

PE04-078

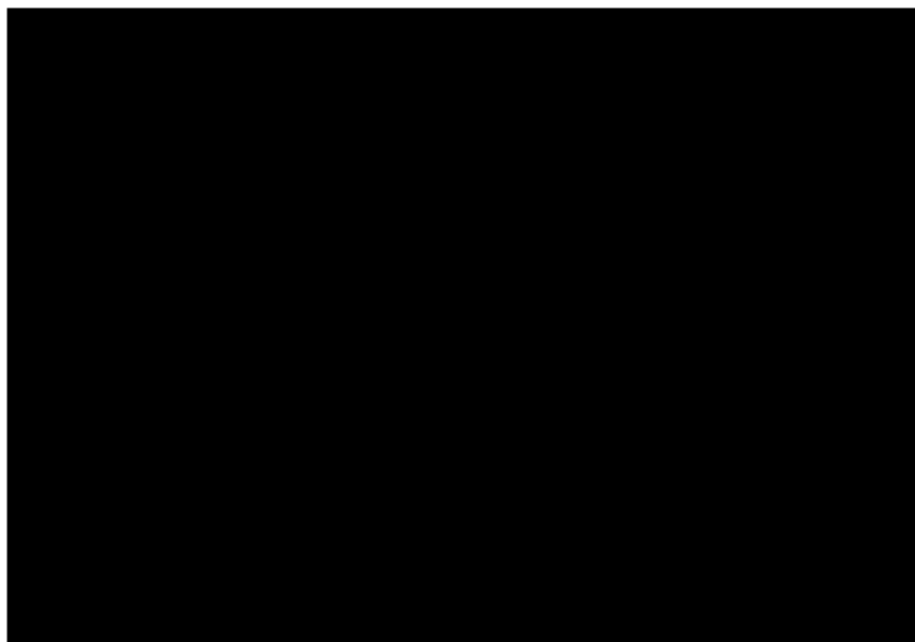
FORD

1/28/2005

ATTACHMENT F

BOOK 9 OF 12

PART 1 OF 6



State Farm Insurance Companies®



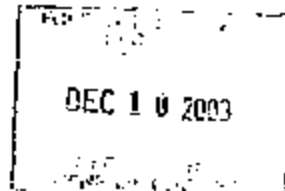
December 4, 2003

Panola Claim Office
5301 Snapfinger Park Drive
P. O. Box 370588
Decatur, GA 30037
(770) 593-8400

FORD MOTOR CO.
PARKLANE TOWERS WEST
SUITE 400
3 PARKLANE BLVD.
DEARBORN, MI 48128-2568

*CERTIFIED MAIL # 2002-3150000 2 7514 1164
RETURN RECEIPT REQUESTED*

RE: Our Insured: [REDACTED]
Claim Number: [REDACTED]
Date of Loss: November 16, 2003
Year, Make & Model: 2001 Ford F150
VIN: 1FTRF17W81M [REDACTED]



Dear Sir/Madam:

State Farm Mutual Automobile Insurance Co. insures the identified vehicle. This vehicle experienced an engine compartment fire while parked in our Insured's driveway. The vehicle has been deemed as a total loss.

State Farm would like to give you an opportunity to inspect the vehicle and give you advance notice of our potential subrogation claim. Please contact me at (770) 593-8622 to set up a time for your inspection.

Sincerely,

Lisa Alston
Claim Representative
State Farm Mutual Automobile Insurance Co.®
(770) 593-8622

*- F121
- 11/15/03
- '01 F-150
- VIN*

[REDACTED]
[REDACTED] Conyers, GA [REDACTED]
[REDACTED] Cell [REDACTED] Fax [REDACTED]
[REDACTED] Email: [REDACTED]

December 15, 2003

Ms. Lisa Alston
State Farm Insurance
PO Box 370568
Decatur, GA 30037

SUBJECT: My File 03,048
Ford F150 Fire Investigation
Forest Park, Georgia
Claim Number [REDACTED]

Dear Ms. Alston:

On December 8, 2003, I examined the remains of severely fire-damaged Ford F150 pickup truck, VIN 1FTRF17W81N [REDACTED], at Verastar, Forest Park, Georgia. The purpose of this examination was to determine the cause of the fire which reportedly occurred in the early morning hours of November 16, 2003, while this truck was parked at the residence of its owner, [REDACTED]. In accordance with our subsequent telephone conversation, this letter will serve as my brief report.

The attached photographs show typical and specific conditions as they appeared on December 8 at Verastar. A print of each photograph taken by me on that date is loosely enclosed with this letter. A compact disc with this report in digitized (Word 2002) format and other files pertaining to this investigation is enclosed in a sleeve attached inside the rear cover of this letter report.

According to [REDACTED] he had experienced no operational problems with this truck. His last service had been a routine oil and filter change, performed approximately one month before the fire. He stated that he had driven this truck the day before the fire and did not notice anything unusual. He parked the truck at this residence; fire was reportedly discovered at approximately 3:00 a.m. on the morning of the fire.

Based on some recall information, Ford Motor Company had issued a recall concerning potential fire hazards related to overheating of a component of the cruise-control system of some similar motor vehicles. There was also a recall involving a switch in the plastic cover of the wiper motor gear case which could potentially malfunction and ignite the case on some similar motor vehicles. Review of information available at the National Highway Traffic Safety

ACTAR Accredited Accident Reconstructionist

American Boat & Yacht Council
American Society of Mechanical Engineers
ASTM International

Society of Accident Reconstructionists
Society of Automotive Engineers
Southeast Accident Reconstruction Society

Illuminating Engineering Society of North America

PEBA-878 C 2879



A: Rear and right side of Ford F150

RECEIVED
PANOLA

DEC 16 2003

PULL FILE
INT. DATE



B: Right side and front



IN THE COURT OF COMMON PLEAS
MUSKINGUM COUNTY, OHIO

[REDACTED]
Zanesville, Ohio [REDACTED]

and

[REDACTED]

Plaintiffs

v.

Ford Motor Company
Parkland Towers West
Suite 300
Three Parkland Blvd.
Dearborn, MI 48126-2568

and

John Does (1-5)
Names and addresses unknown

Defendants

) Case No.

) CHAOT 0668

) Judge

) JUDGE ZWILLING

) COMPLAINT FOR MONEY
) DAMAGES
) (DISCOVERY ATTACHED)

1. Plaintiff [REDACTED] insured Plaintiff [REDACTED] by means of an automobile insurance policy that provided coverage for damage to a 2002 Ford F-150, VIN FTRX18W7Y [REDACTED] and a policy of homeowners insurance providing coverage for certain real and personal property damage to his [REDACTED] Zanesville, Ohio, home. These policies contained deductible features of \$100.00 and \$250.00, respectively

2. The 2002 Ford F-150 was a new vehicle when plaintiff [REDACTED] began leasing it from Dutry Ford Lincoln Mercury through Van Wye Leasing Company. At all times, plaintiff [REDACTED] used the vehicle in its ordinary and/or intended manner.

3. On October 12, 2003, Plaintiff [REDACTED] Ford F-150 caught fire at or around the left portion of the engine compartment of the vehicle. The vehicle had been parked for twelve hours prior to the fire in the driveway of his home located at [REDACTED] Zanesville, Ohio. [REDACTED] The fire also damaged the garage of the [REDACTED]

4. The fire caused property damage to the vehicle, which was reasonably valued at \$19,887.50, and property damage to the garage, which was reasonably valued at \$6,102.20

5. Pursuant to the policy of insurance, plaintiff [REDACTED] paid the sum of \$25,639.70 to or on behalf of its insured and thereby became subrogated in that amount. Plaintiff [REDACTED] [REDACTED] paid \$350, pursuant to the deductibles under his insurance policies

COUNT ONE

6. The allegations contained in the preceding paragraphs are hereby restated.

7. The left engine compartment is a product within the meaning of Ohio's Product Liability Act

8. The malfunction in the left engine compartment constitutes a manufacturing and/or design and/or failure to warn product defect as those terms are used in Ohio's Product Liability Act

9. Defendant Ford Motor Company is a manufacturer of the left engine compartment within the meaning of Ohio's Product Liability Act.

10. The product defect proximately caused plaintiffs' damages.

COUNT TWO

11. The allegations contained in the preceding paragraphs are hereby restated.

12. Defendant Ford Motor Company was negligent in designing, manufacturing, inspecting, testing, and/or providing sufficient consumer instructions and warnings as to the Ford F-150's left engine compartment.

13. As a direct and proximate result of defendant Ford Motor Company's negligence, plaintiffs sustained the aforementioned damages.

COUNT THREE

14. The allegations contained in the preceding paragraphs are hereby restated

15. The Ford Motor Company automobile was subject to implied warranties of merchantability and fitness for a particular purpose.

16. Additionally, the Ford Motor Company automobile was subject to the specific warranties set forth in the federal Magnuson-Moss Warranty Act, as Ford Motor Company is a supplier of consumer goods and engaged in making a consumer product directly available to plaintiff

18. Defendant Ford Motor Company breached the aforementioned warranties in that the Ford F-150 was not free from defects, rendering the automobile unmerchantable, unreliable and/or unsafe and not suitable for the uses for which the product was intended.

COUNT FOUR

19. The allegations contained in the preceding paragraphs are hereby restated.

20. Defendants John Does (1-5), whose true names and addresses are presently unknown despite reasonable attempts to ascertain same, are manufacturers and/or suppliers of the Ford F-150

and/or its component parts, and/or are persons otherwise liable by reason of negligence, vicarious liability, indemnification, contractual obligation, operation of law, or other theories of liability.

21. As a direct and proximate result of the defendants John Does' product defect, negligence, or other basis of liability, plaintiffs sustained the aforementioned damages.

WHEREFORE, Plaintiffs pray for compensatory damages against all defendants, jointly and severally, in the minimum amount of \$25,989.70 plus interest, costs, and attorney fees.

Respectfully submitted,

Thomas J. Vozar (#37417)
VOZAR, ROBERTS & MATEJCZYK
3505 East Royalton Road, Suite 100
Cleveland, Ohio 44147
440-746-0911 440-746-0922 (fax)
Attorney for Plaintiffs



State Farm Insurance Companies®



October 27, 2004

RECEIVED OCT 28 2004 - SM

Sugar Creek Claim Office
Suite 300
77 Sugar Creek Center Blvd.
Sugar Land, Texas 77478

FORD MOTOR COMPANY
ATTENTION: HOWARD KEYES, MGR CLAIM DEPT
3 PARKLANE BLVD. SUITE 400
DEARBORN, MI 48128-2588

New
(For Showroom)

Re: Our Claim Number: [REDACTED]
Our Insured: [REDACTED]
Date of Loss: October 25, 2004

IFTRW 07LX 1 [REDACTED]

Dear Mr. Keyes,

This letter will serve as State Farm's notice that we are pursuing a subrogation claim against Ford Motor Company.

Our insured's residence located at 1622 Cleveland Drive in Deer Park, Texas sustained fire, smoke and water damage as a direct result of fire originating from his 2001 Ford F150 pick up. The pick up was maintained regularly and had no prior problems. Our insured did not notice any strange sounds or smells prior to the loss.

Our insured used his truck to go fishing and returned to his residence about 5 pm on the date of loss. He parked the vehicle into the detached garage and showered and began to fix and eat dinner. A neighbor came and banged on our insured's door and advised him his truck was on fire. Our insured went out and noticed fire in the engine compartment. He tried to put out the fire with his garden hose but was not successful. The fire department was called and extinguished the flames.

The vehicle has not been moved. Our insured advised he wants it removed by next Friday, November 5, 2004. We are giving you an opportunity to inspect the vehicle prior to it being moved. I understand Larry Helton, a Ford engineer will be in town next Tuesday the 2, to examine two other losses involving a Ford product. This may be a good opportunity to have your representative examine the vehicle before it is moved.

Please contact me as soon as possible and let me know whether you wish to examine the vehicle or not. I look forward to hearing from you soon.

Call me should there be any questions.

PE04-078 C 3488

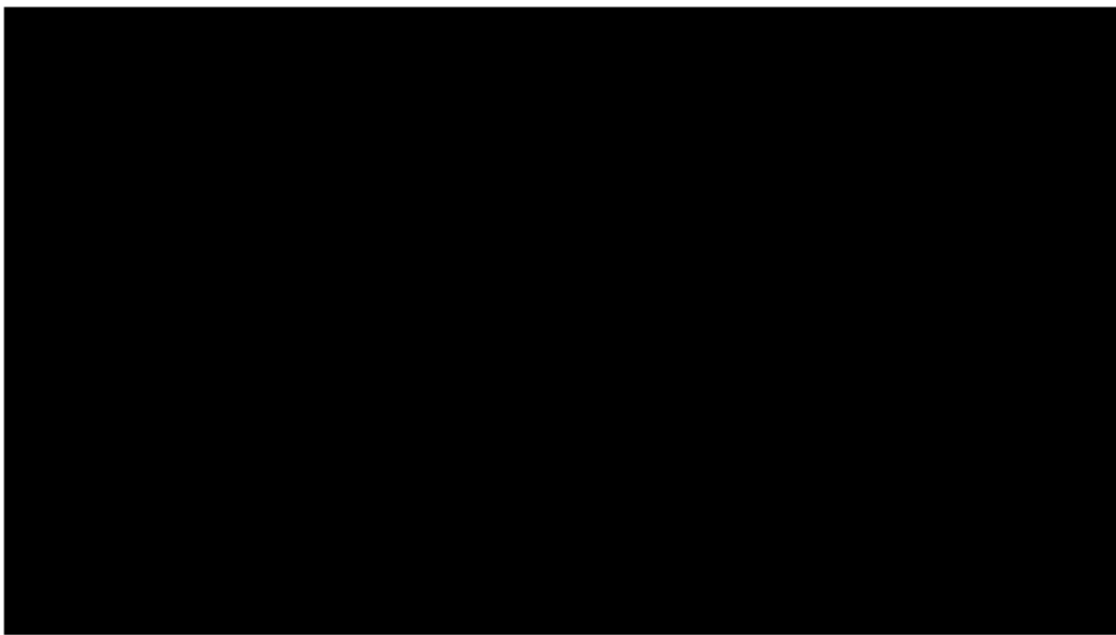
Sincerely,

Tom Chen

Tom Chen, CPCU
Fire Product Investigator
(261) 276-3329
State Farm Lloyds

REC-070 C 348B

SENT





FARMERS

National Document Center
P.O. Box 208992
Oklahoma City, OK 73126 8992
claimsdocument@farmersinsurance.com
Fax : 877 217 1189

01/07/2004
Ford Motors Co.
P.O. 6248/Md-3nc-B
Dearborn, MI 48216

Re: Our Insured: [REDACTED]
Loss Date: 11/21/2003
Claim Number: [REDACTED]
Total Amount Owed: \$11,347.56

4
JAN 15
CONSUMER AFFAIRS
SECTION

Dear Ford Motors Co.:

A review of the facts of the loss indicated that our insured is entitled to recover damages from you. Therefore, we have the right to make claim for these damages on our insured's behalf. At this point, vehicle is at insured's driveway intact, protected and ready for inspection.

This letter is to notify you of our subrogation rights and to advise you that no one has the authority to give you a release for our interest except a representative of this company. If you carried liability insurance to protect you for such losses, we shall present our claim to your company. Please complete the following information and return to us:

Insurance Carrier: _____
Street Address: _____
City: _____ State: _____ Zip: _____
Policy Number: _____ Claim Number: _____
Contact Name: _____ Phone: (____) _____

If you did not carry insurance, we will look to you for payment of our claim. Please be aware that no partial payment that is less than the full amount claimed herein will be considered in any way an acceptance of benefits, a notation or accord and satisfaction of this claim without an express written release of our claim executed by an individual who is a member of our subrogation department. Therefore, our legal rights to enforce collection on the remaining amount of claim shall not be waived or estopped due to a partial payment by you or someone acting on your behalf.

Sincerely,
Farmers Texas County Mutual Insurance Company

Carmen Diaz

Carmen Diaz

- F100
- 1/21/03
- \$11,347.56
- 199 F-150
- VIN
- 88037(N)



FT END FIRE DAMAGE



FT END FIRE DAMAGE



ENGINE FIRE



ENGINE FIRE



REAR END NO DAMAGE



REAR END NO DAMAGE



State Farm Insurance Companies



P.O. Box 9813
Winter Haven, FL 32883-2813
(800) 301-7350

May 20, 2004

RECEIVED
MAY 21 2004

Attn: Shawn Norton
Ford Motor Company
Parklane Towers West, Ste 300 Three Parklane Blvd
Dearborn, MI 48126-2568

RE: Claim Number : [REDACTED]
Date of Loss : January 11, 2004
Our Insured : [REDACTED]
Your Reference: [REDACTED]-vehicle fire

Dear Ms. Norton:

Please find enclosed a copy of the report from Wark & Associates.

Our subrogation department will be following up with you regarding our claims for recovery of damages to our policyholder's home and vehicle.

Sincerely,

A handwritten signature in cursive script that reads "Jan Allen".

Jan Allen
Claim Representative
(800) 301-7350 ext 8693

State Farm Fire and Casualty Company

Wark & Associates, Inc.

Fire & Loss Consultants

Florida License Number A-92-00221



8408 Land O' Lakes Blvd. ♦ Land O' Lakes, FL 34639
Phone (813)965-2003 ♦ Fax (813)965-2109

February 9, 2004

Joe Malinda
Claims Representative
State Farm Insurance Company
8541 US Highway 441
Leesburg, FL 34758

RE: Preliminary Findings
Michael & Sonya Caldwell Residence
1715 Crowded Avenue, Groveland, FL
D/L: January 11, 2004
State Farm Claim No. [REDACTED]
Our Contract No. 01043617

Dear Mr. Malinda:

In response to your January 12, 2004 request, Wark & Associates, Inc. has conducted an investigation of the January 11, 2004 fire, which occurred at [REDACTED] Groveland, Florida, a single-family residence reportedly owned by your insureds, [REDACTED]

CONFIDENTIAL, PRIVILEGED AND NON-PREJUDICIAL

THIS IS A CONFIDENTIAL AND PRIVILEGED REPORT CONTAINING INVESTIGATIVE RESULTS AND OPINIONS INTENDED FOR THE USE OF THE CLIENT. RELEASE OF THIS REPORT TO ANY AGENCY, OTHER THAN THE CLIENT OR ITS REPRESENTATIVES, SHOULD BE ACCOMPLISHED ONLY AFTER AUTHORIZATION HAS BEEN OBTAINED FROM STATE FARM INSURANCE COMPANY AND WARK & ASSOCIATES, INC.

PART 1 OF 1

PE04-078 C 3495

On January 13, 2004, Mr. Zierden conducted a fire investigation at the [REDACTED] residence. The purpose for this investigation was to determine the origin and cause of a fire which occurred on January 11, 2004. Mr. Zierden briefly interviewed your insureds/occupants [REDACTED] at the scene. [REDACTED] was home at the time of the fire. She first discovered the fire in the garage. The garage contained a 2001 Ford Expedition and various other items. [REDACTED] stated they have experienced electrical problems in the recent past with the vehicle. [REDACTED] gave written permission to investigate the fire and to remove anything it was felt to have caused or contributed to the fire.

Mr. Zierden's examination of the exterior of the residence indicated the majority of fire damage was located within the two car garage. Mr. Zierden entered the residence through the front entrance and documented the interior with photographs. The interior of the residence sustained minor smoke and heat damage with the exception of the garage area, which sustained heavy smoke and fire damage. The contents in the living area as well as the garage appeared to be within normal limits.

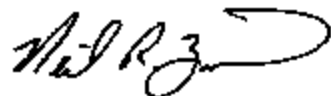
Mr. Zierden examined the two car garage and documented it with photographs. The garage contained a freezer, an electric water heater, and the electrical sub panel. Mr. Zierden examined these items and was able to eliminate them as possible sources of ignition.

Based on the burn patterns to the 2x4 rafters, walls, and other combustibles within the garage, Mr. Zierden determined that the fire originated from the vehicle. Closer examination of the vehicle revealed that the area of origin was located in the engine compartment on the driver's side. Further examination of the engine compartment and its components will be required to conclusively determine the exact point of origin and cause. Based on the totality of the burn patterns, evidence, statements obtained, interviews of the insureds, and the fact that no suspicious circumstances were found, this fire is determined to be accidental.

As always, we appreciate the opportunity to be assistance to you and State Farm Insurance Company. If we can be of further assistance in this or other matters, please feel free to contact us.

Sincerely,

WARK & ASSOCIATES, INC.



Neil R. Zierden
Fire Specialist

2

sf 154870

ADULT
JUVENILE

GROVELAND POLICE DEPARTMENT
OFFENSE INCIDENT REPORT

PAGE 1 OF 2

CASE NUMBER 004-01-138 CLASSIFICATION 3-25 CASE NUMBER 004-01-138

DATE OF REPORT 01-11-04

OFFENSE INCIDENT OR OTHER TYPE OF CASE

OFFENSE CHARGE

OFFENSE CHARGE

COMPONENT'S HOUSE OR SCHOOL ADDRESS JOB TITLE WILL COOPERANT PROSECUTE

PHYSICIAN'S ASSOC ORLANDO FL TYPE PRESEER

OFFENSE INCIDENT OR REPORTED LOCATION ADDRESS TYPE PRESEER

TIME RESIDENCE GROVELAND FL RESIDENCE

DAY DATE & TIME OF OFFENSE REPORTED BY REPORTED TO HOW REPORTED

SUN 01-01-04 1910 HRS COMPLAINANT CO WILLIAMS PHONE

SOCIALLY INJURED VICTIM TAKEN TO TRANSPORTED BY DESCRIPTION INJURED COMPTON

YES NO

AND HOW DONE FORCED USED WITH WHAT TOOL OR WEAPON OTHER AGTS OR TRADEMARK

VEHICLE MAKE/TYPE/DESCRIPTION VIN YR MAKE/MODEL VIN COLOR TAG/STATE

YES NO 2001 FORD UNK WHITE UNK

TYPE B- BROWN A- BROWN C- LIGHT PROPERTY D- EQUIPPED PROPERTY E- FOLDS PROPERTY F- DAMAGED PROPERTY

DESCRIPTION CITY DESCRIPTION SERIAL NUMBER MAKE/MAKE/TYPE PRICE

D 1 FORD EXPLORER TRUCK UNK UNK UNKNOWN

D 1 NONE UNK UNKNOWN

DISPOSITION OF PROPERTY TOTAL VALUE

WITNESS NAME DOB W FACE F ADDRESS GROVELAND FL CITY STATE ZIP PHONE

WITNESS NAME DOB W FACE F ADDRESS GROVELAND FL CITY STATE ZIP PHONE

WITNESS NAME DOB W FACE F ADDRESS GROVELAND FL CITY STATE ZIP PHONE

NAME AND ADDRESS OF SUSPECT DOB W FACE F DESCRIPTION

NONE

DETAILS OF EVENTS

ON SUNDAY 01-11-04 AT 1910 HRS I RESPONDED TO [REDACTED] IN GROVELAND FL IN REFERENCE TO A FIRE COMPLAINT. UPON ARRIVAL

MYSELF AND SGT J BAKER SAW THE RESIDENCE FULLY ENVELOPED IN FLAMES.

SGT BAKER ENTERED THE RESIDENCE TO SEARCH FOR ANY RESIDENTS STILL INSIDE. I MADE CONTACT WITH BY STANDERS AND ASCERTAINED

THAT THE RESIDENTS WERE NO LONGER INSIDE THE RESIDENCE. I THEN ADVISED SGT BAKER THAT ALL RESIDENTS WERE REMOVED.

GROVELAND AND MASCOFFS FIRE DEPARTMENTS RESPONDED AND EXTINGUISHED THE FIRE WITHOUT INCIDENT.

I MADE CONTACT WITH MS CALDWELL WHO SAID SHE WAS AT HER RESIDENCE APPROX 1915 HRS AND HER DAUGHTER [REDACTED] DATE OF

BIRTH OF [REDACTED] ANSWERED THE DOOR AND AN UNKNOWN MALE WAS AT HER DOOR AND URGED TO SCREAM FOR THEM TO GET OUT OF THE

HOUSE BECAUSE HER GARAGE WAS ON FIRE.

[REDACTED] STATED SHE THEN GRABBED HER CHILDREN [REDACTED] DATE OF BIRTH OF [REDACTED] AND [REDACTED] DATE OF BIRTH OF

[REDACTED] AND RAN OUT OF THE HOUSE. MS CALDWELL SAID SHE CONTACTED 911 ON MS ORSON'S CELL PHONE. MR CALDWELL COMPLETED A

WRITTEN STATEMENT.

[REDACTED] RESPONDED TO THE SCENE AND SAID HE WAS CONTACTED BY HIS WIFE [REDACTED] AND ADVISED OF THE INCIDENT.

[REDACTED] WAS ADVISED TO CONTACT HIS INSURANCE COMPANY. [REDACTED] STATED HIS INSURANCE COMPANY IS STATE FARM.

[REDACTED] SAID HIS WIFE'S FORD TRUCK WAS INSIDE THE GARAGE.

I MADE CONTACT WITH MR LEAVE WHO STATED THAT MR. REICHERT AND HIS WIFE MS REICHERT WAS KNOCKING ON BEL DOOR AND TOLD HER

TO CALL 911 BECAUSE [REDACTED] PHONE WAS ON FIRE.

INVESTIGATING OFFICER (S) OPC L MOWERY

REPORT MADE BY

DATE 01-11-04

CASE FILED: YES NO | CLEARED BY ARREST UNFOUNDED INACTIVE OTHER

OFFENSE CONTINUATION SUPPLEMENT REPORT

CASE NUMBER 004-01-158 PAGE NO. 2 OF 2
 DATE OF ORIGINAL REPORT 01-11-04 DATE OF SUPPLEMENTAL REPORT _____ TIME RECEIVED _____
 ORIGINAL REPORT RECEIVED BY WILLIAMS OFFICER ASSIGNED MOWERY OFFICER MAKING SUPPLEMENT NONE
 COMPLAINANT _____ ADDRESS _____ PHONE _____
 LOCATION OF OFFENSE GREYLAND TYPE OF OFFENSE FIRE DATE OF OFFENSE 01-11-04
 TIME OF INVESTIGATION 1910 HRS DATE OF INVESTIGATION 01-11-04
 SUSPECT (S) NAME(S) NONE

DETAILS OF INCIDENT (State fully all other circumstances of this offense and its investigation)

_____ STATED WHEN SHE WENT OUT SIDE TO LOOK SHE SAW THAT THE GARAGE DOOR WAS OPEN SLIGHTLY AND SHE SAW A SMALL FIRE UNDER THE VEHICLE PARKED IN THE GARAGE. MS TRAVIS COMPLETED A WRITTEN STATEMENT ON THE INCIDENT. I THEN CONTACTED _____ WHO STATED THAT THE VEHICLE WAS JUST IN THE SHOP FOR ELECTRICAL PROBLEMS. I THEN ADVISED THE GREYLAND FIRE CHIEF MR. MORGAN OF THE ACCOUNTS.

LT. R BARR RESPONDED TO THE SCENE. LT BARR ISSUED A CASE NUMBER CARD TO _____. I MET WITH MR. REICHERT AND MS REICHERT WHO STATED THEY WERE DRIVING INTO THE SUBDIVISION AND NOTICED THE SMOKE COMING FROM THE GARAGE AND SAW FLAMES UNDER THE VEHICLE. _____ WENT TO THE DOOR AND ADVISED THE RESIDENT _____. _____ ADVISED MS TRAVIS AND TOLD HER TO CALL 911 ABOUT THE INCIDENT. _____ COMPLETED WRITTEN STATEMENTS.

CHIEF MORGAN CONTACTED FIRE MARSHAL THOMPSON AND BRIEFED HIM ON THE INCIDENT. CHIEF MORGAN ADVISED THAT THE FIRE MARSHAL WOULD NOT BE RESPONDING AT THIS TIME. NO FURTHER ACTION TAKEN.

REPORT MADE BY MOWERYDATE 01-11-04

State Farm Insurance Companies



November 1, 2004

P.O. Box 9613
Winter Haven, FL 33881-9613
(800) 301-7350

Attn: Shawn Norton
Ford Motor Co
3 Parklane Blvd, Ste 300
Dearborn, MI 48126-2568

0
492 340
Michael Caldwell

RE: Claim Number : 59-Y628-192
Date of Loss : January 11, 2004
Our Insured : [REDACTED]
Your Reference: [REDACTED]

Dear Ms. Norton:

Please find enclosed photographs of the fire scene as requested.

Please call me once you've had a chance to review these and advise if you would like to have a representative present while destructive testing is conducted on the vehicle involved.

Sincerely,

Jan Allen
Jan Allen
Claim Representative
(800) 301-7350 X8693

State Farm Fire and Casualty Company

*Called
12/3/04
Status*

State Farm Insurance Companies



P.O. Box 9613
Winter Haven, FL 33883-9613
(800) 301-7350

February 25, 2004

Ford Motor Company Attn: Shawn Norton
Parklane Towers West, Three Parklane Blvd
Ste 300
Dearborn, MI 48126-2568

RECORDED
FEB 25 2004

RE: Claim Number : [REDACTED]
Date of Loss : January 11, 2004
Our Insured : [REDACTED]
Your Reference: [REDACTED]

Dear Ms. Norton:

Please find enclosed a copy of [REDACTED] recorded
interview regarding this matter.

Sincerely,

A handwritten signature in cursive script that reads "Jan Allen".

Jan Allen X8693
Claim Representative
(800) 301-7350 ext 8693

State Farm Fire and Casualty Company

PLEASE FORWARD THIS STATEMENT TO: JAN ALLEN

CSO/DEPT/PRINTER #: HIDDEN RIVER/122

STATEMENT OF: [REDACTED]

CLAIM NUMBER: [REDACTED]

OPER/DOCUMENT NFD: 048/0218099.122

INTRODUCTION: (Inaudible-E - tape static) concerning an automobile fire which occurred on January 11, 2004. Today's date is January 12, 2004. It's approximately 3:40 p.m.

Q. Can you please (Inaudible-E - tape static) and spell you last name?

A. [REDACTED] (Inaudible-E - tape static).

Q. (Inaudible-E - tape static) conversation?

A. (Inaudible-E - tape static).

Q. (Inaudible-E - tape static).

A. No ma'am.

Q. (Inaudible-E - tape static) What is your home address?

A. [REDACTED] (Inaudible-E - tape static) [REDACTED] That's in (Inaudible-E - tape static) Florida [REDACTED]

Q. Okay. How long have lived there (Inaudible-E - tape static)?

A. (Inaudible-E - tape static).

Q. What was (Inaudible)?

A. (Inaudible-E - tape static).

Q. (Inaudible-E - tape static).

A. (Inaudible-E - tape static).

Q. And your occupation?

A. (Inaudible-E - tape static).

Q. (Inaudible-E - tape static) is a 2001 (Inaudible-E - tape static) Expedition, is that correct?

A. That's correct.

Q. And who is the owner?

A. (Inaudible-E - tape static).

- Q. Are you making any payments (Inaudible-E - tape static)?
A. (Inaudible-E - tape static).
- Q. Okay. Who are you (Inaudible)?
A. (Inaudible-E - tape static).
- Q. Have you ever been behind or late on your payments?
A. (Inaudible-E - tape static).
- Q. Are you up-to-date on your payments now (Inaudible)?
A. Uh, I uh (Inaudible-E - tape static), and so yes, (Inaudible-E - tape static).
- Q. I'm showing a (Inaudible-E - tape static) later one (Inaudible-E - tape static) making payments (Inaudible-E - tape static)?
A. Yes.
- Q. Okay. Have you missed any of those payments?
A. Uh, no, I (Inaudible-E - tape static).
- Q. (Inaudible-E - tape static) the financial troubles (Inaudible)?
A. (Inaudible).
- Q. Is your husband (Inaudible)?
A. Yes.
- Q. The uh vehicle involved, did you have any kind of (Inaudible) problems with (Inaudible)?
A. (Inaudible).
- Q. Okay. When did all this (Inaudible)?
A. (Inaudible-E - tape static).
- Q. And, I'm sorry?
A. (Inaudible-E - tape static).
- Q. (Inaudible-E - tape static).
A. (Inaudible-E - tape static).
- Q. What dealership?
A. (Inaudible).
- Q. How many times (Inaudible-E - tape static)?
A. (Inaudible-E - tape static).

Statement of
Claim Number

February 18, 2004

Page 2

Q. What (Inaudible-E - tape static)?

A. Well, (Inaudible).

Q. When was (Inaudible)?

A. I would say (Inaudible-E - tape static).

Q. (Inaudible-E - tape static).

A. (Inaudible).

Q. What did John Reese do to it when you took it back?

A. I can't even remember the part that (Inaudible) but it was something that was covered by the warranty. The only thing that I was out of was the diagnostic to put it on the machine, but it was something, whatever it was (Inaudible-E - tape static).

Q. There wasn't a problem with the insurance?

A. No (Inaudible).

Q. Okay.

A. So now, which made me even madder was (Inaudible) because I'm like why are you telling me, you knew all this conflicting information. But then he decided that he would (Inaudible).

Q. Um-hum.

A. Uh, and uh, you know, a couple of times after that, he also had given my husband uh a couple of spare (Inaudible) to use in case it happened again or whatever (Inaudible). So uh, my husband had uh, was driving it one day and I think he had gone to the store (Inaudible), he came back and said that (Inaudible-E - tape static).

Q. What kind of time elapsed between when you had it in at uh (Inaudible) and when this happened?

A. Uh, (Inaudible) I don't remember. I know we had it repaired (Inaudible) some time in October.

Q. Okay. So, was it within a few days of getting it out of John Reese's...

A. No.

Q. ...or it was long (Inaudible)?

A. (Inaudible).

Q. Okay. So he drove the vehicle home from the store and he said he heard a sizzling sound?

A. Yes. He said everything was working fine, you know, when I got back in it, you know, to drive it, so I (Inaudible).

Claim Number [REDACTED]

February 18, 2004

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- Q. Did you have, did you take it back to the shop to have it looked at again?
A. No, because at that point, it started working again. I'm not even (Inaudible-E - tape static).
- Q. Um-hum.
A. (Inaudible) unless I really have to.
- Q. Okay. Uh, so after it was, John Reese did the work on it, other than the one incident with your husband driving it, you never had any additional problems with it?
A. No.
- Q. Okay. Uh, what time of day was it when the vehicle caught on fire? Do you know?
A. It was uh maybe about between 7:15 and 7:30 p.m.
- Q. Okay. Who was the last person to drive the vehicle?
A. I was.
- Q. And when, you parked it in your garage?
A. Yes.
- Q. And what time was that?
A. About 2 p.m.
- Q. Okay. Do you have any idea how far you had driven it on that last trip?
A. Uh, about maybe anywhere from 50 to 60 miles.
- Q. Okay. And you parked in the garage. Did you have any kind of problems at that point?
A. (Inaudible-E - tape static).
- Q. And tell me what happened.
A. Uh, about 7 p.m. (Inaudible-E - tape static) I got into bed. I wanted to make sure that the house was locked before I did so, so I (Inaudible) checked all the doors, opened the garage door leading into the house to make sure that the garage was down and it wasn't, it was up. So I let the garage down and I (Inaudible-E - tape static) pulled up far enough that it (Inaudible) the bumper...
- Q. Um-hum.
A. ...it would go back up, so I watched it go all the way down, turned the light off, locked the door, peeped in at the kids and went and got in bed.
- Q. (Inaudible-E - tape static).
A. (Inaudible-E - tape static) started beating on the door (Inaudible) the neighbors door, beating (Inaudible) Uh, by that time, the neighbors beating on our door (Inaudible) she opened the door (Inaudible) and she returned to me and started kind of (Inaudible) get

Claim Number [REDACTED]

February 18, 2004

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out of here, the house is on fire (inaudible) get out of here, the house is on fire (inaudible) and at that time, he (inaudible) across the street was (inaudible) flames coming from (inaudible) truck (inaudible).

Q. Sure, I'm sure there was a lot going on. You told me that you had about 60,000 miles...

A. Yes.

Q. ...on the vehicle?

A. (inaudible).

Q. Okay. Uh, (Inaudible-E - tape static)?

A. (Inaudible-E - tape static).

Q. (Inaudible-E - tape static)?

A. (Inaudible-E - tape static).

Q. Okay. Is there gas, do you keep a gas can in the garage for the lawnmower?

A. Yes. But, like I say, if there was gas in it, it (inaudible) two gallons (inaudible).

Q. Okay.

A. (Inaudible).

Q. Did the Fire Department come out?

A. (Inaudible).

Q. Did they indicate what they thought started the fire?

A. Well, he asked uh what all we had in the garage and we told him that (inaudible). (Inaudible-E - tape static) was not charged (inaudible) back maybe (Inaudible-E - tape static) take you to the parade, you can go outside and play in the garage (inaudible) he never had time to even (inaudible) so I'm like I know it was not that, to mention that he came out of the house (inaudible) that wall there, nothing was there but smoke, you know, 'cause he had closed (Inaudible-E - tape static).

Q. Okay. So he uh, and when we talked before, you said no one was actually (Inaudible)?

A. (Inaudible).

Q. Uh, (Inaudible-E - tape static) were the keys left in it at that time?

A. No.

Q. Okay. Is there anyone, is there any reason you have to think one might have come in and (inaudible) started it?

A. No...

Statement of
Claim Number

February 18, 2004

Page 5

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Q. Okay. Uh, and do you own this home?

A. (Inaudible).

Q. Alright, uh, is there anything that you would like to add that we have not discussed?

A. Not that I can think of right now.

Q. Okay. If you'll hold the line (Inaudible-E - tape static). (TAPE STOPS)

046/0218099.122

Statement of [REDACTED]

Claim Number: [REDACTED]

February 18, 2004

Page 8

State Farm Insurance Companies



P.O. Box 9613
Winter Haven, FL 33883 9613
(800) 301-7350

February 18, 2004

Attn: Shawn Norton
Ford Motor Company
Parklane Towers West, Ste 300, Three Parklane Blvd
Dearborn, MI 48126-2568

RE: Claim Number : 59-Y628-192
Date of Loss : January 11, 2004
Our Insured :

Your Reference: [REDACTED] RECEIVED FEB 25 2004

Dear Ms. Norton:

I have enclosed a copy of your February 5th letter along with the information that I have available at this time. We will forward the other information requested once it is available.

If you need further information regarding the [REDACTED] claim under their home insurance, please contact claim representative Joe Malinda (352) 326-3309, claim number [REDACTED]

Sincerely,

Jan Allen

Jan Allen
Claim Representative
(800) 301-7350 ext 8693

State Farm Fire and Casualty Company

*Hold
Till driver is submitted*

*Grove Land, FL
VIN
60,000,000*



09-1688-192 EC

PRIVILEGED & CONFIDENTIAL

Ford Motor Company
Parklane Towers West
Suite 390
Three Parklane Boulevard
Dearborn, Michigan 48126-3668

February 5, 2004

Office of the General Counsel

State Farm Insurance
PO BOX 9813
Winter Haven, FL 33883-9613
ATTENTION: JAN ALLEN

RE: Claimant: [REDACTED]
Your Claim #: [REDACTED]
DOL: 01-11-2004

Dear Ms. Allen:

We acknowledge your recently submitted subrogation claim. In order to assist us in evaluating your claim, we request that you provide us with the following information: (Please note that the information requested is in regard to the Ford manufactured vehicle.)

- 1. Attach your insured's statement with a complete description of the incident, including events that occurred prior to and subsequent to the loss.
- 2. A copy of the police and/or fire report.
- 3. Original color photographs of the vehicle's collision/fire damage & the alleged defective parts, from several different angles.
- 4. Original color photographs of the inside of the vehicle showing the steering wheel, dash and roof areas.
- 5. Original color photographs of the accident / fire scene from several different angles.
- 6. Attach a copy of your expert's report and the expert's original photographs.
- 7. Attach the repair estimate, repair order, or your total loss worksheet for the vehicle's damage and any losses associated with this incident, and copies of draft payments.
- 8. Attach the complete service history for the subject vehicle, including any tune-ups or oil changes.

Please answer the following in the space provided. If you need additional space, please use the back of the form:

- 9. What was the city and state of occurrence: Groveland, FL
- 10. The 17 digit vehicle identification number: 1FMRU15W1U [REDACTED]
- 11. What was the mileage at time of occurrence: 50,000
- 12. What is the alleged defect: _____
- 13. Has the alleged defective part been repaired or replaced? (circle one) Yes or No

Stock No 471414

14. What is the current location of the vehicle? Copart 407 888 - 2424
15. List all after market additions or modifications that were made to the vehicle:
None
16. Was the engine running? (circle one) Yes or No
17. Were the keys in the ignition? (circle one) Yes or No
18. Was this vehicle purchased new or used? New - Don Reed Ford
If purchased used, provide the date of purchase, mileage at the time of purchase, and from whom the vehicle was purchased:

Once we are in receipt of the requested information, it will be reviewed and you will be notified of our decision concerning your claim. Should you not send all of the requested information and materials, we will assume that you are not interested in pursuing a claim and we will close our file. Please note that your vehicle will not be inspected until all the above information has been submitted and a determination has been made as to whether an inspection is warranted.

Please be advised that all necessary steps should be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be present with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,

Shawn L. Norton
Claims Analyst /
Litigation Assistant

RECEIVED JAN 3 2005

State Farm Insurance Companies®



Florida Office
Fire Centralized Submissions
7401 Cypress Gardens Boulevard
Post Office Box 4626
Winter Haven, FL 32831-9626

December 14, 2004

Shawn Norton
Ford Motor Company
Parklane Towers West Suite 300
Three Parklane Blvd.
Dearborn, MI 48126-2568

492316
O N

RE: Our Claim Number: [REDACTED]
Our Insured: [REDACTED]
Date of Loss: January 11, 2004
Loss Amount: \$116,913.49

Dear Ms. Norton:

Enclosed is a copy of the color photographs you recently requested. Once your investigation is complete, please communicate with us your position in this matter.

Should you wish to discuss this matter further, please call me. I look forward to working with you to bring a resolution to this matter.

Sincerely,

Sandy Martin
Claim Representative
(888) 756-4449 ext. 3263

State Farm Florida Insurance Company



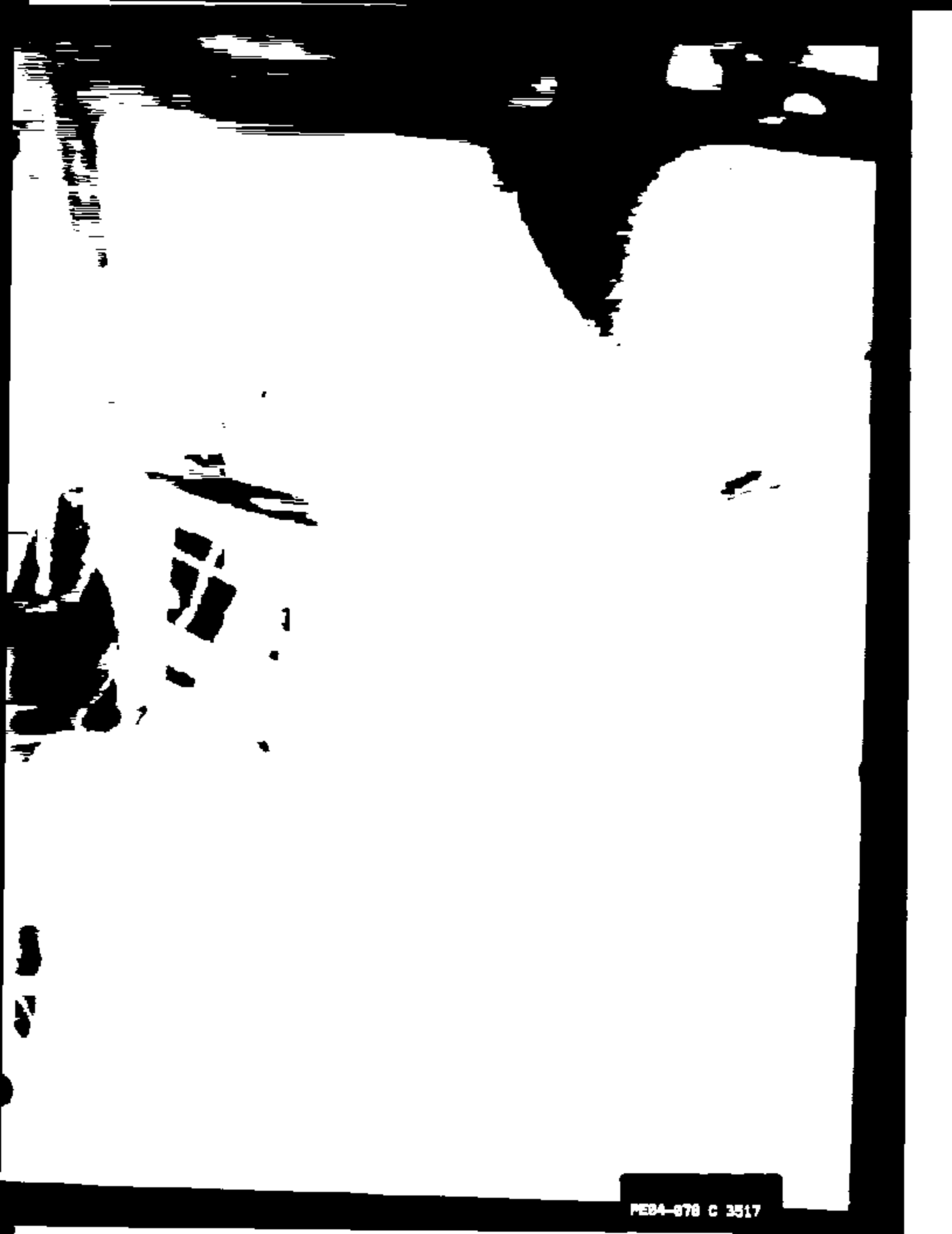


PC84-878 C 3513















PROGRESSIVE

File # 2004-0000000000
Richmond Heights, OH 44143
Continental Insurance

November 5, 2004

Ford Motor Company
Office of General Counsel
Parklane Towers West, Suite 300
3 Parklane Blvd.
Dearborn, MI 48126-2568

Re: Product Defect
VIN: 1FTRX07W9YK [REDACTED]
Year: 2000
Make: Ford
Model: F150
Our Insured: [REDACTED]
Address: [REDACTED] Houston, TX [REDACTED]
Phone No.: [REDACTED]
Our Claim No.: [REDACTED]
Date of Loss: 4-7-04
Damages: \$11,974.03

NOTICE OF SUBROGATION CLAIM

Please accept this letter as formal notice of our subrogation rights in regard to the above-captioned claim. Demand is hereby made upon you for payment of Progressive's damages and those of Progressive's insured.

Our investigation indicates damages to our insured's vehicle was a direct result of a manufacturer's defect or negligence on your behalf. Enclosed please find all supporting documentation.

Please acknowledge receipt of my subrogation demand and forward your payment of \$11,974.03 to my attention, payable to "Progressive County Mutual Insurance Co., as subrogee of Ruben Capelo and Mia Diaz", and mail to my attention at PO Box 43258, Richmond Hts., OH 44143.

You can contact me at the number listed below should you need additional documentation or care to discuss this claim.

Thank you for your anticipated cooperation.

Progressive County Mutual Insurance Co.

William P. Kienzl
Subrogation Representative
(440) 603-7967

Enclosures

Handwritten notes:
- 11/5/04
- 603-7967
- TNG
- CC F150
- VIN
- 11107403
- EXP

Forensic Analysts, Inc.

**PRELIMINARY
REPORT OF FINDINGS**

CLAIM NO: [REDACTED]

INSURED: [REDACTED]

Prepared for:

PROGRESSIVE INSURANCE COMPANY
110 CYPRESS STATION, SUITE 270
HOUSTON, TEXAS 77090

ATTN: MR. ANDRES MEDELLIN & MR. MIKE CARNI



Jeffrey R. Abrams, CFI, CFEL, ASE, CVFI
President

April 27, 2004

EA/CS

PE04-078 C 3523

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I. INTRODUCTION

Reportedly, on April 7, 2004, a vehicle fire occurred involving a 2000 Ford F-150 vehicle. On April 11, 2004, Forensic Analysts, Inc. was retained by Mr. Andres Medellin and Mr. Mike Carni, of Progressive Insurance Company, to inspect the vehicle and determine the origin and cause of the vehicle fire.

On April 13, 2004, Mr. Jeffrey Abrams, CFI, CFEI, ASE, CVFI of Forensic Analysts, Inc., inspected and photographed the Ford F-150 vehicle at Insurance Auto Auction, 2535 West Mount Houston, Houston, Texas.

Samples of both engine oil and automatic transmission fluid were taken should an oil analysis be desired to determine the pre-fire condition of the engine and/or the transmission. These samples are being stored at the office of Forensic Analysts, pending further instructions from Progressive Insurance Company.

This report is based upon information available to us at this time, and is not necessarily final. Should additional information be presented or discovered we reserve the right to review and, if necessary, revise this report and our conclusions in light of that information.

II. CONCLUSION

Forensic Analysts, Inc., inspected and photographed a Ford F-150 vehicle.

In conclusion, based on our observations and the findings as noted in this report, it is our opinion that this 2000 Ford F-150 vehicle engine compartment fire was lowest and most intense at, and immediately surrounding, the brake master cylinder in the left rear corner of the engine compartment. The fire flow was very distinct between the left side of the engine and the left front inner fender. The fire flow is very specific from this left rear corner of the engine compartment, toward the right side of the engine compartment, as well as from the engine compartment through the HVAC (Heating, Ventilation, and Air Conditioning) ductwork, through the firewall access holes into the vehicle interior. The fire was then extinguished, prior to significantly consuming any combustible materials within the vehicle interior.

Even though this fire has all the makings and markings of an electrically generated fire, which was accidental in nature, as a result of failed electronic components surrounding the left rear engine compartment situated brake master cylinder, it must be noted that the front half of the brake master cylinder was not available for our inspection. It is possible that it had separated during transport.

All that can be stated, however, is that all specific components relating to those attached to the front portion of the brake master cylinder were not available for our inspection. As this is the most intense area of burn within the engine compartment, all that can be stated is that the fire is consistent with traditional fires that start as a result of failed electronics surrounding the brake master cylinder, but the specific cause cannot be identified due to the lack of availability of components for our inspection.

A conversation with the insured indicated aftermarket components that had been installed on this vehicle, as there were widespread aftermarket wires within the vehicle interior, as well as an aftermarket ECM (Electronic Control Module), that could be consistent with aftermarket alarm installations or additional aftermarket electronics.

We did take a sample of both engine oil and automatic transmission fluid from this vehicle, both of which were heavily oxidized, but showed no evidence of any violation or contamination that would be consistent with any component failure, associated with the engine or transmission, to relate to the onset of this vehicle fire.

III. DISCUSSION

According to the information known to us at this time, this Ford F-150 vehicle had been sitting unoccupied, and locked, for twelve (12) hours, prior to the discovery of an engine compartment fire.

The scope of our inspection was to perform a vehicle fire origin and cause.

FORD VEHICLE IDENTIFICATION

The vehicle was identified as a green, four-door, 2000 Ford F-150 vehicle bearing Texas license plate number [REDACTED] and vehicle identification number 1FTRX07W9YK [REDACTED]. The vehicle was manufactured in January of 2000. The Texas Department of Public Safety inspection sticker and vehicle registration stickers were consumed in this fire. At the time of our inspection, the odometer could not be read. The vehicle was equipped with an automatic transmission.

FORD VEHICLE INSPECTION

Our inspection of the Ford F-150 vehicle, relating to a vehicle fire, revealed the most intense burn was primarily contained to the engine compartment. Specifically:

1. There was no evidence of any burn surrounding the rear chromed steel bumper or plastic composite step ledge or tailgate.

2. Both the left and right front bed sides were intact, and attached, and not affected by fire, heat, or smoke.
3. Both right rear and left rear tire and wheel assemblies were intact, attached, and undamaged by soot, smoke, or heat, relating to a vehicle fire.
4. Even the interior of the truck bed was intact, and attached, and unaffected by any heat effects of the fire.
5. The rear windshield was intact, and attached, and showed no evidence of even any soot covering, although it was a tinted rear windshield.
6. Both left rear and left front door panels were primarily unaffected by this fire, with the exception of the front few inches of the left front door panel that were covered with a mild layer of soot. This was the first evidence of fire, heat, or smoke damage, as the result of a fire, indicating that the fire intensity was increasing as we were moving from the rear toward the front.
7. The left side plastic composite exterior mirror housing had melted as the result of exposure to heat, only on the front. The rear portion was unaffected by the fire. This, again, is purely consistent with the heat intensification increasing, as we were moving toward the front or toward the engine compartment.
8. Both the right side door panels were completely unaffected by this fire. There was not even any significant amount of soot covering any of the components. Even the right side exterior mirror was unaffected by heat effects of the fire. This would be more

consistent with a fire that is more intense on the left side than the right side of the engine compartment.

9. Both right side and left side door glass were intact, and attached, and were not damaged, other than having been covered with a mild layer of soot in the interior of the vehicle.
10. The right front fender was severely burned, but only on the top and front half. The rear half and bottom were unaffected by this fire. Obviously, the fire was intensifying as we were moving toward the front portion of the right front fender.
11. The right front tire and wheel assembly was intact, and attached, and fully inflated. There were not even any significant effects of a vehicle fire, as indicated by the primarily intact rubber tire. There was, however, some fire fall-down, as a result of deformation and burn, experienced by the right front inner plastic composite wheel well.
12. Comparing the right front fender to that of the left front fender, it must be noted that the left front fender was severely burned, consuming approximately ninety percent (90%) of the paint. The only section of paint that was unconsumed was the rear three to five inches (3"-5"). However, the front section, in fact the front ninety percent (90%) of the left front fender, was burned to the point of consuming all of the paint. Obviously, this fire was much more intense on the left side than the right side of the engine compartment.
13. The left front tire and wheel assembly, although intact and attached, was mildly aggravated, as a result of exposure to heat.

This left front fire, however, was also bald on the interior, consistent with a wheel alignment problem. This, obviously, is unrelated to the fire, but must be noted, relating to maintenance issues on this vehicle.

14. The front chromed steel bumper was severely burned, but the plastic composite step ledge, or cover, on the left side two-thirds was consumed. The right side portion of this plastic composite cover was primarily intact, again, consistent with a fire that was much more intense on the left side than the right side of the engine compartment.
15. The right front headlamp assembly was severely burned, and approximately thirty percent (30%) consumed, as a result of exposure to heat. The left front headlamp assembly, however, was about eighty-five percent (85%) consumed, again, consistent with the fire having been much more intense on the left side than the right side of the engine compartment.
16. The closed vehicle hood was primarily consumed. There was a small section of the hood, in the left rear corner, that measured approximately ten inches long by six inches wide (10"x6"). However, there was a large section on the right side third of the closed vehicle hood that was still intact, and attached. Again, this is purely consistent with a fire that was much more intense on the left half than the right half of the engine compartment.

In **summary** of our inspection of the **burn** experienced by the **vehicle exterior**, all evidence is completely consistent with this fire having been primarily contained to the engine compartment, but a fire that was distinctively more intense on the

left half than the right half of the engine compartment. The fire obviously spread from the engine compartment into the vehicle interior, as the bottom twelve to sixteen inches (12"-16") of the left two-thirds of the front windshield was shattered. The remaining portion of the front windshield, although cracked, was still intact. This, again, is purely consistent with a fire that was, primarily, traveling from the engine compartment into the interior, and a fire that was more concentrated on the left side than the right side of the engine compartment.

Our inspection of the **vehicle interior** revealed:

1. The intact, attached, and unburned rear bench seats.
2. Intact, and attached, front bench seats.
3. The flooring material primarily was intact, and attached, although there was some fire fall-down under the left third of the vehicle dash.
4. All interior door panels were intact, and attached, although there was some mild soot covering on the front portion of the left front door panel.
5. We did notice some aftermarket wiring, likely, the result of installation of an aftermarket entertainment or stereo system, which was routed under the left side rocker panel trim cover. Obviously, there were some aftermarket electronics that were wired into the vehicle.
6. The vehicle dash was primarily intact, and attached, on the front and bottom face. However, the top face was only deformed, and

severely burned, surrounding the HVAC (Heating, Ventilation, and Air Conditioning) ductwork, on the left half. This, again, is consistent with the fire traveling from the engine compartment into the interior, through the HVAC (Heating, Ventilation, and Air Conditioning) ductwork, deforming the portion of the dash surrounding the ventilation system.

7. Both passenger-side and driver-side airbag assemblies were intact, attached, and had not been actuated as a result of this fire.
8. The steering column was primarily intact, and attached, as well.
9. There was an aftermarket stereo that was within the center third of the vehicle dash. This aftermarket stereo did not contain a faceplate, consistent with an aftermarket stereo installation. It is unknown what brand this installation was, who installed it, or what the circumstances were behind the stereo installation.
10. As previously stated, the only section of fire fall-down, that was observed, was under the left third of the vehicle dash. Additionally, the fire fall-down consisted of sections of the interior of the vehicle dash, as well as what appeared to have been an aftermarket ECM (Electronic Control Module). This electronic control module could be from an aftermarket alarm installation, or from some other aftermarket electronic component. It was distinctively not OEM (Original Equipment Manufacturer).
11. We inspected the area at, and immediately surrounding, underdash-situated fuse box. The fuse box appeared to be relatively unaffected by this fire. However, there were at least two (2) areas that had been spliced into, relating to the aftermarket

wiring that was observed. Obviously, the aftermarket electronics had been wired in, and were indeed powered up, prior to the onset of this fire.

In **summary** of our inspection of the **burn** within the **vehicle interior**, all evidence is inconsistent with the fire relating to any of the components within the vehicle interior, but definitely consistent with aftermarket electronics that had been wired into this vehicle.

Our inspection of the **engine compartment** revealed this vehicle was equipped with a V-8, multiport fuel-injected engine, and an automatic transmission. Specifically:

1. The burn within the engine compartment was widespread affecting virtually all components. There were, however, a significant amount of unconsumed combustible materials.
2. The right side-situated battery was only severely burned, but primarily intact, at the time of our inspection.
3. The majority of the wiring in the top half of the engine compartment was insulation-void. However, it must be noted that the aluminum air conditioning lines in the right third of the engine compartment were not consumed as the result of exposure to this fire. This would be indicative of a fire that was not significantly intense in the right third of the engine compartment.
4. The right side fiberglass composite engine valve cover was severely burned, exposing the fiberglass composite underlayment.

However, the very right side face was primarily intact, and attached. This would be consistent with the fire having been primarily upper level, within the right third of the engine compartment, not significantly intensifying in the very right side of the engine.

5. The right side fuel injection rail and fuel injectors were burned, but still primarily intact, at the time of our inspection, inconsistent with any type of intensification that was the result of leaking gasoline.

6. As we continue to move toward the relatively open-air environment in the front of the engine compartment, it must be noted that the fire did indeed intensify within this open-air environment, as the right half of the aluminum air conditioning condenser and radiator were primarily consumed. The left half of the radiator and air conditioning condenser were primarily intact. This, often times, can be explained by either leaking fuels from power steering or automatic transmission lines. In this case, there were indeed automatic transmission cooler lines that were routed immediately below the right half of the radiator and air conditioning condenser. These lines can leak, and generate intensification of the fire, in the right half of the front of the engine compartment as observed. If this fire originated within the open-air environment in the front of the engine compartment, it would be a requirement to be corroborated by burn patterns observed within the engine compartment. This will be addressed later on in the body of the report.

7. As we continue to move across the top of the engine, it must be noted that the upper air intake manifold, which was primarily

aluminum alloy materials, was primarily intact, although covered with a thick layer of soot.

8. The aluminum alternator, in the center top portion of the engine, was not even significantly deformed as the result of exposure to heat. This would be inconsistent with an electrical problem surrounding the alternator.
9. As we continue to move toward the left side of the engine, it must be noted that the left side fiberglass composite valve cover, which is significantly more protected than the right side (as there is a power steering bracket covering the front third of the fiberglass composite valve cover) was much more severely burned than was the right side valve cover. In fact, the left side valve cover was burned on the left side, consistent with a much lower level intensity of burn in the left third of the engine compartment.
10. As previously stated, the fire was primarily upper level, as the rubber lower radiator hose that was in the left front bottom portion of the engine compartment was intact, and attached, and only mildly burned on the top. Obviously, this fire was distinctively upper level even in the left third of the engine compartment.
11. As previously stated, the air conditioning aluminum lines were still primarily intact, in the right third of the engine compartment. However, it must be noted that the front half of the aluminum alloy brake master cylinder was consumed. It had fallen away from the remainder of its assembly, and was not available for our inspection. Likely, this section of the brake master cylinder had separated during transport.

12. As previously stated, the insulation on the wiring was primarily consumed throughout the upper levels of the engine compartment. However, it must be noted that we did observe some plastic composite remains surrounding the left side rear engine-compartment-situated, power distribution panel. This was approximately six inches (6") to the left of the brake master cylinder, and definitely was more intensely burned on the right side face than the front, rear, or left side face. This would be consistent with the fire traveling from the right toward the left side of the brake-master cylinder.

13. Continuing forward, immediately above the left front inner fender, we did observe unconsumed combustible materials, as well as a coolant reservoir, that were not consumed. This would be consistent with a fire not being tremendously intense in the bottom portion of the left front corner of the engine compartment. Ninety percent (90%) of the combustible materials in the open air environment at, and immediately surrounding, the brake master cylinder, however, were consumed.

The fact remains that the front half of the brake master cylinder was not available for our inspection, and could contain information, relating to the actual origin of this fire. This fire has all of the consistencies of intensification consistent with those fires, which are the result of electrical problems, or failures, surrounding the brake master cylinder and/or the brake pedal clear plastic switch that is screwed into the front top portion of the brake master cylinder. As this section of the brake master cylinder was not available for our inspection, a definitive determination as to specific cause of this engine compartment fire could not be obtained.

We also traced the wiring surrounding the partially consumed brake master cylinder. All wiring was insulation-void. However, the actual connectors routed to the brake pressure deactivation switch could not be identified, at the time of our inspection.

All that can be stated, however, at this point in time, is that this fire was lowest and most intense within the rear portion of the left third of the engine compartment of, and immediately surrounding, the brake master cylinder. The fire, then, naturally spread from this area of most intense burn toward the front toward the right, and then toward the rear portion of the engine compartment. The fire also spread from the left third of the engine compartment through the HVAC (Heating, Ventilation, and Air Conditioning) ductwork, into the vehicle interior, mildly compromising the left side of the rear portion of the vehicle dash. The fire was then extinguished, prior to significantly burning the vehicle interior.

We inspected both the engine oil and automatic transmission fluid on this vehicle. Both fluids were heavily oxidized and potentially in need of service, but showed no evidence of any contamination or evidence of mechanical improprieties relating to the engine or transmission. Samples of both engine oil and automatic transmission fluid were taken, should an oil analysis be desired to help determine pre-fire condition of the engine and/or transmission. It would not, however, be a recommendation to send these fluids out for analysis, as there is no indication of any contribution to the onset of the vehicle fire from the engine or transmission.

RECOMMENDATIONS

We recommend that the 2000 Ford F-150 vehicle be retained, secured, and protected, regarding any further testing or inspection by other interested parties. We also reserve the right to be present, and observe any and all inspections or testing of this Ford F-150 vehicle, by any other concerned parties.

IV. BASIS OF REPORT

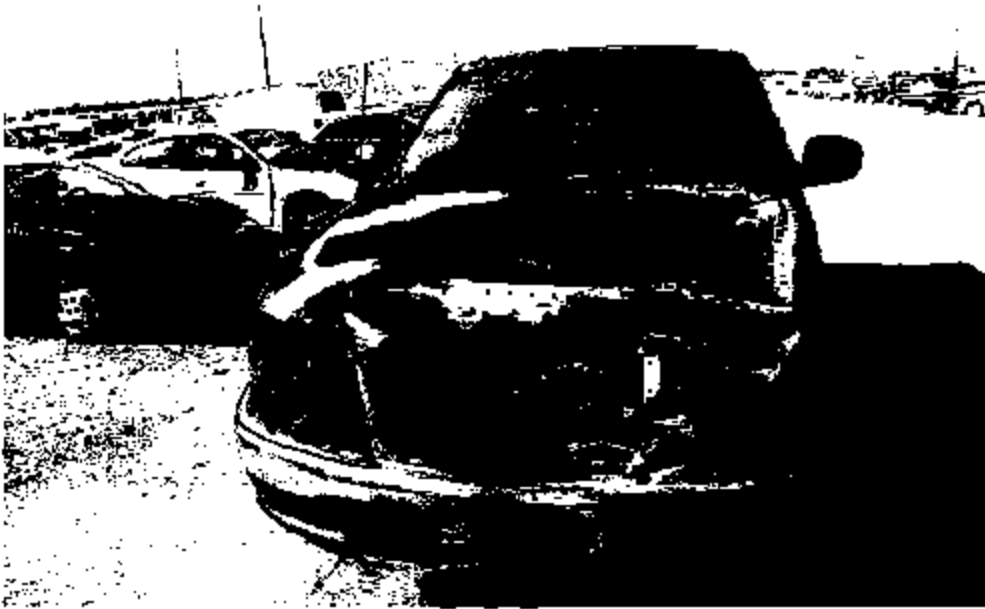
This report is based upon the following:

1. Inspection of the 2000 Ford F-150 vehicle.
2. Information and observations as noted in this report.

V. ATTACHMENTS

PHOTOGRAPHS

1. Front view of the Ford vehicle.



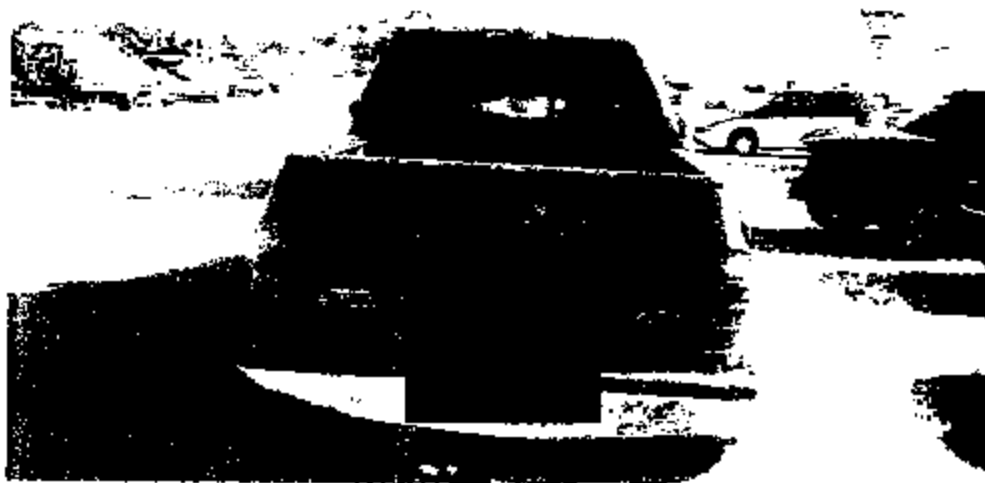
2. Left side view of the Ford vehicle.



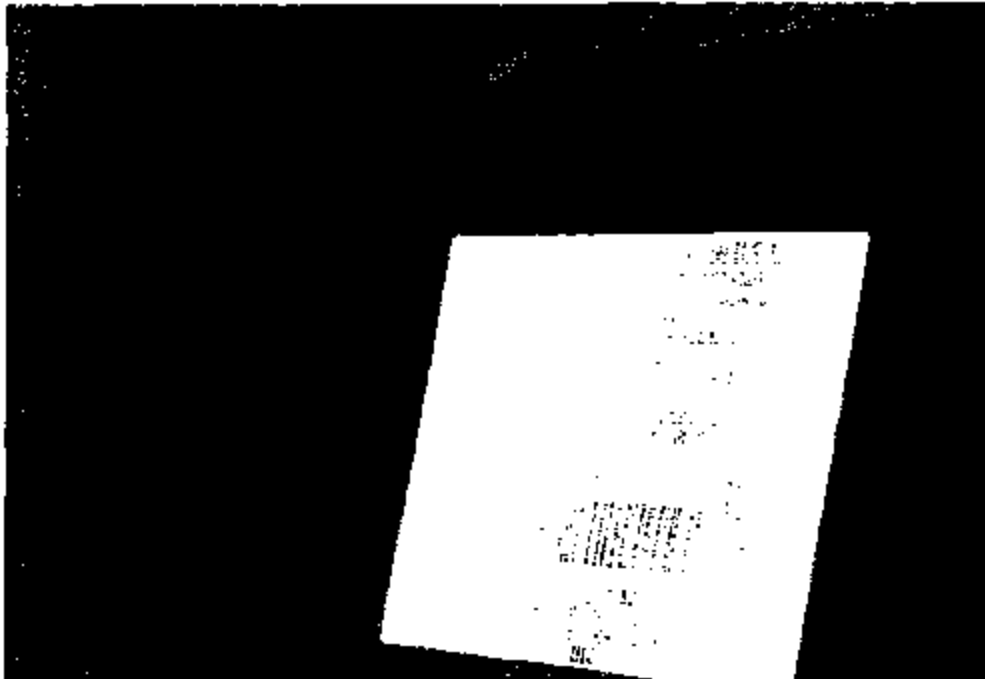
3. Right side view of the Ford vehicle.



4. Rear view of the Ford vehicle.



5. View of the vehicle identification tag.



6. View of the burn experienced by the left front fender area.



7. The burn experienced by the right front fender area.



8. Overview of the burn experienced by the front windshield.



9. Overview of the unburned interior rear seats.



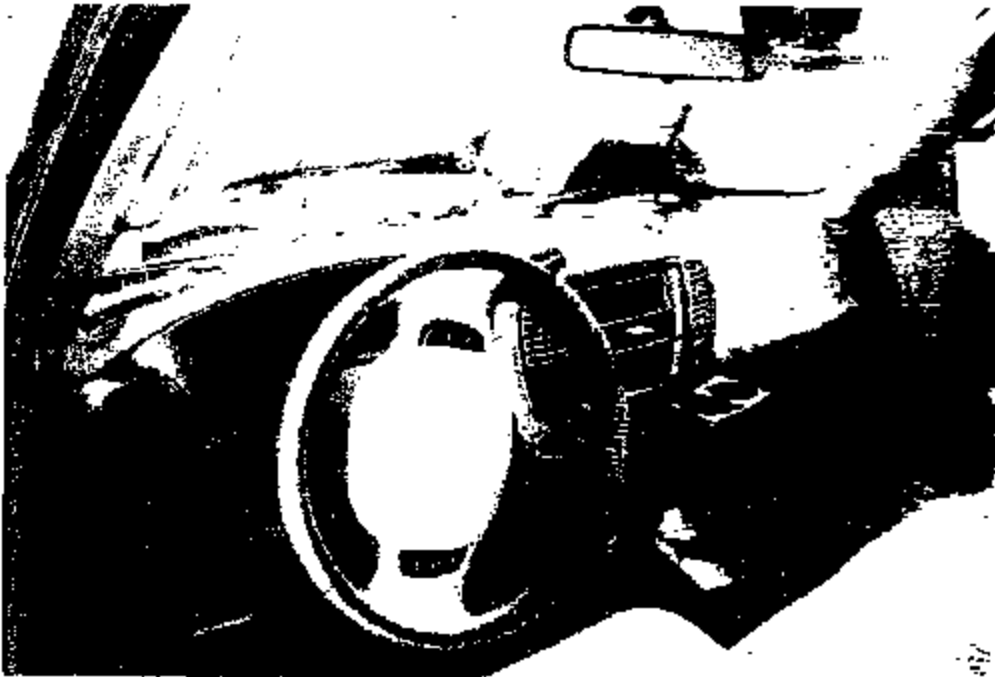
10. View of aftermarket wiring that was routed likely for an aftermarket stereo system.



11. Overview of the unburned front seats.



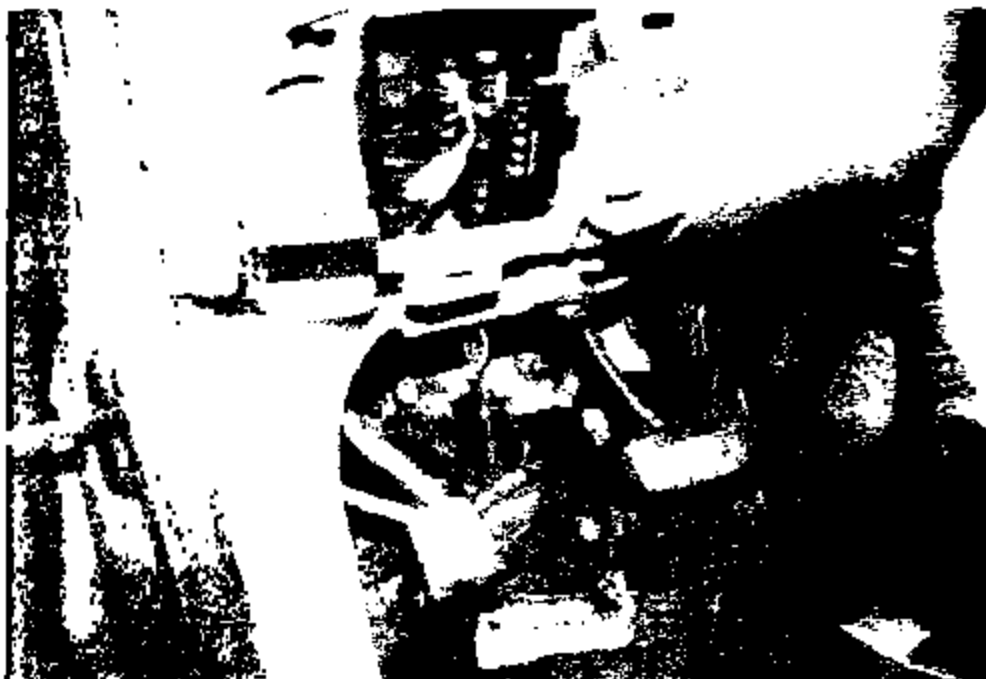
12. Overview of the limited burn experienced by the vehicle dash.



13. Overview of the aftermarket stereo system. Please note that the faceplate was modified to allow fit with an aftermarket stereo installation.



14. Overview of the fire fall-down at and below the left third of the vehicle's dash.



15. View of the aftermarket fuse holder that was wired into the fuse box under the left third of the vehicle dash.



16. View of an aftermarket alarm or other ECM (Electronic Control Module) that had fallen under the left third of the vehicle dash as well.



17. Overview of the engine compartment.



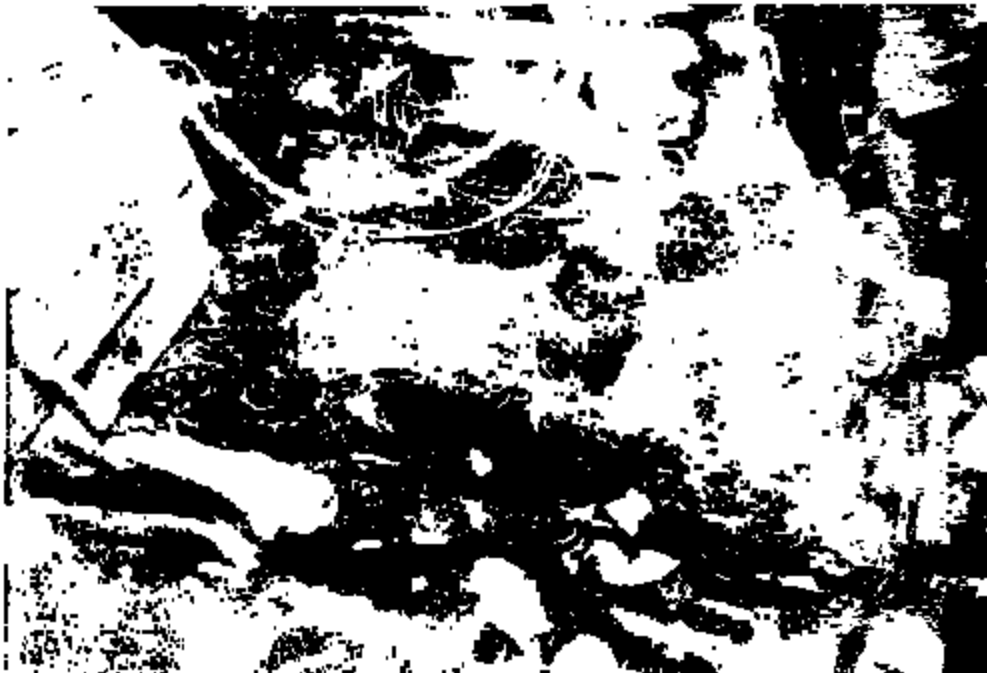
18. View of the engine compartment as viewed from the left.



19. View of the engine compartment as viewed from the right.



20. Overview of the burn experienced by the right side fiberglass composite valve cover



21. Overview of the much more intense burn experienced by the left side fiberglass composite engine cover,



22. Overview of the burn experienced by the right half of the engine compartment viewed from the front.



23. Overview of the burn experienced by the left half of the engine compartment as viewed from the front.



24. View of the intense burn that was most intense on the right side of the power unit, i.e., engine, immediately to the left of the brake master cylinder.



**HARRIS COUNTY
FIRE & EMERGENCY SERVICES**

M. S. Montgomery
Fire Marshal

SERVING THE UNINCORPORATED AREAS OF HARRIS COUNTY, TEXAS

480 N. Sam Houston Pkwy E. #105 • Houston, Texas 77060-3521 • (281) 931-1085 • Fax (281) 931 5874

FAX TRANSMITTAL

Date: 5/4/04

PLEASE DELIVER THE FOLLOWING PAGES TO:

NAME: MIKE C
DEPARTMENT: PROGRESSIVE
FAX NUMBER: 281/586-8960
FROM: Mariane
MESSAGE: Requested fire report is attached.

We are forwarding 3 pages (including this one).

Harris County Fire & Emergency Services Phone: (281) 931-1085
Fax: (281) 931 5874

If you do not receive all pages, please call.

NOTICE

**IT IS ILLEGAL FOR ANYBODY BUT THE INTENDED RECIPIENT TO
DISSEMINATE OR COPY THE INFORMATION BEING SENT BY
FACSIMILE.**

Forensic Analysts, Inc.

P.O. Box 44083
Houston, Texas 77244-0943
Office 281-658-9306
Fax 281-556-3311

INVOICE

April 27, 2004

FAI File Number: 3239

Mr. Andres Medellin & Mr. Mike Carni
Progressive Insurance Company
110 Cypress Station, Suite 270
Houston, Texas 77090

RE: Insured: Rubin Patale
Claim No: 042 636 785

Date	Description	Hours	Amount	Subtotal
<u>SERVICES:</u>				
04/07/04	INSPECTED & PHOTOGRAPHED A FORD F-150 VEHICLE AT INSURANCE AUTO AUCTION, HOUSTON, TEXAS.	3.50	455.00	
04/27/04	DRAFT REPORT OF FINDINGS; EDIT, PROOF, & SIGN REPORT.	3.00	390.00	
	CLERICAL	3.00	105.00	
	AUTOMOBILE MILEAGE		31.00	
	FILM & PROCESSING		25.95	
	SAMPLE STORAGE THRU 04/08		67.50	
	FILE COPIES		NO CHARGE	
	SUBTOTAL			1048.50
	TAX (8.25%)			<u>86.50</u>
	TOTAL AMOUNT DUE			\$ 1135.00

FEDERAL TAX ID# 76-0667440

FE94-078 C 3554

Forensic Analysts, Inc.

P. O. Box 440546
Houston, Texas 77244-0546
Office 281 558-8198, Fax 281 558-8339

April 27, 2004

Mr. Andres Medellin & Mr. Mike Carni
Progressive Insurance Company
110 Cypress Station, Suite 270
Houston, Texas 77090

Mr. Medellin & Mr. Carni
110 Cypress Station
Houston, Texas 77090

Re: Claim No: [REDACTED]
FAI File No: 3239

Dear Mr. Medellin & Mr. Carni,

Enclosed is our Preliminary Report of Findings relating to the above-referenced claim. In addition, please find attached our invoice.

Thank you for allowing **FORENSIC ANALYSTS, INC.** to provide you with this service.

Should you have any questions or require additional assistance, please do not hesitate to call.

Regards,

FORENSIC ANALYSTS, INC



Jeffrey Abrams, CFI, CFEI, ASE, CVFI
President

JRA/tr

Hi, Andres & Mike,

Here is the conclusion for the above referenced claim # [REDACTED] our insured [REDACTED]
FAI File No. 3239.

The hard copy of the report will follow in a few weeks, but if it is needed sooner, please do not hesitate to contact me.

In conclusion, based on our observations and the findings as noted in this report, it is our opinion that this 2000 Ford F-150 vehicle engine compartment fire was lowest and most intense at, and immediately surrounding, the brake master cylinder in the left rear corner of the engine compartment. The fire flow was very distinct between the left side of the engine and the left front inner fender. The fire flow is very specific from this left rear corner of the engine compartment, toward the right side of the engine compartment, as well as from the engine compartment through the HVAC (Heating, Ventilation, and Air Conditioning) ductwork, through the firewall access holes into the vehicle interior. The fire was then extinguished, prior to significantly consuming any combustible materials within the vehicle interior.

Even though this fire has all the makings and markings of an electrically generated fire, that was accidental in nature, as a result of failed electronic components surrounding the left rear engine compartment situated brake master cylinder, it must be noted that the front half of the brake master cylinder was not available for our inspection. It is possible that it had separated during transport.

All that can be stated, however, is that all specific components relating to those attached to the front portion of the brake master cylinder were not available for our inspection. As this is the most intense area of burn within the engine compartment, all that can be stated is that the fire is consistent with traditional fires that start as a result of failed electronics surrounding the brake master cylinder, but the specific cause cannot be identified due to the lack of availability of components for our inspection.

A conversation with the insured indicated aftermarket components that had been installed on this vehicle, as there were widespread aftermarket wires within the vehicle interior, as well as an aftermarket ECM (Electronic Control Module), that could be consistent with aftermarket alarm installations or additional aftermarket electronics.

We did take a sample of both engine oil and automatic transmission fluid from this vehicle, both of which were heavily oxidized, but showed no evidence of any violation or contamination that would be consistent with any component failure, associated with the engine or transmission, to relate to the onset of this vehicle fire.

Please let me know if you have any questions or transmission problems.

Regards,

Jeffrey Abrams

FORENSIC ANALYSTS, INC.

281-558-9396, FAX 281-558-9339

Lose those love handles! MSN Fitness shows you two moves to slim your waist.

PE04-878 C 3597

05/04/2004 18:13

2615031

NAVPD/MCRFPD 2P

Page 1

0542

MA

04

04

42

04-040827

000

000

000

B Location *

- Street address
- Intersection
- To front of
- Rear of
- Adjacent to
- Directions

Check this box to indicate that the address for this incident is provided on the attached file.
 Street or location: [Redacted]
 Highway/Highway Exit: [Redacted]
 City: Boston
 State: MA
 Zip: [Redacted]

C Incident Type *

131 Transportation vehicle crash
 Incident Type

E1 Date & Times

Check boxes if dates are the same as ALARM ALARM always required
 Date: 04 / 07 / 2004 18:39:00
 Arrival: 04 / 07 / 2004 18:46:00
 Controlled: 04 / 07 / 2004 18:47:00
 Released: 04 / 07 / 2004 19:05:00

E2 Shift & Alarm

Shift or Alarm: [Redacted]

D Aid Given or Received *

- Medical aid received
- Ambulance aid recvd.
- Medical aid given
- Ambulance aid given
- Other aid given
- None

G1 Resources *

Check this box and clip this section if an apparatus or personnel were in need.
 Apparatus: 0002 0010
 Personnel: [Redacted]

G2 Estimated Dollar Losses & Values

PROPERTY LOSS: required for ALL cases of vehicle damage
 Property \$: [Redacted] 018 000
 Contents \$: [Redacted] 000 000
 Property \$: [Redacted] 018 000
 Contents \$: [Redacted] 000 000

F Actions Taken *

111 Extinguish
 Primary Action Taken (1)
 Additional Action Taken (2)
 Additional Action Taken (3)

Completed Modules

- Pile-2
- Structure-3
- Civil High Cap.-4
- Pile Serv. Cap.-5
- Pile-6
- Pile-7
- Wildland Pile-8
- Apparatus-9
- Demolition-10
- Hazmat-11

H1 Casualties

Deaths: [Redacted]
 Injuries: [Redacted]
 Civilian: [Redacted]
 Required for COLLISION FILE.
 Reference checked comments
 Operator did not check this
 Others

H2 Hazardous Materials Release

- None
- Natural Gas: gas leak, no venting or burner operation
- Propane gas: gas leak, vent to, to burn, no vent
- Gasoline: -leak that will or possible evaporate
- Petroleum: not burning, evaporate or possible evaporate
- Diesel fuel/diesel oil: -leak that will or possible evaporate
- Household materials: household spill, strong odor
- Motor oil: -leak, spill or possible evaporate
- Paint: -leak, spill or possible evaporate
- Other: Special Agent/Officer present or spill > report

I Mixed Use Property

- Not Mixed
- Assembly use
- Educational use
- Medical use
- Residential use
- Shop or storage
- Enclosed mall
- Mail & mail distribution
- Office use
- Industrial use
- Military use
- Farm use
- Other mixed use

J Property Use

- 131 Church, place of worship
- 161 Restaurant or cafeteria
- 182 Bar/ Tavern or nightclub
- 213 Elementary school or kindergarten
- 218 High school or junior high
- 241 College, adult education
- 311 Care facility for the aged
- 331 Hospital
- 124 Playground or park
- 655 Crops or orchard
- 669 Forest (wildland)
- 907 Outdoor storage area
- 919 Dump or sanitary landfill
- 931 Open land or field

- 341 Clinic, clinic type infirmary
- 342 Doctor/dentist office
- 361 Prison or jail, not juvenile
- 419 1-or 2-family dwelling
- 429 Multi-family dwelling
- 439 Housing/apartment house
- 449 Commercial hotel or motel
- 459 Residential, board and care
- 464 Dormitory/barracks
- 519 Food and beverage sales
- 936 Tennis lot
- 938 Gravel/crusher for plot of land
- 946 Lake, river, stream
- 951 Railroad right of way
- 960 Other street
- 961 Highway/divided highway
- 962 Residential street/diversity

- 539 Household goods, sales, repairs
 - 579 Motor vehicle/boat sales/repairs
 - 571 Car or service station
 - 599 Business office
 - 615 Electric generating plant
 - 825 Laboratory/science lab
 - 700 Manufacturing plant
 - 819 Warehouse/postoffice storage (mail)
 - 892 Non-residential parking garage
 - 891 Warehouse
 - 901 Construction site
 - 984 Industrial plant yard
- Include the other 4 property types if you have not checked a property type
 Property Use: 162
 Residential street, road or driveway
 Street Name: 0372179

05/04/2004 10:13 2815831

MMFD/HORFFD 24

K1 Person/Entity Involved
 Local Office: [redacted] Incident Name (if applicable): [redacted]

Check this box if you address an incident location. You ship the above vehicle address later.

Mr./Ms./Mx. FIRST NAME: BREEN MI: Last Name: CAPRIO ZIP: [redacted]

Port Office Box: [redacted] Port./State/Room: Houston City: Houston

PLATE: TX Zip Code: [redacted]

Are people involved? Check this box and attach supplemental forms (FORM 10) as necessary.

K2 Owner Same as person (K1) who filed this section. You check this box and skip the rest of this section. Incident Name (if applicable): [redacted] Area Code: [redacted] Phone Number: [redacted]

Local Office: [redacted]

Check this box if you address an incident location. You ship the above vehicle address later.

Mr./Ms./Mx. FIRST NAME: [redacted] MI: Last Name: [redacted] ZIP: [redacted]

Number: [redacted] Traffic: [redacted] Section of Highway: [redacted] Street Type: [redacted]

Port Office Box: [redacted] Port./State/Room: [redacted] City: [redacted]

PLATE: [redacted] Zip Code: [redacted]

L Remarks
 Local Office: [redacted]

E-42 WAS DISPATCHED TO A VEHICLE FIRE. UPON OUR ARRIVAL WE FOUND HEAVY FIRE IN THE ENGINE COMPARTMENT OF THE FORD TRUCK IN THE DRIVEWAY. THERE WAS HEAT DAMAGE TO ANOTHER VEHICLE AND THE HOUSE FROM THE HEAT OF THE FIRE. FIRE WAS EXTINGUISHED BEFORE THE FIRE EXTENDED FROM THE TRUCK. ALL UNITS RETURNED TO SERVICE.

371P
 ELECTRICAL

OTHER VEHICLE INFO:

1998 2 DR BONDA CIVIC

VALUE: 7,000
 LOSS: 500

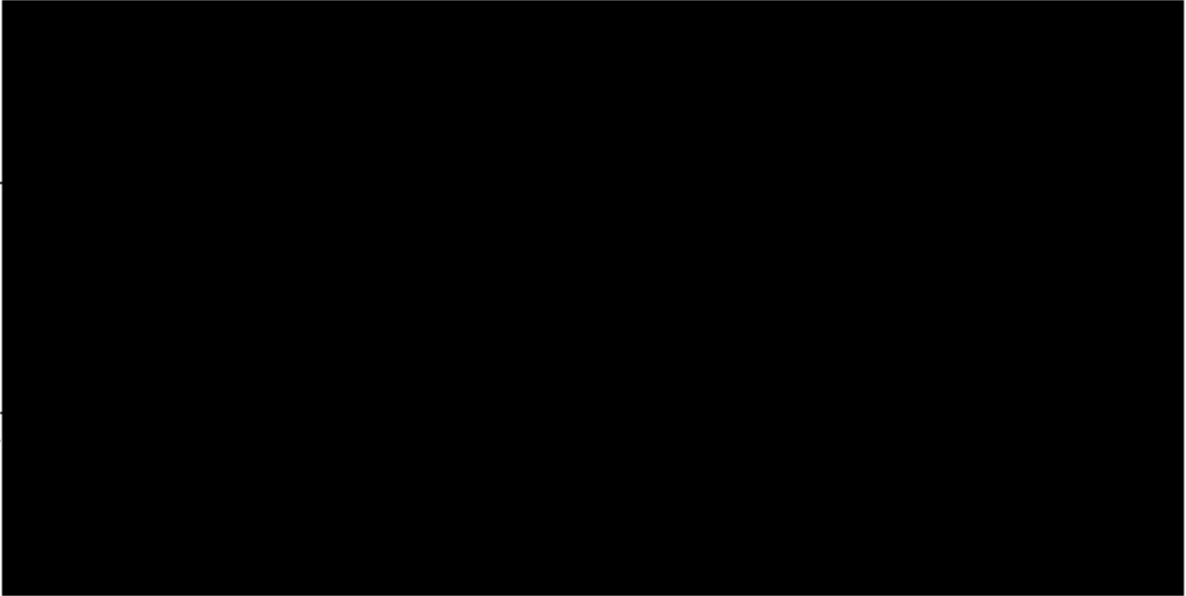
LIC PLATE: [redacted]
 VIN# 1HGEJ6223 [redacted]

VALUE OF HOUSE: 75,000
 LOSS: 200

L Authorization

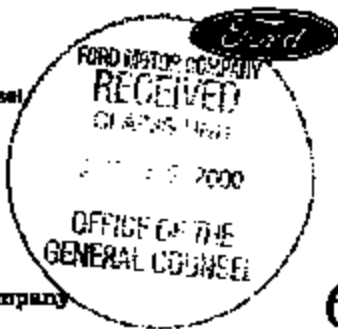
Officer in Charge: [redacted] Signature: [redacted] Position or rank: CP Assignment: [redacted] Route: 04 Day: 07 Year: [redacted]

Officer: [redacted] Signature: [redacted] Position or rank: CP Assignment: [redacted] Route: 04 Day: 07 Year: [redacted]



Rec
4.28.779
S.A. A.L. 5/00

Office of the General Counsel



Ford Motor Company
Parklane Towers West
Suite 300
Three Parklane Boulevard
Dearborn, Michigan 48126-2365

May 23, 2000

6/2/00 The Police
Report is attached

Safeway Insurance Company
790 Pasquinelli Drive
Westmont, IL 60569

ATTN: KERREY SNYDER

Re: Claimant: [Redacted]
D/O/E: April 9, 2000
Vehicle: 2000 Expedition
Your Claim #: [Redacted]

Kerrey S. Claims

Dear Mr./Ms. Snyder:

We acknowledge your recent contact to Ford Motor Company. Your Complaint has been directed to this office for further handling. In order to assist us in evaluating your claim, we request that you provide us with the following information:

- 1. The date of incident and the city and state in which it occurred.
- 2. A complete description of the incident, including events which occurred prior to and subsequent to the loss.
- 3. A copy of the police and/or fire report.
- 4. For each person alleged injured: full name, date of birth, home address, marital status and name of spouse, social security number, occupation, a complete description of the injuries, the names and addresses of all treating physicians, and copies of all medical bills and reports.
- 5. The vehicle year, model, and serial number.
- 6. The mileage on the vehicle at the time of the incident.
- 7. Original photographs of the vehicle's collision/fire damage, *from several different angles*, or color laser copies.
- 8. Original photographs of the inside of the vehicle showing the steering wheel, dash and roof areas.
- 9. Original photographs of the accident scene showing the grade of the road.
- 10. What is the alleged defect?
- 11. Documentation to substantiate your defect allegation, including a copy of your expert's report and the expert's original photographs.
- 12. Has the alleged defective part been repaired or replaced?
- 13. The present location of the alleged defective part and the vehicle.
- 14. The repair estimate, repair order, or your total loss worksheet for the vehicle's damage, and copies of draft payments.

- 15. A complete service history for the subject vehicle, including any tune-ups or oil changes.
- 16. List any after market additions or modifications that were made to the vehicle.
- 17. We will be pleased to conduct non-destructive testing on your alleged defective part should you choose to remove the part and assembly and ship it at your own expense. Please follow the directions listed in the attached shipping instructions.
- 18. Lost wage verification (if applicable).
- 19. Was the parking brake applied?
- 20. Was the engine running?
- 21. Were the keys in the ignition?
- 22. Has any insurance company been advised of this incident? If so, please state the name, address, and telephone number of those insurance companies; their claim number; and the agent's name.
- 23. If an attorney has been retained by you to settle this claim, please include his/her name, telephone number, and address.
- 24. If this vehicle was purchased as used by the insured please provide: the date of purchase, mileage at the time of purchase, and from whom the vehicle was purchased.
- 25. Other.

Once we are in receipt of the requested information, it will be reviewed and you will be notified of our decision concerning your claim. Should you not send all of the requested information and materials within 45 days, we will assume that you are not interested in pursuing a claim and we will close our file.

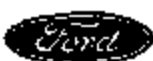
Please be advised that all necessary steps should be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,



Shawn Norton
Claims Analyst



Office of the General Counsel

Ford Motor Company
Parklane Towers West
Suite 309
Three Parklane Boulevard
Dearborn, Michigan 48126-2568

June 1, 2000

Safeway Insurance Company
790 Pasquinelli Drive
Westmont, IL 60559

ATTENTION: KERREY SNYDER

Re: Claimant: [REDACTED]
DATE: April 9, 2000
Vehicle: 2000 Expedition
Your Claim No.: [REDACTED]

Dear Ms. Snyder:

We acknowledge your recent contact to Ford Motor Company. Your Complaint has been directed to this office for further handling. In order to assist us in evaluating your claim, we request that you provide us with the following information:

- 1. The date of incident and the city and state in which it occurred.
- 2. A complete description of the incident, including events which occurred prior to and subsequent to the loss.
- 3. A copy of the police and/or fire report.
- 4. For each person alleged injured: full name, date of birth, home address, marital status and name of spouse, social security number, occupation, a complete description of the injuries, the names and addresses of all treating physicians, and copies of all medical bills and reports.
- 5. The vehicle year, model, and serial number.
- 6. The mileage on the vehicle at the time of the incident.
- 7. Original photographs of the vehicle's collision/fire damage, *from several different angles*, or color laser copies. (need more detail)
- 8. Original photographs of the inside of the vehicle showing the steering wheel, dash and roof areas.
- 9. Original photographs of the accident scene showing the grade of the road.
- 10. What is the alleged defect?
- 11. Documentation to substantiate your defect allegation, including a copy of your expert's report and the expert's original photographs.
- 12. Has the alleged defective part been repaired or replaced?
- 13. The present location of the alleged defective part and the vehicle.
- 14. The repair estimate, repair order, or your total loss worksheet for the vehicle's damage, and copies of draft payments.

- 15. A complete service history for the subject vehicle, including any tune-ups or oil changes.
- 16. List any after market additions or modifications that were made to the vehicle.
- 17. We will be pleased to conduct non-destructive testing on your alleged defective part should you choose to remove the part and assembly and ship it at your own expense. Please follow the directions listed in the attached shipping instructions.
- 18. Lost wage verification (if applicable).
- 19. Was the parking brake applied?
- 20. Was the engine running?
- 21. Were the keys in the ignition?
- 22. Has any insurance company been advised of this incident? If so, please state the name, address, and telephone number of those insurance companies; their claim number; and the agent's name.
- 23. If an attorney has been retained by you to settle this claim, please include his/her name, telephone number, and address.
- 24. If this vehicle was purchased as used by the insured please provide the date of purchase, mileage at the time of purchase, and from whom the vehicle was purchased.
- 25. Other:

Once we are in receipt of the requested information, it will be reviewed and you will be notified of our decision concerning your claim. Should you not send all of the requested information and materials within 45 days, we will assume that you are not interested in pursuing a claim and we will close our file.

Please be advised that all necessary steps should be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,



Shawn Norton
Claims Analyst

SAFeway INSURANCE COMPANY
790 PASQUINELLI DRIVE
WESTMONT, IL 60559

May 15, 2000

Ford Motor Company
Parklane Towers West Suite 300.
Three Parklane Blvd.
Dearborn, Michigan 48126-2568

6/13/00 This is the
SECOND time I'm
sending ALL of this
information. Kerrey S.

RE: Claim No.: [REDACTED]
Date of Loss: 04/09/00
Our Insured: [REDACTED]

A28779
CJ

Dear Ford Motor Company:

Enclosed you will find the following items per your letter dated 5/4/00 requesting information. Number 1 is enclosed as is number 2. The Police Report has not been received yet from the police department however once that is received then I will forward that into your office. The Mileage is unknown as the vehicle was burnt & the Mileage gage was unknown. The owner will NEED to provide you with what there last documentation of the mileage was. Photographs are enclosed as well. Numbers 10,11 & 12 are unknown we do not know what Alleged defect caused the fire; therefore we can not inform you on what the defect was. That is the reason why we requested your investigation into this claim so that your company can determine the defective part. The present location of this vehicle has been sent to your office in the first response that I sent in I will attach it again to this letter for number 13. For number 14 our estimate is enclosed there has been no payment issued to our policyholder; therefore there is no proof of payment to provide in regards to that. For number 15 the owner will NEED to provide you with all of there paperwork on the history of the vehicle such as your Tune ups etc. They will also NEED to provide you with the answer to number 16,20 and 21 as I do not know these answers to these questions. For number 24 enclosed is a copy of the Bill of Sale on this vehicle. I will send a copy of this letter to the owner so that the information that I can not provide will get provided to you by the owner of the vehicle. Again please inform Safeway Insurance Group on the status of your investigation. Please call with any concerns at 630-850-3854.

Sincerely,

Karrey Snyder
Claims Adjuster

Karrey Snyder

CASE REPORT
CHICAGO POLICE

PROPERTY DAMAGE CLAIMS SECTION

DATE OF LOSS

NECESSARY CLASSIFICATION

FILE NO.

DAMAGE TO PERSONAL PROP *5090*

By Fire

F-207992

1. NAME OF OCCUPANT [REDACTED]	2. STREET ADDRESS [REDACTED]	3. CITY AND STATE [REDACTED]	4. ZIP CODE [REDACTED]	5. POLICE DISTRICT [REDACTED]	6. DATE OF LOSS <i>8.9.0</i>	7. TIME OF LOSS <i>09:00</i>	8. TYPE OF LOSS <i>By Fire</i>	9. POLICE DISTRICT <i>09:00</i>	10. DATE OF REPORT <i>09:00</i>	11. REPORTING OFFICER <i>[Signature]</i>	12. SUPERVISOR <i>[Signature]</i>
-----------------------------------	---------------------------------	---------------------------------	---------------------------	----------------------------------	---------------------------------	---------------------------------	-----------------------------------	------------------------------------	------------------------------------	---	--------------------------------------

RESIDENCE

All information, description and amounts in this report are representations of the reporting party and are not to be used for any other purpose.

13. NAME (LAST FIRST MI.)	14. IDENTITY VERIFIED	15. HOME ADDRESS (NO., DR., STREET, APT. NO.)	16. AGE	17. HOME PHONE	18. BUSINESS PHONE	19. TIME AVAILABLE	20. OCCUPATION	21. IN ARMED SERVICES	22. VETERAN'S STATUS
[REDACTED]	<input checked="" type="checkbox"/>	[REDACTED]	<i>F. 4 35</i>	[REDACTED]	[REDACTED]	[REDACTED]	<i>MANAGER</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

23. DEFENDANT'S NAME (OR OTHER PARTY INVOLVED, ETC.)	24. HOME ADDRESS	25. POLICE DISTRICT	26. HOME PHONE	27. BUSINESS PHONE	28. TIME AVAILABLE	29. OCCUPATION	30. IN ARMED SERVICES	31. VETERAN'S STATUS

32. CHARACTER OF LOSS		33. FIREARM FEATURES		34. PORTAL		35. BURGLAR ALARM		36. SAFE/BURGLARY SYSTEM		37. IF NEARBY, WHERE WERE OCCUPANTS	
<input checked="" type="checkbox"/> 32.1 HAND GUN <input type="checkbox"/> 32.2 RIFLE <input type="checkbox"/> 32.3 OTHER	<input type="checkbox"/> 32.4 EMPLOYER <input type="checkbox"/> 32.5 LOANER <input type="checkbox"/> 32.6 ROTTLE GLASS <input type="checkbox"/> 32.7 KNIFE <input type="checkbox"/> 32.8 VEHICLE <input type="checkbox"/> 32.9 BULLET/INSTRUMENT <input type="checkbox"/> 32.10 OTHER	<input type="checkbox"/> 33.1 CHAMBER <input type="checkbox"/> 33.2 CALIBER <input type="checkbox"/> 33.3 TYPE OF ACTION <input type="checkbox"/> 33.4 OTHER	<input type="checkbox"/> 33.5 FRONT DOOR <input type="checkbox"/> 33.6 REAR DOOR <input type="checkbox"/> 33.7 WINDOW <input type="checkbox"/> 33.8 ROOF <input type="checkbox"/> 33.9 FLOOR <input type="checkbox"/> 33.10 OTHER	<input type="checkbox"/> 34.1 FRONT DOOR <input type="checkbox"/> 34.2 REAR DOOR <input type="checkbox"/> 34.3 WINDOW <input type="checkbox"/> 34.4 ROOF <input type="checkbox"/> 34.5 FLOOR <input type="checkbox"/> 34.6 OTHER	<input type="checkbox"/> 35.1 BELL <input type="checkbox"/> 35.2 BATTERY <input type="checkbox"/> 35.3 OTHER	<input type="checkbox"/> 36.1 NONE <input type="checkbox"/> 36.2 BELL <input type="checkbox"/> 36.3 BATTERY <input type="checkbox"/> 36.4 OTHER	<input type="checkbox"/> 37.1 NONE <input type="checkbox"/> 37.2 BELL <input type="checkbox"/> 37.3 BATTERY <input type="checkbox"/> 37.4 OTHER	<input type="checkbox"/> 38.1 NONE <input type="checkbox"/> 38.2 BELL <input type="checkbox"/> 38.3 BATTERY <input type="checkbox"/> 38.4 OTHER	<input type="checkbox"/> 39.1 NONE <input type="checkbox"/> 39.2 BELL <input type="checkbox"/> 39.3 BATTERY <input type="checkbox"/> 39.4 OTHER	<input type="checkbox"/> 40.1 NONE <input type="checkbox"/> 40.2 BELL <input type="checkbox"/> 40.3 BATTERY <input type="checkbox"/> 40.4 OTHER	<input type="checkbox"/> 41.1 NONE <input type="checkbox"/> 41.2 BELL <input type="checkbox"/> 41.3 BATTERY <input type="checkbox"/> 41.4 OTHER

42. MAKE PROPERTY INVENTORY	43. TYPE OF DAMAGE	44. TYPE OF DAMAGE	45. TYPE OF DAMAGE	46. TYPE OF DAMAGE	47. TYPE OF DAMAGE	48. TYPE OF DAMAGE	49. TYPE OF DAMAGE	50. TYPE OF DAMAGE	51. TYPE OF DAMAGE	52. TYPE OF DAMAGE	53. TYPE OF DAMAGE
<input type="checkbox"/> MONEY <input type="checkbox"/> JEWELRY <input type="checkbox"/> OTHER	<input type="checkbox"/> BURNED <input type="checkbox"/> BROKEN <input type="checkbox"/> OTHER	<input type="checkbox"/> BURNED <input type="checkbox"/> BROKEN <input type="checkbox"/> OTHER	<input type="checkbox"/> BURNED <input type="checkbox"/> BROKEN <input type="checkbox"/> OTHER	<input type="checkbox"/> BURNED <input type="checkbox"/> BROKEN <input type="checkbox"/> OTHER	<input type="checkbox"/> BURNED <input type="checkbox"/> BROKEN <input type="checkbox"/> OTHER	<input type="checkbox"/> BURNED <input type="checkbox"/> BROKEN <input type="checkbox"/> OTHER	<input type="checkbox"/> BURNED <input type="checkbox"/> BROKEN <input type="checkbox"/> OTHER	<input type="checkbox"/> BURNED <input type="checkbox"/> BROKEN <input type="checkbox"/> OTHER	<input type="checkbox"/> BURNED <input type="checkbox"/> BROKEN <input type="checkbox"/> OTHER	<input type="checkbox"/> BURNED <input type="checkbox"/> BROKEN <input type="checkbox"/> OTHER	<input type="checkbox"/> BURNED <input type="checkbox"/> BROKEN <input type="checkbox"/> OTHER

EVENT 01902. IN SUMMARY THE VET'S VEHICLE PARKED AT REAR OF ABOVE
1. VEHICLE STARTED ON FIRE. ENGINE 53 AND 58 ALONG W/ BATTALION CHIEF & ON SCENE

RECORD INQUIRY SECTION
CHICAGO POLICE DEPARTMENT

329881

54. NAME OF REPORTING PARTY	55. ADDRESS	56. CITY AND STATE	57. ZIP CODE	58. POLICE DISTRICT	59. DATE OF REPORT	60. REPORTING OFFICER	61. SUPERVISOR
<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>

PC9A-B76 C 3567

CHICAGO POLICE DEPARTMENT

CASE SUPPLEMENTARY REPORT
1121 South State Street/Chicago, IL 60605

ORIGINAL SUPP

CPD-11.380(Rev. 8-96)-C

Status: DETECTIVE SUP. APPROVAL COMPLETE		SUP ID: 19833	
Case Report ID: 837911	AD No.: F207992	Date NO Arrived: 09-APR-2000 03:03	
Event No.: 041801902	Occurrence Date From: 09-APR-2000 01:59	Occurrence Date To:	
Unit Assigned: 2512	Fire Related? Y	Domestic Related? N	Group Related? N
BACK Code: 2031	DAMAGE: REAL PROPERTY	FIRE REAL PROPERTY	
Occurrence: [REDACTED]	CHICAGO IL	Seat: 2515	
Location Code: 229	VEHICLE NON-COMMERCIAL		
Site Location Code: VEHICLES/PARKED IN ALLEY			
VICTIM/COMPLAINANT/WITNESS/SUBJECT			
Role: VICTIM			
DL/ID No.:	Age:	Sex: FEMALE	Race: WHITE HISPANIC
Birth Date:			Part Time? N Length: 8 Year(s) 8 Month(s) 8 Day(s)
Occ:	Injury Type:		
Hospital:	CPD Police Officer? N		
Injury Descr:	Injury by Offender: NONE		
Address Type:	Address:	Phone:	Ext:
RESIDENCE	[REDACTED] CHICAGO IL	[REDACTED]	[REDACTED]
Phone No. Type:	Phone Number:		
BUSINESS			
Role: PERSON REPORTING OFFENSE			
DL/ID No.:	Age:	Sex: FEMALE	Race: WHITE HISPANIC
Birth Date:			Part Time? N Length: 8 Year(s) 8 Month(s) 8 Day(s)
Occ:	Injury Type:		
Hospital:	CPD Police Officer? N		
Injury Descr:	Injury by Offender: NONE		
Address Type:	Address:	Phone:	Ext:
RESIDENCE	[REDACTED] CHICAGO IL	[REDACTED]	[REDACTED]
Phone No. Type:	Phone Number:		
INVOLVED PROPERTIES			
VEHICLES			
Make:	FORD	Model:	FORD TRUCK/VAN/SUV, ETC
Type:	TRUCK	Year:	2000
Style:	VANETTE, (METROSTEP VAN, RANDY VAN)		
Description:		Owner:	VICTIM
VIN No.:	1FMRU1688Y [REDACTED]	Color:	RED
Disposition:		Bottom Color:	RED
Top Color:	RED	Lic. No.:	APPLIED
Lic. Type:		State:	
Other Ident. Marks:		Found No.:	
Found Inv. No.:		Reason for Towing:	
Towed? N	Offender? N	Stolen? N	Recovered? N
Damaged? Y	Thief From? N		
OTHER			
Description:	CPD 883	Owner:	
Serial No.:		Model:	
Inv. No.:		Value:	
Damage Description:		Taken? N	Recovered? N
Damaged? N	Jewelry? N	Weapon? N	GLN? N
Description:	ETH BIN CHIEF @ SCENE	Owner:	
Serial No.:		Model:	
Inv. No.:		Value:	
Damage Description:		Taken? N	Recovered? N
Damaged? N	Jewelry? N	Weapon? N	GLN? N
Description:	VEHICLE TO HOUSE	Owner:	
Serial No.:		Model:	

F207992

CHICAGO POLICE DEPARTMENT

CASE SUPPLEMENTARY REPORT

1121 South State Street/Chicago, IL 60605

ORIGINAL SUPP

CPD-11.380(Rev.8-95)-C

Case Report ID: B37411		RD No.: F87992		SUP ID: 37993	
Address of Occurrence: CHICAGO IL					
INVOLVED PROPERTIES					
OTHER					
Inv. No.:		Value:			
Damage Description:					
Damage? N	Jewelry? N	Weapon? N	Taken? N	Recovered? N	GA? N
ADDITIONAL IUCR CODES			Secondary Classification		
IUCR Primary Classification			IUCR Secondary Classification		
IUCR CODE ASSOCIATIONS WITH VICTIM & OFFENDER			Victim / Suspect / Offender(s)		
IUCR Primary Classification			IUCR Secondary Classification		
METHODS & CAG CODES			Case Code		
Method Code			Case Code		
ASSOCIATIONS					
Associated Agency		Associated Case		Major Incident Category	
MOTIVE & ARSON CASE CODES					
Motive Code			Arson Case Code		
DOES NOT APPLY					
ELECTRICAL					
INVOLVES EMPLOYEES					
Date Investigator Completed: 14-APR-2000 06:41					
Role: REPORTING OFFICER		Outside Agency:		Star No.: 9186	
Emp. Name: ADAMS, TIMOTHY		Beat: 2512		Date: 09-APR-2000 08:18	
Role: REPORTING OFFICER		Outside Agency:		Star No.: 19383	
Emp. Name: BAR, PAUL		Beat: 2512		Date: 09-APR-2000 08:18	
VICS					
IAD No.:		Incident No.:			
Operation Name:		Search Warrant No.:			
BURGLARY					
Surge Alarm Failed? N		Alarm Circumvented? N		Point Of Entry:	
Safe Burglary Method:		Point Of Exit:			
VEHICLE THEFT					
Door Locked? N		Ignition Locked? N		Keys In Vehicle? N	
City License No.:		V.I.N. Verified? N		State Lic. No. Verified? N	
License Expr. Date:		City Issued License:		City Lic. No. Verified? N	
Damage Location:		Damage on Vehicle:			
Accessories/Equipment:		Title Holder:			
Personal Belongings:		Phone:		Beat:	
Person's Location:		Insurer's Company:			
Title Holder Addr.:		Date Purchased From:			
Last Payment Date:		Vehicle Purchased From Phone No.:			
RECOVERED VEHICLE					
Recovery Location:		Beat:			
Location Code:		Loc. Descr.:		City License No.:	
Recovery Date:		City Issued Date:		License Expr. Date:	
City Issued Lic.:		State of Theft:		MVC No.:	
City of Theft:		MVC No.:			
Leads No.:		MVC No.:			
Front License Plate Recovered? N		Back License Plate Recovered? N			
Evidence of Stripping/Damage					
Bored? N		Ignition Lock Failed? N		Steering Column Failed? N	
Body Parts or Other? N		Tires? N		Radio? N	
Recovery Direction Faced:		Legally Parked:		Interior? N	
Computer Reg. Search:		Data Owner Notified:		Engine? N	
C.O.S. Unable to Contact Owner? N		Not File Closed? N		Transmission? N	
Through Whom:		Evidence Technician Reported? N			
Inspector Date:		Evidence Technician Reported? N			

F207992

14-APR-2000 06:41

Requested by: PR00003

CHICAGO POLICE DEPARTMENT

CASE SUPPLEMENTARY REPORT
 1121 South State Street Chicago, IL 60605

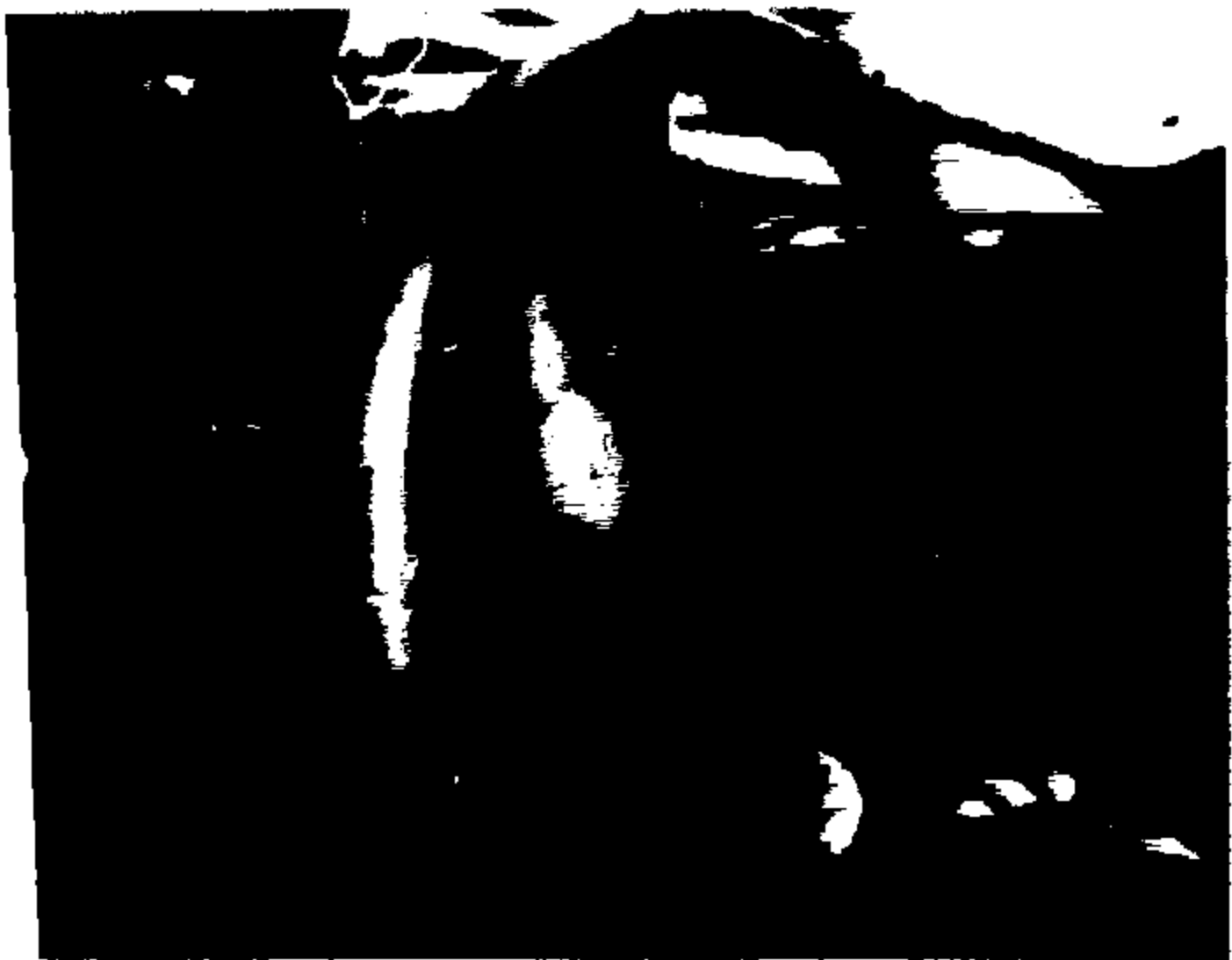
ORIGINAL SUPP

CPD-11.380 (Rev. 8-95) - C

Case Report ID: EP411	RD No.: F387992	SUP ID: 179923
Address of Occurrence: CHICAGO IL		
NON CRIMINAL DOMESTIC INCIDENT		
Accident Code:	Police Contacted By:	
No. of Children Present:	No. of Past Incidents:	No. of Past Case Reports:
Involved Parties Prop. Released? N	Transportation Offered? N	Transportation Accepted? N
Referred Accepted? N	Referred Agency:	Firearms Present? N Substance Abuse Evident? N
Supervisor on Scene? N	Domestic Incident Information Provided? N	Relocated? N Referral Offered? N
WORTHLESS DOCUMENT		
Transaction Char.:	Type of Document:	
Color of Document:	Document No.:	
Date of Document:	Method of Preparing:	
Identification Used:	Bank Name on Doc.:	
Identification No.:	Bank Acct.:	
Bank Acct.:	Signature on Doc.:	
Signatures on Doc.:	Color Names on Doc.:	
Names Endorsed on Back:	Made Payable To:	
Amount of Check:	Amount of Loss:	
Reason Not Honored:	Phone:	
Property / Service Obtained:	Bank:	
Crime Pattern (Indicate):		
HOSPITALIZATION		
LOST & FOUND		
Property Owner Notified? N	How Notified?	
Notified By Whom:		
MISSING/FOUND PERSON		
Subject Victim of Crime? N Subject Offender of Crime? N	LEADS/CIC No.:	Plan Implemented? N Flash Message Sent? N
SUPERVISOR APPROVING		
Approval Complete Officer Name:	Star:	Unit Assigned:
HAWKINS, BARRY	20006	BOMB & ARSON SECTION
Review Complete Officer:	Star:	Complete Date:
CASE REPORT DISTRIBUTION		
No. of Copies:	Sent Copy To:	
0	NO DISTRIBUTION	
NARRATIVE		
*** End of Record ***		

F207992

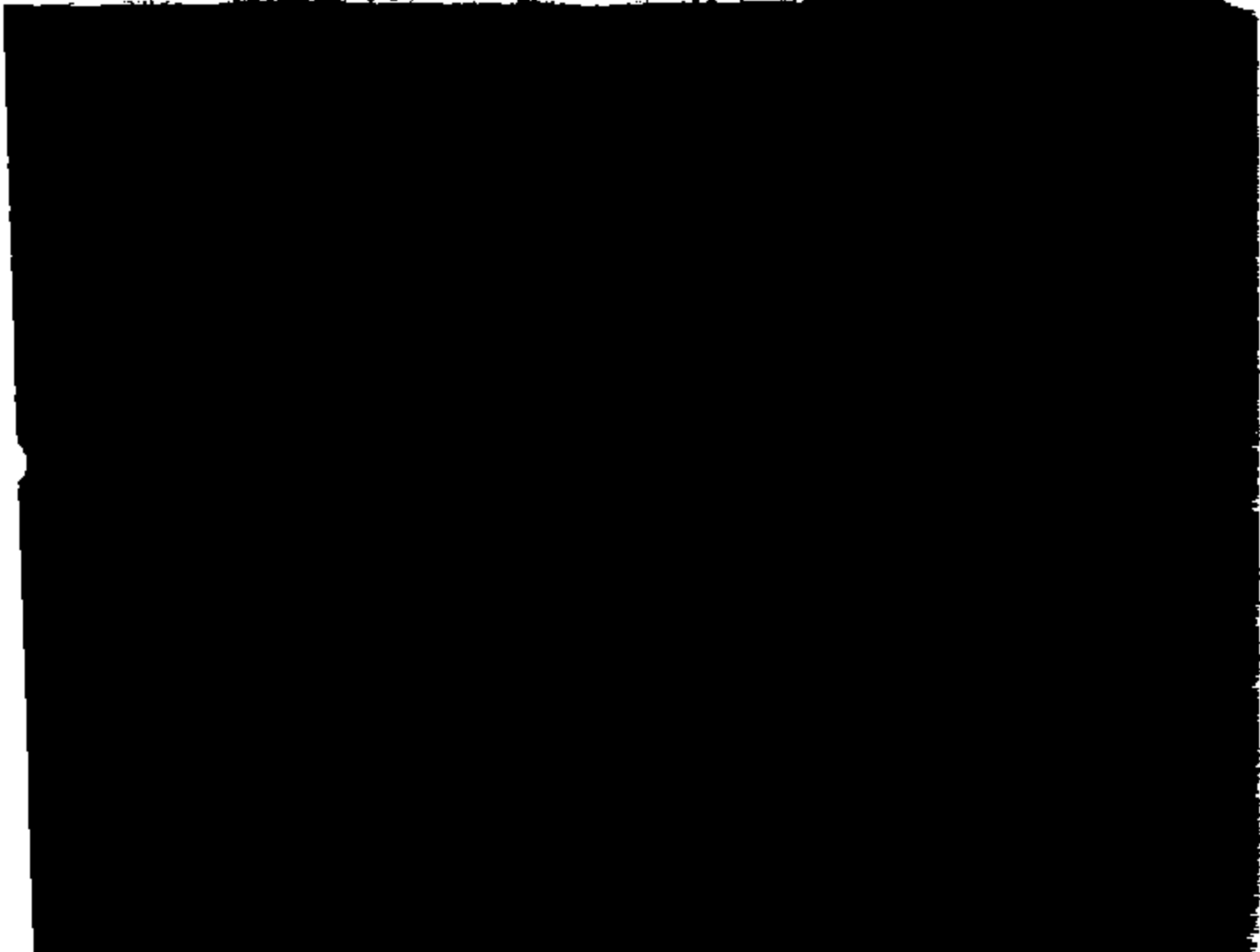














Claim # [REDACTED]

SAFE IN EVERY WAY

SEAWAY INSURANCE COMPANY

700 PASQUINELLI DRIVE - WESTMONT, ILLINOIS 60090-1284 - AREA 768867-4288



PLEASE FILL IN COMPLETELY AND RETURN IMMEDIATELY

AFFIDAVIT OF VEHICLE THEFT

(ALL QUESTIONS MUST BE ANSWERED)

PLEASE SUBMIT ITEMIZED BILL OF SALE, LISTING EQUIPMENT ON YOUR VEHICLE WITH THIS FORM

To Whom It May Concern:

Enclosed you will find an affidavit of vehicle theft. In order to service your claim as promptly and efficiently as possible this form must be filled out in its entirety. All questions must be answered to the best of your ability. In addition you must submit a bill of sale, listing all equipment on your vehicle. Failure to comply with these requests will result in a delay in handling your claim. Any false information may lead to a denial of your claim. This affidavit must be signed by all insureds and notarized.

Name [REDACTED]

Address [REDACTED] Chgo Il. [REDACTED] Home Phone [REDACTED]

Date of Birth 4-21-1964 Marital Status Married Single No. of Dependents 3

Driver's License No. [REDACTED]

Employer's Name [REDACTED]

Address [REDACTED] Chgo Il. [REDACTED] Phone [REDACTED]

Date of Theft 4-9-2000 Time 2:59 A.M. P.M.

Name of Vehicle Ford yr. 2000 Model Expedition Body Type cab Laser Red

License Plate # [REDACTED] Vehicle ID # 1FMRU1668YL [REDACTED]

State # [REDACTED] Certificate of Title # [REDACTED]

Number of Cylinders [REDACTED] HP/Cubic In. [REDACTED] Odometer Reading [REDACTED]

Was Vehicle Locked? Yes No Where Was It Found [REDACTED]

Specific Location From Which Vehicle Was Taken [REDACTED] Chgo Il. [REDACTED]

Who Was The Last Person In Possession Of The Vehicle [REDACTED]

WARNING: IT IS A FELONY TO FILE A FALSE THEFT WITH POLICE PUNISHABLE BY THREE TO SEVEN YEARS IN PRISON AND A FINE UP TO \$10,000.00.

Was Theft Reported To The Police? Yes No Date of Report 4-9-00

Location Of Police Station [REDACTED]

Police Officer's Name and Badge No. [REDACTED] Police Report Number F-207997

Has Vehicle Been Recovered? Yes No Where Was It Recovered? [REDACTED]

When? 2:59 AM 4-9-00 Who Recovered The Vehicle? Owner's Condition Burned Up

Has Vehicle Ever Been Involved In A Collision Or Theft Loss Prior To This One? Yes No

If Yes, Explain [REDACTED]

Type Of Damage Fire Amount Of Damages \$ [REDACTED] Date [REDACTED]

Were Repairs Made? Yes No Who Made The Repairs? [REDACTED]

Name, Address and Policy Number of Insurance Company Who Paid The Claim Damages, If Any? [REDACTED]

Name, Address and Policy Number Of Your Prior Insurance Company [REDACTED]

K-000 COVER

Vehicle Equipment (Check if vehicle has any of the following)

- Radio AM
- Air Cond.
- Power Seats
- Cruise
- AM/FM
- Power Steering
- Vinyl Roof
- Tilt Wheel
- Stereo
- Power Brakes
- Mag Wheels
- Leather Seats
- Cassette or Tape
- Power Windows
- Auto Trans.
- Sun/Moon Roof

Others _____

Any Other Claims In The Last Three Years On This Or Any Other Auto? Yes No

Any Other Vehicles In Your Household? Yes No

Other Distinguishing Features: (Dents, dials, trailer hitch, interior, etc.) None

Name and Address Of Service Station or Garage Which Performs Routine Maintenance. None

Please List All Major Mechanical Repairs Done To Vehicle Since Purchase (Transmission, engine, etc.) None

Date Of Purchase 2/18/2000 New Used Purchase Price _____

Seller Dealer/Individual, Name, Address and Phone Number Joe Rizza Ford 2100 S. Haulman North Riverside IL

How Was Car Paid For? Cash Check. If car was paid by check, please submit copy of cancelled check. If paid by cash, please submit proof of cash withdrawal. If unable to provide either of the above, please explain in detail _____

If Financed, Name and Address Of Finance Company Ford Motor Credit
P.O. Box 543099 Omaha NE 68154

Account # _____ Balance Due \$ _____ Date Of Last Payment 4-18-00

Please Submit Copy Of Loan Agreement. Is Account Past Due? Yes No How Long? _____

Are Keys In Your Possession? Yes No Was This A Rebuilt Wreck? Yes No If Yes, Explain _____

Please Give Full Explanation Of All Facts And Circumstances Pertaining To The Theft In Question.

The car started on fire where it was parked. We don't know what happened.

Amount For Which You Are Making Claim _____

I HEREBY ATTEST THAT ALL THE ANSWERS I HAVE GIVEN ARE TRUE TO THE BEST OF MY KNOWLEDGE AND BELIEF

Signature _____ Signature _____

Notary _____ Date _____