



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE03-042
Prompted By: IE03-042
Date Opened: 09/17/2003
Principal Investigator: Kyle Bowker
Subject: Windshield Wiper Failure

Manufacturer: General Motors Corp.
Products: 2002-03 Chevrolet Trailblazer, GMC Envoy, Oldsmobile Bravada
Population: 662,000

Problem Description: Windshield wipers fail to operate while driving.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	10	0	10
Crashes/Fires:	0	0	0
Injury Incidents:	0	0	0
# Injuries:	0	0	0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	8	0	8

*Description Of Other: See summary description.

Action: A PRELIMINARY EVALUATION HAS BEEN OPENED.

Engineer: Kyle M. Bowker KMB

Date: 09/17/2003

Div. Chief: Thomas Z. Cooper

Date: 09/17/2003

Office Dir.: Kathleen C. DeMeter

Date: 09/17/2003

Summary: ODI has received 10 reports of windshield wiper failure in the subject vehicles. The complainants allege that the windshield wipers cease operation while driving or fail to turn on when needed. In addition, ODI has received 8 reports that allege the windshield wipers inadvertently turn on without driver action, fail to turn off using the control switch, or the automatic moisture-sensitive wipers stop before completing an entire sweep. Two complainants allege that the windshield wipers quit while driving or failed to turn on when needed and at another time inadvertently turned on without driver action.

KMB
9/17/03