

DP04-001

BMW

3/29/04

ATTACHMENT 4

VOLUME III OF III

PART 3 OF 5

Case no. 3474075	Subject GM5 : delay in drive	
Status date 11/12/03	Status In process by tech. Office	Date created 11/12/03
Dealer 021390, Beverly Hills BMW	Reporter Andy Cicero	Phone no / Availability (from/to) 818 378 4495

VIN no. (last 7 digits) PL25782	Vehicle identification no. WBABW33404PL25782	
E series E46	Engine M54	Production date 5/26/03
Gearbox AUT	Model 325CI	First registration 7/2/03
Country version USA	Body CABRIO	Steering LL
Mileage 3549 mls	Workshop visits 1	

Fault

Fault location Drive train, Transmission standard, Automatic transmission	Nature of fault Operates incorrectly	Condition Gear/driving position, When shifting gears/driving positions, In D
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Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code	Defect text	
Module	Area Powertrain	Fault code

Measure performed

Measure no.	Subject
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Customer complaint (in customer's own words)

trs delayed

Workshop fault description and presumed cause

delay in drive at cold condition
oil is OK - soft 8630

Work performed

called the hotline

Work performed effective

Yes

Tester diagnosis performed

Yes

Urgency

Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 11/13/03 6:38 PM Damien Forster
I changed the shaft on Nov 13th - technician will put 8072B oil in the trs

Additional information 11/12/03 7:15 PM Damien Forster
I will change the input shaft on Thursday nov 13th

New Additional Information

Assigned report

3225989 GM5 Delayed Engagement

Vehicle return

From

Beverly Hills BMW

To

Date

Tech. Office ref. case

No

Keep defective part


No

Internal note

New internal note

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Case no. 3474074	Subject GM5 : delay in drive	
Status date 11/12/03	Status In process by tech. Office	Date created 11/12/03
Dealer 086846, Rusnak BMW	Reporter Mark Nicastró	Phone no / Availability (from/to) 805 432 7363

VIN no. (last 7 digits) PL41068	Vehicle identification no. WBABW53494PL41068	
E series E46	Engine M54	Production date 5/4/03
Gearbox AUT	Model 330CI	First registration 6/19/03
Country version USA	Body CABRIO	Steering LL
Mileage 7072 mls	Workshop visits 1	

Fault		
Fault location Drive train, Transmission standard, Automatic transmission	Nature of fault Operates incorrectly	Condition Gear/driving position

Defect
Main group
24 Automatic Transmission
Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)
Location

Defect Code	Defect text	
Module	Area Powertrain	Fault code

Measure performed	
Measure no.	Subject

Customer complaint (In customer's own words)

trs delayed

Workshop fault description and presumed cause

trs delayed in drive

Work performed

called the hotline

Work performed effective

Yes

Tester diagnosis performed

Yes

Urgency

Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 11/13/03 8:37 PM Damien Forster
input shaft changed and refilled the trs with 8072B

Additional information 11/12/03 7:10 PM Damien Forster
I will change the input on Thursday 13th

New Additional Information

Assigned report

3225989 GM5 Delayed Engagement

Vehicle return

From

To

Date

Rusnak BMW

Tech. Office ref. case

Keep defective part

No

No

Internal note

New internal note

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Case no.

3474072

Status date

11/12/03

Dealer

085256, Shelly BMW

Subject

GM5 : delay in drive

Status

In process by tech. Office

Date created

11/12/03

Reporter

John

**Phone no / Availability
(from/to)**

714 994-8100

VIN no. (last 7 digits)

PL40481

Vehicle identification

no.

WBABW53484PL40461

E series

E46

Engine

M54

Production date

4/3/03

Gearbox

AUT

Model

330CI

First registration

6/26/03

Country version

USA

Body

CABRIO

Steering

LL

Mileage

3162 mls

Workshop visits

1

Fault**Fault location**

Drive train, Transmission standard, Automatic transmission

Nature of fault

Operates incorrectly

Condition

Gear/driving position

Defect**Main group**

24 Automatic Transmission

Subgroup

00 Automatic gearbox / ECVT (symptom defect codes)

Location**Defect Code****Defect text****Module****Area**

Powertrain

Fault code**Measure performed****Measure no.****Subject****Customer complaint (In customer's own words)**

tra delayed in drive

Workshop fault description and presumed cause

delay at cold condition
oil is OK - no FC

Work performed

called the hotline

Work performed effective

Yes

Tester diagnosis performed

Yes

Urgency

Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 12/11/03 1:23 PM Damien Forster
technician changed the complete tra > car is OK (FSE authorized)

Additional information 11/12/03 6:12 PM Damien Forster
I will change the Input shaft someday

New Additional Information

Assigned report

3225989 GM5 Delayed Engagement

Vehicle return

From

Shelly BMW

To

Date

Tech. Office ref. case

No

Keep defective part


No

Internal note

New Internal note

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Case no. 3474069	Subject GM5 : delay in drive	
Status date 11/12/03	Status In process by tech. Office	Date created 11/12/03
Dealer 024336, BMW Seattle	Reporter Mike SF	Phone no / Availability (from/to) 206 356 8331

VIN no. (last 7 digits) PL00745	Vehicle identification no. WBABD33444PL00745	
E series E46	Engine M54	Production date 5/2/03
Gearbox AUT	Model 325Ci	First registration 6/28/03
Country version USA	Body COUPE	Steering LL
Mileage 5669 mls	Workshop visits 1	

Fault

Fault location Drive train, Transmission standard, Automatic transmission	Nature of fault Operates incorrectly	Condition Gear/driving position, When shifting gears/driving positions, In D
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Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code	Defect text	
Module	Area Powertrain	Fault code

Measure performed

Measure no.	Subject
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Customer complaint (In customer's own words)

trs delayed in drive

Workshop fault description and presumed cause
 delay in drive at cold condition after a reverse
 oil is OK - no FC

Work performed
 called the hotline

Work performed effective
 Yes

Tester diagnosis performed
 Yes

Urgency
 Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 11/12/03 5:41 PM Damien Forster
 wait until trs will be available in the parts

New Additional Information

Assigned report

3225989 GM5 Delayed Engagement

Vehicle return

From

To

Date

BMW Seattle

Tech. Office ref. case

Keep defective part

No

No

Internal note

New internal note

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Case no.
3472140

Subject
GM5 : delay in drive

Status date
11/12/03

Status
In process by tech.
Office

Date created
11/12/03

Dealer
004355, Center BMW

Reporter
David Kelstead

Phone no / Availability (from/to)
818 282 8568

VIN no. (last 7 digits)
PL41775

Vehicle identification no.
WBABW53414PL41775

E series
E46

Engine
M54

Production date
6/12/03

Gearbox
AUT

Model
330CI

First registration
8/20/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
2598 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard,
Automatic transmission

Nature of fault
Operates incorrectly

Condition
Gear/driving position, When shifting
gears/driving positions, In D

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (In customer's own words)

trs delayed

Workshop fault description and presumed cause
 delay in drive at cold condition after reverse
 oil is OK - no FC

Work performed
 called the hotline

Work performed effective
 Yes

Tester diagnosis performed
 Yes

Urgency
 info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 12/17/03 12:16 PM Damien Forster
 same problem > change the trs

Additional information 11/12/03 12:03 PM Damien Forster
 I will change the input shaft on Nov 12th

New Additional Information

Assigned report

3225989 GM5 Delayed Engagement

Vehicle return

From
 Center BMW

To

Date

Tech. Office ref. case
 No

Keep defective part
 No

Internal note

New Internal note

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Case no.
3447079

Subject
GM5 : Delay In drive

Status date
11/7/03

Status
In process by tech.
Office

Date created
11/7/03

Dealer
088730, F.G. Downing
Development Inc.

Reporter
Johnny x418

Phone no / Availability (from/to)
718 5052100

VIN no. (last 7 digits)
PL41028

Vehicle Identification no.
WBABW53484PL41028

E series
E48

Engine
M54

Production date
5/2/03

Gearbox
AUT

Model
330CI

First registration
5/29/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
3252 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard,
Automatic transmission

Nature of fault
Operates incorrectly

Condition
Gear/driving position, When shifting
gears/driving positions, In D

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (In customer's own words)
 trs delayed 10 secs

Workshop fault description and presumed cause
 delay 10 secs at cold condition - soft 8630
 oil is OK

Work performed
 called the hotline

Work performed effective
 Yes

Tester diagnosis performed
 Yes

Urgency
 Info only

Released Measure
 Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 11/7/03 4:13 PM Damien Forster
 Yves will probably do a mobile service

New Additional information

Assigned report
 3225989 GM5 Delayed Engagement

Vehicle return

From
 F.G. Downing Development Inc.

To

Date

Tech. Office ref. case
 No

Keep defective part
 No

Internal note

New internal note

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Case no.
3447069

Status date
11/7/03

Dealer
020648, United BMW

Subject
GM5 : delay in drive

Status
In process by tech.
Office

Reporter
Robert John

Date created
11/7/03

Phone no / Availability (from/to)
878 878 1617

VIN no. (last 7 digits)
PL40327

E series
E46

Gearbox
AUT

Country version
USA

Mileage
4278 mls

Vehicle identification no.

WBABW53424PL40327

Engine
M54

Model
330CI

Body
CABRIO

Workshop visits
1

Production date
3/28/03

First registration
6/25/03

Steering
LL

Fault

Fault location
Drive train, Transmission standard,
Automatic transmission

Nature of fault
Operates incorrectly

Condition
Gear/driving position, When shifting
gears/driving positions, In D

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (In customer's own words)

trs delayed

Workshop fault description and presumed cause
 delay in drive at cold condition
 oil is OK - EGS was send to New Jersey for reprogramming

Work performed
 called the hotline

Work performed effective **Tester diagnosis performed**
 Yes Yes

Urgency
 Info only

Released Measure

Measure no.	Subject
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Previous recommendations/queries/ additional information

Additional information 12/19/03 10:53 AM Damien Forster
 complete trs changed on December 5th (on FSE recommendation)

Additional information 11/7/03 1:58 PM Damien Forster
 URGENT

Additional information 11/7/03 1:55 PM Damien Forster
 wait for fix

New Additional information

Assigned report

3225989 GM5 Delayed Engagement

Vehicle return

From	To	Date
United BMW		


Tech. Office ref. case	Keep defective part
No	No

Internal note

New internal note

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Case no. 3447064	Subject GM5 : delay in drive	
Status date 11/7/03	Status In process by tech. Office	Date created 11/7/03
Dealer 021618, Allison Bavarian	Reporter Gary Jones	Phone no / Availability (from/to) 650 943 1082

VIN no. (last 7 digits) PL24615	Vehicle identification no. WBABW33494PL24615	
E series E46	Engine M54	Production date 4/8/03
Gearbox AUT	Model 325Ci	First registration 6/11/03
Country version USA	Body CABRIO	Steering LL
Mileage 3677 mls	Workshop visits 1	

Fault

Fault location Drive train, Transmission standard, Automatic transmission	Nature of fault Operates Incorrectly	Condition Gear/driving position, When shifting gears/driving positions, In D
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Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code	Defect text
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Module	Area Powertrain	Fault code
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Measure performed

Measure no.	Subject
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Customer complaint (in customer's own words)

delay in drive

Workshop fault description and presumed cause

delay in drive - oil condition OK
soft 8630

Work performed

called the hotline

Work performed effective

Yes

Tester diagnosis performed

Yes

Urgency

Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 12/8/03 7:01 PM Damien Forster

I changed the complete input shaft and the technician need to change the oil inside the trs

Additional information 11/7/03 1:31 PM Damien Forster

I will do a mobile service

New Additional information

Assigned report

3225989 GM5 Delayed Engagement

Vehicle return

From

To

Date

Allison Bavarian

Tech. Office ref. case

Keep defective part

No


No

Internal note

New internal note

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Case no. 3447003	Subject GM5 : delay in drive	
Status date 11/7/03	Status In process by tech. Office	Date created 11/7/03
Dealer 021188, Irvine Eurocars, LLC	Reporter Mike x240	Phone no / Availability (from/to) 949 380 4860

VIN no. (last 7 digits) PL40629	Vehicle identification no. WBABW53474PL40629	
E series E46	Engine M54	Production date 4/11/03
Gearbox AUT	Model 330Ci	First registration 8/7/03
Country version USA	Body CABRIO	Steering LL
Mileage 5963 mis	Workshop visits 1	

Fault

Fault location Drive train, Transmission standard, Automatic transmission	Nature of fault Operates incorrectly	Condition Gear/driving position, When shifting gears/driving positions, In D
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Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code	Defect text
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Module	Area Powertrain	Fault code
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Measure performed

Measure no.	Subject
--------------------	----------------

Customer complaint (in customer's own words)

trs delayed

Workshop fault description and presumed cause
 delay in drive at cold condition
 oil is OK

Work performed
 called the hotline

Work performed effective **Tester diagnosis performed**
 Yes Yes

Urgency
 Info only

Released Measure

Measure no.	Subject
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Previous recommendations/queries/ additional information

Additional information 1/16/04 8:02 PM Damien Forster
 change the complete trs

Additional information 12/17/03 10:58 AM Damien Forster
 I will change the shaft in January of 2004

Additional information 11/7/03 12:29 PM Damien Forster
 wait for fix : I will do a mobile

New Additional Information

Assigned report

3225989 GM5 Delayed Engagement

Vehicle return

From	To	Date
Irvine Eurocars, LLC		
Tech. Office ref. case	Keep defective part	
No	No	

Internal note

New Internal note

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Case no.
3439016

Subject
GM5 : delay in drive

Status date
11/8/03

Status
In process by tech.
Office

Date created
11/8/03

Dealer
021610, Advantage BMW

Reporter
Larry Nissen

Phone no / Availability (from/to)
281 557 7104

VIN no. (last 7 digits)
PL00365

Vehicle identification no.
WBABD33454PL00365

E series
E46

Engine
M54

Production date
4/8/03

Gearbox
AUT

Model
325CI

First registration
8/10/03

Country version
USA

Body
COUPE

Steering
LL

Mileage
9511 mls

Workshop visits
2

Fault

Fault location
Drive train, Transmission standard,
Automatic transmission

Nature of fault
Operates incorrectly

Condition
Gear/driving position, When shifting
gears/driving positions, In D

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (In customer's own words)

tra delayed in drive

Workshop fault description and presumed cause

delay in drive at cold condition

EGS already reprogrammed at another dealer DC86773 > still delay

Work performed

called the hotline

Work performed effective

Yes

Tester diagnosis performed

Yes

Urgency

Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional Information 11/8/03 12:05 PM Damlen Forster

change the oil inside the tra with ETL 7045

New Additional Information

Assigned report

3225989 GM5 Delayed Engagement

Vehicle return

From

Advantage BMW

To

Date

Tech. Office ref. case

No

Keep defective part


No

Internal note

New Internal note

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Case no. 3438034	Subject GM5 : delay in drive	
Status date 11/8/03	Status In process by tech. Office	Date created 11/8/03
Dealer 020133, International Autos, Inc.	Reporter Jim Furbur	Phone no / Availability (from/to) 414 543-3000

VIN no. (last 7 digits) PL00812	Vehicle identification no. WBABD33444PL00812	
E series E46	Engine M54	Production date 6/6/03
Gearbox AUT	Model 325Ci	First registration 6/5/03
Country version USA	Body COUPE	Steering LL
Mileage 8420 mls	Workshop visits 1	

Fault

Fault location Drive train, Transmission standard, Automatic transmission	Nature of fault Operates incorrectly	Condition Gear/driving position, When shifting gears/driving positions, In D
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Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code	Defect text	
Module	Area Powertrain	Fault code

Measure performed

Measure no.	Subject
--------------------	----------------

Customer complaint (in customer's own words)

trs delay in drive

Workshop fault description and presumed cause
 delayed in drive at cold condition: "a couple of seconds"
 soft 8830

Work performed
 called the hotline

Work performed effective
 Yes

Tester diagnosis performed
 Yes

Urgency
 Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 11/6/03 1:29 PM Damien Forster
 change the oil

New Additional information

Assigned report

3225889 GM5 Delayed Engagement

Vehicle return

From

To

Date

International Autos, Inc.

Tech. Office ref. case

Keep defective part

No

No

Internal note

New internal note

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Case no.
3615330

Subject
GM5 : delay in drive

Status date
12/8/03

Status
In process by tech.
Office

Date created
12/8/03

Dealer
021618, Allison Bavarian

Reporter
David Kalch

Phone no / Availability (from/to)
1850 943 1081

VIN no. (last 7 digits)
PL25330

Vehicle identification no.
WBABW33484PL25330

E series
E48

Engine
M54

Production date
5/5/03

Gearbox
AUT

Model
326CI

First registration
6/21/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
4753 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard,
Automatic transmission

Nature of fault
Operates incorrectly

Condition
Gear/driving position, When shifting
gears/driving positions, In D

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (In customer's own words)

trs delay in drive

Workshop fault description and presumed cause

delay in drive at cold condition
oil is OK

Work performed

called the hotline

Work performed effective

Yes

Tester diagnosis performed

Yes

Urgency

Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 1/9/04 5:28 PM Damien Forster
the complete trs has been changed

Additional information 12/8/03 1:16 PM Damien Forster

Technician will either change the trs or wait until i will be able to fix the tranny

New Additional information

Assigned report

Vehicle return

From

Allison Bavarian

To

Date

Tech. Office ref. case

No

Keep defective part

No

Internal note

New Internal note

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Case no.

3616062

Subject

GM5 : delay in drive

Status date

12/8/03

Status

In process by tech.

Date created

12/8/03

Office**Dealer**

076731, Shelly Eurocars, Inc.

Reporter

Glenn Pestana

Phone no / Availability (from/to)

808 5971225

VIN no. (last 7 digits)

PL00310

Vehicle identification no.

WBABD33424PL00310

E series

E46

Engine

M54

Production date

4/5/03

Gearbox

AUT

Model

325CI

First registration

6/28/03

Country version

USA

Body

COUPE

Steering

LL

Mileage

6503 mls

Workshop visits

1

Fault**Fault location**

Drive train, Transmission standard, Automatic transmission

Nature of fault

Operates incorrectly

Condition

Gear/driving position, When shifting gears/driving positions, In D

Defect**Main group**

24 Automatic Transmission

Subgroup

00 Automatic gearbox / ECVT (symptom defect codes)

Location**Defect Code****Defect text****Module****Area**

Powertrain

Fault code**Measure performed****Measure no.****Subject****Customer complaint (in customer's own words)**

trs delayed in drive

Workshop fault description and presumed cause
 delay in drive at cold condition

Work performed
 called the hotline

Work performed effective **Tester diagnosis performed**
 Yes Yes

Urgency
 Info only

Released Measure

Measure no.	Subject
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Previous recommendations/queries/ additional information

Additional information 3/18/04 6:42 PM Damien Forster
 new trs : S/N 1118833 is having some shifting issue = upshift and delay |
 Check the car tomorrow morning

Additional information 12/8/03 3:03 PM Damien Forster
 change the complete trs

New Additional information

Assigned report

Vehicle return

From	To	Date
Shelly Eurocars, Inc.		
Tech. Office ref. case	Keep defective part	
No	No	

Internal note

New internal note

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Case no.
3703120

Status date
12/22/03

Dealer
076837, Pacific BMW

Subject
GM5 : Delayed D

Status
Recommendation approved

Reporter
Tim Haynes

Date created
12/22/03

**Phone no / Availability
(from/to)**
818 246-5600

VIN no: (last 7 digits)
PL41902

E series
E46

Gearbox
AUT

Country version
USA

Mileage
7515 mls

Vehicle identification no.
WBABW53444PL41902

Engine
M54

Model
330CI

Body
CABRIO

Workshop visits
2

Production date
8/18/03

First registration
8/11/03

Steering
LL

Fault

Fault location
Drive train, Transmission standard,
Automatic transmission

Nature of fault
Operates Incorrectly,
Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (In customer's own words)

Delayed D

Workshop fault description and presumed cause

When cold

Work performed

Called HL

Work performed effective

Yes

Tester diagnosis performed

Yes

Urgency

Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 1/12/04 3:27 PM Damien Forster

there is something "fishy" The car has only 1719 miles on it and the trs was never changed > I will do the repair January 22th.

Recommendation 12/22/03 2:02 PM Yves Lauber

Change the transmission

New Additional Information**Assigned report****Vehicle return**

From

To

Date

Pacific BMW

Tech. Office ref. case

Keep defective part


No

No

Internal note**New internal note**

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Case no. 3698163	Subject GM5 : delay in drive	
Status date 12/19/03	Status In process by tech. Office	Date created 12/19/03
Dealer 076886, BMW of Riverside	Reporter Glen Bishop	Phone no / Availability (from/to) 1909 785-4444

VIN no. (last 7 digits) PL40275	Vehicle identification no. WBABW53494PL40275	
E series E46	Engine M54	Production date 3/26/03
Gearbox AUT	Model 330CI	First registration 5/7/03
Country version USA	Body CABRIO	Steering LL
Mileage 17475 mls	Workshop visits 1	

Fault		
Fault location Drive train, Transmission standard, Automatic transmission	Nature of fault Operates incorrectly	Condition While driving

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code	Defect text	
Module	Area Powertrain	Fault code

Measure performed	
Measure no.	Subject

Customer complaint (In customer's own words)

trs delayed

Workshop fault description and presumed cause
 delay in drive at cold condition

Work performed
 called the hotline

Work performed effective
 Yes

Tester diagnosis performed
 Yes

Urgency
 Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 12/19/03 2:54 PM Damien Forster
 trs was changed back on December 15th

New Additional Information

Assigned report

Vehicle return

From

To

Date

BMW of Riverside

Tech. Office ref. case

Keep defective part

No


No

Internal note


New internal note

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Dealer no. 021234	Dealer Sonic Automotive of Nashville, LLC	Contract BMW/MINI
Reporter Christopher Carpin	Reporter no.	
Street 4040 Armory Oaks Drive	Postbox	Town 37204 Nashville
Tele. No. 1615 8504040	Fax 1615 8504000	

VIN no. (last 7 digits) PL40731	Vehicle identification no. WBABW53494PL40731	
E series E46	Engine M54	Production date 4/14/03
Gearbox AUT	Model 330Ci	First registration 6/2/03

Tech. Office report

Report no. 3225989	Subject GM5 Delayed Engagement	
------------------------------	--	---

Dealer no.
015665
Reporter
Chris Bracken
Street
525 Tarrytown Road
Tele. No.
914 7615555

Dealer
Westchester BMW, Inc.
Reporter no.
PDUSchris.bracken
Postbox

Fax
914 7617297

Contract
BMW/MINI

Town
10607 White Plains

VIN no. (last 7 digits)
PM59521
E series
E46
Gearbox
AUT

Vehicle identification no.
WBAEU33424PM59521
Engine
M54
Model
325XI


Production date
9/4/03
First registration
10/31/03

Tech. Office report

Report no.
3225889

Subject
GM5 Delayed Engagement



Case no.
3689143

Subject
GM5 : delay in drive

Status date
12/18/03

Status
In process by tech.
Office

Date created
12/18/03

Dealer
022083, Stevens Creek BMW

Reporter
Mike

Phone no / Availability (from/to)
408 591 3087

VIN no. (last 7 digits)
KM33154

Vehicle identification no.
WBAEV53464KM33154

E series
E46

Engine
M54

Production date
9/15/03

Gearbox
AUT

Model
330i

First registration
11/5/03

Country version
USA

Body
LIM

Steering
LL

Mileage
2044 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard,
Automatic transmission

Nature of fault
Operates incorrectly

Condition
Gear/driving position, When shifting
gears/driving positions, In D

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (In customer's own words)

trs delayed

Workshop fault description and presumed cause
 delay in drive at cold condition

Work performed
 called the hotline

Work performed effective **Tester diagnosis performed**
 Yes Yes

Urgency
 Info only

Released Measure

Measure no. **Subject**

Previous recommendations/queries/ additional information

Additional information 1/16/04 3:48 PM Damien Forster
 Input shaft changed on Jan 13th

Additional information 12/18/03 2:44 PM Damien Forster
 I will do the repair on January 13th

New Additional Information

Assigned report

Vehicle return

From	To	Date
Stevens Creek BMW		
Tech. Office ref. case	Keep defective part	
No	No	

Internal note

New Internal note

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Dealer no.

004764

Dealer

Cunningham BMW

Contract

BMW

Reporter

[REDACTED]

Reporter no.

[REDACTED]

Street

[REDACTED]

Postbox

Town

[REDACTED] El Cajon

Tele. No.

[REDACTED]

Fax

[REDACTED]

VIN no. (last 7 digits)

PL42641

Vehicle identification no.

WBABW53474PL42641

[REDACTED]

E series

E46

Engine

M54

Production date

9/1/03

Gearbox

AUT

Model

330CI

First registration

10/18/03

Tech. Office report

Report no.


3225989

Subject

GM5 Delayed Engagement

[REDACTED]

Case no. 3682059	Subject GM5 : delay in drive	
Status date 12/17/03	Status In process by tech. Office	Date created 12/17/03
Dealer 004637, Robert A. Smith, Inc.	Reporter Kennis Hank	Phone no / Availability (from/to) 818 346-3144

VIN no. (last 7 digits) PL43837	Vehicle identification no. WBABW53474PL43837	
E series E46	Engine M54	Production date 10/22/03
Gearbox AUT	Model 330CI	First registration 12/3/03
Country version USA	Body CABRIO	Steering LL
Mileage 333 mls	Workshop visits 1	

Fault

Fault location Drive train, Transmission standard, Automatic transmission	Nature of fault Operates incorrectly	Condition Gear/driving position, When shifting gears/driving positions, In D
--	--	---

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code	Defect text	
Module	Area Powertrain	Fault code

Measure performed

Measure no.	Subject
--------------------	----------------

Customer complaint (In customer's own words)

trs delayed in drive

Workshop fault description and presumed cause
 delay in drive at cold condition

Work performed
 called the hotline

Work performed effective
 Yes

Tester diagnosis performed
 Yes

Urgency
 Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 1/8/04 6:25 PM Damien Forster
 technician changed the trs

Additional information 12/17/03 11:20 AM Damien Forster
 change the trs or I will do the repair

New Additional Information

Assigned report

Vehicle return

From

To

Date

Robert A. Smith, Inc.

Tech. Office ref. case

Keep defective part

No

No

Internal note

New internal note

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Dealer no.

046615

Dealer

Kelly BMW

Contract

BMW

Reporter

[REDACTED]

Reporter no.

Street

[REDACTED]

Postbox

Town

[REDACTED] Columbus

Tele. No.

[REDACTED]

Fax

[REDACTED]

VIN no. (last 7 digits)

KM33351

Vehicle identification no.

WBAEY53484KM33351

[REDACTED]

E series

E48

Engine

M54

Production date

9/22/03

Gearbox

AUT

Model

330i

First registration

11/4/03

Tech. Office report

Report no.

3225888

Subject

GM5 Delayed Engagement

[REDACTED]

Dealer no.

075784

Dealer

Fort Lauderdale L. M., Inc.

Contract

BMW/MINI

Reporter

[REDACTED]

Reporter no.

[REDACTED]

Street

[REDACTED]

Postbox

Town

[REDACTED] Fort Lauderdale

Tels. No.

[REDACTED]

Fax

[REDACTED]

VIN no. (last 7 digits)

PL01857

Vehicle identification no.

WBABD33494PL01857

[REDACTED]

E series

E46

Engine

M54

Production date

9/12/03

Gearbox

AUT

Model

325CI

First registration

10/11/03

Tech. Office report

Report no.

3225989

Subject

GM5 Delayed Engagement

[REDACTED]

Case no.
3672066

Subject
GM5 : Delayed D

Status date
12/16/03

Status
Recommendation approved

Date created
12/16/03

Dealer
023200, Felix F. Callari, Inc.

Reporter
Bob

**Phone no / Availability
(from/to)**
000 000 0000

VIN no. (last 7 digits)
PM61098

Vehicle identification no.
WBAEU33464PM61098

E series
E46

Engine
M54

Production date
10/4/03

Gearbox
AUT

Model
325XI

First registration
11/12/03

Country version
USA

Body
LIM

Steering
LL

Mileage
1000 mis

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard,
Automatic transmission

Nature of fault
Operates incorrectly,
Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (In customer's own words)

Delayed D

Workshop fault description and presumed cause

When cold

Work performed

Called HL

Work performed effective

Yes

Tester diagnosis performed

Yes

Urgency

Info only

Released Measure**Measure no.****Subject****Previous recommendations/queries/ additional information**

Recommendation 12/16/03 1:16 PM Yves Lauber

Change the Fwd clutch (Myself on 12/16/03)

New Additional Information**Assigned report**

3225989 GM5 Delayed Engagement

Vehicle return**From**

Felix F. Callari, Inc.

To**Date****Tech. Office ref. case**

No

Keep defective part

No

Internal note**New Internal note**

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Dealer no.

021610

Dealer

Advantage BMW

Contract

BMW

Reporter

[REDACTED]

Reporter no.

[REDACTED]

Street

[REDACTED]

Postbox

[REDACTED]

Town

[REDACTED] Houston

Tele. No.

[REDACTED]

Fax

[REDACTED]

VIN no. (last 7 digits)

PL27790

Vehicle identification no.

WBABW33494PL27790

[REDACTED]

E series

E46

Engine

M54

Production date

10/9/03

Gearbox

AUT

Model

325CI

First registration

11/25/03

Tech. Office report**Report no.**

3225989

Subject

GM5 Delayed Engagement

[REDACTED]

Dealer no.

022800

Dealer

Competition BMW of Smithtown

Contract

BMW

Reporter

[REDACTED]

Reporter no.

Street

[REDACTED]

Postbox

Town

Saint James

Tele. No.

[REDACTED]

Fax

[REDACTED]

VIN no. (last 7 digits)

PL25946

Vehicle identification no.

WBABW33444PL25946

[REDACTED]

E series

E46

Engine

M54

Production date

6/5/03

Gearbox

AUT

Model

325CI

First registration

7/8/03

Tech. Office report

Report no.

3225989

Subject

GM5 Delayed Engagement

[REDACTED]

Dealer no.

021471

Dealer

CT Intercontinental, Ltd.

Contract

BMW/MINI

Reporter

[REDACTED]

Reporter no.

Street

[REDACTED]

Postbox

Town

[REDACTED] Houston

Tele. No.

[REDACTED]

Fax

[REDACTED]

VIN no. (last 7 digits)

PL02514

Vehicle identification no.

WBABD33464PL02514

[REDACTED]

E series

E48

Engine

M54

Production date

10/27/03

Gearbox

AUT

Model

325CI

First registration

11/24/03

Tech. Office report

Report no.

3225989

Subject

GM5 Delayed Engagement

[REDACTED]

Dealer no.

021610

Dealer

Advantage BMW

Contract

BMW

Reporter

[REDACTED]

Reporter no.

[REDACTED]

Street

[REDACTED]

Postbox

Town

[REDACTED] Houston

Tele. No.

[REDACTED]

Fax

[REDACTED]

VIN no. (last 7 digits)

PL40581

Vehicle identification no.

WBABW53454PL40581

[REDACTED]

E series

E46

Engine

M54

Production date

4/9/03

Gearbox

AUT

Model

330CI

First registration

5/23/03

Tech. Office report

Report no.

3225989

Subject

GM5 Delayed Engagement

[REDACTED]

Dealer no.
069127
Reporter
[REDACTED]

Dealer
BMW of North Haven
Reporter no.

Contract
BMW

Street
[REDACTED]

Postbox

Town
[REDACTED] North Haven

Tele. No.
[REDACTED]

Fax
[REDACTED]

VIN no. (last 7 digits)
PM61313

Vehicle identification no.
WBAEU33454PM61313

[REDACTED]

E series
E46

Engine
M54

Production date
10/8/03

Gearbox
AUT

Model
325XI

First registration
11/15/03


Tech. Office report

Report no.
3225989

Subject
GM5 Delayed Engagement

[REDACTED]

Case no. 3665139	Subject GM5 : delay in drive	
Status date 12/15/03	Status In process by tech. Office	Date created 12/15/03
Dealer 024856, BMW of Fremont	Reporter Burt French	Phone no / Availability (from/to) 1510 823-1111

VIN no. (last 7 digits) PL10218	Vehicle identification no. WBABD53444PL10218	
E series E46	Engine M54	Production date 4/4/03
Gearbox AUT	Model 330CI	First registration 6/14/03
Country version USA	Body COUPE	Steering LL
Mileage 11266 mls	Workshop visits 1	

Fault

Fault location Drive train, Transmission standard, Automatic transmission	Nature of fault Operates incorrectly	Condition While driving
---	--	-----------------------------------

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code	Defect text	
Module	Area Powertrain	Fault code

Measure performed	
Measure no.	Subject

Customer complaint (In customer's own words)

trs delayed

Workshop fault description and presumed cause

delay in drive at cold condition
oil is OK - soft ?

Work performed

called the hotline

Work performed effective

Yes

Tester diagnosis performed

Yes

Urgency

Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 1/16/04 4:58 PM Damien Forster

Input shaft changed on Jan 14th

Additional information 12/15/03 5:39 PM Damien Forster

I will change the shaft somedays in January

New Additional Information

Assigned report

3225989 GM5 Delayed Engagement

Vehicle return

From

BMW of Fremont

To

Date

Tech. Office ref. case

No

Keep defective part

No

Internal note

New Internal note

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Case no.
3665126

Subject
Delay shift into drive

Status date
12/15/03

Status
Recommendation approved

Date created
12/15/03

Dealer
024987, Laurel BMW of Westmont

Reporter
David Anderson

Phone no. / Availability (from/to)
6306545400

VIN no. (last 7 digits)
PL43151

Vehicle identification no.
WBABW53464PL43151

E series
E48

Engine
M54

Production date
9/25/03

Gearbox
AUT

Model
330CI

First registration
10/30/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
1150 mls

Workshop visits
1

Fault

Fault location
Drive train

Nature of fault
Operates incorrectly

Condition
Gear/driving position

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

When started cold the transmission has a delayed engagement from reverse to drive

Workshop fault description and presumed cause

No faults stored, did not verify complaint I have tried to contact techline to find out about this complaint

Work performed

No work performed yet

Work performed effective

No

Tester diagnosis performed

Yes

Urgency

Reply requested

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Recommendation 12/15/03 2:03 PM Brian Sime

Verify the complaint. Per service round table, contact FSE for release of the trans.

New Additional information**Assigned report**

3225989 GM5 Delayed Engagement

Vehicle return

From

Laurel BMW of Westmont

To

Keep defective part

Date

Tech. Office ref. case

No

No

Internal note**New Internal note**

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Case no.
3665096

Subject
GM5 FC 055

Status date
12/15/03

Status
Recommendation
approved

Date created
12/15/03

Dealer
056738, Open Road BMW

Reporter
Auburn Hudlow

**Phone no / Availability
(from/to)**
732-965-8450

VIN no. (last 7 digits)
PR06113

Vehicle identification no.
WBAEU334X4PR06113

E-series
E46

Engine
M54

Production date
10/18/03

Gearbox
AUT

Model
325XI

First registration
12/8/03

Country version
USA

Body
LIM

Steering
LL

Mileage
134 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard,
Automatic transmission

Nature of fault
Distinct perception

Condition
Engine operation, Engine
on

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location
23 Automatic transmission in emergency shift program

Defect Code	Defect text

Module	Area	Fault code
46	Powertrain	

Measure performed

Measure no.	Subject

Customer complaint (in customer's own words)

Transmission prog. light illuminates and car towed to shop.

Workshop fault description and presumed cause

FC 055 Stored. Tech. also noticed delay in D.

Work performed

Called hotline.

Work performed effective

No

Tester diagnosis performed

Yes

Urgency

Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Recommendation 12/15/03 1:28 PM Todd Gillies

Replace complete transmission.

New Additional Information

Assigned report

Vehicle return

From

To

Date

Open Road BMW

Tech. Office ref. case

Keep defective part

No

No

Internal note

New Internal note

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Dealer no.
043200

Dealer
Haseel Motors, Inc.

Contract
BMW/MINI

Reporter
[REDACTED]

Reporter no.

Street
[REDACTED]

Postbox

Town

[REDACTED] Freeport

Tele. No.
[REDACTED]

Fax
[REDACTED]

VIN no. (last 7 digits)
PL42453

Vehicle identification no.
WBABW53464PL42453

[REDACTED]

E series
E46

Engine
M54

Production date
7/29/03

Gearbox
AUT

Model
330CI

First registration
8/27/03

Tech. Office report

Report no.
3225989

Subject
GM5 Delayed Engagement

[REDACTED]

Case no.
3643124

Subject
GM5 : delay in drive

Status date
12/11/03

Status
In process by tech. Office

Date created
12/11/03

Dealer
021188, Irvine Eurocars, LLC

Reporter
Mike

**Phone no. / Availability
(from/to)**
1949 3501200

VIN no. (last 7 digits)
PL02005

**Vehicle identification
no.**
WBABD33474PL02005

E series
E46

Engine
M54

Production date
9/24/03

Gearbox
AUT

Model
325CI

First registration
11/17/03

Country version
USA

Body
COUPE

Steering
LL

Mileage
2850 mls

Workshop visits
1

Fault

Fault location

Drive train, Transmission standard, Automatic transmission

Nature of fault

Operates incorrectly

Condition

While driving

Defect

Main group

24 Automatic Transmission

Subgroup

00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

trs delayed

Workshop fault description and presumed cause
 trs is having a delay in drive at cold condition
 oil is OK

Work performed
 called the hotline

Work performed effective
 Yes

Tester diagnosis performed
 Yes

Urgency
 Info only

Released Measure
 Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 12/17/03 10:58 AM Damien Forster

The complete trs will be changed

Additional information 12/11/03 5:38 PM Damien Forster

either technician will change the trs or I will do the repair

New Additional Information

Assigned report

Vehicle return

From
 Irvine Eurocars, LLC

To

Date

Tech. Office ref. case
 No

Keep defective part
 No

Internal note

New Internal note

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Dealer no.
046615

Dealer
Kelly BMW

Contract
BMW

Reporter
[REDACTED]

Reporter no.
[REDACTED]

Street
[REDACTED]

Postbox

Town

[REDACTED] Columbus

Tele. No.
[REDACTED]

Fax
[REDACTED]

VIN no. (last 7 digits)
KM33777

Vehicle identification no.
WBAEV53494KM33777

[REDACTED]

E series
E46

Engine
M54

Production date
10/13/03

Gearbox
AUT

Model
330i

First registration
11/14/03

Tech. Office report

Report no.
3225969

Subject
GM5 Delayed Engagement

[REDACTED]

Case no.
3643053

Subject
GM5 : delay in drive

Status date
12/11/03

Status
In process by tech.
Office

Date created
12/11/03

Dealer
081400, Valley BMW

Reporter
Mike

Phone no / Availability (from/to)
540 344 0280

VIN no. (last 7 digits)
PL11785

Vehicle identification no.
WBABD53404PL11785

E series
E46

Engine
M54

Production date
8/25/03

Gearbox
AUT

Model
330CI

First registration
10/21/03

Country version
USA

Body
COUPE

Steering
LL

Mileage
2300 mis

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard,
Automatic transmission

Nature of fault
Operates incorrectly

Condition
Gear/driving position, When shifting
gears/driving positions, In D

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

trs delayed

Workshop fault description and presumed cause
 delay in drive at cold condition

Work performed
 called the hotline

Work performed effective
 Yes

Tester diagnosis performed
 Yes

Urgency
 Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 12/11/03 11:37 AM Damien Forster
 change the complete trs

New Additional Information

Assigned report

Vehicle return

From

To

Date

Valley BMW

Tech. Office ref. case

Keep defective part

No


No

Internal note

New Internal note

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Case no. 3642073	Subject GM5 : delay i ndrive	
Status date 12/11/03	Status In process by tech. Office	Date created 12/11/03
Dealer 046615, Kelly BMW	Reporter Mike Cooper	Phone no / Availability (from/to) 614 471 2277

VIN no. (last 7 digits) PL10556	Vehicle identification no. WBABD53424PL10556	
E series E46	Engine M54	Production date 4/24/03
Gearbox AUT	Model 330CI	First registration 9/30/03
Country version USA	Body COUPE	Steering LL
Mileage 2699 mis	Workshop visits 1	

Fault		
Fault location Drive train, Transmission standard, Automatic transmission	Nature of fault Operates incorrectly	Condition Gear/driving position, When shifting gears/driving positions, In D

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code	Defect text	
Module	Area Powertrain	Fault code

Measure performed	
Measure no.	Subject

Customer complaint (In customer's own words)

trs delayed

Workshop fault description and presumed cause
 delay in drive at cold condition

Work performed
 called the hotline

Work performed effective
 Yes

Tester diagnosis performed
 Yes

Urgency
 Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 12/11/03 11:30 AM Damien Forster
 change the complete trs

New Additional Information

Assigned report

3225989 GM5 Delayed Engagement

Vehicle return

From

Kelly BMW

To

Date

Tech. Office ref. case

No

Keep defective part

No

Internal note

New Internal note

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Case no.
3635105

Status date
12/10/03

Dealer
004497, Impert Motors, Inc.

Subject
GM5 : delay in drive

Status
In process by tech. Office

Date created
12/10/03

Reporter
Jim

Phone no / Availability (from/to)
925 682 3577

VIN no. (last 7 digits)
PL40491

Vehicle identification no.
WBABW53444PL40491

E-series
E46

Engine
M54

Production date
4/4/03

Gearbox
AUT

Model
330Ci

First registration
5/18/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
13161 mls

Workshop visits
1

Fault

Fault location

Drive train, Transmission standard, Automatic transmission

Nature of fault

Operates incorrectly

Condition

While driving

Defect

Main group

24 Automatic Transmission

Subgroup

00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area

Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (In customer's own words)

trs delayed

Workshop fault description and presumed cause
 delay in drive at cold condition - reverse gear OK
 no fault - oil is OK

Work performed
 called the hotline

Work performed effective
 Yes

Tester diagnosis performed
 Yes

Urgency
 info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 12/10/03 5:36 PM Damien Forster
 change the complete trs according to the DCS message

New Additional Information

Assigned report

3225888 GM5 Delayed Engagement

Vehicle return

From
 Import Motors, Inc.

To

Date

Tech. Office ref. case
 No

Keep defective part
 No

Internal note

New Internal note

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Case no.

3635081

Subject

GM5 : delay in drive

Status date

12/10/03

Status

In process by tech.

Date created

12/10/03

Office**Dealer**

021471, CT Intercontinental, Ltd.

Reporter

Matt

Phone no / Availability (from/to)

281 774 2955

VIN no. (last 7 digits)

PL02514

Vehicle identification no.

WBABD33484PL02514

E series

E48

Engine

M54

Production date

10/27/03

Gearbox

AUT

Model

325CI

First registration

11/24/03

Country version

USA

Body

COUPE

Steering

LL

Mileage

885 mls

Workshop visits

1

Fault**Fault location**Drive train, Transmission standard,
Automatic transmission**Nature of fault**

Operates incorrectly

ConditionGear/driving position, When shifting
gears/driving positions, In D**Defect****Main group**

24 Automatic Transmission

Subgroup

00 Automatic gearbox / ECVT (symptom defect codes)

Location**Defect Code****Defect text****Module****Area**

Powertrain

Fault code**Measure performed****Measure no.****Subject****Customer complaint (In customer's own words)**

trs delayed in drive

Workshop fault description and presumed cause
 reverse is OK - there is a delay in drive at cold condition
 oil is OK - no Fault

Work performed
 called the hotline

Work performed effective Yes	Tester diagnosis performed Yes
Urgency Info only	

Released Measure	
Measure no.	Subject

Previous recommendations/queries/ additional information
 Additional information 12/10/03 8:01 PM Damien Forster
 change the complete trs

New Additional Information

Assigned report


Vehicle return		
From CT Intercontinental, Ltd.	To	Date
Tech. Office ref. case No	Keep defective part No	

Internal note

New Internal note

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Case no. 3635076	Subject GM5 Delayed D	
Status date 12/10/03	Status Recommendation approved	Date created 12/10/03
Dealer 020741, Sun Motors, Ltd.	Reporter Jonathan Vanderwarf	Phone no / Availability (from/to) 1480 5363960

VIN no. (last 7 digits) PL11304	Vehicle identification no. WBABD53424PL11304	
E series E46	Engine M54	Production date 6/13/03
Gearbox AUT	Model 330CI	First registration 8/21/03
Country version USA	Body COUPE	Steering LL
Mileage 3291 mi	Workshop visits 1	

Fault		
Fault location Drive train, Transmission standard, Automatic transmission	Nature of fault Operates incorrectly	Condition Gear/driving position, in gear/driving position, D

Defect

Main group
24 Automatic Transmission

Subgroup
D0 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code	Defect text	
Module	Area Powertrain	Fault code

Measure performed	
Measure no.	Subject

Customer complaint (in customer's own words)

Delayed Drive in AM

Workshop fault description and presumed cause

Internal problem with transmission tolerances

Work performed

Confirmed complaint. Known problem

Work performed effective

No

Tester diagnosis performed

Yes

Urgency

Info only

Released Measure**Measure no.****Subject****Previous recommendations/queries/ additional information**

Recommendation 12/10/03 4:40 PM Bill Mulryan

Replace the transmission

New Additional information**Assigned report**

3225989 GM5 Delayed Engagement

Vehicle return**From**

Sun Motors, Ltd.

To**Date****Tech. Office ref. case**

No

Keep defective part

No

Internal note**New internal note**

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Dealer no.
036582

Dealer
BMW of New London

Contract
BMW

Reporter
[REDACTED]

Reporter no.

Street
[REDACTED]

Postbox

Town

[REDACTED] New London

Tele. No.
[REDACTED]

Fax
[REDACTED]

VIN no. (last 7 digits)

PF03816

Vehicle identification no.

WBAEP33494PF03816

[REDACTED]

E series

E46

Engine

M54

Production date

10/2/03

Gearbox

AUT

Model

325XI

First registration

11/18/03

Tech. Office report

Report no.

3225989

Subject

GM5 Delayed Engagement

[REDACTED]

Case no.

3634070

Subject

GM5 : delay in drive

Status date

12/10/03

Status

In process by tech. Office

Date created

12/10/03

Dealer

004355, Center BMW

Reporter

David Keirstead

**Phone no / Availability
(from/to)**

816 9079895

VIN no. (last 7 digits)

PL24492

**Vehicle identification
no.**

WBABW33484PL24492

E series

E46

Engine

M54

Production date

4/4/03

Gearbox

AUT

Model

325CI

First registration

7/13/03

Country version

USA

Body

CABRIO

Steering

LL

Mileage

6233 mls

Workshop visits

1

Fault**Fault location**

Drive train, Transmission standard, Automatic transmission

Nature of fault

Operates incorrectly

Condition

While driving

Defect**Main group**

24 Automatic Transmission

Subgroup

00 Automatic gearbox / ECVT (symptom defect codes)

Location**Defect Code****Defect text****Module****Area**

Powertrain

Fault code**Measure performed****Measure no.****Subject****Customer complaint (In customer's own words)**<http://dcswebprod1:57001/puma/case/get.do?oid=3634070&linkSearch=-1>

3/19/2004

delayed in drive

Workshop fault description and presumed cause
 delay in drive at cold condition

Work performed
 called the hotline

Work performed effective
 Yes

Tester diagnosis performed
 Yes

Urgency
 Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 12/11/03 12:26 PM Damien Forster

I changed the input shaft on the transmission on December 10th and technician need to change the oil in the tranny

Additional information 12/10/03 1:08 PM Damien Forster

I will change the input shaft

New Additional information

Assigned report

Vehicle return

From

To

Date

Center BMW

Tech. Office ref. case

Keep defective part

No


No

Internal note

New internal note

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Case no. 3631071	Subject GM5 : Delayed D	
Status date 12/10/03	Status Recommendation approved	Date created 12/10/03
Dealer 048815, Kelly BMW	Reporter Mike	Phone no / Availability (from/to) 614 471-2277

VIN no. (last 7 digits) KM33777	Vehicle identification no. WBAEV53494KM33777	
E series E46	Engine M54	Production date 10/13/03
Gearbox AUT	Model 330i	First registration 11/14/03
Country version USA	Body LIM	Steering LL
Mileage 1208 mis	Workshop visits 1	

Fault		
Fault location Drive train, Transmission standard, Automatic transmission	Nature of fault Operates incorrectly, Operation	Condition Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code	Defect text	
Module	Area Powertrain	Fault code

Measure performed	
Measure no.	Subject

Customer complaint (In customer's own words)
Delayed D

Workshop fault description and presumed cause

After the vehicle is sit for 3 hours
 Engine revs up and finally the clutch bangs

Work performed

Called HL

Work performed effective

Yes

Tester diagnosis performed

Yes

Urgency

Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Recommendation 12/10/03 9:55 AM Yves Lauber
 Change the transmission

New Additional information**Assigned report****Vehicle return**

From

Kelly BMW

To

Date

Tech. Office ref. case

No

Keep defective part

No

Internal note**New internal note**

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Dealer no.
038339

Dealer
Inskip Autocenter .

Contract
BMW

Reporter
[REDACTED]

Reporter no.
[REDACTED]

Street
[REDACTED]

Postbox

Town

[REDACTED] Warwick

Tele. No.
[REDACTED]

Fax
[REDACTED]

VIN no. (last 7 digits)

PL28411

Vehicle identification no.

WBABW33424PL28411

[REDACTED]

E series

E46

Engine

M54

Production date

10/31/03

Gearbox

AUT

Model

325Ci

First registration

11/25/03

Tech. Office report

Report no.


3225989

Subject

GM5 Delayed Engagement

[REDACTED]

Case no. 3625126	Subject Trans. slips when cold on E46	
Status date 12/9/03	Status In process by tech. Office	Date created 12/9/03
Dealer 004552, Crevier Motors, Inc.	Reporter Harrison Phelps	Phone no / Availability (from/to) 714-835-1221(7:00-8:00)

VIN no. (last 7 digits) PL42493	Vehicle identification no. WBABW53474PL42493	
E series E46	Engine M54	Production date 7/31/03
Gearbox AUT	Model 330CI	First registration 9/18/03
Country version USA	Body CABRIO	Steering LL
Mileage 2658 miles	Workshop visits 1	

Fault		
Fault location Drive train, Transmission standard, Automatic transmission	Nature of fault Operates incorrectly, Positive engagement, Time-delayed	Condition Gear/driving position, In gear/driving position, D

Defect		
Main group 24 Automatic Transmission		
Subgroup 00 Automatic gearbox / ECVT (symptom defect codes)		
Location 20 Automatic transmission engagement delay (from N or P)		
Defect Code 2400206000	Defect text Automatic transmission engagement delay (from N or P) too high	
Module 46	Area Powertrain	Fault code

Measure performed	
Measure no.	Subject

Customer complaint (in customer's own words)
Car will not accelerate when cold in AM, feels like trans. slips, reverse gear is OK, forward gear only.

No power car will not go AM cold.

Workshop fault description and presumed cause

When first started cold car would not move forward, reverse was OK, then gradually over maybe a minute then car started moving forward, then trans. was fine. No real hard engagement felt when starting to move forward.

Work performed

No faults found. Fluid level was good.

Work performed effective

No

Tester diagnosis performed

Yes

Urgency

Urgent

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 12/9/03 2:11 PM George Barlow

I mean DCS message

Additional information 12/9/03 2:10 PM George Barlow

Please follow DSC sent on 12/02/03 and contact FSE

New Additional Information

Assigned report

Vehicle return

From

Crysler Motors, Inc.

To

Date

Tech. Office ref. case

No

Keep defective part

No

Internal note

New internal note

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Case no.
3703137

Subject
GM5 : Delayed D and R

Status date
12/22/03

Status
Recommendation approved

Date created
12/22/03

Dealer
022007, South Bay BMW

Reporter
Moyses

**Phone no / Availability
(from/to)**
310 939 7366

VIN no. (last 7 digits)
PL42358

Vehicle identification no.
WBABW53484PL42358

E series
E46

Engine
M54

Production date
7/25/03

Gearbox
AUT

Model
330CI

First registration
8/28/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
882 mi

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard,
Automatic transmission

Nature of fault
Operates incorrectly,
Operation

Condition
Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

Delayed R

Workshop fault description and presumed cause
In D also

Work performed
Called HL

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Recommendation 12/22/03 3:26 PM Yves Lauber
Change the transmission

New Additional information

Assigned report

Vehicle return

From

To

Date

South Bay BMW

Tech. Office ref. case

Keep defective part

No


No

Internal note

New internal note

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Case no. 3707137	Subject DELAYED SHIFT IN AM	
Status date 12/24/03	Status Recommendation approved	Date created 12/24/03
Dealer 023418, Flemington BMW	Reporter Robert Jones	Phone no / Availability (from/to) 908-782-2400

VIN no. (last 7 digits) PM60871	Vehicle identification no. WBAEU33414PM60871	
E series E46	Engine M54	Production date 9/29/03
Gearbox AUT	Model 325XI	First registration 11/15/03
Country version USA	Body LIM	Steering LL
Mileage 2233 mls	Workshop visits 1	

Fault		
Fault location Drive train	Nature of fault Operates Incorrectly	Condition Environment, Outside temperature

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location
20 Automatic transmission engagement delay (from N or P)

Defect Code	Defect text
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Module 46	Area Powertrain	Fault code
---------------------	---------------------------	-------------------

Measure performed	
Measure no.	Subject

Customer complaint (in customer's own words)
Delayed engagement into drive when starting out in AM

Workshop fault description and presumed cause

Bulltin 24-07-03 should apply

Work performed

No work performed yet

Work performed effective

No

Tester diagnosis performed

Yes

Urgency

Reply requested

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Recommendation 12/24/03 7:46 AM Todd Gillies

Follow procedure in bulletin.

New Additional Information

Assigned report

Vehicle return

From

To

Date

Flemington BMW

Tech. Office ref. case

Keep defective part

No

No

Internal note

New Internal note

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Case no.

3799098

Subject

GM5 : delay in drive

Status date

1/16/04

Status

In process by tech. Office

Date created

1/16/04

Dealer

078837, Pacific BMW

Reporter

Arthur Grigorian

Phone no / Availability (from/to)

818 248-6600

VIN no. (last 7 digits)

PL42629

Vehicle identification no.

WBABW53464PL42629

E series

E46

Engine

M54

Production date

8/29/03

Gearbox

AUT

Model

330CI

First registration

10/8/03

Country version

USA

Body

CABRIO

Steering

LL

Mileage

2170 mls

Workshop visits

1

Fault**Fault location**

Drive train, Transmission standard, Automatic transmission

Nature of fault

Operates incorrectly

Condition

While driving

Defect**Main group**

24 Automatic Transmission

Subgroup

00 Automatic gearbox / ECVT (symptom defect codes)

Location**Defect Code****Defect text****Module****Area**

Powertrain

Fault code**Measure performed****Measure no.****Subject****Customer complaint (In customer's own words)**

trs delayed

Workshop fault description and presumed cause
delay in drive at cold condition
oil is OK - no FC

Work performed
called the hotline

Work performed effective
Yes

Tester diagnosis performed
Yes

Urgency
info only

Released Measure

Measure no.	Subject
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Previous recommendations/queries/ additional information

Additional information 1/23/04 6:24 PM Damien Forster
Input shaft done Jan 22nd (technician will put new oil in tranny)

Additional information 1/18/04 1:24 PM Damien Forster
I will change the input shaft Jan 22nd

New Additional information

Assigned report

Vehicle return

From	To	Date
Pacific BMW		
Tech. Office ref. case	Keep defective part	
No	No	

Internal note

New Internal note

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Case no.
3799095

Subject
GM5 : delay in drive

Status date
1/18/04

Status
In process by tech. Office

Date created
1/18/04

Dealer
017966, New Century BMW

Reporter
Ken

Phone no / Availability (from/to)
909 630 6737

VIN no. (last 7 digits)
KM32970

Vehicle identification no.
WBAEV53494KM32970

E series
E46

Engine
M54

Production date
9/3/03

Gearbox
AUT

Model
330i

First registration
1/2/04

Country version
USA

Body
LIM

Steering
LL

Mileage
3763 mls

Workshop visits
1

Fault

Fault location

Drive train, Transmission standard, Automatic transmission

Nature of fault

Operates incorrectly

Condition

While driving

Defect

Main group

24 Automatic Transmission

Subgroup

00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area

Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (In customer's own words)

irs delayed

Workshop fault description and presumed cause
 delay in drive at cold condition

Work performed
 called the hotline

Work performed effective
 Yes

Tester diagnosis performed
 Yes

Urgency
 Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 1/29/04 6:47 PM Damien Forster
 Input shaft changed Jan 27th

Additional information 1/16/04 1:15 PM Damien Forster
 I will change the input shaft January 22nd

New Additional information

Assigned report

Vehicle return

From

To

Date

New Century BMW

Tech. Office ref. case

Keep defective part

No

No

Internal note

New Internal note

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Case no.
3799087

Status date
1/16/04

Dealer
021294. [REDACTED]

Subject
GM5 : delay in drive

Status
In process by tech. Office

Reporter
[REDACTED]

Date created
1/16/04

Phone no / Availability (from/to)
[REDACTED]

VIN no. (last 7 digits)
PL25196

E series
E48

Gearbox
AUT

Country version
USA

Mileage
7610 mls

Vehicle identification no.
WBABW33494PL25196

Engine
M54

Model
325CI

Body
CABRIO

Workshop visits
1

Production date
4/28/03

First registration
6/28/03

Steering
LL

Fault

Fault location

Drive train, Transmission standard, Automatic transmission

Nature of fault

Operates incorrectly

Condition

While driving

Defect

Main group

24 Automatic Transmission

Subgroup

00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area

Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (In customer's own words)

trs delayed

Workshop fault description and presumed cause
 delay in drive at cold condition

Work performed
 called the hotline

Work performed effective
 Yes

Tester diagnosis performed
 Yes

Urgency
 info only

Released Measure
 Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 1/16/04 12:10 PM Damien Forster
 change the complete trs

New Additional Information

Assigned report

Vehicle return

From

To

Date

Tech. Office ref. case

Keep defective part

No

No

Internal note

New Internal note

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Case no.
3763097

Status date
1/12/04

Dealer
076837, Pacific BMW

Subject
GM5 : delay in drive

Status
In process by tech. Office

Date created
1/12/04

Reporter
Tim Haynes

**Phone no / Availability
(from/to)**
818 246-5600

VIN no. (last 7 digits)
PL41902

**Vehicle identification
no.**
WBABW53444PL41902

E series
E46

Engine
M54

Production date
6/18/03

Gearbox
AUT

Model
330CI

First registration
8/11/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
1719 mls

Workshop visits
1

Fault

Fault location

Drive train, Transmission standard, Automatic transmission

Nature of fault

Operates incorrectly

Condition

While driving

Defect

Main group

24 Automatic Transmission

Subgroup

00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area

Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

trucks delayed in drive

Workshop fault description and presumed cause
 delay in drive at cold start - see case number 3703120
 oil is OK

Work performed
 called the hotline

Work performed effective

Yes

Tester diagnosis performed

Yes

Urgency

Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional Information 1/23/04 6:23 PM Damien Forster
 Input shaft done Jan 22nd (technician will put new oil in tranny)

Additional Information 1/12/04 3:28 PM Damien Forster
 I will do the repair January 22nd

New Additional Information

Assigned report

Vehicle return

From

Pacific BMW

To

Date

Tech. Office ref. case

No

Keep defective part

No

Internal note

New Internal note

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Case no.
3761096

Status date
1/12/04

Dealer
077996, Cutter BMW

Subject
GM5 : delay in drive

Status
In process by tech. Office

Date created
1/12/04

Reporter
Julio Limon

Phone no / Availability (from/to)
805 682-2000

VIN no. (last 7 digits)
PL25117

Vehicle identification no.
WBABW33494PL25117

E series
E48

Engine
M54

Production date
4/25/03

Gearbox
AUT

Model
325Ci

First registration
7/16/03

Country version
USA

Body
CABRIO

Steering
LL

Mileage
3365 mls

Workshop visits
1

Fault

Fault location

Drive train, Transmission standard, Automatic transmission

Nature of fault

Operates incorrectly

Condition

While driving

Defect

Main group

24 Automatic Transmission

Subgroup

00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area

Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

trs delayed in drive

Workshop fault description and presumed cause

trs is having a delay when you put in drive at cold condition
oil is OK - no FC

Work performed

called the hotline

Work performed effective

Yes

Tester diagnosis performed

Yes

Urgency

Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 1/16/04 5:41 PM Damien Forster

Input shaft changed Jan 15th

Additional information 1/12/04 11:54 AM Damien Forster

I will do the repair

New Additional information

Assigned report

Vehicle return

From

To

Date

Cutter BMW

Tech. Office ref. case

Keep defective part

No

No

Internal note

New Internal note

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Case no.
3754084

Status date
1/9/04

Dealer
004529, Weber BMW

Subject
GM5 : delay

Status
In process by tech.
Office

Reporter
Gordon Holdsambeck

Date created
1/9/04

Phone no / Availability (from/to)
559 4476700

VIN no. (last 7 digits)
PL27739

E series
E46

Gearbox
AUT

Country version
USA

Mileage
772 mls

Vehicle identification no.
WBABW33494PL27739

Engine
M54

Model
325CI

Body
CABRIO

Workshop visits
1

Production date
10/8/03

First registration
11/16/03

Steering
LL

Fault

Fault location
Drive train, Transmission standard,
Automatic transmission

Nature of fault
Operates incorrectly

Condition
Gear/driving position, When shifting
gears/driving positions, In D

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (In customer's own words)

trs delayed

Workshop fault description and presumed cause
 delay in drive at cold condition

Work performed
 called the hotline

Work performed effective	Tester diagnosis performed
Yes	Yes
Urgency	
Info only	

Released Measure

Measure no.	Subject
--------------------	----------------

Previous recommendations/queries/ additional information

Additional Information 1/9/04 5:59 PM Damien Forster
 I will change the shaft on January 20th

New Additional Information

Assigned report

Vehicle return


From	To	Date
Weber BMW		
Tech. Office ref. case	Keep defective part	
No	No	

Internal note

New internal note

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Case no. 3754071	Subject GM5 : delay in drive	
Status date 1/9/04	Status In process by tech. Office	Date created 1/9/04
Dealer 010731, East Bay Automotive Company	Reporter Willy	Phone no / Availability (from/to) 925 525 3476

VIN no. (last 7 digits) PL25401	Vehicle identification no. WBABW33464PL25401	
E series E48	Engine M54	Production date 5/8/03
Gearbox AUT	Model 325Ci	First registration 7/27/03
Country version USA	Body CABRIO	Steering LL
Mileage 586 mls	Workshop visits 1	

Fault		
Fault location Drive train, Transmission standard, Automatic transmission	Nature of fault Operates incorrectly	Condition While driving

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code	Defect text	
Module	Area Powertrain	Fault code

Measure performed	
Measure no.	Subject

Customer complaint (In customer's own words)

hrs delayed in drive

Workshop fault description and presumed cause
 delay in drive at cold condition
 oil is OK

Work performed
 called the hotline

Work performed effective
 Yes

Tester diagnosis performed
 Yes

Urgency
 Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 1/18/04 4:53 PM Damien Forster
 Input shaft changed on Jan 14th

Additional information 1/9/04 2:54 PM Damien Forster
 I will change the input shaft on Wednesday Jan. 14th

New Additional Information

Assigned report

Vehicle return

From

To

Date

East Bay Automotive Company

Tech. Office ref. case

Keep defective part

No


No

Internal note

New Internal note

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Case no. 3748139	Subject GM5 : malfunction	
Status date 1/8/04	Status In process by tech. Office	Date created 1/8/04
Dealer 076249, Assael Automotive Inc.	Reporter Tonny	Phone no / Availability (from/to) 909 202 9205

VIN no. (last 7 digits) PL43003	Vehicle identification no. WBABW53424PL43003	
E series E46	Engine M54	Production date 9/17/03
Gearbox AUT	Model 330CI	First registration 11/4/03
Country version USA	Body CABRIO	Steering LL
Mileage 2268 mls	Workshop visits 1	

Fault

Fault location Drive train, Transmission standard, Automatic transmission	Nature of fault Operates incorrectly	Condition Gear/driving position, When shifting gears/driving positions, In D
--	--	---

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code	Defect text	
Module	Area Powertrain	Fault code

Measure performed

Measure no.	Subject
--------------------	----------------

Customer complaint (in customer's own words)

tra delayed

Workshop fault description and presumed cause
 delay in drive at cold condition

Work performed
 called the hotline

Work performed effective
 Yes

Tester diagnosis performed
 Yes

Urgency
 Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional Information 1/16/04 5:07 PM Damien Forster
 Input shaft changed on Jan 15th

Additional Information 1/8/04 6:11 PM Damien Forster
 I will change the shaft on Thursday the 15th of January

New Additional Information

Assigned report

Vehicle return

From
 Asael Automotive Inc.

To

Date

Tech. Office ref. case

Keep defective part

No

No

Internal note

New internal note

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Case no.
3748138

Subject
GM5 : delay in drive

Status date
1/8/04

Status
In process by tech.
Office

Date created
1/8/04

Dealer
075249, Assael Automotive Inc.

Reporter
Tonny

Phone no / Availability (from/to)
909 202 9205

VIN no. (last 7 digits)
PL12155

Vehicle identification no.
WBABD53454PL12155

E series
E46

Engine
M54

Production date
9/29/03

Gearbox
AUT

Model
330CI

First registration
12/18/03

Country version
USA

Body
COUPE

Steering
LL

Mileage
901 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard,
Automatic transmission

Nature of fault
Operates incorrectly

Condition
Gear/driving position, When shifting
gears/driving positions. In D

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (In customer's own words)

trs delayed in drive

Workshop fault description and presumed cause
 delay in drive at cold condition

Work performed
 called the hotline

Work performed effective
 Yes

Tester diagnosis performed
 Yes

Urgency
 Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional Information 1/29/04 8:45 PM Damien Forster
 Shaft changed Jan 27th > car OK

Additional Information 1/8/04 8:09 PM Damien Forster
 I will change the shaft on Thursday the 15th of January

New Additional Information

Assigned report

Vehicle return

From

To

Date

Assael Automotive Inc.

Tech. Office ref. case

Keep defective part

No

No

Internal note

New internal note

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Case no.

3743138

Subject

GM5 : Delayed D

Status date

1/7/04

Status

Recommendation approved

Date created

1/7/04

Dealer

066730, F.G. Downing Development Inc.

Reporter

David Frey

Phone no / Availability (from/to)

716 5052100

VIN no. (last 7 digits)

PM60150

Vehicle identification no.

WBAEU33484PM60150

E series

E46

Engine

M54

Production date

9/18/03

Gearbox

AUT

Model

325XI

First registration

11/4/03

Country version

USA

Body

LIM

Steering

LL

Mileage

2133 mi

Workshop visits

1

Fault**Fault location**Drive train, Transmission standard,
Automatic transmission**Nature of fault**Operates incorrectly,
Operation**Condition**

Stopped

Defect**Main group**

24 Automatic Transmission

Subgroup

00 Automatic gearbox / ECVT (symptom defect codes)

Location**Defect Code****Defect text****Module****Area**

Powertrain

Fault code**Measure performed****Measure no.****Subject****Customer complaint (In customer's own words)**

Delayed D

Workshop fault description and presumed cause

When cold
10 sec.

Work performed

Called HL

Work performed effective

Yes

Tester diagnosis performed

Yes

Urgency

Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Recommendation 1/7/04 4:18 PM Yves Lauber
Change the transmission

New Additional Information

Assigned report

Vehicle return

From

F.G. Downing Development Inc.

To

Date

Tech. Office ref. case

No

Keep defective part

No

Internal note

New Internal note

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Case no.
3739055

Status date
1/6/04

Dealer
016734, Tom Hesser BMW

Subject
GM: Delayed D

Status
Recommendation
approved

Reporter
Dave Yeakel

Date created
1/6/04

**Phone no / Availability
(from/to)**
570 3431221

VIN no. (last 7 digits)
PN33149

**Vehicle identification
no.**
WBAEW53494PN33149

E series
E46

Engine
M54

Production date
10/22/03

Gearbox
AUT

Model
330XI

First registration
12/18/03

Country version
USA

Body
LIM

Steering
LL

Mileage
1441 mls

Workshop visits
1

Fault

Fault location
Drive train, Transmission standard,
Automatic transmission

Nature of fault
Operates incorrectly

Condition
Gear/driving position, In
gear/driving position, D

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code

Defect text

Module

Area
Powertrain

Fault code

Measure performed

Measure no.

Subject

Customer complaint (in customer's own words)

Delayed D in AM

Workshop fault description and presumed cause

Internal fault in trans

Work performed

Confirmed

Work performed effective

No

Tester diagnosis performed

Yes

Urgency

Info only

Released Measure**Measure no.****Subject****Previous recommendations/queries/ additional information**

Recommendation 1/6/04 3:19 PM Bill Mulryan
 Replace the transmission. Trans already released

New Additional Information**Assigned report****Vehicle return****From**

Tom Hesser BMW

To**Date****Tech. Office ref. case**

No


Keep defective part

No

Internal note**New Internal note**

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Case no. 3738139	Subject E46 w/gm5 transmission slip	
Status date 1/8/04	Status In process by tech. Office	Date created 1/8/04
Dealer 021610, Advantage BMW	Reporter James Bobzien	Phone-no / Availability (from/to) 713-289-1200

VIN no. (last 7 digits) PL27168	Vehicle identification no. WBABW33434PL27168	
E series E46	Engine M54	Production date 9/12/03
Gearbox AUT	Model 325CI	First registration 10/31/03
Country version USA	Body CABRIO	Steering LL
Mileage 1892 mls	Workshop visits 1	

Fault

Fault location Drive train	Nature of fault Falls to operate	Condition While driving
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Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location
01 Automatic transmission, forward gears, vehicle in motion

Defect Code	Defect text
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Module 46	Area Powertrain	Fault code
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Measure performed

Measure no.	Subject
--------------------	----------------

Customer complaint (In customer's own words)

Customer states trans. slips when engaging drive in the morning (between 1000-4000 rpm)

Workshop fault description and presumed cause

No faults stored in egs.

Work performed

Trane fluid level and condition checked. Both fine.

Here's some info from the identification page:

part number, programmed control module:753080

part number, basic control module:7532988

hardware number:29

diagnosis index:10

software index:86

amendment index: 20

mileage during calibration:0

Work performed effective

No

Tester diagnosis performed

Yes

Urgency

Reply requested

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Additional information 1/6/04 3:50 PM George Barlow

Thank you for all the detail. Please contact your FSE

New Additional Information

Assigned report

Vehicle return

From

Advantage BMW

To

Keep defective part

Date

Tech. Office ref. case

No


No

Internal note

New Internal note

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Case no. 3738123	Subject GM5 : Delayed D	
Status date 1/6/04	Status Recommendation approved	Date created 1/6/04
Dealer 022006, BMW of Fairfax	Reporter Hank	Phone no / Availability (from/to) 0703 5602300

VIN no. (last 7 digits) PL25333	Vehicle Identification no. WBABW33444PL25333	
E series E46	Engine M54	Production date 5/7/03
Gearbox AUT	Model 325CI	First registration 6/10/03
Country version USA	Body CABRIO	Steering LL
Mileage 520 mls	Workshop visits 1	

Fault		
Fault location Drive train, Transmission standard, Automatic transmission	Nature of fault Operates incorrectly, Operation	Condition Stopped

Defect

Main group
24 Automatic Transmission

Subgroup
00 Automatic gearbox / ECVT (symptom defect codes)

Location

Defect Code	Defect text	
Module	Area Powertrain	Fault code

Measure performed	
Measure no.	Subject

Customer complaint (In customer's own words)
Delayed D

Workshop fault description and presumed cause

When cold

5/10 sec

Work performed

Called HL

Work performed effective

Yes

Tester diagnosis performed

Yes

Urgency

Info only

Released Measure

Measure no.

Subject

Previous recommendations/queries/ additional information

Recommendation 1/8/04 12:46 PM Yves Lauber

Change the transmission

New Additional Information**Assigned report****Vehicle return**

From

BMW of Fairfax

To

Date

Tech. Office ref. case

No

Keep defective part

No

Internal note**New internal note**

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