

U.S. Department of Transportation

National Highway Traffic Safety Administration

ODI RESUME

Date Closed: 05/27/2004

Investigation: DP 04-001 Prompted By: Consumer Date Opened: 02/03/2004

Principal Investigator: Steve Chan

Subject: Delayed Transmission Engagement

Manufacturer: Bayerische Motoren Werke

Products: 2004 BMW 3-Series W/GM5 Transmission

Population: 49,706

Problem Description: The petitioner alleged that when shifted from 'reverse' to 'drive' there was a

one-half minute to two minutes delay before the transmission is engaged in 'drive'.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	13		Total
Crashes/Fires:	0	137	150
Injury Incidents:	0	0	0
# Injuries:	0	0	0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	0	0	0

*Description of Other:

Action: Petition denied.

Engineer: Steve Chan Sc Div. Chief: Jonathan D. White Office Dir.: Kathleen C. DeMeter

Date: 05/27/2004 Date: 05/27/2004 Date: 05/27/2004

Summary: Ms. Claire M. Tieder of Reston, VA, submitted a defect petition to the National Highway Traffic Safety Administration (NHTSA) by letter dated January 11, 2004, requesting a defect investigation be conducted into delayed transmission engagement on model year 2004 BMW xi vehicles.

BMW's response to NHTSA's information request indicated that certain BMW 3-series vehicles equipped with the GM5 transmission may exhibited a forward 'park' to 'drive' engagement delay from 2 to 30 seconds. However, the condition can occur only during a vehicle "cold start," after the vehicle has been at rest for more than eight hours. Drivers experiencing the delay have learned to take precautionary and compensatory measures. BMW will replace affected transmissions exhibiting the delay, after the condition has been verified, with an improved unit. No alleged crashes, injuries, or fatalities have been reported to either BMW or NHTSA relating to this issue.

Based on analysis of NHTSA's consumer complaints and BMW's data, the petition is denied. For details, see federal register, vol. 69, no. 91 (May 11, 2004).