



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: RQ 04-004
Prompted By: IE04-042/consumer complaints
Date Opened: 06/08/2004
Principal Investigator: John Abbott
Subject: Headlight Failure

Manufacturer: Volvo Cars of N.A. LLC
Products: Volvo 1998 and 1999 S/V/C 70 Series Vehicles
Population: 75000 (ESTIMATED)

Problem Description: Loss of headlight function.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	13	0	13
Crashes/Fires:	0	0	0
Injury Incidents:	0	0	0
# Injuries:	0	0	0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	0	0	0

*Description Of Other:

Action: Open a recall query.

Engineer: John Abbott

Date: 06/08/2004

Div. Chief: Thomas Z. Cooper

Date: 06/08/2004

Office Dir.: Kathleen C. DeMeter

Date: 06/08/2004

Summary: On August 23, 1999, Volvo notified NHTSA that it would conduct a recall (99V-235) on certain 1997 model year 850 vehicles and certain 1998 S/V/C 70 series vehicles for failure of the headlight switch. The defect report stated in part: "Operation of the headlight switch, over an extended period of time, can result in inconsistent operation of the switch." Volvo's remedy for this recall was to replace the headlight switch.

The Office of Defects Investigation has received 13 reports alleging headlight failure on the above vehicles not included in Volvo's recall. Eleven of those reports specifically indicate that the headlight switch was identified as the cause of the headlights going out as the vehicles were being driven.

JA
1/9/04