



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: DP 05-010
 Prompted By: Petition
 Date Opened: 12/21/2005 Date Closed: 04/10/2006
 Principal Investigator: Lee Strickland
 Subject: Unstable Headlamps

Manufacturer: General Motors Corp.
 Products: 2004 Pontiac Grand Prix
 Population: 180,000

Problem Description: Headlamp mountings allow headlamps to vibrate

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	36	0	36
Crashes/Fires:	0	0	0
Injury Incidents:	0	0	0
# Injuries:	0	0	0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	0	0	0

*Description of Other:

Action: This petition has been denied.

Engineer: Leamon H. Strickland *LS*
 Div. Chief: Thomas Z. Cooper
 Office Dir.: Kathleen C. DeMeter

Date: 04/10/2006
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Summary:

ODI received a petition from Mr. Brad Lamb of the North Carolina Consumers Council, requesting investigation of an alleged defect evidenced by shake or bounce of the headlamps on Model Year 2004 Pontiac Grand Prix vehicles. ODI's previous review of this issue in October 2003, determined that it did not warrant investigation. ODI's current analysis identified 36 complaints in the consumer complaint database, and a declining trend of reports was evident. A few field reports of similar nature were also submitted by the manufacturer in its Early Warning reporting data. A service bulletin and a revised headlamp retaining bracket were issued in November 2004, and these actions are seen as appropriate in addressing the problem while all of the subject vehicles are still covered by the new vehicle warranty. Compromise to safe vehicle operation as a result of this issue was not identified. It is unlikely that investigation would result in a NHTSA order for the recall and remedy of this problem.

B 4/10/06