

DEC 3 2004

# <u>CERTIFIED MAIL</u> RETURN RECEIPT REQUESTED

Mr. James Vondale, Director
Automotive Safety Office, Environmental and Safety Compliance
Ford Motor Company
Fairlane Plaza South
330 Town Center Drive, Suite 400
Dearborn, MI 48126

NVS-214bby PE04-078

### Dear Mr. Vondale:

This letter is to inform you that the Office of Defects Investigation (ODI) of the National Highway Traffic Safety Administration (NHTSA) has opened a Preliminary Evaluation (PE04-078) to investigate allegations of under hood fires resulting from a short circuit in the Speed Control Deactivation Switch (SCDS) in 2000 MY Ford 150, Ford Expedition, and Lincoln Navigator vehicles manufactured by Ford Motor Company, and to request certain information.

This office has received 36 reports of engine compartment fire in MY 2000 Ford F150, Ford Expedition, and Lincoln Navigator vehicles while parked with the ignition in the off position. Thirty three of the complaints were received in the last 12 months. These reports include 23 alleging that the fire originated in the left rear corner of the engine compartment and 18 of these reported that their cruise control had failed prior to the fire. Three of the complaints also allege that structural damage occurred to their home as a result of the fire. A copy of each of the reports and a record of any follow-up phone calls is enclosed for your information.

Unless otherwise stated in the text, the following definitions apply to these information requests:

- <u>Subject vehicles</u>: All MY 1999 through 2001 Ford F150, Ford Expedition, and Lincoln Navigator.
- <u>Subject components</u>: All Speed Control Deactivation Switches produced for use in the subject vehicles as original equipment or as replacement parts.
- <u>Peer vehicles:</u> All MY 1996 through 1998 and 2002 through 2004 MY Ford F150, Ford Expedition, and Lincoln Navigator.
- Ford: Ford Motor Company, all of its past and present officers and employees, whether assigned to its principal offices or any of its field or other locations, including all of its



divisions, subsidiaries (whether or not incorporated) and affiliated enterprises and all of their headquarters, regional, zone and other offices and their employees, and all agents, contractors, consultants, attorneys and law firms and other persons engaged directly or indirectly (e.g., employee of a consultant) by or under the control of Ford (including all business units and persons previously referred to), who are or, in or after 1991, were involved in any way with any of the following related to the alleged defect in the subject vehicles:

- Design, engineering, analysis, modification or production (e.g. quality control);
- Testing, assessment or evaluation;
- c. Consideration, or recognition of potential or actual defects, reporting, record-keeping and information management, (e.g., complaints, field reports, warranty information, part sales), analysis, claims, or lawsuits; or
- d. Communication to, from or intended for zone representatives, fleets, dealers, or other field locations, including but not limited to people who have the capacity to obtain information from dealers.
- Alleged defect: Any malfunction of the speed control deactivation switch resulting in loss of the speed control function, melting of switch materials, smoke, fire, or ignition of engine compartment materials or components
- Document: "Document(s)" is used in the broadest sense of the word and shall mean all original written, printed, typed, recorded, or graphic matter whatsoever, however produced or reproduced, of every kind, nature, and description, and all non-identical copies of both sides thereof, including, but not limited to, papers, letters, memoranda, correspondence, communications, electronic mail (e-mail) messages (existing in hard copy and/or in electronic storage), faxes, mailgrams, telegrams, cables, telex messages. notes, annotations, working papers, drafts, minutes, records, audio and video recordings. data, databases, other information bases, summaries, charts, tables, graphics, other visual displays, photographs, statements, interviews, opinions, reports, newspaper articles, studies, analyses, evaluations, interpretations, contracts, agreements, jottings, agendas, bulletins, notices, announcements, instructions, blueprints, drawings, as-builts, changes. manuals, publications, work schedules, journals, statistical data, desk, portable and computer calendars, appointment books, diaries, travel reports, lists, tabulations, computer printouts, data processing program libraries, data processing inputs and outputs. microfilms, microfiches, statements for services, resolutions, financial statements, governmental records, business records, personnel records, work orders, pleadings, discovery in any form, affidavits, motions, responses to discovery, all transcripts, administrative filings and all mechanical, magnetic, photographic and electronic records or recordings of any kind, including any storage media associated with computers. including, but not limited to, information on hard drives, floppy disks, backup tapes, and zip drives, electronic communications, including but not limited to, the Internet and shall include any drafts or revisions pertaining to any of the foregoing, all other things similar to any of the foregoing, however denominated by Ford, any other data compilations from which information can be obtained, translated if necessary, into a usable form and any other documents. For purposes of this request, any document, which contains any note, comment, addition, deletion, insertion, annotation, or otherwise comprises a non-identical

copy of another document shall be treated as a separate document subject to production. In all cases where original and any non-identical copies are not available, "document(s)" also means any identical copies of the original and all non-identical copies thereof. Any document, record, graph, chart, film or photograph originally produced in color must be provided in color. Furnish all documents whether verified by the manufacturer or not. If a document is not in the English language, provide both the original document and an English translation of the document.

Other terms: To the extent that they are used in these information requests, the terms "claim," "consumer complaint," "dealer field report," "field report," "fire," "fleet," "good will," "make," "model," "model year," "notice," "property damage," "property damage claim," "rollover," "type," "warranty," "warranty adjustment," and "warranty claim," whether used in singular or in plural form, have the same meaning as found in 49 CFR 579.4.

In order for my staff to evaluate the alleged defect, certain information is required. Pursuant to 49 U.S.C. § 30166, please provide numbered responses to the following information requests. Insofar as Ford has previously provided a document to ODI, Ford may produce it again or identify the document, the document submission to ODI in which it was included and the precise location in that submission where the document is located. When documents are produced, the documents shall be produced in an identified, organized manner that corresponds with the organization of this information request letter (including all individual requests and subparts). When documents are produced and the documents would not, standing alone, be self-explanatory, the production of documents shall be supplemented and accompanied by explanation.

Please repeat the applicable request verbatim above each response. After Ford's response to each request, identify the source of the information and indicate the last date the information was gathered. If requested information is unavailable, so state and provide a brief explanation. Along with your written response, please provide this information in Microsoft Word 2000, or a compatible format, entitled "TR Response."

- State, by model and model year, the number of subject vehicles Ford has manufactured for sale or lease in the United States. Separately, for each subject vehicle manufactured to date state the following:
  - Vehicle identification number (VIN);
  - b. Make;
  - Model;
  - d. Model Year:
  - e. Date of manufacture;
  - Date warranty coverage commenced;
  - g. The plant where the vehicle was produced;
  - h. If Antilock Brakes were installed as original equipment;
  - If Traction Control was installed as original equipment;
  - If Cruise Control installed as original equipment; and;

k. The State in the United States where the vehicle was originally sold or leased (or delivered for sale or lease).

Provide the table in Microsoft Access 2000, or a compatible format, entitled "PRODUCTION DATA." See Enclosure 1, Data Collection Disc, for a pre-formatted table designed for this submission.

- State the number of each of the following, received by Ford, or of which Ford is otherwise aware, which relate to engine compartment fires in the subject vehicles:
  - Consumer complaints, including those from fleet operators;
  - b. Field reports, including dealer field reports;
  - c. Reports involving a crash, injury, or fatality, based on claims against the manufacturer involving a death or injury, notices received by the manufacturer alleging or proving that a death or injury was caused by a possible defect in a subject vehicle, property damage claims, consumer complaints, or field reports;
  - d. Third-party arbitration proceedings where Ford is or was a party to the arbitration; and,
  - e. Lawsuits, both pending and closed, in which Ford is or was a defendant or codefendant.

For subparts "a" through "e," state the total number of each item (e.g., consumer complaints, field reports, etc.) separately for each model and model year. Multiple incidents involving the same vehicle are to be counted separately. Multiple reports of the same incident are also to be counted separately (i.e., a consumer complaint and a field report involving the same incident in which a crash occurred are to be counted as a crash report, a field report and a consumer complaint).

In addition, for items "c" through "e," provide a summary description of the alleged problem and causal and contributing factors and Ford's assessment of the problem, with a summary of the significant underlying facts and evidence. For items "d" and "e", identify the parties to the action, as well as the caption, court, docket number, and date on which the complaint or other document initiating the action was filed.

- 3. Separately for each item (complaint, report, claim, notice, or matter) within the scope of your response to Request No. 2, state the following information:
  - a. Ford's file number or other identifier used;
  - The category of the item, as identified in Request No. 2 (i.e., consumer complaint, field report, etc.);
  - Vehicle owner or fleet name (and fleet contact person), address, and telephone number;
  - d. Vehicle's VIN;
  - e. Vehicle's make, model and model year;
  - f. Vehicle's mileage at time of incident;
  - g. Incident date;
  - Incident state;
  - i. Report or claim date;
  - j. Whether a crash is alleged;
  - Whether a fire is alleged;
  - Whether property damage is alleged;

- m. Number of alleged injuries, if any;
- n. Number of alleged fatalities, if any;
- Ford component and system codes;
- p. Whether the item is related to the allege defect;
- q. The alleged quadrant of the engine compartment where the fire started. (front left, front right, rear left, rear right, unknown)
- r. Whether the incident occurred with the engine "OFF" or the engine "ON;"
- s. Whether or not Ford received a subrogation claim regarding the incident (Y/N);
- Whether a fire investigation was performed by any party, that Ford is aware of, to determine the origin and cause (if so, please provide a copy of the report);
- Alleged cause of the fire;
- v. Complaint summary;
- w. Consumer comments; and,
- x. Ford's assessment of the allegation;

Provide this information in Microsoft Access 2000, or a compatible format, entitled "REQUEST NUMBER TWO DATA." See Enclosure 1, Data Collection Disc, for a preformatted table designed for this submission.

- 4. Produce electronic copies of all documents related to each item within the scope of Request No. 2. Organize the documents separately by category (i.e., consumer complaints, field reports, etc.) and describe the method Ford used for organizing the documents.
- 5. State the number of each of the following, received by Ford, or of which Ford is otherwise aware, which relate to fires in the subject and peer vehicles:
  - a. Consumer complaints, including those from fleet operators;
  - Field reports, including dealer field reports;
  - c. Third-party arbitration proceedings where Ford is or was a party to the arbitration; and,
  - d. Lawsuits, both pending and closed, in which Ford is or was a defendant or codefendant.

For subparts "a" through "d," state the total number of each item (e.g., consumer complaints, field reports, etc.) separately for each model and model year. Multiple incidents involving the same vehicle are to be counted separately. Multiple reports of the same incident are also to be counted separately (i.e., a consumer complaint and a field report involving the same incident in which a crash occurred are to be counted as a crash report, a field report and a consumer complaint).

- 6. State, by model and model year, a total count for all of the following categories of claims, collectively, that have been paid by Ford to date where the subject component was replaced in the subject vehicles: warranty claims; extended warranty claims; claims for good will services that were provided; field, zone, or similar adjustments and reimbursements; and warranty claims or repairs made in accordance with a procedure specified in a technical service bulletin or customer satisfaction campaign. Separately, for each such claim, state the following information:
  - Ford's claim number;
  - b. Vehicle owner or fleet name (and fleet contact person) and telephone number;

- c. VIN:
- d. Repair date;
- e. Vehicle mileage at time of repair;
- f. Repairing dealer's or facility's name, telephone number, city and state or ZIP code;
- g. Labor operation number;
- h. Problem code;
- Causal part (if identified);
- j. Whether smoke, melting or fire is identified (if fields exist in warranty data);
- Replacement part number(s) and description(s);
- Concern stated by customer; and
- m. Comments, by dealer/technician relating to claim and/or repair,

Provide this information in Microsoft Access 2000, or a compatible format, entitled "WARRANTY DATA." See Enclosure 1, Data Collection Disc, for a pre-formatted table designed for this submission.

- 7. Describe in detail the search criteria used by Ford to identify the claims identified in response to Request No. 6, including the labor operations, problem codes, part numbers and any other pertinent parameters used. Provide a list of all labor operations, labor operation descriptions, problem codes, and problem code descriptions applicable to the alleged defect in the subject vehicles. State, by make and model year, the terms of the new vehicle warranty coverage offered by Ford on the subject vehicles (i.e., the number of months and mileage for which coverage is provided and the vehicle systems that are covered). Describe any extended warranty coverage option(s) related to the alleged defect that Ford offered for the subject vehicles and state by option, model, and model year, the number of vehicles that are covered under each such extended warranty.
- 8. State, by model and model year, a total count for all of the following categories of claims, collectively, that have been paid by Ford to date where the subject component was replaced in peer vehicles: warranty claims; extended warranty claims; claims for good will services that were provided; field, zone, or similar adjustments and reimbursements; and warranty claims or repairs made in accordance with a procedure specified in a technical service bulletin or customer satisfaction campaign. Provide a sub total count of these claims that list the subject component as the causal part for the claim and a sub total count of the different problem codes attributed to these claims.
- 9. Produce electronic copies of all service, warranty, and other documents that relate to, or may relate to, the alleged defect in the subject vehicles, that Ford has issued to any dealers, regional or zone offices, field offices, fleet purchasers, or other entities. This includes, but is not limited to, bulletins, advisories, informational documents, training documents, or other documents or communications, with the exception of standard shop manuals. Also include the latest draft copy of any communication that manufacturer's short name is planning to issue within the next 120 days.
- Describe the Circuit that contains the SCDS in the subject vehicles. Include in this
  description the other components that are powered on this circuit.

- 11. Identify all of the components in the engine compartment that are powered when the key is in the off position on the subject vehicles. Identify the quadrant in the engine compartment where the component is located (front left, front right, rear left, or rear right).
- 12. Describe all assessments, analyses, tests, test results, studies, surveys, simulations, investigations, inquiries and/or evaluations (collectively, "actions") that relate to, or may relate to, the alleged defect or any of the subject components installed in the subject vehicles that have been conducted, are being conducted, are planned, or are being planned by, or for, Ford. For each such action, provide the following information:
  - Action title or identifier;
  - The actual or planned start date;
  - The actual or expected end date;
  - d. Brief summary of the subject and objective of the action;
  - Engineering group(s)/supplier(s) responsible for designing and for conducting the action;
     and.
  - f. A brief summary of the findings and/or conclusions resulting from the action.

For each action identified, provide electronic copies of all documents related to the action, regardless of whether the documents are in interim, draft, or final form. Organize the documents chronologically by action.

- 13. Identify and describe all significant modifications or changes made by or on behalf of Ford in the manufacture, design, or material composition of the SCDS, the electrical circuit containing the SCDS, the Electrical Connector to the SCDS, and the seal used between the SCDS and the Electrical Connector used in subject and peer vehicles. The following information must be included for each such modification or change:
  - a. The make and model year of the vehicle that the design applies to:
  - The date, or approximate date on which the modification or change was incorporated into production;
  - A description of the modification or change;
  - d. The reason for the modification or change;
  - e. The part number of the modified part;
  - f. Whether the original unmodified component was withdrawn from sale, and if so, when; and;
  - g. Whether the modified or changed components can be interchanged with earlier production components.
- 14. State the number of each of the following that Ford has sold that may be used in subject and peer vehicles by component name, part number (both service and engineering/production), model and model year of the vehicle in which it is used and month/year of sale (including the cut-off date for sales, if applicable):
  - a. Speed Control Deactivation Switches; and
  - b. Any kits that have been released, or developed, by Ford for use in service repairs to the subject component/assembly.

For each component part number, provide the supplier's name, address, and appropriate point of contact (name, title, and telephone number) Also identify by make, model and model year, any other vehicles of which Ford is aware that contain the same part number component, whether installed in production or in service, and state the applicable dates of production or service usage.

Provide this information in Microsoft Access 2000, or a compatible format, entitled "REQUEST NUMBER FOURTEEN DATA." See Enclosure 1, Data Collection Disc, for a pre-formatted table designed for this submission.

- 15. Furnish a copy of the design, test, and quality assurance specifications and drawings for the subject components and any other device used as a method of cruise control deactivation on subject and peer vehicles. Include in this information any part numbers used to identify the different designs and how to interpret that part number.
- 16. Provide the speed control strategies for any Ford model vehicles that contain a SCDS similar in design to the subject component for the 1992 through 2002 model years.
- 17. Provide the peak operating and hot soak temperatures in the area of the subject component on subject and peer vehicles.
- 18. State whether Ford has ever conducted, or is aware of, any returned part analyses in subject vehicles related to the alleged defect. If so, describe, and provide electronic copies of all documents relating to, any and all returned part analyses of subject components. Include in your description the total number of such parts returned, the number analyzed, a description of how they were analyzed,. Include any and all material showing the frequencies of failed components as a function of service life or mileage.
- 19. Furnish Ford's assessment of the alleged defect in the subject vehicles, including::
  - All causal or contributory factors;
  - b. Any warning symptoms;
  - c. The failure mode:
  - d. The root cause of the failures;
  - e. Its potential effect on occupant safety;
  - f. The potential for future occurrences of the alleged defect in the subject vehicles;
  - g. The relative contribution of Kapton diaphragm failures to the total number of subject component failures, including how this changes over the service life of the parts (e.g., state whether it is considered a greater contributor later in life than it is early in life);
  - The risk of under hood fire in each of the subject models as a function of time in comparison to other medium to large-sized passenger cars at similar ages; and,
  - The relative contribution of the subject component to the incidence of under hood fires in the subject models over the service life of the vehicle and state the bases for the assessment.

This letter is being sent to Ford pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49 and to request reports and the production of things. It constitutes a new request for information. Ford's failure to respond promptly and fully to this letter could subject Ford to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. (Other remedies and sanctions are available as well.) Please note that maximum civil penalties under 49 U.S.C. § 30165 have increased as a result of the recent enactment of the Transportation Recall Enhancement, Accountability, and Documentation (TREAD) Act, Public Law No. 106-414 (signed November 1, 2000). Section 5(a) of the TREAD Act, codified at 49 U.S.C. § 30165(b), provides for civil penalties of up to \$5,000 per day, with a maximum of \$15 million for a related series of violations, for failing or refusing to perform an act required under 49 U.S.C. § 30166. This includes failing to respond to ODI information requests.

If Ford cannot respond to any specific request or subpart(s) thereof, please state the reason why it is unable to do so. If on the basis of attorney-client, attorney work product, or other privilege, Ford does not submit one or more requested documents or items of information in response to this information request, Ford must provide a privilege log identifying each document or item withheld, and stating the date, subject or title, the name and position of the person(s) from, and the person(s) to whom it was sent, and the name and position of any other recipient (to include all carbon copies or blind carbon copies), the nature of that information or material, and the basis for the claim of privilege and why that privilege applies.

Ford's response to this letter, in duplicate, together with a copy of any confidentiality request, must be submitted to this office by January 28, 2005. Please refer to PE04-078 in Ford's response to this letter. If Ford finds that it is unable to provide all of the information requested within the time allotted, Ford must request an extension from Mr. Richard Boyd at (202) 366-4933 no later than five business days before the response due date. If Ford is unable to provide all of the information requested by the original deadline, it must submit a partial response by the original deadline with whatever information Ford then has available, even if an extension has been granted.

If Ford claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, Ford must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, to the Office of Chief Counsel (NCC-113), National Highway Traffic Safety Administration, Room 5219, 400 Seventh Street, S.W., Washington, D.C. 20590. Ford is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted.

If you have any technical questions concerning this matter, please call Bruce York of my staff at (202) 366-6938.

Sincerely,

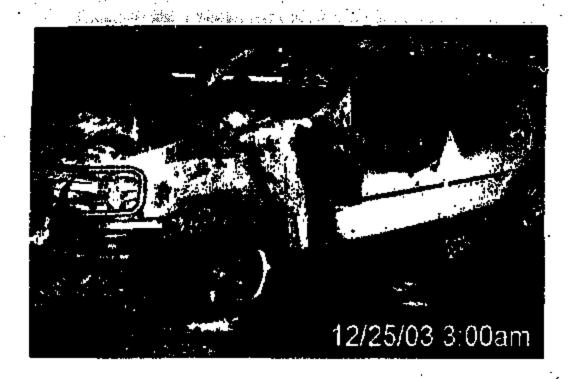
Richard P. Boyd, Chief

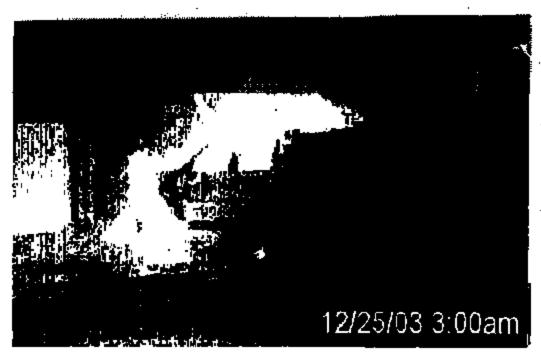
Medium and Heavy Duty Vehicle Division

Office of Defects Investigation

Enclosure 1, one CD ROM titled Data Collection Disc containing three files Enclosure 2, Thirty-Six consumer complaints

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OUR 2000 FORD EXPEDITION BURNED TO THE GROUND SETTING IN A PARKING LOT. AFTER LOURING AT WAYMAUTOMOTIVEFORUMS, COM, WE SEE MANY OTHER PROPLE HAD THE SAME EXPERIENCE. THEY MOSTLY REPORTED REAR WIPER MOTOR PROBLEMS/REPLACEMENTS AND THE CRUISE CONTROL FAILURES. BOTH IN OUR CASE. WE WERE NOT HURT. I SEE SOME OF THESE OTHER PEOPLE LOST THEIR HOMES IN A

FIRE STARTED BY THEIR SIDEDITION. DO YOU HAVE ANY OTHER REPORTS OF THIS? DOES FORD KNOW?\*AK

Include, If available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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Include, if available: Police/Fire Department Report. Photos, and Report Invoice.

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Crash	Fire				<i>In detail the local</i> sons Intured		ber of De		Report	<u>rdesi.)</u> ed to Police Y		
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CONSUMER WAS AWAKENED AFTER SMELLING SMOKE. HE WENT TO THE GARAGE AND THE DOOR WAS TOO HOT TO TOUCH. VEHICLE WAS ON FIRE. TIA RECALL WAS RECEIVED ON THE WINDSHIELD WIPER MOTION, HOWEVER THE FIRE SEEMS STARTED UNDER THE HOOD, \*AK

ATTACH ADDITIONAL SHEETS IF NECESSARY

Include. If available: Police/Fire Department Report. Photos, and Recair Envoice.

The Privacy Act of 1874-Pablic Law 83-579 This information to requested pursuant to authority vested in the flatformi highway Traffic Enforty Act and authorite to authority vested in the flatformi highway Traffic Enforty Act and authorite annual manufacture. Your response that be used to easiet the INTSA in determining whether a Manufacturer should take appropriate action by correct a substy defact. If the INTSA proceeds take administrative enforcement or Rigation against a manufacturer, your response, or a statistical summary thereat, may be used in support of the agency's action.

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## **DOT Auto Safety Hotline**

# Vehicle Owner's Questionnaire

FOR AGENCY USE ONL	Y 100148 .
Date Received	Repository 🗌
21-SEP-2004	Reference No. 10091404

of Transportati		7	ľo R				ects					
	National Highway 1-888-DASH-2-DOT (1-888-327-4236)								21	-SEP-2004	Ref	erence No.
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should take appropriate action to correct a salety defect. If the MITGA proceeds with administrative enforcement or Rightlen against a manufacturar, your response, or a statistical symptomy thereof, saly he manufacturar of the agency's action.

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				-	_	YWAS	CUTOFT	HE IGN	ITION SW	ITCH, VEHICLE CA	JGHT	ON FIRE. UNDER

THE HOOD, DEALER NOTIFIED, PLEASE PROVIDE FURTHER INFORMATION. \*38

Include. If available: Police/Fire Department Report, Photos, and Repair Impoke.

ATTACH ADDITIONAL SHPETS IF AFCESSARY
The Privacy Act of 1974-Public Lew 93-579 This information is requested personant to matherity vested in the National Highway Troffic Sofety Act and subsequent executivents. You are under no obligation to respect this questionaries. Your response may be used to easier the NATIA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the feltiA proceeds with exiministrative enforcement or Right in against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

#### Form Anaroveds C.M. B. No. 2727-8088 FOR AGENCY USE ONLY 100148 **DOT Auto Safety Hotfine** Vehicle Owner's Questionnaire Date Received Repository 🔲 U.S. Department To Report Vehicle Safety Defects of Transportation 1-888-DASH-2-DOT National Highway Reference No. 01-NOV-2004 (1-868-327-4236)Traffic Safety INTERNET xwww.nhtsa.dot.gov/hotEne 10098134 Administration OWNER INFORMATION (Type or Prest)

Nam Addre aty Do you authorize HHTSA to provide a copy of this report to the manufacturer of your vehicle? Do you authorize HHTSA to provide a copy of this report to the manufacturer of your vehicle?

In the absence of an authorization, HHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner Date VEHICLE INFORMATION 17 digit Vehicle Zdentification Number Located at bottom of windshield on driver's side Model Make Model Year 1FMRU156XY **FORD** EXPEDITION 2000 Deater's Name and Telephone Number Date Purchased Engine: Fuel Type: LAMARQUE FORD No: Cylinders () Gas Original Owner Dealer's City State Zip Code 70062 KENNER Vehicle Component Code Transmission Type Antillock Brakes **Powertrain** 114000 ELECTRICAL SYSTEM: WIRING AUTOMATIC FRONT WHEEL DRIVE 🛣 Cruise Control Multiple Fallure: 1 FAILED COMPONENT(S)/PART(S) INFORMATION Falure Mileage Failure Speed Incident Date(s) 30-557-2004 56**8**56 ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE. Tira Maka Tire Model (Name or Number) Tire Size (Example P215/65R15) DOT No. (Example: DOTMAL9ABC036) Original Equipment Failure Location: Prior Repair Tire Component Code Tire Failure Type ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE Make: Date Manufactured: Model No./Name: Seat Type: Installation Systems Child Seat Component Code: Failed Part: APPLICABLE INCIDENT INFORMATION (Please describe in detail the incidentis), Pellards), Crashles), and Inturvities).) Number of Persons Intured Reported to Police Number of Deaths ☐Yes XINo X Yes 🗆 No Ω М Marrative Description of Turident(S), Crash(es), and Injury (les).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (9) what was done to correct the failure;
Le, parts repaired or replaced (and I old part is available).

WE OWNED A 2000 FORD EXPEDITION, WHICH WE NEVER EXPERIENCED ANY PROBLEMS WITH. THE END OF SEPTEMBER (I CAN'T REMEMBER THE DATE RIGHT OFF HAND) WE ARRIVED HOME FROM THE PLAYGROUND AND 10 MINUTES LATER OUR TRUCK SPONTAMEDUSLY CAUGHT FIRE. MAJORITY OF THE DAMAGE WAS DONE TO THE DRIVER'S SIDE. THE FIRE DEPARTMENT SAID IT LOXED TO BE ELECTRICAL. A MEIGHBOR WHO LIVES DOWN THE STREET INFORMED US THAT THERE HAD BEEN SEVERAL EXPEDITIONS THAT RECENTLY CAUGHT FIRE, WE THEN WENT TO AUTOMOTIVEFORUMS.COM AND WAS SURPRISED TO FIND MANY OTHER INDIVIDUALS THAT THIS ALSO HAPPENED TOO. I SENT AN EMAIL TO THE BOARD OF DIRECTORS OF THE FORD MOTOR COMPANY JUST TO LET THEM KNOW THAT THERE WERE MANY MORE PEOPLE THAT HAD THIS HAPPEN TO, AND TO THIS DAY NEVER RECEIVED A RESPONSE. OUR INSURANCE COMPANY INFORMED US THAT MOST CLAIMS LIKE THIS USUALLY NEVER GET REPORTED TO FORD. WE HAD AN INVESTIGATIVE REPORTER FROM HOUSTON CALL US TO GET MORE INFORMATION. MAYBE YOU COULD WARN OTHERS SO THAT THEY DON'T HAVE TO EXPERIENCE THE SAME THING THAT WE HAVE. I CAN ALSO OBTAIN AN REPORT FROM THE FIRE DEPARTMENT IF THAT WOULD BE OF ASSISTANCE \*AK

Include, If available: Police/Eire Department Report, Photos, and Repair Involce.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority ventual in the National Highest Traffic Safety Act and statement in the National Highest Traffic Safety Act and statement in American Inc. Year response only be used to assist the NITSA is determining whether a Manufacturer should take appropriate action to correct a safety defect. If the MITSA proceeds with a desirative embracement or Right by against a manufacturer, your maps was, or a statistical summary thereof, may be used in support of the against a section.

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Marrative Descript Please describe (1) Le, parts repaired	los of I OvaPi	iscident(S), ( ts leading up	to t	he tall	ere, (2)	fellure and its o	etal edimen	ces, and (	3) what w	re dose to correct	the fol	liure;
A FIRE STARTED I	N THE	ENGINE COM	FAR	TMEN	TOFM	Y 2000 FORD EXP				Y DRIVEWAY ON S		

DRIVER'S SIDE OF THE ENGINE COMPARTMENT AND BURNED VERY QUICKLY LEAVING NOTHING LEFT OF THE VEHICLE. FIRE MARSHALL STATED THAT THE CAUSE WAS UNKNOWN BUT THE INSURANCE COMANY IS STILL INVESTIGATING. THEY HAVE CLAIMED THE VEHICLE AS A TOTAL LOSS AND ARE REPLACING IT FOR ME. JUST LAST NIGHT, MY NEIGHBOR'S EXPEDITION ALSO CAUGHT FIRE IN A SIMILAR MANNER AND FELT IT NECESSARY THAT I REPORT MY INCIDENT. "AK

ATTACH ADDITIONAL SHEETS IE NECESSARY

Include. If available: Police/Fire Department Report. Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IS NECESSARY
The Privacy Act of 1974-Public Law 63-579 This information is requested pursuant to authority vested in the fintional flighway Traffic Safety Act and authority response arrangement of the fintional flighway Traffic Safety Act and authority arrangement arrangement are purely to act of the safety defect, or the safety and the safety are under the fitting attendance of the safety are safety and the safety are safety are safety as a safety are safety as a safety as a safety are safety as a safety

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U.S. Departmen of Transportation				e Owner Report Yel					Date Rec	cetved	Rep	ookory 🗌
Mational Right Traffic Safety Administratio	way			1-888-1	DASH-2-D -327-423(	ÓΤ B)			04	-NOV-2004	1	ference No. 1099395
Administraco			_				• • • • • • • • • • • • • • • • • • • •				}	
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	<b></b>	ruise Control					Multiple Fa	lure:	3			
			_		D COMPON	BIT(\$	)/PART(S)	Dero	RMATIO	N		
Incident Date(s) 26-OCT-2004	Pallu	re Minage 50000	Fa	iure Speed								
		ADDI	TO	AL ITEMS T	O BE COMP	LETED	WHEN REP	ORTI	NG A TU	RE FAILURE		
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		ADDITION	ML.	ITEMS TO B	COMPLETE	D WH	EN RIPORT			SEAT PATLURU		
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				Please describe	in detail the kn	the tree				vilen)	_	
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			_			: FTP	P CENTERED	ONIN	2007/19	TIDE NEAR THE FIR	SWAI	I THE COLUMN

CONTROL AND REAR WINDSHIELD WIPER FAILED WITHIN 2 MONTHS OF THE FIRE.\*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Implice.

ATTACH ADDITIONAL SHIPTS IF NECESSARY
The Privacy Act of 1974-Public Law 83-879 This information is requested pursuant to authority vasted in the Nittonal Highesty Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionaries. Your response they be used to easiet the NITSA in determining whether a Manufacturery should below appropriets action to correct a safety defect. If the NITSA processes with administrative asteroment or Highest agency a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency of action.

	· ·			<del></del>						D.M.E. No. 2127-84
		D	OT Auto S	afety Hotano	ŧ		FO	R AGENCY USE ON	NLY	1372
U.S. Department of Transportation	** <b>*</b>		eport Veh	's Questic Icle Sefety D			Data Rec	celved	Rep	ository 🗀
National High Traffic Safety Administratio	-	ERNE	(1-888	ASH-2-DÖT -327-4236) htss.dot.gov;	/hotilne		. 08-	NOV-2004	1	ference No. 099599
	OWNER INFO	RMAT	TON/Type	or Print)		$\dashv$			<u> </u>	
Name		B-1F-1						Talanhara Musiker	E-ms	all Address
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City City					· ·					
Do you authorize In the absence of Signature of Own	NHTSA to provide f en authorization, : er	a copy NHTSA	y of this rep WILL NOT	ort to the manul provide your na	facturer of you arme or address	us to th	icle? e vehicle /	□ YES manufacturer. □	ом Б	
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Original Owns	r Dealer's Cl	y			State	ZpC	ode			_
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	(12) Cruise Control				Multiple F	Mure:	1			
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Incident Date(s) 26-MAY-2004	Fallure Meage 67000	Failu	ire Speed							
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Tre Make				Name or Number				Size (Example P2)	15/65F	u5)
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Make:				Date Manufactur	red;	l	Model No.	/Name:		
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Child Seat Compon	ent Code:	F	alled Part:			·				
		æ		TCA PUE INCID In detail the Inchient				v0m1}		
Crash  Yes X No	Fire				Number of Dea		Report	ed to Police Y		
Please describe (1	ion of Incident(6), ) events leading up or replaced (and if	to thi	à feilere, (2)	Allers and its o	z Military wardenie,	end (3	) what w	ne dans to correct	the fe	llere;

FIRE IN ENGINE COMPARTMENT AFTER STITING 5 HOURS. KEY OUT OF THE IGNITION. CRUISE CONTROL HAD GONE OUT, AND A BRAKE LIGHT WAS COMING ON ONCE IN A WHILE. CRUISE CONTROL WAS OUT FOR A COUPLE OF MONTHS. INSURED BY ALLSTATE. THEY SENT AN INVESTIGATOR, AND HE SAID IT WAS A BRAKE SWITCH THAT WAS SOME HOW BECAME CONNECTED TO THE CRUISE CONTROL \*AK

Include, if avelable: Police/Fire Occarbment Report, Photos, and Recair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law BI-979 This information is requested pursuant to uniforthy vested in the National Highway Traffic Enfoty Act and subsequent agreements. You are timber to obligation to respond this quantianester your majorise may be used to under the MITSA is determining whether a Northeaturer when the extreme the correct a safety infact. If the Pitta proceeds with administrative and received a correct a safety infact. If the Pitta proceeds with administrative and received Eigenton against a requirecture, your response, or a statistical summary therest, may be used in support of the agency's action.

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			$\overline{}$	DOT Auto !	Safety Hotin				FO	R AGENCY USE ON		: 12. <b>16.15</b> . No. 2127-0004 1372
U.S. Departmen of Transportation			lck	e Owner	r's Questi hicle Safety I	юn			Date Rec	ceived	Rep	oskory 🗌
National High Traffic Safety Administratio	WEY			1-888-[ (1-886	DASH-2-DOT -927-4236) htsa.dot.gov	r			15-	NDV-2804	,	ference No. 1099927
		MNER INPO	MA	TION (Type	or Print)							
Name				120 19 ( - )	an i i i i i i i				Develope !	Tolenberg Number	E-me	all Address
Addra												
City										u <b>mb</b> er i		
Do you authorize In the absence of Signature of Own	f an aut	l to provide : thorization, f	e cop IHTS	py of this rep SA WILL NO?	f provide your n	name	e or addres	iur veh ss to ti Dets	he vehicle	☐ YES manufacturer.	Ю	
17 digit Vishida ideni		Pumber Locat	nel per	- battering of urba	VEHICLE IN		<u></u>			Model		Model Year
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Date Purchas		Dealer's Nar	пе а	and Telephone	e Number					Engine: No: Cylinders		Fuel Type:
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	TE C	nuise Control					Multiple f	Fa <b>ll</b> ure:	; 1			
	_		_	FAIL	ED ÇOM PONEN	T(S)	/PART(S	) IMFO	RMATIO	N	_	
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Tire Make					(Name or Numbe	er)			Thr	Stae (Example P21	5/6.5R	45)
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				APP	LICABLE INCID					- #A b		
Crash ∏Yes XINo	Fire	es 🗀 No		umber of Pers			aber of Dea		Reports	ed to Police Y		
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FIRE IN THE ENGINE COMPARTMENT OF DRIVERS SIDE TOWARD THE REAR OF THE ENGINE COMPARTMENT NEAR THE WINDSHIELD AFTER HAVING BEEN PARKED FOR 1.5 HOURS. TWO DAYS EARLIER, BRAKES WERE SQUEAKING. NO TROUBLE WITH CRUISE CONTROL, BUT DID NOT USE OFTEN, WILL E-MAIL BRUCE YORK PICTURES. \*AK

Include, Flavallable: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 Public Law 83-879 This Information is required to mathetity vested in the Retirent Highest Francis Solety Act and subsequent assessments. You are explored to control to be responded in the resident of the Retirent Highest Francis Solety Act and subsequent assessments. You are explored to control to respond this questionness way be used to assist the NATEA in determining which are Manufacturer should take appropriate action to control a safety defect. If the NATEA process, are a statistical assessory thereof, may be used to apport of the appropria action.

							Approved O.M.B. No. 2	2127-00CM			
			Auto Safety Hotline		FC	OR AGENCY USE	ONLY 103	3			
U.S. Department of Transportation National High Traffic Safety Administration	n way	ehicle ( NATIO DC MET	Owner's Ques ONWIDE 1-800-424-8 TRO AREA (202) 366 T: http://www.nhtsa	9393 6-0123	•   -	de Received 28-AUG-2001	Od_or rt_dt rd_rt up_ltr				
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in the absence of	an euthorizatio	ide a copy n, NHTSA	r of report to the menufec WILL NOT provide your i	sturer of your w name and adds	eddole? ass to the		NO.				
Signature of Own	<u>er</u>		*151 Sec 1			Date/_	<u> </u>				
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New Dase	~- <del></del>			Zip Code		No Cylinders _		ei injectio			
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	(Please d	escribe in d	APPLICATION stail the incident(s), Pailure				is form)				
Cresh	Fire	Numi	ber of Persons Injured	Number of Fetali	He 6	Estimated Property D	emag Reports	d to Polic			
Yes K No	Yes 🗆						Yes				
	N/	RRATTV	E DESCRIPTION OF	FAILURE(S)	, INCIDE	ENT(S), INJURY	(IES)				
CAUGHT ON F	NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)  WHILE VEHICLE WAS PARKED IN DRIVEWAY AROUND 6:00 PM AND AROUND 2:00 AM VEHICLE HAD CAUGHT ON FIRE. CONTACTED FORD CUSTOMER SERVICE, AND FORD HAD NO INFORMATION.  CONSUMER HAD TO DEAL DIRECTLY WITH DEALERSHIP."AK										

The Privacy Act of 1974 Public Law 93-579 This information is requested pursuant to earthority visited in the National Highway Traffic Sefety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to essist the NHTSA in determining sheller a manufacturer should take appropriate action to correct 6 6afety detect. If the NHTSA proceeds with administrative enforcement or Higgs to against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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U.S. Department of Transportation			icle Ov	/Ner	's Question icle Safety De			Date Re	ceived	Rep	oeltery 🛄
National High Traffic Safety Administratio	, '	ואנו	(1	-688	DASH-2-DÖT -327-4236) htsa.dot.gov/!		<b>200</b> 3 (	ar 26	m <b>All alis</b> 59	1	ference No. 009950
	OV.	NHER INFOR	MATION (	Тура	or Print)			<u></u>		1	II Address
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3/11				_	VEHICLE INM	RMATION			_	•	• , .
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Incident Cate(s) 31-JAN-2003	l .	re Mleage 53000	Falure Sp	eed							
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		MOSTEGOA	AL ITEMS	$\overline{}$	COMPLETED WI		TING				
Make: Seet T/oe:			<del></del>	$\overline{}$	Date Manufacture Installation System		,	Model No.	/Name:		
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Crest:	Fire Tolum	·- 🗆	Number	Pers	cons Injured Nu	urber of Do	attra	Report	ed to Police N		
Hisratire Cascript Ploase describe (1	ion of I	incident(8), Ci te leading up t	to the fellu	ad Inj m, (2)	failure and its con		ı, <b>aced</b> (	3) <del>, sh</del> at =	as done to evered	the fa	Dore;
Le, parts repaired.								-			
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Include, if available	e: Polc	e/Fire Depart	ment Reco	rt. Pho	ntos, and Repair In	voice.			TACH ADDITIONA		
The Privacy Act of 197 area straints. Yes pro- chastific to be supposed.	4-Public myddyr gl ta actibe	Lper 93-579 This e philipatica to r	n interess Co supposé this Note defect.	e is req quartic H the X	perted propert to a marke. Your response HTSA macands with a	utborily was 8 May be bu	<b># 10 F</b> #	ne Matterel I elet tile Mili	lighuny Trutile Sufet, 14 b. determining w	Art on Sour a	d enhoquent Manufacturer
er q sin Hetical parame	ry there	of may be used	in septemb	of like a	genty's action.						

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U.S. Department of Transportation National Highway Traffic Safety Administration  COWNER INFORMATION (Type or Print)  Interest of Transportation (Type or Print)  COWNER INFORMATION (Type or Print)	nnaire efects		Date Rec	R AGENCY USE ON Relived APR-2003	Rep	erence No.
of Transportation To Report Vehicle Safety D 1-888-DASH-2-DOT 1-888-DASH-2-DOT (1-888-327-4236) Traffic Safety Administration INTERNET Awww.nhtsa.dot.gov; INTERN	efects		_ <b></b>		Ref	erence No.
Mational Highway 1-888-DASH-2-DOT Traffic Safety (1-888-327-4236) Traffic Safety INTERNET awarents a dot.gov OWNER INFORMATION (Type or Print) Ime Idre			25-	APR-2003		
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s you eathorize HHTSA to provide a copy of this report to the menul I the absence of an authorization, HHTSA WILL NOT provide your ne	facturar of you ame or address	r vehi s to the	de? • vehicle	Manufacturer.	סא ו	
gnature of Owner			1			
VERTICAL DE						
digit Vehicle Identification Number Located at bottom of whichield on driver's st				Model		Model Year
	FORD			F150		2000
Date Purchased Dealer's Name and Telephone Number				Engine: No: Cylinders		Fuel Type:
Original Owner Dealer's City	State	ZpC	xie	PER EJEREIA		
insmission Type Artifock Brakes Powertrain	Vehicle Co	+				
Cruise Control	061000 El			TIME COOLING: ENG	INE	<del></del>
FAVITA GOULDANTE	<u> </u>					
FAILED COMPONENTS  Ident Date(s) Failure Mileage Failure Speed	(B)/PARI(B)	THECK	(MA11D	···		_
APR-2003						
ADOITTORAL ITEMS TO BE COMPLETE	ED WHEN REP	ORTE	WE A TIR	LE FAILURE		
Make Tire Model (Name or Number	r)		Tire	Size (Example P21	5/65R	15}
No. (Example: DOTMALSABC036) Crighel Equipment	Failure Loc	ation;			_	
Component Code			Tire	Failure Type		
ADDITIONAL ITEMS TO BE COMPLETED W	YHEN REPORT	ING A	CHILD.	SEAT MAILURE		
ke: Date Manufactur		M	lodel No.	/Name:		
rt Type: Installation Syste	emc					
id Sent Component Code: Failed Part:  APPLICABLE INCID:	THE THEODY	TTOP				
(Pissus describe in detail the incition	ff1 Fathrets1 C	acirics)	and hits			
	Number of Deal	the .		ed to Palice		
Yes X No X Yes No interest No			1	N .		

Include, Favalable: Police/Pre Department Report, Photos, and Repair Invoice.

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ATTACH ADDITIONAL SHEETS IF MECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to antihority vested in the finitested Highway Traffic Safety Act and authority responses to a safet the MITSA is determining whether a Manufacturer should be incorrect a safety defect. If the MITSA proceeds with administrative enforcement or Rightion against a manufacturer, your response, or a statistical number of thereof, may be used in support of the spacey's action.



U.S. Department of Transportation   To Report Vehicle Safety Defects   Transportation   To Report Vehicle Safety Defects   Transportation   Transportatio	<i>-</i> -		DOT 1.4-	C-4-b- !!			E^	R AGENCY USE ON	IV 1	<u>0.04.8 (b. 211)</u> 222
To Report Vehicle Safety Defects 1-1-388-D-891-2-DOT Nettonal Highway 1-388-D-891-2-DOT 16-JAN-2004 Reference No. 10855269 INTERNET INVENTATION  OWNER INFORMATION (Type or Print)  Owner InFORMATION  Or you suthorize thi TSA to provide a copy of this report to the manufacturer of your vehicle?  Or you suthorize thi TSA to provide a copy of this report to the manufacturer of your vehicle?  Or you suthorize thi TSA to provide a copy of this report to the manufacturer of your vehicle?  Or you suthorize thi TSA to provide a copy of this report to the manufacturer of your vehicle?  Or you suthorize thi TSA to provide a copy of this report to the manufacturer of your vehicle?  Or you suthorize thi TSA to provide a copy of this report to the manufacturer of your vehicle?  Or you suthorize thin TSA to provide a copy of this report to the manufacturer of your vehicle?  Or you suthorize thin TSA to provide a copy of this report to the manufacturer of your vehicle?  Or you suthorize thin TSA to provide a copy of this report to the manufacturer of your vehicle?  Or you suthorize thin TSA to provide a copy of this report to the manufacturer of your vehicle?  Or you suthorize thin TSA to provide a copy of this report to the manufacturer of your vehicle?  Or you suthorize thin TSA to provide a copy of this report to the manufacturer of your vehicle?  Or you suthorize thin TSA to provide a copy of this provide your name or address to the vehicle manufacturer.  Full Yes (TSA)  Or you suthorize thin TSA to provide your name or address to the vehicle manufacturer.  Note of this provide your shall be provided your name or address to the vehicle manufacturer.  Note of this provide your shall be your name or address to the v	<b>~</b>			-						
Transfer Safety INTERNET Newwanthsa.dot.gov/hot@ne    Commerce   Internet   I			Report Vo	hicle Safety D			Dete Rec	on/ed	Repestory [	
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e, parts regained or replaced (and Fold part is available).			reumber or Pe							

ALLEGED FIRE OCCURRED DUE TO A DEFECTIVE CRUISE CONTROL DEACTIVATION SWITCH. \*NM

Include, If available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1874-Public have 83-579 This information is requested by pursuant to authentic vested in the Pational Highway Traffic Briefly Act and subsequent arrespondent. You are ladden no obligation to respond this questionally. Your respondences may be used to besint the NATISA in determining whicher a Magnifecturer should take appropriate action to correct a entry defect. If the NATISA proceeds with administrative enforcement or Righton against a magnifecturer, your respondence with administrative enforcement or Righton against a magnifecturer, your respondence with administrative enforcement or Righton against a magnifecturer, your respondence with administrative enforcement or Righton against a magnifecturer, your respondence with administrative enforcement or Righton against a magnifecturer, your respondence and respondence of the second content of the se

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ATTACH ADDITIONAL SHEETS IF NECESSARY

Include, if available: Poice/Fire Department Record, Photos, and Repair Involce.

ATTACH ADDITIONAL SHEETS If NECESSARY
The Privacy Act of 1974-Public taw 93-579 This information is requested personnt to curticotty vested in this National Sighway Traffic Selety Act and subsequent assessments. You are under no obligation to respend this quanto make. Your response may be used to state the NATSA is determining whather a Mittake cluser should take appropriate action to correct a safety defect. If the MITSA proceeds with administrative colorcement or hitgation against a capacitatural, your response, or a statistical securing thereof, may be used in support of the agency's action.

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Include. If available: Police/Fire Decartment Report. Photos, and Report Impoles.

ATTACH ACTIONAL SHEETS IS NOT SECURITY THE Information in required present an enthority vested in the instance New years and enthur property in the instance of the New Years and enthur property in the New Years and the Security Act and enthur present are madely as the Security of the New Years and the security of the New Years and the security of the New Years and the security of the New Years and the security of the security of the New Years and the security of the security of the security of the security is not the security of the

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Washington, DC 20590 WE , factor AT 000 Office of Delects Lavestigation, NVS-216 National Highway Traffic Safety Administration U.S. Department of Transportation

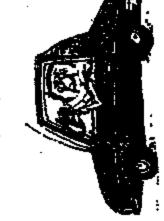
DOT Auto Safety Hottline

(DASH) 2 DOT



DASH2DOT

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PWOLIC SAFETY - FIRE Properad: 5/37/048:55:30 Program: FIZOOL	I	cident Report	Page à
4 10020 LA 5/15/04 FDID State Incident date		61-2004-0000723 <b>-001</b> Incident number	WFIRS - 2
Bl Wot residential   Estimated number of   residential units	C None On-site pateri:	Yong	storbje usa
82 Buldings not invelved Rumber of buildings involved			
R3 None Acres burned (outelde fires)			
Pl Exterior, exposed surface Area of fire origin		f El Cause, other   Cause of ignition	
92 Radiated heat from unother fir Heat source		C2 Exposure fire   Factor 1 contributing to 1	gnition
)3 Item first ignited, other Etem first ignited Yes		E3 Mone 	to ignition
Spread confined to abject of or	_	. 1 - 1	•
Plastic  Yype of saterial first ignited		-, ; !	
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Mone Fire suppression factor 1			
1 Wot involved in ignition, but b Mobile property involved	urned .	H2 Passenger car   Mobile preparty type   Oldensbile   Mobile proparty make   Hobile proparty make   Hobile proparty make	

Prepared: 5/37/04: 6:55:30

	10020 LA 5/15/04 FPID State Incident d		•	01-2004-00007 Incident			NFZAS - 7/30 pparatus/Personne)
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	At Scene	5/15/04					
	Fire Conteined	5/15/04	34:46:33	•			
	In Service	5/15/04	35:39:40				
	·	من ن سمبنشج ه ن	re e de la librada e de e e e e e e e e e e e e e e e e		*******	************	
•	Apparetus Type 44 DISTRICT CHIEF		Personael 1	tse Suppression	Action taken		Emergency Yes
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	In Service	5/35/04	19137128				
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	Employee 71027 RAYMOND MAYLEM		Assignment 3/C	Positi	4n	Action taken .	
		************	eese <del>ssess</del> es <del>sess</del> Personnsl	U38	action taken		Energency
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of Transportation To Report Vehic	cia Safety Defe		7678 (re	٠. ا	
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Figure 2.

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U.S. Department of Transportation DOT Auto Safety Hotane

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT

FOR AGENCY USE ON	LY 100148
Date Received	Repository 🔲
29-JUN-2004	Reference No. 10079036

National High Traffic Safety Administratio	•	זואנו	RMET		9-327-4236 htsa.dot.g		ot <b>line</b>	29-JUN-2004 Reference 1007903					
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City													
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THE COMPONER CO	Æ:									ire Fature Type			
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Include, if available										ATTACH ADRITIONAL			
The Privacy Act of 197	I-Public	Large B3-676 Tel	intern	etton is re	quested pursus	ut 🗢 💶	therity work	ed in the	Matters	i Highway Traffic Salety	Act an	desbeequest	

The Privacy Act of 1974-Public Law 83-679 This information is requested pursuant to authority wanted in the Philippory Traffic Sainty Act and enhances to annual special speci

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DOT Auto Safety Hot Vehicle Owner's Oues U.S. Department To Report Vehicle Safety of Transportation 1-888-DASH-2-DO National Highway (1-888-327-4236 Treffic Safety INTERNET:www.nhtsa.dot.go Administration OWNER INFORMATION (Type or Print) Norm Addn City Do you authorize NHTSA to provide a copy of this report to the ma In the absence of an authorization, NHTSA WILL NOT provide you Schature of Owner VINICI F 17 digit Valida Identification Number Located at buttom of windshield on drive 1F72X1724YNE Date Purchased Dealer's Name and Telephone Number Dealer's City Original Owner Transmission Type X Antilock Brakes **Powertrain** Cruise Control FAILED COMPONE Falure Micage Incident Date(s) Falure Speed 64000 13-MAY-2004 ADDITIONAL ITEMS TO BE COMPI Tire Model (Name or Nur The Make DOT No. (Example: DOTMAL9ABC036) Original Equipment
Prior Repair Falure Location: Tive Component Code The Fallure Type <u>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</u> Model No./Name: Make: Date Manufactured; Seat Type: Installation System: Chiki Seat Component Code: Failed Part: APPLICABLE INCIDENT INFORMATION (Please describe in detail the incidential, Fallurals), Crachine), and incavites),) Reported to Police Number of Persons Injured Number of Deaths Crash Fire Y X Yes 🖸 No ☐Yes **XIN**o. Hirretive Description of Incident(5), Greek(as), and Injury(los).
Please describe (3) events leading up to the Inlure, (2) failure and its consequences, and (3) what was done to correct the failure;
Le, parts repaired or replaced (and if old part is available). WHILE VEHICLE WAS PARKED A FIRE STARTED IN THE ENGINE COMPARTMENT. DEALERSHIP WAS NOTIFIED, BUT DID NOT RESOLVE THE PROBLEM, \*AK

Include, If available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Pytic Law 93-978 This information is requested pursuant to authority vested in the National Highway Yorffic Sefety Act and solve-quest amendes and you are project as a highest on the period this question rate of the period to audit the MITEA in determining whether a Measurectanan amendments. You are profer no abigation to respond this quantiferative. Your response only be used to easist the MiTEA in determining whether a Planufacturar should be a spreaghest action to correct a safety defect. If the MITEA processes with administrative autonomous or litigation against a manufacturar, your response a statistical summary thereof, may be used in support of the agency's action.

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### **DOT Auto Safety Hotline**

FOR AGENCY USE ONLY 100148									
Date Received	Repository 🗆								
31-JUL-2004	Reference No. 10083071								

U.S. Department of Transportation		, T	o Re	port Vehk	cia Safety Def	lects	- 1				
Pintional High		_		1-688-D/	ASH-2-DOT		31	-JUL-2004	Reference No.		
Traffic Safety	_	INT	FRNE		327-4236) t <b>sa.dot.gov</b> /h	otling		745 250	10083071		
Administratio						Q+12.4	_				
**	OW	vner infor	MAYI	ON (Type o	r Print)		Davtime	Telephone Number	F-mail Aridress		
Addr											
City											
Do you authorize In the absence of Signature of Own	'an aut	to provide a horization, N	a CODY IHTSA	of this report	rt to the manufac provide your name	a or address	vehicle? to the vehicle Date <u>i</u>	☐ YES Manufacturer. /	] NO		
					VEHICLE DAPOR						
17 digit Vehicle Identi	Nætlen	Number Locate	ed at bo	attorn of winds	hiold on driver's side		'	Model	Model Year		
						FORD		F150	2000		
Oate Purchase 30-NOV-99	ed	Dealer's Nor	ma and	d Telephone (	Number			Engine: No: Cylindars <u>6</u>	Fuel Type: Gas		
Original Owne	r	Dealer's City	7			State :	Zip Códe				
Trensmission Type	N A	ntillocik Brekes	Pow	vertrain		Vehicle Cor	reponent Code	i			
MANUAL	—						ECTRICAL SYS	TEM:WIRING: FROM	NT UNDERHOOD		
						Multiple Fe	lure: 1				
FAILED COMPONENT(S)/PART(S) INFORMATION											
Incident Date(s) 30-JUL-2004	Fallu	re Mileage O	Falls	re Speed 0							
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emendments. You are under no subjection to compare this quanticensite. Your respects may be used to expect the MITSA in determining whether a Name School take appropriate action to correct a select defect. If the MITSA proceeds with administrative enforcement or Rightless against a mornalecturer, your response, or a statistical summery thereof, may be used in support of the agency's action.

U.S. Department of Transportation National Highway Traffic Safety

#### DOT Auto Safety Hotline

# Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236)

FOR AGENCY USE OM	LY 100148
Data Received	Repository [
05-AUG-2004	Reference No. 10086274

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Transmission Type		mtiock Brakes	Powertral	<u></u>			Vehicle Co				4
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-	<del></del>		(Plante de	erde k	o deball the loc	oktori(s).	Falkes(s), C	restrest e			
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amendments. You are under no obligation to respend this pertication. Your response may be used to assist the MTSA in determining whether a Maintecturar should take appropriate action to correct a under defect. With MTSA proceeds with administrative enforcement or litigation against a manufacturer, year response, or a statistical summary thereof, may be used in support of the agency's action.

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U.S. Department of Transportation						's Ques				Date Rec	ceived		Repository		
National Highw Traffic Safety Administration		INT	ERN	(1	-888	DASH-2-D: -327-423: htsa.dot.g	5)	otline		12-	12-AUG-2004		~	Reference No. 10086742	
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			_											PARIONG LO	

OTHERS BROUGHT THE FIRE TO THE OWNERS ATTENTION WHO WAS AT WORK. NOT REPAIRABLE, \*AK

ATTACH ADDITIONAL SHEETS IF NECESSARY

Include. If available: Police/Fire Department Report. Photos, and Repair Invoice. The Privacy Act of 1974-Public Lane 63-579 Title information is requested personnel to authority system in the National Highway Treffic Buildry Act and antapquent appearance, you are under no obligation to respect this quarticumsire. Your response may be used to such the NATEA in debruishing whether a Hermanister and absolute the RATEA in debruishing whether a Hermanister and the such as a state of the Action to correct a such y defect. If the RATEA proceeds with administrative authorises or Rigarion against a manufacturer, your response, or a state title issumenty thereof, may be used in support of the agreey's action.

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U.S. Departme	ent-	Veh		e Owne:	•		naire	ŀ	Date Rec	•	_	oeitory 🗌	
of Transportati National High	on way			Report Vel 1-888-1		y Del OT			31-	AUG-2004	Re	Reference No.	
Truffic Safety Administratio		INT	R	ETawww.n			otilne		10088899				
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Addr City													
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ADIO MIL	LEG Cr	uise Control	Ľ	DAN WILLIA			Multiple Fa	allura:	n: 1				
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Make:					Date Manufe			M	lodel No.	/Name:			
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AND FORD F150 PICKLY ERUCK WITH APPROX. 125,000 MILES, CAUGHT FIRE IN THE EVAINE COMPARTMENT AFTER BEING PARKED ABO HOURS, FIRE LOCATION WAS AT THE LEFT SIDE OF THE ENGINE COMPARTMENT. THE CAUSE OF THE FIRE IS BELIVED TO BE THE SCOS (SPEED CONTROL DISENGAGEMENT SWITCH). FIRE DAMAGED TRUCK AND EDGE OF CARPORT. \*AK

Include. If available: Police/Fire Department Report. Photos: and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579 This information is requested prevenue to enthority vested in the Antional Highway YveRic Safety Act and anheadpoint arrangement. You are grade no obligation to respond this quanticeasive. Your response may be used to easiet the 1977AA in determining valetime a Phrashotzer about this proceeds with administrative authorisement or Rightim against a manufacture, your response, or a statistical streemary thereof, may be used in support of the opency another.

Form Ave	noved: D	M.H. No.	2127-6008
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U.S. Department of Transportation

#### **DOT Auto Safety Hotline**

## Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

FOR AGENCY USE ON	LY 1372
Data Received	Repository 🗆

National High Traffic Safety Administration	Mn .			(1-888-: ETavvenah		6)	otline		30	1-AUG-2004		ference No. 1089985
	OÁ	VICER INFOR	MAT	TTON (Type o	ar Print)				Programa	Telephone Number		al Address
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			_		VEHICLE	INFOR	MATION					
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2FTZX0728Y							FORD		F150 2000			
Date Purchase	ed	Dealer's Na	me ar	nd Telephone I	Number						Fuel Type:	
Original Owner	ı	Dealer's City	_				State	Zap Co	ode	No: Cylinders		
Transmission Type		ntilock Brakes	1	ovetrain	<del></del> -		Vehicle Co 063200 El	•		R IGINE COOLING:EXH	MUST	SYSTEM:MANIFOLI
	DXI Cr	ruise Control	_				Multiple Fr	ellure:				
			_	FAILE	D COMPONE	ENT(S	/PART(S)	INFO	RMATIC	ON		
Incident Date(s) 12-AUG-2004	Failur	ire Mileage	Fall	lure Speed								
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Tire Make					Name or Num				Thr	re Size (Example P21	L5/65F	115)
DOY No. (Example: I The Component Coo		ilBABCUser	$\square$	Prior Rr	al Equipment epair		Failure Loca	žtkan:				
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The Privacy Act of 1974-Public Law 55-879 This information is requested parament to entirority vested in the Netheral Highway Traffic Before Act and subsequent based-marks. You are under no obligation to respond this questionnies. Your response may be used to senial the NATIA is determining which as Physializary should be appropriate action to correct a subject of the PATEA proceeds with refundative sufercassent or Rigation against a resunsfacturer, your response, or a statistical summary thereof, may be used to support of the agency's action.

Form Acres	100 per C. M. B. Rb. 2127-4006

#### **DOT Auto Safety Hotiline**

POR AGENCY USE (	NLY 100148
Date Received	Rapository 🗆
14-55P-2004	Reference No.
	I 10090945

U.S. Departmer of Transportation National High Traffic Safety	XI Mity	1	'o Report Val 1-868- (1-888	r's Question licle Safety Def DASH-2-DOT -327-4236)	fects .	Der	te Rec	selved SEP-2004	Reference No.				
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Transmission Type		ntillock Brakes				•	onent Code TRICAL SYSTEM						
AUTOMATIC	XXIC₁	ruise Control	REAR WHEEL!	DKIVE	alure: 1								
				ED COMPONENT(S	)/PART(S)	INFORM	ATIO	N					
Incident Deta(s) 06-SEP-2004	Fafu	re Mileago 90000	Failure Speed 0										
		ADDIT		O BE COMPLETED	WHENRE	ORTING							
Tre Make .	***			(Name or Number)	<del></del>			Ste (Example P21	5/65H	15)			
DOT No. (Example: The Component Co.		ALSIABCI236)	D Prior	al Equipment Rapair	Pature Loc	atton:	_						
Teo component con	, <del>,</del>							Failure Type					
Maka:		ADDITION	AL ITEAS TO B	E COMPLETED WH				/Name:					
Seat Type:				Date Manufactured Installation System		MUC	e: No.	/Name:					
Child Seat Compone	nt Coc	ie:	Failed Part:										
				ALICABLE INCIDENT to detail the incident's			Militaban	(feet)					
Cresh Yes XINo	Fire	es 🗀 No	Number of Per 0	sons (mured   Nu	mber of Dear D		eporte	ed to Police N					
Herretive Descript Please describe (1 i.e. parté repaires	) eveni	ts leading up	to the fallure, (Z	) De Bure and its com	sequences, I	aņd (3) w	tet ve	is done to correct t	the <b>fa</b> i	iere;			
FIRE OCCURRED	NLR C	QUADRANT OF	ENGINE COMPA	RTMENT WHILE YES									
Include, if available The Privacy Act of 1879				olos, and Repair Im		4 le H-c 10-1		TACH ADDITIONAL					
emendments. You are	endern	e ebilgation to	- same aven n 104	ennaire. Your response	in many permanent		ne Milits	W in detarmining wha	ther a	Haustacturer			

about the opposite action to corect a safety defect. If the REFSA processes with administrative enforcement or illigation against a same actuary, your response, or a statistical samesary thereof, rany be used in support of the agency's action.

•				OT Auto	Sufa	by Hotilin	18			FC	R AGENC	Y USE ON	ONLY 1372		
U.S. Departmen		Veh	kde	Owne	r's (	Questi	юп	naire Cate Received					Repository 🗌		
of Transportatio National Highw		٦	ia R		-DAS	H-2-DÖT	Γ	ects	04-DEC-2003.				Pa	Ference No.	
Traffic Safety Administration	-	INT	BN	(1-60 ETXXXX.		7-423d) i.dot.gov		otline		"	000-200	<b>-</b> .		095250	
	OV	WER INFOR	MAT	ION(Typ	e or P	rint)		Bould Trick and Bhurton					_		
Hame										Paul I		Number	E-ma	ell Address	
Addres													l		
City												Number			
Do you authorize : In the absence of	MHTSA	to provide i	ocep;	y of this re	part l	o the mani	ufæc	turer of you	ur vel	ilde?	Yes		NO		
In the absence of Sonature of Owns		horization, h	IHTS/	A WILL NO	)T pro	vide your i	na sm	e or addres			manu/ac	turar.			
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17 digit Vehicle Identi	Territor	Hawker Locale	ul a+ b	attack of us	_			MATION Make			Model			Model Year	
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Date Purchase	2ď	Dealer's Name and Telephone Number									Engine: No: Cyli	nders		Fuel Type:	
Original Owner	r	Dealer's City	saler's City					State	Zipί	ode					
ranamission Type		Anticck Brakes Powertrain						Vehicle C	спрог	nent Code					
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	- L	use contion						Multiple F	akre	:					
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incident Date(s) 14-SEP-2003		re Mileage 160000	Falk	ire Speed											
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ira Make			- 1	Tire Mode	d (Nam	m ar Numb	er)			l πα	Size (Ex	ample P21	5/65R	R15)	
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Tire Component Code										Tire	Fallure T	ура			
		ADDITION	ML I	(MAS TO	M (S)	MPLETED	WН	EN REPORT	įDić.	A CHELD	SEAT FA	ILURE			
Make: Dete Manufect								:	[	Model No.	/Name:	•			
eat Types						illation Sys	ķщ								
hid Seat Compone	nt Cod	e;	F	eled Part:											
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Crash	Fire			mber of Pe				mber of Dea		Report	ed to Poli	<b>58</b>			
Yes X No											N				
Terrative Descripti Please describe (1) Le, perts repaired d	event	a kaading up	to the	e falkere, (2	2) fellu	us). Ire and its	com	equances,	end (3	3) what w	is done t	correct t	de fa	Bure;	
UNDER HOOD FIRE	<u> </u>	<u> </u>	<del></del>	<del>** * * * * * * * * * * * * * * * * * *</del>		CEVS OF IT C	OF T	HE (CAUTTO	N FOI	1.5 HOW	NS THE	PTOF WAS	IN T	HE ENGINE	

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

COMPARYMENT AND BURNED A HOLE IN THE HOOD ON THE DRIVERS SIDE NEAR THE FIRE WALL

ATTACH ADDITIONAL SHEFTS IF NECESSARY

The Privacy Act of 1874-Public Law 93-757 Trial information is requested pursuant to auditority vected in the Patienal Highway Traffic Surface Act and miseasparent privacy and and surface and operation to respect this questionness. Your response may be used to make the PHTSA is determining whether a Menulacturer ploud takes appropriate action to connect a seriety defect. If the PHTSA processes with administrative enforcement or litigation against a minutacturer, your response, or a similation amount of the respect of the agency's action.

<b>A</b> :				DOT Auto	Safety Hot	line			FC	R AGENCY USE ON		1372		
		Voh			r's Ques		maire		Date Re		Repository 🔲			
U.S. Departmer of Transportation	nt m	7	lo F	Report Ve	shicie Šafety	y Def	fects							
National High					-DASH-2-D( 8-327-4236				25	MAY-2004	Re	ference No.		
Treffic Sefety Administratio		INT	EŲ		nhtsa.dot.g		ot <b>i</b> ine				10	095369		
	OW	NER INFOR	MA	TION (Typ	e or Print)			-			_			
Name										rber	E⊣π	al Address		
Addre										ala a	1			
City										rber				
Do you authorize	NHT5A	to provide	a 00)	py of this ri	eport to the ma	กบ/อะ	turer of yo	W Veh	ide?	IXI YES □	l NO			
In the absence of Skinature of Own		hor <i>izazion,</i> A	IHT!	SA WILL NO	17 provide you	T DEFE	e or addres		vehicle	manufacturer.				
Signature or Once	• <u> </u>		_		VENTO E	TARO	NMATION	Date		<u> </u>				
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1FTRX17WOYK							FORD			F150		2000		
Date Purchas	ed	Dealer's Na	ind Telepho	ne Number					Engine: No: Cylinders		Fuel Type:			
Original Owne	r	Dealer's City					State	ZpC	conde .					
Transmission Type		tlock Brukss	Pi	owertrain			Vehicle Component Code D60000 ENGINE AND ENGINE COOLING							
	IXI Cn	uise Control					Multiple F	alure						
	_		_	FAI	LED COMPON	NT(S	)/PART(\$)	INC.	RNATIO	N	_			
Incident Date(s) 12-NOV-2003	Faite	e Mileagu	F∎	lure Speed		•								
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Tre Make				Tire Mode	i (Name or Nur	rber)				e Size (Example P21	5/65	R15)		
XXT No. (Example:	DOTMA	L9ABC036)		Orig	inal Equipment Repair		Failure Lox	cation:						
The Component Code									Tire	Failure Type				
		ADDITION	WL)	ITEMS TO	BE COMPLETE	D WH	IBN REPOR	TING.	A CHELD	SEAT FAILURE				
rtake:				• • •	Date Manufa				Model No.	/Name:				
eat Type:				<del></del>	Installation S	veteri	<u> </u>							
hild Seat Compone	nt Code	2;		Falled Part:	PLICABLE IN	-	T THE TOP	ATT/		<del></del> -				
				Pietra describ	e in delail the inc	derit(s)	), Falketa), C	nish(m	) and inju					
Crash  Yes Mino	Fire	s 🗆 No	N	lumber of Pe	ersons Inlured	Nu	mber of Dea	aths	1	ed to Police N				
Marrative Descripti Piease describe (1) i.e. parts repaired (	on of Ix event	ckient(\$), C Leading up	to #	ha <b>influ</b> re, (	2) failure and R	s con	soquences,	and (3	•		the fa	Buraj		
						KED 6	OO A HEW I	HM IDS	THEOR	ILLISE CONTROL HA	0.511	DESEN WORKING		

2-4 WEEKS PRIOR TO THE FIRE

Lickide. If available: Police/Fire Department Report, Photos, and Report Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579 This information is requested parents to authority vested in the National Highway Traffic Safety Act and addressed an enable test of the PHTSA is determining whether a Manufacturer should take appropriate action to correct a safety defect. If the MITTA proceeds with administrative enforcement or Dignation against a manufacturer, your response, are statistical sommany thereof, may be used in support of the agency's action.

			_	OT Auto (	Safety Hoti	lles			FO	R AGENCY USE ON		: <u>O.H.B. No., 3127-000</u> 1372	
U.S. Departmen of Transportable		Veh	Ici	e Owner	r's Quest hide Safety	tlon	naire		Date Rec		Repository 🗌		
National High Traffic Safety Administratio	way			1-686-l (1-568	DA\$H-2-DC I-327-4236 htsa.dot.gc	ÓΤ i)			25-	-MAY-2004	Reference No. 10095370		
		WNER INFOR	MA	TION (Type	or Print)			-			<u> </u>		
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Addre											1		
City										:r	1		
Do you authorize In the absence of Signature of Own	fan ev	to provide : thorization, i	e coj IHTS	py of this rep SA WILL NOT	port to the ma provide you	nafec r nam	turer of yo e or addres	our veh ss to M Date	ie vehicle	YES C	סא [	•	
			_		VEHICLE :	INFOR	RMATION						
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Date Purchas	ed	Dealer's Na	me a	ind Telephoni	e Number					Engine: No: Cylinders		Fuel Type:	
Original Owne	·	Dealer's Cit		'		State	ZþC	ode					
Transmission Type		ntillock Brakes	Pr	owertrain					ent Code AND ENG	SINE COOLING			
	ша	ruise Control					Multiple	Fellure:	a:				
			_	FAIL	ED COMPONE	MT(S	)/PART(S	) INFO	RMATEO	N		-	
Incident Date(s) 14-NOV-2003	Fallu	re Mieage	Fel	ture Speed	·			-				'	
		ADDI	101		O NE COMPL		WHENRE	PORTI	NG A TUR	REFAILURE			
Tire Make					(Name or Num	rber)			Tire	Size (Example P2)	.5/65R	15)	
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Tire Companent Co	<b>36</b>									Falure Type			
		ADDITION	AL I	ITEMS TO B	E COMPLETE	D WH	EN REPOR			SBAT FAILURE			
Make:					Date Manufac				Model No.	/Name:			
Seat Type: Child Seat Compone	het Cov	<u>.                                    </u>			Installation S	/stem	<u>.                                    </u>						
CIBU Seat Compore	ant CIX	æ: 		Failed Part:	LICABLE INC	TO BM	T THEOLOG IS	ATTO		<del></del>			
-				kase describe	to detail the Inci-	dest/s	Falkeriy), (	înedî(es	), and inter-				
Chesh □Yes 1211No	Fire X y	es 🗆 No			sons Injured	Nu	mber of Dea	aths		ed to Police N		,	
Narrative Descript Pisase describe (1 Le, parts repaired	) event	ts lesding up	ちゅき	to fallero, (2)	) fallure and It	i cons	ecquescas,	, pad (3	) what we	us dene to correct	the fal	ltaraș	
FIRE STARTED IN	ENGIN	E COMPARTN	ENT	A FEW HOU	RS AFTER BED	NG PA	RKEO. THE	E CRUI	E CONTR	OL HAD STOPPED	WORK	ING A FEW	

WEEKS PRIOR TO THE FIRE. CONTACT LAWYER MIKE JOLLY 713-237-8383

Include. If available: Police/Fire Department Report. Photos, and Repair Involve.

ATTACH ADDITIONAL SHEETS 10 NECESSRY
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority verted in the Ritional Highway Traffic Safety Act and subsequent, are should take appropriate action to curvect a suffery defect. If the NETIA proceeds with administrative enforcement or Bigation against a supplied to the appears of the against a supplied of the against a substance.

												ere end:	O. N. B. No. 2127	
A			D	KOT A	uto !	Safety Hoti	ibna			FC	R AGENCY USE ON	LY :	1372	
U.S. Departmen of Transportation				tepor	t Wel	r's Quesi Noie Safety	y De f			Date Red	reived	Repository 🗌		
National High Traffic Safety Administration	_	INT	EN.	(1	-888	DASH-2-DC I-327-4236 Intsa.dot.g	6)	otline		07-	OCT-2884	Reference No. 10095374		
AURIEIMOTER		ANER INFOR	UMAT	TION	(Type	or Print)	<u> </u>			-{				
Mamo											Number	E-me	Address	
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Do you authorize In the absence of	MHTS/ 'an au	to provide (horization, i	e cop IHTS	y of t	his res	pert to the me I provide you	nyfec f hām	turer of yo a or addres	pr veh	ide? ha Vakida	☐ YES ■	NO		
Signature of Own	er								Date		<u>/</u>			
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17 digit Vehicin Identi 1FTZX17ZXYI	<b>Fication</b>	Number Locati	ed et	battom	of wh	dahleki on driver	ńi stie	Make FORD			Model F150		Model Year 2000	
Date Purchase	eđ	Dealer's Name and Telephone Number						•			Engine: No: Cylinders		Fuel Type:	
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ransmission Type	sion Type								ide Component Code 000 ELECTRICAL SYSTEM:WIRING					
	X) C	ruise Control						Multiple i	alure:	2				
	<u> </u>				FAIL	ED COMPONE	NT(Ş	)/PART(\$)	DIF(	RMATTO	H		•••	
Incident Date(s) 01-#69-2004	Fallu	re Mileaga 66000	Fal	lune Sp	peed									
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ire Make				Tire	Model	(Name or Nun	rber)			Time	Size (Example P21	5/65R	115)	
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re Component Cod	ie									Tire	Failure Type			
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alie:										Madel No.	/Name:			
eat Type:		<u></u>		F-1-4	Da - Ai	Installation S	ystem			<u>.                                    </u>				
hild Seat Compone	int Coc	16;	-	Failed		LTCABLE DK	TOEN	T THEY WOM	ATTO	u				
					inclu	to detail the faci	dentis)	. Failareis). C	mel/or	), and area				
Crash □Yes MiNo	Fire	es 🗆 No				sons Injured	Nu	mber of Dea	iths		nd to Police Y			
Marrative Descripti Pinasa dascriba (1) Le, parte repaired «	avent	te <b>leadi</b> ng op	to th	ne faik	JPE, (2)	) failure and k	ls cons	requences,	and (S	) what w	se done to correct t	ادا خط	Dure;	
FIRE IN ENGINE CO	OMPAG	THENT AFTE	R SI	TTING	PARK	ED FOR 2.5 H					MASTER CYLINDER.			

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ATTACH ADDITIONAL SHEETS IF NECESSARY

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

The Privacy Act of 1974-Public Law 83-579 This information is requested pursuant to authority vested in the National Highway Truffic Stripty Act and subsequent assessments. You are under no obligation to respond this quientionable. Your respond to a year to assess the NATION in determining what her a Manufacturer should take appropriate action to carried a safety defect. If the NATION proceeds with numbers of the appropriate action against a incompletely part of the agency a sotten.

										Form Apr	Moved	DM. B. 212	
2			DO	T Auto S	afety Hoti	Ine		L	FĆ	R AGENCY USE ON	ILY 1372		
U.S. Department of Transportation Participal High Traffic Safety Administration	sportston To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) Safety INTERNET www.nhtsa.dot.gov/hotilni stration		cte		Date Rec	MAY-2004	Ref	Repository Reference No. 10096561					
	OWNER I	MPORU	4ATI	ОМ (Тура	or Print)				B-: 11 -	Talashees Number	E-mail Address		
Name Addre City Do you authorize In the absence of	NHTSA to pro	viide a	copy	of this rap W7LL NOT	ort to the ma	nufacti	erer of yo	our vehices to the	cie? vehicle	Number	NO		
Signature of Own			_					Debe					
					VEHICLE								
17 digit Vehicle Ident 1FTRX17LXYK	ficațion Number	Locates	d at bo	ttom of wind	shl <b>eid on</b> driver	'n side (	Make FORD			Model F150		Model Year 2000	
Date Purchas				Telephane	Number					Engine: No: Cylinders		Fuel Type:	
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Transmission Type	Antilock B		Pow	ertrain			Vehicle Component Code 050000 ENGINE AND ENGINE COOLING						
	Cruise Co	onaroi					Multiple	Falure;					
				FAILE	D COMPONE	M(3)	/PART(S	) Deroi	UMATIO	N			
Incident Date(s) 19-5FP-2003	Falure Miles	vge	Fallur	e Speed									
		рол	EONA	L ITEMS T	O BE COMPL	ETED)	WHEN RE	PORTU	NG A TO	RE FAILURE			
ire Make	_		Π.	The Model (	Name or Nur	rber)			Tin.	a Stze (Example P2)	15/65	us)	
OT No. (Example:	DOTMALSABO	036)	士	Origina Prior R	d Equipment epair		Fa <b>lure</b> Lo	cation:					
re Component Co	de								Thre	Fallure Type			
	ADDI	TECH	цπ	EMS TO BE	COMPLETE	D WHE	H REPOR	TINS A	CILLO	SEAT FAILURE			
Make:				$\overline{}$	Date Menufac			N	<u>Iodal No</u>	/Name:			
Seat Type:				i	Installation S	VSt8 ITE							

Make:

Seat Type:

Child Seat Component Code:

Falled Part:

APPLICABLE INCOMESTATION

(Place describe in detail the inclinable). Fallence of Deaths

Reported to Poice

Number of Persons Infured Number of Deaths

Reported to Poice

Number of Seath Seat Component (2) Creation (3) What was done to correct the failure;

Le, parts repaired or replaced (and if old part is evertable).

ENGINE COMPARTMENT FIRE WHILE PARKED. USED CRUISE CONTROL 1 MONTHE PRIOR TO FIRE.

Induce, If available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Lew E3-679 This information is requested to the Matthew Public Highway 1974-Public Lew E3-679 This programmer to authority vested in the Matthew Highway 1974 Public India authority Act and subsequent assignments. Top are under no obligation to respond this grantly major way by used to appear the McTSA is determining whither a Manufacturer elected take appropriate action to correct a sufery defect. Of the MittSA proceeds with administrative enforcement or litigation against a constitution of the support of the agency's action.

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#### **DOT Auto Safety Hotime**

Vehicle Owner's Questionnaire

FOR AGENCY USE ON	Y 1372
ate Received	Repository 🔲

of Transportation of Transportation Platformal Higher Traffic Safety Administration	n way e	INT	1. ( ERNET (	-888-1 1-886 vww.n	ikie šefety Def DASH-2-DOT -327-4236) htsp://dot.gov/h			26-	OCT-2004	Reference No. 10097777		
<b>N</b>	OY	YNER INFOR	MATEON	(Тура	or Print)				Limber	E-mail Address		
Name												
Addre									umber			
City												
Do you authorize In the absence of Signature of Own	an apt	to provide i horization, h	i copy of IHTSA Wi	this rep 'LL NOT	ort to the manufac provide your name	turer of you e or addres	n to the	la? vehicle /	manufacturer.	NO		
					VEHICLE INFO	RMATION						
17 digit Vehicle Ideni 1FTZX1727Y	<b>it</b> cation	Number Locate	d at batte	n of who	bilield on driver's side	Make FORD		Model Model Year F150 2000				
Date Purchas	ed	Dealer's Nu	TE and Te	inphone	Number	•		•	Engine: No: Cylinders	Fuel Type:		
Original Owne	г	Dealer's Cit	′			State	Zip Co	de				
Transmission Type	_	rtilock Brakes	Powert	min			Component Code ) ELECTRICAL SYSTEM: FUSES AND CIRCUIT BREAKERS					
	Cruise Control   Multiple Fallure: 1											
					ED COMPONENT(S	)/PART(S)	DIFOR	MATIO	N			
Incident Dete(s) 30-AUG-2004		re Milaage 80000	Failure 9	ipeed								
		ADDI			O BE COMPLETED	WHEN RE	PORTIN					
The Make DOT No. (Example:	NATES	HOVEGOEAU			(Name or Number)	I		Thr	Size (Example P21	5/65R15)		
The Component Co		i comocover	<u> </u>	Prior F	al Equipment Repair	Failure Location: The Failure Type						
		ADDITION	AI TTEM	ė TA E	COMPLETED WIN	EN DEDOG	TTMC A					
Make:		ADVIIM	AL XI API	_	Date Manufactured			odel No.				
Seat Type:				$\overline{}$	Installation System		11.4		7140(140)			
Child Seat Compone	ent Cod	e:	Faller	Part:								
				asate	LICABLE INCIDENT In detail the Incidentify	Falletty), C	neries).					
Crash  Yes X No						mber of Dea	ethe:	-	ed to Police Y			
Narrative Descript Please describe (1 Le, parts repaired	) event	s leading up	to the fal	Lura, (2)	fellure and its core	eequaaces,	and (3)	what w	se dass to correct 1	he fallure;		
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	p.b.	altha than	ana No-	nada Pil-	abou and Rossic Por	unite.						
LICHOC, IT BYBIBD	e: POK	evere Depar	ment Rec	OIL PIX	otos, and Repair Inv	704C8		A1	TACH ADOTTIONAL	SHEFTS IF MECESSARY		

The Pripage Act of 1974-Public Law Mi-578 This information is requested pursuant to authority vested in the Mittorial Mighaely Traffic Sofisty Act and submiguent arrangement. You are under no chilgation to respond this questionairs. Your response may be used to switch the MITEA in determining whether a Masurincturer should take appropriate action to correct a safety defect. If the MITEA processes with administrative and consent or disjection against a manufacturer, your response, or a statistical summary thereof, may be used in expent of the agency's action.

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				OT Auto	Safety Ho	tfine			FC	R AGENC	Y USE ON		1372	
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Mational High Traffic Selety	, -	TMT	· 10:1	(1-88	-DASH-2-D 8-327-423 nhtsa.dot.;	(6)	ot Box		26-	-OCT-200	4	Reference No. 10097782		
Administration						901/1			1			10097702		
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Signature of Own	<u> </u>							Dete		<u> </u>				
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Transmission Type	<b> </b>   4	ttlock Brake	P	owertrain				•	inpurient Code ECTRICAL SYSTEM:FUSES AND CIRCUIT BREAKE					
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#### **DOT Auto Safety Hotline**

# Vehicle Owner's Questionnaire

FOR AGENCY USE ON	Y 100148
Data Received	Repository 🗌
11-NOV-2004	Reference No. 10098648

National Highway   (1-989-327-4326)   NTERNET XWWW.nhtss.dot.gov / hotline   11-h0V-2004   Reference ho. 1098648	of Transportati	ion	7			kie Šafety De ASH-2-DOT	Mects					
Addres    Name				(1-888-327-4236)			ĺ	11-	-NOV-2004			
Addition  Coty  Do you within the NIFTSA to provide a copy of this report to the menufacturer of your webicle?  In the absence of an authorization, with SA MILL MOT provide your name or address to the vehicle clandificturer.  WENCLE INFORMATION  If dig Vehicle blankflocker Number Located at builtion of whalshake on driver's side you weblice clandificturer.  If dig Vehicle blankflocker Number Located at builtions of whalshake on driver's side you weblice of the Same and Telephone Number Located at 20-MOV-99  Design Professed Located Same and Telephone Number Located Same Professed Located Same Same Same Same Same Same Same Same		<b>o</b> n								10	098648	
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Seat Type:  Child Seat Component Code:  Faled Part:  APPLICABLE INCIDENT INFORMATION  (Phase decode is dead the incident'). Falency. Crashing and injury(leg).)  Crash Fire Name of Persons injured Number of Deaths Reported to Poice  Yes No Yes No O Number of Deaths Yes  Name of Persons injured Number of Deaths Yes  Name of Persons injured Number of Deaths Yes  Name of Persons injury(las).  Please describe (1) events leading up to the failure, (2) tashing and its consequences, and (3) what was done to correct the failure;  La, parts repaired or replaced (and Yold part is evaliable).  OUR 2000 FORD F-150 HAD NOT HAD ANY PREVIOUS PROBLEMS. ONE MORNING IT WAS DRIVEN FOR ABOUT 40 MINUTES, THEN PARKED IN A LOT. While IN THE LOT, IT CAIRCHT FIRE (WITH NOT EVEN A KEY IN THE IGNITION). WE THINK IT HAD MAYBE BEEN PARKED AN HOUR BEFORE IT CAUGHT FIRE, SUT NOSODY MNOWS FOR SURE BECAUSE SOMEONE ELSE SPOTTED IT BURNING. FIRE INSPECTORS DETERMINED THAT THE FIRE STARTED IN THE ENGINE COMPARTMENT, AND THAT THERE WAS POUL PLAY. THE FIRE OPPARTMENT, MOST OF THE ENGINE AND HOOD AREA HAD PRETTY MUCH SEEN TORCHED. IT WAS PUT OUT BY THE FIRE DEPARTMENT, AND WE CONSIDERED IT A TOTAL LOSS. WE CONTACTED THE FORD DEALER WHERE THE CAR WAS PURCHASED, AND THE FORD MOTOR COMPANY. BOTH REPLIED THAT THEY WERE NOT RESPONSIBLE AND UNWILLING TO HELP IN ANY WAY. 8JB  Include. If available: Police/Fire Department Report, Photos, and Repair Invoke.  ATTACH ADDITIONAL SHEETS IF NECESSARY. The Privacy Act of 1874-Pable Law 83-874 Table Information is requested persons to enabority vested in the National Highway Traffic British Act and subapagement.			ADDITION	ALITI	IMS TO BE	COMPLETED W	HEN REPORT	TING A C	HILD	SEAT FAILURE	_	· · · · · · · · · · · · · · · · · · ·
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should take appropriate action to correct a select defect. If the BETS's proceeds with administrative anisotatem or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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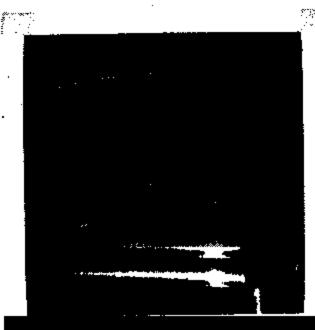
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Person Making Complete:

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## Office of the Attorney General Please return completed consumer contract form to:

Please return exemplated consumer contact form to: Office of Attorney General Charlie Crist State of Florida PL-01, The Capital Tallahanton, Florida 32399-1060

Consumer Contact Form
The shaded information MUST be provided as we correspond via U.S. smill, Incomplete thems cannot be processed. PLEASE WRITE LEGIBLY. Only one business per completes form.

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#### Please explain your complaint. Attach additional sheets, if necessary,

On April 19, 2004, my Lincoln Navigator caught on fire after being parked in my garage approximated 3 hours earlier, completely destroying my home and all of the contents, and my home.
According to the State Fire Marshall, the cause of this fire was definetly the Lincoln Navigator.  And, according to the fire marshall, their have been numerous fires involving Lincoln exhicles started by the Keyless Entry System.
I have also been told by a friend in Ft. Lauderdale, who is a fireman, that he couldn't tell no how many Lincoln Navigator fires he has responded to. It appears that the fires started 2-3 hours after the vehicle was purked.
I sincerely think First Motor Comany has been negligent in not recalling this which for a fire hazzard. Hy family was fortunate to escape, but other families may not be so fortunate.
I have also been told that Ford will settle with Shate. For a Trisurance for the settlement paid to me, but will never admit any responsibility for a faulty product
My signature authorizes the Attorney General's Office to take any action decased necessary for purposes of investigation or orderconnet. I understand that the Attorney General does not represent private citizens seeking the return of their money or other personal remedies. I am filing this complaint to notify your office of the activities of this company so that it may be determined if law anforcement or legal action is warranted.
Signature:



### **Consumer Product Incident Report**

By filling out the form below and then submitting it, you can report any injury or death involving consumer products to us, or report an unsafe product to us. We may contact you by mail, phone or internet email for further details. In addition, you will be confected to confirm the information you sent. Please provide as much information as possible. Your name, address, and telephone number are optional, but we can't contact you without that information. You can also report an incident or unsafe product by calling infine at 1-800-638-2772.

AGAIN, CPSC does not have jurisdiction over automobiles, trucks and motorcycles, car seats protecting children in on-road vehicles, loads, medicines, cosmetics, and medical devices, or dissatisfaction with business practices (links to the proper agencies can be found on the "Report Unsafe Products" page).

When filling out the form, use the TAB key or your mouse to go to the next data area. Use the scroll bar to scroll down the form.

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Mill tres infrast.	C You may release my nume to the manufacturer bull I request that you do not release it to the general public
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### NO ONE WAS INJUR -



Craig Brown examines the runs in softhis Lincoln Nevigator, which caught fire Monday night and burned down his horse in the 4900 block of Southwest Wild Turkey Lane in western Martin Count. In rown said no heard an explosion in his garage shortly after 9:30 p.m.; he opened the door and saw the truck engulfed in flathes. "The veloce thing went up as and in "By 9:45 is was dozie," Brown said firefighters, who were working a brush fire nearby, respicted in record time. "We're just happy our kids are said no firefighters got hars," he said.

Lives spared, dream nome lost



Comp Brown (night) speaks on the phone as he fisher Neel Brown (left) sifts through the commenc of his con's 0,000-square-foot home Tuesday.

## If not for child, it may have been wor

Bi Ma TAYLOR Halm Howit Post Slaff Writer

Craig and Stephanie Brown lost their dream home, but had it not been for a sick child, they might have lost their two daughters and their own lives when fire swept

Stephanie Brown was comforting 6-yearold Kerstin, who was sick to her stomach after some minor : carlier in the day. It was £ p.m. and evy driving to procedure.

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"Virtues de la lang Witters and ierd,"
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by woods and pastures. Peachers sometimes hunt wild hogs and other wildlife in the area.

'I was gotting ready to bring her back to bed when I heard an explosion. . . . I thought maybe some crazy person was out there hunting."

> STEPHANE BROWN Homecwner

Craig Brown could smell smoke and told his family to get outside quickly. Stephanie Brown still had Kershi in her arms and screamed for 15-year-old Britteny, who had been asleep on a couch.

Mrs. Brown and the girls ran outside to an all-terraln vehicle and drove a couple of miles down the road to a neighbor to call for help.

Meanwhile, Craig Brown checked the garage and could see a red glow on the urderside of the 2000 Lincoln Navigator he bought so his wife and kids could better handle the long dirt read to their house. He tried to hit the fire with guisher, but it didn't work and he to house. He said flames began through the garage roof as a fiber house to the firm to did at the next to the Lincoln ignited and quic

they got there in minutes. But there they could do to stop the fire crumbled thick granite countertop had once been.

An investig Marshal's Office determined Tue blaze was started by the SUV and dental. Craig Brown said they told hi started in the keyless ignition syst Linceln.

Losses were estimated at \$800,0

damaged. Two dogs and several were unharmed.

See

# Resilient family plans to rebuild

肿 FIRE from III

The family lost everything Stored baby clothes they hoped to use with another child. Photographs. An antique gave his wife as an . . . . . .

ends sifted through

what was left Tuesday, finding a few pieces of jewelry and a couple of knickknacks. Not much more.

But the Browns were grateful to have survived and vowed to iry again for if the country they were ... when Brown sold his securusiness and their home in Fort Lauderdale. They had been in the new home less than a year, but they still have all the plans.

"We're going to rebuild. Right, baby?" Brown asked his wife.

She smiled. "It's our home."

இய்\_Suykn@pbpost.com