FORD 12/2/2004 APPENDIX F-2 PART 2 OF 4 BOOK 2 OF 4

KEITH A. JONES

Attorney at Law

1998 Kelmout Lane CHARLESTON, WV 25312 Telephone (304) 984-9800 Fectimile (304) 984-9801

October 19, 2004

Via US Mail and Facsimile 313-390-4201
Anne Danowski
Ford Motor Company
Consumer Litigation Section
3 Parklane Boulevard
Parklane Towers West, Suite 1500
Dearborn, MI 48126-2568

Re: Timothy Belcher v. Ford Motor Company, et al

Circuit Court of Kanawha County, West Virginia

Civil Action No. 04-C-2032

Ford File No. 499715, VIN 1FTSX31P33E

Dear Anne:

Please find enclosed the following settlement demand in the above-styled case.

Very truly yours,

Kuth Q. gne/cox

Keith A. Jones

KAJ/cjk

Enclosure



THOMAS F. BASILE

ATTORNEY—AT-LAW 5400VIRGINAAVE, SE CHARLESTON, WV 253042241 P.O. BOX 11558 (P.O.Z.P.25339) Phone - 304-925-4490

Fax - 304-928-7472 Mobile Phone - 304-810-6764 E-meil: <u>thornes I, bas ledbyerizon net</u>

October 16, 2004

Keith A. Jones Attorney at Law 1998 Kelmont Lane Charleston, WV 25312

Re: Civil Action No. 04-C-2032 (Bloom)

Dear Kelth:

As you requested, I am forwarding my client's demand to you with the hope that we might be able to resolve this matter without expending great sums of money and time. The suffered enough annoyance and inconvenience to date due to the unreliability of his 2003 Ford F350 Super Pickup (Diesel), VIN: #1FTSX31P33E As you will see, he has also incurred unnecessary financial costs because of the truck's poor gas mileage and has worried often about his own safety because of the lack of dependability and the unpredictability of this Ford diesel truck.

FACTUAL BACKGROUND

purchased his Ford F350 on April 17, 2003, from defendant, Moses Ford, Inc., an authorized Ford dealership located in Saint Albans, West Virginia. The amount financed through Members First Federal Credit Union to purchase the truck was \$37,909.45. The purchase contract is enclosed and marked as Exhibit 1. The promissory note from the credit union is enclosed and marked as Exhibit 2.

This purchase was the bound third purchase of a new Ford super duty truck from Moses Ford in four years. He had previously purchased a new 2000 model and a new 2002 model from Moses. He knew the salesmen and service department well because of these purchases and his loyalty to the dealership since 2000. The salesmen at Moses Ford knew that the bound the country and that he used his Ford trucks to pull his 36' Keystone trailer, which was his home on wheels while on the road. For that reason from Ford trucks, including the truck at Issue, were fitted with a fifth wheel to pull the treiter, which weighed 14,180 pounds.

salesman at Moses Ford, told film the F350 Super Duty diesel would do a much better job and was capable of pulling up to 20,000 pounds. He relied on this representation when he purchased the truck. He was also aware of the frequent Ford TV commercials that show the Ford F350 having no problems pulling weights greater than his 14,000 pound trailer.

Regrettably, the transport began to experience difficulties with this Ford vehicle shortly after he purchased it. After a few thousand miles, he noticed that the fuel economy dropped significantly, the engine began to run "rough" and the transmission slipped on cold starts. He first brought the truck to Moses Ford for investigation on July 14, 2003, at which time the vehicle only had 9,162 miles on the odometer. The service department recorded complaint, (Exhibit 3, p. 3, Item 3 of 4), but toki him that the diesel mechanic was not present on that day to investigate the problem. The problem meeded for the truck to be looked at immediately and was not in a position to leave the truck with Moses Ford because his job duties required him to get back on the road to travel to his work destination. He is rarely in West Virginia for more than a weekend each month.

Consequently, the control immediately drove to Midway Ford in Hurricane to see if Midway could successfully diagnose the problem with his truck. (Exhibit 4, mileage 9,177.) The technician wrote down three diagnostic codes on the work order – P0103, P0112 and P2199 – but otherwise did nothing and the problems continued. As you can see from the work order, there is no final conclusion reached by the technician.

brought the truck to Moses Ford again on December 1, 2003, with the same complaints as before, as well as a complaint that the fifth wheel brake would lock up when going down hill with the trailer in tow – an obvious safety issue. Moses kept the truck for two days but reported that they could not duplicate either problem. (Exhibit 3 at p. 2 and Exhibit 5, mileage 21,592.) I am sure you have had this experience frequently with the service departments in car dealerships, where the service department is unable to duplicate the customer's concern. I know I have had that experience more times than I care to remember.

brought the truck in again on December 29, 2003, for the same complaints related to poor engine performance, transmission slipping, low power, poor fuel economy and the brake locking up on the fifth wheel. Moses again kept the vehicle for two days but was unable to diagnose any problems. (Exhibit 3 at p. 1, mileage 22,145.) Ford sent a customer satisfaction survey to complete regarding the visit of December 29, 2003. It is completed that survey, gave Moses poor marks and even took the time to write a two-page letter to Ford to complain about his frustrations with the F350 truck and his bad experiences with the service department at Moses Ford. (Survey and letter, Exhibit 6.)

continued to have problems with the Ford F350. While on a job assignment in Delaware, he called the service department at Moses Ford for advice. The man who spoke to him told him that he could not help him and then he hung up on him!!! This is not the way to treat someone who has purchased over \$100,000 of new trucks in four years from your dealership. then took the truck to Hertrich Ford in Milford, Delaware. Hertrich was able to at least confirm some of the concerns and diagnose some of the problems. Hertrich found a burnt terminal at the starter and burnt vacuum line and replaced them. (Exhibit 7, mileage 24,066.) However, it was not long before the second and serious problems again. The truck stalled twice on the interstate while he was hauling his trailer - again, an obvious safety issue. The engine was running rough. The transmission was sticking and the fuel economy was reduced from 600 to 300 miles/tank of fuel. He brought the truck to Tumpike Ford in Marmet for these problems on February 17, 2004, hoping that Tumpike might have better success than Moses. (Exhibit 8, mileage 27,169.) Turnpike drained the fuel, flushed the lines, replaced the fuel filters, took off the gas tank and cleaned it. Unfortunately, this did not fix the problems with the F350, including the stalling problem. On February 29, just twelve days later. and his father drove to Sutton Lake to no fishing. The turbo was not engaging as it should and lacked power. checked under the hood and found an engine leak located on the front part of engine. There was also a tube coming out of the turbo on the passenger side of vehicle. He subsequently reported the problem to the service department at Tumpike Ford and was told the air filter might be dirty. He checked it, but it was not dirty. Tumpike Ford also told him the truck could be "overworked," whatever that means. I was puzzled by this response. How does one overwork a truck that is routinely advertised on TV as a workhorse vehicle that can handle anything? Indeed, just this past week I have personally witnessed two Ford F350 commercials on TV that shows this same truck pulling 19,000 pounds of concrete slabs. Revision Keystone trailer is only 14,160 pounds and it is not always in tow. It is only in two when he moves from one work location to another every 4-6 weeks. In late March, 2004, while on a job near South Boston, Virginia, brought the truck to the only Ford dealer near him to report the same problems and a new problem with the gears racing through each upward shift (it's an automatic) without building up adequate power. That Ford dealer told him that he could not help him because his only diesel mechanic was off for six weeks.

On April 8, 2004, while driving over the mountains on I-68, east of Morgantown (the trailer was not in tow), was commonted with another unexpected, unsafe situation involving his F350. He was traveling highway speed, at night,

when the engine suddenly made a loud bang of a noise and he lost power. The truck slowed to 25 mph. He stopped when he got to Morgantown and waited a few hours. He then got back on the road, but was unable to drive above 25 mph, all the way to Elkview, WV, where he was headed for a weekend visit with his perents. He had to drive all night, approximately 6 hours, on I-68 and I-78 at 25 mph.

The next day, April 9, 2004, he brought the truck to Moses and reported the problem to the service department. Moses kept the vehicle until April 14 and gave as a Ford Taurus to use so he could return to work in Virginia until the repairs were made. Moses reported that there was a leak at the intercooler hot side and replaced the cooler tube. However, they were not able to diagnose why the transmission slipped at times. (Exhibit 9, mileage 32,493.)

was very upset by the attitude of Mr. Weaver in the service department, who informed that he did not like receiving a negative evaluation on the customer satisfaction survey that had completed for the December 29th service visit.

Service department a positive evaluation for this service visit.

Intimidated by Mr. Weaver's words, which I believe were unprofessional and totally inappropriate.

In early May, 2004, **Exercise** began to have problems right after starting the vehicle, when it would not accelerate and move forward. He would have to turn the ignition on and off several times before the gears would engage and the truck would move. He drove to a Ford dealer near his work location — Haddleman Ford — but they would not take him for a few days because he had not purchased the truck from their dealership.

When he returned to West Virginia on May 14, 2004, he brought the truck to Moses and reported the problems. Moses kept the vehicle for nearly one full month, until June 11, 2004|| Moses discovered problems with the gaskets around the transmission oil pan, seal leaks with the rear crankshaft and confirmed that the performance diagnostics were on the low side of normal. (Exhibit 10, mileage 35,660.) With respect to the transmission slipping while in tow mode, Moses suggested that bring his trailer in to the service department in order to check it in tow mode. Of course, that was not an easy thing for the transmission of the did not have the liberty to simply take a few days off work and tow his trailer back to West Virginia.

By this point, I hope you can see why was completely unsatisfied with this vehicle and Ford and no longer wanted to engage in the annoyance and inconvenience, expense and wasted time of going back and forth to Ford dealerships without getting his vehicle in good-working order. Due to his travels, he needs a dependable vehicle. One would think the truck would be dependable

for at least the 36,000 miles of the warranty period and be the workhorse it is advertised to be and promised to be by the salesman at Moses Ford. By May, 2004, I had already given notice to Ford about claim. In fact, on March 30, 2004, I sent a Notice of Claim to the Customer Relations Center at Ford's offices in Dearborn, Michigan. (Letter of March 30, 2003, Exhibit 11.) In my letter, Linvited Ford to contact me promptly to try and resolve the claim and help to be able to end the annoyance, inconvenience, expense, lost time, lost money and concerns for his safety. I finally was contacted by a woman from Ford's Consumer Affairs office named We spoke at length on April 19 and 21, 2004. She reported to me that Moses Ford believed that put the truck to ins a commercial work fashion and that he "drove the truck too hard." was shocked to hear these complaints. As to the former, he does not even use trucks in the job he has. He only uses the truck for transportation to his work sites and pulls his Keystone trailer from one site to another. It is not used on the and I are still trying to figure out what the latter statement means: "drove the truck too hard," particularly when the salesman at Moses Ford sold the F350 to with the knowledge that he needed it for the specific purpose of pulling his Keystone trailer that he reported he was having some difficulty pulling with the F250. The truck was not put to any improper use, unless F350s are only meant to be driven around town for show, and expected pull far less weight than they are advertised to pull. on April 21, 2004, she asked me what While speaking to wanted to resolve this matter. I told her he wanted a refund for the purchase price of the truck. She said she could not do that, but could only offer a replacement vehicle. I told her that did not want another vehicle that had caused him so many problems. She said that if he would not accept a replacement vehicle then we would simply have to file a lawsuit! I was shocked and told her as much. I asked if that is the way Ford handles all lemon law complaints and she said "No, but Ford handles certain states differently." I called again on April 28, 2004, and asked again if there was any way. we could resolve this matter without filling suit. I asked if Ford would be willing to buy back the vehicle and pay some money for his aggravation and inconvenience. She repeated what she had eaid a week earlier; that I should simply file a lawsuit. I asked if she was sure that is what she wanted me to do and she said "Yes, that might eventually get the ball moving." She went on to say that Ford has a policy in West Virginia of not paying money on these types of claims and advising people to file suit. Again, I was shocked. I never spoke again with I She did fax me a "vehicle replacement offer" on May 3,

2004, that remained open for 10 days, but I had already communicated to her

that a replacement vehicle was unacceptable. (Exhibit 12.)

.

Unable to continue on this "merry-go-round", back-and-forth routine with Moses Ford and an unreliable truck, was forced to go out and buy another truck in order to have a reliable vehicle to use for towing his Keystone trailer and getting around the country for his job. He bought a Dodge truck and has not had any problems with it. He has since moved from Virginia to Alabama to Colorado. However, he now has 2 truck payments and 2 insurance premiums to pay, but still has an unreliable Ford F350 that his father in Elkview has used occasionally, hoping to have Ford do the right thing, buy it back and settle this matter fairly.

father has continued to have the same problems with the F350 that had when he drove it. The truck continues to have problems with low power or no power, transmission slippage, stafting, engine and transmission leaks and poor fuel economy. At times the truck does not start or it starts and has no power to move forward and must be stopped and started several times to get it moving.

2004, to see if it could be fixed. The service department stated on the work order that they road tested the truck two times and it was okay. However, the mileage out was the same as the mileage in (37,887). (Exhibit 13.) The work order also states that the poor performance reported by was normal when the vehicle is cold. Low power and no power on some occasions after start-up would not appear to be normal to me.

Having had enough, and the directed me to file suit against Ford and Moses Ford on July 20, 2004, just as directed us to do. The vehicle now sits at the directed us to do the odometer.

DAMAGES

Essentially, would like to have Ford refund the purchase price to him (Including interest), pay him some money for his aggravation and inconvenience, reimburse him for having to carry a second insurance premium, pay his attorney fees and expenses and factor in some emount for punitive damages for Ford's Intentional refusal to settle this pre-suit and directing me to file suit.

Damage Calculations

A)		2.52/ea. (due 15 th each mos.) '22/04 (Interest approx. \$6.05/day) ¹	\$ 2	3,365.36 <u>7,857.02</u> 1,222.38
B)	Insurance premium on F35 Insurance premium on F35		\$	925.00 465.90 ²
C)	Compensatory damages	(cleims in the Complaint)	\$ 1	5,000.00

Payoff information form. (Exhibit 14.)

² Additional insurance payment of \$463.91 due on 11/16/04

D) Punitive damages

\$ 10,000,00

E) Attorney Fee and Costs
Total Demand

(1/3 of A+B+C+D)

\$ <u>22,537.76</u> 90,151.04

also paid additional aums for diesel fuel that were unnecessary due to poor fuel economy. He initially was getting 20 mpg (38-gallon tank) but that figure dropped considerably at times, even without the trailer in tow, sometimes as low as 8 mpg. If we can settle this matter promptly and fairly we will leave this damage factor out of the calculations. If we have to proceed through discovery, we will include that figure in the damage calculations later.

Please contact me as soon as you have had a chance to review our demand and the attached documentation offered in support. I will forward proof of payment of the insurance premium soon to support line item B. Do not hesitate to contact me if you have any questions.

Sincerety.

Thomas F. Basile

C

(w/enclosures)

MOSES FORD, Inc.

P.O. 90x 1878 2001 McConfie Are. S.W. SAINT ALBANS, WEST WHENA 25177-1878

BEAL#

45413

9656431 Telaphane (804) 722-4800 17 / 2003 PURCHASERTS NAME 04/ DATE CITY__ELYIEW_EV ADDRESS ZIP CODE BALES REPRESENTATIVE ... LACKEY, JEEF REY RESIDENCE PHONE USINEESS PHONE Pleasa exter my order for one 2003 F350 PTCKUP TOP" .gc/e/(20). COL CO R) ACK 73649 110,65 TO BE DELIVER OH OR ABOUT 1FTSX31P338 26 04 Description of trade-in: Year 2002 Base price of vehicle **FORD** 1 3727 Model F260 PICKUP VIN 1F T#0(21F92F 2 îtide No. Mileage Additional Equipment (Options) 3 AP11463 . 26511 Batance owed to: 4 HENDERS FIRST Address 6 Account No. Good till 6 Purchaser verifies that the official edometer mile-7 age statement has been completed on trade-kr. 8 8 Purchaser's elements **SPOT AGREEMENT** 10 This "Spot Agreement" is attached to and made a part of the STOTAL 11 3737 -96 Retail Buyer's Order or Dealer's Third Party Lease Agreement 12 (vereinator the "Agreement"), classo this clate between HOSES FORU, THC. 13 (hereinater tive "Seler"), and Bayer/Lassen (herejration 14 Buyer). Documentary Fee 15 49. OD Total Cash Price (1 thru 15) : 16 37371.08 Buyer and Selfer intend that Selfer will attempt to arrange for Less Trade-in 17 22**00**4 (XI) financing through a third party for the Buyer's purchase or lesse of the vehicle Rated on the Agreement. Buyer understands that Difference (16 minus 17) 慷 1037 .06 Seller may ript the able to entange for such tinercing, in the event, Total Texable Amount B the Saller is unable to obtain third party financing approved for Plus Balance Owed 20 Suyer's purchase or lease of the fisted vehicle within... of the date hereof, Suyer shall immediately upon notice from Privilege Tax 21 Seller, return the vehicle described in the Agreement to Seller or, Title Fee 22 00 in the case of a purchase, pay to Seller the hetence due as reflected in the Retail Buyer's Order. If Buyer returns the vehicle, Lien Fee 23 00 Sallier shall refund all deposits made by Suyer, if the listed Transfer Fee 24 vehicle to immobilized or impounded white in Buyer's Licercon Foo 25 posteration, Buyer agrees to take whatever steps are necessary to breake the return of the vehicle to Saller. Temporary Plate Fee 28 Other 27 HOSES FORD, IRC. Total Taxes & Fees (2) this 27) 28 .35 Saler Buyer/Lesses 20 Mechanical Service Contract A Doc Fee (from Line 15) 30 Œ Co-Buyer/Co-Lesses 31 Tax - Service Contract - Luxury ٠. or again that this Quire on the late and species differ being and any appoint distincts which all of the terms and manifers. If That Cardina of 1924 A laight Martial, That which is 1924 and 1924 A laight Martial, That Probability of 1924 In 1924 A MATTER AND THE CARDINARY, Information and Cardinalty Explosion (1924 A laight Martial And Information and Cardinalty Explosion 1924 A laight Martial And Information and Cardinalty Explosion 1924 A laight Martial And Information an Total (20 plan 28-31) 32 17:07 33 .А. experience which we are all comprises the comprise and control of 34 Rebetes - Manufecturer .A 35 Deposit (cash down payment) 200 .60 8981.35 Bulance (4 minute) (32 minute 33-35) 88 Credit Life Disability Insurance 37 94/1762002 Amount to be Financed (\$5 plus 37). 1.1.1.7.1.1

*--- 1 of 4 - Dealer -----RO No: 102794 Opened: 29DEC03 Closed: 31DEC03 Mileage: 22145 Line Code: A Booker: 402 Commback: N NO POWER, SPITS AND SPUTTERS, POOR FUEL MILEAGE Complaint: CAUSE: PERFORMED DIESEL ENGINE PERFORMANCE DIAGNOSTICS , NO CODES UNABLE TO DUPL SA... YECH. TYPE, OFCODE..... CB-RO.. DESCRIPTION..... 7471 420 ENGINE PERFORMANCE DIAGNOSTICS - DIESEL ENGINE - DIAGNOSIS - L FT8\$, 9.00 LBR\$ 25.88 MBC\$ 7471 420 KEY ON EMBIME OFF - KDEO CHECK - TEST -L PT8**\$** 0.40 LBR\$ 6.50 MSCS 7471 420 KEY ON ENGINE OFF - KOED INJECTOR ELECTR RICAL SELF-TEST - YEST - L 0.00 LBR\$ PTS\$ 6.50 MSC\$ Line Code: 8 Booker: 402 Comeback: N WHEN TOKING OR LOADED, AUTO TRANS JERKS MARD ON DOMMSHIFT CHERP Complaint: Cause: PERFORMED ELECTRONIC TRANS DIABNOSTICS, NO CODES , CHECKED CASIS FOLDED 58M SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION..... 7471 420 WF4 700DF ELECTRONIC TRANSMISSION DIAGNOSIS - DIAG GNOSIS (7000) - L

Press S#, Return for next page, EST#, 7, or E to Exit:

PT5\$ 0.00 LBR\$ 84.45 MSC\$ 0.00 PCM REPROGRAMMING - TEST - L 7471 420 PT6\$ 0.00 LBRS 32.48 MSGS 0.00 Line Code: C Booker: 452 Commback: N RECALL 03L12 ENG EMISSIONS LAGEL Complaint: Cause: INSTALLED LABEL AS PER RECALL 03L12 PTS\$ 0.00 LBH\$ 12.99 MSC\$ *--- 2 of 4 - Dealer ------Opened: 01DEC03 Closed: 04DEC03 RD No: 101750 Mileage: 21592 Line Code: A Booker: 402 Comeback: N RECALL 08B06 Cause: PERFORMED DIESEL ENGINE PERFORMANCE DIAGNOSTICS , UNABLE TO PINPOINT CONC SA... TECH. TYPE. OPCODE...... CB-RO.. DESCRIPTION..... RECALL 03B06B 7471 420 WF PT8\$ 0.00 LBR\$ 46.47 MSC\$ Line Code: B Booker: 402 Comeback: N CUST STATES WHEN TOWING FIFTH WHEEL VEH BACK BRAKE LOCK UP WHE Complaint: Causa: NPF SA... TECH. TYPE. OPCODE...... CB-90. DESCRIPTION...... Press B, S#, Return for next page, EST#, ?, or E to Exit:

RD No: 101750 Opened: 01DEC43 Closed: 04DEC03 Mileage: 21592 Line Code: B Booker: 402 Comeback: № PTS\$ 0.00 LBH\$ B.50 MSC\$ 0.00 Line Code: C Booker: 7471 Comeback: N Complaint: ICOMP FREE LUBE DIL AND FILTER Cause: SA... TECH. TYPE. OPCODE...... CB-RO.. DESCRIPTION..... CHANGE ENG OIL AND FILTER , DIESEL, 7471 420 ICOMP 2P PT8\$ 54.92 LBR\$ 14.95 MSC\$ *--- 3 of 4 - Dealer ------RO No: 95588 Opened: 14JUL03 Closed: 14JUL08 Mileage: 9162 Line Code: A Booker: 7471 Comeback: N Complaint: ENGINE RUNS ROUGH AND MISSING ON COLD START UP OR AFTER SITTIN Cause: SA... TECH. TYPE. OPCODE...... CB-RD. DESCRIPTION..... 7471 9999 CF B0 NO CHARGE PT8\$ #REJ 04.0 0.00 M8C\$ *--- 4 of 4 - Dealer -----------------RO No: 88591 Opened: 13FEB03 Closed: 13FEB03 Mileage: 3 Press 8, S#, Return for next page, EST#, ?, or E to Exit:

....

Story for RO# 102704, line A, Version # 1:
PERFORMED BIESEL ENGINE PERFORMANCE DIAGNOSTICS
,NO CODES UNABLE TO DUPLICATE CLATOMERS CONCERN
,MAY NEED TO ADD FUEL STABILIZER TO FUEL,NO PROBLEM FOUND

Story for RO# 102704, Line A, Version # 2:
PERFORMED DIESEL ENGINE PERFORMANCE DIAGNOSTICS
,NO CODES UNABLE TO DUPLICATE CUSTOMERS CONCERN
,MAY NEED TO ADD FUEL STABILIZER TO FUEL,NO PROBLEM FOUND, CONTACT#

Story for ROW 102704, line B, Version # 1: PERFORMED ELECTRONIC TRANS DIAGNOSTICS,NO CODES ,CHECKED 0A818 FOUND SSM 17437 AND REPROGRAMMED PCM AND TOM AS PER MESSAGE

Story for RO# 102704, line C. Version # 1: INSTALLED LABEL AS PER RECALL 03L12

Press RETURN to continue.7

Story for HO# 101760, line A, Version # 1:
PERFORMED DIESEL EMSINE PERFORMANCE DIACHOSTICS , UNABLE TO PINPOINT CONCERN IS INTERMITTENT, REP
ROGRAMMED PCM TO LATEST LEVEL AS PER RECALL 03B
06

Story for HO# 101750, line B, Version # 1:
ROAD TEST VERICHLE, UNABLE TO VERIFY CONCERN, CUS
TOMER MAY HAVE TO BRING BACK WHEN TOWING, MAY BE
RELATED TO OVERSIZED TIRES, CHECKED DASIS WO KN
OWN CONCERNS

Press RETURN to continue.?

JSTONER #:11013 **BORKORUE**R P.O. Box 467 names: (904) 562-3314 PAGE 1 1-800-292-6511 LKVIEW. WV HURRICANE, WHEN VICENIA 25525 BD8; SERVICE ADVISOR: 6888 WILLIAM D POSTON COUCH MAKEMODEL 12524 DEL DATE 03 FORD #350 PICKUP PROD. DATE WARR EXP. PAYMENT : PLY: DATE CASH 1JAN2003 FLC. OF ENED REALIY DMR:01903 BMG:6.0 Liter <u> 10012003 15:52</u> DESCRIPTIONS/DESTRUCTIONS
CUSTOMER STRIPS TERM VEHICLE LINES HOUSE AND GETS POOR INE OF CODE TECH TYPE complete free ch Pros 。在2000年的國家的 100113 A Carlo Carlo Carlo TO A CONTRACTOR PRODUCTION 1、P\$15、验记为产品的企 C. MARCO T. 1994.

AUTHORIZATION POR BEPAGAS

control authorize the require work largely are forth to be done along with the accessing alone) and agree that you are not responsible for loss or develop to which or which are alone, it is velocite in the of the , there or any other cause beyond your county or far may stays quaged by innecessariate of years or delays, in page disponents by the supplies or insponent. It menting greet was passion your annotages by providing the purples of lasting stays inspection. He expense married these to be about the first purples of lasting stays in the second. The expense married change is the or beyondy animovindight on states should be second. The expense of married changes. The developing is not required that in married from the expense of an artificipal to the second of the page of the page.

PRELIMENARY ESTIMATE 4	
------------------------	--

AUTHORIZED BY X										
MEVITES ESTEMATE (1)	DATE	THAC	er.							
PETTERNATE 121			Τ							
WENGED ESTRACTS (S)	1		1							
I HIGHEY ACTIONALIDES THAT I WAS HIGHED & GAVE DEAL APPRIVAL OF THE ARROYS TRYINGS ESTIMATES:										

	l w	
	TRUE COPS	
CENTRAL PROPERTY.	TRUB CPF1 COMME	6

MOSES FORD-BMW-

A MEMBER OF THE "MODES" AUTOMOTIVE HETWORK 101750 9656431 2001 McCORKLE AVE. S.W. *INVOICE* TEL. 722-4800 St. Albans, W. Va. 25177-1878 Service 722-4900 Body Shop 722-4908 PAGE 1 RLVIEW, WV HUNE: योद्ध : SERVICE ADVISOR: 7471 BILL WRAVER
7 LICENSE 1/2 MILENSE BE OUT 1 FACT COLOR YEAR MAKENBOOK TO THE Property (Art & Comments of the 21592/21592 RATE : RAYMENT ... | 27, 184 93 FORD P350 PICKUP 1FTSX31P33E DEL DATE 17APR2003 17:00 01DEC03 03DEC2003 STK: T3649 DIR: 019896 EM3: 6.0 Later 13:38 OIDECO3 11:38 OSDECO: LINE OPCOOR TECH TYPE HURB 11:38 03DBC03 LIST NET TOTAL A RECALL 03B06 CAUSE: 03BD6 MARR MADRANTY BENATA 420 WF4 (N/C) CINCISM IS INTERMITTENT REP ROCHAMMED POR TO LATEST LEVEL AS PER RECALL
DIRECTOR OF THE PROCESS PACTOTOS TANKO, AUTOMOBILO POPULO CARAFRO SAGRA DAL RAPRO POPULO CARAFRO SAGRA MUNICIPALISMO SA PACTO SA PACTO DOWN HITT CAMBERT OF THE PROPERTY OF THE WARR WARRANTY REPAIR ROAD TEST VEHICLE, INVALLE TO VERIFY CONCERN, COS TOMBE MAY HAVE TO BRING CWN CONCERNS C PRES LUBE OIL AND FILTER (N/C) 420ICOMP Z-LOPEXES S 15 XO*15W40*QSD MOTOR OT(, 15W40 1 OT SF/CD SUP (N/C)********* THANK YOU FOR USING MUSES FORD-HAW. IF YOU WE MON SELL ALL MAJOR TIRE BRANDS. WE WILL ACTION OF THE PROPERTY OF THE and the state of t OR SERVICE OR YOUR NEXT ON CHANGE IS PUBL. THE PROPERTY OF CONTROL OF THE PROPERTY OF THE en i i Nazyenia na k - IMPORTANT AS AN DESCRIPTION OF SALES AND ASSESSMENT OF THE 0.00 PRINTE AMOUNT <u>0.00</u> GAS. OIL LINK Ō.OU EUR ET AUDUST 0.00 SHOP STITLES 0.00 TOTAL CHARGE 0.00 MOUCHEL **0**,00 SALES TAX 0.00 PLEASE PAY THIS AMOUNT WARRARTY COPY PLEASE CALL FOR DARLY APPOINTMENTS

- Ex.5



PO Box 930 Aux Arbor, Michigan 48106-0930

Viewpoint

January 21, 2004

Elkview, WV

Desi

Moses Ford Inc appreciated the opportunity to service your 2003 Ford F-Series Super Duty on December 29, 2003.

Because we value your business, your opinions about your vehicle and the service you received on December 29th are extremely important to us.

Please take a few moments to complete this survey.

The Information you provide will be used by Ford Motor Company and Moses Ford Inc. to continuously improve our products and services.

We hope you will continue to turn to Moses Ford Inc for all of your automotive needs. If you have any concerns, please contact your dealer. If you require further assistance, call our Customer Relationship Center at 1-800-392-3573.

Thank you in advance for your time in completing this survey. For your convenience, a postage-paid reply envelope has been provided.

Sincerely.

ADIT O'Neill

Executive Director - North America

Ford Customer Service Division

Ford Motor Company

P.S.

Mark here if you no longer own this 2003 Ford F-Series Super Duty and please return this uncompleted survey in the enclosed postage-paid envelope.

Service Survey

Your Satisfaction

Rease use a Blue or Black pen. Correct mark ex

1	This survey should be completed by the person most familiar with this service experience on December 29, 2003.					
•	is the polition completing the survey the sezue person indicated on the front of this survey?	<u> </u>	0			
2	How satisfied are you with	Callettery	WERY BATTER	_:	Kahan	7867
	a. Your overeti ownership experience.	\circ	-			Distance of the last of the la
	b. The overall quality of your vehicle	0	0	0	_	96
	c. The reliability of your which	0	0	0		-
	d. Your overall service experience on December 29, 2003, at					
	Mosts Ford inc	0	0		0	4
	The contact and triandinates of the declarable contact department	0	0	0	0	4
Y	our Service Experience					
	ease tell us more about your service experience on December 29, 2 w would you rate Moses Ford Inc in terms of	003.				
3	Convenience of appointment		YER			
-	Ease of schemiling your service appointment.		<u> </u>	<u> 2000)</u>	~	_
	b. Getting your service appointment on a day and time that was convenient for you	0	0	#	0	_
4	Your service advicer			-		_
	e. Promptly addreswiedging you when you entired for service, if applicable	_	0	œ	0	0
	b. Starting your service write-up within a reasonable amount of time, if applicable	_	0	etr	Õ	_
	c. Service advisor's understanding of your service needs	0	_	-	0	44
	d. Providing you with an assurate estimate of when sarrice would be completed	. 👝	0	5	_	
	Service advisor's honesty and elecuity	_	0	9	_	-
5	Foring it right the first time	_	_	_	_	_
	a. Cupitly of service performed	0	0	0	_	-60
6	Timely service	_	_	_	_	
•	a. Notifying you of any changes in service or maintenance meeds, if applicable	0	0	0	Ö	æ
	b. Notifying you of any changes in when your vehicle would be ready, if applicable	_	-	_	98 *	-
	c. Having your vehicle ready when promised.	0	<u>-</u>	_		_
'	d. Length of time to complete the service	0	_		_	_
	e. Ability to pick up your vehicle at a convenient time	_	_	_	-	_
	t. Keaping your vehicle clean during service.	_	0	486	0	_
7	Explanation of service and charges		_	 -	_	_
•	a. Explanation of the service performed and any charges.	•	0	0	0	4R
	b. Advising you of any autors we take maintenance needs.	0	0	0	0	40
8	Follow-up affer service	_	_		_	_
-	Timeliness of follow-up call from the declerability, if received	0	0	0	0	æ
	h. Helpfutness of the decleratio regarding the follow-up call, if applicable	0	0	0	0	
9	Constitute, concerns or commitments peads during or after the service appointment	_	_	_	_	_
	Answering your questions or resolving your concerns the first time you asked	0	_	0	Θ.	4
	b. Providing you clear and helpful responses to your quantique or concerns				0	
	c. Follow Property on commitments made to help you	0	0	0 0	0	-

XOU	ir Service Experience (condinued)					
10	Moses Ford Inc handling of your concerns: a. Old you have any concerns during your service experience or after picking ap your vehicle?	1	<u> </u>	-WO- PLEASE		unes de
	b. Did you let Moses Ford Inc tolow about your concern(s)?	227	0			
	c. Has your concern(e) been resolved to your self-section?	-	p#			
Tel	Us More About Your Service Experience					
11	Within how many days of when you requested were you able to schedule your service appointment?					
	O Serme they ○ 2 days ○ More than 7 days					
	C 1 thany eggs 3-7 days					
12	Was your vehicle fixed right the first time?	0	**			
13	Did your dealership follow up with you after your service visit to ensure your satisfaction?	=				
14	How would you rate the ability of Moses Ford Inc in assisting you with your alternative transportation needs (shuttle, rental car, etc.), if requested?				M	60
15	Thinking about any vehicle maintenance work (oil change, tire notation, etc.) you had done at this dealership					
	a. How suitsfied are you with the length of time it takes to SATERIS. COMPliate maintenance work of the deelegable?	1977 \$400090 C	TABLE AND	- 514 <u>-</u> 51		
٠.	How would you rate the competitiveness of charges for status. The maintenance work of this declarable?	O #8/3000	500	- 4		
	c. If you do not come to this desireship for maintanance work, why			TRACT 2004-1219 C		
Rec	commendations					
16	Based on your experience at Moses Ford Inc, would you	NOTE:	PROMELL	MINE WORLD	ROSEL	COPYNETELY
	Recommend this designish as a place to have a vehicle serviced?	****	-			
	b. Recommend this dealership as a place to purchase or lease a new vehicle?	_	_	_	0	_
	c. Recommend a Pord Motor Company product (Ford, Mincury, Lincoln)?		40	0	0	0
	•		-			

Tell Us About Yourself

17	Your gender:						
	C) Fernals	de, Maje					
18	Your age:						
	C Under 25	O 20-84	CD 40	4 –	80-64	0	99-84
	# 252	G 85-39	CD 45	4 0	55-69	0	65 or over
19	Your ethnic be	eckground: ne	rk ali that apply)				
	JEE White/Caucasi	an .	C) H	ck/African American		0	Other
	C Aster/Pacific to	nig note:	C) 16	panty/Lutino		0	Prefer not to answer
20	Your education	n: (Merk highest le	vel completed)				
	Some high set	noci cer lesse	d⊅ Te	chnical/trade school gr	adusta .	0	College graduate
	ee High action gr	eduate	C) 8a	me collage		0	Post-college graduate
Co	mments (r	LEASE PRINT)					
	Please	See enc	losed let	ter			

Please mark here if you do not want your responses shared with your dealer.

Help Us Update Our Records

	Changes:			Monte Ford Inc
Elicybury, WY	Marris {\text{\tinc{\text{\tint{\text{\ticr{\text{\ticr{\text{\text{\text{\ticr{\text{\text{\text{\text{\text{\text{\text{\text{\ti}\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\texi{\text{\text{\text{\text{\text{\text{\text{\texi\tiex{\text{\tiexi{\texi{\text{\text{\texi}\text{\text{\texi}\texi{\texi{\texi{\texi{\texi}	FireVIA	Mu last	2001 Mecocride Av. SW St. Albums, WY 25177 (904) 722-4609
	Address			(404) (22-400)
Vehicle: 2003 Ford F-Series Super	City	State	ZP	
Daty VM: 1FT\$3C(1F3SE	Phone			
Last 11 solud 12 der	E-mail (Please Péa)			

... Thank you, Please return in the postage-paid envelope provided. .

(表 表 的 电磁性操作 医多孔

4-070 0205

Page 1082-

I have purchased three new super duty trucks in four years, from Moses Ford, over a hundred thousand dollars spent.

I had good luck with the 2000, and 2002 models. However my 2003 F 350, 6.0, auto transmission has given me a lot of trouble.

I have taken it to Moses Service Dept. three times for engine running rough, spattering, and quiting at stops. They couldn't fix it, but whatever they did out my fuel mileage in half. Three visits for the same problem, but each was listed as a different problem. Also on the second and third visit, in addition to the engine problems, the transmission was down shifting so hard in tow mode that it was soliding the rear times. I was told that I was useing the wrong fuel, my truck is diseld. They said my transmission trouble was a brake problem.

With my job I have to travel a lot, I was sent to Delaware to work. The truck failed to start, I called Moses Service Dept. for advice. The service manager Said he couldn't help me, and hung up on me!

I took my truck to Hertrich Ford Dealership here in Milford, Delawore, to see Mg 2 AFZ

if they could help me.

Mike in their Service department was very helpful and seemed to know what he was doing. They found one battery not grounded, vaccum lines burned into, and the Starter was bad. Ofter those were fixed Mike went with me on a test drive to check it out.

The Service department at Moses Ford is in bad need of training and a lesson in manners wouldn't hurt!

However, I must say the sales dept. was better. Jeff Lackey was very courteous and helpful. But I would not deal with. Moses Ford, GMC again.

I'm still having problems with the truck. I am very disappointed and

disheartened.

HERTRICH'S D LTD.

302-422-4071

Rertrum

"A member of the **IREXTENCE** Family of Automobile Dealerskips" www.horbisha.com



Hertrich Settrich

HERTRICHS of MILYOND, LYD



TORON PRINCIPLY STREET STREET STREET 61/21/04 27161 000 HA 4057 MICHAEL MIRLIS AR.00 5100 OSFERIS TRUCK/F350/2 DOUR SUPER **一篇 编 强 4** 01720/04 elvzex, w 101 24073 LANCE 1 PARTE CHE MECHANICAL MORK

CUSTOMER STATES VENITLE HAS POOR FUEL ECOMONY, ROUGH IDLE,
HASO STATEMEN, TRAMENISSIUM BALFIS MARD, AT TIMES STALLS.

CUSTOMER 18 FROM DUIT OF TOMA AND HAS HORK PERFORMED
RECORTLY AT ANOTHER FORE BEALER. SEE ENCLOSED EPPAIR UNDER.
PERFORMED MORO, RECTEVED SYSTEM PASS. CHOICS PEZAD. F2ALA.
COP CAT DEEK, ANN STODI SHIETOR BUZZ TEST. PASS. TESPETTER
SATTERY CAME FOR BACKAD. CRANKER SLOW. FORMO DALY RH
BATTERY CAME FOR BACKAD.

THE PART BAIL.
THE BATTERY CABLE AT ORSURD. MARKAKTY PARTS— -LIST PRICE-UNIT PRICE-JIN 8 1 TOTAL PARTS JOS D 1 TOTAL LABOR & PARTS CHARLE BUS METAMITAL WORK TECH(S)
CHARLE BLOW AND AT TURES ROT AT ALL.
VERTIFIED CONTERNAL FURND BURKE TEMPTHAL AT STARTER
REMITSED AND REPLACED STARTER. TECH(B) +14 JN 2+40507-1 SESTRIPTION-LIGT PRICE-WATT PRICE JOB 6 2 TOTAL PARTS PARTS: JOH M 2 TOTAL LANDE & PARTS HEATING AND AIR WARE TEXTURES STATES HEATER ACCUMENTAL DAMP.
PERSONEL AND REPAILED WARRING LINES PROPERTY. TECH(6):14 JN 2+10F0Z LIST PRICE-UNIT PRICE-JUL 4 3 TOTAL PARTS BEBOKEP170H -dity----FP-H&mber JUIS \$ 3 TOTAL LABOR & PARTS ø. ESTIMATE HEREBY ACKNOWLEDGES RECETVING DRIBINGLESTIMATE OF 40,00 (+TAX). PERSONAL SERVICE PLEDGE We have made a commitment to Quality Customer Service. We pledge to do our best to ensure your notisfaction with your achiefe, from pre-delivery through warranty and retail service. If you should experience difficulty with your achiele, please let us know. We'll correct it to the best of our ability. If you are not completely satisfied, please call our Service Manager.

Mank You, We appropriate graff Wildelfelde has PHT1

05:52

"A member of the ECRETICE Family of Automobile Dealerships" www.hartstche.com



Hertricus MILFORD, LTD









- TINCOTH & MESCALLA - MANAGEM & MESCALLA - MANAGEM - MA



TOTAL SECURE A SURVEY FROM THE MANUFACTURER. IF FOR ANY TOTAL LABOR TOTALS YOU MAY RECEIVE A SURVEY FROM THE MANUFACTURER. IF FOR ANY TOTAL LABOR REASON YOU CONSIDER THE MANUFACTURER. IF FOR ANY TOTAL LABOR REASON YOU CONSIDER THE MANUFACTURER. IF FOR ANY TOTAL LABOR REASON YOU CONSIDER THE MANUFACTURER. IF FOR ANY TOTAL LABOR REASON YOU CONSIDER THE MANUFACTURER. IF FOR ANY TOTAL LABOR REASON YOU CONSIDER THE MANUFACTURER. IF FOR ANY TOTAL LABOR REASON YOU CONSIDER THE MANUFACTURER. IF FOR ANY TOTAL LABOR REASON YOU FOR THE OPPORTUNITY TO SERVE TOU. REASON TOTAL TAX			_		
ELVIEW, UNITED THE MANUFACTBRER. IF FOIL ANY TOTAL LABOR PEASINN YOU CANNOT RESPOND "COMPLETELY SATISFIED" PLEASE TOTAL SALET EGHTACY DIR SERVICE HAMBER, HIRE MILLIS AT 302-122-807) TOTAL SUBLET	31762	RICHAEL MILLIS	27161 4957	01721/04	F1057466
TOTALS YOU MAY RECEIVE A SURVEY FROM THE MANUFACTBRER. IF FOR ANY TOTAL LABOR REASON YOU CANNOT RESPOND "COMPLETELY SATISFIED", PLEASE TOTAL PARTS CHITACY DUR SERVICE MANAGER, HINE BUILLIS AT 302-422-807) TOTAL SUBJECT TOTAL HISC CAS		64.00 Maria	24066	990	
TOTALS TOTALS YOU MAY RECEIVE A SURVEY FROM THE MANUFACTBRER. IF FOR ANY TOTAL LABOR REASIDN YOU CANNOT RESPOND "COMPLETELY SATISFIED" PLEASE TOTAL PARTS CONTACT DIR SERVICE HAMMER, HIRE MILLIS AT 302-422-807) TOTAL SUBLET TOTAL SUBLET TOTAL HISC CAS		632 FULL FRUCK/F350	/2 DOOR SUPER	- hannad	
TOTAL 9— TOTAL 9— YOU MAY RECEIVE A SURVEY FROM THE MANUFACTORER. IF FOR ANY REASON YOU CANNOT READOND "COMPLETELY SATISFIED", PLEASE CONTACT DUR SERVICE MANAGER. HIRE MULLIS AT 302-422-807) TOTAL SUBLET. 1014, 5.0.5 1014, 6.0.5 1014,		行线 1號 x 题 x 题 x 题 x 题 x 题	Ē	Land Milder St.	
TOTALS YOU MAY RECEIVE A SURVEY FROM THE MANUFACTBRER. IF FOIL ANY TOTAL LABOR 10.5 REASON YOU CANNOT RESPOND "COMPLETELY SATISFIED", PLEASE TOTAL PARTS 10.5 CONTACT DUR SERVICE MANAGER, HIRE BURLIS AT 302-422-807). TOTAL SUBLET 10.5 CO. 10.5 CO	ELVIEW. VIEW E	171.16	- Parec	01720/05	
TOTALS— YOU MAY RECEIVE A SURVEY FROM THE MANUFACTORER. IF FOIL ANY REASON YOU CANNOT RESPOND "COMPLETELY SATISFIED" PLEASE CONTACT DIR SERVICE MANAGER, HIRE MALLIS AT 302-422-807) WE THANK YOU FOR THE OPPORTUNITY TO SERVE YOU. TOTAL HISC CHS. TOTAL HISC CHS. TOTAL HISC CHS.					10: 2407
YOU MAY RECEIVE A SURVEY FROM THE MANUFACTORER. IF FOR ANY REASON YOU CAMAGE REASON YOU CAMAGE REASON "COMPLETELY SATISFIED" PLEASE TOTAL PARTS	 _				
		E MANUFACTORER. IF FOR FIELY SATISFIED PLEASI E MULLIS AT 302-422-807 TO SERVE YOU.	TOTAL	PARTS SUBLET 6 D.6 HISC CHG.	6 6 6 6

CUSTOMER STEMATURE

PERSONAL SERVICE PLEDGE

We have made a commitment to Quality Customer Service. We pledge to do our best to ensure your satisfaction with your vehicle, from pre-delicery through warranty and retail service. If you should experience difficulty with your vehicle, please let us know. We'll correct it to the best of our ability. If you are not completely satisfied, please call our Service Manager.

166092

USTOMER #:9656431	NORKORDER	IURA	IPIKE	15	21
	PAGE 1	RL 119 (MacCar	kila Avm.) Batween	Remaraba City	& Marcel
TRAILEM MA	PAGE I	HAA.	P.O. DRAWER MARY, WEST VINC	MAA 25265	
IONE SUS:	SERVICE ADVISOR	: 7467 MIC	1904) - 1904) Pedil - Jiake		
COLOR YEAR Y MAKENCOE	**************************************	L LICENSE	MLBAS	ENFOUT.	TAG
LACK 2003 FORD P 350 11	នេស់3.16.23ីR		27162	226	1 <u>17</u> 795
CEL DATE PRODUCTION DATE WARN, 124. PROPERTY	PO NO.	T. RATE	LVAMENT	NV. D	<u> </u>
1.72003 17:00 17FEBU READY OFFICIALS:	94	65.00	CASH	上	
	` () · ·		•		
7FEB2004 10:27 (L.V				
VERTCEE SERVI CLSD DTE	Cesaleta.			de de	
OF S/A NULEAGE OF COOR TECH TYPE	BESCHEPTION.	\$ 1.50 B. S. J	CNY	7 000	/
	grand and the first	24. C	Febri	Same of the same o	
INE OF COURT RUAT TROH TYPE DESCRIPTS				ner s Selection of the se	. 01-1
A D13 WAR ROUGH ID			-		• 25- 1
(159 april 1 to to in furt	- Cundition	act of the first of the			
Company of the contract of the	and the second s	and the state of t		la jira a s	· · · · · · · · · · · · · · · · · · ·
	THE WESTERNA	ED THICE (N. THE JAY	PERSTATI	3
WHILE HAULING	TRAILOR (NO 1980) 1991 1991	San Africa	eg er ger je		
4 - 4 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -		•			
				e de la companya de l	
C P09 WAR C/S TEAT	THE TRANS IS.	SHIFTING (OCHO FROM 1	REVERSE	₹.
		ar in the	at the King	100 A. 50	
den fack	at intens	forte b	and the	waren	83,00
D 1829 WART C/SCHAP	THE VEH HA CO	LY GETTIN	3.11KB 3.0	D WILLES	,
TO TANK OF FUEL	LWAS GETTING	CLOSE TO	600	0.2	11 .
Daniel tuel truster sep	proton 2004	yter +	3500 1	and	124
Cuel needs took tal	ken off se	-toff	to be	dea-	10
Flush limes + replace +	Here	26.23			7
		· John	GNING-CA	~ } 89	22"
		PROJEKSYARY US	TIMATE \$		
		N/Z	21		
AUTHORIZATION FOR REFARES	ALTHORIZED REVOID	1	DATE	TAKE	BY
I havely appropring the expert worst, havele and forth on the close planty with the numerous and expect that you can not responsible for taken as change to within an estimate but in a new of first, which or day without manual beyond your months on the very delays as	reside (1)				 -
man for the point of the update of the point of the update of the point of the update that the hardest man beginning to absorbe the first point of the point of t	PROVIDED PROVIDED	<u>'</u>			
regrespy of experiment for the purpose of teating artifer imparative. As expend restrictly builty minimaligus on above which we accord the acquire of septin shame. The dad- ted returnable for decrease from families that or test of military.	ESTIMATE (2)	<u> </u>			<u> </u>

TECHNICIAN COPY

THORSEY ADMONALEGE THAT I WAS NOTIFIED & GAVE DIAL APPROVAL OF THE ABOVE HEMSED ESTIMATES:

nos test KUEÐ KOEC injector Electrical test intokerestriction test IEGR position Exhaust Restriction Electric Foolgry test Fuel geration tost Low idle stability Pressore Ry test Boost/Ressure test Crartecase Pressuctest oil Agoton test Road feel + monetion on vehicle Road test nPF

MOSES FORD-RMM

9656431 107121 A MEMBER OF THE "MOSES" AUTOMOTIVE NETWORK

2001 McCORKLE AVE. S.W. TEL. 722-4900

L					4.71.77		200		KLE AVE. S.W.	
					*INVO	CE			22-4900	
					DOPLIC	NTT 1	St. A	bens, W.	Va. 25177-197	78
	ELVIEW, WV				PAGI		Service 722	-4900	Body Shop 72	22-4900
	HOME:		BOS:		PHO	3 1			,,	
,	nous:		DAG -		SERVICE	ADVISO	R: 7471 E	ITSJ. WEJ	AUES	
1	878354454;2 <i>8</i> 8553	Notes e e e e e e e e e e e e e e e e e e		ibrox enombl	eatering the second	W. 2000 2000 2000	SECTION SECTION		CERCIENVOLUTE)	###WK#
	20000000	522.WP-M: 698.WLX	KWC BY WANT DAWS D	****		MEZPOLOG SAFA SI SI			# :# :7 ##L 013/28 3- 3 0/0-4_24_ ⁶ / ₂ . W	<u> </u>
1	BLACK	03 1901	RD F350 PIC	अस्ताभ	1FTSX31P3	37		324	193/32493	
	1000 EV 1000 EV	PRODUDATE	DANGER LEVEL WIL	PRIVATE	CONTRACTOR OF	D. ce see	ere TMINES	anaya d		55735/88
	ran area asan er mares Ducae	Y JE BOY MAR TO JA	* 5							10 00 1 (2-7) 1 0000
	17APR2003		1 1	17:00 14	APRO4		1	CASH	14APR20	104
		ECK EAST E TRANS	11.75 TO 11.05	OPTION	8: STK:T36	49 DLR:	019896 EN	G:6.0 1	ilter	
	- Company of the Comp			 }						
	12:10 09AP	R04 h1	:59 14APR04	. Ì			_			
	LINE OF YEL	E TECH '	TYPE HOURS		•		<u>Jiisi</u>	· 1	ET TOTA	<u>т</u>
	A CONSISTORY	25:50		339713 77712 888	SHART THREE		NO VALUE		100	30.00
-	CAUSE: T									
	MARR	WARRANT	REPAIR	******	(
		420			•		•		(N/C	:)
	3447711	4C3Z*6©	546+BA (Kap)	asy-eng	CHO AIR CO)U 1/15	77757 576 55	14 2 20 27 6	N/C	A HAR
	UE	Hadulada are are	malibile, med is a second	adlicano de esc		top gage second-life.	nolnologines, «2», 808, «««««««»» «	UNICO, DO GRADANIA	andre description of the community	
				71						
	PERFORMED	DIESEL	ENGINE PERF	ORMANCE	DIAGNOSTIC D.LE.AK AT	S, COOL	35	nosti Nicka kodowia 1812 i na	natalia na mora politica men. A mora	
	P0102 P040	1,P2614	PINPOINT	BST FOU	ed trak ar at	IIVDSK	XXII BRAND			
	SIDE, REPLA	CED TUB	e as per ss	M 17288	and retest	ALSO (HECK MGP	FOR		محمد الإماطة بالخالفان
	OVERBO OST	SCORDIF	CON MAX. BOX	C TASTE	PST ALDED	K-AKIRI	SECTION DES	There		
	***************************************	***	*****	****	****	**************************************	と の は は は は は は は は は は は は は	 	anazoarius esus timos sectos uticumos.	verseuradandandi.
•			e our ikek	POSSIBL	ERCM JIMME	(0 O C X	#8\#\#\#\#	******		11:18 F.L
	00 NO	CHARGE			e proposación de la manera de la companya de la co	and a state of the state of	ennament meren	AND DESCRIPTION OF THE PERSON	JOSE CELLARIO DI PICANI DALLANCE. PROCESSI	CONTRACTOR OF THE
	A COLUMN TO	*** 42 0Ł	CF##	22. WK 194.	Transport	**:4# \$	2 24498745584		. QQ QX.I	10866
	RELATED TO	LINK A	INNER COOL	ER TUBE	OFF	arakanan	n va na kwala na kwata na ma	one services are servi	Charles I Labert	and water in
	\$5.355000 ES								ita 10 languaga 1900 kg	
	C AUTO TRA	NS BLIP	S, CMLY PULL	is in 3rd	D GEAR	13. B. 15888-70.	an a marka katala	energy and the	enter a transfer a commente	Carlo della
	CAUSE: NO						archerrance	An and Andrews	erillei is tanimilian esimeti stist	
	WARR	WAKKANI	Y REPAIR	www.essawww		en international	EKEKSATABAKKETAK	DARBONOSTO, ROSTO	andres of American	m adakas
	1666 TO TO THE STEE	##27 4 2U	NF-44666666	7 <i>458</i> 78478212				K E CTION CONTROL	manga manarak	31/48/2 :=
	SKUPPKER BOOKSE	quere es procesos		Companyance						
		Italiania.	45 25 1122:11 NTC 110 250	T DATE OF		C DOM	1946 1848 194 1951 N 1112 CTT 1110 1	1117 1170	GAAREK (* TOP VOOR IN	sakura s sučiší
	SEKALIKMEN		NIC IMAMS I	JEPKIN JOE.	ICS,NO 0098			<u> </u>	ann an an an an a	3
	SHOWE WAS IN	A SHAPE			;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;	//////////////////////////////////////	*****	**************************************		\$ *
	20020500051005	encytes van		TOURS SEE		De CHETTIE	A MATERIAL STATE	1171 - F act o	WESTER WORLS	۽ ي
	CONTRACTOR OF STREET	99,2 4 (99,2) 7(99	(#16.29 60(453 0) 253	#####################################	HANGE YOU SHO RENOT COMP	LETELV	PERSONAL PROPERTY.	yerstens	a wacu	a '
	****				B NOW SELL					8 2.
	Q.5.26		Actor (Section)		BET ANY COM					¥
		ed i	MOORTANT .	Oi	R SERVICE O	R YMER	NEXT THE	CHAVER	NESS FORCES	~ }
	2000/20	T. Acces	CONTRACTOR AS	744-		7.77	A CONTRACTOR OF THE PARTY OF TH		~ - ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~	
	3 55			12 m	200	1784	A STATE	Creation.		3 0 00000000000000000000000000000000000
	and.	- 1 (a) (a)	OR MOIDE CHARGE SEA	SDE . K		W. A. (1997)				
	NOT RESIDENCE	F-120 03 5	经验证	The S	TRETLY CASH DA			esterate de la		2.2
	OR APTICLES LAP OR APTIC VITA BO		A FTE VENTION		DH CARD		LABOR A		0.1	
			PLETE VALUE	DEPT.			PARTS A	MOUNT	0.1	00
	ANY WARRANT EL CO	THE PERSON		STEPPED OF THE	A CONTRACT CARGO THE SECOND CONTRACT CARGO PURPOSE ACCORDANCE CONTRACT CONT		6A5, 06	, Ш	0.0	
	WILL MARKET SAME	WIT DESCRIPTION	60年的中央	DON A HEAT	COLAR PURPLE ATS		BAIGLET (SMOUNT	0.0	00
	COMPLETION VICE N	A SALI OF NA	通知,这种 。	CO NEWWOLK WO	מיוונונגי אא ו. ח		SHOP SU	771114	0.4	
			word to the same of				10TAL C	HARGES	0.	
			notowene Resolution	to committe the	car or suck heretal		DEDUCT	BLE	0,	
	peserind on street	cs. Malandriche O	r gizawinana to r purpe	ose of testing s	publish importable. And truck to acquire the	,	SALES T	AX	0.	OQ
	ambord of Especial						PLEASE			2
	x	· · · · • · · ·		.	_		THES AL		<u>. o.</u>	<u> 00</u>
				<u></u>					x9	
	PLEASE CALL FO	R DAILY APPOI	NTMBITS		WARRAUT	COPY				
			-							

Dear Customer.

Thank you for having your vehicle serviced here at Moses Ford. We take great pride in providing the best service available. In three weeks you may receive a written survey from Ford. If for any reason you cannot grade us

Completely Satisfied

please let us know. Anything less and we have failed in our eyes. Also please return it as well. Seventy-five percent of our surveys go un-returned. It is accompanied by a self-addressed stamped envelope and it's the only feedback we have to improve our service to you. I rely on it, and your service advisor relies on it as well. If you can't grade us <u>Completely</u>
Satisfied let us know what we can do to make you feel that way!

Thank you, '

Rod Michallas, Parts and Service Director

PLEASE PAY THES AMOUNT CLETTOWER SIGNATURE

					MOS	ES FO	KD-RMM
\	9656431		10	8665	A MEMBER OF	THE "MOSES".	AUTOMOTIVE NETWORK
			IN	OICE		1 McCORKLI TEL. 722-	4900
							. 25177-1878
ELVIEN 02	BU8:		P)	GE 1	Service 722	-4900 B	lody Shop 722-4906
			SERVIC	E ADVISOR	₹: . 7471 E	ILL WEAV	<u> </u>
COROR	NAME AND ES	2 2 3 4 4 4 1 1 2		With the state of	of Cureos	BA SAMPLE	GENEROUTS STAGE
BLACK 03	PORD F350 PI	CKIIP	1FTS X 313	233R		3566	0/35660
E DESCRICE AS PRODUCT	ATE WAY SEE	1. Pg 2046	IZZVIOLIZZ	Maria de la composición dela composición de la composición dela composición de la co	urfucitat	TO AYMEN	WY ON E
15355555	,)		
17APR2003	SECTION SECTION	17:00 01	<u>JUNU4 </u> : 577ۥ175	STOR PAR) 019896 EN	CASH G:6.0 Lin	11JUN2004
				,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	0131130 12		
15:30 14MAY04	17:45 11JUNO	<u>4 J</u>					
LINE OPCODE TEC			55% US 10% CX	сульту за т	LJSI		
CAUSE: B							
WARR WARRA			3 27.44		74: 19.4(7)		wygggsfaci
42	O WF4	ran roma rakatan dan adalah	(905)allianing named (900)	eren er en	e National sub-section Nation N	ograniska og lav.	(N/C)
						5 9550 477-47 31	Section of the sectio
35660 AIR FILTE	R BOX PERFOR	MRD (DIRSE	LO ENGINE	DER FORMA	nese el facil	OSTICES	
KOBO KOKR CNOTO	AND INJECTO	R ELECTRI	CAL TESTS	ALL PAS	S PERFORM	oed boost	
PERPORMANCE CES							
iniake system f 10 air filterh	FUND LEAK AM	COND ALK		ME OK	D TRITAKE		provided the first term of the
**	********	******	******	******	******	***	• • • • • • • • • • • • • • • • • • • •
5 CHECK POR BK	OTL BEAK WH	bre trans	AND ENG	COLTS IN	CHIHEK 🐍	redigere.	A THE RESIDENCE OF A STATE OF A S
TAUSE: L WARR WARRA	¥WWYSDDDXTD :S	achteristates		52.85868 0000000000000000000000000000000000	eerameerasses	1990 - Janie B. J. (18)	7.3.16.3 3 .878.36.36.11.
42	O WF4	COST (MANUS CONTINUES)	Marin Alberta Probabili	Barrellor source in the second	page of the page of the control	CFE (CFE) A (FILT	(N/C)
1 3032	6701*aá eb-c						(N/C)
1 F6TZ* 10 XI*6	7A191*A GASK	ET-TRANS	OIL PAN	333 86 3 336685675	::::::::::::::::::::::::::::::::::::::	Wasaning out on	(N/C)
CALCALA CLAU CALADO	"Moretine tra	DISCARITY (A)	en in de la company de la comp	######################################	ord: Condition of the de-	British Sant Cont. C. Sant S. (201).	R
	anguntari		1207201111			86. m 32.	radio 🍍 -
35660 REAR CRAN	KSHAFT SEAL	BLACK LIG	HT CHECK	OIL COMI	ng arouni) REAR	4a Oktober 5
WAIN O IL SEAL	AKKA KKMUVED	THANS AN	D. KEHLACA	ansantene d	(17:41)。\$P\$\$P\$	e Mestició (d. eccesar)	reprovedentativa
REINSTALLED TRA	*****	******	*******	****	e e e e e e e e e e e e e e e e e e e	A	Senogradi 🦉 -
CHECK ROP ATE	уу тарма т.как	' ውጥ የኢርተርዓ	IDR OF PA	AN .			-
WARR MARRA				BEALT AND S			(N/C)
8782200	O WP4		The state of the s				tario de la companya
					. '		
35660 TRANS HAN	GABRET CHEC	K(FOR THA	ME REULD	TRAIS POP	ALL TEAK	AL BEAR O	WENTER CONTRACT
? PAN REMOVED I	'AN AND REPLA	CKD GASKS	T KECHKU	L PLACE LE	AND AND (JK. BK###	7,45 M 52,754 777 175 175
O AUTO TRANS SI	APPING WHEN	IN TOW MC	DE	0 0 000 000 000 000 000 000 000 000 000	Bithic Bitter Trap to deather Roome	es e ta por la comigneta especialista en	A to the recognition of the second
NOT RESPONSIBLE FOR LOS OR ARTICLES CEFT IN CARE	es on damage to ca	AS THE BOOK OF THE	NOT Y CAGO OF	QUALITY C			TOTALS TOTALS
OR ANY OTHER CAUSE BEYO	SHID QUR CONTROL	··· 📻 🐃	HT CARD. WEA	r ı	belly, LANSIN A		
ANT WARRANTED ON THE ITEM	TINKS SOLD HERRY AND T	HOGE MADE BY THE	MANUFACTURES. T		GAE OF		
ANT WARRANTED ON THE ITEM SILLEN HERBY EMPIREMENT OF IN MICHIES ASSAURTS AND AUTHOR COMMECTION WITH THE BALE OF	LECHANTAGELYY OR FITH	PITHER DOWNESS OF LESS FOR A PARTIC LATO ACCUMENTS	THE MAY SHEET A		LINION BUBLET /	MACUNT	
					OFFIN SE		
hereby suthorize the above hereby great you make you	rapulr work to be done a	long with the escu	amery material, as	MONDAY	TOTAL C		<u> </u>
dougsted on streets, highwas augrees marhanio's San is i	va ur elsembere for pur	rome of testing an	Kjor kuspikation. 4	An THRU	# N 52 7		
emount of repets thereto.	throt transminder o	. 2004- EN OF U	THE UP SHOWN D	7:30 - 5:3		PAY	egyptic a character and second

CUSTOMER COPY

PLEASE CALL FOR DAILY APPOINTMENTS

1 0 B 6 6 5 A MEMBER OF THE "MOSES" AUTOMOTIVE NETWORK

	*13NVC	oice,	TEL.	RKLE AVE. S.W. 722-4900
				. Va. 25177-1878
IVIRO NO BUS:	PAG	iß 2 Ser	VILLE 722-45(IC)	Body Shop 722-4908
COLDE STATE MYKEWDOET		ADVISOR:	747: BILL WI	SAVER PLEAGE IN OUT PAGE
TACK 03 FORD F350 PICK	UP 1FTSY31F3	<u>en</u> Markender e	31 540 (1) 24 (2)	660/35660 8 1 2 3 3 2 2 3 2 2 3 3 3 3 3 3 3 3 3 3 3
.7APR2003 1	.7:00 01JUN04	49 DLR:019	CASH 896 ENG:6.0	11JUN2004
	7			
.5:30 14MAY04 117:45 11JUN04 INE OPCODE TECH TYPE ROURS	_1		!.TST	NET TOTAL
AUSKALL	, <u> </u>			
WARR WARRANTY REPAIR 19-22-00 NOR4 NOR4				(N/C) 15
				M-76.
15660 NPF PERFORMED ELECTRICA HIFT POINTS OK UNABLE TO VER	L TRANS DIAGNOSTI TRY CUST COMER COM	CS NO CODE	s in System Ppens with	
TRAILER ON TRUCK CUSTOMER MAY	HAVE TO BRING TR	AILER IN F	OR FURTH ER	
PLACENCETICS	**********	********	********	and a second second section of the second se
: Dirsel fuel in Crank ask				
MADE INAURANTY REPAIR			a Marie Valence	
420 WF4	3/5/23/2004			(N/C)
15660 NEP NORMAL CONDITION TO		FUEL IN C	I T DO MORP	
INJECTOR LEAKAGE FOUND CONCER	n is normal ************************************	********	*******	
	THANK YOU FO	R DSING MO	SES FORD-BM	. IF YOU
	WE NOW SELL			
	· · · · · · · · · · · · · · · · · · ·	leby etoks æ	RICES CAN STREET	BAME TIKE
	OR SERVICE O	MININE OF	TOIL CHARGE	
	_			3
	_			25
			•	
	and the state of the state of		January 1	
NOT RESPONSIBLE FOR LOGS OF DAMAGE TO CARS OR ARTICLES LIFT IN CARS IN CAGE OF FIRE, THEFT	TERMS: STRICTLY CASH OR	ORIALITY CARE.	FI COLUMN TO THE	PRESENTATION OF THE PARTY OF TH
OR ANY OTHER CAUSE BEYOND OUR CONTROL.		but the sell our beloy.	PARTS AMOUNT	0.00
ant warranting on the fitements sold hereby are those hade by the markfacture. The selen meany expressly disclares all warrantine, where express on emples, wellsong any marks warrants of meaning of presselection for a particular repress and emplesses any other person to assume for it any limiting the conference with the sale of this iterations.		TO MENORITES PROME	QAS, OO, LUBE	0,00
		CHARLESTON CONTRACTOR	SHOP SUPPLIES	0.00
I birely authorize the above sepair work to be done ulong			TOTAL CHARGES	0.00
hereby grant you and/or your employees permission to described on absets, highways or showhere for purpose	epanya she car or truck haraki al tanting and/or impaction. An	MONDAY	SALES TAX	0.00
express contents is like to hereby ecknowledged on at smooth of repairs showns.	love car or truck to secure the	7:20 - 5:30	PLEASE PAY	0,00

PLEASE CALL FOR DAILY APPOINTMENTS

CUSTOMER COPY

PLEASE PAY THIS AMOUNT CUSTOMEN SIGNATURE -

THOMAS F. BASSLE

ATTORNEY—AT-LAW 5400 VIRGINIA AVE, SE CHARLESTON, WW 253042241 P.O. BOX 1 1558 (P.O. ZIP 25339) Phone - 304-925-4490 -- Fax - 304-825-7472 Mobile Phone - 904-810-5764 E-coalt themes that seed our services not

Merch 30, 2004

Claims Representative Ford Motor Company Customer Relations Center 16800 Executive Plaza Dr. P.O. Box 6248 Dearborn, MI 48121

Re:

2003 Ford F360 Super Pickup (Diesei) VM: #1FTSX31P33E

Dear Sir or Medam:

Please be advised that I represent with respect to his claim to revoke acceptance of his purchase of a 2003 Ford F350 Super Pickup (Diesel), VIN: #1FTSX31P33E purchased his Ford F350 on April 17, 2003, from Moses Ford, Inc., an authorized Ford dealership located in Saint Albans, West Virginia.

Regrettably, the last experienced repeated difficulties with this vehicle and fears for his safety from its continued use. Were it not for his job duties, which require him to travel extensively, he would discontinue driving the vehicle altogether. While he has brought the vehicle to multiple Ford dealerships, again due to his extensive travels, none of the Ford dealerships have been able to correct the problems.

Enclosed for your review of this matter are the following:

- Purchase Order of 4/17/2003 from Moses Ford, Inc.;
- Federal Credit Union loan agreement of 4/17/2003 for \$37,896.45;
- Midway Ford service record dated "4JUL2003 15:52";
- Moses Ford-BMW service record dated "13:38 01DEC03";
- Five-page service record print out from Moses Ford, showing service activity on 29DEC03, 01DEC03, 14JUL03 and 13FEB03;
- One-page Service Bulletin provided to the by one of the Ford
 Dealerships which describes some of the problems to the base having with his vehicle, such as reduced power and horribly poor fuel economy;

- Service record of visit to Hertrich's of Milford, LTD, in Milford, Defaware, dated 01/21/04;
- Service record of visit to Tumpike Ford on "17FEB2004 10:27";
- Note of newest problem regarding an engine leak and failure of turbo to engage on 2/29/04;
- 10. December 29, 2003, by Moses Ford, and a two-page, hand printed letter he sent to Ford along with the completed survey, documenting and putting Ford on notice of the problems to date with his 2003 Ford F350, his frustration with the inability of any Ford dealer to fix the problems and the rude treatment he received by some at Moses Ford.

Having not received any response from Ford to his previous two-page letter/complaint.

It is my hope that we can resolve this matter promptly, inasmuch as this vehicle has been a constant headache and source of frustration, anxiety and annoyance to from almost the beginning of his ownership of the vehicle, not to mention the safety concerns, which include stalling while the safety concerns are safety concerns.

Please respond promptly so that we can address this issue in a fashion that is fair and reasonable to one who has spent so much money to become a Ford customer.

Sincerely,

Thomas F. Basile

cc

(w/enclosures)

I	「「「「」」、「「」」、「」、「」、「」、「」、「」、「」、「」、「」、「」、「
Fed USA Airbill & 844373207417	m. 0200
011 3/30/2004 Sent Note: 267/-9200-6	4 = Engrave Pankago Serviço Podis Principo Derviços Prodis Pander Derviços Profix France Principo
Thomas F. Basile 104,925-4490	The best of the second of the
Thomas F. Basile, Esq.	The Express Freight Service Profes Contract on the Contract of
5400 Virginia Ave. SE	* On for Confession*
Charleston Bul (NV B) 25,304-234	Fundas Envelope Page Page Other Section Page Page Other Section Other
2. Your Internal Billing Reference	Special Heading Labor (Labor
Customer Relationship Contar 800 392-3673	Compare of the Compare Compared Compare
FORD Motor Company	No Discourse Discourse Discourse
16800 Executive Ploza Drive	Parlament Barrier De Hall Barrier Britanis Barrier Bar
Address	Figure Peoples Timed Party Credit Card CardyCard
Dearborn MT-48121	Collection
MANAGEMENT AND	
The first of the state of the s	The fit hilly is Control on \$100 points you desire a higher when \$ 50 legal top should.
Byrading did, Midd yang gyang tejlap menda k pendilikat ana dan hapi kaji kaji dairi dalahi ata) in para yanang karaksa halaks, kechadag menan dan Radi yan da pilag	Fologo Signatura: op name trade propagation.
Cumpiloris? Visition Wals also at federacom or cal 1808 52 Feb. 900.011219.	By change you definishe as an effect of the defining without defining a class law and a class



SENT VIA FAX

May 3, 2004

Mr. Thomas F, Basile 3400 Virginia Ave., SE Charleston, WV 25304 P.O. Box 11558 (P.O. Zip: 25339)

RE:

2003 Ford F-Series Super Duty - 1FTSX31P33E

Dear Mr. Basile:

The circumstances involving your client's vahiole have been reviewed. In the interest of customer satisfaction, we are willing to assist with a goodwill replacement of the vakicle.

Vehicle Replacement Offer

Your client will be responsible for:

- Any evident missing equipment, abnormal wear or collision damage (including broken glass).
- The vehicle must be returned in good condition.
- Cooperation with the dealer for delivery of the lien-free title to Ford with no tax or license obligations.
- Submitting receipts for any non-transferable or after-market jums that have been added to the vehicle.
- The difference between the Manufacturer's Suggested Retail Price (MSRP) of the current vehicle and the MSRP of the new vehicle. The new vehicle must be of equal or greater value.
- Signing the odometer disclosure, release form and power of attentoy statements (this is a necessary
 document that allows Ford to obtain the title from the state once the transaction is complete).
- Usage fee in accordance with the West Virginia Lemos Law formula.

Please Note: Year client is not eligible for any factory rebutes that are in effect at the time of replacement.

- Ex.12

PE84-678 6299

Ford Motor Company and your dealer are not responsible for changes in your mouthly payments as a result of this transaction.

Year acceptague of this offer does not guarantee your leader will stovide credit. Your dealership personnel will try to essigt you in this matter.

Ford will provide:

Treasfer of or a credit for any unrecoverable options that your client purchased on the vehicle being
replaced that were not part of the original equipment. For example: rust-proofing, running boards,
etc.

To formally accept this offer, please provide written varification by way of fax at (313) 845-6002 within ten (10) business days of receipt of this letter. In order to excelerate this process, please fax a copy of the buyer's order (sales contract), the finance contract and a recent state registration. If you have questions regarding this issue, please contact me at (313) 845-4637.

"I authorize to release the payment history and loan balance for my 2003 Ford F-Series to Ford Motor Company in order to process said replacement transaction".			
PO	Acctil		
Lending Institution's Phone#	Last four digits of SS#		

Respectfully yours,

Rochelfe Graham Consumer Affairs

TOTAL PREE.02

KLVIKW. WV

110350

MOSES FORD-BMW

INVOICE

7

Page

A MEMBER OF THE "MOSES" AUTOMOTIVE NETWORK

2001 McCORKLE AVE. S.W. TEL. 722-4900

St. Albans, W. Va. 25177-1878

Service 722-4900

Body Shop 722-4906

HOME: BUS : SERVICE ADVISOR: 7471 BILL WEAVER COLORS NEAR COMMANDED TO THE PROPERTY OF THE P REACK 03 FORD F350 PICKUP 1FT8X31P33E 37887/37887 ADELDATE SATISTICA AND ADDRESS OF A STATE OF A DISTRIBUTE OF A STATE OF A STA 17APR2003 17:00 29JTM04 29JUN2004 CONTROL TELEFORM OF TONS:8TK:T3649 DLR:019896 ENG:6.0 Liter 09:26 25JUN04 15:46 29JUND4 LINE OPCODE TECH TYPE HOURS TATET TOTAL A CONTOURR STATES VEHICLE HAS NO POWER WHEN ENGINE/TRANS IS COLD MORESO WHEN BACKING UP MUST RESTART TO GET IT TO MOVE/PULL
CAUGE N 00 NO CHARGE ..., ROAD TEST VEHICHLE TWO TIME, MONITORED PDS ALL O K, NORMAL ********* THANK YOU FOR USING HOSES FORD HAW IF YOU ARE NOT COMPLETELY SATISFIED LET US KNOW. MEET ANY COMPETITORS PRICE ON THE SAME TIRE OR SERVICES OF YOUR NEXT OLD CHANGE IS PRES.

RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CALISE REYOND OUT CONTROL

TERMS: STRICTLY CASK OR CREDIT CARD.

ANY WARRANTIES ON THE TREASTERNS EQUAL HENCELY ARE THOSE MADE BY THE MAINLE ACTUMENT. THE SPILEN HERSEY EXPRESSLY DISCLAIMS ALL WARRANTIES, STITUSE EXPRESS ON METLES, WIGHOUGH ANY MAINLES WARRANTY OF MERICANTABULTY OR PITTERS FOR A PARTICLEAR PROPOSE AND METHER ASSEMES NOR AUTHORIZES AND THE PRESON TO APPLIANT FOR IT ANY LIMITATY OF CONSISTENCY WITH THE SALE OF THESITEMATIMES.

I hereby authorize the shows repair work to be done stong with the recreasivy createrist, and bureby grant you analyse your employees permission to openine due car or suck harehindescribed on stancts, highways or elevations for purpose of testing analys impertion. An expectation of expectations are successful to escure the amount of repairs thereto.

PHI SOME MITTU

QUALITY CARE

MONDAY THELL FREDAY 7:26 - 6:30

DECIMINAN SE	ACCOUNTALS OF A
LASOR AMOUNT	0.00
PARTS AMOUNT	_0,00
GAS, CAL, LUBE	0.00
SUBLET AMOUNT	0.00
SHOP SUPPLIES	0.00
TOTAL CHARGES	0.00
DEDUCTIBLE	0.00
XAT ESTAG	0.00
THE AMOUNT	1.00
CUSTOMEN SIGNATUI	X.13 -
I	7 - 1

O

COSTONER COPY

DISARS CALL SOM DAD V ACCOUNTABLES

Lienholder Information Request Form

Customer Name:
Social Security Not Port Does
VIN: <u>1875×31933</u> E YRMAKE <u>2003<i>F35</i>0</u>
Lending Institution Information: Account #
Payoff: \$ 31 184.10 Good Until: 4-22-04 NEXT DATE DUE 4-15-04 Per Diem: \$ 6.05 (OR) %
LATE CHARGES PAID: \$ D LATE CHARGES DUE: \$ D
No. Payments Made: at \$ <u>749, S2.</u> /month Total payments made: \$ <u>8101 12</u> Total Interest Paid to Date: \$ <u>2223.31</u> as of <u>345-04</u> 2007\$2001\$2002\$ \$ <u>1053.02</u>
CURRENT MILEAGE OF VEHICLE: 32,493 DATE MILEAGE READ: 4/9/04
hereby authorize Themper's Print Cream Union to release any and all information regarding the above referenced account to any inverse. Themper Best Photology but not limited to a complete payment history of my account. Dated this 9th day of witness: April

REV March 18, 2003



DECEIVED

Law and Arts Center West 500 Randolph St. Charleston, WV 25302

Post Office Box 113 Charleston, WV 25321

(304) 343-4323 (304) 344-3684 FAX 800-876-5529 Toll Free

calwellpractice.com www.calwellpractice.com

178 Chancery Row Morgantown, WV 26505

(304) 291-5223 (304) 291-2240 FAX 886-266-5948 Tall Free

vmtriv@westco.nel

Licensed in:

District of Columbia Kentucky Louislans Massachusetts New York

Oregon Virginia Waat Virginia

Direct Dial:

October 18, 2004

Keith A. Jones, Esq. 1998 Kelmont Lane Charleston, WV 25301

Re:

v. Ford Motor Company, et al Civil Action No. 04-C-2032

Dear Keith:

Enclosed is a work order from 9/18 - 9/24 which I forgot to include in my demand package. Sorry for missing this one.

Very truly yours,

Thomas F. Basile

TBjs

Enclosure

PLEASE CALL FOR DARLY APPOINTMENTS

113698 MOSES FORD-BMW

INVOICE

A MEMBER OF THE "MOSES" AUTOMOTIVE NETWORK

DUPLICATE 1 ---

2001 McCORKLE AVE. S.W.

TEL. 722-4900

Page 1

St. Albana, W. Va. 25177-1878

CUSTOMER SIGNATURE

HOME BUS: Service 722-4900 Body					ly Shop 72	22-4906				
						ADVISOR:				
COLOR -	YEAR	MAKE/MODEL"	<u> 1.732 % (1)</u>) - 12 1. <u></u>	*;, ::• V)	N75507703 PS 1	·UCENSE	- SAMILEAGI	E INV OUT	DAT
BLACK		FORD F350 P		1FTSX			•	39191/		
DEL DATE	PROD. DAT	TE WARR EXP.	PROMIS	ED: 3/5/02	:(<u> </u>	O. NO. 10 (9) 5	- RATE	PAYMENT	. INV. DA	TE
17APR2003		}	17:00 18	SEP04			l	CASH	24SE	2004
R.O. OPEN		READY ATT				DLR:019895	ENG: 6.0	Liter		
10:19 188	2P04	14:04 24SEP	04							
LINE OPCOL	E TECH	TYPE HOURS				•	LIST			'AL
CAUSE: NP WARR	LOAD F WARRAN 420	SENGINE MANUEL MANUEL MANUEL MEAN FOUND TO VERIFY CO	CHECK FO	OR NOIS	AR AR	IDLE AND	DURING	ROAD TES	. (1	N/C)
B CUSTOME D CAUSE: NP	R STATE ECEL AN F WARRAN	LE OUT OF T SS AUTO TRAI ND THEN ACCI VTY REPAIR 0 WF4	ns seems RL hangs	TO GO	INT(GEAR		A SECO	ND WHEN	. (1	N/C)
C CUSTOME	OSTICS TO DO *** R STATE RAKE IS	ES ON COLD S	SYSTEM STOMER CO	ALL SE ONCERN ******	AT T	SOLENOID THIS TIME TO WANT TO	MOVE I	ROAD TEA	E	
,,,,49191	NO PRO	DELEN POUND	ROAD TES	si ser	AS NO	RMAL FOR	venicia	CHRCK	<i>:</i> :	¶/C}
,,,,BRAKE	e when	COLD NO PRO	BLE M F	JUND: AT	L THI	S LIME		1.7	JIESEL	
- 3732	. **				ČQ\$A	leine fa		dwa . Pi		
	T IN CARS R	OR DAMAGE TO CAP I CASE OF FIRE, THE O'OUR CONTROL.	_	RUCTLY CAS DIT CARD.	H OR	CHARITY CARE Is may be your car, but it's still may bely.	PARTS AM		TOTA	.s
SELLER HEREBY EXPL ANY IMPLIED WARR NETHER ASSUMES I COMMECTION WITH Y	MESSLY DISCLA ANTY OF MES NOR AUTHORIZ HE SALE OF TH		ither Express of 135 für a Parin To assemblifor	R MAPLIED, HIS CULAR PURPO I IT ANY MAS	E AND	Land Stawards assistants Covey 1920a		OUNT LIES		976-168
hereby grant you	and/or your :	eir work to be done eit employees permission	to operate the	car or truck	: (Henelin)	MONDAY	DEDUCTION			
express mechanic	's Ken is bee	or elsewhere for purpo thy acknowledged on				THRU FRIDAY	SALES TAX	(2 _
emount of repairs					ĺ	7:30 - 5:30	PLEASE P	AY_	_ :.:·	

CUSTOMER COPY

.113698...

MOSES:FORD-BMW

INVOICE

A MEMBER OF THE "MOSES" AUTOMOTIVE NETWORK

2001 McCORKLE AVE. S.W.

TEL, 722-4900

"DOPLICATE "1 " Page 2

St. Albans, W. Va. 25177-1878

Service 722-4900

Body Shap 722-4906

ELVIEW, W HOM BUS:

CEDVICE ADVICED.

7471 BILL WESTED

						AICE MDAISON		PIDD BEW	/ BIK
COLOR	YEAR		WYKENWOOÉF	e epartiko P	CARACI	and MNGS sees	LICENSE	C N MILEAG	EIN/OUT TAG
BLACK	03	FOI	RD F350 I	PICKUP	1FTSX	31 P 33E		39191/	39201
OEL DATE	PROD.	DATE	WARR, EXP.	PROMI	SED 🤨 🗀	PO NO	RATE	PAYMENT	INV. DATE
17AFR2003				17:00 1	8SEP04			CASH	24SEP2004
R.O. OPEN	ED 🖔	5	":READY	OPTION	S:STK:T3	649 DLR:01989	96 ENG:6.0	Liter	
10:19 165	EP04	144	04 248RP	04					

indiginal that you

48 C 4 S C 4 S C

多一、 医环络环 经收益 经收益额款

LINE OPCODE TECH TYPE HOURS

TOTAL Torre Archier Archiere Archierentank Etour for Uniong Hobes ford-ban. [1] If you ARB NOT COMPLETELY SATISFIED LET US KNOW. WE NOW SELL ALL MAJOR TIRE BRANDS. WE WILL MRET ANY COMPETITORS PRICE ON THE SAME TIRE OR SERVICE OR YOUR NEXT OIL CHANGE IS FREE.

NOT RESPONSIBLE FOR LOSS ON DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

14/10/10

1995 Andrews

TERMS: STRICTLY CASH OR CREDIT CARD.

Pariston (本統領本年次700年度)。)

QUALITY CAPE

II may be your or. but I'v mill our baby. TO MINUTES OF THE PROPERTY OF

MM SHARE SHATTLE

MONDAY THRU - FREDAY 7:30 - 5:30

	<u> </u>
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
BUBLET AMOUNT	0.00
SHOP SUPPLIES	0.00_
TOTAL CHARGES	0.00
DEDUCTRILE	0.00
XAT EBIAE.	0.00
PLEASE PAY	0 00

TOTALS

CUSTOMER SIGNATURE

DESCRIPTION

LABOR AMOUNT

MAY THANKANTIES ON THE ITEMSTEMS SOLD HERREY ARE THOSE MADE BY THE MARKENGTURER. THE SOLDS HERREY EMPRESELY DISCLAIMS ALL WARRANTIES, ETHER EXPRESS ON IMPLEID, RECLUMNS ANY BETLEY WARRANTY OF MERCHANTABLITY OR PRIVILES FOR A PARTICLAR PURPOSE AND MITTHER REQUIRES KOY AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIMITLY IN COMMECTION WITH THE SALE OF THIS ITEMATIMES.

hereby authorize the above repair work to be done along with the necessary material, and hereby grant you end/or your entytoyees permission to operate the car of truck herein described on streets, highways or elsewhere for purpose of basing sadder inspection. An expectal mechanic's than is beenby acknowledged on above car or truck to auture the amount of replifs thereto.

PLEASE CALL POR DAILY APPOINTMENTS

CUSTOMER COPY

Mes.

STATE OF MICHIGAN

IN THE CIRCUIT COURT FOR THE COUNTY OF JACKSON

Pfaintiff,

٧

ΝZ

FORD MOTOR COMPANY, a Defaware Corporation and AON AUTOMOTIVE GROUP, d/b/a BROOKLYN FORD, a Michigan Corporation, Jointly and Severally,

Defendants.

CONSUMER LEGAL SERVICES, P.C. STEVEN S. TOTH P-43487 MARK ROMANO P-44014 Attorneys for Plaintiff 30928 Ford Road Garden City, MI 48135 (734) 261-4700

There is no other civil action between these perties arising out of the same transaction or occurrence as alleged in this Complaint in this Court, nor has any such action been previously filed and dismissed or transferred after having been assigned to a judge, nor do I know of any other civil action not between these parties, arising out of the same transaction or occurrence as alleged in this Complaint that is either pending or was previously filed and dismissed, transferred or otherwise disposed of after having been assigned to a judge in this Court.

COMPLAINT AND JURY DEMAND

NOW COMES the Plaintiff, by and through Plaintiff's attorneys, CONSUMER LEGAL SERVICES, P.C., who complains against the above named Defendants as follows:

Plaintiff is a resident of the City of Onsted, Lenawee County, Michigan.

- 2. Defendant, Ford Motor Company (hereinafter referred to as "Manufacturer"), is a Delaware Corporation authorized to do business in the State of Michigan and, at all times relevant hereto, was engaged in the manufacture, sale distribution and/or importing of Ford Motor vehicles and related equipment, with its registered office in the City of Dearborn, Wayne County, Michigan.
- 3. Defendant, Brooklyn Ford, Inc. (hereinafter referred to as "Seller"), is a Michigan Corporation authorized to do business in the State of Michigan and, at all times relevant hereto, was an authorized agent for the Manufacturer, and was engaged in the business of selling and servicing Manufacturer's cars in the City of Brooklyn, Jackson County, Michigan.
- 4. On or about March 15, 2004, Plaintiff purchased a new 2004 Ford F-250 VIN 1FTNX21P048 Thereinafter referred to as "2004 F-250"), from the Seller which was manufactured by the Manufacturer (see copy of the Application for Michigan Title and Retail Installment Contract attached as Exhibit A).
- 5. Along with the sale of the 2004 Ford F-250 Plaintiff received written warranties and other express and implied warranties including, by way of example and not by way of limitation, warranties from Manufacturer and Seller (Defendants are in possession of a copy of the written warranty).
- 6. Plaintiff has taken the 2004 Ford F-250 to the Manufacturer's authorized agents/dealers, including Seller, on at least five (5) separate occasions and the vehicle has been out of service due to repair for at least thirty-six (36) days (see copy of repair orders attached as Exhibit B). By way of example, and not by way of limitation, the defects with Plaintiff's 2004 Ford F-250 include the following:

<u>Date</u>	Days	<u>Mileage</u>	Invoice#	Complaint
06/01/04	.2	3,084	98205	ELECTRICAL DEFECT: Water in fuel light stays on; ENGINE DEFECT: while driving engine gets quiet and glow plug light comes on
06/07/04	2	3,269	98346	ELECTRICAL DEFECT: Water in fuel light stays on and lacks power; A/C quits while driving
06/10/04	4	3,435	98499	ELECTRICAL DEFECT: Water in fuel fight stays on, then power comes back and lights go out
08/18/04	11	3,980	98744	ENGINE DEFECT: Engine cuts out and quits while driving; A/C quits working while driving
06/30/04	17	4,628	99075	ENGINE DEFECT: Vehicle cuts in and out while driving
Total of 36	Days (Out of Service	₽	

8. The amount in controversy exceeds TWENTY FIVE THOUSAND DOLLARS (\$25,000.00), exclusive of interest and costs, for which Plaintiff seeks judgment against Defendants, together with equitable relief. In addition, Plaintiff seeks damages from Defendants for incidental, consequential, exemplary and actual damages including interest, costs, and actual attorneys' fees.

COUNT I VIOLATION OF NEW MOTOR VEHICLE WARRANTIES ACT; MCLA 257.1401 ET SEQ: MSA 9.2705

- Plaintiff incorporates herein by reference each and every allegation contained in Paragraphs 1 through 8 as though herein fully restated and realleged.
- Plaintiff is a "consumer" under the Michigan New Motor Vehicle Warranties
 Act (hereinafter referred to as "Lemon Law"), MCLA 257.1401(a).
 - Manufacturer, is a "manufacturer" under the Lemon Law, MCLA 257, 1401(b).
- The 2004 Ford F-250 is a "motor vehicle" under the Lemon Law, MCLA
 257.1401(d).
- The 2004 Ford F-250 is a "new motor vehicle" under the Lemon Law, MCLA
 257.1401(e),
- 14. The express warranty given by Manufacturer, covering the 2004 Ford F-250 is a "manufacturer's express warranty" under the Lemon Law, MCLA 257.1401(c).
- The Seller is a "new motor vehicle dealer" under the Lemon Law, MCLA
 257.1401(f).
- 16. Plaintiff's 2004 Ford F-250 has been subject to a reasonable number of repair attempts for the aforementioned defects:
- (a) Said motor vehicle has been subject to at least four repair attempts by Defendant Manufacturer, through its new motor vehicle dealers; and/or
- (b) Said vehicle was out of service for 30 or more days within the time limit of the Manufacturer's express warranty and within one year from the date of delivery to Plaintiff.

- 17. After notifying Manufacturer of the aforementioned defects following the third repair attempt and/or 25 days in a repair facility, the Manufacturer was allowed a final repair attempt.
- Manufacturer's attempted repair was unsuccessful as the 2004 Ford F-250 continues to manifest the aforementioned defects.
- 19. The aforementioned defects substantially impair the use or value of the 2004 Ford F-250 to the Plaintiff and/or prevent the 2004 Ford F-250 from conforming to the Manufacturer's express warranty.

WHEREFORE, Plaintiff prays for the following relief:

- A. Replacement of the 2004 Ford F-250 with a comparable replacement motor vehicle currently in production and acceptable to Plaintiff, or
- B. Manufacturer must accept return of the vehicle and refund to Plaintiff the full purchase price including options or other modifications installed or made by or for manufacturer, the amount of all charges made by or for Manufacturer, towing charges and rental costs less a reasonable allowance for Plaintiff's use of the vehicle not exceeding 10 cents per mile driven at the time of the initial report of the defect or condition or 10 percent of the purchase price, whichever is less. In addition, pursuant to MCLA 257.1403(2), the Manufacturer must pay off the balance on the retail installment contract.
- C. Pursuant to MCLA 257.1407, Plaintiff is entitled to a sum equal to the aggregate amount of costs and expenses, including attorneys' fees based on actual time expended by Plaintiff's attorney in commencement and prosecution of this action.
 - D. For prejudgment interest.
 - For such other and further relief as may be justified in this action.

COUNT II BREACH OF CONTRACT

- 20. Plaintiff incorporates herein by reference each and every allegation contained in Paragraphs 1 through 19 as though herein fully restated and realleged.
- 21. An express limited warranty covering 36 months or 36,000 miles of use, whichever occurred first, accompanied the delivery of the 2004 Ford F-250 to Plaintiff. The limited warranty provided the Seller would repair or adjust all parts (except tires) found to be defective in factory-supplied materials or workmanship.
- 22. The limited warranty, given by the Manufacturer and adopted by the Seiler when the Seiler serviced and repaired the 2004 Ford F-250 created a contractual relationship between the Manufacturer/Seller and Plaintiff.
- 23. The Manufacturer and Seller have breached the express limited warranty contract in that they have failed to repair or adjust defective parts covered under the limited warranty, have failed to do the same within the limited warranty coverage period, and within a reasonable time.

WHEREFORE, Plaintiff prays for judgment against all Defendants:

- A. Damages Incurred by Plaintiff created by Defendants' breach of contract, including all monies paid for the purchase of the 2004 Ford F-250;
- B. For return of an amount equal to Plaintiff's down payment and all payments made by Plaintiff to the Defendants:
 - For incidental, consequential, exemplary and actual damages;
- To cancel Plaintiff's retail installment contract and pay off the balance of the contract;

- E. For costs and expenses, interest, and actual attorneys' fees; and
- F. Such other relief this Court deems appropriate.

COUNT III VIOLATION OF THE MOTOR VEHICLE SERVICE AND REPAIR ACT MCLA 257,1301, ET SEQ.

- 24. Plaintiffincorporates herein by reference each and every allegation contained in Paragraphs 1 through 23 as though fully restated and realleged.
 - 25. The Selier is a "motor vehicle repair facility" as defined by MCLA 257.1302(g)
- 26. The Seller is subject to the Motor Vehicle Service And Repair Act, MCLA 257.1301. et sec.
- 27. The Seller has engaged or attempted to engage in methods, acts, or practices which were unfair or deceptive under said Act and/or the rules in effect during the relevant time period herein pursuant to MCLA 257.1307, 257.1334, 157,1335, 257.1336, and 257.1337; and Michigan Administrative Rules 257.131 through 257.137 including, but not limited to:
- (a) Failing to reveal material facts, the omission of which tends to mislead
 or deceive the Plaintiff and which facts could not reasonably be known by Plaintiff;
- (b) Allowing Plaintiff to sign an acknowledgment, certificate or other writing which affirms acceptance, delivery, compliance with a requirement of law, or other performance, when the Seiler, knows or had reason to know that the statement is not true;
- (c) Failing to promptly restore to the Plaintiff entitled thereto any deposit, down payment, or other payment when a contract is rescinded, canceled, or otherwise terminated in accordance with the terms of the contract or the Act;

- (d) Falling upon return of the 2004 Ford F-250 to the Plaintiff to give a written statement of repairs to the Plaintiff which discloses:
- (i) Repairs or services performed, including a detailed identification of all parts that were replaced and a specification as to which are new, used, rebuilt, or reconditioned; and
- (ii) A certification that authorized repairs were completely proper or a detailed explanation of an inability to complete repairs properly, to be signed by the owner of the facility or by a person designated by the owner to represent the facility and showing the name of the mechanic who performed the diagnosis and the repair.
- 28. As a result of the Seller's actions Plaintiff has suffered damages as set forth in the preceding Counts and Is also entitled to statutory damages and attorneys' fees as provided in the Motor Vehicle Service and Repair Act, specifically MCLA 257.1336.

WHEREFORE, Plaintiff prays for a judgment against the Seller in an amount to be determined by the trier of fact, but to exceed TWENTY FIVE THOUSAND DOLLARS (\$25,000.00), plus double damages and costs and reasonable attorneys' fees, and for such other and further relief as the Court deems appropriate.

COUNT IV RESCISSION OF CONTRACT

- 29. Ptaintiff incorporates herein by reference each and every allegation contained in Paragraphs 1 through 28 as though herein fully restated and realleged.
- 30. An express limited warranty covering 36 months or 36,000 miles of use, whichever occurred first, accompanied the delivery of the 2004 Ford F-250 to Plaintiff. The limited warranty provided the Seller would repair or adjust all parts (except tires) found to be defective in factory-supplied materials or workmanship.
- 31. The limited warranty, given by the Manufacturer and adopted by the Setter when the Setter serviced and repaired the 2004 Ford F-250 created a contractual relationship between the Manufacturer/Setter and Plaintiff.
- 32. The Manufacturer and Seller have breached the express firnited warranty contract in that they have failed to repair or adjust defective parts covered under the limited warranty, have failed to do the same within the limited warranty coverage period, and within a reasonable time.
- 33. The actions of the Manufacturer and Seller have resulted in a failure of consideration justifying the resolssion of the contract.
- 34. Without a judicial declaration that the contract has been rescinded, Plaintiff will suffer irreparable and substantial harm if the consideration paid by Plaintiff and damages sustained by Plaintiff, together with interest, are not restored.

WHEREFORE, Plaintiff prays for judgment and the following relief against all Defendants:

- A. That this Court order a rescission of the purchase and retail installment contract by refunding all monies paid by Plaintiff, terminating the retail installment contract, requiring Defendants to pay off the balance of the contract and ordering Plaintiff to return the 2004 Ford F-250 to the Defendants:
- B. Damages Incurred by Plaintiff created by Defendants' breach of contract, including all monies paid for the purchase of the 2004 Ford F-250;
- C. For return of an amount equal to Plaintiff's down payment and all payments made by Plaintiff to the Defendants;
 - D. For incidental, consequential, exemplary and actual damages;
 - E. For costs and expenses, interest, and actual attorneys' fees; and
 - F. Such other relief this Court deems appropriate.

COUNT V VIOLATION OF THE MICHIGAN CONSUMER PROTECTION ACT MCLA 445.901 ET SEQ: MSA 19.418(1) ET SEQ.

- 35. Plaintiff incorporates herein by reference each and every allegation contained in Paragraphs 1 through 34 as though herein fully restated and realleged.
- Plaintiff is a "person" within the meaning of MCLA 445.902(c); MSA
 19.418(2)(c).
- 37. Manufacturer and Seller are engaged in "trade or commerce" as defined in MCLA 445.902(d).
- 38. The Manufacturer and Seiler have engaged in unlawful, unfair, unconscionable, or deceptive methods, acts or practices, including but not fimited to:

- (a) The Manufacturer and Seller represented to Plaintiff the 2004 Ford F-250 and the warranty thereof had characteristics, uses, benefits, qualities, and standards which they did not actually have.
- (b) The Manufacturer and Seller represented to Plaintiff the 2004 Ford F-250 and the warranty thereof were of a particular quality and standard and they were not.
- (c) If Plaintiff allegedly waived a right, benefit, or immunity provided by law in purchasing the 2004 Ford F-250, the Manufacturer and Seller have failed to clearly state the terms of such waiver and Plaintiff has not specifically consented to such waiver.
- (d) The Manufacturer and Seller have failed to restore an amount equal to Plaintiff's down payment and other payments made by Plaintiff on the 2004 Ford F-250.
- (e) The Manufacturer and Seller have made gross discrepancies between the oral representations to Plaintiff and written agreements covering the same transaction relative to the 2004 Ford F-250 and the Manufacturer failed to provide the promised benefits to Plaintiff with regard thereto.
- (f) The Manufacturer and Seller have made representations of fact and/or statements of fact material to said transaction such that the Plaintiff reasonably believed that the represented or suggested standard, quality, characteristics, and uses of the 2004 Ford F-250 to be other than they actually were.
- (g) The Manufacturer and Seller have made representations of fact and/or statements of fact material to such transaction such that the Plaintiff reasonably believed that the represented or suggested service to the 2004 Food F-250 to be other than it actually was.

- (h) The Manufacturer and Seller have failed to provide the promised benefits to Plaintiff with regard to the sale of the 2004 Ford F-250 to Plaintiff.
- (i) The Manufacturer and Seller have failed to disclaim or limit the implied warranty of merchantability and fitness for use in a clear and conspicuous manner.
- (j) The Manufacturer and Seller have failed to reveal a material fact, the omission of which tends to mislead or deceive the consumer, and which fact could not reasonably be known by the consumer.
- 39. The Plaintiff has suffered loss and damages as a result of the aforesaid violations of the Consumer Protection Act.

WHEREFORE, Plaintiff prays this Court enter a declaratory judgment as to the violations of the Michigan Consumer Protection Act and for judgment against Manufacturer and Selfer for all damages Plaintiff has incurred, including reasonable attorneys' fees as provided by statute, together with interest, costs and expenses of this suit, and such other relief as this Court deems appropriate and equitable.

COUNT VI BREACH OF WRITTEN WARRANTY UNDER MAGNUSON-MOSS WARRANTY ACT

- 40. Plaintiff incorporates herein by reference each and every allegation contained in Paragraphs 1 through 39 as though herein fully restated and realleged.
- Plaintiff is a "consumer" as defined in the Magnuson-Moss Warranty Act
 (hereinafter referred to as the "Warranty Act") 15 USC 2301(3).
- 42. The Seller is a "supplier" and "warrantor" as defined by the Warranty Act, 15 USC 2301(4) and (5).

- 43. The Manufacturer is a "supplier" and "warrantor" as defined by the Warranty Act, 15 USC 2301(4) and (5).
- 44. The 2004 Ford F-250 is a "consumer product" as defined in the Warranty Act,15 USC 2301(1).
- The 2004 Ford F-250 was manufactured, sold and purchased after July 4,
- 48. The express warranty given by the Manufacturer pertaining to the 2004 Ford F-250 is a "written warranty" as defined in the Warranty Act, 15 USC 2301(6).
- 47. The Seller is an authorized dealership/agent of the manufacturer designated to perform repairs on vehicles under Manufacturer's automobile warranties.
- 48. The above-described actions (failure to repair and/or properly repair the above-mentioned defects, etc.), including failure to honor the written warranty, constitute a breach of the written warranty by the Manufacturer and Seller actionable under the Warranty Act, 15 USC 2310(d)(1) and (2).

WHEREFORE, Plaintiff prays for judgment against Manufacturer and Seller;

- A. Declaring acceptance has been properly revoked by Plaintiff and for damages incurred in revoking acceptance;
 - B. For a refund of the purchase price paid by Plaintiff for the 2004 Ford F-250;
- C. To cancel Plaintiff's retail Installment contract and pay off the balance of the contract:
 - For consequential, incidental and actual damages;
 - For costs, interest and actual attorneys' fees; and
 - F. Such other relief this Court deems appropriate,

COUNT VII BREACH OF IMPLIED COVENANT OF GOOD FAITH AND FAIR DEALING

- 49. The Plaintiff incorporates herein by reference each and every aflegation contained in Paragraphs 1 through 48 as though herein fully restated and realleged.
- 50. MCLA 440.1203 provides that "every contract or duty within this act imposes an obligation of good faith in its performance or enforcement."
- 51. Good faith is defined in the Michigan Uniform Commercial Code as "honesty in fact in the conduct or transaction concerned" [MCLA 440.1201(19)], and "in the case of a merchant means honesty in fact and the observance of reasonable commercial standards of fair dealing in the trade" [MCLA 4402103(1)(b)].
- 52. Implied in the agreement between the Plaintiff and all Defendants for purchase and/or repair of the 2004 Ford F-250 was a covenant of good faith and fair dealing between the parties, wherein Defendants impliedly covenanted they would deal with the Plaintiff fairly and honestly and do nothing to impair, interfere with, hinder or potentially injure the rights of Plaintiff with respect to:
- (i) the preparation, inspection, and processing of said vehicle prior to delivery to Plaintiff;
 - (ii) the delivery of said vehicle free from manufacturing or workmanship defects;
 - (iii) the repair of said vehicle using good workmanship.
- 53. Defendants have breached their covenants of good faith and fair dealing by their actions as previously set forth herein, and in refusing to deal honestly and fairly with Plaintiff regarding the express and implied warranties covering the 2004 Ford F-250 and the repair of the same.

54. The conduct of the Defendants as aforementioned is without just or reasonable cause, and the Defendants knew or now know that such conduct is contrary to the law and the terms and conditions of the express warranty on the 2004 Ford F-250.

WHEREFORE, Plaintiff prays that this Court award Plaintiff a judgment against all Defendants, in an amount equal to all monles pald on the 2004 Ford F-250 and for all damages, including consequential and exemplary damages, together with interest, costs and actual attorneys' fees reasonably incurred as provided for by the appropriate statute or rule, and for such other legal and equitable relief as this Court may deem proper in an amount to be determined by the trier of fact exceeding TWENTY FIVE THOUSAND DOLLARS (\$25,000.00), and other relief this Court deems fair and equitable.

COUNT VIII REVOCATION OF ACCEPTANCE

- 55. Plaintiff incorporates herein by reference each and every allegation contained in Paragraphs 1 through 54 as though herein fully restated and realleged.
- 56. Plaintiff accepted the 2004 Ford F-250 without discovering the above defects due to the fact Plaintiff was reasonably induced to accept the vehicle by the difficulty of discovery of the above defects.
- 57. In the alternative, Plaintiff reasonably assumed, and Manufacturer and Seller represented, that all of the aforesaid defects and/or nonconformities would be cured within a reasonable time.
- 58. After numerous ettempts by Defendants to cure, it has become apparent the nonconformities could not be seasonably cured.

- 59. The nonconformities substantially impaired the value of the 2004 Ford F-250 to the Plaintiff.
- 60. Plaintiff had previously notified Manufacturer and Seller of the nonconformities and Plaintiff's intent to revoke acceptance pursuant to MCLA 440.2608; MSA 19.2608 and demanded the refund of his purchase price for the 2004 Ford F-250 and out-of-pocket expenses (see copy of Plaintiff's revocation of acceptance letter attached as Exhibit C).
- 51. Manufacturer and Seller have nevertheless refused to accept return of the 2004 Ford F-250 and have refused to refund any part of the sum equal to the purchase price and out-of-pocket expenses incurred by Plaintiff.

WHEREFORE, Plaintiff prays for judgment against Manufacturer and Seller.

- A. Declaring acceptance has been properly revoked by Plaintiff and for damages incurred in revoking acceptance;
 - For a refund of the purchase price paid by Plaintiff for the 2004 Ford F-250;
- C. To cancel Plaintiff's retail installment contract and pay off the balance of the contract:
 - For consequential, incidental and actual damages;
 - E. Costs, interest and actual attorneys' fees; and
 - F. Such other relief this Court deems appropriate.

COUNT IX BREACH OF IMPLIED WARRANTY UNDER MAGNUSON-MOSS WARRANTY ACT

- 62. Plaintiff incorporates herein by reference each and every allegation contained in Paragraphs 1 through 61 as though herein fully stated and realleged.
- -63. The above-described actions on the part of the Seller and Manufacturer constitute a breach of the implied warranties of merchantability actionable under the Warranty Act, 15 USC 2301(7), 2308, 2310(d)(1) and (2).

WHEREFORE, Plaintiff prays for judgment against Manufacturer and Seller:

- A. Declaring acceptance has been properly revoked by Ptaintiff and for damages incurred in revoking acceptance;
 - B. For a refund of the purchase price paid by Plaintiff for the 2004 Ford F-250;
- To cancel Plaintiff's retail installment contract and pay off the balance of the contract;
 - D. For consequential, incidental and actual damages;
 - For costs, interest and actual attorneys' fees; and
 - F. Such other relief this Court deems appropriate.

COUNT X BREACH OF EXPRESS WARRANTY

- 64. Plaintiff incorporates herein by reference each and every allegation contained in Paragraphs 1 through 63 as though herein fully restated and realleged.
- Plaintiff is a "buyer" under the Michigan Uniform Commercial Code, MCLA
 440.2103; MSA 19.2103.
- Manufacturer and Seller are "sellers" under the Michigan Uniform
 Commercial Code, MCLA 440.2103; MSA 19.2103.
- 67. The 2004 Ford F-250 constitutes "goods" under the Michigan Uniform.
 Commercial Code, MCLA 440.2105; MSA 2105.
- 68. This is a "transaction in goods", to which MCLA 440.2102; MSA 19.2105 is applicable.
- 69. Plaintiff's purchase of the 2004 Ford F-250 was accompanied by an express warranty, written and otherwise offered by the Manufacturer and Seller. Whereby said warranty was part of the basis of the bargain of the contract, upon which Piaintiff relied, between Plaintiff and Manufacturer/Seller for its sale of the vehicle.
- 70. In this express warranty, the Manufacturer warranted if any defects were discovered within certain periods of time, the Manufacturer and/or Setter would provide repair of the 2004 Ford F-250 free of charge to Plaintiff under specific terms as stated in the express warranty.
- 71. In fact, Plaintiff discovered the 2004 Ford F-250 had defects and problems after Plaintiff purchased the vehicle as discussed above.

- Plaintiff notified Manufacturer and Seller of the aforementioned defects.
- Plaintiff has provided the Seller and the Manufacturer with sufficient opportunities to repair or replace the 2004 Ford F-250.
- 74. Plaintiff has reasonably met all obligations and pre-conditions as provided in the express warranty.
- 75. The Manufacturer and Selfer have failed to adequately repair the 2004 Ford F-250 and/or have not repaired the 2004 Ford F-250 in a timely fashion, and the 2004 Ford F-250 remains in a defective condition.
- 76. Even though the express warranty provided to Plaintiff limited Plaintiff's remedy to repair and/or adjust defective parts, the 2004 Ford F-250's defects have rendered the limited warranty ineffective to the extent the limited remedy of repair and/or adjustment of defective parts failed of its essential purpose pursuant to MCLA 440.2719(2); MSA 19.2719(2); and/or the above remedy is not the exclusive remedy under MCLA 440.2719(1)(b); MSA 19.2719(1)(b).
- The 2004 Ford F-250 continues to contain defects which substantially impair
 the value of the automobile to the Plaintiff.
- 76. These defects could not reasonably have been discovered by the Plaintiff prior to Plaintiff's acceptance of the 2004 Ford F-250.
- 79. The Manufacturer and Seller induced Plaintiff's acceptance of the 2004 Ford F-250 by agreeing, by means of the express warranty, to remedy, within a reasonable time, those defects which had not been or could not have been discovered prior to acceptance.

- 80. As a result of its many defects, the Plaintiff has lost faith and confidence in the 2004 Ford F-250 and the Plaintiff cannot reasonably rely upon the vehicle for the ordinary purpose of safe, efficient transportation.
- 81. If the finder of fact finds revocation and/or rejection was improper, then, in the alternative, Plaintiff alleges that as of the date of revocation, the 2004 Ford F-250 was in substantially the same condition as at delivery except for damage caused by its own defects and ordinary wear and tear. Therefore, Plaintiff is entitled to damages for breach of warranty calculated by the difference at the time and place of acceptance between the value of the goods accepted and the value they would have had if they had been as warranted.
- 82. The Manufacturer and Seller have refused Plaintiff's demands and have refused to provide Plaintiff with the remedies to which Plaintiff is entitled pursuant to MCLA 440.2313; MSA 19.2313 and MCLA 440.271†, 440.2714 and 440.2715; MSA 19.27†1, 19.2714 and 19.2715.

WHEREFORE, Plaintiff prays for judgment against Manufacturer and Seller.

- A. Declaring acceptance has been properly revoked by Plaintiff and for demages incurred in revoking acceptance;
 - For a refund of the purchase price paid by Plaintiff for the 2004 Ford F-250;
- C. To cancel Plaintiff's retail installment contract and pay off the balance of the contract;
 - For incidental, consequential and actual damages;
 - E. For costs, interest and actual attorneys' fees; and
 - F. For such other relief this Court deams appropriate.

COUNT XI BREACH OF IMPLIED WARRANTY OF MERCHANTABILITY

- 63. Plaintiff incorporates herein by reference each and every allegation contained in Paragraphs 1 through 82 as though herein fully restated and realleged.
- 84. The Manufacturer and Seller are "merchants" with respect to automobiles under the Michigan Uniform Commercial Code, MCLA 440.2104; MSA 19.2104.
- 85. The 2004 Ford F-250 was subject to implied warranties of merchantability under MCLA440.2314; MSA 19.2314, running from the Manufacturer and the Seller to the benefit of Plaintiff.
- 86. The 2004 Ford F-250 was not fit for the ordinary purpose for which such goods are used.
- 87. The defects and problems hereinbefore described rendered the 2004 Ford F-250 unmerchantable.
- 88. The Manufacturer and Seller failed to adequately remedy the defects in the 2004 Ford F-250; and the 2004 Ford F-250 continues to be in an unmerchantable condition at the time of revocation.

WHEREFORE, Plaintiff prays for judgment against Manufacturer and Seller:

- Declaring acceptance has been properly revoked and for damages incurred in revoking acceptance;
 - For damages occasioned by the breach of the implied warranty;
 - For a refund of the purchase price paid by Plaintiff for the 2004 Ford F-250;

- D. To cancel Plaintiff's retall installment contract and pay off the balance of the contract;
 - E. For consequential, incidental and actual damages;
 - F. Costs, interest and actual attorneys' fees; and
 - G. Such other relief this Court deems appropriate.

JURY DEMAND

Plaintiff demands trial by jury on all issues triable as such.

Respectfully submitted,

CONSUMER LEGAL SERVICES, P.C.

Ву:

STEVEN S. TOTH P-44487 MARK ROMANO P-44014 Attorneys for Plaintiff 30928 Ford Road Garden City, MI 48135 (734) 261-4700

Dated: September 13, 2004

F.85

UL-14-2554 59:44 President APPLICALEN FOR MICHIGAN
STATISTICS AND THE BENEFIT APPLICATION OF THE BENEF

DEPARTMENT OF STEEL

			STATEMENT (AL ABHIOLE	BALL			
Postilees Date	03/15/2004		15171457-504 Mandak fil	ie.				
: Delivers Dela	03/15/2004		<u> </u>					
			Special State of the last of t			Type 2 Sept.	- - - (
	DOKLYN PORD	•		5280K		06:21:04	<u> </u>	_ III
Adress - 1945	B M. Grechtyn Flaud	P.O. Box SE	l .		FORD		100 MA	See Sees
·	CHLYN			Velocities No.	roay		PU Per Bank year	3 46
				1FT40(2)			(31	_
- JO	KBON	MICHESAN	Es Code		1 <u>'7 -</u> T9			15.40
Per liver	Sales de la	(F17) 36		-		# 	Audiens .	15:00
A SOICES	, D65-6875176	, 517) -0		a		LEM	WELL	1/A
Yestein State of	- [2]×v [!	Treate-in v	-53 ×-□			- الثانان	# (# ** ****	2089,07
	Tubes.	- WARRIET	··- <u></u>					Review Fee
2002	FORD	1500020	DE 62					8,00
		ci, Latin		CHSTED				Tables 4.A
							'	2112,07
140-31	2000	NO.	40.00	1				Ad Refer to Service
		-	- 40 100	}				•-
THE TOTAL	ACUR37313	4.00	* TEST (11)	Income Co.	-	 -	Pally Hale Street	- I
1_	There is you put			AIG				
A POLICE		943,9 kis 9630 F 144,5 kis managar	PROPERTY MENT HOUSE	Total Secure	IFIH 1	HERS BANK	#0090-014	Plany See
ALL THE		-Come Into-		3	125 FRE	PHAR AVE.		
	000657	الانتيام ال	 			HATE OH 4	 2303 	03/15/2004
The delication was	pa comp in appeliant when wi pa flee atomic entreps som to the Control of the partie to the control of the partie			Stand Stan				-
Mindle abo	freiby distant a 16 peru Palitaria		NOTERING	Chi-State Zip				
<u>موسود کا</u>	ala 🖸 da mali dada						oder Personal	34817.90
Adding to the Associated	anaman 🛂 Fact	ry Left Afficial St Well	••	L -		MORE THE	ngy hag day an Pa p. Stag. Star, Mari	34817.90
[A Military III		јех Ах - Царија . Т	M.F	2112:07
Cuite Industry des					-	700° LLIN, 1994		
When Operat is ?	CUST 12	291		e Total Di		MACE		36927.97
1				7. CARHON				14900.00
» į ·				1,79406-2			13500 O	0
reduced Pl	.AN						a [18] [4.	7 1648-53 15188-53
1		d har sementa go ba Maria da prindenta	Martin Street Comme	11 TOSA D		MT D DE PROVISIÓ		17/41.44
				14, 500 0004				
				14.70761.4		eritiga (seni)		18863.56
Terret	۱۳۸۳ مورون کافلان ۱۳۸۳ در محمد ماه در سرماند مرکز محمد استان میشوری به	kal in managan di Primisi Logingan d		* TYPE OF		-	Section	رينين سي الإسارات الدر
TOTAL PROPERTY I	BOLD THE VEHICLE TO TH	O LANGUAGE WA	MED IN THAT POPPA	C CMEDIT			D HEATH A	
Andready of	BOLD THE YEAR TO TO WELLT SHE THE TO MAKE TO SHE TO THE BE	MAIN AND MAIN AND THE SELECT AND THE	ORTHUT THE THE AUGUST APOVE;	☐ 847 (148	JANNE E			 _
	ر ا		. /1.	Therepare !				
	Cambridge Company		TBO	امدينيست				
	- North and the second	<u></u>	ACHIER HALLIANS	DO HET MA	V SLAME!		. (
	م لودندو ونو سؤلون همز هه	u sibhid ili Crass		Marie Carried Street	722)	
I STRUCT					<u>- </u>		-	}
1 Silent Call		<i></i>		266	<u>b</u> _			
		e de la companya de La companya de la co			 	nia 73.	19 T 1 L	
- April 1900	PARTIE HOLDER		THE POPPL MAN	T SE TYPES			4 2 2	10.00
								4

2UL-1443984 8844\$ PF	
MOTOR VEHICLE PURCHASE AGREEMENT	and the second s
The statement became you sell by make anyway you as a sell by the sell of the	PARTIES TO THE PARTIES
The first Change of the name of the approved are come times depart	Fifth Third Bank
The state of the s	A STATE OF THE PARTY OF THE PAR
THE PARTY NAMED IN	The same of the sa
A STATE OF THE PARTY OF THE PAR	AND THE PERSON NAMED IN
	200
Afficiance Schools to James and Conference of the Party Party	Company of the Compan
The same of the sa	
	COLUMN TO SERVICE STATE OF THE PERSON NAMED IN COLUMN TO SERVICE STATE OF THE PERSON NAMED STATE OF THE PERSON NAMED STATE OF THE PERSON NAMED STATE OF THE PERSON NAM
100 mm	The Court of the C
Sure Corps :	
PAR Part of Paint	
Market and separate or sufficient and separate s	
To the state of th	
And the same of th	The same of the sa
Agent of the same	A STATE OF THE PARTY OF THE PAR
Separate and the second	<u> </u>
A state or reserved to the state of the stat	the day of the street was a second to be a second to the s
And the same of th	the state of the s
And the fighter to the second	
State County	The state with the state of the
· Contraction 17500.00	have the constitute the tends begin to preside a party party of the profess of the party of the constitution of the constituti
71881.57	Nav Table 1
Name - Fred Bank W FR 1000 Englands and	2014 Form F750 PICKUPS
10 Da vs.	
Court Sale Prince (14)	
hour -	CONTRACTOR CANDON TOPS AND PROPERTY AND AN ADMINISTRAL CONTRACTOR OF THE PROPERTY AND ADMINISTRATION OF THE PROPERTY ADMINISTRATION OF THE
Transporter 1 1/4 4 1/4	S clark
And the sales	Case: All 1201A Print Ci FAN ANT BY T The present is pay up the Analysis Resident and a single-vision due to present product or the Analysis Resident and a single-vision due to present print and the print and the state of the last up the distribution.
long tips 4 Bid 5 Bid	NAME OF THE PARTY OF THE PARTY PROPERTY OF THE PARTY OF T
	had provided with despitation with the same and the same and the state of the same and the same
The beautiful Park 1 A 10	NAME OF TAXABLE PARTY AND POST OF TAXABLE PARTY.
1 <u>- 04 </u>	Hall 7 to provide placement of the first operators, and provide placement of the provide placement of the provide and the provide placement of the security of the security objects may be unusually the provided by the provide provided and the pr
Auto 27/A	Annual of the second second second in the second
# <u>\$78</u> s\$/4 \$	The spins in all of the hunty obtain and it at at the great spins deposit on the
New Oranges 3 4/A 23-00 (4)	Warnings The immerators afforcised herestrates does not sever destrict for inferry to parents or does ag a to properly of others or
1 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1	does not sever destity for inferent more under
The Print of Administration of Street Printers.	demand to property of others unless so indi-
The plant and th	
Die mit webereit in meistelle beforeit in die meter verliebt bei der die bei der bestellt bei der die bei der bestellt be	Hodge to beyon: Do not sign this contract in bidnic, You are entitled to I true easy of the centract you sign without charge. Seek
The definition of Chapter III spinis the bear area I yet, the to give the Denne	pretage your sign without charge. Kase it to
By the country of the party is desired in the party of th	Black Land Cont. of the Arman Line and
Completed and property in the state state on Overs, with the ball to been a few or the state of	Spring to the second
Charles and matches between at the most replace to the designation of the control	Angeria
they in the district of the second second in the second in the	M(771), ()
Charles States and Charles	Arace I
Charles and the second	Market T.
- 18710 ·	
Notice of devicements	# ·= ++#
The automate designed the superiorage to the bards. The mast make of factors deprised to be 1920. The autom is existing the absolute by the appropriate.	You acknowledge that you have repaired a cappy of this agreement with all blanks differ.
And the second in the objection.	of this agreement with all blanks filled and the
	····
MA F MAN SING MAT AN PARK IN, OR BENEFOR SINGS TOWNS IN THE SECOND SINGS IN THE SECOND	·//
SCARIO CONTRACTOR STATEMENT AND ASSESSMENT OF THE PERSON NAMED IN COLUMN TWO IN COLUMN THE PERSON NAMED IN COLUMN THE PERSON NAME	
MAKEN C	

JUL-14-2804 69143 PH OTOR VEHICLE PURCHASE Fifth Third Bank West wa MAKE SAME 1 2000 (c :- 4: 40 A STATE STATE 4 PA 144- 4 Section in the same بعث The second secon Service Bertief aller pyr car by allest c A CONTROL OF THE PARTY OF THE P The second secon يسويها الأشبات The state of the second of the CONTROL OF AMERICAN PROGRAMME. Buyer's Agreement 63/15/2004 Control of the state of the land of the state of the stat e 36306.37 m the name to hatches he wish which special principal principal gains give desire, so greater to an -7500.00 1581.53 Tande la Build and Good Style 1000 \$250 PTOMPU D. T. 2004 FORD walf160708590817381 Series recovery: 1<u>FTBX71704</u> Trial Court Physical **413188.53 Sylvet** Creati Sair Bateres (1-2) 17718.44 XXI Ann Born. XII Person Street, XII Art Comp. XXII Ranko Other Charges ICC Triant Place Cl Marcel There. No Privat Grain (C) Privat (Marcel in Court a and Province in 1st pair 1st Principal management Color: ARIZINA REJIS ELFANT MAT MET
Was purminte to purp on the AREAST FRANKERS and a finance charge age put
tripled purmint before and the areast frankers from the lot and quite stripled purmint before and the areast frankers from the lot and quite stripled to the lot of th Part in the part in parties of their 0 __B/A : __B/A 5 __B/A : _15.00 6 __B/A : _A.00_ Aire Sec. Constants of The Feat to mental transfer protects make the male religible behavior for the manufacturing in the manufacturing to the manufacturing the manufacturing to the manufa The several /A Part of A _+ <u>#/A</u> + #/A Pale 10 17/A The agree of all all the juggest above used to all all two between which appears any the after all the simplest. Worning: The inserence afforded hereunder does not cover liability for injury to persons or demage to property of others unless so indicated hereon. 9/A , 23.00 pg Arrest Personal (See 8) This was to describe a parties of these grants. PROPERTY AMERICAN SPECIAL CO. Notice to buyer: On not sign this contract in blank. You are entitled to I tree capy of the contract you sign without charge. Keep it to wayang isamento da als wana sapita ya baning kat e a managa papitan ja ara wana sapita bisa yan banin e Antonio Combillio Summers, con the contact with its gracial right in the Parish of Marian and Superior of July 2014 in give the Design 1986 was have professed a policy gaugeting the Constitution in the same 1987 was have professed a policy gaugeting the principle of the same policy functions, incompany to principle in principle, and Depley was the year of the parish of the same policy of the same of the policy of the Same of the same of the parish that I year agrees when the Design of this Tay Const Toy year. offer's Acceptable — I'm joder stogs für appeare The shall yn till symmitt is till lank syd apien is in land of stogsment in in it of the suprement. DESTER HE Oction Services Greeks Helich: - BROOK! AN LINED #1445ME 1040E # #8000 78, F.O. 40K 832 Notice of Analysment: erie in annual des agrecation of the party state against all party and the second of t You extraordedge that you have received a coop of this agreement with all blanks filled and that BLYTER COPY



BROOKLYN FORD

99075 10405 N. Brookiyn CLISTOMER #:4675058A MANUFACTURE. P.O. Box 832 REPRINT Brocklyn, Michigan 49230 PAGE 1 (817) 592-2112 F 149062 HOME HIII DESCRIPTION OF -77.5 R RG 04 FORD F250 PICKUP 1970C21906 4628/ 1571 STK:T4481 DER: 02841 ENG: 6. OL_V-8_DIREBL TRIK : TORQEEST (TR) _ 6-SRD_AUTO_TRANS 36TD#2004_16:39 CHEST VENCES CHESTS IN MEDITOR MATTER STEVENS THE OF CODE THE OF CODE TROK **建设**的基础的 元子是是是法律的基础的基础的基础的基础的基础的。 **建设建设的基础 建筑型温度**扩,17世界 一次發展一點的大學學的主義的影響的影響的影響的影響的影響的影響的影響的影響。 **建设建设和**完全。并经过到, 。在中央的主義的學術的主義發展的影響等的問題的推進的經過學的研究所謂的自然的意思 **建**加速等。 **建筑这是2015**年,至156年, A STATE OF THE STA **聚基础的基础**的 "心理的" MICHEL STREET 一個的名詞。可以可能的學習過過的語彙的理論的理論的語彙的主義是語彙的主義的語彙 學的主义的學 **配盖的基本原则**。这种形式。 **建设设施设施** 和戰的學習不是最高的學問,所以是對於國際的學術學是不可以可以可以

MICHAEL OF BANKETON

AUTHORISATION FOR BUILDING

and the minimum of species of many and the state of the species of

ALTHORISM BY X								
BTHANE III	DATE	TPASS .	BA.					
TAND TANATI		[-					
PLYNES CTI								

HUNGEY ACHIENTARIA THAT I WAS HOTTERD & GAVE GRAL APP OF THE ACOUS MIVIED INTELLETING

MELPHARY INTRATE (

CONTINUES COPPER

ا تا زبر _ب

07/14/04 GANISM Higgory Report for Vehicle: 42046211 MODELTH FORD

Page 1

Eustaher St. Custofer Samer

80 Kuber: 98744

Open Date: 06/18/05 Alleagu: 3950 Service Lopen: ADM-6 Champ 4446: 06/25/04 SA Number: 1838 Coshier: michalle

Line Kode; A Gambechi K Booker (Dr. 1152

Complaint: DIO CHECK CUTS OUT AND CUITS MAILE SERVING THAT SELVE MITH CUSTOMER

Calmer CLIT EN AND GUT

Lebor Type: 494 Technician Number: 7141

Op Code: 60059 Cometyck, NO Manher: 90499

Omacription: conjum: PSECONALICS STAGEOSTICS - DESSET. MARTHS - DIAGRANDES - L

Leburille 26.17 Partuda 693.91 Miscoi Leneousille 0.00

Labor 79pm; USC Fechnician Ausbor: 1141

Op. Code; 6001;1 Contebusk 80 Ausbor: 98499

Descriptions KEY OF EMBINE OFF - KOED SHECK - TAST - L

Labora: 6.35
Payton: 0.00
Hiscollaneowse 0.50

Labor Types 49% Technicies Rusber: 1141 Op Cade: 6009F131 Cambback RD Namber: 98499

Descriptions Ast on purjet OFF - MORE CHEEK - TREE - L ORIGINA THREE TO REPORT FEMAL MAKES THEF

Later4: 6,95 Partel; 0.00 KlecalLameus8; 0.00

Labor 1990; US4 Tacherician Mumber: 1149
Up Gode; 6005F2 Commback 80 Number: 99699
Description: KEY DE DEGINE OFF - 1090 ENJECTOR ELECTRICAL SELF-TEST - TEST - L

Laturd: 4,97
Parts8: 0,00
Hiscalistans: 0,00

* Leber Type: WP4 Technicien Number: 1961 Sp Boxie: 6005F5 Cameback 60 Humber: 98499

Descripcions key of Bigist Busines - Kode CRESI - Test - L

taber#s 6.35 Parte#: 8.80 Places 0.00

Labor Type: WF4 Fechnicien Number: 1141
Op Code: 18650945 Combeck RD Number: 98499

Pesariptions Pik POINT TEST - BIAGROSIS - L

Labor5: 19,64 Parts8: 0,00 Mincelianous9; 0.80

Labor Type: V64 Technicien Number: 1161
Op Code: 1284(8847 Complete No Number: 98499

Partel:

Niscettmeous;

8.00

8,40

```
07/14/84 WillSM
                                                         $40:32.YK 1000
                                                                                                                    Page 1
Missory Report for Vahigle: 45564311
     Curtameré:
 Customer Seman
                PURTIFICHENT J
   Beautistian: Dijetos 20348 NORUE (108) - 48/LASE (12659) - L
        Labor Sa
                     14,72
                      0.00
        Per talia
distributed:
                      0.60
     Lefter Types 1994
                                                 Technicism Rusber: 1161
       Op Code: 12659064
                                                Conduct IX Maler:
    Secription: PCR EEPROGRAGING - 1537 - L
        Leberita
                     12.74
        Parte$s
                      0.00
Miscellamones:
                      0,00
     Labor Types 1994
                                                 Technicien Number: 1141
       do Code: NT
                                                Countrick RD Number: 96546
    Descriptions may GGS 7657 EXEC MAILS ORIVING BOULD PEAFABR FEBAL FOR FAST CALL BOTLINE 4 TIMES TRIBS AND SHAP VITY
                OTHER VEHICLE SEAPP ALL 5 AM
        Leborks
                    438.29
        Partes;
                      6,00
Miscellaneoust:
                      0.00
     Lira Gada; E
                                  Combeck: D
                                                        4solar (0: 173)
     Complaints Add Cortal AC outre worklyd Metal Extiting
         COUNT: 481175
    Labor Type: W94
                                                 Tedmielen Auber: 1141
       Op Code; 19700),
                                                Comback 80 Husbar:
   CONSTINCTION PRESENTATE, LEAF TEST, DISCRAGE, WYNCHATE AND COMMER AIR COMMITTORING MYSTER. - PLACEMENT - L
                     39.24
        Labora
        fertalls
                      . D0
Afacolteneous:
                      6.00
    Labor Type: 184
                                                 fechnicien Webert, 1141
       Op Code: Hi
                                                Comback 80 Number: 98346
   Description: DMC AND RECAUSE ABRACE & BIRCH
        Laboritz
                    45.71
```

07/14/04 04:13**9**H Ristory Seport for Vehicle: 48046211 mobil to Pag

Page 3

Cultomeri Customer Nam

ED Brainers 96499

Open Gate: 06/10/04 Marie Sieres (M. 1.74) Afleege: 3435

Service Logde: ACE-1

dd Barbers 1838

Conhiers statet le

Liga Dedes A

Cymbeck: 8

Booker ID: 1110

COMPLAINE: BIG CHECK CORPS COTTING OUT AND LACES PORTS. THEN WATER LIGHT AND GLOUPLUS LIGHT CORPS ON AND THEN PORTS CORPS.

SACK AND LIGHTS ON OUT ... PLEASE CALL THEALINE FOR ARRIST ACKIN

CALME: STALLE CUT

Lebor Type: 494

fechnialen Busher: \$141

. Op Code: 6005F

Constack #0 Number: 98846

Description: Gittle Perforance Gladuarity - DISSEL Suited - DIAGONIA - L

Luisert 24.19

Pertus:

49,54 0.00

Missellummuiss:

Technician Ruber: 1141

Leber Type: WK Op Cade: 400511

Commission No Surbers 94346

Description: KEY BY GASTHE OFF - MOTO CHECK - 7887 - L

Luberts Partalit 4.35

discrittmenat:

0.00 0.00

fechnicien Amber: 1941

Lubor Type: N94 Or Code: 6005/121

Conduct to Suber: 08364

Description: KEY ON DIGINE CPP - KOED CHECK - TEST - L EXTEN TIME TO REPORT FINAL GALLEX TEST 4.55

Laborty 0.00

Pertasi

Misce Lensous:

Labor Type: 494

Technician Water: 1141 Commission RO Jumbers

Op Cade: 600512 Description: REY ON SECTION OF - MORE HANGETON BLACTRICAL ENLY-THAT - THAT - L

Lebers:

4.35

8.00

Partes: 0.00 0.00

*Affect Language:

Labor Type: M%

Technicium Ausber: 1141

Op Dade: 400544

Constact NO Number:

Specificians has an engine number - Mage copys - 7017 - L 4.35

Labora:

Pertes:

0.60

Riccal Language 4.60

Fechnistan Maker: 1141

Lober Type: 494

Complect 40 Number: 96344

Op Code: 12050045 Description: PCH POINT TEST - STABOUTS - L

8.00

Leborii j

Pertuit:

19.64 6.80

#jesei Lumougi j Labor Type: U%

Technician Author: 1141

JUL-14-2884 69:46 PM

P.06

67/14/04 O4:13/W

6400

MICONC.TN FORD

Page 4

Ristory Report for Vehicles AED46211

Customer#1 Customer News

Op Code: 12650067

Comback FO Refers

Bescription: (12697) - L

Laborts

36.92

Pertsit:

0.00 9.00

Macellaneous:

Perfection Regions 1141

Later Types HPL Op Codes AT HE

Construct 60 Sunture

Description: AT INC POR EXTENDED DIAS AND INSPECTION OF WIREHOUSE PARTIES CAREFULANCE

Leborar 157.13

0.00

Pertusi Miseral Lawrences:

0.00

į

67/14/04 04:13#H

Sistory Report for Vehicle: 42046211

SECONLYN FORD

Pega 5

10 Amber: 94346

Captorer#: Cartoner Heres

+ Open Date: 06/07/04

Hiloger 3269

Service Logan: ADI-S

Made: Date: No. 19/19/04-

8A Marker : 1038

Cashier: Michelite

Guteback: N

Sooker ID: 1132

Complaint; the chief watering full light cones of ANA Clourius light cones on while driving and laces power act like unit

TO STALL WHEN LIGHTS CONE ON

CAMBO: FUEL LLOST ON

Labor Type: M94 Op Code: 6005F Technician Ausber: 1161

Comback 50 Number:

Georgeton: MICHE PERFORMANCE STANDATICS - BIENEL MICHE - BIAGORES - L

Labors:

26,19

FarteS:

26.89

#iscellmenus:

0.00

Labor Type: 494

Technician Number: 1161

Op Code: 6005F1

Combiek 60 Nober:

Descriptions KEY OF SHEINE OFF - ROSED CHECK - TEST - L 6.55

LeberSi

-0.00 Alecel Isremet: 0.00

Lebor Types 1994

Technician Number: 1141

Op. Code: 6005F121

Comeback Mit Bushers

Secretarions has an engine day - bood check - that - L sylva time to repeat along quick feat

Lebur#:

4.55

Pertes: Miscellandous: 0.00 0.00

Labor Type: W94

fechnicien Ausbern 1141

A Op Codes 12650045

Commodeck NC Gumber:

Gescription: PEN POINT 1EST - DIAGNOSTS - L

Labortir

10,64

PartyS;

0.00

Riggal Languages

0.20

Labor Tyges WW.

factoricies Susbers 1141

Op Code: NF

Comback 80 Numbers 98205 PERSONIATIONS REAL CHARGINATY SERVING START VEHICLE COLD TEST ORDIVE VEHICLE ALROSS 100 MILES DEAT AT THIS TORE.

Laboriti

202.96

Per tells Miscellaneous: 6.00 0.00

EXISTING PROBLEMS LOG (photocopy if you need additional pages)

Repair Visits	Date In	Date Out	Mileage	7
1 st Vieis	9-23-03	9-27-03	2103	#
2 ^{ml} visit	1	1		# 4
3 rd Visit	1			4
4 th visik				#
Repair Visits	Date In	Date Out	Mileage	<u>Г</u>
1" yish	7-23-03	9-27.62	3102	# 2
2 nd viole	ſr 2-03			#8
3 rd Viett	7-28-04			43
4 th visit			 -	[/
Repair Visits	Date In	Date Out	Mileage	
l" visit	9-23-03	9-27-03	2103	#13
2 nd visit	1	1 1		#1
3 ^{rt} vist:	1	1	-	F/3
4 th visit				
Repair Vialts	Date In	Date Out	Mileage	<u> </u>
1 st visit	A-23-03	9-24-03	3102	#]
3 ^{ed} visit	1			8/9
3 rd visit		1		#8
4 th visit				#1
	Repair Visits 1" visit 2" visit 4" visit Repair Visits 1" visit Repair Visits 1" visit 2" visit 2" visit 4" visit 2" visit 3" visit 4" visit 2" visit 3" visit 4" visit 3" visit	Visits 1" visit 2" visit 3" visit Repair Visits 1" visit Repair Visits 1" visit Repair Visits 1" visit Repair Visits 1" visit 1" visit	Repair Date In Date Out	Repair Date In Date Out Mileage

07/16/04 04:1394

History Report for Webfele: 48046211

BROOKLYN FORD

Page 6

Chattanini: Cuttomer Home:

RG Musber: 98205

\$0pen Date: 04/01/84

filmge: 3084

Service Legan: ANI-S

ations water acida/de

M. Marcher 1 1838

Contier: without to

Line Code: A

Owneback; 4

Settler IDs 1132

Complaints into Lune, and Filtres - complimes pass 12 paint parametrize 69.95 bitter.

Labor Types 🖙

Technician Humber: 1141

Op Coder 180

Constack 90 Kunters

Description: LUSS, OIL VILTER - INCLUDES PREE 12 POINT DESPTEYION SP. 95 BIGHT.

Labor S. 24.00

45.33

Partså : Affectal largery after 0.00

Line Cales &

Combeck: N

Beater |01 1152

Completents and completents in such tight state on

Comer LATER IN PUEL LIGHT

Technicies Author: 1141

Labor Type: U94 Op Copie: Nr

Comback 60 Washer:

Seveription: APPOVE AND REASEMPLE MALIPOLD

Labors:

65,47

Partel:

0.00 4.00

Miggal Consumble

Camebecks H

Booker 10: 1732

COMPLETORS THE CHECK LATTE BEIVING ENGINE CAT WHITE AND GLOW PLUS LIGHT COMES ON WHILE BRIVING

Course: Outit

Labor Type: UM

Lifter Cade: C

factoricien Auster: 1747

Op Codes MT

Comback NO Ruster:

Report partients Chant All Maring Reflection Port 10% FICH NEW FICH TO CHECK Williams of GLOW FILE CONTROLLER AVG COMPRESSOR

Labora: 130.96

Portes:

#iscollenums:

6.EX) 6.00

Model: F-2	50	 -	Customer	: Charyl.):	<u>ipagiit</u>	VIN: 1FTNX21POIE	zu 5	:
WARRANT	Y 7	& Duraper to (3	итрег 🔲 4	/50 Bumper	ko Blumper	5/100 PowerStroke Diesel Engin	7	f
	/					unrainCere 🗍 RentatCare 📋 🔍 👌	Co.	عثيل كر
	Expiration	on: Dete	Mics		PLEASE ON	DICATE TYPE Geodwill O	فللمنس	<u>ک</u> یځا
NON-FORD	ESP					\sim) 	
RO Humber	Date is	Dute Contributed	Total Dave		Customer's	Action Taken	لا المستمير)
98205	6-1		2	3064	water	replace ti	لان الم	M i
98346	6-7	6-9	2	32.69	Top!	capt sepson	W	#18.
98199	6-10	6-M	4	3435	ats		W	
98744	618	6-28	05		Stals	W144316	2	289-413
9905	630	7-16	17	4626	stati	module - Engine have	8 W	5854 5040
			Doe dod		many and attend	nelitikasi simete Barinda	344	•

CONSUMER SEGAL
SERVICES, P.C.

RONALD J. BOLZ CHRISTOPKER M. LONASZ STEVEN S. TOTA MARE P. ROMANO STEVEN G. STANCROFF TROY T. GOEMAN CHRISTOPHER A. WINKLER MATTHEW W. DELEZENNE KARL P. HEIL

BEIAN M. PERKINS

ATTORNEYS AND COUNSELORS
www.iemonauco.com

30938 FORD ROAD GARDEN CITY, MI 48135 (7341 261-4700 FAX: 1734) 261-4737

September 13, 2004

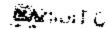
Mr. Fred Guttrie c/o Brooklyn Ford 10405 N. Brooklyn Brooklyn, MI 49230

RE: 2004 Ford_F-250, VIN; 1FTNX21P04E

Dear Mr.Guthrie:

Please beradvised that I represent regarding the sale of the above-referenced vehicle purchased at Brooklyn Ford on or about March 15, 2004, pursuant to the Michigan Uniform Commercial Code, which covers breach of express and implied warranties, revocation of acceptance and other rights and remedies, the Michigan New Motor Vehicle Warrantles Act (commonly referred to as the "Lemon Law"), the Michigan Consumer Protection Act, the Federal Magnuson-Moss Warranty Act and other rights and remedies, does hereby revoke acceptance of the 2004 F-250 and is prepared to file suit to effect revocation of acceptance, cancellation of the sale, return of the vehicle, and payment to her of all monies expended, putting her back in the position she was prior to the contract.

intends to hold Brooklyn Ford and Ford Motor Company šable for all other foreseeable damages due to the nonconforming vehicle, including actual attorneys' fees incurred with enforcing her rights pursuant to the following: M.C.L.A. 445.911 Sec. 11(b)(2), 15 USC 2310(d)(2), M.C.L.A. 257.1407(2), M.C.L.A. 440.2715(1) Cadv v. Dick Loehr's, 100 Mich App 543; 299 NW2d 69 (1980), MCLA 800.2919a.



Mr. Fred Guthrie February 17, 2004 Page 2

Since the date took defivery, the vehicle has been in for repairs on at least five (5) different occasions and the vehicle has been out of service due to repairs for at least thirty-six (36) days.

Please be advised that we are asserting an attorney's lien on any and all proceeds in this matter. All further communications with matter and directed through my office.

Thank you for your anticipated cooperation.

Very truly yours,

CONSUMER LEGAL SERVICES, P.C.

Steven S. Toth, Esq.

SST/ccs

CC:

JOHN MODRZEJEWSKI

Attorney at Law

431 Sixth Street Rochester, MI 48307 Telephone: 248,650,2009 FacsimBe: 248,652,1259

August 3, 2004

Ford Motor Company
Peter H, Sherry, Resident Agent
The American Rd.
Dearborn, Mt 48121

Re: Case no. 04-423373-CK

Dear Mr. Sherry:

Please find enclosed a Complaint with Exhibits, Summon and Return of Service, and Caption Stickers for the above referenced case which I filed in the Wayne County Circuit Court.

If you have any questions, please do not hesitate to contact me.

Very truly yours,

dohn Modrzejewski

JM/dew

Enclosures

STATE OF MICHIGAN THIRD CIRCUIT COURT



SUMMONS AND RETURN OF SERVICE

04-423373 CK

CASE NO.

ADDRESS: 2 WOODWARD AVENUE, DETROIT, MICHIGAN 48/26 THIS CASE ASSIGNED TO JUDGE: MARF XELD MODRE PLAINTIFF DEFENDANT ATHRE SUMMONS, EXPIRES DEFUNY COUNTY, CLRRES O7/29/04 THIS SUMMONS, EXPIRES DEFUNY COUNTY, CLRRES O7/29/04 DESIREE CANTY The summons is from durbers served on or before its expitation date. Catry M. Gerrett — Wagne County Clerk NOTICE TO THE DEFENDANT: in the name of the people of the State of Michigan you are notified: 1. You are being sued. 2. YOU HAVE 21 DAYS after receiving this summons to file an unswer with the count and serve a copy on the other party or ke other action within the time allowed, judgment may be entered eigeinst you for the reket derns in the complaint. There is no other pending or resolved civil action arising out of the bransaction or occurrence as elleged in the complaint has previously filed in There is no other pending or resolved action within the jurisdiction of the ternity division of circuit count knoolving the family or family members of the parties.	COURT			COURT	
PLAINTIFF PI. 01 US FORD HOTOR COMPANY PLAINTIFFS ATTORNEY JOHN MODRZEJEWSKI (P-39600) 431 671 81 ROCHESTER, MI 48397-1401 250 ROSPINA PER PAID THIS SUMMONS, EXHAUSES NO JURY DEMAND FILED This aumpons is weeter that the served on or before its expiration date. NOTICE TO THE DEFENDANT: In the name of the people of the State of Michigan you are notified: I four are being sued. NOTICE TO THE DEFENDANT: In the name of the people of the State of Michigan you are notified: I four are being sued. NOTICE TO THE DEFENDANT: In the name of the people of the State of Michigan you are notified: I four are being sued. NOTICE TO THE DEFENDANT: In the name of the people of the State of Michigan you are notified: I four are being sued. NOTICE TO THE DEFENDANT: In the name of the people of the State of Michigan you are notified: I four are being sued. NOTICE TO THE DEFENDANT: In the name of the people of the State of Michigan you are notified: I four are not other pending that aummons to file an answer with the count and serve a copy on the other perty or keep the state of the people of the state of Michigan you are notified: I four are being sued. NOTICE TO THE DEFENDANT: In the name of the people of the State of Michigan you are notified: I four are being sued. Count other levels action of days if you were served outside the state). I four a contract of the server are served outside the state of the server action of the remaining of the complaint has in the complaint. There is no other pending or resolved civil action arising out of the transaction or occurrence as elleged in the complaint has provided in the server of the se		ENUE, DETROIT, MICHIGAN 4	18226	TELEPHONE NO. (31	13) 224- ²⁴³⁰
PLAINTIFF DEFENDANT PI. 01 VS FORD HOTOR COMPANY DF 00; PLAINTIFFS ATTORNEY JOHN HODRZEJEMSKI (P-39600) 431 67H ST ROCHESTER, HI 48307-1401 EASE PLENS PER PAID THIS SUMMACHE, EXPINES 10/28/04 DESTREE CANTY This aumspore is twelld unless served on or before its eightation date. NOTICE TO THE DEFENDANT: In the name of the people of the State of Michigan you are notified: You are being stied. NOTICE TO THE DEFENDANT: In the name of the people of the State of Michigan you are notified: You do not answer or take other action within the time allowed, judgment may be entered egainst you for the reflect demain in the complaint. There is no other pending or resolved civil action arising out of the terminy division or occurrence as elleged in the complaint. There is no other pending or resolved civil action arising out of the terminy division or occurrence as elleged in the complaint has proviously filed in There is no other pending or resolved action within the jurisdiction of the terminy division of circuit court knowing the family members of the perfee. Journal of the docket number and exercised judge of the civil/domestic relations action are: Desert no. Judge Bur no. HOULY 97117 Bur no. Bur no. HOULY 97117 Bur no. Bur no. Bur no. Judge Bur no. Judge	THIS CASE ASSIGNED TO JUI	OGE: WARFIELD MOORE		Bar Nu	mber: 17938
PLAINTIFF'S ATTORNEY JOHN NODRZEJEMSKI (P-39600) 431 67H 87 ROCHESTER, HI 48307-1401 248-650-2000 THIS SUMMANS, EXPINES O7/29/04 THIS SUMMANS, EXPINES OF JURY COMMAND FILE DUT ESSUED O7/29/04 THIS SUMMANS, EXPINES OEFUTY COMMAND FILE DUT THIS SUMMANS, EXPINES OF JURY DEMAND FILE DUT THIS SUMMANS, EXPINES OF JURY PER ND JURY DEMAND FILE DUT ESSUED O7/29/04 THIS SUMMANS, EXPINES OF JURY COMMAND FILE DUT THIS SUMMANS, EXPINES OF JURY COMMAND FILE DUT THIS SUMMANS, EXPINES AND HAVE 21 DAYS after recolving this summans to file an answer with the court and serve a copy on the other party or to other lawful action (28 days if you were served by neal or you were served outside this state). If you do not answer or take other action within the time allowed, judgment may be entered against you for the relief demand in the company lawful action between these parties or other perises arising out of the beneatton or occurrence as elleged in the company of the company of the perises arising out of the bransaction or occurrence as elleged in the company of the perises arising out of the bransaction or occurrence as elleged in the company of the perise is no other pending or resolved action within the jurisdiction of the family division of circuit court involving the family members of the parties. An action within the jurisdiction of the family division of the circuit court involving the family or samily members of the parties. An action within the jurisdiction of the family division of the circuit court involving the family or samily members of the parties OCCUR. The action perison of the parties or other perison action action within the jurisdiction of the family of the parties or other perison action within the jurisdiction of the family of the parties or other perison action within the jurisdiction of the family of the parties or occurrence as elleged in the compa	PLAINTI			DEFENDANT	
JOHN MDDRZEJEWSKI (P-39600) 431 47H 87 ROCHESTER, HI 48307-1401 248-650-2000 CASE FILING FEE PAID THIS SUMMORE, EXPINES 07/29/04 10/28/04. This summore is twelld unless served on or before its expiration date. Cathy M. Gerrett – Wayne Country Clark NOTICE TO THE DEFENDANT: In the name of the people of the State of Michigan you are notified: You are being stued. YOU HAVE 21 DAYS after receiving this summons to file an answer with the court and serve a copy on the other party or ke other lawfut action (28 days if you were served by meil or you were served outside this state). If you do not answer or take other action within the time allowed, judgment may be entered egainst you for the rekef derms in the complaint. There is no other pending or resolved civil action arteing out of the transaction or occurrence as elleged in the complaint has proviously filed in Country as the country of the parties. An action within the jurisdiction of the family division of circuit count involving the family or family members of the parties. An action within the jurisdiction of the family division of the circuit count involving the family or family members of the parties. Dodes no. Judge The action remains is no longer pending.		Pl. 01 V6	FORD HOTOR (COMPANY	DE 002
(P-39600) 431 67H ST ROCHESTER, MI 48307-1401 248-650-2000 CASE PLANS FEE PAID THE SUMMONE, EXPINES 07/29/04 10/28/04. DESIREE CANTY This amapona is treated unless served on or before its expiration date. Cuty M. Gerrett — Wagne County Clark NOTICE TO THE DEFENDANT: In the name of the people of the State of Michigan you are notified: You are being sued. NOTICE 21 DAYS after recolving this summons to file an answer with the court and serve a copy on the other party or ke other lawful action (28 days if you were served by meil or you were served outside this state). If you do not answer or take other action within the time allowed, judgment may be entered egainst you for the rekef derms in the complaint. There is no other pending or resolved civil action arising out of the bransaction or occurrence as ellegad in the complaint. There is no other pending or resolved action within the jurisdiction of the termity division of circuit count involving the farm termity members of the perties. An action within the jurisdiction of the family division of the circuit count involving the farmity members of the perties. An action within the jurisdiction of the family division of the circuit count involving the farmity members of the perties. An action within the jurisdiction of the family division of the circuit count involving the farmity members of the perties. An action within the jurisdiction of the family division of the circuit count involving the farmity of the docket number and excigence judge of the civil/domestic relations action are: December 10. 10. 10. 10. 10. 10. 10. 10. 10. 10. 10.	PLAINTIFF'S ATTORNEY	r			_
ESUED THIS substices, Expires O7/29/04 This substices, Expires OEFUTY country, CLERK DESTREE CANTY This ammon is lived unless served on or before its expiration date. Cathy M. Gerrett — Wayne Country Clerk NOTICE TO THE DEFENDANT: In the name of the people of the State of Michigan you are notified: You are being sued. You have 21 DAYS after receiving this summons to file an answer with the court and serve a copy on the other party or to other lawfut action (28 days if you were served by mail or you were served outside this state). If you do not answer or take other action within the time allowed, judgment may be entered against you for the relief dema in the complaint. There is no other pending or resolved civil sation arising out of the transaction or occurrence as elleged in the complaint has previously filed in	(P-39600) 431 6TH 8T ROCHESTER, HI 40				A NE -3 V
O7/29/64 10/28/04, DESTREE CANTY This summons is health unless served on or before its expiration date. Catry M. Gerrett — Wagne County Clark IOTICE TO THE DEFENDANT: In the name of the paople of the State of Michigan you are notified: You are being sued. You HAVE 21 DAYS after receiving this summons to file an answer with the court and serve a copy on the other party or ic other leavituraction (28 days if you were served by mail or you were served outside this state). If you do not answer or take other action within the time allowed, judgment may be entered against you for the relief demain the complaint. There is no other pending or resolved civil action arising out of the bransaction or occurrence alleged in the complaint has previously filed in		· · · · · · · · · · · · · · · · · · ·	AURY PEE	RY DEMAND FILED	\(\frac{1}{2}\)
This sumpose is tweld unless served on or before its expiration date. Cally M. Gemeti – Wayne County Clark IOTICE TO THE DEFENDANT: In the name of the people of the State of Michigan you are notified: You are being sued. YOU HAVE 21 DAYS after receiving this summons to file an answer with the court and serve a copy on the other party or to other lawfut action (28 days if you were served by mail or you were served outside this state). If you do not answer or take other action within the time allowed, judgment may be entered egainst you for the relief dema in the complaint. There is no other pending or resolved civil action arising out of the sense transaction or occurrence as elleged in the complaint has previously filed in There is no other pending or resolved action within the jurisdiction of the tamily division of circuit court involving the family members of the parties. An action within the jurisdiction of the family division of the circuit court involving the family or tamily members of the parties been previously filed in Court he docket number and easigned judge of the civil/domestic relations action are: Docket no. Indeed The action The parties The action The action The action The parties The action The action The action The action The action The action The parties The action The parties The action The act		·	DESIR	EE CANTY	
Tou are being seed. You HAVE 21 DAYS after receiving this summons to file an answer with the court and serve a copy on the other party or to other lawful action (28 days if you were served outside this state). If you do not answer or take other action within the time allowed, judgment may be entered egainst you for the relief dema in the complaint. There is no other pending or resolved civil action arising out of the same transaction or occurrence as elleged in the complaint has praylously filed in	This examples is twelled unless served	on or before its expiration date.	Cally M. Gerrett - Wa	yne County Clark	
been previously filed in	 You are being sted. YOU HAVE 21 DAYS after recother lawfut action (28 days if an interpretation) and the compleint. There is no other pending or previously life in	solving this summons to file an a you were served by mail or you other action within the time allow resolved civil soften arising out arties or other parties arising out resolved action within the jurk	answer with the court u were served outside wed, judgment may b of the seme transact ut of the bransaction of soliction of the tamily	and serve a copy on the attate). e entered against you for occurrence as ell occurrence attaged in the division of circuit court	or the relief demand eged in the comple he complaint has b ————————————————————————————————————
The action	been previously filed in				Court
The action remains is no longer pending.					Ber ∧o.
remains is no longer pending.					
	Tem.		pending.		

THE NAME OF THE PROPERTY OF A PROPERTY OF THE PROPERTY OF THE

Sgnakers of allomopphisms

DEFENDANT

Date

FORM MED WORTH INC. STATE SUMMONS AND RETURN OF SERVICE MEDIT MEDIT (1980) SUMMONS AND RETURN OF SERVICE MEDIT MEDIT (1980) MEDIT (1980

RETURN OF SERVICE

-----04-42 3373 CK

TO PROCESS SERVER: You are to see a			age from the divisi	LONG HER H
make and the your fature is to the Lorentz to the country of the c		o pompista servica (c. 11		ne gramitações
	SA (S - ABE) DAVI (DB SO SECRETARIO (SEE	SERVICE / CONSERV	:CE	
OFFICER CERTIFICATION CATTORNESS (FIG. 1) Cartify fact I am a sheriff deputy shariff, court officer, or alterney for a party (FIG. 3) that income not required.	califf, appointed	X AFFIDAVIC O Being first duty sworts, it adult who is not a party o that: greaty register	e pe dones sen Slate that I am a li Manchest dia ust	gaily competent .
XI served personal of copy on the some XI served by region red or serviced transformation together with Consignation to the consignation of the consistency	ntickers & A		######################################	ş
			56	Derdefordantjal
Resident agent: Octor J. Sterry	Dears	Emercian Re Gra, Thi 48,	l 12/	
After the special of the second of the secon	leen Leane of the ass	f Serve the following care		
. •				
I have made the sustaining estudy in our	mouply to serve the del	endant(s),		
			··· -	- -
I have personning the ded to show the N	er in home shall etere t	ern t sgetne r ister. Freuer	· · · · · · · · · · · · · · · · · · ·	- -
a:		ana andre pass	ran andro e s El vienta uv	r de la Maria
Access The address with the treatment of a con-		Di 8	de	<u>.</u>
Service free 15 es valetre Mange free	3	issisted		· · · · · ·
Subscribed and sworn to before the or Det	8/4/01	Dakla	al .	activity typngale
Му соептивется ексичен	ACKNOW! EDGME!	JAMES VIEW NOTE YEAR Y	Wilson	.
1 auknowie dge that i have nederled service	· · · · · · · · · · · · · · · · · ·	complaint, together with	T	

on behalf of

PE04-678 6344

STATE OF MICHIGAN

IN THE CIRCUIT COURT FOR THE COUNTY OF WAYNE

Plainti*ff*.

YS.

04-423373 CK 7/29/2004 LIDG:WARFIELD MOORE ROE VINCENT M VS WEELENGE SHILLING FORD MOTOR COMPANY

FORD MOTOR COMPANY and HUNTINGTON FORD, INC., Defendants.

JOHN MODRZEJEWSKI (P39600)

Attorney for Plaintiff 431 Sixth Street Rochester, Michigan 48307 (248) 650-2000

There is no other action between these parties arising out of the same transaction or occurrence as alleged in this Complaint proding in this court, nor has any such action been previously filed and dismissed or transferred after having been assigned to a judge.

COMPLAINT

NOW COMES the above named Plaintiff herein, the best of the bull by and through his attorney, John Modrzejewski, and for his cause of action against the Defendants says as follows:

COUNTI

BREACH OF EXPRESS WARRANTY

- That your Plaintiff is a resident of the City of Rochester Hills, County of Oakland,
 State of Michigan.
- 2. That the Defendant, Ford Motor Company, is a corporation and at all times pertinent bereto did business in the City of Dearborn, County of Wayne, State of Michigan, and did at all times pertinent hereto engage in the manufacture and distribution of new 2003 Ford F 350 trucks.

- 3. That the Defendant, Huntington Ford, Inc., is a corporation and at all times pertinent hereto did business in the City of Rochester Hills, County of Oakland, State of Michigan and did at all times pertinent hereto engage in the sale of new 2003 Ford F 350 trucks to the general public.
- 4. That on or about March 21, 2003, the Plaintiff herein purchased from the Defendant, Huntington Ford, a 2003 F 350 truck, bearing the identification number 1FTWW33P23I and that said motor vehicle was manufactured and distributed by the Defendant, Ford Motor Company (Exhibit A).
- That the Plaintiff herein paid a good and valuable consideration for said motor vehicle.
 - That Plaintiff is a buyer under UCC Section 2-103.
 - That the Defendant, Huntington Ford, is a selfer under UCC Section 2-103 (1) (d).
- That the Defendant, Ford Motor Company, is a seller under UCC Section 2-103 (1)
 (d).
- That the above described motor vehicle constitutes goods under UCC Section 2-105
 (1).
 - That Plaintiff's faith in his motor vehicle has been destroyed.
- 11. That the Plaintiff's purchase of the motor vehicle was accompanied by an express warranty offered by Ford Motor Company and extending to the Plaintiff which warranty was part of the basis of the bargain of the contract between Plaintiff and the Defendants for the purchase of the motor vehicle.
- 12. That in the express warranty the Defendants each and any of them warranted that the motor vehicle was free of all defects in material and workmanship and that if any such defects were

3

discovered within the warranty period Ford Motor Company would provide for repair of the motor vehicle free of charge to Plaintiff.

13. That not withstanding the express warranties made to the PlaintifFoy the Defendants, the motor vehicle had defects in material and workmanship that were discovered and reported within the warranty period, including but not limited to:

Engine problems; Stalling problems; Transmission problems; (Exhibit B)

- 14. That the Plaintiff has timely notified the Defendants of the defects as provided in the express warranty.
- 15. That the Plaintiff has provided the Defendants, as directed in the express warranty, sufficient opportunity to repair the motor vehicle, and that, notwithstanding, the Defendants have failed in a timely manner to adequately repair the motor vehicle as provided in the express warranty.
- 16. That as a result of the nature and extent of the defects the motor vehicle was so defective as to constitute a complete failure on the part of the Defendants for the purchase money paid by the Plaintiff and a breach of contract between the Plaintiff and the Defendants herein.
- 17. Plaintiff tenders herewith the motor vehicle and offers to deliver same to Defendants at any reasonable time and place in return for the purchase price which has been paid to said Defendants and any other damages which have been suffered as a result of Defendants' breach of contract,
- 18. That as a result of the Defendants' breach of express warranty the Plaintiff has incurred incidental and consequential damages including but not limited to:

Attorney fees; taxes; interest; loss of use and

Ì

enjoyment and court costs.

- 19. Should this Count for any reason deam it inappropriate to grant the relief of revocation of acceptance requested by the Plaintiff, then in the alternative, Plaintiff seeks damages against the Defendants for breach of warranties measured by the difference in value between the defective motor vehicle and a non-defective motor vehicle plus damages as hereto mentioned.
- 20. That this Court has jurisdiction in this matter because the damages sustained by the Plaintiff are in excess of Twenty Five Thousand (\$25,000.00) Dollars, exclusive of interest and costs, and Plaintiff is seeking an equitable remedy.

WHEREFORE, Plaintiff herein prays that this Court:

- Order revocation of acceptance of the purchase contract and require the
 purchase price of the motor vehicle to be returned to the Plaintiff or in the
 alternative, damages consistent with the loss of value of the Plaintiff's motor
 vehicle;
- To award other amounts to the Plaintiff as this Court finds compensates the Plaintiff for all other items of damages related to the breach of warranty;
- Taxable costs and interest as may be determined.

BREACH OF EXPRESS WARRANTY BY DESCRIPTION

NOW COMES the Plaintiff, by and through his attorney, John Modrzejewski, and hereby incorporates by reference all of the allegations contained in Count I of his Complaint as if specifically repeated paragraph by paragraph and word for word.

21. That the Plaintiff's purchase of the motor vehicle was accompanied by an express

warranty made by Defendant, Huntington Ford, and extending to the Plaintiff which warranty was a part of the basis of the bargain of the contract between Plaintiff and the Defendant, Huntington Ford, for the sale of the truck.

- 22. That not withstanding the express warranty by description, that the truck was capable of towing a horse trailer, made to the Plaintiff by the Defendant, Huntington Ford, the truck would not perform as promised.
- 23. That the Plaintiff has timely notified Huntington Ford of its breach of warranty by description.
- 24. That as a result of the nature and extent of the breach of warranty a complete failure of consideration has occurred on the part of Defendant, Huntington Ford, for the purchase money paid by the Plaintiff and a breach of contract of the sale between the Plaintiff and the Defendant, Huntington Ford.
- 25. Plaintiff tenders herewith the motor vehicle and offers to deliver same to Defendant, Huntington Ford, at any reasonable time and place in return for the purchase price which has been paid to said Defendant and any other damages which have suffered as a result of Defendant's breach of warranty.
- 26. That as a result of the Defendant's breach of express warranty by description the Plaintiff has incurred incidental and consequential damages including but not limited to:

Attorney fees; taxes; interest; loss of use and enjoyment; rental car expenses; additions to vehicle; and court costs.

27. Should this Court for any reason deem it inappropriate to grant the relief of

revocation of acceptance requested by the Plaintiff, then in the alternative, Plaintiff seeks damages against the Defendant for breach of warranty measured by the difference in value between the motor vehicle received and a motor vehicle as represented.

WHEREFORE, Plaintiff berein prays that this Court award damages as sought in Count I of this Complaint which is herein incorporated.

COUNT III

BREACH OF IMPLIED WARRANTY OF MERCHANTABILITY

NOW COMES the above named Plaintiff herein, by and through his attorney, John Modrzejewski, and hereby incorporates by reference all of the altegations contained in COUNTS I and II of this Complaint as if specifically repeated paragraph by paragraph and word for word.

- 28. That the said Defendants each and any of them are merchants with respect to motor vehicles under UCC Section 2-104 (1).
- 29. That the aforementioned motor vehicle purchased by the Plaintiff was subject to the implied warranty of merchantability under UCC Section 2-314, extending from Ford Motor Company and dealer to the benefit of the Plaintiff.
- 30. That the defects described in Count I of this Complaint have rendered the motor vehicle unmerchantable and not fit for the ordinary purpose for which it was intended.
- 31. That the Defendants each and every one of them have failed and/or refused to adequately remedy the defects in the motor vehicle.

WHEREFORE, Plaintiff herein requests this Honorable Court to award damages sought in Count I of this Complaint which is herein incorporated.

COUNT IV

BREACH OF WRITTEN WARRANTY

UNDER MAGNUSON-MOSS WARRANTY ACT

NOW COMES the above named Plaintiff herein, by and through his attorney, John Modrzejewski, and hereby incorporates by reference all of the ellegations contained in COUNTS I
III of this Complaint as if specifically repeated paragraph by paragraph and word for word.

- That the Plaintiff is a "consumer" as defined in the Magnuson-Moss Warranty Act
 hereinafter referred to as the "Warranty Act" 15 U.S.C. Section 2301 (3).
- That the Defendant, Ford Motor Company, is a "supplier" and "warrantor" as defined in the Warranty Act, 15 U.S.C. Section 2301 (1).
- 34. That the motor vehicle heretofore described is a "consumer product" as defined in the Warranty Act, 15 U.S.C. Section 2301 (1).
- 35. That the express warranty pertaining to the motor vehicle is a "written warranty" as defined in the Warranty Act, 15 U.S.C. Section 2301 (6).
 - That the motor vehicle was manufactured after July 4, 1975.
- 37. That the above described actions as contained in COUNT 1 of this Complaint and herein incorporated, constitute breach of the written warranty by the Defendant, Ford Motor Company.

WHEREFORE, Plaintiff herein claims damages as set fourth in COUNT I of this Complaint in addition to actual attorney fees which were and are incurred in connection with commencement and prosecution of this action, interest and costs and all other relief as this Court may deem proper.

COUNT Y

BREACH OF IMPLIED WARRANTY

UNDER MAGNUSON-MOSS WARRANTY ACT

NOW COMES the above named Plaintiff herein, by and through his attorney, John Modrzejewski, and hereby incorporates by reference all of the allegations contained in COUNTS I
IV of this Complaint as if specifically repeated paragraph by paragraph and word for word.

38. That the above described actions constitute a breach of the implied warranty of merchantability actionable under the Warranty Act, 15 U.S.C. Section 2310 (d) (1).

WHEREFORE, Plaintiff herein claims damages as set forth in COUNT I of this Complaint, in addition to actual attorney fees which were incurred in connection with commencement and prosecution of this action, interest and costs and all other relief as this Court may deem proper.

COUNT VI

MICHIGAN CONSUMER PROTECTION ACT

NOW COMES the above named Plaintiff herein, by and through his attorney, John Modrzejewski, and hereby incorporates by reference all of the allegations contained in COUNTS I-V of this Complaint as if specifically repeated paragraph by paragraph and word for word.

- Defendants, engaged in the following prescribed activity:
 - Failed to repair the motor vehicle timely and properly;
 - Improperly attempted to disclaim the implied warranty of merchantability.

þ

40. That the above described actions constitute a breach of the Michigan Consumer Protection Act, MCL 445.903 (1), (p), (t) and (y); MSA 19.418 (3) Section 3 (1), (p), (t) and (y).

WHEREFORE, Plaintiff herein claims damages against Defendants as set forth in Count I of this Complaint, in addition to reasonable attorney fees which were incurred in connection with commencement and prosecution of their action, interest and costs and all other legal and equitable relief as this Court may deem proper.

COUNT YII

BREACH OF MICHIGAN LEMON LAW

(MCL1 2571401 et seq.)

NOW COMES the above named Plaintiff herein, by and through his attorney, John Modrzejewski, and hereby incorporates by reference all of the allegations contained in COUNTS I-VI of this Complaint as if specifically repeated paragraph by paragraph and word for word.

- 41. That the Plaintiff is a consumer as defined in MCL 257.1401.
- 42. That the Defendant Ford Motor Company is a manufacturer as defined in MCL 257.1401.
- 43. That the motor vehicle heretofore described is a new motor vehicle as defined in MCL 257.1401.
- 44. That the express warranty offered by the Defendant Ford Motor Company is an express warranty as defined in MCL 257.1401.
- 45. That the Plaintiff's motor vehicle has defects and conditions which substantially impair its value and they have been brought to the manufacture's attention.

ě

- 46. That the defects or condition in the Plaintiff's motor vehicle still exist. (Exhibit B).
- 47. That the Plaintiff notified the Defendant Ford Motor Company and performed all other prerequisites putsuant to MCL 257.1401.
- 48. That the Defendant Ford Motor Company has failed to perform its obligations under MCL 257.1403 Section 3(3)(b) to wit; failed to timely correct the defects in Plaintiff's vehicle.
- 49. That the Defendant Ford Motor Company has failed or refused to refused or replace

 Plaintiff' motor vehicle with a comparable motor vehicle or refund his money pursuant to MCL

 257.1401 and as a result the Defendant Ford Motor Company is in breach of MCL 257,1404.
- 50. The Plaintiff herein claims all damages allowable pursuant to MCL 257.1401 et seq including but not limited to return of purchase price, attorney fees, cost, interest, and additions to vehicle.
- 51. That this Court has jurisdiction in this matter, because the injuries and damages sustained by the Plaintiff are in excess of TWENTY FIVE THOUSAND (\$25,000.00) DOLLARS, exclusive of interest and costs and Plaintiff is seeking an equitable remedy.

Respectfully Submitted,

JOHN MODRZEJEWSKI (P39600)

Attentory for Plaintiff -

431 Sixth Street

Rochester, Michigan 48307

(248) 650-2000

Dated: July 28, 2004

Print of Barrier is approx that I served a copy of the desiration of all expensions of record by real or prox that was address with properly anything the R 3 5

STATEMENT OF VEHICLE SALE	invoice No.	Mohigan	Registration	n		Candid+ 8.	4 Kar, : 	\$ **: հեր	y of Glate
Purchase Date 03/21/2003	11898						•	ı	11
	CUST#4645								•
Delivery Date	31937 Stock Mo.			Essina O			Mor allo		
	3 DCX 442			Monds	C#g	Tear'			WPLATE
HUNTINGTON FORD, Inc.				!!	_ i				MENOU.
		Yes	Maine			Body Style	L	Cocse	ANG PERS
dues 2890 S. Rochester Rd.		2003	FORD			PICKUP		03	63
DODUCTED HE (o		Venico No.	,			With the Cal		Ucaran F	
ay ROCHESTER HALLS		1FTHH3	3P23			6952		58	, 68
Strie Strie	Zip Code	Driver Licen	m MoJPIDs of	Al Compat	Laster			Title	
GAKLAND NICHIGAN	48307	q						12	.00
value Libraria Piccare (Aprillar		3						Title Late	
A-6094 B 38-1878477	(348) 852-0400				MACOM				N/A
fehicle Sold Nam XX Lead Demo Trade-in Yes	□ f	Complete N	eresis) and Add	**************************************	AF Owner	or Leason		tu ann	
	- M							2374	
nde-In Year Main Vehicle No.		i					i	Transfer P	
l <u>- l</u>		ROCHES	TER HILI	LS M				_	40
THEFORARY WHILE E PROFITE ATION USED TO TRANSPER PLATES	 		eme(s) eret Add					Total-Trac	B. W 14
gilen to tradspen plates Eigheit 15 days aller delikely alde	<u> </u>	Comprise N		(m) of /		•		2452.	47
Plate translated from: Year Make		1						Full Flores	to Suniver
		ĺ						***	-w[]
Vehicle No. Plate No. Term	p. Explanion Cale							·	₩ 01 □
<u> </u>		Insurance Co	O/Robins		Per	licy No. or (Sinds	r No		
THIS VEHICLE WILL, BE LIGHT ON HAS BEEN U	MD 42:					,	-		
☐ A POLICE VEHICLE ☐ A CHIVER EX	JICATION YENCLE	Fire Becare	ł					Piling Dec	
A COMPANIENT VEHICLE A TAKE		Prince	LREAL LA			<u> </u>			_
A SALYAGE TITLE HAS PREVIOUSLY BEEN ESSUED		Address		0X 165				93/2	1/2003
COOKETED HELEASE			, ATLANTI	H 34 3	0.14 B-	3/64	_	Filling Oak	
he federaling section must be completed other advancer: Defections of equipment of entirely control of the con		Samped Stage (Therital	 -					rang (va	•
nuch de militage sanding dischard in die purchasie in die	NO TENTHS	Actions					\Box	_	
		CAy-State 2	þ			_			
		1. PURCH	ASE PRIÇE D	FVINKS	(Inches	g Frysight Sections	\perp	<u> 39574.</u>	50_
clory Insulted Accessories. [] Assessy Lie: Allihed To Vehicle	1	£ OTHER	TAXABLE CH	ARGES (O	The same of	Fine, Genice Fo vy. Fine, 814)	`		4/A _
			AXABLE PR				<u> </u>	<u> 19574.</u>	.50
•			omi) GALLES T				-	2452.	
nier heigigt Acopyonius Ian Octonal to Puntamer			XABLE CHAR		r. Service C	erient, Etc.)	-	3671.	
5/100 EASYCARE XPLAN			NELWERED P	HULE			\vdash	45697.	
OOÊNO KEYNOs			M DEPOSIT VIÈ ÓM DIÈLM	-00Y			\vdash		<u> </u>
		į			Ъ.			4 5 697.	47
MARKS:		9. TRADE		-	<u> </u>	N/9	-1		110
renering: here a separate entition document strending the borne of any Costs	er Warranty & Stereice	1	EN XOMAN PAYIME	NT	2	N/B		456.97	97
ticker in furnished by the Challer in the Purchaset, any Wiscontine or to by the manufactures. The Salar HUNTINGTON FORD, inc., here	this product are these		BALANCE TO		KOEO				7/ 1/A -
Manusches within supress or implied, including any implied Witness	y of mentionability or		NCE CHARGE						1/G
om for a purificular pimpuma med (FLENTRASTICA) PORIO, irra., reditor a r offer person to assume for ir any Bublity in correction with the self-			MOUNT OF P		ONTRAC	т			1/A
CONTRACTUAL DISCLOSURE FYATIMENT FOR USED YER	ICLES ONLY	TYPE OF IN							
The information year one on the relation flow for this related in part. Information on the abuden flows energials any quantum percentage in the	of this purposes comment of this."			and PLPD	No Fede	havena mari	ed by 46	chigan Law	
IN CERTIFY I SOLD THIS VEHICLE TO THE PURCHASIER MAKE	D IN THE POPM.	☐ CREDIT				□ неална.	-	_	
HERREY WARRANT THE TITLE TO THE VEHICLE AND CERTIF VO-CCLE IS SUBJECT ONLY TO THE SECURITY INTERESTS W	T POST 775L NUED ABOVE."					o			
		Tamporary Pagements I					استقد	· -	
AGE						 •	-	 ₩n □	No.L.
	Tele		HAYNE I		SON_			_	
UNC	NASER WARNING: I	00 <u>NOT</u> 816	N BLANK F	ORN				f= r	
ur. pa Stiger Hale -	coefficate of the and regi or aughter the tellicite.	ernena or, I the	-1730W. ACM/9 ¹	of the rath	paragon. I i	و بان العواديد			penced,
			_ <u>*</u>						
		Dear	_ _						
Online		544					_		
Date X Particular Security			_ <u></u>		Le Co				
PUNCHASHIN MORE FY LITTLE BETT	CCRACO ÁLLIAN SE BAN	S, CONTRACT TH	r such o	F AUTOMOT	HAL WEG	OH AT H	D+201	CH!	

Service invoice



HUNTINE TON 2890 S. Rochester Road ROCHESTER MILLS, MICH. 48307

2890 S. Rochester Road ROCHESTER HULLS, NICH, 48307 Phone (248) 852-0400 Fections (248) 852-1669 www.huntingtonford.com



State Registration No. - 9703626

÷

(September 14645	WAT THEW	R WEYERS	94521010	RRAC	~98/93 /03	"FOCS2224 50
<u></u>	LABOR HATE	W46KDJA			SOUTH SHADOW G	
	THE PARTY OF THE P	''	ļ	-	1	37331
ROCHESTER HILLS, MI	1	TRUCK/5-DTY		W/F350	5 U5/Z1/U3	
	[W 3 3 P 2				MODUCEGA BATE
	EXT.EL HED,	_	1-10 ⁻ (Hd)		~067 03/03	
	:: Per-1991					
JACOR & PARTS OUTOK LIBER OPERATION PERFORM HIS NAITT, ESP HAINT AND V LOF, HULTI POINT INSP. CHECK AIR I COMPLETED LOF. AIR FILTER OK. ALL	EAR FILTER AND RE CK.	EPIL IF MEEDED		WRRANTY	REPAIRE PROFESE? CO CHEOLOGO BY:	1
FARTSQTYFP-MUMBER	(PTIQN IL FLTR E		IT PRICE:	MARRAHTY	LL D-CACHED FILL	
328 # 1 3 xō-19440-5050 ōī(-ē)	6 UB	JOB # 1 TOT/	L PARTS	WARANTY 0.00	ALL PARTS NE EQUIPMEN	
	.jga 4			0.00	OTHERWISE	
ESTIMATE OUSTOMER HEREBY ACCOMMLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)						
COMMENTS		•••••			IMPOL	TANT
TOTALS	· · · · · · · · · · · · · · · · · · ·	••••			WILL MAY	RECEIVE
TECHNICIAN CERTIFICATION		TOTAL LA	80R	0,00	EGON TORO MO	METICHNAMES FUR COMPANY IN
9364 DAYID WATT		TOTAL LA Total pa Total su	RLET	0.00 0.00 0.00	THE RITIES ST	FOR ANY REASON OF GRADE US
ALL REPAIRS AND PARTS LISTED MERE FURNISHED IN COMPLIANCE WITH MICHIGAN AUTO REPAIR ACT. (P.A.	300)	TOTAL G. TOTAL HE TOTAL HE TOTAL TA	O.G. SC CHG. SC DISC I	0.00 00.00 00.00 00.00	"COMPLETELY 34 CONTACT DA TRAN	, TISPIED, PLEASE LPRYL GALKA. M YOU, M YORD, INC.
STATE REGISTRATION (15 E 103586			WORLE S	0.00	(200E) (44-2973
				- 1		ł
CUSTORER STEMATURE					ИИ	_3 2003
				j		}
				[[
				- 1		}
				l		1
						Ì
				l		l
PAGE 1 CUSTOMER COPY		(540 0	F INVOICE 10	9:#9am		

Service Invaire



FUNTING TURY 2890 S. Rochester Road ROCHESTER Halls, WCH, 48307 Phone (248) 852-0400 Facsimile (248) 852-1608 www.humlingtonford.com



State Registration No. F103686

Ē

Биггомених 4645 ·	MATTHEW R W	EYERS	9492	3210	01/05/03	FOCS226168
		ACO 46°	UA.DOCA.		OK SHADOW G	31937
DOCUSCOTTO NUELLO AND	03/FORD TRU	OX/S⊣01V	150 ng		NEW YORK	COMPANIES.
ROCHESTER HILLS, NI	IFTWW			-7:330	THE WARRA	PRODUCES BUT
	ATA PA		P.G. No.		"08705/03	
	~£₹~ 99₽				00/03/03	L
LABOR & PARTS. JULIC LIBE OPERATION HAIO/ PERFORM LUBE, OIL AND FILTE		9056		DARATTY	ALFALIS PROPERLY CO	MPLEMO1
COMPLETED 15 CHARTS	R CHANGE, HULTI-PO ED	HAL TARE		1	AUG 0 5	2003
REPLACE AIR FILTER				- 1	-	- The state of the
PARTS QTY FP-MIMBER BESCR JOB # 1 1 FL-2016 KIT-0 JOB # 1 3 XO-15M40-5QSD OIL-EL JOB # 1 1 FA-1746 FLTR-	IL FLTR E NG Lub Ajn Clean			LOCKEMITY MARKACTY MARKACTY	ALL PARTS NE EQUIPMEN OTHERWISE	TUNLESS
[B # 1 TOTAL		0.00		
EST heave	J38 ₽ LT	DINE CHARGE &		0.00		
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING CRIGINAL ESTIMATE OF \$0.00 (+TAX)		**********		ſ	-	
CUSTOMER IS WAITING					de de	20-
TOTALS	·•··•	••		····	THOM POPUL C	TANT.
TECHNICIAN CERTIFICATION 9364 DAVID WATT		TOTAL LAB TOTAL MAK TOTAL SUB TOTAL G.O	15	0.50 0.50 6.00 0.00	THOM POND NO. THE PURPLE BY ACT TO COMPANY BY ACT COMPANY BY A THE COMPANY BY A	ORTANT NY MECONE NEW TOWNSHIPS OF COMPANY NY ORACE SON
ALL REPAIRS AND SARTS LISTED WERE RIPAIRS HE COMPLIANCE WITH MICHIGAN AUTO REPAIR AT STATE PREFER TO THE PARTY OF THE PREFER TO THE PARTY OF T		TOTAL NISK	C CHG. C DUSC	0.00 0.00 0.00	HOUSE THE WAR	SALE TEACE
STATE RESISTRATION T'S F-15660 (COLLISION SE		TOTALIN	VOICE4	0.00	Gest Services (Services)	P. Mc
CLSTONER STEMATORE				ŀ		
				1		
				- 1]
				İ		
PAGE 1 OF 1 CUSTOMER COPY		(BKI OF	INVOICE 10	1:03an		



FORD ROCHESTER HOLLS, MICH. 48307

2880 S. Rochester Road ROCHESTER HELLS, MICH. 48307 Phone (248) 852-0400 Factimile (248) 852-1669 www.huntingtonford.com



State Registration No. F193686

"B"

CONSTRUCTION INC.	464	5		ďΆVΙD	n U4	DOTE		OF C-TOO	2339	12/64/03		#6C\$232623
	101			DATAD	<i>U</i>	100 100 100 100 100 100 100 100 100 100		<u> </u>		, .		
						!			14,111	DK SHADO		1
KOCHEST	EK HI	.LS, MI							₩/F350 9	03721703		Sicres alla
				Jack Col	^₩ W	3 3 P	2 3	E		THE PARTY.		Монстологи
				AT LEGA				TQ ma		12/03/03	_	
				723*19 4						75,00,00		<u> </u>
TACTO E DATE	·	************										
J# 1 06F0Z	THE TR THES H POS	TRANSMISSION NCK HS LITTLE (APPENED.	IR NO POWER.		TECH(S) PING M	:9707 DISE BEFO	E		HARRANTA	REPAIRS PROPER CHECKED BY:	tr 60	MAPLETED A
i	LINE C	CONCERN ON ROV AME APART AT IN AFTER RETAINTAL	ITERCOOLER, RE	NOVE TUBE	iii dii	SSOUR				ACTIVAÇÃO		
										ALL BART	SN	EW ORIGINAL
PARTSQ	[1 Y FP	-MUMBER	DESCR		•	108 # 11	OTAL	PARTS				YT UNLESS E SPECIFIED.
					1	TOTAL LA	COR B	PARTS	0.00			
3#.Z 01F0Z	PERFOR	NAZISTEMANCE - N 15 K NAZIST. O	INLTIT CARE.		ECH(S)	:9707			MARYALLA			
	PERFOR	MAINTEMANCE N 15 K MAIST. O NAINT. CUST. BROKE DOWN AND	DECLUMED TO RENGUITED TO	E RUTATION, RUTATE.	TIRES	MOULD NEE	D					
PARTS	IT ₇ ···FP∙	MINDER	······DESCR	P) 104	•		WIT I	PRICE-	HATRANTY			
J08 1 2	ĝ	FL-2016 XD-15440-5050 3C37-9V184-CA VC-8	<u> </u>	is Lia					WARNITY			
36 ¥ ž	i	AC-8	ACC C	JOL JOL					WARRANTY WARRANTY			
					J	08 # 2 7	OTAL A	ARTS	0.00			i
 ,,- ,	,,,,,,,,,			J08	# 2	TOTAL LAB	OR 4 F	ARTS	8.00			i
	ਕੌ- 011		N+	ROL 1AFO.	ECH(5)	:9307		· ··	WARRANTY			
L ^N , _		/OUST INSTALLE										!
PARTSQ	rγ 	MANUER	DESO RI	(PT10K	J	D8 # 3 T	IKIT P Ital P	RICE ·	0.00			f
••••				JEM,	# 3	TOTAL LAB	28 & P	WATS	0.00			
ESTIMATE	TOV ALVA	ONLEDGES RECEIV	of we		•••••			••-				
ORI(INAL ES	TIMATE OF	(XAT+) 40.00									
MORK.	•••••							• • • • • • • • • • • • • • • • • • • •				ļ
TECHNICIAN ÇI	ERTIFICA	TCON				• • • • • • • • • • • • • • • • • • • •			į			
		9707 9307	ROBERT JAMES N	W KATA . NORRISEY		M15 M20	0759 0 9 53		- 1			i
D40E4 050									ļ			ı
PAGE 1 OF 2		CLIS	TOMER COPY		0	CONTANUED	CIN NE	OKT PAGER (12:44pm }			٠.



PAGE 2 OF 2

CUSTOMER COPY

MUNTININI NING I WA 2990 S. Rochester Road ROCHESTER HILLS, MicH. 48207 Priores (248) 852-0400 Facshrife (248) 852-1559 www.huntingtonload.com



State Registration No. F103686

4645	ο στνχο	HARRIS	9597	2339	12/04/03	F0X\$232623
	PARCEL MESS	AL0991	The season	14,333	DK SHADOW G	\$1000.40.
ROCHESTER HILLS, MI	703/170165	TRUCK/S-DTY F	-350 DR	W/F350 s	03/21/03	THE ARMY HILLS
		W 3 3 P 2 3			PRINCIPAL PROPERTY NA	PRODUCTO: AND
	REGINA		N 527		12/03/03	<u> </u>
	°E# 99P				-1,11,11	
TOTALS					METHORS INCOMENT CON- CHROKED INC	
TECHNICIAN CERTIFICATION 9364 DAYID WATT		TOTAL EARC TOTAL PART TOTAL SUBL	§	8.00 0.00 8.00	C-BCKED BY:	
ALL REPATRS AND PARTS LISTED WERE FUNNISHED IN COMPLIANCE WITH MICHIGAN AUTO REPAIR ACT (P.A. 1	300)	TOTAL 6.0. TOTAL MESS TOTAL MESS	6 CH6.	9.00 9.00 9.00 9.00	APPOPULATION AND ADDRESS AND A	No. I Visite I
	•	TOTAL TAX.	• • • • • • • • • • • • • • • • • • • •	0.00	ALL PARTS NE	
STATE REGISTRATION #'5 F-103686 F-105543 (COLLISION SHO)	P)	TOTAL IN	VOICE \$	0.00	EQUIPMEN OTHERWISE	
COSTUMER STERATORS				ĺ		
				1		
·						
				- 1		
* ,				İ		
				-		
				44.	1000	
				100	PORTANT	
				AROM FOR	NAME OF THE PARTY	
				Mire	THE STATE OF THE S	» !
				CONTA	CT DARRYL CALLS	as i
				HLINTIN	MANK YOU, KITCH PORD, INC. 49 844-8073	
				ı	A according	ļ
						ſ

(GND OF INVOICE | \$244pm

"B"

4

È

Service Work Circler



HUNTING TON 2880 8. Hochester Road ROCHESTER RELLS, MCH. 48307 Phone (248) 852-0400

Faceinda (248) 852-1668

www.hurtingtordord.com

FORD

State Registrating No. F103626

RECOMMENDED SERVICES

	,						_	
	CPERMION	OFERATION DESCRIPTION	10 OK	TOTAL	CFER4TION	OPERATION DESCRIPTION	7547	707L
•	O1FOZZ1SOOOP	15,000 MILE ŠERVICE	- FE					
			<u> </u>					

SERVICE HISTORY

DATE	REPAIN DRIDER	milEAGE	AD 41505	TECHNICIAN	TYPE	OPERATION	овлядитач, певрация орг
12/03/03	232623	14333	9597	9707 9707	w	OSFDZ O1FDZ	TRANSMISSION MAINTENANCE
08/05/03 06/03/03	226168 222450	9568 4626	9452 9452	9307 9056 9041	w	04F0201 16F0Z 16F0Z	OVERNOTIFICATION QUICK LUBE OPERATION QUICK LUBE OPERATION

CHRISTOPHER J DILLAW 1FTWW33P23E 4645 EASY CARE DK SHADOW GREY, METOTALCARE ROCHESTER HILLS, M -,5-41,5-41 248-852 8408 586-254 2540 09.124mi-02/03/04 03:36pnt Fa TOP A company to the second The divinish Customer Estimate Paris 100 Labor 1 adjustical C.ed PERFORM REPORT CARD INSPECTION ALL TIRES AT 80 LBS COLD.

CK INTERCOOLER LINE AND TUBE. GET ROB IF NEEDED, SEE HIST. T. T. (1) 数据的基础。 William Bright AIR MINDER FILTER. RE MAINTENANCE CARE NDER FILTER, REPLACE

PE04-070 8350



HUNTING TON 2800 S. Rochesler Road FORD ROCHESTER HELLS, MICH. 48307

2890 S. Rochester Road ROCHESTER HELLS, MICH. 48307 Phone (248) 852-0400 Facultative (248) 652-1689 everywhentingtonford.com



State Registration No. F103686

"B"

декана 4645	· jozvi	D D HARRIS	959	9기 ⁵⁶⁰⁰ 9025	02/03/04	F0C3235618
	LABORINA	т —		PLOY 15,208	SHADOW G	BADOK NO
	TU3/7	OKO TRUCK/	S-OTY F-3!	50 DRW/F350 5	03/21/03	ORUMEN VILES
ROCHESTER HILLS, MY		TW W 3 3		•	TIME DALBANA	PRODUCTION COL
	5 T. S		NE.H	0.	*627 03/04	_
	9994997	•			,,	
LABOR & PARTS		,,			I	
JF 1 01F0299P REPORT (PERFORM REPORT (ALL TIRES AT BO CK INTERCOCLER (SET ALL TIRES	CARD INSP	TECH(S):9968 Weedled, see ht		0.00	CABUMED BY:	•
GBK GTR					A/THONORO IN	PAGE PROPER
PARTSQTYFP-MUMBER	······································	J06 #	UMIT PRI 1 TOTAL PAR	TS 6.00	ALL PARTS M EQUIPMEN	
		JOB # 1 TOTAL		75 0.00	OTHERWISE	SPECIFIED.
JF 2 01F02 MAINTENS AIR MINDER FILTE HAINTENANCE CARE COMPLETED	MICE ER, BEPLACE. E.	TECH(\$):9968		MARANIT		
PARTS QTY FP-MANGER JDB # 2 1 FA-1746		K		HARSLAUTY		
•			2 TOTAL PART			
		JOB # 2 TOTAL		75 0.00		
J# 3+15F0ZEBK CONDITIO CHECKED AND OK/O	DN GREEN CONDITION GREEK/ disc over	TECH(S):9968 San-drum over	2=			
PARTSQTYFP-MARKER	OESCREPTION	J06 #	UMIT PRIN 3 TÜTAL PAR	TE- TS 4.00		
'A I		JOS 🖡 3 TOTAL	LABOR 5 PAR	rs 0.00		
JP 4+15FOZGITIRE GREEN CO TERE TREAD DEPTH	MOTTON I CHECKED AND OK/ 7/32910 O	TECH(5):9968 R GREATER		-		
PARTS QTY FP-HUMBER	OESCRIPTION	J08 #	UNIT PREC 4 FOTAL PARI	CE- TS a.oo		
		J08 # 4 TOTAL	LABOR & PART	rs 0.0 0		
ESTEMATE CUSTOMER HEREBY ACKNOWLEDGES CREGGINAL ESTEMATE OF				••••		

PAGE 1 OF 2

CLISTOMER COPY

CONTINUED ON NEXT PAGE 10:53mm

PE04-879 9381



PACESTES



Phone (248) 852-0400 Faosimile (248) 862-1069 www.huntingtonford.com



State Registration No. P103686

rown 4645	6AV10 D	HARRIS	9597 ^{MB#}	9025	"02/03/04	FOC\$23561
	LANCE ACT			15,208	POR SHADON G	DESCRIPTION.
ROCHESTER HILLS, MI	**************************************	*TRUCKYS-DIT	7-350 DR	#/F350 s	03721 /03	DELEMENT LIMES
KOCHESTER HILLS, MI	1 1	W 3 3 P 2 3		_	MALES CONTRACT	PROGRESSON SALE
	AT. Lab		MOTING		*027 03/04	
	CO-9553					<u> </u>
<u> </u>				••••	DETECTION DESPERANTE VITA	M 5 750 4
NATIONAL CERTIFICATION		TOTAL LA	80R	0.00 0.04	CHECKED BY:	
9364 DAVID HATT		TOTAL SA	BLET	0.00	FEB D	3 200 4
REPAIRS AND PARTS LISTED WERE FU	RNISHED IN	TOTAL 6.0	SC CHG.	0.08 0.00	NLTHORESO (E	-111-4111
PLIANCE WITH MICHIGAN AUTO REPAIR	ACT (P.A. 300)	TOTAL HE TOTAL TAI	SC DISC	0.00	ALL PARTS N	EW ORIGINA
TE REGISTRATION #'S F-103686		TOTAL IN	WOICE \$	0.00		IT UNLESS
F-105543 (CO	LLESION SHOP)	•	-		OTHERWISE	SPECIFIED.
CUSTOMER SIGNATURE						
•						
				i		
۸,						
				-		
					43.0-	.
					TAGE Venu	PRITANT
					ADDITIONAL PROPERTY.	MAY RECEIVE

PROM PORD REGION COMPANY IN
THE FUTURE IT FOR ANY REASON
YOU CANNOT GRAVE US
"COMPLETELY SATRINGS," PLEASE
CONTACT DURRY, GALICA.
THERMS WAS THANK WOLL, MANTENETON FORD, MC. (24E) 844-8073

PE84-978 8382



BELLEVIEW LOCATION 10765 S.E. US HIGHWAY 441 SELLEVIEW FL 34420-3442 (352) 245-8161 MV# 34439

DEALA LOCATION 2816 M.W. PINE AVE OCALA, FL 34476 (352) 732-4880 MV# 34432

(Delica (VS APPROPRIATEDOS

800Y SHOP LOCATION 2240 N.W. PINE AVE. OCALA, FL 34475 (362) 361-8866 MV# 34434

	ALL PARTS ARE NEV	A ONFE22
	OTHERWISE SPE	Cified
INVOICE TO	DRIVER/OWNER IMPON	ATION ZWYDICE: CASSGE
ROCHESTER ME		HE
HOME:	HOME:	
FOR OFFICE USE	VEHICLE INFO	RNATION
TAG: 5635 AUV; 180 CARTON, & INVOICE: PRELIM CUS C N	GR VIN 1FTM433P239	ENSE NUMBER:
TAX RULES: YYUNK INVOICED: 02/12/2004 14		CREW CAR
000HEYER IN: 17050 OUT: 17050 015	PHT DATES INSERVICE: 032103 PRODUCTI	ON: 031003
CATES BEGIN: 02/12/04 DONE: 02/12/04	`	
CONCERN 24 484.95 OIL CHANGE DIESEL		TECH HOURS ANOUNT
CAUSE LOF60	LOF60	L53 1.0 * 33.00
CORRECTION LUBE, OIL. FILTER SERVICE.		
TECH NOTES PERFORM DIESEL LUBE OIL AND FILTER CHANGE		
PART MINGER PO# MOTE	•	SELL
	iel 19	48.95 48.95
	GIL FLTR ELEM & 1	** **
FMC XO 15M40 BS0	R DIL 15441 1GAL 15	**
ļ		BTOTAL
]	PARTS	48,95
ł ·	LAB-HECHANICAL	
TYPE: M LENE FLAGS: HAZ	TOTAL CHARGE FOR	
SUMMARY OF CHARGES FOR INVOICE DESGER		TION FOR TANOICE C65668
PARTS 48.95	TOTAL CHARGE	91.41
518PPL (£S 2.31	IVIAL CHARGE	91.41
	earu aur	N1 41
HAZARDUS WASTE CHG 1.25	CASH SUE	91_41
LING-MECKANICAL 33.00 SUB-TOTAL 86.51	IPAII)	⊟≫l
1	FEB_1 2 200	سران ۱۹
COUNTY SUR TAX .84 TOTAL CRARGE 91.41	1 120	1 4
TOTAL CHANGE 91.41	HAVE THE TOP OF	42== .
ATTENTION: THE FOLLOWING INVOICES ALSO EXIST	 _,	
WAR - WARRANTY		
ELF YOU HAVE ANY QUESTIONS - PLEASE SEE GREG M. BARTON		
THES CHARGE REPRESENTS COSTS AND PROFITS TO THE NOTOR REP	EACH COM	
1 17	TALLETT /	PAGE 1
Wast All Chance 1	i. \/-	PAUL 1
The Niet All Change 1	00 8	
100	7/\	
	' '	

CUSTOMER

CHARGE AUTHORIZED BY:

PE84-076 6363

95.



BELLEVIEW LOCATION 10788 S.E. US HIGHWAY 441 BELLEVIEW, FL 34420-3442 (\$52) 245-9181 MY# 34435

OCALA LOCATION 2816 N.W. PINE AVE OCALA, FL 34475 (362) 732-4600 AVV 34432

TANK.

80(2) SHOP LOCATION 2240 N.W. PINE AVE OCALA, FL 34475 (362) 351-8888 4444

34

ALL PARTS ARE NEW LINEESS

TAG: S635 CREMETER (M: DATES BEGIN CONCERN 51 (CAUSE CORRECTION 51-1 51-2 61-1 61-2 61-1 61-2 61-1 61-2 61-2 61-1 61-2 61-1 61-2 61-1 61-2 61-1 61-2 61-1 61-	BODY / CHASSIS / ELECTRIAL (BCE) - TEST	ROCHESTER HOME GR VIM 1:FTHM33P2 50 03 FORD MT DATES (MSERV	YEMICLE INFOR	WIL NOTA IN IN	1
HONE: TAG: 5635 CREMETER (M: DATES BEGIN CONCERN 51 (CAUSE CORRECTION 51-1 51-2 (ME ME ME ME ME ME ME MAN C ME ME MAN C ME MAN C ME ME MAN C ME ME MAN C ME ME MAN C ME ME ME ME ME ME ME ME ME ME ME ME ME	ROCHESTER HOME GR VIN 1.FTM/33P2 50 03 FOR0 MT DATES (MSERV	YEH?CLE INFOR SEE LICE F-350 SD 4ND DRA ICE: D32103 PRODUCTIO	MI WITH THE THE THE THE THE THE THE THE THE T	1
HONE: TAG: 5635 CREMETER (M: DATES BEGIN CONCERN 51 (CAUSE CORRECTION 51-1 51-2 (FOR OFFICE USE	HOME GR VIN 1FTHAR33P2 50 03 FORD MT DATES INSERV	YEMICLE INFOR	PATTON REPARENT	1
TAG: 5635 CREMETER (M: DATES BEGIN CONCERN 51 (CAUSE CORRECTION 51-1 51-2 (ADV: 180 BARTON, B INVOICE: PRELIM WAR C W TAX RULES: YYLHN INVOICED: 02/12/2004 14:21: 17050 OUT: 17050 DIST: F N: 02/12/04 DONE: 02/12/04 CLISTOHER STATES WATER IN FUEL LIGHT REEPS COMING 42 BODY / CHASSIS / ELECTRIAL (BCE) - TEST	GR VIN 1FTM/33P2 50 03 FORD MT DATES (MSERV	YEMICLE INFOR	nese muniter: Crem Cab M: 031000	1
TAG: S635 CROMETER (M: DATES BEGIN CONCERN 51 (CAUSE CORRECTION 51-1 51-2 (ADV: 180 BARTON, B INVOICE: PRELIM WAR C W TAX RULES: YYLHN INVOICED: 02/12/2004 14:21: 17050 OUT: 17050 DIST: F N: 02/12/04 DONE: 02/12/04 CLISTOHER STATES WATER IN FUEL LIGHT REEPS COMING 42 BODY / CHASSIS / ELECTRIAL (BCE) - TEST	GR VIN 1FTMA3392 50 03 FORD MT DATES (MSERV	LICE F-350 SB 4ND ORA ICE: D32103 PRODUCTIO OPERATION	nese muniter: Crem Cab M: 031000	1
CONCERN ST (CONCERN ST (CONCERN ST (CONCERN ST (CONCERN ST (CONCECTION ST (CONCEC	TAX RULES: YYLHN INVOICED: 02/12/2004 14:21: 17050 OUT: 17050 DIST: F N: 02/12/04 DONE: 02/12/04 CLISTOHER STATES HATER IN FUEL LIGHT REEPS CONTING 42 800Y / CHASSIS / ELECTRIAL (BCE) - TEST	50 03 FORD MT DATES EMSERV	F-350 SD 450 GRA ICE: D32103 PRODUCTIO OPERATION	CREM CAB W: 031003	
ORDRETER (N: DATES BEGIN	17050 OUT: 17050 DIST: F N: 02/12/04 DONE: 02/12/04 CLISTOHER STATES HATER IN FUEL LIGHT REEPS CONTINC 42 BODY / CHASSIS / ELECTRIAL (BCE) - TEST	MT DATES (MSERV	CCE: D32103 PRODUCTED	W: 03L00J	
DATES BEGIN CONCERN 51 (CAUSE CORRECTION 1 51-1 (51-2 (N: 02/12/04 DONE: 02/12/04 Custoner States water in fuel light reeps coming 42 Body / Chassis / Electrial (BCE) - Test		OPERATION		
CONCERN S1 (CAUSE / CORRECTION 51-1 51-2	custoner states water in fuel light reeps coners 42 Body / Chassis / Electrial (BCE) - Test		OPERATION		
51-2	BODY / CHASSIS / ELECTRIAL (BCE) - TEST				
51-1 51-2			126510	153	2
51-2					
	EXTRA TIME TO REPEAT FINAL QUICK TEST		12661011 1265102	153 .	1
	BODY/GMASSIS/ELECTRICAL PIN POINT TEST - DIAGNOS	12	1265102	153 .	3
	replace water in fuel sensor Nater in fuel light on perform BCE deag pinpoent		ит98249	153 .	5
(RESTYOTA REINSPECT LIGHT STILL ON RAT WATER IN F CONTAMINATION REASSEMBLE LIGHT STILL ON REPLACE WITH UPDATE NO FURTHER WATER IN FUEL LIGHT ON AT PART MURBER POR MOTE DESC	MATER IN FUEL MOCKA THIS TIME		SELA	
		-AWALTR	1	3124	
FACTORY (CONCERN CO: L69 COND CODE: 42 LEPAIR TYPE OL VISIT L CODES -		•		
· a	IE FOLLONING INVOICES ALSO EXIST IS - CUSTOMERPAY INV QUESTIONS - PLEASE SEE GREG N. BARTON	•		•	PAGE
					LAST PAG
			T^{-}		

CLSTONER



BELLEVIEW LOCATION 10788 S.E. 125 HIGHWAY 441 BELLEVIEW, FL \$4420-3442 (362) 245-9161 5/W# 34433 OCALA LOCATION 2816 N.W. PRIC AVE. OCALA, FL 34475 (252) 732-4800 MW 34432

CONTROL OF A PROPERTY AND A STATE OF A STATE

107

DALANE BENYOZ HWOICHO AY (UNE)

BODY SHOP LOCATION 2240 N.W. PINE AVE. OCALA, FL 34475 (352) 351-8688 MW 34434 "B"

		OTH	RTS ARE NEW UI ERWISE SPECIF	IED	
			RIVER/OWNER INFORMATIO		E: 055568
TAG: 5635 ADV: 180 BARTON, INVOICED: 02/12/2004 14:11	:50 GR	00 F-350 SD		MINER:	1
FOR MISCELLAMEOUS SHOP SUPPLIES OR MASTE DISPOSAL. (S.5) THE STATE OF FLORIDA REQUIRES A \$1.00 FEE TO BE COLLECTED TIRE SQLD IN THE STATE [S.403.718], AND A \$1.50 FEE TO BE	59.904(4 D FOR E/	KCH NEW (1)			
FOR EACH MEN OR REMANUFACTURED BATTERY SOLO IN THE STATE					Page 2 Last Page
•					
*.					
			•		
					{
	CHAR	GE AUTHORIZED 8	nc		

CUSTOMER



HUNTINGTO 2890 S. Rochester Roed ROCHESTER HILLS, WICH, 48307 Phone (248) 852-0400 Fazzinile (248) 852-1869

www.huntinglonlord.com



State Registration No. F103686

9

- Card (Çardi) 447.	4645	•		MATTHEW	R WEY	ERS	94	52	5867	"Ü3	18/04	_	F0C\$238080
				LAKE IWE				-	21,847	700	SHADO	WG	
- menes	ER HILLS.	<u> </u>	∎ Ì	03/F0R0	RUCK	/S-DTY					/21/03	_	DATE OF LINE
Machica II	CK BILLS,	, MI	╸┟	True				-	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Busto	_	PRODUCTED DATE
				K C F MÜT			120	d.		7.84 *	718/04		
				*******						03/	10/04	_	
DAMES IN THE	3		<u> </u>	*******						T =	·		
M 1 18FOZĎ3	ESP HALVÍT/ LOF. MILTIS COMPLÉTED :	15QTS	ESEL)		2#(S):9 4 8				HARRAHTY	CHEC	KORO BY:	000	APLETRO 4
PARTSQ	TYFP-NUME 1 FL-2	BER 2016	-DESCRIP	TION Flyr e Lub		UM	IT PRI	Œ-	WARANTY	—	MATHOR	711)	FFRE SCHOOL
J08 # 1 J08 # 1	1 FL-2 3 x0-1	15M0-5QSD	01L-846	LUB .	V6.4	1 100			WARRANTY		L PART	S N	EW ORIGINAL
l				· ·	•			•••	0.00	l	EQUIP	ME/	NT UNLESS
J# 2 1860Z		CK LUNE OPERATION			1 TOTA		& PAR		0,00	4	THERV	7SE	SPECIFIED.
	SEE MATT SHETALLED I PER CUST RE	STONER SUPPLIED TO L CLANF ON TUBE EQUEST	JR800 HD51	E CLAMPS	30e: (2)K	-							
PARTSQ	TYFP-HUMB	ER	OESCREPT	[OR	.re 4	EMI	T PRO	Œ-	0.00				
				J08 #					0.00				_ [
EST DIATE			· · · · · · · · · · · · · · · · · · ·				•				10	18	200 ⁴
CUSTONER HERE URIG TOTALS	EBY ACKNOWLE GINAL ESTIMA	TIGES RECEIVING THE OF \$0.00 (+TAX)			••••	,	•••••			Wen		
'	I DAVIO HAT	T]	TOTAL LA TOTAL PA TOTAL SE TOTAL G.	BOR	 	0.00 0.00 0.00				
MAKETANE NI	IN MICHIGAN	STED HERE FURNISH AUTO REPAIR ACT	ED IN (P.A. 30	0)		OTAL ME OTAL ME OTAL TA	瓷品	ċ	0.00 00.00 00.00				PRTANT AV RECEIVE
STATE REGISTR	VATION # 'S	F- 103686 F- 185543 (COLLISIO	ON SHOP)		TC	TAL M	W OK	CE \$	0.00	1	AZOTTO FROM POI THE PUTU YOU I	NAL I	OUESTIDAMMES OUESTIDAMMES OTOR COMPANY IN PORT ANY REASON OUT GRADE US MATTERIED," PLEASE MATTERIED," PLEASE
CUSTON	er signature	Ē.									HEAT	THA	ME YOU, CHI PERID, INC. 844-2073

PAGE 1 OF 1

CUSTOMER COPY

| END OF INVOICE | 01:03pm;

PE84-878 8366



2890 S. Rochester Fload ROCHESTER HELLS, MCH. 48307 Phone (248) 852-0400 Facelinite (248) 852-1688 www.huntlingtonfard.com



State Registration No. F103686

	DAVID D HARRIS	9597 29:		7047/28/04	"FOCS 240445
	UACA JAIR	23 million 23	, 540	DK SHADOW G	ALECCIC RO.
ROCHESTER HILLS, MO	US/FURD TRUCK/S-DTY	f-350 DRW/F	350 s	03721703	DENSW EIB
ROGIESTER INTERS, FO	TFTWW33P2	3 (THE REAL PROPERTY.	SACTOR OF S
]	KEE40	A 0.140		"04728/04	
	-0-48°			-	
HARR & PARTS. THE PARTS PROPERTY.	LANGE OF TERMEN BURKENSON	annon-series Annon-series	WANTY !	PROPERTY CO	WALSTED (
J# 1 04FDZ ENGINE PERFORMANCE THE TRUCK HAS LACK OF POWER, MORS SSN'S ON DASH. 050	E UNDER A LOAD. SEE HANY	a . ⊃⊃•2. mana		CHECKED BY:	
OF-REDK-EN/CO-42 DARKYL TO RO TEST. REPROGRAM PON/TON/FICM				AUTORIZO PE	THE STATE OF
	JOB # 1 TOTAL LAROR	4 PARTS	0.00	ALL PARTS M	
CHETTHER DEPEND ACCOUNTS COOKE CONCERNING					IT UNLESS SPECIFIED.
ORIGINAL ESTIMATE OF \$0.00 (+TAX) COMPENTS MORK ASK FOR SUE, DELETED OPERATION(S) GLF0Z999 REPORT CARD INSP		••			
TECHNICIAN CERTIFICATION JAMES	H, HORRESEY H2009	953			
TOTALS			·		
TECHNIOLAN CERTIFICATION 6364 DAVID WATT	TOTAL LA TOTAL PA TOTAL S	MAGR MITS HILET	0.00 0.00 0.00		
ALL REPAIRS AND PARTS LESTED MERE FURNITSHED IN COMPLIANCE METH MICHIGAN AUTO REPAIR ACT (P.A.	- TOTAL HI 308) - Total Hi Tutal Ta	MITS BLET O.G ISC CHO. ISC OISC	90.0 90.0 90.0		·.
STATE REGISTRATION #'S F-103686 F-105543 (COLLISION 5H	OP) TOTAL II	NVOICE \$	0.00		
CUSTOMER SCHATURE			-		
				. se 28 7	Other

158

PE04-070 0367

2



HUNTING TON 2890 S. Rochweler Roed FORD ROCHESTER HULLS, MICH. 48307

2890 S. Rochweter Road ROCHESTER NULLS, 49CH. 48307 Phone (248) 852-0400 Facalinile (248) 852-1669 sverv.huntingtonford.com



State Registration No. F\$03586

"B"

1

CONTRACTOR	464	45	MATTHAN L	ECKIE	9060	¹⁰ 3827	03/19/04	*F6US241647
			LARGE RATE		NAME OF TAXABLE PARTY.	_	TOK SHADOW G	ERECK NO.
:				TRUCK/S-DTY	z-35Λ π			and the second
ROCHEST	rer Hi	ILLS, MI	1 1			W/F33U 5	A3\<71\03	PRODUCTION DATE
			T-F-I-W	W 3 3 P 2	J E		_	T-TOTAL IN THE
							05718/04	
		, e	- Christe			_		_
J# 1 01F0Z	PERFO #825	MAINTENANCE RM 25K, REMAN SERVI ETED 25 K SERVICE.	et in Vitta (1997) Ce	H(S) (9796 22225	26 AN WA	K.) AUTOMITY	PETRUPS PROPERLY CO. CHECKED BY:	APUETED 4
PARTS	47 1F	P-MMSER	DESCREPTION	···	IT PRICE-		erhebens en	
100 E	3	X0-1 594 0-5020	KIT-OIL FLIRE OIL-OIG LUB. > OIL ENGLIB			WARRANTY WARRANTY	ALL PARTS N	EW ORIGINAL
J06 # 1	1	XD-15040-05D	CUT ENE THE	JOR # 1 TOTA	L MATS	WARRANTY 8.00	EQUIPMEN	
		_	.ma d	1 TOTAL LABOR		0.00	OTHERWISE	
M 2 02FT7		L POUT DEDUTO'S #11						
1			OFF, BEEN COMING OFF E CAP DEFECTIVE CC-42			v .—		AA.
l				- JOB 🛊 2 TOTA	IL PAURTS	WURANTY 0.00		
l			J08 #	S TOTAL LABOR	F byntz	0.00		
TECHNICON	CERTIFIC							经实施计
'		9796	HICRAEL V WILLIAMS	H2194	.		T-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1	
TOTALS	•••••							
TECHNICIAN (934			•	TOTAL PA	RTR RTS BLET	0.80		
ALL REPAIRS COMPLIANCE (AND PAR HITH MIC	rts listéd mere furm Higan auto repair a	ISHED IN CF (P.A. 300)	TOTAL NE FOTAL NE TOTAL TA	SC CHG. SC OTSC	00.0 00.0 00.0	. 294g	∌# 4.√.
STATE REBUST	TRATIQA	#'S F-103686 F-105543 (COLL)	(2016 ND)	TOTAL IN	VOICE \$	0.00		
		-					YAN	1 9 2804
מוצנס	MER STG	MATURE						

PE84-878 8368



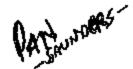
HUNTING TON PORT 2000 S. Rochester Road

2890 S. Rochester Road ROCHESTER HILLS, #ICH, 45507 Phone (248) 852-0400 Receiptile (246) 852-1669 www.hamtingtonions.com



State Registration No. F103686

\$



CANTONNA ALL	4645	LARRY KRIS	9099	6159	107/13/04	"F025244643
		LABOR PARTY	1.		OK SHADOW G	SHOCK HO.
B O CUEST	ER LIMAL P. MT	03/FORD TRUCK/S-	OTY F-350	DRW/F350 S	03721701	
KOCHEST	ER HILLS, MI	T F T W M 3 3 P			ETHI GOTH NO	HEATERWINE.
		RI B NO.	10.6		07/12/04	
		4 W.				
LASON 6 1940 J# 1 04F0Z	ENGLINE PERFORMANCE CUST STATES TURBO MOSE KEE 3RD TENE CAME OFF. CUST. M	TELH(5):9027		MARKETA	ABNIRS PAGNERY CO CHECKING BY:	PUTED A
	P/O PER LARRY PERFORM SSM 17298 REPLACE ALSO PERFORM SSM 16662 REM INSTALL CAC TEST DRIVE 4 M	IVE CAC CLEAN OUT OIL AND ILES UK			A/ROADID A	
	STRACONT TIME REQUESTED FO				ALL PARTS N	
J08 # 1	1 4C3Z-6C646-BA	DESCRIPTION DCT ASY-ENG CH JOS # 1	-UNIT PRICE- Total parts	MARANTY 0.80	EQUIPMEN OTHERWISE	
••	·	.008 # 1 TOTAL LA	BOR & PARTS	0.00		
	MAINTENANCE PERFRON ESP MAINTCARE 30K COMPLETED 30K MAINT			WARRANTY	•	i
PARTS	TYFP-MINBER	-DESCRIPTION	-UNET PRICE-	WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY O. CO		
		JOB # 2 TOTAL LA	BOR & PARTS	0,00		
J# 3+02F0201	OWNER MOTIFICATION NO MORK PERFORMED ON THIS I	TECH(S):9915	 	¢,00		
JDB # 3	TYFP-KUMBER	-DESCRIPTIONSTAD	-LMIT PRICE-	HARRAKTY	-	
	** QUANTITY 1 IS SE		TOTAL PARTS	0.00		
		JUNE C & BUL	BUR & PARTS	2.00		
TECHNICIAN C	ERTIFICATION9027	BRIAN W 808RITT M	206432			
		•				
PAGE 1 OF 2	CUSTOMS	R COPY ICONTINUE	D ON KENT PAG	NEI 12:50ern		

Service Work Order

. . .



HUNTINGTON 2890 S. Rochester Fload ROCHESTER HILLS, MICH. 48307

2890 S. Rochester Road ROCHESTER HILLS, MICH. 48307 Phone (248) 852-0400 Facsimile (248) 852-1689 www.huntingtonford.com "B"



State Registration No. FI03686

ORIGINAL CUSTOMER ESTINATE: PARTS LABOR TOTAL ORIGINAL CUSTOMER ESTINATE ORIGINAL	COMM	ENDED	SERVICES						_		_			_
EPWICE HISTORY 10/18: 182/18 ORDER 10/18: 182/18: 18	слени)	r Dis	Cheavigo:: 2530)	-99 ON	2,050	TCT41	327	FATION	3 '8	gar gr	ресстот	13'≀	MAW	TC 74L
DATE OF SET OF S	J1F0Z Z3	40000	30,000 MILE SERVE	CE	HAT.]		1			ŀ		
DATE OF STATES AND STATES THE STATES AND STATES AND STATES AND STATES AND STATES THE STATES AND STATES THE STATES AND STATES AND STATES THE STATES AND STATES THE STATES AND STATES THE STATES AND STATES THE STATES AND STATES THE STATES AND STATES AND STATES THE STATES AND STA					l		1		.					
DATE OF STATE OF STATES THE STATE STATES THE STATE STATES THE STAT					!	<u> </u>			Ц					
DS/18/D4 241647 2560S 9050 97.86 W DIPOZ MAINTENANCE 23540 99.97 930.7 W DIPOZ LICHT REPAB 947.2 90.15 W DIPOZ LICHT REPAB 95.7 90.15 W DIPOZ LICHT REPAB 95.7 90.15 W DIPOZD21P GO DIPOZD2	ERVICE	HISTOI	RY								_			
D4728/04 24045 23548 3957 9055 W 04FOZD31P 6.0 LTER LOF INSEL 03/18/04 23581B 13208 9597 9055 C 18FOZD31P 6.0 LTER LOF INSEL 02/03/04 23551B 13208 9597 9055 C 18FOZD31P 6.0 LTER LOF INSEL 03/18/04D 15208 9597 9055 C 18FOZD31P 6.0 LTER LOF INSEL 03/18/04D 15208 9597 9055 C 18FOZD31P 6.0 LTER LOF INSEL 03/18/04D 15208 9597 9055 C 18FOZD31P 6.0 LTER LOF INSEL 03/18/04D 15208 9597 9055 C 18FOZD31P 6.0 LTER LOF INSEL 03/18/04D 15208 9597 9055 C 18FOZD31P 6.0 LTER LOF INSEL 03/18/04D 15208 9597 9055 C 18FOZD31P 6.0 LTER LOF INSEL 03/18/04D 15208 9597 9055 C 18FOZD31P 6.0 LTER LOF INSEL 03/18/04D 15208 9597 9055 C 18FOZD31P 6.0 LTER LOF INSEL 03/18/04D 15208 9597 9055 C 18FOZD31P 6.0 LTER LOF INSEL 03/18/04D 15208 9597 9055 C 18FOZD31P 6.0 LTER LOF INSEL 03/18/04D 15208 9597 9055 C 18FOZD31P 6.0 LTER LOF INSEL 03/18/04D 15208 9597 9055 C 18FOZD31P 6.0 LTER LOF INSEL 03/18/04D 15208 9597 9055 C 18FOZD31P 6.0 LTER LOF INSEL 03/18/04D 15208 9597 9595 C 18FOZD	_			_	_	_				ON	_			a triCH
03/18/04 238080 21847 9452 9085 C 18F0Z31P 6.0 LITER LOF DISSEL O2/03/04 235618 15208 9597 9568 C 01F0Z99F STORE LIBE OFFRATION REPORT CARD HIST PROPERTY OF STORE CONTROL LIBE OFFRATION REPORT CARD HIST PROPERTY OF STORE CONTROL LIBE OFFRATION REPORT CARD HIST PROPERTY OF STORE CONTROL LIBE OFFRATION REPORT CARD HIST PROPERTY OF STORE CONTROL LIBE OFFRATION REPORT CARD HIST PROPERTY OF STORE CONTROL LIBE OFFRATION REPORT CARD HIST PROPERTY OF STORE CONTROL LIBE OFFRATION REPORT CARD HIST PROPERTY OF STORE CONTROL LIBE OFFRATION REPORT OF STORE CONTROL LIBE OFFRATION REPORT OF STORE CONTROL LIBE OFFRATION REPORT OF STORE CONTROL LIBE OFFRATION REPORT OF STORE CONTROL LIBE OFFRATION REPORT OF STORE CONTROL LIBE OFFRATION REPORT OF STORE CONTROL LIBE OFFRATION REPORT OF STORE CONTROL LIBE OFFRATION REPORT OF STORE CONTROL LIBE OF STORE CONTROL LIBE OFFRATION REPORT OF STORE CONTROL LIBE OFFRATION REPORT OF STORE CONTROL LIBE OF STORE CONTROL LIBE OFFRATION REPORT OF STORE CONTROL LIBE OF STORE CONTRO			.	}	·	90	57	🐺 9			LICHT R	EPAB		
Q2/03/04 235818 15208 9597 9968 C 01POZ99P REPORT CAD HISP ALESPERSON ND. 9122 CHRISTOPHER JOILLAW 5 F R V I C E STATE REGIS F-103886 APPLICATION OF THE CONTROL OF THE C				231		52 90	M5	W 1	MPOZD3	Þ	(6.0 LTE	r lof i	DHESEL	
STATE REGRESON ND. 9122 CMRISTOPHER JOILLAW S F R V T C E STATE REGRESOR F-103886 TRANSPORT TO THE CREST F-103886 TO THE STATE REGRESOR F-103886 TO THE STA	02/03/	04	235518	152	208 95			5 6						·
1FTWW33P23E 03/FOAD TRUCK/S-DIT E-350 DRW/F350 03/21/03 03			9122 CHRISTO			SER	V 3	CE				征G#	F-10386	16
CONTINUED OF STATES THATE: PARTS LABOR TOTAL CONTINUED OF STATES THATE: PARTS LABOR TOTAL CONTINUED OF STATES THATE: PARTS LABOR TOTAL CONTINUED OF STATES THATE: PARTS LABOR TOTAL CONTINUED OF STATES THATE: PARTS LABOR TOTAL CONTINUED OF STATES THATE: PARTS LABOR TOTAL CONTINUED OF STATES THATES THATES THATES THATES AND CEPTOR AND CE					_	HCK/S-DT	Y F-340	DRW/E35	r	المن سيدي	(210CFR)			
THE COLOR OF THE STER HILLS, MI DISCHARGE COLOR OF THE STER HILLS, MI	₩ ₩		120 22	: 03		THE PARTY HELD	34000	OF STATIONS	DOLINE			26 32011	et un en en	ALTA GATE
THE DISCONDING ALL PARTY TO THE CARE TO THE STATE THAT IS THAT	-				_				COMPRETED		E PROPERTY DE	ie nie	UNION INCE	FAS NO.
PASTONO PASTONO PASTO	ALL WHIED	ROCHE	STER HILLS, MI											16159
The part of the	ME DINO		2		■ !		5	Y		9.401	9099).AP		
150 100	1000000			PER	ų.	ر منطقت برادسا ۱۸۸۷ ت ۱۸۸۱	د مورند ما	وعا نسستند			special Lights		1 at 1 at 1 at 1 at 1 at 1 at 1 at 1 at	بالتصبيد الد الاستواد الد
ORIGINAL CISCORER ESTINATE: PARTS LABOR TOTAL W *-OMFOZ CUST STATES TURBO HORE NEEPB COMBIG OFF W *- ONFOZ PERFROM ESP MAINTCARE 30K				8:15pm	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		AND OF STREET	سر دا میشد به گینسه به سب را				مر رسما د معرب	The same of	
ORIGINAL CIESTINATE: PARTS LABOR TOTAL W *-04FOZ CUST BTATES TURBO HOSE REEPS COMMANCE CUST BTATES TURBO HOSE REEPS COMMANCE W *- 04FOZ PERFROM ESP MAINTENANCE DIMINELATER DATE TIME BY DATE TIME BY DIMINELATER THE BY THE BY THE BY DIMINELATER THE BY	PROPERTY				Note :	ol los ésage, los especies es	al project in the			of the other		-		rjad n til v
ORIGINAL CISTINGE ESTINATE: PARTS LABOR TOTAL ORIGINAL CISTINGE ESTINATE: PARTS LABOR TOTAL PARTS LABOR TOTAL PARTS LABOR TOTAL ORIGINAL ESTIMATE PARTS LABOR TOTAL PARTS LABOR TOTAL PARTS LABOR TOTAL ORIGINAL ESTIMATE PARTS LABOR TOTAL ORIGINAL ESTIMATE PARTS LABOR TOTAL PARTS LABOR TO	_ mo E	E# 99P		L.	—- x				-					
W * OAFOZ ENGINE PERFORMANCE CUST ETATES TURBO HORE NEEPS COMMING OFF W * OAFOZ PERFROM ESP MAINTCARE 30K HOURS ANTHOREU ACHTEM TOTAL DATE TIME BY DIMINICATEN	(2)	region e	Kamaran Kamaran	SUITE	100	. 700	П					311		TOTAL
W * OAFOZ ENGINE PERFORMANCE CUST STATES TURBO HOSE NEEPS COMBIG OFF AUTHORSES ACRESON TOTAL DATE THE ST DATE THE ST DATE THE ST DATE) ·····	rospec G	manner Cartherry			. 101	_		1					HOURS	
CUST STATES TURBO HOSE NEEPS COMMENS OFF AUTHORIZED ADMINIST FARTS AUTHORIZED ADMINIST TOTAL DATE THE ST DATE SMITHEATON DATE SMITHEATON	×	 -		— `			•		ľ	""		()	η~	
W + O1FOZ MAINTENANCE PERFROM ESP MAINTCARE 30K						IANCE	ξ ·	· · · · · · · · · · · · · · · · · · ·	· 	ليا		į ficus	4	Lambu Lamide
W * 01FOZ MAINTENANCE PERFROM ESP MAINTCARE 30K	CUST	STATES	TURBO HOGE KEE	PB COM	NG OFF				PA				OJAL	- AUGAG
W * 01FOZ MAINTENANCE PERFROM ESP MAINTCARE 30K	-									{		1	1 1	
PERFROM ESP MAINTCARE 30K		•							DATE		THE		m	
				UNTENA	NCE				TO SHITH	TEATER!				
	PERFR	OM ESP	MAINTCARE 30K											
				.5*		ent .								
	į	_			2	II			j					
	-	<u></u>		337				<u> </u>	i					
	<u> </u>			-1	· .		-:-		-					
	ţ													
	}													
	[
	· }								}					
}	1)					
	-								}					
	ļ]					

X A



.....

HUNTING TON 2890 S. Rochezter Roed FORD ROCHESTER HILLS, MCH. 48507

Phone (248) 652-0406 Pacsitivia (248) 552-1689 www.hundingtonford.com



State Registration No. F103686

4

. a97	3)					
имомени: 4645 ———————————————————————————————————	CORRY KRIS	90	od mene		07/13/04	"FUCS244643
ROCHESTER HILLS, MI	163/F080° TRU	CK/S-OTY F-3 3 3 P 2 3 E	 50 DRV	-	087 SHADOM G 03721703 #08888888	DELIMENT HELE
	diheliku					<u> </u>
TECHNICIAN CERTIFICATION 9364 DAVID WATT ALL REPAIRS AND PARTS LISTED WERE FURNISHED I COMPLIANCE WITH MICHIGAN AUTO REPAIR ACT (P.A STATE REGISTRATION #'S F-103686 F-105543 (COLLISION S		TOTAL LABOR TOTAL PARTS TOTAL SABLET. TOTAL G.O.S TOTAL MISC OF TOTAL MISC OF TOTAL TAX	G. SC	0.80 0.00 0.00 0.00 0.00 0.00 0.00	ALL PARTS NO EQUIPMEN OTHERWISE	EW ORIGINAL IT UNLESS
CUSTOMER SIGNATURE						

<u>IMPORTANT</u>

YOU MAY RECEIVE YOU MAY RECEIVE
ADDITIONAL QUESTIONHAURES
PROM POYD MOTOR COMPANY PI
THE PUTUREL BY POR ANY REASON
YOU CANNOT GRADE EXE
"COMPLETELY SATERIED," PLEASE
CONTRACT DARRYL GALXA.
THANK WITH THANK YOU,
HUMITINGTON FORD, INC.
(348) 944-9073

PAGE 2 DF 2

CUSTOMER COPY

[IBIO OF BIVOICE | 1250pm

PEB4-878 8371

PARTS & SERVICE HOURS MON. - FRI. 7:30 AM - 9:30 PM SAT. 8:00 AM - 9:00 PM



3464 N. U.S. 31 SOUTH • TRAVERSE CITY, MICHIGAN 49684 (231) 822-2022 www.regionalfordcenter.com (231) 922-2000 P & A CODE 098 09-4

<u>"B</u>"

слятомено. 4824 <u>4</u>	<u> </u>	ERIGETT	SPENCER	548	TAB NO.	07720704	T6CS199435
		LABOR PATE		ΙΤ̈́	W 29,731	THAT CAPPY	570CX NO.
ROCHESTER HILLS, MI		703/H0N0	PORUOK/F350/C	REW		SETTABLE OVER	OGLNEW MESS
		ALTERNATION OF THE PERSON	7 W 3 3 P 2 3	E		LLONG DEPLOY NO.	PRODUCTION CATE
		F.T.E.NO.		P.O. HO		107/124/04	
		COMMENTS					MO: 29731
I SIAKL), HURS HUUS	NE VEHICLE STALLS GIVE IT GAS (T DO F WORKED GA), KARD KES NO DIFFERINCE	AT IDLE AM ES RESPOND START - LO IF IT IS CO			· WARRANTY	<i>Gord</i> Prever	talline
,						Mointenar	
FACTS	-AC VLY AS	/-E/G/R	JOS # 1 TOTAL	PRICE- PARTS	MARRANTY B. BO		
	*****************	JOB #	1 TOTAL LABOR &	PARTS	6.00		l
ESTIMATE OUSTONER HEREBY ACKNOWLEDGES R ORGANIAL ESTIMATE OF TECHNICIAN CERTIFICATION	COC NATION:						
TECHNICIAN CERTIFICATION	ROONEY E		NE1703				
* [] Cash [] Check # * [] Visa [] HasterCard [] ** FIRD Parts have a 12 month/ **** THINK YOU for your] Olscower [] Am	OTHER LExpress	TOTAL LABO TOTAL PART TOTAL SUBS TOTAL G.O. TOTAL MISS TOTAL MISS TOTAL TAX.	R S ET, O CHG,	0.00 0.00 0.00 0.00 0.01 0.01 0.01		
			TOTAL IN		\$ 0.00		
						For Comments & Future Disco E-Mail Us, You Certifled Deale	r Blue Oval
CISTOMER SERVICE						Continued Details	** -
CUSTOMER SEGMATURE	DUPLICATE	[M V O 1	I C E ********	***	444<i>*****</i>** *	service@mai	l.gtaulo.com
						THANK	YOU
					ļ	REPAIRS PROPERLY CHECKED BY:	COMPLETED AND
PAGE 1 OF 1	CUSTOMER COPY		(EHD CF	BAYOKZE	02:38pm	X AUTHORIZED F	APPRESENTATIVE
					,		'

