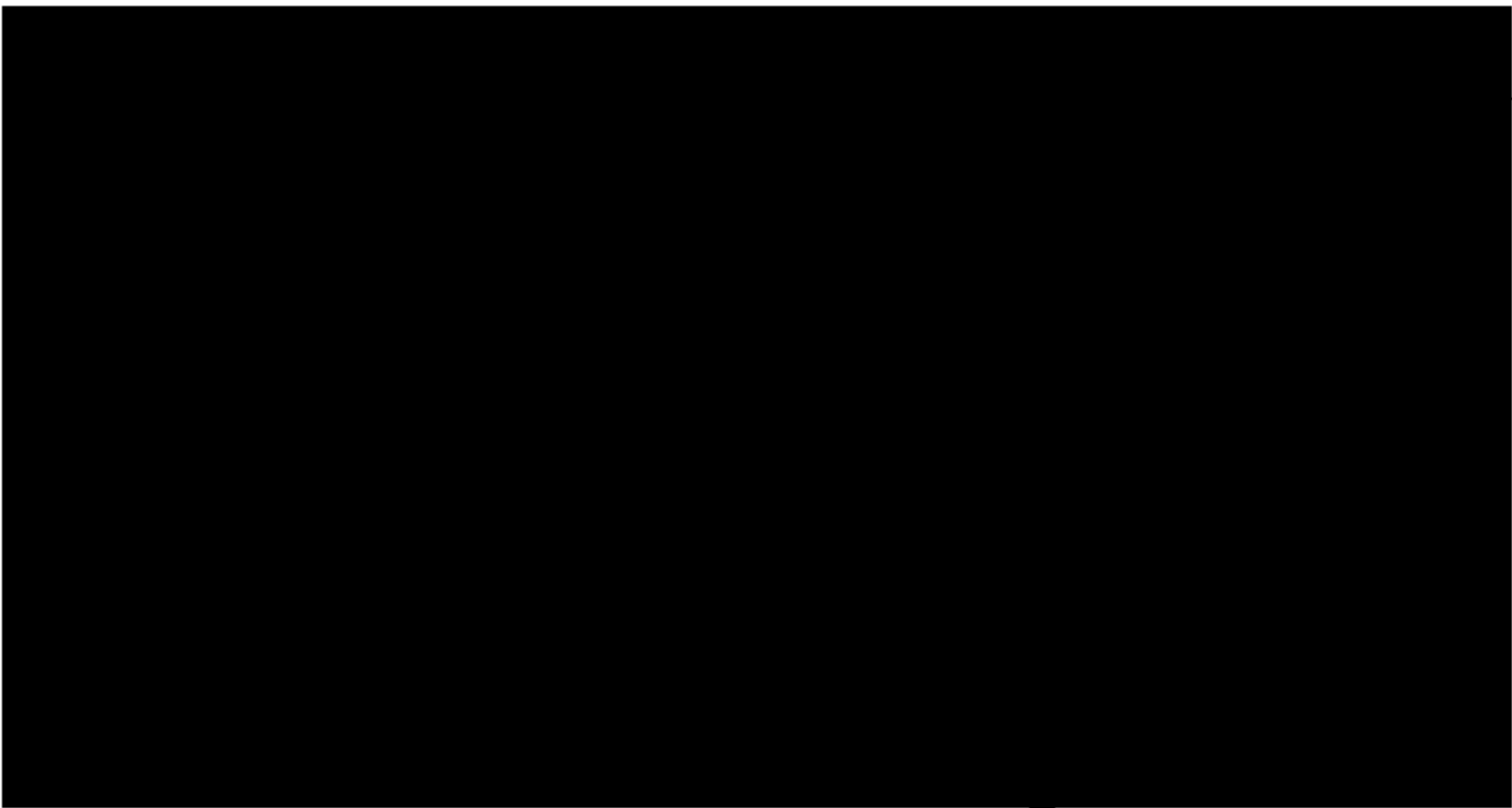


**PE04-078**  
**FORD**  
**1/28/2005**  
**ATTACHMENT F**  
**BOOK 10 OF 12**  
**PART 1 OF 6**



PHILADELPHIA  
ATLANTA  
CHARLOTTE  
CHERRY HILL  
CHICAGO  
DALLAS  
LAS VEGAS  
LONDON  
LOS ANGELES

*Called  
9/13/04*



**COZEN  
O'CONNOR  
ATTORNEYS**

*SM*

*New*

NEW YORK  
NEWARK  
SAN DIEGO  
SAN FRANCISCO  
SEATTLE  
WASHINGTON, DC  
WEST CONOHOCKEN  
WILMINGTON

A PROFESSIONAL CORPORATION

2300 BANKONE CENTER 1717 MAIN STREET DALLAS, TX 75201-7335  
214.462.3000 800.448.1237 214.462.3299 FAX www.cozen.com

September 7, 2004

**Marcos Hazan-Cohen**  
Direct Phone 214-462-3829  
Direct Fax 866-765-8610  
mhazan-cohen@cozen.com

Shawn L. Norton  
Office of the General Counsel  
Ford Motor Company  
3 Park Lane Blvd., Suite 300  
Dearborn, Michigan 48126-2568

Via Facsimile and Certified Mail - RRR

FORD MOTOR COMPANY  
RECEIVED  
CLAIMS UNIT

SEP 13 2004

OFFICE OF THE  
GENERAL COUNSEL

Re: Insured: [REDACTED]  
Loss Location: [REDACTED] Houston, TX [REDACTED]  
Claim No.: [REDACTED]  
DOL: 08/26/2004  
Our File No.: TBA

Dear Ms. Norton:

Please be advised that Cozen O'Connor has been retained by Allstate Insurance Company concerning the August 26, 2004 fire at the residence of [REDACTED] located at [REDACTED] Houston, Texas. Based on the initial cause and origin examination by Premier Claims Investigations and Verite Forensic Engineering, it appears that the fire may have originated from the insured's 2000 Expedition which was parked in the garage. The estimated damages to our insured's residence are expected to exceed \$200,000.

Please be advised that the residence is currently secure and awaiting final forensic inspection. The purpose of this letter is to provide Ford with an opportunity to participate in the inspection of the insured's residence and the insured's vehicle, as well as any other evidence preserved from this loss. Our final forensic inspection is scheduled for September 15, 2004 at 10:00 a.m. Please contact me immediately if you would like to participate in the inspection and the investigation of the loss site and the vehicle involved in the loss. If you wish to attend the inspection of [REDACTED] residence and/or vehicle in Houston, Texas, then I suggest that you contact me directly at [REDACTED].

It is my intention to afford you with every opportunity to inspect the vehicle and residence and to make recommendations regarding the continued preservation and handling of

the physical evidence. If I do not receive an immediate response from your office, then I will assume that you are not interested in participating in the site inspection and that we can commence finalization of our investigation, the removal of pertinent evidence, and the commencement of renovations on this house. I urge you to make immediate arrangements to participate in this inspection.

Although we are not making a formal demand upon you at this time, we reserved the right to assert a claim against you once our investigation is concluded and it is confirmed that the 2000 Ford Expedition is responsible for the fire in question. I fully expect that we will be making a demand for both the uninsured and insured loss once the investigation and adjustment of this claim has concluded.

Thank you for your prompt attention to this matter. I look forward to hearing from you in the coming days.

Very truly yours,

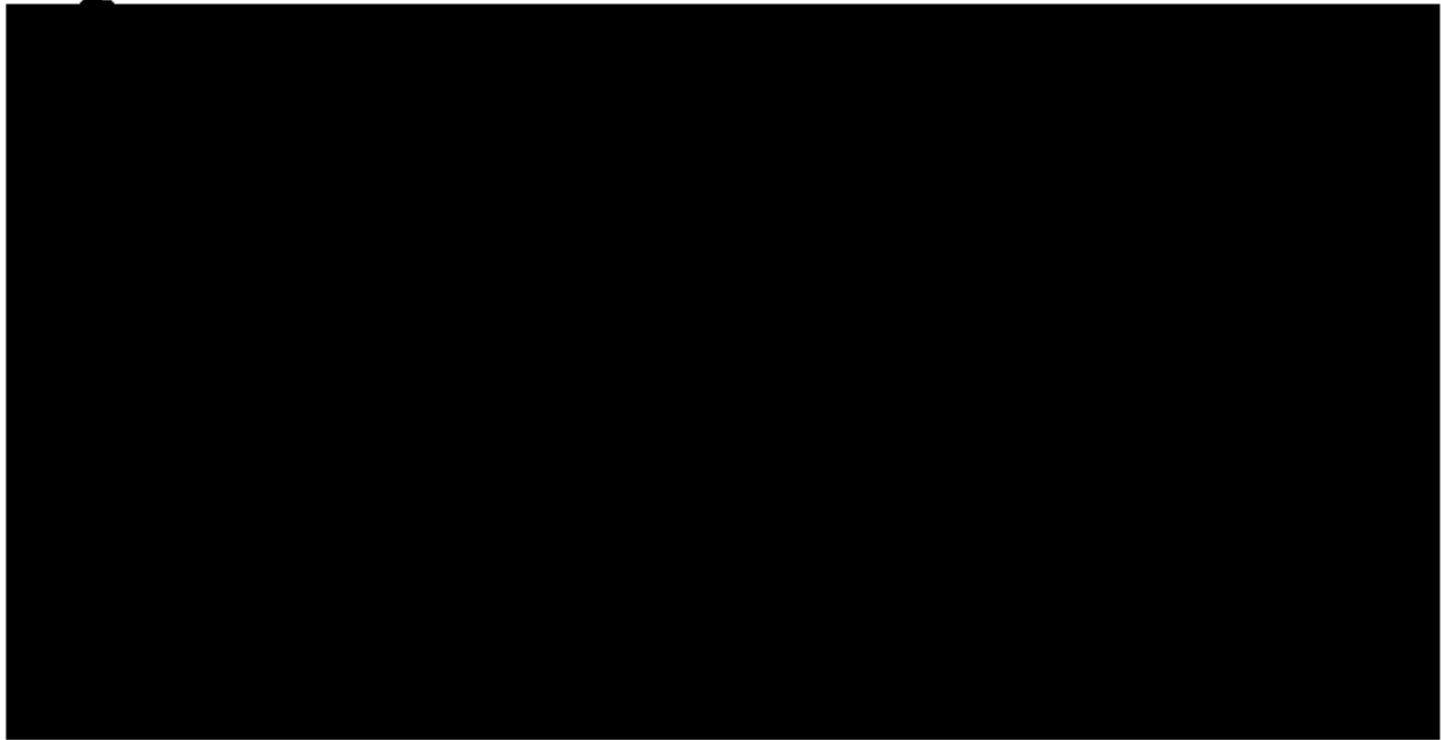
COZEN O'CONNOR



Marcos Hazan-Cohen

MHC/jt

142466/099994



PHILADELPHIA  
ATLANTA  
CHARLOTTE  
CHERRY HILL  
CHICAGO  
DALLAS  
LAS VEGAS  
LONDON  
LOS ANGELES



NEW YORK  
NEWARK  
SAN DIEGO  
SAN FRANCISCO  
SEATTLE  
WASHINGTON, DC  
WEST CONSHOHOCKEN  
WICHITA  
WILMINGTON

A PROFESSIONAL CORPORATION

SUITE 1500 222 SOUTH RIVERSIDE PLAZA CHICAGO, IL 60606-6000  
312.382.3100 877.992.6036 312.382.8910 FAX www.cozen.com

July 21, 2004

Joseph G. Lyons  
Direct Phone 312.382.3159  
Direct Fax 312.382.8910  
jlyons@cozen.com

**VIA FACSIMILE**  
**VIA OVERNIGHT**

Ms. Shawn L. Norton  
Office of the General Counsel  
FORD MOTOR COMPANY  
Suite 300  
3 Parklane Blvd.  
Dearborn, MI 48126-2568

Re: Insured: [REDACTED]  
Loss Date: 07/17/04  
Loss Location: [REDACTED] Waterford, MI  
Claim No.: [REDACTED]  
File No.: Not Yet Assigned

100 F-150  
VIN  
7/17/04  
Waterford, MI

Dear Ms. Norton:

Please be advised that we have been retained as subrogation counsel by State Auto Insurance Company with respect to the fire that occurred at their insured's, Campbell's Collision location listed above. The fire that caused extensive damage to the subject location, and, based upon our preliminary examination of the scene, started in a spray booth that was located within the facility. At the time of the fire, a 2000 Ford F150 extended cab (Vin #1FT2X1722YN [REDACTED]) was parked in the spray booth.

We intend to conduct a more thorough investigation of the site on Tuesday, July 27<sup>th</sup>. Due to the potential involvement of your particular company, we are advising you that you are welcome to participate in the investigation. We are also requesting that you provide notice to your liability insurance carrier and have a representative of your carrier or your company contact the undersigned so that we may coordinate the examination of the site. Time is of the essence, in that Campbell's Collision needs to commence repairs to its facility immediately.

I look forward to your timely response.

Ms. Shawn L. Norton  
July 21, 2004  
Page 2

---

Sincerely,

COZEN O'CONNOR

A handwritten signature in black ink, appearing to read "Joseph G. Lyons". The signature is stylized with a large, circular loop at the end.

By: Joseph G. Lyons

JGL/gh

cc: Greg Held (via e-mail)

CHICAGO\1319460\1 099994.000





**PROGRESSIVE**

5401 Corporate Woods Drive, Suite 150  
Pensacola, FL 32504  
progressive.com

Ford Consumer Affairs  
P.O. Box 6248 - MD - 3NE - B  
Dearborn, MI 48126

CONSUMER AFFAIRS  
SECTION

RE: Our Insured: [REDACTED]  
Vehicle: 2000 Ford F-150  
1FTRX17L2YK [REDACTED]  
Date of Loss: 02 July 2004  
Our Claim Number: [REDACTED]

JUL 20 09:24

12 July 2004

FORD MOTOR COMPANY  
RECEIVED  
JUL 26 2004  
OFFICE OF THE  
GENERAL COUNSEL

To Whom it May Concern:

Please be advised that the vehicle described above was involved in a fire that resulted in the vehicle being deemed a total loss. Results of our investigation into this claim have revealed that Ford Motor Company is liable for the damages.

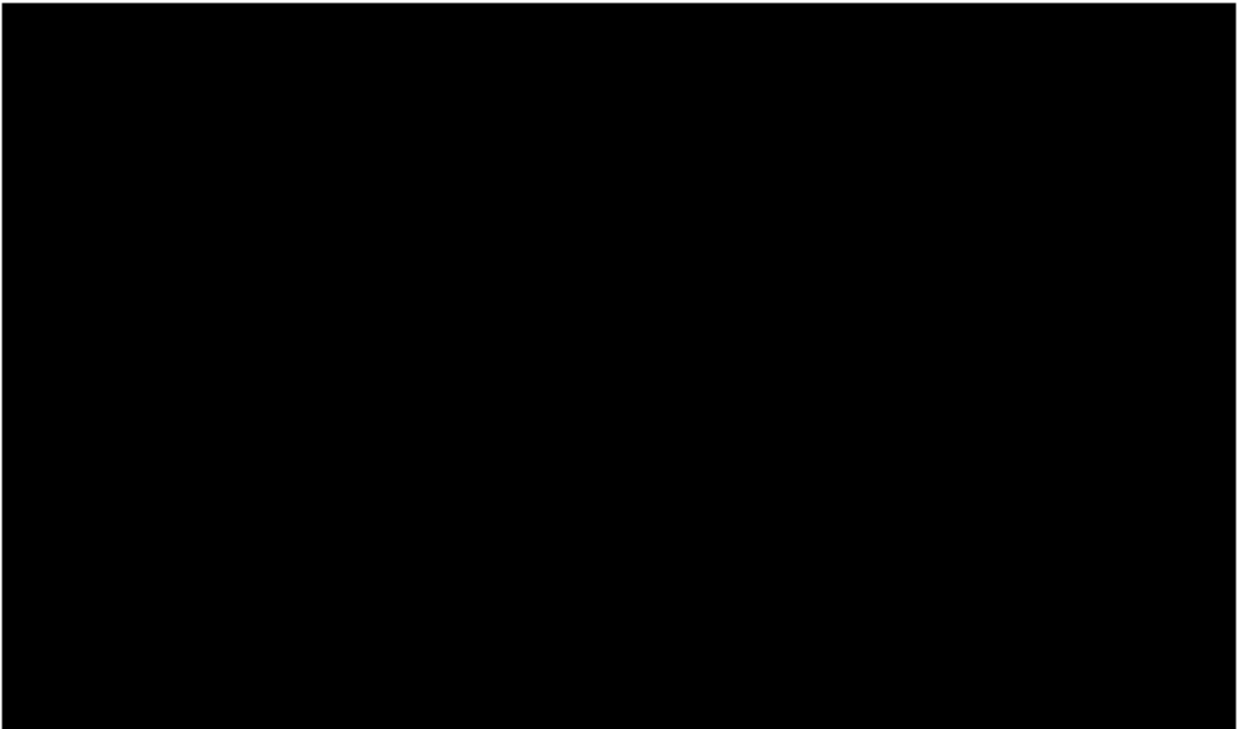
Please consider this official notice of your involvement in this loss. Accordingly, you have the right to conduct an inquiry into this matter including an inspection of the vehicle. If you wish to inspect this vehicle, please contact me at 850-475-2319 within 7 days of receipt of this letter, and we will arrange a mutually agreeable time for inspection of the vehicle.

Thank you for your anticipated cooperation.

Sincerely,

Douglas Koonin  
Progressive Fire and Theft Claims Investigator

- 7/2/04  
- VIN  
- 100 F-150  
- WSD 5/29/00  
- ESP - NO



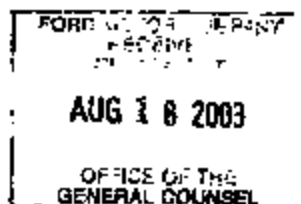
# State Farm Insurance Companies®



Val Vista Claim Office  
1825 S. Val Vista Drive  
P. O. Box 11040  
Mesa, AZ 85214-1040

August 12, 2003

Ford Motor Company  
Parklane Towers West, Suite 400  
Three Parklane Boulevard  
Dearborn, MI 48128-2568



RE: Our Claim #: [REDACTED]  
Our Insured: [REDACTED]  
Make/Model/Year of Product: Ford F150 pickup 2001  
VIN: F1TZX17251K [REDACTED]

Dear Sirs:

The identified vehicle is insured by State Farm Mutual Automobile Insurance Company. This vehicle experienced a fire on July 26, 2003, and was declared a total loss.

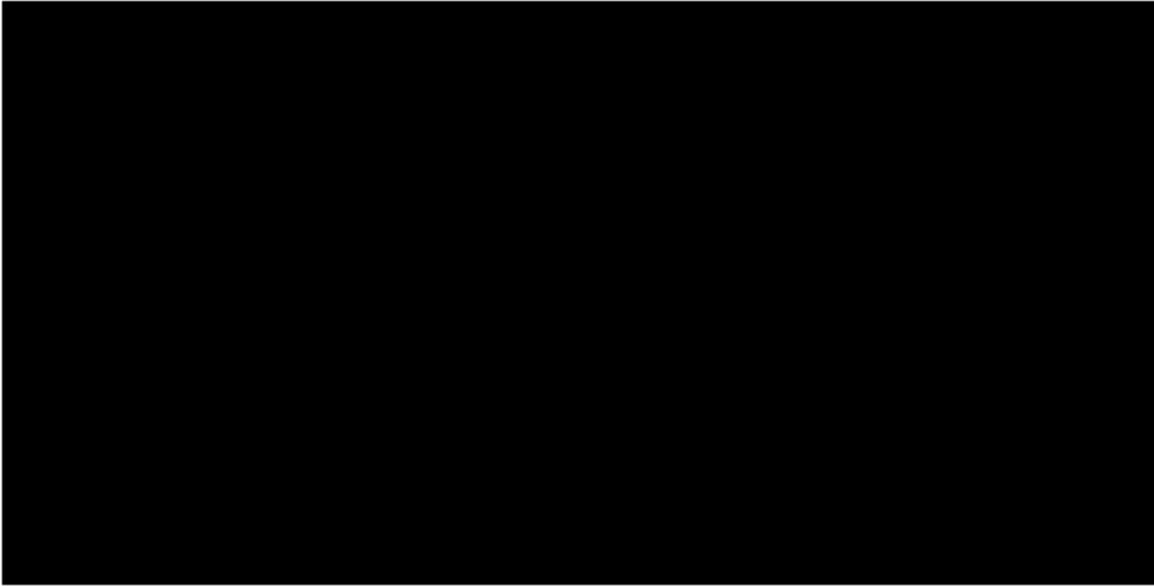
State Farm® would like to give you an opportunity to inspect the vehicle and give you advance notice of our potential subrogation claim. Please contact me at (480) 497-7392 to set up a time for your inspection.

Sincerely,

Patrick Griffith  
CLAIM REPRESENTATIVE  
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY  
Phone #: (480) 497-7392

046/0812005

- 7/26/03  
- 01 F-150



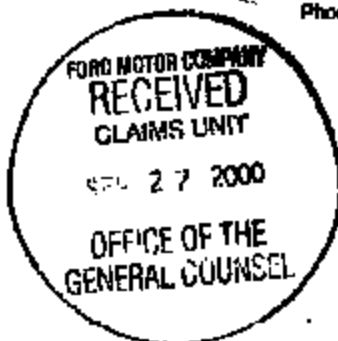
# State Farm Insurance Companies



State Farm Insurance Claims Office  
250 Corporate Circle, SE  
Palm Bay, Florida 32909  
Phone: (407) 853-7800

September 19, 2000

Ford Motor Co  
Consumer Affair Department  
16800 Executive Plaza Dr, MD#3NE-B  
Dearborn, MI 48126-4207



RE: Claim Number: [REDACTED]  
Date of Loss : 8/16/2000  
Named Insureds: [REDACTED]

Dear Ladies and Gentlemen:

I am writing to advise you that we will be seeking reimbursement from your company for the above referenced loss. We are in the process of negotiating payment at this time.

The vehicle is currently available for your inspection. Please contact me should you wish to do so.

Sincerely,

Kathleen Potter  
Claim Specialist, AIC, FCLA  
State Farm Insurance Company  
321-953-7605  
800-226-4243  
321-953-7690 (FAX)

2000 SEP 27 A 9:21  
CLAIMS SUPPORT  
CENTER

# State Farm Insurance Companies

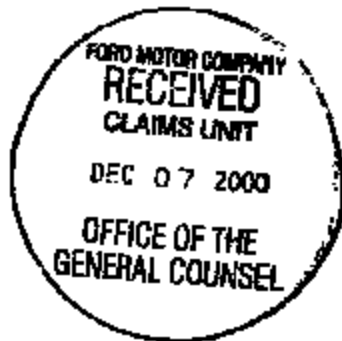


State Farm Insurance Claim Office  
280 Corporate Circle, SE  
Falm Bay, Florida 32908  
Phone: (407) 853-7600

November 29, 2000

Ford Motor Co  
Shawn L. Norton, Claims Analyst/Corporate Legal Assistant  
16800 Executive Plaza Dr, MD#3NE-B  
Dearborn, MI 48126-4207

RE: Claim Number: [REDACTED]  
Date of Loss : 8/16/2000  
Named Insureds: [REDACTED]



Dear Mr. Norton:

In response to the items requested:

1. The date of the incident was 8/16/2000. City and state is Cocoa, Florida.
2. The facts of this incident as stated by Stuart Schultz is that he was fishing and had left the motor running to keep the inside compartment cool and the engine compartment caught on fire.
3. A copy of the fire report is attached.
5. The vehicle year, model, and serial number are: 1999, Ford Pickup F150, and 1FTRX17WXXK [REDACTED]
6. The mileage on the vehicle at the time of the incident was 21,293.
7. Enclosed are copies of the digital photos taken of the subject vehicle.
10. We have been notified by NHTSA recall #98V194. Defect is described as a fuel pressure regulator o-ring possibly being damaged when the fuel pressure regulator was installed in the engine fuel rail with the consequence of a fuel vapor of leakage occurring and if an ignition source is present a fire could result. The typical mode of failure is that a fire will occur while the vehicle is at full operating temperature and is being driven or just after it is parked.
11. We do not have an expert's report or the expert's original photographs.
12. The alleged defective part has not been repaired or replaced as this was a total loss.
13. The present location is unknown. Your Consumer Affairs department advised that you would not be inspecting the vehicle therefore it has been disposed of.
14. Enclosed is the total loss worksheet and copy of draft payment.

PE94-878 C 4811

- 11-16-00  
- Cocoa, FL  
- 1999 F150  
- VIN [REDACTED]  
- 21,293 (2)

15. A service history for the time that the Schultz's owned the vehicle is attached. The vehicle was purchased at Paradise Ford, 1360 West King St, Cocoa, FL 32922; 321-632-2222.
16. After market additions were cosmetic in nature. (ie decals)
20. [REDACTED] states that he had the engine running.
21. The keys were in the ignition.
24. The vehicle was purchased on 4/4/2000; the mileage listed on the title for the date of 4/4/2000 is 20,900; the vehicle was purchase from Paradise Ford formerly known as Wooten Ford located at 1360 King Street, Cocoa, FL 32922.

Thank you for your time and consideration. This file will be turned over to our subrogation department for further handling. Please feel free to contact me if you have any questions.

Sincerely,



Kathleen Potter  
Claim Specialist, AIC, FCLA  
State Farm Insurance Company  
321-953-7605  
800-226-4243  
321-953-7690 (FAX)

# INCIDENT REPORT

## Brevard County Fire/Rescue

BFD-1

FD# 10422	INCIDENT REF. 03202	EXP. NO. 02	MO. 8	DAY 18	HR. 08	CITY/TOWNSHIP Winter Park	ALARM TIME 18:14	ARRIVAL TIME 18:28	# OF OFFICERS 10	
TYPE OF STATION/PHONE Fire Station 20			TYPE OF INCIDENT SE: Electrical			WORLDWIDE NO. None				
FIRE PROPERTY USE Less than 50 units reported use			IDENTIFICATION 444 Int. Police			00				
CORRECT ADDRESS						ZIP CODE		CENSUS TRACT TTE		
OCCUPANT NAME						TELEPHONE		BOOKING SET		
OWNER NAME						TELEPHONE		TELEPHONE		
METHOD OF ALARM FROM PUBLIC Telephone to the fire station			DE-INSPECTION INT. 7		SHIFT 4		NO. ALARMS 1			
NO. FIRE SERVICE PERSONNEL RESPONDING 3		NO. ENGINE RESPONDING 4		NO. AERIAL APPARATUS RESPONDING 0		NO. OTHER VEHICLES RESPONDING 4				
NUMBER OF INJURED FIRE SERVICE 0				OTHER 0		NUMBER OF INJURED FIRE SERVICE 0				OTHER 0
COMPLEX			MOBILE PROPERTY TYPE							
AREA OF FIRE ORIGIN			EQUIPMENT INVOLVED IN INCIDENT							
FORM OF HEAT/SMOKE		TYPE OF MATERIAL BURNED			FORM OF MATERIAL BURNED					
METHOD OF EXTINGUISHMENT		LEVEL OF FIRE ORIGIN			ESTIMATED LOSS (DOLLAR VALUE) 22,000					
NUMBER OF INJURY			CONSTRUCTION TYPE							
EXTENT OF BLAZE DAMAGE			EXTENT OF EQUIPMENT DAMAGE							
DEFECTOR PERFORMANCE			SPRINKLER PERFORMANCE							
IF BURNED BEYOND ROOM OF ORIGIN	TYPE OF MATERIAL: COMBUSTIBLE SOLID				AMOUNT OF BURNED TIME					
	ADDITIONAL MATERIAL: COMBUSTIBLE LIQUID									
IF MOBILE PROPERTY	YEAR 02	MAKE Ford	MODEL F-150	SERIAL NO. Destroyed by fire		LICENSE NO. None				
IF EQUIPMENT INVOLVED IN INCIDENT	YEAR	MAKE	MODEL	SERIAL NO.						
OFFICER IN CHARGE (NAME, POSITION, ASSIGNMENT): Lt. J. Shepherd-44-A						DATE 8/18/00				
REPORT WRITTEN REPORT BY (DIFFERENT FROM ABOVE): Lt. J. Shepherd-44-A						DATE 8/18/00				



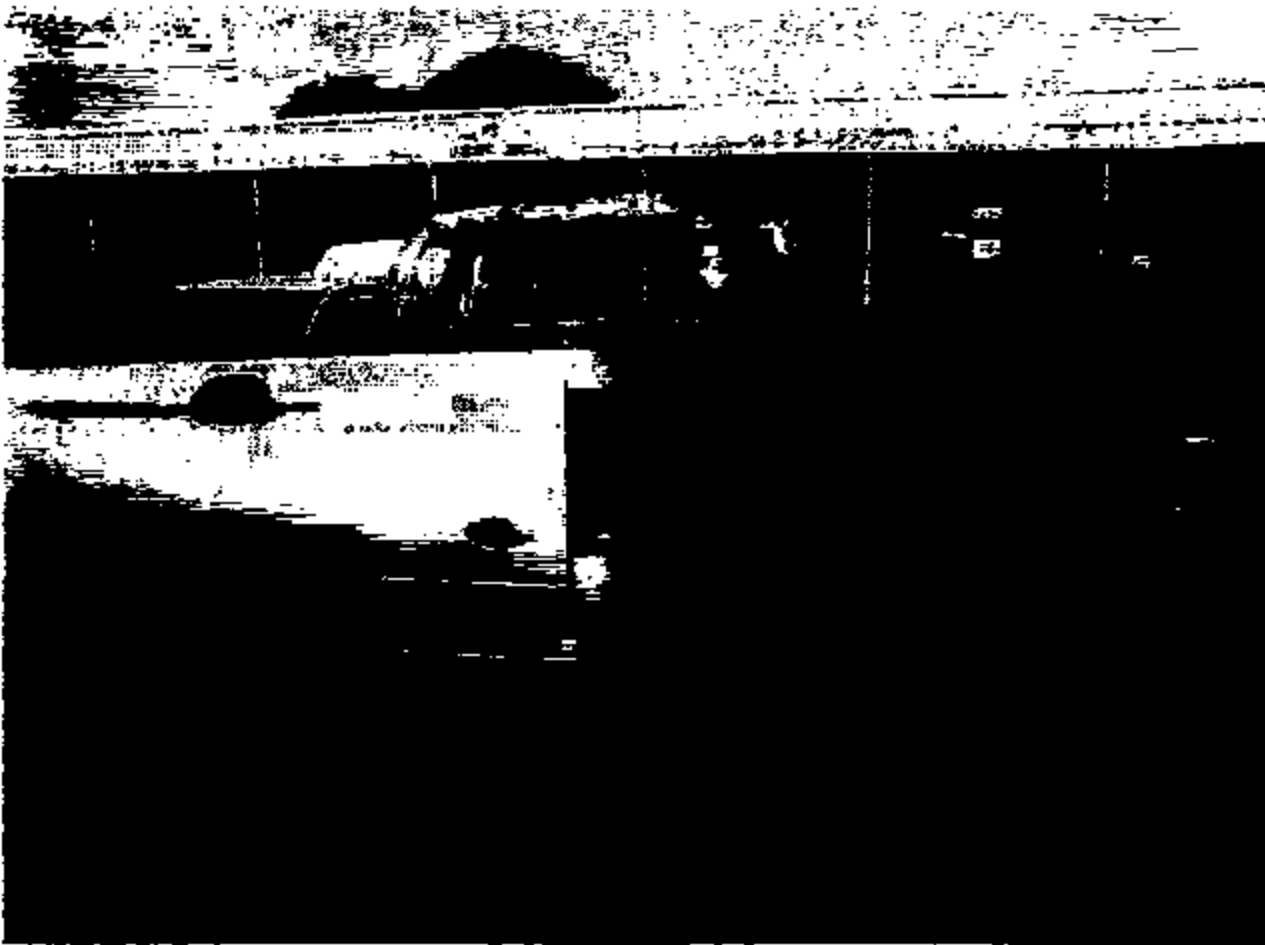
**NOTES:**

Responded for vehicle fire. Upon arrival Ford F-150 (previously fully involved). Extinguished fire using tank water and pre-connected hose line. Vehicle appears to be a total loss.

Driver relates vehicle belongs to wife. He also relates that the vehicle has had fuel problems over the last two months and was scheduled for service tomorrow. He states that he left the vehicle parking while he was fishing several feet away. He relates he heard a loud "pop" and when he turned the vehicle was on fire.



PEN-078 C 4835



PC01-078 C 401A



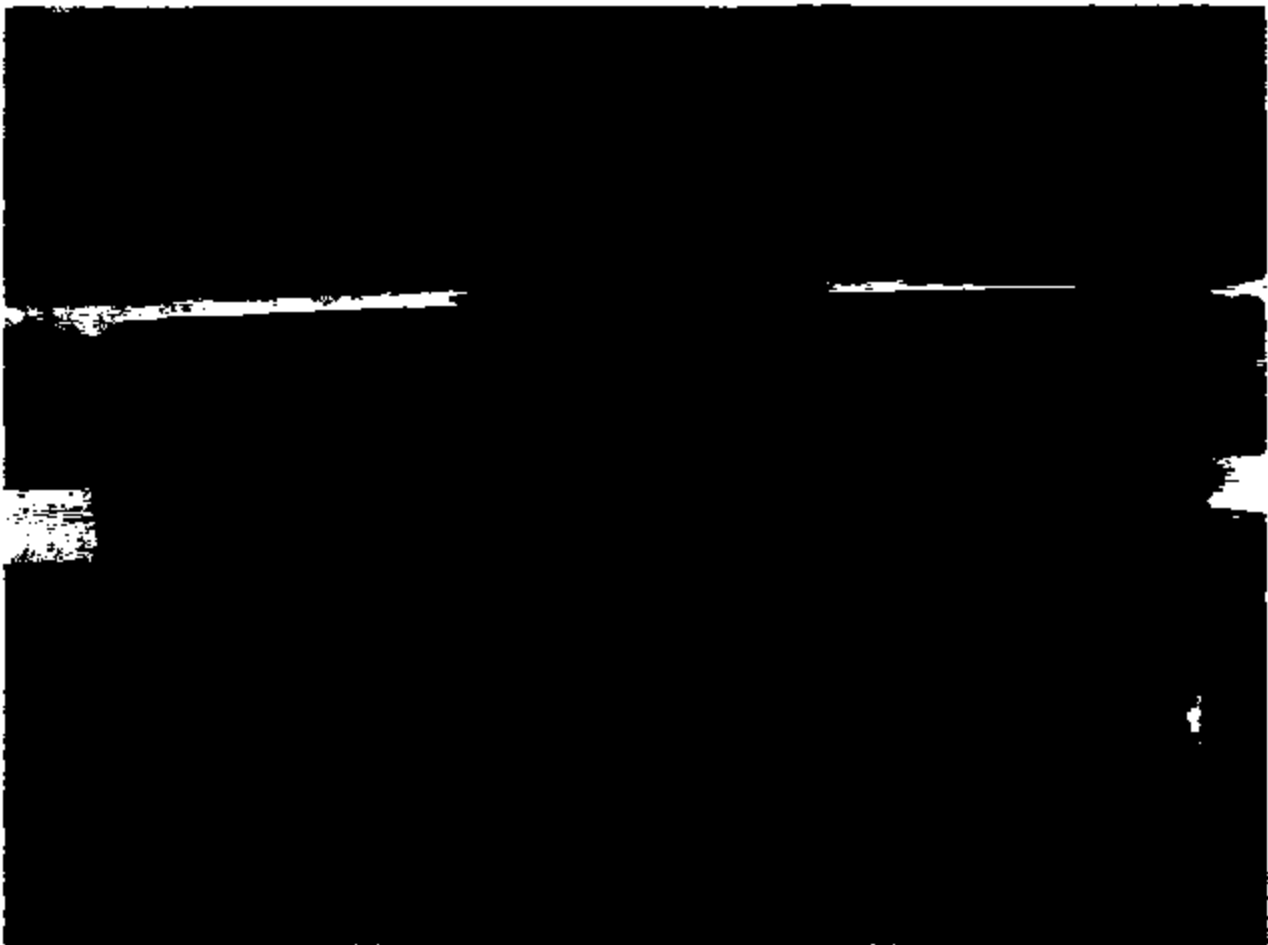
FBI-078 C 4017



PC01-878 C 4818



PC04-078 C 4018



PSA-978 C 4028







**Westfield Companies** - HOME OWNER'S  
INSURANCE SINCE 1848 INSURANCE

July 28, 2000

Ford Motor Company  
Office of the General Counsel  
Attn: Shawn Norton  
Parklane Towers West  
Ste 300  
Three Parklane Blvd.  
Dearborn, MI 48126-2568

*2564-1*  
*Lin*  
*(200)*  
*433-9829*

Re: Insured: [REDACTED]  
Claim No.: [REDACTED]  
Date of Loss: July 5, 2000

Dear Mr. Norton:

I am in receipt of your faxed letter dated July 27, 2000 regarding the fire damage to [REDACTED] 2000 Ford F-150. Please be advised that Westfield Insurance Company is the first party property insurer for [REDACTED]. During this fire, damage occurred to both the dwelling and some personal property located in the truck.

Once this claim is finalized, I will forward the supporting documentation to your attention.

Progressive Insurance is the auto insurance carrier for [REDACTED]. They have obtained possession of the vehicle for inspection. Lincoln Davis is handling this matter for Progressive. He can be reached at the following:

Progressive Insurance Company  
Attn: Lincoln Davis  
431 Ohio Pk., Ste 302  
Cincinnati, OH 45255  
(513) 688-2424

If you have any other questions or concerns, please contact me at 1-800-433-9829.

Sincerely,

*Jason Bidinger*

Jason Bidinger  
Claims Representative



**Westfield Companies**  
INSURANCE SINCE 1848

July 17, 2000

CONSUMER AFFAIRS  
SECTION

TO JUL 20 AM 10

Ford Motor Company  
Attn: Danfelle Smith, Customer Affairs  
PO Box 6248  
Dearborn, MI 48126

Re: Insured: [REDACTED]  
Claim No.: [REDACTED]  
Date of Loss: July 5, 2000

Dear Ms. Smith:

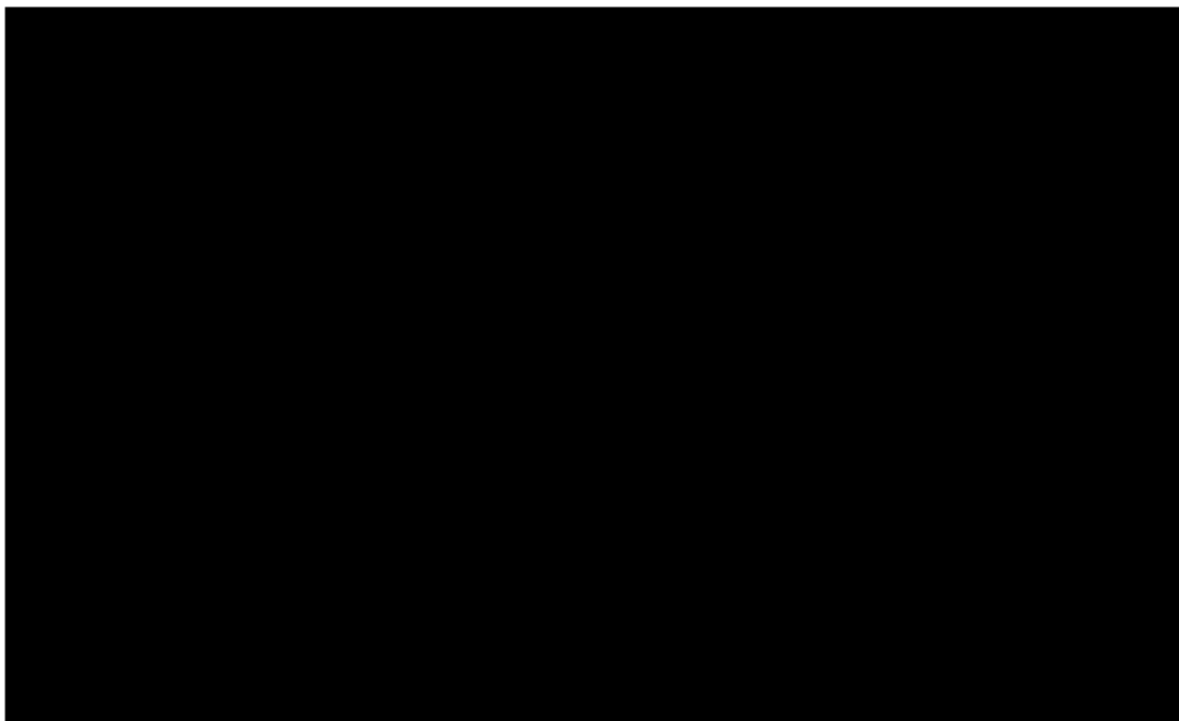
This letter is in regards to damage sustained during a vehicle fire to a 2000 Ford F-150 (1FTZX1727Y [REDACTED]) owned by [REDACTED]. During this fire, damage was sustained to the [REDACTED] home as well as personal property in the truck.

The cause of this fire has yet to be determined. However, please let this serve as notice of a potential subrogation claim against Ford Motor Company. If the cause is determined to be mechanical or electrical in nature, we will be pursuing Ford Motor Company for any damages paid to [REDACTED].

Thank you for your attention to this matter.

Sincerely,

Jason Bidinger  
Claims Representative  
1-800-433-9829



State Farm Mutual Automobile Insurance Company

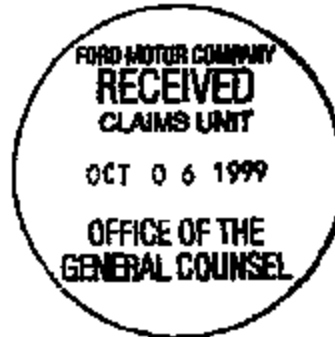


Fairmont Service Center  
P. O. Box 2011  
Pasadena, TX 77501-2011

September 30, 1999

CERTIFIED MAIL - RETURN RECEIPT REQUESTED

Ford Motor Company  
Office of General Counsel  
Parklane Tower West, Suite 400  
3 Parklane Boulevard  
Dearborn, Michigan 48126  
Attention: Product Claims



RE: CLAIM NUMBER : [REDACTED]  
DATE OF LOSS : August 27, 1999  
OUR INSURED : [REDACTED]  
MAKE/MODEL/YEAR OF PRODUCT: -1999 Ford F150 Pickup  
VIN NUMBER : 1FTZF1722XK [REDACTED]

Dear Sir:

The identified vehicle is insured by State Farm Mutual Automobile Insurance Company. This 1999 Ford experienced a fire.

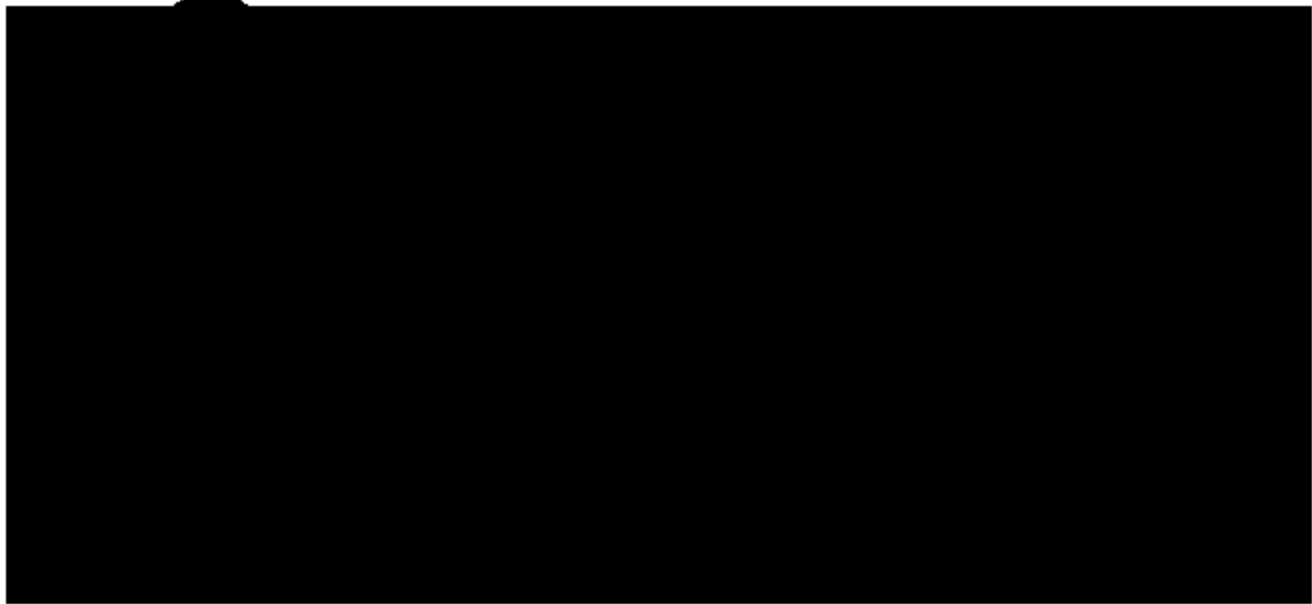
State Farm would like to give you an opportunity to inspect the 1999 Ford and give you advance notice of our potential subrogation claim.

Please contact me at (281) 998-6916 to set up a time for your inspection.

Sincerely,

Lavinia Drummond  
Claim Specialist  
(281) 998-6916

LD/059/0930004



BEGINNING OF CONTACT  
04/15/2000 MASTER OWNER RELATIONS SYSTEM (1) 06.54.96

INQUIRY ISSUE CASE NBR: 1610031050  
REGION: [REDACTED] COMM: [REDACTED] OPENED: 04/14/2000  
VIN: 1FTRX08L1 [REDACTED] TIME: L VEH TYPE: T CLOSED: 04/14/2000

LAST NAME: [REDACTED] STATUS: CLOSED  
TITLE: [REDACTED] NAME: [REDACTED] MI: [REDACTED]  
ADDRESS: [REDACTED]  
CITY: [REDACTED] STATE: AL ZIP: [REDACTED]  
HOME PHONE: [REDACTED]  
MODEL YEAR: 2000 MODEL: F158 4X4 SUPERCAB PICKUP  
MILEAGE: 0000  
DEALER NAME: [REDACTED] SALES CODE: P & A:  
REASON CODE: D703 LEGAL - ALLEGED SERIOUS INJURY  
SYMPTOMS:

ORIGIN: CAC138 - US CONCERN CASE BASE COMMUNICATION: PHONE  
ACTION: 679 - INFO WILL BE SENT TO PROD CLAIMS GRP; CUSY WILL BE CONTACTED W/IN  
DOCUMENT: ANALYST: SPEREIRS SUSIE PEREIRA  
ACTION DATA/COMMENTS:

2000/04/14  
16.52.38

CUSTOMER SAYS: VEH BURNT COMPLETELY JUST BY ITSELF-VEH WAS  
PARKED IN THE DRIVEWAY -VEH BURNT -WHILE WE WERE ON VACATI  
ON -VEH CAUGHT FIRE ON 31ST OF MARCH-DAMAGE TO LAWN HOVE,  
CONCRETE, TREES. --VEHICLE IS TOTALLED-VEH SITTING IN THE D  
RIVEWAY. -FIRE REPORT NOT FILED AS OF YET -INSURANCE CO WA  
S CONTACTED . PAYMENT WAS SENT BY US BUT INSURANCE CO DID N  
OT GET THE CHECK AND HENCE WE HAVE NO INSURANCE AS THIS WAP  
PEND WITHIN THAT 4 DAY TIME FRAME.CUSTOMER WAS OUT ON VACATI  
ON AND DID NOT KNOW UNTIL THEY CAME BACK FROM VACATION. -VE  
HICLE UNREPAIRABLE PER CUSTOMER, DEALER SAYS: NONE CAC A  
DVISED: - WE WILL SEND THE INFORMATION TO OUR PRODUCT CLAIM  
S GROUP - SOMEONE WILL CONTACT YOU IN 7-10 BUSINESS DAYS IM  
FERENCE CASE ID: 4722

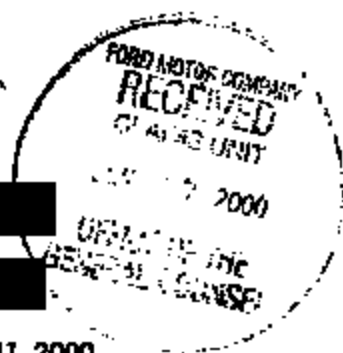


OWNER RELATIONS

04/15/2000 MNFAXPRG

FBI-878 C 4027

[REDACTED]  
[REDACTED]  
[REDACTED] SUITE [REDACTED]  
JASPER, AL [REDACTED]  
Phone: (205) [REDACTED] [REDACTED]



May 31, 2000

TO: Ford Motor Company

RE: case # 1610031050

This is in response to your request for additional information regarding our fire loss.

1. We don't have a fire or police report, no fire or police officials were called to the scene (we were out of town, see following details). We contacted our neighbors, and no one saw anything. We did contact our local fire chief upon our return, but since they weren't called to the scene, he couldn't do a report and we were told that due to the amount of rain since the loss (it rained for about 3 or 4 days solid), and the fact that the fire extinguished itself, he couldn't determine cause without an investigation by the fire Marshall, (which would be at our expense since the insurance company wasn't covering the loss).
2. No injuries.
3. The vehicle completely burned to the ground for no apparent reason. We were out of town on vacation; the truck was parked in our driveway. There were no signs of theft, all things of value appeared to be present (well, their remains were there), the radio, air bag carcass, tires and wheels. There was also a lot of personal tools, and such in the vehicle and their remains were present. The fire also destroyed personal property around the vehicle. Detailed photographs are enclosed.
4. The vehicle was a total loss.
5. The vehicle is at Gunter Body Shop & Wrecker service, Jasper, AL in their back lot. You may inspect it at any time.
6. Service history was in the vehicle, it was only 6 months old, and so the only service that had been done is a few oil changes.
7. No parts to send.
8. Insurance company notified, but due to a postal error, they did not receive our insurance premium in a timely manner, resulting in a 5-day lapse of coverage. It was unfortunately during this lapse that this loss occurred. The insurance company did not cover the claim. Alfa is covering the personal property that was in and around the vehicle.
9. No attorney involved at this time.

We really would like for you to investigate this, we have had an insurance adjuster look at it (unofficially), and there are no obvious reasons for this fire. We just purchased this vehicle in October 99, the loss occurred on or around March 31<sup>st</sup>. As I stated, we were out of town on vacation at the time of the loss. We left on March 29<sup>th</sup> around 4am, the vehicle was last driven the night of March 28<sup>th</sup>, on March 30<sup>th</sup> at approx. 7pm, a friend was at our house to care for our dogs, and everything was fine, she came back on April 1<sup>st</sup> around noon, and found the damage. She called a family member and he came out to investigate, the vehicle was cold, so the assumption we've made is that the fire occurred sometime between Thursday night and Friday night. We arrived back home on April 2<sup>nd</sup>, and were informed about the loss. Any assistance you can offer us in this matter is greatly appreciated. Vehicles don't burn for no reason, we'd like to know how this happened. We have already paid off Ford Motor Credit for this vehicle.

Thanks,  
Christine R. Dill

FEB4-878 C 4828







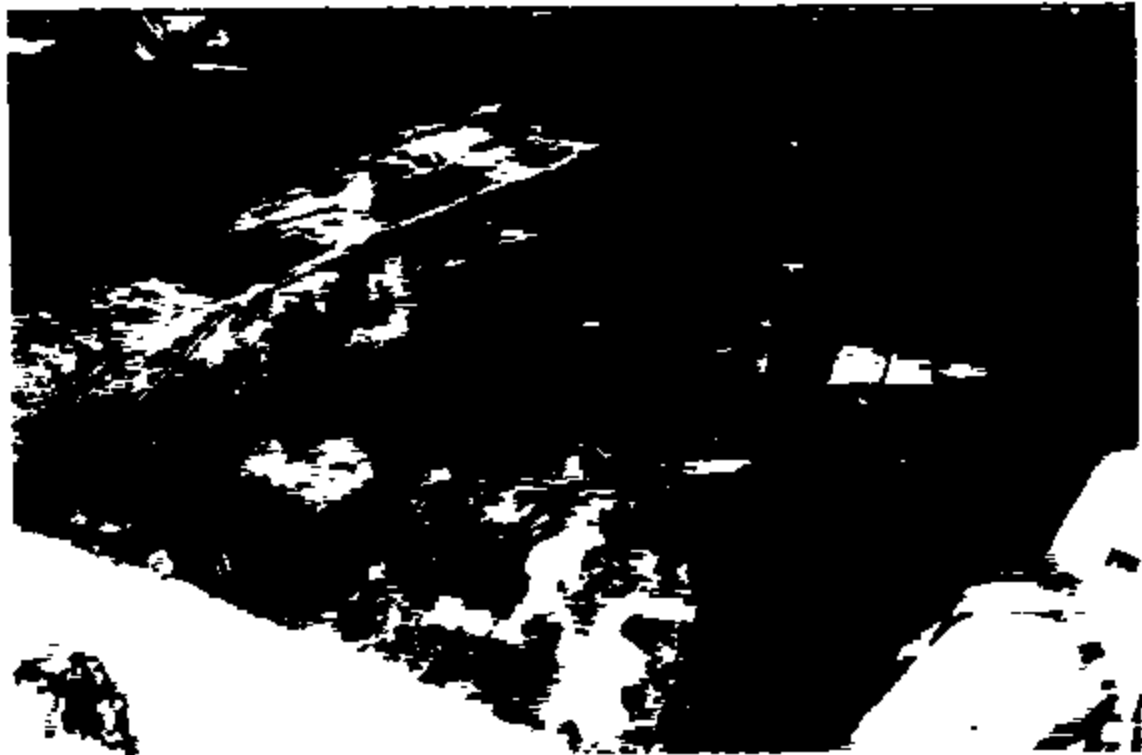
PEBA-878 C 4838













PE84-878 C 4836



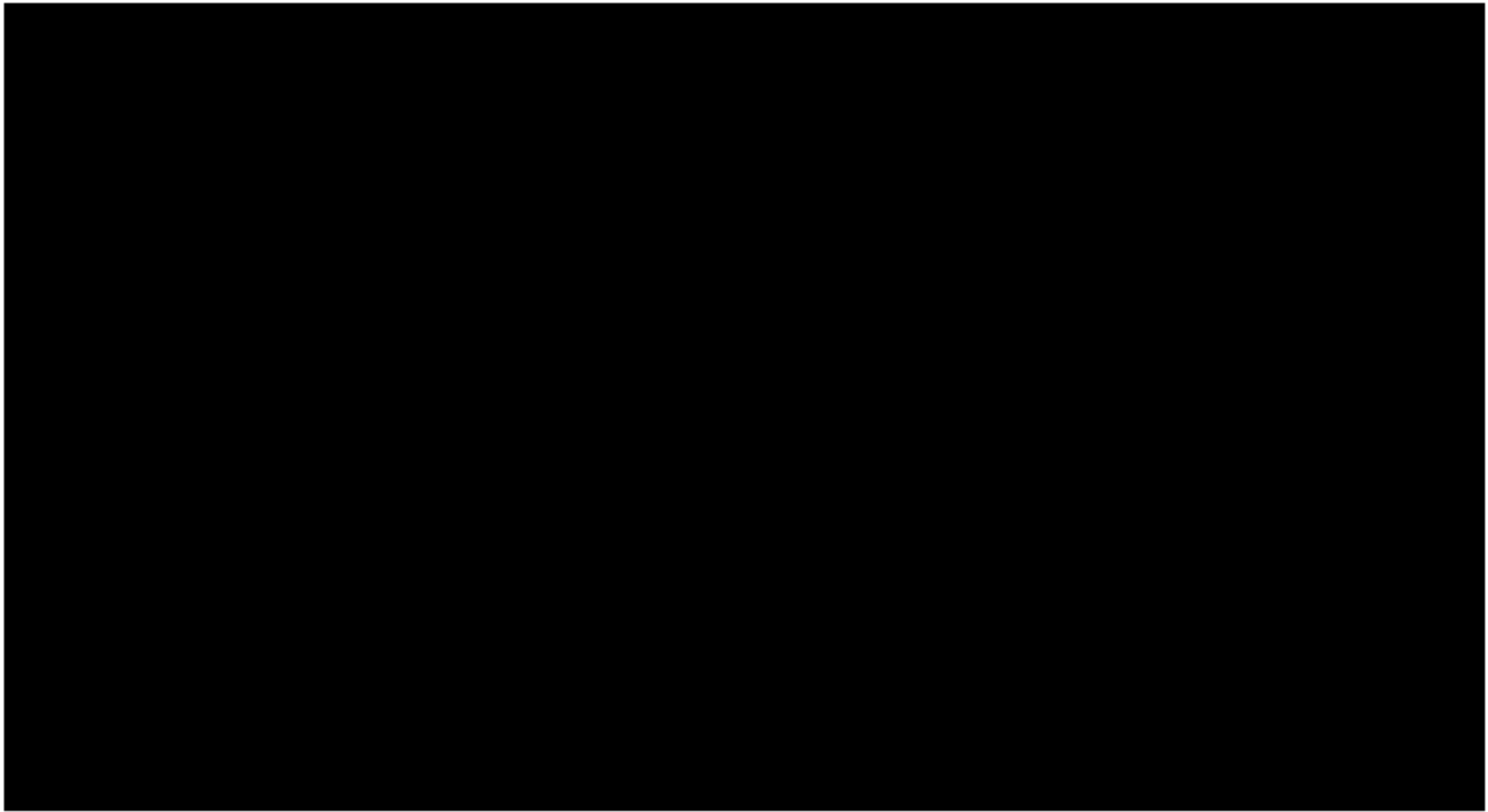






FE84-878 C 4838





PHILADELPHIA  
ATLANTA  
CHARLOTTE  
CHERRY HILL  
CHICAGO  
DALLAS  
LAS VEGAS  
LONDON  
LOS ANGELES



NEW YORK  
NEWARK  
SAN DIEGO  
SAN FRANCISCO  
SEATTLE  
WASHINGTON, DC  
WEST CONSHOHOCKEN  
WILMINGTON

A PROFESSIONAL CORPORATION

SUITE 2100 301 SOUTH COLLEGE STREET CHARLOTTE, NC 28202-6037  
704.376.3400 800.762.3575 704.334.3351 FAX www.cozen.com

December 3, 2004

**John W. Reis**  
Direct Phone 704.342.3416  
Direct Fax 866.348.2981  
jreis@cozen.com

**VIA FACSIMILE  
VIA FEDERAL EXPRESS CERTIFIED  
MAIL RETURN RECEIPT REQUESTED**

Ms. Shawn L. Norton  
Ford Motor Company  
Office of the General Counsel  
Suite 400, Parklane Towers West  
Deerborn, MI 48126

Re: My Client: [REDACTED]  
St. Paul Travelers Insured: [REDACTED]  
St. Paul Travelers Claim No.: [REDACTED]  
Date of Loss: 12/01/04  
Loss Location: [REDACTED] Miami, FL  
Our File No.: Pending

Dear Ms. Norton:

Please allow this to serve as notice of another vehicle fire. We have been retained as subrogation counsel by St. Paul Travelers, which insures Group 1 Automotive, Inc., d/b/a World Ford Body Shop, at the above location in Miami, Florida. The initial investigation indicates that the origin of the fire was a 2000 Ford Expedition XLT, two-wheel drive, VIN 1FMRU1563Y [REDACTED] with 68,000 miles on it. Immediately next to this vehicle was a 2002 Ford Taurus, VIN 1FAFP53U82A [REDACTED], which the fire department found in flames when they arrived on the scene. The owner of the 2000 Ford Expedition is [REDACTED]. The owner of the 2002 Ford Taurus is Catina Pedrone also known as Catina Miller. St. Paul Travelers' insured is the tenant of this building but it is believed at this time that St. Paul Travelers may also be insuring the owner of the building who is a Mr. Jim Carrol, phone: (954) 849-8722.

The 2000 Ford Expedition and 2002 Ford Taurus are still at the scene and will stay at the scene for another week, after which we reserve the right to remove them and retain them for further inspection at a facility of our choosing. This is to give you an opportunity to view the vehicles at the scene within the next week. Please have someone immediately contact me to arrange for a specific date of that inspection. If we do not hear from you in response to this letter by the end of business Thursday, December 9, 2004, we will assume you have no interest in participating in the vehicle and scene inspection.

FD-4-878 C 4842

Ms. Shawn L. Norton  
December 3, 2004  
Page 2

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Thank you for your immediate attention to this matter.

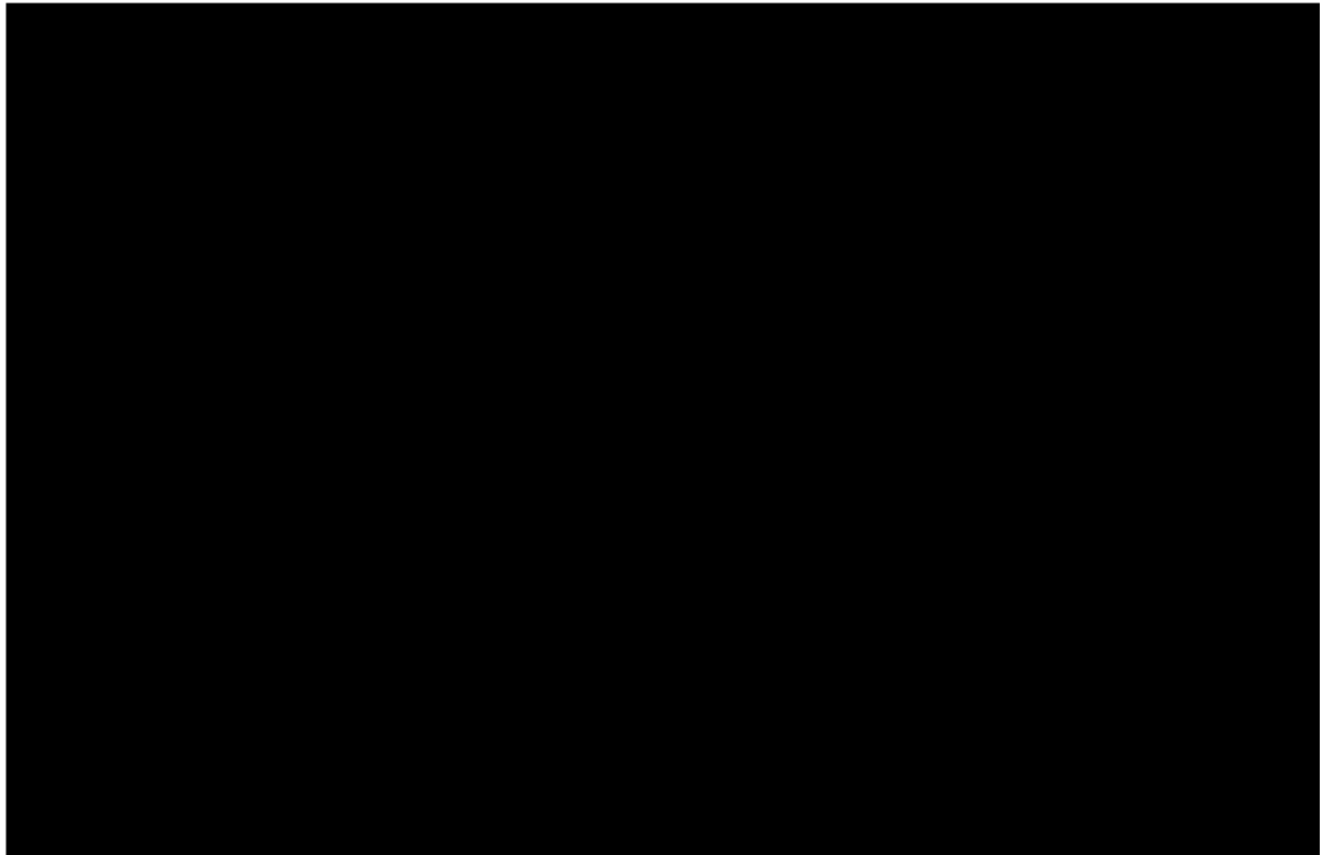
Sincerely,

COZEN O'CONNOR

By:  John W. Reis  
JWR/egs

cc: Mr. Ralph Newell

CHARLOTTE#006101 099994.000



# State Farm Insurance Companies®

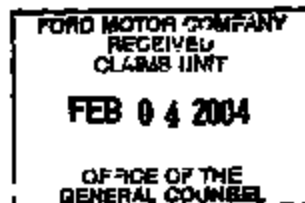


**CERTIFIED MAIL - RETURN RECEIPT REQUESTED**  
January 29, 2004

South Broward Claims Office  
1710 N. University Dr.  
Pembroke Pines, FL 33024  
(954) 450-7400

FORD MOTOR COMPANY  
PARK LANE TOWERS WEST STE 400  
3 PARK LANE BLVD  
DEERBORN MI 48128-2568

RE: Claim Number: [REDACTED]  
Our Insured: All Year Cooling and Heating  
Date of Loss: December 15, 2003  
Make, Model and Year: Ford F-150 2000  
Serial Number: 1FTZX0727YK [REDACTED]



Dear Ford Motor Company:

The identified vehicle is insured by State Farm Mutual Automobile Insurance Company. This vehicle experienced a fire.

State Farm® would like to give you an opportunity to inspect the vehicle and give you advance notice of our potential subrogation claim. Please contact me at (866) 713-2335 extension 588 to set up a time for your inspection.

Sincerely,

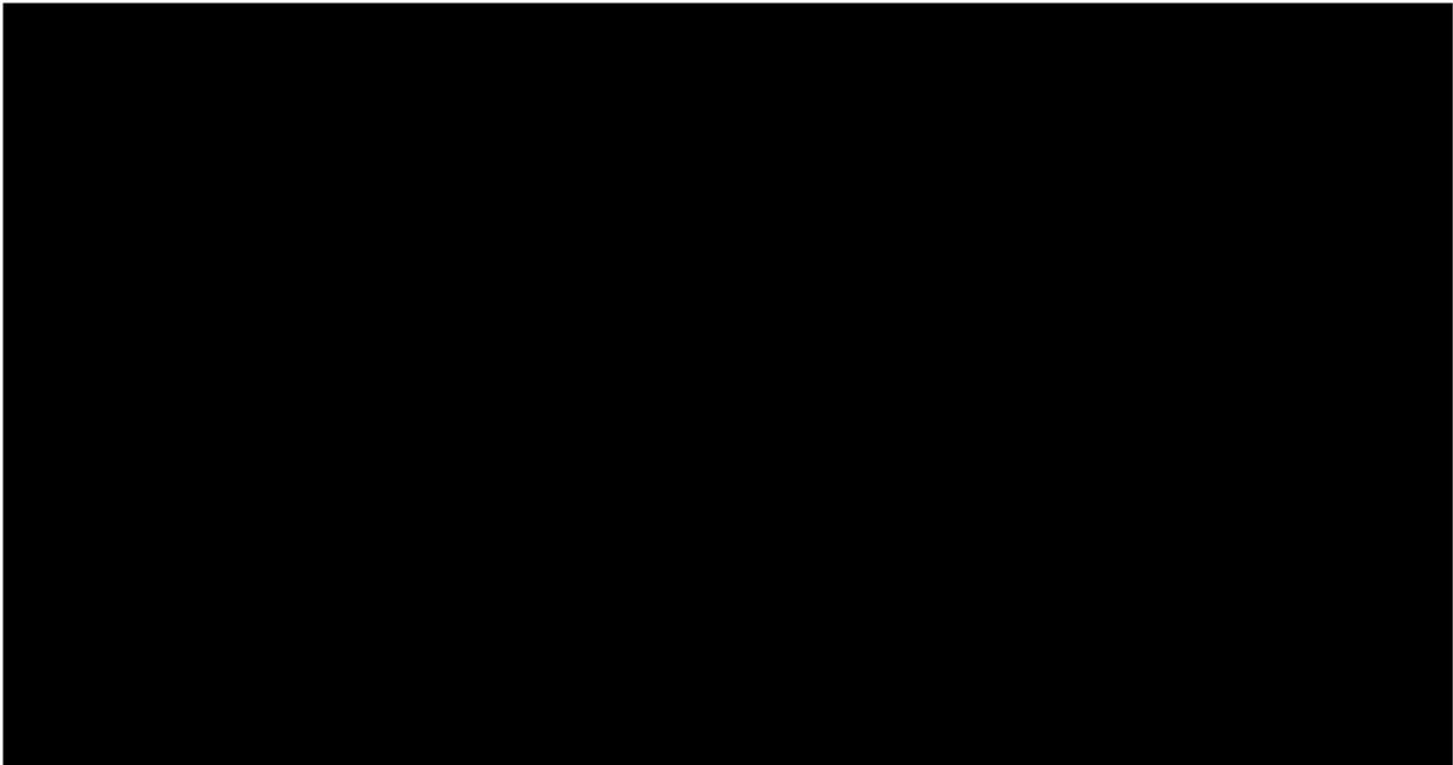
*Brian Jablonski*

Brian Jablonski  
Claim Representative  
(954) 450-7568  
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

BJ038/0129010.88

12/15/03  
CO F-150  
VIN





Allstate Insurance Company  
16700 East Hardy, Suite A  
Houston, TX 77032

October 1, 2004

502250  
0

Ford Motor Company - General Counsel's Office  
3 Parklane Blvd, Ste PTW300  
Dearborn, MI 48126  
Attn: Shawn Norton

**RE: Our Claim Number:** [REDACTED]  
**Our Insured:** [REDACTED]  
**Vehicle:** 2001 Ford F150  
**VIN #:** 1FTRW07L01K [REDACTED]  
**Date of Loss:** 09/28/04  
**Loss Location:** 13529 Rochester, Houston, Texas 77015  
**Amount of Loss:** pending

Dear Ms. Norton:

Please accept this letter as notice to your company of a claim for subrogation. Our policyholder sustained fire damage to the above referenced vehicle. The damages are possibly linked to the speed control deactivation switch.

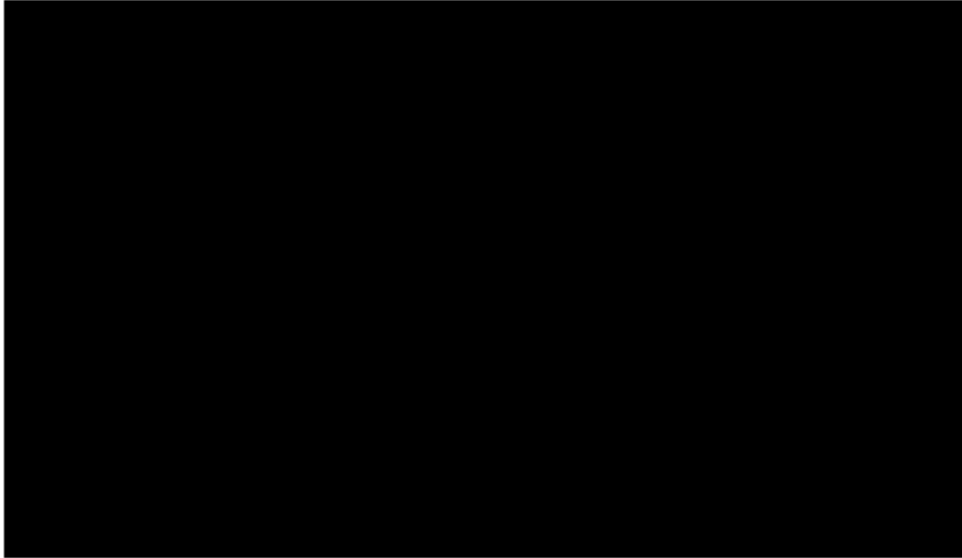
Allstate Insurance Company has completed the initial inspection. Jeff Hautanen with Bison Engineering has also been contacted to inspect the vehicle. Please contact him at 281-359-2476 to make arrangements for a joint inspection. The vehicle is located at 13529 Rochester.

If any further information is needed, I can be reached at 281-618-5326.

Sincerely,



Laura Villarreal  
Senior Claim Service Adjuster  
Allstate Insurance Claim Service Organization





**Tennessee Farmers Insurance Company**  
**Claiborne County Farm Bureau**  
**PO Box 605 - New Tazewell TN 37824-0605**  
**Phone 423-626-4762 - Fax 423-626-2412**



June 7, 2001

Ford Motor Company  
 General Counsel  
 Park Lane Tower W., Ste 400  
 Dearborn MI 48126

RE: Insured: [REDACTED]  
 Claim #: [REDACTED]  
 D/L: 03-17-01  
 County: Claiborne

Dear Sirs:

This letter is in reference to a claim paid by Tennessee Farmers Mutual Insurance Company to our policyholder [REDACTED] for the occurrence of March 17, 2001. [REDACTED] was driving a 1999 Ford F150 with VIN #1FTRZ08L5X1 [REDACTED] when the engine caught fire burning the truck beyond repair. The vehicle was purchased a couple of months prior at Morristown Ford at 1113 West Morris Blvd., Morristown Tennessee 37813. I have enclosed copies of service records forwarded by Parts and Service Director Mark Fullington.

We have paid \$24,400.00 to [REDACTED] for the total loss of his vehicle and are currently awaiting disposal of salvage. Please accept this letter as subrogation notice. Once disposal of salvage is completed, we will forward a completed subrogation package with the amount owed.

I greatly appreciate your cooperation in this matter, and if you should have any questions, please feel free to contact me at anytime.

Very truly yours,

TENNESSEE FARMERS MUTUAL INSURANCE COMPANY

*Tim Duncan*

Tim Duncan,  
 Claims Representative

TD:dm

Enclosure

cc: Mr. Mark Fullington

3/17/01  
 - 49-F-150  
 - VIN  
 - #24:405





# Sentry Insurance

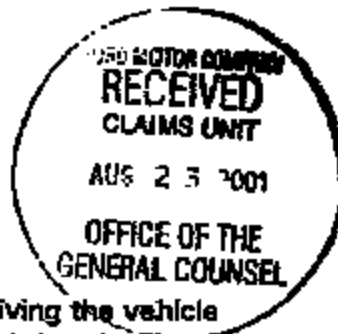
4400 East 53<sup>rd</sup> Street  
Davenport, IA 52807

22 August, 2001

Ford Motor Company  
Office of General Counsel  
Suite 400 FTW  
3 Parklane Blvd  
Dearborn, MI 48128

*New*

RE: Claim Number: [REDACTED]  
Our Insured: A C Collins Ford/Pasadena Texas  
Date of Loss: 12/14/2000  
Claimant: [REDACTED]  
Property Involved: 2001 Ford F150 Super Crew  
Vin# 1FTRW07L21K [REDACTED]



Dear To Whom It May Concern:

[REDACTED] Ford F150 caught on fire while our insured was test driving the vehicle after it had been repaired at our garage. Our investigation revealed that the fire was caused by a possible product defect. As per my insured, Ford accepted liability and paid [REDACTED] for his 2001 Ford F150. We placed [REDACTED] in a rental vehicle while our investigation was taking place. The rental bill for [REDACTED] totaled \$459.89. We are now looking to Ford for reimbursement of our rental bill. Please call me with your position. My number is [REDACTED] I look forward to hearing from you soon.

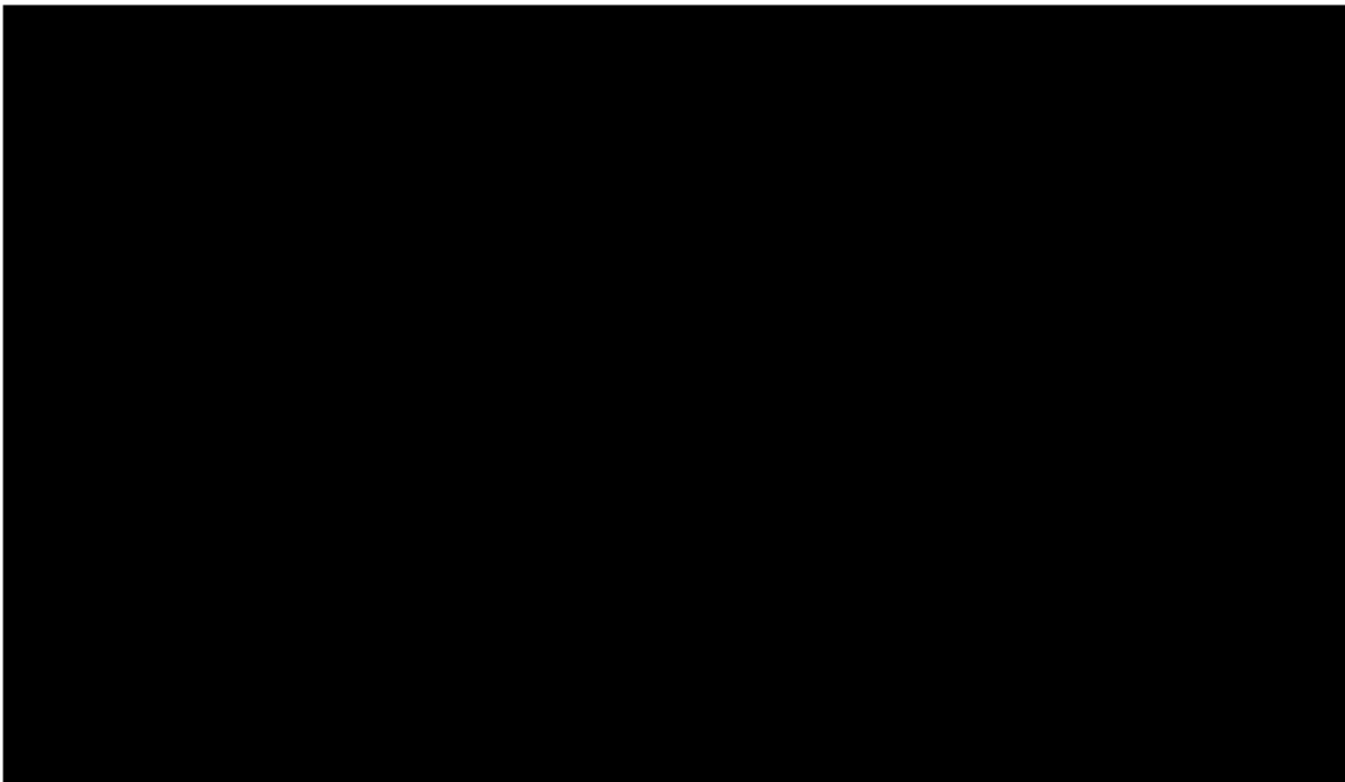
Sincerely,

Lynne Lunardi  
Claims Adjuster  
Sentry Select Sentry  
563-459-5271

*2001 F-150  
VIN  
12/14/00*

FD-36 (Rev. 5-22-64)

1



# State Farm Insurance Companies



June 4, 2004

Office of the General Counsel  
Ford Motor Company  
Parklane Tower West, Suite 300  
3 Parklane Blvd.  
Dearborn, MI 48126-2568

State Farm Insurance  
3079 N Horseshoe Drive  
Naples, FL 34104  
(239) 643-9600



RE: Claim Number : [REDACTED]  
Insured : [REDACTED]  
Date of Loss : May 28, 2004  
Reference : 1986 Mercedes 560

Dear Sir or Madam::

We are writing to you with reference to the damage to our insured's home and personal property which occurred on May 28, 2004. This property is owned by [REDACTED] 1838 Imperial Golf Course Blvd., Naples, FL and is insured by our company. Preliminary estimates of the damage are approximately \$250,000.00. The fire originated in the insured's 2001 Ford F150, which was housed in the garage at the time of the loss.

Our initial investigation indicates that you are responsible for this damage, and we are looking to you for reimbursement. The vehicle currently remains at the residence and may be inspected prior to June 18, 2004. After that time, the vehicle will be moved off-premises and clean-up will begin at the residence. Please contact me to set up a time for an inspection. Our policyholders should not be contacted directly. We will accompany you to the inspection.

If you have insurance, please refer this letter to your insurance company for discharge of your obligation and inform us of your insurance company's name, address, and your policy number. The June 18, 2004 time frame for on-premises inspection will still apply so that our insured's may begin the restoration of their home.

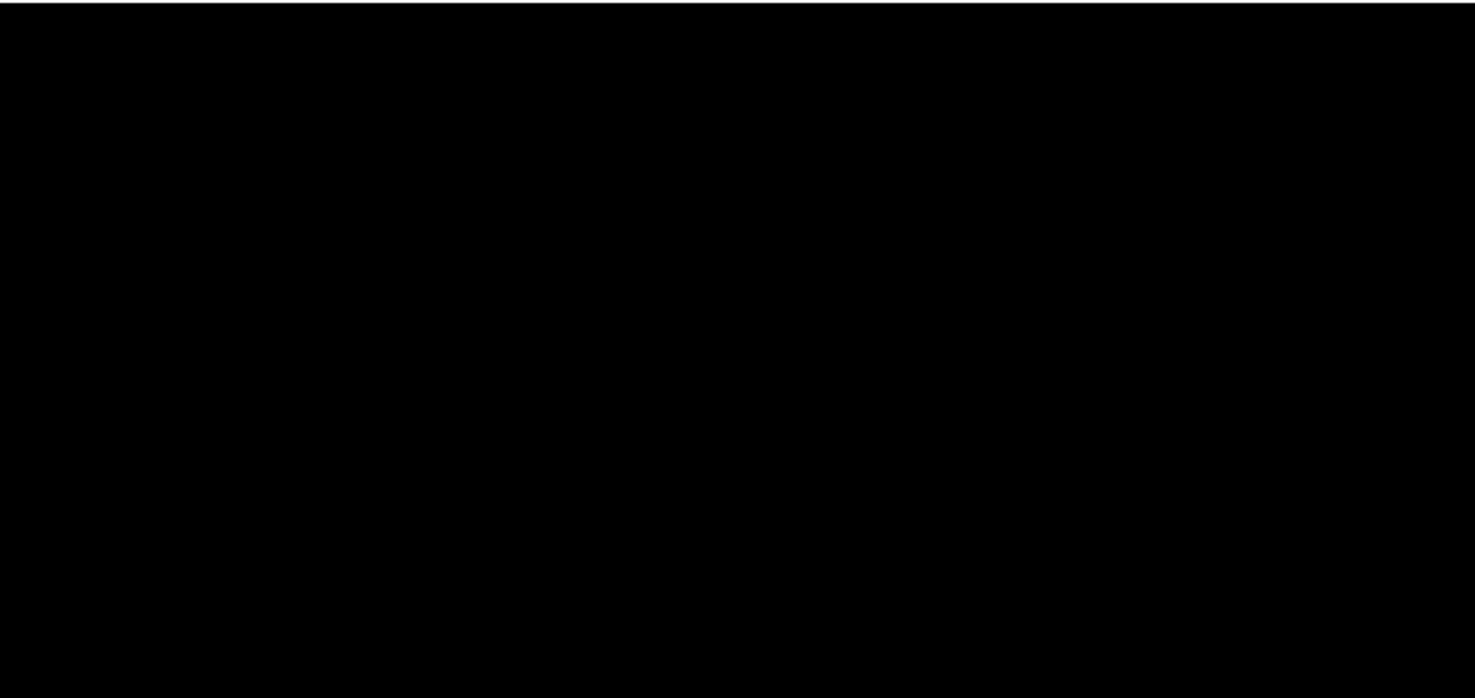
Please contact me if you should have any questions regarding the above.

Sincerely,

*L.L.*

Lisa Willits, CPCU  
Claim Representative  
State Farm Florida Insurance Company  
(239) 643-8668





[REDACTED]  
Orlando, FL

8/04/04  
[REDACTED]  
[REDACTED]

Ford Motor Credit Co.  
CT. Corporation System  
1200 South Pine Island Rd.  
Plantation, FL 33324

Dear Sir/Madam,

I am writing this letter in the hope that this unfortunate situation can be resolved as soon as possible.

On February 8<sup>th</sup> 2004 at the home I was visiting with my family in [REDACTED], Orlando, FL. [REDACTED] from Norma Whitfield a fire took place in my garage. I had just returned from a trip to Fort Pierce and parked the SUV in the garage. That day was one of the coldest days in Florida and I can't understand what happened. The summer had just finished and people who live in Florida know how hot the garages get in the summer. It is ironic that a time when it was cold the truck SUV will have a fire.

I know you are wondering why it took us so long to put in a claim but I have been investigating and speaking to people who know other people that this has happened to. Our vehicle was a Ford 2000

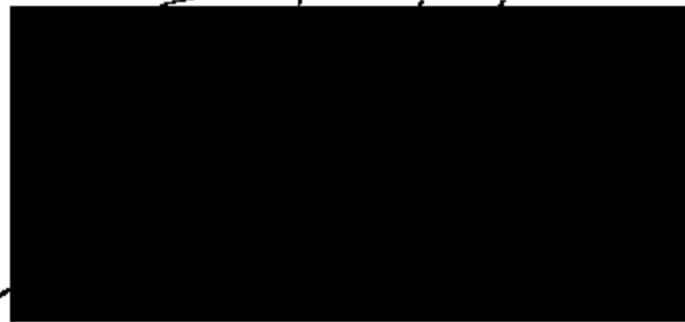
Eddie Bauer. Another reason we took this time also was we were waiting on Norma's insurance.

I resided at that address with my husband, son & daughter. The garage was attached to the above structure.

A couple of days before this we realized the SUV was not driving as smooth as it used to.

We are looking for replacement value reimbursement for our losses.

You can reach me at the number listed above or at 407-251-4692



Please find enclosed documents about this fire. We are asking for a total of losses including the vehicle of \$76,843.31

FLORIDA STATE FIRE MARSHAL

ACISS Fire Investigation Master Window

Request Number : 04-473

Report Date : 02/09/2004

Case Primary Information

Report Date : 02/09/2004  
 Type of Case : Fire  
 Date of Fire : 02/08/2004  
 Time of Fire : 13:19  
 Discovered/Reported : Reported  
 Request Date : 02/08/2004  
 Request Time : 14:01  
 Shift : Day: 07:01 - 15:00  
 Agency Request : Orange County Fire & Rescue District OCFRD  
 FD Incident Number : 04-8900  
 CAD Incident Number : SFM304OFF000143  
 Reason : TO DETERMINE CAUSE AND ORIGIN  
 Address of Scene : [REDACTED] FL [REDACTED]  
 Case Status : Closed  
 Status Date : 05/12/2004  
 Opened/Initiated By : Dennis G. Hall, Investigator  
 Approving Authority : Norman Harris, Lieutenant  
 Case Closure : Exceptionally Cleared - Accidental  
 Release (Y/N) : Yes  
 Primary Investigator : Dennis G. Hall, Investigator  
 Arrival Date : 02/08/2004  
 Arrival Time : 15:55  
 Arrival On Call : Yes  
 Scene Completion Date : 02/08/2004  
 Scene Completion Time : 19:00  
 Smoke Detectors : Unknown

Investigative Supplement Recap

04-473/1	05/11/2004 Preliminary	Dennis G. Hall single story concre
04-473/13	05/10/2004 Void	Dennis G. Hall

Outside Agencies

Orange County Fire & Rescue District OCFRD

Related Outside Agency Files

OCFRD case #04-8900.

Released to: [REDACTED]  
 Released by: [REDACTED]  
 Date of Release: 5/21  
 Bureau of Fire & Arson Investigations  
 Division of State Fire Marshal

This report is the property of the FLORIDA STATE FIRE MARSHAL. Neither it nor its contents may be disseminated to unauthorized personnel or agencies.

FLORIDA STATE FIRE MARSHAL

ACISS Fire Investigation Supplement Report

Investigative Supp No. : 04-473/13      Report Date : 05/10/2004  
Incident Date : 02/08/2004      Last Revision : 05/20/2004 16:49

Investigative Supplement Report

Type of Report: Void  
Report By : Dennis G. Hall, Investigator

Additional Information

Supplement Report 13 voided due to a report number entry error.

Report Status

Report Entry By : Dennis G. Hall  
Report Entry Date : 05/10/2004  
Report Entry Time : 14:43

**COPY**

Released to: [REDACTED]

Released by: *[Signature]*

Date of Release: *5/31*

Bureau of Fire & Arson Investigations  
Division of State Fire Marshal

This report is the property of the FLORIDA STATE FIRE MARSHAL. Neither it nor its contents may be disseminated to unauthorized personnel or agencies.

FLORIDA STATE FIRE MARSHAL

ACISS Fire Investigation Supplement Report

Investigative Supp No. : 04-473/1 Report Date : 05/11/2004  
 Incident Date : 02/08/2004 Last Revision : 05/12/2004 15:31

Investigative Supplement Report

Type of Report: Preliminary  
 Report By : Dennis G. Hall, Investigator

Property Information

Description : single story concrete block residential dwelling  
 Specific Property Use: Single Family Dwelling Year-Round Use 41  
 Mobile Y/N : No  
 Single/Multiple Story: Single Story  
 Square Footage : 2900  
 Occupied Y/N : Yes  
 Abandoned Y/N : No  
 Estimated Value : \$ 150000  
 Estimated Loss : 75000  
 Type of Insurance : Individual Ins. Policy  
 State Owned Property : No  
 State Leased Property: No

Evidence Information

SFM/Photo : Yes  
 SFM/Sketch : Yes  
 Lab Used : SFM Laboratory

Evidence Collected

Digital Photographs.

Fire Origin Information

Area of Origin : (S) Garage, carport, vehicle storage area  
 Description of Origin: Heat from engine compartment of vehicle ignited nearby  
 Description of Origin: combustibles.  
 Cause of Fire : ACCIDENTAL

Related Subjects

[REDACTED] B, M, 06/01/1956]	Occupant
**Juvenile** [B, F, 01/04/1987]	OCCUPANT/WITNES
[B, F, 08/29/1953]	OCCUPANT/WITNES
[B, F, 08/27/1953]	OCCUPANT/WITNES
E. [B, F, 03/02/1950]	Owner

Related Subject Number 1

Related Subject Primary Information

Record Type : PERSON  
 Subject Name : [REDACTED]  
 Race : [REDACTED]  
 Sex : [REDACTED]  
 Local Address : [REDACTED] and [REDACTED]  
 Local Telephone : [REDACTED]  
 Residence Status : [REDACTED]

Released to: [REDACTED]  
 Released by: [REDACTED]  
 Date: 5/21/04  
 Bureau of Fire & Arson Investigations  
 Division of State Fire Marshal

This report is the property of the FLORIDA STATE FIRE MARSHAL. Neither  
 it nor its contents may be disseminated to unauthorized personnel or agencies.

Related Subject Primary Information

Residence Type : COUNTY  
Birth/date [REDACTED]  
Age [REDACTED]  
Juvenile : No

Related Subject Number 2

Related Subject Primary Information

Record Type : PERSON  
Subject Name [REDACTED]  
Race : BLACK  
Sex : FEMALE  
Local Address [REDACTED]  
Residence Status : RENT/LEASE  
Birth/date [REDACTED]  
Age [REDACTED]  
Juvenile : Yes

Related Subject Number 3

Related Subject Primary Information

Record Type : PERSON  
Subject Name [REDACTED]  
Race : BLACK  
Sex : FEMALE  
Local Address [REDACTED] Orlando FL 32839  
Local Telephone [REDACTED]  
Residence Status : RENT/LEASE  
Residence Type : COUNTY  
Birth/date [REDACTED]  
Age [REDACTED]  
Juvenile : NO  
Place of Birth : WEST INDIES

Related Subject Number 4

Related Subject Primary Information

Record Type : PERSON  
Subject Name [REDACTED]  
Race [REDACTED]  
Sex : FEMALE  
Local Address [REDACTED] Orlando FL [REDACTED]  
Residence Status : TEMPORARY  
Residence Type : COUNTY  
Permanent Address [REDACTED] Brooklyn NY [REDACTED]  
Birth/date [REDACTED]  
Age [REDACTED]  
Juvenile : No  
Place of Birth : NEW YORK

Related Subject Number 5

Related Subject Primary Information

Record Type : PERSON  
Subject Name [REDACTED]  
Race : BLACK  
Sex : FEMALE

Released to: [REDACTED]  
Released by: [REDACTED]  
Date of Release: 5/21  
Bureau of Fire & Arson Investigations  
Division of State Fire Marshal

This report is the property of the FLORIDA STATE FIRE MARSHAL. Neither it nor its contents may be disseminated to unauthorized personnel or agencies.

Related Subject Primary Information

Local Address [REDACTED] Orlando FL [REDACTED]  
Residence Status :PERMANENT  
Residence Type :COUNTY  
Birth/date [REDACTED]  
Age [REDACTED]  
Juvenile :No  
Place of Birth :NEW YORK

Related Vehicles

H75ZBD FORD, EXPEDITION, 4 DOOR, 2000, BLACK, BLACK, T Related Vehicle

Insurance Information

Estimated Value : 150000  
Estimated Loss : 75000  
Total Insured For : 0  
Comment :Vehicle - Nationwide # [REDACTED]

Documentation Information

Driving Hours : 2.00  
Fire Scene Investigation Hours : 3.00  
Latent Investigation Hours : 1.00  
Report Documentation Hours : 2.00  
Administrative - Supervisory hours : 0.25  
Administrative - Other Hours : 0.25  
Criminal Investigative Analysis Hours: 6.00  
Rolls of Film Developed : 1

Additional Information

LETTER MAILED TO MARK HARRISON AT [REDACTED] ORLANDO, FL [REDACTED] ON 4/30/04

Report Status

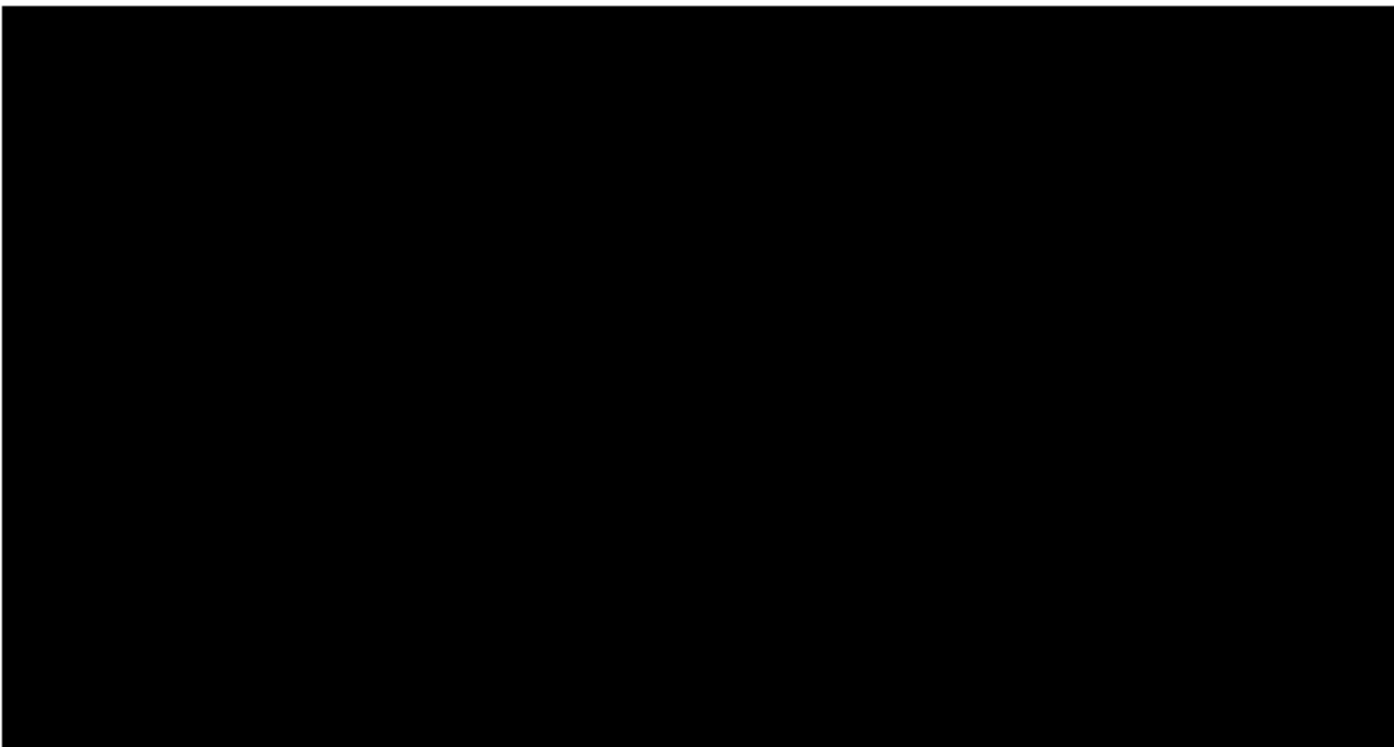
Report Entry By :Dennis G. Hall  
Report Entry Date :02/09/2004  
Report Entry Time :11:22

[REDACTED]

Released to: [REDACTED]  
Released by: [REDACTED] 5/2/04  
Date of Release: 5/2/04  
Bureau of Fire & Arson Investigations  
Division of State Fire Marshal

This report is the property of the FLORIDA STATE FIRE MARSHAL. Neither it nor its contents may be disseminated to unauthorized personnel or agencies.





RECEIVED NOV 30 2004



Milwaukee Regional Recovery Center  
Property  
P.O. Box 2854  
Milwaukee, WI 53201-2854  
(262)787-4781  
(800)280-7367

November 20, 2004

Ford Motor Company  
Attention: Shawn Norton  
Parklane Towers West  
Suite 300  
Three Parklane Boulevard  
Dearborn, Michigan 48126-2568

503160  
0

OUR INSURED: [REDACTED]  
OUR CLAIM NUMBER: [REDACTED]  
DATE OF LOSS: 10/13/2004

Dear: Shawn Norton

This letter is in reference to a fire that occurred in Monroe GA. The date of loss is 10/13/2004. The fire was caused from a 2001 Ford F150.

Please contact me so we can discuss this loss.

Sincerely,

Jon Vesey  
Subrogation Specialist  
1-800-624-6007 ext. 4781

— 101 F-150  
— Monroe, GA



EXHIBIT & CONFIDENTIAL

Office of the General Counsel

Ford Motor Company  
Parade Tower West  
Suite 308  
Three Parade Boulevard  
Dearborn, Michigan 48126-2558

November 5, 2004

Travelers Insurance  
PO BOX 2954  
Milwaukee, WI 53201-2954  
ATTENTION: JON VESEY

NOV 12 2004

Re: Claimant: [REDACTED]  
D/O/E: 10-19-2004  
Your Claim #: [REDACTED]

Dear Mr. Vesey:

We acknowledge your recently submitted subrogation claim. In order to assist us in evaluating your claim, we request that you provide us with the following information: (Please note that the information requested is in regard to the Ford manufactured vehicle.)

- 1. Attach statement with a complete description of the incident, including events that occurred prior to and subsequent to the loss.
- 2. A copy of the police and/or fire report.
- 3. Original color photographs of the vehicle's collision/fire damage & the alleged defective parts, from several different angles.
- 4. Original color photographs of the inside of the vehicle showing the steering wheel, dash and roof areas.
- 5. Original color photographs of the accident / fire scene from several different angles.
- 6. Attach a copy of your expert's report and the expert's original photographs.
- 7. Attach the repair estimate, repair order, or your total loss worksheet for the vehicle's damage and any losses associated with this incident, and copies of draft payments.
- 8. Attach the complete service history for the subject vehicle, including any tune-ups or oil changes.

Please answer the following in the space provided. If you need additional space, please use the back of the form;

- 9. What was the city and state of occurrence: Monroe, LA
- 10. The 17 digit vehicle identification number: \_\_\_\_\_
- 11. What was the mileage at time of occurrence: \_\_\_\_\_
- 12. What is the alleged defect: \_\_\_\_\_

13. Has the alleged defective part been repaired or replaced? (circle one) Yes or No

14. What is the current location of the vehicle and the alleged defective part(s)?

Contact [redacted]

He is Jones  
4 into his system  
on 6 hrs before

15. List all after market additions or modifications that were made to the vehicle:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

16. Was the engine running? (circle one) Yes or No

17. Were the keys in the ignition? (circle one) Yes or No

18. Was this vehicle purchased new or used: \_\_\_\_\_

If purchased used, provide the date of purchase, mileage at the time of purchase, and from whom the vehicle was purchased: \_\_\_\_\_

Once we are in receipt of the requested information, it will be reviewed and you will be notified of our decision concerning your claim. Should you not send all of the requested information and materials, we will assume that you are not interested in pursuing a claim and we will close our file. Please note that your vehicle will not be inspected until all the above information has been submitted and a determination has been made as to whether an inspection is warranted.

Please be advised that all necessary steps should be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

Please Note: If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,



Shawn L. Norton  
Claims Analyst /  
Litigation Assistant


**TRAVELERS**

TRAVELERS PROPERTY CASUALTY INSURANCE COMPANY  
 1600 BROADWAY, SUITE 1000  
 NEW YORK, NY 10018-2954  
 (212) 867-4781

RECEIVED NOV 18 2004

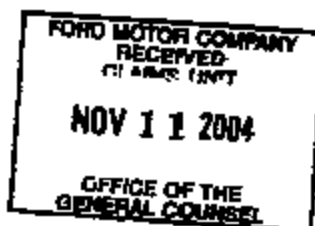
CONSUMER AFFAIRS  
SECTION

4 NOV -9 PM 2:43  
November 1, 2004

RECEIVED

FORD MOTOR COMPANY  
 CONSUMER AFFAIRS/LEGAL DEPARTMENT/CLAIMS DEPARTMENT  
 16800 EXECUTIVE PLAZA DRIVE 3NE-B  
 DEARBORN MI 48126-4207

NOV 09 2004



Our Client: [REDACTED]  
 Claim/Fls #: [REDACTED]  
 Date of Loss: 10/13/2004  
 Reference: Subrogation Claim

Dear Ford Motor Company:

We are investigating a claim for [REDACTED] who sustained a loss on 10/13/2004.

Our investigation reveals that you may be responsible for this loss. If you have insurance, please complete the attached form and return it to me. Please refer this letter to your insurance carrier immediately, requesting that they contact our office. Should you not have insurance, please contact me to discuss this loss.

Please call me with any questions.

Sincerely,  
 JON VESEY  
 Claim Representative  
 (262) 787-4781  
 Fax: (866)280-7367  
 Email:

Nothing in this letter is intended or should be construed as an admission or denial of coverage to our insured.

Enclosure: Insurance Questionnaire

Subro Rep. Name: ION VESSEY

Insured: [REDACTED]

Date of Loss: 10/13/2004

Our File No.: 266 FR LAE3600 K



Your Insurance Company's Name: \_\_\_\_\_

Your Insurance Company's Address: \_\_\_\_\_

\_\_\_\_\_ ZIP \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_\_

Your Insurance Agent's Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_ ZIP \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_\_

Your Policy Number: \_\_\_\_\_

Your File Number: \_\_\_\_\_

Your Adjuster's Name: \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_\_

FE84-876 C 4807


**TRAVELERS**

TRAVELERS PROPERTY CASUALTY INSURANCE COMPANY

 100 TRAVELERS  
 PLAZA  
 NEW YORK, NY 10020-2984  
 (212) 869-2984

 CUSTOMER  
 RELATIONSHIP  
 CENTER

October 18, 2004

OCT 25 12:28

**FORD MOTOR COMPANY CONSUMER AFFAIRES**  
**16800 EXECUTIVE PLAZA DRIVE 3NE-B**

DEARBORN MI 48126-4207



Our Client:

Claim/File #:

Date of Loss: 10/13/2004

Reference: Subrogation Claim

Dear Ford Motor Company:

We are investigating a claim for [REDACTED] who sustained a loss on 10/13/2004.

Our investigation reveals that you may be responsible for this loss. If you have insurance, please complete the attached form and return it to me. Please refer this letter to your insurance carrier immediately, requesting that they contact our office. Should you not have insurance, please contact me to discuss this loss.

Please call me with any questions.

This letter is in regards to a fire our insured had. The vehicle is a 2001 Ford F-150.

Sincerely,

JON VESEY

Claim Representative

(262) 787-4781

Fax: (866)280-7367

Email:

Nothing in this letter is intended or should be construed as an admission or denial of coverage to our insured.

Enclosure: Insurance Questionnaire

- 10/13/04  
- '01 F-150

Subro Rep. Name: JON VESBY

Insured: [REDACTED]

Date of Loss: 10/13/2004

Our File No.: [REDACTED]

Your Insurance Company's Name: \_\_\_\_\_

Your Insurance Company's Address: \_\_\_\_\_

ZIP \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_\_

Your Insurance Agent's Name: \_\_\_\_\_

Address: \_\_\_\_\_

ZIP \_\_\_\_\_

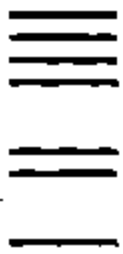
Phone: (\_\_\_\_) \_\_\_\_\_

Your Policy Number: \_\_\_\_\_

Your File Number: \_\_\_\_\_

Your Adjuster's Name: \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_\_



PE04-070 C 4000





**RICHARDSON, SPEAR, SPEAR & HAMBY, P.C.**  
**ATTORNEYS AND COUNSELORS AT LAW**

169 Dauphin Street  
Suite 200  
MOBILE, ALABAMA  
36602  
(251) 344-8181

MAILING ADDRESS  
P. O. BOX 1347  
MOBILE, AL 36613

FAX  
(251) 344-6629

\*CERTIFIED AS A CIVIL  
TRIAL SPECIALIST BY  
THE NATIONAL BOARD  
OF TRIAL ADVOCACY

November 4, 2004

KERRY D. RICHARDSON  
MARK E. SPEAR\*  
J. RANDALL SPEAR  
JAMES A. HAMBY, JR.  
LLOYD W. OWENS, JR.  
JAMES E. SCHULZ  
HENRY E. VAUGHAN\*

ALSO ADMITTED BY THE BAR  
IN ALABAMA AND FLORIDA

**CERTIFIED MAIL**  
**RETURN RECEIPT REQUESTED**

Ford Motor Company  
Corporation Process Company  
180 Cherokee Street, N.E.  
Marietta, GA 30060

RE: Insured: [REDACTED]  
Claim No: [REDACTED]  
Date of Loss: 10-12-04  
RSSPC File No: 16900-43980

- 10/12/04  
- Monroe, GA  
- 201 F-150

Gentlemen:

We have been retained to represent the Cincinnati Insurance Company regarding damage caused to their insured's property located at [REDACTED] Monroe, Georgia. The property is a rental home that suffered fire damage on or about October 12, 2004, in the early morning hours when the tenant's 2001 Ford F-150 suddenly erupted in flames while in the carport. The fire is being investigated by representatives hired by Cincinnati to determine the cause and origin of the loss. However, our preliminary examination indicates that the fire may have started in the vehicle manufactured and/or distributed by your company.

This letter is to place you on notice that The Cincinnati Insurance Company may pursue a subrogation action against you to collect damages that could exceed Two Hundred Fifty Thousand and No/100s (\$250,000.00) Dollars. You and your insurance carrier are invited to conduct your own inquiry into the cause of this loss. We have been advised that Bill Sanderson, an independent adjuster for Southern Guaranty Insurance Company, the vehicle owner's insurance carrier, had the vehicle removed and stored at Copart in Austall, Georgia. We have requested that no destructive testing be performed on the vehicle until all parties have had the opportunity to inspect it. Please contact Mr.

Ford Motor Company  
November 4, 2004  
Page -2-

---

Sanderson at (770) 918-0200 to inspect the vehicles. If you wish to inspect the scene, please contact our office within ten (10) days to make arrangements to visit the fire loss site. After that time, we will assume that you are not interested in conducting your own investigation and repairs will commence.

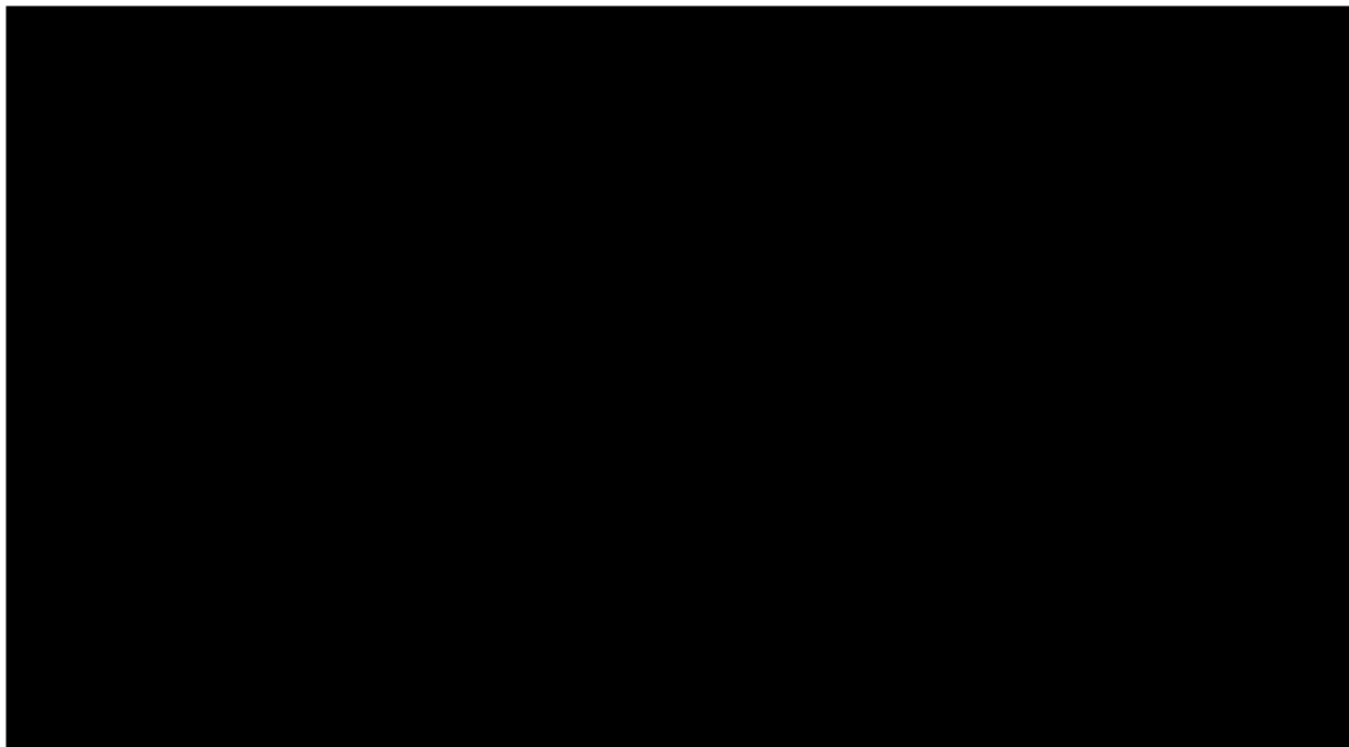
If there are other parties that you believe should be notified, we call upon you to notify them or advise us of their address so they can be notified. If you have any questions, please do not hesitate to contact us.

Sincerely,

  
JOHN D. RICHARDSON  
For the Firm

/cgk

cc: The Cincinnati Insurance Company  
[REDACTED]  
Andrew H. Marshall, Esquire



# ENCOMPASS INSURANCE

Personal Lines Claims Branch  
P.O. Box 907, Monmouth Junction, NJ 08852

Julie Virgili  
Claims Specialist  
(800) 260-1454 x-16036

JUNE 15, 2004

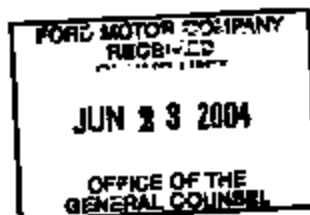
CONSUMER AFFAIRS  
SECTION

VIA CERTIFIED & REGULAR MAIL

4 JUN 23 AM 34

FORD MOTOR COMPANY  
16800 EXECUTIVE PLAZA DRIVE  
DEARBORN, MI 48126

RE: Our Claim Number: [REDACTED]  
Our Insured: [REDACTED]  
Date of Loss: 05/26/2004  
Vehicle: 2000 Ford Expedition



To Whom It May Concern:

We represent Encompass Insurance and Stuart [REDACTED] for a comprehensive loss to a 2000 Ford Expedition VIN #1FMPU18L6Y [REDACTED]. The vehicle was involved in a fire loss and has been declared a total loss.

We are in the process of having an expert determine the cause and origin of the fire. We suggest you dispatch your field experts to inspect this vehicle, because if it was determined that there was a defect, we will be pursuing Ford Motor Company for the payments made. Please contact our expert Peter Vallas Associates at (201) 487-8901 so an inspection of the vehicle can be scheduled.

The vehicle is being moved to our salvage facility Copart Auctions. Copart phone number is (800) 269-4885 and the lot # to reference is 4914964.

Please contact the undersigned at your earliest convenience to discuss the above.

Very truly yours,

Julie L. Virgili  
Claims Specialist  
(800) 260-1454 X-16036  
Fax # (732) 951-6003  
e-mail [julie.virgili@encompassins.com](mailto:julie.virgili@encompassins.com)

- 5/26/04  
- 100 Exped  
- VIN  
- WSD 1/17/00  
- ESP 75,000 (9/17/04) 48 months





- Government Employees Insurance Company
- GEICO General Insurance Company
- GEICO Indemnity Company
- GEICO Casualty Company

Post Office Box 33040  
Lakeland, Florida 33807-3040

May 20, 2004

FORD MOTOR CORPORATION  
CONSUMERS AFFAIRS DEPT  
P O BOX 6248  
MD 3 NE B  
DEERBORNE, MI 48126

CONSUMER AFFAIRS  
SECTION  
4 JUN -2 47:47

CLAIM # [REDACTED]  
INSURED [REDACTED]  
VEHICLE: 2001 FORD F-150  
VIN: 1FTRW07W41 [REDACTED]

FORD MOTOR COMPANY  
RECEIVED  
CLAIMS UNIT  
JUN 09 2004  
OFFICE OF THE  
GENERAL COUNSEL

201 F-150

To Whom It May Concern:

Please be advised that our policyholder listed above has filed a claim for the listed vehicle due to a fire loss on this date. 7/7.

The vehicle appears to be a total loss due to this fire.

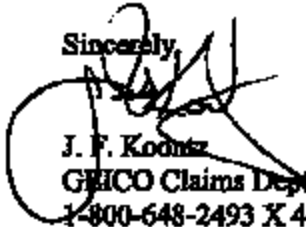
The vehicle has been removed from the loss location and is currently being preserved for 30 days to give an opportunity for your corporation to inspect and analyze the possible cause and origin of this fire loss.

The location is Sadiaco-Miami [REDACTED] St. Miami, FL [REDACTED]. Their phone number is [REDACTED] and the stock or reference number is 5006687.

Upon completion of the settlement of this claim, we will be forwarding the paperwork necessary for subrogation to you for the damages sustained in this loss.

If you wish to discuss this claim with me, please call me at the number listed below.

Sincerely,



J. F. Kohnz  
GEICO Claims Dept  
1-800-648-2493 X 4417

cc: Alejandro Casals





500 Enterprise Drive-Suite 3D \* Rocky Hill, CT 06067-9756 \*\*



August 25, 2004

NUMBER OF PAGES  
1/2 (1/2)

FORD MOTOR CO  
PO BOX 6248-MD3NEB  
DEARBORN  
MI 48126

4 SEP -1 10 52

OUR INSURED : ██████████  
OUR CLAIM NUMBER : ██████████  
DATE OF ACCIDENT : 07-01-2004  
AMOUNT : \$1411.91  
PENDING COVERAGES : AUTOMOBILE DAMAGE

FORD MOTOR COMPANY  
RECEIVED  
23 21MKT UNIT  
SEP 01 2004  
OFFICE OF THE  
GENERAL COUNSEL

Our insured's 2001 MERCURY SABLE LS VIN #1MEHM55S81 ██████████ WAS DAMAGED BY FIRE WHEN A VEHICLE OWNED BY ██████████ AND INSURED WITH ALLSTATE CAUGHT ON FIRE DUE TO A MANUFACTURING DEFECT. THIS VEHICLE INVOLVED IS A 2001 FORD F150 PU TRUCK, VIN #1FTRX17WX1E ██████████

Nationwide is paying for the damages, which gives us the legal right to recover the full amount of the loss from you, the responsible party.

If you have insurance that will cover this claim, please give us the name of your insurance company and we will make our claim to them. If you do not have liability insurance, please send us your payment for the full amount shown above or contact us within 10 days to make an alternative financial arrangement for payment. We consider the amount listed above to be payment in full, but will promptly notify you if we incur any additional expenses.

Please make your payment to Nationwide Mutual Insurance Company and mail it with a completed copy of this letter. The postage-paid envelope is for your convenience in sending your payment with a copy of this letter.

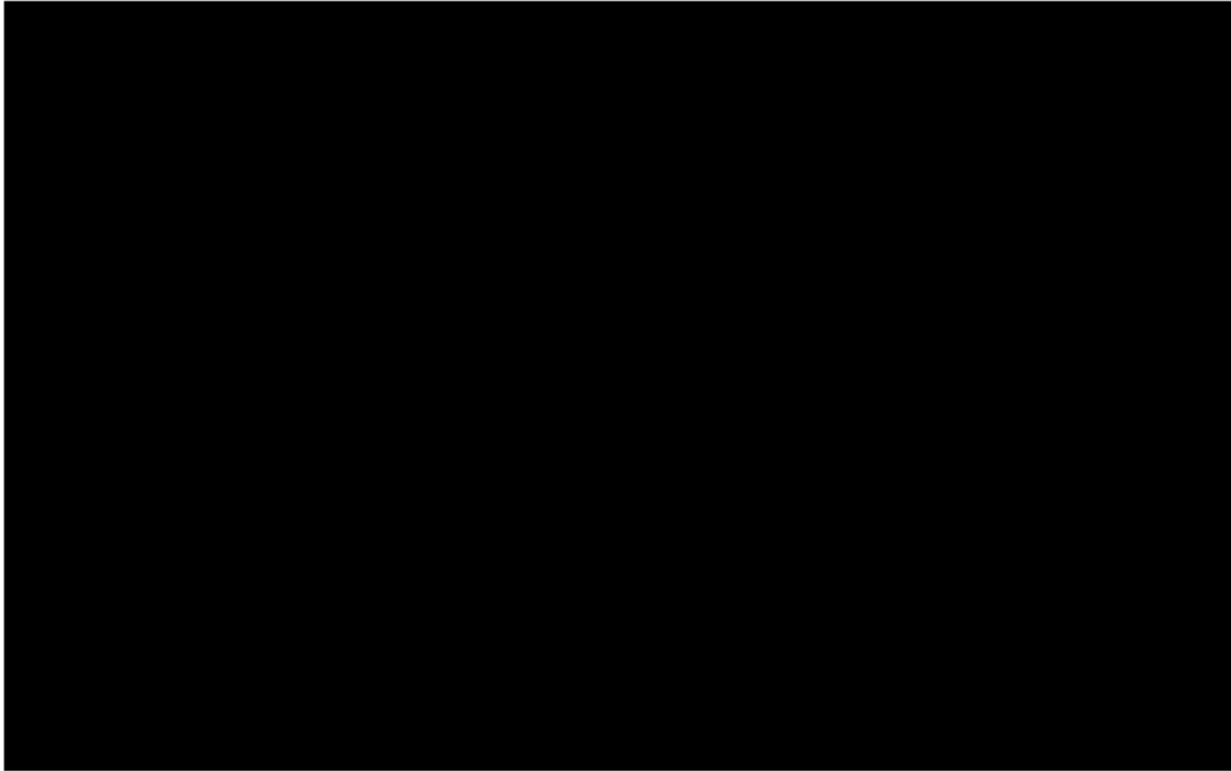
Please provide the appropriate information below and return this letter.

Name of insurance company \_\_\_\_\_  
Address \_\_\_\_\_ Agent Name \_\_\_\_\_  
Policyholder's Name \_\_\_\_\_ Policy Number \_\_\_\_\_

- I am not insured, my full payment is enclosed.
- I am not insured. My social security number is \_\_\_\_\_ Phone No \_\_\_\_\_

Signed: \_\_\_\_\_ Date: \_\_\_\_\_  
*Barbara Dutra*

NATIONWIDE MUTUAL INSURANCE COMPANY  
Barbara Dutra, CMBA  
Claims Department  
1-(800)700-9203 Ext. 2442



KRISTINA L. MARSH  
Attorney  
Tampa  
kmarsh@butlerpappas.com



October 28, 2004

**NOTICE OF CLAIM**

**SENT VIA: FACSIMILE 313/345-4089**  
**CERTIFIED RETURN RECEIPT**  
**REQUESTED #7003 3110 0000 0411 0242**  
**AND FIRST CLASS MAIL**

RECEIVED OCT 27 2004

Ms. Shawn Norton  
Ford Motor Company  
Parklane Towers West - Suite 528  
Three Parklane Boulevard  
Dearborn, MI 48128

Re: Insured: [REDACTED]  
Claim Number: [REDACTED]  
Date of Loss: 10/19/04  
Our File Number: 0872-176/d

Dear Ms. Norton:

The undersigned firm represents Hartford Insurance Company, the homeowners' insurance carrier for [REDACTED]. This letter is to place Ford Motor Company on notice of a potential claim resulting from a fire which occurred at [REDACTED] home located at [REDACTED] Tampa Florida on October 19, 2004. The fire originated in a 2001 Ford F150 truck manufactured by Ford Motor Company. The damages stemming from this loss are in excess of \$100,000.00.

The vehicle is currently located at the aforementioned address. Likewise, as of this date the fire scene has not been disrupted or altered. Therefore, we invite you to conduct your own investigation as to the cause of this fire. If you would like to do so, please contact the undersigned as soon as possible so that we may make the evidence available to you. Please note that time is of the essence as our client and insured are anxious to begin repairs to the home.

**BUTLER PAPPAS WEINMULLER KATZ CRAIG LLP**

Miami 80 Southwest 8th Street, Suite 2300, Miami, Florida 33120  
Mobile 2001 Airport Boulevard, P.O. Box 167283, Mobile, Alabama 36616  
Tallahassee 3180 McKay Boulevard, Suite 101, Tallahassee, Florida 32312  
Tampa Bayport Plaza, 3900 Bayport Drive, Suite 1100, Tampa, Florida 33607

Telephone: (305) 418-0998 Facsimile: (305) 418-0946  
Telephone: (251) 338-3891 Facsimile: (251) 338-3805  
Telephone: (904) 834-4111 Facsimile: (904) 834-4989  
Telephone: (813) 281-1890 Facsimile: (813) 281-0900

www.butlerpappas.com

Ford Motor Company  
October 26, 2004  
Page 2

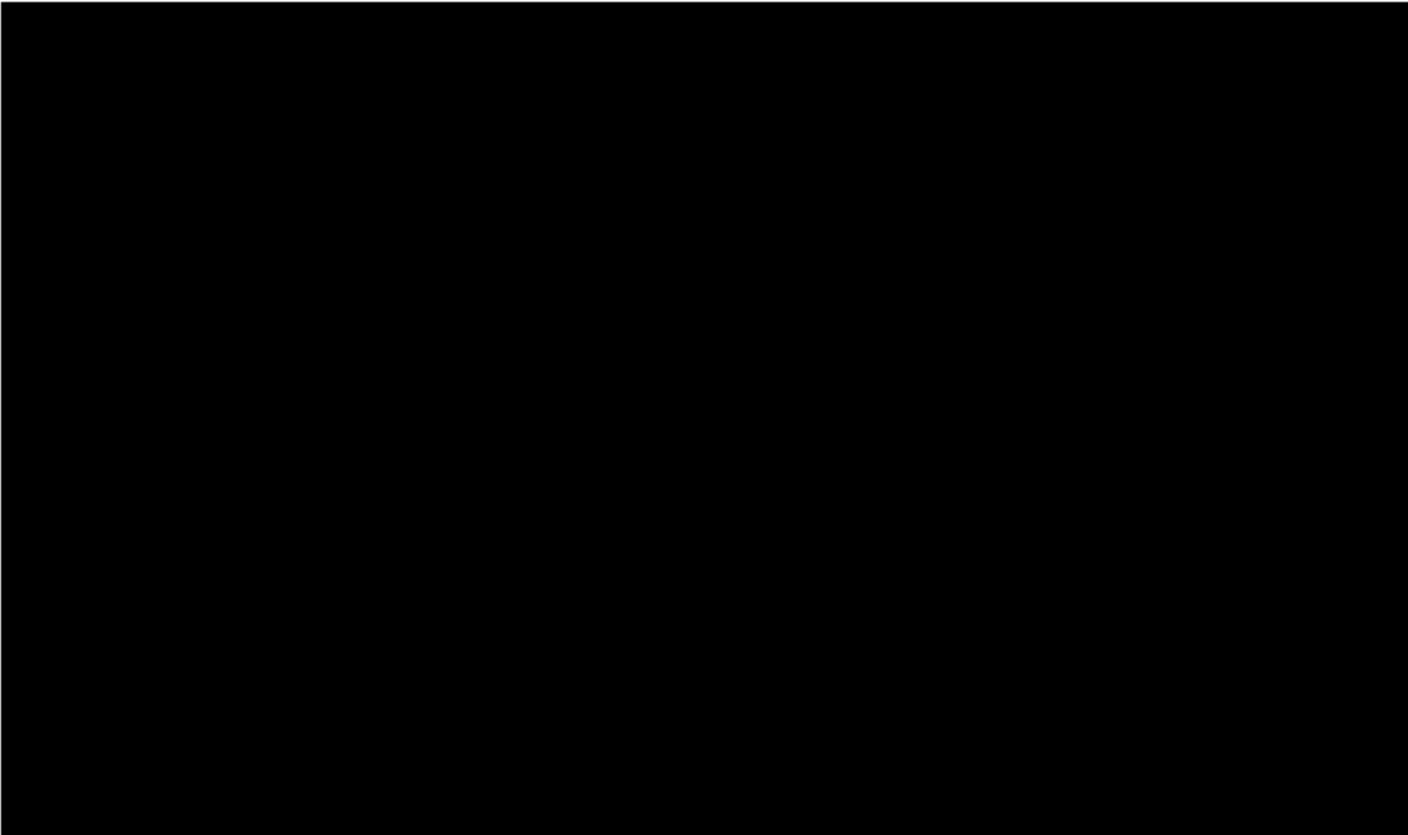
Thank you for your prompt attention to this matter. I look forward to hearing from you.

Respectfully,

BUTLER PAPPAS WEIHMULLER KATZ CRAIG LLP

  
K. L. Marsh

cc: Denise M. Anderson, Esquire



State Farm Fire and Casualty Company

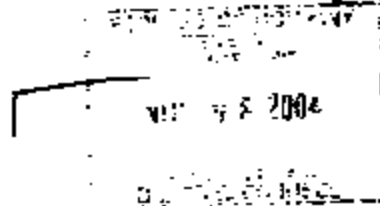


2004 NOV -11 P 3 36

2745 Perimeter Parkway  
Bldg 200, Suite 210  
Atlanta, GA 30008

October 28, 2004

Ford Motor Company  
Consumer Affairs  
P.O. Box 6248 MD-3NE-B  
Dearborn, MI 48126



To Whom It May Concern:

This letter is to inform you that our insured [redacted] sustained a fire loss to his home on October 14, 2004. The source of this fire is believed to be a 2000 Ford Expedition owned by our insured. We are still in the preliminary stages of our investigation, however we did want to inform you of this situation and the possibility of subrogation based upon the conclusion of our investigation. We also wanted to allow you the opportunity to follow up with experts of your own should you feel it necessary. The vehicle and fire scene have been temporarily secured and weatherproofed so as to keep intact the evidence. I have coordinated with the insurance carrier of the vehicle and we have decided to postpone the moving of the vehicle to a laboratory at this time. We look forward to hearing from you as soon as possible as time is of the essence.

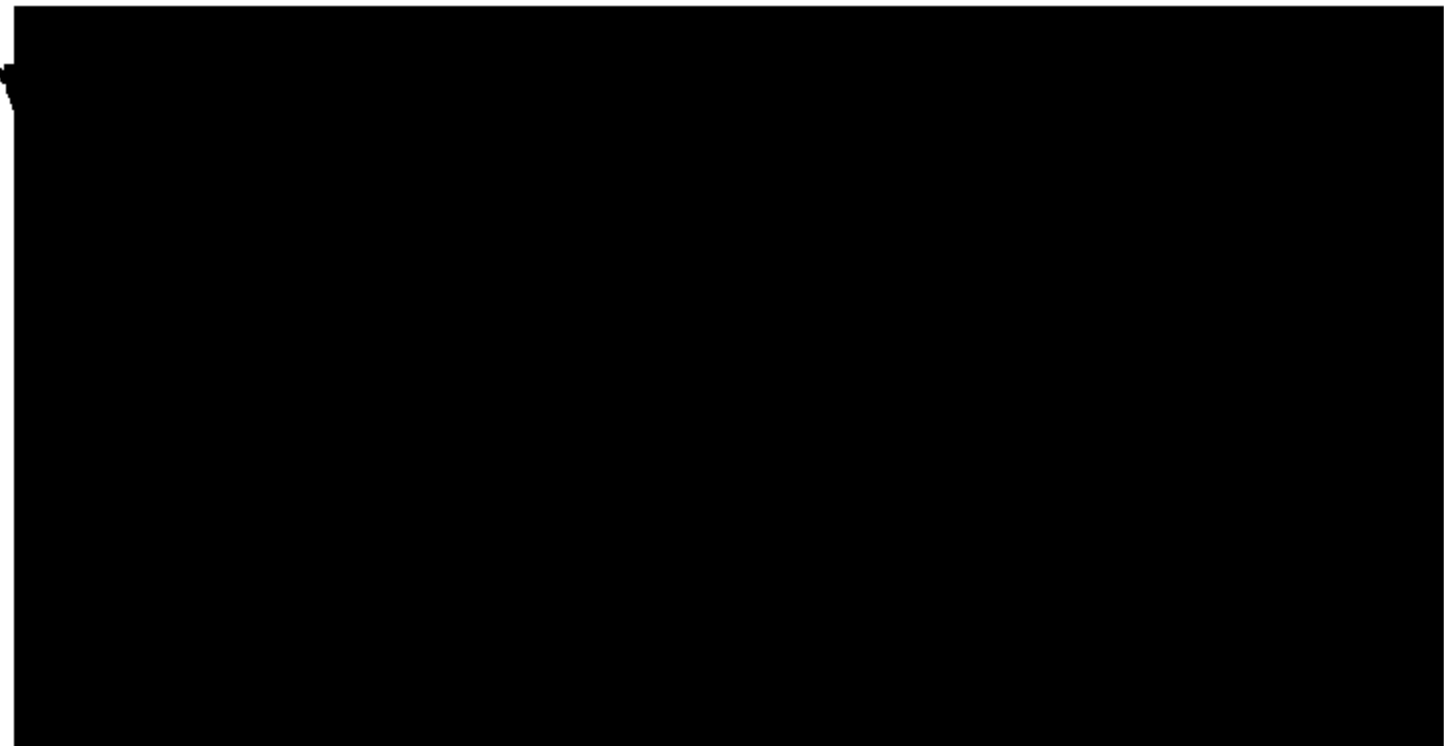
Should you have any questions or if you need to discuss this matter in more detail, I may be contacted at the number listed below. Please refer to claim # [redacted] when calling or responding in writing.

Sincerely,

Leroy Lihen  
Claim Representative  
State Farm Fire & Casualty Company

(708) 668-4368

- 100 Exped  
- 10/14/04





**DONATO, MINX & BROWN, P.C.**  
**LAWYERS**

3200 Southwest Freeway, Suite 2310  
 Houston, Texas 77027-7525  
 e-mail: [wsebesta@donatominxbrown.com](mailto:wsebesta@donatominxbrown.com)  
[www.donatominxbrown.com](http://www.donatominxbrown.com)

**WILLIAM T. SEBESTA**  
 Direct Dial: (713) 403-8121

Telephone: (713) 877-1112  
 Facsimile: (713) 877-1138

October 26, 2004

Via facsimile: (313) 845-4889  
 Shawn Norton  
 Office of the General Counsel  
 FORD MOTOR CO.  
 Three Parklane Blvd.  
 Suite 300  
 Detroit, Michigan 48126-2568

Re: Our Client: Allstate Insurance Co.  
 Allstate Claim No.: [REDACTED]  
 Date of Loss: October 18, 2004  
 Insured: [REDACTED]  
 Loss Location: 3 mile line, 1/2 mile North of Morfield, Missouri,  
 Texas 78572  
 Vehicle Involved: 2001 Ford Expedition  
 VIN: 1FNRL17W8[REDACTED]

**NOTICE LETTER REGARDING PROPERTY DAMAGE**

Dear Ms. Norton:

This letter will confirm the voice mail I left for you earlier today, as well as the e-mail I sent to you earlier today regarding this loss. I represent Allstate Insurance Co. and have been hired to investigate this fire and to perform a subrogation analysis. Please direct any correspondence to Allstate through me. I have listed the known details for this loss above. I am not aware of any personal injuries arising out of this fire. As I understand it, the total loss amount is about \$50,000 to \$60,000.

Allstate has informed me that they sent a fax notice to you last Wednesday (October 20<sup>th</sup>) but never received a response. The vehicle is still in the garage and the insured has been very cooperative about letting it remain there in order to give all interested parties an opportunity to inspect it. We cannot keep the vehicle in the garage

PC04-878 C 4098

Shawn Norton  
Page 2  
October 26, 2004

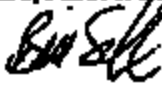
indefinitely. I have been given a drop dead date of November 4, 2004 to have the loss site inspection complete and the vehicle moved from the garage. If you would like to have one of your experts visit the loss site before the vehicle is moved, please call me immediately. Ideally, I would like to have a joint inspection but I understand that may not be possible. Please call me at your earliest opportunity to arrange your inspection, or alternatively, if you do not desire to send someone, please let me know so that we can continue with our investigation and the handling of the first party claim.

I look forward to hearing from you.

WT

Very truly yours,

DONATO, MINX & BROWN, P.C.



William T. Sebasta

WTS/kl

PERA-878 C 4087

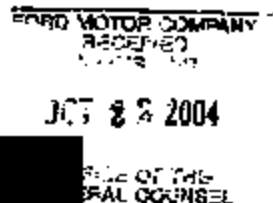
Allstate Insurance Company  
1900 City West Suite 800  
Houston, TX 77042



Phone Number: 713-435-2400  
Office Hours: Monday-Friday 8:00-4:30

October 20, 2004

Ford Motor Company - General Counsel's Office  
3 Parklane Blvd, Ste PTW300  
Dearborn, MI 48126  
Attn: Shawn Norton



RE: Our Claim Number: [REDACTED]  
Our Insured: [REDACTED]  
Date of Loss: 10/18/04  
Loss Site: 3 mile line & ¼ mile N. Moorfield, Merton TX 78572  
Loss Type: vehicle fire, damaged structure of home  
Vehicle Type: 2001 Ford Expedition; VIN 1FMRU17W811 [REDACTED]

Dear Ms. Norton:

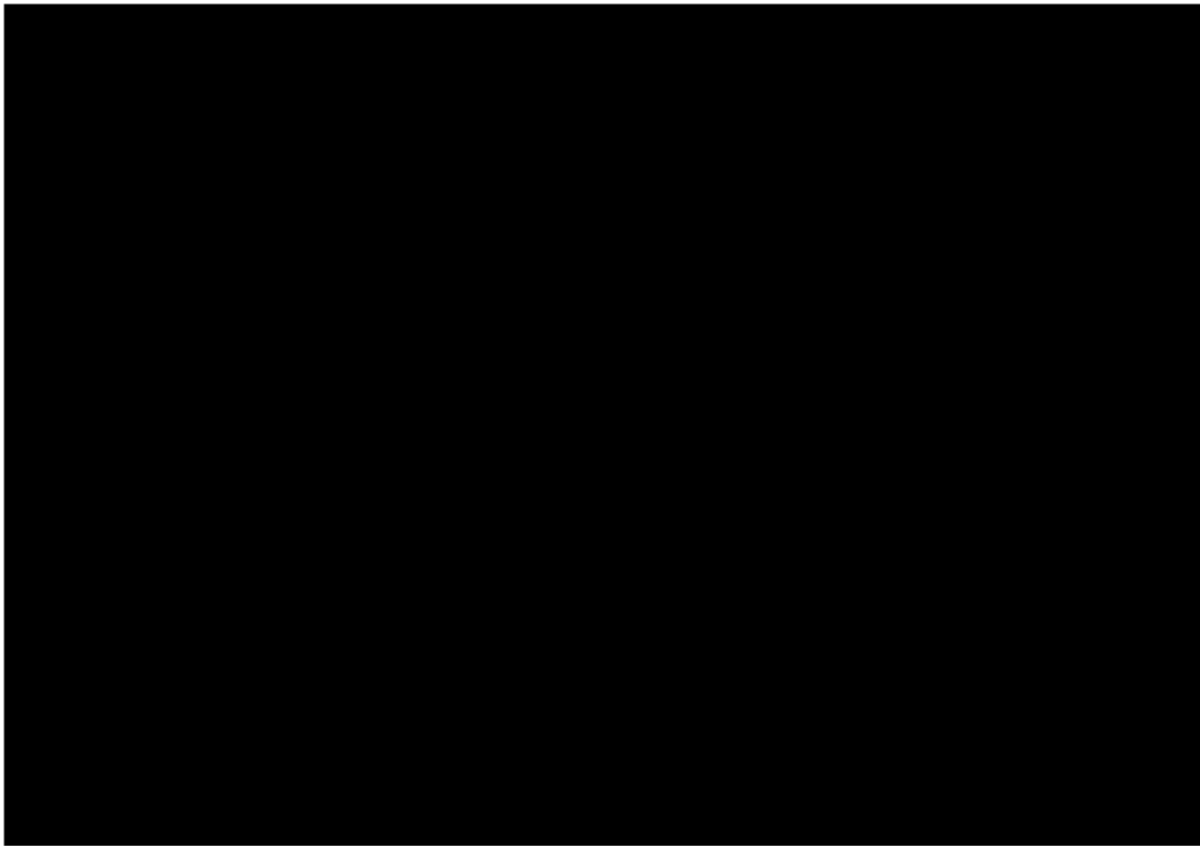
Please accept this letter as notice to your company of a claim for subrogation. Our policyholder sustained significant fire damage to his home that has been linked to the vehicle indicated above.

Currently, the vehicle is located at the loss site, which is in a rural area of southern Texas. We would like to have you arrange inspection in the immediate future so that the vehicle can be moved in order to facilitate repairs to the structure of the home. Dave Reiter of Verite Forensic Engineering will be inspecting the vehicle on our behalf.

Please contact me at 713-435-2751 to discuss this further. Thank you.

Sincerely,

Lisa W. Susman  
Senior Staff Claim Service Adjuster, Subrogation  
Allstate Property-Casualty Claim Service Organization



# Kemper

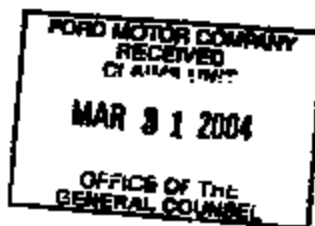
## Auto and Home

A UNTRIN Company

March 25, 2004

Ford Motor Company  
P.O. Box 1758 CA56  
Dearborn, MI 48126

OFFICE OF THE SECRETARY  
PETER J. SHERIDAN



Re: Claim No.: [REDACTED]  
Insured: [REDACTED]  
Date of Loss: 1/3/04  
Loss Location: [REDACTED]

Hanford, CA [REDACTED]

### To Whom It May Concern:

We are the insurance carrier for the above named insured. Based upon our investigation and the conclusions of our cause and origin experts, it has been established that our insured suffered fire damage to their home and personal property when their 2001 Ford F-150 truck caught fire while the vehicle was parked in the garage at their residence.

By virtue of our subrogation rights, we seek reimbursement in the amount of \$53,445.23 which includes our insured's \$500.00 deductible. We have enclosed documentation to support our request for reimbursement for your review.

We have settled this claim with our insured and request payment be made directly to Kemper Independence Insurance Company.

Please contact Marcia Turner in our Subrogation Department at 1-800-822-8426, ext. 2556 between the hours of 7:30am and 4:00pm Monday through Friday.

Respectfully,

Kemper Independence Insurance Co.

  
Lisa Klepen  
Senior Claim Representative

Enclosure

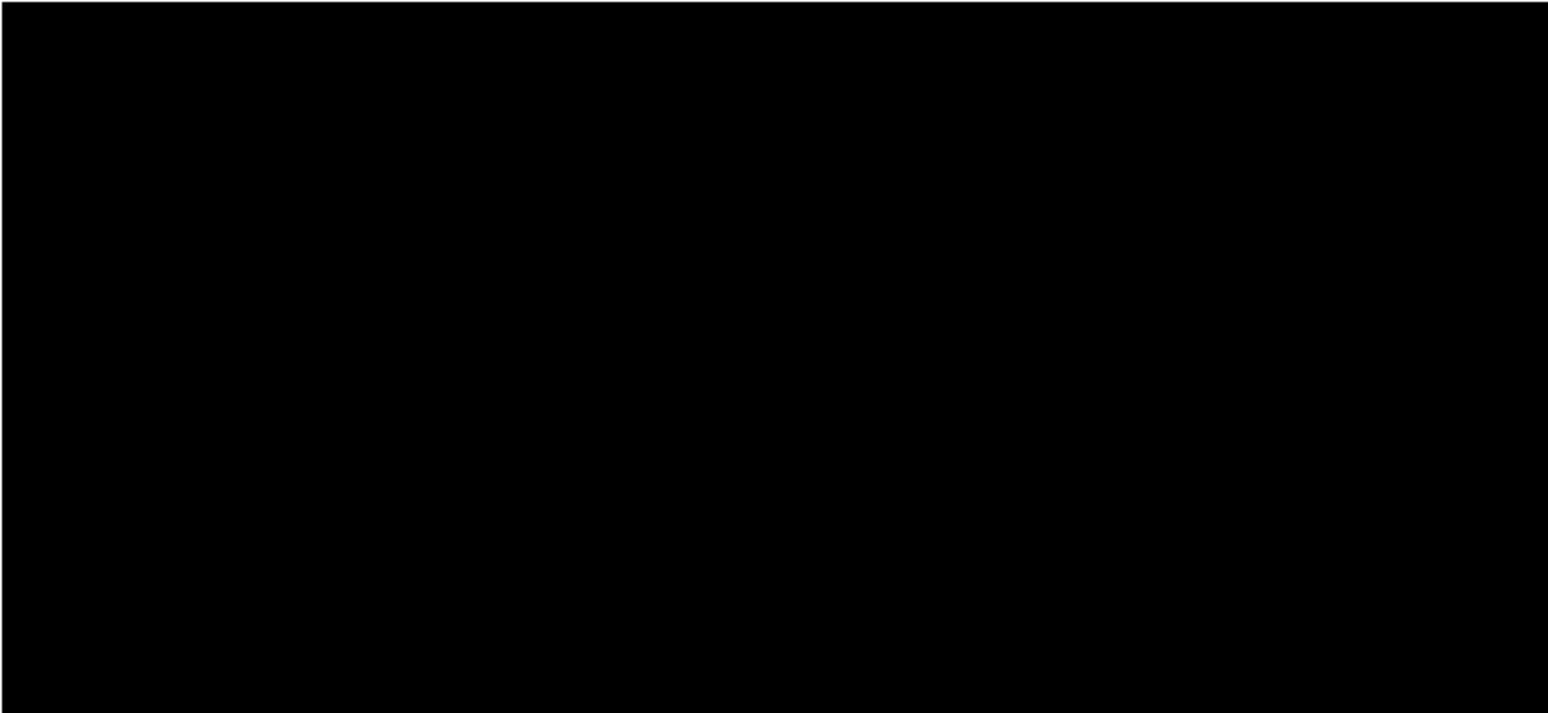
(818) 294-2500  
(800) 822-8426  
(918) 294-2600 Fax

P.O. Box 6960  
Folsom, CA 95763-6960

[www.kemperautoandhome.com](http://www.kemperautoandhome.com)

- 108 F-150  
- 1/3/04  
- Hanford, CA  
- \$53,445.23

CAUN



FE04-078 C 4001



THE CHARTER OAK FIRE INSURANCE COMPANY  
PATRICIA A. VAILLANCOURT  
CL REP  
324-8334  
324-8334

=====  
=====  
=====

February 10, 2004

CUSTOMER CONSUMER AFFAIRS  
FORD MOTOR COMPANY  
P O BOX 6248 MD-3NE-B  
DEARBORN MI 48126

FORD MOTOR COMPANY  
RECEIVED  
FEB 24 2004  
OFFICE OF THE  
GENERAL COUNSEL

Our Client: [REDACTED]  
Claim/File #: [REDACTED]  
Date of Loss: 12/03/2003  
Your Insured: FORD  
Your File #: VIN#1FMPU18L5Y [REDACTED]  
Reference: Subrogation Claim

Dear CUSTOMER CONSUMER AFFAIRS

We are managing a claim on behalf of PARKE RAFFENSPERGER, who sustained damages on 12/03/2003. Our investigation of the incident shows that your insured is liable for damages.

We have made payments of \$0.00 for this loss. We are requesting reimbursement for that amount and PARKE RAFFENSPERGER's deductible of \$0 for a total of \$0.00.

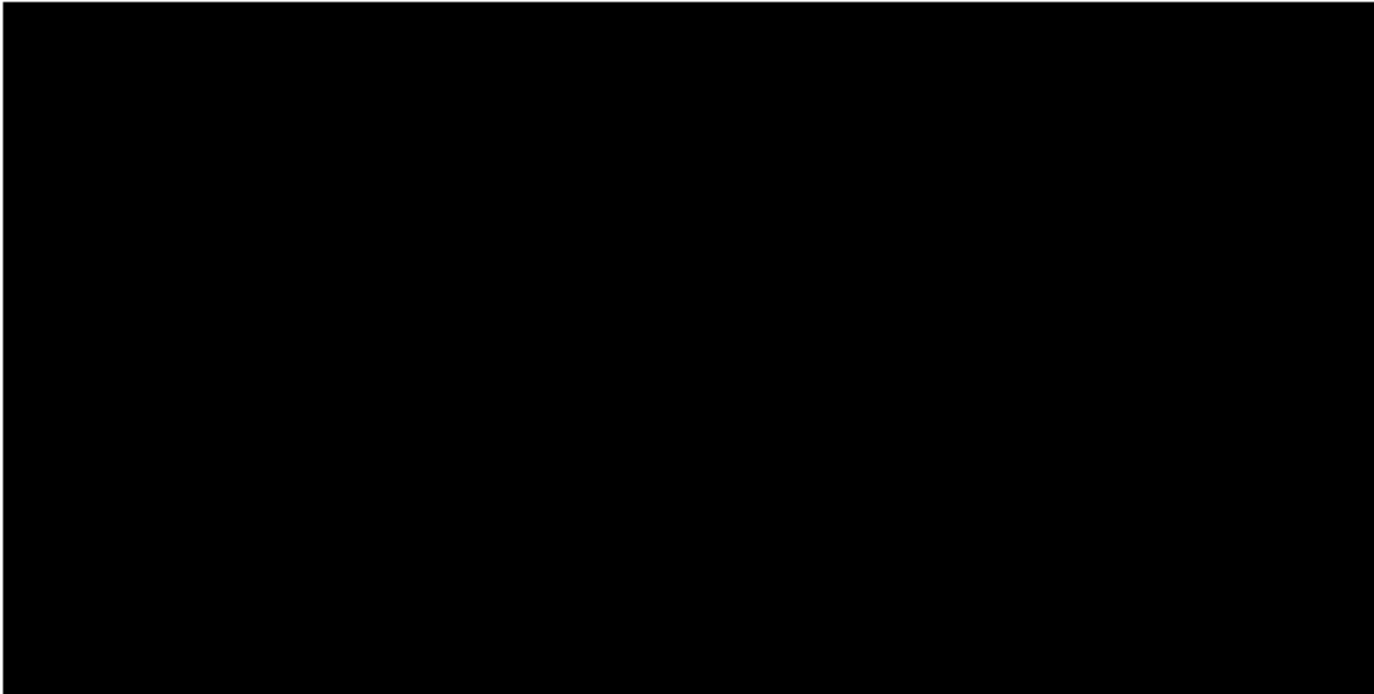
We expect payment within 30 days and we will forward the deductible amount to PARKE RAFFENSPERGER.

We appreciate your prompt attention.

2000 FORD EXPEDITION. TOTAL FIRE LOSS, SETTLEMENT PENDING. PLEASE CONTACT ME TO SET UP INSPECTION. THANKS!!!

Sincerely,  
PATRICIA A VAILLANCOURT  
CL REP  
(308) 324-8334  
Fax:  
Email:

- 12/3/03  
- VAN  
- '00 Exped





# State Farm Insurance Companies®



July 16, 2003

RECEIVED JUL 22 2003

Columbia Service Center  
7 Technology Circle, Suite 300  
Columbia, South Carolina 29203  
(803) 936-3800

Ford Motor Company  
Parklane Towers West, Suite 300  
3 Parklane Boulevard  
Dearborn, MI 48126-2588

RE: Claim Number: [REDACTED]  
Date of Loss: June 23, 2003

*Dusty  
Newman*

*- NO EXPRT  
- NO COLOR  
PHOTOS  
- NO VEH  
- ?? AFTER  
MTR.  
MDD*

Dear Shawn L. Norton:

Thank you for your response to my letter about possible mechanical defects in the above vehicle. Below I have compiled a list of answers to your questions and hope that this will be the information you need.

- The date of the incident was June 23, 2003, and the city and state in which the loss occurred was Sumter, South Carolina.
- The loss event as reported to us is that the insured saw smoke coming from the back window, stopped and got out and the rest of the truck burst into flames and burned before the fire truck could get to that location. As far as State Farm® is aware, there were no events which occurred prior to this loss.
- The fire report by the loss was done by a small volunteer department which does not release its fire reports.
- The mileage on the vehicle at this time of loss was unverifiable due to the fire.
- This vehicle has not been diagnosed, therefore, there are no defective parts that have pictures taken, however, your inspector may of course, obtain photographs and inspect the vehicle for any defective parts.
- Alleged defects unknown at this time, however, according to previous recall, it has been noted that certain vehicle's running boards and courtesy lights have been known to cause these fires.
- We have not obtained an expert at this time, therefore, cannot supply you with a copy of our report.
- This vehicle has not been replaced or repaired.

Ford Motor Company  
40-2765-856  
Page 2  
July 16, 2008

- The present location of the vehicle is SADISCO of Lexington, South Carolina. The address is [REDACTED] Lexington, South Carolina [REDACTED] and the phone number is [REDACTED]
- Enclosed you will find a copy of payment for this total loss.
- There was not a service history for this vehicle that State Farm was able to obtain.
- To State Farm's knowledge, there were not any after market parts, additions or modifications made to this vehicle.
- The engine was running on this vehicle at the time of loss.
- The keys were in this vehicle at the time of loss.
- The date of purchase, mileage at time of purchase and from whom the vehicle was purchased has not been obtained by State Farm at this time.

I look forward to your review of this material and contact at your earliest convenience to advise on how you wish to further proceed with this claim.

Sincerely,



Rebecca Davis  
Claim Representative  
State Farm Mutual Automobile Insurance Company  
(803) 936-3819

RD/024/0718022

Enclosures

# State Farm Fire and Casualty Company



7 Technology Circle Ste 300  
Columbia, SC 29203

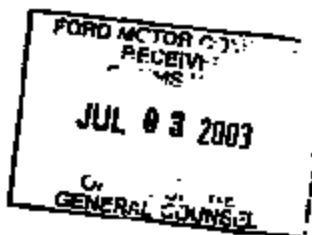
June 27, 2003

RECEIVED

JUL 03 2003

Ford Motor Co.  
Parklane Towers West  
Suite 400  
3 Parklane Blvd.  
Dearborn, MI 48128-2568

RE: Claim Number [REDACTED]  
Our Insured: [REDACTED]  
Date of Loss: June 23, 2003  
2000 Ford F150 Pickup  
VIN# 1FTZF1721Y [REDACTED]



The identified Ford F150 Pickup is insured by State Farm Fire and Casualty Company. This Ford F150 experienced a fire.

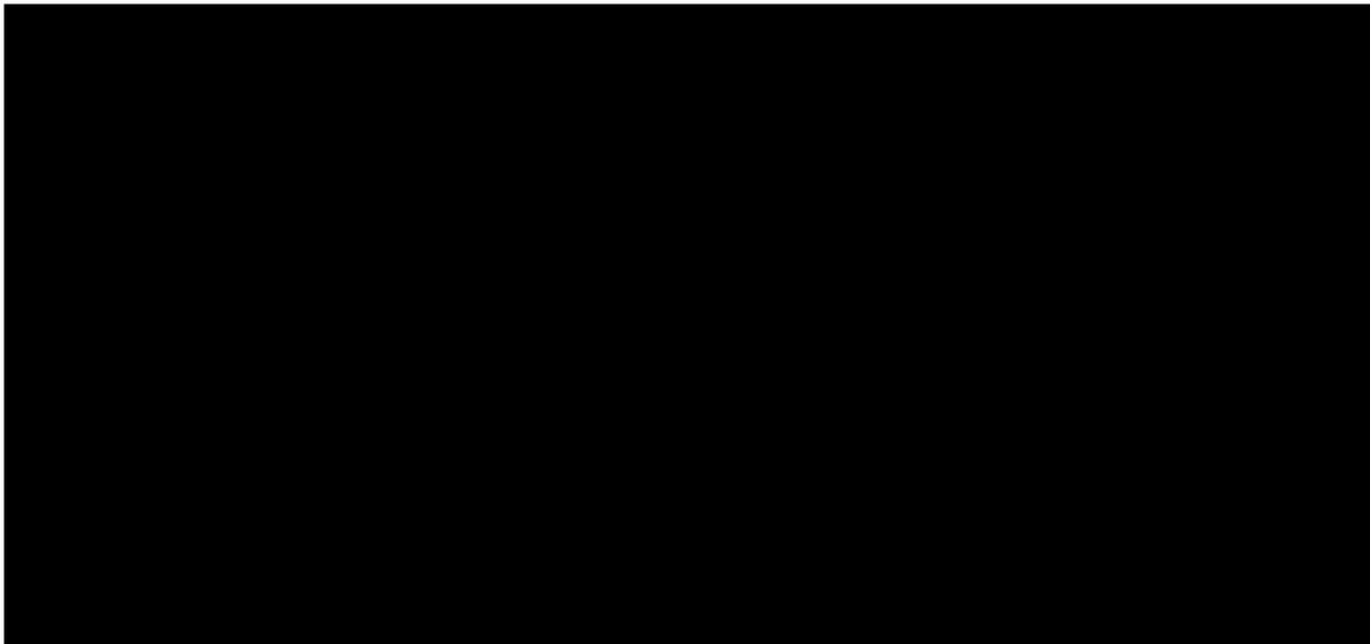
State Farm Fire and Casualty would like to give you an opportunity to inspect the Ford F150 Pickup and give you advance notice of our potential subrogation claim.

Please contact me at 803-935-3813 to set up a time for your inspection.

Sincerely,

Rebecca Davis  
Claim Representative

6/23/03  
'00 F150  
VIN





2  
ext. #107

**CERTIFIED/RETURN RECEIPT**

**NOTICE OF CLAIM**

Subrogating Insurance Carrier: Clarendon National Insurance Co.

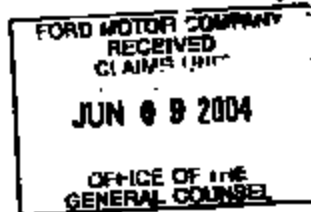
Insured: [REDACTED]

Date of loss: 6/4/2004

Our File No.: 7700S-0003

Your Product: 2000 Ford F-150

6/9/04



**WARNING! YOUR ACCESS TO EVIDENCE MAY BE LIMITED UNLESS YOU RESPOND IMMEDIATELY!**

**YOU HAVE TEN (10) DAYS FROM THE DATE OF THIS NOTICE TO EXAMINE THE SCENE OF THE INCIDENT BEFORE IT IS SUBSTANTIALLY CHANGED OR OTHERWISE DISRUPTED.**

June 8, 2004

TO: Office of General Counsel  
Ford Motor Company  
3 Parklane Boulevard  
Parklane Towers West, Suite 400  
Dearborn, MI 48126-2568  
313.845.4089

YOU ARE HEREBY PUT ON NOTICE that the above-identified insurance carrier, on its own behalf and that of its insured, also identified herein above, may bring a claim against your company for property damage arising out of a fire which occurred at [REDACTED] Frontenac, Minnesota which fire caused damages currently believed to exceed TWO HUNDRED THOUSAND DOLLARS (\$200,000.00) in amount.

Our preliminary investigation indicates that your company, either alone or in conjunction with others, may be responsible for this loss inasmuch as the available evidence and preliminary investigation either points to a defect in your product as a cause of the loss, or does not allow us to rule out a defect in your product as a cause of this loss.

Yost & Bail, LLP

2050 Pillsbury Center South • 220 South Sixth Street • Minneapolis, MN 55402  
Telephone 612.558.6000 • Fax/Data 612.344.1689 • www.yostbail.com

Frontenac, MN  
6/9/04  
100 F-150

Ford Motor Company  
June 8, 2004  
Page 2

You are hereby given the opportunity to have a representative of your company examine the explosion scene before restoration is begun or the scene is otherwise substantially altered. Due to our insured's need to restore the explosion scene, as well as health and safety concerns in regard to leaving the scene in its present state, there is only a very limited period of time that the explosion scene can be left undisturbed for your examination. Accordingly, questions regarding this Notice, this claim, or directions to the explosion scene should be directed to the subrogation law firm of Yost & Ball, LLP, at (612) 338-6000 and/or the undersigned.

In addition to service via the U.S. Post Office, this Notice is also being sent via facsimile and/or e-mail to provide digital proof of service. You are strongly encouraged to acknowledge receipt of this Notice by return phone call as soon as possible if you wish to preserve your access to the explosion scene or other evidence. However, your failure to acknowledge receipt of this Notice will not result in an extension of the time deadlines set forth hereinabove, nor will it delay the time scheduled for restoration, cleanup or any other material changes in the explosion scene.

Sincerely,



Yost & Ball, LLP, Subrogation Attorney

Y&B/saf

**IMPORTANT!**

*This is an important legal notice. Failure to respond to this Notice is likely to result in loss of your opportunity to view the explosion scene and may result in the destruction of evidence necessary to any subsequent investigation or defense of the claim identified hereinabove. The time deadline specified herein above will expire without further notice or opportunity to examine the explosion scene unless otherwise agreed in writing. The above information is offered solely to provide notice and should not be construed as legal advice. You are urged to consult your own legal counsel to answer any questions about this Notice or the above-referenced claim.*

PEBA-078 C 4009



# State Farm Insurance Companies



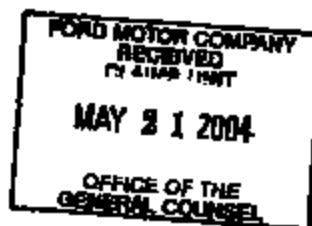
PO Box 9609  
Winter Haven, FL 33883-9609

Certified Mail - Return Receipt Requested

May 17, 2004

Ford Motor Company  
Parklane Tower West  
Suite 400  
3 Parklane Blvd.  
Dearborn, MI 48126

RE: Claim Number: [REDACTED]  
Date of Loss: January 21, 2004  
Our Insured: [REDACTED]  
Amount of Loss: \$19,420.77  
Vehicle: 1999 Ford Expedition  
1FMPU18L5X [REDACTED]



The identified vehicle is insured by State Farm Mutual Automobile Insurance Company. This vehicle experienced a fire loss.

State Farm would like to give you an opportunity to inspect the vehicle and give you advance notice of our potential subrogation claim. Please contact me at (800) 627-4028 to setup a time for your inspection.

Sincerely,

Team KF  
Fl Central Subrogation  
(800) 627-4028

State Farm Mutual Automobile Insurance Company

jp

Enclosure: Supporting Documentation

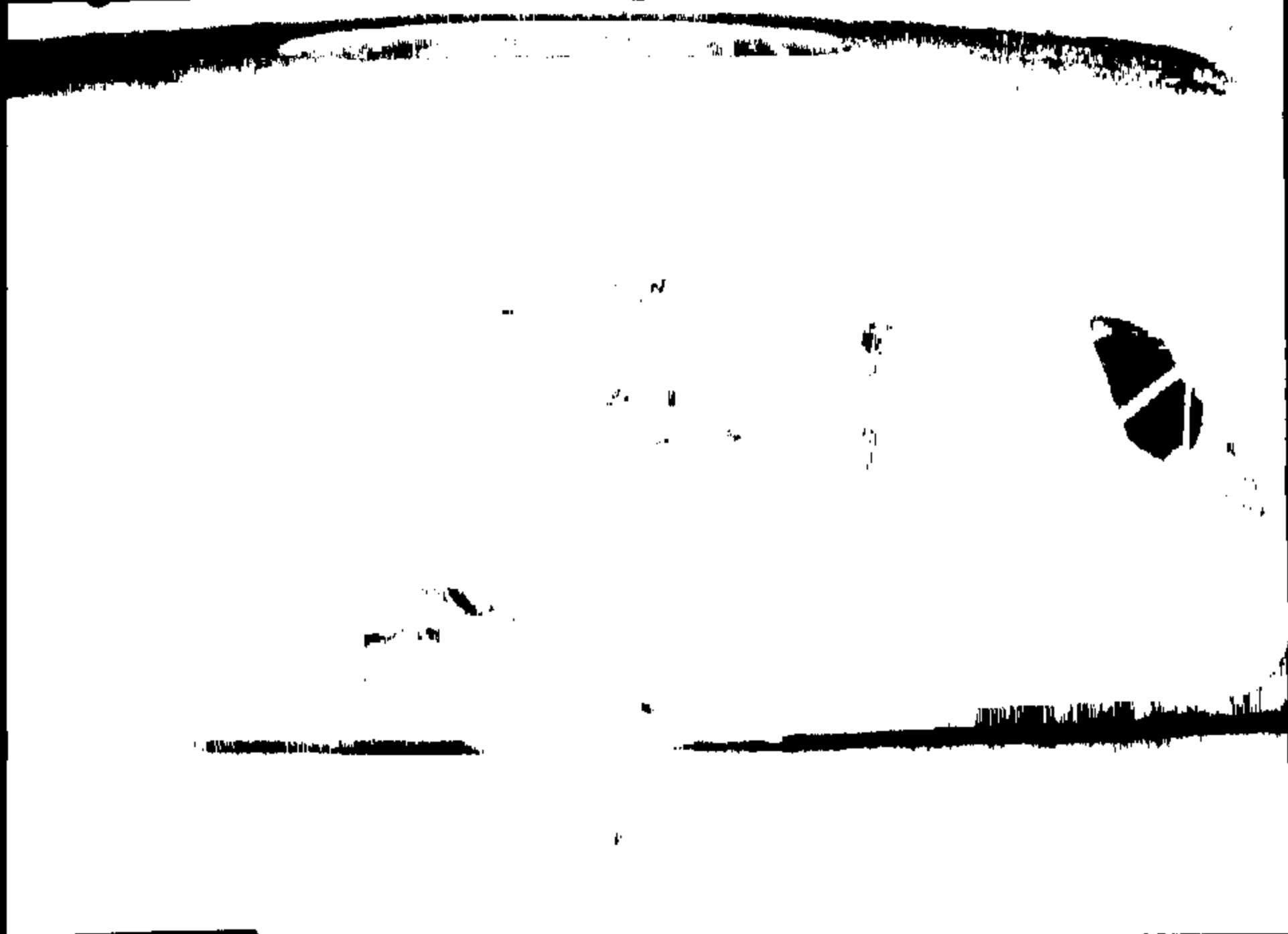




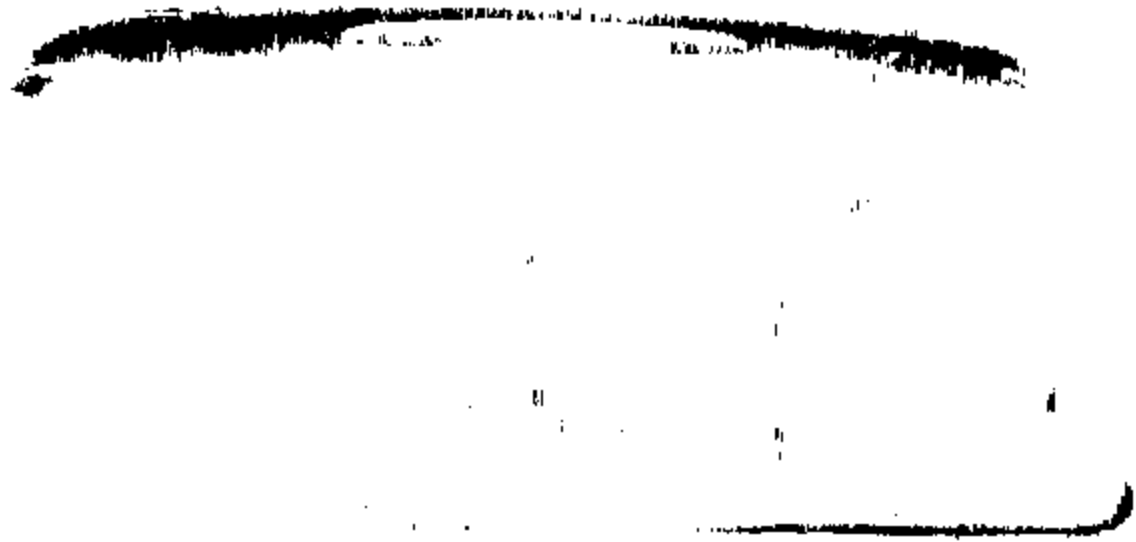
PEB4-578 C 4182



PEBA-878 C 4183



PE94-878 C 4184



FE84-078 C 4188



FE04-878 C 4308

State Farm Insurance Companies®



**CERTIFIED MAIL - RETURN RECEIPT REQUESTED  
AND REGULAR MAIL**  
March 23, 2004

Kendall Claims Office  
7355 SW 117th Avenue  
Miami, FL 33153-3803  
(305) 275-0300

FORD MOTOR COMPANY  
PARKLANE TOWERS WEST STE 400  
3 PARKLANE BLVD  
DEERBORN MI 48126-2568

RE: Our Insured: [REDACTED]  
Our Policy Number: [REDACTED]  
Date of Loss: January 21, 2004  
Insured Location: [REDACTED] Miami, Florida [REDACTED]

Dear Sir or Madam:

State Farm Florida Insurance Company insures the above-referenced location under a Homeowners Policy for [REDACTED]. On January 21, 2004, his 1999 Ford Expedition Sport Wagon with VIN 1FMPU18L5X[REDACTED] caught on fire in front of his home causing extensive damage to the dwelling and personal property insured by State Farm Florida Insurance Company. We believe that you may be liable for these damages. Please accept this letter as notice of our subrogation rights and our intent to pursue them.

State Farm Florida Insurance Company expects to issue payment of approximately \$900,000 for damages which resulted from the fire which originated in the 1999 Ford Expedition Sport Wagon.

State Farm Insurance® has arranged for the storage of the Ford Expedition at a local storage facility in South Florida. An inspection of the vehicle at the storage facility can be arranged by calling the number listed below.

We look forward to your prompt response. Please contact me at the number listed below if you require any other additional information at this time.

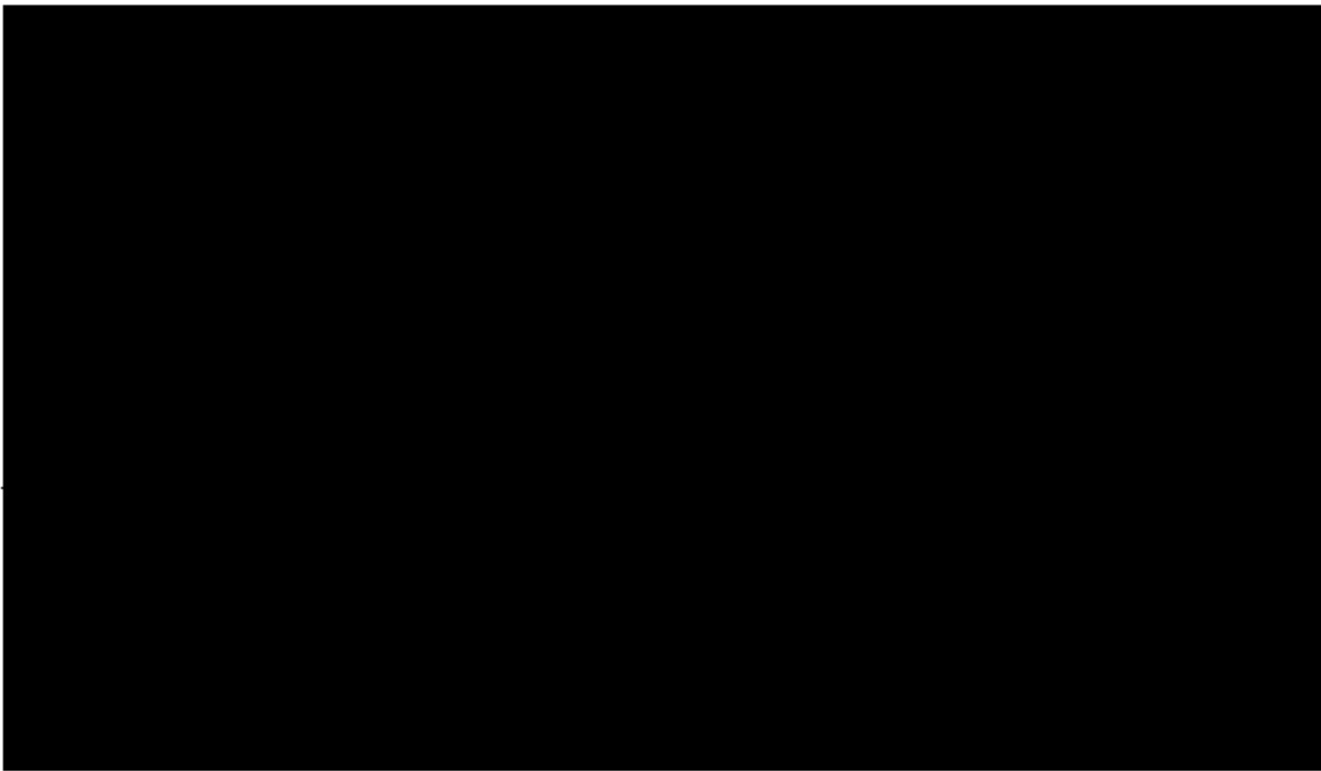
Sincerely,

A handwritten signature in cursive script that reads "Boris Vaglio".

Boris Vaglio  
Claim Representative  
(305) 275-0344  
STATE FARM FLORIDA INSURANCE COMPANY

BV/045/0323004.79

[REDACTED]



LAW OFFICES  
OF  
**Roger S. Mackey**

14008 PARKEAST CIRCLE  
CHANTILLY, VIRGINIA 20181

TELEPHONE: (703) 818-8430  
FACSIMILE: (703) 818-8934

St. Paul Travelers Staff Attorneys  
Writer's Direct Line (703) 818-8943  
hcarlino@stpaultravelers.com

MICHAEL S. OLLEN\*  
PAUL R. PEARSON\*  
ROCCO P. PORRECO\*  
BEVERLEY A. RAMSEY\*  
SCOTT E. SNYDER\*

ROGER S. MACKEY\*\*  
MARK J. BEACHY\*\*  
HARRY J. CARLETON\*\*  
AMY L. EPSTEIN\*\*  
FRANCIS G. MARRIN\*\*  
(\*DC \*MO \*VA)

4 8/18/24 12:17

RECEIVED AUG 30 2004

VIA FIRST CLASS MAIL & CERTIFIED MAIL

August 19, 2004

500718  
C

Ford Motor Company  
Consumer Affairs Department  
16800 Executive Plaza Drive  
MD #3NE-B  
Dearborn, MI 28126-4207

Jeff Cain, Service Manager  
Ted Britt Ford  
11165 Main Street  
Fairfax, Virginia 22030

Ford Motor Company  
P.O. Box 6248  
Dearborn, MI 48126

RE: Our Insured: [REDACTED]  
Date of Loss: 8/07/04  
Claim No.: [REDACTED]  
Our File No.: 040478

Handwritten notes and signatures:  
KACIALSKI  
7/15/04

To Whom It May Concern:

Please be advised that this office represents St. Paul Travelers in regards to their subrogation rights arising out of a vehicle fire which took place on August 7, 2004 at our insured's premises. Substantial fire damage and property loss to both the subject vehicle and the insured premises occurred as a result of this fire.

Our initial investigation indicates that a 2001 Ford F-150 truck, manufactured and/or contemporaneously serviced by you, was located in the area of the origin of the fire and is suspected to be the source of ignition of the fire.

*Law Offices of Roger S. Mackey is not a partnership or professional corporation.  
All attorneys are employees of the St. Paul Fire & Marine Insurance Company and  
The Travelers Indemnity Company and their Property Casualty Affiliates and Subsidiaries.*

Handwritten note: Scott Schmeck



8/19/04

Page 2

If you or someone on your behalf wishes to inspect the vehicle before it is disposed of, it is necessary that you contact this office to arrange to participate in a mutual and contemporaneous inspection of the vehicle.

An inspection of this vehicle is scheduled for September 9, 2004 at Independent Auto Auctions, [REDACTED] Fredericksburg, Virginia, [REDACTED]. The Stock ID No. of this vehicle is [REDACTED].

If we do not hear from you or anyone on your behalf on or before August 31, 2004, we will assume that you do not wish to participate on September 9, 2004, and that you have waived any right that you may have to inspect the vehicle prior to its disposal.

Thank you for your attention to this matter.

Very truly yours,



Harry J. Carleton

cc: Tammy Wilson (via Certified Mail)  
Independent Auto Auctions - Stock #863771

Karen Miller (via Certified Mail)  
Geico - Claim # [REDACTED]

Brian Kigar, Kigar & Associates

Gene Cohenour, St. Paul Travelers

Lynette Kocialski, St. Paul Travelers

*Law Offices of Roger S. Mackay is not a partnership or professional corporation.  
All attorneys are employees of the St. Paul Fire & Marine Insurance Company and  
The Travelers Indemnity Company and their Property Casualty Affiliates and Subsidiaries.*

PEBA-878 C 4118

LAW OFFICES  
OF

**Roger S. Mackey**

14006 PARKVIEW CIRCLE  
CHANTILLY, VIRGINIA 20151

TELEPHONE: (703) 818-0830  
FACSIMILE: (703) 818-0031

St. Paul Travelers Staff Attorney  
Writer's Direct Line (703) 818-8843  
hcarloto@stpaultravelers.com

CONSUMER AFFAIRS  
AUG 24 11:07

MICHAEL E. OLLEN\*  
PAUL R. PEARSON\*  
RODOLFO P. PORRICO\*  
BEVERLEY A. RAMSEY\*  
SCOTT E. SNYDER\*

ROGER S. MACKEY\*  
MARK J. BEACHY\*  
HARRY J. CARLETON\*  
AMY L. EPSTEIN\*  
FRANCIS G. MARRIN\*  
(\*DC \*MD \*VA)

**VIA FIRST CLASS MAIL & CERTIFIED MAIL**

August 19, 2004

Ford Motor Company  
Consumer Affairs Department  
16800 Executive Plaza Drive  
MD #3NE-B  
Dearborn, MI 28126-4207

Jeff Cain, Service Manager  
Ted Britt Ford  
11165 Main Street  
Fairfax, Virginia 22030

Ford Motor Company  
P.O. Box 6248  
Dearborn, MI 48126

RE: Our Insured: [REDACTED]  
Date of Loss: 8/07/04  
Claim No: [REDACTED]  
Our File No.: 040478

**To Whom It May Concern:**

Please be advised that this office represents St. Paul Travelers in regards to their subrogation rights arising out of a vehicle fire which took place on August 7, 2004 at our insured's premises. Substantial fire damage and property loss to both the subject vehicle and the insured premises occurred as a result of this fire.

Our initial investigation indicates that a 2001 Ford F-150 truck, manufactured and/or contemporaneously serviced by you, was located in the area of the origin of the fire and is suspected to be the source of ignition of the fire.

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The Travelers Indemnity Company and their Property Casualty Affiliates and Subsidiaries.*

8/19/04

Page 2

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An inspection of this vehicle is scheduled for September 9, 2004 at Independent Auto Auctions, [REDACTED] Fredericksburg, Virginia, [REDACTED] The Stock ID No. of this vehicle [REDACTED]

If we do not hear from you or anyone on your behalf on or before August 31, 2004, we will assume that you do not wish to participate on September 9, 2004, and that you have waived any right that you may have to inspect the vehicle prior to its disposal.

Thank you for your attention to this matter.

Very truly yours,



Harry J. Carleton

cc: Tammy Wilson (via Certified Mail)  
Independent Auto Auctions - Stock #863771

Karen Miller (via Certified Mail)  
Geico - Claim #0082587730101018

Brian Kigar, Kigar & Associates

Gene Cohanour, St. Paul Travelers

Lynette Kocialski, St. Paul Travelers

*Law Offices of Roger S. Mackey is not a partnership or professional corporation.  
All attorneys are employees of the St. Paul Fire & Marine Insurance Company and  
The Travelers Indemnity Company and their Property Casualty Affiliates and Subsidiaries.*



LT PRT



RT PRT



RT REAR



LT REAR

PER4-87A C 4114



RED



VIN

PERM-070 C 4115



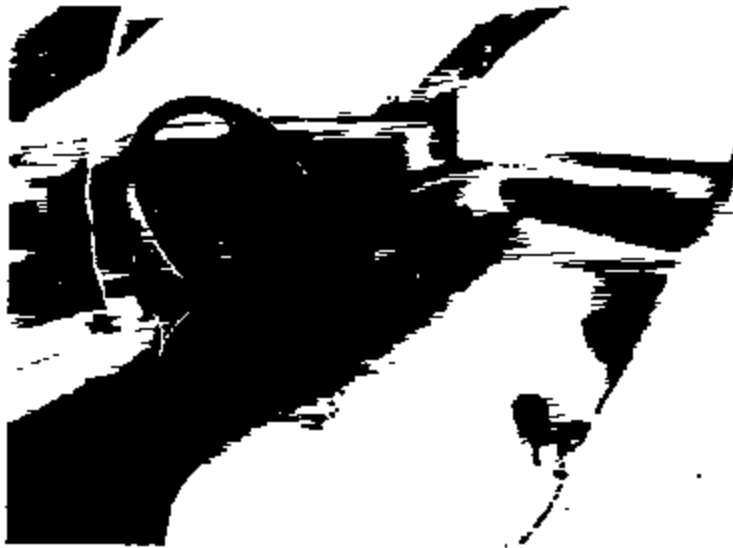


MILAGE



FACTORY STEREO

PERM-878 C 4118



FRT INTERIOR



REAR INTERIOR

PER-878 C 4117





ENGINE



FRAME CRISPY CRITTER

PERA-878 C 4118



FRAME IS A CRISPY CRITTER



RT TIRE PARTIALLY MELTED

PE04-070 C 4110



COWL DAMAGE



COWL DAMAGE

PCN-878 C 4128



DASH DAMAGE



WINDSHIELD DAMAGE

PE04-878 C 4121



DASH/TRIM DAMAGE

PEBA-078 C 4122



**PROGRESSIVE**

CONSUMER  
RELATIONSHIP  
CENTER

123 Bayou Gardens Blvd  
Metairie, LA 70004  
Telephone: 985 223-6969  
1-800-PROGRESSIVE  
Facsimile: 985 672-0262  
progressive.com

October 27, 2004

2004 NOV -4 P 3 36

Ford Motor Credit  
Consumer Affairs  
PO Box 6248  
MD-3NE-B  
Dearborn, MI 48126

RE: Our Insured: [REDACTED]  
Claim Number: [REDACTED]  
Date of Loss: 09/23/2004  
Account Number: [REDACTED]

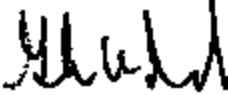
FORD MOTOR COMPANY  
NOV 08 2004

To Whom It May Concern:

Please allow this letter to serve as a claim request. [REDACTED] own a 2000 Ford Expedition bearing vehicle identification number 1FMRU1564Y [REDACTED] which caught fire while it was parked an unoccupied. We have sent someone out to inspect this vehicle and the damages may have resulted from a manufacturer's defect. Please forward this letter to the appropriate party and have them contact me.

Please have someone contact me at (985) 223-6969.

Sincerely,



Glen W. Pardee

- 9/23/04  
- '00 Exped  
- VIN  
- WSD 6/3/00  
- ESP - NO





# GEICO

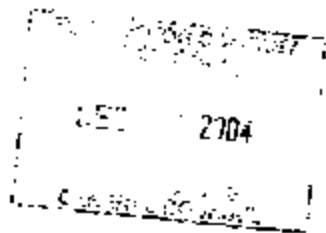
P.O. Box 33048 Lakeland, FL 33807-3048

NOV 20 2004



11/18/2004

Ford Motor Corporation  
Consumers Affairs DEpt  
P.O. Box 6248  
MD 3 NE B  
Dearborn, MI 48126



Re: Claim No: [REDACTED]  
Insured: [REDACTED]  
Vehicle: 2001 FORD EXPEDITION  
VIN: 1FMRU15W31 [REDACTED]

**To Whom it May Concern:**

Please be advised that our policyholder listed above has filed a claim for the listed vehicle due to a fire loss on this date. 9?

The vehicle appears to be a total loss due to this fire.

The vehicle has been removed from the loss location and is currently being preserved for 30 days to give an opportunity for your corporation to inspect and analyze the possible cause and origin of this fire loss.

The location of the vehicle is Sadisco, [REDACTED] Fort Laderdale, FL [REDACTED]. Their phone number is [REDACTED] and the stock number is [REDACTED].

Upon completion of the settlement of this claim, we will be forwarding the paperwork necessary for subrogation to you for the damages sustained in this loss.

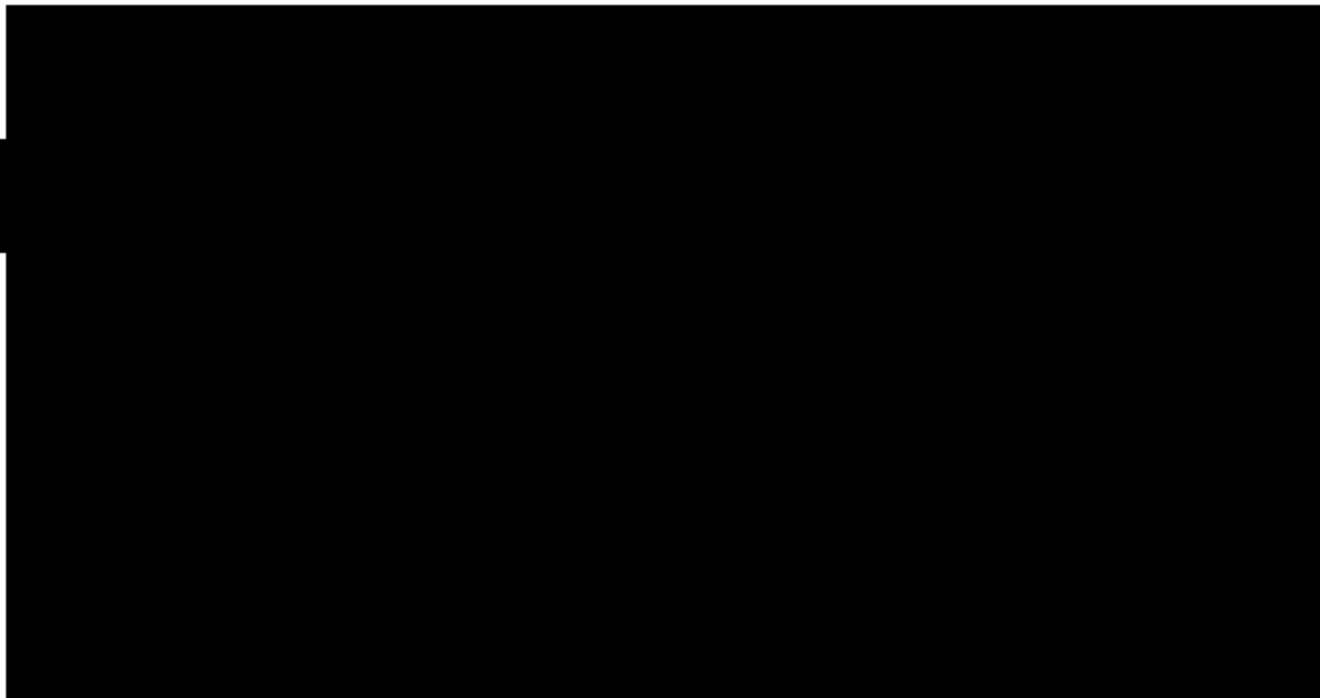
If you wish to discuss this claim with me, please call me at the number listed below.

Sincerely,

Randy Gillett - D013  
Claims Theft Examiner  
1-800-648-2493, ext. 4367

CC: JULIO MARTINEZ

- 2001 Exped  
- VIN  
- WSD 9/25/00  
- ESP-NO





State Farm Insurance Companies

Home Office: Bloomington, Illinois  
Oficinas Centrales: Bloomington, Illinois

FACSIMILE COVER SHEET  
CARÁTULA DE FACSIMIL

CONFIDENTIAL BUSINESS  
CONFIDENCIAL DE LA EMPRESA

Date: 7-15-04

TO: Shawn Norton  
A: \_\_\_\_\_

Office/Address: \_\_\_\_\_  
Oficina/Dirección: \_\_\_\_\_

Telephone Number: \_\_\_\_\_  
Número de teléfono: \_\_\_\_\_  
FAX Number: 313 845-4089  
Número de FAX: \_\_\_\_\_

Total Pages Transmitted (including cover sheet) 2  
Total de páginas enviadas (incluyendo la carátula): 2  
Insured: Jongeling  
Asegurado(a): \_\_\_\_\_

Claim Number: \_\_\_\_\_  
Número de reclamo: \_\_\_\_\_  
Policy Number: \_\_\_\_\_  
Número de Póliza: \_\_\_\_\_

NOTICE: CONFIDENTIAL BUSINESS

The information contained in this facsimile message contains confidential business material intended for the sole use of the individual(s) named above. If you are not an intended recipient listed above, you are hereby notified that any disclosure, duplication, or distribution of this information or the taking of any action in reliance on the contents of this transmission, without the express written consent of the State Farm Insurance Companies, is STRICTLY PROHIBITED. If you have received this transmission in error, please notify us immediately by telephone, so we can arrange for the return of this material at no cost to you.

AVISO: CONFIDENCIAL DE LA EMPRESA

La información que se encuentra en el mensaje de este facsimil contiene material confidencial de la empresa para uso exclusivo de la(s) persona(s) nombradas anteriormente. Si usted no es el destinatario mencionado anteriormente, por la presente se le notifica que cualquier divulgación, duplicación, o distribución de esta información o cualquier acción tomada en base al contenido de esta transmisión, sin el expreso consentimiento por escrito de State Farm Insurance Companies, está ESTRUCTIVAMENTE PROHIBIDA. Si usted recibió esta transmisión por equivocación, por favor notifíquenos inmediatamente por teléfono para que podamos hacer los arreglos necesarios para que nos devuelva este material sin costo alguno.

From: Jennifer Cain  
De: \_\_\_\_\_

Office/Address/Location: \_\_\_\_\_  
Oficina/Dirección/Lugar: \_\_\_\_\_

Telephone Number: 916 201-1010  
Número de teléfono: \_\_\_\_\_  
Fax Number: 916 250-3290  
Número de fax: \_\_\_\_\_

Message: \_\_\_\_\_  
Mensaje: \_\_\_\_\_

FD-36 (Rev. 11-29-90)

# State Farm Insurance Companies



8249 S. Memorial Dr.  
P.O. Box 22127  
Tulsa, OK 74121  
(918) 255-3332 (office)  
(888) 281-1010  
(918) 255-3290 (fax)

July 15, 2004

Ford Motor Co.  
Parklane Towers West  
Suite 400  
Dearborn, MI 48126-2568

Re: Our Claim Number: [REDACTED]  
Our Insured: [REDACTED]  
Date of Loss: 05/28/04  
Loss Location: [REDACTED] Oklahoma City, OK [REDACTED]  
Amount of Loss: Approximately \$9,000.00 (still pending)

Dear Sir or Madam:

Our insured experienced minor fire damage to their home located at [REDACTED] in Oklahoma City when their neighbor's home caught on fire. We believe the fire occurred from a 1999 Ford Expedition.

It is my understanding that you have already inspected this fire scene and are working with claims adjuster Faye Coss, file number B0131126. Please know that State Farm Fire & Casualty also has a subrogation interest in this file.

Please call me if you have any questions. Once our file is complete, I will forward a copy to you.

This letter is being sent by fax to the attention of Shawn Norton, and the original will follow by mail.

Sincerely,

Jennifer Cain  
Subrogation Specialist  
State Farm Fire & Casualty Company



cc. Faye Coss (file # B0131126)- your insured: Shropshire

*Handwritten note:*  
- \$9,000 - dwelling  
- Oklahoma City - OK

FEB-078 C 4120

# State Farm Insurance Companies



August 27, 2004

9233 G. Memorial Dr.  
P.O. Box 21880  
Tulsa, OK 74121

Ford Motor Company  
Attn: Shawn L. Norton  
Parklane Towers West, Suite 300  
Three Parklane Blvd.  
Dearborn, MI 48126-2568

(918) 280-3332 (office)  
(888) 281-1010 (toll free)  
(918) 257-3090 (fax)

RECEIVED AUG 31 2004



Re: Our Claim Number: [REDACTED]  
Our Insured: [REDACTED]  
Product: 1999 Ford Expedition  
Date of Loss: 5/28/04  
Amount of Loss: \$18,102.09

499567

Dear Shawn:

In response to your letter dated July 29, 2004, you have requested specific information that I cannot provide to you. As I stated in my initial letter to your company dated July 15, 2004, this fire occurred next door to our insured's. Therefore, I cannot provide you any detailed information regarding this vehicle.

In my initial letter, I provided you with the claims adjuster who is handling that file as well as her file number. I assume Ford is familiar with this claim for it is my understanding Ford has already inspected the car while at the scene location.

I am enclosing all of my file documentation for our insured who sustained damage as a result of this fire which occurred next door. If you want detailed information, I would suggest contacting the claims adjuster who is handling that claim.

Thank you for your prompt assistance.

Sincerely,

  
Jennifer Cain  
Subrogation Specialist  
State Farm Fire & Casualty Company

Enclosures

# State Farm Insurance Companies



July 15, 2004

9233 S. Memorial Dr.  
P.O. Box 32127  
Tulsa, OK 74121

(918) 255-3332 (office)  
(918) 261-1510  
(918) 230-3280 (fax)

Ford Motor Co.  
Parklane Towers West  
Suite 400  
Dearborn, MI 48126-2568

Re: Our Claim Number: [REDACTED]  
Our Insured: [REDACTED]  
Date of Loss: 05/28/04  
Loss Location: [REDACTED] Oklahoma City, OK [REDACTED]  
Amount of Loss: Approximately \$9,000.00 (still pending)

Dear Sir or Madam:

Our insured experienced minor fire damage to their home located at [REDACTED] St., in Oklahoma City when their neighbor's home caught on fire. We believe the fire occurred from a 1999 Ford Expedition.

It is my understanding that you have already inspected this fire scene and are working with claims adjuster Faye Coss, file number B0131126. Please know that State Farm Fire & Casualty also has a subrogation interest in this file.

Please call me if you have any questions. Once our file is complete, I will forward a copy to you.

This letter is being sent by fax to the attention of Shawn Norton, and the original will follow by mail.

Sincerely,

A handwritten signature in cursive script that reads "Jennifer Cain".

Jennifer Cain  
Subrogation Specialist  
State Farm Fire & Casualty Company

cc. Faye Coss (file # B0131126)- your insured: Shropshire

