

VOLKSWAGEN

RQ03010



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February 26, 2004

Mr. Jeff Quandt, Chief
Vehicle Control Division, ODI
US Department of Transportation
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, DC 20590

Subject: 1999 - 2002 Jetta Brake Light Switch

Dear Mr. Quandt,

Pursuant to the instructions provided by Mr. Scott Yon of your office via a telephone call on the morning of February 24, 2004, Volkswagen is providing the following information concerning RQ03-010 along with a Notification of Recall pursuant to 49 CFR 573 (2004).

1. An estimated total population of 377,130 vehicles are affected by this recall in the U.S. Table 1 provides the total population for the listed model years.

Factory Model Year	Population
1999	67,130
2000	118,598
2001	133,819
2002	67,677
Grand Total	377,130

Table 1: Population Overview

2. VW has identified 124 consumer complaints alleging the brake lights failed to operate properly due to a malfunction of the brake light switch. Table 2 provides the number of complaints for the listed model years.

Factory Model Year	# of Complaints
1999	19
2000	17
2001	64
2002	27
Total	124

Table 2: Consumer complaints

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3. VW has identified one crash with minor injuries relating to the alleged defect as a Consumer Complaint. A copy of this Consumer Complaint is provided in an Adobe Acrobat file entitled "Attachment 1" and the details of the injury and crash are provided in a Microsoft Excel file entitled "Attachment 2".
4. VW has identified a total of 18,037 warranty claims for the replacement of the brake switch, regardless of the reason for which the component was replaced. Table 3 provides the number of warranty claims for the listed model years.

Factory Model Year	# of Complaints
1999	499
2000	2,603
2001	8,150
2002	6,785
Total	18,037

Table 3: Warranty Claims

Responses to questions 5 through 11 for RQ09-010 are not required as directed by Mr. Scott Yon.

If you have any questions or require additional information please contact me.

Regards,



John Maddox
Product Compliance Officer

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