



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 04-073
Prompted By: Consumer complaints
Date Opened: 10/19/2004
Principal Investigator: John Abbott
Subject: Turn Signal/Hazard Flasher Failure

Manufacturer: Volkswagen of America, Inc
Products: 2000 through 2001 JETTA and GTI
Population: 295,000 (ESTIMATED)

Problem Description: Turn signal and hazard flashers fail to function.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	9	0	9
Crashes/Fires:	0	0	0
Injury Incidents:	0	0	0
# Injuries:	0	0	0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	0	0	0

*Description Of Other:

Action: Open a Preliminary Evaluation.

Engineer: John Abbott

Date: 10/19/2004

Div. Chief: Thomas Z. Cooper

Date: 10/19/2004

Office Dir.: Kathleen C. DeMeter

Date: 10/19/2004

Summary: In the complaints received by ODI, the complainants report that the turn signals and or hazard flashers in their vehicles fail to blink, or flash. Some complainants report that the lights blink only a few times and then stop. Several of the complainants report that their vehicles were repaired by having the hazard flasher switch replaced.

JFA
10/20/04