

RQ03-008

FORD

**FORD 12/12/03 LETTER
TO ODI 4 BOOKS**

ATTACHMENT L

**PART 3 OF 4
BOOK 2 OF 4**

RUN DATE:04/16/2002

FORD CUSTOMER SERVICE DIVISION PAGE: 1
SERVICE, WARRANTY, AND FINANCIAL SYSTEMS DEPARTMENT
COMMON QUALITY INDICATOR SYSTEM

CS0115P1 15:36 012702

TEP20

CQIS Concern Folder

Folder: 020054130000 2 2000 TS REPEAT BRAKE LIGHT SWITCH

Status (T,A,C): T TRACKING CON. Status Date: 04/15/2002

Follow-up Date: 12/31/9999

Owner:

Index Points:

Part Nbr: -

YTD Part Sales:

Part Desc: -

Backorder:

Resp Person:

Total Reports: 71

Resp Phone: () -

Folder Comments

Date Comments

RUN DATE:04/16/2002

FORD CUSTOMER SERVICE DIVISION

PAGE: 3

SERVICE, WARRANTY, AND FINANCIAL SYSTEMS DEPARTMENT

CS0115F1 15:36 012702

COMMON QUALITY INDICATOR SYSTEM

Folder Report List. (Assembly Plant Sequence)

Report	Body									Buil
Number	Symptom	Cd	Engine	VIN	Trans	Odom	Fix	Part	Dat	
2BNAC812	201228	P56	3.0L EFI M	1FAPP56S3YG214744	AX4N	11144				041
2BTAC510	201228	P53	3.0L EFI	1FAPP53U3YG134009	AX4N	18876				011
2BYAC796	201228	P53	3.0L EFI	1FAPP53U2YG229824	AX4N	13095				050
2B2AC272	201228	M55	3.0L EFI M	1MEFM55S7YG613000	AX4N	30982				011
2B2AC645	201228	P53	3.0L EFI	1FAPP53U2YG134230	AX4N	26761				012
2CHAA478	201228	P55	3.0L EFI M	1FAPP55S5YG202743	AX4N	16914				041
2CKAC828	201228	P56	3.0L EFI M	1FAPP56S0YG178589	AX4N	6427				022
2CMAC376	201228	P53	3.0L EFI	1FAPP53U5YG225265	AX4S	39737				050
2CMAC379	201228	P59	3.0L EFI	1FAPP59U2YG181717	AX4N	20516				030
2CMCO002	201228	P53	3.0L EFI	1FAPP53U5YG225265	AX4S	39737				050
2CTAC445	503399	P56	3.0L EFI	1FAPP56U6YG149258	AX4N	36977				012
2CVAA904	201228	P53	3.0L EFI	1FAPP53U8YG191824	AX4N	16946				031
2CZAC756	503350	P56	3.0L EFI M	1FAPP56SXYG214787	AX4N	10663				041
2DBAC647	201228	P56	3.0L EFI M	1FAPP56SXYG127357	AX4N	19304				120
2DBAC834	201228	P53	3.0L EFI	1FAPP53U4YG200440	AX4S	31291				032
2DBAD250	201228	M55	3.0L EFI M	1MEFM55S9YG605626	AX4N	34200				112
2DCAE137	201228	M55	3.0L EFI M	1MEFM55S0YG618880	AX4N	19566				021
2DFAT006	201228	M55	3.0L EFI M	1MEFM55S1YG617768	AX4N	40651				021
2DMF5020	201228	M53	3.0L EFI M	1MEFM53S0YG629249	AX4N	36030				041
2DIAG375	201228	P53	3.0L EFI	1FAPP53U3YG225278	AX4N	12170				050
2DJAC354	201228	P53	3.0L EFI	1FAPP53U5YG168663	AX4S	39058				021
2DJAC393	201228	P58	3.0L EFI M	1FAPP58S5YG224883	AX4N	28299				050
2DJAC506	201228	P56	3.0L EFI M	1FAPP56S1YG176852	AX4N	15552				022

RUN DATE:04/16/2002

FORD CUSTOMER SERVICE DIVISION

PAGE: 1

CS0115P1 15:36 012702

SERVICE, WARRANTY, AND FINANCIAL SYSTEMS DEPARTMENT
COMMON QUALITY INDICATOR SYSTEM

TEP20

CQIS Concern Folder

Folder: 020054130000 2 2000 TS REPEAT BRAKE LIGHT SWITCH

Status (T,A,C): T TRACKING COM.

Status Date: 04/15/2002

Follow-up Date: 12/31/9999

Owner:

Index Points:

Part Nbr:

YTD Part Sales:

Part Desc:

Backorder:

Resp Person:

Total Reports: 71

Resp Phone: ()

Folder Comments

Date

Comments

RUN DATE:04/16/2002

FORD CUSTOMER SERVICE DIVISION

PAGE: 3

SERVICE, WARRANTY, AND FINANCIAL SYSTEMS DEPARTMENT

CS0115F1 15:36 012702

COMMON QUALITY INDICATOR SYSTEM

Folder Report List (VIN Sequence)

Report	Body						Build			
Number	Symptom	Cd	Engine	VIN	Trans	Odom	Fix	Part	Dat	
1JHAD179	503300	P58	3.0L EFI M	1FAPP58S4YG206150	AX4N	6494		13480	041	
1JCAAD40	503399	P58	3.0L EFI M	1FAPP58S5YG196826	AX4N	3059		13480	032	
2DJAC393	201228	P58	3.0L EFI M	1FAPP58S5YG224883	AX4N	28299			050	
2BPAA529	503399	P58	3.0L EFI M	1FAPP58S7YA209322	AX4N	24081			032	
2CDD013	201228	P58	3.0L EFI M	1FAPP58S8YA194815	AX4N	26876			030	
1LFC2005	201228	P58	3.0L EFI M	1FAPP58S9YG227172	AX4N	20930			050	
2BMAC322	201228	P58	3.0L EFI	1FAPP58U0YG195133	AX4S	20772			031	
1JFAC310	201228	P58	3.0L EFI	1FAPP58U1YG133255	AX4N	9995		13480	011	
1LKAC234	201228	P58	3.0L EFI	1FAPP58U6YG133252	AX4N	12383		13480	011	
2CMAC379	201228	P59	3.0L EFI	1FAPP59U2YG181717	AX4N	20516			030	
1LSAC729	201228	P59	3.0L EFI	1FAPP59U4YG119221	AX4S	14291			111	
2DCAD616	201228	M53	3.0L EFI M	1MEFM53SXYA631111	AX4N	26448			042	
2DHF5020	201228	M53	3.0L EFI M	1MEFM53S0YG629249	AX4N	36030			041	
1LDAC586	201228	M53	3.0L EFI M	1MEFM53S9YA630967	AX4N	19967		13480	041	
2BGAA486	201228	M55	3.0L EFI M	1MEFM55SXYG611466	AX4N	25295			020	
1LGAA549	201228	M55	3.0L EFI M	1MEFM55SXYG622001	AX4N	24789		13480	031	
2BGAA487	201228	M55	3.0L EFI M	1MEFM55SXYG629854	AX4N	14335			041	
2DCAH137	201228	M55	3.0L EFI M	1MEFM55S0YG618880	AX4N	19566			021	
2DFAT006	201228	M55	3.0L EFI M	1MEFM55S1YG617768	AX4N	40651			021	
2BZAC272	201228	M55	3.0L EFI M	1MEFM55S7YG613000	AX4N	30982			011	
1I3AA372	201228	M55	3.0L EFI M	1MEFM55S7YG625826	AX4N	30370		13480	032	
2CLBG001	201228	M55	3.0L EFI M	1MEFM55S8YA625949	AX4N	10300			032	
2DBAD250	201228	M55	3.0L EFI M	1MEFM55S9YG605626	AX4N	34200			112	

NHTSA's Vehicle Owner Questionnaire (VOQ) Database
 Summary Report From
 ODI No : 759726

Record No#	1
ODI No	759726
Manufacturer	FORD MOTOR COMPANY
Model Yr	2000
Make	FORD
Model	TAURUS
VIN#	1FAPP55S4YA138584
City	PALMDALE
State	CA
Component	LIGHTING:SWITCH:BUTTON:RING:BRAKE LIGHTS
Causing Fault	RECALL, DENIED,PARTS,POOR,NOTICE NOT RECEIVED
Resulting Fault	INOPERATIVE
Summary	<p>BRAKE LAMP SWITCH REPLACED ON RECALL APRIL 2001. ON 3/8/2002 WENT INTO GARAGE AND FOUND BRAKE LIGHTS STUCK ON, CAR HAD DEAD BATTERY. HAD CAR TOWED TO AV FORD HAD TO PAY FOR NEW BATTERY, DIAGNOSTIC, AND NEW SWITCH. CONCERNED THAT THE RECALL REPLACEMENT SWITCH WAS DEFECTIVE CAUSING FAILURE. CONTACTED FORD WITH CONCERNS, REQUESTING A PARTIAL REIMBURSEMENT OF THE \$250.00. WAS TOLD SWITCH OUT OF WARRANTY. I AM CONCERNED THAT THE SAME THING WILL HAPPEN AGAIN SINCE THIS IS AN OBVIOUS DEFECT.*AK</p>
Failure Date	08-MAR-02
Miles	48753
Accident	
Injured	0
Deaths	0
Fire	N
Occur	1
Date of Letter/Received	24-MAR-02
Date added to file	25-MAR-02

9146 000-0001

STANDARD CLAIMS LIST

AWS Online Report

Run Date: 18-APR-2002

Note: All Costs are in US Dollars

VIN	AWS VL	WERS VL	MKT DER	BODY CAB	VER SERIES	DRIVE TYPE	PLANT CD	TRANS CD	ENG COD	PROD DATE	WARR DATE	SELLING DEALER	SELL CNT	TR QTY	WCC	PRF	BASE	SUPP	VRT	VFG	CCC	CD	
1FAPP3384YA138584	DA	000	CF	CPC	CPS	CA	AB	COK	CLD	14-12-99	19-02-00	171439	USA	6	T07	2301	*	*	SXX	V00	*	*	
AWS Claim Keys:		2457216	Doc #:	0607831	Trx Code:		06030	Labor Hrs:		4	Labor Cost:		26	Material Cost:		0	Total Cost:		26	BEST (0886)11163			
Dr-Cl-Sub Cb:		05426*	Name:	ANTELOPE VALLEY FORD			Ph:	885-9493386	St: CA		City Cb: USA		Reg Cb:	NA	Rptg Date:		14-APR-2000						
Cust Comments:		06030 PCM CALIBRATION																					
Tech Comments:		RECALL 06030 06030 REPROGRAM PCM PER RECALL																					
1FAPP3384YA138584	DA	000	CF	CPC	CPS	CA	AB	COK	CLD	14-12-99	19-02-00	171439	USA	14	*	*	*	*	SXX	V00	*	*	
AWS Claim Keys:		815326	Doc #:	0292348	Trx Code:		01508	Labor Hrs:		4	Labor Cost:		25.93	Material Cost:		11	Total Cost:		43.41	BEST (0886)26258			
Dr-Cl-Sub Cb:		11810*	Name:	SHUTTLE LINCOLN-MERCURY			Ph:	861-9457350	St: CA		City Cb: USA		Reg Cb:	NA	Rptg Date:		13-APR-2001						
Cust Comments:		01508 BRAKE LAMP SWITCH																					
Tech Comments:		RECALL 01508 01508 PERFORMED RECALL																					
1FAPP3384YA138584	DA	000	CF	CPC	CPS	CA	AB	COK	CLD	14-12-99	19-02-00	171439	USA	17	T04	18W3	YPLZ	93400	AC	S11	V44	E29	42
AWS Claim Keys:		298322	Doc #:	0273553	Trx Code:		807	Labor Hrs:		4	Labor Cost:		40.21	Material Cost:		41.55	Total Cost:		81.76	BEST (0886)32857			
Dr-Cl-Sub Cb:		11810*	Name:	SHUTTLE LINCOLN-MERCURY			Ph:	861-9457350	St: CA		City Cb: USA		Reg Cb:	NA	Rptg Date:		07-JUL-2001						
Cust Comments:		CUST STATES CHECK ENGINE LIGHT IS ON AND EXTREME LOSE OF POWER																					
Tech Comments:		SENSOR READINGS TO HIGH EBC (QUICK TEST) DIAGNOSIS																					

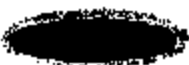
Any comments? You can contact



webmaster

**NHTSA's Vehicle Owner Questionnaire (VOQ) Database
Summary Report From
ODI No : 757368**

Record No#	1
ODI No	757368
Manufacturer	FORD MOTOR COMPANY
Model Yr	2000
Make	FORD
Model	TAURUS
VIN#	1FAPP33U5YG210538
City	INDIANAPOLIS
State	IN
Component	BRAKES:HYDRAULIC:SWITCHBRAKE LIGHT
Causing Fault	RECALL, DENIED,PARTS,POOR,NOTICE NOT RECEIVED
Resulting Fault	ERRATIC OPERATION,POOR PERFORMANCE
Summary	DEFECTIVE PART (BRAKE LIGHT SWITCH) REPLACED ONCE UNDER RECALL. 2ND REPLACEMENT BRAKE LIGHT SWITCH LASTED ONLY ABOUT NINE MONTHS, SAME AS FIRST ONE, AND FORD WONT PAY FOR REPLACEMENT, EVEN THOUGH 1ST DEFECTIVE PART WAS OBVIOUSLY REPLACED WITH ANOTHER DEFECTIVE PART. OBVIOUS SAFETY ISSUE AND REPLACEMENT PARTS UNDER RECALL SHOULDNT BE AS BAD AS THEY PART THEY REPLACED.*AK
Failure Date	01-JAN-02
Miles	37500
Accident	
Injured	0
Deaths	0
Fire	N
Occur	2
Date of Letter/Received	26-JAN-02
Date added to file	28-JAN-02



Data Downloaded Date: March 19, 2002

R063-608 9418

STANDARD CLAIMS LIST

AWS Online Report

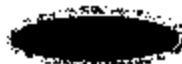
Run Date: 18-APR-2002

Note: All Costs are in US Dollars

VIN	AWS VL	WERS VL	MKT DER	BODY CAB	VER SERIES	DRIVE TYPE	PLANT CD	TRANS CD	ENG COID	PROD DATE	WARR DATE	DELLNO DEALER	SELL CNT	TIS	QRT	WCC	YREF	BASE	SUFF	VRT	VFO	CCC	CD
1FAFP33D5YGG210538	DA	CDD	CF	CPC	CPE	CIA	AD	CDT	CLA	11-04-00	15-05-00	147034	USA	11	*	*	*	*		STX	V00	*	*
AWS Claim Key:	024390L	Doc #:	120345A		Tax Code:		DISB	Labour Item		4	Labour Cost		25	Material Cost	11	Total Cost	42.25						
Dir CA-Sub Ctr:	04781-*	Name:	PEARSON FORD, INC.				Ph:	317-8733333		St IN	City Ctr	USA	Reg Ctr:	NA	Repr Date:	16-MAR-2001							DEST(04)Sub:23263
Cost Comments:	01588 BRAKE LAMP SWITCH																						
Tech Comments:	25269 01588 W F REPLACE BRAKE LAMP SWITCH QC 760																						
1FAFP33U5YGG210538	DA	CDD	CF	CPC	CPE	CIA	AD	CDT	CLA	11-04-00	15-05-00	147034	USA	16	Q68	5Q88	*	NPP	*	S05	V39	PC0	B2
AWS Claim Key:	103225B	Doc #:	127739A		Tax Code:		ES4	Labour Item		4	Labour Cost		25.86	Material Cost	0	Total Cost	25.86						
Dir CA-Sub Ctr:	04701-*	Name:	PEARSON FORD, INC.				Ph:	317-8733333		St IN	City Ctr	USA	Reg Ctr:	NA	Repr Date:	28-AUG-2001							DEST(04)Sub:31552
Cost Comments:	OK SQUEEK WHEN GOING OVER BUMPS & TURNING POSS COMING FROM LF																						
Tech Comments:	31552 UNKNOWN WARRANTY TEST DRIVE NO NOISES DETECTED INSPECT BRAKES AND STEERING AND SUSPENSION NO VISUAL FAULTS DETECTED CHECKED CHASSIS NO SERVICIAL CONCERN NO FAULTS DETECTED NO REPAIRS AT THIS TIME TEST DRIVEN BY 9422 NO NOISES AT THIS TIME																						
1FAFP33U5YGG216538	DA	CDD	CF	CPC	CPE	CIA	AD	CDT	CLA	11-04-00	15-05-00	147034	USA	18	Q65	5V01	XP1Z	1N87	AB	S07	V75	B65	C2
AWS Claim Key:	104305H	Doc #:	127739M		Tax Code:		ES4	Labour Item		5	Labour Cost		32.51	Material Cost	4.96	Total Cost	37.3						
Dir CA-Sub Ctr:	04701-*	Name:	PEARSON FORD, INC.				Ph:	317-8733333		St IN	City Ctr	USA	Reg Ctr:	NA	Repr Date:	29-AUG-2001							DEST(MIN)Sub:31552
Cost Comments:	LUG STUD BROKE																						
Tech Comments:	31552 BROKEN WARRANTY 1 LUG STUD RIGHT FRONT BROKE WHEN REMOVING WHEEL, REPLACED BROKEN STUD AND 1 NUT																						
1FAFP33U5YGG218538	DA	CDD	CF	CPC	CPE	CIA	AD	CDT	CLA	11-04-00	15-05-00	147034	USA	16	*	*	*	*		STX	V00	*	*
AWS Claim Key:	104305J	Doc #:	127739K		Tax Code:		8L52H	Labour Item		4	Labour Cost		36.78	Material Cost	7.88	Total Cost	53.12						
Dir CA-Sub Ctr:	04701-*	Name:	PEARSON FORD, INC.				Ph:	317-8733333		St IN	City Ctr	USA	Reg Ctr:	NA	Repr Date:	20-AUG-2001							DEST(MIN)Sub:31552
Cost Comments:	RECALL 01534 WIPER GEAR COVER																						
Tech Comments:	31552 RECALL WARRANTY INSTALLED WIPER GEAR COVER PER RECALL																						
1FAFP33U5YGG218538	DA	CDD	CF	CPC	CPE	CIA	AD	CDT	CLA	11-04-00	15-05-00	147034	USA	19	Q65	7N83	YF1Z	1A529	ABB	S06	V09	007	28
AWS Claim Key:	12827KH	Doc #:	131982A		Tax Code:		ES3	Labour Item		1.4	Labour Cost		99.49	Material Cost	34.66	Total Cost	125.15						
Dir CA-Sub Ctr:	04701-*	Name:	PEARSON FORD, INC.				Ph:	317-8733333		St IN	City Ctr	USA	Reg Ctr:	NA	Repr Date:	14-NOV-2001							DEST(04)Sub:35830
Cost Comments:	RIGHT FRONT WINDOW WONT CLOSE																						
Tech Comments:	15830 OPEN IN SWITCHES WARN CHECK RIGHT AND LEFT SWITCHES FOR NOT GOING UP REMOVE RIGHT AND LEFT DOOR TRIM PANELS TO PINPOINT TEST BOTH SWITCHES UP SIDE OF PASSENGER WINDOW SWITCH OPEN SOMETIME AND TESTED DRIVERS SWITCHES AND FOUND WINDOW LOCK OUT SWITCH OPEN SOMETIMES, REPLACE DRIVE WINDOW SWITCHES AND REPLACE PASSENGER SIDE WINDOW SWITCH, RECBST SWITCHES AND OK REINSTALL DRIVERS AND																						

**NHTSA's Vehicle Owner Questionnaire (VOQ) Database
Summary Report From
ODI No : 562627**

Record No#	1
ODI No	562627
Manufacturer	FORD MOTOR COMPANY
Model Yr	2000
Make	FORD
Model	TAURUS
VIN#	1FAPP5890YA187762
City	METAIRIE
State	LA
Component	LIGHTING:SWITCH:BUTTON:RING:TAIL LIGHTS
Causing Fault	RECALL, DENIED,PARTS,POOR,NOTICE NOT RECEIVED
Resulting Fault	INOPERATIVE
Summary	CONSUMER RECEIVED RECALL 01808 AND REPAIRS WERE MADE, HOWEVER RECALLED PART HAS FAILED, CAUSING NO BRAKE LIGHTS AND CAUSING VEHICLE TO LOCK UP IN PARK. *SLC
Failure Date	27-MAR-01
Miles	6449
Accident	
Injured	0
Deaths	0
Fire	N
Occur	2
Date of Letter/Received	21-AUG-01
Date added to file	02-OCT-01



Data Downloaded Date: March 19, 2002
This Report Generated (Tue Apr 9 14:20:41 2002)

NHTSA-008 0428

STANDARD CLAIMS LIST

AWS Online Report

Run Date: 18-APR-2002

Note: All Costs are in US Dollars

VIN	AWS VL	WERS VL	MKT DER	BODY CAB	VER SERIES	DRIVE TYPE	PLANT CD	TRANS CD	ENG COD	PROD DATE	WARR DATE	SELLING DEALER	SELL CNT	TR	QTY	WCC	PREP	BASH	SLUFF	VRT	VFG	CCC	CD
1FAFP580YA187762 DA		000	CF	OFF	CPB	C/A	AB	CDK	CLD	03-03-00	20-04-00	123020	USA	2							SXX	V00	
AWS Claim Key:	1531455	Doc #:	136375A	Trx Code:			08036	Labour Hrs:	4	Labour Cost:			24.7	Material Cost:	0	Total Cost:	24.7						
Dir Cl-Sub Cl:	06331-*	Name:	LAMARQUE FORD INC				Ph:	504-4432580	St:	LA	City:	USA	Reg Cl:	NA	Repr Date:	05-JUN-2000	DIST(MLH):	905					
Cost Comments:	RECALL 08036 ENGINE BACKFIRE																						
Tech Comments:	905 WAR REPROGRAM PCM AS PER RECALL 08036																						
1FAFP580YA187762 DA		000	CF	OFF	CPB	C/A	AB	CDK	CLD	03-03-00	20-04-00	123020	USA	7	T07	3005					SXX	V08	
AWS Claim Key:	4234061	Doc #:	140650A	Trx Code:			80823	Labour Hrs:	4	Labour Cost:			24.7	Material Cost:	0	Total Cost:	24.7						
Dir Cl-Sub Cl:	06331-*	Name:	LAMARQUE FORD INC				Ph:	504-4432580	St:	LA	City:	USA	Reg Cl:	NA	Repr Date:	15-NOV-2000	DIST(MLH):	4150					
Cost Comments:	RECALL 08036 ENGINE PERFORMANCE																						
Tech Comments:	4150 WAR REPROGRAM PCM AS PER 08036																						
1FAFP580YA187762 DA		000	CF	OFF	CPB	C/A	AB	CDK	CLD	03-03-00	20-04-00	123020	USA	11	T04	1801	YF1Z	91469	AC	S11	V44	E39	42
AWS Claim Key:	0631445	Doc #:	137698A	Trx Code:			507	Labour Hrs:	7	Labour Cost:			43.21	Material Cost:	41.53	Total Cost:	84.76						
Dir Cl-Sub Cl:	06331-*	Name:	LAMARQUE FORD INC				Ph:	504-4432580	St:	LA	City:	USA	Reg Cl:	NA	Repr Date:	03-MAR-2001	DIST(MLH):	6050					
Cost Comments:	E29 CHECK ENGINE AMBER (MIL) CHECK ENGINE LIGHT ON, INSTALL BOP FACTS																						
Tech Comments:	4004 MIL WARM EEC TEST K050 CODE P0444 IN SYS PERFORMED PUPPOINT TEST DL20 TESTED AND REPLACED DEFECTIVE DPPE SENSOR CLEARED CODE ROAD TEST RETEST ALL OK EECR CODE P0406 IN SYS																						
1FAFP580YA187762 DA		000	CF	OFF	CPB	C/A	AB	CDK	CLD	03-03-00	20-04-00	125020	USA	12							SXX	V00	
AWS Claim Key:	1216926	Doc #:	159372A	Trx Code:			01508	Labour Hrs:	4	Labour Cost:			24.7	Material Cost:	9.62	Total Cost:	34.32						
Dir Cl-Sub Cl:	06331-*	Name:	LAMARQUE FORD INC				Ph:	504-4432580	St:	LA	City:	USA	Reg Cl:	NA	Repr Date:	23-MAR-2001	DIST(MLH):	6149					
Cost Comments:	RECALL 01508 BRAKE LIGHT SWITCH																						
Tech Comments:	6449 RECALL @ (ISN) SET PERFORMED RECALL WITH (ITEMS) PROVIDED, INSTALL NEW BRAKE LAMP SWITCH, TESTED OK.																						
1FAFP580YA187762 DA		000	CF	OFF	CPB	C/A	AB	CDK	CLD	03-03-00	20-04-00	123020	USA	16	200	7V01	YF1Z	13408	BA	S11	V47	P01	43
AWS Claim Key:	10022021	Doc #:	170051A	Trx Code:			01508	Labour Hrs:	3	Labour Cost:			19.15	Material Cost:	9.62	Total Cost:	28.77						
Dir Cl-Sub Cl:	06331-*	Name:	LAMARQUE FORD INC				Ph:	504-4432580	St:	LA	City:	USA	Reg Cl:	NA	Repr Date:	03-AUG-2001	DIST(MLH):	6448					
Cost Comments:	P01 DIFFICULT TO SHIFT WILL NOT COME OUT OF GEAR AND BRAKE LIGHTS NOT WORKING																						
Tech Comments:	9408 42 SERVICE PART RD.19073 ML6449 3.27.01 VERIFIED CONCERN, VEHICLE NOT COMING OUT OF PARK TEST POWER AT BRAKE SWITCH, 12 V IN NO POWER OUT, CKLD WITH C-MEBER AND SERVICE PART BRAKE SWITCH TEST OPERATION, ALL OK.																						
1FAFP580YA187762 DA		000	CF	OFF	CPB	C/A	AB	CDK	CLD	03-03-00	20-04-00	123020	USA	21							SXX	V08	

R003-006 0421

AWB Cluster Key: 14071163 Doc #: 142703C Trx Code: 01524 Labor Hrs: 6 Labor Cost: 31.3 Material Cost: 7.88 Total Cost: 39.18
Dr: CL-Sub CA: 06311- Name: LAMARQUE FORD INC Ptn: 504-4432300 St: LA City: USA Reg. Co: NA Reg. Date: 17-JAN-2002 DMY: 0603-11015
Cost Comment: RECALL DIS24 WIPER MOTOR GEAR COVER
Tech Comment: 11015 WARR FERR RECALL DIS24

Any comments? You can contact



webmaster

AWS

Database Summary - YTD

Cutoff Date: 31 Mar 2002
Last Load Date: 12 Apr 2002

Date/Time Run: 16 Apr 2002 / 9.53
Date/Time Printed: 16 Apr 2002 / 16.01

Request Name: 2000 T/S Volume
Description: by State, Adj periods only 58=C

Result ID: 53500084
Generated By: FSETLI

Data Selection Criteria:

Cost Category	=	All Vehicle Coverages / Contracture(1,%,%)
Country Sold / Repaired (typed)	=	[USA,USA], [USA,CAN], [CAN,USA], [CAN,CAN]
Model Year	=	MY_00(2000)
Region Sold	=	North America[NA]
Sell Dealer State	=	ALABAMA[AL], ALASKA[AK], ALBERTA[AB], ARIZONA[AZ], ARKANSAS[AR], BRITISH COLUMBIA[BC], CALIFORNIA[CA], COLORADO[CO], CONNECTICUT[CT], DELAWARE[DE], DISTRICT OF COLUMBIA[DC], FLORIDA[FL], GEORGIA[GA], GUAM[GU], HAWAII[HI], IDAHO[ID], ILLINOIS[IL], INDIANA[IN], IOWA[IA], KANSAS[KS], KENTUCKY[KY], LOUISIANA[LA], MAINE[ME], MANITOBA[MB], MARYLAND[MD], MASSACHUSETTS[MA], MEXICO[AG], MEXICO[BG], MEXICO[BS], MEXICO[CH], MEXICO[CI], MEXICO[CL], MEXICO[CP], MEXICO[CU], MEXICO[DF], MEXICO[DG], MEXICO[EM], MEXICO[BJ], MEXICO[GR], MEXICO[HG], MEXICO[IA], MEXICO[IM], MEXICO[IR], MEXICO[IA], MEXICO[IL], MEXICO[IA], MEXICO[PU], MEXICO[DE], MEXICO[OP], MEXICO[SI], MEXICO[SL], MEXICO[SO], MEXICO[TA], MEXICO[TL], MEXICO[TM], MEXICO[UC], MEXICO[VJ], MEXICO[ZT], MICHIGAN[MI], MINNESOTA[MN], MISSISSIPPI[MS], MISSOURI[MO], MONTANA[MT], NEBRASKA[NE], NEVADA[NV], NEW BRUNSWICK[NB], NEW HAMPSHIRE[NH], NEW JERSEY[NJ], NEW MEXICO[NM], NEW YORK[NY], NEWFOUNDLAND[NF], NORTH CAROLINA[NC], NORTH DAKOTA[ND], NORTHWEST[NT], NOVA SCOTIA[NS], OHIO[OH], OKLAHOMA[OK], ONTARIO[ON], OREGON[OR], PENNSYLVANIA[PA], PRINCE EDWARD[PE], QUEBEC[QC], RHODE ISLAND[RI], SASKATCHEWAN[SK], SOUTH CAROLINA[SC], SOUTH DAKOTA[SD], TENNESSEE[TN], TEXAS[TX], UTAH[UT], VERMONT[VT], VIRGIN ISLANDS[VI], VIRGINIA[VA], WASHINGTON[WA], WEST VIRGINIA[WV], WISCONSIN[WI], WYOMING[WY], YUKON TERRITORIES[YT]
VOC / EOC (typed)	=	[SM-C,%]
Vehicle Line AWS	=	SABLE[DM], TAURUS[DA]

Report Header - Page: 1

Report Selection Criteria:

Model Year(s) = 2000
Logic = None
Order By = Self Dealer State
Minimum Dealer = 1
Cost Type = Total Cost Gross
Use Group = No
Descriptions = Yes
Default Claims = Up to current cutoff date

Globalization Information:

Distance Reported = Miles
Distance Requested = Miles
Currency Reported = US DOLLAR
Currency Requested = US DOLLAR
Currency Exchange Version = v5

Database Summary - YTD

Cutoff Date: 31 Mar 2002

by State, Adj pedals only 89=C
 Currency Reported In: US DOLLAR

Print Date: 18 Apr 2002
 Print Time: 18.01
 Model Year: 2000
 Logic: na logic

Result ID: 5386004
 Page: 3

State	VEHICLES	% of NY*
AB - ALBERTA	2,500	1.21
AK - ALASKA	102	0.05
AL - ALABAMA	1,443	0.70
AR - ARKANSAS	583	0.28
AZ - ARIZONA	1,245	0.60
BC - BRITISH COLUMBIA	2,484	1.20
CA - CALIFORNIA	17,223	8.41
CO - COLORADO	1,593	0.77
CT - CONNECTICUT	1,572	0.76
DC - DISTRICT OF COLUMBIA	148	0.07
DE - DELAWARE	357	0.17
FL - FLORIDA	14,880	7.23
GA - GEORGIA	2,252	1.10
HI - HAWAII	105	0.05
IA - IOWA	1,737	0.84
ID - IDAHO	371	0.18
IL - ILLINOIS	6,695	3.25
IN - INDIANA	2,699	1.30
KS - KANSAS	1,303	0.63
KY - KENTUCKY	1,289	0.62
LA - LOUISIANA	598	0.29
MA - MASSACHUSETTS	4,357	2.11
MD - MARYLAND	591	0.28
ME - MAINE	5,212	2.53
MI - MICHIGAN	408	0.20
MN - MINNESOTA	13,109	6.37
MO - MISSOURI	2,089	1.01
MS - MISSISSIPPI	3,510	1.70
MT - MONTANA	554	0.27
NE - NEBRASKA	280	0.14
NH - NEW HAMPSHIRE	794	0.38
NC - NORTH CAROLINA	2,699	1.30
ND - NORTH DAKOTA	330	0.16
NE - NEBRASKA	522	0.25
NF - NEWFOUNDLAND	218	0.11
NH - NEW HAMPSHIRE	522	0.25
NJ - NEW JERSEY	5,244	2.54
NM - NEW MEXICO	348	0.17

*Note: NY is Model Year Grand Total and PB is Page By Subject

Database Summary - YTD

Cutoff Date: 31 Mar 2002

by State, Adj pedata only 69-C
Currency Reported in: US DOLLAR

Print Date: 16 Apr 2002
Print Time: 16:01
Model Year: 2000
Logic: no logic

Resch ID: 5368864
Page: 4

State	Value	% of NY
AB - ALBERTA	654	0.47
NT - NORTHWEST	48	0.03
NV - NEVADA	535	0.39
NY - NEW YORK	7,339	4.01
OH - OHIO	6,671	3.59
OK - OKLAHOMA	15,423	8.43
ON - ONTARIO	12,851	6.91
OR - OREGON	828	0.46
PA - PENNSYLVANIA	7,777	4.25
PE - PRINCE EDWARD	104	0.06
PO - QUEBEC	3,189	1.74
RI - RHODE ISLAND	170	0.09
SC - SOUTH CAROLINA	1,349	0.73
SD - SOUTH DAKOTA	394	0.21
SK - SASKATCHEWAN	280	0.14
TN - TENNESSEE	1,645	0.89
TX - TEXAS	7,035	3.84
UT - UTAH	619	0.34
VA - VIRGINIA	3,167	1.72
VT - VERMONT	279	0.16
WA - WASHINGTON	1,325	0.69
WI - WISCONSIN	2,789	1.49
WV - WEST VIRGINIA	535	0.29
WY - WYOMING	182	0.10
YT - YUKON TERRITORIES	39	0.02
Model Year Grand Total (NY):		
Model Year 2000 and Logic (no logic)	163,698	

END OF REPORT

* Note: NY is Model Year Grand Total and PE is Page By Subtotal

	187		187
AB	2358		2358
AK	130	9	121
AL	1884	1771	183
AR	851	845	236
AZ	1858	849	1009
BC	1814	1	1813
CA	11488	8232	8236
CO	1615	869	952
CT	2226	1404	822
DE	422	250	172
FL	8858	8289	570
GA	3698	3488	140
HI	451	301	150
IA	2347	484	1863
ID	392	128	264
IL	7573	1262	6321
IN	3181	801	2380
KS	1557	771	786
KY	1736	1408	330
LA	1197	1090	107
MA	4681	3185	1788
MB	788		788
MD	3047	1968	1079
ME	823	381	262
MI	12932	2014	10918
MN	2927	308	2618
MO	4478	2708	1773
MS	917	838	81
MT	407	44	363
NB	820		820
NC	3349	3125	224
ND	410	69	387
NE	1060	383	677
NF	216		216
NH	808	520	288
NJ	6407	4242	2165
NM	508	194	313
NS	808	2	803
NT	44		44
NV	884	281	413
NY	8188	5084	3088
OH	7106	2250	4856
OK	1453	733	720
OR	10118	4	10113
OR	1132	89	1048
PA	8284	5205	3089
PE	87		87
PO	3218	3	3213
RI	381	188	175
SC	1588	1448	118

SD	394	116	278
SK	822		822
TN	2296	2058	227
TX	7714	5860	1854
UT	608	275	411
VA	3713	2870	1043
VT	330	190	140
WA	2141	98	2043
WI	3206	257	2948
WV	674	462	212
WY	207	63	118
YT	13		13

186000

BRAKE LAMP SWITCH REPLACEMENT

AFFECTED VEHICLES: CERTAIN 2000 AND 2001 MODEL YEAR TAURUS/SABLE
EQUIPPED WITH POWER ADJUSTABLE FOOT PEDALS

OVERVIEW

The brake lamp switch on the affected vehicles must be replaced. Lubricating grease applied to the power adjustable foot pedal assembly may have contaminated the brake lamp switch. Excess lubricating grease from the outer surfaces of the pedal assembly will be removed before a new switch is installed. This procedure will give the details for cleaning of the pedal assembly and replacement of the brake lamp switch.

SERVICE PROCEDURE

1. Note the position of the power adjustable foot pedals then move the pedals to the full upward position.
2. Install a memory saver, then disconnect the battery negative cable.
3. Disconnect the electrical connector from the brake lamp switch. See Figure 1.
4. Remove the retaining clip, then remove and discard the brake lamp switch. See Figure 1.

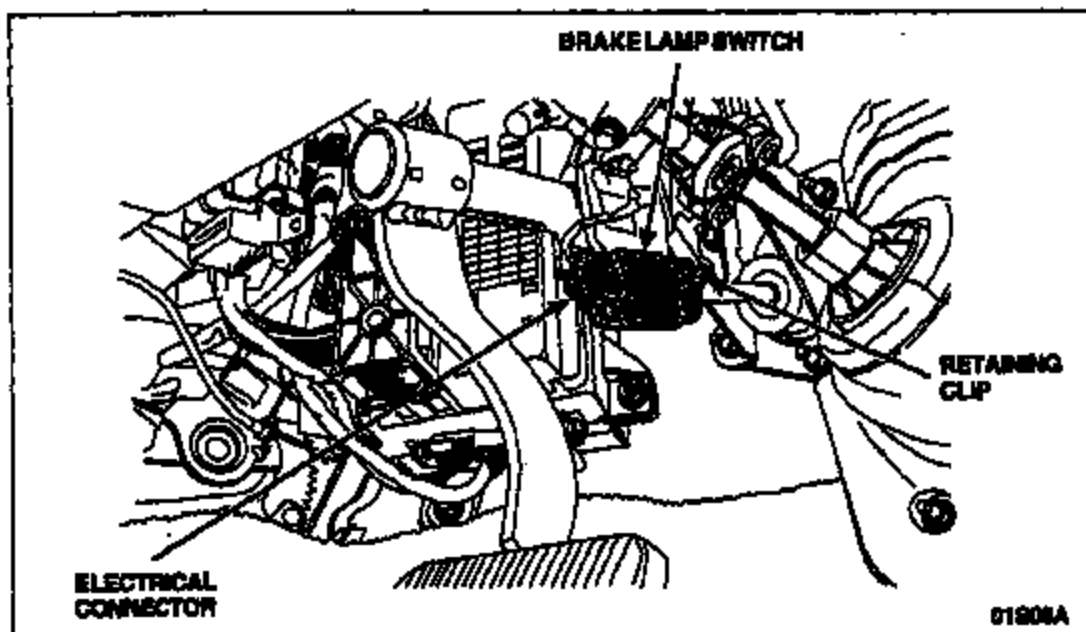


FIGURE 1

Ford Motor Company

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DEARBORN, MICHIGAN 48121
0901

5. NOTE: Do not use solvents when removing the lubricating grease from the brake pedal assembly. Use a shop cloth to remove any lubricating grease from the outer surfaces of the following brake pedal assembly components. See Figure 2.
- Cable connection
 - Pivot spring
 - Guide rod
 - Guide bracket
 - Booster pin

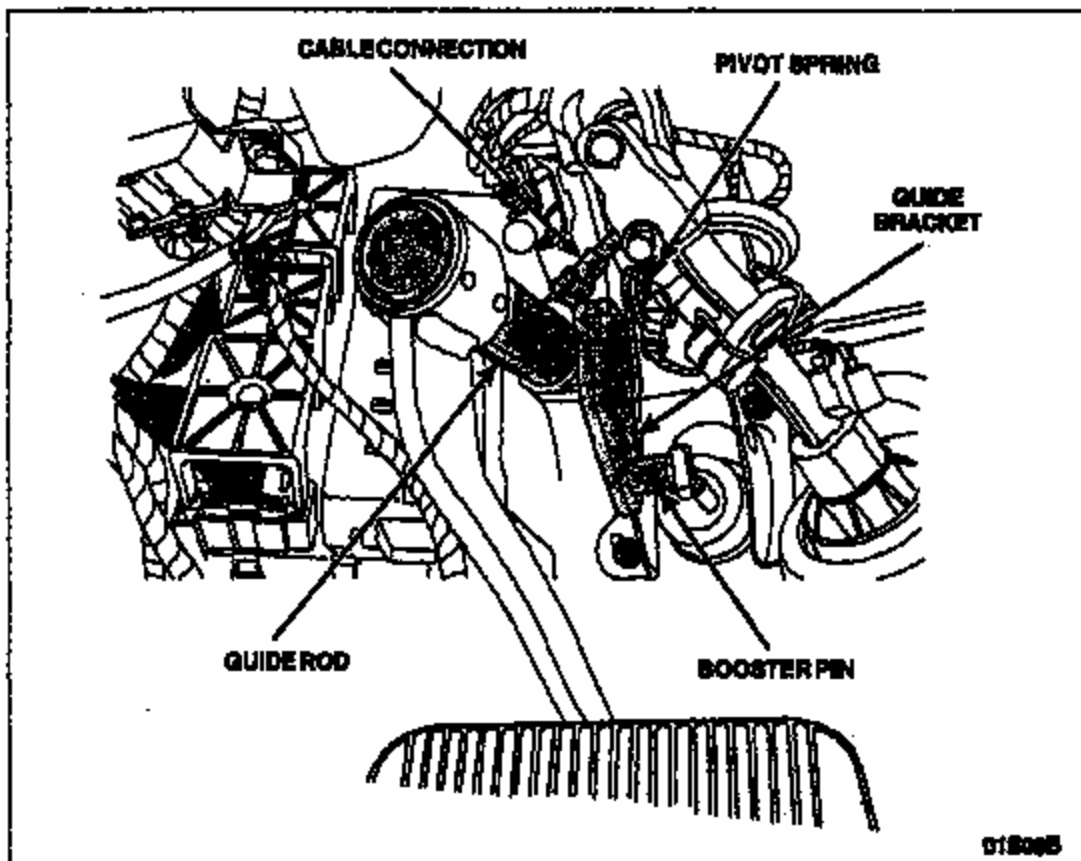


FIGURE 2

6. Install a new brake lamp switch, then install the retaining clip.
7. Connect the electrical connector to the brake lamp switch.
8. Connect the battery negative cable, then remove the memory saver.
9. Move the pedals to their original position.
10. Verify proper brake lamp operation.

Ford Motor Company

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DEARBORN, MICHIGAN 48121
02/01

NHTSA's Vehicle Owner Questionnaire (VOQ) Database
 Summary Report From
 ODI No : 762457

Record No#	1
ODI No	762457
Manufacturer	FORD MOTOR COMPANY
Model Yr	2000
Make	MERCURY
Model	SABLE
VIN#	
City	DETROIT
State	MI
Component	BRAKES:HYDRAULIC:SWITCH:BRAKE LIGHT
Causing Fault	ELECTRICAL SHORT, ELECTRICAL SHOCK
Resulting Fault	INOPERATIVE
Summary	LEFT OUT OF DRIVEWAY WENT TWO BLOCKS PARKED CAR FRONT OF FRIENDS HOUSE, TWO HOURS LATER I PROCDED TO LEAVE. STARTED THE CAR APPLIED MY BRAKE PEDAL AND GOT READY TO SHIFT IN GEAR WHEN IT DIDNT MOVE EVEN THE BUTTON ON THE SIDE WOULDNT GO IN, TURNED THE CAR OFF AND CALLED FOR A TOWING TRUCK. TOWING TRUCK CAME AND SAID THAT IT MIGHT BE SOME SWITCH ON THE BRAKE SYSTEM BECAUSE HE TOWED AT LEAST 4 THAT SAME WHEEK FOR THE SAME PROBLEM. ALSO THE BRAKES LIGHTS WILL NOT COME ON . THIS POSES AS A DANGER BECAUSE IF A PERSON IS DRIVING AND YOU CANT TAKE IT OUT OF DRIVE THE ONLY THING YOU WOULD BE ABLE TO DO IS STOP THE CAR WITH THE BRAKES AND KEEP HOLDING THE BRAKE UNTIL YOU GHT HELP YOU CAN ONLY HOLD THE BRAKES FOR SO LONG.*AK
Failure Date	29-MAY-02
Miles	41000
Accident	
Injured	0
Deaths	0
Fire	N
Occur	1
Date of Letter/Received	30-MAY-02
Date added to file	03-JUN-02



Data Downloaded Date: March 19, 2002
 This Report Generated: Wed Jun 12 16:06:46 2002

*Refer to
 2BLM7001
 EL-F139
 6/19/02*

NHTSA's Vehicle Owner Questionnaire (VOQ) Database
 Summary Report From
 ODI No : 8010170

Record No#	1
ODI No	8010170
Manufacturer	FORD MOTOR COMPANY
Model Yr	2000
Make	FORD
Model	TAURUS
VIN#	
City	NORWICH
State	CO
Component	LIGHTING:LAMP OR SOCKET:HEAD LIGHTS
Causing Fault	RECALL, DENIED PARTS, POOR, NOTICE NOT RECEIVED
Resulting Fault	ERRATIC OPERATION, POOR PERFORMANCE
Summary	CONSUMER HAD RECALL 01V075000 REPAIRS FOR THE STOP LAMP SWITCH. HOWEVER, PROBLEM WAS STILL OCCURRING. DEALER COULD NOT FIND CAUSE. *AK
Failure Date	
Miles	0
Accident	
Injured	0
Deaths	0
Fire	
Occur	0
Date of Letter/Received	20-MAY-02
Date added to file	20-MAY-02

Data Downloaded Date: March 19, 2002
 This Report Generated On: May 30 14:10:00 2002

*Refer to
 2-BLMJ001
 for Status
 5/30/01*

Rvw#: 2BIM7001 CQD Folder: Images: 0
 Rpt#: 02/12/2002 Odom: 27,138 M
 Vehicle: 2000 SABLE, LS PREM, SEDAN 1M8FMS55YG613285 Bld: 01/18/2000
 Engine: 3.0L EFI M Calb: ODD14N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer Id: 11442 David McDavid's Plano Lincoln Ph#: (972) 985-9122
 State: Texas City: Plano Orig/Caller: DAVID COX
 Symptom: 3 01 A 03 CHASS., SERVICE BRAKE, INDICATOR, RED/AMBER ONLY
 Addl Sym: Status: CCRG: Sta:
 Fix: Caus. Comp: SWITCH ASY-STOBLIGHT -- RPL Condition Code: 42
 Region Code: 52 Region Name: Southwest - 52

----- C O M M E N T S -----

Type	Comments
CONCERN REPAIR	BRAKE LIGHTS STAY ON CONSTANT AFTER ENGINE IS SHUT OFF. TECHNICIAN VERIFIED THE CONCERN. DETERMINED THAT THE BRAKE SWITCH WAS STUCK IN THE OPEN POSITION. REPLACED THE BRAKE SWITCH AND THE CONCERN WAS ELIMINATED. REPORT SENT TO THE MCI TEAM. PARTS WILL BE HELD 5 DAYS. IF NO SCRAP ORDER IS RECEIVED THE PARTS WILL BE SENT TO THE MCI TEAM FOR REVIEW. DAVID COX-FOE/DALLAS-9725718407

Date identified 2/12/02

1st level Complete 3/18/02

2nd level Complete 4/18/02

Submitted to CCRG 4/24/02

Settl, Frank (F.E.)

From: Bradley, Joe (J.C.)
Sent: Wednesday, April 24, 2002 9:52 AM
To: Settl, Frank (F.E.)
Subject: RE: ECI Report - 2000 Taurus Sable Brake Light Switch Repeat Repairs

Frank, well done, proceed accordingly.

-----Original Message-----

From: Settl, Frank (F.E.)
Sent: Wednesday, April 24, 2002 9:11 AM
To: Bradley, Joe (J.C.)
Cc: Sabella, Christine (C.R.); Laffert, Kyle (K.R.); Trzedak, Robert (R.T.)
Subject: ECI Report - 2000 Taurus Sable Brake Light Switch Repeat Repairs

Joe, I am sending you the attached ECI report for your review. Please review and approve for distribution.

<< File: ECI Report 2000 TS Brake Light Switch.doc >>

Frank E. Settl
Enhanced Concern Identification
Phone 313-248-7439
Fax 313-248-6278
CDSID FSETTLJ

ECI Potential Concern CCRG Routs Sheet

DISTRIBUTION LIST:

POSITION:

To: PD Critical Concern Manager:
CCRG Chairperson:

NAME:

B. Patel G. Oswalt M. Mardell K. Christensen
 S. Sweeney M. Tokarsky

cc: V.P., Product Development:
Executive Director
Key PCSD VS&P Management:
Engineering Director:

C. Theodore
 M. Zavalink D. Kapur T. Baughman A. Kammerer
 A. O'Neill J. Bradley C. Sabonis

Vehicle Line Director:

M. Thomas B. McNeal H. Salenbauch
 B. Himes B. Osborne M. Raucci
 D. Kuzak B. Gilbert N. Gira P. Mascarenas
 L. Shedden S. Pacheco

NAPD Quality Director:

M. Beck T. Davis B. Faulk P. Heller

Campaign Prevont Specialist

K. Lysik _____

STA - Purchasing

E. Conrad _____

PCSD PVT Program Manager

D. Malmin _____

Engineering Manager

P. L. Summers R. S. Atvey _____

Chief Nameplate Engineer

B. Vough _____

PVT Manager

M. Colentino _____

Chief Functional Engineer

S. Skinner _____

APPROVAL:

ECI Commodity Supervisor
 Approved
 Changes Recommended

Robert Ingel _____ 4-24-2002
Name Signature Date

ECI Commodity Manager
 Approved
 Changes Recommended

[Signature] _____ 4/29/02
Name Signature Date

ECI Department Manager
 Approved
 Changes Recommended

[Signature] _____ 4/24/02
Name Signature Date

GCM Manager

JOE BRADLEY _____ 4/24/02
Name Date of Approval

CHANGES: (By Whom & Note Changes Requested)

CCRG Package Checklist

- Download current ECI report form from the E-Room. File is in ECI Reports folder.
- Review CCRG meeting log for any related subjects previously submitted to CCRG.
- Review existing field actions (ONP, TSB, SSM, ISM) to see if subject has been previously addressed.
- Submit request for FOE assignment for parts, pictures, audits, etc. as appropriate.
- Search for supporting information as required (wiring diagrams, shop manual diagrams, etc.)
- Review at Wednesday 9:00 AM CCM Conference Call.
- Contact FCSD PVT Program Manager when beginning 2nd level analysis and request any info PVT may already have related to subject.
- Contact CPS for input on report detail required.
- Search CQIS, AWS, VOQ and analyze data as appropriate. Create CQIS folder and add folder number to ECI report.

CQIS Analysis

- By Symptom
- By Repair
- Date of Build
- Date of Repair
- Time in Service
- Mileage
- Region/Location
- Assembly Plant
- Option Content
- Repeat Repairs
- Other

AWS Analysis

- By Symptom
- By Repair
- Date of Build
- Date of Repair
- Time in Service
- Mileage
- Region/Location
- Assembly Plant
- Option Content
- Repeat Repairs
- Other

VOQ Analysis

- By Symptom
- By Repair
- Date of Build
- Date of Repair
- Time in Service
- Mileage
- Region/Location
- Assembly Plant
- Option Content
- Repeat Repairs
- Other

TEWS

- By Symptom
- Month of Prod
- Month of Repair
- Time in Service
- Mileage
- Region/Location
- Assembly Plant
- Hazard Plot
- Accident Table

- Search MMP Database for parts sales data by month and by calendar year.
- Request LMMS search for any pertinent legal cases.
- Save ECI report and related files (excel spreadsheets, checklist, etc.) in E-Room.
- Notify FCSD PVT Program Manager and CPS of implementing ECI concern package. Solicit input.

Date:

First Identified:

2/13/02

2nd Level Initiated:

2/26/02

Package Completed:

4/23/02

Analyst Name:

E. Setili

Rvrd: Folder: Images: 0
 Rpt#: ZBLM7001 CQD Rpt: 02/12/2002 Odom: 27,138 M
 Vehicle: 2000 SAAB,LS PREM,SEDAN 1M8FMS585Y6613285 Bld: 01/18/2000
 Engine: 3.0L EFI M Calb: 0DD14N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer Id: 11442 David McDavid's Plano Lincoln Ph#: (972) 985-9122
 State: Texas City: Plano Orig/Caller: DAVID COX
 Symptom: 3 01 A 09 CHASS.,SERVICE BRAKE ,INDICATOR,RED/AMBER ONLY
 Addl Sym: Status: CCRG: Mts:
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code: 42

Region Code: 52 Region Name: Southwest - 52

----- C O M M E N T S -----

Type	Comments
CONCERN	BRAKE LIGHTS STAY ON CONSTANT AFTER ENGINE IS SHUT OFF.
REPAIR	TECHNICIAN VERIFIED THE CONCERN. DETERMINED THAT THE BRAKE SWITCH WAS STUCK IN THE OPEN POSITION. REPLACED THE BRAKE SWITCH AND THE CONCERN WAS ELIMINATED. REPORT SENT TO THE HCI TEAM. PARTS WILL BE HELD 5 DAYS. IF NO SCRAP ORDERS RECEIVED THE PARTS WILL BE SENT TO THE HCI TEAM FOR REVIEW. DAVE COX-FQE/DALLAS-9725718407

Settl, Frank (F.E.)

From: Patel, Bharat (B.J.)
Sent: Thursday, April 18, 2002 9:59 AM
To: Settl, Frank (F.E.)
Cc: Lysik, Kevin (K.M.); Rossi, Roberto (R.A.)
Subject: RE: Who is Engineering Manager?

There are two managers, Taurus Program Manager and GCE Manager. Their names are: Summers, Priscilla (P.L.) and Alvey, Ray (R.S.) respectively

Kevin/Rossi: FYI!

BHARAT J. PATEL

North American Car (NAC) Critical Concern Manager

bpate17@ford.com; Cube Loc.: 24H39

Phone: 313-248-6312; Fax: 313-390-6002; Text Pager: 1-888-442-0837

-----Original Message-----

From: Settl, Frank (F.E.)
Sent: Thursday, April 18, 2002 8:07 AM
To: Patel, Bharat (B.J.)
Subject: Who is Engineering Manager?

Bharat, can you please help identify who the Engineering Manager is that would be responsible for the 2000 Taurus/Sable Brake Light Switch? I need to make sure he/she is on the distribution list for the ECI report that I am preparing on this subject.

Thanks,

Frank E. Settl

Enhanced Concern Identification

Phone 313-248-7439

Fax 313-248-6278

CDSID FSETTL

Sell, Frank (F.E.)

From: Trzeciak, Robert (R.T.)
Sent: Monday, March 11, 2002 7:48 AM
To: Sell, Frank (F.E.)
Subject: FW: 01S08 Brake Lamp Switch Replacement

FYI - Also, I am still waiting on direction from the Recall group to determine next steps.

-----Original Message-----

From: Parkin, Steve (S.J.)
Sent: Wednesday, March 06, 2002 3:48 PM
To: 'Kathie Zielman'
Cc: Suzanne Griffith; Linda Webster; Castleberry, Brett (B.A.);
Trzeciak, Robert (R.T.)
Subject: RE: 01S08 Brake Lamp Switch Replacement

Kathie,

The original failure was due to grease contamination. If the dealers fitted a new switch, and did a good job of wiping away the grease, it can't be the same failure mode. If the grease was not properly cleaned away, I would suggest the cost of the subsequent failure is down to the dealer who did the repair.

However, if the failure is caused by something other than the grease, that's a different issue, and the dealer should submit a CQIS report and return the parts for investigation. (Bob Trzeciak in ECI called me on a similar issue yesterday).

Regards,
Steve Parkin
Recall/Service Programs, PCSD
Suite 801 DBC II; (313) 248-7610

-----Original Message-----

From: Kathie Zielman [mailto:KZielman@Renkin.com]
Sent: Wednesday, March 06, 2002 3:11 PM
To: Steve Parkin
Cc: Suzanne Griffith; Linda Webster
Subject: 01S08 Brake Lamp Switch Replacement

Hi Steve,

We are beginning to receive calls from dealers who state that the part has failed in the vehicle. Normally, if a part fails within a short time, the dealer performs the program again under the Service Part Warranty. The following vehicles are out of the Part Warranty.

Would you like us to authorize these dealers to re-perform the program or is this a sign of another concern.

Tom Genova originally worked on this program.

Thanks!

P/A: 04962
World Ford
Leslie McClary
850-265-2168
1FAFP5528YA173970

P/A: 13659
Greco Motor
Joe Howard
815-725-0850
1MEFM5584YG641157

P/A: 01631
Court Ford
Missie Capuzzi
815-939-9600
1MEFM5588YG622045

P/A: 20313
Eamhardt Ford
Suzette Beam
480-756-3684
1FAFP5583YA213811

Settl, Frank (F.E.)

From: Settl, Frank (F.E.)
Sent: Friday, March 08, 2002 10:45 AM
To: Wash, Chris (C.J.)
Subject: Warranty Parts Return Request

Chris, I would like to request parts returned to me as follows:

2000 Taurus/Sable Brake Light Switches

Part #a: YF1Z-13480-AA Sedan
YF1Z-13480-BA Wagon

Year & Model: 2000 Taurus/Sable

of parts: 25

Other: I am only interested in parts 1) from vehicles with adjustable foot pedals, and 2) vehicles that have previously had recall #01S08 completed.

I don't know if you're able to filter returns based on this criteria. If not, I'll just have to see what gets returned, and maybe bump up the quantity if I don't get enough parts that I'm looking for.

Shipping Instructions:

Ford Motor Company
ECI Department
500 Town Center Drive, Suite 900, Cube #42
Dearborn, MI 48128
ATTN: Frank Settl

Thanks, please call me if you have any questions.

Frank E. Settl
Enhanced Concern Identification
Phone 313-248-7439
Fax 313-248-6278
CDSID FSETLJ

CCRG Package – Preparation Checklist (P/T, Electrical, Chassis, Tires)

- Download current report form & checklist from the E-Room. Files are in ECI Reports folder.
- Review CCRG meeting log for any related subjects previously submitted to CCRG.
- Review existing field actions (ONP, TSB, SBM, IBM) to see if subject has been previously addressed.
- Submit request for FOE assignment for parts, pictures, audits, etc. as appropriate.
- Search for supporting information as required (wiring diagrams, shop manual diagrams, etc.)
- Contact FCSD PVT Program Manager when beginning 2nd level analysis and request any info PVT may already have related to subject.
- Search CCIS, AWS, VQG and analyze data as appropriate. Create CCIS folder and add folder number to ECI report.

	CCIS Analysis	AWS Analysis	VQG Analysis	TEWS
	<input type="checkbox"/> By Symptom	<input type="checkbox"/> By Symptom	<input type="checkbox"/> By Symptom	<input type="checkbox"/> By Symptom
	<input type="checkbox"/> By Repair	<input type="checkbox"/> By Repair	<input type="checkbox"/> By Repair	<input type="checkbox"/> Month of Prod
	<input checked="" type="checkbox"/> Date of Build	<input type="checkbox"/> Date of Build	<input type="checkbox"/> Date of Build	<input type="checkbox"/> Month of Repair
	<input type="checkbox"/> Date of Repair	<input type="checkbox"/> Date of Repair	<input type="checkbox"/> Date of Repair	<input type="checkbox"/> Time in Service
	<input type="checkbox"/> Time in Service	<input type="checkbox"/> Time in Service	<input type="checkbox"/> Time in Service	<input type="checkbox"/> Mileage
	<input type="checkbox"/> Mileage	<input type="checkbox"/> Mileage	<input type="checkbox"/> Mileage	<input type="checkbox"/> Region/Location
	<input type="checkbox"/> Region/Location	<input type="checkbox"/> Region/Location	<input type="checkbox"/> Region/Location	<input type="checkbox"/> Assembly Plant
	<input checked="" type="checkbox"/> Assembly Plant	<input type="checkbox"/> Assembly Plant	<input type="checkbox"/> Assembly Plant	<input type="checkbox"/> Hazard Plot
	<input type="checkbox"/> Option Content	<input type="checkbox"/> Option Content	<input type="checkbox"/> Option Content	<input type="checkbox"/> Accident Table
	<input type="checkbox"/> Repeat Repairs	<input type="checkbox"/> Repeat Repairs	<input type="checkbox"/> Repeat Repairs	<input type="checkbox"/> Body Style
	<input type="checkbox"/> Other	<input type="checkbox"/> Other	<input type="checkbox"/> Other	

NOT DONE
DONT KNOW
RECALL DATA

ALL NOT PERMS

- Search MAF Database for parts sales data by month and by calendar year. Also check application for model year and model line usage.
- Request LMMS search for any pertinent legal cases.
- Review package with ECI Supervisor.
- Review package with Commodity Manager and other Commodity Supervisors.
- Review package with ECI Department Manager.
- E-Mail report to Global Concern Management Manager.
- Submit package to appropriate CCM.
 - Route to Appropriate CCRG Distribution List
 - Route to FCSD PVT Program Manager
 - Route to Campaign Prevent Specialist (CPS)
 - Route to Supplier Technical Assistance (STA)
- Update ECI Tracker database with dates for 2nd level completion and submission to CCRG.
- Save ECI report and related files (excel spreadsheets, checklist, photos, etc.) in E-Room.

2000 T/S

2'01 2 28
elect light ext stoplamps

~~TV~~ TV
C

SINCE 05/01/01

5-03-3-XX
DRIVELINE AT ENGAGEMENT shift lever LINKAGE

3-01-A-03
~~Chassis - Serv Brake - Inverter~~

2-05-2-XX Elect - Horn/Spd Cont - Spd Cont

3-01-A-XX chassis - Serv Brake - Inverter

2-03-4-XX Elect - Start Charge - Battery

Repeat Brake Switch Failure

1MEFM55S2YG619853

2000 Sable © Mullinax L/M Tech: Jack Arnold

Tech states that the switch failed due to repeat grease intrusion. Tech feels that Recall 01S08 is not sufficient in resolving the concern. He stated that there is nothing stopping more grease from entering the new switch. He stated that they are cleaning the grease off the assemblies but it seems to work its way back again and goes into the new switch. However, tech stated that he felt the repair is simple enough to do correctly very quickly and feels that there should be no other action from Ford Motor Company. He stated that he would just prefer to fix them as they come back.

1MEFM55S5YG632662

2000 Sable © Qualify L/M Tech: Norman Williamson

Tech states that he did not see any grease in or around the brake switch. States that it was the brake switch that was causing the brake lights to stay on. States that they have not been seeing very many repeat failures after the recall was performed. Tech feels that the recall is sufficiently repairing the concern and states that he has no difficulties performing the recall.

1MEFM55S0YA613580

2000 Sable © Pompano L/M Tech: Lorain O'Donnell

Tech states that the switch was covered in oil. States that the surrounding area was clean though. Tech feels that the recall is not fixing the issue. Tech states that she feels the concern is with the switch itself. States that the plastic warps and causes the brake lights to stay on and overheats the switch. She feels that the oily substance on the switch is a contact grease inside the switch that gets too hot and runs out. Tech would like to see Ford do something about it because they are replacing the switches every three months or so on all the Taurus and Sable vehicles.

CRITICAL CONCERNS REVIEW GROUP (NORTH AMERICA)

- Page 1 -

File:→	7C01	Opened:	August 22, 2000	Closed:	February 27, 2001
VLD→ (Lead)	Mike R. Zavalnick North American Car	Assisting Activities: NAC-CCC/RVT		CAMPAIGN:	01S08
				Contacts:	Rob English - 73225 Dale Stellatniker - 37696 Dave Heath - 9-1-769-1382 Joe Natta - 08133

MODELS:	2000 TAURUS/SABLE
Input Source:	FCSD - CQIS REPORT
Concern Description:	Brake lights stays ON with Ignition ON or OFF

Mtr #/Date: CONCERN INVESTIGATION DATA

1828/Aug 22
2000

Walk-In by Tom Genova. 2000 Taurus/Sable. CQIS attached:

- YHBAD091 - 2000 Sable in Ft. Lauderdale, FL, with 264 miles. The brake lights stay on with the ignition on or off. Found stop light switch melted at contact arms in plastic housing and holding contacts together, keeping the stop lamps on. Installed 1999 sable switch, connector, and spacer, as replacement switches are on back order and have to be redesigned. This was the fifth vehicle in 5 days with the same failure. The switches were all melted inside the housings at the same place.

FCSD:

- Service part sales for stop lamp switches shows marked increase in past three months—June = 492, July = 1624, August = 734 through 8/8. (May was 103).

RVT:

- AAI-PVT - Grease was added in production for adjustable pedal, grease may drop down onto switch. Have started 14D.

NAC-CCC:

- Gathering data adjustable vs non-adjustable pedals.

1830/Aug 29

CQIS today:

- YHQAD156 - 2000 Taurus in Vallejo, CA, with 4,563 miles. The brake lights are on all the time. Replaced brake lamp switch.

1837/Sep 26

RVT:

- Draft 14D written, finishing up report on grease issue.

Fourteen (14) CQIS reports today: Reports are from TEXAS (1), ONTARIO (4) and ALBERTA (1) Canada, CALIFORNIA (3), ARIZONA (2), PENNSYLVANIA (2), WISCONSIN (1)

YH2AD190	YIEAH415	YIGAC871	YIHAA444	YINAC501
YH4AA063	YIGAC849	YIHAA420	YIOAA486	YILAA046
YIEAH360	YIGAC8780	YIHAA443	YIHAA451	

CRITICAL CONCERNS REVIEW GROUP (NORTH AMERICA)

- Page 2 -

File:→	7C01	Opened:	August 22, 2000	Closed:	February 27, 2001
VLD:→ (Lead)	Mike R. Zevakink North American Car	Assisting Activities:	NAC-CCC/RVT	CAMPAIGN:	01808
				Contacts:	Rob English - 75225 Dale Stoffelmeier - 37696 Dave Heath - 9-1-769-1382 Joe Neme - 08133

MODELS:	2000 TAURUS/SABLE
Input Source:	FCSD - CQIS REPORT
Concern Description:	Brake lights stays ON with Ignition ON or OFF

Ntg #/Date:

CONCERN INVESTIGATION DATA

- 1839/Oct 3 RVT: Draft 14D reviewed, comments provided.
- 1,114 claims reviewed, 98% were on adjustable pedal vehicles which is about 40% of production.
 - Switches coming back are covered with oil. Sent to Central Labs.
 - Oil is from a moly kote grease used on the adjustable pedal spring for a squeak/rattle complaint. Oil runs down the rod into plunger and contacts of switch. Waiting for report from DOW CHEMICAL how much oil separates from the grease over time. Now wiping grease off.
 - Fixed pedals also use grease but a different type. Cannot use this grease because it is not compatible with the adjustable drive system.
 - Same design for pivot and return spring on fixed and adjustable systems.
- 1845/Oct 24 RVT: Tech Review being rescheduled.
- 1847/Oct 31 CQIS today:
- Y11H3024 - 2000 Taurus in Chelsea, MI, with 7,598 miles. The brake lights are stuck on. Replaced brake light switch. NOTE: 2 questions, (1) why was brake light switch re-designed for 2000 model year? This is the third vehicle in a month now, rarely had trouble with 99 and prior. (2) why is it necessary to have 2 different switch for sedan vs wagon? This is ridiculous, look how much money the company might have saved leaving it alone.
- 1877/Feb 27 The FRC recommended Campaign 01808.
- Closed.

IMEFM55S9YA629525 32740

~~IMEFM55S1YA635545~~

603 368 36579

• Run Labor Of Code = 015088
Repair Date = 3/1/01 thru 3/31/01

Custom Claim List - VIN
- Labor Of Code
- REPAIR DATE
- MILEAGE

Results - 2000 my - 36,038
2001 my 537

36579-36042

For these 36,575 VINS
Run Causal Base Part = 13480
~~Repair Date~~

March 7th recall Done (521 claims)
Repair Date ≥ 3/8/01

Request
Parts

1) Should Quester go to Ken Gonyer's place
to see if Read is being done correctly.

2) Kevin Lysik 85017 (Rob Rossi)
WIRING ISSUE - 47,000 wiring claims
2,000 shift

WIRING done in July 2000

3) Call Steve Protin 87610

4) Run 1 month of reads
RUN VINS BACK THRU to look @ month of repair for reports

VIN

5,000 - 9,153 New recall 7-1
8,000 recall 10-1
17,000

Mile # 1828
Date 8/22/00
2000 T/S
Brake lights stay on
w/IGN OFF
Campaign # 01508

Lovelace, Maria (M.E.)

From: Setil, Frank (F.E.)
Sent: Thursday, February 14, 2002 2:28 PM
To: Lovelace, Maria (M.E.)
Cc: Trzeciak, Robert (R.T.)
Subject: FQE Parts Return

Maria, yes I would like to get the part back from FQE CQIS Report #2BLMJ001 - Brake switch from Dave Cox.

Frank E. Setil
Enhanced Concern Identification
Phone 313-248-7439
Fax 313-248-6278
CDSID FSETIL1

✓

Maria E. Lovelace
Rapid Concern Definition Program
Field Service Engineering
Diagnostic Service Center II/Case 419
313-323-6861/800-621-4400

800-800 8452

RUN DATE:04/16/2002

FORD CUSTOMER SERVICE DIVISION

PAGE: 1

CS0115F1 15:36 012702

SERVICE, WARRANTY, AND FINANCIAL SYSTEMS DEPARTMENT

COMMON QUALITY INDICATOR SYSTEM

TEP20

CQIS Concern Folder

Folder: 020054130000 2 2000 TS REPEAT BRAKE LIGHT SWITCH

Status (T,A,C): T TRACKING CON.

Status Date: 04/15/2002

Follow-up Date: 12/31/9999

Owner:

Index Points:

Part Nbr:

YTD Part Sales:

Part Desc:

Backorder:

Resp Person:

Total Reports: 71

Resp Phone: ()

Folder Comments

Date

Comments

Rpt#: 1EPAC568 EDSR --or-- Q 408135 Rpt: 05/18/2001 Odom: 12,039 M
 Vehicle: 2000 TAURUS,SE SVG ,SEDAN 1FAPP5585YG168092 Bld: 02/08/2000
 Engine: 3.0L EPI N Calb: ODD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 09250 Walsor Motors, Inc. Phone: (952) 925-1651
 State: Minnesota City: Minneapolis Orig/Caller: GLEN EDWARDS
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 58 Region Name: Twin Cities - 58

----- C O M M E N T S -----

Type	Comments
CONCER	THE BRAKE LIGHTS STAY ON ALL THE TIME. BRAKE SWITCH RECALL WAS DONE ALREADY.
TECH/C	VERIFIED LIGHT STAYED ON FOR BRAKES. TESTED CIRCUIT, PERFORMED PINPOINT TESTS. REPLACED BRAKE LAMP SWITCH AND RETESTED, OK.
AUDIT	SYMPTOM_CODE 201200 CHANGED TO 201228 BY DSTELTER

Rpt#: 1FK10001 EDSR Rpt: 06/11/2001 Odom: 11,537 M
 Vehicle: 2000 TAURUS,SE SVT ,SEDAN 1FAPP5580YG249873 Bld: 06/08/2000
 Engine: 3.0L EFI M Calb: ODD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 09770 Simmons Ford, Inc. Phone: (616) 649-1022
 State: Michigan City: Vicksburg Orig/Caller: GREG BREWINGTON
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 48 Region Name: Detroit - 48

----- C O M M E N T S -----

Type	Comments
CONCER	THE BRAKE LIGHTS STAY ON ALL THE TIME.
REPAIR	VERIFIED LIGHTS ON. FOUND BRAKE LIGHT SWITCH RECENTLY REPLACED UNDER RECALL, WAS BAD. IT WAS NECESSARY TO REPLACE.

Rpt#: 1PLAA037 EDSR --or-- Q 413590 Rpt: 06/14/2001 Odcm: 1,519 M
 Vehicle: 2000 TAURUS,SE SVG ,SEDAN 1FAPP55U7YA214994 Hld: 04/11/2000
 Engine: 3.0L EFI Calb: ODD13N0A Trans: AX4N Axle: FWD 3.77 A/C: YES
 Dealer ID: 05542 SANTA MONICA FORD Phone: (310) 451-1588
 State: California City: Santa Monica Orig/Caller: BOB MILLS
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 71 Region Name: Los Angeles - 71

----- C O M M E N T S -----

Type	Comments
CONCER	NO BRAKE LIGHTS AND VEHICLE WILL NOT COME OUT OF PARK.
TECH/C	FOUND SWITCH CONTAMINATED WITH GREASE & CAUSING OPEN CIRCUIT. SWITCH WAS REPLACED UNDER RECALL 01S08, 280 MILES AGO. REPLACED SWITCH.
AUDIT	SYMPTOM_CODE 201200 CHANGED TO 201228 BY DSTELTER

Rpt#: 1GSAC424 EDSR --or-- Q 421765 Rpt: 07/20/2001 Odcom: 29,719 M
 Vehicle: 2000 TADRUS, SE COMP, SEDAN 1FAPP56S8YAL37159 Bld: 12/08/1999
 Engine: 3.0L EFI M Calb: 0DD14NOA Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 00449 Beauty Ford, Inc. Phone: (404) 659-3673
 State: Georgia City: Atlanta Orig/Caller: PHILLIP BEAVERS
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 21 Region Name: Atlanta - 21

----- C O M M E N T S -----

Type	Comments
CONCERN	THE BRAKE LIGHTS STAY ON.
TECH/C	REPLACED BRAKE LIGHT SWITCH. RECALL DISOB WAS DONE ON 05/25/2001.
AUDIT	SWITCH WAS FULL OF GREASE. SRV_DLR_CODE BYE10 CHANGED TO 00449 BY SDAVIS20 PART_NBR 13 CHANGED TO 13480 BY SDAVIS20 SYMPTOM_CODE 201200 CHANGED TO 201228 BY SDAVIS20

Rpt#: 1GZAC391 EDSR --or-- Q 423150 Rpt: 07/27/2001 Odom: 13,656 M
 Vehicle: 2000 TAURUS,SE ,WAGON 1FAPP58SXYG191072 Bld: 03/03/2000
 Engine: 3.0L EFI M Calb: ODD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 02777 Stu Evans Ford, Inc. Phone: (734) 428-8343
 State: Michigan City: Manchester Orig/Caller: BRIAN ENGLAND
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:

Region Code: 48 Region Name: Detroit - 48

----- C O M M E N T S -----

Type	Comments
CONCER	NO BRAKE LIGHTS AND WON'T COME OUT OF PARK.
TECH/C	VERIFIED COMPLAINT AND TRACED TO GREASE FROM BRAKE SYSTEM, LEAKED DOWN TO SWITCH AND SHORTING IT OUT. REPLACED BRAKE SWITCH.
AUDIT	SYMPTOM_CODE 201200 CHANGED TO 201228 BY DSTELTER

Rpt#: 1IRAC562 EDSR --or-- Q 433702 Rpt: 09/20/2001 Odom: 23,649 M
 Vehicle: 2000 TAURUS,SE ,WAGON 1FAFP5883YG178843 Bld: 02/24/2000
 Engine: 3.0L EFI M Calb: ODD15NOA Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: H1164 WELLS FORD MERCURY SALES Phone: (613) 395-3377
 Province Ontario City: Stirling Orig/Caller: ROBIN LOTT
 Symptom: 5 03 3 00 DRVLIN,A/T ENGAGEMENT, SHIFT LVR/LINK., OTHER-CODE NA
 Addl Sym: Images: 0
 Fix: Caus. Comp: -- Condition Code:

Region Code: 01 Region Name: 01 FCSD REGION-CANADA

----- C O M M E N T S -----

Type	Comments
CONCER	THE TRANSMISSION WILL NOT SHIFT FROM PARK AND CRUISE CONTROL WILL NOT DISENGAGE.
TECH/C	VERIFIED SYMPTOMS AND CHECKED BRAKE LAMP OPERATION. BRAKE LAMPS DID NOT WORK. CHECKED OASIS AND FOUND NO RECALLS OR SSM'S. TESTED FOR POWER AT BRAKE LAMP SWITCH AND CHECKED SWITCH CONTINUITY. REPLACED SWITCH TO REPAIR CONCERN.
AUDIT	PART_NBR SW-5567 CHANGED TO 13480 BY DSTELTER

Rpt#: 1I3AA372 EDSR --or-- Q 436380 Rpt: 10/02/2001 Odom: 30,370 M
 Vehicle: 2000 SABLE, LS PREM, SEDAN 1MEFPM55S7YG625826 Bld: 03/21/2000
 Engine: 3.0L EFI M Calb: ODD14N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 10063 SANDERSON LINCOLN-MERCURY INC Phone: (602) 375-7400
 State: Arizona City: Phoenix Orig/Caller: MICHAEL HORN
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:

Region Code: 71 Region Name: Los Angeles - 71

----- C O M M E N T S -----

Type	Comments
CONCER TECH/C	THE VEHICLE WON'T COME OUT OF PARK. VERIFIED CONCERN. NO STOP LAMPS. PINPOINT TESTED AND FOUND OPEN AT STOP LAMP SWITCH. REPLACED SWITCH. RECALL 01S08 WAS PERFORMED FOR THIS CONCERN IN MARCH OF 2001. APPEARS THE RECALL REPLACEMENT SWITCH IS NO BETTER THAN THE ORIGINAL.
AUDIT	SRV_DLR_CODE BYE10 CHANGED TO 10063 BY SDAVIS20 PART_NBR 13 CHANGED TO 13480 BY SDAVIS20 SYMPTOM_CODE 201200 CHANGED TO 201228 BY SDAVIS20

Rpt#: 1JCAA040 EDSR --or-- Q 437359 Rpt: 10/05/2001 Odom: 3,059 M
 Vehicle: 2000 TAURUS, SE , WAGON 1WAPP58BSYG196826 Hld: 03/23/2000
 Engine: 3.0L EFI M Calb: 0DD15NOA Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 07705 HONOLULU FORD INC Phone: (808) 532-1777
 State: Hawaii City: Honolulu Orig/Caller: GARY GIBO
 Symptom: 5 03 3 99 DRVLIN,A/T ENGAGEMENT, SHIFT LVR/LINK., NOT LISTED
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:

Region Code: 72 Region Name: San Francisco - 72

----- C O M M E N T S -----

Type	Comments
CONCER TECH/C	WE WERE UNABLE TO SHIFT THE TRANSMISSION OUT OF PARK. WE CHECKED AND VERIFIED THE CONCERN. WE FOUND THAT THE SHIFT INTERLOCK WAS NOT DISENGAGING. WE CIRCUIT TESTED AND PINPOINT TESTED. WE REPLACED THE BRAKE PEDAL SWITCH - OPEN CIRCUIT. WE RECHECKED FOR NORMAL OPERATION - OK.
AUDIT	SYMPTOM_CODE 503300 CHANGED TO 503399 BY NEAKER6

Rpt#: 1JHAD179 EDSR --OF-- Q 437972 Rpt: 10/09/2001 Odom: 6,494 M
 Vehicle: 2000 TAURUS,SE ,WAGON 1FAPP58S4YG206150 Bld: 04/10/2000
 Engine: 3.0L EFI M Calb: 0DD15NOA Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 09250 Walser Motors, Inc. Phone: (952) 925-1651
 State: Minnesota City: Minneapolis Orig/Caller: GLEN EDWARDS
 Symptom: 5 03 3 00 DRVLIN,A/T ENGAGEMENT,SHIFT LVR/LINK.,OTHER-CODE NA
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 58 Region Name: Twin Cities - 58

----- C O M M E N T S -----

Type	Comments
CONCER TECH/C	THE VEHICLE WILL NOT COME OUT OF PARK. VERIFIED THE VEHICLE WOULD NOT COME OUT OF PARK. TESTED CIRCUIT AND PERFORMED PINPOINT TESTS. REPLACED THE BRAKE LAMP SWITCH AND RETESTED. OK.

Rpt#: 1JIAC683 EDSR --or-- Q 438306 Rpt: 10/12/2001 Odom: 12,500 M
 Vehicle: 2000 TAURUS,SE ,WAGON 1FAPP5891YG182311 Bld: 03/02/2000
 Engine: 3.0L EFI M Calb: ODD15NDA Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 08017 Aufferberg Ford, Inc. Phone: (618) 234-0330
 State: Illinois City: Belleville Orig/Caller: GARY WOBBE
 Symptom: 5 03 3 00 DRVLIN,A/T ENGAGEMENT,SHIFT LVR/LINK.,OTHER-CODE NA
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:

Region Code: 53 Region Name: Kansas City - 53

----- C O M M E N T S -----

Type	Comments
CONCERN TECH/C	THE TRANSMISSION SHIFTER IS STUCK IN PARK. TOWED TO DEALER. VERIFIED CONCERN. PERFORMED DIAGNOSTICS. ALSO NOTICED BRAKE LAMP NOT WORKING. TEST BRAKE LAMP. FOUND BRAKE SWITCH BAD CAUSING INOPERATIVE BRAKE LAMPS AND ALSO CAUSING SHIFT LEVER INTERLOCK TO BE INOPERATIVE.
AUDIT	RETEST BRAKE LAMPS AND SHIFTER, ALL OK. SRV_DLR_CODE BYE10 CHANGED TO 08017 BY DSTELTER PART_NBR 13 CHANGED TO 13480 BY DSTELTER

Rpt#: 1JNAA049 EDSR --or-- Q 439301 Rpt: 10/16/2001 Odom: 26,635 M
 Vehicle: 2000 TAURUS, SE COMP, SEDAN 1FAPP5684YA215050 Bld: 04/05/2000
 Engine: 3.0L EFI M Calb: 0DD15NOA Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 04945 BILL CURRIE FORD INC Phone: (813) 872-5555
 State: Florida City: Tampa Orig/Caller: MATTHEW WEISENBACH
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: -- Condition Code:

Region Code: 24 Region Name: Orlando - 24

----- C O M M E N T S -----

Type	Comments
CONCER TECH/C	THE CUSTOMER STATES THE BRAKE LAMPS STAY ON. VERIFIED THE CONCERN. REPLACED THE BRAKE LAMP SWITCH DUE TO INTERNAL SHORT. RETESTED, OK.
AUDIT	SRV_DLR_CODE BYE10 CHANGED TO 04945 BY SDAVIS20 PART_NBR SW-5 CHANGED TO 13480 BY SDAVIS20 SYMPTOM_CODE 201200 CHANGED TO 201228 BY SDAVIS20

Rpt#: 1JPAC310 EDSR --or-- Q 439709 Rpt: 10/17/2001 Odom: 9,995 M
 Vehicle: 2000 TAURUS,SE ,WAGON 1FAPP58U1YG133255 Bld: 01/12/2000
 Engine: 3.0L EFI Calb: 0DD12NOA Trans: AX4N Axle: FWD 3.77 A/C: YES
 Dealer ID: B3286 WOOD MOTORS(1972) LIMITED Phone: (506) 452-0363
 Province New Brunswick City: Fredericton Orig/Caller: RANDY NASON
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 03 Region Name: 03 FCSD REGION-CANADA

----- C O M M E N T S -----

Type	Comments
CONCER	THE BRAKE LIGHTS ARE STAYING ON.
TECH/C	CHECKED THE SYSTEM. REPLACED THE BRAKE LIGHT SWITCH. ROAD TESTED, OKAY.
AUDIT	SYMPTOM_CODE 201200 CHANGED TO 201228 BY SDAVIS20

Rpt#: 1JRAC083 EDSR --or-- Q 440430 Rpt: 10/19/2001 Odom: 32,115 M
 Vehicle: 2000 TAURUS, SE SVG, SEDAN 1FAPP5589YA232380 Bld: 05/06/2000
 Engine: 3.0L EFI M Calb: ODD15NOA Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 04945 BILL CURRIE FORD INC Phone: (813) 872-5555
 State: Florida City: Tampa Orig/Caller: MATTHEW WEISENBACH
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 24 Region Name: Orlando - 24

----- C O M M E N T S -----

Type	Comments
CONCER TECH/C	THE REAR BRAKE LAMPS ARE INOPERATIVE. VERIFIED THE CONCERN. RAN ELECTRICAL DIAGNOSIS. REPLACED REAR BRAKE LAMP SWITCH DUE TO INTERNAL OPEN. RETESTED, OK.
AUDIT	SHV_DLR_CODE BYE10 CHANGED TO 04945 BY SDAVIS20 PART_NBR 13 CHANGED TO 13480 BY SDAVIS20 SYMPTOM_CODE 201200 CHANGED TO 20122B BY SDAVIS20

Rpt#: 1JRD8021 NHL Rpt: 10/18/2001 Odom: 54,288 M
 Vehicle: 2000 TADROS, SE COMP, SEDAN 1FAPP56S8YA213933 Bld: 04/08/2000
 Engine: 3.0L EFI M Calb: ODD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 05708 Kain Family Ford Linc Marc Inc Phone: (606) 864-3555
 State: Kentucky City: London Orig/Caller: JOHN SNYDER
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOP LAMPS
 Addl Sym: BPP SWITCH MELTED AFTER RECALL Images: 0
 Fix: Caus. Comp: -- Condition Code:
 Hotliner: TCARTE35 Phone: 313 248-7924 Dist Cd: 47 Cincinnati - 47
 Engineering: Phone: TAR:
 Dlr Contact: PHONE NUMBER Phone: 800 224-7135 Title Cde: SM

----- C O M M E N T S -----

Type	Comments
REPAIR	SERVICE MANAGER STATES RECALL 01608 FOR THE NEW BRAKE PEDAL POSITIONING SWITCH WAS PERFORMED AT 42,000 MILES. VEHICLE IS BACK WITH A MELTED BPP SWITCH. IT LOOKS LIKE IT GOT HOT ENOUGH TO START A FIRE.
RECOMM	ISM 01-10-004 BRAKE POSITION SWITCH CONNECTOR PIGTAIL AVAILABLE ADVISE SERVICE MANAGER TO REPLACE THE SWITCH AND INSTALL THE PIGTAIL IF NEEDED. SUBMIT AN EDR.

Rpt#: 1KBAA178 EDSR --or-- Q 444593 Rpt: 11/06/2001 Odcm: 8,977 M
 Vehicle: 2000 TAURUS, SE COMP, SEDAN 1FAPP5685YG262133 Bld: 06/28/2000
 Engine: 3.0L EFI M Calb: GDD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 07845 CLEVELANDER FORD Phone: (559) 784-6000
 State: California City: Porterville Orig/Caller: LEONARD HANSON
 Symptom: 2 01 2 28 ELBCT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:

Region Code: 72 Region Name: San Francisco - 72

----- C O M M E N T S -----

Type	Comments
CONCER TECH/C	THE CUSTOMER IS CONCERNED OF BRAKE LIGHTS ON ALL THE TIME. VERIFIED THE CONCERN. REPLACED SWITCH AS IT WAS STICKING IN THE ON POSITION.
AUDIT	SRV_DLR_CODE BYE10 CHANGED TO 07845 BY DSTELTER PART_NBR 13 CHANGED TO 13480 BY DSTELTER SYMPTOM_CODE 201200 CHANGED TO 201228 BY DSTELTER

Rpt#: 1KGEH022 NHL Rpt: 11/07/2001 Odom: 22,969 M
 Vehicle: 2000 TAURUS,SE COMP,SEDAN 1FAPP5688YG167971 Bld: 02/14/2000
 Engine: 3.0L EFI M Calb: 0DD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 03270 OKC Auto Collection Phone: (405) 241-3071
 State: Oklahoma City: Edmond Orig/Caller: MARTIN LOPEZ
 Symptom: 3 01 A 01 CHASS.,SERVICE BRAKE ,INDICATOR,RED ONLY
 Addl Sym: REPEAT BRAKE SWITCH FAILURE Inages: 0
 Fix: Caus. Comp: -- Condition Code:
 Hotliner: MSHELDO1 Phone: 313 317-9379 Dist Cd: 52 Southwest - 52
 Engineering: Phone: TAR:
 Dlr Contact: Phone: Title Cde: T

----- C O M M E N T S -----

Type	Comments
REPAIR	BRAKE SWITCH SHORTS OUT DUE TO THE ADJUSTABLE PEDAL GREASE DRIPPING INTO IT.RECALL HAS BEEN PERFORMED IN AUGUST AND IS NOW BACK WITH THE SAME CONCERN.
RECOMM	ADVISED TO REPLACE THE SWITCH AND THE PIGTAIL.GAVE PART # FOR PIGTAIL 1F1Z-14A411-CA.

Rpt#: 1KKA038 EDSR --or-- Q 200100002472 Rpt: 11/12/2001 Odom: 17,125 M
 Vehicle: 2000 TAURUS, SE SV6 , SEDAN 1PAPP55S3YA269148 Bld: 06/24/2000
 Engine: 3.0L EFI M Calb: CDD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 04945 HILL CURRIE FORD INC Phone: (813) 872-5555
 State: Florida City: Tampa Orig/Caller: MATT MEISENBACH
 Symptom: 5 03 3 50 DRVLIN, A/T ENGAGEMENT, SHIFT LVR/LINK., INOPERATIVE
 Addl Sym: Images: 0
 Fix: Y Caus. Comp: ALPHASEAL 121 75ML -- RPL Condition Code:

Region Code: 24 Region Name: Orlando - 24

----- C O M M E N T S -----

Type	Comments
CONCERN	THE VEHICLE WILL NOT COME OUT OF PARK.
TECH/C	VERIFIED CONCERN. SHIFT INTERLOCK NOT RELEASING DUE TO INTERNALLY OPEN BRAKE ON OFF SWITCH. REPLACED SWITCH AND RETEST.

Rpt#: 1LAAA456 EDSR --or-- Q 451433 Rpt: 12/04/2001 Odom: 2,573 M
 Vehicle: 2000 TAURUS, SE WAGON 1FAPP5880YA197675 Bld: 03/09/2000
 Engine: 3.0L EFI M Calb: ODD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 04965 Bay Harbor Ford Phone: (941) 475-5444
 State: Florida City: Englewood Orig/Caller: JIM BASILOTTO
 Symptom: 5 03 3 00 DRVLIN, A/T ENGAGEMENT, SHIFT LVR/LINK., OTHER-CODE MA
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:

Region Code: 24 Region Name: Orlando - 24

----- C O M M E N T S -----

Type	Comments
CONCER	THE TRANS WILL NOT COME OUT OF PARK.
TECH/C	TEST BRAKE SWITCH, SHORTED. R&R BRAKE LIGHT SWITCH AND REPLACED.

Rpt#: 1LDAC586 EDSR --or-- Q 451909 Rpt: 12/05/2001 Odom: 19,967 M
 Vehicle: 2000 SABLE,LS ,SEDAN 1MEFM5389YA630967 Bld: 04/15/2000
 Engine: 3.0L HFI M Calb: 0DD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 12145 LIDTKE MOTORS INC Phone: (414) 887-1661
 State: Wisconsin City: Beaver Dam Orig/Caller: HOWARD KOOIMAN
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 41 Region Name: Chicago - 41

----- C O M M E N T S -----

Type	Comments
CONCER TECH/C	THE BRAKE LAMP IS INOPERATIVE AND AT TIMES WON'T SHIFT OUT OF PARK. INTERMITTENT CONNECTION THROUGH BRAKE LAMP SWITCH. REPLACED PART. THIS IS THE 2ND SWITCH TODAY REPLACED. THIS SWITCH HAD BEEN RECALLED AND REPLACED PREV UNDER RECALL #01508. NO# 039940 5/30/01 MILES 18384.
AUDIT	SRV_DLR_CODE BYE10 CHANGED TO 12145 BY DSTELTER PART_NBR 13 CHANGED TO 13480 BY DSTELTER SYMPTOM_CODE 201200 CHANGED TO 201228 BY DSTELTER

Rpt#: 1LFC2005 NHL Rpt: 12/06/2001 Odom: 20,930 M
 Vehicle: 2000 TAURUS,SE ,WAGON 1FAPF5BS9YG227172 Bld: 05/05/2000
 Engine: 3.0L EFI M Calb: 0DD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 04546 Jordan Ford, Ltd. Phone: (210) 653-3673
 State: Texas City: San Antonio Orig/Caller: LIN MAYFIELD
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: WONT COME OUT OFF PARK Images: 0
 Fix: Caus. Comp: -- Condition Code:
 Hotliner: BOOMINIC Phone: 313 317-0000 Dist Cd: 52 Southwest - 52
 Engineering: Phone: TAR:
 Dir Contact: Phone: Title Cde: M

----- C O M M E N T S -----

Type	Comments
REPAIR	M SAYS THAT VEHICLE WILL NOT COME OUT OF PARK AND HAS FOUND BRAKE SWITCH BURNED UP FOR THE FORTH TIME. HAD REPAIRED WIRE HARNES FOR BRAKE SWITCH IS LOOKING FOR ANY KNOMNS
RECOMM	ISM 01-10-004 BRAKE POSITION SWITCH CONNECTOR PIGTAIL AVAILABLE ADV M TO REPLACE PIGTAIL HARNES GAVE TECH PART NUMBER AND THEN CAN REPLACE BRAKE SWITCH ALSO MAKE SURE NO AFTER MARKET EQUIPMENT HOOKED UP TO VEHICLE

Rpt#: 1LGAA549 HDSE --or-- Q 452980 Rpt: 12/11/2001 Odom: 24,789 M
 Vehicle: 2000 SABLE,LS PREM,SEDAN 1MEFM558XYG622001 Bld: 03/13/2000
 Engine: 3.0L EFI M Calb: 0DD14NOA Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 10346 Downey Lincoln Mercury Phone: (562) 861-0721
 State: California City: Downey Orig/Caller: HORACIO ALVAREZ
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:

Region Code: 71 Region Name: Los Angeles - 71

----- C O M M E N T S -----

Type	Comments
CONCER	THE CUSTOMER STATES THE CAR WILL NOT SHIFT INTO ANY GEAR WITH THE SHIFTER AT TIMES.
TECH/C	CHECKED AND COULD NOT VERIFY CONCERN AT TIMES. ONE TIME THE VEHICLE WOULD NOT RELEASE OUT OF PARK, EVEN WHEN PRESSING THE BRAKE PEDAL. CALLED FORD HOTLINE AND ADVISED OF CONCERN. THEY SUGGESTED TO REPLACE THE STOP LAMP SWITCH. REMOVED SWITCH AND FOUND IT SEMI-MELTED. REPLACED AS NECESSARY. NOTE: THIS WAS NOT THE FIRST TIME THIS HAPPENED.
ADDIT	SRV_DLR_CODE BYE10 CHANGED TO 10346 BY SDAVIS20 PART_NBR 13 CHANGED TO 13480 BY SDAVIS20 SYMPTOM_CODE 201200 CHANGED TO 201228 BY SDAVIS20

Rpt#: 1LKAC234 EDSR --or-- Q 453363 Rpt: 12/12/2001 Odom: 12,383 M
 Vehicle: 2000 TADRUS,SE ,WAGON 1PAPP58U6YG133252 Bld: 01/11/2000
 Engine: 3.0L EFI Calb: ODD12NOA Trans: AX4N Axle: FWD 3.77 A/C: YES
 Dealer ID: B3286 WOOD MOTORS(1972) LIMITED Phone: (506) 452-0363
 Province: New Brunswick City: Fredericton Orig/Caller: MILTON ALLEN
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:

Region Code: 03 Region Name: 03 FCSD REGION-CANADA

----- C O M M E N T S -----

Type	Comments
CONCER	HAVE TO SHIFT TO NEUTRAL TO START.
TECH/C	THE CAR WOULD NOT START IN PARK. REPLACED THE BRAKE LIGHT SWITCH AND THE CAR STARTED OK.
AUDIT	SYMPTOM_CODE 206000 CHANGED TO 201228 BY SDAVIS20

Rpt#: 1LMGC005 NHL Rpt: 12/14/2001 Odom: 20,060 M
 Vehicle: 2000 TAURUS,SE SV6 ,SEDAN 1FAPP5521YA170991 Bld: 02/03/2000
 Engine: 3.0L PFV E Calb: 0DD1ND0A Trans: AX4N Axle: FWD 3.77 A/C: YES
 Dealer ID: 20527 Malouf Ford, Inc. Phone: (732) 951-0400
 State: New Jersey City: North Brunswick Orig/Caller: MIKE CLAUDIO
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,ECT. LIGHTING,STOPLAMPS
 Addl Sym: AT TIMES THE BRAKE LIGHTS INOP Images: 0
 Fix: Caus. Comp: -- Condition Code:
 Hotliner: DMULLI11 Phone: 313 248-8080 Dist Cd: 13 New York -13
 Engineering: Phone: TAR:
 Dlr Contact: Phone: Title Cde: T

----- C O M M E N T S -----

Type	Comments
REPAIR	CUST ALLEGED THE BRAKE LAMPS INOP AND SHE CAN'T PULL THE CAR OUT OF REVERSE. HAS HAD THE BRAKE LAMP S/W REPAIRED 6 MONTHS AGO, NO DAMAGE TO THE WIRE HARNESS OR PIG TAIL. CUST STS IF SHE PUSHES HARD ON THE BRAKE PEDAL, THE LIGHTS COME ON AND THE SHIFTER MOVES OUT OF REVERSE. TECH HAS NOT BEEN ABLE TO VERIFY, CALLING FOR KNOWNS/DIRECTIONS?
RECOMM	ADV TECH TO REPLACE THE SWITCH AGAIN, QUALITY ISSUES WITH SWITCH.

Rpt#: 1LSAC729 EDSR --or-- Q 455809 Rpt: 12/26/2001 Odom: 14,291 M
 Vehicle: 2000 TAURUS, SE COMP, WAGON 1FAPP59U4YG119221 Bld: 11/18/1999
 Engine: 3.0L EFI Calb: ODD12S0A Trans: AX4S Akle: FWD 3.77 A/C: YES
 Dealer ID: B3286 WOOD MOTORS(1972) LIMITED Phone: (506) 452-0363
 Province New Brunswick City: Fredericton Orig/Caller: ROGER MCFAWN
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RFL Condition Code:
 Region Code: 03 Region Name: 03 FCSD REGION-CANADA

----- C O M M E N T S -----

Type	Comments
CONCER	THE REAR BRAKE LIGHTS ARE STAYING ON.
TECH/C	REPLACED THE BRAKE LIGHT SWITCH TO REPAIR.
AUDIT	SYMPTOM_CODE 201200 CHANGED TO 201228 BY EWENDEL

Rpt#: 1L5AC275 EDSR --or-- Q 457880 Rpt: 01/02/2002 Odom: 31,113 M
 Vehicle: 2000 TAURUS, SE COMP, SEDAN 1FAPP56S0YG197286 Bld: 03/24/2000
 Engine: 3.0L EFI M Calb: ODD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 06127 Horn Ford Inc Phone: (920) 756-2115
 State: Wisconsin City: Brillion Orig/Caller: MICHAEL BLASHKA
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:

Region Code: 41 Region Name: Chicago - 41

----- C O M M E N T S -----

Type	Comments
CONCER TECH/C	REAR BRAKE LIGHTS ARE INOPERATIVE. STEPS ON BRAKE PEDAL, BRAKE LIGHTS ARE INOPERATIVE. CHECKED FUSE, IT IS GOOD. JUMPER WIRES AT SWITCH, BRAKE LIGHTS WORK. REPLACED SWITCH. BRAKE LIGHTS NOW WORK. TOOK APART SWITCH. IT STARTED TO MELT ON THE INSIDE.
AUDIT	SYMPTOM_CODE 201200 CHANGED TO 201228 BY DJAKOB

Rpt#: 2AEAB185 EDSR --or-- Q 458888 Rpt: 01/09/2002 Odom: 22,444 M
 Vehicle: 2000 TAURUS, SH COMP, SEDAN 1FAPP56H7YG201740 Bld: 03/24/2000
 Engine: 3.0L EFI M Calb: 0ED15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 07705 HONOLULU FORD INC Phone: (808) 532-1777
 State: Hawaii City: Honolulu Orig/Caller: GARY GIBO
 Symptom: 5 03 3 00 DRVLIN, A/T ENGAGEMENT, SHIPT LVR/LINK., OTHER-CODE NA
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 72 Region Name: San Francisco - 72

----- C O M M E N T S -----

Type	Comments
CONCER TECH/C	THE CUSTOMER STATES UNABLE TO SHIFT. THE TRANSMISSION OUT OF PARK. VERIFIED THE CONCERN. CIRCUIT TESTED THE SHIFTER INTERLOCK CIRCUIT. REPLACED THE BRAKE LIGHT SWITCH ASY, OPEN CIRCUIT. RECHECKED FOR NORMAL OPERATION, OK.

Rpt#: 2AFRA113 EDSR --or-- Q 459077 Rpt: 01/09/2002 Odom: 20,100 M
 Vehicle: 2000 TAURUS, SE 2V , SEDAN 1FAPP532XYA198498 Bld: 03/24/2000
 Engine: 3.0L FFV E Calb: ODD1SD0A Trans: AX4S Axle: FWD 3.77 A/C: YES
 Dealer ID: 04950 Velde Ford Inc Phone: (561) 569-3400
 State: Florida City: Vero Beach Orig/Caller: MARTY GEDNEY
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym:
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 24 Region Name: Orlando - 24

----- C O M M E N T S -----

Type	Comments
CONCER	THE REAR LIGHTS STAYED ON ALL NIGHT. HAD TO JUMP START THE VEHICLE THIS MORNING.
TECH/C	CHECKED CIRCUITS. REPLACED THE BRAKE LAMP SWITCH.
AUDIT	SRV_DLR_CODE BYE10 CHANGED TO 04950 BY SDAVIS20 PART_NBR 13 CHANGED TO 13480 BY SDAVIS20 SYMPTOM_CODE 201200 CHANGED TO 201228 BY SDAVIS20

Rpt#: 2AIAD722 EDSR --or-- Q 460080 Rpt: 01/14/2002 Odom: 27,714 M
 Vehicle: 2000 TAURUS, SE 2V , SEDAN 1FAPP53U1YG133456 Bld: 01/10/2000
 Engine: 3.0L EFI Calb: ODD12NOA Trans: AX4N Axle: FWD 3.77 A/C: YES
 Dealer ID: A6021 BRENTIDGE MERCURY SALES LTD. Phone: (780) 352-6048
 Province Alberta City: Wetaskiwin Orig/Caller: TERRY ARNOTT
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Fix: Y Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 06 Region Name: 06 FCSD REGION-CANADA

----- C O M M E N T S -----

Type	Comments
CONCER	THE BRAKE LIGHTS STAY ON.
TECH/C	WE REPLACED THE BRAKE LIGHT SWITCH. THE SAME AS RECALL 01808, BUT NOT UNDER THE PROGRAM.
AUDIT	SYMPTOM_CODE 201200 CHANGED TO 201228 BY NBAKER6

Rpt#: 2AVAA074 EDSR --or-- Q 463189 Rpt: 01/24/2002 Odom: 23,858 M
 Vehicle: 2000 TAURUS,SE COMP,SEDAN 1FAPP5686YG176720 Bld: 02/22/2000
 Engine: 3.0L EFI M Calb: 0DD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: B7233 JOE CUNNINGHAM FORD MERCURY Phone: (250) 248-2062
 Province British Colu City: Parkville Orig/Caller: GERRY KILBY
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: MODULE-ADAPT DAMP -- RFL Condition Code:
 Region Code: 07 Region Name: 07 FCSD REGION-CANADA

----- C O M M E N T S -----

Type	Comments
CONCERN TECH/C	THE REAR LIGHTS, BRAKE LIGHTS WERE NOT GOING OFF. WE CHECKED FOR BRAKE LIGHTS ON AND NO CRUISE. WE DIAGNOSED AND REPLACED THE BRAKE LIGHT SWITCH PREVIOUSLY INSTALLED ON RECALL 01S08. WE CLEANED MORE GREASE OFF.
AUDIT	SYMPTOM_CODE 301000 CHANGED TO 201228 BY NBAKER6

Rpt#: 2AWAD841 EDSR --or-- Q 463569 Rpt: 01/24/2002 Odom: 11,432 M
 Vehicle: 2000 TAURUS,SE COMP,SEDAN 1FAPF56S9YG192846 Bld: 03/13/2000
 Engine: 3.0L EFI M Calb: 0DD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 03457 Ulrich Motor Co. Phone: (641) 628-2184
 State: Iowa City: Pella Orig/Caller: MARCUS STUIT
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:

Region Code: 53 Region Name: Kansas City - 53

----- C O M M E N T S -----

Type	Comments
CONCERN	THE BRAKE LIGHTS STAYED ON AT ALL TIMES.
TECH/C	FOUND AND REPLACED THE BRAKE LIGHT SWITCH. THIS SWITCH HAD BEEN REPLACED ON 04/19/01 WITH 4287 MILES.
AUDIT	SRV_DLR_CODE BYE10 CHANGED TO 03457 BY SDAVIS20 SYMPTOM_CODE 201200 CHANGED TO 201228 BY SDAVIS20

Rpt#: 2A2AC939 EDSR --or-- Q 464649 Rpt: 01/29/2002 Odom: 12,202 M
 Vehicle: 2000 TAURUS, SE SVT, SEDAN 1FAPP5587YG215946 Hld: 04/20/2000
 Engine: 3.0L EFI M Calb: 0DD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 12145 LITKE MOTORS INC Phone: (414) 887-1661
 State: Wisconsin City: Beaver Dam Orig/Caller: HOWARD KOJMAN
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: -- Condition Code:

Region Code: 41 Region Name: Chicago - 41

----- C O M M E N T S -----

Type	Comments
CONCER	THE BRAKE LAMPS WERE INOP AND WE COULD NOT SHIFT OUT OF PARK.
TECH/C	THE BRAKE LAMP SWITCH WAS FAULTY. THE PART HAD BEEN PREVIOUSLY REPLACED ON 3/28/2002, RO #39317. MILES 5,528 AS PART OF THE RECALL. THE PARTS ARE STILL FAILING.
AUDIT	SRV_DLR_CODE 04010 CHANGED TO 12145 BY NBAKER6 PART_NBR 13480Y CHANGED TO 13480 BY NBAKER6 SYMPTOM_CODE 201200 CHANGED TO 201228 BY NBAKER6

Rpt#: 2A2JE005 NHL Rpt: 01/28/2002 Odom: 18,195 M
 Vehicle: 2000 TAURUS, SE SVG, SEDAN 1FAPP55S2YA227569 Bld: 04/27/2000
 Engine: 3.0L EFI M Calb: ODD15NOA Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 08301 Dennis Dillon Ford L-M Phone: (208) 587-3326
 State: Idaho City: Mountain Home Orig/Caller: XXXXXXXXXX
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOP LAMPS
 Addl Sym: BRAKE LAMPS STAY ON Images: 0
 Fix: Caus. Comp: -- Condition Code:
 Hotliner: RTHIELBA Phone: 313 317-7075 Dist Cd: 56 Denver - 56
 Engineering: Phone: TAR:
 Dlr Contact: Phone: Title Cde: T

----- C O M M E N T S -----

Type	Comments
REPAIR	TECH STATES RECALL 01808 HAD BEEN PERFORMED PRIOR FOR BOO SWITCH CONTAMINATION. TECH STATES GREASE/OIL IS PRESENT IN SWITCH CAUSING SWITCH TO STAY CLOSED AT ALL TIMES. SEEKING KNOWN REPAIR TECHNIQUE.
RECOMM	REPORT #: 1JAEU010 GIVE THE TECH THE FOLLOWING NUMBER: 1F1Z-14A411-CA FOR SEDAN. ADVISED TECH TO CHECK CONNECTOR FOR SIGNS OF FLUID CONTAMINATION, REPLACE WITH ABOVE PIGTAIL IF CONTAMINATION FOUND. REPLACE BOO SWITCH AND VERIFY OPERATION. WIPE CLEAN ANY SOURCE OF GREASE/OIL/FLUID CONTAMINATION.

Rpt#: 2BAAA145 EDSR --or-- Q 466608 Rpt: 02/04/2002 Odom: 22,411 M
 Vehicle: 2000 TAURUS, SE SV6 , SEDAN 1FAPP5526YG153195 Bld: 01/11/2000
 Engine: 3.0L FFV E Calb: ODD1SD0A Trans: AX48 Axle: FWD 3.77 A/C: YES
 Dealer ID: 08034 VOGLER MOTOR COMPANY INC Phone: (618) 457-8135
 State: Illinois City: Carbondale Orig/Caller: TERRY COCHRAN
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Pix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:

Region Code: 23 Region Name: Memphis - 23

----- C O M M E N T S -----

Type	Comments
CONCER	THE BRAKE LIGHTS COME ON AUTOMATICALLY WHILE SITTING STILL OR DRIVING.
TECH/C	BRAKE LIGHT SWITCH CONTAMANATED WITH GREASE. CLEANED AND REPLACED SWITCH.
AUDIT	SYMPTOM_CODE 201200 CHANGED TO 201228 BY DSTELTER

Rpt#: 2BDAP016 EDSR --or-- Q 466752 Rpt: 02/05/2002 Odom: 37,968 M
 Vehicle: 2000 TAURUS,SE 2V ,SEDAN 1FAPP53U6YG183172 Bld: 03/01/2000
 Engine: 3.0L EFI Calb: ODD13NOA Trans: AX4N Axle: FWD 3.77 A/C: YES
 Dealer ID: A3256 TOWNE MERCURY SALES LIMITED Phone: (902) 622-0406
 Province New Brunswick City: Chatham Head Orig/Caller: KOREY WAYE
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: CAUS. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:

Region Code: 03 Region Name: 03 FCSD REGION-CANADA

----- C O M M E N T S -----

Type	Comments
CONCER TECH/C	CANNOT TAKE TRANSMISSION OUT OF PARK AND THE BRAKE LIGHTS DO NOT WORK. CHECKED AND FOUND GREASE IN BRAKE LAMP SWITCH AND SWITCH SHORTED. REPLACED WITH SERVICE STOCK AND APPLIED DIELECTRIC GREASE TO CONNECTOR.
AUDIT	SRV_DLR_CODE BYE10 CHANGED TO A3256 BY SDAVIS20 PART_NBR 13 CHANGED TO 13480 BY SDAVIS20 SYMPTOM_CODE 201200 CHANGED TO 201228 BY SDAVIS20

Rpt#: 2BQAA486 EDSR --or-- Q 468171 Rpt: 02/08/2002 Cdom: 25,295 M
 Vehicle: 2000 SABLE,LS PREM,SEDAN 1MEFM55SKYG611466 Bld: 02/02/2000
 Engine: 3.0L EFI M Calb: ODD14NOA Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 10106 Sim Fryson Lincoln Mercury Phone: (859) 525-3000
 State: Kentucky City: Florence Orig/Caller: TOM MILTIN
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 47 Region Name: Cincinnati - 47

----- C O M M E N T S -----

Type	Comments
CONCER	THE BRAKE LIGHTS ARE STAYING ON ALL THE TIME.
TECH/C	VERIFIED CONCERN. FOUND BRAKE LIGHT SWITCH SHORTED. REPLACED SWITCH.
AUDIT	RETESTED, OK. SYMPTOM_CODE 201200 CHANGED TO 201228 BY SDAVIS20

Rpt#: 2BGAA487 EDSR --or-- Q 468172 Rpt: 02/08/2002 Odom: 14,335 M
 Vehicle: 2000 SABLE, LS PREM, SEDAN 1MEFM55SXG629854 Bld: 04/14/2000
 Engine: 3.0L EFI M Calb: ODD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 10106 Sim Fryson Lincoln Mercury Phone: (859) 525-3000
 State: Kentucky City: Florence Orig/Caller: TOM MILTIN
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 47 Region Name: Cincinnati - 47

----- C O M M E N T S -----

Type	Comments
CONCER	THE BRAKE LIGHTS ARE STAYING ON ALL THE TIME.
TECH/C	VERIFIED CONCERN. FOUND BRAKE LIGHT SWITCH STUCK. REPLACED SWITCH. RETESTED, OK.
AUDIT	SYMPTOM_CODE 201200 CHANGED TO 201228 BY SDAVIS20

Rpt#: 2BNAC322 EDSR --or-- Q 470246 Rpt: 02/15/2002 Cdom: 20,772 M
 Vehicle: 2000 TAURUS, SE WAGON 1FAPP58U0YG195133 Bld: 03/14/2000
 Engine: 3.0L EFI Calb: ODD13SOA Trans: AX4S Axle: FWD 3.77 A/C: YES
 Dealer ID: 05542 SANTA MONICA FORD Phone: (310) 451-1588
 State: California City: Santa Monica Orig/Caller: BOB MILLS
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 71 Region Name: Los Angeles - 71

----- C O M M E N T S -----

Type	Comments
CONCERN	THE BRAKE LAMPS STAY ON AT ALL TIMES.
TECH/C	THE STOP LAMP SWITCH HAD ALOT OF GREASE RUNNING OUT, INTERNAL SHORT.
	REPLACED THE STOP LAMP SWITCH.
AUDIT	SYMPTOM_CODE 201200 CHANGED TO 201228 BY SDAVIS20

Rpt#: 2BMAC812 EDSR --cr-- Q 470401 Rpt: 02/18/2002 Odom: 21,144 M
 Vehicle: 2000 TAURUS, SE COMP, SEDAN 1FAFP56B3YG214744 Bld: 04/17/2000
 Engine: 3.0L EFI M Calb: 0DD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 05542 SANTA MONICA FORD Phone: (310) 451-1588
 State: California City: Santa Monica Orig/Caller: BOB MILLS
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RFL Condition Code:
 Region Code: 71 Region Name: Los Angeles - 71

----- C O M M E N T S -----

Type	Comments
CONCER	THE STOP LAMPS STICK ON.
TECH/C	EXCESSIVE GREASE FROM SWITCH, SWITCH STOCK CLOSED CAUSING LIGHTS TO STAY ON. REPLACED SWITCH AND REMOVED EXCESSIVE GREASE FROM PEDAL.
AUDIT	SWITCH WAS REPLACED LAST MARCH. SYMPTOM_CODE 201200 CHANGED TO 201228 BY DETELTER

Rpt#: 2BPAA529 EDSR --or-- Q 470843 Rpt: 02/19/2002 Odcm: 24,081 M
 Vehicle: 2000 TAURUS,SE ,WAGON 1FAPP58S7YA209322 Bld: 03/25/2000
 Engine: 3.0L EFI M Calb: ODD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 06634 University Ford, Inc. Phone: (919) 682-9171
 State: North Caroli City: Durham Orig/Caller: MICHAEL KIRKPATRICK
 Symptom: 5 03 3 99 DRVLIN,A/T ENGAGEMENT,SHIFT LVR/LINK.,NOT LISTED
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:

Region Code: 21 Region Name: Atlanta - 21

----- C O M M E N T S -----

Type	Comments
CONCER	THE VEHICLE WOULD NOT COME OUT OF PARK - PREVIOUSLY REPAIRED.
TECH/C	THE BRAKE LAMP SWITCH WAS OPEN - 2ND TIME REPAIRED.
ADDIT	SYMPTOM_CODE 503300 CHANGED TO 503399 BY NBAKERS

Rpt#: 2BTAC510 EDSR --or-- Q 471577 Rpt: 02/21/2002 Odcm: 18,876 M
 Vehicle: 2000 TAURUS,SE 2V ,SEDAN 1FAFF53U3YG134009 Bld: 01/19/2000
 Engine: 3.0L EFI Calb: 0DD12N0A Trans: AX4N Axle: FWD 3.77 A/C: YES
 Dealer ID: B8012 Bridge Motors Limited Phone: (519) 357-3460
 Province Ontario City: Wingham Orig/Caller: SHANE MCDUGALL
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 08 Region Name: 08 FCSD REGION-CANADA

----- C O M M E N T S -----

Type	Comments
CONCER	THE BRAKE LIGHTS ARE NOT WORKING.
TECH/C	FOUND BRAKE LIGHT SWITCH TO BE OPEN NOT ALLOWING CURRENT THROUGH. CLEANED GREASE AROUND SWITCH AND REPLACED SWITCH.
AUDIT	PART_NBR 5492 CHANGED TO 13480 BY DSTELTER SYMPTOM_CODE 201200 CHANGED TO 201228 BY DSTELTER

Rpt#: 2BWB002 NHL Rpt: 02/23/2002 Odom: 25,860 M
 Vehicle: 2000 TAURUS, SE COMP, SEDAN 1FAPP56G3YA169338 Bld: 02/03/2000
 Engine: 3.0L EFI M Calb: 0DD14NOA Trans: AX4H Axle: FWD 3.98 A/C: YES
 Dealer ID: 06743 Courtesy Ford Inc Phone: (252) 338-1121
 State: North Caroli City: Elizabeth City Orig/Caller: KEVIN STROCKER
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: BRAKE LIGHT ON Images: 0
 Fix: Caus. Comp: -- Condition Code:
 Hotliner: JMCDCN27 Phone: 313 000-0000 Dist Cd: 27 Washington - 27
 Engineering: Phone: TAR:
 Dlr Contact: Phone: Title Cde: T

----- C O M M E N T S -----

Type	Comments
REPAIR	TECH STS HAS REPLACED THE BRAKE SWITCH DUE TO OIL CONTAMINATION. TECH STS NOW THE SWITCH IS VERY SENSITIVE AND THE LIGHTS COME ON BY THEMSELVES. TECH STS NO ADJUSTMENT.
RECOMM	ISM 01-10-004 BRAKE POSITION SWITCH CONNECTOR FIGTAIL AVAILABLE CONSULTED SME. ADV TECH THAT IT IS UNDER INVESTIGATION. ADV TECH TO SUBMIT AN EDSR AND REPAIR AS NEEDED.

Rpt#: 2BYAC796 EDSR --or-- Q 472399 Rpt: 02/26/2002 Odom: 13,095 M
 Vehicle: 2000 TAURUS,SE 2V ,SEDAN 1FAPP5J02YG229824 Bld: 05/08/2000
 Engine: 3.0L EFI Calb: 0DD13N0A Trans: AX4N Axle: FWD 3.77 A/C: YES
 Dealer ID: B4412 PARKSIDE FORD SALES LTD Phone: (204) 339-4425
 Province Manitoba City: Winnipeg Orig/Caller: ROB PRENDERGAST
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Y Caus. Comp: -- Condition Code:

Region Code: 06 Region Name: 06 FCSD REGION-CANADA

----- C O M M E N T S -----

Type	Comments
CONCER	THERE ARE NO BRAKE LIGHTS.
TECH/C	REPLACED BRAKE LIGHT SWITCH.
AUDIT	PART_NBR CHANGED TO 13480 BY DSTELTER SYMPTOM_CODE 201000 CHANGED TO 201228 BY DSTELTER

Rpt#: 2BZAD511 EDSR --or-- Q 472720 Rpt: 02/27/2002 Odom: 24,394 M
 Vehicle: 2000 TADRUS, SE COMP, SEDAN 1FAPP5680YA232718 Bld: 05/02/2000
 Engine: 3.0L EFI M Calb: ODD15NOA Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 00167 BESHORE AND KOLLER INC Phone: (717) 266-5683
 State: Pennsylvania City: Manchester Orig/Caller: JIM RAUCH
 Symptom: 5 03 3 00 DRVLIN,A/T ENGAGEMENT,SHIFT LVR/LINK.,OTHER-CODE NA
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:

Region Code: 16 Region Name: Philadelphia -16

----- C O M M E N T S -----

Type	Comments
CONCER	CAN NOT GET VEHICLE OUT OF PARK.
TECH/C	VEHICLE WOULD NOT COME OUT OF PARK. STOP LIGHTS WERE NOT WORKING. REPLACED STOP LIGHT SWITCH. 01808 RECALL WAS DONE ON 04/10/2000 AT 3561 MILES.
AUDIT	SRV_DLR_CODE 00016 CHANGED TO 00167 BY SDAVIS20

Rpt#: 2B1AD056 KDSR --or-- Q 473115 Rpt: 02/28/2002 Odom: 22,138 M
 Vehicle: 2000 TAURUS,SE SVG ,SEDAN 1FAPP55S1YA151051 Bld: 01/04/2000
 Engine: 3.0L EFI M Calb: UDD14NOA Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 05542 SANTA MONICA FORD Phone: (310) 451-1588
 State: California City: Santa Monica Orig/Caller: BOB MILLS
 Symptom: 5 03 3 00 DRVLIN,A/T ENGAGEMENT,SHIFT LVR/LINK.,OTHER-CODE NA
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 71 Region Name: Los Angeles - 71

----- C O M M E N T S -----

Type	Comments
CONCER	THE TRANSMISSION WILL NOT SHIFT OUT OF PARK.
TECH/C	PINPOINTED TO BRAKE LAMP SWITCH OPEN CIRCUIT. REPLACED SWITCH.

Rpt#: 2B2AC272 EDSR --cr-- Q 473633 Rpt: 03/01/2002 Odom: 30,982 M
 Vehicle: 2000 SABLE,LS PREM,SEDAN 1MEFM55S7YG613000 Bld: 01/19/2000
 Engine: 3.0L EFI M Calb: ODD14NOA Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 09247 Mills Motor, Inc. Phone: (218) 829-2893
 State: Minnesota City: Baxter Orig/Caller: JOHN NATTSON
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RFL Condition Code:
 Region Code: 58 Region Name: Twin Cities - 58

----- C O M M E N T S -----

Type	Comments
CONCERN TECH/C	THE STOPLAMPS ARE STAYING ON AT ALL TIMES. CONCERN WAS INTERMITTENT, LIGHTS WERE WORKING NORMAL AT TIME OF REPAIR. CHECKED STOPLAMP SWITCH OPERATION AND MOUNTING, OKAY. REMOVED SWITCH AND DISASSEMBLED, SWITCH FULL OF OIL/GREASE FILM. SWITCH CONTACTS OVERHEATED, PLASTIC HOUSING MELTED. REPLACED SWITCH, WORKING GOOD.
ADDIT	SRV_DLR_CODE BYE10 CHANGED TO 09247 BY DSTELETTER PART_NBR 13 CHANGED TO 13480 BY DSTELETTER SYMPTOM_CODE 201200 CHANGED TO 201228 BY DSTELETTER

Rpt#: 2B2AC645 EDSR --or-- Q 473722 Rpt: 03/04/2002 Odom: 26,761 N
 Vehicle: 2000 TAURUS, SE 2V , SEDAN 1FAPP53U2YG134230 Bld: 01/20/2000
 Engine: 3.0L EFI Calb: ODD12N0A Trans: AX4N Axle: FWD 3.77 A/C: YES
 Dealer ID: B7009 DEARBORN MOTORS LTD Phone: (250) 372-7101
 Province British Colu City: Kamloops Orig/Caller: BRIAN FRIESEN
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RFL Condition Code:

Region Code: 07 Region Name: 07 FCSD REGION-CANADA

----- C O M M E N T S -----

Type	Comments
CONCER	REPAIR FOR BRAKE LIGHTS ON ALL THE TIME.
TECH/C	TEST SWITCH AND HAS POWER ON BOTH TERMINALS. REPLACE SWITCH AND
	RECHECK ALL OK.
AUDIT	SYMPTOM_CODE 201200 CHANGED TO 201228 BY FJACKS08

Rpt#: 2CHAR478 EDSR --or-- Q 200200009105 Rpt: 03/13/2002 Odom: 16,914 M
 Vehicle: 2000 TAURUS,SE SVG ,SEDAN 1FAFP5595YG202743 Bld: 04/11/2000
 Engine: 3.0L EFI M Calb: ODD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 09250 Walser Motors, Inc. Phone: (952) 925-1651
 State: Minnesota City: Minneapolis Orig/Caller: GLEN EDWARDS
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Y Caus. Comp: SWITCH ASY -- RPL Condition Code:

Region Code: 58 Region Name: Twin Cities - 58

----- C O M M E N T S -----

Type	Comments
CONCER	THE BRAKE LAMPS STAY ON ALL THE TIME.
TECH/C	WE VERIFIED THAT THE BRAKE LAMPS WERE ON ALL THE TIME. WE TESTED THE CIRCUIT AND FOUND A BROKEN SWITCH. WE REPLACED THE BRAKE LAMP SWITCH AND RETESTED - OK.

Rpt#: 2CKACS28 EDSR --or-- Q 200200009260 Rpt: 03/12/2002 Odom: 6,427 M
 Vehicle: 2000 TAURUS,SE COMP,SEDAN 1FAPP5680YG178589 Bld: 02/23/2000
 Engine: 3.0L EFI M Calb: ODD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 09250 Walser Motors, Inc. Phone: (952) 925-1651
 State: Minnesota City: Minneapolis Orig/Caller: GLEN EDWARDS
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Y Caus. Comp: SWITCH ASY -- RPL Condition Code:

Region Code: 58 Region Name: Twin Cities - 58

----- C O M M E N T S -----

Type	Comments
CONCER	THE BRAKE LIGHTS HAVE BEEN STAYING ON. PUSH BRAKE PEDAL A COUPLE OF TIMES AND THEY GO OUT.
TECH/C	VERIFIED BRAKE LIGHTS ON ALL THE TIME. TESTED CIRCUIT AND REPLACED BRAKE LIGHT SWITCH ASSEMBLY. RETESTED, OK.

Rpt#: 2CLBG001 NHL Rpt: 03/12/2002 Odom: 10,300 M
 Vehicle: 2000 SABLE,LS PREM,SEDAN 1M8FMS558YA625949 Bld: 03/24/2000
 Engine: 3.0L EFI M Calb: ODD14WGA Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 10422 Tom Masano Inc Phone: (610) 777-6587
 State: Pennsylvania City: Reading Orig/Caller: RON MOORE
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: VEH WOULD NOT COME OUT OF GEAR Images: 0
 Fix: Caus. Comp: -- Condition Code:
 Hotliner: RNELSO28 Phone: 313 317-9376 Dist Cd: 16 Philadelphia -16
 Engineering: Phone: TAR:
 Dlr Contact: CONFIRMED 03 12 02 Phone: 610 777-6587 Title Cde: T

----- C O M M E N T S -----

Type	Comments
REPAIR	TECH STATES, COULD NOT GET OUT OF GEAR WHEN COLD. HAS DETERMINED BRAKE SWITCH IS ISSUES. VEH HAS ADJUSTABLE PEDALS. BRAKE SWITCH RECALL WAS DONE 2 MONTHS AGO.
RECOMM	ADVISED TECH TO R/R BRAKE SWITCH. POSSIBLE INTERPERENCE ISSUES BETWEEN PEDAL AND SWITCH.

Rpt#: 2CMAC376 EDSR --or-- Q 476720 Rpt: 03/14/2002 Odom: 39,737 M
 Vehicle: 2000 TAURUS, SE 2V , SEDAN 1FAPP53U5YG225265 Bld: 05/02/2000
 Engine: 3.0L EFI Calb: 0DD1380A Trans: AX4S Axle: FWD 3.77 A/C: YES
 Dealer ID: B1294 BRANDON F/M SALES LTD Phone: (905) 852-6185
 Province Ontario City: Uxbridge Orig/Caller: GORDON R. LOVE
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Fix: Y Caus. Comp: -- Condition Code:

Region Code: 01 Region Name: 01 FCSD REGION-CANADA

----- C O M M E N T S -----

Type	Comments
CONCERN	COULD NOT GET VEHICLE OUT OF PARK, (OUT OF TOWN). REPAIR FACILITY INSTALLED A USED BRAKE LAMP SWITCH. CUSTOMER HAD THE RECALL 01S08 DONE AT DIXIE FORD MARCH 31/2001 AT 32522 KM. THE VEHICLE NOW HAS 63952 KM.
TECH/C	CALLED TECH HOTLINE AND SPOKE WITH NATHAN. HE SUGGESTED WE REPLACE WIRING PIGTAIL PART # 1F12-14A411-CA, AS WELL AS THE SWITCH AND SUBMIT EDSR. THIS WAS THE THIRD VEHICLE WE HAVE SEEN WITH THE SAME CONCERN.
AUDIT	PART_NBR 13408A CHANGED TO 13480 BY SDAVIS20 SYMPTOM_CODE 201000 CHANGED TO 201228 BY SDAVIS20

Rpt#: 2CMC0002 NHL Rpt: 03/13/2002 Odom: 39,737 M
 Vehicle: 2000 TAURUS, SE 2V , SEDAN 1FAFP53U5YG225265 Bld: 05/02/2000
 Engine: 3.0L EFI Calb: ODD1380A Trans: AX4S Axle: FWD 3.77 A/C: YES
 Dealer ID: B1294 BRANDON F/M SALES LTD Phone: (905) 852-6185
 Province Ontario City: Uxbridge Orig/Caller: GORD LOVE
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOP LAMPS
 Addl Sym: BURNT BOO SWITCH Images: 0
 Fix: Caus. Comp: -- Condition Code:
 Hotliner: WEDMOND1 Phone: 313 317-7045 Dist Cd: 01 01 FCSD REGION-CANADA
 Engineering: Phone: TAR:
 Dlr Contact: Phone: Title Cde: SM

----- C O M M E N T S -----

Type	Comments
REPAIR	SM STATES THE BOO SWITCH IS BURNT AGAIN AFTER THE RECALL HAS BEEN PERFORMED. STATES THIS IS THE THIRD VEHICLE HE HAS SEEN. SEEKING ADVICE.
RECOMM	ISM 01-10-004 BRAKE POSITION SWITCH CONNECTOR PIGTAIL AVAILABLE REFERRED TO ISM ABOVE, ADV SM TO REPLACE SWITCH AND CONNECTOR WITH PIGTAIL; ADV SM PART #'S IN ISM. ADV TO SUBMIT EDSR FOR VEHICLES WITH THIS CONCERN.

Rpt#: 2CMAC379 EDSR --or-- Q 476725 Rpt: 03/14/2002 Odom: 20,516 M
 Vehicle: 2000 TAURUS, SE COMP, WAGON 1FAFP59U2YG181717 Bld: 03/02/2000
 Engine: 3.0L EFI Calb: 0DD13N0A Trans: AX4N Axle: FWD 3.77 A/C: YES
 Dealer ID: B1294 BRANDON F/M SALES LTD Phone: (905) 852-6185
 Province Ontario City: Uxbridge Orig/Caller: GORDON R. LOVE
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Fix: Y Caus. Comp: -- Condition Code:

Region Code: 01 Region Name: 01 FCSD REGION-CANADA

----- C O M M E N T S -----

Type	Comments
CONCER	THE BRAKE LIGHTS WILL NOT GO OFF.
TECH/C	CHECKED FOR RECALL. RECALL # 01S08 HAD BEEN DONE APRIL 27/2001.
AUDIT	INSPECTED VEHICLE AND REPLACED THE BRAKE LIGHT SWITCH AGAIN, (BURNED). PART_NBR 13480A CHANGED TO 13480 BY SDAVIS20 SYMPTOM_CODE 201000 CHANGED TO 201228 BY SDAVIS20

Rpt#: 2C0DD013 NHL Rpt: 03/15/2002 Odom: 26,876 M
 Vehicle: 2000 TAURUS, SE , WAGON 1FAFP588HYA194815 Bld: 03/08/2000
 Engine: 3.0L EFI M Calb: ODD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 06634 University Ford, Inc. Phone: (919) 682-9171
 State: North Caroli City: Durham Orig/Caller: JOHN POWELL
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: STOP LAMP SWITCH FAILURE 3RD Images: 0
 Fix: Caus. Comp: -- Condition Code:
 Hotliner: JWURSTEL Phone: 313 248-5350 Dist Cd: 21 Atlanta - 21
 Engineering: Phone: TAR:
 Dlr Contact: Phone: Title Cde: T

----- C O M M E N T S -----

Type	Comments
REPAIR	TECH JOHN STATES THAT THE VEHICLE IS IN FOR THE STOPLAMP SWITCH FAILIN G FOR THE THIRD TIME. TECH HAS SEEN SEVERAL VEHICLES WITH THIS CONCERN , PER RECALL INSTRUCTIONS TECH IS CLEANING OIL OFF OF SWITCHES, SWITCH ES THAT ARE COMING BACK THAT HAVE BEEN PREVIOUSLY BEEN REPLACED HAVE T HE OIL RESIDUE COVERING SWITCH AGAIN.
RECOMM	ADVISED TECH OF NO KNOWN S FOR CONCERN, SUGGEST CHECK FOR CIORRECT TAIL IGH T BULBS, RESISTANCE OF CIRCUITS, AMPERAGE DRAW COMPARED TO LIKE, TAI LIGHT GROUNDS. SUBMIT EDSR

Rpt#: 2CRD5018 NHL Rpt: 03/18/2002 Odom: 19,929 M
 Vehicle: 2000 TAURUS,SE COMP,SEDAN 1FAPP56S1YA216964 Bld: 04/14/2000
 Engine: 3.0L EFI M Calb: GDD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 01307 L. B. Smith Ford, Inc. Phone: (717) 761-6700
 State: Pennsylvania City: Learyns Orig/Caller: RUSSELL GIBBONS
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: BRAKE, WON'T SHIFT OUT PARK Images: 0
 Fix: Caus. Comp: -- Condition Code:
 Hotliner: TCARTE35 Phone: 313 248-7924 Dist Cd: 16 Philadelphia -16
 Engineering: Phone: TAR:
 Dlr Contact: Phone: Title Cde: SW

----- C O M M E N T S -----

Type	Comments
REPAIR	INTERMITTENTLY THE VEHICLE WILL NOT SHIFT OUT OF PARK AND THE BRAKE LIGHTS DO NOT WORK. NEW BPP SWITCH WAS REPLACED PER RECALL ONE YEAR AGO AND ANOTHER SWITCH WAS INSTALLED LAST MONTH.
RECOMM	TSB 02-05-01 INSTALL A NEW STOPLAMP SWITCH JUMPER HARNESS ADVISE TO PERFORM ABOVE TSB.

Rpt#: 2CSAC213 EDSR --or-- Q 478728 Rpt: 03/20/2002 Odom: 34,912 M
 Vehicle: 2000 TAURUS, SE COMP, SEDAN 1FAPP56S6YA217429 Bld: 04/14/2000
 Engine: 3.0L EFI M Calb: ODD15NOA Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 06634 University Ford, Inc. Phone: (919) 682-9171
 State: North Caroli City: Durham Orig/Caller: MICHAEL KIRKPATRICK
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:

Region Code: 21 Region Name: Atlanta - 21

----- C O M M E N T S -----

Type	Comments
CONCER	THE STOPLAMPS WERE ALWAYS ON.
TECH/C	THE SWITCHES THAT WERE REPLACED FOR RECALL 01S08 ARE STILL FAILING AFTER REPLACEMENT. THIS VEHICLE HAD BEEN PREVIOUSLY REPAIRED.
AUDIT	SYMPTOM_CODE 201200 CHANGED TO 201228 BY NBAKER6

Rpt#: 2CTAC445 EDSR --or-- Q 478959 Rpt: 03/21/2002 Odom: 36,977 M
 Vehicle: 2000 TAURUS, SE COMP, SEDAN 1FAPP56U6YG149258 Bld: 01/28/2000
 Engine: 3.0L EFI Calb: ODD12N0A Trans: AX4N Axle: PWD 3.77 A/C: YES
 Dealer ID: B1292 FORMULA FORD SALES LIMITED Phone: (905) 839-6666
 Province Ontario City: Pickering Orig/Caller: ALLAN SALVADOR
 Symptom: 5 03 3 99 DRVLIN, A/T ENGAGEMENT, SHIFT LVR/LINK., NOT LISTED
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 01 Region Name: 01 FCSD REGION-CANADA

----- C O M M E N T S -----

Type	Comments
CONCER TECH/C	WE COULD NOT GET THE VEHICLE OUT OF PARK AND THERE WAS NO STOP LAMPS. WE FOUND A BROKEN WIRE AT THE BOO SWITCH (GROUNDED SIDE), OIL INGESTED BOO SWITCH. WE REPLACED THE SWITCH AND BOO SWITCH CONNECTOR. WE CLEANED OUT EXCESSIVE GREASE ON THE AUTOMATIC GAS PEDAL COMPONENTS.
AUDIT	SRV_DLR_CODE B4010 CHANGED TO B1292 BY NBAKER6 VIN 1FAPP56U6YG149258 CHANGED TO 1FAPP56U6YG149258 BY NBAKER6 VEH_MILEAGE_UNITS CHANGED TO M BY NBAKER6 PART_NBR 1348 CHANGED TO 13480 BY NBAKER6 SYMPTOM_CODE 201200 CHANGED TO 503399 BY NBAKER6

Rpt#: 2CTAC915 EDSR --or-- Q 479196 Rpt: 03/22/2002 Odom: 26,636 M
 Vehicle: 2000 TAURUS,SE SVG ,SEDAN 1FAPP5522YA181059 Bld: 02/28/2000
 Engine: 3.0L FFV E Calb: ODD1SD0A Trans: AX4S Axle: PWD 3.77 A/C: YES
 Dealer ID: 01423 BETHLEHEM-SUB MTR SLS INC Phone: (610) 867-8646
 State: Pennsylvania City: Bethlehem Orig/Caller: RICHARD SMITH
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:

Region Code: 16 Region Name: Philadelphia -16

----- C O M M E N T S -----

Type	Comments
CONCER TECH/C	THE BRAKE LIGHTS STAY ON. CHECKED OUT BRAKE LIGHTS, CONTACTS IN SWITCH WERE STUCK ON. REPLACED SWITCH.
AUDIT	SRV_DLR_CODE BYE10 CHANGED TO 01423 BY DSTELTER PART_NBR 13 CHANGED TO 13480 BY DSTELTER SYMPTOM_CODE 201200 CHANGED TO 201228 BY DSTELTER

Rpt#: 2CVAA904 EDSR --or-- Q 479916 Rpt: 04/05/2002 Odom: 16,946 M
 Vehicle: 2000 TAURUS, SE 2V , SEDAN 1FAFP53U8YG191824 Bld: 03/17/2000
 Engine: 3.0L EFI Calb: ODD13N0A Trans: AX4N Axle: FWD 3.77 A/C: YES
 Dealer ID: B2447 AUTOMOBILE VAL ESTRIE INC Phone: (819) 563-4466
 Province Quebec City: Sherbrooke Orig/Caller: ALAIN HOTTE
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLANPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 02 Region Name: 02 PCSD REGION-CANADA

----- C O M M E N T S -----

Type	Comments
CONCER	BRAKE LIGHTS ON CONSTANTLY
TECH/C	REPLACED BRAKE LIGHT SWITCH- OK NOW
ADDIT	SRV_DLR_CODE BYE10 CHANGED TO B2447 BY SROMANO3 PART_NBR 13 CHANGED TO 13480 BY SROMANO3 SYMPTOM_CODE 201200 CHANGED TO 201228 BY SROMANO3

Rpt#: 2CZAC756 EDSR --or-- Q 480811 Rpt: 03/27/2002 Odom: 10,663 M
 Vehicle: 2000 TAURUS,SE COMP,SEDAN 1FAPP56SKYG214787 Bld: 04/17/2000
 Engine: 3.0L EFI M Calb: ODD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 07705 HONOLULU FORD INC Phone: (808) 532-1777
 State: Hawaii City: Honolulu Orig/Caller: GARY GIBO
 Symptom: 5 03 3 50 DRVLIN,A/T ENGAGEMENT,SHIFT LVR/LINK.,INOPERATIVE
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 72 Region Name: San Francisco - 72

----- C O M M E N T S -----

Type	Comments
CONCER	CUSTOMER STATES UNABLE TO MOVE TRANS SHIFT LEVER.
TECH/C	VERIFIED AUTO TRANS SHIFTER STUCK IN PARK. INSPECTED SHIFTER INTERLOCK SYSTEM (NO BRAKE SWITCH SIGNAL). CIRCUIT TESTED, REPLACED BRAKE LIGHT SWITCH (INOPERATIVE, OPEN CIRCUIT) AND RECHECKED FOR NORMAL OPERATION.
AUDIT	SYMPTOM_CODE 503300 CHANGED TO 503350 BY DJAKOB

Rpt#: 2DBAC647 EDSR --or-- Q 482568 Rpt: 04/03/2002 Odom: 19,304 M
 Vehicle: 2000 TAURUS, SE CONF, SEDAN 1FAFP568XYG127357 Bld: 12/02/1999
 Engine: 3.0L EFI M Calb: 0D014N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: B8155 ISLAND FORD SALES & SERVICE Phone: (705) 282-2300
 Province Ontario City: Gore Bay Orig/Caller: RICK RAYNER
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Fix: Y Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:

Region Code: 08 Region Name: 08 FCSD REGION-CANADA

----- C O M M E N T S -----

Type	Comments
CONCER	BRAKE LIGHTS ON AT ALL TIMES AND NO SPEED CONTROL.
TECH/C	REPLACED BRAKE LIGHT SWITCH, ALTHOUGH 01808 WAS COMPLETED EARLIER.
ADDYT	SYMPTOM_CODE 201000 CHANGED TO 201228 BY DJAKOB

Rpt#: 2DBAC834 EDSR --or-- Q 482826 Rpt: 04/03/2002 Odom: 31,291 M
 Vehicle: 2000 TAURUS,SE 2V ,SEDAN 1FAPP53G4YG200440 Bld: 03/27/2000
 Engine: 3.0L EFI Calb: ODD1380A Trans: AX4S Axle: FWD 3.77 A/C: YES
 Dealer ID: B8216 Eric Campbell Ford Lincoln Ltd Phone: (519) 235-1380
 Province Ontario City: Exeter Orig/Caller: DARRYL TIMMERMANS
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 08 Region Name: 08 PCSD REGION-CANADA

----- C O M M E N T S -----

Type	Comments
CONCER	THE BRAKE LIGHTS ARE ON ALL THE TIME.
TECH/C	DIAGNOSED BRAKE LAMP CIRCUIT. REPLACED BRAKE PEDAL SWITCH, CONCERN WAS RESOLVED.
AUDIT	SRV_DLR_CODE BYE10 CHANGED TO B8216 BY DSTELTER PART_NBR 13 CHANGED TO 13480 BY DSTELTER SYMPTOM_CODE 201200 CHANGED TO 201228 BY DSTELTER

Rpt#: 2DBAD250 EDSR --cr-- Q 482921 Rpt: 04/04/2002 Odom: 34,200 M
 Vehicle: 2000 SABLE, LS PREM, SEDAN 1MEFM5589YG605626 Bld: 11/29/1999
 Engine: 3.0L EFI M Calb: 0DD14N0A Trans: AX4N Axle: PND 3.98 A/C: YES
 Dealer ID: 07845 CLEVINGER FORD Phone: (559) 784-6000
 State: California City: Porterville Orig/Caller: LEONARD HANSON
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 72 Region Name: San Francisco - 72

----- C O M M E N T S -----

Type	Comments
CONCER	THE BRAKE LIGHTS ARE ON ALL THE TIME.
TECH/C	FOUND SHORT CIRCUIT IN BRAKE LIGHT SWITCH. REPLACED SWITCH AND CORRECTED CONCERN.
AUDIT	SRV_DLR_CODE BYE10 CHANGED TO 07845 BY SDAVIS20 VIN 1MEFM2289YG605626 CHANGED TO 1MEFM5589YG605626 BY SDAVIS20 PART_NBR 13 CHANGED TO 13480 BY SDAVIS20 SYMPTOM_CODE 201200 CHANGED TO 201228 BY SDAVIS20

Rpt#: 2DCAD616 EDSR --cr-- Q 483008 Rpt: 04/04/2002 Odom: 26,448 M
 Vehicle: 2000 SABLE,LS ,SEDAN 1MEFM53SKYA631111 Bld: 04/20/2000
 Engine: 3.0L EFI M Calb: ODD15NOA Trans: A44N Axle: FWD 3.98 A/C: YES
 Dealer ID: 07552 Dean Onsil Ford Inc Phone: (814) 634-5921
 State: Pennsylvania City: Meyersdale Orig/Caller: DAVE ACKERMAN
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:

Region Code: 44 Region Name: Pittsburgh - 44

----- C O M M E N T S -----

Type	Comments
CONCER	THE BRAKE LIGHT STAYS ON.
TECH/C	REPLACED BRAKE LIGHT SWITCH.
AUDIT	SYMPTOM_CODE 201200 CHANGED TO 201228 BY DSTELTER

Rpt#: 2DCAE137 EDSR --or-- Q 483335 Rpt: 04/05/2002 Odom: 19,566 M
 Vehicle: 2000 SABLE,LS PREM,SEDAN 1NEFM5580YG618880 Bld: 02/16/2000
 Engine: 3.0L EFI M Calb: 0DD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 01767 Mankato Ford, Inc. Phone: (507) 387-3454
 State: Minnesota City: Mankato Orig/Caller: MARK JOHNSON
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RFL Condition Code:
 Region Code: 58 Region Name: Twin Cities - 58

----- C O M M E N T S -----

Type	Comments
CONCER TECH/C	THE BRAKE LAMPS WOULD NOT SHUT OFF. WE CHECKED THE BRAKE LAMPS AND FOUND THAT THEY WERE STUCK ON. WE INSPECTED THE PEDAL AND SWITCH ASSEMBLY AND FOUND THAT THE SWITCH WAS STICKING. WE REPLACED THE SWITCH AND RECHECKED - WORKS NORMALLY.
AUDIT	SRV_DLR_CODE BYE10 CHANGED TO 01767 BY NBAKER6 PART_NBR 13 CHANGED TO 13480 BY NBAKER6 SYMPTOM_CODE 201000 CHANGED TO 201228 BY NBAKER6

Rpt#: 2DDAD328 EDSR --or-- Q 483394 Rpt: 04/05/2002 Odom: 26,422 M
 Vehicle: 2000 TAURUS,SE SVG ,SEDAN 1FAPP5586YA191996 Bld: 02/29/2000
 Engine: 3.0L BFI M Calb: ODD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 06323 Soo Motors, Inc. Phone: (906) 632-2278
 State: Michigan City: Sault Ste Marie Orig/Caller: JOEL MACDONALD
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: -- Condition Code:
 Region Code: 48 Region Name: Detroit - 48

----- C O M M E N T S -----

Type	Comments
CONCER TECH/C	THE BRAKE LIGHTS STAY ON. UNPLUGGED THE BRAKE LIGHT SWITCH AND THE LIGHTS SHUT OFF. RAN THE VIN ON OASIS AND FOUND TSB 02-05-01 FOR THE BRAKE LIGHTS STAYING ON. REPAIR ACTION PER TSB WAS TO REPLACE THE WIRE HARNESS TO THE SWITCH. AFTER REPLACING THE WIRE HARNESS THE LIGHTS WERE STILL ON. REPLACED THE BRAKE LIGHT SWITCH AND THE LIGHTS WORKED GOOD.
AUDIT	SRV_DLR_CODE 04010 CHANGED TO 06323 BY SDAVIS20 PART_NBR 13480 Y CHANGED TO 13480 BY SDAVIS20 SYMPTOM_CODE 201200 CHANGED TO 201228 BY SDAVIS20

Rpt#: 2DFAT006 NHL Rpt: 04/06/2002 Odom: 40,651 M
 Vehicle: 2000 SABLE,LS PREM,SEDAN 1MEFM55S1YG617768 Bld: 02/11/2000
 Engine: 3.0L EFI M Calb: GDD15NDA Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 10836 Chapman Lincoln Mercury Phone: (888) 264-1851
 State: Arizona City: Phoenix Orig/Caller: NICK ALBURO
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: BRAKE LITE STAYS ON Images: 0
 Fix: Caus. Comp: -- Condition Code:
 Hotliner: HDOMINIC Phone: 313 317-0000 Dist Cd: 71 Los Angeles - 71
 Engineering: Phone: TAR:
 Dlr Contact: Phone: Title Cde: T

----- C O M M E N T S -----

Type	Comments
REPAIR	TECH STATES THAT BRAKE LAMPS STAYING ON AND SWITCH BAD AGAIN
RECOMM	TSB 02-05-01 INSTALL A NEW STOPLAMP SWITCH JUMPER HARNESS
	ISM 01-10-004 BRAKE POSITION SWITCH CONNECTOR PIGTAIL AVAILABLE
	SSM 14432 CK G100/107/108 LF FNDR, G140/105 RF FNDR, G102/103 PCM
	ADV TECH LETS REPLACE SWITCH AND HARNESS AND CK GRNDS LFT AND RT FRT FE NDERS AND ABOVE PCM.

Rpt#: 2DHP5020 NHL Rpt: 04/08/2002 Odom: 36,030 M
 Vehicle: 2000 SABLE,LS ,SEDAN 1MEFM5380YG629249 Bld: 04/11/2000
 Engine: 3.0L EFI M Calb: ODD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 04097 Plattsburgh Ford, Inc. Phone: (518) 561-5030
 State: New York City: Plattsburgh Orig/Caller: BOB ROBERTSON
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMP
 Addl Sym: BRAKE SWITCH MELTED Images: 0
 Fix: Caus. Comp: -- Condition Code:
 Hotliner: BJENKIN7 Phone: 313 317-9132 Dist Cd: 11 Boston -11
 Engineering: Phone: TAR:
 Dlr Contact: Phone: Title Cde: T

----- C O M M E N T S -----

Type	Comments
REPAIR	TECH STATES THE CAR CAME IN STUCK IN PARK AND THE STOP LAMPS INOP. STATES THE BRAKE SWITCH LOOKED MELTED, LIKE IT HAD BEEN HOT. STATES THE RECALL 01S08 HAS BEEN DONE ON THE SWITCH. STATES THE STOP LAMPS ARE DRAWING ABOUT 4-5 AMPS. LOOKING FOR INFO.
RECOMM	ISM 01-10-004 BRAKE POSITION SWITCH CONNECTOR PIGTAIL AVAILABLE ADVISED THIS IS NOT TOO MUCH CURRENT FLOW TO THE LIGHTS. ADVISED TO CHECK THE HARNESS NEAR THE SWITCH FOR CHAFFING OR SHORTING AND TO CHECK FOR EXTRA GREASE ON THE CONNECTOR. ADVISED OF THE PART NUMBER FOR THE PIGTAIL HARNESS. ADVISED TO MAKE SURE THE CORRECT BULBS ARE INSTALLED AND THAT THE SOCKETS ARE CLEAN. ADVISED TO REPLACE THE SWITCH AGAIN.

Rpt#: 2DIAG375 EDSR --or-- Q 484617 Rpt: 04/10/2002 Odom: 12,170 M
 Vehicle: 2000 TAURUS,SE 2V ,SEDAN 1FAPP53U3YG225278 Bid: 05/05/2000
 Engine: 3.0L EFI Calb: ODD13N0A Trans: AX4N Axle: FWD 3.77 A/C: YES
 Dealer ID: B8049 EXPRESSWAY MOTORS LTD Phone: (519) 552-3900
 Province Ontario City: New Hamburg Orig/Caller: TERRY MEIKLE
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EKT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: -- Condition Code:

Region Code: 08 Region Name: 08 FCSD REGION-CANADA

----- C O M M E N T S -----

Type	Comments
CONCER	VEHICLE WILL NOT COME OUT OF PARK UNLESS KEY IS OFF.
TECH/C	NO BRAKE LIGHTS. POWER TO SWITCH, NO POWER COMING OUT. REPLACED SWITCH AND VERIFIED NORMAL OPERATION. SWITCH HAD BEEN REPLACED UNDER RECALL. CONTACTS IN SIDE SWITCH MELTED.
AUDIT	SRV_DLR_CODE BYE10 CHANGED TO B8049 BY DSTELTER PART_NBR SN-5 CHANGED TO 13480 BY DSTELTER SYMPTOM_CODE 201200 CHANGED TO 201228 BY DSTELTER

Rpt#: 2DJAC354 EDSR --or-- Q 485147 Rpt: 04/11/2002 Odom: 39,058 M
 Vehicle: 2000 TAURUS,SE 2V ,SEDAN 1FAPP53U5YG168663 Bld: 02/11/2000
 Engine: 3.0L EFI Calb: 0DD13S0A Trans: AX4S Axle: FWD 3.77 A/C: YES
 Dealer ID: B7009 DEARBORN MOTORS LTD Phone: (250) 372-7101
 Province British Colu City: Kamloops Orig/Caller: BRIAN FRIESEN
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RFL Condition Code:
 Region Code: 07 Region Name: 07 FCSD REGION-CANADA

----- C O M M E N T S -----

Type	Comments
CONCER	THE BRAKE LIGHTS ARE ON ALL THE TIME.
TECH/C	DISCONNECT SWITCH AND LIGHTS GO OUT. REPLACED SWITCH AND RECHECKED, ALL OK.
AUDIT	SYMPTOM_CODE 201200 CHANGED TO 201228 BY DSTELTER

Rpt#: 2DJAC393 EDSR --cr-- Q 485229 Rpt: 04/11/2002 Odom: 28,299 M
 Vehicle: 2000 TAURUS,SE ,WAGON 1FAPP5885YG224883 Bld: 05/02/2000
 Engine: 3.0L EFI M Calb: ODD15NOA Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: B6265 Carstairs Ford Sales Ltd. Phone: (403) 337-3393
 Province Alberta City: Carstairs Orig/Caller: BRAD PEARSON
 Symptom: 2 01 2 28 ELECT.,LIGHTING SYS,EXT. LIGHTING,STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RFL Condition Code:
 Region Code: 06 Region Name: 06 FCSD REGION-CANADA

----- C O M M E N T S -----

Type	Comments
CONCER	THE BRAKE LIGHTS WERE STAYING ON.
TECH/C	THE BRAKE LIGHT SWITCH WAS SHORTED CAUSING THE LIGHTS TO STAY ON. HAS HAD RECALL 01S08 DONE AND HAD A NEW SWITCH AT THAT TIME.
AUDIT	SRV_DLR_CODE BYE10 CHANGED TO B6265 BY NBAKER6 PART_NBR 13 CHANGED TO 13480 BY NBAKER6 SYMPTOM_CODE 201200 CHANGED TO 201228 BY NBAKER6

Rpt#: 2DJAC506 EDSR --or-- Q 485494 Rpt: 04/11/2002 Odom: 15,552 M
 Vehicle: 2000 TAURUS, SE COMP, SEDAN 1FAFP56S1YG176852 Bld: 02/22/2000
 Engine: 3.0L EFI M Calb: ODD15N0A Trans: AX4N Axle: FWD 3.98 A/C: YES
 Dealer ID: 07103 Cover-Jones Motor Co Phone: (308) 762-2343
 State: Nebraska City: Alliance Orig/Caller: GUY HIELSCHER
 Symptom: 2 01 2 28 ELECT., LIGHTING SYS, EXT. LIGHTING, STOPLAMPS
 Addl Sym: Images: 0
 Fix: Caus. Comp: SWITCH ASY-STOPLIGHT -- RPL Condition Code:
 Region Code: 56 Region Name: Denver - 56

----- C O M M E N T S -----

Type	Comments
CONCERN TECH/C	THE BRAKE LIGHTS ARE ALWAYS ON AND IT RAN DOWN THE BATTERY. CHECKED AND FOUND CAUSE WAS A FAULTY BRAKE LAMP SWITCH. THIS SWITCH HAS BEEN REPLACED TWICE BEFORE. THE FIRST TIME WAS ON RO #50281 DATED 10/25/00 AND THE SECOND TIME WAS UNDER THE RECALL ON RO #54480 DATED 4/26/01. CHARGED THE BATTERY.
AUDIT	SYMPTOM_CODE 301000 CHANGED TO 201228 BY SDAVIS20

SERVICE PART: YF1Z- 13480-AA SWITCH ASY - STOP LIGHT
 RECEIVING LOCATION: DEMAND GROUP:
 CUSTOMER TYPE: BACKCAST: Y
 SDI Code:

A		C		Quantity	Replaced Part Number	Message
MONTH	YEAR					
04	2002			3056		
03	2002			3707		
02	2002			3045		
01	2002			2091		
12	2001			1691		
11	2001			1448		
10	2001			1782		
09	2001			4405		
08	2001			4537		
07	2001			4325		
06	2001			9953		

F1=Help F4=FirstRecLoc F5=FirstCustType F6=FirstYear
 MORE RECORDS AVAILABLE

FD01192

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SERVICE PART: YF1Z- 13480-AA SWITCH ASY - STOP LIGHT
 RECEIVING LOCATION: DEMAND GROUP:
 CUSTOMER TYPE: BACKCAST:
 SDI Code:

A	C	MONTH	YEAR	Quantity	Replaced Part Number	Message
		06	2001	9953		
		05	2001	19867		
		04	2001	26711		
		03	2001	98117		
		02	2001	5566		
		01	2001	3693		
		12	2000	2725		
		11	2000	4577		
		10	2000	4846		
		09	2000	6301		
		08	2000	4718		

F1=Help F4=FirstRecLoc F5=FirstCustType F6=FirstYear
 MORE RECORDS AVAILABLE

PD01192

SERVICE PART: YP12- 13480-AA SWITCH ASY - STOP LIGHT
BACKCAST: Y DEMAND GROUP: _

A	YEAR	Quantity	Replaced Part Number	Message
C	----	-----	-----	-----
-	2002	12942		
	2001	203954		
	2000	27397		
	1999	232		
	1998	1		
	1997	0		
	1996	0		
	1995	0		
	1994	0		
	1993	0		
	1992	0		
	1991	0		
	1990	0		

F1=Help F2=FirstMonth
MORE RECORDS AVAILABLE

PD01192

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ENG PART: YF1T 13480 AA _____ ORIGIN: WERS REGION: _ USG STAT: _
 Eng Name: SW ASY-STP LP PT: _ PTO: _____ VL: _
 Svc Part: YF1Z- 13480-AA Replaces: N Is Replcd: N USG IND: _
 P In Out
 t V1 Yr Yr Feature Descriptions Feature Descriptions

 C DD 01 TAURUS/SABLE
 C DD 00 02 TAURUS/SABLE ALL SEDANS
 T US 02 EXPLORER/MOUNTAINEER
 T US 03 LINCOLN AVIATOR

F1=Help F4=Prv F5=Nxt F9=UAFB F10=EXEA F11=EPKA F13=RPLD F14=RPLG
 RECORD FOUND

PD01192

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SERVICE PART: YF1Z- 13480-BA SWITCH ASY - STOP LIGHT
 RECEIVING LOCATION: DEMAND GROUP:
 CUSTOMER TYPE: BACKCAST:
 SDI Code:

A	C	MONTH	YEAR	Quantity	Replaced Part Number	Message
		06	2001	1763		
		05	2001	5810		
		04	2001	1082		
		03	2001	20530		
		02	2001	679		
		01	2001	557		
		12	2000	321		
		11	2000	366		
		10	2000	421		
		09	2000	349		
		08	2000	141		

F1=Help F4=FirstRecLoc F5=FirstCustType F6=FirstYear
 MORE RECORDS AVAILABLE

PD01192

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SERVICE PART: YF1Z- 13480-BA SWITCH ASY - STOP LIGHT
 BACKCAST: Y DEMAND GROUP: _

A	YEAR	Quantity	Replaced Part Number	Message
C	2002	851		
	2001	38388		
	2000	1884		
	1999	2		
	1998	0		
	1997	0		
	1996	0		
	1995	0		
	1994	0		
	1993	0		
	1992	0		
	1991	0		
	1990	0		

F1=Help F2=FirstMonth
 MORE RECORDS AVAILABLE

PD01192