DP04-001

BMW

3/29/04

ATTACHMENT 4

VOLUME III OF III

PART 4 OF 5

Case no.
3738094

Subject
GM5 : Delayed D

Status date
1/6/04

Status
Recommendation approved

Date created
1/6/04

Dealer
004529, Weber BMW

Reporter
Gordon Holdsambeck

Phone no / Availability (from/to)
559 4476700

VIN no. (last 7 digits)
PL43688

Vehicle identification no.
WBABW53454PL43688

[redacted]

E series
E46

Engine
M54

Production date
10/16/03

Gearbox
AUT

Model
330CI

First registration
12/16/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
331 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly, Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)
Delayed D

Workshop fault description and presumed cause
When cold
15 sec

Work performed
Called HL

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information
Recommendation 1/6/04 12:12 PM Yves Lauber
Change the transmission

New Additional information

Assigned report

Vehicle return

From
Weber BMW

To

Date

Tech. Office ref. case
No

Keep defective part
No

Internal note

New internal note

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Case no.
3731081

Subject
GM5 : Delayed D

Status date
1/5/04

Status
Recommendation approved

Date created
1/5/04

Dealer
068500, Park Avenue BMW

Reporter
Steve

Phone no / Availability (from/to)
201 8437900

VIN no. (last 7 digits)
PL11272

Vehicle identification no.
WBABD53444PL11272

[redacted]

E series
E46

Engine
M54

Production date
6/11/03

Gearbox
AUT

Model
330CI

First registration
7/22/03

Country version
USA

Body
COUPE

Steering
LL

Mileage
9973 mls

Workshop visits
2

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly, Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)
Delayed D

Workshop fault description and presumed cause
When cold
Over a minute

Work performed
Called HL

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information
Recommendation 1/5/04 11:29 AM Yves Lauber
Change the Fwd clutch

New Additional Information

Assigned report

Vehicle return

From **To** **Date**
Park Avenue BMW

Tech. Office ref. case
No

Keep defective part
No

Internal note

New Internal note

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Case no.	Subject	
3727100	GM5 Delayed Drive	
Status date	**Status**	**Date created**
1/2/04	In process by tech. Office	1/2/04
Dealer	**Reporter**	**Phone no / Availability (from/to)**
004497, Import Motors, Inc.	Mackie	925-682-3577

VIN no. (last 7 digits)	**Vehicle identification no.**	[redacted]
PL24122	WBABW33484PL24122	
E series	**Engine**	**Production date**
E46	M54	3/16/03
Gearbox	**Model**	**First registration**
AUT	325CI	5/26/03
Country version	**Body**	**Steering**
USA	CABRIO	LL
Mileage	**Workshop visits**	
8046 mls	1	

Fault

Fault location	Nature of fault	Condition
Drive train, Transmission standard, Automatic transmission	Fails to operate	Gear/driving position, In gear/driving position, D

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location
00 Automatic transmission, complete

Defect Code	Defect text	
Module	**Area**	**Fault code**
46	Powertrain	

Measure performed

Measure no.	Subject

Customer complaint (in customer's own words)

When cold vehicle will not go into gear.

Workshop fault description and presumed cause
Delayed Drive.

Work performed
Called hotline for contact number.

Work performed effective
No

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no.	Subject

Previous recommendations/queries/ additional information
Additional Information 1/2/04 6:15 PM Todd Gillies
Transmission released by FSE.

New Additional Information

Assigned report
3225989 GM5 Delayed Engagement

Vehicle return

From	To	Date
Import Motors, Inc.		

Tech. Office ref. case
No

Keep defective part
No

Internal note

New Internal note

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Case no.
3727062

Subject
GM5 : Delayed D

Status date
1/2/04

Status
Recommendation approved

Date created
1/2/04

Dealer
022817, Towson Automotive, Inc.

Reporter
Morgan Granger

Phone no / Availability (from/to)
410 296-7900

VIN no. (last 7 digits)
PL10913

Vehicle identification no.
WBABD53404PL10913

[redacted]

E series
E46

Engine
M54

Production date
5/16/03

Gearbox
AUT

Model
330Ci

First registration
7/31/03

Country version
USA

Body
COUPE

Steering
LL

Mileage
10313 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly, Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)
Delayed D

Workshop fault description and presumed cause
When cold

Work performed
Called HL

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information

Recommendation 1/2/04 11:10 AM Yves Lauber
Change the Fwd clutch

New Additional Information

Assigned report

Vehicle return

From
Towson Automotive, Inc.

To

Date

Tech. Office ref. case
No

Keep defective part
No

Internal note

New Internal note

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Case no.
3727060

Subject
GM5 : Delayed D

Status date
1/2/04

Status
Recommendation approved

Date created
1/2/04

Dealer
022817, Towson Automotive, Inc.

Reporter
Morgan Granger

Phone no / Availability (from/to)
410 296-7900

VIN no. (last 7 digits)
PM59367

Vehicle identification no.
WBAEU33474PM59367

[redacted]

E series
E46

Engine
M54

Production date
9/2/03

Gearbox
AUT

Model
325XI

First registration
10/16/03

Country version
USA

Body
LIM

Steering
LL

Mileage
1431 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly, Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)
Delayed D

Workshop fault description and presumed cause
When cold

Work performed
Called HL

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information
Recommendation 1/2/04 11:04 AM Yves Lauber
Change the Fwd clutch

New Additional Information

Assigned report

Vehicle return

From **To** **Date**
Towson Automotive, Inc.

Tech. Office ref. case
No

Keep defective part
No

Internal note

New Internal note

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Case no.
3725095

Subject
GM5 : Delayed D

Status date
1/2/04

Status
Recommendation approved

Date created
1/2/04

Dealer
086854, Burdick BMW

Reporter
Paul

Phone no / Availability (from/to)
315 458-7590

VIN no. (last 7 digits)
PL42114

Vehicle identification no.
WBABW53484PL42114

[redacted]

E series
E46

Engine
M54

Production date
7/5/03

Gearbox
AUT

Model
330Ci

First registration
8/8/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
1000 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly, Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)
Delayed D

Workshop fault description and presumed cause
When cold

Work performed
Call HL

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information
Recommendation . 1/2/04 10:19 AM Yves Lauber
Change the Fwd clutch (Myself)

New Additional information

Assigned report

Vehicle return

From **To** **Date**
Burdick BMW

Tech. Office ref. case
No

Keep defective part
No

Internal note

New Internal note

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Case no.
3723073

Subject
GM5 : Delayed D

Status date
12/31/03

Status
Recommendation approved

Date created
12/31/03

Dealer
069000, Rallye Motors LLC

Reporter
Pasquale

Phone no / Availability (from/to)
1516 625-1616

VIN no. (last 7 digits)
PL41016

Vehicle identification no.
WBABW53414PL41016

[redacted]

E series
E46

Engine
M54

Production date
4/30/03

Gearbox
AUT

Model
330CI

First registration
6/6/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
9740 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly, Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)
Delayed D

Workshop fault description and presumed cause
When cold

Work performed
Called HL

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no.	Subject

Previous recommendations/queries/ additional information
Recommendation 12/31/03 3:31 PM Yves Lauber
Change the Fwd clutch (Myself)

New Additional Information

Assigned report

Vehicle return

From	To	Date
Rallye Motors LLC		

Tech. Office ref. case
No

Keep defective part
No

Internal note

New internal note

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Case no.
3723052

Subject
GM5 : Delayed D

Status date
12/31/03

Status
Recommendation approved

Date created
12/31/03

Dealer
026443, Prestige BMW

Reporter
Peter Lehman

Phone no / Availability (from/to)
201 327-2525

VIN no. (last 7 digits)
PL40370

Vehicle identification no.
WBABW53434PL40370

[redacted]

E series
E46

Engine
M54

Production date
4/1/03

Gearbox
AUT

Model
330Ci

First registration
4/30/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
10105 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly, Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)
Delayed D

Workshop fault description and presumed cause
When cold

Work performed
Called HL

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information
Recommendation 12/31/03 1:39 PM Yves Lauber
Change the Fwd clutch

New Additional Information

Assigned report

Vehicle return

From **To** **Date**
Prestige BMW

Tech. Office ref. case
No

Keep defective part
No

Internal note

New Internal note

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Case no.
3722148

Subject
GM5 : Delayed D

Status date
12/31/03

Status
Recommendation approved

Date created
12/31/03

Dealer
059127, BMW of North Haven

Reporter
Christopher King

Phone no / Availability (from/to)
203 2397272

VIN no. (last 7 digits)
PL24790

Vehicle identification no.
WBABW33454PL24790

[redacted]

E series
E46

Engine
M54

Production date
4/12/03

Gearbox
AUT

Model
325CI

First registration
5/19/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
5689 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly, Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)
Delayed D

Workshop fault description and presumed cause
When cold

Work performed
Called HL

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information
Recommendation 12/31/03 3:59 PM Yves Lauber
Change the Fwd clutch (myself)

New Additional information

Assigned report

Vehicle return

From **To** **Date**
BMW of North Haven

Tech. Office ref. case
No

Keep defective part
No

Internal note

New internal note

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Case no.
3722066

Subject
GM5 : Delayed D

Status date
12/31/03

Status
Recommendation approved

Date created
12/31/03

Dealer
088730, F.G. Downing Development Inc.

Reporter
David Frey

Phone no / Availability (from/to)
716 5052100

VIN no. (last 7 digits)
PL41028

Vehicle identification no.
WBABW53484PL41028

[redacted]

E series
E46

Engine
M54

Production date
5/2/03

Gearbox
AUT

Model
330CI

First registration
5/29/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
3252 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly, Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)
Delayed D

Workshop fault description and presumed cause
When cold

Work performed
Called HL

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information

Recommendation 12/31/03 9:43 AM Yves Lauber
Change the transmission

New Additional information

Assigned report

Vehicle return

From **To** **Date**
F.G. Downing Development Inc.

Tech. Office ref. case
No

Keep defective part
No

Internal note

New internal note

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Case no.
3721101

Subject
AUTO TRANS DELAY ENGAGEMENT

Status date
12/31/03

Status
In process by tech. Office

Date created
12/31/03

Dealer
021610, Advantage BMW

Reporter
Jonathan Travis

Phone no / Availability (from/to)
713/650/6500

VIN no. (last 7 digits)
KR26857

Vehicle identification no.
WBAEV33414KR26857

[redacted]

E series
E46

Engine
M54

Production date
10/8/03

Gearbox
AUT

Model
325I

First registration
11/22/03

Country version
USA

Body
LIM

Steering
LL

Mileage
876 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly, Operation

Condition
Gear/driving position

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location
00 Automatic transmission, complete

Defect Code

Defect text

Module
46

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)
C/S THAT UPON COLD STARTS, PLACE CAR IN REVERSE, THEN PLACE IN DRIVE, CAR WILL

NOT RESPOND, THEN ONCE IT DOES, CAR LUNGES FOREWARD VERY ABRUPTLY, ONLY SEEMS TO HAPPEN UPON 1ST START UP DURING THE AM.

Workshop fault description and presumed cause
NO FAULTS STORED IN THE TRANSMISSION. WAS ABLE TO DUPLICATE THE CUSTOMER COMPLAINT. (NEW TRANSMISSION MAYBE)? GM5 TRANSMISSION.

Work performed
NO WORK PERFORMED YET.

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Reply requested

Released Measure

Measure no.	Subject

Previous recommendations/queries/ additional information
Additional Information 12/31/03 11:13 AM George Berlow
Please contact your FSE per DCS

New Additional Information

Assigned report

Vehicle return

From	To	Date
Advantage BMW		

Tech. Office ref. case
No

Keep defective part
No

Internal note

New Internal note

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Case no.
3721094

Subject
GM5 : Delayed D

Status date
12/31/03

Status
Recommendation approved

Date created
12/31/03

Dealer
051200, Keeler Motor Car Company LP

Reporter
Paul Hoysic

Phone no / Availability (from/to)
518 785-4197

VIN no. (last 7 digits)
PM60224

Vehicle identification no.
WBAEU33414PM60224

[redacted]

E series
E46

Engine
M54

Production date
9/17/03

Gearbox
AUT

Model
325XI

First registration
11/19/03

Country version
USA

Body
LIM

Steering
LL

Mileage
0 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly, Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)
Delayed D

Workshop fault description and presumed cause
When cold

Work performed
Called HL

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information
Recommendation 12/31/03 9:56 AM Yves Lauber
Change the transmission

New Additional information

Assigned report

Vehicle return

From **To** **Date**
Keeler Motor Car Company LP

Tech. Office ref. case
No

Keep defective part
No

Internal note

New internal note

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Case no.
3721092

Subject
GM5 : Delayed D

Status date
12/31/03

Status
Recommendation approved

Date created
12/31/03

Dealer
019100, Capital Cities Imported Cars

Reporter
MacDowell

Phone no / Availability (from/to)
518 4633141

VIN no. (last 7 digits)
PF03859

Vehicle identification no.
WBAEP33454PF03859

[redacted]

E series
E46

Engine
M54

Production date
10/11/03

Gearbox
AUT

Model
325XI

First registration
11/17/03

Country version
USA

Body
TOUR

Steering
LL

Mileage
858 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly, Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)
Delayed D

Workshop fault description and presumed cause
When cold

Work performed
Called HL

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no.	Subject

Previous recommendations/queries/ additional information
Recommendation 12/31/03 9:54 AM Yves Lauber
Change the transmission

New Additional information

Assigned report

Vehicle return

From	To	Date
Capital Cities Imported Cars		

Tech. Office ref. case
No

Keep defective part
No

Internal note

New internal note

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Case no.
3721086

Subject
GM5 : Delayed D

Status date
12/31/03

Status
Recommendation approved

Date created
12/31/03

Dealer
086730, F.G. Downing Development Inc.

Reporter
David Frey

Phone no / Availability (from/to)
716 5052100

VIN no. (last 7 digits)
PL27769

Vehicle identification no.
WBABW33474PL27769

[redacted]

E series
E46

Engine
M54

Production date
10/8/03

Gearbox
AUT

Model
325CI

First registration
11/10/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
1447 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly, Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)
Delayed D

Workshop fault description and presumed cause
When cold

Work performed
Called HL

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information

Recommendation 12/31/03 9:31 AM Yves Lauber
Change the transmission

New Additional Information

Assigned report

Vehicle return

From **To** **Date**
F.G. Downing Development Inc.

Tech. Office ref. case
No

Keep defective part
No

Internal note

New Internal note

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Case no.
3716075

Subject
Delayed D

Status date
12/29/03

Status
Recommendation approved

Date created
12/29/03

Dealer
021294, JRJ Investments, Inc.

Reporter
Less

Phone no / Availability (from/to)
702 871-1010

VIN no. (last 7 digits)
PL24768

Vehicle identification no.
WBABW33414PL24768

[redacted]

E series
E46

Engine
M54

Production date
4/11/03

Gearbox
AUT

Model
325CI

First registration
5/26/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
4841 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly, Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)
Delayed D

Workshop fault description and presumed cause
When cold

Work performed
Called HL

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information
Recommendation 12/29/03 3:44 PM Yves Lauber
Change the transmission

New Additional information

Assigned report

Vehicle return

From **To** **Date**
JRJ Investments, Inc.

Tech. Office ref. case
No

Keep defective part
No

Internal note

New internal note

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Case no.
3716071

Subject
GM5 : Delayed D

Status date
12/29/03

Status
Recommendation approved

Date created
12/29/03

Dealer
021294, JRJ Investments, Inc.

Reporter
Less

Phone no / Availability (from/to)
702 871 -1010

VIN no. (last 7 digits)
PL26291

Vehicle identification no.
WBABW33484PL26291

[redacted]

E series
E46

Engine
M54

Production date
7/1/03

Gearbox
AUT

Model
325CI

First registration
8/5/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
3241 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly, Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)
Delayed D

Workshop fault description and presumed cause
When cold

Work performed
Called HL

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Recommendation 12/29/03 3:36 PM Yves Lauber
change the transmission

New Additional Information

Assigned report

Vehicle return

From
JRJ Investments, Inc.

To

Date

Tech. Office ref. case
No

Keep defective part
No

Internal note

New Internal note

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Case no.
3715095

Subject
GM5 : Delayed D

Status date
12/29/03

Status
Recommendation approved

Date created
12/29/03

Dealer
066730, F.G. Downing Development Inc.

Reporter
Jonny

Phone no / Availability (from/to)
716 5052100

VIN no. (last 7 digits)
PL27769

Vehicle identification no.
WBABW33474PL27769

[redacted]

E series
E46

Engine
M54

Production date
10/8/03

Gearbox
AUT

Model
325CI

First registration
11/10/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
1447 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly, Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)
Delayed D

Workshop fault description and presumed cause
When cold

Work performed
Called HL

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information
Recommendation 12/29/03 2:35 PM Yves Lauber
Change the transmission

New Additional Information

Assigned report

Vehicle return

From
F.G. Downing Development Inc.

To

Date

Tech. Office ref. case
No

Keep defective part
No

Internal note

New internal note

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Case no.	Subject	
3707145	TRANS DELAY WHEN COLD	
Status date	**Status**	**Date created**
12/24/03	In process by tech. Office	12/24/03
Dealer	**Reporter**	**Phone no / Availability (from/to)**
021850, Sonic-Global Imports, L.P.	Alan Hansen	6787941240

VIN no. (last 7 digits)	**Vehicle identification no.**	[redacted]
PM59590	WBAEU334X4PM59590	
E series	**Engine**	**Production date**
E46	M54	9/5/03
Gearbox	**Model**	**First registration**
AUT	325XI	10/20/03
Country version	**Body**	**Steering**
USA	LIM	LL
Mileage	**Workshop visits**	
1864 mls	1	

Fault

Fault location	Nature of fault	Condition
Drive train	Operates incorrectly	Environment

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location
20 Automatic transmission engagement delay (from N or P)

Defect Code	Defect text	
2400206000	Automatic transmission engagement delay (from N or P) too high	
Module	**Area**	**Fault code**
46	Powertrain	

Measure performed

Measure no.	Subject

Customer complaint (in customer's own words)
CUSTOMER STATES TRANS TAKES TOO LONG TO ENGAGE WHEN COLD

Workshop fault description and presumed cause
CONTACTED SFE ,ORDERED TRANS ,NEED APPROVAL FOR WARRANTY

Work performed
REPLACED TRANS

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Reply requested

Released Measure

Measure no.	Subject

Previous recommendations/queries/ additional information
Additional information 12/24/03 8:47 AM George Barlow
Thanks for using PuMA if the FSE ordered the trans it is taken care of.

New Additional information

Assigned report

Vehicle return

From	To	Date
Sonic-Global Imports, L.P.		

Tech. Office ref. case	Keep defective part
No	No

Internal note

New internal note

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Case no.
3801100

Subject
GM5 : delay in drive

Status date
1/16/04

Status
In process by tech. Office

Date created
1/16/04

Dealer
076731, Shelly Eurocars, Inc.

Reporter
Glenn Pestana

Phone no / Availability (from/to)
808 5971225

VIN no. (last 7 digits)
PL40312

Vehicle identification no.
WBABW53404PL40312

[redacted]

E series
E46

Engine
M54

Production date
3/28/03

Gearbox
AUT

Model
330Ci

First registration
5/16/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
6356 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly

Condition
While driving

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

trs delayed in drive

Workshop fault description and presumed cause
delay in drive

Work performed
called the hotline

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information

Additional information 1/16/04 1:09 PM Demien Forster
change the complete trs

New Additional information

Assigned report

Vehicle return

From **To** **Date**
Shelly Eurocars, Inc.

Tech. Office ref. case
No

Keep defective part
No

Internal note

New internal note

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Case no.
3801243

Subject
GM5 : delay in drive

Status date
1/16/04

Status
In process by tech. Office

Date created
1/16/04

Dealer
078837, Pacific BMW

Reporter
Arthur Grigorian

Phone no / Availability (from/to)
818 246-5600

VIN no. (last 7 digits)
PL10084

Vehicle identification no.
WBABD53494PL10084

[redacted]

E series
E46

Engine
M54

Production date
3/24/03

Gearbox
AUT

Model
330CI

First registration
5/23/03

Country version
USA

Body
COUPE

Steering
LL

Mileage
11143 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly

Condition
Gear/driving position, When shifting gears/driving positions, In D

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

trs delayed in drive

Workshop fault description and presumed cause
trs is having a delay in drive at cold condition

Work performed
called the hotline

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information

Additional information 1/23/04 6:23 PM Damien Forster
input shaft done Jan 22nd (technicien will put new oil in tranny)

Additional information 1/16/04 2:30 PM Damien Forster
I will install a new input shaft Jan 22nd

New Additional information

Assigned report

Vehicle return

From
Pacific BMW

To

Date

Tech. Office ref. case
No

Keep defective part
No

Internal note

New Internal note

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Case no.
3923098

Subject
GM5 : delay in drive

Status date
2/5/04

Status
In process by tech. Office

Date created
2/5/04

Dealer
024335, BMW of San Diego

Reporter
Jeffrey Reece

Phone no / Availability (from/to)
6199544338

VIN no. (last 7 digits)
PL00750

Vehicle identification no.
WBABD33484PL00750

[redacted]

E series
E46

Engine
M54

Production date
5/2/03

Gearbox
AUT

Model
325CI

First registration
6/20/03

Country version
USA

Body
COUPE

Steering
LL

Mileage
9061 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly

Condition
While driving

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

trs delayed

Workshop fault description and presumed cause
delay in drive at cold condition

Work performed
called the FSE

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information
Additional information 2/5/04 12:18 PM Damien Forster
the FSE released a transmission for the car

New Additional information

Assigned report

Vehicle return

From **To** **Date**
BMW of San Diego

Tech. Office ref. case
No

Keep defective part
No

Internal note

New internal note

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Case no.	Subject	
3921060	330i delayed park to drive when cold	
Status date	**Status**	**Date created**
2/5/04	Recommendation approved	2/5/04
Dealer	**Reporter**	**Phone no / Availability (from/to)**
056770, Faulkner BMW	Kenneth Goldberg	7175694269

VIN no. (last 7 digits)	**Vehicle identification no.**	[redacted]
KM34123	WBAEV53404KM34123	
E series	**Engine**	**Production date**
E46	M54	10/31/03
Gearbox	**Model**	**First registration**
AUT	330i	12/19/03
Country version	**Body**	**Steering**
USA	LIM	LL
Mileage	**Workshop visits**	
1179 mls	1	

Fault

Fault location	Nature of fault	Condition
Drive train	Operates incorrectly, Slipping	Environment, Outside temperature

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code	Defect text	
Module	**Area**	**Fault code**
	Powertrain	

Measure performed

Measure no.	Subject

Customer complaint (in customer's own words)
after shifting into drive ,engine revs high and car won't move.

Workshop fault description and presumed cause

assume it's the same problem with GM trans as per SIB 240703, however ,bulletin does not list a 2WD 330i as a elegible model.

Work performed
verify complaint.

Work performed effective
No

Tester diagnosis performed
No

Urgency
Reply requested

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information
Recommendation 2/5/04 8:30 AM Bill Mulryan
Follow the SIB and contact your FSE to authorization. Thanks.

New Additional information

Assigned report

Vehicle return

From
Faulkner BMW

To

Date

Tech. Office ref. case
No

Keep defective part
No

Internal note

New internal note

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Case no.
3916147

Subject
GM5 : Delayed D

Status date
2/4/04

Status
Recommendation approved

Date created
2/4/04

Dealer
068500, Park Avenue BMW

Reporter
Steve

Phone no / Availability (from/to)
201 8437900

VIN no. (last 7 digits)
PL42808

Vehicle identification no.
WBABW53464PL42808

[redacted]

E series
E46

Engine
M54

Production date
9/8/03

Gearbox
AUT

Model
330CI

First registration
10/16/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
1201 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly, Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)
Delayed D

Workshop fault description and presumed cause
When cold

Work performed
Called HL

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information
Recommendation 2/4/04 4:40 PM Yves Lauber
Change the Fwd clutch

New Additional Information

Assigned report

Vehicle return

From **To** **Date**
Park Avenue BMW

Tech. Office ref. case
No

Keep defective part
No

Internal note

New internal note

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Case no.
3902090

Subject
GM5 : delay in drive

Status date
2/3/04

Status
In process by tech. Office

Date created
2/3/04

Dealer
022007, South Bay BMW

Reporter
Andy

Phone no / Availability (from/to)
310 939-7305

VIN no. (last 7 digits)
PL11998

Vehicle identification no.
WBABD53464PL11998

[redacted]

E series
E46

Engine
M54

Production date
9/15/03

Gearbox
AUT

Model
330CI

First registration
10/23/03

Country version
USA

Body
COUPE

Steering
LL

Mileage
4322 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly

Condition
While driving

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

trs delayed in drive

Workshop fault description and presumed cause
delay in drive at cold condition, almost 10 secs

Work performed
called the hotline

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 2/3/04 11:53 AM Damien Forster
change the complete trs

New Additional Information

Assigned report

Vehicle return

From
South Bay BMW

To

Date

Tech. Office ref. case
No

Keep defective part
No

Internal note

New Internal note

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Case no.
3896118

Subject
GM5 : delay in drive

Status date
2/2/04

Status
In process by tech. Office

Date created
2/2/04

Dealer
021294, JRJ Investments, Inc.

Reporter
Less

Phone no / Availability (from/to)
702 217 0779

VIN no. (last 7 digits)
PC12808

Vehicle identification no.
WBAEN33444PC12808

[redacted]

E series
E46

Engine
M54

Production date
9/17/03

Gearbox
AUT

Model
325i

First registration
11/17/03

Country version
USA

Body
TOUR

Steering
LL

Mileage
7600 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly

Condition
While driving

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

trs delayed in drive

Workshop fault description and presumed cause
delay at cold condition

Work performed
called the hotline

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information

Additional information 2/2/04 5:06 PM Damien Forster
Change the complete trs

New Additional Information

Assigned report

Vehicle return

From **To** **Date**
JRJ Investments, Inc.

Tech. Office ref. case
No

Keep defective part
No

Internal note

New Internal note

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Case no.
3894099

Subject
GM5 : malfunction

Status date
2/2/04

Status
In process by tech. Office

Date created
2/2/04

Dealer
004637, Robert A. Smith, Inc.

Reporter
Gonzalo

Phone no / Availability (from/to)
1818 346-3144

VIN no. (last 7 digits)
PL44208

Vehicle identification no.
WBABW53434PL44208

[redacted]

E series
E46

Engine
M54

Production date
11/7/03

Gearbox
AUT

Model
330CI

First registration
12/31/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
539 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly

Condition
While driving

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

trs delayed in drive

Workshop fault description and presumed cause
delay in drive at cold condition

Work performed
called the hotline

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information

Additional Information 2/5/04 6:54 PM Damien Forster
Shaft and oil changed Feb 04th > car OK

Additional Information 2/2/04 1:30 PM Damien Forster
I will change the input shaft on Thursday 5th

New Additional Information

Assigned report

Vehicle return

From **To** **Date**
Robert A. Smith, Inc.

Tech. Office ref. case
No

Keep defective part
No

Internal note

New internal note

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Case no.
3887069

Subject
GM5 : delay in drive

Status date
1/30/04

Status
In process by tech. Office

Date created
1/30/04

Dealer
022225, BMW NA Workshop West

Reporter
Sandra

Phone no / Availability (from/to)
805 271-7371

VIN no. (last 7 digits)
KR27885

Vehicle identification no.
WBAEV33404KR27885

[redacted]

E series
E46

Engine
M54

Production date
11/13/03

Gearbox
AUT

Model
325i

First registration
1/9/04

Country version
USA

Body
LIM

Steering
LL

Mileage
1000 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly

Condition
While driving

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

trs delayed in drive
press car

Workshop fault description and presumed cause
trs is having a delay in drive

Work performed
called Damien

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no.	Subject

Previous recommendations/queries/ additional information
Additional information 1/30/04 5:40 PM Damien Forster
I changed the shaft Jan 29th > car OK

New Additional Information

Assigned report

Vehicle return

From	To	Date
BMW NA Workshop West		

Tech. Office ref. case
No

Keep defective part
No

Internal note

New Internal note

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Case no.
3887063

Subject
GM5 : delay in drive

Status date
1/30/04

Status
In process by tech. Office

Date created
1/30/04

Dealer
076837, Pacific BMW

Reporter
Arthur Grigorian

Phone no / Availability (from/to)
818 246-5600

VIN no. (last 7 digits)
KR27027

Vehicle identification no.
WBAEV33494KR27027

[redacted]

E series
E46

Engine
M54

Production date
10/15/03

Gearbox
AUT

Model
325I

First registration
11/28/03

Country version
USA

Body
LIM

Steering
LL

Mileage
3547 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly

Condition
While driving

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

trs delayed

Workshop fault description and presumed cause
delay in drive at cold condition

Work performed
called the hotline

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information

Additional information 2/5/04 6:44 PM Damien Forster
Shaft and oil changed Feb 04th > car OK

Additional information 1/30/04 5:22 PM Damien Forster
I will change the shaft on Wednesday the 4th

New Additional information

Assigned report

Vehicle return

From **To** **Date**
Pacific BMW

Tech. Office ref. case
No

Keep defective part
No

Internal note

New internal note

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Case no.
3886122

Subject
GM5 : delay in drive

Status date	Status	Date created
1/30/04	In process by tech. Office	1/30/04

Dealer	Reporter	Phone no / Availability (from/to)
056479, Delon BMW	Kevin	503 3999541

VIN no. (last 7 digits)	Vehicle identification no.	[redacted]
PL10087	WBABD53444PL10087	

E series	Engine	Production date
E46	M54	3/25/03
Gearbox	**Model**	**First registration**
AUT	330CI	5/10/03
Country version	**Body**	**Steering**
USA	COUPE	LL
Mileage	**Workshop visits**	
11584 mls	1	

Fault

Fault location	Nature of fault	Condition
Drive train, Transmission standard, Automatic transmission	Operates incorrectly	Gear/driving position, When shifting gears/driving positions, In D

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code	Defect text	
Module	**Area**	**Fault code**
	Powertrain	

Measure performed

Measure no.	Subject

Customer complaint (in customer's own words)

trs delayed in drive

Workshop fault description and presumed cause
delay in drive at cold condition - 10 secs

Work performed
called the hotline

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
info only

Released Measure

Measure no.	Subject

Previous recommendations/queries/ additional information
Additional Information 1/30/04 5:33 PM Damien Forster
change the complete trs

New Additional Information

Assigned report

Vehicle return

From	To	Date
Delon BMW		

Tech. Office ref. case
No

Keep defective part
No

Internal note

New Internal note

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Case no.
3886111

Subject
GM5 : delay in drive

Status date
1/30/04

Status
In process by tech. Office

Date created
1/30/04

Dealer
022820, Coast BMW

Reporter
Mike

Phone no / Availability (from/to)
805 543-4423

VIN no. (last 7 digits)
PL40961

Vehicle identification no.
WBABW53444PL40961

[redacted]

E series
E46

Engine
M54

Production date
4/28/03

Gearbox
AUT

Model
330Ci

First registration
6/3/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
5987 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly

Condition
Gear/driving position, When shifting gears/driving positions, In D

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

trs delayed

Workshop fault description and presumed cause
delay in drive at cold condition

Work performed
oil is OK

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no.	Subject

Previous recommendations/queries/ additional information

Additional information 2/12/04 3:40 PM Damien Forster
shaft changed > car OK

Additional information 1/30/04 3:29 PM Damien Forster
I will change the input shaft

New Additional information

Assigned report

Vehicle return

From	To	Date
Coast BMW		

Tech. Office ref. case	Keep defective part
No	No

Internal note

New internal note

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Case no.
3886098

Subject
GM5 : delay in drive

Status date
1/30/04

Status
In process by tech. Office

Date created
1/30/04

Dealer
022820, Coast BMW

Reporter
Mike

Phone no / Availability (from/to)
805 543-4423

VIN no. (last 7 digits)
PL27796

Vehicle identification no.
WBABW334X4PL27796

[redacted]

E series
E46

Engine
M54

Production date
10/9/03

Gearbox
AUT

Model
325CI

First registration
11/19/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
7686 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly

Condition
Gear/driving position, When shifting gears/driving positions, In D

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

trs delayed

Workshop fault description and presumed cause
delay in drive at cold condition

Work performed
called the hotline

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no.	Subject

Previous recommendations/queries/ additional information

Additional information 2/12/04 3:40 PM Damien Forster
Shaft changed Feb 11th > car OK

Additional information 1/30/04 3:31 PM Damien Forster
I will change the input shaft

New Additional information

Assigned report

Vehicle return

From	To	Date
Coast BMW		

Tech. Office ref. case
No

Keep defective part
No

Internal note

New internal note

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Case no.
3879571

Subject
GM5 : delay in drive

Status date
1/29/04

Status
In process by tech. Office

Date created
1/29/04

Dealer
022180, Valencia BMW

Reporter
Mark Samsom

Phone no / Availability (from/to)
1661 2548000

VIN no. (last 7 digits)
KM33251

Vehicle identification no.
WBAEV53444KM33251

[redacted]

E series
E46

Engine
M54

Production date
9/18/03

Gearbox
AUT

Model
330i

First registration
10/30/03

Country version
USA

Body
LIM

Steering
LL

Mileage
4961 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly

Condition
While driving

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

trs delayed in drive

Workshop fault description and presumed cause
trs delay in drive at cold condition

Work performed
called the hotline

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information

Additional information 3/15/04 11:00 AM Damien Forster
car is OK after changing the VB

Additional information 3/11/04 6:52 PM Damien Forster
With the new trs customer is complaining about a 5-4 harsh down - soft 6820 > change the VB

Additional information 2/5/04 7:22 PM Damien Forster
change the complete trs > no time

Additional information 1/29/04 6:00 PM Damien Forster
I will change the input shaft on Thursday Feb 6th

New Additional information

Assigned report

Vehicle return

From **To** **Date**
Valencia BMW

Tech. Office ref. case
No

Keep defective part
No

Internal note

New internal note

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Case no.
3872055

Subject
GM5 : Delayed D

Status date
1/28/04

Status
Recommendation approved

Date created
1/28/04

Dealer
026419, Bill Pearce Motors, Inc.

Reporter
Stephens

Phone no / Availability (from/to)
775 826-2100

VIN no. (last 7 digits)
PL02217

Vehicle identification no.
WBABD33404PL02217

[redacted]

E series
E46

Engine
M54

Production date
10/9/03

Gearbox
AUT

Model
325CI

First registration
11/28/03

Country version
USA

Body
COUPE

Steering
LL

Mileage
1200 mls

Workshop visits
2

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly, Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)
Delayed D

Workshop fault description and presumed cause
30 sec

Work performed
Transmission was changed for same complaint 2 weeks ago (Trs # 1058342)

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information

Recommendation 1/28/04 2:06 PM Yves Lauber
Change the transmission

New Additional information

Assigned report

Vehicle return

From **To** **Date**
Bill Pearce Motors, Inc.

Tech. Office ref. case
No

Keep defective part
No

Internal note

New Internal note

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Case no.
3864067

Subject
GM5 : Delayed D

Status date
1/27/04

Status
Recommendation approved

Date created
1/27/04

Dealer
024335, BMW of San Diego

Reporter
Reece

Phone no / Availability (from/to)
619 954 4338

VIN no. (last 7 digits)
KM33813

Vehicle identification no.
WBAEV53494KM33813

[redacted]

E series
E46

Engine
M54

Production date
10/14/03

Gearbox
AUT

Model
330i

First registration
12/8/03

Country version
USA

Body
LIM

Steering
LL

Mileage
1543 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly, Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)
Delayed D

Workshop fault description and presumed cause
When cold
15 sec

Work performed
Called HL

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information
Recommendation 1/27/04 1:36 PM Yves Lauber
Change the transmission

New Additional Information

Assigned report
3225989 GM5 Delayed Engagement

Vehicle return

From **To** **Date**
BMW of San Diego

Tech. Office ref. case
No

Keep defective part
No

Internal note

New Internal note

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Case no.
3863080

Subject
GM5 : Delayed D

Status date
1/27/04

Status
Recommendation approved

Date created
1/27/04

Dealer
068500, Park Avenue BMW

Reporter
Steve

Phone no / Availability (from/to)
201 8437900

VIN no. (last 7 digits)
KR26888

Vehicle identification no.
WBAEV33414KR26888

[redacted]

E series
E46

Engine
M54

Production date
10/9/03

Gearbox
AUT

Model
325I

First registration
11/25/03

Country version
USA

Body
LIM

Steering
LL

Mileage
479 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly, Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)
Delayed D

Workshop fault description and presumed cause
When cold
30 sec

Work performed
Called HL

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information
Recommendation 1/27/04 10:40 AM Yves Lauber
Change the Fwd clutch

New Additional Information

Assigned report

Vehicle return

From	To	Date
Park Avenue BMW		

Tech. Office ref. case
No

Keep defective part
No

Internal note

New internal note

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Case no.
3856095

Subject
GM5 : delay

Status date
1/26/04

Status
In process by tech. Office

Date created
1/26/04

Dealer
022225, BMW NA Workshop West

Reporter
Sandra

Phone no / Availability (from/to)
805 271-7371

VIN no. (last 7 digits)
PL02359

Vehicle identification no.
WBABD33494PL02359

[redacted]

E series
E46

Engine
M54

Production date
10/16/03

Gearbox
AUT

Model
325CI

First registration
12/17/03

Country version
USA

Body
COUPE

Steering
LL

Mileage
2500 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly

Condition
While driving

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

tre delayed

Workshop fault description and presumed cause
delay in drive at cold condition

Work performed
called Damien

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information
Additional information 1/26/04 7:10 PM Damien Forster
I will change the input shaft soon

New Additional information

Assigned report

Vehicle return

From **To** **Date**
BMW NA Workshop West

Tech. Office ref. case
No

Keep defective part
No

Internal note

New internal note

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Case no.
3856080

Subject
GM5 : delay in drive

Status date
1/26/04

Status
In process by tech. Office

Date created
1/26/04

Dealer
075249, Assael Automotive Inc.

Reporter
Tony

Phone no / Availability (from/to)
909 202 9205

VIN no. (last 7 digits)
PL10911

Vehicle identification no.
WBABD53474PL10911

[redacted]

E series
E46

Engine
M54

Production date
5/16/03

Gearbox
AUT

Model
330Ci

First registration
9/23/03

Country version
USA

Body
COUPE

Steering
LL

Mileage
7784 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly

Condition
While driving

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

trs delayed in drive

Workshop fault description and presumed cause
delay in drive at cold condition

Work performed
called the hotline

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information

Additional information 1/29/04 6:45 PM Damien Forster
car OK

Additional information 1/26/04 2:51 PM Damien Forster
I will change the input shaft Jan 27th

New Additional Information

Assigned report

Vehicle return

From **To** **Date**
Assael Automotive Inc.

Tech. Office ref. case
No

Keep defective part
No

Internal note

New Internal note

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Case no.
3855089

Subject
GM5 : delay in drive

Status date
1/26/04

Status
In process by tech. Office

Date created
1/26/04

Dealer
086846, Rusnak BMW

Reporter
Mark Nicastro

Phone no / Availability (from/to)
805 496-6500

VIN no. (last 7 digits)
KM34091

Vehicle identification no.
WBAEV53424KM34091

[redacted]

E series
E46

Engine
M54

Production date
10/29/03

Gearbox
AUT

Model
330i

First registration
12/22/03

Country version
USA

Body
LIM

Steering
LL

Mileage
3500 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly

Condition
While driving

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

trs delayed in drive

Workshop fault description and presumed cause
delay in drive at cold condition as per SB 240703

Work performed
called the hotline

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no.	Subject

Previous recommendations/queries/ additional information

Additional information 2/5/04 6:41 PM Damien Forster
Shaft and oil changed Feb 04th > car OK

Additional information 1/27/04 1:34 PM George Barlow
All righty then

Additional information 1/27/04 1:33 PM Mark Nicastro
App't is set for 2/4/04. Please have Damien come that afternoon. I left him voice mail as well.
Thanks, Mark

Additional information 1/27/04 9:15 AM George Barlow
Thank you I will e-mail Damien too.

Additional information 1/26/04 5:14 PM Mark Nicastro
No. Do not come here on 1/27. You must call me first @ 805.432.7383. Thank You, Mark Nicastro

Additional information 1/26/04 1:23 PM Damien Forster
I will change the input shaft Jan 27th

New Additional Information

Assigned report
3225989 GM5 Delayed Engagement

Vehicle return

From	To	Date
Rusnak BMW		

Tech. Office ref. case
No

Keep defective part
No

Internal note

New internal note

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Case no.
3844130

Subject
GM5 : delay in drive

Status date
1/23/04

Status
In process by tech. Office

Date created
1/23/04

Dealer
024335, BMW of San Diego

Reporter
Reece

Phone no / Availability (from/to)
1858 5605050

VIN no. (last 7 digits)
PL41098

Vehicle identification no.
WBABW53474PL41098

[redacted]

E series
E46

Engine
M54

Production date
5/8/03

Gearbox
AUT

Model
330CI

First registration
6/9/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
4882 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly

Condition
While driving

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

trs delayed in drive

Workshop fault description and presumed cause
delay in drive

Work performed
called the hotline

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information
Additional information 1/23/04 5:08 PM Damien Forster
change the trs

New Additional information

Assigned report

Vehicle return

From **To** **Date**
BMW of San Diego

Tech. Office ref. case
No

Keep defective part
No

Internal note

New Internal note

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Case no.
3844111

Subject
GM5 : delay in drive

Status date
1/23/04

Status
In process by tech. Office

Date created
1/23/04

Dealer
004942, Nick Alexander Imports

Reporter
Eddie

Phone no / Availability (from/to)
323 583-1901

VIN no. (last 7 digits)
PL43374

Vehicle identification no.
WBABW53444PL43374

[redacted]

E series
E46

Engine
M54

Production date
10/2/03

Gearbox
AUT

Model
330Ci

First registration
12/15/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
903 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard, Automatic transmission

Nature of fault
Operates incorrectly

Condition
While driving

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

trs delayed in drive

Workshop fault description and presumed cause
delay in drive at cold condition

Work performed
called the hotline

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information
Additional information 1/23/04 1:51 PM Damien Forster
change the complete trs

New Additional information

Assigned report

Vehicle return

From
Nick Alexander Imports

To

Date

Tech. Office ref. case
No

Keep defective part
No

Internal note

New Internal note

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