

U.S. Department of Transportation

National Highway Traffic Safety noiterteinimbA

ODI RESUME

Investigation: EA 05-009

Prompted By: PE05-004, Consumer Complaints

Date Opened: 06/01/2005

Principal Investigator: Ali Motamedamin

Subject: Headlight Malfunction

Manufacturer: DaimlerChrysler Corporation Products: 2001-2002 DaimlerChrysler Minivans

Population: 813,597

Problem Description: Headlight Failure (flicker and/or turn off unexpectedly)

FAILURE REPORT SUMMARY

·	ODI	Manufactura	Total
		Manufacturer	Total
Complaints:	29	675	704
Crashes/Fires:	0	, 0	0
Injury Incidents:	0	∙o	0
# İnjurics:	0	0	0
Fatality Incidents:	¦ 0	0	0
# Fatalities:	0	0	0
Other*:	0	35539	35539

*Description Of Other: Warranty Claims related to the alleged defect.

Action: An Engineering Analysis (EA) is opened.

Engineer: Al Motamedamin A.M. Div. Chief: Thomas Z. Cooper Office Dir.: Kathleen C. DeMeter

Date: <u>06/01/2005</u> Date: 06/01/2005 Date: 06/01/2005

Summary: Consumers are reporting to the agency that their headlights are not operating properly. Consumers are experiencing headlight flicker, dimming and intermittent shutdown while the vehicle is in motion. Some consumers also report that they had their vehicles towed after not being able to restore headlight operation. Headlight operation is controlled and monitored by the vehicle's Body Control Module (BCM) and Front Control Module (FCM).

ODI is opening this EA to further examine the issue.

12,05