

TOYOTA
TOYOTA MOTOR NORTH AMERICA, INC.

WASHINGTON OFFICE
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March 7, 2005

Mr. Thomas Cooper
Chief - Vehicle Integrity Division
Office of Defects Investigation
National Highway Traffic Safety Administration
400 Seventh St., SW
Washington, DC 20590

Re: NVS-212; PE04-081

Dear Mr. Cooper:

This letter is being sent in response to your January 19, 2005 letter regarding PE04-081, an investigation into specific Volkswagen vehicles.

Should you have any questions about this response, please contact Mr. Chris Santucci or Mr. Tsuyoshi Yokoi at (202) 775-1707.

Sincerely,



Chris Tinto
Vice President
TOYOTA MOTOR NORTH AMERICA, INC.

CT:cs
Attachment

1. State, by model and model year, the number of subject peer vehicles Toyota has manufactured for sale or lease in the United States. If there are multiple side air bag system designs or versions for a given subject peer vehicle, please identify under "e."

Separately, for each model subject vehicle manufactured to date by Toyota, state the following:

- a. Vehicle identification number (VIN);
- b. Make;
- c. Model;
- d. Model Year;
- e. Airbag system model version (if more than one),
- f. Date of manufacture;
- g. Date warranty coverage commenced; and
- h. The State in the United States where the vehicle was originally sold or leased (or delivered for sale or lease).

Provide the table in Microsoft Access 2000, or a compatible format, entitled "PRODUCTION DATA."

Response 1

The number of MY 2002-2003 Lexus ES300, IS300 and Toyota Camry vehicles Toyota has manufactured for sale or lease in the United States by model, model year is as follows.

Lexus ES300	70,570	61,546	132,116
Lexus IS300	24,104	14,452	38,556
Toyota Camry	*85,817	*64,064	*149,881
Total	180,491	140,062	320,553

*:only side/curtain airbag equipped model

In addition, detailed information for each vehicle is provided electronically on CD-ROM in Microsoft Access 2000 format entitled "Attachment 1.mdb".

2. State the number of each of the following, received by Toyota, or of which Toyota is otherwise aware, which relate to, or may relate to, the subject condition in the subject peer vehicles:

- a. Consumer complaints, including those from fleet operators;
- b. Field reports, including dealer field reports;
- c. Reports involving a crash, injury, or fatality, based on claims against the manufacture involving a death or injury, notices received by the manufacturer alleging or proving that a death or injury was caused by a possible defect in a subject vehicle, property damage claims, consumer complaints, or field reports;
- d. Property damage claims (including own vehicle); and

- e. Third-party arbitration proceedings where Toyota is or was a party to the arbitration; and
- f. Lawsuits, both pending and closed, in which Toyota is or was defendant or codefendant.

For subparts "a" through "d," state the total number of each item (e.g. consumer complaints, field reports, etc.) separately. Multiple incidents involving the same vehicle are to be counted separately. Multiple reports of the same incident are also to be counted separately (i.e., a consumer complaint and a field report involving the same incident in which a crash occurred are to be counted as a crash report, a field report and a consumer complaint). Identify reports that have a duplicate with either other mfg reports/claims or with ODI.

In addition, for items "b" through "f," provide a summary description of the alleged problem and causal and contributing factors and Toyota's assessment of the problem, with summary of the significant underlying facts and evidence along with any photographs and airbag control module diagnostic result/readout/printout (along with explanation/description). For items f and g, identify the parties to the action, as well as the caption, court, docket number, and date on which the complaint or other document initiating the action was filed.

Response 2

- a. There are no consumer complaints.
 - b. There are no field reports.
 - c. There are no reports involving crash, injury or fatality.
 - d. There are no property damage claims.
 - e. There are no third-party arbitration proceedings.
 - f. There are no lawsuits in which Toyota is or was a defendant or codefendant.
3. State, by model and model year, the number and total count for all of the following categories of claims, collectively, that have been paid by Toyota to date that relate to, or may relate to, the subject condition in the subject peer vehicles: warranty claims; extended warranty claims; claims for good will services that were provided; field, zone, or similar adjustments and reimbursements; and warranty claims or repairs made in accordance with a procedure specified in a technical service bulletin or customer satisfaction campaign.

Provide this information in Microsoft Excel table, or a compatible format, entitled "WARRANTY DATA COUNT."

Response 3

This information is provided electronically on CD-ROM in Microsoft Excel format entitled "Attachment 2.xls".

4. Describe in detail the search criteria used by Toyota to identify the claims identified in response to Request No. 3, including the labor operations, problem codes, part numbers and any other pertinent parameters used. Provide a list of all labor operations, labor operation

descriptions, problem codes, and problem code descriptions applicable to the subject condition in the subject peer vehicles. State, by make and model year, the terms of the new vehicle warranty coverage offered by Toyota on the subject peer vehicles (i.e., the number of months and mileage for which coverage is provided and the vehicle systems that are covered) and if it covers inadvertent side-airbag deployments (without an actual side crash, but sensors did sense a shock pulse). Describe any extended warranty coverage option(s) that Toyota offered for the subject peer vehicles and state by option, model, and model year; the number of vehicles that are covered under each such extended warranty and if it covers inadvertent side-airbag deployments.

Response 4

The search criteria used by Toyota to identify the claims are provided electronically on CD-ROM in Microsoft Word 2000 format entitled "Attachment 3.doc". In addition, a list of all labor operations, labor operation descriptions, problem codes and problem code descriptions applicable to the subject condition in the subject peer vehicles are also provided in Attachment 3.

The terms that Toyota offers for new vehicle warranty coverage on the subject peer vehicles are 60 months / 60,000 miles for Toyota vehicles and 96 months / 100,000 miles for Lexus vehicles from the vehicle's date-of-first-use (DFU), whichever occurs first.

If an inadvertent side-airbag deployment occurred (excluding customer misuse) it is covered by the new vehicle warranty.

There are some extended warranty coverage options that Toyota offered for purchase with the subject peer vehicles. Detailed information about these options is provided electronically on CD-ROM in PDF format entitled "Attachment 4.pdf".

The number of vehicles that are covered under each such extended warranty option is provided electronically on CD-ROM in Microsoft Word 2000 format entitled "Attachment 5.doc".

If an inadvertent side-airbag deployment occurred (excluding customer misuse) it is covered by the extended warranty.

5. Provide a table showing the following information concerning the side-impact airbag systems in the subject peer vehicles by model and model year:
 - a. type of side air bag system (thorax, head, curtain or combination thereof);
 - b. location of each seating position at which a side air bag system is installed;
 - c. the number of side air bags at each of those seating positions; and
 - d. bag location (seat mounted, door mounted, etc.)

Response 5

The table showing the information concerning the side-impact airbag systems in the subject peer vehicles is provided on CD-ROM in Microsoft Word 2000 format entitled "Attachment 6.doc".

6. For each model, model year of the subject peer vehicles, identify the supplier of the side-impact crash sensing system and electronic restraint module. Please provide a complete street address, contact name, and telephone number for each supplier identified.

Response 6

These supplier of the side-impact crash sensing system and electronic restraint module for each subject peer vehicles is provided on CD-ROM in Microsoft Word 2000 format entitled "Attachment 7.doc".

Data provided in these documents is current as of the following dates:

Response 2:

Consumer complaints and field reports (February 10, 2005)

Crash, injury, property damage claims, third-party arbitration, lawsuit (February 24, 2005)

Response 3, 4: Warranty, goodwill, extended warranty claims (February 24, 2005)

ATTACHMENT 1

CD-ROM

Lexus	2002	ES300	-	0
Lexus	2003	ES300	-	0
Lexus	2002	IS300	-	0
Lexus	2003	IS300	-	0
Toyota	2002	Camry	-	0
Toyota	2003	Camry	-	1
Total				1

The detail search criteria used to identify the claims identified in response to Request No.3

	89301, 89305, 89306, 89307, 89340, DP310
	81, 82, 87, 99, 9A
	62170-***** / 62180-***** Air Bag Assy, Curtain Shield, RH / LH
	73905-***** Air Bag SUB-Assy, Seat
	73910-***** / 73920-***** Air Bag Assy, FR Seat, RH / LH
	89170-***** Sensor Assy, Air Bag, Center
	89173-***** / 89174-***** Sensor, Air Bag Front RH / LH
	89830-***** / 89860-***** Sensor Assy, Side Air Bag, LH / RH
	89833-***** / 89834-***** Sensor, Air Bag, Rear RH / LH

List of all labor operations and labor operation descriptions applicable to the subject condition

89301	Center Air Bag Sensor Assembly
89305	Front Air Bag Sensor
89306	Side Air Bag Sensor Assembly
89307	Rear Air Bag Sensor Assembly
89340	Curtain Shield Air Bag Assembly
DP310	Lost Communication with Air Bag System Control Module

List of all problem codes and problem code descriptions applicable to the subject condition

81	Will Not Maintain 'ON' or 'OFF'
82	Continues to Operate When Switched 'OFF'
87	Erroneous Behavior
9A	Improper Closing and/or Opening, Ineffective Lock of Steering, A/T Shift, Door, Hood, Belt or Seat, etc.
99	Others

ATTACHMENT 4



Toyota Extra Care
Vehicle
Service
Agreements



Toyota Financial Services is a service mark of Toyota Motor Insurance & Finance, Inc.
88776-0000-01

D4900179C (09/14)



This brochure is illustrative sample of vehicle service agreement coverage. Coverage is subject to conditions and limitations set forth in the vehicle service agreement. The actual coverage, exclusions, and limitations of the agreement to provide protection may vary from those stated in this brochure because of the manner in which the contract is written. Toyota Motor Services Company of Florida Motor Vehicle Insurance Agency sells the service agreements. This brochure is not to be used for underwriting Florida.



Your time is valuable. How do you want to spend it? Enjoying a drive along the coast? Spending more time with your family? At Toyota Financial Services we value you as a customer and we understand the value of your time. Our vehicle protection plans are designed to help simplify your life and help you do the things that matter most.

You've chosen a quality product. You've chosen a Toyota. Now we want to help you protect your investment. Toyota Extra Care offers a variety of service coverage options to meet your needs. You can protect yourself now from the costs of unanticipated repairs in the future by supplementing your vehicle's factory warranties with Toyota Extra Care. That means hassle-free, quality service and more time for life's simple pleasures.

Toyota Extra Care Vehicle Service Agreements enable you to enjoy life's simple pleasures so you can get where you're going today... and the next day.

**Simplify your life... enjoy the benefits
of Toyota Extra Care**

Convenience

A nationwide service network of Toyota dealers throughout the U.S. and Canada are available to serve you.

Quality

You'll have the confidence of knowing that skilled factory-trained service technicians using the latest diagnostic tools and Genuine Toyota Parts are performing all work.

Protection for the future

Purchasing now can protect you from rising repair costs in the future.

Options

You can choose coverage and terms to match your needs.

Towing

We'll provide towing to the nearest Toyota facility.*

Travel protection

If you're more than 150 miles from home, we'll cover your meals and lodging.*

Substitute transportation

You'll be reimbursed up to five days per occurrence.*

No paperwork

We pay the dealer directly, so you don't have to worry about submitting claims.

Transferable

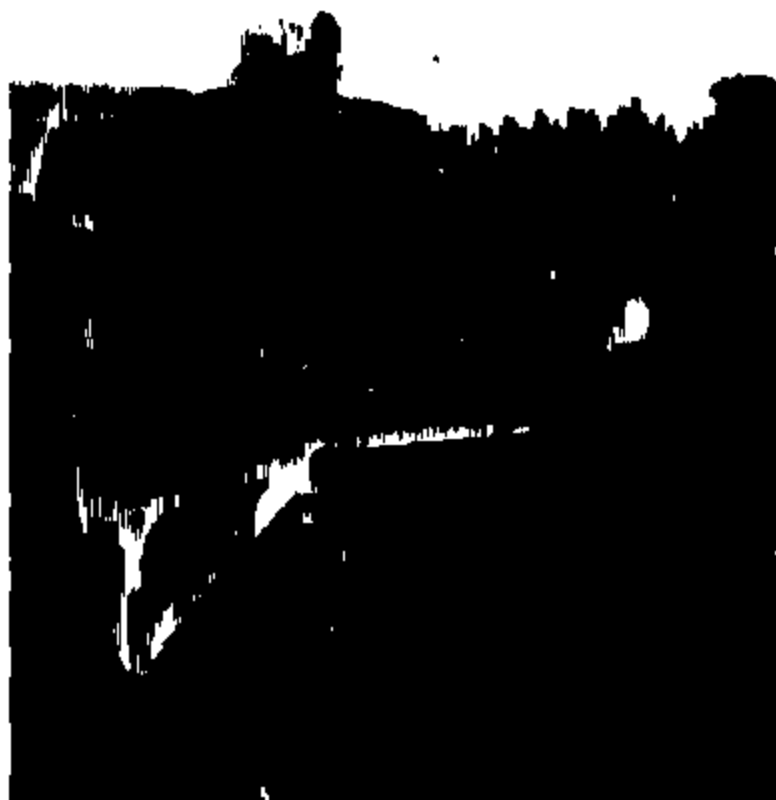
If you sell your vehicle, the remaining coverage may be transferable, helping to enhance your vehicle's resale value.*

Easy payments

Whether you plan to purchase or lease, the cost of Toyota Extra Care may be included in your overall vehicle finance or lease contract.*

* See individual plans for details on applicability and reimbursement limits.

* Subject to credit approval.



All these benefits add up to making Toyota Extra Care Vehicle Service Agreements one of the most popular product that we have to offer our customers.

Depending on how long you plan to keep your vehicle, our factory-backed service plans are designed to suit your individual needs. Choose from Platinum, Gold, or Powertrain. And, if you are purchasing or leasing a Toyota Certified Used Vehicle, we have plans especially designed for you.

PLATINUM is the highest level of service coverage for virtually every component group in your vehicle.

GOLD provides service coverage for most major components.

POWERTRAIN provides extended service coverage on engine, transmission and axle-assembly components.

CERTIFIED PLATINUM AND GOLD provide additional coverage to complement your Toyota Certified Used Vehicle Limited Warranty.

NEW Vehicle Coverage Comparison Chart

	PLATINUM	GOLD	POWERTRAIN
Eligibility	Consider this coverage if your vehicle is less than 3 years old and has fewer than 36,000 total vehicle miles.	Consider this coverage if your vehicle is less than 3 years old and has fewer than 36,000 total vehicle miles.*	Consider this coverage if your vehicle is less than 3 years old and has fewer than 36,000 total vehicle miles.*
Coverage	To fit your driving needs, you may choose from the following plans: [†] 3 years/50,000 total vehicle miles 4 years/65,000 total vehicle miles 5 years/80,000 total vehicle miles 6 years/75,000 total vehicle miles 6 years/100,000 total vehicle miles 7 years/75,000 total vehicle miles 7 years/100,000 total vehicle miles	To fit your driving needs, you may choose from the following plans: [†] 3 years/50,000 total vehicle miles 5 years/60,000 total vehicle miles 5 years/80,000 total vehicle miles 5 years/100,000 total vehicle miles 6 years/75,000 total vehicle miles 6 years/100,000 total vehicle miles 7 years/75,000 total vehicle miles 7 years/100,000 total vehicle miles	To provide maximum protection, we provide coverage for 6 years/100,000 miles. [†]
Additional Benefits	<p>Towing Unlimited towing reimbursement to the nearest Toyota dealership</p> <p>Substitute Transportation \$50 per day for a maximum of five days per occurrence</p> <p>Travel Protection \$100 per day for a maximum of five days over the life of the agreement</p> <p>Transferable Transferability is limited to one time only</p>	<p>Towing \$50 towing reimbursement to the nearest Toyota dealership</p> <p>Substitute Transportation \$35 per day for a maximum of five days per occurrence</p> <p>Travel Protection \$30 per day for a maximum of four days over the life of the agreement. For new vehicle plans only</p> <p>Transferable Transferability is limited to one time only. For new vehicle plans only</p>	<p>Towing \$50 towing reimbursement to the nearest Toyota dealership</p> <p>Substitute Transportation \$35 per day for a maximum of five days per occurrence</p> <p>Travel Protection \$30 per day for a maximum of four days over the life of the agreement. For new vehicle plans only</p> <p>Transferable Transferability is limited to one time only. For new vehicle plans only</p>

- * Time and mileage coverage periods are measured from the date the vehicle was first delivered into service as a new vehicle and zero miles. It expires upon reaching your selected time or mileage of the coverage period, whichever occurs first. Plans feature \$0 or \$50 deductible options. Deductible applies to each eligible repair visit.
- † Not available on hybrid vehicles

USED Vehicle Coverage Comparison Chart

	2014-2015				2016-2017	
	1 Year / 10,000 miles	2 Years / 20,000 miles	3 Years / 30,000 miles	4 Years / 40,000 miles	5 Years / 50,000 miles	6 Years / 60,000 miles
Eligibility	All vehicles with a valid title and license, and a minimum 12-month warranty.					
Coverage	Comprehensive coverage including:					
	• Power windows, locks, and trunk release • Power door locks • Power windows, locks, and trunk release • Power door locks • Power windows, locks, and trunk release • Power door locks • Power windows, locks, and trunk release • Power door locks					
Additional Benefits	• 24-hour roadside assistance • Rental car reimbursement • Towing and labor • Trip interruption • Theft and vandalism • Fire and theft • Collision • Comprehensive					

* Not available on hybrid vehicles

** Coverage expires upon reaching your selected time or mileage of the coverage period, whichever occurs first. Plans feature \$0 or \$50 deductible options. Deductible applies to each eligible repair visit.

Eligibility

Coverage

Additional Benefits

Deductible

* Coverage expires upon reaching the time or mileage of the coverage period, whichever occurs first. The deductible applies to each eligible repair visit. Please see your Toyota dealer for details on the Toyota Certified Used Vehicle Limited Warranty.



Covered Components:

The parts listed on the following charts are examples of those covered under the TFS VSA and Certified VSA Plans.

Description	Platinum/ Millennium Certified	Gold/ Gold Certified	Powertrain
Air Conditioning Lines and Tubes	*	*	
A/C Pressure Switches	*	*	
Blower Motor	*	*	
Blower Motor Resistor	*	*	
Compressor	*	*	
Compressor Clutch Assembly	*	*	
Condenser	*	*	
Condenser Fan and Motor	*	*	
Cooler Control Switch	*	*	
Cooler Unit	*	*	
Damper Servo	*	*	
Defroster Control Cable	*	*	
Evaporator	*	*	
Expansion Valve	*	*	
Heater Control Head	*	*	
Heater Control Valve	*	*	
Heater Core	*	*	
Pressure Regulator Assembly	*	*	
Receiver/Dryer	*	*	
Schrader Valve	*	*	
Seals and Gaskets	*	*	
Transfer Case Components (ALL internally lubricated components) and:			
Hoses, Lines and Tubes	*	*	*
Seals and Gaskets	*	*	*
Shift Linkage and Cables	*	*	*
Solenoids	*	*	*
Torque Converter	*	*	*
Transfer/Transmission Case	*	*	*
Transmission Mounts	*	*	*
Vacuum Modulator	*	*	*

Description	Platinum/ Millennium Certified	Gold/ Gold Certified	Powertrain
(Front, Rear, Four-Wheel, and All-Wheel Drive)			
ALL Internally lubricated components and:			
Axle and Bearings	*	*	*
Carrier Support Bearing	*	*	*
Constant Velocity Joints and Boots	*	*	*
Differential Carrier Assembly	*	*	*
Drive Axle Housing	*	*	*
Drive Shaft	*	*	*
Front Drive Shift Lever Knob	*	*	*
Hubs	*	*	*
Locking Hubs	*	*	*
Seals and Gaskets	*	*	*
Thrust Washers	*	*	*
Universal Joints	*	*	*
Vacuum Coupling	*	*	*
Anti-Lock Braking System Components:			
Anti-Lock Braking Actuator	*	*	*
Brake Booster	*	*	*
Brake Hoses, Lines and Tubes	*	*	*
Brake Pedal Subassembly	*	*	*
Disc Brake Calipers	*	*	*
Load-Sensing Proportioning Valve	*	*	*
Master Cylinder	*	*	*
Parking Brake Cable	*	*	*
Parking Brake Control Handle Assembly	*	*	*
Parking Brake Lever Subassembly	*	*	*
Parking Brake Pedal Subassembly	*	*	*
Proportioning Valve	*	*	*
Rear Brake Backing Plate	*	*	*
Seals and Gaskets	*	*	*
Wheel Cylinders	*	*	*

*For Toyota Certified Used Vehicles, Axle Assembly, Airsoft® Brake Master, Manual Transmission and Engine Components are covered under the Toyota Certified Used Vehicle Limited Warranty.

**Fuel Pump and Engine Control Computer for hybrid vehicles are covered under the Toyota Certified Used Vehicle Limited Warranty, not the Certified VSA.

Covered Components: (continued)

The parts listed on the following charts are examples of those covered under the TFS VSA and Certified VSA Plans.

Description	Platinum/ Medium Certified	Gold/ Gold Certified	Platinum
Airbag Sensors	*		
Antenna Cord	*		
Anti-Lock Braking Computer and Sensors	*	*	
Automatic Shoulder Belt Computer	*	*	
Circuit Opening Relay	*		
Compact Disc (CD) Player	*		
Cruise Control Computer	*	*	
Driver's Side and Passenger's Side Airbags	*		
Electronic Ignition Unit	*	*	
Electronically Controlled Transmission/ Transfer Case Computer and Sensors	*	*	
Electronically Modulated Suspension Computer	*	*	
Engine Control Computer**	*	*	
Front Seat Airbag Assembly	*		
Graphic Equalizer	*		
Knock Sensor	*	*	
Navigation System	*		
Power Mirror Electronic Control Unit (ECU)	*	*	
Power Seat Computer	*	*	
Progressive Power Steering Computer	*	*	
Radio Tuner	*		
Side Impact Airbag	*		
Steering Sensor	*		
Stereo Component Amplifier	*		
Sunroof Control Computer and Relay	*	*	
Top Player	*		
Tilt/Telescoping Steering Computer	*	*	
Traction Control Computer	*	*	
Trip Computer	*	*	
Variable Induction System	*		
Vehicle Security Computer and Sensor	*	*	
Wiper Module	*	*	

Description	Platinum/ Medium Certified	Gold/ Gold Certified	Platinum
Coolant Level Sensor/Tank	*		
Cooling Fan Relay	*	*	
Cooling Fan Sensor	*	*	
Engine Coolant Temperature Switch or Sensor (at radiator)	*		
Engine Cooling Fan Motor	*	*	
Engine Fan	*	*	
Engine Fan Clutch	*	*	
Engine Fan Motor	*	*	
Engine Fan Shroud	*	*	
Equipment Drive Pulley	*		
Fan Bracket Subassembly	*	*	
Radiator	*	*	
Radiator Fan Relay	*		
Seals and Gaskets	*	*	
Thermostat	*		
Alternator	*	*	
Automatic-Off Headlamp Sensor Timer and Switches	*	*	
Automatic Shoulder Belt Motor and Switches	*	*	
Automatic Temperature Control Unit	*	*	
Back-up Light Assembly	*		
Back-up Light Switch	*		
Battery to Ground Cable	*		
Battery to Starter Cable	*		
Blower Motor	*	*	
Blower Motor Resistor	*	*	
Charge Warning Relay	*		
Clutch Starter Interlock Switch	*	*	
Convertible Top Motor	*	*	
Cruise Control Actuator/Servo	*	*	
Cruise Control Sensors and Switches	*	*	

** Fuel Pump and Engine Control Computer for hybrid vehicles are covered under the Toyota Certified Used Vehicle Limited Warranty, not the Certified VSA.

Covered Components: (continued)

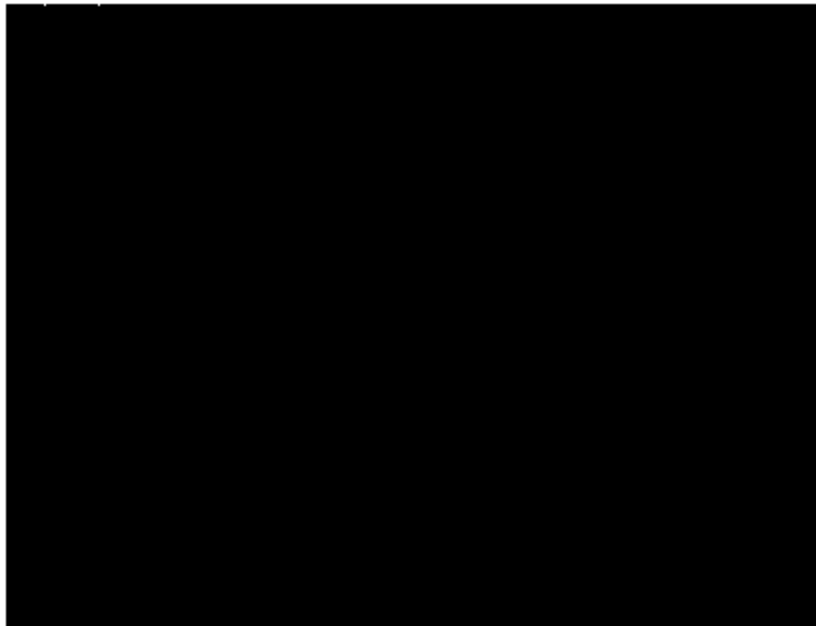
The parts listed on the following charts are examples of those covered under the TFS VSA and Certified VSA Plans.

Description	Platinum/ Platinum Certified	Gold/ Gold Certified	Passports
Cruise Control Vacuum Motor	*	*	
Defogger Relay	*	*	
Distributor	*	*	
Door Control Relay	*	*	
Electric Fuel Pump	*	*	
Engine Coolant Temperature Gauge and Sending Unit	*	*	
Engine Coolant Temperature Receiver Gauge and Sending Unit	*	*	
Engine Cooling Fan Motor	*	*	
Engine Tachometer	*	*	
Fog Light Assembly	*	*	
Fuel Gauge and Sending Unit	*	*	
Fuel Receiver Gauge and Sending Unit	*	*	
Guide Rail Limit Switch	*	*	
Headlamp Washer	*	*	
Headlight Control Relay	*	*	
Horn	*	*	
Horn (for theft deterrent)	*	*	
Ignition Coil	*	*	
Ignition Switch Lock Cylinder and Key Set	*	*	
Integration Relay	*	*	
Lamp Failure Indicator Sensor	*	*	
License Plate Light Assembly	*	*	
Lock Cylinder Set	*	*	
Main Relay	*	*	
Manually Operated Switches	*	*	
Oil Pressure Receiver Gauge and Sending Unit	*	*	
Power Antenna Motor and Cable	*	*	
Power Door Lock Actuator	*	*	
Power Mirror Defogger	*	*	
Power Mirror Motor	*	*	

Description	Platinum/ Platinum Certified	Gold/ Gold Certified	Passports
Power Seat Motors	*	*	
Power Sliding Door Motor	*	*	
Power Window Motor/Regulator	*	*	
Rear Shock Absorber Control Actuator	*	*	
Retractable Headlamp Motor	*	*	
Shoulder Belt Drive Motor	*	*	
Side Marker Light Assembly	*	*	
Spark Plug Resistive Cord	*	*	
Speedometer	*	*	
Starter Motor	*	*	
Starter Solenoid	*	*	
Sunroof Cables	*	*	
Sunroof Motor	*	*	
Tailight Control Relay	*	*	
Turn Signal Flasher	*	*	
Turn Signal Light Assembly	*	*	
Unlock Warning Buzzer	*	*	
Windshield Washer Pump	*	*	
Windshield Wiper Link Assembly	*	*	
Wiper Control Relay	*	*	
Wiper Motor	*	*	
Wiring Harnesses	*	*	
ALL internally lubricated components and:			
Air Control Valve (ACV)	*	*	
Air Pump	*	*	
Balance Shaft	*	*	*
Belt Tensioner	*	*	
Camshaft	*	*	*
Crankshaft	*	*	*
Crankshaft Pulley	*	*	*
Crankcase Ventilation Valve	*	*	
Cylinder Heads	*	*	*

* For Toyota Certified Used Vehicles, Air Assembly, Automatic Transmission, Manual Transmissions and Engine Components are covered under the Toyota Certified Used Vehicle Limited Warranty.

** Fuel Pump and Engine Control Computer for hybrid vehicles are covered under the Toyota Certified Used Vehicle Limited Warranty, not the Certified VSA.



Covered Components: (continued)

The parts listed on the following charts are examples of those covered under the TFS VSA and Certified VSA Plans.

Description	Platinum/ Platinum Certified	Gold/ Gold Certified	Permanente
Engine Block	*	*	*
Engine Mounts	*	*	*
Engine Oil Reservoir	*	*	*
Engine Oil Reservoir Pump	*	*	*
Equipment Drive Shaft	*	*	*
Exhaust Gas Recirculation Valve	*	*	*
Exhaust Manifold	*	*	*
Exhaust Manifold Heat Insulator	*	*	*
Exhaust Pipe Gasket	*	*	*
Flange	*	*	*
Flywheel	*	*	*
Idler Pulley	*	*	*
Intake Air Control Valve (IACV)	*	*	*
Intake Manifold	*	*	*
Mixture Control Valve	*	*	*
Oil Cooler	*	*	*
Oil Filter Bracket Subassembly	*	*	*
Oil Pan	*	*	*
Oil Pressure Switch	*	*	*
Oil Pump	*	*	*
Oil Sending Unit	*	*	*
Pop Valve (Reed Valve)	*	*	*
Piston	*	*	*
Rotary engine components including Apex Seal, Bearings, Eccentric Shaft, Rotor	*	*	*
Seals and Gaskets	*	*	*
Supercharger	*	*	*
Supercharger Bypass Valve	*	*	*
Supercharger Intercooler	*	*	*
Supercharger Relay	*	*	*
Tensioners	*	*	*
Thermal Vacuum Valve	*	*	*
Thermostatic Valve	*	*	*

Description	Platinum/ Platinum Certified	Gold/ Gold Certified	Permanente
Three-way Catalyst Converter	*	*	*
Timing Belt	*	*	*
Timing Belt Idler	*	*	*
Timing Chain	*	*	*
Timing Cover	*	*	*
Timing Gears	*	*	*
Turbo Intercooler	*	*	*
Turbo Wastegate	*	*	*
Turbocharger	*	*	*
Vacuum Switch	*	*	*
Vacuum Switching Valve	*	*	*
Vacuum Transmitting Valve	*	*	*
Valve Covers	*	*	*
Water Pump	*	*	*
Air Flow Meter	*	*	*
Carburetor	*	*	*
Charcoal Canister	*	*	*
Diesel Fuel Injection Pump	*	*	*
Electronic Fuel Injection System	*	*	*
Electric Fuel Pump	*	*	*
Fuel Filter Opening Lid Hinge Spring	*	*	*
Fuel Injectors	*	*	*
Fuel Pressure Regulator	*	*	*
Fuel Pump**	*	*	*
Fuel Sensors	*	*	*
Fuel Tank	*	*	*
Fuel Sending Unit	*	*	*
Throttle Body	*	*	*
Transfer Case Components (ALL internally lubricated components) and Clutch Master Cylinder	*	*	*
Clutch Pedal Subassembly	*	*	*

* For Toyota Certified Used Vehicles, Air Conditioning, Automatic Transmission, Manual Transmission and Engine Components are covered under the Toyota Certified Used Vehicle Limited Warranty.

** Fuel Pump and Engine Control Computer for hybrid vehicles are covered under the Toyota Certified Used Vehicle Limited Warranty, not the Certified VSA.

Covered Components: (continued)

The parts listed on the following charts are examples of those covered under the TFS VSA and Certified VSA Plans.

Description	Platinum/ Platinum Certified	Gold/ Gold Certified	Platinum
Clutch Release Cylinder	*	*	*
Control Position Indicator Subassembly	*		
Gears and Shafts	*	*	*
Hoses, Lines and Tubes	*	*	*
Master Cylinder Reservoir	*		
Radial Ball Bearing (for Clutch Release) and/or Clutch Fork	*		
Seals and Gaskets	*	*	*
Shift Lever Boot and/or Retainer	*		
Shift Lever Knob	*		
Shift Lever Subassembly	*		
Shift Linkage and Cables	*	*	*
Transmission Mounts	*	*	*
Transfer/Transmission Case	*	*	*
Gear Box Internal components and			
Bushings/Bearings	*	*	
Center Link	*	*	
Hoses, Lines, and Tubes	*	*	
Horn Contact Ring	*		
Idler Arm	*	*	
Knuckle Stepper Cover	*		
Pinion Arm	*	*	
Power Steering Pump	*	*	
Power Steering Pump Pulley	*		
Rack and Pinion	*	*	
Seals and Gaskets	*	*	
Steering Column	*	*	
Steering Column Coupling	*	*	
Steering Column Shaft	*	*	
Steering Damper	*	*	
Steering Gear Box and Pump Housing	*	*	
Tie Rod End	*	*	

Description	Platinum/ Platinum Certified	Gold/ Gold Certified	Platinum
(Front and Rear)			
Bushings/Bearings	*	*	
Control Arm Shafts	*	*	
Electronic Modulated Suspension Actuator/Motor	*	*	
Front and Rear Coil Springs	*		
Front and Rear Stabilizer Bar	*		
Front Leading Arm	*		
Front Spring Assembly	*		
Front Spring Shackles	*		
Radius Arm	*	*	
Spindle	*	*	
Spindle Support	*	*	
Steering Knuckle	*	*	
Strut Rod	*		
Torsion Bar Spring	*		
Upper and Lower Ball Joints	*	*	
Upper and Lower Control Arms	*	*	
Upper Arm Shaft	*		
Accelerator Pedal and/or Bracket Subassembly			
Accelerator Pedal Rod Assembly	*		
Back Door Lock Assembly	*		
Convertible Roof Hook	*		
Door Lock Cylinder	*		
Front and Rear Door Lock Assembly	*		
Front Seat Belt	*		
Glove Compartment Door Lock Cylinder	*		
Glove Compartment Door Subassembly	*		
Hood Lock Assembly	*		
Hood Lock Control Cable Assembly	*		
Hood Support Assembly	*		

* For Toyota Certified Used Vehicles, Air Assembly, Automatic Transmission, Manual Transmission and Engine Components are covered under the Toyota Certified Used Vehicle Limited Warranty.

** Fuel Pump and Engine Control Computer for Toyota vehicles are covered under the Toyota Certified Used Vehicle Limited Warranty, not the Certified VSA.

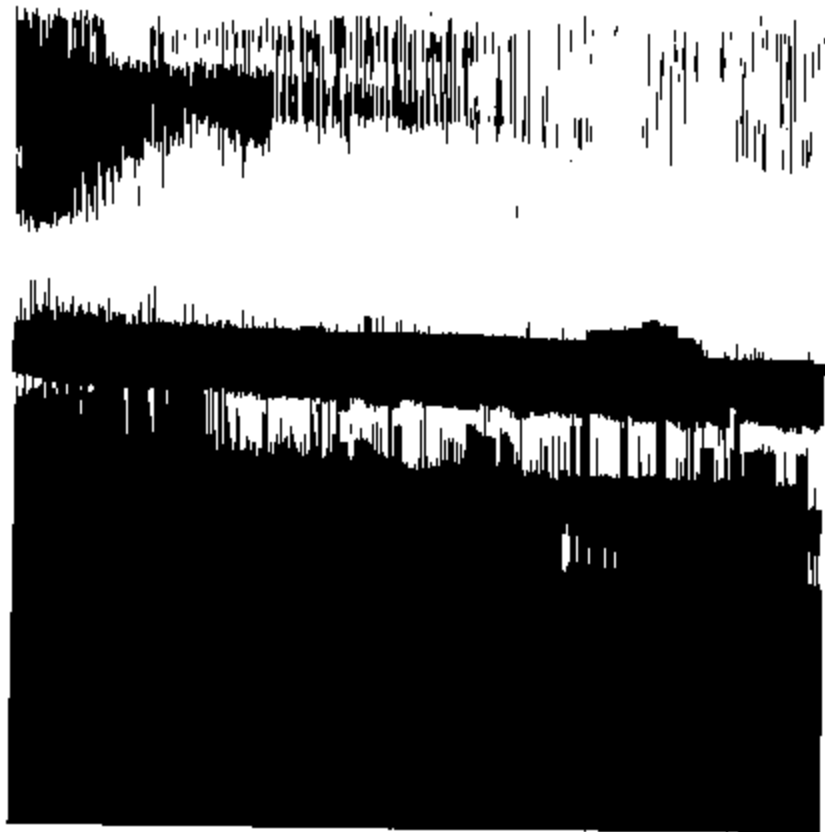
Covered Components: (continued)

The parts listed on the following charts are examples of those covered under the TFS VSA and Certified VSA Plans.

Description	Platinum/ Platinum Certified	Gold/ Gold Certified	Powertrain
Rear Seat Belt	*		
Reclining Seat Back Adjuster	*		
Removable Roof Lock Handle	*		
Seat Track Assembly	*		
Shoulder Belt Guide Rail Assembly	*		
Sliding Roof Drive Cable	*		
Sliding Roof Guide Rail	*		
Tail Gate Lock Assembly	*		
Tilt Roof Lock Handle Assembly	*		

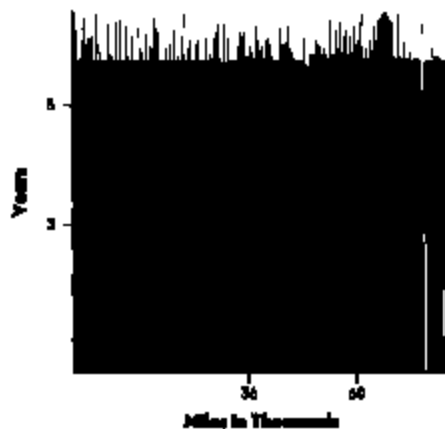
List of excluded items for the Platinum and Certified Platinum Plans

Accessory Drive Belts; Batteries; Brake Linings, Pads, and Shoes; Bumpers; Carpet; Chrome; Clutch Friction Disc and Pressure Plates; Dash Cover and Pad; Door Trim, Handles, and Fabric; Fibers; Fluids; Glass (including Windshield); Headliner; Heating Hoses, Lines and Tubes; Mirrors; Hoses; Interior and Exterior Trim Molding, including but not limited to, Cup Holders, Ashtrays, Covers, and Vents; Light Bulbs; Nuts, Bolts, Clips, Retainers, and Fasteners; Paint; Rust and Corrosion Damage; Seat Covers; Shiny Metals; Spark Plugs; Tires; Vacuum Hoses, Lines and Tubes; Weather Stripping; Windshield Wiper Blades (rubber component)



Example of Warranty Coverages

Do you know where your vehicle's factory warranties end and where you are left unprotected?



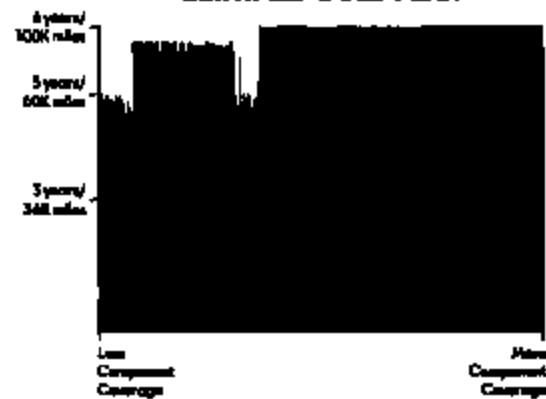
Coverage for Factory Basic and Powertrain Warranty

This is an example of how much more coverage the Certified plans provide over the Toyota Certified Vehicle Limited Warranty.

CERTIFIED PLATINUM PLAN



CERTIFIED GOLD PLAN







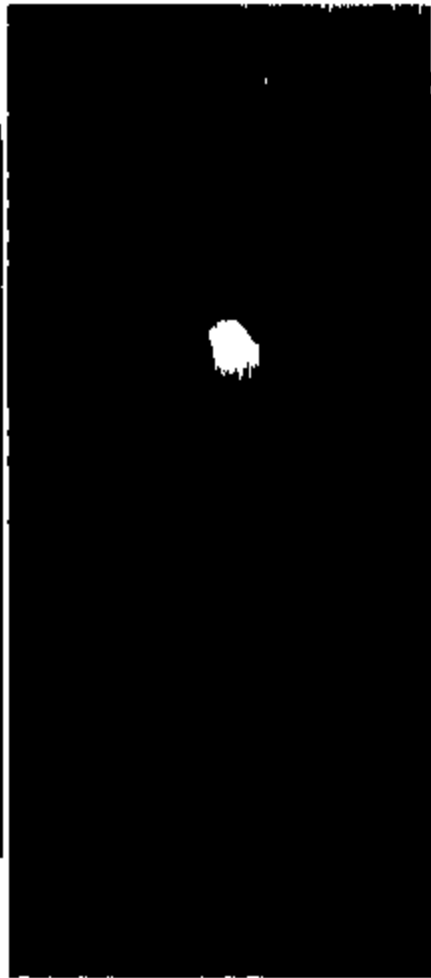


Table of the number of vehicles that are covered under extended warranty by each option

Lexus	ES300	2002	Gold	727	5,584	9,883
			Platinum	4,839		
			Powertrain	18		
		2003	Gold	358	4,299	
			Platinum	3,934		
			Powertrain	7		
Lexus	IS300	2002	Gold	309	1,708	2,752
			Platinum	1,388		
			Powertrain	11		
		2003	Gold	122	1,044	
			Platinum	918		
			Powertrain	4		
Toyota	Camry*	2002	Gold	28,654	68,710	127,873
			Platinum	39,940		
			Powertrain	116		
		2003	Gold	19,091	59,163	
			Platinum	40,001		
			Powertrain	71		
Total						140,508

*: The number of vehicles for this model includes vehicles that are not equipped with side-airbags.

Table of information concerning side-impact airbag system in the subject rear vehicles

- (a) type of side airbag system (thorax, head, curtain or combination thereof)
 (b) location of each seating position at which a side airbag system is installed
 (c) the number of side airbags at each of those seating positions
 (d) bag location (seat mounted, door mounted, etc.)

Lexus	ES300	2002	thorax, curtain	Left Front	2	seat mounted, roof side rail area
				Right Front	2	
				Left Rear	1	
				Right Rear	1	
Lexus	ES300	2003	thorax, curtain	Left Front	2	seat mounted, roof side rail area
				Right Front	2	
				Left Rear	1	
				Right Rear	1	
Lexus	IS300	2002	thorax, curtain	Left Front	2	seat mounted, roof side rail area
				Right Front	2	
Lexus	IS300	2003	thorax, curtain	Left Front	2	seat mounted, roof side rail area
				Right Front	2	
Toyota	Camry	2002	thorax, curtain	Left Front	2	seat mounted, roof side rail area
				Right Front	2	
				Left Rear	1	
				Right Rear	1	
Toyota	Camry	2003	thorax, curtain	Left Front	2	seat mounted, roof side rail area
				Right Front	2	
				Left Rear	1	
				Right Rear	1	

Supplier information of the side-impact sensing system and electronic restraint module for each subject peer vehicles

		Model Year	
Lexus	ES300	2002	Supplier: DENSO INTERNATIONAL AMERICA, INC. Address: 24777 Denso Drive, P.O. Box 5133 Southfield Michigan 48086-5133 U.S.A. Contact Person: Mr. Shoich Ishida Phone Number: 248-372-8922
Lexus	ES300	2003	
Lexus	IS300	2002	
Lexus	IS300	2003	
Toyota	Camry	2002	
Toyota	Camry	2003	