

PE03-044
FORD
5/13/2005
APPENDIX I
BOOK 6 OF 28

From: Hazergian, Michael (M.J.)
Sent: Tuesday, March 19, 2002 1:35 PM
To: Wagner, John (J.D.)
Cc: Solterman, Brooks (B.M.); Finchum, Jonathan (J.R.); Bell, David (D.J.); Fulton, Brian (B.L.); Lipoosky, Lawrence (L.J.); West, Gregory (G.S.); Lingg, Dan (D.J.); Kowalchuk, Mike (M.J.)
Subject: FW: 6.0L Diesel Pedals

John,

FYI...Per this note and to AVOID confusion please insure that until the corrected ADJUSTABLE pedals are available ALL MANAGEMENT drives are done with FIXED pedals. In fact, for all the vehicle engineering vehicles used in upcoming drive events we need to insure ALL those vehicles have FIXED pedals. This will eliminate some of the "dead spot" variability seen with the adjustable pedal.

John - can you coordinate with vehicle engineering (Dhaval) and Greg West (pedal engineer working for Larry Lipoosky) to make sure ALL the management drive vehicles have "SOLID" pedals ASAP.

Regards,
Michael Hazergian
Diesel Development
Phone: 313-24-88340 Pager: 688-442-0257 Fax: 313-33-71712
CDS ID: mhazerg
Email address: mhazerg@ford.com

-----Original Message-----

From: West, Gregory (G.S.)
Sent: Tuesday, March 19, 2002 12:12 PM
To: Hazergian, Michael (M.J.)
Cc: Lipoosky, Lawrence (L.J.); richard.pitak@nav-international.com; Fulton, Brian (B.L.); Finchum, Jonathan (J.R.); Solterman, Brooks (B.M.); Currie, David (D.J.); Thebo, Tom (T.); Bell, David (D.J.); Kromberg, Arnold (A.W.); Garman, Benjamin (B.D.); Kowalchuk, Mike (M.J.); Lipoosky, Lawrence (L.J.); Wagner, John (J.D.)
Subject: RE: 6.0L Diesel Pedals

Mike, I have already instructed my adj pedal supplier to start the redesign of the transfer function to match the fixed pedal. The issue we're faced with is that I will not be able to meet the 1PP timing with a PPAP'd part, current timing would PPAP 6/11/02.

I agree this is the right direction and will issue a concern to make the change.

PLEASE USE FIXED PEDALS ONLY FOR CALIBRATION AND EVALUATION DRIVES.

Anyone not familiar with this issue please call me direct so I can explain the history, thanks.

-----Original Message-----

From: Hazergian, Michael (M.J.)
Sent: Tuesday, March 19, 2002 10:41 AM
To: West, Gregory (G.S.)
Cc: Lipoosky, Lawrence (L.J.); richard.pitak@nav-international.com; Fulton, Brian (B.L.); Finchum, Jonathan (J.R.); Solterman, Brooks (B.M.); Currie, David (D.J.); Thebo, Tom (T.); Bell, David (D.J.); Kromberg, Arnold (A.W.); Garman, Benjamin (B.D.); Kowalchuk, Mike (M.J.)
Subject: 6.0L Diesel Pedals

Greg,

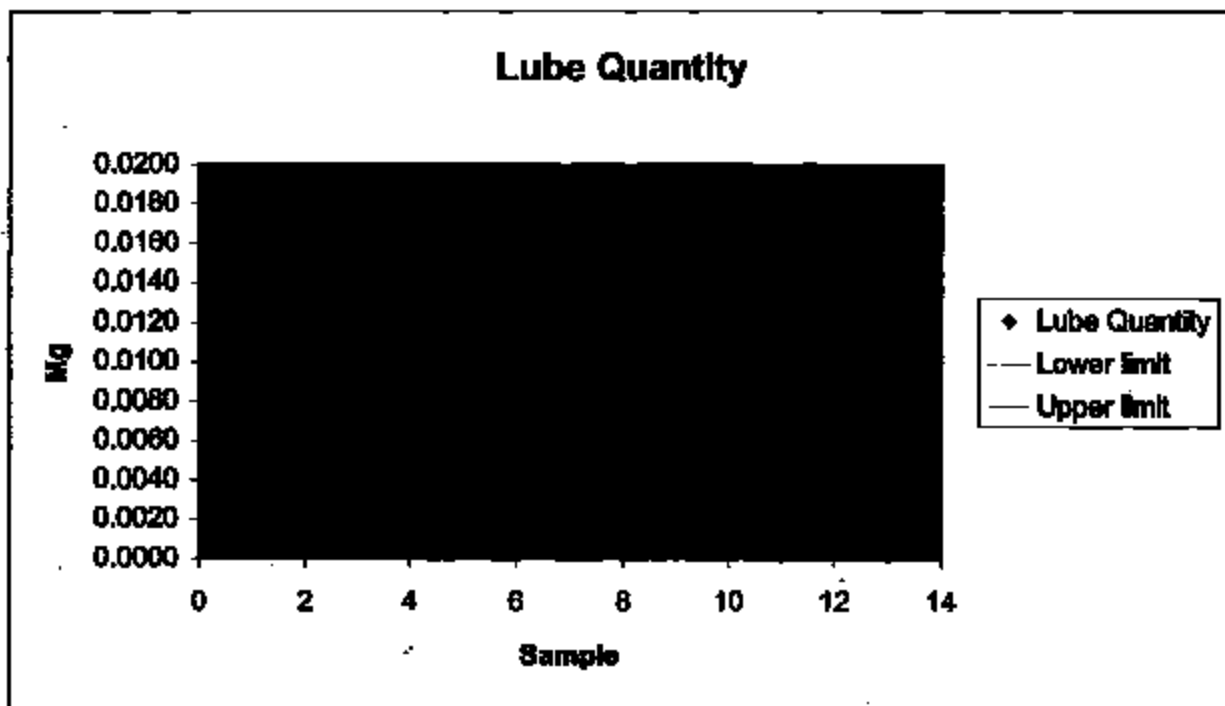
Please proceed with the following direction:

Please have your "ADJUSTABLE" pedal manufacture copy the "FIXED" pedal slope and offsets for all "3" voltage tracks. That way, BOTH pedals (adjustable and fixed) will have the SAME voltage output at specific rotations regardless of the pedal design.

Regards,
Michael Hazergian
Diesel Development

Phone: 313-24-89840 Pager: 888-442-0257 Fax: 313-33-71712
CDS ID: mhazergf
Email address: mhazergf@ford.com

| Production date | Serial # | Sample | Lube Quantity | Lower limit | Upper limit |
|-----------------|----------|--------|---------------|-------------|-------------|
| 6/28/02 | A72506 | 1 | 0.0027 | 0.0060 | 0.0100 |
| 7/10/02 | A75935 | 2 | 0.0040 | 0.0060 | 0.0100 |
| 7/16/02 | A77100 | 3 | 0.0164 | 0.0060 | 0.0100 |
| 8/26/02 | A90489 | 4 | 0.0056 | 0.0060 | 0.0100 |
| 8/28/02 | A90793 | 5 | 0.0047 | 0.0060 | 0.0100 |
| 8/30/02 | A92139 | 6 | 0.0009 | 0.0060 | 0.0100 |
| 8/30/02 | A92153 | 7 | 0.0006 | 0.0060 | 0.0100 |
| 8/30/02 | A92189 | 8 | 0.0009 | 0.0060 | 0.0100 |
| 9/28/02 | A82909 | 9 | 0.0002 | 0.0060 | 0.0100 |
| 9/28/02 | A82911 | 10 | 0.0005 | 0.0060 | 0.0100 |
| 9/28/02 | A82912 | 11 | 0.0002 | 0.0060 | 0.0100 |
| 9/28/02 | A82915 | 12 | 0.0007 | 0.0060 | 0.0100 |
| 9/28/02 | A82930 | 13 | 0.0002 | 0.0060 | 0.0100 |



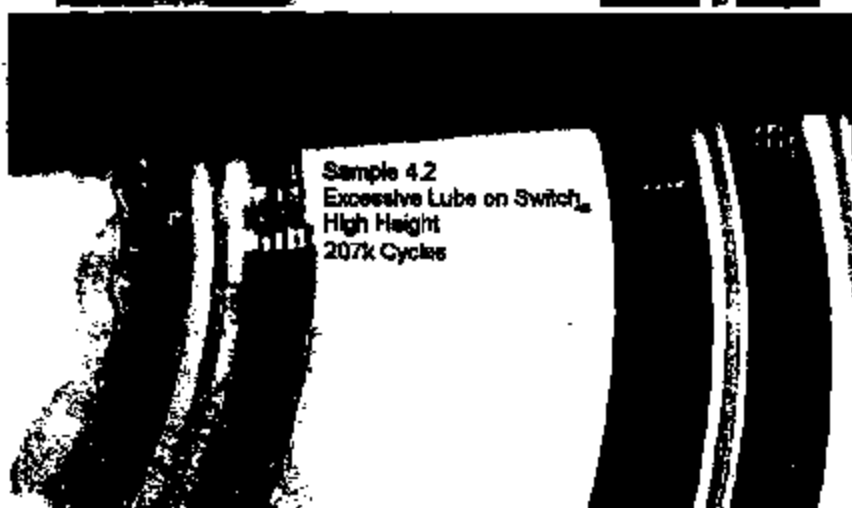
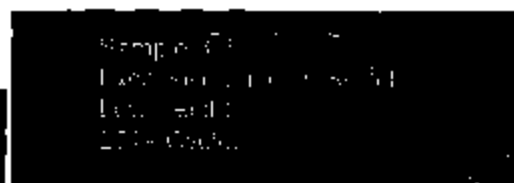
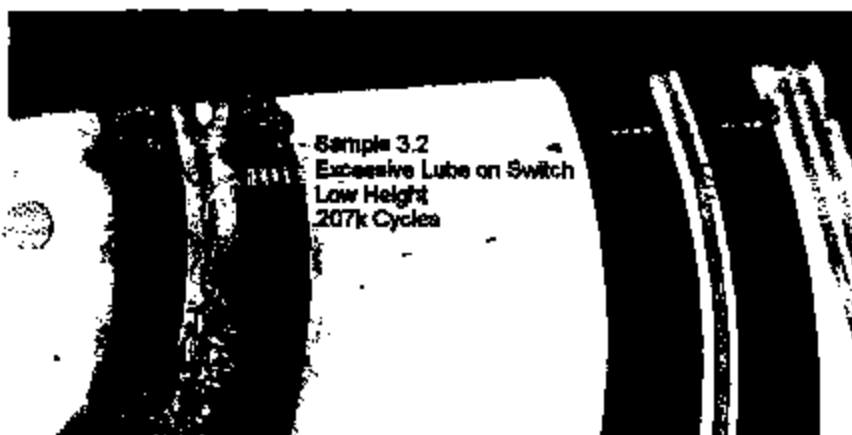
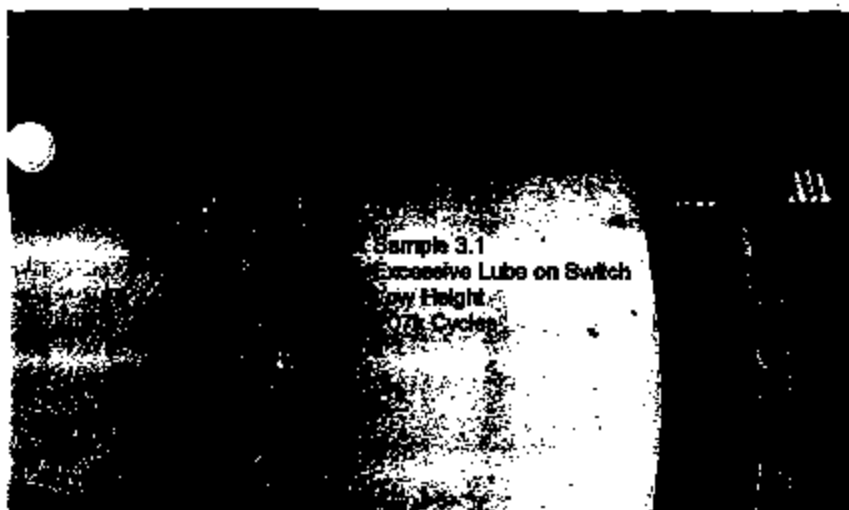
Ford/Terraco MTC

2/10/83

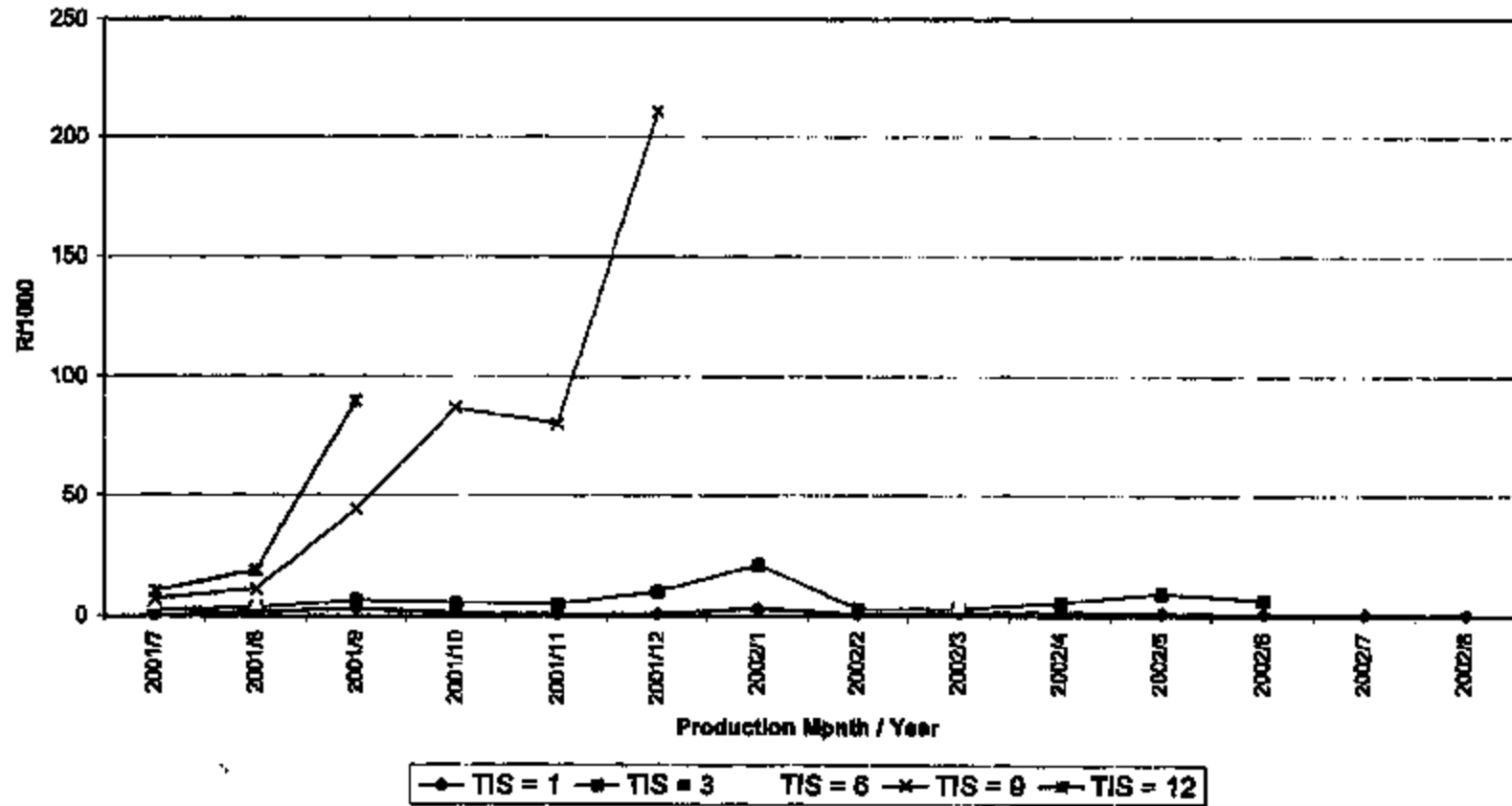
| | | |
|-----------------|------------------|--------------|
| Don Decker | Ford - STA | 313-525-1443 |
| Drew Sheffield | Ford - Purch | 313-337-6408 |
| John Wink | Ford Purch | 313 337-2585 |
| Donna Vukob | Ford - STA | -3177452 |
| Bob Beckwith | Teleflex | 248-616-3135 |
| Kenneth McMahon | TELEFLEX | 248-616-3129 |
| Charlie Buzin | Ford STA | 513 390 5358 |
| Fred Hawkins | Ford STA | 513-390-5740 |
| Kathy Zolan | Teleflex | 241-616-3103 |
| ANK KALSI | Teleflex | 248-616-3130 |
| CHARLES MEIER | TELEFLEX | 248-577-8263 |
| EMMETT RYAN | Ford CHASSIS STA | 313-323-1290 |
| Greg West | Ford PD | 313-845-7401 |

FORD-044 12403

FORD RESEARCH
LAB REPORT



2002 - 2003 MY 7.3L DSL Teleflex Pedal
 Part Num Full (causal) [typed] = [2C3Z,9F836,%]
 Voc / Eoc [typed] = [52#-|M,%]
 Region Sold = North America[NA]



FR00-044 23244

Cut Off Da Load Date Currency Generated By=VMITCHEL
e Aws = P131/U137(EXCURSION[L1], F25QHD/350/450/550[F7])
Logic=Cor Cost Type Use Grou Requested Requested Reported Reported Descriptions=Yes

**2002-2003 F-Superduty/Excursion-Adjustable Accelerator Pedal
Campaign 03B03**

| | |
|-------------------------|-----------------------------------|
| ECC Code: NHPH | Affected Platforms: P131/U137 |
| Vehicle Line Lead: TVF7 | Document Author and Date: G. West |

Concern Description: F-Series Super Duty/Excursion (P131/U137) 7.3L adjustable electronic throttle control (ETC) accelerator pedal fails due to an irregular voltage signal. When this occurs the intended vehicle default is to limit engine operation to idle and illuminate a MIL light.

| | ROOT CAUSE | PREVENT ACTIONS | RESPONSIBILITY | TIMING | ISSUES |
|---------|--|---|--|------------------------------------|--------|
| DESIGN | Migration of lubricant from the switch track to the Pot track acts as an adhesive, collecting wear debris from the Pot track. This wear debris erodes the contact fingers from the rotor arm during normal operation resulting in loss of pedal function due to irregular signal output. | Update Design Guide to recommend against designs that have different lubrication requirements within the same sensor. If this design is used then non-migrating lubricants must be used along with barriers that prevent the migration of the lube. http://pm1001.fpc.ford.com/382/accel/dg/PEDAL3.DOC | Jim Conrad | 3/3/03 | |
| | Parts off KLT were not torn down and inspected after completion of test. | ES has again been updated to require teardowns after specific tests and a predetermined teardown procedure has been added. | Jim Conrad | 3/24/03 | |
| | KLT didn't represent failure mode associated with lube migration. | <ul style="list-style-type: none"> • Latest ES increased cycles from 1.2 to 2 million cycles. • The test also continues another 4 million cycles to determine B10 life. • Add vibration to KLT, which has been determined to be a significant factor in the P-diagram. The SDS requirement linked to the EAP KLT (DVM-002B-TH) is TH-0011, Throttle Controls System Service Life. | Jim Conrad Jim Conrad | Complete 3/31/03 | |
| PROCESS | Application of lubricant at the supplier was not controlled. | <ul style="list-style-type: none"> • Update Design Guide indicating that any sensor requiring lubricant uses an automated lube applicator that applies a specified quantity of lube in the required location. http://pm1001.fpc.ford.com/382/accel/dg/PEDAL3.DOC • Supplier PFMEA references lube requirements. • P diagram indicates lube quantity as a factor | Jim Conrad Greg West Greg West | 3/3/03 Complete Complete | |

PE03-014 28015

Originator: kohauchr
03B03 PAC.doc

Date Issued: 11/29/01
Date Revised: 3/25/02

ENTIRE PAGE
CONFIDENTIAL



Frank M. Ligon
Director
Vehicle Service and Programs
Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

February 2003

TO: All Ford and Lincoln Mercury Dealers

SUBJECT: Customer Satisfaction Program 03B03: Certain MY 2002/2003 F-SuperDuty and Excursion vehicles built with 7.3L Diesel Engines, - Adjustable Pedal Replacement

OASIS: Yes

OWNER LIST: Yes for In-Stock units only, Owner lists early 2nd quarter 2003.

PROGRAM TERMS: This program will be in effect until March 31, 2004, regardless of mileage.

AFFECTED VEHICLES

Certain 2002/2003 F-SuperDuty and Excursion vehicles equipped with 7.3L Diesel Engines and Adjustable Pedals built at the Kentucky Truck Assembly Plant from March 20, 2001 through October 17, 2002.

REASON FOR PROGRAM

On certain vehicles, an electronic sensor that is part of the adjustable pedal assembly may not always perform to design intent. Vehicles experiencing a problem with the Adjustable Accelerator Pedal may exhibit a Malfunction Indicator Light (MIL) along with one or both of the following Diagnostic Trouble Codes (DTC) P0221 or P0122. As a result, the customer may experience an intermittent loss of acceleration, or the inability to increase engine RPM past idle when depressing the accelerator pedal.

SERVICE ACTION

The dealer will replace the Adjustable Pedal Assembly on all affected 7.3L diesel equipped vehicles, and clear continuous DTC codes P0221 and/or P0122. This program will not cover any other continuous Diagnostic Trouble Codes present.

ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: Technical Information
Customer Letter(s)

QUESTIONS?

Claims Information:.....1-800-423-8851
FSA VIN Lists Support:.....1-800-555-9601
Other Program Questions:.....1-800-325-5621

Sincerely,

Frank M. Ligon

Customer Satisfaction Program 03B03
Certain 2002/2003 MY F-SuperDuty and Excursion vehicles built with 7.3L Diesel Engines,
Adjustable Pedal Replacement

OASIS

You must use OASIS to determine if a vehicle is eligible for this program.

PLEASE NOTE

- Customer letters for 03B03 will not be mailed until the end of the first quarter or early in the second quarter of 2003.
- Correct all vehicles in stock before delivery.

DEALER-OWNER CONTACT

Your FSA VIN List will be available prior to owner mailing through FMCDealer.com or at <https://web.fsavinlists.dealerconnection.com>. Also, correct other affected vehicles identified in OASIS which are brought to your dealership. Please note, no owner letters will be mailed until after the first quarter of 2003.

Note: These dealer listings may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than in connection with this customer satisfaction program is a violation of law in several states/provinces/countries. Accordingly, limit the use of this listing to the follow-up necessary to complete this action.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using DWE.
- Refer to ACESII manual for claims preparation and submission information.

OWNER REFUNDS

Ford Motor Company will only refund owner-paid repairs made before the date of the Owner Letter (or after the date of the Owner Letter if an emergency repair was made away from the servicing dealer.) Refer to ACESII manual for refund information.

| | |
|----------------|----------|
| Program Code: | 03B03 |
| Misc. Expense: | REFUND |
| Misc. Expense: | ADMIN |
| Misc. Expense: | 0.2 Hrs. |

RENTAL CARS

The use of rental vehicles is not authorized for this program.

Customer Satisfaction Program 03B03
Certain 2002/2003 MY F-SuperDuty and Excursion vehicles built with 7.3L Diesel Engines,
Adjustable Pedal Replacement

LABOR ALLOWANCES

| Description | Labor Operation | Labor Time |
|---|-----------------|------------|
| Replace Adjustable Accelerator Pedal and clear one or both of the following Continuous DTC's, P0221 or P0122. | 03B03B | 0.4 Hours |

Special Notes:

- Diagnostics performed beyond retrieving and clearing continuous DTC's P0221 and/or P0122, will not be paid for under this program.
- Pinpoint Diagnosis are not required to replace the Adjustable Accelerator Pedal, therefore labor time has been adjusted accordingly.
- Due to the specific DTC's to identify a failed Adjustable Accelerator Pedal, this program will not cover any other continuous DTC. Normal vehicle warranty would apply for any other DTC.
- There will be no related damage claims allowed for this program.

Part Data will be sent Under separate cover.

ORDER INFORMATION

The DOR/COR for this program is 50250. This number identifies parts ordered for this Customer Satisfaction Program through the Special Service Support Center (1-800-325-5621).

DEALER PRICE

For latest prices, check DOES II or updated price book.

PARTS RETENTION

Follow the provisions of the Warranty and Policy Manual for "Parts Retention and Return Procedures".

[REDACTED]

Customer Satisfaction Program 03B03
Certain 2002/2003 MY F-SuperDuty and Excursion vehicles built with 7.3L Diesel Engines,
Adjustable Pedal Replacement

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

Customer Satisfaction Program 03B03
Certain 2002/2003 MY F-SuperDuty and Excursion vehicles built with 7.3L Diesel Engines,
Adjustable Pedal Replacement

TECHNICAL INSTRUCTIONS

Follow the removal and installation instructions found in Section 310-02 Acceleration Control, of the 2003 F-Super Duty/Excursion Workshop Manual.

NOTE: Pinpoint Diagnosis are not required to replace the Adjustable Accelerator Pedal, therefore labor time has been adjusted accordingly.

Customer Satisfaction Program 03B03
Certain 2002/2003 MY F-SuperDuty and Excursion vehicles built with 7.3L Diesel Engines,
Adjustable Pedal Replacement

TECHNICAL INSTRUCTIONS

Follow the removal and installation instructions found in Section 310-02 Acceleration Control, of the 2003 F-Super Duty/Excursion Workshop Manual.

NOTE: Pinpoint Diagnosis are not required to replace the Adjustable Accelerator Pedal, therefore labor time has been adjusted accordingly.

FORD BUSINESS UNIT

| PLATFORM | COMPONENTS | COMMENTS |
|---------------------------------------|---------------------------------|----------|
| GREG MAUSOLF - ACCOUNT MANAGER | | |
| PN 98/LN83 CURRENT | APS/MTC/AS | |
| P221 2004 | APS/MTC | |
| P131/LN37 CURRENT | APS/MTC | |
| P131 2006 | APS/ETC | |
| F150 HARLEY 2002 | APS/AS | |
| P221 HARLEY 2006 | PEDALS | |
| P131 HARLEY 2006 | PEDALS | |
| F360 HARLEY 2004 | APS | |
| C264 THINK 2003 | ETC | |
| THINK NORDIC 2002.B | ETC | |
| DEW96 CURRENT | MTC/AS | |
| DEW96 2003 | APS | |
| M206 2003 | ETC | |
| D186 | APS/MTC/AS/BRKTS/S | |
| NEW BUSINESS OPPORTUNITIES | | |
| DONNA POLZY - ACCOUNT MANAGER | | |
| EMFN CURRENT | MTC/AS | |
| EM95 CURRENT | MTC/AS | |
| MACH 1 CURRENT | MTC/AS | |
| ALL PROGRAMS | SHIFT CABLES/BRKTS | |
| U-261 | SHIFTER/CABLES/BRKTS | |
| NEW BUSINESS OPPORTUNITIES | | |
| C-170 | SHIFT SYSTEM | |
| YON TIGHE - ACCOUNT MANAGER | | |
| U222/U228 CURRENT | AS | |
| U182 CURRENT | APS | |
| U152 2004 | APS/ETC | |
| U281 2006 | APS/FIXED/ETC | |
| U231 2003 | APS/S | |
| S.A. RANGER | ETC | |
| RANGER/SPORT TRAC CURRENT | MTC/AS/BRKTS | |
| ELECTRIC RANGER CURRENT | ETC | |
| VN127 CURRENT | ETC/MTC/AS/BRKTS | |
| VN127 2003 | ETC | |
| VN127 2004 | ETC | |
| VN126 CURRENT | APS/AS | |
| V229 2004 | APS/AS | |
| FALCON AUSTRALIA 2003 | ETC | |
| NEW BUSINESS OPPORTUNITIES | | |
| 2007 U-204 ESCAPE | FIXED CLUTCH/BRAKE/ETC/MTC | |
| 2007 U-387/388 | FIXED ETC/BRAKE/PARKLOCK CABLES | |
| RANGER/C-170/U-204 | ACCEL/SPEED CABLES | |
| 2007 RANGER | ETC | |
| CURRENT EXPLORER/ESCAPE | RECALL CABLES | |

FIELD SERVICE ACTION RECORDS

Filing Check-Sheet for Campaign # 03 B 03

- FSA Number Assignment ("New Number" E-mail Notification)
- Fact Sheet
- FRC Summary Sheet
- Signed Transmittal
- 14-D (White Paper)
- Technical Review/FRC Meeting Notice(s) and Sign-In Sheet(s)
- E-Mail Release Note of XTABS file (NAVIS Extract)
- NAVIS Extract Criteria
- XTABS Report - NAVIS Extract Data

Mercier, Julie (J.A.)

From: Mercier, Julie (J.A.)
Sent: Wednesday, January 29, 2003 12:12 PM
To: Ufford, Donald (D.A.); Osborne, William (W.H.); Dehne, Susan (S.M.)
Cc: West, Gregory (G.S.); Guys, Philip (P.R.)
Subject: 03B03 Assigned: 2002-2003 7.3L -Superduty and Excursion - Adjustable Pedal Sensor

Field Service Action Assigned: Customer Satisfaction Program 03B03

Reference: 02X50 (For Recall & Service Programs Dept. Use Only)

FRC Date: January 29, 2003

Vehicles Affected: 2002-2003 7.3L F-Superduty and Excursion

Concern Description: Adjustable Pedal Sensor

Supplier Resp: Yes

14-D Author: Gregory Scott West

The 14D author will be responsible for reviewing Prevent Action closure with Bill Osborne, Tough Trucks VC Engineering Director, no later than March 29, 2003.

This review will focus on implementation of Prevent Action (Step 13) requiring evidence of incorporation and overall quality of event including systemic root cause and appropriate prevent action selection to capture lessons learned.

Please contact Greg Oswait for further information and direction. Provide Ramana Divakaruni (RDIVAKAR) with actual Prevent Action Closure Date (required for campaign metrics) and an electronic copy of the Prevent Action closure review paper. We request that the GCE CPS include the Field Service Action number & root cause information in their Fresh Eyes check list as appropriate.

Best Regards

Julie Mercier
FSA Coordinator
FCSD/Recall & Service Programs
DSCII #775
(313) 917-9266 Fax: 845-1024
jmercier@ford.com

Potential Field Service Action

Topic: 2002-2003 F-Super Duty & Excursion – Adjustable Pedal Sensor

FRC Date: January 29th, 2003

FSA #: 03B03

Approved

Rejected

Return for further review Target FRC: _____

Approval: _____
VP Environmental & Safety Engineering

Date

Or *Ronnie Gray*
VP Quality

1/29/03
Date

Concur: _____
President, Ford North America

Date

Concur: _____
COO, President FAO

Date

Mercier, Julie (J.A.)

Subject: Updated: Field Review Committee (FRC) Meeting
Location: PDC, C/R #5

Start: Wed 01/29/2003 10:30 AM
End: Wed 01/29/2003 12:30 PM

Recurrence: (none)

Meeting Status: Accepted

Required Attendees: Ligon, Franktwo (F.); Beck, Mike (M.C.); Biskup, Robert (R.T.); Boddie Jr., Will (W.W.); Brown, Kelly (K.M.); Brown, Robert (R.D.); Cischke, Sue (Susan M.); Douglass, Jim (J.B.); Faulk, William (W.R.); Goering, Kimberly (K.L.); Gooser, Louise (L.K.); Greenwall, Joe (J.); Kammerer, Al (Allan R.); Kiser, Kurt (K.W.); Knecht, Bob (B.); Ligon, Frank (F.M.); Martens, Phil (P.R.); Nevi, Ray (R.A.); Ray, Glenn (G.E.); Stevens, Anne (A.L.); Sweeney, Stephanie (S.L.); Szczupak, Dave (D.T.); Theodore, Chris (C.P.); Tokarsky, Michael (M.); Vallky, Dave (D.A.); Vondala, James (J.P.)

Optional Attendees: Knecht, Bob (B.); Goering, Kimberly (K.L.); Kiser, Kurt (K.W.); Martens, Phil (P.R.); Gray, Tammy (T.L.); Beck, Mike (M.C.); Brown, Kelly (K.M.); Tokarsky, Michael (M.); Esch, Becky (B.); Weatenberg, Joanne (J.L.); Mercier, Julie (J.A.); Szczupak, Dave (D.T.); Knight, Susan (S.M.); Faulk, William (W.R.); Stevens, Anne (A.L.); Vondala, James (J.P.); Gooser, Louise (L.K.); Brown, Robert (R.D.); Burton, Kelle (K.); Campbell, Valerie (V.); Chapman, Nancy (N.A.); Heldrich, Janice (J.); Isaac, Sharon (S.A.); Larson, Karen (K.L.); Ratze, Peggy (P.J.); Roberts, Connie (C.M.); Sasseak, Patricia (P.A.); Schwarzenberger, Sandy (S.); Smith, Sheila (S.M.)

Location change

Agenda and Sign In

FRC Membership and Topics

January FRC Monthly Meeting: January 29th, 2003, 10:30 a.m. - 12:30 p.m., PDC Conf. Rm. # 5

CO-CHAIR: VP - Environmental & Safety Engineering (Ciochka)
CO-CHAIR: VP - Quality (Gosper)
SECRETARY: Director - Global Vehicle Service Programs (Ligon)

Handwritten initials: LG

Handwritten signature: L. J. Kelly

TEAM MEMBERS

VP - Global Case Engineering (Bodille) *KB*
VP - N.A. Vehicle Operations/Manufacturing (Savens) *AD*
VP - Powertrain Operations (Szczupak)
VP - North American Product Development (Theodor) *EPD*
Director - Global Purchasing STA (Vellky) *LV*
Director - Lincoln Mercury (Kammerer)

SUPPORT TEAM MEMBERS

Asst. General Counsel - OGC (Bishop) *AB*
Global Concerns Manager - FCSD (Kiser) *KK*
Director - Vehicle Environmental Engineering (Brown)
Recall & Service Programs Manager - FCSD (Goering) *KG*
Chair - CGFRG (Tokarsky)
VP - Corporate Public Affairs (Greenwell)
Director - Automotive Safety Office (Vondale) *SV*
Chair - EPRC (Douglass)

Handwritten signature: W. R. Fausch P.D. QUALITY

-AGENDA-

| <u>TOPIC</u> | <u>RESPONSIBLE</u> | <u>PRESENTER</u> |
|---|---|--------------------------|
| 1. Potential Field Service Actions 02X00 - 2002-2003 F-Super Duty & Excursion - Adjustable Accelerator Pedal Sensor 03X02 - 2003 Aviator (Canada Only) - OPL Strategy | Director Engrg/ Director Mfg/ Powertrain Bill Osborne | Phil Guys |
| 2. Prevent Action Review/Metric | Director Quality - supported by Director Engrg. Director Mfg. Powertrain | Mike Beck <i>MB</i> |
| 3. Government investigations - Status | Director ASO / Director VEE | Ray Nevi |
| 4. Non-Government Open Items Under Review | Director VSP/ Director VEE | Ray Nevi / Mike Tokarsky |
| 5. Other Issues | All | |

Presenter Sign In:

Topic AVIATOR DRL Presenter Name P. COSENZA Signature P. Cosenza
Topic _____ Presenter Name _____ Signature _____
Topic _____ Presenter Name _____ Signature _____
Topic _____ Presenter Name _____ Signature _____
Topic _____ Presenter Name _____ Signature _____
Topic _____ Presenter Name _____ Signature _____
Topic _____ Presenter Name _____ Signature _____
Topic _____ Presenter Name _____ Signature _____
Topic _____ Presenter Name _____ Signature _____
Topic _____ Presenter Name _____ Signature _____

Additional Attendees:

| <u>Name</u> | <u>CDSE-Mail ID</u> | <u>Organization</u> |
|--------------------------|---------------------|---------------------|
| <u>Stephanie Sweeney</u> | <u>SSWEENEY</u> | <u>ASD-USAH</u> |
| <u>Jim Buczkowski</u> | <u>JBUCZKOW</u> | <u>EESE</u> |
| <u>Charles Kozlowski</u> | <u>CKOZLWSKI</u> | <u>FCSD</u> |
| _____ | _____ | _____ |
| _____ | _____ | _____ |
| _____ | _____ | _____ |

PERG-044 23127

TECHNICAL REVIEW MEETING

Date: 1/9/03

Agenda: 2002-03 F-S&P DUTY + EXCURSION
ADJUSTABLE PEDAL SENSOR

| <u>Initial If Present</u> | | <u>Alternate/Representative</u> |
|---------------------------|---------------------|------------------------------------|
| _____ | <u>F. Ligon</u> | FRC Secretary, Dir., VS&P |
| _____ | <u>K. Kiser</u> | GCM Mgr. |
| <u>KL</u> | <u>K. Goering</u> | Recall/Service Programs Manager |
| <u>FW</u> | <u>M. Tokarsky</u> | N.A. CCRG Chairperson |
| _____ | <u>G. Ray</u> | Public Affairs |
| _____ | ED: _____ | European Car/ TR Chair |
| _____ | VLD: _____ | European Car |
| _____ | ED: _____ | North American Car/TR Chair |
| _____ | VLD: _____ | North American Car |
| _____ | ED: _____ | Premier Auto Group/TR Chair |
| _____ | VLD: _____ | Premier Auto Group |
| _____ | ED: _____ | North American Truck/TR Chair |
| _____ | VLD: _____ | North American Truck |
| _____ | <u>JD Logel</u> | Office of the General Counsel |
| <u>AV</u> | <u>JWNJK</u> | STA Purchasing |
| _____ | _____ | Director, VEE |
| <u>JMC</u> | <u>JCUETER</u> | Worldwide Direct Market Operations |
| <u>B</u> | <u>JShuse</u> | FCSD FS&L Office |
| <u>JD</u> | <u>Greg Oswaldt</u> | Critical Concern Manager |
| <u>MCB</u> | <u>M. Beck</u> | Quality Office |

Other Attendees

| Name | CDS/E-mail ID | Organization | Location | Phone Number |
|-------------------------|------------------|-------------------|---------------|--------------|
| <u>Bob Eason</u> | <u>BEASON</u> | <u>FORD - RSP</u> | <u>DSCH</u> | <u>05579</u> |
| <u>Mike Kramer</u> | <u>mkramer1</u> | <u>Ford</u> | <u>PDC</u> | <u>08751</u> |
| <u>Terri Shipp</u> | <u>TSHIPP</u> | <u>FORD-CBS</u> | <u>FPC-A</u> | <u>73831</u> |
| <u>Gordon Masera</u> | <u>GMAKURA</u> | <u>VEE-SEC</u> | <u>FBP4</u> | <u>29662</u> |
| <u>Timothy J. Hill</u> | <u>TJHILL</u> | <u>OBC</u> | <u>WKA</u> | <u>72297</u> |
| <u>Phil Gouys</u> | <u>PGOYVS</u> | <u>TT PSE</u> | <u>PDC</u> | <u>49906</u> |
| <u>Ramana Divakaran</u> | <u>RDIVAKAR</u> | <u>GCB</u> | <u>ASC-II</u> | <u>74289</u> |
| <u>Dean Omcelenay</u> | <u>Omcelenay</u> | <u>TVC</u> | <u>PDC</u> | <u>58108</u> |

Additional Space on Reverse Side

F883-844 23138

| Name | CDS/E-mail ID | Organization | Location | Phone Number |
|-------------------------------------|---------------|------------------|----------|--------------|
| K GNIEWIC | KGNIEWIC | ASO-PVSC | FPS-500 | 86373 |
| K. KIRSENKE | KKIRSENK | ASO-PVSC | FPS-500 | 30297 |
| GARY BALINT | GBALINT | FCSD Recall | DSC II | 72790 |
| F. HAWKINS | FHAWKINS | KONO STA | VPO | 05740 |
| Bob Hilding | RHILDING | NAT | FDC | 39264 |
| Rich HIRTZEL | RHIRTZEL | FCSD RRAL | DSC II | 74977 |
| LARRY LIOIANO | | PCSC | | |
| Bill Lucas | BILUCAS | OB500 | PO2 | 89081 |
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| Teleconference Participants: | | | | |
| JIM CONRAD | | STA | | |
| EMMIT RYAN | | STA | | |
| JOHN CRANBURY | | AD-KAT-BLACKBOLT | | |
| ARNOLD KROMBERG | | PIESSEL | | |
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TECHNICAL REVIEW MEETING

Date: 12/13/02

Agenda: 02-03 FSD of EXCURSION ADJ.
PEDAL SENSOR

Initial If Present

Alternate/Representative

- _____ F. Ljeon FRC Secretary, Dir., VS&P _____
- KK K. Klser GCM Mgr. _____
- KG K. Goering Recall/Service Programs Manager _____
- _____ M. Tokarsky N.A. CCRG Chairperson _____
- _____ G. Ray Public Affairs _____
- _____ ED: _____ European Car/TR Chair _____
- _____ VLD: _____ European Car _____
- _____ ED: _____ North American Car/TR Chair _____
- _____ VLD: _____ North American Car _____
- _____ ED: _____ Premier Auto Group/TR Chair _____
- _____ VLD: _____ Premier Auto Group _____
- W.H.O. ED: W. O'Sc... North American Truck/TR Chair _____
- _____ VLD: _____ North American Truck _____
- John J. G. ... Office of the General Counsel JK _____
- _____ STA Purchasing _____
- _____ Director, VEE ROB Stromm 8 x23198 _____
- OK JCUETER Worldwide Direct Market Operations _____
- JK J. ... FCSD PS&L Office _____
- ND D. ... Critical Concern Manager _____
- _____ Quality Office _____

Other Attendees

| Name | CDS/E-mail ID | Organization | Location | Phone Number |
|----------------------|-----------------|------------------------|--------------|--------------|
| <u>BOB BEECH</u> | <u>BEECH1</u> | <u>FCSD-RSP</u> | <u>VEEII</u> | <u>05579</u> |
| <u>JOHN WINK</u> | <u>JWINK</u> | <u>PURCHASING</u> | <u>OMP</u> | <u>72505</u> |
| <u>GREG WEST</u> | <u>GWEST2</u> | <u>PSE 018500</u> | <u>PDC</u> | <u>59401</u> |
| <u>Mike Kramer</u> | <u>MKRAMER1</u> | <u>018500 AT&T</u> | <u>PDC</u> | <u>42003</u> |
| <u>Gordon Masuda</u> | <u>GMASUDA</u> | <u>VEE-SIC</u> | <u>FBPY</u> | <u>29662</u> |
| <u>GARY BALINT</u> | <u>GBALINT</u> | <u>FCSD-RSP</u> | <u>VEEII</u> | <u>72290</u> |

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| FRAN HAWKINS | FHAWKINZ | STA | AMP | 313-390-5740 |
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Teleconference Participants:

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| KEVIN KIRSCHKE | | ASD | | |
| ARNOLD KRONHOL | | DIESEL TEAM | | |
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TECHNICAL REVIEW MEETING

Date: 12-5-02

Agenda: 2002-03 F-SERIES SD + EXCURSION
ADJ. PEDAL SENSOR

Initial If Present

Alternate/Representative

| | | | |
|---------------------|--------------------|------------------------------------|-------|
| _____ | <u>F. Ligon</u> | FRC Secretary, Dir., VS&P | _____ |
| <u>Green</u> | <u>K. Kiser</u> | GCM Mgr. | _____ |
| <u>W</u> | <u>K. Goering</u> | Recall/Service Programs Manager | _____ |
| <u>fact</u> | <u>M. Tokarsky</u> | N.A. CCRG Chairperson | _____ |
| _____ | <u>G. Ray</u> | Public Affairs | _____ |
| _____ | ED: _____ | European Car/ TR Chair | _____ |
| _____ | VLD: _____ | European Car | _____ |
| _____ | ED: _____ | North American Car/TR Chair | _____ |
| _____ | VLD: _____ | North American Car | _____ |
| _____ | ED: _____ | Premier Auto Group/TR Chair | _____ |
| _____ | VLD: _____ | Premier Auto Group | _____ |
| _____ | ED: <u>W. CSB</u> | North American Truck/TR Chair | _____ |
| _____ | VLD: _____ | North American Truck | _____ |
| <u>ID</u> | <u>[Signature]</u> | Office of the General Counsel | _____ |
| <u>Pres of Line</u> | _____ | STA Purchasing | _____ |
| _____ | _____ | Director, VEE | _____ |
| <u>Green</u> | <u>J. Cueter</u> | Worldwide Direct Market Operations | _____ |
| <u>S</u> | <u>[Signature]</u> | FCSD PS&L Office | _____ |
| <u>MD</u> | <u>[Signature]</u> | Critical Concern Manager | _____ |
| _____ | _____ | Quality Office | _____ |

Other Attendees

| Name | CDS/E-mail ID | Organization | Location | Phone Number |
|---------------|---------------|--------------|-----------|--------------|
| PAT BRENNAN | PBRENNAN | PTSE | MD197 PDC | 30621 |
| KEN GRIEWEK | KGRIWEK | ASO-FVSC | FPS-500 | 86373 |
| Gordon Masura | GMASURA | VEE-S&L | FBP4 | 29662 |
| FRED HAWCINS | FHAWCINS | ETA | BMP 223 | 05740 |
| MIKE KRANER | MKRANER.L | PTSE | PDC-26F02 | X42003 |
| GREG WEST | GWEST 2 | PTSE | PDC-26J12 | X 57401 |

Additional Space on Reverse Side

| Name | CDS/E-mail ID | Organization | Location | Phone Number |
|-------------------------------------|---------------|--------------|----------|--------------|
| Bob HILDING | AHLDING | NAT | PDC | 3926A |
| LARRY LIPSON | LIPSON | PTSSR | PDC | 81726 |
| RICH AIRZEL | RHIRTZEL | RSP | DSCI | 74997 |
| BECKY ESEM | BESEM | RSP | DSCI | 05575 |
| TERRI SHIFF | TSHIFF | CORE ATCPS | FAC-A | 173831 |
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| Teleconference Participants: | | | | |
| STA TEAM | | | | |
| J. CONRAD | | | | |
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Mercier, Julie (J.A.)

From: vipdls16@drbn004.dearbom.ford.com
Sent: Wednesday, February 05, 2003 11:59 AM
To: jmercier@ford.com
Subject: CAMPAIGN 2129 LOAD REQUEST } C

CAMPAIGN TARGETING RELEASE

GLOBAL CAMPAIGN NUMBER : 2129
LOCAL CAMPAIGN NUMBER : 03B03
DESCRIPTION : 03B03 02-03 7.3L P131/Excursion Adj Pedal
CAMPAIGN-TYPE : ONP - B Program (US-B)
DATASET NAME : CS.CS0110NV.NAVIS.EXTRACT.G4339V00
NUMBER OF VEHICLES : 101206

SEE ALSO:

ATTACHED SUPPLIER & CONSIGNED OF
1,435 VINS - CORRECT.



VIN Lists

| | |
|-------------------------|---|
| For Global Campaign No: | 2129 |
| Description: | 03B03 02-03 7.3L P131/Excursion Adj Pedal |
| Local Campaign(s): | 03B03 |

Exclude VIN List: fixed per AWS
 File name stored in: C:\My Documents\03 add delete vin lists\03B03 delete.CSV

Enter New VIN File Delete VIN File Modify VIN File Done Help

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Revision: 1.8

PE03-044 23181

http://syc1.dearborn.ford.com/SecureCGI/db2www/gcamp/gcamp_vin_list_overview.d2w/input

02/05/2003

Marcier, Julie (J.A.)

From: wpd1st6@drbn004.detroit.ford.com
Sent: Wednesday, February 05, 2003 9:35 AM
To: marcier@ford.com
Subject: CAMPAIGN 2129 LOAD REQUEST

FOR GLOBAL CAMPAIGN NUMBER 2129 YOUR VIN FILE
C:\My Documents\03 add delete vin lists\03B03 delete.CSV
HAS COMPLETED THE LOAD PROCESS

NUMBER OF LINES IN THE INPUT FILE: 1,985
NUMBER OF VINS UPLOADED: 1,973
NUMBER OF DUPLICATE VINS: 12
NUMBER OF INVALID FORMAT VINS: 0

THESE ARE THE DUPLICATE AND INVALID FORMAT VINS

| | |
|-------------|---------------|
| 1FTWW32F62E | DUPLICATE VIN |
| 1FTSW31F72E | DUPLICATE VIN |
| 1FTSW31F62E | DUPLICATE VIN |
| 1FTSW31F02E | DUPLICATE VIN |
| 1FTNX21F02E | DUPLICATE VIN |
| 1FTNW21FX2E | DUPLICATE VIN |
| 1FTNW21F82E | DUPLICATE VIN |
| 1FTNW21F32E | DUPLICATE VIN |
| 1FTNW21F32E | DUPLICATE VIN |
| 1PDWF37F62E | DUPLICATE VIN |
| 1FTSW31F23E | DUPLICATE VIN |
| 1FDXW47FX3E | DUPLICATE VIN |

*** END OF REPORT ***

REGARDS,
GLOBAL CAMPAIGN TARGETING SYSTEM

Mercier, Julie (J.A.)

From: vipcist6@drbn004.dearborn.ford.com
Sent: Tuesday, March 25, 2003 9:51 AM
To: jmercier@ford.com
Subject: [CAMPAIGN 2234 LOAD REQUEST] U

CAMPAIGN TARGETING RELEASE

GLOBAL CAMPAIGN NUMBER : 2234
LOCAL CAMPAIGN NUMBER : 03B03-A
DESCRIPTION : 03B03-A 02-03 MY F-Supe/Excur Ajd Pedal
CAMPAIGN-TYPE : ONP - B Program (US-B)
DATASET NAME : CS.CS0110NV.NAVIS.EXTRACT.G4379V00
NUMBER OF VEHICLES : 1635

PE83-044 23211



Criteria Groupings

For Global Campaign No: 2234
Description: 03B03-A 02-03 MY F-Supe/Excur Ajd Pedal
Local Campaign(s): 03B03-A

| # | Group | Group Desc. |
|---|-------|--|
| | AA | <p>Last Modified: 24-Mar-2003 09:33 AM By: JMERCIER</p> <p>VEHICLE LINE: ALL MODEL YEAR(S): 2002, 2003</p> <p>PRODUCTION DATE: LESS THAN OR EQUAL TO 17-OCT-2002</p> <p>ASSEMBLY PLANT = ALL</p> <p>VEHICLE ORDER CODE: 99-99 = F</p> <p>: 62-62 = S</p> |

Add Group Delete Group Modify Group Copy Group Done Help

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Revised: 1.24

FE83-844 23212

http://syc1.dearborn.ford.com/SecureCGI/db2www/gcamp/gcamp_criteria_vin_grp_in.../inpu 3/24/2003



VIN Lists

For Global Campaign No: 2234
Description: 03B03-A 02-03 MY F-Supe/Excur Ajd Pedal
Local Campaign(s): 03B03-A

Exclude VIN List: fixed
File name stored in: C:\03B03 delete.CSV

Enter New VIN File Delete VIN File Modify VIN File Done Help

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Revision: 1.0

PE83-044 23213

http://syc1.dearborn.ford.com/SecureCGI/db2www/gcamp/gcamp_vin_list_overview.../inpu 3/24/2003

Mercler, Julie (J.A.)

From: vipdist6@drbn004.dearborn.ford.com
ant: Monday, March 24, 2003 10:37 AM
To: jmercier@ford.com
Subject: CAMPAIGN 2234 LOAD REQUEST]

FOR GLOBAL CAMPAIGN NUMBER 2234 YOUR VIN FILE

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HAS COMPLETED THE LOAD PROCESS

NUMBER OF LINES IN THE INPUT FILE: 1,985
NUMBER OF VINS UPLOADED: 1,973

NUMBER OF DUPLICATE VINS: 12
NUMBER OF INVALID FORMAT VINS: 0

THESE ARE THE DUPLICATE AND INVALID FORMAT VINS

| | |
|-------------|---------------|
| 1FTNW32F62E | DUPLICATE VIN |
| 1FTSW31F72E | DUPLICATE VIN |
| 1FTSW31F62E | DUPLICATE VIN |
| 1FTSW31F02E | DUPLICATE VIN |
| 1FTNX21F02E | DUPLICATE VIN |
| 1FTNW21FX2E | DUPLICATE VIN |
| 1FTNW21F82E | DUPLICATE VIN |
| 1FTNW21F32E | DUPLICATE VIN |
| 1FTNW21F32E | DUPLICATE VIN |
| 1FDWF37F62E | DUPLICATE VIN |
| 1FTSW31F23E | DUPLICATE VIN |
| 1FDXW47FX3E | DUPLICATE VIN |

*** END OF REPORT ***

REGARDS,
GLOBAL CAMPAIGN TARGETING SYSTEM

From: Binger, Charlie (C.F.)
Sent: Monday, January 27, 2003 4:51 PM
To: Hawkins, Fred (F.W.); Patel, Mona (M.S.)
Subject: FW: January 29 FRC Meeting - Agenda and Pre-Read Material

Follow Up Flag: Follow up
Due By: Tuesday, January 28, 2003 8:00 AM
Flag Status: Flagged

If you read the fact Sheet attached, its clear that the intention from the PD perspective is to assign full blame to the supplier. Fred, you should ask the PD community what is being taken forward for this meeting prior to wednesday and advise DAV. Thanks.

Charlie Binger

(cbinger@ford.com)
Phone: (313) 380-5356
Manager, Vehicle Procurement Operations
Supplier Technical Assistance

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-----Original Message-----

From: Larson, Karen (K.L.) On Behalf Of Vellky, Dave (D.A.)
Sent: Monday, January 27, 2003 3:00 PM
To: Binger, Charlie (C.F.); Burford, Chris (C.B.)
Subject: FW: January 29 FRC Meeting - Agenda and Pre-Read Material

Note, they will discuss the Teleflex concern on the 29th of January.

-----Original Message-----

From: Schwartzberger, Sandy (S.)
Sent: Monday, January 27, 2003 1:27 PM
To: Guys, Philip (P.R.); Cosenza, Pat (P.D.); Beck, Mike (M.C.); Biskup, Robert (R.T.); Boddie Jr., Will (W.W.); Brown, Kelly (K.M.); Brown, Robert (R.D.); Cichke, Sue (Susan M.); Douglas, Jim (J.B.); Faulk, William (W.R.); Goering, Kimberly (K.L.); Grosser, Louise (L.K.); Greenwell, Joe (J.); Kammerer, Al (Alan R.); Kiser, Kurt (K.W.); Knecht, Bob (R.); Lyon, Frank (F.M.); Marbers, Phil (P.R.); Nev, Ray (R.A.); Ray, Glenn (G.E.); Stevens, Anna (A.L.); Sweney, Stephanie (S.L.); Szczupak, Dave (D.T.); Theodore, Chris (C.P.); Tokarsky, Michael (M.); Vellky, Dave (D.A.); Yondak, James (J.P.)
Cc: Rowe, Deanna (D.M.); Riggle, Patsy (P.J.); Hornschmeyer, Jennifer (J.C.); Patel, Bharat (B.J.); Christensen, Kris (K.S.); Hurdell, Mitch (M.P.); Oswald, Greg (G.G.); Lugel, Jay (J.D.); Kintrea, Kerina (K.); Hines, Bob (R.S.); Mikolajewski, Lisa (L.A.); Osborne, William (W.H.); Burton, Kellie (K.); Campbell, Valerie (V.); Chapman, Nancy (N.A.); Gray, Tammy (T.L.); Heidrich, Janice (J.); Isaac, Sharon (S.A.); Knight, Susan (S.M.); Larson, Karen (K.L.); Rataz, Peggy (P.J.); Roberts, Connie (C.M.); Sessak, Patricia (P.A.); Schwartzberger, Sandy (S.); Smith, Sheila (S.M.)
Subject: January 29 FRC Meeting - Agenda and Pre-Read Material

Attached are the agenda and pre-read material for the January 29th FRC meeting scheduled from 10:30-12:30 at PDC, C/R #5.

If you designate a delegate to attend this meeting for you, please forward the agenda and pre-read material to them. Thank you.

PE53-044 25158



Sandy Schwartzberger

Executive Assistant to Frank Ligon, Director,
Vehicle Service & Programs

Phone: 32-38468

FAX: 84-62580 (Secure)

Agenda and Sign In

FRC Membership and Topics

January FRC Monthly Meeting: January 29th, 2003, 10:30 a.m. - 12:30 p.m., PDC Conf. Rm. # 5

CO-CHAIR: VP - Environmental & Safety Engineering (Ciachka) _____
CO-CHAIR: VP - Quality (Goesser) _____
SECRETARY: Director - Global Vehicle Service & Programs (Ligon) _____

TEAM MEMBERS

VP - Global Core Engineering (Bodde) _____
VP - N.A. Vehicle Operations/Manufacturing (Stevens) _____
VP - Powertrain Operations (Szczupak) _____
VP - North American Product Development (Theodore) _____
Director - Global Purchasing STA (Valliky) _____
Director - Lincoln Mercury (Kammerer) _____

SUPPORT TEAM MEMBERS

Asst. General Counsel - OGC (Blakup) _____
Global Concerns Manager - FCSD (Kiser) _____
Director - Vehicle Environmental Engineering (Brown) _____
Retail & Service Programs Manager-FCSD (Goering) _____
Chair - OCRG (Tokarsky) _____
VP - Corporate Public Affairs (Greenwell) _____
Director - Automotive Safety Office (Vondale) _____
Chair - EPRC (Douglass) _____

-AGENDA-

| <u>TOPIC</u> | <u>RESPONSIBLE</u> | <u>PRESENTER</u> |
|--|---|------------------------------|
| 1. Potential Field Service Actions 02X60 - 2002-2003 F-Super Duty & Excursion - Adjustable Accelerator Pedal Sensor 03X02 - 2003 Aviator (Canada Only) - DFL Strategy | Director Engr/ Director Mfg/ Powertrain Bill Osborne Mike Renucci | Phil Guys Pat Casenza |
| 2. Prevent Action Review/Metric | Director Quality - supported by Director Engr. Director Mfg. Powertrain | Mike Beck |
| 3. Government Investigations - Status | Director ASO / Director VEE | Ray Nevl |
| 4. Non-Government Open Items Under Review | Director VSP/ Director VEE | Ray Nevl / Mike Tokarsky |
| 5. Other Issues | All | |