



# Memorandum

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

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Subject: PE04-045 2002 Ford Explorer Investigation      Date: Aug 19, 2004

From: Peter C. Ong      Reply to  
Office of Defects Investigation      Attn of:

To: PE04-045 File

The following attached document submitted on August 18, 2004 contained the wrongly referenced email and was missing the last four VOQ entries due to a "print range cutoff" condition. Please replace the email and those six-page listing with the enclosed documents that contains the entire 87 VOQs. Please file this document in the PE04045 public repository.

The writer regrets any inconveniences that it may have caused. If you have any questions, please contact Peter Ong on 60583.

Peter C. Ong  
Office of Defects Investigation  
Principle Investigator, PE04045  
NVS-212

**Enclosure:**

August 04, 2004 email with File Containing the revised VOQ list (87 VOQs as of 8/03/2004) for PE04045 (6 pages)

**Ong, Peter**

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**From:** Ong, Peter  
**Sent:** Wednesday, August 04, 2004 2:38 PM  
**To:** WSegieda@Ford.com  
**Cc:** Froshanl, John  
**Subject:** 87VOQLIst\_Update\_Ford\_080404.xls

Wall,

attached is the latest consumer complaint listing. Note owners who has given up permission to release personal, I have included to full VIN.

Peter

8/19/2004

PE04045

Order	ID	Create Dt	Ord_Id	Comp_Ty pe_Cd	Update Dt	Incident Dt	Recvd Dt	Confidential L_Yn	Vin	Part#/VIN	DOB (color jam label)	Name initials	City	State C d
1	1	04/05/01	885110	EVOQ	05/15/04	04/05/01	04/05/01	N	1FMZU72E12ZAG 2928	1FMZU72E12Z	02/01		CLINTON TOWNSHIP	MI
2	2	05/31/01	746027	IVOQ	05/15/04	05/28/01	05/28/01	Y		1FMZU73E32Z		0	GOLDEN	CO
3	3	05/18/01	746498	IVOQ	05/15/04	05/23/01	06/05/01	N	1FMDU61E02UAD 5978	1FMDU64E02U		0	MIAMI	FL
4	4	05/20/01	890770	EVOQ	05/15/04	05/20/01	05/20/01	Y		1FMZU82E12E		-	MCCLENNY	FL
5	5	05/21/01	746976	IVOQ	05/08/04	06/17/01	06/18/01	N	1FMZU73E42ZAD 3585	1FMZU73E42Z	01/01	0	LAMAR	CO
6	6	05/22/01	891044	EVOQ	05/14/04	05/19/01	06/22/01	Y				-	LONG BEACH	CA
7	7	05/23/01	747114	IVOQ	05/08/04	06/01/01	06/20/01	Y		1FMDU76E12Z		1	ROCK ISLAND	IL
8	8	07/09/01	892238	EVOQ	05/08/04	05/01/01	07/09/01	N	1FMZU73E72ZA2 2489	1FMZU73E72Z		1	CANADENSIS	PA
9	9	07/10/01	892287	EVOQ	05/08/04	05/17/01	07/10/01	Y		1FMZU73E02Z		-	CANADENSIS	PA
10	10	07/15/01	892816	EVOQ	05/04/04	04/15/01	07/15/01	N	1FMZU62E72UJ1 3087	1FMZU82E72U		0	EDGEWATER	MD
11	11	08/01/01	749362	IVOQ	05/08/04	07/20/01	07/28/01	N	1FMZU74E02UJ3 8887	1FMZU74E02U		1	WEST TOWNSEND	MA
12	12	08/14/01	894241	EVOQ	05/08/04	07/19/01	08/14/01	N	1FMZU73E32A3 5315	1FMZU73E32Z	04/01	1	WEST HAVEN	CT
13	13	08/20/01	894440	EVOQ	05/16/04	08/15/01	08/20/01	Y		1FMZU82E02U	02/01	1	MIAMI	FL
14	14	08/28/01	751385	IVOQ	05/04/04	08/23/01	08/30/01	Y		1FMDU73E02Z	05/01	0	NORTH BABYLON	NY
15	15	08/28/01	751574	IVOQ	05/04/04	08/08/01	08/03/01	Y		1FMZU73E12U		3	BROOKLYN	NY
16	16	11/26/01	754728	IVOQ	05/08/04	10/20/01	11/20/01	Y		1FMZU82E02Z		3	HIGHSPRING	FL

Order	ID	Onsite_Dt	OdI_Id	Emp_Ty pe_Cd	Update_Dt	Incident_Dt	Recvd_Dt	Confidence L_Yn	Vin	Part#-VIN	DOB (drop down label)	Num. Injured	City	State_C d
17	19	06/06/02	8011217	EVOQ	06/09/04	06/02/02	06/06/02	N	1FMZU63E12UA2 3753	1FMZU68E12U			ALPHARETTA	GA
18	20	07/19/02	764338	IVOQ	06/14/04	07/04/02	07/17/02	Y		1FMZU73E62U		0	LOUISVILLE	KY
19	21	08/06/02	565734	LETT	06/04/04	03/09/02	05/10/02	Y					CALUMET CITY	IL
20	22	08/15/02	8016452	EVOQ	08/17/04	08/01/02	08/15/02	Y		1FMZU73E62Z		1	GRANBY	MA
21	23	08/23/02	766033	EVOQ	08/14/04	08/19/02	08/22/02	Y		1FMZU73E62U		1	MALVERNE	NY
22	24	08/23/02	766040	IVOQ	06/04/04	07/03/02	08/22/02	Y		1FMZU68E22U		0	MCDONOUGH	GA
23	25	09/04/02	8017890	EVOQ	08/14/04	08/24/02	09/04/02	Y		NOT AVAILAB			LA QUANTA	CA
24	27	12/09/02	770063	IVOQ	06/04/04	05/10/02	11/24/02	Y		1FMZU78E42Z	03/01	1	KANSAS CITY	MS
25	28	12/18/02	10001148	EVOQ	06/08/04	12/18/02	12/18/02	Y		PROVIDE			PITTSBURGH	PA
26	31	02/10/03	10005655	IVOQ	06/04/04	07/18/02	02/10/03	N	1FMZU62E52UA3 7494	1FMZU62E52U			FT HUACHUCA	AZ
27	32	02/24/03	10008032	IVOQ	06/04/04	02/22/03	02/24/03	N	1FMZU63E62ZB9 8175	1FMZU63E62Z		0	SAN DIEGO	CA
28	33	03/25/03	10009865	LETR	06/04/04	10/27/02	03/25/03	Y		1FMZU64E82U		1	PICAYUNE	MS
29	35	04/07/03	10015263	EVOQ	06/15/04	4/5/2003	3/7/18	N	1FMZU73E42ZA4 7151	1FMZU73E42Z			LAKWOOD	CO
30	37	05/16/03	10018812	IVOQ	06/17/04	05/16/03	05/16/03	N	1FMZU62E62UAZ 5354	1FMZU62E62U		1	MOORE FOREST	CA
31	38	06/02/03	10020928	IVOQ	06/14/04	05/31/03	06/02/03	Y		1FMZU62E62U	06/02		DOOTHAN	AL
32	39	06/04/03	10024836	IVOQ	06/14/04	06/01/03	06/04/03	N	1FMZU73E12ZB0 0825	1FMZU73E12Z			SPARKS	NEV

Order	ID	Order_Dt	Ord_Id	Comp_Ty pe_Co	Update_Dt	Incident_Dt	Recvd_Dt	Confidential L_Yo	Vin	Partid-VIN	DCS (door label)	Partid rjured	City	State_C d
33	40	05/08/03	10022443	EVOQ	05/14/04	04/05/03	05/05/03	Y		1FMZU84E9ZZ			FORT WORTH	TX
34	41	05/15/03	10022342	IVOQ	05/15/04	11/20/01	06/04/03	N	4MZZU86E7ZZ30 6254	4MZZU86E7ZZ		1	DOVER	DE
35	42	05/23/03	10023612	IVOQ	05/04/04	05/11/03	06/23/03	N	4MZZU86EX2U12 7927	4MZZU86EX2U		1	LOS ANGELES	CA
36	43	05/25/03	10023761	IVOQ	05/09/04	05/21/03	06/25/03	N	1FMZU62EX2UA3 1125	1FMZU62EX2U		0	ROCKWALL	TX
37	44	07/14/03	10026080	IVOQ	05/14/04	06/27/03	07/14/03	Y			01/02	1	NEEDHAM	MA
38	45	07/15/03	10026105	IVOQ	06/16/04	07/02/03	07/13/03	Y		4MZZU86E9ZZ		0	CHICAGO	IL
39	46	07/18/03	10025056	LETR	06/17/04	01/02/02	06/24/02	N	1FMZU65EX2ZA3 1379	1FMZU65EX2Z			SAN ANTONIO	TX
40	47	07/21/03	10025772	EVOQ	06/14/04	07/21/03	08/15/03	N	1FMZU74E2ZUA6 6349	1FMZU74E2ZU	06/01		NEWARK	OH
41	48	07/23/03	10029973	EVOQ	06/14/04	07/15/03	08/04/03	N	1FMZU63E2ZA4 2186	1FMZU63E2ZZ			TUTTLE	OK
42	49	07/23/03	10030016	EVOQ	06/15/04	07/23/03	07/23/03	N	1FMZU63E2U09 2999	1FMZU63E2U			WINDER	GA
43	50	07/29/03	10030371	IVOQ	06/15/04	07/09/03	07/29/03	Y		4MZZU86E62U		1	FRESNO	CA
44	51	08/06/03	10030966	IVOQ	06/08/04	05/18/02	08/06/03	N	1FMZU63EX2UA3 1799	1FMZU63EX2U		0	STOCKBRIDGE	GA
45	52	08/17/03	10032670	IVOQ	06/14/04	07/03/03	08/17/03	Y		1FMZU70EX2U		1	BRIDGEWATER	ND
46	55	08/04/03	10038211	EVOQ	06/17/04	08/30/03	09/04/03	Y		1FMZU63E9ZZ	11/01		HAYTHORNE	CA
47	56	09/08/03	10038401	EVOQ	06/04/04	09/05/03	09/08/03	Y			02/02	0	BIGFORK	MT
48	57	08/11/03	10038634	IVOQ	06/14/04	09/11/03	09/11/03	Y		1FMZU73E12U		0	MOUNTAIN LAUREL	NC

Order	ID	Create_Dt	Ord_ID	Comp_Ty pr_Cd	Update_Dt	Incident_Dt	Recvd_Dt	Confidentiality	Vin	Partial-VIN	DOB (door jam label)	Mark_J injured	City	State_C d
59	59	10/22/03	10044245	LETR	06/14/04	07/24/03	10/12/03	N	1FMZU73E22U89 2785	1FMZU73E22U		1	RICHARD	WV
60	60	10/30/03	10046080	EVOQ	06/15/04	10/30/03	10/30/03	N	1FMZU74W42UC 09410	1FMZU74W42U			SOUTH PLAINFIELD	NJ
61	61	11/05/03	10046367	EVOQ	06/08/04	10/23/03	11/05/03	Y		1FMZU63E32U			PITTSBURGH	PA
62	63	11/19/03	10048277	EVOQ	06/17/04	10/11/03	01/15/04	N	1FMZU63E32UA2 5455	1FMZU63E32U		0	WOODBRIDGE	GA
63	65	12/05/03	10050256	EVOQ	06/08/04	10/10/03	12/09/03	Y				1	EAST BRUNSWICK	NJ
64	66	12/09/03	10050290	EVOQ	06/08/04	12/07/03	01/09/04	Y					HUNTINGTON BEACH	CA
66	67	12/11/03	10049518	EVOQ	06/14/04	09/18/03	12/11/03	Y		1FMZU73E32Z		1	PERRY	MI
68	68	12/30/03	10052102	EVOQ	06/09/04	12/30/03	12/30/03	Y		FULLIN		0	MILLINGTON	TN
67	73	02/04/04	10057506	EVOQ	06/17/04	02/04/04	02/04/04	Y		1FMZU65E72Z	10/01	1	SANTA MONICA	CA
68	74	02/09/04	10057755	EVOQ	06/17/04	02/09/04	02/09/04	Y		1FMZU65E22U	12/01	1	FULLERTON	CA
69	75	02/10/04	10057830	EVOQ	06/17/04	01/25/04	03/17/04	N	1FMZU73W32UC 56313	1FMZU73W32U		1	DOYLESTOWN	PA
80	76	02/19/04	10058452	EVOQ	06/08/04	02/13/04	02/19/04	N	1FMZU62E22UA3 5670	1FMZU62E22U		0	ARECIBO	RI
81	77	02/24/04	10058814	EVOQ	06/08/04	01/31/04	02/24/04	N	1FMZU63K22C3 9150	1FMZU63K12Z		1	CHESAPEAKE	VA
82	79	03/09/04	10061119	LETR	06/14/04	02/23/04	02/23/04	N					SHARPER	PA
83	82	03/14/04	10062144	EVOQ	06/15/04	03/02/04	03/14/04	N	1FMZU73W02UC 57641	1FMZU73W02U	08/02	2	WEBSTER	NY
84	83	03/16/04	10062869	EVOQ	06/14/04	03/16/04	03/28/04	N	1FMZU63E62UA5 3251	1FMZU63E62U			EMERSON	TX

Order	ID	Ordate_Dt	Ord_Jd	Compl_Ty pe_Cd	Update_Dt	Incident_Dt	Recvd_Dt	Confidential L_Yn	Vin	Partial-VIN	DOB (door label)	Pass_I njured	City	State_C d
66	84	04/09/04	10085813	IVOQ	06/08/04	04/08/04	04/09/04	N	1FMZU63E92Z87 9123	1FMZU63E92Z	04/02	0	NAPLES	FL
66	85	04/19/04	10085457	IVOQ	06/08/04	04/16/04	04/19/04	N	1FMZU73K22ZCS 8468	1FMZU73K22Z	06/02	1	MEDWAY	MA
67	86	04/22/04	10071084	CAG	06/14/04	05/15/03	01/15/04	N				1	G FALLON	MO
68	87	04/22/04	10067699	IVOQ	06/14/04	08/15/03	04/22/04	N	1FMZU72E22UB8 9688	1FMZU72E22U	01/02	0	GREEN BROOK	ND
68	88	04/26/04	10067802	IVOQ	06/14/04	04/24/04	04/26/04	N	4M2DU86W12U1 29644	4M2DU86W12U	02/02	1	FOLSOM	CA
70	89	05/04/04	10068285	IVOQ	06/15/04	04/26/04	05/04/04	Y				1	GPW	ME
71	90	05/17/04	10072718	IVOQ	06/08/04	05/15/04	05/17/04	N	1FMZU73E2UD6 7087	1FMZU73E2UD	06/02	1	YOUNGSTOWN N	NY
72	91	05/25/04	10074253	EVOQ	06/09/04	05/22/04	05/25/04	Y		4M2DU86E3ZU		0	MARLTON	ND
73	92	05/31/04	10074524	IVOQ	06/08/04	05/28/04	05/31/04	N	1FMZU73E2UB5 3940	1FMZU73E2UD		0	NEW HYDE PARK	NY
74	93	06/11/04	10075226	IVOQ	06/15/04	06/10/04	06/11/04	N				0	LYNWOOD	IL
75	94	06/18/04	10079510	EVOQ	06/21/04	06/11/04	06/18/04	N	1FMZU72E4ZC0 5819	1FMZU72E4ZZ	03/02	0	CINCINNATI OH	
76	95	06/21/04	10078541	IVOQ	06/22/04	06/13/04	06/21/04	Y		1FMZU63E8ZZ		0	PRUGERVILLE ETX	
77	97	06/23/04	10040156	LETR	06/24/04	08/28/03	09/16/03	Y					SAVERVA	PA
78	98	06/23/04	10078699	IVOQ	06/24/04	06/19/04	06/23/04	N	1FMZU64E32A3 5582	1FMZU64E3ZZ	04/01	1	SAN DIEGO CA	
79	100	06/28/04	10078951	IVOQ	06/29/04	06/25/04	06/28/04	Y		1FMZU62E82Z	1E01	0	CONRAD CA	
80	101	07/01/04	10079152	IVOQ	07/02/04	06/30/04	07/01/04	N	1FMZU73E2UD0 7945	1FMZU73E2UD	01/02	0	CHARLOTTE VILLE NC	

Order	ID	Create_Dt	Obj_Id	Crpl_Ty pe_Cd	Update_Dt	Inocent_Dt	Recvd_Dt	Confidentia L_Yn	Vin	Partial-VIN	DOB (door jam label)	Num_I r(JUNE)	City	State_C d
81	105	07/06/04	10080365	IVOQ	07/06/04	06/10/04	07/05/04	N	1FMZU63E52UA2 4114	1FMZU63E52U		1	KYLE	TX
82	107	07/06/04	10081427	EVOQ	07/06/04	03/06/04	07/06/04	N				0	BEALE AFB	CA
85	109	07/16/04	10082138	EVOQ	07/17/04	07/15/04	07/16/04	N	1FMZU64W62Z3 15288	1FMZU64W62Z		0	CARLSBAD	CA
84	110	07/19/04	10083209	EVOQ	07/20/04	05/13/04	07/19/04	Y				-	LEONARDST WN	MD
85	111	07/23/04	10082509	EVOQ	08/02/04	07/22/04	07/23/04	Y				1	ERIEVILLE	NY
86	112	07/23/04	10083582	EVOQ	08/02/04	07/13/04	07/23/04	Y				1	KNOXVILLE	TN
87	113	07/30/04	10083917	EVOQ	08/02/04	07/23/04	07/30/04	Y				-	DECATUR	GA