



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

# Memorandum

**Subject:** Audi Dash Fire VOQ's

**Date:** January 21, 2004

**From:** Cynthia Glass  
Office of Defects Investigation

**Reply to**  
**Attn of:** NVS-212 cag

**To:** File for EA03-025

On January 21, 2004, I hand delivered to John Maddox of Volkswagen of America, Inc., the attached 2 Vehicle Owner Questionnaires that were not included with the Engineering Analysis Information Request letter.

**Attachment:** VOQ #10052614  
VOQ #10048913



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

30-NOV-2003

Repository ☐

Reference No.  
10048913

**OWNER INFORMATION (Type or Print)**

Name

Address

City

State

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
WAUBA24B4XN060807

Make  
AUDI

Model  
A5

Model Year  
1999

Date Purchased  
10-AUG-02

Dealer's Name and Telephone Number

Engine:  
No. Cylinders 6

Fuel Type:  
Gas

Original Owner  
☐

Dealer's City

State

Zip Code

Transmission Type  
AUTOMATIC

☒ Antilock Brakes  
☒ Cruise Control

Powertrain  
ALL WHEEL DRIVE

Vehicle Component Code  
114200 ELECTRICAL SYSTEM: WIRING: INTERIOR/UNDER DASH

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
30-NOV-2003

Failure Mileage  
44000

Failure Speed  
0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

*(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)*

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

I OWN A 1999 AUDI A-5 SEDAN. TODAY IT HAD A FIRE IN THE DASHBOARD NEAR THE DRIVER'S SIDE. FORTUNATELY IT OCCURRED WHILE IT WAS AT HOME WHERE I HAD ACCESS TO FIRE EXTINGUISHERS AND TOOLS TO DISCONNECT THE BATTERY. IT TOOK 3 EXTINGUISHERS TO PUT OUT THE BLAZE. JUST MOMENTS EARLIER, MY WIFE AND 5 YEAR OLD SON RETURNED HOME FROM CHURCH COMPLAINING OF A TOXIC SMELL IN THE CAR! WE WERE VERY FORTUNATE THE SITUATION WAS NOT WORSE! \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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FOR AGENCY USE ONLY 100148

Date Received

07-JAN-2004

Repository ☐Reference No.  
10052614

## OWNER INFORMATION (Type or Print)

Name

Address

City

State

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 1/7/04

## VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WUZZL54B1YN034385

Make

AUDI

Model

A6

Model Year

2000

Date Purchased  
29-NOV-02Dealer's Name and Telephone Number  
AUDI OF NASHUA 603-595-1700Engine:  
No: Cylinders 8Fuel Type:  
GasOriginal Owner  
☐Dealer's City  
NASHUAState  
NHZip Code  
03060Transmission Type  
AUTOMATIC☒ Antilock Brakes  
☒ Cruise ControlPowertrain  
ALL WHEEL DRIVEVehicle Component Code  
110000 ELECTRICAL SYSTEM

Multiple Failure: 1

## FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)  
04-JAN-2004Failure Mileage  
41000Failure Speed  
0

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

VEHICLE FIRE: 2000 AUDI A6 CAUGHT FIRE APPROXIMATELY 30 MINUTES AFTER BEING PARKED IN A GARAGE. THE LOCAL FIRE DEPARTMENT DETERMINED THAT THE FIRE ORIGINATED FROM UNDER THE VEHICLE'S DASHBOARD...SIMILAR TO REPORTS MENTIONED IN NHTSA ACTION NUMBER EA03025. THE AUDI WAS COMPLETELY DESTROYED, AS WERE A 2000 CHEVROLET CORVETTE THAT WAS PARKED NEXT TO THE AUDI, THE ENTIRE GARAGE, AND FINISHED BASEMENT. THE REMAINDER OF THE HOME WAS SEVERLY DAMAGED BY SMOKE AND SOOT AND THE OCCUPANTS HAVE HAD TO LEAVE THE HOME UNTIL REPAIRS CAN BE MADE. NO ONE WAS INJURED IN THE INCIDENT, AS NO ONE WAS IN THE HOME AT THE TIME OF THE INCIDENT.\*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

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