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ISUZU  
DET-04-018

January 29, 2004

2004 FEB -2 P 1:46

Thomas Z. Cooper, Chief  
Vehicle Integrity Division  
Office of Defects Investigation  
National Highway Traffic Safety Administration  
400 Seventh Street, SW  
Washington, DC 20590

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Subject: NVS-212kmb / PE03-042

Dear Mr. Cooper:

On behalf of Isuzu Motors Limited Japan ["Isuzu"], in response to your letter [NVS-212kmb / PE03-042] dated November 20, 2003 ["IR"], and pursuant to my telephone conversation with you of January 28, 2004, Isuzu Manufacturing Services of America, Inc. ["Isuzu America"] hereby submits the following abbreviated response and information in response to the IR. In our telephone conversation, you agreed that Isuzu need not provide responses to the IR beyond those contained in this response. We understand that NHTSA will advise us if additional information is required after reviewing this response.

1. State, by model and model year, the number of subject vehicles Isuzu has manufactured for sale or lease in the United States. Separately, for each subject vehicle manufactured to date by Isuzu, state the following:
  - a. Vehicle identification number (VIN);
  - b. Make;
  - c. Model;
  - d. Model Year;
  - e. Date of manufacture;
  - f. Date warranty coverage commenced; and
  - g. The State in the United States where the vehicle was originally sold or leased (or delivered for sale or lease).

Provide the table in Microsoft Access 2000, or a compatible format, entitled "PRODUCTION DATA." See Enclosure 1, Data Collection Disc, for a pre-formatted table which provides further details regarding this submission.

Please see the information in Table Q1-1

TABLE Q1-2: POPULATION OF ISUZU ASCENDER				
VEHICLE	2002 MY	2003 MY*	2004 MY*	TOTAL
Isuzu Ascender	N/A	3412	2488	5900

\*Isuzu wholesale data through January 12, 2004. Production data will be provided by General Motors, the manufacturer of the subject vehicles.

2. State the number of each of the following, received by Isuzu, or of which Isuzu are otherwise aware, which relate to, or may relate to, the alleged defect in the subject vehicles:
  - a. Consumer complaints, including those from fleet operators;
  - b. Field reports, including dealer field reports;
  - c. Reports involving a crash, injury, or fatality, based on claims against the manufacturer involving a death or injury, notices received by the manufacturer alleging or proving that a death or injury was caused by a possible defect in a subject vehicle, property damage claims, consumer complaints, or field reports;
  - d. Property damage claims; and
  - e. Third-party arbitration proceedings where Isuzu is or was a party to the arbitration; and
  - f. Lawsuits, both pending and closed, in which Isuzu is or was a defendant or codefendant.

For subparts "a" through "d," state the total number of each item (e.g., consumer complaints, field reports, etc.) separately. Multiple incidents involving the same vehicle are to be counted separately. Multiple reports of the same incident are also to be counted separately (i.e., a consumer complaint and a field report involving the same incident in which a crash occurred are to be counted as a crash report, a field report and a consumer complaint).

In addition, for items "c" through "d," provide a summary description of the alleged problem and causal and contributing factors and Isuzu's assessment of the problem, with a summary of the significant underlying facts and evidence. For items "e" and "f," identify the parties to the action, as well as the caption, court, docket number, and date on which the complaint or other document initiating the action was filed.

Table Q2-1 summarizes the reports Isuzu believes are related to the subject condition.

TYPE OF REPORT	COUNT (INCLUDING DUPLICATES)	ISUZU REPORTS	ISUZU REPORTS CORRESPONDING TO NHTSA REPORTS	NUMBER OF REPORTS ALLEGING PROPERTY DAMAGE	NUMBER OF REPORTS ALLEGING A CRASH	NUMBER OF REPORTS ALLEGING INJURIES/FATALITIES*	LOCATION OF REPORTS (ATTACHMENT)
Owner Reports	1	1	0	0	0	0	2A
Field Reports	6	6	0	0	0	0	2B
Not-in-Suit Claims	0	0	0	0	0	0	N/A
Subrogation Claims	0	0	0	0	0	0	N/A
3rd Party Arbitration Proceedings	0	0	0	0	0	0	N/A
Product Liability Lawsuits	0	0	0	0	0	0	N/A
Total (Including Duplicates)	7	7	0	0	0	0	N/A
Total (Excluding Duplicates)	7	7	0	0	0	0	N/A

\*Isuzu is not aware of any accidents, injuries, or fatalities related to the subject condition in the subject vehicles.

The sources of the requested information and the date the searches were completed are set forth in Table Q2-2 below.

Source System	Last Date Gathered
Customer Relation Center/Database (CATS)	12/17/2003
Techline/Technical Assistance Database	12/17/2003
Field Engineering Report Database	12/17/2003
Legal Department Files	12/17/2003

3. Separately, for each item (complaint, report, claim, notice, or matter) within the scope of your response to Request No. 2, state the following information:
- Isuzu's file number or other identifier used;
  - The category of the item, as identified in Request No. 2 (i.e., consumer complaint, field report, etc.);
  - Vehicle owner or fleet name (and fleet contact person), address, and telephone number;
  - Vehicle's VIN;
  - Vehicle's make, model and model year;
  - Vehicle's mileage at time of incident;
  - Incident date;
  - Report or claim date;
  - Whether a crash is alleged;
  - Whether property damage is alleged;
  - Number of alleged injuries, if any; and
  - Number of alleged fatalities, if any.

Provide this information in Microsoft Access 2000, or a compatible format, entitled "COMPLAINT DATA." See Enclosure 1, Data Collection Disc, for a pre-formatted table which provides further details regarding this submission.

Isuzu is not aware of any accident, injury, or fatality "Complaint Data" relating to the subject condition in the subject vehicles.

4. Produce copies of all documents related to each item within the scope of Request No. 2. Organize the documents separately by category (i.e., consumer complaints, field reports, etc.) and describe the method Isuzu used for organizing the documents.

Again, Isuzu is not aware of any accidents, injury, or fatalities related to the subject condition in the subject vehicles

If you have any questions or require additional information, please contact me at 734-582-9262 or Mr. Ishihara of my staff at 734-582-9264.

Sincerely,



Jeffery A. Marsee  
Chief Representative  
Emissions and Safety  
Isuzu Manufacturing Services of America, Inc

/jrm