

EA04-006

FORD

6/29/2004

APPENDIX E (E PART 2 OF 2)

PART 2 OF 9

Vehicle Information Report

GENERAL VEHICLE INFORMATION: (Related Claims)

VIN	1FMRU04M12P	Web Date	TX - ESCURSION (U137) (2002)	Eng Serial No:	859229
Model Year:	2002	Market Division	TF - FORD DIVISION DERIVATIVE	Body Style	*
Vehicle Type:	T	Drive Code:	TR - 4 WEL. L&R PART TIME DRIVE	Engine:	JTDS - NAVISTAR 7.3L CRV IN TC VE DIE.
Int. Dealer:	04345	Body Cab Style:	LWD - 4 DOOR WAGON	Transmission:	100 - 4 SP AUTO 4R100 (REHL APPL)
		Ventilation:	TRD - 200 SERIES		

BUILD INFORMATION:

Region: NA - MICHIGAN Plant: A1 - KENTUCKY TRUCK PLANT BULD
Country: USA - MICHIGAN Prod Date: 23-JAN-2002

SALE INFORMATION:

Region: NA - MICHIGAN Selling Dealer: L3007 - *
Country: USA - MICHIGAN Selling Div: TX
Buyer Div: TX

Arrival Date: 31-JAN-2002 Ref Carpet Lease *
Sale Date: 18-FEB-2002 Fleet/Wholesale Lease R
Warranty Start Date: 18-FEB-2002 Modified Vehicle *
Orig Warranty Date: 18-FEB-2002 Recognized Vehicle * Vehicle Export Flag: N

VOC/EOC:

04320070190137727 5 2 267200 EL HW 021007 5 21 0 0 0 0 02057000 07 4 0200 F

1001101 A 1300 0077

INSTALLED OPTION INFORMATION:

Air Conditioning:	TC - ATC AIR CONDITIONER	GVW Code:	
Alternator Amp Rating:	CB	GVW Class Code:	B
Audio Blks:	* - [NA]	Extracosts:	* - [NA]
Axle Ratio:	EGAB - 3.73 FINAL DRIVE RATIO	Mirror(Driver Side):	DU - D FWR FLD IMP/2EMBODY CL SK C
Axle Type:	EGAC - LIMITED SLIP REAR AXLE	Mirror(Passg Side):	* - [NA]
Battery Amp Rating:	BA	Paint:	PN3P - ESTATE GREEN CC

Make Code	* - [NA]	Power Windows	* - [NA]
Make Category	* - [NA]	Radio	MS - AM/FM STEREO CHANGEOVER
Collection Code	*	Steering System	* - [NA]
Color (Acrylic)	* - [NA]	Steering Traction Assist	
Color (Textile)	0000P -	Tire Brand	* - [NA]
Delivery Type	6	Tire Size	D317M - L12577M 160 A-T OWL
Delivery Code	D	Traction Control	* - [NA]
Front Seat	TD - SEAT-CAPTAIN CHAIR-DEWPAN Wood Seat		
Fuel Type	AJ - DIESEL FUEL CAPABILITY		

TIRE DOT INFORMATION:

LF: VNWB1X0777 RR: VNWB1X0777
 LR: VNWB1X04301 BR: VNWB1X0777
 LH: * RR: *
 SPARE: VNWB1X0777

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code	K	Emission Code	* - *
ESP Coverage (Weight)	000	Emission Cert Type	C
ESP Coverage (Time)	000	Emission Test Facility	JFK
ESP File Year	2002	Engine Family	ZFACJAW7SANC
ESP Signature Date	13-FEB-2002		

FORD-044 87824

Action Detail

VIN: 1FMSU43F12E	Year: 2002	Model: EXCURSION	Case: 1617571422
Name: [REDACTED]	Owner Status: Original	WBD: 2002-02-18	Primary Phone: [REDACTED]
Symptom Desc: PANEL/BUNIBODY ALIGNMENT/FIT TRUNK/HATCH		Secondary Phone: [REDACTED]	
Reason Desc: DSB-LEASE TERMINTH REQUEST-DLR CANT		Dealer: GILLESPIE FORD	
Issue Type: 06 DSB	Issue Status: CLOSED	F B A Code: D4548	
Origin Desc: DEMARS			
Action Desc: RECORD DETAILS BOARD DECISION - NO FURTHER ACTION			
Odometer: 17429 MI	Comm Type: EMAIL		
Action Date: 05/29/2003	Action Time: 16:48:06:120	Action Date: Yes	
Analyst Name: HAMPTON, JACQUE	Analyst: JHAMPT6		

COMMENTS: NO RELIEF - BASED ON THE CUSTOMER FILE INFO, ORAL PRESENTATION, ADD-ON PICTURES, AND WARRANTY HISTORY THE DSB DENIES CUSTOMER REQUEST FOR EXONERATION FROM LEASE AGREEMENT AND REFUNDS (PAGE 6). BASIS FOR DEC: BOARD NOTED FORD HAS NOT HAD ANY OPPORTUNITY TO ADDRESS SOME CONCERNS (PAGE 5B) AND SUSPENSION, DIFFERENTIAL, AND REAR HATCH HAVE BEEN ADDRESSED AND OPERATE AS DESIGNED.

1603-04 5723

Pawelek, Maureen (M.L.)

From: Pawelek, Maureen (M.L.)
Sent: Thursday, July 10, 2003 3:22 PM
To: Williams, Dawn (D.D.)
Subject: Legal Contact

Hi Dondi:

I have one open in your area:

Customer: [REDACTED]
Vehicle: 2002 Excursion
VIN: 1FMSU43F12B [REDACTED]
Dealer: Gillespie [REDACTED]

Vehicle has a pretty extensive warranty history (some of it, like tears in the seats, I question) and has been through DBB, which refused the request for lease termination. I've left a message for Greg Duppetadt to discuss. If you know anything about this one, please let me know. Thanks!

Maureen Pawelek
Legal Analyst/Southwest Region
Phone: (313) 845-5477
Fax: (313) 845-5668
e-mail: mpawelek@ford.com

Dispute Settlement Board
P.O. Box 1424
Waukesha, WI 53187-1424



April 15, 2003

Gillespie Ford
Attn: Service Manager
7111 N.W. Loop 410
PO Box 11457
San Antonio, TX 78238

Dear Service Manager:

Please review and investigate the concern(s) listed on the attached Dispute Settlement Board application to determine whether it/they can be resolved.

Following your review, please complete and mail the enclosed Dealer Statement and any copies of additional information or repair orders to the address listed below. This information is due 12 days from the customer's case open date, which is provided on the Dealer Report Request Form.

If time is a factor, you may FAX it to us at (262) 549-6744. However, we ask that you also send us the original report along with copies of repair orders, as the Federal Trade Commission requires the retention of original documents. These can be mailed to:

DSB Administration
P.O. Box 1424
Waukesha, WI 53187-1424

You may have already received a request for repair orders from Ford Motor Company. The enclosed report is a separate request for information for the Dispute Settlement Board. It is very important to provide a Dealer Statement on time for Board review since Board members consider all the information provided in the Customer Statement, the Dealer Statement, and the Company Statement in making fair and accurate decisions. Board decisions are binding only on dealers and Ford.

We appreciate your efforts directed toward the success of the Dispute Settlement Board and ask for your continued commitment to this vital program. Please share this commitment with your staff for its continued success. If you have questions, please feel free to call me at (262) 549-6700.

Sincerely,

DSB Administration

✓ REMEMBER TO INDICATE THE RSP TYPE ON THE SUMMARY PAGE, IF NECESSARY.

APR 15 12:41
CONSUMER AFFAIRS SECTION

Please fax your reports to 262-542-6744 when completed or mail it to the address on the attached letter. Fax is preferred for timing reasons. (If mailed, PLEASE RETAIN A COPY FOR YOUR RECORDS.)



Attn: Service Manager - Immediate Action Required

Case Open Date: 04/15/2003

Owner's Name: [REDACTED]

Case Number: 1617571422

Model Year: 2002

Vehicle Model: EXCURSION

Region Number: 52

VIN: 1FMSU43F12D

Dealer Name: GILLESPIE FORD

Current Mileage: _____

1.) Have you or someone from your department spoken with the customer about the concern(s) listed on customer's application? Yes No

Please explain: YES, NO PROBLEM FOUND WITH TRUCK THIS MAN ONLY WANTS MONEY BACK THAT IS WHAT HE HAS STATED TO ME AND GENERAL MANAGER & FINANCE MANAGER

2.) Have you or someone from your department inspected or test driven the vehicle for the concern(s) listed on the application? Yes No

Please explain: MYSELF AND SHOP FOREMAN HAVE TALKED WITH THIS CUSTOMER A NUMBER OF TIMES WE CAN'T DO ANYTHING FOR HIM THE TRUCK IS FINE

3.) Does this vehicle show signs of abuse or lack of maintenance? Yes No
If yes, please explain: _____

4.) Has a Ford Market Area Team member (CEM, FSE or DOB) been involved? Yes No
If yes, how? _____

THERE IS NOTHING FOR THE FSE TO LOOK AT

5.) Was the customer offered a loaner or other courtesy transportation during service? Yes No

6.) How many days has the vehicle been out of service for the Ford warranty concern(s) listed on the customer's application? _____

7.) What additional actions, if any, have been taken to assist with the customer's concern(s)? THIS CUSTOMER STATED TO US AND ATTORNEY GENERAL THAT IF WE GIVE HIM \$15,000.00 HE WILL BE HAPPY WITH THIS TRUCK ATT GENERAL DECLINED HIS CASE NOTHING IS WRONG WITH THIS TRUCK

Signature: [Signature] Title: SERVICE MANAGER Date: 5/2/03

Please attach any additional comments on a separate page.

PRO-441 STAMP

Dealership Repair History Summary

Model: **EXCURSION** Customer: **DOMINGO MOLINA** VIN: **1FMSU45F12E**

WARRANTY 3/36 Bumper to Bumper 4/50 Bumper to Bumper 5/100 PowerStroke Diesel Engine Warranty (\$106 Deductible)

FORD ESP PremiumCare ExtraCare BaseCare PowertrainCare RentalCare MaintenanceCare

Expiration: Date 2/15/07 Miles 60,000 PLEASE INDICATE TYPE Goodwin ESP Retail ESP

NON-FORD ESP

RD Number	Date In	Date Completed	Total Days	Mileage	Customer's Concern	Action Taken	How Paid? (Warranty / Retail / Dealer Incentive)
32004	2/16/03	2/30/03	4	15415	Vibration when driving	Replace Pads & Rotors + Caliper	Warranty / Retail / Dealer Incentive
28584	1/17/03	1/17/03	1	13516	Pulls to Right	NO Problem Found	I
19048	10/4/02	10/5/02	1	9085	Ride static	Customer had a After market TV installed and work was not done properly By AutoExtras	I
21391	10/25/02	11/5/02	7	10002	Front cover Pulls Right vibration	Replace front suspension Set Alignment Balance TIRES	W
16344	9/15/02	9/18/02	6	8133	Rear seat squeaking steering noise	Replace Cover Replace Steering Gear	W

FORD-44 87038

Please duplicate, as necessary and attach additional sheets.

Revised: 7/01



DISPUTE SETTLEMENT BOARD APPLICATION

(Please supply all requested information.)

ELIGIBLE

Please print (in black ink) or type.

Case No. 11617571422 (Original Use Only)

Owner/Lessor Name: Mr. Mrs. Ms. Mx. [REDACTED]

Address: [REDACTED]

City: SAN ANTONIO State: TX Zip: [REDACTED] Vehicle I.D. No. LFMSU43F12E

Home Phone: [REDACTED] Business Phone: () NONE (Required) Ext. [REDACTED]

Vehicle Year: 2002 Make: FORD Model: EXCURSION Acquired: New *Used Leased

Vehicle Use: Personal Commercial * Mileage at time of used vehicle purchase: 000002

Date Purchased/Leased: 02-18-02 Current Mileage: 017429

How did you hear about the Dispute Settlement Board process? Dealer Factory Representative

Ford 800 # State or Federal agency Other (specify) _____

Selling Dealer: GILLESPIE FORD City: SAN ANTONIO

Servicing Dealer(s): GILLESPIE FORD City: SAN ANTONIO

1. Briefly describe your unresolved service concern(s) below: (Attach legible copies of applicable repair orders and/or other supporting documents. Keep the originals for your records.)

SEE ENCLOSED LETTER AND EXHIBITS.

2. How many times has the vehicle been in for the same warranty repair?
First repair attempt: 2002 Mileage: 17774 03291 - EXHIBIT B.
Last repair attempt: 2-26-03 Mileage: 15415 - EXHIBIT E-E.

3. How many days has the vehicle been out of service for warranty repairs? 33 DAYS - EXHIBIT I.

4. Have you recently contacted your dealer about this concern? Yes No Individual's name: ROLAND CUYAS

5. Does the stated warranty concern now exist? Yes No

6. Would you like to make an oral presentation to the Board? Yes No
If yes, would you like to make it in person _____ or by teleconference _____

7. Describe what you want done to resolve your concern:
SEE ENCLOSED LETTER / EXHIBITS.

DISPUTE SETTLEMENT BOARD - a voluntary, free, independent dispute settlement program

Signature: Domingo N. Molina Date: 4-2-03

DSB Advise: Mail this completed form, and any supporting documents, to:

APR 15 2003

RECEIVED

Dispute Settlement Board
P.O. Box 5120
Southfield, MI 48066-5120

52

Printed 11/00 5400-0000

1-02-03 Updated. Previous editions of this document may still be used.

Dispute Settlement Board
P.O. box 5120
Southfield, MI 48086-5120

[REDACTED]
San Antonio, TX
[REDACTED]

Dear Sir,

Unfortunately I own a 2002 Excursion which I purchased on 02-18-02 for a total price of \$53,508.06, (Exhibit A.) and with no discount! I say no discount because after you view/review my enclosed exhibits hopefully you will agree with me that this vehicle is a vehicle with a "Depreciated value" due to all the imperfections or "within tolerance deficiencies", as the Dealer stated. The problem is; tolerable to who, the Consumer or the Dealer? Based on the "Disclosure Law" the dealer should have informed me of all the "Tolerable deficiencies" thus allowing me to make an informed decision on the purchase of this vehicle or at least make an effort at negotiating a better price by asking for a discount due to the vast amount of deficiencies, which is synonymous with depreciation.

Please allow me to ask you to view Exhibit B at this time. While viewing the tape you can witness for yourself all the various deficiencies I complain about and tell me the dealer had no idea of these "tolerable deficiencies". Furthermore help me answer the "Million Dollar Question": "Tolerable to who?". The tape (Exhibit B.) begins by showing you the unequal gaps on the left-vs.-the right side of the rear hatch door, (appears to have been aligned/re-aligned at one time or another.) Also take notice on Exhibit B. how both (front and rear driver side doors stick-out and can be freely pushed in, which again indicates this truck has been worked on not to mention future water and air leaks. Also take note of the unevenness (body waves) on the front driver side door (by the pin-stripes), to me definite indication of body work on that door, thus the reason for the door

replacement on Exhibit B.1. Please take notice of the unequal gaps (joints) between the front door with respect to the front fender on both passenger and drivers side of this truck. Furthermore take note of how the front door sticks out or is mis-aligned/definite proof someone has worked on this truck, or definite proof of deficiencies (imperfections) to say the least, **TOTALLY INTOLERABLE** to me as a consumer!

There is also the issue of the front grill. The passenger side (vertical) gap on the grill is much wider than the driver side (vertical) gap. Also notice that the gap between the grill and the hood (upper side) on the passenger side is much narrower than the rest of the upper grill gap; all indications of some adjustment to the entire front-end of this truck. Most importantly take note on Exhibit B, the way the passenger side running board, along with the rear passenger wheel stick-out about half an inch -vs- the running board and wheel on the driver side which don't stick-out but quite the contrary are flush with respect to the rear quarter panel; definite signs the differential is not properly centered/misaligned which leads me to ask why, but most importantly : **SAFETY** for my family and I and those around me.

I am very concerned about safety because I have evidence this differential has moved! (Exhibits: C., C.1., C.2. & C.3.). I originally noticed my differential misaligned on or about 30 Jul 02 while I was hand washing my vehicle. On that day I immediately made an appointment with MAGOO Auto Inspection (Exhibit C.). At the end of the inspection it was reported to me that I should not be concerned about safety because the differential simply appears out of alignment probably due to the imperfections of the rear fender trims/fixtures which were probably not molded perfectly, thus creating such an effect/appearance, therefore I accepted Magoo's advise and relaxed, for the time being at least. However to be on the safe side, on 08-26-02 I took my Excursion to the dealer for service on various deficiencies (Exhibit C.1.), but most of all to satisfy my uneasy feelings about the differential misalignment. I pointed out my concern to four Gillespie Ford representatives, to wit: Greg Duppsadt, David Pegal, Wilson Evans and Roland Cuevas, all appeared to be dumbfounded and unable to offer any explanation for the differential misalignment, so we left it at that.

However, or better stated: ***MYSTERIOUSLY*** or unbelievably on 09-

05-02 I again was hand washing my truck when I noticed the now evenly spaced fender trims on my truck at the wheel -va- the fender trims va- the fender trims, which was the complete opposite on 30 Jul 02, as previously stated. On the following day, 09-06-02, I immediately took my truck back to Gillespie Ford Dealer (Exhibit C.2.) demanding to know how Ford managed to realign the differential. Again all four Ford representatives, aforementioned in this letter, were dumbfounded and again had no explanation for the differential re-alignment/movement. They each claimed that they had nothing to do with the differential re-alignment, however take note on (Exhibit C.2.) that it states on their work order that they tightened down the differential bolts. I again summoned Megoo's Automotive Consultants for a re-inspection (Exhibit C.3.), with such unexplained differential movement I can't help but think of all the S.U.V rollover mishaps in the news lately. Could this 2002 Excursion be "An Accident waiting for a place to happen?"

Since then I have been very optimistic/uncomfortable about driving my family in this S.U.V., thinking maybe this is one of the many S.U.V's involved in a "FUTURE" rollover and the "MILLION DOLLAR" question being When? Enclosed please find a picture of my Excursion's predecessor ('76 GMC Suburban) Exhibit D. Along with Exhibit D. I also submit to you Exhibit D.1. and D.2. simply to substantiate to you that I take care of my vehicles and expect perfection or as close to perfection as can be expect on restored vehicles (Exhibit D-D.2.), but definitely expect 100% perfection on my NEW vehicle! On my old-restored vehicles I say they are 80-85% close to perfection and yes I do TOLERATE the 15-20% imperfection, but why should I TOLERATE less than 100% perfection from my NEW 2002 EXCURSION which definitely did not come cheap and is suppose to be the "TOP OF THE LINE"! I bought this 2002 Excursion because I wanted a problem-free vehicle, for the first time in my life. This vehicle has been nothing but problems since I bought it and still having problems with it. Should I have gotten this vehicle inspected prior to purchasing it like any consumer is supposed to do upon purchasing a "used vehicle." What ever happened to the "Good faith Law" whereas the consumer should be able to place his/her complete "GOOD FAITH" on the Dealer (in this case) and rest assured that the consumer is getting what he paid for? Was my crime "not getting" this vehicle inspected?

In addition to all the aforementioned problems I have had and I am

still having problems with this "Excursion" and I also am experiencing suspension/steering problems. (Exhibits E, E.1., E.2., E.3., E.4., and E.5.). I have taken this truck to the Dealer for possible repair a number of times, to no avail, the problem persists (Exhibit F.), not to mention the fact that Greg Dupstact denied my Excursion had a steering problem (Exhibit E.3.) stating that the problem was on the construction of the road; no problem found. However please be advised that Exhibit E.3. is dated: 1-17-03 -vs- Exhibit E.4. dated: 2-26-03 whereas it gives a breakdown of various deficiencies which were corrected at that time. Also Mr. Dupstact informed me that they were not authorized to drive the customer vehicles above 50 m.p.h., so I guess that leaves me with one of two choices with regard to my suspension problems: Don't drive my Excursion over 50 m.p.h. or learn how to accept the vibration at 60 m.p.h. and higher along with the steering wheel pulling to the right or left as opposed to a smooth comfortable ride which one should expect on any NEW vehicle, correct me if I'M WRONG! Please help me get rid of my "Accident waiting for a place to happen."

We (my wife and I) wish to be 100% exonerated from our lease agreement with Ford. We would also request amnesty on the mileage limit considering all the running around we I had to do to try to resolve the problems on our Excursion, not to mention the fact that most auto repair shops don't wish to get involved, especially auto dealers, thus the reason I don't have estimates from auto dealer shops despite the fact that I drove endlessly and I inquired with most auto dealers in San Antonio, all to no avail. I also request Retro-Active credit on my \$852.00 monthly payments since date of purchase to present and ask you to credit this money towards the purchase of a new vehicle. I would also request our 2002 Excursion be declared a "lemon" under the "Lemon Law" **BASED ON THE DIFFERENTIAL MOVEMENTS AND ESPECIALLY CONSIDERING THE NUMBER OF CHANCES I GAVE the Ford Dealer to try to fix my persisting steering problems. (Exhibit E-E.5.)** I would also request a generous discount towards a NEW vehicle to compensate my family and I for all the stress, aggravation and lost time spent on trying to correct these endless and numerous problems, not to mention the SCARE my family and I experienced on 8-14-02 (Exhibit G.). On 8-14-02 I almost had several auto accidents, upon trying to enter and while driving on the freeway. My truck died several times, luckily I was close to the Gillespie Dealer and through "prayer" and luck we somehow managed to arrive at the Dealers a few

minutes before closing time. I immediately explained to the dealer the **SEVERITY OF THE AUTO MALFUNCTION AND PLEADED** with them to provide me with a loaner car because I refused to drive that "PIECE OF JUNK" any further until the acceleration problem was resolved. Finally I request re-imburement of any and all expenses incurred (Exhibit H, H.1., H.2. & H.3.) upon trying to resolve the endless problems I inherited when I bought our Ford Excursion. Please take into consideration the fact that I live 30 miles (round trip) from Gillespie Ford which drives up my gas bill and mileage accumulation. Please help me and other people like myself to allow us to purchase a NBW product without having to pay extra money to get it inspected, therefore re-instating our complete trust and confidence (GOOD FAITH) on the Dealer.

Sincerely,

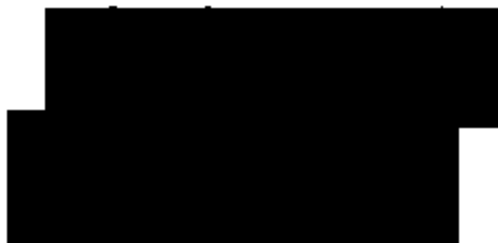
A large black rectangular redaction box covers the signature and name of the sender.

EXHIBIT A.

LINK ONE AUTOLEASE

MOTOR VEHICLE LEASE AGREEMENT - CLOSING END

1. Lessee and Lessor

LESSEE (Print Name and Address) [Redacted] SAN ANTONIO, TX [Redacted]	LESSOR (Print Name and Address) SILLESPIE FUND 2113 N.W. LOOP 410 SAN ANTONIO, TX 78208
ACCOUNT NUMBER (For Back only)	LEASE DATE (DELIVERY DATE) FEBRUARY 18, 2012

The words "you" and "your" mean the Lessee and Co-Lessee if any. The words "we," "us" and "our" mean the Lessor and any party to whom the name "Lessor" is assigned. You agree to lease the motor vehicle described below ("Vehicle") with all equipment, parts and accessories, less as shown on the items and equipment list on the front and back of this Lease. The complete lease documents completed at the Lease are also made a part of this Agreement (as defined below).

2. VEHICLE DESCRIPTION:
 A. LEASED VEHICLE New (not previously used) Used (previously used)

Year	Make	Model	Body Style	Options Pkg(s)	Vehicle Identification No.
2012	FORD	EDGE/SIGNA	4DR SUV	4	1FTSM48P12E [Redacted]

The Vehicle will be used primarily for personal, family or household purposes. However, if you check below, the Vehicle will be used primarily for business purposes:
 Business Use: No Business Use:

3. FINANCIAL INFORMATION

4. Monthly Lease or Lessor's Payment (Net Present Value) \$ 2,000.00	5. Monthly Payments A. Your first Monthly Payment of \$ 882.34 is due on 02/18/2012 by payment of \$ 882.34 on or before 02/20/2012 of each month beginning on 02/20/2012. B. The total of your Monthly Payments is \$ 22,910.40	6. Vehicle Purchase Price (If you do not purchase the Vehicle) \$ 22,910.40	7. Total Commitments (The amount you will have paid by the end of this Lease) \$ 22,910.40 <small>(The cost of options if you do not purchase the Vehicle is \$0.00.)</small>
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8. FINANCIAL SUMMARY (Amount due AT A GLANCE - includes on delivery)

Amount Due at Lease Delivery or Delivery	Amount Due at Lease Delivery or Delivery will be Paid
(1) Capitalized Cost Reduction: \$ 56.81	(1) Net Trade-In Allowance: N/A
(2) Tax on Capitalized Cost Reduction: N/A	(2) Finance and Maintenance Credits: 2,000.00
(3) First Monthly Payment: 882.34	(3) Amount to be Paid in Cash: N/A
(4) Preliminary Security Deposit: 200.00	
(5) Title Fee: 18.00	
(6) Registration Fee: N/A	
(7) License Fee: 143.00	
(8) Sales Tax: N/A	
(9) Total: 2,000.00	Total: 2,000.00

9. YOUR MONTHLY PAYMENT IS DETERMINED AS SHOWN BELOW:

1. Lease-Depreciated Cost (the agreed upon value of the Vehicle is \$ 46,990.00) and the time you will pay the Lease-Depreciated Cost (based on 30 months, 36,000 miles and the estimated year-end of lease term)	52,322.4
2. Financing Cost (interest). The amount of any net Trade-In Allowance, which amounts credit, or cash will not be included in this financing cost.	56.8
3. Finance Commitment (the total amount of monthly payments less the Security Payment)	52,265.6
4. Residual Value. On completion of the Vehicle, the end of the Lease term is estimated your first Monthly Payment	14,045.1
5. Unamortized and un-recovered Expenses. The amount charged by the Vehicle's dealer in your state, which may vary to other lease vehicles in the same state.	38,219.6
6. Sales Tax. The amount of sales tax in the jurisdiction and any additional amounts	14,720.7
7. Total of these financing payments. The Residual Value Payment is not included in this total.	52,940.4
8. Trade-In Allowance. The value of receiving a new item (the number of months in your lease, "Lease Term")	50
9. Net Monthly Payment	882.3
10. Monthly Payment Tax	N/A
11. Total Monthly Payment (Monthly Payment)	882.3

PMS-04 3/08

10. FINANCIAL STATEMENT AND PAYMENT: You may be charged for credit check and fees based on our schedule for credit and service charges in excess of \$100. Monthly payments for period of 12000 which per year, at the rate of 8% to 12% per year. The amount of each payment shall be paid to you by the company in full each month.

11. FINANCIAL STATEMENT AND PAYMENT: You may be charged for credit check and fees based on our schedule for credit and service charges in excess of \$100. Monthly payments for period of 12000 which per year, at the rate of 8% to 12% per year. The amount of each payment shall be paid to you by the company in full each month.

12. FINANCIAL STATEMENT AND PAYMENT: You may be charged for credit check and fees based on our schedule for credit and service charges in excess of \$100. Monthly payments for period of 12000 which per year, at the rate of 8% to 12% per year. The amount of each payment shall be paid to you by the company in full each month.

11. RESTRICTED OFFICIAL FIDES AND TERMS: This is not a loan agreement you will pay for credit and finance fees, registration, title and taxes, including but not limited to possible property taxes, and the cost of you. Loans, whether you obtain with your Monthly Payments or otherwise otherwise: \$ 1,817.44. The amount total of fees and taxes are in figure or their equivalent in the full value of the value of the Vehicle of the date a fee or tax is assessed.

12. RESTRICTED OFFICIAL FIDES AND TERMS: This is not a loan agreement you will pay for credit and finance fees, registration, title and taxes, including but not limited to possible property taxes, and the cost of you. Loans, whether you obtain with your Monthly Payments or otherwise otherwise: \$ 1,817.44. The amount total of fees and taxes are in figure or their equivalent in the full value of the value of the Vehicle of the date a fee or tax is assessed.

13. RESTRICTED OFFICIAL FIDES AND TERMS: This is not a loan agreement you will pay for credit and finance fees, registration, title and taxes, including but not limited to possible property taxes, and the cost of you. Loans, whether you obtain with your Monthly Payments or otherwise otherwise: \$ 1,817.44. The amount total of fees and taxes are in figure or their equivalent in the full value of the value of the Vehicle of the date a fee or tax is assessed.

14. RESTRICTED OFFICIAL FIDES AND TERMS: This is not a loan agreement you will pay for credit and finance fees, registration, title and taxes, including but not limited to possible property taxes, and the cost of you. Loans, whether you obtain with your Monthly Payments or otherwise otherwise: \$ 1,817.44. The amount total of fees and taxes are in figure or their equivalent in the full value of the value of the Vehicle of the date a fee or tax is assessed.

15. RESTRICTED OFFICIAL FIDES AND TERMS: This is not a loan agreement you will pay for credit and finance fees, registration, title and taxes, including but not limited to possible property taxes, and the cost of you. Loans, whether you obtain with your Monthly Payments or otherwise otherwise: \$ 1,817.44. The amount total of fees and taxes are in figure or their equivalent in the full value of the value of the Vehicle of the date a fee or tax is assessed.

Agency Name	Agency Name	Agency Address	Agency Telephone No.
J. CHAFFIN DR. AGENT			(800) 515-7242

You authorize us to verify this information with the above insurance company at any time during the Lease Term. You agree to immediately notify us if any of the above information changes.

16. RESTRICTED OFFICIAL FIDES AND TERMS: This is not a loan agreement you will pay for credit and finance fees, registration, title and taxes, including but not limited to possible property taxes, and the cost of you. Loans, whether you obtain with your Monthly Payments or otherwise otherwise: \$ 1,817.44. The amount total of fees and taxes are in figure or their equivalent in the full value of the value of the Vehicle of the date a fee or tax is assessed.

17. RESTRICTED OFFICIAL FIDES AND TERMS: This is not a loan agreement you will pay for credit and finance fees, registration, title and taxes, including but not limited to possible property taxes, and the cost of you. Loans, whether you obtain with your Monthly Payments or otherwise otherwise: \$ 1,817.44. The amount total of fees and taxes are in figure or their equivalent in the full value of the value of the Vehicle of the date a fee or tax is assessed.

Lease Month	Co-Lease
X	X

The subject vehicle of the Lease is the property of the lessor and the lessee shall be responsible for the maintenance and repair of the vehicle. The lessee shall be responsible for the maintenance and repair of the vehicle. The lessee shall be responsible for the maintenance and repair of the vehicle.

18. RESTRICTED OFFICIAL FIDES AND TERMS: This is not a loan agreement you will pay for credit and finance fees, registration, title and taxes, including but not limited to possible property taxes, and the cost of you. Loans, whether you obtain with your Monthly Payments or otherwise otherwise: \$ 1,817.44. The amount total of fees and taxes are in figure or their equivalent in the full value of the value of the Vehicle of the date a fee or tax is assessed.

SEE REVERSE SIDE FOR ADDITIONAL TERMS AND CONDITIONS.

FE83-844 37837

EXHIBIT B1

Paint & Body Shop
Paints / Frame Work
San Antonio, Texas 78242

(210) 670-8301

NAME: [REDACTED]
ADDRESS: [REDACTED]
PHONE: [REDACTED]

Dec-3-02

Insurance Co. & Address

Painted Made at

VIN: 1FMSU42P

Car

6000 3/60

MAKE	MODEL	Body Type	License	REGISTRATION	RESPONSIBLE
FORD	2002	EXCURSION	[REDACTED]	7-3 Diesel	11212

PARTS REPLACEMENT	PARTS	LABOR	SUPPLEMENT	PARTS	LABOR
Replace Left Fat - Door	461.22	4.0			
Adj. Fat End		275.00			
Adj. Left Rear Door		2.0			
Adj. Rear Door's 3/60		3.0			
Complete Paint Same Color		2600.00			

I hereby authorize the above repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.

AUTHORIZED BY

TOTAL PARTS \$ 461.22
 TOTAL LABOR \$ 627.00
 TAX \$ 35.29
 NET \$ 3724.00

EXHIBIT C.

MAG008

PAGE 82

MAGOO'S AUTOMOTIVE CONSULTANTS, INC.

P.O. Box 30, Santa Paula, CA 93061-0030
Office: 805-933-3597 FAX: 805-525-9867

I, [REDACTED] authorize Magoo's Automotive Consultants, Inc. to obtain credit card authorization for the amount of \$ 137.00 to perform a vehicle inspection.

Date Authorization sent 8/1/02

Customer: [REDACTED]

Inspection Request #. # 08018037

Authorized by: [REDACTED]

Signature [Signature]

Name: [REDACTED]

Print your name

Title: 8-1-02

This term authorized Magoo's Automotive Consultants, Inc. to charge the above amount on my card XXXX XXXX XXXX _____ Visa / MC (circle one)

Please fax back this document to Magoo's ASAP at 805-933-3812

Once we have this document, we will schedule the inspection.

T.C. 9 SEP 02 - 1235 HRS - SPOKE TO

ARLENE -
T-800 831-6907, SHE SAID SHE
WILL TELL JEFF 2 CALL ME.

RAY

Magoo's**AUTOMOTIVE PRE-INSPECTION**

Date Inspected

8/8/2002

Assignment # 2002090118037

Company Carter

Contract # 080118037

Customer

Year 2002 Make Ford

Model Excursion

Verified Full VIN 1FMSU43F12E

Verified Odometer

6741

Engine Size 7.3 V-8

 Auto Trans Manual Trans

OK	Problem Found	Inspect The Following	Comments
Road Test			
OK		Engine Starting, Cranking / Idle	
OK		Engine Operation	
OK		Transmission	
OK		Driveline / Ride	
OK		Brakes	
Initial Inspection Comment			
OK		Wipers / Washers	
OK		Clock / Radio / Horn	
OK		Power Windows / Digital Dash	
OK		Switches (Windows, Locks, Seats)	
OK		A/C / Heater / Defroster / Rear	
OK		Lights (Indicator, Tail Lamp)	
OK		Parking Brake	
OK		Air Pollution Control Device	
OK		Body Inspection	No Impact at 5th line
Under The Hood Comment: There are no signs of any fluid leaks at the sites.			
OK		Emission System	
OK		Valve Covers / Seals / Gaskets	
OK		Belts / Hose / Chg / Vacuum Line	
OK		Air Filter	
OK		Radiator / Cap	
OK		Electric Fan / Clutch Fan	
OK		A/C Compressor / A/C Clutch	
OK		Evap / Condens / Dry / A/C Hoses	
OK		P-8 Pumps / P-8 Gear / P-8 Joints	
OK		Water / Alternator	
OK		Engine Oil	
OK		Engine Coolant	
OK		Transmission Fluid	
OK		Brake Fluid / Power Steering Fluid	
Under The Vehicle Comment: There are no signs of impact or oil road test.			
OK		Engine / Transmission / Differential	
OK		Multiply / Tail Pipe	
OK		Catalytic Converter	
OK		Joints / Tie Rods / Shocks / Struts	
OK		Frame / Undercarriage	
OK		Wheel Brags / Axle Hubs, CV Boots	
OK		Tires / Wheels	
OK		Brake Calipers / Wheel Cyls / Lines	

This is NOT a safety inspection. This is a visual inspection of the vehicle and engine theme and is an aid way to be used upon to determine the reliability of this vehicle. This inspection and the opinion expressed are exactly that, opinions. Many parts perform perfectly up until the moment of failure. Failure may occur suddenly and without any prior warning. Due to the convey nature of the inspection, the location, the equipment, and the lack of diagnostic tools, the inspection

EXHIBIT C.1.

71111

(210) 008-1070

FRONT	REAR	DRIVER	PASSENGER
REAR	FRONT	DRIVER	PASSENGER

DATE	TIME	TYPE

IN CASE OF ACCIDENT, THE DRIVER OR OTHER OPERATOR OF THIS VEHICLE SHALL BE RESPONSIBLE FOR THE PROTECTION OF THE VEHICLE AND THE PERSONS ON BOARD.

PERMITANT TO PROPERTY CODE: 09480

IF THE DRIVER OR OTHER OPERATOR OF THIS VEHICLE IS OBLIGATED TO PAY A FINE OR PENALTY ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY THE FINE OR PENALTY, THE DRIVER OR OTHER OPERATOR OF THIS VEHICLE IS SUBJECT TO REPROBATION IN ACCORDANCE WITH SECTION 4 OF THE MOTOR VEHICLE ACT.

IF THE DRIVER OR OTHER OPERATOR OF THIS VEHICLE IS OBLIGATED TO PAY A FINE OR PENALTY ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY THE FINE OR PENALTY, THE DRIVER OR OTHER OPERATOR OF THIS VEHICLE IS SUBJECT TO REPROBATION IN ACCORDANCE WITH SECTION 4 OF THE MOTOR VEHICLE ACT.

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SMV IDENTIFICATION		PLATE NUMBER INFORMATION	
HOME: [REDACTED]	WORK: [REDACTED]	HOME: [REDACTED]	WORK: [REDACTED]
FOR OFFICE USE		VEHICLE INFORMATION	
TAG: [REDACTED]	REG: 215 PABEL, IN SERVICE: 09/08/2002 09/09/02	VIN: UPR3M43F120	LICENSE NUMBER: TX [REDACTED]
ODOMETER IN: 7700	DATE: 08/26/02	EXPIRES: 09/03/02	DATE: 08/26/02
CONCERN 01	ENGINE A/C IS NOT COOLING HOOD/SEE REPAIR	OPERATION	TECH
DATE	RECHARGE A/C	197004	114
CORRECTION	RECHARGE A/C.		
FACTORY	TECH: 114 - DIAM JR 2646, SAC PART: X	CONCERN CODE: 027	CONCERN CODE: 47
REPAIR TYPE OF VISIT: 1			
TYPE: B		SUBTOTAL	
		LAB-MECHANICAL	38.40
		TOTAL CHARGE FOR CONCERN	38.40
CONCERN 02	ENGINE STATES CHECK NEAR ADJ. ALIGNMENT POSSIBLE /SEE REPAIR	OPERATION	TECH
DATE	X	MC	149
CORRECTION	NO CHARGE		
COMMENT	X		
FACTORY	TECH: 149 - EISENBERG 1471, SAC PART: X	CONCERN CODE: 106	CONCERN CODE: X
REPAIR TYPE OF VISIT: 1			
TYPE: M		SUBTOTAL	
		TOTAL CHARGE FOR CONCERN	.00
CONCERN 03	ENGINE STATES CHECK BATTERY WOUND IN ROAD - AT WASH TURNING ON-HEAD L.V. SWITCH /SEE REPAIR	OPERATION	TECH
DATE	X	MC	116
CORRECTION	NO CHARGE		
COMMENT	X		
FACTORY	TECH: 110 - CIFRINO 4475, SAC PART: X	CONCERN CODE: 007	CONCERN CODE: X
REPAIR TYPE OF VISIT: 1			
TYPE: I		SUBTOTAL	
		TOTAL CHARGE FOR CONCERN	.00

Handwritten signature and notes:
 OK
 2/25/02
 2/25/02

REG-014 27041

REMARKS: You may make a customer satisfaction survey sheet from Ford Motor Company. We



7111 N.W. LOOP 410 • SAN ANTONIO, TEXAS 78238
(210) 808-1870

PROPERTY	ADDRESS	CITY	STATE	ZIP
MAKE	MODEL	YEAR	VIN	

TYPE	LABOR	TOTAL
------	-------	-------

REPAIR TYPE 01 VISIT 1 CONCERN

NOTICE PURSUANT TO PROPERTY CODE, §16.08

THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY THE PROPERTY TAXES ON THIS PROPERTY IS ADVISED THAT THE PROPERTY TAXES ARE DUE AND PAYABLE TO THE COUNTY CLERK OF BEXAR COUNTY, TEXAS, AT THE OFFICE OF THE COUNTY CLERK, 1000 WEST WASHINGTON STREET, SAN ANTONIO, TEXAS 78205. THE PROPERTY TAXES ARE DUE AND PAYABLE ON OR BEFORE THE LAST DAY OF JANUARY OF EACH YEAR. IF THE TAXES ARE NOT PAID BY THAT DATE, THE PROPERTY WILL BE SOLD AT PUBLIC AUCTION TO SATISFY THE TAXES ON BEHALF OF THE COUNTY OF BEXAR. THE COUNTY CLERK HAS NO ACCOUNT OF THE ACCOUNT UPON WHICH IT IS DROWN ON THE PROPERTY OWNERS ACCOUNT HAS BEEN CLOSED.

NOTICE PURSUANT TO PROPERTY CODE, §16.08

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INVOICE TO DRIVER/OWNER INFORMATION -- (INVOICES MISSING)

FOR OFFICE USE: TRG1: [REDACTED] NOV 215 PNE1, 3 INTRCD1: 09/03/2002 09:09:46 AM 6P EXCLUSION GREEN LICENSE NUMBER 1X [REDACTED]

REPAIR TYPE 01 VISIT 1 CONCERN - SUBTOTAL TOTAL CHARGE FOR CONCERN .00

TYPE: N
CONCERN 54: CUS STATES CHECK STATIC NOISE IN RADIO WITH A/C SWITCH ON HIGH WILL GO AWAY SWITCHING TO LOW /OFF ROLAND
CASE: I
CORRECTION: NO CHANGE
COMMENT: I
FACTORY: TECH 110 - CREWS 4473, SB SVC PART: I X PROB CONC: I X CONCERN CRT 818 COND CONC: I X
REPAIR TYPE 01 VISIT 1 CONCERN - SUBTOTAL TOTAL CHARGE FOR CONCERN .00

TYPE: N
CONCERN 55: CUS STATES CHECK STATIC NOISE IN RADIO WITH TURN SIGNALS ON /OFF ROLAND
CASE: I
CORRECTION: NO CHANGE
COMMENT: I
FACTORY: TECH 110 - CREWS 4473, SB SVC PART: I X PROB CONC: I X CONCERN CRT 129 COND CONC: I X
REPAIR TYPE 01 VISIT 1 CONCERN - SUBTOTAL TOTAL CHARGE FOR CONCERN .00

TYPE: N
CONCERN 56: CUS STATES CHECK STATIC NOISE IN RADIO WITH TURN SIGNALS ON /OFF ROLAND
CASE: I
CORRECTION: NO CHANGE
COMMENT: I
FACTORY: TECH 110 - CREWS 4473, SB SVC PART: I X PROB CONC: I X CONCERN CRT 129 COND CONC: I X
REPAIR TYPE 01 VISIT 1 CONCERN - SUBTOTAL TOTAL CHARGE FOR CONCERN .00

2002 110-000

PROPERTY TAXES: You may receive a customer satisfaction survey shortly from Ford Motor Company. We

EXHIBIT C.2.

FORD-844 37643

NOTICE PERTAINING TO PROPERTY CODE, (PLATE)

I AM THE PERSON OR ONE OF THE PERSONS WHOSE NAME IS LISTED ON THE TITLE FOR THIS VEHICLE. I HEREBY CERTIFY THAT THE INFORMATION CONTAINED ON THIS TITLE IS TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE AND BELIEF. I UNDERSTAND THAT THE INFORMATION CONTAINED ON THIS TITLE IS SUBJECT TO THE VERIFICATION OF THE COUNTY CLERK OF THE COUNTY WHERE THE VEHICLE IS REGISTERED. I UNDERSTAND THAT THE INFORMATION CONTAINED ON THIS TITLE IS SUBJECT TO THE VERIFICATION OF THE COUNTY CLERK OF THE COUNTY WHERE THE VEHICLE IS REGISTERED.

(219) 600-1070

PROVINCE	ALBERTA	REGISTRATION	34444
VEHICLE IDENTIFICATION NUMBER	34444		
VEHICLE MAKE	VEHICLE MODEL	VEHICLE YEAR	
VEHICLE MAKE	VEHICLE MODEL	VEHICLE YEAR	

ALL INFORMATION CONTAINED ON THIS TITLE IS SUBJECT TO THE VERIFICATION OF THE COUNTY CLERK OF THE COUNTY WHERE THE VEHICLE IS REGISTERED. I UNDERSTAND THAT THE INFORMATION CONTAINED ON THIS TITLE IS SUBJECT TO THE VERIFICATION OF THE COUNTY CLERK OF THE COUNTY WHERE THE VEHICLE IS REGISTERED.

INVOICE TO		DRIVER/OWNER INFORMATION		INVOICE #	
FORD OFFICE USE		VEHICLE INFORMATION		LICENSE NUMBER	
YEAR	MAKE	MODEL	COLOR	REGISTRATION	SALES TAX
1988	FORD	TRUCK	GREEN	371500	149
CHARGE	STEERING GEAR			300.00	149
CONNECTION	REPLACED STEERING GEAR & HYDRA BOOST LINE				
33-1	REPAIR WORK ORDER STEERING - REPLACE			371500	149
PART NUMBER	DESCRIPTION	QTY	LIST	NET	TOTAL
FMC 1001	GEAR ASY-STEER 1001	1	300.00	250.00	300.00
FMC 1002	HYDRA BOOST LINE 1002	1	1.31	.97	3.68
FMC 1003	HYDRA BOOST LINE 1003	1	2.00	1.75	1.75
FMC 1004	HYDRA BOOST LINE 1004	10	35.00	35.00	46.75
FACTORY	TRUCK 100 - STEERING 100				
33-1	REPAIR TYPE OF VISIT 1 CODE				
33-1	REPAIR TYPE OF VISIT 1 CODE				
				SUBTOTAL	
				PARTS	
				LAB-REPAIRMAN	
				TOTAL CHARGE FOR CONCERN	
				404.21	
				118.20	
				549.41	
CONCERN 54		OPERATION TECH		AMOUNT	
NEW RESPONSIBILITY COMPONENTS		HYDRO		120.00	
CONNECTION					
FACTORY					
				SUBTOTAL	
				LAB-REPAIRMAN	
				TOTAL CHARGE FOR CONCERN	
				280.00	
				120.00	
				400.00	

IMPORTANT! You may receive a customer satisfaction survey shortly from Ford Motor Company. We

EXHIBIT C.3.

JEFF FRAZIER.
CALL# 725-5919

MAGOO'S AUTOMOTIVE CONSULTANTS, INC.

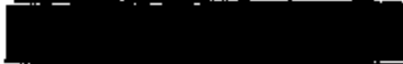
P.O. Box 38, Santa Paula, CA 93061-0038
Office 805-933-3397 Fax 805-933-3812

I,  authorize Magoo's Automotive Consultants, Inc. to
Print your name
obtain credit card authorization for the amount of \$ 129⁰⁰ to perform a vehicle inspection.

Date Authorization Sent:

10-10-02

Customer:



Inspection request #:

~~100~~ 101008235 Reinspect

Authorized by:



Signature

Name:



Date:

10-10-02

This form authorizes Magoo's Automotive Consultants, Inc. to charge the above amount on my
card XXXX XXXX XXXX 5 3 3 5. Visa / MC (circle one)

Please fax back this document to Magoo's Automotive ASAP at 805 933 3912.

Once we have this document we will schedule the inspection.

Magoo's

AUTOMOTIVE PRE-INSPECTION

Date Inspected: 10/15/2002

Assignment # 2002101008230

Company Carfax

Contract # 101008230

Customer

Year 2002 Make FORD

Model EXCURSION

Verified Pull VIN 1FMSU43F12E

Verified Odometer 9481

Engine/Type 7.3 DIESEL V8

Auto Trans

Manual Trans

4X4

OK	Problem Found	Report The Following	Comments
Seat Test			
Comment: This is a re-inspect of this vehicle. Last inspection vehicle was test-driven and all is working correctly. This vehicle was not test driven this inspection.			

OK		Engine Starting / Cranking / Idle	
OK		Engine Operation	
OK		Transmission	
OK		Suspension / Ride	
OK		Brakes	

Initial Inspection Comment			
OK		Vipers / Washers	
OK		Clutch / Pedals / Horn / Cruise Ctrl	
OK		Power Windows / Digital Clock	
OK		Seatbelts (Winders, Locks, Buckle)	
OK		A/C / Heater / Defroster / Rear	
OK		Lights (Interior, Exterior)	
OK		Parking Brake	
OK		Air Pollution Control Device	
OK		Body Inspection	

Under The Hood Comment			
OK		Exhaust System	
OK		V belts Covers / Belts / Guards	
OK		Belt / Hose / Clamp / Vacuum Line	
OK		Air Filter	
OK		Fluorescent / Cap	
OK		Washers / Fluids / Oil	
OK		A/C Compressor / A/C Clutch	
OK		Brake / Calipers / Disc / A/C Hoses	
OK		PSA Pump / PSB Hose / PSB Hoses	
OK		Battery / Alternator	
OK		Engine Oil	
OK		Engine Coolant	
OK		Transmission Fluid	
OK		Brake Fluid / Power Steering Fluid	

Under The Vehicle Comment: The reason for the re-inspect in this system is concerned about the alignment of the rear axle assembly. On the previous inspection the clearance between the left rear wheel/body and the right rear wheel/body was different. This vehicle was called please Service Service alignment and this was the reason for the difference. There are 4 drive plates that can be out of alignment, the vehicle shows no signs of impact, the drive are working evenly, and there is no sign of the rear axle being out of alignment. During this inspection the owner watched as the inspector measured the clearance on both rear wheels and also the distance from front hub to rear hub on both sides. Again there is no sign of impact or anything being out of alignment. The plates under frame are aligned equally at this time. This has the owner very concerned.

OK	Engine / Transmission / Driveshaft	
OK	Muffler / Tail Pipe	
OK	Catalytic Converter	
OK	Joints / Tie Rods / Struts / Bushes	
OK	Frame / Undercarriage	Gas Under the vehicle connected above.
OK	Wheel Hubs / Axle Shafts, CV Axles	
OK	Tires / Wheels	
OK	Brake Calipers / Wheel Cyls / Lines	

This is NOT a safety inspection. This is a visual inspection of the vehicle and systems shown and it is no way to be relied upon to determine the safety of this vehicle. This inspection and the opinions expressed are exactly that, opinions. Many parts perform perfectly up until the moment of failure. Failure may occur suddenly and without any prior warning. Due to the cursory nature of the inspection, the location, the condition, and the limit of diagnostic tools, the inspector, and or Michigan Automotive Councils cannot accept liability for failures or injuries which may occur after the inspection is completed.

EXHIBIT D.

FINANCIAL RESPONSIBILITY WHEN YOU RENEW A RIVER'S LICENSE, OR HAVE A VEHICLE INSPECTED

SAN MARCOS, TEX

DETACH HERE

TEXAS CERTIFICATE OF TITLE

ORIGINAL

YEAR-MAKE: 1976 GMC
 BODY TYPE: SUB
 REGISTRATION: 12/06/93
 VIN: 5800
 COUNTY: [REDACTED]
 COUNTY NUMBER: 9427643
 COUNTY TYPE: EXEMPT
 NAME: ADLBARATO F GALLEGOS DEL RIO TX
 ADDRESS: [REDACTED]
 CITY: SAN MARCOS, TEX
 STATE: [REDACTED]

THIS CERTIFICATE OF TITLE IS A SECURITY OF STATE AND IS NOT TO BE USED AS EVIDENCE OF TITLE OR INTEREST IN ANY OTHER PROPERTY OR AS A RECEIPT FOR ANY OTHER PROPERTY.

REGISTRATION	DATE	12/06/93
TITLE	DATE	
SALES TAX	DATE	
SALES TAX	DATE	
SALES TAX	DATE	
SALES TAX	DATE	
SALES TAX	DATE	
SALES TAX	DATE	

DO NOT ACCEPT TITLE SHOWING ERASURE, ALTERATION, OR IMITATION



13893898

888-844-3746



FD-302 (Rev. 5-8-64)

EXHIBIT D.J.

TEXAS CERTIFICATE OF TITLE

ORIGINAL

MAKE/MODEL: [REDACTED] YEAR: 1984 MAKE: GMC MODEL: PU
 VIN: [REDACTED] TITLE NUMBER: 35494378- DATE RECEIVED: 07/15/92
 WEIGHT: 1/2 LENGTH: 3800 LICENSE NUMBER: [REDACTED] COUNTY: BEXAR
 SALES TAX: [REDACTED] REGISTRATION: [REDACTED] TITLE: [REDACTED]

SAN ANTONIO, TEX

OWNER'S SIGNATURE: [REDACTED] DATE: [REDACTED]
 COUNTY: BEXAR

DATE OF SALE: 06/10/92
 ADDRESS: NORTHWEST TEXAS
 3921 FREDERICKS
 SAN ANTONIO, TEX

CITY OF [REDACTED] COUNTY OF [REDACTED]
 STATE OF TEXAS

REGISTERED OWNER: [REDACTED]
 SALES TAX: [REDACTED]
 REGISTRATION: [REDACTED]
 TITLE: [REDACTED]

THE STATE CERTIFIED THAT ACCORDING TO THEIR RECORDS OF THE STATE DEPARTMENT OF HIGHWAYS AND PUBLIC TRANSPORTATION
 THE PERSON OR PERSONS NAMED AS THE OWNER OF THIS ENCLOSED RECORD ARE SUBJECT TO THE ABOVE LICENSE AS SHOWN
 DO NOT ACCEPT TITLE SHOWING ERASURE, ALTERATION, OR MUTILATION

TEXAS-048 57800



PC88-044 37851

EXHIBIT D.2.

TEXAS CERTIFICATE OF TITLE

24532

01/10

09650193

10/15/89

GENERAL

TEX 78228

[Signature]
Commissioner of Transportation

EXHIBIT E.

FE83-044 37883

NOTICE PURSUANT TO PROPERTY CODE, §70001

I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE SERVICE OF THE PROPERTY DESCRIBED IN THIS NOTICE. I HEREBY CERTIFY THAT THE SERVICE WAS PROVIDED TO THE PROPERTY DESCRIBED IN THIS NOTICE AND THAT THE SERVICE WAS PROVIDED TO THE PROPERTY DESCRIBED IN THIS NOTICE. I HEREBY CERTIFY THAT THE SERVICE WAS PROVIDED TO THE PROPERTY DESCRIBED IN THIS NOTICE AND THAT THE SERVICE WAS PROVIDED TO THE PROPERTY DESCRIBED IN THIS NOTICE.

(210) 808-1970

PROPERTY	APPROXIMATE	CONTRACT
SERVICE PROVIDED TO:		
PROPERTY ADDRESS	APPROXIMATE VALUE	DATE OF SERVICE

FILE CODE
0000

DATE	AMOUNT	TOTAL

STATE OF TEXAS
COUNTY OF DALLAS

NOTICE OF THE PROPERTY OWNER'S OBLIGATION TO PAY FOR SERVICE

I HEREBY CERTIFY THAT THE SERVICE WAS PROVIDED TO THE PROPERTY DESCRIBED IN THIS NOTICE AND THAT THE SERVICE WAS PROVIDED TO THE PROPERTY DESCRIBED IN THIS NOTICE.

IN THE EVENT OF A DISPUTE OF THIS NOTICE, I AGREE TO PAY THE SERVICE CHARGE AS SHOWN ON THIS NOTICE.

AS THE ONLY PERSON OBLIGATED TO PAY FOR THE SERVICE OF THE PROPERTY DESCRIBED IN THIS NOTICE, I AGREE TO PAY THE SERVICE CHARGE AS SHOWN ON THIS NOTICE.

I HAVE READ AND UNDERSTAND THE TERMS AND CONDITIONS OF THIS NOTICE AND I AGREE TO PAY THE SERVICE CHARGE AS SHOWN ON THIS NOTICE.

IN WITNESS WHEREOF, I HAVE SIGNED THIS NOTICE AND I HAVE CAUSED IT TO BE SIGNED BY ME OR BY AN AGENT ACTING ON MY BEHALF.

ANALYSIS TO

PROPERTY INFORMATION -- ANALYSIS TO

NAME: [REDACTED]

NAME: [REDACTED]

13

NOV 28 DE LA LIND JUDICIAL FALLIN VAN C-100-1000
 THE MILES: MILES INVOICED: 05/23/02 270/145
 MILES IN: 3200 LACT/INA M115 D011 M1
 MILES: MILES 05/20/02 MILES 05/23/02

VIA MILES: 1200 LINDAN MILES
 OF MILES: 1200 LINDAN MILES
 MILES: 1200 LINDAN MILES
 MILES: 1200 LINDAN MILES

PROPERTY OF: [REDACTED]

PROPERTY OF: [REDACTED]

3 THOUSAND PLUS MILES INCLUDE THE FOLLOWING:
 CATERER ENGINE OIL; MILES OIL; MILES OIL; MILES OIL;
 CHECK TIRE PRESSURE; MILES OIL; MILES OIL;
 MILES OIL; MILES OIL; MILES OIL;
 MILES OIL; MILES OIL; MILES OIL;
 MILES OIL; MILES OIL; MILES OIL;
 MILES OIL; MILES OIL; MILES OIL;

PHONE	24.25
LAS-RECHARGE	14.50
SERVICE SPECIAL: 800/787-7878	20.75
TOTAL: 24.25	24.25

SUPPORT OF CHARGE FOR ANALYSIS: 1200

PROPERTY INFORMATION FOR ANALYSIS: 1200

PROPERTY	24.25
ANALYSIS NOTE: 1200	14.50
LAS-RECHARGE	20.75
SERVICE SPECIAL: 800/787-7878	24.25
TOTAL	24.25

PROPERTY INFORMATION FOR ANALYSIS: 1200

ATTENTION: WE REZAMING ANALYSIS AND EXIST

IMPORTANT: You may receive a customer satisfaction survey shortly from Ford Motor Company, Inc.



7111 N.W. LOOP 438 • SAN ANTONIO, TEXAS 78238
 (210) 808-1070

PREVIOUS	AUTHORIZATION	COMMENTS

PLACE
 HERE

MAINTENANCE RECORD

--	--	--

BY ORDER OF THE GENERAL MANAGER I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREIN IS TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE AND BELIEF. I AM AWARE THAT THIS STATEMENT IS A REQUIREMENT OF THE STATE OF TEXAS AND THAT ANY FALSIFICATION THEREOF IS A VIOLATION OF THE PENAL CODE OF THE STATE OF TEXAS AND MAY BE PUNISHED AS A FELONY OFFENSE UNDER SECTION 249.02 OF THE PENAL CODE.

DATE: _____

NAME: _____

MODEL NUMBER TO PROPERTY CODE (72.03)

FEES-844 37884

I AM THE PERSON OR MY AGENT ACTING ON BEHALF OF THE PERSON WHO IS COLLECTED TO PAY FOR THE RENTAL OF THIS MOTOR VEHICLE SUBJECT TO THE FINANCIAL AGREEMENT I UNDERSTAND THAT THE VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH REPAYMENT A CONTINGENT RENTAL BASIS OR OTHERWISE FOR THE REMAINDER OF THE MOTOR VEHICLE BY A CREDIT RISKY PERSON OR A PERSON WHO TRANSFERRED IN VIOLATION OF THE FINANCIAL AGREEMENT OF THIS FINANCIAL AGREEMENT. I UNDERSTAND THAT THE RENTAL ON BEHALF OF A OTHER ON THE OTHER END WILL BE THE ACCOUNT OF THE ACCOUNT UPON WHICH IT IS DEPOSITED ON THE CREDIT CARD ACCOUNT AND NOT CANCELED.

I hereby authorize the rental company to place in or remove any and all accessories and equipment and to make any changes to make the vehicle safe to drive in case of an accident. I understand that any changes to the vehicle will be made at the rental company's expense. I understand that any changes to the vehicle will be made at the rental company's expense.

In the event of an accident or loss of the vehicle, I agree to pay any amount not covered by insurance, including deductibles, co-payments, and any other charges, up to the full purchase price of the vehicle.

I agree to pay the rental company for the use of the vehicle for the period of time specified in the rental agreement. I agree to pay the rental company for the use of the vehicle for the period of time specified in the rental agreement.

I have read and understand the terms and conditions of the Rental Agreement and I agree to sign the Rental Agreement upon being supplied.

I acknowledge receipt of the keys and driver's license.

ISSUED TO: _____ ON: _____

BY: _____

CUSTOMER NAME	ADDRESS	PHONE
DATE OF BIRTH	DATE OF ISSUE	EXPIRES

SECTION 01 COST BARRIER WITH FIELDS OF THE UNIT AT THE STATION

OPERATION	ITEM	PRICE
2001R/F1	100	20.00

TOTAL COST: 20.00

SECTION 02 COST BARRIER WITH FIELDS OF THE UNIT AT THE STATION

OPERATION	ITEM	PRICE
2001R/F1	100	30.40

TOTAL COST: 30.40

SECTION 03 COST BARRIER WITH FIELDS OF THE UNIT AT THE STATION

OPERATION	ITEM	PRICE
2001R/F1	100	30.40

TOTAL COST: 30.40

IMPORTANT: You may receive a customer satisfaction survey shortly from Ford Motor Company. We want to give you the best service available. If you do not feel you can reach us as completely as you wish, please call us at 1-800-392-3636.



7111 N.W. LOOP 430 • SAN ANTONIO, TEXAS 78238
(210) 569-1070

PROGRAM	AUTOMOBILE	COMPONENT	P.A.C. CODE
00000000	00000000	00000000	0000
00000000	00000000	00000000	0000

DATE	TIME	LOCATION
000000	0000	00000000

REPAIR TYPE: 01
 MAKE: 0000
 MODEL: 0000
 YEAR: 0000

NOTICE REGARDING TO PROPERTY CODE (PAC)

THE MOTOR COMPANY OR ANY OTHER PARTY ON BEHALF OF THE MOTOR COMPANY IS UNWILLING TO BE RESPONSIBLE FOR THE LOSS OF THE MOTOR VEHICLE SUBJECT TO THE PROPERTY CODE... (The text is very faint and partially illegible.)

VEHICLE IDENTIFICATION NUMBER: [REDACTED] (DIALED) 000000

DATE: 00/00/00 TIME: 00:00 LOCATION: 00000000

VEHICLE DESCRIPTION: 00000000

REPAIR TYPE: 01 MAKE: 0000 MODEL: 0000 YEAR: 0000

DESCRIPTION	QUANTITY	UNIT PRICE	TOTAL PRICE
LABOR - [REDACTED]	1	120.00	120.00
TOTAL LABOR FOR REPAIRS			120.00

REPAIR TYPE: 01 MAKE: 0000 MODEL: 0000 YEAR: 0000

VEHICLE IDENTIFICATION NUMBER: [REDACTED] (DIALED) 000000

DATE: 00/00/00 TIME: 00:00 LOCATION: 00000000

VEHICLE DESCRIPTION: 00000000

REPAIR TYPE: 01 MAKE: 0000 MODEL: 0000 YEAR: 0000

DESCRIPTION	QUANTITY	UNIT PRICE	TOTAL PRICE
LABOR - [REDACTED]	1	120.00	120.00
TOTAL LABOR FOR REPAIRS			120.00

IMPORTANT: You may receive a customer satisfaction survey shortly from Ford Motor Company. We want to give you the best service available. If you do not feel you can grade us as mentioned...

FORM 004 5/88

GILLESPIE

7111 N.W. LOOP 418 • SAN ANTONIO, TEXAS 78238
(210) 506-1070

PERSONAL	REGISTRATION	COMMENTS	P.A.S. CODE
VEHICLE IDENTIFICATION NUMBER			DATE
DATE PURCHASED	VEHICLE LICENSE	VEHICLE REGISTRATION	

VEHICLE IDENTIFICATION NUMBER		
YEAR	MAKE	MODEL
YEAR	MAKE	MODEL

THE BUYER OF THIS VEHICLE AGREES TO HOLD THE SELLER HARMLESS FROM ALL LIABILITY FOR THE VEHICLE'S CONDITION AT THE TIME OF SALE. THE BUYER SHALL BE RESPONSIBLE FOR THE VEHICLE'S CONDITION AT THE TIME OF SALE. THE SELLER SHALL NOT BE RESPONSIBLE FOR THE VEHICLE'S CONDITION AT THE TIME OF SALE.

NOTICE REGARDING TO PROPERTY CODES (FLM)

I AM THE PERSON OR AGENT ACTIVE ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE MOTOR VEHICLE AND TO THE PERSON AGREEMENT I ASSIGNED TO OWN THE VEHICLE. I AGREE TO THE PROVISIONS OF ACCORDANCE WITH SECTION 1, COMPASS CODE 34.01, RETURN FOR THE MOTOR VEHICLE BY A CREDIT SERVICE CENTER ON A CREDIT CARD TRANSACTION IS STOPPED. THE CREDIT SERVICE CENTER SHALL BE RESPONSIBLE FOR THE MOTOR VEHICLE ON THE CREDIT CARD TRANSACTION. I HAVE NO ACCOUNT ON THE ACCOUNT WHICH IT IS DRAWN ON THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.

I hereby warrant that the vehicle was sold to me by the manufacturer or dealer and was never used for any purpose other than as a motor vehicle. I warrant that the vehicle was never used for any purpose other than as a motor vehicle. I warrant that the vehicle was never used for any purpose other than as a motor vehicle. I warrant that the vehicle was never used for any purpose other than as a motor vehicle.

I hereby warrant that the vehicle was sold to me by the manufacturer or dealer and was never used for any purpose other than as a motor vehicle. I warrant that the vehicle was never used for any purpose other than as a motor vehicle. I warrant that the vehicle was never used for any purpose other than as a motor vehicle. I warrant that the vehicle was never used for any purpose other than as a motor vehicle.

I hereby warrant that the vehicle was sold to me by the manufacturer or dealer and was never used for any purpose other than as a motor vehicle. I warrant that the vehicle was never used for any purpose other than as a motor vehicle. I warrant that the vehicle was never used for any purpose other than as a motor vehicle. I warrant that the vehicle was never used for any purpose other than as a motor vehicle.

INVOICE ID: [REDACTED] INFORMATION INFORMATION -- INVOICE NUMBER: [REDACTED]

VEHICLE IDENTIFICATION: [REDACTED]

DATE PURCHASED: 05/23/2002 VIN: 1307145 MAKE: [REDACTED] MODEL: [REDACTED]

DESCRIPTION OF CHARGES FOR INVOICE NUMBER	AMOUNT	DESCRIPTION FOR INVOICE NUMBER	AMOUNT
SALES TAX	23.24	SALES TAX	23.24
SALES TAX	121.80	SALES TAX	121.80
SALES TAX	85.24	SALES TAX	85.24
SALES TAX	232.82	SALES TAX	232.82

ATTENTION: THE FOLLOWING CHARGES ARE DUE:

IF YOU HAVE ANY QUESTIONS - PLEASE CALL CAROL L. DE LA ROSA

PAGE 3
LAST PAGE

IMPORTANT! You may receive a customer satisfaction survey shortly from Ford Motor Company. We want to give you the best service available. If you do not feel you can provide us as completely

EXHIBIT E-1

7111

(210) 809-1070

Product	ADDRESS	QUANTITY	PRICE
SERVICE CONTRACTS			
Item Description	Contract Number	Invoice Number	
NO. OF TO	INVOICE NO.	DATE	
NAME	LAST	FIRST	

ALL RIGHTS RESERVED. NO PART OF THIS PUBLICATION MAY BE REPRODUCED OR TRANSMITTED IN ANY FORM OR BY ANY MEANS, ELECTRONIC OR MECHANICAL, INCLUDING PHOTOCOPYING, RECORDING, OR BY ANY INFORMATION STORAGE AND RETRIEVAL SYSTEM.

ICE FURNISHMENT TO PROPERTY CODE (21081)

THIS SERVICE CONTRACT AGREES ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY THE PRICE OF THE SERVICE CONTRACT TO THE SERVICE CONTRACTOR (LICENSED) TO MAINTAIN IN GOOD ORDER TO PERFORMANCE BY ACCORDANCE WITH THE SERVICE CONTRACT TERMS AND CONDITIONS. THE SERVICE CONTRACTOR SHALL BE RESPONSIBLE FOR THE MAINTENANCE OF THE SERVICE CONTRACT. ON A SCHEDULED BASIS, THE SERVICE CONTRACTOR SHALL MAINTAIN THE SERVICE CONTRACT. NO PART OF THIS PUBLICATION MAY BE REPRODUCED OR TRANSMITTED IN ANY FORM OR BY ANY MEANS, ELECTRONIC OR MECHANICAL, INCLUDING PHOTOCOPYING, RECORDING, OR BY ANY INFORMATION STORAGE AND RETRIEVAL SYSTEM.

IN THE EVENT OF A SERVICE CONTRACT, THE SERVICE CONTRACTOR SHALL BE RESPONSIBLE FOR THE MAINTENANCE OF THE SERVICE CONTRACT. NO PART OF THIS PUBLICATION MAY BE REPRODUCED OR TRANSMITTED IN ANY FORM OR BY ANY MEANS, ELECTRONIC OR MECHANICAL, INCLUDING PHOTOCOPYING, RECORDING, OR BY ANY INFORMATION STORAGE AND RETRIEVAL SYSTEM.

I have read, understood and accept all provisions of the Warranty Agreement and the Product Manual and have signed and dated this document.

DATE: _____

NAME: _____

CONCERN	DESCRIPTION	OPERATION	TECH	AMOUNT
CONCERN 51	ENGINE CHECK VIBRATION AT 45-70MPH/ BTY ISLAND			
CAUSE	TIRES OUT OF BALANCE	10079	149	44.00
CONNECTION	PERFORMED WASH DIAGNOSTIC, BALANCED & REINDEXED ALL 4			
51-1	TIRES AND WHEELS - CHECK RUN-IN	10079A	149	25.00
51-2	TIRE - REINDEX	10079BT	149	75.00
FACTORY	TECH: 149 - EISENHOWER 1471			
	SVC PART : 2	PROB CODE : H	CONCERN CODE : H20	CONC CODE : 18
	REPAIR TYPE: 01 VISIT 1 CONES -			
51-1	CONCERN CODE: H20	CONC CODE : 13		
51-2	CONCERN CODE: H20	CONC CODE : 13		
SUBTOTAL				147.20
LAB-TECHNICIAN				147.20
TOTAL CHARGE FOR CONCERN				147.20
CONCERN 52	CLIP STATES CHECK STEERING WHEEL OFF CENTER /PES ROLAND			
CAUSE	STEERING OUT OF ALIGNMENT	3001A	149	51.20
CONNECTION	PERFORMED DIAGNOSTIC, ADJUSTED CAMBER, CENTER & BTY TOP.			
52-1	CAMBER, CENTER AND TOP-IN - CORRECT	3001A1T	149	96.00
FACTORY	TECH: 149 - EISENHOWER 1471			
	SVC PART : 1	PROB CODE : H	CONCERN CODE : H26	CONC CODE : 07
	REPAIR TYPE: 01 VISIT 1 CONES -			
52-1	CONCERN CODE: H26	CONC CODE : 07		
SUBTOTAL				147.20
LAB-TECHNICIAN				147.20
TOTAL CHARGE FOR CONCERN				147.20
CONCERN 53	CLIP STATES CHECK POPPING NOISE ON LEFT FRONT WHEELSPARKING /SEE ROLAND			
REMARKS	1 OTHER			

PERS-004 STREET



7111 N.W. LOOP 410 • SAN ANTONIO, TEXAS 78268
(210) 809-1070

PREVIOUS	APPROVED	COMMENT

PLA CODE
0400

GILLESPIE VEHICLE RENTALS		
DATE RENTED	RENTAL PERIOD	GENERAL R.T. NUMBER

GILLESPIE VEHICLE RENTALS		
DATE RENTED	RENTAL PERIOD	GENERAL R.T. NUMBER

NOTICE PURSUANT TO PROPERTY CODE, §24.01

THE RENTAL COMPANY'S PROPERTY CODE, §24.01, WHICH IS A PART OF THE PROPERTY CODE, IS INCORPORATED INTO THIS RENTAL CONTRACT. THE RENTAL COMPANY'S PROPERTY CODE, §24.01, WHICH IS A PART OF THE PROPERTY CODE, IS INCORPORATED INTO THIS RENTAL CONTRACT. THE RENTAL COMPANY'S PROPERTY CODE, §24.01, WHICH IS A PART OF THE PROPERTY CODE, IS INCORPORATED INTO THIS RENTAL CONTRACT.

In the event of an accident of the kind which is covered by the policy, the rental company shall be liable for the amount of the loss, including reasonable attorney's fees, up to the limit of the policy. The rental company shall not be liable for the amount of the loss, including reasonable attorney's fees, if the loss is caused by the negligence of the renter or if the loss is caused by the negligence of the rental company's employees.

CHANGE TO		RENTER/OWNER INFORMATION -- WADOC# 045570	
FOR OFFICE USE		VEHICLE INFORMATION	
FA#:	6433	HW#:	235
INVOICE#:	08/31/2002	10129115-AB	02
VEHICLE:	EXCURSION	COLOR:	GREEN
LICENSE#:	TX	DV2307	
CRIME:	FRONT CALIPERS	2001BFC	153
CONNECTION:	REPLACES FRONT CALIPERS, PERFORMED INSPECTION, 53-1 CALIPER ADJUST - REPLACE	2001BFT	153
PART NUMBER	98C 233Z	2C130-0A	
PRICE			
FACTORY	TECH 188 - WISNET, 9267 DR		
SVC PART			
REPAIR TYPE			
CONCERN			
		SUBTOTAL	
		PART	23.74
		LAB-TECHNICAL	44.00
		TOTAL CHARGE FOR CONCERN	67.74
CONCERN 54	CUB STARTS CHECK TRANSMISSION HAS DELAY SHIFT /SEE ROLAND	OPERATION	TECH
CRIME		700F	167
CONNECTION	NO PROBLEM FOUND		
COMMENT			
FACTORY	TECH 187 - SUNEZ, 0439 AL		
SVC PART			
REPAIR TYPE			
CONCERN			
		SUBTOTAL	
		LAB-TECHNICAL	63.20
		TOTAL CHARGE FOR CONCERN	63.20
CONCERN 57	CUB STARTS LEFT SIDE REAR SEAT BELT STUCK AT TIMES /SEE ROLAND	OPERATION	TECH
CRIME	WAS HITTING REARBELT	999A	141
CONNECTION	REPOSITIONED WGR.		
FACTORY	TECH 141 - HORNLES, 3916 P		
SVC PART			
REPAIR TYPE			
CONCERN			
		SUBTOTAL	
		LAB-TECHNICAL	12.00
		TOTAL CHARGE FOR CONCERN	12.00

PMS-014-5735



7111 N.W. LOOP 410 - SAN ANTONIO, TEXAS 78298
(210) 509-1070

TYPE	DATE	DESCRIPTION	AMOUNT

NAME	LAST	FIRST

ADDRESS	

NOTICE PURSUANT TO PROPERTY CODE, §38.01

THE SERVICE CONTRACTOR, AS EMPLOYEE OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE SERVICE, IS NOT RESPONSIBLE FOR THE SERVICE CONTRACTOR'S NEGLIGENCE OR OTHER TORTIOUS ACTS IN CONNECTION WITH THE SERVICE CONTRACTOR'S PERFORMANCE OF THE SERVICE CONTRACTOR'S OBLIGATIONS. THE SERVICE CONTRACTOR'S OBLIGATION IS LIMITED TO THE OBLIGATION TO COMPLETE THE SERVICE CONTRACTOR'S OBLIGATIONS IN ACCORDANCE WITH THE SERVICE CONTRACTOR'S OBLIGATIONS. THE SERVICE CONTRACTOR'S OBLIGATION IS LIMITED TO THE OBLIGATION TO COMPLETE THE SERVICE CONTRACTOR'S OBLIGATIONS IN ACCORDANCE WITH THE SERVICE CONTRACTOR'S OBLIGATIONS.

THE SERVICE CONTRACTOR IS NOT RESPONSIBLE FOR THE SERVICE CONTRACTOR'S NEGLIGENCE OR OTHER TORTIOUS ACTS IN CONNECTION WITH THE SERVICE CONTRACTOR'S PERFORMANCE OF THE SERVICE CONTRACTOR'S OBLIGATIONS. THE SERVICE CONTRACTOR'S OBLIGATION IS LIMITED TO THE OBLIGATION TO COMPLETE THE SERVICE CONTRACTOR'S OBLIGATIONS IN ACCORDANCE WITH THE SERVICE CONTRACTOR'S OBLIGATIONS. THE SERVICE CONTRACTOR'S OBLIGATION IS LIMITED TO THE OBLIGATION TO COMPLETE THE SERVICE CONTRACTOR'S OBLIGATIONS IN ACCORDANCE WITH THE SERVICE CONTRACTOR'S OBLIGATIONS.

IN THE EVENT OF AN ACCIDENT, THE SERVICE CONTRACTOR IS NOT RESPONSIBLE FOR THE SERVICE CONTRACTOR'S NEGLIGENCE OR OTHER TORTIOUS ACTS IN CONNECTION WITH THE SERVICE CONTRACTOR'S PERFORMANCE OF THE SERVICE CONTRACTOR'S OBLIGATIONS. THE SERVICE CONTRACTOR'S OBLIGATION IS LIMITED TO THE OBLIGATION TO COMPLETE THE SERVICE CONTRACTOR'S OBLIGATIONS IN ACCORDANCE WITH THE SERVICE CONTRACTOR'S OBLIGATIONS. THE SERVICE CONTRACTOR'S OBLIGATION IS LIMITED TO THE OBLIGATION TO COMPLETE THE SERVICE CONTRACTOR'S OBLIGATIONS IN ACCORDANCE WITH THE SERVICE CONTRACTOR'S OBLIGATIONS.

I have read, understood and accept all provisions of the Warranty Statement attached with this Repair Order. My signature below certifies that I have read and understand the terms and conditions of this Warranty Statement and I agree to be bound by its terms and conditions. I agree to be bound by the terms and conditions of this Warranty Statement and I agree to be bound by its terms and conditions.

INVOICE TO: [REDACTED] SALES/LEASE INFORMATION -- DRIVE/LEASE INFO

FOR OFFICE USE

FROM: ADV: 215 FUEL, D TRUCKS/08/21/2002 10429:15 AM 02 EXCLUSIVE OWNER LICENSE NUMBER: [REDACTED]

TYPE: N

CONCERN #	DATE	DESCRIPTION	OPERATION	TECH	AMOUNT
56		CLERK STATES CHECK WIPER BLADES OFF CENTER /SEE ROLAND BOTH WIPER BLADES REPLACED WITH WIPER BLADES.	NT7300	149	12.80
		PART NUMBER	QTY	LIST	SELL
		PIC 171Z 1792070	1	9.95	9.06
		PARTS+COUNT			
		TECH 141 - WIPERS, 8916 P			
		PIC PART 1 N			
		FP-7P121702000			
		REPAIR TYPE: 01 VISIT 1 CONCERN			

TYPE: N

CONCERN #	DATE	DESCRIPTION	OPERATION	TECH	AMOUNT
57		CLERK STATES CHECK FOR OIL LEAK FROM ENGINE /SEE ROLAND ENGINE FLUID LEAKING PERFORMED DIAGNOSIS,REPLACED OIL PLUG:	NT6000	149	32.00
		PART NUMBER	QTY	LIST	SELL
		PIC> F5T2 4730 AA	1	7.90	6.71
		PIC 10 15940 02D	15	2.50	1.97
		PARTS+COUNT			
		TECH 149 - ENGINE/POWER 1475			
		PIC PART 1 E			
		FP-3E1514000			
		REPAIR-TYP- 01 VISIT 1 CONCERN			



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NAME	ADDRESS	CITY/STATE	PHONE
VEHICLE MAKE	VEHICLE MODEL	VEHICLE YEAR	VEHICLE COLOR

VEHICLE MAKE	VEHICLE MODEL	VEHICLE YEAR
VEHICLE COLOR	VEHICLE TYPE	VEHICLE BODY

VEHICLE IDENTIFICATION NUMBER (VIN)

VEHICLE LICENSE NUMBER

VEHICLE REGISTRATION NUMBER

NOTICE PURSUANT TO PROPERTY CODE, §74.01

THE STATE OF TEXAS HAS ADOPTED THE UNIFORM COMMERCIAL CODE (UCC) WHICH IS IN FULL FORCE AND EFFECT IN THIS STATE. THE UCC IS A SET OF LAWS WHICH GOVERN THE SALE OF GOODS, THE TRANSFER OF MORTGAGES, AND THE COLLECTION OF ACCOUNTS. THE UCC IS A SET OF LAWS WHICH GOVERN THE SALE OF GOODS, THE TRANSFER OF MORTGAGES, AND THE COLLECTION OF ACCOUNTS. THE UCC IS A SET OF LAWS WHICH GOVERN THE SALE OF GOODS, THE TRANSFER OF MORTGAGES, AND THE COLLECTION OF ACCOUNTS.

STATEMENT OF WORK RESPONSIBILITY CLAIM FOR PART

I hereby certify that the work performed on this vehicle was done in accordance with the manufacturer's specifications and that the parts used were of the correct make and model. I warrant that the work performed will conform to the manufacturer's specifications and that the parts used were of the correct make and model.

In the event of replacement of the UCC, I agree to pay any available cost of collecting, including reasonable attorney's fees and costs, which shall be my obligation to pay in the event of a lawsuit.

As the only authorized dealer in this state, we have a duty to inform the consumer of the nature of the work performed and the parts used. We warrant that the work performed will conform to the manufacturer's specifications and that the parts used were of the correct make and model.

I have read, understood and accept all provisions of the Warranty Manual issued by Ford Motor Company and hereby agree to pay.

ACCEPTED AND AGREED TO BY THE CUSTOMER
AND SIGNED BELOW:

INDICATE TO WHICH COLUMN THE CONCERN SHOULD BE PLACED

FOR OFFICE USE

VEHICLE INFORMATION

FROM: [REDACTED] MAKE: 215 MODEL: [REDACTED] INVOICED: 08/31/2002 10429415 AD 02 EXCLUSION GREEN LICENSE NUMBER: TX [REDACTED]

TYPE: N	TOTAL CHARGE FOR CONCERN	60.25
CONCERN 58 CAUSE: CLIP STATES CHECK RIGHT REAR BUSH WEATHER STRIP /SEE ROLAND CORRECTION: WEATHER STRIPPING FACTORY: PART TRIM TO REPLACE ALL 4 WEATHER STRIPPINGS. TECH: 141 - NORWALK, 3916 P SVC PART: [REDACTED]	OPERATION TECH: [REDACTED] AMOUNT: [REDACTED]	64.00
REPAIR TYPE 01 VISIT 1 CODES -		
SUBTOTAL		64.00
LAB-MECHANICAL		44.00
TOTAL CHARGE FOR CONCERN		64.00

TYPE: N	TOTAL CHARGE FOR CONCERN	57.60
CONCERN 59 CAUSE: CLIP STATED LEFT REAR SEAT CLUSTON HAS A TEAR ON IT /SEE ROLAND CORRECTION: REAR SEAT HAS TEAR FACTORY: REPLACED REAR SEAT CUSHION. PART NUMBER: [REDACTED] QTY: 1 DESC: REAR SEAT-FR BT B-SPD PARTS COUNT: 1 TECH: 141 - NORWALK, 3916 P SVC PART: [REDACTED]	OPERATION TECH: [REDACTED] AMOUNT: [REDACTED]	57.60
REPAIR TYPE 01 VISIT 1 CODES -		
SUBTOTAL		57.60
LAB-MECHANICAL		57.60
TOTAL CHARGE FOR CONCERN		57.60

TYPE: N	TOTAL CHARGE FOR CONCERN	128.00
CONCERN 60 CAUSE: CLIP STATES HEADLAMP LEFT SIDE CROWN LOOSE /SEE ROLAND CORRECTION: HEADLAMP LOOSE FACTORY: PART HEADLAMP TO ADD PAINTING & RESECURE. TECH: 141 - NORWALK, 3916 P SVC PART: [REDACTED]	OPERATION TECH: [REDACTED] AMOUNT: [REDACTED]	128.00
REPAIR TYPE 01 VISIT 1 CODES -		
SUBTOTAL		128.00
LAB-MECHANICAL		128.00
TOTAL CHARGE FOR CONCERN		128.00



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(210) 609-1070

PRENAME	SURNAME	COMPONENT	PLATE
ADDRESS			CITY
STATE	CITY	COUNTY	ZIP

DATE	TIME	DAY	MONTH	YEAR

REPAIR ORDER NUMBER: [REDACTED]

VEHICLE IDENTIFICATION NUMBER (VIN): [REDACTED]

NOTICE PURSUANT TO PROPERTY CODE, §76.001

THE BANK OF AMERICA, NATIONAL ASSOCIATION, IS A MEMBER OF THE FEDERAL RESERVE SYSTEM AND IS SUBJECT TO THE FEDERAL RESERVE SYSTEM'S REGULATION OF THE CHECKS ACT OF 1988 (16 CFR 201.10). THE BANK OF AMERICA, NATIONAL ASSOCIATION, IS A MEMBER OF THE FEDERAL RESERVE SYSTEM AND IS SUBJECT TO THE FEDERAL RESERVE SYSTEM'S REGULATION OF THE CHECKS ACT OF 1988 (16 CFR 201.10). THE BANK OF AMERICA, NATIONAL ASSOCIATION, IS A MEMBER OF THE FEDERAL RESERVE SYSTEM AND IS SUBJECT TO THE FEDERAL RESERVE SYSTEM'S REGULATION OF THE CHECKS ACT OF 1988 (16 CFR 201.10).

NOTICE OF THE RIGHT TO CANCEL OR RETURN FOR REFUND

IF YOU ARE NOT COMPLETELY SATISFIED WITH THE SERVICE PROVIDED BY THE BANK OF AMERICA, NATIONAL ASSOCIATION, YOU MAY RETURN THE CHECK TO THE BANK OF AMERICA, NATIONAL ASSOCIATION, FOR A REFUND OF THE CHECK AMOUNT. THE REFUND WILL BE MADE TO YOU WITHIN 10 BUSINESS DAYS OF THE DATE YOU RETURN THE CHECK TO THE BANK OF AMERICA, NATIONAL ASSOCIATION.

In the event of a payment of the full amount of the check, the bank shall be liable for the amount of the check.

IF YOU ARE NOT COMPLETELY SATISFIED WITH THE SERVICE PROVIDED BY THE BANK OF AMERICA, NATIONAL ASSOCIATION, YOU MAY RETURN THE CHECK TO THE BANK OF AMERICA, NATIONAL ASSOCIATION, FOR A REFUND OF THE CHECK AMOUNT. THE REFUND WILL BE MADE TO YOU WITHIN 10 BUSINESS DAYS OF THE DATE YOU RETURN THE CHECK TO THE BANK OF AMERICA, NATIONAL ASSOCIATION.

I have read and understand and accept all provisions of the Warranty Statement covering the Ford Motor Company vehicle and service parts.

I acknowledge receipt of the parts and labor listed below.

DRIVER TO		OWNER/OWNER INFORMATION -- INVOICE# 115370	
FOR OFFICE USE		VEHICLE DESCRIPTION	
INP	RTN 2.15 FUEL, D INVOICE# 08/31/2002 10:29:15 AM	02 EXPOSITION	GREEN LICENSE NUMBER TX
TYPE: N		SUMMARY	
REMARKS OF CHARGE FOR INVOICE #115370		LAB-MECHANICAL	128.00
PARTS		TOTAL CHARGE FOR CONCERN	128.00
LAB-MECHANICAL		PAYMENT DISTRIBUTION FOR INVOICE #115370	
TOTAL CHARGE 019.86		TOTAL CHARGE	019.86
ATTENTION: OTHER REPAIR WORK ON THIS VEHICLE:		TAX WARRANTY	019.86
DATE OPENED COS		DATE INVOICED	
08/26/02		10391	
IF YOU HAVE ANY QUESTIONS - PLEASE SEE DAVID F. PROEL			
REPRINTED 1 TIME		PAGE 5	

115370-014 27881

CILLESPIE

711 EXHIBIT E.2

WORK CENTER		PERSON	
WORK CENTER	PERSON	WORK CENTER	PERSON
DATE	TIME	DATE	TIME
NAME		NAME	
ADDRESS		ADDRESS	
CITY		CITY	
STATE		STATE	
ZIP		ZIP	

NOTICE PURSUANT TO PROPERTY CODES, §70.001

IN THE EVENT OF ANY COURT ORDER OR ORDER OF THE COURT, THIS ACCOUNT IS SUBJECT TO THE PROVISIONS OF THE PROPERTY CODES, §70.001. THE ACCOUNT IS SUBJECT TO THE PROVISIONS OF THE PROPERTY CODES, §70.001. THE ACCOUNT IS SUBJECT TO THE PROVISIONS OF THE PROPERTY CODES, §70.001.

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INVOICE TO		VEHICLE INFORMATION		INVOICE #	
FOR OFFICE USE					
VEHICLE	2002 PONTIAC VENTURA	09/06/2002	1449166	02 EXCHANGE	GREEN
VEHICLE				LICENSE NUMBER	
35-1	REPLACED STEERING BEAR & HYDRO BOOM LINE.				
35-1	PRELUBE AIR-POWER STEERING - REPLACE				
	PART NUMBER	QTY	LIST	SELL	
	FIC YC32 3504 BSK	1	350.00	350.00	350.00
	FIC 30000 S	4	1.31	.92	3.68
	FIC XT 2 GR	1	2.00	1.75	1.75
	FIC YC32 30714 BK	10	33.60	48.78	48.78
	PARTS CHARG				
					112.00
	TECH: 149 - CHROME: 1471				
	ONE PART : 2	PROG CODE : M	CONCERN CO : 158	COND CODE : 42	
	FP-TC323046001				
35-1	REPAIR TYPE 01 VISIT 1 COMES -				
	ONE PART : 2	PROG CODE : M	CONCERN CO : 158	COND CODE : 42	
	FP-TC323046001				
SUBTOTAL					
	PARTS				404.21
	LAB-TECHNICIAN				115.20
	TOTAL CHARGE FOR CONCERN				519.41
TYPE B					
35-1	DIAG STATES BEAR ASLE IN STEERING ALSO NOTES WORN SHOCKS/SEE DRIVE				
35-1	BEAR SUSPENSION COMPONENTS				
35-1	PERFORMED INSPECTION, CHECKED & TIGHTENED ALL BEAR SUSPENSION.				
	TECH: 149 - CHROME: 1471				
	ONE PART : 2	PROG CODE : M	CONCERN CO : 158	COND CODE : 42	
	REPAIR TYPE 01 VISIT 1 COMES -				
SUBTOTAL					
	LAB-TECHNICIAN				128.00
	TOTAL CHARGE FOR CONCERN				128.00
TYPE B					
35-1	LOWER PG 800005				
35-1	NO CHARGE				
	OPERATION				
	NC		110		.00

FORM 944 5/98



7111 N.W. LOOP 410 • SAN ANTONIO, TEXAS 78238
(210) 608-1070

RECEIVED	AUTHORITY	COMMENT	PLACARD
			4496

SALES TAX		
SALES TAX	SALES TAX	SALES TAX

SALES TAX

SALES TAX

SALES TAX

NOTICE PURSUANT TO PROPERTY CODE, §26.01

THE PUBLIC OR ANY OTHER PARTY IN POSSESSION OF THIS PROPERTY MAY BE DEEMED TO HAVE ACCEPTED THE PROPERTY OF THE PROPERTY OWNER (S) FOR THE PURPOSES OF THE PROPERTY CODE, §26.01, IF THE PROPERTY OWNER (S) HAS TAKEN THE NECESSARY STEPS TO RECOVER THE PROPERTY FROM THE PUBLIC OR ANY OTHER PARTY IN POSSESSION OF THIS PROPERTY. THE PROPERTY OWNER (S) HAS TAKEN THE NECESSARY STEPS TO RECOVER THE PROPERTY FROM THE PUBLIC OR ANY OTHER PARTY IN POSSESSION OF THIS PROPERTY BY FILING THIS NOTICE WITH THE COUNTY CLERK OF THE COUNTY OF BEXAR, TEXAS, AND BY POSTING THIS NOTICE ON THE PROPERTY OF THE COUNTY OF BEXAR, TEXAS, AND BY POSTING THIS NOTICE ON THE PROPERTY OF THE COUNTY OF BEXAR, TEXAS. THE PROPERTY OWNER (S) HAS TAKEN THE NECESSARY STEPS TO RECOVER THE PROPERTY FROM THE PUBLIC OR ANY OTHER PARTY IN POSSESSION OF THIS PROPERTY BY FILING THIS NOTICE WITH THE COUNTY CLERK OF THE COUNTY OF BEXAR, TEXAS, AND BY POSTING THIS NOTICE ON THE PROPERTY OF THE COUNTY OF BEXAR, TEXAS. THE PROPERTY OWNER (S) HAS TAKEN THE NECESSARY STEPS TO RECOVER THE PROPERTY FROM THE PUBLIC OR ANY OTHER PARTY IN POSSESSION OF THIS PROPERTY BY FILING THIS NOTICE WITH THE COUNTY CLERK OF THE COUNTY OF BEXAR, TEXAS, AND BY POSTING THIS NOTICE ON THE PROPERTY OF THE COUNTY OF BEXAR, TEXAS.

In the event of any dispute or claim of title in this property, the public or any other party in possession of this property shall be deemed to have accepted the property of the property owner (s) for the purposes of the property code, §26.01, if the property owner (s) has taken the necessary steps to recover the property from the public or any other party in possession of this property by filing this notice with the county clerk of the county of Bexar, Texas, and by posting this notice on the property of the county of Bexar, Texas. The property owner (s) has taken the necessary steps to recover the property from the public or any other party in possession of this property by filing this notice with the county clerk of the county of Bexar, Texas, and by posting this notice on the property of the county of Bexar, Texas.

INVOICE TO: [REDACTED] DRIVER/OWNER INFORMATION - INVOICE # [REDACTED]

FOR OFFICE USE: [REDACTED] VEHICLE INFORMATION: [REDACTED]

FRS: [REDACTED] 215 PHEL, 3 INVOICES: 09/06/2002 1844946 NO 02 EMBURTON GREN LICENSE NUMBER: TX [REDACTED]

COMMENT: X

FACTORY: TECH: 110 - CREWS 4473, NO

INC PART: X

REPAIR TYPE: 01 VISIT 1 TIMES -

PROG CODE: X CONCERN ID: 899 CONN CODE: X

TYPE: M

GRAND TOTALS: [REDACTED]

SUBTOTAL: TOTAL CHARGE FOR CONCERN: .00

SUMMARY OF CHARGES FOR INVOICE # [REDACTED]		PAYMENT DISTRIBUTION FOR INVOICE #06094	
PARTS	696.50	TOTAL CHARGE	1006.01
LAB-MECHANICAL	309.26	FIG DEFERENT	1006.01
TOTAL CHARGE	1005.76		

ATTENTION: OTHER REPAIR ORDERS ON THIS VEHICLE:

DATE OPENED FOR: [REDACTED] DAYS INVOICE:

08/26/02 18391 NEW - 08/06/02 (P)

08/26/02 18370 NEW - 09/06/02 (P)

IF YOU HAVE ANY QUESTIONS - PLEASE SEE DAVID E. PAGE.

PROD-014 STARS

EXHIBIT E3

(210) 800-1070

PROGRAM	APPROVED	COMPLIMENT	PAGE
SERVICE INVOICES			
DATE	AMOUNT	DESCRIPTION	
10/10/02	100.00	...	
10/10/02	100.00	...	

NOTICE PURSUANT TO PROPERTY CODE 976.001 FEB3-044 37084

THE PERSON OR PERSONS ON BEHALF OF THE PERSON WHO RECEIVED THIS NOTICE FOR THE VEHICLE IS REQUESTED TO COMMISSION AN APPROPRIATE WITHIN 30 DAYS OF THE DATE OF THIS NOTICE TO THE OFFICE OF THE ATTORNEY GENERAL...

I hereby certify that I am the owner of the vehicle described in this notice and that I have not been notified of any other person who may be entitled to the vehicle... I have read and understand and accept all provisions of the Warranty Statement...

CUSTOMER INFORMATION		DRIVER/OWNER INFORMATION		INVOICE #	
NAME	TE	NAME	TE		
VEHICLE INFORMATION		VEHICLE INFORMATION		VEHICLE INFORMATION	
YEAR	2002	YEAR	2002	YEAR	2002
MAKE	FORD	MAKE	FORD	MAKE	FORD
MODEL	...	MODEL	...	MODEL	...
OPERATION	10070	TECH	107	AMOUNT	44.00
OPERATION	30016	TECH	107	AMOUNT	51.20
OPERATION	30016	TECH	107	AMOUNT	51.20
OPERATION	1	TECH	31.47	AMOUNT	26.43
OPERATION	10	TECH	45.00	AMOUNT	55.00
FACTORY		FACTORY		FACTORY	
SI-1	...	SI-1	...	SI-1	...
SI-2	...	SI-2	...	SI-2	...
TOTAL		TOTAL		TOTAL	
PARTS		PARTS		PARTS	
BULLET REPAIR		BULLET REPAIR		BULLET REPAIR	
LAB-RECONSTRUCTION		LAB-RECONSTRUCTION		LAB-RECONSTRUCTION	
TOTAL CHARGE FOR CONCERN		TOTAL CHARGE FOR CONCERN		TOTAL CHARGE FOR CONCERN	

IMPORTANT: You may receive a customer satisfaction survey shortly from Ford Motor Company. We

VILLESPIA

EXHIBIT E-1

78236

NOTICE PURSUANT TO PROPERTY CODE, TEXAS

FB83-014 37808

THE STATE OF TEXAS DOES HEREBY ORDER THAT THE PROPERTY OWNERS OF THE PROPERTY WHO ARE OBLIGATED TO PAY FOR THE SERVICE OF THE PUBLIC UTILITY COMPANY... SHALL BE REQUIRED TO PAY THE AMOUNT OF THE SERVICE CHARGE...

Form with multiple sections for utility service, including fields for customer name, address, and service details. Includes a 'PLACED' stamp.

IN THE CASE OF DISCONTINUANCE OF THE SERVICE... THE COMPANY SHALL BE RESPONSIBLE FOR THE RECONSTRUCTION OF THE SERVICE... AND THE CUSTOMER SHALL BE RESPONSIBLE FOR THE RECONSTRUCTION OF THE SERVICE...

Table with columns for customer information, service details, and charges. Includes rows for 'CONNECTION', 'OPERATION', and 'TECH' charges. Total amount shown as .00.

IMPORTANT: You may receive a customer satisfaction survey shortly from Ford Motor Company. We



7111 NW LOOP 410 • SAN ANTONIO, TEXAS 78238
(210) 508-1070

ADDRESS	REGISTRATION	COMMENTS	PLATE CODE
SERVICE PROVIDED DATE			0898

DATE	TIME	TIME

FOR EACH OF THE VEHICLES LISTED BELOW, CHECK THE TYPE OF SERVICE PROVIDED BY THE SERVICE CENTER. IF THE SERVICE CENTER HAS PROVIDED SERVICE TO THE VEHICLE, CHECK THE TYPE OF SERVICE PROVIDED BY THE SERVICE CENTER. IF THE SERVICE CENTER HAS NOT PROVIDED SERVICE TO THE VEHICLE, CHECK THE TYPE OF SERVICE PROVIDED BY THE SERVICE CENTER.

NOTICE PURSUANT TO PROPERTY CODE, §16.002

THE SERVICE CENTER HAS BEEN ADVISED BY THE STATE OF TEXAS THAT THE SERVICE CENTER IS OPERATING IN VIOLATION OF THE PROPERTY CODE, §16.002. THE SERVICE CENTER IS ADVISED THAT THE SERVICE CENTER IS OPERATING IN VIOLATION OF THE PROPERTY CODE, §16.002. THE SERVICE CENTER IS ADVISED THAT THE SERVICE CENTER IS OPERATING IN VIOLATION OF THE PROPERTY CODE, §16.002.

IT IS THE POLICY OF THE SERVICE CENTER TO PROVIDE SERVICE TO ALL CUSTOMERS WHOSE VEHICLES ARE REGISTERED IN THE STATE OF TEXAS. THE SERVICE CENTER IS ADVISED THAT THE SERVICE CENTER IS OPERATING IN VIOLATION OF THE PROPERTY CODE, §16.002. THE SERVICE CENTER IS ADVISED THAT THE SERVICE CENTER IS OPERATING IN VIOLATION OF THE PROPERTY CODE, §16.002.

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FOR MORE INFORMATION, PLEASE CONTACT THE SERVICE CENTER AT (210) 508-1070.

UNPAID TAXES: [REDACTED] UNPAID TAXES: [REDACTED]

PREVIOUS: [REDACTED] PREVIOUS: [REDACTED]

REGISTRATION: [REDACTED] REGISTRATION: [REDACTED]

SALES TAX: [REDACTED] SALES TAX: [REDACTED]

DATE: [REDACTED] DATE: [REDACTED]

AMOUNT: [REDACTED] AMOUNT: [REDACTED]

DATE: [REDACTED] DATE: [REDACTED]

AMOUNT: [REDACTED] AMOUNT: [REDACTED]

DATE: [REDACTED] DATE: [REDACTED]

AMOUNT: [REDACTED] AMOUNT: [REDACTED]

DATE: [REDACTED] DATE: [REDACTED]

AMOUNT: [REDACTED] AMOUNT: [REDACTED]

DATE: [REDACTED] DATE: [REDACTED]

AMOUNT: [REDACTED] AMOUNT: [REDACTED]

DATE: [REDACTED] DATE: [REDACTED]

AMOUNT: [REDACTED] AMOUNT: [REDACTED]

DATE: [REDACTED] DATE: [REDACTED]

AMOUNT: [REDACTED] AMOUNT: [REDACTED]

DATE: [REDACTED] DATE: [REDACTED]

AMOUNT: [REDACTED] AMOUNT: [REDACTED]

DATE: [REDACTED] DATE: [REDACTED]

IMPORTANT: You may receive a customer satisfaction survey shortly from Ford Motor Company. We want to give you the best service available. If you do not feel you can grade us as completely

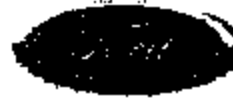
FORM 645 3/78

EXHIBIT F.

to whom it may concern:

on 03/04/2003 [REDACTED] asked for us to test drive his vehicle with him after we had repaired it because it was pulling to the left now after test driving vehicle is pulling to the left after looking at his repairs his tires have been balanced and rotated I then said to [REDACTED] that it was a tire pull, he said his advisor had told him he need a new tire .

GILLESPIE



Roland Cuevas
Shop Foreman

7111 NMC Loop 400
San Antonio, Texas 78238
<http://www.gillespieford.com>

(214) 509-1056
(800) 545-FORD
Ford Customer Service (800) 392-FORD

EXHIBIT G.

NOTICE PURSUANT TO WISCONSIN STATUTE, SECTION 13.01

THE STATE OF WISCONSIN HAS THE HONOR TO ANNOUNCE THAT THE OFFICE OF THE COMPTROLLER HAS RECEIVED FROM THE STATE OF ILLINOIS A CERTAIN NUMBER OF MOTOR VEHICLES WHICH WERE REGISTERED IN THAT STATE AND WHICH ARE BEING TRANSFERRED TO THIS STATE. THE OFFICE OF THE COMPTROLLER HAS BEEN ADVISED THAT THESE VEHICLES WERE REGISTERED IN ILLINOIS UNDER THE NAME OF THE STATE OF ILLINOIS AND THAT THEY ARE BEING TRANSFERRED TO THIS STATE UNDER THE NAME OF THE STATE OF WISCONSIN. THE OFFICE OF THE COMPTROLLER HAS BEEN ADVISED THAT THESE VEHICLES WERE REGISTERED IN ILLINOIS UNDER THE NAME OF THE STATE OF ILLINOIS AND THAT THEY ARE BEING TRANSFERRED TO THIS STATE UNDER THE NAME OF THE STATE OF WISCONSIN. THE OFFICE OF THE COMPTROLLER HAS BEEN ADVISED THAT THESE VEHICLES WERE REGISTERED IN ILLINOIS UNDER THE NAME OF THE STATE OF ILLINOIS AND THAT THEY ARE BEING TRANSFERRED TO THIS STATE UNDER THE NAME OF THE STATE OF WISCONSIN.

THESE VEHICLES WILL BE AVAILABLE FOR SALE TO THE PUBLIC AT A PUBLIC AUCTION TO BE HELD AT THE OFFICE OF THE COMPTROLLER ON THE 15TH DAY OF MARCH, 2002, AT 10:00 A.M. LOCAL TIME. THE OFFICE OF THE COMPTROLLER HAS BEEN ADVISED THAT THESE VEHICLES WERE REGISTERED IN ILLINOIS UNDER THE NAME OF THE STATE OF ILLINOIS AND THAT THEY ARE BEING TRANSFERRED TO THIS STATE UNDER THE NAME OF THE STATE OF WISCONSIN. THE OFFICE OF THE COMPTROLLER HAS BEEN ADVISED THAT THESE VEHICLES WERE REGISTERED IN ILLINOIS UNDER THE NAME OF THE STATE OF ILLINOIS AND THAT THEY ARE BEING TRANSFERRED TO THIS STATE UNDER THE NAME OF THE STATE OF WISCONSIN.

IN THE EVENT OF A PURCHASE OF ONE OF THE VEHICLES BY AN INDIVIDUAL OR ENTITY, THE PURCHASER SHALL BE RESPONSIBLE FOR THE PAYMENT OF THE SALES TAX AND THE REGISTRATION FEE. THE PURCHASER SHALL ALSO BE RESPONSIBLE FOR THE PAYMENT OF THE TITLE FEE AND THE FEE FOR THE TRANSFER OF THE VEHICLE TO THIS STATE. THE PURCHASER SHALL ALSO BE RESPONSIBLE FOR THE PAYMENT OF THE FEE FOR THE TRANSFER OF THE VEHICLE TO THIS STATE. THE PURCHASER SHALL ALSO BE RESPONSIBLE FOR THE PAYMENT OF THE FEE FOR THE TRANSFER OF THE VEHICLE TO THIS STATE.

THESE VEHICLES WILL BE AVAILABLE FOR SALE TO THE PUBLIC AT A PUBLIC AUCTION TO BE HELD AT THE OFFICE OF THE COMPTROLLER ON THE 15TH DAY OF MARCH, 2002, AT 10:00 A.M. LOCAL TIME. THE OFFICE OF THE COMPTROLLER HAS BEEN ADVISED THAT THESE VEHICLES WERE REGISTERED IN ILLINOIS UNDER THE NAME OF THE STATE OF ILLINOIS AND THAT THEY ARE BEING TRANSFERRED TO THIS STATE UNDER THE NAME OF THE STATE OF WISCONSIN.

(210) 608-1970

PLATE	ALPHANUMERIC	CLASSIFICATION	P. PLATE
DATE REGISTERED	REGISTERED	REGISTERED	REGISTERED
PLATE NUMBER	PLATE NUMBER	PLATE NUMBER	PLATE NUMBER

CLASSIFICATION

PLATE NUMBER

PLATE NUMBER

PLATE NUMBER

DATE	DESCRIPTION	QUANTITY	UNIT PRICE	TOTAL PRICE	TAXES	AMOUNT
02/15/02	CHASSIS	1	100.00	100.00		100.00
02/15/02	ENGINE	1	100.00	100.00		100.00
02/15/02	TRANSMISSION	1	100.00	100.00		100.00
02/15/02	AXLES	2	50.00	100.00		100.00
02/15/02	WHEELS	4	25.00	100.00		100.00
02/15/02	TIRE	4	25.00	100.00		100.00
02/15/02	STEERING	1	100.00	100.00		100.00
02/15/02	SUSPENSION	1	100.00	100.00		100.00
02/15/02	EXHAUST	1	100.00	100.00		100.00
02/15/02	LIGHTS	2	50.00	100.00		100.00
02/15/02	BRAKES	1	100.00	100.00		100.00
02/15/02	SEAT	1	100.00	100.00		100.00
02/15/02	DASHBOARD	1	100.00	100.00		100.00
02/15/02	WINDSHIELD	1	100.00	100.00		100.00
02/15/02	HOOD	1	100.00	100.00		100.00
02/15/02	TRUNK	1	100.00	100.00		100.00
02/15/02	REAR BUMPER	1	100.00	100.00		100.00
02/15/02	FRONT BUMPER	1	100.00	100.00		100.00
02/15/02	DOOR	2	50.00	100.00		100.00
02/15/02	MIRROR	2	50.00	100.00		100.00
02/15/02	HORN	1	100.00	100.00		100.00
02/15/02	WIPER	2	50.00	100.00		100.00
02/15/02	WASHER	1	100.00	100.00		100.00
02/15/02	KEYS	1	100.00	100.00		100.00
02/15/02	OWNER'S MANUAL	1	100.00	100.00		100.00
02/15/02	SALES TAX				10.00	110.00
02/15/02	REGISTRATION FEE				10.00	120.00
02/15/02	TITLE FEE				10.00	130.00
02/15/02	TRANSFER FEE				10.00	140.00
02/15/02	TOTAL CHARGE FOR VEHICLE					140.00



7711 N.W. LOOP 410 • SAN ANTONIO, TEXAS 78238
(210) 809-1070

PERSONAL	ADDRESS	CITY	STATE	ZIP

DATE PURCHASED	APPROVED PURCHASE	FINANCIAL INSTITUTION

Model: _____

Year: _____

Color: _____

Engine: _____

Transmission: _____

NOTICE PERTAINING TO PROPERTY CODE, EPLIN

LAST 10 YEARS OF CREDIT ACTING ON BEHALF OF THE CREDITORS HAS BEEN TRANSFERRED TO THE NATIONAL CREDITORS' TRUST (NCT) FOR THE BENEFIT OF THE CREDITORS. THE NCT IS A TRUST CREATED BY THE NATIONAL CREDITORS' TRUST ACT OF 1978, WHICH IS A FEDERAL LAW. THE NCT IS A TRUST CREATED BY THE NATIONAL CREDITORS' TRUST ACT OF 1978, WHICH IS A FEDERAL LAW. THE NCT IS A TRUST CREATED BY THE NATIONAL CREDITORS' TRUST ACT OF 1978, WHICH IS A FEDERAL LAW. THE NCT IS A TRUST CREATED BY THE NATIONAL CREDITORS' TRUST ACT OF 1978, WHICH IS A FEDERAL LAW.

NOTICE OF THE CREDITORS' RESPONSIBILITY ON NEW FORMS

PLEASE PRINT OR TYPE CLEARLY. THE INFORMATION ON THIS FORM IS USED TO IDENTIFY YOU AND YOUR VEHICLE. IT IS IMPORTANT THAT YOU PRINT OR TYPE CLEARLY AND ACCURATELY. IF YOU PRINT OR TYPE CLEARLY AND ACCURATELY, YOU WILL BE ABLE TO RECEIVE THE BEST SERVICE FROM US. IF YOU PRINT OR TYPE CLEARLY AND ACCURATELY, YOU WILL BE ABLE TO RECEIVE THE BEST SERVICE FROM US.

In the event of a change of address, please notify us immediately. We will update our records and send you a new form. If you do not notify us, we will not be able to provide you with the best service.

All of the information on this form is for your information only. It is not intended to be used as a substitute for legal advice. If you have any questions, please contact your attorney. We are not responsible for any errors or omissions on this form.

I have read, understood and accept all portions of the Privacy Statement appearing on this form. I understand that my information will be used as described above.

ACKNOWLEDGEMENT RECEIPT OF THE PARTS AND LABOR LISTED BELOW

DRIVER TO **BUYER/OWNER INFORMATION - LICENSE, REGISTRATION**

DRIVER NAME: _____ STATE: _____
 BUYER/OWNER NAME: _____ STATE: _____

FOR OFFICE USE **VEHICLE INFORMATION**

TAX ID: _____ VIN: _____
 MAKE: _____ MODEL: _____ YEAR: _____
 COLOR: _____

MILEAGE

MILEAGE AT PURCHASE: _____ MILEAGE AT SERVICE: _____

DESCRIPTION	QTY	UNIT PRICE	TOTAL
PERFORMED 5000 MILE MAINT.			
PART NUMBER			
FLC FL 1995		\$6.99	11.98
ENG YO 13840 GED		2.50	29.50
PARTIAL OIL	16	1.80	28.80
TOTAL			70.28

DESCRIPTION	TOTAL
PARTS	41.00
LABOR	29.28
TOTAL CHARGE FOR CURRENT	70.28

FINANCIAL INFORMATION

FINANCIAL INSTITUTION: _____

DESCRIPTION	TOTAL
FINANCIAL INSTITUTION FEE	70.02
TOTAL CHARGE	70.02

NET PAYABLE: _____

DATE: _____

SALES TAX: _____

TOTAL: _____

IMPORTANT: You may receive a customer satisfaction survey shortly from Ford Motor Company. We want to give you the best service available. If you do not feel you can grade us as completely satisfied, please let us know. We will be glad to make any necessary adjustments.

FORD-014 5/17/71



7111 NEW LOOP 410 • SAN ANTONIO, TEXAS 78228
(210) 809-1070

POWER	AIR-CONDITION	COMFORT
SERVICE INSTALLED PARTS		
SAFETY BELT	WASHER	CRANK P.D. FLUID

PLATE NO.
 0495

SALES TAX
 LICENSE
 REGISTRATION
 SALES TAX
 LICENSE
 REGISTRATION

SALES TAX
 LICENSE
 REGISTRATION

NOTICE PURSUANT TO PROPERTY CODE, §71.001

I, the undersigned, on behalf of the undersigned, do hereby certify that the undersigned is the owner of the vehicle described herein and that the undersigned is the owner of the credit card account described herein. I hereby certify that the undersigned is the owner of the credit card account described herein and that the undersigned is the owner of the credit card account described herein.

I hereby certify that the undersigned is the owner of the credit card account described herein and that the undersigned is the owner of the credit card account described herein.

I hereby certify that the undersigned is the owner of the credit card account described herein and that the undersigned is the owner of the credit card account described herein.

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INDEX TO
 CONCERN INFORMATION -- INVOICE # 1042008

FOR OFFICE USE
 TRUCK # 215-PAOR, D INVOICE# 10/29/2002 18130192 DP 02 EXCLUSION GREEN LICENSE NUMBER TX

CONCERN 52 LOWER POWER
 OPERATOR TECH
 NO CHANGE 110
 CORRECT
 FACTORY TRUCK 410 - CRANK P.D. FLUID - 5.7L
 SMC PART 1 Y PNO. CODE 1 Y CONCERN CODE 899 COND CODE 1-1
 REPAIR TYPE AN 9181-1 CODE

TOTAL CHARGE FOR CONCERN .00
 GRAND TOTAL 0

SUMMARY OF CHARGES FOR INVOICE #14200
 PARTS 45.00
 LAB-FRO WASH 85.00
 TOTAL CHARGE 130.00
 PAYMENT CONTRIBUTION FOR OFFICE #14200:
 TOTAL CHARGE 130.00
 FAC WARRANTY 130.00

IF YOU HAVE ANY QUESTIONS - PLEASE SEE DAVID E. PAOR
 DEPIRATED 1 TIME

PHOTO-944 37872

IMPORTANT: You may receive a customer satisfaction survey shortly from Ford Motor Company. We want to hear how the best service possible is provided and how we can improve.



7111 N.W. LOOP #10 • SAN ANTONIO, TEXAS 78238
(210) 509-1070

PROGRAM	AUTHORIZATION	COMPLIMENT	FACTOR
			84846

APPROPRIATE BOX

YES NO OTHER

DATE: _____

NAME: _____

ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

NOTICE PURSUANT TO PROHIBITORY CODEL §76001

I AM THE PERSON OR MY AGENT OR THE PERSON WHO IS AUTHORIZED TO ACT FOR THE PERSON OF THE MOTOR VEHICLE REGISTERED TO THE PROHIBITORY CODEL §76001 IN THE STATE OF TEXAS. I HEREBY CERTIFY THAT I AM NOT THE PERSON OR MY AGENT OR THE PERSON WHO IS AUTHORIZED TO ACT FOR THE PERSON OF THE MOTOR VEHICLE REGISTERED TO THE PROHIBITORY CODEL §76001 IN THE STATE OF TEXAS. I HEREBY CERTIFY THAT I AM NOT THE PERSON OR MY AGENT OR THE PERSON WHO IS AUTHORIZED TO ACT FOR THE PERSON OF THE MOTOR VEHICLE REGISTERED TO THE PROHIBITORY CODEL §76001 IN THE STATE OF TEXAS. I HEREBY CERTIFY THAT I AM NOT THE PERSON OR MY AGENT OR THE PERSON WHO IS AUTHORIZED TO ACT FOR THE PERSON OF THE MOTOR VEHICLE REGISTERED TO THE PROHIBITORY CODEL §76001 IN THE STATE OF TEXAS.

STATEMENT OF THE PERSON REGISTERED TO THE PROHIBITORY CODEL §76001

I HEREBY CERTIFY THAT I AM THE PERSON OR MY AGENT OR THE PERSON WHO IS AUTHORIZED TO ACT FOR THE PERSON OF THE MOTOR VEHICLE REGISTERED TO THE PROHIBITORY CODEL §76001 IN THE STATE OF TEXAS. I HEREBY CERTIFY THAT I AM NOT THE PERSON OR MY AGENT OR THE PERSON WHO IS AUTHORIZED TO ACT FOR THE PERSON OF THE MOTOR VEHICLE REGISTERED TO THE PROHIBITORY CODEL §76001 IN THE STATE OF TEXAS. I HEREBY CERTIFY THAT I AM NOT THE PERSON OR MY AGENT OR THE PERSON WHO IS AUTHORIZED TO ACT FOR THE PERSON OF THE MOTOR VEHICLE REGISTERED TO THE PROHIBITORY CODEL §76001 IN THE STATE OF TEXAS. I HEREBY CERTIFY THAT I AM NOT THE PERSON OR MY AGENT OR THE PERSON WHO IS AUTHORIZED TO ACT FOR THE PERSON OF THE MOTOR VEHICLE REGISTERED TO THE PROHIBITORY CODEL §76001 IN THE STATE OF TEXAS.

In the event of withdrawal of this bill, I agree to pay any amount not yet paid for the vehicle, including collection, attorney's fees and court costs, in full to the person who has been notified of this agreement.

All of the money received by me shall be used to pay the amount of the vehicle, including collection, attorney's fees and court costs, in full to the person who has been notified of this agreement. I shall not be held liable for any amount not yet paid for the vehicle, including collection, attorney's fees and court costs, in full to the person who has been notified of this agreement. I shall not be held liable for any amount not yet paid for the vehicle, including collection, attorney's fees and court costs, in full to the person who has been notified of this agreement.

I have read, understood and signed all portions of the foregoing document covering the Ford Motor Company vehicle shown above.

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED HEREON.

NAME: _____ DRIVER/OWNER INFORMATION -- (OWNER'S SIGNATURE)

DATE: _____ MAKE: _____ MODEL: _____

TYPE: _____ MAKE: _____ MODEL: _____

DATE: _____ MAKE: _____ MODEL: _____

CONCERN: OIL OIL AND FILTER
CORRECTION: OIL OIL & FILTER CHANGE FOR 84846

3 THROUGH 400 SERVICE INCLUDES THE FOLLOWING:
LUBRICATE ENGINE OIL, REPLACE OIL FILTER AND LUBRICATE THE OILS.
CHECK TRANSMISSION, CYLINDER, HOSE/PISTON RINGS AND BRAKE FLUID LEVELS.
CHECK TIRE PRESSURE.

FACTORY: _____

TOTAL CHARGE: _____

SUMMARY OF CHARGES FOR THIS SERVICE: _____

TOTAL CHARGE: _____

IF YOU HAVE ANY QUESTIONS, PLEASE SEE DAVID E. PAGE.

REPRINTED FROM _____

FD-302 (REV. 7-77)

IMPORTANT: You may receive a customer satisfaction survey shortly from Ford Motor Company. We

EXHIBIT H.

EXPENSE ACCOUNT

AUTO RENTAL (EXHIBIT H.1.)	\$112.27
Magoo's INSPECTIONS (EXHIBITS C. & C.3.)	266.00
GASOLINE COST @ 1.65/GAL- 3000 MILES (EXHIBIT H.2. & H.3.)	471.90
ADMIN & MISC.	215.00
	<hr/>
TOTAL EXPENSES INCURRED	\$1,065.17

New Activity

Transaction for	Amount
September 4, 2002 ENTERPRISE RENTACAR SAN ANTONIO TX Location Rent: SAN ANTONIO TX Return: SAN ANTONIO TX Agreement Number: D301831 Renter Name: MICHA Reference Number: 3338877 Release: 3338877/20020904	55.05
September 7, 2002 ENTERPRISE RENTACAR SAN ANTONIO TX Location Rent: SAN ANTONIO TX Return: SAN ANTONIO TX Agreement Number: D302224 Renter Name: [REDACTED] Reference Number: 33421841 Release: 33421841/20020907	21.28
Total of New Activity	80.33

26 AUG 02
TO
07 SEP 02

Finance Charges	Average Daily Balance \$	Daily Periodic Rate	Actual Annual Percentage Rate	Corresponding Annual Percentage Rate	FINANCE CHARGE \$
Billing days this period 30					
Purchase	0.00	0.0274%	0.07%	9.00%	0.00
Cash Advance	0.00	0.0489%	0.07%	17.74%	0.00
					0.00

PRO-94 STARTS

Cards

Customer Service Page 1 of 6
1-888-8BLUE-741
(24 hours/7 days)
www.americanexpress.com

Blue from American ExpressSM

Account # [REDACTED] Closing Date September 11, 2002 Account Number 3712-881389-71009

Account Summary

Previous Balance \$	Payments/Activity \$	New Charges/Adjustments \$ (See Payment Change, if any)	New Balance \$	Minimum Amount Due \$
3,897.81	-3,898.08	+91.23	-90.04	

Payment Due Date
October 1, 2002

* Includes pending debits.

Please refer to page 2
for important information
regarding your account.

Credit Line Summary on September 11, 2002	Total Credit Line \$	Available Credit Line \$	Cash Advances Limit \$	Available Cash Limit \$
	10,300.00	10,210.00	2,100.00	2,100.00

Payments

Amount \$
August 22, 2002 Payment Received - Thank You 3,898.08
August 24, 2002 Payment Received - Thank You 91.23
Total of Payment Activity
-3,898.00

1-888-8BLUE-741

Continued on reverse →

Account Details				Credit Limit	Plan or Credit Approval	Plan No.	Plan Start Date	Total Minimum Payment Due	Payment Due Date
[REDACTED]				\$19,300.00	\$19,250.24	30	03/17/03	\$18.00	04/18/03
Pending Date	Transaction Date	Transaction Amount	Card Type	Category	Description			Change	Current Bal
MARCH 2003 STATEMENT									
PURCHASES AND ADJUSTMENTS									
03/03	03/27	2770	VS	C	MR PANDA BUFFET SAN ANTONIO TX			21.00	
03/06	03/06	2797	VS	C	ENTERPRISE RENTACAR SAN ANTONIO TX			21.40	
						CAR RENT NO. 0051408			
						CHECK DFT DATE 3/04/03			
TOTAL FOR BILLING CYCLE FROM 03/18/2002 THROUGH 03/17/2003								\$52.29	\$0.00

IMPORTANT NEWS

USE THE ENCLOSED ACCESS CHECKS TO PAY YOUR FEDERAL, STATE, AND LOCAL TAXES--
OR CONTACT US AT WWW.NEMACASH.COM OR 1-888-815-3308

THE CREDIT YOU EARNED...THE PROTECTION YOU DESERVE. CONTACT US: 1-800-308-3884
OR WWW.NEMAPROTECT.COM TO ENROLL IN THE OPTIONAL CREDIT PROTECTION PLAN TODAY.

FOR CURRENT HIGH-YIELD CD AND MONEY MARKET DEPOSIT ACCOUNTS, VISIT
WWW.NEMADEPOSITS.COM OR CALL NEMA AT 1-800-348-4748. MEMBER FDIC.

SUMMARY OF TRANSACTIONS							TOTAL MINIMUM PAYMENT DUE	
Payments Received	Li Payments and Credits	(+) Cash Advances	(+) Payments and Adjustments	(+) Penalty Fees and Finance Charges	(+) Minimum Payments	(-) New Balance Total	Payment Due	\$0.00
\$2,87.02	\$0.00	\$0.00	\$23.22	\$9.00	\$0.00	\$29.75	Payment Due	\$18.00
							Total Minimum Payment Due	\$18.00
							Due	\$18.00

FINANCE CHARGES SCHEDULE	Penalty Rate	Overriding Annual Percentage Rate	Minimum Payment
Cash Advances			
A. BALANCE TRANSFERS, CHECKS 0.010199% DLY*	3.70%		\$0.00
B. 8TH, BANK 0.09027% DLY*	13.18%		\$0.00
C. PURCHASES 0.09027% DLY*	13.18%		\$0.00

FOR YOUR SATISFACTION, EVERY HOUR, EVERY DAY

- For Customer Satisfaction and up to \$500,000 in liability protection including liability, automobile, personal medical, personal auto, fire, theft, personal umbrella insurance, or 18-month trip cancellation, call 1-800-348-4748.
- For TUE (Travel Uninterrupted Expense) for up to \$100,000, call 1-800-348-4748.
- Mail payments to: NEMA SERVICE, P.O. BOX 2000, WILMINGTON, DE 19805.
- Billing rights are reserved only by written notice. Mail billing inquiries, only from the business, and other inquiries to NEMA AMERICA, P.O. BOX 15000, WILMINGTON, DE 19805.

FOR THE BILLING PERIOD
ANNUAL PERCENTAGE RATE _____ SEE ABOVE

* Penalty Rate May Vary

PLEASE SEE REVERSE SIDE FOR IMPORTANT INFORMATION.

PENC-044 37877

[The following text is extremely faint and largely illegible due to heavy noise and low contrast. It appears to be a multi-column document, possibly a newspaper page or a technical report, with several columns of text separated by vertical lines.]

On the left side of the page, there is a vertical column of text, possibly a list of items or a sidebar. It includes several lines of small text, some of which are partially obscured by the noise.



PLEASE USE SEAT BELTS

On the right side, there is a vertical column of text, possibly a list of items or a sidebar, similar to the one on the left. It contains several lines of small text.

PAGES 57878

The National Highway Traffic Safety Administration (NHTSA) is pleased to announce that the use of child safety seats is now mandatory for all children under the age of 18 who are passengers in motor vehicles. This new rule is effective August 1, 1985.

The new rule requires that all children under the age of 18 who are passengers in motor vehicles must be properly restrained. The rule applies to all states and the District of Columbia.

The rule requires that all children under the age of 2 who weigh less than 40 pounds must be seated in a child safety seat. Children who are 2 years of age or older and weigh at least 40 pounds must be seated in a seat belt.

The rule also requires that all child safety seats must meet the Federal Motor Vehicle Safety Standard (FMVSS) No. 213. Child safety seats that do not meet this standard are not allowed.

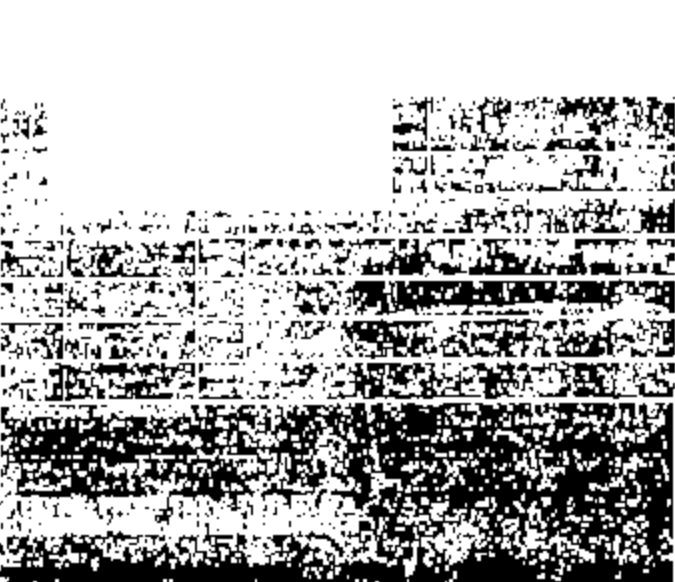
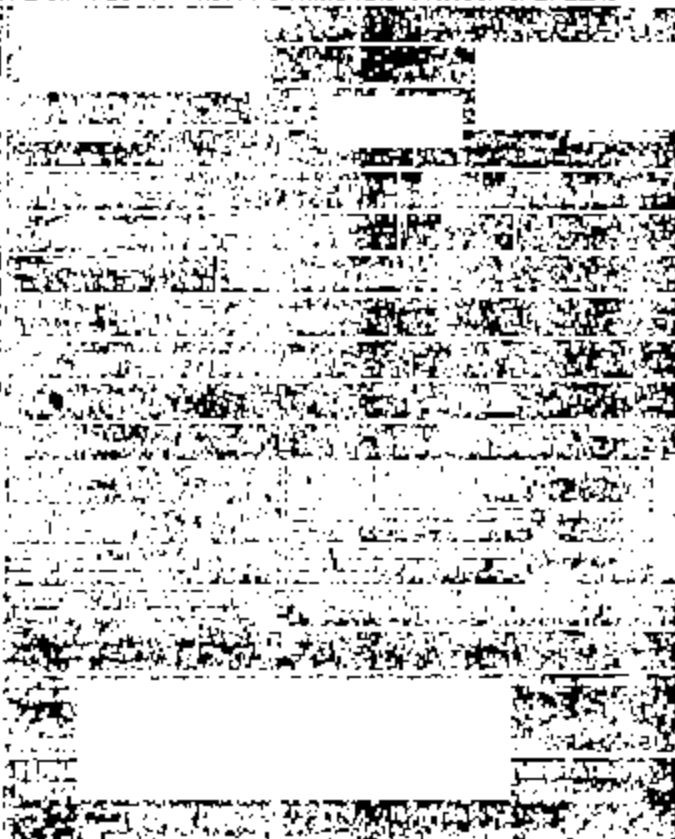
The rule also requires that all child safety seats must be used according to the manufacturer's instructions. It is important to read and follow the instructions carefully.

The rule also requires that all child safety seats must be used in the proper way. Child safety seats should be used in the back seat of the car. If there is no back seat, the child should be seated in the middle of the front seat.

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PLEASE USE SEAT BELTS

For more information on child safety seats, call 1-800-4-A-SAFE.

Violence Free

A safer America

800-4-A-SAFE

The use of child safety seats is now mandatory for all children under the age of 18 who are passengers in motor vehicles. This new rule is effective August 1, 1985.



1 800 800-8500
 ENTERPRISE RENT-A-CAR COMPANY OF TEXAS
 7714 SAN PEDRO AVE SAN ANTONIO TX 78216-1452 810-377-1716

MO 7:30A-7:00P TU 7:30A-7:00P
 WE 7:30A-7:00P TH 7:30A-7:00P
 FR 7:30A-7:00P SA 8:00A-12:00P
 SU CLOSED

DIRT - PN: 8/28/08
 RENTAL NO: 870148
 159
 D 951406

150 MI FREE P/DAY

DAY = 24 HOUR PERIOD
 10.00/HOUR

5/16/08 5/14/08
 27 28.00/DAY 112 00

5/16/08
 5/16

CONDITION APPLIED TO:
 BILL TO: Y BILLESPIE FORD
 7111 NORTHWEST LOOP 410
 SAN ANTONIO TX 78256
 210-509-1000



DM 12.97/DAY
 PAT 8.00/DAY
 BLP 9.15/DAY

ADDITIONAL AUTHORIZED DRIVER - NON-RESIDENT REQUIRES RENTAL OWNER'S APPROVAL
 WITH VALID LICENSE
 *TX REIN 1.00/DAY 4 00

MTR VH TN 10.0 N 11 60
 2.85/BALLOON

PERMISSION GRANTED FOR VEHICLE TO LEAVE THE STATE OF TEXAS
 TEXAS ONLY
 *HARENA 570
 *AT 3.00/DAY

TOTAL CHARGES 33 40

DEPOSITS 21 40
 REFUNDS

DATE RECEIVED BY: 8/28/08
 28 00

60.00 VISA AUTH 8/28 045208

RENTAL AGREEMENT

NOTICE: Your Rental Agreement offers, for an additional charge, an optional waiver to cover all or a part of your responsibility for damage to or loss of the vehicle. Before deciding whether to purchase the waiver, you may wish to determine whether our own automobile insurance or credit card agreement provides you coverage for rental vehicle damage or loss and determine the amount of the deductible under your own insurance coverage. The purchase of the waiver is mandatory. The waiver

*TEXAS PROP TAX, TITLE & LICENSE FEE REIMBURSEMENT
 PLEASE USE SEAT BELTS
 BILLING INFORMATION
 210-509-1000 JIM
 BILLESPIE FORD
 OR FORD/EXCLUSIVE

BUSINESS COPY - ADDITIONAL REGULATIONS ON REVERSE SID

EXHIBIT H.1.

AUTO RENTAL

Invoice Dated: 8-14-02	\$10.64
Invoice Dated: 8-26-02	58.95
Invoice Dated: 9-5-02	21.28
Invoice Dated: 2-28-03	<u>21.40</u>
TOTAL COST	<u>\$112.27</u>

EXHIBIT H-2.

ACCRUED MILEAGE

# of trips to Dealer for repair*	# of miles
11-ea. @ 30 miles-round trip to drop off vehicle for repair	330
11-ea. @ 30 miles-round trip to pick up vehicle after completion	330
8-ea. Trip to discuss problems with Dealer @ 8 x 30	240
Trips for estimates and repair inquiries to Dealers & various shops	2100
TOTAL MILES _____	<u>3000</u>

* 30 MILES ROUND TRIP
FROM MY HOME TO Gillespie Ford

EXHIBIT H.3.

GASOLINE COST

3000 Total miles used ÷ 10.5 miles/Gal. = 286 Gals. Used

286 Gals. @ \$ 1.65/Gal.	\$471.90
TOTAL GASOLINE COST FOR 3000 MILES	<u>\$471.90</u>

EXHIBIT I

OF DAYS VEHICLE WAS OUT OF SERVICE

Dates	# of days
5-20-02 to 5-23-02	4
8-14-02 to 8-15-02	2
8-26-02 to 9-3-02	9
9-3-02 to 9-6-02	4
10-29-02 to 10-30-02	2
10-31-02 to 11-1-02	2
1-17-03	1
2-26-03 to 3-3-03	6
Late pick up days	3
TOTAL NUMBER OF DAYS	33

Dispute Settlement Board
P.O. Box 1424
Waukesha, WI 53187-1424
(800) 688-2429



Case Number: 1617571422
Subject: 2002 Ford Excursion
VIN: 1FMSU43F12E [REDACTED]

April 15, 2003

[REDACTED]
San Antonio, TX [REDACTED]

Dear [REDACTED]

This letter is to acknowledge the receipt of your DSB application and to provide you with your DSB case number: 1617571422

Upon initial review of your application we find that the following concern(s) will be presented to the Board.

CONCERNS:

Rear Hatch Door
Driver Side Doors

Front Grill
Running Board

Differential
Suspension/Steering

We have received the videotape in our office you submitted as part of your case file information. It will be forwarded to the Board along with your transcript. However, please note that the Dispute Settlement Board is intended to operate as an informal dispute resolution mechanism. As such, most of the formalities and the procedural rules found in traditional litigation do not apply to the Dispute Settlement Board. Among these are the rules of evidence, and more specifically, what evidence a Board should consider in deciding a case. Therefore, the Dispute Settlement Board process does not utilize video presentations developed by either party.

Concerns in your application that are not listed above may not be within the Board's jurisdiction. Please refer to the Dispute Settlement Board brochure for the rules and guidelines.

We have begun collecting information from your servicing dealership(s) and Ford Motor Company. You will receive a copy of this information prior to the Board meeting, which will occur within approximately 40 days of this letter date.

Please note, you may be contacted by your dealership and/or a Ford Motor Company Representative in an effort to resolve your case before it is heard by the Board.

Questions regarding the status of your case can be directed to Ryan Charles and Candy Martin at (800) 688-2429 between the hours of 8:00 a.m. and 5:00 p.m. Central time, Monday through Friday.

Sincerely,

DSB Administration

FRS3-844 37806

VEHICLE DETAIL

VIN: 1FMSU43F12E [REDACTED] Engine: NAVISTAR 7.3L OHV DI TC V8 D6L
 Make: FORD Transmission: 4 BP AUTO 4R100 (DIESEL APPLA)
 Model: EXCURSION Paint Code/Color: ESTATE GREEN C/C
 Year: 2002 Calibration:
 Pay Load: Max Towing Weight:
 GVWR: 08200 Axle Ratio:
 WheelBase: 137 Warranty Start Date: 2/19/2002
 GCWR: Vehicle Build Date: 1/23/2002
 PEP Code: 430A

Selling Dealers Name: GRLEGGIE FORD
 Selling Dealers P & A Code: 04548 Selling Dealers Sales Code: F52057
 Selling Dealers Main Phone: 210-506-1000 Selling Dealers Service Phone: 210-509-1000

Vehicle Order Image

1 2 3 4 5 6 7 8 9 10 1 2 3 4 5 6 7 8 9 20 1 2 3 4 5 6 7 8 9 30 1 2 3 4 5 6 7 8 9 40 1 2 3 4 5 6 7 8 9 50
 U 4 3 2 E B 7 8 1 9 9 1 3 7 7 1 J 7 Z 2 2 0 L 7 2 8 8 TL M H 0 G 1 R 4 T
 1 2 3 4 5 6 7 8 9 00 1 2 3 4 5 6 7 8 9 70 1 2 3 4 5 6 7 8 9 80 1 2 3 4 5 6 7 8 9 90 1 2 3 4 5 6 7 8 9 100
 B 3 1 B M S H 5 2 E 0 5 7 R P 4 8 T 4 5 L H N F 1
 1 2 3 4 5 6 7 8 9 10 1 2 3 4 5 6 7 8 9 120 1 2 3 4 5 6 7 8 9 130 1 2 3 4 5 6 7 8 9 140 1 2 3 4 5 6 7 8 9 150
 F M B 1 Y 8 1 A 4 3 0 A 9 F 0 T X
 1 2 3 4 5 6 7 8 9 100

0000-0000-0000