

TOYOTA
TOYOTA MOTOR NORTH AMERICA, INC.

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November 15, 2005

Mr. Jeffrey Quandt
Chief - Vehicle Controls Division
Office of Defects Investigation
National Highway Traffic Safety Administration
400 Seventh St., SW
Washington, DC 20590

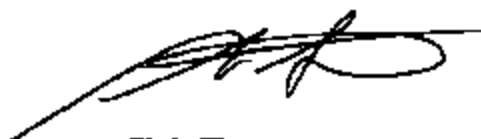
Re: NVS-213day; DP05-002

Dear Mr. Quandt:

This letter is being sent in response to your September 27th, 2005 letter regarding DP05-002. This completes our response to your inquiry. Please note that the information contained in Attachments 6, 7, and 8 is confidential, and a request for confidential treatment of this material is being sent to your Office of Chief Counsel.

Enclosed you will find two copies of this partial response and two CD-ROM's containing electronic versions of the attachments which are not confidential. Should you have any questions about this response, please contact Mr. Chris Santucci at (202) 775-1707.

Sincerely,



Chris Tinto
Vice President
TOYOTA MOTOR NORTH AMERICA, INC.

CT:cs
Attachment

1. State, by model and model year, the number of subject vehicles Toyota has manufactured for sale or lease in the United States. Separately, for each subject vehicle manufactured to date by Toyota, state the following:
 - a. Vehicle identification number (VIN);
 - b. Model designator (LE, SE, XLE, etc);
 - c. Engine designator (2AZ, 1MZ, etc);
 - d. Brake pedal actuator design (single or double link type);
 - e. Whether it is equipped with ABS (anti-lock braking);
 - f. Whether it is equipped with VSC (stability control);
 - g. Whether it is equipped with TRAC (traction control);
 - h. Whether it is equipped with adjustable accelerator and brake pedal assemblies;
 - i. Date of manufacture;
 - j. Date warranty coverage commenced; and
 - k. The State in the United States where the vehicle was originally sold or leased (or delivered for sale or lease).

Provide this information in Microsoft Access 2000, or a compatible format, titled "ProductionData." See the enclosed CD-ROM titled DP05-02 IR Response Data which provides further details regarding this submission.

Response 1

The number of MY 2002 through 2005 Camry, Camry Solara and ES vehicles Toyota has manufactured for sale or lease in the United States by make, model and model year is as follows:

Make	Model	Model Year	Number of Vehicles
TOYOTA	Camry	2002	423,026
		2003	386,537
		2004	317,713
		2005	404,242
	Camry Solara	2002	37,827
		2003	17,256
		2004	49,964
		2005	30,341
LEXUS	ES300	2002	70,570
		2003	61,546
	ES330	2004	70,805
		2005	80,750
Total			1,950,577

In addition, detailed information for each vehicle is provided electronically on CD-ROM, in Microsoft Access 2000 format entitled "Attachment-Response 1 PRODUCTION DATA (DP05-002)".

2. State a total count for all of the following categories of claims, collectively, that have been paid by Toyota to date that involve the complaint vehicles, regardless of the nature of the claim and whether or not it is related to the alleged defect: warranty claims; extended warranty claims; claims for good will services that were provided; field, zone, or similar adjustments and reimbursements; and warranty claims or repairs made in accordance with a procedure specified in a technical service bulletin or customer satisfaction campaign.

Separately, for each such claim, state the following information:

- a. Toyota's claim number;
- b. Vehicle owner or fleet name (and fleet contact person) and telephone number;
- c. Vehicle identification number (VIN);
- d. Repair date;
- e. Vehicle mileage at time of repair;
- f. Repairing dealer's or facility's name, telephone number, city and state or ZIP code;
- g. Labor operation number;
- h. Problem code;
- i. Replacement part number(s) and description(s);
- j. Concern stated by customer; and
- k. Comment, if any, by dealer/technician relating to claim and/or repair.

Provide this information in Microsoft Access 2000, or a compatible format, titled "WarrantyData." See the enclosed CD-ROM titled DP05-02 IR Response Data which provides further details regarding this submission.

Response 2

The total count of the warranty claims, goodwill claims and claims related to the campaign that have been paid by Toyota to date that involved the complaint vehicles is as follows. There were no extended warranty claims for the complaint vehicles.

The information for each claim is provided electronically on CD-ROM, in Microsoft Access 2000 format entitled "Attachment-Response 2 WARRANTY DATA (DP05-002)".

Please note that Toyota does not possess any information on the vehicle owner when the individual claim was submitted, therefore, we have provided the original vehicle purchaser information in our response to question 2(b).

Make	Model	Model Year	Number of Claims		
			Regular Warranty Claim	Goodwill Claim	Claim for Campaign*1
TOYOTA	Camry	2002	35	4	4
		2003	13	3	1
		2004	26	0	4
		2005	3	0	2
	Camry Solara	2002	8	0	0
LEXUS	ES300	2002	16	0	0
		2003	12	3	0
	ES330	2004	18	1	6
		2005	0	0	1
Total			131	11	18

*1 : Including the recall campaign and special service campaign

3. State the number of complaint vehicles of which Toyota has performed a vehicle inspection in connection with a report or complaint related to the alleged defect. Separately, for each inspection performed, state the following information:
- VIN;
 - Date of inspection;
 - The name and address of the facility where the inspection was performed;
 - The name, phone number, and title of the person who performed the inspection;
 - Vehicle mileage at time of inspection;
 - The part numbers and descriptions of any components Toyota removed (or had a third party remove) from the vehicle as a result of the inspection;
 - The current disposition of any components described in item "f.,"
 - The labor operation and or description of any repairs, modifications or other adjustments Toyota performed (or had a third party perform) on the vehicle as a result of the inspection;
 - The code value and description of any stored diagnostic or trouble codes taken from any vehicle system (engine management, brake, airbag, etc.) during the inspection; and,
 - Toyota's findings or conclusions regarding the cause of the complaint or incident.

Provide this information in Microsoft Access 2000, or a compatible format, titled "InspectionData." See the enclosed CD-ROM titled DP05-02 IR Response Data which provides further details regarding this submission. Additionally, produce copies of all documents related to each vehicle inspection performed and organize the documents by VIN.

Response 3

Toyota performed investigations on two complaint vehicles that were bought back from customers alleging unintended acceleration. The results of each investigation and copies of each investigation report have been submitted as a part of our response to your information request concerning the defect investigation on the MY2002-2003 Camry, Camry Solara and ES300 unintended acceleration conducted by the agency last year (PE04-021). Please refer to Response 8 and Attachment 9 in Toyota's response submitted on June 1, 2004.

Detailed information for each vehicle is provided electronically on CD-ROM, in Microsoft Access 2000 format entitled "Attachment-Response 3 INSPECTION DATA (DP05-002)".

Additionally, Toyota field and dealer representatives evaluated 59 of the 100 complaint vehicles. In each of these vehicles, no evidence of system or component failure was found, and the vehicles were operating as designed.

4. Provide the name and address details of the current vehicle registered owner or lessee for each of the complaint vehicles. State the source of this information. Provide this information in Microsoft Access 2000, or a compatible format, titled "CurrentOwnerData." See the enclosed CD-ROM titled DP05-02 IR Response Data which provides further details regarding this submission.

Response 4

At this time, Toyota does not possess any information on the vehicles' current registered owners. Toyota would normally purchase such information from Polk, but only for the purpose of conducting a service campaign. However, even if we already had such information, due to the obligations in our contract with Polk, we are not allowed to use it for any other purpose. Therefore we would suggest that the agency contact Polk directly to obtain the current registered owner information.

5. Produce copies of all service, warranty, and other documents that relate to, or may relate to, the alleged defect in the subject vehicles, that Toyota has issued to any dealers, regional or zone offices, field offices, fleet purchasers, or other entities. This includes, but is not limited to, bulletins, advisories, informational documents, training documents, or other documents or communications, with the exception of standard shop manuals. Also, for the subject vehicles and in addition to the preceding document request (but provided separately), include any such documents that relate to the transmission control system (e.g., addressing shift quality, shift performance, or transmission interaction with the engine control system), the brake and ABS system, the cruise control system, the stability control system, the traction control system, and the engine management system (including the throttle control system) regardless of whether the subject matter of the document is related to the alleged defect or not.

Response 5

Toyota has not issued any service or technical bulletins, advisories, or other communications to dealers, regional or zone offices, field offices, fleet purchaser, or other entities that relate to, or may relate to, the alleged defect in the subject vehicles.

Toyota has issued 52 service bulletins pertaining to the transmission control system, the brake and ABS system, the stability control system and the engine management system of the MY 2002-2005 Camry, Camry Solara, and ES vehicles. Nine of 52 service bulletins, including two bulletins relating to the service campaign concerning throttle motor failure that Toyota conducted in the past, have been submitted as a part of our response to your information request concerning the defect investigation on MY2002-2003 Camry, Camry Solara and ES300 unintended acceleration (PE04-021). Please refer to Response 7 and Attachment 8 in Toyota's response submitted on June 1, 2004.

The copies of the other service bulletins are provided electronically on CD-ROM, in PDF format, in the folder entitled "Attachment-Response 5 BULLETINS (DP05-002)".

6. Describe all modifications or changes made by, or on behalf of, Toyota in the design, material composition, or manufacture of the electronic throttle control system of the subject vehicles. For each such modification or change, provide the following information:

- a. The date or approximate date on which the modification or change was incorporated into vehicle production;
- b. A detailed description of the modification or change;
- c. The reason(s) for the modification or change, and
- d. The name(s) and part number(s) of any component(s) effected.

Response 6

All modifications or changes in the design, material composition, or manufacture of the electronic throttle control system of the subject vehicles are provided electronically on CD-ROM, in Microsoft Excel 2000 format, and submitted as Attachment-Response 6 MODIFICATIONS (DP05-1002).

Please note that modifications or changes in the design, material composition, or manufacture of the electronic throttle control system of MY2002-2003 vehicles were submitted last year as a part of our response to your information request concerning the PE04-021. However the attachment to this response includes those modifications or changes.

Regarding privileged documents that may be responsive to this information request, Toyota understands that it is acceptable to the Agency at this stage for Toyota to identify categories of privileged documents rather than any specific document within those categories. These categories include (a) communications between outside counsel and employees of Toyota's Law Department, other Toyota employees, or employees of parties represented by Toyota in litigation or claims; (b) communications between employees of Toyota's Law Department and other Toyota employees or employees of parties represented by Toyota in litigation or claims; (c) notes and other work product of outside counsel or employees of Toyota's Law Department, including work product of employees or consultants done for or at the request of outside counsel or Toyota's Law Department. For any privileged documents that are not covered by these categories, if any, Toyota will provide a privilege log identifying any such documents under separate cover. Toyota is not claiming a legal privilege for any documents provided with this response; however, Toyota does not waive the legal privilege or work product protection with respect to other documents that may have been prepared in connection with a specific litigation or claim. In addition, Toyota may assert the attorney client privilege or claim protection under the work-product doctrine for analyses or other documents that may be prepared in connection with litigation or claims in the future.

Toyota understands that NHTSA will protect any private information about persons that is contained in the Attachments to this response, based on privacy policy considerations. Such private information includes data such as names, addresses, phone or fax numbers, email addresses, license plate numbers, driver's license numbers and last 4 digits of the vehicle's VIN.

Data provided in this document is current as of the following dates:

- Response 2: Warranty claims (October 18, 2005)
Goodwill & Extended warranty claims (October 29, 2005)
- Response 3: Complaint vehicle inspection (October 20, 2005)
- Response 5: Dealer communications (October 31, 2005)
- Response 6 through 8: Modifications or changes (November 9, 2005)