



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 04-031
Prompted By: IE04-018 (Chris Wiacek)
Date Opened: 03/30/2004
Principal Investigator: Cheryl Tuosto
Subject: Loss of Electric Power Steering

Manufacturer: General Motors Corp.
Products: 2004 Chevrolet Malibu
Population: 43000 Estimated

Problem Description: The electrical power assist steering allegedly fails without warning, resulting in increased steering effort.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	8	0	8
Crashes/Fires:	0	0	0
Injury Incidents:	0	0	0
# Injuries:	0	0	0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	0	0	0

*Description Of Other:

Action: A Preliminary Evaluation (PE) has been opened.

Engineer: Cheryl Tuosto CAT

Date: 03/30/2004

Div. Chief: Jeffrey L. Oyandt

Date: 03/30/2004

Office Dir.: Kathleen C. DeMeter

Date: 03/30/2004

Summary: ODI has received eight (8) complaints of power steering failure in the subject vehicles, including seven (7) in the last three (3) months. The complaints allege that the driver suddenly lost all electric power steering assistance without warning making the vehicle difficult to steer. There have been no reports of crashes or injuries associated with the allegations.

At least seven (7) vehicles had been driven 5000 miles or less when the incident occurred.

A Preliminary Evaluation has been opened to determine any potential safety-related consequences and the scope of the affected population.

VOT
3/31/04