

U.S. Department of Transportation

National Highway Traffic Safety Administration

ODI RESUME

Investigation: DP 04-001 Prompted By: Consumer Date Opened: 02/03/2004

Principal Investigator: Steve Chan

Subject: Delayed Transmission Engagement

Manufacturer: Bayerische Motoren Werke

Products: 2004 BMW 325xi Population: 15000 (Estimated)

Problem Description: The petitioner alleged that when shifted from 'reverse' to 'drive' there was a

one-half minute to two minutes delay before the transmission is engaged in 'drive'.

FAILURE REPORT SUMMARY

| | ODI | Manufacturer | Total |
|---------------------|-----|--------------|-------|
| Complaints: | 1 | 0 | 1 |
| Crashes/Fires: | 0 | 0 | 0 |
| Injury Incidents: | 0 | 0 | 0 |
| # Injuries: | 0 | 0 | 0 |
| Fatality Incidents: | 0 | 0 | 0 |
| # Fatalities: | 0 | 0 | 0 |
| Other*: | 1 | 0 | 1 |

^{*}Description Of Other: A similar complaint on a model year 2004 BMW 325ci (rear-wheel drive).

Action: The petition will be evaluated for a grant or deny decision.

Engineer: <u>Steve Chan</u> School Div. Chief: <u>Jonathan D. White</u>
Office Dir.: Kathleen C. DeMeter

Date: <u>02/03/2004</u> Date: <u>02/03/2004</u> Date: <u>02/03/2004</u>

Summary: Ms. Claire M. Tieder of Reston, VA, submitted a defect petition to the National Highway Traffic Safety Administration by letter dated January 11, 2004, requesting a defect investigation be conducted into delayed transmission engagement on model year 2004 BMW 325xi vehicles.