

PE03-050

GM 1/8/04

**ATTACHMENT 2D
LAST 2 PAGES IS
ATTACHMENT 2E**

PART 4 OF 4

BOOK 4 OF 4

ESIS

An Insurance Service Company

ESIS/GM Central Claims
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

1.800.888.0164 ext

yvette.young@sis-ins.com

Yvette M Young
Claims Administrator

October 30, 2000

State Farm Insurance Company
185 N Randall Rd
Batavia IL 60510
Attn: Barbara Edens

Your File Number: [REDACTED]
Our File Number: [REDACTED]
Date of Event: 5/28/99
Claimant: [REDACTED]
Client/Account: General Motors

Dear Ms Edens:

We are the third-party administrator on behalf of General Motors Corporation for matters involving allegations of product liability.

In that regard, We are in receipt of your correspondence dated October 17, 2000. Your correspondence alleges that your insured's vehicle sustained property damage as a result of a manufacturer's product defect. Please provide me with:

- A copy of the fire department report ✓
- Color Copies of photos taken by Rzesutock Engineering ✓
- How was the mirror damaged on the subject vehicle? Was there an accident involved? If so, please include a description of what happened

current of the loss

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, We will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Sincerely,

Yvette M Young

STATE FARM INSURANCE COMPANIES

185 N Randall Rd
Itasca, IL 60143
(800) 405-8052
FAX (800) 405-8000

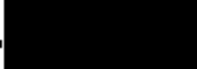
November 10, 2000

ESIS/IGM CLAIMS
Renaissance Center
Mail Code 482C20D711
PO Box 380
Detroit, MI 48265-3000
Attention: Greg Thresher
CERTIFIED MAIL - RETURN RECEIPT REQUESTED

413967
712

ESIS-

NOV 17 2000

Our Claim Number: 
Our Insured:
Date of Loss: 8/28/00
Amount of Loss: \$16,214.58
Vehicle: 1985 Olds Aurora
VIN: 1G3GR02C254109912
Your File: PD19122000

Dear Greg:

Enclosed find the Rzeasutok color photos and the Chicago fire report per your request.

As you can see in the Rzeasutok photos, the mirror was undamaged when he inspected it after the loss. The damages occurred after the loss, probably in transit or while being moved in the salvage yard.

Sincerely,


Barbara Edens
Claim Specialist

Enclosure: Expert report/photos. TLRV/Estimate/COCA/loss of use 10 days/drafts
P.S.

Please note, the same fire occurred by fuel leak at the fuel connections on another 1985 Olds Aurora under our file 13 8406 189 / insured Beverly Adams / your file 401674.

Yvette M Young
Claims Administrator
ESP-GM CLAIMS

ESIS

An Insurance Services Company

December 1, 2000

State Farm Insurance Company
185 N Randall Rd
Batavia IL 60510
Attn: Barbara Edens

300 Renaissance Center
Mail Code 452 C20 D71
Detroit, MI 48265-3000
Telephone: 1.800.858.0164
yvette.young@sfc-ins.com

Your Claim Number: [REDACTED]
Esis File Number: [REDACTED]
Date of Event: 5/28/99
Your Insured: [REDACTED]
Our Client: General Motors Corporation

Dear Ms Edens:

Please be advised, I have had this file referred for technical evaluation. Upon the conclusion of this evaluation, I will contact you with our position in this matter. Please allow 4-6 weeks for the evaluation results.

Thank you for your time and cooperation.

Sincerely,

Yvette M Young

State Farm Insurance Companies



January 25, 2001

Q

Claim Office
188 North Randall Road - Suite 9
Detroit, Mich 48210-6470
Phone: (313) 408-8000
FAX: (313) 408-8038

ESIS/GM CLAIMS
Renaissance Center
Mail Code 482C200711
PO Box 300
Detroit, MI 48265-3000
Attention: Curtis Collins
CERTIFIED MAIL- RETURN RECEIPT REQUESTED

RECEIVED

JAN 30 2001

ESIS-GM CLAIMS UNIT

Our Claim Number: [REDACTED]
Our Insured: [REDACTED]
Date of Loss: 5/28/00
Amount of Loss: \$16,214.58
Vehicle: 1995 Olds Aurora
VIN: 1G7021102284108812
Your File: [REDACTED]

Dear Curtis:

*** STATUS ***

Please advise the status of my subrogation claim. Yvette advised me on 12/1/00 that this was referred for technical evaluation and to allow 4-6 weeks for follow up. It is now over 7 weeks.

Sincerely,

Barbara Edens
Claim Specialist

Please note, the same fire occurred by fuel leak at the fuel connections on another 1995 Olds Aurora under our file 13 6406 189 / Insured Beverly Adams/ your file 401674.

ESIS

An Insurance Service Company

ESIS-EM Central Claims
300 Renaissance Center
MAIL Code 482-020-071
Detroit, MI 48266-9000313.868.3415 ext
313.868.0911 faxCarla Collins
Claims AdministratorCT
2/23/2001

February 15, 20001

State Farm Insurance Company
185 N. Randall Road
Batavia, IL 60510Your File Number: [REDACTED]
Your Insured: [REDACTED]
Our File Number: [REDACTED]
Our Client: General Motors Corp
Date of Event: 05/28/1999

Dear Ms. Edens:

This letter is in reference to your product liability subrogation claim filed with General Motors Corporation on behalf of your above-mentioned insured.

Upon reviewing the file, it is noted that the evidence you submitted to support this claim included various photographs of the subject 1995 Oldsmobile Aurora, a cause and origin report dated April 25, 1999 from a company named Herndon and Associates and other documentation as to the amount of this loss. Our review of the submitted material discloses that you have not met the burden of proof in support of this claim.

Allow me to point out where this claim has failed to meet the burden of proof. The subject vehicle is a high mileage vehicle, in excess of 82 thousand miles. Howard Pestry purchased the subject vehicle used, it has not been in service for almost five years and there was no maintenance history provided pursuant to our previous request. In addition, the transmission fluid was reported low and we have an engine that was hard to turn over with cold start problems, additionally there was a notation of collision damage in the expert report presented by Resutock Engineering.

Because of the age and high miles of the subject vehicle and the lack of maintenance history for the last 50 thousand miles, we can not rule our equipment failure as the possible cause of the file.

However, should you possess specific technical documentation, which supports your allegations of a manufacture product defect, you may provide the same to my attention for further review and consideration. Unless information is provided which supports your position, we will be unable to take further action in this matter and I will be closing out

this file within 60 days. If you choose to pursue this matter further, you must maintain the vehicle in its immediate post-incident condition.

Thank you for your time in this regard.

Sincerely,

Curtis Collins

C: file

CHICAGO FIRE INCIDENT REPORTING SYSTEM

PLT-2
RUN 63

Fill in this Report
in your own handwriting

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PROPERTY TYPE: **PARKING LOT** CAUSE OF FIRE: **SHORT CIRCUIT**

NO. OF ALARMS: 1 2 3 4 5 6 7 8 9 10

NO. FIRE SERVICE PERSONNEL RESPONDED: 1 2 3 4 5 6 7 8 9 10

NO. ENGINE RESPONDED: 1 2 3 4 5 6 7 8 9 10

NO. AERIAL APPARATUS RESPONDED: 1 2 3 4 5 6 7 8 9 10

NO. OTHER VEHICLES RESPONDED: 1 2 3 4 5 6 7 8 9 10

NUMBER OF BUILDINGS: 1 2 3 4 5 6 7 8 9 10

FIRE SERVICE: FIRE SERVICE OTHER

REASON FOR FAILURE: FIRE SERVICE OTHER

COMPLEX: **ROAD** MOBILE PROPERTY TYPE: **AUTO**

AREA OF FIRE ORIGIN: **VEHICLE** EQUIPMENT BACKING DIRECTION: **VEHICLE**

FORM OF HEAT SOURCE: **PLASTIC** TYPE OF MATERIAL BURNED: **INSULATION**

FORM OF MATERIAL BURNED: **INSULATION**

LEVEL OF FIRE ORIGIN: **LAYOUT 1** **LAYOUT 4**

Number of Rooms: 1 2 3 4 5 6 7 8 9 10

Construction Type: 1 2 3 4 5 6 7 8 9 10

EXTENT OF DAMAGE: **P**

DETECTION EQUIPMENT: 1 2 3 4 5 6 7 8 9 10

TYPE OF MATERIAL BURNED: **INSULATION**

FORM OF MATERIAL BURNED: **INSULATION**

NO. OF ALARMS: 1 2 3 4 5 6 7 8 9 10

U

Narrative/Comments:

Used 100' of F#4 wh/; for on engine comp. of 1995 Olds Aurora (Howard Pearty).

AMBULANCE ASSIST

Patient's Name _____ Age _____ Sex _____

Type of Emergency Response per C.A.D. Center

Condition of Patient on Arrival

- Medical
- Trauma
- O.B.
- Psych
- Cardiac
- Vehicular
- Gunshot
- Stabbing
- Drug O.D.
- Substance Abuse
- School
- C.T.A.
- Pediatric
- Fire
- Special Duty
- Other (Specify)

- Conscious
- Unconscious
- Breathing
- Not Breathing
- Bleeding
- Fracture
- Laceration
- Burn
- Abrasions
- Gunshot Victim
- Stabbing Victim
- O.D. Victim

Body Part Affected _____

Chief Complaint of Patient

<u>Treatment Rendered</u>	<u>Respiratory Treatment</u>	<u>Outcome of Run</u>	<u>Patient Released</u>					
<input type="checkbox"/> C.P.R.	<input type="checkbox"/> Oxygen	<input type="checkbox"/> Cancelled (Specify)	To Ambulance					
<input type="checkbox"/> Bandaging	<input type="checkbox"/> AMBU Bag	<input type="checkbox"/> Could Not Find	# _____					
<input type="checkbox"/> Hemorrhage Control	<input type="checkbox"/> Oral Airway	<input type="checkbox"/> C.P.D. Transport	Ambulance					
<input type="checkbox"/> Splinting	<input type="checkbox"/> Pocket Mask	<input type="checkbox"/> Stand. By Only	I.R. #					
<input type="checkbox"/> Cold Application	<input type="checkbox"/> Robert Shaw	<input type="checkbox"/> Other (Specify)	<table border="1" style="display: inline-table;"><tr><td> </td><td> </td><td> </td><td> </td><td> </td></tr></table>					
<input type="checkbox"/> Restraint								
<input type="checkbox"/> First Aid								
<input type="checkbox"/> G.S. Delivery								
<input type="checkbox"/> Other (Specify)								

STATE FARM INSURANCE COMPANIES

PD
Sub

100 N. Marshall Rd.
Baltimore, IL 60610
(800) 408-8082
FAX (800) 408-8006

October 2, 2000

BEIS/OM CLAIMS
Resilience Center
Mail Code 483200711
PO Box 300
Detroit, MI 48258-0300
Attention: Greg Thresher

CERTIFIED MAIL - RETURN RECEIPT REQUESTED

NO 1841
NO 0 MAR 01
NO LP
OCT 09 2000
10/9/00

Our Claim Number: [REDACTED]
Our Insured: [REDACTED]
Date of Loss: 5/26/99
Amount of Loss: \$16,214.56
Vehicle: 1995 Olds Aurora
VIN: 1G9D994C394109912
Your File: Unknown

Dear Greg:

The above vehicle was involved in a fire loss. Damage to the vehicle resulted in a total loss in the amount of \$16,214.56.

Our investigation indicates the cause of the fire as follows:
The fire originated in the engine compartment where fuel vapors were leaking at the fuel line connection at the rear of the engine.

Please accept this letter as notice of a subrogation claim in the amount of \$16,214.56.

The vehicle is being held at an offsite location. Please call to schedule an appointment if you wish an inspection of the vehicle.

Sincerely,

Richard Coley
Claims Service
Claim Specialist

P.S.

Please note, the cause fire occurred by fuel leak at the fuel connections on engine 1995 Olds Aurora under our file 13 0000 120 / Insured Beverly Adams / Year 1999

410674

October 12, 2000

Barbara Edens
State Farm Insurance
185 N. Randall Road
Batavia IL 60510

300 Renaissance Center
Mail Code 482 C20 D71
DETROIT, MI 48265-3000
Telephone 800-888-0164
Facsimile 313-665-0911

Your File Number: 
Claimant: 
Our File Number: 
Our Client: General Motors Corporation
Date of Event: 5/28/99

Dear Ms. Edens:

This will acknowledge your claim on the above-referenced matter. In order to evaluate your claim, the following documents and information are respectfully requested:

1. A copy of your expert report which states your theory of liability. Also include the original or laser color copies of the photographs taken by your expert.
2. A copy of the police and/or fire report.
3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
4. Advise if the vehicle owner and/or operator note anything wrong or unusual about the vehicle prior to the incident.
5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If repairs and maintenance were performed by the vehicle owner, then a chronological summary of operations performed is needed.
6. Advise as to any after-market equipment which may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
8. Did the vehicle owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.
9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.
10. Provide copies of your proof of payment.
11. The present location of the subject vehicle and its availability for inspection.
12. Provide proofs of the transmission and engine oil levels, if applicable.

Upon receipt of the above-requested information and documentation, this matter will be assigned a claim number and further review of this matter will be complete. During this entire process, the subject vehicle should remain available for inspection, if necessary.

If you have any questions, please feel free to contact me at 1.800.888.0164.

Sincerely,

Greg Forsaker
Property Damage Unit

/s/unc

1994 AURORA SEDAN
 340 SILVER TEAL METALLIC
 37X TEAL
 CREDIT NO. [REDACTED]
 VIN 1G3GRS2C2E4109912

/V8Q

STOCK NO.

OLDSMOBILE DIVISION
 GENERAL MOTORS CORPORATION
 920 TOWNSEND STREET
 LANSING MI 48221-0001
 VEHICLE INVOICE 3AD03521751

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - SOLD
30829 AURORA SEDAN	31370.00	29017.25	INVOICE 08/05/94
CFS ELECTRIC SLIDING GLASS SUNROOF WITH SUNSHADE	995.00	855.70	SHIPPED 08/05/94
F28 50 STATE EMISSION CERTIFICATION	0.00	0.00	EXP I/T 08/18/94
3R1 DRIVER/PASS HEATED FRONT SEATS	295.00	253.70	TXT COM 08/18/94
L47 ENGINE - 4.0 L DOHC 32-VALVE V8	N/C	N/C	PRC EFF 08/05/94
Q0X P235/60R16 V-RATED MICHELIN BLACKWALL TIRES	395.00	339.70	KEYS P577 VAL4
U02 BOSE ACoustiMASS AUDIO SYSTEM WITH AM/FM STEREO & CASSETTE (DELETES COMPACT DISC PLAYER)	671.00	577.00	WFD-F QTR OPT-1
340 SILVER TEAL METALLIC	N/C	N/C	BANK: GMAC - 042
37X TEAL	N/C	N/C	CHG-TO 02-564

SHIP WT: 3587
 HP: 46.2

MEMO 1586.30

TOTAL MODEL & OPTIONS	35726.00	31043.41	ACT 231	30456.63
DEPRECIATION CHARGE	625.00	625.00	H/S 261	1011.78
DEALER ADVERTISING		269.81	ADV 65A	269.81

TOTAL 34951.00 31938.22 PAY 310 31938.22

MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT 30487.29

THIS INVOICE MAY NOT REFLECT THE DEALER'S ULTIMATE VEHICLE COST IN VIEW OF FUTURE MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, ETC.
 THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

NORMAN GALE OLDSMOBILE CORP.
 1249 ROUTE 10
 CHAN KROLLS NJ 07927-1011

REDIT TO GMAC NO. 042
 VIN 1G3GRS2C2E4109912
 6 31938.22 INV 3AD03521751
 DUE 08/18/94 DEALER 02-564

VENCAMPI

DISPLAY VIN\RELATED CAMPAIGNS

KIPSA061
11/01/2000 16:15

V 1G3GR62C284109912

OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR PREV. DEALER NUMBER	CAMPAIGN TYPE
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NO CAMPAIGNS CURRENTLY AFFECTING THIS VEHICLE

PF 10	MANT	11	VHCP	12	DLRA	13	AUDT	14	XREF	15	DESC	16	ADST	17	NADR	18	DELT
19	PERF	20		21		22		23		24		PF SELECT:			GOTO:		

GM Vehicle Inquiry System

Summary

Home - Summary - Claim History - Vehicle Build - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G3GR62C284109912
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VEHICLE INFORMATION

Rebranding Model:	3GR29 - 1995 AURORA SEDAN	Warranty Start Date:	08/09/1994				
BAIS Order Type:	N/A						
Delivering Dealer:	NORMAN GALE OLDSMOBILE BUICK GMC TRUCK (SUZU) 1247 ROUTE 10 CEDAR KNOLLS, NJ 07927-1011 (973) 267-1100	Selling Source:	15 - OLDSMOBILE				
		Site Code:	02564				
		Business Associate Code:	116921				
Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Recall or Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	Exp. Date	Exp. Odometer
750 BUMPER TO BUMPER - NO DEDUCTIBLE	08/09/1994	0 miles	8/9/1998	50000 miles
72/100 SHEET METAL RUST-THROUGH	08/09/1994	0 miles	8/9/2000	100000 miles
4899 CORROSION	08/09/1994	0 miles	8/9/1998	50000 miles
9699 PCMCC EMISSIONS	08/09/1994	0 miles	8/9/2002	80000 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
06/25/1996	082289	#	D1116 - HIGH PRESSURE SW RP	31348 miles
			[REDACTED]	0 miles
			[REDACTED] CT	0 miles
			[REDACTED] CT	0 miles
08/25/1994	087082	#	A1190 - RT FRONT DOOR STAMPING DEFECT - NEEDS REFINISH CLEAR CT	0 miles
08/25/1994	087082	#	A5890 - RIGHT FRONT FENDER - COLOR MISMATCH CT	0 miles
08/17/1994	066830	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

GM Vehicle Inquiry System

Claim History

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Branded Title

Help

VIN:	1G3GR62C284109912
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CLAIM HISTORY

Repair Order Date:	06/25/1996	Repair Order Number:	082289	Odometer Reading:	31348 miles	
Serviced By:	NORMAN GALE OLDSMOBILE BUICK GMC TRUCK ISUZU 1247 ROUTE 10 CEDAR KNOLLS, NJ 07927-1011 (973) 267-1100		Selling Source:		15 - OLDSMOBILE	
			Site Code:		02564	
			Business Associate Code:		116921	
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Comments
07/07/1996	627	01	#	D1116 - HIGH PRESSURE SW RP	03531090 - SENSOR AS	N

Repair Order Date:	06/25/1994	Repair Order Number:	066832	Odometer Reading:	0 miles	
Serviced By:	NORMAN GALE OLDSMOBILE BUICK GMC TRUCK ISUZU 1247 ROUTE 10 CEDAR KNOLLS, NJ 07927-1011 (973) 267-1100		Selling Source:		15 - OLDSMOBILE	
			Site Code:		02564	
			Business Associate Code:		116921	
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Comments
10/07/1994	440	01	T	A0357 - COMPLETE HOOD - REFINISH/CLEAR CT	N/A	N
10/07/1994	440	02	T	A0018 - 1PIECE FRONT BUMPER FASCIA - REFINISH/CLEAR CT	N/A	N

Repair Order Date:	06/25/1994	Repair Order Number:	067062	Odometer Reading:	0 miles	
Serviced By:	NORMAN GALE OLDSMOBILE BUICK GMC TRUCK ISUZU 1247 ROUTE 10 CEDAR KNOLLS, NJ 07927-1011 (973) 267-1100		Selling Source:		15 - OLDSMOBILE	
			Site Code:		02564	
			Business Associate Code:		116921	
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Comments
09/16/1994	437	01	#	A1490 - RT REAR DOOR BTWN BRK LINE & SIDE MLDG - REFIN/CLEAR CT	N/A	N
09/16/1994	437	02	#	A1190 - RT FRONT DOOR BTWN BRK LINE & MLDG - REFINISH/CLEAR CT	N/A	N
09/16/1994	437	03	#	A0860 - RIGHT FRONT FENDER - COLOR/CLEAR CT	N/A	N

Repair Order Date:	08/17/1994	Repair Order Number:	066830	Odometer Reading:	0 miles	
Service By:	NORMAN GALE OLDSMOBILE BUICK GMC TRUCK 1812U 1247 ROUTE 10 CEDAR KNOLLS, NJ 07927-1011 (973) 267-1100			Selling Source:	15 - OLDSMOBILE	
				Site Code:	02564	
				Business Associate Code:	116921	
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Comments
08/26/1994	434	01	1	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N

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GM Vehicle Inquiry System

Vehicle Build

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Help

VIN:	1G3GR62C354109912
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VEHICLE BUILD

Merchandise Model:		3GR29 - 1995 AURORA SEDAN	
Order Number:	TSQ340	Engine Serial Number:	N/A
Build Plant:	184G - ORION ASSEMBLY	Transmission Serial Number:	N/A
Build Date:	08/05/1994	Front Axle Serial Number:	N/A
Gross Vehicle Weight Rating:	2251 kg (4963 lb)	Rear Axle Serial Number:	N/A

OPTION CODES

AG1 - DRIVER 6WAY POWER	AG2 - PASS 6WAY POWER SEAT
AK3 - DR/PASS INFLAT RESTRAIN	AL2 - SEAT, POWER LUMBAR
AG9 - FRT BUCKET RECLINER	A43 - SEAT ADJUSTER, MIRROR, POWER, DRIVER
AB0 - FRT DR ST BK PWR RECLIN	A81 - PASS ST RE PWR RECLINER
AE5 - ELECTRIC SUNROOF-GLASS	CJ2 - AIR CONDITIONING
AEZ - DR/PASS REMOTE-ELEC	D95 - FLOOR CONSOLE
PE3 - SPORT CAR SUSPENSION	FE9 - EMISSION, FEDERAL
FV4 - TRANAXLE FINAL DRIVE 3.71	IL3 - INTERIOR EMISSION (I3)
IL9 - ANTILOCK BRAKES	EA1 - SEAT, FRT
IG9 - ELECTRONIC TRANS SHIFT	NE9 - 140 AMP
L47 - 4.0 LITRE V6 MPI-GMC	MI1 - P4 AUTO TRANS
ME9 - AUTO OVERDRIVE TRANS	NE2 - U.S. FEDERAL EMISSIONS
NP5 - LEATHER WRAPPED	NP9 - ELECTRONIC TRACTION CTL
NI0 - DUAL/SPORTY EXHAUST	GMN - OPTION, ALL USA
PX0 - ALUMINUM WHEELS	QXK - P235/50R16 BW R/PB ST TL A13
RTA - SALES ITEM NO. 26	R2A - SALES ITEM NO. 76
UM6 - INSTRUMENT CLUSTER	UE7 - POWER ANTENNA
UUS - AM/FM STEREO CASE/MP3	UM0 - INSTRUMENT CLST/TRIP
UM7 - 7, DUAL MD MTD, DUAL SHRD PNL, DUAL RR DR, RR PEGHELP	VM9 - OWNER INFO MAN
YK3 - LICENSE PLATE BRNT	VM3 - CONSUMER, CONTAINS BSW IMP STANDARD FOR FRT 5-HPB & RR SHRN
YJ3 - USA/CANADA	W17 - INTERIOR PLATE, NOT TO BE USED BY ALL LICENSE-BEARERS AND MODEL 109
YBA - OPTION 01	YB3 - OPTION 03

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GM Vehicle Inquiry System

Delivery Information

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VIN:	1G3GR40C2B4109812
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IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	08/09/1994	Odometer:	N/A	Delivery Type:	RETAIL LEASE/INDIVIDUAL
Delivering Dealer:	NORMAN GALE OLDSMOBILE BUICK GMC TRUCK RENTAL 1247 ROUTE 10 CEDAR KNOLLS, NJ 07927-1011 (973) 367-1100			Delivery Selling Region:	15 - OLDSMOBILE
				Delivery Site Code:	08964
				Business Associate Code:	116921

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GM Vehicle Inquiry System

Dealer Information

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

VIN: 1G3GR62C284109912

INVOICE INFORMATION

Invoice Date:	08/05/1994		
Site Address:	NORMAN GALE OLDSMOBILE BUICK GMC TRUCK ISUZU 1247 ROUTE 10 CEDAR KNOLLS, NJ 07927-1011 (973) 267-1100	Selling Source:	15 - OLDSMOBILE
		Site Code:	02564
		Business Associate Code:	116921

SHIP-TO INFORMATION

Ship-To Date:	N/A		
Site Address:	NORMAN GALE OLDSMOBILE BUICK GMC TRUCK ISUZU 1247 ROUTE 10 CEDAR KNOLLS, NJ 07927-1011 (973) 267-1100	Selling Source:	15 - OLDSMOBILE
		Site Code:	02564
		Business Associate Code:	116921

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STATE FARM INSURANCE COMPANIES

180 N. Wacker Drive
Detroit, MI 48220
(313) 406-8082
FAX (313) 406-8036

October 17, 2000

EBIS/OM CLAIMS

Renaissance Center
Mail Code 482C20D711
PO Box 300
Detroit, MI 48205-9900

Attention: Greg Thresher

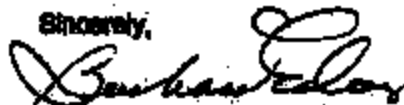
CERTIFIED MAIL - RETURN RECEIPT REQUESTED

Our Claim Number: [REDACTED]
Our Insured: [REDACTED]
Date of Loss: 09/20/00
Amount of Loss: \$16,214.50
Vehicle: 1995 Olds Aurora
VIN: 1G3GR52C284109912
Your File: PD10122000

Dear Greg:

Enclosed find our subrogation documents and the expert report and photos. The police and fire reports will be forwarded when they arrive. There are no service receipts available.

Sincerely,



Barbara Edens
Claim Specialist

Enclosure: Expert report/photos, TLR/Estimate/CCG/lowloss of use 19 days/drafts
P.S.

Please note, the same fire occurred by fuel leak at the fuel connections on another 1995 Olds Aurora under our file 13 9405 189 / Insured Beverly Adams / your file 095004

May 11, 2000

IN RE: State Farm Claim No. [REDACTED]

PREDICATION:

This report is predicated upon the request of Mr. John Kessler, State Farm Claims Investigation, Vehicle Investigation Program, to conduct an investigation into [REDACTED], with special reference to the fire loss of a 1995 Oldsmobile, Aurora.

INSPECTION:

On April 25, 2000, Investigators Walt Herndon and Devin Jordan arrived at Insurance Auto Auction in Markham, Illinois, to conduct an investigation into the fire loss of 1995 Oldsmobile, Aurora.

Once at the scene, a close inspection provided the following information:

SEE ENCLOSED INVESTIGATION REPORT

Prior to leaving the scene, several 35mm color photographs were taken and are enclosed.

ORIGIN AND CAUSE INVESTIGATION:

On April 25, 2000 at 8:00 a.m., Investigators Walt Herndon and Devin Jordan arrived at Insurance Auto Auctions in Markham, Illinois, to conduct an origin and cause investigation to the fire loss of a 1995 Oldsmobile, Aurora, gray in color, Vehicle Identification Number 1G3GR62C284109912. Upon arriving at the facility, the vehicle is brought forward and is identified by its vehicle identification number located in the area of the windshield and dash.

HERNDON

ASSOCIATES

Investigators/Consultants

585 East Larned, Suite 100
Detroit, Michigan 48226-4316
FAX: 313 964-0336

1 800 961-2809
walt@herndon-essoc.com
devin@herndon-essoc.com

P.O. Box 27
Farm City, Michigan 49712
313-964-0336

Licensed in Michigan,
Ohio, Illinois

IN RE: State Farm Claim No. [REDACTED]

May 11, 2000
Page 2.

Initial observations reveals evidence of blistering to the painted surface of the hood closest the bulkhead in the center to left or drivers side. The examination further reveals blistering to the painted surface of the right fender by the wheel well.

The investigation continues, and there is some smoke staining to the passenger door, however, [REDACTED] there is no evidence of any other direct fire impingement.

The examination is now focused to the fuel tank, fill tube and a gas cap which are intact with no evidence of any fuel leakage.

Entry is now gained into the passenger compartment, where the drivers door window is in the down position. The examination further reveals the odometer to read 82,386 actual miles. After completing an examination of the passenger compartment, no evidence of any fire origin could be found.

The examination is now focused to the engine compartment, where a close examination reveals evidence of a fire to have originated within the center to rear of the engine, extending upward and outward from that location.

At this time, the investigation is focused to the fluid levels, where the brake fluid has drained during the course of the fire, [REDACTED] power steering fluid is full, radiator is full, and oil is within the safe range.

The investigation is now focused to the area of origin and it is determined that the nylon combustible fuel lines that enter the engine compartment, make a 90 degree turn and extend forward and connect into the fuel rail. A close examination of the fuel rail reveal the plastic clip connections and remnants of the nylon fuel line. The investigation continues and upon examining the electrical within the compartment, there is evidence of exposure fire damage to wiring, however, no evidence of any electrical faulting or failure could be found.

The investigation continues, and upon examining the valve covers no evidence of any oil leakage could be found and attributed to the cause of the fire. The examination of the power steering fluid reservoir and power steering lines reveal no evidence of any fire damage.

IN RE: State Farm Claim No. [REDACTED]

May 11, 2000
Page 3.

The examination is now focused to the transmission cooler lines which are intact with no evidence of any fluid leakage.

The investigation is now focused to the brake fluid reservoir, which is of plastic construction, there is evidence of heat exposure damage, however, no evidence of any fire origin. The examination further reveals combustible hoses and wiring insulation intact within this area.

The examination is now focused to the fuel rails and fuel injectors, where no evidence of any fuel leakage could be found and attributed to the cause of the fire.

At this time, the investigation reveals that fuel was leaking in the area of the metal fuel lines that enter the engine compartment at the bulkhead, and upon ignition, the fire extended upward causing partial consumption of the aluminum hood at the bulkhead in the center extending outward causing surface burning across the upper portion of the engine where it was there confined.

At this time, the vehicle is elevated into the air and the metal fuel lines travel along the left or driver side frame rail up and into the engine compartment. [REDACTED]

After completing the above inspection and examination, it was the opinion of both Investigators that the fire was accidental in nature. It is further the opinion of both Investigators that the fire originated in the ignition of gasoline vapors, extending causing the damage present. The fire is deemed to be an accidental fire.

NATIONAL HIGHWAY TRAFFIC & SAFETY ADMINISTRATION:

A search of the National Highway Traffic & Safety Administration, Recall Database, did not produce any records pertaining to the vehicle in question. A further search of the National Highway Traffic & Safety Administration, Investigations Database, produced two records pertaining to the vehicle in question. Upon reviewing same, none were found to pertain to the fire in question.

IN RE: State Farm Claim No. [REDACTED]

May 11, 2000
Page 4.

ALL DATA SYSTEM:

A search of the All Data System produced a number of technical service bulletins pertaining to the vehicle in question. Upon reviewing same, none were found to pertain to the fire in question.

NICE VINASSIST:

A review of the NICE Vinassist indicates that the 1995 Oldsmobile, Aurora is equipped with a 4.0 liter, V8 engine and was assembled in Orion, Michigan.

AUTOMOBILE CLAIMS SERVICE RECORD:

A review of claim [REDACTED], reveals the named insured as [REDACTED] of [REDACTED] South Holland, Illinois. The date, time and location of the fire was May 28, 1999 at 5:30 P.M. at White Sox's Park in Chicago, Illinois. [REDACTED]

INTERVIEW (HOWARD FRATT):

On April 26, 2000 at 12:50 p.m., State Farm employee Lisa Rodriguez obtained an interview from [REDACTED], who is the title holder, named insured and last operator of the vehicle prior to the discovery of the fire. Further questioning revealed that no one else operates the vehicle other than the named insured.

The fire was discovered on May 28, 1999 at approximately 5:30 p.m., the weather conditions were clear and warm. The location of the fire was the White Sox's Park in Chicago, Illinois. Subsequently, the White Sox's Park security contacted 911 and the Chicago Fire Department responded in three minutes and extinguished a fire involving the 1995 Oldsmobile, Aurora. The vehicle in question is equipped with a V8 engine and was [REDACTED]

IN RE: State Farm Claim No. [REDACTED]

May 11, 2000
Page 5.

At the time of the purchase, there was a three-year warranty and no extended warranty was obtained. Further questioned revealed that the fuel tank was approximately half full at the time of the fire.

When questioned regarding who checks the fluid levels, the insured indicated that Quaker State in Oak Forest normally checks the fluid levels, however, they are closed now.

When questioned regarding the last person to have entered the engine compartment and for what reason, the insured indicated "none done".

When questioned how often the insured obtains an oil change, he indicates every 2,800 miles and in between oil changes he never has to add oil or any other fluids.

When questioned regarding any mechanical or electrical problems with the vehicle, the insured indicated he has had none. Mileage at the time of the purchase was unknown, mileage at the time of the fire loss was unknown. The insured was then questioned regarding receiving any recall notices, campaigns or correspondence from the manufacturer and indicated he has received none. [REDACTED] to the vehicle since the purchase, [REDACTED]

Further questioning revealed that the vehicle has [REDACTED]

At the time of the fire, the vehicle had been parked all day, no accessories had been utilized, however, all accessories functioned. Just prior to the fire, the insured indicated he did not observe any fluid leaks, did not experience any operability problems; no warning lights were illuminated, he did not detect any odors or hear any noises.

In a short scenario, the insured stated he drove 15 minutes to the White Sox's Park, one of his friend told him that he observed flames coming up from under the car in the front. White Sox security contacted the fire department. The color of the smoke when first observed was white, the color of the flames were under the car and huge. The hood was closed, all doors were closed and all windows were up at the time of the fire. No one photographed the vehicle at the fire scene and the fireman indicated the probable cause was a faulty coil or possibly the ignition. In conclusion, the insured states he has no idea as to the cause of the fire.

IN RE: State Farm Claim No. [REDACTED]

May 11, 2000
Page 6.

When questioned regarding any service history, [REDACTED]

REESTOCK ENGINEERING:

This Investigator was provided with an origin and cause report prepared by Michael P. Reestock, a professional engineer of the State of Illinois.

[REDACTED] of the [REDACTED] of an [REDACTED] vehicle. Further, according to the first page of the report, the driver of the vehicle, Howard Peatry, reported that he parked the Aurora in the lot at approximately 8:45 a.m. and that he returned to the vehicle at approximately 5:30 p.m. Shortly after starting the engine, he observed a flash of light and then observed that the Aurora was on fire.

CONCLUSION:

Having completed an examination of the vehicle, reviewed an interview with the insured, conducted research pertaining to the vehicle in question, reviewed a report prepared by Reestock Engineering, and based upon all of the information known at the time of the preparation of this report, it is the opinion of both Investigators that the fire was accidental in nature.

[REDACTED] The origin and cause is substantiated by the insured's statement that [REDACTED]

[REDACTED] The fire is deemed to be an accidental fire due to fuel leakage at the fuel connection at the rear of the engine.

IN RE: State Farm Claim No. [REDACTED]
[REDACTED]

May 11, 2000
Page 7.

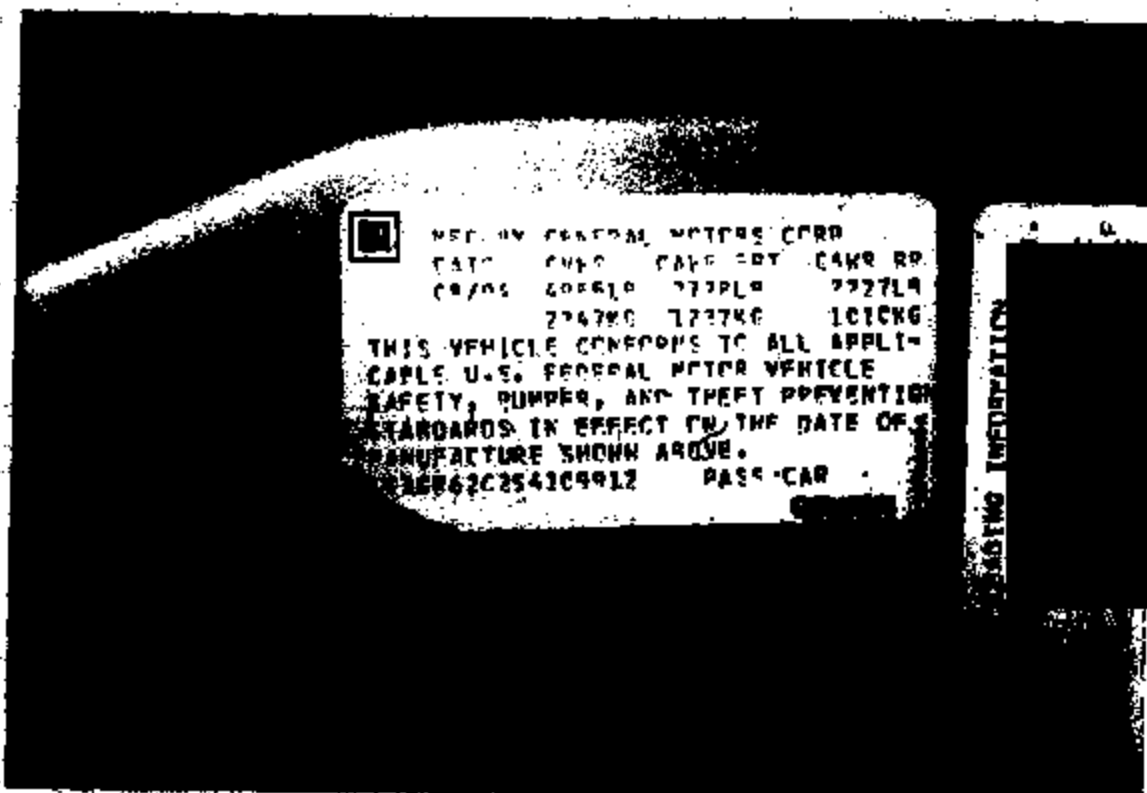
It should be noted that the same fire occurred on a 1995 Oldsmobile, Aurora, claim number [REDACTED]

At this time, we are closing our file and forwarding our report and photographs for your review.

Walter C. Jordan
Walter C. Jordan

Devin C. Jordan
Devin C. Jordan

WCE/gab



1. A close-up view of the federal manufacturer's label depicting vehicle identification number 1G3CR62C2S4109912, identifying the 1995 Oldsmobile Aurora.
2. A view of the front.





3. A view of the drivers side.

4. A view of the rear.

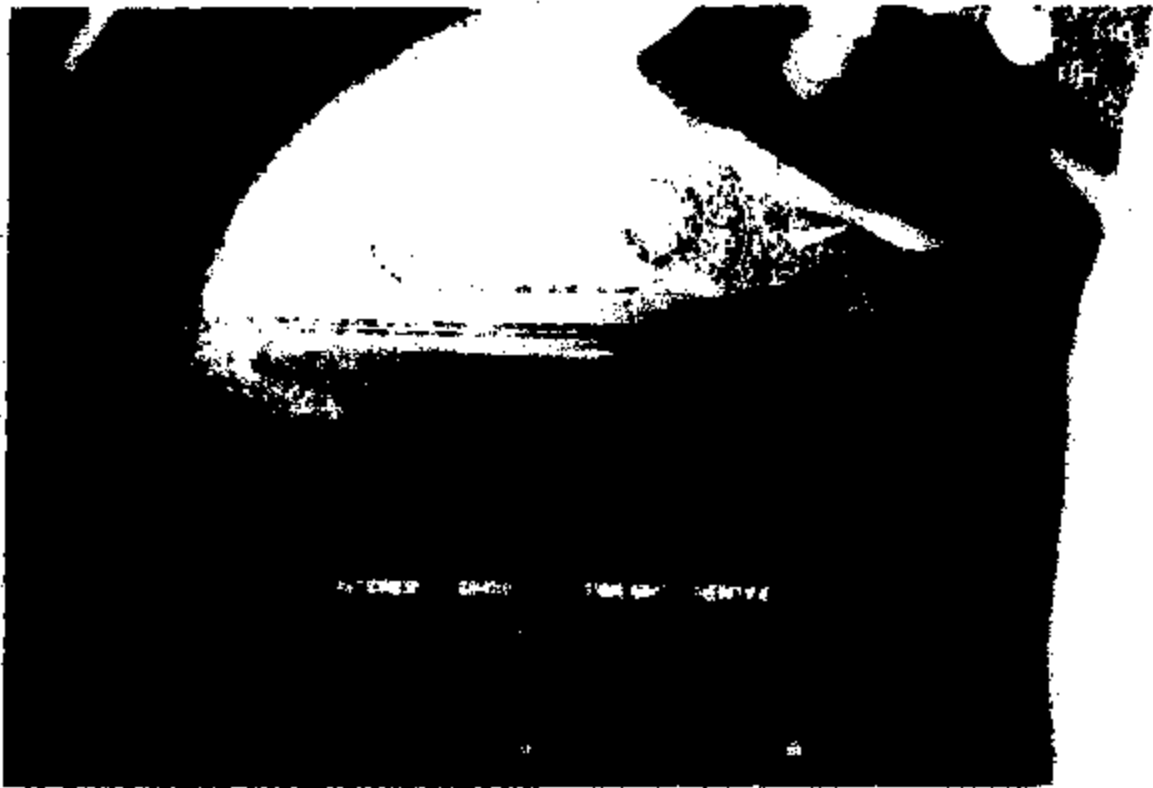




5. A view of the passenger side.

.....
6. A view of the front passenger compartment from
the drivers side.





7. A view of the odometer showing 52,366 miles.

8. A view of the rear passenger compartment from the drivers side.





9. A view of the rear passenger compartment with the rear bench seat removed depicting the battery and power distribution center intact.

10. A view of the front passenger compartment from the passenger side.





11. A view of the engine compartment from the front.

12. A view of the engine compartment from the drivers side.

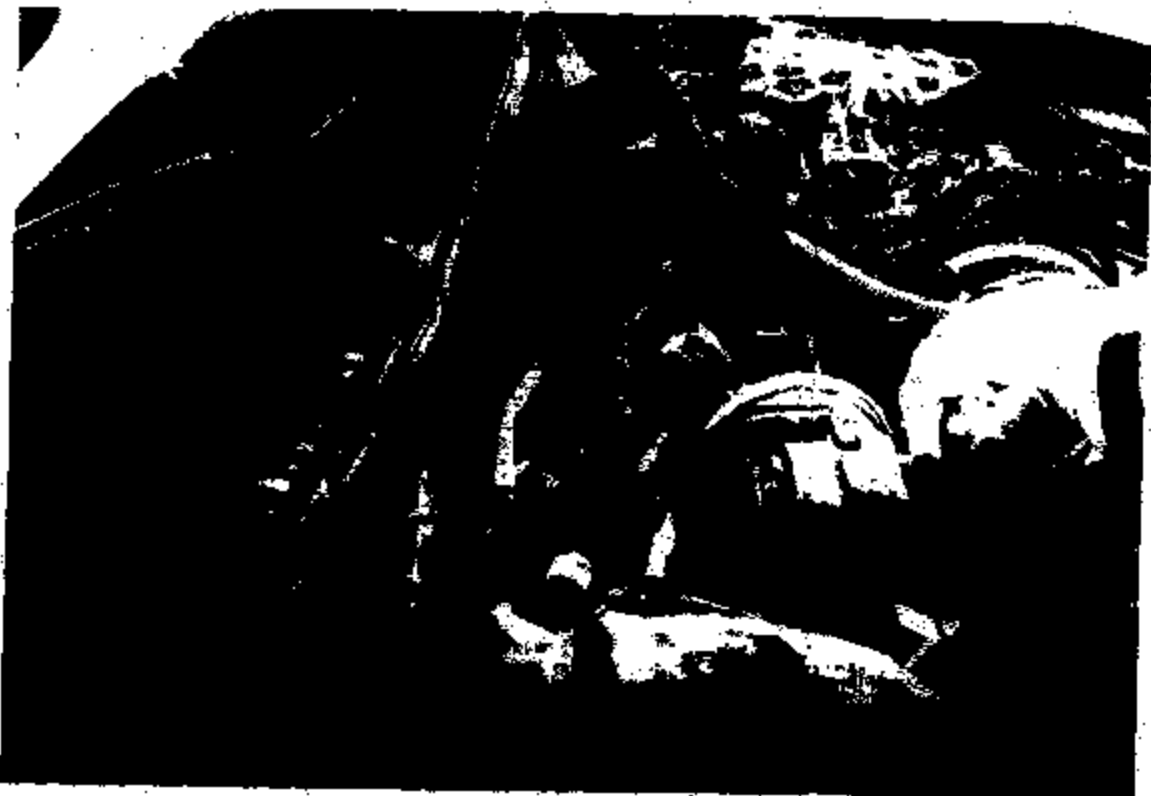




13. A view of the engine compartment from the passenger side.

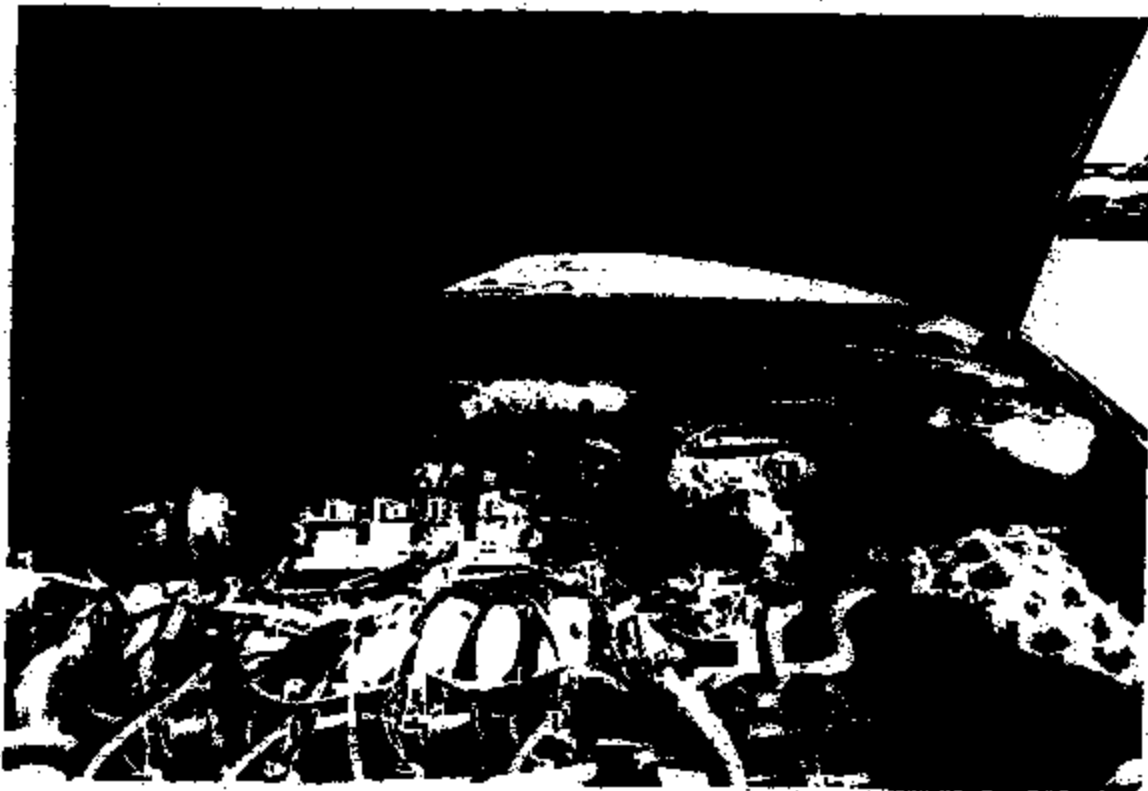
.....
14. A view of a transmission cooler line intact.





15. A view of the rear of the engine closest the bulkhead depicting the combustibles still present at this area.

.....
16. A view of fire damage to the bulkhead and the underside of the hood.





17. A view of the metal fuel lines with the combustible section of the line consumed by the fire.

.....
18. A view of the remains of the combustible fuel lines which connect to the engine.





19. Another view of the remains of the combustible fuel lines which connect to the engine.

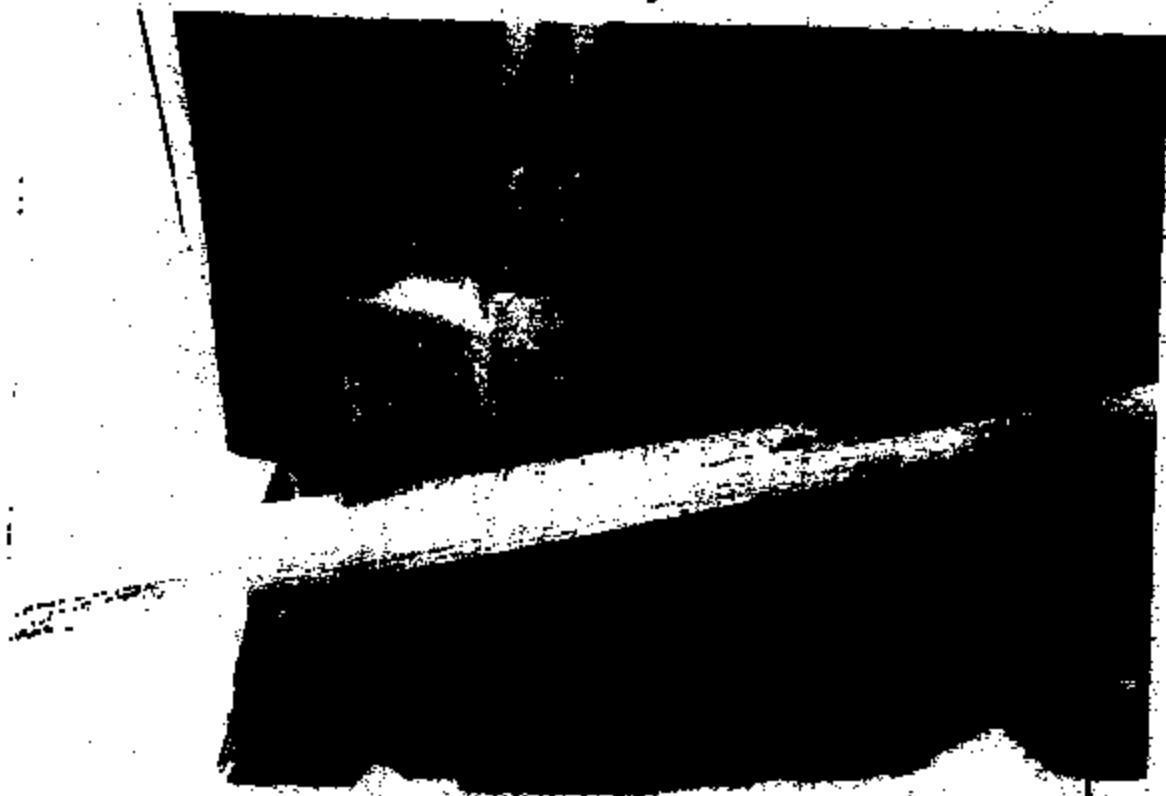
.....
20. A view of the underside of the vehicle from front to rear.

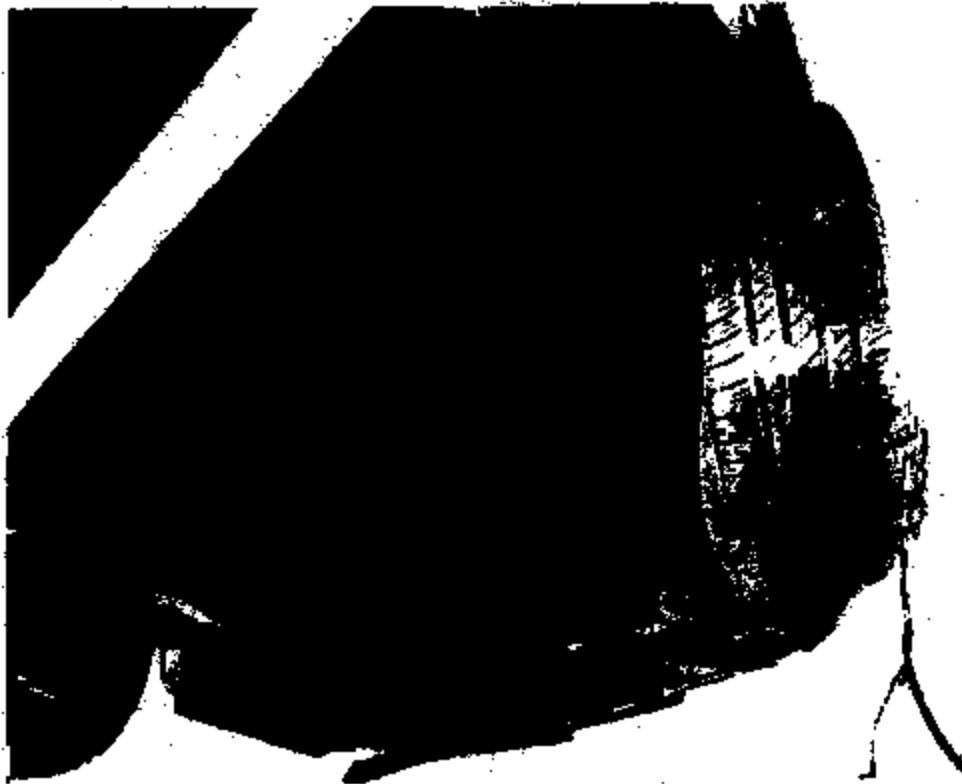




21. A view of the front underside of the vehicle as seen from the drivers side.

.....
22. A view depicting the combustible fuel lines intact along the underside of the vehicle.





23. A view of the front underside of the vehicle as
seen from the rear.

.....

CLAIM [REDACTED]

INSPECTED VEHICLE A 1995 OLDA AURORA, VIN. # 1G3GR62C2S4109912 AT JACK THOMPSON OLDSMOBILE. VEHICLE EXPERIENCED AN UNDERHOOD FIRE LOSS.

INSPECTION REVEALS FIRE DAMAGE TO MECHANICAL COMPONENTS. THE FIRE APPEARS TO ORIGINATE AT THE REAR OF THE ENGINE COMPARTMENT. THE EXACT ORIGIN IS NOT KNOWN TO ME.

THIS FIRE NEEDS TO BE RECONSTRUCTED SO AS TO DETERMINE THE CAUSE OF THE FIRE, POSSIBLY A MANUFACTURING DEFECT.

I TRIED TO CONTACT CSR CHERYL LOHET ON THIS MATTER, BUT DID NOT RECEIVE A CALL BACK AT THE TIME OF THIS WRITING.

I DEEMED THIS VEHICLE A CONSTRUCTIVE TOTAL LOSS DUE TO THE SEVERITY OF DAMAGE TO MECHANICAL COMPONENTS. THE DEALERSHIP COULD NOT OFFER ANY INSIGHT AS TO A REPAIR COST AS THEY HAVE NEVER REPAIRED A VEHICLE WITH THIS SEVERE OF DAMAGE FROM FIRE.

I INSTRUCTED THE SERVICE MANAGER TO PROTECT THE DRIVERS WINDOW WITH PLASTIC SO AS NOT TO HAVE DAMAGE TO THE INTERIOR FROM THE ELEMENTS.

MIKE SKWIRA 3:00 P.M. 6-2-99

VEHICLE INSPECTION REPORT / TOTAL LOSS SETTLEMENT REPORT

JUN 04 1999

Claim Number 13-8300-70001	Claim Representative Cheryl Lohell - HALSTED	Claim Unit
Policy Number	Phone Number	FAX Number
Loss Code 312	Date of Loss 06/23/99	Date Reported
Contract Address	Policy Number	Storage Fee/Dry
Cause of Loss Comprehensive (Basic)		

VEHICLE DESCRIPTION

Vehicle Description 1995 Oldsmobile Aurora 4D Sed	License Plate Number APPLD FOR	Expiration Date	State IL
VIN 1G3GR62C254109912	Exterior Color GREEN	Interior Color GREEN	

Make/Model 4.0L Inj 6 Cyl AD	Type MICHELEN MXV4	Warranty 235/60R16
MSRP \$2,200	<input checked="" type="checkbox"/> Steel Belts <input checked="" type="checkbox"/> Belts <input type="checkbox"/> W/VV LE 44 LR \$3 RR \$3 M \$3 RF 0	

EQUIPMENT / ACCESSORIES

COOR / BODYSTYLE / TRIM 4-Door	CONVENIENCE OPTIONS Alloy Wheels Air Conditioning Driver Side Air Bag TR Steering Wheel Cruise Control Deloger Rear Leather Seats Center Console Trip Counter Truck Trim Passenger Side Air Bag Heated Mirror	POWER OPTIONS Power Steering Power Brakes Power Windows Power Door Locks Power Seals Power Seat (Passenger) <i>Seated</i> Automatic Trans. Automatic Overdrive Anti-Lock Brake System Air-Level Suspension
ROOF OPTIONS Quartz Glass Roof		ELECTRONIC OPTIONS AM / FM Stereo Electronic Tuner Cassette Tape Player Compact Disc Player Premium Radio

Use this space to explain or describe equipment/accessories listed above and/or list and describe additional equipment/accessories.

UNDERHOOD PRE-CAUSE UNKNOWN

POSSIBLE CONSTRUCTIVE TOTAL LOSS

NOY RELEASE DEDUCTION APPLIES

FRONT END DAMAGE ESTIMATE \$13,975

122 29002816

613,975

PRE-LOSS CONDITION

INTERIOR:	<i>(Explain if other than average condition for year, make and model vehicle)</i>	Above Avg	Avg	Below Avg
Seats:	LEATHER	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Carpets:		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Glass:	WINDSHIELD DAMAGED PRIOR	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Dash:	BOSE STEREO SYSTEM	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Headliner:		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
EXTERIOR:	<i>(Explain if other than average condition for year, make and model vehicle)</i>			
Sheet Metal:	SOME FIRE DAMAGE TO FRONT	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Paint:		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Trim:		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
MECHANICAL:	<i>(Explain if other than average condition for year, make and model vehicle)</i>			
Engine:	HIGH MILEAGE DEDUCTION-POSSIBLE INTERNAL DAMAGE	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Transmission:		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

PRIOR DAMAGE: Yes No Estimate Written: Yes No Amount: Damage Location:

OVERALL CONDITION: Above Avg. Avg. Below Avg.

Salvage Will Be: Rebuilt Sold for parts Scrapped

MICHAEL SKWIRA
INSPECTED BY 08/02/99
DATE

TOTAL LOSS SETTLEMENT

Method used to determine base price: (Check one) Computerized Evaluation Comparable Vehicles Book Value

Vendor Name: CCC Amount 13975

Did you pay the computerized evaluation amount? Yes No If no, explain: Added \$600 for CD debt

Adjusted Amount 14575

Vehicle Number	Quote By	Date	Make & Model	Available	Price
1				No	
2				No	
3				No	

Vehicle number(s) used to determine base price: 1 2 3

Explain any adjustments for difference in mileage, equipment condition, prior damage, etc:

Adjusted Amount

Book(s) used: Basic Book Price

List additions or deductions for equipment, mileage, etc, and prior damage:

Adjusted Amount

Did you pay this amount? Yes No If No, explain

Base Price	\$ 14575.00
Tax	+ 605
Fees	+ 25.00
Actual Cash Value	= 14600.00
Owner Retained Salvage	-
Deductible	- 800.00
Lienholder Payoff	-
Amount Paid Owner	\$ 14100.00
Date Settled	6/16/99

Ch. Ladd

Salvage Disposition	Purchaser:
Date Sold	
Date Receipt Received	
High Salvage Bid	\$
Towing Expense	-
Storage Expense	-
Miscellaneous Expense	-
Net Salvage Return	\$

Remarks: 1809

Disposition of Title:

Date:

**This is a preliminary estimate.
 Additional changes to the estimate may be required for the actual repair.**

FOR ANY QUESTIONS REGARDING THIS ESTIMATE PLEASE CONTACT THE INDICATED CLAIMS REPRESENTATIVE.

THIS IS NOT AN AUTHORIZATION TO REPAIR. OWNER PAYS TOTAL REPAIR COST.

Damage Assessed By: MICHAEL SIGMIRA

Claim Rep: Cheryl Lohat
 (773) 995-0216

Type of Loss: Comprehensive (Spec)
 Date of Loss: 05/28/92
 Deductible: 0.00
 Claim Number: 13-0006-70001P

Insured: [REDACTED]
 Address: [REDACTED] HOLLAND, IL [REDACTED]
 Telephone: Home Phone: [REDACTED]

Michel Service: 610463

Description: 1995 Oldsmobile Aurora
 Body Style: 4D Sed
 VIN: 1G29W22C289102912
 Mileage: 82,308
 OEMPLT: A
 Color: GREEN
 Options: ALLOY WHEELS, AIR CONDITIONING, POWER STEERING, POWER BRAKES, POWER WINDOWS

Drive Train: 4.0L Inj 6 Cyl A/C
 License: [REDACTED]
 Search Code: METRO

POWER DOOR LOCKS, POWER SEATS, POWER SEAT (PASSENGER), DRIVER SIDE AIR BAG, TILT STEERING WHEEL, CRUISE CONTROL, DEFOGGER REAR, AM/FM STEREO, ELECTRONIC TUNER, CASSETTE TAPE PLAYER, COMPACT DISC PLAYER, LEATHER SEATS, AUTOMATIC TRANS, AUTOMATIC OVERDRIVE, CENTER CONSOLE, TRIP COUNTER, TRUNK TRIM, PASSENGER SIDE AIR BAG, HEATED MIRROR, ANTI-LOCK BRAKE SYSTEM, AUTO-LEVEL SUSPENSION, 4-WHEEL DISC BRAKES, FRONT WHEEL DRIVE, SINGLE EXHAUST, POWER ANTENNA, PREMIUM RADIO, ELECTRIC GLASS ROOF, 4-DOOR, FUEL INJECTION

Line Item	Qty	Part Number	Description	Part Type/Part Number	Cost Amount	Labor Units
1	00007	GLS	REMOVED/REPLACE WINDSHIELD GLASS	Wind	541.25*	0.07*
2			MM GLASS 705-871-0800 INC. IL.DOR.			

* - Judgment Item
 @ - Labor Note Applies

ESTIMATE RECALL NUMBER: 050282 14-10-12 13-0006-70001P

Estimate Version: MAY_92_A

Update to a Department of Michel International
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THIS IS FROM DAMAGE ESTIMATE

Fire Damage
WINDSHIELD

I. Labor Subtotal	Units	Rate	Add Labor Amount	Subst Amount	Total	II. Part Replacement Summary	Amount
Labor Summary	0.0				0.00	Non-Tieable Parts	0.00
						Total Replacement Parts Amount	0.00
III. Additional Costs					Amount	IV. Adjustments	Amount
Total Additional Costs					0.00	Insurance Deductible	0.00
						Customer Responsibility	0.00
						I. Total Labor:	0.00
						II. Total Replacement Parts:	0.00
						III. Total Additional Costs:	0.00
						Grand Total:	0.00
						IV. Total Adjustments:	0.00
						Net Total:	0.00

Percentage of Impact
95 Total Loss (B), 16 Non-Collision (B)

Inspector: SMC SHP
Inspection Date: 08/20/09

Body Shop: JACK THOMPSON OLDS-GAK LAWN

**THIS IS NOT AN AUTHORIZATION TO REPAIR.
ALL SUPPLEMENTS REQUIRE PRIOR APPROVAL
BY A STATE FIRM CLAIM REPRESENTATIVE.**

**NOTICE: REPAIRS TO THE VEHICLE MAY REQUIRE SPECIFIC WELDING
EQUIPMENT AS RECOMMENDED BY THE MANUFACTURER.**

**ILLINOIS LAW REQUIRES THAT VEHICLE REPAIRERS MUST BE
LICENSED IN ACCORDANCE WITH SECTION 5-301 OF THE
ILLINOIS VEHICLE CODE.**

ESTIMATE RECALL NUMBER: 08/22/09 02:18 PM

Data Vendor:

MAY 09_A

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Date: 08/28/92 12:40 PM
 Estimate #: 13-0000-70301
 Estimate Version: 0
 Committed:
 Profile ID: CCMP PCF SURB

STATE FARM INSURANCE

4221 W. 95th ST. GAK LAWN, IL 60493
 (708) 480-0300

FOR ANY QUESTIONS REGARDING THIS ESTIMATE PLEASE CONTACT THE INDICATED CLAIMS REPRESENTATIVE.

 THIS IS NOT AN AUTHORIZATION TO REPAIR. OWNER PAYS TOTAL REPAIR COST.

Damage Assessed By: MICHAEL SGM/RA

Claim Rep: Cheryl Lohr
 (773) 925-3616

Type of Loss: Comprehensive (Spec)
 Date of Loss: 05/28/92
 Deductible: \$0.00
 Claim Number: 13-0000-70301

Insured: [REDACTED]
 Address: [REDACTED] HOLLAND, IL [REDACTED]
 Telephone: [REDACTED]

Michal Service: 910405

Description: 1988 Oldsmobile Aurora
 Body Style: 4D Sed
 VIN: 1G35N42C264103912
 Mileage: 82,288
 Color: GREEN
 Options: ALLOY WHEELS, AIR CONDITIONING, POWER STEERING, POWER BRAKES, POWER WINDOWS, POWER DOOR LOCKS, POWER SEATS, POWER SEAT (PASSENGER), DRIVER SIDE AIR BAG, TILT STEERING WHEEL, CRUISE CONTROL, DEFOGGER REAR, AM / FM STEREO, ELECTRONIC TUNER, CASSETTE TAPE PLAYER, COMPACT DISC PLAYER, LEATHER SEATS, AUTOMATIC TRANS., AUTOMATIC OVERDRIVE, CENTER CONSOLE, TRIP COUNTER, TRUNK TRIM, PASSENGER SIDE AIR BAG, HEATED MIRROR, ANTI-LOCK BRAKE SYSTEM, AUTO-LEVEL SUSPENSION, 4-WHEEL DISC BRAKES, FRONT WHEEL DRIVE, BRIDLE EXHAUST, POWER ANTENNA, PREMIUM RADIO, ELECTRIC GLASS ROOF, 4-DOOR, FUEL INJECTION

Drive Train: 4.0L I4 5 Cyl A/C
 License: [REDACTED]
 Search Code: METRO

Line Item	Qty	Unit	Labor Type	Description	Part Type / Part Number	Dollar Amount	Labor Units
1	1	SECKO	MECH*	ADGERS/INSPECT	UNDERHOOD FIRE-CAUSE UNKNOWN		0.0*
2				POSSIBLE CONSTRUCTIVE TOTAL LOSS			

* - Judgment Item

ESTIMATE RECALL NUMBER: 080282 1-4025 13-0000-70301

Date Version: MAY_92_A

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Prior Damage
WINDSHIELD

I. Labor Subtotal	Units	Rate	Add Labor Amount	Subst Amount	Totals	II. Part Replacement Summary	Amount
Labor Summary	0.0				0.00	Total Replacement Parts Amount	0.00
III. Additional Costs						IV. Adjustments	
Total Additional Costs						Insurance Deductible	
						Subtotal of Adjustments Expects Gross Total	
						Customer Responsibility	
						I. Total Labor:	
						II. Total Replacement Parts:	
						III. Total Additional Costs:	
						Gross Total:	
						IV. Total Adjustments:	
						Net Total:	

Point(s) of Impact
 Loss (8), 16 Non-Collision (8)

Inspection Site: SHOP
 Inspection Date: 08/06/09

Body Shop: JACK THOMPSON OLS-OAK LAWN

THIS IS NOT AN AUTHORIZATION TO REPAIR.

ALL SUPPLEMENTS REQUIRE PRIOR APPROVAL
 BY A STATE FARM CLAIM REPRESENTATIVE.

NOTICE: REPAIRS TO THE VEHICLE MAY REQUIRE SPECIFIC WELDING
 EQUIPMENT AS RECOMMENDED BY THE MANUFACTURER.

ILLINOIS LAW REQUIRES THAT VEHICLE REPAIRERS MUST BE
 LICENSED IN ACCORDANCE WITH SECTION 5-301 OF THE
 ILLINOIS VEHICLE CODE.

CLAIM NO 13-8388-708

POLICY NO 0000-861-13

LOSS DATE 5/28/88

PAYMENT NO 1 01 890232 J

DATE 6/18/1988

AMOUNT \$14,100.00

TAX

COMPREHENSIVE - PVT, CAC, OR LOUV	\$14,100.00	311	2
-----------------------------------	-------------	-----	---

ENTERED BY ROLNIAK, STACEY

AUTHORIZED BY LOHET, CHERYL

PHONE (773) 986-3318

RENVED ACHT #84578883



STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

ILLINOIS OFFICE
BLOOMINGTON, IL
REGISTERED 01-141 L084

COMMERCE BANK 70-104/711
BLOOMINGTON, IL

1 01 890232 J

6/18/1988

ISSUED [REDACTED]

CLAIM NO [REDACTED]

LOSS DATE 6/28/1988

EXACTLY FOURTEEN THOUSAND ONE HUNDRED AND 00/100 DOLLARS [REDACTED]

Pay to the Order of [REDACTED] ON BEHALF OF [REDACTED]

INDIANAPOLIS IN [REDACTED]

APPROVED BY

CLAIM NO 13-8388-708

POLICY NO 0000-881-73

LOSS DATE 5/28/1989

PAYMENT NO 1 01 891093 J

DATE 6/29/1989

AMOUNT \$1,129.56

TIR

	AMOUNT	COL	PKG Cd
COMPREHENSIVE - FWT, OAC, OR LOW	\$1,129.56	311	1

ENTERED BY ROLNAK, STACEY

AUTHORIZED BY LOHETT, CHERYL

PHONE (773) 885-3318

NEWB3 ACNT #84876883



STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

ILLINOIS OFFICE
BLOOMINGTON, IL

REGISTERED 01-141 L084

COMMERCE BANK 70-104/711
BLOOMINGTON, IL

1 01 891093 J

6/29/1989

INSURED: [REDACTED]

CLAIM NO [REDACTED]

LOSS DATE 5/28/1989

*****EXACTLY ONE THOUSAND ONE HUNDRED TWENTY-NINE AND 54/100 DOLLARS ***** [REDACTED]

Pay to the Order of [REDACTED] ON BEHALF OF [REDACTED]
INDIANAPOLIS IN [REDACTED]

APPROVED BY

CONF NO 13-8398-708

POLICY NO 0000-881-13

LOSS DATE 5/28/1999

PAYMENT NO 1 01 304002 J

DESCRIPTION	AMOUNT	COI	PRY CL
EMERGENCY ROAD SERVICE - LOUV	555.00	500	1

DATE 6/02/1999

AMOUNT \$55.00

TIN

ENTERED BY MEBARN, TONYA
 AUTHORIZED BY LOHETT, CHERYL
 PHONE (773) 998-3318

REMARKS TOW BILL



STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

ILLINOIS OFFICE
 BLOOMINGTON, IL
 BLDG 01-141 LOES

COMMERCE BANK 70-104/711
 BLOOMINGTON, IL

1 01 304002 J
 6/02/1999

INSURED [REDACTED]

CLAIM NO [REDACTED]

LOSS DATE 5/28/1999

*****EXACTLY FIFTY-FIVE AND 00/100 DOLLARS *****

Pay to the
 Order of [REDACTED]
 SOUTH HOLLAND IL [REDACTED]

APPROVED BY

CLAIM NO 13-8888-708

POLICY NO 0000-881-13

LOSS DATE 6/28/1988

PAYMENT NO 1 01 881103 J

DATE 6/28/1988

AMOUNT \$188.00

TIN

	Amount	CEL	Pay Cd
NETAL REPAIRMENT	\$188.00	501	1

ENTERED BY ROLNIK, STACEY
 AUTHORIZED BY LOHEIT, CHERYL
 PHONE (773) 895-3316

REMARKS



STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

ILLINOIS OFFICE
BLOOMINGTON, IL
BRANDED 81-141 L084

CONSUMER BANK 78-104/711
BLOOMINGTON, IL

1 01 891103 J
6/28/1988

INSURED [REDACTED]

CLAIM NO [REDACTED]

LOSS DATE 6/28/1988

EXACTLY ONE HUNDRED NINETY AND 00/100 DOLLARS [REDACTED]

Pay to the Order of [REDACTED]

SOUTH HOLLAND IL [REDACTED]

APPROVED BY [Signature]

POLICY NO 0000-881-73

LOSS DATE 5/28/1999

PAYMENT NO 1 01 894783 J

DESCRIPTION	AMOUNT	CEL	PAY CD
COMPREHENSIVE - PUT, CAC, OR LOYV	\$340.00	311	3

DATE 8/18/1999
 AMOUNT \$340.00
 TIN 13-053700111

ENTERED BY DEVINE, LAURA
 AUTHORIZED BY LOHMEYER, CHERYL
 PHONE (773) 808-3378

INVOICE 89850



STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

1 01 894783 J

ILLINOIS OFFICE
 BLOOMINGTON, IL
 NALETSB 01-141 L025

BANK ONE NA 56-1344/441
 CINCINNATI, OH

8/18/1999

INSURED [REDACTED]

CLAIM NO [REDACTED]

LOSS DATE 5/28/1999

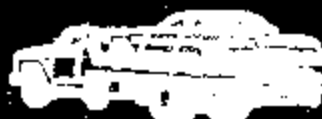
EXACTLY TWO HUNDRED FORTY AND 00/100 DOLLARS \$240.00

Pay to the Order of [REDACTED] ON BEHALF OF [REDACTED]

WHEELING IL [REDACTED]

Y
 APPROVED BY

E & P TOWING



24 Hour Service
Road Assistance & Flatbed
Telephone: (312) 206-6104 Pager: (312) 881-2766

DATE 5-29-99 DRIVER John REQUESTED BY _____
LOCATION OF VEHICLE 35th Street
NAME _____ PHONE _____
ADDRESS _____ ZIP _____
MILEAGE _____ AUTH. # _____ VEH. # _____
YEAR 95 MAKE Olds MODEL Alero COLOR _____
STATE _____ LIC. PL. # _____ DL# _____
VIN. # _____

- SLING LOCK OUT JUMP START RECOVERY
 WHEEL LIFT TIRE CHANGE FLAT BED GAS/FUEL

REASON FOR TOW _____
VEHICLE TOWED TO 95th Pulaski
REMARKS _____ MILEAGE CHARGE _____
_____ TOWING CHARGE _____
_____ LABOR CHARGE _____
_____ STORAGE CHARGE _____
_____ TOTAL 55.00

OPERATOR'S SIGNATURE _____
AUTHORIZED SIGNATURE _____

ROAD SERVICE

DAMAGE RELEASE: NOT RESPONSIBLE FOR LOOK OUT SERVICE. MY VEHICLE WILL BE DAMAGED IF WINCHED, TOWED OR LEFT ON UNATTENDED. I RECOGNIZE THE DIFFICULTY INVOLVED AND I AGREE NOT TO HOLD THE TOWING SERVICE RESPONSIBLE FOR ANY DAMAGE SHOULD IT RESULT. ALSO O.S.A., INC. WILL NOT BE RESPONSIBLE FOR LOSS OF DAMAGE IF VEHICLE IS NOT ACCOMPANIED BY THE OWNER.

Thank You

84892

267963



INVOICE

4040 West 88th Street

OAK LAWN, ILLINOIS 60463-2083

(708) 422-3800

DUPLICATE 1
PAGE 1

SERVICE ADVISOR: 112 THOMAS HOLCK

LAND IL

ONE: [REDACTED] BOB: [REDACTED]

YEAR	MAKE/MODEL	VIN	LICENSE	RELEASE IN/OUT	TAX		
1995	OLDSMOBILE AURORA	1G3GR62CZS4109912		82386/82386			
DATE	TIME	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	NO. DATE
01 JAN 1995			17:00	01 JUN 99		CASH	09 JUN 1999
AS ORDERED	READY	OPTIONS:					
09:06	01 JUN 99	13:54	09 JUN 99				

LINE	DESCR	TECH	TYPE	HOURS	LIST	NET	TOTAL

9991 CAR IS BEING TOWED OUT OF HERE CAR IS JUDGED							
TOTAL LOSS BY INSURANCE COMPANY							
80	CPA	0.00				0.00	0.00
SEMI STORAGE CHARGES						240.00	240.00
CPA							

9001778

27804/

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this merchandise. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither endorses nor authorizes any other person to assume for it any liability in connection with the sale of this merchandise.

LIMITED WARRANTY

All parts warranted 90 days or 4,000 miles. All S.M. parts warranted 12 months or 12,000 miles, whichever comes first.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS OIL CURB	0.00
SUBST AMOUNT	240.00
SEMI CHARGES	0.00
TOTAL CHARGES	240.00
LESS PAYMENTS	0.00
AMOUNT DUE	0.00

OUTERWORK COPY

INSURANCE AUTO ACTIONS
 Chicago Area Operations
 110 East Palatine Road
 Suite B
 Wheeling, IL 60090
 Tel.# (847)465-2636

Pre-Billing Invoice No: 89220

Pre-Billing Invoice Date: 06/09/99

AUG 16 1999

Salvage Report

Salvage Information

IAA Stock No. 510-90017780
 Fed. Tax I.D. 983790111
 ADJUSTER: CHERYL LOHETT
 POLICY HOLDER:
 OWNER:
 CO. FILE:
 POLICY#:
 VEHICLE: 98 AURORA
 UVDC: Total Burn
 V.I.N.: 1G3GB62C284109912
 ACV: \$13,975

Outstanding Charges:

TOTAL IAA CHARGES..... 00
 OUTSIDE CHARGES ADVANCED BY IAA:
 Paid Storage..... 240.00
 TOTAL O/S CHARGES..... 240.00
 NET DUE..... \$240.00

of
ACT

1.72
 1.72
 1.72

Elapsed Days Analysis:

<u>Date of Event:</u>	<u># of Days</u>
Loss 05/28/99	--
Recovered N/A	--
Assigned 06/08/99	12
Released 06/08/99	1
Pickup 06/09/99	2
Invoice 08/09/99	62
Elapsed Total Days:	76

State Farm Insurance Companies



State Farm Insurance
188 North Randall Road, Suite 3
Bloomington, IL 61810-8470

(630) 406-5000
(630) 406-8038 FAX

[REDACTED]
South Holland, IL [REDACTED]

RE: Claim Number: 13-9398-708
Insured: Howard Peatry
Date of Loss: May 28, 1999

Dear :

Your Car Rental Coverage (R2) gives you a choice:

1. We will pay you 80% of the rental charge, subject to some limitations, when you rent a car from a car rental agency or garage while your car is not usable due to this loss. "Rental charge" means the daily rental rate plus charges for mileage and related taxes.
2. We will pay you \$10 a day, subject to some limitations, if you do not rent a car while your car is not usable due to this loss.

This coverage is subject to an aggregate limit of \$500 for any one occurrence. Please refer to your policy for a complete explanation of benefits.

If you do not rent a car and want to make a claim for \$10 per day, complete and return the enclosed form or give me a call.

Sincerely,

Barbara Edens
Claim Specialist
(630) 406-5052

State Farm Mutual Automobile Insurance Company

COPY

*19 days
@ \$10 per
= \$190*

September 9, 1999

Ms. Cheryl Lohet
State Farm Insurance Co.
11717 South Halstead
Chicago, IL 60628

Re: Vehicle Fire Cause & Origin
Chicago, IL
Your Insured: [REDACTED]
Your File: [REDACTED]
Rzesutock Engineering Project No.: IL990809B

Dear Ms. Lohet:

At your request, on August 18 and 19, 1999, I visited Insurance Auto Auctions, in Markham, Illinois, and examined a 1995 Oldsmobile Aurora which had been involved in a fire on May 28, 1999. You requested that I offer an opinion in regards to the cause and origin of the fire.

Reportedly, the fire occurred at a parking facility at Comisky Park in Chicago, Illinois.

[REDACTED]

Figures 1 through 4, in the photograph supplement to this report, are general views of the Aurora four door sedan. The VIN was 1G3GR52C2B4109912 and the odometer had recorded 82,386 miles. The interior of the Aurora had not sustained any burn damage. All components of the interior were present and no interior components had sustained any damage consistent with vandalism. The battery was located at a position beneath the passenger side of the rear seat. No items of a personal nature were located in the interior.

[REDACTED]

[REDACTED] The tires of the Aurora were a matched set. The



Rzesutock Engineering
Forensic Motor Vehicle Engineering

passenger side front tire was deflated and featured a small area of burn damage (pointed out by the arrow added to Figure 5). The other tires were inflated and had not sustained any burn damage. All window glass was intact. The driver door window was intact but in the down position. The electric window control panel located on the driver door had been partially disassembled. The glass of the windshield had sustained a crack consistent with heat exposure resulting from the engine compartment fire. The trunk could not be opened but it did not appear to have sustained any internal burn damage.

No burn damage was observed on the underside of the Aurora at locations to the rear of the engine compartment. The fuel lines, fuel tank and exhaust system were intact and undamaged. The fuel vapor canister was located at the driver side rear corner of the vehicle and had not sustained any burn damage.

The Aurora featured a 4.0 liter transverse mounted V-8 engine with multi-point fuel injection, a 3 speed automatic transaxel with overdrive, power assisted rack and pinion steering, and power assisted brakes. The engine compartment of a similar 1995 Aurora (VIN 1G3GR62C6S4126101) with a 4.0 liter engine was also examined. Photographs of this undamaged engine are included in this report.

The Aurora had sustained burn damage in the area of the passenger side front wheel well and the upper elevations of the driver side of the engine compartment. Figure 6 is a view of the burn damage sustained at the wheel well. The lower arrow added to Figure 6 points out the only exterior burn damage which consisted of blistered paint. The upper arrow in this photograph points out the original location of the auxiliary engine coolant reservoir which is shown in Figure 7. This reservoir was partially melted and in my opinion, had sustained more heat damage than direct burn damage. The plastic wheel well cover which was normally located between the reservoir and the tire had sustained substantial direct burn damage. Other items in the wheel well and the passenger side of the engine compartment which had sustained burn damage included the flexible passenger side front brake line and the rubber bellows of the constant velocity joint located on the passenger side drive shaft. These items are pointed out respectively by the upper left and lower right arrows added to Figure 8. The bellows rotate with the axle and its orientation had most likely changed since the time of the fire.

Damage had also been sustained by the wire harness associated with the speed sensor mounted on the passenger side of the transaxle. The sensor connector is pointed out by the arrow added to the right side of Figure 9. The upper arrow added to this photograph points out a burn or heat pattern located on the underside of a heat shield which protects the sensor and wire from the exhaust manifold. The harness cover was melted over a distance of 2 to 3 inches from the connector.

The burn damage located in the wheel well and passenger side of the engine compartment featured several unique characteristics. First, the sensor connector and heat shield featured a whitish color and the harness protector was melted. In my opinion, this is more consistent with very localized heat damage than with direct burn damage. Second,

there was not a burn pattern that was consistent with communication of the fire between the wheel well and the sensor wire harness. For example, in Figure 8, the undamaged portion of the transaxle bellows is located between the damaged portion of the bellows and the connector. In my opinion, if communication occurred between these two locations, it would be reasonable to expect that the entire length of the bellows would be damaged. This was clearly not the case. In my opinion, the lack of consistent burn patterns and appearance of the sensor may indicate that it overheated independently of the fire located in the wheel well.

Figure 10 is a view of the engine compartment. The engine compartment had sustained localized burn damage which had been most intense at a location near the center of the bulkhead (pointed out by the arrow added to Figure 10). The burn damage occurred primarily at the upper elevations of the engine compartment and the burn damage diminished rapidly as the horizontal distance increased from the center of the burn damage. The burn damage also diminished rapidly as the elevation in the engine compartment decreased. The fire had produced a relatively intense burn pattern on the upper portion of the bulk head and small hole in the under side of the aluminum hood (pointed out respectively by the lower and upper arrows added to Figure 11). The hole in the hood was located approximately 8 inches from the rear edge of the hood and corresponded to the location of the most significant burn damage pointed out by the arrow added to Figure 12. At this location, the insulation had been completely burnt off of several section of wire harness. These wire harnesses did not contain any indications of short circuiting.

Arrow "A" added to Figure 13 points out the corresponding wire harness in the undamaged Aurora. In this photograph, the three flexible fuel lines (inlet, return and vapor) are identified by the yellow tag labeled "FUEL," and the white plastic brake fluid reservoir is located inside the curve of the fuel lines. In this figure arrow "B" points out the ignition coils, arrow "C" points out the sensor connector block and arrow "D" points out the vacuum reservoir.

The metal fuel lines in the burn damaged engine compartment are pointed out by the upper arrow added to Figure 14. In my opinion, the burn pattern located on the bulkhead was created by the burning of the vacuum reservoir and the connector block. The lower arrow added to this photograph points out the inlet and return fuel lines. The small upper arrow has been attached to the termination of the flexible portion of the inlet fuel line and the small lower arrow had been attached to the termination of the flexible portion of the return fuel line. The remnants of the flexible fuel lines illustrates the concentrated nature of the burn damage in the engine compartment. Typically, a fire will consume all portions of the flexible fuel lines. The concentrated nature of the engine compartment burn damage is also illustrated in Figure 15 where the upper arrow points out the partially destroyed brake reservoir which was located adjacent to the area of greatest burn damage. The lower arrow added to this photograph point out the cruise control and throttle cables, which have been burnt clean.

The passenger side of the bulkhead was examined in an effort to determine the method of communication between the fire between the engine compartment and the fire in the passenger side wheel well. First, the windshield wiper motor was removed and the wire harnesses which were routed between these two locations were examined. The wire pair associated with the speed sensor (see Figure 9) was traced from the transaxle to the wire bundle pointed out by the arrow labeled "A" in Figure 16. The ABS brake speed sensor at the passenger side front wheel was traced to the wire harness labeled "B". These two wire bundles had not sustained any burn damage and were traced to a large connector pointed out by the arrow labeled "C". A similar view of the undamaged engine compartment is shown in Figure 17. Both wire bundles consisted primarily of sensor wires which typically do not conduct high amperage but rather conduct 5 volt milliamp signals. No burn patterns were observed on the passenger side of the bulkhead. The examination did not suggest a path of communication between the area of burn damage located in the wheel well and the burn damage located in the engine compartment.

A search of the NHTSA website did not result in any recalls or technical service bulletins which were applicable to the circumstances of this incident.

Based on the burn damage sustained by the Aurora and the circumstances of the incident, it is likely that the fire originated in the engine compartment as opposed to the wheel well. Fires that originate in wheel wells are usually the result of excessive heat build-up due to wheel bearing friction and typically occur after the vehicle has been driven for a distance. In this instance, the Aurora had only be recently started and it is unlikely that excessive heat had been generated in the bearings. Additionally, although the speed sensor appeared to have sustained high temperatures, there were no burn patterns in its vicinity which suggested the fire had communicated to the other areas from this location. Finally, the burn damage located in the wheel well was simply not as extensive as the burn damage located in the engine compartment. This implies that the fire in the engine compartment was active for a longer period of time than the fire in the wheel well. It is possible that spilled fuel allowed the fire to communicate to the wheel well.

One obvious possible source of the fire in the engine are the fuel lines. A failure of either line would allow fuel to be sprayed into the engine compartment and their location is consistent with the area of greatest burn damage. However, the source of ignition for a gasoline spray is not obvious. Based on the reports of the incident, the engine had not been operating for a long period of time prior to the fire. Consequently, it is unlikely that engine components such as the exhaust manifold would be hot enough to ignite the fuel. In my opinion, an electrical ignition source is also unlikely. First, this fire ignition source would require a second system failure. Second, the engine ignition system components had not sustained significant burn damage and no evidence of electrical short circuits were observed in the other wire harnesses.

Another possible fire source is the wire harness associated with the damaged speed sensor wire. If an electrical failure caused this sensor to overheat then it may be possible that the connector located in the area of the most intense burn pattern also overheated. If the

overheating produced flames, the fire could then easily communicate to the fuel lines. Although this scenario is consistent with the burn patterns and sustained burn damage, there is no direct evidence that this occurred.

Based on the observations of the burn damage and the components involved in the fire, it is my opinion, to a reasonable degree of engineering certainty, that the fire in the Aurora originated in the engine compartment. The fire was most likely due to a failure of a fuel line or the overheating of an electrical circuit.

At your request, this letter is being sent in order to summarize my findings. If you should have any questions, please feel free to contact me. I appreciate the opportunity to have been of service to you.

Sincerely,



Michael P. Rzesutock
Professional Engineer
State of Illinois
Registration 0062-051567

enclosures

**Photograph Supplement
For
Vehicle Fire Cause & Origin
Chicago, IL**

**Prepared for:
Ms. Cheryl Lobet
State Farm Insurance Co.
11717 South Halstead
Chicago, IL 60628
Client: Howard Pestry
File No. : 139398708**

**Prepared by:
Michael P. Rzesutock, PE
Project: IL990809B**



Rzesutock Engineering
Forensic Motor Vehicle Engineering



Figure 1. Front View of Aurora

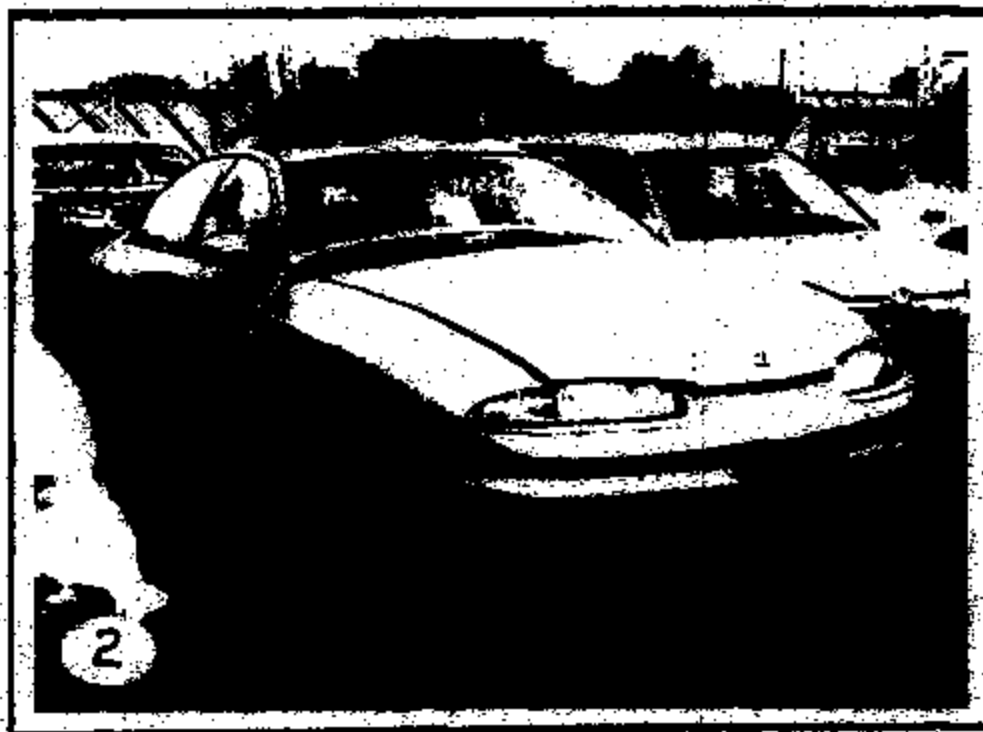


Figure 2. Passenger Side Front View of Aurora



Figure 3. Driver Side View of Front Portion of Aurora



Figure 4. Driver Side View of Rear Portion of Aurora

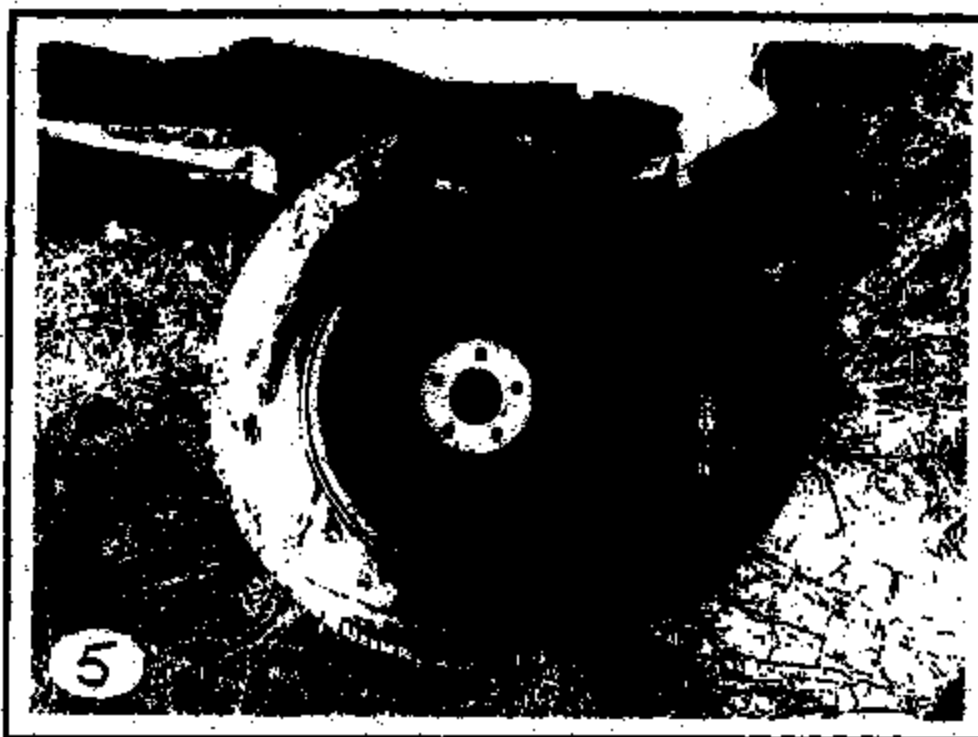


Figure 5. View of Burn Damage Sustained by Passenger Side Front Tire

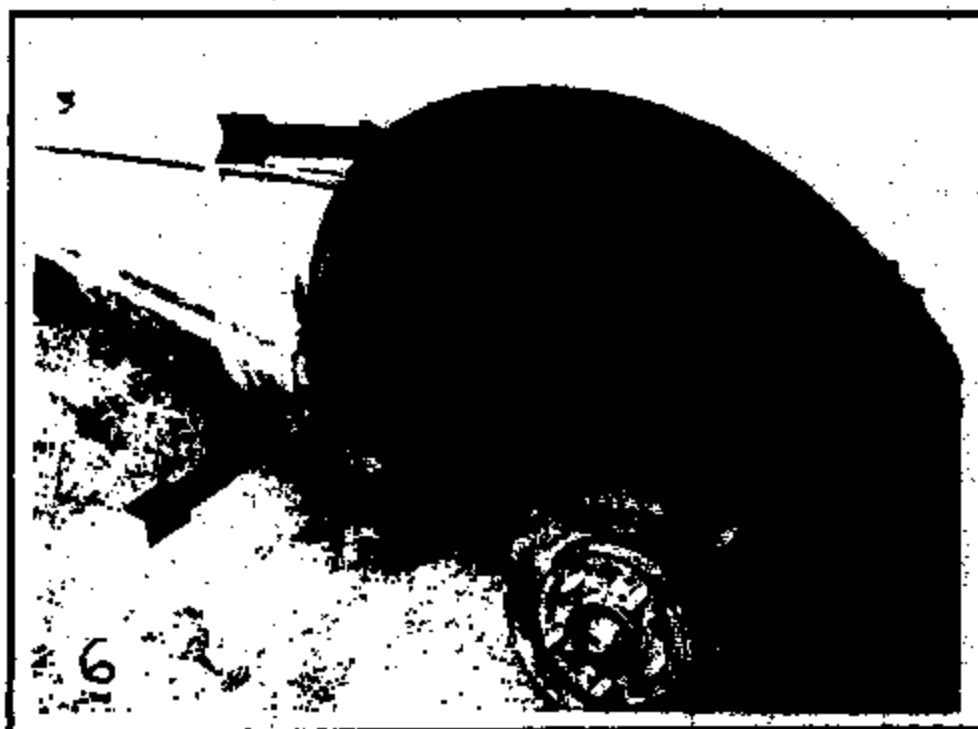


Figure 6. View of Burn Damage Sustained by Passenger Side Wheel Well



Figure 7. View of Burn Damage Sustained by Auxiliary Coolant Reservoir

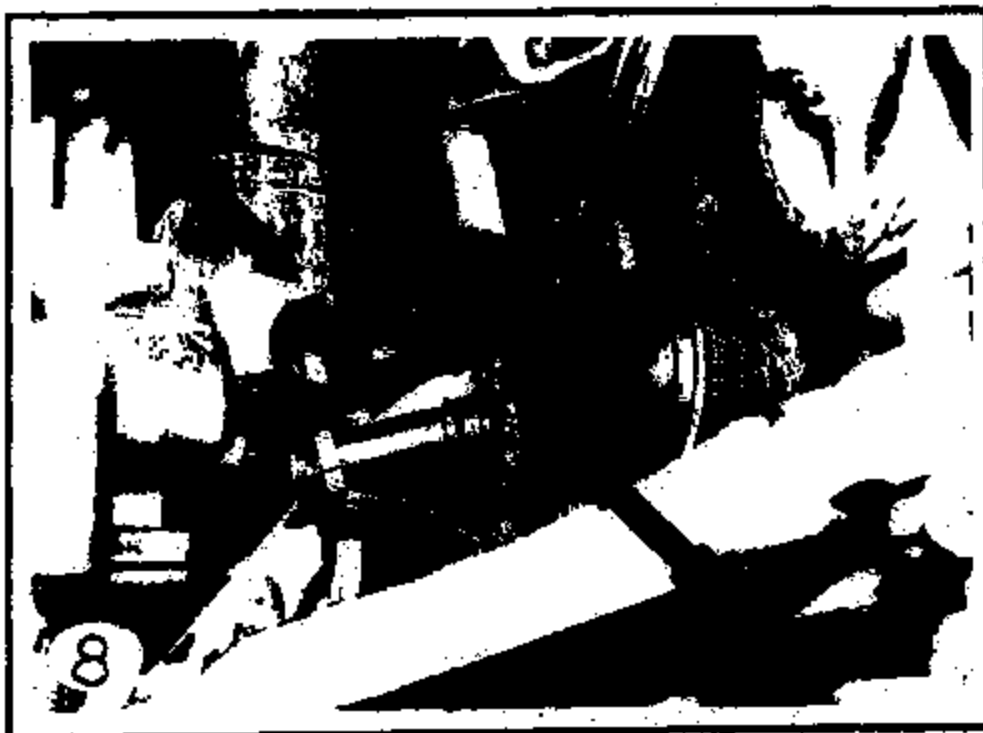


Figure 8. View of Burn Damage Sustained by Passenger Side Front Flexible Brake Line and Drive Shaft Bellows

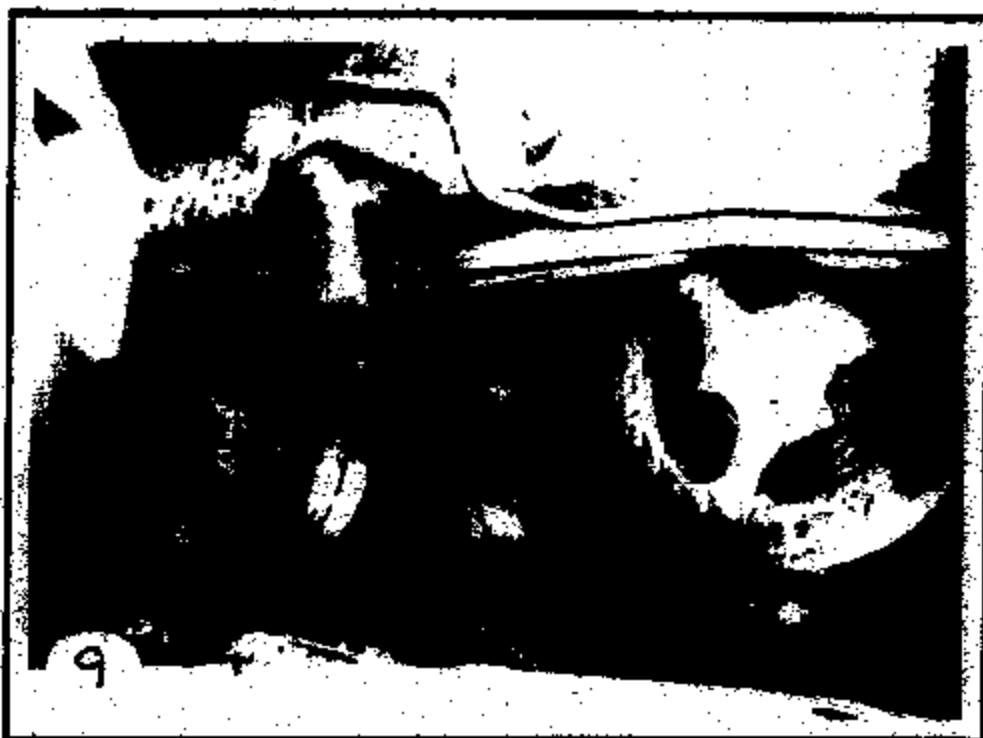


Figure 9. View of Heat Damage Sustained by Speed Sensor Connector



Figure 10. View of Engine Compartment

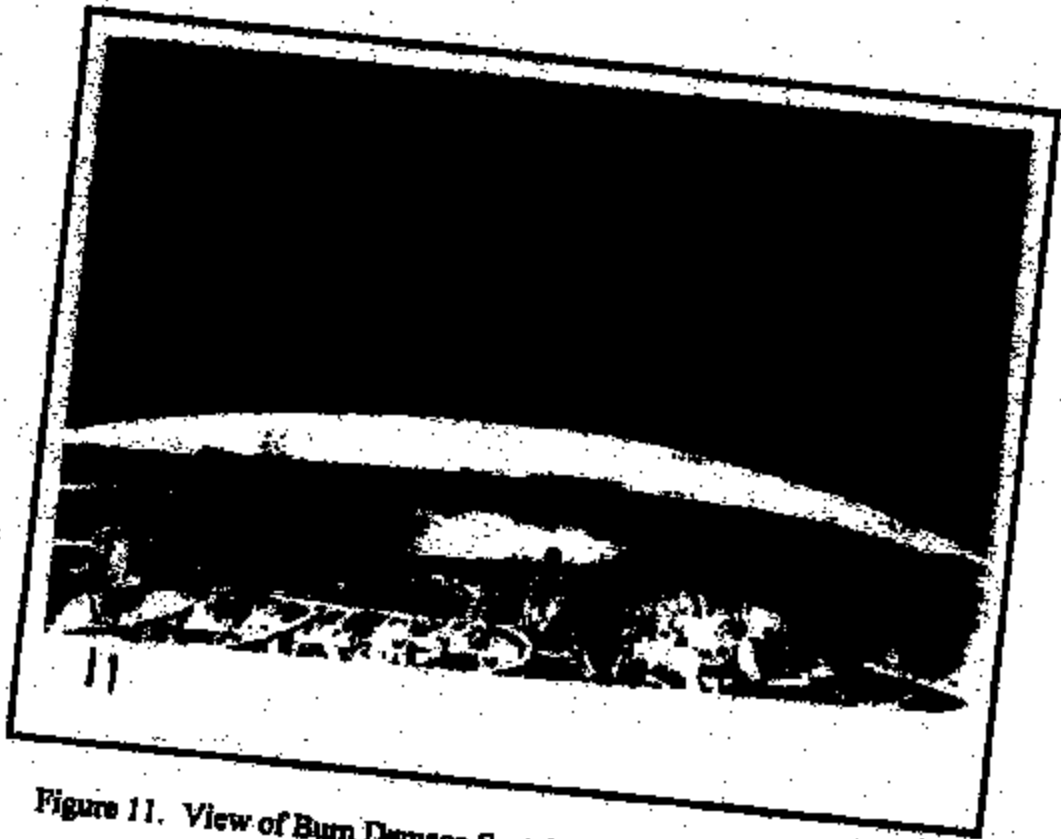


Figure 11. View of Burn Damage Sustained by Hood and Burn Pattern Located on Bulkhead



Figure 12. View of Area of Greatest Burn Damage in Engine Compartment



Figure 13. Similar View of Undamaged Engine



Figure 14. View of Burn Damage Sustained by Fuel Lines



Figure 15. View of Burn Damage Located in Engine Compartment



Figure 16. View of Bulkhead and Wire Bundles Located on Passenger Side of Engine Compartment

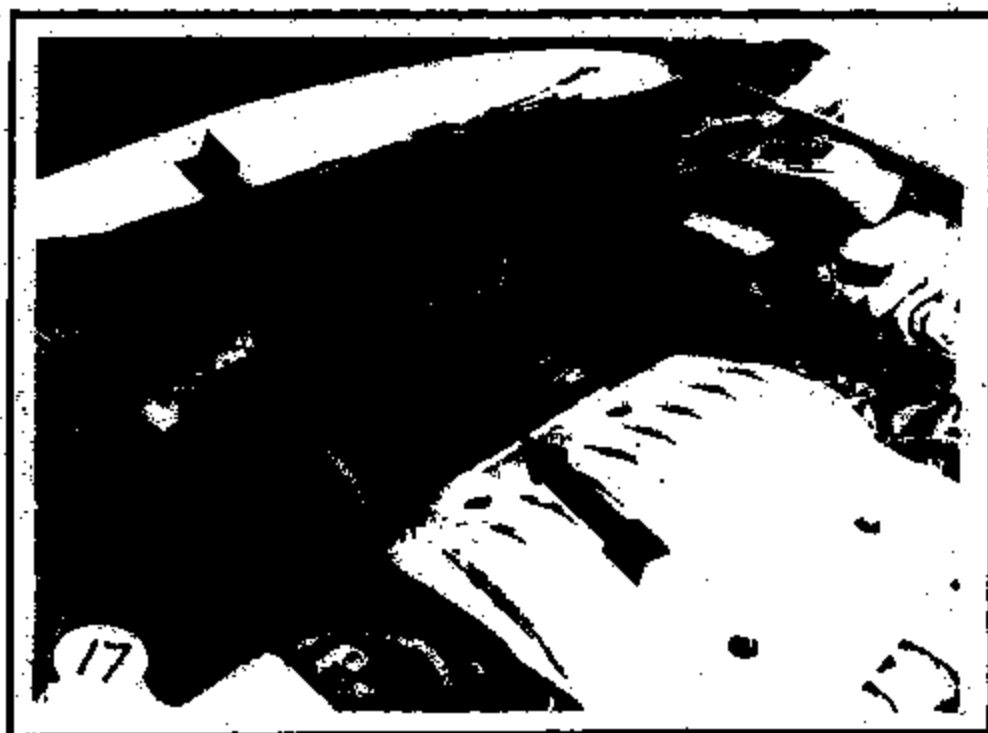


Figure 17. Similar View of Undamaged Engine

ESIS

An Insurance Services Company

300 Renaissance Center
Met. Code 482 020 071
Detroit, MI 48226-5000313-665-3415 tel
313-665-0811 fax67 7-22-02
janice.lapinski@statefarm.comJanice Lapinski
Claims Administrator

July 23, 2002

State Farm Insurance
Attn: Kurt Roberts
P.O. Box 2247
Tupelo, MS 38809YOUR FILE NUMBER: [REDACTED]
YOUR INSURED: [REDACTED]
OUR FILE NUMBER: [REDACTED]
OUR CLIENT: GENERAL MOTORS CORPORATION
DATE OF LOSS: December 21, 2001

Dear Mr. Roberts:

Upon reviewing the file, I note that a letter was sent to your attention on April 10, 2002, advising due to insufficient technical documentation regarding the alleged defect, General Motors was unable to honor your subrogation request, and requested additional information. I have enclosed a copy of the letter for your review. As of this writing, I have not received any additional information. If it is State Farm's intent to pursue this matter, please forward the information to me within 30 days, or advise me of the status. If I hear nothing after 30 days, I may have to consider closing this file.

Please feel free to contact me at 313.665.3415 if you wish to discuss.

Respectfully,

Janice Lapinski
Claims Administrator

Ccl File

ESIS

An Insurance Services Company

300 Renaissance Center
400-880-571
Detroit, MI 48226-3000800.888.0184 Int'l
813.698.0911 ExtJustin Langford
Property Damage Unit
Justin.Langford@esis.comState Farm Insurance
Attn: Kurt Roberts
P.O. Box 2247
Tupelo, MS 38803Claimant: [REDACTED]
Your File Number: [REDACTED]
Our Client: **GENERAL MOTORS CORPORATION**
Our File Number: **436545**
Date of Loss: **December 21, 2001**

Dear Mr. Roberts;

Thank you for your recent correspondence. Your correspondence alleges that your insured's vehicle sustained property damage as a result of a manufacturer's product defect. However we are still in need of some information that was not included in your last packet. Please provide me with:

- Advise as to any after-market equipment which may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.
- Provide a copy of the police/fire report.
- Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
- Provide damage estimates and/or appraisals for the subject vehicle. If the vehicle was a total loss, then provide your total loss worksheet.
- Advise of the present location of the subject vehicle.
- Provide a copy of a salvage estimate.

Please forward this information as soon as possible so that a product analysis can be performed. Please call me if you have any further questions.

Respectfully,

Jessica Lapinski
Claims Administrator

Cc: File

State Farm Insurance Companies®



August 5, 2002

Tupelo Service Center
1805 CRT South Boulevard
P.O. Box 2247
Tupelo, MS 38806
Telephone: (662) 880-3000
Fax: (662) 880-3000

ESIS
Attention: Janice Lapinski
300 Renaissance Center
Mail Code - 482 C20 D71
Detroit, MI 48266-3000

Re: Our Claim Number
Your File Number
Our Insured
Your Client
Date of Loss



General Motors Corporation
December 21, 2001

AUG 09 2002

Dear Ms. Lapinski:

I am in receipt of your letter dated July 23. I am enclosing a copy of the letter that I mailed to ESIS attention Greg Thresher on April 26. Please contact me after receiving this letter.

Sincerely,

Kurt Roberts
Claim Specialist
State Farm Mutual Automobile Insurance Company
Phone: (662) 880-3018

018/0808022

Enclosure

FDID 41011 MS

12210

#3

2379

Date

Station

Incident Number

Unit Number Prefix Street Name Apt.

Incident Type 131 Mutual Aid

131400 131500 131700 134300 Shift B

Suppression Vehicles 01 Personnel 03 Other Vehicles 02 Personnel 00

Property Loss: 4,000.00 Primary Action Taken: 011 Property Use 519 Fire Service Injury 0

Contents Loss: 0 Additional Action Taken Detector Notify Fire Service Death 0

Property Value: 6,000.00 Haz Mat Released Detector Type Childen Injury 0

Contents Value: 0 Staged Property Use Detector Power Civilian Death 0

Residential Units	N/N/N	Structure Type	#3
Walls Involved	N/N/N	Building Status	Allen
On-Site Materials	N/N/N	Building Height	Johnson
Area of Origin	083	Main Floor Size:	Robinson
Heat Source	011	Floor of Origin	
Item First Ignited	062	Fire Spread	
Type Material Ignited	010	Mat. Contributing	
Method of Ignition	002	Extinguishment System	
Contributing Factors	N/N/N	Ext. System Operation	
Human Factors	N/N/N	Number Sprinkler Head	
Equipment Involved	N/N/N	System Failure	
Walls Power Source	N/N/N		
Walls Portability	N/N/N	NOT USE	
Exacerbation Factors	N/N/N	Asbestos/Batter	
Mobile Property	N/N/N		
Mobile Prop. Type	0111		

1G3ER62IC3T4100136 CJL491

Model Code VIN Number License Plate

Occupant First Name Last Name

Street Number Prefix Street Name Apt.

Owner First Name Last Name

Street Number Prefix Street Name Apt.

Officer in Charge Sgt. [Signature] Dispatching Report Sgt. [Signature]

State Farm Insurance Companies



Tupelo Service Center
1883 CRT Gookin Boulevard
P.O. Box 2247
Tupelo, MS 38803
Telephone: (662) 680-3000
Fax: (662) 680-3039

January 28, 2002

NO LF
NO OWN
NO (24)
PA 1/31/02

ESIS/GM Claims
Renaissance Center
P. O. Box 300
Mail Code 48220071
Detroit, MI 48265-0300

RECEIVED

JAN 31 2002

ESIS-GM CLAIMS UNIT

Re: Claim Number [REDACTED]
Our Insured [REDACTED]
Date of Loss December 21, 2001
Involving 1996 Oldsmobile Aurora
VIN Number 1G3GR62C3T4100136

Dear Sirs:

The identified 1996 Oldsmobile Aurora is insured by State Farm Automobile Insurance Company. This vehicle experienced a fire loss.

State Farm® would like to give you an opportunity to inspect this vehicle, and give you advanced notice of our potential subrogation claim.

Please contact me at 662-680-3018 to set up a time for your inspection.

Sincerely,

Kurt Roberts
Claim Specialist
State Farm Mutual Automobile Insurance Company
Phone: (662) 680-3018

014/0128010

State Farm Insurance Companies



Tupelo Service Center
1883 Cliff Gookin Boulevard
P.O. Box 2247
Tupelo, MS 38803
Telephone: (662) 680-3000
Fax: (662) 680-3039

March 28, 2002

NO OMNI
NO LP
NO 1241

02 4/2/02

EBIS/GM Claims
Renaissance Center
P.O. Box 300
Mail Code 482C20D71
Detroit, MI 48265-0300

RECEIVED

APR 02 2002

EBIS-GM CLAIMS UNIT

Re: Claim Number [REDACTED]
Our Insured [REDACTED]
Date of Loss December 21, 2001
Vehicle 1998 Oldsmobile Aurora
VIN 1G3GR82C3T4100138

Dear Sirs:

I am enclosing a copy of a letter I mailed to you on January 28. To date, I have received no response from your company regarding this fire loss.

This letter is to advise that we remain in a position to give you an opportunity to inspect the vehicle. If I do not hear from you soon, I will file suit.

I look forward to hearing from you.

Sincerely,

Kurt Roberts
Claim Specialist
State Farm Mutual Automobile Insurance Company
Phone: (662) 680-3018

019/0328006

April 10, 2002

Kurt Roberts
State Farm Ins.
P O Box 2247
Tupelo MS 38803

300 Renaissance Center
Mail Code 482 C20 D71
DETROIT, MI 48266-3000
Telephone 800-888-0164
Facsimile 313-665-0911

Your File Number: 
Claimant: 
Our File Number: 
Our Client: General Motors Corporation
Date of Event: 12/21/01

Dear Mr. Roberts:

This will acknowledge your claim on the above-referenced matter. In order to evaluate your claim, the following documents and information are respectfully requested:

1. A copy of your expert report which states your theory of liability. Also include the original or laser color copies of the photographs taken by your expert.
2. A copy of the police and/or fire report.
3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
4. Advise if the vehicle owner and/or operator note anything wrong or unusual about the vehicle prior to the incident.
5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If repairs and maintenance were performed by the vehicle owner, then a chronological summary of operations performed is needed.
6. Advise us to any after-market equipment which may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
8. Did the vehicle owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.
9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.
10. Provide copies of your proof of payment.
11. The present location of the subject vehicle and its availability for inspection.
12. Provide proofs of the transmission and engine oil levels, if applicable.

Upon receipt of the above-requested information and documentation, this matter will be assigned a claim number and further review of this matter will be complete. During this entire process, the subject vehicle should remain available for inspection, if necessary.

If you have any questions, please feel free to contact me at 1.800.888.0164.

Sincerely,

Property Damage Unit

/s/mc

1986 OLDSMOBILE AURORA SEDAN
 41U BLACK /V8G
 121 GRAPHITE
 ORDER NO. BJK290/ A STOCK NO.
 VIN 1G2GR62C

OLDSMOBILE DIVISION
 GENERAL MOTORS CORPORATION
 916 TOWNSEND STREET
 LANSING MI 48921-0001
 VEHICLE INVOICE

DESCRIPTION	MSRP	INV AMT	RETAIL - STOCK
3000 AURORA SEDAN	34360.00	31783.00	INVOICE 07/31/95
CPS ELECTRIC SLIDING GLASS SUNROOF WITH SUNSHADE	995.00	855.70	SHIPPED 07/18/95
FR9 50 STATE EMISSION CERTIFICATION	0.00	0.00	EXP I/T 07/21/95
KAL DRIVER/PASS HEATED FRONT SEATS	295.00	253.70	INT COM 08/02/95
L47 ENGINE - 4.0 L DOHC 32-VALVE V8	0.00	0.00	PRC EFF 07/18/95
QCR AUTOSAHN PACKAGE INCLUDES P235/60R16 V-RATED MICHELIN TIRES AND 3.71 AXLE RATIO	395.00	339.70	KEYS KKS2 C083
UOS BOSE ACoustiMASS AUDIO SYSTEM WITH AM/FM STEREO, CASSETTE, AND TRUNK-MOUNTED 12-DISC COMPACT DISC CHANGER	1131.00	972.66	WFP-2 QTR OPT-1
WJ7 LEATHER SEATING AREAS	0.00	0.00	BANK: GMAC - 277
121 GRAPHITE	N/C	N/C	CHG-TO 10-662
41U BLACK	N/C	N/C	SHIP WT: 3915
			HP: 46.2

MEMO 1658.80

TOTAL MODEL & OPTIONS	37176.00	34204.76	ACT 231	33729.48
DESTINATION CHARGE	640.00	640.00	H/B 261	1115.28
DEALER ADVERTISING		297.41	ADV 65A	297.41
TOTAL	37816.00	35142.17	FAY 310	35142.17
MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT		33511.49		

THIS INVOICE MAY NOT REFLECT THE DEALER'S ULTIMATE VEHICLE COST IN VIEW OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, WHOLESALE FINANCE CREDIT, ETC.
 THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

OLDSMOBILE-GMC

REMIT TO CODE NO. 277
 VIN 1G2GR62C
 \$ 35142.17 INV 3800672997
 DUE 08/02/95 DEALER 10-662

VINCMPT

DISPLAY VIN\RELATED CAMPAIGNS

KIPSA661
05/15/2002 16:49

VIN 1Q3GR62C3T4100136 OPEN\CLOSED STATUS:

SEL	CAMPAIGN STATUS	REPAIR	REPAIR PREV.	CAMPAIGN
CODE NUMBER		DATE	DEALER NUMBER	TYPE
5062	DEALER REPAIRED	1997/06/23	10697 96C03	NON-COMPLIANCE
MULTIFUNCTION ALARM, LIGHTING, AND LOCK MODULE INOPERATIVE				

INQUIRY COMPLETE

FW:

PF 10 WANT 11 VNCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
 19 PERF 20 21 22 23 24 PF SELECT: GOTO:

GM Vehicle Inquiry System

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VIN:	1G3GR62C3T4100136
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VEHICLE INFORMATION

Merchandising Model:	3GR29 - 1996 AURORA SEDAN	Warranty Start Date:	09/28/1995
SAAS Order Type:	70 - RETAIL - STOCK		
Delivering Dealer:	BILL JACOBS OLDSMOBILE-CHEVROLET 22205 W LINCOLN HWY PLAINFIELD, IL 60544-8003 (815) 486-3071	Selling Source:	15 - OLDSMOBILE
		Site Code:	10430
		Business Associate Code:	113183
Service Contract:	No	Branded Title:	No
		Warranty Block:	No
		FBI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
85062	MULTIFUNCTION ALARM, LIGHTING, AND LOCK MODULE INOPERATIVE	N/A	Closed

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
480000 BUMPER TO BUMPER - NO DEDUCTIBLE	09/28/1995	45 miles	9/28/1999	50045 miles
720000 SHEET METAL RUST-THROUGH	09/28/1995	45 miles	9/28/2001	100045 miles
480000 CORROSION	09/28/1995	45 miles	9/28/1999	50045 miles
960000 PCM/CC EMISSIONS	09/28/1995	45 miles	9/28/2003	80045 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
08/25/1997	083365	#	J4806 - SPARK PLS WIRING RPL	38247 miles
08/25/1997	083365	B	J4355 - SENSOR CRKSHAFT RPL	38247 miles
08/25/1997	083365	#	J4226 - SPARK PLUGS - REPLACE	38247 miles
08/25/1997	083365	#	J4345 - COIL/MOD KNTION RP	38247 miles
08/25/1997	083365	#	Z7905 - DEALER SERVICE LOANER REIMBURSEMENT (FIVE DAYS)	38247 miles
08/12/1997	083028	#	J5480 - CLICKING NOISE UNDER HOOD/CLEAN THROTTLE BODY	38026 miles
08/12/1997	083028	#	J4355 - SENSOR CRKSHAFT RPL	38026 miles
08/12/1997	083028	#	J3480 - WATER PUMP/SGKT RPL	38026 miles
08/12/1997	083028	#	Z7905 - DEALER SERVICE LOANER REIMBURSEMENT (FIVE DAYS)	38026 miles
07/09/1997	082091	#	J6360 - CONTROLLER, PCM/PCM-REPLACE	37298 miles
07/09/1997	082091	#	Z5000 - DEALER/RETAILER TRADE(PART OBTAINED LOCALLY)	37298 miles
06/23/1997	082764	#	L1200 - SENDER/PUMP ASSEMBLY, FUEL (TANK UNIT) - REPLACE	36321 miles
06/23/1997	082764	J	V9756 - 96C03 MULTIFUNCTION ALARM, LIGHTING, LOCK MOD. INOP/REPL	36321 miles
06/23/1997	082764	#	Z7904 - DEALER SERVICE LOANER REIMBURSEMENT (FOUR DAYS)	36321 miles
06/20/1997	G18489	#	Z7930 - ROADSIDE WARRANTY TOW AND/OR SERVICE	36321 miles
03/31/1997	079711	#	R4485 - RMT DR LOCK BAT RPL	31488 miles
03/31/1997	079711	#	N3215 - L/F DR LOCK ACT RPL	31488 miles
03/31/1997	079711	#	N6420 - RR COMP WRG REP	31488 miles
03/31/1997	079711	#	Z8011 - ROADSIDE SERVICE (TOWING)	31488 miles
03/24/1997	F69530	#	Z8015 - ROADSIDE SERVICE (FLAT TIRE)	30978 miles
03/21/1996	071051	#	J4355 - SENSOR CRKSHAFT RPL	9756 miles
03/21/1996	071051	#	B2790 - SUNROOF HOUSING ASSEMBLY (MODULE) - RPL	9756 miles
03/21/1996	071051	#	Z7905 - DEALER SERVICE LOANER REIMBURSEMENT (FIVE DAYS)	9756 miles
09/15/1995	193634	#	R4490 - RMT DR LOCK TRANS	6 miles
09/15/1995	193634	#	C3540 - INST CNTR PANEL RPL	6 miles
08/02/1995	009000	1	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	5 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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VIN:	1G3GR62C3T4100136
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CLAIM HISTORY

Repair Order Date:		08/25/1997		Repair Order Number:		083365		Odometer Reading:		38247 miles	
Served By:	BILL JACOBS OLDSMOBILE-CHEVROLET 23205 W LINCOLN HWY PLAINFIELD, IL 60544-8003 (815) 436-2071					Selling Source:		15 - OLDSMOBILE			
						Site Code:		10430			
						Business Associate Code:		113183			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Partsn Code	Line Total	Comments		
09/16/1997	737	01	B	I4355 - SENSOR CRKSHAFT RPL	10456040	G	N/A	\$65.65	N		
09/09/1997	736	01	#	J4206 - SPARK PLG WIRES RPL	12192050 - WIRE KIT	N/A	N/A	\$204.64	N		
09/09/1997	736	02	#	J4226 - SPARK PLUGS - REPLACE	25173406 - SPARKPLUG	N/A	N/A	\$189.53	N		
09/09/1997	736	03	#	J4345 - COIL/MOD IGNITION RP	10472401 - COIL ASM,	N/A	N/A	\$150.09	N		
09/08/1997	736	05	#	Z7905 - DEALER SERVICE LOANER REIMBURSEMENT (FIVE DAYS)	N/A	N/A	N/A	\$147.00	N		

Repair Order Date:		08/12/1997		Repair Order Number:		083028		Odometer Reading:		38026 miles	
Served By:	BILL JACOBS OLDSMOBILE-CHEVROLET 23205 W LINCOLN HWY PLAINFIELD, IL 60544-8003 (815) 436-2071					Selling Source:		15 - OLDSMOBILE			
						Site Code:		10430			
						Business Associate Code:		113183			

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/02/1997	735	01	#	J3480 - CLICKING NOISE UNDER HOOD/CLEAN THROTTLE BODY	12088567 - RELAY ASM	N/A	N/A	\$44.25	N
09/02/1997	735	02	#	J4355 - SENSOR CRKSHAFT RPL	10456040	E	N/A	\$167.82	N
09/02/1997	735	03	#	J3480 - WATER PUMP/GSKT RPL	03539153 - GASKET	N/A	N/A	\$68.20	N
09/02/1997	735	04	#	Z7905 - DEALER SERVICE LOANER REIMBURSEMENT (FIVE DAYS)	N/A	N/A	N/A	\$147.00	N

Repair Order Date:		07/09/1997	Repair Order Number:		082091	Odometer Reading:		37298 miles	
Serviced By:	BILL JACOBS OLDSMOBILE-CHEVROLET 23205 W LINCOLN HWY PLAINFIELD, IL 60544-8003 (815) 436-2071				Billing Source:		15 - OLDSMOBILE		
					Site Code:		10430		
					Business Associate Code:		113183		
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
08/12/1997	732	01	#	J6360 - CONTROLLER, PCM/PCM-REPLACE	16214848 - PCM REM	E	N/A	\$251.52	N
2/1997	732	02	#	Z5000 - DEALER/RETAILER TRADE(PART OBTAINED LOCALLY)	N/A	N/A	N/A	\$18.76	N

Repair Order Date:		06/23/1997	Repair Order Number:		082764	Odometer Reading:		36321 miles	
Serviced By:	TONY RIZZA OLDSMOBILE-CADILLAC, INC. 8425 W 139TH ST TINLEY PARK, IL 60477-1164 (708) 429-6600				Billing Source:		15 - OLDSMOBILE		
					Site Code:		10697		
					Business Associate Code:		117302		
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
07/08/1997	727	01	#	L1200 - SENDER/PUMP ASSEMBLY, FUEL (TANK UNIT) - REPLACE	25029709 - MODULE	E	N/A	\$392.42	N
07/08/1997	727	02	J	V9756 - 96C03 MULTIFUNCTION ALARM, LIGHTING, LOCK MOD. INOP/REPL	10287337 - MODULE	N/A	N/A	\$50.17	N
07/08/1997	727	03	#	Z7904 - DEALER SERVICE LOANER REIMBURSEMENT (FOUR DAYS)	N/A	N/A	N/A	\$119.98	N

Repair Order Date:		06/20/1997	Repair Order Number:		012489	Odometer Reading:		36321 miles	
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Served By:	CROSS COUNTRY MOTOR CLUB, INC. 4040 MYSTIC VALLEY PKY BOSTON, MA 02155-6918				Selling Source:		15 - OLDSMOBILE		
					Site Code:		41500		
					Business Associate Code:		131185		
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
07/22/1997	729	97	#	Z7950 - ROADSIDE WARRANTY TOW AND/OR SERVICE	N/A	C	N/A	\$36.00	N

Repair Order Date:		03/31/1997		Repair Order Number:		079711		Odometer Reading:		31488 miles	
Served By:	BILL JACOBS OLDSMOBILE-CHEVROLET 23205 W LINCOLN HWY PLAINFIELD, IL 60544-8003 (815) 436-2071				Selling Source:		15 - OLDSMOBILE				
					Site Code:		10430				
					Business Associate Code:		113183				
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments		
04/15/1997	715	01	#	R4485 - RMT DR LOCK BAT RPL	N/A	N/A	N/A	\$30.05	N		
04/15/1997	715	02	#	N3215 - L/F DR LOCK ACT RPL	16634795 - LOCK-F/SD	N/A	N/A	\$149.74	N		
04/15/1997	715	03	#	N6420 - RR COMP WRG REP	N/A	N/A	N/A	\$30.05	N		
04/15/1997	715	04	#	Z8011 - ROADSIDE SERVICE (TOWING)	N/A	N/A	N/A	\$95.00	N		

Repair Order Date:		03/24/1997		Repair Order Number:		F60550		Odometer Reading:		30978 miles	
Served By:	CROSS COUNTRY MOTOR CLUB, INC. 4040 MYSTIC VALLEY PKY BOSTON, MA 02155-6918				Selling Source:		15 - OLDSMOBILE				
					Site Code:		41500				
					Business Associate Code:		131185				
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments		
08/30/1997	739	33	#	Z8015 - ROADSIDE SERVICE (FLAT TIRE)	N/A	C	N/A	\$25.00	N		

Repair Order Date:		03/21/1996		Repair Order Number:		071051		Odometer Reading:		9756 miles	
Served By:	BILL JACOBS OLDSMOBILE-CHEVROLET 23205 W LINCOLN HWY PLAINFIELD, IL 60544-8003 (815) 436-2071				Selling Source:		15 - OLDSMOBILE				
					Site Code:		10430				
					Business Associate Code:		113183				

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
04/21/1996	616	01	#	14955 - SENSOR CREEPFAST RPL	03724577 - SEAL WASH	E	N/A	\$180.15	N
04/21/1996	616	02	#	B2780 - SUNROOF HOUSING ASSEMBLY (MODULE) - RPL	N/A	E	N/A	\$93.14	N
04/21/1996	616	03	#	Z7905 - DEALER SERVICE LOANER REIMBURSEMENT (FIVE DAYS)	N/A	N/A	N/A	\$149.62	N

Repair Order Date:	09/15/1995	Repair Order Number:	193634	Odometer Reading:	6 miles
Serviced By:	OLYMPIC OLDSMOBILE-GMC TRUCK 3250 NORTH CICERO AVENUE CHICAGO, IL 60641-4427 (773) 283-8100			Selling Source:	15 - OLDSMOBILE
				Site Code:	10662
				Business Associate Code:	117285

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/30/1995	539	01	#	R4490 - RMT DR LOCK TRANS	N/A	E	N/A	\$47.60	N
09/30/1995	539	02	#	C2540 - INBT CNTR PANEL RPL	N/A	N/A	N/A	\$183.60	N

Repair Order Date:	08/02/1995	Repair Order Number:	009000	Odometer Reading:	5 miles
Serviced By:	OLYMPIC OLDSMOBILE-GMC TRUCK 3250 NORTH CICERO AVENUE CHICAGO, IL 60641-4427 (773) 283-8100			Selling Source:	15 - OLDSMOBILE
				Site Code:	10662
				Business Associate Code:	117285

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
08/12/1995	532	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	\$149.60	N

CHECK HISTORY

Vehicle Has No Associated Check History.
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GM Vehicle Inquiry System

Vehicle Build

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VIN:	1C9GB62C3T4100136
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VEHICLE BUILD

Marketing Model:	3GR29 - 1996 AURORA SEDAN		
Gross Vehicle Weight Rating:	2265 kg (4994 lb)	Order Number:	B1K290
Build Date:	07/18/1995	Build Plant:	1T4G - ORION ASSEMBLY

OPTION CODES

AG1	AG2 - ADJUSTER, 6-WAY POWER SEAT,
AK5 - SEAT, INFLATABLE, DRIVER & PASS	AL2 - SEAT, POWER LUMBAR
AQ9 - FRT BKT, LUXURY	A43 - SEAT ADJUSTER, MIRROR, POWER, D
AB0 - POWER, DRIVER, RECLINING	AE1 - PASS ST BK PWR RECLINER
AD1 - SUN, GLASS, SLIDING, ELEC	CJ2 - AIR CONDITIONER FRT, AUTO TEMP
DK2 - LH & RH, REMOTE CONTROL, ELECTR	D55 - FRT COMFT, FLOOR
FE3 - TOWING & LOAD LEVELING	FE9 - FEDERAL EMISSIONS
FV4 - TRANSAXLE FINAL DRIVE 3.71	IL3 - INTERIOR DESIGN (L3)
IL9 - ANTILOCK	KA1 - SEAT, FRT
KE9 - ELECTRONIC, TRANS SHIFT	KG9 - 140 AMP
LA7 - 4.0 LITRE V6 MPI OEC	MH1 - AUTO 4 SPD, HMD, 4T80-E, ELECTR
MX0 - 4-SPEED AUTOMATIC TRANSMISSION	NF2 - EMISSION SYSTEM, FEDERAL-TIER 1
NG5 - EMISSION, CERTIFICATION, FIFTY	NP5 - STEERING WHEEL- LEATHER WRAPPED
NW9 - ELECTRONIC	N10 - DUAL/SPORTY EXHAUST
OR4 - ORION, MI, USA	FX0 - 16 X 7, ALUMINUM, STYLED
QGX - P235/SR16 BW RPE ST TL AL3	R7A - SALES ITEM NO. 26
R9A - SALES ITEM NO. 76	R9V - SALES ITEM NO. 96
UG1 - GARAGE DOOR, UNIVERSAL	UH8 - INSTRUMENT CLUSTER
U87 - POWER ANTENNA	UU8 - AM/FM STEREO CASSETTE
U88 - COMPACT DISC PLAYER & TRUNK	U40 - DIGITAL DIRECT READOUT, TRIP MO
U97 - 7, DUAL W/D MTD, DUAL SERVO FNL,	VE9 - OWNER INFO MAN
VE3 - FRT MOUNTING HEG	VMS - CONSUMER, CONTAINS REG-IMP STAN
VT9 - TRANSAXLE	WT1 - W/POWER STEERING

18A - OPTION 01	18Z - OPTION PACKAGE
19 - GRANITE (98)	123 - GRANITE PEARL LEATHER
20 - BLACK	6HM - COMPUTER SEL SUSP (6HM)
7HM - COMPUTER SEL SUSP (7HM)	8TA - COMPUTER SEL SUSP (8TA)
9TA - COMPUTER SEL SUSP (9TA)	

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GM Vehicle Inquiry System

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VIN:	1G3GR62C3T4160136
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Vehicle Component

Vehicle Component Information Does Not Exist For This Vehicle.

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GM Vehicle Inquiry System

Delivery Information

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

VIN:	1G3GR62C3T4100136
------	-------------------

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	09/28/1995	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	45 miles
Delivering Dealer:	BILL JACOBS OLDSMOBILE-CHEVROLET 23205 W LINCOLN HWY PLAINFIELD, IL 60544-8003 (815) 436-2071		Delivery Selling Source:	15 - OLDSMOBILE	
			Delivery Site Code:	10430	
			Business Associate Code:	113183	

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GM Vehicle Inquiry System

Dealer Information

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Banded Title](#)

[Help](#)

VIN:	1G3GR62C3T4100136
------	-------------------

INVOICE INFORMATION

Invoice Date:	07/31/1998		
Site Address:	OLYMPIC OLDSMOBILE-GMC TRUCK 3250 NORTH CICERO AVENUE CHICAGO, IL 60641-4427 (773) 283-8100	Selling Source:	15 - OLDSMOBILE
		Site Code:	10662
		Business Associate Code:	117285

SHIP-TO INFORMATION

Ship-To Date:	10/08/1998		
Site Address:	OLYMPIC OLDSMOBILE-GMC TRUCK 3250 NORTH CICERO AVENUE CHICAGO, IL 60641-4427 (773) 283-8100	Selling Source:	15 - OLDSMOBILE
		Site Code:	10662
		Business Associate Code:	117285

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State Farm Insurance Companies®



Tufts Service Center
1922 Cliff Section Boulevard
P.O. Box 2247
Tufts, MA 01803
Telephone: (603) 686-3600
Fax: (603) 686-3030

April 26, 2002

EBIS
Attention: Greg Thrasher
300 Renaissance Center
Mail Code 452 G20 D71
Detroit, MI 48266-3600

Re: Claim Number [REDACTED]
Our Insured [REDACTED]
Your File Number [REDACTED]
Date of Incident December 21, 2001

RECEIVED
MAY 03 2002
EBIS-GM CLASS9 UNIT

Dear Mr. Thrasher:

This letter is in response to your letter dated April 10, 2002. At this time, I have enclosed our original color photographs taken by our expert, a copy of the Fire Report, a copy of the vehicle operator's statement of events, and a copy of our proof of payment.

The vehicle owner did not note anything wrong or unusual about the vehicle prior to the incident. There are no copies of warranty, maintenance, or repair orders on the subject vehicle. No after market equipment had ever been installed on the subject vehicle. There were no modifications, alterations, or changes made to the subject vehicle. There were no recall notices for the subject vehicle. The subject vehicle had never been involved in any prior accidents. We are unable to provide any proof of the transmission and engine oil levels; however, you can check that when you inspect the vehicle.

The vehicle is presently at Southern Auto Salvage in Memphis, Tennessee. Their phone number is 1-800-722-2858. The stock number is 51324.

Please contact me prior to inspecting this vehicle.

Sincerely,

Kurt Roberts
Claim Specialist
State Farm Mutual Automobile Insurance Company
Phone: (603) 686-3918

622292200



INVESTIGATIVE SERVICES COMPANIES, LLC

7500 A.E. Sooty Drive, Suite 1 • Bartlett, TN 38133-3967 • (901) 377-8855

FULL REPORT

Prepared for: State Farm Insurance Company
P. O. Box 2247
Tupelo, Mississippi 38863

Attention: Mr. Kurt Roberts

Subject: Vehicle Fire Investigation
Memphis, Tennessee

Insured: [REDACTED]

Date of Loss: December 21, 2001

Policy #: [REDACTED]

Claim #: [REDACTED]

ISC File #: 02-03777

Investigator: Rick Eley, CFEL, CFII

Report Date: February 6, 2002

FEB 11 2002

ASSIGNMENT

An assignment was received to conduct an origin and cause investigation into the fire loss of a 1996 Oldsmobile Aurora. My investigation commenced on January 10, 2002.

This vehicle was stored and examined at Southern Auto Salvage Pool, located in Memphis, Tennessee.

ATTACHMENTS

1. Photographs of fire scene.
2. Auto Fax Recall report.

INVOLVED RISK

The involved risk was a 1996 Oldsmobile Aurora with VIN number 1G3GR52C3T4100136. This vehicle was 4-door in configuration and black in color. The odometer displayed 145,002 at the time of my inspection.

The fire damage was contained to the engine compartment. It was powered by a V8 gasoline engine and equipped with an automatic transmission.

All the tires on the vehicle were worn to the point to where they had approximately 5% tread remaining at the time of the loss and the spare appeared to have approximately 95-100% tread remaining.

FIRE SCENE ANALYSIS

Our fire scene analysis was conducted on January 10, 2002, at which time physical evidence was examined and photographs were made.

I began my investigation by walking around the exterior of the vehicle and it was noted that there was no fire damage on the outside.

FIRE SCENE ANALYSIS (CONTINUED)

Opening the driver's door, we found that the interior was in good condition. This area had not been affected by the fire.

Raising the hood, I found that this was the area where the fire was contained to. The heaviest amount of heat and fire damage was concentrated to the driver's side of the engine compartment. This was established by conducting a comparative analysis of damage throughout the entire engine compartment.

I began examining the electrical components and although damaged by the fire, I found no evidence that the wiring had any involvement in the cause of the fire.

Examining the fuel delivery system, I found that the rubber hoses that were routed from the metal tubes located at the fire wall to the engine had been completely consumed by the fire.

Examining the area where the fuel hoses connected to the engine, it was determined that this was the area that sustained the heaviest amount of heat and fire damage.

I found that the components nearest the high pressure fuel line connection had sustained the heaviest amount of fire damage. This indicates that this is the general area where the fire originated.

A vehicle with a fuel injection system has at least 35 pounds per square inch in the fuel lines. Once the fuel line develops a leak, this fuel is sprayed out and atomized and can easily be ignited by hot engine components, this is what we found in this instance.

I could find no other possible cause for this fire at the time of my inspection.

DETERMINATION OF ORIGIN AND CAUSE

It is my professional opinion this fire is the result of a fuel leak in the fuel pressure hose. This hose is pressurized to a minimum of 35 pounds per square inch. Once a leak develops, it will atomize the fuel which can spray onto hot engine components and cause ignition to the fuel resulting in a fire.

DETERMINATION OF ORIGIN AND CAUSE (CONTINUED)

I base this on the following physical evidence:

1. The fire obviously originated in the engine compartment since this was the only area damaged by fire.
2. Careful examination of the electrical system inside the engine compartment eliminated it as having any involvement in the cause of this fire.
3. The fire obviously originated on the drivers side of the engine and this was established by conducting a comparative analysis of damage.
4. Inspection of the fueling system indicated that it was involved in the cause of this fire.
5. The careful examination and elimination of other accidental, electrical, and mechanical causes, based on the physical evidence available at the time of our inspection.

INVESTIGATORS COMMENTS

The origin and cause portion of my investigation is complete. Please contact me if you have any questions or feel further investigation is warranted.



Rick Eley, CFEI, CFII
National Board Certified Fire Investigator
Chief Investigator
Investigative Services Companies, LLC

Robby Landis, CFEI
ASE Certified Mechanic
Investigative Services Companies, LLC

RE:cls



- 1 Front view of vehicle
- 2 Rear view of vehicle
- 3 Inside rear passenger's compartment from the driver's side
- 4 Inside front passenger's compartment from the driver's side
- 5 Odometer showing 145,002 miles at the time of the loss
- 6 Inside engine compartment
- 7 The red arrow is pointing to the hottest location in the engine compartment
- 8 Showing the engine compartment after removal of the engine top cover
- 9 Shows wiring near the fire wall examined and eliminated as the cause of the fire
- 10 Shows wiring running down to the engine examined and eliminated as the cause of the fire
- 11 Overall view of the engine from the driver's side
- 12 The red arrow is pointing to a fuel pressure regulator.
- 13 The red arrow is pointing to a fuel line.
- 14 Shows engine components at the left rear corner of the engine. This is the hottest portion of the fire.
- 15 Overall view of the top of the engine after removal of parts for examination
- 16 Shows where the throttle housing is positioned on the rear of the engine
- 17 Shows the front section of the engine
- 18 Shows the fire wall area
- 19 Shows multi-plug connector at the fire wall examined and eliminated as the cause of the fire
- 20 The red arrow is pointing to the fuel lines running up into the engine compartment
- 21 The red arrow is pointing to the fuel lines running up into the engine compartment

FEB 19 2002



1.



2.



3.



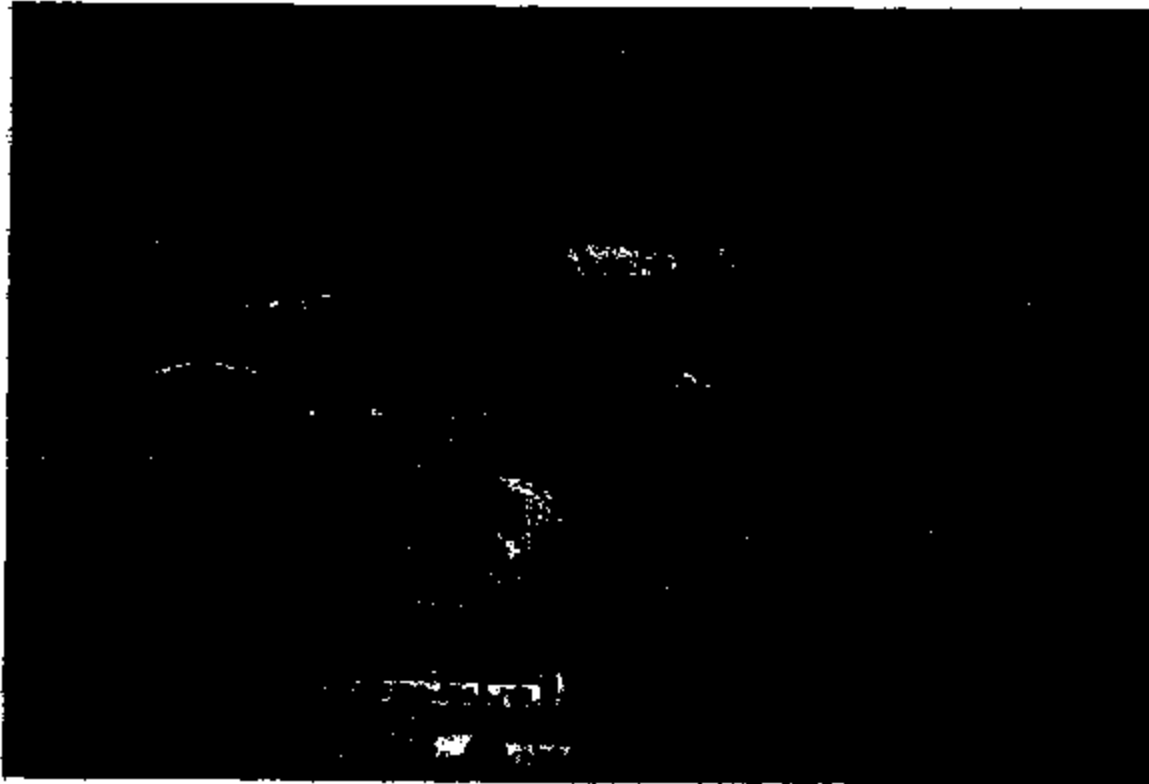
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6.

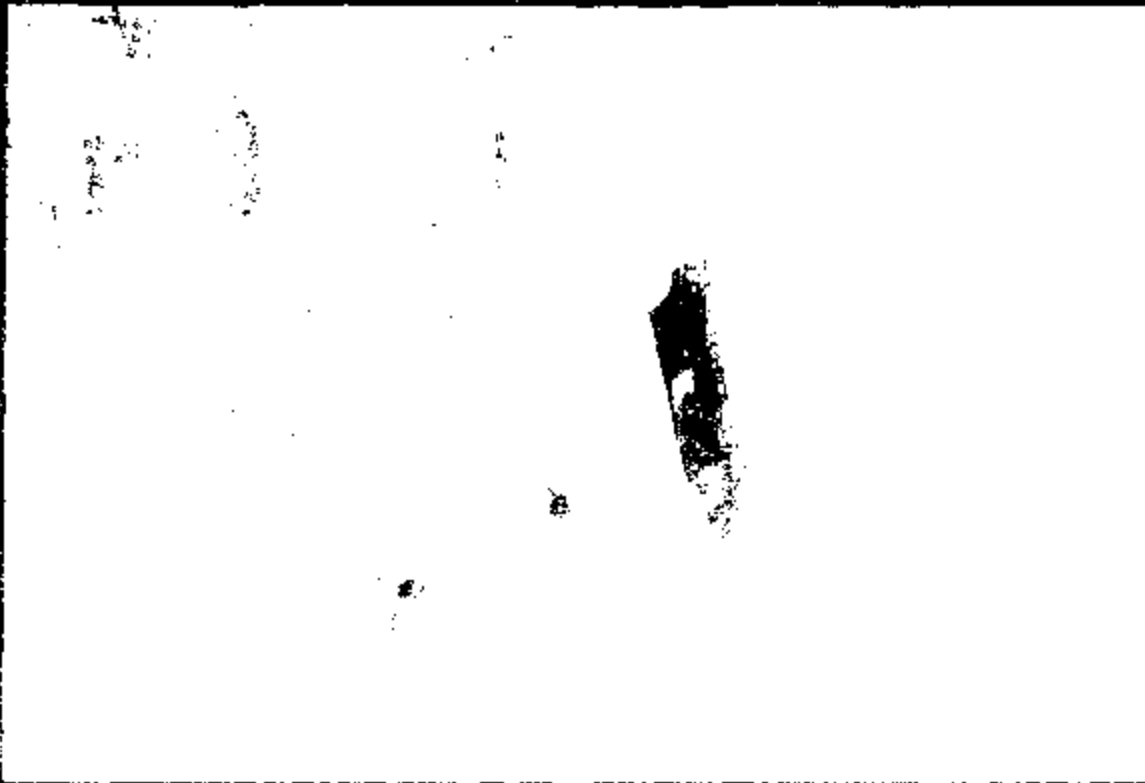




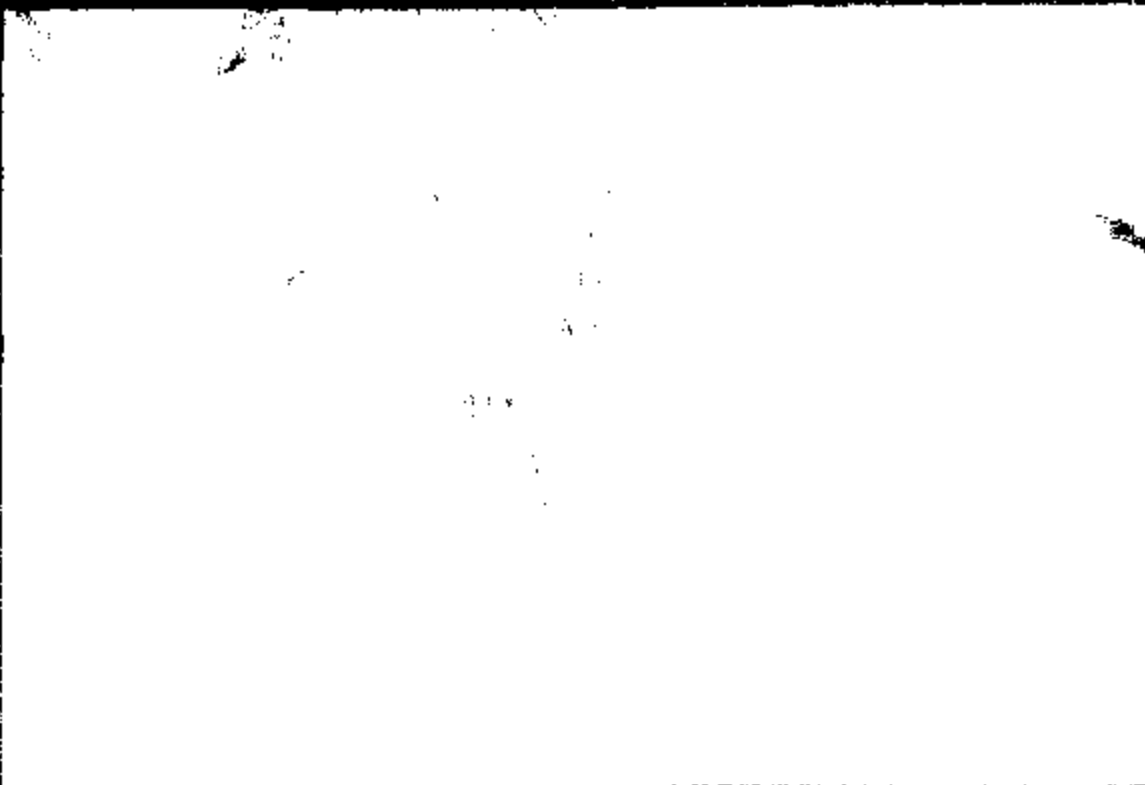
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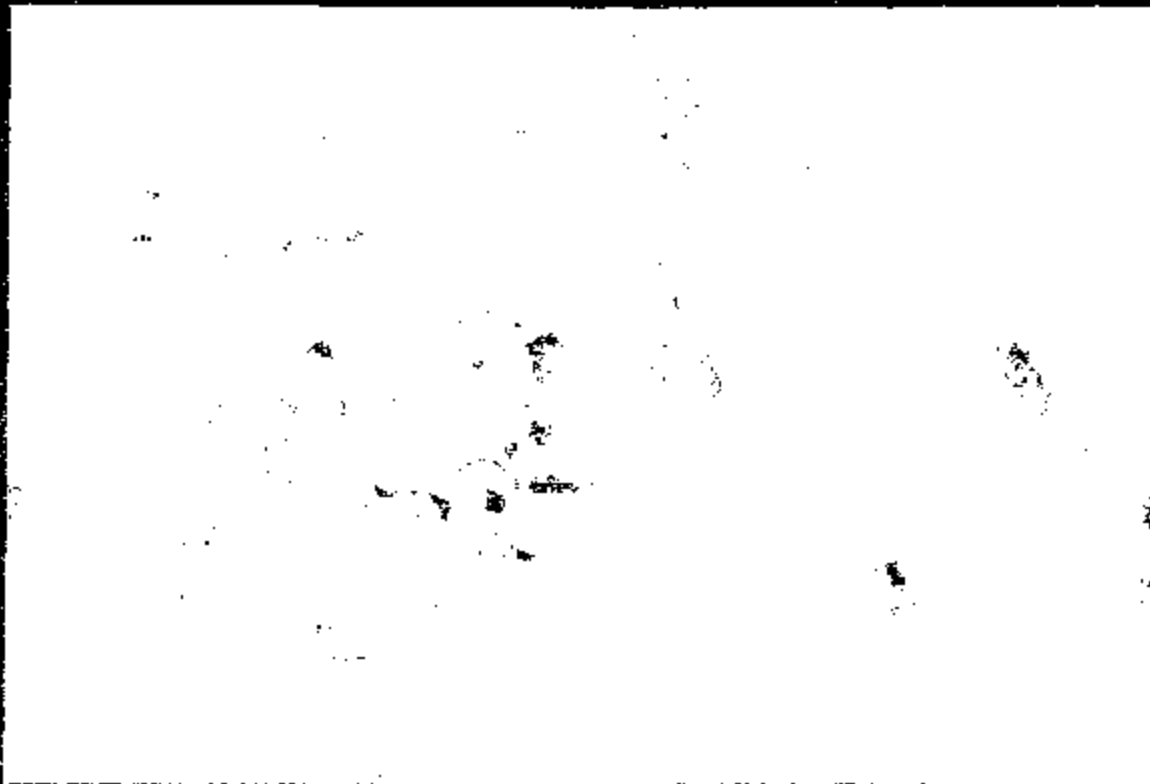
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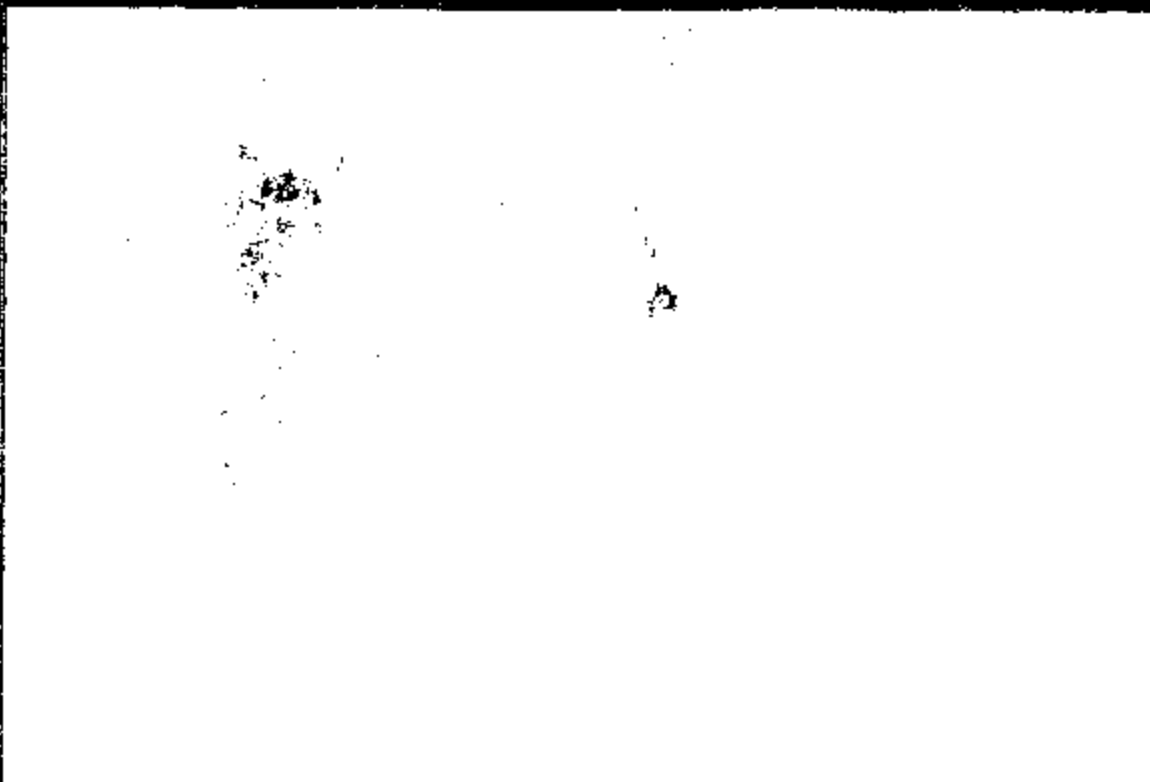
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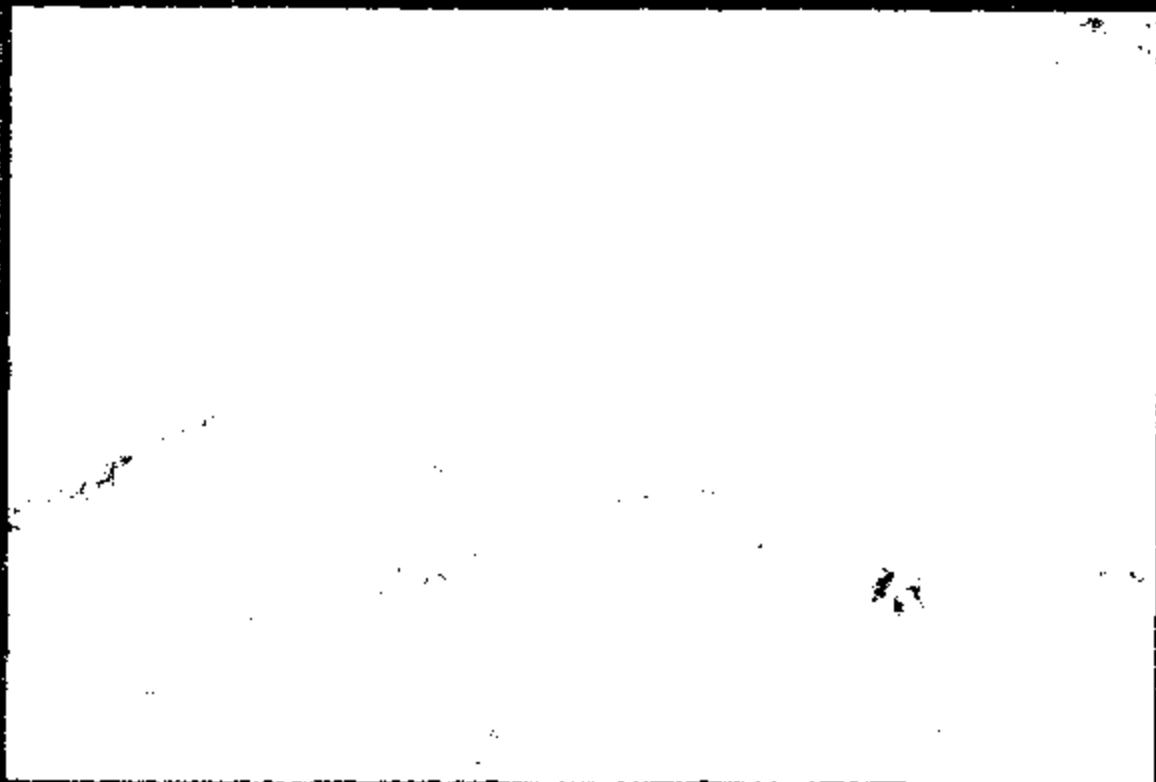
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12.



13.



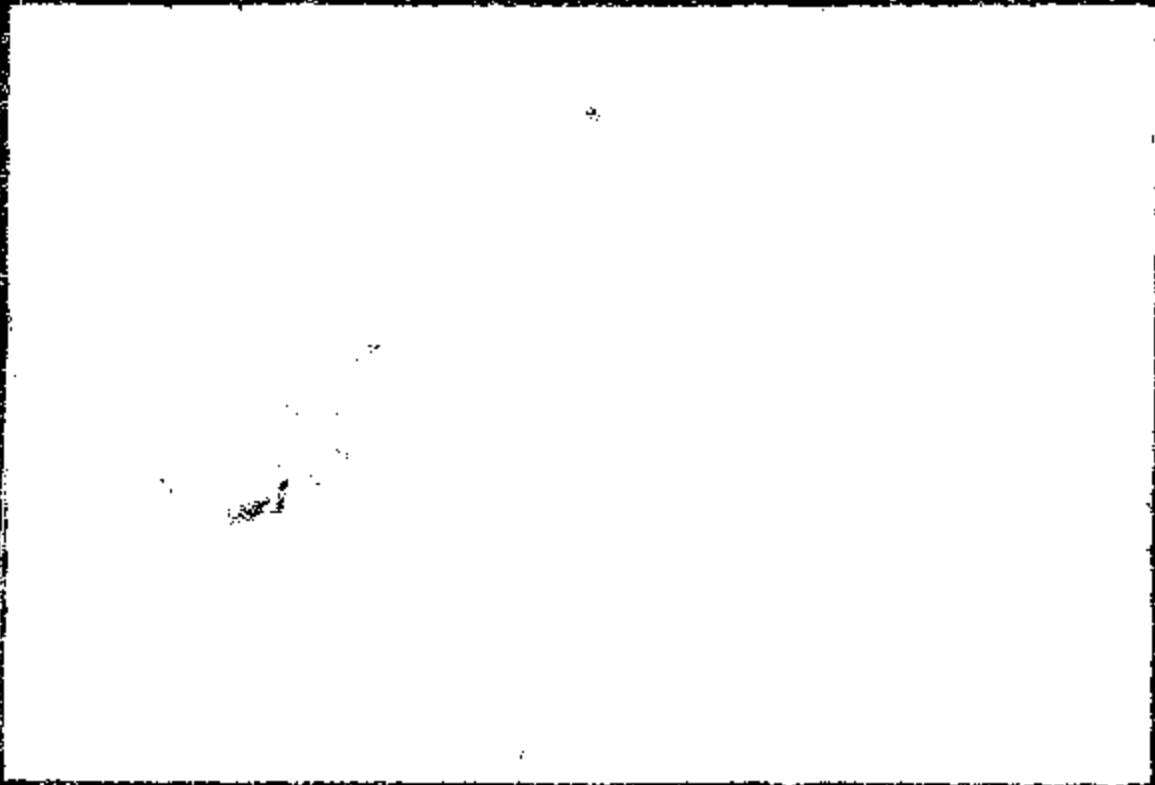
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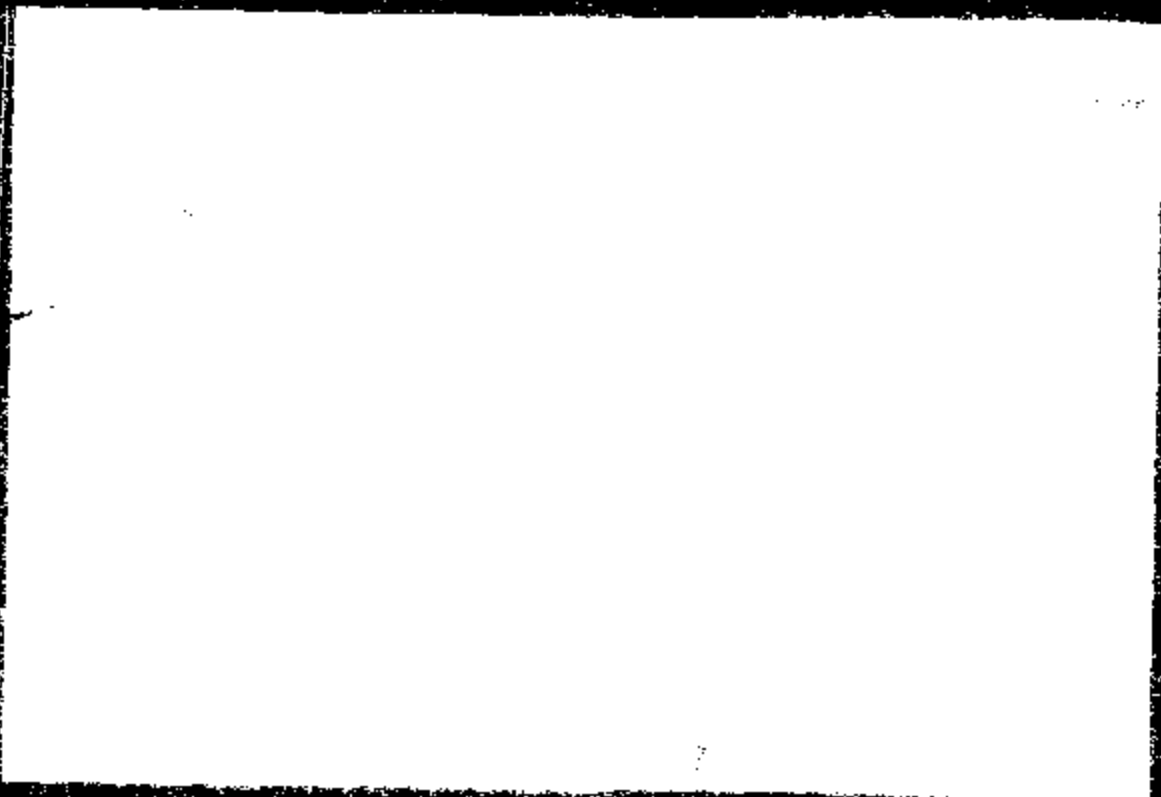
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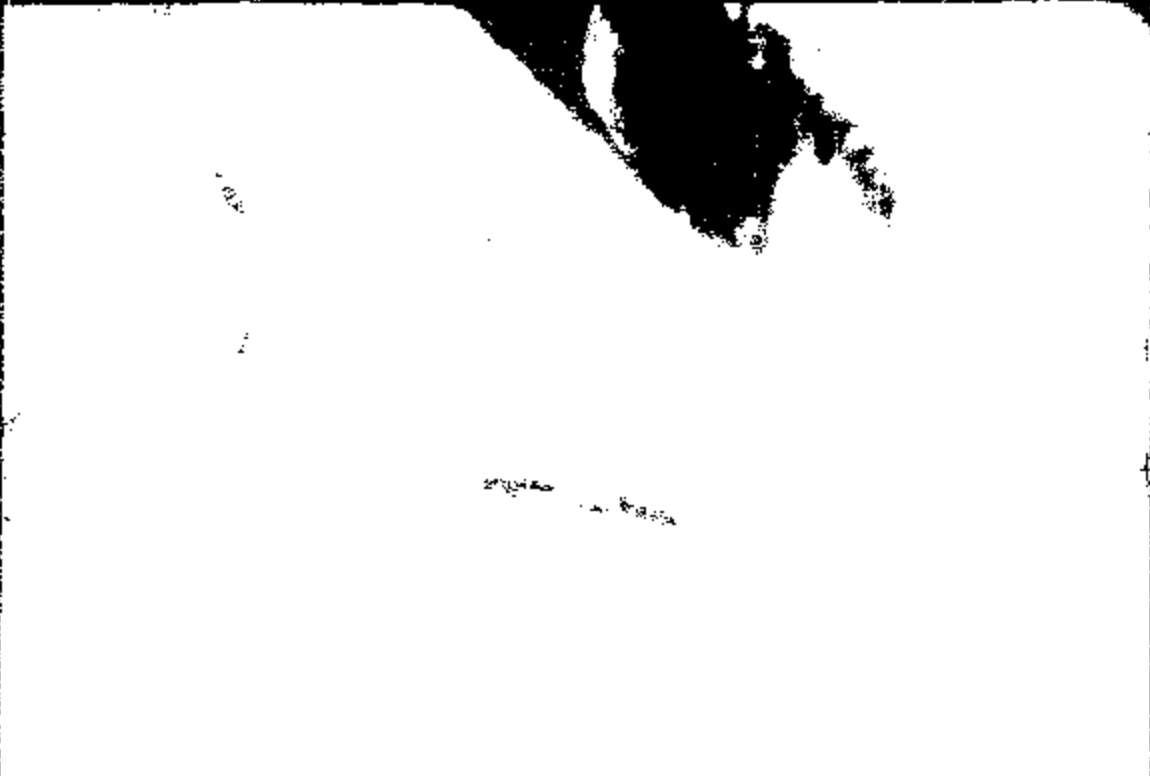
16.



17.



18.



19.



20.



21.

All right, this is Kurt Roberts interviewing [REDACTED] that's [REDACTED] in person. Today's date is April the 17th, I think, April 17th. It concerns an incident which occurred on December 21st, 2001.

Q. Uh, [REDACTED] will you please state your full name?

A. [REDACTED]

Q. I'm gonna' let you move up...

A. Okay.

Q. ...just a little bit closer. Make sure it gets your voice good.

A. Yeah.

Q. Are you aware this is being recorded?

A. Yeah.

Q. Can you give me your age, please?

A. [REDACTED]

Q. Your address and phone number?

A. [REDACTED], Sattilo, Misissippi [REDACTED]

Q. Okay. And that's—the road is [REDACTED]

A. Uh-huh.

Q. And the house is [REDACTED]

A. Right.

Q. What's the zip code in Sattilo?

A. [REDACTED]

Q. Okay. And your occupation?

A. Uh, I'm an [REDACTED]—for [REDACTED]

Q. And what kind of vehicle were you in on the day of the ac-of the incident?

A. Uh, that was my (inaudible)

Q. And what year is it?

A. Uh, 1996.

Q. How long had you had that car?

A. Uh, probably about approximately uh, 3 years.

Q. Okay. So you bought it used?

A. Uh-huh.

Q. Do you remember if you bought it from an individual or a dealer.

A. A dealer.

Q. Who was the dealer?

A. Uh, Charle and Clark Jones out of Corinth, Mississippi.

Q. All right, were they--they just sell used cars?

A. They have a dealership out of uh, in Savannah, Tennessee, and it was on their Corinth lot.

Q. Okay. But they primarily sell used cars?

A. No. They're a new dealership but they have...

Q. Okay.

A. ...used cars. Yeah.

Q. All right, and uh, I'll just let you describe the events that happened prior to and immediately following the incident, and it's my understanding this happened after you left work and were running some errands...

A. Right.

Q. ...or doing some business, so I...

A. It was work related.

Q. ...I'll just let you start from when you left the office.

A. Okay. (Inaudible - volume too low to hear) just a minute.

Q. Okay. We're gonna' stop the recording just a second.

RECORDER IS TURNED OFF AND THEN ON AGAIN AT THIS POINT.

A. Okay. I left the office that afternoon uh, to do some work-related errands, and I stopped by the fire department to drop some things off for Christmas for some of our friends there, uh, which was on my way to uh, where the car burned. It was probably about a mile or less than--from the fire station. Uh, I left the fire department, went straight to uh, [REDACTED] on East (inaudible) where my car burned and got out, turned it off, walked in, the lady that owns the business made a comment, she said it looks like you uh, a hose or something has busted. When we turned around, there was a stream of smoke coming out, within just a few minutes, it was uh, just a real heavy black smoke, and the car was engulfed within less than 5 minutes after that. And then we called the fire department and uh, several people that were standing by in other businesses came out with fire extinguishers to try to put it out before the fire department got there. But the fire department was there in less than 10 minutes.

Q. Okay. All right, the fire--the depart--the fire department that responded, did they--were they from the fire department where you just were?

A. Oh, yeah, Station 3.

Q. Okay. And when you were at the fire department earlier, did you get out of your car at that time?

A. Oh, yeah.

Q. Okay. Did you turn it off?

A. Yeah.

Q. Okay. About how long were you there?

A. Uh, well, less than 10 minutes.

Q. Okay. So at that point, you get back in your car, cranked it and went to [REDACTED]

A. Uh-huh.

Q. ...which is about a mile from the fire department?

A. Or less.

Q. Okay.

A. Really less.

Q. Did you notice any smoke or smell anything funny on the trip there?

A. Nothing--nothing.

Q. All right, and how long had you been in [REDACTED] when the lady told you about smoke?

A. She was--she was standing in the window and when I walked in is when she made the comment that it looks like you busted a hose or something, and it was a stream of smoke, and then when I walked back outside, like immediately turned back around to come back outside, it was like black smoke by then.

Q. All right.

A. You know, it was that quick.

Q. Where was the smoke coming from?

A. From under the hood.

Q. All right, so you'd been there less than a minute?

A. Oh, less--way less than a minute. Uh, just enough time--and I parked right in front where you just walk right in the double doors and got out.

Q. And you didn't notice it while you were getting out of the car.

A. Uh-uh.

Q. Or anything?

A. Nothing.

Q. Was your car turned off at that time?

A. Uh-huh. Yes.

Q. So, where—where were the flames coming from when you noticed them?

A. Uh, out from the bottom—the bottom of the car then.

Q. Like where your wheels are?

A. Uh-huh.

Q. Okay. Were any coming through the cracks in the hood?

A. Yeah. There were—but most of it was out from the bottom because the hood was still down. And the—uh, what I think—is when the gentleman came up with the fire extinguishers, is when it pushed it on up in the hood because the hood was not raised 'til the fire department got there.

Q. Okay.

A. And that's when everybody ran.

Q. All right, how long did it take for the fire department to get there?

A. Uh, less than 10 minutes.

Q. From when you called 'em?

A. Uh-huh.

Q. Did you call them immediately?

A. I called them immediately, I called my friend at the fire department, and then...

Q. What's his name?

A. (Inaudible)

Q. Okay.

A. And then uh, I called him and then someone else uh, hi—uh, you know, they called 911.

Q. Okay. Uh, and we just—we've gone over this but did you notice anything wrong or unusual about the vehicle prior to this incident?

A. No.

Q. Okay. Have uh, had you had any maintenance work done—warranty work done or any repairs done to the vehicle prior to this?

A. No. Uh, 2 years ago, I had had a uh, a water pump replaced on it.

Q. And who did that work for you?

A. Uh, a guy in Shreveville.

Q. Uh, and does he have a shop or...

A. Uh-huh. Yes. He--he's certified.

Q. Okay.

A. Yeah.

Q. But that had been...

A. 2 years ago.

Q. ...a couple of years before this?

A. Oh, yeah, yeah.

Q. Have you ever had any after-market equipment installed on your car?

A. Uh-uh.

Q. Okay. Is that a no?

A. That's no.

Q. Okay. Have you had any modifications, alterations, or changes to this vehicle?

A. No.

Q. Have you ever received any recall notices on this vehicle?

A. No.

Q. Has it been involved in any prior accidents?

A. No.

Q. And where do you get your oil changed?

A. Where did I get my oil changed? Uh, really...

Q. Do you have a certain place that you use or just wherever?

A. Just wherever and sometimes my son-in-law will do it, you know, in his shop. He has a uh, a Nappa Auto Parts Store.

Q. Do you recall about how long it had been before that when your oil was changed?

A. Uh, no, I sure don't.

Q. Okay. Anything you'd want to add to this statement that would be important the I might of left out?

A. Uh, no, I love that car.

Q. Okay.

A. It's never given me any problems before that, it really had not given me any problems at all.

Q. What color was the smoke that was coming out of it...

A. The first little stream that—that when she—you know, said it looks like you busted a hose, it was just like white smoke, it was just a little pitty stream about that long and about that big around of white smoke, and then, like I said, within a minute, it was just thick black smoke, I mean, it happened that quick, just like that.

Q. Okay. All right, are the remarks made in this recording your true version to the best of your knowledge?

A. That's correct.

Q. And you're aware this has been recorded?

A. Yes.

Q. Okay. This concludes our recorded statement.

03 [REDACTED]



RE20003H
date: 04-24-02

page:

policy for Kurt Roberts

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

AUTO PAYMENTS

policy number
2171-310-24A
date of loss:
12-21-01

C denotes consolidated payment
P denotes previous date

E denotes EFT payment

payment number	payee	total amount	issued	status
109192338J	INVESTIGATIVE SERVICES C		02-11-02	PAID
109453358J	WEST MAIN TEXACO ON BEHA	75.10	01-03-02	PAID
109165789J	TERRI RENO & BANCORP SGU	9,316.00	12-23-01	PAID

An Insurance Services
Company
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48268-3000
Telephone 313.668-8411
Facsimile 313.668.0811
Jenny.Perle@hsis.com

August 11, 2003

Attn: Kurt Ottinger
American Family Insurance Co.
P.O. Box 5745
Bloomington, IN 47407

Your Insured:
Our File Number:
Your Claim Number:
Our Client:
Date of Event:



General Motors Corporation
7/9/03

Dear Mr. Ottinger:

We are a Third-Party Administrator on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals as they may not be returned.
2. A copy of the police and/or fire report.
3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.
5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
6. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of such equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.
9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.
10. Provide copies of your repair estimates and proof of payment (cancelled checks). If this was a total loss, please submit a salvage estimate and your total loss work sheet.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Jammy Paris

1994 AURORA SEDAN

41U BLACK

147 LIGHT GRAY

ORDER NO. Y9Z198/ V

VIN 1G1 GR62

/V8G

STOCK NO.

OLDSMOBILE DIVISION
GENERAL MOTORS CORPORATION
920 TOWNSEND STREET
LANSING MI 48921-0001
VEHICLE INVOICE 31D00741204

*****NP*****15*500108

NO.	DESCRIPTION	MSRP	INV AMT	P.E.P./SPL EVENT
30	AURORA SEDAN	34360.00	29893.20	INVOICE 10/26/95
C65	ELECTRIC SLIDING GLASS SUNROOF WITH SUNSHADE	995.00	815.90	SHIPPED 10/26/95
F89	50 STATE EMISSION CERTIFICATION	0.00	0.00	EXP I/T 11/04/95
L47	ENGINE - 4.0 L DOHC 32-VALVE V8	0.00	0.00	INT COM 11/04/95
U06	SOME ACoustiMARE AUDIO SYSTEM WITH AM/FM STEREO, CASSETTE, AND TRUNK-MOUNTED 12-DISC COMPACT DISC CHANGER	1131.00	927.42	PRC RFF 08/31/95
V20	DELETE FULL FUEL FILL	0.00	19.50-	KEYS U862 J364 QTR
W37	LEATHER SEATING AREAS	0.00	0.00	
14E	LIGHT GRAY	N/C	N/C	
41U	BLACK	N/C	N/C	

SHIP WT: 3909
HP: 46.2

MEMO 1824.30
 PEP1 31340.95
 PEP2 30350.15
 PEP3 29310.35
 PEP4 27601.35
 PART DEL 1718.00

TOTAL MODEL & OPTIONS	36496.00	31617.02	ACT 231	32411.75
DEPRECIATION CHARGE	640.00	640.00		
LIENRY TAX		154.73		

TOTAL 37136.00 32411.75 PAY 310 32411.75
 THIS INVOICE MAY NOT REFLECT THE DEALER'S ULTIMATE VEHICLE COST IN VIEW OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, WHOLESALE FINANCE CREDIT, ETC.

COMPANY CAR SERVICE-PAT HOPBACH
 COMPANY SERVICE CAR
 LANSING MI 48921

1996 AURORA SEDAN

41U BLACK

141 LIGHT GRAY

ORDER NO. Y9E198/ V

STOCK NO.

VIN 1G3GR62 C7 T4106957

/V8G

OLDSMOBILE DIVISION

GENERAL MOTORS CORPORATION

920 TOWNSEND STREET

LANSING MI 48921-0001

VEHICLE INVOICE 3A008099365

*****NP*****15-D75408

MODEL & FACTORY OPTIONS MSRP

30000 AURORA SEDAN 34360.00

CP5 ELECTRIC SLIDING GLASS SUNROOF 995.00

WITH SUNSHADE

FES 50 STATE EMISSION CERTIFICATION 0.00

L47 ENGINE - 4.0 L DOHC 32-VALVE V8 0.00

UUS BOSE ACUSTIMASS AUDIO SYSTEM 1131.00

WITH AM/FM STEREO, CASSETTE,

AND TRUNK-MOUNTED 12-DISC

COMACT DISC CHANGER

V2G DELETE FULL FUEL FILL 0.00

WJ7 LEATHER SEATING AREAS 0.00

141 LIGHT GRAY N/C

41U BLACK N/C

COMPANY USED VEHICLE DISCOUNT

INV AMT EMPLOYE-USED CAR

29893.20 INVOICE 01/26/96

815.90 SHIPPED 10/26/95

EXP I/T 10/29/95

0.00 INT COM 01/29/96

0.00 PRC EFF 08/31/95

927.42 KEYS UR62 J364

QTR

BANK: GMAC - 045

CHG-TO 07-540

19.50-

0.00 SHIP WT: 3909

N/C HP: 46.2

N/C MEMO 1874.30

2937.67-

TOTAL MODEL & OPTIONS

36486.00 28679.35 ACT 231 29319.35

DESTINATION CHARGE

640.00 640.00

TOTAL 37126.00 29319.35 PAY 310 29319.35

THIS INVOICE MAY NOT REFLECT THE DEALER'S ULTIMATE VEHICLE COST IN VIEW OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, WHOLESALE FINANCE CREDIT, ETC.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

VEHICLE GEORGE OLDS INC

REMIT TO GMAC NO. 045

VIN 1G3GR62C7T4106957

\$ 29319.35 INV 3A008099365

DUE 01/26/96 DEALER 07-540

1996 AURORA SEDAN

418 BLACK

141 LIGHT GRAY

ORDER NO. Y9E198/ V

VEN 1G3 GR62 C7

/V8G

STOCK NO.

OLDSMOBILE DIVISION
GENERAL MOTORS CORPORATION
920 TOWNSEND STREET
LANSING MI 48921-0001
VEHICLE INVOICE 31C06047278

*****15*500108

NO & FACTORY OPTIONS

MSRP

INV AMT

P.E.P./SPL EVENT
INVOICE 01/26/96
SHIPPED 10/26/95
EXP I/T 11/04/95
PRC BFF 08/31/95
KEYS U882 J364
CHG-TO 50-010
SHIP-TO 50-007
OLDSMOBILE DIVISI
LANSING MI

CREDIT FOR INVOICE

31D00741204

SHIP WT: 3909
HP: 46.2

TOTAL MODEL & OPTIONS
DESTINATION CHARGE
LIBRARY TAX

36486.00- 31617.02- ACT [REDACTED]-
640.00- 640.00-
154.73-

TOTAL: 37126.00- 32411.75- PAY 310 32411.75-
THIS INVOICE MAY NOT REFLECT THE DEALER'S ULTIMATE VEHICLE COST IN VIEW
OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, WHOLESALE
FINANCE CREDIT, ETC.

CUMMINS CAR SERVICE-PAT HOEBAUER
COMPANY SERVICE CENTER
LANSING MI 48921

VINCAMPI

DISPLAY VIN\RELATED CAMPAIGNS

KIPBA06I

09/10/2003 14:40

V 1G3GR62C7T4106957

OPEN\CLOSED STATUS:

SEL CAMPAIGN STATUS
CODE NUMBER

REPAIR
DATE

REPAIR PREV.
DEALER NUMBER

CAMPAIGN
TYPE

NO CAMPAIGNS CURRENTLY AFFECTING THIS VEHICLE

PW:

PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

GM Vehicle Inquiry System

Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN :	1G3GR62C7T4106957
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VEHICLE INFORMATION

Merchandising Model :	3GR29 -1996 AURORA SEDAN	Warranty Start Date :	11/25/1995
BAB Order Type :	10 - P.E.P./SPL EVENT		
Delivering Dealer :	VICTOR GEORGE OLDEMOBILE, INC. 5050 S SAGINAW ST FLINT, MI 48507-4487 (810) 744-6537	Selling Source :	15 - OLDSMOBILE
		Site Code :	07540
		Business Associate Code :	117165
Service Contract :	No	Branded Title :	No
		Warranty Block :	No
		FDI Status :	Ineligible

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns
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APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
48/50000 BUMPER TO BUMPER - NO DEDUCTIBLE	11/25/1995	0 miles	11/25/1999	50000 miles
72/100000 SHEET METAL RUST-THROUGH	11/25/1995	0 miles	11/25/2001	100000 miles
48/50000 SHEET METAL CORROSION	11/25/1995	0 miles	11/25/1999	50000 miles
94/50000 PCM/CC EMISSIONS	11/25/1995	0 miles	11/25/2003	50000 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
05/22/1999	242219	#	R0762 - REMOVE RADIO	49774 miles
06/28/1999	242219	#	N2388 - RR COMPT SW REL RPL	49774 miles
03/30/1999	226583	#	D1506 - CN AIR DUCT R&R/RPL	47310 miles
03/30/1999	226583	#	N9315 - L/F DR WIN MGR RPL	47310 miles
11/20/1998	204972	#	C2329 - RADIO TRIM PLATE	44279 miles
08/13/1998	187122	#	H8411 - L/F WH SIG SW RPL	41878 miles
07/13/1998	187122	#	R0749 - KNDS RADIO CONTROL - R&R/RPL	41878 miles
03/03/1998	168481	#	B4860 - RT FT DR LGR R&R/RPL	37880 miles

05/06/1996	168481	#	Z3600 - DEALER/RETAILER TRADE(PART OBTAINED LOCALLY)	37880 miles
09/14/1997	069576	#	D9998 - HEATING AND AIR CONDITIONING-SYMPTOM DIAGNOSIS	32918 miles
09/14/1997	069576	#	K9998 - CUST COMPLAINT NOT DUPLICATED - AUTO TRAN.	32918 miles
10/14/1997	069576	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	32918 miles
10/10/1997	048307	#	C2329 - RADIO TRIM PLATE	32777 miles
09/25/1997	068385	#	J6270 - BGR VALVE/GASKET RPL	32236 miles
09/25/1997	068385	#	T2020 - WARRANTY TOWING	32236 miles
08/28/1997	G69663	#	Z7950 - ROADSIDE WARRANTY TOW AND/OR SERVICE	31000 miles
08/28/1997	046331	#	L1200 - SENDER/PUMP ASSEMBLY, FUEL (TANK UNIT) - REPLACE	31538 miles
08/28/1997	046331	#	Z7906 - 6+ DAY COURTESY TRANSPORTATION	31538 miles
08/19/1997	G57108	#	Z7950 - ROADSIDE WARRANTY TOW AND/OR SERVICE	30712 miles
08/12/1997	045488	#	L1200 - SENDER/PUMP ASSEMBLY, FUEL (TANK UNIT) - REPLACE	30712 miles
08/12/1997	045488	#	C0187 - LEFT FRONT DOOR WINDOW BASH CHANNEL - REPLACE	30712 miles
04/14/1997	040028	#	H0127 - ROTOR ASSEMBLY - R&R OR REPLACE/BOTH	26112 miles
04/14/1997	040028	#	N9995 - CUST COMPLAINT NOT DUPLICATED	26112 miles
01/13/1997	038653	#	D1446 - CEN AIR DEFLECT RPL	22357 miles
12/17/1996	035675	#	K6310 - TRANS SEN SP RPL	21171 miles
12/08/1996	027119	#	R4490 - RMT DR LOCK TRANS	7923 miles
03/19/1996	024837	B	C0034 - GLASS WINDSHIELD - (ONE PIECE) - REPLACE.	4233 miles
03/19/1996	024837	#	B7721 - AND/OR APPLIQUE, CTR PILLER - R&R OR REPLACE	4233 miles
03/19/1996	024837	#	Z7904 - 4-DAY COURTESY TRANSPORTATION	4233 miles
03/24/1996	021920	#	C0034 - GLASS WINDSHIELD - (ONE PIECE) - REPLACE.	3553 miles
03/09/1996	023139	#	R0760 - RECEIVER RADIO - REMOVE, REPAIR & REPLACE RADIO	3472 miles
02/07/1996	023139	#	R4490 - RMT DR LOCK TRANS	3472 miles
02/07/1996	023139	#	D1406 - CN DEF GRN OUTF RPL	3472 miles
02/07/1996	023139	#	Z7903 - 3-DAY COURTESY TRANSPORTATION	3472 miles
12/08/1995	010368	#	B0420 - WHEEL - RPL	1009 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

GM Vehicle Inquiry System

Claim History

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Help

VIN :	1G5GR62CTT4106957
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CLAIM HISTORY

Repair Order Date :	06/22/1999	Repair Order Number :	242219	Odometer Reading :	49774 miles				
Served By :	ROCK OLDSMOBILE CADILLAC 4004 N. GRAPE ROAD MISHAWAKA, IN 46545-2612 (374) 256-1500			Selling Source :		15 - OLDSMOBILE			
				Site Code :		07247			
				Business Associate Code :		117206			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Percent Code	Line Total	Comments
06/23/1999	970	01	#	B0762 - REMOVE RADIO	N/A	N/A	N/A	\$ 12.11	N
08/23/1999	970	02	#	N2388 - RR COMPT SW REL RPL	N/A	N/A	N/A	\$ 12.11	N

Repair Order Date :	03/30/1999	Repair Order Number :	226583	Odometer Reading :	47310 miles				
Served By :	ROCK OLDSMOBILE CADILLAC 4004 N. GRAPE ROAD MISHAWAKA, IN 46545-2612 (374) 256-1500			Selling Source :		15 - OLDSMOBILE			
				Site Code :		07247			
				Business Associate Code :		117206			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Percent Code	Line Total	Comments
04/01/1999	946	01	#	D1506 - CN AIR DUCT R&R/RPL	N/A	N/A	N/A	\$ 153.23	N
04/01/1999	946	02	#	N3315 - LP DR WRN MOTOR RPL	22164977 - MOTOR	N/A	N/A	\$ 154.66	N

Repair Order Date :	11/20/1998	Repair Order Number :	204972	Odometer Reading :	44279 miles				
Served By :	ROCK OLDSMOBILE CADILLAC 4004 N. GRAPE ROAD MISHAWAKA, IN 46545-2612 (374) 256-1500			Selling Source :		15 - OLDSMOBILE			
				Site Code :		07247			
				Business Associate Code :		117206			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Percent Code	Line Total	Comments

11/23/1998	909	01	#	C2329 - RADIO TRIM PLATE	25634650 - PLATE	N/A	N/A	\$ 30.66	N
11/23/1998	909	01	#	C2329 - RADIO TRIM PLATE	25634650 - PLATE	N/A	N/A	\$ 30.66	N

Repair Order Date :		08/13/1998		Repair Order Number :		187122		Odometer Reading :		41878 miles	
Served By :		ROCK OLDSMOBILE CADILLAC 4004 N. GRAPE ROAD MISHAWAKA, IN 46345-2612 (574) 256-1500				Selling Source :		15 - OLDSMOBILE			
						Site Code :		07247			
						Business Associate Code :		117206			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments		
08/21/1998	882	01	#	H2411 - L/F WH SPD SENS RPL	07470511 - HUB	N/A	N/A	\$ 292.89	N		
08/21/1998	882	01	#	H2411 - L/F WH SPD SENS RPL	07470511 - HUB	N/A	N/A	\$ 292.89	N		
08/21/1998	882	02	#	R0749 - KNOB,RADIO CONTROL - R&R/RPL	16236770 - KNOB	N/A	N/A	\$ 18.13	N		
08/21/1998	882	02	#	R0749 - KNOB,RADIO CONTROL - R&R/RPL	16236770 - KNOB	N/A	N/A	\$ 18.13	N		

Repair Order Date :		05/05/1998		Repair Order Number :		168481		Odometer Reading :		37880 miles	
Served By :		ROCK OLDSMOBILE CADILLAC 4004 N. GRAPE ROAD MISHAWAKA, IN 46345-2612 (574) 256-1500				Selling Source :		15 - OLDSMOBILE			
						Site Code :		07247			
						Business Associate Code :		117206			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments		
05/29/1998	858	01	#	B4260 - RT FT DR LCK R&R/RP	16634794 - LOCK-F/SD	N/A	N/A	\$ 150.50	N		
05/29/1998	858	02	#	Z5000 - DEALER/RETAILER TRADE(PART OBTAINED LOCALLY)	N/A	N/A	N/A	\$ 16.25	N		

Repair Order Date :		10/14/1997		Repair Order Number :		069576		Odometer Reading :		32918 miles	
Served By :		MARTIN BUICK-OLDSMOBILE-GMC TRUCK, INC. 2530 OWEN RD FENTON, MI 48430-1783 (810) 629-1551				Selling Source :		15 - OLDSMOBILE			
						Site Code :		07574			
						Business Associate Code :		118497			

08/21/1997	742	99	#	Z7950 - ROADSIDE WARRANTY TOW AND/OR SERVICE	N/A	C	N/A	\$ 37.00	N
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Repair Order Date :	08/28/1997	Repair Order Number :	046331	Odometer Reading :	31538 miles
Serviced By :	VICTOR GEORGE OLDSMOBILE, INC. 5050 S SAGINAW ST FLINT, MI 48507-4487 (810) 744-6537			Selling Source :	15 - OLDSMOBILE
				Site Code :	07540
				Business Associate Code :	117165

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/30/1997	739	02	#	Z7906 - 6+ DAY COURTESY TRANSPORTATION	N/A	M	N/A	\$ 240.00	N
09/23/1997	738	01	#	L1200 - BENDER/PUMP ASSEMBLY, FUEL (TANK UNIT) - REPLACE	25029709 - MODULE	EB	N/A	\$ 629.42	N

Repair Order Date :	08/12/1997	Repair Order Number :	057108	Odometer Reading :	30712 miles
Serviced By :	CROSS COUNTRY MOTOR CLUB, INC. 4040 MYSTIC VALLEY PKY BOSTON, MA 02155-6918			Selling Source :	15 - OLDSMOBILE
				Site Code :	41500
				Business Associate Code :	131185

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
10/21/1997	742	78	#	Z7950 - ROADSIDE WARRANTY TOW AND/OR SERVICE	N/A	C	N/A	\$ 55.00	N

Repair Order Date :	08/12/1997	Repair Order Number :	045458	Odometer Reading :	30712 miles
Serviced By :	VICTOR GEORGE OLDSMOBILE, INC. 5050 S SAGINAW ST FLINT, MI 48507-4487 (810) 744-6537			Selling Source :	15 - OLDSMOBILE
				Site Code :	07540
				Business Associate Code :	117165

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
08/28/1997	734	01	#	L1200 - BENDER/PUMP ASSEMBLY, FUEL (TANK UNIT) - REPLACE	25029709 - MODULE	N/A	N/A	\$ 551.25	N
08/28/1997	734	02	#	C0187 - LEFT FRONT DOOR WINDOW RASH CHANNEL - REPLACE	N/A	N/A	N/A	\$ 43.34	N

Repair Order Date :	04/14/1997	Repair Order Number :	040628	Odometer Reading :	26112 miles				
Worked By :	VICTOR GEORGE OLDSMOBILE, INC. 5050 S SAGINAW ST FLINT, MI 48507-4487 (810) 744-6357			Selling Source :	15 - OLDSMOBILE				
				Site Code :	87540				
				Business Associate Code :	117165				
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Force Code	Line Total	Comments
06/28/1997	717	01	#	H0127 - ROTOR ASSEMBLY - R&E OR REPLACE/BOTH	18019854	N/A	N/A	\$ 271.56	N
04/28/1997	717	02	#	N8995 - CUST COMPLAINT NOT DUPLICATED	N/A	N/A	N/A	\$ 27.22	N

Repair Order Date :	01/15/1997	Repair Order Number :	036653	Odometer Reading :	22557 miles				
Worked By :	VICTOR GEORGE OLDSMOBILE, INC. 5050 S SAGINAW ST FLINT, MI 48507-4487 (810) 744-6357			Selling Source :	15 - OLDSMOBILE				
				Site Code :	87540				
				Business Associate Code :	117165				
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Force Code	Line Total	Comments
01/28/1997	704	01	#	D1446 - CEN AIR DEFLECT RPL	25634650 - PLATE	A	N/A	\$ 29.31	N

Repair Order Date :	12/17/1996	Repair Order Number :	036673	Odometer Reading :	21171 miles				
Worked By :	VICTOR GEORGE OLDSMOBILE, INC. 5050 S SAGINAW ST FLINT, MI 48507-4487 (810) 744-6357			Selling Source :	15 - OLDSMOBILE				
				Site Code :	87540				
				Business Associate Code :	117165				
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Force Code	Line Total	Comments
01/07/1997	701	01	#	K6310 - TRANS-SEN SP RPL	24204319 - SENSOR-VE	A	N/A	\$ 44.63	N

Repair Order Date :	05/08/1996	Repair Order Number :	027119	Odometer Reading :	7923 miles				
Worked By :	VICTOR GEORGE OLDSMOBILE, INC. 5050 S SAGINAW ST FLINT, MI 48507-4487 (810) 744-6357			Selling Source :	15 - OLDSMOBILE				
				Site Code :	87540				
				Business Associate Code :	117165				
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Force Code	Line Total	Comments

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
01/19/1996	620	01	#	R4490 - RMT DR LOCK TRANS	N/A	B	N/A	\$ 10.60	N

Repair Order Date :	03/19/1996	Repair Order Number :	024837	Odometer Reading :	4233 miles
Served By :	VICTOR GEORGE OLDSMOBILE, INC. 5050 S SAGINAW ST FLINT, MI 48507-4487 (810) 744-6537			Selling Source :	15 - OLDSMOBILE
				Site Code :	07540
				Business Associate Code :	117165

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
04/07/1996	614	01	B	C0034 - GLASS WINDSHIELD - (ONE PIECE) - REPLACE.	N/A	BG	N/A	\$ 605.92	N
04/07/1996	614	02	#	B7721 - AND/OR APPLIQUE, CTR FILLER - R&R OR REPLACE.	25633284	N/A	N/A	\$ 34.33	N
04/07/1996	614	03	#	Z7904 - 4-DAY COURTESY TRANSPORTATION	N/A	N/A	N/A	\$ 100.00	N

Repair Order Date :	02/26/1996	Repair Order Number :	023920	Odometer Reading :	3555 miles
Served By :	VICTOR GEORGE OLDSMOBILE, INC. 5050 S SAGINAW ST FLINT, MI 48507-4487 (810) 744-6537			Selling Source :	15 - OLDSMOBILE
				Site Code :	07540
				Business Associate Code :	117165

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
03/19/1996	610	01	#	C0034 - GLASS WINDSHIELD - (ONE PIECE) - REPLACE.	25633284	N/A	N/A	\$ 638.19	N

Repair Order Date :	02/07/1996	Repair Order Number :	023139	Odometer Reading :	3472 miles
Served By :	VICTOR GEORGE OLDSMOBILE, INC. 5050 S SAGINAW ST FLINT, MI 48507-4487 (810) 744-6537			Selling Source :	15 - OLDSMOBILE
				Site Code :	07540
				Business Associate Code :	117165

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
03/03/1996	609	01	#	R0760 - RECEIVER RADIO - REMOVE REPAIR \$	N/A	N/A	N/A	\$ 20.32	N

REPLACE RADIO									
03/1996	609	02	#	R4490 - RMT DR LOCK TRANS	25628814	N/A	N/A	\$ 72.74	N
03/03/1996	609	03	#	D1406 - CN DEF GRL OUTL RPL	N/A	N/A	N/A	\$ 9.77	N
03/03/1996	609	04	#	Z7903 - 3-DAY COURTESY TRANSPORTATION	N/A	N/A	N/A	\$ 75.00	N

Repair Order Date :		12/08/1995		Repair Order Number :		010208		Odometer Reading :		1039 miles	
Serviced By :	WALDECKER CHEVROLET OLDSMOBILE GEO, INC. PO BOX 395 FOWLERVILLE, MI 48836-0395 (517) 223-9142					Selling Source :		15 - OLDSMOBILE			
						Site Code :		07204			
						Business Associate Code :		115143			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments		
12/23/1995	551	01	#	E0420 - WHEEL - RPL	12536383	P	N/A	\$ 510.02	N		

CHECK HISTORY

Vehicle Has No Associated Check History.

GM Vehicle Inquiry System

Vehicle Build

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VIN	1G3GR62C7T4106957
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VEHICLE BUILD

Merchandising Model :		3GR29 - 1996 AURORA SEDAN	
 Gross Vehicle Weight Rating :	2200 kg (4963 lb)	Order Number :	Y9Z198
Build Date :	10/26/1995	Build Plant :	IT4G - ORION ASSEMBLY

OPTION CODES

AG1 - DRIVER 6WAY POWER	AG2 - ADJUSTER, 6-WAY POWER SEAT,
AK1 - SEAT, INFLATABLE, DRIVER & PASS	AL1 - SEAT, POWER LUMBAR
AQ9 - FRT BKT, LUXURY	A43 - SEAT ADJUSTER, MIRROR, POWER, D
AB0 - POWER, DRIVER, RECLINING	A81 - PASS ST BK PWR RECLINER
AS3 - SUN, GLASS, SLIDING, ELEC	CJ2 - AIR CONDITIONER FRT, AUTO TEMP
DK1 - LH & RH, REMOTE CONTROL, ELECTR	D55 - FRT COMPT, FLOOR
FE3 - TOURING & LOAD LEVELING	FE9 - FEDERAL EMISSIONS
FQ2 - TRANSAXLE FINAL DRIVE 3.48	IL3 - INTERIOR DESIGN (L3)
IL9 - ANTILOCK	KB9 - ELECTRONIC, TRANS SHIFT
EC8 - 140 AMP	L47 - 4.0 LITRE V8 MFI GBC
MH1 - AUTO 4 SPD, HMD, 4T90-B, ELECTR	MX0 - 4-SPEED AUTOMATIC TRANSMISSION
MF2 - EMISSION SYSTEM, FEDERAL TIER 1	NG5 - EMISSION, CERTIFICATION, FIFTY
NP5 - STEERING WHEEL, LEATHER WRAPPED	NW9 - ELECTRONIC
NI6 - DUAL/SPORTY EXHAUST	ORN - ORION, MI, USA
FX0 - 16 X 7, ALUMINUM, STYLED	QQW - F135/60R16-99S BW R/PF ST TL AL
R7A - SALES ITEM NO. 26	R9A - SALES ITEM NO. 76
RFV - SALES ITEM NO. 96	UG1 - GARAGE DOOR, UNIVERSAL
UH8 - INSTRUMENT CLUSTER	US7 - POWER ANTENNA
UD6 - AM/FM STEREO CAS/BOSE	U18 - COMPACT DISC PLAYER & TRUNK
U0 - DIGITAL DIRECT READOUT, TRIP M0	U97 - 7, DUAL FID MTD, DUAL SEED FNL,
VMS - CONSUMER, CONTAINS BPR IMP STAN	V43 - FULL FUEL FILL

V73 - USA/CANADA	W17 - INTERIOR *LEATHER* (TO BE USED)
1EA - OPTION 01	1SZ - OPTION PACKAGE
1W1 - VERY DK GRAY (1) (97)	143 - LIGHT GRAY LEATHER
41U - BLACK	6HM - COMPUTER SEL SUSP (6HM)
7HM - COMPUTER SEL SUSP (7HM)	8TA - COMPUTER SEL SUSP (8TA)
9TA - COMPUTER SEL SUSP (9TA)	

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GM Vehicle Inquiry System

Vehicle Component

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VIN

1G3GR62C7T4106957

Vehicle Component

Vehicle Component Information Does Not Exist For This Vehicle

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GM Vehicle Inquiry System

Delivery Information

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VIN :	1G3GR6ZC7T4106957
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IN-SERVICE INFORMATION

In-Service Information Not On file

DELIVERY INFORMATION

Delivery Date :	01/26/1996	Delivery Type :	010 - RETAIL/INDIVIDUAL	Delivered Odometer :	2874 miles
Delivering Dealer :	VICTOR GEORGE OLDSMOBILE, INC. 5050 S SAGINAW ST FLINT, MI 48507-4487 (810) 744-6537	Delivery Selling Source :	15 - OLDSMOBILE		
		Delivery Site Code :	07540		
		Business Associate Code :	117165		

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GM Vehicle Inquiry System

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VIN:	1G3GR42C7T4106957
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INVOICE INFORMATION

Invoice Date:	10/26/1995		
Site Address:	COMPANY CAR SERVICE-PAT HOPBAUER	Selling Source:	15 - OLDSMOBILE
	COMPANY SERVICE CAR	Site Code:	50010
	LANING, MI 48921-0001	Business Associate Code:	130884

SHIP-TO INFORMATION

Ship-To Date:	12/18/1997		
Site Address:	OLDSMOBILE DIVISION GMC	Selling Source:	15 - OLDSMOBILE
	4460 W MT HOPE NORTH LOT	Site Code:	50007
	LANING, MI 48917-9501	Business Associate Code:	130884

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ESIS

An Insurance Services Company

M/C: 482-620-071
P.O. Box 200
Detroit, MI 48266-39001.800.888.0164 ext
313.665.0911 fax**Jenny Paris**
Claims Administrator

September 22, 2003

Mr. Kurt Ottinger
American Family Insurance Co.
P.O. Box 5745
Bloomington, IN 47407

Re: Your Insured : 
Your Claim Number: 
Our File Number: 
Date of Event: 7/9/03
Our Client: General Motors Corporation

Dear Mr. Ottinger:

I am responding to your subrogation demand in which you requested reimbursement for monies paid out to your insured, as a result of damage to the subject vehicle. It is our understanding that the controlling theory of liability against GM would be Breach of Warranty. The Breach of Warranty Statute of Limitations in Indiana is four (4) years from the date of the original purchase. Our records show that the vehicle was purchased by the original owner in November, 1999 and this statute would have expired on 11/25/1999. As such, this claim is time barred and, GM must respectfully deny this claim.

Sincerely,

Jenny Paris

No Onnir
No Lp
No Lp
2 816 B3

Alice
FD / PAUL'S



Received from MSX

Kurt A. Ottinger
Special Investigator
American Family Insurance
PO Box 5745
Bloomington, IN 47407
Fax 812-331-2470

465720

RECEIVED

JUL 06 2003

EBIS-GM CLAIMS UNIT

July 25, 2003

Karen Smith
General Motors
Customer Relations Manager
Product Development
PO Box 33170
Detroit, MI 48232
Fax 866-249-2314

I am investigating a fire in a vehicle which is insured by American Family Insurance, a 1998 Oldsmobile Aurora, VIN 1G3GR62C7T4106957. Our policy holder is [redacted] claim [redacted]

My investigation has determined that the fire originated in the engine compartment due to a failure in a fuel line.

This letter is to put General Motors on notice of this loss and to advise you that subrogation proceedings have been initiated. Further, this letter is to notify General Motors that you have a right to inspect the vehicle while it is intact. I will keep the vehicle intact for your inspection until Monday August 11, 2003. If you wish to inspect the vehicle, you must do so before that date. After that date the vehicle will no longer be held intact.

Please contact me at the above address or by phone, 812-331-0100 or cell phone, 812-325-5314, to schedule a mutual inspection of the vehicle.

Best Regards,

Kurt A. Ottinger

GM647
PE03-050

GM
1-8-04

ATTACHMENT "2E"

Book 4 of 4

Sagamore Insurance Company a/s [REDACTED]
and [REDACTED] Individually v.
Tom Kelly Cadillac/SAAB, Budget Auto Sales
and General Motors Corporation
Allen County Superior Court
Indiana, Docket No.: 02D01-9908-GP-1253

1998 Cadillac Eldorado, VIN 1G6EL12Y9TU805804

On February 4, 1998, Tom Kelly Cadillac performed an engine overhaul repair a leaking seal. [REDACTED] purchased the vehicle on March 12, 1998.

On March 2, 1998, a repair order notes that the vehicle hesitated on acceleration. A dealer reprogrammed the PCM and cleaned the throttle body.

On April 4, 1998, [REDACTED] claims that the vehicle stalled while he was driving near an intersection in Fort Wayne, Indiana. [REDACTED] pulled the vehicle to the side of the road, and smoke appeared in the passenger compartment. [REDACTED] claims that he could not get out of the vehicle, and he attempted to restart the vehicle to open the door locks. A police officer arrived at the scene and helped [REDACTED] out of the vehicle.

Sagamore's expert alleged that a fuel line failure occurred in the area where the plastic fuel lines connect to the metal lines that extend from the throttle body. The expert also believed that the plastic fuel lines sustained mechanical damage during service work. In a deposition, the expert testified that he believed the origin of the fire was between the fuel line connection to the fuel filter and to the fuel rail. The expert believed that the vehicle did not catch fire immediately after the service work on February 4, 1998 because the rubber fuel lines "chafed" and gradually deteriorated. The expert also testified that the alleged fuel line failure may have been the result of a manufacturing or design defect, however, he also admitted that he did not have any evidence to support this claim.

[REDACTED] claimed shortness of breath and pain in the right side of his back when breathing deeply.

This lawsuit settled in August 2001.

**William E. Mallory and State Farm Mutual Automobile
Insurance Company v. General Motors Corporation,
Bob Rose Buick and GMAC Service Agreement Corporation
Montgomery County Court of Common Pleas,
Civil Division, Case No. : 2003 CV 05155**

1999 Cadillac Deville, VIN 1G8KD52YXTU255607

On March 12, 2002, [REDACTED] told a dealer that the vehicle emitted smoke when he started the engine. The dealer decarboned the engine.

On September 2, 2003, plaintiffs filed a complaint alleging that on June 11, 2002, the vehicle's engine compartment caught fire because a fuel leak developed at or around a rear fuel rail assembly. The vehicle was totaled.

This lawsuit is pending.

GM647
PE03-050

ATTACHMENT "3"

GM647
PE03-050

ATTACHMENT "4"

CONFIDENTIAL