



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 05-055
Date Opened: 09/27/2005 Date Closed: 01/13/2006
Principal Investigator: Mark Swanson
Subject: Turn signal failures

Manufacturer: General Motors Corp.
Products: 2002 General Motors Malibu, Alero and Grand Am
Population: 378,627

Problem Description: Turn signal malfunction resulting in intermittent or total failure of the exterior turn signal lights and instrument panel turn signal indicator lights.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	91	267	358
Crashes/Fires:	0	0	0
Injury Incidents:	0	0	0
# Injuries:	0	0	0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	0	14,453	14,453

*Description of Other: Warranty

Action: This investigation is closed

Engineer: Mark B. Swanson *MBS*
Div. Chief: Thomas Z. Cooper
Office Dir.: Kathleen C. DeMeter

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Summary: In December 2004, GM issued a special policy for MY 1999-2000 Alero, Grand Am and Malibu vehicles not covered under recall 03V327. The policy covered turn signal/hazard flasher failure for a period of 10 years or 150,000 miles (whichever occurred first) to provide a no cost replacement of the hazard switch. GM sent letters to owners starting December 30, 2004.

In January 2006, GM will update the special policy to include MY 2002 Alero, Grand Am and Malibu vehicles not covered under recall 03V-327. The policy covers turn signal/hazard flasher failure for a period of 10 years or 150,000 miles (whichever occurs first) to provide a no cost replacement of the hazard switch. GM will send letters to owners starting late April 2006.

The actions taken by the manufacturer is sufficient to resolve the issues raised by this investigation. The closing of this investigation does not constitute a finding by NHTSA that no safety-related defect exists. The agency reserves the right to take future action if warranted by the circumstances. *124-17-06*