

**EA03-007**

**GM 12/16/03**

**ATTACHMENT 1A**

**BOOK 1 OF 2**

**PART 4 OF 4**

GENERAL MOTORS CORPORATION  
OLDSMOBILE DIVISION  
GM RESTRICTED

CUSTOMER:  
ADDRESS:



W Bloomfield  
MI

HOME PHONE:

CASE NUMBER: 1-121461034 VIN: 1GHD138422229584  
MODEL YEAR: 2002  
DATE OPENED: 2003-07-21 SERIES: Bravada  
DATE CLOSED: 2003-10-23 MILEAGE: 24353.0000000  
SOURCE: White Mail DELIVERY DATE:  
SRC TYPE: LegalYes DEALER NAME: Key Oldsmobile, Inc.  
SRC PARTENT: DEALER ADDRESS: 2446 Twelve Mile Road, Warren, MI, 48092-5619,

\*\*\*\*\*GENERAL CASE INFORMATION\*\*\*\*\*

J01 General  
0 REPAIR ATTEMPT(S) Stalls

GM Address

\*\*\*\*\*WORK HISTORY\*\*\*\*\*

Address; ; 2003-07-21  
03-07-21

Svc Mgr Gary; ; 2003-07-21  
2003-07-21

Dist closing w/BBB; ; 2003-07-21  
2003-07-21

Dissat closing w/BBB; ; 2003-07-21  
2003-07-21

Created: CAC\_MW0001. SR#1-121461034; ; 2003-07-21  
2003-07-21

Dist closing w/BBB; ; 2003-07-21  
2003-07-21

MW0001; ; 2003-07-21  
2003-07-21

Service Request has been Closed Dissatisfied.; ; 2003-07-21  
2003-07-23

SR in Status of Closed has been Re-Opened by GENTILE; ; 2003-07-23  
2003-07-23

Scanned: 2003-07-22-19.35.01.000000, MEXDocNum: 0320300384; ; 2003-07-23  
03-07-23

Service Request Ownership has changed FROM: REEDY TO: GENTILE; ; 2003-07-23  
2003-07-23

ATTENDED TO CONTACT SCS CAMPBELL SVC MGR AT SUBURBAN OLDS.; ; 2003-07-23  
2003-07-23

SPK TO CUST. ; 2003-07-23  
2003-07-23

ATTEMPTED TO CONTACT GARY LUDWIG SVC MGR AT KEY OLDS. ; 2003-07-23  
2003-07-23

ATTEMPTED TO CONTACT BOB CAMPBELL SVC MGR AT SUBURBAN. ; 2003-07-23  
2003-07-23

REC'D CALL BACK FROM SVC MGR BOB CAMPBELL, YESTERDAY. ; 2003-07-24  
2003-07-24

LEFT VME FOR CUST TO CALL BACK. ; 2003-07-24  
2003-07-24

CUST CALLED BACK LEFT VME. ; 2003-07-24  
2003-07-24

LEFT VME FOR SVC MGR BOB CAMPBELL. ; 2003-07-24  
2003-07-24

REC'D CALL BACK FROM BOB CAMPBELL; ; 2003-07-24  
2003-07-24

LEFT VME FOR CUST TO CALL BACK. ; 2003-07-24  
2003-07-25

LEFT VME FOR AVN LON READER WHO IS OVER SUBURBAN DEALERSHIP. ; 2003-07-25  
2003-07-25

SPK TO CUST. ; 2003-07-25  
2003-07-25

LEFT VME FOR SVC MGR BOB CAMPBELL AT SUBURBAN OLDS. ; 2003-07-25  
2003-07-25

LEFT VME FOR AVN LEONARD FOX WHO IS OVER KEY OLDS. ; 2003-07-25  
2003-07-25

REC'D VME FROM AVN LEONARD FOX; ; 2003-07-25  
2003-07-31

SPK TO SVC MGR BOB CAMPBELL AT SUBURBAN OLDS. ; 2003-07-31  
2003-08-01

LEFT VME FOR SVC MGR BOB CAMPBELL AT SUBURBAN. ; 2003-08-01  
2003-08-01

REC'D VME FROM SVC MGR BOB CAMPBELL; ; 2003-08-01  
2003-08-05

LEFT VME FOR CUST TO CALL BACK. ; 2003-08-05  
2003-08-06

REC'D VME FROM CUST. ; 2003-08-06  
2003-08-06

LEFT VME FOR CUST TO CALL BACK. ; 2003-08-06  
2003-08-06

CUST CALLED BACK. ; 2003-08-06  
2003-08-06

VIEWED WITH TM.; ; 2003-08-06  
03-08-07

SPK TO CUST.; ; 2003-08-07  
2003-08-07

Service Request has been Closed Dissatisfied.; ; 2003-08-07  
2003-08-26

SR in Status of Closed has been Re-Opened by GENTILE; ; 2003-08-26  
2003-08-26

REC'D VME FROM CUST.; ; 2003-08-26  
2003-08-26

LEFT VME FOR CUST TO CALL BACK.; ; 2003-08-26  
2003-09-04

Service Request Ownership has changed FROM: GENTILE TO: ELLIS; ; 2003-09-04  
2003-09-04

WISH HR; ; 2003-09-04  
2003-09-04

HRC LEGAL Scanned: 2003-09-02-18.35.21.000000, MEXDocNum: 0324500596; ; 2003-09-04  
2003-09-04

Service Request Ownership has changed FROM: ELLIS TO: MENDOZAN; ; 2003-09-04  
03-09-04

Ownership Escalated to HRC; ; 2003-09-04  
2003-09-05

Dealer Contact; ; 2003-09-05  
2003-09-05

AVM Contact; ; 2003-09-05  
2003-09-05

Atty Contact; ; 2003-09-05  
2003-09-05

HRC LEGAL Scanned: 2003-09-05-11.15.03.000000, MEXDocNum: MEX3F58675; ; 2003-09-10  
2003-09-09

HRC LEGAL Scanned: 2003-09-09-15.14.54.000000, MEXDocNum: MEX3F5873B; ; 2003-09-10  
2003-09-09

HRC LEGAL Scanned: 2003-09-09-15.16.55.000000, MEXDocNum: MEX3F58830; ; 2003-09-10  
2003-09-15

HRC Contact; ; 2003-09-15  
2003-09-19

Day Contact; ; 2003-09-19  
03-09-19

CASH; ; 2003-09-19  
2003-09-19

HRC LEGAL Scanned: 2003-09-19-16.13.35.000000, MEXDocNum: MEX3F58830; ; 2003-09-30  
2003-09-30

Atty Contact; ; 2003-09-30  
2003-10-02

Audit Complete; ; 2003-10-02  
2003-10-06

Atty Contact; ; 2003-10-06  
2003-10-06

BMC LEGAL Scanned: 2003-10-06-17.15.48.000000, MEXDocNum: MEN3F819BE; ; 2003-10-07  
2003-10-07

LEASE REPURCHASE; ; 2003-10-07  
2003-10-07

BMC LEGAL Scanned: 2003-10-07-13.14.54.000000, MEXDocNum: MEN3F82A2B; ; 2003-10-07  
2003-10-07

BMC LEGAL Scanned: 2003-10-07-09.17.37.000000, MEXDocNum: MEN3F81B7A; ; 2003-10-07  
2003-10-08

CMAC Contact; ; 2003-10-08  
2003-10-08

BMC LEGAL Scanned: 2003-10-08-17.20.11.000000, MEXDocNum: MEN3F843A9; ; 2003-10-09  
2003-10-08

BMC LEGAL Scanned: 2003-10-08-19.13.54.000000, MEXDocNum: MEN3F8444E; ; 2003-10-09  
2003-10-14

7 day letter; ; 2003-10-14  
2003-10-14

Paralegal Contact; ; 2003-10-14  
2003-10-14

Dealer Contact; ; 2003-10-14  
2003-10-14

BMC LEGAL Scanned: 2003-10-14-15.15.34.000000, MEXDocNum: MEN3F85F5A; ; 2003-10-15  
2003-10-14

BMC LEGAL Scanned: 2003-10-14-15.21.01.000000, MEXDocNum: MEN3F85FA7; ; 2003-10-15  
2003-10-15

Sec's Signed Offer and Release; ; 2003-10-15  
2003-10-15

Prep GN; ; 2003-10-15  
2003-10-15

Lease Repurchase; ; 2003-10-15  
2003-10-20

BMC; ; 2003-10-20  
2003-10-20

Service Request has been Closed Satisfied; ; 2003-10-20  
2003-10-20

MC in Status of Closed has been Re-Opened by: NISHITAM; ; 2003-10-20  
2003-10-20

Paralegal Contact; ; 2003-10-20  
2003-10-20

Dealer Contact; ; 2003-10-20  
2003-10-20

Paralegal Contact; ; 2003-10-20  
2003-10-20

Dealer Contact; ; 2003-10-20  
2003-10-20

Paralegal Contact; ; 2003-10-20  
2003-10-23

Service Request has been Closed Satisfied. ; 2003-10-23

\*\*\*\*\*PAR INFORMATION\*\*\*\*\*

INCIDENT DATE: INCIDENT TIME:  
INCIDENT LOCATION:

DRIVER NAME: DRIVER AGE:  
DRIVER DISABILITY:

OWNER DESCRIPTION:

ALLEGED DEFECTIVE COMPONENT:

INCIDENT RESULT: ROAD CONDITION: ROAD SURFACE:  
POLICE REPORT: BODY INJURY:  
NUMBER OF PEOPLE: INJURIES:  
INJURIES:

WAS ANOTHER VEHICLE INVOLVED:  
NUMBER OF VEHICLES: 0

PROPERTY DAMAGE:

WAS VEHICLE INSURED: INSURANCE COMPANY NAME:  
INSURANCE COMPANY ADDRESS:  
AGENT NAME:  
AGENT PHONE NUMBER:

MORE INFORMATION:  
MAINTENANCE LOCATION:  
CURRENT LOCATION OF VEHICLE:  
NOTIFY NAME:

WAS VEHICLE INSPECTED: INSPECTORS NAME: INSPECTION DATE:  
MILEAGE AT INSPECTION:  
WHERE WAS INSPECTION DONE:

WAS VEHICLE ROAD TESTED:  
ROAD TEST DESCRIPTION:  
ROAD TEST RESULT:  
CGMP INSPECTED:  
INVESTIGATIVE SUMMARY:  
PBI STATUS:

\*\*\*\*\*PAR INFORMATION\*\*\*\*\*

SOURCE:  
QUEST TYPE:  
PURCHASE REASON:

TRANSACTION:

DEALER BAC:  
DEALER NAME:  
DEALER ADDRESS: , ,  
CONTACT: ,  
PHONE NUMBER:  
PRODUCT CODE:

FAX NUMBER:  
BODY TYPE:  
TRIM:  
TRANSMISSION:  
VEHICLE DRIVEABLE:  
BRC WARRANTY DATE:  
NADA: 0  
SALES TAX:

ENGINE TYPE:  
MILEAGE @ BUY-BACK: 0  
MSRP:

DEPRECIATION:  
UPGRADE:  
AFTERMARKET:  
LEASE TERM:  
DAMAGE:  
OTHER:  
BRANCH:  
ACCOUNT NUMBER:  
INTEREST RATE:

NAME:  
INTEREST PAID:  
DEALER BUYOUT:

ACCOUNT BALANCE:  
LEGAL:

LEGAL TYPE:  
LEMON LAW:  
VEHICLE DESTINATION:  
LIEN PAYOFF:  
TITLE BRAND:

DEALER ADMINISTRATION:  
RELEASE:

REPLACEMENT VIN:

\*\*\*\*\*BODILY INJURY\*\*\*\*\*

NUMBER OF INJURIES: 0  
COMMENTS:

NAME:  
ADDRESS: ,  
CITY/STATE: ,  
PHONE NUMBER:  
SEATING POSITION:  
TYPE OF INJURY:  
TREATED:

LOCATION:

RESTRAINT:  
IF SO, WHERE:

\*\*\*\*\*ADR INFORMATION\*\*\*\*\*

EXTERNAL CASE NUMBER:  
TITLE NAMES:  
BUSINESS:  
ACCIDENT:  
DESCRIPTION OF DAMAGE:  
PURCHASE/LEASE: 0  
LEASE AT PURCHASE: 0  
DOES OWNER HAVE POSSESSION OF VEHICLE:  
RESOLUTION SOUGHT:

DATE:  
% BUSINESS: 0  
DATE OF ACCIDENT:  
DATE OF PURCHASE/LEASE:  
PURCHASE/LEASE AS:

\*\*\*\*\*BRC COMPLIANCE INFORMATION\*\*\*\*\*

ISSUE: CONTACT NUMBER: 1

COMPANY:

CONTACT TYPE:  
CONTACT PHONE:

ADDRESS:



December 15, 2003

[REDACTED]  
W. Bloomfield, MI [REDACTED]

Service Request: 1-121461034

Dear [REDACTED]

We are sorry you continue to be dissatisfied with the decision made concerning your 2002 Oldsmobile Bravada. We know you are sincere in the position you have taken, and hope you also understand our point of view.

General Motors, through the Better Business Bureau (BBB) Autoline, provides a service of mediation/arbitration for its customers regarding the new vehicle warranty. General Motors has committed itself to accept and abide by decisions made in this arbitration process.

The BBB Autoline is available to you at no cost. In certain circumstances, you may be required to use the BBB Autoline prior to participation in other resolution methods. This program is discussed in your vehicle's "Warranty and Owner Assistance Information Booklet."

Please call the Better Business Bureau at 1-800-955-5100 to utilize this service. They will provide you with full details of the program.

Thank you for the opportunity to review this matter.

Sincerely,

Jeanne Reed  
Customer Relationship Manager

MN0001-P/ame

<b>Customer Name:</b> [REDACTED]	<b>Approval Date:</b> 10/16/2003
<b>CRM Name:</b> WENDY MENDOZA	
<b>DC Case#</b> 60820 <b>DC Case Number</b> 1-121461034 <b>Customer Name</b> [REDACTED] <b>Original VIN</b> 1GHDT138422229584 <b>BAC</b> 115925 <b>Dealership Name</b> ART MORAN PONTIAC-GMC TRUCK <b>Dealer Contact/Title</b> Dave Webb, Sales Manager <b>Dealer Phone</b> 2483539000 <b>Dealer Fax</b> 2483538982 <b>Delivery Date</b> 2002-02-27 <b>Buyback Mileage</b> 24353 <b>Transmission</b> A <b>UCC Code(s)</b> J0108 <b>MSRP</b> 36757.00 <b>NADA</b> 16409.50 <b>Case Number</b> 60820 <b>TAC Case Number</b> <b>Type of Transaction</b> SL <b>Replacement VIN</b> <b>Repurchase Type</b> Legal-Early Resolution-NISM <b>Repurchase Source</b> Legal CRM, Wendy Mendoza <b>Reason for Repurchase:</b> Vehicle stalls & No start/No crank condition exists. <b>Vehicle is going to:</b> <b>Auction Is Vehicle Drivable?</b> <b>N Issue 1099?</b> <b>Mer Admin Fee Applies?</b> <b>Issue Release</b> <b>N</b> <b>This vehicle was repurchased as a result of a:</b> <b>Voluntary mediated customer satisfaction repurchase</b> <b>Retrieve Sales Tax? N Title Brand?</b> <b>Reason for not Retrieving Sales Tax:</b> <b>LEASE REPURCHASE</b> <b>Original Sales Tax Paid in State:</b> MI Repurchased Under Laws of State: MI <b>Vehicle Meets Presumption of LEMON LAW?</b> Y <b>Closing Schedule:</b> <b>2003-10-23 Established on:</b> <b>2003-10-16</b>  <b>If so, where: BAC is 0</b> <b>Location Site Name:</b> <b>Contact Name:</b> <b>Address 1:</b> <b>Address 2:</b> <b>City: State: Zip:</b> <b>Phone #:</b> <b>Fax #:</b>	<b>Comment:</b> Customer and Attorney to receive one check. Customer to receive \$12,416.95; Attorney to receive \$1,500.00  <b>GM Legal Case Number:</b> <b>GM Counsel Name:</b> N/A <b>GM Counsel Contact Name:</b> N/A <b>Address1:</b> <b>Address2:</b> <b>City: State: Zip:</b> <b>Phone #:</b> <b>Fax #:</b>  <b>Lien Payoff</b> <b>Lien Payoff Amount:</b> 20762.85 <b>Lien Payoff Expires on:</b> 2003-11-10 <b>Per Diem:</b> 0.00 <b>Customer Due to GM:</b> 0.00 <b>Dealer Due GM:</b> 0.00 <b>Check Information</b> <b>Customer Lienholder Plaintiff's Attorney</b> <b>Check Amt:</b> 0.00 <b>Check Amt:</b> 13916.95 <b>Payee1:</b> [REDACTED] <b>Payee1:</b> GMAC Payee1: [REDACTED] <b>Payee2:</b> Payee2: Acct.#321900117490 <b>Payee2:</b> Offices of Steve Lehto <b>Address1:</b> [REDACTED] <b>Address1:</b> [REDACTED] <b>Address1:</b> [REDACTED] <b>Address2:</b> Avenue <b>Address2:</b> Road, Suite #300 <b>Address2:</b> Highway, Suite #121 <b>City:</b> [REDACTED] <b>City:</b> Auburn Hills <b>City:</b> Farmington Hills <b>State:</b> MI <b>State:</b> MI <b>State:</b> MI <b>Zip:</b> [REDACTED] <b>Zip:</b> [REDACTED] <b>Zip:</b> [REDACTED] <b>Phone #:</b> [REDACTED] <b>Fax #:</b> <b>Fax #:</b> <b>Fax #:</b> 248-855-9756 <b>Attention:</b> Payoff Dept. <b>Attention:</b> Adam Alexander <b>Account #:</b> 321900117490 <b>Fed Tax ID:</b> 38-3189125 <b>Firm Name:</b> Steve Lehto, et al <b>Case ID:</b> 60820-Initiator: wendowaw

Privileged and Confidential Information**CASE ASSESSMENT BY: Wendy Mendoza**

Customer Name: [REDACTED]

CARB Request No.: S 1-121461034

GM Legal File No.: NISM

Vehicle ID No.: 1GHDT13S422229584

In Service Date: 02/27/02

Vehicle Is: NEW

DLR's BAC Code:  
117197

Year, Make &amp; Model: 2002 Oldsmobile Bravada

**VEHICLE REPAIR HISTORY****CUSTOMERS PRIMARY SYMPTOM/COMPLAINT: Vehicle Stalls/No Start/No Crank**

04/10/02	2090	2	C/S vehicle is running rough; stalling while driving - scan with tech II; found DTC P0116; ECT sensor; necessary to reprogram PCM per TSB 01-06-04-052
11/20/02	12825	7	C/S was driving and vehicle stopped running; SES light and ABS light went on; has happened 5x - could not duplicate per VISS
06/09/03	21313	2	No Crank; no start; lights on but does not turn over - replaced ignition switch
06/19/03	21675	2	Check vehicle will not start/no crank - check unit no start; ran diagnostic; found open in starter; replaced starter and retest good
07/25/03	23216	8	Check vehicle died while driving; crank, no start; has happened several times; does not lose radio stations; clock does not reset; will restart after 20-40 minutes; has happened several times in the last month - performed diagnostics; found failure in PCM; replaced PCM; reprogrammed; test drove 26 miles with no problems; MS. Customer did not want any more miles on vehicle

**OTHER / MISCELLANEOUS:**

04/09/03 - 21313 miles - Water temperature gauge inoperative - replaced ignition switch  
 06/09/03 - 21313 miles - Check gauges inoperative - replaced ignition switch  
 06/09/03 - 21313 miles - Oil gauge inoperative - reprogrammed IP cluster  
 06/09/03 - 21313 miles - gas gauge inoperative - reprogrammed IP cluster  
 06/09/03 - 21313 miles - SES light on - R&R engine wiring  
 06/09/03 - 21313 miles - ABS light inoperative - reprogrammed IP cluster  
 06/19/03 - 21675 miles - Check for high idle on start up; - check for updates; necessary to update BE program to address cold start and idle concern; on start up, engine has exhaust leak; necessary to order updated bolts and gasket per bulletin 03-06-02-032  
 07/25/03 - 23216 miles - Check rough running; noise engine; C/S that sound is like load/leaking exhaust; C/S noise seems to be coming from right side; C/S possible bulletin for repairs - exhaust gasket and all 11 exhaust bolts loose; replaced exhaust gasket and all 11 exhaust bolts and torque to 15 ft lbs.; recheck; no leaks at this time  
 07/25/03 - 23216 miles - check for fluid leak; C/S vehicle leaks spots overnight; C/S leak is coming front of vehicle - found rear main seal incorrectly installed from factory; section of lip seal folded by inverted; performed diagnostic check with tank shield and side plate; replace rear main seal; also replaced bell housing dust boot; oil separator; road test 26 miles; recheck for leaks good.

Total Days Out of Service: 21

VEHICLE MEETS PRESUMPTION: YES: XXXXX

NO:

CRM FINAL OFFER: (CASH / REP / TRADE): OFFER TO CUST: \${Amount} ATTORNEY FEES: \${Amount}

**RECOMMENDATION:**

CRM recommends cash settlement. Customer has 60/60 Major Guard. Vehicle is a leased vehicle. Vehicle was serviced @ three different dealerships in 2003. All three dealership performed repairs for no start/stalling concern.

TEAM MANAGER APPROVING: Don Riser

YES:

NO:

BRC Legal Case Manager: Wendy Mendoza Ph# 800-231-1841, prompt 9,  
[REDACTED], 57050

FAX# 1-855-549-8388

**Reason for Removal**

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**THIS SECTION IS FOR LOCAL COUNSEL USE ONLY**

**THIS FORM MUST ACCOMPANY ALL CHECK REQUESTS FOR CASH  
SETTLEMENTS AND REPURCHASES**

LC FINAL OFFER:      {CASH / REP / TRADE};      OFFER TO CUST: \$      ATTORNEY FEES: \$

**SETTLEMENT RATIONALE:** Please provide feedback to GM on how you were able to reach a settlement when the BRC could not (what new or additional facts were developed?). We will be using this information as a learning tool for future settlement attempts. You may use a separate page for your input, but you must include a copy of our case assessment with your input so that we can evaluate the differences. **PLEASE LIMIT THIS TO ONE PARAGRAPH IF POSSIBLE AND RETURN A COPY OF BOTH PAGES OF THIS ASSESSMENT FORM.**

File Number  
1-121451034

**ERIC REPURCHASE WORKSHEET**  
Customer Name  
**Michael J. Boudreau**

Worksheet Filled Out By:  
Wendy Newdow

Old Vehicle VIN:  
1042T13043223894

New Vehicle VIN:  
LEASO VEHICLE

Date:  
16-Sep-08

				Lease Term: MO __ MI __	Lease Usage Mo __ MI __
1	Replacement Vehicle Costs	\$0.00	1	Base Price	\$32,738.00
2	Equipment Transfer	\$0.00	2	Conversion Price	\$0.00
3	Sales Tax	\$0.00	3	Sales Tax	\$1,008.00
4	Reg.A./Title (opt)	\$0.00	4	Reg.A./Title (opt)	\$332.87
5	Aftermarket Items	\$0.00	5	Finance Charges	\$8.00
6	Collateral Costs	\$0.00	6	Aftermarket Items	\$0.00
7	Pre-Judgment Interest	\$0.00	7	Collateral Costs	\$0.00
8	Annoyance / Inconvenience	\$0.00	8	Pre-Judgment Interest	\$0.00
9	Dealer Admin / Vehicle Transfer	\$0.00	9	Annoyance / Inconvenience	\$0.00
10	Other		10	Other	
11	Total Replacement Price	\$0.00	11	Total Purchase Price	\$34,168.87
12	Usage/Depreciation	\$0.00	12	Usage (2008 miles)	\$684.25
13	Tax/Title/Registration Contribution	\$0.00	13	Damage	\$0.00
14	MSRP Upgrade	\$0.00	14	Over-Allowance	\$8.00
15	Damage	\$0.00	15	Negative Equity	\$0.00
16	MSRP Downgrade	\$0.00	16	Incentives	\$3,002.00
17	Customer Cost (review L.L.)	\$0.00	17	Incentives (deduct)	\$3,002.00
18			18	Total Deductions	\$3,002.00
19	Repurchase Subtotal	\$0.00	19	Repurchase Subtotal	\$30,473.42
20	Loan Payoff	\$0.00	20	Loan Payoff - 09/29/08	\$21,892.87
21	Total to Dealer & Customer	\$0.00	21	Total Refund to Customer	\$8,128.56
22	Attorney's Fees	\$0.00	22	Attorney's Fees	\$1,500.00
23	Total Repurchase	\$0.00	23	Total Repurchase	\$31,973.42
24	NADA		24	NADA	\$22,175.00
25	Estimated Auction Price	\$0.00	25	Estimated Auction Price	\$16,408.50
26	Projected Loss	\$0.00	26	Projected Loss	\$15,892.88
			27	Total Refund to Customer	\$11,774.26
			28	Attorney's Fees	\$1,500.00
			29	Dealer Buy Out / Payoff Amount	\$21,893.87
			30	Total Repurchase Amount	\$34,828.28
			31	NADA	\$22,175.00
			32	Estimated Auction Price	\$16,408.50
			33	Projected Loss	\$15,118.78

**OVER ALLOWANCE CALCULATION**

PURCHASE PRICE (before 9%) MSRP ( FROM BARS INVOICE) DIFFERENCE If positive look for over allowance	\$ -	TRADE ALLOWANCE PAYOFF OF TRADE DIFFERENCE If negative-negative equity TRADE ALLOWANCE ADV OF TRADE DIFFERENCE some actual cash value	\$ -	PURCHASE PRICE INCENTIVE (from BARS) OVERALLOWANCE ACTUAL PRICE	\$ -
				do not include fuel tax credit include GM card points	

File Number  
1-271411834

DRG REPURCHASE WORKSHEET  
Customer Name

Worksheet Filed On By:  
Woody Shadden

Old Vehicle VIN:  
2G2212122222222

New Vehicle VIN:  
LE8888888888888

Date:  
07-20-08

Old Vehicle VIN: 2G2212122222222		New Vehicle VIN: LE8888888888888		Date: 07-20-08	
1 Replacement Vehicle Costs	\$0.00	1 Base Price	\$32,738.00	1 Down Payment / Cap Cost Reductor	\$0,000.00
2 Replacement Transfer	\$0.00	2 Conversion Price	\$0.00	2 Additional Payments	\$12,208.64
3 Sales Tax	\$0.00	3 Sales Tax	\$1,088.00	3 Reg./L.I./Title (pp)	\$0.00
4 Reg./L.I./Title (pp)	\$0.00	4 Reg./L.I./Title (pp)	\$300.00	4 Aftermarket Items	\$0.00
5 Manufacturer Fees	\$0.00	5 Finance Charges	\$0.00	5 Collateral Costs	\$0.00
6 Collateral Costs	\$0.00	6 Aftermarket Items	\$0.00	6 Pre-Judgment Interest	\$0.00
7 Pre-Judgment Interest	\$0.00	7 Collateral Costs	\$0.00	7 Amortance / Inconvenience	\$0.00
8 Amortance / Inconvenience	\$0.00	8 Pre-Judgment Interest	\$0.00	8 Other	
9 Dealer Admin / Vehicle Transfer	\$0.00	9 Amortance / Inconvenience	\$0.00	8 Total Additions	\$16,498.64
10 Other		10 Other		10	
11 Total Replacement Price	\$0.00	11 Total Purchase Price	\$34,147.07	11 Usage/Depreciation	\$1,011.84
12 Manufacturer Incentive	\$0.00	12 Usage (MSRP ruled)	\$1,011.84	12 Damage	\$0.00
13 Manufacturer Contribution	\$0.00	13 Damage	\$0.00	13 Over-Allowance	\$0.00
14 MSRP Upgrade	\$0.00	14 Over-Allowance	\$0.00	14 Negative Equity	\$0.00
15 Damage	\$0.00	15 Negative Equity	\$0.00	15 Incentives	\$3,000.00
16 MSRP Upgrade	\$0.00	16 Incentives (deduct)	\$3,000.00	16 Over Mileage Penalty	
17 Customer Cost (dealer L.L.)	\$0.00	17 Total Deductions	\$4,011.84	17 Total Deductions	\$4,011.84
18		18		18	
19 Repurchase Subtotal	\$0.00	19 Repurchase Subtotal	\$30,135.23	19 Total Refund to Customer	\$11,447.99
20 Loan Payoff	\$0.00	20 Loan Payoff - 062808	\$22,888.00	20 Alloway's Fees	\$1,000.00
21 Total Refund to Customer	\$0.00	21 Total Refund to Customer	\$9,148.21	21 Dealer Buy Out / Payoff Amount	\$22,888.00
22 Alloway's Fees	\$0.00	22 Alloway's Fees	\$1,000.00	22	
23 Total Repurchase	\$0.00	23 Total Repurchase	\$31,135.23	23 Total Repurchase Amount	\$34,935.82
24 NADA		24 NADA	\$22,175.00	24 NADA	\$22,175.00
25 Estimated Auction Price	\$16,400.00	25 Estimated Auction Price	\$16,400.00	25 Estimated Auction Price	\$16,400.00
26 Predicted Loss	\$15,500.00	26 Predicted Loss	\$15,500.00	26 Predicted Loss	\$15,500.00

OVERALL CALCULATION

TRADE ALLOWANCE PAYOFF OF TRADE DEFERENCE	\$	-	PURCHASE PRICE INCENTIVE (less BARS) OVERALLOWANCE ACTUAL PRICE	\$	-
If positive look for over allowance					
TRADE ALLOWANCE ADV OF TRADE DEFERENCE	\$	-	do not include fuel file credit include GM cash points		
If negative-negative equity					
NET CASH VALUE					

**GMC****GENERAL MOTORS****GENERAL MOTORS BUSINESS RESOURCE CENTER**

October 7, 2003

VIA FAX ONLY

Adon S. Alexander, Esq.  
 Law Offices of Steve Latta  
 31275 Northwestern Highway, Suite 121  
 Farmington Hills, MI 48334

Re: [REDACTED]

File No.: 1-121461034  
 2002 Oldsmobile Bravada  
 VIN # 1GHDY138422229584

Dear Mr. Alexander:

Regarding the above case, General Motors Corporation would like to make the following repurchase offer on your client's 2002 Oldsmobile Bravada for all defendants. This offer is contingent upon receipt of a copy of the current title and/or registration to show proof of ownership.

General Motors Corporation requires a vehicle inspection be performed at any General Motors dealership prior to the issuance of any funds. Please advise my office of the dealership that your client would like to work with in your written response to our offer. My office will then contact the dealership and provide them with necessary documents for the inspection. The dealership will then contact you to arrange an inspection at a mutually agreeable date and time for your client. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year of the vehicle. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Base Price	\$32,739.00
License/Title/Registration	\$160.67
Sales or use tax	\$1,068.00
<b>Subtotal:</b>	<b>\$34,167.67</b>

Less Rebates/Incentives	- \$3,002.00
Less Usage/Depreciation	- \$1,011.64
<b>Subtotal:</b>	<b>\$30,154.03</b>

*Minus payoff to Bankholder (good through 10/31/03)	- \$22,008.62
--	---------------

\* The payoff amount is subject to change if this offer letter is not received in time for the current payoff amount to be processed; however, General Motors will be responsible for paying off the Bankholder if the amount should change.

<b>Subtotal:</b>	<b>\$8,145.41</b>
------------------	-------------------

Attorney's Fees	\$1,500.00
<b>Total due to attorney and client:</b>	<b>\$9,645.41</b>

In addition, we will pay off the Bankholder in the amount of \$22,008.62 good until October 24, 2003 and reasonable attorney fees.

October 7, 2003  
Page 2

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle.

The financial information, pre-purchase inspection and receipt of release documents must all be completed within 30 days from the date of your acceptance of our offer. We will need a copy of your client's registration and social security number and your federal tax ID. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

General Motors requests you make this offer available to your client at the earliest possible opportunity.

If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to me at the fax number shown below.

Sincerely,

Wendy Mendon  
BEC Legal Case Manager  
Ph# 800-231-1841, prompt 9, prompt 5, extension 57060  
FAX# 866-549-8886

cc: FILE

Attach

\_\_\_\_\_  
Client's Signature

\_\_\_\_\_  
Client's Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date



## SETTLEMENT AGREEMENT AND RELEASE

This Settlement Agreement and Release is effective as of the latter of the dates set forth opposite the signatures below.

### WITNESSETH:

WHEREAS, [REDACTED] (hereinafter referred to as "Releasor(s)", and General Motors Corporation (hereinafter referred to as "Releasee"), are involved in a dispute regarding a certain 2002 Oldsmobile Bravada, bearing Vehicle Identification No. (VIN) 1GHDT13S422229584 (hereinafter referred to as "Vehicle"), which Releasor(s) leased from Kay Oldsmobile, located at 2446 East 12 Mile Road, Warren, MI 48092 (hereinafter referred to as the "Dealership") on February 27, 2002 and

WHEREAS, Releasor(s) has voluntarily agreed to resolve this dispute and Releasee denies liability with respect to any and all claims set forth in this action; and

NOW, THEREFORE, in consideration of the settlement of the Suit and of the mutual covenants hereinafter set forth, the parties hereto agree as follows:

1. Releasee agrees to pay Releasor(s) and his attorney \$9,645.41 and Releasor(s) agree to turn over possession and clear title of the Vehicle to Releasee, free from any liens and encumbrances. In addition, Releasee agrees to pay off the balance of Releasor's account with GMAC, Account No. 321 9001 17490, in the amount of \$22,068.62 and terminate the same.

2. Releasor(s) agree(s) that a material component of this Agreement is that Releasee will be allowed to inspect the Vehicle to determine whether the Vehicle is free from any damage or abuse, other than normal wear and tear usage. Any damages beyond normal wear and tear usage that is noted during the inspection must be repaired and paid for by the Releasor(s) prior to proceeding.

3. That the Vehicle shall not exceed 28,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the consideration above shall be modified as follows: a reduction of payment of .33 cents per mile in excess of the agreed upon mileage. This shall not apply if a delay in the transaction is caused by Releasee or its authorized dealer.

4. As an express element and condition of this Settlement Agreement and Release, Releasor(s), individually and on behalf of any and all of his predecessors, successors, heirs, assigns, executors, administrators, agents, attorneys or any other representatives, agree that Releasor(s) shall not now or hereafter institute, maintain or assert against Releasee, either directly or indirectly, and agree to release and discharge Releasee from, any and all causes of

Initials

action, claims, damages, statutory penalties, equitable, legal and administrative relief, interest, attorney fees, demands or rights of any kind or nature whatsoever, whether based on federal, state or local statute, regulation, contract, common law, or any other source, whether known or unknown, that have been, could have been, may or could be alleged or asserted now or in the future by Releasor(s) against Releasee on the basis of, connected with, arising out of, or related to, in whole or in part, the claims asserted in this action.

5. Releasor(s) understand and agree(s) that this Settlement Agreement and Release shall be considered final and binding upon him.

6. This Agreement may be executed in counter-parts, and when each party has signed and delivered at least one such counter-part, each counter-part shall be deemed an original, and taken together shall constitute one and the same Agreement, which shall be binding and effective as to all parties.

7. This Agreement contains the entire Agreement between the parties hereto and the terms of this Agreement are contractual and not a mere recital. Furthermore, this Agreement supersedes all prior Agreements, understandings or covenants, whether oral or written. This Agreement, and each and every term and provision hereof, shall be governed by and construed in accordance with the laws of Michigan.

8. It is understood and agreed that this Agreement is being entered into voluntarily and is not based on any representations or statements of any kind by any party or their representatives as to the merits, legal liability or value of Releasor's actions or any matters relating thereto.

9. The parties agree that a fully executed facsimile copy of this Agreement shall be binding on the parties.

10. **RELEASOR(S) ACKNOWLEDGE(S) THAT HE HAS READ THIS RELEASE, THAT HE HAS HAD THE BENEFIT OF CONSULTATION WITH LEGAL COUNSEL IN CONNECTION HEREWITH, THAT HE UNDERSTAND ALL OF ITS TERMS AND THAT HE EXECUTED IT VOLUNTARILY AND WITH FULL KNOWLEDGE OF ITS SIGNIFICANCE AND CONSEQUENCES.**

INTENDING TO BE LEGALLY BOUND BY THE TERMS OF THIS RELEASE THE  
UNDERSIGNED HAS AFFIXED HIS/HER SIGNATURE THIS \_\_\_\_\_ DAY OF  
\_\_\_\_\_

The undersigned has carefully read and understands this release and signs it to resolve the claim  
described above.

CURRENT VEHICLE MILEAGE \_\_\_\_\_ DATE SIGNED: \_\_\_\_\_

WITNESS: \_\_\_\_\_

\_\_\_\_\_  
Claimant Signature

\_\_\_\_\_  
Claimant Signature

\_\_\_\_\_  
Address

\_\_\_\_\_  
Address

\_\_\_\_\_  
City, State, Zip Code

\_\_\_\_\_  
City, State, Zip Code

\_\_\_\_\_  
Social Security Number

\_\_\_\_\_  
Social Security Number

STATE OF \_\_\_\_\_

COUNTY OF \_\_\_\_\_

Sworn to (or affirmed) and subscribed before me this \_\_\_\_\_ day of \_\_\_\_\_,  
20\_\_\_\_, by \_\_\_\_\_

\_\_\_\_\_  
Signature of Notary Public

\_\_\_\_\_  
Print, type or stamp Commissioned Name of Notary Public

Personally Known \_\_\_\_\_ OR Produced Identification \_\_\_\_\_

Type of Identification \_\_\_\_\_

My commission expires: \_\_\_\_\_

Initials: \_\_\_\_\_



**GMC**

**HUMMER**

GENERAL MOTORS BUSINESS RESOURCE CENTER

VIA FAX ONLY

October 6, 2003

Adam S. Alexander, Esq.  
Law Offices of Steve Lehto  
31275 Northwestern Highway, Suite 121  
Farmington Hills, MI 48334

Re: [REDACTED]  
CARS File No.: 1-121461034  
2002 Oldsmobile Bravada  
VIN # 1GHD713842229584

Dear Mr. Alexander:

This letter will serve as a follow-up to our correspondence of September 19, 2003 about General Motors Corporation's offer of settlement for Michael J. McDaniel concerns.

We ask that you discuss General Motors Corporation's offer with your client(s) at your earliest opportunity and request a response within the next three (3) days. If your client(s) agree with the terms of the offer, please have the offer letter and release executed where indicated and faxed to the below-referenced number. If your client(s) do not agree with the terms of the offer, we ask that you contact us immediately to further discuss resolution of this matter.

Our primary goal is to maintain and promote customer satisfaction by promptly resolving your client(s) concerns. With that in mind, I look forward to your client's response to our offer.

Sincerely,

Wendy Mendon  
BRC Legal Case Manager  
PH# 800-231-1841, prompt 9, prompt 5, extension 57060  
FAX# 866-549-8886

cc: FILE

**LAW OFFICES OF  
STEVE LEHTO**

31275 Northwestern Highway in Suite 121 in Farmington Hills, MI 48334

Telephone (248) 855-0856

Fax (248) 855-0756

Steve Lehto  
Adam S. Alexander

<http://www.lehtolaw.com>  
E-Mail [Lehto@Kannon.com](mailto:Lehto@Kannon.com)

DATE: 9-9-03  
TO: Wendy Mendoza  
FROM: Adam Alexander  
RE:

# OF PAGES (INCL. COVER SHEET): 2

COMMENTS:

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The information contained in this e-mail message is attorney privileged and confidential information intended for the use of the individual or entity named above. If the reader of this message is not the intended recipient or the employee or agent responsible to deliver it to the recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this in error, please notify us by telephone and return the original message to us at the above address via U.S. Postal Service.

**MICHIGAN REGISTRATION**

**CANDICE A. MILLER**  
Secretary of State

Plate: **RED** Expires: **04/01/2004**

**MINERAL OF STATE** **AND**  
**2002 OLDSMOBILE** **STA 400**

Vehicle No.: **1A0W1230-40023004**  
**N 205 002 425 224**

For Cat. or Wt.: **000014**  
County: **OSHTON**

**VAL TRUY LLC**



**WEST BLOOMFIELD** IN

License Fee: **170.00**

**0000000 IN 0000 131 0000 170.00**

70-41

**LAW OFFICES OF  
STEVE LEHTO**

31275 Northwestern Highway - Suite 121 - Farmington Hills, MI 48334

Telephone (248) 855-0866  
Fax (248) 855-9736

Steve Lehto  
Adam S. Alexander

<http://www.lehtolaw.com>  
E-Mail [Lehto@Kannon.com](mailto:Lehto@Kannon.com)

DATE:

10/6/03

TO:

LEWDY MENDOZA

FROM:

ADAM ALEXANDER

RE:



# OF PAGES (INCL. COVER SHEET):

COMMENTS:

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The information contained in this e-mail message is attorney privileged and confidential information intended for the use of the individual or entity named above. If the reader of this message is not the intended recipient or the employee or agent responsible to deliver it to the recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this in error, please notify us by telephone and return the original message to us at the above address via U.S. Postal Service.

LAW OFFICES OF  
**STEVE LEHTO**

31275 Northwestern Highway ■ Suite 121 ■ Farmington Hills, MI 48334

Telephone (248) 855-0866

Fax (248) 855-9756

Steve Lehto  
Adam S. Alexander

<http://www.lehtolaw.com>  
E-Mail [Lehto@Kennon.com](mailto:Lehto@Kennon.com)

October 6, 2003

Wendy Mendoza  
MSX General Motors BRC  
Attn: Legal Group  
C/O MSX International  
1464 John A. Papalas Drive  
Lincoln Park, MI 48146

Re: [REDACTED] v. G.M.

Dear Ms. Mendoza:

My client has rejected your cash offer. Our review of the case leads us to the same conclusion: the subject vehicle is a Lemon.

The subject vehicle was out of service within the first year for driveability and stalling concerns, four times within the first two years for the same defect, went through a "last chance repair" on July 25, 2003, and subsequently exhibited the same defects as evidenced by the repair of August 23, 2003.

Please treat this letter as a re-newed demand for repurchase under Michigan's Lemon Law. Please contact me should you have any questions or comments regarding this matter.

Sincerely,



Adam S. Alexander, Esq.  
AA/zb



121 Bloomfield, MI

7009 0580 0001 4032 8748

3284

4032

\$4.42

RECEIVED  
JUL 3 3 2003  
MXI

Ms: Debra J. Kelly  
Oldemobile General Manager  
P.O. Box 33171  
Detroit, MI 48208-5171

RETURN RECEIPT  
REQUESTED

48208-5171

48208-5171

Ms. Debra J. Kelly  
Oldsmobile General Manager  
P.O. Box 33171  
Detroit, Michigan 48232-5171

[REDACTED]  
West Bloomfield, Michigan [REDACTED]  
[REDACTED]

July 21, 2003

Dear Ms. Kelly:

I leased a 2002 Oldsmobile Bravada on February 27, 2002, that has been in the shop a minimum of 4 times for the same problem and am now giving GM written notification that I am invoking the Michigan Lemon Law. It is currently at Suburban Oldsmobile in Troy where, again, it will not start. Per the law, you must contact me and notify me of the location where GM will have a "Final Repair Attempt." I have documentation of all repair attempts on the vehicle. There is a file at GM Oldsmobile Customer Service, #33171, on this vehicle.

Please contact me or have your representative contact me at you earliest convenience.

Regards,  
[REDACTED]

**LAW OFFICES OF  
STEVE LEHTO**

31275 Northwestern Highway # Suite 121 # Farmington Hills, MI 48334

Telephone (248) 855-0866  
Fax (248) 855-9756

Steve Lehto  
Adam S. Alexander

<http://www.lehtolaw.com>  
E-Mail [Lehto@Karmod.com](mailto:Lehto@Karmod.com)

DATE: 10-8-03  
TO: Wendy Mendoza  
FROM: Adam Alexander

RE:

# OF PAGES (INCL. COVER SHEET): 2

COMMENTS:

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The information contained in this facsimile message is attorney privileged and confidential information intended for the use of the individual or entity named above. If the reader of this message is not the intended recipient or the employee or agent responsible to deliver it to the recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this in error, please notify us by telephone and return the original message to us at the above address via U.S. Postal Service.

LAW OFFICES OF  
**STEVE LEHTO**

31275 Northwestern Highway in Suite 121 in Farmington Hills, MI 48334

Telephone (248) 855-0866  
Fax (248) 855-9756

Steve Lehto  
Adam S. Alexander

<http://www.lehtolaw.com>  
E-Mail [Lehto@Kannco.com](mailto:Lehto@Kannco.com)

October 6, 2003

Wendy Mendoza  
MSX General Motors BRC  
Attn: Legal Group  
C/O MSX International  
1464 John A. Papales Drive  
Lincoln Park, MI 48146

Re: [REDACTED] v. G.M.

Dear Ms. Mendoza:

My client has rejected your repurchase offer. This is because, as is the practice at the GM/BRC, you failed to figure the repurchase on a down payment plus payments made basis. As I always tell your colleagues, you should contact your outside counsel, Ed Yee, Esq., for instruction on how the Michigan Lemon Law works. While some of my clients will agree to take the reduced offer based on purchase price only, [REDACTED] will not.

Accordingly, my client has made 20 payments of \$642.56 for a total of \$12,851.20. He made a down payment of \$1,106.68 for a total of \$13,957.88. The purchase price of the vehicle was \$32,739.00. The first repair occurred at 2,090 miles. Thus the mileage setoff is \$684.25. The total amount then of our demand is \$13,273.63 plus \$1,500.00 for attorney fees.

Please contact after you have reviewed this demand.

Sincerely,



Adam S. Alexander, Esq.  
AA/sb

**LAW OFFICES OF  
STEVE LEHTO**

31275 Northwestern Highway - Suite 121 in Farmington Hills, MI 48334

Telephone (248) 855-0866

Fax (248) 855-9756

Steve Lehto  
Adam S. Alexander<http://www.lehtolaw.com>  
E-Mail [Lehto@Kempson.com](mailto:Lehto@Kempson.com)

DATE:

10-14-03

TO:

Wendy Mendoza

FROM:

Adam Alexander

RE:

# OF PAGES (INCL. COVER SHEET):

6

COMMENTS:

Wendy, [REDACTED] vehicle needs to be towed to the dealership. It was purchased from Key Oldsmobile in Warren, however, he lives closer to Art Moran. You can have it towed there. (Art Moran)

The information contained in this facsimile message is attorney privileged and confidential information intended for the use of the individual or entity named above. If the reader of this message is not the intended recipient or the employee or agent responsible to deliver it to the recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this in error, please notify us by telephone and return the original message to us at the above address via U.S. Postal Service.

**SETTLEMENT AGREEMENT AND RELEASE**

This Settlement Agreement and Release is effective as of the latter of the dates set forth opposite the signatures below.

**WITNESSETH:**

WHEREAS [redacted] (hereinafter referred to as "Releasee(s)"), and General Motors Corporation (hereinafter referred to as "Releasee"), are involved in a dispute regarding a certain 2002 Automobile Buick, bearing Vehicle Identification No. (VIN) 1GMDT154222748 (hereinafter referred to as "Vehicle"), which Releasee(s) leased from Key Chevrolet, located at 2446 East 13 Mile Road, Warren, MI 48092 (hereinafter referred to as the "Dealership") on February 27, 2002 and

WHEREAS, Releasee(s) has voluntarily agreed to resolve this dispute and Releasee denies liability with respect to any and all claims set forth in this action; and

NOW, THEREFORE, in consideration of the settlement of the Suit and of the mutual covenants hereinafter set forth, the parties hereto agree as follows:

1. Releasee(s) agrees to pay Releasee(s) and his attorney \$13,916.95 and Releasee(s) agree to turn over possession and clear title of the Vehicle to Releasee, free from any liens and encumbrances. In addition, Releasee agrees to pay off the balance of Releasee's account with GMAC, Account No. 171 001 17490, in the amount of \$20,702.85 and terminate the same.

2. Releasee(s) agree(s) that a material component of this Agreement is that Releasee will be allowed to transport the Vehicle to determine whether the Vehicle is free from any damage or abuse, other than normal wear and tear usage. Any damage beyond normal wear and tear usage that is noted during the inspection must be repaired and paid for by the Releasee(s) prior to proceeding.

3. The use of the Vehicle shall not exceed 77,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the consideration shall be modified as follows: a reduction of payment of .25 cents per mile in excess of the agreed upon mileage. This shall not apply if a delay in the transaction is caused by Releasee or its authorized dealer.

4. As a further clause and condition of this Settlement Agreement and Release, Releasee(s), individually and on behalf of any and all of his predecessors, successors, heirs, assigns, executors, administrators, agents, attorneys or any other representatives, agree that Releasee(s) shall not now or hereafter institute, maintain or assert against Releasee, either directly or indirectly, and agree to release and discharge Releasee from, any and all claims of

Initial: [Signature] DM-43  
Page 1 of 3

10/14/2003 11:02 2480514171

PAGE 06

DCT 09-2003 11:02 FROM:

248-685-9736

TO: 2480514171

P. 005-006

action, claims, damages, statutory penalties, equitable, legal and administrative relief, interest, attorney fees, demands or rights of any kind or nature whatsoever, whether based on federal, state or local statute, regulation, contract, common law, or any other source, whether known or unknown, that have been, could have been, may or could be alleged or asserted now or in the future by Releasee(s) against Releasee on the basis of, connected with, arising out of, or related to, in whole or in part, the claims asserted in this action.

5. Releasee(s) understand and agree(s) that this Settlement Agreement and Release shall be considered final and binding upon him.

6. This Agreement may be executed in counterparts, and when each party has signed and delivered at least one such counterpart, each counterpart shall be deemed an original, and taken together shall constitute one and the same Agreement, which shall be binding and effective as to all parties.

7. This Agreement constitutes the entire Agreement between the parties hereto and the terms of this Agreement are contractual and not a mere recital. Furthermore, this Agreement supersedes all prior Agreements, understandings or agreements, whether oral or written. This Agreement, and any and every term and provision hereof, shall be governed by and construed in accordance with the laws of Michigan.

8. Releasee(s) understand and agreed that this Agreement is being entered into voluntarily and is not based on any representations or statements of any kind by any party or their representatives as to the merits, legal liability or value of Releasee's actions or any matters relating thereto.

9. The parties agree that a fully executed facsimile copy of this Agreement shall be binding on the parties.

10. RELEASEE(S) ACKNOWLEDGE(S) THAT HE HAS READ THIS RELEASE, THAT HE HAS HAD THE BENEFIT OF CONSULTATION WITH LEGAL COUNSEL IN CONNECTION HERewith, THAT HE UNDERSTAND ALL OF ITS TERMS AND THAT HE EXECUTES IT VOLUNTARILY AND WITH FULL KNOWLEDGE OF ITS SIGNIFICANCE AND CONSEQUENCES.

10-17-03  
248-685-9736

10/14/2003 11:02 2480214131

PAGE 05

OCT-09-2003 11:21 FROM: ILAW OFFICE

248-855-9756

TC18-009514132

P.005-005

INTENDING TO BE LEGALLY BOUND BY THE TERMS OF THIS RELEASE THE UNDERSIGNED HAS AFFIXED HIS/HER SIGNATURE THIS 14th DAY OF OCTOBER

The undersigned has carefully read and understands this release and signs it to resolve the claim described above.

CURRENT VEHICLE MILEAGE 24,353

DATE SIGNED: 10-14-03

WITNESS

[Redacted]

Claimant Signature

Address

Address

WEST BLOOMING, ILL

City, State, Zip Code

City, State, Zip Code

[Redacted]

Social Security Number

Social Security Number

STATE OF MICHIGAN

COUNTY OF CALHOUN

Sworn to (or affirmed) and subscribed before me this 14th day of October, 2004, by Michael J. McDonald.

Marchel K. Racklyeft  
Notary Public

MARCHEL K. RACKLYEFT  
Notary Public, Calhoun County, MI  
My Commission Expires Oct. 28, 2008

Print, type or stamp Commissioned Name of Notary Public

Personally Known \_\_\_\_\_ OR Produced Identification X

Type of Identification Drivers License

My commission expires \_\_\_\_\_

Initials MM 10-14-03  
Page 3 of 3



**GMC****HUMBUWERK****GENERAL MOTORS BUSINESS RESOURCE CENTER**

October 8, 2003

VIA FAX ONLY

Adnan S. Alexander, Esq.  
Law Offices of Steve Laito  
31275 Northwestern Highway, Suite 121  
Farmington Hills, MI 48334

Re:

File No: 1-121461034  
2002 Oldsmobile Bravada  
VIN # 1CHDT138422219524

Dear Mr. Alexander:

Regarding the above case, General Motors Corporation would like to make the following repurchase offer on your client's 2002 Oldsmobile Bravada for all defendants. This offer is contingent upon receipt of a copy of the current title and/or registration to show proof of ownership.

General Motors Corporation requires a vehicle inspection be performed at any General Motors dealership prior to the issuance of any funds. Please advise my office of the dealership that your client would like to work with in your written response to our offer. My office will then contact the dealership and provide them with necessary documents for the inspection. The dealership will then contact you to arrange an inspection at a mutually agreeable date and time for your client. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year of the vehicle. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Total payment 20 @ 642.50	\$12,851.20	(Includes sales tax of \$1,000.00)
Total down payment	\$3,250.00	
<b>Subtotal:</b>	<b>\$16,101.20</b>	
Less Rebates/Incentives	- \$1,002.00	
Less Usage/Depreciation	- 584.25	
<b>Subtotal:</b>	<b>\$12,416.95</b>	
Attorney's Fees	\$1,500.00	
<b>Subtotal:</b>	<b>\$13,916.95</b>	
* Payoff to Escrower (good through 11/8/03)	\$20,762.85	
* The payoff amount is subject to change if this offer letter is not received in time for the current payoff amount to be processed; however, General Motors will be responsible for paying off the Escrower if the amount should change.		
<b>Repurchase Offer</b>	<b>\$34,679.80</b>	
<b>Total due to attorney and client:</b>	<b>\$13,916.95</b>	

In addition, we will pay off the Escrower in the amount of \$20,762.85 good until November 04, 2003 and reasonable attorney fees.



October 8, 2003  
Page 2

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above referenced vehicle.

The financial information, inspection report and receipt of release documents must all be completed within 30 days from the date of your acceptance of our offer. We will need a copy of your client's registration and model security number and your federal tax ID. All outstanding loans (if applicable) must be prepaid on the vehicle at the point of inspection. All damage beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

General Motors will make this offer available to your client at the earliest possible opportunity.

If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us at the fax number shown below.

Sincerely,

Wendy Mancini  
RMC Legal Case Manager  
P.O. Box 231-1901, prompt 9, prompt 5, extension 97000  
FAX: 248-349-8800

cc: FILE

Attach:



10-14-03

\_\_\_\_\_  
Client's Signature

\_\_\_\_\_  
Date

**GMC****HUMMER**

GENERAL MOTORS BUSINESS RESOURCE CENTER

October 8, 2003

VIA FAX ONLY

Adam S. Alexander, Esq.  
 Law Offices of Steve Lehto  
 31275 Northwestern Highway, Suite 121  
 Farmington Hills, MI 48334

Re:

File No.: 1-121461034  
 2002 Oldsmobile Bravada  
 VIN # 1GHDT13842229584

Dear Mr. Alexander:

Regarding the above case, General Motors Corporation would like to make the following repurchase offer on your client's 2002 Oldsmobile Bravada for all defendants. This offer is contingent upon receipt of a copy of the current title and/or registration to show proof of ownership.

General Motors Corporation requires a vehicle inspection be performed at any General Motors dealership prior to the issuance of any funds. Please advise my office of the dealership that your client would like to work with in your written response to our offer. My office will then contact the dealership and provide them with necessary documents for the inspection. The dealership will then contact you to arrange an inspection at a mutually agreeable date and time for your client. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year of the vehicle. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Total payments 20 @ 642.56	\$12,851.20	(includes sales tax of \$1,068.00)
Total down payment	\$3,252.00	
<b>Subtotal:</b>	<b>\$16,103.20</b>	
Less Rebates/Incentives	- \$3,002.00	
Less Usage/Depreciation	- \$684.25	
<b>Subtotal:</b>	<b>\$12,416.95</b>	
Attorney's Fees	\$1,500.00	
<b>Subtotal:</b>	<b>\$13,916.95</b>	
* Payoff to lienholder (good through 11/04/03)	\$20,762.85	
* The payoff amount is subject to change if this offer letter is not received in time for the current payoff amount to be processed; however, General Motors will be responsible for paying off the lienholder if the amount should change.		
<b>Repurchase Offer</b>	<b>\$34,679.80</b>	
<b>Total due to attorney and client:</b>	<b>\$13,916.95</b>	

In addition, we will pay off the lienholder in the amount of \$20,762.85 good until November 04, 2003 and reasonable attorney fees.

October 8, 2003  
Page 2

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle.

The financial information, pre-purchase inspection and receipt of release documents must all be completed within 30 days from the date of your acceptance of our offer. We will need a copy of your client's registration and social security number and your federal tax ID. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

General Motors requests you make this offer available to your client at the earliest possible opportunity.

If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us at the fax number shown below.

Sincerely,

Wendy Mendonza  
BHC Legal Case Manager  
Ph# 800-231-1841, prompt 9, prompt 5, extension 57060  
FAX# 866-549-8886

cc: FILE

Attach.

\_\_\_\_\_  
Client's Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Client's Signature

\_\_\_\_\_  
Date

## SETTLEMENT AGREEMENT AND RELEASE

This Settlement Agreement and Release is effective as of the latter of the dates set forth opposite the signatures below.

### WITNESSETH:

WHEREAS [REDACTED] (hereinafter referred to as "Releasor(s)", and General Motors Corporation (hereinafter referred to as "Releasee"), are involved in a dispute regarding a certain 2002 Oldsmobile Bravada, bearing Vehicle Identification No. (VIN) 1GHDT13842229584 (hereinafter referred to as "Vehicle"), which Releasor(s) leased from Key Oldsmobile, located at 2446 East 12 Mile Road, Warren, MI 48092 (hereinafter referred to as the "Dealership") on February 27, 2002 and

WHEREAS, Releasor(s) has voluntarily agreed to resolve this dispute and Releasee denies liability with respect to any and all claims set forth in this action; and

NOW, THEREFORE, in consideration of the settlement of the Suit and of the mutual covenants hereinafter set forth, the parties hereto agree as follows:

1. Releasee agrees to pay Releasor(s) and his attorney \$13,916.95 and Releasor(s) agree to turn over possession and clear title of the Vehicle to Releasee, free from any liens and encumbrances. In addition, Releasee agrees to pay off the balance of Releasor's account with GMAC, Account No. 321 9001 17490, in the amount of \$20,762.85 and terminate the same.

2. Releasor(s) agree(s) that a material component of this Agreement is that Releasee will be allowed to inspect the Vehicle to determine whether the Vehicle is free from any damage or abuse, other than normal wear and tear usage. Any damages beyond normal wear and tear usage that is noted during the inspection must be repaired and paid for by the Releasor(s) prior to proceeding.

3. That the Vehicle shall not exceed 27,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the consideration above shall be modified as follows: a reduction of payment of .33 cents per mile in excess of the agreed upon mileage. This shall not apply if a delay in the transaction is caused by Releasee or its authorized dealer.

4. As an express element and condition of this Settlement Agreement and Release, Releasor(s), individually and on behalf of any and all of his predecessors, successors, heirs, assigns, executors, administrators, agents, attorneys or any other representatives, agree that Releasor(s) shall not now or hereafter institute, maintain or assert against Releasee, either directly or indirectly, and agree to release and discharge Releasee from, any and all causes of

Initials: \_\_\_\_\_

action, claims, damages, statutory penalties, equitable, legal and administrative relief, interest, attorney fees, demands or rights of any kind or nature whatsoever, whether based on federal, state or local statute, regulation, contract, common law, or any other source, whether known or unknown, that have been, could have been, may or could be alleged or asserted now or in the future by Releasor(s) against Releasee on the basis of, connected with, arising out of, or related to, in whole or in part, the claims asserted in this action.

5. Releasor(s) understand and agree(s) that this Settlement Agreement and Release shall be considered final and binding upon him.

6. This Agreement may be executed in counter-parts, and when each party has signed and delivered at least one such counter-part, each counter-part shall be deemed an original, and taken together shall constitute one and the same Agreement, which shall be binding and effective as to all parties.

7. This Agreement contains the entire Agreement between the parties hereto and the terms of this Agreement are contractual and not a mere recital. Furthermore, this Agreement supersedes all prior Agreements, understandings or covenants, whether oral or written. This Agreement, and each and every term and provision hereof, shall be governed by and construed in accordance with the laws of Michigan.

8. It is understood and agreed that this Agreement is being entered into voluntarily and is not based on any representations or statements of any kind by any party or their representatives as to the merits, legal liability or value of Releasor's actions or any matters relating thereto.

9. The parties agree that a fully executed facsimile copy of this Agreement shall be binding on the parties.

10. **RELEASOR(S) ACKNOWLEDGE(S) THAT HE HAS READ THIS RELEASE, THAT HE HAS HAD THE BENEFIT OF CONSULTATION WITH LEGAL COUNSEL IN CONNECTION HEREWITH, THAT HE UNDERSTAND ALL OF ITS TERMS AND THAT HE EXECUTED IT VOLUNTARILY AND WITH FULL KNOWLEDGE OF ITS SIGNIFICANCE AND CONSEQUENCES.**

INTENDING TO BE LEGALLY BOUND BY THE TERMS OF THIS RELEASE THE  
UNDERSIGNED HAS AFFIXED HIS/HER SIGNATURE THIS \_\_\_\_\_ DAY OF  
\_\_\_\_\_

The undersigned has carefully read and understands this release and signs it to resolve the claim  
described above.

CURRENT VEHICLE MILEAGE \_\_\_\_\_ DATE SIGNED: \_\_\_\_\_

WITNESS: \_\_\_\_\_

\_\_\_\_\_  
Claimant Signature

\_\_\_\_\_  
Claimant Signature

\_\_\_\_\_  
Address

\_\_\_\_\_  
Address

\_\_\_\_\_  
City, State, Zip Code

\_\_\_\_\_  
City, State, Zip Code

\_\_\_\_\_  
Social Security Number

\_\_\_\_\_  
Social Security Number

STATE OF \_\_\_\_\_

COUNTY OF \_\_\_\_\_

Sworn to (or affirmed) and subscribed before me this \_\_\_\_\_ day of \_\_\_\_\_  
20\_\_\_\_, by \_\_\_\_\_

\_\_\_\_\_  
Signature of Notary Public

\_\_\_\_\_  
Print, type or stamp Commissioned Name of Notary Public

Personally Known \_\_\_\_\_ OR Produced Identification \_\_\_\_\_

Type of Identification \_\_\_\_\_

My commission expires: \_\_\_\_\_

Initials: \_\_\_\_\_  
Page 3 of 3

1.75 2		MAY 11 1992		MAY 11 1992		MAY 11 1992		MAY 11 1992									
11 01 0007 (C.D., NY)				STATE REG. F102176				<p><b>DISCLAIMER OF WARRANTIES</b>          The seller, hereby expressly disclaims all warranties, other expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither represents nor warrants any other person to contract for or any liability to compensate for the actual cost of parts.</p>									
TIME REQUIRED 11:21 AM		DATE/REVISION/COMPLETION 08/02/02 07530am		LABORER		PARTS		<p><b>OFFICIAL ESTIMATE SUMMARY</b></p> <table border="1"> <tr><th>DATE</th><th>LABOR</th><th>TOTAL</th><th>REMARKS</th></tr> <tr><td></td><td></td><td></td><td></td></tr> </table>		DATE	LABOR	TOTAL	REMARKS				
DATE	LABOR	TOTAL	REMARKS														

**CUSTOMER ESTIMATE** TOTAL 0.00

12378521  
1231575

5/11/92  
12-576  
Plugged P CV system - check engine with check light found oil and looking over oil to

6/6  
Refilled with oil checked no leak at filter

DATE				LABOR				TOTAL				REMARKS			
DATE				LABOR				TOTAL				REMARKS			
DATE				LABOR				TOTAL				REMARKS			
DATE				LABOR				TOTAL				REMARKS			

APPROVED BY: [Signature]

DATE: [Signature]

BY: [Signature]

REMARKS: Transmission fluid  
Garage door opened

**Key Motor Mall**

OLDSMOBILE • Acura • NISSAN • BUICK

2440 E. 12 MILE ROAD • WARREN, MICHIGAN 48092

TELEPHONE: (800) 761-8108

www.keymotor.com

MECHANICAL AND BODY REPAIRS GUARANTEED FOR 12 MONTHS OR 12,000 MILES WHEN USING ORIGINAL EQUIPMENT MANUFACTURED PARTS.

Front End  R. Front  R. Decals  R. G.  Rear End  L. G.  L. Door(s)  L. Front  Rear  Interior  Glass  Wheel Cover(s)  Other

FORM 1. OF 1 709643



DATE 08/31/02	TIME 5:40	TECH 9889	VEHICLE 08/31/02
NAME MIKE	ADDRESS [REDACTED]	PHONE [REDACTED]	MAKE [REDACTED]
MODEL [REDACTED]	YEAR [REDACTED]	TYPE [REDACTED]	COLOUR [REDACTED]
LOCATION [REDACTED]	MAKE [REDACTED]	MODEL [REDACTED]	YEAR [REDACTED]
VIN 3CH8T198422229584	MAKE [REDACTED]	MODEL [REDACTED]	YEAR [REDACTED]
ADDRESS W. BLOOMFIELD, NJ [REDACTED]	MAKE [REDACTED]	MODEL [REDACTED]	YEAR [REDACTED]

**LABOR & PARTS**  
 JOB # 110LZ  
 ENGINE MECHANICAL HOURS: 6.60 TECH(S) 5733  
 CUSTOMER STATES OIL LEAKING CHECK AND ADVISE  
 OIL PAN LEAKING  
 ADDED 2 OIL DYE PER PAN PLUGGED PCV SYSTEM CHECKED ENGINE  
 WITH BLACK LIGHT FOUND OIL PAN LEAKING REC TO RESEAL OIL PAN  
 ALSO REPLACED RUBBERS IN BETWEEN BELL HOUSINGS AND BLOCK OIL.  
 DEYERATED ADDED OIL RECHECK NO LEAKS  
 J1000

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	12378261	SEALANT 8.800		
JOB # 1	1	12345678	DYE-FLUOR 8.800		
JOB # 1	1	12345679	PLUG 1.450		
JOB # 1	1	12345680	OIL 50300 8.800		
JOB # 1	1	12378261	BEAR OIL 8.800		
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

**TECHNICIAN CERTIFICATION**  
 5733 STEVEN K GODZISZEWSKI N182185

**TOTALS**

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL TAX	0.00
TOTAL INVOICE	0.00

WE WANT TO THANK YOU FOR YOUR BUSINESS  
 AND WE WANT YOU TO BE COMPLETELY SATISFIED WITH YOUR VISIT  
 IF NOT PLEASE RETURN TO LARRY DE JONCKHEERE

[REDACTED SIGNATURE]

CUSTOMER SIGNATURE

55413	TYPE	5440	4492	11/26/02	11
	CONTINUE		1287K	ONTX MACH/	
				02/27/02	
U BLOOM-FIELD, NJ				11/20/02	

MISC	CODE	DESCRIPTION	CONTROL NO		
JOB # A	58	GRIP SUPPLIER - ENVIRONMENTAL CHG		12.50	
JOB # B	471	10% PARTS DISCOUNT OLDS		23.00	
TOTAL MISC				35.50	
ESTIMATE					
CUSTOMER: HENRY WOODRIDGE RECEIVING					
ORIGINAL ESTIMATE OF \$0.00 (+TAX)					
APPROVED REVISED ESTIMATE (# 2) OF \$599.00 (+TAX) ON 11/26/02 AT 09:31pm					
BY MIKE COMMENTS: BE ON RD					
TECHNICIAN CERTIFICATION:					
5577		JACK MARK	N210409		
5574		JOSEPH I COLLINS	N160202		
TOTAL					
WE WANT TO THANK YOU FOR YOUR BUSINESS				TOTAL LABOR	104.40
AND WE WANT YOU TO BE COMPLETELY SATISFIED WITH YOUR VISIT				TOTAL PARTS	445.20
IF NOT PLEASE LET US KNOW.				TOTAL SUMMER	0.00
				TOTAL O.U.D.	2.14
				TOTAL MISC CHG.	12.50
				TOTAL MISC DISC	0.00
				TOTAL TAX	0.00
				TOTAL INVOICE \$	562.24



DATE	5440	NOV	6432	DATE	11/26/02	PLATE	0L1212R76
MAKE	GENSLER	MODEL	12023	COLOR	BLACK	YEAR	
YEAR	02/00			DELIVERY DATE	02/27/00	DELIVERY MILE	68
VIN	1G1T342E3A4			DELIVERY MILE			
OWNER	M. MALCOLMFIELD, MI			DATE	11/20/02		

**JOB # 1 110L2** ENGINE MECHANICAL HOURS: TECH(S)18597  
 CUSTOMER STATES OIL DRIPPING ON GARAGE FLOOR CHECK AND  
 ADVISE INSPECTED VEHICLE FOR OIL LEAKS  
 VERIFIED CONCERN INSPECT VEHICLE OIL PRESENT ON SHIELD  
 CLEANED OFF EXCESS OIL ADDING ENGINE OIL OIL PLUGGED PCV  
 SYSTEM RAN VEHICLE UNABLE TO FIND ANY LEAKS CUSTOMER TO DRIVE  
 VEHICLE AND BRING BACK AT LATER DATE FOR BLACK LIGHT  
 INSPECTION

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	12345798	OIL + FLUR 8.000		0.00
				<b>JOB # 1 TOTAL PARTS</b>	<b>0.00</b>
				<b>JOB # 1 TOTAL LABOR &amp; PARTS</b>	<b>0.00</b>

**JOB # 2 120L2** DRIVEABILITY HOURS: TECH(S)18597  
 CUSTOMER STATES WAS DRIVING AND VEHICLE STUTTERED SHAKING  
 CHECK ENGINE LIGHT AND ABS LIGHT WENT ON AND HAPPENED  
 5 TIMES  
 COULD NOT VERIFY CUSTOMER COMPLAINT AT THIS TIME  
 TEST DRIVE VEHICLE NO CODES SET NO WORK PERFORMED

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2	1	1507490	REARER 14.040		0.00
JOB # 2	1	8-15008-009-0	TRANSMITTER R/C		0.00
				<b>JOB # 2 TOTAL PARTS</b>	<b>0.00</b>
				<b>JOB # 2 TOTAL LABOR &amp; PARTS</b>	<b>114.00</b>

**JOB # 3 41010L21** OIL & FILTER CHANGE HOURS: TECH(S)18597  
 PERFORM LINE OIL AND FILTER CHANGE  
 PERFORM LINE OIL AND FILTER CHANGE. CHECK ALL FLUID LEVELS

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 3	1	1507490	REARER 14.040		272.20
JOB # 3	1	8-15008-009-0	TRANSMITTER R/C		58.53
				<b>JOB # 3 TOTAL PARTS</b>	<b>330.73</b>
				<b>JOB # 3 TOTAL LABOR &amp; PARTS</b>	<b>544.72</b>

**JOB # 4** OIL & FILTER CHANGE HOURS: TECH(S)18597  
 PERFORM LINE OIL AND FILTER CHANGE. CHECK ALL FLUID LEVELS

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 4	1	1507490	REARER 14.040		11.55
JOB # 4	5	12345410	OIL 5W300 8.000		11.55
				<b>JOB # 4 TOTAL PARTS</b>	<b>23.10</b>
				<b>JOB # 4 TOTAL LABOR &amp; PARTS</b>	<b>22.95</b>

**Q.O.O. & SUPPLIES**

QTY	DESCRIPTION	UNIT PRICE	WARRANTY
0.1	OIL FILTER BUICK LINC	5.600	0.00
0.1	OIL FOR OILER	5.950	0.00
1.0	WARRANTY UNIT/IMP SUPP	1.000	1.00
<b>TOTAL - UNIT</b>			<b>2.10</b>



56612	07/23/02	02/27/02
	0179	02/27/02

1 8 H B T 1 3 8 4 2 2 2 2 9 5 8 4

W BLOOMFIELD, NJ

07/23/02

**LABOR & PARTS**

JOB # 1 310LZ **PERFORM LUBE, OIL AND FILTER CHANGE** **TECH(8)15733** **WARRANTY**  
 REC TO RETURN FOR MONDAY 29TH  
 CUSTOMER SIGNATURE AND ADDRESS ON DRIVEWAY CHECK AND ADVISE

PARTS	QTY	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	0	PART ON SPECIAL ORDER	PLUG 1.425	MAINTENANCE
** QUANTITY 2 IS SPECIAL ORDERED **				
			JOB # 1 TOTAL PARTS	0.00
			JOB # 1 TOTAL LABOR & PARTS	0.00

JOB # 2 010LZ1 **\* LUBE/OIL/FILTER** **HOURS: 1** **TECH(8)15733** **0.00**  
**PERFORM LUBE, OIL AND FILTER CHANGE**  
**PERFORM LUBE, OIL AND FILTER CHANGE, CHECK ALL FLUID LEVELS**  
 REC TO RETURN FOR MONDAY 29TH

PARTS	DESCRIPTION	UNIT PRICE	WARRANTY
			0.00
			0.00

ESTIMATE  
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$21.25 (+TAX)

TECHNICIAN CERTIFICATION: 5733 STEVEN R DOBZICZEWSKI N102105

**TOTALS**

WE WANT TO THANK YOU FOR YOUR BUSINESS AND WE WANT YOU TO BE "COMPLETELY SATISFIED" WITH YOUR VISIT. IF NOT PLEASE LET US KNOW.  
 LARRY DE BAKER SERVICE MANAGER

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC.	0.00
TOTAL TAX	0.00
<b>TOTAL INVOICE \$</b>	<b>0.00</b>

<input type="checkbox"/> New <input type="checkbox"/> Used <input type="checkbox"/> Other	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> 6 <input type="checkbox"/> 7 <input type="checkbox"/> 8 <input type="checkbox"/> 9 <input type="checkbox"/> 0	02/04 ESTIMATE / PRONADA / MARCH	7642	LT/LZ BLACK/LT GRK	02/27/02	[Signature]	[Stamp]
	4 BLOOMFIELD, MI	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
<input type="checkbox"/> YES <input type="checkbox"/> NO	STATE REG FIDELITY	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]

ESTIMATE CUSTOMER ESTIMATE TOTAL 21.65

*Added oil dye per schedule for new engine*

GENERAL INFORMATION			
PAINT	LABOR	TOTAL	DATE
AUTHORIZED ADDRESS			
PAINT	LABOR	TOTAL	DATE
<input checked="" type="checkbox"/>			

[Signature]

MECHANICAL AND BODY REPAIRS GUARANTEED FOR 12 MONTHS OR 12,000 MILES WHEN USING ORIGINAL EQUIPMENT MANUFACTURED PARTS.

**Key Motor Mall**  
 CLANDONBURN - ALFORDA - MORGAN - GARDNER  
 2400 S. WHEEL ROAD - WARREN, MICHIGAN 48090  
 TEL: (586) 751-1111

PROPERTY OF GM CORP

SALES	6748	735	04/11/02	0003
DATE	04/11/02	04/11/02	04/11/02	04/11/02
TIME	09:00	10:00	11:00	12:00
MAKE	BUICK	BUICK	BUICK	BUICK
MODEL	REGAL	REGAL	REGAL	REGAL
YEAR	2000	2000	2000	2000
VIN	5Y2G054128000000000	5Y2G054128000000000	5Y2G054128000000000	5Y2G054128000000000
PLANT	GM	GM	GM	GM
SALES	04/10/02	04/10/02	04/10/02	04/10/02

**LABOR & PARTS**

DRIVEABILITY HOURS 0.40 TECH: 110997  
 CUST STATES VEHICLE IS RUNNING ROUGH STALLING WHILE DRIVING  
 SCAN WITH TECH 2 FOUND DTC LOCK PO116 ECT SENSOR  
 REC TO REPROGRAM PCM PER BULLETIN #01-04-04-052  
 JOB # 1 TOTAL LABOR & PARTS 0.40

**TECHNICIAN CERTIFICATION**

6897 JACK PARK #121049

**TOTALS**

WE WANT TO THANK YOU FOR YOUR BUSINESS  
 AND WE WANT YOU TO BE "COMPLETELY SATISFIED" WITH YOUR VISIT  
 IF NOT PLEASE LET US KNOW  
 LARRY DE BAKER SERVICE MANAGER

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.C.	0.00
TOTAL HISC CHG	0.00
TOTAL DISC DISC	0.00
TOTAL TAX	0.00

TOTAL INVOICE \$ 0.00



STATE OF MICHIGAN  
MICHIGAN STATE POLICE  
REPORT NO. 5512  
DATE OF OFFENSE 12/22/02  
OFFENSE 601560122  
PLATE 16-06-022  
COUNTY 84028  
STATE REG F107176  
MICHIGAN STATE POLICE

VEHICLE CUSTOMER ESTIMATE: 1/1/02

VEHICLE IS CURRENTLY STAYING AT  
...  
To Bulletin # 01-06-04-052 Re-program for  
Per bulletin.  
*Handwritten:* A TRP  
LET REPAIRMAN  
COLLECT

MECHANICAL AND BODY REPAIRS GUARANTEED FOR 12 MONTHS  
OR 12,000 MILES WHEN USING ORIGINAL EQUIPMENT MANUFACTURED PARTS.  
*Handwritten:* 0020461  
Jack Mah

CURRENT ESTIMATE			
PAID	LABOR	TOTAL	DATE
AUTHORIZED ADDRESS			
PAID	LABOR	TOTAL	DATE

**Key Motor Mall**  
OLDENBORO • AURORA • DEER • MICHIGAN  
2400 E. 12 MILE ROAD • WARREN, MICHIGAN 48090  
TELEPHONE: 973-9393  
FAX: 973-9393

VEHICLE IDENTIFICATION





**GENERAL MOTORS BUSINESS RESOURCE CENTER**

September 19, 2003

**VIA FAX ONLY**

Adam S. Alexander, Esq.  
Law Offices of Steve Lehto  
31275 Northwestern Highway, Suite 121  
Farmington Hills, MI 48334

Re: [REDACTED]  
File No. 1-121461034  
2002 Oldsmobile Bravada  
VIN # 1GHDY13842229584

Dear Mr. Alexander:

We regret that your client(s) is dissatisfied with his 2002 Oldsmobile Bravada and that several attempts by the dealer to resolve his concerns have not met his expectations. General Motors Corporation takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration he has experienced.

After careful review of this case, Oldsmobile Division of General Motors would like to make the following voluntary cash settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client(s) and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client(s) at the earliest possible opportunity.

◆ \$6,500.00 inclusive of attorney fees

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current title and/or registration to show proof of ownership.

September 19, 2003  
Page 2

Your client(s) would retain the vehicle. If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to me at the fax number shown below. Once I receive the signed acceptance and notarized release, your client(s) will receive a check by mail within 15 business days.

Sincerely,

Wendy Mondon  
BEC Legal Case Manager  
Ph# 800-231-1841, prompt 9, prompt 5, extension 57060  
FAX# 566-549-8886

cc: FILE

Attach.

\_\_\_\_\_  
Client's Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Client's Signature

\_\_\_\_\_  
Date

**RELEASE OF CLAIMS**

I/We, \_\_\_\_\_ (hereinafter referred to as "Releasor(s)"), on behalf of myself/ourselves and my/our assign, heirs and executors, in consideration of \$6,500.00 paid by General Motors Corporation, hereby release(s) and discharge(s) General Motors Corporation, its subsidiaries, its authorized independent dealers, any designers and suppliers of vehicles, parts and components that are utilized by General Motors Corporation, and their respective agents and employees from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the lease, repair, maintenance, operation, alteration, or use of Releasor's/Releasors' 2002 Oldsmobile Bravada bearing Vehicle Identification Number 1GHDT13842229584 ("subject vehicle"), including but not limited to any claims based on any alleged defects in the subject vehicle and any claims for any injuries, losses or damages to my person and/or property. If Releasor(s) has/have initiated any court, arbitration or other proceeding against General Motors Corporation, Releasor(s) immediately will dismiss the proceeding with prejudice.

The subject vehicle's mileage is \_\_\_\_\_ on the date of signing this release.

Releasor(s) has/have carefully read and understand(s) this release. Releasor(s) agree(s) and acknowledge(s) that this Release constitutes the entire agreement between Releasor(s) and General Motors Corporation, and Releasor(s) is/are not relying on any representations, promises or inducements other than those stated in this Release.

**PLEASE READ CAREFULLY BEFORE SIGNING. BY SIGNING THIS RELEASE, YOU ARE SIGNIFYING THAT YOU HAVE READ IT, UNDERSTAND IT, AND AGREE TO ITS TERMS.**

I/We agree to the terms of this Release of All Claims.

DATE SIGNED: \_\_\_\_\_

\_\_\_\_\_  
Claimant's signature

\_\_\_\_\_  
Address

\_\_\_\_\_  
City, State, Zip Code

\_\_\_\_\_  
Social Security Number

\_\_\_\_\_  
Claimant's signature

\_\_\_\_\_  
Address

\_\_\_\_\_  
City, State, Zip Code

\_\_\_\_\_  
Social Security Number

STATE OF \_\_\_\_\_

COUNTY OF \_\_\_\_\_

Sworn to (or affirmed) and subscribed before me this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, by Michael J. McDaniell.

\_\_\_\_\_  
Signature of Notary Public

\_\_\_\_\_  
Print, type or stamp Commissioned Name of Notary Public

Personally Known \_\_\_\_\_ OR Produced Identification \_\_\_\_\_

Type of Identification \_\_\_\_\_

My commission expires \_\_\_\_\_

PM  
AUG 29  
2008



Law Offices of Steve Lahto  
31275 Northwestern Hwy., Suite 121  
Farmington Hills, MI 48334

19

GM General Motors LLC  
Attn: Legal Group/Robert Fick  
C/O GMX International  
1444 John A. Papalis Drive  
Lincoln Park, MI 48146

SEP 0 2 2008

LAW OFFICES OF  
**STEVE LEHTO**

31275 Northwestern Highway • Suite 121 • Farmington Hills, MI 48334

Telephone (248) 855-0866  
Fax (248) 855-9756

Steve Lehto  
Adam S. Alexander

<http://www.lehtolaw.com>  
E-Mail [Lehto@lehtolaw.com](mailto:Lehto@lehtolaw.com)

August 28, 2003

MSX General Motors BRC  
Attn: Legal Group/Robert Fick  
C/O MSX International  
1464 John A. Papalas Drive  
Lincoln Park, MI 48146

Re: [REDACTED] v. G.M.

Dear Mr. Fick:

I have enclosed supporting documentation relating to the above Oldsmobile customer. [REDACTED] [REDACTED] has experienced stalling and no-start problems which continue to exist. The vehicle has been out of service at least five (5) times for these problems. I feel very strongly that it meets the criteria for Michigan's Lemon Law. (See enclosed repair invoices).

Please treat this letter as a demand for a repurchase under Michigan's Lemon Law. Please contact me after you have reviewed this matter.

Sincerely,



Adam S. Alexander, Esq.

AA/ms  
Enclosure

PLANT	STATE	YEAR	MODEL	DATE	INSTRUMENT
	INDIANA	5743	715	04/11/02	OLC8204822
VEHICLE	MAKE	MODEL	COLOR	DATE	INSTRUMENT
		2090	NYX BLACK/		72059
VEHICLE	MAKE	MODEL	COLOR	DATE	INSTRUMENT
	OLDSMOBILE/DRAVADA/MARON		X	02/27/02	68
VEHICLE	MAKE	MODEL	COLOR	DATE	INSTRUMENT
				10/10/02	

LABOR & PARTS  
# 1 12012

DRIVEABILITY HOURS: 0.40 TECH(8):5597  
 CUSTOMER STATES VEHICLE IS RUNNING AGAIN STALLING WHILE DRIVING  
 SCAN WITH TECH 2 FOUND DTC CODE P0116 SCT SENSOR  
 REC TO APPROXIMATE PER PER BULLETIN 001-04-04-082

WARRANTY

JOB # 1 TOTAL LABOR & PARTS 0.00

TECHNICIAN CERTIFICATION  
5597

JACK RANK

NR210407

TOTALS

WE WANT TO THANK YOU FOR YOUR BUSINESS  
 AND WE WANT YOU TO BE "COMPLETELY SATISFIED" WITH YOUR VISIT  
 IF NOT PLEASE LET US KNOW  
 LARRY DE WARE SERVICE MANAGER

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL B.O.G.	0.00
TOTAL RISC CHG	0.00
TOTAL RISC STIC	0.00
TOTAL TAX	0.00
<b>TOTAL INVOICE</b>	<b>0.00</b>

COPY



# Key Motor Mall



OLDSMOBILE • AURORA • NISSAN • ISUZU

2446 E. 12 MILE ROAD • WARREN, MICHIGAN 48092

TELEPHONE: (588) 751-8100



FINANCE AVAILABLE

NEW ARRIVALS:  
NOW IN STOCK - 1988 AM -  
1988 GM & FV - 1988.



ON-SITE OIL CHANGES

REPAIRS AVAILABLE  
MON-FRI 9AM-7PM  
SAT 9AM-5PM  
SUN 10AM-6PM

Thank!

11021	OIL & FILTER CHANGE	NO	14.75	2		
-------	---------------------	----	-------	---	--	--

07/10/92	20540	075	027	025	11021	07/10/92
04/10/92	20400	207	074	027		

Customer Name: [REDACTED]  
 Address: [REDACTED]  
 City: [REDACTED]  
 State: [REDACTED]  
 Zip: [REDACTED]  
 Phone: [REDACTED]

Vehicle Description: [REDACTED]

Service Description: [REDACTED]

Estimated Total: [REDACTED]



### Key Motor Mall

OLDSMOBILE • AURORA • NISSAN •  
ISUZU • SUZUKI • HONDA •  
MAZDA • TOYOTA • SUBARU •  
VOLVO • JEEP • RAM

WARRANTY AND BODY REPAIRS GUARANTEED FOR 90 DAYS  
OR MORE WHATEVER USES ORIGINAL EQUIPMENT MANUFACTURER PARTS.

04/10/92	00. 5 FILTER CHANGE	11/20/92	12/10/92	12/10/92	12/10/92	12/10/92	12/10/92	12/10/92	12/10/92	12/10/92	12/10/92
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04/10/92	00. 5 FILTER CHANGE	00. 5 FILTER CHANGE	00. 5 FILTER CHANGE	00. 5 FILTER CHANGE	00. 5 FILTER CHANGE	00. 5 FILTER CHANGE	00. 5 FILTER CHANGE	00. 5 FILTER CHANGE	00. 5 FILTER CHANGE	00. 5 FILTER CHANGE
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04/10/92	00. 5 FILTER CHANGE	00. 5 FILTER CHANGE	00. 5 FILTER CHANGE	00. 5 FILTER CHANGE	00. 5 FILTER CHANGE	00. 5 FILTER CHANGE	00. 5 FILTER CHANGE	00. 5 FILTER CHANGE	00. 5 FILTER CHANGE	00. 5 FILTER CHANGE
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**GENERAL CONTRACT ESTIMATE TOTAL \$ 5.00**

1									
2	0 - 100.0								
3									

**Key Motor Mall**  
 OLDSMOBILE • BUICK • CADILLAC • CHEVROLET • GMC  
 OLDSMOBILE • BUICK • CADILLAC • CHEVROLET • GMC  
 OLDSMOBILE • BUICK • CADILLAC • CHEVROLET • GMC

**COPY**



# Joe Lunghamer CHEVROLET

475 Summit Drive  
Woodward, MI 48090  
(248) 922-7100 Fax (248) 922-6478

Mailing Address:  
P.O. Box 480000  
Pontiac, MI 48000

## SERVICE INVOICE

318791 DATE/TIME IN: 6/09/2003 16:59 DATE/TIME OUT: 6/10/2003 17:32  
TAG# 3475 SA: KIN WOO DOC COUNT: 1 PAGE: 1

01 1G-DT-13S422229584  
2002 OLDSMOBILE BRAVADA BLACK  
ENGINE: 4.2  
WEST BLOOMFIELD MI  
MILES IN/OUT 21313 /

LINE 1 MA TRM REPAIR CAM#3012  
CAUSE: 96 CAMPAIGN FC: 96  
REPAIR 1 INSTALL PLUG REMOVE OVERRIDE LEVER  
CODE: W0994 SALE TYPE: WARRANTY ME WTY  
RS: 20  
PRIMARY TECH: VICTOR BUNCE M158151 AET  
WARR PARTS: 1  
PARTS GM 12450251 SWITCH Y Y PRICE SALE TYPE  
WARRANTY MECHAN WTY  
NET ITEM: M ADMINISTRATIVE ALLOWANCE SALE TYPE  
WARRANTY MECHAN WTY

LINE 2 MA TRM REPAIR CAM#3013  
CAUSE: 96 CAMPAIGN FC: 96  
REPAIR 1 REPROGRAM IP CLUSTER  
CODE: W0995 SALE TYPE: WARRANTY ME WTY  
RS: 30  
PRIMARY TECH: VICTOR BUNCE M158151 AET  
NET ITEM: M ADMINISTRATIVE ALLOWANCE SALE TYPE  
WARRANTY MECHAN WTY

LINE 3 PN TRM CAR NO CRANK NO START - LIGHTS LIGHT ON BUT  
CAUSE: DOES NOT TURN OVER  
GC COMPONENT - INDUPERATIVE FC: 6C  
REPAIR 1 REPL IGNITION SWITCH  
CODE: N2320 SALE TYPE: WARRANTY ME WTY  
RS: 1 20  
PRIMARY TECH: VICTOR BUNCE M158151 AET  
WARR PARTS: 1  
PARTS GM 15107205 PLUG Y Y PRICE SALE TYPE  
WARRANTY MECHAN WTY

LINE 4 TRM WATER TEMP GAUGE INCP

**COPY**

When the Ford Numbered Warranty is cancelled, replaced or suspended by General Motors...

Warranty Administrator for the Chevrolet  
and Oldsmobile divisions. The Office  
is located at 475 Summit Drive, Woodward,  
Michigan 48090. For more information,  
please call 1-800-4-A-FORD. This Office  
is not responsible for any other claims or  
damages that may be incurred by the  
owner of the vehicle.

ALL PARTS SHOWN ARE NEW UNLESS SPECIFIED OTHERWISE  
P100889

Repairs Properly  
Completed &  
Checked By:

X *John Alister*

# Joe Lunghamer CHEVROLET

475 Sunset Drive  
Waterford, MI 48098  
(248) 866-7100 Fax (248) 866-9472

Mailing Address  
P.O. Box 482222  
Farmington Hills, MI 48334

## SERVICE INVOICE

SO# 018791 DATE/TIME IN: 6/09/2003 16:59 DATE/TIME OUT: 6/10/2003 17:32  
 I# 3476 SA: KIN WOO DOC COUNT: 1 PAGE: 2

01 16HTL3S422229584

REPAIR 1 SEE LINE 3  
 TECH: VICTOR BUNCE M158151 AET SALE TYPE: NO CHARGE \$0.00

LINE 5 TRM OIL GUAGE INOP

REPAIR 1 SEE LINE 3  
 TECH: VICTOR BUNCE M158151 AET SALE TYPE: NO CHARGE \$0.00

LINE 6 TRM GAS GUAGE INOP

REPAIR 1 SEE LINE 2  
 TECH: VICTOR BUNCE M158151 AET SALE TYPE: NO CHARGE \$0.00

LINE 7 NG DRI SERVICE ENGINE LIGHT INOP  
 FC: 6C  
 6C COMPONENT - INOPERATIVE

REPAIR 1 RBR WIRING ENGINE  
 N6610 OTH HRS: 2.00  
 TECH: VICTOR BUNCE M158151 AET SALE TYPE: WARRANTY ME WTY

LINE 8 TRM ABS LIGHT INOP

REPAIR 1 SEE LINE 2  
 TECH: VICTOR BUNCE M158151 AET SALE TYPE: NO CHARGE \$0.00

LINE 9 TRM CHECK GUAGES INOP

REPAIR 1 SEE LINE 3  
 TECH: VICTOR BUNCE M158151 AET SALE TYPE: NO CHARGE \$0.00


CUSTOMER SIGNATURE \_\_\_\_\_ CUSTOMER TOTAL ..... \$0.00

**COPY**

Warranty is void if customer does not have vehicle inspected and approved by General Motors. This invoice is for informational purposes only. It does not constitute a contract. The actual contract is the invoice and repair order. All parts and labor are guaranteed for 12 months or 100,000 miles, whichever comes first. Excludes wear and tear items. See dealer for details. ALL PARTS AND LABOR GUARANTEED FOR 12 MONTHS OR 100,000 MILES, WHICHEVER COMES FIRST.

Repairs Properly  
 Completed &  
 Checked By:

X: *John White*

	1/16/55		
	2/10/55		
	2/11/55		
	2/12/55		
Department of Defense		Special Agent in Charge	
Washington, D.C.		[Redacted]	
[Redacted]		[Redacted]	
[Redacted]		[Redacted]	
[Redacted]		[Redacted]	
[Redacted]		[Redacted]	

8511683

71398

# Tennison

\*INVOICE\*

## CHEVROLET INC.

32670 PLYMOUTH ROAD  
LIVONIA, MICHIGAN 48150  
(734) 426-8500

WEST BLOOMFIELD, MI

PAGE 1

HOME: [REDACTED]

SERVICE CONSULTANT LENA DEDIVUKA J

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
BLACK	02	OLDSMOBILE BRAVADA	1GHD13S422229584		21675/21675	T25	
DEL DATE	PROD DATE	WARR-EXP.	PROBABLE	PO NO.	RATE	PAYMENT	INV. DATE
27FEB2002			17:00 20JUN03		70.00	CASH	20JUN2003
R.C. OPENED		READY		OPTIONS: ENG:4.2 Liter, L6, MFI, DOBC			

LINE	CODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	------	------	------	-------	------	-----	-------

A CHECK VEHICLE WILL NOT START, NO CRANK

CAUSE: OPEN

J4640 MOTOR ASSEMBLY, STARTER REPLACE  
12 CLINT NEMEC LIC#: M172569  
WT 1.00

(N/C)  
(N/C)

1 10465582 W-STRER REM

PC: PART#: COUNT:  
CLAIM TYPE:  
AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

UNIT NO START RAN DIAG FOUND OPEN IN STAR TER. REPLACE STARTER  
NEAREST GOOD.

\*\*\*\*\*

B\*\* CHECK FOR HIGH IDLE ON START UP. CHECK FOR BULLETIN.

CAUSE: UPDATE

J6354 ENGINE CONTROL MODULE PROGRAM  
12 CLINT NEMEC LIC#: M172569  
WT 1.10

(N/C)

PC: PART#: COUNT:  
CLAIM TYPE:  
AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

CHECK FOR UPDATES NECC TO UPDATE RE FROM TO ADD RESS COLD START AND  
IDLE CONCERN. ON START UP ENGINE HAS EXHAUST LEAK. NECC TO ORDER  
UPDATED B OLTS AND GASKETS PER BULLETIN 020602032

\*\*\*\*\*

# COPY

AUTHOR'S ADDRESS			HOURS	DATE	TIME	DESCRIPTION	TOTALS
PARTS	LABOR	TOTAL		BY		LABOR AMOUNT	
				BL. # of B.S.P		PARTS AMOUNT	
				VEHICLE RECEIVED		GAL. OIL USED	
				BY X		SUBST AMOUNT	
						MECH. CHARGES	
						TOTAL CHARGES	
						LESS ADJUSTMENTS	
						SALE TAX	
						PLEASE PAY THIS AMOUNT	

ALL PARTS NEW UNLESS INDICATED OTHERWISE

DEALER REGISTRATION NO. F-100834

CUSTOMER COPY

8511683

71398

# Tennison

\*INVOICE\*

## CHEVROLET INC.

32870 PLYMOUTH ROAD  
LYONNA, MICHIGAN 48150  
(734) 428-8500

PAGE 2

WEST BLOOMFIELD, MI

SERVICE CONSULTANT LENA DEBOVKAJ

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
BLACK	02	OLDSMOBILE BRAVADA	1GHDT13S422229584		21675/21675	T25	
CR. DATE	PRD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
27 FEB 2002			17:00 20 JUN 03		70.00	CASH	20 JUN 2003
M.O. OPENED		READY	OPTIONS	ENG:4.2 Liter, L6, MPI, DOHC			
19 JUN 03		20 JUN 03					
LINE	QCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
EST: 0.00				19 JUN 03 16:33	SA: 4		

UNITED WE STAND!!

\*\*\*GOD BLESS AMERICA!\*\*\*



**COPY**

*called 6/25/03 @ 4:41 pm. SM.*

AUTHORIZED ADDITIONS			HOURS	DATE	TIME	DESCRIPTION	TOTALS
PARTS	LABOR	TOTAL		BY		LABOR AMOUNT	0.00
				D.L. # or S.E. #		PARTS AMOUNT	0.00
				VEHICLE RECEIVED		SAL. CH. LOSS	0.00
				BY		BUYER AMOUNT	0.00
						MGIC CHARGES	0.00
						TOTAL CHARGES	0.00
						LES ADJUSTMENTS	0.00
						SALES TAX	0.00
						PLEASE PAY THIS AMOUNT	0.00

CUSTOMER # : 8511683

CUSTOMER COPY

71398

*Tammyson*

WORKORDER

CHEVROLET INC.

32576 PLYMOUTH ROAD  
LIVONIA, MICHIGAN 48150  
(734) 425-8500

PAGE 2

WEST BLOOMFIELD, MI  
PHONE:

SERVICE CONSULTANT

4 DEEVIKA J. LENA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MESSAGE IN OUT	TAX	
BLACK	02	OLDSMOBILE BRAVADA	1GNET138422229584		21675/	T25	
DEL. DATE	PROD. DATE	WARR. EXP.	PHONES	PS NO.	RATE	PAYMENT	SW. DATE
27 FEB 2002			17:00 19 JUN 03		70.00	CASH	
L.D. OPENED		READY	OPTIONS: ENG:4.2 Liter, L6, MPI, DMC				
19 JUN 2003 16:33							

LINE OF CODE	FLAT TECH TYPE	DESCRIPTIONS/INSTRUCTIONS
# A 1800	0.00	WT CHECK VEHICLE WILL NOT START, NO CRANK

\*\*\*\*\*

Preliminary Estimate : \$0.00

\*\*\*\*\*

**COPY**

I hereby authorize the repair work herein set forth to be done upon my car/vehicle and I understand that I am not responsible for the car/vehicle if it is damaged or stolen while in the shop. I also understand that I am responsible for the car/vehicle if it is damaged or stolen while in the shop. I also understand that I am responsible for the car/vehicle if it is damaged or stolen while in the shop.

DEALER REGISTRATION NO.  
F-900834

SALES TAX  
REG. TAX

ALL PARTS AND LABOR ARE GUARANTEED  
UNLESS OTHERWISE SPECIFIED  
INCLUDES FOR SUPPLIES USED ON  
YOUR VEHICLE. APPLICABLE SUPPLY  
ITEMS ARE: NUTS, BOLTS, WASHERS,  
TAPE, FINE, AEROSOL, SYLLAC,  
SILMENT, SAGE, BATTERY CLEANER,  
TOWELS, SOLDER, CARBURETOR  
CLEANER, ETC.

ALL INFORMATION HEREON IS SUBJECT TO CHANGE WITHOUT NOTICE AND IS NOT TO BE USED FOR ANY OTHER PURPOSE. THE INFORMATION IS PROVIDED FOR YOUR INFORMATION ONLY. WE ARE NOT RESPONSIBLE FOR ANY DAMAGE TO YOUR VEHICLE OR PERSONAL INJURY. WE ARE NOT RESPONSIBLE FOR ANY DAMAGE TO YOUR VEHICLE OR PERSONAL INJURY.

DATE	LABOR	TOTAL	HOURS

ALL PARTS AND LABOR ARE GUARANTEED UNLESS OTHERWISE SPECIFIED

**THANK YOU**  
FOR  
BRINGING YOUR VEHICLE TO US FOR  
SERVICE.  
PLEASE RETURN THIS RECEIPT TO  
CARETAKER CLEANING YOUR VEHICLE

\*\*\*\*\*

Tammyson

CUSTOMER COPY

71398

CHEVROLET INC.  
32570 PLYMOUTH ROAD  
LYONIA, MICHIGAN 48180  
(734) 428-8800

CUSTOMER #: 8511683

WORKORDER

PAGE 1

WEST BLOOMFIELD, MI

SERVICE CONSULTANT

4. DEWANA J. LENA

COLOR	YEAR	MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAX	
BLACK	02	OLDENHILE BRAVADA	1GNDT13542229584		21675/	TC25	
IN. DATE	PROD. DATE	WORK. SUP.	PREPARED	FO. NO.	RATE	PAYMENT	INV. DATE
27 FEB 2002			17:00 19 JUN 03		70.00	CASH	
IN. OPENED		READY		OPTIONS: ENG:4.2_Liter, L6, MPI, DDMC			
19 JUN 2003	16:33						

RECOMMENDED SERVICE  
CURRENT MILEAGE 21675

- 1 -Oil Change Special \*24.99\* LG
- 6 -PERFORM TIRE ROTATION AS MAIN
- 15 -REPLACE WIPER BLADES AS MAIN
- 7 -PERFORM WHEEL BALANCE AS MAIN
- 13 -PERFORM DRIVE AXLE SERVICE A
- 16 -PERFORM BATTERY SERVICE: INC
- 23 -CK EMISSIONS CONTROL MODULE
- 18 -PERFORM BRAKE INSPECTION AS
- 1 LUBE -PERFORM MAINTENANCE LUBE

>> BASED ON THE CURRENT MILEAGE OF YOUR VEHICLE, OUR DEALERSHIP RECOMMENDS <<  
>> THE ABOVE SERVICE BE PERFORMED NOW <<



COPY

ORIGINAL SERVICE NUMBER	LABOR	TOTAL	HOURS

DEALER IDENTIFICATION NO. 7-100034

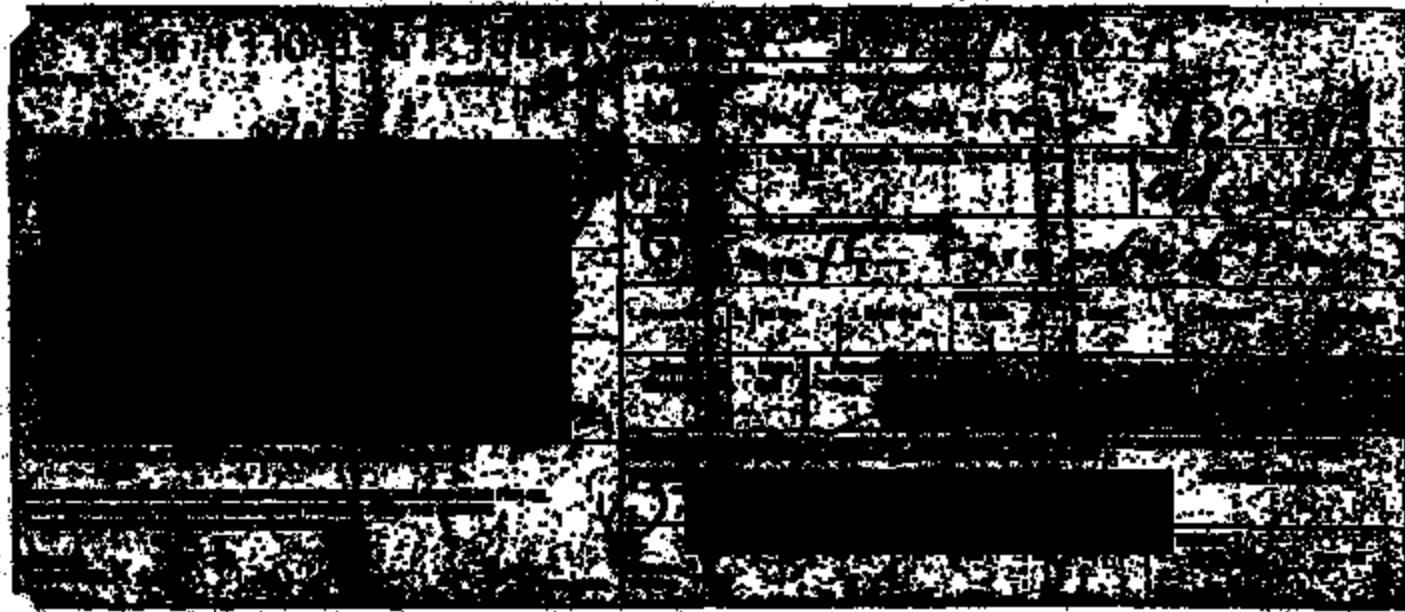
CONSUMER SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

SALES REPRESENTATIVE SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

WE OFFER A TRUST SERVICE INCLUDED FOR SUPPLIES USED ON YOUR VEHICLE. ATTENDABLE SUPPLY ITEMS ARE NUTS, BOLTS, WASHERS, TAPE, FUEL, AIRWAY, WELLS, BRACKETS, CABS, BATTERY CLEANER, TUBS, GOLD, CARBONATOR, ETC.

THANK YOU FOR BRINGING YOUR VEHICLE TO US FOR SERVICE. PLEASE RETURN THE RIGHT TO CASHIER WHEN LEAVING YOUR VEHICLE.

ALL PARTS AND LABOR ARE GUARANTEED BY CHEVROLET. SEE YOUR SERVICE ORDER FOR DETAILS.









# SUBURBAN

HONOLULU, OAHU, HAWAII CADILLAC BUICK HUMMER  
 1819 MAPLELAWN P.O. BOX 909  
 TROY, MI 48069  
 PHONE (734) 643-0000  
 www.suburbancollection.com  
 FACILITY CODE F-10026

*make the choice*

SUBURBAN <b>1082665</b>	NAME <b>JAMES SABLONE</b>	YEAR <b>1998</b>	VIN <b>5470</b>	DATE <b>06/01/03</b>	LICENSE <b>OLE5478066</b>
ADDRESS <b>WEST BLOOMFIELD, MI</b>	MAKE <b>Black/</b>	MODEL <b>23,216</b>	COLOR <b>Black/</b>	MAKE/TYPE <b>02/OLDSMOBILE/BRAYADA/4 DOOR UTILITY</b>	LICENSE/TYPE <b>02/OHIO/02</b>
	VIN <b>1GHD1138422220584</b>	MAKE/TYPE <b>07/25/03</b>	MAKE/TYPE <b>07/25/03</b>	MAKE/TYPE <b>07/25/03</b>	MAKE/TYPE <b>07/25/03</b>

CHECK VEHICLE HISTORY...  
 DOES NOT INCLUDE...  
 REPAIRS...  
 REPLACES...  
 IS...

### LIMITED WARRANTY

We guarantee our service work for 12 months or 12,000 miles, whichever comes first. If our repair or replacement falls in normal service within that period, we'll fix it free of charge during normal business hours - parts and labor.

This does not include charges for labor using the flat rate hour...  
 This does not include...  
 This does not include...

**COPY**

# SUBURBAN

SUBURBAN OLDSMOBILE CADILLAC BUICK HUMMER  
 1816 MAPLELAWN P.O. BOX 909  
 TROY, MI 48069  
 PHONE (248) 643-0070  
 www.suburbancollection.com  
 FACILITY CODE F-10026

*make the choice*

1082665	JAMES SAELENS	1408	5470	05/01/03	OLCS478065
	CREDIT		23,216	BLACK/	
WEST BLOOMFIELD, MI	02/OLDSMOBILE/BRAVADA/4 DOOR UTILITY				
	1 G H D T 1 3 8 4 2 2 2 2 9 5 8 4				
				07/25/03	

SECURITY ACKNOWLEDGEMENT RECEIPT  
 ORIGINAL EVIDENCE OF  
 PLEASE UPDATE ACURAL RELEASE  
 TRANSMISSION CERTIFICATION  
 1000  
 THANK YOU FOR YOUR BUSINESS

**LIMITED WARRANTY**

We guarantee our service work for 12 months or 12,000 miles, whichever comes first. If our repair or replacement falls in normal service within that period, we'll fix it free of charge during normal business hours - parts and labor.

This repair facility charges for labor during the set rate hours published either by the manufacturer in the labor time study guide or by the relevant industry time study guide, which reflects an average rate applicable for the geographic area in which the vehicle is being repaired. The set rate does not include the actual clock time spent on the repair.

This warranty does not cover:

- Wear and tear items
- Damage caused by misuse or abuse of the vehicle
- Damage caused by accidents or collisions
- Damage caused by fire, theft, or vandalism
- Damage caused by flood, water, or other environmental conditions
- Damage caused by electrical system malfunctions
- Damage caused by improper use of the vehicle
- Damage caused by modifications to the vehicle
- Damage caused by neglect or lack of maintenance
- Damage caused by pre-existing conditions
- Damage caused by rust or corrosion
- Damage caused by tire wear
- Damage caused by brake wear
- Damage caused by suspension wear
- Damage caused by steering wear
- Damage caused by wheel alignment
- Damage caused by wheel balance
- Damage caused by wheel rotation
- Damage caused by wheel offset
- Damage caused by wheel width
- Damage caused by wheel height
- Damage caused by wheel diameter
- Damage caused by wheel offset
- Damage caused by wheel width
- Damage caused by wheel height
- Damage caused by wheel diameter

**COPY**

RECEIVED		NOV 15 1964	
[REDACTED]		BIG BEAR + ADAMS	
[REDACTED]		ORANGE	
[REDACTED]		MARK J. CROOKS	
Michigan		[REDACTED]	
[REDACTED]		[REDACTED]	
[REDACTED]		[REDACTED]	

Form 100-1 (Rev. 1-15-60)  
MARITIME SAFETY REPORT

1. Name of Vessel: \_\_\_\_\_  
2. Name of Master: \_\_\_\_\_  
3. Name of Captain: \_\_\_\_\_  
4. Name of Chief Mate: \_\_\_\_\_  
5. Name of Third Mate: \_\_\_\_\_  
6. Name of Fourth Mate: \_\_\_\_\_  
7. Name of Deck Officer: \_\_\_\_\_  
8. Name of Engineer: \_\_\_\_\_  
9. Name of Steward: \_\_\_\_\_  
10. Name of Cook: \_\_\_\_\_  
11. Name of Cabin Boy: \_\_\_\_\_  
12. Name of Other Crew Members: \_\_\_\_\_

13. Date of Occurrence: \_\_\_\_\_  
14. Time of Occurrence: \_\_\_\_\_  
15. Location of Occurrence: \_\_\_\_\_  
16. Nature of Occurrence: \_\_\_\_\_  
17. Description of Occurrence: \_\_\_\_\_  
18. Name of Reporting Officer: \_\_\_\_\_  
19. Position of Reporting Officer: \_\_\_\_\_  
20. Signature of Reporting Officer: \_\_\_\_\_  
21. Date of Report: \_\_\_\_\_

22. Name of Vessel: \_\_\_\_\_  
23. Name of Master: \_\_\_\_\_  
24. Name of Captain: \_\_\_\_\_  
25. Name of Chief Mate: \_\_\_\_\_  
26. Name of Third Mate: \_\_\_\_\_  
27. Name of Fourth Mate: \_\_\_\_\_  
28. Name of Deck Officer: \_\_\_\_\_  
29. Name of Engineer: \_\_\_\_\_  
30. Name of Steward: \_\_\_\_\_  
31. Name of Cook: \_\_\_\_\_  
32. Name of Cabin Boy: \_\_\_\_\_  
33. Name of Other Crew Members: \_\_\_\_\_  
34. Date of Occurrence: \_\_\_\_\_  
35. Time of Occurrence: \_\_\_\_\_  
36. Location of Occurrence: \_\_\_\_\_  
37. Nature of Occurrence: \_\_\_\_\_  
38. Description of Occurrence: \_\_\_\_\_  
39. Name of Reporting Officer: \_\_\_\_\_  
40. Position of Reporting Officer: \_\_\_\_\_  
41. Signature of Reporting Officer: \_\_\_\_\_  
42. Date of Report: \_\_\_\_\_

43. Name of Vessel: \_\_\_\_\_  
44. Name of Master: \_\_\_\_\_  
45. Name of Captain: \_\_\_\_\_  
46. Name of Chief Mate: \_\_\_\_\_  
47. Name of Third Mate: \_\_\_\_\_  
48. Name of Fourth Mate: \_\_\_\_\_  
49. Name of Deck Officer: \_\_\_\_\_  
50. Name of Engineer: \_\_\_\_\_  
51. Name of Steward: \_\_\_\_\_  
52. Name of Cook: \_\_\_\_\_  
53. Name of Cabin Boy: \_\_\_\_\_  
54. Name of Other Crew Members: \_\_\_\_\_  
55. Date of Occurrence: \_\_\_\_\_  
56. Time of Occurrence: \_\_\_\_\_  
57. Location of Occurrence: \_\_\_\_\_  
58. Nature of Occurrence: \_\_\_\_\_  
59. Description of Occurrence: \_\_\_\_\_  
60. Name of Reporting Officer: \_\_\_\_\_  
61. Position of Reporting Officer: \_\_\_\_\_  
62. Signature of Reporting Officer: \_\_\_\_\_  
63. Date of Report: \_\_\_\_\_

64. Name of Vessel: \_\_\_\_\_  
65. Name of Master: \_\_\_\_\_  
66. Name of Captain: \_\_\_\_\_  
67. Name of Chief Mate: \_\_\_\_\_  
68. Name of Third Mate: \_\_\_\_\_  
69. Name of Fourth Mate: \_\_\_\_\_  
70. Name of Deck Officer: \_\_\_\_\_  
71. Name of Engineer: \_\_\_\_\_  
72. Name of Steward: \_\_\_\_\_  
73. Name of Cook: \_\_\_\_\_  
74. Name of Cabin Boy: \_\_\_\_\_  
75. Name of Other Crew Members: \_\_\_\_\_  
76. Date of Occurrence: \_\_\_\_\_  
77. Time of Occurrence: \_\_\_\_\_  
78. Location of Occurrence: \_\_\_\_\_  
79. Nature of Occurrence: \_\_\_\_\_  
80. Description of Occurrence: \_\_\_\_\_  
81. Name of Reporting Officer: \_\_\_\_\_  
82. Position of Reporting Officer: \_\_\_\_\_  
83. Signature of Reporting Officer: \_\_\_\_\_  
84. Date of Report: \_\_\_\_\_

85. Name of Vessel: \_\_\_\_\_  
86. Name of Master: \_\_\_\_\_  
87. Name of Captain: \_\_\_\_\_  
88. Name of Chief Mate: \_\_\_\_\_  
89. Name of Third Mate: \_\_\_\_\_  
90. Name of Fourth Mate: \_\_\_\_\_  
91. Name of Deck Officer: \_\_\_\_\_  
92. Name of Engineer: \_\_\_\_\_  
93. Name of Steward: \_\_\_\_\_  
94. Name of Cook: \_\_\_\_\_  
95. Name of Cabin Boy: \_\_\_\_\_  
96. Name of Other Crew Members: \_\_\_\_\_  
97. Date of Occurrence: \_\_\_\_\_  
98. Time of Occurrence: \_\_\_\_\_  
99. Location of Occurrence: \_\_\_\_\_  
100. Nature of Occurrence: \_\_\_\_\_  
101. Description of Occurrence: \_\_\_\_\_  
102. Name of Reporting Officer: \_\_\_\_\_  
103. Position of Reporting Officer: \_\_\_\_\_  
104. Signature of Reporting Officer: \_\_\_\_\_  
105. Date of Report: \_\_\_\_\_

106. Name of Vessel: \_\_\_\_\_  
107. Name of Master: \_\_\_\_\_  
108. Name of Captain: \_\_\_\_\_  
109. Name of Chief Mate: \_\_\_\_\_  
110. Name of Third Mate: \_\_\_\_\_  
111. Name of Fourth Mate: \_\_\_\_\_  
112. Name of Deck Officer: \_\_\_\_\_  
113. Name of Engineer: \_\_\_\_\_  
114. Name of Steward: \_\_\_\_\_  
115. Name of Cook: \_\_\_\_\_  
116. Name of Cabin Boy: \_\_\_\_\_  
117. Name of Other Crew Members: \_\_\_\_\_  
118. Date of Occurrence: \_\_\_\_\_  
119. Time of Occurrence: \_\_\_\_\_  
120. Location of Occurrence: \_\_\_\_\_  
121. Nature of Occurrence: \_\_\_\_\_  
122. Description of Occurrence: \_\_\_\_\_  
123. Name of Reporting Officer: \_\_\_\_\_  
124. Position of Reporting Officer: \_\_\_\_\_  
125. Signature of Reporting Officer: \_\_\_\_\_  
126. Date of Report: \_\_\_\_\_

**LEASE AGREEMENT - Monthly Payment**

**LESSEE (Borrower)**  
 [Redacted Name]  
 [Redacted Address]

**LESSOR (Lender)**  
**MY CLEVELAND, INC**  
 244 WEST 12 FILE ROAD  
 CLEVELAND OH 44112

I, the undersigned, hereby certify that I am the owner of the vehicle described herein and that I have the right to lease the same. By signing this lease, you agree to everything on the front and back.

Make	Model	Year	Color	License Plate No.	Registration or License

<b>Monthly Payment</b> \$442.25	<b>Monthly Payment</b> \$442.25	<b>Other Charges (first part of your monthly payment)</b> Depreciation fee (if you do not purchase the vehicle) \$ _____ \$ _____ \$ _____ Total \$ _____	<b>Total of Payments</b> (The amount you will have paid by the end of the lease.)  \$1887.25
------------------------------------	------------------------------------	--	---

Amount Due at Lease Signing or Delivery		Amount Due at Lease Signing or Delivery will be paid:	
Capitalized cost reduction	\$ 252.00	Net trade-in allowance	\$ _____
First monthly payment	\$ 442.25	Tax, title and license costs	\$ _____
Registration security deposit	\$ 11.00	Amount to be paid in cash	\$ 1162.25
Net fee	\$ 0.00		
Registration fee	\$ 122.12		
Insurance	\$ 0.00		
Taxes	\$ 0.00		
<b>Total</b>	<b>\$ 418.37</b>	<b>Total</b>	<b>\$ 1162.25</b>

*Handwritten notes:* 27312 10916 208  
 786418 2682  
 1985K CASH 500  
 ALBA  
 ALBA

**Vehicle Depreciation** is determined as follows:

Basic capitalized cost. The agreed upon value of the vehicle at [Redacted] and any lease you pay for over the lease term (such as service contracts, insurance, and any maintenance over and above or below factory).	\$ 2520.00
Capitalized cost reduction. The amount of the net trade-in allowance, credit, research credit, or cash you pay that reduces the gross capitalized cost.	\$ 252.00
Depreciation allowance. The amount which is subtracted from lease liability (if any).	\$ 442.25
Residual value. The value of the vehicle at the end of the lease used in calculating your lease monthly payment.	\$ 1877.25
Excess charges and any amortized amounts. The amount charged for the vehicle's decline in value through normal use and for other items paid over the lease term.	\$ 1130.65
First charge. The amount charged in addition to the depreciation and any amortized amounts.	\$ 442.25
Total of lease monthly payments. The depreciation and any amortized amounts plus the first charge.	\$ 1435.25
Lease term. The number of months in your lease.	\$ 25
Monthly payment.	\$ 57.43
Insurance.	\$ 0.00
Taxes.	\$ 0.00



License	_____
State title (including tax on capitalized cost subject)	_____
Excess sales tax	_____
Personal property tax	_____
Other (Make item)	_____

GMAC  
 If you are buying a vehicle or maintenance contract now, you may pay for it at lease signing. If you do not, the price will be in the capitalized cost, and you will pay more charges on the price.

**10. ASSIGNMENT BY LESSOR:**  
 If this box is checked, Lessor (Petalor) will assign this lease and sell the vehicle to General Motors Acceptance Corporation (GMAC).  
 If this box is checked, GMAC helped to arrange this lease and Lessor (Petalor) will assign it and sell the vehicle to General Motors Acceptance Corporation (GMAC).  
 If this box is checked, Lessor (Petalor) will assign this lease and sell the vehicle to \_\_\_\_\_

If this box is checked, Lessor (Petalor) intends not to assign this lease.  
 The assignee may designate Vehicle Asset Universal Leasing Trust, or its trustee, as agent to hold title for the benefit of the assignee on the vehicle's certificate of title and/or registration.  
 The sale and assignment will not be considered to change materially your duties, burden, or risk under this lease. Neither the assignee nor Vehicle Asset Universal Leasing Trust will have to make any repairs to the vehicle, get any insurance, or perform any service Lessor has agreed to perform under this lease. You will look only to Lessor for these services.  
 After assignment, GMAC will service this lease, if GMAC is the assignee or if GMAC helped to arrange this lease. You must then make all payments to GMAC (for its or the assignee's account) or as otherwise directed. If we assign this lease, you will not receive notice of assignment.

**4. LATE CHARGE:** If you do not pay a monthly payment in full within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late.

**5. MILEAGE ALLOWANCE:** The total allowed mileage on the odometer at lease end is:  
 Monthly odometer mileage \_\_\_\_\_ miles  
 Base mileage allowance \_\_\_\_\_ miles  
 Excess mileage charge \_\_\_\_\_ cents per mile  
 Total allowed mileage \_\_\_\_\_ miles

You are paying \$\_\_\_\_\_ for extra miles. At scheduled lease end, we will credit you with \$\_\_\_\_\_ per mile for each excess mile after you purchased. There will be no credit if the lease ends early, you buy the vehicle, or the vehicle is a total loss.

The excess mileage charge is \$\_\_\_\_\_ per mile for each mile beyond \_\_\_\_\_ miles. If the lease ends early, any excess mileage and wear charge will not be more than actual when taken from the vehicle-mile price. There is no excess mileage charge if you buy the vehicle.

**6. CHARGE FOR FINES:** If the government places a fine on the vehicle and you do not pay it promptly, we may pay it. Each time we pay a fine, you will pay us the fine plus 5%.

**THIS IS THE ENTIRE AGREEMENT.** This lease contains the entire agreement between you and us relating to the lease of the vehicle. Any change in the terms of this lease must be in writing and signed by you and us. No oral changes are binding. We may delay or refuse to enter into or perform any part of our obligations under this lease without losing them. Lessor (and Co-Lessor) intend to be bound by this agreement.

**WARRANTY:** Lessor warrants that the vehicle is free from defects at the time of delivery. Lessor also warrants that the vehicle is free from defects at the time of delivery. Lessor also warrants that the vehicle is free from defects at the time of delivery.

**YOU SIGN THIS AGREEMENT AND RECEIVE A COPY AT \_\_\_\_\_**  
 LESSOR: **REY OLSENVILLE, INC.** BY \_\_\_\_\_ CO-LESSOR: \_\_\_\_\_  
 LESSOR: \_\_\_\_\_ BY \_\_\_\_\_ TITLE: \_\_\_\_\_

Lessor assigns all right, title, and interest in this lease to the party identified in this lease as the intended assignee, under the terms of the lease plus dealer agreement as in effect from time to time with the assignee (the "Dealer Agreement"). Lessor also assigns all right, title, and interest in the leased vehicle to the party identified in this lease as the intended assignee, or to the assignee's trustee.

LESSOR: **REY OLSENVILLE, INC.** BY \_\_\_\_\_ TITLE: \_\_\_\_\_





**GMC**

**GENERAL MOTORS BUSINESS RESOURCE CENTER**

September 5, 2003

Adam S. Alexander, Esq.  
Law Offices of Steve Lehto  
31275 Northwestern Highway, Suite 121  
Farmington Hills, MI 48334

Re: [REDACTED] v. General Motors Corporation  
2002 Oldsmobile Bravada VIN: 1GHDT13942229584

This is to advise you that we are in receipt of the above referenced case dated August 28, 2003. This case file has been assigned to me, and I will be contacting you in the next 10-15 business days for review.

In order to do a thorough review and assessment of this case, I may need additional information and documentation from you. Therefore, if any of the items below are checked, please fax or mail the information requested to the address on the bottom of this page.

If you have any questions, please call me at the number below.

Thank you.

Sincerely,

Wendy Mandora  
BRC Legal Case Manager  
Ph# 800-231-1841, prompt 9, prompt 5, extension 57060  
FAX# 866-549-8886

Copy of owner's current title and/or registration



**GMC**

**HUMMER**

GENERAL MOTORS BUSINESS RESOURCE CENTER

VIA FAX ONLY

October 14, 2003

Adam S. Alexander, Esq.  
Law Offices of Steve Lehto  
31275 Northwestern Highway, Suite 121  
Farmington Hills, MI 48334

Re:

2002 Oldsmobile Bravada  
VIN # 2002 Oldsmobile Bravada

Dear Mr. Alexander:

On October 8, 2003 we communicated to you General Motors Corporation's offer to resolve the above-referenced matter. To date, we have not received a response from you or your client(s) to this offer.

For your convenience, enclosed with this letter is another copy of General Motors Corporation's offer. We ask that you discuss General Motors Corporation's offer with your client(s) at your earliest opportunity. If your client(s) agree with the terms of the offer, please have the offer letter and release executed where indicated and filed to the below-referenced number. If your client(s) do not agree with the terms of this offer, we ask that you contact us immediately via facsimile regarding the resolution of this matter.

Our primary goal is to maintain and promote customer satisfaction by promptly resolving your client(s) concerns. With that in mind, we are hopeful that we can resolve this matter within the next seven days. We look forward to hearing from you within this time frame.

Sincerely,

Wendy Madison  
BRC Legal Case Manager  
P#W 800-231-1841, prompt 9, prompt 5, extension 57060  
FAX# 866-549-8886

cc: FILE



GENERAL MOTORS BUSINESS RESOURCE CENTER

October 8, 2003

VIA FAX ONLY

Adam S. Alexander, Esq.  
Law Office of Steve Lehto  
31275 Northwestern Highway, Suite 121  
Farmington Hills, MI 48334

Re:

2002 Oldsmobile Bravada  
VIN # 1GHDT13542Z229584

Dear Mr. Alexander:

Regarding the above case, General Motors Corporation would like to make the following repurchase offer on your client's 2002 Oldsmobile Bravada for all defendants. This offer is contingent upon receipt of a copy of the current title and/or registration to show proof of ownership.

General Motors Corporation requires a vehicle inspection be performed at any General Motors dealership prior to the issuance of any funds. Please advise my office of the dealership that your client would like to work with in your written response to our offer. My office will then contact the dealership and provide them with necessary documents for the inspection. The dealership will then contact you to arrange an inspection at a mutually agreeable date and time for your client. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year of the vehicle. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Total payments 20 @ 642.56	\$12,851.20	(includes sales tax of \$1,068.00)
Total down payment	\$3,282.00	
<b>Subtotal:</b>	<b>\$16,133.20</b>	
Less Rebates/Incentives	- \$3,002.00	
Less Usage/Depreciation	- \$84.25	
<b>Subtotal:</b>	<b>\$12,416.95</b>	
Attorney's Fees	\$1,500.00	
<b>Subtotal:</b>	<b>\$13,916.95</b>	
* Payoff to lienholder (good through 11/04/03)	\$20,762.85	
* The payoff amount is subject to change if this offer letter is not received in time for the current payoff amount to be processed; however, General Motors will be responsible for paying off the lienholder if the amount should change.		
<b>Repurchase Offer</b>	<b>\$34,679.80</b>	
<b>Total due to attorney and client:</b>	<b>\$13,916.95</b>	

In addition, we will pay off the lienholder in the amount of \$20,762.85 good until November 04, 2003 and reasonable attorney fees.

October 14, 2003

Page 2

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle.

The financial information, pre-purchase inspection and receipt of release documents must all be completed within 30 days from the date of your acceptance of our offer. We will need a copy of your client's registration and social security number and your federal tax ID. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

General Motors requests you make this offer available to your client at the earliest possible opportunity.

If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to me at the fax number shown below.

Sincerely,

Wendy Mendon  
BRC Legal Case Manager  
PH 800-231-1841, prompt 9, prompt 5, extension 57060  
FAX 866-549-8886

cc: FILE

Attach.

\_\_\_\_\_  
Client's Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Client's Signature

\_\_\_\_\_  
Date

## SETTLEMENT AGREEMENT AND RELEASE

This Settlement Agreement and Release is effective as of the latter of the dates set forth opposite the signatures below.

### WITNESSETH:

WHEREAS [REDACTED] (hereinafter referred to as "Releasor(s)", and General Motors Corporation (hereinafter referred to as "Releasee"), are involved in a dispute regarding a certain 2002 Oldsmobile Bravada, bearing Vehicle Identification No. (VIN) 1GHDT13S422229584 (hereinafter referred to as "Vehicle"), which Releasor(s) leased from Key Oldsmobile, located at 2446 East 12 Mile Road, Warren, MI 48092 (hereinafter referred to as the "Dealership") on February 27, 2002 and

WHEREAS, Releasor(s) has voluntarily agreed to resolve this dispute and Releasee denies liability with respect to any and all claims set forth in this action; and

NOW, THEREFORE, in consideration of the settlement of the Suit and of the mutual covenants hereinafter set forth, the parties hereto agree as follows:

1. Releasee agrees to pay Releasor(s) and his attorney \$13,916.95 and Releasor(s) agree to turn over possession and clear title of the Vehicle to Releasee, free from any liens and encumbrances. In addition, Releasee agrees to pay off the balance of Releasor's account with GMAC, Account No. 321 9001 17490, in the amount of \$20,762.85 and terminate the same.

2. Releasee(s) agree(s) that a material component of this Agreement is that Releasee will be allowed to inspect the Vehicle to determine whether the Vehicle is free from any damage or abuse, other than normal wear and tear usage. Any damages beyond normal wear and tear usage that is noted during the inspection must be repaired and paid for by the Releasor(s) prior to proceeding.

3. That the Vehicle shall not exceed 27,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the consideration above shall be modified as follows: a reduction of payment of .33 cents per mile in excess of the agreed upon mileage. This shall not apply if a delay in the transaction is caused by Releasee or its authorized dealer.

4. As an express element and condition of this Settlement Agreement and Release, Releasor(s), individually and on behalf of any and all of his predecessors, successors, heirs, assigns, executors, administrators, agents, attorneys or any other representatives, agree that Releasor(s) shall not now or hereafter institute, maintain or assert against Releasee, either directly or indirectly, and agree to release and discharge Releasee from, any and all causes of

Initials:

Page 1 of 3

action, claims, damages, statutory penalties, equitable, legal and administrative relief, interest, attorney fees, demands or rights of any kind or nature whatsoever, whether based on federal, state or local statute, regulation, contract, common law, or any other source, whether known or unknown, that have been, could have been, may or could be alleged or asserted now or in the future by Releasor(s) against Releasee on the basis of, connected with, arising out of, or related to, in whole or in part, the claims asserted in this action.

5. Releasor(s) understand and agree(s) that this Settlement Agreement and Release shall be considered final and binding upon him.

6. This Agreement may be executed in counter-parts, and when each party has signed and delivered at least one such counter-part, each counter-part shall be deemed an original, and taken together shall constitute one and the same Agreement, which shall be binding and effective as to all parties.

7. This Agreement contains the entire Agreement between the parties hereto and the terms of this Agreement are contractual and not a mere recital. Furthermore, this Agreement supersedes all prior Agreements, understandings or covenants, whether oral or written. This Agreement, and each and every term and provision hereof, shall be governed by and construed in accordance with the laws of Michigan.

8. It is understood and agreed that this Agreement is being entered into voluntarily and is not based on any representations or statements of any kind by any party or their representatives as to the merits, legal liability or value of Releasor's actions or any matters relating thereto.

9. The parties agree that a fully executed facsimile copy of this Agreement shall be binding on the parties.

10. **RELEASOR(S) ACKNOWLEDGE(S) THAT HE HAS READ THIS RELEASE, THAT HE HAS HAD THE BENEFIT OF CONSULTATION WITH LEGAL COUNSEL IN CONNECTION HEREWITH, THAT HE UNDERSTAND ALL OF ITS TERMS AND THAT HE EXECUTED IT VOLUNTARILY AND WITH FULL KNOWLEDGE OF ITS SIGNIFICANCE AND CONSEQUENCES.**

INTENDING TO BE LEGALLY BOUND BY THE TERMS OF THIS RELEASE THE  
UNDERSIGNED HAS AFFIXED HIS/HER SIGNATURE THIS \_\_\_\_\_ DAY OF  
\_\_\_\_\_

The undersigned has carefully read and understands this release and signs it to resolve the claim  
described above.

CURRENT VEHICLE MILEAGE \_\_\_\_\_ DATE SIGNED: \_\_\_\_\_

WITNESS: \_\_\_\_\_

\_\_\_\_\_  
Claimant Signature

\_\_\_\_\_  
Claimant Signature

\_\_\_\_\_  
Address

\_\_\_\_\_  
Address

\_\_\_\_\_  
City, State, Zip Code

\_\_\_\_\_  
City, State, Zip Code

\_\_\_\_\_  
Social Security Number

\_\_\_\_\_  
Social Security Number

STATE OF \_\_\_\_\_

COUNTY OF \_\_\_\_\_

Sworn to (or affirmed) and subscribed before me this \_\_\_\_\_ day of \_\_\_\_\_,  
20\_\_\_\_, by \_\_\_\_\_

\_\_\_\_\_  
Signature of Notary Public

\_\_\_\_\_  
Print, type or stamp Commissioned Name of Notary Public

Personally Known \_\_\_\_\_ OR Produced identification \_\_\_\_\_

Type of identification \_\_\_\_\_

My commission expires: \_\_\_\_\_

Initials: \_\_\_\_\_

GENERAL MOTORS CORPORATION  
OLDSMOBILE DIVISION  
GM RESTRICTED

CUSTOMER: [REDACTED]  
ADDRESS: [REDACTED] Barrington RI [REDACTED]  
HOME PHONE: [REDACTED]

CASE NUMBER: 1-122565741 VIN: 1GHDT138522238813  
DATE OPENED: 2003-07-23 MODEL YEAR: 2002  
DATE CLOSED: SERIES: Bravada  
SOURCE: White Mail MILEAGE: 20000.0000000  
SRC TYPE: ADYess DELIVERY DATE:  
SRC PARENT: DEALER NAME: Autocenter Chevrolet, Inc.  
5212, UEA DEALER ADDRESS: 285-295 East Main Road, Middletown, RI, 02842-

\*\*\*\*\*GENERAL CASE INFORMATION\*\*\*\*\*

J01 General  
0 REPAIR ATTEMPT(S) Stalls

complaint veh shutting of and endangering  
\*\*\*\*\*WORK HISTORY\*\*\*\*\*

complaint veh shutting of and endangering; ; 2003-07-23  
2003-07-24

Spoke with front; ; 2003-07-23  
2003-07-25

Szepatowski follow up 4-6; ; 2003-07-25  
2003-07-24

RVI Alt Transport; ; 2003-07-24  
2003-07-24

Get alt transport; ; 2003-07-24  
2003-07-24

Cust seeking alt transport; ; 2003-07-24  
2003-07-24

Spoke with cust; ; 2003-07-24  
2003-07-28

Szepatowski follow up with dir and cust; ; 2003-07-28  
2003-07-25

Spoke Jason Gold svc adv; ; 2003-07-25  
2003-07-25

call back next week; ; 2003-07-26  
2003-07-29

Szepatowski follow up; ; 2003-07-29  
2003-07-29

Spoke with cust; ; 2003-07-29



2003-07-31

Ezpatowski follow up; ; 2003-07-31  
2003-07-31

No one avail; ; 2003-07-31  
2003-07-31

will try tomorrow if no ans will generate CALL CAC; ; 2003-07-31  
2003-08-08

Ezpatowski follow up; ; 2003-08-08  
2003-08-06

OLD0349313 08/06/2003 17:15:21:402; ; 2003-08-13  
2003-08-08

Service Request Ownership has changed FROM: DUNCANI TO: FAGRE; ; 2003-08-08  
2003-08-08

Ownership Escalated to BRC; ; 2003-08-08  
2003-08-13

Service Request Ownership has changed FROM: FAGRE TO: SCHEIR; ; 2003-08-13  
2003-08-13

CASE SCAN; ; 2003-08-13  
2003-08-13

ACKNOWLEDGEMENT; ; 2003-09-17  
2003-08-13

CUST.; ; 2003-08-13  
2003-08-13

DEALERSHIP; ; 2003-08-13  
2003-08-13

AVM; ; 2003-08-13  
2003-08-29

OLD0349313 <SD:>08/29/2003 08/29/2003 12:15:22:875; ; 2003-09-08  
2003-08-29

SR# Start Date was set to 08/29/2003 00.00.00 in SR# 1-122565741; ; 2003-09-17  
2003-09-08

customer; ; 2003-09-08  
2003-09-08

AVM; ; 2003-09-08  
2003-09-08

SVC. MGR.; ; 2003-09-08  
2003-09-08

SRV0352457 09/08/2003 17:15:22:893; ; 2003-09-09  
2003-09-09

SRV0352457 <SD:>09/09/2003 09/09/2003 10:15:24:093; ; 2003-09-17  
2003-09-09

SR# Start Date was set to 09/09/2003 00.00.00 in SR# 1-122565741; ; 2003-09-17

2003-09-09

V0352457 09/09/2003 10:15:24:138; ; 2003-09-17  
2003-09-12

MSRP BRC ADR Scanned: 2003-09-12-15.14.58.000000, MSXDocNum: SCH3F5C9B2; ; 2003-09-17  
2003-09-12

R/O'S BRC ADR Scanned: 2003-09-12-15.14.59.000000, MSXDocNum: SCH3F5C9B6; ; 2003-09-17  
2003-09-12

OVERALLOWANCE BRC ADR Scanned: 2003-09-12-15.14.59.000000, MSXDocNum: SCH3F5C9B9; ; 2003-09-17  
2003-09-12

INCENTIVES BRC ADR Scanned: 2003-09-12-15.15.00.000000, MSXDocNum: SCH3F5C9BC; ; 2003-09-17  
2003-09-17

AVM; ; 2003-09-17  
2003-09-18

CUST.; ; 2003-09-18  
2003-09-18

BRC ADR Scanned: 2003-09-18-09.16.38.000000, MSXDocNum: SCH3F6867A; ; 2003-10-07  
2003-09-23

OLD0349313 09/23/2003 11:15:25:051; ; 2003-09-24  
2003-09-25

comprehensive evaluation; ; 2003-09-25  
2003-09-29

AVM; ; 2003-09-29  
2003-09-29

updated ccf; ; 2003-09-29  
2003-09-29

Call to AVM, Nate Smith; ; 2003-09-29  
2003-09-29

Arbitration specialist initial case assessment; ; 2003-09-29  
2003-09-30

OLD0349313 09/30/2003 11:15:21:257; ; 2003-10-07  
2003-10-01

Received vm from AVM, Nate Smith; ; 2003-10-01  
2003-10-07

AVM; ; 2003-10-07  
2003-10-07

AVM; ; 2003-10-07  
2003-10-07

avm; ; 2003-10-07  
2003-10-07

AVM; ; 2003-10-07  
2003-10-30

OLD0349313 10/30/2003 17:15:20:740; ; 2003-10-31  
2003-10-30

OLD0349313 10/30/2003 17:15:20:880; ; 2003-10-31  
2003-10-30

OLD0349313 10/30/2003 17:15:21:193; ; 2003-10-31  
2003-10-30

OLD0349313 10/30/2003 17:15:21:387; ; 2003-10-31  
2003-10-30

OLDD349313 10/30/2003 17:15:21:780; ; 2003-10-31  
2003-11-04

AVM; ; 2003-11-04

\*\*\*\*\*PAR INFORMATION\*\*\*\*\*

INCIDENT DATE: INCIDENT TIME:  
INCIDENT LOCATION:

DRIVER NAME: DRIVER AGE:  
DRIVER DISABILITY:

OWNER DESCRIPTION:

ALLEGED DEFECTIVE COMPONENT:

INCIDENT RESULT: ROAD CONDITION: ROAD SURFACE:  
POLICE REPORT: BODY INJURY:  
NUMBER OF PEOPLE: INJURIES:  
INJURIES:

WAS ANOTHER VEHICLE INVOLVED:  
NUMBER OF VEHICLES: 0

PROPERTY DAMAGE:

WAS VEHICLE INSURED: INSURANCE COMPANY NAME:  
INSURANCE COMPANY ADDRESS:  
AGENT NAME:  
AGENT PHONE NUMBER:

MORE INFORMATION:  
MAINTENANCE LOCATION:  
CURRENT LOCATION OF VEHICLE:  
NOTIFY NAME:

WAS VEHICLE INSPECTED: INSPECTORS NAME: INSPECTION DATE:  
MILEAGE AT INSPECTION:  
WHERE WAS INSPECTION DONE:

WAS VEHICLE ROAD TESTED:  
ROAD TEST DESCRIPTION:  
ROAD TEST RESULT:  
COMP INSPECTED:  
INVESTIGATIVE SUMMARY:  
PAR STATUS:

\*\*\*\*\*PAR INFORMATION\*\*\*\*\*

SOURCE: TRANSMISSION:

REQUEST TYPE:  
PURCHASE REASON:

DEALER BAC:  
DEALER NAME:  
DEALER ADDRESS: , ,  
CONTACT: ,  
PHONE NUMBER:  
PRODUCT CODE:

FAX NUMBER:  
BODY TYPE:  
TRAIL:  
TRANSMISSION:  
VEHICLE DRIVEABLE:  
BEC WARRANTY DATE:  
NADA: 0  
SALES TAX:

ENGINE TYPE:  
MILEAGE @ BUY-BACK: 0  
MSRP:

DEPRECIATION:  
UPGRADE:  
AFTERMARKET:  
LEASE TERM:  
DAMAGE:  
OTHER:  
BRANCH:  
ACCOUNT NUMBER:  
INTEREST RATE:

NAME:  
INTEREST PAID:  
DEALER BUYOUT:

ACCOUNT BALANCE:  
LEGAL:

LEGAL TYPE:  
LEMON LAW:  
VEHICLE DESTINATION:  
LIEN PAYOFF:  
TITLE BRAND:

DEALER ADMINISTRATION:  
LEASE:

REPLACEMENT VIN:

\*\*\*\*\*BODILY INJURY\*\*\*\*\*

NUMBER OF INJURIES: 0  
COMMENTS:

NAME:  
ADDRESS: ,  
CITY/STATE: ,  
PHONE NUMBER:  
SEATING POSITION:  
TYPE OF INJURY:  
TREATED:

LOCATION:

RESTRAINT:  
IF SO, WHERE:

\*\*\*\*\*ADR INFORMATION\*\*\*\*\*

EXTERNAL CASE NUMBER:  
TITLE NUMBERS:  
BUSINESS:  
ACCIDENT:  
DESCRIPTION OF DAMAGE:  
PURCHASE/LEASE: 0  
MILEAGE AT PURCHASE: 0  
DOES OWNER HAVE POSSESSION OF VEHICLE:  
COLLISION SOURCE:

DATE:  
% BUSINESS: 0  
DATE OF ACCIDENT:  
DATE OF PURCHASE/LEASE:  
PURCHASE/LEASE AS:

\*\*\*\*\*BEC CONTRACT INFORMATION\*\*\*\*\*

NAME:  
COMMENT:

CONTRACT NUMBER: 1  
CONTRACT TYPE:

CONTACT PHONE:

ADDRESS:

2002 BRAVADA AND  
 137 LT FINISH METALLIC /L66  
 834 MID POWER/MID DE FINISH ACCENT  
 R.NO. 1PCPK/834 STOCK NO.  
 105 DT13 88 22336613

OLDSMOBILE DIVISION  
 GENERAL MOTORS CORPORATION  
 200 WILMINGTON CENTER  
 DETROIT MI 48240-1300  
 VEHICLE INVOICE 3089028864  
 \*\*\*\*\*19-010334

MODEL & FACTORY OPTIONS	MSRP	INV AMT
818866 BRAVADA AND	34167.00	30921.14
894 GOLD HOLIDAY PACKAGE	100.00	86.00
075 ELECTRIC SLIDING GLASS SUNROOF	800.00	688.00
086 GTW RATING 5750 LBS	N/C	N/C
084 FINAL DRIVE RATIO 3.73	N/C	N/C
138 VORTEC 4200 SPI I6	0.00	0.00
830 TRANSMISSION-4 SPEED AUTO	0.00	0.00
861 50-STATE LOW EMISSION VEHICLE	N/C	N/C
058 6 DISC IN DASH CD CHANGER	295.00	253.70
054 BONE PREMIUM SOUND	495.00	425.70
138 BRAVADA CONVENIENCE & LUXURY PACKAGE	840.00	722.40
* MEMORY DRIVER SEAT		
* O/S REARVIEW MIRRORS W/SIDE TURN SIGNALS, MEMORY, CURB ASSIST & DRIVER SIDE ELECTROCHROMIC		
* CARGO SHADE/NET/MAT		
* TRAVEL NOTE		
* RAIN SENSER WIPERS		
* POLISHED ALUMINUM WHEELS		

RETAIL - BOLD  
 INVOICE 08/23/01  
 SHIPPED 08/23/01  
 EXP I/T 09/04/01  
 INT COM 09/04/01  
 FRC EFF 08/23/01  
 KEYS 5750D 5750D  
 W/P-S OTR OPT-1  
 BANK: GOVERNOR B  
 CHG-TO 01-035  
 GULD WT: 4610  
 EP: 32.1  
 GTW: 5750  
 GTWP: 2950  
 GVWR: 3800  
 GMS: 32596.03  
 SUPPLR: 33899.87  
 WTR: 1/2  
 MHO 1834.85

*Signature*

TOTAL MODEL & OPTIONS	36697.00	33096.94	ACT 237	32596.03
REGISTRATION CHARGE	600.00	600.00	H/S 261	1100.91
DEALER CO-OP ADVERTISING		366.87	ADV 261	366.87

TOTAL	37297.00	34063.91	PAY 110	34063.91
MINO: TOTAL LEASE HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT		32450.49		

\*\*\*\*\*  
 INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST REDUCTION OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.  
 \*\*\*\*\*

11/09/02

VEHICLE REGISTRATION/INCENTIVE HISTORY  
PROGRAMS - SOURCE: OLDENBELL

11/09/02  
14:26:23

PAGE: 1

18HDT1385 2228813

SELL/SC: 18 MBL YR: 02 CRD NO: DPCPK

DATE: 08/06/01 ORDER PAY:  
DATE: 09/29/01 DELVY EAM:

OTYPE: 060 DELVY SS/SITE CD: 18 01038  
DTYPE: 010 SERVC TYPE: WILMAGE:

DELVY DON: 10/01/01 ORDER BY:

[REDACTED]

CANC:  
CANC DON:  
TRADE:  
TRD DON:  
SERVC IN:  
SERVC OUT:  
BPOO CRD DT:  
PRICE ASSUR DT:

DELVY TO: BARRINGTON

RI [REDACTED]

DELVY TO: [REDACTED]

RI [REDACTED]

BARRINGTON

CANC SERVC IN:

BPOO COST:

PRICE ASSUR RT:

--INCENTIVES--

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MEMO	DLR	SHR	STAT
WFC	01	18 01035	00020328453	10/02/01	20.00	CA		0.00	9

PROCESS TYPE: 001  
DATA SCD: DELVY  
MISC DATE:  
POLICY FWT CMT:

CHECK NO:  
INC MEMO NO: 00020328453  
MISC:

SEM:  
AUTH FOR CD:

ACTV TYPE: 6

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MEMO	DLR	SHR	STAT
WFC	01	18 01035	00020328453	10/02/01	950.00	CA		0.00	9

PROCESS TYPE: 001  
DATA SCD: DLR  
MISC DATE: 09/29/01  
POLICY FWT CMT:

CHECK NO:  
INC MEMO NO: 00020328453  
MISC:

SEM:  
AUTH FOR CD:

ACTV TYPE: 6

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MEMO	DLR	SHR	STAT
WFC	01	18 01035	00020481352	10/26/01	1,500.00	CA		0.00	9

PROCESS TYPE: 001  
DATA SCD: DLR  
MISC DATE: 10/25/01  
POLICY FWT CMT:

CHECK NO:  
INC MEMO NO: 00020481352  
MISC:

SEM:  
AUTH FOR CD:

ACTV TYPE: 6

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MEMO	DLR	SHR	STAT
WFC	01	18 01035	00020422034	10/18/01	2,331.00	CA		0.00	9

PROCESS TYPE: 001  
DATA SCD: DLR  
MISC DATE: 10/27/01  
POLICY FWT CMT:

CHECK NO:  
INC MEMO NO: 00020422034  
MISC:

SEM:  
AUTH FOR CD:

ACTV TYPE: 6

**Overallowance / Incentives / Negative Equity Form**

Customer #



# 51-12257571 HEB # OK10349319

This form may be used to identify possible overallowance and to determine any customer incentives which were paid, but may not be easily identifiable on a Bill of Sale.

You must determine the TRUE purchase price of a vehicle and identify any overallowance and/or incentives prior to arbitration or voluntary repurchase.

Use the chart below to help determine overallowance and incentives.

**\* PLEASE NOTE: IF BALANCE OWED / LOAN CLOSEOUT AMOUNT IS HIGHER THAN ACV, THIS IS CONSIDERED NEGATIVE EQUITY!**

Purchase Price (from dealer Bill of Sale) - (Selling Price) (before tax, tag, etc)	\$	<u>32146.94</u>
MSRP (from HARS Invoice)	minus \$	<u>37297.00</u>
Difference	\$	<u>2450.06</u>
(If positive, this is the Overallowance amount)		

Trade Allowance (from dealer Bill of Sale)	\$	<u>0</u>
*ACV Amount (from the dealer's ACV form) - (from dealer)	\$	<u>0</u>
Difference	minus \$	<u>0</u>
(If positive, this is the Overallowance amount)		

\*  $5450 \div 100,000 = 0.0545 \times = 9,844.66$

If Overallowance and/or Incentives (not included in Purchase Price) are found, verify with Team Manager before submitting information to HEB

Purchase Price (from dealer Bill of Sale) - (before tax, tag, etc.)	\$	<u>32846.94</u>
Incentives not included in Purchase Price (from HARS) (Do not include fuel fill credit, dealer incentives or GM card credited back to customer)	minus \$	<u>3531.00</u>
Overallowance (difference between Trade Allowance & ACV)	minus \$	<u>0</u>
Actual price of Vehicle that should be presented to HEB for ATA	\$	<u>                    </u>



**Excluded and Confidential Information**

CASE ASSIGNMENT BY: Tim Scholt/BRO/ADR

CASE Request No: 1-12002741

CUSTOMER Name: [REDACTED]

Case # - 0LD03-0013

Year of Vehicle: 2002 Make: OLDSMOBILE Model: BRAVADA

Current Mileage: 21,000

Vehicle ID No.: 1GNDT1200220013

In Service Date: 08/20/01

Purchased New/Used  
If used (Date/Time)

What is customer seeking: REPLACEMENT/REPURCHASE

What is customer eligible for: REPAIRS

**REPAIR HISTORY**

PRIMARY CONCERN: VEHICLE STALLS

DATE: [REDACTED]

08/14/02 2425 (NO 120000) 0  
"TAC" CASE # 0677351

T2000 - WARRANTY TOWING  
Z7500 - 0+ COURTESY TRANSPORTATION  
F8200 - SEAL, FRONT SHAFT OIL-REPLACE REAR

**DIFFERENTIAL**

07/26/03 19918  
08/12/03 20457 4  
08/10/03 R/GP100000

J0300 - CONTROLLER, POWERTRAM - REPLACE  
J0304 - POWERTRAM CONTROLLER - REPROGRAM  
Z7500 - 3-DAY COURTESY TRANSPORTATION  
T2000 - WARRANTY TOWING  
K4104 - TRANSFER CASE ENCODER MOTOR REPLACED  
J0304 - POWERTRAM CONTROLLER - REPROGRAM  
T2000 - WARRANTY TOWING (NO 067370)  
CANNOT DUPLICATE CUSTOMER'S CONCERN OF

**STALLING**

T2000 - WARRANTY TOWING (NO 067370)  
CANNOT DUPLICATE CUSTOMER'S CONCERN OF

**VEHICLE STALLING**

OTHER SYSTEMS CONCERN: CD PLAYER WON'T PLAY SMOOTHLY

08/23/01 0  
10/03/01 11  
08/01/02 19917 1  
04.22.03 (NO #100430)

Z7000 - NEW VEHICLE INSPECTION ALLOWANCE  
J0300 - POWERTRAM CONTROLLER - REPROGRAM  
F8200 - SEAL, FRONT SHAFT/OIL-REAR  
N0000 - BELLS, EXTERIOR - REPLACED  
L1100 - FUEL FILL SEAL REPLACED

07/26/03 19918 0

03015-REPROGRAM CLIPPING  
V0004 - COYTR INSTALL PLUG AND REMOVE COVER

LEVER  
08/12/03 20457

D1100 - PRESS CYCLE SWITCH REPLACED

DAYS OUT OF SERVICE 10

VEHICLE APPROX. RESALE PRICE: YES

NO

Name Request Approval:

Date:

Entered by: S-Sch 20/02/03

**Customer Satisfaction**

Arbitrate case:

Sell the case:

**CRM RECOMMENDATION & RATIONALE (SEE AVM)**

**WORK WITH CRM AND DEALERSHIP TO ELUCIDATE CONCERNS AND REPAIR.  
IF NOT WILLING TO WORK WITH US - ARBITRATION IS THE NEXT STEP.**

**AVM AND/OR DEALER RECOMMENDATION:**

**AVM - KEN KACEKA AGREES WITH CRM**

# AUTOMOTIVE CHEVROLET INC.

285 / 286 EAST MAIN ROAD  
MIDDLETOWN, RHODE ISLAND 02842  
TELEPHONE (401) 847-0810

*6 Day*

14717	BOYD W BAUDALL	7315	7/15/82	09/08/82	00000000
	WORKS	WORKS	5,480	WORKS/	8972
WASHINGTON, RI	02/25/82/02/25/82/02/25/82		AND	WORKS/EL	WORKS/18
	1 0 0 0 0 1 3 8 8 2 2 2 2 0 8 1 3				
				09/08/82	
					NOT 8430

ALL INFORMATION CONTAINED HEREIN IS UNCLASSIFIED  
 DATE 01/11/01 BY 60322 UCBAW/STP  
 EXCEPT WHERE SHOWN OTHERWISE THIS DOCUMENT IS UNCLASSIFIED  
 DATE 01/11/01 BY 60322 UCBAW/STP

CITY	QUANTITY	UNIT PRICE	AMOUNT
1	1	0.00	0.00
JOB # 1 TOTAL PARTS			0.00
JOB # 1 TOTAL LABOR & PARTS			0.00
-----			
1	1	0.00	0.00
JOB # 2 TOTAL PARTS			0.00
JOB # 2 TOTAL LABOR & PARTS			0.00
-----			
1	1	0.00	0.00
TOTAL - SUBLET			0.00
-----			
1	1	0.00	0.00
TOTAL - GSA			0.00

# AUTOCENTER CHEVROLET INC.

205 / 206 EAST MAIN ROAD  
 MIDDLETOWN, RHODE ISLAND 02942  
 TELEPHONE (401) 847-0510

*62 days*

WORK ORDER NO. <b>14717</b>	NAME <b>DAVID GENERT</b>	PHONE <b>7611</b>	PLATE NO. <b>11</b>	DATE <b>07/20/03</b>	DEALER NO. <b>025168015</b>
ADDRESS <b>BANLINGTON, RI</b>	MODEL <b>19, 218</b>	YEAR <b>2001</b>	MAKE <b>CHEVROLET</b>	MODEL <b>TRUCK</b>	YEAR <b>10</b>
	VEHICLE TYPE <b>2001 CHEVROLET/BRANDVA/4 DOOR UTILITY</b>			DATE <b>07/21/01</b>	
	VIN <b>1GNDT138522288613</b>				
	TYPE	PKT	DATE <b>07/20/03</b>		
					NO: 19825

WORK ORDER NO. 14717  
 NAME: DAVID GENERT  
 ADDRESS: BANLINGTON, RI  
 PHONE: 7611  
 PLATE: 11  
 DATE: 07/20/03  
 MAKE: CHEVROLET  
 MODEL: TRUCK  
 YEAR: 10  
 VIN: 1GNDT138522288613

PARTS-----QTY-----PP-----ALIGNED-----DESCRIPTION-----UNIT PRICE-----  
 JOB # 1 TOTAL PARTS 0.00  
 JOB # 1 TOTAL LABOR & PARTS 0.00

JOB 2 PRECISIONS: TRUCK BODY WORK  
 PERFORM AND COMPLETE BODY WORK AS REQUIRED

PARTS-----QTY-----PP-----ALIGNED-----DESCRIPTION-----UNIT PRICE-----  
 JOB # 2 TOTAL PARTS 0.00  
 JOB # 2 TOTAL LABOR & PARTS 0.00

JOB 3 REPAIRS: TRUCK BODY WORK  
 PERFORM AND COMPLETE BODY WORK AS REQUIRED

PARTS-----QTY-----PP-----ALIGNED-----DESCRIPTION-----UNIT PRICE-----  
 JOB # 3 TOTAL PARTS 0.00  
 JOB # 3 TOTAL LABOR & PARTS 0.00

JOB 4 TUNE: TRUCK BODY WORK  
 PERFORM AND COMPLETE BODY WORK AS REQUIRED

PARTS-----QTY-----PP-----ALIGNED-----DESCRIPTION-----UNIT PRICE-----  
 JOB # 4 TOTAL PARTS 0.00  
 JOB # 4 TOTAL LABOR & PARTS 0.00

TOTAL - JULY 0.00

NO. 7 RENTAL

# ANTHONY'S CARWASH & TUNE

228 / 228 EAST MAIN ROAD  
MIDDLETOWN, INDIAN TERRITOE GORGE  
TELEPHONE (401) 847-0510

*4 Day*

<b>14717</b>	DATE: 06/21/03	TIME: 8:00	CLERK: [REDACTED]
[REDACTED]	AMOUNT: 20.45	TAX: [REDACTED]	REGISTRATION: 10
BARRETTON, RE [REDACTED]	VIN: 1G4DT1E952Z238813		PLATE: [REDACTED]
COMMENTS: [REDACTED]	NO: 20457		

\*\*\*\*\*  
 1. CHECK FRONT END AND FRONT TIRE. FRONT END IS DAMAGED. FRONT LOWER CONTROL ARM AND SHOCK ASSEMBLY ARE DAMAGED. FRONT LOWER CONTROL ARM AND SHOCK ASSEMBLY ARE DAMAGED. FRONT LOWER CONTROL ARM AND SHOCK ASSEMBLY ARE DAMAGED. FRONT LOWER CONTROL ARM AND SHOCK ASSEMBLY ARE DAMAGED. FRONT LOWER CONTROL ARM AND SHOCK ASSEMBLY ARE DAMAGED.

QTY	CITY	PP	PRICE	LABOR	TOTAL PRICE	AMOUNT
1	1	1	5.00	0.00	5.00	5.00
JOB # 1 TOTAL PARTS						5.00
JOB # 1 TOTAL LABOR & PARTS						0.00

\*\*\*\*\*  
 2. CHECK REAR END AND REAR TIRE. REAR END IS DAMAGED. REAR LOWER CONTROL ARM AND SHOCK ASSEMBLY ARE DAMAGED. REAR LOWER CONTROL ARM AND SHOCK ASSEMBLY ARE DAMAGED. REAR LOWER CONTROL ARM AND SHOCK ASSEMBLY ARE DAMAGED. REAR LOWER CONTROL ARM AND SHOCK ASSEMBLY ARE DAMAGED.

QTY	CITY	PP	PRICE	LABOR	TOTAL PRICE	AMOUNT
1	1	1	5.00	0.00	5.00	5.00
JOB # 2 TOTAL PARTS						5.00
JOB # 2 TOTAL LABOR & PARTS						0.00

\*\*\*\*\*  
 3. CHECK LOWER CONTROL ARM AND SHOCK ASSEMBLY. LOWER CONTROL ARM AND SHOCK ASSEMBLY ARE DAMAGED. LOWER CONTROL ARM AND SHOCK ASSEMBLY ARE DAMAGED. LOWER CONTROL ARM AND SHOCK ASSEMBLY ARE DAMAGED. LOWER CONTROL ARM AND SHOCK ASSEMBLY ARE DAMAGED.

QTY	CITY	PP	PRICE	LABOR	TOTAL PRICE	AMOUNT
1	1	1	5.00	0.00	5.00	5.00
JOB # 3 TOTAL PARTS						5.00
JOB # 3 TOTAL LABOR & PARTS						0.00

\*\*\*\*\*  
 4. CHECK TIRE. TIRE IS DAMAGED. TIRE IS DAMAGED. TIRE IS DAMAGED. TIRE IS DAMAGED. TIRE IS DAMAGED. TIRE IS DAMAGED.

QTY	CITY	PP	PRICE	LABOR	TOTAL PRICE	AMOUNT
1	1	1	5.00	0.00	5.00	5.00
JOB # 4 TOTAL PARTS						5.00
JOB # 4 TOTAL LABOR & PARTS						0.00

GENERAL MOTORS CORPORATION  
OLDSMOBILE DIVISION  
GM RESTRICTED

CUSTOMER:  
ADDRESS:



Luxemburg

WI



HOME PHONE:

CASE NUMBER: 1-123262541

VIN: 1GNDT138X22136794

MODEL YEAR: 2002

DATE OPENED: 2003-07-25

SERIES: Bravada

DATE CLOSED: 2003-10-16

MILEAGE: 31000.0000000

SOURCE: Email

DELIVERY DATE:

NRC TYPE: Repurchase

DEALER NAME: Ivan Gandrud Chevrolet, Inc.

NRC PARENT:

DEALER ADDRESS: 919 Auto Plaza, Green Bay, WI, 54302-3701, USA

\*\*\*\*\*GENERAL CASE INFORMATION\*\*\*\*\*

J01 General

0 REPAIR ATTEMPT(S)

Stalls

Ownership Escalated to NRC

\*\*\*\*\*WORK HISTORY\*\*\*\*\*

Ownership Escalated to NRC; ; 2003-07-25  
2003-07-25

Voluntary Trade; ; 2003-07-25  
2003-07-25

Service Request Ownership has changed FROM: FORDE TO: HARRISCH; ; 2003-07-25  
2003-07-25

Executive Summary; ; 2003-07-25  
2003-07-25

Cust; ; 2003-07-25  
2003-07-25

Cust; ; 2003-07-25  
2003-07-25

Cust; ; 2003-07-25  
2003-07-25

SM; ; 2003-07-25  
2003-07-25

Blr; ; 2003-07-25  
2003-08-05

Blr; ; 2003-08-05  
2003-08-11

Blr; ; 2003-08-11  
2003-08-12

Blr; ; 2003-08-12  
2003-08-12

DATE: ; 2003-10-16  
03-08-12

DIR: ; 2003-08-12  
2003-08-12

SEC REPURCHASE Scanned: 2003-08-12-13.11.25.000000, MSKDocNum: HAR3F38C9C; ; 2003-10-16  
2003-09-03

PAYOFF; ; 2003-09-03  
2003-09-03

UPDATE; ; 2003-09-03  
2003-09-03

OFFER; ; 2003-09-03  
2003-09-03

SEC REPURCHASE Scanned: 2003-09-03-13.23.41.000000, MSKDocNum: HAR3F55E22; ; 2003-10-16  
2003-09-03

DIR; ; 2003-09-03  
2003-09-03

UPDATE; ; 2003-09-03  
2003-09-04

DATE; ; 2003-09-04  
03-09-04

RECEIVED; ; 2003-09-04  
2003-09-04

UPDATE; ; 2003-09-04  
2003-09-09

GENS 800-200-4622; ; 2003-09-09  
2003-09-10

DIR; ; 2003-10-16  
2003-09-11

Repurchase Summary; ; 2003-09-11  
2003-09-11

SEC REPURCHASE Scanned: 2003-09-11-19.14.12.000000, MSKDocNum: RUD3F60A96; ; 2003-10-16  
2003-09-15

SEC REPURCHASE Scanned: 2003-09-15-11.17.50.000000, MSKDocNum: RUD3F622CF; ; 2003-10-16  
2003-10-01

SEC REPURCHASE Scanned: 2003-10-01-09.15.43.000000, MSKDocNum: HAR3F60534; ; 2003-10-16  
2003-10-16

Lead per KVDC Case Mgr Screen; ; 2003-10-16  
03-10-16

Service Request has been Closed Satisfied; ; 2003-10-16

INCIDENT DATE:  
INCIDENT LOCATION:

INCIDENT TIME:

DRIVER NAME:  
DRIVER DISABILITY:

DRIVER AGE:

OWNER DESCRIPTION:

ALLEGED DEFECTIVE COMPONENT:

INCIDENT RESULT:  
POLICE REPORT:  
NUMBER OF PEOPLE:  
INJURIES:

ROAD CONDITION:  
BODY INJURY:

ROAD SURFACE:

WAS ANOTHER VEHICLE INVOLVED:  
NUMBER OF VEHICLES: 0

PROPERTY DAMAGE:

WAS VEHICLE INSURED:

INSURANCE COMPANY NAME:  
INSURANCE COMPANY ADDRESS:  
AGENT NAME:  
AGENT PHONE NUMBER:

MORE INFORMATION:  
MAINTENANCE LOCATION:  
CURRENT LOCATION OF VEHICLE:  
TITLE NAME:

WAS VEHICLE INSPECTED:  
MILEAGE AT INSPECTION:  
WHERE WAS INSPECTION DONE:

INSPECTORS NAME: INSPECTION DATE:

WAS VEHICLE ROAD TESTED:  
ROAD TEST DESCRIPTION:  
ROAD TEST RESULT:  
COMP INSPECTED:  
INVESTIGATIVE SUMMARY:  
FAR STATUS:

\*\*\*\*\*FAR INFORMATION\*\*\*\*\*

SOURCE:  
REQUEST TYPE:  
PURCHASE REASON:

TRANSACTION:

DEALER SAC:  
DEALER NAME:  
DEALER ADDRESS: , ,  
CONTACT: ,  
PHONE NUMBER:  
PRODUCT CODE:

FAX NUMBER:  
BODY TYPE:  
TRIM:  
TRANSMISSION:  
VEHICLE DRIVEABLE:  
SAC WARRANTY DATE:  
MSRP: 0  
SALES TAX:

ENGINE TYPE:  
LEASE & BUY-BACK: 0  
MILEAGE:

REGISTRATION:  
USPS:  
APPROVALS:  
LEASE TERM:  
REMARKS:



OTHER:  
INCH:  
COUNT NUMBER:  
INTEREST RATE:

NAME:  
INTEREST PAID:  
DEALER BUYOUT:

ACCOUNT BALANCE:  
LEGAL:

LEGAL TYPE:  
LESSON LAW:  
VEHICLE DESTINATION:  
LIEN PAYOFF:  
TITLE BRAND:

DEALER ADMINISTRATION:  
RELEASE:

REPLACEMENT VIN:

\*\*\*\*\*BODILY INJURY\*\*\*\*\*

NUMBER OF INJURIES: 0  
COMMENTS:

NAME:  
ADDRESS:  
CITY/STATE:  
PHONE NUMBER:  
SEATING POSITION:  
TYPE OF INJURY:  
TREATED:

RESTRAINT:  
IF SO, WHERE:

LOCATION:

\*\*\*\*\*ADR INFORMATION\*\*\*\*\*

FEDERAL CASE NUMBER:  
TITLE NAMES:  
BUSINESS:  
ACCIDENT:  
DESCRIPTION OF DAMAGE:  
PURCHASE/LEASE: 0  
MILEAGE AT PURCHASE: 0  
DOES OWNER HAVE POSSESSION OF VEHICLE:  
RESOLUTION SOUGHT:

DATE:  
% BUSINESS: 0  
DATE OF ACCIDENT:  
DATE OF PURCHASE/LEASE:  
PURCHASE/LEASE AS:

\*\*\*\*\*ERC CONTACT INFORMATION\*\*\*\*\*

NAME:  
COMPANY:  
ADDRESS:

CONTACT NUMBER: 1  
CONTACT TYPE:  
CONTACT PHONE:

Please use the worksheet to create the bill of sale. If the bill of sale does not match the worksheet exactly, please call me. Please fax in the new bill of sale, the original vehicle bill of sale and the signed dealer confirmation letter.

Thank you.

**GM'S PURCHASE WORKSHEET**

**File Number**  
81-123262541

**Customer Name**  
[REDACTED]

**Worksheet filled out by:**  
Chester V Harris Jr.

**Old Vehicle VIN:**  
1GHDT135X22136794

**New Vehicle VIN:**  
1GNEK13Z13R288165

**Date:**  
8/12/03

Cost 231/237 Vehicle Costs	38,850.76	Purchase Price (New Unit)	38,850.76
Adjustment to line 1	0.00		
Conversion Cost	0.00	State Sales Tax	755.75
Tax	0.00		
Luxury Tax	0.00	Luxury Tax	0.00
Reg. Lic./Title Fees (opt)	0.00		
Miscellaneous	0.00	Reg. Lic./Title Fees (opt)	46.50
Other	0.00		
State Fees	0.00	Additional Aftermarket Items	0.00
Cost to transfer Aftermarket Items	0.00	State Fees	0.00
Service Contracts/GMFP	0.00		
Attorney's Fees	0.00	Miscellaneous	0.00
Transportation Fees	0.00		
		Other	0.00
<b>Total Replacement Price</b>	<b>38,850.76</b>		
		Subtotal	39,333.01
	755.75		
Luxury Tax	0.00	Trade In	23,418.76
Reg. Lic./Title Fees (opt)	46.50		
Additional Aftermarket Items	0.00	Payoff	9,818.52
Usage Depreciation	6,300.00	Net Allowance	13,987.24
Finance	0.00		
Upgrade	8,818.00	GM Deposit	0.00
Downgrade (deducted)	0.00		
Reimbursement of Aftermarkets	0.00	<b>Total Balance Due</b>	<b>24,728.77</b>
Other	0.00		
<b>Total Customer Cost</b>	<b>15,917.28</b>	Amount to Dealer for Additional Fees	0.00
		Amount to Attorney	0.00
<b>Trade Repurchase Amount</b>	<b>23,418.76</b>		
		GM Authorized Signature	Date
<b>Total Payoff Amount</b>	<b>9,818.52</b>		
<b>PAID - GOOD THROUGH</b>			
Dealer Due to GM	NA		
GM Due to Dealer	13,987.24		
GM Due to Attorney	0.00		
<b>Estimated Auction Price</b>	<b>19,875.00</b>	<b>*This is an estimate only.</b>	

Preced (Lose)	(4,44,70)			By a ...		

**Dealer Confirmation Letter- Trade Repurchase**  
**Chevrolet Motor Division**  
5701 East Hillsborough Ave, Suite 2300 Tampa FL 33610  
Phone (800) 231-1841 x 57032 Chester V Harris Jr

Trade Repurchase Agreement between Chevrolet and its dealer partner Ivan

Customer's Name: [REDACTED]

FBI Number: [REDACTED]

Thank you for assisting Cadillac in this trade repurchase transaction for our mutual customer

General Motors will issue a check in the amount of \$13,597.24 to [REDACTED] and Ivan Gandrud Chevrolet if applicable. Remember that both parties need to endorse the back of the check. General Motors will issue a check in the amount of \$8,818.82 made payable to [Lienholder] and will be sent directly to [Lienholder] after all of final repurchase paperwork, with the exception of the final repair order, has been sent back to RVDC for further processing.

When writing the sales agreement for the trade repurchase, please use the numbers below:

Replacement VIN:	1GNEL13Z13R258165
New Vehicle Sales Price:	\$38,630.75
Used Vehicle Trade Value:	\$23,415.75
Trade Difference:	\$15,115.00
Taxes:	\$756.75
Rabates:	(Not Applicable)
Miscellaneous State Fees:	\$48.00
Document Fees:	(Not paid by either party)
Dealer Processing Fee:	(\$200 applied as warranty credit via W.L.N.S.)

As always, the customer is obligated to make the financial arrangements for the replacement vehicle. Please note we do not take into consideration any over allowance, finance rates, rebates, negative equity, etc. on the original vehicle.

Ivan Gandrud Chevrolet agrees to sign a Power Of Attorney to enable GM to make the necessary arrangements with the above referenced customer's lending institution on the Dealer's behalf to facilitate receiving a free and clear title to the old vehicle.

If you are in agreement with this offer, please sign and date below and return a copy to my attention at the following fax number 888-311-2780.

\_\_\_\_\_  
[Dealership Name SAC] Management Agent's Signature and Title.

\_\_\_\_\_  
[Dealership Name SAC] Management Agent's Printed Name and Title.

\_\_\_\_\_  
Authorized General Motors BRC Representative Signature

Chester V Harris Jr

\_\_\_\_\_  
Authorized General Motors BRC Representative Printed Name

Thank you for assisting Chevrolet in this trade repurchase for our mutual customer!



EVDC Case# 59747

EVDC Case Number	312202941	Vehicle is going for Auction	Is Vehicle Salvaged?	Make Loan?
License State	MD	Dealer Admin Fee Address?	Make Loan?	
Year	2007	Y	Y	
Make	CHEVROLET	This vehicle was purchased as a result of a Vehicle-related motorist insurance claim.		
Model	CHEVROLET CHEVROLET	Reason for not including Sales Tax: TRADE IN/RECALL		
Dealer	Steve Aron, Sales Manager	Original State Tax Paid In	Revised State Tax Paid In	State of
Color	Black	MD	MD	
MPG City	22	Year	Year	
MPG Hwy	30	2007-01-15	2007-01-15	
MPG Comb	23	No other EIGs		
Transmission	TR	Location of EIG		
Invoice Price	12220.00	EIG #1		
MSRP	12220.00	EIG #2		
Options	TR	EIG #3		
Equipment	PRA AIR SMIT BALMIG	Remarks: HOLD FOR YAC REVIEW Original MSRP of \$12,220 will not be included in the bid and approved by Team Manager, Terry King, EAC Case #1-122202941		
Equipment		EIG #4		
		EIG #5		
		EIG #6		
		EIG #7		
		EIG #8		
		EIG #9		
		EIG #10		
		EIG #11		
		EIG #12		
		EIG #13		
		EIG #14		
		EIG #15		
		EIG #16		
		EIG #17		
		EIG #18		
		EIG #19		
		EIG #20		
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		EIG #97		
		EIG #98		
		EIG #99		
		EIG #100		

*[Handwritten signature]*

SEP 18 2009

File Number  
81-12326341

2002 PONTIAC TORONTO  
Customer Name

Herb Hart/Mark Letour  
Chevy F/Harris Jr.

Old Vehicle VIN:  
1GBPT136X3136794

New Vehicle VIN:  
1GNEK13Z13R200165

Date:  
9/3/03

Old Vehicle Value	30,500.76	Finance Price (New Price)	30,500.76
Adjustment to line 1	0.00	State Sales Tax	766.76
Conversion Cost	0.00	Luxury Tax	0.00
Tax	0.00	Reg. Lic./Title Fees (opt)	46.80
Luxury Tax	0.00	Additional Aftermarket Items	0.00
Reg. Lic./Title Fees (opt)	0.00	State Fees	0.00
Miscellaneous	0.00	Miscellaneous	0.00
State Fees	0.00	Other	0.00
Cost to transfer Aftermarket Items	0.00	Subtotal	30,500.81
Service Contracts/GMPP	0.00	Trade In	23,415.78
Attorney's Fee	0.00	Payoff	6,240.00
Transportation Fee	0.00	Net Allowance	14,174.60
Total Replacement Price	30,500.76	GM Deposit	0.00
Tax	766.76	Total Balance Due	6,091.51
Luxury Tax	0.00	Amount to Dealer for additional Fees	6.40
Reg. Lic./Title Fees (opt)	46.80	Amount to Attorney	0.00
Additional Aftermarket Items	0.00	GM Finance Interest	916.63
Usage Depreciation	6,300.00		
Service	0.00		
Damage	6,516.00		
Depreciate (deducted)	0.00		
Reimbursement of Aftermarket	0.00		
Other	0.00		
Total Customer Cost	18,917.38		
Trade Repurchase Amount	23,415.78		
Total Payoff Amount	6,240.00		
PAYOFF GOOD TITLE	08/29/03		
Dealer Due to GM	NA		
GM Due to Dealer	14,174.60		
GM Due to Attorney	0.00		
Estimated Auction Price	18,915.00		
Projected Loss	(4,240.78)		

"This is a 'work in progress' not signed by a GM Authorized Representative"

2110

<p><b>UNITED STATES DEPARTMENT OF JUSTICE</b></p> <p><b>FEDERAL BUREAU OF INVESTIGATION</b></p> <p><b>WASHINGTON, D. C. 20535</b></p>	
<p><b>REPORT OF AN INVESTIGATION</b></p>	
<p><b>1. TITLE AND SYNOPSIS</b></p> <p><i>[Handwritten text]</i></p>	
<p><b>2. SUMMARY</b></p> <p><i>[Handwritten text]</i></p>	
<p><b>3. FACTS AND DETAILS</b></p> <p><i>[Handwritten text]</i></p>	
<p><b>4. ANALYSIS AND CONCLUSIONS</b></p> <p><i>[Handwritten text]</i></p>	
<p><b>5. RECOMMENDATIONS</b></p> <p><i>[Handwritten text]</i></p>	
<p><b>6. REFERENCES</b></p> <p><i>[Handwritten text]</i></p>	
<p><b>7. APPENDICES</b></p> <p><i>[Handwritten text]</i></p>	
<p><b>8. DISTRIBUTION STATEMENT</b></p> <p><i>[Handwritten text]</i></p>	
<p><b>9. OTHER INFORMATION</b></p> <p><i>[Handwritten text]</i></p>	
<p><b>10. SIGNATURE AND TITLE</b></p> <p><i>[Handwritten signature]</i></p>	
<p><b>11. DATE</b></p> <p><i>[Handwritten date]</i></p>	
<p><b>12. OFFICE</b></p> <p><i>[Handwritten office name]</i></p>	
<p><b>13. REPORT NUMBER</b></p> <p><i>[Handwritten number]</i></p>	
<p><b>14. CLASSIFICATION</b></p> <p><i>[Handwritten classification]</i></p>	



# electronic Preliminary Repurchase Authorization (ePRA)

(To go from field to field, use the TAB KEY)

- 1. Date (mm/dd/yyyy): 07/04/2003
- 2. Customer Name: [Redacted]
- 3. Customer Address: [Redacted]
- 4. Customer City, State, and Zip: Lumberton, WI
- 5. Primary Customer Phone #: [Redacted]
- 6. Additional Customer Phone #: [Redacted] Home Work
- 7. Customer fax #: [Redacted]
- 8. Cust Drivers License #: [Redacted]
- 9. State tax % rate: 5% Diff

Substituted  
Fax to DLK

HARRIS  
1-123262541  
11:15  
7-250

Req \$ 46.00

## Customer Vehicle Information

- 10. Year/Make/Model: 2002 Chevrolet Blazer
- 11. VIN (17 Digits): 1G401190322155794
- 12. Current Mileage: 31,000
- 13. Purchased: NEW

## Detail your agreement with the Dealer and Customer on the following items:

Dealership that will handle entire transaction:

- 14. Dealership Name: Ivan Goodol Chevrolet
- 15. Dealership Phone #: 820-468-9900
- 16. Dealership Contact Name and TITLE: Susan Arndt, Sales Mgr
- 17. Dealership Contact Phone # (if different than Dealership #):
- 18. Dealership Contact Fax #: 820-468-9900 Fax
- 19. Dealership SAC: 11178 Region: North Central

## 20. What GOODWILL TOOLS were offered?

- 
- 
- 
- 
- 

- Component Coverage Letter
- Maintenance Letter
- Owner Loyalty Certificate
- GM SmartCare
- GMPP

- 
- 
- 
- 

- Miscellaneous Reimbursement
- American Express Check
- Other
- NOTHING OFFERED

- 21. Was a TRADE Repurchase offered? YES
- 22. If this will not be a Trade Repurchase, Please explain Why?

## TAC case number is required and if not available, Please explain why not?

- 23. TAC Case Number: \_\_\_\_\_
- 24. TAC Case Number: \_\_\_\_\_

25. If no TAC number, Explain: TAC was called for info only. No case was established.

26. Reason for Repurchase (include specific mechanical failure): manufacturer unable to solve problem. Unable to duplicate and repair. Interest has been unresponsive. Customer has lost confidence in the vehicle. Repurchase offered due to the potential safety concern.

27. This case was resolved by: Field Voluntary Decision

28. Does this vehicle meet the presumption of Lemon Law in applicable state? NO

29. Recommended Disposition of Repurchased Vehicle: HOLD FOR TAC REVIEW (If Recall, please include 26 digit account # or 10 authorization code).

30. Type of TRANSACTION? TRADE REPURCHASE

31. Vehicle Damage (explain what damage is present and who is responsible): none

32. If a Trade Repurchase, New VIN (17 Digits) or Order Number (8 Digits) NOTE: ePRA CANNOT BE PROCESSED WITHOUT THIS INFORMATION. 1G401190322155794

33. New Vehicle Year/Make/Model: 2002 Chevrolet Blazer

34. Upgrade  Downgrade  Difference Amount: PURCHASED NEW ONLY: Old MSRP to New MSRP: \$2,818

## 35. Loss Calculation Amount

(Standard Usage Formula = Current mileage/100,000 multiplied by purchase price; \*\*NOTE: This may vary by individual state Lemon Law.) (If varied, please explain Why)

Please show how you arrived at this usage amount: Usage fee is \$2,800 (100,000 miles x 21 cent/mile). Customer is not difference of old and new MSRP: \$2,818.

36. Aftermarket Items: No

-If GM will be responsible, please supply detail of the items and cost (transfer cost or other):

37. Lease Termination Terms:

38. Who will be responsible for the Taxes and/or Fees? Customer

-If GM will be responsible for Taxes and/or Fees, How much (All, % of them, \$ Amount, etc.)

Explain:

39. I have reviewed with the customer what is Negative Equity/Overallowance and if it was in their contract that it will negatively impact the numbers presented to them (BRC Repurchases will get detail): YES

\*NO Rebates are to be applied to the replacement vehicle

\*GM Card points are only refunded back to the card; Current points may be applied to replacement vehicle

**Dealer must NOT DELIVER replacement unit until Final Transaction Documents are Completed**

40. General Comments/Special Instructions: Customer currently has 0% financing and would like to remain at 0%. No committees were made. Dealership involved in trade repurchase is not the original selling dealer. Please Deliver to the Sales Mgr at Broadway Chev-Olds, BAC 111776 if you need to contact her for any documents.

41. I personally reviewed all the above items with the Customer and Dealer on (mm/dd/yyyy): 07/24/2008

42. Authorizer Name: Brent Palmer

43. GM Position: AVM

44. VoiceMail Node: 830082 Mailbox Number: 8040

45. Email Address: [brent.palmer@gm.com](mailto:brent.palmer@gm.com)

Save this document using the customer's last name plus the last 8 of the VIN as the filename.

Attach this saved file to a Lotus Notes document and E-mail this ePRA to [22A@GM.com](mailto:22A@GM.com)

Forward any supporting documentation to FAX- 800-627-1129

**Any questions on lease repurchases or any other unusual circumstances, please contact the BRC Repurchase Group in Tampa at 1-800-231-1841 prompts 2,1,2 or by e-mail at the address listed above.**

**INCENTIVE SHUT-OFF NOTICE**

**SPECIALIST NAME:** Chester V. Harris Jr.

**CUSTOMER NAME:** [REDACTED]

**FILE NUMBER:** S1-123262541

**OLD VEHICLE VIN:** 1GHDT13SX22136794

**REASON:** TRADE REPURCHASE

**THE BELOW INFORMATION APPLIES TO "NEW VEHICLE"**

**DEALER CODE:** 18667 ✓

**BRAND** (circle one) Oldsmobile (15) Cadillac (12) **Chevrolet** (13) Buick (11) GMC (48) Pontiac (16)

**NEW VEHICLE VIN:** 1GNEK13Z13R288165

**SPECIFY INCENTIVES TO BE SHUT-OFF:** ALL

**CERTIFICATE OF VEHICLE REGISTRATION**

Vehicle Identification Number **18976**

**ANT TAYLOR A**

**LA00T150X22121794**

**APR 2004**

REGISTRATION FEE TAXES AND FEES

**REGISTRATION FEE**

**TAXES**

**012527000-5**

**AMOUNT RECEIVED \$48.00**

**03071041012176**

**015745**

[REDACTED]

**04 00**

LA00T150X22121794

LA00T150X22121794

IDENTIFICATION NUMBER 2002 BLUE TRUCK ART TOVIN

WEIGHT 81551PODS-8 12/20/2001 DISCLOSED AS ACTUAL 12/17/2001



LICENSED BY

REGISTRATION NUMBER

CONTROL NUMBER 8-3847742

REGIONS ONE COCKEYSVILLE MD

Buyer and Seller must complete the section below at time of sale

TITLE ASSIGNMENT AND RESALE, SELLING PRICE AND BRAND DISCLOSURE BY REGISTERED OWNER(S) SHOWN ABOVE

Form with multiple sections for title assignment, resale, and brand disclosure, including checkboxes and input fields.



GENERAL MOTORS BUSINESS RESPONSE CENTER

064003

Lawrence, W

SETTLEMENT OFFICE

Subject: Repurchase of 1G8DT12322120794, 2002 Oldsmobile Bravada, 1-18302001

Dear [REDACTED]

We regret that you are dissatisfied with your 1G8DT12322120794, 2002 Oldsmobile Bravada and you are stepping to receive your customer loan and start your replacement.

This offer to assist you into a replacement vehicle is being made as an effort to keep you a General Motors customer. General Motors will assist you into a 1G8DK152100000000, 2002 Chevrolet Tahoe. Your replacement may be, but not limited to, taxes, state fees, destination fees, usage, damage, vehicle, add-on, and accessories. Your offer is subject to, by using the following figures:

Payoff of original Vehicle good until 06/21/03	\$8,140.00
Plus Usage	\$6,900.00
Plus Taxes	\$721.75
Plus registration, tag, title fees	\$46.50
Plus options	\$8,815.00
<b>TOTAL RESPONSIBILITY OF CUSTOMER</b>	<b>\$32,623.25</b>

**\*\*TOTAL CUSTOMER RESPONSIBILITY IS SUBJECT TO CHANGE IF SIGNED PAPERWORK IS NOT RECEIVED BY DATE OUTLINED BELOW\*\***

General Motors will repurchase the 1G8DT12322120794 in exchange for the release of liability showing from warranty, repair or implied, covering this vehicle.

Please return this document to fax number 844-811-2700 or the address below by 06/21/03. The conditions of the trade-in repurchase are as follows:

- the vehicle is free from any abnormal damage or alterations which impact its resale value
- all factory installed equipment, accident and functional
- a free and clear title is provided at the time of repurchase (payoff original loan)
- a "Power of Attorney" form is signed at the time of repurchase and copy for all companies, if needed (supplied by General Motors)
- an "Ownership Disclosure Statement" is signed at the time of the repurchase (supplied by General Motors)
- this offer is contingent upon the approval of your lending/leasing institution
- no cash back rebate or incentive of any kind are applicable towards this transaction
- the original vehicle agreement is signed and returned with this offer letter

If this trade-in repurchase offer is acceptable, please sign the bottom of this letter and return it to my attention via fax the number above or the address below along with a copy of your driver's license. Upon receipt of your signed acceptance, a check will be prepared and forwarded to First Chevrolet Chevrolet, Inc. Allow 7-10 business days for check processing. This office will contact you to set up a closing date. You will be required to complete the transaction on the closing date. You can be contacted at (800) 251-1841 or your account manager. If you have any questions or concerns.

Sincerely,  
Mark [REDACTED]  
Business Response Center

This letter will be required for you to bring to the closing.

[REDACTED]

**Dealer Confirmation Letter- Trade Repurchase**  
**Chevrolet Motor Division**  
**5701 East Hillsborough Ave, Suite 2300 Tampa FL 33610**  
**Phone (800) 231-1841 x 57032 Chester V Harris Jr**

Trade Repurchase Agreement between Chevrolet and its dealer partner(s)

Customer's Name: [REDACTED]  
 File Number: [REDACTED]

Thank you for sending Dealer's in this trade repurchase transaction for our mutual customer

Chevrolet Motor will issue a check in the amount of \$14,174.00 [REDACTED] and from General Chevrolet if applicable. Remember fact that you are need to endorse the back of the check. Chevrolet Motor will issue a check in the amount of \$8,540.00 made payable to GMAC and will be send directly to GMAC after all of that repurchase paperwork, with the exception of the final repurchase has been sent back to RVDC for further processing.

When using the trade agreement for the trade repurchase, please use the numbers below:

Replacement With	100000132137000100
New Vehicle Sales Price	\$38,880.78
Used Vehicle Trade Value	\$22,418.78
Trade Allowance	\$12,174.00
Taxes	\$763.78
Less on old vehicle, good only until 08/25/04	\$8,540.00
Rebate	Not Applicable
Manufacturer's Best Price	\$0.00
Document Fees	Not paid by other party
Dealer Processing Fee	(\$200 applied as customer credit via WJLS)

As always, the customer is obligated to make the financial arrangements for the replacement vehicle. Please note we do not take into consideration any car accident, theft, flood, damage, repairs, etc. on the original vehicle.

John General Chevrolet must sign a Power Of Attorney to enable GM to make the necessary arrangements with the state referenced customer's lending institution on the Dealer's behalf in facilities receiving a lien and clear title to the old vehicle.

If you are in agreement with this offer, please sign and date below and return a copy to my attention at the following fax number 813-211-0790

*[Signature]*  
 \_\_\_\_\_  
 JOHN GENERAL CHEVROLET, 100111778 MANAGEMENT, 100111778 AND THE

*Steve Acunt* *Steve Manager*  
 \_\_\_\_\_  
 JOHN GENERAL CHEVROLET, 100111778 MANAGEMENT, 100111778 AND THE

\_\_\_\_\_  
 Authorized Chevrolet Motor Sales Representative Signature

*Chester V Harris Jr*  
 \_\_\_\_\_  
 Authorized Chevrolet Motor Sales Representative Signature

Thank you for sending Chevrolet's in this trade repurchase for our mutual customer!





# Facsimile Cover Sheet

**To:** Tiffany  
**Company:**  
**Phone:**  
**Fax:** (866) 213-4645

**From:** Dori Hartley  
**Company:** GMAC  
**Phone:** (800) 200-4622  
**Fax:** (863) 802-3397

**Date:** 9/11/03

**Pages including this  
cover page:**

**Comments:** Faxed a copy of the contract on acct. #: 007-0293-76674,  
██████████ (Thank you & have a nice day. :)

The information contained in this facsimile message is privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by telephone at the above number.

Thank you. GMAC.



UNITED STATES DEPARTMENT OF THE INTERIOR

Let the Bureau of Land Management know of any change in the ownership of the land covered by this permit. The Bureau will then advise you of the appropriate action to be taken. This permit is not valid if you do not comply with the conditions of the permit. It is your responsibility to comply with the conditions of the permit. Failure to comply with the conditions of the permit may result in the suspension or revocation of the permit. The Bureau will not be held responsible for any loss or damage to property or for any injury to persons or animals resulting from the use of the permit. The Bureau will not be held responsible for any loss or damage to property or for any injury to persons or animals resulting from the use of the permit.

UNITED STATES DEPARTMENT OF THE INTERIOR
BUREAU OF LAND MANAGEMENT
PERMIT TO LOCATE AND LOCATE
No. 1000-100-100
Date of Issue: 10/15/10
Date of Expiration: 10/15/11
The Other Party: J.M. Smith
1. Description of Land: 1000-100-100
Other Parties: J.M. Smith
A. Cost of Survey: \$100.00
B. Cost of Location: \$100.00
C. Cost of Other: \$100.00
D. Total: \$300.00

Section 5.1. The permit holder shall be responsible for the maintenance of the permit. The permit holder shall be responsible for the maintenance of the permit. The permit holder shall be responsible for the maintenance of the permit. The permit holder shall be responsible for the maintenance of the permit. The permit holder shall be responsible for the maintenance of the permit. The permit holder shall be responsible for the maintenance of the permit. The permit holder shall be responsible for the maintenance of the permit. The permit holder shall be responsible for the maintenance of the permit. The permit holder shall be responsible for the maintenance of the permit. The permit holder shall be responsible for the maintenance of the permit.

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**General Information**

**What is a will?** A will is a legal document that states what you want to happen to your property when you die. It is a way to make sure your wishes are followed.

**Who can make a will?** Any person who is at least 18 years old and of sound mind can make a will. You must be able to understand what you are doing and the consequences of your actions.

**How do I make a will?** There are several ways to make a will. You can write it yourself, use a lawyer, or use a will kit. It is important to follow the legal requirements for your state.

**Why make a will?** Making a will helps you control the distribution of your assets. It can also help avoid probate, which is the legal process of settling an estate.

**What happens if I don't have a will?** If you die without a will, your state's intestacy laws will determine how your property is distributed.

**Can I change my will?** Yes, you can change your will at any time. You can make a new will or a codicil, which is a document that changes or adds to your will.

**What happens if I die without a will?** Your state's intestacy laws will determine how your property is distributed. This may not be what you want.

**How do I choose an executor?** An executor is the person named in your will to carry out your wishes. Choose someone you trust and who is capable of handling the task.

**What happens if I die without a will?** Your state's intestacy laws will determine how your property is distributed.

**Can I make a will without a lawyer?** Yes, you can make a will without a lawyer. However, it is often recommended to consult with a lawyer to ensure your will is valid.

**What happens if I die without a will?** Your state's intestacy laws will determine how your property is distributed.

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**PLEASE SIGN AND FAX  
COPY OF SIGNED  
SETTLEMENT OFFER  
AND RELEASE  
AGREEMENT ALONG  
AND FAX BACK ALONG  
WITH COPY OF VEHICLE  
REGISTRATION AND  
CERTIFICATE OF TITLE.**

**Thank You**

PLEASE TYPE UP A SALES CONTRACT ON THE NEW VEHICLE USING THE FIGURES GIVEN ON THE DEALER CONFIRMATION LETTER. PLEASE FAX BACK THE SIGNED DEALER CONFIRMATION LETTER AND THE NEW SALES CONTRACT ALONG WITH ORIGINAL SALES CONTRACT. PLEASE CALL ME IF YOU HAVE QUESTIONS.

Thank You

**Dealer Confirmation Letter- Trade Repurchase**  
**Chevrolet Motor Division**  
5761 East Hillsborough Ave, Suite 2300 Tampa FL 33610  
Phone (800) 231-1841 x 57032 Chester V Harris Jr

Trade Repurchase Agreement between Chevrolet and its dealer partner Ivan

Customer's Name:  
File Number:



Thank you for assisting Cadillac in this trade repurchase transaction for our mutual customer

General Motors will issue a check in the amount of \$14,174.80 to [redacted] and Ivan Gandrud Chevrolet if applicable. Remember that both parties need to endorse the back of the check. General Motors will issue a check in the amount of \$9,240.96 made payable to GMAC and will be sent directly to GMAC after all of final repurchase paperwork, with the exception of the final repair order, has been sent back to RVDC for further processing.

When writing the sales agreement for the trade repurchase, please use the numbers below:

Replacement VIN:	1GNEK13Z13R288165
New Vehicle Sales Price:	\$38,839.76
Used Vehicle Trade Value:	\$23,415.76
Trade Difference:	\$15,115.00
Taxes:	\$755.75
Lien on old vehicle, good only until 09/22/03:	\$9,240.96
Rebates:	(Not Applicable)
Miscellaneous State Fees:	\$45.50
Document Fees:	[Not paid by either party]
Dealer Processing Fee:	[\$200 applied as warranty credit via W.J.N.S.]

As always, the customer is obligated to make the financial arrangements for the replacement vehicle. Please note we do not take into consideration any over allowances, finance rates, rebates, negative equity, etc. on the original vehicle.

Ivan Gandrud Chevrolet agrees to sign a Power Of Attorney to enable GM to make the necessary arrangements with the above referenced customer's lending institution on the Dealer's behalf to facilitate receiving a free and clear title to the old vehicle.

If you are in agreement with this offer, please sign and date below and return a copy to my attention at the following fax number: 888-311-2750.

\_\_\_\_\_  
Ivan Gandrud Chevrolet, Inc 111775 Management Agent's Signature and Title.

\_\_\_\_\_  
Ivan Gandrud Chevrolet, Inc 111775 Management Agent's Printed Name and Title.

\_\_\_\_\_  
Authorized General Motors BRC Representative Signature

Chester V Harris Jr  
\_\_\_\_\_  
Authorized General Motors BRC Representative Printed Name

Thank you for assisting Chevrolet in this trade repurchase for our mutual customer!



GENERAL MOTORS BUSINESS RESOURCE CENTER

09/03/03

Lucasburg, WI

SETTLEMENT OFFER

Subject: Repurchase of 1GHDY135X22136794, 2002 Oldsmobile Bravada, 1-123262941

Dear

We regret that you are dissatisfied with your 1GHDY135X22136794, 2002 Oldsmobile Bravada and that our attempts to resolve your concerns have not met your expectations.

This offer to assist you into a replacement vehicle is being made as an effort to keep you a General Motors customer. General Motors will assist you into a 1GNEK13Z18R288165, 2003 Chevrolet Tahoe. Your responsibilities may be, but not limited to, taxes, state fees, dealership fees, usage, damage, upgrade, add-ons, and accessories. Your offer is met/ded at, by using the following figures:

Payoff of original Vehicle good until 09/22/03	\$9,240.96
Plus Usage	\$6,300.00
Plus Taxes	\$755.75
Plus registration, tag, title fees	\$46.50
Plus upgrade	\$8,815.00
<b>TOTAL RESPONSIBILITY OF CUSTOMER</b>	<b>\$25,158.21</b>

**\*\*TOTAL CUSTOMER RESPONSIBILITY IS SUBJECT TO CHANGE IF SIGNED PAPERWORK IS NOT RECEIVED BY DATE OUTLINED BELOW\*\***

General Motors will repurchase the 1GHDY135X22136794 in exchange for the release of liability stemming from warranties, express or implied, covering this vehicle.

Please return this document to fax number 866-311-3730 or the address below by 09/06/03. The conditions of the trade-repurchase are as follows:

- the vehicle is free from any abnormal damage or alterations which impair its resale value
- all factory-installed equipment are intact and functional
- a free and clear title is provided at the time of repurchase (payoff original loan)
- a "Power of Attorney" form is signed at the time of repurchase used only for title corrections, if needed (supplied by General Motors)
- an "Odometer Disclosure Statement" is signed at the time of the repurchase (supplied by General Motors)
- this offer is contingent upon the approval of your lending/leasing institution
- no cash back rebates or incentives of any kind are applicable towards this transaction
- the enclosed release agreement is signed and returned with this offer letter

If this trade-repurchase offer is acceptable, please sign the bottom of this letter and return it to my attention via the fax number above or the address below along with a copy of your driver's license. Upon receipt of your signed acceptance, a check will be processed and forwarded to Ivan Quintana Chevrolet, Inc. Allow 7-10 business days for check processing. This office will contact you to set up a closing date. You will be required to complete the transaction on the closing date. I can be reached at (800) 291-1841 <<your e-mail>> if you have any questions or concerns.

Sincerely,  
Marta Mazonino  
Business Resource Center

This letter will be required for you to bring to the closing.

Signature and Date



GENERAL MOTORS CORPORATION  
DIVISION  
GM RESTRICTED

CUSTOMER: [REDACTED]  
ADDRESS: [REDACTED] Selah WA [REDACTED]  
HOME PHONE: [REDACTED]

CASE NUMBER: 1-125125610 VIN: 1GKDT138422224928  
DATE OPENED: 2003-07-30 MODEL YEAR: 2002  
DATE CLOSED: 2003-08-11 SERIES: Envoy  
SOURCE: Phone MILEAGE: 28000.0000000  
SRC TYPE: N/AYes DELIVERY DATE:  
SRC PARENT: DEALER NAME: Greenway Auto Plaza, Inc.  
DEALER ADDRESS: 207 S. 17th Street, Yakima, WA, 98901-2132, USA

\*\*\*\*\*GENERAL CASE INFORMATION\*\*\*\*\*

J01 General  
0 REPAIR ATTEMPT(S) Stalls

Veh Stalls

\*\*\*\*\*WORK HISTORY\*\*\*\*\*

Veh Stalls; ; 2003-07-30  
2003-07-30

Svc Mgr, N/A; ; 2003-07-30  
2003-08-05

1-125125610; ; 2003-08-05  
2003-07-30

AVM, Robert Shanklin; ; 2003-07-30  
2003-08-01

Cust N/A.; ; 2003-08-01  
2003-08-01

Crm left second msg for AVM, Robert Shanklin; ; 2003-08-01  
2003-08-04

Svc Mgr, N/A. Rick is GMC Svc Mgr.; ; 2003-08-04  
2003-08-04

Svc Mgr, N/A. Crm L/M.; ; 2003-08-04  
2003-08-04

Crm called cust.; ; 2003-08-04  
2003-08-04

Svc Mgr, Rick left voicemail; ; 2003-08-04  
2003-08-04

Cust left voicemail ; ; 2003-08-04  
2003-08-04

Svc Mgr, Rick; ; 2003-08-04  
2003-08-05

Svc Mgr, Rick; ; 2003-08-05  
2003-08-05

Crn called cust, ; ; 2003-08-05  
2003-08-05

Cust left msg.; ; 2003-08-06  
2003-08-05

Svc Mgr, Rick; ; 2003-08-06  
2003-08-05

Crn called cust, ; ; 2003-08-05  
2003-08-11

1-125125610; ; 2003-08-11  
2003-08-06

Svc Mgr, Rick; ; 2003-08-06  
2003-08-06

Crn called cust, Mike McCloud; ; 2003-08-06  
2003-08-06

AVM, Robert Shanklin; ; 2003-08-06  
2003-08-07

GMAC; ; 2003-08-07  
2003-08-07

update; ; 2003-08-08  
2003-08-11

Svc Mgr, Rick; ; 2003-08-11  
2003-08-11

Crn called cust, ; ; 2003-08-11  
2003-08-11

Service Request has been Closed Satisfied.; ; 2003-08-11

\*\*\*\*\*PAR INFORMATION\*\*\*\*\*

INCIDENT DATE: INCIDENT TIME:  
INCIDENT LOCATION:

DRIVER NAME: DRIVER AGE:  
DRIVER DISABILITY:

OWNER DESCRIPTION:

ALLEGED DEFECTIVE COMPONENT:

INCIDENT RESULT: ROAD CONDITION: ROAD SURFACE:  
POLICE REPORT: BODY INJURY:  
NUMBER OF PEOPLE: INJURIES:  
INJURIES:

WAS ANOTHER VEHICLE INVOLVED:  
NUMBER OF VEHICLES: 0

PROPERTY DAMAGE:

VEHICLE INSURED:

INSURANCE COMPANY NAME:  
INSURANCE COMPANY ADDRESS:  
AGENT NAME:  
AGENT PHONE NUMBER:

MORE INFORMATION:  
MAINTENANCE LOCATION:  
CURRENT LOCATION OF VEHICLE:  
NOTIFY NAME:

WAS VEHICLE INSPECTED:  
MILEAGE AT INSPECTION:  
WHERE WAS INSPECTION DONE:

INSPECTORS NAME: INSPECTION DATE:

WAS VEHICLE ROAD TESTED:  
ROAD TEST DESCRIPTION:  
ROAD TEST RESULT:  
COPD INSPECTED:  
INVESTIGATIVE SUMMARY:  
PAR STATUS:

\*\*\*\*\*PAR INFORMATION\*\*\*\*\*

SOURCE:  
REQUEST TYPE:  
REPURCHASE REASON:

TRANSACTION:

DEALER SAC:  
DEALER NAME:  
DEALER ADDRESS: , ,  
CONTACT: ,

PHONE NUMBER:  
PRODUCT CODE:

FAX NUMBER:  
BODY TYPE:  
TRIM:  
TRANSMISSION:  
VEHICLE DRIVEABLE:  
BMC WARRANTY DATE:  
MADE: 0  
SALES TAX:

ISSUE TYPE:  
MILEAGE @ BUY-BACK: 0  
MILEP:

DEFINITION:  
UPGRADE:  
APPROVAL:  
LEASE TERM:  
DAYS:  
COST:  
MILEAGE:  
ACCOUNT NUMBER:  
INTEREST RATE:

NAME:

INTEREST PAID:  
DEALER BUYOUT:

ACCOUNT BALANCE:  
LEGAL:

LEGAL TYPE:  
LEASE LAW:  
VEHICLE DESTINATION:  
LEASE PAYOFF:  
TITLE BRAND:

DEALER ADMINISTRATION:  
MILEAGE:

REGISTRATION VIN:

\*\*\*\*\*BODILY INJURY\*\*\*\*\*

NUMBER OF INJURIES: 0  
CATEGORIES:

NAME:  
ADDRESS: ,

LOCATION:

CITY/STATE:  
 POLICE NUMBER:  
 DRIVING POSITION:  
 TYPE OF INJURY:  
 TREATED:

RESTRAINT:  
 IF SO, WHERE:

\*\*\*\*\*ADR INFORMATION\*\*\*\*\*

EXTERNAL CASE NUMBER:	DATE:
TITLE NAMES:	% BUSINESS: 0
BUSINESS:	DATE OF ACCIDENT:
ACCIDENT:	DATE OF PURCHASE/LEASE:
DESCRIPTION OF DAMAGE:	PURCHASE/LEASE AS:
PURCHASE/LEASE: 0	
MILEAGE AT PURCHASE: 0	
DOES OWNER HAVE POSSESSION OF VEHICLE:	
RESOLUTION SOUGHT:	

\*\*\*\*\*ERC CONTACT INFORMATION\*\*\*\*\*

NAME:	CONTACT NUMBER:	1
COMPANY:	CONTACT TYPE:	
ADDRESS:	CONTACT PHONE:	