



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 04-027
Prompted By: IE 04-009
Date Opened: 03/15/2004
Principal Investigator: Peter Ong
Subject: Power-Sliding Door

Manufacturer: Nissan North America, Inc.

Products: 2004 Nissan Quest

Population: 46,841 (estimated)

Problem Description: The power sliding door does not latch adequately and may open while the vehicle is in motion.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	9	0	9
Crashes/Fires:	0	0	0
Injury Incidents:	0	0	0
# Injuries:	0	0	0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	0	0	0

*Description Of Other:

Action: A Preliminary Evaluation (PE) has been opened

Engineer: Peter C. Ong pco

Date: 03/15/2004

Div. Chief: Thomas Z. Cooper

Date: 03/15/2004

Office Dir.: Kathleen C. DeMeter

Date: 03/15/2004

Summary: ODI has received nine consumer complaints alleging the power-sliding door may not latch fully and may open while vehicle is in motion. The owners stated that either the door opened intermittently, slightly or fully while the vehicle was in motion.

Nissan has issued a Technical Service Bulletin (TSB) concerning power-sliding door issues. The August 19, 2003 TSB (Titled: 2004 Quest: Sliding Door, Adjustment Procedures) outlined procedures for properly aligning the door latch assembly, door locator and electrical contact switch.