

PE04-078

FORD

2/3/2005

APPENDIX L5

PART 5 OF 5

PE04-078
FORD
2/3/2005
APPENDIX L5

From: Setill, Frank (F.E.)
Sent: Thursday, October 30, 2003 8:03 AM
To: Johnson, Warren (W.K.); Christensen, Kris (K.S.); Tokarsky, Michael (M.)
Cc: Taaffe, Cynthia (C.A.)
Subject: FW: Exped/Nav Brake Pressure Switch

Here are the results regarding your request to investigate 1998-2002 Expedition/Navigator Brake Pressure Switches. The PDF file contains 3 CQIS reports that may be related. We are still working on AWS. The attached Excel file contains ALL brake pressure switch warranty claims for 1998 - 2002 Exped/Nav that we could find, and there are only 24 claims total! None appear to be related to the issue you asked us to investigate. 24 total claims for 5 model years seems way too low, so we are going to continue to search AWS. We will let you know if we find any additional information. Also, no VOQ were found.

Frank E. Setill
Electrical/Interior Supervisor
Enhanced Concern Identification Dept.
Phone 313-248-6280
CDSID FSETILI

—Original Message—

From: Bloom, Robert (R.T.)
Sent: Wednesday, October 29, 2003 1:06 PM
To: Setill, Frank (F.E.)
Subject: Exped/Nav Brake Pressure Switch

Frank,
I'm including a PDF file with the CQIS reports I found and an Excel file with all the results of the AWS search. I could not find anything in AWS using the base part number for the switch. I am going to run another search of AWS using the base part number for the master cylinder since a lot of techs replace them together but I thought I would send you what I had so far. A search of VOQ also returned no matches. I'll get you the file from the next AWS search as soon as I am finished with it.



Exped-Nav Brake
Pressure Switc...



EV Brake Pressure
Switch.pdf (...



Exped-Nav Brake
Pressure Switc...

Rob Bloom

Ford Motor Company
Enhanced Concern Identification
Product Problem Analyst
Phone (313)62-14491 Fax (313)24-86278
rbloom@ford.com

Report Information for Result ID 93620369: Status=Finished Request Name=EN Brake Pressure Switch Description=9G652 Run Date And Time=28 Oct 2003 8.21 Completion Date And Time=28 Oct 2003 12.31 Job Size=13.20 Execution Time=250 Precalc Processing= Cut Off Date=30 Sep 2003 Load Date=24 Oct 2003

Data Selection Criteria: Model Year = MY_02[2002], MY_01[2001], MY_00[2000], MY_99[1999], MY_98[1998] Cost Category = All Vehicle Coverages / Contractual[1,%, %] Region Sold = North America[NA] Country Sold / Repaired [typed] = [USA,USA], [CAN,CAN] Vehicle Line Aws = EXPEDITON[B3], NAVIGATOR[B4] Part Num Base (reported) [typed] = [9G652,%, %]

Report Selection Criteria: Report Name=Standard Claims List Model Year=2002, 2001, 2000, 1999, 1998 Destination=DB Cdv Name=CLMLS369 Order By=VIN Maximum Claims=Unlimited Log/c=Corporate Tie Claims=ALL Claims With Comment=s=ALL Requested Currency=USD

MDL_YR	VIN_CD	LBR_COST	VEH_LIN E_CD	MKT_DE RMED	BOD_CAB _STL	VER_SER IES_CD	DRIVE_C D	ENG_CD	TRANS_C D	PLANT_C D
1998	51 MBL1281 9WL	51.01	T/B4	*	T/W/D	T/EL	T/E	T/VZ	T/D/E	AP

1998

L8WL 60.38

T/B4

*

T/WD

T/EL

T/E

T/VZ

T/DE

AP

1998

L7WL 47.63

T/B4

*

T/WD

T/EL

T/E

T/VZ

T/DE

AP

1998

L7WL 39.37

T/B4

*

T/WB

T/EL

T/B

T/VZ

T/DE

AP

1998

L8W 46.34

T/B3

*

T/A

T/EF

T/E

T/VN

T/DU

AP

1998	[REDACTED]	W7W	22.67	T/B3	*	TVA	T/EF	T/E	T/MN	T/DU	AP
1998	[REDACTED]	L7WL	46.7	T/B3	*	TWD	T/EF	T/B	T/VZ	T/DE	AP
1998	[REDACTED]	BXWL	133.2	T/B3	*	TWD	T/EF	T/B	T/V3	T/DU	AP
1998	[REDACTED]	6XWL	37.23	T/B3	*	TWD	T/EF	T/B	T/V3	T/DU	AP
1998	[REDACTED]	4WL	30.28	T/B3	*	TWD	T/EF	T/B	T/V3	T/DU	AP
1998	[REDACTED]	50WL	46.8	T/B3	*	TWD	T/EF	T/B	T/V3	T/DU	AP

1998	[REDACTED]	BLXWL	43.61	T/B3	*	TVA	T/EF	T/E	T/VZ	T/DE	AP
1999	[REDACTED]	BL2WL	71.06	T/B3	*	TVA	T/EF	T/E	T/VZ	T/DE	AP
1998	[REDACTED]	BL1WL	42.84	T/B3	*	TVA	T/EF	T/E	T/VZ	T/DE	AP
1999	[REDACTED]	BL6XLJ	81.65	T/B4	*	T/WB	T/EL	T/B	T/VZ	T/DE	AP
1999	[REDACTED]	BL7XLJ	36	T/B4	*	T/WD	T/EL	T/E	T/VZ	T/DE	AP

FD-304 (Rev. 8-10-93)

1999	[REDACTED]	28A5XLJ	48.21	T/B4	*	T/WD	T/EL	T/E	T/WC	T/DE	AP
1999	[REDACTED]	1865XL	55	T/B3	*	T/VA	T/EF	T/E	T/V3	T/DU	AP
1999	[REDACTED]	1764XL	156.72	T/B3	*	T/WD	T/EF	T/B	T/V3	T/DU	AP
1999	[REDACTED]	8L9XL	18.64	T/B3	*	T/VA	T/EF	T/E	T/VZ	T/DE	AP
1999	[REDACTED]	6L7XL	25.53	T/B3	*	T/VA	T/EF	T/E	T/VZ	T/DE	AP

FORM-878 B 1841

2000

BA9YLJ 308

T/B4

*

T/WD

T/EL

T/E

T/WC

T/DE

AP

2000

BL8YL 534.08

T/B3

*

T/WD

T/EF

T/E

T/VZ

T/DE

AP

2001

7R11LJ 238

T/B4

T/M

T/WD

T/EL

T/B

T/WC

T/DE

AP

Currency Generated
 Exchange=v6 By=RBLOOM

Reported Currency=USD	Requested Distance=Miles	Reported Distance=Miles	Description=No	Default Claims (no Date Filters)=Up to current load date							
PRODN_DT	WRTY_STA RT_DT	NAME	DOC_NUM	PH_NUM	WCC_CD	PART_NUM M_CAUS_ PREF	PART_NUM M_CAUS_ BASE	PART_NUM M_CAUS_ SUFF	CUST_C ONC_CD	COND_C D	RPR_DT
8-Aug-97	20-Sep-97	LES PINKHAM LINCOLN- MERCURY	9672251	7372480	7Q01	XW7Z	9G652	AA	A25	42	7-Jun-01

27-Mar-98	29-Apr-98	HAROLD ZEIGLER LINCOLN- MERCURY	421765A	3754500	7Q01	XW7Z	9G852	AA	A85	42	25-Sep-00
13-Jun-97	1-Jul-97	BURT LINCOLN MERCURY	5254051	3608000	7Q01	XW7Z	9G652	AA	A85	42	28-Jun-01
26-Jul-97	11-Aug-97	DAYTONA LINCOLN MERCURY	9786651	2558412	7Q01	XW7Z	9G652	AA	A26	42	20-Oct-98
15-Sep-97	2-Oct-97	HAROLD ZEIGLER LINCOLN- MERCURY	400994A	3754500	7Q01	XW7Z	9G652	AA	A25	1	1-Dec-99

25-Aug-97	14-Nov-97	REYNOLDS FORD, INC.	042551C	3212411	7Q01	*	9G852	*	A25	7	21-Apr-00
9-Sep-97	30-Sep-97	CLEVENGER FORD	5313251	7848000	7Q01	XW7Z	9G852	AA	A25	42	20-Dec-99
14-Jul-98	11-Dec-98	SMITH FORD- MERCURY	3814051	8288291	7Q01	XW7Z	9G852	AA	A25	28	18-Feb-00
23-Mar-98	27-Mar-98	POMOCO LM OF NEWPORT NEWS INC	041789A	8338100	7Q01	F85Z	9C735	AA	A25	42	24-Mar-00
27-Aug-97	18-Sep-97	JAMES SHORT FORD INC	10401801	2459241	7Q01	XW7Z	9G852	AA	A25	42	16-Dec-99
23-Mar-98	17-Apr-98	L. T. BOSWELL	022624A	3982468	7Q01	*	9A81B	*	A25	1	14-Jul-99

7-Oct-97	6-Nov-97	PAUL CERAME FORD, INC.	040394C	8382400	7Q01	XW7Z	9G652	AA	A85	42	26-Feb-00
14-May-98	22-Jul-98	FOOTHILLS LINCOLN- MERCURY	299731A	3248200	7Q01	XW7Z	9G652	AA	A25	26	27-Oct-00
25-Feb-98	11-Mar-98	NICHOLS FORD	15434901	5353873	7Q01	XW7Z	9G652	AA	A25	42	4-Feb-00
3-Nov-98	27-Nov-98	BEACH LINCOLN MERCURY	7120952	8487739	7Q01	.	9G652	.	A25	X2	28-Mar-00
23-Sep-98	14-Jan-99	FRANK ANDREWS	1143591	7822185	5K04	.	ALBAL	.	N24	D9	16-Jun-99

13-Dec-98	30-Dec-98	WEBSTER- DUDLEY LINCOLN MERCURY	029084A	9431520	5R14	XL7Z	14A864	AA	A25	42	7-Jan-00
16-Sep-98	24-Jun-99	SHOWALTER MOTOR COMPANY	12351	7893818	7Q01	XW7Z	9G652	AA	A25	42	20-Jul-99
30-Apr-99	20-May-99	PRESTIGE FORD	13535502	8643873	7Q01	XW7Z	9G652	AA	A85	42	26-Jun-00
30-Nov-98	31-Jan-99	ROCKLAND FORD LINCOLN- MERCURY	6783702	5944488	7C01	XL1Z	14028	AA	A85	28	14-Jul-99
16-Sep-98	6-Oct-98	LANGDALE FORD CO	8689903	3332300	7Q01	XW7Z	9G652	AA	E40	42	21-Sep-99

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12-Oct-99	2-Nov-99	FAIRWAY FORD OF ANDERSON	049027A	2254151	7S02	*	14401	*	A85	X2	17-Nov-99
6-Oct-99	1-Nov-99	BAY AREA FORD, INC.	9924651	4885920	7Q01	XL3Z	9C735	BA	A25	42	8-Jun-00
29-Oct-00	26-Mar-01	NORTHWOOD LINCOLN- MERCURY	7838151	5394900	7Q01	XW7Z	9G852	AA	G07	42	2-Apr-02

TIS_WSD	CLM_KEY	MILGE	MTRL_C OST	TOT_COS T_GROS S	LBR_HRS	DLR_CD	DLR_SUB _CD	REGION_ CD	ST_PROV _CD	CPSC_CD _6	TECH_TXT1
48	20008762	42871	11.81	82.62	1	11508	*	NA	KY	60805	DEACTIVATION SWITCH PERFORMED DIAGNOSTICS, REPLACED DEACTIVATION SWITCH

30	17136966	38271	11.61	71.97	1	10928	*	NA	MI	60605	ROAD TESTED TO VERIFY CONCERN FOUND CRUISE INOP RAN PIN POINT FOUND BAD DEACTIVATOR SWITCH IN MASTER CYLINDER REPLACED SWITCH AND ROAD TESTED EVERY THING OK AT THIS TIME
49	19979375	38835	11.61	59.24	0.7	10472	*	NA	CO	60605	REPLC SPEED CONTROL ACTUATOR SWITCH ASSEMBLY
27	11828629	16594	9.73	49.1	0.7	10378	*	NA	FL	60605	DEACTIVATOR SWITCH INOP TEST DROVE. TESTED SPEED CONTROL. PIN POINT TEST. TESTED DEACTIVAT
27	12863409	32589	11.61	57.95	0.8	10928	*	NA	MI	60605	WARR DIAG FOUND CRUISE DEACTIVATOR SWITCH BAD REPLACED SWITCH AND TESTED

30	15030695	31048	0	22.87	0.4	6950	*	NA	OK	31904	31048 DID SPEED CONTROL DIAGNOSIS. UNABLE TO DUPLICAT CONCERN AT THIS TIME. ADJUSTED DEACTIVATION SWITCH ON BRAKE PEDAL AS MOST LIKELY CAUSE OF CONCERN.
28	13263673	33993	11.61	58.31	0.8	7845	*	NA	CA	60605	DIAG. CRUISE SPEED CONTROL & REPLACED HYDRAULIC CUT OFF SWITCH & WIRE TERMINAL
15	14225835	22668	11.61	144.81	2.4	2584	*	NA	TX	60605	OPEN CIRCUIT SPEED CONTROL TEST
25	14644800	29232	153.68	190.91	0.6	10224	*	NA	VA	100302	29232 SPEED CONTROL SERVO BRAKE PRESSURE SWITCH WARR REPLACED SPEED CONTROL SERVO REPLACED BRAKE PRESSURE SWITCH CC 42
28	13108176	10770	11.61	41.89	0.7	1083	*	NA	GA	60605	SYSTEM DIAG RR SWITCH RETEST
16	9797380	18485	11.61	58.41	0.8	4549	*	NA	TX	31900	CHECK CRUISE CONTROL, DOES NOT WORK, REPLCE PRESSURE CANCEL SWITCH AND PLUG

29	14388554	25968	28.1	89.71	0.8	2786	*	NA	MO	60605	TEST DROVE TO CONFIRM INOP CRUISE CONTROL. FOLLOWED PINPOINT TEST AND FOUND FAULTY CRUISE CONTROL DEACTIVATION SWITCH. REPLACED SWITCH AND BLEAD BRAKE SYSTEM. TEST DROVE AND CRUISE OPERATES PROPER
28	17739628	27000	11.61	82.67	1.1	13017	+	NA	WA	60606	REPLACED BRAKE DEACTIVATION SWITCH AND PLUG.
24	13914647	27388	11.61	54.45	0.7	2511	*	NA	TX	60605	TEST SPEED CONTROL SYSTEM AND FOUND FAULT IN BRAKE PRESSURE SWITCH REPLACED SWITCH WITH NEW AND RETEST NORMAL AFTER REPIARS MADE
17	8189411	16345	0	81.86	1.1	10394	*	NA	CA	31904	BODY CHASSIS ELECTRICAL TEST PINPT TESTED REPAIRED POOR CONNECTION AT DEACTIVATION SWITCH NO CODES
6	2740660	9141	11.61	47.81	0	12712	*	NA	CA	40402	

13	6689715	17983	490.18	538.37	0.9	10098	*	NA	MA	1106XX	DIAGNOSED CRUISE CONTROL REPLACED CLOCK SPRING AND STEERING WHEEL
1	5290476	1363	18.02	73.02	1.1	8427	*	NA	UT	80605	DEFECTIVE SWITCH NGS BODY CHASSIS ELECTRICAL (BCE) TEST
14	10427104	20409	28.3	185.02	2.4	2415	*	NA	TX	60605	NGS TEST. TRACE CAUSE OF SHORT TO CIRCUIT 10. REMOVE AND REINSTALL STEERING COLUMN. ACCESS DASH. TRACE WIRE LOOM.
8	3770593	5685	25.06	43.7	0.4	9053	*	NA	ME	10505	FOUND R.F. LOCK SWITCH STICKING (INTERNAL FAILURE) ORDER NEW SWITCH APPOINTMENT SCHEDULED
12	4506392	30338	11.61	37.14	0.5	4988	*	NA	GA	80605	1 PERFORM TEST AND REPLACED BRAKE LIGHT SWITCH

1	162003	707	11.61	319.61	5.6	2347	*	NA	SC	180102	R AND R INSTRUMENT CLUSTER DROP HEADLINER TRACE D WIRING FOR ELECTRICAL DIAGNOSIS AND REPAIRED WIRING
8	2637950	8700	175.8	709.88	8.4	3048	*	NA	TX	31902	SERVO ASSY SPEED CONTROL REPLACE
13	7846847	22358	62.11	300.11	3.4	10164	*	NA	TX	60805	W 20A CIR BRAKER IN PLACE OF #15 5A FUSE BRUNED UP BRAKE PRESSURE SWITCH & CONNECTOR 151 LG RD & BK YE WIRE NOT ON THIS FUSE ACORDING TO E V T M BUT FOUND POWER ON W FUSE 15 IN & OFF W FUSE OUT EN

TECH_TXT2	CUST_TXT	AREA_CD	COUNTR Y_CD	SLS_DLR _CD	TXN_CD	CNTRY_S OLD	QRT_CD	VFG_CD	AWS_VL- CD	VRT_CD	TIS_FLAG
	CUSTOMER STATES CRUISE CONTROLL DONT WORK	270	USA	314324	E83	USA	*	V41	B4	S11	

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CUST REPORTS CRUISE INOP	289	USA	345330	E83	USA	*	V17	B4	S09
	303	USA	355100	E83	USA	*	V17	B4	S09
CRUISE INOP	386	USA	325032	E83	USA	*	V41	B4	S11
CRUISE CONTROL INOP	289	USA	148020	E83	USA	*	V41	B3	S11

WF A25 SPEED CONTROL WON'T ENGAGE AT TIMES	405	USA	113049	E83	USA	*	V41	B3	S11
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CRUISE CONTROL INOP	559	USA	171025	E83	USA	*	V41	B3	S11
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CHECK CRUISE NOT WORKING PROPERLY	808	USA	152555	E83	USA	*	V41	B3	S11
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SPEED CONTROL IS INOP INSTALL SOP	757	USA	18903J	E83	USA	*	V41	B3	S11	@
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CRUISE INOP	706	USA	121480	E83	USA	*	V41	B3	S11
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CRUISE DOES NOT WORK	956	USA	152759	E83	USA	*	V41	B3	S11
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LY AT THIS TIME. CODE 42.	CK AND REPAIR INOP CRUISE CONTROL	314	USA	148544	E83	USA	*	V17	B3	S09
	CUST STATES CRUISE CONTROL INOP	509	USA	174201	E83	USA	*	V41	B3	S11
	A25 CUSOTMER STATES CRUISE IS INOP.	817	USA	162001	E83	USA	*	V41	B3	S11
	CRUISE CONTROL INOP	714	USA	354015	E83	USA	*	V41	B4	S11
	WHEELS SHAKE AND BOUNCE	916	USA	351165	1	USA	*	V89	B4	S10

THE CRUISE CONTROL DOES NOT WORK	508	USA	38430R	E84	USA	*	V41	B4	S11	@
CRUISE CONTROL DOES NOT WORK	435	USA	156493	2	USA	*	V41	B3	S11	
FUSE FOR BRAKE LIGHTS & HAZARDS & TUNING LIGHTS KEEPS BLOWIN G A85	972	USA	152007	E83	USA	*	V17	B3	S09	
POWER LOCKS KEEP CYCLING ON AND OFF	207	USA	113443	2	USA	*	V17	B3	S09	
CRUISE CONTROL COMES BACK ON WHEN SHUT OFF WITH BRAKE PEDAL, ON BUTTON WILL SOUND HORN AT TIMES	229	USA	124442	E83	USA	*	V17	B3	S09	

TRUCK COMPUTER C6 ON DISPLAY, SEE PERRY	864	USA	328025	1	USA	*	V17	B4	S09
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CHECK FOR CRUISE CONTROL INOP	281	USA	152029	2	USA	*	V41	B3	S11
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GINEERING
REPORT ON
THIS BY R L
SORENSEN
REPLACE
BRAKE
PRESSER
SWITCH &
CONNECTORF
ROM RECALL
98S15

CUS STATES VEHICLE KEEPS BLOWING FUSES FOR WINDOWS, RADIO, AND PUTTING VEHICLE IN GEAR	281	USA	367081	E83	USA	*	V09	B4	S08
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RUN DATE:10/24/2003

FORD CUSTOMER SERVICE DIVISION PAGE: 1
SERVICE, WARRANTY, AND FINANCIAL SYSTEMS DEPARTMENT
COMMON QUALITY INDICATOR SYSTEM

CS0115F1 11:09 061203

TEP20

CQIS Concern Folder

Folder: 030097810000 2 EN BRAKE PRESSURE SWITCH

Status (T,A,C): T TRACKING CON. Status Date: 10/24/2003

Follow-up Date: 12/31/9999 Owner: RBLOOM

Index Points: Part Nbr: -

YTD Part Sales: Part Desc: -

Backorder: Resp Person: -

Total Reports: 3 Resp Phone: () -

Folder Comments

Date Comments

Rpt#: 2DLLJ005 CQD Rpt: 04/12/2002 Odom: 22,358 M
 Vehicle: 2001 NAVIGATOR 4X2,4DR ,MPV 5LMEU27R Bld: 10/29/2000
 Engine: 5.4L 4V R Calb: 1B315BOA Trans: 4R100 Axle: 3800F3.73L A/C: YES
 Dealer ID: USA 10164 NORTHWOOD LINCOLN-MERCURY Phone: (281) 539-4900
 State: Texas City: Spring Orig/Caller: LYNN SORENSEN
 Symptom: 7 04 2 45 UKN SRC ,FIRE/SMOKE,SMOKE,UNDERHOOD
 Addl Sym: Attachmnts: 2
 Fix: Caus. Comp: SWITCH SPD CNTRL -- RPL Condition Code: H6

Region Code: 52 Region Name: Southwest - 52

----- C O M M E N T S -----

Type	Comments
CONCER	UNIT KEEPS BLOWING FUSES FOR WINDOWS, RADIO, AND NEUTRAL SAFETY SWITCH CAN'T PUT INTO GEAR WHEN PRESSING BRAKE PEDAL.
REPAIR	CONDITION VERIFIED. THE #15 FUSE (5 AMP) WOULD BLOW INTERMITTENTLY. WHILE TECHNICIAN WAS TESTING SYSTEM THE CONNECTOR AT THE BRAKE PRESSURE SWITCH ON MASTER CYLINDER CAUGHT FIRE AND MELTED DOWN. HEAVY SMOKE UNDER HOOD. DAMAGE SEEMED TO INDICATE THAT THE PRESSURE SWITCH HAD BEEN LEAKING HYDRAULIC FLUID INTERNALLY AND SHORTED. IT REQUIRED REPLACEMENT OF THE BRAKE PRESSURE SWITCH AND PIGTAIL WITH A CONNECTOR TO CORRECT. PHOTOS ATTACHED. R. LYNN SORENSEN HOUSTON FQE 281-384-0617 (CELL)
ADD-ON	05/10/2002 10:22AM MARIA LOVELACE CQ - CD&A - CQD - FQE PART GIVEN TO FRANK SETILI, ECI

Rpt#: 3CYD8018 NHL Rpt: 03/25/2003 Odom: 98,665 M
 Vehicle: 1998 EXPEDITION 4X2,4DR ,MPV 1FMRU17L3 [REDACTED] Bld: 01/15/1998
 Engine: 5.4L 2V W Calb: 846FR10A Trans: 4R100 AXle: 38U0F3.31C A/C: YES
 Dealer ID: USA 05948 Dobbs Ford, Inc. Phone: (901) 367-4976
 State: Tennessee City: Memphis Orig/Caller: JOHNATHAN KITCHENS
 Symptom: 3 01 A 02 CHASS.,SERVICE BRAKE ,INDICATOR,AMBER ONLY
 Addl Sym: REPEAT FLUID IN HARNESS Atchmnts: 0
 Fix: Caus. Comp: -- Condition Code:
 Hotliner: MEVELAND Phone: 313 248-8007 Dist Cd: 23 Memphis - 23
 Engineering: Phone: TAR:
 Dlr Contact: Phone: Title Cde: T

----- C O M M E N T S -----

Type	Comments
REPAIR	REPEAT CONCERN OF BRAKE FLUID GETTING INTO THE WIRING HARNESS CONNECTOR FOR THE ECU. REPLACED THE EHCU ONE MONTH AGO AND THE CONCERN HAS RETURNED. CODES STORED ARE C1158 AND C1233. FLUID ALSO SHOWING UP IN THE BRAKE PRESSURE SWITCH.
RECOMM	NO KNOWN ISSUES. REPAIR/REPLACE AS NEEDED. CONSULT SME.

Rpt#: 3HLAF484 CACVOC--or-- C1 00003219179M Rpt: 08/13/2003 Odom: 100,000 M
 Vehicle: 1998 EXPEDITION 4X2,4DR ,MPV 1PMRU176 Bld: 01/15/1998
 Engine: 4.6L WIN B Calb: 848JR10A Trans: 4R70W Axle: 3800F3.31C A/C: YES
 Dealer ID: USA 01526 Joe Rizza Ford in Orland Park Phone: (708) 403-0300
 State: Illinois City: Orland Park Orig/Caller:
 Symptom: 7 04 1 45 UKN SRC ,FIRE/SMOKE,VISIBLE FLAME,UNDERHOOD
 Addl Sym: Attchmnts: 0
 Fix: Caus. Comp: -- Condition Code:
 Cust: MICHAEL COSTA Home Phone: (000) 000 - 0000
 Work Phone: (000) 000 - 0000 Region: 41 Chicago - 41
 Case Status: Date: 00 / 00 / 0000 Vehicle Paint: LT PRAIRIE TAN C/C

----- C O M M E N T S -----

Type	Comments
OWNREL	CUSTOMER SAYS: CUST CALLED YESTERDAY VEH CAUGHT FIRE/ WANTED TO ADD SOME NOTES/ ORIGINAL TOLD DAR WAS THE BRAKE PRESSURE SWITCH / BUT WENT TO DLR YESTERDAY AND THEY ADV THAT IT WAS THE SWITCH FOR THE CRUISE CONTROL/ (THE BRAKE DEACTIVISATION SWITCH) THAT IS WHAT FAILED/ VEH WAS SIMPLY SITTING IN THE DRIVEWAY WHEN THE FIRE STARTED UNDER THE HOOD/ NMO DAMAGE EXCEPT TO SWITCH AND A LITTLE WIRING PER CUSTOMER, DEALER SAYS: BRAKE DE ACTIVATION SWITCH FOR CRUISE CONTROL IS WHAT CAUSED FIRE CAC ADVISED: THANK YOU FOR PROVIDING FORD MOTOR COMPANY WITH YOUR THOUGHTS; YOUR OPINIONS ARE VALUABLE TO US. I HAVE DOCUMENTED YOUR FEEDBACK AND THE INFORMATION YOU PROVIDED REGARDING YOUR EXPERIENCE WITH OUR PRODUCT. THIS INFORMATION IS FORWARDED TO VARIOUS DEPARTMENTS WITHIN FORD TO CONTINUOUSLY IMPROVE OUR PRODUCTS AND SERVICES. YOU WILL ONLY BE CONTACTED IF A SPECIFIC DEPARTMENT REQUIRES ADDITIONAL INFORMATION OR CLARIFICATION. INFERENCE CASE ID: 867

Region Information
 Region Name: NY
 State: NY
 Country: NY

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Model
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Category
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Year	Month	Day	Time	Location	Region	State	Country	Model	Category	Code	Description	Area	Country	City	State	Country
1998	08	08	15:00	NEW YORK	NY	NY	USA	19980808	15:00	15:00	REACTOR SWITCH PERFORMED BRANDED, REPLACED REACTOR SWITCH. ROAD TESTED TO VERIFY CORRECT	NEW YORK	USA	NEW YORK	NY	USA
1998	08	20	17:00	NEW YORK	NY	NY	USA	19980820	17:00	17:00	ROAD TESTED TO VERIFY CORRECT	NEW YORK	USA	NEW YORK	NY	USA
1998	08	27	16:00	NEW YORK	NY	NY	USA	19980827	16:00	16:00	FOUND BAD DEACTIVATOR SWITCH IN MASTER CYLINDER, REPLACED SWITCH AND ROAD TESTED. EVERY THING OK AT THIS TIME	NEW YORK	USA	NEW YORK	NY	USA
1998	09	02	16:00	NEW YORK	NY	NY	USA	19980902	16:00	16:00	REPLACED SPEED CONTROL ACTUATOR SWITCH ASSEMBLY	NEW YORK	USA	NEW YORK	NY	USA
1998	09	07	16:00	NEW YORK	NY	NY	USA	19980907	16:00	16:00	DEACTIVATOR SWITCH NOT WORKING. TESTED SPEED CONTROL. ROAD TEST TO VERIFY TESTED DEACTIVATOR	NEW YORK	USA	NEW YORK	NY	USA
1998	09	15	16:00	NEW YORK	NY	NY	USA	19980915	16:00	16:00	FOUND BAD FOUND CRUISE DEACTIVATOR SWITCH AND REPLACED SWITCH AND TESTED	NEW YORK	USA	NEW YORK	NY	USA
1998	09	23	16:00	NEW YORK	NY	NY	USA	19980923	16:00	16:00	FOUND DEACTIVATOR CONTROL DAMAGED. UNABLE TO DUPLICATE CONDITION AT THIS TIME. ADJUSTED DEACTIVATOR SWITCH IN BRAKE PEDAL AS MOST LIKELY CAUSE OF DEFECT	NEW YORK	USA	NEW YORK	NY	USA
1998	09	28	16:00	NEW YORK	NY	NY	USA	19980928	16:00	16:00	FOUND CRUISE SPEED CONTROL 2 REPLACED HYDRAULIC CIL OFF SWITCH A HYDRAULIC	NEW YORK	USA	NEW YORK	NY	USA
1998	10	05	16:00	NEW YORK	NY	NY	USA	19981005	16:00	16:00	OPEN CIRCUIT SPEED CONTROL 1	NEW YORK	USA	NEW YORK	NY	USA
1998	10	12	16:00	NEW YORK	NY	NY	USA	19981012	16:00	16:00	FOUND SPEED CONTROL, REPAIR BRAKE PRESSURE SWITCH AND REPLACED SPEED CONTROL. REPAIR REPLACED BRAKE PRESSURE SWITCH (C-4)	NEW YORK	USA	NEW YORK	NY	USA
1998	10	19	16:00	NEW YORK	NY	NY	USA	19981019	16:00	16:00	REPAIR CRUISE CONTROL 2. CRUISE CONTROL 2 DOES NOT WORK	NEW YORK	USA	NEW YORK	NY	USA
1998	10	26	16:00	NEW YORK	NY	NY	USA	19981026	16:00	16:00	REPAIR CRUISE CONTROL 2. CRUISE CONTROL 2 DOES NOT WORK	NEW YORK	USA	NEW YORK	NY	USA
1998	11	02	16:00	NEW YORK	NY	NY	USA	19981102	16:00	16:00	REPAIR CRUISE CONTROL 2. CRUISE CONTROL 2 DOES NOT WORK	NEW YORK	USA	NEW YORK	NY	USA
1998	11	09	16:00	NEW YORK	NY	NY	USA	19981109	16:00	16:00	REPAIR CRUISE CONTROL 2. CRUISE CONTROL 2 DOES NOT WORK	NEW YORK	USA	NEW YORK	NY	USA
1998	11	16	16:00	NEW YORK	NY	NY	USA	19981116	16:00	16:00	REPAIR CRUISE CONTROL 2. CRUISE CONTROL 2 DOES NOT WORK	NEW YORK	USA	NEW YORK	NY	USA
1998	11	23	16:00	NEW YORK	NY	NY	USA	19981123	16:00	16:00	REPAIR CRUISE CONTROL 2. CRUISE CONTROL 2 DOES NOT WORK	NEW YORK	USA	NEW YORK	NY	USA
1998	11	30	16:00	NEW YORK	NY	NY	USA	19981130	16:00	16:00	REPAIR CRUISE CONTROL 2. CRUISE CONTROL 2 DOES NOT WORK	NEW YORK	USA	NEW YORK	NY	USA
1998	12	07	16:00	NEW YORK	NY	NY	USA	19981207	16:00	16:00	REPAIR CRUISE CONTROL 2. CRUISE CONTROL 2 DOES NOT WORK	NEW YORK	USA	NEW YORK	NY	USA
1998	12	14	16:00	NEW YORK	NY	NY	USA	19981214	16:00	16:00	REPAIR CRUISE CONTROL 2. CRUISE CONTROL 2 DOES NOT WORK	NEW YORK	USA	NEW YORK	NY	USA
1998	12	21	16:00	NEW YORK	NY	NY	USA	19981221	16:00	16:00	REPAIR CRUISE CONTROL 2. CRUISE CONTROL 2 DOES NOT WORK	NEW YORK	USA	NEW YORK	NY	USA
1998	12	28	16:00	NEW YORK	NY	NY	USA	19981228	16:00	16:00	REPAIR CRUISE CONTROL 2. CRUISE CONTROL 2 DOES NOT WORK	NEW YORK	USA	NEW YORK	NY	USA

1000	17MPLU16	48.71	1/84	15-Jul-83	20-Jul-83	ROCKLAND FORD	818100	881000	AL72	14000	AA	1-Jul-83	13	882070	17000	498.54	298.37	0.9	BR	91000	CRUISE CONTROL REPLACES LOCK BRAKE AND SERVOES WHEEL	THE CRUISE CONTROL DOES NOT WORK	804	USA	81800	814	USA
1000	17MPLU16	88	1/83	18-Sep-82	24-Jul-83	ROCKLAND FORD	818100	881000	AL72	14000	AA	20-Jul-83	1	882070	17000	41.80	32.02	1.1	UT	49000	IGNITION SWITCH BODY CHAIR'S ELECTRICAL TEST	CRUISE CONTROL DOES NOT WORK	804	USA	81800	814	USA
1000	17MPLU17	188.72	1/83	25-Apr-83	25-Jul-83	ROCKLAND FORD	818100	881000	AL72	14000	AA	28-Jul-83	14	882270	20000	34.3	196.00	6.4	TR	80000	NO BATTERY TRACE CAUSE OF BLOWN TO CIRCUIT TO REMOVE AND REINSTALL WIRELESS COLUMN ACCESSORY TRACER WIRE COLUMN POWER UP LOCK SWITCH BEFORE INTERNAL BALLS) CHECK NEW BATTERY APPROXIMATE BOWELLED	FLAME FOR BRAKE LIGHTS & HAZARD FLASHER LIGHTS ASSESS BLOWN IN AND	818	USA	15000	813	USA
1000	17MPLU16	10.88	1/83	26-Nov-82	25-Jan-83	ROCKLAND FORD	818100	881000	AL72	14000	AA	24-Jul-83	4	877000	8900	36.00	45.1	0.4	DE	10000	PERFORM TEST AND REPLACE BURN LIGHT BATTERY	POWER LOCKS KEEP CYCLING ON AND OFF	807	USA	11240	813	USA
1000	17MPLU16	24.82	1/83	14-Sep-82	8-Oct-82	LANSDALE FORD CO	800000	331000	AL72	90000	AA	21-Sep-82	12	880000	30000	51.81	37.14	0.8	DL	80000	PERFORM TEST AND REPLACE BURN LIGHT BATTERY	CONTROL COMES BACK ON BUT OFF WITH BRAKE PEDAL, TON WILL BOUND NORM AT	828	USA	14440	813	USA
2000	17MPLU16	804	1/84	10-Oct-83	24-Nov-83	FARMWAY FORD OF ANDERSON	818100	881000	AL72	14000	AA	17-Nov-83	1	188500	207	11.81	218.51	0.9	MO	81000	REPLACE BATTERY QUARTER SHEET HEADLINE - - - - - WIRING FOR ALARM - - - - - AND SERVOES	COMPARISON OF CAR DISPLAY, OFF	814	USA	34000	813	USA
2000	17MPLU16	804	1/83	8-Oct-82	1-Nov-82	LANSDALE FORD CO	800000	490000	AL72	90000	AA	8-Jul-82	6	880700	8000	176.0	108.60	0.4	TR	91000	REPLACE BATTERY QUARTER SHEET HEADLINE - - - - - WIRING FOR ALARM - - - - - AND SERVOES	CHECK FOR CRUISE CONTROL WIP	804	USA	11200	813	USA
2000	17MPLU17	281	1/84	25-Oct-83	28-Mar-84	LANSDALE FORD CO	800000	800000	AL72	90000	AA	2-Apr-83	13	168800	2200	80.19	300.11	3.4	TR	80000	REPLACE BATTERY QUARTER SHEET HEADLINE - - - - - WIRING FOR ALARM - - - - - AND SERVOES	CRUISE CONTROL DOES NOT WORK FLAME FOR WINDSHIELD WIPER, RADIO, AND PLUNGE VEHICLE IN GEAR	804	USA	30700	813	USA

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