

**DP04-001**

**BMW**


**3/29/04**

**ATTACHMENT 4**

**VOLUME III OF III**

**PART 2 OF 5**

<b>Case no.</b> 3365023	<b>Subject</b> GM5 : Delayed D	
<b>Status date</b> 10/27/03	<b>Status</b> Recommendation approved	<b>Date created</b> 10/27/03
<b>Dealer</b> 021233, BMW of Chattanooga	<b>Reporter</b> John	<b>Phone no / Availability (from/to)</b> 423 894-5860

<b>VIN no. (last 7 digits)</b> PL26268	<b>Vehicle identification no.</b> WBABW33424PL26268	
<b>E series</b> E46	<b>Engine</b> M54	<b>Production date</b> 7/1/03
<b>Gearbox</b> AUT	<b>Model</b> 325CI	<b>First registration</b> 8/2/03
<b>Country version</b> USA	<b>Body</b> CABRIO	<b>Steering</b> LL
<b>Mileage</b> 4255 mi	<b>Workshop visits</b> 1	

<b>Fault</b>		
<b>Fault location</b> Drive train, Transmission standard, Automatic transmission	<b>Nature of fault</b> Operates incorrectly, Operation	<b>Condition</b> Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

<b>Defect Code</b>	<b>Defect text</b>	
<b>Module</b>	<b>Area</b> Powertrain	<b>Fault code</b>

<b>Measure performed</b>	
<b>Measure no.</b>	<b>Subject</b>

**Customer complaint (In customer's own words)**  
Delayed D

**Workshop fault description and presumed cause**

When cold (15 to 45 sec.)

**Work performed**

Called HL

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Recommendation 10/27/03 3:59 PM Yves Lauber

Wait 2 weeks for actual fix

&gt; Can't wait 2 weeks &gt; Change the transmission

**New Additional information****Assigned report**

3225989 GM5 Delayed Engagement

**Vehicle return**

From

BMW of Chattanooga

To

Date

Tech. Office ref. case

Keep defective part

No

No

**Internal note****New Internal note**

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**Case no.**  
3365021

**Subject**  
E46 M54 delayed fwd engagement

**Status date**  
10/27/03

**Status**  
Recommendation  
approved

**Date created**  
10/27/03

**Dealer**  
066773, Century BMW

**Reporter**  
Roy Sterling

**Phone no / Availability  
(from/to)**  
256-536-3800

**VIN no. (last 7 digits)**  
PL00635

**Vehicle Identification  
no.**  
WBABD33484PL00635

**E series**  
E46

**Engine**  
M54

**Production date**  
4/25/03

**Gearbox**  
AUT

**Model**  
325CI

**First registration**  
7/16/03

**Country version**  
USA

**Body**  
COUPE

**Steering**  
LL

**Mileage**  
4675 mis

**Workshop visits**  
1

**Fault**

**Fault location**

**Nature of fault**

**Condition**

Drive train, Transmission standard, Automatic transmission

Operates incorrectly

Gear/driving position

**Defect**

**Main group**

24 Automatic Transmission

**Subgroup**

00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (in customer's own words)**

After 1st cold start drive takes about 20 seconds to engage

**Workshop fault description and presumed cause**

No faults stored confirmed complaint

**Work performed**

Fluid OK called hotline

**Work performed effective**

No

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure****Measure no.****Subject****Previous recommendations/queries/ additional information**Additional information 12/19/03 4:05 PM Damien Forster  
changed the complete traAdditional information 10/28/03 2:13 PM Damien Forster  
technician will send the EGS to Yves or to me by end of the weekRecommendation 10/27/03 3:32 PM George Barlow  
FWD to GM**New Additional Information****Assigned report**

3225989 GM5 Delayed Engagement

**Vehicle return****From**

Century BMW

**To****Date****Tech. Office ref. case**

No

**Keep defective part**

No

**Internal note****New Internal note**

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**Case no.**  
3363041

**Subject**  
GM5 : delay in drive

**Status date**  
10/27/03

**Status**  
In process by tech. Office

**Date created**  
10/27/03

**Dealer**  
022083, Stevens Creek BMW

**Reporter**  
Mike

**Phone no / Availability  
(from/to)**  
408 591 3067

**VIN no. (last 7 digits)**  
PL25231

**Vehicle identification  
no.**  
WBABW33474PL25231

**E series**  
E46

**Engine**  
M54

**Production date**  
4/29/03

**Gearbox**  
AUT

**Model**  
325CI

**First registration**  
6/27/03

**Country version**  
USA

**Body**  
CABRIO

**Steering**  
LL

**Mileage**  
2984 mis

**Workshop visits**  
1

**Fault**

**Fault location**

Drive train, Transmission standard, Automatic transmission

**Nature of fault**

Operates Incorrectly

**Condition**

Gear/driving position

**Defect**

**Main group**

24 Automatic Transmission

**Subgroup**

00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**

trs delayed in drive

---

**Workshop fault description and presumed cause**

trs is having a huge delay in drive - soft 8630  
EGS send to GMS > reprogrammed to 863D > still delay

---

**Work performed**

called the hotline

---

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

---

**Released Measure**

Measure no.

Subject

---

**Previous recommendations/queries/ additional information**

Additional information 10/31/03 4:25 PM Damien Forster  
Input shaft changed Oct 29th > car OK as of today

Additional information 10/27/03 5:42 PM Damien Forster  
I will change the input shaft on October 29th

**New Additional Information**

---

**Assigned report**

3228989 GMS Delayed Engagement

---

**Vehicle return**

From

Stevens Creek BMW

To

Date

Tech. Office ref. case

No

Keep defective part

No

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**Internal note**

**New Internal note**

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**Case no.**  
3343042

**Status date**  
10/23/03

**Dealer**  
025770, Wide World of Cars, LLC

**Subject**  
E46 M54 delayed fwd engagement

**Status**  
In process by tech. Office

**Data created**  
10/23/03

**Reporter**  
Fabio Mastroietro

**Phone no / Availability  
(from/to)**  
845-425-2800

**VIN no. (last 7 digits)**  
PL10471

**Vehicle identification  
no.**  
WBABD53454PL10471

**E series**  
E46

**Engine**  
M54

**Production date**  
4/16/03

**Gearbox**  
AUT

**Model**  
330CI

**First registration**  
7/15/03

**Country version**  
USA

**Body**  
COUPE

**Steering**  
LL

**Mileage**  
4496 mis

**Workshop visits**  
1

**Fault**

**Fault location**

Drive train, Transmission standard, Automatic transmission

**Nature of fault**

Operates incorrectly

**Condition**

Gear/driving position

**Defect**

**Main group**

24. Automatic Transmission

**Subgroup**

00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**

After 1st start and backing up vehicle takes - 30 seconds to engage fwd gears

---

**Workshop fault description and presumed cause**

Confirmed complaint no faults stored

---

**Work performed**

Checked fluid OK

---

**Work performed effective**

No

**Tester diagnosis performed**

Yes

**Urgency**

Info only

---

**Released Measure**

Measure no.

Subject

---

**Previous recommendations/queries/ additional information**

Additional information 10/23/03 2:21 PM George Barlow

Fwd to GM

**New Additional Information**

---

**Assigned report**

3225989 GM5 Delayed Engagement

---

**Vehicle return**

From

Wide World of Cars, LLC

To

Date

Tech. Office ref. case

No

Keep defective part

No

---

**Internal note**

**New Internal note**

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**Case no.**  
3343041

**Subject**  
GM5 : Delayed D

**Status date**  
10/23/03

**Status**  
Recommendation approved

**Date created**  
10/23/03

**Dealer**  
021816, Valley BMW

**Reporter**  
Peters

**Phone no / Availability  
(from/to)**  
209 575-0269

**VIN no. (last 7 digits)**  
PL40337

**Vehicle identification no.**  
WBABW53454PL40337

**E series**  
E48

**Engine**  
M54

**Production date**  
3/31/03

**Gearbox**  
AUT

**Model**  
330Ci

**First registration**  
5/10/03

**Country version**  
USA

**Body**  
CABRIO

**Steering**  
LL

**Mileage**  
3761. mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly,  
Operation

**Condition**  
Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**

Delayed D

**Workshop fault description and presumed cause**

30 sec.

When cold

**Work performed**

Oil checked OK

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Additional information 10/27/03 1:30 PM Damien Forster

Yves will reprogram the EGS

Recommendation 10/23/03 2:19 PM Yves Lauber

Send the EGS for reprogramming

**New Additional information****Assigned report**

3225958 GM5 Delayed Engagement

**Vehicle return**

From

To

Date

Valley BMW

Tech. Office ref. case

Keep defective part

No

No

**Internal note****New internal note**

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**Case no.**  
3343032

**Subject**  
GM5 : Delayed D

**Status date**  
10/23/03

**Status**  
Recommendation approved

**Date created**  
10/23/03

**Dealer**  
010732, BMW of Bellevue

**Reporter**  
Baker

**Phone no / Availability  
(from/to)**  
1208 6434544

**VIN no. (last 7 digits)**  
PL25682

**Vehicle identification no.**  
WBABW33474PL25682

**E series**  
E46

**Engine**  
M54

**Production date**  
5/20/03

**Gearbox**  
AUT

**Model**  
325CI

**First registration**  
7/12/03

**Country version**  
USA

**Body**  
CABRIO

**Steering**  
LL

**Mileage**  
2975 mis

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly,  
Operation

**Condition**  
Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (in customer's own words)**

Delayed D

**Workshop fault description and presumed cause**

First thing the morning

**Work performed**

Oil checked OK

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Additional information 12/19/03 4:53 PM Damien Forster

A new trs will be install in the car

Additional information 10/31/03 5:28 PM Damien Forster

still delay &gt; wait for fix.

Recommendation 10/23/03 12:43 PM Yves Lauber

Send the EGS for reprogramming

**New Additional Information****Assigned report**

3225989 GM5 Delayed Engagement

**Vehicle return**

From

BMW of Bellevue

To

Date

Tech. Office ref. case

No


Keep defective part

No

**Internal note****New Internal note**

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<b>Case no.</b> 3341005	<b>Subject</b> 04 trans slow to shift	
<b>Status date</b> 10/23/03	<b>Status</b> Recommendation approved	<b>Date created</b> 10/23/03
<b>Dealer</b> 026598, Wagner BMW of Shrewsbury	<b>Reporter</b> Robert Perry	<b>Phone no / Availability (from/to)</b> 508-868-8768

<b>VIN no. (last 7 digits)</b> PL24367	<b>Vehicle identification no.</b> WBABW33454PL24367	
<b>E series</b> E46	<b>Engine</b> M54	<b>Production date</b> 3/31/03
<b>Gearbox</b> AUT	<b>Model</b> 325CI	<b>First registration</b> 4/30/03
<b>Country version</b> USA	<b>Body</b> CABRIO	<b>Steering</b> LL
<b>Mileage</b> 7083 mls	<b>Workshop visits</b> 1	

<b>Fault</b>		
<b>Fault location</b> Drive train	<b>Nature of fault</b> Operates Incorrectly	<b>Condition</b> Gear/driving position, When shifting gears/driving positions, In 1st gear

**Defect****Main group**

24 Automatic Transmission

**Subgroup**

00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

20 Automatic transmission engagement delay (from N or P)

**Defect Code**

2400206000

**Defect text**

Automatic transmission engagement delay (from N or P) too high

**Module**

46

**Area**

Powertrain

**Fault code****Measure performed****Measure no.****Subject****Customer complaint (In customer's own words)**

on cold start in a.m. customer puts vehicle in reverse, then into drive it takes approx. 30 seconds to go forward

---

**Workshop fault description and presumed cause**

put car in reverse then into forward then step on gas vehicle seems sluggish like if starting in higher gear but once vehicle warms up trans shifting is normal

---

**Work performed**

checked for faults no faults present, checked fluid level and fluid condition with trans temp between 30 and 50 degrees celcius both are ok, trans is GM

---

**Work performed effective    Tester diagnosis performed**

No

No

**Urgency**

Reply requested

---

**Released Measure**

Measure no.

Subject

---

**Previous recommendations/queries/ additional information**

Additional information 10/24/03 1:27 PM George Barlow  
fwd to GM

Recommendation 10/23/03 9:15 AM Todd Gillies  
Please contact hotline to speak with GM rep.

**New Additional Information**

---

**Assigned report**

3225989 GM5 Delayed Engagement

---

**Vehicle return**

From

To

Date

Wagner BMW of Shrewsbury

Tech. Office ref. case

Keep defective part

No

No

---

**Internal note**

**New Internal note**

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**Case no.**  
3337088

**Subject**  
GM5 : Delayed D

**Status date**  
10/22/03

**Status**  
Recommendation approved

**Date created**  
10/22/03

**Dealer**  
004514, Weatherford BMW

**Reporter**  
John

**Phone no / Availability  
(from/to)**  
610 654 8280

**VIN no. (last 7 digits)**  
PL10915

**Vehicle identification no.**  
WBABD53444PL10915

**E series**  
E46

**Engine**  
M54

**Production date**  
5/16/03

**Gearbox**  
AUT

**Model**  
330Ci

**First registration**  
7/17/03

**Country version**  
USA

**Body**  
COUPE

**Steering**  
LL

**Mileage**  
1849 mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly,  
Operation

**Condition**  
Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**

Delayed D

**Workshop fault description and presumed cause**

When cold

**Work performed**

Called HL

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Recommendation 10/22/03 3:29 PM Yves Lauber

Send EGS for reprogramming

**New Additional Information****Assigned report****Vehicle return**

From

To

Date

Weatherford BMW

Tech. Office ref. case

Keep defective part

No

No

**Internal note****New Internal note**

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**Case no.**  
3331002

**Subject**  
GM5 : Delayed D

**Status date**  
10/21/03

**Status**  
Recommendation approved

**Date created**  
10/21/03

**Dealer**  
096717, The Bay Emm Vay Store, Inc.

**Reporter**  
Jeff Hetrick

**Phone no / Availability  
(from/to)**  
513 2718700

**VIN no. (last 7 digits)**  
PL42488

**Vehicle identification no.**  
WBABW53434PL42488

**E series**  
E46

**Engine**  
M54

**Production date**  
7/31/03

**Gearbox**  
AUT

**Model**  
330CI

**First registration**  
8/31/03

**Country version**  
USA

**Body**  
CABRIO

**Steering**  
LL

**Mileage**  
858 mi

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly,  
Operation

**Condition**  
Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (in customer's own words)**

Delayed D

**Workshop fault description and presumed cause**

5 sec.

First thing the morning

**Work performed**

Oil checked OK

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Additional information 11/6/03 3:20 PM Damien Forster

Still delay &gt; change the oil and oil filter

Recommendation 10/21/03 12:21 PM Yves Lauber

Send EGS for reprogramming

**New Additional Information****Assigned report**

3225989 GM5 Delayed Engagement

**Vehicle return**

From

The Bay Emm Vay Store, Inc.

To

Date

Tech. Office ref. case

Keep defective part


No

No

**Internal note****New Internal note**

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<b>Case no.</b> 3328038	<b>Subject</b> E46 M54 delayed fwd engagement	
<b>Status date</b> 10/21/03	<b>Status</b> In process by tech. Office	<b>Date created</b> 10/21/03
<b>Dealer</b> 096717, The Bay Emm Vay Store, Inc.	<b>Reporter</b> Lance	<b>Phone no / Availability (from/to)</b> 513-271-8700ex72

<b>VIN no. (last 7 digits)</b> PL42488	<b>Vehicle Identification no.</b> WBABW53434PL42488	
<b>E series</b> E46	<b>Engine</b> M54	<b>Production date</b> 7/31/03
<b>Gearbox</b> AUT	<b>Model</b> 330CI	<b>First registration</b> 8/31/03
<b>Country version</b> USA	<b>Body</b> CABRIO	<b>Steering</b> LL
<b>Mileage</b> 658 mi	<b>Workshop visits</b> 1	

**Fault**

<b>Fault location</b>	<b>Nature of fault</b>	<b>Condition</b>
Drive train, Transmission standard, Automatic transmission	Operates incorrectly	Gear/driving position

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**  
01 Automatic transmission, forward gears, vehicle in motion

<b>Defect Code</b>	<b>Defect text</b>
--------------------	--------------------

<b>Module</b>	<b>Area</b>	<b>Fault code</b>
46	Powertrain	

**Measure performed**

<b>Measure no.</b>	<b>Subject</b>
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**Customer complaint (In customer's own words)**

Delayed fwd engagement after cold start

---

**Workshop fault description and presumed cause**

Confirmed complaint no faults stored

---

**Work performed**

Checked fluid level/cond all OK, called hotline

---

**Work performed effective**

No

**Tester diagnosis performed**

Yes

**Urgency**

Info only

---

**Released Measure**

Measure no.

Subject

---

**Previous recommendations/queries/ additional information**

Additional information 10/21/03 10:45 AM George Barlow

FYI fwd to GM

**New Additional information**

---

**Assigned report**

3226989 GM5 Delayed Engagement

---

**Vehicle return**

From

The Bay Emm Vay Store, Inc.

To

Date

Tech. Office ref. case

No

Keep defective part

No

---

**Internal note**

**New Internal note**

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**Case no.**  
3312003

**Subject**  
GM5 : delay in drive

**Status date**  
10/17/03

**Status**  
In process by tech.  
Office

**Date created**  
10/17/03

**Dealer**  
036021, Kuni BMW

**Reporter**  
Daven Jung

**Phone no / Availability (from/to)**  
603 3727589

**VIN no. (last 7 digits)**  
PL01324

**Vehicle identification no.**  
WBABD33474PL01324

**E series**  
E46

**Engine**  
M54

**Production date**  
5/30/03

**Gearbox**  
AUT

**Model**  
325Ci

**First registration**  
7/22/03

**Country version**  
USA

**Body**  
COUPE

**Steering**  
LL

**Mileage**  
4267 mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly

**Condition**  
Gear/driving position, When shifting  
gears/driving positions, In D

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**



trs delayed

---

**Workshop fault description and presumed cause**  
 delay in drive at cold condition  
 oil is OK - soft 863D

---

**Work performed**  
 called the hotline

---

**Work performed effective**  
 Yes

**Tester diagnosis performed**  
 Yes

**Urgency**  
 Info only

---

**Released Measure**

Measure no.	Subject
-------------	---------

---

**Previous recommendations/queries/ additional information**

Additional information 10/20/03 2:47 PM Damien Forster  
 EGS reprogrammed today 863D

Additional information 10/17/03 3:30 PM Damien Forster  
 technician need to send me the EGS

**New Additional Information**

---

**Assigned report**

3225989 GM5 Delayed Engagement

---

**Vehicle return**

From	To	Date
------	----	------

Kuni BMW

**Tech. Office ref. case**

No

**Keep defective part**

No

---


**Internal note**

**New internal note**

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<b>Case no.</b> 3311024	<b>Subject</b> E46 M54 delayed fwd engagement	
<b>Status date</b> 10/17/03	<b>Status</b> Recommendation approved	<b>Date created</b> 10/17/03
<b>Dealer</b> 022800, Competition BMW of Smithtown	<b>Reporter</b> Fontana	<b>Phone no / Availability (from/to)</b> 631-878-8822

<b>VIN no. (last 7 digits)</b> PL25206	<b>Vehicle identification no.</b> WBABW33484PL25206	
<b>E series</b> E46	<b>Engine</b> M54	<b>Production date</b> 4/29/03
<b>Gearbox</b> AUT	<b>Model</b> 325CI	<b>First registration</b> 5/28/03
<b>Country version</b> USA	<b>Body</b> CABRIO	<b>Steering</b> LL
<b>Mileage</b> 3051 mls	<b>Workshop visits</b> 1	

<b>Fault</b>		
<b>Fault location</b> Drive train, Transmission standard, Automatic transmission	<b>Nature of fault</b> Operates incorrectly	<b>Condition</b> Gear/driving position

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**  
01 Automatic transmission, forward gears, vehicle in motion

<b>Defect Code</b>	<b>Defect text</b>
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<b>Module</b> 46	<b>Area</b> Powertrain	<b>Fault code</b>
---------------------	---------------------------	-------------------

<b>Measure performed</b>	
<b>Measure no.</b>	<b>Subject</b>

**Customer complaint (In customer's own words)**  
 After 1st start and backing up drive takes ~5 sec. to engage

---

**Workshop fault description and presumed cause**  
 No faults stored, confirmed complaint

---

**Work performed**  
 Checked fluid level/cond both good

---

<b>Work performed effective</b>	<b>Tester diagnosis performed</b>
No	Yes

**Urgency**  
 Info only

---

**Released Measure**

<b>Measure no.</b>	<b>Subject</b>
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---

**Previous recommendations/queries/ additional information**

Recommendation 10/17/03 1:27 PM Yves Lauber  
 Send EGS for reprogramming

Additional information 10/17/03 11:59 AM George Barlow  
 FYI

**New Additional Information**

---

**Assigned report**  
 3225969 GM5 Delayed Engagement

---

**Vehicle return**

<b>From</b>	<b>To</b>	<b>Date</b>
Competition BMW of Smithtown		
<b>Tech. Office ref. case</b>	<b>Keep defective part</b>	
No	No	

---

**Internal note**

**New internal note**

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**Case no.**  
3310044

**Subject**  
GM5 : Delayed D

**Status date**  
10/17/03

**Status**  
Recommendation approved

**Date created**  
10/17/03

**Dealer**  
068500; Park Avenue BMW

**Reporter**  
Robert Teunisen

**Phone no / Availability  
(from/to)**  
201 843 4999

**VIN no. (last 7 digits)**  
PL24072

**Vehicle identification no.**  
WBABW33484PL24072

**E series**  
E48

**Engine**  
M54

**Production date**  
3/13/03

**Gearbox**  
AUT.

**Model**  
325CI

**First registration**  
4/28/03

**Country version**  
USA

**Body**  
CABRIO

**Steering**  
LL

**Mileage**  
8379 mls

**Workshop visits**  
2

**Fault**

**Fault location**  
Drive-train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly,  
Operation

**Condition**  
Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (in customer's own words)**

Delayed D

**Workshop fault description and presumed cause**

First thing the morning

**Work performed**

Called HL

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Recommendation 12/22/03 11:37 AM Yves Lauber  
 Back (10.097 miles) > Change the Fwd clutch

Recommendation 10/17/03 4:16 PM Yves Lauber  
 EGS to be reprogrammed

**New Additional Information****Assigned report****Vehicle return**

From

Park Avenue BMW

To

Date

Tech. Office ref. case

No

Keep defective part

No

**Internal note****New Internal note**

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**Case no.**  
3309237

**Subject**  
GM5 : Delayed D

**Status date**  
10/17/03

**Status**  
Recommendation approved

**Date created**  
10/17/03

**Dealer**  
036614, Holloway BMW

**Reporter**  
Ken

**Phone no / Availability  
(from/to)**  
603 772-0000

**VIN no. (last 7 digits)**  
PL00879

**Vehicle identification no.**  
WBABD33434PL00879

**E series**  
E46

**Engine**  
M54

**Production date**  
5/9/03

**Gearbox**  
AUT

**Model**  
325CI

**First registration**  
6/5/03

**Country version**  
USA

**Body**  
COUPE

**Steering**  
LL

**Mileage**  
8085 mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly,  
Operation

**Condition**  
Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**

Delayed D

**Workshop fault description and presumed cause**

First thing the morning

**Work performed**

Oil checked OK

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Recommendation 10/17/03 9:54 AM Yves Lauber

Send EGS for reprogramming

**New Additional Information****Assigned report**

3225989 GM5 Delayed Engagement

**Vehicle return**

From

Holloway BMW

To

Date

Tech. Office ref. case

No

Keep defective part

No

**Internal note****New Internal note**

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**Case no.**  
3294078

**Subject**  
GM5 : Delayed D

**Status date**  
10/16/03

**Status**  
Recommendation approved

**Date created**  
10/16/03

**Dealer**  
098774, Harold Zelgler BMW

**Reporter**  
Mark

**Phone no / Availability**  
(from/to)  
289 375 4500

**VIN no. (last 7 digits)**  
PL41144

**Vehicle identification no.**  
WBABW634X4PL41144

**E series**  
E46

**Engine**  
M54

**Production date**  
5/8/03

**Gearbox**  
AUT

**Model**  
330Ci

**First registration**  
6/6/03

**Country version**  
USA

**Body**  
CABRIO

**Steering**  
LL

**Mileage**  
5543 mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly,  
Operation

**Condition**  
Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**

Delayed D



**Workshop fault description and presumed cause**

Specially when cold (5 sec.)

**Work performed**

Oil checked OK

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure****Measure no.****Subject****Previous recommendations/queries/ additional information**

Recommendation 10/16/03 4:58 PM Yves Lauber

Send EGS for reprogramming

**New Additional Information****Assigned report**

3225989 GM5 Delayed Engagement

**Vehicle return****From**

Harold Zaigler BMW

**To****Date****Tech. Office ref. case**

No


**Keep defective part**

No

**Internal note****New internal note**

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<b>Case no.</b> 3289016	<b>Subject</b> GM5 : delay in drive	
<b>Status date</b> 11/7/03	<b>Status</b> Recommendation approved	<b>Date created</b> 10/15/03
<b>Dealer</b> 012300, Bavarian Motor Village, Ltd.	<b>Reporter</b> Tom	<b>Phone no / Availability (from/to)</b> 5867728600

<b>VIN no. (last 7 digits)</b> PL24612	<b>Vehicle identification no.</b> WBABW33434PL24612	
<b>E series</b> E46	<b>Engine</b> M54	<b>Production date</b> 4/8/03
<b>Gearbox</b> AUT	<b>Model</b> 325CI	<b>First registration</b> 5/9/03
<b>Country version</b> USA	<b>Body</b> CABRIO	<b>Steering</b> LL
<b>Mileage</b> 3220 mis	<b>Workshop visits</b> 1	

<b>Fault</b>		
<b>Fault location</b> Drive train, Transmission standard, Automatic transmission	<b>Nature of fault</b> Operates incorrectly	<b>Condition</b> Gear/driving position

**Defect**  
**Main group**  
24 Automatic Transmission  
**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)  
**Location**

<b>Defect Code</b>	<b>Defect text</b>	
<b>Module</b>	<b>Area</b> Powertrain	<b>Fault code</b>

<b>Measure performed</b>	
<b>Measure no.</b>	<b>Subject</b>

**Customer complaint (In customer's own words)**

trs delayed in drive

---

**Workshop fault description and presumed cause**  
 delay in drive at cold condition - soft 863D

---

**Work performed**  
 called the hotline

---

**Work performed effective**  
 Yes

**Tester diagnosis performed**  
 Yes

**Urgency**  
 Info only

---

**Released Measure**

**Measure no.**

**Subject**

---

**Previous recommendations/queries/ additional information**

Recommendation 11/7/03 3:30 PM Yves Lauber

Back and customer is upset

> Change the transmission

Additional information 10/15/03 2:36 PM Damien Forster

EGS reprogrammed to 863D by Yves : same complaint but technician need to drive the car for a few miles before trying again.

**New Additional Information**

---

**Assigned report**

3225989 GM5 Delayed Engagement

---

**Vehicle return**

**From**

Bavarian Motor Village, Ltd.

**To**

**Date**

**Tech. Office ref. case**

No

**Keep defective part**

No

---

**Internal note**

**New Internal note**

---

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**Case no.**  
3289004

**Subject**  
GM5 : delay in drive

**Status date**  
10/28/03

**Status**  
Recommendation  
approved

**Date created**  
10/15/03

**Dealer**  
062900, Motor Werks BMW

**Reporter**  
Tched ext 303

**Phone no / Availability (from/to)**  
847 3818900

**VIN no. (last 7 digits)**  
PL00646

**Vehicle identification no.**  
WBABD33424PL00646

**E series**  
E46

**Engine**  
M54

**Production date**  
4/26/03

**Gearbox**  
AUT

**Model**  
325CI

**First registration**  
6/26/03

**Country version**  
USA

**Body**  
COUPE

**Steering**  
LL

**Mileage**  
6389 mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly

**Condition**  
Gear/driving position, When shifting  
gears/driving positions, In D

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (in customer's own words)**

trs delayed in drive

---

**Workshop fault description and presumed cause**

delay in drive at cold condition

oil level and condition fine

---

**Work performed**

called the hotline

---

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

---

**Released Measure**

**Measure no.**

**Subject**

---

**Previous recommendations/queries/ additional information**

Recommendation 10/28/03 4:08 PM Yves Lauber

Back (15/30 sec) > Change the transmission

Additional information 10/15/03 3:05 PM Damien Forster

soft 8630 stored in EGS now

Additional information 10/15/03 12:26 PM Damien Forster

technicien will send the EGS

**New Additional Information**

---

**Assigned report**

3225989 GM5 Delayed Engagement

---

**Vehicle return**

**From**

Motor Werks BMW

**To**

**Date**

**Tech. Office ref. case**

No

**Keep defective part**

No

---

**Internal note**

**New Internal note**

---

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**Case no.**  
3288059

**Subject**  
GM5 : Delayed D

**Status date**  
10/15/03

**Status**  
Recommendation approved

**Date created**  
10/15/03

**Dealer**  
056738, Open Road BMW

**Reporter**  
Skp

**Phone no / Availability  
(from/to)**  
732 985-4575

**VIN no. (last 7 digits)**  
PL26470

**Vehicle identification no.**  
WBABW33434PL26470

**E series**  
E46

**Engine**  
M54

**Production date**  
5/14/03

**Gearbox**  
AUT

**Model**  
325CI

**First registration**  
6/18/03

**Country version**  
USA

**Body**  
CABRIO

**Steering**  
LL

**Mileage**  
3524 mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly,  
Operation

**Condition**  
Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
60 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**

Delayed D

**Workshop fault description and presumed cause**

First thing the morning

**Work performed**

Called HL

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Recommendation 2/18/04 1:56 PM Yves Lauber

Fwd clutch and oil changed.

Transmission # 884543 was put back in.

Recommendation 10/15/03 10:48 AM Yves Lauber

Will reprogram (10/15/03) the EGS

**New Additional Information****Assigned report****Vehicle return**

From

To

Date

Open Road BMW

Tech. Office ref. case

Keep defective part

No

No

**Internal note****New Internal note**

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**Case no.**  
3287031

**Subject**  
GM5 : Delayed D

**Status date**  
10/15/03

**Status**  
Recommendation approved

**Date created**  
10/15/03

**Dealer**  
056738, Open Road BMW

**Reporter**  
Skip

**Phone no / Availability  
(from/to)**  
732 985-4575

**VIN no. (last 7 digits)**  
PL42172

**Vehicle identification no.**  
WBABW53494PL42172

**E series**  
E46

**Engine**  
M54

**Production date**  
7/9/03

**Gearbox**  
AUT

**Model**  
330CI

**First registration**  
8/23/03

**Country version**  
USA

**Body**  
CABRIO

**Steering**  
LL

**Mileage**  
1399 mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly,  
Operation

**Condition**  
Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**

Delayed D

**Workshop fault description and presumed cause**

First thing the morning

**Work performed**

Called HL

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Recommendation 10/15/03 10:57 AM Yves Lauber

Will reprogram (10/15/03) the EGS

**New Additional Information****Assigned report****Vehicle return**

From

To

Date

Open Road BMW

Tech. Office ref. case

Keep defective part

No

No

**Internal note****New Internal note**

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**Case no.**  
3282957

**Status date**  
10/14/03

**Dealer**  
004251, Peter Pan BMW

**Subject**  
GM5 : Delay in drive

**Status**  
In process by tech. Office

**Date created**  
10/14/03

**Reporter**  
Romml

**Phone no / Availability  
(from/to)**  
850 349-9077

**VIN no. (last 7 digits)**  
PL10279

**Vehicle identification  
no.**  
WBABD53424PL10279

**E series**  
E46

**Engine**  
M54

**Production date**  
4/9/03

**Gearbox**  
AUT

**Model**  
330CI

**First registration**  
5/19/03

**Country version**  
USA

**Body**  
COUPE

**Steering**  
LL

**Mileage**  
4126 mls

**Workshop visits**  
1

**Fault**

**Fault location**

Drive train, Transmission standard, Automatic transmission

**Nature of fault**

Operates incorrectly

**Condition**

Gear/driving position

**Defect**

**Main group**

24 Automatic Transmission

**Subgroup**

00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**

trs delayed in drive

---

**Workshop fault description and presumed cause**

not duplicate yet

there might be a problem in reverse | Transmission serial number after BP  
soft 8630

---

**Work performed**

called the hotline

---

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

---

**Released Measure**

Measure no.

Subject

---

**Previous recommendations/queries/ additional information**

Additional information 12/8/03 6:56 PM Damien Forster

I changed the complete input shaft on December 3rd and the technician need to change the oil  
inside the trs > car is OK

Additional information 11/21/03 5:52 PM Damien Forster

Customer still complaining > I will change the shaft someday in December

Additional information 10/15/03 3:49 PM Damien Forster

EGS reprogrammed with 863D

Additional information 10/14/03 4:50 PM Damien Forster

Technicien is sending me the EGS for reprogramming

---

**New Additional Information**

---

**Assigned report**

---

**Vehicle return**

From

To

Date

Peter Pan BMW

Tech. Office ref. case

Keep defective part

No

No

---

**Internal note**

New Internal note

---

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**Case no.**  
3365032

**Subject**  
GM5 : Delayed D

**Status date**  
10/27/03

**Status**  
Recommendation approved

**Date created**  
10/27/03

**Dealer**  
086773, Century BMW

**Reporter**  
Jo

**Phone no / Availability  
(from/to)**  
256 538 9976

**VIN no. (last 7 digits)**  
PL00365

**Vehicle identification no.**  
WBABD33454PL00365

**E series**  
E46

**Engine**  
M54

**Production date**  
4/8/03

**Gearbox**  
AUT

**Model**  
325CI

**First registration**  
6/10/03

**Country version**  
USA

**Body**  
COUPE

**Steering**  
LL

**Mileage**  
4875 mls

**Workshop visits**  
2

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly,  
Operation

**Condition**  
Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (in customer's own words)**

Delayed D

**Workshop fault description and presumed cause**

10sec

When cold only

**Work performed**

Called HL

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Additional information 12/19/03 4:03 PM Damien Forster  
 contacts the FSE > complete trs will be changed

Recommendation 10/27/03 5:44 PM Yves Lauber  
 Send EGS for reprogramming > Back for same complaint  
 > Wait for fix

**New Additional Information****Assigned report**

3225989 GM5 Delayed Engagement

**Vehicle return**

From

To

Date

Century BMW

Tech. Office ref. case

Keep defective part

No

No

**Internal note****New internal note**

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**Case no.**  
3376023

**Subject**  
GM5 : delay in drive

**Status date**  
10/28/03

**Status**  
In process by tech.  
Office

**Date created**  
10/28/03

**Dealer**  
024335, BMW of San Diego

**Reporter**  
Reece

**Phone no / Availability (from/to)**  
1858 5605050

**VIN no. (last 7 digits)**  
PL10094

**Vehicle Identification no.**  
WBABD53414PL10094

**E series**  
E46

**Engine**  
M54

**Production date**  
3/27/03

**Gearbox**  
AUT

**Model**  
330CI

**First registration**  
5/7/03

**Country version**  
USA

**Body**  
COUPE

**Steering**  
LL

**Mileage**  
13125 mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates Incorrectly

**Condition**  
Gear/driving position, When shifting  
gears/driving positions, In D

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (in customer's own words)**



tr delayed in drive

---

**Workshop fault description and presumed cause**

delay in drive first time in the morning  
oil level and condition OK - soft 8630

---

**Work performed**  
called the hotline

---

**Work performed effective**  
Yes

**Tester diagnosis performed**  
Yes

**Urgency**  
Info only

---

**Released Measure**

**Measure no.**

**Subject**

---

**Previous recommendations/queries/ additional information**

Additional information 10/30/03 5:38 PM Damien Forster  
I reprogrammed the EGS to 863D

Additional information 10/28/03 11:40 AM Damien Forster  
Technician will send me the EGS

**New Additional Information**

---

**Assigned report**

3225989 GM5 Delayed Engagement

---

**Vehicle return**

**From**

**To**

**Date**

BMW of San Diego

**Tech. Office ref. case**

**Keep defective part**

No

No

---

**Internal note**

**New Internal note**

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**Case no.**  
3430045

**Subject**  
GM5 : Delayed D

**Status date**  
11/5/03

**Status**  
Recommendation approved

**Date created**  
11/6/03

**Dealer**  
004942, Nick Alexander Imports

**Reporter**  
Sedowski

**Phone no / Availability (from/to)**  
323 583 1901

**VIN no. (last 7 digits)**  
PL40919

**Vehicle identification no.**  
WBABW53454PL40919

**E series**  
E46

**Engine**  
M54

**Production date**  
4/25/03

**Gearbox**  
AUT

**Model**  
330CI

**First registration**  
6/2/03

**Country version**  
USA

**Body**  
CABRIO

**Steering**  
LL

**Mileage**  
8133 mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly,  
Operation

**Condition**  
Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**

Delayed D

**Workshop fault description and presumed cause**

When cold

10 sec

**Work performed**

Called HL

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Additional information 12/2/03 4:43 PM Damien Forster  
complete input shaft changed on December 1st

Additional information 11/8/03 2:55 PM Damien Forster  
I will change the shaft on Tuesday Nov 11th (check with Tchad Harrison)

Recommendation 11/5/03 2:39 PM Yves Leuber  
Call Damien to fix an appointment.

**New Additional Information****Assigned report**

3228989 GM5 Delayed Engagement

**Vehicle return**

From

Nick Alexander Imports

To

Date

Tech. Office ref. case

No

Keep defective part

No

**Internal note****New Internal note**

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**Case no.**  
3419037

**Subject**  
GM5 : delay in drive

**Status date**  
11/4/03

**Status**  
In process by tech.  
Office

**Date created**  
11/4/03

**Dealer**  
095267, Schaeffer BMW

**Reporter**  
Rusty

**Phone no / Availability (from/to)**  
1910 3922700

**VIN no. (last 7 digits)**  
PL24058

**Vehicle identification no.**  
WBABW33434PL24058

**E series**  
E46

**Engine**  
M54

**Production date**  
3/12/03

**Gearbox**  
AUT

**Model**  
325Ci

**First registration**  
4/24/03

**Country version**  
USA

**Body**  
CABRIO

**Steering**  
LL

**Mileage**  
5056 mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly

**Condition**  
Gear/driving position, When shifting  
gears/driving positions, In D

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**

trs delayed

---

**Workshop fault description and presumed cause**  
 delay in drive at cold condition after a reverse  
 soft 8630  
 oil is OK

---

**Work performed**  
 called the hotline

---

**Work performed effective**  
 Yes

**Tester diagnosis performed**  
 Yes

**Urgency**  
 Info only

---

**Released Measure**

**Measure no.**

**Subject**

---

**Previous recommendations/queries/ additional information**

Additional information 11/4/03 5:03 PM Damien Forster  
 wait for fix

**New Additional Information**

---

**Assigned report**

3226989 GM5 Delayed Engagement

---

**Vehicle return**

**From**

**To**

**Date**

Schaeffer BMW

**Tech. Office ref. case**

**Keep defective part**

No

No

---

**Internal note**

**New internal note**

---

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**Case no.**  
3419026

**Subject**  
GM5 : delay in drive

**Status date**  
11/4/03

**Status**  
In process by tech.  
Office

**Date created**  
11/4/03

**Dealer**  
016815, Tulley BMW

**Reporter**  
Brian Mahoney

**Phone no / Availability (from/to)**  
603 888 5050

**VIN no. (last 7 digits)**  
PL25844

**Vehicle identification no.**  
WBABW33474PL25844

**E series**  
E46

**Engine**  
M54

**Production date**  
5/31/03

**Gearbox**  
AUT

**Model**  
325Ci

**First registration**  
6/28/03

**Country version**  
USA

**Body**  
CABRIO

**Steering**  
LL

**Mileage**  
2000 mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly

**Condition**  
Gear/driving position, When shifting  
gears/driving positions, in D

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (in customer's own words)**

trs delayed in drive at cold condition

---

**Workshop fault description and presumed cause**

delay in drive at cold condition from R to D  
oil is OK

---

**Work performed**

called the hotline

---

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

---

**Released Measure**

Measure no.

Subject

---

**Previous recommendations/queries/ additional information**

Additional information 11/10/03 1:58 PM Damien Forster  
check with Yves if mobile service possible

Additional information 11/4/03 1:58 PM Damien Forster  
wait for fix

**New Additional Information**

---

**Assigned report**

3225889 GM5 Delayed Engagement

---

**Vehicle return**

From

Tulley BMW

To

Date

Tech. Office ref. case

No

Keep defective part

No

---

**Internal note**


**New internal note**

---

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<b>Case no.</b> 3419022	<b>Subject</b> GM5 : delay in drive	
<b>Status date</b> 11/4/03	<b>Status</b> In process by tech. Office	<b>Date created</b> 11/4/03
<b>Dealer</b> 036800, King Cars	<b>Reporter</b> Yilali LC	<b>Phone no / Availability (from/to)</b> 732 4620042

---

<b>VIN no. (last 7 digits)</b> PL10370	<b>Vehicle identification no.</b> WBABD534X4PL10370	
<b>E series</b> E46	<b>Engine</b> M54	<b>Production date</b> 4/11/03
<b>Gearbox</b> AUT	<b>Model</b> 330CI	<b>First registration</b> 5/30/03
<b>Country version</b> USA	<b>Body</b> COUPE	<b>Steering</b> LL
<b>Mileage</b> 8340 mls	<b>Workshop visits</b> 1	

---

**Fault**

<b>Fault location</b> Drive train, Transmission standard, Automatic transmission	<b>Nature of fault</b> Operates incorrectly	<b>Condition</b> Gear/driving position, When shifting gears/driving positions, in D
--	--	---

---

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

<b>Defect Code</b>	<b>Defect text</b>	
<b>Module</b>	<b>Area</b> Powertrain	<b>Fault code</b>

---

<b>Measure performed</b>	
<b>Measure no.</b>	<b>Subject</b>

---

**Customer complaint (In customer's own words)**



trs delayed in drive

---

**Workshop fault description and presumed cause**

soft 8630

delay in drive at cold condition

---

**Work performed**

called the hotline

---

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

---

**Released Measure**

Measure no.

Subject

---

**Previous recommendations/queries/ additional information**

Additional information 11/4/03 1:22 PM Damien Forster  
wait for fix

**New Additional information**

---

**Assigned report**

3225989 GM5 Delayed Engagement

---

**Vehicle return**

From

To

Date

King Cars

Tech. Office ref. case

Keep defective part

No

No

---


**Internal note**

**New internal note**

---

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<b>Case no.</b> 3418036	<b>Subject</b> GM5 : delay in drive	
<b>Status date</b> 11/4/03	<b>Status</b> In process by tech. Office	<b>Date created</b> 11/4/03
<b>Dealer</b> 024399, Chapman BMW on Cameback	<b>Reporter</b> Dayn	<b>Phone no / Availability (from/to)</b> 1802 3084269

<b>VIN no. (last 7 digits)</b> PL10884	<b>Vehicle identification no.</b> WBABD53484PL10884	
<b>E series</b> E48	<b>Engine</b> M54	<b>Production date</b> 5/15/03
<b>Gearbox</b> AUT	<b>Model</b> 330CI	<b>First registration</b> 8/31/03
<b>Country version</b> USA	<b>Body</b> COUPE	<b>Steering</b> LL
<b>Mileage</b> 3000 mi	<b>Workshop visits</b> 1	

<b>Fault</b>		
<b>Fault location</b> Drive train, Transmission standard, Automatic transmission	<b>Nature of fault</b> Operates incorrectly	<b>Condition</b> Gear/driving position, When shifting gears/driving positions, In D

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

<b>Defect Code</b>	<b>Defect text</b>	
<b>Module</b>	<b>Area</b> Powertrain	<b>Fault code</b>

<b>Measure performed</b>	
<b>Measure no.</b>	<b>Subject</b>

**Customer complaint (in customer's own words)**  
 tra is delayed in drive

---

**Workshop fault description and presumed cause**  
 delay in drive at cold condition  
 soft ?

---

**Work performed**  
 called the hotline

---

**Work performed effective**                      **Tester diagnosis performed**  
 Yes    Yes

**Urgency**  
 Info only

---

**Released Measure**

Measure no.	Subject
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---

**Previous recommendations/queries/ additional information**

Additional information 12/19/03 4:14 PM Damlen Forster  
 tra was changed a few weeks ago > car OK

Additional information 11/4/03 3:02 PM Damien Forster  
 wait for fix

**New Additional information**

---

**Assigned report**  
 3225989 GM5 Delayed Engagement

---

**Vehicle return**

From	To	Date
Chapman BMW on Camelback		
<b>Tech. Office ref. case</b>	<b>Keep defective part</b>	
No	No	

---

**Internal note**

**New Internal note**

---

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**Case no.**  
3411062

**Subject**  
GM5 : Delay in drive

**Status date**  
11/3/03

**Status**  
In process by tech. Office

**Date created**  
11/3/03

**Dealer**  
070800, Ridgefield BMW

**Reporter**  
Kori

**Phone no / Availability  
(from/to)**  
1203 4380471

**VIN no. (last 7 digits)**  
PL27150

**Vehicle identification  
no.**  
WBABW33464PL27150

**E series**  
E46

**Engine**  
M54

**Production date**  
9/12/03

**Gearbox**  
AUT

**Model**  
325CI

**First registration**  
10/11/03

**Country version**  
USA

**Body**  
CABRIO

**Steering**  
LL

**Mileage**  
526 mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard, Automatic  
transmission

**Nature of fault**  
Operates incorrectly

**Condition**  
While driving

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**

trs delayed in drive

---

**Workshop fault description and presumed cause**

delay in drive at cold condition  
oil level ?  
soft index 8820

---

**Work performed**

called the hotline

---

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

---

**Released Measure**

Measure no.

Subject

---

**Previous recommendations/queries/ additional information**

Additional information 12/19/03 4:07 PM Damien Forster  
change the complete trs according to the SB 240703

Additional information 11/3/03 4:02 PM Damien Forster  
wait for feedback

**New Additional information**

---

**Assigned report**

3225889 GM5 Delayed Engagement

---

**Vehicle return**

From

Ridgefield BMW

To

Date

Tech. Office ref. case

No

Keep defective part

No

---

**Internal note**

**New Internal note**

---

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**Case no.**  
3411055

**Subject**  
GM5 : delay in drive

**Status date**  
11/3/03

**Status**  
In process by tech.  
Office

**Date created**  
11/3/03

**Dealer**  
086416, Wood-Echler Mtr. Co. Inc.

**Reporter**  
John Simoes

**Phone no / Availability (from/to)**  
809 452-9400

**VIN no. (last 7 digits)**  
PL10175

**Vehicle identification no.**  
WBABD53414PL10175

**E series**  
E46

**Engine**  
M54

**Production date**  
4/2/03

**Gearbox**  
AUT

**Model**  
330CI

**First registration**  
4/29/03

**Country version**  
USA

**Body**  
COUPE

**Steering**  
LL

**Mileage**  
6112 mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly

**Condition**  
Gear/driving position, When shifting  
gears/driving positions, In D

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**

trs delayed

---

**Workshop fault description and presumed cause**  
 delay in drive at cold condition  
 oil level OK

---

**Work performed**  
 called the hotline

---

**Work performed effective**  
 Yes

**Tester diagnosis performed**  
 Yes

**Urgency**  
 Info only

---

**Released Measure**

Measure no.	Subject
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---

**Previous recommendations/queries/ additional information**

Additional information 11/3/03 2:11 PM Damien Forster  
 Technicien will wait - Yves will handle the case

**New Additional Information**

---

**Assigned report**

3225989 GM5 Delayed Engagement

---

**Vehicle return**

From	To	Date
Wood-Eichler Mtr. Co. Inc.		

**Tech. Office ref. case**

**Keep defective part**

No

No

---


**Internal note**

**New internal note**

---

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<b>Case no.</b> 3410034	<b>Subject</b> GM5 : delay in drive	
<b>Status date</b> 11/3/03	<b>Status</b> In process by tech. Office	<b>Date created</b> 11/3/03
<b>Dealer</b> 004124, RCA Investments Inc.	<b>Reporter</b> Keith Moreland	<b>Phone no / Availability (from/to)</b> 562 427-5494

<b>VIN no. (last 7 digits)</b> PL41811	<b>Vehicle identification no.</b> WBABW53414PL41811	
<b>E series</b> E46	<b>Engine</b> M54	<b>Production date</b> 6/13/03
<b>Gearbox</b> AUT	<b>Model</b> 330CI	<b>First registration</b> 7/30/03
<b>Country version</b> USA	<b>Body</b> CABRIO	<b>Steering</b> LL
<b>Mileage</b> 2600 mls	<b>Workshop visits</b> 1	

**Fault**

<b>Fault location</b> Drive train, Transmission standard, Automatic transmission	<b>Nature of fault</b> Operates incorrectly	<b>Condition</b> Gear/driving position, When shifting gears/driving positions, In D
--	--	---

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code****Defect text****Module**

**Area**  
Powertrain

**Fault code****Measure performed**

<b>Measure no.</b>	<b>Subject</b>
--------------------	----------------

**Customer complaint (In customer's own words)**



trs delayed

---

**Workshop fault description and presumed cause**  
 trs delayed in drive at cold condition - Reverse is fine  
 oil level fine - soft 8630

---

**Work performed**  
 called the hotline

---

**Work performed effective**                      **Tester diagnosis performed**  
 Yes    Yes

**Urgency**  
 Info only

---

**Released Measure**

Measure no.	Subject
-------------	---------

---

**Previous recommendations/queries/ additional information**

Additional information 12/2/03 4:44 PM Damien Forster  
 complete input shaft changed on December 1st

Additional information 11/3/03 5:20 PM Damien Forster  
 Technicien need to wait for further investigation

**New Additional Information**

---

**Assigned report**

3225989 GM5 Delayed Engagement

---

**Vehicle return**

From	To	Date
RCA Investments Inc.		
<b>Tech. Office ref. case</b>	<b>Keep defective part</b>	
No	No	

---

**Internal note**

**New internal note**

---

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**Case no.**  
3398022

**Status date**  
10/30/03

**Dealer**  
025769, BMW of Northwest Arkansas

**Subject**  
GM5 : delay in drive

**Status**  
In process by tech. Office

**Reporter**  
Eric FSE market 27

**Date created**  
10/30/03

**Phone no / Availability  
(from/to)**  
337 945 5593

**VIN no. (last 7 digits)**  
PL40030

**E series**  
E46

**Gearbox**  
AUT

**Country version**  
USA

**Mileage**  
2000 mls

**Vehicle identification  
no.**  
WBABW53414PL40030

**Engine**  
M54

**Model**  
330CI

**Body**  
CABRIO

**Workshop visits**  
1

**Production date**  
3/7/03

**First registration**  
4/22/03

**Steering**  
LL

**Fault**

**Fault location**

Drive train, Transmission standard, Automatic transmission

**Nature of fault**

Operates incorrectly

**Condition**

While driving

**Defect**

**Main group**

24 Automatic Transmission

**Subgroup**

00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**

trs delayed

---

**Workshop fault description and presumed cause**  
delay in drive

---

**Work performed**  
called the hotline

---

**Work performed effective**  
Yes

**Tester diagnosis performed**  
Yes

**Urgency**  
Info only

---

**Released Measure**  
Measure no.

**Subject**

---

**Previous recommendations/queries/ additional information**

Additional Information 10/30/03 8:10 PM Darlen Forster  
send the EGS : EGS reprogrammed today to 863D

**New Additional Information**

---

**Assigned report**  
3225989 GM5 Delayed Engagement

---

**Vehicle return**

**From**  
BMW of Northwest Arkansas

**To**

**Date**

**Tech. Office ref. case**  
No

**Keep defective part**  
No

---

**Internal note**

**New Internal note**

---

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<b>Case no.</b> 3397021	<b>Subject</b> GM5 : delay in drive	
<b>Status date</b> 10/30/03	<b>Status</b> In process by tech. Office	<b>Date created</b> 10/30/03
<b>Dealer</b> 021860, BMW Gallery	<b>Reporter</b> Richie SF	<b>Phone no / Availability (from/to)</b> 1781 9824558

<b>VIN no. (last 7 digits)</b> PL24989	<b>Vehicle identification no.</b> WBABW33484PL24989	
<b>E series</b> E46	<b>Engine</b> M54	<b>Production date</b> 4/17/03
<b>Gearbox</b> AUT	<b>Model</b> 325Ci	<b>First registration</b> 5/23/03
<b>Country version</b> USA	<b>Body</b> CABRIO	<b>Steering</b> LL
<b>Mileage</b> 8886 mls	<b>Workshop visits</b> 1	

<b>Fault</b>		
<b>Fault location</b> Drive train, Transmission standard, Automatic transmission	<b>Nature of fault</b> Operates incorrectly	<b>Condition</b> Gear/driving position, When shifting gears/driving positions, In D

**Defect**  
**Main group**  
24 Automatic Transmission  
**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)  
**Location**

<b>Defect Code</b>	<b>Defect text</b>	
<b>Module</b>	<b>Area</b> Powertrain	<b>Fault code</b>

<b>Measure performed</b>	
<b>Measure no.</b>	<b>Subject</b>

**Customer complaint (In customer's own words)**

tra delayed in drive

---

**Workshop fault description and presumed cause**  
 delay in drive at cold condition

---

**Work performed**  
 called the hotline

---

<b>Work performed effective</b>	<b>Tester diagnosis performed</b>
Yes	Yes

**Urgency**  
 info only

---

**Released Measure**

<b>Measure no.</b>	<b>Subject</b>
--------------------	----------------

---

**Previous recommendations/queries/ additional information**

Additional information 10/30/03 4:07 PM Damien Forster  
 send the EGS to Yves

**New Additional information**

---

**Assigned report**

3225989 GM5 Delayed Engagement

---

**Vehicle return**

<b>From</b>	<b>To</b>	<b>Date</b>
BMW Gallery		

<b>Tech. Office ref. case</b>	<b>Keep defective part</b>
No	No

---

**Internal note**

**New internal note**

---

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**Case no.**  
3389005

**Subject**  
GM5 : Delayed D

**Status date**  
10/29/03

**Status**  
Recommendation approved

**Date created**  
10/29/03

**Dealer**  
086827, Don Jacobs BMW

**Reporter**  
Scott

**Phone no / Availability  
(from/to)**  
859 492 5060

**VIN no. (last 7 digits)**  
PL24445

**Vehicle identification no.**  
WBABW334X4PL24445

**E series**  
E46

**Engine**  
M54

**Production date**  
4/2/03

**Gearbox**  
AUT

**Model**  
325Ci

**First registration**  
6/10/03

**Country version**  
USA

**Body**  
CABRIO

**Steering**  
LL

**Mileage**  
4869 mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly,  
Operation

**Condition**  
Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**

Delayed D

**Workshop fault description and presumed cause**

When cold  
60 sec.

**Work performed**

Oil checked OK

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Additional Information 12/19/03 3:37 PM Damien Forster  
technicien changed the trs last week > car OK

Additional Information 11/14/03 3:13 PM Damien Forster  
Still delay > wait for complete trs

Recommendation 10/29/03 2:56 PM Yves Lauber  
Send EGS for reprogramming

**New Additional Information****Assigned report**

3225989 GM5 Delayed Engagement

**Vehicle return**

From

To

Date

Don Jacobs BMW

Tech. Office ref. case

Keep defective part

No

No

**Internal note****New Internal note**

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**Case no.**  
3386035

**Subject**  
GM5 : Delayed D

**Status date**  
10/29/03

**Status**  
Recommendation approved

**Date created**  
10/29/03

**Dealer**  
022007, South Bay BMW

**Reporter**  
Alex

**Phone no / Availability  
(from/to)**  
310 939 7305

**VIN no. (last 7 digits)**  
PL10736

**Vehicle identification no.**  
WBABD53444PL10736

**E series**  
E46

**Engine**  
M54

**Production date**  
5/7/03

**Gearbox**  
AUT

**Model**  
330CI

**First registration**  
6/25/03

**Country version**  
USA

**Body**  
COUPE

**Steering**  
LL

**Mileage**  
1300 mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates Incorrectly,  
Operation

**Condition**  
Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**

Delayed D



**Workshop fault description and presumed cause**

20/30 sec  
When cold

**Work performed**

Called HL

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Additional information 10/30/03 5:02 PM Damien Forster

I reprogrammed the EGS with 883D

Recommendation 10/29/03 3:04 PM Yves Lauber

Send EGS to Damien fro reprogramming

**New Additional Information****Assigned report**

3225989 GM5 Delayed Engagement

**Vehicle return**

From

To

Date

South Bay BMW

Tech. Office ref. case

Keep defective part


No

No

**Internal note****New internal note**

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<b>Case no.</b> 3386026	<b>Subject</b> GM5 : Delayed D	
<b>Status date</b> 10/29/03	<b>Status</b> Recommendation approved	<b>Date created</b> 10/29/03
<b>Dealer</b> 023069, Hilton Head BMW	<b>Reporter</b> Holgar	<b>Phone no / Availability (from/to)</b> 843 815 1500

<b>VIN no. (last 7 digits)</b> PL41301	<b>Vehicle identification no.</b> WBABW53404PL41301	
<b>E series</b> E46	<b>Engine</b> M54	<b>Production date</b> 5/16/03
<b>Gearbox</b> AUT	<b>Model</b> 330CI	<b>First registration</b> 6/20/03
<b>Country version</b> USA	<b>Body</b> CABRIO	<b>Steering</b> LL
<b>Mileage</b> 3744 mls	<b>Workshop visits</b> 1	

<b>Fault</b>		
<b>Fault location</b> Drive train, Transmission standard, Automatic transmission	<b>Nature of fault</b> Operates incorrectly, Operation	<b>Condition</b> Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

<b>Defect Code</b>	<b>Defect text</b>	
<b>Module</b>	<b>Area</b> Powertrain	<b>Fault code</b>

<b>Measure performed</b>	
<b>Measure no.</b>	<b>Subject</b>

**Customer complaint (in customer's own words)**  
Delayed D

**Workshop fault description and presumed cause**

When cold  
10/20 sec

**Work performed**

Called HL

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Recommendation 10/29/03 2:07 PM Yves Lauber  
Wait fix

**New Additional information****Assigned report**

3225989 GM5 Delayed Engagement

**Vehicle return**

From

To

Date

Hilton Head BMW

Tech. Office ref. case

Keep defective part

No

No

**Internal note****New Internal note**

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**Case no.**  
3385027

**Subject**  
GM5 : Delayed D

**Status date**  
10/29/03

**Status**  
Recommendation approved

**Date created**  
10/29/03

**Dealer**  
036800, King Cars

**Reporter**  
Cornelius

**Phone no / Availability (from/to)**  
732 4820042

**VIN no. (last 7 digits)**  
PL24832

**Vehicle identification no.**  
WBABW33494PL24832

**E series**  
E48

**Engine**  
M54

**Production date**  
4/9/03

**Gearbox**  
AUT

**Model**  
325CI

**First registration**  
8/30/03

**Country version**  
USA

**Body**  
CABRIO

**Steering**  
LL

**Mileage**  
3485 mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly,  
Operation

**Condition**  
Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (in customer's own words)**

Delayed D

**Workshop fault description and presumed cause**

When cold  
15 sec

**Work performed**

Called HL

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Recommendation 10/29/03 10:15 AM Yves Lauber  
Send EGS for reprogramming.

**New Additional Information****Assigned report**

3226989 GM5 Delayed Engagement

**Vehicle return**

From  
King Cars

To

Date

Tech. Office ref. case

Keep defective part

No

No

**Internal note****New Internal note**

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**Case no.**  
3385025

**Subject**  
GM5 : Delayed D

**Status date**  
10/29/03

**Status**  
Recommendation approved

**Date created**  
10/29/03

**Dealer**  
084800, West German BMW

**Reporter**  
Gregg Morrison

**Phone no / Availability  
(from/to)**  
215 843-3322

**VIN no. (last 7 digits)**  
PLD0814

**Vehicle identification no.**  
WBABD33484PL00814

**E series**  
E46

**Engine**  
M54

**Production date**  
5/6/03

**Gearbox**  
AUT

**Model**  
325CI

**First registration**  
6/30/03

**Country version**  
USA

**Body**  
COUPE

**Steering**  
LL

**Mileage**  
4188 mis

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates Incorrectly,  
Operation

**Condition**  
Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (in customer's own words)**

Delayed D

**Workshop fault description and presumed cause**

When cold  
30 Sec

**Work performed**

Called HL

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Additional information 11/3/03 12:28 PM Damien Forster

EGS reprogrammed > still delay

maybe Yves will do a mobile service

Recommendation 10/29/03 10:11 AM Yves Lauber

Send EGS for reprogramming

**New Additional Information****Assigned report**

3225989 GM5 Delayed Engagement

**Vehicle return**

From

West German BMW

To

Date

Tech. Office ref. case

No

Keep defective part

No

**Internal note****New internal note**

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**Case no.**  
3383050

**Subject**  
GM5 : Delayed D

**Status date**  
10/29/03

**Status**  
Recommendation approved

**Date created**  
10/29/03

**Dealer**  
081100, John Markel, Inc.

**Reporter**  
Bob

**Phone no / Availability  
(from/to)**  
000 000 0000

**VIN no. (last 7 digits)**  
PL41473

**Vehicle identification no.**  
WBABW53474PL41473

**E series**  
E48

**Engine**  
M54

**Production date**  
5/24/03

**Gearbox**  
AUT

**Model**  
330CI

**First registration**  
7/24/03

**Country version**  
USA

**Body**  
CABRIO

**Steering**  
LL

**Mileage**  
6418 mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly,  
Operation

**Condition**  
Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (in customer's own words)**

Delayed D



**Workshop fault description and presumed cause**

When cold  
2 Sec

**Work performed**

Called HL

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Additional information 11/17/03 4:15 PM Damien Forster  
still delay > wait for updated trs

Additional information 11/3/03 3:43 PM Damien Forster  
EGS reprogrammed to 863D

Additional information 10/30/03 10:19 AM Damien Forster  
Technicien tried again : there is a delay/hesitation so he will send me the EGS

Recommendation 10/29/03 10:46 AM Yves Lauber  
Test again and measure the delay

**New Additional information****Assigned report**

3225989 GM5 Delayed Engagement

**Vehicle return**

From

To

Date

John Markel, Inc.

Tech. Office ref. case

Keep defective part

No


No

**Internal note****New Internal note**

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<b>Case no.</b> 3378025	<b>Subject</b> GM5 : Delayed D	
<b>Status date</b> 10/28/03	<b>Status</b> Recommendation approved	<b>Date created</b> 10/28/03
<b>Dealer</b> 066739, Southpointe BMW	<b>Reporter</b> Lou	<b>Phone no / Availability (from/to)</b> 941 923 2700

<b>VIN no. (last 7 digits)</b> PL00438	<b>Vehicle Identification no.</b> WBABD33464PL00438	
<b>E series</b> E46	<b>Engine</b> M54	<b>Production date</b> 4/11/03
<b>Gearbox</b> AUT	<b>Model</b> 325CI	<b>First registration</b> 7/31/03
<b>Country version</b> USA	<b>Body</b> COUPE	<b>Steering</b> LL
<b>Mileage</b> 3285 mls	<b>Workshop visits</b> 1	

<b>Fault</b>		
<b>Fault location</b> Drive train, Transmission standard, Automatic transmission	<b>Nature of fault</b> Operates incorrectly, Operation	<b>Condition</b> Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

<b>Defect Code</b>	<b>Defect text</b>	
<b>Module</b>	<b>Area</b> Powertrain	<b>Fault code</b>

<b>Measure performed</b>	
<b>Measure no.</b>	<b>Subject</b>

**Customer complaint (in customer's own words)**  
Delayed D

**Workshop fault description and presumed cause**

When cold

**Work performed**

Called HL

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Recommendation 10/28/03 9:58 PM Yves Lauber

Wait fix

**New Additional Information****Assigned report**

3225089 GM5 Delayed Engagement

**Vehicle return**

From

Southpoints BMW

To

Date

Tech. Office ref. case

No


Keep defective part

No

**Internal note****New Internal note**

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<b>Case no.</b> 3378024	<b>Subject</b> GM5 : Delayed D	
<b>Status date</b> 10/28/03	<b>Status</b> Recommendation approved	<b>Date created</b> 10/28/03
<b>Dealer</b> 021614, BMW of the Hudson Valley	<b>Reporter</b> Mike	<b>Phone no / Availability (from/to)</b> 845 462 1030

<b>VIN no. (last 7 digits)</b> PM59871	<b>Vehicle identification no.</b> WBAEU33474PM59871	
<b>E series</b> E46	<b>Engine</b> M54	<b>Production date</b> 9/10/03
<b>Gearbox</b> AUT	<b>Model</b> 325XI	<b>First registration</b> 10/13/03
<b>Country version</b> USA	<b>Body</b> LIM	<b>Steering</b> LL
<b>Mileage</b> 1817 mls	<b>Workshop visits</b> 1	

**Fault**

<b>Fault location</b> Drive train, Transmission standard, Automatic transmission	<b>Nature of fault</b> Operates incorrectly, Operation	<b>Condition</b> Stopped
--	--	-----------------------------

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

<b>Defect Code</b>	<b>Defect text</b>	
<b>Module</b>	<b>Area</b> Powertrain	<b>Fault code</b>

**Measure performed**

<b>Measure no.</b>	<b>Subject</b>
--------------------	----------------

**Customer complaint (In customer's own words)**

Delayed D

**Workshop fault description and presumed cause**

When cold

**Work performed**

Oil checked OK

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**Additional information 11/12/03 11:37 AM Damien Forster  
dealer need to wait for the repair one more weekRecommendation 10/28/03 9:49 PM Yves Lauber  
Wait fix**New Additional Information****Assigned report**

3225989 GM5 Delayed Engagement

**Vehicle return**

From

BMW of the Hudson Valley

To

Date

Tech. Office ref. case

No


Keep defective part

No

**Internal note****New Internal note**

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<b>Case no.</b> 3378003	<b>Subject</b> E46 delayed engagement	
<b>Status date</b> 10/28/03	<b>Status</b> In process by tech. Office	<b>Date created</b> 10/28/03
<b>Dealer</b> 068500, Park Avenue BMW	<b>Reporter</b> Samuel Gennace	<b>Phone no / Availability (from/to)</b> 201-843-4999

<b>VIN no. (last 7 digits)</b> PL11272	<b>Vehicle identification no.</b> WBABD53444PL11272	
<b>E series</b> E46	<b>Engine</b> M54	<b>Production date</b> 8/11/03
<b>Gearbox</b> AUT	<b>Model</b> 330CI	<b>First registration</b> 7/22/03
<b>Country version</b> USA	<b>Body</b> COUPE	<b>Steering</b> LL
<b>Mileage</b> 3241 mis	<b>Workshop visits</b> 2	

<b>Fault</b>		
<b>Fault location</b> Drive train	<b>Nature of fault</b> Operates incorrectly	<b>Condition</b> Gear/driving position

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

<b>Defect Code</b>	<b>Defect text</b>	
<b>Module</b>	<b>Area</b> Powertrain	<b>Fault code</b>

<b>Measure performed</b>	
<b>Measure no.</b>	<b>Subject</b>

**Customer complaint (In customer's own words)**  
Car hesitates in morning

**Workshop fault description and presumed cause**

Delayed transmission engagement at cold start, as much as 30 seconds

No faults

Fluid level & condition ok

---

**Work performed**

Transmission programmed by Yves Lauber

Returned with same complaint

---

**Work performed effective**

No

**Tester diagnosis performed**

Yes

**Urgency**

Reply requested

---

**Released Measure**

**Measure no.**

**Subject**

---

**Previous recommendations/queries/ additional information**

Additional information 10/28/03 3:32 PM George Barlow

Please call hotline refer to this case number.

**New Additional Information**

---

**Assigned report**

3225989 GM5 Delayed Engagement

---

**Vehicle return**

**From**

Park Avenue BMW

**To**

**Date**

**Tech. Office ref. case**

No

**Keep defective part**

No

---

**Internal note**

**New Internal note**

---

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**Case no.**  
3377047

**Status date**  
10/28/03

**Dealer**  
087923, Grand Blanc BMW

**Subject**  
GM5 : Delayed D

**Status**  
Recommendation approved

**Reporter**  
Jimmy

**Date created**  
10/28/03

**Phone no / Availability  
(from/to)**  
810 252 0320

**VIN no. (last 7 digits)**  
PL10617

**E series**  
E46

**Gearbox**  
AUT

**Country version**  
USA

**Mileage**  
4293 mls

**Vehicle identification no.**  
WBABD53474PL10617

**Engine**  
M54

**Model**  
330Ci

**Body**  
COUPE

**Workshop visits**  
1

**Production date**  
4/25/03

**First registration**  
7/14/03

**Steering**  
LL

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly,  
Operation

**Condition**  
Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (in customer's own words)**

Delayed D

**Workshop fault description and presumed cause**

When cold  
5 sec

**Work performed**

Oil checked OK

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Recommendation 10/28/03 9:54 PM Yves Lauber  
Wait fix

**New Additional information****Assigned report**

3225989 GM5 Delayed Engagement

**Vehicle return**

From

Grand Blanc BMW

To

Date

Tech. Office ref. case

No

Keep defective part

No

**Internal note****New Internal note**

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**Case no.**  
3430047

**Subject**  
GM5 : Delayed D

**Status date**  
11/5/03

**Status**  
Recommendation approved

**Date created**  
11/5/03

**Dealer**  
004529, Weber BMW

**Reporter**  
Gordon Holdsambeck

**Phone no / Availability  
(from/to)**  
559 250 7496

**VIN no. (last 7 digits)**  
PL10220

**Vehicle identification no.**  
WBABD53424PL10220

**E series**  
E46

**Engine**  
M54

**Production date**  
4/4/03

**Gearbox**  
AUT

**Model**  
330Ci

**First registration**  
5/19/03

**Country version**  
USA

**Body**  
COUPE

**Steering**  
LL

**Mileage**  
9514 mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly,  
Operation

**Condition**  
Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (in customer's own words)**

Delayed D

**Workshop fault description and presumed cause**

When cold  
60 sec.

**Work performed**

Called HL

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Recommendation 11/5/03 3:21 PM Yves Lauber  
Change the oil

**New Additional Information****Assigned report**

3225989 GM5 Delayed Engagement

**Vehicle return**

From

Weber BMW

To

Date

Tech. Office ref. case

No

Keep defective part

No

**Internal note****New Internal note**

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**Case no.**  
3438008

**Subject**  
GM5 : delay in drive

**Status date**  
11/6/03

**Status**  
In process by tech.  
Office

**Date created**  
11/6/03

**Dealer**  
058479, Delon BMW

**Reporter**  
Kevin Jonston

**Phone no / Availability (from/to)**  
503 581 1421

**VIN no. (last 7 digits)**  
PL11926

**Vehicle identification no.**  
WBABD53434PL11926

**E series**  
E46

**Engine**  
M54

**Production date**  
9/8/03

**Gearbox**  
AUT

**Model**  
330CI

**First registration**  
10/17/03

**Country version**  
USA

**Body**  
COUPE

**Steering**  
LL

**Mileage**  
712 mis

**Workshop visits**  
1

#### Fault

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly

**Condition**  
Gear/driving position, When shifting  
gears/driving positions, In D

#### Defect

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**

trs delayed in drive

---

**Workshop fault description and presumed cause**  
 delay in drive at cold condition  
 oil is OK - soft 8810

---

**Work performed**  
 called the hotline

---

<b>Work performed effective</b>	<b>Tester diagnosis performed</b>
Yes	Yes
<b>Urgency</b>	
Info only	

---

**Released Measure**

<b>Measure no.</b>	<b>Subject</b>
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---

**Previous recommendations/queries/ additional information**

Additional information 11/8/03 11:13 AM Damien Forster  
 wait for fix

**New Additional information**

---

**Assigned report**

3225969 GM5 Delayed Engagement

---

**Vehicle return**

<b>From</b>	<b>To</b>	<b>Date</b>
Delon BMW		
<b>Tech. Office ref. case</b>	<b>Keep defective part</b>	
No	No	

---

**Internal note**

**New Internal note**

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**Case no.**

3614130

**Subject**

GM5 : delay in drive

**Status date**

12/8/03

**Status**

In process by tech.

**Date created**

12/8/03

**Office****Dealer**010731, East Bay Automotive  
Company**Reporter**

Willy

**Phone no / Availability (from/to)**

925 525 3476

**VIN no. (last 7 digits)**

PL41796

**Vehicle identification  
no.**

WBABW53494PL41796

**E series**

E46

**Engine**

M54

**Production date**

6/13/03

**Gearbox**

AUT

**Model**

330CI

**First registration**

7/31/03

**Country version**

USA

**Body**

CABRIO

**Steering**

LL

**Mileage**

6163 mis

**Workshop visits**

1

**Fault****Fault location**Drive train, Transmission standard,  
Automatic transmission**Nature of fault**

Operates incorrectly

**Condition**Gear/driving position, When shifting  
gears/driving positions, In D**Defect****Main group**

24. Automatic Transmission

**Subgroup**

00 Automatic gearbox / ECVT (symptom defect codes)

**Location****Defect Code****Defect text****Module****Area**

Powertrain

**Fault code****Measure performed****Measure no.****Subject**

**Customer complaint (In customer's own words)**

trs delayed

**Workshop fault description and presumed cause**

delay in drive at cold condition after a reverse

**Work performed**

called the hotline

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure****Measure no.****Subject****Previous recommendations/queries/ additional information**

Additional information 12/8/03 1:54 PM Damien Forster

I changed the input shaft at the dealer on Thursday 4th &gt; car OK

**New Additional Information****Assigned report****Vehicle return****From**

East Bay Automotive Company

**To****Date****Tech. Office ref. case**

No

**Keep defective part**

No

**Internal note****New internal note**

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**Case no.**  
3614121

**Subject**  
GM5 : delay in drive

**Status date**  
12/8/03

**Status**  
In process by tech.  
**Office**

**Date created**  
12/8/03

**Dealer**  
021618, Alleon Bavarian

**Reporter**  
David Kelch

**Phone no / Availability (from/to)**  
650 943 1061

**VIN no. (last 7 digits)**  
PL40984

**Vehicle identification no.**  
WBABW53464PL40984

**E series**  
E46

**Engine**  
M54

**Production date**  
4/28/03

**Gearbox**  
AUT

**Model**  
330CI

**First registration**  
6/14/03

**Country version**  
USA

**Body**  
CABRIO

**Steering**  
LL

**Mileage**  
7242 mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly

**Condition**  
Gear/driving position, When shifting  
gears/driving positions, In D

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (in customer's own words)**

trs delayed in drive

---

**Workshop fault description and presumed cause**  
 delay in drive after a reverse in cold condition

---

**Work performed**  
 called the hotline

---

**Work performed effective**  
 Yes

**Tester diagnosis performed**  
 Yes

**Urgency**  
 Info only

---

**Released Measure**

**Measure no.**

**Subject**

---

**Previous recommendations/queries/ additional information**

Additional information 1/16/04 3:46 PM Damien Forster  
 Input shaft changed on Jan 13th

Additional information 12/8/03 1:01 PM Damien Forster  
 Technician will either change the trs or wait until I will be able to fix the tranny

**New Additional information**

---

**Assigned report**

---

**Vehicle return**

**From**

**To**

**Date**

Allison Bavarian

**Tech. Office ref. case**

**Keep defective part**

No

No

---

**Internal note**

**New internal note**

---

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**Case no.**  
3601061

**Status date**  
12/4/03

**Dealer**  
021181, Plaza Motor Company

**Subject**  
GM : Delay in drive

**Status**  
Recommendation  
approved

**Reporter**  
Scott Zipfel

**Date created**  
12/4/03

**Phone no / Availability**  
(from/to):  
3143065300

**VIN no. (last 7 digits)**  
PL10231

**E series**  
E46

**Gearbox**  
AUT

**Country version**  
USA

**Mileage**  
8100 mls

**Vehicle identification no.**  
WBABD53474PL10231

**Engine**  
M54

**Model**  
330CI

**Body**  
COUPE

**Workshop visits**  
1

**Production date**  
4/8/03

**First registration**  
5/13/03

**Steering**  
LL

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly

**Condition**  
Gear/driving position

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**  
trans delay into driv

---

**Workshop fault description and presumed cause**  
trs

---

**Work performed**  
Scott Zipfel released trs

---

**Work performed effective**

Yes

**Tester diagnose performed**

Yes

**Urgency**

Info only

---

**Released Measure**

**Measure no.**

**Subject**

---

**Previous recommendations/queries/ additional information**

Recommendation 12/4/03 4:01 PM Brian Sims  
replace trs

**New Additional Information**

---

**Assigned report**

---

**Vehicle return**

**From**

Plaza Motor Company

**To**

**Date**

**Tech. Office ref. case**

No

**Keep defective part**

No

---

**Internal note**

**New Internal note**

---

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**Dealer no.**  
021389  
**Reporter**  
Luis Brito  
**Street**  
600 North Central Ave.  
**Tels. No.**  
1541 779-5071

**Dealer:**  
Medford BMW  
**Reporter no.**  
PDUSluis.brito  
**Postbox**  
  
**Fax**  
1541 7748429

**Contract**  
BMW  
  
**Town**  
97501-Medford

---

**VIN no. (last 7 digits)**  
PL41979  
**E series**  
E46  
**Gearbox**  
AUT

**Vehicle identification no.**  
WBABW53464PL41979  
**Engine**  
M54  
**Model**  
330CI

  
**Production date**  
7/1/03  
**First registration**  
8/5/03

---

**Tech. Office report**  
**Report no.**  
3225989

**Subject**  
GM5 Delayed Engagement



Dealer no.  
061100

Dealer  
John Merkel, Inc.

Contract  
BMW

Reporter  
zipfel

Reporter no.

Street  
716 North 102nd Street

Postbox

Town  
68114 Omaha

Tele. No.  
402 3939700

Fax  
402 2553403

VIN no. (last 7 digits)  
PL41473

Vehicle identification no.  
WBABW53474PL41473



E series  
E46

Engine  
M54

Production date  
6/24/03

Gearbox  
AUT

Model  
330CI

First registration  
7/24/03

**Tech. Office report**


Report no.  
3225989

Subject  
GM5 Delayed Engagement



<b>Dealer no.</b> 021181	<b>Dealer</b> Plaza Motor Company	<b>Contract</b> BMW
<b>Reporter</b> Herbert Williams	<b>Reporter no.</b> PDUSHerbert.Williams	
<b>Street</b> 11830 Olive Blvd	<b>Postbox</b>	<b>Town</b> 63141 Creve Coeur
<b>Tele. No.</b> 1314 301-1700	<b>Fax</b> 1314 301-1722	

---


<b>VIN no. (last 7 digits)</b> PL24024	<b>Vehicle identification no.</b> WBABW33484PL24024	
<b>E series</b> E46	<b>Engine</b> M54	<b>Production date</b> 3/10/03
<b>Gearbox</b> AUT	<b>Model</b> 325Ci	<b>First registration</b> 4/28/03

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**Tech. Office report**

<b>Report no.</b> 3225989	<b>Subject</b> GM5 Delayed Engagement	
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<b>Case no.</b> 3598130	<b>Subject</b> GM5 : Delayed D	
<b>Status date</b> 12/4/03	<b>Status</b> Recommendation approved	<b>Date created</b> 12/4/03
<b>Dealer</b> 056738, Open Road BMW	<b>Reporter</b> Skip	<b>Phone no / Availability (from/to)</b> 732 985-4575

<b>VIN no. (last 7 digits)</b> PL41051	<b>Vehicle identification no.</b> WBABW53434PL41051	
<b>E series</b> E46	<b>Engine</b> M54	<b>Production date</b> 5/3/03
<b>Gearbox</b> AUT	<b>Model</b> 330CI	<b>First registration</b> 5/31/03
<b>Country version</b> USA	<b>Body</b> CABRIO	<b>Steering</b> LL
<b>Mileage</b> 7074 mls	<b>Workshop visits</b> 1	

<b>Fault</b>		
<b>Fault location</b> Drive train, Transmission standard, Automatic transmission	<b>Nature of fault</b> Operates incorrectly, Operation	<b>Condition</b> Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

<b>Defect Code</b>	<b>Defect text</b>	
<b>Module</b>	<b>Area</b> Powertrain	<b>Fault code</b>

<b>Measure performed</b>	
<b>Measure no.</b>	<b>Subject</b>

**Customer complaint (in customer's own words)**  
Delayed D



**Workshop fault description and presumed cause**

When cold

**Work performed**

Called HL

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Recommendation 12/4/03 11:33 AM Yves Lauber

Change the Fwd clutch (12/04/03)

**New Additional Information****Assigned report**

3225989 GM5 Delayed Engagement

**Vehicle return**

From

To

Date

Open Road BMW

Tech. Office ref. case

Keep defective part

No

No

**Internal note****New Internal note**

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**Case no.**  
3591092

**Status date**  
12/3/03

**Dealer**  
026167, BMW of Austin

**Subject**  
GM : Delay in Drive

**Status**  
Recommendation  
approved

**Reporter**  
dave Parker

**Date created**  
12/3/03

**Phone no / Availability  
(from/to)**  
2814502758 (fee call) S. Clark

**VIN no. (last 7 digits)**  
PL27315

**E series**  
E46

**Gearbox**  
AUT

**Country version**  
USA

**Mileage**  
2000 mls

**Vehicle Identification  
no.**  
WBABW33414PL27315

**Engine**  
M54

**Model**  
325CI

**Body**  
CABRIO

**Workshop visits**  
3

**Production date**  
9/18/03

**First registration**  
10/25/03

**Steering**  
LL

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly

**Condition**  
Gear/driving position, In  
gear/driving position, D

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**  
 delay in drive

**Workshop fault description and presumed cause**  
 trs C1 clutch leakage

**Work performed**  
 FSE Scott Clark released trs

**Work performed effective**  
 Yes

**Tester diagnosis performed**  
 Yes

**Urgency**  
 Info only

**Released Measure**

**Measure no.**

**Subject**

**Previous recommendations/queries/ additional information**

Recommendation 12/3/03 1:32 PM Brian Sime  
 replace trs

**New Additional Information**

**Assigned report**

**Vehicle return**

**From**  
 BMW of Austin

**To**

**Date**

**Tech. Office ref. case**  
 No


**Keep defective part**  
 No

**Internal note**

**New internal note**

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<b>Case no.</b> 3540087	<b>Subject</b> e46 trans slow enguagement	
<b>Status date</b> 11/25/03	<b>Status</b> In process by tech. Office	<b>Date created</b> 11/25/03
<b>Dealer</b> 046631, Jake Sweeney BMW	<b>Reporter</b> Isaac Snider	<b>Phone no / Availability (from/to)</b> 5137821122

<b>VIN no. (last 7 digits)</b> PL41758	<b>Vehicle identification no.</b> WBABW53414PL41758	
<b>E series</b> E46	<b>Engine</b> M54	<b>Production date</b> 6/11/03
<b>Gearbox</b> AUT	<b>Model</b> 330CI	<b>First registration</b> 7/10/03
<b>Country version</b> USA	<b>Body</b> CABRIO	<b>Steering</b> LL
<b>Milage</b> 4254 mls	<b>Workshop visits</b> 1	

<b>Fault</b>		
<b>Fault location</b> Chasels	<b>Nature of fault</b> Falls to operate	<b>Condition</b> Gear/driving position

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**  
00 Automatic transmission, complete

<b>Defect Code</b>	<b>Defect text</b>
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<b>Module</b> 46	<b>Area</b> Powertrain	<b>Fault code</b>
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<b>Measure performed</b>	
<b>Measure no.</b>	<b>Subject</b>

**Customer complaint (In customer's own words)**  
slow enguement

**Workshop fault description and presumed cause**

my service advisor wants to know when we can start to order transmissions for the slow engagement problems. I did not see ordering information in the roundtable slides. thank you for your time.

**Work performed**

none

**Work performed effective**

No

**Tester diagnosis performed**

No

**Urgency**

Reply requested

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Additional information 11/25/03 3:42 PM Todd Gilles

There is no ordering process in place yet. There should be info. out there in the next week or so the availability of these transmissions is very low.

**New Additional Information****Assigned report**

3225989 GM5 Delayed Engagement

**Vehicle return**

From

Jake Sweeney BMW

To

Date

Tech. Office ref. case

No

Keep defective part


No

**Internal note**

New internal note

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<b>Case no.</b> 3540074	<b>Subject</b> Delay in forward gear.	
<b>Status date</b> 11/25/03	<b>Status</b> In process by tech. Office	<b>Date created</b> 11/25/03
<b>Dealer</b> 078897, Pacific BMW	<b>Reporter</b> Arcenio Campos	<b>Phone no / Availability (from/to)</b> 818-552-4725/8:00am to 5:00pm

<b>VIN no. (last 7 digits)</b> PL25985	<b>Vehicle identification no.</b> WBABW33434PL25985	
<b>E series</b> E48	<b>Engine</b> M54	<b>Production date</b> 6/7/03
<b>Gearbox</b> AUT	<b>Model</b> 325Ci	<b>First registration</b> 7/19/03
<b>Country version</b> USA	<b>Body</b> CABRIO	<b>Steering</b> LL
<b>Mileage</b> 3183 mi	<b>Workshop visits</b> 1	

**Fault**

<b>Fault location</b> Drive train, Transmission standard, Automatic transmission	<b>Nature of fault</b> Operates incorrectly, Operation	<b>Condition</b> Gear/driving position, When shifting gears/driving positions, In 1st gear
--	--	--

**Defect**

<b>Main group</b> 24 Automatic Transmission		
<b>Subgroup</b> 00 Automatic gearbox / ECVT (symptom defect codes)		
<b>Location</b> 20 Automatic transmission engagement delay (from N or P)		
<b>Defect Code</b> 2400208000	<b>Defect text</b> Automatic transmission engagement delay (from N or P) too high	
<b>Module</b> 46	<b>Area</b> Powertrain	<b>Fault code</b>

**Measure performed**

<b>Measure no.</b>	<b>Subject</b>
--------------------	----------------

**Customer complaint (In customer's own words)**

Customer states that there is a delay in gear engagement when shifting from reverse to drive. This happens when vehicle is cold.

**Workshop fault description and presumed cause**

There are no faults stored in the transmission control unit or in the D.M.E. control unit.

**Work performed**

Test drove vehicle and verified the complaint. It took approximately 2 1/2 minutes for the forward gear to engage. Once vehicle was warm, it performed normally. I checked the fault code memory and there are no faults stored.

**Work performed effective**

No

**Tester diagnosis performed**

Yes

**Urgency**

Urgent

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Additional information 11/25/03 1:25 PM Todd Gillies

This issue was covered on last weeks SRT. This vehicle is going to need a transmission. There is no supply at this time there will be more info to follow.

**New Additional Information****Assigned report****Vehicle return**

From

Pacific BMW

To

Date

Tech. Office ref. case

No


Keep defective part

No

**Internal note****New internal note**

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<b>Case no.</b> 3526133	<b>Subject</b> GM5 : delay in drive	
<b>Status date</b> 11/21/03	<b>Status</b> In process by tech. Office	<b>Date created</b> 11/21/03
<b>Dealer</b> 022225, BMW NA Workshop West	<b>Reporter</b> Jason	<b>Phone no / Availability (from/to)</b> 805 271-7371

<b>VIN no. (last 7 digits)</b> PL26348	<b>Vehicle identification no.</b> WBABW33404PL26348	
<b>E series</b> E46	<b>Engine</b> M54	<b>Production date</b> 7/2/03
<b>Gearbox</b> AUT	<b>Model</b> 325CI	<b>First registration</b> 8/15/03
<b>Country version</b> USA	<b>Body</b> CABRIO	<b>Steering</b> LL
<b>Mileage</b> 3049 mls	<b>Workshop visits</b> 1	

**Fault**

<b>Fault location</b> Drive train, Transmission standard, Automatic transmission	<b>Nature of fault</b> Operates incorrectly	<b>Condition</b> Gear/driving position, When shifting gears/driving positions, In D
--	--	---

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

<b>Defect Code</b>	<b>Defect text</b>	
<b>Module</b>	<b>Area</b> Powertrain	<b>Fault code</b>

**Measure performed**

<b>Measure no.</b>	<b>Subject</b>
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**Customer complaint (in customer's own words)**



trs delayed in drive

---

**Workshop fault description and presumed cause**  
 delay in drive after a reverse in cold condition

---

**Work performed**  
 talked to Damien

---

**Work performed effective**                      **Tester diagnosis performed**  
 Yes    Yes

**Urgency**  
 Info only

---

**Released Measure**

Measure no.	Subject
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---

**Previous recommendations/queries/ additional information**

Additional information 11/21/03 3:38 PM Damien Forster  
 I changed the complete input shaft on November 18th, 2003

**New Additional Information**

---

**Assigned report**

3225989 GM5 Delayed Engagement

---

**Vehicle return**

From	To	Date
BMW NA Workshop West		
<b>Tech. Office ref. case</b>	<b>Keep defective part</b>	
No	No	

---

**Internal note**

**New internal note**

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**Dealer no.**  
076715

**Dealer**  
Grady BMW

**Contract**  
BMW

**Reporter**  
James Raed

**Reporter no.**

**Street**  
3025 Highway 90 W

**Postbox**

**Town**  
36806 Mobile

**Tele. No.**  
251 4760132

**Fax**  
251 4760992

---

**VIN no. (last 7 digits)**  
PL25355

**Vehicle identification no.**  
WBABW33434PL25355



**E series**  
E46

**Engine**  
M54

**Production date**  
5/6/03

**Gearbox**  
AUT

**Model**  
325CI

**First registration**  
6/12/03

---

**Tech. Office report**

**Report no.**  
3225989

**Subject**  
GM5 Delayed Engagement



**Case no.**  
3518118

**Status date**  
11/20/03

**Dealer**  
004514, Weatherford BMW

**Subject**  
GM5 : delay in drive

**Status**  
In process by tech.  
**Office**

**Reporter**  
Bullock

**Date created**  
11/20/03

**Phone no / Availability (from/to)**  
510 685 7380

**VIN no. (last 7 digits)**  
KM33193

**E series**  
E46

**Gearbox**  
AUT

**Country version**  
USA

**Mileage**  
1500 mls

**Vehicle identification no.**  
WBAEV53454KM33193

**Engine**  
M54

**Model**  
330i

**Body**  
LIM

**Workshop visits**  
1

**Production date**  
9/15/03

**First registration**  
11/6/03

**Steering**  
LL

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Fails to operate

**Condition**  
Gear/driving position, When shifting  
gears/driving positions, In D

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**

trs delayed in drive

---

**Workshop fault description and presumed cause**  
 delay in drive at cold condition

---

**Work performed**  
 called the hotline

---

<b>Work performed effective</b>	<b>Tester diagnosis performed</b>
Yes	Yes
<b>Urgency</b>	
Info only	

---

**Released Measure**

<b>Measure no.</b>	<b>Subject</b>
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**Previous recommendations/queries/ additional information**

Additional information 12/8/03 8:53 PM Damien Forster

I changed the complete input shaft and the technician need to change the oil inside the trs.

Additional information 11/20/03 7:12 PM Damien Forster

I will do a mobile service

**New Additional Information**

---

**Assigned report**

3225989 GM5 Delayed Engagement

---

**Vehicle return**

<b>From</b>	<b>To</b>	<b>Date</b>
Weatherford BMW		
<b>Tech. Office ref. case</b>	<b>Keep defective part</b>	
No	No	

---

**Internal note**

**New Internal note**

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**Case no.**  
3502081

**Subject**  
GM5 : malfunction

**Status date**  
11/18/03

**Status**  
In process by tech. Office

**Date created**  
11/18/03

**Dealer**  
021188, Irvine Eurocars, LLC

**Reporter**  
Raviere x330

**Phone no / Availability  
(from/to)**  
1949 3801200

**VIN no. (last 7 digits)**  
PL40679

**Vehicle identification  
no.**  
WBABW53404PL40679

**E series**  
E48

**Engine**  
M54

**Production date**  
4/11/03

**Gearbox**  
AUT

**Model**  
330CI

**First registration**  
7/24/03

**Country version**  
USA

**Body**  
CABRIO

**Steering**  
LL

**Mileage**  
7000 mls

**Workshop visits**  
1

**Fault**

**Fault location**

Drive train, Transmission standard, Automatic transmission

**Nature of fault**

Operates incorrectly

**Condition**

While driving

**Defect**

**Main group**

24 Automatic Transmission

**Subgroup**

00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (in customer's own words)**

trs delayed in reverse and drive

---

**Workshop fault description and presumed cause**

delay in drive at cold condition  
oil is OK

---

**Work performed**

called the hotline

---

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

---

**Released Measure**

Measure no.

Subject

---

**Previous recommendations/queries/ additional information**

Additional information 1/18/04 6:01 PM Damien Forster  
change the trs

Additional information 11/18/03 3:29 PM Damien Forster  
Wait for fix

**New Additional information**

---

**Assigned report**

---

**Vehicle return**

From

Irvine Eurocars, LLC

To

Date

Tech. Office ref. case

Keep defective part

No

No

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**Internal note**

**New internal note**

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**Case no.**  
3502079

**Subject**  
GM5 : delay in drive

**Status date**  
11/18/03

**Status**  
In process by tech.  
Office

**Date created**  
11/18/03

**Dealer**  
025796, MY BMW

**Reporter**  
Patrick

**Phone no / Availability (from/to)**  
1831 899-5555

**VIN no. (last 7 digits)**  
PL40460

**Vehicle identification no.**  
WBABW53444PL40460

**E series**  
E46

**Engine**  
M54

**Production date**  
4/4/03

**Gearbox**  
AUT

**Model**  
330CI

**First registration**  
6/28/03

**Country version**  
USA

**Body**  
CABRIO

**Steering**  
LL

**Mileage**  
5327 mis

**Workshop visits**  
1

**Fault**

**Fault location**

Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**

Operates incorrectly

**Condition**

Gear/driving position, When shifting  
gears/driving positions, In D

**Defect**

**Main group**

24 Automatic Transmission

**Subgroup**

00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**

Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**

trs delayed in drive

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**Workshop fault description and presumed cause**  
 delay in drive at cold condition  
 no FC- oil is OK

---

**Work performed**  
 Called the hotline

---

**Work performed effective**                      **Tester diagnosis performed**  
 Yes    Yes

**Urgency**  
 info only

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**Released Measure**

Measure no.	Subject
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**Previous recommendations/queries/ additional information**

Additional information 12/8/03 7:05 PM Damien Forster

I changed the complete input shaft on Dec 4th and the technician need to change the oil inside the trs

Additional information 11/18/03 3:04 PM Damien Forster

Either I will do the repair or change the trs

**New Additional Information**

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**Assigned report**

3225989 GM5 Delayed Engagement

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**Vehicle return**

From	To	Date
MY BMW		
<b>Tech. Office ref. case</b>	<b>Keep defective part</b>	
No	No	

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**Internal note**


**New Internal note**

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<b>Case no.</b> 3485071	<b>Subject</b> TRANSMISSION SLOW TO ENGAGE	
<b>Status date</b> 11/14/03	<b>Status</b> In process by tech. Office	<b>Date created</b> 11/14/03
<b>Dealer</b> 010892, Frank Z Imports	<b>Reporter</b> Gerald Swayne	<b>Phone no / Availability (from/to)</b> 9378905323

<b>VIN no. (last 7 digits)</b> PL10386	<b>Vehicle identification no.</b> WBABD53434PL10386	
<b>E series</b> E48	<b>Engine</b> M54	<b>Production date</b> 4/11/03
<b>Gearbox</b> AUT	<b>Model</b> 330CI	<b>First registration</b> 5/15/03
<b>Country version</b> USA	<b>Body</b> COUPE	<b>Steering</b> LL
<b>Mileage</b> 6413 mls	<b>Workshop visits</b> 1	

<b>Fault</b>		
<b>Fault location</b> Drive train	<b>Nature of fault</b> Operates incorrectly	<b>Condition</b> Gear/driving position, When shifting gears/driving positions

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**  
20 Automatic transmission engagement delay (from N or P)

<b>Defect Code</b>	<b>Defect text</b>
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<b>Module</b> 46	<b>Area</b> Powertrain	<b>Fault code</b>
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<b>Measure performed</b>	
<b>Measure no.</b>	<b>Subject</b>

**Customer complaint (in customer's own words)**  
TRANSMISSION SLOW TO ENGAGE ON COLD STARTUP

**Workshop fault description and presumed cause**

OPEN CASE THIS IS THE 3RD VEHICLE WE HAVE WITH THIS SYMPTOM  
YVES IS AWARE OF THE FIX FOR THIS ISSUE

---

**Work performed**

NONE AT THIS TIME

---

**Work performed**

effective

No

**Tester diagnosis performed**

No

**Urgency**

Reply requested

---

**Released Measure**

Measure no.

Subject

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**Previous recommendations/queries/ additional information**

Additional information 11/26/03 5:22 PM George Barlow

I sent an e-mail asking for you to be updated. I will be out of the office next week.

Additional information 11/26/03 4:12 PM Gerald Swayne

The natives are getting restless.

do we have an eta for when the fix for this symptom will be ready. we are starting to more of these  
and can only put the customer off for so long.

can yves follow up with me so I know where we stand on this issue.

thank you; jerry swayne, service manager

Additional information 11/14/03 3:26 PM George Barlow

Forwarded to GM

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**New Additional Information****Assigned report**

3225869 GM5 Delayed Engagement

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**Vehicle return**

From

To

Date

Frank Z Imports

Tech. Office ref. case

Keep defective part

No

No

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**Internal note**

New Internal note

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<b>Case no.</b> 3479064	<b>Subject</b> trans fluid low	
<b>Status date</b> 11/13/03	<b>Status</b> In process by tech. Office	<b>Date created</b> 11/13/03
<b>Dealer</b> 048631, Jake Sweeney BMW	<b>Reporter</b> Brian Peterman	<b>Phone no / Availability (from/to)</b> 513 782 1122

<b>VIN no. (last 7 digits)</b> PL43347	<b>Vehicle identification no.</b> WBABW53414PL43347	
<b>E series</b> E48	<b>Engine</b> M54	<b>Production date</b> 10/1/03
<b>Gearbox</b> AUT	<b>Model</b> 330CI	<b>First registration</b> 10/31/03
<b>Country version</b> USA	<b>Body</b> CABRIO	<b>Steering</b> L
<b>Mileage</b> 517 mis	<b>Workshop visits</b> 1	

<b>Fault</b>		
<b>Fault location</b> Drive train	<b>Nature of fault</b> Operates incorrectly	<b>Condition</b> Gear/driving position

**Defect**  
**Main group**  
 24 Automatic Transmission  
**Subgroup**  
 00 Automatic gearbox / ECVT (symptom defect codes)  
**Location**

<b>Defect Code</b>	<b>Defect text</b>	
<b>Module</b>	<b>Area</b> Powertrain	<b>Fault code</b>

<b>Measure performed</b>	
<b>Measure no.</b>	<b>Subject</b>

**Customer complaint (In customer's own words)**  
 when first putting in drive in the morning there it doesnt go into gear right away and have to go from reverse to drive a couple of times

**Workshop fault description and presumed cause**

found when sat over night there is a delay when shifting into drive. Have to rev engine up to go then fine for rest of day

---

**Work performed**

checked fault memory and found no faults. checked trans fluid and found to be low and topped off fluid was not burnt.

---

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

---

**Released Measure**

Measure no.

Subject

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**Previous recommendations/queries/ additional information**

Additional Information 11/13/03 11:20 AM George Barlow  
Is this vehicle OK?

Additional Information 11/13/03 11:18 AM George Barlow  
This concern is under investigation with a solution coming quickly.

**New Additional Information****Assigned report****Vehicle return**

From

Jake Sweeney BMW

To

Keep defective part

Date

Tech. Office ref. case

No

No

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**Internal note****New Internal note**

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**Case no.**  
3479061

**Subject**  
GM5 : Delayed D

**Status date**  
11/13/03

**Status**  
Recommendation approved

**Date created**  
11/13/03

**Dealer**  
021181, Plaza Motor Company

**Reporter**  
Herbert Williams

**Phone no / Availability  
(from/to)**  
1314 301-1700

**VIN no. (last 7 digits)**  
PL10231

**Vehicle identification no.**  
WBABD53474PL10231

**E series**  
E46

**Engine**  
M54

**Production date**  
4/5/03

**Gearbox**  
AUT

**Model**  
330CI

**First registration**  
5/13/03

**Country version**  
USA

**Body**  
COUPE

**Steering**  
LL

**Mileage**  
7348 mls

**Workshop visits**  
1

**Fault**

**Fault location**  
Drive train, Transmission standard,  
Automatic transmission

**Nature of fault**  
Operates incorrectly,  
Operation

**Condition**  
Stopped

**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

**Defect Code**

**Defect text**

**Module**

**Area**  
Powertrain

**Fault code**

**Measure performed**

**Measure no.**

**Subject**

**Customer complaint (In customer's own words)**

Delayed D

**Workshop fault description and presumed cause**

When cold  
3/5 sec

**Work performed**

Called HL

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Recommendation 11/13/03 10:55 AM Yves Lauber  
Wait fix

**New Additional Information****Assigned report**

3225989 GM5 Delayed Engagement

**Vehicle return**

From

Plaza Motor Company

To

Date

Tech. Office ref. case

Keep defective part


No

No

**Internal note****New Internal note**

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<b>Case no.</b> 3478148	<b>Subject</b> GM5 : delay in drive	
<b>Status date</b> 11/13/03	<b>Status</b> In process by tech. Office	<b>Date created</b> 11/13/03
<b>Dealer</b> 020268, Century West LLC	<b>Reporter</b> Joe Turnpseed	<b>Phone no / Availability (from/to)</b> 661 645 6568

<b>VIN no. (last 7 digits)</b> PL11327	<b>Vehicle identification no.</b> WBABD53434PL11327	
<b>E series</b> E46	<b>Engine</b> M54	<b>Production date</b> 6/15/03
<b>Gearbox</b> AUT	<b>Model</b> 330CI	<b>First registration</b> 8/7/03
<b>Country version</b> USA	<b>Body</b> COUPE	<b>Steering</b> LL
<b>Mileage</b> 3507 mls	<b>Workshop visits</b> 1	

**Fault**

<b>Fault location</b> Drive train, Transmission standard, Automatic transmission	<b>Nature of fault</b> Operates incorrectly	<b>Condition</b> While driving
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**Defect**

**Main group**  
24 Automatic Transmission

**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)

**Location**

<b>Defect Code</b>	<b>Defect text</b>	
<b>Module</b>	<b>Area</b> Powertrain	<b>Fault code</b>

**Measure performed**

<b>Measure no.</b>	<b>Subject</b>
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**Customer complaint (In customer's own words)**



trs is delayed in drive

---

**Workshop fault description and presumed cause**  
 at cold condition after a reverse - there is a delay in drive  
 oil is OK - no FC

---

**Work performed**  
 called the hotline

---

**Work performed effective**  
 Yes

**Tester diagnosis performed**  
 Yes

**Urgency**  
 Info only

---

**Released Measure**

**Measure no.**

**Subject**

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**Previous recommendations/queries/ additional information**

Additional information 12/2/03 4:43 PM Damien Forster  
 complete input shaft changed on December 1st

Additional information 11/13/03 7:04 PM Damien Forster  
 I will do a mobile service someday in November

**New Additional Information**

---

**Assigned report**

3225989 GM5 Delayed Engagement

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**Vehicle return**

**From**  
 Century West LLC

**To**

**Date**

**Tech. Office ref. case**  
 No

**Keep defective part**  
 No

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**Internal note**

**New Internal note**

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<b>Case no.</b> 3478113	<b>Subject</b> GM5 : Delayed D	
<b>Status date</b> 11/13/03	<b>Status</b> Recommendation approved	<b>Date created</b> 11/13/03
<b>Dealer</b> 021181, Plaza Motor Company	<b>Reporter</b> Scott	<b>Phone no / Availability (from/to)</b> 1314 301-1700

<b>VIN no. (last 7 digits)</b> PL24024	<b>Vehicle identification no.</b> WBABW33484PL24024	
<b>E series</b> E46	<b>Engine</b> M54	<b>Production date</b> 3/10/03
<b>Gearbox</b> AUT	<b>Model</b> 325CI	<b>First registration</b> 4/29/03
<b>Country version</b> USA	<b>Body</b> CABRIO	<b>Steering</b> LL
<b>Mileage</b> 8730 mls	<b>Workshop visits</b> 1	

<b>Fault</b>		
<b>Fault location</b> Drive train, Transmission standard, Automatic transmission	<b>Nature of fault</b> Operates incorrectly, Operation	<b>Condition</b> Stopped

**Defect**  
**Main group**  
24 Automatic Transmission  
**Subgroup**  
00 Automatic gearbox / ECVT (symptom defect codes)  
**Location**

<b>Defect Code</b>	<b>Defect text</b>	
<b>Module</b>	<b>Area</b> Powertrain	<b>Fault code</b>

<b>Measure performed</b>	
<b>Measure no.</b>	<b>Subject</b>

**Customer complaint (in customer's own words)**  
Delayed D

**Workshop fault description and presumed cause**

When cold

3/5 sec

**Work performed**

Called HL

**Work performed effective**

Yes

**Tester diagnosis performed**

Yes

**Urgency**

Info only

**Released Measure**

Measure no.

Subject

**Previous recommendations/queries/ additional information**

Recommendation 11/13/03 10:47 AM Yves Lauber

Wait fix

**New Additional Information****Assigned report**

3225989 GM5 Delayed Engagement

**Vehicle return**

From

Plaza Motor Company

To

Date

Tech. Office ref. case

Keep defective part

No

No

**Internal note****New Internal note**

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