



**GENERAL MOTORS NORTH AMERICA**  
**Structure & Safety Integration**

February 23, 2005

Thomas Z. Cooper, Chief  
 Vehicle Integrity Division  
 Office of Defects Investigation  
 NHTSA Enforcement  
 Room #5326  
 400 Seventh Street, S.W.  
 Washington, D.C. 20590

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 2005 FEB 25 A 10:33  
 OFFICE OF DEFECTS INVESTIGATION  
 GM-848A Supplement

NVS-213gem  
 EA04-011

Dear Mr. Cooper:

This letter is General Motors' (GM's) supplemental response to your information request (IR) EA04-011, dated November 18, 2004, regarding alleged parking brake ineffectiveness on 1998-2004 utility vehicles and pickup trucks built on the GMT400 and GMT800 platforms with automatic and manual transmissions.

It has come to my attention that additional information is now available for some complaint records related to Request Numbers 2, 3, and 4 of the IR. The details regarding this additional information were discussed with Ms. Kathleen Demeter on February 8, 2005.

In light of this additional information, GM has re-assessed the affected records provided in the GM response to EA04-011 and the records that were considered non-responsive at that time.

In response to Request No. 2 of EA04-011, GM is providing the revised Table 2-1 below. GM is also providing the revised electronic complaint summary in response to Request No. 3. In response to Request No. 4, copies of all the records identified in Request No. 2 (including the additional information) are provided in the attachments listed in Table 2-1 on the enclosed CD labeled GM848A/EA04-011 Supplement; refer to the Microsoft Access 2000 file in the folder labeled "GM848A REVISED Request No. 2 Data."

The enclosed CD replaces the Request No. 2, 3, and 4 information contained on the GM848A Attachment 1 CD that was provided with the January 24, 2005 response to EA04-011.

Your question and our corresponding reply is as follows:

2. State the number of each of the following, received by GM, or of which GM is otherwise aware, which relate to, or may relate to, the alleged defect in the subject vehicles:
  - a. Consumer complaints, including those from fleet operators;
  - b. Field reports, including dealer field reports;
  - c. Reports involving a crash, injury, or fatality, based on claims against the manufacturer involving a death or injury, notices received by the manufacturer alleging or proving that a death or injury was caused by a possible defect in a subject vehicle, property damage claims, consumer complaints, or field reports;
  - d. Property damage claims; and
  - e. Third-party arbitration proceedings where GM is or was a party to the arbitration; and lawsuits, both pending and closed, in which GM is or was a defendant or codefendant.



For subparts "a" through "e", state the total number of each item (e.g., consumer complaints, field reports, etc.) separately. Multiple incidents involving the same vehicle are to be counted separately. Multiple reports of the same incident are also to be counted separately (i.e., a consumer complaint and a field report involving the same incident in which a crash occurred are to be counted as a crash report, a field report and a consumer complaint).

In addition, for items "c" through "e", provide a summary description of the alleged problem and causal and contributing factors and GM's assessment of the problem, with a summary of the significant underlying facts and evidence. For items d and e, identify the parties to the action, as well as the caption, court, docket number, and date on which the complaint or other document initiating the action was filed.

GM is providing records for the expanded subject vehicles and an update for the subject vehicles as described in the response to PE03-057/GM648, dated February 16, 2004. Some of these reports may have been submitted in the original response.

Table 2-1 below summarizes records that could relate to the subject condition.

TYPE OF REPORT	COUNT (INCLUDING DUPLICATES)	GM REPORTS	GM REPORTS CORRESPONDING TO NHTSA REPORTS	LOCATION OF REPORTS (ATTACHMENT)	NUMBER WITH PROPERTY DAMAGE	NUMBER WITH CRASH	NUMBER WITH INJURIES	NUMBER WITH FATALITIES
Owner Reports	251	251	0	2A	12	27	5	0
Field Reports & Technical Assistance System Reports	85	85	0	2B	22	81	0	0
Not-in-Suit Claims	6	4	1	2C	2	2	3	1
Subrogation Claims	2	2	0	2D	0	2	0	0
Third Party Arbitration Proceedings	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Product Liability Lawsuits	2	2	0	2E	2	2	1	0
Total (Including Duplicates)	345	344	1	N/A	38	84	18	1
Total (Excluding Duplicates)	328	327	1	N/A	30	69	14	1

TABLE 2-1: REVISED REPORT BREAKDOWN

N/A NOT APPLICABLE

The sources of the requested information and the last date the searches were conducted are tabulated in Table 2-2 below.

SOURCE SYSTEM	LAST DATE GATHERED
Corporate Central File	12/06/2004
Customer Assistance Center	12/01/2004
Technical Assistance Center	12/01/2004
Field Information Network Database (FIND)	11/24/2004
Company Vehicle Evaluation Program (CVEP)	11/22/2004
Captured Test Fleet (CTF)	11/22/2004
Early Quality Feedback (EQF)	12/03/2004
Field Product Report Database (FPRD)	11/24/2004
Legal / Employee Self Insured Services (ESIS)	11/19/2004

TABLE 2-2: DATA SOURCES

Please contact me if you require further information about this response or the nature or scope of our searches.

Sincerely,



Gay P. Kent  
Director

Product Investigations

Attachment

**GM648A Supplement  
EA04-011**

**Request #2 Data**