

Memorandum

National Highway Traffic Safety Administration

Subject:

Audi Dash Fire VOQ's

Date:

January 21, 2004

From

Cynthia Glass

Office of Defects Investigation

Reply to

Attn of:

NVS-212 cag

To:

File for EA03-025

On January 21, 2004, I hand delivered to John Maddox of Volkswagen of America, Inc., the attached 2 Vehicle Owner Questionnaires that were not included with the Engineering Analysis Information Request letter.

Attachment: VOQ #10052614

VOQ #10048913



										Ferm Ann	raved.	C.M.S. No. 2127-0008		
DOT Auto Safety Hotiline								П	FOR AGENCY USE ONLY 100148					
U.S. Department Vehicle (Owner's Questionnaire					Date Rec	elved	Repository				
of Transportation To Report V				1-886-1	Vehicle Sefety Defects 88-DASH-2-DOT				30-NOV-2003			Reference No.		
Traffic Safety	•	INT	BRINET	(1-658 2000LB		236) st.gov/h	otline	- 1	30-	MO 4-5003	l	0489 <u>13</u>		
Administration		er infor						一						
Name		N DO ON	PMIN	mi i jpe	Q1 F1411	· · · · ·		[Daytime '	<u>Telephone Numb</u> er	E-me	if Address		
Address									Telephone Number					
City			State Zip Code				Evening			recursive number				
Do you authorize In the absence of	an autho	o provide a crization, N	COPY O	of this rep WILL NOT	ort to the provide	e maoyfec your nam	turer of you e or address	r vefil s to th	ide? e vehicle	₩ YES manufacturer.] NO			
Signature of Own	w													
							HOLTAMS			14-4-1		1 ha-a-114		
WALIBAZ4B4XN06		hudden riocaide	SO AT COX	bottom of windshilld on driver's side			Make AUDI		Model Aŭ			Model Year 1999		
TIMOOTE TOTAL TO	oqu/											1		
Date Purches 10-AUG-02	ed [Dealer's Na:	me and	Telephon	e Number	1				Engine:		Fuel Type:		
Original Owner Dealer's City					<u> </u> s			Zip C	ode	Not Cylinders <u>6</u>		Ges		
							Vehicle Co		onent Code					
Transmission Type: X Antikook Brakes Powertrain ALTOMATIC X Cruise Control ALL WHEEL ORD						114200 ELECT			TRICAL SYSTEM: WIRLING: INTERLOR/UNDER DASH					
ADIOPAIL	WILLIAM OF	Multiple F			ature:	ле: 1								
					ED COM	PONENT(S)/PART(8)	DFO	RIMATIO	N .				
Incident Date(s) 30-NOV-2003	Misage 1000	e Speed O												
		4.000				WN	HALL DI BOT		***	RE FAILURE				
Tire Make		VADAT				r Number)		1.00		e Size (Example P2	15/65	Ř15)		
DOT No. (Example: DOTMAL9A8C035)				Criginal Equipment			Failure Location:							
Tire Component Code				Prior	Prior Repair			40001		Tre Failure Type				
<u> </u>		A DATE TO SE	81 TT		E THIS	I STED W		Tirk i		SEAT FAILURE				
Make:		AUUI AA			_	nufacture		_	Model No					
Seat Type:					_	tion Syster								
Child Seat Compon	ent Code	:	Fa	ied Part:	M TOURI		NT ENFORM	4 7704						
				eac.deactio	e in detail t	he incidenti:) Fallenial C	and for	il, and this					
Crash Yes X No	Fire X Yes	. O No	Nurt	ber of Pe		ured N	umber of Dea 0	aths	Report	ted to Police Y				
Pianes describe (1 Le, parts repaired	l) events	heading up	to the	failure, (2	i) fallera		isaquences,	and (2	3) what w	es dono to correct	the f	allere;		
I OWN A 1999 AL WAS AT HOME W	IDI A-6 SI HERE I H JUST MOI	EDAN. TOD AD ACCESS MENTS EAR	MY IT H STO FIL LLIER, P	IAD A FIR R EXTING MY WIFE /	E IN THE LICSHERS VND 5 YE	AND TOOL AR OLD SO	S TO DISCO N RETURNE	NNECT	THE BAT	E. FORTUNATELY I ITERY. IT TOOK 3 I CHURCH COMPLAI	EXTIN	CURRED WHILE IT GUISHERS TO PUT OF A TOXIC SMELL		

ATTACH ADDITIONAL SHEETS IF NECESSARY

Include. F available: Police/Fire Department Report. Photos. and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of Police Language Trials Information is requested pursuant to cuthority vested in the Millional Highway Truffe Enfety Act and autoequent
assemblers. You are under no obligation to respond this quantiformity. Your response may be used to small the MITSA in determining whether a Manufacturer
should take appropriate action to correct a safety defect. If the MITSA precises with administrative suforcers on this state against a exampled over, your response,
or a statistical company thereof, may be possible appoint of the agency's action.

												H.B. Ph. 2127		
			DOT Auto Safety Hotline							FOR AGENCY USE ONLY 100148				
			o Repor	Owner's Questionnaire aport Vehicle Safety Defects					Date Received		Repository			
National High Traffic Safety Administratio	1-888-DASH-2-DOT (1-888-327-4236) INTERNET www.nhtsa.dot.gov/hotline						ĺ	07-3AN-2004			Reference No. 10052614			
	ON	NER DIFOR	MATION	(Туре ог	Frint)					<u> </u>				
Nume .						_			Daytime	<u>Teleph</u> one Number	E-1179	Address		
Address														
Oity		s	State Zip Code			Evening Telephone			Felephone Number	l				
Do you aethorize In the absence of Signature of Own	an auti	to provide a horization, A	copy of N HTSA WIL	Ns report	t to the mer ovide your	nufach name	or addre	our vehi ss to th Date	e vehicle	₩ YES manufacturer.	NO.	· · · · · ·		
					VEHECLES	INFOR	MATION			•				
17 digit Vehicle (den	fication	Number Locate	d at bottom	t bottom of windshield on driver's side			Make			Model		Model Year		
WAUZI_5481YN03	4385		ļ			ALIDI			A6		2000			
Data Purchased Dealer's Name and Telepi 25-NOV-02 AUDI OF NASHUA 603-5					Felephone Number 603-595-1700			•	Engine: No: Cylinders &			Fuel Type: Gas		
Original Owner Dealer's City NASHUA							State NH	Zip C 0306	Code					
ransmission Type 🗓 Antilock Brakes 🥺				owertrain			Vehicle Component Code							
AUTOMATIC	X	ulse Control	AIL WH	ALL WHEEL DRIVE			110000 ELECTRICAL SYSTEM Multiple Failure: 1							
	-			EATLED	COMPONE	ar rev	/DADT/	n men	AMATTO	<u> </u>				
Indident Durbu(s) Failure Mileage Failure Allond Failure Mileage Failure Mil		Failure St C	ilure Speed				<u> </u>							
		ADDIT	TONAL T		DE COUNT		unan e	-	W 1 TT					
					45 TO BE COMPLETED WHEN REPORT odel (Name or Number)			- VIII	Tre Stze (Example P215/65R15)					
XXT No. (Example:		Original Equipment: Failure Location				ocation:								
Tre Component Co	de								Thre	: Failure Type				
		ADDITION	ÁL ITEMS	S TO BE C	OMPLETE	D WHI	BI RÉPO	RTING A	A CHILLD	SEAT FAILURE				
fake:				D	<u>ate Manuf</u> a	ctured:			<u>M</u> ođel No	./Name:				
				In	stallation 5	yetem:								
Seat Type:	ent Cryl	e:	Failed	Part:		<u>-</u> '-								
Seat Type:	Citic Coo				CARLEINE		[INFOR	HOTTAP	4					
Seat Type: Child Seat Compon			Please		detail the Inc		FAR mote)	Crashies	1 and tobe	rufles) (

VEHICLE FIRE: 2000 AUDI AG CAUGHT FIRE APPROXIMATELY 30 MINUTES AFTER BEING PARKED IN A GARAGE. THE LOCAL FIRE DEPARTMENT DETERMINED THAT THE FIRE ORIGINATED FROM UNDER THE VEHICLE'S DASHBOARD... SIMILAR TO REPORTS MENTIONED IN NHTSA ACTION NUMBER 6A03025. THE AUDI WAS COMPLETELY DESTROYED, AS WERE A 2000 CHEVROLET CORVETTE THAT WAS PARKED NEXT TO THE AUDI, THE ENTIRE GARAGE, AND FINISHED BASEMENT. THE REMAINDER OF THEHOME WAS SEVERLY DAMAGED BY SMOKE AND SOOT AND THE OCCUPANTS HAVE HAD TO LEAVE THE HOME UNTIL REPAIRS CAN BE MADE. NO ONE WAS INJURED IN THE INCIDENT, AS NO ONE WAS IN THE

HOME AT THE TIME OF THE INCIDENT.*AK

Include. If available: Police/Fire Department Report, Photos, and Repair Invoice.

The Privacy Act of 1974-Public Law 93-879 This information is requested perspect to subjectly vested in the Particus Phylosopy Truffic Sefety Act and subsequent amendments. You are under no obligation to respond this questionable. Your response may be used to swint the PHTEA in determining whether a Manufacturar about this appropriate action to correct a subject of the PHTEA proceeds with administrative enforcement or Rightion against a resnufacturar, your response, or a statistical suspense; thereof, may be used in separate of the against a section.