



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

AUG 23 2004

400 Seventh St., S.W.  
Washington, D.C. 20590

**CERTIFIED MAIL**  
**RETURN RECEIPT REQUESTED**

Mr. Alfred Gloddeck, Senior Manager  
Corporate Affairs  
Hyundai America Technical Center, Inc.  
5075 Venture Drive  
Ann Arbor, MI 48108

NVS-213kmb  
EA04-020

Dear Mr. Gloddeck:

This letter is to inform you that the Office of Defects Investigation (ODI) of the National Highway Traffic Safety Administration (NHTSA) has upgraded its Preliminary Evaluation (PE04-030) to an Engineering Analysis (EA04-020) to investigate allegations of wheel fracture in certain Model Year (MY) 2001 Kia Rio vehicles manufactured by Kia Motors Corporation for Kia Motors America, Inc., and to request certain information.

This office has received 7 reports of wheel fracture in MY 2001 Kia Rio vehicles equipped with wheels manufactured between May 12 and October 18, 2000. A copy of each of the reports is enclosed for your information.

Unless otherwise stated in the text, the following definitions apply to these information requests:

- **Subject Vehicles:** All MY 2001 Kia Rio vehicles originally equipped with steel wheels manufactured for sale or lease in the United States.
- **Subject Components:** All steel wheels used by Kia as original equipment or service replacement on the subject vehicles.
- **Kia:** Kia Motors America, Inc., Kia Motors Corporation, Hyundai Motor America, Inc., Hyundai Motor Company, Hyundai America Technical Center, Inc., all of their past and present officers and employees, whether assigned to their principal offices or any of their field or other locations, including all of their divisions, subsidiaries (whether or not incorporated) and affiliated enterprises and all of their headquarters, regional, zone and other offices and their employees, and all agents, contractors, consultants, attorneys and law firms and other persons engaged directly or indirectly (e.g., employee of a consultant) by or under the control of Kia (including all business units and persons previously referred to), who are or, in or after January 1, 1999, were involved in any way with any of the following related to the alleged defect in the subject vehicles:

- a. Design, engineering, analysis, modification or production (e.g. quality control);
  - b. Testing, assessment or evaluation;
  - c. Consideration, or recognition of potential or actual defects, reporting, record-keeping and information management, (e.g., complaints, field reports, warranty information, part sales), analysis, claims, or lawsuits; or
  - d. Communication to, from or intended for zone representatives, fleets, dealers, or other field locations, including but not limited to people who have the capacity to obtain information from dealers.
- **Alleged Defect:** Steel wheel fracture.
  - **Document:** "Document(s)" is used in the broadest sense of the word and shall mean all original written, printed, typed, recorded, or graphic matter whatsoever, however produced or reproduced, of every kind, nature, and description, and all non-identical copies of both sides thereof, including, but not limited to, papers, letters, memoranda, correspondence, communications, electronic mail (e-mail) messages (existing in hard copy and/or in electronic storage), faxes, mailgrams, telegrams, cables, telex messages, notes, annotations, working papers, drafts, minutes, records, audio and video recordings, data, databases, other information bases, summaries, charts, tables, graphics, other visual displays, photographs, statements, interviews, opinions, reports, newspaper articles, studies, analyses, evaluations, interpretations, contracts, agreements, jottings, agendas, bulletins, notices, announcements, instructions, blueprints, drawings, as-builts, changes, manuals, publications, work schedules, journals, statistical data, desk, portable and computer calendars, appointment books, diaries, travel reports, lists, tabulations, computer printouts, data processing program libraries, data processing inputs and outputs, microfilms, microfiches, statements for services, resolutions, financial statements, governmental records, business records, personnel records, work orders, pleadings, discovery in any form, affidavits, motions, responses to discovery, all transcripts, administrative filings and all mechanical, magnetic, photographic and electronic records or recordings of any kind, including any storage media associated with computers, including, but not limited to, information on hard drives, floppy disks, backup tapes, and zip drives, electronic communications, including but not limited to, the Internet and shall include any drafts or revisions pertaining to any of the foregoing, all other things similar to any of the foregoing, however denominated by Kia, any other data compilations from which information can be obtained, translated if necessary, into a usable form and any other documents. For purposes of this request, any document which contains any note, comment, addition, deletion, insertion, annotation, or otherwise comprises a non-identical copy of another document shall be treated as a separate document subject to production. In all cases where original and any non-identical copies are not available, "document(s)" also means any identical copies of the original and all non-identical copies thereof. Any document, record, graph, chart, film or photograph originally produced in color must be provided in color. Furnish all documents whether verified by Kia or not. If a document is not in the English language, provide both the original document and an English translation of the document.

- **Other Terms:** To the extent that they are used in these information requests, the terms "claim," "consumer complaint," "dealer field report," "field report," "fire," "fleet," "good will," "make," "model," "model year," "notice," "property damage," "property damage claim," "rollover," "type," "warranty," "warranty adjustment," and "warranty claim," whether used in singular or in plural form, have the same meaning as found in 49 CFR 579.4.

In order for my staff to evaluate the alleged defect, certain information is required. Pursuant to 49 U.S.C. § 30166, please provide numbered responses to the following information requests. Insofar as Kia has previously provided a document to ODI, Kia may produce it again or identify the document, the document submission to ODI in which it was included and the precise location in that submission where the document is located. When documents are produced, the documents shall be produced in an identified, organized manner that corresponds with the organization of this information request letter (including all individual requests and subparts). When documents are produced and the documents would not, standing alone, be self-explanatory, the production of documents shall be supplemented and accompanied by explanation.

Please repeat the applicable request verbatim above each response. After Kia's response to each request, identify the source of the information and indicate the last date the information was gathered. Your response to questions 1 through 6 of this letter should be comprehensive and should *not* exclude records submitted in response to prior submissions to ODI (e.g., PE04-030).

1. State the number of each of the following, received by Kia, or of which Kia is otherwise aware, which relate to, or may relate to, the alleged defect in the subject vehicles:
  - a. Consumer complaints, including those from fleet operators;
  - b. Field reports, including dealer field reports;
  - c. Reports involving a crash, injury, or fatality, based on claims against the manufacturer involving a death or injury, notices received by the manufacturer alleging or proving that a death or injury was caused by a possible defect in a subject vehicle, property damage claims, consumer complaints, or field reports;
  - d. Property damage claims; and
  - e. Third-party arbitration proceedings where Kia is or was a party to the arbitration; and
  - f. Lawsuits, both pending and closed, in which Kia is or was a defendant or codefendant.

For subparts "a" through "d," state the total number of each item (e.g., consumer complaints, field reports, etc.) separately. Multiple incidents involving the same vehicle are to be counted separately. Multiple reports of the same incident are also to be counted separately (i.e., a consumer complaint and a field report involving the same incident in which a crash occurred are to be counted as a crash report, a field report and a consumer complaint).

In addition, for items "c" through "f," provide a summary description of the alleged problem and causal and contributing factors and Kia's assessment of the problem, with a summary of the significant underlying facts and evidence. For items "e" and "f," identify the parties to the action, as well as the caption, court, docket number, and date on which the complaint or other document initiating the action was filed.

2. Separately, for each item (complaint, report, claim, notice, or matter) within the scope of your response to Request No. 2, state the following information:
  - a. Kia's file number or other identifier used;
  - b. The category of the item, as identified in Request No. 2 (i.e., consumer complaint, field report, etc.);
  - c. Vehicle owner or fleet name (and fleet contact person), address, and telephone number;
  - d. Vehicle's VIN;
  - e. Vehicle's make, model and model year;
  - f. Vehicle's mileage at time of incident;
  - g. Incident date;
  - h. Report or claim date;
  - i. Whether a crash is alleged;
  - j. Whether property damage is alleged;
  - k. Number of alleged injuries, if any; and
  - l. Number of alleged fatalities, if any.

Provide this information in Microsoft Access 2000, or a compatible format, entitled "COMPLAINT DATA." See Enclosure 1, Data Collection Disc, for a pre-formatted table which provides further details regarding this submission.

3. Produce copies of all documents related to each item within the scope of Request No. 2. Organize the documents separately by category (i.e., consumer complaints, field reports, etc.) and describe the method Kia used for organizing the documents.
4. State, by model and model year, a total count for all of the following categories of claims, collectively, that have been paid by Kia to date that relate to, or may relate to, the alleged defect in the subject vehicles: warranty claims; extended warranty claims; claims for good will services that were provided; field, zone, or similar adjustments and reimbursements; and warranty claims or repairs made in accordance with a procedure specified in a technical service bulletin or customer satisfaction campaign.

Separately, for each such claim, state the following information:

- a. Kia's claim number;
- b. Vehicle owner or fleet name (and fleet contact person) and telephone number;
- c. VIN;
- d. Repair date;
- e. Vehicle mileage at time of repair;
- f. Repairing dealer's or facility's name, telephone number, city and state or ZIP code;
- g. Labor operation number;
- h. Nature code;
- i. Cause code;
- j. Replacement part number(s) and description(s);
- k. Concern stated by customer; and
- l. Comment, if any, by dealer/technician relating to claim and/or repair.

Provide this information in Microsoft Access 2000, or a compatible format, entitled "WARRANTY DATA." See Enclosure 1, Data Collection Disc, for a pre-formatted table which provides further details regarding this submission.

5. Describe in detail the search criteria used by Kia to identify the claims identified in response to Request No. 5, including the labor operations, problem codes, part numbers and any other pertinent parameters used. Provide a list of all labor operations, labor operation descriptions, problem codes, and problem code descriptions applicable to the alleged defect in the subject vehicles. State, by make and model year, the terms of the new vehicle warranty coverage offered by Kia on the subject vehicles (i.e., the number of months and mileage for which coverage is provided and the vehicle systems that are covered). Describe any extended warranty coverage option(s) that Kia offered for the subject vehicles and state by option, model, and model year, the number of vehicles that are covered under each such extended warranty.
6. Produce copies of all service, warranty, and other documents that relate to, or may relate to, the alleged defect in the subject vehicles, that Kia has issued to any dealers, regional or zone offices, field offices, fleet purchasers, or other entities. This includes, but is not limited to, bulletins, advisories, informational documents, training documents, or other documents or communications, with the exception of standard shop manuals. Also include the latest draft copy of any communication that Kia is planning to issue within the next 120 days.
7. Describe all assessments, analyses, tests, test results, studies, surveys, simulations, investigations, inquiries and/or evaluations (collectively, "actions") that relate to, or may relate to, the alleged defect in the subject vehicles that have been conducted, are being conducted, are planned, or are being planned by, or for, Kia. For each such action, provide the following information:
  - a. Action title or identifier;
  - b. The actual or planned start date;
  - c. The actual or expected end date;
  - d. Brief summary of the subject and objective of the action;
  - e. Engineering group(s)/supplier(s) responsible for designing and for conducting the action; and
  - f. A brief summary of the findings and/or conclusions resulting from the action.

For each action identified, provide copies of all documents not previously submitted to ODI related to the action, regardless of whether the documents are in interim, draft, or final form. Organize the documents chronologically by action.

8. Provide the following information concerning Kia's analysis of subject wheels returned from service that exhibit the alleged defect:
  - a. A complete tabulation of subject components that have been examined by Kia with the following information: VIN; mileage; wheel position; wheel date of manufacture; crack size - in both millimeters and degrees (0-360°); and a short summary of how the crack was detected, if known;
  - b. Photographs of each wheel listed in 8.a;

- c. Copies of all documents relating to Kia's analysis of wheels returned from service with cracks.
9. Furnish Kia's current assessment of the alleged defect in the subject vehicle, including:
- a. The causal or contributory factor(s);
  - b. The failure mechanism(s);
  - c. The failure mode(s);
  - d. The risk to motor vehicle safety that it poses;
  - e. What warnings, if any, the operator and the other persons both inside and outside the vehicle would have that the alleged defect was occurring or subject component was malfunctioning; and
  - f. The reports included with this inquiry.

This letter is being sent to Kia pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49 and to request reports and the production of things. It constitutes a new request for information. Kia's failure to respond promptly and fully to this letter could subject Kia to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. (Other remedies and sanctions are available as well.) Please note that maximum civil penalties under 49 U.S.C. § 30165 have increased as a result of the recent enactment of the Transportation Recall Enhancement, Accountability, and Documentation (TREAD) Act, Public Law No. 106-414 (signed November 1, 2000). Section 5(a) of the TREAD Act, codified at 49 U.S.C. § 30165(b), provides for civil penalties of up to \$5,000 per day, with a maximum of \$15 million for a related series of violations, for failing or refusing to perform an act required under 49 U.S.C. § 30166. This includes failing to respond to ODI information requests.

If Kia cannot respond to any specific request or subpart(s) thereof, please state the reason why it is unable to do so. If on the basis of attorney-client, attorney work product, or other privilege, Kia does not submit one or more requested documents or items of information in response to this information request, Kia must provide a privilege log identifying each document or item withheld, and stating the date, subject or title, the name and position of the person(s) from, and the person(s) to whom it was sent, and the name and position of any other recipient (to include all carbon copies or blind carbon copies), the nature of that information or material, and the basis for the claim of privilege and why that privilege applies.

Kia's response to this letter, in duplicate, together with a copy of any confidentiality request, must be submitted to this office by October 8, 2004. Please refer to EA04-020 in Kia's response to this letter. If Kia finds that it is unable to provide all of the information requested within the time allotted, Kia must request an extension from Mr. Jeffrey Quandt at (202) 366-5207 no later than five business days before the response due date. If Kia is unable to provide all of the information requested by the original deadline, it must submit a partial response by the original deadline with whatever information Kia then has available, even if an extension has been granted.

If Kia claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4),

or are protected from disclosure pursuant to 18 U.S.C. § 1905, Kia must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-113), National Highway Traffic Safety Administration, Room 5219, 400 Seventh Street, S.W., Washington, D.C. 20590. Kia is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted.

If you have any technical questions concerning this matter, please call Mr. Kyle Bowker of my staff at (202) 366-9597.

Sincerely,

A handwritten signature in black ink, appearing to read 'K. DeMeter', is written over a horizontal line. The signature is stylized and cursive.

Kathleen C. DeMeter, Director  
Office of Defects Investigation  
Enforcement

Enclosure 1: One CD-ROM titled Data Collection Disc containing two files

Enclosure 2: EA04-020 Open Resume

Enclosure 3: Subject Vehicle Owner Questionnaires (VOQs)



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

## ODI RESUME

Investigation: EA04-020  
Prompted By: PE04-030  
Date Opened: 07/22/2004  
Principal Investigator: Kyle Bowker  
Subject: Steel Wheel Fracture

Manufacturer: Kia Motors America, Inc.  
Products: 2001 Kia Rio  
Population: 24,507

Problem Description: Standard equipped 13x5.7 steel wheels fracture in a circumferential pattern on the wheel disc at or around the wheel hat area.

### FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	6	25	30
Crashes/Fires:	0	0	0
Injury Incidents:	0	0	0
# Injuries:	0	0	0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	0	576	576

\*Description Of Other: Warranty claims paid by Kia for replacement of 1 or more wheels for any or unspecified cause.

Action: An Engineering Analysis has been opened.

Engineer: Kyle M. Bowker KMB  
Div. Chief: Jeffrey L. Quandt  
Office Dir.: Kathleen C. DeMeter

Date: 07/22/2004  
Date: 07/22/2004  
Date: 07/22/2004

Summary: On March 24, 2004, the Office of Defects Investigation (ODI) opened a Preliminary Evaluation (PE04-030) to investigate alleged steel wheel fractures in certain Model Year (MY) 2001 Kia Rio vehicles. The subject vehicles are equipped with wheels manufactured between May 12 and October 18, 2000. Wheels were manufactured during this period using a tool (ring die) that had improper surface treatment. This allowed tool damage to develop with accumulated use and resulted in an irregular shaped stamping on the wheel disc at the hat area. The irregular shaped hat area creates a stress riser that may lead to the formation of cracks.

ODI is aware of 30 non-duplicative consumer reports alleging wheel fracture and 3 alleged wheel separation incidents on the subject vehicles. Kia has paid 576 warranty claims for wheel replacement on the subject vehicles.

An Engineering Analysis has been opened to further study the scope and safety consequences of this issue.

KMB  
7/22/04



EA04-020  
Steel Wheel Fracture  
2001 Kia Rio

Subject Vehicle Owner Questionnaire List

QFN ID	MAKE	MODEL	MODEL YR	VIN	DOB	RECD DT	CONFIDENTIAL	
1	8006477	Kia	Rio	2001	KNADC123616		27-Mar-02	Yes
2	8023148	Kia	Rio	2001	KNADC123516		21-Nov-02	Yes
3	10016604	Kia	Rio	2001	KNADC123416		28-Apr-03	No
4	10021287	Kia	Rio	2001	KNADC123X16		9-Jun-03	Yes
5	10053443	Kia	Rio	2001	KNADC123016		6-Jan-04	Yes
6	10058398	Kia	Rio	2001	KNADC123416		18-Feb-04	No
7	10087188	Kia	Rio	2001	KNADC123316		4-Aug-04	Yes

Last Updated August 19, 2004



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 436

Date Received  
27-MAR-2002

Repository   
Reference No.  
8006477

**OWNER INFORMATION (Type or Print)**

Name \_\_\_\_\_

Address \_\_\_\_\_

City **CASLEBURG**

State **AL**

Zip Code \_\_\_\_\_

Daytime Telephone Number \_\_\_\_\_

E-mail Address \_\_\_\_\_

Evening Telephone Number \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_

Date    /    /   

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
**KNADC12361**

Make  
**KIA**

Model  
**RIO**

Model Year  
**2001**

Date Purchased \_\_\_\_\_

Dealer's Name and Telephone Number \_\_\_\_\_

Engine:  
No. Cylinders \_\_\_\_\_

Fuel Type:  
**Gas**

Original Owner

Dealer's City \_\_\_\_\_

State \_\_\_\_\_

Zip Code \_\_\_\_\_

Transmission Type  
**AUTOMATIC**

Antilock Brakes  
 Cruise Control

Powertrain  
**FRONT WHEEL DRIVE**

Vehicle Component Code  
**201000 WHEELS:RIM**

Multiple Failure: \_\_\_\_\_

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
**17-MAR-2002**

Failure Mileage \_\_\_\_\_

Failure Speed \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

The Make \_\_\_\_\_

The Model (Name or Number) \_\_\_\_\_

The Size (Example P215/65R15) \_\_\_\_\_

DOT No. (Example: DOTM19ABC036) \_\_\_\_\_

Original Equipment  
 Prior Repair

Failure Location: \_\_\_\_\_

The Component Code \_\_\_\_\_

The Failure Type \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_

Date Manufactured: \_\_\_\_\_

Model No./Name: \_\_\_\_\_

Seat Type: \_\_\_\_\_

Installation System: \_\_\_\_\_

Child Seat Component Code: \_\_\_\_\_

Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  
 Yes  No

Fire  
 Yes  No

Number of Persons Injured \_\_\_\_\_

Number of Deaths \_\_\_\_\_

Reported to Police  
**N**

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE FRONT WHEEL RIMS HAVE CRACKED FOR THE 4TH TIME. THE RIMS MAKE A LOUD NOISE, THE VEHICLE DRIVES DIFFERENT, IN REVERSE THERE IS A CLICKING SOUND AND IT HAS PROGRESSED. THE RIM CRACKED 2 DAYS LATER AFTER BEING REPAIRED BY THE DEALER. THE CONSUMER INDICATED GETTING A SECOND OPINION SINCE THE DEALER ISNT CORRECTING THE PROBLEM. NLM

Include, if available; Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



**Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
 NATIONWIDE 1-800-424-9393  
 DC METRO AREA (202) 366-0123  
 INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 438	
Date Received <b>27-MAR-2002</b>	Od_or _____ Rt_dt _____ Bd_rt _____ Up_itr _____
Reference No. <b>8006477</b>	
Work Number _____	Home Number _____

**OWNER INFORMATION (Type or Print)**

**CASSLEBURG AL**

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date   /  /  

**VEHICLE INFORMATION**

Vehicle Ident. No. (VIN) <b>NOT AVAILABLE</b> <small>(Located at bottom of windshield on driver's side)</small>	Vehicle Make <b>KIA</b>	Vehicle Model <b>RIO</b>	Vehicle Year <b>2001</b>	Current Odometer Reading
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Purchase Date <input checked="" type="checkbox"/> New <input type="checkbox"/> Used	Dealer's Name City _____ State _____ Zip Code _____	Engine Size (CID/CC) _____ No. Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injectio
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Drive Trail <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Sport/UTV <input type="checkbox"/> Minivan <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other
Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other			

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Component <b>02611000</b>	Part Name(s) <b>WHEELS:RIM BASE</b>	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No. of Failure	Date of Failure(s) <b>17-MAR-2002</b>	Mileage at Failure(s) <b>70000</b>	Vehicle Speed at Failure(s)
Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No		NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No	

**APPLICATION INCIDENT INFORMATION**  
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)


Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Fatality	Estimated Property Damag	Reported to Polio <input type="checkbox"/> Yes <input type="checkbox"/> No
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**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

**THE FRONT WHEEL RIMS HAVE CRACKED FOR THE 4TH TIME. THE RIMS MAKE A LOUD NOISE, THE VEHICLE DRIVES DIFFERENT, IN REVERSE THERE IS A CLICKING SOUND AND IT HAS PROGRESSED. THE RIM CRACKED 2 DAYS LATER AFTER BEING REPAIRED BY THE DEALER. THE CONSUMER INDICATED GETTING A SECOND OPINION SINCE THE DEALER ISN'T CORRECTING THE PROBLEM. NLM**

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p><b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 1367</p>	
<p>Date Received 21-NOV-2002</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 8023149</p>			
<p><b>OWNER INFORMATION (Type or Print)</b></p>					
<p>Name</p>		<p>Daytime Telephone Number</p>		<p>E-mail Address</p>	
<p>Address</p>					
<p>City HESPERIA</p>		<p>State CA</p>	<p>Zip Code</p>		
<p>Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.</p>					
<p>Signature of Owner _____ Date ____/____/____</p>					
<p><b>VEHICLE INFORMATION</b></p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KNADC12351</p>		<p>Make KIA</p>	<p>Model RIO</p>	<p>Model Year 2002</p>	
<p>Date Purchased</p>	<p>Dealer's Name and Telephone Number</p>			<p>Engine: No: Cylinders</p>	<p>Fuel Type:</p>
<p>Original Owner <input type="checkbox"/></p>	<p>Dealer's City</p>		<p>State</p>	<p>Zip Code</p>	
<p>Transmission Type</p>	<p><input type="checkbox"/> Antilock Brakes</p>	<p>Powertrain</p>	<p>Vehicle Component Code 200000 WHEELS</p>		
	<p><input type="checkbox"/> Cruise Control</p>		<p>Multiple Failure:</p>		
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>					
<p>Incident Date(s) 17-NOV-2002</p>	<p>Failure Mileage</p>	<p>Failure Speed</p>			
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>					
<p>Tire Make</p>		<p>The Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>		<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>		
<p>Tire Component Code</p>				<p>Tire Failure Type</p>	
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p><b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)</p>					
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p>	<p>Number of Deaths</p>	<p>Reported to Police N</p>	
<p>Narrative Description of Incident(s), Crash(es), and Injury(es). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).</p>					
<p>WHILE DRIVING THE DRIVER HEARD A NOISE FROM THE REAR END OF THE VEHICLE. THE NOISE IS AS A RESULT OF THE LEFT REAR WHEEL CRACKING THROUGH THE MIDDLE. PLEASE PROVIDE MORE DETAILS. TS</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with a deliberative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DDT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
28-APR-2003

Repository   
Reference No.  
10016604

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
Address: [REDACTED]  
City: STAFFORD State: VA Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]  
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: \_\_\_\_\_ Date: \_\_\_/\_\_\_/\_\_\_

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KNADC123410 [REDACTED]  
Make: KIA Model: RIO Model Year: 2001  
Date Purchased: 28-APR-01 Dealer's Name and Telephone Number: SHEEHY 703-922-7900 Engine: No: Cylinders: 4 Fuel Type: Gas  
Original Owner:  Dealer's City: SPRINGFIELD State: VA Zip Code: 22150  
Transmission Type:  Automatic  Antilock Brakes Powertrain: FRONT WHEEL DRIVE Vehicle Component Code: 201000 WHEELS:RIM  
MANUAL  Cruise Control Multiple Failure: \_\_\_\_\_

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 03-FEB-2003 Failure Mileage: 62000 Failure Speed: \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: \_\_\_\_\_ Tire Model (Name or Number): \_\_\_\_\_ Tire Size (Example P215/65R15): \_\_\_\_\_  
DOT No. (Example: DDTMAL9AB0036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code: \_\_\_\_\_ Tire Failure Type: \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)


Crash  Yes  No Fire  Yes  No Number of Persons Injured: \_\_\_\_\_ Number of Deaths: \_\_\_\_\_ Reported to Police: N


Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

I HAVE A 2001 KIA RIO, MANUAL TRANSMISSION. AT 32000 MILES THE LEFT FRONT RIM CRACKED, AND WAS REPLACED UNDER WARRANTY. I HAD THE RIGHT FRONT CRACK AT 62000 MILES. KIA DID NOT CONSIDER THIS A DEFECT, SO I HAD TO PURCHASE A NEW RIM FOR 98.00, AND HAVE IT MOUNTED AT ADDITIONAL COST. I SPOKE WITH THE DEALER, AND KIA DIRECTLY ABOUT THIS BEING A SAFETY CONCERN. KIA'S RESPONSE WAS SINCE IT WAS OUT OF WARRANTY, THEY WOULD ONLY COVER MANUFACTURING DEFECTS. THE 13 INCH STEEL RIM HAS NO DAMAGE WHICH WOULD HAVE CAUSED THE TEAR IN THE STEEL; CIRCUMFERENCE WITH THE LUG BOLT HOLES. INLM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to a authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 <b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4238) INTERNET: <a href="http://www.nhtsa.dot.gov/hotline">www.nhtsa.dot.gov/hotline</a>		FOR AGENCY USE ONLY 100148	
		Date Received 09-JUN-2003	Repository <input type="checkbox"/> Reference No. 10021287
OWNER INFORMATION (Type or Print)			
Name _____			
Address _____			
City SEBRING	State FL	Zip Code _____	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner _____ Date ____/____/____			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KNADC123X16		Make KIA	Model Year 2001
Date Purchased 11-JUL-01	Dealer's Name and Telephone Number ALAN JAY AUTOMOTIVE		Engine: No: Cylinders 4
Original Owner <input checked="" type="checkbox"/>	Dealer's City SEBRING	State FL	Zip Code 33872
Transmission Type MANUAL	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain FRONT WHEEL DRIVE	Vehicle Component Code 201000 WHEELS:RIM Multiple Failure: 1
FAILED COMPONENT(S)/PART(S) INFORMATION			
Incident Date(s) 23-MAY-2003	Failure Mileage 55000	Failure Speed 0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM15ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure(s), i.e., parts repaired or replaced (and if old part is available).			
MY VEHICLE STARTED MAKING A HORRIBLE NOISE IN THE FRONT. IT SOUNDED LIKE THE BRAKES WERE DIGGING INTO THE ROTOR SO I FIGURED I NEEDED A BRAKE JOB. WHEN I REMOVED THE WHEELS I LOOKED AT MY BRAKES AND THEY WERE FINE, I THEN LOOKED AT MY WHEEL AND NOTICED A VERY LARGE CRACK ALL THE WAY AROUND. I WENT THE DEALERSHIP WHERE I PURCHASED MY VEHICLE AND THEY REFUSED TO DO ANYTHING SINCE IT WAS OUT OF WARRANTY. THEY INSISTED THAT WHEN I HAD NEW TIRES PUT ON THAT THEY MUST OF USED TOO MUCH FORCE AND CRACKED THE RIMS. I WENT TO THE TIRE PLACE WHERE I HAD JUST RECENTLY PURCHASED TIRES AND THEY SAID THERE WAS NO WAY THEY COULD HAVE DONE IT, BUT PUT MY CAR UP ON THE RACKS AND CHECKED THE REST OF MY WHEELS. COME TO FIND THE OTHER THREE RIMS WERE CRACKED AS WELL. I TOOK MY CONCERNS TO THE SERVICE MANAGER OF THE AUTOMOTIVE NETWORK I PURCHASED MY CAR FROM AND HE AGREED THAT IT WAS A SAFETY ISSUE AND REPLACE ALL FOUR WHEELS WITH BRAND NEW ONES FROM KIA.*AK			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY.	
The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

 <b>U.S. Department of Transportation</b> <b>National Highway Traffic Safety Administration</b>		<b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> <b>To Report Vehicle Safety Defects</b> <b>1-888-DASH-2-DOT</b> <b>(1-888-327-4236)</b> <b>INTERNET <a href="http://www.nhtsa.dot.gov/hotline">www.nhtsa.dot.gov/hotline</a></b>		<b>FOR AGENCY USE ONLY 100184</b>	
		Date Received 06-JAN-2004		Repository <input type="checkbox"/> Reference No. 10053443	
<b>OWNER INFORMATION (Type or Print)</b>					
Name		Daytime Telephone Number		E-mail Address	
Address					
City	COATESVILLE	State	PA	Zip Code	Evening Telephone Number
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.					
Signature of Owner		Date / /			
<b>VEHICLE INFORMATION</b>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KNADC12301		Make KIA	Model RIO	Model Year 2001	
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:	
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code		
Transmission Type	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Vehicle Component Code 202000 WHEELS: CENTER SECTION		
Multiple Failure: 1					
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>					
Incident Date(s) 18-NOV-2003	Failure Mileage 30000	Failure Speed			
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>					
The Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM1A9BC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
<b>APPLICABLE INCIDENT INFORMATION</b>					
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
WHILE DRIVING AT ANY SPEED CONSUMER HEARD A THUMPING SOUND COMING FROM THE REAR PASSENGER SIDE OF THE VEHICLE. UPON CLOSER INSPECTION RIGHT REAR WHEELS HAD SEVERE CRACKS IN THE WALLS. THE CRACKS WERE SUCH THAT ONE COULD ACTUALLY HOLD THE WHEELS TO THE LIGHT AND SEE THROUGH THEM. THE DEALER REPLACED THE BAD RIM UNDER WARRANTY AND KEPT THE BAD RIM. *AK					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <span style="float: right;">ATTACH ADDITIONAL SHEETS IF NECESSARY</span>					
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

18-FEB-2004

Repository

Reference No.  
10058398

**OWNER INFORMATION (Type or Print)**

Name

Address

City

POCAHONTAS

State AR

Zip Code

Daytime Telephone Number  
870-892-1205

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KNADC123418

Make

KIA

Model

RIO

Model Year

2001

Date Purchased  
03-JAN-01

Dealer's Name and Telephone Number

Engine:  
No. Cylinders

Fuel Type:  
Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type  
AUTOMATIC

Antilock Brakes  
 Cruise Control

Powertrain  
4 WHEEL DRIVE

Vehicle Component Code  
201000 WHEELS:R/M

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
13-NOV-2003

Failure Mileage  
66000

Failure Speed  
10

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location:

The Component Code

The Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).


VEHICLE BEGAN MAKING A LOUD GRINDING NOISE WHEN COMING TO A STOP. THINKING IT MAY JUST BE THE BRAKES THAT WERE GOING OUT, RETURNED VEHICLE TO THE SHOP. UPON INSPECTION THE SHOP FOUND THAT ALL 4 OF THE 13 INCH WHEELS HAD STRESS FRACTURES. THE FRONT 2 WERE THE WORST AS THEY HAD BEGUN TO SPLIT. WAS TOLD THAT THERE WAS A POSSIBILITY OF A FATAL CRASH HAD THIS NOT BEEN BROUGHT TO THERE ATTENTION WHEN IT WAS.\*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



 U.S. Department of Transportation National Highway Traffic Safety Administration	<b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET <a href="http://www.nhtsa.dot.gov/hotline">www.nhtsa.dot.gov/hotline</a>		FOR AGENCY USE ONLY 1367	
	Date Received 04-AUG-2004		Repository <input type="checkbox"/> Reference No. 10087188	
<b>OWNER INFORMATION (Type or Print)</b>				
Name		Daytime Telephone Number		E-mail Address
Address				
City	State	Zip Code		Evening Telephone Number
BLUE RIDGE	GA			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.				
Signature of Owner		Date / /		
<b>VEHICLE INFORMATION</b>				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KNADC123316		Make KIA	Model RIO	Model Year 2001
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders 4	Fuel Type:
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type MANUAL	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain FRONT WHEEL DRIVE	Vehicle Component Code 201000 WHEELS:RIM	
			Multiple Failure: 3	
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>				
Incident Date(s) 04-AUG-2004	Failure Mileage 45000	Failure Speed		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:		
Tire Component Code			Tire Failure Type	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:		Failed Part:		
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
WHILE DRIVING IT FELT LIKE THE VEHICLE WAS OFF BALANCE. THIS OCCURRED BECAUSE THE RIGHT FRONT RIM BUSTED. THIS OCCURRED TWICE TWO YEARS AGO BECAUSE CONSUMER OVERLOADED THE VEHICLE. THE SAME RIM BUSTED AGAIN WITHOUT THE VEHICLE BEING OVERLOADED. *AK				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. <span style="float: right;">ATTACH ADDITIONAL SHEETS IF NECESSARY</span>				
The Privacy Act of 1974 - Public Law 93-502: This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				