



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

# ODI RESUME

Investigation: PE04-023  
Prompted By: Consumer Complaints  
Date Opened: 03/05/2004  
Principal Investigator: Chris Lash  
Subject: Stuck-Open Throttle

Manufacturer: Volkswagen Of America, Inc  
Products: 1998-1999 Audi A6  
Population: 15,000 (estimated)

Problem Description: The complaints allege that while driving in cold weather the vehicles' throttle stuck open resulting in a loss of vehicle control.

## FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	16	0	16
Crashes/Fires:	1	0	1
Injury Incidents:	0	0	0
# Injuries:	0	0	0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	0	0	0

\*Description Of Other:

Action: a Preliminary Evaluation has been opened.

Engineer: Christopher Lash  
Div. Chief: Jeffrey L. Quandt  
Office Dir.: Kathleen C. DeMeter

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Summary: ODI has received 16 complaints from consumers that allege that while driving in cold weather the vehicles' throttle stuck open even after pressure was removed from the accelerator pedal. Of the 16 complaints received, six said that the throttle stuck open on more than one occasion, while four alleged that the only way to stop the vehicle was to turn off the engine. All of the complaints were from consumers who live in Northeastern States.

VICT  
3-9-04

Od_Id	Category	Incident_Dt	Reord_Dt	Crash_Yn	City	State_Cd	Model	Model_Yr	Failure_M	
8008412	THROTTLESTUCK	23-Apr-2002	23-Apr-2002	NULL	PHOENIXVILLE PA	PA	A6	1988	WALUBA24B0WNxxxxxxx	NULL
10001868	THROTTLESTUCK	18-Dec-2002	02-Jan-2003	N	BALISBERRY NY	NY	A6	1999	WALUDA24B1XNxxxxxxx	NULL
10003362	THROTTLESTUCK	18-Jan-2003	24-Jan-2003	N	MAHOPAC NY	NY	A6	1998	WALUBA24B7WNxxxxxxx	48000
10004751	THROTTLESTUCK	NULL	27-Jan-2003	N	GORHAM ME	ME	A6	1989	NULL	NULL
10003901	THROTTLESTUCK	19-Jan-2003	29-Jan-2003	N	LYNDONVILLE NY	NY	A6	1999	WALUBA34B7XNxxxxxxx	116501
10005404	THROTTLESTUCK	22-Jan-2003	06-Feb-2003	Y	W HARTFORD CT	CT	A6	1998	NULL	NULL
10006890	THROTTLESTUCK	11-Dec-2002	11-Feb-2003	N	DOLGEVILLE NY	NY	A6	1988	NULL	100000
10007217	THROTTLESTUCK	19-Jan-2003	12-Feb-2003	N	LYNDONVILLE NY	NY	A6	1999	WALUBA34B7XNxxxxxxx	118000
10007818	THROTTLESTUCK	14-Feb-2003	19-Feb-2003	N	FLUSHING NY	NY	A6	1999	NULL	47000
10012218	THROTTLESTUCK	23-Jan-2003	01-Apr-2003	N	OCEAN CITY NJ	NJ	A6	1989	NULL	NULL
10054089	THROTTLESTUCK	NULL	14-Jan-2004	N	CANDIA NH	NH	A6	1989	WALUDA24B9XNxxxxxxx	65000
10055384	THROTTLESTUCK	20-Jan-2004	20-Jan-2004	N	JOHNSTOWN NY	NY	A6	1999	NULL	NULL
10055196	THROTTLESTUCK	10-Jan-2004	29-Jan-2004	N	DOLGEVILLE NY	NY	A6	1988	WALUBA24B6WNxxxxxxx	NULL
10056314	THROTTLESTUCK	10-Jan-2004	02-Feb-2004	N	JOHNSTOWN NY	NY	A6	1999	WALUBA24B3XNxxxxxxx	686300
10056314	THROTTLESTUCK	10-Jan-2004	02-Feb-2004	N	JOHNSTOWN NY	NY	A6	1988	WALUBA24B3XNxxxxxxx	665300
10056284	THROTTLESTUCK	14-Jan-2004	24-Feb-2004	N	HINESBURG VT	VT	A6	1999	WALUDA24B2XNxxxxxxx	60000