



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: RQ 04-001
 Prompted By: IE03-074
 Date Opened: 01/28/2004 Date Closed: 06/04/2004
 Principal Investigator: Michael Lee
 Subject: Driver Air Bag Clockspring Failure

Manufacturer: DaimlerChrysler Corporation
 Products: 1998-1999 Caravan, Voyager, and Town and Country
 Population: 726,646

Problem Description: Complaints allege driver air bag clockspring failure similar to that of model year 1996 through mid-1998 DaimlerChrysler minivans (built through February 1998) recalled in November 2002.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	233	530	763
Crashes/Fires:	0	4	4
Injury Incidents:	0	4	4
# Injuries:	0	4	4
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	0	0	0

*Description of Other:

Action: This Recall Query has been upgraded to an Engineering Analysis.

Engineer: Michael Lee MJL Date: 06/04/2004
 Div. Chief: Thomas Z. Cooper Date: 06/04/2004
 Office Dir.: Kathleen C. DeMeter Date: 06/04/2004

Summary: Complaints report air bag warning light illuminates, and this may be accompanied with a non-functioning horn and/or cruise control (if equipped). This is indicative of an open-circuit clockspring failure (results in non-functioning driver's air bag), similar to the failure condition that was the subject of DaimlerChrysler's recall of model year 1996-1998.5 minivans (Recall No. 02V-293). This Recall Query has been upgraded to an Engineering Analysis (EA04-013).

MJL
6-4-04