

**Audi of America**3600 Hamlin Road  
Auburn Hills, MI 48328

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APR 7 2004  
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DEFECTS INVESTIGATION  
Mrs. Cynthia Glass, Mr. Tom Cooper  
National Highway Traffic Safety Administration  
Office of Defects Investigation  
400 Seventh St., S.W.  
Room 5326 NSA-10  
Washington, DC 20590

April 7, 2004

**A6 Dashboard Fire Recall Timeline**

Dear Mrs. Glass and Mr. Cooper,

In response to NHTSA's request, Audi has thoroughly investigated the A6 Dashboard fire recall process for all possible time saving measures. Audi confirms that we will be able to begin this campaign in July 2004. The timeline is as follows:

The design for the new plastic clip part necessary to start the campaign was released on April 1, 2004. The production of the tools for the plastic clip part began on April 2, 2004, in accordance with Audi's proposed timeline. The tooling will take approximately 10 weeks to complete. After tooling is complete, Audi will be able to produce about 5,000 parts per day. Thus, it will take approximately 2 weeks to produce the first 60,000 parts, which are needed for the start of the recall campaign. Audi will then need 3 more weeks to ship and stock these parts in order to implement the campaign. Therefore, Audi will be able to begin this campaign in July.

During the tooling phase, Audi is going to have a monthly status meeting with the supplier. Audi will provide a brief monthly status update to NHTSA during the entire tooling phase.

Audi continues to work on implementing this campaign as quickly as possible. Audi intends to have a draft of the customer letter available by the beginning of May and will forward a copy of this letter to you as soon as it is available.

Audi is producing one tool with two cavities. Any additional cavity would increase the tooling time by approximately ten more days. The two-cavity tool will be able to produce approximately 5,000 units per day; therefore, the first 60,000 parts will be available around two weeks after the start of production. These parts will only be used for the recall campaign. Audi plans not to use parts for series production until a sufficient supply is available to initiate the recall campaign.

If you have any additional questions, please do not hesitate to contact me.

Sincerely,

  
John Maddox  
VWofA Compliance Officer