



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: RP 04-002
Prompted By: Angelique Trowbridge
Date Opened: 06/24/2004
Principal Investigator: Ali Motamedamin
Subject: Adequacy of Recall 04V165

Manufacturer: Ford Motor Company
Products: 2001-2003 Ford Escape thru Sept 11, 2002
Population: 321,903

Problem Description: Engine Stalling.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	2	0	2
Crashes/Fires:	0	0	0
Injury Incidents:	0	0	0
# Injuries:	0	0	0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	0	0	0

*Description Of Other:

Action: Open Recall Petition.

Engineer: Ali Motamedamin A.M.
Div. Chief: Thomas Z. Cooper
Office Dir.: Kathleen C. DeMeter

Date: 07/06/2004
Date: 07/06/2004
Date: 07/06/2004

Summary: On June 22, 2004, a Safety Recall Petition was received by the Office of Defects Investigation (ODI) requesting an investigation into the adequacy of recall 04V165 on 2001-2003 Ford Escape vehicles built thru September 11, 2002. The petitioner alleges that her vehicle, a 2001 Ford Escape, has experienced engine stalling even after the recall remedy was performed on her vehicle.

7/8/04
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Douglas, Dana

From: Motamedamin, Ali
Sent: Friday, July 02, 2004 11:27 AM
To: Yon, Scott ; Douglas, Dana ; Borris, Frank ; Chan, Steve ; Cooper, Thomas
Subject: RE: RP04-002 in Artemis

I have already done this several times before and I have called the Artemis Helpdesk and Artemis does not give me authorization to send for approval. Frank is working on this and will inform us when that is possible.

—Original Message—

From: Yon, Scott
Sent: Friday, July 02, 2004 11:26 AM
To: Douglas, Dana ; Borris, Frank ; Chan, Steve ; Motamedamin, Ali ; Cooper, Thomas
Subject: RE: RP04-002 in Artemis

I'll add a small clarification, to say that the RP pursuit is now in Artemis but is unapproved; therefore the sequential part of the investigation ID (the 002 part in this case) has not been assigned. All needs to submit it for approval so it can go through the process before Dana can proceed.

Scott

From: Douglas, Dana
Sent: Friday, July 02, 2004 11:04 AM
To: Borris, Frank ; Chan, Steve ; Motamedamin, Ali ; Cooper, Thomas
Cc: Yon, Scott
Subject: RE: RP04-002 in Artemis

I went to Scott Yon this morning about this particular investigation. Scott was able to pull it up in ARTEMIS, even though this investigation doesn't have the full identifying number. I am not able to pull it up because of the fact that it doesn't have the full identifying number. Scott says that this investigation needs to be approved by Kathy so that the number can be appointed. So, therefore, I am not able to prepare/distribute the slipsheets or scan the documents attached to this investigation until that process is done.

—Original Message—

From: Borris, Frank
Sent: Friday, July 02, 2004 10:48 AM
To: Chan, Steve ; Motamedamin, Ali ; Cooper, Thomas
Cc: Douglas, Dana
Subject: RE: RP04-002 in Artemis

Ali should have the capability to create a RP sometime this afternoon. I will let everyone know when the code is complete and tested.

—Original Message—

From: Chan, Steve
Sent: Friday, July 02, 2004 10:39 AM
To: Motamedamin, Ali ; Cooper, Thomas
Cc: Douglas, Dana ; Borris, Frank
Subject: RE: RP04-002 in Artemis

Frank,

Could you help Ali out on this issue?

From: Motamedamin, Ali
Sent: Friday, July 02, 2004 10:36 AM
To: Chan, Steve ; Cooper, Thomas
Cc: Douglas, Dana ; Borris, Frank
Subject: RP04-002 In Artemis

I have not been able to create an opening resume in Artemis because I do not have authorization to make one. Until this happens it will be difficult to properly create a file for this RP. I have created an opening resume outside of Artemis and Dana has the other correspondence ready to go.

Ali