

U.S. Department of Transportation.

National Highway Traffic Safety Administration

ODI RESUME

Investigation: RO04004

Prompted By: Consumer complaints.

Date Opened: 06/08/2004 Date Closed: 11/05/2004

Principal Investigator: John Abbott

Subject: Headlight Failure

Manufacturer: Volvo Cars Of N.A. LLC.

Products: Volvo 1998 And 1999 S/V/C 70 Series Vehicles.

Population: 97,000

Problem Description: Loss of headlight function.

FAILURE REPORT SUMMARY

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	ODI	Manufacturer	Total_
Complaints:	13	36	49
Crashes/Fires:	0	0	0
Injury Incidents:	0	0 '	0
# Injuries:	0	0	0
Fatality Incidents:	O	0.	0
# Fatalities:	0	0	0
Other*:	Q.	2	2

*Description of Other. Field reports.

Action: This recall query is closed. Recall 04V504.

Engineer: John Abbott

Div. Chief: Thomas Z. Cooper

Office Dir.: Kathleen C. DeMeter

Date: <u>11/05/2004</u> Date: <u>11/05/2004</u> Date: <u>11/05/2004</u>

Summary: On August 23, 1999, Volvo notified NHTSA that it would conduct a safety recall (99V235) on certain 1997 model year (MY) 850 vehicles and certain 1998 S/V/C 70 series vehicles for failure of the headlight switch. The defect report stated in part: "Operation of the headlight switch, over an extended period of time, can result in inconsistent operation of the switch." Volvo's remedy for this recall was to replace the headlight switch.

This recall query investigation was opened on June 8, 2004, based on 13 reports of headlight failure on 1998 and 1999 S/V/C 70 series vehicles that were not included in the earlier recall.

By letter of October 18, 2004, Volvo has notified the agency that it will now conduct a safety recall of an additional 97,000 MY 1998 through 2000 S70/V70/V70XC and C70 vehicles built from June 5, 1997 through January 11, 2000.

Volvo dealers will replace the original equipment "master light switch" with one of an improved design. See safety recall 04V504 for details.