



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 04-073
Date Opened: 10/19/2004 Date Closed: 12/16/2004
Principal Investigator: John Abbott
Subject: Turn Signal/Hazard Flasher Failure

Manufacturer: Volkswagen of America, Inc.
Products: 2000 through 2002 Jetta, Golf and GTI
Population: 350,000

Problem Description: Turn signal and hazard flashers fail to function.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	9	220	229
Crashes/Fires:	0	0	0
Injury Incidents:	0	0	0
# Injuries:	0	0	0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	0	4,960	4,960

*Description of other: Warranty claims

Action: This investigation is closed. See safety recall 04V584.

Engineer: John Abbott *JAA*
Div. Chief: Thomas Z. Cooper
Office Dir.: Kathleen C. DeMeter

Date: 12/16/2004
Date: 12/16/2004
Date: 12/16/2004

Summary: This investigation was opened on October 19, 2004, based on nine reports on 2000 through 2001 Jetta and GTI vehicles alleging that the turn signals and or hazard flashers fail to blink, or flash. Some of the complainants reported that the lights would blink only a few times and then stop. Several of the complainants reported that having the hazard flasher switch replaced repaired their vehicles.

By letter of December 13, 2004, Volkswagen notified the agency that it will conduct a safety recall of 350,000 model year 2000 through 2002 Jetta, Golf and GTI vehicles to repair the turn signal and hazard flasher system. VW reports 216 owner reports, 4 field reports and 4,960 warranty claims on this population of vehicles.

Volkswagen dealers will install a new hazard flasher switch/relay kit to remedy the defective vehicles.

Please see safety recall 04V584 for details.

JAA
12/17/04