



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: EA 04-013
Prompted By: RQ04-001
Date Opened: 06/04/2004
Principal Investigator: Michael Lee
Subject: Driver Air Bag Clockspring Failure

Manufacturer: DaimlerChrysler Corporation
Products: 1998-2000 Caravan, Voyager, and Town and Country
Population: 1,281,198

Problem Description: Complaints allege driver air bag clockspring failure similar to that of model year 1996 through mid-1998 DaimlerChrysler minivans (built through February 1998) recalled in November 2002.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	252	530	782
Crashes/Fires:	0	4	4
Injury Incidents:	0	4	4
# Injuries:	0	4	4
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	0	0	0

*Description Of Other:

Action: An Engineering Analysis has been opened.

Engineer: Michael Lee MJL
Div. Chief: Thomas Z. Cooper
Office Dir.: Kathleen C. DeMeter

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Summary: Complaints report air bag warning light illuminates, and this may be accompanied with a non-functioning horn and/or cruise control (if equipped). This is indicative of an open-circuit clockspring failure (results in non-functioning driver's air bag), similar to the failure condition that was the subject of DaimlerChrysler's recall of model year (MY) 1996-1998.5 minivans (Recall No. 02V-293). This Engineering Analysis includes MY 2000 DaimlerChrysler minivans, which are equipped with the identical clocksprings as those in MY 1998.5 and 1999 minivans covered under the Recall Query (RQ04-001).

rec
6-4-04