

**RQ04-011**  
**FORD**  
**APRIL 26, 2005**  
**REQUEST 8**  
**BOOK 39**  
**PART 6 OF 6**

USA	127806	EM	USA	Q21	V05	A3
USA	113057	1	USA	Q21	V05	A3
USA	123293	EM	USA	Q21	V05	A3
USA	147038	2	USA	Q21	V05	A3
CAN	483354	EM	CAN	Q21	V05	A3
USA	171090	1	USA	Q21	V05	A3
USA	172436	EM	USA	Q21	V05	A3
USA	162083	1	USA	Q21	V05	A3

FORM-911 1981B

USA	124482	EB4	USA	Q21	V05	A3
USA	171070	2	USA	Q21	V05	A3
USA	123170	1	USA	Q21	V05	A3
USA	121108	EB4	USA	Q21	V05	A3
CAN	4A8009	EB4	CAN	Q21	V05	A3
USA	168201	2	USA	Q21	V05	A3
USA	127042	1	USA	Q21	V05	A3
USA	171102	2	USA	Q21	V05	A3
USA	124009	1	USA	Q21	V05	A3

FORM 911 15618

USA	148008	1	USA	Q21	V05	A3
USA	148005	1	USA	Q21	V05	A3
USA	121786	1	USA	Q21	V05	A3
USA	174009	ES4	USA	Q21	V08	A5
USA	188820	1	USA	Q21	V06	A3
USA	127071	2	USA	Q21	V08	A3
USA	148009	1	USA	Q21	V74	A3
USA	141779	ES4	USA	Q21	V05	A3
USA	171166	ES4	USA	Q21	V05	A3
USA	141190	ES4	USA	Q21	V05	A4
USA	118802	ES4	USA	Q21	V05	A3
USA	152065	ES4	USA	Q21	V08	A5

NOB4-811 15828

USA	148048	1	USA	Q21	V06	A3
USA	174024	1	USA	Q21	V05	A3
USA	113080	2	USA	Q21	V06	A3
USA	118801	1	USA	Q21	V05	A3
USA	172024	1	USA	Q21	V06	A3
USA	172443	E04	USA	Q21	V06	A3
CAM	481253	2	CAN	Q21	V06	A3
USA	158607	E01	USA	Q21	V06	A3
USA	113148	2	USA	Q21	V05	A3
USA	183104	E04	USA	Q21	V05	A3

FORM-011 15821

USA	126125	EB4	USA	Q21	V05	A3
USA	171916	EB4	USA	Q21	V05	A3
USA	141281	1	USA	Q21	V05	A3
USA	113489	1	USA	Q21	V05	A3
USA	171169	1	USA	Q21	V05	A3
USA	141154	EB4	USA	Q21	V05	A3
USA	116042	1	USA	Q21	V05	A3
USA	166014	2	USA	Q21	V05	A3

ROB-011 15922

USA	153005	EM4	USA	Q21	V08	A3
USA	148046	2	USA	Q21	V08	A3
USA	171227	EM4	USA	Q21	V08	A3
USA	153434	EM4	USA	Q21	V05	A3
CAN	458902	1	CAN	Q21	V08	A3
USA	121526	1	USA	Q21	V08	A3
USA	171426	1	USA	Q21	V08	A3
USA	158801	2	USA	Q21	V08	A3
USA	124125	EM4	USA	Q21	V08	A3
USA	124125	EM4	USA	Q21	V08	A3

ROB-811 19823

Wrench Repeats_VRT_CD	Wrench Repeats_TIS_FLAG		Days Between Repair		Mileage Between Repair	
		36		1418		
		37		1408		
		40		2400		
		46		3804		
		41		2405		
		42		1278		
		42		1545		
		42		1917		
		58		2058		
		59		1885		
		60		3082		

RCR-011 1824



			61		2346		
			62		1487		
			63		3729		
			73		3764		
			78		6649		
			80		1732		
			84		4211		
			90		6111		
			118		3003		
			119		2452		
			126		2225		

ROD-911 15825

			130		2626		
			131		4909		
			132		8515		
			133		12340		
			134		4042		
			135		11166		
9			136		7485		
			217		3885		
			220		10807		
			227		12828		
			246		14488		

FORM 911 15/28

NO04-011 15027

0			200		9771		
			201		14838		
			270		3004		
0			284		11520		
			302		7900		
			35		1104		
			35		1204		
			39		1474		
			54		1000		
0			101		2800		
			65		2000		
0			65		2000		
			84		2700		
			20		3070		

MOA-013 19218

			40		3250		
			108		3448		
			183		3646		
			113		5019		
			204		7025		
			82		5489		
			245		9142		
			187		9219		
			83		8577		
			144		10072		
			157		7400		

RO94-011 15529

			140		7120		
			120		8007		
			170		8077		
			191		8088		
			100		8287		
			295		8781		
			195		10021		
			230		11794		
			200		12840		
			170		20824		
			44		1183		

506			794		11235	
506	⊙		81		1150	
506			82		2210	
511			112		7100	
506			124		1000	
506			155		14520	
506			176		3027	
506			177		6160	
506			227		6806	
506	⊙		288		21087	
506			14		1224	
506			230		11209	

ROBA-011 15038

R004-011 15831

908				43		6844	
904				59		9290	
903				91		7301	
905				99		3171	
906				124		7322	
904				138		1788	
908				148		10815	
902				154		6828	

500				700		10437	
500				170		1883	
500				178		6880	
500				170		6880	
500	0			213		7383	
500				210		7480	
500				220		8854	
500				281		1880	
500				288		4820	

PO04-011 18932



808				85		1818	
808				188		1827	
808				81		2837	
808				83		3285	
808				78		3388	
808				83		3384	
808				108		3818	
808				88		4888	
808				82		8318	
808				112		8921	
808				148		8888	
808				251		8818	

RO94-011 15833

RO94-011 15834

908				270		0771	
908				58		1705	
908				82		1188	
908				109		0450	
908				132		3000	
908				142		2782	
908				220		0645	
908	8			43		2080	
908				108		0713	
908				181		0200	

208				154		6508	
208				225		5285	
208				42		500	
208				82		5072	
208				72		5	
208				81		5487	
208				90		5278	
208				100		5000	

FORM-911 15835

500				188		21133	
600				220		4140	
300				228		10755	
600				133		6945	
600				42		1794	
600				88		3207	
300				42		5438	
600				187		1807	
600				164		11512	
500				119		10000	

FORM 811 15038

ND-011 1987

11/11/11

ROG-011 15038

Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed
d_ID	_MDL_YR	_VIN_CD		d_VEH_LI	_MKT_DE	_BOD_CA
				NE_CD	RIVED	B_STL
172	2001	2FMZA50471E		T/A3	*	T/WB
62	2001	2FMZA52461E		T/A3	*	T/WB
173	2001	2FMZA50451E		T/A3	*	T/WB
142	2001	2FMZA51431E		T/A3	*	T/WB
19	2001	2FMZA57441E		T/A3	*	T/WB
15	2001	2FMZA57471E		T/A3	*	T/WB
165	2001	2FMZA51411E		T/A3	*	T/WB
43	2001	2FMZA53451E		T/A3	*	T/WB
169	2001	2FMZA51401E		T/A3	*	T/WB
188	2001	2FMZA58461E		T/A3	*	T/WB
89	2001	2FMZA514X1E		T/A3	*	T/WB
54	2001	2FMZA52491E		T/A3	*	T/WB
34	2001	2FMZA55431E		T/A3	*	T/WB
193	2001	2FMZA58411E		T/A3	*	T/WB
191	2001	2FMZA58421E		T/A3	*	T/WB
127	2001	2FMZA51451E		T/A3	*	T/WB
88	2001	2FMZA514X1E		T/A3	*	T/WB
19	2001	2FMZA53481E		T/A3	*	T/WB
18	2001	2FMZA53481E		T/A3	*	T/WB
42	2001	2FMZA52421E		T/A3	*	T/WB
60	2001	2FMZA51471E		T/A3	*	T/WB
29	2001	2FMZA62491E		T/A3	*	T/WB
98	2001	2FMZA50491E		T/A3	*	T/WB
76	2001	2FMZA51431E		T/A3	*	T/WB
111	2001	2FMZA58401E		T/A3	*	T/WB
73	2001	2FMZA51441E		T/A3	*	T/WB
51	2001	2FMZA51491E		T/A3	*	T/WB
72	2001	2FMZA51441E		T/A3	*	T/WB
107	2001	2FMZA58471E		T/A3	*	T/WB
5	2001	2FMZA57481E		T/A3	*	T/WB

Windstar Recall Performed	Windstar Recall Performe	Windstar Recall Performe	Windstar Recall Performed	Windstar Recall Performe	Windstar Recall Performed	Windstar Recall Performed
_VER_SE	d_DRIVE	d_ENG_	_TRANS_	d_PLANT	PRODN_D	WRTY_ST
RIES_CD	_CD	CD	CD	_CD	T	ART_DT
*	T/A	T/LM	T/DX	AS	1/17/2001	2/20/2001
*	T/A	T/LM	T/DX	AS	1/8/2001	12/21/2001
*	T/A	T/LM	T/DX	AS	1/17/2001	4/26/2001
*	T/A	T/LM	T/DX	AS	2/2/2001	9/26/2001
*	T/A	T/LM	T/DX	AS	12/14/2000	4/30/2001
*	T/A	T/LM	T/DX	AS	12/20/2000	10/1/2001
*	T/A	T/LM	T/DX	AS	8/29/2000	1/10/2001
*	T/A	T/LM	T/DX	AS	1/15/2001	6/29/2001
*	T/A	T/LM	T/DX	AS	10/19/2000	3/30/2001
*	T/A	T/LM	T/DX	AS	2/20/2001	10/15/2001
*	T/A	T/LM	T/DX	AS	11/1/2000	8/21/2001
*	T/A	T/LM	T/DX	AS	1/19/2001	3/30/2001
*	T/A	T/LM	T/DX	AS	10/20/2000	12/19/2000
*	T/A	T/LM	T/DX	AS	1/18/2001	6/11/2001
*	T/A	T/LM	T/DX	AS	1/18/2001	7/31/2001
*	T/A	T/LM	T/DX	AS	11/3/2000	8/29/2001
*	T/A	T/LM	T/DX	AS	12/16/2000	8/14/2001
*	T/A	T/LM	T/DX	AS	4/8/2001	8/23/2001
*	T/A	T/LM	T/DX	AS	4/8/2001	8/23/2001
*	T/A	T/LM	T/DX	AS	8/11/2000	3/17/2001
*	T/A	T/LM	T/DX	AS	12/23/2000	1/8/2001
*	T/A	T/LM	T/DX	AS	2/7/2001	6/31/2001
*	T/A	T/LM	T/DX	AS	1/10/2001	8/8/2001
*	T/A	T/LM	T/DX	AS	3/27/2001	6/20/2001
*	T/A	T/LM	T/DX	AS	1/4/2001	5/30/2001
*	T/A	T/LM	T/DX	AS	1/16/2001	8/18/2001
*	T/A	T/LM	T/DX	AS	12/19/2000	1/15/2001
*	T/A	T/LM	T/DX	AS	1/25/2001	2/10/2001
*	T/A	T/LM	T/DX	AS	5/16/2001	6/8/2001
*	T/A	T/LM	T/DX	AS	8/25/2000	7/8/2001



Windstar Recall Performed_NAME	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	
d_DOC_N	UM	_PH_NUM	d_WCC_CD	d_PART_NUM_CA_US_PREF	d_PART_NUM_CA_US_BASE	d_PART_NUM_CA_US_SUFF
SHELOR MOTOR MILE	18247401	3822981	*	*	*	*
LOMAN FORD, INC.	5810851	6363200	*	*	*	*
PADUCAH FORD LINCOLN MERCURY,	9845001	4440011	*	*	*	*
RICART FORD LINCOLN MERCURY-GH	302992D	7025000	*	*	*	*
WOOD MOTORS FORD	083851C	4531130	*	*	*	*
DREW FORD	8405351	4647777	*	*	*	*
PATCHETT'S FORD-MERCURY	079209A	6893200	*	*	*	*
JOE MYERS FORD, INC.	353393D	8968200	*	*	*	*
SARASOTA FORD	2063541	3683673	*	*	*	*
FULLER FORD	172227A	6562500	*	*	*	*
SUPERIOR FORD INC	077735A	6542811	*	*	*	*
FAMILY FORD SALES, INC.	2568552	7643351	*	*	*	*
PERFORMANCE FORD SALES INC.	19603802	9726500	*	*	*	*
PHIL LONG FORD OF CHAPEL HILLS	27534902	5722200	*	*	*	*
TED BRITT FORD SALES, INC.	28021302	5918484	*	*	*	*
KEN GRODY FORD - CARLSBAD	4380951	4389171	*	*	*	*
SAWGRASS FORD	33269201	8619000	*	*	*	*
MCLAUGHLIN FORD, INC.	5859802	5484100	*	*	*	*
MCLAUGHLIN FORD, INC.	5820802	5484100	*	*	*	*
TRI-CITY FORD INC	069304D	6232185	*	*	*	*
EMPIRE FORD, INC.	163681A	4583200	*	*	*	*
LUNDEEN BROS., INC.	2912151	2748211	*	*	*	*
RICHMOND MOTOR CO INC	16849301	3585521	*	*	*	*
ED SCHMID FORD, INC.	247842A	3991000	*	*	*	*
JUNGE LINCOLN-MERCURY INC	8593301	3938500	*	*	*	*
PENINSULA FORD OF SAN BRUNO	4676802	9620500	*	*	*	*
RUSSELL & SMITH FORD INC	9486862	6634111	*	*	*	*
HERTZ RAC - NEW ORLEANS	40077602		*	*	*	*
TOMBALL FORD, INC.	228885F	3515427	*	*	*	*
JEROME-DUNCAN, INC.	9482704	2687500	*	*	*	*

Windstar Recall Performe d_CUST_ CONC_G D	Windstar Recall Performe d_COND _CD	Windstar Recall Performe d_RPR_DT	Windstar Recall Performe d_TIS_W SD	Windstar Recall Performe d_GLM_KE Y	Windstar Recall Performe d_MILGE	Windstar Recall Performe d_DLR_C D
*	*	8/8/2001	6	2985620	20028	662
*	*	2/16/2002	2	7047988	7411	3623
*	*	7/31/2001	4	2831755	7008	5778
*	*	12/12/2001	3	5702138	2534	7587
*	*	1/3/2002	9	8304829	18821	83354
*	*	7/17/2001	0	2417982	125	5488
*	*	8/3/2001	7	2758950	12868	7903
*	*	7/23/2001	1	2581449	1774	4402
*	*	11/15/2001	8	6179808	10147	1167
*	*	7/23/2001	0	2509322	10	5579
*	*	7/18/2001	0	2371037	4	6543
*	*	7/30/2001	5	2779867	8728	3086
*	*	10/12/2001	10	4363975	9088	88009
*	*	7/18/2001	3	2413486	3088	3134
*	*	9/11/2001	2	3836111	2729	48
*	*	7/17/2001	0	2389301	45	5512
*	*	7/25/2001	0	2562919	37	4908
*	*	8/30/2001	1	3354843	232	2755
*	*	8/22/2001	0	3319838	5	2755
*	*	9/28/2001	7	3985132	6029	1002
*	*	9/21/2001	9	3930803	14672	8549
*	*	8/8/2001	3	2879196	3612	9210
*	*	8/2/2001	0	2700008	5	6697
*	*	7/30/2001	2	2585646	1864	2830
*	*	7/30/2001	3	3338868	13212	10148
*	*	1/21/2002	8	8463821	17672	7798
*	*	1/9/2002	12	8200508	20400	4572
*	*	9/12/2001	8	4885104	18148	45281
*	*	9/13/2001	4	3850606	4629	8042
*	*	7/18/2001	1	2962641	127	3026

Windstar Recall Perfome d_DLR_S UB_CD	Windstar Recall Perfome d_REGIO N_CD	Windstar Recall Perfome d_ST_PR OV_CD	Windstar Recall Performed _CPSC_C D_B
*	NA	VA	*
*	NA	NJ	*
*	NA	KY	*
*	NA	OH	*
*	NA	NS	*
*	NA	CA	*
*	NA	CA	*
*	NA	TX	*
*	NA	FL	*
*	NA	CA	*
*	NA	LA	*
*	NA	AL	*
*	NA	ON	*
*	NA	CO	*
*	NA	VA	*
*	NA	CA	*
*	NA	FL	*
*	NA	MI	*
*	NA	MI	*
*	NA	NC	*
*	NA	WA	*
*	NA	MN	*
*	NA	VA	*
*	NA	MI	*
*	NA	IA	*
*	NA	CA	*
*	NA	TX	*
*	NA	LA	*
*	NA	TX	*
*	NA	MI	*

Windstar Recall Performed\_Tech\_TXT1

SAFETY RECALL PER CUSTOMER REQUEST .1 ADMIN COMPLETED SAFETY RECALL PER PROCEDURE  
RECALL RECALL

1 RECALL COMPLETE

2534 SEAT BELT BUCKLE RECALL WARR PREFORMED SEAT BELT BUCKLE RECALL

CHECK SEAT BELT BUCKLES OK AT THIS TIME

INSPECT SEAT BELT BUCKES

12968 CHECKED SEAT BELTS PER RECALL NO PROBLEM FOUND

1774 WF RECALL 01S21 INSPECT BUCKELS PASSED AT THIS TIME

INSPECT ONLY ##X##

INSPECTED SEAT BELT BUCKLE, OK

4 RECALL INSP. INSPECTED BOTH FRONT SEATBELT LATCHES BOTH PASSED

01S21 RECALL

COMPLETE RECALL

TESTED SEAT BELTS, NO FURTHER ACTION NEEDED.

PERFORM RECALL 01S21

01S21 PERFORMED

INSPECT,ALL PASS. 01S21A 0.3HRS.

1 TEST BUCKLES WITH TOOL PER RECALL

1 INSP. BUCKLES OK

CK SEATBELTS OK

PERFORMED RECALL 01S21 SEAT BELT BUCKLE OK.

PERFORM RECALL. PERFORMED RECALL 01S21.

1 PERFORM CAMPAIGN PER FORDS SPECIFICATIONS AND INSTRUCTIONS 01S21A

1664 PERFORM RECALL INSPECTION 01S21A, (NO SERVICE ACTION IS NEEDED)

INSPECTED SEATBELT BUCKLES PER RECALL NOTICE NO REPAIR NECESSARY

RECALL COMPLETE INSPECTED OK

PERFORMED THE RECALL

4629 PREFORMED 01S21 RECALL NOREPAIRS NEEDED AT THIS TIME

1 INSPECTED VEH FOR RECALL ALL BELTS PASS

Windstar  
Recall  
Performe  
d\_TECH\_  
TXT2  
NO REPLA

Windstar Recall Performed\_CUST\_TXT  
SAFETY RECALL CUSTOMER STATES VEH NEEDS RECALL 01S21  
RECALL 01S21  
PERFORM RECALL 01S21  
PLEASE PERFORM SEAT BELT BUCKLE RECALL  
2001 CROWN,EXCURSION,EXPEDITION,F150,F250 THRU F550 MARQUIS,NAVIGATOR,RANGER,TOWN C  
RECALL 01S21 SEATBELT  
OPEN RECALL 01S21 SEAT BELT BUCKLE  
ADD RCALL 01S21 SEAT BELT BUCKLE  
01S21 SEAT BELT BUCKLE  
CUSTOMER REQ. TO PERFORM RECALL FOR SEAT BELT BUCKLE\*  
RECALL 01S21 SEAT BELT  
RECALL 01S21  
RECALL 01S21 SEATBELTS  
PERFORM 01S21 SEAT BELT RECALL ON VEHICLE.  
01S21 ON SEAT BELT BUCKLES  
RECALL 01S21 SEAT BELT BUCKLE  
SAFETY RECALL 01S21 SEAT BELT BUCKLE RETENTION.  
PERFORM CAMPAIGN NUMBER 01S21 SEATBELT  
PERFORM INSP PER RECALL 01S21 SEAT BELT BUCKLE  
RECALL 01S21,SEATBELTS  
RECALL 01S21  
PERFORM RECALL 01S21.  
SEAT BELT RECALL 01S21  
RECALL 01S21  
01S21 SEAT BELT

SEAT BELT BUCKLE RECALL 01S21  
RECALL 01S21 DUE  
RECALL 01S21  
PERFORM RECALL 01S21 SEAT BELT BUCKLE

Windstar Recall Performed	Windstar Recall Performe	Windstar Recall Performe	Windstar Recall Performe	Windstar Recall Performed	Windstar Recall Performe	Windstar Recall Performed	Windstar Recall Performe	Windstar Recall Performe	Windstar Recall Performe
_AREA_C	d_COUN	d_SLS_D	d_TXN_C	_CNTRY_	d_QRT_C	_VFG_CD	d_AWS_	d_VRT_C	d_TIS_FL
D	TRY_CD	LR_CD	D	SOLD	D		VL_CD	D	AG
540	USA	127505	01S21	USA		V00	A3	SXX	@
732	USA	113057	01S21	USA		V00	A3	SXX	@
270	USA	123283	01S21	USA		V00	A3	SXX	@
740	USA	147036	01S21	USA		V00	A3	SXX	@
902	CAN	4B3354	01S21	CAN		V00	A3	SXX	@
619	USA	171080	01S21	USA		V00	A3	SXX	@
209	USA	172439	01S21	USA		V00	A3	SXX	@
713	USA	152023	01S21	USA		V00	A3	SXX	@
941	USA	124402	01S21	USA		V00	A3	SXX	@
619	USA	171078	01S21	USA		V00	A3	SXX	@
225	USA	123170	01S21	USA		V00	A3	SXX	@
258	USA	121108	01S21	USA		V00	A3	SXX	@
519	CAN	4A8008	01S21	CAN		V00	A3	SXX	@
719	USA	156201	01S21	USA		V00	A3	SXX	@
703	USA	127042	01S21	USA		V00	A3	SXX	@
760	USA	171102	01S21	USA		V00	A3	SXX	@
954	USA	124009	01S21	USA		V00	A3	SXX	@
248	USA	148005	01S21	USA		V00	A3	SXX	@
248	USA	148005	01S21	USA		V00	A3	SXX	@
338	USA	121756	01S21	USA		V00	A3	SXX	@
509	USA	174009	01S21	USA		V00	A3	SXX	@
320	USA	158629	01S21	USA		V00	A3	SXX	@
804	USA	127071	01S21	USA		V00	A3	SXX	@
248	USA	148009	01S21	USA		V00	A3	SXX	@
319	USA	141779	01S21	USA		V00	A3	SXX	@
650	USA	171155	01S21	USA		V00	A3	SXX	@
713	USA	141165	01S21	USA		V00	A3	SXX	@
	USA	116802	01S21	USA		V00	A3	SXX	@
281	USA	152055	01S21	USA		V00	A3	SXX	@
810	USA	148048	01S21	USA		V00	A3	SXX	@

Windstar Repeats_ D	Windstar Repeats_ MDL_YR	Windstar Repeats_ VIN_CD	Windstar Repeats_ VEH_LIN E_CD	Windstar Repeats_ MKT_DE RIVED	Windstar Repeats_ BOD_CA B_STL	Windstar Repeats_ VER_SE RIES_CD	Windstar Repeats_ DRIVE_C D
135	2001	2FMZA50471B	T/A3	*	T/WB	*	T/A
127	2001	2FMZA52461B	T/A3	*	T/WB	*	T/A
136	2001	2FMZA50451B	T/A3	*	T/WB	*	T/A
138	2001	2FMZA51431B	T/A3	*	T/WB	*	T/A
131	2001	2FMZA57441B	T/A3	*	T/WB	*	T/A
132	2001	2FMZA57471B	T/A3	*	T/WB	*	T/A
124	2001	2FMZA51411B	T/A3	*	T/WB	*	T/A
128	2001	2FMZA53451B	T/A3	*	T/WB	*	T/A
137	2001	2FMZA51401B	T/A3	*	T/WB	*	T/A
117	2001	2FMZA58461B	T/A3	*	T/WB	*	T/A
140	2001	2FMZA514X1B	T/A3	*	T/WB	*	T/A
141	2001	2FMZA52491B	T/A3	*	T/WB	*	T/A
130	2001	2FMZA55431B	T/A3	*	T/WB	*	T/A
119	2001	2FMZA58411B	T/A3	*	T/WB	*	T/A
121	2001	2FMZA58421B	T/A3	*	T/WB	*	T/A
115	2001	2FMZA51451B	T/A3	*	T/WB	*	T/A
126	2001	2FMZA514X1B	T/A3	*	T/WB	*	T/A
106	2001	2FMZA53481B	T/A3	*	T/WB	*	T/A
106	2001	2FMZA53481B	T/A3	*	T/WB	*	T/A
115	2001	2FMZA52421B	T/A3	*	T/WB	*	T/A
108	2001	2FMZA51471B	T/A3	*	T/WB	*	T/A
119	2001	2FMZA52491B	T/A3	*	T/WB	*	T/A
104	2001	2FMZA50491B	T/A3	*	T/WB	*	T/A
120	2001	2FMZA51431B	T/A3	*	T/WB	*	T/A
118	2001	2FMZA58401B	T/A3	*	T/WB	*	T/A
110	2001	2FMZA51441B	T/A3	*	T/WB	*	T/A
114	2001	2FMZA51491B	T/A3	*	T/WB	*	T/A
109	2001	2FMZA51441B	T/A3	*	T/WB	*	T/A
112	2001	2FMZA58471B	T/A3	*	T/WB	*	T/A
105	2001	2FMZA57461B	T/A3	*	T/WB	*	T/A



Windstar Repeats_ ENG_CD	Windstar Repeats_ TRANS_ CD	Windstar Repeats_ PLANT_C D	Windstar Repeats_P RODN_DT	Windstar Repeats_W RTY_STAR T_DT	Windstar Repeats_NAME
T/LM	T/DX	AS	1/17/2001	2/20/2001	SHELOE MOTOR MILE
T/LM	T/DX	AS	1/9/2001	12/21/2001	LOMAN FORD, INC.
T/LM	T/DX	AS	1/17/2001	4/26/2001	PADUCAH FORD LINCOLN MERCURY.
T/LM	T/DX	AS	2/2/2001	9/26/2001	RICART FORD LINCOLN MERCURY-CH
T/LM	T/DX	AS	12/14/2000	4/30/2001	WOOD MOTORS FORD
T/LM	T/DX	AS	12/20/2000	10/1/2001	DREW FORD
T/LM	T/DX	AS	9/29/2000	1/10/2001	PATCHETTS FORD-MERCURY
T/LM	T/DX	AS	1/15/2001	6/28/2001	JOE MYERS FORD, INC.
T/LM	T/DX	AS	10/19/2000	3/30/2001	SARASOTA FORD
T/LM	T/DX	AS	2/20/2001	10/16/2001	BOB BAKER FORD-MISSION VALLEY
T/LM	T/DX	AS	11/1/2000	8/21/2001	SUPERIOR FORD INC
T/LM	T/DX	AS	1/19/2001	3/30/2001	GILBERT & BAKER FORD
T/LM	T/DX	AS	10/20/2000	12/19/2000	PERFORMANCE FORD SALES INC.
T/LM	T/DX	AS	1/18/2001	5/11/2001	PHIL LONG FORD OF CHAPEL HILLS
T/LM	T/DX	AS	1/18/2001	7/31/2001	TED BRITT FORD SALES, INC.
T/LM	T/DX	AS	11/3/2000	9/29/2001	NORTH COUNTY FORD
T/LM	T/DX	AS	12/15/2000	6/14/2001	SAWGRASS FORD
T/LM	T/DX	AS	4/8/2001	8/23/2001	MCLAUGHLIN FORD, INC.
T/LM	T/DX	AS	4/8/2001	8/23/2001	MCLAUGHLIN FORD, INC.
T/LM	T/DX	AS	6/11/2000	3/17/2001	TRI-CITY FORD INC
T/LM	T/DX	AS	12/23/2000	1/9/2001	GUS JOHNSON FORD
T/LM	T/DX	AS	2/7/2001	5/31/2001	LUNDEEN BROS., INC.
T/LM	T/DX	AS	1/10/2001	8/9/2001	M & M FORD LINC-MERC INC
T/LM	T/DX	AS	3/27/2001	6/20/2001	ED SCHMID FORD, INC.
T/LM	T/DX	AS	1/4/2001	5/30/2001	JUNGE LINCOLN-MERCURY INC
T/LM	T/DX	AS	1/16/2001	6/18/2001	PENINSULA FORD OF SAN BRUNO
T/LM	T/DX	AS	12/19/2000	1/15/2001	CENTRAL FORD
T/LM	T/DX	AS	1/25/2001	2/10/2001	JOE WELTY FORD INC
T/LM	T/DX	AS	5/16/2001	6/8/2001	TOMBALL FORD, INC.
T/LM	T/DX	AS	8/25/2000	7/9/2001	JEROME-DUNCAN, INC.

Windstar Repeats_	Windstar Repeats_	Windstar Repeats_	Windstar Repeats_	Windstar Repeats_	Windstar Repeats_	Windstar Repeats_	Windstar Repeats_	Windstar Repeats_	Windstar Repeats_	Windstar Repeats_
DOC_NU	PH_NUM	WCC_CD	PART_N UM_CAU S_PREF	PART_N UM_CAU S_BASE	PART_N UM_CAU S_SUFF	CUST_C ONC_CD	COND_C D	PR_DT	TIS_WSD	
18851204	3822981	6R02	1FZZ	1681202	AAB	S40		41 9/21/2001		8
5952451	6363200	6R02	1FZZ	1681202	AAA	S25		42 4/16/2002		4
10114903	4440011	6R02	1FZZ	1681202	AAB	S40		42 10/30/2001		7
305880A	7025000	6R02	1FZZ	1681202	AAB	S28		42 3/21/2002		6
089888A	4531130	6R02	1FZZ	1681202	AAB	S26		42 5/7/2002		13
1282051	4847777	6R02	1FZZ	1681202	AAA	S40		42 11/27/2001		2
084523E	6895200	6R02	1FZZ	1681202	AAB	S40		42 12/27/2001		12
371900A	8968200	6R02	1FZZ	1681202	AAA	S40		33 1/3/2002		7
3789352	3883673	6R02	1FZZ	1681202	AAB	S28		42 4/29/2002		14
394082A	2875001	6R02	1FZZ	1681202	AAA	S26		42 1/14/2002		4
080381A	6542811	6R02	1FZZ	1681202	AAA	S25		42 1/9/2002		5
1810701	8913000	6R02	1FZZ	1681202	AAA	S25		42 1/21/2002		10
20897404	9726500	6R02	1FZZ	1681202	AAB	S26		42 5/13/2002		18
28771803	5722200	6R02	1FZZ	1681202	AAA	S40		42 2/18/2002		10
31710801	6918484	6R02	1FZZ	1681202	AAB	S28		42 4/24/2002		9
258536A	9458900	6R02	1FZZ	1681202	AAB	S40		1 3/25/2002		6
37050702	8519000	6R02	1FZZ	1681202	AAB	S28		42 4/17/2002		9
6285801	5484100	6R02	1FZZ	1681203	AAA	S40		42 12/3/2001		4
6285801	5484100	6R02	1FZZ	1681203	AAA	S40		42 12/3/2001		4
071488B	6232185	6R02	1FZZ	1681203	AAA	S40		42 12/28/2001		10
15893202	9241000	6R02	1FZZ	1681203	BAB	S40		42 10/24/2001		10
3101751	2748211	6R02	1FZZ	1681203	AAA	S40		42 10/23/2001		5
1408901	2828600	6R02	1FZZ	1681203	BAB	S40		42 10/4/2001		2
253112B	3991000	6R02	1FZZ	1681203	AAB	T90		42 11/15/2001		5
8975801	3938500	6R02	1FZZ	1681203	BAA	S40		42 10/24/2001		5
12339301	9520500	6R02	1FZZ	1681203	BAB	S25		42 4/23/2002		11
6132651	9609800	6R02	1FZZ	1681203	BAB	S26		42 5/1/2002		18
1876001	6632111	6R02	1FZZ	1681203	AAB	S40		42 2/4/2002		12
242347A	3515427	6R02	1FZZ	1681203	BAA	S26		42 5/2/2002		11
13148502	2887500	6R02	1FZZ	1681203	AAB	S28		42 4/24/2002		10

Windstar Repeats_ CLM_KE Y	Windstar Repeats_ MILGE	Windstar Repeats_ DLR_CD	Windstar Repeats_ DLR_SUB CD	Windstar Repeats_ REGION_ CD	Windstar Repeats_ ST_PRO V_CD	Windstar Repeats_ CPSC_C D_6
3874869	25670	862	*	NA	VA	11001
8316717	9611	3623	*	NA	NJ	11001
4984717	14007	5778	*	NA	KY	11001
7552969	5705	7587	*	NA	OH	11001
8833861	26243	83354	*	NA	NS	11001
5467718	1691	5486	*	NA	CA	11001
5862730	23583	7903	*	NA	CA	11001
6067245	10613	4402	*	NA	TX	11001
8343817	20584	1167	*	NA	FL	11001
6374558	2003	5518	*	NA	CA	11001
8897506	6894	6543	*	NA	LA	11001
8433234	15711	5958	*	NA	AL	11001
8578249	16429	A8009	*	NA	ON	11001
6843893	10578	3134	*	NA	CO	11001
8211743	11883	48	*	NA	VA	11001
7586334	2013	869	*	NA	CA	11001
8511862	4880	4908	*	NA	FL	11001
5803082	1842	2755	*	NA	MI	11001
5803062	1842	2755	*	NA	MI	11001
8010844	8588	1002	*	NA	NC	11001
4750486	17967	8503	*	NA	WA	11001
4629755	6908	8210	*	NA	MN	11001
4330103	3509	20603	*	NA	NY	11001
5248988	5283	2830	*	NA	MI	11001
4753193	17892	10148	*	NA	IA	11001
8408889	22990	7798	*	NA	CA	11001
8420407	26501	1019	*	NA	TX	11001
7117781	26182	8709	*	NA	WA	11001
8513987	13545	8042	*	NA	TX	11001
8279163	9298	3025	*	NA	MI	11001

Windstar Repairs TECH\_TXT1

INTERNAL PROBLEM WITH PASSENGER SIDE FRONT SEATBELT BUCKLE CCC 540 CC 41 VERIFIED CON  
INOP DOESNT LOCK SEATBELT ASSEMBLY FRONT REPLACE  
VERIFY RF SEAT BELT BUCKLE INOP VERIFY CONVERN FOUND BROKEN BUCKLE CC 42 REPLACE RF SE  
5705 SEAT BUCKEL INOP W REPLACE BELT BUCKEL  
REPLACED RIGHT FRONT SEATBELT BUCKLE  
INSPECT SEAT BELT BUCKLE ON PASS SIDE IS BROKEN R&I SEAT TO REPLACE BUCKLE AND ROUTE A  
23583 DEFECTIVE PASS FRONT SEAT BELT BUCKLE 07 HRS R&I PASS FRONT SEAT TO GAIN ACCESS T  
10813 WF 61202 33 REPLACED RIGHT SIDE SEAT BELT BUCKEL LOSE FIT  
DOES NOT OPERATE PROPERLY REPLACED RIGHT FRONT SEAT BELT BUCKLE  
2003 61202 42 RIGHT FRONT SEAT BELT BUCKLE DOES NOT HOLD. 61704AA,1.1 61172A,4 R&I RIGHT F  
8894 WAR CC 42 VERIFIED CONCERN NECESSARY TO REMOVE AND RE PLACE PASSENGER FRONT SE  
REPLACED SEAT RECHECKED  
NEC TO REPLACE SEAT BELT BUCKLE ASSEMBLY (42)  
TESTED RIGHT FRONT SEAT BELT BUCKLE WITH TESTER FAILED REPLACED RIGHT FRONT SEAT BE  
INSTALLED THE SOP PASSANGER FRONT SEAT BELT BUCKLE WARR 42  
2017 .8 REPLACED PASS SIDE SEAT BUCKLE ORDRED AS PER KIRK PRICE 6138A .8  
PASS SIDE FEMALE BELT BROKEN AT LATCH. REMOVED PASS SEAT AND REPLACED FEMALE SIDE SE  
1 REPLACE DEFECTIVE SEAT BELT LATCH (NOT HOLDING) DRIVERS POWER SEAT  
1 REPLACE DEFECTIVE SEAT BELT LATCH (NOT HOLDING) DRIVERS POWER SEAT  
R & R DRIVER SEAT BELT BUCKLE ASY.  
INSPECTED AND RECAMEND THE DRIVERS SEAT BELT BUCKEL SHOULD BE REPLACED SENT OVER P A  
LATCH INOP SEATBELT ASSEMBLY FRONT REPLACE  
REPLACED DRIVER S SEAT BELT 127  
5283 REPLACED PASS SIDE FRONT SEAT BELT FOR COMING U LINDONE WHILE DRIVING INTERMENTLY  
REPLACE RIGHT FRONT SEAT BELT BUCKLE ASSEMBLY MT NO LABOR TIME IN SLTS  
SEAT BELT CONSTANTLY POPPING OUT OF BUCKLE. REMOVED AND REPLACED OUT L FRT SEAT BELT  
42 REPLACE FRONT SEATBELT BUCKLES  
REPLACE RT AND LEFT BUCKLE ONLY BELT  
13545 RR DRIVERS SIDE SEAT AND REPLACED THE SEAT BUCK EL.  
CC 42 BPN 61203, CCC 826 TESTED SEAT BELT BUCKLE, FAILED WITH AND WITHOUT TESTER. REMOVI

Windstar Repeats\_Tech\_TXT2  
BELT REPLACED BUCKLE CONCERN CORRECTED

EAT BELT BUCKLE AND VERIFY REPAIR

URBAG WIRING REASSEMBLE SEATBELT WORKS PRO  
TO SEAT BELT BUCKLE WIRE HARNESS, REPLACED A

Y.  
EAT BELT BUCKLE CHECK OPERATION AND CONCERN

ELT BUCKLE ASSM.

AT BELT.

AND A INSTALLED DRIVER SIDE SEAT BELT

Y CC42

BUCKLE ASSY AND RETEST ALL OK.

E AND REPLACE BUCKLE. RETEST O.K.

Windstar Repeats\_CUST\_TXT

CUSTOMER STATES THE SEATBELT IN THE P S FRONT SEAT WILL POP LOOSE SOMETIMES, PLEASE CI  
C S RIGHT FRONT SEATBELT COMES OUT OF BUCKLE INTERMITTENTLY  
PASSENGER SIDE SEATBELT WONT STAY CLASPED. POPS OUT.  
CUSTOMER STATES PASS SIDE SEAT BELT KEEPS POPPING OUT INSTALL SOP  
PASSENGER SIDE SEAT BELT KEEPS POPPING OUT OF BUCKLE  
THE PASSENGER SIDE FRONT BELT BUCKLE IS INOP, IT UNBUCKLED ITSELF 3 TIMES ON THE CUSTOMER  
CUSTOMER REQUEST TO HAVE PASSENGER SEAT BELT BUCKLE INSPECTED....STATES IT CAME LOOSE  
S40 PASS SIDE BELT BUCKLE COMES LOOSE SOP HERE  
CUSTOMER STATES RIGHT FRT SEAT BELT POPS LOOSE  
S28 RIGHT FRONT SEAT BELT BUCKLE COMES UNLATCHED  
SEAT BELT ON PASS SIDE COMES UNDONE  
CUSTOMER STATES PASS SEAT BELT COMING UNDONE  
CHECK AND REPORT RIGHT FRONT SEATBELT UNBUCKLES BY ITSELF INTERMIT  
CUST STATES PASS FRT SEAT BELT BUCKLE COMES UNDONE S40  
INSTALL SOP PASSANGER FRONT SEAT BELT BUCKLE SEAT BELT BUCKLE IS POPPING OUT OF LOCK F  
CUST STATES THE PASS SIDE FRONT SEATBELT COMES UNLATCHED AND LOCKS UP ALSO.....SOP PAI  
CUSTOMER STATES R F SEAT BELT POPPS OUT OF BUCKLE INTERMITTENTLY,  
CUSTOMER STATES SEAT BELT BUCKLE POPS OPEN ALL TIMES (VOD) PER GB INSPECTED .  
CUSTOMER STATES SEAT BELT BUCKLE POPS OPEN ALL TIMES (VOD) PER GB INSPECTED .  
CK PASS. SEAT BELT COMES OPEN  
CHECK AND ADVISE CUSTOMER STATES DRIVERS FRONT SEAT BELT RELEASES BY ITSELF OUT OF TH  
DRIVERS SEAT BELT COMES UNDONE.  
DRIVER S SEAT BELT COMES UNLATCHED ONCE BUCKLED SOP  
CHECK PASS SIDE FRONT SEAT BELT COMES UNDONE INTERMENTLY  
PASS SIDE BELT COMES UN DONE  
CHECK L FRT SEAT BELT POPS OUT OF BUCKLE INSTALL S O PART SE AT BELT BUCKLE.  
CUST STATES FRONT SEAT BELTS RELEASE SOP HERE TEC #04  
SEAT BELT BUCKLES WILL PULL OUT FROM TIME TO TIME  
CUSTOMER STATES HAD SEAT BELT RECALL DONE BUT DRIVER SEAT BELT WILL COME UNBUCKLED  
CUST STATES DRIVERS SEATBELT BUCKLE RECEIVER SOMETIMES FAILS AND WILL RELEASE ON ITS C

Field38	D	Windstar Repeats_ AREA_C	Windstar Repeats_ COUNTR	Windstar Repeats_ SLS_DLR	Windstar Repeats_ TXN_CD	Windstar Repeats_ CNTRY_	Windstar Repeats_ QRT_CD	Windstar Repeats_ VFG_CD	Windstar Repeats_ AWS_VL	Windstar Repeats_ VRT_CD
		Y_CD	_CD	_CD	SOLD			_CD		
C		540 USA		127506	E84	USA	Q21	V05	A3	S08
C		732 USA		113067	1	USA	Q21	V05	A3	S08
C		270 USA		123283	E84	USA	Q21	V05	A3	S08
C		740 USA		147035	2	USA	Q21	V05	A3	S08
C		902 CAN		4B3354	E84	CAN	Q21	V05	A3	S08
C		619 USA		171080	1	USA	Q21	V05	A3	S08
C		209 USA		172439	E84	USA	Q21	V05	A3	S08
C		713 USA		162023	1	USA	Q21	V05	A3	S08
C		941 USA		124402	E84	USA	Q21	V05	A3	S08
C		619 USA		171076	2	USA	Q21	V05	A3	S08
C		225 USA		123170	1	USA	Q21	V05	A3	S08
C		258 USA		121108	E84	USA	Q21	V05	A3	S08
C		519 CAN		4A8009	E84	CAN	Q21	V05	A3	S08
C		719 USA		166201	2	USA	Q21	V05	A3	S08
C		703 USA		127042	1	USA	Q21	V05	A3	S08
C		760 USA		171102	2	USA	Q21	V05	A3	S08
C		954 USA		124009	1	USA	Q21	V05	A3	S08
C		248 USA		148005	1	USA	Q21	V05	A3	S08
C		248 USA		148005	1	USA	Q21	V05	A3	S08
C		338 USA		121756	1	USA	Q21	V05	A3	S08
C		509 USA		174009	E84	USA	Q21	V05	A3	S08
C		320 USA		158629	2	USA	Q21	V05	A3	S08
C		845 USA		127071	2	USA	Q21	V05	A3	S08
C		248 USA		148009	1	USA	Q21	V74	A3	S08
C		319 USA		141779	E84	USA	Q21	V05	A3	S08
C		850 USA		171165	E84	USA	Q21	V05	A3	S08
C		713 USA		141185	E84	USA	Q21	V05	A3	S08
C		509 USA		118802	E84	USA	Q21	V05	A3	S08
C		261 USA		162055	E84	USA	Q21	V05	A3	S08
C		810 USA		148048	1	USA	Q21	V05	A3	S08

Windstar  
Repeats\_  
TIS\_FL A  
G

Days Between Repair	Milage Between Repair
43	5844
58	2200
91	7001
99	3171
124	7322
133	1766
146	10615
164	8839
185	10437
175	1983
175	6890
175	6985
213	7363
215	7480
225	8954
251	1968
266	4623
95	1610
103	1837
91	2637
33	3285
78	3298
63	3504
108	3619
86	4680
92	6318
112	6101
145	8036
231	8916
279	9171



Windstar Recall Performed_J D	Windstar Recall Performed_M DL_YR	Windstar Recall Performed_V IN_CD	Windstar Recall Performed_V EH_LINE_C D	Windstar Recall Performed_M KT_DERIVE D	Windstar Recall Performed_B OD_CAB_ST L	Windstar Recall Performed_V ER_SERIES _CD	Windstar Recall Performed_Q RIVE_CD	Windstar Recall Performed_E NG_CD	Windstar Recall Performed_T RANS_CD	Windstar Recall Performed_P LANT_CD	
	27	2001	2FMZA574 [REDACTED]	T/A3	*	T/WB	*	T/A	T/LM	T/DX	AS
	29	2001	2FMZA574 [REDACTED]	T/A3	*	T/WB	*	T/A	T/LM	T/DX	AS
	28	2001	2FMZA574 [REDACTED]	T/A3	*	T/WB	*	T/A	T/LM	T/DX	AS
	68	2001	2FMZA574 [REDACTED]	T/A3	*	T/WB	*	T/A	T/LM	T/DX	AS
	178	2001	2FMZA504 [REDACTED]	T/A3	*	T/WB	*	T/A	T/LM	T/DX	AS
	198	2001	2FMZA584 [REDACTED]	T/A3	*	T/WB	*	T/A	T/LM	T/DX	AS
	78	2001	2FMZA514 [REDACTED]	T/A3	*	T/WB	*	T/A	T/LM	T/DX	AS

NOA-011 10857

Windstar Recall Performed_P RODN_DT	Windstar Recall Performed WRTY_STA RT_DT	Windstar Recall Performed_N AME	Windstar Recall Performed_D OC_NUM	Windstar Recall Performed_P H_NUM	Windstar Recall Performed_P WCC_CD	Windstar Recall Performed_P ART_NUM_ CAUS_PREF	Windstar Recall Performed_P ART_NUM_ CAUS_BASE	Windstar Recall Performed_P ART_NUM_ CAUS_SUFF	Windstar Recall Performed_C UBT_CONC_ CD	Windstar Recall Performed_C OND_CD	Windstar Recall Performed_R PR_DT	Windstar Recall Performed_T IS_WSD
1/22/2001	3/25/2001	HARRIS FORD, INC.	8365201	7744141	*	*	*	*	*	7/31/2001	5	
9/25/2000	12/18/2000	KOEPPEL FORD OF MINEOLA INC	9075503	*	*	*	*	*	*	7/20/2001	8	
1/17/2001	4/11/2001	PAT & DAN DEL BALSO FORD	2034104	2664501	*	*	*	*	*	6/25/2001	6	
1/9/2001	10/3/2001	SERRAMON TE FORD, INC.	034603A	7557007	*	*	*	*	*	7/17/2001	0	
1/17/2001	2/2/2001	BIG VALLEY FORD	42192801	6704400	*	*	*	*	*	11/27/2001	10	
12/18/2000	9/22/2001	VENTURE FORD SALES LIMITED	8813301	2441701	*	*	*	*	*	9/27/2001	1	
12/19/2000	1/12/2001	SOUTH BAY FORD, INC.	7895152	6440211	*	*	*	*	*	3/27/2002	15	

ROD-011 15R08

Windstar Recall Performed_C LM_KEY	Windstar Recall Performed_M ILCE	Windstar Recall Performed_D LR_CD	Windstar Recall Performed_D LR_SUB_CD	Windstar Recall Performed_R REGION_CD	Windstar Recall Performed_S T_PROV_CD	Windstar Recall Performed_C PSC_CD_6	Windstar Recall Performed_Tech_Txt1
2702880	2882	8786	*	NA	WA	*	
3211655	1854	2823	*	NA	NY	*	PERFORMED RECALL.
3957827	8029	3940	*	NA	PA	*	MANUFACTURER RECALL SEATBELT INSPECTION
2421131	8	7737	*	NA	CA	*	INSPECTED FOR RECALL, NOT NEEDED
5374261	6542	7742	*	NA	CA	*	101821A PASS PERFORM INSPECTION PER FORD INSTRUCTIONS. BOTH OUTBOARD SEATBELTS CHECK OK
4265331	130	81263	*	NA	ON	*	
7899111	34927	359	*	NA	CA	*	RECALL PERFORMED RECALL TEST AND INSPECTION, PASSED.

RC04-011 15889

Windstar Recall Performed_T ECH_TXT2	Windstar Recall Performed_CUST_TXT	Windstar Recall Performed_A REA_CD	Windstar Recall Performed_C COUNTRY_CD D	Windstar Recall Performed_B LS_DLR_CD	Windstar Recall Performed_T XN_CD	Windstar Recall Performed_C NTRY_SOLD	Windstar Recall Performed_Q RT_CD	Windstar Recall Performed_V FG_CD	Windstar Recall Performed_A WS_VL_CD
		208	USA	174024	01S21	USA		V00	A3
	RECALL # 01S21	*	USA	113080	01S21	USA		V00	A3
	SAFETY RECALL 01S21	570	USA	116301	01S21	USA		V00	A3
	01S21 SAFETY RECALL:CERTAIN 2001 MODEL YEAR CROWN VICTORIA,EXCURSION,EXPEDITION,F150,F250 F550,GRAND MARQUIS,NAVIGATOR,RANGER,TOWN CAR AND WINDSTAR VEHICLES SEAT BELT BUCKLE RETENTION	650	USA	172024	01S21	USA		V00	A3
	INSPECT THE FRONT DRIVER SEAT AND OUTBOARD FRONT PASSENGER BELT BUCKLE FOR PROPER LATCH PERFORMANCE.	209	USA	172463	01S21	USA		V00	A3
		416	CAN	4B1283	01S21	CAN		V00	A3
	RECALL SEAT BELT	310	USA	168507	01S21	USA		V00	A3

800-411-1588

Windstar Recall Performed_V RT_CD	Windstar Recall Performed_T IS_FLAG	Windstar Repeats_ID	Windstar Repeats_MD L_YR	Windstar Repeats_VIN _CD	Windstar Repeats_VE H_LINE_CD	Windstar Repeats_MK T_DERIVED	Windstar Repeats_BO D_CAB_STL	Windstar Repeats_VE R_SERIES_ CD	Windstar Repeats_DR VE_CD	Windstar Repeats_EN G_CD	Windstar Repeats_TR ANS_CD
SXX	Ⓢ	145	2001	2FMZA57411 B [REDACTED]	T/A3	*	T/WB	*	T/A	T/LM	T/DX
SXX	Ⓢ	160	2001	2FMZA57411 B [REDACTED]	T/A3	*	T/WB	*	T/A	T/LM	T/DX
SXX	Ⓢ	147	2001	2FMZA57411 B [REDACTED]	T/A3	*	T/WB	*	T/A	T/LM	T/DX
SXX	Ⓢ	142	2001	2FMZA53421 B [REDACTED]	T/A3	*	T/WB	*	T/A	T/LM	T/DX
SXX	Ⓢ	148	2001	2FMZA50401 E [REDACTED]	T/A3	*	T/WB	*	T/A	T/LM	T/DX
SXX	Ⓢ	146	2001	2FMZA5840 1E [REDACTED]	T/A3	*	T/WB	*	T/A	T/LM	T/DX
SXX	Ⓢ	126	2001	2FMZA51431 B [REDACTED]	T/A3	*	T/WB	*	T/A	T/LM	T/DX

FORM-011 15061

Windstar Repeats_PL ANT_CD	Windstar Repeats_PR ODN_DT	Windstar Repeats_WR TY_START_ DT	Windstar Repeats_NA ME	Windstar Repeats_DO C_NUM	Windstar Repeats_PH _NUM	Windstar Repeats_WC C_CD	Windstar Repeats_PA RT_NUM_C AUS_PREF	Windstar Repeats_PA RT_NUM_C AUS_BASE	Windstar Repeats_PA RT_NUM_C AUS_BUFF	Windstar Repeats_CU ST_CONC_C D	Windstar Repeats_CO ND_CD	Windstar Repeats_RP R_DT
AS	1/22/2001	3/25/2001	HARRIS FORD, INC.	8774801	7744141	6R02	1F2Z	1681202	AAB	S40	42	9/28/2001
AS	9/25/2000	12/19/2000	PHILBOR MOTORS, INC.	127742C	4817200	6R02	1F2Z	1681202	AAB	S40	42	10/11/2001
AS	1/17/2001	4/11/2001	PAT & DAN DEL BALS FORD	2317203	2684501	6R02	1F2Z	1681202	AAB	S40	42	1/6/2002
AS	1/9/2001	10/3/2001	SERRAMON TE FORD, INC.	045138D	7557007	6R02	1F2Z	1681202	AAA	S40	42	11/26/2001
AS	1/17/2001	2/2/2001	BIG VALLEY FORD	43205702	5704400	6R02	1F2Z	1681202	AAB	S40	42	4/18/2002
AS	12/19/2000	6/22/2001	CRUICKSHA NK MOTORS LTD	11242601	2445461	6R02	1F2Z	1681202	AAB	S25	42	5/14/2002
AS	12/19/2000	1/12/2001	CLAREMON T FORD	11839801	6251600	6R02	1F2Z	1681203	BAB	S40	42	5/9/2002

ROB-011 15062

Windstar Repeats_TIS _WSD	Windstar Repeats_CL M_KEY	Windstar Repeats_MIL GE	Windstar Repeats_DL R_CD	Windstar Repeats_DL R_SUB_CD	Windstar Repeats_RE GION_CD	Windstar Repeats_ST _PROV_CD	Windstar Repeats_CP SC_CD_5
7	4751114	4475	8736	*	NA	WA	11001
10	4378206	3052	9684	*	NA	NY	11001
10	6751370	11456	3940	*	NA	PA	11001
2	5675150	3652	7737	*	NA	CA	11001
15	8134707	10394	7742	*	NA	CA	11001
8	8632627	8975	A1183	*	NA	ON	11001
17	8584628	37807	1761	*	NA	CA	11001

2024-01-11 15:03

Windstar Repeats\_TECH\_TXT1

Windstar Repeats\_TECH\_TXT2

Windstar Repeats\_CUST\_TXT

Field38

Windstar  
Repeats\_AR  
EA\_CD

REMOVE BOTH SEATS AND REMOVE ALL SEATBELT  
BUCKLES.REPLACE WITH BOTH NEW.REPLACE  
BOTH SEATS AND TEST ALL OPERATION

CUSTOMER REPORTS THAT THE  
PASS.SIDE FRONT SEAT BELT  
BUCKLE WILL RELEASE WHILE  
DRIVEING.INSTALL S.O.PARTS TO  
REPAIR

D

206

REPLACE FRONT SEAT BELTS

CUSTOMER STATES PASS SIDE  
FRONT SEAT BELT POPPED OPEN  
WHILE DRIVING

D

516

FAILED BELT BUCKLE ASSEMBLY. REPLACE SEAT  
BELT

CUSTOMER REPORTS THE SEAT  
BELT DISCONNECTS WHILE  
DRIVING. DIAG AND REPORT.

D

570

INSPECTED THE PASSENGER SEAT BELT AND THAT  
FEMALE SIDE OF THE BELT IS NOT WORKING. RAN  
QASIS AND FOUND NO INFOR FOR THIS CONCERN.  
REMOVED THE SEAT TO GRAIN ACCESS TO THE  
SEAT BELT ASSEMBLY AND REPLAC

ED THE SEAT BELT, REING TALLED ALL  
PARTS REMOVED AND RETESTED THE SYS  
TEM AND IT IS WORKING.

REPAIR PASSENGER FRONT SEAT  
BELT WONT LATCH AT TIMES.POPPS D  
OUT WHILE DRIVING

550

REPLACE RIGHT FRT SEAT BELT BUCKLE ASSY  
1861202,BUCKLE WONT OPERATE POPPS LOOSE  
WHEN DRIVING

CUSTOMER STATES RT FRONT  
BELT POPPS LOOSE WHEN DRIVING;

D

209

REPLACE RF SEAT BELT BUCKLE 61172A (.4 HRS)  
RF SEAT BELT BUCKLE INOP AT TIMES 61202 42

CUSTOMER REPORTS PASSENGER  
SIDE FRONT SEAT BELT HAS  
UNBUCKLE WHEN D

D

416

BUCKLE NOT WORKING CORRECT REPLACED  
ASSEMBLY

CUST STATES DRIVERS SEAT BELT  
POPS OUT OF PLACE WHILE  
DRIVING S40

D

609

7084-011 15864



Windstar  
Repeatr\_CD  
UNTRY\_CD

USA

USA

USA

USA

USA

CAN

USA

R004-011 15829

Windstar Repeats_SL S_DLR_CD	Windstar Repeats_TX N_CD	Windstar Repeats_CN TRY_SOLD	Windstar Repeats_CR T_CD	Windstar Repeats_VF G_CD	Windstar Repeats_AW S_VL_CD	Windstar Repeats_VR T_CD	Windstar Repeats_TIS _FLAG	Days Between Repair	Mileage Between Repair
174024	1	USA	Q21	V05	A3	S08		58	1733
113050	2	USA	Q21	V05	A3	S08		83	1108
116801	1	USA	Q21	V05	A3	S08		106	5438
172024	1	USA	Q21	V05	A3	S08		132	3556
172463	E84	USA	Q21	V05	A3	S08		142	3752
481283	2	CAN	Q21	V05	A3	S08		229	6845
158507	E81	USA	Q21	V05	A3	S08	@	43	2960

MO04-012 15085

Windstar Recall Performed  
 Windstar Recall Performed  
 d\_ID MDL\_YR

164 2001  
 78 2001  
 86 2001  
 115 2001  
  
 4 2001  
 28 2001  
 27 2001  
 30 2001  
 3 2001  
 99 2001  
 65 2001  
 12 2001  
 66 2001  
 40 2001

Windstar Recall Performed VIN\_CD

2FMDA58481  
 2FMZA52401  
 2FMZA514X1  
 2FMZA51481  
  
 2FMZA57471  
 2FMZA52491  
 2FMZA63441  
 2FMZA52491  
 2FMZA57471  
 2FMZA50441  
 2FMZA51451  
 2FMZA57401  
 2FMZA51451  
 2FMZA53471

Windstar Recall Performed  
 Windstar Recall Performed  
 Windstar Recall Performed  
 Windstar Recall Performed  
 Windstar Recall Performed  
 Windstar Recall Performed  
 d\_VEH\_LI\_MKT\_DE\_BOD\_CA\_VER\_SE d\_DRIVE d\_ENG\_CD  
 NE\_CD RIVED B\_STL RIES\_CD CD CD  
 T/A3 \* T/WB \* T/A T/LM  
 T/A3 \* T/WB \* T/A T/LM  
 T/A3 \* T/WB \* T/A T/LM  
 T/A3 \* T/WB \* T/A T/LM  
  
 T/A3 \* T/WB \* T/A T/LM  
 T/A3 \* T/WB \* T/A T/LM  
 T/A3 \* T/WB \* T/A T/LM  
 T/A3 \* T/WB \* T/A T/LM  
 T/A3 \* T/WB \* T/A T/LM  
 T/A3 \* T/WB \* T/A T/LM  
 T/A3 \* T/WB \* T/A T/LM  
 T/A3 \* T/WB \* T/A T/LM  
 T/A3 \* T/WB \* T/A T/LM  
 T/A3 \* T/WB \* T/A T/LM  
 T/A3 \* T/WB \* T/A T/LM  
 T/A3 \* T/WB \* T/A T/LM  
 T/A3 \* T/WB \* T/A T/LM

Windstar Recall Performed _TRANS_ CD	Windstar Recall Performe d_PLANT _CD	Windstar Recall Performed_P RODN_DT	Windstar Recall Performed_ WRTY_STA RT_DT	Windstar Recall Performed_NAME	Windstar Recall Performe d_DOC_N UM	Windstar Recall Performe d_WCC_ _PH_NUM CD	Windstar Recall Performe d_PART_ NUM_CA US_PREF	Windstar Recall Performe d_PART_ NUM_CA US_BASE
T/DX	AS	1/11/2001	1/7/2001	RIDGEWOOD'S VILLAGE FORD INC	870872	8523373	*	*
T/DX	AS	1/23/2001	2/7/2001	ROBERTS MOTORS, INC.	139848A	4887220	*	*
T/DX	AS	1/23/2001	2/8/2001	THOMASVILLE FORD, INC.	6318803	4727731	*	*
T/DX	AS	1/18/2001	2/3/2001	ST. GEORGE FORD LINCOLN MERCUR	21183601	8743200	*	*
T/DX	AS	1/3/2001	4/18/2001	BERGSTROM NEENAH-MENASHA FORD	8080551	7279000	*	*
T/DX	AS	4/8/2001	4/23/2001	OTIS FORD, INC.	9403001	8534000	*	*
T/DX	AS	1/31/2001	10/18/2001	FAIRVIEW FORD SALES, INC.	1508651	8849281	*	*
T/DX	AS	9/12/2000	3/22/2001	HILL FORD LINCOLN MERCURY, INC	5041406	7427141	*	*
T/DX	AS	2/2/2001	5/8/2001	ACE MOTOR SALES, INC.	10884105	8458800	*	*
T/DX	AS	5/25/2001	8/28/2001	BROOKDALE FORD, INC.	15767301	5615500	*	*
T/DX	AS	5/3/2001	5/31/2001	CENTURY FORD OF MT AIRY, INC	148184B	8315252	*	*
T/DX	AS	1/31/2001	8/28/2001	JEROME-DUNCAN, INC.	9784401	2687500	*	*
T/DX	AS	3/1/2001	3/17/2001	BUDGET RAC - LOS ANGELES	3852821		*	*
T/DX	AS	3/31/2001	5/18/2001	ANDERSON FORD OF ST. JOSEPH	132010A	2797485	*	*

Windstar Recall Performe d_PART_ NUM_CA US_SUFF	Windstar Recall Performe d_CUST_ CONC_C D	Windstar Recall Performe d_COND _CD	Windstar Recall Performed_ RPR_DT	Windstar Recall Performe d_TIS_W SD	Windstar Recall Performed _CLM_KE Y	Windstar Recall Performe d_MILGE	Windstar Recall Performe d_DLR_C D	Windstar Recall Performe d_DLR_S UB_CD	Windstar Recall Performe d_REGIO N_CD
*	*	*	11/8/2001	0	5589827	5	20511	*	NA
*	*	*	8/18/2001	7	3003656	10538	8001	*	NA
*	*	*	10/11/2001	9	4389887	21580	986	*	NA
*	*	*	8/28/2001	7	3287128	17689	8403	*	NA
*	*	*	9/17/2001	6	4002661	2826	6226	*	NA
*	*	*	10/13/2001	6	4416549	8485	3783	*	NA
*	*	*	7/24/2001	0	2908134	15	7852	*	NA
*	*	*	8/31/2001	6	4688950	16251	6294	*	NA
*	*	*	8/24/2001	4	3208380	5583	1462	*	NA
*	*	*	8/30/2001	1	3370058	12	9331	*	NA
*	*	*	9/17/2001	4	4132275	10337	38	*	NA
*	*	*	8/7/2001	0	2868365	126	3025	*	NA
*	*	*	7/30/2001	5	3598241	16428	45871	*	NA
*	*	*	12/12/2001	7	5690383	11255	1743	*	NA

Windstar Recall Performe d_ST_PR OV_CD NJ IL NC UT	Windstar Recall Performed _CPSC_C D_6 *	Windstar Recall Performed_TECH_TXT1 10636 PERFORM RECALL 01S21,REPLACE RIGHT 1 PERFORM RECALL 01S21	Windstar Recall Performe d_TECH_ TXT2	Windstar Recall Performed_CUST_TXT SOP RECALL RT SEAT BELT 01S21 01S21 RECALL
WI	*	X		01S21 SEAT BELT RECALL
NY	*			
CA	*	RECALL		01S21 SEATBELT BUCKLE
WI	*	PERFORM BUCKLES		01S21 SEAT BELT RECALL
NJ	*	1 RECALL COMPLETED, NO FURTHER ACTION		RECALL 01S21
MN	*	2 PROGRAM 01S21 REPLACE BOTH SAT BELTS		01S21 SEAT BELT BUCKLE
MD	*	INSPECT. REPLACED DRIVERS SEAT BELT BUCKLE		SEAT BELT BUCKLE RETENTION RECALL
MI	*	PERFORMED RECALL		PERFORM RECALL 01S21 SEAT BELT BUCKLE
CA	*	1 REPLACED DRIVERS SEAT BELT PER RECALL		
MO	*			RECALL 01S21 SOP
		11255 RECALL 01S21 PERFORM RECALL 01S21		

Windstar Recall Performed	Windstar Recall Performe	Windstar Recall Performe	Windstar Recall Performe	Windstar Recall Performed	Windstar Recall Performe	Windstar Recall Performed	Windstar Recall Performe	Windstar Recall Performe	Windstar Recall Performe	Windstar Recall Performe	Windstar Repeats_	Windstar Repeats_
_AREA_C	d_COUN	d_SLS_D	d_TXN_C	_CNTRY_	d_QRT_C	_VFG_CD	d_AWS_	d_VRT_C	d_TIS_FL	D	MDL_YR	
D	TRY_CD	LR_CD	D	SOLD	D		VL_CD	D	AG			
201	USA	113146	01S21	USA		V00	A3	SXX	@		40	2001
618	USA	153104	01S21	USA		V00	A3	SXX	@		17	2001
336	USA	124125	01S21	USA		V00	A3	SXX	@		19	2001
435	USA	171616	01S21	USA		V00	A3	SXX	@		27	2001
920	USA	141561	01S21	USA		V00	A3	SXX	@		49	2001
631	USA	113489	01S21	USA		V00	A3	SXX	@		72	2001
909	USA	171158	01S21	USA		V00	A3	SXX	@		54	2001
608	USA	141134	01S21	USA		V00	A3	SXX	@		8	2001
609	USA	116042	01S21	USA		V00	A3	SXX	@		1	2001
763	USA	158014	01S21	USA		V00	A3	SXX	@		62	2001
301	USA	153005	01S21	USA		V00	A3	SXX	@		29	2001
810	USA	148049	01S21	USA		V00	A3	SXX	@		4	2001
	USA	171227	01S21	USA		V00	A3	SXX	@		30	2001
616	USA	153434	01S21	USA		V00	A3	SXX	@		70	2001

Windstar Repeats_VIN_CD	Windstar Repeats_VIN_CD	Windstar Repeats_VIN_CD	Windstar Repeats_VIN_CD	Windstar Repeats_VIN_CD	Windstar Repeats_VIN_CD	Windstar Repeats_VIN_CD	Windstar Repeats_VIN_CD	Windstar Repeats_VIN_CD	Windstar Repeats_VIN_CD	Windstar Repeats_VIN_CD
VEH_LIN	MKT_DE	BOD_CA	VER_SE	DRIVE_C	Repeats_	TRANS_	PLANT_C	Repeats_P	RODN_DT	RTY_STAR
E_CD	RIVED	B_STL	RIES_CD	D	ENG_CD	CD	D		T_DT	
2FMDA58481B	*	T/WB	*	T/A	T/LM	T/DX	AS	1/11/2001	11/7/2001	
2FMZA52401B	*	T/WB	*	T/A	T/LM	T/DX	AS	1/23/2001	2/7/2001	
2FMZA514X1B	*	T/WB	*	T/A	T/LM	T/DX	AS	1/23/2001	2/8/2001	
2FMZA51481B	*	T/WB	*	T/A	T/LM	T/DX	AS	1/18/2001	2/3/2001	
2FMZA57471B	*	T/WB	*	T/A	T/LM	T/DX	AS	1/3/2001	4/19/2001	
2FMZA52491B	*	T/WB	*	T/A	T/LM	T/DX	AS	4/6/2001	4/23/2001	
2FMZA53441B	*	T/WB	*	T/A	T/LM	T/DX	AS	1/31/2001	10/16/2001	
2FMZA52491B	*	T/WB	*	T/A	T/LM	T/DX	AS	9/12/2000	3/22/2001	
2FMZA57471B	*	T/WB	*	T/A	T/LM	T/DX	AS	2/2/2001	5/8/2001	
2FMZA50441B	*	T/WB	*	T/A	T/LM	T/DX	AS	5/25/2001	8/29/2001	
2FMZA51451B	*	T/WB	*	T/A	T/LM	T/DX	AS	5/3/2001	5/31/2001	
2FMZA57401B	*	T/WB	*	T/A	T/LM	T/DX	AS	1/31/2001	8/28/2001	
2FMZA51451B	*	T/WB	*	T/A	T/LM	T/DX	AS	3/1/2001	3/17/2001	
2FMZA53471B	*	T/WB	*	T/A	T/LM	T/DX	AS	3/31/2001	5/18/2001	



Windstar Repeats_ NAME	Windstar Repeats_ DOC_NU	Windstar Repeats_ PH_NUM	Windstar Repeats_ WCC_CD	Windstar Repeats_ PART_N UM_CAU	Windstar Repeats_ PART_N UM_CAU	Windstar Repeats_ PART_N UM_CAU	Windstar Repeats_ CUST_C	Windstar Repeats_ COND_C	Windstar Repeats_ R_DT
CAUSEWAY FORD & MERCURY	12352301	5978083	6R02	1F2Z	1681202	AAA	S26	42	2/20/2002
ROBERTS MOTORS, INC.	147598A	4667220	6R02	1F2Z	1681202	AAB	S26	42	1/24/2002
THOMASVILLE FORD, INC.	6702101	4727731	6R02	1F2Z	1681202	AAB	S26	42	4/12/2002
JAY WOLFE FORD	233399A	7338100	6R02	1F2Z	1681202	AAA	S25	42	4/10/2002
BERGSTROM NEENAH-MENASHA FORD	6363351	7279000	6R02	1F2Z	1681203	AAB	S40	42	10/29/2001
OTIS FORD, INC.	9763004	6534000	6R02	1F2Z	1681203	AAB	S40	33	12/12/2001
FAIRVIEW FORD SALES, INC.	1847852	8849261	6R02	1F2Z	1681203	AAA	S39	41	10/4/2001
HILL FORD LINCOLN MERCURY, INC	5276301	7427141	6R02	1F2Z	1681203	AAA	S40	42	11/20/2001
ACE MOTOR SALES, INC.	11397803	8456600	6R02	1F2Z	1681203	AAB	S40	42	11/21/2001
BROOKDALE FORD, INC.	16681901	5615500	6R02	1F2Z	1681203	BAB	S25	42	1/30/2002
CENTURY FORD OF MT AIRY, INC	151231A	8315252	6R02	1F2Z	1681203	BAB	S26	42	3/25/2002
VILLAGE FORD INC	5285351	5653900	6R02	1F2Z	1681203	AAB	S26	42	4/3/2002
APPLE VALLEY FORD	23168003	4315800	6R02	1F2Z	1681203	BAB	S26	42	4/12/2002
ANDERSON FORD OF ST. JOSEPH	141272B	2797485	6R02	1F2Z	1681202	AAA	S26	41	4/24/2002

Windstar Repeats_ TIS_WSD	Windstar Repeats_ CLM_KE Y	Windstar Repeats_ MILGE	Windstar Repeats_ DLR_CD	Windstar Repeats_ DLR_SUB _CD	Windstar Repeats_ REGION_ CD	Windstar Repeats_ ST_PRO V_CD	Windstar Repeats_ CPSC_C D_8
4	7480473	3718	20672	*	NA	NJ	11001
12	6490915	16741	8001	*	NA	IL	11001
15	8033735	28168	988	*	NA	NC	11001
15	7917717	25954	2808	*	NA	NE	11001
7	4890281	3706	6228	*	NA	WI	11001
8	5895235	11557	3783	*	NA	NY	11001
0	4390488	23	7862	*	NA	CA	11001
9	5340654	22748	6284	*	NA	WI	11001
7	5278147	10839	1452	*	NA	NJ	11001
6	6616163	8901	9331	*	NA	MIN	11001
10	7593885	31470	38	*	NA	MD	11001
8	7784271	4275	2737	*	NA	MI	11001
14	8051287	26181	9217	*	NA	MIN	11001
12	8246444	17800	1743	*	NA	MO	11001

Windstar  
Repeats\_  
TECH\_TX  
T2

Windstar Repeats\_TECH\_TXT1

HAD TO REPLACE SEATBELT ASSYS

16741 WOULDNT BUCKLE, REMOVED SEAT, REMOVED AND REPLACED  
BUCKLE NOT LATCHING DIAGNOSE CONDITION. REPLACED SEAT BELT  
26954 SEAT BELT WOULD NOT LATCH WARR R&R SEAT AND REPLACED  
SEATBELT BUCKLE WONT HOLD SEATBELT ASSEMBLY FRONT  
REPLACE

61203 33 REPLACED L F SEAT BELT, BUCKLE WONT CLIP 1

CK DR SEAT BUCKLE REPLACE SEAT BUCKLE BINDS

REPLACED L SIDE SEAT BELT LATCH WOULD NOT HOLD CLOSED BY WPI

1 S40 42 (1661203) INSTALLED ORDERED PARTS CK OPERATION WHEN

1 REPLACED SEAT BELT BUCKLE ASSEMBLY.

INSPECTED BELT BUCKLE WILL NOT HOLD IN CLASP REPLACED

TEST DRIVE SEAT BELT OPERATION AND FOUND BUCKLE WAS BAD.

42:1661203 VERIFIED CONCERN, R AND I DRIVERS SEAT TO GAIN

17800 RIGHT SEAT BELT WONT BUCKLE PART TIME S28 REPLACE

K004-011 15075

Windstar Repeats\_CUST\_TXT

SEAT BELT BUCKLE LATCHING DOES NOT ALWAYS WORK

CUST REPORTS RIGHT FRONT SEAT BELT WONT LATCH

PASSENGER SIDE FRONT SEAT BELT DOES NOT LATCH SOP HERE

CUST STATES SEATBELT DOES NOT LATCH SOP PART HERE

DRIVERS SEAT BELT BUCKLE WONT HOLD

CUSTOMER STATES THAT L S FRONT SEAT BELT WONT CLIP PROPERLY , PARTS ORDERED

DRIVERS SEAT BELT BUCKLE FITS INCORRECTLY

L H SEAT BELT LATCH IS INOP

LEFT SEAT BELT HARD TO PUT BELT IN LATCH L F

THE FRONT DRIVERS SIDE SEAT BELT WONT BUCKLE

DRIVERS SIDE SEAT BELT LATCH WONT HOLD INTO RECIEVER

3 36 CK AND ADV DRIVERS SIDE SEATBELT INOP WILL NOT LATCH (PART IN STOCK)

CUSTOMER STATES PASS FRONT SEAT BELT DOES NOT LATCH INTERMITTENTLY PLEASE ADVISE

CUSTOMER STATES RIGHT FRONT PASS SEAT BELT INOP

Windstar Windstar  
Repeats\_ Repeats\_  
AREA\_C COUNTR

Field38 D Y\_CD

A 809 USA

A 618 USA

A 338 USA

A 402 USA

A 820 USA

A 631 USA

A 909 USA

A 808 USA

A 809 USA

A 783 USA

A 901 USA

A 313 USA

A 952 USA

A 818 USA

Windstar Repeats_ SLS_DLR _CD	Windstar Repeats_ TXN_CD	Windstar Repeats_ CNTRY_ SOLD	Windstar Repeats_ QRT_CD	Windstar Repeats_ VFG_CD	Windstar Repeats_ AWS_VL _CD	Windstar Repeats_ VRT_CD	Windstar Repeats_ TIS_FLG	Days Between Repair	Mileage Between Repair
113148	2	USA	Q21	V05	A3	S08		106	3713
163104	E84	USA	Q21	V05	A3	S08		161	6206
124125	E84	USA	Q21	V05	A3	S08		183	6608
171816	E84	USA	Q21	V05	A3	S08		225	8265
141561	1	USA	Q21	V05	A3	S08		42	880
113489	1	USA	Q21	V05	A3	S08		60	3072
171156	1	USA	Q21	V05	A3	S08		72	8
141134	E84	USA	Q21	V05	A3	S08		81	6497
116042	1	USA	Q21	V05	A3	S08		89	5276
158014	2	USA	Q21	V05	A3	S08		153	8889
153005	E84	USA	Q21	V05	A3	S08		189	21133
148049	2	USA	Q21	V05	A3	S08		239	4149
171227	E84	USA	Q21	V05	A3	S08	@	256	10755
153434	E84	USA	Q21	V05	A3	S08		133	6545

Windstar  
Recall  
Performed  
d\_ID

201

Windstar  
Recall  
Performed  
d\_MDL\_Y  
R

2001

Windstar Recall  
Performed\_VIN\_CD

2FMDA56421B

Windstar  
Recall  
Performed  
d\_VEH\_LI  
NE\_CD

T/A3

Windstar  
Recall  
Performed  
d\_MKT\_  
DERIVE  
D

\*

Windstar  
Recall  
Performed  
d\_BOD\_  
CAB\_ST  
L

T/WB

Windstar  
Recall  
Performed  
d\_VER\_S  
ERIES\_C  
D

\*

Windstar  
Recall  
Performed  
d\_DRIVE  
\_CD

T/A

Windstar  
Recall  
Performed  
d\_ENG\_  
CD

T/LM

Windstar  
Recall  
Performed  
d\_TRAN  
S\_CD

T/DX

Windstar Recall Performe d_PLANT _CD	Windstar Recall Performed _PRODN_ DT	Windstar Recall Performed_ WRTY_STA RT_DT	Windstar Recall Performed_NAME
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Windstar Recall Performe d_DOC_N UM	Windstar Recall Performe d_PH_N UM	Windstar Recall Performe d_WCC_ CD	Windstar Recall Performe d_PART_ NUM_CA US_PREF	Windstar Recall Performe d_PART_ NUM_CA US_BASE	Windstar Recall Performe d_PART_ NUM_CA US_SUFF	Windstar Recall Performe d_CUST_ CONC_C D
---	--	--	--	--	--	--

AS	4/4/2001	6/29/2001	DINGWALL FORD SALES LTD	16616201	4888443	*	*	*	*	*
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NOB-811 15979

Windstar Recall Performe d_COND _CD	Windstar Recall Performed _RPR_DT	Windstar Recall Performe d_TIS_W SD	Windstar Recall Performe d_CLM_K EY	Windstar Recall Performe d_MILGE	[REDACTED]	Windstar Recall Performe d_DLR_C D	Windstar Recall Performe d_DLR_S UB_CD	Windstar Recall Performe d_REGIO N_CD	Windstar Recall Performe d_ST_PR OV_CD	Windstar Recall Performe d_CPSC _CD_6
*	11/7/2001	5	5209993	7024	[REDACTED]	B8802	*	NA	ON	*



Windstar Recall Performed\_TECH\_TXT1

Windstar  
Recall  
Performed\_TECH\_  
TXT2

PERFORM INSPECTION, BOTH BELTS FAILED. REMOVED AND REPLACED BOTH FRT SEATBELT BUCKLES

1004-011 15001

Windstar Recall Performed_CUST_TXT	Windstar Recall Performe d_AREA_ CD	Windstar Recall Performe d_COUN TRY_CD	Windstar Recall Performe d_SLS_D LR_CD	Windstar Recall Performe d_TXN_C D	Windstar Recall Performe d_CNTR Y_SOLD	Windstar Recall Performe d_QRT_C D	Windstar Recall Performe d_VFG_ CD	Windstar Recall Performe d_AWS_ VL_CD	Windstar Recall Performe d_VRT_C D	Windstar Recall Performe d_TIS_FL AG	Windstar Repeats_ D
01S21 SEATBELT RECALL	807	CAN	488802	01S21	CAN		V00	A5	SXX	@	101

Windstar Repeats_ MDL_YR	Windstar Repeats_VIN_CD	Windstar Repeats_ VEH_LIN E_CD	Windstar Repeats_ MKT_DE RIVED	Windstar Repeats_ BOD_CA B_STL	Windstar Repeats_ VER_SE RIES_CD	Windstar Repeats_ DRIVE_C D	Windstar Repeats_ ENG_CD	Windstar Repeats_ TRANS_ CD	Windstar Repeats_ PLANT_C D	Windstar Repeats_ PRODN_ DT
2001	2FMDA58421E	T/A3	*	T/WB	*	T/A	T/LM	T/DX	AS	4/4/2001

1004-011 15003

Windstar Repeats_ WRTY_S TART_DT	Windstar Repeats_NAME	Windstar Repeats_ DOC_NUM	Windstar Repeats_ PH_NUM	Windstar Repeats_ WCC_CD	Windstar Repeats_ PART_N UM_CAU S_PREF	Windstar Repeats_ PART_N UM_CAU S_BASE	Windstar Repeats_ PART_N UM_CAU S_SUFF	Windstar Repeats_ CUST_C ONC_CD	Windstar Repeats_ COND_C D	Windstar Repeats_R PR_DT
0/29/2001	DINGWALL FORD SALES LTD	16703401	4686443	6R02	1F2Z	1661202	AAA	S40	42	12/19/2001

NOV-011 15884

Windstar  
Repeats\_  
TIS\_WSD

Windstar  
Repeats\_  
CLM\_KE  
Y

Windstar  
Repeats\_  
MILGE



Windstar  
Repeats\_  
DLR\_CD

Windstar  
Repeats\_  
DLR\_SUB  
\_CD

Windstar  
Repeats\_  
REGION\_  
CD

Windstar  
Repeats\_  
ST\_PRO  
V\_CD

Windstar  
Repeats\_  
CPSC\_C  
D\_6

6 5829900

8818

B8802

\*

NA

ON

11001

Windstar Repeats\_Tech\_TXT1

Windstar  
Repeats\_  
Tech\_TX  
T2

REMOVED PAS FRT SEAT BELT BUCKLE DUE TO NOT STAYING LATCHES

ROB-011 25885

Windstar Repeats\_CUST\_TXT

Field38	Windstar Repeats_ AREA_C D	Windstar Repeats_ COUNTR Y_CD	Windstar Repeats_ SLS_DLR _CD	Windstar Repeats_ TXN_CD	Windstar Repeats_ CNTRY_ SOLD
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CHECK FOR PASSENGER SEAT BELT BUCKLE NOT STAYING LATCHED

B	807	CAN	4B8802	1	CAN
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Windstar Repeats_ QRT_CD	Windstar Repeats_ VFG_CD	Windstar Repeats_ AWS_VL _CD	Windstar Repeats_ VRT_CD	Windstar Repeats_ TIS_FL A	Days Between Repair	Mileage Between Repair
Q21	V05	A3	S08		42	1794

RODA-011 15998



Windstar Windstar  
 Recall Recall  
 Performed Performed  
 d\_ID \_MDL\_YR

6 2001  
 98 2001  
 45 2001

Windstar Recall  
 Performed\_VIN\_CD

2FMZA67491B  
 2FMZA60481B  
 2FMZA514X1B

Windstar Windstar Windstar Windstar Windstar Windstar Windstar  
 Recall Recall Recall Recall Recall Recall Recall  
 Performed Performed Performed Performed Performed Performed Performed  
 d\_VEH\_LI\_MKT\_DE\_BOD\_CA\_VER\_SE d\_DRVE d\_ENG\_ \_TRANS\_  
 NE\_CD RIVED B\_STL RIES\_CD \_CD CD CD

T/A3 \* T/WB \* T/A T/LM T/DX  
 T/A3 \* T/WB \* T/A T/LM T/DX  
 T/A3 \* T/WB \* T/A T/LM T/DX

Windstar Recall Performed d_PLANT _CD	Windstar Recall Performed _PRODN_ DT	Windstar Recall Performed _WRTY_S TART_DT	Windstar Recall Performed_NAME	Windstar Recall Performed d_DOC_N UM	Windstar Recall Performed _PH_NUM	Windstar Recall Performed d_WCC_ CD	Windstar Recall Performed d_PART_ NUM_CA US_PREF	Windstar Recall Performed d_PART_ NUM_CA US_BASE	Windstar Recall Performed d_PART_ NUM_CA US_SUFF	Windstar Recall Performed d_CUST_ CONC_C D
AS	3/28/2001	8/31/2001	LEO VENTERS MOTORS, INC.	7956701	7466171	*	*	*	*	*
AS	1/26/2001	3/11/2001	ANTELOPE VALLEY FORD	8719540	9493588	*	*	*	*	*
AS	4/2/2001	12/1/2001	PHIL LONG FORD, LLC	53432601	8336861	*	*	*	*	*

RO04-011 15999

Windstar Recall Performe d_COND _CD	Windstar Recall Performed _RPR_DT	Windstar Recall Performe d_TIS_W SD	Windstar Recall Performed _CLM_KE Y	Windstar Recall Performe d_MILGE	[REDACTED]	Windstar Recall Performe d_DLR_C D	Windstar Recall Performe d_DLR_S UB_CD	Windstar Recall Performe d_REGIO N_CD	Windstar Recall Performe d_ST_PR OV_CD	Windstar Recall Performe d_CPSC_C D_8
*	8/10/2001	0	2907144	3	[REDACTED]	6611	*	NA	NC	*
*	7/16/2001	5	3219747	4088	[REDACTED]	5426	*	NA	CA	*
*	7/19/2001	0	2780031	19	[REDACTED]	3140	*	NA	CO	*

Windstar Recall Performed\_TECH\_TXT1

Windstar  
Recall  
Performs  
d\_TECH\_  
TXT2

RECALL 01S21            01S21 INSPECT SEATBELT BUCKLES REPLACE R FRONT BUCKLE PER RECALL  
PERFORMED RECALL 01S21 INSPECTED REPLACED LEFT AND RIGHT SEAT BELT BUCKLES

NOA-011 15882

Windstar Recall Performed_CUST_TXT	Windstar Recall Performed _AREA_C D	Windstar Recall Performe d_COUN TRY_CD	Windstar Recall Performe d_SLS_D LR_CD	Windstar Recall Performe d_TXN_C D	Windstar Recall Performe _CNTRY_ SOLD	Windstar Recall Performe d_QRT_C D	Windstar Recall Performed _VFG_CD	Windstar Recall Performe d_AWS_ VL_CD	Windstar Recall Performe d_VRT_C D	Windstar Recall Performe d_TIS_FL AG	Windstar Repeats_I D
RECALL 01S21	252	USA	121838	01S21	USA		V00	A3	SXX	@	133
01S21 SEAT BELT BUCKLE	805	USA	171459	01S21	USA		V00	A3	SXX	@	111
01S21 RECALL	719	USA	166201	01S21	USA		V00	A3	SXX	@	116

Recall-011 1994

Windstar Repeats_ MDL_YR	Windstar Repeats_VIN_CD		Windstar Repeats_ VEH_LIN E_CD	Windstar Repeats_ MKT_DE RIVED	Windstar Repeats_ BOD_CA B_STL	Windstar Repeats_ VER_SE RIES_CD	Windstar Repeats_ DRIVE_C D	Windstar Repeats_ ENG_CD	Windstar Repeats_ TRANS_ CD	Windstar Repeats_ PLANT_C D	Windstar Repeats_PR ODN_DT
2001	2FMZA57491B		T/A3	*	T/WB	*	T/A	T/LM	T/DX	AS	3/28/2001
2001	2FMZA50481B		T/A3	*	T/WB	*	T/A	T/LM	T/DX	AS	1/26/2001
2001	2FMZA514X1E		T/A3	*	T/WB	*	T/A	T/LM	T/DX	AS	4/2/2001

Windstar Repeats_W RTY_STAR T_DT	Windstar Repeats_NAME	Windstar Repeats_ DOC_NUM	Windstar Repeats_ PH_NUM	Windstar Repeats_ WCC_CD	Windstar Repeats_ PART_N UM_CAU S_PREF	Windstar Repeats_ PART_NU M_CAUS _BASE	Windstar Repeats_ PART_N UM_CAU S_SUFF	Windstar Repeats_ CUST_C ONC_CD	Windstar Repeats_ COND_C D
8/31/2001	LEO VENTERS MOTORS, INC.	8152102	7488171	6R02	1F2Z	1661202	AAB	S25	41
3/11/2001	ANTELOPE VALLEY FORD	9018151	9493688	6R02	1F2Z	1661203	BAB	S40	42
12/1/2001	PHIL LONG FORD OF CHAPEL HILLS	29518103	5722200	6R02	1F2Z	1661203	BAB	S40	41

Windstar Repeats_R PR_DT	Windstar Repeats_ TIS_WSD	Windstar Repeats_ CLM_KE Y	Windstar Repeats_ MILGE	Windstar Repeats_ DLR_CD	Windstar Repeats_ DLR_SUB _CD	Windstar Repeats_ REGION_ CD	Windstar Repeats_ ST_PRO V_CD	Windstar Repeats_ CPSC_C D_8
11/8/2001	3	4924389	3210	6611	*	NA	NC	11001
8/25/2001	6	3431647	5507	5428	*	NA	CA	11001
1/22/2002	2	6684880	1628	3134	*	NA	CO	11001

RC04-911 15696



Windstar Repeats\_Tech\_TXT1

BUCKLE INOP                    SEATBELT ASSEMBLY FRONT REPLACE  
INSP AND VERIFY LEFT FRONT SEAT BELT BUCKLE BINDS, REPLACED LEFT FRONT SEAT BELT BUCKLE. CHECK OPERATION OK

MOB-011 10087

Windstar  
 Repeats\_ Windstar Repeats\_CUST\_TXT  
 TECH\_TX  
 T2

Field38	Windstar Repeats_ AREA_C D	Windstar Repeats_ COUNTR Y_CD	Windstar Repeats_ SLS_DLR _CD
C	252	USA	121636
C	805	USA	171459
C	719	USA	158201

STATES PASSENGER SEAT BELT KEEPS COMING UNBUCKLED  
 CUST STATES DRIVERS SEAT BELT COMMING OUT OF BUCKLE  
 CUST STATES DRIVER SEAT BELT POPS OUT ON ITS OWN. CHECK ALL SEAT BELTS.

1004-011 15996

Windstar Repeats_ TXN_CD	Windstar Repeats_ CNTRY_ SOLD	Windstar Repeats_ QRT_CD	Windstar Repeats_ VFG_CD	Windstar Repeats_ AWS_VL _CD	Windstar Repeats_ VRT_CD	Windstar Repeats_ TIS_FL AG	Days Between Repair	Mileage Between Repair
1	USA	Q21	V05	A3	S08		88	3207
1	USA	Q21	V05	A3	S08		40	1439
2	USA	Q21	V05	A3	S08		187	1807

FORM-011 19809

Windstar Recall Performed	Windstar Recall Performed
d_ID	_MDL_YR
141	2001
77	2001

Windstar Recall Performed	Windstar Recall Performed
VIN_CD	VIN_CD
2FMZA51431B	[REDACTED]
2FMZA51431B	[REDACTED]

Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed
d_VEH_LI	_MKT_DE	_BOD_CA	_VER_SE	d_DRIVE	d_ENG_	_TRANS_
NE_CD	RIVED	B_STL	RIES_CD	_CD	CD	CD
T/A3	*	T/WB	*	T/A	T/LM	T/DX
T/A3	*	T/WB	*	T/A	T/LM	T/DX

Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	
d_PLANT_CD	PRODN_D	WRTY_ST	ART_DT	Windstar Recall Performed	NAME	d_DOC_NUM	Performed	d_WCC_CD	d_PART_NUM_CA_US_PREF	d_PART_NUM_CA_US_BASE	d_PART_NUM_CA_US_SUFF
AS	1/24/2001	2/21/2001		BUDGET RAC - DENVER INTL A/P		3381421	*	*	*	*	*
AS	1/24/2001	2/21/2001		BUDGET RAC - DENVER INTL A/P		3381421	*	*	*	*	*

RO04-011 15981

Windstar	Windstar	Windstar	Windstar	Windstar	Windstar	Windstar	Windstar	Windstar	Windstar	
Recall	Recall	Recall	Recall	Recall	Recall	Recall	Recall	Recall	Recall	
d_CUST_	Performe	Performe	Performe	Performed	Performe	Performe	Performe	Performe	Performe	
CONC_C	d_COND	Performed_	d_TIS_W	_CLM_KE	Performe	d_DLR_C	d_DLR_S	d_REGIO	d_ST_PR	
D	_CD	RPR_DT	SD	Y	d_MILGE	D	UB_CD	N_CD	OV_CD	
*	*	7/27/2001		B	2950306	12537	45451	*	NA	CO
*	*	7/27/2001		B	2950306	12537	45451	*	NA	CO

RO94-011 15962

Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	Windstar Recall Performed	
_CPSC_C	Performed_TEC	d_TECH_	d_CUST_	_AREA_C	d_COUN	d_SLS_D	d_TXN_C	_CNTRY_	d_QRT_C	Performed	d_AWS_	d_VRT_C
D_6	H_TXT1	TXT2	TXT	D	TRY_CD	LR_CD	D	SOLD	D	_VFG_CD	VL_CD	D
*	RECALL 01S21			*	USA	124125	01S21	USA		V00	A3	SXX
*	RECALL 01S21				USA	124125	01S21	USA		V00	A3	SXX

Windstar

Recall

Performe

d\_TIS\_FL

AG

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Windstar

Repeats\_I

D

148

124

Windstar

Repeats\_

MDL\_YR

2001

2001

Windstar

Repeats\_VIN\_CD

2FMZA51431B

2FMZA51431B



Windstar

Repeats\_

VEH\_LIN

E\_CD

T/A3

T/A3

Windstar

Repeats\_

MKT\_DE

RIVED

\*

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Windstar

Repeats\_

BOD\_CA

B\_STL

T/WB

T/WB

Windstar

Repeats\_

VER\_SE

RIES\_CD

\*

\*

Windstar

Repeats\_

DRIVE\_C

D

T/A

T/A

Windstar

Repeats\_

ENG\_CD

T/LM

T/LM

Windstar

Repeats\_

TRANS\_

CD

T/DX

T/DX



Windstar Repeats_ PLANT_C D	Windstar Repeats_P RODN_DT	Windstar Repeats_W RTY_STAR T_DT	Windstar Repeats_NAME	Windstar Repeats_ DOC_NU M	Windstar Repeats_ PH_NUM	Windstar Repeats_ WCC_CD	Windstar Repeats_ PART_N UM_CAU S_PREF	Windstar Repeats_ PART_N UM_CAU S_BASE	Windstar Repeats_ PART_N UM_CAU S_SUFF
AS	1/24/2001	2/21/2001	PHIL LONG FORD OF DENVER, LLC	52105502	9323673	8R02	1F2Z	1661202	AAB
AS	1/24/2001	2/21/2001	PHIL LONG FORD OF DENVER, LLC	51692301	9323673	8R02	1F2Z	1661203	BAB

Windstar Repeats_	Windstar Repeats_	Windstar Repeats_RP	Windstar Repeats_	Windstar Repeats_	Windstar Repeats_	Windstar Repeats_	Windstar Repeats_	Windstar Repeats_	Windstar Repeats_	Windstar Repeats_
CUST_C	COND_C	R_DT	TIS_WSD	CLM_KE	MILGE	DLR_CD	DLR_SUB	REGION_	ST_PRO	V_CD
S40	42	12/18/2001	11	5923166	24049	3130	*	NA	CO	
S40	42	11/23/2001	10	5332524	23435	3130	*	NA	CO	



FORM-011 15903

Windstar  
Repeats\_  
CPSC\_C

D\_6 Windstar Repeats\_TECH\_TXT1

11001 R&I SEAT, REPLACED BUCKLE...4837

11001 R&R DRIVERS SEAT, REPLACED SEAT BELT BUCKLE...3399

Windstar  
Repeats\_  
TECH\_TX  
T2

Windstar Repeats\_CUST\_TXT

CUSTOMER STATES PASSENGER SEAT BELT UNLOCKS WHILE DRIVING DOWN THE ROAD.  
CUSTOMER STATES SEAT BELT ON DRIVERS SIDE POPPS LOOSE WHEN DRIVING.

	Windstar Repeats_ AREA_C	Windstar Repeats_ COUNTR	Windstar Repeats_ SLS_DLR
Field38	D	Y_CD	_CD
D	303	USA	124125
D	303	USA	124125

Windstar Repeats_ TXN_CD	Windstar Repeats_ CNTRY_	Windstar Repeats_ QRT_CD	Windstar Repeats_ VFG_CD	Windstar Repeats_ AWS_VL _CD	Windstar Repeats_ VRT_CD	Windstar Repeats_ TIS_FLG	Days Between Repair	Mileage Between Repair
E84	USA	Q21	V05	A3	S08	G	144	11512
E84	USA	Q21	V05	A3	S08		119	10899