

ATTACHMENT A

CD with Vehicle sales information

Vehicle sales information was gathered from a daily updated vehicle sales database which contained vehicle sales data through February 4, 2005.

Nissan typically introduces major changes to an air bag system, if any, at model changeover, although minor changes could occur during a model run. Minor changes have occurred in some side impact air bags, but none relate to "inadvertent deployment" as Nissan understands this request.

ATTACHMENT B

Information for Requests No. 2

This attachment contains the numbers of records pertaining to Request No. 2 and copies of 3 field reports in response to Item 2.b. The information was obtained from the Consumer Affairs database, the Tech Line Database, and the field reports database as of February 4, 2005. Legal Department Files were searched on February 8, 2005. The databases and Legal Files are updated daily.

Consumer complaints: 6
Field reports: 3
Reports involving a crash: 0
Reports involving a fire: 0
Reports involving an injury or a fatality: 0
Property damage claims: 0
Third-party arbitrations: 0
Lawsuits: 0



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# F0570423

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- MIN	1		2004-10-05	2004-10-05		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident SIDE AIR BAG DEPLOYED CLOSING DOOR.						
Code-TSS1 / Name 180Z * ROBERT BEATTIE			Name-Dealer JEFF WALKER			
Code-TSS2 / Name 180Z * ROBERT BEATTIE			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
P11	2002	G20	JNKCP11A32	C09 60 STATE EMISSION L00 FLOOR MATS N27 CARGO NET P04 LITERATURE KIT		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type			
0	37,440	92062				
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color				
3R20-472050	MT5	QT1				
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor			
Oppama	2001-11-01	2002-01-25	USA			
Code	Region	Name	City	State		
Dir Retail 70024	72	RAY CATENA INFINITI, INC.	EDISON	NJ		
Dir Service 70214	72	CIRCLE INFINITI, INC.	WEST LONG BRANCH	NJ Phone 732-399-1200-0000		
Code-Component			Code-Symptom			
BF8 - AIR BAG (SR8)			403 - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-						
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
14 - 2004-10-05		N - 2004-10-05	N - 2004-10-05			
Code-Reason For Call 1 - LEGITIMATE CALL FOR HELP, DIAG. DONE.					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-C/S TOWED CUSTOMER OPENED DRIVERS DOOR TO GET OUT AND CLOSED DRIVERS DOOR AND AIR BAG DEPLOYED.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS _1 DAYS DOWN _1						
-VEHICLE CAME INTO DEALER WITH PASSENGER SIDE AIR BAG DEPLOYED.						
-NO IMPACT DAMAGE ON VEHICLE.						
-NO HISTORY ON BODY COLLISION.						
-NO AFTERMARKET ACCESSORIES.						
-INSPECTED CENTER CONSOLE AREA FOR LIQUID SPILLS AND CONTROL IS IN GOOD CONDITION.						
-CURRENT RH SIDE AIRBAG MODULE OPEN IS STORED,NOTHING IN PAST OR RECORD						
** TSS RECOMMENDATION/RESULT:						
-ROBERT189(OPEN)10-05-04						
-SVC. MAAGER TO CALL CA. DEPT FOR INSPECTION.						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of Incident)



CHECK AFTERMARKET ADDONS.

FE: 09/27/01
ME: 09:13:00

INFINITI DIVISION
CUSTOMER ASSISTANCE REQUEST
REQUESTED BY: VALENZUELA, LOUIS

ZCAN750-R1 PAGE: 2
CAR ID: CA3542507I
RCAA (11)

NAME: [REDACTED]

SC: NONE
VIN: JNKCA31A41T [REDACTED] Y

A.R. SUMMARY:

NO RECALLS OR SERVICE CAMPAIGNS
VEH SERVICE HISTORY IS LOCATED AT INDEPENDENTS
VEH PURCHASED NEW @09/21-ZLB875N
DESCRIPTION OF INCIDENT
DATE OF INCIDENT WAS ON 9/12/01 AT 7:45 AM
INCIDENT WAS ON THE CORNER OF FORT RD AND MERCURY DR IN DEARBOARN
WEATHER WAS NICE AND CLEAR
C STATES THAT C WAS SITTING AT A STOPLIGHT AND ALL THE SUDDEN THE PASSENGER
SIDE AIR BAG EXPLODED. C STATES THAT C THOUGHT THAT SOMEONE SHOT AT C.
VEH WAS GOING 0 MPH
N/A
C WAS THE ONLY PERSON IN THE VEH
VEH IS PRESENTLY LOCATED AT DLR 70310
VEH HAS NOT BEEN REPAIRED
1) N/A @09/21-ZLB875N
INJURIES AND INSURANCE
NO INJURIES
INSURANCE CO HAS NOT BEEN CONTACTED @09/21-ZLB875N
OTHER PROPERTY DAMAGE
NO OTHER VEHs WERE INVOLVED
NO PROPERTY WAS DAMAGED. @09/21-ZLB875N
CRR INFORMED C THAT FILE IS NOW COMPLETE AND THANKED C FOR CALLING CRR BACK.
FILE NUMBER WAS PROVIDED TO C. FILE NUMBER BEING PRINTED THIS DATE AND FORWARD
> AIR BAG CRR-LV @09/21-ZLB875N
> 09/21-ZLB875N
**AIRBAG COORDINATOR IN REVIEW OF FILE...AC FOLLOWED UP WITH C..AC NOTES C
AS NOT AVAILABLE..AC LEFT DIRECT LINE FOR C TO CALL BACK...FILE PENDING.
> 09/21-ZLV358N
CRR CALLED IN REGARDING STATUS ON VEH CRR ADVISED THE DLR THAT AC-LV IS
HANDLING THIS FILE. CRR ADVISED THE DLR THAT CRR WILL TRANSFER TO VMX TO LEAVE
MESSAGE REGARDING VEH. DLR THANKED CRR AND CALL WAS ENDED @09/24-ZJE331N
AC IN REVIEW OF FILE..AC TO FOLLOW UP WITH C...AC CONSULTED WITH C..C STATED
C WAS SITTING AT A RED LIGHT AND FELT AS SOMEBODY TOOK A SHOT AT THE VEH..C
STATED THE AIRBAG JUST DEPLOYED IN IS FACE, C STATED HE SIMPLY WANTS THE VEH
AIRBAG SYSTEM FIXED...AC ADVISED C TO FAX STATEMENT OF INCIDENT AND REQUEST..
C TO FAX INSPECTION REQUEST TO COUNTRYWIDE..FOLLOW UP DATE BUMPED 6 WEEKS..
> 09/26-ZLV358N
**CRR IN RECEIPT OF STATEMENT OF INCIDENT<>AC NOTES C DID NOT SEND A STATE-
MENT OF REQUEST ONLY BECAUSE C IS NOT REQUESTING ANY LIABILITY FROM NNA, HOW-

ADDITIONAL ACTION: *** NONE ***

***** CONTINUED ON NEXT PAGE *****

DATE: 09/27/01
TIME: 09:13:00

INFINITI DIVISION
CUSTOMER ASSISTANCE REQUEST
REQUESTED BY: VALENZUELA, LOUIS

ZCAN750-R1 PAGE: 3
CAR ID: CA35425071
RCAA (11)

NAME: [REDACTED]

SC: NONE
VIN: JNKCA31A41T [REDACTED] Y

SPECIAL REMARKS:

OWNER C SIMPLY WANTED NNA TO BE ADVISED OF THE CLAIM AND AT LEAST HAVE THE VEH
INSPECTED..AC FORWARDING STATEMENT OF INCIDENT TO LEGAL.. @09/27-ZLV358N

DEALER INSTRUCTIONS: *** NONE ***

SATISFIED:	ACTION CODE:	CONTACT(S):	SACC	SHOD
CALLBACK: (Y/N)	#: DATE: 00 / 00 / 00	ROOT CAUSE(S):		
REOPEN: CALLBACK	#: DATE: 00 / 00 / 00	USERID:		
NEW INFO	#: DATE: 00 / 00 / 00	USERID:		
OTHER	#: DATE: 00 / 00 / 00	USERID:		
COMMENTS ONLY:	#: DATE: 00 / 00 / 00	USERID:		

DIR-DATE: 00 / 00 / 00	TRANS DATE: 09 / 13 / 01	CHECK REQUESTED: NO
3RD PRY:	PART #:	CHECK ISSUED: NO
YBACK ST:	OPENED BY: ZLV358N	
HISTORY:	UPDATE BY: ZLV358N	
VC CALL#:	UPDATE DATE: 09 / 27 / 01	
CLOSE: (Y/N)	CLOSE DATE: 00 / 00 / 00	MICROFILM: N
RESP CAA: VALENZUELA, LOU	OLM: [REDACTED]	DOM: MCNAMARA PAT
PHONE: (310) 771-3790	OWNER FIRST:	LANGUAGE: E ENGLISH

** END OF REPORT **

----- CONSUMER AFFAIRS -----
VEHICLE INFORMATION PRIMARY

ZCAN0564
DATE 10/05/01
TIME 07:56:38

NAME: [REDACTED]

VIN: JNKCA31A41T [REDACTED]

VEHICLE DATA:

MANUF DATE: 06/19/00 PDI DATE: 07/26/00 PLANT NAME: OPPAMA
IN SVC DATE: 09/28/00 RETAIL DEALER: 70310 SUBURBAN INFINITI, INC.

MODEL YEAR: 01.0
MODEL LINE: I30 LUXURY SEDAN TRANSMISSION TYPE: 4 SPEED AUTO

MODEL CODE: 95011
COLOR CODE: QT1 ASPEN WHITE PRL EMISSIONS CERTIFICATION: 50-STATE

VEHICLE RECALL/SERVICE CAMPAIGN DATA:

STATUS	NUM	DESCRIPTION	DATE ADDED	DATE MAILED	DATE COMPLETED	SVC DLR
--------	-----	-------------	---------------	----------------	-------------------	------------

----- ZCAM0564

PF3=RETURN PF7=BACKWARD PF8=FORWARD PF13=MAIN MENU PF14=BRAND DTL

----- CONSUMER AFFAIRS ----- ZCAN0566
CA3542507 APPLICABLE WARRANTIES DATE 10/05/01
TIME 07:56:51

NAME: [REDACTED] VIN: JMKCA31A41T [REDACTED] MODEL YEAR: 01.0
IN SVC DATE: 09/28/00 MODEL LINE: I30

WARRANTY DESCRIPTION	EXP. DATE	EXP. MILES
BASIC WARRANTY	09/28/04	60,000
ADJUSTMENTS	09/28/01	12,000
SEAT BELTS	N/A	UNLIMITED
POWERTRAIN	09/28/06	70,000
PERFORATION	09/28/07	UNLIMITED
EMISSION DEFECTS	09/28/04	60,000
EMISSION DEFECTS (CALIF 1ST LIST)	09/28/03	50,000
EMISSIONS PERFORMANCE	09/28/02	24,000

----- ZCAM0566
ENTER=VEH INFO MENU PF14=BRAND DTL

CONSUMER AFFAIRS
FIX INCIDENT DATA

ZCAN0570

CA3542507I

DATE 10/05/01
TIME 07:56:57

NAME: [REDACTED] VIN: JMKCA31A41T [REDACTED] MODEL YEAR: 01.0
IN SVC DATE: 09/28/00 MODEL LINE: I30

SERV DLR: 70310 SUBURBAN INFINITI, INC. NUMB: FI0479406 OPEN DATE: 09/13/01
PNC DESC: NO PNC MILEAGE: 18825 CLOSE DATE: 09/13/01

SERV DLR: NUMB: OPEN DATE:
PNC DESC: MILEAGE: CLOSE DATE:

SERV DLR: NUMB: OPEN DATE:
PNC DESC: MILEAGE: CLOSE DATE:

SERV DLR: NUMB: OPEN DATE:
PNC DESC: MILEAGE: CLOSE DATE:

SERV DLR: NUMB: OPEN DATE:
PNC DESC: MILEAGE: CLOSE DATE:

ZCAM0570

ENTER-CONTINUE PF3-RETURN



NISSAN NORTH AMERICA

SM

TELECOPIER MESSAGE

PAGE: 1 of 4

DATE: 9/6/01

TO: Robbie Weaver TITLE: Branch Manager FAX(714) 836-8058 DESTINATION: Countryside Services REP: CA3542507
FROM: Louis Valenzuela CHARGE TO DEPT #: 11131
SUBJECT: AIRBAG INSPECTION REQUEST

The Following page(s) is the Consumer Affairs file for our customer:

[REDACTED]

An inspection is requested of the airbag system due to the alleged:

- Failure to Deploy
- Unwarranted Deployment
- Improper Deployment

If you have any questions please feel free to contact me at (310) 771-3790
My direct FAX number is (310) 771-4243.

Thank you for your assistance.

Louis Valenzuela

ADDITIONAL INFORMATION / SPECIAL INSTRUCTIONS

Vehicle is located at:

Suburban Infiniti Inc. phone no [REDACTED]

[REDACTED]
Novi, MI [REDACTED]

TIME: 08:01:47

CUSTOMER ASSISTANCE REQUEST

CAR ID: CA35425071

REQ STED BY: VALENZUELA, LOUIS

RCAA (11)

NAME:

SC: NONE

VIN: JNKCA31A41T

Y

A.R. SUMMARY:

NO RECALLS OR SERVICE CAMPAIGNS
 VEH SERVICE HISTORY IS LOCATED AT INDEPENDENTS
 VEH PURCHASED NEW @09/21-ZLB875N

DESCRIPTION OF INCIDENT/
 DATE OF INCIDENT WAS ON 9/12/01 AT 7:45 AM
 INCIDENT WAS ON THE CORNER OF FORT RD AND MERCURY DR IN DEARBOARN
 WEATHER WAS NICE AND CLEAR
 C STATES THAT C WAS SITTING AT A STOPLIGHT AND ALL THE SUDDEN THE PASSENGER
 SIDE AIR BAG EXPLODED. C STATES THAT C THOUGHT THAT SOMEONE SHOT AT C.
 VEH WAS GOING 0 MPH
 N/A
 C WAS THE ONLY PERSON IN THE VEH
 VEH IS PRESENTLY LOCATED AT DLR 70310
 VEH HAS NOT BEEN REPAIRED
) N/A @09/21-ZLB875N

INJURIES AND INSURANCE
 NO INJURIES
 INSURANCE CO HAS NOT BEEN CONTACTED @09/21-ZLB875N

OTHER PROPERTY DAMAGE
 NO OTHER VEHs WERE INVOLVED
 NO PROPERTY WAS DAMAGED. @09/21-ZLB875N

CRR INFORMED C THAT FILE IS NOW COMPLETE AND THANKED C FOR CALLING CRR BACK.
 FILE NUMBER WAS PROVIDED TO C. FILE NUMBER BEING PRINTED THIS DATE AND FORWARD
 AIR BAG CRR-LV @09/21-ZLB875N
 9/21-ZLB875N

*AIRBAG COORDINATOR IN REVIEW OF FILE...AC FOLLOWED UP WITH C..AC NOTES C
 IS NOT AVAILABLE..AC LEFT DIRECT LINE FOR C TO CALL BACK...FILE PENDING.
 9/21-ZLV358N

CRR CALLED IN REGARDING STATUS ON VEH CRR ADVISED THE DLR THAT AC-LV IS
 HANDLING THIS FILE. CRR ADVISED THE DLR THAT CRR WILL TRANSFER TO VMX TO LEAVE
 MESSAGE REGARDING VEH. DLR THANKED CRR AND CALL WAS ENDED @09/24-ZJE331N

AC IN REVIEW OF FILE..AC TO FOLLOW UP WITH C...AC CONSULTED WITH C..C STATED
 C WAS SITTING AT A RED LIGHT AND FELT AS SOMEBODY TOOK A SHOT AT THE VEH..C
 STATED THE AIRBAG JUST DEPLOYED IN HIS FACE, C STATED HE SIMPLY WANTS THE VEH
 AIRBAG SYSTEM FIXED...AC ADVISED C TO FAX STATEMENT OF INCIDENT AND REQUEST..
 C TO FAX INSPECTION REQUEST TO COUNTRYWIDE..FOLLOW UP DATE BUMPED 6 WEEKS..
 9/26-ZLV358N

DEALER ACTION: *** NONE ***

SPECIAL REMARKS: *** NONE ***

DEALER INSTRUCTIONS: *** NONE ***

***** CONTINUED ON NEXT PAGE *****

ME: 08:01:47

CUSTOMER ASSISTANCE REQUEST

CAR ID: CA354250VI

REQ STED BY: VALENZUELA, LOUIS

RCAA (11)

NAME: [REDACTED]

SC: NONE
VIN: JNKCA31A41T [REDACTED]

CONTACT(S): SACC SHUD
ROOT CAUSE(S):

SATISFIED:	ACTION CODE:	#:	DATE:	00 / 00 / 00
CALLBACK:	(Y/N)	#:	DATE:	00 / 00 / 00
REOPEN:	CALLBACK	#:	DATE:	00 / 00 / 00
	NEW INFO	#:	DATE:	00 / 00 / 00
	OTHER	#:	DATE:	00 / 00 / 00
COMMENTS ONLY:		#:	DATE:	00 / 00 / 00

USERID:
USERID:
USERID:
USERID:
USERID:

IR-DATE: 00 / 00 / 00 TRANS DATE: 09 / 13 / 01
RD PRY: PART #:
BACK ST: OPENED BY: ZLV358N
HISTORY: UPDATE BY: ZLV358N
C CALL#: UPDATE DATE: 09 / 26 / 01
CLOSE: (Y/N) CLOSE DATE: 00 / 00 / 00
ESP CAA: VALENZUELA, LOU OLM: ROYSTER KAREN
PHONE: (310) 771-3790 OWNER FIRST:

CHECK REQUESTED: NO
CHECK ISSUED: NO

MICROFILM: N
DOM: MCNAMARA PAT
LANGUAGE: E ENGLISH

** END OF REPORT **



Incident Investigation Report

CAR #:
Claimant:
VIN:

I. Claimant

Claimant name, address: [Redacted] DOB: [Redacted] Day phone: [Redacted]
 Even. Phone: [Redacted]

Driver name, address: *Walter Lopez, Jr.* DOB: [Redacted] Day phone: [Redacted]
Same as above Even. Phone: [Redacted]

Owner name, address: *Same as above* DOB: [Redacted] Day phone: [Redacted]
 Even. Phone: [Redacted]

Who notified NAC of incident? *Customer* CAR #:

If represented, claimant's attorney name, address, phone:

II. Vehicle

Model year & model name: *2001 Infinity Road* Reg. date: *6/2000* VIN: *JNKCA31A41T*
 Mileage: *15,825* License #: *TJN989* State: *Mich*

Special equipment & accessories:

List all applicable recall campaign(s): Recall campaign completed?:

List all applicable service campaign(s): Service campaign completed?:

III. Description of Incident & Claim

Source of information (unless otherwise noted): *Customer*

Date & time of incident: *9-12-01 - 7:45 A.M.*

Location of incident (describe city): *Mercury Drive at Ford Rd, Dearborn, Mich*

Nature of weather: *Clear* Vision obstruction (describe): *None*

Driver's description of incident and statement of cause:
Traveling S on Mercury Drive. Stopped for Red light at Ford Rd when passengers side air bag deployed -

Vehicle estimated speed: *0* Source of estimate: *Customer* Posted speed limit: *35*
 Other vehicle estimated speed: *N/A* Source of estimate: *N/A* Posted speed limit: *N/A*

Name & address of witnesses: *None*

Police report taken? (Y/N): *No* Reporting officer name & station (if report not attached): *Police were not called*

What vehicle components are alleged to be defective?
 Be as specific as possible. *Air Bags*

Why are the components alleged to be defective?
 Be as specific as possible. *for NO apparent reason*

Who made allegation of defect? *Customer*

Has alleged defective part(s) been removed from vehicle? (Y/N): *No*

If yes, by whom? Present location:

CAR #:
 Claimant:
 VIN:


Incident Investigation Report

IV. Occupants & Injuries

Driver Seat	Front Passenger	Rear	Air	Source of Information
Seat	Seat	Seat	Seat	
				CUSTOMER
Name & Address:				DOB:
Name & Address:				DOB:
Name & Address:				DOB:
Name & Address:				DOB:

Whom, when, and by whom were the injured treated?

Location: 1. Incident vehicle 2. Other Vehicle 3. Pedestrian 4. Other

Seating Position: 

Seat Belt Worn: U-Unknown L-Lap Only S-Shoulder Only B-L+SBEL
 N-None Worn C-Child Restraint

Airbag Status: NA-None equipped N-Airbag not deployed D-Airbag deployed

10. Unknown
 11. Other

V. Other Property Damage

Source of information (unless otherwise noted):
 Other vehicle model year, make, model name:
 Name, address, phone of other vehicle owner:
 Name, address, phone of other vehicle driver:
 Nature & extent of other vehicle damage:
 Nature & extent of property (other than motor vehicle) damage & name of owner:

VI. Investigation Results

Date of vehicle inspection: 10/2/01 Location of inspection: Suburban Infiniti, 3455 Haggerty Rd, Novi, MI 48275

Nature & extent of damage to vehicle & estimated cost of repairs (Attach estimate):
 R & Side Air Bag - Cost undetermined - No body damage.

Observations / Findings: Photos taken by: Gerald Graft photo 65

Could not observe any under carriage damage
 Seat Belts in proper working order
 Could not get reading on CONSULT - Could not bring up Air Bag SCREEN

Have you located any related prior repair orders? (Y/N): NO

Reporter's
 Signature:

Gerald G. Graft

Reporter's Name & Region:

Gerald Graft

Incident Investigation Report

CAR #:
 Claimant:
 VIN:

IIR Supplement: Restraint System Checklist

DRIVER'S SEAT BELT

Model #: *NSB08PNL02*
 Mfg. Date: *2000*
 Lot #: *0614*
 Manufacturer: *NSK Safety System*

DRIVER'S SEATBELT BUCKLE

Model #: *5609*
 Buckle latch mechanisms (Yes/No): *yes*

DRIVER'S SEATBELT RETRACTOR(S)*

Retractor(s) spring functioning? (Yes/No): *yes*
 Emergency locking function operable? (Yes/No): *yes*
 Describe how ELR was checked:
Retractor locked when
wabbing was tugged

* (On outboard systems with more than one belt, buckle, or retractor, please specify (e.g. Lap or Shoulder).)

RF PASSENGER SEAT BELT

Model #: *NSB08PN R02*
 Mfg. Date: *2000*
 Lot #: *0612*
 Manufacturer: *NSK Safety System*

RF PASSENGER SEATBELT BUCKLE

Model #: *5609*
 Buckle latch mechanisms (Yes/No): *yes*

RF PASS SEATBELT RETRACTOR(S)*

Retractor(s) spring functioning? (Yes/No): *yes*
 Emergency locking function operable? (Yes/No): *yes*
 Describe how ELR was checked: *Retractor locked*
when wabbing was tugged

AIRBAG INFORMATION

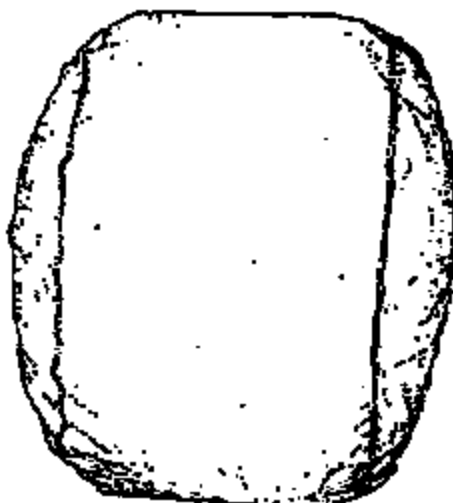
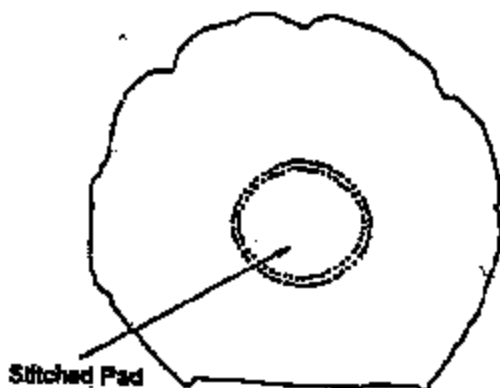
Airbag Module I.D. Number: _____ Driver Side: _____ RF Module: _____

Owner I.D. Number(s): _____

CONSULT consulted? (Yes/No): *yes* If not, why? _____

Note: Attach CONSULT print-out on separate page. (Photocopy of print-out is needed since CONSULT ink will degrade and disappear over time.)

Note Location of Marks on Air Bag(s):



CAR #:
 Claimant:
 VIN:

Incident Investigation Report

IIR Supplement: Restraint System Photograph Checklist

Photo #		Photo #	
8	8 external views	1	Driver side upper instrument panel
	Exterior damage close-ups	1	RF upper instrument panel
	Underbody views	1	Drivers seatbelt - overall
	(if possible and accident circumstances dictate)	2	Drivers seatbelt - latchplate metal (both sides)
	Overhead view (if possible)	2	Drivers seatbelt - latchplate pass thru (both sides)
5	Engine compartment (hood open)	1	Drivers seatbelt - pillar guide loop (D-ring)
	Engine compartment (hood open) close-ups	2	Drivers seatbelt - seatbelt label(s)
1	Front airbag sensors (where applicable)		Drivers seatbelt - webbing (any marks-note location)
1	Driver side open door view (angled forward)	1	Driver seatbelt - buckle
1	Passenger side open door view (angled forward)		(side view-inboard & outboard)
1	VIN plate (door jam)		Drivers seatbelt - buckle (end view)
1	Odometer		RF seatbelt - overall
	Windshield (from standing in front of hood)	2	RF seatbelt - latchplate metal (both sides)
1	Driver seat position	2	RF seatbelt - latchplate pass through (both sides)
	(perpendicular view documenting initial position)	1	RF seatbelt - pillar guide loop (D-ring)
	RF seat position	1	RF seatbelt - seatbelt label(s)
	(perpendicular view documenting initial position)		RF seatbelt - webbing (any marks-note location)
	Overview of drivers seating area		RF seatbelt - buckle
	Overview of RF seating area		(side view-inboard & outboard)
	Header and visor area	1	RF seatbelt - buckle (end view)
2	Headliner over driver and passenger seating area		
1	Driver knee bolster area		CASE BY CASE BASIS
	RF knee bolster area		Any visible prior damage
1	Driver airbag overall		(unrelated to subject accident)
	Close-ups of any marks on driver airbag		Prior repairs to vehicle
1	Driver airbag deployment door (upper)		Extrication/towing damage
	Driver airbag deployment door (lower)		Any non-OEM components
	Steering wheel rim side view		(such as stereos, CD players, telephones, radar detectors, etc.)
	RF airbag overall		Center console SRS diagnostic module
	Close-ups of any marks on RF airbag		(if necessary)
1	RF airbag deployment door		

If photographs of deformation (damage) is not possible due to inspection conditions such as lighting or proximity, describe deformation (damage) below:

ADDITIONAL AREAS DOCUMENTED:

- 1 - Left front wheel
- 1 - Right front wheel
- 1 - Left rear wheel
- 1 - Right rear wheel
- 1 - VIN plate - dash
- 5 - Passenger side Air Bag



I N F I N I T I

WORK ORDER ESTIMATE

Suburban Infiniti
24355 Haggerty Road
Novi, MI 48375
Phone: 248-471-2220
Fax: 248-471-0610

Signature Copy
Page 1 Last Page

Work Order No. 49856

State Reg. K-142080

Customer Information				OUR GOAL IS FOR YOU TO HAVE "EXCELLENT" SERVICE EACH AND EVERY VISIT. PLEASE LET US KNOW AS SOON AS POSSIBLE IF WE DID NOT MEET THAT GOAL. THANK YOU			
WALLED LAKE MI P.O. [REDACTED]				C.W.D.			

Make	Model	Year	Odometer	License No.	State	Color	Tires	Vehicle No.	In-Serv. Date	Stock No.
IN	130	01	18,825			White	X	JNKCA31A41T [REDACTED]	9/28/00	505
Cust. No.		Contact		Day Phone No.		Extension		Service Phone No.		License

Service Consultant	LABOR RATE	<small> Labor charges are based upon 1. our experience, 2. factory guidelines, and 3. actual time for your work. Our labor charges may therefore be more or less than the actual time worked unless factory suggested guidelines.</small>
BRYAN KESTLE		

Tag	Wait	Wait	Estimate No.	Open Date	Promise Date	Time	Work Completed Date	Close Date
250	No	Yes	51180	9/13/01	9/13/01	17:30		

01 C/S HE WAS SITTING AT A RED LIGHT, AND THE PASSENGER SEAT AIR BAG DEPLOYED FOR N REASON. ADVISE AND CHECK SRS SYSTEM.

Misc-Body Electrical-00001

Ref # 479406
Consumer Affairs
CA
infield file

Ext 3654 LOC

TASHA @ Consumer Affairs:
@ 12:01pm
Arby's Court
Jodi's Valenzuela

Ref # 354 2507 (310) 771-3790

Oil + Rotate

* Totals: Cov'd Description Est-Time Est-Amt *
* FW Factory Warranty ***** Factory *

Original Estimate \$ X I acknowledge notice and oral approval of an increase in the original estimated price.

Revised Estimate \$	Date	Time	Person Contacted	<input type="checkbox"/> In Person <input type="checkbox"/> By Phone	# Called

Loan Car Vehicle Agreement: I have read and agree to be bound by the terms and conditions on the attached Infiniti Loan Car Vehicle Agreement. I acknowledge that regardless of fault, I am responsible for any loss or damage to the loan car vehicle resulting from any cause, and that my car insurance company shall be primary. I further certify that I am 21 years of age or older. Additionally, by the execution hereof, I acknowledge that my insurance carrier shall also be primarily responsible under the terms of my car insurance policy.

Authorization: I hereby authorize the repair work to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of repairs.

I hereby acknowledge and agree to the terms and conditions of this work order.

CUSTOMER SIGNATURE

Customer	ID#	VIN	Make	Model	Yr	Color	Sold	Sold By Dealer
[REDACTED]	KRIP01	JMKCA31A41[REDACTED]	IN-	I30	01	White	9/28/00	70310-SUBURBAN INFINITI, INC. NOVI

Date	Odometer	Dealer	W/O#	Ln	LC	TechID	Act Hrs	Job	Description/Comments
2/28/00	7	70310	43227	01	FP	MICH43		PDI36	PDI I30 COMPLETED PDI

Dealer Legend: 70310-SUBURBAN INFINITI, INC., NOVI

*** End of Report ***

18,825

SEPTEMBER 26, 2001

INFINITI

THE DETAILS OF THE EXPLOSION OF THE PASSENGER SIDE AIRBAG IN MY 2001 INFINITI I30 ARE AS FOLLOWS:

APPROXIMATELY 8AM ON THE MORNING OF 9-26-01 I WAS SITTING IN MY VEHICLE AT A TRAFFIC LIGHT LOCATED AT FORD AND MERCURY ROAD IN DEARBORN, MI. THE AIRBAG EXPLODED FOR NO APPARENT REASON.



* Statement
of
incident



1



1.00



2



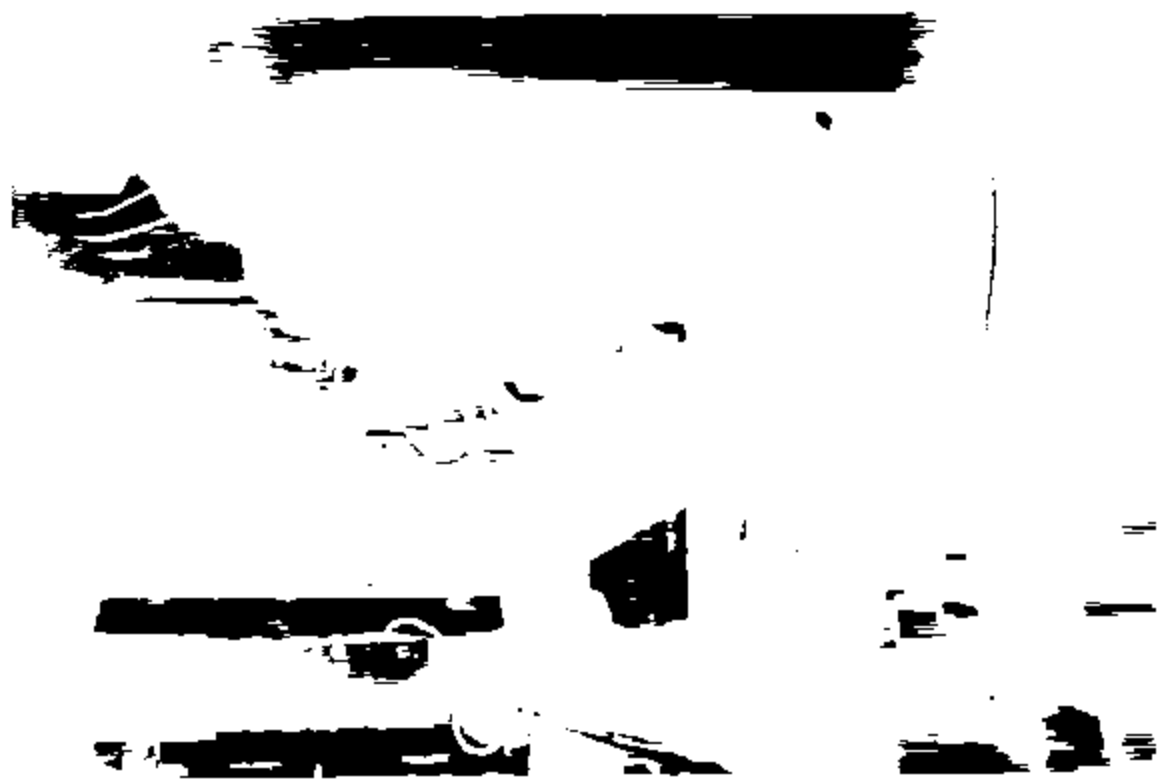
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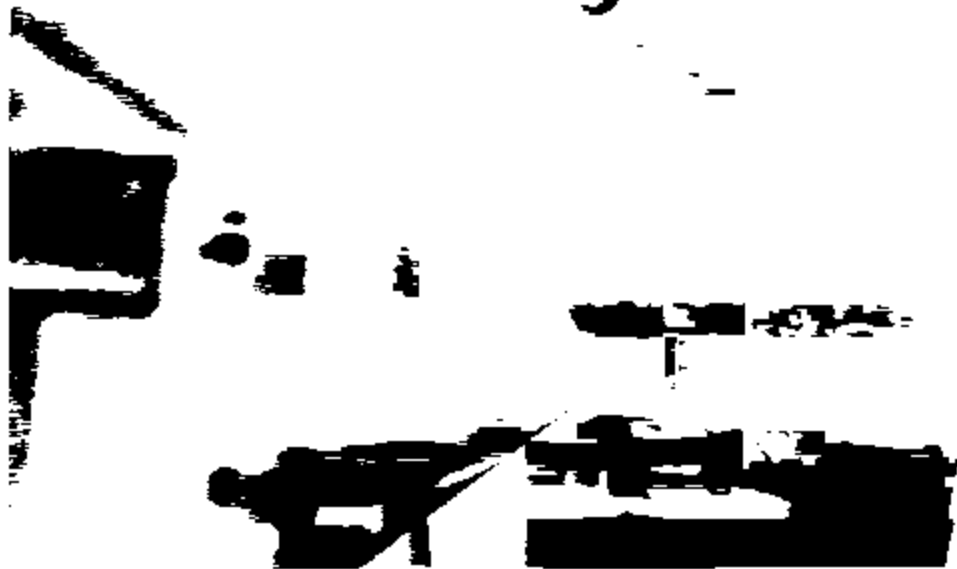
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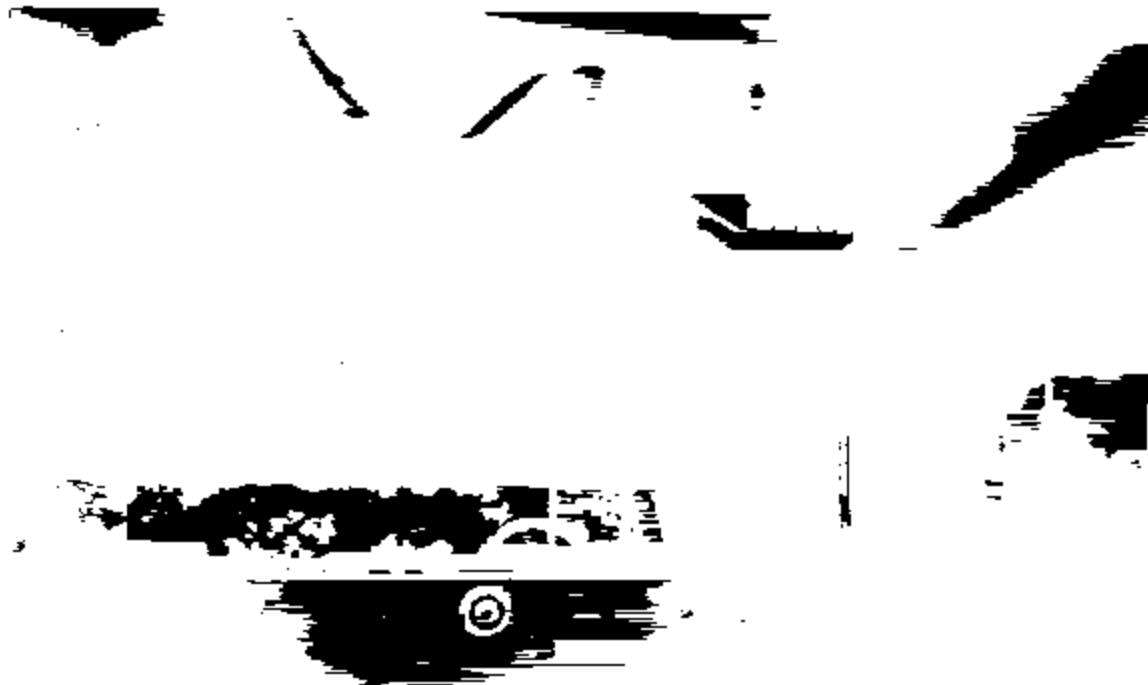
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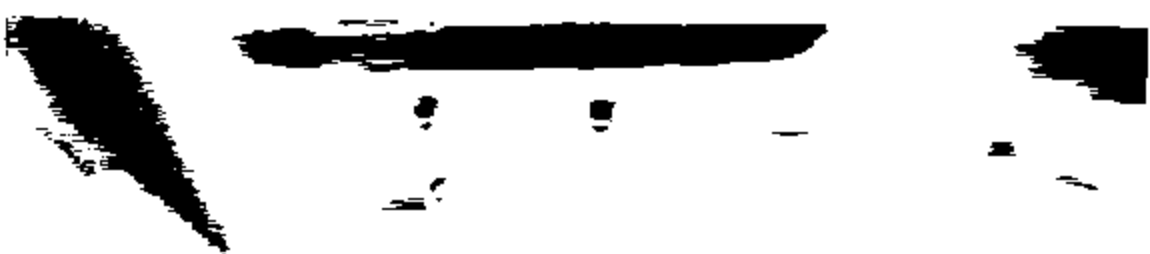
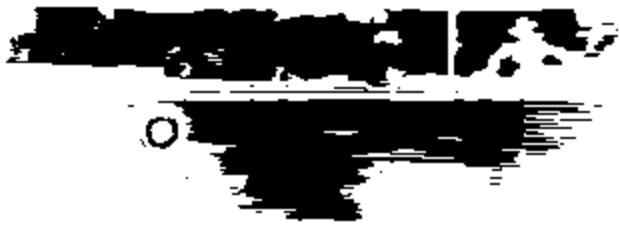


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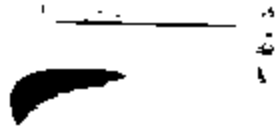
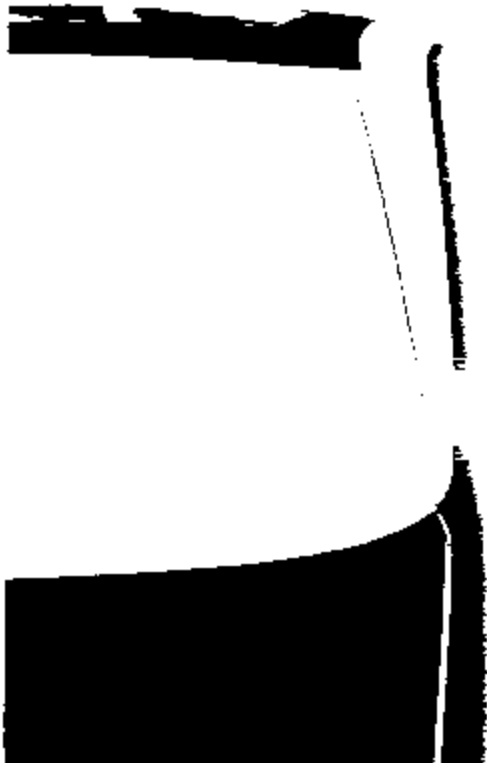


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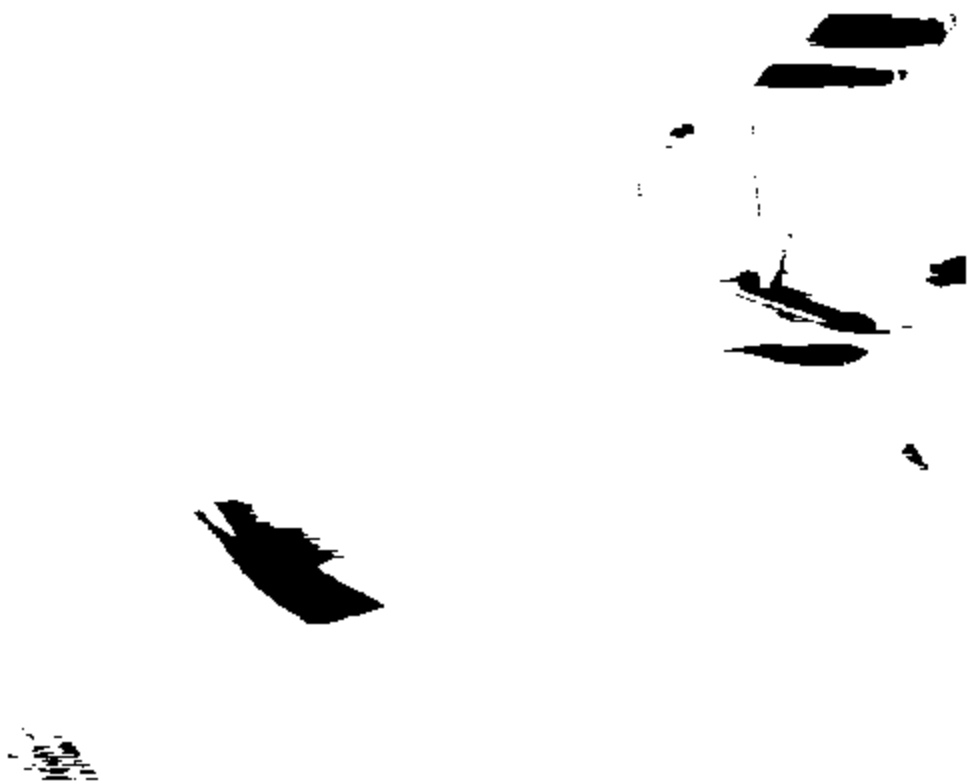
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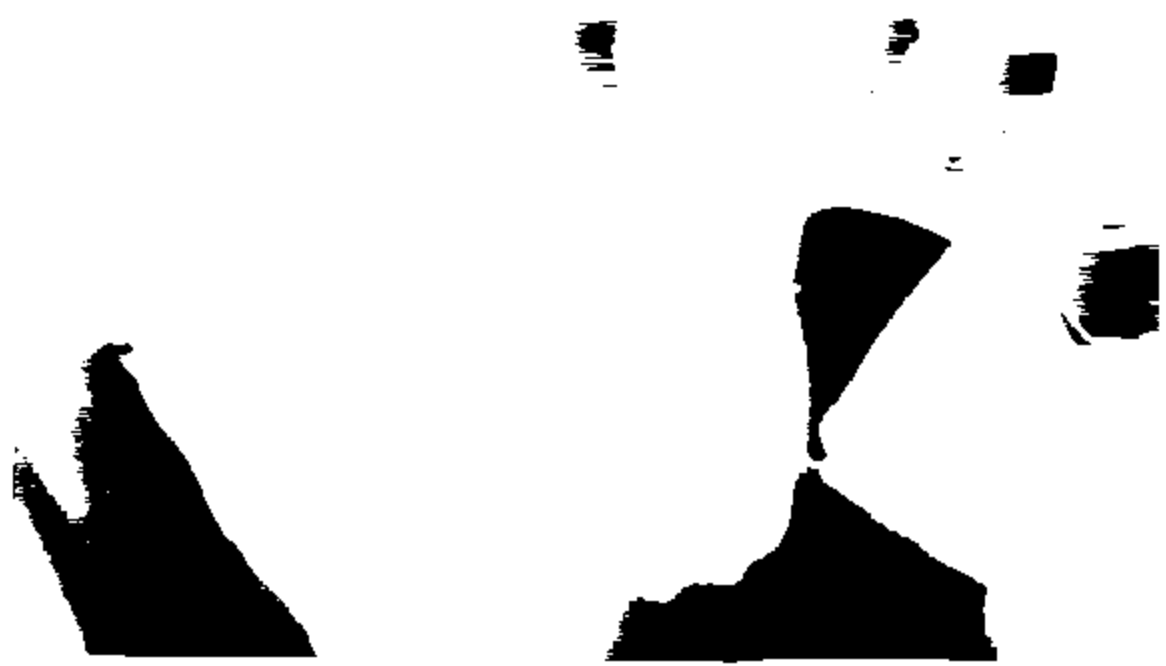
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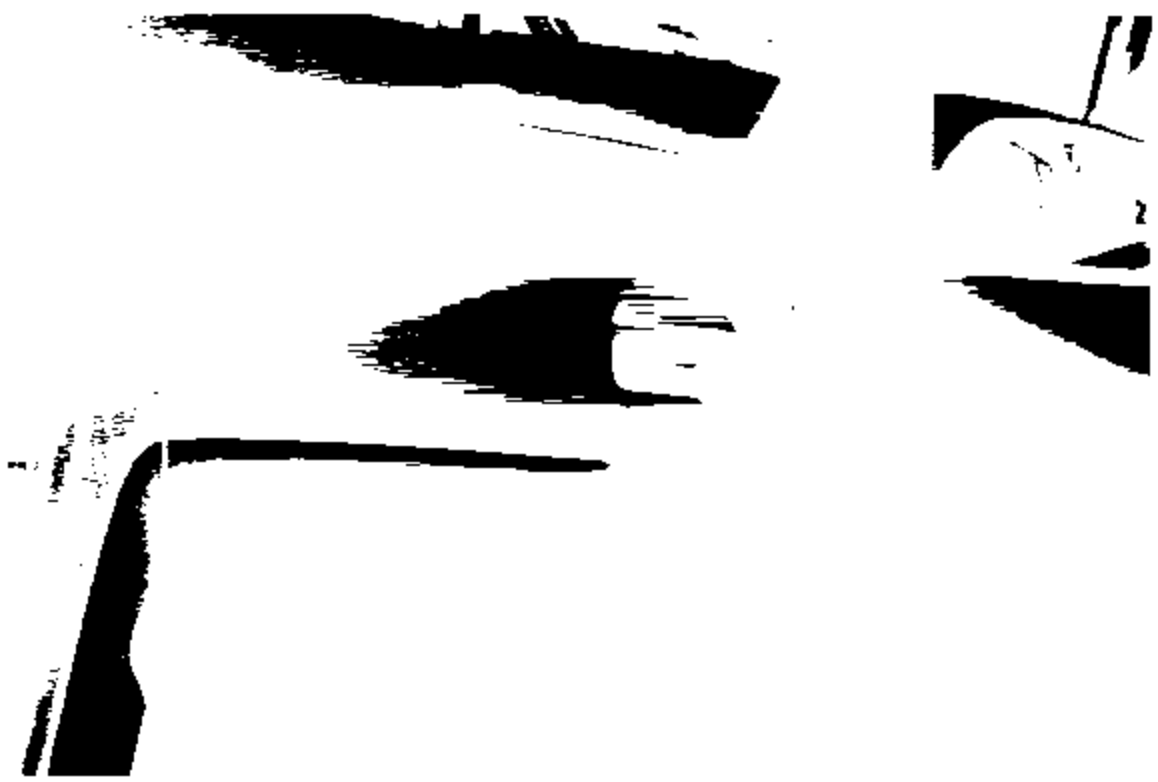
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FORM 1121

Incident Investigation Report

CAR #: 4305645
Claimant: Jill Stevens
VIN: 1N4BL11E02C2

I. Claimant

Claimant name, address: [REDACTED] San Lorenzo, CA [REDACTED] DOB: [REDACTED] Day phone: [REDACTED] Eve. Phone: [REDACTED]

Driver name, address: [REDACTED] San Lorenzo, CA [REDACTED] DOB: [REDACTED] Day phone: [REDACTED] Eve. Phone: [REDACTED]

Owner name, address: [REDACTED] San Lorenzo, CA [REDACTED] DOB: [REDACTED] Day phone: [REDACTED] Eve. Phone: [REDACTED]

Who notified NNA of incident? Lisa Fredmore, Service Advisor, Dublin Nissan (3446) CAR #: 4305645
If represented, claimant's attorney name, address, phone: Not represented

II. Vehicle

Model year & model name: 2002 Altima SE Mfg. date: 2/18/02 VIN: 1N4BL11E02C2
Mileage: 21,220 License #: [REDACTED] State: CA

Special equipment & accessories: Nissan accessory rocker sill extensions.
List all applicable recall campaign(s): P2110 Altima Sensor Campaign Recall campaign completed?: Yes
P3142 Altima Fuel Pump (HOT) No
List all applicable service campaign(s): None Service campaign completed?: N/A

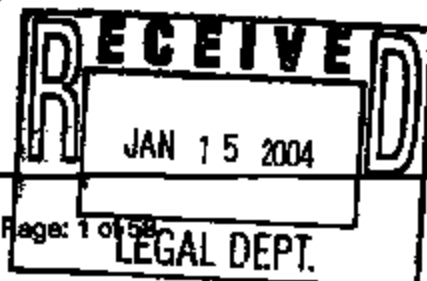
III. Description of Incident & Claim

Source of information (unless otherwise noted): CA file
Date & time of incident: 10/17/03 @ 2:30 PM
Location of incident (describe fully): Target parking lot. Target store location Lewelling & Heapey in San Leandro, CA. Incident occurred in lot near the garden center, next to the dumpster area, 3rd or 4th parking stall in. No other cars were in vicinity per claimant.
Nature of weather: Clear Vision obstruction (describe): None

Driver's description of incident and statement of cause:
From CA file: Claimant finished shopping at Target. Claimant loaded bags in the trunk. Claimant got into vehicle, started vehicle (radio and climate control on), claimant put vehicle into reverse, backed out of parking space, claimant heard a loud bang. Claimant states claimant thought claimant was shot, the driver side supplemental airbag unintentionally deployed.

Claimant's statement: Claimant came out of Target store, and loaded purchases into trunk. She entered the car, put on her seat belt, started the engine, shifted to reverse, let go of the brake, did not depress the accelerator, but let the car roll in reverse. Claimant turned her head to see what was behind, when she heard a loud pop and something hit her in the head. Claimant stated she thought what she heard and felt was a gunshot at first, but then noticed the "pillow" next to her head, and that her cigarette had "disintegrated." Claimant stated she was shaking and couldn't hear anything out of her left ear. Claimant then stuffed the airbag into the headliner so that she could see, and drove home.

Claimant wants to know why the airbag deployed, when she was moving at less than 5 mph, she did not hit anything, and she had her foot off both the brake and the gas pedal. Claimant wants to know why did only this one airbag go off, and not the others?



Incident Investigation Report

CAR #: 4305645
 Claimant: Jill Stevens
 VIN: 1N4BL11E02C2

III. Description of Incident & Claim - continued

Vehicle estimated speed: 5 MPH Source of estimate: Claimant Posted speed limit: N/A
 Other vehicle estimated speed: N/A Source of estimate: Claimant Posted speed limit: N/A

Name & address of witnesses:
 No witnesses per claimant.
 Police report taken? (Y/N/#): No Reporting officer name & station (if report not attached): N/A

What vehicle components are alleged to be defective? Airbag or airbag sensor
 Be as specific as possible.
 Why are the components alleged to be defective?
 Be as specific as possible. Because the airbag shouldn't have gone off since she didn't hit anything, and she was driving less than 5 mph with her foot off both the brake and the gas pedal..

Who made allegation of defect? Claimant
 Has alleged defective part(s) been removed from vehicle? (Y/N): No
 If yes, by whom? N/A Present location: N/A

IV. Occupants & Injuries

DLoss Ion:	DSeat Pos:	DSeat Belt:	DAir Bag:	Source of information: CA file, claimant
Name & Address: [Redacted] San Lorenzo, CA [Redacted]				DOB: 9/9/67

Height: UNK Weight: UNK

1	1	B	D	Injuries: Ringing in ears
---	---	---	---	---------------------------

 Name & Address: No other passengers per claimant. DOB:

Height: Weight:
 Name & Address: DOB:
 Height: Weight:

Name & Address: DOB:
 Height: Weight:
 Name & Address: DOB:
 Height: Weight:

Where, when, and by whom were she injured treated? Injuries not treated.

DLoss Ion:	1. Incident vehicle	2. Other Vehicle	3. Pedestrian	4. Other	DSeating Position:	
DSeat Belts Worn:	U-Unknown	L-Lap Only	S-Shoulder Only	B-L+S belt		
DAirbag Status:	NA-None equipped	N-Airbag not deployed	D-Airbag deployed			

Incident Investigation Report

CAR #: 4305645
Claimant: Jill Stevens
VIN: 1N4BL11E02C2

V. Other Property Damage

Source of information (unless otherwise noted): CA file, claimant
Other vehicle model/year, make, model name: N/A
Name, address, phone of other vehicle owner: N/A
Name, address, phone of other vehicle driver: N/A
Nature & extent of other vehicle damage: N/A
Nature & extent of property (other than motor vehicle) damage & name of owner: N/A

VI. Investigation Results

Date of vehicle inspection: 10/29 & 30/03 Location of inspection: Dublin Nissan

Nature & extent of damages to vehicle & estimated cost of repairs (Attach estimate):

LH side curtain airbag deployed: parts estimate: \$832

Have you located any related prior repair orders? (Y/N): No

Observations / findings:

Photos taken by:

Evan Clements

photos: 99

VEHICLE EXTERIOR AND INTERIOR:

- No damage found to vehicle's exterior.
- Wheels and tires exhibit no damage.
- Inside of vehicle very clean, no visible damage.

VEHICLE UNDERCARRIAGE:

- No scrapes/dents/contact signs found on vehicle's subframe/unbody rails or floor pans.
- Rocker panel pinch joints and accessory rocker sill extensions completely undamaged.
- Exhaust center resonator and all pipes exhibit no scrapes/dents.
- Inside edges of all wheels undamaged.
- Lateral scrapes found on rear bottom of both mufflers at rear seams (chrome muffler tips undamaged).
- Some rusty lateral scrapes found on bottom of engine/transmission cradle.
 - One set of scrapes, on left side rail of cradle, exhibited yellow colored marks at scrape locations.

AIRBAG SYSTEM:

- Please see attached IIR Supplement: Restraint System Checklist for specifics of airbag system.
- DEEP CONSULT printout performed, attached.
- Four DTC's stored in SRS Diagnostic Control Unit memory:
 - B1115 Satellite Sens RH [COMM FAIL]
 - B1120 Satellite Sens LH [COMM FAIL]
 - B1035 Crash Zone Sen [COMM FAIL]
 - B1150 Curtain Module LH [OPEN]
- Airbag light illuminated for 7 second bulb check, then flashed, when key on engine off.
- LH curtain airbag found stuffed into cavity between headliner and roof, extreme left side roof area.
- LH A, B, & C pillar trim popped from their secured locations at top edge next to headliner.
- Headliner creased along LH edge where curtain airbag deploys from stowed position.
- Both LH door opening welts still in place on body pinch welds.
- No marks found on curtain airbag.
- LH Satellite sensor appeared visually undamaged, mounting nuts were tight, connector secure:
 - Blue loctite on mounting stud threads was "balled up" and crumbling, some crumbs found on rocker floor (photos 89-90).
- RH Satellite sensor appeared visually undamaged, mounting nuts were tight, connector secure:
 - Blue loctite on mounting stud threads was "balled up" and crumbling, some crumbs found on rocker floor like LH side (photo 94).
- Front crash zone sensor appeared visually undamaged, mounting nuts were tight, connector secure.

Incident Investigation Report

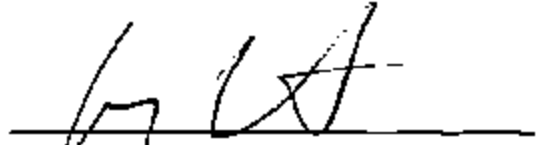
CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

- DTS unable to detect visual evidence of prior vehicle repairs.

ADDITIONAL PHOTOS:

- Photos 73-85 are of the curtain airbag as stowed after deployment (in the condition DTS found the vehicle), and condition of components which hide the stowed curtain after the curtain was deployed.
- Photos 86-93 are location of the LH satellite sensor, and detail shots of the LH satellite sensor.
- Photos 94-96 are of the RH satellite sensor.
- Photos 97-99 are of the LH & RH pre-tensioner labels as found adhered to the rear rocker panel under the rear sill finishers.

Reporter's
Signature:



Reporter's Name & Region:

Evan Clements, NWR

Incident Investigation Report

CAR #: 4305645
Claimant: Jill Stevens
VIN: 1N4BL11E02C2

IR Supplement: Restraint System Checklist

**(On seatbelt systems with more than one belt, buckle, or retractor, please specify (e.g. Lap or Shoulder).)*

DRIVER'S SEAT BELT*

Model #: N0003
Mfg. Date: 2002
Lot #: 0432A
Manufacturer: Quality Safety Systems

DRIVER'S BELT CONDITION (as found)*

Fully Stowed? (Yes/No): Yes
Extended? (Yes/No): No
- If Yes, length extended: N/A
Buckled? (Yes/No): No

DRIVER'S SEATBELT BUCKLE*

Model #: B480 E054501
Buckle latches/unlatches (Yes/No): Yes

DRIVER'S SEATBELT RETRACTOR(S)*

Retractor(s) spring functioning? (Yes/No): Yes
Emergency locking function operable? (Yes/No): Yes
Describe how ELR was checked:
Static and Dynamic

RF PASSENGER SEAT BELT*

Model #: N0002
Mfg. Date: 2002
Lot #: 0402B
Manufacturer: Quality Safety Systems

RF PASS. BELT CONDITION (as found)*

Fully Stowed? (Yes/No): Yes
Extended? (Yes/No): No
- If Yes, length extended: N/A
Buckled? (Yes/No): No

RF PASSENGER SEATBELT BUCKLE*

Model #: B480 E054501
Buckle latches/unlatches (Yes/No): Yes

RF PASS. SEATBELT RETRACTOR(S)*

Retractor(s) spring functioning? (Yes/No): Yes
Auto locking (ALR) function operable? (Yes/No): Yes
Emergency locking function operable? (Yes/No): Yes
Describe how ELR was checked:
Static and Dynamic

IR Supplement: Restraint System Checklist (continued)

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL1EB2C2 [REDACTED]

AIRBAG INFORMATION (including front, side, and curtain)

Driver "front" airbag deployed? (Yes/No):	No	RF pass "front" airbag deployed? (Yes/No):	No
Driver "side" airbag deployed? (Yes/No/NA):	No	RF pass "side" airbag deployed? (Yes/No/NA):	No
Left curtain airbag deployed? (Yes/No/NA):	Yes	Right curtain airbag deployed? (Yes/No/NA):	No

Airbag I.D. Number Information (list any available ID information for airbag components):

LH Satellite: 21W08387 RH Satellite: 21W0974F SRS Diagnostic Unit: 22604412 / 988208J100
Front Crash Zone Sensor: 23M04512 / TC3Z0024021740

Airbag Warning Lamp Status (when ignition is turned ON):

- | | |
|-------------------------------------|---|
| <input type="checkbox"/> | Illuminates for approximately 7 seconds and goes off (normal) |
| <input type="checkbox"/> | Does not illuminate at all |
| <input type="checkbox"/> | Remains illuminated continuously |
| <input checked="" type="checkbox"/> | Flashes continuously |

CONSULT conducted? (Yes/No): Yes If not, why? N/A

Note: Attach CONSULT printout on separate page. (Photocopy of printout is needed since CONSULT ink will degrade and disappear over time.)

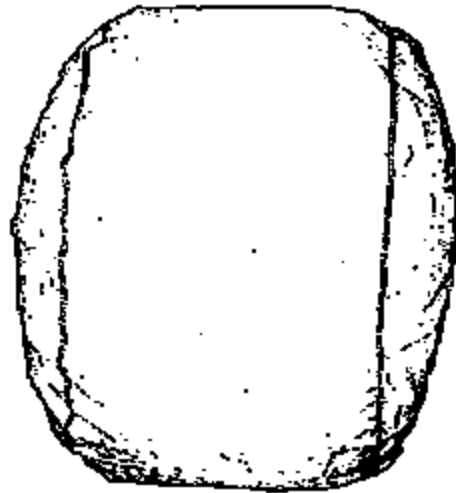
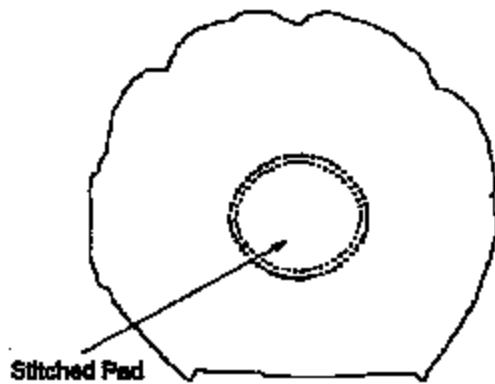
Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

IIR Supplement: Restraint System Checklist (continued)

Driver "front" Airbag & RF Passenger "front" Airbag

Note Location of Marks on Airbag(s):

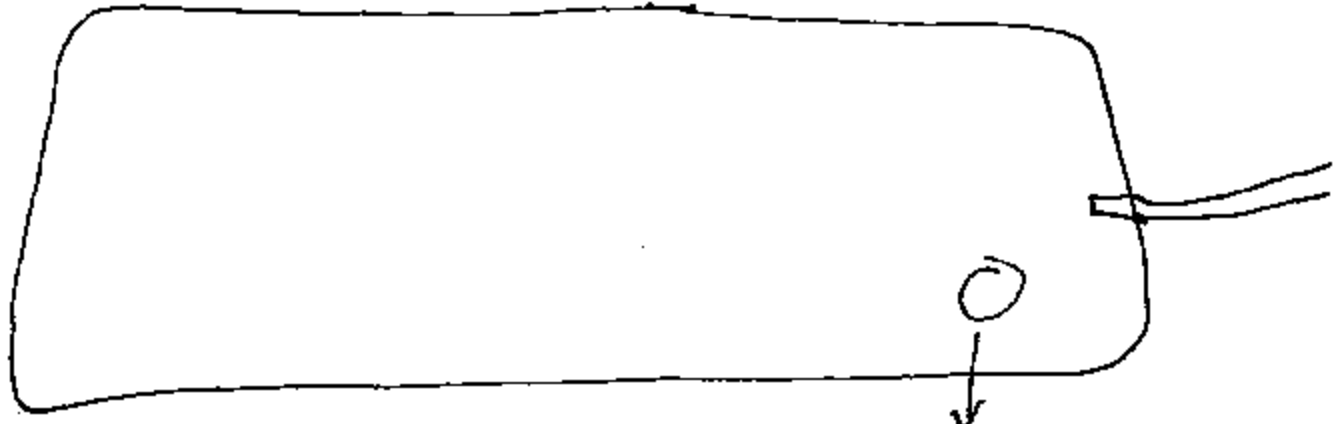


Side Airbags & Curtain Airbags

Draw Sketch of Airbags Below and Note Location of Marks on Airbag(s):

R ←

→ F



BLACK SMUDGE
MARK, ON IN-SIDE

Incident Investigation Report

CAR #: 4305645
 Claimant: [REDACTED]
 VIN: 1N4BL1E02C2 [REDACTED]

IIR Supplement: Restraint System Photograph Checklist

Photo #		Photo #	
1	VIN plate (door jam)	58	RF seatbelt - seatbelt label(s)
2	Odometer	59	RF seatbelt - overall
3-10	8 external views	-	RF seatbelt - webbing (any marks-note location)
11	Windshield (from standing in front of hood)	60-61	RF seatbelt - latchplate metal (both sides)
-	Exterior damage close-ups	62-63	RF seatbelt - latchplate pass through (both sides)
12-17	Underbody views (if possible and accident circumstances dictate)	64-66	RF seatbelt - pillar guide loop (D-ring)
18	Overhead view (if possible)	67-68	RF seatbelt - buckle (side view-inboard & outboard)
19	Engine compartment (hood open)	69	RF seatbelt - buckle (end view)
20	Engine compartment close-ups (hood open)		
21-23	Front airbag sensors (where applicable)		CASE BY CASE BASIS
24	Driver side open door view (angled forward)	-	LR seatbelt - seatbelt label(s)
25	Driver seat position (perpendicular view documenting initial position)	-	LR seatbelt - overall
26	Overview of drivers seating area (downward view)	-	LR seatbelt - webbing (any marks-note location)
27	Driver knee bolster area	-	LR seatbelt - latchplate metal (both sides)
28-29	Driver side upper instrument panel	-	LR seatbelt - latchplate pass through (both sides)
30	Header and visor area	-	LR seatbelt - pillar guide loop (D-ring)
31	Headliner over driver and passenger seating area	-	LR seatbelt - buckle (side view-inboard & outboard)
32	Driver "front" airbag overall	-	LR seatbelt - buckle (end view)
-	Close-ups of any marks on driver "front" airbag	-	CR seatbelt - seatbelt label(s)
-	Driver "front" airbag deployment door (upper)	-	CR seatbelt - overall
-	Driver "front" airbag deployment door (lower)	-	CR seatbelt - webbing (any marks-note location)
33	Steering wheel rim side view	-	CR seatbelt - latchplate metal (both sides)
34	Passenger side open door view (angled forward)	-	CR seatbelt - latchplate pass through (both sides)
35	RF seat position (perpendicular view documenting initial position)	-	CR seatbelt - buckle (side view-inboard & outboard)
36	Overview of RF seating area (downward view)	-	CR seatbelt - buckle (end view)
37	RF knee bolster area	-	RR seatbelt - seatbelt label(s)
38	RF upper instrument panel	-	RR seatbelt - overall
39	RF passenger "front" airbag overall	-	RR seatbelt - webbing (any marks-note location)
-	Close-ups of any marks on RF pass. "front" airbag	-	RR seatbelt - latchplate metal (both sides)
-	RF passenger "front" airbag deployment door	-	RR seatbelt - latchplate pass through (both sides)
40	Driver "side" airbag	-	RR seatbelt - pillar guide loop (D-ring)
41	RF passenger "side" airbag	-	RR seatbelt - buckle (side view-inboard & outboard)
42-44	Left curtain airbag	-	RR seatbelt - buckle (end view)
45	Right curtain airbag	No	Any visible prior damage (unrelated to subject accident)
46	Drivers seatbelt - seatbelt label(s)	No	Prior repairs to vehicle
47	Drivers seatbelt - overall	No	Extrication/towing damage
-	Drivers seatbelt - webbing (any marks-note location)	No	Any non-OEM components (accessories, etc.)
48-49	Drivers seatbelt - latchplate metal (both sides)	70-72	Center console SRS diagnostic module (if necessary)
50-51	Drivers seatbelt - latchplate pass thru (both sides)		
62-64	Drivers seatbelt - pillar guide loop (D-ring)		
55-56	Driver seatbelt - buckle (side view-inboard & outboard)		
57	Drivers seatbelt - buckle (end view)		

If photographs of deformation (damage) is not possible due to inspection conditions such as lighting or proximity, describe deformation (damage) below:

DATE: 01/15/04
TIME: 11:00:15

NISSAN MOTOR CORPORATION IN U.S.A. ZCAN750-R1 PAGE 1
CUSTOMER ASSISTANCE REQUEST CAR ID: CA4305645N
REQUESTED BY: SLESTHENGER, CHERYL

NAME: [REDACTED] SC: ONE CONTRACT
STREET: [REDACTED] VIN: 1N4BL11E02C [REDACTED] Y
CITY: SAN LORENZO YR/MDL: 02.0 ALT MILEAGE: 21219
ST/ZIP: CA [REDACTED] IN SVC DATE: 03 / 09 / 02
DAY PH: [REDACTED] VCAN: N RTL DLR: 3448 DUBLIN NISSAN
EVE PH: [REDACTED] PAID: 5 SVC DLR: 3448 DUBLIN NISSAN
DLR PH: [REDACTED] SUSP: 0 RESP DLR: 3448 DUBLIN NISSAN
DENY: 0 REGION: 48 DIST SL/SV/PT: 05 05 35

LETTER RECEIVED: 00 / 00 / 00 KABC: 00 / 00 / 00 EMAIL: 00 / 00 / 00
FIRE: N (Y/N) ROLLOVER: N (Y/N) ACCIDENT: N (Y/N) AIRBAG: (Y/N)
PROPERTY DAMAGE: N (Y/N) INJURY: N (Y/N) SENT TO LEGAL: N (Y/N)
PREVIOUSLY REPAIRED: 00 / 00 / 00 WHERE:
VEHICLE PURCHASED: NEW X PREOWNED MILES # NISSAN/INFINITI VEHICLES: 1
VEHICLE MAINTAINED BY:
OUTSIDE WARRANTY BY (B) MONTHS: MILES: (PT) MONTHS: MILES:

ORIG CODE: CT 11 OPEN DATE: 10 / 20 / 03 XFER/RSPNSBLTY: _ / 48 01 B
CONTACT(S): FOLLOWUP DATE: 11 / 06 / 03 DATANET(Y/N): 1
SEVERITY: 9 CLOSE DATE: 11 / 21 / 03 DATANET DATE: 10 / 24 / 03

CONCERN AND CATEGORY

SUBCATEGORY AND SYMPTOM

VEHICLE CONCERNS
RESTRAINT SYSTEM

LEFT CURTAIN AIRBAG
UNEXPECTED DEPLOYMENT

***** CONTINUED ON NEXT PAGE *****

DATE: 01/15/04
TIME: 11:00:15

NISSAN MOTOR CORPORATION IN U.S.A. ZCAN750-R1 PAGE 2
CUSTOMER ASSISTANCE REQUEST CAR ID: CA4305645N
REQUESTED BY: SLESTHENGER, CHERYL

NAME: [REDACTED]

SC: ONE CONTRACT
VIN: 1N4BL11E02C [REDACTED] Y

BAR COMMENTS: INFO STATUS: N

FILE OPENED-ZJO363N 10/20/2003

NO PREVIOUS FILES FOUND

CALLER IS LISA FROM DLR 3448

AIR BAG UNINTENDED DEPLOYMENT

@10/20-ZJO363N

LISA STATES VEH CAME IN OVER THE WEEKEND BECAUSE THE DRIVER SIDE, SIDE AIRBAG DEPLOYED UNEXPECTEDLY. LISA STATES C IS A BIT SHAKEN UP AND VERY CONCERNED.

LISA STATES THE C WAS DRIVING NORMAL AND THE AIR BAG DEPLOYED.

CRRJO THANKED. CRRJO PROVIDED FILE#.

FILE CLOSED.

@10/20-ZJO363N

CRR-FK RECEIVED CALL FROM DLR STATING THAT THEY HAVEN'T RECEIVED ANY NEWS YET. DLR IS WAITING FOR UPDATES AS WELL.

@10/22-ZFK275N-COMMENT

-->CRR-TW RECEIVED INBOUND FROM LISA @ THE DLR REQUESTING CRR-JO WHO WAS UNAVAILABLE. CRR GAVE CRR-JO'S EXT AND XFER'D LISA TO CRR-JO'S VM. EMAIL SENT.

@10/22-ZTW401N-COMMENT

<<<
** CRRJO SPOKE WITH LISA AT DLR FOR UPDATE. CRRJO ADVISED CRRJO WILL CONTACT DPSM-SS REGARDING ISSUE. CRRJO STATES SINCE THERE WASN'T AN ACCIDENT AND C ISN'T IMPLYING PRODUCT LIABILITY.

@10/23-ZJO363N

CRRJO CALLED DPSM-SS- LEFT MESSAGE.

@10/23-ZJO363N

CRRJM RCVD CALL FROM C ASKING IF FILE WAS CREATED BY DLR. CRRJM ADVISED THERE WAS A FILE CREATED AND GAVE C FILE NUMBER AND RESP CRR EXT AND NAME. C STATED THAT C WAS IN TARGET PARKING LOT AND BEGAN TO REVERSE VEH AND HEARD A HUGE BANG (C THOUGHT IT WAS A GUN SHOT)-IT WAS C SIDE HEAD CURTAIN AIR BAG. C STATED THAT VEH HAS BEEN AT DEALER SINCE SATURDAY OCT 18 2003 AND C HAS BEEN IN LOANER. C STATED THAT THE DEALER STATED THEY ARE WAITING FOR AN INSPECTOR WHO WANTS TO KNOW WHEN AN INSPECTOR IS GOING TO VIEW VEH AND WHAT THE CAUSE WAS. CRRJM APOLOGIZED. CRRJM TRANSFERRED TO CRR JO VOICE MAIL AND SENT E-MAIL M140N ASKING CRR TO CONTACT C.

@10/23-ZJM140N

* CRRJO RECEIVED MESSAGE FROM C- C CONCERNED WITH THE DLR NOT BEING ABLE TO GET IN CONTACT WITH TECH.

@10/24-ZJO363N

* CRRJO RECEIVED MESSAGE FROM DPSM-SS REGARDING SITUATION AND IS AWARE.

CRRJO CALLED DLR FOR FOLLOWUP ON DIRECTION THE VEH IS GOING- LEFT MESSAGE FOR LISA.

@10/24-ZJO363N

* CRRJO CALLED DPSM-SS- LEFT MESSAGE.

@10/28-ZJO363N

* CRRJO CALLED C- LEFT MESSAGE FOR FOLLOWUP.

@10/28-ZJO363N

AC/CM SPOKE TO DLR SERVICE MGR, RYAN, AND DID CONFERENCE CALL WITH DTS/EC. BASED ON CONFERENCE CALL, DLR SERVICE MGR WILL ALSO INSPECT VEHICLE AND GET BACK TO AC/CM WITH FINDINGS. DIRECTION TO BE TAKEN IN REGARDS TO VEH CONCERN WILL BE DETERMINED BASED ON FEEDBACK RECEIVED FROM DLR SERVICE MGR, RYAN. RYAN ADVISED WOULD CALL AC BACK THIS MORNING WITH FINDINGS.

@10/29-ZCM864R

AC RECEIVED CALL FROM RH IN ENGINEERING ADVISING DTS/EC WILL PERFORM IIR ON VEH, RH REQUESTING AC SEND REQUEST FOR DTS INSPECTION. AC FORWARD REQUEST FOR DTS INSPECTION TO RH THIS DATE. AC RECEIVED MSG FROM DLR SERVICE MGR, RYAN, ADVISING DIDNT SEE ANY DAMAGE TO VEHICLE. AC RETURNED CALL TO RYAN, LEFT MSG

***** CONTINUED ON NEXT PAGE *****

DATE: 01/15/04
TIME: 11:00:15

NISSAN MOTOR CORPORATION IN U.S.A. ZCAN750-R1 PAGE 3
CUSTOMER ASSISTANCE REQUEST CAR ID: CA4305645N
REQUESTED BY: SLESTHANGER, CHERYL

NAME: [REDACTED]

SC: ONE CONTRACT
VIN: 1N4BL11E02C [REDACTED] Y

C.A.R. COMMENTS:

ADVISING DTS/EC WILL INSPECT VEHICLE. AC ALSO ADVISED OF OPEN F/PUMP CAMPAIGN
ON VEHICLE. @10/29-ZCM864R

** CRRJO CALLED C AT DAY #- CRRJO SPOKE WITH C. CRRJO PERFORMED IIR QUESTIONS
CLAIMANT

1. DRIVER NAME: [REDACTED] SAN LORENZO CA [REDACTED]
DAY PHONE# [REDACTED] EVE PHONE# [REDACTED] DOB: [REDACTED]
2. OWNER INFO : [REDACTED] SAN LORENZO CA [REDACTED]
DAY PHONE# [REDACTED] EVE PHONE# [REDACTED] DOB: [REDACTED]

3. DOES AN ATTORNEY REPRESENT C: NO
4. ATTORNEY INFO: N/A

VEH INFORMATION

1. CURRENT MILEAGE: 21000K
2. VEH LICENSE NUMBER: [REDACTED]
3. STATE LICENSE ISSUED: CA
4. SPECIAL EQUIPMENT/ACCESSORIES: NONE
5. LIST ALL RECALLS: * SEE NEXT PAGE @10/29-ZJO363N

RECALLS CONT..
CLSD P2110 ALTIMASENSORNTB02-03B 03/19/02 05/28/02 04/18/033788
OPEN P3142 ALTIMAF/PUMPHOINTB03-077 07/31/03 00/00/00 00/00/00

6. VEH PURCHASED NEW OR USED: NEW

DESCRIPTION OF INCIDENT

7. DATE AND TIME OF INCIDENT: 10/17/03 2:30 PM
8. EXACT LOCATION OF INCIDENT: TARGET PARKING LOT
9. NATURE OF WEATHER: HIGH 70'S CLEAR
10. DETAILED DESCRIPTION OF INCIDENT: C FINISHED SHOPPING AT TARGET, C LOADED
BAGS IN THE TRUNK. C GOT INTO VEH, STARTED VEH (RADIO AND CLIMATE CONTROL ON)
C PUT VEH INTO REVERSE, BACKED OUT OF PARKING SPACE, C HEARD A LOUD BANG. C
STATES C THOUGHT C WAS SHOT, THE DRIVER SIDE SUPPLEMENTAL AIRBAG UNINTENDEDLY
DEPLOYED.

11. VEH ESTIMATED SPEED: UNDER 5 MPH
12. OTHER VEH'S ESTIMATED SPEED: N/A @10/29-ZJO363N
13. WITNESSES/ PASSENGERS: NONE
14. WHERE IS VEH PRESENTLY LOCATED: DUBLIN NISSAN. @10/29-ZJO363N
5510SCARLETTDRDUBLIN, CA 94568 PHONE:
15. HAS THE VEH BEEN REPAIRED: NO
A. NISSAN WILL BE ABLE TO INSPECT VEH PRIOR TO REPAIRS
16. POLICE REPORT OR FIRE REPORT: NONE
A. REPORTING OFFICERS NAME: N/A
B. REPORT NUMBER: N/A

INJURIES AND INSURANCE INFORMATION

1. WERE THERE ANY INJURIES: NO
A. DESCRIPTION OF INJURIES: RINGING OF THE EARS
B. WAS HOSPITALIZATION REQUIRED: NO
2. WAS INSURANCE COMPANY CONTACTED: NO

DATE: 01/15/04
TIME: 11:00:15

NISSAN MOTOR CORPORATION IN U.S.A. ZCAN750-R1 PAGE 4
CUSTOMER ASSISTANCE REQUEST CAR ID: CA4305645N
REQUESTED BY: SLESTRENGER, CHERYL

NAME: [REDACTED]

SC: ONE CONTRACT
VIN: 1N4BL11E02C [REDACTED] Y

C.A.R. COMMENTS:

- A. INSURANCE CO. INFO: N/A
- B. AGENTS NAME: N/A
- C. CLAIM NUMBER: N/A

@10/29-ZJO363N

OTHER PROPERTY DAMAGE

- 1. WERE OTHER VEH'S INVOLVED: NO
 - A. MAKE/MODEL/YEAR: N/A
 - B. OWNERS INFO: N/A
 - C. NATURE AND EXTENT OF DAMAGE
- 2. WAS PROPERTY OTHER THAN THE VEH'S DAMAGED: NO
 - A. DESCRIPTION OF PROPERTY: N/A
 - B. DESCRIPTION OF DAMAGE TO PROPERTY: N/A
 - C. OWNER'S INFORMATION: N/A

CRR/JO FORWARDING FILE TO AC-CM

@10/29-ZJO363N

AC RECEIVED VMX FROM C STATING WAS REFERRED TO AC BY CRR/JO. AC CALLED C BACK. C ADVISED ASKED CRR/JO WHAT THE DELAY WAS IN GETTING VEH CONCERN ADDRESSED, CRR/JO COULDN'T PROVIDE AN EXPLANATION. AC APOLOGIZED AND ADVISED THE PROCESS WAS NOT PUT INTO PLACE WHEN IT SHOULD HAVE. C ADVISED IS CONCERNED ABOUT DELAY AND HOW MUCH LONGER C WILL BE OUT OF VEHICLE AS LOANER DLR PROVIDED IS AN OLDER SENTRA VERSUS C'S 2002 ALTIMA. C COMMENTED IS MAKING A \$400 A MONTH CAR PAYMENT. C ALSO WANTS TO KNOW HOW MUCH LONGER WILL BE OUT OF VEH AND IF IS GOING TO BE FOR MUCH LONGER PERHAPS ANOTHER SOURCE OF TRANSPORTATION SHOULD BE PROVIDED (C COMMENTED ANTICIPATES NOT RECEIVING A RESPONSE FOR ANOTHER 2 TO 4 WEEKS) AC ADVISED HAS NOTED C'S CONCERNS AND AT THIS TIME AC CANT SAY WHEN ANSWER WILL BE PROVIDED AS VEH HASNT YET BEEN INSPECTED. AC ADVISED WILL FOLLOW UP WITH DTS ONCE VEH HAS BEEN INSPECTED IN ORDER TO DETERMINE WHEN AC WILL BE ABLE TO PROVIDE A RESPONSE TO THE C. AC SENT EMAIL TO DTS/EC REQUESTING A CALL WHILE AT DLR.

@10/29-ZCM864R

AC CALLED DLR SERVICE MGR, GOT VMX, NO MSG LEFT. AC CALLED BACK, REQUESTING PAGE TO SERVICE DEPT, UNABLE TO SPEAK TO ANYONE IN SERVICE DEPT. @10/30-ZCM864R ON 10/30 AC LEFT MSG FOR DLR SERVICE MGR REQUESTING STATUS ON PARTS AVAIL TO REPAIR VEH, AC REQUESTED A CALL BACK, DIRECT LINE PROVIDED. AC CALLED DLR SERVICE MGR, RYAN, TODAY, GOT VMX, LEFT MSG REQUESTING A CALL BACK. AC FORWARDED CONSULT DATA TO EA FOR REVIEW, BASED ON REVIEW OF DATA AC WAS ADVISED THAT AIRBAG WARNING LIGHT HAD BEEN ON FOR 36 MINUTES OF IGNITION TIME PRIOR TO DEPLOYMENT. AC WILL REQUEST DLR COVER COST OF REPAIRS UNDER WARRANTY.

@10/31-ZCM864R

AC CALLED C, LEFT MSG AT DAY AND EVE NUMBER REQUESTING A CALL BACK, DIRECT LINE PROVIDED.

@10/31-ZCM864R

DLR SERVICE MGR CALLED, AC ADVISED REPAIRS SHOULD BE COVERED UNDER WARRANTY. RYAN ADVISED WILL HAVE GARY IN PARTS DEPT ORDER PARTS, AC REQUESTED THAT DLR ORDER VIA VOR. AC ADVISED RYAN THAT AIRBAG WARNING HAD BEEN ON FOR 36 MINUTES OF IGNITION TIME.

@10/31-ZCM864R

C RETURNED AC'S CALL. AC ADVISED OF FINDINGS. C IS ADAMANT THAT AIRBAG

***** CONTINUED ON NEXT PAGE *****

DATE: 01/15/04
TIME: 11:00:15

NISSAN MOTOR CORPORATION IN U.S.A. ZCAN750-R1 PAGE 5
CUSTOMER ASSISTANCE REQUEST CAR ID: CA4305645N
REQUESTED BY: SLRSTHENGER, CHERYL

NAME: [REDACTED]

SC: ONE CONTRACT
VIN: 1N4BL11E02C [REDACTED]

C.A.R. COMMENTS:

WARNING LIGHT WAS NOT ON. AC ASKED IF DURING VEH START UP AIRBAG WARNING LIGHT COMES ON, C ADVISED IT DOES AND THEN GOES OUT. C ADVISED WANTS ALL AIRBAGS IN VEH DEPLOYED AND REPLACED. AC ADVISED THAT NISSAN WONT DEPLOY ALL THE AIRBAGS AND DLR CAN RUN DIAGNOSTIC TEST OF AIRBAG SYSTEM ONCE REPAIRS ARE COMPLETED TO CONFIRM THAT SYSTEM IS OPERATING CORRECTLY. C NOT HAPPY WITH THIS RESPONSE ADVISING WILL DISCUSS CONCERN WITH RYAN. NOTE: C ADVISED AC THAT RYAN HAD ADVISED THAT DTS/EC HADNT LOOKED AT VEH. AC ADVISED C THAT DTS DID INSPECT VEH AS AC RECEIVED TEST RESULTS THAT ONLY THE DTS CAN PERFORM.

010/31-ZCM864R

AC IN RECEIPT OF IIR FROM DTS/EC. AC FORWARDED TO WI IN ENGINEERING. WI WILL FORWARD TO NNA LEGAL. @11/05-ZCM864R
AC CLOSING FILE, VEH WAS REPAIRED UNDER TERMS OF WARRANTY. @11/21-ZCM864R

SPECIAL REMARKS: *** NONE ***

DEALER INSTRUCTIONS:

DEALER, PLEASE REVIEW WITH YOUR SERVICE DEPT. FOR ASSISTANCE AND CONTACT THE CUSTOMER.

DEALER ACTION: *** NONE ***

SATISFIED: N	ACTION CODE: DF1A	CONTACT(S):
CALLBACK: (Y/N)	#: DATE: 00 / 00 / 00	ROOT CAUSE(S): SCSD
REOPEN: CALLBACK	#: DATE: 00 / 00 / 00	USERID:
NEW INFO	#: DATE: 00 / 00 / 00	USERID:
OTHER	#: 1 DATE: 10 / 22 / 03	USERID: ZJO363N
COMMENTS ONLY:	#: 2 DATE: 10 / 22 / 03	USERID: ZTW401N
RESP DLR: 3448	EFFECTIVE: 10 / 20 / 03	CHANGED BY: ZJO363N
IIR-DATE: 00 / 00 / 00	TRANS DATE: 10 / 20 / 03	CHECK REQUESTED: NO
3RD PRY:	PART #:	CHECK ISSUED: NO
BYBACK ST:	OPENED BY: ZJO363N	
HISTORY:	UPDATE BY: ZCM864R	
SVC CALL#:	UPDATE DATE: 11 / 21 / 03	
CLOSE: (Y/N)	CLOSE DATE: 11 / 21 / 03	MICROFILM: N
RESP CAA: MILLER, CAROL	OLM: SMIT AGNES	DOM: HUDSON, ROD
PHONE: (310) 771-3816	OWNER FIRST:	LANGUAGE: E ENGLISH

** END OF REPORT **

----- CONSUMER AFFAIRS -----
VEHICLE INFORMATION PRIMARY

ZCAN0564

DATE 01/15/04

TIME 11:00:08

NAME: [REDACTED]

VIN: 1N4BL11E02C [REDACTED]

VEHICLE DATA:

MANUF DATE: 02/18/02 FDI DATE: 03/06/02 PLANT NAME: SMYRNA, TN.

IN SVC DATE: 03/09/02 RETAIL DEALER: 3448 DUBLIN NISSAN

MODEL YEAR: 02.0

MODEL LINE: 2002 ALTIMA 3.5 SE TRANSMISSION TYPE: AUTOMATIC TRANSMISSION

MODEL CODE: 5912

COLOR CODE: KY2 POLISHED PEWTER EMISSIONS CERTIFICATION: 50 STATE

VEHICLE RECALL/SERVICE CAMPAIGN DATA:

STATUS	NUM	DESCRIPTION	DATE ADDED	DATE MAILED	DATE COMPLETED	SVC DLR
OPEN	R3022	CRANK POS. SENSOR NISSAN	10/31/03	00/00/00	00/00/00	

----- ZCAN0564

PF3=RETURN F7=BACKWARD F8=FORWARD PF13=MAIN MENU PF14=BRAND DTL

----- CONSUMER AFFAIRS ----- ZCAM563
CA4305645N SERVICE CONTRACTS DETAIL DATE: 01/15/04
TIME: 11:00:13
NAME: [REDACTED] VIN: 1N4BL11E02C [REDACTED] Y MODEL YEAR: 02.0
IN SVC DATE: 03/09/02 MAKE : NISS
MODEL LINE: ALT

CURRENT SERVICE CONTRACT

PRIOR SERVICE CONTRACT

CONTRACT: NEDD01195492 TYPE: NISSAN
OWNER NAME: [REDACTED]
PLAN TYPE: SILVER
PLAN TERM: D TERM CODE NOT ON TEL.
DEDUCTIBLE: \$ 50
EFFECTIVE: 03/09/02
EXPIRES: 03/09/08 MILES: 75,000
CANCEL: MILES:
TRANSFER:
TRANSACTION: 03/13/02
PRINTED: 03/15/02
DEALER NO: 3448 STATE: CA
DEALER NAME: DUBLIN NISSAN

CONTRACT: TYPE:
OWNER NAME:
PLAN TYPE:
PLAN TERM:
DEDUCTIBLE:
EFFECTIVE:
EXPIRES: MILES:
CANCEL: MILES:
TRANSFER:
TRANSACTION:
PRINTED:
DEALER NO: STATE:
DEALER NAME:

PF3=RETURN PF13=MAIN MENU

ZCAM563M

----- CONSUMER AFFAIRS ----- ZCAN0568
CA4305645N VEHICLE CLAIMS HISTORY DATE 01/15/04
TIME 11:00:20
NAME: [REDACTED] VIN: 1N4BL1E02C [REDACTED] Y MODEL YEAR: 02.0
IN SVC DATE: 03/09/02 MAKE : NISS
MODEL LINE: ALT
SERVICING DEALER: 3788 SAN LEANDRO NISSAN RO: *87933 04/02/03
PNC CODE DESC: 49110 PT-POWER ST OIL PUMP ASS'Y MILES: 13999
CLAIM TYPE: STANDARD WARRANTY CLAIM STATUS: PAID
SERVICING DEALER: 3788 SAN LEANDRO NISSAN RO: *87934 04/02/03
PNC CODE DESC: 73856 *SUN ROOF PANEL MILES: 13999
CLAIM TYPE: STANDARD WARRANTY CLAIM STATUS: PAID
SERVICING DEALER: 3448 DUBLIN NISSAN RO: *2817A 10/20/03
PNC CODE DESC: 98521 CURTAIN AIR BAG MODULE MILES: 21219
CLAIM TYPE: STANDARD WARRANTY CLAIM STATUS: PAID
SERVICING DEALER: 3788 SAN LEANDRO NISSAN RO: *87931 04/02/03
PNC CODE DESC: P2110 '02 ALTIMA AIRBAG SENSOR MILES: 13999
CLAIM TYPE: DEALER FACTORY MODIFICATION STATUS: PAID
----- ZCAN0568
ENTER=CONTINUE PF3=RETURN

----- CONSUMER AFFAIRS -----

ZCAN0568

CA4305645N

VEHICLE CLAIMS HISTORY

DATE 01/15/04

TIME 11:00:20

NAME: [REDACTED]

VIN: 1N4BL11E02C [REDACTED] Y

MODEL YEAR: 02.0

IN SVC DATE: 03/09/02

MAKE : NISS

MODEL LINE: ALT

SERVICING DEALER: 3788 SAN LEANDRO NISSAN

RO: *87933 04/02/03

PNC CODE DESC: 49110 PT-POWER ST OIL PUMP ASS'Y

MILES: 13999

CLAIM TYPE: SERVICE CONTRACT CLAIM

STATUS: PAID

SERVICING DEALER:

RO:

PNC CODE DESC:

MILES:

CLAIM TYPE:

STATUS:

SERVICING DEALER:

RO:

PNC CODE DESC:

MILES:

CLAIM TYPE:

STATUS:

SERVICING DEALER:

RO:

PNC CODE DESC:

MILES:

CLAIM TYPE:

STATUS:

----- ZCAM0568

ENTER=CONTINUE PF3=RETURN

----- CONSUMER AFFAIRS ----- ZCAN0400
 CA4305645N REVIEW C.A.R. DATE 10/29/03
 NAME [REDACTED] M SC: NBDD01195492 TIME 15:35:04
 VIN: 1N4BL11E02C [REDACTED] Y
 CITY: SAN LORENZO YR/MDL: 02.0 ALT MILEAGE: 21219
 ST/ZIP: CA 94580 VCAN:N IN SVC DATE: 03 / 09 / 02
 DAY PH: [REDACTED] PAID: 4 STL DLR: 3448 DUBLIN NISSAN
 EVE PH: [REDACTED] SUSP: 0 SVC DLR: 3448 DUBLIN NISSAN
 DLR PH: [REDACTED] DENY: 0 RESP DLR: 3448 DUBLIN NISSAN
 INFO: N REGION: 48 DIST SL/SV/PT: 05 05 35
 LETTER RECEIVED: 00 / 00 / 00 BKEC: 00 / 00 / 00 EMAIL: 00 / 00 / 00
 FIRE: N (Y/N) ROLLOVER: N (Y/N) ACCIDENT: N (Y/N)
 PROPERTY DAMAGE: N (Y/N) INJURY: N (Y/N) SENT TO LEGAL: N (Y/N)
 PREVIOUSLY REPAIRED: 00 / 00 / 00 WHERE:
 VEHICLE PURCHASED: NEW X PREVIOUS MILES 0 # NISSAN/INFINITI VEHICLES: 1
 VEHICLE MAINTAINED BY:
 OUTSIDE WARRANTY BY (B) MONTHS: MILES: 0 (PT) MONTHS: MILES: 0
 ORIG CODE: CT 11 OPEN DATE: 10 / 20 / 03 XPER/RSPNSBLTY: / 48 01 3
 CONTACT(S): FOLLOW UP DUE: 11 / 03 / 03 DATANET(Y/N): 1
 SEVERITY: 9 CLOSE DATE: 00 / 00 / 00 DATANET DATE: 10 / 24 / 03
 ----- ZCAN0400
 ENTER=ADMIN F2=VCAN F3=RETURN F5=UPDATE F6=VEH INQ F7=PRINT F8=AUDIT LOG
 F9=COMMENTS F10=CATEGORY F11=DLR ACTN F12=PR MSG F14=BRAND DTL

----- CONSUMER AFFAIRS ----- ZCAN0564
 VEHICLE INFORMATION PRIMARY DATE 10/29/03
 NAME [REDACTED] VIN: 1N4BL11E02 [REDACTED] TIME 15:35:12
 VEHICLE DATA:
 MANUF DATE: 02/18/02 PDI DATE: 03/06/02 PLANT NAME: SMYRNA, TN.
 IN SVC DATE: 03/09/02 RETAIL DEALER: 3448 DUBLIN NISSAN
 MODEL YEAR: 02.0
 MODEL LINE: 2002 ALTIMA 3.5 SE TRANSMISSION TYPE: AUTOMATIC TRANSMISSION
 MODEL CODE: 5912
 COLOR CODE: KY2 POLISHED PEWTER EMISSIONS CERTIFICATION: 50 STATE
 VEHICLE RECALL/SERVICE CAMPAIGN DATA:

STATUS	NUM	DESCRIPTION	DATE ADDED	DATE MAILED	DATE COMPLETED	SVC DLR
CLSD	F2110	ALTIMA SENSOR NTR02-03B	03/19/02	05/28/02	04/18/03	3788
OPEN	F3142	ALTIMA F/PUMP HOT NTR03-077	07/31/03	00/00/00	00/00/00	

----- ZCAN0564
 PF3=RETURN F7=BACKWARD F8=FORWARD PF13=MAIN MENU PF14=BRAND DTL

----- CONSUMER AFFAIRS ----- ZCAN0568
 CA4305645N VEHICLE CLAIMS HISTORY DATE 10/29/03
 NAME [REDACTED] VIN: 1N4BL11E02 [REDACTED] Y MODEL YEAR: 02.0
 IN SVC DATE: 03/09/02 MAKE : NISS
 MODEL LINE: ALT
 SERVICING DEALER: 3788 SAN LEANDRO NISSAN RO: *87933 04/02/03
 PNC CODE DESC: 49110 PT-POWER ST OIL PUMP ASS'Y MILES: 13999
 CLAIM TYPE: STANDARD WARRANTY CLAIM STATUS: PAID
 SERVICING DEALER: 3788 SAN LEANDRO NISSAN RO: *87934 04/02/03
 PNC CODE DESC: 73856 *SUN ROOF PANEL MILES: 13999
 CLAIM TYPE: STANDARD WARRANTY CLAIM STATUS: PAID
 SERVICING DEALER: 3788 SAN LEANDRO NISSAN RO: *87931 04/02/03
 PNC CODE DESC: P2110 '02 ALTIMA AIRBAG SENSOR MILES: 13999
 CLAIM TYPE: DEALER FACTORY MODIFICATION STATUS: PAID
 SERVICING DEALER: 3788 SAN LEANDRO NISSAN RO: *87933 04/02/03
 PNC CODE DESC: 49110 PT-POWER ST OIL PUMP ASS'Y MILES: 13999
 CLAIM TYPE: SERVICE CONTRACT CLAIM STATUS: PAID
 ----- ZCAN0568

ENTER=CONTINUE PF3=RETURN

----- CONSUMER AFFAIRS ----- ZCAN0432
 CA4305645N C.A.R. COMMENTS (1__ of 8 PAGES) DATE 10/29/03
 TOTAL COMMENT LINES: 115 NAME: [REDACTED] TIME 15:35:33
 FILE OPENED-ZJO363N 10/20/2003
 0 PREVIOUS FILES FOUND
 CALLER IS LISA FROM DLR 3448
 AIR BAG UNEXPECTED DEPLOYMENT @10/30-ZJO363N
 LISA STATES VEH CAME IN OVER THE WRECKEND BECAUSE THE DRIVER SIDE, SIDE
 AIRBAG DEPLOYED UNEXPECTEDLY. LISA STATES C IS A BIT SHAKEN UP AND VERY
 CONCERNED.
 LISA STATES THE C WAS DRIVING NORMAL AND THE AIR BAG DEPLOYED.
 CRRJO THANKED. CRRJO PROVIDED FILE#.
 FILE CLOSED. @10/20-ZJO363N
 CRR-FK RECEIVED CALL FROM DLR STATING THAT THEY HAVEN'T RECEIVED ANY NEWS YET.
 DLR IS WAITING FOR UPDATES AS WELL. @10/22-ZFK275N-COMMENT
 >>>CRR-TW RECEIVED INBOUND FROM LISA @ THE DLR REQUESTING CRR-JO WHO WAS
 UNAVAILABLE. CRR GAVE CRR-JO'S EXT AND XFER'D LISA TO CRR-JO'S VM. EMAIL SENT.
 <<< @10/22-ZTW401N-COMMENT

SATISFIED: CONTACT(S): CLOSE: (Y/N)
 ACTION CODE: ROOT CAUSE(S): CLOSE DATE: 00 / 00 / 00

----- ZCAN0432
 ENTER-MORE F3=RETURN F7=PRNT F10=CATEGORY F11=DLR ACTN F12=PR MSG

----- CONSUMER AFFAIRS ----- ZCAN0432
 CA4305645N C.A.R. COMMENTS (2__ of 8 PAGES) DATE 10/29/03
 TOTAL COMMENT LINES: 115 NAME: STEVENS JILL TIME 15:35:33
 ** CRRJO SPOKE WITH LISA AT DLR FOR UPDATE. CRRJO ADVISED CRRJO WILL CONTACT
 DPSM-SS REGARDING ISSUE. CRRJO STATES SINCE THERE WASN'T AN ACCIDENT AND C
 ISN'T IMPLYING PRODUCT LIABILITY. @10/23-ZJO363N
 CRRJO CALLED DPSM-SS- LEFT MESSAGE. @10/23-ZJO363N
 CRRJM RCVD CALL FROM C ASKING IF FILE WAS CREATED BY DLR. CRRJM ADVISED THERE
 WAS A FILE CREATED AND GAVE C FILE NUMBER AND RESP CRR EXT AND NAME. C STATED
 THAT C WAS IN TARGET PARKING LOT AND BEGAN TO REVERSE VEH AND HEARD A HUGE
 BANG (C THOUGHT IT WAS A GUN SHOT)-IT WAS C SIDE HEAD CURTAIN AIR BAG. C
 STATED THAT VEH HAS BEEN AT DEALER SINCE SATURDAY OCT 18 2003 AND C HAS BEEN
 A LOSER. C STATED THAT THE DEALER STATED THEY ARE WAITING FOR AN INSPECTOR
 C WANTS TO KNOW WHEN AN INSPECTOR IS GOING TO VIEW VEH AND WHAT THE CAUSE WAS.
 CRRJM APOLOGIZED. CRRJM TRANSFERRED TO CRR JO VOICE MAIL AND SENT E-MAIL M140N
 ASKING CRR TO CONTACT C. @10/23-ZJM140N
 * CRRJO RECEIVED MESSAGE FROM C- C CONCERNED WITH THE DLR NOT BEING ABLE TO
 GET IN CONTACT WITH TECH. @10/24-ZJO363N

SATISFIED: CONTACT(S): CLOSE: (Y/N)
 ACTION CODE: ROOT CAUSE(S): CLOSE DATE: 00 / 00 / 00

----- ZCAN0432
 ENTER-MORE F3=RETURN F6=BKND F7=PRNT F10=CATEGORY F11=DLR ACTN F12=PR MSG

----- CONSUMER AFFAIRS ----- ZCAN0432
 CA4305645N C.A.R. COMMENTS (3__ of 8 PAGES) DATE 10/29/03
 TOTAL COMMENT LINES: 115 NAME: STEVENS JILL TIME 15:35:33
 * CRRJO RECEIVED MESSAGE FROM DPSM-SS REGARDING SITUATION AND IS AWARE.
 CRRJO CALLED DLR FOR FOLLOWUP ON DIRECTION THE VEH IS GOING- LEFT MESSAGE FOR
 S/A LISA. @10/24-ZJO363N
 * CRRJO CALLED DPSM-SS- LEFT MESSAGE. @10/28-ZJO363N
 * CRRJO CALLED C- LEFT MESSAGE FOR FOLLOWUP. @10/28-ZJO363N
 AC/CM SPOKE TO DLR SERVICE MGR, RYAN, AND DID CONFERENCE CALL WITH DTS/EC.
 BASED ON CONFERENCE CALL, DLR SERVICE MGR WILL ALSO INSPECT VEHICLE AND GET
 BACK TO AC/CM WITH FINDINGS. DIRECTION TO BE TAKEN IN REGARDS TO VEH CONCERN
 WILL BE DETERMINED BASED ON FEEDBACK RECEIVED FROM DLR SERVICE MGR, RYAN.
 RYAN ADVISED WOULD CALL AC BACK THIS MORNING WITH FINDINGS. @10/29-ZCMB64R
 AC RECEIVED CALL FROM RH IN ENGINEERING ADVISING DTS/EC WILL PERFORM IIR ON
 VEH, RH REQUESTING AC SEND REQUEST FOR DTS INSPECTION. AC FORWARD REQUEST FOR
 DTS INSPECTION TO RH THIS DATE. AC RECEIVED MSG FROM DLR SERVICE MGR, RYAN,
 ADVISING DIDNT SEE ANY DAMAGE TO VEHICLE. AC RETURNED CALL TO RYAN, LEFT MSG
 ADVISING DTS/EC WILL INSPECT VEHICLE. AC ALSO ADVISED OF OPEN F/PUMP CAMPAIGN

SATISFIED: CONTACT(S): CLOSE: (Y/N)
 ACTION CODE: ROOT CAUSE(S): CLOSE DATE: 00 / 00 / 00

----- ZCAN0432
 ENTER-MORE F3=RETURN F6=BKND F7=PRNT F10=CATGORY F11=DLR ACTN F12=PR MSG

----- CONSUMER AFFAIRS ----- ZCAN0432
 CA4305645N C.A.R. COMMENTS (4 of 8 PAGES) DATE 10/29/03
 TOTAL COMMENT LINES: 115 NAME: [REDACTED] TIME 15:35:33
 IN VEHICLE. #10/29-ZCM864R
 * CRRJO CALLED C AT DAY # - CRRJO SPOKE WITH C. CRRJO PERFORMED IIR QUESTIONS
 CLAIMANT
 1. DRIVER NAME: [REDACTED] SAN LORENZO CA [REDACTED]
 DAY PHONE# [REDACTED] EVE PHONE# [REDACTED] DOB: [REDACTED]
 2. OWNER INFO [REDACTED] SAN LORENZO CA [REDACTED]
 DAY PHONE# [REDACTED] EVE PHONE# [REDACTED] DOB: [REDACTED]
 3. DOES AN ATTORNEY REPRESENT C: NO
 4. ATTORNEY INFO: N/A
 VEH INFORMATION
 1. CURRENT MILEAGE: 21000K
 2. VEH LICENSE NUMBER: [REDACTED]
 3. STATE LICENSE ISSUED: CA
 4. SPECIAL EQUIPMENT/ACCESSORIES: NONE
 5. LIST ALL RECALLS: * SEE NEXT PAGE #10/29-ZJO363N
 SATISFIED: CONTACT(S): CLOSE: (Y/N)
 ACTION CODE: ROOT CAUSE(S): CLOSE DATE: 00 / 00 / 00
 ----- ZCAN0432
 ENTER=MORE F3=RETURN F6=BRWD F7=PRNT F10=CATEGORY F11=DLR ACTN F12=PR MSG

----- CONSUMER AFFAIRS ----- ZCAN0432
 CA4305645N C.A.R. COMMENTS (5 of 8 PAGES) DATE 10/29/03
 TOTAL COMMENT LINES: 115 NAME: [REDACTED] TIME 15:35:33
 RECALLS CONT..
 _CLSD P2110 ALTIMASENSORNTB02-038 03/19/02 05/28/02 04/18/033788
 _OPEN P3142 ALTIMAF/PIMPHOTNTB03-077 07/31/03 00/00/00 00/00/00
 6. VEH PURCHASED NEW OR USED: NEW
 DESCRIPTION OF INCIDENT
 7. DATE AND TIME OF INCIDENT: 10/17/03 2:30 PM
 8. EXACT LOCATION OF INCIDENT: TARGET PARKING LOT
 9. NATURE OF WEATHER: HIGH 70'S CLEAR
 10. DETAILED DESCRIPTION OF INCIDENT: C FINISHED SHOPPING AT TARGET, C LOADED
 AGS IN THE TRUNK. C GOT INTO VEH, STARTED VEH (RADIO AND CLIMATE CONTROL ON)
 C PUT VEH INTO REVERSE, BACKED OUT OF PARKING SPACE, C HEARD A LOUD BANG. C
 STATES C THOUGHT C WAS SHOT, THE DRIVER SIDE SUPPLEMENTAL AIRBAG UNINTENDEDLY
 DEPLOYED.
 11. VEH ESTIMATED SPEED: UNDER 5 MPH
 12. OTHER VEH'S ESTIMATED SPEED: N/A #10/29-ZJO363N
 SATISFIED: CONTACT(S): CLOSE: (Y/N)
 ACTION CODE: ROOT CAUSE(S): CLOSE DATE: 00 / 00 / 00
 ----- ZCAN0432
 ENTER=MORE F3=RETURN F6=BRWD F7=PRNT F10=CATEGORY F11=DLR ACTN F12=PR MSG

----- CONSUMER AFFAIRS ----- ZCAN0432
 CA4305645N C.A.R. COMMENTS (6 of 8 PAGES) DATE 10/29/03
 TOTAL COMMENT LINES: 115 NAME: [REDACTED] TIME 15:35:33
 13. WITNESSES/ PASSENGERS: NONE
 14. WHERE IS VEH PRESENTLY LOCATED: DUBLIN NISSAN. #10/29-ZJO363N
 _5510SCARLETTDRDUBLIN, CA 94568 PHONE:
 15. HAS THE VEH BEEN REPAIRED: NO
 A. NISSAN WILL BE ABLE TO INSPECT VEH PRIOR TO REPAIRS
 16. POLICE REPORT OR FIRE REPORT: NONE
 A. REPORTING OFFICERS NAME: N/A
 B. REPORT NUMBER: N/A
 INJURIES AND INSURANCE INFORMATION
 1. WERE THERE ANY INJURIES: NO
 A. DESCRIPTION OF INJURIES: RINGING OF THE EARS
 B. WAS HOSPITALIZATION REQUIRED: NO
 2. WAS INSURANCE COMPANY CONTACTED: NO
 A. INSURANCE CO. INFO: N/A
 B. AGENTS NAME: N/A #10/29-ZJO363N
 SATISFIED: CONTACT(S): CLOSE: (Y/N)
 ACTION CODE: ROOT CAUSE(S): CLOSE DATE: 00 / 00 / 00
 ----- ZCAN0432
 ENTER=MORE F3=RETURN F6=BRWD F7=PRNT F10=CATEGORY F11=DLR ACTN F12=PR MSG

----- CONSUMER AFFAIRS ----- ZCAN0432
 CA4305645N C.A.R. COMMENTS (7 of 8 PAGES) DATE 10/29/03
 TOTAL COMMENT LINES: 115 NAME: [REDACTED] TIME 15:35:33
 C. CLAIM NUMBER: N/A

OTHER PROPERTY DAMAGE

1. WERE OTHER VEH'S INVOLVED: NO
 - A. MAKE/MODEL/YEAR: N/A
 - B. OWNERS INFO: N/A
 - C. NATURE AND EXTENT OF DAMAGE
2. WAS PROPERTY OTHER THAN THE VEH'S DAMAGED: NO
 - A. DESCRIPTION OF PROPERTY: N/A
 - B. DESCRIPTION OF DAMAGE TO PROPERTY: N/A
 - C. OWNER'S INFORMATION: N/A

CRRJO FORWARDING FILE TO AC-CM 010/29-ZJ0363N
 AC RECEIVED VMK FROM C STATING WAS REFERRED TO AC BY CRR/JO. AC CALLED C BACK.
 C ADVISED ASKED CRR/JO WHAT THE DELAY WAS IN GETTING VEH CONCERN ADDRESSED,
 CRR/JO COULDN'T PROVIDE AN EXPLANATION. AC APOLOGIZED AND ADVISED THE PROCESS
 WAS NOT PUT INTO PLACE WHEN IT SHOULD HAVE. C ADVISED IS CONCERNED ABOUT

SATISFIED: CONTACT(S): CLOSE: (Y/N)
 ACTION CODE: ROOT CAUSE(S): CLOSE DATE: 00 / 00 / 00

ZCAN0432

----- ZCAN0432
 ENTER=MORE F3=RETURN F6=BRWD F7=PRNT F10=CATEGORY F11=DLR ACTN F12=PR MSG

----- CONSUMER AFFAIRS ----- ZCAN0432
 CA4305645N C.A.R. COMMENTS (8 of 8 PAGES) DATE 10/29/03
 TOTAL COMMENT LINES: 115 NAME: [REDACTED] TIME 15:35:33

DELAY AND HOW MUCH LONGER C WILL BE OUT OF VEHICLE AS LOANER DLR PROVIDED IS
 AN OLDER SENTRA VERSUS C'S 2002 ALTIMA. C COMMENTED IS MAKING A \$400 A MONTH
 CAR PAYMENT. C ALSO WANTS TO KNOW HOW MUCH LONGER WILL BE OUT OF VEH AND IF
 IS GOING TO BE FOR MUCH LONGER PERHAPS ANOTHER SOURCE OF TRANSPORTATION SHOULD
 BE PROVIDED (C COMMENTED ANTICIPATES NOT RECEIVING A RESPONSE FOR ANOTHER 2 TO
 4 WEEKS) AC ADVISED HAS NOTED C'S CONCERNS AND AT THIS TIME AC CANT SAY WHEN
 ANSWER WILL BE PROVIDED AS VEH HASNT YET BEEN INSPECTED. AC ADVISED WILL
 FOLLOW UP WITH DTS ONCE VEH HAS BEEN INSPECTED IN ORDER TO DETERMINE WHEN
 AC WILL BE ABLE TO PROVIDE A RESPONSE TO THE C. AC SENT EMAIL TO DTS/EC
 REQUESTING A CALL WHILE AT DLR. 010/29-ZCMB64R

SATISFIED: CONTACT(S): CLOSE: (Y/N)
 ACTION CODE: ROOT CAUSE(S): CLOSE DATE: 00 / 00 / 00

ZCAN0432

----- ZCAN0432
 ENTER=DLR ACTN F3=RETURN F6=BRWD F7=PRNT F10=CATEGORY F11=DLR ACTN F12=PR MSG

RECORDED DATA READOUT

SELF-DIAG [CURRENT]			
SELF-DIAG [PAST]			
TROUBLE DIAG RECORD			
FUNCTION TEST			
ECU DISCRIMINATED NO.			
RECORDED DATA READOUT			
BACK	LIGHT	COPY	

SYSTEM AIR BAG
 DATE 10/30/2003 10:07:17
 PROG No. 303F

SELF-DIAG [CURRENT]

DTC RESULTS

CURTAIN MODULE LH
 [OPEN]
 [B1150]

SYSTEM AIR BAG
 DATE 10/30/2003 10:07:33
 PROG No. 303F

SELF-DIAG [PAST]

DTC RESULTS

SATELLITE SENS RH
 [COMM FAIL]
 [B1116]

SATELLITE SENS LH
 [COMM FAIL]
 [B1120]

CRASH ZONE SEN
 [COMM FAIL]
 [B1035]

CURTAIN MODULE LH
 [OPEN]

10/30/2003 10:07:50

PROG No. 303F

TROUBLE DIAG RECORD

DTC RESULTS

NO DTC IS DETECTED.
 FURTHER TESTING
 MAY BE REQUIRED.

ECU DISCRIMINATED NO.

ECU No.
PAGE

- | | |
|-------|-------|
| f:00 | r:00 |
| a0:06 | a1:00 |
| a2:00 | a3:00 |
| a4:00 | a5:00 |
| a6:00 | a7:00 |
| a8:00 | a9:00 |
| aa:00 | ab:00 |
| ac:00 | ad:00 |
| ae:00 | af:00 |
| A1:73 | A2:78 |
| A3:23 | A4:96 |
| A5:00 | B1:00 |
| B2:00 | B3:00 |
| B4:00 | B5:00 |
| C1:00 | C2:00 |
| C3:00 | C4:00 |
| C5:00 | D1:00 |
| D2:00 | D3:00 |
| D4:00 | D5:00 |
| E1:00 | E2:00 |
| E3:00 | E4:00 |
| E5:00 | F1:00 |
| F2:24 | G:00 |
| U:00 | H:00 |
| J1:00 | K1:00 |
| L1:00 | M1:00 |
| J2:00 | J2:00 |
| K2:00 | L2:00 |
| M2:00 | IR:00 |
| JR:00 | KR:00 |
| LR:00 | MR:00 |
| IL:00 | JL:00 |
| KL:00 | LL:00 |
| ML:00 | R:00 |
| S1:00 | S2:00 |
| S3:00 | S4:00 |
| S5:00 | S6:00 |



R.O.# 2817

Customer _____ Date _____

Tech # _____ Ser. Writer _____ Tag / Hat # _____

Year 2002 Make Acura Model w/SUNROOF

POWER Brakes Steering Windows Doors Tilt Whl.

TRANS Automatic Manual A/C ENGINE

Body Code Color KYZ Trim Code G

QTY.	PART NUMBER	DESCRIPTION	RM LOCAT.	LIST PRICE	COST
1	985P1-8J025	L SIDE CURTAIN AIR BAG		-N	420.50 420.50 759.50 1091.99
1	98820-8J125	DIAGNOSIS SENSOR			1091.99
1	98831-8J025	LH SATELLITE SENSOR			657.95
1	98830-8J025	RS SATELLITE SENSOR			57.95
1	76912-8J000	LA PILLAR TRIM			8.65
1	70914-8J000	LB PILLAR TRIM			11.45
1	76935-8J000	LC PILLAR TRIM			16.39
1	73910-8J020	HEAD LINER			99.18
ATTN: EVAN CLEMENTS					

Ordered By _____ Requested By _____

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C [REDACTED]

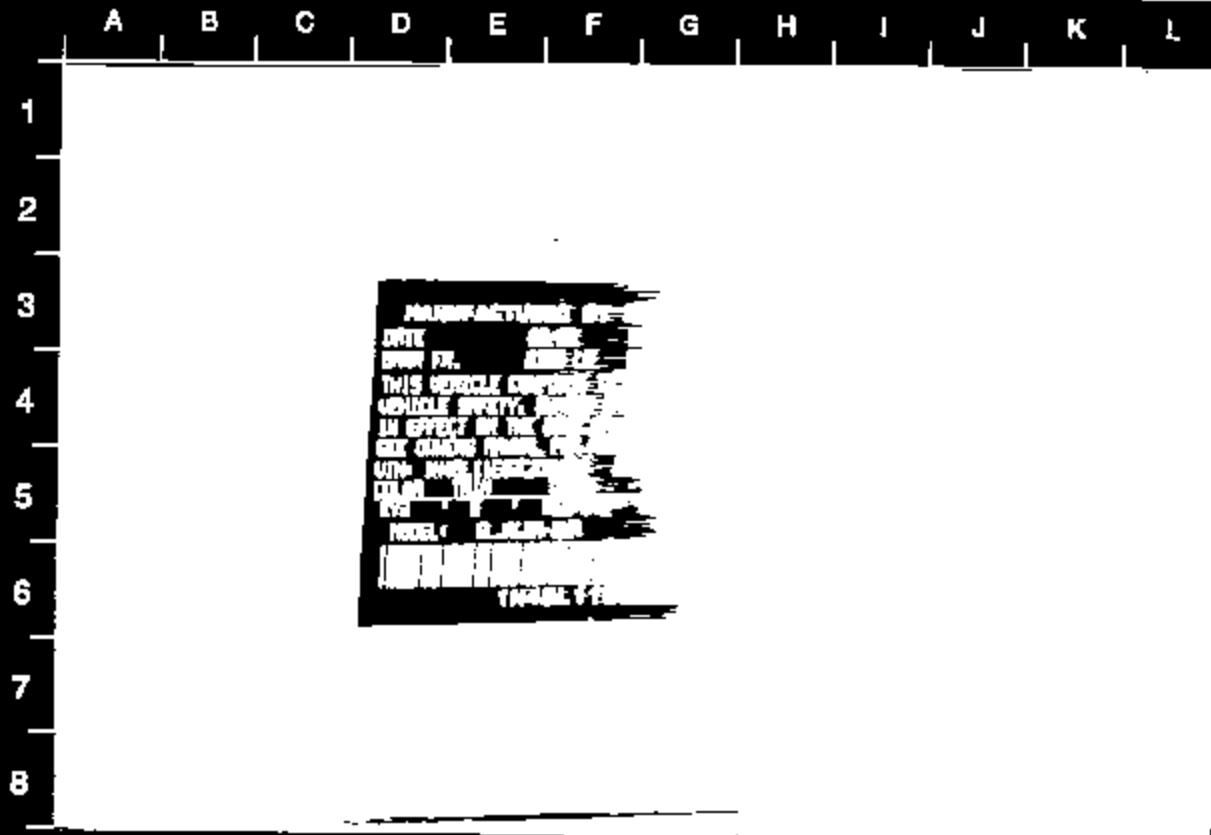


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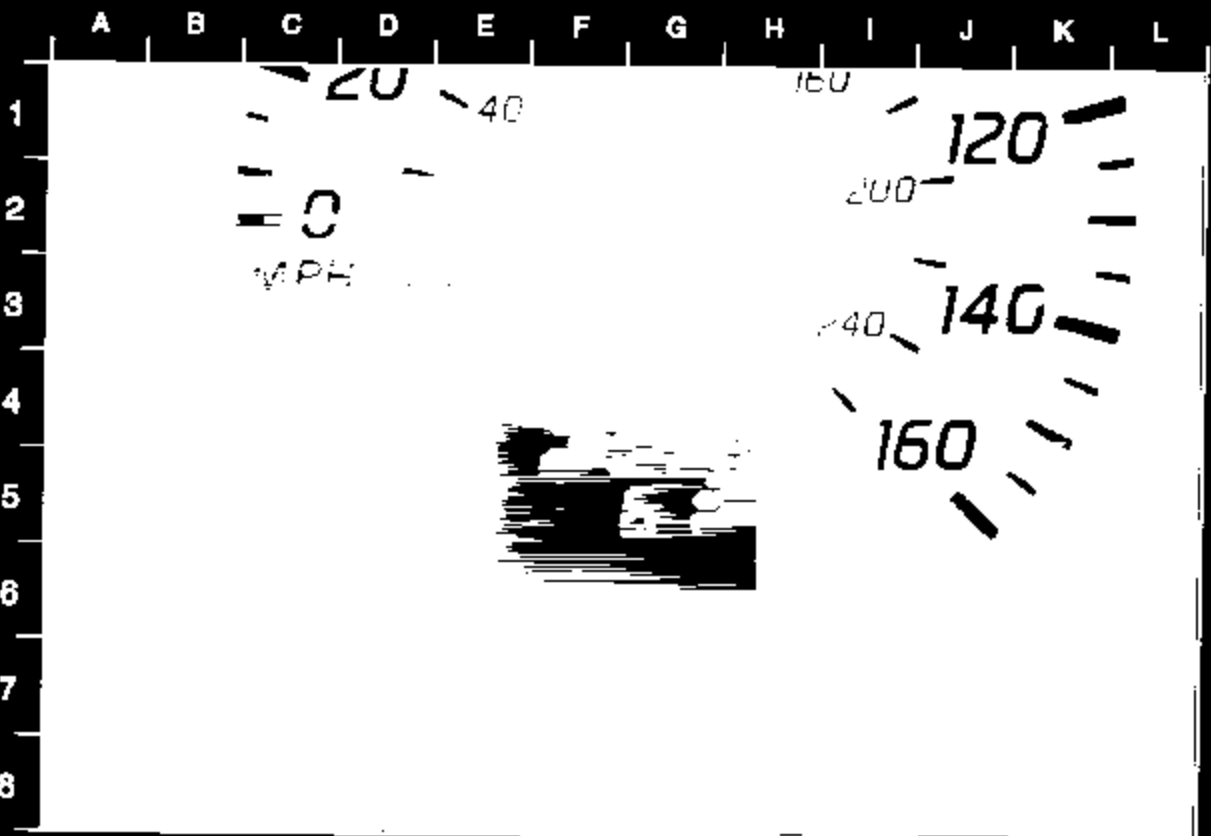


PHOTO 2.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL1E52C2 [REDACTED]

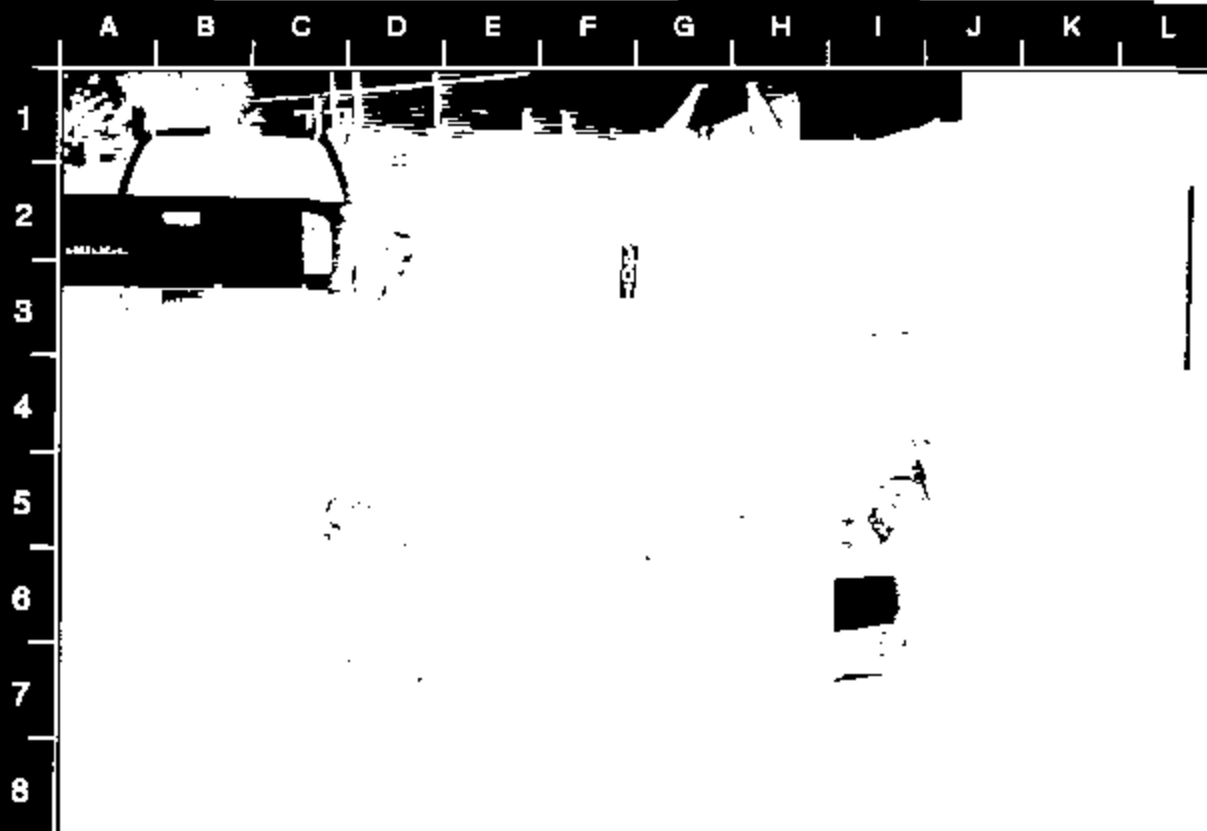


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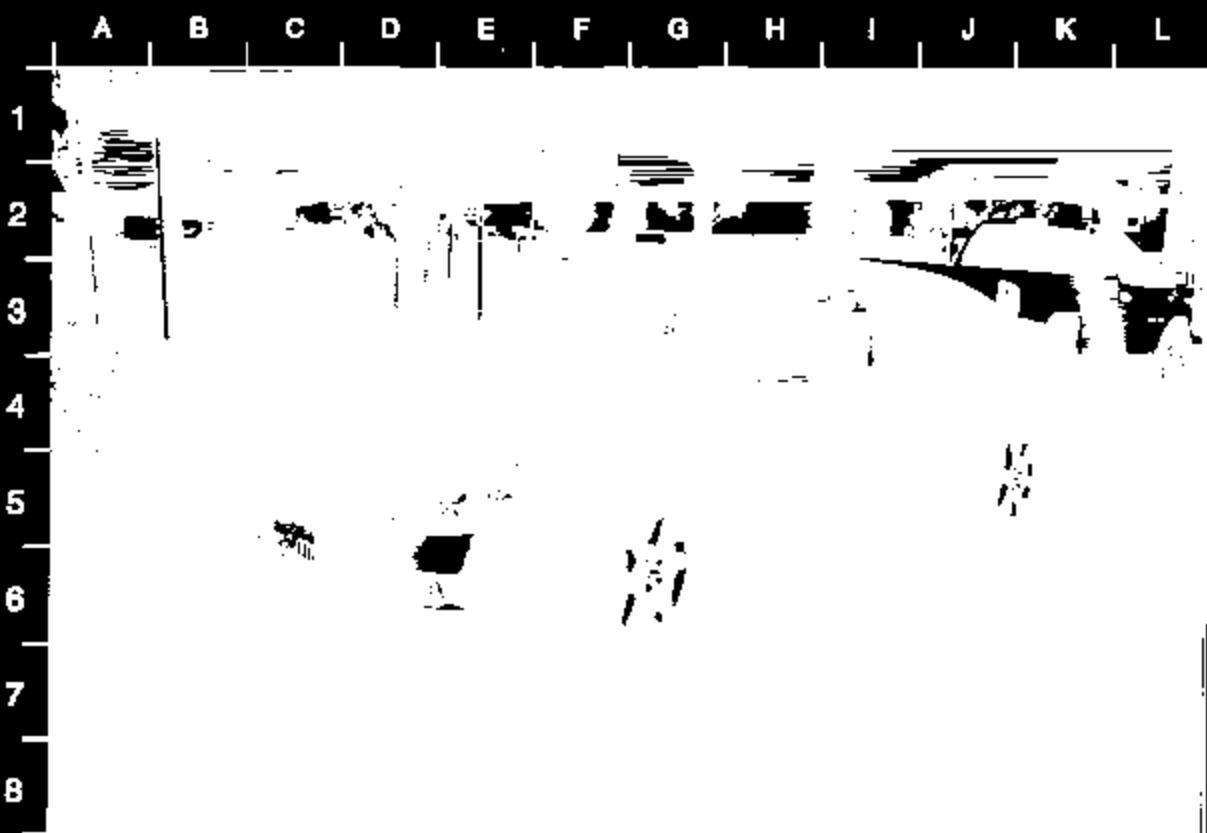


PHOTO 4.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

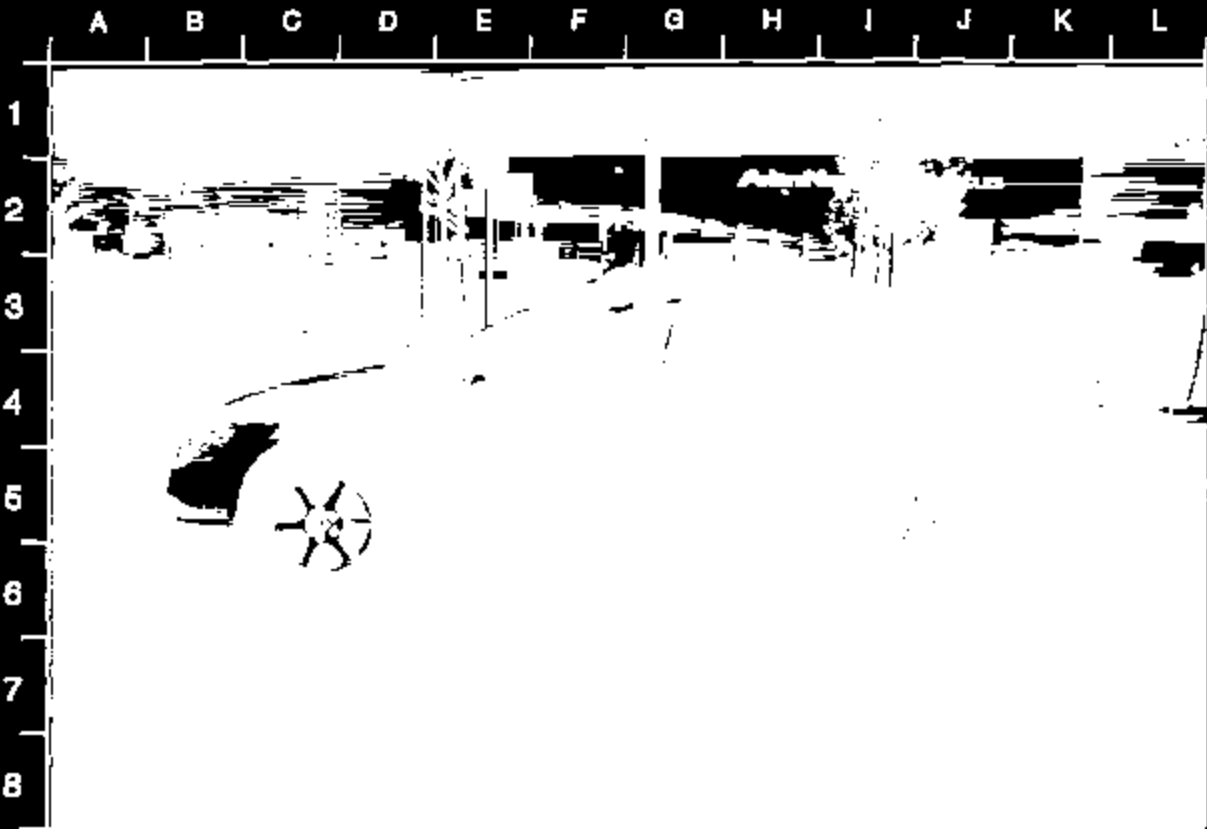


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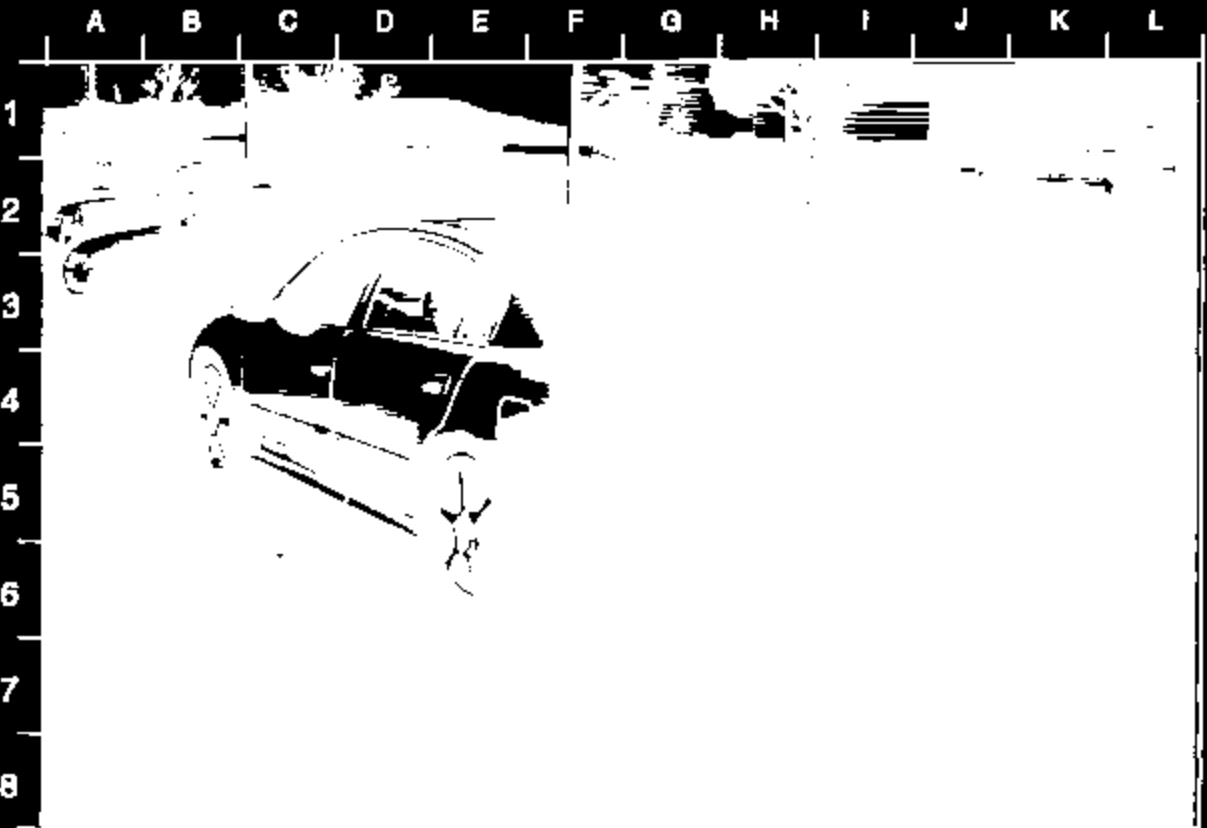


PHOTO 6.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2

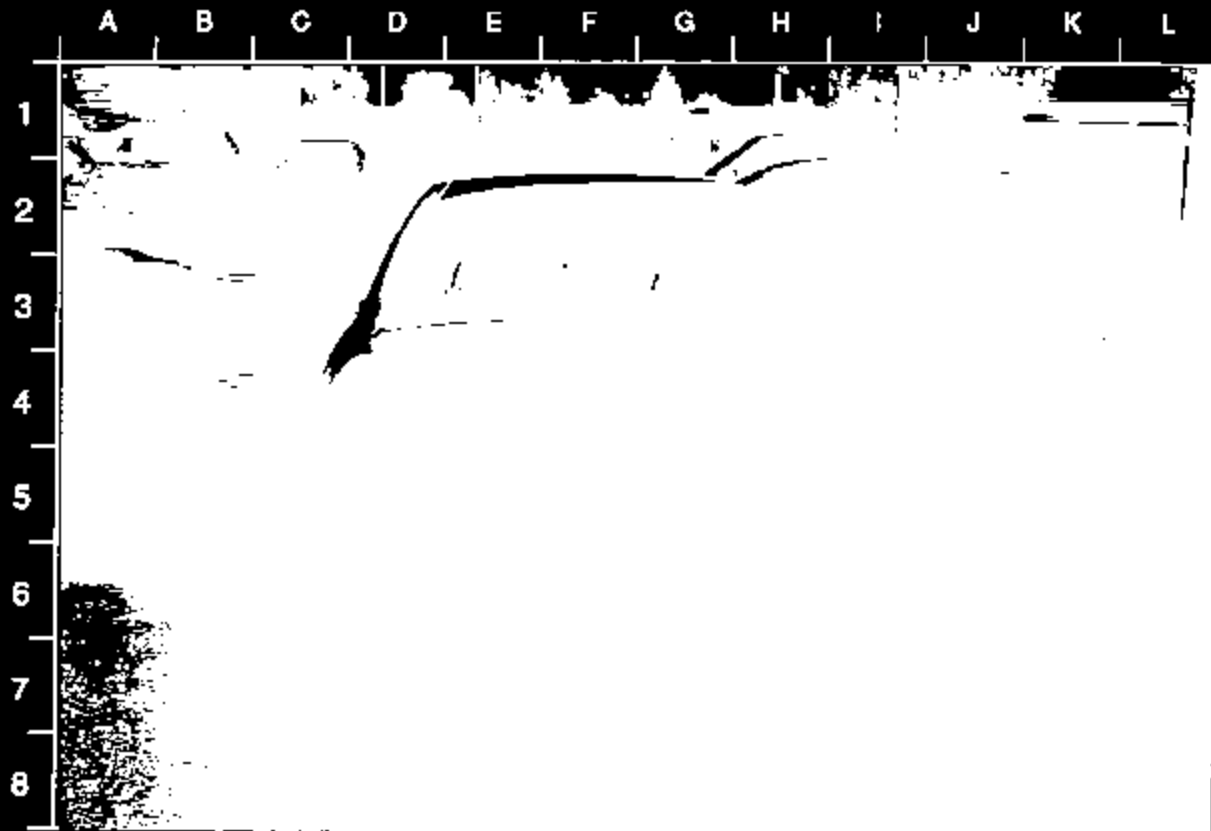


PHOTO 7.



PHOTO 8.

Incident Investigation Report

CAR #: 4305643
Claimant: [REDACTED]
VIN: 1N4BL11E02C [REDACTED]



PHOTO 9.

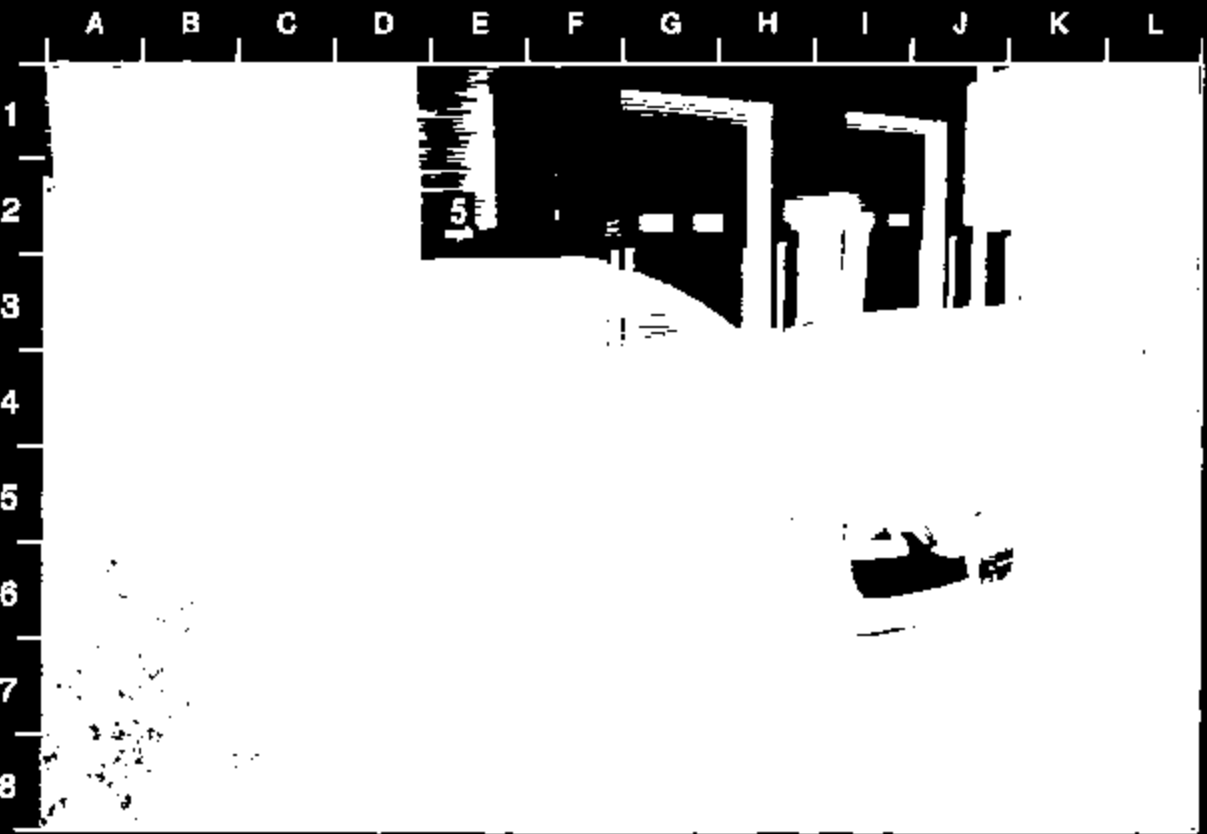


PHOTO 10.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

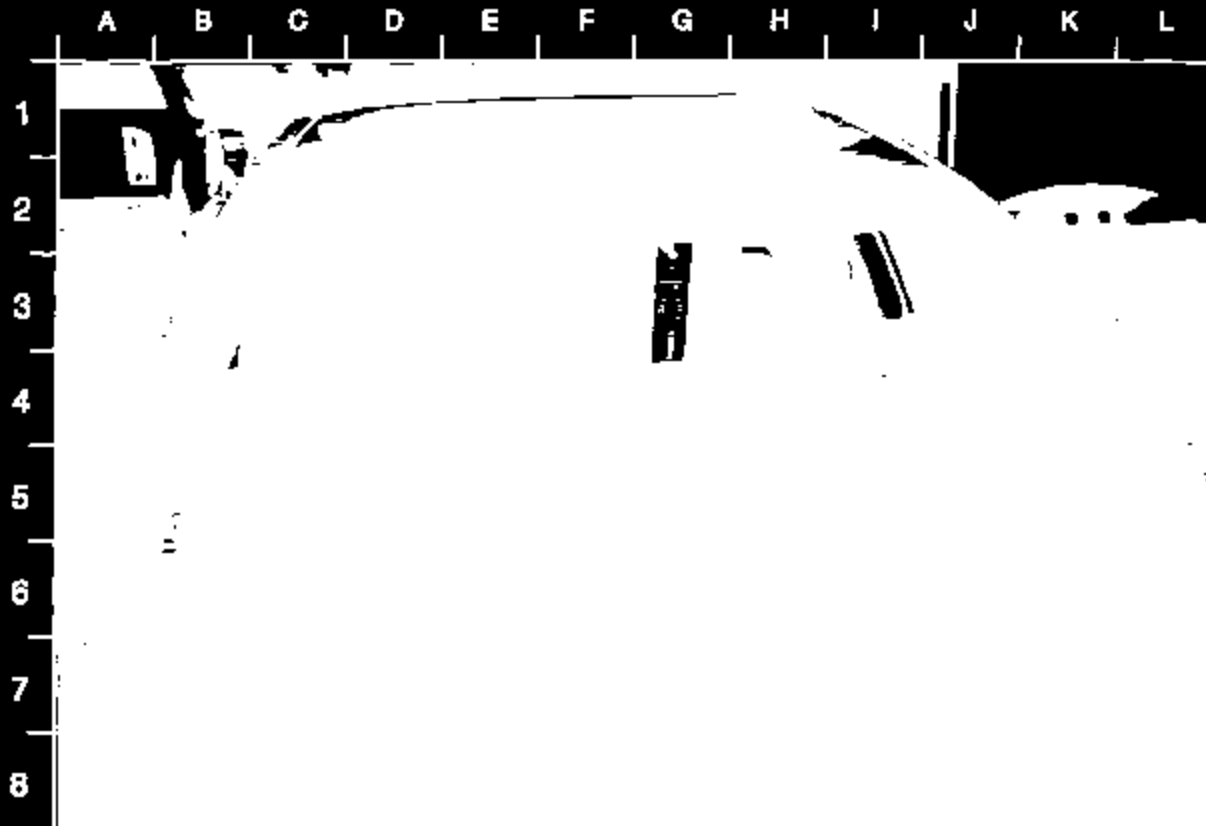


PHOTO 11.



PHOTO 12.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

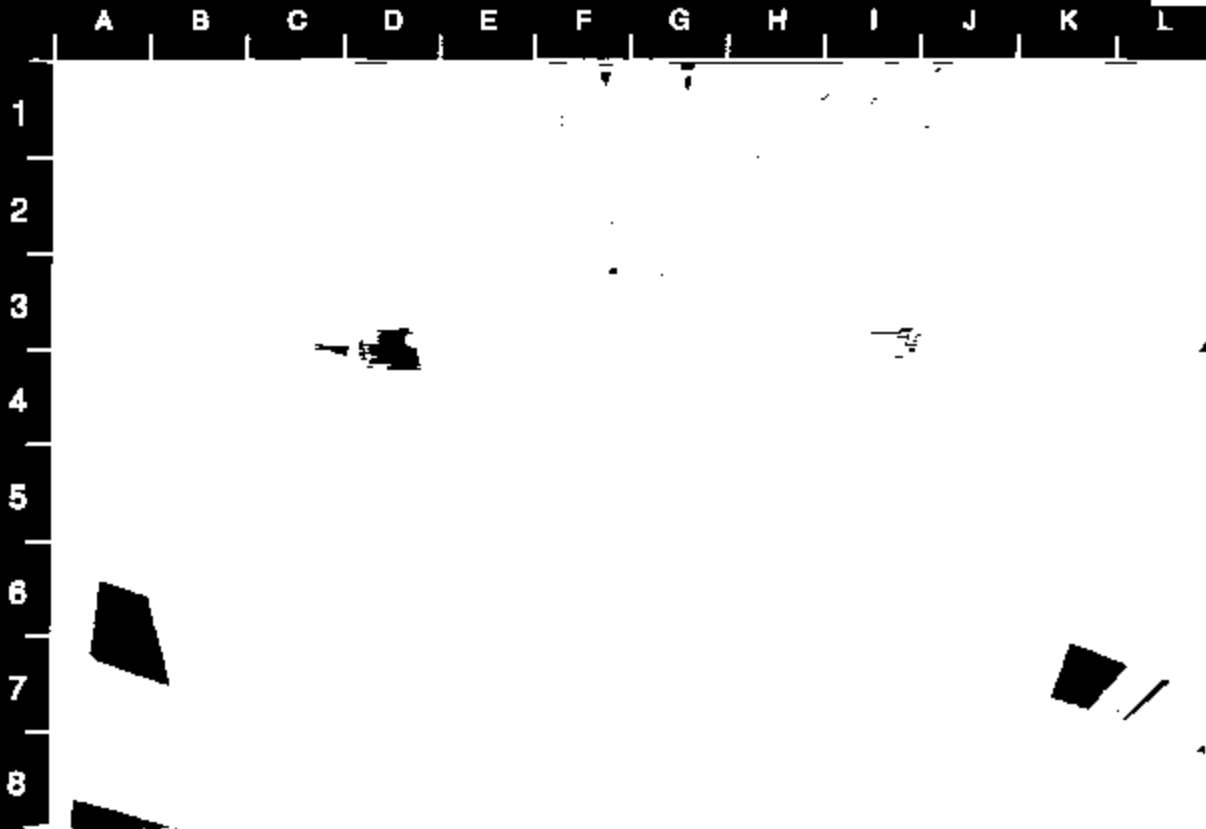


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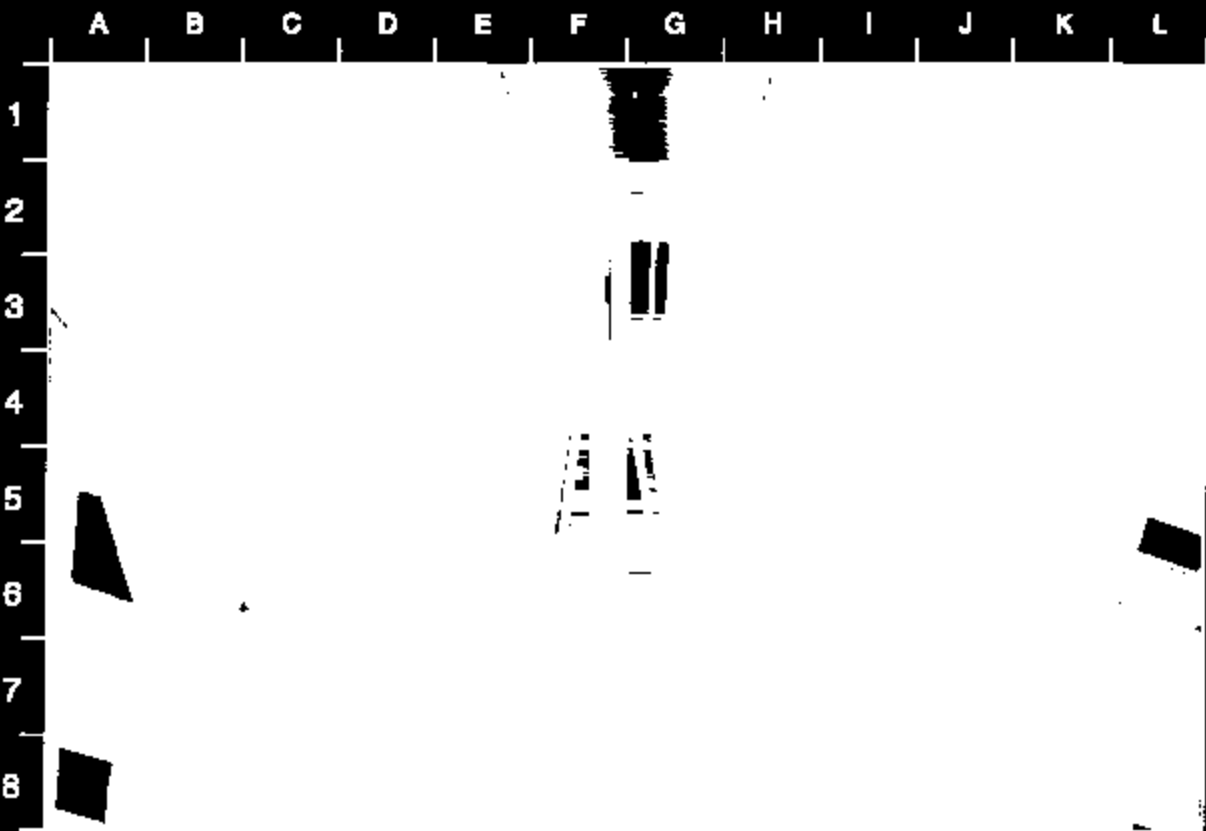


PHOTO 14.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

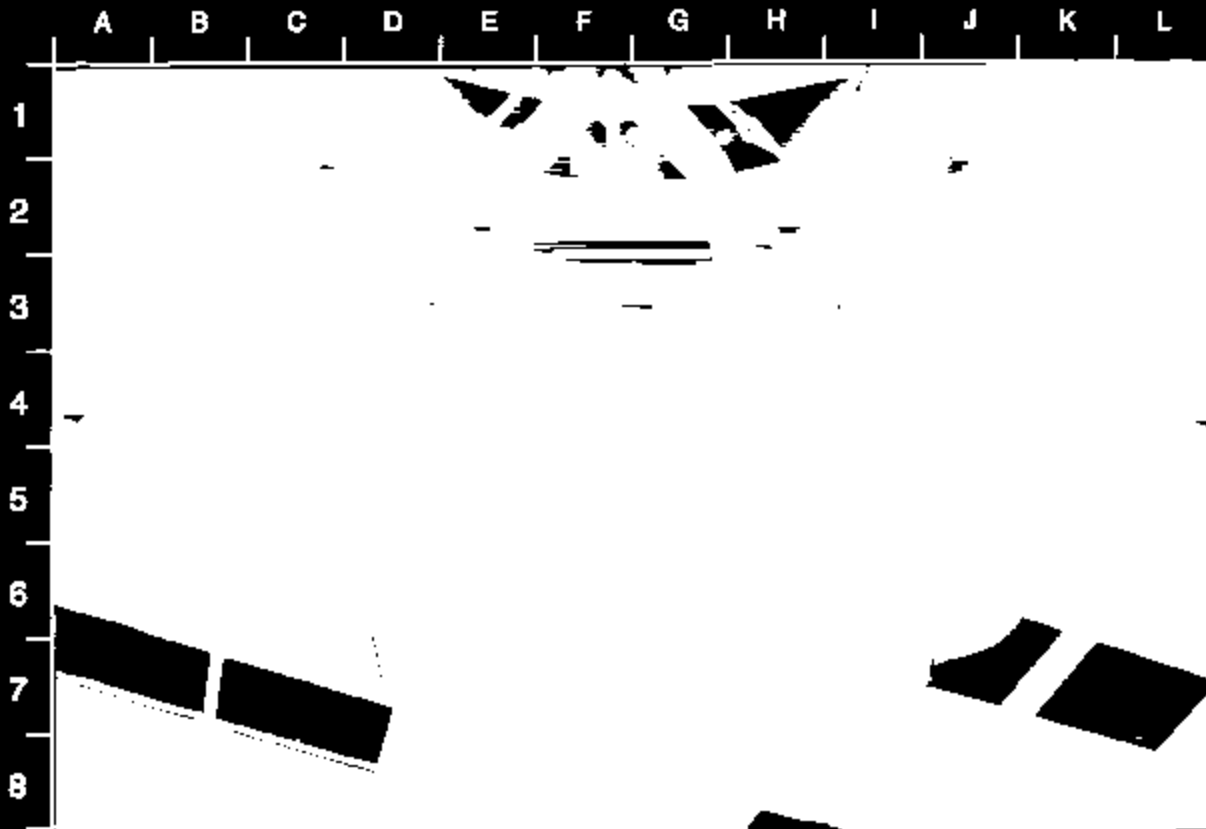


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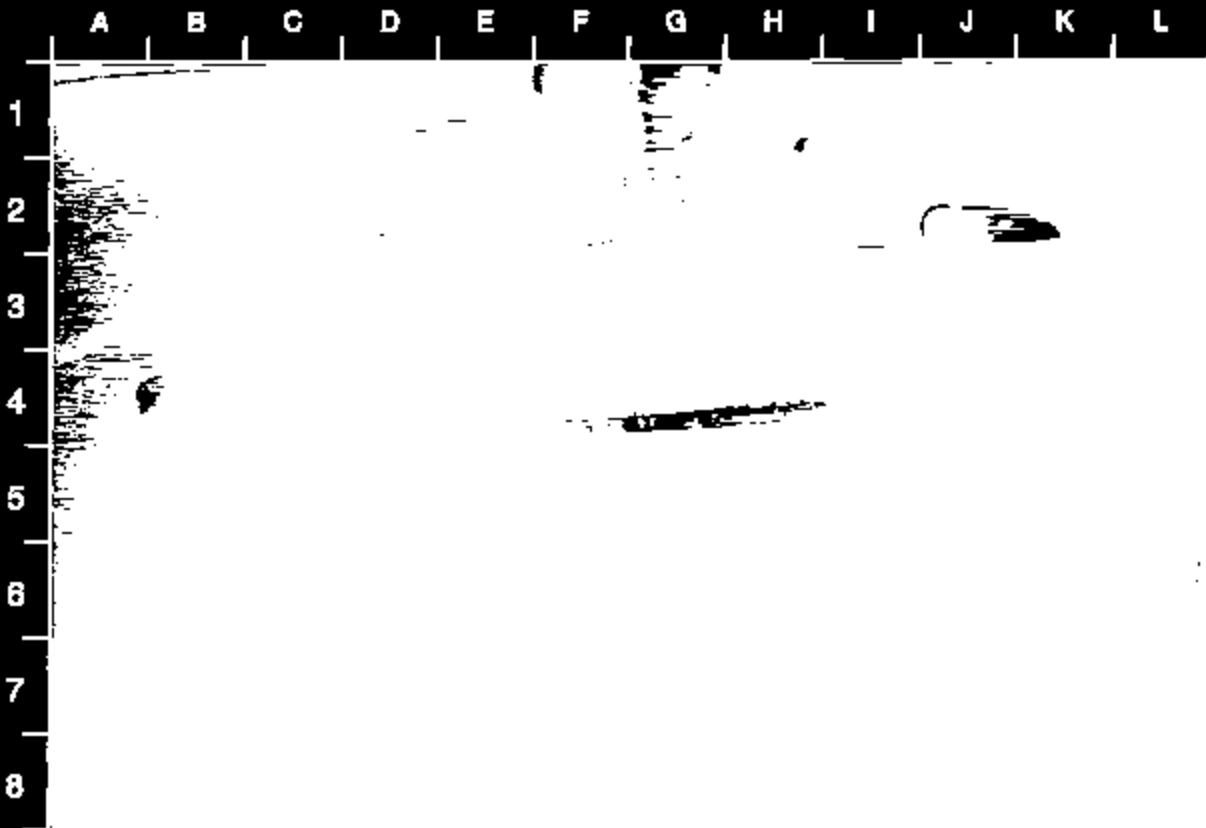


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Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: IN4BL1E02C2 [REDACTED]

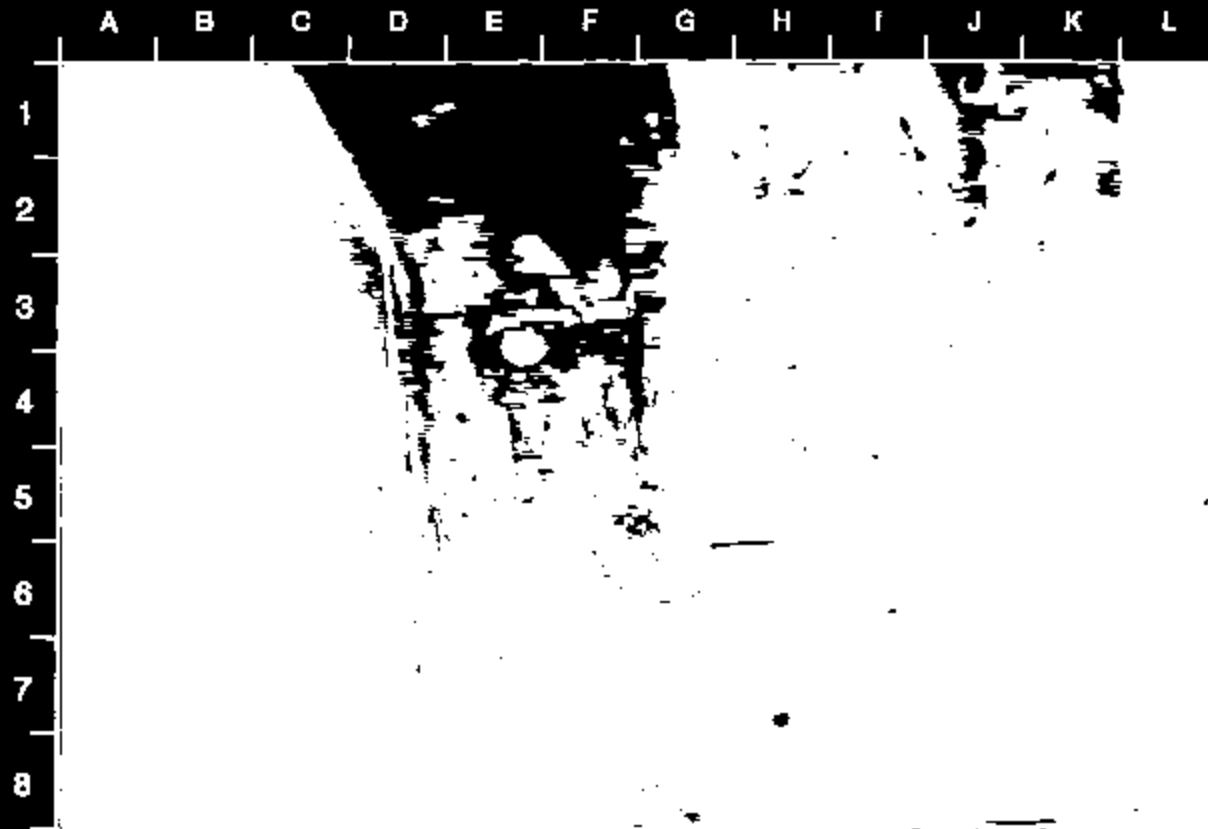


PHOTO 17.



PHOTO 18.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

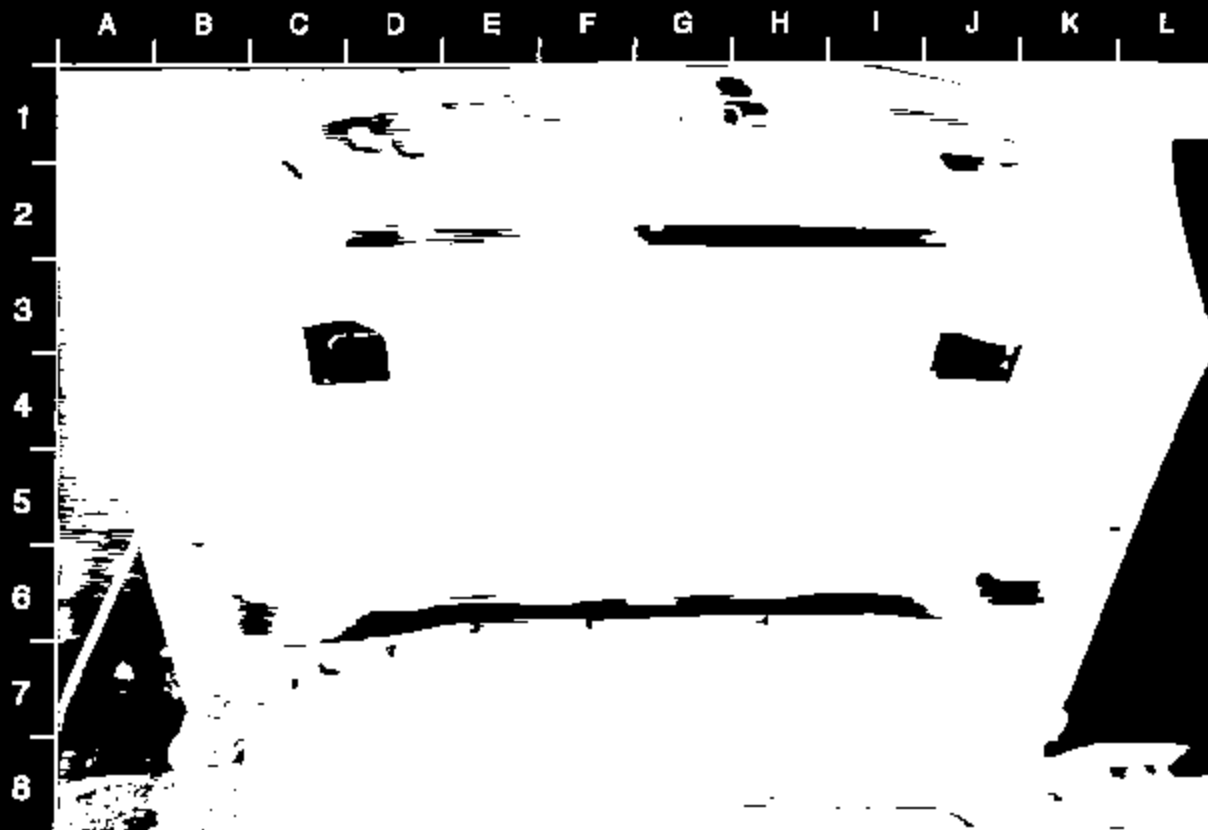


PHOTO 19.



PHOTO 20.

Incident Investigation Report

CAR #: 4305645

Claimant: [REDACTED]

VIN: 1N4BL11E02C7 [REDACTED]

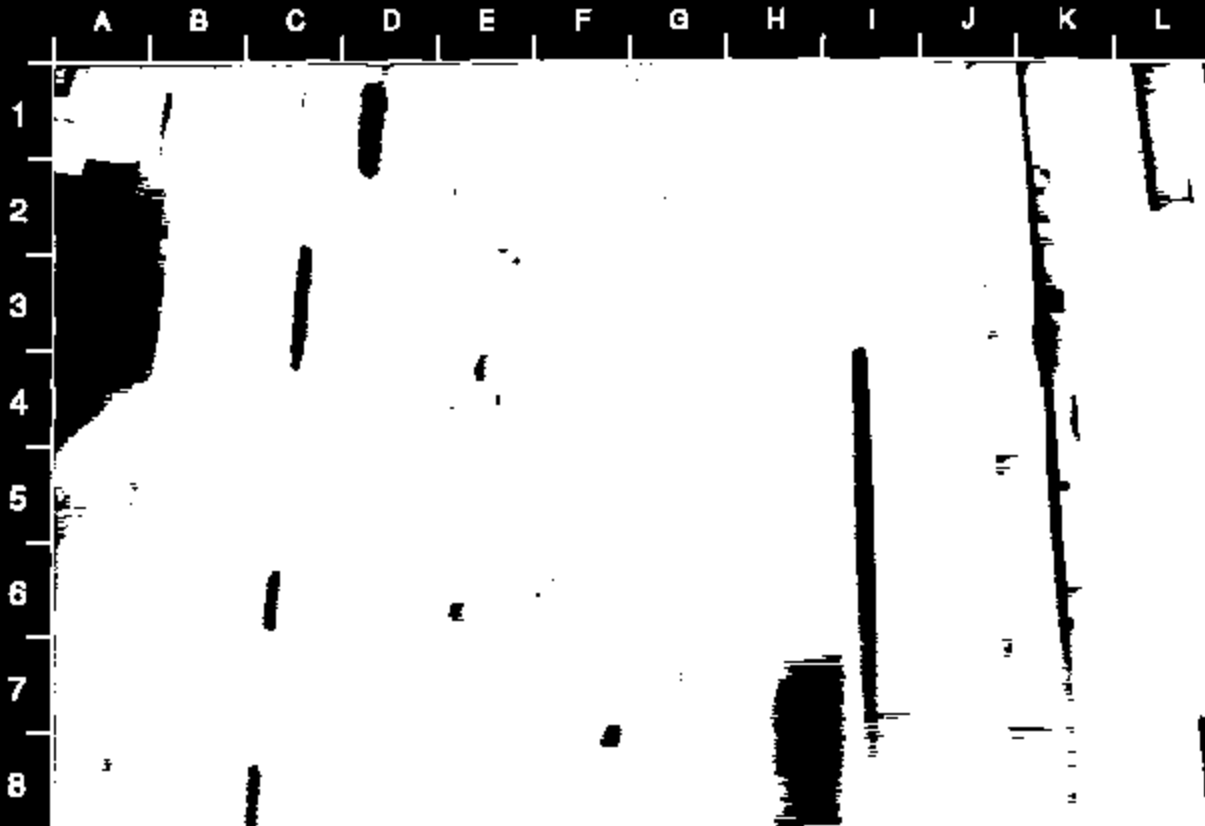


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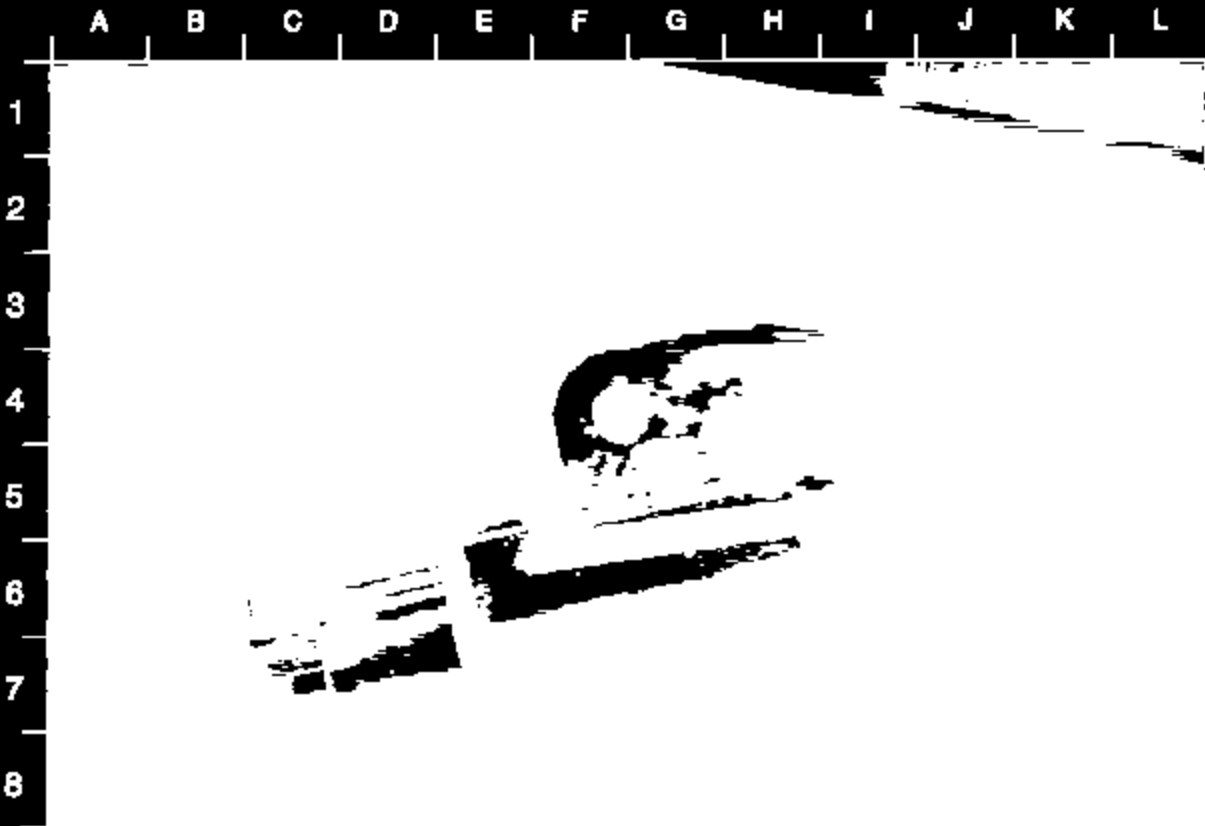


PHOTO 22.

Incident Investigation Report

CAR #: 4305643
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

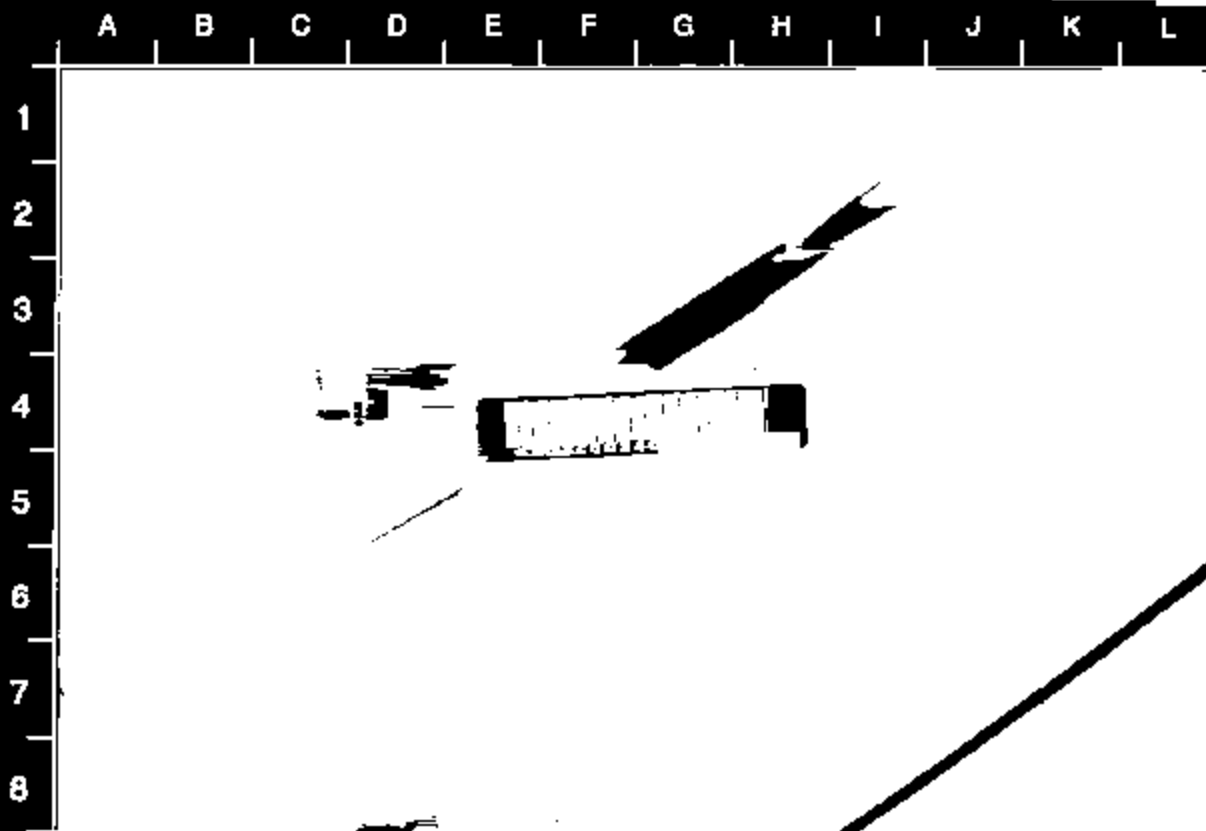


PHOTO 23.



PHOTO 24.

Incident Investigation Report

CAR #: 430
Claimant: JH
VIN: IN4

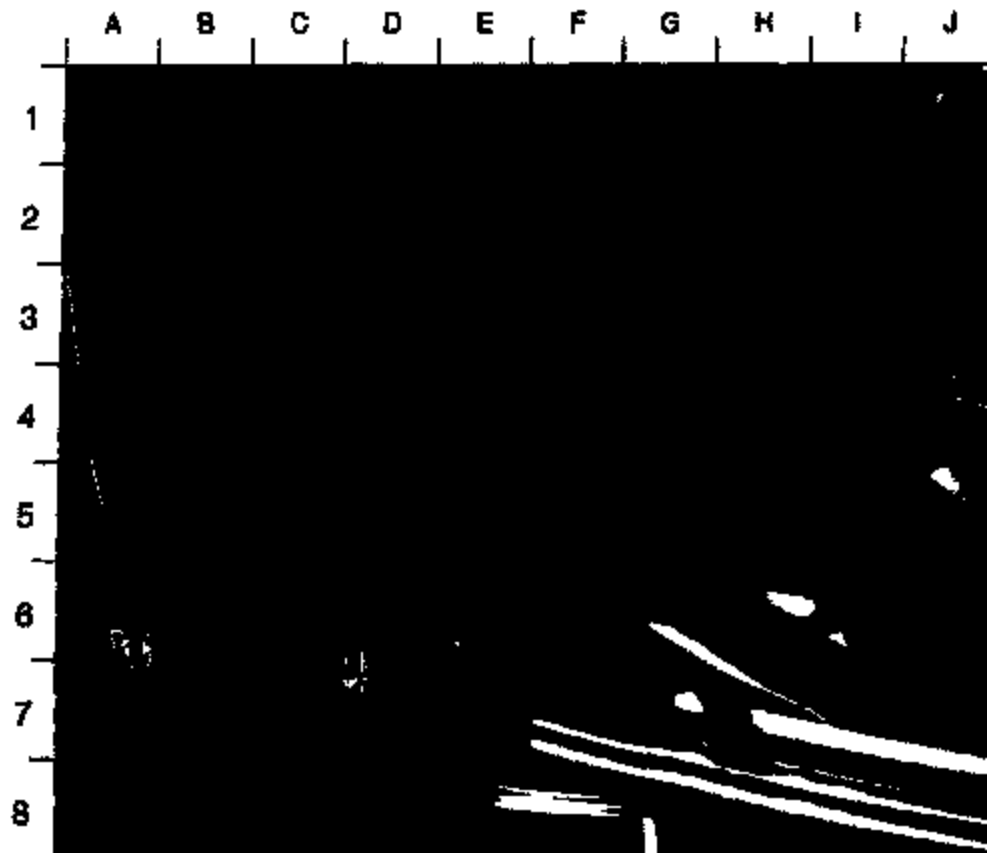


PHOTO 25.



Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

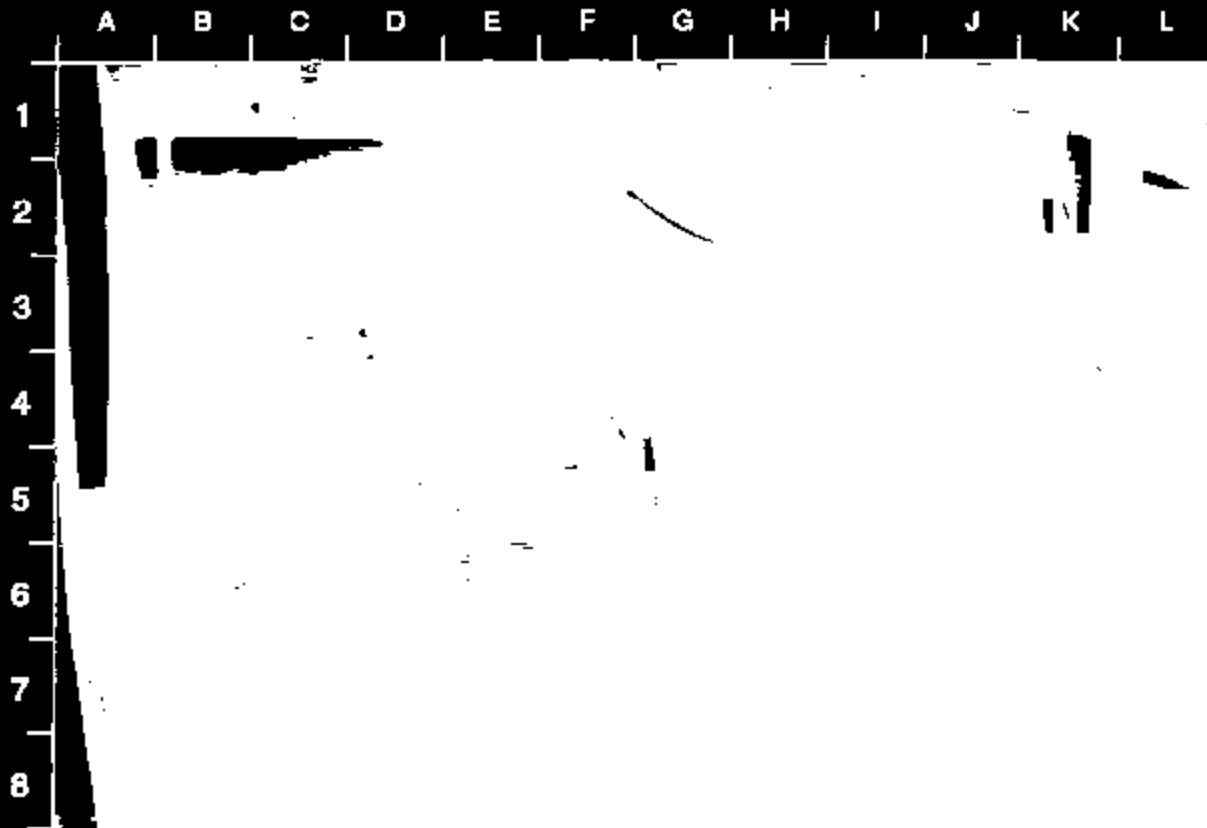


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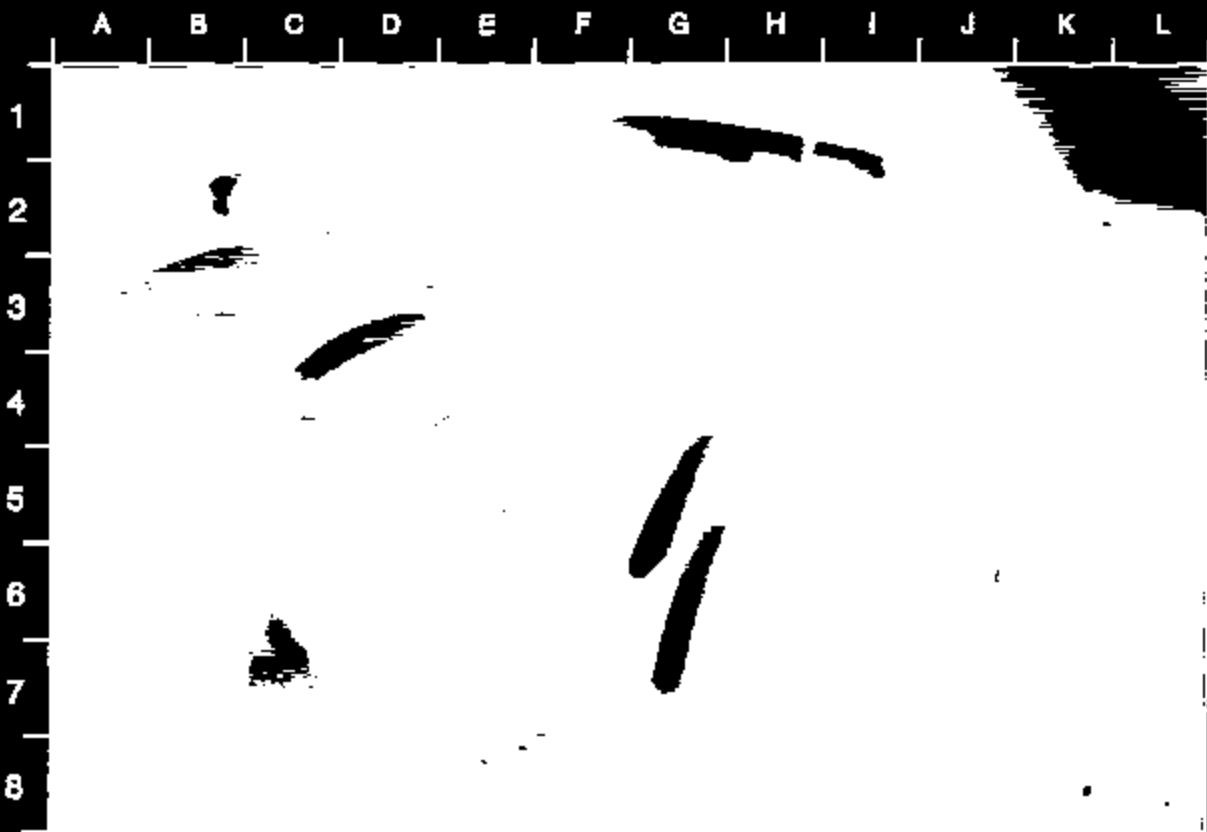


PHOTO 28.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]



PHOTO 29.

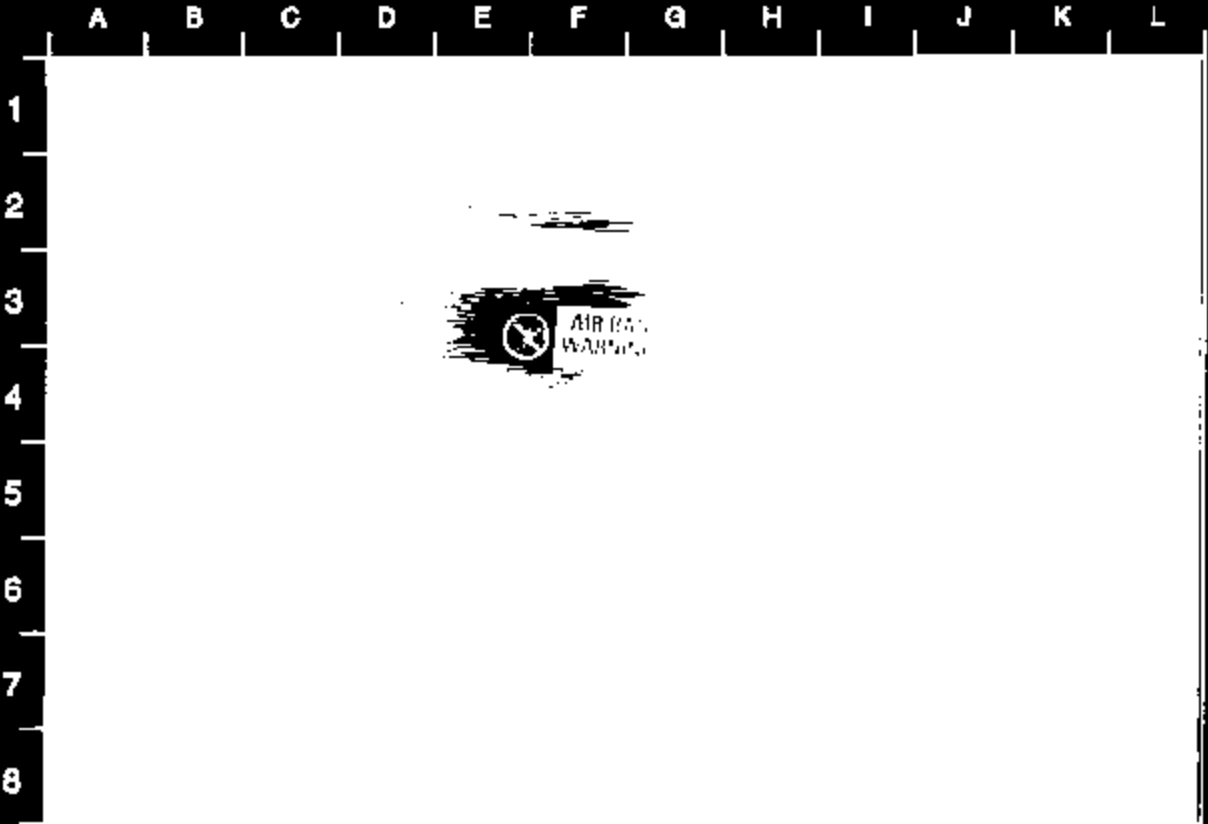


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Incident Investigation Report

CAR #: 4305645

Claimant: [REDACTED]

VIN: 1N4BL11E02C2 [REDACTED]

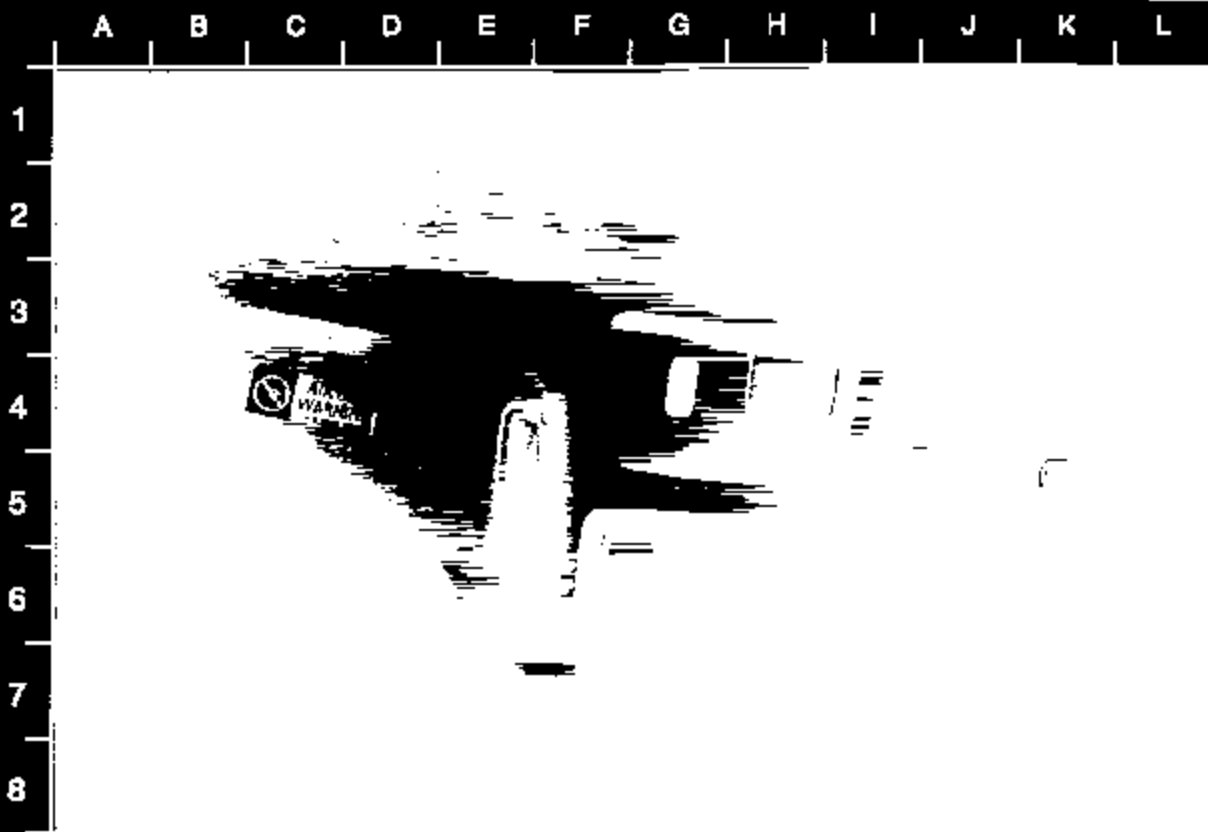


PHOTO 31.



PHOTO 32.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]



PHOTO 33.



PHOTO 34.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

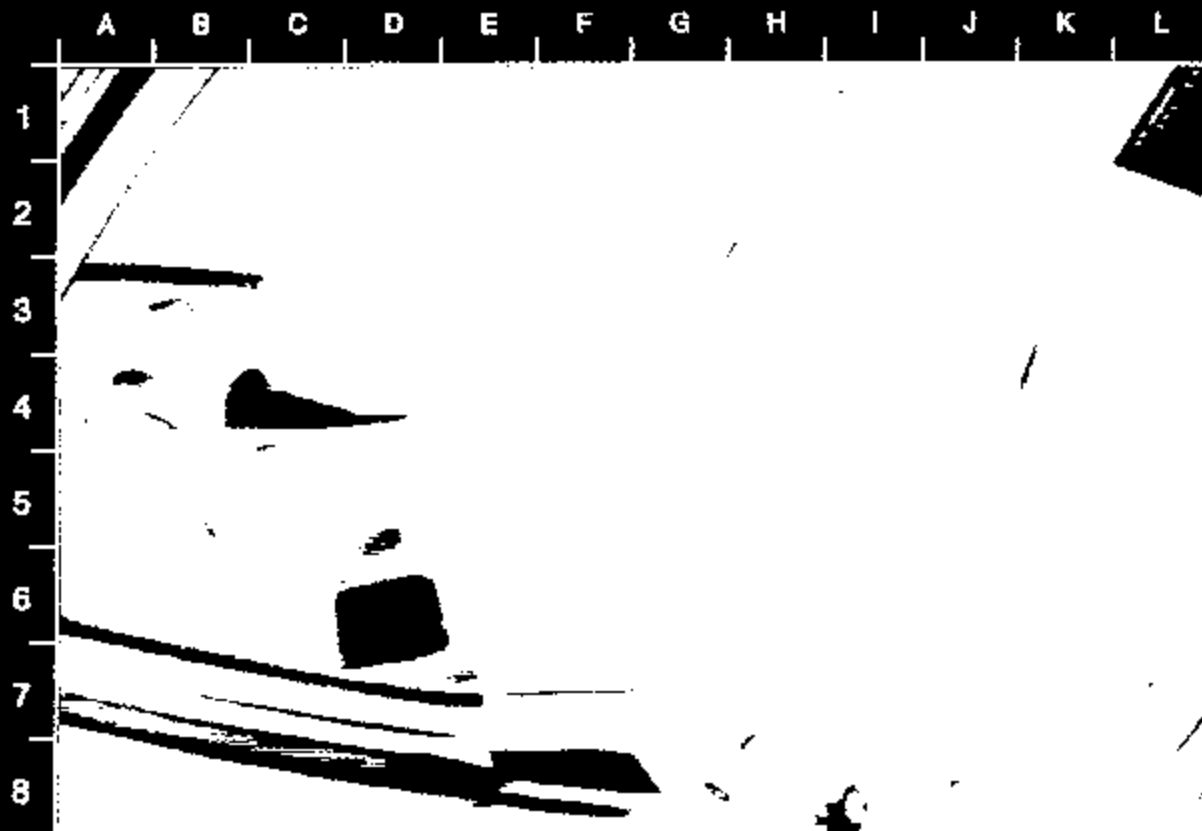


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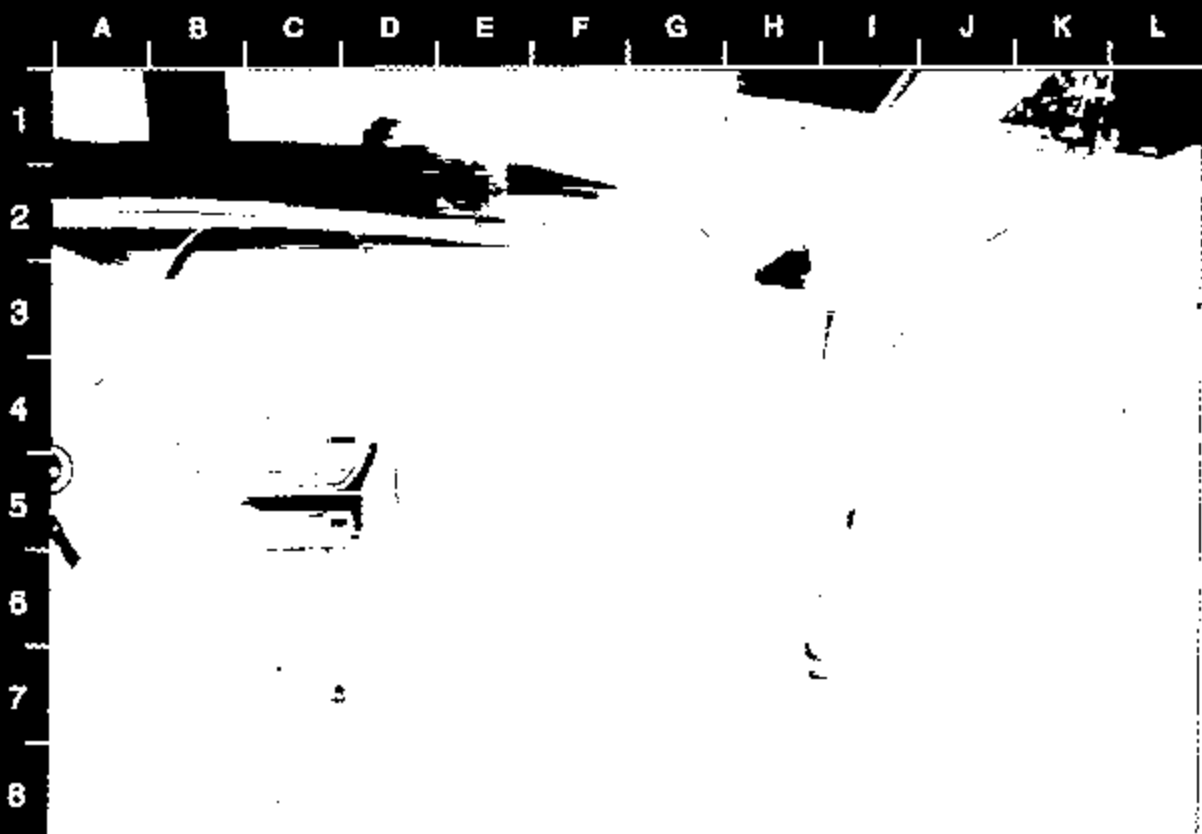


PHOTO 36.

Incident Investigation Report

CAR #: 4305645

Claimant: [REDACTED]

VIN: IN4BL11E02C2 [REDACTED]



PHOTO 37.

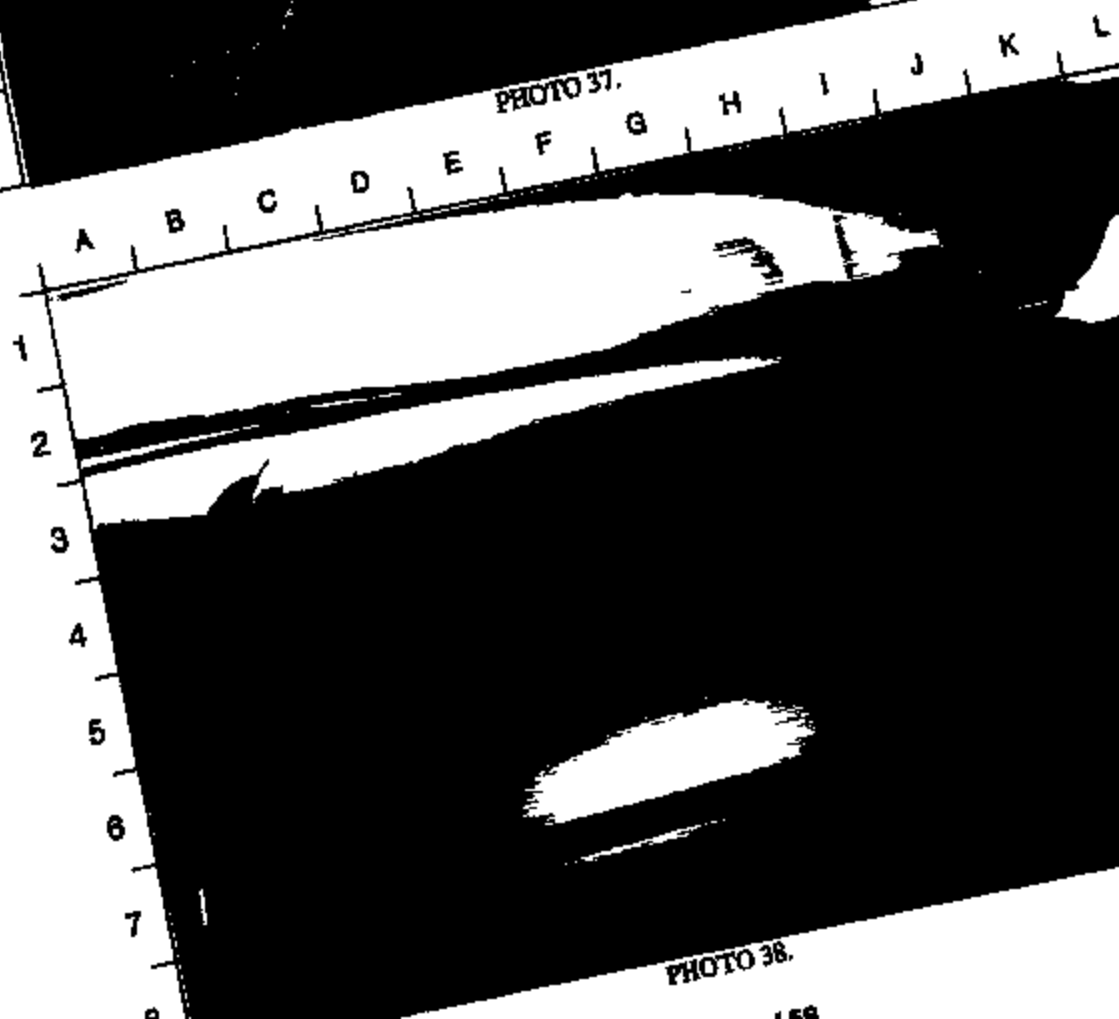


PHOTO 38.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

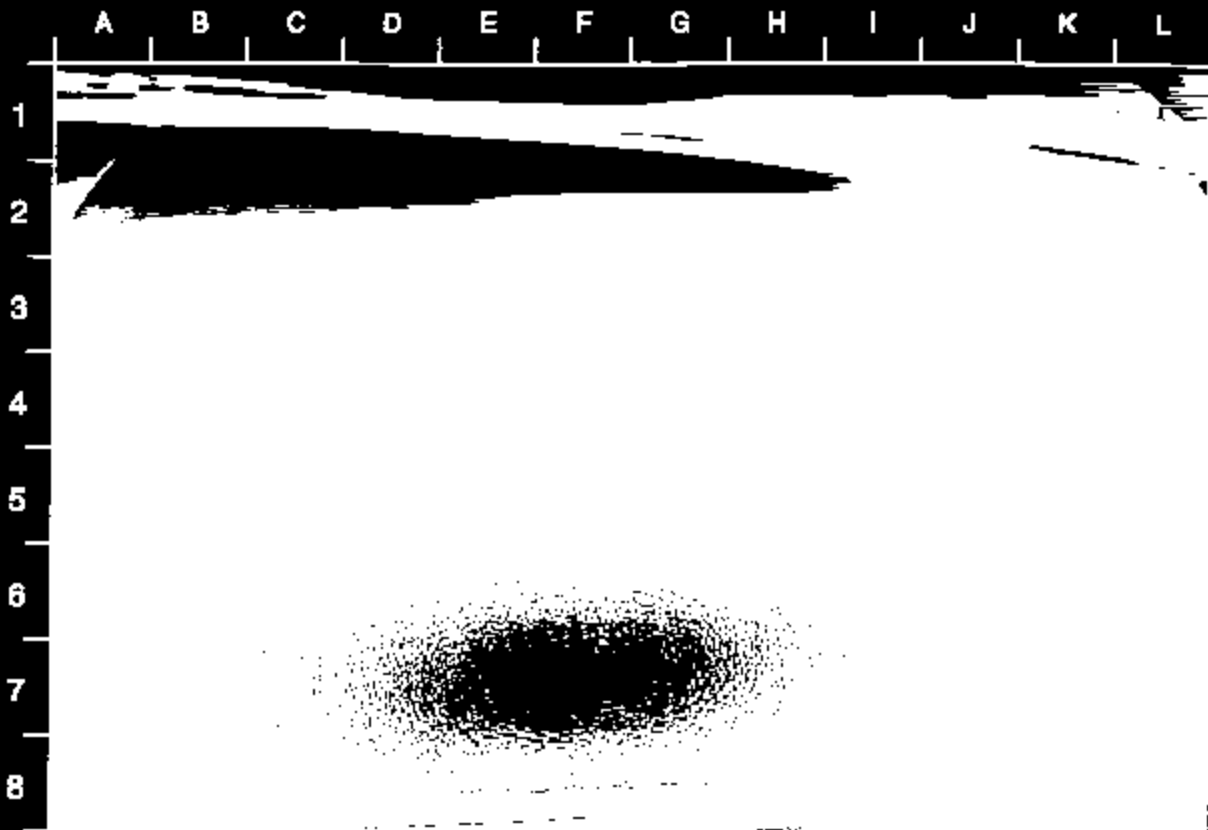


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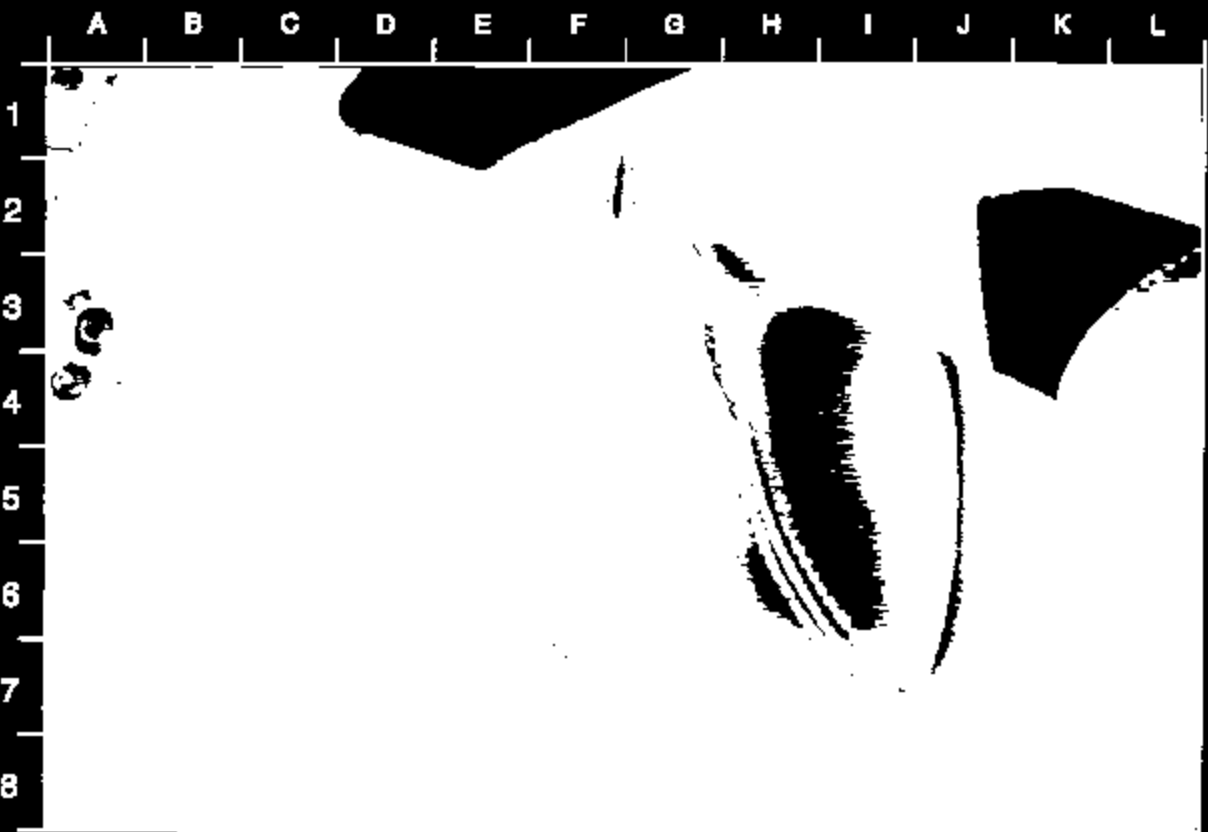


PHOTO 40.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL1E02C2 [REDACTED]



PHOTO 41.



PHOTO 42.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

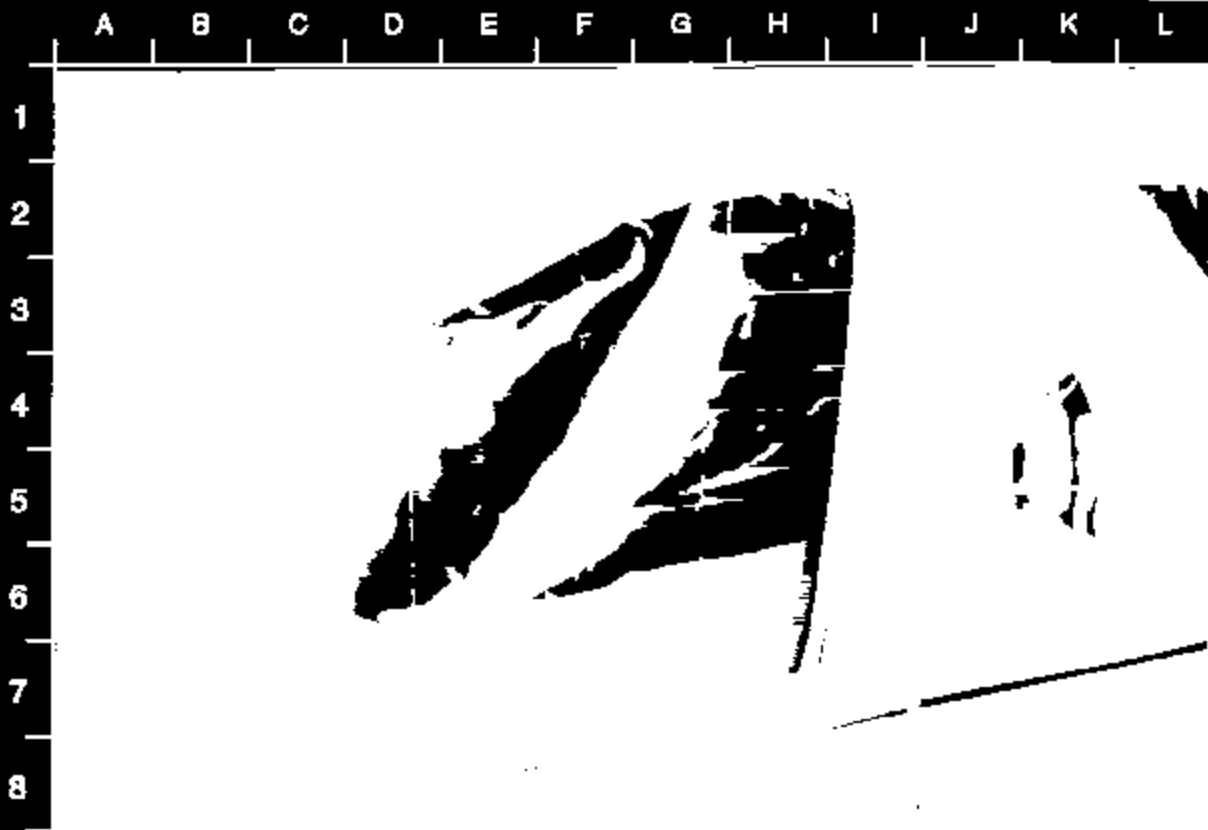


PHOTO 43.



PHOTO 44.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

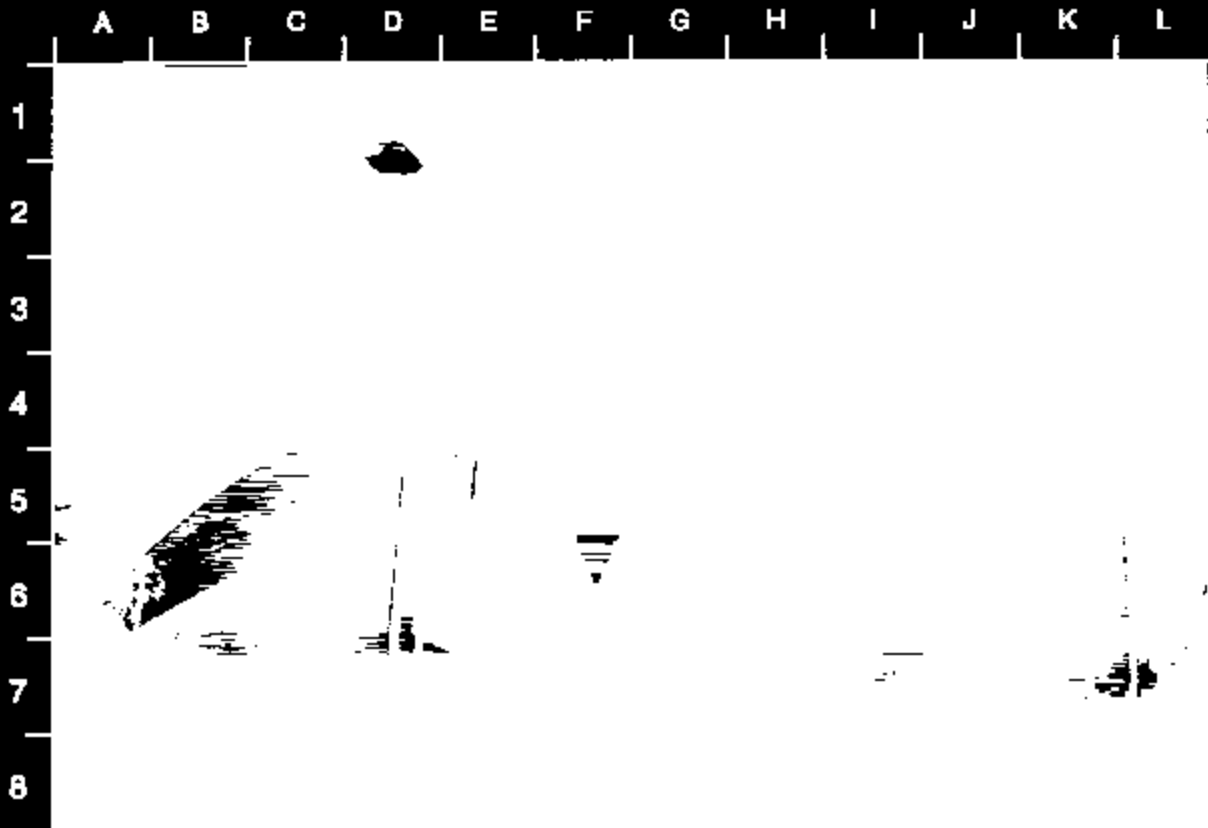


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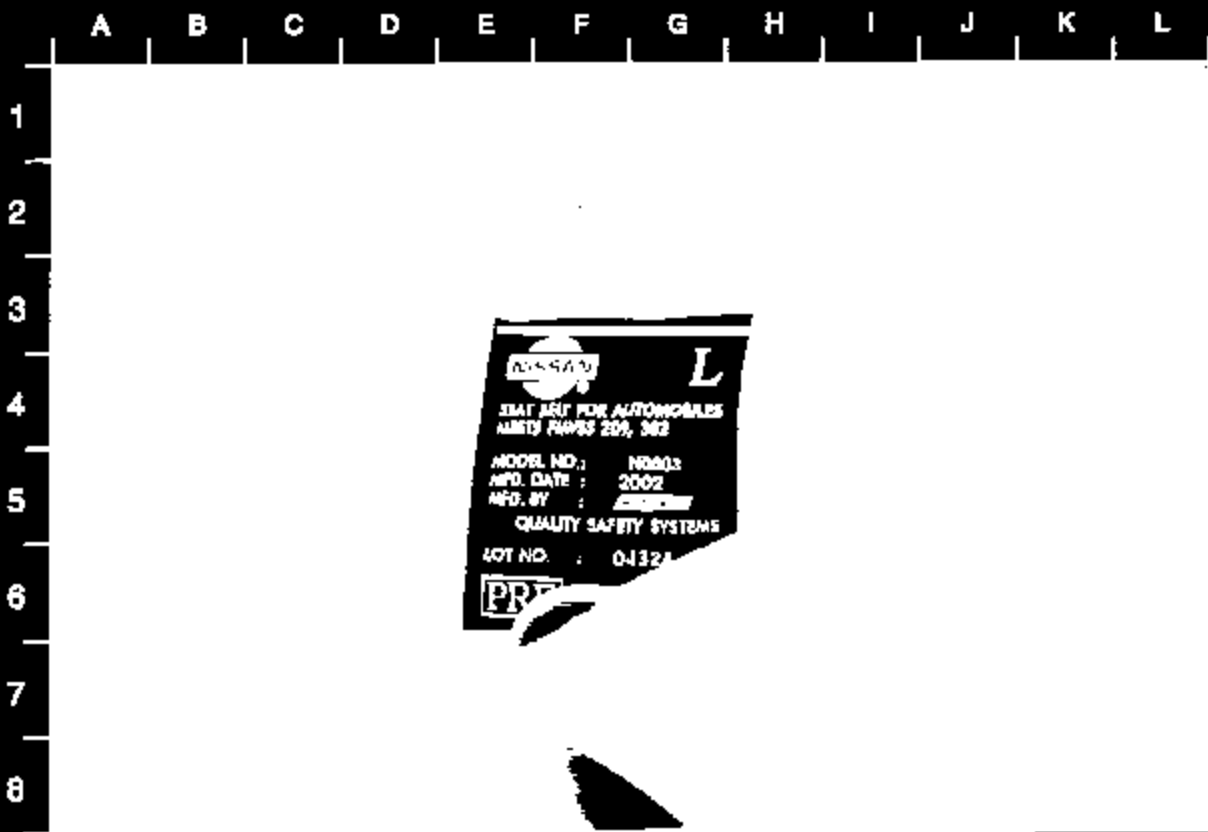


PHOTO 46.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: IN4BL11E02C2



PHOTO 47.

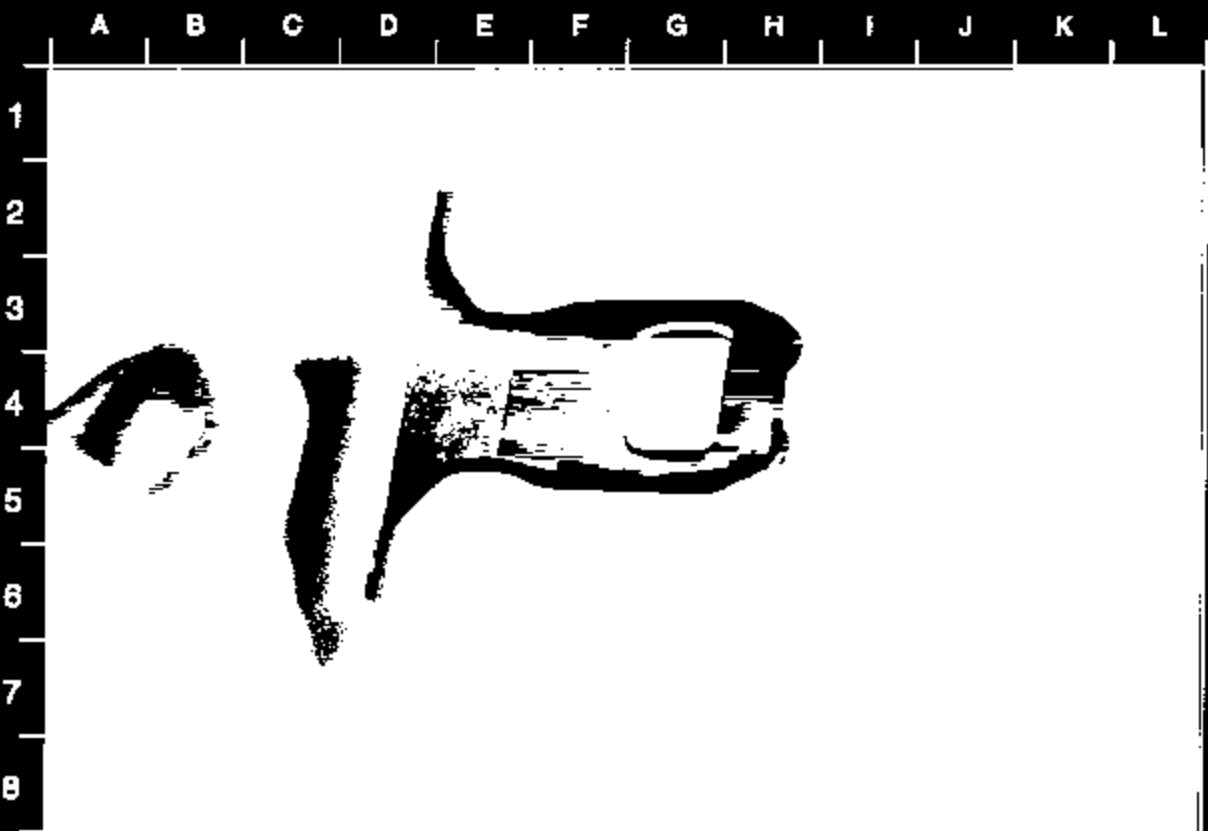


PHOTO 48.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL1E02C2 [REDACTED]



PHOTO 49.



PHOTO 50.

Incident Investigation Report

CAR #: 4305643
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]



PHOTO 51.

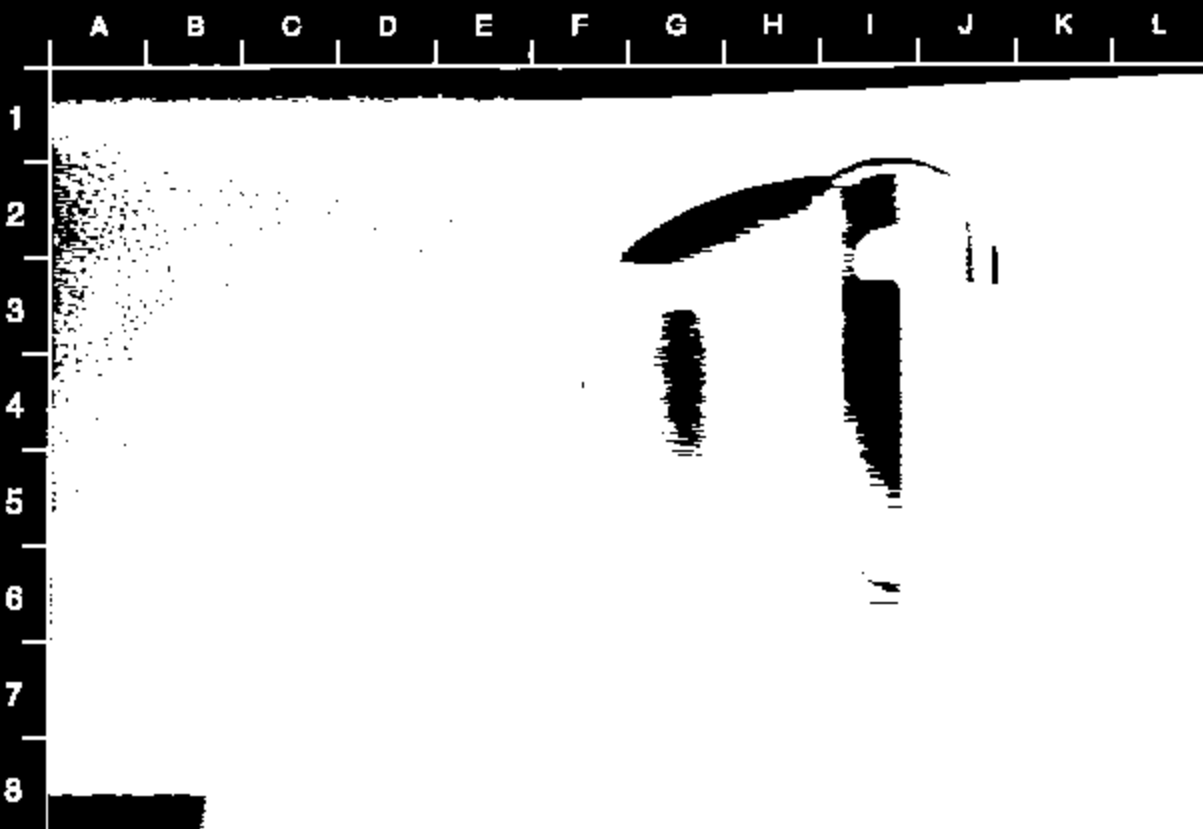


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Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL1E02C2 [REDACTED]



PHOTO 53.

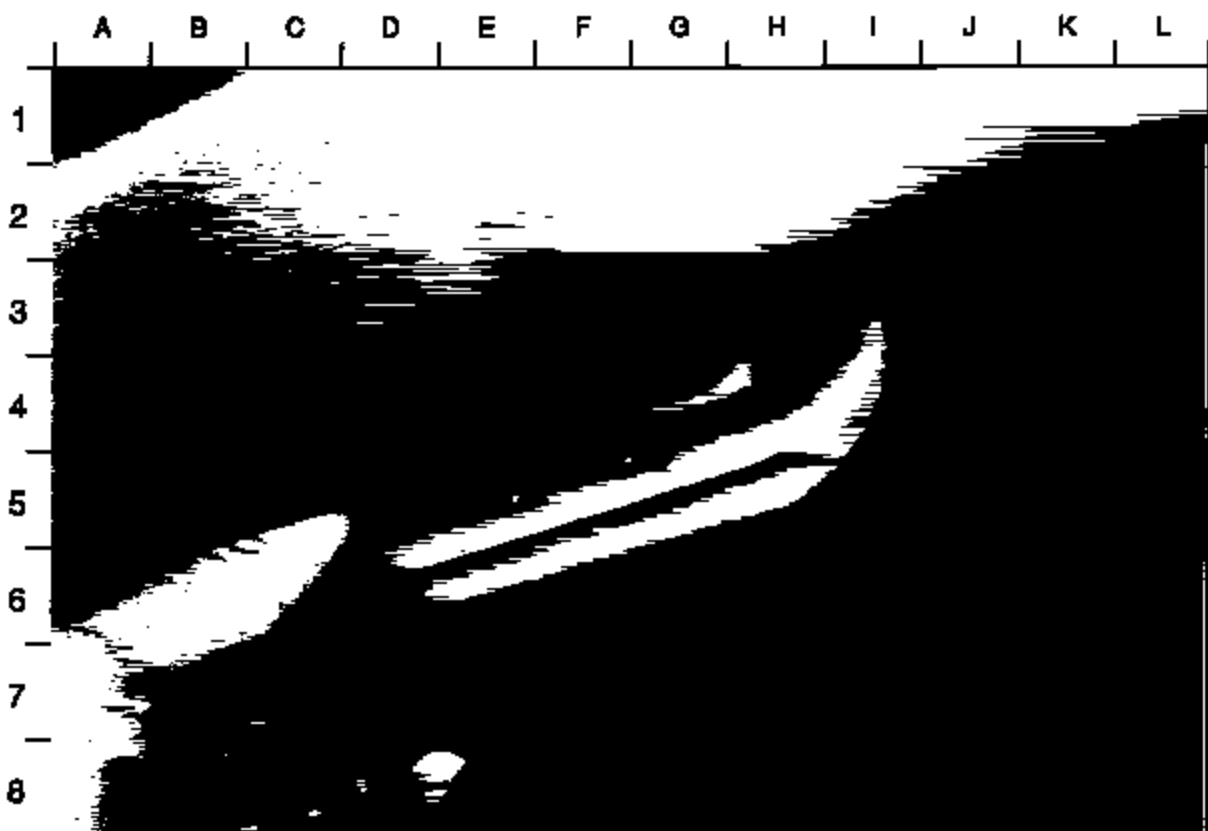


PHOTO 54.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]



PHOTO 55.

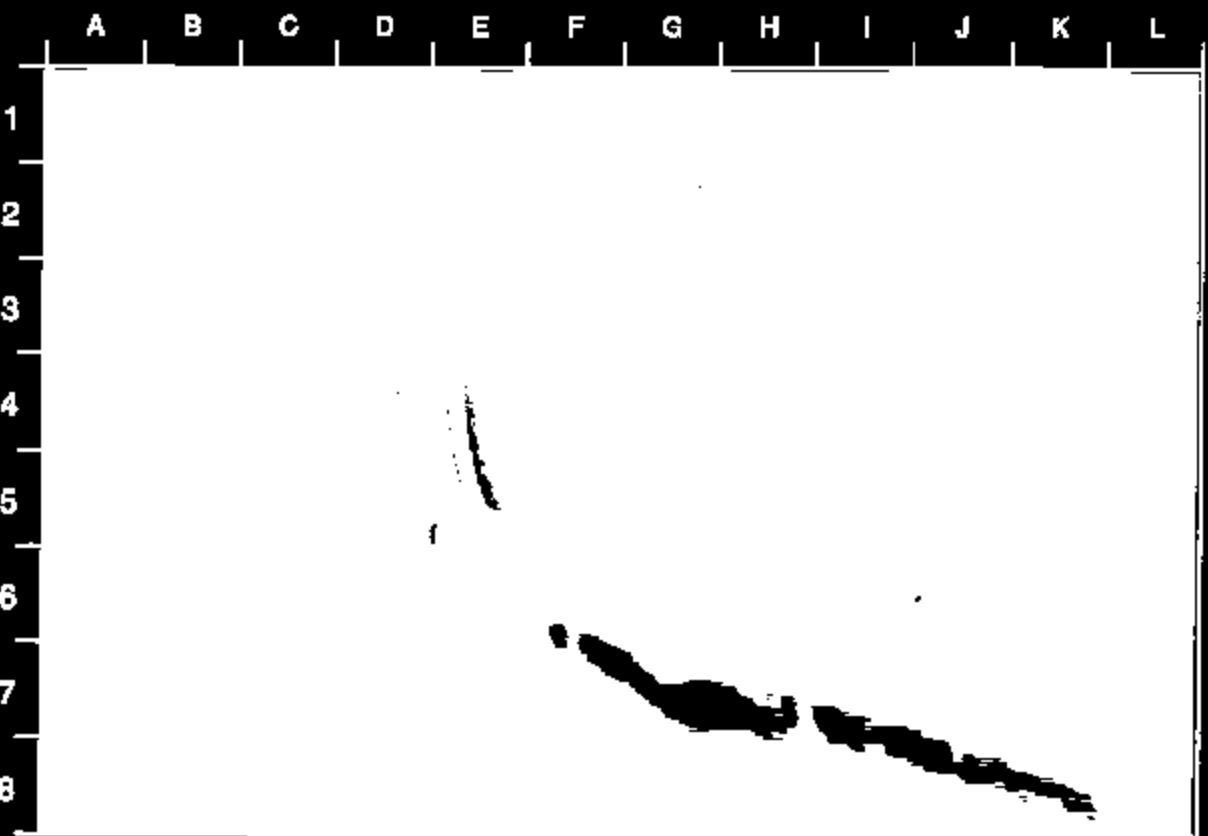


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Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

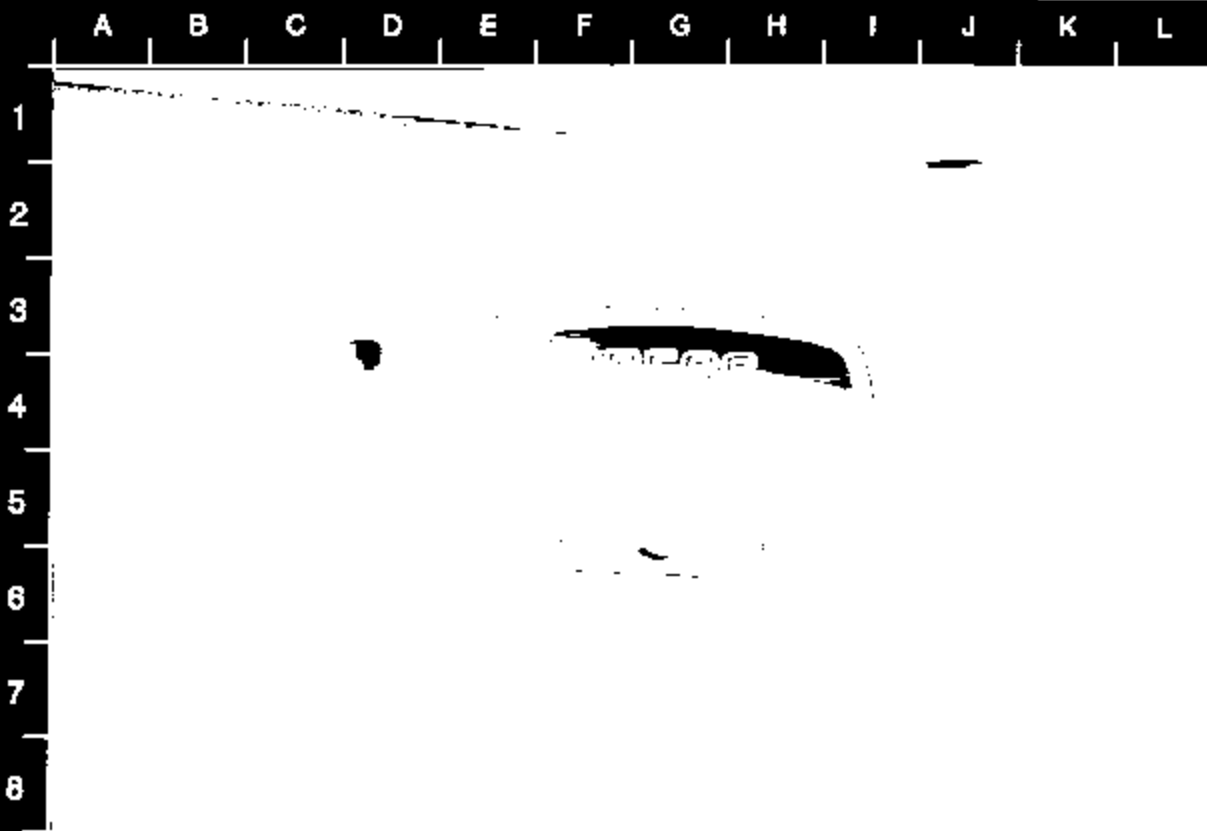


PHOTO 57.



PHOTO 58.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL1E02C2 [REDACTED]

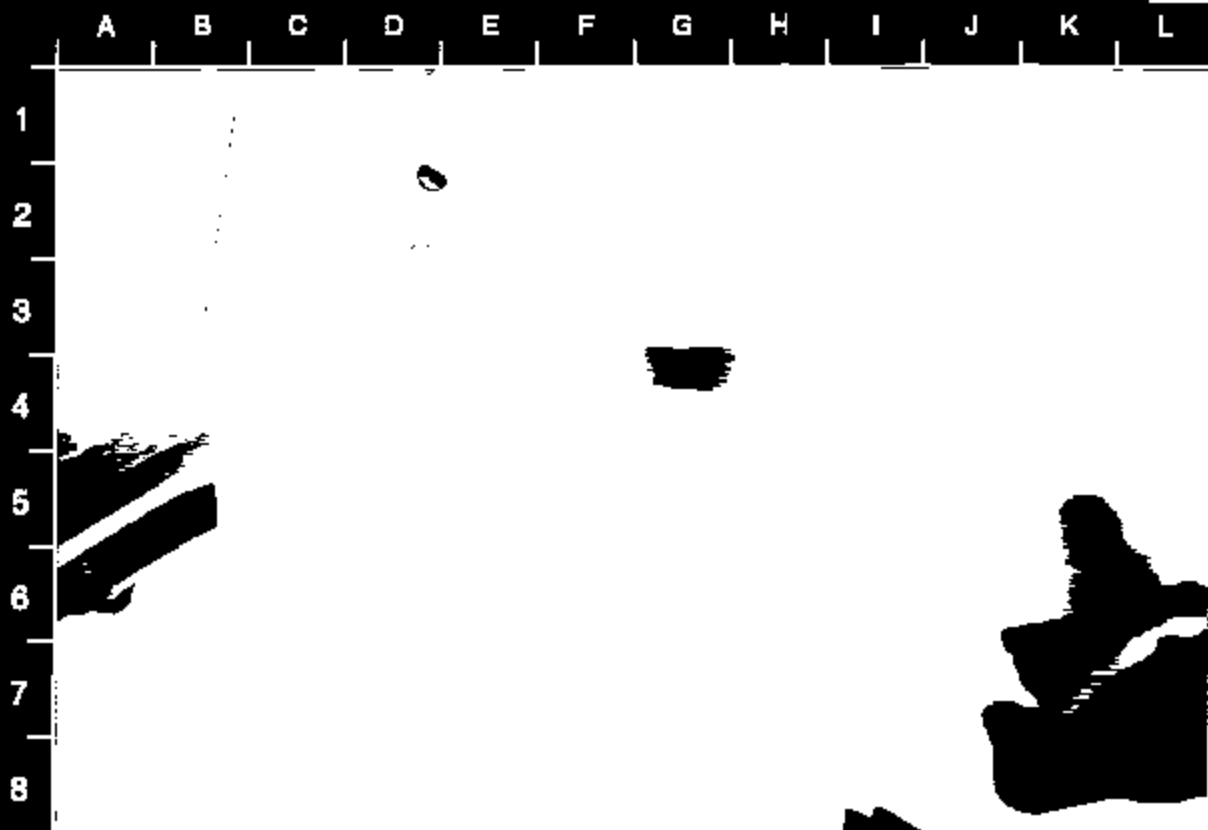


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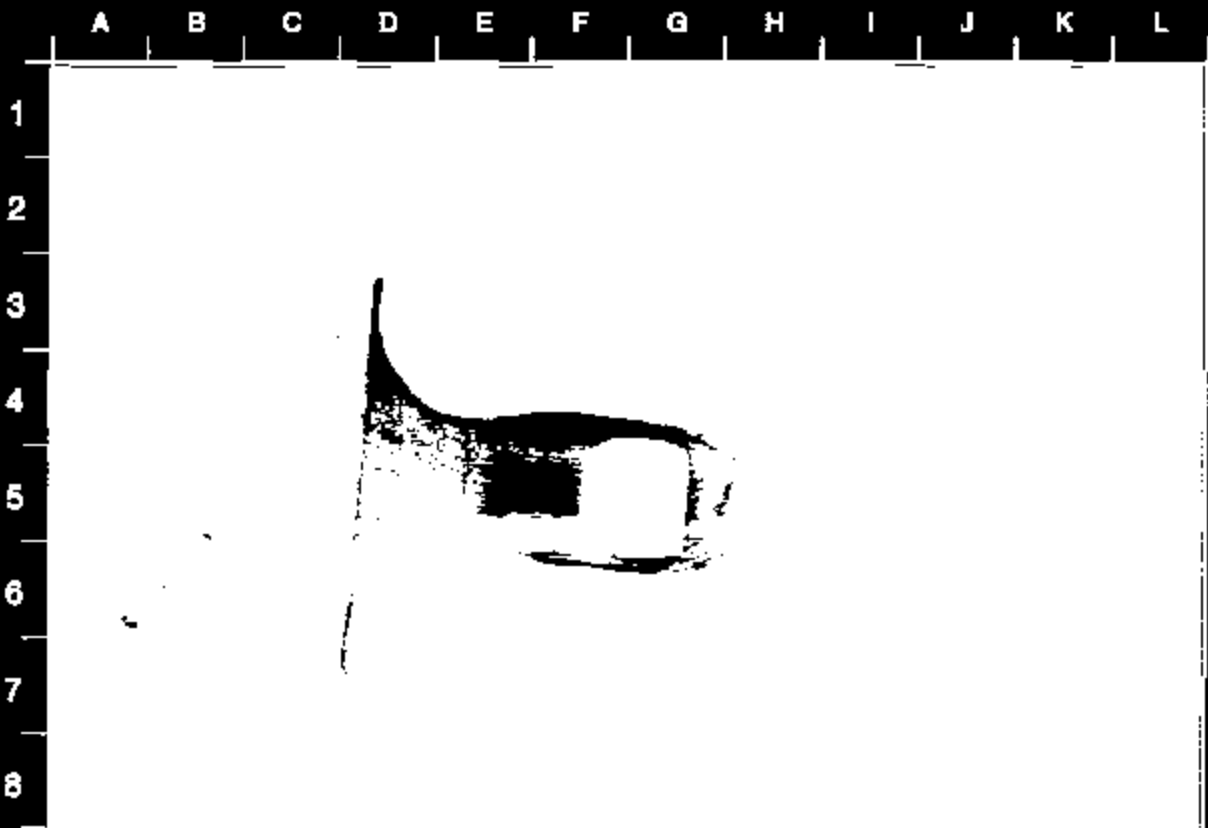


PHOTO 60.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL1E02C2 [REDACTED]

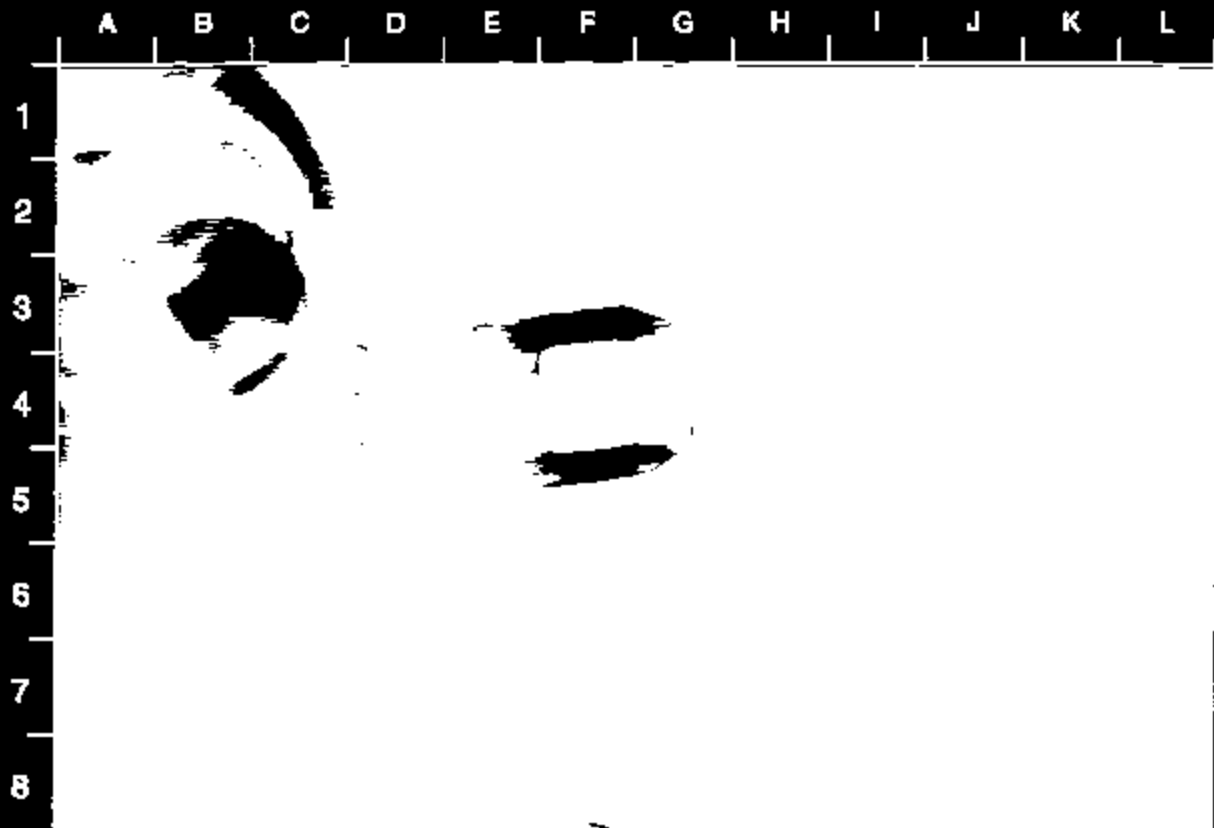


PHOTO 61.



PHOTO 62.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2

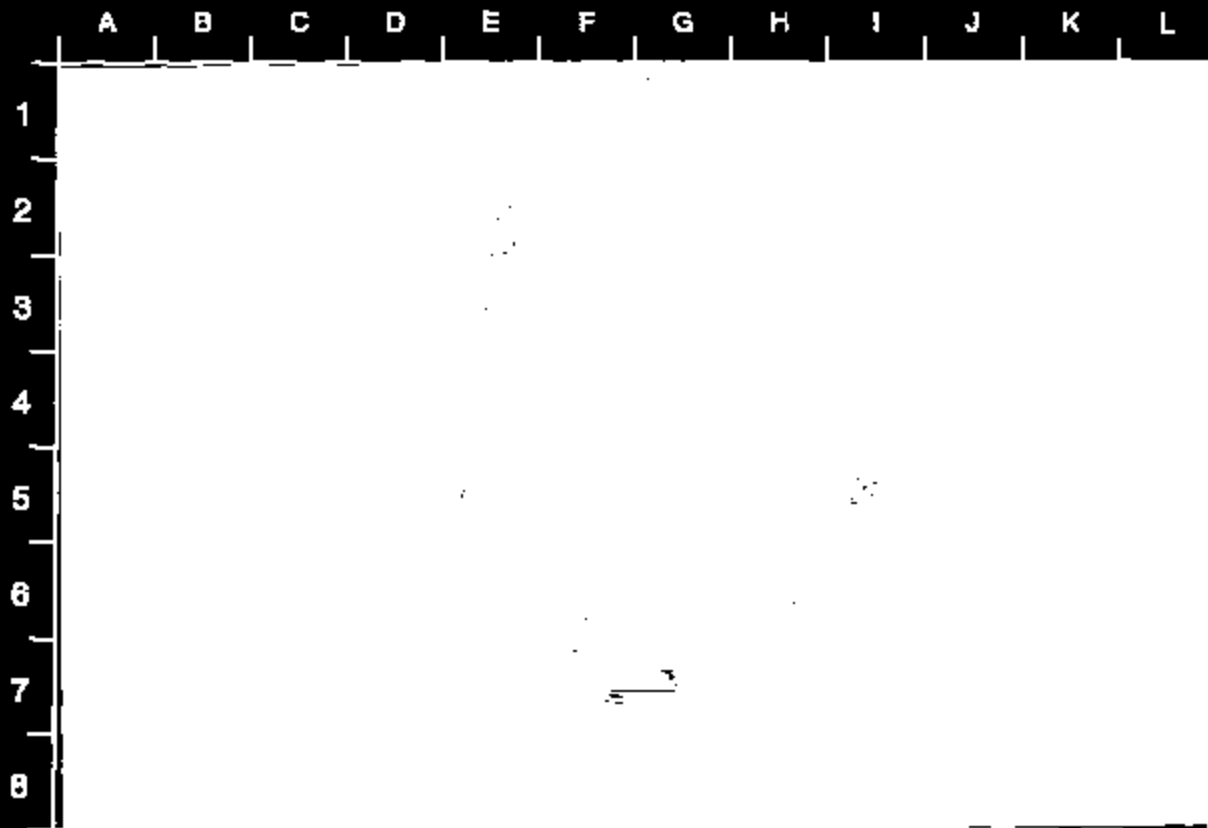


PHOTO 63.



PHOTO 64.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: IN4BL11E02C2 [REDACTED]



PHOTO 65.

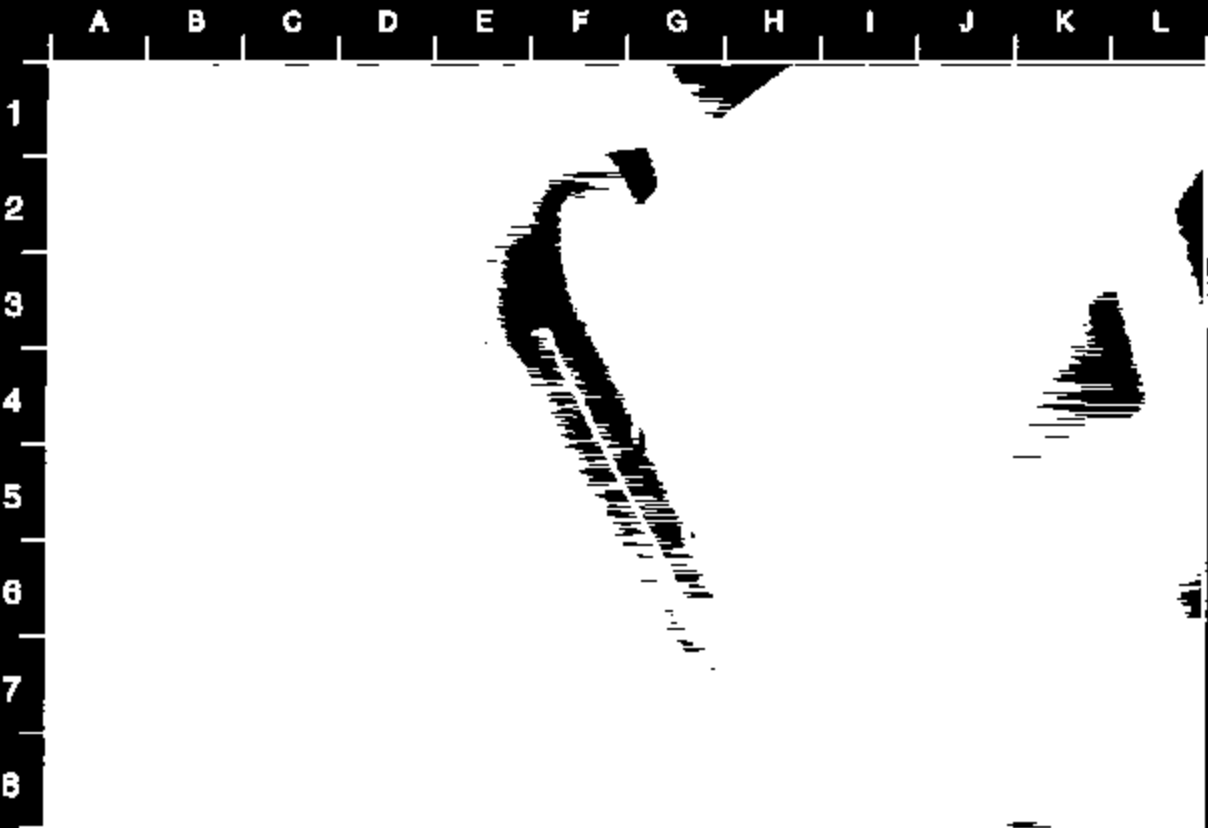


PHOTO 66.

Incident Investigation Report

CAR #: 4303645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]



PHOTO 67.

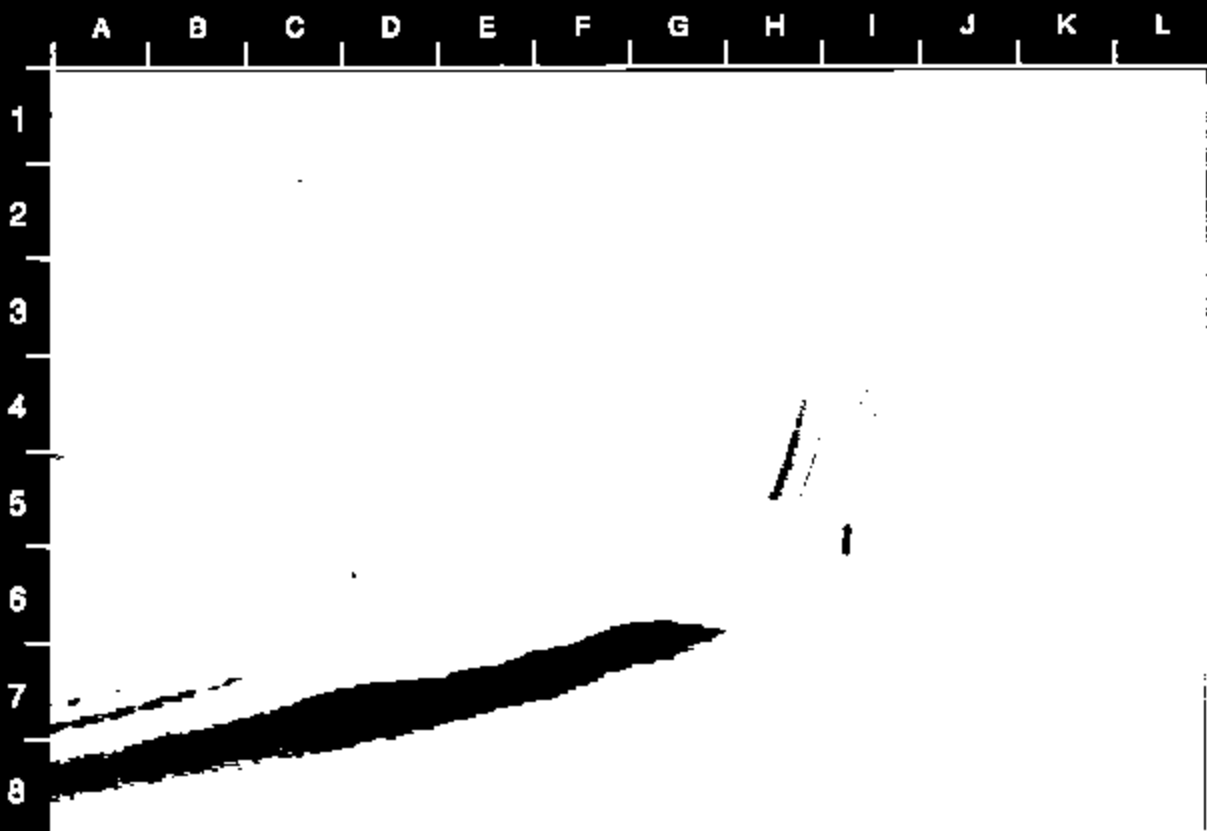


PHOTO 68.

Incident Investigation Report

CAR #: 43D5645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

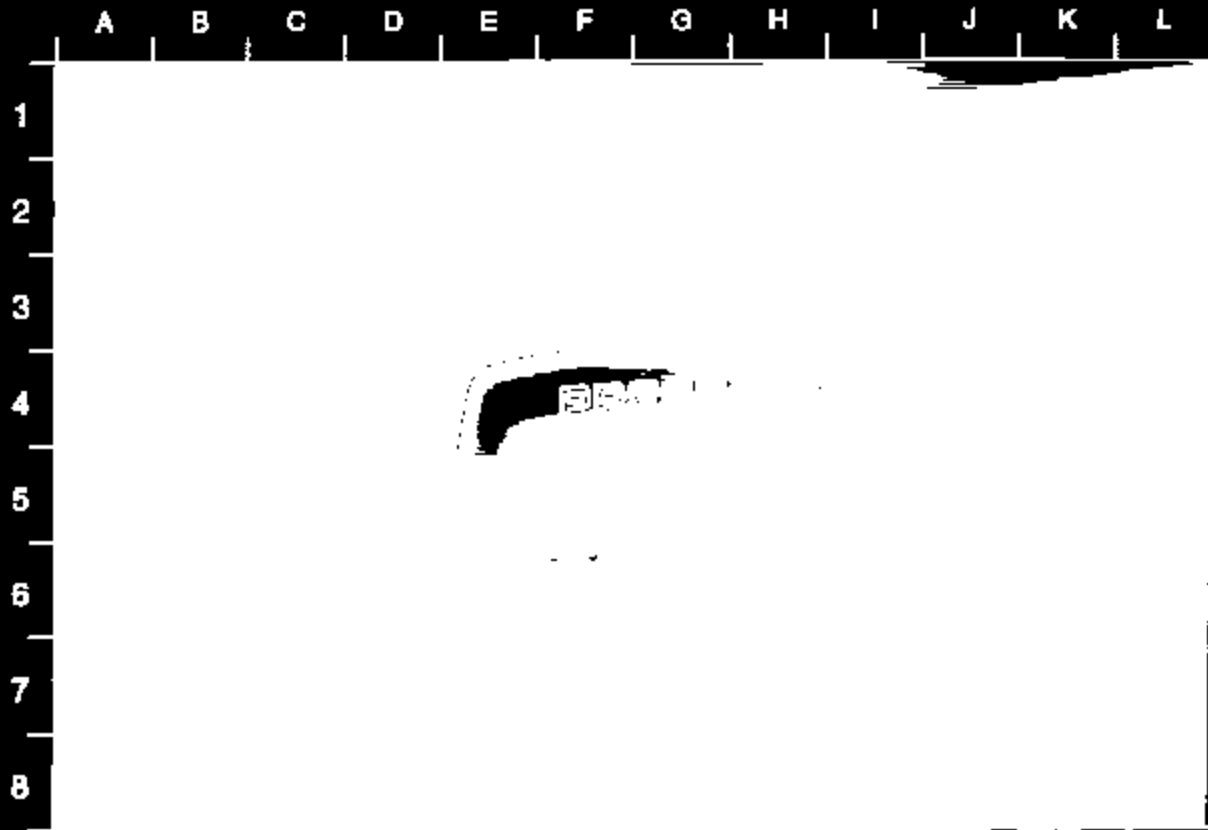


PHOTO 69.

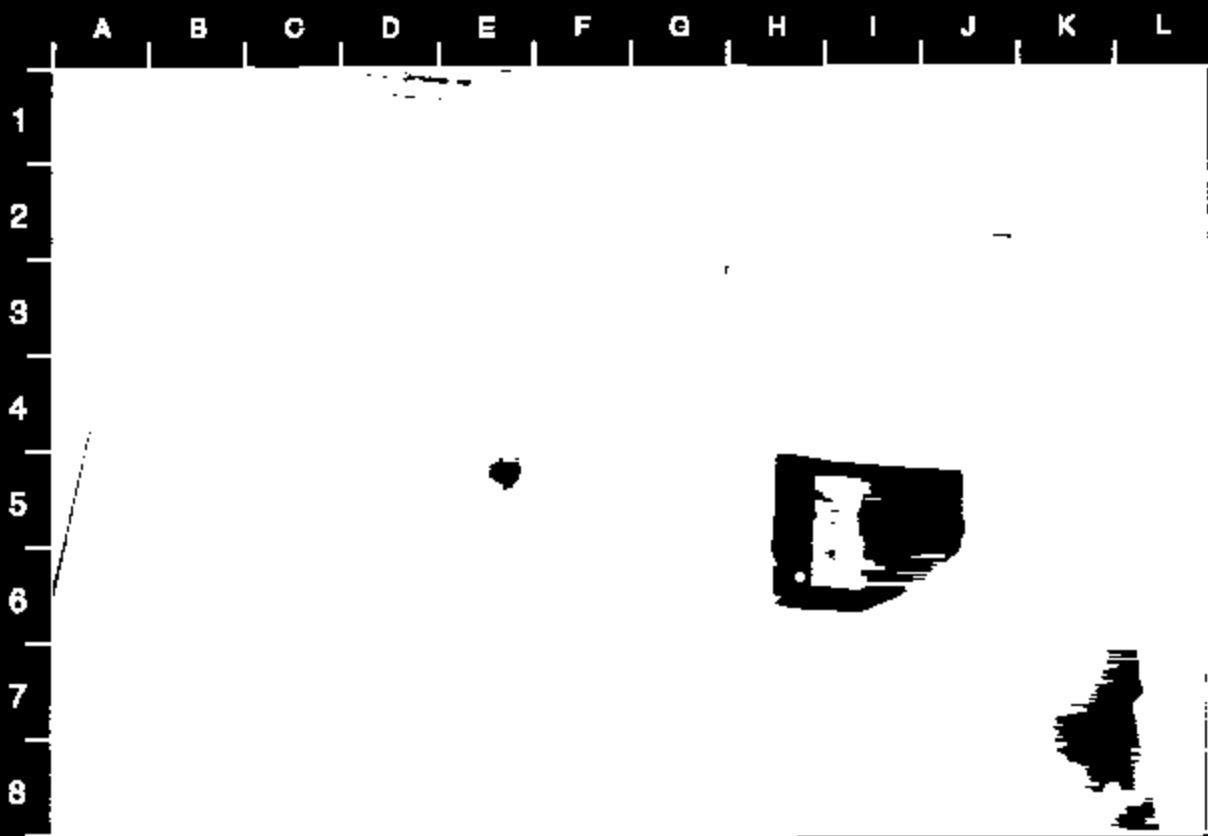


PHOTO 70.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL1E02C2 [REDACTED]

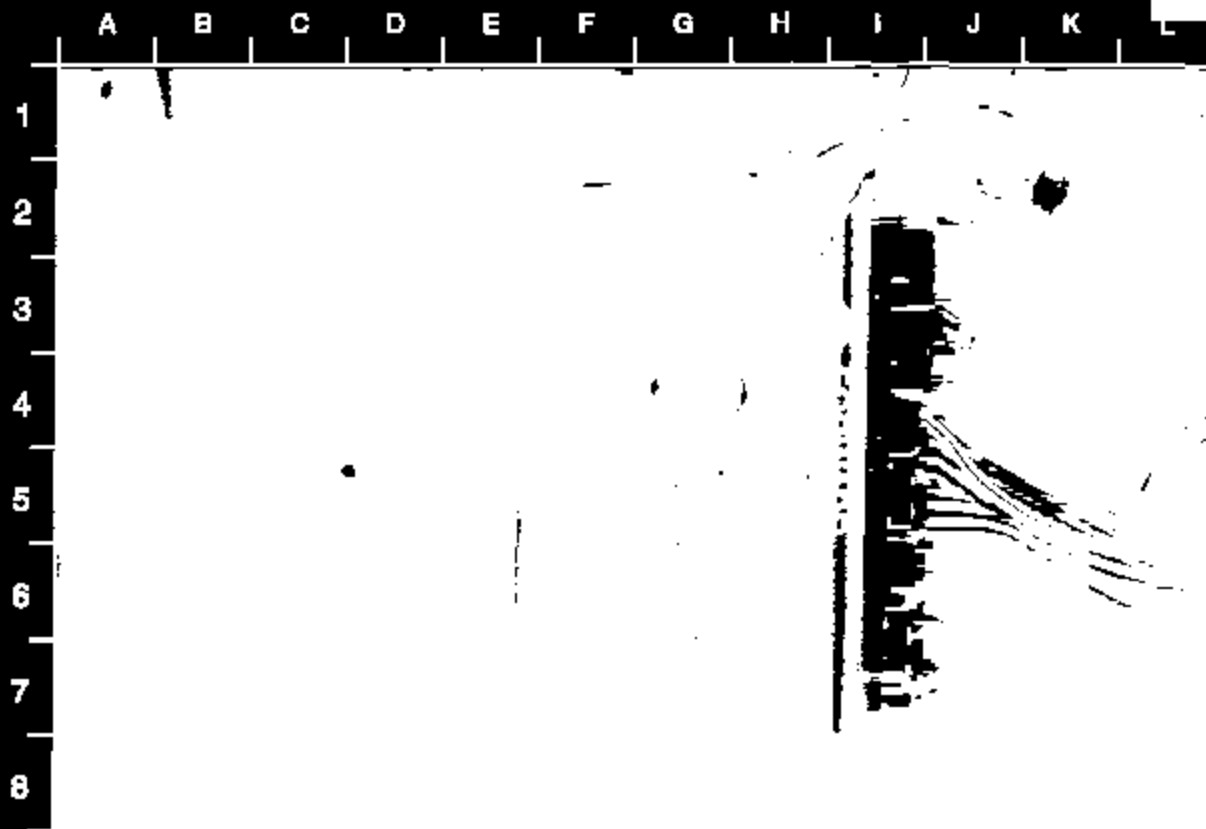


PHOTO 71.



PHOTO 72.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C [REDACTED]



PHOTO 73.



PHOTO 74.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

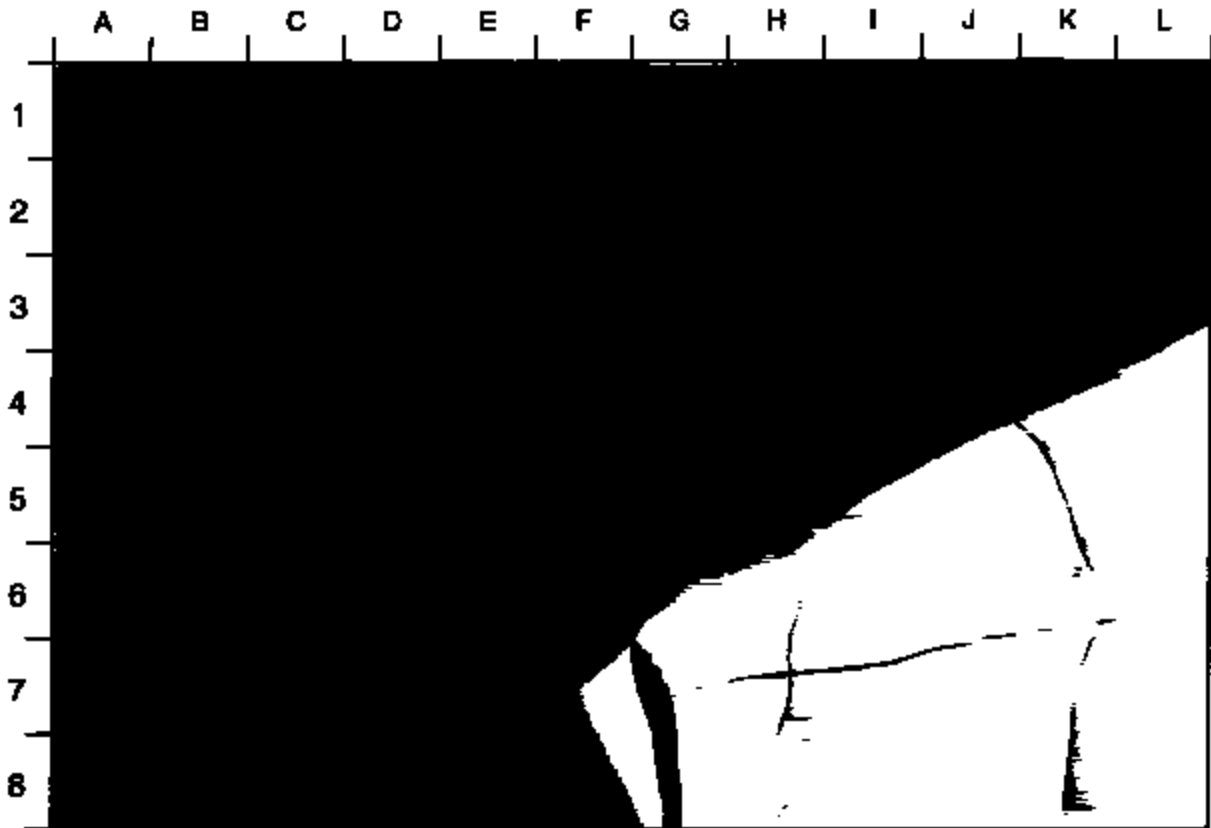


PHOTO 75.

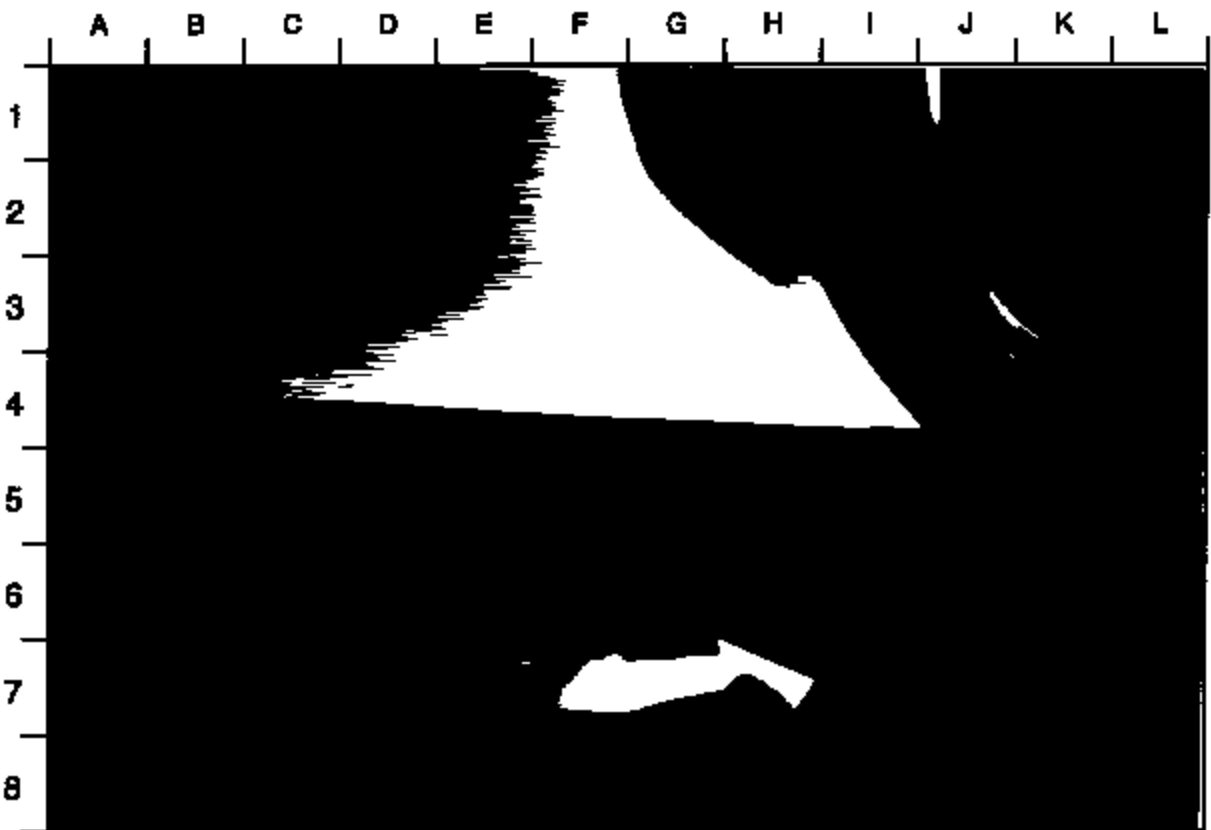


PHOTO 76.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

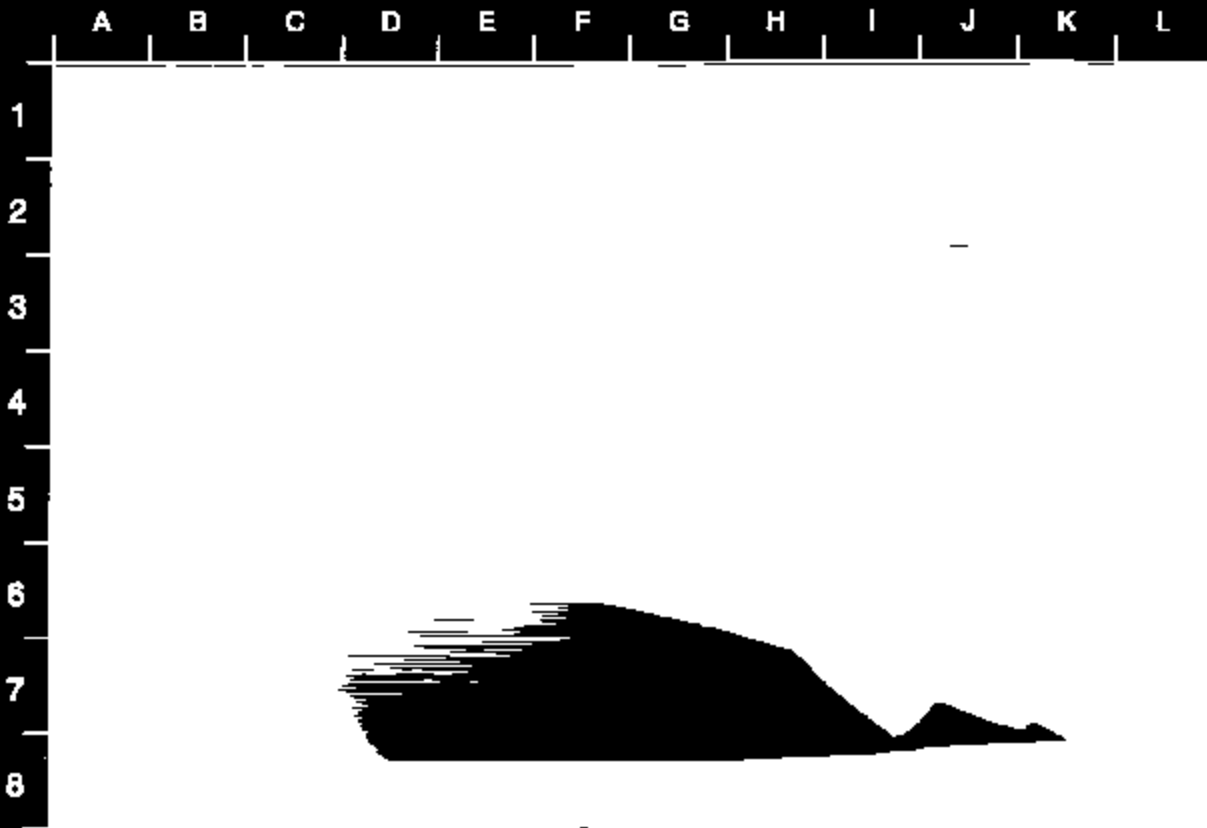


PHOTO 77.



PHOTO 78.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2

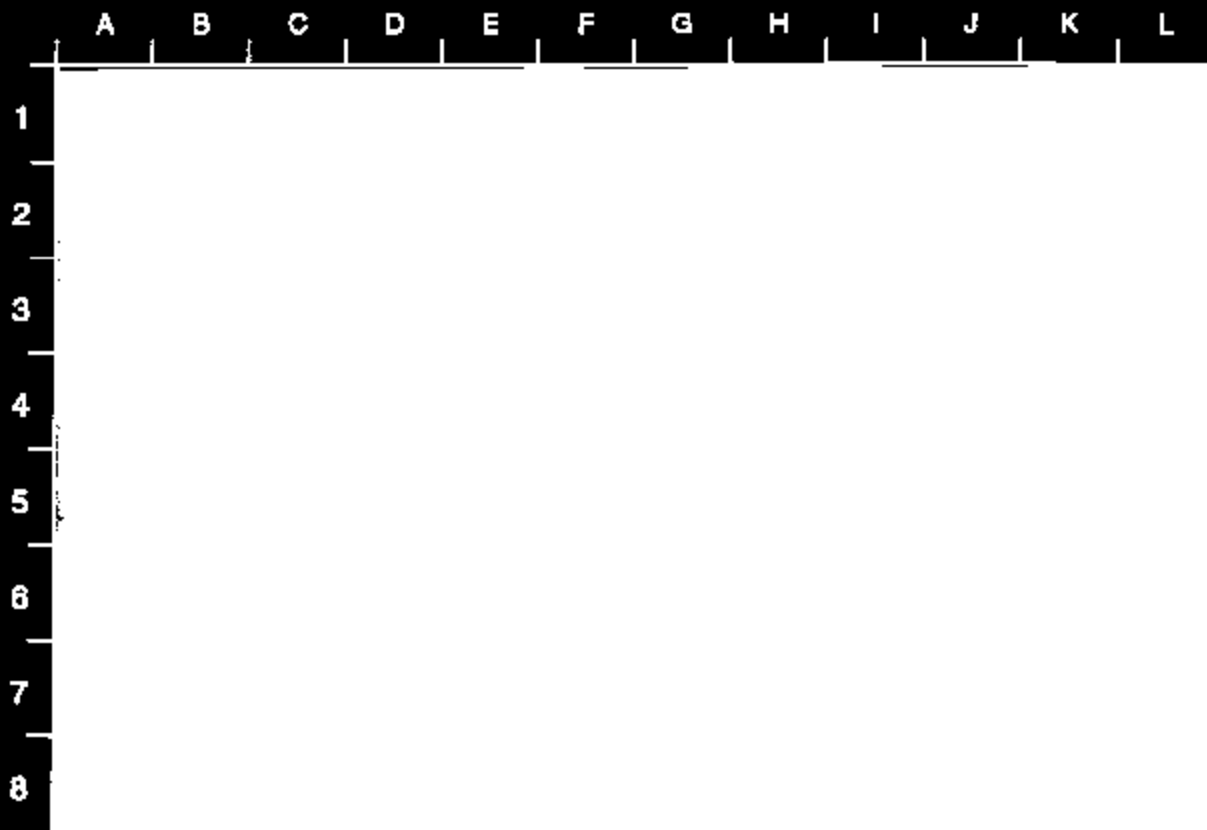


PHOTO 79.



PHOTO 80.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]



PHOTO 81.

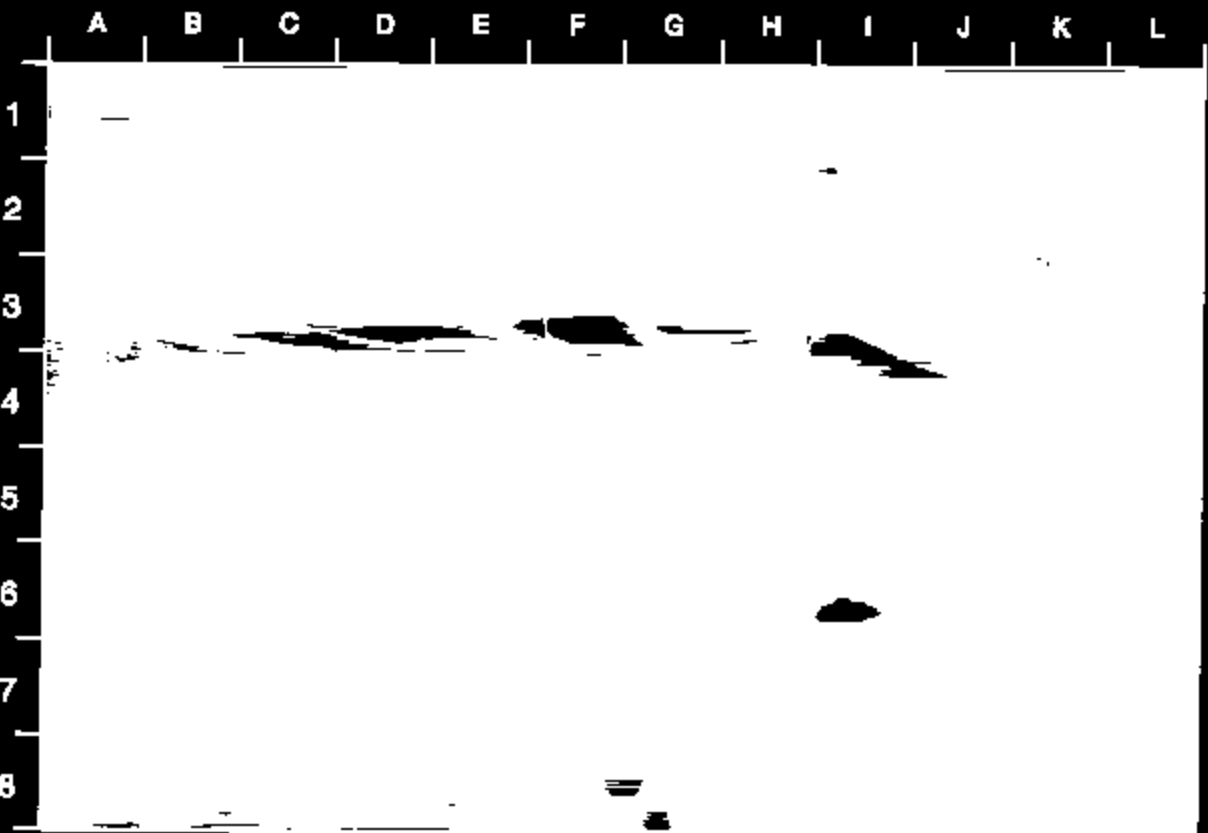


PHOTO 82.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: IN4BL11E02C2 [REDACTED]



PHOTO 83.

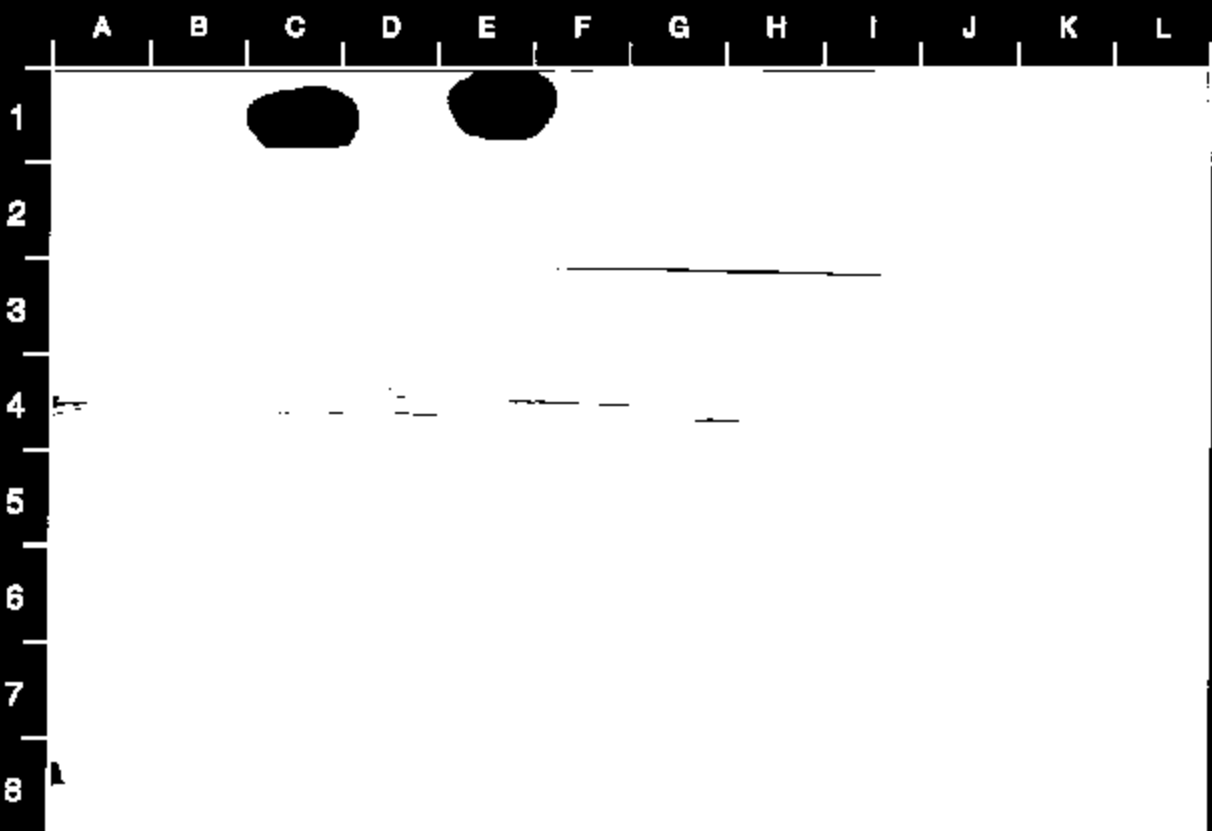


PHOTO 84.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C [REDACTED]



PHOTO 85.

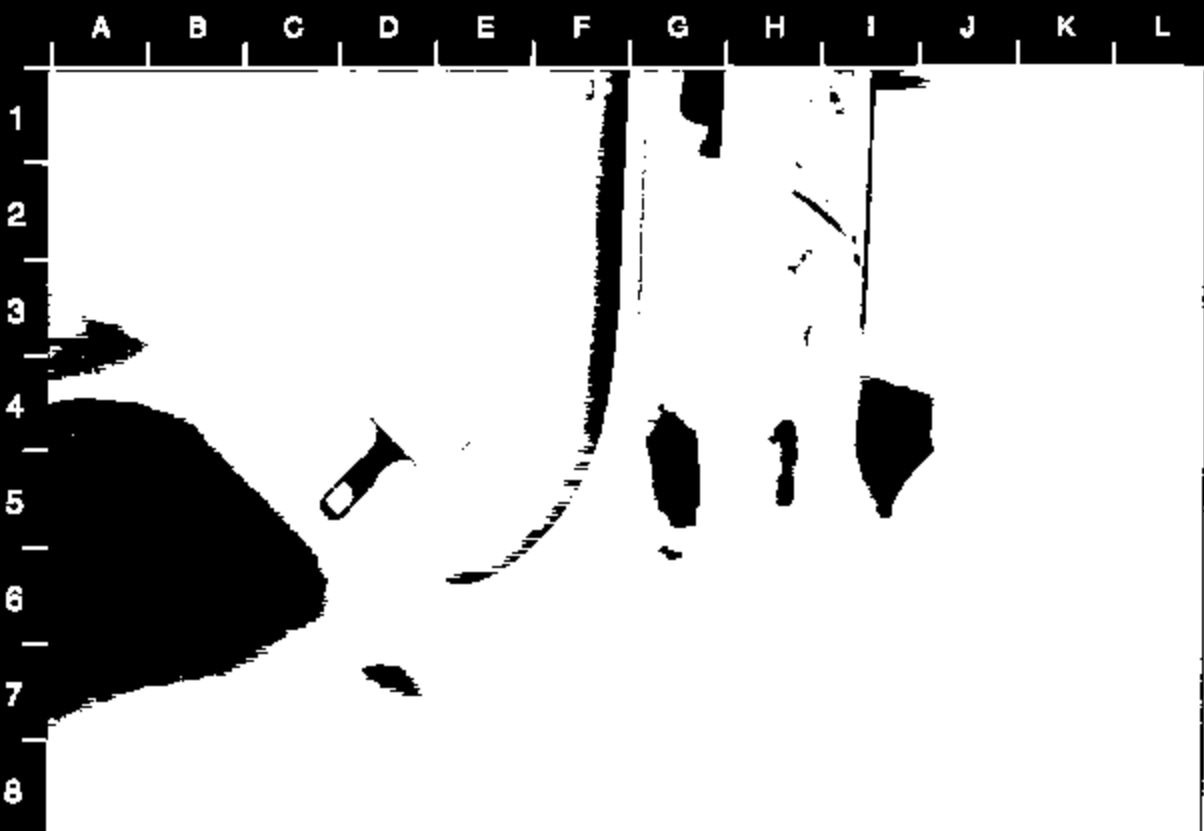


PHOTO 86.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

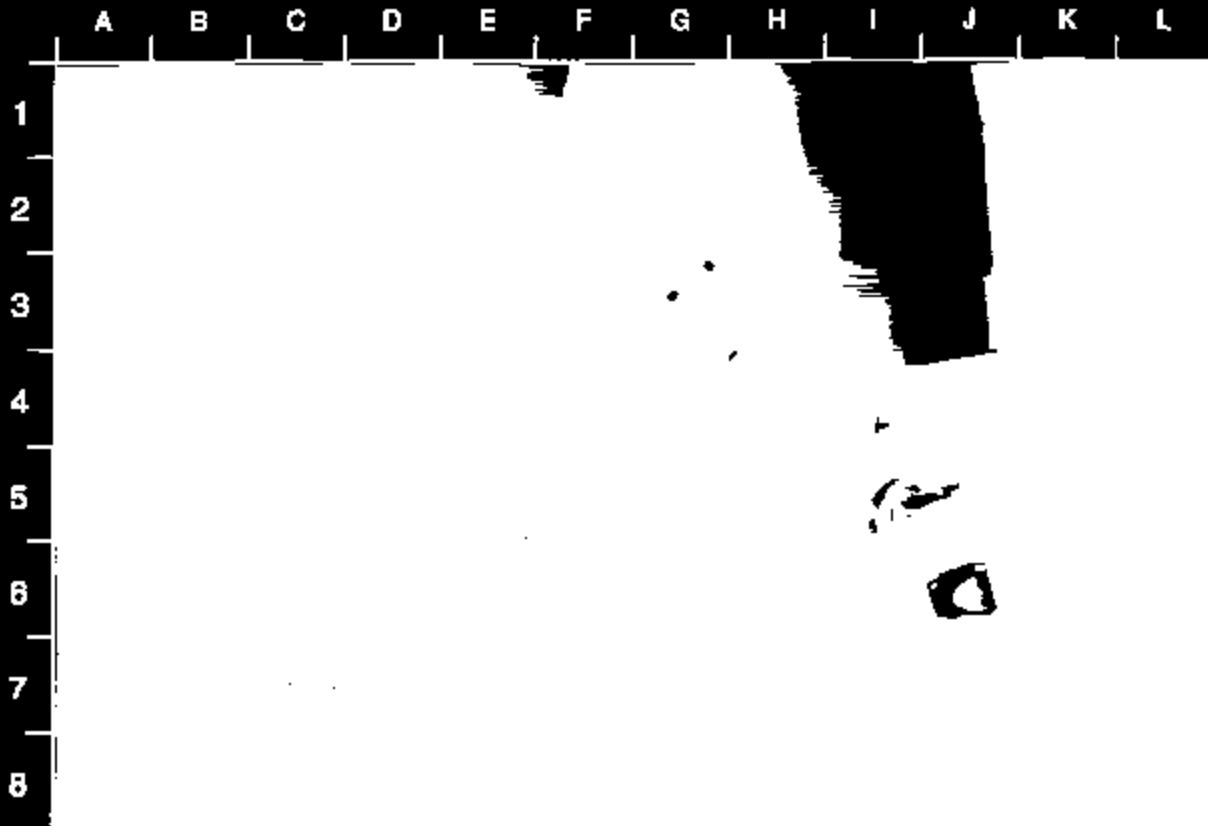


PHOTO 87.

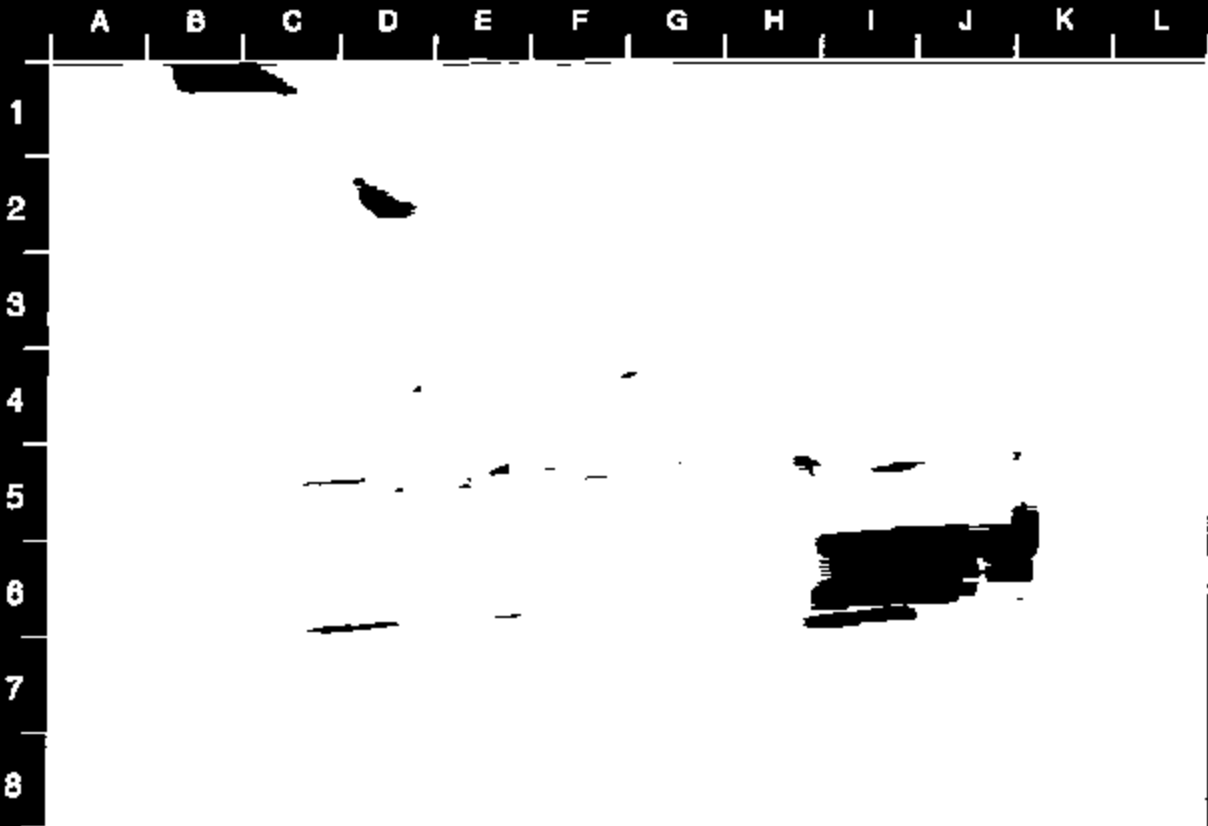


PHOTO 88.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

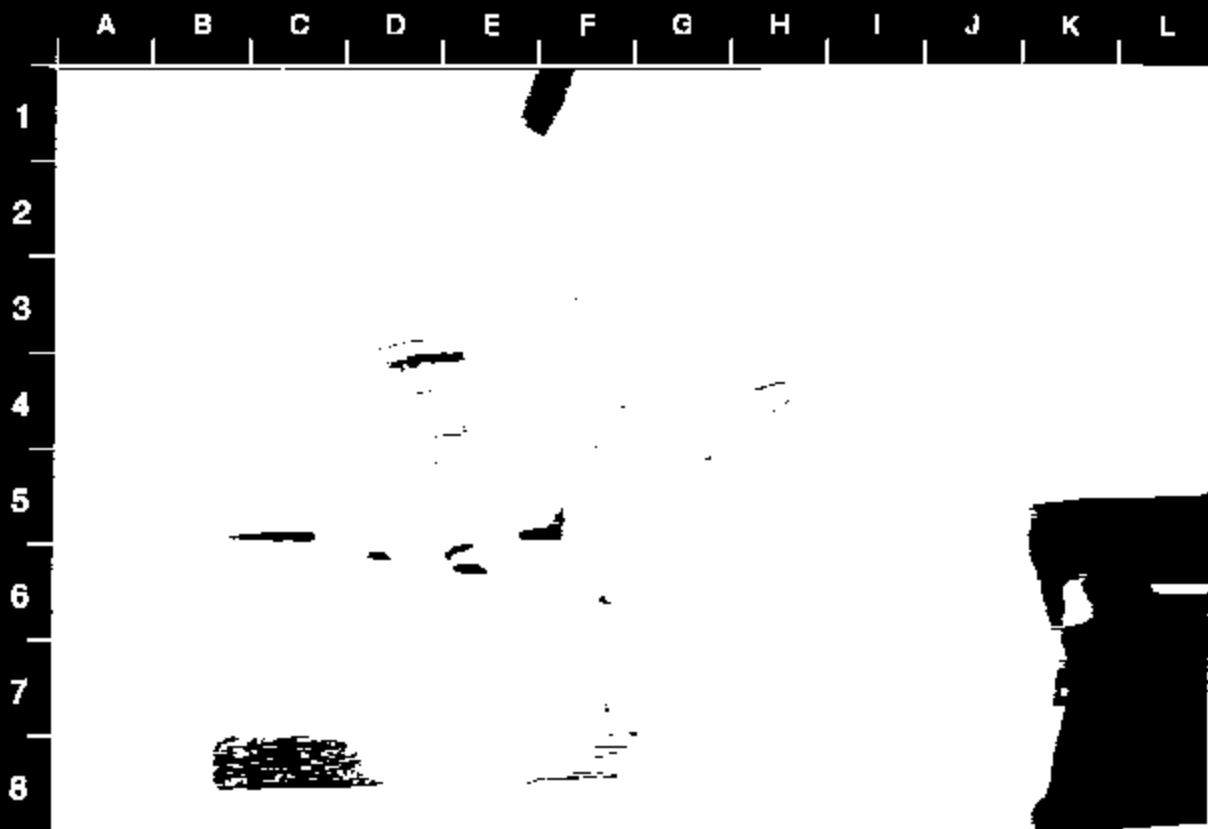


PHOTO 89.

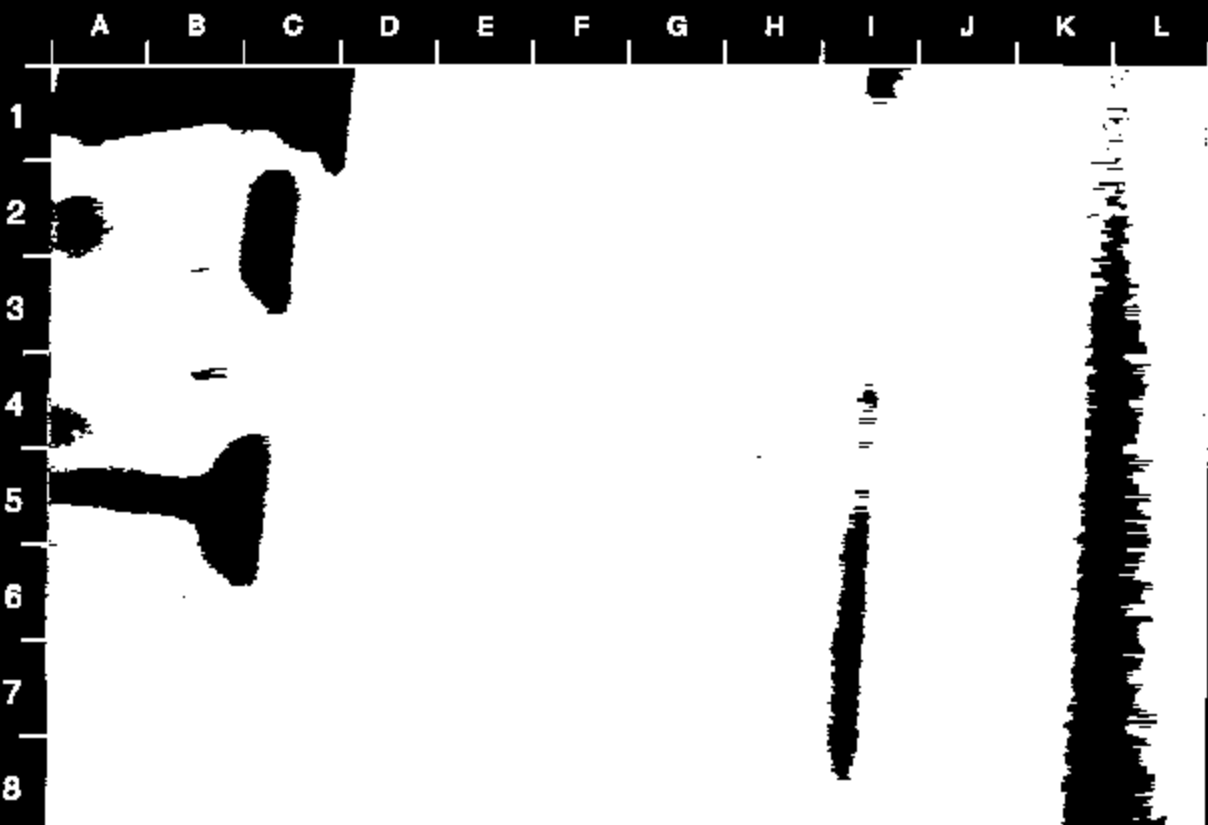


PHOTO 90.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

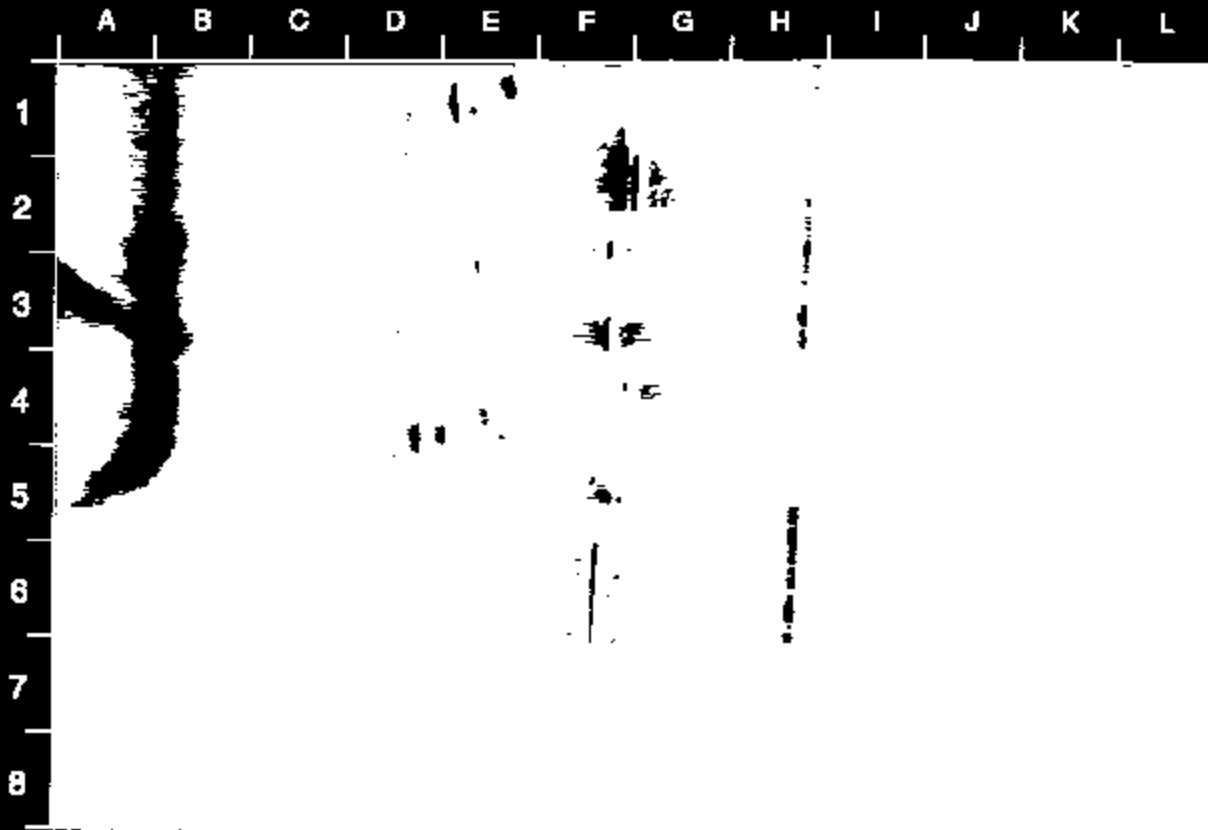


PHOTO 91.

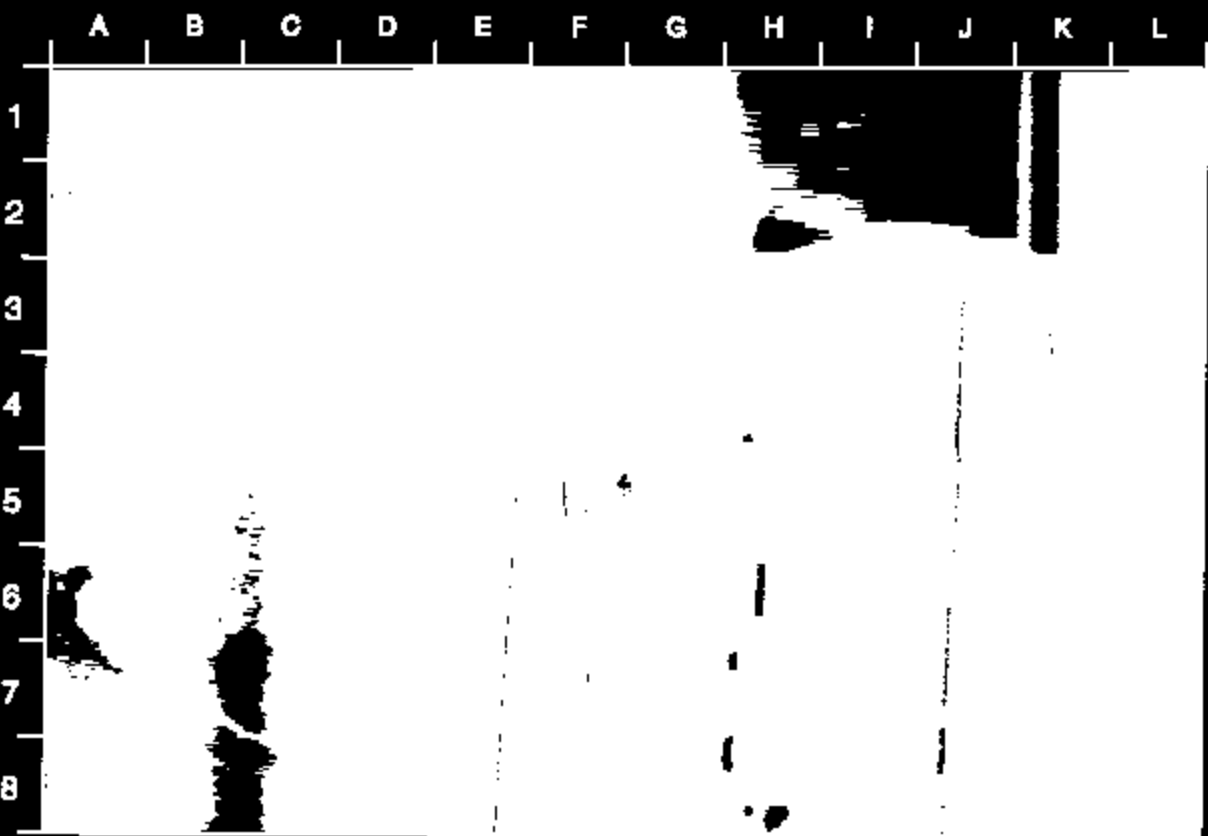


PHOTO 92.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

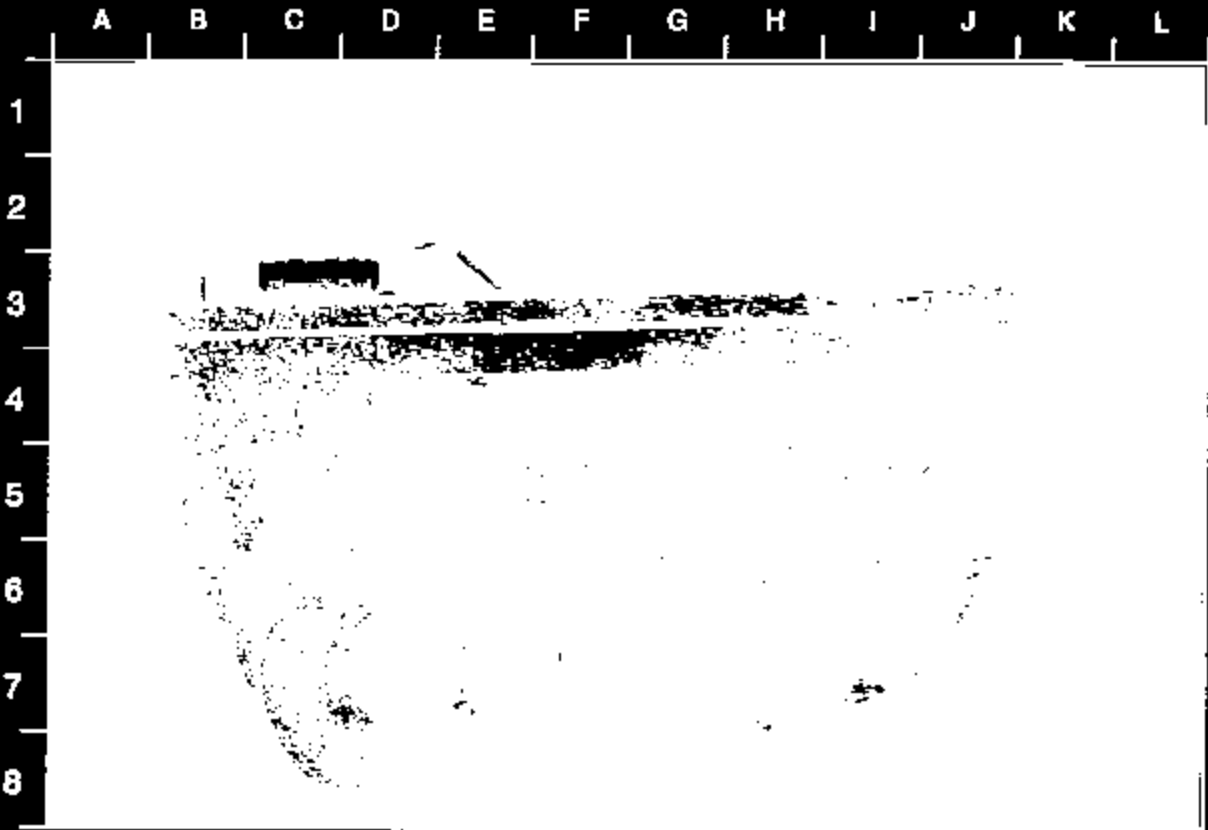


PHOTO 93.



PHOTO 94.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]



PHOTO 95.



PHOTO 96.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]



PHOTO 97.

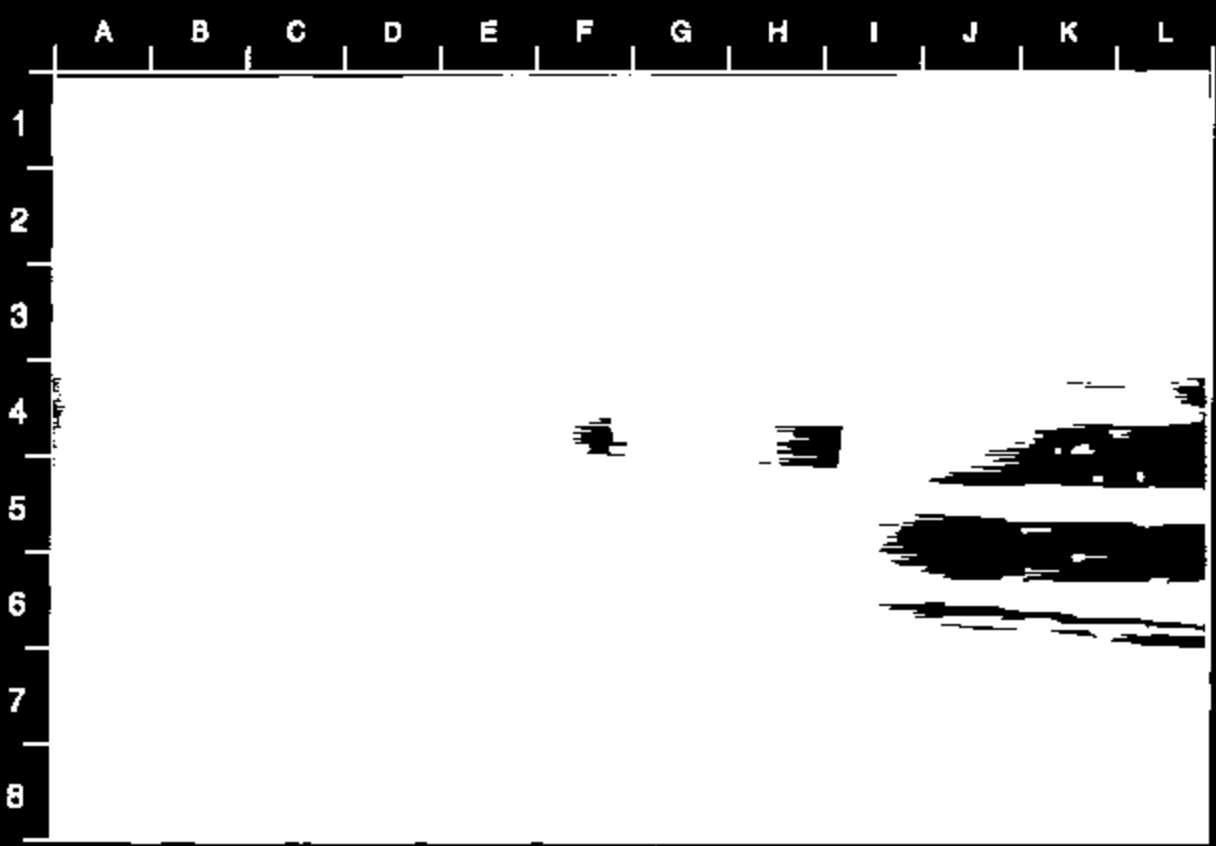


PHOTO 98.

Incident Investigation Report

CAR #: 4305645
Claimant: [REDACTED]
VIN: 1N4BL11E02C2 [REDACTED]

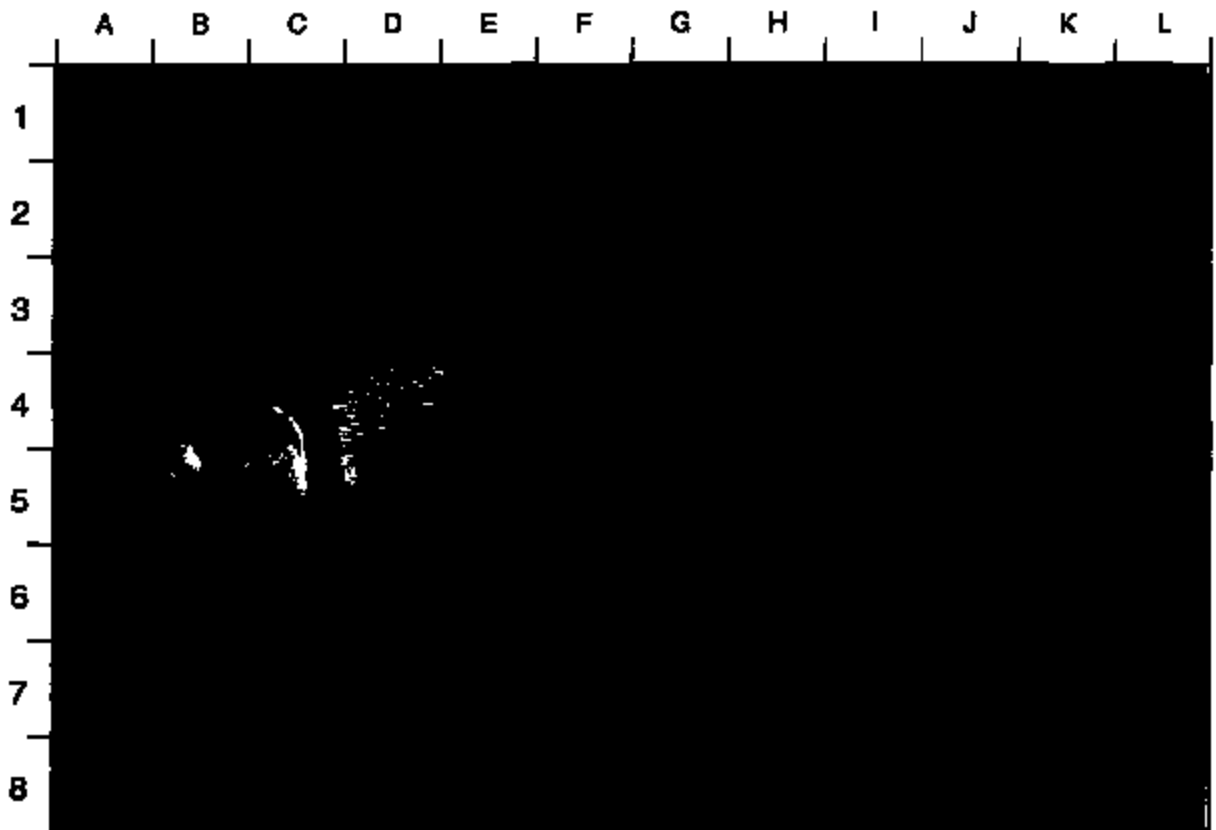


PHOTO 99.

ATTACHMENT C

Information for Requests No. 3 and 4

Warranty Claims Data, search criteria and CD with Warranty Data Count

Warranty claims data were gathered from Warranty database as of February 4, 2004. The enclosed CD contains an Excel file titled "Warranty Data Count.xls".

The total counts of warranty claims are as follows: 8

The search criteria used by Nissan to identify the claims identified in response to Request No. 4 is as follows:

PNC Codes

98521 = CURTAIN AIR BAG MODULE

98830 = SIDE AIR BAG MODULE

98831 = SENSOR-SIDE AIR BAG

Problem Codes

ZE = NO/IMPROPER OPERATION

HC = WARNING LIGHT ON

Word Search in Comments

The following keywords were searched to identify claims in which the side or curtain airbag might have been deployed inadvertently: "deploy", "Inadvertent", "unexpected".

ATTACHMENT D

Vehicle Warranties



NISSAN

2001 NISSAN
WARRANTY INFORMATION and
MAINTENANCE LOG BOOKLET

WHO IS THE WARRANTOR

Nissan warrants all parts of your 2001 Nissan vehicle supplied by Nissan, except for those listed under the caption "WHAT IS NOT COVERED."

APPLICABILITY

- This warranty is provided to the original and subsequent owners of a Nissan vehicle originally distributed by Nissan which is originally sold by a Nissan authorized Nissan dealership in the United States (excludes Hawaii), and which is registered and normally operated in the United States (including Alaska and Hawaii), the United States territories (specifically Guam, Saipan, American Samoa, Puerto Rico and the U.S. Virgin Islands), and Canada.
- Your Nissan vehicle is manufactured to meet U.S. regulations and environmental requirements. With the exception of privately owned vehicles belonging to members of the U.S. military or employees and officers of the United States Government stationed abroad, this warranty does not apply if an otherwise covered vehicle is operated in, or relocated to, a country other than those listed above under this caption, except that it continues to apply if the vehicle is operated in full compliance with its proper use as described in the applicable OWNER'S MANUAL² while touring outside of the United States, the U.S. territories or Canada for a period not exceeding sixty (60) consecutive days or sixty (60) days in any one 12 month period. This warranty applies to a relocated vehicle which is returned to, and is registered and normally operated in the United States, the U.S. territories or Canada, except for conditions due to the vehicle's foreign operation, e.g., use of inappropriate fuels or other fluids.

THE WARRANTY BEGINS

The warranty period begins on the date the vehicle is delivered to the first retail buyer or put into use, whichever is earlier.

¹ Nissan indicates Nissan North America, Inc., P.O. Box 191, Gardena, California, 90248-0191 which distributes Nissan vehicles in the continental United States.

² See the Owner's Manual for information relevant to proper operation of the vehicle, including the recommended fuels and fluids.

FOR HOW LONG AND WHAT IS COVERED

■ **BASIC COVERAGE**

- The basic coverage period is 36 months or 36,000 miles, whichever comes first.
- This warranty covers any repairs needed to correct defects in materials or workmanship of all parts and components of each new Nissan vehicle supplied by Nissan except for the exclusions or items listed under the caption "WHAT IS NOT COVERED" or as indicated below.

■ **POWERTRAIN COVERAGE**

- The Powertrain coverage period is 60 months or 60,000 miles, whichever comes first.
- This warranty covers any repairs needed to correct defects in materials or workmanship.
- Powertrain coverage applies to components listed below, supplied by Nissan except for those items listed under the caption "WHAT IS NOT COVERED".

ENGINE

Cylinder heads and block and all internal parts, rocker covers and oil pan, valve train and front cover, timing chain and tensioner, oil pump, water pump and fuel pump, fuel injectors, intake and exhaust manifolds and supercharger, flywheel, seals, and gaskets.

TRANSMISSION AND TRANSAXLE

Case and all internal parts, torque converter and converter housing, automatic transmission control module, transfer case and all internal parts, seals and gaskets, clutch cover and housing, and electronic transmission controls.

DRIVETRAIN

Drive shafts, final drive housing and all internal parts, propeller shafts, universal joints, bearings, seals and gaskets.

RESTRAINT SYSTEM

Air bags and related electronic control systems.

■ **CORROSION COVERAGE (PERFORATION FROM CORROSION)**

Any body sheet metal panel supplied by Nissan found to have developed perforation (rust-through) due to corrosion in normal use is covered for 60 months, regardless of mileage, except for those items listed under "WHAT IS NOT COVERED". No additional rust proofing applications are required. Perforation is a condition in which any body sheet metal panel has corroded from one surface through to another.

■ **ORIGINAL EQUIPMENT BATTERY COVERAGE**

The coverage period is 36 months or 36,000 miles, whichever comes first. A defective original equipment battery which is unserviceable within the first 12 months and 36,000 miles will be replaced free of charge. After 12 months but within 24 months and 36,000 miles you will pay 50% of the replacement battery's suggested retail price plus any applicable taxes. After 24 months but within 36 months and 36,000 miles, you will pay 75% of the replacement battery's suggested retail price plus any applicable taxes. Nissan will pay the rest, including all labor to remove and replace the defective battery.

■ **TOWING COVERAGE**

If your vehicle is inoperative due to the failure of a warranted part, towing service to the nearest authorized Nissan dealer is covered for 36 months or 36,000 miles, whichever comes first.

■ **ADJUSTMENTS**

Service adjustments not usually associated with the replacement of parts, such as wheel alignment are covered only during the first 12 months or 12,000 miles, whichever comes first.

■ **REFRIGERANT RECHARGE ONLY**

Refrigerant recharge not associated with the repair or replacement of a warranted part is covered only during the first 12 months, regardless of the mileage.

NO CHARGE

Warranty repairs will be made at no charge for parts and/or labor except for batteries and tires, in which case you may pay certain charges as noted above or as described in the applic-

able tire warranty found later in this booklet). Any needed tire replacement will be made using genuine Nissan or Nissan approved new or remanufactured parts.

OBTAINING WARRANTY SERVICE

You must take the vehicle to an authorized Nissan dealer in the United States or Canada during regular business hours at your expense in order to obtain warranty service. The names and addresses of authorized Nissan dealers are listed in telephone directories.

If you require warranty service outside of the United States (see terms under caption "APPLICABILITY"), contact an authorized Nissan dealer in that country. Note that complaints related to failure to comply with proper use of the vehicle as described in the applicable OWNER'S MANUAL (including the lack of availability or use of proper fuel and fluids), or the vehicle's lack of compliance with local regulations or environmental requirements of any country (other than the U.S., the listed U.S. territories or Canada) are not covered by this warranty.

MAINTENANCE AND RECORDS

As a condition of this warranty, you are responsible for properly using, maintaining and caring for your vehicle as outlined in your OWNER'S MANUAL, and maintaining copies of all maintenance records & receipts for review by Nissan. Failure to do so is likely to result in the denial of warranty coverage.

Evidence of the performance of the required maintenance should be kept and presented as proof of such maintenance in connection with related warranty repairs. To assist you in maintaining appropriate records, the Maintenance log located in the back of this booklet can be used along with supporting repair invoices, receipts and other such records.

WHAT IS NOT COVERED

DAMAGE, FAILURES OR CORROSION DUE TO ACCIDENTS, MISUSE OR ALTERATIONS

This warranty does not cover damage, failures or corrosion resulting from:

- Accident, theft, fire, driving through water (including engine water ingestion) or misuse (Proper use is outlined in your OWNER'S MANUAL).

- Alteration, tampering or improper repair.
- Installation of non-Nissan approved accessories or components.
- Improper installation of any Nissan approved or aftermarket accessory or component.
- Glass breakage, unless resulting from defects in material or workmanship.

ALTERED OR UNCERTAIN ODOMETER MILEAGE

This warranty does not cover repair of any vehicle or any part of a vehicle of which the odometer mileage has been altered, or the odometer repaired or replaced and the actual vehicle mileage cannot be correctly and readily determined.

SALVAGE TITLE

This limited warranty does not apply to any vehicle, and is rendered void if the vehicle is (or ever has been) issued a "salvage" or similar title under any state's law; or has ever been determined to be a "total loss" or equivalent by any insurance company, such as by payment of a cash payment of claim in lieu of repairs because of a determination that the cost of repairs exceeded the actual cash value of the vehicle.

DAMAGE, FAILURES OR CORROSION FROM ENVIRONMENTAL CONDITIONS

This warranty does not cover damage, failures or corrosion resulting from:

- Stone chipping, chemical fallout (acid rain), tree sap, salt, hail, wind-storm, lightning, flood or other environmental conditions.
- The items listed below are not covered under corrosion coverage (perforation from corrosion):
 - Exhaust system components.
 - Corrosion of outer trim parts, such as moldings. However, corrosion of outer trim parts is warranted for 12 months or 12,500 miles, whichever comes first.
 - Corrosion other than perforation, such as cosmetic or surface corrosion due to defects in materials or workmanship. This is covered under the Basic Coverage of the New Vehicle Limited Warranty.
 - Special bodies or equipment not manufactured or supplied by Nissan.

DAMAGE, FAILURES OR CORROSION DUE TO LACK OF OR IMPROPER MAINTENANCE

This warranty does not cover damage, failures or corrosion resulting from:

- Lack of performance of proper maintenance services as outlined in your OWNER'S MANUAL.
- Use of improper or dirty fuel, fluids or lubricants.
- Use of parts not equivalent in quality or design to parts supplied by Nissan.

MAINTENANCE SERVICE EXPENSE

This warranty does not cover normal maintenance services as specified in your OWNER'S MANUAL such as engine tune-up; cleaning and polishing; wheel alignment; head light aiming; replacement of filters; replacement of windshield wiper blades; lubricants; coolant; worn brake shoes/pads, drums and rotors; and worn clutch discs.

SEAT BELTS, TIRES AND EMISSION CONTROL SYSTEM

Seat belts, tires and the emission control system are covered by separate warranties.

LIMITATION OF WARRANTIES AND OTHER WARRANTY TERMS AND STATE LAW RIGHTS

EXTRA EXPENSES - LIMITATIONS OF DAMAGES

This warranty does not cover incidental or consequential damages such as loss of the use of the vehicle, inconvenience or commercial loss.

ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Nissan does not authorize any person to write or make other warranty obligations or labels in connection with this vehicle.

WHAT IS COVERED

Nissan's warrants to correct defects in materials or workmanship in all genuine Nissan replacement parts and accessories for use on Nissan vehicles only, except as described under the caption below, "WHAT IS NOT COVERED."

This warranty covers any repairs needed to correct defects in materials or workmanship.

Nissan indicates Nissan North America, Inc., P.O. Box 191, Gardena, California 90248-0191 which distributes Nissan vehicles in the Continental United States.

HOW LONG IS THE WARRANTY

Except for replacement audio components, this warranty for 12 months or 12,000 miles from the date of installation or purchase, whichever is earlier. However, the warranty on replacement parts and accessories installed in a Nissan vehicle while it is covered by a Nissan warranty which would have covered the part had it been installed in the vehicle at manufacture will not end before the end of that warranty.

REPLACEMENT AUDIO COMPONENTS

Replacement Radio, Tape Deck, Amplifier or Compact Disc Player/Auto Changer or Cellular Phone supplied by Nissan is covered for 12 months/unlimited mileage from the time of installation or the balance of the Basic Vehicle Warranty as it applies to audio components, whichever is greater.

WHAT IS NOT COVERED

This warranty does not cover:

- Tires, batteries or truck bedliners. These items are covered by separate warranties.
- Motorsport Parts. Motorsport parts are sold "AS IS" without warranties, express or implied unless expressly prohibited from doing so by applicable

law, in which case the warranty provided is the minimum required by law.

3. Normal maintenance service and parts replacement as outlined in the maintenance schedule of your OWNER'S MANUAL.
4. Damage or failures of parts resulting from:
 - Misuse (your OWNER'S MANUAL is your guide to proper use).
 - Accident, theft, fire, driving through water resulting in engine water ingestion.
 - Chemical fallout, tree sap, salt, sand, hail, flood or other environmental conditions.
 - Modification or improper repair of the part or of the vehicle in which the part is installed.
 - Use of parts not equivalent in quality or design to parts supplied by Nissan.
 - Lack of performance of required maintenance services as outlined in your OWNER'S MANUAL.
 - Use of improper or dirty fuel, fluids or lubricants.

5. SALVAGE TITLE

This warranty does not cover damage, failures or corrosion to any Nissan replacement part installed in the vehicle, if the vehicle is issued a "salvage" or similar title under any state's law, and this warranty is rendered void for any such part installed in the vehicle prior to the vehicle being issued a "salvage" or similar title unless state law expressly states otherwise. (This exclusion does not extend to new genuine Nissan replacement parts installed in the vehicle after the issuance of a "salvage" or similar title.)

WHAT YOU MUST DO

In order to obtain warranty service you must deliver the warranted part or accessory, or the vehicle on which the

part or accessory is installed, to an authorized Nissan dealer in the United States or Canada at your expense with proof of purchase (parts invoice or service repair order from an authorized Nissan dealer). The names and addresses of authorized Nissan dealers are listed in telephone directories.

You must also pay for labor charges to remove and replace the part or accessory if it was not originally installed on your vehicle by an authorized Nissan dealer.

WHAT NISSAN WILL DO

If the part or accessory to be repaired was originally installed by an authorized Nissan dealer, it will be removed and reinstalled after repair at no charge for parts and labor. If the part or accessory was not installed by an authorized Nissan dealer, the part or accessory will be repaired or exchanged only. Any needed parts replacement or exchange will be made using new or remanufactured parts at Nissan's option.

LIMITATION OF WARRANTIES AND OTHER WARRANTY TERMS AND STATE LAW RIGHTS**EXTRA EXPENSES - LIMITATIONS OF DAMAGES**

This warranty does not cover incidental or consequential damages such as loss of the use of the vehicle, inconvenience or commercial loss.

ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on total damages, an implied warranty basis, or the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Nissan does not authorize any person to make for it any other warranty, obligation or liability in connection with the vehicle.



INFINITI.

**2001
INFINITI WARRANTY INFORMATION**

2001 NEW VEHICLE LIMITED WARRANTY

WHO IS THE WARRANTOR

NISSAN warrants all parts of your 2001 Infiniti vehicle supplied by Nissan, except for those listed under the caption "WHAT IS NOT COVERED."

APPLICABILITY

- This warranty is provided to the original and subsequent owner(s) of an Infiniti vehicle originally distributed by Nissan which is originally sold by a Nissan authorized Infiniti dealership in the United States (includes Hawaii), and which is registered and normally operated in the United States (excluding Alaska and Hawaii), the United States territories (specifically Guam, Saipan, American Samoa, Puerto Rico, and the U.S. Virgin Islands), and Canada.
- Your Infiniti vehicle is manufactured to meet U.S. regulations and environmental requirements. With the exception of privately owned vehicles belonging to members of the U.S. military or employees and officers of the United States Government stationed abroad, this warranty does not apply if an otherwise covered vehicle is operated in, or transported to, a country other than those listed above under this caption, except that it continues to apply if the vehicle is operated in full compliance with its proper use as described in the applicable OWNER'S MANUAL² while touring outside of the United States, the U.S. territories or Canada for a period not exceeding sixty (60) consecutive days or sixty (60) days in any one 12 month period. This warranty applies to a relocated vehicle which is returned to, and is registered and normally operated in the United States, the U.S. territories or Canada, except for conditions due to the vehicle's foreign operation, e.g., use of inappropriate fuels or other fluids.

THE WARRANTY BEGINS

The warranty period begins on the date the vehicle is delivered to the first retail buyer or put into service, whichever is earlier.

FOR HOW LONG AND WHAT IS COVERED

BASIC COVERAGE

- The basic coverage period is 48 months or 60,000 miles, whichever comes first.
- The warranty covers any repairs needed to correct defects in materials or workmanship of all parts and components of each new Infiniti vehicle supplied by Nissan except for those exclusions or items listed under the caption "WHAT IS NOT COVERED" or as indicated below.

POWERTRAIN COVERAGE

- The Powertrain coverage period is 72 months or 70,000 miles, whichever comes first.
- This warranty covers any repairs needed to correct defects in material or workmanship.
- Powertrain coverage includes components listed below, supplied by NISSAN, except for those items listed under the caption "WHAT IS NOT COVERED."

ENGINE - Cylinder heads and block and all internal parts, rocker covers and oil pan, valve train and front cover, timing chain and tensioner, oil pump, water pump and fuel pump, fuel injectors, intake and exhaust manifolds, flywheel, male and gears.

TRANSMISSION AND TRANSAXLE - Case and all internal parts, torque converter and converter housing, automatic transmission control module, transfer case and all internal parts, seals and gaskets, clutch cover and housing, and electronic transmission controls.

DRIVETRAIN - Drive shafts, final drive housing and all internal parts, propeller shafts, universal joints, bearings, seals and gaskets.

RESTRAINT SYSTEM - Air bags and related electronic control systems.

CORROSION COVERAGE (PERFORATION FROM CORROSION)

Any body sheet metal panel supplied by Nissan found to have

additional rust proofing applications are required. Perforation is a condition in which any body sheet metal panel has cor-

roded from one surface to another.

ORIGINAL EQUIPMENT BATTERY COVERAGE

The coverage period is 48 months or 60,000 miles, whichever comes first. A defective original equipment battery which is unserviceable within the first 12 months and 60,000 miles will be replaced free of charge. After 12 months but within 24 months and 60,000 miles, you will pay 25% of the replacement battery's suggested retail price plus applicable taxes. After 24 months but within 36 months and 60,000 miles, you will pay 50% of the replacement battery's suggested retail price plus applicable taxes. After 36 months but within 48 months and 60,000 miles, you will pay 75% of the replacement battery's suggested retail price plus applicable taxes. Nissan America, the rest, including all labor to remove and replace the defective battery.

TOWING COVERAGE

If your vehicle is inoperative due to the failure of a warranted part, towing service to the nearest authorized Infiniti dealer is covered for 48 months or 60,000 miles, whichever comes first.

ADJUSTMENTS

Service adjustments not usually associated with the replacement of parts, such as wheel alignment, are covered only during the first 12 months or 12,000 miles, whichever comes first.

REFRIGERANT RECHARGE ONLY

Refrigerant recharge not associated with the repair/replacement of a warranted part is covered only during the first 12 months, regardless of the mileage.

NO CHARGE

Warranty repairs will be made at no charge for parts and/or labor (except for batteries and tires, in which case you may pay certain charges). Any needed parts replacement will be made using genuine Nissan or Nissan approved new or re-manufactured parts approved by Nissan for use on Infiniti vehicles.

OBTAINING WARRANTY SERVICE

• You must take the vehicle to an authorized Infiniti dealer w-

¹ NISSAN indicates Nissan North America, Inc., P.O. Box 101, Gardena, California, 90248-0101 which distributes Infiniti vehicles in the Continental United States.
² See the owner's manual for information relevant to proper operation of the vehicle, including the recommended fuels and fluids.

2001 NEW VEHICLE LIMITED WARRANTY

the United States or Canada during regular business hours at your expense in order to obtain warranty service. The names and addresses of authorized Infiniti dealers are listed in telephone directories.

- If you require warranty service outside of the United States (see terms under caption "APPLICABILITY"), contact an Infiniti dealer in that country. Note that complaints related to failure to comply with proper use of the vehicle as described in the applicable OWNER'S MANUAL (including the lack of availability or use of proper fuel and fluids), or the vehicle's lack of compliance with local regulations or environmental requirements of any country (other than the U.S., the listed U.S. territories or Canada) are not covered by this warranty.

MAINTENANCE AND RECORDS

As a condition of this warranty, you are responsible for properly using, maintaining and caring for your vehicle as outlined in your Owner's Manual, and of maintaining copies of all maintenance records & receipts for review by Nissan. Failure to do so is likely to result in the denial of warranty.

Evidence of the performance of the required maintenance should be kept and may need to be presented as proof of such maintenance in connection with related warranty repairs. To assist you in maintaining appropriate records, the Maintenance Log located in your Owner's Literature Kit can be used along with supporting repair invoices, receipts and other such records.

WHAT IS NOT COVERED

DAMAGE, FAILURES OR CORROSION DUE TO ACCIDENTS, MISUSE OR ALTERATIONS

This warranty does not cover damage, failures or corrosion resulting from:

- Accident, theft, fire, driving through water (including engine water ingestion) or misuse. (Proper use is outlined in your OWNER'S MANUAL.)
- Alteration, tampering or improper repair.
- Glass breakage, unless resulting from defects in material or workmanship.

- Installation of non-Nissan approved accessories or components.
- Improper installation of any Nissan approved or aftermarket accessory or component.

ALTERED OR UNCERTAIN ODOMETER MILEAGE

This warranty does not cover repair of any vehicle or any part of a vehicle on which the odometer has been altered, or the odometer repaired or replaced, and the actual vehicle mileage cannot be correctly and readily determined.

SALVAGE TITLE

This limited warranty does not apply to any vehicle, and is rendered void if the vehicle is (or ever has been) issued a "salvage" or similar title under any state's laws, or has ever been determined to be a "total loss" or equivalent by any insurance company, such as by payment of a cash payment or a claim in lieu of repairs because of a determination that the cost of repairs exceeded the actual cash value of the vehicle.

DAMAGE, FAILURES OR CORROSION FROM ENVIRONMENTAL CONDITIONS

This warranty does not cover damage, failures or corrosion resulting from:

- Stone chipping, chemical fallout, trail salt, acid, hail, vandalism, lightning, flood or other environmental conditions.
- The items listed below are not covered under corrosion coverage (perforation from corrosion):
 - Exhaust system components.
 - Corrosion other than perforation, such as cosmetic or surface corrosion due to defects in material or workmanship. This is covered under the Basic Coverage of the New Vehicle Limited Warranty.

DAMAGE, FAILURES OR CORROSION DUE TO LACK OF OR IMPROPER MAINTENANCE

This warranty does not cover damage, failures or corrosion resulting from:

- Lack of performance of proper maintenance services as outlined in your Owner's Manual.

- Use of improper or dirty fuel, fluids or lubricants.
- Use of parts not equivalent in quality or design to parts supplied by Nissan for use on Infiniti vehicles.

MAINTENANCE SERVICE EXPENSE

This warranty does not cover normal maintenance services as specified in your Owner's Manual such as wheel alignment, headlight aiming, replacement of filters, lubricants, coolant, worn clutch discs and brake pads.

SEAT BELTS, TIRES AND EMISSION CONTROL SYSTEM

Seat belts, tires and the emission control system are covered by separate warranties.

LIMITATION OF WARRANTIES AND OTHER WARRANTY TERMS AND STATE LAW RIGHTS

EXTRA EXPENSES - LIMITATIONS OF DAMAGES
THIS WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES SUCH AS LOSS OF THE USE OF THE VEHICLE, INCONVENIENCE OR COMMERCIAL LOSS.

ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Nissan does not authorize any person to create for it any other warranty, obligation or liability in connection with this vehicle.

LIMITED WARRANTY ON NISSAN REPLACEMENT PARTS AND ACCESSORIES

WHAT IS COVERED

Nissan® warrants to correct defects in materials or workmanship in all genuine Nissan replacement parts and accessories for use on Infiniti vehicles only, except as described under the caption below, "WHAT IS NOT COVERED."

This warranty covers any repairs needed to correct defects in materials or workmanship.

*NISSAN is a brand name of Nissan North America, Inc., P.O. Box 181, Gardena, California 90248-0181 which distributes Infiniti vehicles in the Continental United States.

HOW LONG IS THE WARRANTY

Except for replacement audio components, this warranty is for 12 months or 12,000 miles from the date of installation or purchase, whichever is earlier. However, the warranty on replacement parts and accessories installed in an Infiniti vehicle while it is covered by an Infiniti warranty which would have covered the part had it been installed in the vehicle at manufacture will not end before the end of that warranty.

REPLACEMENT AUDIO COMPONENTS

A replacement Radio, Tape Deck, Amplifier or Compact Disc Player/Auto Changer supplied by Nissan is covered for 12 months/unlimited mileage from the time of installation or the balance of the Basic Vehicle Warranty as it applies to audio components, whichever is greater.

WHAT IS NOT COVERED

This warranty does not cover:

1. Tires or batteries. These items are covered by separate warranties.
2. Normal maintenance service and parts replacement as outlined in the maintenance schedule of your OWNER'S MANUAL.
3. Damage or failures of parts resulting from:
 - Misuse (your OWNER'S MANUAL is your guide to proper use).
 - Accident, theft, fire, driving through water resulting in engine water ingestion.
 - Chemical fallout, tree sap, salt, sand, hail, flood or other environmental conditions.
 - Modification or improper repair of the part or of the vehicle in which the part is installed.
 - Use of parts not equivalent in quality or design to parts supplied by Nissan.
 - Lack of performance of required maintenance services as outlined in your OWNER'S MANUAL.
 - Use of improper or dirty fuel, fluids or lubricants.
4. Salvage Title. This warranty does not cover damage, failures or corrosion to any Nissan replacement part installed in the vehicle, if the vehicle is issued a "salvage" or similar title under any state's law, and this warranty is rendered void for any such part

installed in the vehicle prior to the vehicle being issued a "salvage" or similar title unless state law expressly states otherwise. (This exclusion does not extend to new genuine Nissan replacement parts installed in the vehicle after the issuance of a "salvage" or similar title.)

LIMITED WARRANTY ON NISSAN REPLACEMENT PARTS AND ACCESSORIES

WHAT YOU MUST DO

In order to obtain warranty service you must deliver the warranted part or accessory, or the vehicle on which the part or accessory is installed, to an authorized Infiniti dealer in the United States or Canada at your expense with proof of purchase (parts invoice or service repair order from an authorized Infiniti dealer). The names and addresses of authorized Infiniti dealers are listed in telephone directories.

You must also pay for labor charges to remove and replace the part or accessory if it was not originally installed on your vehicle by an authorized Infiniti dealer.

WHAT NISSAN WILL DO

If the part or accessory to be repaired was originally installed by an authorized Infiniti dealer, it will be removed and reinstalled after repair at no charge for parts and labor. If the part or accessory was not installed by an authorized Infiniti dealer, the part or accessory will be repaired or exchanged only. Any needed parts replacement or exchange will be made using new or remanufactured parts at Nissan's option.

LIMITATION OF WARRANTIES AND OTHER WARRANTY TERMS AND STATE LAW RIGHTS

EXTRA EXPENSES - LIMITATIONS OF DAMAGES

This warranty does not cover incidental or consequential damages such as loss of the use of the vehicle, inconvenience or commercial loss.

ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Nissan does not authorize any person to create for it any other warranty, obligation or liability in connection with this vehicle.



2002

WARRANTY INFORMATION BOOKLET

WHO IS THE WARRANTOR

Nissan¹ warrants all parts of your 2002 Nissan vehicle supplied by Nissan, except for those listed under the caption "WHAT IS NOT COVERED."

APPLICABILITY

- This warranty is provided to the original and subsequent owner(s) of a Nissan vehicle originally distributed by Nissan which is originally sold by a Nissan authorized Nissan dealership in the United States (excludes Hawaii), and which is registered and normally operated in the United States (including Alaska and Hawaii), the United States territories (specifically Guam, Saipan, American Samoa, Puerto Rico and the U.S. Virgin Islands), and Canada.
- Your Nissan vehicle is manufactured to meet U.S. regulations and environmental requirements. With the exception of privately owned vehicles belonging to members of the U.S. military or employees and officers of the United States Government stationed abroad, this warranty does not apply if an otherwise covered vehicle is operated in, or relocated to, a country other than those listed above under this caption, except that it continues to apply if the vehicle is operated in full compliance with its proper use as described in the applicable OWNER'S MANUAL² while touring outside of the United States, the U.S. territories or Canada for a period not exceeding sixty (60) consecutive days or sixty (60) days in any one 12 month period. This warranty applies to a relocated vehicle which is returned to, and is registered and normally operated in the United States, the U.S. territories or Canada, except for conditions due to the vehicle's foreign operation, e.g., use of inappropriate fuels or other fluids.

THE WARRANTY BEGINS

The warranty period begins on the date the vehicle is delivered to the first retail buyer or put into use, whichever is earlier.

¹ Nissan indicates Nissan North America, Inc., P.O. Box 191, Gardena, California, 90248-0191 which distributes Nissan vehicles in the continental United States.

² See the Owner's Manual for information relevant to proper operation of the vehicle, including the recommended fuels and fluids.

FOR HOW LONG AND WHAT IS COVERED

■ BASIC COVERAGE

- The basic coverage period is 36 months or 36,000 miles, whichever comes first.
- This warranty covers any repairs needed to correct defects in materials or workmanship of all parts and components of each new Nissan vehicle supplied by Nissan except for the exclusions or items listed under the caption "WHAT IS NOT COVERED" or as indicated below.

■ POWERTRAIN COVERAGE

- The Powertrain coverage period is 60 months or 60,000 miles, whichever comes first.
- This warranty covers any repairs needed to correct defects in materials or workmanship.
- Powertrain coverage applies to components listed below, supplied by Nissan except for those items listed under the caption "WHAT IS NOT COVERED".

ENGINE

Cylinder heads and block and all internal parts, rocker covers and oil pan, valve train and front cover, timing chain and tensioner, oil pump, water pump and fuel pump, fuel injectors, intake and exhaust manifolds and supercharger, flywheel, seals, and gaskets.

TRANSMISSION AND TRANSAXLE

Case and all internal parts, torque converter and converter housing, automatic transmission control module, transfer case and all internal parts, seals and gaskets, clutch cover and housing, and electronic transmission controls.

DRIVETRAIN

Drive shafts, final drive housing and all internal parts, propeller shafts, universal joints, bearings, seals and gaskets.

RESTRAINT SYSTEM

Air bags and related electronic control systems.

■ CORROSION COVERAGE (PERFORATION FROM CORROSION)

Any body sheet metal panel supplied by Nissan for which we have developed perforation (rust-through) due to corrosion in normal use is covered for 60 months, regardless of mileage, except for those items listed under "WHAT IS NOT COVERED". No additional rust proofing applications are required. Perforation is a condition in which body sheet metal panel has corroded from one surface through to another.

■ ORIGINAL EQUIPMENT BATTERY COVERAGE

The coverage period is 36 months or 36,000 miles, whichever comes first. A defective original equipment battery which is unserviceable within the first 12 months or 36,000 miles will be replaced free of charge. After 12 months but within 24 months and 36,000 miles you will pay 50% of the replacement battery's suggested retail price plus any applicable taxes. After 24 months but within 36 months and 36,000 miles, you will pay 75% of the replacement battery's suggested retail price plus any applicable taxes. Nissan will pay the rest, including labor to remove and replace the defective battery.

■ TOWING COVERAGE

If your vehicle is inoperative due to the failure of a rated part, towing service to the nearest authorized Nissan dealer is covered for 36 months or 36,000 miles, whichever comes first.

■ ADJUSTMENTS

Service adjustments not usually associated with replacement of parts, such as wheel alignment, are covered only during the first 12 months or 12,000 miles, whichever comes first.

■ REFRIGERANT RECHARGE ONLY

Refrigerant recharge not associated with the repair or replacement of a warranted part is covered only during the first 12 months, regardless of the mileage.

NO CHARGE

Warranty repairs will be made at no charge for parts and labor (except for batteries and tires, in which case you may incur certain charges as noted above or as described in the

able the warranty found later in this booklet. Any needed parts replacement will be made using genuine Nissan or Nissan approved new or remanufactured parts.

OBTAINING WARRANTY SERVICE

■ You must take the vehicle to an authorized Nissan dealer in the United States or Canada during regular business hours at your expense in order to obtain warranty service. The names and addresses of authorized Nissan dealers are listed in telephone directories.

■ If you require warranty service outside of the United States (see terms under caption "APPLICABILITY"), contact an authorized Nissan dealer in that country. Note that complaints related to failure to comply with proper use of the vehicle as described in the applicable OWNER'S MANUAL (including the lack of availability or use of proper fuel and fluids), or the vehicle's lack of compliance with local regulations or environmental requirements of any country (other than the U.S., the listed U.S. territories or Canada) are not covered by this warranty.

MAINTENANCE AND RECORDS

As a condition of this warranty, you are responsible for properly using, maintaining and caring for your vehicle as outlined in your OWNER'S MANUAL and your NISSAN SERVICE & MAINTENANCE GUIDE, and maintaining copies of all maintenance records & receipts for review by Nissan. Failure to do so is likely to result in the denial of warranty coverage.

Evidence of the performance of the required maintenance should be kept and presented as proof of such maintenance in connection with related warranty repairs. To assist you in maintaining appropriate records, the Maintenance log located in your NISSAN SERVICE & MAINTENANCE GUIDE can be used along with supporting repair invoices, receipts and other such records.

WHAT IS NOT COVERED

DAMAGE, FAILURES OR CORROSION DUE TO ACCIDENTS, MISUSE OR ALTERATIONS

This warranty does not cover damage, failures or corrosion resulting from:

- Accident, theft, fire, driving through water (including engine water ingestion) or misuse (Proper use is outlined in your OWNER'S MANUAL).
- Alteration, tampering or improper repair.
- Installation of non-Nissan approved accessories or components.
- Improper installation of any Nissan approved or aftermarket accessory or component.
- Glass breakage, unless resulting from defects in material or workmanship.

ALTERED OR UNCERTAIN ODOMETER MILEAGE

This warranty does not cover repair of any vehicle or any part of a vehicle of which the odometer mileage has been altered, or the odometer repaired or replaced and the actual vehicle mileage cannot be correctly and readily determined.

SALVAGE TITLE

This limited warranty does not apply to any vehicle, and is rendered void if the vehicle is (or ever has been) issued a "salvage" or similar title under any state's law; or has ever been determined to be a "total loss" or equivalent by any insurance company, such as by payment of a cash payment of claim in lieu of repairs because of a determination that the cost of repairs exceeded the actual cash value of the vehicle.

DAMAGE, FAILURES OR CORROSION FROM ENVIRONMENTAL CONDITIONS

This warranty does not cover damage, failures or corrosion resulting from:

- Stone chipping, chemical fallout (acid rain), tree sap, salt, hail, wind-storm, lightning, flood or other environmental conditions.

■ The items listed below are not covered under corrosion coverage (perforation from corrosion):

- Exhaust system components.
- Corrosion of outer trim parts, such as moldings. However, corrosion of outer trim parts is warranted 12 months or 12,500 miles, whichever comes first.
- Corrosion other than perforation, such as cosmetic or surface corrosion due to defects in material or workmanship. This is covered under the Basic Coverage of the New Vehicle Limited Warranty.
- Special bodies or equipment not manufactured or supplied by Nissan.

DAMAGE, FAILURES OR CORROSION DUE TO LACK OF OR IMPROPER MAINTENANCE

This warranty does not cover damage, failures or corrosion resulting from:

- Lack of performance of proper maintenance services as outlined in your NISSAN SERVICE & MAINTENANCE GUIDE.
- Use of improper or dirty fuel, fluids or lubricants.
- Use of parts not equivalent in quality or design to parts supplied by Nissan.

MAINTENANCE SERVICE EXPENSE

This warranty does not cover normal maintenance services as specified in your NISSAN SERVICE & MAINTENANCE GUIDE such as oil change, tune-up; cleaning and polishing; wheel alignment, tire balancing; replacement of (the replacement of windshield wiper inserts, lubricants, coolant and worn brake shoes, pads, drums and rotors and worn clutch discs).

SEAT BELTS, TIRES, TRUCK BEDLINERS, TRUCK TONNEAU COVERS, AND EMISSION CONTROL SYSTEMS

Seat belts, tires, truck bedliners, truck tonneau covers, and emission control systems are not covered by this warranty. They are covered by separate warranties.

WHAT IS COVERED

Nissan® warrants to correct defects in materials or workmanship in all genuine Nissan replacement parts and accessories for use on Nissan vehicles only, except as described under the caption below, "WHAT IS NOT COVERED."

This warranty covers any repairs needed to correct defects in materials or workmanship.

*Nissan indicates Nissan North America, Inc., P.O. Box 191, Gardena, California 90248-0191 which distributes Nissan vehicles in the Continental United States.

HOW LONG IS THE WARRANTY

Except for replacement audio components, this warranty is for 12 months or 12,000 miles from the date of installation or purchase, whichever is earlier. However, the warranty on replacement parts and accessories installed in a Nissan vehicle while it is covered by a Nissan warranty which would have covered the part had it been installed in the vehicle at manufacture will not end before the end of that warranty.

REPLACEMENT AUDIO COMPONENTS

A replacement Radio, Tape Deck, Amplifier or Compact Disc Player/Auto Changer or Cellular Phone supplied by Nissan is covered for 12 months/unlimited mileage from the time of installation or the balance of the Basic Vehicle Warranty as it applies to audio components, whichever is greater.

WHAT IS NOT COVERED

This warranty does not cover:

1. Tires, batteries, truck bedliners, and truck tonneau covers. These items are covered by separate warranties.
2. Motorsport Parts. Motorsport parts are sold "AS IS" without warranties, express or implied unless expressly prohibited from doing so by applicable

law, in which case the warranty provided is the minimum required by law.

3. Normal maintenance service and parts replacement as outlined in the maintenance schedule of your Nissan Service & Maintenance Guide.
4. Damage or failures of parts resulting from:
 - Misuse (your OWNER'S MANUAL is your guide to proper use).
 - Accident, theft, fire, driving through water resulting in engine water ingestion.
 - Chemical fallout, tree sap, salt, sand, hail, flood or other environmental conditions.
 - Modification or improper repair of the part or of the vehicle in which the part is installed.
 - Use of parts not equivalent in quality or design to parts supplied by Nissan.
 - Lack of performance of required maintenance services as outlined in your Nissan Service & Maintenance Guide.
 - Use of improper or dirty fuel, fluids or lubricants.

5. SALVAGE TITLE

This warranty does not cover damage, failures or corrosion to any Nissan replacement part installed in the vehicle, if the vehicle is issued a "salvage" or similar title under any state's law, and this warranty is rendered void for any such part installed in the vehicle prior to the vehicle being issued a "salvage" or similar title unless state law expressly states otherwise. (This exclusion does not extend to new genuine Nissan replacement parts installed in the vehicle after the issuance of a "salvage" or similar title.)

WHAT YOU MUST DO

In order to obtain warranty service you must deliver the

warranted part or accessory, or the vehicle on which the part or accessory is installed, to an authorized Nissan dealer in the United States or Canada at your expense with proof of purchase (parts invoice or service repair order from an authorized Nissan dealer). The names and addresses of authorized Nissan dealers are listed in telephone directories.

You must also pay for labor charges to remove and replace the part or accessory if it was not originally installed on your vehicle by an authorized Nissan dealer.

WHAT NISSAN WILL DO

If the part or accessory to be repaired was originally installed by an authorized Nissan dealer, it will be removed and reinstalled after repair at no charge for parts and labor. If the part or accessory was not installed by an authorized Nissan dealer, the part or accessory will be repaired or exchanged only. Any needed parts replacement or exchange will be made using new or remanufactured parts at Nissan's option.

LIMITATION OF WARRANTIES AND OTHER WARRANTY TERMS AND STATE LAW RIGHTS**EXTRA EXPENSES - LIMITATIONS OF DAMAGES**

This warranty does not cover incidental or consequential damages such as loss of the use of the vehicle, inconvenience or commercial loss.

ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, and you may have other rights, and you may state to state.

Nissan does not authorize any person to create or if any other warranty, obligation or liability in connection with this vehicle.



**2002
INFINITI WARRANTY INFORMATION**

2002 NEW VEHICLE LIMITED WARRANTY

WHO IS THE WARRANTOR?

NISSAN warrants all parts of your 2002 Infiniti vehicle supplied by Nissan, except for those listed under the caption "WHAT IS NOT COVERED."

APPLICABILITY

- This warranty is provided to the original and subsequent owner(s) of an Infiniti vehicle originally distributed by Nissan which is originally sold by a Nissan authorized Infiniti dealership in the United States (excludes Hawaii), and which is registered and normally operated in the United States (including Alaska and Hawaii), the United States territories (specifically Guam, Saipan, American Samoa, Puerto Rico, and the U.S. Virgin Islands), and Canada.
- Your Infiniti vehicle is manufactured to meet U.S. regulations and environmental requirements. With the exception of privately owned vehicles belonging to members of the U.S. military or employees and officers of the United States Government stationed abroad, this warranty does not apply if an otherwise covered vehicle is operated in, or relocated to, a country other than those listed above under this caption, except that it continues to apply if the vehicle is operated in full compliance with its proper use as described in the applicable OWNER'S MANUAL¹ while touring outside of the United States, the U.S. territories or Canada for a period not exceeding sixty (60) consecutive days or sixty (60) days in any one 12 month period. This warranty applies to a relocated vehicle which is returned to, and is registered and normally operated in the United States, the U.S. territories or Canada, except for conditions due to the vehicle's foreign operation, e.g., use of inappropriate fuels or other fluids.

THE WARRANTY BEGINS

The warranty period begins on the date the vehicle is delivered to the first retail buyer or put into service, whichever is earlier.

FOR HOW LONG AND WHAT IS COVERED

BASIC COVERAGE

- The basic coverage period is 48 months or 60,000 miles, whichever comes first.
- The warranty covers any repairs needed to correct defects in materials or workmanship of all parts and components of each new Infiniti vehicle supplied by Nissan except for those exclusions or items listed under the caption "WHAT IS NOT COVERED" or as indicated below.

POWERTRAIN COVERAGE

- The Powertrain coverage period is 72 months or 70,000 miles, whichever comes first.
- This warranty covers any repairs needed to correct defects in material or workmanship.
- Powertrain coverage includes components listed below, supplied by NISSAN, except for those items listed under the caption "WHAT IS NOT COVERED."

ENGINE - Cylinder heads and block and all internal parts, rocker covers and oil pan, valve train and front cover, timing chain and tensioner, oil pump, water pump and fuel pump, fuel injectors, intake and exhaust manifolds, flywheel, seals and gaskets.

TRANSMISSION AND TRANSAXLE - Case and all internal parts, torque converter and converter housing, automatic transmission control module, transfer case and all internal parts, seals and gaskets, clutch cover and housing, and electronic transmission controls.

DRIVETRAIN - Drive shafts, final drive housing and all internal parts, propeller shafts, universal joints, bearings, seals and gaskets.

RESTRAINT SYSTEM - Air bags and related electronic control systems.

CORROSION COVERAGE (PERFORATION FROM CORROSION)

Any body sheet metal panel supplied by Nissan found to have developed perforation (rust-through) due to corrosion in normal use is covered for 84 months, regardless of mileage, except for those items listed under "WHAT IS NOT COVERED." No additional rust proofing applications are required. Perforation is a condition in which any body sheet metal panel has cor-

roded from one surface to another.

ORIGINAL EQUIPMENT BATTERY COVERAGE

The coverage period is 48 months or 60,000 miles, whichever comes first. A defective original equipment battery which is unserviceable within the first 12 months and 60,000 miles will be replaced free of charge. After 12 months but within 24 months and 60,000 miles, you will pay 25% of the replacement battery's suggested retail price plus applicable taxes. After 24 months but within 36 months and 60,000 miles, you will pay 50% of the replacement battery's suggested retail price plus applicable taxes. After 36 months but within 48 months and 60,000 miles, you will pay 75% of the replacement battery's suggested retail price plus applicable taxes. Nissan will pay the rest, including all labor to remove and replace the defective battery.

TOWING COVERAGE

If your vehicle is inoperative due to the failure of a warranted part, towing service to the nearest authorized Infiniti dealer is covered for 48 months or 60,000 miles, whichever comes first.

ADJUSTMENTS

Service adjustments not usually associated with the replacement of parts, such as wheel alignment, are covered only during the first 12 months or 12,000 miles, whichever comes first.

REFRIGERANT RECHARGE ONLY

Refrigerant recharge not associated with the repair or replacement of a warranted part is covered only during the first 12 months, regardless of the mileage.

NO CHARGE

Warranty repairs will be made at no charge for parts and/or labor (except for batteries and tires, in which case you may pay certain charges). Any needed parts replacement will be made using genuine Nissan or Nissan approved parts or non-manufactured parts approved by Nissan for use on Infiniti vehicles.

OBTAINING WARRANTY SERVICE

- You must take the vehicle to an authorized Infiniti dealer.

¹ NISSAN indicates Nissan North America, Inc., P.O. Box 191, Garden, California, 90248-0191 which distributes Infiniti vehicles in the Continental U.S. and Canada.
² See the owner's manual for information relevant to proper operation of the vehicle, including the recommended fuels and fluids.

2002 NEW VEHICLE LIMITED WARRANTY

the United States or Canada during regular business hours at your expense in order to obtain warranty service. The names and addresses of authorized Infiniti dealers are listed in telephone directories.

- If you require warranty service outside of the United States (see terms under caption "APPLICABILITY"), contact an Infiniti dealer in that country. Note that complaints related to failure to comply with proper use of the vehicles described in the applicable OWNER'S MANUAL (including the lack of availability or use of proper fuel and fluids), or the vehicle's lack of compliance with local regulations or environmental requirements of any country (other than the U.S., the listed U.S. territories or Canada) are not covered by this warranty.

MAINTENANCE AND RECORDS

As a condition of this warranty, you are responsible for properly using, maintaining and caring for your vehicle as outlined in your Owner's Manual, and of maintaining copies of all maintenance records & receipts for review by Nissan. Failure to do so is likely to result in the denial of warranty.

Evidence of the performance of the required maintenance should be kept and may need to be presented as proof of such maintenance in connection with related warranty repairs. To assist you in maintaining appropriate records, the Maintenance Log located in your Owner's Literature Kit can be used along with supporting repair invoices, receipts and other such records.

WHAT IS NOT COVERED

DAMAGE, FAILURES OR CORROSION DUE TO ACCIDENTS, MISUSE OR ALTERATIONS

This warranty does not cover damage, failures or corrosion resulting from:

- Accident, theft, fire, driving through water (including engine water ingress) or other misuse. (Proper use is outlined in your OWNER'S MANUAL.)
- Alteration, tampering or improper repair.
- Glass breakage, unless resulting from defects in material or workmanship.

- Installation of non-Nissan approved accessories or components.
- Improper installation of any Nissan approved or after-market accessory or component.

ALTERED OR UNCERTAIN ODOMETER MILEAGE

This warranty does not cover repair of any vehicle or any part of a vehicle on which the odometer has been altered, or the odometer repaired or replaced, and the actual vehicle mileage cannot be correctly and readily determined.

SALVAGE TITLE

This limited warranty does not apply to any vehicle, and is rendered void if the vehicle is (or ever has been) listed as a "salvage" or similar title under any state's law, or has ever been determined to be a "total loss" or equivalent by any insurance company, such as by payment of a cash payment of a claim in lieu of repairs because of a determination that the cost of repairs exceeded the actual cash value of the vehicle.

DAMAGE, FAILURES OR CORROSION FROM ENVIRONMENTAL CONDITIONS

This warranty does not cover damage, failures or corrosion resulting from:

- Stone chipping, chemical fallout, tree sap, salt, hail, windstorm, lightning, flood or other environmental conditions.
- The items listed below are not covered under corrosion coverage (perforation from corrosion):
 - Exhaust system components.
 - Corrosion other than perforation, such as cosmetic or surface corrosion due to defects in material or workmanship. This is covered under the Basic Coverage of the New Vehicle Limited Warranty.

DAMAGE, FAILURES OR CORROSION DUE TO LACK OF OR IMPROPER MAINTENANCE

This warranty does not cover damage, failures or corrosion resulting from:

- Lack of performance of proper maintenance services as outlined in your Owner's Manual.

- Use of improper or dirty fuel, fluids or lubricants.
- Use of parts not equivalent in quality or design to parts supplied by Nissan for use on Infiniti vehicles.

MAINTENANCE SERVICE EXPENSE

This warranty does not cover normal maintenance services as specified in your Owner's Manual such as wheel alignment, headlight aiming, replacement of filters, fluids, coolant, worn clutch disc and brake pads.

SEAT BELTS, TIRES AND EMISSION CONTROL SYSTEM

Seat belts, tires and the emission control system are covered by separate warranties.

LIMITATION OF WARRANTIES AND OTHER WARRANTY TERMS AND STATE LAW RIGHTS

EXTRA EXPENSE - LIMITATIONS OF DAMAGES
THIS WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES SUCH AS LOSS OF THE USE OF THE VEHICLE, INCONVENIENCE OR COMMERCIAL LOSS.

ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Nissan does not authorize any person to create for it any other warranty, obligation or liability in connection with this vehicle.

LIMITED WARRANTY ON NISSAN REPLACEMENT PARTS AND ACCESSORIES

WHAT IS COVERED

Nissan® warrants to correct defects in materials or workmanship in all genuine Nissan replacement parts and accessories for use on Infiniti vehicles only, except as described under the caption below, "WHAT IS NOT COVERED."

This warranty covers any repairs needed to correct defects in materials or workmanship.

*NISSAN indicates Nissan North America, Inc., P.O. Box 189, Gardena, California 90248-0189 which distributes Infiniti vehicles in the Continental United States.

HOW LONG IS THE WARRANTY

Except for replacement audio components, this warranty is for 12 months or 12,000 miles from the date of installation or purchase, whichever is earlier. However, the warranty on replacement parts and accessories installed in an Infiniti vehicle while it is covered by an Infiniti warranty which would have covered the part had it been installed in the vehicle at manufacture will not end before the end of that warranty.

REPLACEMENT AUDIO COMPONENTS

A replacement Radio, Tape Deck, Amplifier or Compact Disc Player/Auto Changer supplied by Nissan is covered for 12 months/unlimited mileage from the time of installation or the balance of the Basic Vehicle Warranty as it applies to audio components, whichever is greater.

WHAT IS NOT COVERED

This warranty does not cover:

1. Tires or batteries. These items are covered by separate warranties.
2. Normal maintenance services and parts replacement as outlined in the maintenance schedule of your OWNER'S MANUAL.
3. Damage or failures of parts resulting from:
 - Misuse (your OWNER'S MANUAL is your guide to proper use).
 - Accident, theft, fire, driving through water resulting in engine water ingestion.
 - Chemical fallout, tree sap, salt, sand, hail, flood or other environmental conditions.
 - Modification or improper repair of the part or of the vehicle in which the part is installed.
 - Use of parts not equivalent in quality or design to parts supplied by Nissan.
 - Lack of performance of required maintenance services as outlined in your OWNER'S MANUAL.
 - Use of improper or dirty fuel, fluids or lubricants.
4. Salvage Title. This warranty does not cover damage, failures or corrosion to any Nissan replacement part installed in the vehicle, if the vehicle is issued a "salvage" or similar title under any state's law, and this warranty is rendered void for any such part

installed in the vehicle prior to the vehicle being issued a "salvage" or similar title unless state law expressly states otherwise. (This exclusion does not extend to new genuine Nissan replacement parts installed in the vehicle after the issuance of a "salvage" or similar title.)

LIMITED WARRANTY ON NISSAN REPLACEMENT PARTS AND ACCESSORIES

WHAT YOU MUST DO

In order to obtain warranty service you must deliver the warranted part or accessory, or the vehicle on which the part or accessory is installed, to an authorized Infiniti retailer in the United States or Canada at your expense with proof of purchase (parts invoice or service repair order from an authorized Infiniti dealer). The names and addresses of authorized Infiniti retailers are listed in telephone directories.

You must also pay for labor charges to remove and replace the part or accessory if it was not originally installed on your vehicle by an authorized Infiniti retailer.

WHAT NISSAN WILL DO

If the part or accessory to be repaired was originally installed by an authorized Infiniti retailer, it will be removed and reinstalled after repair at no charge for parts and labor. If the part or accessory was not installed by an authorized Infiniti dealer, the part or accessory will be repaired or exchanged only. Any needed parts replacement or exchange will be made using new or remanufactured parts at Nissan's option.

LIMITATION OF WARRANTIES AND OTHER WARRANTY TERMS AND STATE LAW RIGHTS

EXTRA EXPENSES - LIMITATIONS OF DAMAGES

This warranty does not cover incidental or consequential damages such as loss of the use of the vehicle, inconvenience or commercial loss.

ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Nissan does not authorize any person to create for it any other warranty, obligation or liability in connection with this vehicle.



2003

WARRANTY INFORMATION BOOKLET

WHO IS THE WARRANTOR

Nissan¹ warrants all parts of your 2003 Nissan vehicle supplied by Nissan, except for those listed under the caption "WHAT IS NOT COVERED."

APPLICABILITY

- This warranty is provided to the original and subsequent owners of a Nissan vehicle originally distributed by Nissan which is originally sold by a Nissan authorized Nissan dealership in the United States (excludes Hawaii), and which is registered in the U.S. and normally operated in the United States (including Alaska and Hawaii), the United States territories (specifically Guam, Saipan, American Samoa, Puerto Rico and the U.S. Virgin Islands), and Canada.
- This warranty is generally transferable from the original owner other than a Nissan dealer (OWNER) to subsequent owners of the vehicle at any time ownership of the vehicle is transferred, without any action on your part except that this warranty is not transferable but is instead void if during the first six months after delivery to the original OWNER: (1) ownership of the vehicle is transferred from the original OWNER, and (2) the vehicle is registered outside of the United States.
- Your Nissan vehicle is manufactured to meet U.S. regulations and environmental requirements. With the exception of privately owned vehicles belonging to members of the U.S. military or employees and officers of the United States Government stationed abroad, this warranty does not apply if an otherwise covered vehicle is operated in, or relocated to, a country other than those listed above under this caption, except that it continues to apply if the vehicle is operated in full compliance with its proper use as described in the applicable OWNER'S MANUAL² while touring outside of the United States, the U.S. territories or Canada for a period not exceeding sixty

(60) consecutive days or sixty (60) days in any one 12 month period. Subject to the transferability restriction described above, this warranty applies to a relocated vehicle which is returned to, and is registered and normally operated in the United States, the U.S. territories or Canada, except for conditions due to the vehicle's foreign operation, e.g., use of inappropriate fuels or other fluids.

LIMITATION OF WARRANTIES AND OTHER WARRANTY TERMS AND STATE LAW RIGHTS**EXTRA EXPENSES - LIMITATIONS OF DAMAGES**

This warranty does not cover incidental or consequential damages such as loss of the use of the vehicle, inconvenience or commercial loss.

ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Nissan does not authorize any person to create for it any other warranty, obligation or liability in connection with this vehicle.

THE WARRANTY BEGINS

The warranty period begins on the date the vehicle is delivered to the first retail buyer or put into use, whichever is earlier.

FOR HOW LONG AND WHAT IS COVERED**■ BASIC COVERAGE**

- The basic coverage period is 36 months or 36,000 miles, whichever comes first.
- This warranty covers any repairs needed to correct defects in materials or workmanship of all parts and components of each new Nissan vehicle supplied by Nissan, except for the exclusions or items listed under the caption "WHAT IS NOT COVERED" or as indicated below.

■ POWERTRAIN COVERAGE

- The Powertrain coverage period is 60 months or 60,000 miles, whichever comes first.
- This warranty covers any repairs needed to correct defects in materials or workmanship.
- Powertrain coverage applies to components listed below, supplied by Nissan except for those items listed under the caption "WHAT IS NOT COVERED".

ENGINE

Cylinder heads and block and all internal parts, rocker covers and oil pan, valve train and front cover, timing chain and tensioner, oil pump, water pump and fuel pump, fuel injectors, intake and exhaust manifolds and supercharger, flywheel, seals, and gaskets.

TRANSMISSION AND TRANSAXLE

Case and all internal parts, torque converter and converter housing, automatic transmission control module, transfer case and all internal parts, seals and gaskets, clutch cover and housing, and electronic transmission controls.

DRIVETRAIN

Drive shafts, final drive housing and all internal parts, propeller shafts, universal joints, bearings, seals and gaskets.

¹ Nissan indicates Nissan North America, Inc., P.O. Box 191, Gardena, California, 90248-0191 which distributes Nissan vehicles in the continental United States.

² See the Owner's Manual for information relevant to proper operation of the vehicle, including the recommended fuels and fluids.

■ RESTRAINT SYSTEM

Air bags and related electronic control systems.

■ CORROSION COVERAGE (PERFORATION FROM CORROSION)

Any body sheet metal panel supplied by Nissan found to have developed perforation (rust-through) due to corrosion in normal use is covered for 60 months, regardless of mileage, except for those items listed under "WHAT IS NOT COVERED". No additional rust proofing applications are required. Perforation is a condition in which any body sheet metal panel has corroded from one surface through to another.

■ ORIGINAL EQUIPMENT BATTERY COVERAGE

The coverage period is 36 months or 36,000 miles, whichever comes first. A defective original equipment battery which is unserviceable within the first 12 months and 36,000 miles will be replaced free of charge. After 12 months but within 24 months and 36,000 miles, you will pay 50% of the replacement battery's suggested retail price plus any applicable taxes. After 24 months but within 36 months and 36,000 miles, you will pay 75% of the replacement battery's suggested retail price plus any applicable taxes. Nissan will pay the rest, including all labor to remove and replace the defective battery.

■ TOWING COVERAGE

If your vehicle is inoperative due to the failure of a warranted part, towing service to the nearest authorized Nissan dealer is covered for 36 months or 36,000 miles, whichever comes first.

■ ADJUSTMENTS

Service adjustments not usually associated with the replacement of parts, such as wheel alignment, are covered only during the first 12 months or 12,500 miles, whichever comes first.

■ REFRIGERANT RECHARGE ONLY

Refrigerant recharge not associated with the repair or replacement of a warranted part is covered only during the first 12 months, regardless of the mileage.

NO CHARGE

Warranty repairs will be made at no charge for parts and/or labor (except for batteries and tires, in which case you may pay certain charges as noted above or as described in the applicable tire warranty found later in this booklet). Any needed parts replacement will be made using genuine Nissan or Nissan approved new or remanufactured parts.

OBTAINING WARRANTY SERVICE

■ You must take the vehicle to an authorized Nissan dealer in the United States or Canada during regular business hours at your expense in order to obtain warranty service. The names and addresses of authorized Nissan dealers are listed in telephone directories.

■ If you require warranty service outside of the United States (see terms under caption "APPLICABILITY"), contact an authorized Nissan dealer in that country. Note that complaints related to failure to comply with proper use of the vehicle as described in the applicable OWNER'S MANUAL (including the lack of availability or use of proper fuel and fluids), or the vehicle's lack of compliance with local regulations or environmental requirements of any country (other than the U.S., the listed U.S. territories or Canada) are not covered by this warranty.

MAINTENANCE AND RECORDS

As a condition of this warranty, you are responsible for properly using, maintaining and caring for your vehicle as outlined in your OWNER'S MANUAL and your NISSAN SERVICE & MAINTENANCE GUIDE, and maintaining copies of all maintenance records & receipts for review by Nissan. Failure to do so is likely to result in the denial of warranty coverage.

Evidence of the performance of the required maintenance should be kept and presented as proof of such maintenance in connection with related warranty repairs. To assist you in maintaining appropriate records, the maintenance log located in your NISSAN SERVICE & MAINTENANCE GUIDE can be used along with supporting repair invoices, receipts and other such records.

WHAT IS NOT COVERED

DAMAGE, FAILURES OR CORROSION DUE TO ACCIDENTS, MISUSE OR ALTERATIONS

This warranty does not cover damage, failures or corrosion resulting from:

- Accident, theft, fire, driving through water (including engine water ingestion) or misuse (Proper use is outlined in your OWNER'S MANUAL).
- Alteration, tampering or improper repair.
- Installation of non-Nissan approved accessories or components.
- Improper installation of any Nissan approved or aftermarket accessory or component.
- Glass breakage, unless resulting from defects in material or workmanship.

ALTERED OR UNCERTAIN ODOMETER MILEAGE

This warranty does not cover repair of any vehicle or any part of a vehicle of which the odometer mileage has been altered, or the odometer repaired or replaced and the actual vehicle mileage cannot be correctly and readily determined.

SALVAGE TITLE

This limited warranty does not apply to any vehicle, and is rendered void if the vehicle is (or ever has been) issued a "salvage" or similar title under any state's law; or has ever been determined to be a "total loss" or equivalent by any insurance company, such as by payment of a cash payment of claim in lieu of repairs because of a determination that the cost of repairs exceeded the actual cash value of the vehicle.

DAMAGE, FAILURES OR CORROSION FROM ENVIRONMENTAL CONDITIONS

This warranty does not cover damage, failures or corrosion resulting from:

- Stone chipping, chemical fallout (acid rain), tree sap, salt, hail, wind-storm, lightning, flood or other environmental conditions.

WHAT IS COVERED

Nissan* warrants to correct defects in materials or workmanship in all genuine Nissan replacement parts and accessories for use on Nissan vehicles only, except as described under the caption below, "WHAT IS NOT COVERED."

This warranty covers any repairs needed to correct defects in materials or workmanship.

*Nissan Indicates Nissan North America, Inc., P.O. Box 191, Gardena, California 90248-0191 which distributes Nissan vehicles in the Continental United States.

HOW LONG IS THE WARRANTY

Except for replacement audio components, this warranty is for 12 months or 12,000 miles from the date of installation or purchase, whichever is earlier. However, the warranty on replacement parts and accessories installed in a Nissan vehicle while it is covered by a Nissan warranty which would have covered the part had it been installed in the vehicle at manufacture will not end before the end of that warranty.

REPLACEMENT AUDIO COMPONENTS

A replacement Radio, Tape Deck, Amplifier or Compact Disc Player/Auto Changer supplied by Nissan is covered for 12 months/unlimited mileage from the time of installation or the balance of the Basic Vehicle Warranty as it applies to audio components, whichever is greater.

WHAT IS NOT COVERED

This warranty does not cover:

1. Tires, batteries, truck bedliners, and truck tonneau covers. These items are covered by separate warranties.
2. Motorsport Parts. Motorsport parts are sold "AS IS" without warranties, express or Implied unless expressly prohibited from doing so by applicable law, in which case the warranty provided is the minimum required by law.

3. Normal maintenance service and parts replacement as outlined in the maintenance schedule of your Nissan Service & Maintenance Guide.
4. Damage or failures of parts resulting from:
 - Misuse (your OWNER'S MANUAL is your guide to proper use).
 - Accident, theft, fire, driving through water resulting in engine water ingestion.
 - Chemical fallout, tree sap, salt, sand, hail, flood or other environmental conditions.
 - Modification or improper repair of the part or of the vehicle in which the part is installed.
 - Use of parts not equivalent in quality or design to parts supplied by Nissan.
 - Lack of performance of required maintenance services as outlined in your Nissan Service & Maintenance Guide.
 - Use of improper or dirty fuel, fluids or lubricants.

5. SALVAGE TITLE

This warranty does not cover damage, failures or corrosion to any Nissan replacement part installed in the vehicle, if the vehicle is issued a "salvage" or similar title under any state's law, and this warranty is rendered void for any such part installed in the vehicle prior to the vehicle being issued a "salvage" or similar title unless state law expressly states otherwise. (This exclusion does not extend to new genuine Nissan replacement parts installed in the vehicle after the issuance of a "salvage" or similar title.)

WHAT YOU MUST DO

In order to obtain warranty service you must deliver the warranted part or accessory, or the vehicle on which the part or accessory is installed, to an authorized Nissan dealer in the United States or Canada at your expense with

proof of purchase (parts Invoice or service repair order from an authorized Nissan dealer). The names and addresses of authorized Nissan dealers are listed in telephone directories.

You must also pay for labor charges to remove and replace the part or accessory if it was not originally installed on your vehicle by an authorized Nissan dealer.

WHAT NISSAN WILL DO

If the part or accessory to be repaired was originally installed by an authorized Nissan dealer, it will be removed and reinstalled after repair at no charge for parts and labor. If the part or accessory was not installed by an authorized Nissan dealer, the part or accessory will be repaired or exchanged only. Any needed parts replacement or exchange will be made using new or remanufactured parts at Nissan's option.

LIMITATION OF WARRANTIES AND OTHER WARRANTY TERMS AND STATE LAW RIGHTS**EXTRA EXPENSES - LIMITATIONS OF DAMAGES**

This warranty does not cover incidental or consequential damages such as loss of the use of the vehicle, inconvenience or commercial loss.

ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Nissan does not authorize any person to create for it any other warranty, obligation or liability in connection with this vehicle.

2003

Accelerating the future®



INFINITI

2003 NEW VEHICLE LIMITED WARRANTY

WHO IS THE WARRANTOR

NISSAN¹ warrants all parts of your 2003 Infiniti vehicle supplied by Nissan, except for those listed under the caption "WHAT IS NOT COVERED."

APPLICABILITY

- This warranty is provided to the original and subsequent owner(s) of an Infiniti vehicle originally distributed by Nissan which is originally sold by a Nissan authorized Infiniti dealership in the United States (excludes Hawaii), and which is registered and normally operated in the United States (including Alaska and Hawaii), the United States territories (specifically Guam, Saipan, American Samoa, Puerto Rico, and the U.S. Virgin Islands), and Canada.
- Your Infiniti vehicle is manufactured to meet U.S. regulations and environmental requirements. With the exception of privately owned vehicles belonging to members of the U.S. military or employees and officers of the United States Government stationed abroad, this warranty does not apply if an otherwise covered vehicle is operated in, or relocated to, a country other than those listed above under this caption, except that it continues to apply if the vehicle is operated in full compliance with its proper use as described in the applicable OWNER'S MANUAL² while touring outside of the United States, the U.S. territories or Canada for a period not exceeding sixty (60) consecutive days or sixty (60) days in any one 12 month period. This warranty applies to a relocated vehicle which is returned to, and is registered and normally operated in the United States, the U.S. territories or Canada, except for conditions due to the vehicle's foreign operation, e.g., use of inappropriate fuels or other fluids.

THE WARRANTY BEGINS

The warranty period begins on the date the vehicle is delivered to the first retail buyer or put into service, whichever is earlier.

FOR HOW LONG AND WHAT IS COVERED

BASIC COVERAGE

- The basic coverage period is 48 months or 80,000 miles, whichever comes first.
- The warranty covers any repairs needed to correct defects in materials or workmanship of all parts and components of each new Infiniti vehicle supplied by Nissan except for those exclusions or items listed under the caption "WHAT IS NOT COVERED" or as indicated below.

POWERTRAIN COVERAGE

- The Powertrain coverage period is 72 months or 70,000 miles, whichever comes first.
- This warranty covers any repairs needed to correct defects in material or workmanship.
- Powertrain coverage includes components listed below, supplied by NISSAN, except for those items listed under the caption "WHAT IS NOT COVERED."

ENGINE - Cylinder heads and block and all internal parts, rocker cover and oil pan, valve train and front cover, timing chain and tensioner, oil pump, water pump and fuel pump, fuel injectors, intake and exhaust manifolds, flywheel, seals and gaskets.

TRANSMISSION AND TRANSAXLE - Case and all internal parts, torque converter and converter housing, automatic transmission control module, transfer case and all internal parts, seals and gaskets, clutch cover and housing, and electronic transmission controls.

DRIVETRAIN - Drive shafts, final drive housing and all internal parts, propeller shafts, universal joints, bearings, seals and gaskets.

RESTRAINT SYSTEM - Airbags and related electronic control systems.

CORROSION COVERAGE (PERFORATION FROM CORROSION)

Any body sheet metal panel supplied by Nissan found to have developed perforation (rust-through) due to corrosion in normal use is covered for 84 months, regardless of mileage, except for those items listed under "WHAT IS NOT COVERED." No additional rust proofing applications are required. Perforation is a condition in which any body sheet metal panel has cor-

roded from one surface to another.

ORIGINAL EQUIPMENT BATTERY COVERAGE

The coverage period is 48 months or 80,000 miles, whichever comes first. A defective original equipment battery which is unserviceable within the first 12 months and 60,000 miles will be replaced free of charge. After 12 months but within 24 months and 60,000 miles, you will pay 25% of the replacement battery's suggested retail price plus applicable taxes. After 24 months but within 36 months and 80,000 miles, you will pay 50% of the replacement battery's suggested retail price plus applicable taxes. After 36 months but within 48 months and 80,000 miles, you will pay 75% of the replacement battery's suggested retail price plus applicable taxes. Nissan will pay the rest, including all labor to remove and replace the defective battery.

TOWING COVERAGE

If your vehicle is inoperable due to the failure of a warranted part, towing service to the nearest authorized Infiniti dealer is covered for 48 months or 80,000 miles, whichever comes first.

ADJUSTMENTS

Service adjustments not usually associated with the replacement of parts, such as wheel alignment, are covered only during the first 12 months or 12,000 miles, whichever comes first.

REFRIGERANT RECHARGE ONLY

Refrigerant recharge not associated with the repair or replacement of a warranted part is covered only during the first 12 months, regardless of the mileage.

NO CHARGE

Warranty repairs will be made at no charge for parts and/or labor (except for batteries and tires, in which case you may pay certain charges). Any needed parts supplied with the vehicle using genuine Nissan or Nissan approved new or remanufactured parts approved by Nissan for use on Infiniti vehicles.

OBTAINING WARRANTY SERVICE

- You must take the vehicle to an authorized Infiniti dealer in

¹ NISSAN indicates Nissan North America, Inc., P.O. Box 191, Gardena, California, 90248-0191 which distributes Infiniti vehicles in the Continental United States

² See the owner's manual for information relative to proper operation of the vehicle, including the recommended fuels and fluids

2003 NEW VEHICLE LIMITED WARRANTY

the United States or Canada during regular business hours at your expense in order to obtain warranty service. The names and addresses of authorized Infiniti dealers are listed in telephone directories.

- If you require warranty service outside of the United States (see terms under caption "APPLICABILITY"), contact an Infiniti dealer in that country. Note that complaints related to failure to comply with proper use of the vehicle as described in the applicable OWNER'S MANUAL (including the lack of availability or use of proper fuel and fluids), or the vehicle's lack of compliance with local regulations or environmental requirements of any country (other than the U.S., the listed U.S. territories or Canada) are **not** covered by this warranty.

MAINTENANCE AND RECORDS

As a condition of this warranty, you are responsible for properly using, maintaining and caring for your vehicle as outlined in your Owner's Manual, and of maintaining copies of all maintenance records & receipts for review by Nissan. Failure to do so is likely to result in the denial of warranty.

Evidence of the performance of the required maintenance should be kept and may need to be presented as proof of such maintenance in connection with related warranty repairs. To assist you in maintaining appropriate records, the Maintenance Log located in your Owner's Literature Kit can be used along with supporting repair invoices, receipts and other such records.

WHAT IS NOT COVERED

DAMAGE, FAILURES OR CORROSION DUE TO ACCIDENTS, MISUSE OR ALTERATIONS

This warranty does not cover damage, failures or corrosion resulting from:

- Accident, theft, fire, driving through water (including engine water ingestion) or misuse. (Proper use is outlined in your OWNER'S MANUAL.)
- Alteration, tampering or improper repair.
- Glass breakage, unless resulting from defects in material or workmanship.

- Installation of non-Nissan approved accessories or components.
- Improper installation of any Nissan approved or aftermarket accessory or component.

ALTERED OR UNCERTAIN ODOMETER MILEAGE

This warranty does not cover repair of any vehicle or any part of a vehicle on which the odometer has been altered, or the odometer repaired or replaced, and the actual vehicle mileage cannot be correctly and readily determined.

SALVAGE TITLE

This limited warranty does not apply to any vehicle, and is rendered void if the vehicle is (or ever has been) issued a "salvage" or similar title under any state's law, or has ever been determined to be a "total loss" or equivalent by any insurance company, such as by payment of a cash payment of a claim in lieu of repairs because of a determination that the cost of repairs exceeded the actual cash value of the vehicle.

DAMAGE, FAILURES OR CORROSION FROM ENVIRONMENTAL CONDITIONS

This warranty does not cover damage, failures or corrosion resulting from:

- Stone chipping, chemical fallout, tree sap, soft, hail, windstorm, lightning, flood or other environmental conditions.
- The items listed below are not covered under corrosion coverage (perforation from corrosion):
 - Exhaust system components.
 - Corrosion other than perforation, such as cosmetic or surface corrosion due to defects in material or workmanship. This is covered under the Basic Coverage of the New Vehicle Limited Warranty.

DAMAGE, FAILURES OR CORROSION DUE TO LACK OF OR IMPROPER MAINTENANCE

This warranty does not cover damage, failures or corrosion resulting from:

- Lack of performance of proper maintenance services as outlined in your Owner's Manual.

- Use of improper or dirty fuel, fluids or lubricants.
- Use of parts not equivalent in quality or design to parts supplied by Nissan for use on Infiniti vehicles.

MAINTENANCE SERVICE EXPENSE

This warranty does not cover normal maintenance services as specified in your Owner's Manual such as wheel alignment, headlight aiming, replacement of filters, lubricants, coolant, worn clutch discs and brake pads.

SEAT BELTS, TIRES AND EMISSION CONTROL SYSTEM

Seat belts, tires and the emission control system are covered by separate warranties.

LIMITATION OF WARRANTIES AND OTHER WARRANTY TERMS AND STATE LAW RIGHTS

EXTRA EXPENSES - LIMITATIONS OF DAMAGES
THIS WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES SUCH AS LOSS OF THE USE OF THE VEHICLE, INCONVENIENCE OR COMMERCIAL LOSS.

ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Nissan does not authorize any person to create for it any other warranty, obligation or liability in connection with this vehicle.

LIMITED WARRANTY ON NISSAN REPLACEMENT PARTS AND ACCESSORIES

WHAT IS COVERED

Nissan® warrants to correct defects in materials or workmanship in all genuine Nissan replacement parts and accessories for use on Infiniti vehicles only, except as described under the caption below, "WHAT IS NOT COVERED."

This warranty covers any repairs needed to correct defects in materials or workmanship.

*NISSAN is a registered trademark of Nissan North America, Inc., P.O. Box 131, Gardena, California 90248-0131 which distributes Infiniti vehicles in the Continental United States.

HOW LONG IS THE WARRANTY

Except for replacement audio components, this warranty is for 12 months or 12,000 miles from the date of installation or purchase, whichever is earlier. However, the warranty on replacement parts and accessories installed in an Infiniti vehicle while it is covered by an Infiniti warranty which would have covered the part had it been installed in the vehicle at manufacture will not end before the end of that warranty.

REPLACEMENT AUDIO COMPONENTS

A replacement Radio, Tape Deck, Amplifier or Compact Disc Player/Auto Changer supplied by Nissan is covered for 12 months/unlimited mileage from the time of installation or the balance of the Basic Vehicle Warranty as it applies to audio components, whichever is greater.

WHAT IS NOT COVERED

This warranty does not cover:

1. Tires or batteries. These items are covered by separate warranties.
2. Normal maintenance service and parts replacement as outlined in the maintenance schedule of your OWNER'S MANUAL.
3. Damage or failures of parts resulting from:
 - Misuse (your OWNER'S MANUAL is your guide to proper use).
 - Accident, theft, fire, driving through water resulting in engine water ingestion.
 - Chemical fallout, tree sap, salt, sand, hail, flood or other environmental conditions.
 - Modification or improper repair of the part or of the vehicle in which the part is installed.
 - Use of parts not equivalent in quality or design to parts supplied by Nissan.
 - Lack of performance of required maintenance services as outlined in your OWNER'S MANUAL.
 - Use of improper or dirty fuel, fluids or lubricants.
4. Salvage Title. This warranty does not cover damage, failures or corrosion to any Nissan replacement part installed in the vehicle, if the vehicle is issued a "salvage" or similar title under any state's law, and this warranty is rendered void for any such part

installed in the vehicle prior to the vehicle being issued a "salvage" or similar title unless state law expressly states otherwise. (This exclusion does not extend to new genuine Nissan replacement parts installed in the vehicle after the issuance of a "salvage" or similar title.)

LIMITED WARRANTY ON NISSAN REPLACEMENT PARTS AND ACCESSORIES

WHAT YOU MUST DO

In order to obtain warranty service you must deliver the warranted part or accessory, or the vehicle on which the part or accessory is installed, to an authorized Infiniti retailer in the United States or Canada at your expense with proof of purchase (parts invoice or service repair order from an authorized Infiniti dealer). The names and addresses of authorized Infiniti retailers are listed in telephone directories.

You must also pay for labor charges to remove and replace the part or accessory if it was not originally installed on your vehicle by an authorized Infiniti retailer.

WHAT NISSAN WILL DO

If the part or accessory to be repaired was originally installed by an authorized Infiniti retailer, it will be removed and reinstalled after repair at no charge for parts and labor. If the part or accessory was not installed by an authorized Infiniti dealer, the part or accessory will be repaired or exchanged only. Any needed parts replacement or exchange will be made using new or remanufactured parts at Nissan's option.

LIMITATION OF WARRANTIES AND OTHER WARRANTY TERMS AND STATE LAW RIGHTS

EXTRA EXPENSES - LIMITATIONS OF DAMAGES

This warranty does not cover incidental or consequential damages such as loss of the use of the vehicle, inconvenience or commercial loss.

ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Nissan does not authorize any person to create for it any other warranty, obligation or liability in connection with this vehicle.

ATTACHMENT E

Security Plus Service Contracts

Service Contract Sales by Type

Side air bags are covered under the Security+Plus and Security+Plus Preferred (Gold Plan and Gold Preferred Plan) for defects in materials or faulty workmanship for which Nissan is responsible.

Model Line	Full Model Year	Product Code			
		Limited Warranty	QualityGuard +Plus	Security+Plus	Security+Plus Preferred
ALTIMA	2001	7242	43	15549	23952
	2002	6836	49	24052	38208
	2003	5498	39	25456	49762
ALTIMA Total		19576	131	65057	111922
G20	2001	61	23	101	
	2002	221	68	533	
G20 Total		282	91	634	
G35	2003	589	151	2446	
G35 Total		589	151	2446	
I30	2001	1467	380	1651	
	2002	1045	270	1686	
	2003	179	43	942	
I30 Total		2691	693	4279	
MAXIMA	2001	4204	40	10426	14954
	2002	3382	45	7571	12868
	2003	1833	23	5508	10504
MAXIMA Total		9419	108	23505	38326
SENTRA	2001	3383	13	13051	18112
	2002	3908	13	13631	20400
	2003	2505	4	8041	14119
SENTRA Total		9796	30	34723	52631

Security+PlusSM

VEHICLE PROTECTION PLAN



Component Coverage Guide





NISSAN SECURITY+PLUS

THE BEST PROTECTION FOR YOUR NISSAN

Nissan's Security+Plus Vehicle Protection Plan provides you with quality long-term mechanical protection and extra peace of mind.

It covers the most important components of your Nissan vehicle: Engine, Transmission, Steering, Drive Axle Assembly, Electrical, and many more. Repairs to these parts can run as high as \$4,000 or more. But with Security+Plus, if a covered part fails, Nissan pays...not you.

This guide lists the covered components for the Gold Plan, by major category, in Nissan part number code (PNC) numeric sequence. For complete information regarding other coverage features, and those excluded from coverage, contact your Nissan Dealer.

Unlike other service agreements, Security+Plus is exclusively for Nissan owners, and **backed by Nissan North America, Inc.***

NISSAN SECURITY+PLUS: THE SMART CHOICE

Nissan's Security+Plus Vehicle Protection Plan is designed for new and previously-owned Nissan vehicles—by Nissan—and offers Nissan owners:

Cost-effective coverage up to 7 years, or 100,000 miles, to protect your investment. Guards against loss from the escalating cost of major repairs (including parts and labor).

Nationwide Nissan repair at Authorized Nissan dealerships by Nissan-trained technicians. No payment hassles because the dealer is paid directly by Nissan.

Customer Assistance available throughout the United States. Just contact your nearest Nissan dealer, or call us at 1-800-NISSAN-1.

Optional terms of coverage (years and miles) to fit your driving needs, and an optional zero or \$50 deductible for each eligible component repair.

Transfer Security+Plus to a new owner if you sell your Nissan before coverage expires.**

Convenient and economical coverage, costing only pennies a day. Your Nissan dealer will be happy to explain the various financing options available to you.

The cost of **Genuine Nissan replacement parts** is included for covered repairs—not inferior substitutes.

* In Florida, Security+Plus is backed by Nissan Extended Service Corporation, Inc., P.O. Box 191, Gardena, California 90248-0191, License #80082.

** A nominal transfer fee may apply. For details, please refer to the Security+Plus Service Agreement or contact your local Nissan dealer.



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MANIFOLDS & TURBOCHARGER	2
ENGINE ELECTRICAL	2
FUEL INJECTION	2
EMISSION CONTROLS	2
POWER TRAIN	3
PROPELLER SHAFTS & DRIVELINE	3
CLUTCH, TRANSMISSION, TORSION BAR & DIFFERENTIAL	3
STEERING, SUSPENSION, BRAKES	4
STEERING SYSTEMS	4
FRONT SUSPENSION	4
REAR	4
ELECTRICAL	5
BODY ELECTRICAL	5
HEATER & AIR CONDITIONING	5
BODY & INTERIOR COMPONENTS	6
DOOR	6
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ACCESSORIES	6
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ENGINE

1974-1975 Chevrolet

1974-1975 Chevrolet

COMPONENT	P.I.C.
CYLINDER BLOCK	11020
CYLINDER BLOCK WASH PLUG	11021
CYLINDER HEAD	11040
CYLINDER HEAD GASKET	11044
CYLINDER HEAD COVER	11046
CYLINDER HEAD WASH PLUG	11061
CYLINDER HEAD BOLT	11068
INTAKE VALVE SEAT	11068
EXHAUST VALVE SEAT	11068
OIL PAN	11110
OIL PAN GASKET	11121
OIL PAN DRAIN PLUG	11128
DIPSTICK	11140
FRONT ENGINE MOUNT	11120
MOUNT - TRANSMISSION LOWER	11121
FRONT MOUNT BRACKET	11122
CRANK MEMBER	11148
ENGINE DAMPER ASSY	11148
GASKET	11161
ENGINE MOUNT ACTUATOR ASSY	11171
ENGINE MOUNT DAMPER	11180
REAR ENGINE MOUNT	11120
ROLL DAMPER ENGINE MOUNT	11128
REAR MOUNT BRACKET	11140
BUFFER	11180
TENSION BELT	11172
SERPENTINE BELT TENSIONER ASSY	11180
SERPENTINE BELT TENSIONER BRACKET	11181
PISTON & PIN SET	12010
PISTON RINGS	12030
CONNECTING ROD & CAP SET	12100
CONNECTING ROD BEARINGS	12111
PISTON OIL JET	12121
CRANKSHAFT	12200
MAIN BEARINGS	12207
REAR MAIN SEAL	12213
CRANKSHAFT PULLEY	12203
PULLEY BELT	12209
BALANCER UNIT	12415
CRANKSHAFT	13001
CRANKSHAFT BUSHING (CR)	13002
VALVE GEAR	13011
FUEL PUMP (CR)	13012
CRANKSHAFT GEAR	13021
CRANKSHAFT GEAR	13024
CRANKSHAFT SPROCKET	13021
SPROCKET ASSY - VTC	13025
TIMING CHAIN	13028
FRONT COVER	13035
CRANKSHAFT FRONT OIL SEAL	13042
CRANKSHAFT OIL SEAL	13043
COVER GASKET	13044
WATER INLET	13048
LIFTER GUIDE	13051
CHAIN TENSIONER	13070
TIMING CHAIN OIL JET	13081
CHAIN TENSIONER SIDE GUIDE	13089
JACK SHAFT	13101
JACK SHAFT OIL SEAL	13108
JACK SHAFT GEAR	13110
INTAKE VALVE	13101
EXHAUST VALVE	13102
VALVE SPRING	13103
VALVE SPRING SEAT	13108
VALVE OIL SEAL	13107
VALVE SPRING RETAINER	13109
VALVE GUIDE	13112
VALVE LIFTER	13121
VALVE PIVOT (L. ENGINE)	13204
ROCKER SHAFT	13152
VALVE ROCKER/SHOFT SPRING	13188
VALVE ROCKER ARM	13167
VALVE ROCKER COVER	13164
ROCKER COVER GASKET	13170
TIMING CHAIN REAR COVER	13180
FRONT COVER GASKET	13180
CLIFT COVER	13180
EGR PASSAGE	14711
FRONT COVER O-RING	15085
OIL PUMP DRIVE GEAR	15080
OIL STRAINER	15080
DEPTICL TUBE	16118
OIL FILLER CAP	16126
COVER PLUG/GASKET	16120
BELT TENSIONER	16025
VTC SOLENOID ASSY	16191

COMPONENT	P.I.C.
WATER OUTLET	11060
THERMOSTAT HOUSING	11061
WATER OUTLET GASKET	11062
CYLINDER BLOCK WATER OUTLET	11060
THE HOUSING HOUSING GASKET	11072
AFT AIR GUIDE	11120
WATER CONNECTOR	14084
OIL PUMP	15080
OIL PUMP GASKET	11025
OIL PUMP DRIVE SPINOLE	15040
OIL PUMP REGULATOR VALVE	16132
OIL FILTER BRACKET	15278
FILTER BRACKET GASKET	15231
OIL FILTER RELIEF VALVE	16211
OIL FILTER REGULATOR VALVE	15200
WATER PUMP	21010
WATER PUMP HOUSING AND GASKET	21012
WATER PUMP GASKET	21014
WATER PUMP/PAN PULLEY	21011
FAN BLADE	21020
FAN COVERING ASSY	21021
WATER PUMP	21020
OIL COOLER PIPE	21302
OIL COOLER FAN TYPE	21306
OIL COOLER BLOWER TYPE	21308
OIL COOLER PROTECTOR	21307
OIL COOLER GASKET	21310
PT-OIL COOLER HOSE	21325
RADIATOR	21400
RADIATOR CAP	21400
RADIATOR SPINDLE	21416
RADIATOR DRAIN COCK	21440
WATER BLOWER MOTOR	21460
WATER MOTOR INLET	21468
BLOWER MOTOR BRACKET	21467
BLOWER MOTOR CLAMP	21468
BLOWER MOTOR AIR DUCT	21468
RESERVOIR TANK	22010
RESERVOIR TANK BRACKET	21611
THERMISTOR SWITCH	21695
RADIATOR FAN MOTOR	21987
AFT OIL COOLER ASSY	21985
OIL COOLER PUMP	21988
COOLANT TEMP. SENSOR	22000
RADIATOR FAN RELAY	22121
OIL PRESSURE SWITCHING UNIT	22140
OIL PRESSURE SWITCH	22144
BLOWER MOTOR TIMER	22012

EXHAUST SYSTEM

COMPONENT	P.I.C.
ROCKET CONTROL VALVE	14200
PURGE CONTROL VALVE ASSY	14200
VALVE-ROCKERS PURGE VALVE SOL	14211
RESERVOIR - ROP PURGE	14214
WAFER CANISTER ASSY	14219
CARBON CANISTER	14250
EPC VALVE	14261
CARBURETOR	16010
CHARGE CHAMBER	16011
JETTING BLEEDS	16013
ALTITUDE COMPENSATOR	16014
POWER VALVE	16058
FLIGHT	16061
NEEDLE VALVE	16101
AIR-FUEL BLEND SOLENOID	16102
ENRICHMENT SOLENOID	16103
FUEL CONNECTOR	16111
THROTTLE CHAMBER	16118
CARBURETOR LINKAGE	16124
ACCELERATOR PUMP	16130
THROTTLE RETURN SPRING	16130
MECHURE HEAT EXCHANGER	16174
DASH BOX	16182
THROTTLE POSITIONER	16182
IDLE SPEED CONTROL	16210
SERVO DAMPER	16212
DIAPHRAGM CHAMBER	16313
THROTTLE CONTROL DAMPER	16313
IDLE COMPENSATOR	16331
ACCELERATOR TERMINAL	16331
FLOTT CHAMBER GASKET	16480
AIR CLEANER ASSY	11060
VACUUM MOTOR ASSY	16840
IDLE COMPENSATOR TUBE	16820
AIR CLEANER REGULATOR	16820
HOT AIR DUCT	16800

COMPONENT	P.I.C.
AIR DUCT ASSY	10572
AIR TEMP SENSOR	10580
RESERVOIR	10585
EXHAUST MANIFOLD COVER	10600
FUEL PUMP CONTROL UNIT	12001
FUEL PUMP	12010
ELECTRIC FUEL PUMP	12012
FUEL PUMP CHECK VALVE	12014
FUEL PUMP GASKET	12020
FUEL CONNECTOR	12103
FUEL TANK	12201
TUBE ASSY FILLER	12220
FUEL FILLER NECK	12222
FUEL FILLER CAP	12231
FUEL HOSE PROTECTOR	12271
FUEL TANK PROTECTOR	12285
FUEL TANK DRAIN PLUG	12300
FUEL CHECK VALVE	12320
O-RING	11340
BREATHER VALVE	12288
EMERGENCY SHUT-OFF VALVE	12372
VACUUM CUT VALVE	12372
FUEL OUTLET TUBE	12401
WAFER HOSE LINE	12408
FUEL RETURN TUBE	12510
FRONT FUEL TANK	12520
ACCELERATOR ARM	14201
ACCELERATOR BRACKET	14201
BEHIND STOPPED BRACKET	14202
ACCELERATOR WIRE	16120
RETURN SPRING	16121
TORSION SHAFT ASSY	16300
SHAFT SUPPORT	16314
MAIN WATER TEMP SWITCH	22121
MIXTURE HEATING RELAY	22122
WATER TEMP SENSOR	22130
FUEL DAMPER	22135
ECC MAIN RELAY	22136
DROPPING RESISTOR	22008
ECC CONTROL UNIT	22139
CRANKSHAFT POS. SENSOR/ROD POS.	22137
CRANKSHAFT POS. SENSOR/BEZEL	22137
VACUUM CONTROL MODULATOR	22171
FUEL TANK SENSOR	22020
VACUUM SENSOR	22025
FUEL CUT OFF SWITCH	22145
AUTO-CHOKE RELAY	22121
FRESH AIR DUCT	22181

EXHAUST SYSTEM

COMPONENT	P.I.C.
DRIVE MANIFOLD	14011
EXHAUST MANIFOLD	14012
CAP BOLT/STUD	14020
LOWER MANIFOLD COLLECTOR	14011
MANIFOLD TUBE	14012
MANIFOLD COLLECTOR	14013
INTAKE MANIFOLD SUPPORT	14014
LOWER COLLECTOR GASKET	14015
MANIFOLD GASKET	14025
WAFER INLET PIPE	14030
COLLECTOR GASKET	14032
EXHAUST MANIFOLD COVER	14031
HEAT SHIELD	14034
TURBOCHARGER	14011
TURBOCHARGER GASKET	14035
EXHAUST OUTLET	14040
EXHAUST GASKET COVER	14041
GASKET	14043
HEAT INSULATOR	14040
INLET TUBE	14042
INLET TUBE GASKET	14043
EMERGENCY RELIEF VALVE	14056
RE-CIRCULATION VALVE	14061
WATER COOLER ASSY	14401
WATER PUMP CLIP	14401
WATER PUMP INLET	14401
MANIFOLD CONNECTOR	14014
OIL INLET TUBE	14012
CONNECTOR & GASKET	14014
OIL OUTLET TUBE	15107
FRONT EXHAUST GASKET	20111
CONVERTER GASKET	20112
WATER MANIFOLD CONNECTOR & O-RING	21001
ROCKET SENSOR	22136
EXHAUST GAS SENSOR	22020
OIL TEMP SENSOR	22020

ENGINE/POWER TRAIN

ENGINE/POWER TRAIN

COMPONENT	P.N.C.
FLOOR INSULATOR	26941
ELECTRICAL EQUIPMENT	
ALTERNATOR BRACKET	11710
ALTERNATOR ADJUSTING BAR	17115
THERMAL B. ELEMENT	16921
TRANSISTOR IGNITION UNIT	22800
TRANSISTOR FEED UNIT	22802
DISTRIBUTOR	22100
SHAFT	22108
REFLECTOR	22114
COVER WEIGHT	22127
DISTRIBUTOR PINION	22128
DISTRIBUTOR CAM	22137
ROTOR HEAD	22147
WASHER	22158
HURNESS	22166
DISTRIBUTOR CAP	22182
SPACER	22183
DISTRIBUTOR PROTECTOR	22173
VACUUM CONTROL	22101
IGNITION COIL/PIVOT TRANSFORMER	22433
HIGH TENSION CABLE	22450
RESISTOR	22460
IGNITION COIL PROTECTOR	22466
AIR CUT VALVE	22527
ALTERNATOR	22103
ALTERNATOR ROTOR	22108
ALTERNATOR BEARING	22120
ALTERNATOR BRUSH & HOLDER	22124
ALTERNATOR PULLEY	22126
V. WINDING REGULATOR	22210
MODE SET	22240
STARTER MOTOR ASSY	22300
FIELD COIL	22306
ARMATURE	22310
PLATINUM PINION	22312
REDUCTION GEAR	22313
STARTER SOLENOID	22343
BRUSH	22349
BATTERY CABLE	22350
BATTERY FRAME/TOP/NO. 1	22428

POWER VALVE ASSY	14310
POWER VALVE SOLENOID VALVE ASSY	14317
POWER VALVE SOLENOID	14352
P. REG. VALVE	14353
PRESSURE REG. CONTROL	14350
ELECTRO INJECTION UNIT	14312
VENTURI CHAMBER	14017
AIR FLOW SWITCH	14024
THROTTLE CHAMBER II	14118
THROTTLE LINKAGE	14225
MIXTURE HEATER	14278
WASHER	14318
FUEL SOLENOID VALVE	14317
I.A.S. UNIT	14320
WAX HOLDER	14324
COLD START VALVE	14321
FUEL INJECTOR	14324
INJECTOR	14324
FUEL PUMP CONTROL MODULE	14301
THROTTLE CHAMBER	14318
I.C. IND. ASSY	14349
DETERMINATION SENSOR	22680
VACUUM DIAPHR.	22627
VACUUM SWITCH	22692
CONTROL UNIT (EGR)	22624
CONTROL UNIT - (E)	22621
THROTTLE VALVE SWITCH	22626
WATER TEMP SENSOR	22630
AIR TEMPERATURE SENSOR	22631
CYLINDER HEAD TEMP SENSOR	22632
THERMISTOR SWITCH	22638
AIR REGULATOR	22690
I.S.C. VALVE	22694
PRESSURE REGULATOR	22670
PRESSURE REG. CONTROL MODULE	22671
PRESSURE PUMP	22674
AIR FLOW METER	22682
AIR FLOW METER BRACKET	22682
VACUUM CONTROL VALVE	22686
MAIN RELAY	22694
DROPPING RESISTOR	22686
EPA RELAY	22688

COMPONENT	P.N.C.
MAIN & FUEL PUMP RELAY	22690
CRANK ANGLE SENSOR	22730
A.A.C. VALVE	22781
EPI HURNESS	24011
MIXTURE HEATER RELAY	24021
PCV VALVE	14110
EGR VALVE	14120
EGR CONTROL VALVE	14110
EGR PASSAGE	14111
EXHAUST TEMP SENSOR	14130
EPI VALVE	14131
A.V. UNIT CASE	14910
A.V. TUBE	14921
AIR INJECTION PIPE	14923
AIR CONTROL VALVE	14924
A.V. UNIT	14925
SERVICE PUMP	14929
AIR INJECTION VALVE	14934
A.V. BOX	14936
THERMAL VACUUM VALVE	14980
SOV SOLENOID VALVE	14951
EGR VALVE	14953
EGR SOLENOID VALVE	14954
VACUUM CUT SOLENOID	14955
A.V. SOLENOID VALVE	14956
EGR MIXTURE SOLENOID	14958
SPARK DELAY VALVE	14959
FUEL CUT SOLENOID	14959
ENGINE REVOLUTION SWITCH	14979
DETERMINATION SENSOR	22680
DETERMINATION CONTROL UNIT	22680
EGR WATER TEMP SENSOR	22123
CK SWITCH - CARBURETOR CONTROL	22323
EGR VACUUM CONTROL VALVE	22340
EGR VACUUM CONTROL VALVE	22346
THROTTLE VALVE SWITCH	22620
O2 SENSOR	22620
REAR CONVERSION DI. SENSOR	22621
CRANK POSITION SENSOR - 4WD GEAR	22333
EGR CONTROL UNIT	22624
FUEL SHUT OFF CLUTCH SWITCH	22622
EGR RESERVOIR BURN	22625

POWER TRAIN

POWER TRAIN

DRAIN PLUG 4WD	31341
PROPELLER SHAFT	31300
FRONT PROPELLER SHUNT	31310
JOURNAL ASSY	31315
CENTER BEARING BRACKET	31311
CENTER BEARING	31312
CENTER BEARING INSULATOR	31312
RING & PINION SET	31310
DRIVE GEAR BOLT	31312
REAR PINION BEARING	31310
FRONT PINION BEARING	31310
PINION BEARING SPACER	31311
PILOT BEARING SPACER	31311
RUNNING PINION OIL SEAL	31310
COMPANION FLANGE	31310
SIDE FLANGE	31320
SIDE FLANGE 4WD	31321
DIFFERENTIAL CARRIER (HOUSING)	31310
DIFFERENTIAL CARRIER 4WD	31311
REAR COVER GASKET	31320
FRONT PILOT BEARING	31315
4WD SIDE BEARING BEARING	31311
DIFFERENTIAL SIDE OIL SEAL	31312
DIFFERENTIAL SIDE OIL SEAL 4WD	31314
SIDE RETAINER CLIP 4WD	31315
REAR COVER	31321
BREATHER	31322
BRUSH 4WD	31323
DRAIN PLUG	31324
LTD SHIP DIFFERENTIAL ASSY	31320
DIFFERENTIAL CASE	31321
SIDE GEAR	31322
SIDE GEAR THRUST WASHER	31323
PINION MATE	31325
PINION MATE THRUST WASHER	31326
PINION MATE SHAFT	31327
DRAGON SHAFT LOCK PIN	31328
PINION SHAFT LOCK PIN 4WD	31328
THRUST BLOCK	31330

COMPONENT	P.N.C.
LSD PRESSURE RING	31340
LSD PROTECTIVE PLATE	31342
LSD PROTECTIVE DISC	31343
SIDE BEARING	31344
DRIVE FLANGE	31312
RING & PINION 4WD	31340
FRONT PINION BEARING 4WD	31341
RING & PINION BEARING 4WD	31342
PINION BEARING SPACER 4WD	31343
DRIVE PINION OIL SEAL 4WD	31344
COMPANION FLANGE 4WD	31345
DIFFERENTIAL CASE 4WD	31346
SIDE GEAR 4WD	31347
SIDE GEAR THRUST WASHER	31348
PINION MATE 4WD	31349
PINION MATE THRUST WASHER	31350
PINION MATE SHAFT 4WD	31351
SIDE BEARING BOLT	31352
DRIVE GEAR 4WD	31353
REAR COVER 4WD	31354
REAR COVER GASKET 4WD	31355
FRONT DIFFERENTIAL MOUNTING INSULATOR	31310
FRONT DIFFERENTIAL MOUNTING MEMBER	31310
FRONT DIFFERENTIAL STOPPER	31311
FRONT DIFFERENTIAL STOPPER BRACKET	31312

REAR MAIN SEAL	12319
FLYWHEEL ASSY	12310
FLYWHEEL RING GEAR	12311
FLYING BOLT	12312
DRIVE PLATE ASSY	12313
RV COOLER BYPASS VALVE	21307
OIL COOLER TUBE	21308
DIFFERENTIAL OIL COOLER	21309
DIFFERENTIAL OIL PUMP	21310
THERMAL SWITCH	21311
DIFFERENTIAL OIL COOLER PIPE	21312
DROPPING RESISTOR	22620
CIRCUIT BREAKER	24330
OIL CANCEL POWER SWITCH	24130
SHIFT POSITION SELECT SWITCH	24131
SHIFT LOCK RELAY	24132
TRANSFER DELAY	24133
NEUTRAL SWITCH	24134
INTERLOCK CONTROL UNIT	24135
TRANSFER CONTROL UNIT	24136
CLUTCH HORN RING	31340
CLUTCH RELEASE SLAVE	31341
CLUTCH RELEASE BUSHING	31342
CLUTCH WITHDRAWAL LEVER	31343
W. THERMAL LEVER PIN	31344
DUST COVER	31345
CLUTCH DAMPER	31346
CLUTCH MASTER CYLINDER	31347
CLUTCH OPERATING CYLINDER	31348
BLEEDER (CLUTCH)	31349
PUSH ROD	31350
CLUTCH BOOSTER	31351
CHECK VALVE ASSY	31352
CLUTCH TUBE & HOSE	31353
CLUTCH VACUUM HOSE	31354
CLUTCH OPERATING CABLE	31355
CONVERTER BOLT	31356
AUT CONTROL UNIT	31357
O.D. INDICATOR SWITCH	31358
VACUUM MODULATOR	31359
THROTTLE CABLE	31360
VACUUM TUBE	31361
OIL LEVEL GAUGE	31362
TORQUE CONVERTER	31363
CVT STEEL BELT	31364
CONVERTER HOUSING	31365
CONVERTER HOUSING GASKET	31366
TRANSMISSION CASE	31367
O.D. CASE M. SET	31368
REAR EXTENSION (DIFFERENTIAL)	31369
CONTROL CYLINDER	31370
REAR EXTENSION GASKET	31371
REAR EXTENSION OIL SEAL	31372
OIL PUMP	31340
FRONT OIL SEAL	31341
OIL PUMP SEALING SEAL	31342
OIL PUMP ROTOR SET	31343

POWER TRAIN

GROUP 1 - TRANSMISSIONS

GROUP 2 - AXLES

GROUP 3 - DRIVESHAFTS

continued

DESCRIPTION	P.N.
DRIVE SHAFT SECTION	21468
OIL PUMP GASKET	31368
BEARING RETAINER O/S	31470
BEARING	31467
DRUM SUPPORT N. SP.	31468
OIL PUMP VALVE COVER	31369
SEAL COVER	31369
GASKET	31367
INPUT SHAFT	31111
AUTOMATIC SHUNT N. SP.	31416
FRONT PLANETARY CARRIER	31420
NEEDLE BEARING	31428
REAR PLANETARY CARRIER	31440
CONNECTING DRUM	31471
OVERDRIVE CLUTCH	31473
FORWARD CLUTCH HUB	31474
OUTPUT SHAFT	31480
PARKING GEAR/OIL DISTRIBUTOR	31482
OUTPUT & IDLER GEAR SET	31483
REVERSE CLUTCH N. SP.	31504
LOW CLUTCH N. SP.	31504
FRONT CLUTCH ASSY	31510
FRONT/REAR CLUTCH ASSY	31510
REVERSE CLUTCH DRUM	31512
REVERSE CLUTCH ASSY	31512
REAR CLUTCH ASSY	31510
REAR/HIGH CLUTCH	31510
HIGH CLUTCH DRUM	31511
HIGH CLUTCH ASSY	31510
HIGH CLUTCH HUB	31509
FORWARD CLUTCH ASSY	31510
FORWARD CLUTCH DRUM	31511
CLT. PLANETARY CARRIERS 4 SP.	31509
OVERDRIVE CLUTCH HUB	31510
OVERDRIVE CLUTCH ASSY	31510
MANO SERVO	31513
BRAND BAND	31510
LOW & REVERSE BRAKE	31513
LOW & REVERSE BRAKE	31510
ACCUMULATOR PISTON	31471
ACCUMULATOR N. SP.	31471
SPEEDOMETER PINION ASSY	31503
CONTROL VALVE ASSY	31505
OIL STRAINER	31526
GOVERNOR	31560
GOVERNOR SEAL RING CAP	31577
SPEEDOMETER CASE & GEAR	31583
PARKER SELECT LEVER	31613
GASKET & O-RINGS	31616
REVERSE SWITCH	31618
MANUAL SHIFT	31621
MANUAL PLATE ASSY	31621
MANUAL DASHBOARD	31621
O-RING SEAL	31620
DISC CLUTCH SENSOR	31625
TURBINE REVOLUTION SENSOR	31626
DOWNSHIFT SOLENOID	31641
LOCK-UP SOLENOID	31642
SHIFT SOLENOID A	31643
SHIFT SOLENOID B	31644
O.D. CANCEL SOLENOID	31645
LINE PRESSURE SOLENOID	31646
OVERDRIVE CLUTCH SOLENOID	31647
LOW TEMP SENSOR	31650
PARKING ROD ASSY	31670
PARKING PIVOT	31672
REVERSE LAMP SWITCH	31675
TORQUE/NEUTRAL SWITCH	31675
NEUTRAL SWITCH/4WD	31677
NEUTRAL SWITCH	31678
TRANSMISSION CASE	31700
DRAIN PLUG	31702
DRAIN PLUG	31704
DRAIN BULB PIVOT	31704
OIL CRUISE/SHUTTER	31707
TRANSMISSION FRONT COVER	31710
FRONT COVER GASKET	31712
FRONT COVER/OIL INPUT SEAL	31712
CASE COVER	31720
REAR EXTENSION ASSY	31730
REAR/REAR	31737
REAR EXTENSION OIL SEAL	31746
MAIN DRIVE GEAR	32200
OUTPUT SHAFT	32201
PILOT BEARING	32202

DESCRIPTION	P.N.
DRIVE GEAR BEARING	32203
ROLL IN BEARING	32203
PAIP RING	32204
COUNTERSHAFT	32211
COUNTER GEAR	32213
INPUT SHAFT	32214
COUNTERSHAFT BEARING	32215
INPUT SHAFT BEARING	32215
ROLLER BEARING	32219
REVERSE COUNTER GEAR	32220
GEAR, 1ST SPEED	32220
MAIN GEAR (1ST)	32220
COUNTERSHAFT NUT	32240
MANUSHAFT	32241
MANUSHAFT LOCK NUT	32243
REVERSE GEAR	32245
REVERSE MAIN GEAR	32245
GEAR, 2ND SPEED	32250
MAIN GEAR (2ND)	32250
GEAR, 3RD SPEED	32250
MAIN GEAR (3RD)	32250
3RD GEAR INPUT SHAFT	32251
NEEDLE BEARING	32254
MAIN GEAR (4TH)	32270
4TH GEAR INPUT SHAFT	32271
NEEDLE ROLLERS	32272
PILOT BEARING	32272
MANUSHAFT BEARING	32273
ROLLER BEARING	32273
REVERSE IDLER SHAFT	32281
REVERSE IDLER GEAR	32282
REVERSE IDLER BEARING	32283
BEARING PIN	32283
COUNTERSHAFT GEAR (5TH)	32210
INPUT GEAR (5TH)	32210
OVERDRIVE COUNTER GEAR	32310
MAIN GEAR (5TH)	32310
MANUSHAFT GEAR (5TH) BN-TS	32340
O.D. (5TH) MAIN GEAR	32340
O-RING HOUSING	32381
SYNCHRO ASSY	32601
SYNCHRONIZER HUB	32601
SYNCHRO SLAVE	32601
SPREAD RING	32602
INPUT SPRING	32602
SPREAD RING	32603
BALE R RING	32604
COUPLING SLAVE	32605
UNSEBT	32606
SHIPPING IN BERT	32606
REVERSE BULK RING	32617
BULK RING	32620
BALL RING (1ST)	32620
BLOCKER RING	32620
BULK RING (2ND)	32621
BLOCKER RING	32621
BULK RING (3RD)	32622
BLOCKER RING	32622
BULK RING (4TH)	32623
BLOCKER RING	32623
BULK RING (5TH)	32624
BLOCKER RING	32624
SYNCHRO RING SET (5TH)	32625
SPEEDMASTER DRIVE GEAR	32701
SPEEDOMETER PINION	32702
CHECK BALL & SPRING	32721
SHIFT ROD	32721
FORK ROD	32721
SHIFT FORK	32721
CHECK BALL & SPRING	32722
CONTROL LEVER	32841
CONTROL LEVER BOOT (RWD)	32841
O-RING	32842
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BODY & INTERIOR/ACCESSORIES

DESCRIPTION

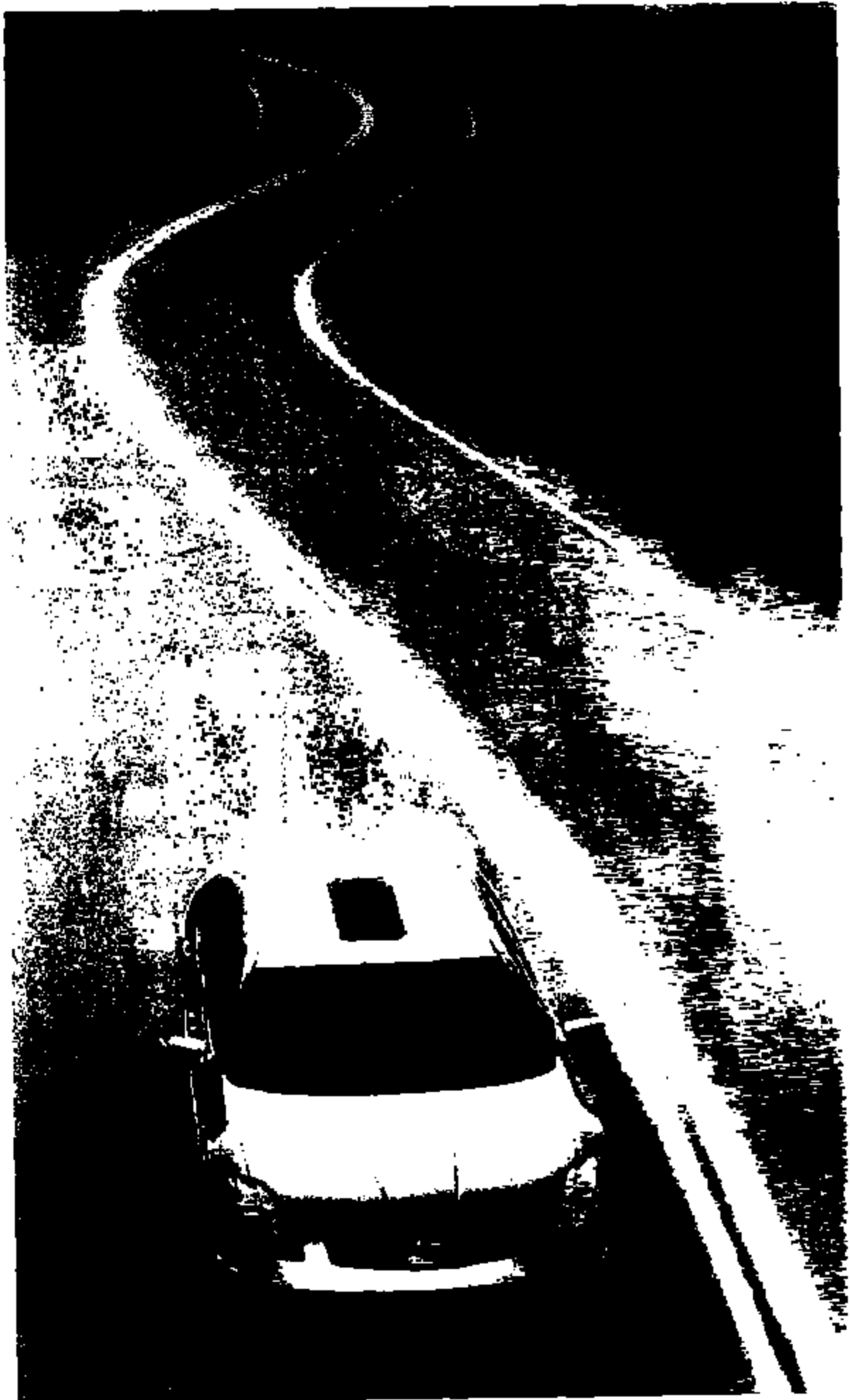
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NISSAN SECURITY+PLUS



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NOTICE:

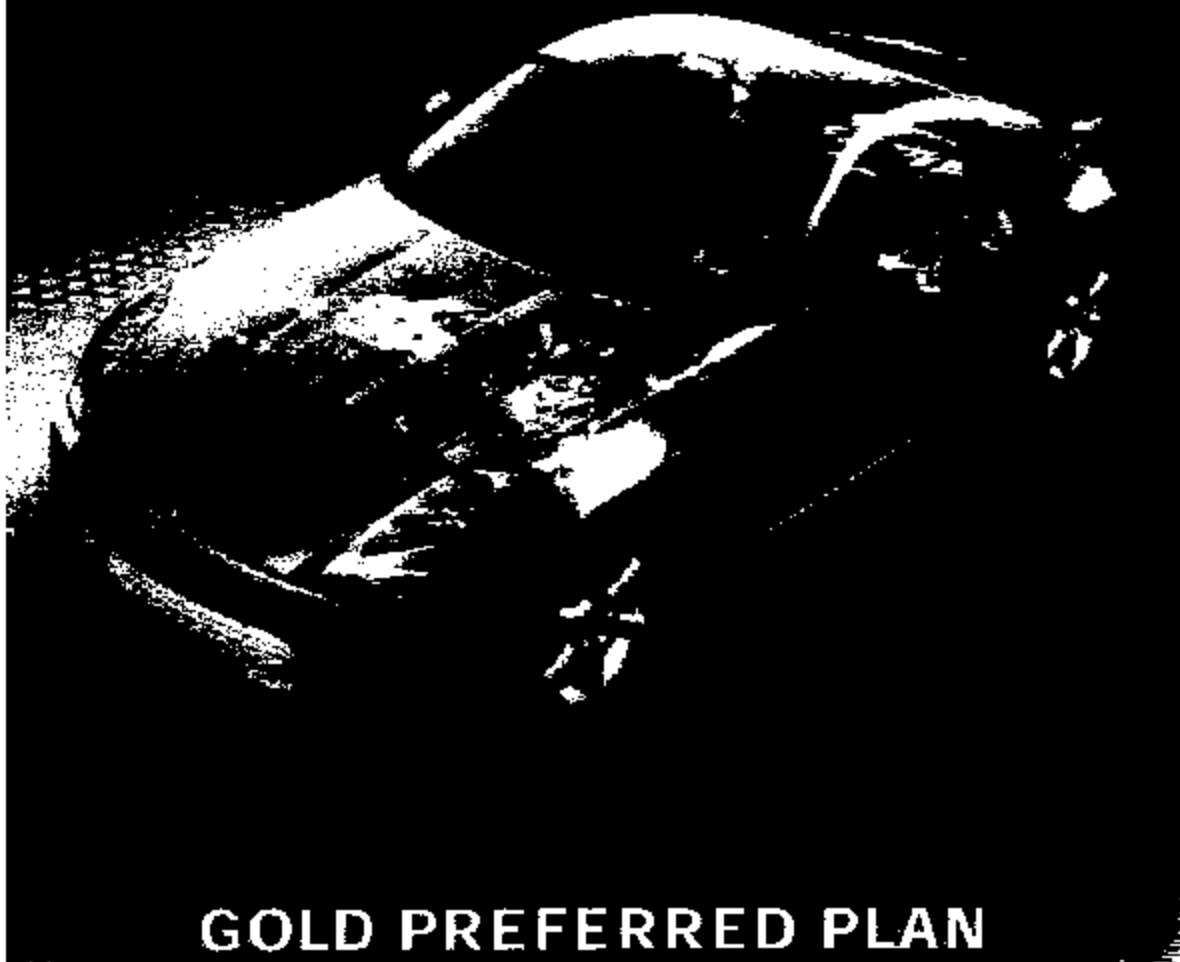
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Security+Plus

VEHICLE PROTECTION PLAN



GOLD PREFERRED PLAN

Component Coverage Guide





NISSAN SECURITY+PLUS

THE BEST PROTECTION FOR YOUR NISSAN

Nissan's Security+Plus Vehicle Protection Plan provides you with quality long-term mechanical protection and extra peace of mind.

It covers the most important components of your Nissan vehicle: Engine, Transmission, Steering, Drive Axle Assembly, Electrical, and many more. Repairs to these parts can run as high as \$4,000 or more. But with Security+Plus, if a covered part fails, Nissan pays...not you.

This guide lists the covered components for the Gold Preferred Security+Plus Plan, by major category, in Nissan part number code (PNC) numeric sequence. For complete information regarding other coverage features, and those excluded from coverage, contact your Nissan Dealer.

Unlike other service agreements, Security+Plus is exclusively for Nissan owners, and **backed by Nissan North America, Inc.***

NISSAN SECURITY+PLUS: THE SMART CHOICE

Nissan's Security+Plus Vehicle Protection Plan is designed for new and previously-owned Nissan vehicles—by Nissan—and offers Nissan owners:

Cost-effective coverage up to 7 years, or 100,000 miles, to protect your investment. Guards against loss from the escalating cost of major repairs (including parts and labor).

Nationwide Nissan repair at Authorized Nissan dealerships by Nissan-trained technicians. No payment hassles because the dealer is paid directly by Nissan.

Customer Assistance available throughout the United States. Just contact your nearest Nissan dealer, or call us at 1-800-NISSAN-1.

Optional terms of coverage (years and miles) to fit your driving needs, and an optional zero or \$50 deductible for each eligible component repair.

Transfer Security+Plus to a new owner if you sell your Nissan before coverage expires.**

Convenient and economical coverage, costing only pennies a day. Your Nissan dealer will be happy to explain the various financing options available to you.

The cost of **Genuine Nissan replacement parts** is included for covered repairs—not inferior substitutes.

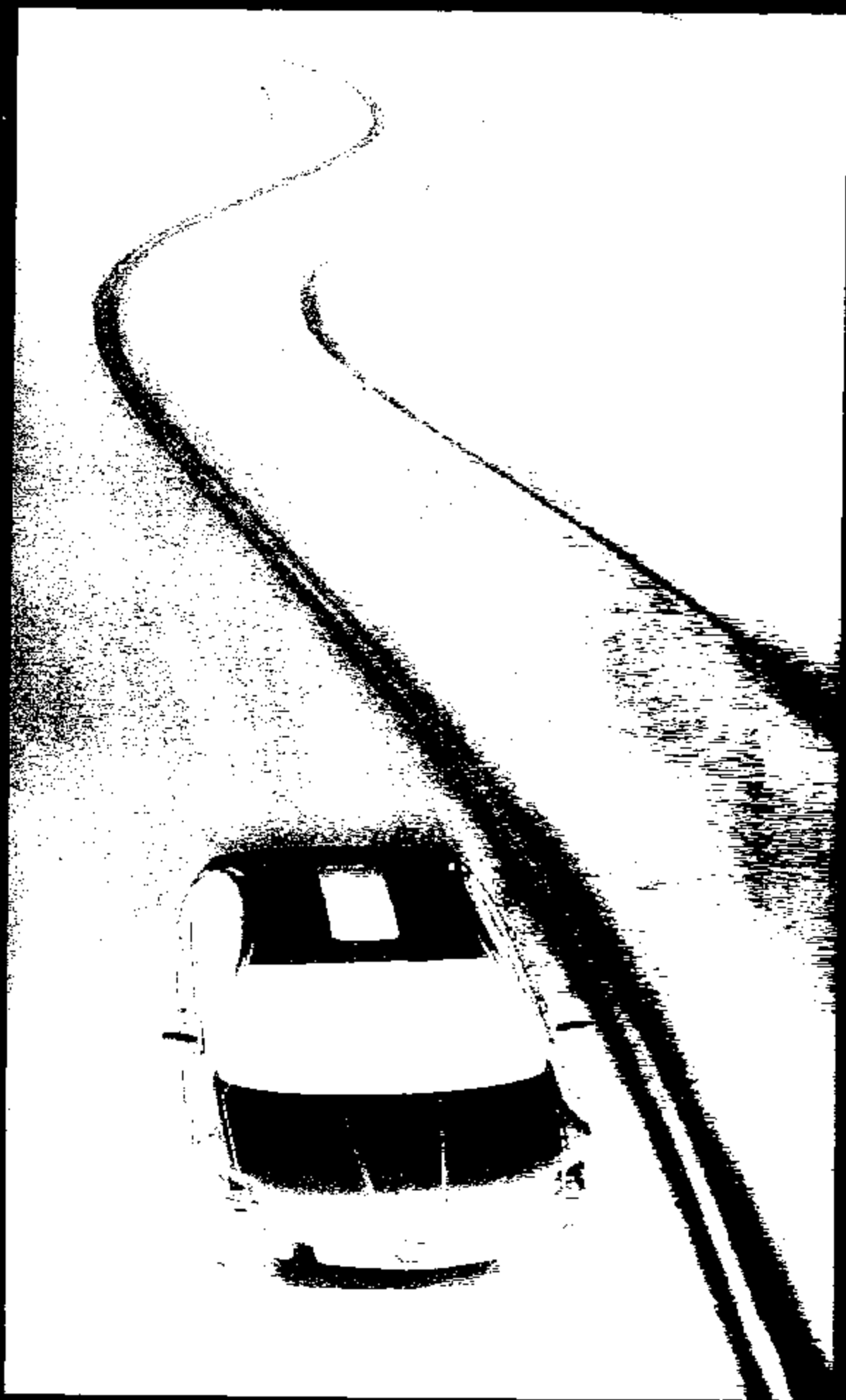
* In Florida, Security+Plus is backed by Nissan Extended Service Corporation, Inc., P.O. Box 191, Gardena, California 90248-0191. License #60062.

** A nominal transfer fee may apply. For details, please refer to the Security+Plus Service Agreement or contact your local Nissan dealer.



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TRW Kansei (company under TRW Kansei name has been disolved)	27000 Hills Tech Court, Farmington Hills, MI 48331	Y. Hashimoto	248-848-4737	Altima	2001	Side Satellite Sensor
CK Electronics, LLC	27000 Hills Tech Court, Farmington Hills, MI 48331	Y. Hashimoto	248-848-4737	Altima	2001, 2002	Airbag Control Unit (ACU) - Contains Sensitivity
CK Electronics, LLC	27000 Hills Tech Court, Farmington Hills, MI 48331	Y. Hashimoto	248-848-4737	Altima Sentra	2002 2003	Side Satellite Sensor
Robert Bosch GMBH	38000 Hills Tech Drive, Farmington Hills, MI 48331	Pascal Martin	248-553-1306	Sentra	2001, 2002	Side Satellite Sensor
ASCOTEC Airbag Systems Co.		Searching for address & contact info.		Sentra	2001	Airbag Control Unit (ACU) - Contains Sensitivity
Robert Bosch GMBH	38000 Hills Tech Drive, Farmington Hills, MI 48331	Pascal Martin	248-553-1306	Sentra	2002, 2003	Airbag Control Unit (ACU) Contains Sensitivity