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April 1, 2004

OFFICE OF CHIEF
COUNSEL

Office of the Chief Counsel (NCC-113)
National Highway Traffic Safety Administration
Room 5219
400 Seventh Street, S.W.
Washington, D.C. 20590

Re: NHTSA File PEE04-008

Attn: Mr. Richard Boyd

In response to your inquiry to our quality technician, Mr. George D'Amato, I can provide the following information relating to Coach & Equipment Manufacturing Corp.'s buses manufactured in the years 2000- 2002 as you have requested.

1. *Furnish the total number of Coaches built on General Motors and Ford cutaway chassis manufactured for sale or lease in the United States.*

	2000	2001	2002
GM	42	170	60
Ford	390	429	616

2. *Furnish the number of and copies of all owner complaints and field reports, studies, surveys or investigations from all sources which have been received or authorized by Coach, or of which Coach is aware, pertaining to the alleged defect in the subject vehicles. This should include information pertaining to the report included with this letter. Separate the number and copies of owner complaints from other sources. Also, if Coach has issued any service or technical bulletins, advisories, or other communications to dealers pertaining to the alleged defect in the subject vehicles, provide a copy of each document. If no such documents have been issued, so state.*

Zero. We have received no direct customer complaints regarding fires in the subject vehicles. We are aware, through a verbal report from one of our dealers, that a customer in Philadelphia had a bus burn up built on a GM chassis, either 2001 or 2002 model year. There were no injuries and no property damage other than to the bus itself. Apparently their investigation traced the fire to an OEM General Motors part that we do not touch or modify when building the bus. Therefore we made no investigation. We can supply the name of a contact at the customer (Southeast Pennsylvania Transportation Authority, or SEPTA) if you would like us to.

3. *Identify and describe all accidents, subrogation claims, or lawsuits known to Coach pertaining to the alleged defect (where Coach was a defendant or codefendant). Provide Coach's analysis of each item, clearly identifying the vehicle (model year and VIN), the vehicle owner, and any injuries or property damage which may have occurred.*

None are known to us on the subject vehicles.

4. *Identify and describe all significant modifications or changes that could relate to the alleged defect in the manufacture of the subject vehicles. The following information must be included for each modification or change:*
- a. *the reason for the modification or change*
 - b. *a description of the modification or change*
 - c. *the approximate calendar date on which the modification or change was incorporated into production; and*
 - d. *state whether the modified or changed components could be interchanged with earlier production components.*

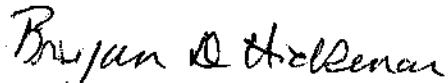
None.

5. *Furnish the number of warranty claims related to the alleged defect on the subject vehicles by model series code, calendar month and problem code. Each problem claim code must be identified.*

None.

Please let me know if you need further information.

Best regards,



Bryan D. Hickman
President, Coach & Equipment Manufacturing Corp.