



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh Street, S.W.
Washington, D.C. 20590

AUG 4 2004

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Suzanne K. Peterson
Compliance Coordinator
Victory Motorcycle Division
Polaris Industries
805 Seminole Ave
Plant 2
Osceola, WI 54020

NVS-214jry
PE04-057

Dear Ms. Peterson:

As you know, we recently opened PE04-057 to investigate alleged rear wheel lock-up on certain MY 1999-2000 Victory V92-series motorcycles.

The eight (8) attached complaints allege the rear wheel lock-up condition was due to spontaneous 3-2 downshifting and/or an unspecified transmission failure while riding a subject motorcycle. We are aware of other owners making similar allegations on various web-based message boards. To aid in assessing this issue's scope, we are requesting information from your company.

Unless otherwise stated in the text, the following definitions apply to this information request:

- **Subject vehicles:** all MY 1999-2000 Victory brand motorcycles, produced for sale in the U.S. with a subject component.
- **Alleged defect:** unintentional, spontaneous transmission downshifting and/or transmission lock-up involving a subject vehicle.
- **Polaris:** Polaris Industries, all of its past and present officers and employees, whether assigned to its principal offices or any of its field or other locations, including all of its divisions, subsidiaries (whether or not incorporated) and affiliated enterprises and all of their headquarters, regional, zone and other offices and their employees, and all agents, contractors, consultants, attorneys and law firms and other persons engaged directly or



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888-DASH-2-DOT
888-327-4238

indirectly (e.g., employee of a consultant) by or under the control of Polaris (including all business units and persons previously referred to), who are or, in or after 1993, were involved in any way with any of the following related to the alleged defect in the subject vehicles:

- a. design, engineering, analysis, modification or production (e.g. quality control);
 - b. testing, assessment or evaluation;
 - c. consideration, or recognition of potential or actual defects, reporting, record-keeping and information management, (e.g., complaints, field reports, warranty information, part sales), analysis, claims, or lawsuits; or
 - d. communication to, from or intended for zone representatives, fleets, dealers, or other field locations, including but not limited to people who have the capacity to obtain information from dealers.
- **Document:** "Document(s)" is used in the broadest sense of the word and shall mean all original written, printed, typed, recorded, or graphic matter whatsoever, however produced or reproduced, of every kind, nature, and description, and all nonidentical copies of both sides thereof, including, but not limited to, papers, letters, memoranda, correspondence, communications, electronic mail (e-mail) messages (existing in hard copy and/or in electronic storage), faxes, mailgrams, telegrams, cables, telex messages, notes, annotations, working papers, drafts, minutes, records, audio and video recordings, data, databases, other information bases, summaries, charts, tables, graphics, other visual displays, photographs, statements, interviews, opinions, reports, newspaper articles, studies, analyses, evaluations, interpretations, contracts, agreements, jottings, agendas, bulletins, notices, announcements, instructions, blueprints, drawings, as-builts, changes, manuals, publications, work schedules, journals, statistical data, desk, portable and computer calendars, appointment books, diaries, travel reports, lists, tabulations, computer printouts, data processing program libraries, data processing inputs and outputs, microfilms, microfiches, statements for services, resolutions, financial statements, governmental records, business records, personnel records, work orders, pleadings, discovery in any form, affidavits, motions, responses to discovery, all transcripts, administrative filings and all mechanical, magnetic, photographic and electronic records or recordings of any kind, including any storage media associated with computers, including, but not limited to, information on hard drives, floppy disks, backup tapes, and zip drives, electronic communications, including but not limited to, the Internet and shall include any drafts or revisions pertaining to any of the foregoing, all other things similar to any of the foregoing, however denominated by Polaris, any other data compilations from which information can be obtained, translated if necessary, into a usable form and any other documents. For purposes of this request, any document which contains any note, comment, addition, deletion, insertion, annotation, or otherwise comprises a nonidentical copy of another document shall be treated as a separate document subject to production. In all cases where original and any non-identical copies are not available, "document(s)" also means any identical copies of the original and all non-identical copies thereof. Any document, record, graph, chart, film or photograph originally produced in color must be provided in color. Furnish all documents whether verified by the

manufacturer or not. If a document is not in the English language, provide both the original document and an English translation of the document.

Other Terms: To the extent that they are used in these information requests, the terms "claim," "consumer complaint," "dealer field report," "field report," "fire," "fleet," "good will," "make," "model," "model year," "notice," "property damage," "property damage claim," "rollover," "type," "warranty," "warranty adjustment," and "warranty claim," whether used in singular or in plural form, have the same meaning as found in 49 CFR 579.4.

In order for my staff to evaluate the alleged defect, additional information is required. Pursuant to 49 U.S.C. § 30166, please provide numbered responses to the following questions, repeating each question (or subsection) verbatim before the response. If you have previously furnished ODI with information responsive to any question(s) in this request, you need not resubmit that information (unless otherwise advised). However, please cross-reference your response by the investigation number, date of response, and question number of the earlier submission.

The submitted information is to include, but not be limited to, all written reports or documents, transcriptions, notes, or other documentation of oral communications, and information contained in electronic or other storage media. For any oral communication, identify the date on which the communication took place and the names, positions, and employers of the parties involved, and relate the substance or provide a memorandum or transcript (if one is available) of the communication. If Polaris cannot respond to any specific item, please state why it is unable to do so. If Polaris is unable to supply information in any format that is specifically requested, it should contact Mr. Bob Young of my staff at 202-366-4806 before submitting its response.

If Polaris claims that any information or material responsive to the following items need not be divulged to NHTSA because it is privileged, state the nature of that information or material and identify any document in which it is found by date, subject or title, and name, position title, and employing entity of the person from whom, and all persons to whom it was sent. You must also describe any such privilege that you claim, and explain why you believe it applies.

In responding to all of the below requests, please furnish in electronic form, any responses that contain more than ten items (i.e. warranty records, part sales, vehicle population data). Such responses should be submitted in spreadsheet files compatible with Microsoft Excel 2000 or in database file compatible with Access 2000. Please display any date information in the following format: day-month-year; Example: 01-Dec-00.

1. Separately, for each month/year of production, state the number of subject vehicles sold in the United States by model year/model.
2. State the number and provide copies of all the following, from all sources, of which Polaris is aware and which relate, or could relate to the alleged defect:
 - a. owner complaints;
 - b. field reports;

- c. crash/incident claims;
- d. subrogation claims;
- e. lawsuits; and
- f. third-party arbitration proceedings (where Polaris is a party to the arbitration).

Please list the responsive complaints and collate the documents for each category ("a" through "f") by date of claim. Your complaint listing (in a format compatible with Microsoft Excel 2000 or Microsoft Access 2000); should contain the incident date, vehicle mileage at time of incident (if known), vehicle build date, model year, and disposition of the matter. For items "a" through "d," please provide all related information, including reports and photographs, whether or not verified by Polaris. For items "e" and "f," provide a summary containing the caption, court, docket number, and lawsuit/arbitration filing date. For each lawsuit identified in response to item "e," please provide a copy of the complaint.

3. If Polaris has issued any service or technical bulletins, advisories, or other communications to dealers, zone offices, or field offices pertaining to the alleged defect, provide a copy of each such document. If no such documents have been issued, so state. For each document identified:
 - a. Provide a complete chronology listing all activities or events, including, but not limited to incidents involving the subject component, which led Polaris to believe it needed to undertake the communication;
 - b. Provide a listing (in chronological order) of all information related to any testing through which the need for the communication was identified and/or assessed, even if the testing was being conducted for another purpose. Please provide a copy of each item listed; and
 - c. Provide the number of repairs and/or replacements paid for by Polaris that resulted from the communication identified. List your response by repairing dealer (and include the dealer name, address, and phone number.
4. Provide a listing of all warranty claims, including extended warranty claims, and requests for "good will," field, or zone adjustments received by Polaris that relate to the alleged defect, by model, model year, build month, VIN, calendar month of claim, and problem claim code. Each problem claim code must be identified.
5. Identify and provide copies of all documents reflecting any study, survey, and investigation (including assessments of motorcycles involved in field failures, including those identified in the attached reports) pertaining to the alleged defect that is known to Polaris. Include all pertinent documents, regardless of whether they are in interim, draft, or final form.
6. Identify and describe all significant modifications or changes made by or on behalf of Polaris that may relate in any way to the alleged defect. This would include any changes made to subsequent model years that could impact transmission shift-quality and longevity. The following information must be included for each such modification or change:

- a. the component name, original and modified part number(s), and the approximate date on which the modification or change was incorporated into production;
- b. a description of the modification or change;
- c. the reason for the modification or change;
- d. whether components produced after the change/modification date can be interchanged with earlier production components;
- e. the number of subject vehicles produced both before and after each modification or change; and
- f. a complete chronology of events leading to the modification or change.

7. Furnish Polaris's assessment of the alleged defect. Please address the following:

- a. all causal or contributory factors;
- b. failure mode;
- c. root cause of the failures;
- d. potential for future occurrences of unintentional side stand deployment; and
- e. safety consequences.

This letter is being sent to Polaris pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49 and to request reports and the production of things. It constitutes a new request for information. Polaris failure to respond promptly and fully to this letter could subject Polaris to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. (Other remedies and sanctions are available as well.) Please note that maximum civil penalties under 49 U.S.C. § 30165 have increased as a result of the recent enactment of the Transportation Recall Enhancement, Accountability, and Documentation (TREAD) Act, Public Law No. 106-414 (signed November 1, 2000). Section 5(a) of the TREAD Act, codified at 49 U.S.C. § 30165(b), provides for civil penalties of up to \$5,000 per day, with a maximum of \$15 million for a related series of violations, for failing or refusing to perform an act required under 49 U.S.C. § 30166. This includes failing to respond to ODI information requests.

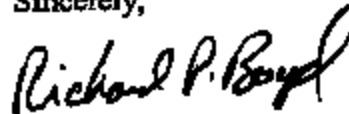
If Polaris cannot respond to any specific request or subpart(s) thereof, please state the reason why it is unable to do so. If on the basis of attorney-client, attorney work product, or other privilege, Polaris does not submit one or more requested documents or items of information in response to this information request, Polaris must provide a privilege log identifying each document or item withheld, and stating the date, subject or title, the name and position of the person(s) from, and the person(s) to whom it was sent, and the name and position of any other recipient (to include all carbon copies or blind carbon copies), the nature of that information or material, and the basis for the claim of privilege and why that privilege applies.

Polaris' response to this letter, in duplicate, together with a copy of any confidentiality request, must be submitted to this office by **October 1, 2004**. Please refer to **PE04-057Jry** when responding to this letter. If Polaris finds that it is unable to provide all of the information requested within the time allotted, Polaris must request an extension from me at (202) 366-4933 no later than five business days before the response due date. If Polaris is unable to provide all of the information requested by the original deadline, it must submit a partial response by the original deadline with whatever information Polaris then has available, even if an extension has been granted.

If Polaris claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, Polaris must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (68 Fed. Reg. 44209 et seq; July 28, 2003), to the Office of Chief Counsel (NCC-113), National Highway Traffic Safety Administration, Room 5219, 400 Seventh Street, S.W., Washington, D.C. 20590. Polaris is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted.

If you have any technical questions concerning this matter, please call Bob Young of my staff at (202) 366-4806.

Sincerely,



Richard P. Boyd, Chief
M&HDT Division
Office of Defects Investigation

Enclosures: Vehicle owner questionnaires: 10060126, 763673, 767397, 770048, 8016940, 767398, 10064617, and 10028403.



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DOT Auto Safety Hotline
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To Report Vehicle Safety Defects
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(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

01-MAR-2004

Repository ☐Reference No.
10060126

OWNER INFORMATION (Type or Print)

Name

Address

City

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1 / 1 /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5VPCB15D3X

Make

VICTORY

Model

V92

Model Year

1999

Date Purchased
30-DEC-98Dealer's Name and Telephone Number
TURNONE MOTORSPORTS INC 574-936-5192

Engine:

No. Cylinders 2

Fuel Type:

Gas

Original Owner

☐

Dealer's City

PLYMOUTH

State

IN

Zip Code

46563

Transmission Type

MANUAL

☐ Antilock Brakes☐ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

102006 POWER TRAIN:MANUAL TRANSMISSION

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
29-JAN-2004Failure Mileage
38000Failure Speed
50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

1999 POLARIS VICTORY MOTORCYCLE. I WAS RIDING AT 50MPH WHEN I SHIFTED INTO 4TH GEAR. THERE WAS A LOUD GRINDING NOISE AND THEN A CLUNK IN THE TRANSMISSION, THEN THE TRANSMISSION LOCK UP AND I HAD WENT INTO A SKID. AFTER COLLECTING ALL MY THOUGHTS, I TRIED TO SHIFT THE TRANSMISSION IN THE NONE RUNNING MODE AND IT SHIFTS TO 1ST, 2ND, 3RD, 5TH, BUT NO FOURTH GEAR. THIS IS ONLY ONE COMPLAINT OF THE FEW I'VE FILED HERE ABOUT THE TRANSMISSION. ONE OF THE OTHERS WAS JUMPING IN AND OUT OF 3RD GEAR WHICH MY HAVE CAUSED DAMAGE THEN. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

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Date Received

30-JUN-2002

Repository ☐

Reference No.
763673

OWNER INFORMATION (Type or Print)

Name

Address

City

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

Model

Model Year

Date Purchased

Dealer's Name and Telephone Number

Engine:

No. Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

102000 POWER TRAIN: MANUAL TRANSMISSION

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
21-JUN-2001

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☒ Yes ☐ No

☐ Yes ☒ No

1

0

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

I WAS DOING 55 ON THE MOTORCYCLE WHEN SOMETHING LOCKED UP IN EITHER THE TRANSMISSION OR ENGINE, WHICH CAUSED INTERMITTENT SKIDDING AND PULLING ME INTO THE GUARD RAILS. DEALER IS HESITANT TO TEAR THE ENGINE OR TRANSMISSION APART TO FIND OUT WHAT CAUSED THE FAILURE D. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
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(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

19-SEP-2002

Repository ☐Reference No.
767397**OWNER INFORMATION (Type or Print)**

Name

Address

City

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

Model

Model Year

Date Purchased

Dealer's Name and Telephone Number

Engine:

Fuel Type:

No. Cylinders

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Anti-lock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

102000 POWER TRAIN-MANUAL TRANSMISSION

Multiple Failure: 20

FAILED COMPONENT(S)/PART(S) INFORMATIONIncident Date(s)
19-AUG-2002

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No☐ Yes ☒ No

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TRANSMISSIONS IN THE 1999-201 POLARIS VICTORY'S ARE VERY DANGEROUS, MINE INCLUDED. THE TRANSMISSION WILL MISS A GEAR, CAUSING IT TO GO INTO A "FALSE NEUTRAL." THIS HAS OCCURRED TO ME IN PASSING SITUATIONS AND WHEN UP-SHIFTING AROUND A CLOVERLEAF ON-RAMP. WITH THE LOSS OF POWER, IMMEDIATE CORRECTIVE ACTION NEEDS TO BE TAKEN TO AVOID A CRASH THAT WOULD CERTAINLY CAUSE INJURY, AND POSSIBLY DEATH. MY MOTORCYCLE HAS ALSO DROPPED FROM 3RD TO 2ND GEAR CAUSING A VIOLENT, UNSUSPECTING REDUCTION IN SPEED MAKING THE REAR WHEEL SKID. WITH NO IMMEDIATE CORRECTIVE ACTION, MOTORCYCLE COULD FISH-TALE INTO A SKID AND THROW THE DRIVER OFF OF THE MOTORCYCLE. THIS MOTORCYCLE HAS ALSO BEEN IN NEUTRAL, AND SUDDENLY DROPPED INTO A GEAR. MOTORCYCLE COULD HAVE FALLEN ON TOP OF ME LIKELY BURNING AND INJURING ME. REPORTS ALSO DOCUMENT THE TRANSMISSION LOCKING AT A CRUISING SPEED WHERE THERE WAS NO ACTION THAT COULD BE MADE TO STOP THE SKID, INCLUDING CLUTCHING, AND GEAR SHIFTING. IF THERE WOULD HAVE BEEN A VEHICLE, OR WORSE A SEMI, BEHIND THE BIKE, THERE WOULD BE NO WAY THEY COULD HAVE STOPPED IN TIME, AS THEY WOULD NOT KNOW THE BIKE IS SLOWING, BECAUSE THE BRAKE LIGHT IS NOT COMING ON. THE BIKE'S TRANSMISSION FLAT OUT LOCKED, AND WOULD ONLY UNLOCK, AFTER BEING SHUT OFF AND ROLLED BACKWARDS. IT IS ONLY A MATTER OF TIME BEFORE SOMEONE IS HURT OR KILLED, IF NONE HAVE BEEN ALREADY. POLARIS, AND VICTORY ARE AWARE OF

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date Received

23-NOV-2002

Repository ☐Reference No.
770048

OWNER INFORMATION (Type or Print)

Name

Address

City

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date: / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

Model

Model Year

Date Purchased

Dealer's Name and Telephone Number

Engine:

Fuel Type:

No. Cylinders

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

102000 POWER TRAIN:MANUAL TRANSMISSION

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
22-JUL-2002

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No☐ Yes ☒ No

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(es).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

1999 AND 2000 VICTORY MOTORCYCLES HAVE A TENDENCY TO JUMP FROM 3 RD GEAR BACK DOWN INTO 2ND GEAR ON THEIR OWN. MINE HAS ONLY DONE IT 2 TIMES SO FAR BUT I KNOW FROM KEEPING IN TOUCH WITH OTHER VICTORY MOTORCYCLISTS THAT THIS IS THE FIRST SIGNS OF THE TRANNY GETTING READY TO GIVE OUT ALTOGETHER. VICTORY WON'T REPLACE THE TRANSMISSIONS WITH THE NEW UPDATED, SAFE TRANSMISSION TIL IT DOES THE SYMPTOM FOR A DEALER. MEANWHILE, WE'RE ALL RUNNING AROUND WITH TRANSMISSIONS THAT COULD ENDANGER OUR LIVES. AUTOMATICALLY JUMPING FROM 3 RD INTO 2 ND IS VERY DANGEROUS ON A MOTORCYCLE. IT CAN THROW THE MOMENTUM OF A LEAN STRAIGHT INTO A SKID AND CAUSE A CRASH. I FEEL VICTORY SHOULD OFFER A RECALL ON THESE TRANSMISSIONS TO ANYONE OWNING ONE OF THESE MODELS. THEY SHOULD LEAVE IT UP TO THE OWNER WHEN TO HAVE THEIRS REPLACED AS THE SYMPTOMS SHOW UP. I FEEL THIS COVERAGE SHOULD EXIST EVEN WHEN THE WARRANTY RUNS OUT DUE TO IT BEING A MANUFACTURER DEFECT. VICTORY HAS ALREADY REPLACED MANY OF THESE TRANSMISSIONS SO THEY KNOW ITS A DEFECT AND THEIR FAULT. PLEASE MAKE THEM DO A RECALL (AS THE OWNERS NOTICE THE SYMPTOMS SHOWING) AND MAKE SURE IT WILL BE COVERED COMPLETELY BY VICTORY AT NO COST TO THE OWNER WHETHER IT HAPPENS 2, 5, OR 8 YEARS, OR EVEN 10 YEARS AFTER PURCHASE. PEOPLE ARE GOING TO GET KILLED BY THESE TRANSMISSIONS IF SOMETHING ISN'T DONE. DT

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

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U.S. Department
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National Highway
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DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 798

Date Received

22-AUG-2002

Repository ☐Reference No.
8016940

OWNER INFORMATION (Type or Print)

Name

Address

City

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

Model

Model Year

Date Purchased

Dealer's Name and Telephone Number

Engine:

Fuel Type:

No. Cylinders

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

102100 POWER TRAIN:MANUAL TRANSMISSION: COLUMN SHIFT AS*

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
02-AUG-2002

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DOWNSHIFTING FROM 50 MPH CONSUMER HEARD A CLICK WHEN REACHING THIRD GEAR. WHEN TRYING TO MOVE INTO SECOND GEAR MOTORCYCLE WOULD NOT MOVE INTO 2ND OR 4TH GEARS. THEN, SUDDENLY BACK TIRE LOCKED UP. CONTACTED DEALER, AND THE DEALER DISCOVERED THAT THE SHIFT PLATE BROKE, AND A PIECE LODGED INTO A PART OF THE ENGINE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

19-SEP-2002

Repository ☐Reference No.
757398**OWNER INFORMATION (Type or Print)**

Name

Address

City

Overnight Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date: / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

Model

Model Year

Date Purchased

Dealer's Name and Telephone Number

Engine:

No. Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

102000 POWER TRAIN:MANUAL TRANSMISSION

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATIONIncident Date(s)
01-AUG-2002

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMALSABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

ON FOUR OCCASIONS MY TRANSMISSION HAS SLIPPED FROM FOURTH GEAR DOWN INTO THIRD GEAR ALMOST CAUSING AN ACCIDENT. EACH TIME I AM ACCELERATING AND THE GEAR SLIPS DOWN CAUSING MY REAR WHEEL TO BRIEFLY LOCK AND LOOSE TRACTION WITH THE ROADWAY. ON THE 8/1/02 INCIDENT, THIS OCCURRED WHILE NAVIGATING A CORNER AND THE MOTORCYCLE SLID OUT AND I CAUGHT MYSELF WITH MY LEFT LEG CAUSING SORENESS. THIS HAS OCCURRED SEVERAL TIMES, 08/01/02, 08/09/02, 08/27/02, AND 09/09/02. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100216

Date Received

20-APR-2004

Repository ☐Reference No.
10064617**OWNER INFORMATION (Type or Print)**

Name

Address

City

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
5VPCB15D5

Make
VICTORY

Model
V92DC

Model Year
1999

Date Purchased
12-SEP-03

Dealer's Name and Telephone Number

Engine:
No. Cylinders

Fuel Type:
Gas

Original Owner
☐

Dealer's City

State

Zip Code

Transmission Type
MANUAL

☐ Antilock Brakes
☐ Cruise Control

Powertrain

Vehicle Component Code
102000 POWER TRAIN:MANUAL TRANSMISSION

Multiple Failure: 30

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed
40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
Is, parts repaired or replaced (and if old part is available).

WHILE SHIFTING GEARS, THE VEHICLE WAS KICKED OUT OF GEAR AND STALLED. THE CONSUMER WAS ABLE TO TAKE THE VEHICLE TO THE DEALER FOR INSPECTION, AND THE MECHANIC DETERMINED THAT THE TRANSMISSION NEEDED TO BE REPLACED. *AK WHEN IT KICKS OUT OF GEAR BACK TO THE LOWER GEAR, IT WOULD SLIDE TO THE REAR WHEEL. ON WET ROADS, THIS WAS EXTREMELY HARD TO CONTROL. WHEN SHIFTING THE GEARS, IT WOULD POP FROM 3RD BACK TO 2ND GEAR, WHICH WOULD SKID THE REAR TIRES. (VICTORY V92C 1999)

*SC *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100248

Date Received

16-JUL-2003

Repository ☐Reference No.
10028403**OWNER INFORMATION (Type or Print)**

Name

Address

City

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5VPCS15D6Y

Make

VICTORY

Model

V92SC SPORTCRUISE

Model Year

2000

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders 2

Fuel Type:

Gas

Original Owner

☒

Dealer's City

State

Zip Code

Transmission Type

MANUAL

☐☐

Antilock Brakes

Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

102000 POWER TRAIN:MANUAL TRANSMISSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATIONIncident Date(s)
03-JUL-2003Failure Mileage
3000Failure Speed
30**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

The Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (i.e., parts repaired or replaced (and if old part is available)).

TRANSMISSION PROBLEMS WITH MY POLARIS VICTORY V92SC MOTORCYCLE. GETTING FALSE NEUTRALS AND THE TRANSMI DOWNSHIFTS BY ITSELF. SHIFT FROM 2ND GEAR TO 3RD GEAR AND THE TRANSMISSION WILL AT TIMES DOWN SHIFT BACK TO 2ND GEAR WITHOUT ANY WARNING. THIS IS OR COULD BE A VERY DANGEROUS PROBLEM. LOSS OF VEHICLE CONTROL COULD HAPPEN IN CERTAIN SITUATIONS. THE WARRANTY COMPANY AND POLARIS WANT TO MAKE THE OWNER LIABLE FOR EXPENSES IF THEY DEEM THE TRANSMISSION TO BE OKAY. I BELIEVE THIS IS NOT AN ISOLATED INCIDENT, AND MANY OWNERS OF VICTORY MOTORCYCLES ARE DEALING WITH THIS PROBLEM. THIS IS DEFINITELY A SAFETY ISSUE AND SHOULD BE CORRECTED. THANK YOU. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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