

Yon, Scott

From: Yon, Scott
Sent: Wednesday, October 19, 2005 2:53 PM
To: 'jzipaz@cox.net'
Subject: RE: Letter of October 10, 2005
Categories: DP05002-ToyotaTC

Mr. Ziprin,

As noted in the acknowledgement letter from Ms. DeMeter to you dated September 19th, 2005 (copy attached), DP05002 must be completed by December 27, 2005 pursuant to the 120 day time limit defined in 45 CFR Part 522.

Regards,
 Scott

From: Jordan Ziprin [mailto:jzipaz@cox.net]
Sent: Wednesday, October 19, 2005 2:34 PM
To: Yon, Scott
Subject: RE: Letter of October 10, 2005

Scott, with respect to the 2002 Camry, Toyota Service Bulletin (TSB) EGO17-02 Aug 02 Engine Controls – Light Throttle Engine Surge; 2003 Camry EGO08-03 May 03 Engine Control – Light Throttle Surging Condition. I am of the opinion, unless convinced to the contrary, that NHTSA was unaware of these documents when it concluded its initial investigation of acceleration issues involving Camrys in July 2004. It is also apparent that such information was not made available to you during your current investigation. Such information would be obviously relevant and material. There are also other TSB's which are also probably relevant and material to your investigation so I am faxing you a list of the 2002-2003 TSB bullets. As to your statement that I have to provide you with the remaining information as soon as possible, I do not believe that any other complainant has provided you with as much substantive information in such a short period of time as I have. I continue to acquire important information on a daily basis, such as the above-described TSB bulletins which I have had to bring to the attention of NHTSA. I also intend to secure an expert opinion from an electronic engineer. It is my understanding that the preliminary inquiry has a closing date six months from the date my petition was amended, so I do not understand what the time problem is unless it is set by an unpublished internal agency rule. If so, please advise what that rule is. With respect to the above described TSB's, I suggest that you require Toyota to provide you with the documents so that you can determine what type of acceleration problem existed in 2002, why another TSB had to be published in 2003, meaning that the problem continued despite the fix described in the 2002 bulletin; what the 2003 fix was; whether 2002-2003 Camry customers were notified about the acceleration problems? There are other TSB's attached to the Fax which also appear to have relevance to the defect petition which I believe you should consider. Jordan

-----Original Message-----

From: Yon, Scott [mailto:Scott.Yon@nhtsa.dot.gov]
Sent: Wednesday, October 19, 2005 6:10 AM
To: jzipaz@cox.net
Subject: RE: Letter of October 10, 2005

11/4/2005

Mr. Ziprin,

Regarding your email;

Q: I wanted to know if I was going to receive answers to the questions I raised in my letter of October 10, 2005 from you and from NHTSA officials because I believe those questions raised very important substantive issues regarding my petition for a defect investigation. If a response will be forthcoming, I would like to be given an approximate date for that response.

A: Your letter of October 10th is currently unavailable to me (it has been submitted for processing and uploading to our database/doc management system). I will review the letter again when it is back in my possession regarding this question.

Q: I have another batch of material that I intend to mail you by regular mail either at the end of this week or early next week. In the meantime, you might want to look at two recent ODI complaints: 10137007 and 10137308.

A: Given that we are nearing the half way point in the petition process, you need to finalize your submissions to NHTSA as soon as possible. Please understand that I won't be able to consider your input if it is submitted too late in the process. I was aware of the two VOQs you noted.

Q: Was or is NHTSA aware of these bulletins? Was or is NHTSA aware of what fixes or remedies were undertaken by Toyota for these acceleration surges and, if they were undertaken, why was such a fix not undertaken for my vehicle?

A: I'm not sure which technical service bulletins (TSBs) you are referring too; can you provide the identification numbers or other identifiers please? In general, TSBs address vehicle issues which consumers may bring to the attention of their dealership; many TSBs are only applied when consumers complain about the specific vehicle issue (unlike a safety recall where the manufacturer's responsibility is mandated by law).

Regards,
Scott

From: Jordan Ziprin [mailto:jzipaz@cox.net]
Sent: Monday, October 17, 2005 3:29 PM
To: Yon, Scott
Subject: Letter of October 10, 2005

Scott, I wanted to know if I was going to receive answers to the questions I raised in my letter of October 10, 2005 from you and from NHTSA officials because I believe those questions raised very important substantive issues regarding my petition for a defect investigation. If a response will be forthcoming, I would like to be given an approximate date for that response.

I have another batch of material that I intend to mail you by regular mail either at the end of this week or early next week. In the meantime, you might want to look at two recent ODI complaints: 10137007 and 10137308.

I came across a very interesting quotation recently published in a September 2005 issue of a magazine that covers automobile electronics. Franz Fehrenbach, Chairman of the Board of Management at Robert Bosch GmbH (Stuttgart, Germany), is quoted as stating: "There is a direct correlation between the number of electronic functions and the number of defects per vehicle." He further stated: "If the value of electronics content per vehicle doubles in the next five to 10 years as predicted, it isn't hard to imagine what that means for the number of defects if this trend line holds true." (emphasis supplied) It appears that only to Toyota—and so far apparently, also to NHTSA—is the inverse of the correlation proposition true.

Strangely, not once, at least to my knowledge, has either Toyota or NHTSA ever been able to detect any of the types of defects that I have raised in my defect petition or duplicate such events. In the 2002 Camry NHTSA complaint data alone there have been approximately 550 consumers complaints filed with a very substantial portion of them raising acceleration and brake issues. When you add up the complaints filed with respect to all the other 2002-2005 Toyota and Lexus vehicle, one realizes the immensity of the issue. It is statistically inconceivable that not one of the complaints was found to be meritorious when Toyota itself published Technical Service Bulletins concerning acceleration surges involving 2002 and 2003 Camry vehicles. **Was or is NHTSA aware of these bulletins? Was or is NHTSA aware of what fixes or remedies were undertaken by Toyota for these acceleration surges and, if they were undertaken, why was such a fix not undertaken for my vehicle?**

I would also appreciate a prompt response to these last two questions.

Jordan

11/4/2005

Yon, Scott

From: Yon, Scott
Sent: Wednesday, October 19, 2005 2:41 PM
To: jzipaz@cox.net
Subject: RE: Letter of October 10, 2005
Categories: DP05002-ToyotaTC

Mr. Ziprin,

You don't need to fax to these TSBs. The three you note, along with 6 others, were considered during PE04021. Toyota discussed the TSBs in the cover letter and submitted copies as Attachment 8 in their June 1st 2004 IR response to NHTSA. These documents are posted on our website.

Scott

From: Jordan Ziprin [mailto:jzipaz@cox.net]
Sent: Wednesday, October 19, 2005 2:04 PM
To: Yon, Scott
Subject: RE: Letter of October 10, 2005

Scott, for the 2002 Camry, see Technical Service Bulletin (TSB) EG017-02 August Engine Controls – Light Throttle Engine Surge; for the 2003 Camry TSB EG008-03 May 03 Light Throttle Surging Condition and TSB EGO22 DEC 02 A/T Light Throttle 2nd – 3rd Gear Shift Shock/Shudder.. I am shocked and surprised that NHTSA is unaware of these bulletins when it completed its 2004 Camry defect investigation and is apparently unaware of these crucial documents to this date so what I am going to do is fax you a list of the TSB for the 2002 and 2003 bulletins which contain many additional bulletins which should be reviewed by your agency in analyzing the brake and acceleration issues. The reason it takes a substantial time to finalize my submission is that I am securing a substantial amount of information that NHTSA overlooked in the prior investigation and appears to have no knowledge about in the instant investigation. You will have to admit that no complainant has provided you with as much relevant and detailed information as I have in such a short period of time given the technical issues and the mass of information involved. Jordan Ziprin

—Original Message—

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Sent: Monday, October 17, 2005 3:29 PM

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Jordan

11/4/2005

FAX COVER SHEET

NAME: Scott Yon

DATE: October 19th 2005

COMPANY: NHTSA

FAX NUMBER: 1-202-366-7767

FROM: JORDAN ZIPRIN

E-MAIL: jzipaz@cox.net

FAX NUMBER: (602) 870-2071

COMMENTS: Re: ~~DPO04~~

DPO5-002

6 pages including
cover sheet.

SZ



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Automotive Recall and Technical Service Bulletin Titles for 2002 Toyota Camry XLE Sedan V6-3.0L (1MZ-FE).

Service Bulletins

TSB Number & Issue Date	TSB Title
EG014-05 MAR 05	Cooling System - Radiator Cap Inspection Procedure
✓TC002R-03 DEC 04	Engine/Transmission Controls - Resetting ECM Memory
EG009R-03 DEC 04	Fuel System - MIL ON/ Multiple DTC's Set
✓AC009-04 DEC 04	A/C - Sensor Inspection Procedures
BO011R-03 DEC 04	Interior - Console Lid Latch Part Available
BO021R-03 OCT 04	Body - Sliding Roof Repair Tips
EG037-04 SEP 04	Engine Controls - Bank 1 & Bank 2 A/F & O2 Sensor ID
BO031R-01 AUG 04	Wipers/Washers - Windshield Wiper Identification
BO015-04 JUL 04	Body - Fuel Door Hard To Open
EG011R-04 MAY 04	Exhaust System - Excessive Sulfur Dioxide Odor
BR004-04 MAY 04	Brakes - Front Pad and Rotor Identification
BO017R-03 MAR 04	Interior - Trim Panels Loose/Fit Poorly
ST005R-01 MAR 04	Steering - Vehicle Pulls to One Side Manual Update
✓SS002-03 DEC 03	Engine Controls - O2 Sensor Monitor Threshold Values
EG013R-03 DEC 03	Emissions - MIL ON/DTC's P0440/P0441/P0446
NV010R-03 NOV 03	Body - Front Door Glass Wind Noise
BO021-03 NOV 03	Body - Erratic Sliding Roof Operation
✓EG014-03 OCT 03	Engine Controls - MIL ON/O2 Sensor DTC's Set
✓SS004R-01 SEP 03	Engine Controls - Error When Reprogramming ECU
✓SS002R-01 SEP 03	Engine Controls - ECU Reprogramming Procedure
BO015-03 JUL 03	Body - Water Leaks Onto Front Floor
SS003R-01 JUN 03	Anti Theft - Immobilizer System Key Code Reset
ST002-03 JUN 03	Steering - Steering Column Noise When Turning
NV005-03 MAY 03	Body - Windshield Base Ticking/Creaking Noise

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Automotive Recalls and Technical Service Bulletins for 2002 Toyota Camry

VINs
2003
2001
1997

BO007-03 APR 03	Body - Rear Door Wind Noise/Water Leak
AC001-03 APR 03	A/C - Blower Volume Gradually Diminishes
NV002-03 MAR 03	Body - Creak/Snap or Rattle From Top of Windshield
EL008R-02 FEB 03	Keyless Entry - Transmitter Programming & Identification
EG003-03 FEB 03	Exhaust System - Sulfur Smell
BO004-03 FEB 03	Interior - Power Front Seat Feels Loose
SU003-03 JAN 03	Suspension - Front Suspension Ticking/Creaking Noise
EL004R-01 JAN 03	Keyless Entry Remote Transmitter - Programming
SU001-03 JAN 03	Suspension - Front Suspension Thump/Knock Noise
SU002-03 JAN 03	Suspension - Rear Suspension Knock/Thump Noise
BR006-02 DEC 02	Brakes - Front Brake Vibration
EG022-02 DEC 02	A/T - Light Throttle 2nd - 3rd Gear Shift Shock/Shudder
BO020-02 DEC 02	Body - Difficult Trunk Opener Lever Operation
PG027-02 DEC 02	Steering/Suspension - Ball Joint Inspection
NV002R-02 OCT 02	Exhaust System - Catalytic Converter Shield Rattles
EG002R-02 OCT 02	Fuel System - Gas Cap Sticking
BO017-02 SEP 02	Interior - Seat Belt Extender Availability
EG013R-01 AUG 02	A/T - Poor Shift Quality
EG017-02 AUG 02	<u>Engine Controls - Light Throttle Engine Surge</u>
EL006-02 AUG 02	Navigation System - Identification Method/DVD Map Data
AU002-02 MAY 02	JBK Audio System - Popping Noise
TC001-02 MAY 02	A/T - Fluid Requirements
EL005-02 MAY 02	Electrical - Junction Block Connector Update
EG003R-02 MAR 02	Emissions - OBD II Readiness Monitor Drive Patterns
PG010-02 MAR 02	Engine Coolant - New Color
EG007-02 MAR 02	Valve Cover Oil Baffle - Damage Prevention
EL003-02 MAR 02	Theft Deterrent System - Passive Mode Programming
SS001-02 MAR 02	Drive Shaft - Nut Chisel Tool
BO007-02 MAR 02	Roof Molding - Deformed
EG005-02 FEB 02	Radiator - Replacement for Towing
BO005-02 FEB 02	Seat (Rear) - Release Knob Sticking/Binding
EL001-02 JAN 02	Speedometer Needle - Resistance to Movement
BO003-02 JAN 02	Trunk Liner - Comes Loose From Rear Seat Brace
PG008-02 JAN 02	Certification Label - Replacement Availability
PG009-02 JAN 02	VIN Plate - Replacement Availability
PG007-02 JAN 02	Brake Rotor - Rust Prevention
PG002-02 JAN 02	Service Manual Corrections - Availability
SS009-01 DEC 01	Air Bag - Wire Sub-Harness B Required for Deployment
BO030-01 DEC 01	Windshield Wiper Blade - Maintenance and Clearing

Automotive Recalls and Technical Service Bulletins for 2004-2005

NV011-01 NOV 01 Sliding Roof Sunshade - Crackle Noise
 ST003-01 SEP 01 Steering Wheel - Off Center
 BO023-01 SEP 01 Seat Belt Extender - Increases Belt Length
 PG015-01 AUG 01 Moon Roof - Initialization
 PG011-01 AUG 01 Front License Plate - Installation
 PG008-01 JUL 01 Compass - Initial Calibration During PDS.

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Automotive Recall and Technical Service Bulletin Titles for 2003 Toyota Camry Sedan V6-3.0L (1MZ-FE).

Service Bulletins

TSB Number & Issue Date	TSB Title
EG014-05 MAR 05	Cooling System - Radiator Cap Inspection Procedure
TC002R-03 DEC 04	Engine/Transmission Controls - Resetting ECM Memory
EG002R-03 DEC 04	Fuel System - MIL ON/Multiple DTC's Set
AC009-04 DEC 04	A/C - Sensor Inspection Procedures
BO022-04 DEC 04	Restraint System - Seat Belt Extender Availability
BO011R-03 DEC 04	Interior - Console Lid Latch Part Available
BO021R-03 OCT 04	Body - Sliding Roof Repair Tip
EG037-04 SEP 04	Engine Controls - Bank 1 & Bank 2 A/F & O2 Sensor ID
BO031R-01 AUG 04	Wipers/Washers - Windshield Wiper Identification
BO015-04 JUL 04	Body - Fuel Door Hard To Open
EG011R-04 MAY 04	Exhaust System - Excessive Sulfur Dioxide Odor
BR004-04 MAY 04	Brakes - Front Pad and Rotor Identification
TC002-04 APR 04	A/T - Solenoid Identification
BO017R-03 MAR 04	Interior - Trim Panels Loose/Fit Poorly
SS002-03 DEC 03	Engine Controls - O2 Sensor Monitor Threshold Values
EG013R-03 DEC 03	Emissions - MIL ON/DTC's P0440/P0441/P0446
NV010R-03 NOV 03	Body - Front Door Glass Wind Noise
TC008-03 NOV 03	A/T - Pwr Shift Quality
BO021-03 NOV 03	Body - Erratic Sliding Roof Operation
EG015-03 OCT 03	Engine Controls - MIL ON/O2 Sensor DTC's Set
ELD16-03 OCT 03	Immobilizer System - Service Procedures Clarification
SU006-03 OCT 03	Suspension - Front Control Arm Bolt Torque Revision
SS004R-01 SEP 03	Engine Controls - Error When Reprogramming ECU
SS002R-01 SEP 03	Engine Controls - ECU Reprogramming Procedure
BO015-03 JUL 03	Body - Water Leaks Onto Front Floor

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SS003R-01 JUN 03	<u>Antitheft - Immobilizer System Key Code Reset</u>	View
SS003R-02 JUN 03	<u>Antitheft - Diagnostic Tester Immobilizer Functions</u>	2005
ST002-03 JUN 03	<u>Steering - Steering Column Noise When Turning</u>	2001
EL009-03 JUN 03	<u>Navigation System - Map Screen Is Blank</u>	1997
NV005-03 MAY 03	<u>Body - Windshield Base Ticking/Creaking Noise</u>	
EG008-03 MAY 03	<u>Engine Controls - Light Throttle Surging Condition</u>	
AC001-03 APR 03	<u>A/C - Blower Volume Gradually Diminishes</u>	
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EL006R-02 FEB 03	<u>Keyless Entry - Transmitter Programming & Identification</u>	
EG003-03 FEB 03	<u>Exhaust System - Sulfur Smell</u>	
BO004-03 FEB 03	<u>Interior - Power Front Seat Feels Loose</u>	
BR006-02 DEC 02	<u>Brakes - Front Brake Vibration</u>	
EG022-02 DEC 02	<u>A/T - Light Throttle 2nd - 3rd Gear Shift Shock/Shudder</u>	
PG027-02 DEC 02	<u>Steering/Suspension - Ball Joint Inspection</u>	
BO017-02 SEP 02	<u>Interior - Seat Belt Extender Availability</u>	
EG007-02 MAR 02	<u>Valve Cover Oil Baffle - Damage Prevention</u>	

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