Book 19

2F

EA02-030
5/19/03

GM621A
EA02-030

ATTACHMENT "2F"

428311

State Farm Insurance Companies

July 11, 2002

Claim Office
185 North Randall Road - Suite B
Batavia, Illinois 60510-9470
Phone: (630) 406-5000
FAX# (630) 406-5036

ESIS/GM CLAIMS
Renaissance Center
Mail Code 482C20D711
PO Box 300
Detroit, MI 48265-3000
Attention: Janis Lepinski
CERTIFIED MAIL- RETURN RECEIPT REQUESTED

RECEIVED
JUL 18 2002
ESIS-GM CLAIMS UNIT

Our Claim Number: 13 7487 456 VIP and 13 H784 884
Our Insured: [redacted]
Date of Loss: 9/29/01

Your File: 428311

Dear Janis:

The fire report has been received and is enclosed. The police report was sent to you previously.

Everything else you have requested has been sent to you. The information regarding the maintenance history, aftermarket equipment, accidents etc are all contained in the owner interview section of the expert report. This is all background information he obtains during the course of his investigation and is part of his report.

Please now process this case.

Sincerely,

Barbara Edens
Claim Specialist/ V.I.P. Subrogation
(630) 627 8550 FAX (630) 627 5674

Cc: Darren Dale/ 13 H784 884

STATE OF ILLINOIS OFFICE OF THE STATE FIRE MARSHAL
1035 STEVENSON DRIVE, SPRINGFIELD, ILLINOIS 62703-4259

USE "X" IN APPROPRIATE BOX. *
ONLY ONE CODE PER FIELD OR SECTION

FIRE INCIDENT REPORT

For [illegible] by the 15th of the following month.
The OSFM is respo[illegible] adequate of fire information that is necessary to accomplish the statutory purpose as outlined in Ill. Rev. Stat., Chap. 127½, Par. 6. Disclosure of this information is required. Any officer who neglects to comply with this act shall be guilty of a petty offense. This form has been approved by the Forms Management Center.

1. ☐ Delete 2. ☐ Change

	FD	INCIDENT NO.	EXP NO.	MO.	DAY	YEAR	DAY OF WEEK	ALARM TIME	TIME ARRIVED	"IN SERVICE"
A	[illegible]	1540	01	10	09	29	01 Saturday	1702	42	0747 08 10

B — TYPE OF SITUATION FOUND
- Structure Fire ☐ 11
- Outside of Structure Fire ☐ 12
- Vehicle Fire ☒ 13
- Trees/Brush/Grass Fire ☐ 14
- Refuse Fire ☐ 15

TYPE OF ACTION TAKEN
- Extinguishment ☒ 1
- Investigation Only ☐ 3

MUTUAL AID
- None ☒
- Received ☐ 1

C — FIXED PROPERTY USE
- Not Applicable ☐ 000
- 1-Family Dwelling-Year ☒ 411
- 2-Family Dwelling-Year ☐ 414
- 3-6 Unit Apt/Tenmt/Flat ☐ 422
- 7-20 Unit Apt/Tenmt/Flat ☐ 423
- + 20 Unit Apt/Tenmt/Flat ☐ 424
- Resident Parking/Garage ☐ 881
- Vacant Property ☐ 915
- Open Land/Field ☐ 931
- Vacant Lot ☐ 936
- Railroad Right of Way ☐ 951
- Limit Access/Divid Hwy ☐ 961
- Paved Public Street ☐ 962
- Paved Private St/Way ☐ 963
- Unpaved St/Rd/Path ☐ 964
- Uncovered Parking Area ☐ 965

IGNITION FACTOR
- Incendiary-No Civ Disib ☐ 11
- Suspicious-No Civ Disib ☐ 21
- Abandoned Materiel ☐ 31
- Inadeq Contr/Open Flame ☐ 34
- Child Playing ☐ 36
- Combust/Too Close Heat ☐ 46
- Part Failure/Leak/Break ☐ 51
- Shot Crct/Cond Fault ☐ 54
- Other Elec Failure ☐ 55
- Lack of Maintenance ☐ 56
- Backfire ☐ 57
- Unattended Operation ☐ 73

COMPLETE ON ALL INCIDENTS

D [redacted]

E [redacted]

F [redacted]

G **METHOD OF ALARM FROM PUBLIC**
- Telephone Direct ☐ 1
- Private Fire Alarm ☐ 3
- Radio ☐ 4
- Direct Verbal Report ☐ 5
- Telephone Tie-Line ☒ 7

H — NO. SERVICE PERSONNEL RESPONDED: 0017 — NO. SUPERVISORS RESPONDED: 0002 — NO. AERIAL APPARATUS RESPONDED: 0000 — NO. OTHER VEHICLES RESPONDED: 0000

I — NUMBER INCIDENT-RELATED INJURIES †: FIRE SERVICE 0000 — OTHER 0000 — NUMBER INCIDENT-RELATED FATALITIES †: FIRE SERVICE 0000 — OTHER 0000

J **COMPLEX**
- Dwelling ☒ 41
- Apartment ☐ 42
- Shopping ☐ 50
- Farm ☐ 65
- Campsite ☐ 93
- Road ☐ 96
- No Complex ☐ 98

MOBILE PROPERTY TYPE (If any, do line 5)
- Not Applicable ☐ 00
- Automobile ☒ 11
- Mobile Home ☐ 17
- Truck-Gen Under 1 Ton ☐ 22

COMPLETE ON ALL FIRE INCIDENTS

K **AREA OF ORIGIN**
- Lounge Area ☐ 14
- Sleep Rm Under 5 People ☐ 21
- Kitchen/Cooking Area ☐ 24
- Trash Area/Container ☐ 46
- Garage/Carport/Storage ☒ 47
- Trans Eqp/Passage Area ☐ 81
- Engn Area of Trans Eqp ☐ 83
- Railroad Embankment ☐ 91
- Highway/Public Way/St ☐ 92
- Lawn/Field/Open Area ☐ 94

EQUIPMENT INVOLVED IN IGNITION (If any, do line 7)
- Fixed, Stoty Lcd Htg Unit ☐ 13
- Portable Local Htg Unit ☐ 15
- Chimney, Gas Vent Fte ☐ 16
- Fixed/Stoty Surf Unit ☐ 21
- Open Fire Grill ☐ 26
- Cord, Plug ☐ 47
- Vehicle ☒ 96
- No Equipment Involved ☐ 98

L **FORM OF HEAT OF IGNITION**
- Spark/Gas Fueled Eqp ☐ 11
- Heat/Gas Fueled Eqp ☐ 12
- Spark/Liq Fueled Eqp ☐ 13
- Heat/Liq Fueled Eqp ☐ 14
- Short Circuit-Bad Insl ☐ 23
- Short Circuit-Unspec ☒ 24
- Overloaded Eqp ☐ 27
- Cigarette ☐ 31
- Match ☐ 45
- Open Fire ☐ 47
- Backfire From Engine ☐ 48
- Friction ☐ 51
- Reignition/Rekindle ☐ 55
- Properly Oper Elec Eqp ☐ 56
- Fireworks ☐ 63
- Lightning Discharge ☐ 73
- Radiated Heat ☐ 82

TYPE OF MATERIAL IGNITED
- Gasoline ☒ 23
- Fat/Grease (Food) ☐ 31
- Plastic—Unclassified ☐ 40
- Rubber ☐ 51
- Grass/Leaves ☐ 54
- Sawn Wood ☐ 63
- Untreated Paper ☐ 67
- Man-Made Fiber ☐ 71
- Cotton/Rayon ☐ 72
- Multiple Types ☐ 97

FORM OF MATERIAL IGNITED
- Structural Member ☐ 17
- Upholstered Sofa/Chair ☐ 21
- Electrical Wire ☒ 61
- Fuel ☐ 65
- Growing/Living Form ☐ 74
- Rubbish/Trash ☐ 75
- Cooking Material ☐ 76
- Gas/Liquid From Pipe ☐ 86
- Multiple Form ☐ 97

CONTINUED ON REVERSE SIDE

* If appropriate codes are not shown please refer to Handbook and indicate on report in the proper fielded section.

† If any, complete County Reports.

METHOD OF EXTINGUISHMENT

- Self Extinguished ☐ 1
- Make-Shift Aids ☐ 2
- Portable Extinguisher ☐ 3
- Pecon Hose Tank Water ☒ 5
- Pecon Hose Hydrnt Wtr ☐ 6

LEVEL OF FIRE ORI

- Grade Levl-9 Ft Above ☒ 1
- 10-19 Ft Above ☐ 2
- Below Grnd/Water Levl ☐ 8

ESTIMATED TOTAL $$ LOSS

COMPLETE LINES N — R FOR STRUCTURE FIRES ONLY

NUMBER OF STORIES

- 1 Story ☐ 1
- 2 Stories ☐ 2
- 3 to 4 Stories ☐ 3
- 5 to 6 Stories ☐ 4
- 7 to 12 Stories ☐ 5
- 13 to 24 Stories ☐ 6

CONSTRUCTION TYPE

- Fire Resistive ☐ 1
- Unprotected Ordinary ☐ 6
- Protected Wood Frame ☐ 7
- Unprotected Wood Frame ☐ 8

EXTENT OF FLAME DAMAGE

- Object ☐ 1
- Part Room ☐ 2
- Room ☐ 3
- Building ☐ 6

EXTENT OF SMOKE DAMAGE

- Object ☐ 1
- Part-Room ☐ 2
- Room ☐ 3
- Building ☐ 6

DETECTOR PERFORMANCE

- No Detectors Present ☐ 8

SPRINKLER PERFORMANCE

- No Equip Present ☐ 8

IF SMOKE SPREAD BEYOND ROOM OF ORIGIN:

TYPE OF MATERIAL GENERATING MOST SMOKE:

- Gasoline ☐ 23
- Fat/Grease (Food) ☐ 31
- Plastic-Unclassified ☐ 40
- Rubber ☐ 51
- Grass/Leaves ☐ 54
- Sawn Wood ☐ 63
- Untreated Paper ☐ 67
- Man-Made Fiber ☐ 71
- Cotton/Rayon ☐ 72
- Multiple Types ☐ 97

AVENUE OF SMOKE TRAVEL

- Corridor ☐ 2
- Opening in Construction ☐ 5
- No Significant Avenue ☐ 8

FORM OF MATERIAL GENERATING MOST SMOKE:

- Structural Member ☐ 17
- Upholstered Sofa/Chair ☐ 21
- Electrical Wire ☐ 61
- Fuel ☐ 65
- Growing/Living Form ☐ 74
- Rubbish/Trash ☐ 75
- Cooking Material ☐ 76
- Gas/Liquid From Pipe ☐ 86
- Multiple Form ☐ 97

IF HOME PROPERTY	YEAR	NAME	MODEL	SERIAL NO.	LICENSE NO.
	1999	Buick	Park Avenue	[illegible]	N/A

IF EQUIPMENT INVOLVED IN IGNITION	YEAR	NAME	MODEL	SERIAL NO.

OFFICER IN CHARGE (name, position, assignment)	WEATHER	TEMPERATURE	WIND DIRECTION AND VELOCITY
Mike O'Neill Chief	cloudy	52°	NW-0-5 MPH

INVESTIGATOR (name, position, assignment) Ron Moser asst chief

OPTIONAL COMMENT AREA:

Person Started car and caused Back Fire or Possible shind Started Fire under The hood.

[illegible] "MOST LIKELY" AND "MOST PROBABLE" CAUSE AND EFFECT

ESIS
An Insurance Services Company

300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

313 665-3415 tel
313 665-6911 fax

janice.lapinski@esis.com

Janice Lapinski
Claims Administrator

July 23, 2002

State Farm Insurance
Attn: Barbara Edens
185 North Randall Road Suite S
Batavia, IL 60510-9470

Esis File Number:	428311
Your File Number:	13 7487 456 VIP and 13 H784 884
Your Insured:	[redacted]
Our Client:	General Motors Corporation
Date of Event:	September 29, 2001

Dear Ms. Edens;

Please be advised I have had this file referred for technical evaluation. Upon the conclusion of this evaluation, I will contact you with our position in this matter.

Thank you for your time and cooperation regarding this matter, and your continued patience.

Sincerely,

Janice Lapinski
Claims Administrator
ESIS Inc.

Co: File

State Farm Insurance Companies

From the desk of
Barbara Edens
State Farm Insurance Companies
V.I.P. Subrogation

Claim Office
165 North Randall Road - Suite S
Batavia, Illinois 60510-0470
Phone: (630) 406-6000
FAX# (630) 406-6096

September 5, 2002

(7 PAGES)

NOTICE: PRIVATE AND CONFIDENTIAL
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TO:	Janice Lapinski –c/o ESIS-GM Claims
FAX:	1(313) 665 0911
PHONE:	1 (313) 665 3415
RE:	428311

FROM:	Barbara Edens / State Farm Insurance Companies
FAX:	(630) 627 5674
PHONE:	(630) 627 6550
Ref:	13 7487 458

MESSAGE:
Enclosed find the itemized homeowner damages per our discussion

Thanks,
Barb

State Farm Insurance Companies

September 6, 2002

Claim Office
155 North Randall Road - Suite 8
Batavia, Illinois 60510-9470
Phone: (630) 406-5000
FAX# (630) 406-5096

ESIS/GM CLAIMS
Renaissance Center
Mail Code 482C20D711
PO Box 300
Detroit, MI 48265-3000
Attention: Janis Lapinski
VIA FAX TRANSMISSION

Our Claim Number: 13 7487 458 VIP and 13 H784 884
Our Insured: [redacted]
Date of Loss: 9/29/01

Your File: 428311

Enclosed you will find the estimated salvage quote of $700-$900, and the itemized homeowners damages. The $1460.22 draft was for the itemized cleaning less the $250 deductible, plus the $160 labor for insured to do the cleaning.

$1550.22 = Itemized estimate for cleaning and tax on the materials used =
+ 160.00 = Labor to insured for cleaning (16 hrs x $10 per hr=$160)
$1710.22 (TOTAL CLAIM)
- 250.00 (deductible)
$1460.22 (TOTAL PAID)

Our total claim is $20,777.22 (auto $19,067 / Home $1710.22)

Sincerely,

Barbara Edens
Claim Specialist/ V.I.P. Subrogation
(630) 827 8550 FAX (630) 827 5674

State Farm Insurance

[redacted] [redacted] 11/07/2001

Room: Garage LxWxH 28'9" x 13'6" x 9'0"

Missing Walls 1 - 12'8" X 7'0" Opens into E Goes to Floor

654.00	SF Walls	364.00	SF Ceiling	1,018.00	SF Walls & Ceiling
364.00	SF Floor	40.44	SY Flooring	70.00	LF Floor Perimeter
252.00	SF Long Wall	117.00	SF Short Wall	82.00	LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean concrete on the surface area	234.00 SF	0.16	37.44		37.44
Clean the walls and ceiling	1,018.00 SF	0.19	193.42		193.42
Paint the walls and ceiling - one coat	1,018.00 SF	0.32	325.76		325.76
* Paint the surface area - one coat (plywood floor)	139.75 SF	0.32	44.72		44.72
Room Totals: Garage			601.34		601.34

Room: Hallway LxWxH 14'6" x 5'6" x 9'0"

360.00	SF Walls	79.75	SF Ceiling	439.75	SF Walls & Ceiling
79.75	SF Floor	8.86	SY Flooring	40.00	LF Floor Perimeter
130.50	SF Long Wall	49.50	SF Short Wall	40.00	LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean the walls and ceiling	439.75 SF	0.19	83.55		83.55
Clean floor, strip & wax	79.75 SF	0.43	34.29		34.29
Paint the walls and ceiling - one coat	439.75 SF	0.32	140.72		140.72
Room Totals: Hallway			258.56		258.56

Room: Storage Area\Room LxWxH 13'0" x 18'9" x 8'0"

State Farm Insurance

[redacted]

11/07/2001

LxWxH 14'0" x 5'6" x 8'0"

692.00 SF Walls	216.75 SF Ceiling	908.75 SF Walls & Ceiling
216.75 SF Floor	24.08 SY Flooring	86.50 LF Floor Perimeter
216.00 SF Long Wall	130.00 SF Short Wall	86.50 LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean concrete on more than the floor	908.75 SF	0.16	145.40		145.40
R&R Batt insulation - 6" - R19	216.75 SF	0.84	182.07		182.07
Clean floor or roof joist system	216.75 SF	0.47	101.87		101.87
Paint concrete the walls	692.00 SF	0.35	242.20		242.20
Room Totals: Storage Area/Room			671.54		671.54
Line Item Totals: 13-H784-884			1,531.44		1,531.44

Grand Total Areas:

1,706.00 SF Walls	660.50 SF Ceiling	2,366.50 SF Walls & Ceiling
660.50 SF Floor	73.39 SY Flooring	196.50 LF Floor Perimeter
598.50 SF Long Wall	296.50 SF Short Wall	208.50 LF Ceil. Perimeter

State Farm Insurance
P.O. Box 5526
Rockford, IL 61125
815-332-6535
11/07/2001

Estimate: 13-H784-884
Insured: [redacted]
Property:
Home:

Claim Number: 13-H784-884
Policy Number: [redacted]
Type of Loss: Fire
Deductible: $ 250.00
Price List: ILRO4F1C1
Date of Loss: 9/29/2001
Date Inspected: 10/2/2001

Summary for Fire

Line Item Total				1,531.44
Material Sales Tax	@	6.250% x	300.50	18.78
				1,550.22
Replacement Cost Value				(0.00)
Less Depreciation				
				1,550.22
Actual Cash Value (ACV)				(250.00)
Less Deductible				
Net Actual Cash Value Payment				$1,300.22

insured clean (PE) 160.00
$1,460.22

SOUTH, LOU
(815) 332-6535

ALL AMOUNTS PAYABLE ARE SUBJECT TO THE TERMS, CONDITIONS AND LIMITS OF YOUR POLICY.

Claim Resume

INSURED: [redacted]	CLAIM #: 13-H484-JBF
DOL: 9-29-01	Pol #: [redacted]
Date of 1st Contact: 10-1-01	Date Rep. To Adj.: 9-29-01
SUBROGATION: yes (Buick)	SALVAGE: none

Draft # Last 4 digits	Date (MM/DD/YY)	Description	Payee Code	Cause Code	Pymt Type	Amount
4015463T	11-9-01	Clint	C	25	1	1300.22
		ZMS Lodging	I	34	1	160.00
					Total	$ 1460.22

Payee: I=Ins. C=Clmt R= Repair RS=Repl Serv

BUILDING
Deductions: Depreciation
Other

Amount Claimed: 1550.22
Net Loss: 1550.22 0

CONTENTS
Deductions: Depreciation
Insured Retained Salvage

Amount Claimed: 160.00
Net Loss: 160.00 0

ADDITIONAL LIVING EXPENSES
Deduction: Abated Expenses

Net Loss: 0

LOSS RENTS
Deduction

Net Loss: 0

Car caught fire in garage. Only minor damage to structure & contents. Engaging auto for sub-against Buick

Subtotal	1710.22 0
Less Deductible	250.00
Total Claim	1460.22 0

State Farm Insurance Companies

FAX TO: Barb Edens
FROM: Kevin Mitchell
630-627-5674

September 5, 2002

Claim Office
185 North Randall Road - Suite K
Batavia, Illinois 60510-9470
Phone: (630) 406-5000
FAX: (630) 406-5095

Insurance Auto Auctions
280 E Sullivan Rd
Aurora, Il 60505
Attention: Kevin Mitchell

Advance Tow $185
Advance Storage $505
IAA Mileage Tow $37.40
IAA Storage – Per Agreement

Our Claim No: 18 7487 458 VIP
Our Insured: [redacted]
Vehicle: 1997 BUICK Park Avenue
Stock No: 1030664

Dear Kevin:

- Please fax a breakdown of all charges incurred to date.
- Please provide me with a written salvage quote for the above vehicle by completing the lower portion of this letter. Please sign where indicated and fax the completed salvage quote information back to me as soon as possible.
- Please note the salvage quote should be based on visual inspection of the burned vehicle as it may be used as a protection bid when the salvage is released for sale.
- *VEHICLE REMAINS ON HOLD.*

Sincerely,

Barbara Edens
Claim Specialist/VIP Subrogation
(630) 627-5680
(630) 627-5674 FAX

SALVAGE QUOTE: $ 700 – 900

X [signature]
Signature of person providing salvage quote

DATE 9/5/02

State Farm Insurance Companies

Claim Office
165 North Randall Road - Suite 8
Batavia, Illinois 60510-9470
Phone: (630) 406-5000
FAX# (630) 406-5095

From the desk of
Barbara Edens
State Farm Insurance Companies
V.I.P. Subrogation

September 12, 2002

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TO:	Janice Lapinski--c/o ESIS-GM Claims
FAX:	1(313) 665 6911
PHONE:	1 (313) 665 3415
RE:	428311

FROM:	Barbara Edens / State Farm Insurance Companies
FAX:	(630) 627 5674
PHONE:	(630) 627 6550
Ref:	13 7487 456 VIP/ [redacted]

MESSAGE:
Janice,
Enclosed find the signed notarized release. The original will be sent to you via US Mail..
Thanks,
Barb

RELEASE OF PROPERTY DAMAGE CLAIM

File No: 8213-259-428311

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, a representative of State Farm Insurance Company a/s/o Donald [redacted] being of lawful age, for the sole consideration of Fourteen Thousand, Nine Hundred, Eighty-two 92/100 dollars ($14,982.92) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge ESIS/General Motors Corporation, an his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on o about September 29, 2001 at or near Rockford, IL.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, an that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed h been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and th the terms of this Release are contractual and not mere recital.

It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to an third person except as required by law.

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this 12th day of Sept, 2002.

CAUTION: READ BEFORE SIGNING

_____ Witness

_____ Witness

Barbara Edens LS

X STATE FARM INSURANCE LS
185 N Randall Rd
Batavia, IL 60510
ATTENTION: Barbara Edens
W.L.P. - SUBROGATION

STATE OF Il }
COUNTY OF Kane } -SS

On the 12 day of Sept, 2002 before me personally appeared Barbara Edens

to me known to be the person(s) named herein and who executed the foregoing Release and she acknowledged to me that she voluntarily executed the same.

My term expires May 30, 2003. Susan Mencel
Notary Public

"OFFICIAL SEAL"
SUSAN MENCEL
NOTARY PUBLIC, STATE OF ILLINOIS
MY COMMISSION EXPIRES 5/30/2003

State Farm Insurance Companies

September 12, 2002

428311

RECEIVED
SEP 24 2002
ESIS-GM CLAIMS UNIT

Claim Office
165 North Randall Road - Suite S
Batavia, Illinois 60510-9470
Phone: (630) 406-6000
FAX# (630) 406-6036

ESIS/GM CLAIMS
Renaissance Center
Mail Code 482C20D711
PO Box 300
Detroit, MI 48265-3000
Attention: Janis Lapinski
CERTIFIED MAIL – RETURN RECEIPT REQUESTED

Our Claim Number:	13 7487 456 VIP and 13 H784 884
Our Insured:	Donald[redacted]
Date of Loss:	9/29/01
Your File:	428311

Enclosed find the signed release for $14,982.92 faxed to your previously 9/12.

Sincerely,

Barbara Edens
Claim Specialist/ V.I.P. Subrogation
(630) 627 8550 FAX (630) 627 5874

RELEASE OF PROPERTY DAMAGE CLAIM

File No: 8213-259-428311

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, a representative of State Farm Insurance Company a/s/o Donald [redacted] being of lawful age, for the sole consideration of Fourteen Thousand, Nine Hundred, Eighty-two 92/100 dollars ($14,982.92) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge EMS/General Motors Corporation, an his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on o about September 29, 2001 at or near Rockford, IL.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, an that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

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THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this 12th day of September, 2002

CAUTION: READ BEFORE SIGNING

Barbara Edens LS

Witness

Witness

X STATE FARM INSURANCE LS
165 N Randall Rd
Batavia, IL 60510
ATTENTION: Barbara Edens
V.L.P. - SUBROGATION

STATE OF Il)
)-SS
COUNTY OF Kane)

On the 12 day of Sept 2002 before me personally appeared Barbara Edens

to me known to be the person(s) named herein and who executed the foregoing Release and she acknowledged to me that she voluntarily executed the same.

My term expires May 30, 2003. Susan Menoel Notary Public

"OFFICIAL SEAL"
SUSAN MENOEL
NOTARY PUBLIC, STATE OF ILLINOIS
MY COMMISSION EXPIRES 5/30/2003

431897

ESIS

An Insurance Services Company

300 Renaissance Center
482-C20-D71
Detroit, MI 48265-3000

800.888.0164 tel
313.665.0911 fax

Diane R. Evans
ESIS/GM Property Damage Unit
diane.evans@esis.com

November 25, 2002

McOsker-Bell Law Offices
ATTN: Mr. Brandon S. Bell
128 Dorrance Street, Suite 140
Providence, RI 02903

YOUR INSURED:	Raymond [redacted]
YOUR CLAIM NUMBER:	30369
OUR CLAIM NUMBER:	431897
OUR CLIENT:	General Motors Corporation
DATE OF LOSS:	12/22/01

Dear Mr. Bell:

I am in receive of your letter dated November 22, 2002 and acknowledge your clients current demand is $25,000, however, I was under the impression, through our previous discussions, that your client was going to explain why they felt they were entitled to the full value of the claim, however, no explanation was provided.

I have discussed the matter with our client, and was extended the authority to offer you $21,763.90 (approximately 72% of the damages). Please take into consideration my offer to settle this claim is in current dollars and the need for future legal activity and legal expense will be avoided. If this offer is acceptable, please sign, date and have notarized release, and upon receipt of the same, I will have the settlement payment released immediately. Please call me if you care to discuss any further.

Sincerely,

Diane R. Evans

Cc: File

RELEASE OF ALL CLAIMS

FILE NO: 8213-259-431897

KNOW ALL MEN BY THESE PRESENTS:

That I, the Undersigned, and being of lawful age, am a representative of Merrimack Mutual Insurance and for the sole consideration of Twenty One Thousand seven hundred sixty three dollars and 90/100 ($21,763.90) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge **ESIS/General Motors Corporation**, and Bay Buick Auto Sales and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 22nd day of December, 2001 at or near Riverside, RI.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said Releasees deny liability therefor and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law.

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this _____ day of _____, 20___.

CAUTION: READ BEFORE SIGNING

_____ _____ LS

WITNESS

_____ _____ LS

State of _____ }
}
County of _____ }

On the _____ day of _____, 20___, before me personally appeared _____ to me known to be the person(s) named herein and who executed the foregoing Release and _____ acknowledged to me that _____ voluntarily executed the same.

My term expires _____, 20___

_____
Notary Public

McOsker~Bell Law Offices

An Association of Independent Attorneys

128 Dorrance Street, Suite 400, Providence, RI 02903-2814

Phone: (401) 272-6303 ~ Fax: (401) 272-4163

E-Mail: BBell@aol.com

Fax Transmission

Date: November 22, 2002

To: ESIS CLAIMS

Attn: Ms. Diana Evans

Fax #: (313) 665-0911

From: Brandon S. Bell, Esquire

Our Phone: (401) 272-6303
Our Fax: (401) 272-4163

☐ Please call to confirm receipt

☐ Please respond by return fax

☐ Call only if transmission is incomplete

# of pages including cover page: 2

4F31 893

Re: Raymond A[redacted]nd Paul M. [redacted]Mutual Insurance

HP 183-98-25

General Motors Central Claims, Bay Buick Auto Sales

D/A: Dec 22, 2001

Our File No: 30369

THIS MESSAGE IS INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY TO WHICH IT IS ADDRESSED, AND MAY CONTAIN INFORMATION THAT IS PRIVILEGED, CONFIDENTIAL AND EXEMPT FROM DISCLOSURE UNDER APPLICABLE LAW. If the reader of this message is not the intended recipient, or the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately by telephone, and return the original message to us at the above address via the U. S. Postal Service. Thank you.

McOsker~Bell Law Offices

John C. McOsker (1929-1988)

An Association of Independent Attorneys

Gerald P. McOsker
Brandon S. Bell (adm. RI, MA & CT)

Kristen A. Humphrey

November 22, 2002

Our File No. 30369

Ms. Dianne Evans
ESIS CLAIMS/GENERAL MOTORS
300 Renaissance Center
Mail Code 482-D71-C20
Detroit, Michigan 48265

RE: Raymond A[redacted] and Paul M[redacted]
vs. General Motors Central Claims,Bay Buick Auto Sales

D/A: 12/22/2001

Dear Ms. Evans:

Regarding the above claim, your file number, 431 897, as you are aware we are trying to reach an amicable settlement in this case. Please ask your principal if they are willing to settle for the sum of $25,000.00.

This would be a compromise settlement on a claim in which our client feels is very strong against General Motors. Kindly respond to this letter at your earliest possible convenience. Thank you for your professional courtesy.

Very truly yours,

Brandon S. Bell

BSB:pal

128 Dorrance Street, Suite 400 • Providence, RI 02903 • 401-272-6303 ~ FAX: 401-272-4163
E-Mail: mooskerbell.law@aol.com

McOsker~Bell Law Offices

An Association of Independent Attorneys

128 Dorrance Street, Suite 400, Providence, RI 02903-2814

Phone: (401) 272-6303 ~ Fax: (401) 272-4163

Fax Transmission

Date:	December 13, 2002
To:	ESIS CLAIMS
Attn:	Ms. Diane Evans
Fax #:	(313) 665-0911
From:	Brandon S. Bell, Esquire
Our Phone:	(401) 272-6303
Our Fax:	(401) 272-4163

☐ Please call to confirm receipt

☐ Please respond by return fax

☐ Call only if transmission is incomplete

# of pages including cover page: 4

Re: Raymond A. [redacted] and Paul M. [redacted] Mutual Insurance
HP 183-98-25

General Motors Central Claims, Bay Buick Auto Sales

Our File No: 30369

D/A: Dec 22, 2001

ESIS CLAIM NUMBER: 431897

THIS MESSAGE IS INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY TO WHICH IT IS ADDRESSED AND MAY CONTAIN INFORMATION THAT IS PRIVILEGED, CONFIDENTIAL AND EXEMPT FROM DISCLOSURE UNDER APPLICABLE LAW. If the reader of this message is not the intended recipient, or the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately by telephone, and return the original message to us at the above address via the U. S. Postal Service. Thank you.

John C. McOsker (1929-1968)

McOsker~Bell Law Offices

An Association of Independent Attorneys

Gerald P. McOsker
Brandon S. Bell (adm. RI, MA & CT)
Kristen A. Humphrey

Independent Counsel:
Susan J. Turner

December 13, 2002

Our File No. 30369

Ms. Diane Evans
ESIS CLAIMS/GENERAL MOTORS
300 Renaissance Center
Mail Code 482-D71-C20
Detroit, Michigan 48265

RE: Raymond A. [redacted] and Paul M. [redacted]
vs. General Motors Central Claims, Bay Buick Auto Sales

D/A: 12/22/2001

Dear Ms. Evans:

Please be advised that our client accepts your offer of $21,763.90 in full settlement of the above claim. Please find the enclosed fully executed *Release of All Claims* form.

Kindly forward a check in the aforementioned amount to my attention payable to *Merrimack Mutual Insurance Co. aso Raymond Ouellette*. Thank you for your most professional courtesy throughout this claim process.

Very truly yours,

Brandon S. Bell

BSB:psi
Enclosures (REGULAR MAIL AND FACSIMILE)

128 Dorrance Street, Suite 400 • Providence, RI 02903 • 401-272-6303 ~ FAX: 401-272-4163
E-Mail: mcoskerbell.law@bdol.com

RELEASE OF ALL CLAIMS

FILE NO: 8213-259-431897

KNOW ALL MEN BY THESE PRESENTS:

That I, the Undersigned, and being of lawful age, am a representative of [redacted] Mutual Insurance and for the sole consideration of Twenty One Thousand seven hundred sixty three dollars and 90/100 ($21,763.90) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge **ESIS/General Motors Corporation**, and Bay Buick Auto Sales and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 22nd day of December, 2001 at or near Riverside, RI.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said Releasees deny liability therefor and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law.

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this 13th day of December, 2002

[redacted]

State of Rhode Island }
County of Providence }

On the 13th day of December, 2002 before me personally appeared [redacted] to me known to be the person(s) named herein and who executed the foregoing Release and he acknowledged to me that he voluntarily executed the same.

My term expires February 14, 2004

Angela Vega
Notary Public

McOsker~Bell Law Offices

An Association of Independent Attorneys

128 Dorrance Street, Suite 400, Providence, RI 02903-2814

Phone: (401) 272-6303 ~ Fax: (401) 272-4163

Fax Transmission

Date: December 13, 2002

To: ESIS CLAIMS

Attn: Ms. Diane Evans

Fax #: (313) 665-0911

From: Brandon S. Bell, Esquire

Our Phone: (401) 272-6303
Our Fax: (401) 272-4163

☐ Please call to confirm receipt

☐ Please respond by return fax

☐ Call only if transmission is incomplete

# of pages including cover page: 4

Re: Raymond A. [redacted]nd Paul M.
Merrimack Mutual Insurance
HP 183-98-25

General Motors Central
Claims, Bay Buick Auto Sales

D/A: Dec 22, 2001

Our File No:
30369

ESIS CLAIM NUMBER: 431897

RECEIVED
DEC 20 2002
ESIS-GM CLAIMS UNIT

THIS MESSAGE IS INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY TO WHICH IT IS ADDRESSED AND MAY CONTAIN INFORMATION THAT IS PRIVILEGED, CONFIDENTIAL, AND EXEMPT FROM DISCLOSURE UNDER APPLICABLE LAW. If the reader of this message is not the intended recipient, or the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately by telephone, and return the original message to us at the above address via the U. S. Postal Service. Thank you.

John C. McOsker (1929-1968)

McOsker~Bell Law Offices

An Association of Independent Attorneys

Gerald P. McOsker
Brandon S. Bell [adm. RI, MA & CT]
Kristen A. Humphrey

Independent Counsel:
Susan J. Turner

December 13, 2002

Our File No. 30369

Ms. Diane Evans
ESIS CLAIMS/GENERAL MOTORS
300 Renaissance Center
Mail Code 482-D71-C20
Detroit, Michigan 48265

RE: Raymond A. [redacted] and Paul M. [redacted]
vs. General Motors Central Claims, Bay Buick Auto Sales

D/A: 12/22/2001

Dear Ms. Evans:

Please be advised that our client accepts your offer of $21,763.90 in full settlement of the above claim. Please find the enclosed fully executed *Release of All Claims* form.

Kindly forward a check in the aforementioned amount to my attention payable to *Merrimack Mutual Insurance Co. aso Raymond Oullette*. Thank you for your most professional courtesy throughout this claim process.

Very truly yours,

Brandon S. Bell

BSB:psi
Enclosures (REGULAR MAIL AND FACSIMILE)

128 Dorrance Street, Suite 400 • Providence, RI 02903 • 401-272-6303 ~ FAX: 401-272-4163
E-Mail: mcoskerbell.law@bdol.com

RELEASE OF ALL CLAIMS

FILE NO: 8213-259-431897

KNOW ALL MEN BY THESE PRESENTS:

That I, the Undersigned, and being of lawful age, am a representative of Merrimack Mutual Insurance and for the sole consideration of Twenty One Thousand seven hundred sixty three dollars and 90/100 ($21,763.90) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge **ESIS/General Motors Corporation**, and Bay Buick Auto Sales and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 22nd day of December, 2001 at or near Riverside, RI.

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THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this 13th day of December, 2002

CAUTION: READ BEFORE SIGNING

Pamela DeMais
WITNESS

[signature] LS
Attorney for Merrimack Mutual Insurance Company

_____ _____ LS

State of Rhode Island }
}
County of Providence }

On the 13th day of December, 2002 before me personally appeared

[redacted] to me known to be the

person(s) named herein and who executed the foregoing Release and he acknowledged

to me that he voluntarily executed the same.

My term expires February 14, 2004 Angela Vega
Notary Public

432631

ESIS

An Insurance Services Company

300 Renaissance Center
482-C20-D71
Detroit, MI 48265-3000

800.888.0164 tel/
313.665.0911 fax

Diane R. Evans
Property Damage Unit
diane.evans@esis.com

June 18, 2002

Response Insurance
ATTN: Mr. Tom Martino, Claims Examiner
PO BOX 5024
White Plains, NY 10602

OUR CLAIM NUMBER:	101-1004393
YOUR FILE NUMBER:	432631
CASE CAPTION:	Rigoberto[redacted]
DATE OF LOSS:	May 30, 2002

Dear Mr. Martino:

I am writing to you on behalf of General Motors Corporation, who has authorized my employer, ESIS Inc. to act as a third party administrator with reference to this claim, and I have been assigned to handle the same. I have reviewed the file, and I still need the following information in order to process this claim:

1. Color copies of the photos obtained by the expert. Please do not send originals, as I cannot guarantee their return.
2. Statement from your insured regarding the events surrounding this incident.
3. Is this the original owner? If not, when did your insured purchase the vehicle, and where?
4. CCC notes a prior collision loss dated 4/5/2001 with a claim number of 101-1001237, please provide a copy of this file information.
5. A copy of the maintenance history, including, but not limited to: repair orders, service records, and any warranty information.

Please note that you have the obligation and the responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as it is intended to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Please forward this information as soon as possible so that a product analysis can be performed. Please call me if you have any further questions.

Sincerely,

Diane R. Evans

Cc: File

ESIS
An Insurance Services Company

300 Renaissance Center
482-C20-D71
Detroit, MI 48265-3000

800.888.0164 tel
313.665.0911 fax

Diane R. Evans
Property Damage Unit
diane.evans@esis.com

September 20, 2002

Response Insurance Company
ATTN: Mr. Tom Martino, Claims Examiner
PO BOX 5024
White Plains, NY 10602

OUR CLAIM NUMBER:	432631
YOUR CLAIM NUMBER:	101-1004393
NAMED INSURED:	Rigoberta[redacted]
OUR CLIENT:	General Motors Corporation
DATE OF LOSS:	May 30, 2002

Dear Mr. Martino:

Upon reviewing the file, I note that a letter was sent to your attention on June 18, 2002 advising due to insufficient technical documentation regarding the alleged defect, GM was unable to honor your subrogation request, and requested additional information. As of this writing, I have not received any information regarding this claim. If it is Response Insurance Company intention to pursue this matter, please forward this information to me within 30 days, or advise me of the status. If I hear nothing after 30 days, I may have to consider closing this file.

Please call me toll free at 1.800.888.0164 x 3395, if you want to discuss this matter.

Sincerely,

Diane R. Evans

C: File

Facsimile Transmission Cover Sheet

ESIS

An Insurance Services Company

Transmit to FAX number	Date	Time	Total number of pages (including this sheet)
203.639.7400	12/5/02	10:01 a.m.	

To:
Mr. Tom Martino
Company:
Response Insurance
Phone:

Address:

From:
Diane R. Evans
Department:
ESIS/GM Claims Unit
Phone:
1.800.888.0164 ext. 3395
Fax:
1.313.665.0911
Address:
Renaissance Center
Suite 300
Mail Code 482-C20-D71
Detroit, MI 48265-3000

OUR CLAIM NUMBER: 432631

Per our conversation.

NOTE: The documents accompanying this fax transmission contain confidential information which is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient or the person responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution or use of any of the information contained in this transmission is strictly prohibited. If you receive this transmission in error, please notify us immediately by telephone at the number above and mail the original transmission to us. Thank you.

[ ] Acknowledgment requested

MID-ATLANTIC APPRAISAL CO.
P.O. BOX 221 EASTPORT, NY 11941
(631) 325-3366
Fax: (631) 325-0166

APPRAISAL REPORT

DAMAGE ASSESSED BY: Russell Profita IA762000

FILE NUMBER: MA011487
MID-ATLANTIC #: MA011487
DATE OF LOSS: 12/12/01
TYPE OF LOSS: Comprehensive
APPRAISED FOR:

ASSIGNMENT DATE: None
CONTACT DATE: 12/13/01
INSPECTION DATE: 12/17/01
REC'D DATE: None

nt(s) of Impact
Non-Collision (P), 15 Total Loss (S)

INSURED: [redacted]

CLAIMANT: None

OWNER: RIGOBERTO PENA

BODY SHOP: STAINLESS STEEL COLLISION
45-14 108TH ST
CORONA, NY 11368
(718) 271-7169
JOEY
FAX: (718) 271-3439
R7036782

INSPECTION SITE: STAINLESS STEEL COLLISION

QUALITY RECYCLED PARTS: No
AFTERMARKET NEW PARTS: Yes
VEHICLE DRIVEABLE: No

Comments:
RECEIVED ASSIGNMENT 12/13/01, INSPECTED 12/17/01 @ THE SHOP.
*****FIRST PARTY TOTAL LOSS*****
FIRE LOSS IN THE ENGINE COMPARTMENT. UNKNOWN EXACTLY WHAT CAUSED THE CAR TO GO ON FIRE BUT ENGINE DESTROYED AND ALL COMPONETS CONNECTED TO IT ALSO DAMAGED. CAR BEYOND REPAIR. EXCELLENT SALVAGE RETURN. SHOP PROVIDED TOW BILL FOR $70.00 AND STORAGE CHARGES ARE $25.00/DAY SINCE 12/14/01 AND YARD FEE OF $40.00. LOSS CALLED INTO SALVAGE DEPARTMENT ON 12/14/01 @ 10:35AM, SEQUENCE NUMBER S01-00389. COPY FAXED TO RESPONSE. 9 PHOTOS

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COMPARISON ESTIMATE:	0.00	TOWING:	0.00	ACTUAL CASH VALUE:	6,275.00
APPRAISER ESTIMATE:	6,616.72	STORAGE:	0.00	SALVAGE VALUE:	2,800.00
AGREED UPON AMOUNT:	0.00	DEDUCTIBLE:	UNKNOWN	SETTLEMENT:	0.00
				REPAIR VS. ACV:	0.00
DRAFT/CHECK NUMBER:	0			ESTIMATE FEE:	0.00
DRAFT/CHECK AMOUNT:	0.00			TRAVEL EXPENSE:	0.00
DATE ISSUED:	None			PHOTO EXPENSE:	0.00
				MISC EXPENSE:	0.00
				TOTAL CHARGES:	0.00

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Date: 12/17/01 04:29 PM
Estimate ID: MA011487
Estimate Version: 0
Preliminary
Profile ID: CUSTOMIZED

MID-ATLANTIC APPRAISAL CO.

P.O. BOX 221 EASTPORT, NY 11941
(631) 325-3368
Fax: (631) 325-0168

Damage Assessed By: Russell Profita IA762000

Condition Code: Good
Date of Loss: 12/12/01
Contact Date: 12/13/01
Deductible: UNKNOWN
File Number: MA011487
Claim Number: 01-01-004383

Type of Loss: Comprehensive
Arrival Date: 12/17/01
Accident Date: 12/12/01

Mid-Atlantic # MA011487

Insured: [redacted]
Address:
Telephone:

Mitchell Service: 912459

Description: 1995 Pontiac Bonneville SE
Body Style: 4D Sed
VIN: 1G2HX52K4TH201100
Mileage: 85,701
OEMALT: A
Color: BLACK

Drive Train: 3.8L In L6 CyLAO
License: [redacted]

Search Code: LI

Options: ALLOY WHEELS, AIR CONDITIONING, POWER STEERING, POWER BRAKES, POWER WINDOWS POWER DOOR LOCKS, POWER SEATS, TILT STEERING WHEEL, CRUISE CONTROL ELECTRIC DEFOGGER, ELECTRONIC TUNER, AM-FM STEREO CASSETTE, COMPACT DISC PLAYER LEATHER SEATS, HARD TOP, AUTOMATIC TRANSMISSION, AUTOMATIC OVERDRIVE DEEP TINTED GLASS, FOG LIGHTS, CENTER CONSOLE, SPOILER, TRIP COUNTER, TRUNK TRIM PASSENGER SIDE AIR BAG, POWER REMOTE MIRROR, ANTI-LOCK BRAKE SYSTEM FRONT WHEEL DRIVE, SINGLE EXHAUST, POWER ANTENNA, 4-DOOR, FUEL INJECTION DRIVER SIDE AIR BAG

Line Item	Entry Number	Labor Type	Operation	Line Item Description		Part Type/ Part Number		Dollar Amount	Labor Units
1	AUTO	BDY	OVERHAUL	L HEADLAMP ASSY					0.5
2	200382	BDY	REMOVE/REPLACE	L COMBINATION LAMP LENS & HOUSING		16521745	GM PART	132.00	INC #
3	AUTO	BDY	CHECK/ADJUST	HEADLAMPS					0.4
4	200038	BDY	REPAIR	HOOD PANEL		Existing			3.0*#
5	AUTO	REF	REFINISH	HOOD OUTSIDE				C	3.2
6	203370	BDY	REMOVE/REPLACE	HOOD INSULATOR		25646138	GM PART	59.75	0.3 #
7	203390	BDY	REMOVE/REPLACE	HOOD INSULATOR RETAINER		20084875	GM PART	13.75 *	INC #
8	200943	BDY	REMOVE/REPLACE	COOLING RECOVERY TANK		25636828	GM PART	13.38 *	0.3
9	206270	REF	BLEND	R FENDER OUTSIDE				C	1.1
10	206280	REF	BLEND	L FENDER OUTSIDE				C	1.1
11	207840	MCH	REMOVE/REPLACE	R ABS SENSOR BRKT	-M	25714974	GM PART	5.50	
12	207850	MCH	REMOVE/REPLACE	L ABS SENSOR BRKT	-M	25527889	GM PART	5.50	
13	201016	MCH	REMOVE/REPLACE	ABS MASTER CYLINDER	-M	** QUAL REPL PART		211.50	1.0
14	200482	MCH	REMOVE/REPLACE	ABS VALVE	-M	25541263	GM PART	601.00	2.2
15	200487	MCH	REMOVE/REPLACE	ABS CONTROL MODULE	-M	16258383	GM PART	380.00	0.7
16	200091	MCH	REMOVE/REPLACE	ABS RELAY	-M	** QUAL REPL PART		12.69	0.3
17	201019	MCH	REMOVE/REPLACE	ABS SWITCH	-M	12450039	GM PART	9.94	0.8
18	200459	MCH	REMOVE/REPLACE	REAR ABS HARNESS	-M	12165406	GM PART	102.73	1.1

EST[redacted]E RECALL NUMBER: 12/17/01 16:25:04 MA011487

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Mitchell Data Version: NOV_01_A
UltraMate Version: 4.7.007

Date: 12/17/01 04:29 PM
Estimate ID: MA011487
Estimate Version: 0
Preliminary
Profile ID: CUSTOMIZED

[illegible]	MCH*	REMOVE/REPLACE	EINGINE ASSY	Remanufactured	2,500.00 *	10.0*
[illegible]	MCH*	REPAIR	WIRING	Existing		3.0*
900500	BDY *	ADD'L LABOR OP	DETAIL/CLEANUP	Sublet	0.00 *	1.0*
900500	REF *	ADD'L LABOR OP	VEHICLE COVER	Sublet	4.00 *	0.2*
900500	MCH*	REMOVE/INSTALL	DISCONNECT BATTERY	Existing		0.2*
900500	BDY *	REPAIR	RESET ELECTRICAL COMPONETS	Existing		0.6*
900500	BDY *	REMOVE/INSTALL	R & I NECESSARY COMPONENTS	Existing		3.0*
900500	MCH*	REMOVE/REPLACE	AC RECHARGE	Sublet		1.4*
900500	MCH*	REMOVE/REPLACE	REFRIGERANT RECOVERY	NEW		0.3*
938000		ADD'L COST	FREON & OIL		30.00 *	
938003		ADD'L COST	COOLANT		20.00 *	
200642	BDY	REMOVE/REPLACE	AIR CLEANER ASSEMBLY	25099617 GM PART	126.00	0.4
228462	BDY	REMOVE/REPLACE	AIR CLEANER DUCT	24504752 GM PART	8.75	0.2 #
200577	BDY	REMOVE/REPLACE	W/SHIELD WASHER RESERVOIR	12483040 GM PART	22.05	0.5 #
AUTO	REF	ADD'L OPR	CLEAR COAT			1.9
933005	REF *	ADD'L OPR	RESTORE CORROSION PROTECTION		12.00 *	0.2*
933017	REF	ADD'L OPR	COLOR SAND & BUFF			1.0*
AUTO		ADD'L COST	PAINT/MATERIALS		120.00 *	
AUTO		ADD'L COST	HAZARDOUS WASTE DISPOSAL		5.00 *	

* - Judgement Item
\# - Labor Note Applies
** QUAL REPL PART - Quality Replacement Parts
C - Included in Clear Coat Calc

NAPA AUTO PARTS
CALL [illegible]R LOCAL STORE
OR C[illegible]-800-LET-NAPA

(800) 536-8272
13 ** UP 390267 211.60
16 ** ECHAR168 12.69

I. Labor Subtotals	Units	Rate	Addl Labor Amount	Sublet Amount	Totals	
Body	10.1	36.00	0.00	0.00	363.60	T
Refinish	8.7	36.00	12.00	4.00	329.20	T
Mechanical	20.8	50.00	0.00	0.00	1,040.00	T
Taxable Labor					1,732.80	
Labor Tax		@	8.250 %		142.96	
Labor Summary	39.6				1,875.76	

II. Part Replacement Summary			Amount
Taxable Parts			4,204.84
Sales Tax	@	8.250%	346.68
Total Replacement Parts Amount			4,551.52

III. Additional Costs			Amount
Taxable Costs			175.00
Sales Tax	@	8.250%	14.44
Total Additional Costs			189.44

IV. Adjustments	Amount
Customer Responsibility	0.00

EST[illegible]E RECALL NUMBER: 12/17/01 16:25:04 MA011487

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Mitchell Data Version: NOV_01_A
UltraMate Version: 4.7.007

Date: 12/17/01 04:29 PM
Estimate ID: MA011467
Estimate Version: 0
Preliminary
Profile ID: CUSTOMIZED

I.	Total Labor:	1,875.76
II.	Total Replacement Parts:	4,551.52
III.	Total Additional Costs:	189.44
	Gross Total:	6,616.72
IV.	Total Adjustments:	0.00
	Net Total:	6,616.72

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF AUTOMOBILE PARTS NOT MADE BY THE ORIGINAL MANUFACTURER. PARTS USED IN THE REPAIR OF YOUR VEHICLE BY OTHER THAN THE ORIGINAL MANUFACTURER ARE REQUIRED TO BE AT LEAST EQUAL IN LIKE KIND AND QUALITY IN TERMS OF FIT, QUALITY AND PERFORMANCE TO REPLACEMENT PARTS AVAILABLE FROM THE ORIGINAL MANUFACTURER.

This is a preliminary estimate.
Additional changes to the estimate may be required for the actual repair.

Point(s) of Impact
16 Non-Collision (P), 15 Total Loss (S)

Insurance Co: RESPONSE INSURANCE
Address: 175 PINELAWN RD
SUITE 402
MELVILLE, NY 11747
Telephone: (800) 214-7575

Inspection Site: STAINLESS STEEL COLLISION
Inspection Date: 12/17/01

Body Shop: STAINLESS STEEL COLLISION
Address: 45-14 108TH ST
CORONA, NY 11368
Telephone: (718) 271-7169
Fax Phone: (718) 271-3439
State Lic. No: R7036762

NUMBER OF DAYS TO REPAIR

NO SUPPLEMENTS WILL BE HONORED WITHOUT PRIOR APPROVAL FROM MID - ATLANTIC APPRAISAL COMPANY. FOR A SUPPLEMENT, PLEASE CONTACT MID-ATLANTIC APPRAISAL COMPANY.

MID-ATLANTIC APPRAISAL COMPANY SPECIFIES AND INTENDS THAT ALL REPAIRS, INCLUDING STRUCTURAL PARTS REPLACEMENT, LISTED HERON BE MADE IN STRICT ACCORDANCE WITH INDUSTRY STANDARDS.

THIS APPRAISAL IS TO ESTABLISH THE TOTAL AMOUNT OF REPAIRS ONLY, IT IS NOT A GUARANTEE OF SETTLEMENT. REPAIR AUTHORIZATION AND PAYMENT MUST BE OBTAINED FROM THE VEHICLE OWNER.

FOR THE TOTAL REPAIR COST OF $ THE UNDERSIGNED AGREES TO COMPLETE AND GUARANTEE ALL LOSS RELATED REPAIRS TO THE

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Mitchell Data Version: NOV_01_A
UltraMate Version: 4.7.007

TOTAL LOSS REPORT

Claim Number	Claim Representative	Claim Unit
MA011467		
[redacted]	Phone Number	FAX Number
	Date of Loss 12/12/01	Date Reported 12/12/01
	Phone Number [redacted]	Towing / Storage Per Day

Comprehensive

VEHICLE DESCRIPTION

Vehicle Description	License Plate Number	Expiration Date	State
96 Pontiac Bonneville SE 4D Sed	[redacted]		NY

VIN	Exterior Color	Interior Color
1G2HX52K4TH201100	BLACK	BLACK

Trim	Tires
L Inj 6 Cyl AO	
Mileage 85,701	☐ Steel Belted ☐ Radial ☐ W/W — % of Wear LF 0 LR 0 RF 0 RR 0 SP 0

EQUIPMENT / ACCESSORIES

COLOR / BODYSTYLE / TRIM

oor

CONVENIENCE OPTIONS

Alloy Wheels
Air Conditioning
Tilt Steering Wheel
Cruise Control
Electric Defogger
Leather Seats
Deep Tinted Glass
Fog Lights
Center Console
Spoiler
Trip Counter
Trunk Trim
Passenger Side Air Bag
Power Remote Mirror
Driver Side Air Bag

POWER OPTIONS

Power Steering
Power Brakes
Power Windows
Power Door Locks
Power Seats
Automatic Transmission
Automatic Overdrive
Anti-Lock Brake System
Front Wheel Drive
Single Exhaust

ROOF OPTIONS

rd Top

ELECTRONIC OPTIONS

Electronic Tuner
AM-FM Stereo Cassette
Compact Disc Player

Use this space to explain or describe Equipment/Accessories listed above and/or list and describe additional Equipment/Accessories.

DEALER PREP $100.00

TAX RATE 6.25%

NO OLD DAMAGE

SALVAGE VALUE $2600.00

1996 BONNEVILLE SE SEDAN
41U PAINT, BLACK /V6G
122 TRIM, GRAPHITE LEATHER
ORDER NO. FHL114/ 2 STOCK NO.
VIN 1G2 HX52 K4 TH201100

PONTIAC DIVISION
GENERAL MOTORS CORPORATION
ONE PONTIAC PLAZA
PONTIAC MI 48340-2952
VEHICLE INVOICE 2AD11234448

**********11**********16*02339S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
3HX69 BONNEVILLE SE SEDAN	21589.00	19538.05	INVOICE 08/22/95
AAA STD SAFETY/SECURITY FEATURES	N/C	N/C	SHIPPED 08/22/95
* DRIVER AND PASSENGER AIRBAGS			EXP I/T 08/31/95
* 4-WHEEL ANTI-LOCK BRAKES			INT COM 08/31/95
* PASS-KEY II THEFT DETERRENT			PRC EFF 08/22/95
* DAYTIME RUNNING LAMPS WITH TWILIGHT SENTINEL			KEYS 75J2 29L3
			WFP-S QTR OPT-1
236 3.8 LITER 3800 SERIES II V-6	0.00	0.00	
4X0 TRANSMISSION, 4-SPEED AUTOMATIC	0.00	0.00	BANK: GMAC - 070
NG1 50-STATE EMISSIONS	0.00	0.00	CHG-TO 02-339
TW9 TRACTION CONTROL	175.00	155.75	
PF5 WHEELS, 16" 5-BLADE ALUMINUM	0.00	0.00	
27N P. C. N.	0.00	16.50	
7K3 LICENSE PLATE BRACKET, FRONT	0.00	0.00	
ISD OPTION GROUP - ISD	3057.00	2720.73	SHIP WT: 3412
* TRUNK SECURITY NET			HP: 34.7
* ILLUMINATED ENTRY			
* AM/FM ETR STEREO RADIO W/CLOCK & CASS W/ AUTO REV.			
* DECK LID RELEASE,REMOTE CNTRL			
* POWER MIRRORS			
* POWER SEAT, DRIVER 6-WAY			
* MAGNASTEER VAR EFFRT PWR STRG			
* LIGHTED LH/RH VANITY MIRRORS			
* LEATHER WRAP STEERING WHEEL			
* REMOTE KEYLESS ENTRY			
* AIR COND, ELECTRONIC AUTO			
* BUCKET SEATS W/LEATHER TRIM, CONSOLE W/REAR HTR-A/C VENTS, INTERIOR ROOF CONSOLE,LIGHTED LH/RH VANITY MIRRORS, REAR ARM REST W/STORAGE			DAN: JEN43
			MEMO 1241.05
* WHEELS, 16" ALUMINUM			
* TIRES, P225/60R16 TOURING			
* REAR DECK SPOILER			
* 6-SPEAKER PERFORM SOUND SYS			
* POWER ANTENNA			
22 TRIM, GRAPHITE LEATHER	0.00	0.00	
1U PAINT, BLACK	0.00	0.00	

* CONTINUED ON PAGE 2 **

ALMSTROM PONTIAC, LTD.

1996 BONNEVILLE SE SEDAN
41U PAINT, BLACK /V6G
122 TRIM, GRAPHITE LEATHER
ORDER NO. FHL114/ 2 STOCK NO.
VIN 1G2 HX52 K4 TH201100

PONTIAC DIVISION
GENERAL MOTORS CORPORATION
ONE PONTIAC PLAZA
PONTIAC MI 48340-2952
VEHICLE INVOICE 2AD11234448

**********11**********16*023398

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK	
** CONTINUED FROM PAGE 1 **				
TOTAL MODEL & OPTIONS	24821.00	22431.03	ACT 231	22276.40
DESTINATION CHARGE	590.00	590.00	H/B 261	744.63
DEALER ADVERTISING		310.26	ADV 65A	310.26
				********
TOTAL	25411.00	23331.29	PAY 310	23331.29
				********
MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT		22262.82		

THIS INVOICE MAY NOT REFLECT THE DEALER'S ULTIMATE VEHICLE COST IN VIEW OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, WHOLESALE FINANCE CREDIT, ETC.
THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

ALMSTROM PONTIAC, LTD.

REMIT TO GMAC NO. 070
VIN 1G2HX52K4TH201100
$ 23331.29 INV 2AD11234448
DUE 08/31/95 DEALER 02-339

GM Vehicle Inquiry System
Summary

[redacted]

VEHICLE INFORMATION

[redacted]

CAMPAIGN ELIGIBILITY

[redacted]

APPLICABLE WARRANTIES

[redacted]

CLAIM HISTORY

CHECK HISTORY INFORMATION

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GM Vehicle Inquiry System
Claim History

CLAIM HISTORY

CHECK HISTORY

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GM Vehicle Inquiry System
Vehicle Build

VEHICLE BUILD

OPTION CODES

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GM Vehicle Inquiry System
Delivery Information

[redacted]

IN-SERVICE INFORMATION

[redacted]

DELIVERY INFORMATION

[redacted]

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GM Vehicle Inquiry System
Dealer Information

[redacted]

INVOICE INFORMATION

[redacted]

SHIP-TO INFORMATION

[redacted]

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VINCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I

07/19/2002 13:33

VIN: 1G2HX52K4TH201100 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE
	95062	DEALER REPAIRED	/ /		96C03	NON-COMPLIANCE
MULTIFUNCTION ALARM, LIGHTING, AND LOCK MODULE INOPERATIVE						
	96045	DEALER REPAIRED	/ /		97C02	SAFETY
UPPER INTAKE MANIFOLD FRACTURE						

INQUIRY COMPLETE PW:

PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT

PERF 20 21 22 23 24 PF SELECT: GOTO:

D. Evans..!

ESIS/ GM CENTRAL CLAIMS UNIT
RENAISSANCE CENTER, MAIL CODE
482 C20 D71
PO BOX 300
DETROIT, MI 48265-3000

Date:May 30, 2002
Insured: RIGOBERTO PENA 432631
Claimant: LEGAL DEPARTMENT PONTIAC GMAC
Claim#: 010- 1004393
Loss Date: 12/12/2001

Your Insured: LEGAL DEPARTMENT PONTIAC GMAC
Your Claim No.: 432631
Your Policy No.:
Amount of Loss: $8,570.28
Amount of Deductible: $ 500
Total Claim: $9,070.28

Dear Sir/Madam:

Our investigation indicates that your insured is responsible for the damages sustained by our insured in the above captioned matter.

This is to notify you of our subrogation rights by virtue of payment under the terms of our policy. Upon receipt of this notice please contact me regarding settlement.

Enclosed are supporting papers to document the amount of damages incurred due to the negligence of your insured. Please send us your check for the above stated amount, which includes our insured's deductible. Please make check payable to RESPONSE INSURANCE COMPANY A/S/O RIGOBERTO PENA.

Sincerely,

Tom Martino
Claims Examiner
800-466-2220 X 7192

Enclosures
NY-205

RECEIVED
JUN 04 2002
ESIS-GM CLAIMS UNIT

Response Insurance Company
4 Gannett Drive
White Plains, NY 10604

Check No.0000026423

MAIL TO:
FIRST UNION NATIONAL BANK
P.O. BOX 10723
CONSUMER CREDIT OPERATION
ROANOKE VA 24022

DATE OF LOSS:12/12/2001
CLAIM NO.: 0101004393
INSURED: [redacted] RIGOBERTO
CLAIMANT [redacted] RIGOBERTO
1099 ACCT. NO. [redacted]
ADJUSTER:6104

DESCRIPTION OF CLAIMS:
This is in Final payment of your Comprehensive claim

COMP PYMT TO 1996 PONTIAC BONNEVILLE TL ,LESS $500 DED, RESPONSE RETAINS SALVAGE. ACCT NUMBER---[redacted]

Response Insurance Company
4 Gannett Drive
White Plains, NY 10604

Claim No.	Check Date	Check No.
[redacted]		

50-937
213

THE CHASE MANHATTAN BANK
SYRACUSE, NEW YORK

VOID AFTER 90 DAYS

CHECK AMOUNT
$*******8,124.28

PAY EIGHT THOUSAND ONE HUNDRED TWENTY-FOUR AND 28/100 DOLLARS

TO THE ORDER OF Accounting Copy
FIRST UNION NATIONAL BANK

COPY-VOID

BY _____
AUTHORIZED SIGNATURE

BY _____
AUTHORIZED SIGNATURE

0000026423 021200270 601-8-30179

AIIS 32-bit

[F3] - Additional Case Info., [F4] - Comments, ESC - Cancel

59074

0101004393

ADDITIONAL 05/02/02

NON-REPORTABLE 446.00

[redacted]

FREE FORM PAYEE [redacted]

6070

CONTACT US

Your complete satisfaction is important to Pontiac. Whatever your question or concern, we can help you resolve it - and we'll make every effort to respond to your inquiries within 48 hours. Just click your preferred form of contact below or to see the most common questions people ask us, click "FAQ's".

BY PHONE

To contact the Pontiac Customer Assistance Center 24 hours a day, 7 days a week, call:

Inside the U.S.:	1-800-762-2737
Inside Canada:	1-800-263-3777
International Inquiries:	1-905-644-4112

When calling, please have the following information available:

- Your name, address, and home and daytime telephone numbers
- Your Vehicle Identification Number (VIN)
- Dealership name and location
- Vehicle delivery date and current mileage
- Nature of your concern

Pontiac / GMAP
33172
~~Detroit~~, MI -
48232-5172
Detroit

SERVICE MANUALS AND OWNER PUBLICATIONS

To purchase service manuals, service bulletins, owner manuals, and other service literature for all current and many past model Pontiac vehicles, call the appropriate toll-free number below.

Inside the U.S.:	1-800-551-4123
Inside Canada:	1-800-668-5539

Service manuals contain diagnosis and repair information for all chassis and

body systems. These manuals may also be useful for owners who wish a greater understanding of their vehicles. These manuals are also useful owners with the appropriate skill level or training to perform "professional yourself" service. Pontiac service manuals for professional, qualified techn.. are also available. In some cases these manuals refer to specialized tools, equipment, and safety procedures necessary to service a vehicle.

Delivering the Solution

312·CCC·INFO
800·621·8070
800·621·7070 fax

Direct Response Corp. (800)214-7576
4 Gannett Drive
White Plains, NY 10604

DATE OF VALUATION: 01/02/2002 VALUATION#: 28620167
CLAIM REPRESENTATIVE: Allison, Ashley CLAIM #: 0101004393
INSURED'S NAME: [redacted] DATE OF LOSS: 12/12/2001

INFORMATION ABOUT YOUR VALUATION

Direct Response Corporation has selected CCC Information Services to provide a fair and accurate market value for your 1996 Pontiac Bonneville SE 4 door Sedan. CCC provides local market values for over 1.7 million automobiles, trucks, recreational vehicles, heavy equipment, and marine craft each year.

CCC's values take into consideration all aspects affecting the value of a vehicle, including its age, mileage, options, and condition. Since its founding in 1980, CCC has valued over 25.0 million vehicles for insurance companies, banks, and government agencies.

CCC establishes vehicle valuations by physically inspecting vehicles for sale at local auto dealers in your area, researching local newspapers and automobile publications and storing this information in a state-of-the-art database. This database allows CCC to continuously track the local market value of your vehicle. CCC's vehicle database contains specific local market information for more than 400 areas across North America. CCC Field Inventory Representatives regularly inspect more than 600,000 vehicles from over 4,000 auto dealers while maintaining 2.5 million vehicle advertisements published in more than 1,500 newspapers and other local publications.

CCC's exclusive VINguard system utilizes the Vehicle Identification Number from your vehicle to accurately identify your vehicle. VINguard has determined your vehicle to be a 1996 Pontiac Bonneville Se 4 door sedan with a 6 cylinder 3.8 liter engine. The primary valuation database used for your valuation was New York City, NY. CCC also searched 2 additional adjacent local market databases in your area. CCC maintains a database of inspected dealer vehicles from 144 dealers in your area, consisting of 9,445 inspected dealer vehicles. CCC processes advertisements from 59 publications in your area including 52,122 locally advertised vehicles. Based on the fair market value of your 1996 Pontiac Bonneville SE 4 door Sedan in Flushing, NY, a settlement amount of $8,124.28 is recommended.

CCC's inventory of cars can also help you locate your next vehicle. In your area, CCC maintains relationships with 144 dealers. Once you have finalized your claim with Direct Response Corporation, please contact AutoSearch, at 1-800-633-7834. Our personal auto consultants can help you locate your next vehicle, FREE OF CHARGE. When contacting AutoSearch, please use the Valuation Request Number listed at the top of this page.

Your valuation has been prepared in accordance with the laws of your state.

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800·621·7070 fax

DIRECT RESPONSE CORP.
4 GANNETT DRIVE
WHITE PLAINS, NY 10604
(800) 214-7576

User id: 29861 Valuation - Request: 28620167 01/02/2002 14:54 *INSTANT*

Adjuster name:	ALLISON, ASHLEY	Loss date:	12/12/2001
Adjuster id:		VIN:	1G2HX52K4TH201180
Claim reference:	0101004393	Claims class:	
Insured:	[redacted]	Owner:	

VINguard

	Insurer Description	VINguard Analysis
Year	1996	1996
Make	Pontiac	Pontiac
Model	Bonneville SE HX5	Bonneville SE HX5
Body style	4d Sed	4d Sed
Engine	6-3.81-Fi	6-3.81-Fi
Trans	Automatic Transmission Overdrive	
Restraints	AIR BAGS (DRIVER+PASS.)	Air Bags (Driver+Pass.)
Odometer	85701	

This vehicle was assembled in FLINT, MI

VINguard message(s):
VINguard has decoded this VIN without any errors.

****
* WARNING - VINguard has detected prior event(s) in this vehicle's history. *
* Please review the information detailed below. *
****

Collision History Information:
Collision incident reported by State Farm Insurance
on 04/16/1996 Claim # 32-L401-02501 in Bay Shore, NY
Repair estimate: $3,091 Miles: 84,624 Damage Location: Natural Disaster
Collision incident reported by Direct Response Corporation
on 04/05/2001 Claim # 01-01-001237 in Flushing, NY
Repair estimate: $2,685 Miles: 71,941 Damage Location: Left Front

Vehicle Title Information:
This vehicle was reported with an ODOMETER READING from the Department of Motor Vehicles of: 24,360 in Denver, CO on 11/13/2001

This vehicle was reported with an ODOMETER READING from the Department of Motor Vehicles of: 24,360 in Corona, NY on 04/19/1999

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Valuation request: 28620167 (continued) 1996 PONT BONNEVILLE SE

========== Vehicle Valuation Summary ==========

DESCRIPTION	OPTION	LOCAL MARKET VALUE
Base value **		$ 7,512.00
Odometer 85,701		- 300.00
Vehicle equipment:		
STD	AT - Automatic Transmission	INCLUDED
STD	OD - Overdrive	INCLUDED
STD	PS - Power Steering	INCLUDED
STD	PB - Power Brakes	INCLUDED
STD	PW - Power Windows	INCLUDED
STD	PL - Power Locks	INCLUDED
STD	AC - Air Conditioning	INCLUDED
STD	RD - Rear Defogger	INCLUDED
STD	TW - Tilt Wheel	INCLUDED
STD	CC - Cruise Control	INCLUDED
	LS - Leather Seats	+ 265.00
STD	RL - Reclining/Lounge Seats	INCLUDED
	BS - Bucket Seats	INCLUDED
STD	DM - Dual Mirrors	INCLUDED
STD	FL - Fog Lamps	INCLUDED
STD	TD - Theft Deterrent/Alarm	INCLUDED
	SL - Rear Spoiler	+ 99.00
STD	AM - AM Radio	INCLUDED
STD	FM - FM Radio	INCLUDED
STD	ST - Stereo	INCLUDED
	CA - Cassette	+ 66.00
	AY - Alloy Wheels	+ 133.00
STD	BM - Body Side Moldings	INCLUDED
STD	IW - Intermittent Wipers	INCLUDED
	PA - Power Antenna	INCLUDED
	PM - Power Mirrors	INCLUDED
STD	TG - Tinted Glass	INCLUDED
STD	AG - Air Bag	INCLUDED
STD	RG - Passenger Airbag	INCLUDED
STD	AB - Anti-Lock Brakes (4)	INCLUDED
CCC Valuation Amount		$ 7,775.00
Condition adjustment amount		+ 0.00
Adjustment for additional considerations		+ 192.00
Actual Cash Value		$ 7,967.00
Pre-tax amount		$ 7,967.00
Sales tax 8.25%		+ 657.28
Value before deductible		$ 8,624.28
DEDUCTIBLE		- 500.00
Adjusted vehicle valuation amount		$ 8,124.28

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800·671·7070 fax

========== Vehicle Valuation Summary (continued) ==========

** The base value is the local market value of a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard (STD) and predominant (PREDOM) options. As such, the vehicle equipment listing reflects proper deductions for all standard or predominant option(s) which are not present on the loss vehicle. In cases where a standard or predominant option is superseded by a replacement or upgrade, a corresponding addition will appear for the option which supersedes the standard/predominant option.

Automated sales tax calculation based on applicable state, county and municipal tax rates.

========== Valuation Processing Notes ==========

Backup vehicles may be one year newer than the loss vehicle. Proper adjustments were made to reflect model, year and mileage differences for this valuation.
The following missing option was added to the loss vehicle: Stereo
We have added the following standard options to the loss vehicle: Body Side Moldings, Dual Mirrors, Intermittent Wipers, Reclining/lounge Seats, [illegible]drive

- -

The following information was provided after the valuation was completed:
01/29 09:40 A refurbishment was added after valuation.

- -

Notice: This valuation has been prepared in accordance with New York State Insurance Department Regulation no. 64.

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800-621-8070
800-621-7070 fax

========== Valuation Methodology ==========

CCC based the valuation of your 1996 Pontiac Bonneville SE on the local market of Flushing, NY.

CCC searched 3 local vehicle databases in the preparation of your valuation.

The primary local vehicle database searched was New York City, NY.
In this area CCC maintains a database of 3,197 inspected dealer vehicles located at 51 dealerships and 17,622 advertised vehicles taken from 25 local newspapers and magazines. This local database also includes 9,129 valuations recently completed in this area.
The secondary local vehicle database searched was Hudson Valley, NY.
In this area CCC maintains a database of 3,112 inspected dealer vehicles located at 57 dealerships and 12,255 advertised vehicles taken from 22 local newspapers and magazines. This local database also includes 5,478 valuations recently completed in this area.
The third local vehicle database searched was Nassau County, NY.
In this area CCC maintains a database of 3,137 inspected dealer vehicles located at 96 dealerships and 22,245 advertised vehicles taken from 12 local newspapers and magazines. This local database also includes 6,940 valuations recently completed in this area.

CCC searched the above databases for comparable vehicles based on the year, make, model, body style and engine configuration of your vehicle. Adjustments were made to the value of each comparable vehicle to compensate for differences in year, model, body style, engine configuration, packages, options, and mileage. From these local databases CCC identified 18 dealer inspected vehicles and 14 advertised vehicles as sufficiently similar to your 1996 Pontiac Bonneville SE to be considered as comparable vehicles. CCC selected 4 dealer inspected vehicles and 11 advertised vehicles as the most comparable and used their values to determine your valuation.

Your valuation was prepared automatically by our expert system.
The valuation was based on both dealer inventory and advertised vehicles. Dealer inventory vehicles have been inspected by CCC to verify condition, mileage, packages, and options. Dealer inventory includes both recently sold and currently available vehicles. Advertised vehicles include both dealer and private advertisements.

The valuation for your 1996 Pontiac Bonneville SE was adjusted to reflect the mileage, options, packages and condition of your vehicle. This information was provided as part of the request for valuation. Additionally, CCC decoded the Vehicle Identification Number (VIN) to verify that your vehicle is a 1996 Pontiac Bonneville SE 4 door sedan with a 6 cylinder 3.8 liter engine.

Adjustment amounts are based on a combination of factors including the region of the country, the age of the vehicle, and the type of vehicle. Your vehicle has been valued in the Eastern region as a newer passenger car with greater than average mileage.

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800·621·7070 fax

========== Valuation Methodology (continued) ==========

The insurance adjuster has noted the presence of new or restored components on your vehicle and your valuation has been adjusted accordingly. CCC takes into account the original price, condition, and age of new or restored components when determining these adjustment amounts. CCC bases adjustment amounts for new and restored components on the results of nationwide surveys of licensed dealerships.

Valuation request: 28628167 (continued) 1996 PONT BONNEVILLE SE

========== Vehicle Condition ==========

Category	Condition	Adjustments
MECHANICAL		
Engine	Average private	$0
Appraiser comment: NC		
Transmission	Average private	$0
Appraiser comment: NC		
PAINT	Average private	$0
Appraiser comment: NC		
TIRES		
Front Tires	Average private	$0
Appraiser comment: NC		
New Tires ($348 purchase price)	(4 tires)	$178
Rear Tires	Average private	$0
Appraiser comment: NC		
BODY/GLASS	Average private	$0
Appraiser comment: NC		
INTERIOR	Average private	$0
Appraiser comment: NC		
Maintenance Item(s) ($90 purchase price)	(3 month/s)	$14
Total Adjustments:		$192

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Valuation request: 28620167 (continued) 1996 PONT BONNEVILLE SE

Supplemental Inspected Vehicles

Dealer/Location/Yr Model/ VIN Stock# Color	Phone/Odometer	Price	Compared to Loss
King O'rourke Buic/Pont/Gmc Port Jefferson, NY. 42 Miles From Flushing 1996 Bonneville Se 1G2HX52K5T4253939 U3489 Mtl Blk Blue	(631) 473-5700 65,721 A	$ 9,995	$ 8,715
Able Ford Lynbrook, NY. 10 Miles From Flushing 1997 Bonneville Se 1G2HX52K4VH278763 4910 Grn	(516) 255-5042 52,968 A	$ 9,500	$ 6,737
Toyota Ii Of Newburgh Newburgh, NY. 55 Miles From Flushing 1997 Bonneville Se 1G2HX52K7VH218783 VH218783 Bge	(845) 561-4449 61,860 A	$ 9,995	$ 8,371
Villa Marin Pontiac/Buick & Gmc [illegible]eep Island, NY. 19 Miles From Flushing [illegible]997 Bonneville Se 1G2HX52KXVH223329	(718) 351-3300 30,546	$ 10,495	$ 7,713

A=available

Supplemental Local Advertisements

Source/Location/Year Model	Phone/ Odometer Date	Price	Compared To Loss
Auto Market-Suffolk Cnty Port Jefferson, NY. 42 Miles From Flushing 1996 Bonneville SE	(631) 473-5700 65,000 12/17/2001	$ 8,995	$ 8,121
Newsday-Suffolk Babylon, NY. 25 Miles From Flushing 1996 Bonneville SE	(631) 321-6000 79,000 11/09/2001	$ 7,995	$ 7,507
Buy-Lines Press Brooklyn, NY. 9 Miles From Flushing 1996 Bonneville SE	(718) 694-0308 16,150 12/06/2001	$ 9,700	$ 8,208
Newsday-Suffolk Flushing, NY. 2 Mile(S) From Loss Location 1996 Bonneville SE	(718) 445-8540 57,000 10/05/2001	$ 7,000	$ 6,543
[illegible]sday-Suffolk Islip, NY. 30 Miles From Flushing	(631) 581-3677	$ 7,000	$ 6,286

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Valuation request: 28620167 (continued) 1996 PONT BONNEVILLE SE

Supplemental Local Advertisements (continued)

Source/Location/Year Model	Phone/ Odometer	Date	Price	Compared to Loss
1996 Bonneville SE	48,000	10/12/2001		
Newsday-Suffolk Smithtown, NY. 34 Miles From Flushing 1997 Bonneville SE	(631) 360-8986 52,000	10/12/2001	$ 8,300	$ 6,904
Newsday-Suffolk Bay Shore, NY. 30 Miles From Flushing 1997 Bonneville SE	(631) 665-0002 45,000	10/05/2001	$ 9,995	$ 7,748
Kingston Freeman Tannersville, NY. 103 Miles From Flushing 1997 Bonneville SE	(518) 589-7142 50,000	12/02/2001	$ 9,750	$ 7,741
Buy-Lines Press Bronx, NY. 8 Miles From Flushing 1996 Bonneville SE	(718) 863-2650 unknown	12/06/2001	$ 7,900	$ 7,898
[redacted] Market-Suffolk Cnty Babylon, NY. 26 Miles From Flushing 1997 Bonneville SE	(631) 422-6173 unknown	11/19/2001	$ 8,995	$ 7,185
Middletown Times Herald Record New Hampton, NY. 56 Miles From Flushing 1997 Bonneville SE	(845) 374-0005 unknown	12/09/2001	$ 8,995	$ 7,318

Vehicle History

For the 1992 model year, GM did a major re-styling of Pontiac Bonneville, Buick Lesabre, and Oldsmobile 88. Driver side air bag became standard and anti-lock brakes were standard on some models and optional on others. Handling and performance are somewhat better than average, and comfort and roominess are better than average. The new styling is more aerodynamic and all makes are available in several different trim levels. Anti-lock brakes became standard on all models for 1993 and dual air bags in 1994.

Vehicle Recalls

The National Highway Traffic Safety Administration has issued 2 safety related recall notices that may apply to the above valued vehicle. For additional information or assistance, call CCC customer service at 1-800-621-8070 and follow the automated operator's instructions. Please use your valuation request number for reference.

[redacted] ID: 96V116000 Issued: 06/24/1996 No. of vehicles: 275,811
A backfire during engine starting can cause breakage of the upper

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========== Vehicle Recalls (continued) ==========

intake manifold.
This condition can cause a no-start condition and possibly an engine compartment fire.
Dealers will update the powertrain control module programming. Until the campaign repair is made, the vehicle hood should be shut whenever starting the vehicle to reduce the chance of personal injury.
System: Fuel; carburetor; manifold; intake.
Vehicle Description: Passenger vehicles equipped with 3.8L V6 engine.
Owner notification: Owner notifications began during june 1996.
Note: Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Buick at 1-800-521-7300; Pontiac at 1-800-762-2737; or Oldsmobile at 1-800-442-6537. Also contact the National highway traffic safety administration's auto safety hotline at 1-800-424-9393.

NHTSA ID: 95V204000 Issued: 10/18/1995 No. of vehicles: 32,869
These vehicles were assembled with a malfunction alarm, lighting and locking (mall) module that can contain a damaged capacitor. If the capacitor is damaged, the "key in the ignition" warning chime and the Driver seat belt unbuckled warning chime and indicator lamp may not work. This does not meet the requirements of fmvss no. 114, "theft Protection" and fmvss no. 208, "occupant crash Protection." in addition, other chime reminder functions, interior lighting controls, and power door locking features are also affected.
Dealers will inspect and, if required, replace the mall module.
System: Electrical; ignition; anti-theft; fmvss no. 114 and no. 208.
Vehicle Description: Passenger vehicles.
Consequence of noncompliance: The Driver may not be aware that the key was leftin the ignition or that the safety belt was not buckled.
Note: Owners who take their vehicles to an authorized dealer on an agreed uponservice date and do not receive the free remedy within a reasonable time,should contact Buick at 1-800-521-7300; Oldsmobile at 1-800-442-6537; orpontiac at 1-800-762-2737. Also contact the National highway traffic safetyadministration's auto safety hotline at 1-800-424-9393.

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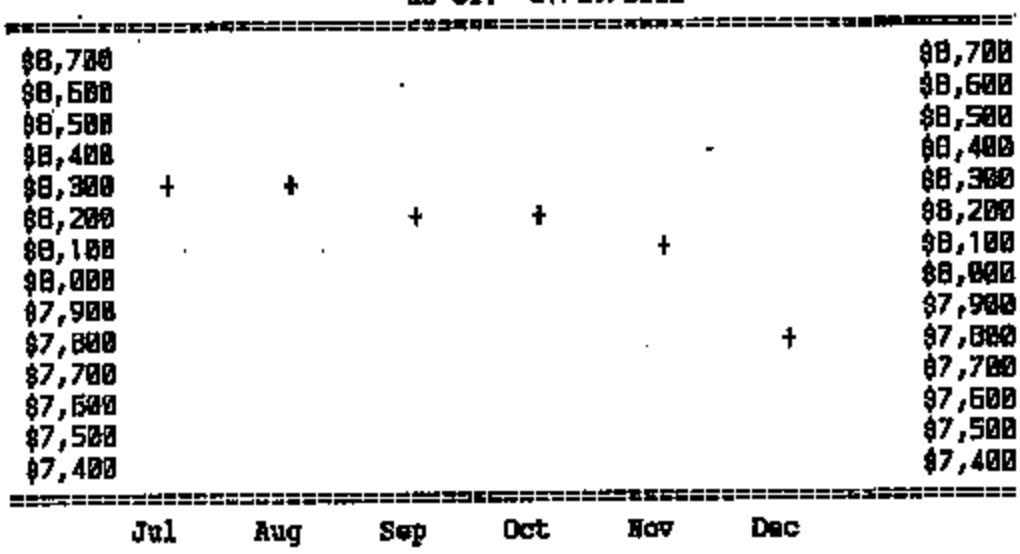
Valuation request: 28620167 (continued) 1996 PONT BONNEVILLE SE

Price Trends
as of: 01/29/2002



BF-25 (12/80)

REPORT – TRANSPORTATION FIRE NON-STRUCTURAL FIRE OR EMERGENCY

TYPE REPORT | INCIDENT LOCATION | DATE AND TIME ALARM RECEIVED | INCIDENT DURATION | BOX LOCATION | REPORT | COMPANIES RESPONDING | HAZ MAT | SPECIAL USE 1 2 3

AIDED AND CASUALTIES | CIVILIANS | IGNITION | FIRES ONLY

BF-25

ROBERTO PENA

NUMBER (INCL. HYPHEN) | STREET NAME

LEFT IN CHARGE

YR. | MAKE | MODEL | SERIAL NUMBER | POWER

TYPE | YR. | NAME | MODEL | VIN | LICENSE | STATE

1st MOBILE PROPERTY | 11 | 98 | PONTIAC | BONNEVILLE | 1G2HX53K4YH201100 | AJD-1040 | NY

OPERATIONS

Upon arrival found above vehicle with light smoke and smoke issuing from engine. Owner moved and stated that he extinguished fire with fire extinguisher. BF-215 attached. 1 3/4 line also stretched. Item 1-123 disconnected battery and checked for extinction.

Lt. Francis Burke
Battalion 51 rep.

B.C. | B.N. | TYPE FULL NAME | TIME ARRIVED

D.C. | DIV. | TYPE FULL NAME | TIME ARRIVED

FIRE RECORDS

PAGE 1 OF 1

Sterling
INVESTIGATIVE SERVICES

FEBRUARY 18, 2002

TO: TONY RAMIREZ, RESPONSE INSURANCE COMPANY
FROM: STANLEY PALUSKI, STERLING INVESTIGATIVE SERVICES

STERLING CASE NO.: 01-1631
YOUR CLAIM NO.: 0101004393
INSURED: RIGOBERTO [redacted]
DATE OF LOSS: 12/12/01

VEHICULAR ORIGIN AND CAUSE EXAMINATION

TYPE OF LOSS:	VEHICULAR FIRE
VEHICLE:	PONTIAC
YEAR:	1996
MODEL:	BONNEVILLE SE
V.I.N. NO.:	1G2HX52K4TH201100
PLATE:	NONE
LOCATION:	CO PART, BROOKHAVEN, NY.
STOCK NO.:	9257901
EXAM DATE:	FEBRUARY 8, 2002
ASSIGNMENT:	CONDUCT AN ORIGIN AND CAUSE EXAMINATION OF THE ABOVE MENTIONED VEHICLE.

137 South Broadway-B4 • South Amboy, New Jersey 08879
Phone: 732-553-1537 • Fax: 732-553-1535

Response Insurance

March 18, 2002

TO: FILE
FROM: A. RAMIREZ SIU MANAGER

INSURED: RIGOBERTO [redacted]
CLAIM NO.: 01-01-004393
DATE OF LOSS: 12/12/01
SIU NO.: NY01-12-17PD

3/22/02

Referral: Claims Representative Ashley Allison referred this file to the SIU as a questionable fire loss. The insured vehicle was the subject of fire and the cause of the fire was unknown.

Follow-up: A review of the file indicated that while the insured attempted to start the vehicle it started smoking and then caught fire.

It was noted that a vehicle recall (#96V116000) was issued for this vehicle for a backfiring problem during starting that could result in an engine compartment fire originating at the engine's intake manifold.

The matter was assigned to Sterling Investigative Services to conduct a fire origin & cause examination of the vehicle.

The result of the origin & cause examination revealed that the fire originated at the engine's intake manifold.

All evidence suggests that the manufacturer's recall applies to this vehicle and to this event.

It is suggested that the Claims Representative ascertain whether or not the recall remedy was ever performed on this vehicle.

Respectfully submitted

A. Ramirez

A. Ramirez, SIU Manager

IDENTIFICATION

Positive identification of this vehicle has been confirmed by VIN character. The VIN characters do conform to the physical and mechanical description of this year, make and model of vehicle. The vehicle was manufactured in 8/95.

DMV INSPECTION STICKER

The emission certificate was removed from the lower left region of the windshield prior to the examination.

VEHICLE DESCRIPTION

This is a four door, luxury vehicle design, six year old vehicle, black in color. The exterior was in excellent condition prior to the fire event.

EXTERIOR

An examination of the exterior failed to reveal any evidence of collision damage. No evidence of recent repaired collision damage was noted to the exterior panels. All doors were noted closed during the fire event.

EXTERIOR BURN PATTERNS

The exterior burn patterns are noted to the center of the hood panel. This damage was minimal with only the paint blistering from the engine compartment fire. The remaining exterior body panels were free of any type burn patterns.

OXIDATION

The exterior and interior was free of oxidation. The engine compartment exhibited minor oxidation to the metal components.

HEAT RELEASE RATE

The heat release rate in the engine compartment was moderate, consuming a portion of the organic based material located at the center of the engine. All other components exhibited minor heat damage.

FIRE DEPARTMENT DAMAGES

None noted.

FIRE TRAVEL PATTERNS

The fire travel pattern is noted as a fire propagating from the center of the engine compartment area outwards to the surrounding plastic components. The fire event was halted prior to breaching the separation wall.

MELT DAMAGES

The upper intake manifold was consumed during the fire event. The surrounding plastic components exhibited minor heat damage.

INTERIOR

The interior is equipped with two front bucket seats and a rear bench seat design. The front seats are separated by a center console with the automatic shift select lever. Visual examination of the interior failed to reveal any evidence of fire related damages. The interior was in excellent condition with no evidence of soiling noted. A fire extinguisher was noted resting on the right front bucket seat. The mechanical odometer registered 85,701 miles.

ENGINE COMPARTMENT

The vehicle is equipped with a 3.8 liter, 6 cylinder, gas powered engine. Visual examination of the engine compartment revealed the fire event was confined to the center region of the compartment as witnessed by the burn patterns during the fire progression. A powder residue from a fire extinguisher was noted throughout the engine compartment.

TIRES AND WHEELS

Examination of the road tires revealed them to be Nitto steel belted radial tires of size P235/60 R16. An examination of the available tread depths revealed the tires to be in near new condition.

WINDOWS & GLASS

All glass was intact with no evidence of fracture or heat related damage.

ORIGIN AND CAUSE

The fire originated at the center of the engine consuming the intake manifold and surrounding components. Examination of this area revealed the fuel lines and fuel rail to be within this area. An examination of the fuel lines revealed the supply and return lines

remained attached to their designated area. The fuel injectors could not be properly examined due to the fire related damages within this area. Continued examination revealed the intake manifold was consumed from the inner region outwards as witnessed by the direction and angle of the molted debris. It is my understanding that the insured was starting the vehicle when the fire event occurred. Given all available evidence it appears that the intake manifold caught fire from the inner region and consumed outwards to the organic based material located at the center of the engine.

EVIDENCE RETAINED

None.

PRODUCT RECALL

A research of the national highway traffic and safety administration data banks revealed a recall pertaining to a possible engine compartment fire. Recall campaign number 96V116000 is pertaining to a backfire during engine starting can cause breakage to the upper intake manifold. This condition can cause a no start condition and possibly an engine compartment fire. An examination of the intake manifold revealed the fire event originated at the intake manifold. Further it is my understanding that the insured was starting the vehicle when the fire event occurred. Given all available evidence it is the opinion of this technician that the fire event was caused by a abnormality within the intake manifold.

SUBRO POTENTIAL

Considering a recall has been issued for a possibly fire at the intake manifold during start up and the fire event was located at the intake manifold during a start up. The carrier may elect to submit subrogation to the vehicle manufacture.

CONCLUSION

The fire event consumed the intake manifold from the inner region outwards as witnessed by the direction and angle of the molted debris of the intake manifold.

Recall number 96V116000 pertains to a fire event that can occur during engine starting of the vehicle. The fire event was localized within the area of the intake manifold as addressed within the recall. It is my understanding that the insured was starting the vehicle when the fire event occurred.

It is the opinion of this technician that the origin of the fire event was at the intake manifold as witnessed by the location and molten debris of the intake manifold. All available evidence highly suggests that the recall applies to this vehicle. The carrier may elect to submit subrogation to the vehicle manufacture.

Stanley Paluski

STANLEY PALUSKI
AUTO & TECHNICAL FORENSIC DIVISION

ASE CERTIFIED TECHNICIAN
REGISTERED BONDED LOCKSMITH
FORENSIC LOCKSMITH
ORIGIN AND CAUSE EXPERT
AUTO THEFT EXPERT

Office of Defects Investigation
Recall Database

Call the Auto Safety Hotline toll free at 1-888-DASH-2-DOT to report safety defects or to obtain information on cars, trucks, child seats, highway or traffic safety.

Report Date: February 18, 2002 08:29:58 AM

NOTE: Click the checkboxes in the first column then SUBMIT at the bottom to order more research on those records.

Search for records on

Year: **1996**
Make: **PONTIAC**
Model: **BONNEVILLE**
Component: **FUEL:FUEL INJECTION:ELECTRICAL**

Recalls

Check to order research. Submit below.

NHTSA CAMPAIGN ID Number: 96V116000
Component: FUEL:FUEL INJECTION:ELECTRICAL

Manufacturer: GENERAL MOTORS CORP.

Year:	Make:	Model:	Recall Date:
1996	PONTIAC	BONNEVILLE	07/08/1996

Type of Report: Vehicle

Potential Number of Units Affected: 275811
Manufactured: 07/1995 - 05/1996

Defect Summary:

A BACKFIRE DURING ENGINE STARTING CAN CAUSE BREAKAGE OF THE UPPER INTAKE MANIFOLD.

Consequence Summary:

THIS CONDITION CAN CAUSE A NO-START CONDITION AND POSSIBLY AN ENGINE COMPARTMENT FIRE.

Corrective Summary:

DEALERS WILL UPDATE THE POWERTRAIN CONTROL MODULE PROGRAMMING. UNTIL THE CAMPAIGN REPAIR IS MADE, THE VEHICLE HOOD SHOULD BE SHUT WHENEVER STARTING THE VEHICLE TO REDUCE THE CHANCE OF PERSONAL INJURY.

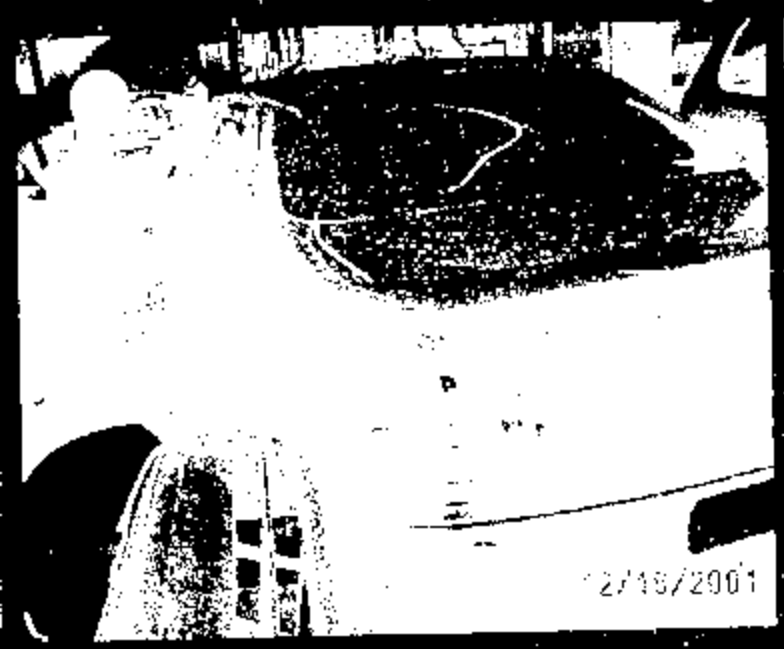
New Search

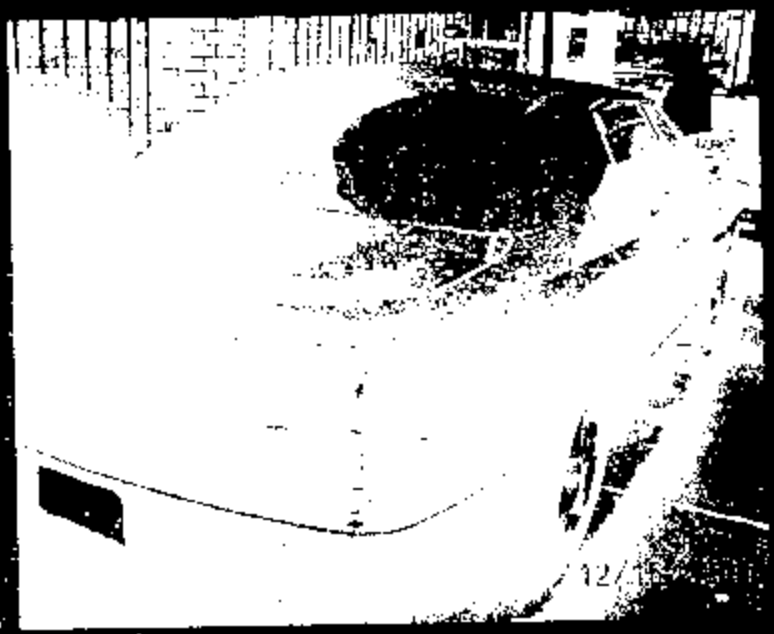
Return to Safety Problems and Issues

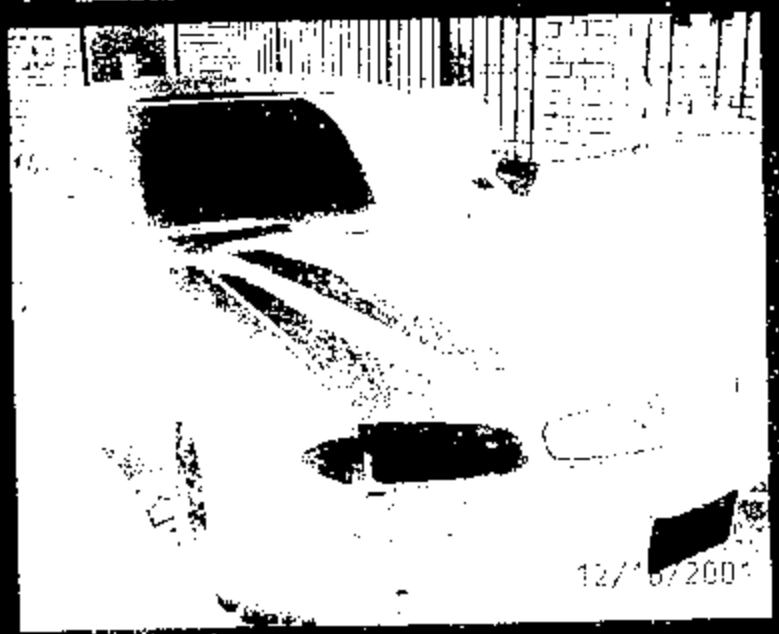
Home | General Info | Cars | People | Hot | New | Site Map | Search | Tools

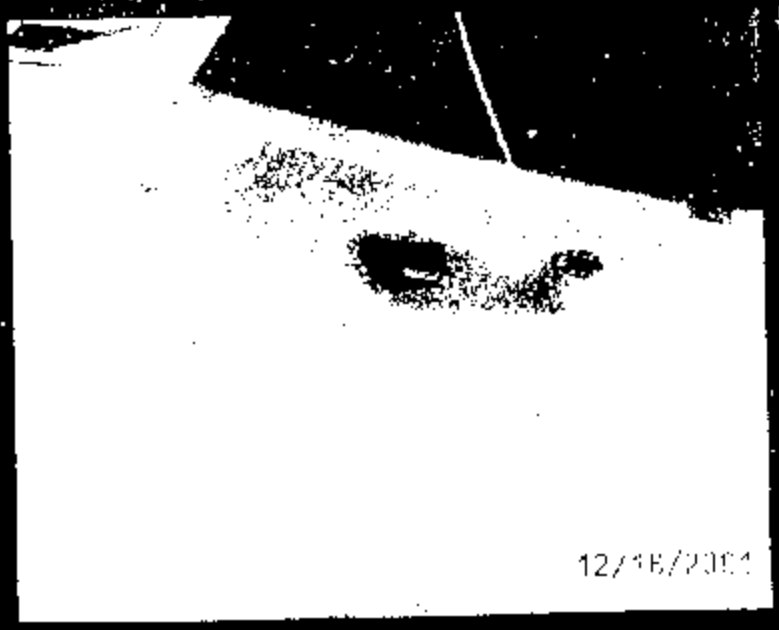
Send mail to the Web Master

01-01-064393 ©





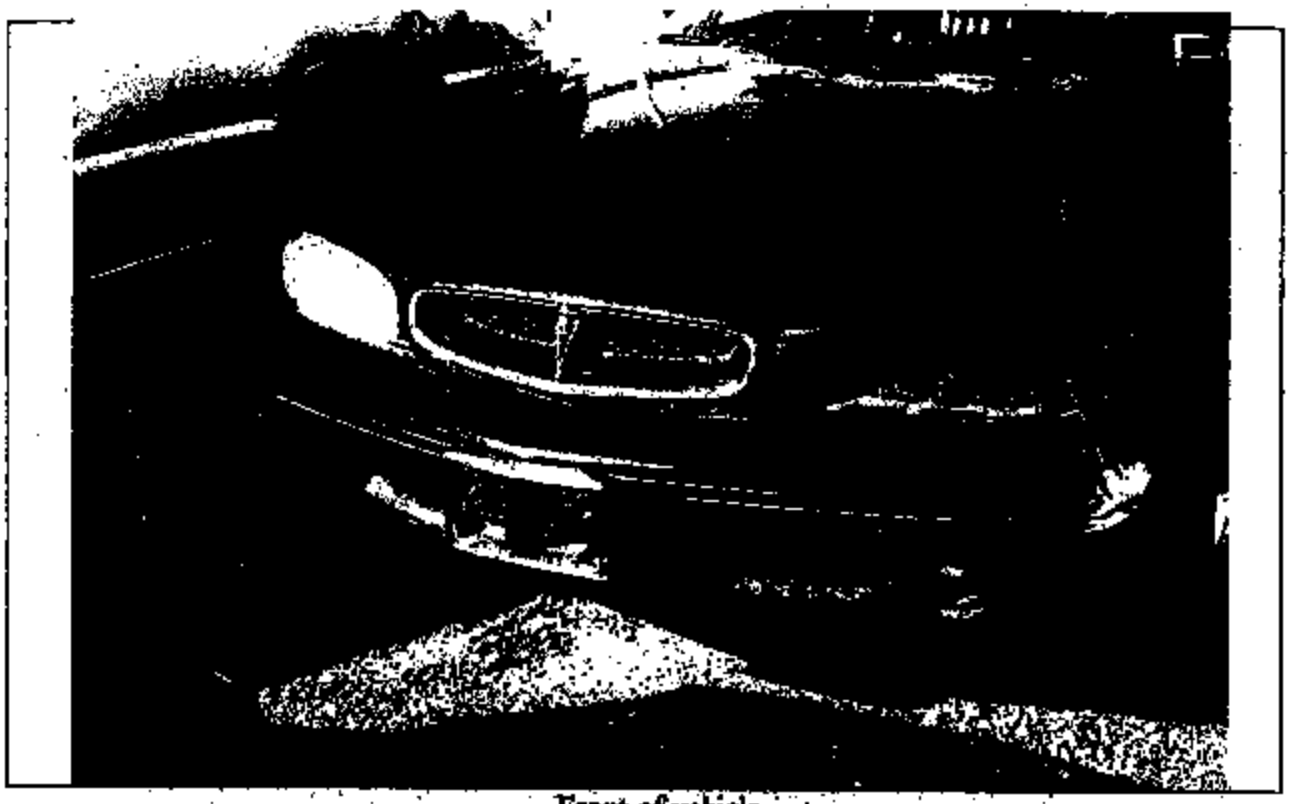




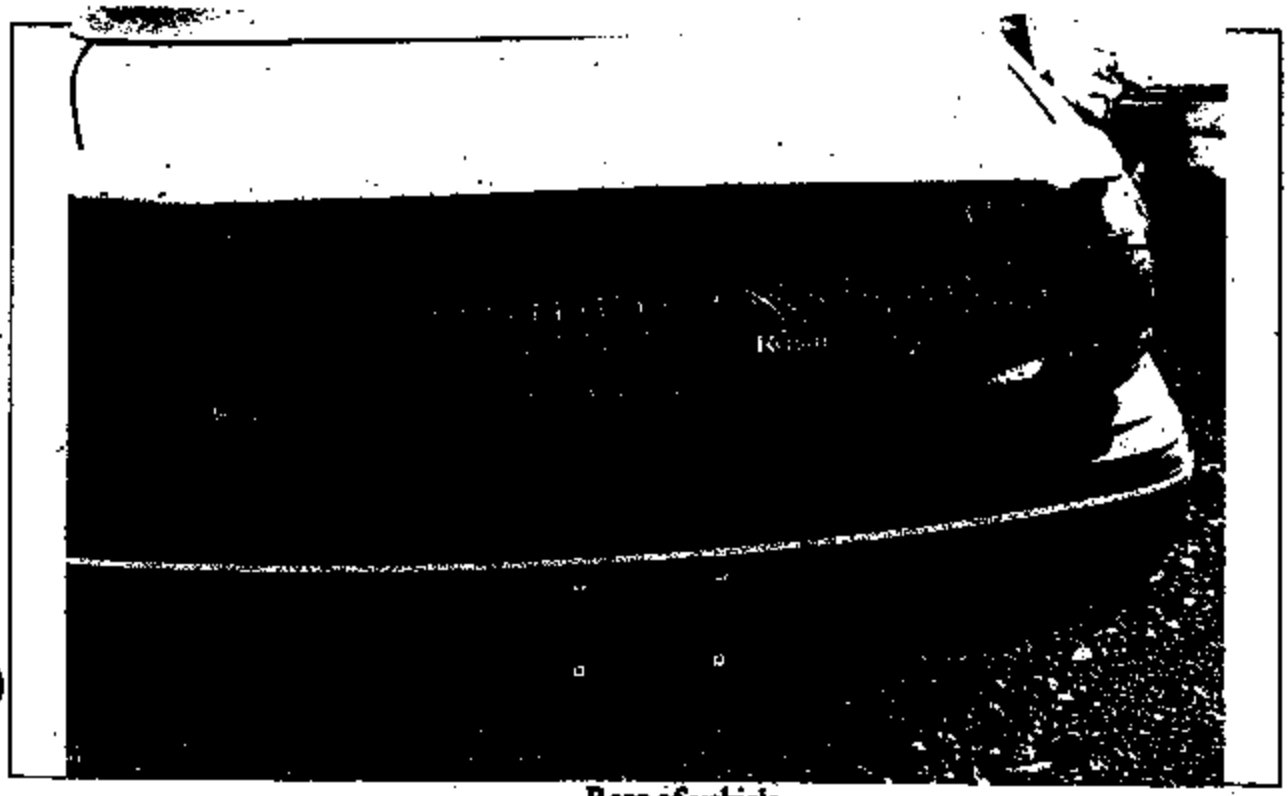
01-01-084393

STERLING INVESTIGATIVE SERVICES
PHOTO LOG

Page #: 1 **Case #: 01-1631**



Front of vehicle



Rear of vehicle

STERLING INVESTIGATIVE SERVICES
PHOTO LOG

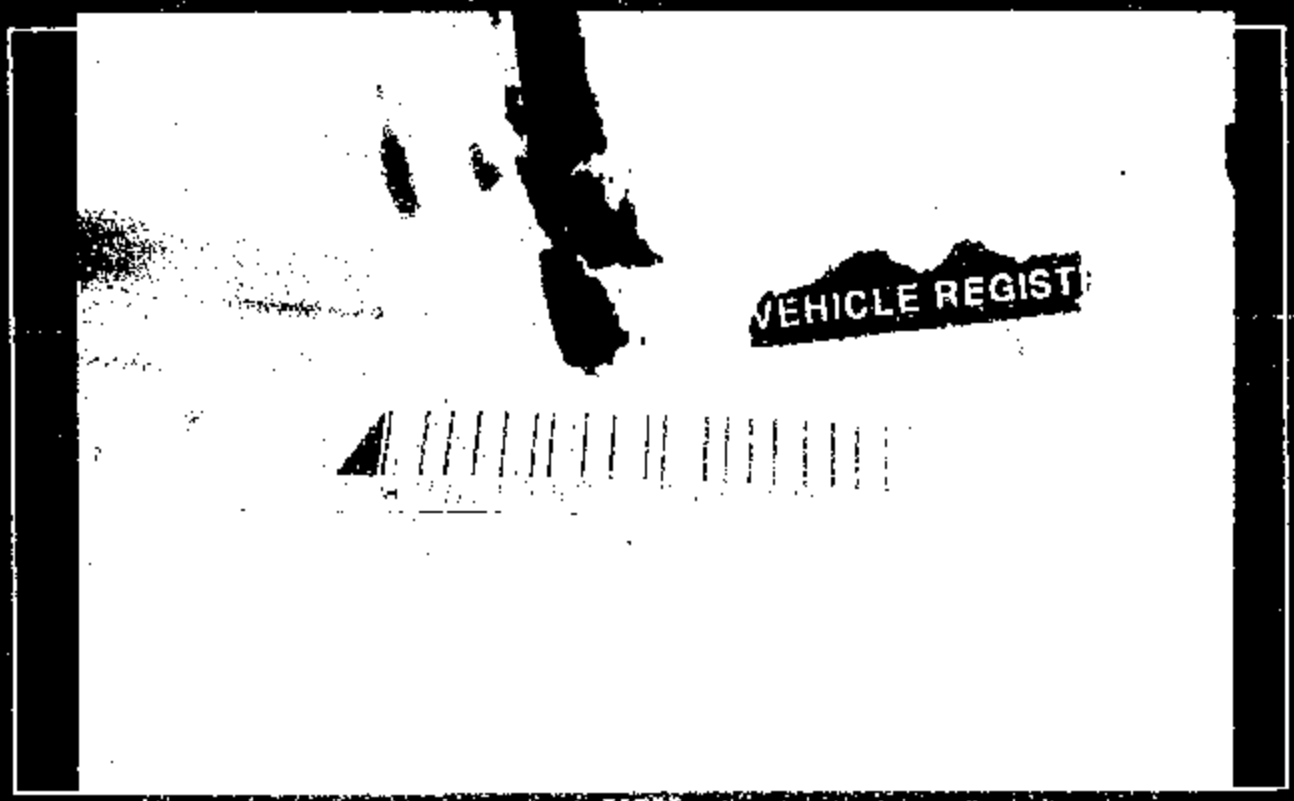
Case #: 01-1631

Left side

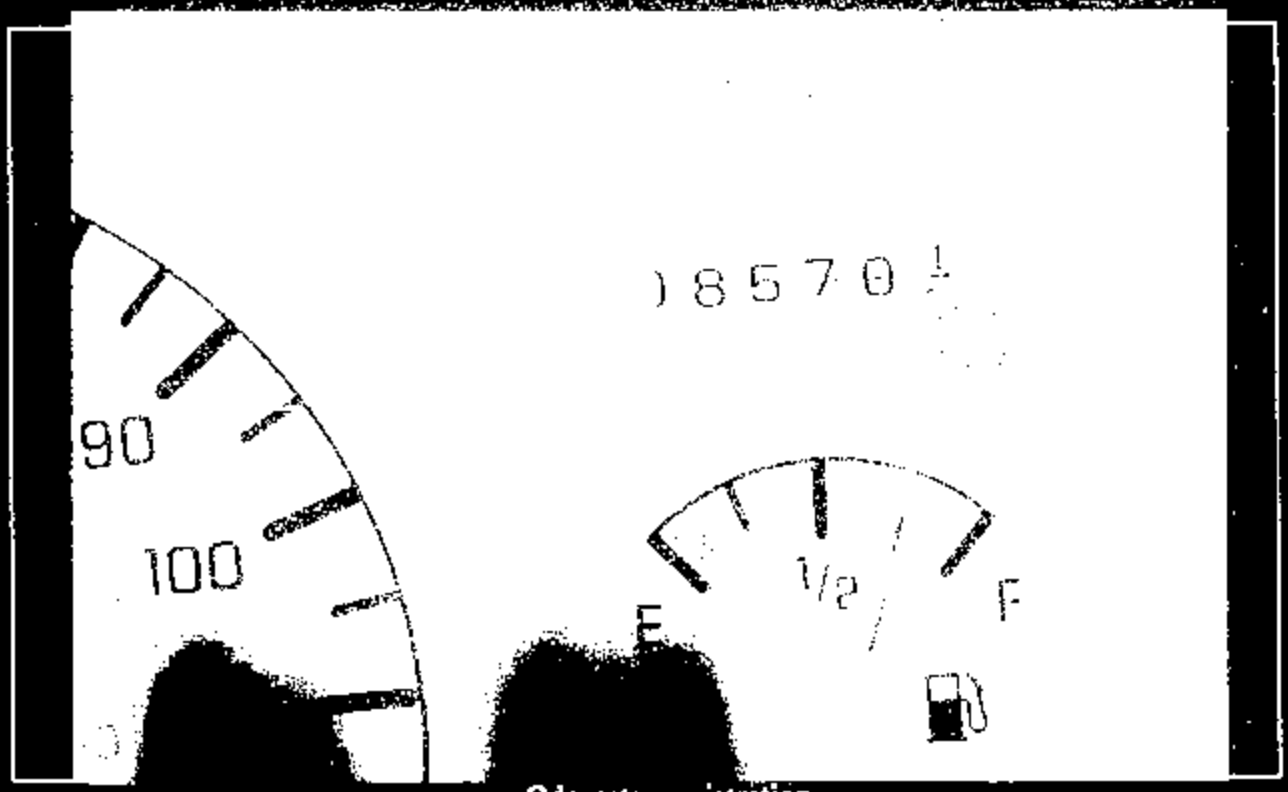
Right side

STERLING INVESTIGATIVE SERVICES
PHOTO LOG

Case #: 01-1631



VIN



Odometer registration

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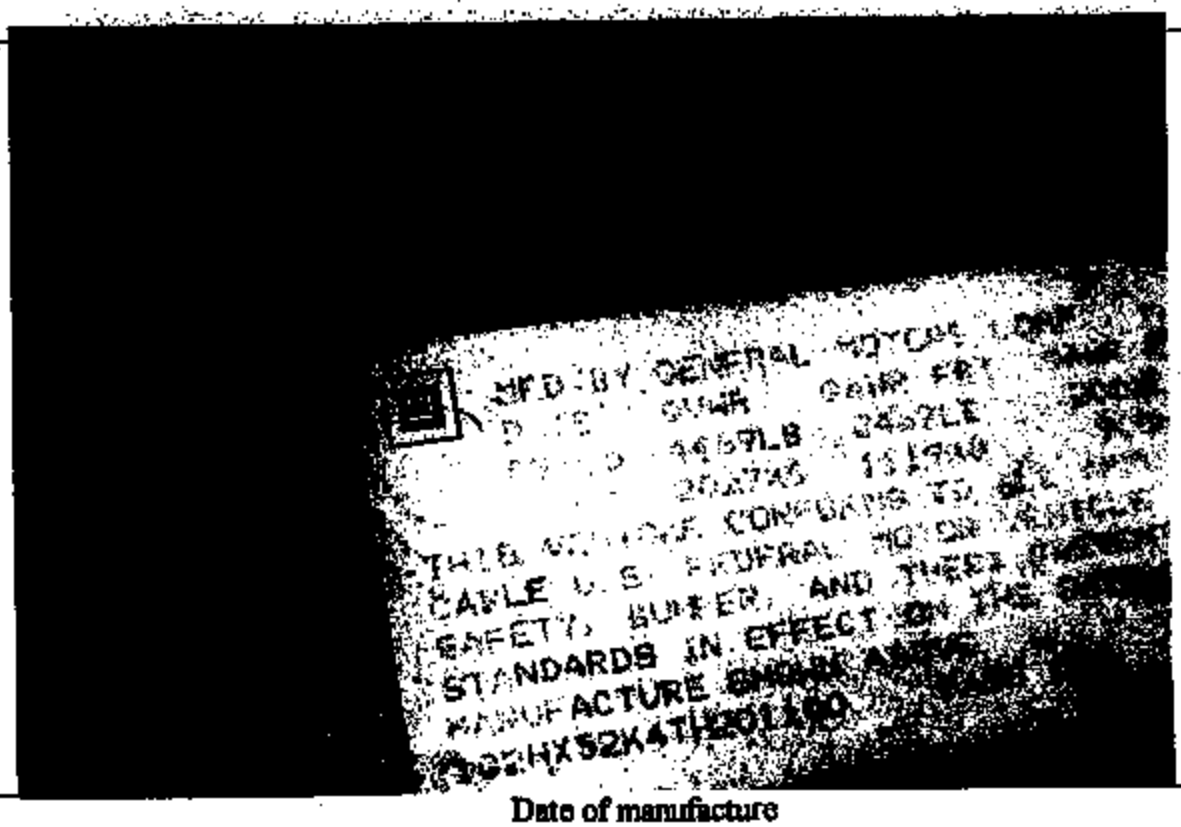
PHOTO LOG

Case #: 01-1631

Removed emission certificate



Date of manufacture

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PHOTO LOG

Case #: 01-1631

Interior

Fire extinguisher in interior

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PHOTO LOG

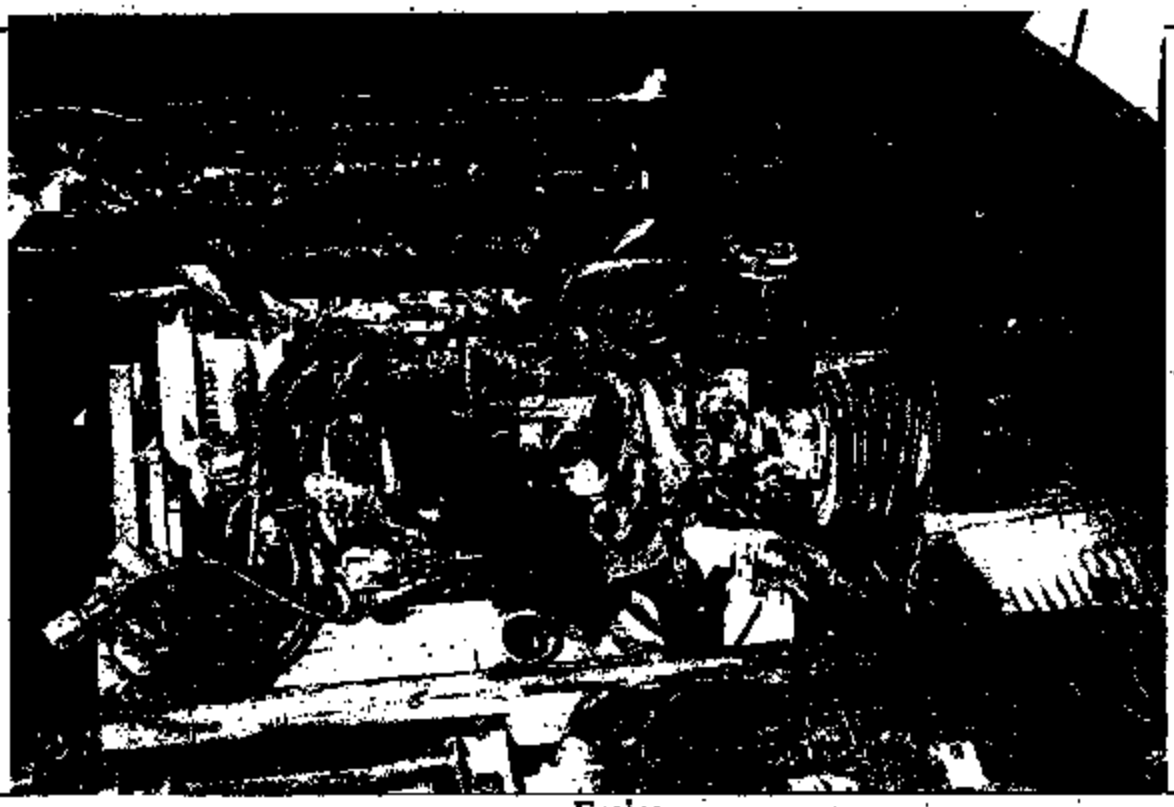
Case #: 01-1631

Fire related damage to hood panel

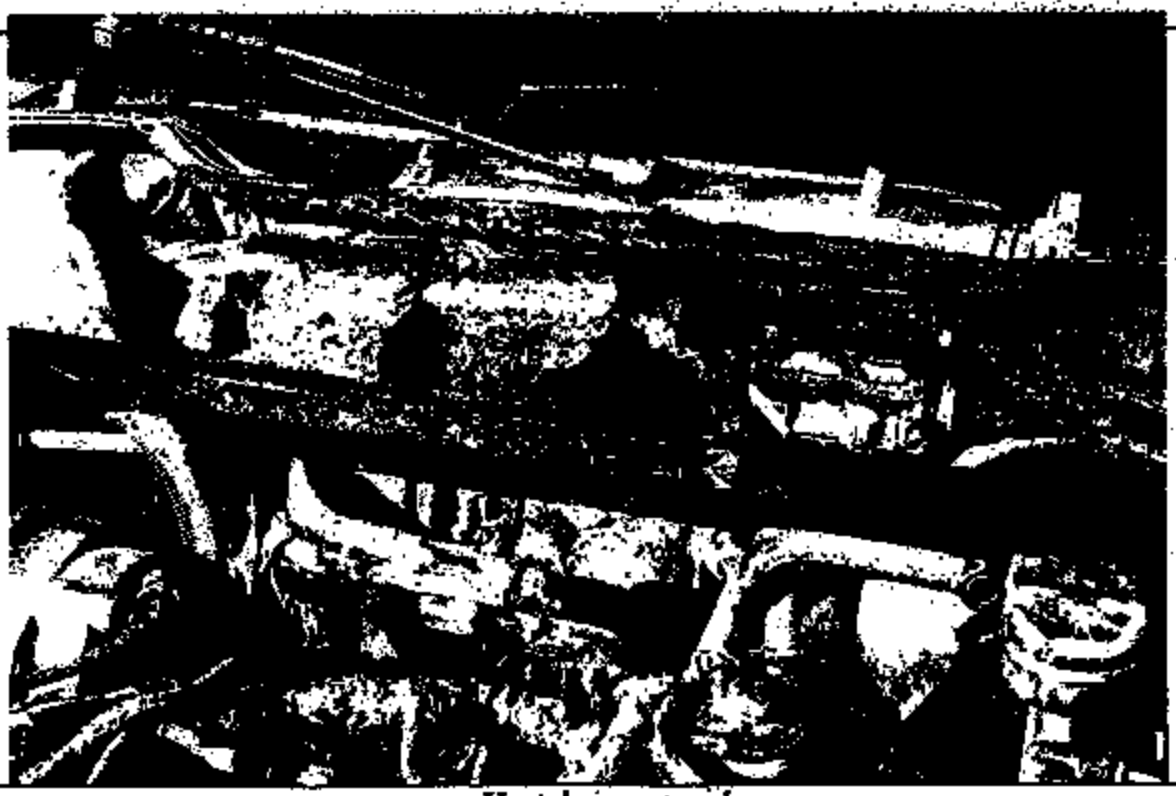
Fire related damage to hood panel

STERLING INVESTIGATIVE SERVICES
PHOTO LOG

Case #: 01-1631



Engine



Heat damage to relays

STERLING INVESTIGATIVE SERVICES
PHOTO LOG

Case #:01-1631

Consumed intake manifold

Consumed intake manifold

STERLING INVESTIGATIVE SERVICES
PHOTO LOG

Case #: 01-1631

Consumed intake manifold

Consumed intake manifold

434096

6T 3-11-2002

Michael K. Schulte
PD Claim Administrator
ESIS/GM Central Claims

ESIS

An Insurance Services Company

March 11, 2002

300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000
Telephone 313.665.3403
Facsimile 313.665.0911

Suzanne Claude, Esq.
Cozen & O'Connor
2300 Bankone Center
1717 Main Street
Dallas, TX 75201-7335

VIA U.S. MAIL

Claim Number:	434096
Your Claim Number:	TBD
Date of Event:	February 28, 2002
Claimant:	Mattie[redacted]
Client:	General Motors Corporation

Dear Ms. Claude:

As we discussed, ESIS is the third-party administrator on behalf of General Motors Corporation for matters involving allegations of product liability.

In that regard, this claim has been forwarded to me for handling. ESIS is on notice of this matter, however, in order to evaluate your claim, the following documents and information are respectfully requested with regard to the 2001 Pontiac Bonneville that is the subject of this claim:

1. Proof of a manufacturing defect in the subject vehicle. The proofs should establish the defect as the cause of this incident. All supporting documents, including an expert report, original or laser color copies of the photographs taken by your expert, videotapes, the alleged defective component and the insurance carrier's file should be presented to ESIS for evaluation;

2. Any official police/fire or incident reports and/or a complete description of the incident which includes their photographs, if any;

3. Did the vehicle owner and\or operator note anything wrong or unusual about the vehicle prior to the incident? Please include a description of the incident;

4. Copies of all available maintenance, warranty, or repair orders on the subject vehicle. If repairs and maintenance were performed by the vehicle owner, then a chronological summary of operations performed is needed;

5. Was any after-market equipment installed on the subject vehicle? If so, provide copies of receipts and/or invoices for installation of said equipment;

6. Were there any modifications, alterations, or changes to the subject vehicle? If so, provide copies of relevant installation receipts;

7. Was the vehicle involved in any prior accidents? If so, identify the nature and extent of damages and repairs completed. Supply repair orders and photographs depicting damage sustained;

8. Please provide the location of the subject vehicle and determine if it is available for inspection;

9. Was the vehicle hauling anything at the time of the incident?

10. Was anyone injured as a result of the incident?

Your cooperation in providing the above-requested documents and information would be sincerely appreciated. As I mentioned, I intend to either have an engineer or an Investigator attend the vehicle inspection in this matter. However, during this entire process, the subject vehicle and its components should remain available for inspection if necessary. **If you should choose to pursue this matter further, you have a duty to preserve the evidence in its immediate post incident condition.**

If you have any questions, please call me.

Sincerely,

Michael K. Schulte
PD Claim Administrator
313.665.3403

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G2HZ541714186112

VEHICLE INFORMATION

Merchandising Model:	2HZ69 - 2001 BONNEVILLE SSEI SEDAN	Warranty Start Date:	10/15/2001
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	CLASSIC OLDSMOBILE-PONTIAC-GMC TRUCK, INC. PO BOX 1568 ROUND ROCK, TX 78680-1568 (512) 244-9000	Selling Source:	16 - PONTIAC
		Site Code:	22089
		Business Associate Code:	117703

Service Contract:	No	Branded Title:	Yes	Warranty Block:	Yes	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	10/15/2001	37 miles	10/15/2004	36037 miles
72/100000 SHEET METAL RUST-THROUGH	10/15/2001	37 miles	10/15/2007	100037 miles
36/36000 SHEET METAL CORROSION	10/15/2001	37 miles	10/15/2004	36037 miles
96/80000 PCM/CC EMISSIONS	10/15/2001	37 miles	10/15/2009	80037 miles
36/36000 FEDERAL EMISSIONS	10/15/2001	37 miles	10/15/2004	36037 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
02/16/2002	452479	#	A5164 - RIGHT RBAR DOOR BODY SIDE MOLDING - COLOR/CLEAR CT	7988 miles
02/16/2002	452479	#	J4206 - SPARK PLG WIRES RPL	7988 miles
2/16/2002	452479	#	Z7906 - DEALER SERVICE LOANER REIMBURSEMENT (OVER FIVE DAYS)	7988 miles
10/24/2000	378846	#	A5580 - RAIL DUST REMOVAL, NON ACID PRODUCTS	15 miles

10/09/2000	A86112	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G2HZ541714186112

CLAIM HISTORY

Repair Order Date:	02/16/2002	Repair Order Number:	452479	Odometer Reading:	7988 miles

Serviced By:	CLASSIC OLDSMOBILE-PONTIAC-GMC TRUCK, INC. PO BOX 1568 ROUND ROCK, TX 78680-1568 (512) 244-9000	Selling Source:	16 - PONTIAC
		Site Code:	22089
		Business Associate Code:	117703

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
04/16/2002	265	03	#	Z7906 - DEALER SERVICE LOANER REIMBURSEMENT (OVER FIVE DAYS)	N/A	W	N/A	$179.99	Y
03/05/2002	253	01	#	A5164 - RIGHT REAR DOOR BODY SIDE MOLDING - COLOR/CLEAR CT	N/A	E	N/A	$96.22	Y
03/05/2002	253	02	#	J4206 - SPARK PLG WIRES RPL	12192471 - WIRE KIT	E	N/A	$115.90	Y

Repair Order Date:	10/24/2000	Repair Order Number:	378846	Odometer Reading:	15 miles

Serviced By:	CLASSIC OLDSMOBILE-PONTIAC-GMC TRUCK, INC. PO BOX 1568 ROUND ROCK, TX 78680-1568 (512) 244-9000	Selling Source:	16 - PONTIAC
		Site Code:	22089
		Business Associate Code:	117703

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
10/31/2000	113	01	#	A5580 - RAIL DUST REMOVAL, NON ACID PRODUCTS	N/A	N/A	N/A	$78.14	Y

Repair Order Date:	10/09/2000	Repair Order Number:	A86112	Odometer Reading:	0 miles

Serviced By:	CLASSIC OLDSMOBILE-PONTIAC-GMC TRUCK, INC. PO BOX 1568 ROUND ROCK, TX 78680-1568 (512) 244-9000	Selling Source:	16 - PONTIAC
		Site Code:	22089
		Business Associate Code:	117703

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
10/13/2000	108	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$97.52	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G2HZ541714186112

VEHICLE BUILD

Merchandising Model:	2HZ69 - 2001 BONNEVILLE SSEI SEDAN		
Gross Vehicle Weight Rating:	2187 kg (4822 lb)	Order Number:	CTTTT1
Build Date:	10/09/2000	Build Plant:	114H - ORION ASSEMBLY

OPTION CODES

#OS	AG2 - ADJUSTER, 6-WAY POWER SEAT,
AJ7 - INFLT RES DR/PAS-FRT/SD	AQ9 - FRT BKT, LUXURY
A45 - SEAT ADJUSTER, MIRROR, POWER, D	A80 - POWER, DRIVER, RECLINING
A81 - PASS ST BK PWR RECLINER	B58 - FLOOR MAT, FRT & RR, CARPETED I
B94 - EXTR, EMBLEM, BODY, VAR 1	CF5 - SUN, GLASS, SLIDING, ELEC
CJ2 - AIR CONDITIONER FRT, AUTO TEMP	DD8 - LT SENSITIVE
DK5 - LH & RH, REMOTE CONTROL, ELECTR	D55 - FRT COMPT, FLOOR
FE2 - TOURING CAR SUSPENSION	FE9 - FEDERAL EMISSIONS
FR2 - TRANSAXLE FINAL DRIVE 2.93	IL3 - INTERIOR DESIGN (L3)
JL4 - ACTIVE BRAKE	JL9 - ANTILOCK
KA1 - SEAT, FRT	KG7 - 125 AMP
L67 - GAS, 6 CYL, 3.8L, MFI, V6, SUPE	MN7 - 4 SPD AUTO 4T65-E
MX0 - 4-SPEED AUTOMATIC TRANSMISSION	NF7 - EMISSION SYSTEM, FEDERAL NLEV
NP5 - STEERING WHEEL- LEATHER WRAPPED	NV8 - POWER STEERING
NW9 - ELECTRONIC	N94 - 17 X 7.5, ALUMINUM, CHROME
ORN - ORION, MI, USA	QCH - P235/55R17-98H BW R/PE ST TL AL
R6J - SALES ITEM NO. 10	UA1 - HIGH CAPACITY, WET
UE1 - VEHICLE, G.P.S. 1	UG1 - GARAGE DOOR, UNIVERSAL
UV6 - HEAD UP	UV7 - WSHLD/RR WINDOW ANTENNA
U1Q - AM-FM STEREO,CD,CASS,EQ,RDS,6SP	U2F - INSTRUMENT CLUSTER

U80 - 8, DUAL F/D MIR PATCH TWT, DUAL	VH9 - OWNER INFO MAN
VM4 - CONSUMER, CONTAINS BPR IMP STAN	V41 - ACCESSORY
V73 - USA/CANADA	WA6 - PONTIAC SSEI
1AY - STOCK	1SB - PREFERRED EQUIP. GROUP - 1SB **
40U - EXTERIOR, WHITE (97)	6AB - COMPUTER SEL SUSP (6AB)
7AB - COMPUTER SEL SUSP (7AB)	8CM - COMPUTER SEL SUSP (8CM)
9CM - COMPUTER SEL SUSP (9CM)	93I - VERY DK GRAY (I) (97) (CLCD PON
933 - DARK PEWTER LEATHER	

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GM Vehicle Inquiry System
Vehicle Component

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G2HZ541714186112

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BNC		Traceability:	0192770	
Date Scanned:	10/06/2000	Time Scanned:	22.55.00	Scan Station:	04

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	TAB		Traceability:	Y20252580	
Date Scanned:	10/06/2000	Time Scanned:	14.28.00	Scan Station:	03

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	1CHB		Traceability:	03WF	
Date Scanned:	10/06/2000	Time Scanned:	23.08.00	Scan Station:	04

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	9				
Part/Num Broadcast:	5784		Traceability:	80276B4H6	
Date Scanned:	10/09/2000	Time Scanned:	09.36.00	Scan Station:	01

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	Q - RIMIR MATAMORS MEXICO				
Part/Num Broadcast:	7273		Traceability:	6SU4CPB	
Date Scanned:	10/06/2000	Time Scanned:	22.20.00	Scan Station:	03

Component Code:	AH - IR-SENSOR ASM-LEFT				
Source Plant:	X - DELCO ELECTRONICS SINGAPORE				
Part/Num Broadcast:	8230		Traceability:	3BQU4	
Date Scanned:	10/06/2000	Time Scanned:	18.39.00	Scan Station:	04

Component Code:	AJ - IR-SENSOR ASM-RIGHT				
Source Plant:	X - DELCO ELECTRONICS SINGAPORE				
Part/Num Broadcast:	8230		Traceability:	3BVYT	
Date Scanned:	10/06/2000	Time Scanned:	18.39.00	Scan Station:	04

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	1				
Part/Num Broadcast:	7394		Traceability:	2270W0186	
Date Scanned:	10/06/2000	Time Scanned:	14.17.00	Scan Station:	02

Component Code:	AP - RH SIDE IMPACT AIRBAG MODULE				
Source Plant:	I - INLAND				
Part/Num Broadcast:	7672		Traceability:	1269W0075	
Date Scanned:	10/06/2000	Time Scanned:	17.31.00	Scan Station:	04

Component Code:	AQ - LH SIDE IMPACT AIRBAG MODULE				
Source Plant:	I - INLAND				
Part/Num Broadcast:	1474		Traceability:	2265W0139	
Date Scanned:	10/06/2000	Time Scanned:	17.31.00	Scan Station:	04

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	5745		Traceability:	302783AYX	
Date Scanned:	10/09/2000	Time Scanned:	09.36.00	Scan Station:	03

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1ZZ		Traceability:	0740578	
Date Scanned:	09/30/2000	Time Scanned:	03.32.00	Scan Station:	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1PP		**Traceability:**	1656562	
Date Scanned:	10/06/2000	**Time Scanned:**	13.02.00	**Scan Station:**	N/A

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GM Vehicle Inquiry System
Delivery Information

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G2HZ541714186112

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	10/15/2001	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	37 miles

Delivering Dealer:	CLASSIC OLDSMOBILE-PONTIAC-GMC TRUCK, INC. PO BOX 1568 ROUND ROCK, TX 78680-1568 (512) 244-9000	Delivery Selling Source:	16 - PONTIAC
		Delivery Site Code:	22089
		Business Associate Code:	117703

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GM Vehicle Inquiry System
Dealer Information

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G2HZ541714186112

INVOICE INFORMATION

Invoice Date:	10/09/2000		
Site Address:	CLASSIC OLDSMOBILE-PONTIAC-GMC TRUCK, INC. PO BOX 1568 ROUND ROCK, TX 78680-1568 (512) 244-9000	**Selling Source:**	16 - PONTIAC
		Site Code:	22089
		Business Associate Code:	117703

SHIP-TO INFORMATION

Ship-To Date:	N/A		
Site Address:	CLASSIC OLDSMOBILE-PONTIAC-GMC TRUCK, INC. PO BOX 1568 ROUND ROCK, TX 78680-1568 (512) 244-9000	**Selling Source:**	16 - PONTIAC
		Site Code:	22089
		Business Associate Code:	117703

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GM Vehicle Inquiry System
Branded Title

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G2HZ541714186112

BRANDED TITLE

Brand Description:	JUNK		
Date Branded:	06/01/2002	**Reporting Source Code:**	1
Title Number:	29722037417094207	**Reporting State/Entity:**	TX

The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

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GM Vehicle Inquiry System
Warranty Block

VIN:	1G2HZ541714186112

WARRANTY BLOCK

Block Code:	SV	Description:	GOVERNMENT REPORTED SALVAGED	Effective Date:	06/01/2002
Blocked Labor Operations:					
All					
Blocked Claim Types:					
#, A, D, E, F, I, K, L, M, P, Q, S, T, U, 4, 5, 6, 7, 8, 9					

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EPSTEIN BECKER GREEN WICKLIFF & HALL, P.C.*
ATTORNEYS AT LAW

250 PARK AVENUE
NEW YORK, NEW YORK 10177-1211
(212) 351-4500

1227 25th STREET, N.W., SUITE 700
WASHINGTON, D.C. 20037-1175
(202) 861-0900

1875 CENTURY PARK EAST, SUITE 500
LOS ANGELES, CALIFORNIA 90067-2506
(310) 556-8861

ONE LANDMARK SQUARE, SUITE 1800
STAMFORD, CONNECTICUT 06901-2681
(203) 348-3737

REBURGENS PLAZA
945 EAST PACES FERRY ROAD, SUITE 2700
ATLANTA, GEORGIA 30326-1380
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HOUSTON, TEXAS 77002
(713) 750-3100
FAX: (713) 750-3101
WWW.EBGLAW.COM

DIRECT:
713.750.3128

111 HUNTINGTON AVENUE, 25th FLOOR
BOSTON, MASSACHUSETTS 02199-7610
(617) 342-4000

TWO GATEWAY CENTER, 16th FLOOR
NEWARK, NEW JERSEY 07102-5003
(973) 642-1900

TWO EMBARCADERO CENTER, SUITE 1660
SAN FRANCISCO, CALIFORNIA 94111-3904
(415) 398-3500

150 NORTH MICHIGAN AVENUE, SUITE 400
CHICAGO, ILLINOIS 60601-7553
(312) 499-1400

PARK CENTRAL VII
12750 MERIT DRIVE, SUITE 1320
DALLAS, TEXAS 75251-1218
(972) 626-2450

* EPSTEIN BECKER & GREEN, P.C.
EXCEPT IN TEXAS

October 24, 2002

Ms. Deborah Diehr, Claim Administrator
ESIS/GM Central Claims
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000

RECEIVED
OCT 28 2002
ESIS-GM CLAIMS UNIT

Dear Ms. Diehr:

Claimant:	Mattie [redacted]
Date of Incident:	February 28, 2002
GM File No.:	434096

Enclosed are the file contents you requested, in connection with the above-referenced matter.

Very truly yours,

Teresa C. Wright

Teresa C. Wright

tcw
Enclosure

HO:6024.1

Classic HONDA | Classic | Classic | Classic Oldsmobile PONTIAC GMC

2301 North IH-35 - Exit 254 • Round Rock, Texas 78664 • 512/244-9000
2307 N. IH-35 • Round Rock, Texas 78664 • 512/244-6900 (TOYOTA)

CUSTOMER NO.	ADVISOR	CARD NO.	INVOICE DATE	INVOICE NO.
[redacted]	TERESA GRUBY 1883	1310	02/25/02	PN0245247
	LABOR RATE / LICENSE NO.	MILEAGE 7988	COLOR IVORY WHITE	STOCK NO.
	YEAR/MAKE/MODEL 01/PONTIAC/BONNEVILLE/SSEI 4DR		DELIVERY DATE 10/15/01	DELIVERY MILES 37
	VEHICLE ID [redacted]		SELLING DEALER NO.	PRODUCTION DATE 10/01/00
	R.O. NO.		R.O. DATE 02/16/02	REPRINT# 1

LABOR & PARTS — WARRANTY

J# 1 150LZ EXT.TRIM & WIPERS UNITS: 1.10 TECH(S):1115 2556

C/S RIGHT REAR DOOR BODY MOLDING RUBBB AGAINST RIGHT FRONT
DOOR WHEN OPENING & CLOSING
RIGHT REAR DOOR MOLDING COMING APART
URETHANED MOLDING DOWN & REFINISHED

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

J# 2 340LZ DRIVEABILITY UNITS: 1.10 TECH(S):1980 — WARRANTY

C/S MISSING WHILE GOING UP HILL
PLUG WIRES ARCHING
REPLACED PLUG WIRES

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 2	1	12192471	*WIRE KIT 2.239		WARRANTY
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

J# 3 350LZ ELECTRICAL UNITS: TECH(S):1980 — WARRANTY

C/S AIRBAG , SEAT BELT LOW TIRE PRESSURE. PICTURE OF CAR
ALL LIGHTS COME ON WHILE DRIVING
LOW TIRE PRESSURE CODE
AIRED UP TIRES TO PROPER SPEC & RESET LIGHT COULD NOT
DUPLICATE OTHER LIGHTS AT THIS TIME

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00

J# 4+41DLZ06 RENTAL CAR UNITS: TECH(S):1980 — WARRANTY

CUSTOMER IN RENTAL VEHICLE.
SUBLET RENTAL CAR

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 4 TOTAL PARTS	0.00
				JOB # 4 TOTAL LABOR & PARTS	0.00

SUBLET	PO#	VEND INV#	INV.DATE	DESCRIPTION		
JOB # 4	57045	143567	02/21/02	RENTAL INV 143567		WARRANTY
					TOTAL - SUBLET	0.00

G.O.G. & SUPPLIES

JOB # 2	FREIGHT (PARTS)		WARRANTY
		TOTAL - GOG	0.00

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # 1	15	PAINT MATERIALS		WARRANTY
			TOTAL - MISC	0.00

COMMENTS
WAIT

Classic HONDA | Classic | Classic | Classic Oldsmobile PONTIAC GMC

2301 North IH-35 - Exit 254 • Round Rock, Texas 78664 • 512/244-9000
2307 N. IH-35 • Round Rock, Texas 78664 • 512/244-6900 (TOYOTA)

CUSTOMER NO.	ADVISOR	CARD NO.	INVOICE DATE	INVOICE NO.
[redacted]229	THERESA GRUBY 1883	1318	02/25/02	DNCS&RPA:

LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
		79AA	IVORY WHITE	

YEAR/MAKE/MODEL	DELIVERY DATE	DELIVERY MILES
01/PONTIAC/BONNEVILLE/SSEI ADR	10/15/01	

VIN	SELLING DEALER NO.	PRODUCTION DATE
[redacted]		10/01/0

F.E. NO.	R.O. NO.	R.O. DATE	
		02/16/02	REPRINT# 1

[redacted]

ALL GENERAL MOTORS PARTS AND LABOR WARRANTIED FOR
12 MONTHS OR 12000 MILES WHICH EVER COMES FIRST.
(EXCLUDES ADJUSTMENTS AND NON-GEM PARTS)
SEE YOUR SERVICE CONSULTANT FOR DETAILS.

THANK YOU FOR YOUR PATRONAGE!
PARTS DESIGNATED WITH AN ASTERISK(*) INDICATES LIFETIME
GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS
VISIT OUR WEB SITE:
WWW.CLASSICRR.COM
PLEASE LEAVE YOUR E-MAIL ADDRESS TO RECEIVE SPECIAL
DISCOUNTS AND UP COMING EVENTS AT CLASSIC

TOTAL LABOR....	0.0
TOTAL PARTS....	0.0
TOTAL SUBLET...	0.0
TOTAL S.D.G....	0.0
TOTAL MISC CHG.	0.0
TOTAL MISC DISC	0.0
TOTAL TAX.....	0.0
TOTAL INVOICE $	0.0

E-MAIL ADDRESS

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

ESIS
An Insurance Services Company

ESIS GM Claims Unit
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

313.665.3412 tel
313.665.0911 fax

Deborah.Diehr@ESIS.com

Deborah Diehr
Claim Administrator

November 5, 2002

Suzanne Y. ~~Claude~~ Redcliff, Esq.
Cozen O'Connor
2300 Bankone Center
1717 Main Street
Dallas, TX 75201-7335

Re:	File Number:	434096 (your file #P42006804ED)
	Date of Event:	02/28/2002
	Claimant:	Mattie [redacted]/Encompass Insurance
	Client/Account:	General Motors

Dear Ms. Claude,

This letter serves to inform you that this file has been transferred to myself for further handling. I have reviewed this file and have found that the following information is missing and is needed in order to properly evaluate this claim:

1. A copy of your expert's report and color photographs of the vehicle and house
2. A copy of the fire report
3. A copy of the maintenance history, recall history, repair history and total loss documents from the insurance company regarding the vehicle
4. A copy of the total loss documents regarding the house and personal property
5. A demand with proofs attached
6. Was Ms. Prince the original owner of this vehicle?
7. Did she have any repairs done to the vehicle prior to this loss?
8. Were there any after-market products installed on this vehicle? Any modifications or changes made to it?
9. A written statement from Ms. Prince regarding the events leading up to this incident

As soon as this information is received in this office, I will be in a better position to evaluate this claim. I can be reached at 313.665.3412 Monday through Friday between 8:00 am and 4:30 pm.

Sincerely,

orah Diehr
aim Administrator

11-15-02 - spoke w/ atty. She will speak w/ her expert + get all his info + try to provide as much of this info that I need as she can (outside of litigation) and send it to me within the next couple of wks.

EPSTEIN BECKER GREEN WICKLIFF & HALL, P.C.
ATTORNEYS AT LAW
1000 LOUISIANA, SUITE 5400
HOUSTON, TEXAS 77002
(713) 750-3100
FAX (713) 750-3101
DIRECT TEL.: 713.750.3140

FACSIMILE COVER SHEET

PRIVILEGED AND CONFIDENTIAL

To: Helene Cohen	Fax Number: 248.267.4296	Telephone Number: 313.665.7460
From: Deborah R. Lewis	Date: March 17, 2003	Pages (including cover): 4
Attorney No.: 6413	Client No.: 90324.000	

Comments:

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A PROFESSIONAL CORPORATION

2300 BANKONE CENTER 1717 MAIN STREET DALLAS, TX 75201-7335
214.462.3000 800.448.1207 214.462.3299 FAX www.cozen.com

March 14, 2003

Suzanne Claude Radcliff
Direct Phone 214.462.3035
Direct Fax 888.433.4013
sradcliff@cozen.com

Deborah Lewis
Wickliff & Hall
1000 Louisiana, Suite 5400
Houston, Texas 77002

Re: Insured: M.P[redacted]
Loss Location: 1141 LaMotte Dr., Troy, Texas
DOL: 02/28/02
Claim No.: P4206804
Our File No.: 122536

Dear Ms. Lewis:

As you are aware, this case involves a fire at the residential home of Mattie Pauline Prince on February 28, 2002. Our experts have determined that the cause of the fire was a 2001 Pontiac Bonneville, purchased in October of 2001. The following is a summary of the events involved in this case and our subsequent demand.

Facts

In October of 2001, Ms. Prince purchased a new Pontiac Bonneville from Classic Pontiac in Round Rock, Texas. After she purchased the car, she immediately started having problems with the vehicle. She describes the problem with the vehicle as "jerking" and "missing out". She took the car to Classic Pontiac to remedy these problems where the car was under warranty. She recalls taking the car to Classic Pontiac for these types of problems at least two, possibly three, times prior to the fire.

On February 21, 2002, Ms. Prince picked up her car from Classic Pontiac where she had taken it for repairs. On her drive home, the car started to exhibit the same types of problems. This is the last time the car was touched prior to the fire.

On the day of the fire, Ms. Prince arrived at her home after traveling to Temple, Texas at about 5:30 p.m. She pulled the car into the garage. Before she went into the house, Ms. Prince noticed an unusual smell coming from the car, but saw nothing unusual. She went into the house

and closed the garage door behind her. She went into her bedroom to change clothes and then went into the kitchen with the intention of starting dinner. When she walked toward the kitchen, she heard a popping noise coming from the garage. When she opened the interior door to the garage, she saw heavy smoke. She opened the garage door and shut the door to the house. She called the Troy Police Department and then went to a neighbor's home.

Sgt. Edwards of the Troy Police Department was the first person to arrive at the scene. He and a neighbor used chains to pull the car out of the garage. It was important to Ms. Prince that the car be pulled out of the garage because she had the petty cash box from her work in the trunk of her car.

Shortly thereafter, the Troy Fire Department arrived and extinguished the fire.

Sometime after the fire, there was a rekindle, which caused further damage to the home of Ms. Prince.

The Evidence

The Bell County Fire Marshal's office determined that the fire started in the engine compartment of the vehicle.

A complete fire cause and origin investigation was performed by our experts. They concluded that the fire originated under the hood of the car on the drivers' side. Their conclusions are corroborated by the physical evidence found at the scene.

We also hired a vehicle failure expert to examine the car in question. Our expert determined that the cause of the fire was a faulty ignition coil. When an ignition coil is faulty, it allows the exhaust system to run at an extremely high temperature and ignite nearby combustibles. The timeline of events as described by Ms. Prince is consistent with an ignition failure of this nature.

Legal Argument

The events described above give rise to a strict product liability cause of action. Texas has adopted Section 402A of the Restatement (Second) of Torts.[1] We are prepared to file suit in this matter and we will be able to prove the necessary elements to get to a jury, namely:

1. There was a manufacturing defect in the ignition coil installed by General Motors that rendered the vehicle unreasonably dangerous. That is, the product was dangerous to an extent beyond that which would be contemplated by the ordinary user of the product, with the ordinary knowledge common to the community as to the product's characteristics; and

2. The vehicle was defective at the time it left the hands of General Motors because it was never damaged and upon information and belief the defective part was never serviced after it was

[1] Firestone Steel Prods. Co. v. Barajas, 927 S.W.2d 608, 613 (Tex. 1996).

purchased. Classic Pontiac in Round Rock, Texas, a General Motors dealership, was the only person to touch the car after it was purchased by Ms. Prince.

Damages

This fire caused a total of $212,787.69 to Ms. Prince's real and personal property. Accordingly, at this time, my client makes a demand for the full amount of damages.

I expect to hear from you regarding your position on liability by March 28, 2003. If I do not hear from you by that time, I will assume you are not interested in resolving this matter and I will take steps to file suit.

Please contact me should you have any questions.

Very truly yours,

COZEN O'CONNOR

By: Suzanne Claude Radcliff

SCR/sd

DALLAS\1107797\1 122536.000

ESIS GM Claims Unit
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

313.665.3412 tel
313.665.0911 fax

deborah.diehr@esis.com
www.ace-ina.com

Deborah Diehr
Claim Administrator

March 26, 2003

Suzanne Claude Radcliff, Esq.
Cozen O'Connor, Attorneys
2300 Bankone Center
1717 Main Street
Dallas, TX 75201-7335

Re:	File Number:	4434096 (your file #122536)
	Date of Event:	2-28-02
	Claimant:	Mattic[redacted]
	Client/Account:	General Motors

Dear Ms. Radcliff:

This letter serves to acknowledge your letter, dated 3-14-03, which was sent to Deborah Lewis at Wickliff & Hall, regarding your client's subrogation claim involving their insured's 2001 Pontiac Bonneville. I am enclosing a copy of the letter that I had originally sent to your office on 11-5-02 requesting further information regarding this claim. *Only the items that are circled are still needed at this time.*

If you have any questions regarding this letter, please call me at 313.665.3412 Monday through Friday between 8:00 am and 4:30 pm.

Sincerely,

Deborah Diehr
Claim Administrator
313.665.3412

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Suzanne Claude Radcliff
Direct Phone 214.462.3023
Direct Fax 866.433.4083
SCRADCLIFF@COZEN.COM

RECEIVED
APR 03 2003
ESIS-GM CLAIMS UNIT

April 2, 2003

Deborah Diehr
ESIS GM Claims Unit
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

Re: Insured:	M.P. [redacted]
Loss Location:	1141 LaMotte Dr., Troy, Texas
DOL:	02/28/02
Claim No.:	P4206804
Our File No.:	122536

Dear Ms. Diehr:

I am in receipt of your March 26, 2003 letter. Last week I sent all of the requested documents that I have in my file to your attention. At this time, my experts have not prepared their reports. However, I believe my March 14, 2003 letter briefly explains the problems that we found with the vehicle. I also attached copies of our damages from the insurance company that I hope will assist you in evaluating our claim. Ms. Prince has not given a written statement in this matter, but the events as they are described in my demand letter were explained to us by Ms. Prince.

Please contact me should you have any questions.

Very truly yours,

COZEN O'CONNOR

By: Suzanne Claude Radcliff

SCR:mmv
DALLAS\1041341 122536.000

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Suzanne Y. Claude
Direct Phone 214.462.3023
Direct Fax 214.915.4936
sclaude@cozen.com

May 14, 2002

VIA FACSIMILE

Via Telefax #(313) 665-0911
Mike Schulte
ESIS
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

Via Telefax #(713) 295-4550
Elizabeth Serna
Wausau Insurance
P.O. Box 27708
Houston, Texas 77227

Via Telefax #(713) 750-3101
Linda McCann
Wickliff & Hall
1000 Louisiana, Suite 5400
Houston, Texas 77002

Re:	Insured:	M.P. [redacted]
	Date of Loss:	02/28/02
	Loss Location:	1141 LaMotte Dr., Troy, Texas
	Claim No.:	P4206804
	Our File No.:	122536

Dear Mr. Schulte, Ms. Serna, and Ms. McCann:

I understand you may be interested in further inspection of the vehicle. Please let me know your thoughts on how you would like to proceed with the next inspection. I am available for the inspection on June 5, 6 or 7.

I look forward to hearing from you .

Very truly yours,

COZEN O'CONNOR

By: Suzanne Y. Claude

SYC/ssl
cc: Ron Orlando (*Via Telefax #(586) 986-2752*)

DALLAS\8129701 122536.000

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April 5, 2002

Suzanne Y. Claude
Direct Phone 214.462.3025
Direct Fax 214.915.4936
sclaude@cozen.com

VIA FACSIMILE

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Mike Schulte
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Mail Code 482 C20 D71
Detroit, MI 48265-3000

Via Telefax #(713) 295-4550
Elizabeth Serna
Wausau Insurance
P.O. Box 27708
Houston, Texas 77227

Via Telefax #(713) 750-3101
Linda McCann
Wickliff & Hall
1000 Louisiana, Suite 5400
Houston, Texas 77002

Re:	Insured:	M.P. [redacted]
	Date of Loss:	02/28/02
	Loss Location:	1141 LaMotte Dr., Troy, Texas
	Claim No.:	P420 06804ED
	Our File No.:	122536

Dear Mr. Schulte, Ms. Serna, and Ms. McCann:

This will confirm that we have scheduled an inspection of the vehicle at issue in this matter for Tuesday, April 9 at 9:30 a.m. The inspection will take place at Co-Part, 8725 Interstate Highway 35 North, New Braunfels, Texas. Co-Part's phone number is (830)625-2030. I will be unable to attend the inspection, however, attorney Paul Grinke from this office will attend on my behalf.

As you know, this inspection will be visual only. Any destructive testing that may become necessary will be scheduled for a later date.

If you have any questions, please call me.

Very truly yours,

COZEN O'CONNOR

By: Suzanne Y. Claude

SYC/ssl
cc: Ron Orlando (*Via Telefax #(586) 986-2732*)
Paul Grinke (of the firm)

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March 26, 2002

Suzanne Y. Claude
Direct Phone 214.462.3023
Direct Fax 214.915.4936
sclaude@cozen.com

Via Telefax #(313) 665-0911
Mike Schulte
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Mail Code 482 C20 D71
Detroit, MI 48265-3000

Via Telefax #(713) 295-4550
Elizabeth Serna
Wausau Insurance
P.O. Box 27708
Houston, Texas 77227

Via Telefax #(713) 750-3101
Linda McCann
Wickliff & Hall
1000 Louisiana, Suite 5400
Houston, Texas 77002

Re:	Insured:	M.P[redacted]
	Date of Loss:	02/28/02
	Loss Location:	1141 LaMotte Dr., Troy, Texas
	Claim No.:	P420 06804ED
	Our File No.:	122536

Dear Mr. Schulte, Ms. Serna, and Ms. McCann:

After much effort trying to arrange a mutually agreeable inspection date for all parties, I have finally concluded that we will be having two separate inspections, one for General Motors and one for Classic Pontiac. The General Motors scene and vehicle inspection will take place on Tuesday, April 2nd, at 9:00 a.m. We will start our investigation at the fire scene located at 1141 LaMotte Drive, Troy, Texas. The Classic Pontiac inspection will take place on Friday, April 5th, at 10:00 a.m. This inspection will also begin at the scene. Please let me know immediately if these dates will not work, for we will be unable to make the scene available for inspection after 5:00 p.m. on April 5th so clean up and repairs may begin. Please understand that this inspection will be visual only. Any destructive testing that may be necessary will take place at a later date when all parties are present.

Very truly yours,

COZEN O'CONNOR

By: Suzanne Y. Claude

SYC/ssl
cc: Ron Orlando (*Via Telefax #(586) 986-2752*)

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March 20, 2002

Suzanne Y. Claude
Direct Phone 214.462.3023
Direct Fax 214.915.4036
sclaude@cozen.com

Via Telefax #(713) 295-4550

Elizabeth Serna
Wausau Insurance
P.O. Box 27708
Houston, Texas 77227

Re: Insured: M.P[redacted]
Date of Loss: 02/28/02
Loss Location: 1141 LaMotte Dr., Troy, Texas
Claim No.: P420 06804ED
Our File No.: TBD

April 2ND 1 A.M. Confirmed

Dear Ms. Serna:

I received a voice mail message from Mike Schulte requesting that we move the inspection until April 2nd or 3rd. As you know, this will be only a visual inspection. No destructive testing will take place. I am trying to ensure the scene will still be available on those dates. Please contact me at your earliest convenience to let me know whether those dates will work for you and your investigators. I look forward to receiving your call.

Very truly yours,

COZEN O'CONNOR

By: Suzanne Y. Claude

SYC/ssl
cc: Mike Schulte (*Via Telefax #(313) 665-0911*)

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March 18, 2002

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Mike Schulte
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300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

Elizabeth Serna
Wausau Insurance
P.O. Box 27708
Houston, Texas 77227

MAR 21 2002

Re:	Insured:	M.[redacted]
	Date of Loss:	02/28/02
	Loss Location:	1141 LaMotte Dr., Troy, Texas
	Claim No.:	P420 06804ED
	Our File No.:	TBD

Dear Mr. Schulte and Ms. Serna:

Pursuant to our recent telephone conversations, I would like to arrange a time that is convenient for all parties to examine the house and vehicle at issue. I am available on March 26th, 27th and 28th. Please let me know at your earliest convenience if any of these dates will work for you.

Please call me if you have any questions.

Very truly yours,

COZEN O'CONNOR

By: Suzanne Y. Claude

SYC/ssl

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March 18, 2002

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Mike Schulte
ESIS
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

Elizabeth Serna
Wausau Insurance
P.O. Box 27708
Houston, Texas 77227

Re: Insured: M.P[redacted]
Date of Loss: 02/28/02
Loss Location: 1141 LaMotte Dr., Troy, Texas
Claim No.: P420 06804ED
Our File No.: TBD

Dear Mr. Schulte and Ms. Serna:

Pursuant to our recent telephone conversations, I would like to arrange a time that is convenient for all parties to examine the house and vehicle at issue. I am available on March 26th, 27th and 28th. Please let me know at your earliest convenience if any of these dates will work for you.

Please call me if you have any questions.

Very truly yours,

COZEN O'CONNOR

By: Suzanne Y. Claude

SYC/ssl

DALLAS1\772801\1 099904.000

2001 BONNEVILLE SSEI SEDAN
[illegible]SU PAINT, IVORY WHITE /V6G
933. TRIM, DARK PEWTER
ORDER NO. CTTTT1/TRE STOCK NO.
VIN 1G2 HZ54 17 14186112

PONTIAC/GM IVISION
GENERAL MO[illegible]S CORPORATION
100 RENAISSANCE CENTER
DETROIT MI 48243-1001
VEHICLE INVOICE 2AD32744268

**********16*220898

MOD[illegible] & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
2HZ69 BONNEVILLE SSEI SEDAN	32415.00	29659.73	INVOICE 10/09/00
CF5 SUNROOF, POWER GLASS WITH	1060.00	961.20	SHIPPED 10/09/00
UNIVERSAL GARAGE DOOR OPENER			EXP I/T 10/20/00
FE9 50-STATE LOW EMISSION VEHICLE	N/C	N/C	INT COM 10/20/00
KA1 HEATED DRIVER & PASSENGER SEATS	225.00	200.25	PRC EFF 10/09/00
L67 3.8L 3800 V6 SUPERCHARGED ENG	0.00	0.00	KEYS O6177 O6177
MX0 TRANSMISSION, 4-SPEED AUTOMATIC	0.00	0.00	WFP-F QTR OPT-1
N94 17" CHROME PLATED ALUMINUM WHL	595.00	529.55	BANK: GMAC - 084
R6J CDN	0.00	16.50	CHG-TO 22-089

SHIP WT: 3761
HP: 34.7
GMS: 30992.78
DAN: ENSSI
MEMO 1715.75

TOTAL MODEL & OPTIONS	34315.00	31367.23	ACT 231	30992.78
DESTINATION CHARGE	655.00	655.00	H/B 261	1029.45
DEALER CO-OP ADVERTISING		343.15	ADV 261	343.15
TOTAL	34970.00	32365.38	PAY 310	32365.38

MEMO: TOTAL LESS HOLDBACK AND
APPROX WHOLESALE FINANCE CREDIT 30849.70

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

CL[illegible]C OLDSMOBILE-PONTIAC-GMC TRUCK

REMIT TO GMAC NO. 084
VIN 1G2HZ541714186112
$ 32365.38 INV 2AD32744268
DUE 10/20/00 DEALER 22-089

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G2HZ541714186112

VEHICLE INFORMATION

Merchandising Model:	2HZ69 - 2001 PONTIAC SSEI SEDAN	Warranty Start Date:	10/15/2001
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer	CLASSIC OLDSMOBILE-PONTIAC-GMC TRUCK, INC. P.O. BOX 1568 ROUND ROCK, TX 78680-1568 (512) 244-9000	Selling Source:	16 - PONTIAC
		Site Code:	92089
		Business Associate Code:	117703

Service Contract:	Yes	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

No Current Record Of Outstanding Campaigns

APPLICABLE WARRANTIES

Description	Expiration Date	Expiration Mileage	Date	Odometer
[illegible] PRE-TO-DRIVER - NEW VEHICLE	[illegible]	[illegible]	[illegible]/2004	[illegible] miles
[illegible] METAL RUST-THROUGH	[illegible]	[illegible]	[illegible]/2007	[illegible] miles
[illegible] VISION	[illegible]	[illegible]	[illegible]/2004	[illegible] miles
[illegible] EMISSIONS	[illegible]	[illegible]	[illegible]/2009	[illegible] miles
[illegible] EMISSIONS	[illegible]	[illegible]	[illegible]/2009	[illegible] miles

CLAIM HISTORY

Date	R.O. Number	Type	Description	Odometer Reading
[illegible]	452479	*	A5161 - RIGHT REAR DOOR [illegible] HOLDING - [illegible] YEAR	[illegible] miles
[illegible]	452479	*	[illegible]206 - SPARK PLUG WIRES, REP[illegible]	[illegible] miles
[illegible]	378846	*	A5580 - RAIL DUST REMOVAL - NON ACID PRODUCTS	[illegible] miles
[illegible]	A86112	I	Z0000 - NEW VEHICLE INSPECTION ACCEPTANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G2HZ541714186112

CLAIM HISTORY

Repair Order Date:	02/16/2002	Repair Order Number:	459479	Odometer Reading:	7888 miles
Serviced By:	CLASSIC OLDSMOBILE-PONTIAC-GMC TRUCK, INC. P. O. BOX 1568 ROUND ROCK, TX 78680-1568 (512) 244-9000	Selling Source:	PONTIAC		
		Site Code:	[illegible]		
		Business Associate Code:	[illegible]703		

Cycle Date	Cycle Nbr.	Case	Type	Labor Operation	Part	Auth Code	Reason Code	Line Total	Comments
[illegible]	[illegible]	01	[illegible]	[illegible] RIGHT REAR [illegible] BODY SIDE [illegible]	N/A	[illegible]	[illegible]	[illegible]	[illegible]
		02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

Repair Order Date:	[illegible]	Repair Order Number:	[illegible]	Odometer Reading:	[illegible]
Serviced By:	CLASSIC OLDSMOBILE-PONTIAC-GMC TRUCK, INC. P. O. BOX 1568 ROUND ROCK, TX [illegible] (512) 244-9000	Selling Source:	PONTIAC		
		Site Code:	[illegible]		
		Business Associate Code:	[illegible]		

Cycle Date	Cycle Nbr.	Case	Type	Labor Operation	Part	Auth Code	Reason Code	Line Total	Comments
[illegible]	[illegible]	01	[illegible]	[illegible] HEADLIGHT [illegible]	N/A	[illegible]	[illegible]	[illegible]	[illegible]

Repair Order Date:	10/09/2000	Repair Order Number:	[illegible]612	Odometer Reading:	0 miles
Serviced By:	CLASSIC OLDSMOBILE-PONTIAC-GMC TRUCK, INC. P. O. BOX 1568 ROUND ROCK, TX 78680-1568 (512) 244-9000	Selling Source:	PONTIAC		
		Site Code:	[illegible]		
		Business Associate Code:	[illegible]703		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Agrh Code	Person Code	Line Total	Comments
10/13/2000	108	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$97.52	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Line Comments

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VIN:	1G2HZ54174186112

LINE COMMENTS

Repair Order Date:	02/16/2002	Repair Order Nbr:	452879	Odometer Reading:	2988 miles
Serviced By:	CLASSIC OLDSMOBILE-PONTIAC-GMC TRUCK, INC. P.O. BOX 1568 ROUND ROCK, TX 78680-1568	Selling Source:	16- PONTIAC		
		Site Code:	22089		
		Business Associate Code:	113703		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total
03/05/2002	253	01	#	AM164 - RIGHT REAR DOOR BODY SIDE MOLDING - CG1/CR/CLEAR CT	N/A	B	N/A	$96.22
Comments:	C-S RIGHT REAR DOOR BODY MOLDING RIBBS AGAINST RIGHT FRONT DRIGHT REAR DOOR MOLDING COMING APART URETHANED MOLDING DOWN - REFINISHED							

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Line Comments

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VIN:	1G2HZ541714186112

LINE COMMENTS

Repair Order Date:	02/16/2002	Repair Order Nbr:	452479	Odometer Reading:	[illegible] miles
Serviced By:	CLASSIC OLDSMOBILE-PONTIAC-GMC TRUCK, INC. P. O. BOX 1568 ROUND ROCK, TX 78680-1568		Selling Source:	16-PONTIAC	
			Site Code:	[illegible]089	
			Business Associate Code:	[illegible]703	

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total
03/05/2002	253	02	[illegible]	J4206 - SPARK PLG WIRES RPL	12192474 - WIRE KIT	E	N/A	$115.90
Comments:	C-S MISSING WHILE GOING UP HILL. PLUG WIRES ARCHING. REPLACED PLUG WIRES.							

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GM Vehicle Inquiry System
Line Comments

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VIN:	1G2HZ541714186112

LINE COMMENTS

Repair Order Date:	10/24/2000	Repair Order Nbr:	378846	Odometer Reading:	45 miles
Serviced By:	CLASSIC OLDSMOBILE-PONTIAC-GMC TRUCK, INC. P. O. BOX 1568 ROUND ROCK, TX 78680-1568	Selling Source:	16-PONTIAC		
		Site Code:	23089		
		Business Associate Code:	117/08		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total
10/31/2000	115	01	F	25680 - RAIL DUST REMOVAL, NON-ACID PRODUCTS	N/A	N/A	N/A	378.14
Comments:	PAINT SURFACE FEELS ROUGH ACID RAIN ON PAINT REMOVE USING NON ACID PRODUCTS NA							

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G2HZ541714186112

VEHICLE BUILD

Merchandising Model:	2HZ69 - 2001 PONTIAC GRAND PRIX		
Gross Vehicle Weight Rating:	2187 kg (4822 lb)	Dealer Number:	[illegible]
Build Date:	10/09/2000	Build Plant:	114H - ORION ASSEMBLY

OPTION CODES

#OS	A02 - ADJUSTER, 6-WAY POWER SEAT,
A1[illegible] - SEAT, FRT/SD	A[illegible] - [illegible] LUXURY
A4[illegible] - SEAT, ADJUSTER, MIRROR, POWER D	A[illegible] - [illegible] DRIVER, RECLINING
A[illegible] - [illegible] RECLINER	[illegible]
[illegible] BODY, V6	[illegible]
[illegible] - [illegible] FRT, [illegible]	[illegible]
[illegible] - [illegible] CONTROL, [illegible]	[illegible]
[illegible] - [illegible] SUSPENSION	[illegible]
[illegible] - [illegible] FINAL DRIVE 2.93	[illegible]
[illegible]	[illegible]
[illegible]	[illegible]
[illegible] - [illegible] MFI, V6	[illegible]
[illegible] - [illegible] AUTOMATIC TRANSMISSION	[illegible]
[illegible] - [illegible] WHEEL, LEATHER WRAPPED	[illegible]
[illegible]	[illegible]
[illegible]	[illegible]
[illegible] - [illegible]	[illegible]
[illegible] NO. 10	[illegible] - HIGH CAPACITY, [illegible]
U01 - VEHICLE, GAS, 1	U[illegible] - [illegible] DOOR, [illegible]
U[illegible] - HEAD UP	U[illegible] - [illegible] WINDOW [illegible]
[illegible] - A.M./FM STEREO, CD, CASS EQ/RDS, 6SP	V[illegible] - INSTRUMENT CLUSTER
U[illegible] - [illegible], DUAL, E/D MIR PATCH TWT, DUAL	V[illegible] - OWNER INFO MAN
VM4 - CONSUMER, CONTAINS EPE IMP STAN	V[illegible] - ACCESSORY
[illegible]	[illegible]

[illegible] - [illegible]	[illegible] - [illegible]
1AY - STOCK	1SB - PREFERRED EQUIP. GROUP - 1SB **
40U - EXTERIOR, WHITE (97)	6AB - COMPUTER SEL SUSP (6AB)
[illegible] - COMPUTER SEL SUSP (7AB)	8CM - COMPUTER SEL SUSP (8CM)
9CM - COMPUTER SEL SUSP (9CM)	93I - VERY DK GRAY (I) (97) (CLCD PON
933 - DARK PEWTER LEATHER	

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GM Vehicle Inquiry System
Vehicle Component

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1GTHZ541714186112

Vehicle Component

Component Code:	[illegible] ENGINE ASSEMBLY				
Source Plant:	[illegible] MICHIGAN				
Plant/Nam Broadcast:	[illegible]	Traceability:	[illegible]		
Date Scanned:	10/06/2000	Time Scanned:	[illegible]5:00	[illegible]	

Component Code:	[illegible] STEERING COLUMN - AIR SYSTEM				
Source Plant:	[illegible] DIVISION SAGINAW MI				
Plant/Nam Broadcast:	[illegible]	Traceability:	[illegible]		
Date Scanned:	[illegible]	Time Scanned:	[illegible]00	[illegible]	

Component Code:	[illegible]				
Source Plant:	[illegible] MICHIGAN				
Plant/Nam Broadcast:	[illegible]	Traceability:	[illegible]		
Date Scanned:	[illegible]	Time Scanned:	[illegible]00		

Component Code:	[illegible]		[illegible] (BCM)		
Source Plant:	[illegible]				
Plant/Nam Broadcast:	[illegible]	Traceability:	[illegible]		
Date Scanned:	[illegible]	Time Scanned:	[illegible]00		

Component Code:	[illegible]		[illegible]		
Source Plant:	[illegible]				
Plant/Nam Broadcast:	[illegible]	Traceability:	[illegible]		
Date Scanned:	[illegible]	Time Scanned:	[illegible]00		

Component Code:	[illegible] TRANSMISSION ASSEMBLY
Source Plant:	[illegible] MANUFACTURING SINGAPORE

Part/Num Broadcast:	823[illegible]	Traceability:	3BQU4
Date Scanned:	10/06/2000	Time Scanned:	16:39.00
Scan Station:	[illegible]		

Component Code:	AJ - IR SENSOR ASM-RIGHT		
Source Plant:	X - DELCO ELECTRONICS SINGAPORE		
Part/Num Broadcast:	8230	Traceability:	3BVYT
Date Scanned:	10/06/2000	Time Scanned:	16:39.00
Scan Station:	[illegible]		

Component Code:	[illegible]		
Source Plant:	[illegible]		
Part/Num Broadcast:	[illegible]	Traceability:	[illegible]
Date Scanned:	10/06/2000	Time Scanned:	[illegible]7.00

Component Code:	[illegible] IMPACT AIRBAG MODULE		
Source Plant:	[illegible]		
Part/Num Broadcast:	[illegible]		
Date Scanned:	10/06/2000		

[illegible]	[illegible]
[illegible]	[illegible]
[illegible]	[illegible]
[illegible]	10/0[illegible]

Component Code:	[illegible]
[illegible]	[illegible]
[illegible]	[illegible]
Date Scanned:	10/0[illegible]

Component Code:	[illegible]
[illegible]	[illegible]
Part/Num Broadcast:	[illegible]
Date Scanned:	10/0[illegible]

Component Code:	[illegible]		
Source Plant:	[illegible]		
Part/Num Broadcast:	[illegible]	Traceability:	[illegible]

Date Scanned:	10/06/2000	Time Scanned:	13:02:00	Scan Station:	30A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G[illegible]HZS41714186112

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	10/15/2001	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	[illegible] miles
Delivering Dealer:	CLASSIC OLDSMOBILE PONTIAC GMC TRUCK, INC P. O. BOX 1568 ROUND ROCK, TX 78680-1568 (512) 244-9000	Delivery Selling Source:	[illegible] - PONTIAC		
		Delivery Site Code:	42069		
		Business Associate Code:	[illegible]703		

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GM Vehicle Inquiry System
Dealer Information

VIN:	1GZHZ5417141861[illegible]

INVOICE INFORMATION

Invoice Date:	10/09/2000		
Site Address:	CLASSIC OLDSMOBILE-PONTIAC-GMC TRUCK, INC. P. O. BOX 1568 ROUND ROCK, TX 78680-1568 (512) 244-9000	Billing Source:	TP - PONTIAC
		Site Code:	28089
		Business Associate Code:	117703

SHIP-TO INFORMATION

Ship-To Date:	N/A		
Site Address:	CLASSIC OLDSMOBILE-PONTIAC-GMC TRUCK, INC. P. O. BOX 1568 ROUND ROCK, TX 78680-1568 (512) 244-9000	Billing Source:	[illegible]
		Site Code:	[illegible]
		Business Associate Code:	[illegible]

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GM Vehicle Inquiry System
Service Contract

VIN:	1GNHZ541714186112

SERVICE CONTRACT

Type:	[illegible]		
Description:	[illegible]0 GMPP MAJOR GUARD		
Deductible Amount:	Refer to Motors Insurance Corp. (U.S.) 1-800-[illegible] Refer to Motors Insurance Corp. (Canada) 1-[illegible]		
Inception Date:	10/16/2001	Expiration Date:	10/16/2006
Inception Odometer:	37 miles	Expiration Odometer:	60000 miles

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VINCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
03/15/2002 12:49

VIN: 1G2HZ541714186112 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE

NO CAMPAIGNS CURRENTLY AFFECTING THIS VEHICLE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

PAR CASE INFORMATION

Problem ID: 06458103

CONTACT INFORMATION

Name: [redacted]
Address: [redacted]EET
Phone: [redacted]

VEHICLE INFORMATION

VIN: 1G2HZ541714186112
MAKE: PONTIAC
MODEL: PONTIAC SSEI SEDAN
YEAR: 2001
ODOMETER: 7,968

BRC CONTACT INFORMATION

NAME: [redacted]
COMPANY:
ADDRESS: [redacted]T
PHONE:
TYPE: Claimant

ACCOUNT/POLICY:
SERVICE DEALER: CLASSIC OLDS-PONT-GMCT, INC
CONTRACT: RANDY BLAKESLY
SELLING DEALER: CLASSIC OLDS-PONT-GMCT, INC
CONTRACT: RANDY BLAKESLY
PAYEE: No

PAR DETAILS

CONTACT ID: C0000031414033
DRIVER NAME: NO DRIVER=PARKED CAR
DRIVER AGE: 0
DISABILATIES: xxxxxxxxxxxxxxxxxxxxxxxx
ROAD SURFACE: Concrete
ROAD CONDITION: Other
PEOPLE IN VEHICLE: 0
INJURIES: No
OTHER VEHICLES INVOLVED: No
NUMBER INVOLVED:
DEFECTIVE COMPONENT: UNKNOWN - ENGINE BACKFI
POLICE REPORT: No
INSURANCE: Yes
INSURNCE COMPANY: CNA COMPASS
INSURANCE COMPANY ADDR: 4155 SOUTHWEST H.K. DODGEN LOOP
TEMPLE, TX 76501

BODY INJURY: No
COLLISION: No
PROPERTY DMG: No
NON COLL: Yes
DMB ABV K: No
NOTIFY NAME: JOHN [redacted]
AGENT NAME: ALLEN LUECK
STATUS: Accepted
REJECT REASON:
ROAD TEST: No
ROAD TEST DESC:
ROAD TEST RESULT:
COMP INSPECTED:
INVEST SUMMARY: thermal event
AGENT PHONE: 254-778-2992

938
251 W
254 644.6922
399.0070

INSPECTION: 02/28/2002 06:26:00 AM
INSP NAME:
INSP DATE:
INSP MILES:
INSP DONE:
PROPERTY DAMAGE:
INCIDENT LOCATION: 1141 Lamontte Drive
Troy, TX 76579
INCIDENT RESULT: forward to ESIS due to property damage claim
VEHICLE LOCATION: FIRE DEPARTMENT
MAINTENANCE LOCATION: CLASSIC OLDS-PONT-GMC
OWNER DESC: Returned from 7 mile trip. Turned off car. Vehicle caught on fire and burned house down.
MORE INFO: File # 06457995

No INCIDENT DATE & TIME:

REIMBURSEMENT INFORMATION

ID:
PAYEE:
ADDRESS:

COMPANY:
AMOUNT:
ACCT_TYPE:
ACCT_NUM:
TAX_ID:
ISSUE_1099:

PAR CASE INFORMATION

Problem ID: 06458103

POLICY NUM:

UCC CODE INFORMATION

DESCRIPTION:
SOLUTION:
COMPONENT CODE 1: A04
COMPONENT DESCRIPTION 1: Thermal event
COMPLAINT CODE 1: Other
COMPLAINT DESCRIPTION 1: Possible Safety Concern
REPAIR ATTEMPTS 1: 0
COMPONENT CODE 2: A06
COMPONENT DESCRIPTION 2: Thermal event
COMPLAINT CODE 2: Other
COMPLAINT DESCRIPTION 2: Fire
REPAIR ATTEMPTS 2: 0
COMPONENT CODE 3: T01
COMPONENT DESCRIPTION 3: Thermal event
COMPLAINT CODE 3: Other
COMPLAINT DESCRIPTION3: Product Allegation GM 1241
REPAIR ATTEMPTS 3: 0

COMPONENT DESCRIPTION 4: COMPONENT CODE 4:
COMPLAINT CODE 4:
COMPLAINT DESCRIPTION 4:
REPAIR ATTEMPTS 4:

COMPONENT CODE 5:
COMPONENT DESCRIPTION 5:
COMPLAINT CODE 5:
COMPLAINT DESCRIPTION 5: REPAIR ATTEMPTS 5:

COMPONENT CODE 6:
COMPONENT DESCRIPTION 6:
COMPLAINT CODE 6:
COMPLAINT DESCRIPTION 6:
REPAIR ATTEMPTS 6:

WORK HISTORY

03/05/2002 - 11:44:18 AM par crm received file to review. Amber Clark/tampa/par/57148

03/05/2002 - 05:04:00 AM JOH[redacted]son

CEL[redacted]
HO[redacted]

he works the nightshift from 12am-7am. he usually gets up around 1pm but he states that it is ok to call anytime. he is off on Sundays and Mondays

03/05/2002 - 04:47:19 AM business summary: 1) crm received file to review 2) rcm contact the dlr and AVM 3) crm contacted the customer's son and confirmed preliminary par facts 4) crm advised dlr, AVM, and the customer that the file is being forwarded to ESIS for further handling due to property damage claim 5) no offer to repair or to repurchase the vehicle was extended to the customer

03/05/2002 - 02:18:37 AM — new description of incident updated:

PAR CASE INFORMATION

Problem ID: 06458103

cont 3.....

this time the home burned completely. John Prince advised that he was able to retieve a couple of possessions, but for the most part everything was lost in the fire. it took 3-4 fire de partments to put out the fire. he states that Bell County Sheriff has the vehicle in lockdown" for investigation. the delaership has provided a temporary laoner vehicle to the customer. cust states that there are no hard feelings towards the dlr. he states that he udenrstands that sometimes vehicle can not be repaired or that things just happen. he states that there are no hard feelings against GM and that he just wants to see his mother receive some assistance. he is very concerned about her state of mind and her welfare. insurance company is due to look at the damages again.

crm apologized to the customer and his family on the behalf of GM.

03/05/2002 - 02:07:51 AM — new description of incident updated:

cont 2.....

the customer is a business owner. inside of the trunk she had money bags full of money. undisclosed amount. cust advised that something inside of the trunk isulated the bags and prote cted the money from being burned. cust states that the fire department put out the fire in the garage. he sates that the garage was complete loss and the kitchen needed to be replaced. the rest of the hous ehad smoke damage, but it could be saved. cust states that on friday the insurance company came out to assess the damage for restoration. he sates that they moved some things but everything was mainly left in its place. he states that the insurance company was due back out to the house on Saturday. the customer spent the n[redacted]t another house due the condition of the home. Saturday morning at approx 6:45am the fire alarm went off. the cust received a call short[redacted]r advising her that her home was on fire again.

cont.....

03/05/2002 - 02:02:44 AM — new description of incident updated

cont.....

cust sattes that on that friday his mother drove approximately 7 miles. when she returned home she felt that the vehicle was dying. she pulled it into the garage and turned the vehicle o ff. the garage is attached to her home by a wall to the kitchen. while she was inside she heard a pop noise. she was inside the house and thought that someone had come home. the cust did not think that it had anything to do with the vehicle so she did not check. when she went to leave again she opened the door to the garage from inside of the house and smoke poured out into the house. the garage door opener is right next to the wall so she hit the bution to open the garage door to the outside. when she did the outside air "sucked" the smoke outside. the police were called to the home as well as the fire department. the fire department attached a chain to the vehicle and pulled the vehicle from the garage to the outside.

cont.....

03/05/2002 - 12:35:24 AM — new description of incident updated:

customr, Joh[redacted], states that his mother was the owner of the 2001 Pontiac Bonneville. he states that she was having concerns with the vehicle prior to the incident. he drove the vehicle. cust states tha t when you would drive the vehicle and give it gas that the vehicle would "bog" down. he advised that the lights on the dashboard would all come on. he states that he dropped the vehicle off to the delaership on a Saturday two weeks prior to the incident. the dealership provided a loaner to the customer and he provided the loaner to his mother. cust states that she picked up her vehicle on that Tuesday and she advised him that the vehicle was running worse than it was before it went in to the dlr. he sates that he did not drive the vehicle after it was picked up so he cannot state what it was doing. his mother advised that when she drove it home it felt like it was going to "die" on her.

cont.....

03/05/2002 - 12:30:59 AM customer's office # [redacted]
beauty shop # (ow[redacted]

03/05/2002 - 12:28:08 AM crm called the number on the file and it is for John[redacted] grandmother. Mattie [redacted] sister in law answered the phone. she advised that she does not know John Prince's home phone number. crm provided 800# and extension to provide to John Princ

PAR CASE INFORMATION

Problem ID: 06458103

e. the sister in law advised that Mattie[redacted]e has lost her husband, her vehicle, and her home in a very short time. she advised that the family is very concerned about her. crm apologized for the events that the family has had to go through. she agreed that this crm should probably hold off on calling the customer.

03/05/2002 - 12:25:39 AM escription of icident:

cust, Mattie[redacted] was returning from a 7 mile trip. the customer parked the vehicle in her garage. she possibly heard a noise similar to a popping sound. the customer went inside her home. the vehicle apparently caught on
fire caught the garage on fire. the garage and kitchen are what burned initially. the fire went out (was put out). it was very windy the day of the incident and apparently the fire was not completely out. the fire ignited again and burned the rest of the house. the house burned completely. the vehicle burned completely.

03/05/2002 - 12:17:03 AM SM advised that the people at the dealer know the family very well and that they are very good customer's. SM advised that he and the AVM and other people at the dealer are taking the loss very hard. SM advised that the dir will assist in whatever mea
ns are necessary.

crm advised the SM that the file would be forwarded to ESIS. he understood. crm provided 800# and extension to the SM and to the AVM.

03/[redacted]02 - 12:12:52 AM cont.....

service manager states that his understanding is that the customer parked the vehicle in her garage. she possibly heard a noise. the customer went inside her home. the vehicle apparently caught on fire caught the garage on fire. the
garage and kitchen are what burned initially. SM states that the fire went out (was put out). SM states that it was very windy the day of the incident and apparently the fire was not completely out. the fire ignited again and burned the rest of the house. the house burned completely. the vehicle burned completely.

03/05/2002 - 11:56:08 AM crm called the dealer, Classic Olds-Pontiac-GMC at 512-244-9000 and spoke with the service manager, Randy Blakeely. he advised that the customer came in recently due to an engine misfire complaint. he advised that one of his technicians replaced the s
park plugs. he advised that the tech had seen evidence that the wires had arched. there was white spots on the plugs. dir states that the concern could not be duplicated and that the technician was trying to repair what he thought to be the problem. the DSM (AVM) was in the office with the service manager. crm inquired about the vehicle having a 3.8L engine. srv mgr advised that he knew what I was stating. cont.....

CAC - CASE PRINT

Request Date: 03/05/2002

PROBLEM ID	06457955	VIN NUMBER	1G2HZ541714186112
CONTACT NAME	PRINCE, MATTIE P	MAKE	PONTIAC
ADDRESS	120 WEST MAIN STREET	MODEL	PONTIAC SSEI SEDAN
CITY, STATE	TROY, TX	YEAR	2001
ZIP	76579-6579	VEHICLE MILAGE	7,988
COUNTRY	USA		
PHONE NUMBER	(254) 938-2275		

COMPONENT CODE 1	A04
COMPONENT DESCRIPTION 1	Thermal event
COMPLAINT CODE 1	Other
COMPLAINT DESCRIPTION 1	Possible Safety Concern
COMPONENT CODE 2	A12
COMPONENT DESCRIPTION 2	Spark plug wires replaced due to evidence of arching between wires, and due to c
COMPLAINT CODE 2	Other
COMPLAINT DESCRIPTION 2	Miscellaneous - Not Classified
COMPONENT CODE 3	J01
COMPONENT DESCRIPTION 3	Misfires while driving
COMPLAINT CODE 3	Hesitates - Hot Engl
COMPLAINT DESCRIPTION3	Engine
COMPONENT CODE 4	T01
COMPONENT DESCRIPTION 4	Thermal event
COMPLAINT CODE 4	Other
COMPLAINT DESCRIPTION 4	Product Allegation GM 1241
COMPONENT CODE 5	
COMPONENT DESCRIPTION 5	
COMPLAINT CODE 5	
COMPLAINT DESCRIPTION 5	
COMPONENT CODE 6	
COMPONENT DESCRIPTION 6	
COMPLAINT CODE 6	
COMPLAINT DESCRIPTION 6	

03/04/02 Customer states that he is calling in for his mother (Mattie Pauline Prince) in regards to her 2001 Pontiac Bonneville... VIN #1G2HZ541714186112...Customer states that his mother was returning from a 7 mile drive and parked her vehicle and went inside.

..Customer states that his mother did hear a popping noise when she got out of the car...Customer states once his mother went inside the vehicle caught fire and burned down her home...Customer seeks to be the one contacted on his mother's behalf due to the fact that his father just passed away 8 months ago, and now this...Cust states that his mother is going through a lot right now...Customer states that there were no aftermarket parts on the veh.

Customer states he is unaware of a police report because the fire marshall was out there...CRM called dealership where cust has maintenance performed (purchasing dealership)...Classic Olds-Pont-GMC in Round Rock, TX...CRM spoke with Service Manager (Randy Blakesley) who stated that he was aware of the incident...

03/0 Work History Continued...Service Manager states that the plug wires were replaced on the vehicle about a week prior to the thermal event...Service Manager states that there was evidence of the wires arching together...Service Manager states that the cust

omer had been experiencing a misfire in the engine...CRM advised customer that his file would be sent to the GM Product Allegation department for further review..

CAC - CASE PRINT

Request Date: 03/05/2002

PAH Notebook

7988

MATT

HOME

BURNED

TOTAL LOSS

CUSTOMER

0 0

POLICE DEPARTMENT AND FIRE DEPARTMENT BOTH INVOLVED

INSURANCE COMPANY INVOLVED. CUSTOMER HAS NOT SETTLED. CUSTOMER WAITING ON GENERAL MOTORS TO RESPOND.

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G2HZ541714186112

VEHICLE INFORMATION

Merchandising Model:	2HZ69 - 2001 PONTIAC SSEI SEDAN	Warranty Start Date:	10/15/2001
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	CLASSIC OLDSMOBILE-PONTIAC-GMC TRUCK, INC. P. O. BOX 1568 ROUND ROCK, TX 78680-1568 (512) 244-9000	Selling Source:	16 - PONTIAC
		Site Code:	22089
		Business Associate Code:	117703

Service Contract:	Yes	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36 BUMPER TO BUMPER - NO DEDUCTIBLE	10/15/2001	37 miles	10/15/2004	36037 miles
72/100 SHEET METAL RUST-THROUGH	10/15/2001	37 miles	10/15/2007	100037 miles
36/36 CORROSION	10/15/2001	37 miles	10/15/2004	36037 miles
96/80 PCM/CC EMISSIONS	10/15/2001	37 miles	10/15/2009	80037 miles
36/36 FEDERAL EMISSIONS	10/15/2001	37 miles	10/15/2004	36037 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
02/16/2002	452479	#	A5164 - RIGHT REAR DOOR BODY SIDE MOLDING - COLOR/CLEAR CT	7988 miles
02/16/2002	452479	#	J4206 - SPARK PLG WIRES RPL	7988 miles
10/24/2000	378846	#	A5580 - RAIL DUST REMOVAL, NON ACID PRODUCTS	15 miles
10/09/2000	AB6112	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

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GM Vehicle Inquiry System
Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G2HZ541714186112

VEHICLE BUILD

Merchandising Model:	2HZ69 - 2001 PONTIAC SSEI SEDAN		
Gross Vehicle Weight Rating:	2187 kg (4822 lb)	**Order Number:**	CTTTT1
Build Date:	10/09/2000	**Build Plant:**	114H - ORION ASSEMBLY

OPTION CODES

#OS	AG2 - ADJUSTER, 6-WAY POWER SEAT,
AJ7 - INFLT RES DR/PAS-FRT/SD	AQ9 - FRT BKT, LUXURY
A45 - SEAT ADJUSTER, MIRROR, POWER, D	A80 - POWER, DRIVER, RECLINING
A81 - PASS ST BK PWR RECLINER	B58 - FLOOR MAT, FRT & RR, CARPETED I
B94 - EXTR, EMBLEM, BODY, VAR 1	CF5 - SUN, GLASS, SLIDING, ELEC
CJ2 - AIR CONDITIONER FRT, AUTO TEMP	DD8 - LT SENSITIVE
DK5 - LH & RH, REMOTE CONTROL, ELECTR	D55 - FRT COMPT, FLOOR
FE2 - TOURING CAR SUSPENSION	FE9 - EMISSION, FEDERAL
FR2 - TRANSAXLE FINAL DRIVE 2.93	IL3 - INTERIOR DESIGN (L3)
JL4 - ACTIVE BRAKE	JL9 - ANTILOCK
KA1 - SEAT, FRT	KG7 - 125 AMP
L67 - GAS, 6 CYL, 3.8L, MFI, V6, SUPE	MN7 - 4 SPD AUTO 4T65-E
MX0 - 4-SPEED AUTOMATIC TRANSMISSION	NF7 - FEDERAL, NLEV
NP5 - STEERING WHEEL- LEATHER WRAPPED	NV8 - POWER STEERING
NW9 - ELECTRONIC	N94 - 17 X 7.5, ALUMINUM, CHROME
ORN - ORION, MI, USA	QCH - P235/55R17-98H BW R/PE ST TL AL
R6J - SALES ITEM NO. 10	UA1 - HIGH CAPACITY, WET
UB1 - VEHICLE, G.P.S. 1	UG1 - GARAGE DOOR, UNIVERSAL
UV6 - HEAD UP	UV7 - WSHLD/RR WINDOW ANTENNA
U1Q - AM-FM STEREO,CD,CASS,EQ,RDS,6SP	U2F - INSTRUMENT CLUSTER
U80 - 8, DUAL F/D MIR PATCH TWT, DUAL	VH9 - OWNER INFO MAN
VM4 - CONSUMER, CONTAINS BPR IMP STAN	V41 - ACCESSORY
V73 - USA/CANADA	WA6 - PONTIAC SSEI
1AY - STOCK	1SB - PREFERRED EQUIP. GROUP - 1SB **

40U - EXTERIOR, WHITE (97)	6AB - COMPUTER SEL SUSP (6AB)
7AB - COMPUTER SEL SUSP (7AB)	8CM - COMPUTER SEL SUSP (8CM)
9CM - COMPUTER SEL SUSP (9CM)	93I - VERY DK GRAY (I) (97) (CLCD PON
933 - DARK PEWTER LEATHER	

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PHILADELPHIA
ATLANTA
CHARLOTTE
CHERRY HILL
CHICAGO
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LAS VEGAS
LONDON
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COZEN
O'CONNOR
ATTORNEYS

A PROFESSIONAL CORPORATION

NEW YORK
NEWARK
SAN DIEGO
SAN FRANCISCO
SEATTLE
WASHINGTON, DC
WEST CONSHOHOCKEN
WILMINGTON

2300 BANKONE CENTER 1717 MAIN STREET DALLAS, TX 75201-7335
214.462.3000 800.448.1207 214.462.3299 FAX www.cozen.com

RECEIVED
MAR 11 2002
LEGAL CLAIMS UNIT

March 5, 2002

S. Sale

Suzanne Y. Claude
Direct Phone 214.462.3023
Direct Fax 214.915.4936
sclaude@cozen.com

413096
Schulte

Terry Cerwin
General Motors Legal Staff
Mail Code 482207722
3131 West Grand Blvd.
P.O. Box 33122
Detroit, MI 48232

PRODUCT LITIGATION
MAR 07 2002
G.M. LEGAL STAFF

Re:	Insured:	M.P.[redacted]
	Date of Loss:	02/28/02
	Loss Location:	1141 LaMotte Dr., Troy, Texas
	Claim No.:	P420 06804ED
	Our File No.:	TBD

Dear Ms. Cerwin:

We have been retained by Encompass Insurance Company, the insurance carrier for M.P. [redacted] concerning the February 28, 2002 fire occurring at the above-referenced address. As a result of this fire, Ms. [redacted] has suffered damages estimated at $150,000, but may be greater (or less) upon first calculation.

Our preliminary investigation has revealed that the probable cause of the fire was Ms. [redacted] 2001 Pontiac Bonneville. It is quite probable that Encompass and/or Ms. Prince will be making a claim upon General Motors for the damages suffered as a result of the fire.

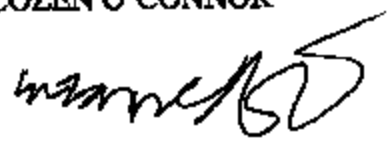
One of the principal purposes of this letter is so that you and/or your liability insurance company may participate in an investigation and/or testing of evidence recovered and preserved from the fire. In addition, you will be afforded an opportunity to make recommendations regarding the preservation of evidence.

It is imperative that an inspection take place as soon as possible so repairs may begin at the loss location. Please contact me at your earliest convenience to confirm an inspection date for your representative(s).

You should immediately send a copy of this letter to your insurance carrier, and provide us with the name of your insurance company, the policy number, the amount of available coverage, and the name of the person who will handle our claim. Kindly have a representative of your company and/or liability insurance company contact me as soon as possible, but in any event no later than seven (7) days from the date of this letter to discuss this matter further. I look forward to hearing from you in the near future.

Very truly yours,

COZEN O'CONNOR



By: Suzanne Y. Claude

SYC/ssl

DALLAS1\76317\1 099994.000

434313

Lisa M. Smith
Claims Administrator
ESIS GM Central Claims

ESIS 7-10-02

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665.3412
Facsimile 313.665.0911
Lisa.Smith2@esis.com

July 10, 2002

[redacted]

Our File Number: 434313
Our Client: General Motors Corporation
Date of Event: December 25, 2001

Dear Mr[redacted]

This will have reference to the above liability claim that you filed with General Motors Corporation for your monetary and negative equity loss. A review of this matter has been completed.

I will not be able to offer goodwill offers for any cost or expense related to the vehicle itself. As we discussed, our client, General Motors Corporation is willing to offer you $50.00 to resolve this issue; this amount represents your out of pocket rental charge.

If this is acceptable, please sign, date and have notarized the enclosed release form. Please forward the release along with your paid rental charges and a settlement draft will be forwarded promptly.

Should you have any questions, please do not hesitate to contact me.

Respectfully,

Marianne Spalla
Claims Administrator

436546

Jenny Paris
Claim Administrator
ESIS/GM Central Claims Unit

M/C: 482 C20 D71
P.O. Box 300
Detroit, MI 48265-3000

ESIS
An Insurance Services Company

July 10, 2002

Attn: Barbara Edens
State Farm Insurance Co.
185 North Randall Rd., Suite S
Batavia, IL 60510-9470

RE: Your Insured: Lawrence[redacted]
Your File: 13 7584 744 VIP (Auto) & 13 H800 421 (Homeowners)
Date of Loss: 12/24/01
Our Claim: 436546
Our Client: General Motors Corporation

Dear Ms. Edens:

This correspondence is in regards to the above captioned claim concerning a 1998 Buick Park Avenue.

A review of this matter has been completed. As we discussed previously, we are prepared to offer $13,000.00 to settle this claim. Should you choose to accept this offer, please sign the attached release. Upon my receipt of the signed and **notarized** release, I will have the settlement payment released immediately.

If I do not hear from you within 30 days, I will assume that you are not interested in settling this claim.

Thank you for your attention in this regard.

Sincerely,

Jenny Paris

JOB STATUS REPORT

TIME : 07/10/2002 14:40
NAME : T 300 20 TC
FAX# : 313-665-0912
TEL# :

DATE,TIME	07/10 14:38
FAX NO./NAME	016306276674
DURATION	00:01:11
PAGE(S)	04
RESULT	OK
MODE	STANDARD ECM

Jenny Parks
Claim Administrator
ESIS/GM Central Claims Unit

M/C: 482 C20 D71
P.O. Box 300
Detroit, MI 48265-3000

ESIS
An Insurance Services Company

Post-it® Fax Note 7671	Date 7/10/02	# of pages ▶ 4
To Barbara Edens	From Jenny Parks	
Co./Dept. State Farm	Co. ESIS	
Phone #	Phone #	
Fax # 630.627.5679	Fax # 313.665.0911	

July 10, 2002

Attn: Barbara Edens
State Farm Insurance Co.
185 North Randall Rd., Suite 5
Batavia, IL 60510-9470

RE: Your Insured: Lawrence [redacted]
Your File: 13 7584 744 VIP (Auto) & 13 H800 421 (Homeowners)
Date of Loss: 12/24/01
Our Claim: 436546
Our Client: General Motors Corporation

Dear Ms. Edens:

This correspondence is in regards to the above captioned claim concerning a 1998 Buick Park Avenue.

A review of this matter has been completed. As we discussed previously, we are prepared to offer $13,000.00 to settle this claim. Should you choose to accept this offer, please sign the attached release. Upon my receipt of the signed and notarized release, I will have the settlement payment released immediately.

If I do not hear from you within 30 days, I will assume that you are not interested in settling this claim.

RELEASE OF ALL CLAIMS

File No: 8213-259-438546jp

W ALL MEN BY THESE PRESENTS:

That the Undersigned, being of lawful age, for the sole consideration of Thirteen Thousand Dollars ($13,000.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge **ESIS/General Motors Corporation, Bill Stillwell Buick,Inc.** and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 24th of **December, 2001** at or near **Palos Heights, IL.**

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law. "

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this _____ day of _____, 2002.

CAUTION: READ BEFORE SIGNING

_____ X_____ LS
Witness

_____ X_____ LS
Witness

STATE OF _____ }
}-SS
COUNTY OF _____ }

On the _____ day of _____, 20___, before me personally appeared _____

_____

to me known to be the person(s) named herein and who executed the foregoing Release and _____

acknowledged to me that _____ voluntarily executed the same.

My term expires _____, 20___. _____
Notary Public

State Farm Insurance Companies

From the desk of
Barbara Edens
State Farm Insurance Companies
V.I.P. Subrogation

Claim Office
155 North Randall Road - Suite S
Batavia, Illinois 60510-9470
Phone: (630) 406-5000
FAX: (630) 406-5096

July 11, 2002

NOTICE: PRIVATE AND CONFIDENTIAL
The information contained in this facsimile message contains private and confidential material and/or trade secret material intended for the sole use of the individual named above. If you are not the intended recipient listed above, you are hereby notified that any disclosure, duplication, or distribution of this information or the taking of any action in reliance on the contents of this transmission, without the express written consent of the State Farm Insurance Companies, is STRICTLY PROHIBITED. If you have received this transmission in error, please notify us immediately by telephone so that we can arrange for the return of this material at no cost to you.

TO:	Jenny Paris--c/o ESIS-GM Claims
FAX:	1(313) 665 0911
PHONE:	1 (313) 665 3415
RE:	2 Releases: File 436547/ Farley File 436546/ Stanek

FROM:	Barbara Edens / State Farm Insurance Companies
FAX:	(630) 627 5674
PHONE:	(630) 627 8550
Ref:	13 7580 177 VIP/ Farley 13 7584 744 VIP/ Stanek

MESSAGE:
Enclosed find the two signed and notarized releases. The original notarized documents will be sent to you via US Mail.
Thanks,
Barb

State Farm Insurance Companies

July 11, 2002

Claim Office
188 North Randall Road - Suite 8
Batavia, Illinois 60510-9470
Phone: (630) 406-5000
FAX# (630) 406-5095

ESIS/GM CLAIMS
Renaissance Center
Mail Code 482C20D711
PO Box 300
Detroit, MI 48265-3000
Attention: Jenny Paris
CERTIFIED MAIL - RETURN RECEIPT REQUESTED

Our Claim Number: 13 7584 744 VIP (Auto) & 13 H800 421 (Homeowners)
Our Insured: Lawrence[redacted]
Date of Loss: 12/24/01

Your File: 436546

Dear Jenny:

Enclosed find the signed notarized release via fax transmission. The original document is being sent via US Mail.

Sincerely,

Barbara Edens
Claim Specialist/ V.I.P. Subrogation
(630) 627 8550
FAX (630) 627 5874

Cc: Teosia Hanla/ Lombard
Claim # 13 H800 421

State Farm Insurance Companies

A

July 11, 2002

Claim Office
165 North Randall Road - Suite S
Batavia, Illinois 60510-9470
Phone: (630) 406-6000
FAX# (630) 406-5036

ESIS/GM CLAIMS
Renaissance Center
Mail Code 482C20D711
PO Box 300
Detroit, MI 48265-3000
Attention: Jenny Paris
CERTIFIED MAIL- RETURN RECEIPT REQUESTED

Our Claim Number: 13 7584 744 VIP (Auto) & 13 H800 421 (Homeowners)
Our Insured: Lawrence[redacted]
Date of Loss: 12/24/01

Your File: 436546

Dear Jenny:

Enclosed find the signed notarized release via fax transmission. The original document is being sent via US Mail.

Sincerely,

Barbara Edens
Claim Specialist/ V.I.P. Subrogation
(630) 627 6550
FAX (630) 627 5674

Cc: Teosia Hands/ Lombard
Claim # 13 H800 421

RECEIVED
JUL 18 2002
ESIS-GM CLAIMS UNIT

RELEASE OF ALL CLAIMS

No: 8213-259-436548p

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, being of lawful age, for the sole consideration of Thirteen Thousand Dollars ($13,000.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge [redacted]/General Motors Corporation, [redacted] Buick,Inc. ,and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 24th of December, 2001 at or near Palos Heights, IL.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law.

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THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this 12 day of July, 2002.

CAUTION: READ BEFORE SIGNING

x Barbara Edens LS

Witness

X _____ LS

Witness

STATE OF Il)
) ss
COUNTY OF Kane)

On the 12th day of July, 2002 before me personally appeared Barbara Edens

to me known to be the person(s) named herein and who executed the foregoing Release and she

acknowledged to me that she voluntarily executed the same.

My term expires March 31, 2003 Christine Downes
Notary Public

OFFICIAL SEAL
CHRISTINE DOWNES
NOTARY PUBLIC, STATE OF ILLINOIS
MY COMMISSION EXPIRES 3-31-2003

RELEASE OF ALL CLAIMS

File No: 8213-359-4365449

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, being of lawful age, for the sole consideration of Thirteen Thousand Dollars ($13,000.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge GMAC/General Motors Corporation, Bill Bidwell Buick,Inc. and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 24th of December, 2001 at or near Palos Heights, IL.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

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THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this 12 day of July, 2002.

CAUTION: READ BEFORE SIGNING

[signature] LS

Witness

X _____ LS

Witness

STATE OF Ia)
)-ss
COUNTY OF Kane)

On the 12 day of July, 2002 before me personally appeared Barbara Ellis

to me known to be the person(s) named herein and who executed the foregoing Release and she

acknowledged to me that she voluntarily executed the same.

My term expires March 31 2003. Christine Downes
Notary Public

OFFICIAL SEAL
CHRISTINE DOWNES
NOTARY PUBLIC, STATE OF ILLINOIS
MY COMMISSION EXPIRES 3-31-2003

ILLINOIS OFFICE
BLOOMINGTON, ILLINOIS

BANK ONE, N.A.
CINCINNATI, OHIO

501 380 804

CLAIM NUMBER 13-H800-421 DATE OF LOSS 12-24-01 NAME OF INSURED Stanek ISSUED DATE 12-28-01

PAY TO THE ORDER OF Joanne [redacted] & Lawrence & Ann [redacted]

Three thousand seven hundred eighty seven 1/100 DOLLARS $ 3787.00

⑈050361253 ⑆1100 2420 ⑈ 16

☐ STATE FARM GENERAL INSURANCE COMPANY
☐ STATE FARM COUNTY MUTUAL INSURANCE COMPANY OF TEXAS
☒ STATE FARM FIRE AND CASUALTY COMPANY
☐ STATE FARM LLOYDS
☐ STATE FARM FLORIDA INSURANCE COMPANY

MLGR
Anna Williams
AUTHORIZED SIGNATURE

⑈015938080⑆ ⑆044115443⑆ 627618268⑈ ⑈0000378700⑈

[redacted]

STATE FARM FIRE AND CASUALTY COMPANY

FIRE PAYMENTS BY COL/LN

[redacted]
named insured
[redacted] JOANNE L

policy number
[redacted]
date of loss
12-24-01

COL/Ln 33/001

C denotes consolidated payment
E denotes EFT payment

COL/Ln: 33/001 indemnity: 2,631.20 dir recov: 0.00 expense: 0.00

	payee	amount	issued	status	trans	pay code
[redacted]	JOANNE L. [redacted]	2,631.20	12-28-01	O/S	D	1

COL/Ln 34/001

C denotes consolidated payment
E denotes EFT payment

COL/Ln: 34/001 indemnity: 1,155.80 dir recov: 0.00 expense: 0.00

payment number	payee	amount	issued	status	trans	pay code
01380804Q	JOANNE L. STANE	1,155.80	12-28-01	O/S	D	1

My OK
12/25/03

STATEMENT OF LOSS

Claim Number 13-H800-421

Barcode Only

[redacted]

COVERAGE A - BUILDING Limit of Liability $ 285,315

Description	Amount $
See recap	2881.20
Total A	$ 2881.20

COVERAGE B - CONTENTS Limit of Liability $ 213,986

Description	Amount $
See recap	1157.80
Total B	$ 1157.80

USE Limit of Liability $ Actual

		Amount $
0.*		
2881.20+		
1157.80=		
4039.*		
4039.-	Total C	$ -0-
2.00=		
4037.*	Total A + B + C	
	Plus Special Coverage	
4037.-	Total Loss	4039.00
250.=	Less Depreciation - Cov. A	
3787.*	Less Depreciation - Cov. B	<2.00>
	Subtotal	4037.00
	Less Deductible	<250.00>
	Total Payable	3787.00

T. Williams 12/28/01

SWORN STATEMENT IN PROOF OF LOSS

MAR 14 2002

POLICY NO. 13 15 73447 EFFECTIVE DATE 8-19-01 EXPIRATION DATE 8-19-02

TYPE OF POLICY Homeowners PROPERTY INSURED 12323 S. Pine Pl, Palos Hts.

AMOUNT $ 3787.00 TO ☒ STATE FARM FIRE AND CASUALTY COMPANY ☐ STATE FARM GENERAL INSURANCE COMPANY

☐ STATE FARM COUNTY MUTUAL INSURANCE COMPANY OF TEXAS ☐ STATE FARM LLOYDS

13-H800-421
CLAIM NO.

By the above policy of insurance, you [redacted] Joanne [redacted] & Lawrence Ann S[redacted] (hereinafter called insured).
Name of Insured

A fire Peril Loss occurred 12-24-01 Date about the hour of 12:13 ☐ A.M. ☐ P.M.

which loss upon best knowledge and belief of insured was caused by automobile Origin

The interest of the insured in the described property was owner

Others having interest in the described property in the name or for the benefit of mortgagee, shareholder, or otherwise were ABN Amro Mtg Group Inc, Its successors and/or assigns, PO BOX 57068 Since the above policy was issued there has been no change in title, use, or possession of said property except

THE ACTUAL CASH VALUE of the described property at time of loss was ($ _____ Building $ _____ Contents) ..... $

THE REPLACEMENT COST of the described property at time of loss was ($ 285,315 Building $ 213,986 Contents) ..... $

THE TOTAL INSURANCE covering the described property including this policy and all other policies (whether valid or not), binders, or agreement to insure was at time of said loss ..... $

THE ACTUAL LOSS AND DAMAGE to the described property as a result of said loss was
([redacted] $ 2631.20 Contents $ 1155.80 Other _____ $ _____) ..... $ 3787.00

LESS AMOUNT OF DEDUCTIBLE ..... $ 250.00

INSURED HEREBY CLAIMS OF THIS COMPANY (*) under this policy the sum of ..... $ 4037.00
*Subject to Supplemental Claim, if applicable, to be filed in accordance with the terms and conditions of the Replacement Cost Coverage under the above described policy.

THE FULL COST OF REPAIR OR REPLACEMENT is ..... $ 4037.00

MAXIMUM AMOUNT OF SUPPLEMENTAL CLAIM under the Replacement Cost Coverage of the above described policy is ($ ___ Building $ 2.00 Contents) ..... $ 2.00

In consideration of the payment to be made hereunder for any property other than real property on an actual cash value or replacement cost basis, the insured does hereby assign to said insurer all right, title and interest in and to said property for which claim is being made hereunder, and agrees to immediately notify said insurer in case of any recovery of the property for which claim is being made hereunder, and will render all assistance possible in any endeavor to recover said property. Insured also agrees to turn over to said insurer, any such recovery which may be made, or reimburse said insurer in full to the extent of the payment which may be recovered.

The said loss was not caused by design or procurement on the part of the insured or this affiant; nothing has been done by or with the privity or consent of insured or this affiant, to violate the conditions of the policy, or render it void, no articles are mentioned herein or in annexed schedules but such as were interested in the loss and insured under this policy, and belonged to the insured at the time of said loss, no property saved has been in any manner concealed, and no attempt to deceive the said insurer as to the extent of said loss, has in any manner been made. Any other information that may be required will be furnished on call, and considered a part of this proof. All loss verification, as required by the insurance policy, is annexed hereto.

It is expressly understood and agreed that the furnishing of this blank to the insured or the assistance of an adjuster, or any agent of the insurer in the making of this proof, is not a waiver of any rights of said insurer or of any of the conditions of this policy.

WITNESS my hand at 7PM
this 11th day of March, 2002
State of IL County of Cook

Signature 3-11-02 Date

[redacted] 3/11/02 Date

[redacted] personally appeared before me, the day and date above written _____ signer of the foregoing statements, who being by me duly sworn, made solemn oath that the matters contained in the foregoing statements are true in substance and in fact.

_____ (SEAL) My commission expires _____
NOTARY PUBLIC

p Farm Insurance Companies
20550 S Cicero Ave.
Matteson, IL 60443
Phone (708) 503-5948
Fax (708) 503-5906
12/27/2001

Estimate: 13-HB00-421
Insured: [redacted]
Property:

Claim Number: 13-HB00-421
Policy Number: 13-15-7344-7
Type of Loss: Smoke
Deductible: $ 250.00
Price List: ILCC4F1D1
Date of Loss: 12/24/2001
Date Inspected: 12/26/2001

Summary for Smoke

Line Item Total				2,414.79
Material Sales Tax	@	7.750% x	97.40	7.55
Replacement Cost Value				2,422.34
Less Depreciation				(0.00)
Actual Cash Value (ACV)				2,422.34
Overhead	@	10.0% x	2,294.34	229.43
Profit	@	10.0% x	2,294.34	229.43
Actual Cash Value (Including Overhead and Profit)				2,881.20
Less Deductible				(250.00)
Actual Cash Value Payment				$2,631.20

WILLIAMS, L TRICIA
(708) 503-5948

ALL AMOUNTS PAYABLE ARE SUBJECT TO THE TERMS, CONDITIONS AND LIMITS OF YOUR POLICY.

Room: garage LxWxH 24'0" x 22'0" x 8'0"

736.00	SF Walls	528.00	SF Ceiling	1,264.00	SF Walls & Ceiling
528.00	SF Floor	58.67	SY Flooring	92.00	LF Floor Perimeter
192.00	SF Long Wall	176.00	SF Short Wall	92.00	LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean part of the walls and ceiling	1,246.00 SF	0.20	249.20		249.20
Clean floor	528.00 SF	0.20	105.60		105.60
Clean cabinetry - upper - inside and out	8.00 LF	6.37	50.96		50.96
Clean window unit (per side) 10 - 20 SF	3.00 EA	7.90	23.70		23.70
Clean overhead door & hardware	1.00 EA	22.21	22.21		22.21
Clean overhead (garage) door opener	1.00 EA	13.80	13.80		13.80
Clean door (per side)	2.00 EA	3.83	7.66		7.66
Clean door / window opening (per side)	2.00 EA	6.83	13.66		13.66
Clean light fixture	1.00 EA	5.57	5.57		5.57
Drywall patch, ready for paint	1.00 EA	71.30	71.30		71.30
Room Totals: garage			**563.66**		**563.66**

Room: Hallway LxWxH 29'0" x 3'6" x 8'0"

Subroom 1: offset LxWxH 10'0" x 3'5" x 8'0"

726.67	SF Walls	121.17	SF Ceiling	847.83	SF Walls & Ceiling
121.17	SF Floor	13.46	SY Flooring	90.83	LF Floor Perimeter
312.00	SF Long Wall	51.33	SF Short Wall	90.83	LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean the walls and ceiling	847.83 SF	0.20	169.57		169.57
Clean floor	121.17 SF	0.20	24.23		24.23

CONTINUED - Hallway

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean smoke detector	2.00 EA	3.28	6.56		6.56
Clean light fixture	4.00 EA	5.57	22.28		22.28
Clean door - bifold set (per side)	4.00 EA	7.72	30.88		30.88
Clean door / window opening (per side)	4.00 EA	6.83	27.32		27.32
Room Totals: Hallway			**280.84**		**280.84**

Room: Utility Room LxWxH 12'0" x 8'0" x 8'0"

320.00	SF Walls	96.00	SF Ceiling	416.00	SF Walls & Ceiling
96.00	SF Floor	10.67	SY Flooring	40.00	LF Floor Perimeter
96.00	SF Long Wall	64.00	SF Short Wall	40.00	LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean tile walls and ceiling	416.00 SF	0.20	83.20		83.20
Clean floor	96.00 SF	0.20	19.20		19.20
Clean cabinetry - upper - faces only	5.58 LF	3.73	20.81		20.81
Clean cabinetry - lower - faces only	5.58 LF	3.73	20.81		20.81
Clean countertop	5.58 SF	0.39	2.18		2.18
Clean window unit (per side) 3 - 9 SF	1.00 EA	5.53	5.53		5.53
Clean laundry tub	1.00 EA	7.55	7.55		7.55
Room Totals: Utility Room			**159.28**		**159.28**

Room: Pantry LxWxH 5'0" x 4'0" x 8'0"

144.00	SF Walls	20.00	SF Ceiling	164.00	SF Walls & Ceiling
20.00	SF Floor	2.22	SY Flooring	18.00	LF Floor Perimeter
40.00	SF Long Wall	32.00	SF Short Wall	18.00	LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean shelving - wood	65.00 LF	0.48	31.20		31.20
Clean the walls and ceiling	164.00 SF	0.20	32.80		32.80
Clean floor	20.00 SF	0.20	4.00		4.00
Clean light fixture	1.00 EA	5.57	5.57		5.57
Clean door (per side)	2.00 EA	3.83	7.66		7.66
Clean door / window opening (per side)	2.00 EA	6.83	13.66		13.66
Room Totals: Pantry			94.89		94.89

Room: Kitchen LxWxH 17'0" x 16'0" x 8'0"

528.00	SF Walls	272.00	SF Ceiling	800.00	SF Walls & Ceiling
272.00	SF Floor	30.22	SY Flooring	66.00	LF Floor Perimeter
136.00	SF Long Wall	128.00	SF Short Wall	66.00	LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean the walls and ceiling	800.00 SF	0.20	160.00		160.00
Clean floor	272.00 SF	0.20	54.40		54.40
Clean cabinetry - upper - faces only	25.00 LF	3.73	93.25		93.25
Clean cabinetry - lower - faces only	34.00 LF	3.73	126.82		126.82
Clean countertop	22.00 SF	0.39	8.58		8.58
Clean light fixture	2.00 EA	5.57	11.14		11.14
Clean sink - double and faucet	1.00 EA	13.61	13.61		13.61

CONTINUED - Kitchen

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean sink and faucet	1.00 EA	9.08	9.08		9.08
Room Totals: Kitchen			**476.88**		**476.88**

Room: Attic LxWxH 35'0" x 30'0" x 8'6"

1,040.00	SF Walls	1,050.00	SF Ceiling	2,090.00	SF Walls & Ceiling
1,050.00	SF Floor	116.67	SY Flooring	130.00	LF Floor Perimeter
280.00	SF Long Wall	240.00	SF Short Wall	130.00	LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean floor or roof joist system	525.00 SF	0.51	267.75		267.75
Se[illegible]or or ceiling joist system	525.00 SF	0.56	294.00		294.00
Room Totals: Attic			**561.75**		**561.75**

Room: Family Room LxWxH 20'0" x 15'6" x 8'0"

568.00	SF Walls	310.00	SF Ceiling	878.00	SF Walls & Ceiling
310.00	SF Floor	34.44	SY Flooring	71.00	LF Floor Perimeter
160.00	SF Long Wall	124.00	SF Short Wall	71.00	LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean and deodorize carpet	310.00 SF	0.33	102.30		102.30
Contents - move out then reset	1.00 EA	47.19	47.19		47.19
Room Totals: Family Room			**149.49**		**149.49**

R[illegible] Miscellaneous

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean up by an insured	16.00 HR	8.00 HR	128.00		128.00
Room Totals: Miscellaneous			**128.00**		**128.00**
Line Item Totals: 13-H800-421			**2,414.79**		**2,414.79**

Grand Total Areas:

4,062.67	SF Walls	2,397.17	SF Ceiling	6,459.83	SF Walls & Ceiling
2,397.17	SF Floor	266.35	SY Flooring	507.83	LF Floor Perimeter
1,216.00	SF Long Wall	815.33	SF Short Wall	507.83	LF Ceil. Perimeter

State Farm Insurance Companies
24550 S Cicero Ave.
Matteson, IL 60443
Phone (708) 503-5948
Fax (708) 503-5906
12/27/2001

Estimate:	13-H800-421A	Claim Number:	13-H800-421
Insured:	[redacted]	Policy Number:	13-15-7344-7
Property:		Type of Loss:	Smoke
		Deductible:	$ 0.00
		Price List:	CONTENTS2001B
		Date of Loss:	12/24/2001
		Date Inspected:	12/26/2001

Summary for Smoke

Line Item Total	1,137.80
Replacement Cost Value	1,137.80
Less Depreciation	(0.00)
Actual Cash Value (ACV)	1,137.80
Actual Cash Value (Including Overhead and Profit)	1,137.80
Less Deductible	(0.00)
Net Actual Cash Value Payment	$1,137.80

WILLIAMS, L TRICIA
(708) 503-5948

ALL AMOUNTS PAYABLE ARE SUBJECT TO THE TERMS, CONDITIONS AND LIMITS OF YOUR POLICY.

Room: garage LxWxH 24'0" x 22'0" x 8'0"

736.00	SF Walls	528.00	SF Ceiling	1,264.00	SF Walls & Ceiling
528.00	SF Floor	58.67	SY Flooring	92.00	LF Floor Perimeter
192.00	SF Long Wall	176.00	SF Short Wall	92.00	LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Snowblower - exterior	1.00 EA	16.50 EN	16.50		16.50
Ladder - A-frame	3.00 EA	12.00 EN	36.00		36.00
File cabinet -2 drawers - metal or wood- light/in&out	1.00 EA	8.00 EN	8.00		8.00
Book case - three shelves - medium soot	1.00 EA	18.00 EN	18.00		18.00
China cabinet base- in /out - medium soot	1.00 EA	30.94 EN	30.94		30.94
China hutch - medium soot - in & out	1.00 EA	29.00 EN	29.00		29.00
Pack- Knacks, dishware, silverware/records - per hour	3.00 HR	27.00 EN	81.00		81.00
Room Totals: garage			219.44		219.44

Room: Utility Room LxWxH 12'0" x 8'0" x 8'0"

320.00	SF Walls	96.00	SF Ceiling	416.00	SF Walls & Ceiling
96.00	SF Floor	10.67	SY Flooring	40.00	LF Floor Perimeter
96.00	SF Long Wall	64.00	SF Short Wall	40.00	LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Refrigerator exterior light soot	1.00 EA	11.00 EN	11.00		11.00
Dryer - light soot - exterior	1.00 EA	11.92 EN	11.92		11.92
Washing Machine's exterior - light soot	1.00 EA	7.60 EN	7.60		7.60
Telephone - Light soot	1.00 EA	11.00 EN	11.00		11.00

CONTINUED - Utility Room

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Upholstered bench - 1' to 3' length	1.00 EA	18.45 EN	18.45		18.45
Bar stool - wood - light soot - includes legs	1.00 EA	6.50 EN	6.50		6.50
Clean 8" - 12" TV units - exterior	1.00 EA	14.00 EN	14.00		14.00
Knick- Knacks, dishware, silverware/records - per hour	1.00 HR	27.00 EN	27.00		27.00
Dry clean full length coat - fabric or wool	1.00 EA	14.00 EN	14.00		14.00
Room Totals: Utility Room			**121.47**		**121.47**

Room: Pantry LxWxH 5'0" x 4'0" x 8'0"

144.00	SF Walls	20.00	SF Ceiling	164.00	SF Walls & Ceiling
20.00	SF Floor	2.22	SY Flooring	18.00	LF Floor Perimeter
40.00	SF Long Wall	32.00	SF Short Wall	18.00	LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Knick- Knacks, dishware, silverware/records - per hour	5.00 HR	27.00 EN	135.00		135.00
Room Totals: Pantry			**135.00**		**135.00**

528.00	SF Walls	272.00	SF Ceiling	800.00	SF Walls & Ceiling
272.00	SF Floor	30.22	SY Flooring	66.00	LF Floor Perimeter
136.00	SF Long Wall	128.00	SF Short Wall	66.00	LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Gas/Electric range - exterior - Light Soot	1.00 EA	19.55 EN	19.55		19.55
Refrigerator exterior light soot	1.00 EA	11.00 EN	11.00		11.00
Dishwasher - light soot - exterior	1.00 EA	9.09 EN	9.09		9.09
Microwave - exterior - light soot	1.00 EA	6.50 EN	6.50		6.50
Knick- Knacks, dishware, silverware/records - per hour	2.00 HR	27.00 EN	54.00		54.00
Room Totals: Kitchen			100.14		100.14

Room: Attic

LxWxH 35'0" x 30'0" x 8'0"

1,040.00	SF Walls	1,050.00	SF Ceiling	2,090.00	SF Walls & Ceiling
1,050.00	SF Floor	116.67	SY Flooring	130.00	LF Floor Perimeter
280.00	SF Long Wall	240.00	SF Short Wall	130.00	LF Ceil. Perimeter

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
Clean floor or roof/joist system	525.00 SF	0.51	267.75		267.75
Seal floor or ceiling joist system	525.00 SF	0.56	294.00		294.00
Room Totals: Attic			561.75		561.75
Line Item Totals: 13-H800-421A			1,137.80		1,137.80

Grand Total Areas:

2,768.00	SF Walls	1,966.00	SF Ceiling	4,734.00	SF Walls & Ceiling
1,966.00	SF Floor	218.44	SY Flooring	346.00	LF Floor Perimeter
744.00	SF Long Wall	640.00	SF Short Wall	346.00	LF Ceil. Perimeter

STRUCTURAL DAMAGE CLAIM POLICY

When you have a covered structural damage claim to your real property, you should know ...

-We want you to receive quality repair work to restore the damages to your property.

-We will provide you with a detailed estimate of the scope of damage and costs of repairs. Should the contractor you select have questions concerning our estimate, they should contact your claim representative directly.

-You may have the repairs made by a contractor of your choice.

-If you select a contractor whose estimate is the same as or lower than our estimate, based on the same scope of damages, we will pay based upon their estimate. If your contractor's estimate is higher than ours, you should contact your claim representative prior to beginning the repairs.

-State Farm cannot authorize any contractor to proceed with work on your property. Repairs should proceed only with your authorization.

-State Farm does not guarantee the quality of workmanship of any contractor or guarantee that the work will be accomplished within any specific time frame.

-It is understood that the contractor is hired by you, our insured, and that they work for you - not State Farm.

Barcode Only

Insured: See other side for instructions and example.

Number [redacted] Unit [redacted] JF = [redacted] FA = [redacted]

[redacted]

Date of Loss ______________ SG = [redacted] BP = [redacted] MO = [redacted]

Insured [redacted]
Room ______________

Ded. [redacted] C/L [redacted] Claim Rep. [redacted] Date Completed [redacted]

TO BE COMPLETED BY INSURED							[redacted]				
1 Item No. / Only	2 Description of Property	3 Mfr/Brand Name and Serial/Model No.	4 Purchased or Obtained From	5 Date of Purchase or Age LE	6 Replacement Repair or Restoration Cost "r"	7 Today's Value/ Actual Cash Value	8 % Tax	9 R/C U	10 Depr. Or Discount Amount OY	11 Settlement	12 R/C Bene Remain (If applica
1	Flower pot	—	?	6 mo	20.00			20.00	10%	18.00	2.00

Home and Work Phone No.: (____) ______________ / ______________ TOTALS [redacted]

DEDUCTIBLE [redacted]
LESS RS ORDERS [redacted]
SETTLEMENT [redacted]

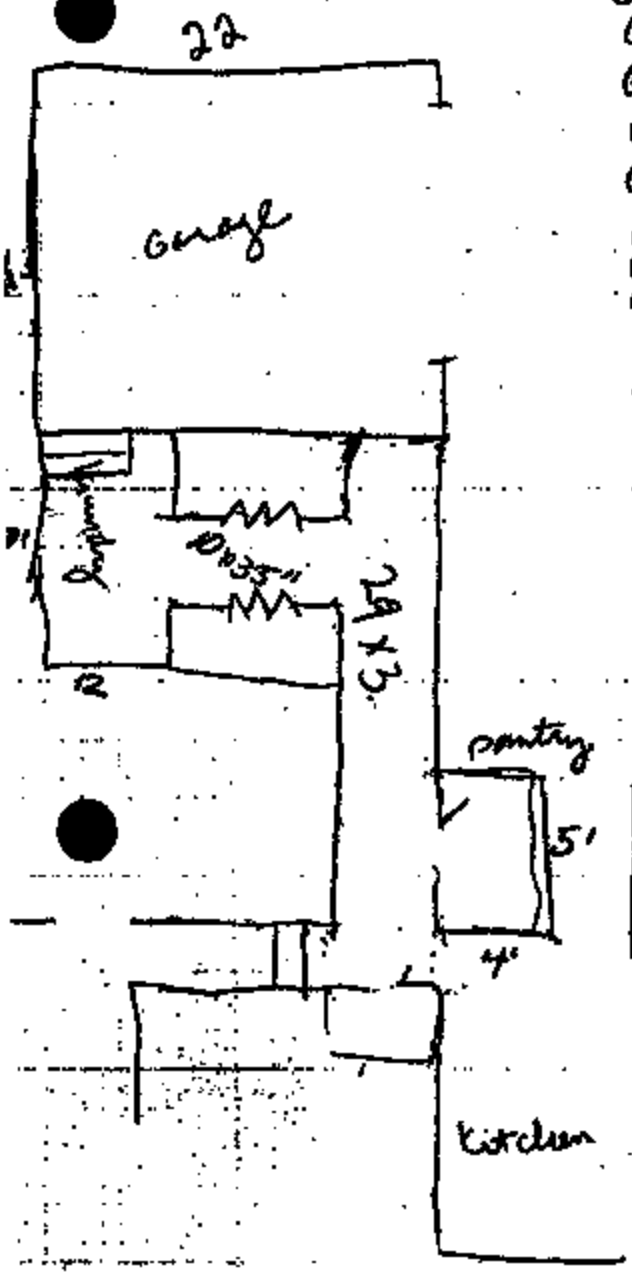
The above information is true to the best of my knowledge.

Insured's Signature ______________________ Date ______________

Page [redacted] of [redacted]

[illegible] Rev. [illegible] Printed in U.S.A.

T-William
13-H800 ...
12-...01



CLN W&C
CLN ¶
CLN Off Door (2 sides)
CLN opener
CLN WDWS (3) glass block
CLN sprinkler system
CLN DOR (2 sides) + opening
" LIT FXTR
outlet
~~Rm~~ Dry patch
" cabinet (shelf)

Hallway

CLN W&C
CLN F
" 2 smoke detectors
" 2 LIT switches
" Bifold doors (2 sets)
" opening (2)
" 9 LIT FXTRS
" DOR + opening

Pantry

CLN shelves (65 LF)
CLN W&C
CLN F
" LIT FXTR
~~CLN DOR + opening~~
CLN various (5 his)

ATTIC

~~[illegible]~~
SEAL JST

PP

~~6~~ rakes
2 pushs
snowblower
4 shovels
~~3 alum~~ ladd
file cabinet
wood cab.
3 brooms
lawn mower
~~3 [illegible]~~
China Cabin
3 hos.

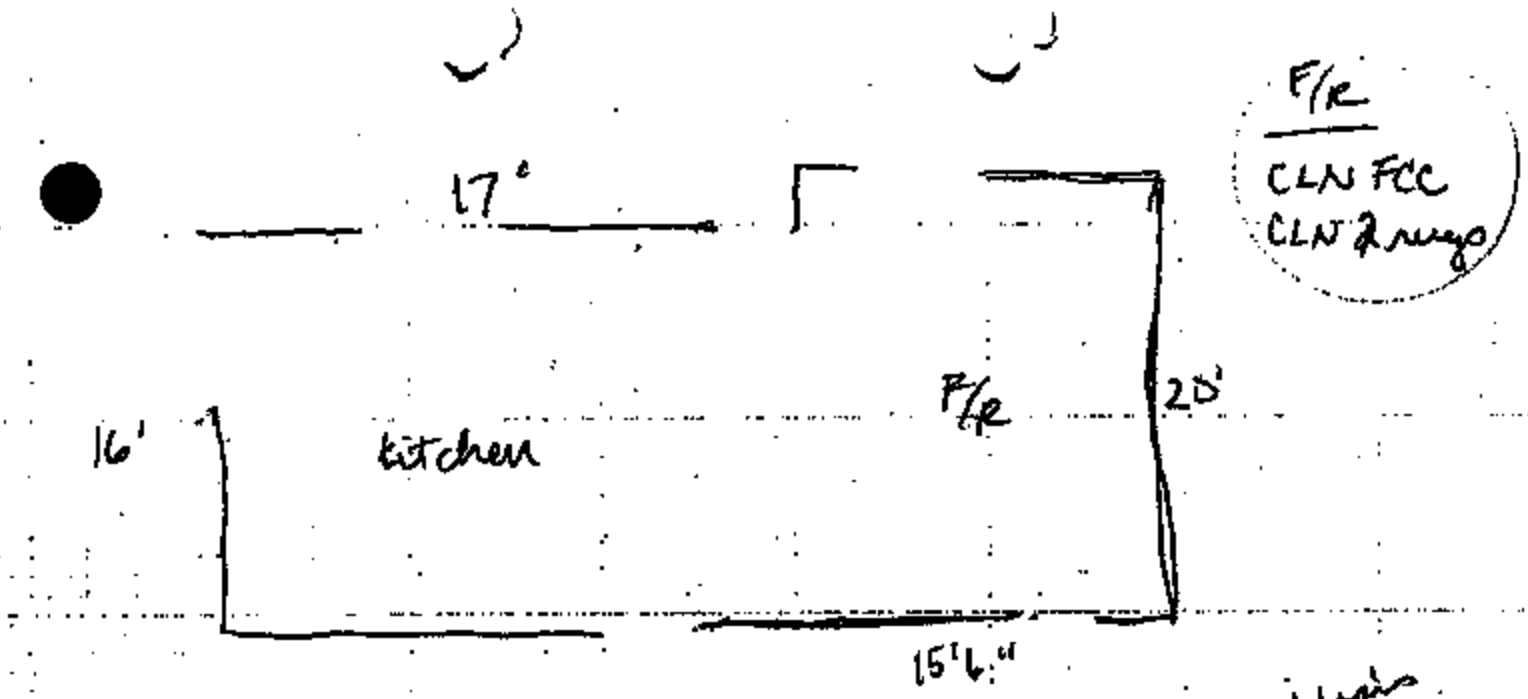
Utility

PP

" refrig
washer
dryer
" upper cab
" lower cab
" Countertop
" WDW (35" x 2
" laundry tub

PP

CLN phone
upstr chair
Stool
~~B~~ 9" TV
telephone
2 hos ~~[illegible]~~



Twillman
13-4800-481
D 26-01

Kitchen

CLN W+C
CLN P
CLN cab (center) upper (26 LF)
CLN lower (34 LF)
CLN countertops (20 LF)
" LT FMR
Stove top
refrig
dishwasher
microwave
2 sink/faucet
2-hrs Various

	2579.81	PP
	~~- 250.00~~	
	~~2323.81~~	131.80
		~~147.80~~
		2451.81
	2701.81	~~2579.81~~
	- 250.00	
	2451.81	3589.61

PP

Please detach this form and r[illegible] it with the report in the en[illegible]e provided.
If no report was made by yo[illegible]ce, indicate reporting offic[illegible]nown.

CLAIM NO 13-H900-421
REPORT NO
REPORT TYPE FIRE
[illegible]TION 12323 S PIN PLACE, PALOS HTS, IL. 60463
PARTIES [redacted]

INSURED [redacted]
LOSS TYPE FIRE IN GA
AUTHORIZER WILLIAMS, TRICIA

LOSS DATE 12/24/2001
LOSS TIME
PHONE NO (708) 603-5948

ENTERED BY MCDONNELL, SUSAN

COPY

PALOS HEIGHTS FIRE PROTECTION DISTRICT
12300 S. HARLEM AVE. • PALOS HEIGHTS, ILLINOIS • 60463
PHONE (708) 448-4272 • FAX (708) 448-4951

INCIDENT REPORT

REPORT # 01802 DISPATCH # 0413581802 DATE: 12-24-01

NATURE OF CALL: Car on fire in Garage SHIFT: (B) R G

LOCATION OF CALL: 12523 S. Pine Pl

TIME OF CALL: 1213 TIME OUT: 1214 ON SCENE: 1217 IN QUARTERS: 1336 RESPONSE TIME: 4:06	TYPE OF CALL ACD AMB AOI AOIC CO (GEN) GFA MIN MOI MOIC MOIR SER TA RESPONSE DISTRICT MAP PAGE: 21 OJ	WEATHER COND: Cloudy ROAD: Dry TEMP: 22 WIND: Calm

OWNER/ PATIENT INFORMATION:

NAME: [redacted] PHONE: [redacted]

ADDRESS: [redacted] CITY: Palos Hts STATE: IL ZIP: 60463

TRANSPORT TO: ALS ☐ BLS ☐ MEDICARE:

ADDITIONAL PATIENTS(*See Reverse*) ☐

SPECIAL EQUIPMENT USED:

WATER USAGE: 150 HOSE: 1¾

FIRE DAMAGE ESTIMATE: 10,000 CO READING: INSURANCE CO: Same Farm

BLDG. COMM. NOTIFIED ☐ NICOR ☐ COM. ED. ☐ OTHER:

VEHICLE INFORMATION: YEAR: 1998 MAKE: Buick MODEL: Park Ave

VIN # 1G4CW52K1W4650995 LICENSE: F 707918

EMS REPORT NUMBERS: MRF:

OFFICER IN CHARGE Jacobs POLICE Y ☑ N ☐ PHPD

NARRATIVE: Heavy Smoke showing upon arrival. 6404 pulled 1¾ x bag & extinguished area & approx 150 gallons of water. No extension to structure found. Attic & Interior of home is clear. Smoke showing to garage, minimal damage to drywall directly in back of area no evasive used. Area cleaned from garage door & second floor to commencement from fire area to second floor. Minimal overhaul & contents in garage. Homeowner states she attempted to start Blow when she heard a "pop" sound. Says smoke then flames came from under hood. Attempted to open hood, but could not. She then called 911 from inside house.

SIGNATURE OF OFFICER MAKING REPORT: [signature]

CLAIM PHOTO TRANSMITTAL
(35mm)

CLAIM NO. 15-H800-421

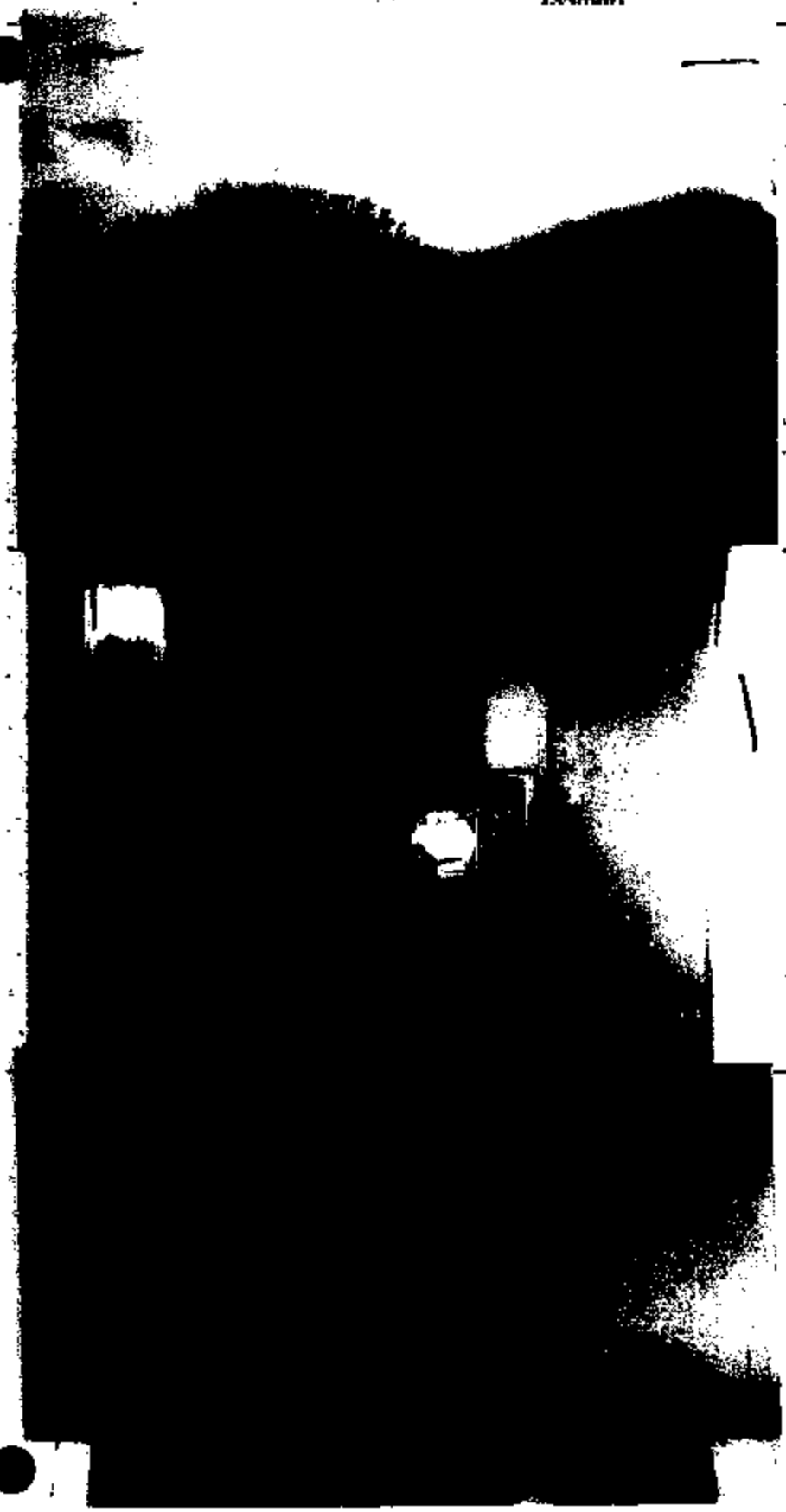


Photo No.

Location/View

215K/NW elevation

auto which started fire

Photo No.

Location/View

contents

Photo No.

Location/View

Soot dmg

Date/Time 12/26/01 930

By TM

CLAIM PHOTO TRANSMITTAL (35mm)

CLAIM NO. 13-H800-421

Photo No.

Location/View SE Corner

Photo No.

Location/View Drywall dmg

Photo No.

Location/View flower pot melted

Date/Time 12/26 9:30

By TW

CLAIM PHOTO
TRANSMITTAL
(35mm)

CLAIM NO: 13-H800-421

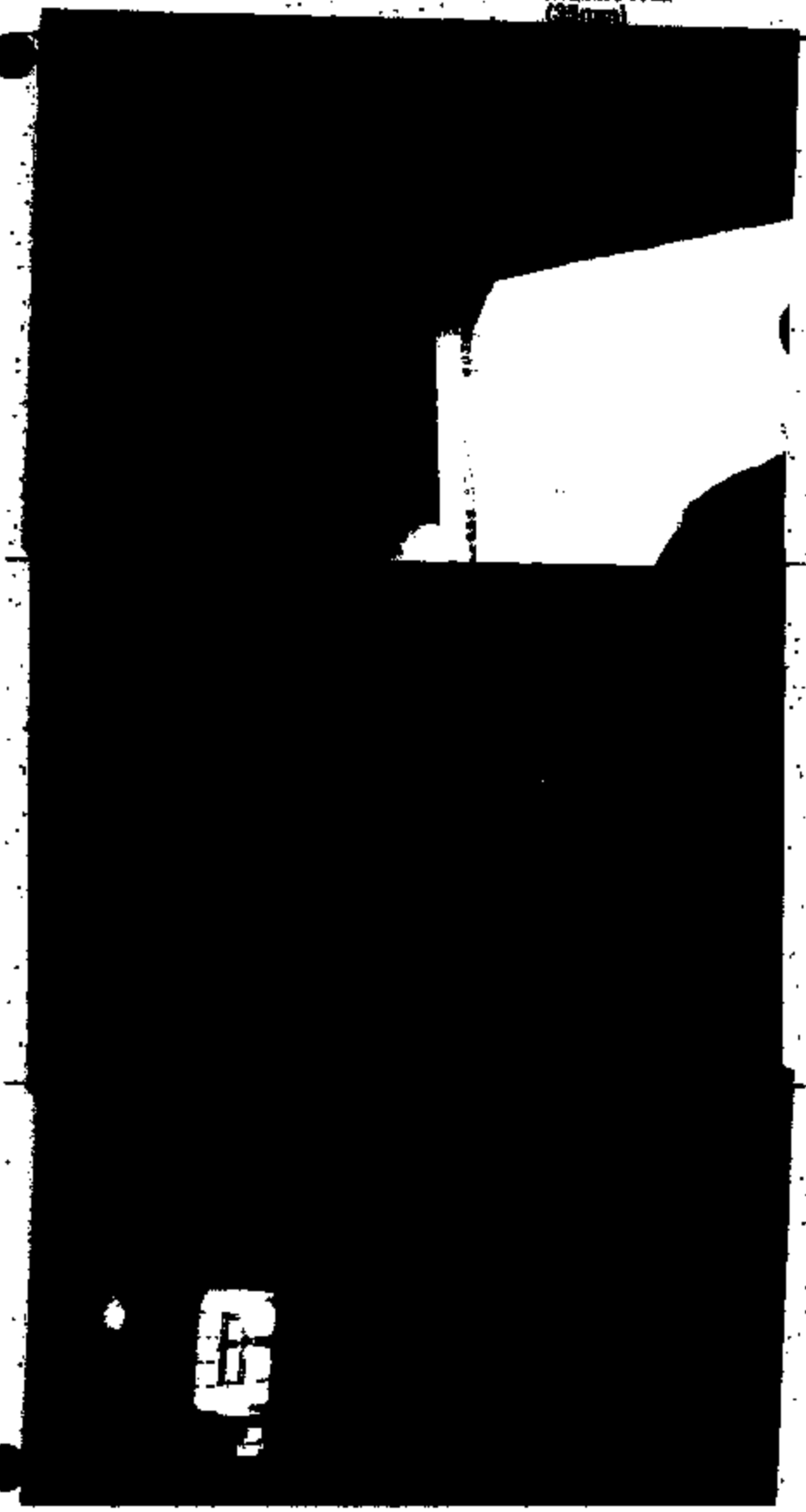


Photo No.

Location/View

SH door

Photo No.

Location/View

Soot dmg
service door
Entrance to home

Photo No.

Location/View Hallway to
utility rm.

Date/Time 12/26 9:30

By TW

CLAIM PHOTO TRANSMITTAL (35mm)

CLAIM NO. 13-H800-421

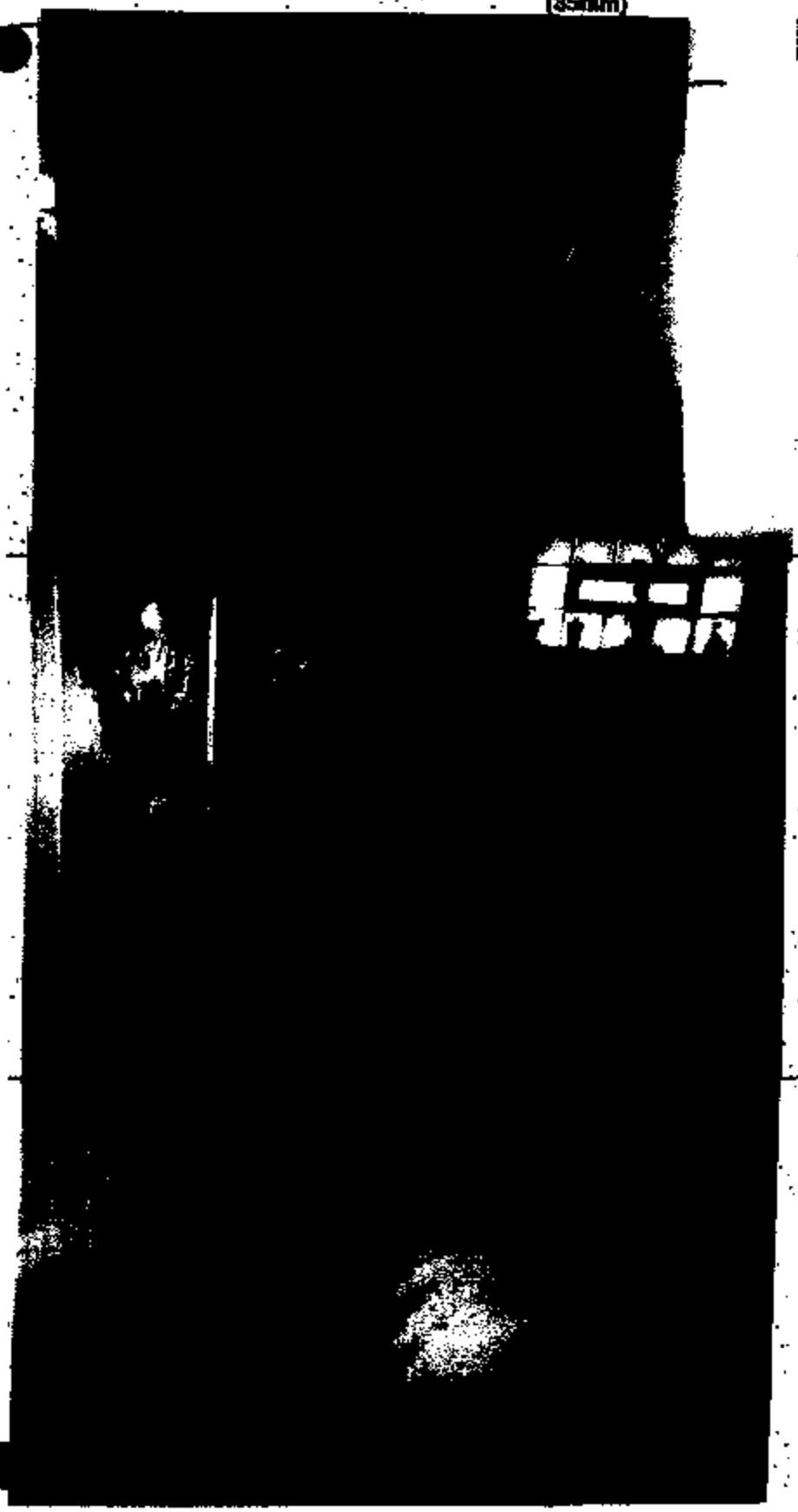


Photo No.

Location/View: Smoke dmg

Photo No.

Location/View: Smoke dmg

Photo No.

Location/View: smoke / soot dmg

Date/Time: 12/26 9:30

By: JW

CLAIM PHOTO TRANSMITTAL (35mm)

CLAIM NO.: 13-4800-421

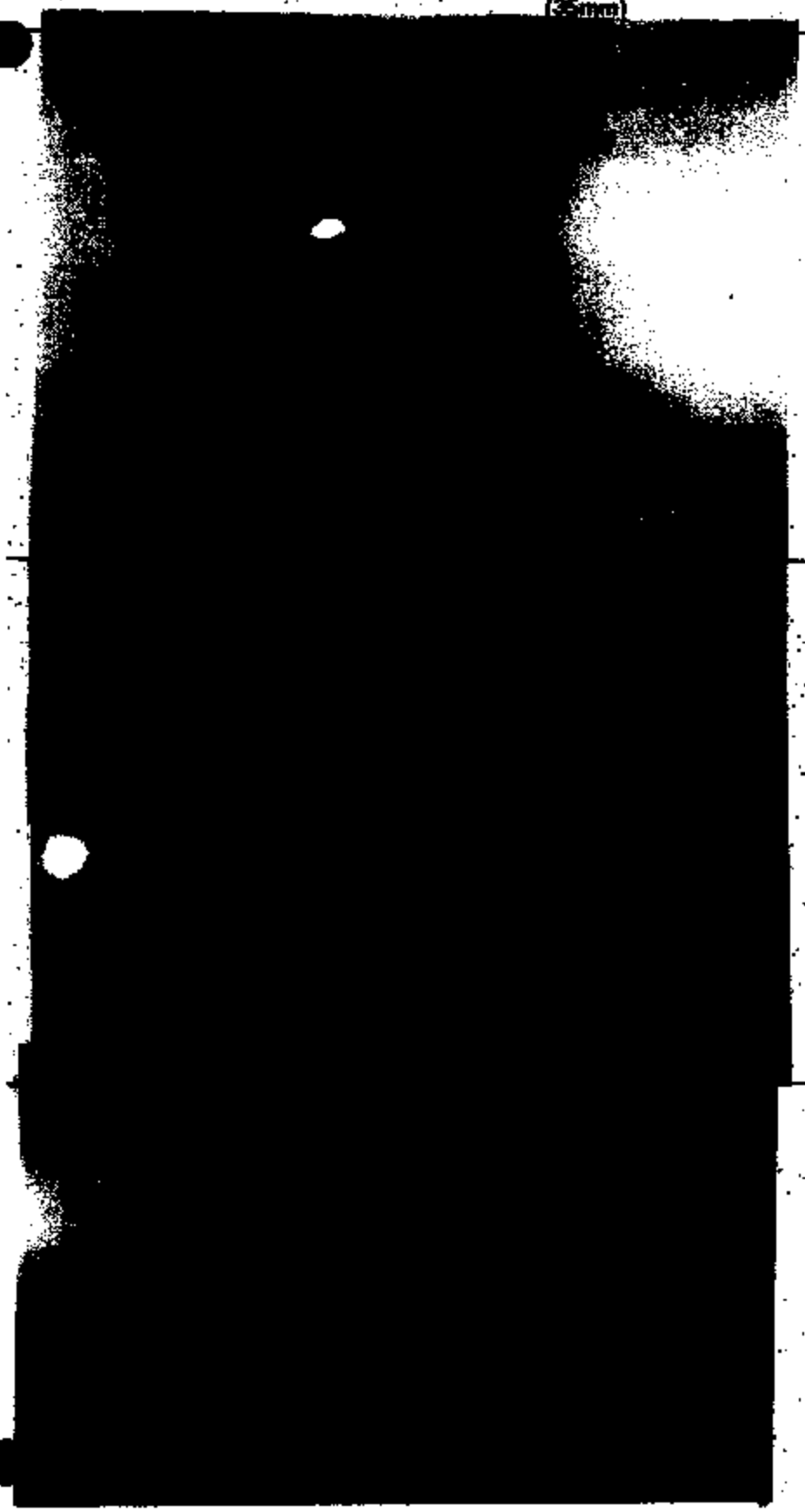


Photo No.

Location/View: Hall to kitchen

Photo No.

Location/View: Hallway pantry smoke dmg

Photo No.

Location/View: smoke/soot dmg

Date/Time: 12/26 9:35

By: TW

CLAIM PHOTO TRANSMITTAL

CLAIM NO. 13-H800-421

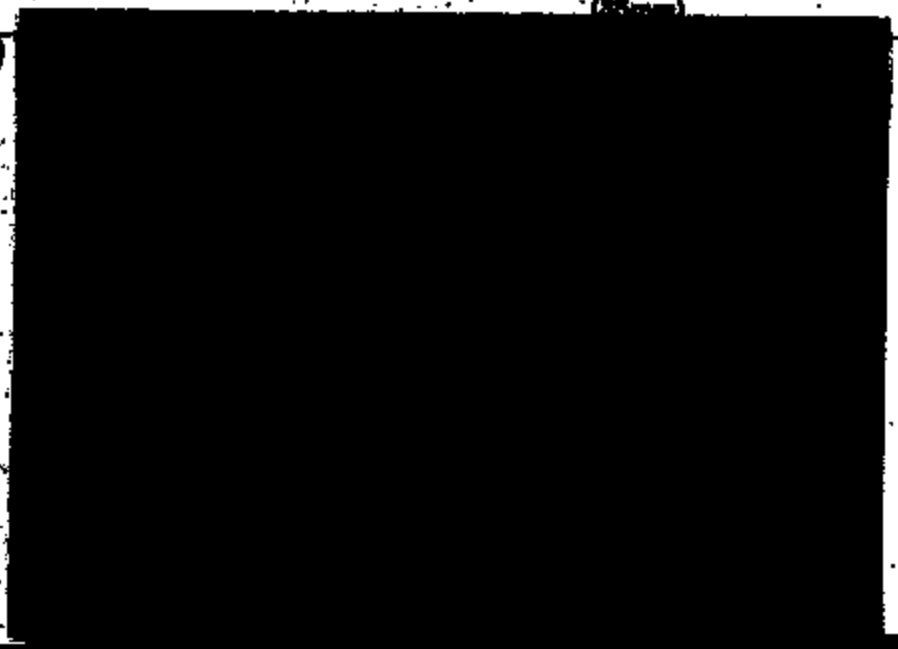


Photo No.

Location/View

Kitchen

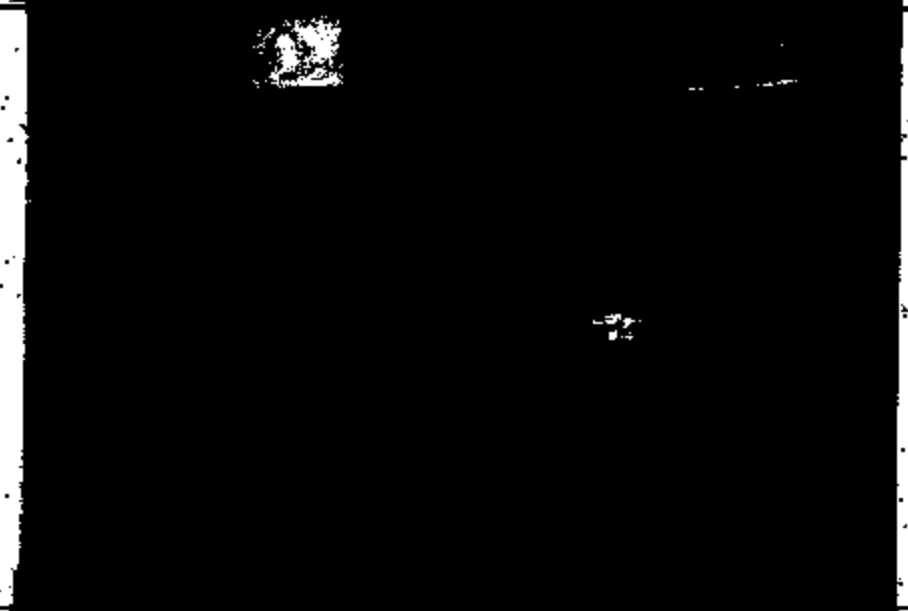


Photo No.

Location/View

Smoke dmg

Photo No.

Location/View

Family Room

Date/Time 12/26 9:30

By TW

CLAIM PHOTO TRANSMITTAL
(35mm)

CLAIM NO. 13-H800-421

[redacted]

Photo No.

Location/View

Soot tracks from fireman

Photo No.

Location/View

soot tracks

Photo No.

Location/View

Date/Time 12/26 9:30

By TW

Jenny Paris
Claim Administrator
ESIS/GM Central Claims Unit

M/C: 482 C20 D71
P.O. Box 300
Detroit, MI 48265-3000

ESIS 436547
An Insurance Services Company

July 10, 2002

Attn: Barbara Edens
State Farm Insurance Co.
185 North Randall Rd., Suite S
Batavia, IL 60510-9470

RE: Your Insured: Mildred[redacted]
Your File: 13 7560 177 VIP
Date of Loss: 12/01/01
Our Claim: 436547
Our Client: General Motors Corporation

Dear Ms. Edens:

This correspondence is in regards to the above captioned claim concerning a 1998 Pontiac Bonneville.

A review of this matter has been completed. As we discussed previously, we are prepared to offer $6,000.00 to settle this claim. Should you choose to accept this offer, please sign the attached release. Upon my receipt of the signed and **notarized** release, I will have the settlement payment released immediately.

If I do not hear from you within 30 days, I will assume that you are not interested in settling this claim.

Thank you for your attention in this regard.

Sincerely,

Jenny Paris

RELEASE OF ALL CLAIMS

File No: 8213-259-436547jp

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, being of lawful age, for the sole consideration of Six Thousand Dollars ($6,000.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge ESIS/General Motors Corporation, Mike Haggerty Pontiac-GMC Truck, Inc. and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 1st of December, 2001 at or near Alsip, IL.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law. "

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this _____ day of _____, 2002.

CAUTION: READ BEFORE SIGNING

_____ X_____ LS
Witness

_____ X_____ LS
Witness

STATE OF _____ }
}-SS
COUNTY OF _____ }

On the _____ day of _____, 20___, before me personally appeared _____

_____

to me known to be the person(s) named herein and who executed the foregoing Release and _____

acknowledged to me that _____ voluntarily executed the same.

My term expires _____, 20___. _____
Notary Public

State Farm Insurance Companies

July 11, 2002

A

Claim Office
185 North Randall Road - Suite 8
Batavia, Illinois 60510-8470
Phone: (630) 406-5000
FAX# (630) 406-6096

ESIS/GM CLAIMS
Renaissance Center
Mail Code 482C20D711
PO Box 300
Detroit, MI 48265-3000
Attention: Jenny Paris

RECEIVED
JUL 18 2002
ESIS-GM CLAIMS UNIT

Our Claim Number: 13 7560 177 VIP
Our Insured: Mildred [redacted]
Date of Loss: 12/1/01

Your File: 436547

Dear Jenny:

Enclosed find the signed release via fax transmission. The original document will be sent via US mail.

Sincerely,

Barbara Edens
Claim Specialist/ V.I.P. Subrogation
(630) 627 8550
FAX (630) 627 5674

RELEASE OF ALL CLAIMS

File No: 6213-289-436547jp

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, being of lawful age, for the sole consideration of Six Thousand Dollars ($6,000.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge GMS/General Motors Corporation, Mike Haggerty Pontiac-GMC Truck, Inc. and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 1st of December, 2001 at or near Alsip, IL.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law.".

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this 18 day of July, 2002.

CAUTION: READ BEFORE SIGNING

Barbara Edens (S)

_____ Witness

_____ Witness

X _____ (S)

STATE OF Il)
COUNTY OF Kane) ss

On the 18th day of July, 2002 before me personally appeared Barbara Edens

to me known to be the person(s) named herein and who executed the foregoing Release and — Same —

acknowledged to me that — Same — voluntarily executed the same.

My term expires March 31, 2003 Christine Downes
Notary Public

OFFICIAL SEAL
CHRISTINE DOWNES
NOTARY PUBLIC, STATE OF ILLINOIS
MY COMMISSION EXPIRES 3-31-2003

RELEASE OF ALL CLAIMS

File No: 0213-259-4356647jr

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, being of lawful age, for the sole consideration of Six Thousand Dollars ($6,000.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, assumors, administrators, successors and assigns release, acquit and forever discharge GMC/General Motors Corporation, Mike Haggerty Pontiac-GMC Truck, Inc. and his, her, their, or its agents, servants, successors, heirs, assumors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 1st of December, 2001 at or near Aldip, IL.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law."

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this 12 day of July, 2002.

CAUTION: READ BEFORE SIGNING

Barbara Owens LS

Witness

X _____ LS

Witness

STATE OF Il)
)-SS
COUNTY OF Kane)

On the 12th day of July, 2002 before me personally appeared Barbara Owens

to me known to be the personal named herein and who executed the foregoing Release and —Same—

acknowledged to me that —Same— voluntarily executed the same.

My term expires March 31, 2003 Christine Downes
Notary Public

OFFICIAL SEAL
CHRISTINE DOWNES
NOTARY PUBLIC, STATE OF ILLINOIS
MY COMMISSION EXPIRES 3-31-2003

State Farm Insurance Companies

July 11, 2002

Claim Office
195 North Randall Road • Suite 9
Batavia, Illinois 60510-9470
Phone: (630) 406-5000
FAX# (630) 406-5095

ESIS/GM CLAIMS
Renaissance Center
Mail Code 482C20D711
PO Box 300
Detroit, MI 48265-3000
Attention: Jenny Paris

Our Claim Number: 13 7580 177 VIP
Our Insured: Mildred[redacted]
Date of Loss: 12/1/01

Your File: 438547

Dear Jenny:

Enclosed find the signed release via fax transmission. The original document will be sent via US mail.

Sincerely,

Barbara Edens
Claim Specialist/ V.I.P. Subrogation
(630) 627 8550
FAX (630) 627 5874

436666

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

313 665-3415 tel
313 665-0911 fax

janice.lapinski@esis.com

Janice Lapinski
Claims Administrator

May 10, 2002

Farm Bureau Insurance
Attn: Jonathan Wallace
P.O. Box 17050
Little Rock, AR 72222

Your File Number:	MV739169
Your Insured:	Mari[redacted]
Our File Number:	436666
Our Client:	General Motors Corporation
Date of Event:	April 6, 2002

Dear Mr. Wallace;

We are the third-party administrators on behalf of General Motors Corporation for matters involving allegations of product liability.

We have received your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report, which states the cause and origin of the alleged defect and the theory of liability of how this is General Motor's responsibility. Please include laser color copies of photos taken by your expert. Please do not send originals, as they may not be returned.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If repairs and maintenance were performed by the vehicle owner, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices, and also advise if the owner followed through with said repairs.

9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Provide damage estimates and\or appraisals for the subject vehicle. If the vehicle was a total loss, then provide your total loss worksheet.

11. Provide copies of your proof of payment.

12. Advise of the present location of the subject vehicle.

13. Provide the alleged defective part for nondestructive testing. The part will be returned in the condition it is received in.

14. Provide proofs of the transmission and engine oil levels, if applicable.

15. Advised if your insured is or is not a smoker.

Please provide this information by July 18, 2002. As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, We will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for as long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Sincerely,

Janice Lapinski
Claims Administrator

PAR CASE INFORMATION

Problem ID: 06671593

CONTACT INFORMATION

Name: Jones, Marie
Address: 1607 SUNSET DR.
HOPE, AR 71801-
Phone: (870) 777-3266

VEHICLE INFORMATION

VIN: 1G4CW52K5X4618503
MAKE: BUICK
MODEL: PARK AVENUE SEDAN
YEAR: 1999
ODOMETER: 15,000

BRC CONTACT INFORMATION

NAME: [redacted]
COMPANY:
ADDRESS:
PHONE:
TYPE: Claimant

ACCOUNT/POLICY:
SERVICE DEALER: REGENCY MOTORS OF BASTROP
CONTRACT: TERRY SLADE
SELLING DEALER: HOPE MOTOR COMPANY
CONTRACT: N/A
PAYEE: No

DAMAGE DETAILS

CONTACT ID: C0000031522805
DRIVER NAME: NANCY MASON
DRIVER AGE: 60
DISABILATIES: NONE
ROAD SURFACE: Concrete
ROAD CONDITION: Dry
PEOPLE IN VEHICLE: 2
INJURIES: No
OTHER VEHICLES INVOLVED: No
NUMBER INVOLVED:
DEFECTIVE COMPONENT: ENGINE
POLICE REPORT: Yes
INSURANCE: Yes
INSURNCE COMPANY: FARM BUREAU
INSURANCE COMPANY ADDR: 1902 E. 3RD
INSPECTION: HOPE, AR 71801
INSP NAME: EAA
INSP DATE: 4/30/2002
INSP MILES: 15,000
INSP DONE: DAMAGE EXAMINED, PHOTOS TAKEN AND OBTAINED FIRE REPORT
PROPERTY DAMAGE:
INCIDENT LOCATION: BASTROP, LA
INCIDENT RESULT: DECLINED - 05/02/02
VEHICLE LOCATION: REGENCY MOTORS, 2329 EAST MADISON, BASTROP, LA 71220 PH. 318-281-6124
MAINTENANCE LOCATION: TERRY'S AUTOMOTIVE
OWNER DESC: TURNED THE IGNITION, AND IT CLICKED AND MADE A POPPING NOISE, W/ SMOKE AND FIRE
MORE INFO:

BODY INJURY: No
COLLISION: No
PROPERTY DMG: No
NON COLL: Yes
DMB ABV K: No
NOTIFY NAME: SELLING DLR.
AGENT NAME: CHARLES FLOWERS
STATUS: Accepted
REJECT REASON:
ROAD TEST: No
ROAD TEST DESC:
ROAD TEST RESULT:
COMP INSPECTED: FUEL AND ELECTRICAL
INVEST SUMMARY: SEE INSPECTION REPORT
AGENT PHONE: 870-777-9002
INCIDENT DATE & TIME: 04/06/2002 07:00:00 AM

REIMBURSEMENT INFORMATION

ID:
PAYEE:
ADDRESS:

COMPANY:
AMOUNT:
ACCT_TYPE:
ACCT_NUM:
TAX_ID:
ISSUE_1099:
POLICY NUM:

PAR CASE INFORMATION

Problem ID: 06671593

CODE INFORMATION

DESCRIPTION:
SOLUTION:
COMPONENT CODE 1: **T01**
COMPONENT DESCRIPTION 1: **THERMAL EVENT**
COMPLAINT CODE 1: **Other**
COMPLAINT DESCRIPTION 1: **Product Allegation GM 1241**
REPAIR ATTEMPTS 1: **0**

COMPONENT CODE 2: **A06**
COMPONENT DESCRIPTION 2: **ENGINE**
COMPLAINT CODE 2: **Other**
COMPLAINT DESCRIPTION 2: **Fire**
REPAIR ATTEMPTS 2: **0**

COMPONENT CODE 3: **A04**
COMPONENT DESCRIPTION 3: **SETTLED WITH INS. CO. BEFORE VEH. WAS INSPECTED**
COMPLAINT CODE 3: **Other**
COMPLAINT DESCRIPTION3: **Possible Safety Concern**
REPAIR ATTEMPTS 3: **0**

COMPONENT CODE 4:
COMPONENT DESCRIPTION 4:
COMPLAINT CODE 4:
COMPLAINT DESCRIPTION 4:
REPAIR ATTEMPTS 4:

COMPONENT CODE 5:
COMPONENT DESCRIPTION 5:
COMPLAINT CODE 5:
COMPLAINT DESCRIPTION 5:
REPAIR ATTEMPTS 5:

COMPONENT CODE 6:
COMPONENT DESCRIPTION 6:
COMPLAINT CODE 6:
COMPLAINT DESCRIPTION 6:
REPAIR ATTEMPTS 6:

PAR CASE INFORMATION

Problem ID: 06671593

WORK HISTORY

04/11/2002 - 12:48:41 AM	Rec'd call from customer seeking contact. Discussed with PAR/DiMare though he is working with another customer at this time. Advised customer to leave vm & he will call her back. Provided DiMare name & ext and transferred call. **Schille/PAR**
04/16/2002 - 09:43:55 AM	CRM received call from AVM Craig Hase on this file. Craig states his dlr., the selling dlr. initiated this file and the cust has been calling them even though the veh. is three hours away in another state. CRM advised the file indicates some type of in cident with the ignition switch. CRM advised Craig I would contact the cust this morning. CRM contacted the cust and confirmed facts. DESCRIPTION OF INCIDENT - Cust states she drove to her sister's house about 3 hours away in Louisiana, parked the veh. under the carport and was inside for a few hours resting. Cust states they went out to start it to go to dinner, her sister turned the key and there was a loud bang under the hood and smoke comming out. Cust states the fire department was called and extinguished the fire. Cust seeks assistance from GM. Cust states her ins. co. was notified but she has not settled a claim and has not been contacted by their rep. Mike DiMare/Tampa PAR 57009
04/16/2002 - 10:26:32 AM	CRM contacted Moon dlr. priciple at selling dlr. to advise of PAR case and that cust has been contacted. Moon advised the ins. co. did look at the veh. and make an offer that the cust was not satisfied with. CRM advised Moon that the cust did not provi de this information and that she was advised she could not settle with the ins. co. and get assistance from GM. Mike DiMare/Tampa PAR 57009
04/16/2002 - 10:12:05 AM	Cust states the engine looks flat and she thinks the veh. is totaled. CRM advised the cust of PAR procedures and that I would arrange for a local dlr. to insp. the veh. CRM contacted svc. mgr. Terry Slade at Regency Motors, advised of PAR case and re q. they move veh. to dlr. and give preliminary insp. findings. CRM advised Terry if a cause is not obvious I will req. an insp. from an independent agency. CRM req. the cust advise the body shop the dlr. is moving the veh. with her consent. CRM advised the cust I would get back to her after I hear from the dlr. CRM advised the cust of PAR rental policy and that I am not able to authorize a rental at this time. Mike DiMare/Tampa PAR 57009
04/18/2002 - 09:52:55 AM	CRM RECEIVED CALL FROM MR PHIL JONES. MR [redacted] WAS SEEKING TO CONTACT THE CRM HANDLING THIS FILE. CRM FORWARDED MR [redacted] TO CRM DiMARE VME. DON LATIMER/PAR/57748
04/18/2002 - 12:22:38 AM	Cust does not feel the veh. needs to be inspected and GM should just give her assistance because the veh. is a total loss. Cust now describes noise under the hood when they attwmpted to start it as an explosion. Cust advised I should have it inspected if I want to. CRM submitting req. to EAA. Mike DiMare/Tampa PAR 57009
04/18/2002 - 12:09:19 AM	CRM contacted the dlr. that has the veh. Svc. mgr. Terry Slade advised the veh. is badly damaged under the hood and they are not able to insp. the veh. CRM advised an insp. will be req. from an indep. agency. CRM returned call to the customer's son an d advised it would be necessary to insp. the veh. through a specialized agency and GM is not able to provide a rental at this point. CRM contacted the cust and advised the veh. was moved to the dlr. and they advised there is too much damage for them to determine a cause. CRM advised it would be necessary to ave the veh. inspected by an independent agency that is better trained for this type of investigation. Cust confirmed that she did receive an offer from her ins. co. and is insistant that GM give her some type of aupliment on a new veh. CRM reiterated PAR procedures and that if she settles with her ins. co. GM will not pursue further investigation or consider assistance. Mike DiMare/Tampa PAR 57009
05/02/2002 - 01:57:08 AM	CRM received call from Bob Whipple with EAA advising that he inspected the veh. and the ins. co. cause and origin person advised him the cust settled with the ins. co. and they were requesting an address for subrogation. CRM advised Bob to give him my #

PAR CASE INFORMATION

Problem ID: 06671593

, received message from Johnathon Wallace. CRM returned call to; 501-537-0425 and advised of the address for ESIS. CRM received call from AVM Craig Hass stating that the cust alleges she has never been contacted by anyone re. this incident since 04/08/02. CRM advised Craig of the correct information. CRM contacted the cust and advised the veh. was just inspected yesterday because there was a delay with the person sent by her ins. co. and I do not have the report yet. Cust confirmed that she did settle with hte ins. co. and purchased another vehicle. Cust reiterated her opinion that we were just stalling and should have offered her a settlement as soon as she called. Mike DiMare/Tampa PAR 57009

05/02/2002 - 02:10:22 AM

CRM advised the cust since she has settled with her ins. co. GM will not accept responsibility for this incident. CRM sending the cust a decline letter. CRM closing the file when insp. is received. Mike DiMare/Tampa PAR 57009

05/03/2002 - 09:55:54 AM

BUSINESS SUMMARY - CRM reviewed PAR file. CRM contacted the cust and confirmed facts. Cust granted permission to inspect. EAA inspected the veh. CRM was advised the cust settled with the ins. co. Cust confirmed she settled with the ins. co. CRM adv
ised the cust GM declines responsibility for this incident. CRM made no offer to repair or repurchase the veh. CRM sending the cust a decline letter. CRM closing the file. Mike DiMare/Tampa PAR 57009

05/03/2002 - 10:03:08 AM

CRM left message for svc. mgr. advising of GM decision and that the ins. co. intends to remove the veh. Mike DiMare/Tampa PAR 57009

CAC - CASE PRINT

Request Date: 04/11/2002

PROBLEM ID	06671205	VIN NUMBER	1G4CW52K5X4616503
CONTACT NAME	[redacted]	MAKE	BUICK
ADDRESS		MODEL	PARK AVENUE SEDAN
CITY, STATE		YEAR	1999
ZIP		VEHICLE MILAGE	15,000
COUNTRY			
PHONE NUMBER			

COMPONENT CODE 1	T01
COMPONENT DESCRIPTION 1	IGNITION
COMPLAINT CODE 1	Other
COMPLAINT DESCRIPTION 1	Product Allegation GM 1241
COMPONENT CODE 2	N03
COMPONENT DESCRIPTION 2	POPPED AND STARTED A FIRE
COMPLAINT CODE 2	Other
COMPLAINT DESCRIPTION 2	Ignition System Wiring/Switches
COMPONENT CODE 3	
COMPONENT DESCRIPTION 3	
COMPLAINT CODE 3	
COMPLAINT DESCRIPTION3	
COMPONENT CODE 4	
COMPONENT DESCRIPTION 4	
COMPLAINT CODE 4	
COMPLAINT DESCRIPTION 4	
COMPONENT CODE 5	
COMPONENT DESCRIPTION 5	
COMPLAINT CODE 5	
COMPLAINT DESCRIPTION 5	
COMPONENT CODE 6	
COMPONENT DESCRIPTION 6	
COMPLAINT CODE 6	
COMPLAINT DESCRIPTION 6	

04/08/02 CUST STS THAT HIS NAME IF MOON, AND HE IS THE DLR, HE STS THAT HIS AVM REFERRED HIM TO US IN REGARDS TO A CUST, CUST NEEDS HAD A PAR CASE, CRM ADV CUST CRM WOULD CONTACT CUST, CRM CONTACTED CUST AND SET UP FILE AND ADV CUST THAT REPRESENTATIVE FROM ANOT
HER DEPT WILL BE CONTACTING HER.....CYNTHIA HERNANDEZ/ATX/CARS

PAR Notebook

Customer Info

Caller Name: [redacted]

Customer Name: [redacted]

Phone: [redacted]

VIN: 1G4CW5[illegible]

Make: BUICK

Model: PARKAVENUE SEDAN

Year: 1998

Odometer: 15000

Property Damage: Non-Collision | Collision | Single Party

Type of damage: THERMAL TO ENGINE COMP.

Primary use of vehicle: PERSONAL

Weather condition: CLEAR

Incident (police) report: FIRE REPORT

Comments: CUST SETTLED WITH HER INS. CO. AND PURCHASED ANOTHER VEH. BEFORE THE INSPECTION WAS COMPLETED.

Special equipment and features: NONE

PRODUCT ALLEGATION RESOLUTION
PRELIMINARY INSPECTION
FIRE

Division: Buick	Ref#06671593	Document ID 06671593	Date Saved: 05/01/02
VIN: 1G4CW52K5X4618503	Claimant's Name (LAST, First [redacted]		

Division:	Ref#	Document ID	(page 1 of 5)
VIN:	Claimant's Name (LAST, First)		

Inspected By: Robert F. Whipple_____ Organization: EAA_____
Phone: (501)922-6661 - ____ Inspection Date: 04/30/02_____ Mileage at Inspection: Unknown due to fire damage to electronics_____
x____

I INSPECTION SUMMARY

Type Non Collision X☐, Collision ☐

Fire Origin Engine Compartment X☐, Underdash ☐, Other Interior ☐, Trunk ☐, Unknown ☐, Other ☐ specify _____, Component: _____.

Following the inspection, summarize the observations: There was fire inside the air intake tube and the plenum chamber. The engine side of the air filter element was burned. The intake manifold was melted into the valley between the heads. Could not follow the fire pattern since all the components appear to have had equal amount of heat. The air intake tube shows some burn on the outside but there was also fire inside.
Could not get any estimate of the damages to this vehicle.
Could not determine the cause of the ignition of this fire

II INTERVIEW - VEHICLE HISTORY

1. *Name, address, and phone number* of person being interviewed: Mark [redacted]

2. *Vehicle modifications* or after-market equipment? (e.g., radio, phone, CB, tires, wheels, trailer hitch/wiring, trailer brake controller, hydraulic lines, alarm system, etc.) None

Item(s), date installed, and by whom (name, phone):

If this vehicle is used for trailering, describe *trailering usage* (height and front shape of trailer, weight, percent of time or miles that trailer is towed, etc.): never

3. *Prior collision* damage? (date, description, etc.) none

Repaired by:_____

4. Describe *existing vehicle conditions* at the time of the incident (e.g. warning lights "On", engine miss, etc) : none

5. *Repairs* outside of warranty (what, when, by whom?): none

6. Other *vehicle history* information (from person being interviewed or GM Warranty History): none

7. *Last maintenance* (date, description, by whom?): oil change by Terry Evans in Hope AR (Mr. Evans was the service manager of James Motors)

III INTERVIEW - INCIDENT DETAILS

III A BEFORE THE FIRE

This section covers vehicle usage the day of the fire.

If being driven, describe: vehicle speed: 0 mph, drive length __ h __ min, distance _____ miles, and type of drive (e.g. city traffic, highway, long grades, etc.). _____

If parked, how long was it parked? 3 Hours Was the ignition off yes☐ or was the engine running no☐ ? Describe drive prior to parking: drive length 3 h 0 min, distance 125 miles, and type of drive (e.g. city traffic, highway, long grades, etc.). highway and city at the end of trip.

If vehicle is a ***truck***, or a ***car trailering cargo*** at the time of the incident, estimated total weight of cargo and trailer: 0 lb, Load description: none Load location: none Height and description of front shape of trailer: none

Weather conditions: Approx. ambient temperature 70°F, General conditions (dry, rain, wind, etc.): dry

III B AT THE FIRST INDICATION OF A PROBLEM

Ignition switch position (off, on, start, accessory): start__ Engine running? (Y/N) n

Unusual ***odors***?. (Y/N) no Describe: none before explosion

Smoke? (from where, color, intensity, etc.) white from the front of car

Any ***warning lights*** "On", high/low ***gauge readings***, or ***messages*** displayed? (Y/N) no Describe: _____

Any apparent ***malfunction***? (Y/N) no If yes, describe: _____

Position of ***HVAC controls*** (off, automatic, A/C, heater, windshield defroster, windshield defogger, rear window defogger, rear A/C, etc.) automatic, Blower setting unknown, Temperature setting unknown

Mark an "X" before all electrical systems/devices which were "On" immediately prior to the incident:

_ Cruise Control	_ Windshield Wipers	_ 2 Way/Communication Radio
_ Traction Control Switch "On"	_ Driver Seat Heater	_ Power Window Controls
_ Low Beam Headlights	_ Passenger Seat Heater	_ Power Mirror Controls
_ High Beam Headlights	_ Auxiliary Power Outlet	_ Power Seat Controls
_ Fog Lamps	_ Radio, Built-in Tape/CD Player	_ Power Sun Roof Controls
_ Turn Signal	_ Auxiliary CD Player	_ Cigar Lighter
_ Hazard Flashers	_ Telephone	_
		X HVAC
_ Map Lights, Ft _ Rr_	_ CB Radio	_ Other _____
_ Other Interior Lights		

If any of the above were cycled, describe: none

Was anyone ***smoking***? (Y/N) no How long since someone last smoked in the vehicle? never

III C DURING THE FIRE

Time instantaneous and ***distance*** parked between first indication of a problem and start of fire.

Time 10 seconds between start of fire and other significant events. Describe: turned the key to start and car exploded

Time (24 hr) 19:45 when fire was over or put out.

Describe initial location, color and intensity of ***smoke and flame***. **White smoke and flame from the engine area**

Any ***warning lights*** "On", high/*low gauge* ***readings***, or ***messages displayed***? (Y/N) **no** Describe: _____

Any ***malfunction***? (Y/N) **no** If yes, describe: _____

What did you do after you realized something was wrong? Turn Engine Off? (Y/N) **yes**, Open Hood? (Y/N) **no**, Other? (Y/N) x_ Describe: **got away from car and called fire dept.**

When you left vehicle: Ignition switch position (off, on, accessory): off__ Windows open? (Y/N) **no**, Doors open? (Y/N) **no** Describe: _____

Any ***other comments*** that have not been covered? **no**

IV VEHICLE INSPECTION

The vehicle inspection documents the physical evidence via color photographs and written observations. It is important to ***also document what does not appear to be related to the fire***. This is necessary because fire cause determination often involves the process of elimination. By recording your observations in the following section, you will be following a methodical inspection format.

Take color photographs of the following:

A. Exterior:

Front
Right side
Rear
Trunk area Locked
Decklid outer panel
Decklid inner panel locked
Option label
VIN
Left side
Hood outer panel
Hood inner panel
Roof
Fuel filler "Lead Free" restrictor in place? (Y/N) ___ Describe: **could not get it open since it has an electronic opener and vehicle has no power.**
Location of fuel filler cap (or evidence of remains): _____

Comments:_____

B. Interior:

Door interior panels: LF, LR, RF, RR, Rear Door(s)
Instrument panel & odometer: Overall, Ignition key and steering, Left, Right, Console, Ashtray
Floor: Left, Right, Rear
Seats: LF, RF, Rear Seats
List all driver electrical controls which are in the "On" position (include ignition): **not able to determine**
Position of windows (if glass is missing, do further inspection): **all windows closed none broken**

Comments:_____

C. Underhood:

Engine compartment
Radiator, front & rear
Coolant recovery bottle
Engine coolant lines/hoses, connections
Heater lines/hoses, connections/clamps (include those to throttle body)
TBI/injector rail/carburetor, all fuel lines/hoses, filter, connections
Engine block (note precise location of cracks, holes, etc.): _____

Engine: dipstick, oil cooler lines/connections, filter, oil pan
Transmission: dipstick, oil cooler lines/connections, oil pan
Master cylinder and brake fluid reservoir
Brake lines and hoses
ABS/TCS Modulator
Power steering lines/hoses, connections/clamps, pump
Exhaust system (e.g. intact, rusted, modified, out of position, clearance, etc.): _____
Other: _____

Comments:_____

D. Fluids (comments only):

For the following fluids, comment on the fluid level, smell (burned?), feel (gritty?), color (dark?), and apparent condition (normal, particles, etc.):

Engine coolant: **recovery bottle melted, radiator core damaged no coolant.**

Engine oil: **full and clean**

Transmission fluid: **full pink and clear**

Power steering fluid: **not able to determine reservoir melted**

Brake fluid: **reservoir melted no fluid in master cylinder**

E. Underbody:

Underbody & exhaust (include hangers):
Catalytic converter (any discoloration or swelling?): **no**
Scrapes or impact damage on the following:
Fuel tank
Fuel filler lines
Tires/Wheels

Comments:**no fire in this area except the right front tire and fuel tubing hoses burned off**

F. Electrical:
Generator & attached wiring insulation burned from wires
Battery & attached cables still attached to the battery – battery melted from the top
Cooling fans melted along with the shroud
Fuses (identify all open or *not* proper size): **all proper size**
Relay centers melted and could not get opened
Wiring insulation at fuse blocks burned and melted
Fusible links (identify all open): **unable to determine**
Spark plug wiring and boot condition: **burned**
Modules: ABS/TCS, ECM, other burned

Comments:**no balled wire ends**

G. General Observations (Take photographs if applicable):

Photograph and comment on the item which is alleged to be the origin/cause/source of the fire: **no allegation**

Photograph and comment on the item/area which is the apparent origin of the fire: **the inside of the plenum and throttle body area show signs of fire damage extending out to the air filter element on the engine side. The element is burned but still has its shape. The air cleaner housing is melted but still has its shape. The outside of the filter element has scorching but not burned compared to the inside.**

Anything on vehicle which is after-market: **no**

Anything on vehicle which is a mo...ation: no

Anything on vehicle which is unusual, or out-of-place, etc.: no

Other relevant information: There is more damage to the inside of the air cleaner housing than to the outside although it is some what melted.

H. Vehicle Contents:

Photograph damage to contents in the claimant's vehicle relating to the allegation. Comment on the nature and extent of damage: none

V SITE INSPECTION (If applicable)

Take pictures of the site and enter comments below. If a structure was involved, or if it appears the operating environment was a contributing factor or cause, take pictures as necessary. Examples: building electrical, gas cans, water heaters or other flame or spark source, tall grass, dry leaves, ruts indicating vehicle was stuck, etc. If significant other property damage occurred due to the fire, take pictures of the damage and make notes as necessary.
Comments: waved

GM-PAR-PHOTO, Rev. 06/20/97

PRELIMINARY PAR INSPECTION
FIELD PHOTOGRAPHIC NOTES

Division: Buick	Ref# 06671593	Document ID 06671593	Date Saved: 04/30/02
VIN: 1G4CW52K5X461503	Claimant's Name (LAST, First)	[redacted]	

Division:	Ref#	Document ID	(page 1 of 5)
VIN:	Claimant's Name (LAST, First)		

Inspector Robert F. Whipple_____ Number of Rolls 2

Roll Number 1

Neg.#	Description
0	_____
1.	front
2.	Right side
3.	rear
4.	Left side rear
5.	Left front
6.	VIN
7.	Outside of the hood
8.	Inside of the hood
9.	Engine compartment 1st picture
10.	Left side instrument panel
11.	Right side instrument panel
12.	Right front inner door, floor, and seat
13.	Left rear door and interior
14.	Left front door interior
15.	Left front door information tag
16.	roof
17.	Right front fender
18.	Radiator front
19.	Top of the engine from the front
20.	Top of the engine from the right
21.	Top of the engine from the left
22.	Close up of the air intake hose
23.	Spark plug wiring
24.	Intake manifold and alternator
25.	_____
26.	_____
27,	_____
28.	_____
29.	_____
30.	_____
31.	_____
32.	_____
33.	_____
34.	_____
35.	_____
36.	_____

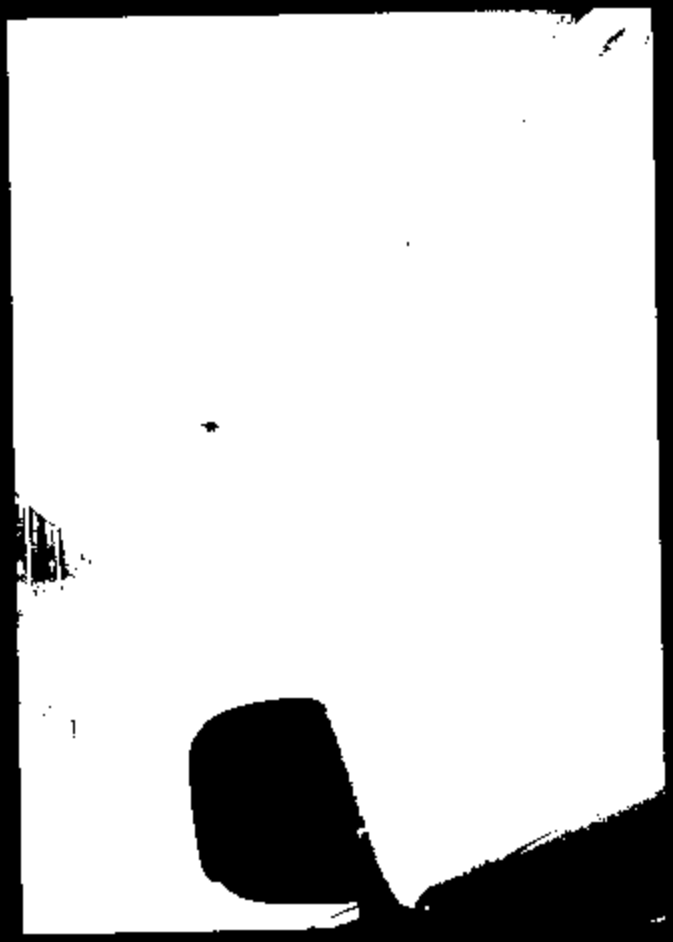
Jones photo

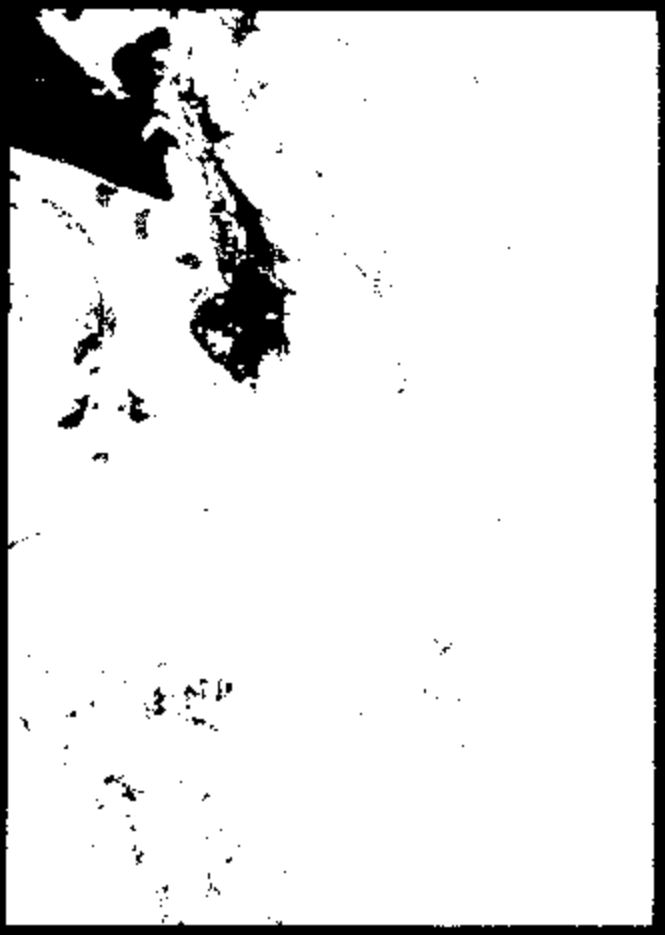
Inspector _____

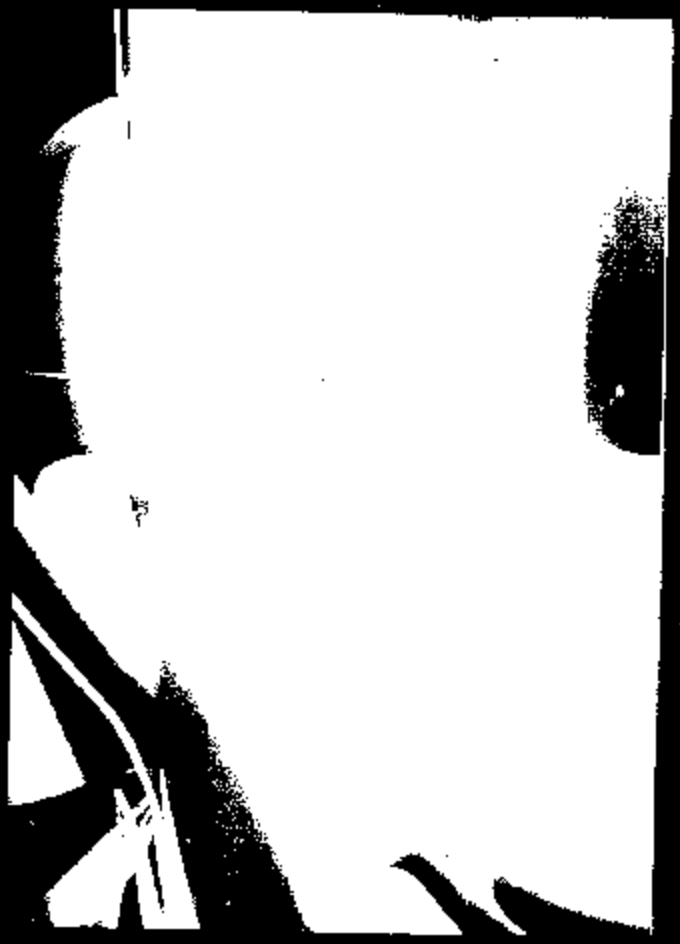
Roll Number 2

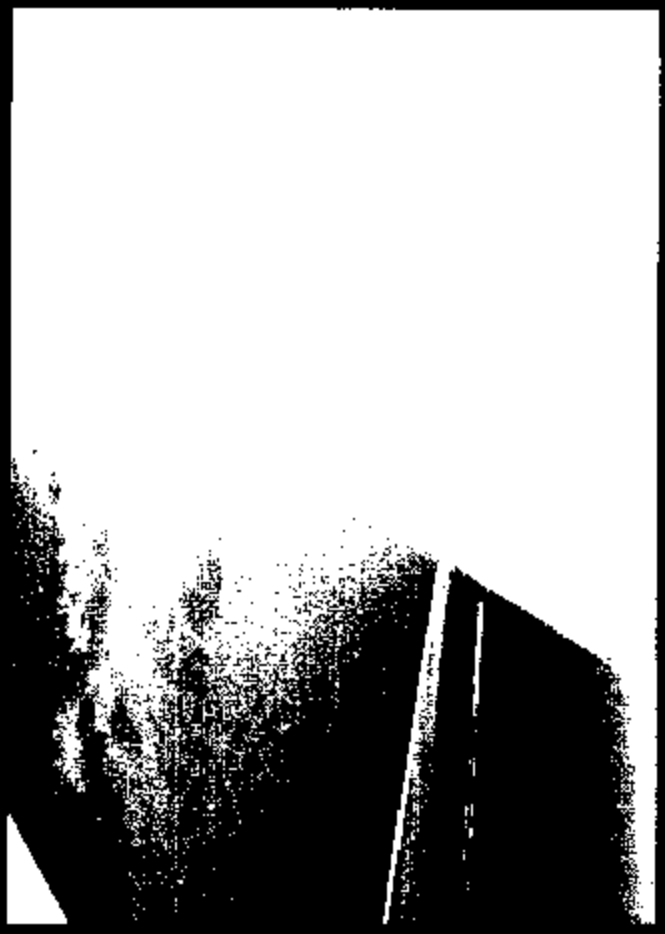
Neg.#	Description
0	_____
1.	Top of the engine fuel tubes and master cylinder (note the 3 fuel tubes above the booster where the hoses are burned off).
2.	Rightt side (tried to show the unburned hose behind the idler pulley.
3.	Melted wiring , insulation burned from outside heat.
4.	Master cylinder and brake booster and fuel tubes and wiring
5.	Radiator coolant bottle and windshield washer bottle
6.	Engine side of the burned air filter element
7.	Outside of the air filter shows less burn
8.	Air intake tube and throttle body at the screen shows that fire was there
9.	Outside of the air filter shows less burn
10.	Air tube and throttle body fire at the screen
11.	Inside the air tube heat and fire noted
12.	Rear floor and seat.
13.	Front seat and floor
14.	Rear floorl
15.	_____
16.	_____
17.	_____
18.	_____
19.	_____
20.	_____
21.	_____
22.	_____
23.	_____
24.	_____
25.	_____
26.	_____
27.	_____
28.	_____
29.	_____
30.	_____
31.	_____
32.	_____
33.	_____
34.	_____
35.	_____
36.	_____
37.	_____

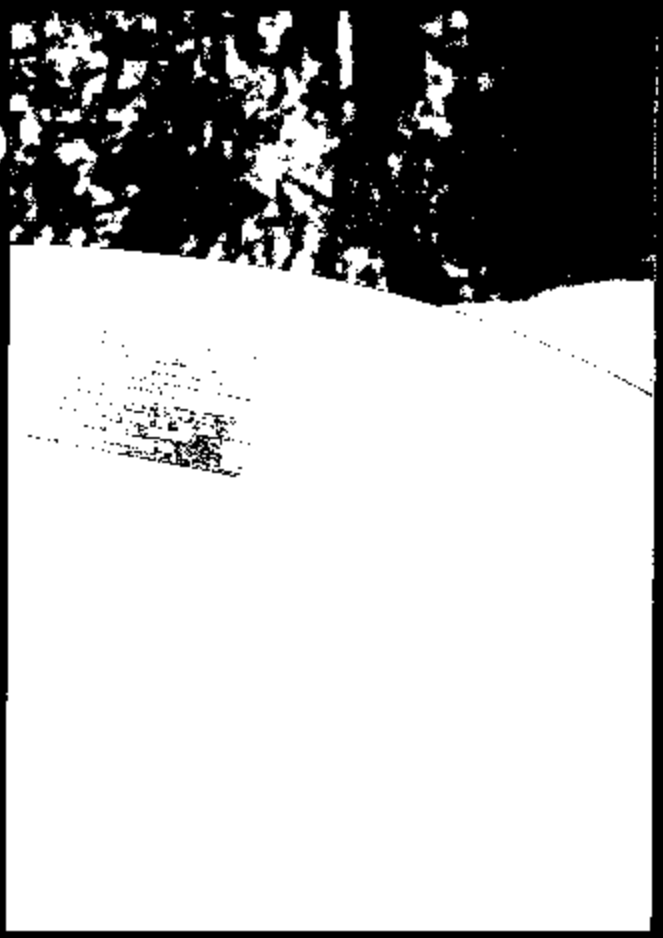
Jones photo

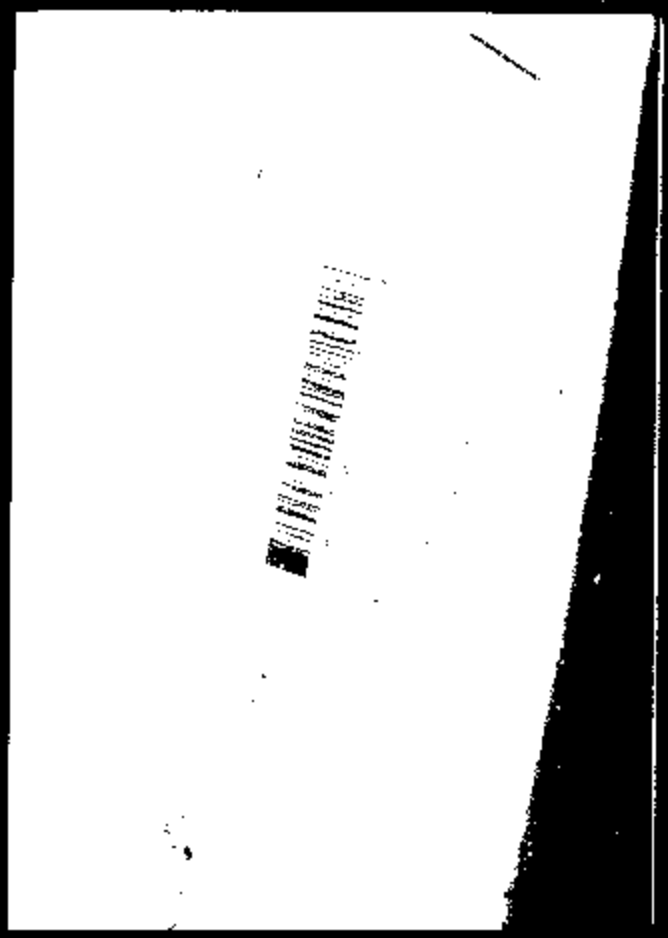


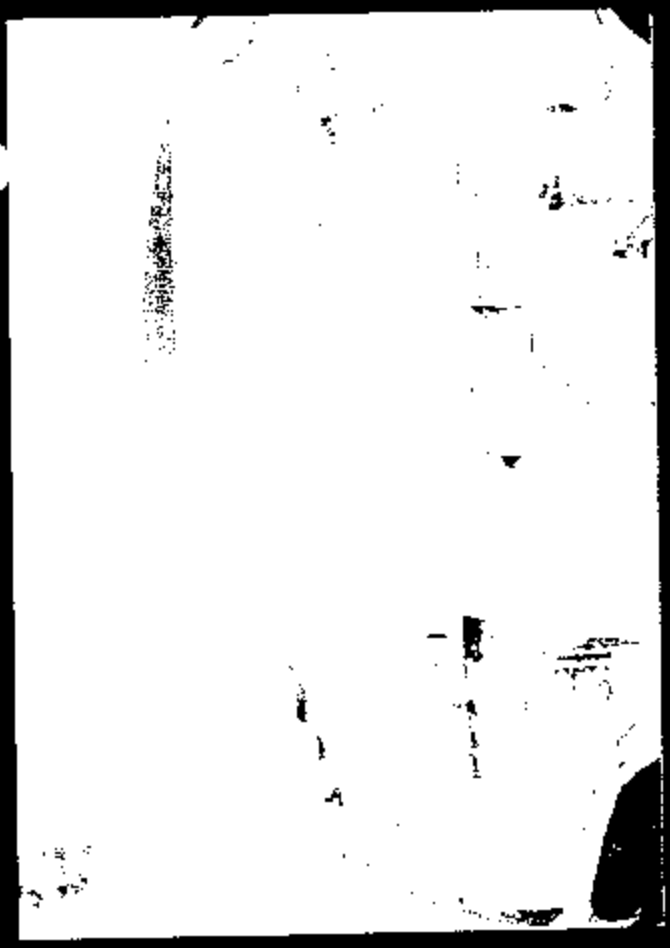


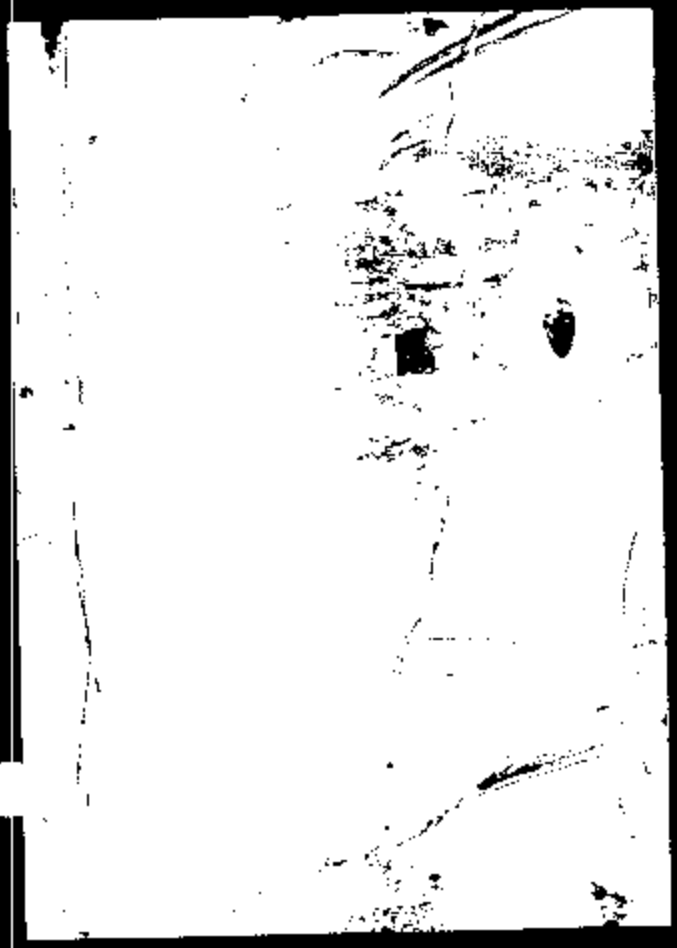


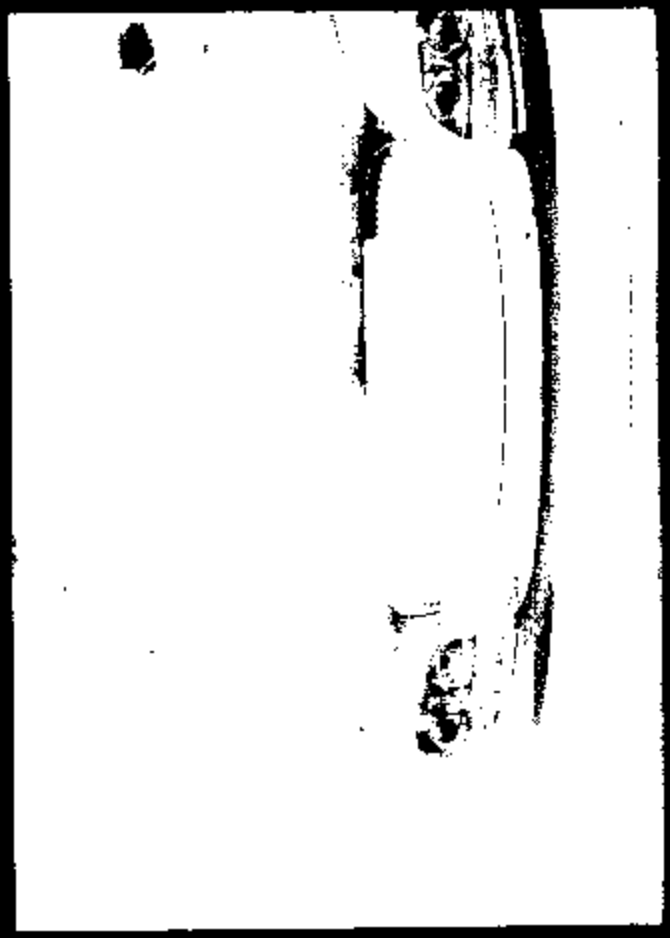


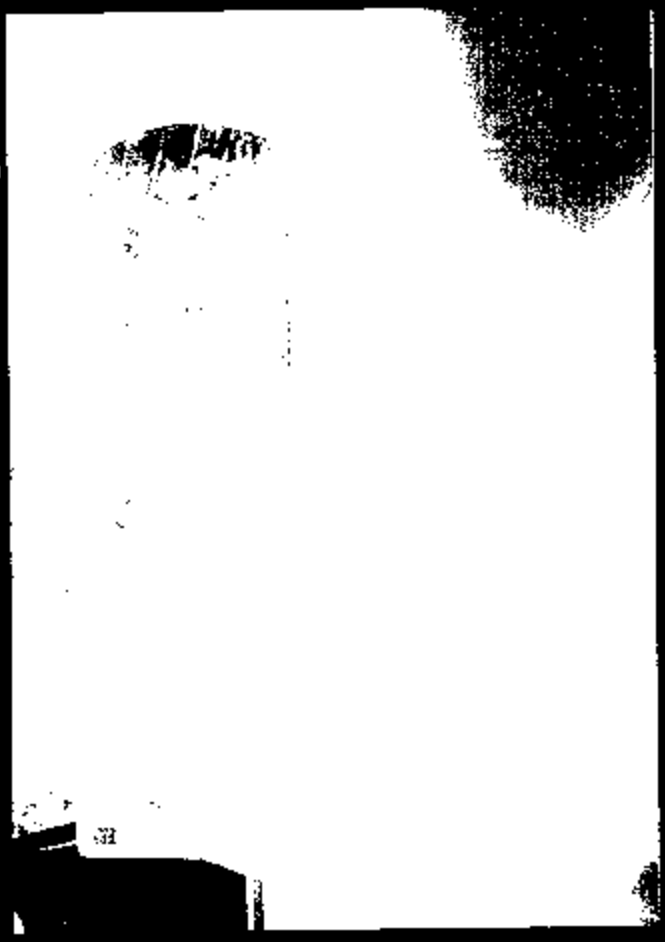


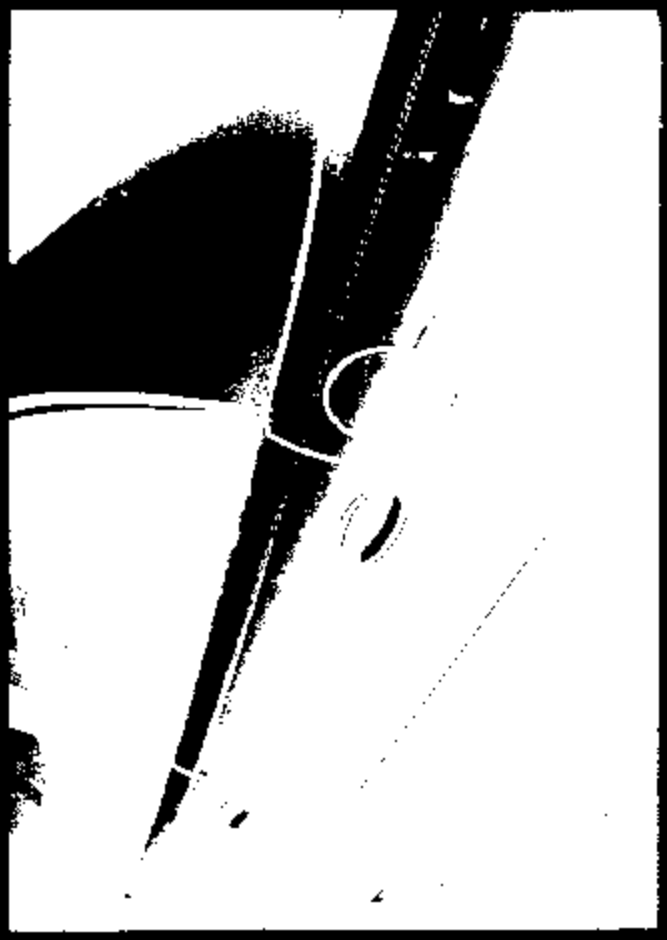


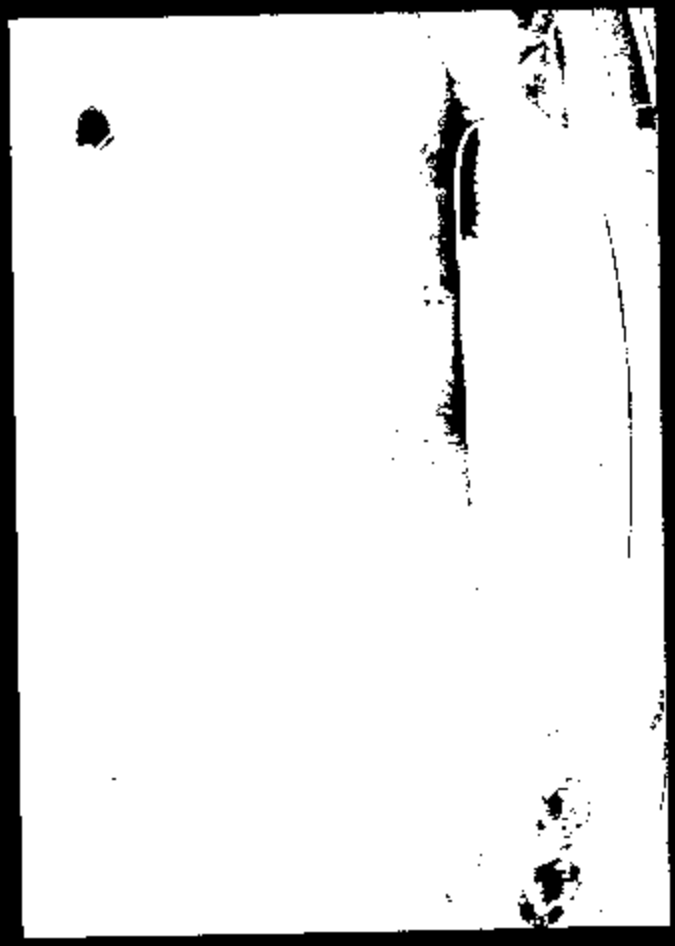


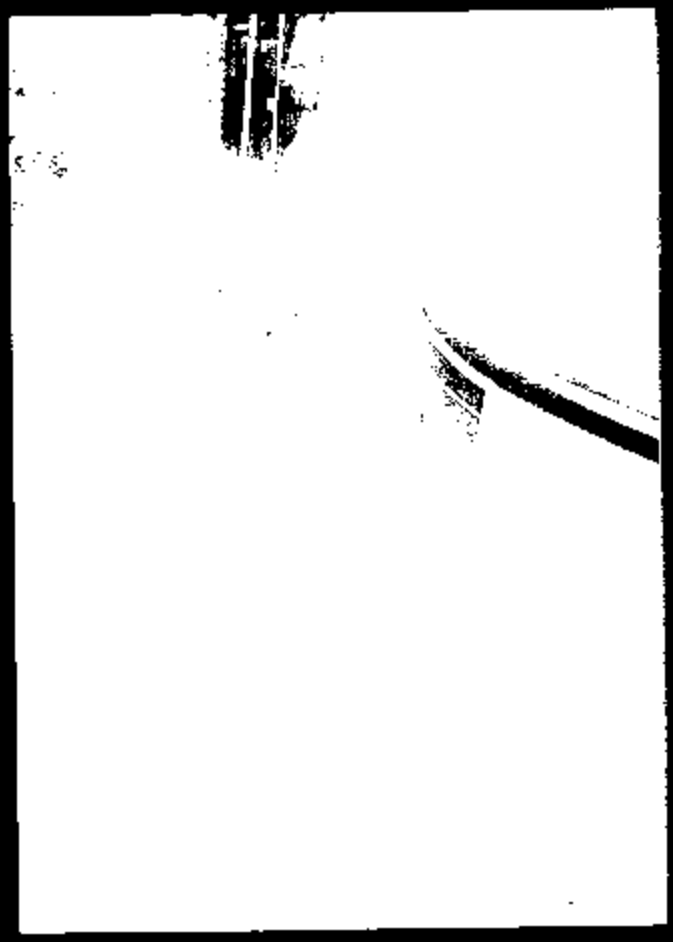


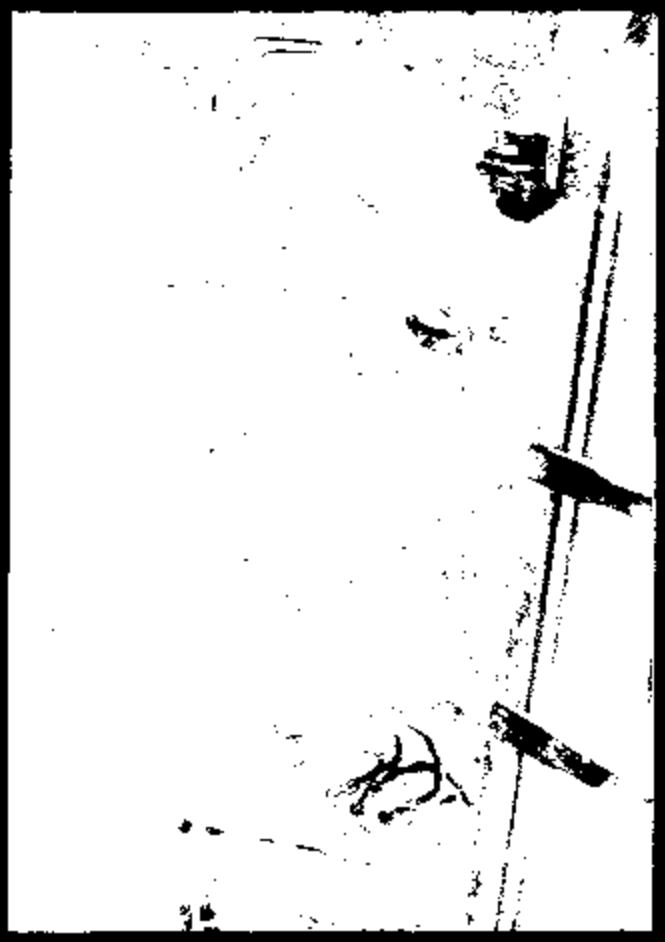


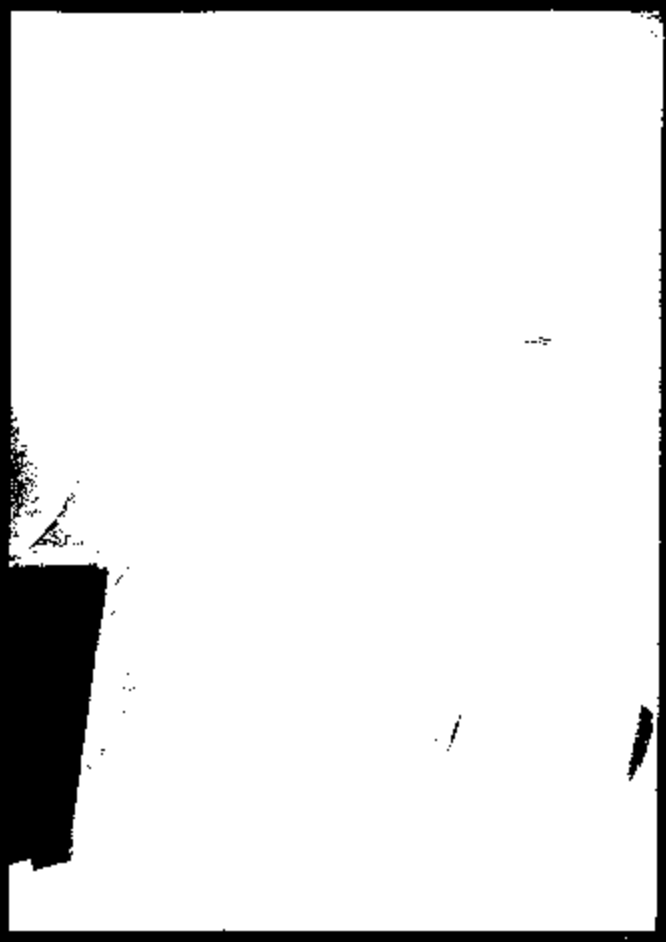












FDID * 3401 | State * LA | Incident Date * 04 06 2002 | Station 2 | Incident Number * | Exposure * | ☐ Change ☐ No Activity | Version #1 Basic

Location*

☐ Check this box to indicate that the address for this incident is provided on the Optional Tract Module in Section E "Alternative Location Specification". Use only for wildland fires.

Census Tract

☑ Street address
☐ Intersection
☐ In front of
☐ Rear of
☐ Adjacent to
☐ Directions

Number/Milepost: 6072 | Prefix | Street or Highway: Birch | Street Type: St. | Suffix

Apt./Bldg/Room | City: Bastrop | State: LA | Zip Code: 71220-

Cross street or directions, as applicable

C Incident Type * 131 Vehicle fire

Incident Type

D Aid Given or Received*

1 ☐ Mutual aid received
2 ☐ Automatic aid recv.
3 ☐ Mutual aid given
4 ☐ Automatic aid given
5 ☐ Other aid given
N ☑ None

Their FDID | Their State | Their Incident Number

E1 Date & Times — Midnight is 0000

Check boxes if times are also enter as Alarm Date.

	Month	Day	Year	Hr Min Sec
Alarm * (ALARM always required)	04	06	2002	18:54
☐ Arrival * (ARRIVAL required, unless canceled or did not arrive)	04	06	2002	18:56
☐ Controlled (CONTROLLED Optional, except for wildland fires)	04	06	2002	19:10
☐ Last Unit Cleared (LAST UNIT CLEARED, required except for wildland fires)	04	06	2002	19:44

E2 Shift & Alarms — Local option

A | 1 | 2

Shift or Platoon | Alarms | District

E3 Special Studies — Local option

Special Study ID | Special Study Value

F Actions Taken *

11 Extinguish

Primary Action Taken (1)

Additional Action Taken (2)

Additional Action Taken (3)

G1 Resources *

☑ Check this box and skip this section if an Apparatus or Personnel form is used.

	Apparatus	Personnel
Suppression	0009	0009
EMS		
Other	0001	0001

☐ Check box if resource counts include aid received resources.

G2 Estimated Dollar Losses & Values

LOSSES: Required for all fires if known. Optional for non fires. | None

Property $ 15,1000 ☐
Contents $ -0- ☐

PRE-INCIDENT VALUE: Optional

Property $ 30,1000 ☐
Contents $ 0 ☐

Completed Modules

☐ Fire-2
☐ Structure-3
☐ Civil Fire Com.-4
☐ Fire Serv. Com.-5
☐ EMS-6
☐ Rescue-7
☐ Wildland Fire-8
☐ Apparatus-9
☑ Personnel-10
☐ Arson-11

H1 Casualties ☑ None

	Deaths	Injuries
Fire Service		
Civilian		

H2 Detector — Required for confined fires.

1 ☐ Detector alerted occupants
2 ☐ Detector did not alert them
U ☑ Unknown

H3 Hazardous Materials Release

N ☑ None
1 ☐ Natural Gas:
2 ☐ Propane Gas:
3 ☐ Gasoline: vehicle fuel tank or portable container
4 ☐ Kerosene: gas burning equipment or portable storage
5 ☐ Diesel Fuel/Fuel oil: vehicle fuel tank or portable
6 ☐ Household solvents: home/office spill, storage only
7 ☐ Motor oil: from engine or portable container
8 ☐ Paints: from paint cans handling < 55 gallons
0 ☐ Other: Spills greater than reportable quantity or spill > 55gal.. Please provide the Hazmat Form

I Mixed Use Property

NM	☑ Not Mixed
10	☐ Assembly use
20	☐ Education use
33	☐ Medical use
40	☐ Residential use
51	☐ Row of stores
55	☐ Enclosed mall
59	☐ Com. & Residential
59	☐ Office use
60	☐ Industrial use
63	☐ Military use
65	☐ Farm use
00	☐ Other mixed use

J Property Use* — Structures

131	☐ Church, place of worship	341	☐ Clinic, clinic type infirmary	539	☐ Household goods, sales, repairs
161	☐ Restaurant or cafeteria	342	☐ Doctor/dentist office	579	☐ Motor vehicle/boat sales/repair
162	☐ Bar/lounge or nightclub	361	☐ Prison or jail, not juvenile	571	☐ Gas or service station
213	☐ Elementary school or kindergarten	419	☑ 1-or 2-family dwelling	599	☐ Business office
215	☐ High school or junior high	429	☐ Multi-family dwelling	615	☐ Electric generating plant
241	☐ College, adult education	439	☐ Rooming/boarding house	629	☐ Laboratory/science lab
311	☐ Care facility for the aged	449	☐ Commercial hotel or motel	700	☐ Manufacturing plant
331	☐ Hospital	459	☐ Residential, board and care	819	☐ Livestock/poultry storage (barn)
		464	☐ Dormitory/barracks	882	☐ Non-residential parking garage
		519	☐ Food and beverage sales	891	☐ Warehouse

Outside

124	☐ Playground or park	936	☐ Vacant lot	981	☐ Construction site
655	☐ Crops or orchard	938	☐ Graded/cleared for plot of land	984	☐ Industrial plant yard
669	☐ Forest (timberland)	946	☐ Lake, river, stream		
807	☐ Outdoor storage area	951	☐ Railroad right of way		
819	☐ Dump or sanitary landfill	960	☐ Other street		
1	☐ Open land or field	961	☐ Highway/divided highway		
		962	☐ Residential street/driveway		

Looking and after a Property Use code only if you have not checked a Property Use box:

Property Use 419

Single family

RFIRS-1 Revision 03/21/99

Local Option

Business name (if applicable) | Area Code | Phone Number

Check this box if same address as incident location. Then skip the three duplicate address lines.

[redacted]

Suffix | Dr. | Street Type | Suffix

State | Zip Code

☐ More people involved? Check this box and attach Supplemental Forms (NFIRS-1S) as necessary

K.2 Owner ☑ Same as person involved? Then check this box and skip the rest of this section.

Local Option

Business name (if applicable) | Area Code - Phone Number

☐ Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr., Mrs., Mrs. | First Name | MI | Last Name | Suffix

Number | Prefix | Street or Highway | Street Type | Suffix

Post Office Box | Apt./Suite/Room | City

State | Zip Code -

L. Remarks Local Option

Engs responded to a car fire at 6072 Birch upon arrival the vehicle was fully involved under the car port, the vehicle is totaled, the House received minor smoke + fire damage.

☐ More Remarks? Check this box and attach Supplement Forms (NFIRS-1S) as Necessary

L. Authorization

Officer in Charge ID	Signature	Position or rank	Assignment	Month	Day	Year
	Bruce A. Jenkins	D. Chief	Sta. #1	04	06	2002

Check box if this is Officer Number taking report ID / Signature / Position or rank / Assignment / Month / Day / Year

Craig Fleming	Craig A. Fleming	Capt.	"	04	06	2002

A

FDID *	State *	MM	DD	YYYY	Station	Incident Number *	Exposure *
34021	KAN	04	04	2002	2		

☐ Initial ☐ Change ☐ No Activity

MFIRS -2 Fire

B Property Details

B1 [002] ☐ Not Residential
Estimated number of residential living units in building of origin whether or not all units became involved

B2 [0001] ☐ Buildings not involved
Number of buildings involved

B3 [ ] ☑ None
Acres burned (outside fires) ☐ Less than one acre

C On-Site Materials or Products ☑ None

Comprise if there were any significant amounts of commercial, industrial, energy or agricultural products or materials on the property, whether or not they became involved

Enter up to three codes. Check one or more boxes for each code entered.

Onsite Material (1)
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

Onsite Material (2)
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

On-site Material (3)
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

D Ignition

D1 [83] Engine area
Area of fire origin *

D2 [68] Backfire
Heat source *

D3 [62] Gasoline
Item first ignited * 1 ☐ Check box if item ignited was contained to object of origin

D4 [23] Gasoline
Type of material first ignited — Required only if item first ignited code is 00 or <70

E1 Cause of Ignition

☐ Check box if this is an exposure report. Skip to section G

1 ☐ Intentional
2 ☑ Unintentional
3 ☐ Failure of equipment or heat source
4 ☐ Act of nature
5 ☐ Cause under investigation
U ☐ Cause undetermined after investigation

E2 Factors Contributing To Ignition ☐ None

[76] Backfire
Factor Contributing to Ignition (1)

[23] Leak of break
Factor Contributing to Ignition (2)

E3 Human Factors Contributing To Ignition

Check all applicable boxes

1 ☐ Asleep ☑ None
2 ☐ Possibly impaired by alcohol or drugs
3 ☐ Unattended person
4 ☐ Possibly mental disabled
5 ☐ Physically disabled
6 ☐ Multiple persons involved
7 ☐ Age was a factor

Estimated age of person involved [ ]

1 ☐ Male 2 ☑ Female

F1 Equipment Involved In Ignition

☑ None If equipment was not involved, skip to Section G

Equipment Involved [ ]

Brand

Model

Serial #

Year

F2 Equipment Power

Equipment Power Source

F3 Equipment Portability

1 ☐ Portable
2 ☐ Stationary

Portable equipment normally can be moved by one person, is designed to be used in multiple locations, and requires no tools to install.

G Fire Suppression Factors

Enter up to three codes. ☑ None

Fire Suppression Factor (1)

Fire Suppression Factor (2)

Fire Suppression Factor (3)

H1 Mobile Property Involved

☐ None

1 ☐ Not involved in ignition, but burned
2 ☐ Involved in ignition, but did not burn
3 ☑ Involved in ignition and burned

H2 Mobile Property Type & Make

[11] Passenger Car
Mobile property type

[BU] Buick
Mobile property make

Pack Ar
Mobile property model

99
Year

482 CHJ
License Plate Number

KS
State

1G4CW52K5X4618503
VIN number

Local Use

☐ Pre-Fire Plan Available
Some of the information presented in this report may be based upon reports from other Agencies

☐ Arson report attached
☐ Police report attached
☐ Coroner report attached
☐ Other reports attached

MFIRS-2 Revision 01/19/99

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K5X4618503

VEHICLE INFORMATION

Merchandising Model:	4CW69 - 1999 PARK AVENUE SEDAN	**Warranty Start Date:**	11/19/1998
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	JOHN HAYS AUTOMOTIVE, INC. PO BOX 190 HOPE, AR 71802-0190 (870) 777-2354	**Selling Source:**	11 - BUICK
		Site Code:	56563
		Business Associate Code:	114250

Service Contract:	No	**Branded Title:**	No	**Warranty Block:**	No	**FDI Status:**	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	11/19/1998	10 miles	11/19/2001	36010 miles
72/100000 SHEET METAL RUST-THROUGH	11/19/1998	10 miles	11/19/2004	100010 miles
36/36000 CORROSION	11/19/1998	10 miles	11/19/2001	36010 miles
96/80000 PCM/CC EMISSIONS	11/19/1998	10 miles	11/19/2006	80010 miles
36/36000 FEDERAL EMISSIONS	11/19/1998	10 miles	11/19/2001	36010 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
10/17/2000	027481	#	C3904 - R/FRONT ASSIST STRAP A/O ESCUTCHEON - R&R/RPL	7828 miles
06/14/1999	018540	#	B1308 - ONE PIECE GRILLE ASSEMBLY - REPLACE	2567 miles
06/14/1999	018540	#	Z7901 - COURTESY TRANSPORTATION DAY 1	2567 miles
10/30/1998	A18503	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

VIN:	1G4CW52K5X4618503

CLAIM HISTORY

Repair Order Date:	10/17/2000	Repair Order Number:	027481	Odometer Reading:	7828 miles

Serviced By:	JOHN HAYS AUTOMOTIVE, INC. PO BOX 190 HOPE, AR 71802-0190 (870) 777-2354	Selling Source:	13 - CHEVROLET
		Site Code:	24794
		Business Associate Code:	114250

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
10/20/2000	110	01	#	C3904 - R/FRONT ASSIST STRAP A/O ESCUTCHEON - R&R/RPL	N/A	N/A	N/A	$7.99	N

Repair Order Date:	06/14/1999	Repair Order Number:	018540	Odometer Reading:	2567 miles

Serviced By:	JOHN HAYS AUTOMOTIVE, INC. PO BOX 190 HOPE, AR 71802-0190 (870) 777-2354	Selling Source:	13 - CHEVROLET
		Site Code:	24794
		Business Associate Code:	114250

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
06/17/1999	968	01	#	B1308 - ONE PIECE GRILLE ASSEMBLY - REPLACE	25638507 - GRILLE	N/A	N/A	$97.51	N
06/17/1999	968	02	#	Z7901 - COURTESY TRANSPORTATION DAY 1	N/A	N/A	N/A	$30.00	N

Repair Order Date:	10/30/1998	Repair Order Number:	A18503	Odometer Reading:	0 miles

Serviced By:	JOHN HAYS AUTOMOTIVE, INC. PO BOX 190 HOPE, AR 71802-0190 (870) 777-2354	Selling Source:	11 - BUICK
		Site Code:	56563
		Business Associate Code:	114250

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
11/02/1998	903	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$61.36	N

CHECK HISTORY

Vehicle Has No Associated Check Hist...

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G4CW52K5X4618503

VEHICLE BUILD

Merchandising Model:	4CW69 - 1999 PARK AVENUE SEDAN		
Gross Vehicle Weight Rating:	2226 kg (4908 lb)	Order Number:	BBWBT2
Build Date:	10/30/1998	Build Plant:	1X4C - ORION ASSEMBLY

OPTION CODES

AK5 - FRONT PASSENGER AIR BAGS	AQ7 - 55/45 SEATS
CJ2 - AIR CONDITIONING-DUAL AUTOMATIC	DA1 - ARM REST RR SEAT, STORAGE
DE6 - MIRROR-O/S LH&RH REMOTE	D85 - STRIPE, BODY SIDE
FE1 - BUICK DYNARIDE SUSPENSION	FE9 - FEDERAL EMISSIONS
[illegible]3 - RATIO TRANSAXLE FINAL DR 3.05	IC3 - ULTRA TRIM - PARK AVE
JL9 - ANTI-LOCK BRAKE SYSTEM	KG7 - GENERATOR - 125 AMP
L36 - ENGINE- 3800 SERIES II V6	MN3 - TRANSMISSION - AUTO 4SPD
MX0 - TRANSMISSION-4 SPEED ELECTRONIC	NF2 - EMISSION SYSTEM, FEDERAL TIER 1
NP5 - LEATHER WRAPPED STEERING WHEEL	ORN - LAKE ORION ASSEMBLY
PY0 - 16" CHROME ALUMINUM WHEELS	QPY - TIRES- P225/60R16 WHITEWALL
R9X - PERSONAL CHOICE FEATURES	UH8 - TACH & GAUGES
UK3 - STEERING WHEEL RADIO CONTROL	UP0 - RADIO-POWER LOAD CD & CASSETTE
UW6 - SPEAKER SYSTEM-CONCERT SOUND II	U77 - ANTENNA - REAR WINDOW
VH9 - LEATHERETTE OWNERS MANUAL COVER	VK3 - LICENSE PLATE MOUNTING PKG-FRNT
VM3 - 5MPH BUMPER STANDARD FRONT&REAR	V73 - STATEMENT- US/CANADA PRODUCED
1SA	56I - MED NEUTRAL II (96)
563 - NEUTRAL LEATHER	6MB - COMPUTER SEL SUSP (6MB)
7MB - COMPUTER SEL SUSP (7MB)	8AC - COMPUTER SEL SUSP (8AC)
83U - EXTERIOR, MED SAPPHIRE BLUE FM	88A - ACCENT, TWO TONE, GOLD/BLACK (9
[illegible]AC - COMPUTER SEL SUSP (9AC)	

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GM Vehicle Inquiry System
Vehicle Component

VIN:	1G4CW52K5X4618503

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BGW		Traceability:	0014843	
Date Scanned:	10/30/1998	Time Scanned:	19.47.00	Scan Station:	04

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	MKM		Traceability:	AA1852948	
Date Scanned:	10/30/1998	Time Scanned:	09.45.00	Scan Station:	03

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	9FFB		Traceability:	0PR3	
Date Scanned:	10/30/1998	Time Scanned:	20.02.00	Scan Station:	04

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN				
Part/Num Broadcast:	4634		Traceability:	38296HRXL	
Date Scanned:	10/31/1998	Time Scanned:	00.50.00	Scan Station:	01

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	Q - RIMIR MATAMORS MEXICO				
Part/Num Broadcast:	4099		Traceability:	WSBSYEK	
Date Scanned:	10/30/1998	Time Scanned:	18.27.00	Scan Station:	03

Component Code:	AL - IR-MODULE ASM-I/P
Source Plant:	Q - RIMIR MATAMORS MEXICO

Part/Num Broadcast:	3040		**Traceability:**	2SBT3GV	
Date Scanned:	10/30/1998	**Time Scanned:**	09.27.00	**Scan Station:**	02

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	9994		**Traceability:**	182882373	
Date Scanned:	10/31/1998	**Time Scanned:**	00.50.00	**Scan Station:**	03

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1ZZ		**Traceability:**	2581378	
Date Scanned:	10/24/1998	**Time Scanned:**	03.16.00	**Scan Station:**	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1PP		**Traceability:**	1298015	
Date Scanned:	10/30/1998	**Time Scanned:**	09.12.00	**Scan Station:**	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G4CW52K5X4618503

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	11/19/1998	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	10 miles

Delivering Dealer:	JOHN HAYS AUTOMOTIVE, INC. PO BOX 190 HOPE, AR 71802-0190 (870) 777-2354	Delivery Selling Source:	11 - BUICK
		Delivery Site Code:	56563
		Business Associate Code:	114250

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G4CW52K5X4618503

INVOICE INFORMATION

Invoice Date:	10/30/1998		
Site Address:	JOHN HAYS AUTOMOTIVE, INC. PO BOX 190 HOPE, AR 71802-0190 (870) 777-2354	**Selling Source:**	11 - BUICK
		Site Code:	56563
		Business Associate Code:	114250

SHIP-TO INFORMATION

Ship-To Date:	11/17/1998		
Site Address:	JOHN HAYS AUTOMOTIVE, INC. PO BOX 190 HOPE, AR 71802-0190 (870) 777-2354	**Selling Source:**	11 - BUICK
		Site Code:	56563
		Business Associate Code:	114250

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1999 PARK AVENUE SEDAN
83U. PLATINUM BEIGE METALLI /V6G
563 TAUPE LEATHER/VINYL 55/45 SPLIT
ORDER NO. BBWBT2/TRE STOCK NO.
VIN 1G4 CW52 K5 X4618503

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION
902 E. HAMILTON AVE.
FLINT MI 48550-0001
VEHICLE INVOICE 4AD22059659

**********GA**********11*56563S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
4CW69 PARK AVENUE SEDAN	31130.00	28172.65	INVOICE 10/30/98
DA1 ARM REST RR SEAT, STORAGE	50.00	43.00	SHIPPED 10/30/98
FE9 FEDERAL EMISSIONS	N/C	N/C	EXP I/T 11/10/98
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	INT COM 11/10/98
QPY TIRES- P225/60R16 WHITEWALL	150.00	129.00	PRC EFF 10/30/98
UP0 RADIO-POWER LOAD CD & CASSETTE W/STEERING WHEEL RADIO CONTROL	350.00	301.00	KEYS 1682 1682
			WFP-S QTR OPT-1
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	BANK: GMAC - 008
563 TAUPE LEATHER/VINYL 55/45 SPLIT	750.00	645.00	CHG-TO 56-563
88A STRIPE- BODY SIDE - DARK BROWN	N/C	N/C	
			SHIP WT: 3678
			HP: 34.7
			GMS: 28987.75
			MEMO 1621.50

TOTAL MODEL & OPTIONS	32430.00	29290.65	ACT 231	28987.75
DESTINATION CHARGE	670.00	670.00	H/B 261	972.90
TOTAL	33100.00	29960.65	PAY 310	29960.65

MEMO: TOTAL LESS HOLDBACK AND
APPROX WHOLESALE FINANCE CREDIT 28520.80

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

J HAYS AUTOMOTIVE, INC.

REMIT TO GMAC NO. 008
VIN 1G4CW52K5X4618503
$ 29960.65 INV 4AD22059659
DUE 11/10/98 DEALER 56-563

VINCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
05/17/2002 11:40

VIN: 1G4CW52K5X4618503 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE

NO CAMPAIGNS CURRENTLY AFFECTING THIS VEHICLE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

FARM BUREAU INSURANCE

FARM BUREAU MUTUAL INSURANCE COMPANY OF ARKANSAS, INC.
SOUTHERN FARM BUREAU CASUALTY INSURANCE COMPANY

CLAIMS SERVICE CENTER
12814 Cantrell Road • P. O. Box 17050 • Little Rock, AR 72222
Phone: (501) 771-1010 Fax: (501) 771-2893

5-3-2002

ESIS/GM Central Claims
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, Michigan 48265-3000

NO OMNI
NO LP
NO 1241
PB 57 8/00

RE: Our Claim No.: MV739169
Insured: [redacted]
Date of Loss: 4-6-2002
GM File No.: 06671593

RECEIVED
MAY 07 2002
ESIS-GM CLAIMS UNIT

436666

To Whom It May Concern:

On April 6, 2002, a fire occurred involving a 1999 Buick Park avenue belonging to Marie [redacted] We have inspected the vehicle with your representative, Bob Whipple, on April 30, 2002 at Regency Motors in Bastrop, La. During this inspection of the vehicle it was determined by our expert that the origin of the fire was to the inside of the intake manifold in the engine compartment. It has been initially concluded that the cause of the fire was mechanical in origin, occurring as a result of a backfire condition when the engine was attempted to be started.

The intent of the this letter is to advise you that Southern Farm Bureau Casualty Insurance Companies has paid our insured for this claim and are now putting you on notice as the responsible party for this loss. We are demanding the amount of the claim paid to Mrs [redacted] in the amount of $19,315.38 which includes her $100 deductible under the subrogation rights of the policy. Please find enclosed the draft copy and supporting documentation of the payment of this claim. Please make your check payable to Southern Farm Bureau Insurance Companies and mail it to my attention to **P.O. Box 17050, Little Rock, AR 72222.** I thank you for your attention to this matter and if you have any questions please feel free to give me a call at 501-537-0425. I look forward to hearing from you soon.

Sincerely,

Jonathan Wallace
SIU Investigator

cc Forrest Fletcher DCM

☒ SOUTHERN FARM BUREAU CASUALTY INSURANCE COMPANY
☐ FARM BUREAU MUTUAL INSURANCE CO. OF ARKANSAS, INC.

NO. 1915381

Nineteen thousand two hundred fifteen 32/100 DOLLARS $19,215 32

TANCE

FOR total loss

TERM NO. 1 | DEC NO. 21 | DATE 4-23-02

DATE OF ACCIDENT 4-6-02

POLICY NUMBER [redacted] | CLAIM NUMBER [redacted]

TIME OF LOSS 1617

TO THE ORDER OF M. Ariel Jones

[redacted]

SOUTHERN FARM BUREAU CASUALTY INSURANCE CO. OF ARKANSAS, INC.
FARM BUREAU MUTUAL INSURANCE CO. OF ARKANSAS, INC.

NON - NEGOTIABLE
ADJUSTOR'S COPY

BY

PAYABLE THROUGH METROPOLITAN NATIONAL BANK - LITTLE ROCK, ARKANSAS

NOT VALID AFTER 90 DAYS

VEHICLE TOTAL LOSS REPORT

[redacted] 94 MAKE Buick MODEL LA

[redacted] DA 4-6-02

OWNER SS# [redacted] PHONE # 22232

TRANSMISSION Auto MILEAGE 84,412 VIN

POWER OPTIONS
PS PWR STEERING
PB PWR BRAKES
PW PWR WINDOWS
PL PWR DOORS
SP PWR DRIVER SEAT
PC PWR PASS SEAT

RADIO
AM AM
FM FM
ST STEREO
CA CASSETTE
SE SEEK/SCAN
CB CB RADIO
EQ EQUALIZER
CD CD PLAYER

TRUCK/VAN/UTV/AUTHUR
SS STEP BUMPER
SW SLIDING REAR WINDOW
XT AUXILIARY FUEL TANK
2T TWO TONE PAINT
D2 DELUXE TWO TONE PAINT
MP METALLIC PAINT
TG TINTED GLASS
DT DEEP TINTED GLASS
CT SOFT TOP
HT HARD TOP
FL FOG LIGHTS
BO RUNNING BOARDS
BL BED LINER
AR CHROME BED RAILS
TP TRAILERING PACKAGE

RB ROLL BAR
TB TOOL BOX (PERMANENT)
GG GRILL GUARDS
PO POINTRACTION
WO DUAL REAR WHEELS

ROOF OPTIONS
VR VINYL ROOF
RF CABRIOLET ROOF
ES ELECTRIC STEEL
EG ELECTRIC GLASS
MS MANUAL STEEL
MG MANUAL GLASS
FR FLIP ROOF
TP T-TOPS
GT GLASS T-TOPS
RR ROOF RACK

WHEEL OPTIONS
AW ALUMINUM
AY ALLOY
LC LOCKING WIRE
SA SPOKED ALUMINUM
SY STYLED STEEL
WW WIRE
WC WIRE COVERS

OTHER OPTIONS
WO WOODGRAIN
BM BODY SIDE MOULDINGS
BS BUCKET SEATS
IW INTERMITTENT WIPERS
PA POWER ANTENNA
PM POWER MIRRORS
PT POWER TRUNK
WP REAR WINDOW WIPER
RL RECLINING SEATS

CHARGES: TOW $ STORAGE $ PER DAY SINCE / / = $

COMP X P.D. ROLL OVER TOWABLE X TOTAL FIRE

DESCRIPTION OF DAMAGE: ENGINE COUGHT FIRE

REMARKS: (CONDITION OF VEHICLE) clean

MARKET SURVEY 501-261-[illegible] DEALER Dennis Lake 93 Buick PA 2dr full load PRICE QUOTE 11,500
777-2354 DEALER Hall Buick 93 Lsd PA 2dr PRICE QUOTE 19,900

COC VALUE $
GUIDE BOOK
MONTH April
BASE TRADE-IN 13,9[illegible]

ADJUSTMENTS

TRANSMISSION: PURCHASE PRICE
MILEAGE
(U IF UNKNOWN, 0 IF NEW)

TIRES: PURCHASE PRICE
NUMBER OF TIRES
WEAR: LIGHT MED HIGH
+1000 +400 +600

PAINT: (1) BASE
(2) STANDARD
(3) CUSTOM
DATE PAINTED / /
PURCHASE PRICE

ENGINE: PURCHASE PRICE
MILEAGE
(U IF UNKNOWN 0 IF NEW)

SPECIAL WHEELS: PURCHASE PRICE
DATE (MMYY)

OTHER EQUIPMENT: DESCRIPTION
PURCHASE PRICE

ARE KEYS WITH VEHICLE?

ECA ADJUSTMENTS
RATE EACH OF THE FOLLOWING:

R = ROUGH A = AVERAGE PRIVATE
D = DEALER RETAIL E = EXCEPTIONAL

ME MECHANICAL ENGINE	RT REAR TIRES
R A (D) E	R A (D) E
P PAINT	BG BODY/GLASS
R A (D) E	R A (D) E
FT FRONT TIRES	I INTERIOR
R A (D) E	R A (D) E

ADJUSTER Gary Dean
LOCATION OF VEHICLE Robinson B/S
48 N. Mock Bentonville, AR 72712
PHONE # 318-231-[illegible]
DATE SALV. BUYER CALLED (MMYY)
TITLE ATTACHED YES X NO
TITLE NO. 29219806943
STOCK NO. 02-1357
KEYS WITH VEHICLE

SUB TOTAL 14,375
MILES +/- 1,675
NADA TOTAL 15,900.00

CONDITION +/-
OTHER +/-
TOTAL
AMOUNT SETTLED ON $ 18,300
T/TA $ 1,016.33
DEDUCTIBLE $ 100.00
TOTAL PAID $ 19,216.33

CERTIFICATE OF TITLE

STATE OF ARKANSAS

VEHICLE IDENTIFICATION NUMBER	YEAR	MAKE	MOD	BODY	PREVIOUS TITLE NUMBER	TITLE NUMBER
1G4CW52KSX4610503	99	BUIC		4D	N50	29019806948

DESIGNATION	ODOMETER	ISSUE DATE	UNLADEN WEIGHT
OD ACTUAL	10	12/08/1998	3678

MAILING ADDRESS

[redacted]

[redacted]

AR 71801-8014

OWNER'S SIGNATURE OF JOINT OWNERS (IF, BOTH MUST SIGN)
THIS TITLE MUST BE SIGNED UPON RECEIPT BY OWNERS

FIRST LIENHOLDER	DATE OF LIEN	FIRST RELEASE	INTEREST IN THE ABOVE DESCRIBED VEHICLE IS HEREBY RELEASED BY TITLE DATE
SECOND LIENHOLDER		SECOND RELEASE	INTEREST IN THE ABOVE DESCRIBED VEHICLE IS HEREBY RELEASED BY TITLE DATE

The Department of Finance and Administration, State of Arkansas, hereby certifies that applicant named hereon is duly registered as the owner of the vehicle described above. From the statements of the owner and the records on file with this department the herein described vehicle is subject to the liens enumerated hereon.

In Witness Whereof, I have affixed my hand and seal.

Timothy J. Le

VOID IF ALTERED

Sales Tax Computation Form

Actual Cash Value of Vehicle		$18,300.00
A.C.V. of Vehicle x .05125		$937.88
Tax rate of county 1.75% x $2500.00		$43.75
Tax rate of city 1% x $2500.00		$25.00
License transfer fee	$	8.75
Tax [Misc.]_____		$
Deductible		$(100.00)
Draft Payment		$19,215.38

FARM BUREAU INSURANCE

FARM BUREAU MUTUAL INSURANCE COMPANY OF ARKANSAS, INC.
SOUTHERN FARM BUREAU CASUALTY INSURANCE COMPANY

CLAIMS SERVICE CENTER
12814 Cantrell Road • P. O. Box 17050 • Little Rock, AR 72222
Phone: (501) 771-1010 Fax: (501) 771-2393

ESIS
Attn. Janice Lapinski
300 Renisance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

RECEIVED
MAY 31 2002
ESIS-GM CLAIMS UNIT

RE: Our Claim No.: MV73916
Our Insured: Marie[redacted]
Your File No.: 436666
Your Client: General Motors Corporation
Date of Loss: 4/6/2002

Dear Ms. Lapinski,

I have received your request for additional information on the above mentioned claim. My numberd answers will correspond with the numbered request you asked for in your letter dated May 10, 2002.

1. The vehicle inspection took place with General Motors representative Bob Whipple of EA Associates. Mr. Whipple has photos of the fire scene that he has supplied to General Motors. The origin of the fire was in the intake manifold caused by a backfiring condition. The result of the backfiring conditon cracked the exhaust manifold and allowed flames to escape and ignite the surrounding combustible materails.

2. I have enclosed a copy of the fire departments report.

3. I have requested the insured's statement to be transcribed and will forward it once recieved.

4. The owner did not not note anything wrong or unusual about the vehicle prior to the incident.

5. Mainatinence records that were available have been enclosed.

6. No after-market equipment had been installed.

7. No modifications, alterations, or changes were made to the subect vehicle.

8. The owner did not receive any recalls for the subect vehicle.

9. The vehicle was not involved in any prior accidents.

10. Total loss worksheet enclosed.

11. Proof of payment enclosed.

12. Linns Auto Inc. in Conway, AR 501-327-3856 is the vehicle location.

13. All parts remain on the vehicle.

14. All fluids remain with the vehicle.

15. No.

Thank you for your attention to this matter. Once you have reviewed this matter please advise your position so I may know how to proceed. You may reach me at 501-537-0425. I look forward to hearing from you soon.

Sincerely,

Jonathan Wallace
SIU Investigator

cc Forrest Fletcher DCM

cc Cory Dice Staff Adjuster

Fire ID	State	Incident Date (MM DD YYYY)	Station	Incident Number	Exposure	Delete / Change / No Activity
12401	KA	04 04 2002	2			

B Property Details

B1 [001] ☐ Not residential
Estimated number of residential living units in building of origin whether or not all units became involved

B2 [001] ☐ Buildings not involved
Number of buildings involved

B3 [ ] ☑ None
Acres burned (outside fires) ☐ Less than one acre

C On-Site Materials or Products ☑ None

Enter up to three codes. Check one or more boxes for each code entered.

On-site material (1) [ ]
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

On-site material (2) [ ]
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

On-site material (3) [ ]
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

D Ignition

D1 [83] Garage area
Area of fire origin

D2 [62] Backfire
Heat source

D3 [02] Gasoline
Item first ignited 1 ☐ Was confined to object of origin

D4 [23] Gasoline
Type of material first ignited

E1 Cause of Ignition

☐ Check box if this is a supplemental report. Skip to section G

1 ☐ Intentional
2 ☑ Unintentional
3 ☐ Failure of equipment or heat source
4 ☐ Act of nature
5 ☐ Cause under investigation
6 ☐ Cause undetermined after investigation

E2 Factors Contributing to Ignition ☐ None

[36] Backfire
Factor contributing to ignition (1)

[23] Lack of heat
Factor contributing to ignition (2)

E3 Human Factors Contributing to Ignition

Check all applicable boxes

1 ☐ Asleep
2 ☐ Possibly impaired by alcohol or drugs ☑
3 ☐ Unattended person
4 ☐ Possibly mental disable
5 ☐ Physically disabled
6 ☐ Multiple persons involv

7 ☐ Age was a factor
Estimated age of person involved [ ]
1 ☐ Male 2 ☑ Fem

F1 Equipment Involved in Ignition

☑ None If equipment was not involved, Skip to Section G

Equipment involved [ ]

Brand [ ]

Model [ ]

Serial # [ ]

Year [ ]

F2 Equipment Power

Equipment Power Source [ ]

F3 Equipment Portability

1 ☐ Portable
2 ☐ Stationary

Portable equipment normally can be moved by one person, is designed to be used in multiple locations, and requires no tools to install.

G Fire Suppression Factors

Enter up to three codes. ☑ None

Fire suppression factor (1) [ ]

Fire suppression factor (2) [ ]

Fire suppression factor (3) [ ]

H1 Mobile Property Involved

☐ None

1 ☐ Was involved in ignition, but burned
2 ☐ Involved in ignition, but did not burn
3 ☑ Involved in ignition and burned

H2 Mobile Property Type & Make

Mobile property type [11] Passenger Car

Mobile property make [GU] Buick

Mobile property model [Park Ave]

Year [99]

VIN [1G4CW52K5X4618503]

Legal Use

☐ Pre-Fire Plan Available
Some of the information presented in this report may be based upon reports from other departments

☐ Arson report attached
☐ Police report attached
☐ Coroner report attached
☐ Other reports attached

12. PERSON/ENTITY ADDRESS

Local Option

Business Name (if applicable) | Area Code | Phone Number

Check this box if more addresses or incident locations. Then skip the three duplicate address lines.

[redacted]

Suffix | Dr. | Street Type | Suffix

City | State | Zip Code

☐ More people involved? Check this box and attach Supplemental Page (NFIRS-1S) as necessary

13. Owner

Local Option

☐ Same as person involved? Then check this box and skip the rest of this section.

Business Name (if applicable) | Area Code | Phone Number

Mr./Mrs./Ms. First Name | MI | Last Name | Suffix

Check this box if same address as incident location. Then skip the three duplicate address lines.

Number | Prefix | Street or Highway | Street Type | Suffix

Post Office Box | Apt./Room/Unit | City

State | Zip Code

14. Remarks

Local Option

Engl. responded to a car fire at 6072 Birch upon arrival the vehicle was fully involved under the car port. the vehicle is totaled, the House received minor smoke + fire damage.

☐ More Remarks? Check this box and attach Supplement Page (NFIRS-1S) as Necessary

15. Authorization

Officer in charge ID	Signature	Position or rank	Assignment	Month	Day	Year
	[signature]	D. Chief	Sta. #1	04	06	2002

Back up if Officer Number matches Account ID & phone.

	Signature	Position or rank	Assignment	Month	Day	Year
[illegible]	[signature]	Capt.	"	04	06	2002

A. 340 | KA | 104 | 06 | 2002 | | 2 | | | | | Channel | Dispatch Center

Location*

Exact address: 1600 | | Birch | St. | |
Intersection: Number/Milepost | Street/Highway | Suffix | Street Type | Direction
In front of
Rear of
Adjacent to
Direction: Apt./Building | City | State | Zip Code

C. **Incident Type** *
131 Vehicle fire
Incident Type

D. **Aid Given or Received***
1 ☐ Mutual aid received
2 ☐ Automatic aid recv.
3 ☐ Mutual aid given
4 ☐ Automatic aid given
5 ☐ Other aid given
N ☒ None

Their Dept | Their State | Their Incident Number

E1. **Date & Time** — Midnight is 0000

Check boxes if exact date and time of Alarm unknown. Month Day Year Hr Min Sec

Alarm * 06 | 06 | 2002 | 19:54

Arrival * 06 | 06 | 2002 | 19:56

Controlled 06 | 06 | 2002 | 19:10

Last Unit Cleared 06 | 06 | 2002 | 19:34

E2. **Shift & Alarms** (Local Option)
A | 1 | 2
Shift or Platoon | Alarm | District

E3. **Special Studies** (Local Option)
Special Study Use | Special Study Value

F. **Actions Taken** *
11 Extinguish
Primary Action Taken (1)
Additional Action Taken (2)
Additional Action Taken (3)

G1. **Insured** *
☒ Check this box and skip this section if no apparatus or personnel were at scene.

	Apparatus	Personnel
Suppression	0008	0008
EMS		
Other	0001	0001

☐ Check box if response costs United did receive reimbursement.

G2. **Estimated Dollar Losses & Values**
Required for all fires if known. Optional for non fires. None
Property $ 15,000 ☐
Contents $ -0- ☐
Non-Incident Value - Optional
Property $ 30,000 ☐
Contents $ -0- ☐

Completed Modules
☒ Fire-2
☐ Structure-3
☐ Civil Fire Cas.-4
☐ Fire Serv. Cas.-5
☐ EMS-6
☐ Hazmat-7
☐ Wildland Fire-8
☐ Apparatus-9
☐ Personnel-10
☐ Arson-11

H1. **Casualties** ☐ None

	Deaths	Injuries
Fire Service		
Civilian		

H2. **Detector**
Required for Confined Fires.
1 ☐ Detector alerted occupants
2 ☐ Detector did not alert occ.
N ☒ Unknown

H3. **Hazardous Materials Release**
N ☒ None
1 ☐ Natural Gas:
2 ☐ Propane (LPG):
3 ☐ Gasoline:
4 ☐ Kerosene:
5 ☐ Diesel Fuel/Fuel Oil:
6 ☐ Household Solvents:
7 ☐ Motor Oil:
8 ☐ Paint:
9 ☐ Other:

I. **Mixed Use Property**
NM ☐ Not Mixed
10 ☐ Assembly use
20 ☐ Education use
30 ☐ Medical care
40 ☐ Residential use
50 ☐ Use of rooms
55 ☐ Enclosed mall
60 ☐ Res. & Residential
65 ☐ Office use
70 ☐ Industrial use
75 ☐ Military use
80 ☐ Store use
00 ☐ Other mixed use

J. **Property Use*** Structures

131 ☐ Church, place of worship
161 ☐ Restaurant or cafeteria
162 ☐ Bar/lounge or nightclub
213 ☐ Elementary school or kindergarten
215 ☐ High school or junior high
241 ☐ College, adult education
311 ☐ Care facility for the aged
331 ☐ Hospital
341 ☐ Clinic, clinic type facility
342 ☐ Doctor/dentist office
361 ☐ Prison or jail, not juvenile
419 ☒ 1-or 2-family dwelling
429 ☐ Multi-family dwelling
439 ☐ Rooming/boarding house
449 ☐ Commercial hotel or motel
459 ☐ Residential, board and care
464 ☐ Dormitory/barracks
519 ☐ Food and beverage sales
539 ☐ Household goods, sales, repairs
579 ☐ Motor vehicle/boat sales/repair
571 ☐ Gas or service station
599 ☐ Business office
615 ☐ Electric generating plant
629 ☐ Laboratory/science lab
700 ☐ Manufacturing plant
819 ☐ Livestock/poultry storage (barn)
882 ☐ Non-residential parking garage
891 ☐ Warehouse
981 ☐ Construction site
984 ☐ Industrial plant yard

Outside
124 ☐ Playground or park
655 ☐ Crops or orchard
669 ☐ Forest (highland)
807 ☐ Outdoor storage area
919 ☐ Dump or sanitary landfill
931 ☐ Open land or field
938 ☐ Vacant lot
942 ☐ Wooded/cover for plot of land
946 ☐ Lake, river, stream
951 ☐ Railroad right of way
960 ☐ Other street
961 ☐ Highway/divided highway
962 ☐ Residential street/driveway

Lookup and enter a property use code only if the above has selected a Property Use code!
Property Use 419
Single family
NFIRS-1 Revision 03/11/97

☐ SOUTHERN FARM BUREAU CASUALTY INSURANCE COMPANY
☐ FARM BUREAU MUTUAL INSURANCE CO. OF ARKANSAS, INC.

NO. 1915381

TANCE

Nineteen thousand two hundred fifteen 32/100 DOLLARS $19,215 32

ITEM NO. 1 | DEC NO. 21 | DATE 4-23-02

PAY... FOR total loss

TIN | LOC/CD | DATE OF ACCIDENT 4-6-02 | CAUSE | CTS | POLICY NUMBER [redacted] | CLAIM NUMBER

TO THE ORDER OF [redacted]

SOUTHERN FARM BUREAU CASUALTY INSURANCE CO.
FARM BUREAU MUTUAL INSURANCE CO. OF ARKANSAS, INC.

NON - NEGOTIABLE
ADJUSTOR'S COPY

BY

PAYABLE THROUGH METROPOLITAN NATIONAL BANK - LITTLE ROCK, ARKANSAS

81-124
820

NOT VALID AFTER 30 DAYS

Sales Tax Computation Form

Actual Cash Value of Vehicle		$18,300.00
A.C.V. of Vehicle x .05125		$937.88
Tax rate of county 1.75% x $2500.00		$43.75
Tax rate of city 1% x $2500.00		$25.00
License transfer fee	$	8.75
Tax [Misc.]_____		$
Deductible		$(100.00)
Draft Payment		$19,215.38

SOUTHERN PAIN BUREAU CASUALTY INSURANCE COMPANY

VEHICLE TOTAL LOSS REPORT

[redacted] 07/19/29 94 MAKE Buick MODEL LA

[redacted] DA 4-6-02

[redacted] 11 11 OWNER [redacted] PHONE # 777-32

ENGINE 3.1L 6cyl TRANSMISSION AUTO MILEAGE N/A VIN [redacted]

POWER OPTIONS	TRUCK/VAN/UTV/OTHER	RB ROLL BAR	WHEEL OPTIONS
PS PWR STEERING	SS STEP BUMPER	TB TOOL BOX (PERMANENT)	AW ALUMINUM
PB PWR BRAKES	SW SLIDING REAR WINDOW	GG GRILL GUARDS	AY ALLOY
PW PWR WINDOWS	XT AUXILIARY FUEL TANK	PO POSITRACTION	LC LOCKING WIRE
PL PWR LOCKS	ST TWO TONE PAINT	WD DUAL REAR WHEELS	SA SPOKED ALUMINUM
BF PWR BUCKET SEAT	D2 DELUXE TWO TONE PAINT		SY STYLED STEEL
PC PWR BENCH SEAT		ROOF OPTIONS	WW WIRE
	MP METALLIC PAINT	VR VINYL ROOF	WC WIRE COVERS
RADIO	TG TINTED GLASS	RF CABRIOLET ROOF	OTHER OPTIONS
AM AM	DT DEEP TINTED GLASS	ES ELECTRIC STEEL	WG WOODGRAIN
FM FM	CT SOFT TOP	EG ELECTRIC GLASS	BM BODY SIDE MOLDINGS
ST STEREO	HT HARD TOP	MS MANUAL STEEL	BS BUCKET SEATS
CA CASSETTE	FL FOG LIGHTS	MG MANUAL GLASS	IW INTERMITTENT WIPERS
SE SEEKER/CAN	BO RUNNING BOARDS	FR FLIP ROOF	PA POWER ANTENNA
CB CB RADIO	BL BED LINER	TT T-TOPS	PM POWER MIRRORS
EQ EQUALIZER	AR CHROME BED RAILS	GT GLASS T-TOPS	PT POWER TRUNK
CD CD PLAYER	TP TRAILERING PACKAGE	RR ROOF RACK	WP REAR WINDOW WIPER
			RL RECLINING SEATS

CHARGES _____ TOW $ _____ STORAGE $ _____ PER DAY SINCE / / = $ _____

COLL _____ COMP X P.D. _____ ROLL OVER _____ TOWABLE X TOTAL FIRE

DESCRIPTION/DAMAGE: ENGINE CAUGHT FIRE

CCC VALUE $ _____

GUIDE BOOK _____

REMARKS (CONDITION OF VEHICLE) Clean

MONTH _____

MARKET COMPARY 501-262-[illegible] DEALER Dino's [illegible] 98 Buick LA PRICE QUOTE $10,500 BASE TRADE-IN

[illegible] 777-2391 DEALER [illegible] Buick 2001 LA 74K PRICE QUOTE 19,900

ARE KEYS WITH VEHICLE?

TRANSMISSION: PURCHASE PRICE _____ MILEAGE _____ (IF UNKNOWN 0 IF NEW)

TIRES: PURCHASE PRICE _____ NUMBER OF TIRES _____ WEAR: LIGHT MED HIGH

PAINT: (1) BASIC _____ (2) STANDARD _____ (3) CUSTOM _____ DATE PAINTED / / PURCHASE PRICE _____

ENGINE: PURCHASE PRICE _____ MILEAGE _____ (IF UNKNOWN 0 IF NEW)

SPECIAL WHEELS: PURCHASE PRICE _____ DATE (MMYY) _____

OTHER EQUIPMENT: DESCRIPTION _____ PURCHASE PRICE _____

BCA ADJUSTMENTS

RATE EACH OF THE FOLLOWING:

R = POOR/L.C. A = AVERAGE PRIVATE

D = DEALER RETAIL E = EXCEPTIONAL

ME MECHANICAL ENGINE R A (D) E	RT REAR TIRES R A (D) E
P PAINT R A (D) E	BG BODY/GLASS R A (D) E
FT FRONT TIRES R A (D) E	I INTERIOR R A (D) E

ADJUSTER Gary [illegible]

LOCATION OF VEHICLE [illegible] 48 N. Mark Lastage, LA 71220

PHONE # 318-231-[illegible]

DATE SALV. BUYER CALLED (MMYY) _____

TITLE ATTACHED YES X NO _____

TITLE NO. 1921980948

STOCK NO. 03-1353

KEYS WITH VEHICLE _____

SUB TOTAL	N/A
MILES +/-	1675
NADA TOTAL	15,900
CONDITION +/-	
OTHER +/-	
TOTAL	
AMOUNT SETTLED ON	$
TVA	$
DEDUCTIBLE	$
TOTAL PAID	$

CERTIFICATE OF TITLE

STATE OF ARKANSAS

VEHICLE IDENTIFICATION NUMBER	YEAR	MAKE	MOD	BODY	PREVIOUS TITLE NUMBER	TITLE NUMBER
1G4CW52K5X4618503	99	BUIC		4D	MSO	29019806948

REMARKS	ODOMETER	ISSUE DATE	UNLADEN WEIGHT
OD ACTUAL	10	12/08/1998	3678

MAILING ADDRESS

[redacted]

[redacted]

AR 71801-8014

OWNER'S SIGNATURE (IF JOINT OWNERSHIP, BOTH MUST SIGN)
THIS TITLE MUST BE SIGNED UPON RECEIPT BY OWNERS

FIRST LIENHOLDER	DATE OF LIEN	FIRST RELEASE	INTEREST IN THE ABOVE DESCRIBED VEHICLE IS HEREBY RELEASED BY_____ TITLE DATE
SECOND LIENHOLDER		SECOND RELEASE	INTEREST IN THE ABOVE DESCRIBED VEHICLE IS HEREBY RELEASED BY_____ TITLE DATE

The Department of Finance and Administration, State of Arkansas, hereby certifies that applicant named hereon is duly registered as the owner of the vehicle described above. From the statements of the owner and the records on file with this department the hereon described vehicle is subject to the liens enumerated hereon.

In Witness Whereof, I have affixed my hand and seal.

Timothy J. Le[illegible]

VOID IF ALTERED

Federal and State law requires that you state the mileage in connection with the transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

ASSIGNMENT OF TITLE

The undersigned hereby certifies that the vehicle described in this title has been transferred to the following printed name and address.

Printed Name _____

Printed address _____
with warranty to be free of all encumbrances except as follows.

Lien in favor of _____

whose address is _____
I certify that to the best of my knowledge that the odometer reading as the date of the vehicle reflects one of the following statements is correct:

Odometer Reading (No Tenths) [ ] 1. I hereby certify that the mileage indicated is the actual mileage. [ ] 2. The odometer reading is not the actual mileage. WARNING – ODOMETER DISCREPANCY

DESCRIPTION OF VEHICLE TRADED IN (IF ANY):

YEAR	MAKE	MODEL	BODY STYLE	VEHICLE IDENTIFICATION NUMBER

FULL SALES PRICE OF VEHICLE PURCHASED: _____ $ _____

LESS TRADE-IN: _____ $ _____

NET TAXABLE TRADE DIFFERENCE: _____ [redacted]

SIGNATURE AND ADDRESS OF SELLER(S) [redacted]

DATE OF SALE 4-23-02 PRINTED NAME: _____

The owner of the above odometer certification made by the seller SIGNATURE OF BUYER(S) Cory Dice

BUYER(S) PRINTED NAME Cory Dice

REASSIGNMENT BY LICENSED DEALER ONLY

The undersigned hereby certifies that the vehicle described in this title has been transferred to the following printed name and address.

Printed Name _____

Printed address _____
with warranty to be free of all encumbrances except as follows.

Lien in favor of _____

whose address is _____
I certify that to the best of my knowledge that the odometer reading as the date of the vehicle reflects one of the following statements is correct:

Odometer Reading (No Tenths) [ ] 1. I hereby certify that the mileage indicated is the actual mileage. [ ] 2. The odometer reading is not the actual mileage. WARNING—ODOMETER DISCREPANCY

DESCRIPTION OF VEHICLE TRADED IN (IF ANY):

YEAR	MAKE	MODEL	BODY STYLE	VEHICLE IDENTIFICATION NUMBER

FULL SALES PRICE OF VEHICLE PURCHASED: _____ $ _____

LESS TRADE-IN: _____ $ _____

NET TAXABLE TRADE DIFFERENCE: _____ $ _____

SIGNATURE OF DEALER _____ DEALER'S NO. _____

DATE OF SALE _____ PRINTED NAME: _____

The owner of the above odometer certification made by the seller SIGNATURE OF BUYER(S) _____

BUYER(S) PRINTED NAME _____

CONTROL NO. 08537937

TERRY'S AUTOMOTIVE
1600 EAST THIRD STREET
HOPE, AR 71801
870-777-6781

Customer: [redacted]
Address:
City, State:
Day Phone:
Night Phone:
Fax:
Estimate Ref: 1066
Date: ~~May 23, 2002~~ DEC 8, 2004
Time: 02:50 PM

Service Writer: TERRY
Service Tech: JAY

VID: 1G4CW52K5X4618503
Mileage: 8966

Vehicle: 1999 Buick Park Avenue V6-3800 3.8L VIN K SFI

Description	Part #/Labor Rate	Qty	Price/Time	Extended
4.5 QT. OIL CHG.				
OIL		4.5	2.00	9.00
OIL FILTER		1	5.00	5.00
CHG. OIL, FILTER AND LUBE		1	6.00	6.00
ROTATE				
ROTATE TIRES		1	8.00	8.00
		Labor Total		14.00
		Parts Total		14.00
		Sub-Total		28.00
		Labor Tax	7.375%	1.03
		Parts Tax	7.375%	1.03
		Tax Total		2.06
		Total		$ 30.06

THANK YOU FOR BRINGING YOUR CAR TO US FOR SERVICE.

Signature _____ Date _____

TERRY'S AUTOMOTIVE
1600 EAST THIRD STREET
HOPE, AR 71801
870-777-6781

Customer: [redacted]
Address:
City, State:
Day Phone:
Night Phone: P
Fax:
Estimate Ref: 1936
Date: ~~May 23, 2002~~ SEPT. 4, 2001
Time: 02:49 PM

Service Writer: TERRY
Service Tech: JAMES

VIN: 1G4CW52K5X4618503
Mileage: 11412

Vehicle: 1999 Buick Park Avenue V6-3800 3.8L VIN K SFI

Description	Part #/Labor Rate	Qty	Price/Time	Extended
4.5 QT. OIL CHG.				
OIL		4.5	2.00	9.00
OIL FILTER		1	5.00	5.00
CHG. OIL, FILTER AND LUBE		1	6.00	6.00
CHECK OVER				
Check all fluids, belts, hoses, filters, tires		1	0.00	0.00
ROTATE				
ROTATE TIRES		1	10.00	10.00

Labor Total		16.00
Parts Total		14.00
Sub-Total		30.00
Labor Tax	7.875%	1.26
Parts Tax	7.875%	1.10
Tax Total		2.36
Total		$32.36

THANK YOU FOR BRINGING YOUR CAR TO US FOR SERVICE.

Signature _____ Date _____

ESIS
An Insurance Services Company

300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

313 665-3415 tel
313 665-0911 fax

janice.lapinski@esis.com

Janice Lapinski
Claims Administrator

June 17, 2002

Farm Bureau Insurance
Attn: Jonathan Wallace
P.O. Box 17050
Little Rock, AR 72222

Your file number:	MV739169
Your insured:	[redacted]
Our client:	General Motors Corporation
Our file number:	436666
Date of Loss:	April 6, 2002

Dear Mr. Wallace;

Thank you for your recent correspondence. Your correspondence alleges that your insured's vehicle sustained property damage as a result of a manufacturer's product defect. However we are still in need of some information that was not included in your last packet. Please provide me with the following:

- A copy of your expert report, along with color photo copies. Please do not send originals, as I cannot guarantee they will be returned.
- A statement from the owner.

As soon as information is received we can further evaluate your claim. If you have any questions please contact me.

Respectfully,

Janice Lapinski
Claims Administrator

Cc: File

FARM BUREAU INSURANCE

FARM BUREAU MUTUAL INSURANCE COMPANY OF ARKANSAS, INC.
SOUTHERN FARM BUREAU CASUALTY INSURANCE COMPANY

CLAIMS SERVICE CENTER
12814 Cantrell Road • P. O. Box 17050 • Little Rock, AR 72222
Phone: (501) 771-1010 Fax: (501) 771-2393

July 8, 2002

ESIS
Attn. Janice Lapinski
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

RECEIVED
JUL 12 2002
ESIS-GM CLAIMS UNIT

RE: Claim No. MV739169
Insured: [redacted]
Your Client: General Motors Corporation
Your file number: 436666
Date of Loss: April 6, 2002

Dear Ms. Lapinski,

I have enclosed the documentation that you requested. After your review of the information please advise of your stance on this claim so I may know how to proceed with this matter. Thank you for your attention to this matter and I look forward to hearing from you soon.

Sincerely,

Jonathan Wallace
SIU Investigator X106

cc Forrest Fletcher DCM

INVESTIGATIVE SERVICES COMPANIES, LLC
7560 A.E. Beaty Drive, Suite 1 • Bartlett, TN 38133-3967 • (901) 377-8855

INSURED:	[redacted]
DATE OF LOSS:	**April 6, 2002**
POLICY NUMBER:	**MV598933**
CLAIM NUMBER:	**Unknown**
ISC FILE NUMBER:	**02-03908**
CLIENT:	**Arkansas Farm Bureau**
CONTACT:	**Mr. Jonathan Wallace**
REPORT DATE:	**May 1, 2002**

PRELIMINARY REPORT

ASSIGNMENT

An assignment was received to conduct an origin and cause investigation into the fire loss of a 1999 Buick Park Avenue automobile. My investigation commenced on April 30, 2002.

The vehicle was stored and examined at Regency Motors in Bastrop, Louisiana.

INVESTIGATION

I traveled to Bastrop, Louisiana and met with Mr. Jonathan Wallace of Arkansas Farm Bureau Insurance Company and Mr. Robert Whipple of EA Associates. Mr. Whipple was representing General Motors in this matter.

Our investigation has revealed this fire to be a result of a fire inside the intake manifold.

There has been recalls in the past dealing with an upper intake manifold fracture. This appears to be the same scenario as in the past recall.

A complete report will follow within the next ten working days, which will include photographs of the scene. Please contact me if you have any questions or feel further investigation is warranted.

Rick Eley, CFEI, CFII
National Board Certified Fire Investigator
Chief Investigator
Investigative Services Companies, LLC

Robby Landis by Carol Jones
Robby Landis, CFEI
ASE Certified Mechanic
Investigative Services Companies, LLC

RE:cls

Page 1

This is a recorded statement between Cory Dice and [redacted]
[redacted]ng recorded on the 8th of April around 9:45. Uh, Marie, you
[redacted] understand I'm recording this conversation?

Yes.

Okay and I have your permission to do so?

Certainly.

Okay. Uh, if you would, just state your name and your date of birth for the record, please, ma'am.

Marie, M-A-R-I-E, D as in David,[redacted]

Okay.

[redacted]

Page 2

Okay, I appreciate all that.

Sure.

Um, let's see. You had an, an incident this, ... we just got through talking about, you said it was the 6th of April, which was Saturday. Uh, about what time of day did this-

About 7:30.

In the morning or afternoon?

Afternoon, evening.

Okay. Whereabouts did it take place at? Where were you at when this took place?

Uh, at my sister's, which is ..., I mean, Cory, hold one minute.

Okay.

Can't even think of her address. 6702, I think, but let me get it.

Okay.

[redacted]Cory?

Page 3

Yes, ma'am.

Uh, do you need her name?

Uh, yeah, if you, if you have it ....

Alright, my, that's, she is my sister.

Okay.

And that's Nancy ..., N-A-N-C-Y.

Okay. And her address and, at the time that (RECORDER BUZZING LOUDLY AND BLOCKING OUT VOICES)

Uh, when were you supposed to be coming back?

Uh, tomorrow.

Okay. Um, now your vehicle, how long was it parked there? Where, where was it parked at? Was it in her driveway, out on the road?

Uh, under the carport.

Okay. Uh, what type of vehicle was this?

Page 4

Mine or hers?

Yours.

It was a '99 uh, Buick Park Avenue.

Okay. Uh, how long was it been sitting there?

Oh, I guess-

Did you, did you use it anytime that day prior?

Well, we got down there, it was almost dark, we drove from here, which is about three and a half hours and uh, so we went in and rested a little while-

Got there, got there Friday?

Yes.

Okay.

And uh, decided we was going out to get something to eat and we got out in the car and just turned the ignition one time and this ex-, this explosive type sound under the hood and uh, smoke just began to boil out from under it and uh, so we got a fire extinguisher but we could see we couldn't do anything with it and

Page 5

it was, I was afraid it was gonna catch the house a-fire and, and burn it, so we called the fire department and they got out there and then he called the wrecker to pull it out from under the carport.

Okay.

It was an open carport, not a garage.

Yes, ma'am. Uh, now your, that Saturday, did you drive the vehicle that day any or, before this incident?

Uh, yes, she went to the drug store to get me some medicine, some medication.

Okay. Was that the only time it was used that day?

And that's the only time, yes.

About how far would you say, in town, I mean, did she drive it a long way?

Yes, it was in town, yeah, several blocks.

Okay. Uh, and then the time before that it was used, it was Friday when you came in?

Page 6

Right.

About what time did you arrive down there in Bastrop?

Oh, about uh, four o'clock, 4:30.

Okay. Didn't use it that day any after that?

Just to go to the drug store.

Okay. Um, who all was in the vehicle, just you and your sister?

Yes.

Okay. And just, did it cra-, did the vehicle crank or did it just?

No.

Just as soon as you turned, tried to turn the key-

Yes.

You heard s-

That's when the explosion was and the neighbors heard it out, they said they thought it was a gunshot and uh-

Page 7

Um, so it was pretty loud?

Yes, it was loud. It scared me to death, and that uh, white, colorless-looking smoke just boiled out of it, of course, that was electrical smoke.

Yes, ma'am. It was, you say it was colorless or was it black or, the smoke?

No, no, it was, it was white, I would say, colorless.

Yeah, okay. Uh, did you ever see flames or just smoke or?

Yes, now I didn't, my sister was trying to get, now I'm sick and she was trying to get me in the house in the chair and when she came back out, she said there was fire all under the, under the car.

Hmmm. Were y'all able to put it out?

What?

Where did, where did it seem the fire originated, under the hood?

Yes, yes.

Okay. Were, was she able to put the fire out or?

Page 8

No, the fire department came.

Came and put it out? How, how much did it burn up?

All under the hood, just, I mean, it doesn't look like it's worth salvaging but I'm sure it is.

Yeah. Okay. Where is it at now?

It's at uh, Bolding's, B-O-L-D-I-N-G-S, Auto Body.

Okay, do you have a number for them or anything?

Yes, the address is 418-

Okay.

North M-A-R-A-B-L-E, Marable.

Okay.

In Bastrop, B-A-S-T-R-O-P, Louisiana.

Okay.

71220. The uh, daytime phone number is 281-8908.

[redacted]

Page 9

8908, what's that uh, prefix down there?

[redacted], let's see, 318.

Okay. Okay. Uh, did anybody look at it as far as investigation uh, any of the fire department?

Well, of course the fire, the fire chief came.

Yeah. Were they able to pinpoint anything or, I don't-

He just said it was a, uh, a defect from the factor.

Yeah. Okay.

But I don't know that now.

Right. Have you ever had any problems with the vehicle?

None, none.

Never had?

.... worked on.

Ma'am?

Page 10

I haven't even had any work done on it.

Have you not? Did you buy the vehicle new?

Yes, I bought it new.

About how many miles was on the vehicle?

Less than 15. I'd say around 14.

Okay. Hmm. Alright, where did you buy the vehicle from?

Uh, at that time it was John Hayes.

Okay, out here in Hope?

Yes.

Alright. Alright uh, Maria, I can't think of anything else uh, I need at this time on this recording. Is there anything that you'd like to add that you can think of?

Well, that's about the way as it happened. When we saw uh, well, when it made the noise, we thought maybe it was just kind of, it sounded at first to me like it kindly backfired-

[redacted]es, ma'am.

Page 11

And uh, that it would settle down and be all right until, so we sat there a minute or two and then, that's when the smoke began to come out, I said well, it's a-fire-

Yeah.

And, of course, you could smell it and the smoke got all in her house and, and the battery melted.

Was the house alright? Did the, was the house damaged any?

It had some smoke-

Smoke damage?

Damage .... the carport.

Um hm. Okay. Uh, well, let me go ahead and end this recording if there's not anything else you'd like to add.

Well, I can't think of anything else unless you can think of a question.

Was anyone injured or anything?

No.

Page 12

Okay.

It was just the two of us there and we got out of the car all right. However, it certainly could have been dangerous. We could've both been burned up in it.

Right. Right. Alright, well, let me go ahead and end this recording then. Uh, you do understand I recorded this conversation?

Yes.

And I had your permission to do so?

Certainly.

Alright, if you would, just state your last name to end this recording.

[redacted]

Okay.

A
[illegible] 7:19,27 9:10
about 2:6,7,9 4:14 5:20 6:3,5 10:7,23
add 10:21 11:19
address 2:22 3:13 8:14
afraid 5:1
after 6:7
afternoon 2:11,13
ahead 11:18 12:7
almost 4:13
alright 3:7 10:11,19,19 11:10 12:7,17
anybody 9:5
anyone 11:24
anything 4:27 8:12 9:10 10:19,20 11:19 11:21,24
anytime 4:11
appreciate 2:1
April 1:2 2:6
Arkansas 1:22
around 1:2 10:9
arrive 6:3
Auto 8:10
Avenue 4:5
[illegible]fire 5:1 11:3

B
back 3:16 7:16
backfired 10:25
Bastrop 6:3 8:22
battery 11:8
before 5:11,25
began 4:26 11:2
being 1:2
between 1:1
birth 1:12
black 7:7
BLOCKING 3:14
blocks 5:23
Body 8:10
boil 4:26
boiled 7:4
Bolding's 8:10
both 12:5
bought 10:5
Buick 4:5
burn 5:2 8:3
burned 12:5
buy 10:3,11
BUZZING 3:13
B-A-S-T-R-O-P 8:22
B-O-L-D-I-N-G-S [illegible]:10

C
called 5:2,3
came 5:26 7:16 8:1,3 9:8
car 4:24 7:17 12:3
carport 3:24 5:4,8 11:16
catch 5:1
certainly 1:9 12:4,15
chair 7:15
chief 9:8
colorless 7:7,10
colorless-looking 7:4
come 11:3
coming 3:16
conversation 1:3 12:9
Cory 1:1 2:18,27
could've 12:5
course 7:4 9:8 11:7
cra 6:15
crank 6:15

D
D 1:14
damage 11:14,16
damaged 11:10
dangerous 12:4
dark 4:13
date 1:11
David 1:14
day 2:7 4:11 5:11,16 6:7
daytime 8:26
death 7:3
decided 4:23
defect 9:12
department 5:2 8:1 9:6
Dice 1:1
done 10:1
down 4:13 6:3 9:1 11:1
drive 1:22 5:10,20
driveway 3:21
drove 4:13
drug 5:13 6:9

E
eat 4:23
electrical 7:5
end 11:18 12:7,17
even 2:22 10:1
evening 2:13
ever 7:12 9:18
ex 4:25
explosion 6:26
explosive 4:25
extinguisher 4:27

F
factor 9:12
far 5:20 9:5
fire 4:26 5:2 7:16,23,27 8:1 9:6,8,8
first 10:25
flames 7:12
four 6:5
Friday 4:17 5:26
from 4:13,26 5:3 9:12 10:11

G
garage 5:8
go 6:9 11:18 12:7
going 4:23
gonna 5:1
guess 4:9
gunshot 6:27

H
half 4:14
happened 10:23
Hayes 10:13
heard 6:24,26
her 2:22 3:3,13,21 11:7
hm 11:18
Hmm 10:11
Hmmm 7:19
hold 2:18
hood 4:25 7:23 8:5
Hope 1:22 10:15
hours 4:14
house 5:1 7:15 11:8,10 11:10

I
ignition 4:24
incident 2:5 5:11
injured 11:24
investigation 9:5

J
John 10:13
Jones 1:1,14 12:20
just 1:11 2:5 4:24,25 6:9,11,15,16,20 7:4,12 8:5 9:12 10:24 12:3 12:17
J-O-N-E-S 1:14 12:20

K
key 6:20
kind 10:24
kindly 10:25
know 9:16

L
last 12:17
Less 10:9
let 2:22 11:18 12:7
let's 2:5 9:3
like 8:5 10:21,25 11:19
little 4:15
long 3:20 4:7 5:21
look 8:5 9:5
loud 7:1,3
LOUDLY 3:14
Louisiana 8:22

M
made 10:24
many 10:7
Marable 8:18
Marie 1:1,2,14 10:19
maybe 10:24
ma'am 1:12 3:1 5:10 7:7 9:26 10:27
mean 2:18 5:20 8:5
medication 5:14
medicine 5:13
melted 11:8
miles 10:7
Mine 4:1
minute 2:18 11:2
morning 2:11
much 8:3
M-A-R-A-B-L-E 8:18
M-A-R-I-E 1:14

N
name 1:11 3:3 12:17
Nancy 3:11
need 3:3 10:20
neighbors 6:26
Never 9:22
new 10:3,5
noise 10:24
none 9:20,20
North 8:18
number 1:26 8:12,26
N-A-N-C-Y 3:11

O
Oh 4:9 6:5
okay 1:7,11,16,20,24 2:1,15,20,25 3:9,13,20 3:26 4:7,21 5:6,16,25 6:7,11,15 7:12,27 8:8 8:12,16,20,24 9:5,5,14 10:11,15 11:18 12:1 12:22
one 2:18 4:24
only 5:16,18
open 5:8
originated 7:23
out 3:14,21 4:23,24,26 5:2,3 6:26 7:4,16,19 7:27 8:3 10:15 11:3 12:3
o'clock 6:5

P
Park 4:5
parked 3:20,21
permission 1:7 12:13
phone 1:26 8:26
pinpoint 9:10
place 2:15,16
please 1:12
prefix 9:1
pretty 7:1
prior 4:11
problems 9:18
pull 5:3
put 7:19,27 8:3

Q
question 11:22

R
record 1:12
recorded 1:1,2 12:8
RECORDER 3:13
recording 1:3 10:20 11:18 12:8,18
rested 4:15
right 6:1 9:18 11:1 12:4 12:7,7
road 3:22

S
salvaging 8:6
sat 11:2
Saturday 2:7 5:10
saw 10:23
scared 7:3
see 2:5 4:27 7:12 9:3
seem 7:23
settle 11:1
several 5:23
sick 7:14
sister 3:7 6:11 7:14
sister's 2:18
sitting 4:7
smell 11:7
smoke 4:25 7:4,5,8,12 11:2,7,12,14
some 5:13,13 11:12
something 4:23

on 6:20
ound 4:25
sounded 10:25
state 1:11 12:17
statement 1:1
store 5:13 6:9
Sunset 1:22
supposed 3:16
sure 2:3 8:6

T

take 2:15
talking 2:6
think 2:22,22 10:19,21 11:21,21
thought 6:27 10:24
three 4:14
through 2:6
time 2:7 3:13 4:24 5:16 5:18,25 6:3 10:13,20
tomorrow 3:18
town 5:20,23
tried 6:20
trying 7:14,15
turn 6:20
turned 4:24 6:20
two 11:2 12:9
pe 3:26 4:25

U

uh 1:2,11 2:7,18 3:3,5 3:16,18,24,26 4:5,7,14 4:23,25,26 5:10,13,25 6:5,27 7:3,12 8:10,26 9:1,3,5,6,12 10:13,19 10:19,23 11:1,18 12:8
Um 2:5 3:20 6:11 7:1 11:18
under 3:24 4:25,26 5:3 7:16,16,23 8:5
understand 1:3 12:8
unless 11:21
until 11:1
use 4:11 6:7
used 5:16,25

V

vehicle 3:20,26 5:11 6:11,15 9:18 10:3,7 10:11
VOICES 3:14

W

way 5:21 10:23
ell 4:13 9:8 10:23,23
1:3,18,21 12:7
went 4:14 5:13
were 2:15 3:16 7:19,27 9:10
Whereabouts 2:15
while 4:15
white 7:3,10
work 10:1
worked 9:24
worth 8:5
wrecker 5:3

Y

yeah 3:5 5:23 7:12 8:8 9:10,14 11:5
y'all 7:19

1

14 10:9
15 10:9
1607 1:18

2

281-8908 8:26

3

318 9:3

4

4:30 6:5
418 8:14

6

6th 2:6
6702 2:22

7

7:30 2:9
71220 8:26
777-3258 1:26

8

8th 1:2
870 1:26
8908 9:1

9

9:45 1:2
99 4:5

PHOTOGRAPHIC EVIDENCE & DOCUMENTATION COVER SHEET

The following photographs were taken in conjunction with our fire scene analysis. The photographs are numbered and these numbers correspond to those shown with the photographs.

At the end of the numbered pages of photographs, there is a photographic explanation sheet, which details the scene that each individual frame depicts.

436666

[redacted]

02-03908

1 Front view of vehicle

2 Driver's rear view of vehicle

3 Inside front passenger compartment from the driver's side

4 Inside rear passenger compartment from the driver's side

5 Vehicle identification tag located inside the driver's door jam area

6 Engine compartment with the insulation still lying on the engine from the driver's side of the vehicle

7 Inside the engine compartment from the front of the vehicle with the insulation still in place

8 Overall view of the engine compartment with the insulation removed. Note the heaviest burned item is the intake manifold. Red arrow is pointing to this area.

9 Engine from the passenger's side. Note the extent of the damage is concentrated to the intake manifold.

10 Engine from the driver's side

11 Radiator

12 Red arrow is pointing to the remains of the drive belt

13 Red arrow is pointing to the electrical wiring harness. Note wires shown still have insulation. This was examined and eliminated as the cause of the fire.

14 Electrical wiring. Note the insulation remaining.

15 Top of the water pump area which is located just below the intake. Note that there is no heat or fire damage in this area.

16 Electrical wiring harness as well as rubber hose. Note the little amount of damage.

17 Air breather box, air filter, and plenum tube

18 Incoming air side of the air filter. Note that this side has little damage.

19 Engine side of the air filter. Note that this side is much heavier damaged which indicates that the fire came from the engine toward the air filter.

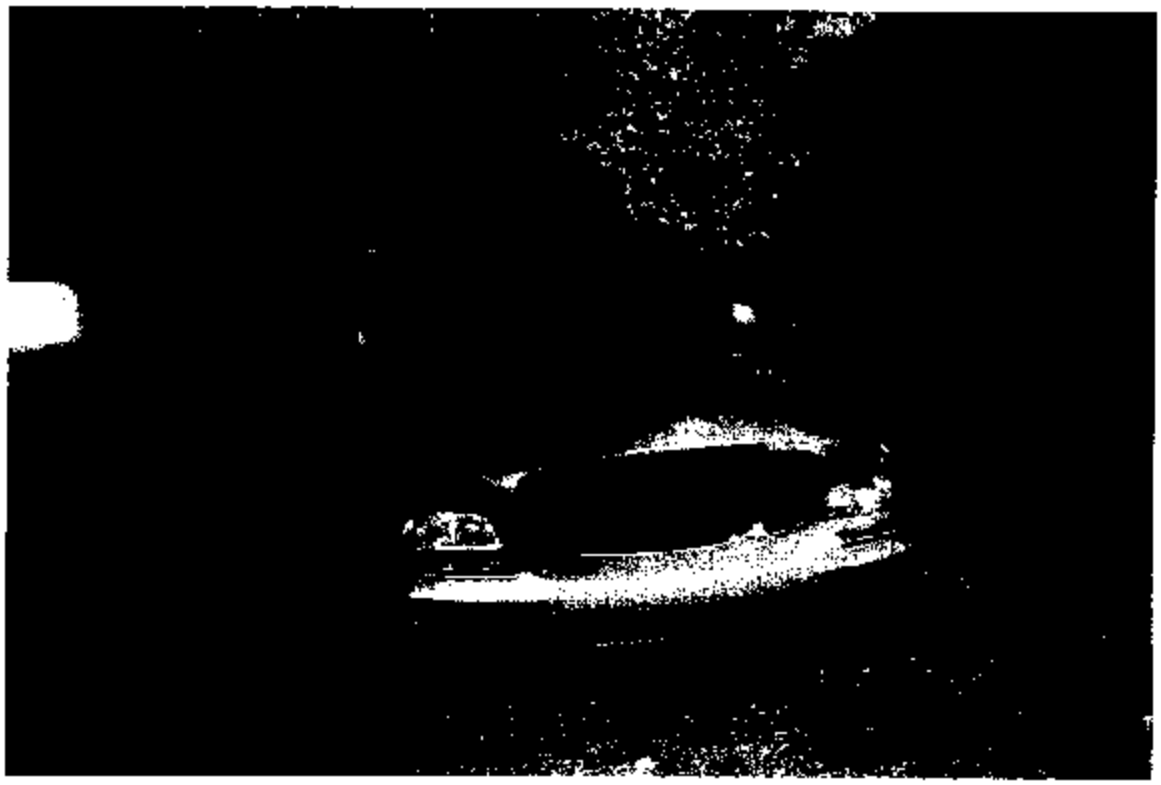
20 Screen at the throttle plate assembly

21 View with screen removed

22 Inside of the breather boot. Note the discoloration on the inside indicating that heat traveled through this tube.

[redacted]

02-03908



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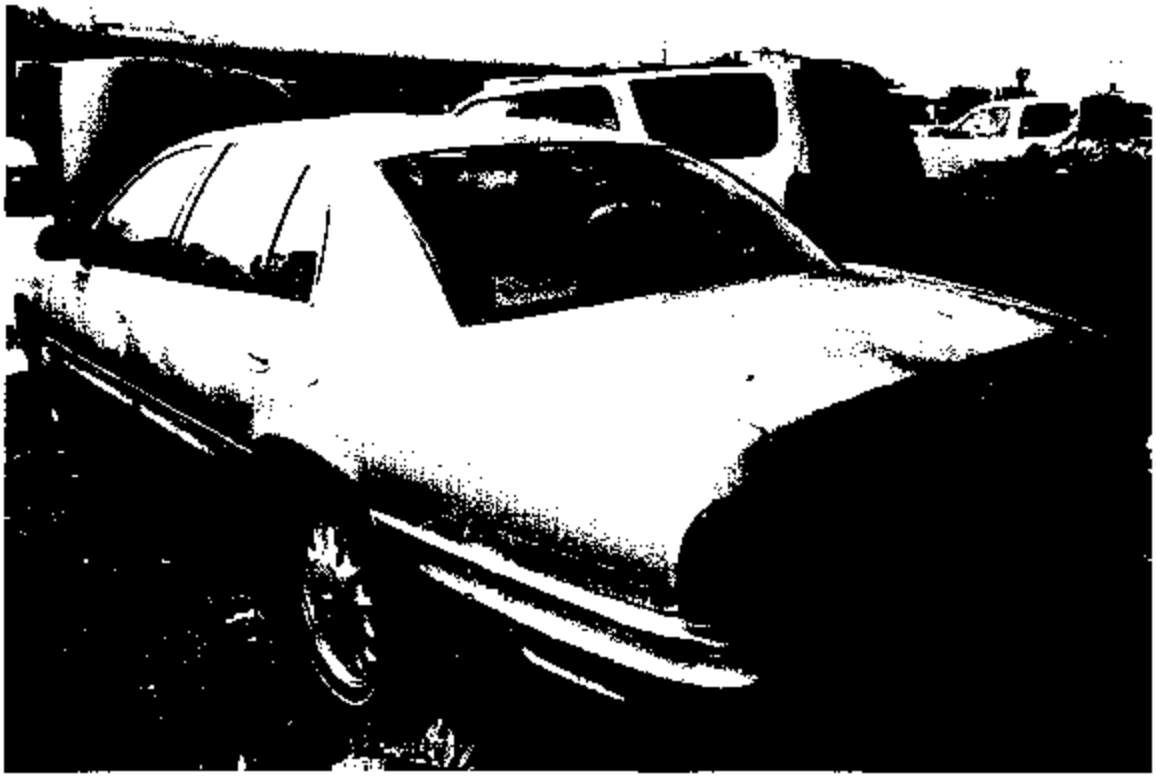

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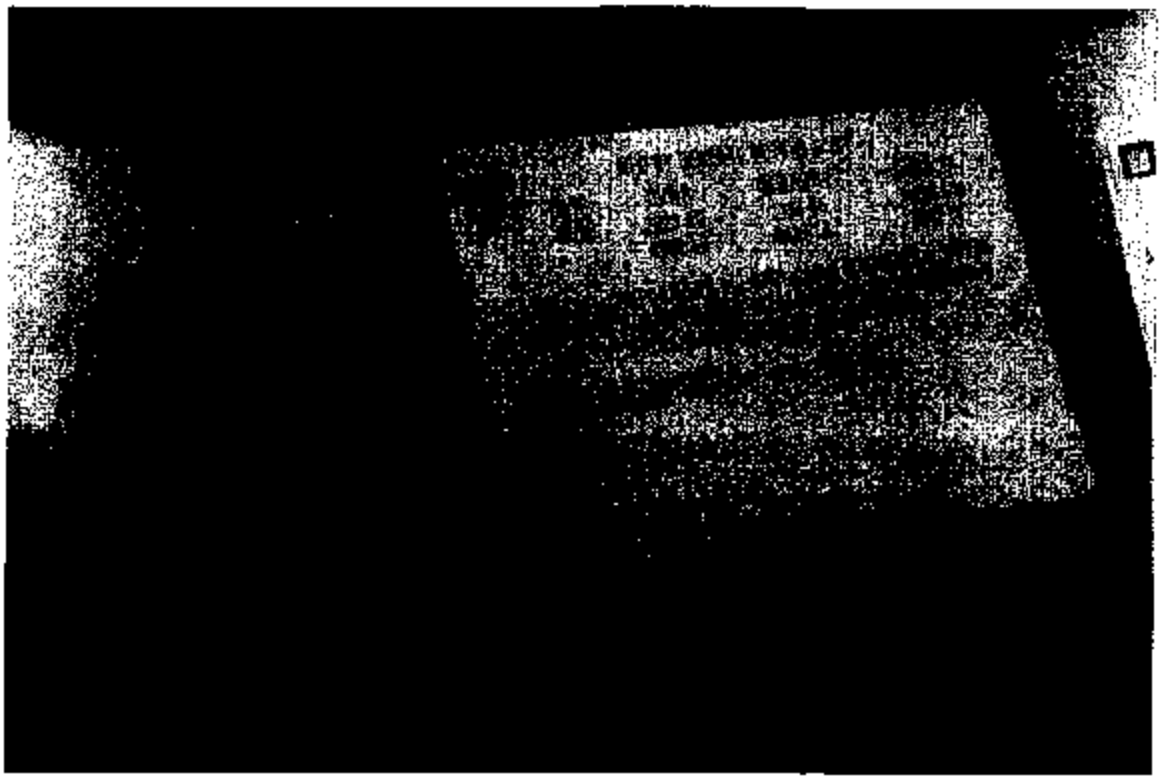

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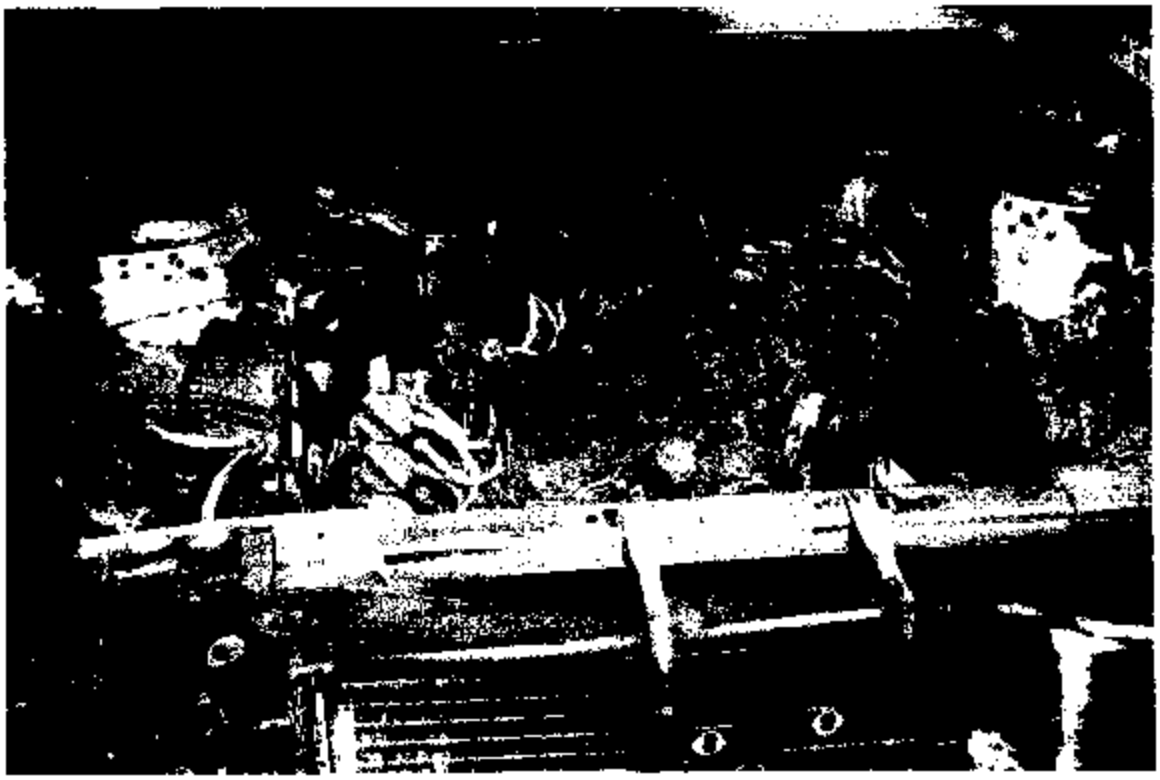

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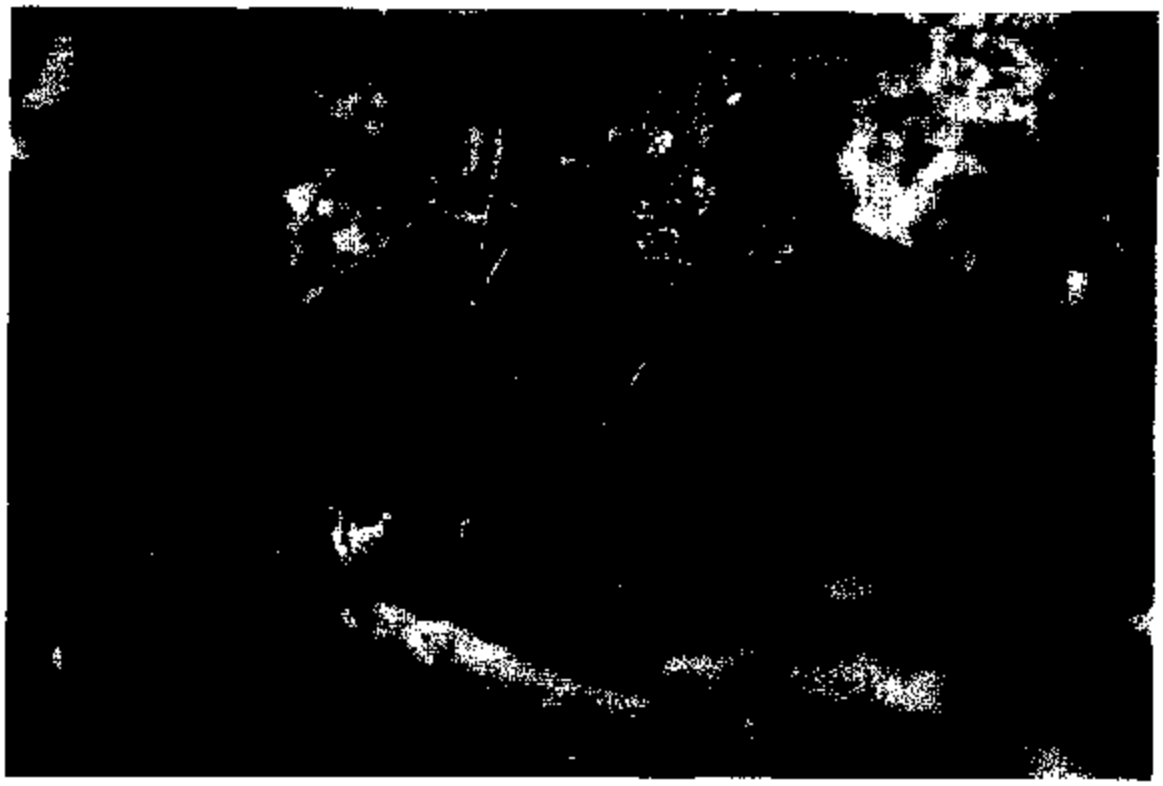

13.

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22.

ESIS
An Insurance Services Company

300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

313 665-3415 tel
313 665-0911 fax
6T 7-23-02
janice.lapinski@esis.com

Janice Lapinski
Claims Administrator

July 23, 2002

Farm Bureau Insurance
Attn: Jonathan Wallace
P.O. Box 17050
Little Rock, AR 72222

Esis File Number:	436666
Your File Number:	MV739169
Your Insured:	Mari[redacted]
Our Client:	General Motors Corporation
Date of Event:	April 6, 2002

Dear Mr. Wallace;

Please be advised I have had this file referred for technical evaluation. Upon the conclusion of this evaluation, I will contact you with our position in this matter.

Thank you for your time and cooperation regarding this matter, and your continued patience.

Sincerely,

Janice Lapinski
Claims Administrator
ESIS Inc.

Cc: File

JOB STATUS REPORT

TIME : 09/09/2002 15:41
NAME : T 300 20 TC
FAX# : 313-665-0912
TEL# :

DATE,TIME	09/09 15:41
FAX NO./NAME	816017712393
DURATION	00:00:27
PAGE(S)	02
RESULT	OK
MODE	STANDARD ECM

Janice Lapinski
Claim Administrator
ESIS/GM Central Claims Unit

M/C: 482 C20 D71
P.O. Box 300
Detroit, MI 48265-3000

ESIS
An Insurance Services Company

September 9, 2002

Farm Bureau Insurance
Attn: Jonathan Wallace
P.O. Box 17050
Little Rock, AR 72222

RE: Your Insured: Mari[redacted]
Your File: MV739169
Date of Loss: April 6, 2002
Our Claim: 436666
Our Client: General Motors Corporation

Dear Mr. Wallace;

This correspondence is in regards to the above captioned claim concerning a **1999 Buick Park Avenue.**

Please sign the attached release. Upon my receipt of the signed and **notarized** release, I will have the settlement payment released immediately.

Thank you for your attention in this regard.

Sincerely,

JOB STATUS REPORT

TIME : 09/09/2002 15:39
NAME : T 300 20 TC
FAX# : 313-665-0912
TEL# :

DATE,TIME	09/09 15:39
FAX NO./NAME	815017712393
DURATION	00:00:00
PAGE(S)	00
RESULT	BUSY
MODE	STANDARD

BUSY: BUSY/NO RESPONSE

Janice Lapinski
Claim Administrator
ESIS/GM Central Claims Unit

M/C: 482 C20 D71
P.O. Box 300
Detroit, MI 48265-3000

ESIS
An Insurance Services Company

September 9, 2002

Farm Bureau Insurance
Attn: Jonathan Wallace
P.O. Box 17050
Little Rock, AR 72222

RE: Your Insured: Marie[redacted]
Your File: MV739169
Date of Loss: April 6, 2002
Our Claim: 436666
Our Client: General Motors Corporation

Dear Mr. Wallace;

This correspondence is in regards to the above captioned claim concerning a **1999 Buick Park Avenue.**

Please sign the attached release. Upon my receipt of the signed and **notarized** release, I will have the settlement payment released immediately.

Thank you for your attention in this regard.

Sincerely,

Janice Lapinski
Claim Administrator
ESIS/GM Central Claims Unit

M/C: 482 C20 D71
P.O. Box 300
Detroit, MI 48265-3000

ESIS
An Insurance Services Company

September 9, 2002

Farm Bureau Insurance
Attn: Jonathan Wallace
P.O. Box 17050
Little Rock, AR 72222

RE: Your Insured: Marie[redacted]
Your File: MV739169
Date of Loss: April 6, 2002
Our Claim: 436666
Our Client: General Motors Corporation

Dear Mr. Wallace;

This correspondence is in regards to the above captioned claim concerning a **1999 Buick Park Avenue.**

Please sign the attached release. Upon my receipt of the signed and **notarized** release, I will have the settlement payment released immediately.

Thank you for your attention in this regard.

Sincerely,

Janice Lapinski
Claims Administrator
313.665.3415

Cc: File

RELEASE OF PROPERTY DAMAGE CLAIM

File No: 8213-259-436666

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, a representative of Farm Bureau Insurance Company a/s/o Marie [redacted] being of lawful age, for the sole consideration of Fourteen Thousand, Four Hundred Eleven dollars 54/100 ($14,411.54) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge ESIS/General Motors Corporation, John Hayes Automotive, and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about April 6, 2002 at or near Bastrop, LA.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital.

It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law.

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this _____ day of _____, 20____.

CAUTION: READ BEFORE SIGNING

_____ X_____ LS
Witness

_____ X_____ LS
Witness

STATE OF _____ }
}-SS
COUNTY OF _____ }

On the _____ day of _____, 20____, before me personally appeared _____

_____

to me known to be the person(s) named herein and who executed the foregoing Release and _____

acknowledged to me that _____ voluntarily executed the same.

My term expires _____, 20___. _____
Notary Public

FARM BUREAU INSURANCE

FARM BUREAU MUTUAL INSURANCE COMPANY OF ARKANSAS, INC.
SOUTHERN FARM BUREAU CASUALTY INSURANCE COMPANY

CLAIMS SERVICE CENTER
12814 Cantrell Road • P. O. Box 17060 • Little Rock, AR 72222
Phone: (501) 771-1010 Fax: (501) 771-2393

September 11, 2002

ESIS
Attn. Janice Lapinski
M/C: 482 C20 D71
P.O. Box 300
Detroit, MI 48265-3000

SEP 16 2002

RE: Our Insured: Marie[redacted]
Our file no.: MV739169
Date of Loss: 4/6/02
Your claim no.: 436666
Your Client: General Motors Corporation

Dear Ms. Lapinski,

I have enclosed the executed release on this matter. Please forward payment made payable to Southern Farm Bureau Casualty Insurance Company to my attention at the above address. Thank you for your attention to this matter.

Sincerely,

Jonathan Wallace
SIU Investigator

RELEASE OF PROPERTY DAMAGE CLAIM

File No: 6213-259-436666

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, a representative of Farm Bureau Insurance Company a/s/o Marie [redacted], being of lawful age, for the sole consideration of Fourteen Thousand, Four Hundred Eleven dollars 54/100 ($14,411.54) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge ESIS/General Motors Corporation, John Hayes Automotive, and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about April 6, 2002 at or near Bastrop, LA.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital.

It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law.

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this 11 day of September, 2002.

CAUTION: READ BEFORE SIGNING

Witness

Witness

Jonathan Wallace Farm Bureau Ins. Co. LS

X _____ LS

STATE OF Arkansas)
COUNTY OF Pulaski)-SS

On the 11th day of Sept, 2002, before me personally appeared Jonathan Wallace

to me known to be the person(s) named herein and who executed the foregoing Release and he acknowledged to me that he voluntarily executed the same.

My term expires August 9, 2004.

Peggy Pursell
Notary Public

PEGGY PURSELL NOTARY PUBLIC PULASKI CO., ARKANSAS

. 437223

ESIS
An Insurance Services Company

300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

313 665-3415 tel
313 665-0911 fax

janice.lapinski@esis.com

Janice Lapinski
Claims Administrator

May 28, 2002

Allstate
Attn: Recovery Department
P.O. Box 168288
Irving, TX 75016-8288

Your File Number:	4096129368 RCB
Your Insured:	Tim[redacted]
Our File Number:	437223
Our Client:	General Motors Corporation
Date of Event:	January 28, 2002

To Whom It May Concern:

We are the third-party administrators on behalf of General Motors Corporation for matters involving allegations of product liability.

We have received your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report, which states the cause and origin of the alleged defect and the theory of liability of how this is General Motor's responsibility. Please include laser color copies of photos taken by your expert. Please do not send originals, as they may not be returned.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If repairs and maintenance were performed by the vehicle owner, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices, and also advise if the owner followed through with said repairs.

9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Provide damage estimates and\or appraisals for the subject vehicle. If the vehicle was a total loss, then provide your total loss worksheet.

11. Provide copies of your proof of payment.

12. Advise of the present location of the subject vehicle.

13. Provide the alleged defective part for nondestructive testing. The part will be returned in the condition it is received in.

14. Provide proofs of the transmission and engine oil levels, if applicable.

15. Advised if your insured is or is not a smoker.

Please provide this information by July 26, 2002. As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, We will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for as long as you intend to pursue a claim and/or cause of action. **We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.**

Sincerely,

Janice Lapinski
Claims Administrator

Allstate. You're in good hands.

RECEIVED

MAY 07 2002

ATLANTA AUTO MCO

RCD FROM MGY

ALLSTATE INSURANCE COMPANY
P.O. BOX 168288
IRVING TX 750168288

04/24/02

NO OMNI
NO LP
NO 1241

PB 5/03/02

RECEIVED

MAY 22 2002

ESIS-GM CLAIMS UNIT

PONTIAC
1 PONTIAC PLAZA
PONTIAC MI 48340

IN REPLY REFER TO:

CLAIM NUMBER: 4096129368 RCB
OUR INSURED: TIM[redacted]
ACCIDENT DATE: 01/28/02
LOCATION: 795 BOOZE MTN RD LINDALE GA
AMOUNT OF LOSS: $ 16,970.73

OUR INVESTIGATION OF THE LOSS IN WHICH YOU WERE INVOLVED INDICATES THAT YOU ARE RESPONSIBLE FOR THE DAMAGES SUSTAINED BY OUR POLICYHOLDER.

WE HAVE MADE A SETTLEMENT WITH OUR INSURED AND OUR INSURED'S CLAIM AGAINST YOU HAS BEEN ASSIGNED TO US.

IF YOU ARE NOT INSURED FOR THIS LOSS, PLEASE CONTACT THIS OFFICE TO NEGOTIATE PAYMENT.

IF YOUR INSURANCE DOES COVER THIS LOSS, JUST FILL IN THE INFORMATION ABOUT YOUR INSURANCE COMPANY BELOW AND RETURN THIS LETTER IN THE ENCLOSED ENVELOPE. WE WILL THEN GET IN TOUCH WITH YOUR INSURANCE COMPANY.

SINCERELY,
RECOVERY DEPARTMENT
ALLSTATE INSURANCE COMPANY

*Vehicle located at:
Verastar North - stock#220246
6242 Black Acre Trail
Kennesaw, GA 30144
#MD-9N5-1107

CAO:H

I CARRY INSURANCE POLICY NO. _____
WITH
NAME OF COMPANY _____
AGENT
MY ADJUSTER (CHOOSE ONE) IS _____
MY CLAIM NO IS _____
ADDRESS _____

I HAVE REPORTED (OR WILL REPORT) THIS LOSS TO MY INSURANCE COMPANY _____ YES _____ NO

SIGNED DATE

A. 00001 (FD) * | GA (State) * | MM 01 DD 28 YYYY 2002 (Incident Date) * | 012 (Station) | 02-0000316 (Incident Number) * | 000 (Exposure) *

☐ Delete ☐ Change ☐ No activity

NFIRS -1 Basic

B Location*

☐ Check this box to indicate that the address for this incident is provided on the Wildland Fire Module in Section 8 "Alternative Reporting Specification". Use only for Wildland Fires.

Census Tract 18 -

☒ Street address
☐ Intersection
☐ In front of
☐ Near of
☐ Adjacent to
☐ Directions

795 (Number/Milepost) | (Prefix) | BOOZE MEN (2) (Street or Highway) | RD (Street Type) | SE (Suffix)

(Apt./Suite/Room) | Lindale (City) | GA (State) | 30147 (Zip Code) -

Cross street or directions, as applicable

C Incident Type*

131 Passenger vehicle fire (Incident Type)

D Aid Given or Received*

1 ☐ Mutual aid received
2 ☐ Automatic aid recv.
3 ☐ Mutual aid given
4 ☐ Automatic aid given
5 ☐ Other aid given
N ☒ None

(Their FDID) (Their State) (Their Incident Number)

E1 Date & Times Midnight is 0000

Check boxes if dates are the same as Alarm Date.

	Month	Day	Year	Hr Min Sec
Alarm * (ALARM always required)	01	28	2002	21:35:00
☒ Arrival * (ARRIVAL required, unless canceled or did not arrive)	01	28	2002	21:42:00
☒ Controlled (CONTROLLED Optional, Except for wildland fires)	01	28	2002	22:18:00
☒ Last Unit Cleared (LAST UNIT CLEARED, required except for wildland fires)	01	28	2002	22:18:00

E2 Shift & Alarms Local Option

2 (Shift or Station) | 01 (Alarms) | F02 (District)

E3 Special Studies Local Option

(Special Study ID) | (Special Study Value)

F Actions Taken*

11 Extinguish (Primary Action Taken (1))

12 Salvage & Overhaul (Additional Action Taken (2))

Standby (Additional Action Taken (3))

G1 Resources*

☒ Check this box and skip this section if an Apparatus or Personnel form is used.

	Apparatus	Personnel
Suppression	0003	0001
EMS		
Other		

☐ Check box if resource counts include aid received resources.

G2 Estimated Dollar Losses & Values

LOSSES: Required for all fires if known. Optional for non fires. None

Property $, 000 , 000 ☐
Contents $, 000 , 000 ☐

PRE-INCIDENT VALUE: Optional

Property $, 000 , 000 ☐
Contents $, 000 , 000 ☐

Completed Modules

☒ Fire-2
☐ Structure-3
☐ Civil Fire Cas.-4
☐ Fire Serv. Cas.-5
☐ EMS-6
☐ Rescue-7
☐ Wildland Fire-8
☒ Apparatus-9
☒ Personnel-10
☐ Arson-11

H1* Casualties ☒ None

	Deaths	Injuries
Fire Service		
Civilian		

H2 Detector Required for Confined Fires.

1 ☐ Detector alerted occupants
2 ☐ Detector did not alert them
U ☐ Unknown

H3 Hazardous Materials Release

N ☐ None
1 ☐ Natural Gas: (also lock, no evacuation or flammable atmosphere)
2 ☐ Propane gas: (20 lb. tank gas or more gal.)
3 ☒ Gasoline: (vehicle fuel tank or portable container)
4 ☐ Kerosene: (heat heating equipment or portable storage)
5 ☐ Diesel fuel/fuel oil (vehicle fuel tank or portable)
6 ☐ Household solvents: (home/office spill, cleanup only)
7 ☐ Motor oil: (from engine or portable container)
8 ☐ Paint: (more than one gallon)
0 ☐ Other: (Special Hazmat evacuation required or spill > 10gal., Always complete the Hazmat Code)

I Mixed Use Property

NN ☒ Not Mixed
10 ☐ Assembly use
20 ☐ Education use
33 ☐ Medical use
40 ☐ Residential use
51 ☐ Row of stores
53 ☐ Enclosed mall
58 ☐ Hus. & Residential
59 ☐ Office use
60 ☐ Industrial use
63 ☐ Military use
65 ☐ Farm use
00 ☐ Other mixed use

J Property Use* Structures

131 ☐ Church, place of worship
161 ☐ Restaurant or cafeteria
162 ☐ Bar/Tavern or nightclub
213 ☐ Elementary school or kindergartens
215 ☐ High school or junior high
241 ☐ College, adult education
311 ☐ Care facility for the aged
331 ☐ Hospital
341 ☐ Clinic, clinic type infirmary
342 ☐ Doctor/dentist office
361 ☐ Prison or jail, not juvenile
419 ☐ 1-or 2-family dwelling
429 ☐ Multi-family dwelling
439 ☐ Rooming/boarding house
449 ☐ Commercial hotel or motel
459 ☐ Residential, board and care
464 ☐ Dormitory/barracks
519 ☐ Food and beverage sales
539 ☐ Household goods, sales, repairs
579 ☐ Motor vehicle/boat sales/repair
571 ☐ Gas or service station
599 ☐ Business office
615 ☐ Electric generating plant
629 ☐ Laboratory/science lab
700 ☐ Manufacturing plant
819 ☐ Livestock/poultry storage (barn)
882 ☐ Non-residential parking garage
891 ☐ Warehouse

Outside

124 ☐ Playground or park
155 ☐ Crops or orchard
169 ☐ Timber (timberland)
307 ☐ Outdoor storage area
319 ☐ Dump or sanitary landfill
331 ☐ Open land or field
936 ☐ Vacant lot
938 ☐ Graded/care for plot of land
946 ☐ Lake, river, stream
951 ☐ Railroad right of way
960 ☐ Other street
961 ☐ Highway/divided highway
962 ☒ Residential street/driveway
981 ☐ Construction site
984 ☐ Industrial plant yard

Lookup and enter a Property Use code only if you have not checked a Property Use box.

Property Use 962

Residential street, road or

K1. Person/Entity Involved

Local Option

Business Name (if applicable) | Area Code - Phone Number

☐ Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs. | First Name | MI | Last Name | Suffix

Number | Prefix | Street or Highway | Street Type | Suffix

Post Office Box | Apt./Suite/Room | City

State | Zip Code -

☐ More people involved? Check this box and attach Supplemental Forms (OFIRS-1S) as necessary

K2 Owner

☐ Same as person involved? Then check this box and skip the rest of this section.

Local Option

Business Name (if Applicable) | 706 - 235 - 8987

Area Code | Phone Number

☒ Check this box if same address as incident location. Then skip the three duplicate address lines.

MR | TIM | [redacted] | Suffix

Mr., Ms., Mrs. | First Name | MI | Last Name

[redacted] | RD | SE

Street Type | Suffix

Post Office Box | Apt./Suite/Room | Lindale

City

GA | 30147 -

State | Zip Code

L Remarks

Local Option

FIRE IN THE ENGINE COMPARTMENT OF A VEHICLE. E02 STOOD BY FOR A ROLL BACK WRECKER TO REMOVE THE VEHICLE FROM A PARKING AREA. THE VEHICLE WAS LEAKING FLUIDS.

L Authorization

Officer in charge ID	Signature	Position or rank	Assignment	Month	Day	Year
D6952	DeBerry, Roger G	SGT/EMT		02	05	2002

Check box if same as Officer in charge.

Number making report ID	Signature	Position or rank	Assignment	Month	Day	Year
D6952	DeBerry, Roger G	SGT/EMT		02	05	2002

A

FDID ★	State ★	Incident Date ★ (MM / D / YYYY)	Station	Incident Number ★	Exposure ★	
00001	GA	01 / 28 / 2002	012	02-0000316	000	☐ Delete ☐ Change ☐ No Activity

NFIRS -2 Fire

B Property Details

B1 [ ] ☒ Not Residential
Estimated Number of residential living units in building of origin whether or not all units became involved

B2 [ ] ☒ Buildings not involved
Number of buildings involved

B3 [ ] ☒ None
Acres burned (outside fires) ☐ Less than one acre

C On-Site Materials or Products ☐ None

Complete if there were any significant amounts of commercial, industrial, energy or agricultural products or materials on the Property, whether or not they became involved

Enter up to three codes. Check one or more boxes for each code entered.

813 | Motor vehicle
On-site material (1)
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☒ Repair or service

On-site material (2)
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

On-site material (3)
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

D Ignition

D1 83 | Engine area, running
Area of fire origin ★

D2 12 | Radiated, conducted
Heat source ★

D3 00 | Undetermined
Item first ignited ★ 1 ☒ Check box if fire spread was confined to object of origin

D4 00 | Undetermined
Type of material first ignited — Required only if item first ignited code is 80 or <70

E1 Cause of Ignition

☐ Check box if this is an exposure report. Skip to section G

1 ☐ Intentional
2 ☐ Unintentional
3 ☐ Failure of equipment or heat source
4 ☐ Act of nature
5 ☐ Cause under investigation
U ☒ Cause undetermined after investigation

E2 Factors Contributing To Ignition

☒ None

NN | None
Factor Contributing to Ignition (1)

Factor Contributing to Ignition (2)

E3 Human Factors Contributing To Ignition

Check all applicable boxes

1 ☐ Asleep ☒ None
2 ☐ Possibly impaired by alcohol or drugs
3 ☐ Unattended person
4 ☐ Possibly mental disabled
5 ☐ Physically Disabled
6 ☐ Multiple persons involved
7 ☐ Age was a factor

Estimated age of person involved

1 ☐ Male 2 ☐ Female

F1 Equipment Involved In Ignition

☒ None If Equipment was not involved, Skip to Section G

NNN | None
Equipment Involved

Brand

Model

Serial #

Year

F2 Equipment Power

Equipment Power Source

F3 Equipment Portability

1 ☐ Portable
2 ☐ Stationary

Portable equipment normally can be moved by one person, is designed to be use in multiple locations, and requires no tools to install.

G Fire Suppression Factors

Enter up to three codes. ☒ None

NNN | None
Fire suppression factor (1)

Fire suppression factor (2)

Fire suppression factor (3)

H1 Mobile Property Involved

☐ None

1 ☐ Not involved in ignition, but burned
2 ☐ Involved in ignition, but did not burn
3 ☒ Involved in ignition and burned

H2 Mobile Property Type & Make

11 | Passenger car.
Mobile property type

PM | Pontiac
Mobile property make

GRAND PRIX
Mobile property model

1999
Year

[illegible]RHG
License Plate Number

GA
State

1G2WR1214XF260590
VIN Number

Local Use

☐ Pre-Fire Plan Available
Some of the information presented in this report may be based upon reports from other Agencies

☐ Arson report attached
☐ Police report attached
☐ Coroner report attached
☐ Other reports attached

A

FD *	State *	Incident Date * (MM DD YYYY)	Station	Incident Number *	Exposure *	Delete / Change	NFIRS - 9 Apparatus or Resources
00001	GA	1 28 2002	012	02-0000316	000		

B Apparatus or Resource *	Date and Times (Check if same as alarm date)	Sent [X]	Number of People *	Use (Check one box for each apparatus to indicate its main use at the incident.)	Actions Taken
1 ID 70 Type 60	Dispatch [X] 1 28 2002 21:35 Arrival [X] 1 28 2002 21:42 Clear [X] 1 28 2002 22:18	[X]	0	[X] Suppression [ ] EMS [ ] Other	12
2 ID E02 Type 11	Dispatch [X] 1 28 2002 21:35 Arrival [X] 1 28 2002 21:42 Clear [X] 1 28 2002 22:18	[X]	0	[X] Suppression [ ] EMS [ ] Other	11 12 92
3 ID E03 Type 11	Dispatch [X] 1 28 2002 21:35 Arrival [ ] Clear [X] 1 28 2002 22:18	[X]	0	[X] Suppression [ ] EMS [ ] Other	93
4 ID Type	Dispatch [ ] Arrival [ ] Clear [ ]	[ ]		[ ] Suppression [ ] EMS [ ] Other	
5 ID Type	Dispatch [ ] Arrival [ ] Clear [ ]	[ ]		[ ] Suppression [ ] EMS [ ] Other	
6 ID Type	Dispatch [ ] Arrival [ ] Clear [ ]	[ ]		[ ] Suppression [ ] EMS [ ] Other	
7 ID Type	Dispatch [ ] Arrival [ ] Clear [ ]	[ ]		[ ] Suppression [ ] EMS [ ] Other	
8 ID Type	Dispatch [ ] Arrival [ ] Clear [ ]	[ ]		[ ] Suppression [ ] EMS [ ] Other	
9 ID Type	Dispatch [ ] Arrival [ ] Clear [ ]	[ ]		[ ] Suppression [ ] EMS [ ] Other	

Type of Apparatus or Resources

Ground Fire Suppression
- 11 Engine
- 12 Truck or aerial
- 13 Quint
- 14 Tanker & pumper combination
- 16 Brush truck
- 17 ARF (Aircraft Rescue and Firefighting)
- 10 Ground fire suppression, other

Heavy Ground Equipment
- 21 Dozer or plow
- 22 Tractor
- 24 Tanker or tender
- 20 Heavy equipment, other

Aircraft
- 41 Aircraft: fixed wing tanker
- 42 [illegible] tanker
- 43 [illegible] copter
- 40 Aircraft, other

Marine Equipment
- 51 Fire boat with pump
- 52 Boat, no pump
- 50 Marine apparatus, other

Support Equipment
- 61 Breathing apparatus support
- 62 Light and air unit
- 60 Support apparatus, other

Medical & Rescue
- 71 Rescue unit
- 72 Urban Search & rescue unit
- 73 High angle rescue unit
- 75 BLS unit
- 76 ALS unit
- 70 Medical and rescue unit, other

More Apparatus? Use Additional Sheets.

Other
- 91 Mobile command post
- 92 Chief officer car
- 93 Rambet unit
- 94 Type 1 hand crew
- 95 Type 2 hand crew
- 99 Privately owned vehicle
- 00 Other apparatus/resource

NN None
UU Undetermined

NFIRS-9 Revision 11/17/98

RONALD [redacted]

CLAIM UNDER COMPREHENSIVE COVERAGE ARISING
FROM LOSS ON 01/28/02

SIXTEEN THOUSAND NINE HUNDRED SEVENTY DOLLARS AND
73 CENTS**********

POLICY NUMBER	CLAIM NUMBER
095235614	4096129368
SSN/TIN	DESK LOC / EMPLOYEE I.D.
	JCC / H872

$ **16970.73

INVOICE NUMBER	PROC MCO	TRS	PAYEE	DATE ISSUED			
	0808		3	02	28	02	95593561 2

Allstate.
You're in good hands.

95593561 2

95593561

TO THE ORDER OF GREATER ROME BANK
P.O. BOX 5271
ROME GA 30162

ALLSTATE INSURANCE COMPANY OR ONE OF ITS AFFILIATES

COMPANY NAME
ALLSTATE INSURANCE COMPANY

FILE COPY NON-NEGOTIABLE

VOID IF NOT PRESENTED WITHIN THREE HUNDRED, SIXTY-FIVE DAYS OF THE DATE OF ISSUE.

AUTHORIZED SIGNATURES

ALLSTATE INSURANCE CO.
6242 BLACK ACRE TRAIL
ACWORTH, GA 30101
(770) 966-7365

User id: 26080 Valuation - Request: 28763831 02/04/2002 12:29 *INSTANT

Adjuster name:	DORRIS, JEFF	Loss date:	01/28/2002
Adjuster id:	RDCG	VIN:	1G2WR1214XF268590
Claim reference:	4096129368H01	Claims class:	H
Insured:	[redacted]	Owner:	RONALD OTTING

VINguard

	Insurer Description	VINguard Analysis
Year	1999	1999
Make	Pontiac	Pontiac
Model	Grand Prix GTP WR1	Grand Prix GTP WR1
Body style	2d	2d
Engine	6-3.81-SC	6-3.81-SC
Trans	Automatic Transmission Overdrive	
Restraints	AIR BAGS (DRIVER+PASS.)	Air Bags (Driver+Pass.)
Odometer	46711 Note: 17% higher than typical vehicle	

This vehicle was assembled in FAIRFAX, KS

VINguard message(s):
VINguard has decoded this VIN without any errors.

ISO Vehicle History:
ISO response indicates no history for this VIN.

Vehicle Valuation Summary

DESCRIPTION	OPTION	LOCAL MARKET VALUE
Base value **		$ 14,914.00
Odometer 46,711		- 514.00
Vehicle equipment:		
STD	AT - Automatic Transmission	INCLUDED
STD	OD - Overdrive	INCLUDED
STD	TX - Traction Control	INCLUDED
STD	PS - Power Steering	INCLUDED
STD	PB - Power Brakes	INCLUDED
STD	PW - Power Windows	INCLUDED
STD	PL - Power Locks	INCLUDED
STD	SP - Power Driver Seat	INCLUDED
STD	AC - Air Conditioning	INCLUDED
STD	RD - Rear Defogger	INCLUDED
STD	TW - Tilt Wheel	INCLUDED
STD	CC - Cruise Control	INCLUDED
	LS - Leather Seats	+ 400.00
STD	BS - Bucket Seats	INCLUDED
STD	DB - 4-Wheel Disc Brakes	INCLUDED
STD	DM - Dual Mirrors	INCLUDED
STD	FL - Fog Lamps	INCLUDED
STD	KE - Keyless Entry	INCLUDED
STD	TD - Theft Deterrent/Alarm	INCLUDED
STD	SL - Rear Spoiler	INCLUDED
STD	AM - AM Radio	INCLUDED
STD	FM - FM Radio	INCLUDED
STD	ST - Stereo	INCLUDED
STD	SE - Search/Seek	INCLUDED
STD	EQ - Equalizer	INCLUDED
	BM - Bose Music System	+ 150.00
STD	CD - Compact Disc Player	INCLUDED
	EG - Electric Glass Roof	+ 500.00
STD	AW - Aluminum Wheels	INCLUDED
	BM - Body Side Moldings	INCLUDED
STD	IW - Intermittent Wipers	INCLUDED
STD	PM - Power Mirrors	INCLUDED
	PT - Power Trunk	INCLUDED
	MP - Metallic Paint	INCLUDED
STD	AG - Air Bag	INCLUDED
STD	RG - Passenger Airbag	INCLUDED
STD	AB - Anti-Lock Brakes (4)	INCLUDED
CCC Valuation Amount		$ 15,450.00
Condition adjustment amount		+ 389.00
Actual Cash Value		$ 15,839.00
Pre-tax amount		$ 15,839.00

Vehicle Valuation Summary (continued)

Sales tax 7.00%	+	1,100.73
DMV Fee	+	23.00
Adjusted vehicle valuation amount		$ 16,970.73

** The base value is the local market value of a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard (STD) and predominant (PREDOM) options. As such, th vehicle equipment listing reflects proper deductions for all standard or predominant option(s) which are not present on the loss vehicle. In cases where a standard or predominant option is superseded by a replacement or upgrade, a corresponding addition will appear for the option which supersedes the standard/predominant option.

Valuation Processing Notes

Included in our backup are similar models to the loss vehicle.
Proper adjustments were made for this valuation.

Your valuation has been prepared in compliance with Section 120-2-52.06(a)(4) of the Rules and Regulations of the Georgia Department of Insurance, governing computerized databases.

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trade names and/or trademarks used herein are owned by their respective demark owners.

1999 GRAND PRIX GTP COUPE
17U PAINT, SILVERMIST METI :C /V6G
122 TRIM, GRAPHITE
ORDER NO. RNL617/ 2 STOCK NO.
VIN 1G2 WR12 14 XF268590

PONTIAC/GM IVISION
GENERAL MOTORS CORPORATION
100 RENAISSANCE CENTER
DETROIT MI 48243-1006
VEHICLE INVOICE 2AD24613117

**********16*18063S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
WR37 GRAND PRIX GTP COUPE	23760.00	21740.40	INVOICE 01/12/99
VE9 FEDERAL EMISSION CERTIFICATION	N/C	N/C	SHIPPED 01/12/99
L67 3.8L 3800 V6 SUPERCHARGED ENG	0.00	0.00	EXP I/T 02/01/99
MX0 TRANSMISSION, 4-SPEED AUTOMATIC	0.00	0.00	INT COM 02/01/99
R6J CDN	0.00	16.50	PRC EFF 01/12/99
U1C RADIO, AM/FM STEREO W/ COMPACT DISC PLAYER, SEEK/SCAN, 6-SPEAKER SOUND SYSTEM AND REAR WINDOW ANTENNA	25.00-	22.25-	KEYS DX68 DX68
			WFP-S QTR OPT-1
			BANK: GMAC - 123
			CHG-TO 18-063
U85 BOSE PREMIUM SOUND SYSTEM	395.00	351.55	
V2C 16" 5-SPOKE TORQUE STAR ALUMINUM WHEELS	325.00	289.25	SHIP WT: 3413
			HP: 34.7
1SC OPTION PACKAGE - 1SC	1620.00	1441.80	GMS: 23595.00
* SUNROOF, POWER GLASS, SPOILER TYPE			DAN: GRPR1
			MEMO 1303.75
* HEATED DRIVER BUCKET SEAT			
* POWER 4-WAY LUMBAR SUPPORT, DRIVER SEAT			
* EYECUE HEAD-UP DISPLAY			
* LEATHER SEATING SURFACE			
* PREMIUM LIGHTING PACKAGE: ILLUM. VISOR MIRRORS ASSIST GRIP ELECTROCHROMIC REAR VIEW MIRROR			

TAL MODEL & OPTIONS	26075.00	23817.25	ACT 231	23595.00
ESTINATION CHARGE	560.00	560.00	H/B 261	782.25
EALER ADVERTISING		260.75	ADV 65A	260.75
OTAL	26635.00	24638.00	PAY 310	24638.00
EMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT		23499.35		

****

NVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER EBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO EALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

IS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

ENTLEY PONTIAC-GMC-CADILLAC-OLDSMOB

REMIT TO GMAC NO. 123
VIN 1G2WR1214XF268590
$ 24638.00 INV 2AD24613117
DUE 02/01/99 DEALER 18-063

GM Vehicle Inquiry System
Summary

VIN:	1G2WR1214XF268590

VEHICLE INFORMATION

Merchandising Model:	2WR37 - 1999 GRAND PRIX GTP COUPE	Warranty Start Date:	02/11/1999
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	LOU SOBH PONTIAC BUICK GMC, INC. PO BOX 957629 DULUTH, GA 30095-9528 (770) 232-0099	Selling Source:	16 - PONTIAC
		Site Code:	18164
		Business Associate Code:	152011

Service Contract:	No	Branded Title:	Yes	Warranty Block:	Yes	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	02/11/1999	247 miles	2/11/2002	36247 miles
72/100000 SHEET METAL RUST-THROUGH	02/11/1999	247 miles	2/11/2005	100247 miles
36/36000 CORROSION	02/11/1999	247 miles	2/11/2002	36247 miles
96/80000 PCM/CC EMISSIONS	02/11/1999	247 miles	2/11/2007	80247 miles
36/36000 FEDERAL EMISSIONS	02/11/1999	247 miles	2/11/2002	36247 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
10/18/2000	090886	#	C2990 - KNOB, CONTROL AND OR SHIFT RPL	20001 miles
10/18/2000	090886	#	Z7901 - COURTESY TRANSPORTATION DAY 1	20001 miles
10/11/1999	064996	#	C0182 - RIGHT FT DOOR WINDOW (POWER) R&R OR REPLACE.	7681 miles
01/12/1999	A68590	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

VIN:	1G2WR1214XF268590

CLAIM HISTORY

Repair Order Date:	10/18/2000	Repair Order Number:	090886	Odometer Reading:	20001 miles

Serviced By:	LOU SOBH PONTIAC BUICK GMC, INC. PO BOX 957629 DULUTH, GA 30095-9528 (770) 232-0099	Selling Source:	16 - PONTIAC
		Site Code:	18164
		Business Associate Code:	152011

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
10/31/2000	113	01	#	C2990 - KNOB, CONTROL AND OR SHIFT RPL	N/A	B	N/A	$31.00	N
10/31/2000	113	02	#	Z7901 - COURTESY TRANSPORTATION DAY 1	N/A	N/A	N/A	$30.00	N

Repair Order Date:	10/11/1999	Repair Order Number:	064996	Odometer Reading:	7681 miles

Serviced By:	LOU SOBH PONTIAC BUICK GMC, INC. PO BOX 957629 DULUTH, GA 30095-9528 (770) 232-0099	Selling Source:	16 - PONTIAC
		Site Code:	18164
		Business Associate Code:	152011

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
10/22/1999	6	01	#	C0182 - RIGHT FT DOOR WINDOW (POWER) R&R OR REPLACE.	10422514 - REGULATOR	N/A	N/A	$254.96	N

Repair Order Date:	01/12/1999	Repair Order Number:	A68590	Odometer Reading:	0 miles

Serviced By:	BENTLEY PONTIAC-GMC-CADILLAC-OLDSMOBILE PO BOX 7169 HUNTSVILLE, AL 35807-1169 (256) 536-2475	Selling Source:	16 - PONTIAC
		Site Code:	18063
		Business Associate Code:	116385

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
01/14/1999	924	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$73.72	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G2WR1214XF268590

VEHICLE BUILD

Merchandising Model:	2WR37 - 1999 GRAND PRIX GTP COUPE		
Gross Vehicle Weight Rating:	2023 kg (4461 lb)	Order Number:	RNL617
Build Date:	01/12/1999	Build Plant:	1XFW - FAIRFAX

OPTION CODES

AAA - * 4-WHEEL ANTI-LOCK BRAKES-	AG6 - POWER 4-WAY LUMBAR SUPPORT,
AK5 - NEXT GENERATION DRIVER & RIGHT	AR9 - SEAT, RECLINING BUCKET W/CLOTH
CF5 - SUNROOF, POWER GLASS	CJ2 - TEMPERATURE CONTROL & DUAL
DD8 - ELECTROCHROMIC REAR VIEW MIRROR	DG7 - MIRRORS, LH & RH POWER
DH6 - MIRRORS, LIGHTED LH/RH VISOR	DL5 - DECAL ROADSIDE SERVICE
E28 - HANDLE-ASSIST	FAI - FAIRFAX ASM PLT
FB1 - SUSPENSION SYSTEM, SOFT	FE9 - FEDERAL EMISSIONS
FR2 - AXLE RATIO 2.93	IP2 - TRIM INTERIOR DESIGN
JL9 - BRAKES, POWER ANTI-LOCK	KA1 - HEATED DRIVER BUCKET SEAT
K68 - GENERATOR 105 AMP	L67 - 3.8L 3800 V6 SUPERCHARGED ENG
MN7 - TRANSMISSION, AUTOMATIC 4-SPEED	MX0 - TRANSMISSION, 4-SPEED AUTOMATIC
NF2 - EMISSION SYSTEM, FEDERAL TIER 1	NP5 - STEERING WHEEL, LEATHER WRAPPED
N66 - SILVER SPARKLE 5 STAR ALUMINUM	QVG - TIRES, P225/60R16 PERFORMANCE
R6J - CDN	R6L - DEALER SPECIFIC PROTECTED
TR9 - REAR READING LAMPS	UH8 - CLUSTER-COOL TEMP,TRIP ODOM,
UV6 - EYECUE HEAD-UP DISPLAY	U1C - 6-SPEAKER SOUND SYSTEM AND
U77 - REAR WINDOW ANTENNA	U85 - 8-SPEAKER PERFORMANCE SOUND SYS
VH9 - OWNERS MANUAL	VM3 - BUMPER STD IMPACT 5 MPH FRT &RR
V2C - ALUMINUM WHEELS	V73 - VEHICLE CERTIFICATION U.S.
1SC - * TRUNK SECURITY NET	1SZ - SLE SPECIAL EDITION SAVINGS
12I - TRIM, GRAPHITE	12J - TRIM, GRAPHITE
17U - EXTERIOR PAINT, SILVERMIST	6JT - COMPONENT FRT LH COMPUT SEL SUS
7FT - COMPONENT FRT RH COMPUT SEL SUS	8FY - COMPONENT FRT LH COMPUT SEL SUS

9FY - COMPONENT FRT LH COMPUT SEL SUS			

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GM Vehicle Inquiry System
Vehicle Component

VIN:	1G2WR1214XF268590

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BHW		Traceability:	0021849	
Date Scanned:	01/12/1999	Time Scanned:	18.03.00	Scan Station:	02

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	MKZ		Traceability:	880213578	
Date Scanned:	01/12/1999	Time Scanned:	14.35.00	Scan Station:	08

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	9XAB		Traceability:	0ZMB	
Date Scanned:	01/12/1999	Time Scanned:	17.58.00	Scan Station:	03

Component Code:	65 - REAR AXLE ASSEMBLY				
Source Plant:	Y				
Part/Num Broadcast:	UC		Traceability:	100752660	
Date Scanned:	01/12/1999	Time Scanned:	19.40.00	Scan Station:	04

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN				
Part/Num Broadcast:	CURJ		Traceability:	39006RWVX	
Date Scanned:	01/12/1999	Time Scanned:	21.04.00	Scan Station:	05

Component Code:	AB - IR-MODULE ASM-INFLATOR
Source Plant:	I - INLAND

Part/Num Broadcast:	2765		Traceability:	5TBQZQV	
Date Scanned:	01/12/1999	Time Scanned:	14.40.00	Scan Station:	06

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	I - INLAND				
Part/Num Broadcast:	2754		Traceability:	2TBQXFU	
Date Scanned:	01/12/1999	Time Scanned:	14.25.00	Scan Station:	07

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	9991		Traceability:	190062RH6	
Date Scanned:	01/12/1999	Time Scanned:	22.44.00	Scan Station:	09

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1CZ		Traceability:	0801081	
Date Scanned:	01/06/1999	Time Scanned:	04.10.00	Scan Station:	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1AG		Traceability:	0944883	
Date Scanned:	01/12/1999	Time Scanned:	12.27.00	Scan Station:	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G2WR1214XF268590

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	02/11/1999	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	247 miles

Delivering Dealer:	LOU SOBH PONTIAC BUICK GMC, INC. PO BOX 957629 DULUTH, GA 30095-9528 (770) 232-0099	Delivery Selling Source:	16 - PONTIAC
		Delivery Site Code:	18164
		Business Associate Code:	152011

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G2WR1214XF268590

INVOICE INFORMATION

Invoice Date:	01/12/1999		
Site Address:	BENTLEY PONTIAC-GMC-CADILLAC-OLDSMOBILE PO BOX 7169 HUNTSVILLE, AL 35807-1169 (256) 536-2475	Selling Source:	16 - PONTIAC
		Site Code:	18063
		Business Associate Code:	116385

SHIP-TO INFORMATION

Ship-To Date:	01/26/1999		
Site Address:	BENTLEY PONTIAC-GMC-CADILLAC-OLDSMOBILE PO BOX 7169 HUNTSVILLE, AL 35807-1169 (256) 536-2475	Selling Source:	16 - PONTIAC
		Site Code:	18063
		Business Associate Code:	116385

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GM Vehicle Inquiry System
Warranty Block

VIN:	1G2WR1214XF268590

WARRANTY BLOCK

Block Code:	SV	Description:	GOVERNMENT REPORTED SALVAGED	Effective Date:	04/01/2002
Blocked Labor Operations:					
All					
Blocked Claim Types:					
#, A, D, E, F, I, K, L, M, P, Q, S, T, U, 4, 5, 6, 7, 8, 9					

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GM Vehicle Inquiry System
Warranty Block

VIN:	1G2WR1214XF268590

WARRANTY BLOCK

Block Code:	SV	Description:	GOVERNMENT REPORTED SALVAGED	Effective Date:	04/01/2002
Blocked Labor Operations:					
All					
Blocked Claim Types:					
#, A, D, E, F, I, K, L, M, P, Q, S, T, U, 4, 5, 6, 7, 8, 9					

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GM Vehicle Inquiry System
Warranty Block

Back

WARRANTY BLOCK - This section contains information on warranty restrictions that may exist on vehicles. The Warranty Information Network System (WINS) is the source of this information. If warranty block information has not been reported then "Vehicle Has No Current Record of Blocked Warranties" is displayed. This page displays multiple warranty blocks if they exist.

Warranty Block Code - This field contains a two-character code representing restrictions on a vehicle's warranty.

Description - This field contains a brief description of the warranty block. If no description is available then "N/A" is displayed.

Effective Date - This field contains the date the warranty block went into effect. If no date is available then "N/A" is displayed. In this case, the warranty block is always in effect.

Blocked Labor Operations - This field contains labor operations or labor operation ranges that are not accepted by WINS without overriding authorization.

Block Claim Types - This field contains claim types that are not accepted by WINS without overriding authorization.

# - Regular Warranty	B - Parts with Labor	M - Deductible Override
0 - MIC Regular Warranty	C - Parts without Labor	N - GM SPO Warranty
1 - MIC Add Credit	D - Case Add Credit	P - GM Wholesale Use Only
2 - MIC Debit	E - Cadillac Value Protection Plan	Q - GM Wholesale Use Only
3 - MIC Deductible Override	F - Corporate Parts Return	S - Customer Reimbursement
4-7 - N/A	G - Case Debit	T - Transpiration Claim
8 - Certified Used Vehicle	I - Pre-delivery Inspection	U - School Bus
9 - Product Reporting	K - GM Wholesale Use Only	
A - Reciprocal	L - GM Wholesale Use Only	

GM Vehicle Inquiry System
Branded Title

VIN:	1G2WR1214XF268590

BRANDED TITLE

Brand Description:	SALVAGED		
Date Branded:	04/01/2002	**Reporting Source Code:**	Y
Title Number:	4163020995904	**Reporting State/Entity:**	GA

The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

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GM Vehicle Inquiry System
Branded Title

Back

BRANDED TITLE - This section of the branded title page displays government reported branded title information on a vehicle. The Polk Company is the source of this information. Updates are received from the Polk Company on a monthly basis. If no brand information is available "No Current Record of Vehicle Title Branding" is displayed. The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Brand Description - This field contains a description of the title brand on the vehicle. If no description is available then a one-character code representing the brand is displayed. If no code is available then "N/A" is displayed.

Date Branded - This field contains the date branded title was issued. If a date is not available then "N/A" is displayed.

Reporting Source Code - This field contains a brand code assigned by the reporting state/entity. This code may vary among different states/entities. If a code is not available then "N/A" is displayed.

Title Number - This field contains the number assigned to a vehicle title by the branding state/entity. If a title number is not available then "N/A" is displayed.

Reporting State/Entity - This field contains the State/Entity that issued the original title brand. If a reporting state/entity is not available then "N/A" is displayed.

VINCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I

06/03/2002 13:25

VIN: 1G2WR1214XF268590 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE

NO CAMPAIGNS CURRENTLY AFFECTING THIS VEHICLE PW:

PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

LAW OFFICES OF
STUART J. OBERMAN

E-Mail: s.j.oberman@att.net

REPLY TO:

2300 Henderson Mill Road
Suite 210
Atlanta, Georgia 30345
(770) 491-7400
Facsimile: (770) 491-7407

LOGANVILLE

Sizemore Plaza, Suite 500
150 Highway 78
Loganville, Georgia 30052
(770) 554-4961
Facsimile (770) 554-4963

July 23, 2002

General Motors Corporation
c/o Corporation Process Company
180 Cherokee Street NE
Marietta, GA 30060

RE:	My Client:	Allstate Insurance Company
	Their Insured:	Tim[redacted]
	Their Claim No.:	4096129368
	Date of Loss:	01/28/02

Dear Sir or Madam:

This letter is to advise you that I have been retained to represent Allstate Insurance Company in the above-captioned matter. My investigation has revealed that you are liable in the amount of $16,970.73.

If I have not received a response from you within ten (10) days from the date of this letter, I will have no other choice but to file suit in this matter.

I look forward to hopefully resolving this matter with you.

Sincerely,

Stuart J. Oberman
SJO/dlb

ESIS
An Insurance Services Company

300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

313 665-3415 tel
313 665-0911 fax
janice.lapinski@esis.com

61 708 08

Janice Lapinski
Claims Administrator

July 23, 2002

Allstate
Attn: Recovery Department
P.O. Box 168288
Irving, TX 75016-8288

YOUR FILE NUMBER: 4096129368 RCB
YOUR INSURED: Ti[redacted]
OUR FILE NUMBER: 437223
OUR CLIENT: GENERAL MOTORS CORPORATION
DATE OF LOSS: January 28, 2002

Dear Sir or Madam:

Upon reviewing the file, I note that a letter was sent to your attention on May 28, 2002, advising due to insufficient technical documentation regarding the alleged defect, General Motors was unable to honor your subrogation request, and requested additional information. I have enclosed a copy of the letter for your review. As of this writing, I have not received any additional information. If it is Allstate's intent to pursue this matter, please forward the information to me within 30 days, or advise me of the status. If I hear nothing after 30 days, I may have to consider closing this file.

Please feel free to contact me at 313.665.3415 if you wish to discuss.

Respectfully,

Janice Lapinski
Claims Administrator

Cc: File

LAW OFFICES OF
STUART J. OBERMAN

E-Mail: s.j.oberman@att.net

REPLY TO:

2300 Henderson Mill Road
Suite 210
Atlanta, Georgia 30345
(770) 491-7400
Facsimile: (770) 491-7407

LOGANVILLE

Sitemore Plaza, Suite 500
150 Highway 78
Loganville, Georgia 30052
(770) 554-4961
Facsimile (770) 554-4963

July 29, 2002

General Motors Corporation
c/o Corporation Process Company
180 Cherokee Street NE
Marietta, Georgia 30060

RE:	My Client:	Allstate Insurance Company
	Their Insured:	Tin[redacted]
	Their Claim No.:	4096129368
	Date of Loss:	01/28/02

Dear Sir or Madam:

This letter is to advise you that I have been retained to represent Allstate Insurance Company in the above-captioned matter. My investigation has revealed that you are liable in the amount of $16,970.73.

If I have not received a response from you within ten (10) days from the date of this letter, I will have no other choice but to file suit in this matter.

I look forward to hopefully resolving this matter with you.

Sincerely,

Stuart J. Oberman

SJO/cb

ESIS
An Insurance Services Company

300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

313 665-3415 tel
313 665-0911 fax

janice.lapinski@esis.com

Janice Lapinski
Claim Administrator

August 8, 2002

Mr. Stuart J. Oberman
2300 Henderson Mill Road Suite 210
Atlanta, GA 30345

Your File Number:	4096129368
Your Client:	Allstate a/a/o Tim[redacted]
Our Claim Number:	437223
Our Client:	GENERAL MOTORS CORPORATION
Date of Loss:	January 28, 2002

Dear Mr. Oberman;

Enclosed are the two letters that I sent to Allstate requesting information from them. To date, I have not received anything back from them. Once you have reviewed the letters, please contact me to discuss. 313.665.3415.

Sincerely,

Janice Lapinski

LAW OFFICES OF
STUART J. OBERMAN

E-Mail: a.j.oberman@atl.net

REPLY TO:

2300 Henderson Mill Road
Suite 210
Atlanta, Georgia 30345
(770) 491-7400
Facsimile: (770) 491-7407

LOGANVILLE

Sizemore Plaza, Suite 500
150 Highway 78
Loganville, Georgia 30052
(770) 554-4961
Facsimile (770) 554-4963

August 20, 2002

Ms. Janice Lapinski
Claims Administrator
ESIS Insurance Services Company
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

AUG 2 0 2002

RE:	My Client:	Allstate Insurance Company
	Their Insured:	Tim[redacted]
	Their Claim No.:	4096129368
	Date of Loss:	01/28/02
	Your Insured:	General Motors Corporation
	Your Claim No.:	437223

Dear Ms. Lapinski:

As per your request, enclosed please find a copy of the support documentation that will substantiate Allstate Insurance Company's subrogation demand in the amount of $16,970.73.

Please be advised that if we are unable to resolve this matter within ten (10) days from the date of this letter, I will have no other choice but to file suit in this matter.

I will be happy to assist you in bringing this matter to an equitable conclusion. I appreciate your cooperation in this matter.

Sincerely,

Stuart J. Oberman

SJO/kmb

437223

LAW OFFICE OF
STUART J. OBERMAN
SUITE 210
2300 HENDERSON MILL ROAD
ATLANTA, GEORGIA 30345

E-MAIL
sjoberman@yahoo.com

TELEPHONE
(770) 491-7400

TELECOPIER
(770) 491-7407

TO: JANICE LAPINSKI

ATTENTION:

TELEFAX: 313-665-0911

YOUR REFERENCE NO.: GENERAL MOTORS CORPORATION

REMARKS:

SEE ATTACHED

FROM [redacted] PHONE NO.: 7/491-7400

DATE: 8/28/02 TIME: 4:10

TOTAL NUMBER OF PAGES: 5 (INCLUDING THIS PAGE)

THE INFORMATION CONTAINED IN THIS FACSIMILE MESSAGE IS ATTORNEY-CLIENT PRIVILEGE AND CONFIDENTIAL INFORMATION INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY ABOVE. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, OR THE EMPLOYEE OR AGENT RESPONSIBLE TO DELIVER IT TO THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY USE, DISSEMINATION, DISTRIBUTION OR COPY OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE NOTIFY ME IMMEDIATELY BY TELEPHONE AND RETURN THE ORIGINAL MESSAGE TO ME AT THE ABOVE ADDRESS VIA THE U.S. POSTAL SERVICE.

Any Separations or Divorces? (YES/ NO) If yes, give both names, dates of marriages and divorces and county. _____

II LOSS FACTS

Date of Fire 1-28-02 Time 830-930 AM/ PM Was vehicle locked? YES/ NO Were keys in vehicle? YES/ NO

Specific location of vehicle at time of fire My Home Reason vehicle left at this location I live Here

Name & address of person leaving vehicle at this location Ronald [redacted]

Name(s) & address(es) of all others present Lee Otting, Ronnie Otting - Dixie Otting

Personal items in vehicle at time of fire CDS - -

Principal use of vehicle? pleasure - — Principal User Ronald + Otting

When was the fire discovered? Date 1-28-02 Time 830-930 AM/ PM By Whom? Ronald + Otting Lee Otting

Action taken after vehicle was discovered burning Called 911 - Write Down with Write Hose

Which Agency was the vehicle fire reported to? Floyd Co. Date 1-28-02 Time 830-930 AM/ PM

By Whom? Dixie Otting Agency Case No. _____ How Reported? 911 / Cell Phone / Neighbor / Other

Location of Vehicle (Name/ Address/ Phone No) Ronald + [redacted]

Have the police made any arrests or have any suspects? YES/ NO Do you suspect anyone? (YES/ NO) Who, give details? _____

Have you ever had a vehicle fire before? (YES/ NO) If yes, give details. _____

III VEHICLE DESCRIPTION

Year 1999 Make Pont Model Grand Prix GTP Body Type 2DR Color Silver

Vehicle Identification No _____ Licenses Plate No _____ State Ky Year 2002

Odometer Reading Unk 45 to 50 Titled Owner(s) Ronald + Otting

Date of Purchase? _____ NEW/ USED Purchase Price $ _____ At time of purchase was vehicle damaged? YES/ NO

SELLER: Dealer / Individual (Name/ Address/ Phone) Heritage pont Buick 291-2277

How was vehicle paid for? CASH/ CHECK/ FINANCED If financed Name & address of Company Bank One Bank (Rod Beaton) 295 9300

Account No _____ Balance Due $ _____ Loan term (months) _____ Monthly payment $ 469.00

Is account past due? (YES/ NO) Has vehicle been for sale? YES/ NO Any offers? YES/ NO Who? _____

How many sets of keys are there? 2 Are all sets in your possession? YES/ NO Any other insurance on this vehicle? YES/ NO

If yes, Name of company and policy no _____

TRANSMISSION **OPTIONAL** **POWER OPTIONS**

APPLIED TECHNICAL SERVICES, INCORPORATED

1190 Atlanta Industrial Drive Marietta, GA 30066 (770) 423-1400 Fax (770) 424-6415 e-mail fire@atslab.com

VEHICLE FIRE INSPECTION REPORT

K25134

CLAIM # 4096129368

INSURED: TIM [redacted]

DATE OF LOSS: JANUARY 29, 2002

Prepared for
CHARLOTTE BODE
ALLSTATE INSURANCE COMPANY
P. O. BOX 105014
ATLANTA, GEORGIA 30348

Prepared by _____
J.T. MORRILL, C.F.I.

Reviewed by _____
J. J. LENTINI, C.F.I.

APPLIED TECHNICAL SERVICES, INCORPORATED

1190 Atlanta Industrial Drive, Marietta, Georgia 30066 • (770) 423-1400

VEHICLE FIRE INSPECTION REPORT

Ref. K25134 **Date** February 18, 2002 **Page** 1 **of** 15

Charlotte Bode
Allstate Insurance Company
P. O. Box 105014
Atlanta, GA 30348

Subject

Claim # 4096129368
Insured: Tim[redacted]
Date of Loss: January 29, 2002
Vehicle Fire Inspection

Background

On January 31, 2002, ATS was requested to investigate the origin and cause of a fire that seriously damaged the insured 1999 Pontiac Grand Prix GT. It is our understanding that Mr. [redacted] purchased the vehicle used four years ago and has had no major repairs performed on the vehicle.

On the day of the loss, Mr. [redacted] had driven approximately four miles to the store and back, and upon returning to his home observed smoke coming from the hood. As he raised the hood to investigate the cause of the smoke, flames erupted in the engine compartment. Mr. [redacted] then shut the hood in an attempt to smother the flames and called 911.

The Floyd County Fire Department responded and was quickly able to bring the blaze under control, but not before fire damage had occurred in the engine compartment and smoke damage was sustained in the interior.

On February 5, 2002, the author inspected the vehicle, located at the Salvage Disposal Company holding yard in Acworth, Georgia, and developed the following information.

Summary of Results

The fire originated at the driver's side forward portion of the engine compartment and was caused by contact between the 12-volt plus conductor between the battery and starter motor and a transmission cooling line. It is likely that contact between the conductor and the transmission cooling line existed since the manufacture of the vehicle, and that this loss was inevitable.

APPLIED TECHNICAL SERVICES, INCORPORATED

1190 Atlanta Industrial Drive, Marietta, Georgia 30066 - (770) 423-1400

VEHICLE FIRE INSPECTION REPORT

Observations

This 1999 Pontiac Grand Prix GT has been seriously damaged by fire. Overall views of the vehicle are shown in Figures 1 through 4. The heaviest fire damage observed on the exterior of the vehicle was at the driver's side front corner, as shown in Figure 5. Smoke damage was observed throughout the interior as shown in Figures 6 and 7. Views of the fire damage to the engine compartment are shown in Figures 8, 9 and 10.

A wiring bundle routed from the lower portion of the engine compartment on the driver's side up over the driver's side inner fender is shown in Figure 11. The arrows in this view indicate two points of contact where very minor arcing took place. One was between a conductor and the head of a fender bolt and the other was between a conductor and the edge of the clamp securing the wiring bundle to the fender well. Both of these instances were very minor and are typical of the effects of an advancing fire.

Toward the front of the engine compartment, in the area between the engine block and the radiator, were two 12-volt plus battery conductors. One conductor went to the solenoid on the starter motor. Heavy isolated electrical activity on this conductor matched with apparent electrical damage to one of the steel fittings on the transmission cooling line.

It is likely that when the vehicle was manufactured, there was contact between the 12-volt plus battery cable and the transmission cooling line crimp connection. Over time, due to heat and vibration, the battery cable insulation became abraded and eventually shorted to the grounded transmission cooling line crimp connector. A close-up of this area is shown in Figure 13.

Conclusion

The fire originated at the driver's side front portion of the engine compartment and was caused by contact between the 12-volt plus battery cable and a transmission cooling line crimp connection. It is likely that this contact was introduced when the vehicle was manufactured, and over time the insulation on the cable wore off until an electrical arc occurred.

Figure 1. Insured 1999 Pontiac Grand Prix GT.

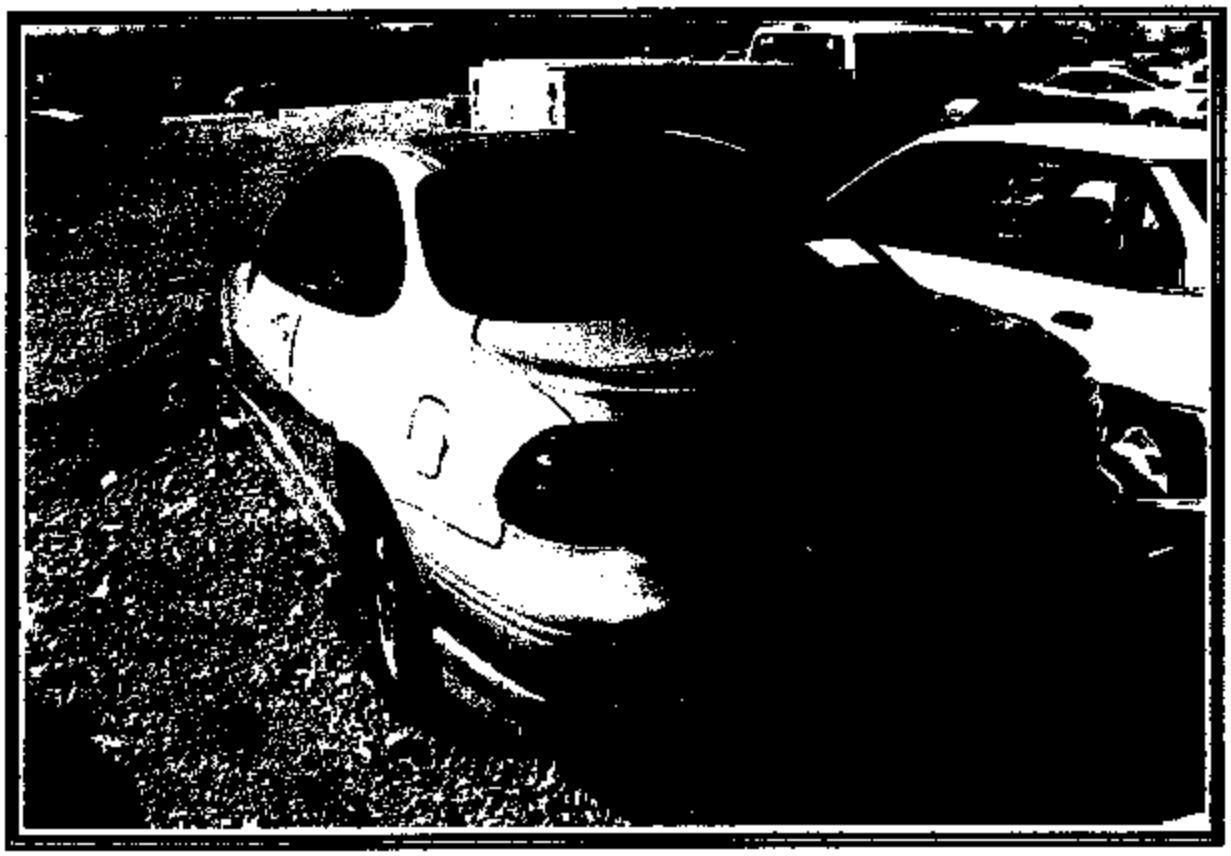

Figure 2. Driver's Side and Rear of the Vehicle.

Figure 3. Rear and Passenger's Side of the Vehicle.

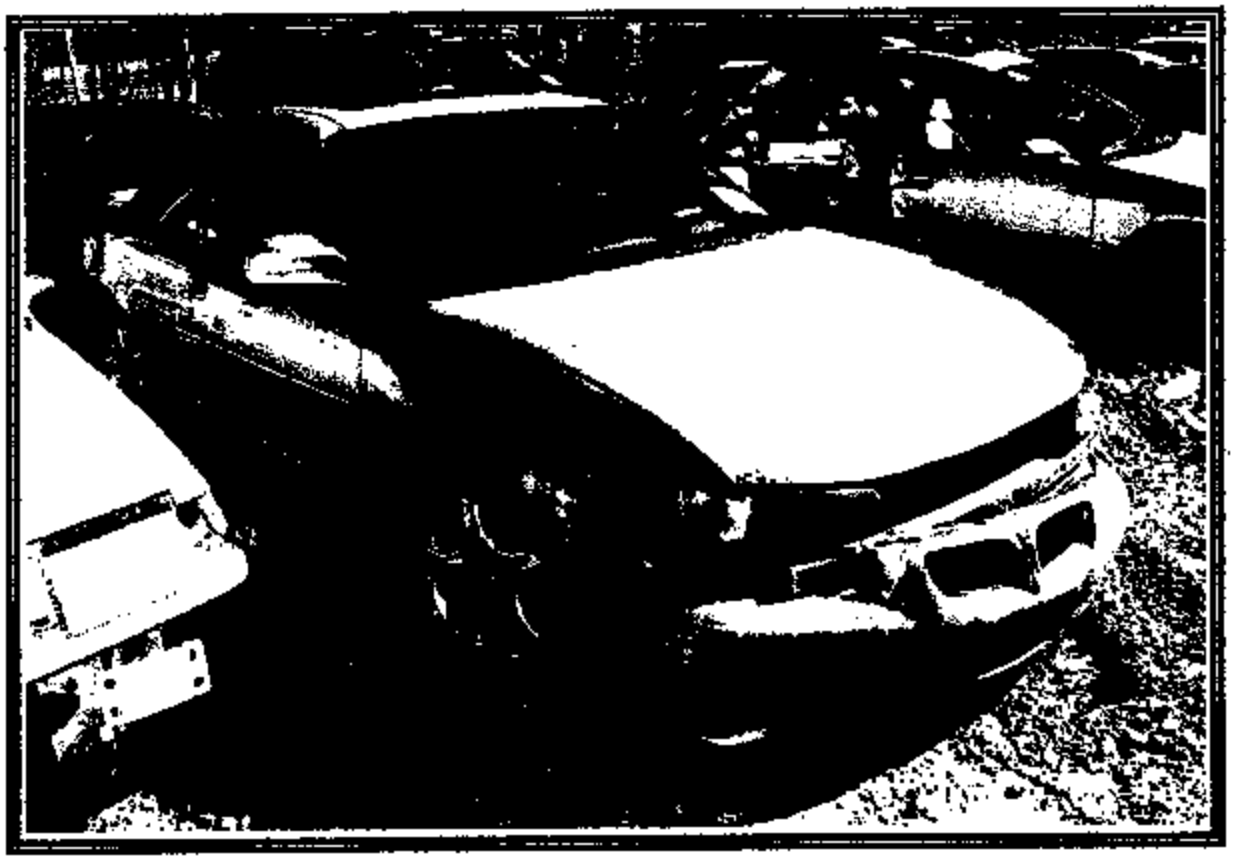

Figure 4. Passenger's Side and Front of the Vehicle.

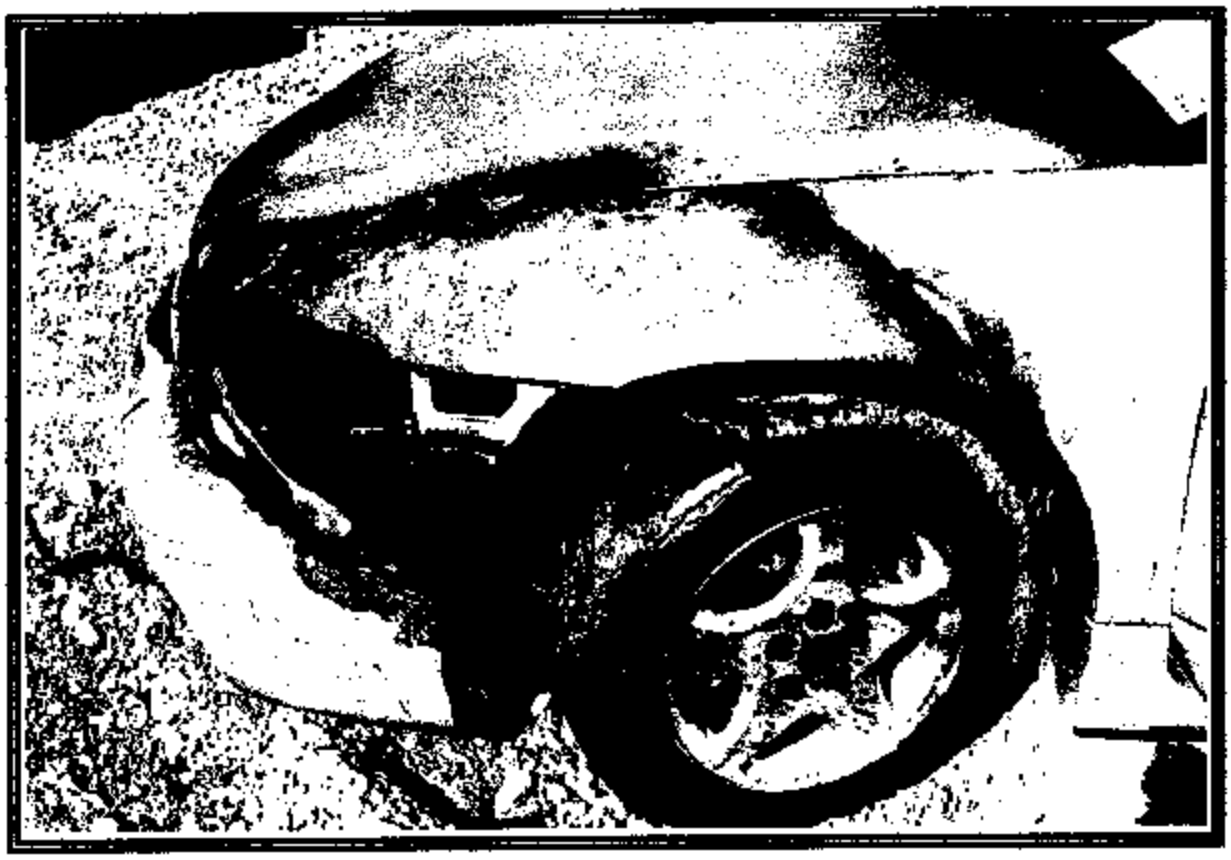

Figure 5. Burn Pattern at the Driver's Side Front Fender and Hood.

Figure 6. Light to Moderate Smoke Damage to the Front Interior, View from the Driver's Side.

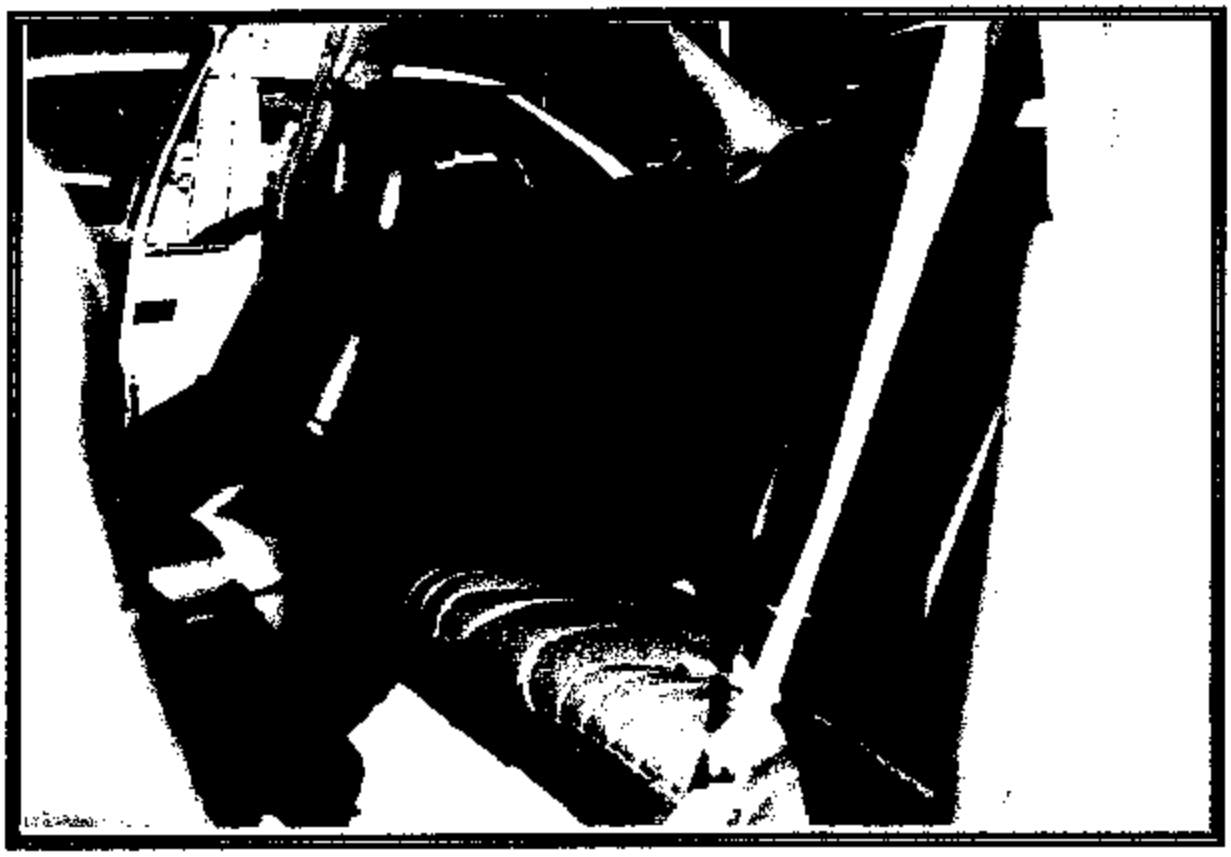

Figure 7. Smoke Damage to the Rear Interior, View from the Driver's Side.

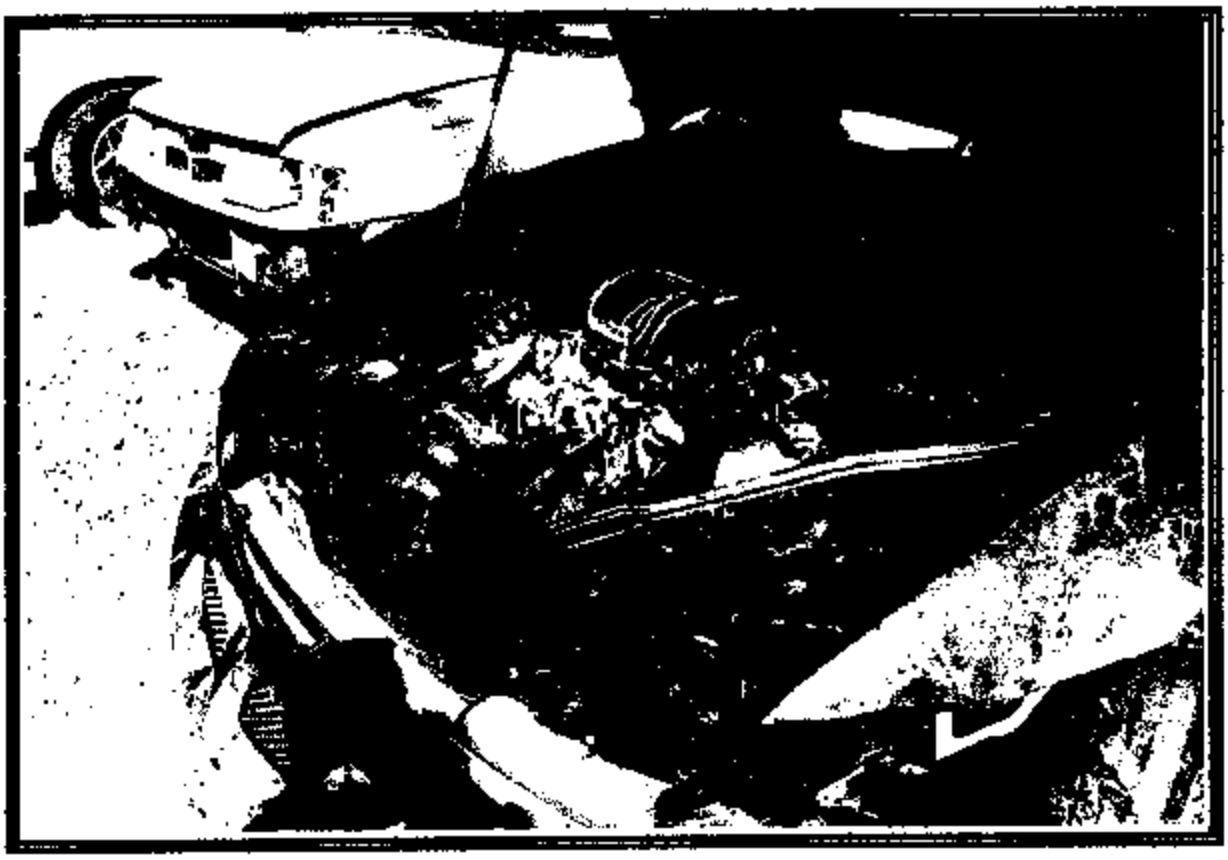

Figure 8. Fire Damage to the Engine Compartment, View from the Driver's Side Front.

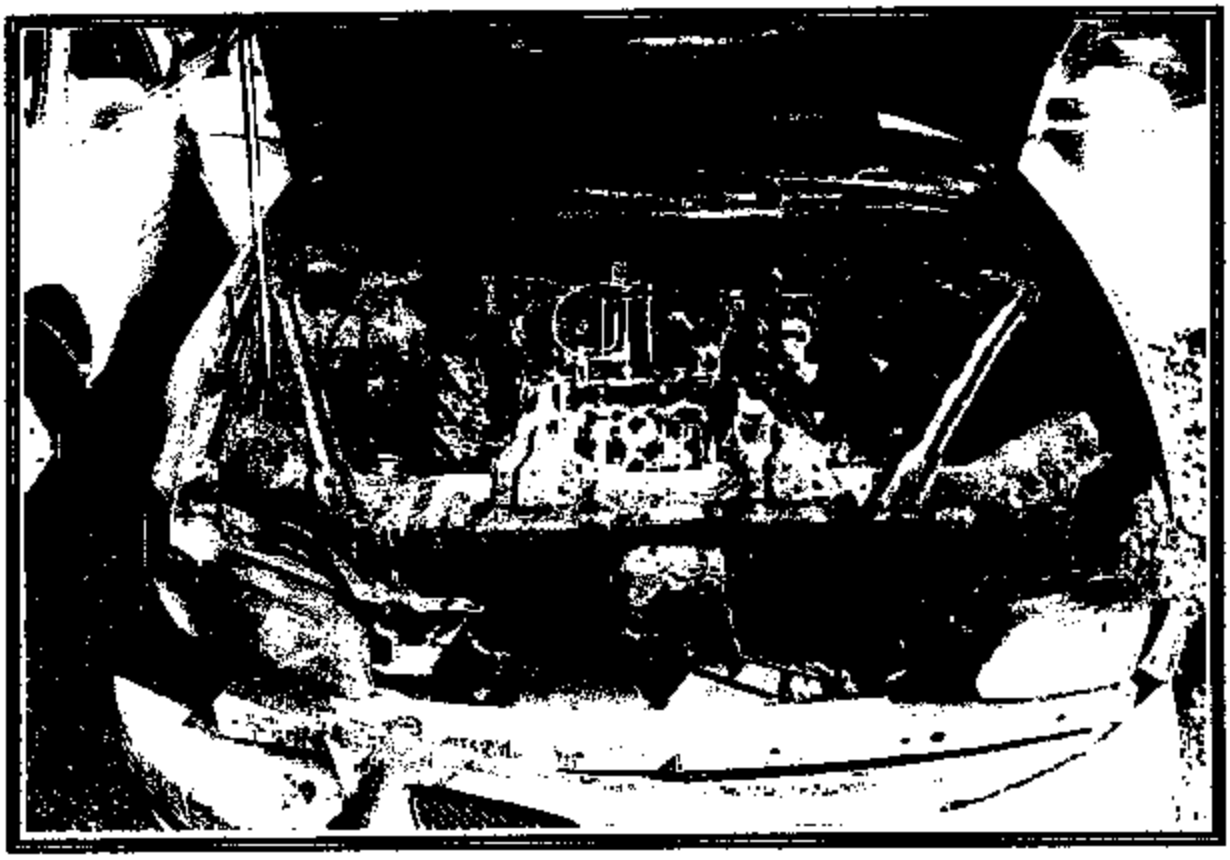

Figure 9. Fire Damage to the Engine Compartment, View from the Front.

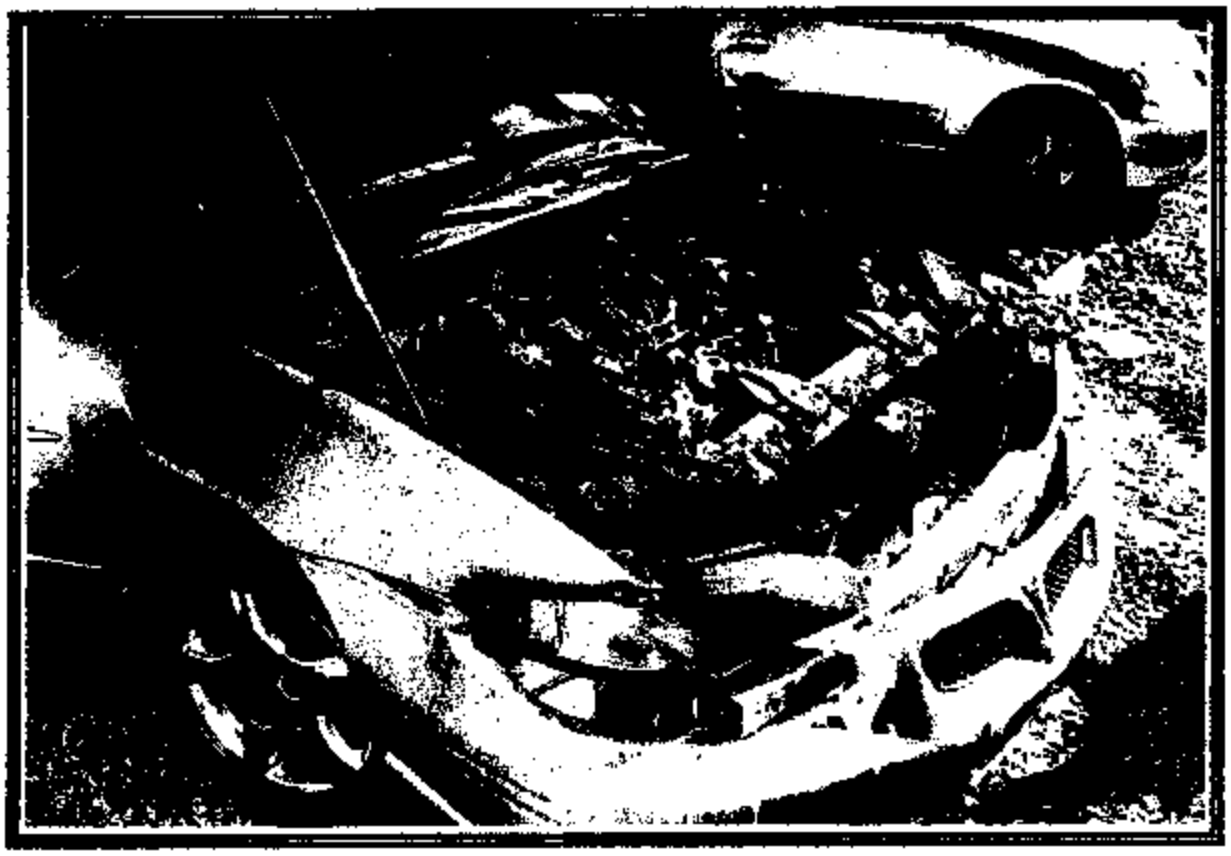

Figure 10. Fire Damage to the Engine Compartment, View from the Passenger's Side Front.

Figure 11. Identification of Minor Electrical Activity on Conductors in a Wiring Bundle on the Driver's Side Inner Fender.

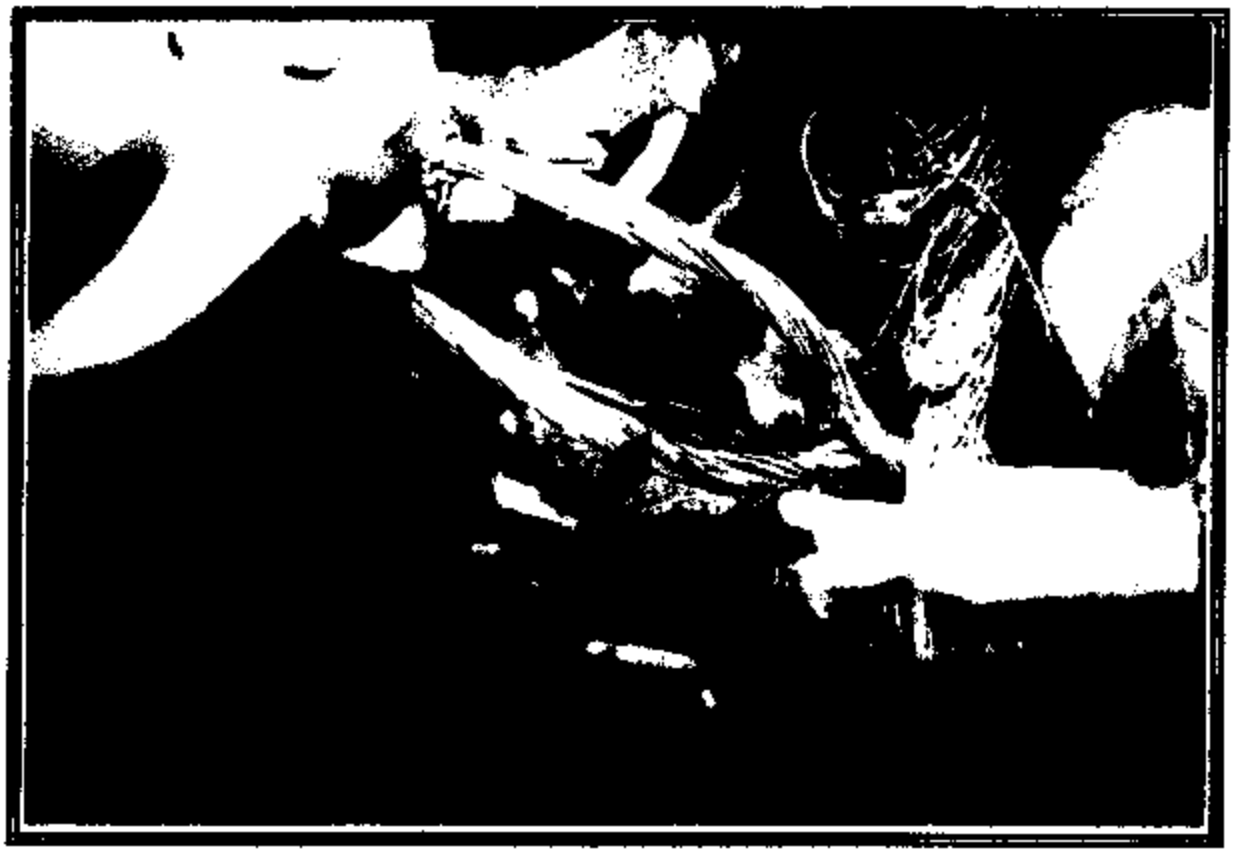

Figure 12. Identification of Localized Electrical Activity on a 12-Volt Plus Battery Cable Between the Battery and Starter.

Figure 13. Identification of the Contact Point Between the 12-Volt Plus Battery Cable and the Transmission Cooling Line Crimp Connection.

INSURED / CLAIMANT: RONALD [redacted]

IN PAYMENT OF: CLAIM UNDER COMPREHENSIVE COVERAGE ARISING FROM LOSS ON 01/28/02

PAY: SIXTEEN THOUSAND NINE HUNDRED SEVENTY DOLLARS AND 73 CENTS**********

$***16970.73

POLICY NUMBER	CLAIM NUMBER
[redacted]	

SS NUMBER	DESK LOC	SUPERVISOR
	JCC	HB72

Allstate. You're in good hands.

INVOICE NUMBER	S. PROC MCO	IRS	PAYEE	DATE ISSUED MO	DAY	YR		
	0808		3	02	28	02	95593561	2

95593561 2 95593561

ALLSTATE INSURANCE COMPANY OR ONE OF ITS AFFILIATES

COMPANY NAME
ALLSTATE INSURANCE COMPANY

TO THE ORDER OF: GREATER ROME BANK
P.O. BOX 5271
ROME GA 30162

FILE COPY NON-NEGOTIABLE

VOID IF NOT PRESENTED WITHIN THREE HUNDRED, SIXTY-FIVE DAYS OF THE DATE OF ISSUE.

AUTHORIZED SIGNATURES

ALLSTATE INSURANCE CO
4040 BLACK AGRE TRAI
ACWORTH, GA 30101
(770) 966-7355

Team #: 16080 Valuation # [illegible] [illegible] [illegible] [illegible]

Adjuster name: DORSIE JEFF
Adjuster id: RDCC
Claim reference: A0961297349H01
Insured: [redacted]

Date entered: 11/28/2002
VIN: 1G2WR12[illegible]4YF26895
Claims class: H
Owner: [redacted]

VINguard

	Insurer Description	VINguard Analysis
Year	1999	1999
Make	Pontiac	Pontiac
Model	Grand Prix GTP WR1	Grand Prix GTP WR1
Body style	2d	2d
Engine	6-3.8l-SC	6-3.8l-SC
Trans	Automatic Transmission Overdrive	
Restraints	AIR BAGS (DRIVER+PASS.)	Air Bags (Driver+Pass.)
Odometer	46711 Note: 17% higher than typical vehicle	

This vehicle was assembled in FAIRFAX, KS

Wildcard message(s):
VINguard has decoded this VIN without any errors.

(R) Vehicle History:
ISO response indicates no history for this VIN.

[illegible]

[illegible]

Vehicle Valuation Summary

DESCRIPTION	OPTION	LOCAL MARKET VALUE
Base value **		$ 14,914.00
Odometer 46,711		- 514.00
Vehicle equipment:		
STD	AT - Automatic Transmission	INCLUDED
STD	OD - Overdrive	INCLUDED
STD	TX - Traction Control	INCLUDED
STD	PS - Power Steering	INCLUDED
STD	PB - Power Brakes	INCLUDED
STD	PW - Power Windows	INCLUDED
STD	PL - Power Locks	INCLUDED
STD	SP - Power Driver Seat	INCLUDED
STD	AC - Air Conditioning	INCLUDED
STD	RD - Rear Defogger	INCLUDED
STD	TW - Tilt Wheel	INCLUDED
STD	CC - Cruise Control	INCLUDED
	LS - Leather Seats	+ 400.00
STD	BS - Bucket Seats	INCLUDED
STD	DB - 4-Wheel Disc Brakes	INCLUDED
STD	DM - Dual Mirrors	INCLUDED
STD	FL - Fog Lamps	INCLUDED
STD	KE - Keyless Entry	INCLUDED
STD	TD - Theft Deterrent/Alarm	INCLUDED
STD	SL - Rear Spoiler	INCLUDED
STD	AM - AM Radio	INCLUDED
STD	FM - FM Radio	INCLUDED
STD	ST - Stereo	INCLUDED
STD	SE - Search/Seek	INCLUDED
STD	EQ - Equalizer	INCLUDED
	BM - Bose Music System	+ 150.00
STD	CD - Compact Disc Player	INCLUDED
	SC - Electric Glass Roof	+ 500.00
STD	AW - Aluminum Wheels	INCLUDED
	BM - Body Side Moldings	INCLUDED
STD	IW - Intermittent Wipers	INCLUDED
STD	PM - Power Mirrors	INCLUDED
	PT - Power Trunk	INCLUDED
	MP - Metallic Paint	INCLUDED
STD	AG - Air Bag	INCLUDED
STD	RS - Passenger Airbag	INCLUDED
STD	AB - Anti-Lock Brakes (4)	INCLUDED
CCC Valuation Amount		$ 15,450.00
Condition adjustment amount		+ 389.00
Actual Cash Value		$ 15,839.00
Pre-tax amount		$ 15,839.00

========== Vehicle Valuation Summary (continued) ==========

Sales tax 7.00%	+ 1,108.73
DMV Fee	+ 23.00
Adjusted vehicle valuation amount	$ 16,970.73

** The base value is the local market value of a vehicle of the same year, make, and model as the loss vehicle, including average mileage and all standard (STD) and predominant (PREDOM) options. As such, the vehicle equipment listing reflects proper deductions for all standard or predominant option(s) which are not present on the loss vehicle. In cases where a standard or predominant option is superseded by a replacement or upgrade, a corresponding addition will appear for the option which supersedes the standard/predominant option.

========== Valuation Processing Notes ==========

Included in our backup are similar models to the loss vehicle.
Proper adjustments were made for this valuation.

Your valuation has been prepared in compliance with Section 120-2-52.06(a)(4) of the Rules and Regulations of the Georgia Department of Insurance, governing computerized databases.

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The trade names and/or trademarks used herein are owned by their respective trademark owners.

Valuation Methodology

CCC based the valuation of your 1999 Pontiac Grand Prix GTP on the local market of Lindale, GA.

CCC searched 5 local vehicle databases in the preparation of your valuation.

The primary local vehicle database searched was Rome/Dalton, GA.
In this area CCC maintains a database of 1,062 inspected dealer vehicles located at 10 dealerships and 2,548 advertised vehicles taken from 16 local newspapers and magazines. This local database also includes 1,090 valuations recently completed in this area.

The secondary local vehicle database searched was North Atlanta, GA.
In this area CCC maintains a database of 4,124 inspected dealer vehicles located at 40 dealerships and 23,683 advertised vehicles taken from 19 local newspapers and magazines. This local database also includes 4,898 valuations recently completed in this area.

The third local vehicle database searched was South Atlanta, GA.
In this area CCC maintains a database of 3,465 inspected dealer vehicles located at 33 dealerships and 19,707 advertised vehicles taken from 23 local newspapers and magazines. This local database also includes 8,043 valuations recently completed in this area.

The fourth local vehicle database searched was Macon, GA.
In this area CCC maintains a database of 1,316 inspected dealer vehicles located at 19 dealerships and 3,875 advertised vehicles taken from 15 local newspapers and magazines. This local database also includes 1,389 valuations recently completed in this area.

The fifth local vehicle database searched was Gainesville, GA.
In this area CCC maintains a database of 1,414 inspected dealer vehicles located at 11 dealerships and 3,377 advertised vehicles taken from 17 local newspapers and magazines. This local database also includes 1,717 valuations recently completed in this area.

CCC searched the above databases for comparable vehicles based on the year, make, model, body style and engine configuration of your vehicle. Adjustments were made to the value of each comparable vehicle to compensate for differences in year, model, body style, engine configuration, packages, options, and mileage. From these local databases CCC identified 12 dealer inspected vehicles and 25 advertised vehicles as sufficiently similar to your 1999 Pontiac Grand Prix GTP to be considered as comparable vehicles. CCC selected 7 dealer inspected vehicles and 16 advertised vehicles as the most comparable and used their values to determine your valuation.

Your valuation was prepared automatically by our expert system. The valuation was based on both dealer inventory and advertised vehicles. Dealer inventory vehicles have been inspected by CCC to verify condition, mileage, packages, and options. Dealer inventory includes both recently sold and currently available vehicles. Advertised vehicles include both dealer and private advertisements.

Valuation Methodology (continued)

The valuation for your 1999 Pontiac Grand Prix GTP was adjusted to reflect the mileage, options, packages and condition of your vehicle. This information was provided as part of the request for valuation. Additionally, CCC decoded the Vehicle Identification Number (VIN) to verify that your vehicle is a 1999 Pontiac Grand Prix GTP 2 door with a 6 cylinder 3.8 liter engine.

Adjustment amounts are based on a combination of factors including the region of the country, the age of the vehicle, and the type of vehicle. Your vehicle has been valued in the Southern region as a newer passenger car with 17% greater than average mileage.

The condition of key exterior, interior and mechanical components of your vehicle has been evaluated by your insurance adjuster and your valuation has been adjusted accordingly. The adjustment amount for each component is based on the age, class and value of your vehicle. CCC bases condition adjustment amounts on surveys of thousands of licensed dealerships nationwide.

The condition of your 1999 Pontiac Grand Prix GTP has been determined through the use of a four level rating system specific to the age, location and type of your vehicle. Your 1999 Pontiac Grand Prix GTP was rated in condition 1.77 based on scale of 0.00 to 3.00. The four levels are as follows:

Major Wear
Exterior Has Dings And Dents, Moldings Not Intact. Paint Is Faded, Deeply Scratched/Chipped, or Mismatched. Engine Oily/Dirty. Lack of Regular Maintenance Evident. Carpets And Upholstery Soiled/Torn/Damaged. Dashboard Components Damaged or Missing. Tire Tread Less Than 4/32".

Moderate Wear
Some Parking Dings But No Large Dents. Paint May Need Minor Touch-Up But No Deep Scratches/Chips. Engine IN Good Condition, Shows Normal Wear. Interior Shows Signs of Wear But No Major Tears or Burns. All Dash Components IN Working Order. Tire Tread 5-7/32" And Even.

Dealer Ready
Vehicle Is Completely Dealer-Ready. Body Free of Visible Damage. Any Dings or Scratches Have Been Touched Up. Engine Steam Cleaned, Fully Tuned. Interior Clean, No Damage Present. Components Intact And Presentable. Tire Tread 8-10/32" With Even Wear Patterns.

Exceptional
Complete High Level of Maintenance Is Readily Apparent. Paint Retains Original Factory Luster. No Scratches, Chips, Dings, or Damage of Any Kind. Very Little If Any Wear In Seats And Carpets. Tire Tread Is Over 10/32" Deep.

The results of the condition rating based on the above levels are reflected in the condition adjustment section of this valuation.

========== Valuation Methodology (continued) ==========

From this database 37 representative vehicles were found and used, in part, in this valuation. The most representative 23 vehicles are listed in this response.

Vehicle Condition

Category	Condition	Adjustments
INTERIOR		
Seats	Dealer ready	$81
Carpets	Moderate wear	$0
Dashboard	Dealer ready	$0
Headliner	Dealer ready	$0
EXTERIOR		
Body	Dealer ready	$81
Glass	Moderate wear	$0
Appraiser comment: W/S PITTED		
Paint	Dealer ready	$65
MECHANICAL		
Engine	Moderate wear	$0
Appraiser comment: COMPLETLY BURNED		
Transmission	Moderate wear	$0
Appraiser comment: SEE ABOVE		
TIRES		
Front Tires	Dealer ready	$81
Appraiser comment: 8/32 9/32		
Rear Tires	Dealer ready	$81
Appraiser comment: 10/32 10/32		
Total Adjustments:		$389

DMS 6 6 1999

Vehicle Valuation Comparison

Loss Vehicle	Inspected Vehicle	Inspected Vehicle	Inspected Vehicle
1999 Pontiac Grand Prix Gtp 2d 6-3.8l-Sc Auto Trans-OD Air Conditioning AM/FM Stereo Seek With Compact Disk Equalizer Bose Music System Electric Glass Roof	1999 Pontiac Grand Prix Gtp 4d Sed 6 Auto Trans-OD Air Conditioning AM/FM Stereo With Compact Disk Electric Glass Roof	1999 Pontiac Grand Prix Se 4d Sed 6 Auto Trans-OD Air Conditioning AM/FM Stereo With Tape Cassette	1999 Pontiac Grand Prix Gt 4d Sed 6 Auto Trans-OD Air Conditioning AM/FM Stereo With Compact Disk
Opts On Comp Veh:		Privacy Glass	
Opts Not On Comp:		Power Driver Seat Leather Seats Keyless Entry Theft Deterrent/Alarm Aluminum Wheels	Power Driver Seat Leather Seats Keyless Entry Aluminum Wheels
Miles: 46,71[illegible]	50,553	37,006	45,321
	Insp. 1/22/2002	Insp. 1/29/2002	
Location:	Conyers	Dallas	Marietta
Distance From Lindale	75	42	7
Dealer:	John Miles Chev/Chr	Pye Buick/Olds	Carl Black Buick/P
Contact Person:	Major Martin	Joey Kelley Usa	Ron Johnson, Used
Phone Number:	770/483-8766	704/326-5123	770/424-2200
VIN:	1G2WR5213XF210649	1G2WJ52M9XF293419	1G2WF52K8XF250924
	Stock# P4296	Stock# P0n030	Stock# 12915a
	List $ 16,575	List $ 12,000	Recently
	Take $ 15,169	Take $ 11,000	Avail. $ 14,495
Adjustments			
Model/Year		+ 3,125	+ 1,825
Radio Options	+ 150	+ 200	+ 150
Roof		+ 500	+ 500
Opts On Comp Veh:		- 100 *	
Opts Not On Comp:		+ 1,000	+ 850
Odometer	+ 245	- 753	- 101
Condition	- 536	- 536	- 536
Adjusted Value	$ 15,049	$ 14,436	$ 17,183

Supplemental Inspected Vehicles

Dealer/Location/Yr Model/ VIN Stock# Color	Phone/Odometer	Price	Compare to Los
John Miles Chev/Chrys/Plym/Jeep/Used Conyers, Ga. 75 Miles From Lindale 1999 Grand Prix Gtp 1G2WR5213XF210848 P4296 Blk	(770) 483-8766 50,553 A	$ 15,169	$ 15,04
Pye Buick/Olds Dalton, Ga. 43 Miles From Lindale 1999 Grand Prix Se 1G2WJ52M8XF293419 P0N030 Red	(706) 226-5122 37,006 A	$ 11,000	$ 14,43
Carl Black Buick/Pontiac Marietta, Ga. 39 Miles From Lindale 1999 Grand Prix Gt 1G2WP52K8XF250924	(770) 424-2200 45,321	$ 14,495	$ 17,18
Lou Sobh Of Conyers Conyers, Ga. 75 Miles From Lindale 1999 Grand Prix Gt 1G2WP52K1XF251901	(770) 929-8777 36,437	$ 14,895	$ 16,63
Royal Oldsmobile Atlanta, Ga. 61 Miles From Lindale 1999 Grand Prix Gt 1G2WP52K9XF295151	(404) 296-9100 37,227	$ 15,450	$ 15,81
Lapeyre's Dodge Jonesboro, Ga. 63 Miles From Lindale 1999 Grand Prix Gt 1G2WP12K2XF288562	(770) 968-4900 57,243	$ 13,007	$ 16,42
Perrenoc Pontiac Snellville, Ga. 70 Miles From Lindale 1999 Grand Prix Gt 1G2WP52K4XF210307	(770) 985-3333 34,883	$ 12,995	$ 14,91

A=available

Supplemental Local Advertisements

Source/Location/Year Model	Phone/ Odometer Date	Price	Compare To Lo
Princeville Central Oregonian Smyrna, Ga. 43 Miles From Lindale 1999 Grand Prix GT	(678) 842-0921 43,000 12/29/2001	$ 11,900	$ 14,96

Supplemental Local Advertisements (continued)

Source/Location/Year Model	Phone/ Odometer	Date	Price	Distance to Loc
Athens Daily News/Banner Heral Norcross, Ga. 58 Miles From Lindale 1999 Grand Prix GTP	(770) 605-9219 19,000	01/11/2002	$ 16,500	$ 15.34
Ga. Auto Trader Over 5k Atlanta, Ga. 60 Miles From Lindale 1999 Grand Prix GT	(404) 366-9245 28,000	01/22/2002	$ 13,800	$ 15,02
Atlanta Journal Constitution Atlanta, Ga. 51 Miles From Lindale 1999 Grand Prix GT	(678) 420-0971 43,000	12/02/2001	$ 11,900	$ 14,90
Atlanta Journal Constitution Tucker, Ga. 51 Miles From Lindale 1999 Grand Prix GT	(678) 987-2819 32,000	12/02/2001	$ 12,900	$ 14,69
Athens Daily News/Banner Heral 1999 Grand Prix Gtp	(706) 605-9219 19,000	12/23/2001	$ 16,500	$ 15.34
Macon Telegraph Perry, Ga. 146 Miles From Lindale 1999 Grand Prix GT	(478) 987-2122 23,000	12/30/2001	$ 14,762	$ 15.79
Marietta Daily Journal Acworth Ga 30 Miles From Lindale 1999 Grand Prix GTP	(770) 974-4242 unknown	12/29/2001	$ 15,800	$ 15.50
Gainesville Times Gainesville, Ga. 78 Miles From Lindale 1999 Grand Prix GTP	(770) 718-3100 unknown	12/30/2001	$ 14,500	$ 14.00
Ga. Auto Trader Over 5k Gainesville. Ga. 79 Miles From Lindale 1999 Grand Prix GT	(770) 532-4355 unknown	12/25/2001	$ 13,440	$ 15,46
Atlanta Journal Constitution Conyers, Ga. 75 Miles From Lindale 1999 Grand Prix GTP	(770) 761-0020 unknown	11/18/2001	$ 15,888	$ 15 45
Macon Telegraph Macon. Ga. 130 Miles From Lindale 1999 Grand Prix GT	(478) 781-7701 unknown	12/16/2001	$ 13,888	$ 16,11
Macon Telegraph Warner Robins, Ga. 142 Miles From Lindale	(478) 929-0222		$ 12,900	$ 15.17

2002 0 0 1AM

Supplemental Local Advertisements (most recent)

Source/Location/Year Model	Phone/ Odometer	Date	Price	Compare to Loss
1999 Grand Prix GT	unknown	12/30/2001		
Ga. Auto Trader Over 5k · Conyers, Ga. 75 Miles From Lindale 1999 Grand Prix GT	(678) 413-0190		$ 13,900	$ 15,81
	unknown	11/13/2001		
Atlanta Journal Constitution Dunwoody, Ga. 51 Miles From Lindale 1999 Grand Prix GT	(770) 393-0560		$ 14,977	$ 17,25
	unknown	11/18/2001		
Ga. Auto Trader Over 5k Jonesboro, Ga. 63 Miles From Lindale 1999 Grand Prix GT	(770) 968-4900		$ 11,995	$ 14,27
	unknown	11/13/2001		

[illegible]

SEND TO: CCC INFORMATION SERVICES INC
ATTN: SETTLEMENT COORDINATOR
100 S. MAIN ST.
SIOUX FALLS SD 57104
FAX: 1-800-621-7079

Settlement Data

Request number: 28783831
Insured: OTTING
Claim reference: 4096129360H01

User id: 26080 Code: AL
Vehicle: 1999 PONT GRAND PRIX GTP
Adjuster: ROCC08L
Settl Adj: _____

	CCC Values		Settlement Values	
Base Valuation:	15450.00		_____	
Condition Adjustment Amount:	389.00	+	_____	
Additional Considerations:		(+)	_____	
Prior Damage:		(-)	_____	
Non-Factory Options:		(+)	_____	
Other Pre-Tax Adjustments:		(+/-)	_____	
Subtotal (ACV):	15839.00	+		
7.00% Tax:	1108.73	+	_____	_____ %
Deductible:		(-)	_____	
Other Post-Tax Adjustments:	27.00	+	_____	
[illegible]		+	_____	
Adjusted CCC Amount:	16970.73	=		
Final Settlement Amount:			_____	

Settlement date: __/__/____ (mm/dd/yyyy)

[illegible] __/__/____ (mm/dd/yyyy)

Claim Representative Settlement Notes:

DEC 20 1999

AFFIDAVIT OF VEHICLE FIRE

****

(ALL QUESTIONS MUST BE ANSWERED OR THIS AFFIDAVIT MAY BE REJECTED)

Claim Number 4096129368-RCB Policy Number [redacted]

I. POLICYHOLDER

[redacted]

Date of Birth 10 / 02 / 60 Date of Birth 6 / 30 / 60

Social Security No 255 / 31 / 5089 Social Security No / /

Occupation MANAGER - owner - Occupation House wife -

Name & Address of Employer Others + Sons Name & Address of Employer —

Auto parts INC.

Length of Employment 25 yrs. Length of Employment

Salary $ 50,000 Salary $

List All Dependents & Ages 15 yr. old Sons + twice.

Any Separations or Divorces? (YES/ NO) If yes, give both names, dates of marriages and divorces and county.

II LOSS FACTS

Date of fire 1-28-02 Time 830-930 AM/ PM Was vehicle locked? YES/ NO Were keys in vehicle? YES/ NO

Specific location of vehicle at time of fire My Home Reason vehicle left at this location Live Here

Name & address of person leaving vehicle at this location Ronald + Others

Name(s) & address(es) of all others present Lee [redacted]

Personal items in vehicle at time of fire CDS - -

Principal use of vehicle? pleasure - — Principal User Ronald T [redacted]

When was the fire discovered? Date 1-28-02 Time 830-930 AM/ PM By Whom? Ronald [redacted]

Action taken after vehicle was discovered burning Called 911 - Water Down with Water Hose

Which Agency was the vehicle fire reported to? Floyd Co Date 1-28-02 Time 830-930 AM/ PM

By Whom? Dixie Others Agency Case No How Reported? 911 / Cell Phone / Neighbor / Other

Location of Vehicle (Name/ Address/ Phone No) Ronald T [redacted]

Have the police made any arrests or have any suspects? YES/ NO Do [redacted]

Have you ever had a vehicle fire before? (YES/ NO) If yes, give details.

III VEHICLE DESCRIPTION

Year 1999 Make Pont Model Grand Prix GTP Body Type 2DR Color Silver

Vehicle Identification No License Plate No State GA Year 2002

Odometer Reading Around 45 to 50 Titled Owner(s) Ronald + others —

Date of Purchase? NEW/ USED Purchase Price $ At time of purchase was vehicle damaged? YES/ NO

SELLER: Dealer / Individual (Name/ Address/ Phone) Heritage pont Buick 291-2277

How was vehicle paid for? CASH/ CHECK/ FINANCED If financed Name & address of Company Bank Rome Bank (Rol Barton) 295 9500

Account No Balance Due $ Loan term (months) Monthly payment $ 469.00

Is account past due? (YES/ NO) Has vehicle been for sale? YES/ NO Any offers? YES/ NO Who?

How many sets of keys are there? 2 Are all sets in your possession? YES/ NO Any other insurance on this vehicle? YES/ NO

If yes, Name of company and policy no

TRANSMISSION **OPTIONAL** **POWER OPTIONS**

AT S6 S5 S4 S3 OD 4WD

ENGINE Size: HP or Cubic In _____ Cylinders: 3/ 4/ 6/ 8/ 10/ 12
Turbo / Diesel

PS Power Steering
PB Power Brakes
PW Power Windows
PL Power Locks
SP Pwr Drivers Seat
AB Anti-Lock Brakes
PC Pwr Passenger Seat
PA Power Antenna
PM Power Mirror(s)
PT Power Trunk Release
WP Rear Window Wiper

DECOR / CONVENIENCE
AC Air Conditioning
RD Rear Defogger
TW Tilt Wheel
CC Cruise Control
CS Cloth Seats
LS Leather Seats
TG Tinted Glass
IW Intermittent Wipers
RL Reclining Seats
AG Air Bag
RG Passenger Air Bag

RADIO
AM AM
FM FM
ST Stereo
CA Cassette
SE Seek/Scan
EQ Equalizer
CD CD Player

ROOF OPTIONS
VR Vinyl Roof
ES Electric Steel-Sun
EG Electric Glass-Sun
MG Manual Glass-Sun
MS Manual Steel-Sun
FR Flip Roof
TT T-tops

WHEEL OPTIONS
AW Aluminum Wheels
AY Alloy Wheels
LC Locking Wire Wheels
SY Styled Steel Wheels
WW Wire Wheels
WC Wire Wheel Covers
RW Rally Wheels

TRUCK / VAN OPTIONS
SB Step Bumper SW Sliding Rear Window XT Auxiliary Fuel Tank FL Fog Lights BL Bed liner AR Chrome Bed rails RB Roll bar
TP Trailering Package BD Running Boards DA Dual Air Conditioning WD Dual Rear Wheels TB Permanent Tool Box LB Long bed
SB Short Bed SS Swivel Cpt Chairs #_____ CT Camper top 1) Fiberglass 2) Aluminum Brand _____ Age ____ Cost $ _____
TRUCK BED: Flatside / Stepside / Flareside Package(i.e. XLT, Scottsdale, Silverado, Mark III Van etc.) _____
Other: (i.e. Bugshield, Grill guard, Winch etc.) _____

REFURBISHMENT

TRANSMISSION: Mileage at time of work _____
Who performed work(Name/Address/Phone) _____
Date completed _____ Cost $ _____ Receipt? YES/ NO

ENGINE: Mileage at time of work _____
Who performed work(Name/Address/Phone) _____
Date completed _____ Cost $ _____ Receipt? YES/ NO

TIRES: Brand & Size _____
Place purchased(Name/Address/Phone) _____
Date purchase _____ Mileage _____ Cost $ _____

PAINT: BASIC STANDARD CUSTOM
Who performed work(Name/Address/Phone) _____
Date completed _____ Cost $ _____ Receipt? Yes/ NO

INTERIOR: LEATHER VINYL CLOTH OTHER _____
Who performed work(Name/Address/Phone) _____
Date completed _____ Cost $ _____ Receipt? YES/ NO

STEREO: Components _____
Who performed work(Name/Address/Phone) _____
Date Completed _____ Cost $ _____ Receipt? YES / NO

VEHICLE CONDITION: POOR GOOD FAIR EXCELLENT

Who performed regular maintenance service(Name/ Address/ Phone) _____
Date last serviced _____ What was done? _____

IV POLICY INFORMATION

How long have you been insured with Allstate? _____ Present Insurance agent _____
Previous Insurance Company _____ Policy No _____ Date you changed companies? _____
Ever been canceled, terminated or non-renewed by a prior insurance company? (YES/ NO) If yes, give details: _____

Any other insurance claims in the past five (5) years? (YES/ NO) If yes, give details (dates, location, insurance company, cause and settlement)

V If any information provided in this affidavit is false it may be the basis for a denial of your claim. This affidavit must be signed, notarized and returned by mail to Allstate Insurance Company claims office. All questions must be answered or this affidavit may be rejected. I certify that I have read this entire affidavit. Are the answers you have given true and correct to your best knowledge and belief? YES NO
POLICYHOLDER(S) _____
Signature(s)

Address: _____

Subscribed & Sworn to before me, this _____ day of _____, 20 _____

_____
Notary Public

My Commission Expires: _____, 20_____

MAY 0 6 2002

A

FDID *	State *	Incident Date * (MM DD YYYY)	Station	Incident Number *	Exposure *	
00001	GA	01 28 2002	012	02-00005[redacted]	000	☐ Delete ☐ Change ☐ No Activity

NFIRS - Basic

B Location*

☐ Check this box to indicate that the address for this incident is provided on the Wildland Fire Module in Section D "Alternative Location Specification". Use only for Wildland fires.

Census Tract 18 -

☒ Street address
☐ Intersection
☐ In front of
☐ Rear of
☐ Adjacent to
☐ Directions

Number/[redacted] | RD Street Type | SE Suffix

Apt./Suite/Room | Lindale City | GA State | 30147 Zip Code -

Cross street or directions, as applicable

C Incident Type *

131 Passenger vehicle fire
Incident Type

D Aid Given or Received*

1 ☐ Mutual aid received
2 ☐ Automatic aid recv.
3 ☐ Mutual aid given
4 ☐ Automatic aid given
5 ☐ Other aid given
N ☒ None

Their FDID | Their State
Their Incident Number

E1 Date & Time

Midnight is 0000

Check boxes if dates are the same as Alarm Date.

	Month	Day	Year	Hr Min Sec
Alarm * (ALARM always required)	01	28	2002	21:35:00
☒ Arrival * (ARRIVAL required, unless canceled or did not arrive)	01	28	2002	21:42:00
☒ Controlled (CONTROLLED Optional, Except for wildland fires)	01	28	2002	22:18:00
☒ Last Unit Cleared (LAST UNIT CLEARED, required except for wildland fires)	01	28	2002	22:18:00

E2 Shift & Alarm

Local Option

2 Shift or Platoon | 01 Alarms | F02 District

E3 Special Studies

Local Option

Special Study ID | Special Study Value

F Actions Taken*

11 Extinguish
Primary Action Taken (1)

12 Salvage & overhaul
Additional Action Taken (2)

92 Standby
Additional Action Taken (3)

G1 Resources*

☒ Check this box and skip this section if an Apparatus or Personnel form is used.

	Apparatus	Personnel
Suppression	0003	0001
EMS		
Other		

☐ Check box if resource counts include aid received resources.

G2 Estimated Dollar Losses & Values

LOSSES: Required for all fires if known. Optional for non fires.

		None
Property $,000,000		☐
Contents $,000,000		☐

PRE-INCIDENT VALUE: Optional

Property $,000,000	☐
Contents $,000,000	☐

Completed Modules

☒ Fire-2
☐ Structure-3
☐ Civil Fire Cas.-4
☐ Fire Serv. Cas.-5
☐ EMS-6
☐ HazMat-7
☐ Wildland Fire-8
☒ Apparatus-9
☒ Personnel-10
☐ Arson-11

H1 Casualties ☒ None

	Deaths	Injuries
Fire Service		
Civilian		

H2 Detector

Required for Confined Fires.

1 ☐ Detector alerted occupants
2 ☐ Detector did not alert them
U ☐ Unknown

H3 Hazardous Materials Release

N ☐ None
1 ☐ Natural Gas: stove leak, no ignition or HazMat evidence
2 ☐ Propane Gas: 40 lb. tank for in home BBQ grill
3 ☒ Gasoline: vehicle fuel tank or portable container
4 ☐ Kerosene: fuel burning equipment or portable storage
5 ☐ Diesel fuel/fuel oil: vehicle fuel tank or portable
6 ☐ Household solvents: home/office spill, cleanup only
7 ☐ Motor oil: from engine or portable container
8 ☐ Paint: from paint cans totaling < 55 gallons
O ☐ Other: Special HazMat actions required or spill > 55gal.. Please complete the HazMat form

I Mixed Use Property

NN ☒ Not Mixed
10 ☐ Assembly use
20 ☐ Education use
33 ☐ Medical use
40 ☐ Residential use
51 ☐ Row of stores
53 ☐ Enclosed mall
58 ☐ Bus. & Residential
59 ☐ Office use
60 ☐ Industrial use
63 ☐ Military use
65 ☐ Farm use
00 ☐ Other mixed use

J Property Use* Structures

131 ☐ Church, place of worship
161 ☐ Restaurant or cafeteria
162 ☐ Bar/Tavern or nightclub
213 ☐ Elementary school or kindergarten
215 ☐ High school or junior high
241 ☐ College, adult education
311 ☐ Care facility for the aged
331 ☐ Hospital
341 ☐ Clinic, clinic type infirmary
342 ☐ Doctor/dentist office
361 ☐ Prison or jail, not juvenile
419 ☐ 1-or 2-family dwelling
429 ☐ Multi-family dwelling
439 ☐ Rooming/boarding house
449 ☐ Commercial hotel or motel
459 ☐ Residential, board and care
464 ☐ Dormitory/barracks
519 ☐ Food and beverage sales
539 ☐ Household goods, sales, repairs
579 ☐ Motor vehicle/boat sales/repair
571 ☐ Gas or service station
599 ☐ Business office
615 ☐ Electric generating plant
629 ☐ Laboratory/science lab
700 ☐ Manufacturing plant
819 ☐ Livestock/poultry storage (barn)
882 ☐ Non-residential parking garage
891 ☐ Warehouse

Outside

124 ☐ Playground or park
655 ☐ Crops or orchard
669 ☐ Forest (timberland)
807 ☐ Outdoor storage area
919 ☐ Dump or sanitary landfill
931 ☐ Open land or field
936 ☐ Vacant lot
938 ☐ Graded/cared for plot of land
946 ☐ Lake, river, stream
951 ☐ Railroad right of way
960 ☐ Other street
961 ☐ Highway/divided highway
962 ☒ Residential street/driveway
981 ☐ Construction site
984 ☐ Industrial plant yard

Lookup and enter a Property Use code only if you have NOT checked a Property Use box:

Property Use 962

Residential street, road or

NFIRS-1 Revision 03/11/98

K1 Person/Entity Involved

Local Option

Business name (if applicable) | Area Code - Phone Number

☐ Check This Box if same address as incident location. Then skip the three duplicate address lines.

Mr.,Ms., Mrs. | First Name | MI | Last Name | Suffix

Number | Prefix | Street or Highway | Street Type | Suffix

Post Office Box | Apt./Suite/Room | City

State | Zip Code -

☐ More people involved? Check this box and attach Supplemental Forms (MFIRS-1B) as necessary

K2 Owner

Local Option

☐ Same as persons involved? Then check this box and skip the rest of this section.

Business name (if Applicable) [redacted]

☒ Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr.,Ms., Mrs. MR | First Name TIM | MI | Last Name [redacted] | Suffix

[redacted] | Street Type RD | Suffix SE

Post Office Box | Apt./Suite/Room | City Lindale

State GA | Zip Code 30147 -

L Remarks

Local Option

FIRE IN THE ENGINE COMPARTMENT OF A VEHICLE. E02 STOOD BY FOR A ROLL BACK WRECKER TO REMOVE THE VEHICLE FROM A PARKING AREA. THE VEHICLE WAS LEAKING FLUIDS.

L Authorization

Officer in charge ID	Signature	Position or rank	Assignment	Month	Day	Year
D6952	DeBerry, Roger G	SGT/EMT		02	05	2002

Check box if officer in charge.

Member making report ID	Signature	Position or rank	Assignment	Month	Day	Year
D6952	DeBerry, Roger G	SGT/EMT		02	05	2002

A

FDID ★	State ★	Incident Date ★ MM	DI	YYYY	Station	Incident Number ★	Exposure ★
00001	GA	01	26	2002	012	02-0000316	000

☐ Delete ☐ Change ☐ No Activity

NFIRS -2 Fire

B Property Details

B1 [ ] ☒ Not Residential
Estimated Number of residential living units in building of origin whether or not all units became involved

B2 [ ] ☒ Buildings not involved
Number of buildings involved

B3 [ ] ☒ None
Acres burned (outside fires) ☐ Less than one acre

C On-Site Materials or Products ☐ None

Complete if there were any significant amounts of commercial, industrial, energy or agricultural products or materials on the Property, whether or not they became involved

Enter up to three codes. Check one or more boxes for each code entered.

813 | Motor vehicle
On-site material (1)
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☒ Repair or service

[ ] | [ ]
On-site material (2)
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

[ ] | [ ]
On-site material (3)
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

D Ignition

D1 83 | Engine area, running
Area of fire origin ★

D2 12 | Radiated, conducted
Heat source ★

D3 UU | Undetermined
Item first ignited ★ 1 ☒ Check Box if fire spread was confined to object of origin

D4 UU | Undetermined
Type of material first ignited — Required only if item first ignited code is 00 or 470

E1 Cause of Ignition

☐ Check box if this is an exposure report. Skip to section G

1 ☐ Intentional
2 ☐ Unintentional
3 ☐ Failure of equipment or heat source
4 ☐ Act of nature
5 ☐ Cause under investigation
U ☒ Cause undetermined after investigation

E2 Factors Contributing To Ignition

☒ None

NN | None
Factor Contributing To Ignition (1)

[ ] | [ ]
Factor Contributing to Ignition (2)

E3 Human Factors Contributing To Ignition

Check all applicable boxes

1 ☐ Asleep ☒ None
2 ☐ Possibly impaired by alcohol or drugs
3 ☐ Unattended person
4 ☐ Possibly mental disabled
5 ☐ Physically Disabled
6 ☐ Multiple persons involved
7 ☐ Age was a factor

Estimated age of person involved [ ]

1 ☐ Male 2 ☐ Female

F1 Equipment Involved In Ignition

☒ None If Equipment was not involved, Skip to Section G

NNN | None
Equipment Involved

Brand [ ]

Model [ ]

Serial # [ ]

Year [ ]

F2 Equipment Power

[ ] | [ ]
Equipment Power Source

F3 Equipment Portability

1 ☐ Portable
2 ☐ Stationary

Portable equipment normally can be moved by one person, is designed to be use in multiple locations, and requires no tools to install.

G Fire Suppression Factors

Enter up to three codes. ☒ None

NNN | None
Fire suppression factor (1)

[ ] | [ ]
Fire suppression factor (2)

[ ] | [ ]
Fire suppression factor (3)

H1 Mobile Property Involved

☐ None

1 ☐ Not involved in ignition, but burned
2 ☐ Involved in ignition, but did not burn
3 ☒ Involved in ignition and burned

H2 Mobile Property Type & Make

11 | Passenger car.
Mobile property type

PN | Pontiac
Mobile property make

GRAND PRIX
Mobile property model

1999
Year

004 RBG
License Plate Number

GA
State

1G2WR1214XF268590
VIN Number

Local Use

☐ Pre-Fire Plan Available

Some of the information presented in this report may be based upon reports from other Agencies

☐ Arson report attached
☐ Police report attached
☐ Coroner report attached
☐ Other reports attached

A

FDID *	State *	Incident Date * (MM DD YYYY)	Station	Incident Number *	Exposure *	Delete / Change	NFIRS - 9 Apparatus or Resources
00001	GA	1 / 28 / 2002	012	02-0000316	000		

B Apparatus or Resources *		Date and Times (Check if same as alarm date)	Month	Day	Year	Hour	Min	Sent [X]	Number of People *	Use (Check ONE box for each apparatus to indicate its main use at the incident.)	Actions Taken	
1	ID 70	Dispatch [X]	1	28	2002	21:35		[X]	0	[X] Suppression	12	
	Type 60	Arrival [X]	1	28	2002	21:42				[ ] EMS		
		Clear [X]	1	28	2002	22:18				[ ] Other		
2	ID E02	Dispatch [X]	1	28	2002	21:35		[X]	0	[X] Suppression	11	12
	Type 11	Arrival [X]	1	28	2002	21:42				[ ] EMS	92	
		Clear [X]	1	28	2002	22:18				[ ] Other		
3	ID E03	Dispatch [X]	1	28	2002	21:35		[X]	0	[X] Suppression	93	
	Type 11	Arrival [ ]								[ ] EMS		
		Clear [X]	1	28	2002	22:18				[ ] Other		
4	ID	Dispatch [ ]						[ ]		[ ] Suppression		
	Type	Arrival [ ]								[ ] EMS		
		Clear [ ]								[ ] Other		
5	ID	Dispatch [ ]						[ ]		[ ] Suppression		
	Type	Arrival [ ]								[ ] EMS		
		Clear [ ]								[ ] Other		
6	ID	Dispatch [ ]						[ ]		[ ] Suppression		
	Type	Arrival [ ]								[ ] EMS		
		Clear [ ]								[ ] Other		
7	ID	Dispatch [ ]						[ ]		[ ] Suppression		
	Type	Arrival [ ]								[ ] EMS		
		Clear [ ]								[ ] Other		
8	ID	Dispatch [ ]						[ ]		[ ] Suppression		
	Type	Arrival [ ]								[ ] EMS		
		Clear [ ]								[ ] Other		
9	ID	Dispatch [ ]						[ ]		[ ] Suppression		
	Type	Arrival [ ]								[ ] EMS		
		Clear [ ]								[ ] Other		

Type of Apparatus or Resources

Ground Fire Suppression
- 11 Engine
- 12 Truck or aerial
- 13 Quint
- 14 Tanker & pumper combination
- 16 Brush truck
- 17 ARF (Aircraft Rescue and Firefighting)
- 10 Ground fire suppression, other

Heavy Ground Equipment
- 21 Dozer or plow
- 22 Tractor
- 24 Tanker or tender
- 20 Heavy equipment, other

Aircraft
- 41 Aircraft: fixed wing tanker
- 42 Helitanker
- 43 Helicopter
- 40 Aircraft, other

Marine Equipment
- 51 Fire boat with pump
- 52 Boat, no pump
- 50 Marine apparatus, other

Support Equipment
- 61 Breathing apparatus support
- 62 Light and air unit
- 60 Support apparatus, other

Medical & Rescue
- 71 Rescue unit
- 72 Urban Search & rescue unit
- 73 High angle rescue unit
- 75 BLS unit
- 76 ALS unit
- 70 Medical and rescue unit,other

More Apparatus? Use Additional Sheets

Other
- 91 Mobile command post
- 92 Chief officer car
- 93 Hazmat unit
- 94 Type 1 hand crew
- 95 Type 2 hand crew
- 99 Privately owned vehicle
- 00 Other apparatus/resources

- NN None
- UU Undetermined

Office of Defects Investigation
Recall Database

Call the Auto Safety Hotline toll free at 1-888-DASH-2-DOT to report safety defects or to obtain information on cars, trucks, child seats, highway or traffic safety.

Report Date: January 31, 2002 03:13:42 PM

NOTE: Click the checkboxes in the first column then SUBMIT at the bottom to order more research on those records.

Search for records on

Year: **1999**
Make: **PONTIAC**
Model: **GRAND PRIX**

Recalls

☐ Check to order research. Submit below.

NHTSA CAMPAIGN ID Number: 01V210000
Component: INTERIOR SYSTEMS:PASSENGER RESTRAINTS:AIR BAG:FRONTAL
Manufacturer: GENERAL MOTORS CORP.

Year:	Make:	Model:	Recall Date:
1999	PONTIAC	GRAND PRIX	07/02/2001

Type of Report: Vehicle

Potential Number of Units Affected: 738
Manufactured: 09/1998 - 09/1998

Defect Summary:

VEHICLE DESCRIPTION: PASSENGER VEHICLES. THE DRIVER'S AIR BAG INFLATOR MODULES COULD PRODUCE EXCESSIVE INTERNAL PRESSURE. IN THE EVENT OF A

CRASH THAT WOULD TRIGGER A DRIVER'S AIR BAG DEPLOYMENT, THE INCREASED INTERNAL PRESSURE CAN CAUSE THE INFLATOR MODULE TO EXPLODE.

Consequence Summary:

METAL AND PLASTIC DEBRIS COULD CAUSE SEVERE INJURY TO VEHICLE OCCUPANTS.

Corrective Summary:

DEALERS WILL REPLACE THE DRIVER SIDE AIR BAG MODULE.

New Search

Return to Safety Problems and Issues

Home | General Info | Cars | People | Hot | New | Site Map | Search | Tools

Send mail to the Web Master

LAW OFFICES OF
STUART J. OBERMAN

E-Mail: s.j.oberman@att.net

REPLY TO:

2300 Henderson Mill Road
Suite 210
Atlanta, Georgia 30345
(770) 491-7400
Facsimile: (770) 491-7407

LOGANVILLE

Sizemore Plaza, Suite 500
150 Highway 78
Loganville, Georgia 30052
(770) 554-4961
Facsimile (770) 554-4963

September 23, 2002

RECEIVED
SEP 24 2002
ESIS-GM CLAIMS UNIT

Ms. Janice Lapinski
Claim Administrator
ESIS Insurance Services Company
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

RE:	My Client:	Allstate Insurance Company
	Their Insured:	Tir[redacted]
	Their Claim No.:	40961293 68
	Date of Loss:	01/28/02
	Your Insured:	General Motors Corporation
	Your Claim No.:	437223

Dear Ms. Lapinski:

As per your request, enclosed please find a copy of the support documentation that will substantiate Allstate Insurance Company's subrogation demand in the amount of $16,970.73.

There are no records available for the maintenance on this particular vehicle.

As always, if you have any questions please feel free to call.

Sincerely,

Stuart J. Oberman

SJO/kmb

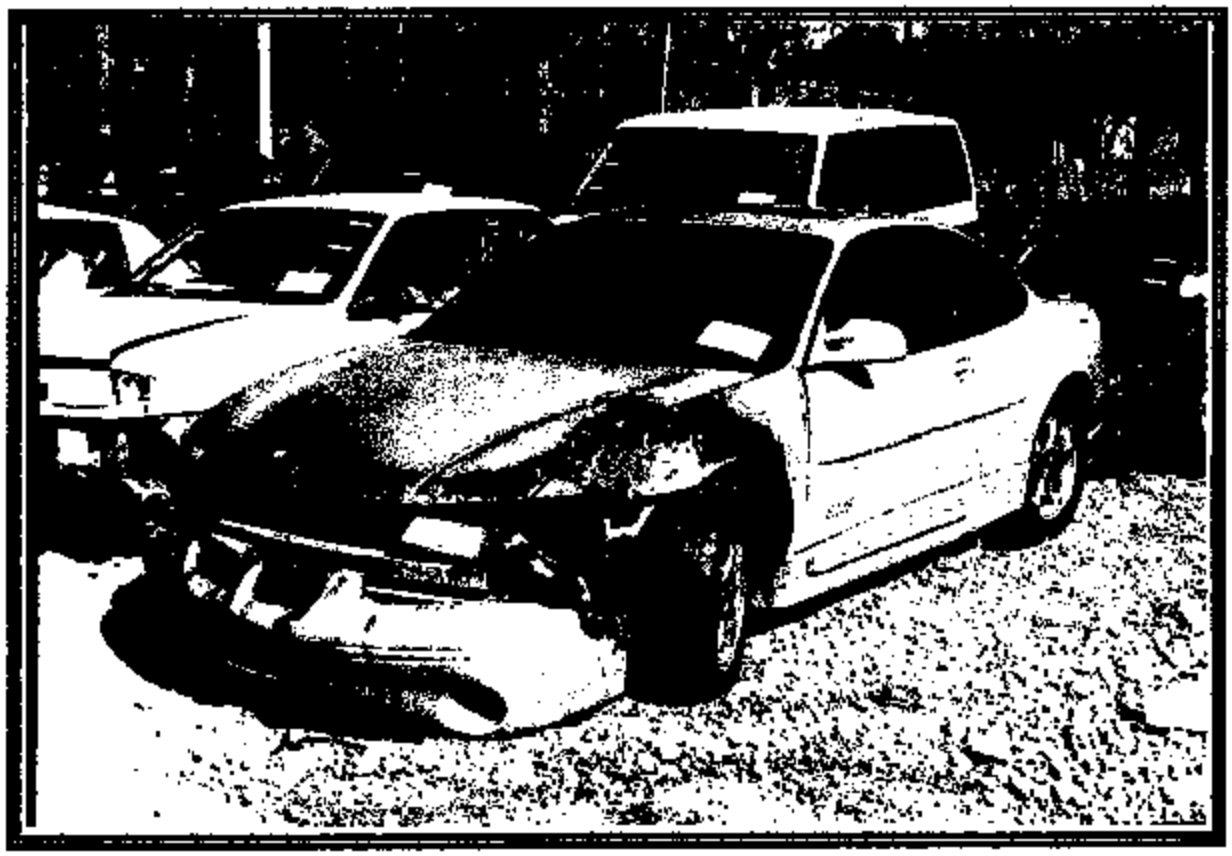

Figure 1. Insured 1999 Pontiac Grand Prix GT.

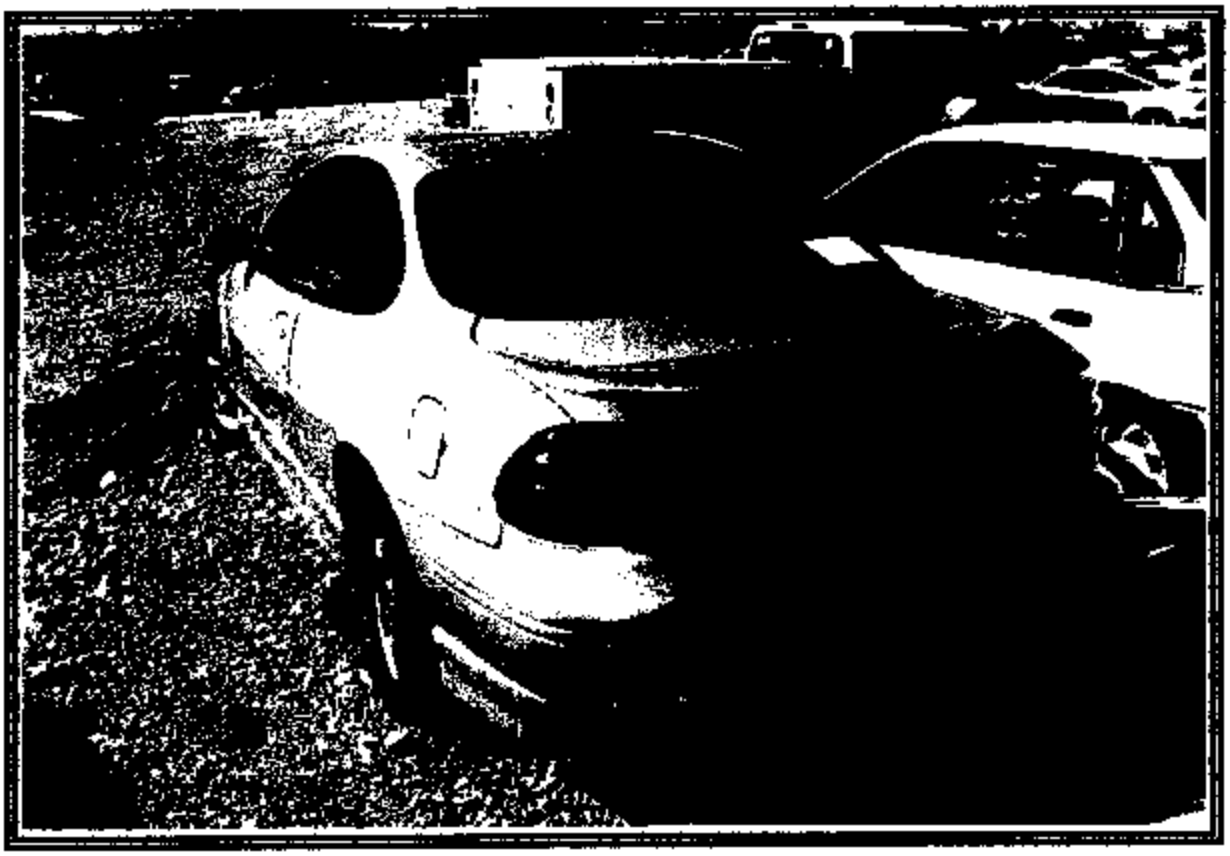

Figure 2. Driver's Side and Rear of the Vehicle.

Figure 3. Rear and Passenger's Side of the Vehicle.

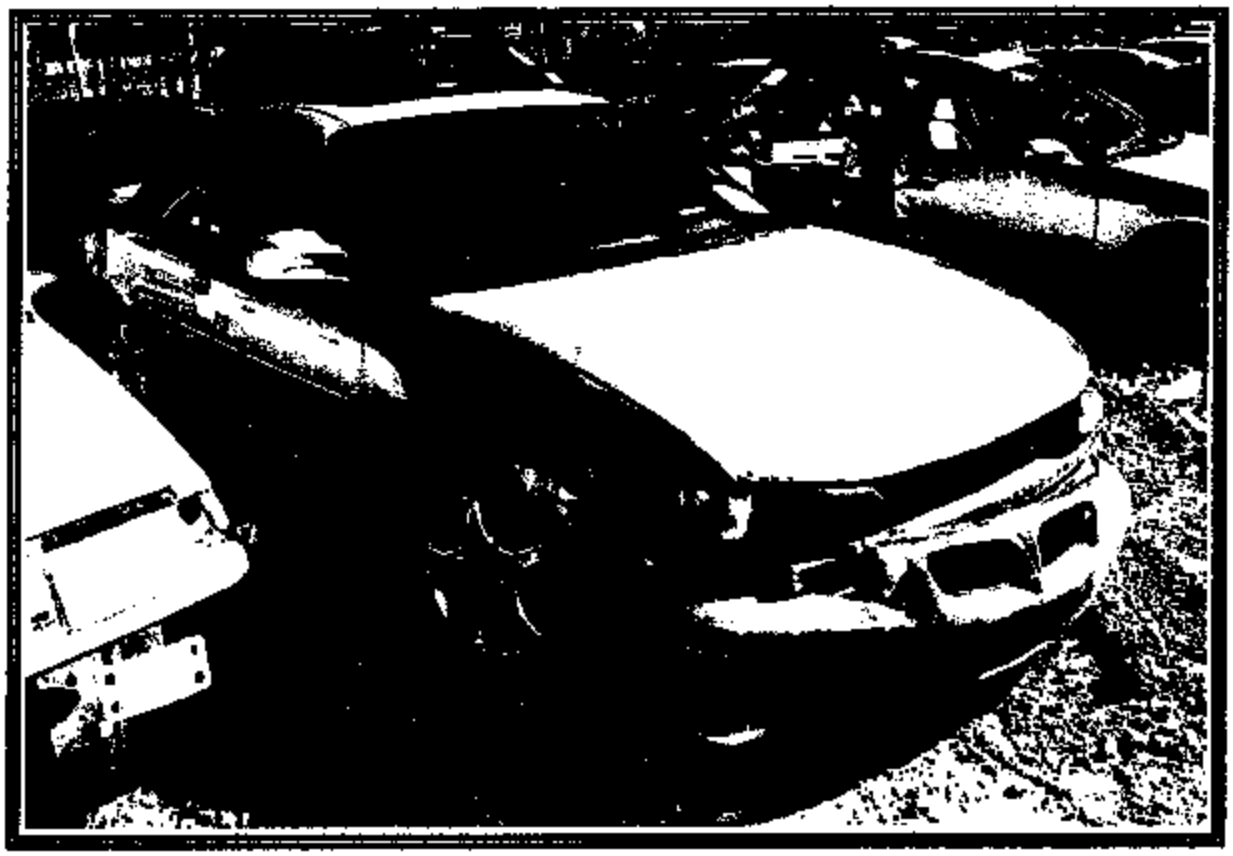

Figure 4. Passenger's Side and Front of the Vehicle.

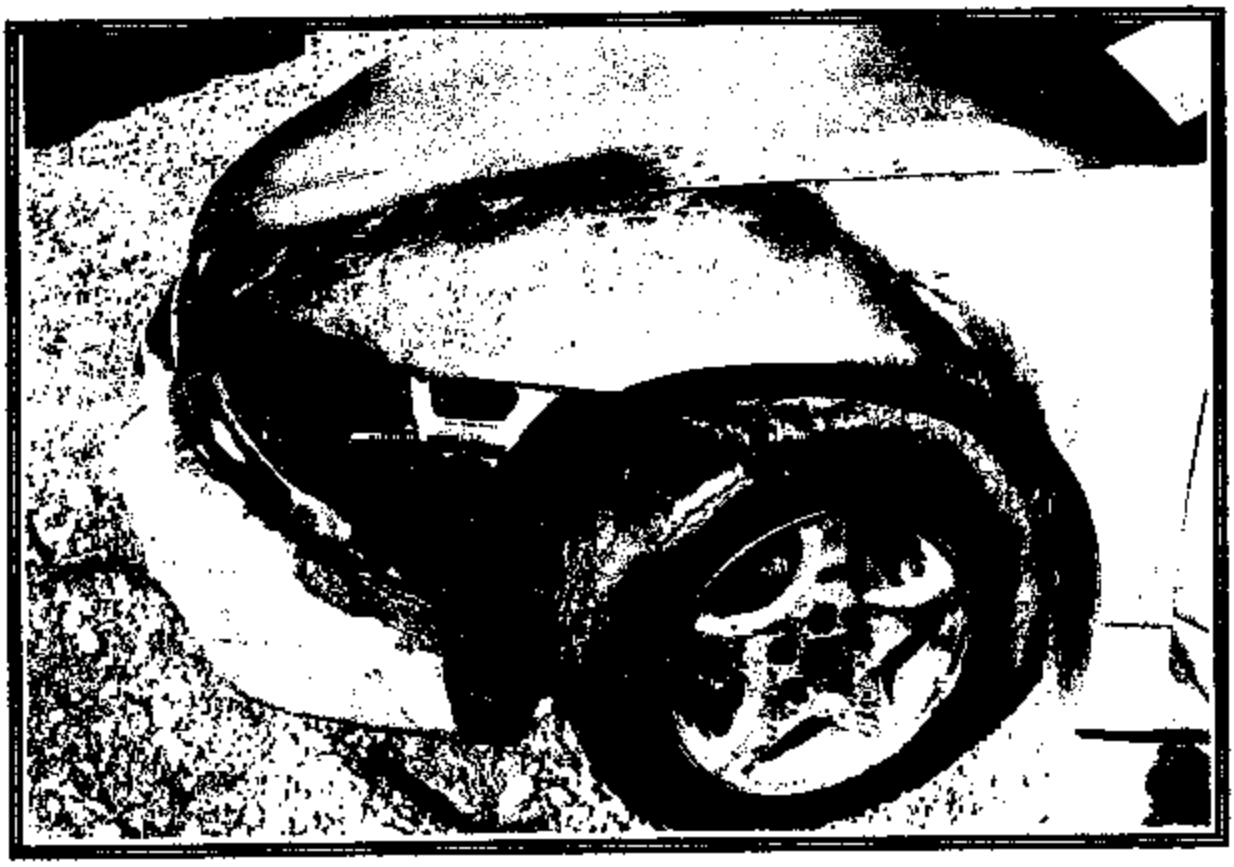

Figure 5. Burn Pattern at the Driver's Side Front Fender and Hood.

Figure 6. Light to Moderate Smoke Damage to the Front Interior, View from the Driver's Side.

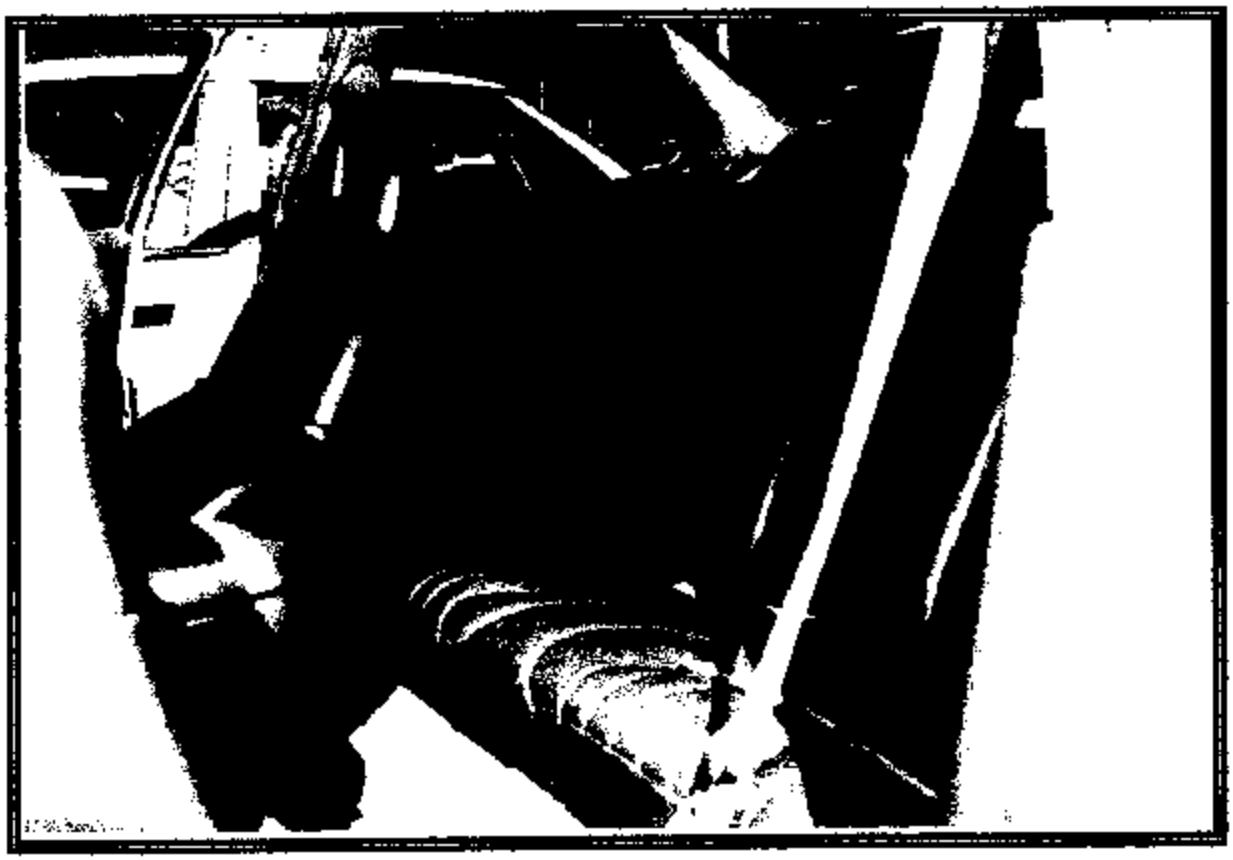

Figure 7. Smoke Damage to the Rear Interior, View from the Driver's Side.

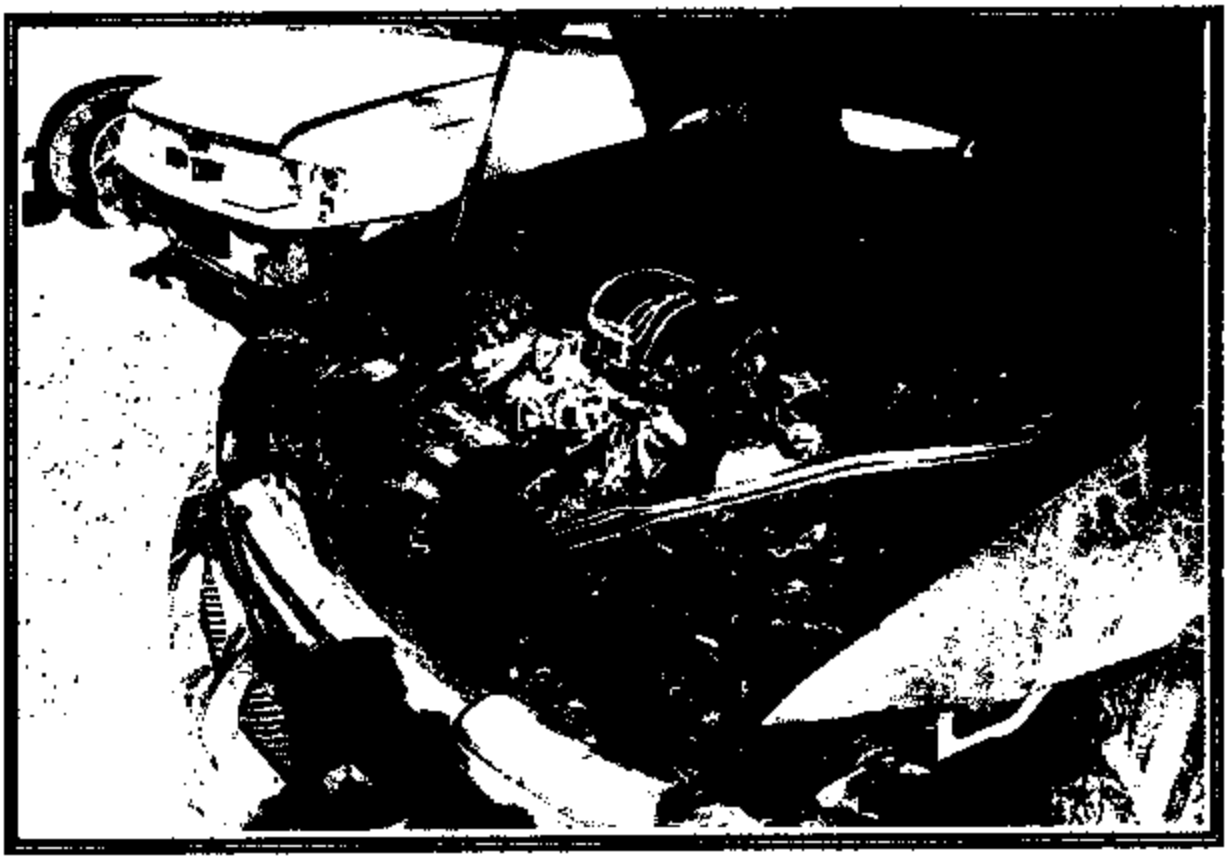

Figure 8. Fire Damage to the Engine Compartment, View from the Driver's Side Front.

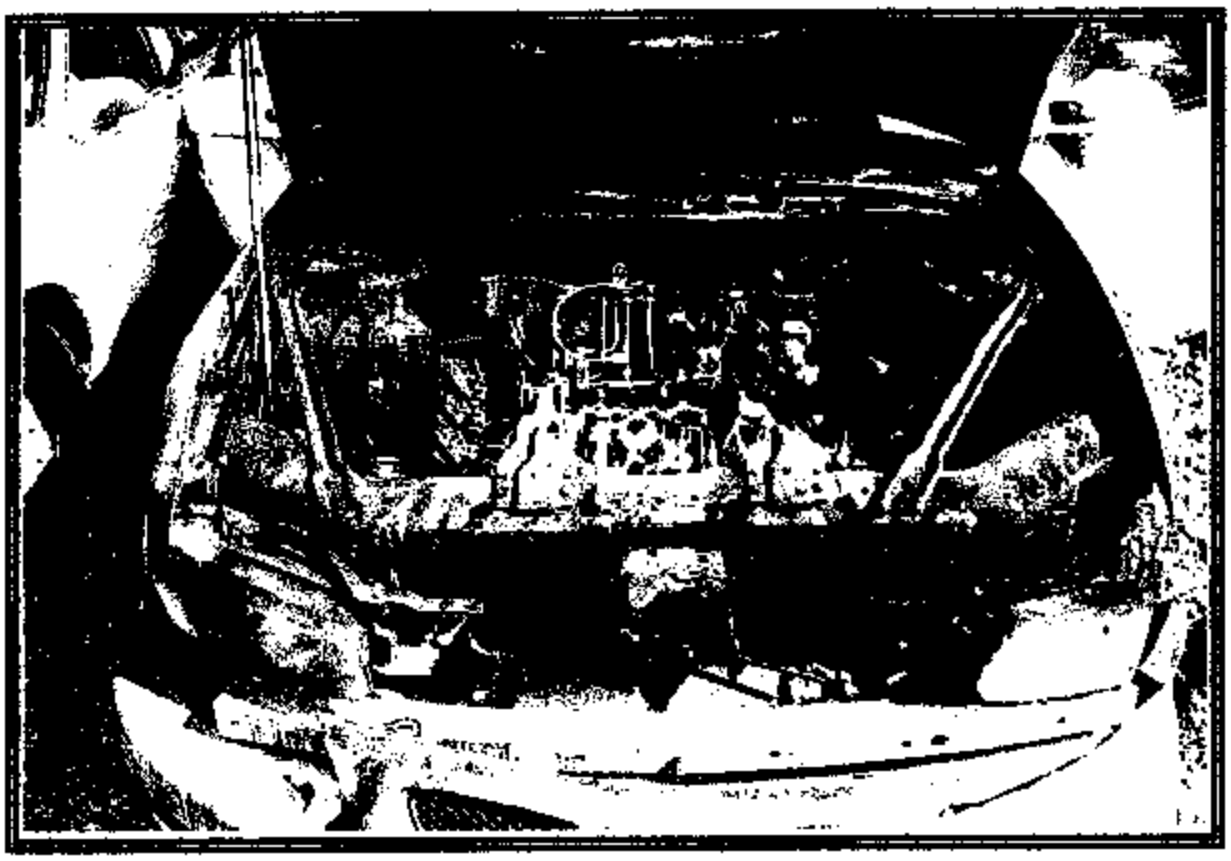

Figure 9. Fire Damage to the Engine Compartment, View from the Front.

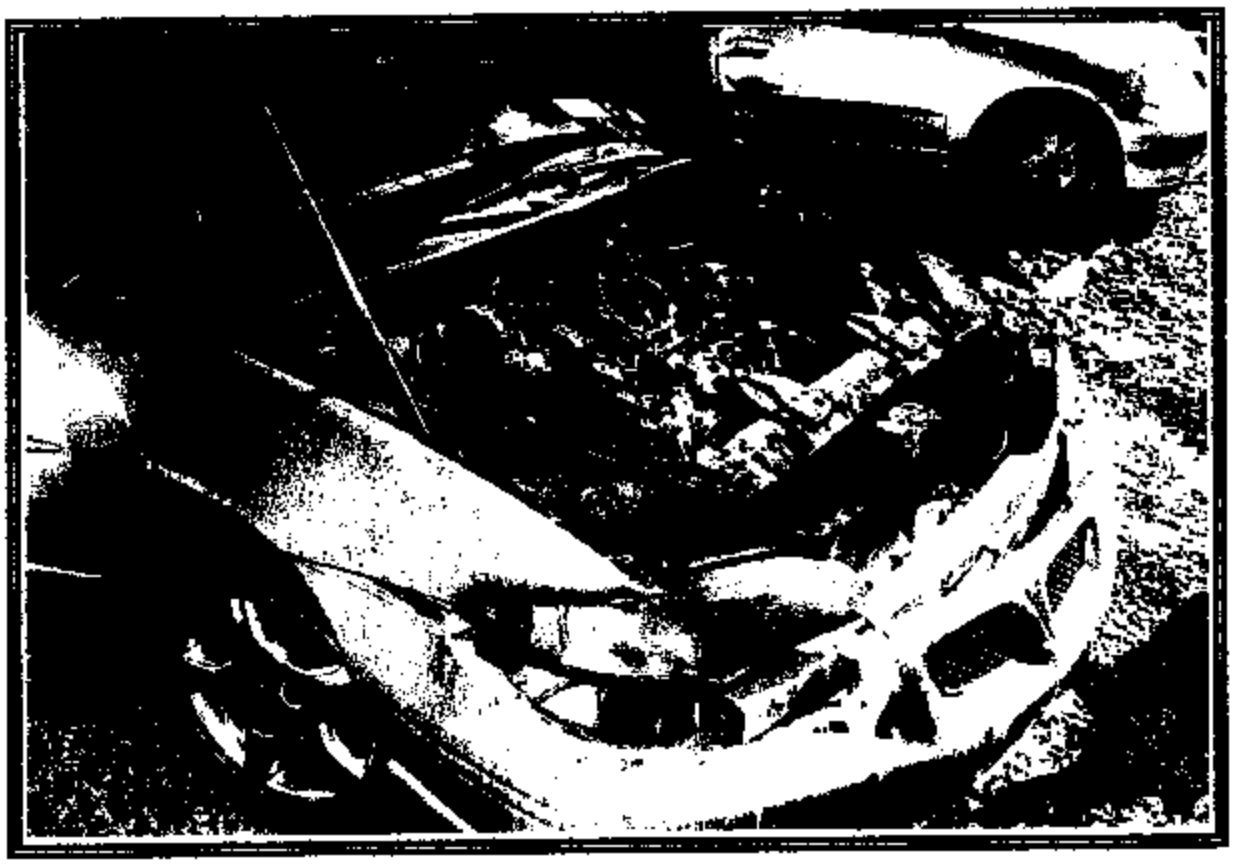

Figure 10. Fire Damage to the Engine Compartment, View from the Passenger's Side Front.

Figure 11. Identification of Minor Electrical Activity on Conductors in a Wiring Bundle on the Driver's Side Inner Fender.

Figure 12. Identification of Localized Electrical Activity on a 12-Volt Plus Battery Cable Between the Battery and Starter.

Figure 13. Identification of the Contact Point Between the 12-Volt Plus Battery Cable and the Transmission Cooling Line Crimp Connection.

LAW OFFICES OF
STUART J. OBERMAN

E-MAIL: sjoberman@att.net

REPLY TO:

2300 HENDERSON MILL ROAD
SUITE 210
ATLANTA, GEORGIA 30345
(770) 491-7400
FACSIMILE: (770) 491-7407

LOGANVILLE

SYCAMORE PLAZA, SUITE 500
150 HIGHWAY 78
LOGANVILLE, GEORGIA 30052
(770) 554-4961
FACSIMILE (770) 554-4963

September 25, 2002

Ms. Janice Lapinski
Claims Administrator
ESIS Insurance Services Company
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, Michigan 48265-3000

RECEIVED
SEP 30 2002
ESIS-GM CLAIMS UNIT

RE: My Client: Allstate Insurance Company
Their Insured: Tim [redacted]
Their Claim No.: 409612366
Date of Loss: 01/28/02
Your Client: General Motors Corporation
Your Claim No.: 437223

Dear Ms. Lapinski:

I have enclosed for your review color photographs for the vehicle in question. It appears as though the enclosed photographs were omitted from my letter dated September 23, 2002.

Thank you for your consideration in this matter and as always, if you have any questions please feel free to call.

Sincerely,

Stuart J. Oberman

SJO/dlb

Figure 1. Insured 1999 Pontiac Grand Prix GT.

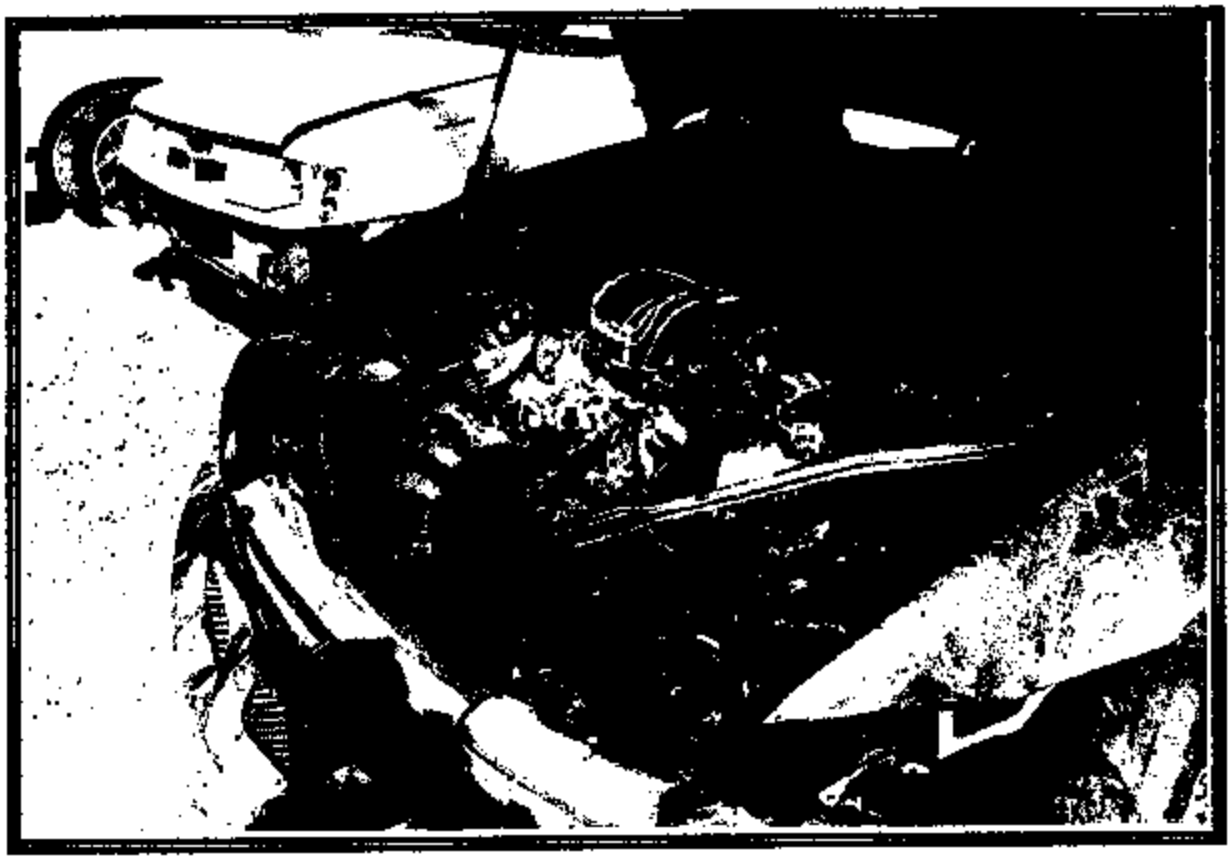

Figure 8. Fire Damage to the Engine Compartment, View from the Driver's Side Front.

Figure 11. Identification of Minor Electrical Activity on Conductors in a Wiring Bundle on the Driver's Side Inner Fender.

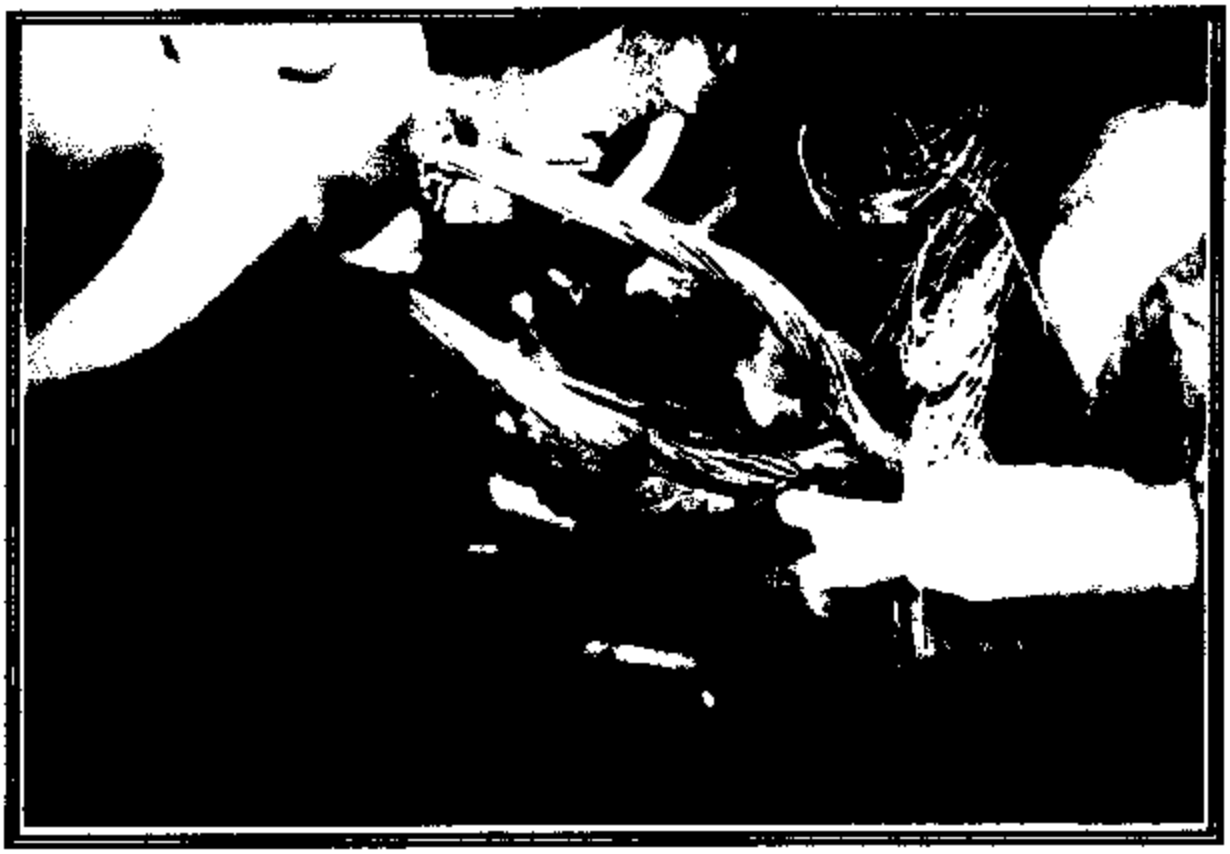

Figure 12. Identification of Localized Electrical Activity on a 12-Volt Plus Battery Cable Between the Battery and Starter.

ESIS
An Insurance Services Company

300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

313 665-3413 tel
313 665-0911 fax

janice.lapinski@esis.com

Janice Lapinski
Claims Administrator

October 3, 2002

Mr. Stuart Oberman
2300 Henderson Hill Road
Suite 210
Atlanta, GA 30345

Your File Number:	409612368
Your Insured:	Allstate a/a/o Tim [redacted]
Esis File Number:	437223
Our Client:	General Motors Corporation
Date of Event:	January 28, 2002

Dear Mr. Oberman;

Please be advised I have had this file referred for technical evaluation. Upon the conclusion of this evaluation, I will contact you with our position in this matter.

Thank you for your time and cooperation regarding this matter, and your continued patience.

Sincerely,

Janice Lapinski
Claims Administrator
ESIS Inc.

Cc: File

LAW OFFICES OF
STUART J. OBERMAN

E-Mail: s.j.oberman@att.net

REPLY TO:

2300 Henderson Mill Road
Suite 210
Atlanta, Georgia 30345
(770) 491-7400
Facsimile: (770) 491-7407

LOGANVILLE

Sycamore Plaza, Suite 500
150 Highway 78
Loganville, Georgia 30052
(770) 554-4961
Facsimile (770) 554-4963

December 12, 2002

Ms. Janice Lapinski
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, Michigan 48265-3000

RE:	My Client:	Allstate Insurance Company
	Their Insured:	Tim[redacted]
	Date of Loss:	01/28/02
	Your Client:	General Motors Corporation
	Your File No.:	437223
	Our File No.:	2750

Dear Ms. Lapinski: ***VIA FACSIMILE***

Allstate will accept $14,425.12 (85% of $16,970.73) to settle the above captioned matter.

As always, if you have any questions please feel free to give me a call.

Sincerely,

Stuart J. Oberman

SJO/kmb

LAW OFFICE OF
STUART J. OBERMAN
SUITE 250
2300 HENDERSON MILL ROAD
ATLANTA, GEORGIA 30345

E-MAIL
sjoberman@yahoo.com

TELEPHONE
(770) 491-7400

TELECOPIER
(770) 491-7407

TO: _____

ATTENTION: Janice Kapinski

TELEFAX: 1-313-665-0911

YOUR REFERENCE NO.: ESIS File# 437223

REMARKS: _____

FROM: Stuart J. Oberman PHONE NO.: 770-491-7400

DATE: 12/12/02 TIME: _____

TOTAL NUMBER OF PAGES: 2 (INCLUDING THIS PAGE)

THE INFORMATION CONTAINED IN THIS FACSIMILE MESSAGE IS ATTORNEY-CLIENT PRIVILEGE AND CONFIDENTIAL INFORMATION INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY ABOVE. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, OR THE EMPLOYEE OR AGENT RESPONSIBLE TO DELIVER IT TO THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY USE, DISSEMINATION, DISTRIBUTION OR COPY OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE NOTIFY ME IMMEDIATELY BY TELEPHONE AND RETURN THE ORIGINAL MESSAGE TO ME AT THE ABOVE ADDRESS VIA THE U.S. POSTAL SERVICE.

Janice Lapinski
Claim Administrator
ESIS/GM Central Claims Unit

ESIS
An Insurance Services Company

December 13, 2002

Mr. Stuart Oberman
2300 Henderson Mill Road
Suite 210
Atlanta, GA 30345

Re:	Your Client:	Allstate a/s/o Tim[redacted]
	Your File Number:	2750
	Our File Number:	437223
	Our Client:	General Motors Corporation
	Date of Event:	January 28, 2002

Dear Mr. Oberman;

This correspondence is in regards to the above-mentioned claim with General Motors.

As you know, a review of this matter has been completed. We discussed an offer of $8,4858.37 (50% of your client's demand). Please consider this our final offer. If I do not hear from you within 30 days, I will close our file.

Should you choose to accept this offer, please sign the release provided to you. Upon my receipt of the signed and notarized release, I will have the settlement payment released immediately.

Thank you for your attention in this regard.

Sincerely,

Janice Lapinski
Claims Administrator
313.665.3415

Cc: File

RELEASE OF PROPERTY DAMAGE CLAIM

File No: 8213-259-437223

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, a representative of Allstate Insurance Company a/s/o Tim[redacted], being of lawful age, for the sole consideration of Eight Thousand Four Hundred Eighty-five dollars 37/100 ($8,485.37) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge ESIS/General Motors Corporation, Lou Sobh Pontiac, Buick, GMC Truck, and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about January 28, 2002 at or near Lindale, GA.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital.

It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law.

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this _____ day of _____, 20____.

CAUTION: READ BEFORE SIGNING

_____ X_____ LS
Witness

_____ X_____ LS
Witness

STATE OF _____ }
}-SS
COUNTY OF _____ }

On the _____ day of _____, 20____, before me personally appeared _____

_____

to me known to be the person(s) named herein and who executed the foregoing Release and _____

acknowledged to me that _____ voluntarily executed the same.

My term expires _____, 20___. _____
Notary Public

LAW OFFICE OF
STUART J. OBERMAN
SUITE 30
2300 HENDERSON MILL ROAD
ATLANTA, GEORGIA 30345

E-MAIL
sjoberman@yahoo.com

TELEPHONE
(770) 491-7800

TELECOPIER
(770) 491-7407

TO: Janice Lapinski

ATTENTION:

TELEFAX: 1-313-665-0911

YOUR REFERENCE NO.:

REMARKS: ESIS File # 437223

SEE ATTACHED LETTER

FROM: STUART OBERMAN PHONE NO.: 7644-4961

DATE: 1/7/03 TIME: 3:50

TOTAL NUMBER OF PAGES: 2 (INCLUDING THIS PAGE)

THE INFORMATION CONTAINED IN THIS FACSIMILE MESSAGE IS ATTORNEY-CLIENT PRIVILEGE AND CONFIDENTIAL INFORMATION INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY ABOVE. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, OR THE EMPLOYEE OR AGENT RESPONSIBLE TO DELIVER IT TO THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY USE, DISSEMINATION, DISTRIBUTION OR COPY OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE NOTIFY ME IMMEDIATELY BY TELEPHONE AND RETURN THE ORIGINAL MESSAGE TO ME AT THE ABOVE ADDRESS VIA THE U.S. POSTAL SERVICE.

LAW OFFICES OF
STUART J. OBERMAN

E-Mail: sj.oberman@alt.net

REPLY TO:

2300 Henderson Mill Road
Suite 210
Atlanta, Georgia 30345
(770) 491-7400
Facsimile: (770) 491-7407

LOGANVILLE

Sizemore Plaza, Suite 500
150 Highway 78
Loganville, Georgia 30052
(770) 554-4961
Facsimile (770) 554-4963

January 3, 2003

Ms. Janice Lapinski
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, Michigan 48265-3000

RE:	My Client:	Allstate Insurance Company
	Their Insured:	Tim[redacted]
	Date of Loss:	01/28/02
	Your Client:	General Motors Corporation
	Your File No.:	437223
	Our File No.:	2750

Dear Ms. Lapinski: *VIA FACSIMILE*

As per conversation, Allstate will accept General Motors offer of $8,485.36 (50% of $16,970.73) in order to settle the above captioned matter.

I look forward to receiving the appropriate release in order to resolve this matter.

As always, if you have any questions please feel free to give me a call.

Sincerely,

Stuart J. Oberman

SJO/kmb

JOB STATUS REPORT

TIME : 01/03/2003 16:06
NAME : T 300 20 TC
FAX# : 313-665-0911
TEL# :

DATE,TIME	01/03 16:06
FAX NO./NAME	917706544963
DURATION	00:00:30
PAGE(S)	02
RESULT	OK
MODE	STANDARD ECM

300 Renaissance Center, M/C 482 C20 D71, Detroit, MI 48265

ESIS

Fax

To: Stuart Oberman	From: Janice Lapinski
Fax: 770-554-4963	Pages: 2
Phone: 313.665.3415	Date: 1-3-03
Re:	CC:

☐ Urgent ☐ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

300 Renaissance Center, M/C 482 C20 D71, Detroit, MI 48265

ESIS

Fax

To: Stuart Oberman	From: Janice Lapinski
Fax: 770-554-4963	Pages: 2
Phone: 313.665.3415	Date: 1-3-03
Re:	CC:

☐ Urgent ☐ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

RELEASE OF PROPERTY DAMAGE CLAIM

File No: 8213-259-437223

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, a representative of Allstate Insurance Company a/a/o Tim Otting, being of lawful age, for the sole consideration of Eight Thousand Four Hundred Eighty-five dollars 37/100 ($8,485.37) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge ESIS/General Motors Corporation, Lou Sobh Pontiac, Buick, GMC Truck, and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about January 28, 2002 at or near Lindale, GA.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

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THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this _____ day of _____, 20____.

CAUTION: READ BEFORE SIGNING

_____ X_____ LS
Witness

_____ X_____ LS
Witness

STATE OF _____ }
}-SS
COUNTY OF _____ }

On the _____ day of _____, 20___, before me personally appeared _____

_____

to me known to be the person(s) named herein and who executed the foregoing Release and _____

acknowledged to me that _____ voluntarily executed the same.

My term expires _____, 20__. _____
Notary Public

LAW OFFICES OF
STUART J. OBERMAN

E-Mail: s.j.oberman@att.net

REPLY TO:

2300 Henderson Mill Road
Suite 210
Atlanta, Georgia 30345
(770) 491-7400
Facsimile: (770) 491-7407

LOGANVILLE

Sizemore Plaza, Suite 500
150 Highway 78
Loganville, Georgia 30052
(770) 554-4961
Facsimile (770) 554-4963

January 7, 2003

Ms. Janice Lapinski
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, Michigan 48265-3000

RECEIVED
JAN 2 2 2003
ESIS-GM CLAIMS UNIT

RE:	My Client:	Allstate Insurance Company
	Their Insured:	Tim[redacted]
	Date of Loss:	01/28/02
	Your Client:	General Motors Corporation
	Your File No.:	437223
	Our File No.:	2750

Dear Ms. Lapinski:

Enclosed please find the Release for the above-captioned matter.

Thank you for your consideration in this matter and as always, if you have any questions please feel free to give me a call.

Sincerely,

Stuart J. Oberman

SJO/kmb

RELEASE OF PROPERTY DAMAGE CLAIM

File No: 8213-269-437223

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, a representative of Allstate Insurance Company a/a/o Tim[redacted], being of lawful age, for the sole consideration of Eight Thousand Four Hundred Eighty-five dollars 37/100 ($8,485.37) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge EMS/General Motors Corporation, Lou Sobh Pontiac, Buick, GMC Truck, and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about January 28, 2002 at or near Lindale, GA.

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THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this 3rd day of ~~December~~ January, 2003.

CAUTION: READ BEFORE SIGNING

_____ Witness

_____ Witness

X _____ LS

X Attorney for Allstate LS

STATE OF Georgia)
COUNTY OF Walton) SS

On the 3rd day of January 2003 before me personally appeared Stuart J. Oberman

to me known to be the person(s) named herein and who executed the foregoing Release and he acknowledged to me that he voluntarily executed the same.

My term expires ~~June~~ November 20 2004 KMB

Kathy M. Burrell
Notary Public

KATHY M. BURRELL
NOTARY PUBLIC
WALTON COUNTY, GEORGIA
MY COMMISSION EXPIRES NOVEMBER 20, 2006

LAW OFFICES OF
STUART J. OBERMAN
147 LEE BYRD ROAD
LOGANVILLE, GEORGIA 30052
(770) 554-1400

E-MAIL: SJOBERMAN@ATT.NET

FACSIMILE (770) 554-3534

TO:

ATTENTION: Janice Lapinski

TELEFAX NO.: 313/665-0911

REFERENCE: General Motors Corp 437223

REMARKS: Please mail the settlement check to the new address listed above.

FROM: Stuart Oberman PHONE NO.: (770) 554-1400

DATE: 1-17-03 TIME:

TOTAL NUMBER OF PAGES: 3 (INCLUDING THIS PAGE)

The information contained in this facsimile message is attorney-client privilege and confidential information intended only for the use of the individual or entity above. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify me immediately by telephone and return the original message to me at the above address via the U.S. Postal Service.

LAW OFFICES OF
STUART J. OBERMAN

E-Mail: sj.oberman@att.net

REPLY TO:

2300 Henderson Mill Road
Suite 210
Atlanta, Georgia 30345
(770) 491-7400
Facsimile: (770) 491-7407

LOGANVILLE

Sycamore Plaza, Suite 500
150 Highway 78
Loganville, Georgia 30052
(770) 554-4961
Facsimile (770) 554-4963

January 7, 2003

Ms. Janice Lapinski
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, Michigan 48265-3000

RE:	My Client:	Allstate Insurance Company
	Their Insured:	Tim[redacted]
	Date of Loss:	01/28/02
	Your Client:	General Motors Corporation
	Your File No.:	437223
	Our File No.:	2750

Dear Ms. Lapinski:

Enclosed please find the Release for the above-captioned matter.

Thank you for your consideration in this matter and as always, if you have any questions please feel free to give me a call.

Sincerely,

Stuart J. Oberman

SJO/kmb

RELEASE OF PROPERTY DAMAGE CLAIM

File No: 8213-259-437223

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THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this 3rd day of ~~December~~ January, 2003.

CAUTION: READ BEFORE SIGNING

x _____ LS

x ATTORNEY FOR ALLSTATE LS

_____ Witness

_____ Witness

STATE OF Georgia)
COUNTY OF Walton) -SS

On the 3rd day of January 2003 before me personally appeared Stuart J Oberman

to me known to be the person(s) named herein and who executed the foregoing Release and he acknowledged to me that he voluntarily executed the same.

My term expires ~~December~~ November 20 2004 KMB

Kathy M. Burrell
Notary Public

KATHY M. BURRELL
MY COMMISSION EXPIRES
NOTARY
PUBLIC
NOVEMBER 20, 2004
WALTON COUNTY, GEORGIA

437867

Jenny Paris
Claim Administrator
ESIS/GM Central Claims Unit

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665.3413
Facsimile 313.665.0911
Jenny.Paris@Esis.com
7389

July 24, 2002

Attn: Andrew Stark
State Farm Insurance Co..
P.O. Box 65497
West Des Moines, IA 50265

Your Claim Number:	15 3100 237
Esis File Number:	437867
Date of Event:	12/29/01
Your Insured:	John [redacted]
Our Client:	General Motors Corporation

Dear Mr. Stark:

Please be advised, I have had this file referred for technical evaluation. Upon the conclusion of this evaluation, I will contact you with our position in this matter.

Thank you for your time and cooperation.

Sincerely,

Jenny Paris

State Farm Insurance Companies

2850 Westown Parkway
P. O. Box 65497
West Des Moines, IA 50266

July 5, 2002

ESIS/GM Central Claims
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000

RECEIVED
JUL 16 2002
ESIS-GM CLAIMS UNIT

RE: Claim Number: 15-3100-237 Your file #437867
Date of Loss: December 29, 2001
Our Insured : John [redacted]

Dear Ms. Paris:

In response to your letter of June 13th, there was no police or fire report made. I have enclosed a fire affidavit filled out by Mr. [redacted] Prior to the incident, he did not notice anything wrong with the vehicle, since he turned the ignition, and the wiring started on fire.

Watter's Autoland did all of the maintenance on the vehicle, which consisted of 3 oil changes. They are unable to print copies of records, but you can contact them at 515-961-7461 to verify that. There as no after- market equipment or modifications done to the vehicle. The owner did not ever receive any recall notices.

They did damage to the front bumper while pulling into their driveway on 7-23-01 the total damage was $513.67, I have enclosed the estimate of repairs for it. Please call me at the number below if you have any questions.

Sincerely,

Andrew Stark
Senior Claim Representative
(515) 223-9140
Team #

State Farm Mutual Automobile Insurance C

DOL of 9/29 incorrect on Tow Bill should be 12/29

Appr est of 573.67 on prior claim (unrelated) 1/4/02

State Farm Mutual Automobile Insurance Co
State Farm Fire and Casualty Company
State Farm County Mutual Insurance Company of Texas
State Farm Indemnity Company

160-5857.7 Rev. 10-93 Printed in U.S.A.

JAN 10 2002

Claim Number 15-3100-237

AFFIDAVIT OF VEHICLE FIRE (All Questions Must Be Completed In Ink)

1. Name of Insu[redacted]

Address [redacted]

Date of Birth 5-15-23 Marital Status: [X] Married [ ] Single No. of Dependents ____

Social Security No. ____ (Optional) Driver's License No. ____

Occupation RETIRED

Employer's Name RETIRED

Address ____ Phone ____

2. Date of Fire Jan - fire Time ____ [ ] A.M. [ ] P.M.

Make of Vehicle Buick Year 99 Model LeSabre Body Type 4 door Color brown-gray

Vehicle ID # ____ License Plate # ____ State ____

Certificate of Title # ____ If none, why? ____

Number of cylinders 8 H.P or C.I. or Liter ____ Odometer reading ____

Was vehicle locked? [ ] Yes [X] No Were windows rolled up? [X] Yes [ ] No

When did you last see your vehicle? Date ____ Time ____ [ ] A.M. [ ] P.M.

Specific location where vehicle burned garage - no fire

Reason vehicle was left at this location private garage

Name and address of person who left auto at this location Jim [redacted]

Their driver's license no [redacted]

When was the fire discovered? Date when ignition was turned on Time Dec 28 [X] A.M. [ ] P.M.

Who made the discovery? ____

When was fire reported to fire department? Date not reported Time ____ [ ] A.M. [ ] P.M.

Name and Location of Fire Station was no fire to put out

Describe fire (where, color of smoke, cause): Turned on ignition wiring malfunction total destruction

Was vehicle being driven? [ ] Yes [X] No Describe exactly what happened prior to noticing smoke or fire (electrical or mechanical malfunction): ____

Were you carrying a container of flammable liquid in the vehicle at the time of fire? [ ] Yes [X] No

If yes, give type of liquid ____, amount ____, size and type of container ____, location of container at time of fire ____

Have you had similar problems prior to ? ☐ Yes ☐ No If Yes, ex n _____

_____

Has vehicle been damaged during the past three years? ☐ Yes ☐ No If so, give location _____

_____, type of damage _____, amount of damage $_____, and date _____

Were repairs made? ☐ Yes ☐ No ☐ Partial If so, were they completed? ☐ Yes ☐ No

Who made the repairs? _____

Name and address of insurance company who paid claim damages, if any: _____

_____

Any other claims in the last three years on this or any other auto? ☐ Yes ☐ No

Any other vehicles in your household? ☐ Yes ☐ No

Name of insurance company and agent on other vehicles _____

Your prior insurance company and agent _____

Any homeowners claims within the past 6 months with State Farm? ☐ Yes ☐ No

With any other carrier? _____

3. Vehicle Equipment (Check if vehicle had any of the following)

☐ Radio AM	☐ Power Steer.	☐ Vinyl Roof	☐ Cruise Control	Tires:	Transmission:
☐ AM/FM	☐ Power Brakes	☐ Tinted Glass		☐ W/W	☐ Automatic
☐ Stereo	☐ Power Locks	☐ Mag Wheels		☐ Radial	☐ Standard
☐ Tape Deck	☐ Power Windows	☐ T-Tops		☐ Special	☐ Console
☐ Air Cond.	☐ Power Seats	☐ Tilt Steering Wheel			

☐ Other: _____

☐ CB Radio Type _____ Cost $ _____ Date Installed _____

Purchased From: _____

4. Vehicle Condition

Paint	☐ Fair	☐ Good	☐ Excellent
Transmission	☐ Fair	☐ Good	☐ Excellent
Engine	☐ Fair	☐ Good	☐ Excellent
Body	☐ Fair	☐ Good	☐ Excellent

Other distinguishing features: (dents, decals, trailer hitch, interior, etc.)

_____

_____

_____

5. Name and address of service station/garage: _____

Who performs routine maintenance service? _____ Date last serviced _____

Who performs State MV Inspection? _____ Date last inspected _____

6. Date car purchased _____ ☐ New ☐ Used Purchase price $ _____

Trade-In _____ Allowance _____

Seller Dealer/Individual Name and Address _____

How did you learn the car was for sale? _____

How was the car paid for? ☐ Cash ☐ Check

If financed, name and address of finance company _____

_____

Account # _____ Balance Due $ _____ Loan Terms _____ Months _____

Date of last loan payment made _____

Is account past due? ☐ Yes ☐ No How long? _____

Are keys in your possession? ☐ Yes ☐ No Ignition key # _____ Trunk key # _____

Do you have other theft insurance? ☐ Yes ☐ No Policy # _____

Name of insurance company _____

Was this a rebuilt wreck? ☐ Yes ☐ No If yes, name of rebuilder _____

Was it a recovered theft? ☐ Yes ☐ No If yes, date of theft _____

7. Amount for which you are making claim $ _____

8. Are the answers you have given true to the best of your knowledge and belief? ☒ Yes ☐ No

Witness _____ Policyholder [redacted]

Address _____

_____

SUBSCRIBED AND SWORN TO BEFORE ME this 9th day of Jan, 19 2002

in Des Moines, Iowa County, Polk

Notary Public Lisa L. Forrest My commision expires: 11-2002

Date: 01/04/02 12:31 P.M.
Estimate ID: 15-3100-23701PR
Estimate Version: D
Committed
Profile ID: DES MOINES

STATE FARM INSURANCE
2850 WESTOWN PARKWAY PO BOX 65497 WEST DES MOINES ,IA 50265-0497

THIS IS NOT AN AUTHORIZATION TO REPAIR. OWNER PAYS TOTAL REPAIR COST.

FOR QUESTIONS REGARDING THIS ESTIMATE, PLEASE CONTACT THE CLAIM HANDLER.

ALL SUPPLEMENT REQUESTS REQUIRE PRIOR APPROVAL FOR PAYMENT.
PLEASE FAX ALL SUPPLEMENT REQUEST. 800-455-9697

Damage Assessed By: DOUG WHITE Appraised For: ***UNAVAILABLE***

Type of Loss: Comprehensive (Spec)
Date of Loss: 12/29/01
Deductible: 0.00
Claim Number: 15-3100-23701PR

Insured: [redacted]
Address:
Telephone:

Mitchell Service: 916489

Description: 1999 Buick LeSabre Limited
Style: 4D Sed Drive Train: 3.8L Inj 6 Cyl AD
VIN: 1G4HR52K6XH437698 License: BX878 IA
Mileage: 23,636
OEM/ALT: A Search Code: SFF402
Color: PEWTER
Options: Alum/Alloy Wheels, Air Conditioning, Power Steering, Power Brakes, Power Windows, Power Door Locks, Power Seats, Power Passenger Seat, Tilt Steering Wheel, Cruise Control, Electric Defogger, AM-FM Stereo Cassette, Compact Disc Player - Single, Leather Seats, Automatic Transmission, Passenger Side Air Bag, Power Remote Mirror, Front Wheel Drive, V6 Engine, 4-Door, Driver Side Air Bag.

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number		Dollar Amount	Labor Units
1	600536	BDY	REMOVE/INSTALL	FRT BUMPER ASSY				1.2
2	600538	BDY	REPAIR	FRT BUMPER COVER	Existing			3.0*#
3	AUTO	REF	REFINISH	FRT BUMPER COVER			C	2.3
4	900500	REF*	REFINISH/REPAIR	DEDUCTION FOR PARTIAL REFINISH	Existing			-0.2*
5	600545	BDY	REMOVE/REPLACE	R FRT BUMPER COVER MLDG	25662611	GM PAR	18.55	0.3
6	600546	BDY	REMOVE/REPLACE	L FRT BUMPER COVER MLDG	25662611	GM PAR	18.55	0.3
7	600548	BDY	REMOVE/INSTALL	FRT BUMPER LICENSE BRACKET	Existing			0.2*
8	600585	BDY	REMOVE/INSTALL	R FRT SIGNAL/MARKER LAMP				0.3 #
9	600586	BDY	REMOVE/INSTALL	L FRT SIGNAL/MARKER LAMP				0.3 #
10	AUTO	REF	ADD'L OPR	CLEAR COAT				0.9
11	AUTO		ADD'L COST	PAINT/MATERIALS			69.00*	

ESTIMATE RECALL NUMBER: 01/04/02 12:31:47 15-3100-23701PR

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Mitchell Data Version: DEC_01_A
Estimate Version: 4.7.007

12	AUTO	ADD'L COST	HAZARDOUS WASTE DISPOSAL	4.00*

* - Judgement Item
\# - Labor Note Applies
C - Included in Clear Cost Calc

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Date: 01/04/02 12:31 P.M.
Estimate ID: 15-3100-23701PR
Estimate Version: 0
Committed
Profile ID: DES MOINES

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals
Body	5.6	44.00	0.00	0.00	246.40T
Refinish	3.0	44.00	0.00	0.00	132.00T
Taxable Labor					378.40
Labor Tax			S	6.000%	22.70
Non-Taxable Labor					0.00
Labor Summary	8.6				401.10

II. Part Replacement Summary			Amount
Taxable Parts			37.10
Sales Tax	S	6.000%	2.23
Total Replacement Parts Amount			39.33

III. Additional Costs			Amount
Taxable Costs			4.00
Sales Tax	S	6.000%	0.24
Non-Taxable Costs			69.00
Total Additional Costs			73.24

IV. Adjustments	Amount
Insurance Deductible	0.00
Customer Responsibility	0.00

I.	Total Labor:	401.10
II.	Total Replacement Parts:	39.33
III.	Total Additional Costs:	73.24
	Gross Total:	513.67
IV.	Total Adjustments	0.00
	Net Total:	513.67

Point(s) of Impact

15 TOTAL-LOSS (P)

prior damage
prior accident
7/22/01

Inspection Site: WATERS
INDIANOLA, IA
Inspection Date: 01/04/2002

ESTIMATE RECALL NUMBER:- 01/04/02 12:31:47 15-3100-23701PR

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Mitchell Data Version: DEC_01_A
UltraMate Version: 4.7.007

*** NOTICE ***

FAILING TO PRESENT THIS ESTIMATE TO THE REPAIR FACILITY BEFORE REPAIR MAY RESULT IN ADDITIONAL EXPENSE TO YOU. ANY SUPPLEMENT TO THIS ESTIMATE MUST BE AUTHORIZED BY A STATE FARM CLAIM REPRESENTATIVE.

.

NOTICE: REPAIRS TO THIS VEHICLE MAY REQUIRE THE USE OF SPECIFIC WELDING EQUIPMENT AS RECOMMENDED BY THE VEHICLE MANUFACTURER.

.

"THANK YOU FOR ALLOWING US TO BE OF SERVICE. FOR FURTHER INFORMATION ABOUT STATE FARM INSURANCE OR OUR FINANCIAL PRODUCTS, VISIT OUR WEB SITE AT www.statefarm.com_ OR CONTACT YOUR STATE FARM AGENT."

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999 LESABRE LIMITED SEDAN — BUICK MOTOR DIVISION
6U DK. BRONZEMIST METALLIC /V6G — GENERAL MOTORS CORPORATION
62 TAUPE LEATHER/VINYL 55/45 SPLIT — 902 E. HAMILTON AVE.
ORDER NO. BBXKGT/TRB STOCK NO. — FLINT MI 48550-0001
VIN 1G4 HR52 K6 XH437898 — VEHICLE INVOICE 4AD22007781
**********15**********11*44335S

CODE	FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
HR69	LESABRE LIMITED SEDAN	25990.00	23780.85	INVOICE 10/26/98
E9	FEDERAL EMISSIONS	N/C	N/C	SHIPPED 10/26/98
36	ENGINE- 3800 SERIES II V6	N/C	N/C	EXP I/T 11/08/98
W9	TRACTION CONTROL SYSTEM	175.00	150.50	INT COM 11/09/98
P0	RADIO-POWER LOAD CD & CASSETTE W/STEERING WHEEL RADIO CONTROLS (REPLACES RADIO IN OPTION PKG)	200.00	172.00	PRC EFF 10/24/98
				KEYS 62K1 88M6
				WFP-F QTR OPT-1
K3	LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	BANK: GMAC - 038
SE	PRESTIGE OPTION PACKAGE (SE)	659.00	566.74	CHG-TO 44-335
	* AUTOMATIC LEVEL CONTROL			
	* CORNERING LAMPS			SHIP WT: 3385
	* MIRRORS-DRIVER OUTSIDE - ELECTROCHROMIC, AUTO DIMMING HEATED LEFT AND RIGHT			HP: 34.7
				GMS: 25051.22
				MEMO 1385.95
	* RADIO -POWER LOADING CASSETTE & ETR AM-FM STEREO W/SEEK/SCN AUTOMATIC TONE CONTROL & CLCK W/STEERING WHEEL RADIO CNTRLS			
	* THEFT DETERRENT SYSTEM - STARTER INTERRUPT			

PERSONAL CHOICE FEATURES
DELAYED LOCKING
MEMORY DOOR LOCKS
PERIMETER LIGHTING
SECURITY FEEDBACK

6A	STRIPE - BODY SIDE - BEIGE	N/C	N/C	
62	TAUPE LEATHER/VINYL 55/45 SPLIT	695.00	597.70	
TOTAL MODEL & OPTIONS		27719.00	25267.79	ACT 231 25051.22
DESTINATION CHARGE		615.00	615.00	H/B 261 831.57
TOTAL		28334.00	25882.79	PAY 310 25882.79
MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT			24661.37	

****
INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.
****
THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

MATTERS AUTOLAND, INC.

REMIT TO GMAC NO. 038
VIN 1G4HR52K6XH437898
$ 25882.79 INV 4AD22007781
DUE 11/09/98 DEALER 44-335

GM Vehicle Inquiry System
Summary

VEHICLE INFORMATION

CAMPAIGN ELIGIBILITY

APPLICABLE WARRANTIES

CLAIM HISTORY

CHECK HISTORY INFORMATION

GM Vehicle Inquiry System
Claim History

[redacted]

CLAIM HISTORY

[redacted]

[redacted]

CHECK HISTORY

[redacted]

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GM Vehicle Inquiry System
Vehicle Build

VEHICLE BUILD

OPTION CODES

© 1998-2001 General Motors Corporation. All Rights Reserved.

GM Vehicle Inquiry System
Vehicle Component

Vehicle Component

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GM Vehicle Inquiry System
Delivery Information

[redacted]

IN-SERVICE INFORMATION

[redacted]

DELIVERY INFORMATION

[redacted]

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GM Vehicle Inquiry System
Dealer Information

[redacted]

INVOICE INFORMATION

[redacted]

SHIP-TO INFORMATION

[redacted]

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GM Vehicle Inquiry System
Warranty Block

[redacted]

WARRANTY BLOCK

[redacted]

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GM Vehicle Inquiry System
Branded Title

BRANDED TITLE

The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

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VINCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
07/22/2002 13:28

VIN: 1G4HR52K6XH437898 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE
	99011	DEALER REPAIRED	1999/06/11	44335		NON-COMPLIANCE

4T65E MANUAL VALVE/LINK KIT REPLACEMENT

INQUIRY COMPLETE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

State Farm Insurance Companies®
Home Offices: Bloomington, Illinois
Oficinas Centrales: Bloomington, Illinois

FACSIMILE COVER SHEET

BUSINESS
EMPRESARIAL

Date:
Fecha: 7-22-02

TO:
A: Jenny Paris @ ESIS

Office/Address:
Oficina/Dirección:

Telephone Number:
Número de teléfono (313) 665-3415

FAX Number:
Número de FAX (313) 665-0911

Total Pages Transmitted (including cover sheet)
Total de páginas enviadas (incluyendo la carátula): 4

Insured:
Asegurado(a): [redacted]

Claim Number:
Número de reclamo: 15-310-237

Policy Number
Número de Pó [redacted]

The information contained in this facsimile message is intended for the sole use of the individual(s) named above. If you are not an intended recipient listed above, you are hereby notified that any disclosure, duplication, or distribution of this information or the taking of any action in reliance on the contents of this transmission, without the express written consent of the sender, is **STRICTLY PROHIBITED**. If you have received this transmission in error, please notify us immediately by telephone, so we can arrange for the return of this material at no cost to you.

La información que se encuentra en el mensaje de este facsimil es para uso exclusivo de la(s) persona(s) nombradas anteriormente. Si usted no es el destinatario mencionado anteriormente, por la presente se le notifica que cualquier divulgación, duplicación, o distribución de esta información o cualquier acción tomada en base al contenido de esta transmisión, sin el expreso consentimiento por escrito de State Farm Insurance Companies®, está **ESTRICTAMENTE PROHIBIDA**. Si usted recibió esta transmisión por equivocación, por favor notifíquenos inmediatamente por teléfono para que podamos hacer los arreglos necesarios para que nos devuelva este material sin costo alguno.

From:
De: Andrew Stark with State Farm Insurance

Office/Address/Location:
Oficina/Dirección/Lugar: 2850 Westown Parkway, West Des Moines, IA 50265

Telephone Number:
Número de teléfono: (515) 223-9140

Fax Number:
Número de fax: (515) 223-9188

Message:
Mensaje: Information you requested.

Thanks

[redacted]

RBZ0003H
date: 07-22-02

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

AUTO PAYMENTS

[redacted]

[redacted]

date of loss
12-29-01

C denotes consolidated payment
P denotes previous date

E denotes EFT payment

[redacted]

total amount	issued	status
30.00	04-19-02	PAID
406.47	01-30-02	PAID
284.01	01-08-02	PAID
17,366.25	01-04-02	PAID

17650.26

[redacted]

FROM : WATTERS AUTOLAND FAX NO. : 5159610999 Jan. 03 2002 10:39AM P1

ATTN: Jennifer - Team 2

Here is estimate on

John [redacted] 99' Lesabre

Claim # 15-3100-237

Thanks
Jeff Spring

BUICK Oldsmobile PONTIAC GMC TRUCKS
878 Highway 65-69 • PO Box 339 • Indianola, Iowa 50125 • Phone 961-7461

Claim # 15-3100-237

Here is broken down estimate on John [redacted] 1999 Buick Lesabre
Vin # 1G4HR52K6XH437898 - 23,626 miles with fire damage to underhood.

Item	Part Cost	Labor Cost
upper wiring	360.00	2.6
oil rail	139.46	1.2
oil regulator	66.62	.3
oil injectors	109.50 x 3	.6
gas valve	121.63	.4
thermostat	861.65	.6
ignition module	237.97	1.0
valve cylinder	240.27	1.2
dry rains	42.50	.9
main harness	1461	1.6
new distrib.	650	0
oil light & connector	12.40	.3
oil resistance	85.20	.8
oil coil	26.40	.2
spin cover	32.97	0
dist cap	118.11	2.1
air covers	57.96	.1
oil lines	219.18	3.5
air sensor	106.40	.8
brake motor & cover	[redacted] 95.23	1.2
manual cap	3.82	0
battery cables	86.05	1.2
knock body	489.64	1.0
knock cable	17.46	.5
throttle cable	15.71	.5
lower intake gasket	119.04	
valve cover	63.44	10.9
oil gasket set	191.62	
main engine wiring harness	670.41	5 hours
coil cover	57.20	.3
main body wiring harness	2415.45	10.2
Total parts & labor	6740.55	3250.00
		9,990.55

* Labor 65.00/hr

Please call me with any questions
515-961-7461 x9
Jeff Spaans
Watters Autoland

Jenny Paris
Claim Administrator
ESIS/GM Central Claims Unit

M/C: 482 C20 D71
P.O. Box 300
Detroit, MI 48265-3000

ESIS
An Insurance Services Company

September 3, 2002

Attn: Andrew Stark
State Farm Insurance Co.
P.O. Box 65497
West Des Moines, IA 50265

RE: Your Insured: John[redacted]
Your File: 15 3100 237
Date of Loss: 12/29/01
Our Claim: 437867
Our Client: General Motors Corporation

Dear Mr. Stark:

This correspondence is in regards to the above captioned claim concerning a 1999 Buick LeSabre.

A review of this matter has been completed. As we discussed previously, we are prepared to offer $4922.00 to settle this claim. Should you choose to accept this offer, please sign the attached release. Upon my receipt of the signed and **notarized** release, I will have the settlement payment released immediately.

If I do not hear from you within 30 days, I will assume that you are not interested in settling this claim.

Thank you for your attention in this regard.

Sincerely,

Jenny Paris

JOB STATUS REPORT

TIME : 09/03/2002 15:03
NAME : T 300 20 TC
FAX# : 313-665-0912
TEL# :

DATE,TIME	09/03 15:02
FAX NO./NAME	815152239188
DURATION	00:00:39
PAGE(S)	02
RESULT	OK
MODE	STANDARD ECM

Jenny Paris
Claim Administrator
ESIS/GM Central Claims Unit

M/C: 482 C20 D71
P.O. Box 300
Detroit, MI 48265-3000

ESIS
An Insurance Services Company

Post-it® Fax Note 7671	Date 9/3/02	# of pages ▸ 2
To Andrew Stark	From Jenny Paris	
Co./Dept. State Farm	Co. ESIS	
Phone #	Phone #	
Fax # 515.223.9188	Fax # 313-665-0911	

September 3, 2002

Attn: Andrew Stark
State Farm Insurance Co.
P.O. Box 65497
West Des Moines, IA 50265

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Your File: 15 3100 237
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Our Claim: 437867
Our Client: General Motors Corporation

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If I do not hear from you within 30 days, I will assume that you are not interested in settling this claim

RELEASE OF ALL CLAIMS

File No: 8213-259-437667jp

W ALL MEN BY THESE PRESENTS:

That the Undersigned, being of lawful age, for the sole consideration of Four Thousand Nine Hundred Twenty Two Dollars ($4922.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge **ESIS/General Motors Corporation, Watters Autoland, Inc.** and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 29th of December, 2001 at or near Des Moines, IA.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law."

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this _____ day of _____, 2002.

CAUTION: READ BEFORE SIGNING

_____ Witness

X_____ LS

_____ Witness

X_____ LS

STATE OF _____ }
COUNTY OF _____ } -SS

On the _____ day of _____, 20___, before me personally appeared _____

_____

to me known to be the person(s) named herein and who executed the foregoing Release and _____

acknowledged to me that _____ voluntarily executed the same.

My term expires _____, 20__.

_____
Notary Public

State Farm Insurance Companies

2880 Westown Parkway
P. O. Box 66497
West Des Moines, IA 50265

September 5, 2002

RECEIVED
SEP 1 1 2002
ESIS-GM CLAIMS UNIT

ESIS/GM Central Claims
300 Renaissance Center
Mail COde 482-C20-D71
Detroit, MI 48265-3000

RE: Your Claim Number: 437867
Your Insured: General Motors Corporation
Our Claim Number: 15-3100-237
Our Insured : John [redacted]
Date of Loss: December 29, 2001

Dear Ms. Paris:

Enclosed you will find a fully executed release in this matter. Please forward a draft made payable to State Farm Mutual Automobile Insurance Co. in the amount of $4,922.00

Please call me if you have any questions.

Sincerely,

Andrew Stark

Andrew Stark
Senior Claim Representative
(515) 223-9140
Team #

State Farm Mutual Automobile Insurance Company

RELEASE OF ALL CLAIMS

File No: 8213-259-437867)p

K[illegible] ALL MEN BY THESE PRESENTS:

That the Undersigned, being of lawful age, for the sole consideration of Four Thousand Nine Hundred Twenty Two Dollars ($4922.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge ESIS/General Motors Corporation, Western Autoland, Inc. and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 29th of December, 2001 at or near Des Moines, IA.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

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THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this 4 day of Sept, 2002.

CAUTION: READ BEFORE SIGNING

Witness

Witness

x [signature] for State Farm Mutual Auto Ins. Co. LS

LS

STATE OF Iowa)
COUNTY OF Polk) -SS

On the 4 day of Sept, 2002, before me personally appeared Jay Buerington
State Farm Mutual Ins. Co.
to me known to be the person(s) named herein and who executed the foregoing Release and
acknowledged to me that voluntarily executed the same.

My term expires 11, 2002.

[signature]
Notary Public

Jenny Paris
Claim Administrator
ESIS/GM Central Claims Unit

438381

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665.3413
Facsimile 313.665.0911
Jenny.Paris@Esis.com
7389

July 22, 2002

[redacted]

Your Vehicle:	1999 Buick LeSabre
ESIS File Number:	438381
Date of Event:	4/29/02
Our Client:	General Motors Corporation

Dear Mr. [redacted]:

Please be advised, I have had this file referred for technical evaluation. Upon the conclusion of this evaluation, I will contact you with our position in this matter. Please allow 4-6 weeks for completion of this evaluation.

Thank you for your time and cooperation.

Sincerely,

Jenny Paris

RECEIVED
JUL 09 2002
ESIS-GM CLAIMS UNIT

1999 BUICK LESABRE LIMITED

JULY 3, 2002

ESIS
300 RENAISSANCE CENTER
MAIL CODE 482 C20 D71
DETROIT, MI 48265-3000

RE: FILE NUMBER: 436361

DEAR MS. PARIS,

I AM RESPONDING TO YOUR 4/23/02 LETTER BY THE NUMBER:

#1. AS PROOF OF A DEFECT I AM SENDING A COPY OF THE REPAIR INVOICE #84446 FROM DON STEIN BUICK, INC, 7733 METCALF, OVERLAND PARK, KS, 66204, PHONE #913-648-4000. IT CLEARLY SHOWS THE WORK PERFORMED TO RESTORE MY VEHICLE BACK TO PERFORMING AS IT SHOULD. THE TOTAL COST TO REPAIR WAS $2,311.18. MY INSURANCE COMPANY, STATE FARM [redacted] ONLY [redacted] DAMAGE CAUSED BY THE EXPLOSION AND FIRE. CONSEQUENTLY STATE FARM INSURANCE CO. PAID $1,637.25, AND I PAID THE DIFFERENCE OF $613.93. THE DON STEIN INVOICE #84446 CLEARLY SHOWS THESE FIGURES.

ALSO, I AM ENCLOSING A COPY OF THE "VEHICLE DAMAGE REPORT" PREPARED BY STATE FARM INSURANCE CO. SHOWING THE PARTS TO BE REPLACED, AND LABOR TO BE PERFORMED. IT AUTHORIZED DON STEIN INC TO DO REPAIRS UP TO $1,706.95.

ALSO, ENCLOSED IS A COPY OF THE TOW INVOICE #74276 THAT I PAID TO GET MY VEHICLE TOWED FROM MY DRIVEWAY TO DON STEIN, INC FOR REPAIR. I ADDED THIS EXPENSE ($60.25) TO MY CLAIM OF $613.93 FOR A TOTAL OUT OF POCKET EXPENSE OF $674.18.

I DID NOT TAKE ANY PHOTOS OF DAMAGE, AND I AM NOT AWARE OF ANY PHOTOS TAKEN BY OTHERS.

#2. THERE WERE NO POLICE OR FIRE REPORTS PREPARED. I WAS ABLE TO PUT OUT THE FIRE, THAT WAS UNDER THE ENGINE COVER, WITH A CO2 FIRE EXTINGUISHER, BEFORE MY WIFE COULD GET TO A TELEPHONE TO CALL 911. I NEEDED HER HELP TO ROLL THE CAR OUT OF THE GARAGE. ONCE THE CAR WAS OUT ON THE DRIVEWAY WE HAD EVERYTHING UNDER CONTROL SO THERE WAS NO NEED TO CALL 911.

#3. I AM ENCLOSING COPIES OF DON STEIN INVOICES FOR MAJOR REPAIRS TO SUBJECT VEHICLE, TO VERIFY A HISTORY OF POOR PERFORMANCE.

A. 6/23/99 MILEAGE 4971 – RECALL 99011 – TO REPLACE TRANSAXEL

B. 3/23/01 MILEAGE 27,509 - REPLACED LEAKING WATERPUMP, AND RELATED PARTS.

C. 7/10/01 MILEAGE 21,675 - REPLACED THE INSTRUMENT PANEL.

THIS VEHICLE WAS PURCHASED FROM DON STEIN BUICK, INC IN OCTOBER, 1999, AND ALL MAINTENANCE AND REPAIRS HAS BEEN PERFORMED BY ITS SERVICE DEPARTMENT. I AM NOT ENCLOSING COPIES OF ROUTINE MAINTENANCE INVOICES, ONLY THE MAJOR ONES. THESE REPAIRS WERE ALL COVERED BY WARRANTY.

#4. TO MY KNOWLEDGE NO AFTER-MARKET EQUIPMENT HAS BEEN PUT ON THIS VEHICLE, SINCE ALL WORK HAS BEEN DONE BY A BUICK DEALER.

#5. NONE OF THESE ITEMS HAPPENED TO SUBJECT VEHICLE.

#6. YES, ONE RECALL NOTICE TO REPLACE TRANSAXEL. SEE "A" UNDER #3. I DON'T HAVE A COPY OF RECALL NOTICE.

#7. N/A – NONE.

#8. ENCLOSED IS A COPY OF MY CHECK TO PAY MY PART ($613.93) OF REPAIRS TO DON STEIN BUICK, INC.

#9. OUR 1999 BUICK LESABRE LIMITED WAS REPAIRED AT A GREAT COST, AND WHEN NOT DRIVEN BY ME OR MY WIFE IS PARKED IN OUR GARAGE AT 8802 W 90TH TERRACE, OVERLAND PARK, KS.

I THINK AFTER TELLING OF THIS INCIDENT, AND SENDING DOCUMENTATION TO THREE DIFFERENT GM REPRESENTATIVES, AND NOW YOU, THAT I HAVE PROVEN THIS CLAIM IS VALID, THAT IT HAPPENED JUST AS WE SAY IT DID. WE ARE SCARED OF WHAT THE NEXT (NUMBER 5) BREAKDOWN WILL BE BECAUSE OF DEFECTS IN MANUFACTURER'S PRODUCT.

TO MAKE IT PERFECTLY CLEAR, OUR CLAIM ON GM IS FOR ALL OUR OUT OF POCKET EXPENSES ($674.18) BE REFUNDED TO US WITHOUT FURTHER DELAY, AND THAT GM PROVIDE US AT GM'S EXPENSE AN EXTENDED WARRANTY.

RESPECTFULLY,

DON AND ARLENE CREVISTON
8802 W 90TH TERRACE
OVERLAND PARK, KS. 66212
913-649-5840

CASH CREDIT CARD O.K.

ADDL REPAIRS AUTHORIZED BY

DON STEIN BUICK - ISUZU

OVERLAND PARK, KANSAS

PART NO.	DESC.	QTY	SALE	PART NO.	DESC.	QTY	SALE
[illegible]	MANIFOLD	1	[illegible]	[illegible]	BASKET	1	6.11
[illegible]	BOLT-INJ	1	[illegible]	[illegible]	PIPE ASM	1	6.05
[illegible]	[illegible]	1	[illegible]	[illegible]	SEAL ANT	1	29.67
[illegible]	[illegible]	1	[illegible]	[illegible]	[illegible]	1	4.43
[illegible]	PIPE	1	[illegible]	[illegible]	LAMP ASM	1	10.95
[illegible]	OIL FLTR	1	[illegible]	[illegible]	BOLT	1	3.55
[illegible]	[illegible]	1	[illegible]	[illegible]	STUD	1	3.70
[illegible]	[illegible]	1	[illegible]	[illegible]	BOLT	8	28.00
[illegible]	MANIFOLD	1	[illegible]	[illegible]	SPACER	1	3.20
[illegible]	[illegible]	1	[illegible]	[illegible]	BOLTS	1	3.07
[illegible]	BRACKET	1	[illegible]	[illegible]	SEAL-DRV	1	3.16
[illegible]	[illegible]	1	[illegible]	[illegible]	CABLE	1	32.56

DON-FMU

RSA

ENTERED BY [illegible] P.O. No. [illegible]

ENTERED [illegible] P.O. No. [illegible]

FOLLOW UP		LABOR	885.35
		PARTS	[illegible]
		SUBLET	40.00
CUSTOMER CAUSE			[illegible]
			7.60
		TOTAL	962.51
		TAX	48.67
		CHARGE	
		CASH	11.19

PERIPHERAL CONTROL

613.2

697.2

Jenny Paris
Claim Administrator
ESIS/GM Central Claims Unit

M/C: 482 C20 D71
P.O. Box 300
Detroit, MI 48265-3000

ESIS
An Insurance Services Company

August 22, 2002

[redacted]

RE: Date of Loss: 4/29/02
Our Claim: 438381
Our Client: General Motors Corporation

Dear Mr. [redacted]

This correspondence is in regards to the above captioned claim concerning a 1999 Buick LaSabre.

A review of this matter has been completed. As we discussed previously, we are prepared to offer $674.18 to settle this claim. Should you choose to accept this offer, please sign the attached release. Upon my receipt of the signed and **notarized** release, I will have the settlement payment released immediately.

If I do not hear from you within 30 days, I will assume that you are not interested in settling this claim.

Thank you for your attention in this regard.

Sincerely,

Jenny Paris

RELEASE OF ALL CLAIMS

File No: 8213-259-438381jp

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, being of lawful age, for the sole consideration of Six Hundred Seventy Four Dollars and Eighteen Cents ($674.18) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge ESIS/General Motors Corporation, Don Stein Buick- Isuzu, Inc. and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 29th of April, 2002 at or near Overland Park, KS.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law."

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this _____ day of _____, 2002.

CAUTION: READ BEFORE SIGNING

_____ X_____ LS
Witness

_____ X_____ LS
Witness

STATE OF _____)
}-SS
COUNTY OF _____)

On the _____ day of _____, 20___, before me personally appeared _____

_____

to me known to be the person(s) named herein and who executed the foregoing Release and _____

acknowledged to me that _____ voluntarily executed the same.

My term expires _____, 20___. _____
Notary Public

RELEASE OF ALL CLAIMS

File No: 8213-259-438381jp

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, being of lawful age, for the sole consideration of Six Hundred Seventy Four Dollars and Eighteen Cents ($674.18) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge ESIS/General Motors Corporation, Don Stein Buick- Isuzu, Inc. and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 29th of April, 2002 at or near Overland Park, KS.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law. "

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this 26 day of AUGUST, 2002.

CAUTION: READ BEFORE SIGNING

_____ Witness

X_____ LS

_____ Witness

X_____ LS

STATE OF KANSAS)
COUNTY OF JOHNSON) }-SS

On the 26 day of AUGUST 2002, before me personally appeared Donald Crevistan
DONALD CREVISTON
to me known to be the person(s) named herein and who executed the foregoing Release and HE acknowledged to me that HE voluntarily executed the same.
My term expires 10-8-2005, 2005. Suzanne Schowalter
Notary Public

SUZANNE SCHOWALTER
NOTARY PUBLIC
State Of Kansas
My Appt. Expires 10-8-2005

RECEIVED
AUG 28 2002
ESIS-GM CLAIMS UNIT

439996

Jenny Paris
Claim Administrator
ESIS/GM Central Claims Unit

M/C: 482 C20 D71
P.O. Box 300
Detroit, MI 48265-3000

ESIS
– An Insurance Services Company

November 18, 2002

Attn: Richard West, Attorney
Professional Limited Liability Co.
23880 Woodward Ave.
Pleasant Ridge, MI 48069-1133

RE:	Your Client:	Allstate Ins./ Travis [redacted]
	Your File:	ALSTA 07412
	Date of Loss:	5/17/01
	Our Claim:	439996
	Our Client:	General Motors Corporation

Dear Mr. West:

This correspondence is in regards to the above captioned claim concerning a 2000 Pontiac Grand Prix.

A review of this matter has been completed. As we discussed previously, we are prepared to offer $10,300.00 to settle this claim. Should you choose to accept this offer, please sign the attached release. Upon my receipt of the signed and **notarized** release, I will have the settlement payment released immediately.

If I do not hear from you within 30 days, I will assume that you are not interested in settling this claim.

Thank you for your attention in this regard.

Sincerely,

Jenny Paris

P 12/3/02

Law Offices of
RICHARD W. WEST, PLC
Professional Limited Liability Company
23880 Woodward Avenue
Pleasant Ridge, Michigan 48069-1133

Telephone: (248) 291-0500
Facsimile: (248) 291-0505

RICHARD W. WEST

November 25, 2002

ESIS GM Central Claims
Attn: Ms. Jenny Paris
300 Renaissance Center
Routing Mail Code 482-C20-D71
Detroit, MI 48265-3000

NOV 27 2002

Re: Allstate/Travis[redacted]
Our File No: ALSTA 07412
Your File No: 439996

Dear Ms. Paris:

In follow up to the agreed upon settlement of this claim in the amount of $10,300.00 and our confirming letters of November 14 and 18, 2002, I enclose a signed and notarized Release for your records

As indicated previously, payment should be made to Allstate Insurance Company, subrogee of Travis[redacted]n and Richard [redacted]nd forwarded to me at the above address in Pleasant Ridge. For purposes of your records, the firm Tax ID Number is 01-0562387.

Thank you for your cooperation. Please contact me if you have any questions.

Very truly yours,

RICHARD W. WEST, P.L.C.

Richard W. West

Richard W. West

Encls:

RELEASE OF ALL CLAIMS

File No: 6213-259-43939Gjp

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, Allstate Insurance Co. a/s/o Travis [redacted] being of lawful age, for the sole consideration of Ten Thousand Three Hundred Dollars ($10,300.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge ESIS/General Motors Corporation, Lassen Pontiac Buick Cadillac, Inc. and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 17th of May, 2001 at or near Bellevue, MI.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law."

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this 20th day of November 2002.

[redacted] CAUTION: READ BEFORE SIGNING [redacted]

X [redacted] L2

X _____ L3

_____
Witness

STATE OF Virginia }
}-SS
COUNTY OF Roanoke }

On the 20th day of Nov., 2002 before me personally appeared Jeanette Burns

to me known to be the person(s) named herein and who executed the foregoing Release and she acknowledged to me that she voluntarily executed the same.

My term expires 4-30-04, 20__ Beth R Thompson
Notary Public

Beth R. Thompson
Notary Public
Commonwealth of Virginia
My Commission Expires Apr. 30, 2004

Law Offices of
RICHARD W. WEST, PLC
Professional Limited Liability Company
23880 Woodward Avenue
Pleasant Ridge, Michigan 48069-1133

Telephone: (248) 291-0500
Facsimile: (248) 291-0505

RICHARD W. WEST

RECEIVED
NOV 18 2002
ESIS-GM CLAIMS UNIT

November 14, 2002

ESIS GM Central Claims
Attn: Ms. Jenny Paris
300 Renaissance Center
Routing Mail Code 482-C20-D71
Detroit, MI 48265-3000

Re: Allstate/Travis [redacted]
Our File No: ALSTA 07412
Your File No: 439996

Dear Ms. Paris:

In follow up to our telephone discussion on November 13, 2002, this will confirm that Allstate will agree to accept your offer of settlement of $10,300.00 representing a percentage of the net claim less the estimated salvage value of the vehicle.

Would you please forward any necessary Release to me for follow up with the appropriate Allstate representative and return to you. Payment should be made to Allstate Insurance Company, subrogee of Travis Graham and Richard W. West, P.L.C. and forwarded to me at the above address in Pleasant Ridge. For purposes of your records, the firm Tax ID Number is 01-0562387.

Thank you for your cooperation. Please contact me if you have any questions.

Very truly yours,

RICHARD W. WEST, P.L.C.

Richard W West

Richard W. West

JOB STATUS REPORT

TIME : 11/18/2002 13:26
NAME : T 300 20 TC
FAX# : 313-665-0912
TEL# :

DATE,TIME	11/18 13:25
FAX NO./NAME	912482910505
DURATION	00:00:27
PAGE(S)	01
RESULT	OK
MODE	STANDARD ECM

RELEASE OF ALL CLAIMS

File No: 8213-259-439996jp

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, Allstate Insurance Co. a/a/o Travis[redacted] being of lawful age, for the sole consideration of Ten Thousand Three Hundred Dollars ($10,300.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge ESIS/General Motors Corporation, Lasseen Pontiac Buick Cadillac, Inc. and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 17th of May, 2001 at or near Bellevue, MI.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law."

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this _____ day of _____, 2002.

CAUTION: READ BEFORE SIGNING

X_____ LS

_____
Witness

X_____ LS

RELEASE OF ALL CLAIMS

File No: 8213-259-439996jp

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, **Allstate Insurance Co. a/a/o Travis** [redacted] being of lawful age, for the sole consideration of **Ten Thousand Three Hundred Dollars ($10,300.00)** to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge **ESIS/General Motors Corporation, Lassen Pontiac Buick Cadillac, Inc.** and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 17th of **May, 2001** at or near **Bellevue, MI**

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law. "

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this _____ day of _____, 2002.

CAUTION: READ BEFORE SIGNING

_____ X_____ LS
Witness

_____ X_____ LS
Witness

STATE OF _____ }
}-SS
COUNTY OF _____ }

On the _____ day of _____, 20___, before me personally appeared _____

_____

to me known to be the person(s) named herein and who executed the foregoing Release and _____

acknowledged to me that _____ voluntarily executed the same.

My term expires _____, 20___. _____
Notary Public

Jenny Paris
Claim Administrator
ESIS/GM Central Claims Unit

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3413
Facsimile 313.665.0911
Jenny.Paris@Esis.com
7389

October 8, 2002

Attn: Richard West, PLC
Professional Limited Liability Company
23880 Woodward Ave.
Pleasant Ridge, Michigan 48069-1133

Your Claim Number:	ALSTA 07412
Esis File Number:	439996
Date of Event:	5/17/01
Your Client:	Allstate/ Travis [redacted]
Our Client:	General Motors Corporation

Dear Mr. West:

Please be advised, I have had this file referred for technical evaluation. Upon the conclusion of this evaluation, I will contact you with our position in this matter.

In the meantime, per our telephone conversation of today, please obtain salvage estimate and check demand figure—I show $13,032.88, not the $18,390.00 you indicate in your letter of 9/19/02.

Thank you for your time and cooperation.

Sincerely,

Jenny Paris

Law Offices of
RICHARD W. WEST, PLC
Professional Limited Liability Company
23880 Woodward Avenue
Pleasant Ridge, Michigan 48069-1133

Telephone: (248) 291-0500
Facsimile: (248) 291-0505

RICHARD W. WEST

NOV 07 2002

November 5, 2002

ESIS GM Central Claims
Attn: Ms. Jenny Paris
300 Renaissance Center
Routing Mail Code 482-C20-D71
Detroit, MI 48265-3000

Re: Allstate/Travis[redacted]
Our File No: ALSTA 07412
Your File No: 439996

Dear Ms. Paris:

In follow up to yours of October 8 and our telephone discussion, I enclose a copy of a check relating to the additional payments which should bring the total to $18,390.00. In addition I have received a salvage estimate of $3,000.00 which would reduce the claim by that amount.

I trust this addresses your questions. Please contact me following your evaluation re possible resolution.

Thank you for your cooperation.

Very truly yours,

RICHARD W. WEST, P.L.C.

Richard W West

Richard W. West

Encls:

[redacted]

Final Settlement for Concussion
on 5-14-01

Five Thousand Three Hundred Fifty Seven & 12/100 $5,357.12

Allstate

[redacted]

SENTOR | DERK LOC | EXPLANATION
VVKNP

STOCK NUMBER | AMOUNT | DIS | NOTE | DATE | CHECK NO.
(357) | 6-26-01

66439679

COMPANY NAME
Allstate

FILE COPY NON-NEGOTIABLE

VOID IF NOT PRESENTED WITHIN THREE HUNDRED SIXTY-FIVE DAYS OF THE DATE OF ISSUE

AUTHORIZED SIGNATURES

5,357.12
-735 Client
4,622.12 Client

735 Client
11,877.88 Ch. Union
420. 7 Cookie Pkg
5,357.12 Client
8380.00
-3000.00
5,380.00
-50.00
5,330.00

5,357.12
735
4,622.12 Client

Law Offices of
RICHARD W. WEST, PLC
Professional Limited Liability Company
23880 Woodward Avenue
Pleasant Ridge, Michigan 48069-1133

Telephone: (248) 291-0500
Facsimile: (248) 291-0505

RICHARD W. WEST

September 19, 2002

ESIS GM Central Claims
Attn: Ms. Jenny Paris
300 Renaissance Center
Routing Mail Code 482-C20-D71
Detroit, MI 48265-3000

RECEIVED
SEP 24 2002
ESIS-GM CLAIMS UNIT

Re: Allstate/Travis [redacted]
Our File No: ALSTA 07412
Your File No: 439996

Dear Ms. Paris:

In follow up to your request for supplemental information regarding this claim, I enclose color copies of the photographs taken during the cause and origin investigation. As noted in the Report already forwarded to you, there was no after market equipment installed or any modifications or alterations to the vehicle during the period the vehicle was owned by Allstate's insured. The vehicle was purchased new from Lassen Pontiac in Battle Creek. As also indicated in the report already provided to you, no Recall Notices were received by Allstate's insured and the only service work performed were routine oil changes at 3000 mile intervals.

Damage documentation has already been forwarded to you as well. As indicated, Allstate has paid $18,390.00 to or on behalf of its insured which, together with the insured's $50.00 deductible represents the actual cash value of the vehicle at the time of the fire. The vehicle is still on hold so I do not have an estimated salvage value at this time. I do note however, that the vehicle was a total loss and I do not expect the salvage value to be significant.

Allstate will continue to hold the vehicle for a reasonable time. However, this is not indefinite. Please advise regarding possible resolution or, alternatively, whether a vehicle inspection is deemed necessary.

Thank you for your cooperation.

Very truly yours,
RICHARD W. WEST, P.L.C.

Richard W. West

Richard W. West

Encls:

Jenny Paris
Claims Administrator
ESIS-GM CLAIMS

ESIS
An Insurance Services Company

September 17, 2002

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665.3413
Facsimile 313.665.0911
Jenny.Paris@Esis.com

Richard West, Attorney
23880 Woodward Ave.
Pleasant Ridge, MI 48069

Your File:	ALSTA 07412
Your Client:	Allstate Ins./ Travis [redacted]
Our File Number:	439996
Our Client:	General Motors Corporation
Date of Event:	5/17/01

Dear Mr. West:

This will have reference to the above product liability subrogation claim that you filed with General Motors Corporation.

I have thoroughly reviewed the documentation provided to date in support of your subrogation claim. However, our file reflects that we have not been provided with your specific technical documentation, which supports your theory of liability as being that of General Motors Corporation.

My initial correspondence of 7/17/02, which was sent to you, requested specific information, which would enable us to perform our evaluation. Unless we are provided with the requested supporting technical documentation within thirty (30) days from the date of this letter, we will be unable to take further action in this matter and I will have to close our file.

Thank you for your time and attention in this regard.

Sincerely,

Jenny Paris

Jenny Paris
Claims Administrator
ESIS GM Central Claims

ESIS
An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3415
Facsimile 313.665.0911
Jenny.Paris@Esis.com

July 17, 2002

Attn: Richard West, Attorney
23880 Woodward Ave.
Pleasant Ridge, MI 48069

Your Client:	Allstate Ins./ Travi[redacted]
Our File Number:	439996
Your Claim Number:	ALSTA 07412
Our Client:	General Motors Corporation
Date of Event:	5/17/01

Dear Mr. West:

We are the third-party administrator on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide color copies of photos taken by your expert. Please do not send originals as they may not be returned (our engineers cannot read b/w photos).

2. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

3. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

4. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

5. If this was a total loss, please submit a salvage estimate and your total loss work sheet.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related

components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Jenny Paris

2000 GRAND PRIX GT SEDAN
34U PAINT, DK. FORREST GREEN /V6G
12B TRIM, GRAPHITE CLOTH
ORDER NO. BZWGV4/TRE STOCK NO.
VIN 1G2 WP52 K7 YF205166

PONTIAC/GMC DIVISION
GENERAL MOTORS CORPORATION
100 RENAISSANCE CENTER
DETROIT MI 48243-1001
VEHICLE INVOICE 2AD28607263

**********16*077808

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
2WP69 GRAND PRIX GT SEDAN	21665.00	19823.48	INVOICE 11/23/99
CF5 SUNROOF, POWER GLASS, SPOILER TYPE (REPLACES OVERHEAD CONSOLE)	570.00	507.30	SHIPPED 11/23/99
			EXP I/T 12/03/99
			INT COM 12/03/99
FE9 FEDERAL EMISSION CERTIFICATION	N/C	N/C	PRC EFF 11/23/99
L36 3.8 LITER 3800 SERIES II V-6	0.00	0.00	KEYS S397D S397D
MX0 TRANSMISSION, 4-SPEED AUTOMATIC	0.00	0.00	WFP-F QTR OPT-1
R6J CDN	0.00	16.50	BANK: GMAC - 045
UP3 RADIO, AM/FM STEREO W/COMPACT DISC PLAYER, GRAPHIC EQUALIZER 6-SPEAKER SOUND SYSTEM AND REAR WINDOW ANTENNA (REPLACES STD/OPT PKG RADIO)	165.00	146.85	CHG-TO 07-780
			SHIP WT: 3388
			HP: 34.7
			GMS: 21083.03
1SB OPTION PACKAGE - 1SB	815.00	725.35	MEMO 1160.75

* OVERHEAD CONSOLE
* REAR SEAT PASS THRU
* STEERING WHEEL, LEATHER WRAPPED W/ RADIO CONTROLS
* POWER SEAT, DRIVER 6-WAY
* TRUNK CARGO NET
* SECURITY PACKAGE(INCLUDES REMOTE KEYLESS ENTRY/THEFT DETERRENT SYSTEM)

TOTAL MODEL & OPTIONS	23215.00	21219.48	ACT 231	21083.03
DESTINATION CHARGE	560.00	560.00	H/B 261	696.45
TOTAL	23775.00	21779.48	PAY 310	21779.48

MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT 20758.05

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

ERSET PONTIAC-GMC TRUCK, INC.

REMIT TO GMAC NO. 045
VIN 1G2WP52K7YF205166
$ 21779.48 INV 2AD28607263
DUE 12/03/99 DEALER 07-780

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G2WP52K7YF205166

VEHICLE INFORMATION

Merchandising Model:	2WP69 - 2000 GRAND PRIX GT SEDAN	Warranty Start Date:	02/02/2000
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	LASSEN PONTIAC BUICK CADILLAC INC. 995 W COLUMBIA AVE BATTLE CREEK, MI 49015-3098 (616) 962-5544	Selling Source:	16 - PONTIAC
		Site Code:	07457
		Business Associate Code:	115884

Service Contract:	Yes	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	02/02/2000	138 miles	2/2/2003	36138 miles
72/100000 SHEET METAL RUST-THROUGH	02/02/2000	138 miles	2/2/2006	100138 miles
36/36000 SHEET METAL CORROSION	02/02/2000	138 miles	2/2/2003	36138 miles
96/80000 PCM/CC EMISSIONS	02/02/2000	138 miles	2/2/2008	80138 miles
36/36000 FEDERAL EMISSIONS	02/02/2000	138 miles	2/2/2003	36138 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
02/13/2001	055274	#	L1020 - FUEL TANK CAP RPL	22652 miles
02/01/2001	700123	#	T2020 - WARRANTY TOWING	26000 miles
12/15/2000	601125	#	Z8015 - ROADSIDE SERVICE (FLAT TIRE)	19728 miles
10/20/2000	051712	#	N0768 - HIGH LVL STOP BB RP	16572 miles
10/06/2000	051120	#	N0851 - LT FOG LAMP BULB RP	15996 miles
11/23/1999	F05166	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G2WP52K7YF205166

CLAIM HISTORY

Repair Order Date:	02/13/2001	Repair Order Number:	055274	Odometer Reading:	22652 miles

Serviced By:	LASSEN PONTIAC BUICK CADILLAC INC. 995 W COLUMBIA AVE BATTLE CREEK, MI 49015-3098 (616) 962-5544	Selling Source:	16 - PONTIAC
		Site Code:	07457
		Business Associate Code:	115884

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
03/02/2001	148	01	#	L1020 - FUEL TANK CAP RPL	N/A	L	N/A	$24.07	Y

Repair Order Date:	02/01/2001	Repair Order Number:	700123	Odometer Reading:	26000 miles

Serviced By:	GM ROADSIDE ASSISTANCE PO BOX 5033 TROY, MI 48007-5033	Selling Source:	16 - PONTIAC
		Site Code:	73163
		Business Associate Code:	160087

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
02/09/2001	142	01	#	T2020 - WARRANTY TOWING	N/A	C	N/A	$58.10	N

Repair Order Date:	12/15/2000	Repair Order Number:	601125	Odometer Reading:	19728 miles

Serviced By:	GM ROADSIDE ASSISTANCE PO BOX 5033 TROY, MI 48007-5033	Selling Source:	16 - PONTIAC
		Site Code:	73163
		Business Associate Code:	160087

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
12/22/2000	128	01	#	Z8015 - ROADSIDE SERVICE (FLAT TIRE)	N/A	C	N/A	$52.90	N

Repair Order Date:	10/20/2000	Repair Order Number:	051712	Odometer Reading:	16572 miles

Serviced By:	LASSEN PONTIAC BUICK CADILLAC INC. 995 W COLUMBIA AVE BATTLE CREEK, MI 49015-3098 (616) 962-5544	Selling Source:	16 - PONTIAC
		Site Code:	07457
		Business Associate Code:	115884

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
10/27/2000	112	01	#	N0768 - HIGH LVL STOP BB RP	09417866 - BULB	N/A	N/A	$11.65	N

Repair Order Date:	10/06/2000	Repair Order Number:	051120	Odometer Reading:	15996 miles

Serviced By:	LASSEN PONTIAC BUICK CADILLAC INC. 995 W COLUMBIA AVE BATTLE CREEK, MI 49015-3098 (616) 962-5544	Selling Source:	16 - PONTIAC
		Site Code:	07457
		Business Associate Code:	115884

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
10/13/2000	108	01	#	N0851 - LT FOG LAMP BULB RP	12450143 - BULB,FRT	N/A	N/A	$20.23	N

Repair Order Date:	11/23/1999	Repair Order Number:	F05166	Odometer Reading:	0 miles

Serviced By:	SOMERSET PONTIAC-GMC TRUCK, INC. 1850 W MAPLE RD TROY, MI 48084-7104 (248) 643-8600	Selling Source:	16 - PONTIAC
		Site Code:	07780
		Business Associate Code:	115915

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
11/26/1999	16	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$92.29	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Line Comments

Home - Back - Help

VIN:	1G2WP52K7YF205166

LINE COMMENTS

Repair Order Date:	02/13/2001	Repair Order Nbr:	055274	Odometer Reading:	22652 miles

Serviced By:	LASSEN PONTIAC BUICK CADILLAC INC. 995 W COLUMBIA AVE BATTLE CREEK, MI 49015-3098	Selling Source:	16- PONTIAC
		Site Code:	07457
		Business Associate Code:	115884

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total
03/02/2001	148	01	#	L1020 - FUEL TANK CAP RPL	N/A	L	N/A	$24.07

Comments:	JULIOUS-PLEASE AUTH THTSI CLAIM FOR ME, ODOM LESS THAN PREV SUBMTHIS IS THE CORRECT ODOM. THX-ERICA

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G2WP52K7YF205166

VEHICLE BUILD

Merchandising Model:	2WP69 - 2000 GRAND PRIX GT SEDAN		
Gross Vehicle Weight Rating:	2011 kg (4434 lb)	**Order Number:**	BZWGV4
Build Date:	11/23/1999	**Build Plant:**	1YFW - FAIRFAX

OPTION CODES

AAA - STANDARD EQUIPMENT PROCESSING	AG1 - POWER SEAT, DRIVER 6-WAY
AK5 - DUAL FRONTAL AIR BAGS	AP9 - CARGO NET
AR9 - SEAT, RECLINING BUCKET W/CLOTH	AT5 - REAR CENTER FOLDING SEAT
AU0 - REMOTE KEYLESS ENTRY	CF5 - SUNROOF, POWER GLASS
C60 - AIR CONDITIONING, CUSTOM	C96 - LAMP, QTR COURTESY & READ
DG7 - DUAL REMOTE CONTROL MIRRORS	DL5 - DECAL ROADSIDE SERVICE
FAI - FAIRFAX ASM PLT	FE1 - SUSPENSION SYSTEM, SOFT
FE9 - FEDERAL EMISSIONS	FR9 - AXLE RATIO 3.29
IPB - TRIM INTERIOR DESIGN	JL9 - BRAKES, POWER ANTI-LOCK
K68 - GENERATOR 105 AMP	L36 - 3.8 LITER 3800 SERIES II V-6
MX0 - TRANSMISSION, 4-SPEED AUTOMATIC	M15 - TRANSMISSION, 4-SPEED AUTOMATIC
NF2 - EMISSION SYSTEM, FEDERAL TIER 1	NP5 - WITH RADIO CONTROLS
PY0 - WHEEL, 16" ALUMINUM	QNX - P225/60R16 BSW STL TOURING
R6J - QUICK ORDER - ATLANTA ZONE	R7K - CONTROL-SALES ITEM #36
R7X - REMOTE KEYLESS ENTRY/CONTENT	UA6 - THEFT DETERRENT SYSTEM
UH8 - TACH	UK3 - STEERING WHEEL, LEATHER WRAPPED
UP3 - AUDIO CONTROLS & EXTENDED	UW6 - 6-SPEAKER SOUND SYSTEM
U77 - REAR WINDOW ANTENNA	VH9 - OWNERS MANUAL
VK4 - COVER	VM3 - BUMPER STD IMPACT 5 MPH FRT &RR
VY7 - KNOB-SHIFTER LEVER, LEATHER	V73 - VEHICLE CERTIFICATION U.S.
1SB - OPTION GROUP 1SB	12B - TRIM, GRAPHITE CLOTH
12I - TRIM, GRAPHITE	15P - WHEEL COLOR-SILVER
36U - PAINT, LIGHT TRAL MET-PRIMARY	6T - COMPONENT FRT LH COMPUT SEL SUS

[illegible]	[illegible]
7JT - COMPONENT FRT RH COMPUT SEL SUS	8DH - COMPONENT RR LH COMPUT SEL SUS
9DH - COMPONENT RR RH COMPUT SEL SUS	

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GM Vehicle Inquiry System
Vehicle Component

VIN:	1G2WP52K7YF205166

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BKS		Traceability:	0046520	
Date Scanned:	11/23/1999	Time Scanned:	18.02.00	Scan Station:	02

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	SKY		Traceability:	8P5713169	
Date Scanned:	11/23/1999	Time Scanned:	14.15.00	Scan Station:	08

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	0BCB		Traceability:	XW0P	
Date Scanned:	11/23/1999	Time Scanned:	17.58.00	Scan Station:	03

Component Code:	65 - REAR AXLE ASSEMBLY				
Source Plant:	Y				
Part/Num Broadcast:	NNP		Traceability:	101129129	
Date Scanned:	11/23/1999	Time Scanned:	19.38.00	Scan Station:	04

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN				
Part/Num Broadcast:	DBYU		Traceability:	89320ZN75	
Date Scanned:	11/23/1999	Time Scanned:	20.35.00	Scan Station:	05

Component Code:	AB - IR-MODULE ASM-INFLATOR
Source Plant:	I - INLAND

Part/Num Broadcast:	2765		Traceability:	5TF549S	
Date Scanned:	11/23/1999	Time Scanned:	14.20.00	Scan Station:	06

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	I - INLAND				
Part/Num Broadcast:	5736		Traceability:	5TF5HFE	
Date Scanned:	11/23/1999	Time Scanned:	14.03.00	Scan Station:	07

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	9991		Traceability:	193188E6X	
Date Scanned:	11/23/1999	Time Scanned:	22.34.00	Scan Station:	09

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1CZ		Traceability:	0721085	
Date Scanned:	11/18/1999	Time Scanned:	03.51.00	Scan Station:	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1AG		Traceability:	1186488	
Date Scanned:	11/23/1999	Time Scanned:	12.09.00	Scan Station:	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G2WP52K7YF205166

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	02/02/2000	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	138 miles

Delivering Dealer:	LASSEN PONTIAC BUICK CADILLAC INC. 995 W COLUMBIA AVE BATTLE CREEK, MI 49015-3098 (616) 962-5544	Delivery Selling Source:	16 - PONTIAC
		Delivery Site Code:	07457
		Business Associate Code:	115884

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G2WF52K7YF205166

INVOICE INFORMATION

Invoice Date:	11/23/1999		
Site Address:	SOMERSET PONTIAC-GMC TRUCK, INC. 1850 W MAPLE RD TROY, MI 48084-7104 (248) 643-8600	Selling Source:	16 - PONTIAC
		Site Code:	07780
		Business Associate Code:	115915

SHIP-TO INFORMATION

Ship-To Date:	N/A		
Site Address:	SOMERSET PONTIAC-GMC TRUCK, INC. 1850 W MAPLE RD TROY, MI 48084-7104 (248) 643-8600	Selling Source:	16 - PONTIAC
		Site Code:	07780
		Business Associate Code:	115915

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GM Vehicle Inquiry System
Dealer Information

Back

INVOICE INFORMATION - This section contains information on the last site to have been invoiced for a vehicle. The GM Vehicle Information Database (GMVID) is the source of this information. The information reflects the most current information reflected in GMVID. If a vehicle invoice has not been reported then "Invoice Information Not On File" is displayed.

Invoice Date - This field contains the date the vehicle was last invoiced.

Site Address - This field contains the name, address and phone number (if available) of the last site to be invoiced for the vehicle. If the dealer information is not available then "N/A" is displayed.

Selling Source - This field contains the selling source code and selling source description of the last site to be invoiced for the vehicle. The selling source code is displayed by itself if a description is not available.

Site Code - This field contains the site code of the last site to be invoiced for the vehicle.

Business Associate Code - This field contains the business associate code of the last site to have invoiced the vehicle.

SHIP-TO INFORMATION - This section contains information on the last ship-to site of a vehicle. The GM Vehicle Information Database (GMVID) is the source of this information. The information reflects the most current information reflected in GMVID. If a vehicle shipping event has not been reported then "Ship-To Information Not On File" is displayed.

Ship-to Date - This field contains the date the vehicle was last reported shipped.

Site Address - This field contains the name, address and phone number (if available) of the last site to have shipped the vehicle. If the dealer information is not available then "N/A" is displayed.

Selling Source - This field contains the selling source code and selling source description of the last site where the vehicle was shipped. The selling source code is displayed by itself if a description is not available.

Site Code - This field contains the site code of the last site where the vehicle was shipped.

Business Associate Code - This field contains the business associate code of the last site where the vehicle was shipped.

GM Vehicle Inquiry System
Service Contract

VIN:	1G2WP52K7YF205166

SERVICE CONTRACT

Type:	SC/KZ		
Description:	60/60000 GMPP MAJOR GUARD		
Deductible Amount:	Refer to Motors Insurance Corp. (U.S.) 1-800-MIC-CARE Refer to Motors Insurance Corp. (Canada) 1-888-642-4677		
Inception Date:	02/02/2000	**Expiration Date:**	02/02/2005
Inception Odometer:	138 miles	**Expiration Odometer:**	60000 miles

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GM Vehicle Inquiry System
Service Contract

Back

SERVICE CONTRACT - This section contains information on GM service contracts that exist on vehicles. The primary source of this information is Motors Insurance Corporation (MIC). If service contract information has not been reported then "Vehicle Has No GM Service Contracts" is displayed. This page displays multiple service contracts if they exist.

Service Contract Type - This field contains a five-character code uniquely identifying a service contract.

Description - This field contains a brief description of the service contract. If no description is available then "N/A" is displayed.

Deductible Amount - This field contains a dollar amount of any deductible that applies to the service contract.

Inception Date - This field contains the date when the service contract begins.

Inception Odometer - This field contains the vehicle's odometer reading when the service contract begins.

Expiration Date - This field contains the date when the service contract ends.

Expiration Odometer - This field contains the vehicle's odometer reading when the service contract ends.

VINCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
08/02/2002 11:45

VIN: 1G2WP52K7YF205166 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE

NO CAMPAIGNS CURRENTLY AFFECTING THIS VEHICLE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

Law Offices of
RICHARD W. WEST, PLC
Professional Limited Liability Company
23880 Woodward Avenue
Pleasant Ridge, Michigan 48069-1133

Telephone: (248) 291-0500
Facsimile: (248) 291-0505

RICHARD W. WEST

July 9, 2002

No Omni
No CP
12:41 (A)

ESIS
Attn: Property Damage
300 Renaissance Center
Routing Mail Code 482-C20-D71
Detroit, MI 48265-3000

RECEIVED
JUL 1 5 2002
ESIS-GM CLAIMS UNIT

Re: Allstate/Travis [redacted] Subrogation Claim
Our File No: ALSTA 07412

Dear Sir or Madam:

This office represents Allstate Insurance Company in follow up to a claim by its insured, Travis [redacted] involving a vehicle fire on or about May 17, 2001. The vehicle involved is a 2000 Pontiac Grand Prix, VIN # 1G2WP52K7YF205166, that was still under warranty at the time of the fire. A description of the nature and circumstances of the fire are included in the attached cause and origin report along with copies of photographs of the vehicle. As described in the report, the vehicle had approximately 27,000 miles on it at the time of the fire and had been routinely serviced at Lassen Pontiac in Battle Creek. The vehicle was taken to Lassen Pontiac after the fire as well. As also set forth in the report, the fire was sudden and accidental and appears to have been the result of a fuel leak at or near the fuel rail that is attributed to the condition of the vehicle at the time it left the possession and control of General Motors.

As a consequence of the fire, Allstate has paid $18,390.00 to or on behalf of its insured for the actual cash value of the vehicle at the time of the fire and seeks recovery of that amount together with the insured's $50.00 deductible. Damage documentation is also enclosed.

Following your review, would you please contact me regarding possible resolution of this matter. Thank you for your cooperation.

Very truly yours,

RICHARD W. WEST, P.L.C.

Richard W West

Richard W. West

Encls:

June 13, 2001

IN RE: Allstate Claim No. 2554557351
H&A File No. 01-1069VF
TRAVIS [redacted]

HERNDON
ASSOCIATES
Investigators/ Consultants
36135 Schoolcraft
Livonia, Michigan 48150
Fax: 734-591-0140
1 800 961-2909
walt@herndon-assoc.com
dan@herndon-assoc.com
P.O. Box 27
Wayne City, Michigan 49712
231 582-6543
Licensed in Michigan, Ohio, Illinois and Arizona
www.herndon-assoc.com

PREDICATION:

This report is predicated upon the request of Mr. Gerry Aguilar, Allstate Staff Claims Representative, to conduct an investigation into Travis [redacted] with special reference to the fire loss of a 2000 Pontiac, Grand Prix.

SECRETARY OF STATE:

Through the Secretary of State, the following information was obtained:

2000 PONTIAC		1G2WP52K7YF205166	
21 FOUR DOOR		CORR	
10/13/2000	216L2860282	GRAND PRIX	138 A

[redacted] 10/12/2000
BELLEVUE 49021

REGISTRATION INFORMATION:

[redacted]

INSPECTION:

On May 29, 2001 at 12:18 p.m., this Investigator arrived at Lassen Pontiac, GMC, Cadillac, in Battle Creek, to conduct an investigation into the fire loss of a 2000 Pontiac, Grand Prix.

Once at the scene, a close inspection provided the following information:

SEE ENCLOSED INVESTIGATION REPORT

Prior to leaving the scene, several 35mm color photographs were taken and are enclosed.

ORIGIN AND CAUSE INVESTIGATION:

On May 29, 2001 at 12:18 p.m., this Investigator arrived at Lassen Pontiac, GMC, Cadillac in Battle Creek to conduct an origin and cause investigation into the fire loss of a 2000 Pontiac, Grand Prix, green in color, Vehicle Identification Number 1G2WP52K7YF20516. Upon arriving at the facility, the vehicle is located and identified by its Vehicle Identification Number located in the area of the windshield and dash, as well as the federal manufacturers label on the driver's door.

Initial observations reveal evidence of a fire to have originated within the engine compartment, with the most severe damage present on the left or driver's side. The fire has extended out the left front fender, causing partial consumption of the wrap around bumper, fire damage to the left front tire, causing it to deflate. The fire has further extended to blistering of the painted surface of the hood, with heavy smoke staining to the hood, as well.

From approximately the bulkhead rearward, there is no evidence of any direct fire impingement.

The examination is now focused to the passenger compartment, where there is some evidence of smoke staining, where it has entered from the engine compartment. At this time, the odometer reads 27,365 miles. After completing an examination of the passenger compartment, no evidence of any fire origin could be found.

The examination is now focused to the fuel tank, fill tube and fuel cap, which are intact with no evidence of any fuel leakage.

The investigation of the underside of the vehicle reveals no evidence of any fire origin.

At this time, entry is forced into the engine compartment by removing the left front headlight assembly and activating the hood release, and upon gaining entry, extensive fire damage is present within the engine compartment, with the most severe damage present on the left or

driver's side. The examination further reveals evidence of melting of cast aluminum on the left or driver's side, approximately in the center side of the engine.

The investigation is now focused to the right or passenger side of the engine compartment, where the battery is located, there is evidence of heat exposure damage, however, no evidence of any fire origin. The examination of the alternator reveals combustibles still present at the rear of the alternator, and upon tracing the cable, it travels over to the left or driver's side, is void of insulation, where it then travels over to the right or passenger side. At this time, no evidence of any electrical faulting in the wire could be found.

The investigation is now focused to the power distribution center, which has melted from its original position, there is evidence of fire damage to the wiring traveling to the power distribution center, however, a substantial amount of the distribution center remains, ruling out any fire as having originated within this area. The examination of the lower radiator hose reveals evidence of exposure fire damage with the damage much more pronounced on the side pointing toward the left or driver's side.

The examination is now focused to the rear of the engine, where there are the remains of silencer pad and heater hoses. The examination further reveals the spark plug boots and spark plug wires are still present. At this time, no evidence of any fire origin could be found.

The investigation is now focused to the engine mount, where the one on the right or passenger side is intact, the one on the left or driver's side is heavily fire damage, with the bracket melted. The examination further reveals the upper radiator hose is heavily fire damaged within this area, with the damage much more pronounced on the side pointing toward the upper portion within the engine compartment.

The examination is now focused to cables that travel to the starter solenoid and although it is void of insulation, there is no evidence of any electrical faulting. The investigation continues, and the transmission cooler hoses have been consumed at the transmission, however, determined to have been secondary, based upon the amount of plastic remaining from the radiator shroud and cooling fan. This is also confirmed by the fact that there is a substantial amount of the upper radiator hose remaining.

The investigation is now focused to the front valve cover, which is of fiberglass construction, it has been partially consumed during the course of the fire, which has allowed water to enter the engine during fire extinguishment, causing the high reading.

The examination is now focused to the fluid levels, where the brake fluid, power steering fluid and radiator have all drained during the course of the fire. The examination of the oil and transmission fluid reveals the transmission fluid is full and the oil is overfull and clean and contaminated with water, due to fire extinguishment.

At this time, the investigation is focused to the fuel line connections, specifically the fuel rail and fuel regulator in the front section of the engine, the combustible hose has been consumed going to the fuel rail. The examination further reveals damage present to the rear fuel rail, and the combustible fuel lines traveling to the rear fuel rail has been consumed. It should be noted that there is damage to both corners of the hood, which can be attributed to the hood having been forced rearward closest the windshield, without the hood support, causing both corners to turn upward.

At this time, after completing the above inspection and examination, no evidence of any electrical failure could be found and attributed to the cause of the fire. The fire originates in the upper section of the engine compartment, in the area of the fuel rail and fuel injectors, and at this time, the investigation continues.

TITLE INFORMATION:

A review of the title information indicates that the 2000 Pontiac, Grand Prix was issued a corrected title on October 16, 2000 to Travis Allan [redacted] Bellevue, Michigan. At the time of the original purchase, the odometer showed 138 actual miles. The first secured interest is listed as Omni Family Credit Union as of October 12, 2000. The license plate of [redacted]61 was not due to expire until June 30,2001. The driver's license number listed on the registration was [redacted]

NICB VINASSIST:

A review of the NICB Vinassist indicates that the 2000 Pontiac, Grand Prix is equipped with a 3.8 liter, V6 engine and was assembled in Fairfax II, Kansas.

NATIONAL HIGHWAY TRAFFIC & SAFETY ADMINISTRATION:

A search of the National Highway Traffic and Safety Administration, Recall Database, produced two recalls pertaining to 2000 Pontiac, Grand Prixs. Upon reviewing same, neither was found to pertain to the fire in question.

A further search was conducted of the National Highway Traffic and Safety Administration, Defect Investigations Database, which did not produce any records pertaining to the vehicle in question.

ALLDATA SYSTEM:

A search of the Alldata System produced one recall and a number of technical service bulletins pertaining to the vehicle in question. Upon reviewing same, none were found to pertain to the fire in question.

BELLEVUE FIRE DEPARTMENT:

Correspondence has been forwarded to the Bellevue Fire Department, requesting a copy of their fire report. Upon receipt of the report, it will be forwarded to the Claims Representative.

HAMMER'S TOWING COMPANY:

This Investigator received a copy from the dealership of the tow slip pertaining to the vehicle in question. The date is May 17, 2001 and the location was 15035 M-66. The tow slip shows a 1999 Pontiac, Grand Prix with its Vehicle Identification Number. The vehicle mileage was 27,365. (See enclosed tow slip.)

INTERVIEW (TRAVIS GRAHAM):

On May 27, 2001 at 7:20 p.m., Investigator Devin Jordan conducted an interview with Travis [redacted] who is the title holder, named insured and primary driver of the vehicle in question. At

the time of the fire, no passengers were present in the vehicle. Further questioning revealed that his father, John [redacted], is an occasional driver.

The fire was discovered on May 17, 2001 between 10:00 and 10:30 a.m. and the weather conditions were clear. The location of the fire was 15045 S. M-66, Bellevue, Michigan. Subsequently, Hammer Towing contacted 911 and the Bellevue Fire Department responded in under 30 minutes and extinguished a fire involving the 2000 Pontiac, Grand Prix. The vehicle in question is equipped with a V6 engine and was purchased new from Lassen Pontiac in Battle Creek. At the time of the purchase, there was a three year, 36,000 mile warranty in effect, and an extended warranty was free under a promotion for 60,000 miles for the power train.

Since purchasing the vehicle, no warranty service has been performed and the only service work performed has been routine oil changes.

At the time of the fire, the fuel tank was approximately three-quarters full, and normally, the selling dealership checks the fluid levels. The last person to have entered the engine compartment would have been the selling dealership, who performed the last oil change.

Oil changes are secured every 3,000 miles and in between oil changes, the insured does not have to add any other fluids.

When questioned regarding any mechanical problems with the vehicle prior to the fire, the insured indicated that the vehicle was running rough and stalling. The insured also stated he was not experiencing any electrical problems. Mileage at the time of the purchase was new, mileage at the time of the loss was 27,000 miles.

Since ownership of the vehicle, the insured has not received any recall notices, campaigns or correspondence from the manufacturer. Further, the insured was questioned regarding adding any accessories and indicated that he had a remote starter installed by Van Barn in Battle Creek. The insured further indicates that the vehicle is equipped with a factory remote type alarm system, and there is no cellular telephone in the vehicle.

Since ownership of the vehicle, it has not been involved in an accident, and it was learned that at the time of the discovery of the fire, the vehicle was parked and the engine had just been shut off.

At this point, Investigator Jordan interviewed John [redacted], the insured's father, who was a witness to the fire. Mr. Graham stated that his son, Travis, was out of town when the fire

occurred. John [redacted] was home and attempted to drive the car for the first time in a week on May 17, 2001. When John started the car, it ran rough and was backfiring. John contacted the dealer, Lassen Pontiac, and they provided Hammer Towing, who came out to pick up the vehicle. When the driver arrived, whose name is unknown, Mr. Travis told him the car was not running right, backfiring and was smelling gasoline. The tow truck driver started the car, it ran rough, backfired and stalled. He restarted the car, revved the engine, then shut it off and smoke came from under the hood, followed by burning plastic falling from under the engine. The driver called his place of employment, who called 911. The fire department responded in approximately 30 minutes, and while waiting for the fire department, John sprayed water on the passenger side with a hose. The smoke, when first observed, was under the hood, was white in color, and the fire was first observed in the form of plastic melting and burning under the engine and the flames were yellow. The hood was closed and remained closed until the fire department arrived. Further questioning revealed that possibly the driver's door may have been open. The firemen did not indicate any probable cause regarding the fire and Mr. Graham believes that the fire may have been a result of a backfire in the throttle body. As a result of the fire, no other property or vehicles were damaged. Further, a GM representative has spoken to Travis [redacted] however, his father does not know what occurred during the conversation. In conclusion, Mr. [redacted] stated no items were removed from the vehicle at the fire scene.

RE-INTERVIEW (JOHN [redacted]

On June 11,2001 at 8:14 a.m., Investigator Devin Jordan re-interviewed John [redacted] regarding the damaged fuel rail within the engine compartment. Mr. [redacted] indicated that after the fire, a second tow truck driver towed the car onto the flat bed by connecting a cable and hook to an unknown item on the back side of the engine and pulled the car onto the flat bed. Further, this cable secured the car while it was in transit.

CONCLUSION:

Having completed an examination of the vehicle, reviewed an interview with the insured, as well as his father, who was a witness to the fire, conducted research pertaining to the vehicle in question, reviewed a tow slip and based upon all of the information known at the time of the preparation of this report, it is the opinion of this Investigator that the fire was accidental in nature. It is further the opinion of this Investigator that the fire originated within the engine

compartment, in the immediate area of the fuel rail and fuel line connections, where gasoline vapors were leaking, and upon ignition, the fire extended upward and outward from that location, causing the damage present. The fire is deemed to be an accidental fire, fuel related.

It should be noted, however, that Mr. John[redacted], the father of Travis[redacted], advised the original tow truck driver of the problem with the vehicle and that he detected an odor of gasoline. At this time, an employee of Hammer's Towing Company entered the vehicle, started it, it ran rough, backfired and stalled. At this time, the driver once again restarted the car, revved the engine, then shut it off and that is when the fire was discovered.

It should also be noted that the damage to the fuel rail observed by this Investigator was caused when the second tow truck driver connected a cable and hook within the engine compartment and winched the vehicle onto the flat bed.

At this time, all requests for services have been completed, we are closing our file and forwarding our report and photographs for your review.

Walter O. Herndon, Jr.

WOH/jam

HERNDON ASSOCIATES
Investigators/Consultants
36135 Schoolcraft
Livonia, Michigan 48150
FAX 734-591-6140
1-800-481-6909
mail@herndon-assoc.com
dan@herndon-assoc.com
P.O. Box 27
Bayne City, Michigan 49712
231-362-5543
Licensed In Michigan, Ohio
Illinois & Arkansas

VEHICLE FIRE INVESTIGATION

Fire Dept. BELLEVUE
Incident No. [illegible]

Date/Time Of Investigation 5-29-01 @ 1212/PM
Vehicle Examined At LASSEN PONTIAC, GMC, CADILLAC
Location At Time Of Fire 15045 S. M-66, BELLEVUE, MI
Alley ☐ Building ☐ Driveway/Garage ☐ Field ☐ Freeway ☐ Park ☐ Pk Lot ☐ Street ☐
Date Of Fire 5-17-01 Day THURS Time Of Call 12:10 PM Arrived ____ Clear ____

Description Of Vehicle

Title Holder
Owner [redacted]
Address [redacted] VUE 49021
Year 2000 Make PONTIAC Model GRAND PRIX
Color: (Top) GREEN (Bottom) GREEN
License Plate:
State MICHIGAN Number [redacted] Expiration Date 6-30-01
Vehicle Identification Number: 1G2WP52K7YF205166
Lein Holder: OMNI FAMILY C.U. 10-12-00
Insurance Company: ALLSTATE

Passenger Compartment (Interior)

1	Dashboard:	Intact	✓	Missing		Partially Consumed		Consumed			
2	Radio:	Intact	✓	Missing							
3	Speakers:	Intact	✓	Missing							
4	Firewall:	Intact		Breached By Fire	✓						

5 Ignition: Intact ✓ Missing ☐ On Position ☐ Off Position ✓ Locked ✓ Thumb Assist Off ☐
Tampered With/Intact ☐ Tampered With/Defeated ☐ Destroyed By Fire ☐ In Debris ☐

6 Steering Column: Intact/Locked ✓ Intact/Unlocked ☐ Tampered With/Intact ☐
Tampered With/Defeated ☐ Missing ☐ Destroyed By Fire ☐

7	Front Seat:	Intact	✓	Missing		Partially Consumed		Consumed			
8	Rear Seat:	Intact	✓	Missing		Partially Consumed		Consumed		N/A	

9 Glove Box: Intact ✓ Missing ☐ Partially Consumed ☐ Consumed ☐ Removed ☐
Items In Glove Box
Owner's Manual ✓ Miscellaneous Papers ☐

10 Air Bag:
Driver's Side Intact ✓ Missing ☐ Deployed ☐ Fire Damaged ☐ N/A ☐
Pass. Side Intact ✓ Missing ☐ Deployed ☐ Fire Damaged ☐ N/A ☐

11 Ignition Key: None Found ☐ In Ignition ☐ At Scene ☐ In Debris ☐

12 Odometer Reading: 27,365 Actual ✓ Digital ☐ Oil Change ☐ Removed ☐ Destroyed By Fire ☐

13 Title Information: (Date Of Transfer To Current Owner/Mileage)

14	Personal Effects In Passenger Compartment

Engine Compartment

15	Engine Accessibility:	Limited (Hood Jammed)	☐	Open	☐	Forced Open By Investigator	☐	
16	Engine:	Intact		Missing		Partially Stripped		Fire Damaged ✓
17	Battery:	Intact		Missing		Fire Damaged	✓	
18	Radiator:	Intact		Missing		Fire Damaged	✓	

	Fluid Levels:	*NOTE: D.B.F.= DRAINED BY FIRE*			
19	Oil OVERFILL/ WATER/ FROM F.D.	Transmission Full	Radiator	Brake	Power Steering
	D.B.F.	D.B.F.	D.B.F. ✓	D.B.F. ✓	D.B.F. ✓

20	Belts:	Intact		Partially Consumed	✓	Consumed	
21	Upper Hose:	Intact		Partially Consumed	✓	Consumed	
22	Lower Hose:	Intact		Partially Consumed	✓	Consumed	
23	Engine Parts Missing:	Ø					
24	Anti-Theft System:	Yes	✓	No		Unknown	
25	Additional Information:						

Exterior Examination

26	Tires:				
	Type	Custom Wheels/ Wheelcovers	Treadwear	No. Of Lugs	Missing
LF	Hoosier				
LR			50%	All	
RF		A			
RR					

Door Cylinders (Locks)

27	Left Door:	Intact	✓	Fire Damaged		Forced Entry	
28	L. Sliding:	Intact		Fire Damaged		Forced Entry	
29	Rear Cargo:	Intact		Fire Damaged		Forced Entry	
30	R. Sliding:	Intact		Fire Damaged		Forced Entry	
31	Right Door:	Intact	✓	Fire Damaged		Forced Entry	

Trunk Compartment Examination

32	Pickup			Van			Utility Vehicle					
33	Trunk Lock:	Intact	✓	No		Fire Damaged		Locked	✓	Open		Forced
34	If Forced, By Whom?											
35	Trunk Release:	Yes	✓	No		Unknown		Entry To Trunk:	Yes		No	✓

Trunk Contents

36	Spare Tire:	Intact		Missing		On Vehicle		Fire Damaged	
37	Tire Change Equipment:	Intact		Missing		At Scene		Engine Compartment	
38	Other Contents/Personal Effects In Trunk Compartment/Cargo Area:								

Glass Condition

39	Windshield:	Intact	✓	Missing		Melted/Cracked By Heat	✓	Broken		In		Out	
40	Electric Windows:	Yes	✓	No									
41	Driver's Window:	Intact	✓	Missing		Melted/Cracked By Heat		Broken		In		Out	
	Position	Up	✓	Down									
42	Left Rear Window:	Intact	✓	Missing		Melted/Cracked By Heat		Broken		In		Out	
	Position	Up	✓	Down		Stationary							
43	Left Rear 3rd. Window:	Intact	✓	Missing		Melted/Cracked By Heat		Broken		In		Out	
	Position	Stationary	✓										
44	Rear Window:	Intact	✓	Missing		Melted/Cracked By Heat		Broken		In		Out	
45	Right Rear 3rd. Window:	Intact	✓	Missing		Melted/Cracked By Heat		Broken		In		Out	
	Position	Stationary	✓										
46	Right Rear Window:	Intact	✓	Missing		Melted/Cracked By Heat		Broken		In		Out	
	Position	Up	✓	Down		Stationary							
47	Passenger Window:	Intact	✓	Missing		Melted/Cracked By Heat		Broken		In		Out	
	Position	Up	✓	Down									
48	Sun Roof:	Open		Missing		Closed		Fire Damaged					
49	Convertible:	Up		Missing		Down		Fire Damaged					
50	T-Top:	On		Missing				Fire Damaged					

Under Vehicle

51	Fuel Tank:	Intact	✓	Missing		Fire Damaged			
52	Gas Cap:	Intact	✓	Missing		Fire Damaged			
53	Fill Pipe:	Intact	✓	Missing		Fire Damaged			
54	Transmission:	Intact	✓	Missing		Leakage Noticed	Yes		No ✓
55	Oil Pan:	Intact	✓	Missing		Leakage Noticed	Yes		No ✓

Rust And Damage

	Areas	Open	Closed	Missing	Rust	Damaged	Vandalized
56	Front Bumper:						
57	Hood:		✓				
58	Grille:						
59	Left Fender:						
60	Driver's Door:		✓				
61	Left Rear Door:		✓				
62	Left Quarter Panel:						
63	Trunk Lid:		✓				
64	Rear Bumper:						
65	Roof:						
66	Right Quarter Panel:						
67	Right Rear Door:		✓				
68	Passenger Door:		✓				
69	Right Fender:						

Utility Or Van

70	Rear Cargo Doors:												
71	Side Cargo Doors:												
72	Body Condition:				Excellent		Good	✓	Fair		Poor		

73 Number Of Photographs Taken: _____

74 Evidence Confiscated: Ø

Investigated By: WGA

307

HAMMERS TOWING COMPANY

24 hr. Wrecker & Road Service
20496 N. M66 at Pennfield Rd.
BATTLE CREEK, MI 49017
(616) 962-8027
1½% Mo. after 30 Days, 18% Annually.

M.C. 291569 M.P.S.C. L-23868 U.S. DOT. 605845

DATE 05-17-01	TIME NO.	REQUESTED BY
LOCATION OF VEHICLE 15035 M-66		
NAME		PHONE
ADDRESS		
TOWED TO		2ND TOWED TO
YEAR 91	MAKE & COLOR FORD GRAND MARQUIS	VIN# 7GZW P52K7YF205166
VEHICLE LICENSE NO.	DRIVER LIC.	

START ☐ LOCK OUT ☐ FLAT TIRE ☐ WENCHING ☐
STUCK ☐ HOIST TOW ☐ WRECK ☐ FLAT TOW ☐

☐ INSIDE STORAGE ☐ OUTSIDE STORAGE

REMARKS: PO. 246 58441

VEHICLE MILEAGE: 22365

P.O.#: 88413 MAY 22 2001

MILEAGE	SERVICE TIME
FINISH	FINISH
START	START
TOTAL 15	TOTAL

MILEAGE CHG.	26	25
TOWING CHG.	32	00
LABOR CHG.		
STORAGE CHG.		
2ND TOW CHG.		
2ND MILEAGE CHG.		
TOTAL	58	25

MECHANIC'S SIGNATURE

AUTHORIZED SIGNATURE

DATE RECEIVED

RECEIVED FOR

№ 46866

road service

3:11:43 PM 05-25-2001

VINassist(R) Version 1.20

(c) by NICB 1991

Law Enforcement Edition

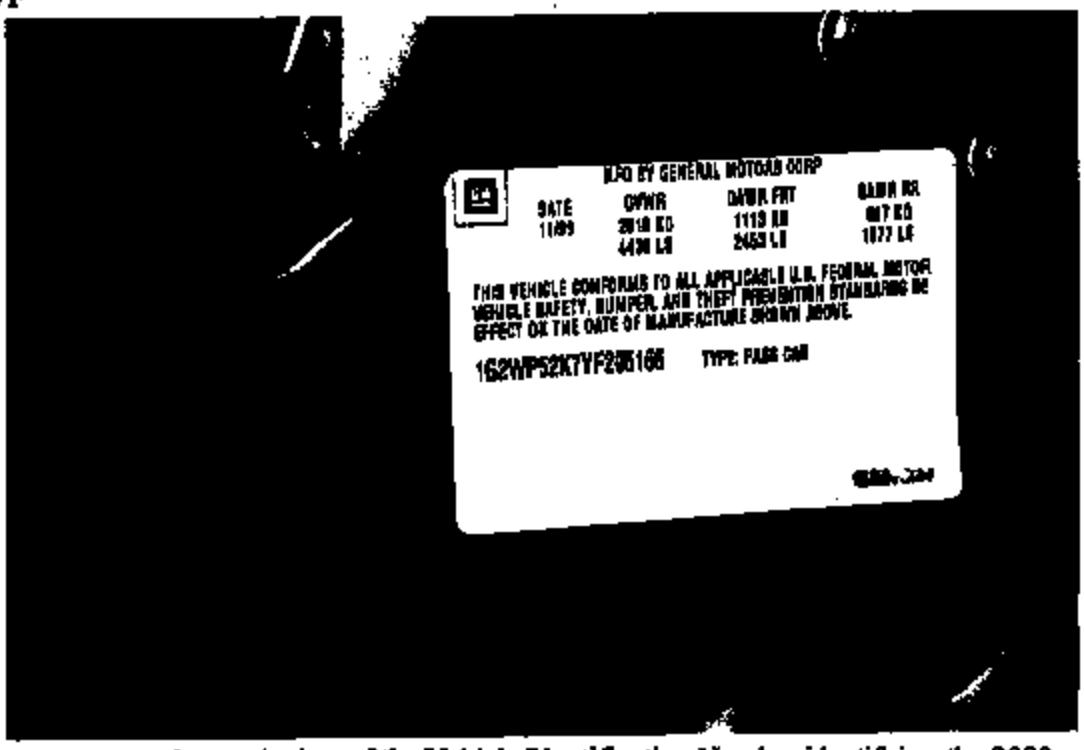
VIN:1G2WP52K7YF205166

DIGIT	DESCRIPTION	MEANING
1	Country of Origin	UNITED STATES
G	Manufacturer	PONT GENERAL MOTORS
2	Make	PONTIAC
WP	Line	GRAND PRIX GT
5	Body Style	4 DR SEDAN NOTCHBACK
2	Restraint System	MN BLTS W/DR & PASS AIR BAG-FRONTAL
K	Engine	3.8L V6 MFI
7	Check Digit	CHECK DIGIT VALID
	Year	2000
F	Assembly Plant	FAIRFAX II, KS
205166	Sequence Number	IN RANGE

********** VIN Passed Test **********

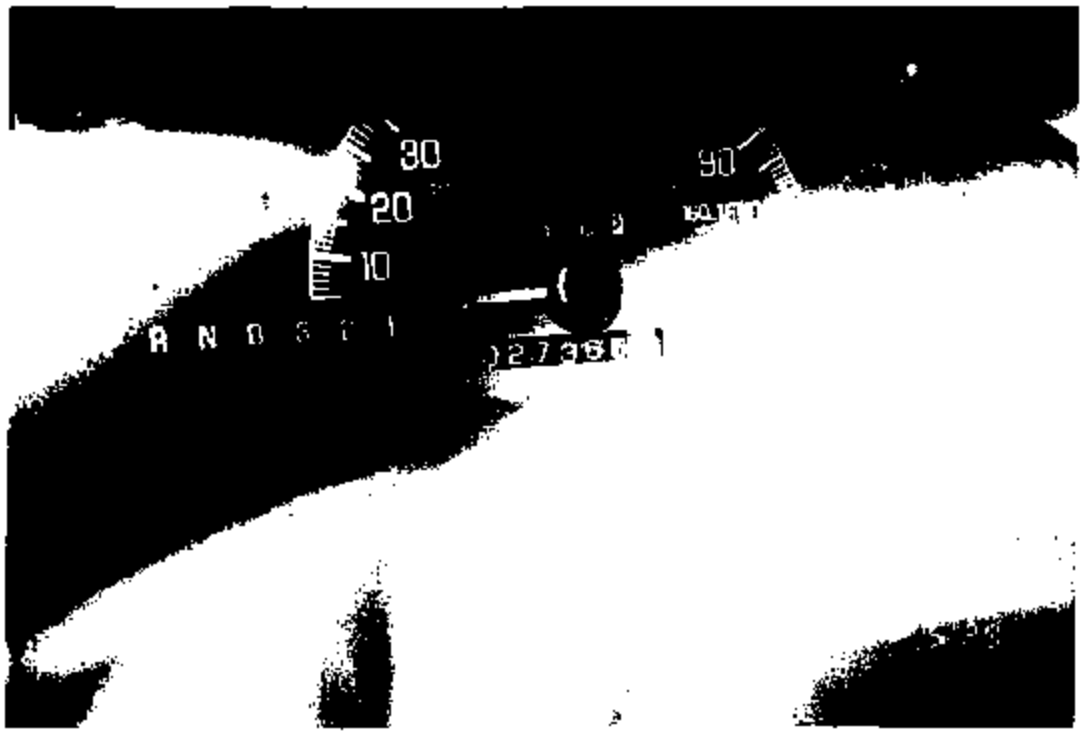
VIN indicates a 2000 GENERAL MOTORS GRAND PRIX GT

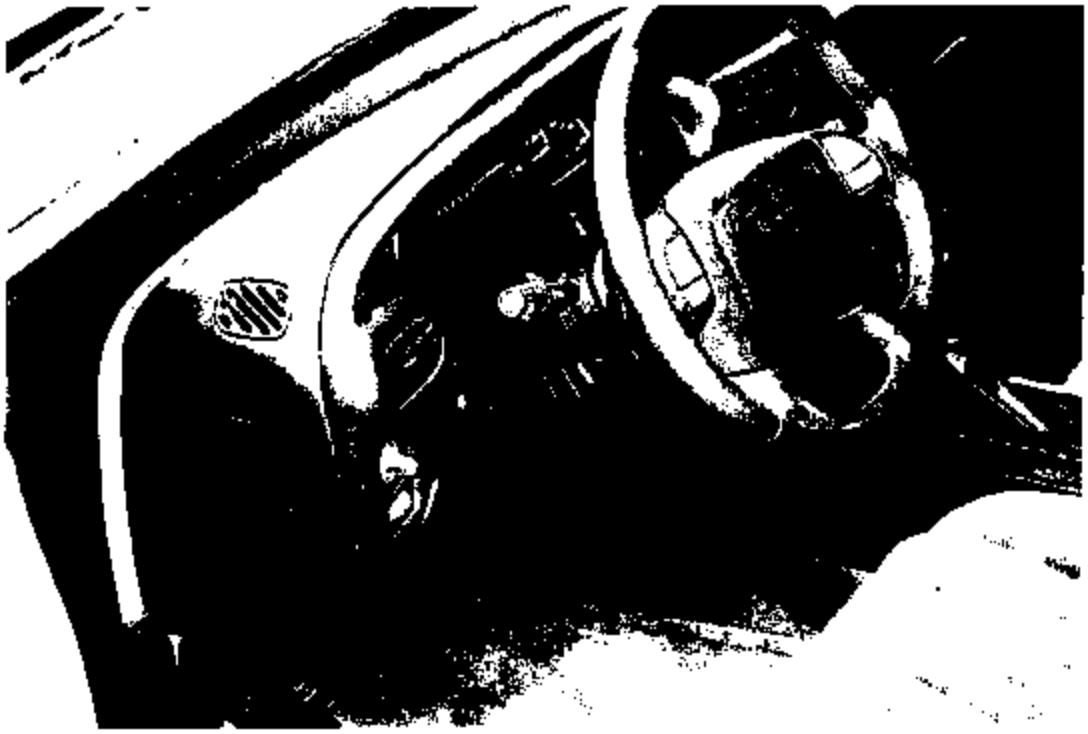
(c) by NICB, 1991



1. A view of the Vehicle Identification Number identifying the 2000 Pontiac, Grand Prix.

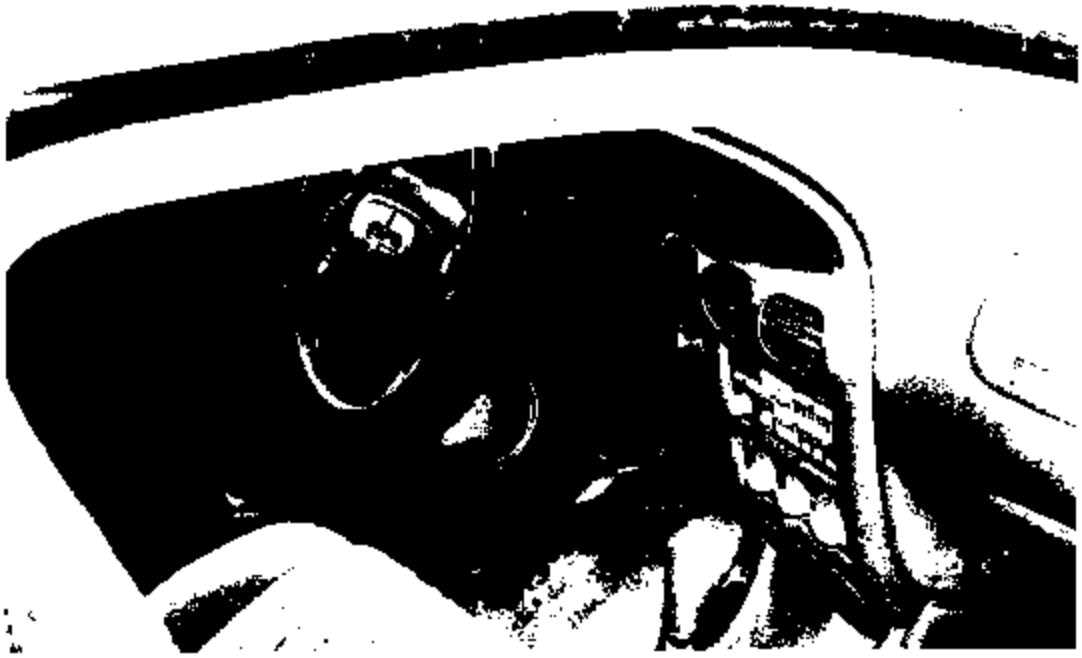
2. A view of the odometer showing 27,365 miles.





3. A view of the front passenger compartment.

4. A view of the front passenger compartment.



5. A view of the dashboard area.

6. A view of the rear passenger compartment.

7. A view of the front of the vehicle.

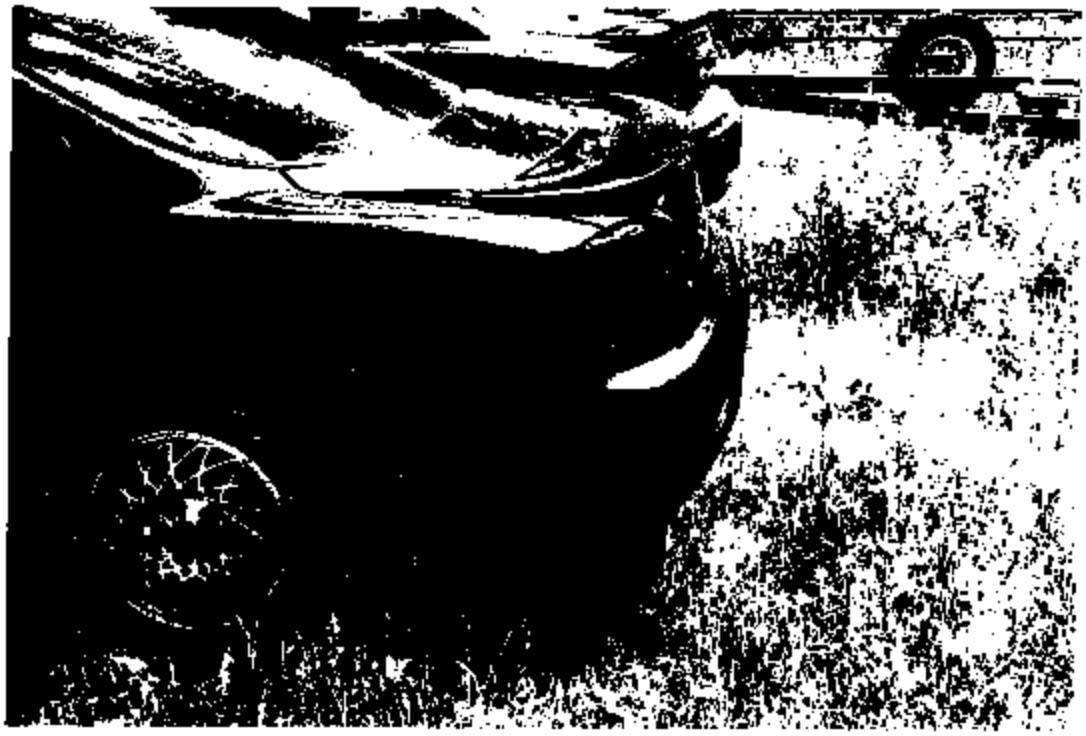
8. A view of the left front of the vehicle.

9. A view of the right front of the vehicle.

10. A view of the driver's side of the vehicle.

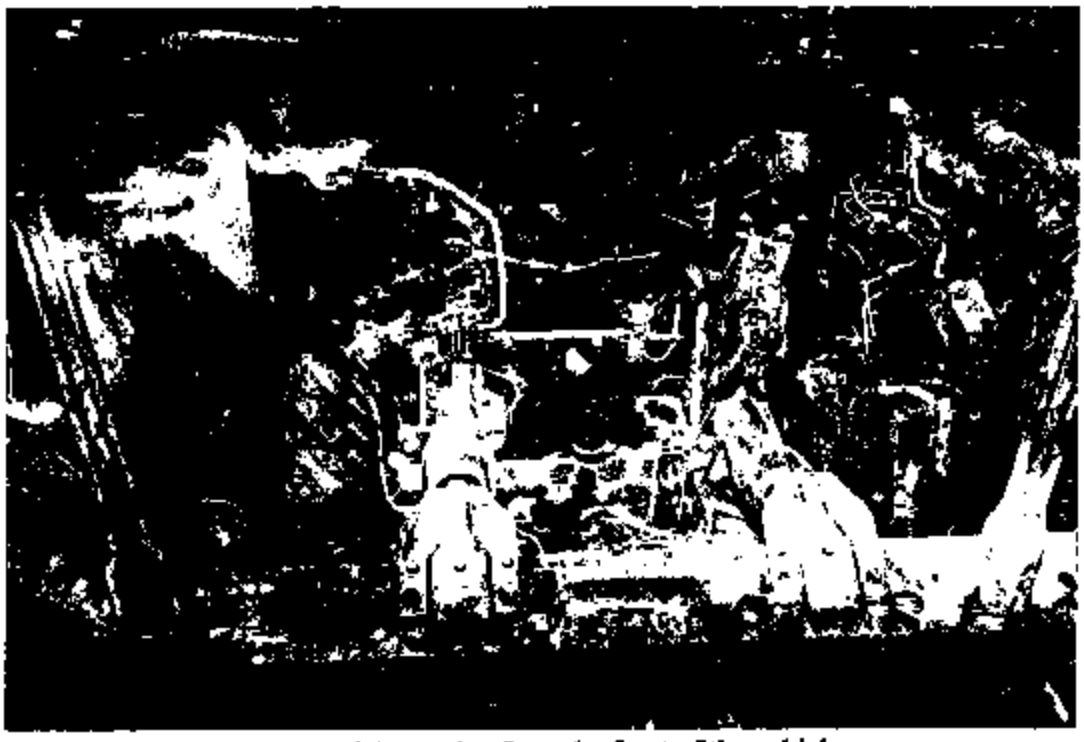
11. Another view of the driver's side of the vehicle.

12. A view of the left rear of the vehicle.



13. An overall view of the rear of the vehicle.

14. A view of the right rear of the vehicle.



15. A view of the engine from the front of the vehicle.

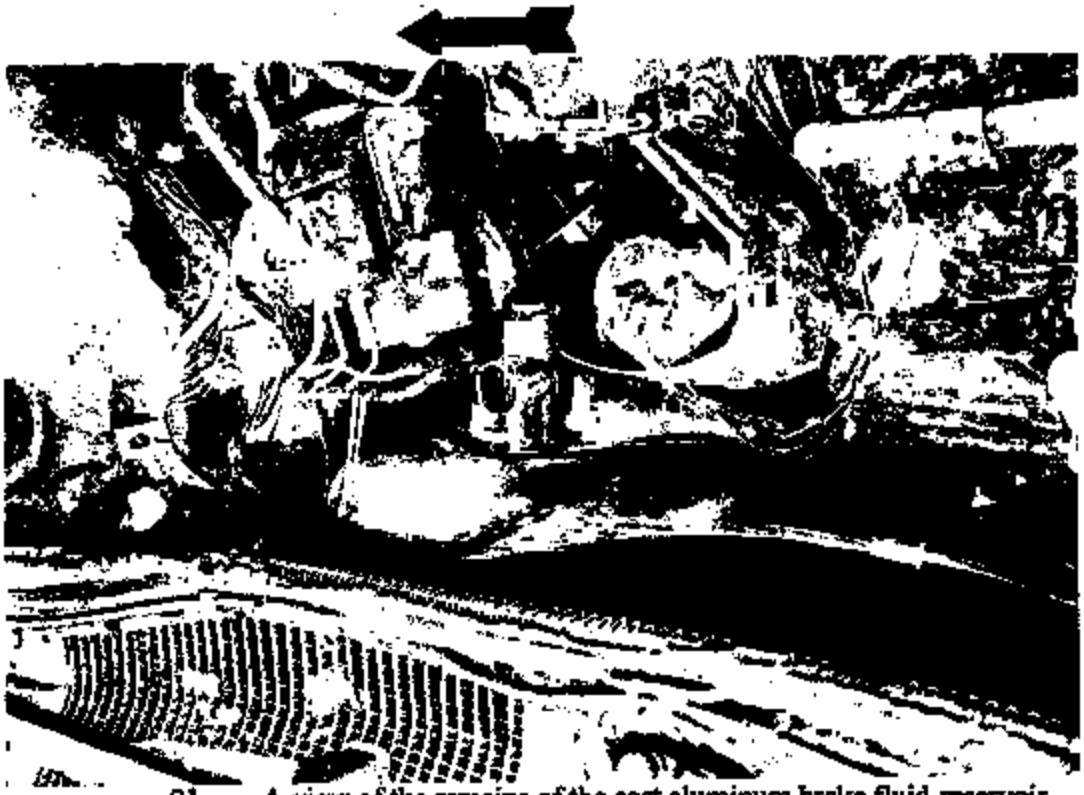
16. A view of the passenger's side of the engine compartment from the front.

17. A view of the driver's side of the engine compartment from the front.

18. A view of the fuel regulator fuel rail with the combustible fuel line consumed.

19. A view of the right rear of the engine compartment.

20. A view of the bulkhead depicting heater hoses still present.



21. A view of the remains of the cast aluminum brake fluid reservoir.

22. A view of the left front of the engine compartment.

23. A view of the right front of the engine compartment.

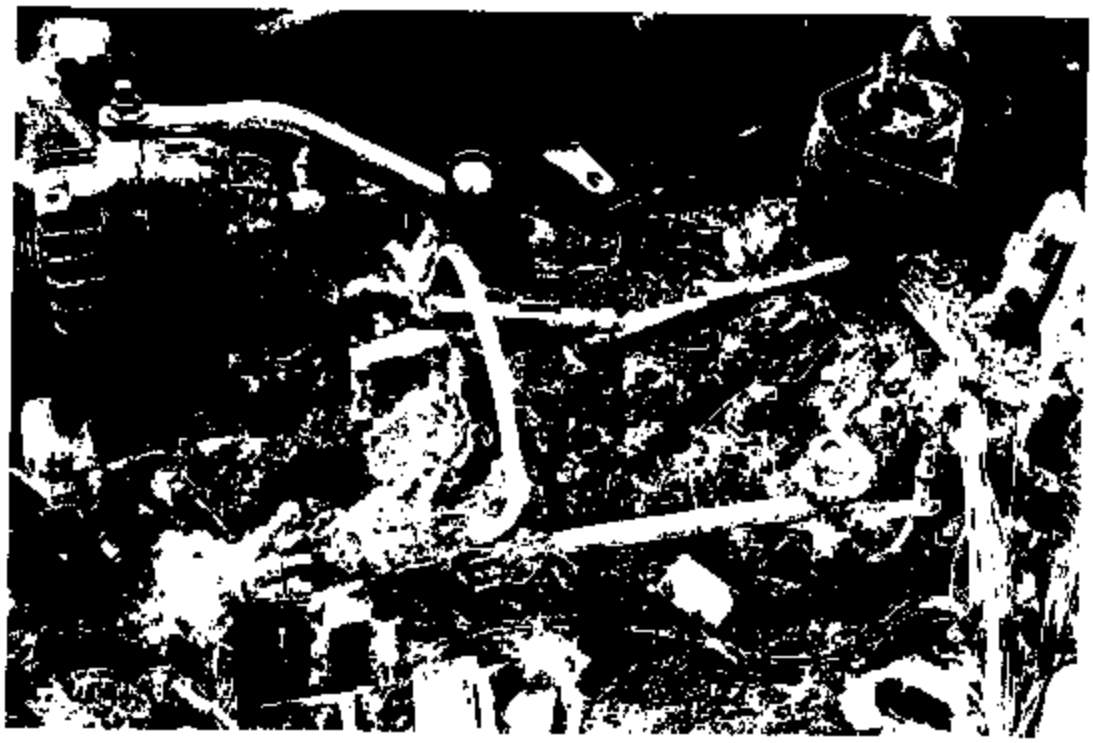
24. A view of combustibles remaining within the right front of the engine compartment.

25. A view of the front of the engine with the radiator hose still present.

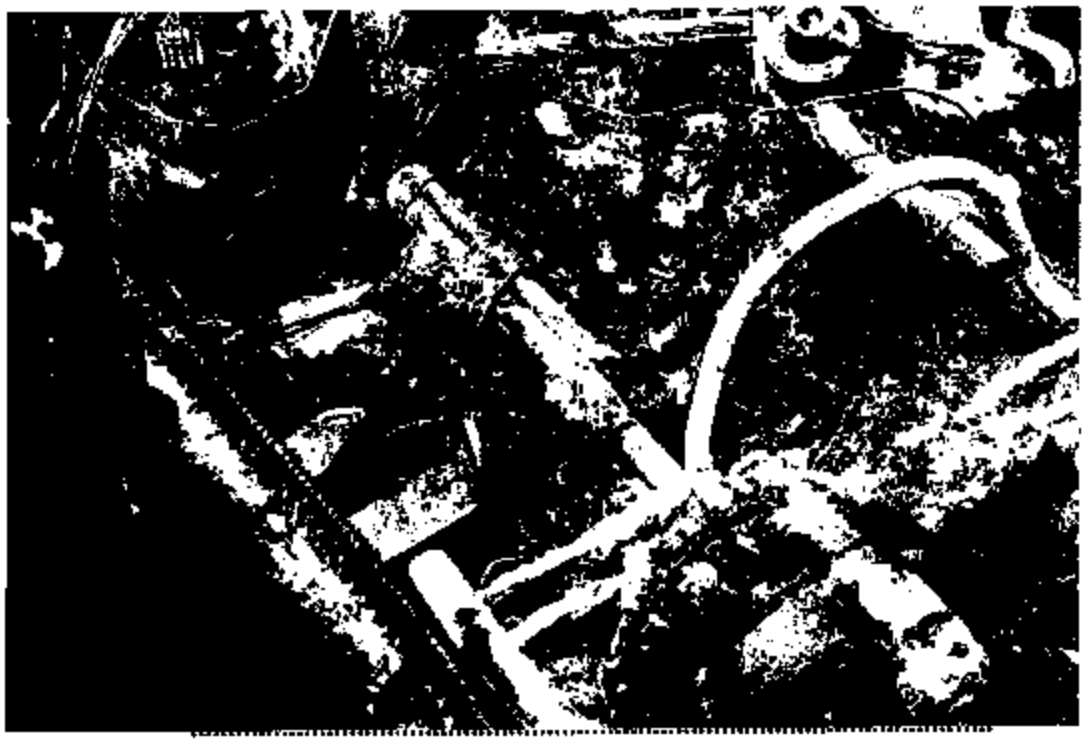
26. A view of extensive fire damage to the upper section of the engine and cast aluminum in the area of the fuel rails and fuel lines.

27. A view of the front fuel rail and fuel regulator.

28. A view of the rear fuel rail.



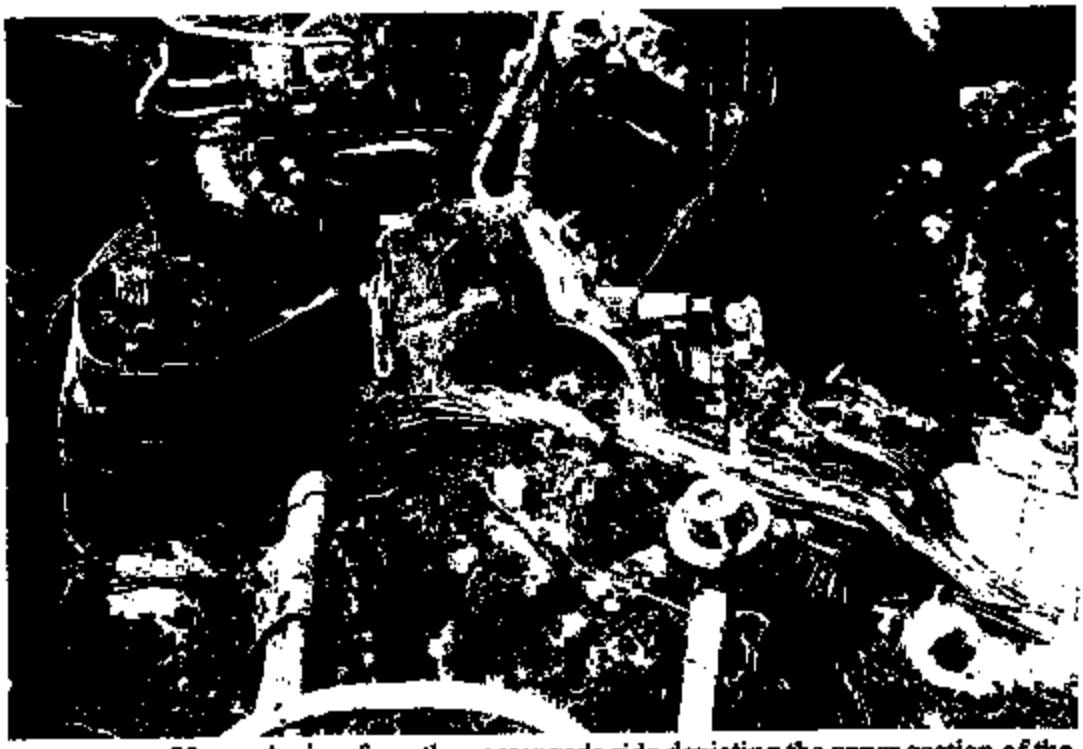
29. A view depicting extensive damage to the rear fuel rail being forced forward towards the front of the vehicle.



30. Another view of the fuel rails.

31. A view of the remains of the upper radiator hose and combustible still present for the engine support.

32. A view of the battery cables with no evidence of electrical faulting.



33. A view from the passenger's side depicting the upper section of the engine.

34. A view of wiring void of insulation with no evidence of any electrical faulting.

This is Gerry speaking from Lansing, Michigan. The phone number here is (517) 886-6428. I am interviewing a Mr. John [redacted] concerning a vehicle fire that occurred on May 17, 2001. Today's date is June 20, 2001.

Mr. [redacted]n, is this recording being made with your full knowledge and consent?

: Yes.

Your full name, address and telephone number?

: [redacted] Michigan. The phone number is (616)

Date of Birth?

: January 8, 1951.

Your Social Security No.?

: [redacted]

Your occupation and employer?

: Right now I'm retired, I'm on SSI.

What's that mean?

I have muscular dystrophy, I don't get around too good.

What is the make and model on the vehicle involved?

: It's a Grand Prix GT, year 2000.

Who is the owner of that vehicle?

: Travis[redacted]

And who is that?

: That's my son.

Can you tell me what happened on that day?

: OK, I went out to start the car, and it had been sitting for about a week when we had all of those storms, and it started kind of rough and I figured maybe it just

got a little bit wet or whatever, and it was kinda of spitting and sputtering and what I call a backfire. So I shut it off and came in the house and my son was on vacation down in South Carolina that week and I gave him a call to find out if he wanted me to give the dealership a call so we could get it in. I couldn't get ahold of him, so I figured I would try anyway and I called down there and got a hold of the service manager and he asked me what it was doing and whose car it was and everything...

You know who the service manager was and where, at Lasky's?

: Ya, Sam Lasky, and he turned around and told me if I could drive it in and I said I would not trust it, I said it's backfiring and running real rough and he said that Hammer does their towing for cars under warranty and he gave me the phone number and I called Hammer and they said they would be out in about an hour. I waited for them and the one guy that drove the wrecker asked if it would start and I said ya but it was running rough and it backfires and so he wanted the key and he got in the vehicle and started it up and it was still running real rough and it quit on him. He started it back up and he started revving it up and everything to back it out and after he got it backed out and went to shut it off and I think he had some trouble shutting it off and he turned around and there was a little bit of smoke coming out. Well, he got out of the car and the smoke started coming out a little heavier and we though maybe it was on fire. We popped the release on the inside and I started to go around to pop the hood and he yelled at me not to because you don't what's going to happen so we had a hose and we started washing it down the best we could without popping the hood. This probably went on for five to ten minutes at the most and thought well maybe we ought to call the fire department. Well he was talking to his work at the time and said we needed the fire department.

Who actually called the fire department?

: Um, I want to say his work did, it would have been Hammer.

But you did not physically go in the house...

: I did not phone nobody, and I'm not sure exactly time wise, I'm going to guess about a half an hour or 45 minutes before they got here. They came in, got the one hose out and tied the hood open and doused her down.

Was it in full flames by then?

: Um, when they popped it open you could see a little bit of flames but it wasn't burning real hard, because I think I want to say it kinda burned itself out to a

certain point, there was one time I was really getting worried because it was 30 yards from my house and was sitting about 10 yards from my father-in-law's little barn and what I was worried about was that catching on fire and I didn't know what it would do with the gas tanks.

So, when you first noticed the smoke, you popped the release and opened the hood up just a little bit to put the hose in there, right?

: No, you know that safety release under the hood from the outside, I was going to pop that and the one guy yelled at me not to, he said you don't know what is going to happen.

So how were you able to stick the hose in?

: OK, what we did was we turned around and started spraying the top and like say around the edge of the hood trying to get it in there and up by the wheel well on the one side where I could reach and up in the front a little bit where it was cracked open a little it and that was about all we could do without popping the hood. I'm going to guess about 10 to 15 minutes into this it really started, you could see flames shooting out by the wheel wells and also through the cracks in the hood.

So you guys started hosing it down and saw it getting worse so his work called the fire department?

: Ya.

And would you say it was about 5 or 10 or 15 minutes after you first started dousing the hood with the water that the fire department was actually called.

: Um, I am going to guess 5 to 10 minutes, no more than 10 I don't think, you know everything happened and I wasn't really paying attention a lot to time. Because my main concern was my son's car and it being in between the house and the barn like that I don't know how it would have acted if it really had caught on fire, you know the whole thing with the gas tanks.

OK, how long did it take the fire department to get there?

: Um, I'm going to guess a half hour or 45 minutes, it seemed awful long but also too we were waiting for them.

What fire department actually responded?

: Bellevue.

Bellevue.

: Yes.

Now your son had left it there for approximately a week because he was on vacation and had it been running rough before that or anything at all?

: No, the day he left on vacation I ran him down to his girlfriend's house and her mother was going to take them up to, I think they flew out of Detroit and I drove him down and it is easier for me to use the bigger car, you know to get in and out, and my wife drove his car to work and she brought it back home and it sat there, I want to say he left on a Thursday and for about a week it sat there without being drove and that's when all the big storms and stuff were coming through.

When did you decide that morning to start the vehicle?

: It was Thursday morning, I planned on going to the store.

And you were going to take that vehicle?

: Ya, because my wife uses our vehicle to go to work.

And you only have one vehicle?

: Right.

Did the fire department say what may have caused the fire?

: They didn't say really anything to me onto it.

So you said the fire department pried the hood open because they couldn't get it open or something, it was too hot....

: I think it was a precaution because it was still smoking quite a bit but not as what it was and I think you could still see a little bit of flames coming out there and I think what they did was tie it up to douse it without trying to reach hands in there to ...

Ya. Now when Hammers came there, how much after, because you started the vehicle in the morning...

: It idled rough and all that.

And how long did you let it run, approximately?

: I want to say no more that a couple of minutes at the most. I let it sit there after it started, I let it just sit there and idle without pressing the gas pedal or anything and then I started stepping on the gas pedal a little bit and it never got better, if anything it got a little bit worse. So I just took my foot off of it and shut the key off and then came in here to call so when I shut it off it was probably pretty close to two hours before Hammer got here.

So from the time that you shut the vehicle off and the time that Hammer's arrived it was about two hours?

: Ya.

OK, so during that time the vehicle wasn't smoking or anything at all when you had it shut off.

: No, Nop.

And then you said the tow truck driver started it up, it stalled on him, he started it again and revved it up...

: Yep.

And backed it out of the drive.

: Backed it away from our driveway more or less so that they could pull the wrecker up.

OK. So where it was sitting the wrecker really couldn't get to it.

: No, you would have had to grab the ass end to pull it out.

And just drag it and they didn't want to do that.

: No.

OK.

So, he pulls it out and he was going to grab the front end of it and pull it up, but did they have a flat bed or a regular tow truck?

: They had a regular tow truck.

OK.

: But they had to call after the fire they called the flat bed.

Have you received any recalls or anything on that that you remember at all?

: No. Not to my knowledge.

And it had not been in any shop for repairs since he had it really, as far as major repairs, just maintenance?

: Ya, I think he like had a headlight and oil changes.

OK, is there anything else you would like to add?

: Not to my knowledge.

OK. Have you understood all of my questions?

: Ya.

Have your answers been true and correct to the best of your knowledge and belief?

: Yes.

Could you please state your full name and spell your last name for the record?

: John [redacted]

And may I have your permission to turn off the recorder.

: Yes.

INSURED [redacted]

CLAIMANT

IN PAYMENT OF FINAL SETTLEMENT OF CLAIM UNDER COMPREHENSIVE COVERAGE ARISING FROM LOSS ON 05/17/01

[redacted]

120 H53

PAY SEVEN HUNDRED THIRTY FIVE DOLLARS AND 00 CENTS***** $ *****735.00

Allstate.
You're in good hands.

INVOICE NUMBER	PROC MCO	PB	PAYEE	DATE
	0255		1	07 12 01

66531297 6

66531297 6

66531297

ALLSTATE INSURANCE COMPANY OR ONE OF ITS AFFILIATES

COMPANY NAME

ALLSTATE INSURANCE COMPANY

TO THE ORDER OF [redacted]

FILE COPY NON-NEGOTIABLE

VOID IF NOT PRESENTED WITHIN THREE HUNDRED, SIXTY-FIVE DAYS OF THE DATE OF ISSUE

AUTHORIZED SIGNATURE

735 check
11,877.88 C. Unw.
420 Fleetwd Rd
13,032.88

11

FINAL SETTLEMENT OF CLAIM UNDER COMPREHENSIVE
COVERAGE ARISING FROM LOSS ON 08/17/91

ELEVEN THOUSAND EIGHT HUNDRED SEVENTY SEVEN DOLLARS
AND 88 CENTS**********

DEPT.	BRANCH
120	HGSX

Allstate.
You're in good hands.

POLICY NUMBER	PROD. NO.	LINE	STATE				
128230	0255		4	04	26	91	66530623 5

66530623 5

66530623

OMNI CREDIT UNION
ACCT #128230
P.O BOX 1537
BATTLE CREEK, MI 49016

ALLSTATE INSURANCE COMPANY OR ONE OF ITS AFFILIATES

COMPANY NAME

ALLSTATE INSURANCE COMPANY

FILE COPY NON-NEGOTIABLE

VOID IF NOT PRESENTED WITHIN THREE HUNDRED, INCLUSIVE DAYS OF THE DATE OF ISSUE

[redacted]

2554557351

Gross Value of Trade-In	$ N/A		$ N/A
Amount Owed on Trade-In (Lien Holder and Payoff)	$ N/A	Total of Additional Amounts Paid to Others (5a + 5b + 5c + 5d)	$ 73.00
Net Equity Value of Trade-In (Line 2 minus 3)		h. Amount Financed (Total of 2, 4 and 5)	$ 9509.40
A. If Line 2 minus 3 is equal to $0.00 enter Net Trade-In	$ N/A	7. FINANCE CHARGE	$ 1816.20
B. IF 2(a) minus 2(b)(A) is less than $0.00 enter Negative Equity Value of Trade-In (Also enter on line 10)	$ N/A	8. Time Balance (Total of 6 and 7)	$ 11325.60
Total Down Payment (2a + 2b(B)A)	$ 3220.00		

* I understand that you may be retaining a portion of this insurance

OTHER INSURANCE – I/We wish to purchase, and agree to pay for the insurance indicated below. I understand I may purchase such insurance through a carrier, broker, or agent of my choice. By my initials at the right, I signify my request that the Seller obtain this insurance for me/us.

Buyer requests Seller to obtain Insurance: (Initial Here):

Name of Liability Insurance Company	Effective Date	Expiration Date

☐ Fire and Theft	☐ Collision	Ded. Amount $	☐ Property Damage	Limit $	☐ Personal Injury	Amount $ and	Limit $	Premium $
Type	Ded. Amount $	Limit $	Premium $	Type	Ded. Amount $	Limit $	Premium $	Total Liability Premiums $

WARNING: [illegible] liability for injury to persons or property of others unless so indicated hereon.

There are terms and conditions on the reverse side. I agree to them by my signature below.

(You refers to the Buyer in the following notice.)

NOTICE TO BUYER: DO NOT SIGN THIS CONTRACT IN BLANK. YOU ARE ENTITLED TO 1 TRUE COPY OF THE CONTRACT YOU SIGN WITHOUT CHARGE. KEEP IT TO PROTECT YOUR LEGAL RIGHTS.

SIGNATURE – I have signed this Contract on the date shown below and I acknowledge that I have read it, that I understand it, and that I have received a completely filled-in copy of it.

Seller's Name (Creditor): HERITAGE CHEVROLET INC.	Date: 07/03/01
By:	[redacted]
Its: AGENT	[redacted]
Street Address: 350 W. DICKMAN RD / City: BATTLE CREEK	Buyer's Name
County: CALHOUN / State: MI	Buyer's Signature

The above named Seller does assign this Contract, according to the terms and conditions contained on the reverse side under "Seller Warranty and Assignment" to which provisions Seller signifies its assent by signing above. TO:

Omni Family Credit Union
2121 Capital Avenue SW
Battle Creek, MI 49015

ASSIGNEE

Street Address: [redacted]	City: BELLEVUE
BARRY	State: MI

Buyer acknowledges receipt of a completed copy of this Contract and all disclosures hereon:

[redacted]	Date: 07/03/01
Buyer's Signature	Date: 07/03/01

CO-SIGNER – I understand that I have full liability and responsibility to pay this Contract. You don't have to make any demands on any other person signing this Contract or take steps to repossess any collateral before you ask me to pay. I have read and understand this whole Contract.

Co-Signer's Signature	Date: 07/03/01
Co Signer's Signature	Date: 07/03/01

NOTICE: ANY HOLDER OF THIS CONSUMER CREDIT CONTRACT IS SUBJECT TO ALL CLAIMS AND DEFENSES WHICH THE DEBTOR COULD ASSERT AGAINST THE SELLER OF GOODS OR SERVICES OBTAINED PURSUANT HERETO OR WITH THE PROCEEDS HEREOF. RECOVERY HEREUNDER BY THE DEBTOR SHALL NOT EXCEED AMOUNTS PAID BY THE DEBTOR HEREUNDER.

Copyright 1985, 1986 [illegible] Consumer Bankers, Inc. Form [illegible]

Automobile Retail Installment Contract

055 455 735 1

I (we) Buyer (referred to as 'I', 'me', or 'my' in this Contract) agree to buy, subject to the terms of the Contract, and the Seller (referred to as 'you' or 'your' in this Contract) agree to sell the Vehicle described below and all accessory parts and equipment attached to or used in connection with the Vehicle (hereinafter called the 'Vehicle'). I promise to pay this Contract to you according to the terms below, and I grant you a security interest in the Vehicle to secure the payment of all amounts due to you under this Contract. Words, numbers or phrases preceded by a ☐ are only applicable if the ☐ is marked.

VEHICLE DESCRIPTION

New or Used	Year	Make or Trade Name	Model	Serial Number
USED	1998	CHEVROLET TRUCK	S10 LS	1GCCS19X9WK108546

TRUTH IN LENDING DISCLOSURE

[illegible]		Amount Financed	Total of Payments	Total Sale Price
The cost of my credit as a yearly rate.	The dollar amount the credit will cost me.	The amount of credit provided to me or on my behalf.	The amount I will have paid after I have made all payments as scheduled.	The total cost of my purchase on credit, including my downpayment of $ 3220.00
6.95 %	$ 1816.20	$ 9509.40	$ 11325.60	$ 14545.60

My PAYMENT SCHEDULE will be:

Number of payments	Amount of payment	When payments are due
60	$ 188.76	First Payment Due Date 08/21/01 — All other payments will be due on XX ☐ the same day of each following month. ☐
	$	

SECURITY – I am giving a security interest in the Vehicle being purchased.

Sample Interest Rate	PREPAYMENT – If I pay off early, I may have to pay a penalty.	LATE CHARGE – If a scheduled payment is more than ____ days late, I will be charged a late charge equal to the greater of $15.00 or 5% of the late payment.	See additional contract terms below and on the reverse side for further information about nonpayment, default, the right to accelerate the maturity of the obligation, and prepayment rebates and penalties.
6.95%			

INSURANCE – Credit Life, Credit Disability and Guaranteed Auto Protection (GAP) insurance are not required to obtain credit and will not be provided unless I/We agree to pay the premiums by signing or initialing below. This is only a request and application for insurance and the coverage may be denied. If it is denied, the requesting party(ies) will be notified. The amount of coverage will be shown in the insurance policy and/or certificate. The term of any requested coverage is shown below at your option unless required by law.

Type	Premium Dollar Amount	Term
		I/We DO NOT want credit insurance. X TAG
Credit Life	N/A	I/We want Credit Life insurance: X
Credit Disability	N/A	I want Credit Disability insurance: X
GAP	N/A	I want GAP insurance: X

ITEMIZATION OF AMOUNT FINANCED

1. Cash Price of Installment Sale Transaction
   a. Taxable Costs, Fees, and Charges
      (i) Motor Vehicle Cash Price $ 11900.00
      (ii) Document Preparation Fee $ 40.00
      Total Taxable Costs, Fees and Charges (a(i) + a(ii)) $ 11940.00
   b. Michigan Sales Tax $ 716.40 +19
   c. Non-Taxable Amount of Cash Price (if applicable):
      Negative Equity Value of Trade - In (from line 2b(iii)) $ N/A 735
   Total Cash Price of Installment Sale Transaction (1a + 1b + 1c) $ 12656.40
2. Down Payment
   a. Cash Down Payment $ 3220.00
   b. Trade-In (Describe Trade-In and Lien Holder, if applicable)
      (i) Gross Value of Trade-In $ N/A
      (ii) Amount Owed on Trade-In (paid to Lien Holder) $ N/A
      (iii) Net Equity Value of Trade-In (enter one only)
         A. IF 2b(i) minus 2b(ii) is greater than or equal to $0.00 enter Net Trade-In $ N/A
         B. IF 2b(i) minus 2b(ii) is less than $0.00, enter Negative Equity Value of Trade-In (also enter on line 1c) $ N/A
   Total Down Payment (2a + 2b(iii)A) $ 3220.00
3. Unpaid Cash Price Balance (1 minus 2) $ 9436.40
4. Insurance Premiums Paid to Others on My Behalf
   a. Credit Life $ N/A
   b. Credit Disability $ N/A
   c. Liability Insurance $ N/A
   d. Extended Warranty* $ N/A
   e. ____ $ N/A
   Total Insurance Premiums Paid to Others (4a + 4b + 4c + 4d + 4e) $ N/A
5. Additional Amounts Paid to Others on My Behalf
   a. Filing Fees $ N/A
   b. Registration Fee $ 11.00
   c. License Plate Fee $ 62.00
   d. ____ $ N/A
   Total Of Additional Amounts Paid To Others (5a + 5b + 5c + 5d) $ 73.00
6. Amount Financed (Total of 3, 4, and 5) $ 9509.40
7. FINANCE CHARGE $ 1816.20
8. Time Balance (Total of 6 and 7) $ 11325.60

* I understand that you may be retaining a portion of this amount

OTHER INSURANCE – I/We wish to purchase, and agree to pay for the insurance indicated below. I understand I may purchase such insurance through a carrier, broker, or agent of my choice. By my initials at the right, I signify my request that the Seller obtain this insurance for me/us.

Buyer requests Seller to obtain insurance: (Initial Here):

Name of Liability Insurance Company	Effective Date	Expiration Date

Fire and Theft	Collision	Ded. Amount $	Property Damage	Limit $	Personal Injury	Amount $ and	Limit $	Premium $
[illegible]	Ded. Amount $	Limit $	Premium $	Type	Ded. Amount $	Limit $	Premium $	Total Liability Premiums $

WARNING: The insurance afforded hereunder does not cover liability for injury to persons or damage to property of others unless so indicated hereon.

There are terms and conditions on the reverse side. I agree to them by my signature below.
(You refers to the Buyer in the following notice.)

ALLSTATE INSURANCE CO
6545 MILLENNIUM DR.,STE 100
LANSING, MI 48917
(517) 321-7100

User Id: 13330 Valuation - Request: 27705386 06/21/2001 11:06 *INSTANT*

Adjuster name:	BARRY, MIKE	Loss date:	05/17/2001
Adjuster Id:	G9WB	VIN:	1G2WP52K7YF205166
Claim reference:	255455[illegible]351	Claims class:	H
Insured:	[redacted]	Owner:	GRAHM

VINguard

	Insurer Description	VINguard Analysis
Year	2000	2000
Make	Pontiac	Pontiac
Model	Grand Prix GT WP5	Grand Prix GT WP5
Body style	4d Sed	4d Sed
Engine	6-3.8L-FI	6-3.8L-FI
Trans	Automatic Transmission Overdrive	
Restraints	AIR BAGS (DRIVER+PASS.)	Air Bags (Driver+Pass.)
Odometer	27365	Note: 100% higher than typical vehicle

This vehicle was assembled in FAIRFAX, KS

VINguard message(s):
VINguard has decoded this VIN without any errors.

ISO Vehicle History:
ISO response indicates no history for this VIN.

omni Credit Union Battle Creek
Acct# 128230 (616)963-4471
12:30pm Ann July 6th
$11,877.88 to Credit Union
PO Box 1537
Battle Creek. 49016
$ 357.12
to insd - cl copy not in file

Vehicle Valuation Summary

[illegible]RIPTION	OPTION	LOCAL MARKET VALUE
ase value **		$ 16,920.00
dometer 27,365		- 1,070.00
ehicle equipment:		
STD	AT - Automatic Transmission	INCLUDED
STD	OD - Overdrive	INCLUDED
STD	TX - Traction Control	INCLUDED
STD	PS - Power Steering	INCLUDED
STD	PB - Power Brakes	INCLUDED
STD	PW - Power Windows	INCLUDED
STD	PL - Power Locks	INCLUDED
STD	AC - Air Conditioning	INCLUDED
	RD - Rear Defogger	+ 100.00
STD	TW - Tilt Wheel	INCLUDED
STD	CC - Cruise Control	INCLUDED
STD	CS - Cloth Seats	INCLUDED
STD	BS - Bucket Seats	INCLUDED
STD	DB - 4-Wheel Disc Brakes	INCLUDED
STD	DM - Dual Mirrors	INCLUDED
STD	SL - Rear Spoiler	INCLUDED
STD	AM - AM Radio	INCLUDED
STD	FM - FM Radio	INCLUDED
STD	ST - Stereo	INCLUDED
	CD - Compact Disc Player	+ 150.00
	EG - Electric Glass Roof	+ 500.00
[illegible]TD	AW - Aluminum Wheels	INCLUDED
	BM - Body Side Moldings	INCLUDED
STD	IW - Intermittent Wipers	INCLUDED
STD	PM - Power Mirrors	INCLUDED
	PT - Power Trunk	INCLUDED
STD	AG - Air Bag	INCLUDED
STD	RG - Passenger Airbag	INCLUDED
STD	AB - Anti-Lock Brakes (4)	INCLUDED
STD	CA - Cassette	- 100.00
C Valuation Amount		$ 16,500.00
ondition adjustment amount		+ 585.00
tual Cash Value		$ 17,085.00
e-tax amount		$ 17,085.00
ljusted vehicle valuation amount		$ 17,085.00

added Tint of glass Remote Starter 100 each

Tax + T ~~1044.70~~ 1056.16

17,285.86

The base value is the local market value of a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard (STD) and predominant (PREDOM) options. As such, the vehicle equipment listing reflects proper deductions for all standard

STATE INSURANCE COMPANY
LANSING MCO - DRIVE IN CLAIMS
6465 MILLENNIUM DRIVE
LANSING, MI 48917 (517) 321-7100
ALL SUPPLEMENTS MUST BE CALLED IN TO THE SUPPLEMENT HOTLINE (517) 886-6426

CD LOG NO 152 -0 06-27-01 11:57 AM

CORRECTED ESTIMATE

CLAIM INFORMATION

CLAIM #	2554557351H01	POLICY #	
INSURED		LOSS DATE	05-17-01
CLAIMANT		LOSS TYPE	COMP/FIRE

INSPECTION

TYPE	FIELD			
APPRAISER NAME	MARLENE HAMMOND			
WORK PHONE	(517) 886-6419	FAX	(517) 339-0091	
ADDRESS	7200 W. SAGINAW	INSP DATE	06-20-01	
CITY STATE	LANSING MI	LOCATION	STAN LASSEN PONTIAC	
ZIP	48917-	CITY STATE	BATTLECREEK	MI

OWNER

[redacted]

WORK#
HOME#

REPAIR

ATTN MANAGER
OWNERS CHOICE

SHOP LIC#
CAR IN

VEHICLE

2000 PONTIAC GRAND PRIX GT 4 DR SEDAN
6CYL GASOLINE 3.8

OPTIONS

TWO-STAGE - EXTERIOR SURFACES	TWO-STAGE - INTERIOR SURFACES
HEATED BACK GLASS	REAR SPOILER
FLOOR SHIFT	CRUISE CONTROL
TRACTION CONTROL SYSTEM	

BODY COLOR -	GREEN	MILEAGE	27,365
CONDITION		VIN	1G2WP52K7YF205166
LICENSE #	NO PLATES	CODE	W326

REMARKS:
VEHICLE SHOULD NOT BE REPAIRED AS FRAME RAILS AND FIREWALL WERE OVERHEATED.
ALL WIRING AND ELECTRICAL COMPONENTS ARE CONSIDERED OPEN ITEMS

OP CODES:

* = USER-ENTERED VALUE	E = REPLACE OEM	NG = REPLACE NAGS
EC = COMPETITIVE PART	EU = RECYCLED PART	EP = COMPETITIVE PART
TE = PARTL REPL PRICE	ET = PARTL REPL LABOR	IT = PARTIAL REPAIR
I = REPAIR	L = REFINISH	BR = BLEND REFINISH
TT = TWO-TONE	CG = CHIPGUARD	SB = SUBLET
N = ADDITIONAL LABOR	RI = R&I ASSEMBLY	P = CHECK
= APPEAR ALLOWANCE	RP = RELATED PRIOR	UP = UNRELATED PRIOR

OP CDE	MC	DESCRIPTION	MFR.PART NO.	PRICE	AJ%	B%	HOURS	R

2000 PONTIAC GRAND PRIX GT 4 DR SEDAN
CLAIM # 2554557351H01 LOG 152 -0 06-27-01 11:57 AM

EU	0611	07	SECTION,FRT BODY COMP	RECYCLED PART		2,850.00*	+25		28.6	1
L	0611		SECTION,FRT BODY COMP	REFINISH					14.9	4
				11.9 Surface						
				0.6 Two-stage setup						
				2.4 Two-stage						
E	1662		CASE,A/C INLET	52481845	GM PART	4.90	C		INC	2
E	1652		HSG,BLOWER	52478936	GM PART	21.55	C		1.0	2
E	1654		CORE,HEATER	5241498	GM PART	98.50*	C		1.0	2
E	1655		CASE,HEATER	52470655	GM PART	11.12	C		INC	2
E	1656		HSG,BLOWER	52481842	GM PART	26.53	C		INC	2
E	1661		EVAPORATOR,HEATER-A/C	52469295	GM PART	238.00	C		INC	2
E	1793		CASE,HEATER	52469863	GM PART	8.00	C		INC	2
E	1816		CASE,HEATER	52469864	GM PART	11.83	C		INC	2
EU	0571		CRADLE,ENGINE	RECYCLED PART		175.00*		+25	5.5	2
EU	0775		ENGINE ASSEMBLY	RECYCLED PART		1,250.00*		+25	7.4	2
EU	0777		TRANSAXLE ASSEMBLY	RECYCLED PART		750.00*		+25	1.0	2
EU	0818	70	WHEEL,FRONT LT	RECYCLED PART		135.00		+25	0.2	1
EU	0819	70	WHEEL,FRONT RT	RECYCLED PART		135.00		+25	0.2	1
E	1691		HOSE,FRONT BRAKE LT	22163577	GM PART	23.58			0.4	2
E	1692		HOSE,FRONT BRAKE RT	22163414	GM PART	23.58			0.4	2
E	0659		STRUT ASSEMBLY,FRON LT	22400002	GM PART	137.74			0.8	2
E	0660		STRUT ASSEMBLY,FRON RT	22400002	GM PART	137.74			0.8	2
E	0693		MOUNT,STRUT LT	22179011	GM PART	42.97			INC	2
E	0694		MOUNT,STRUT RT	22179011	GM PART	42.97			INC	2
EC	0665		SHAFT ASSEMBLY,AXL L/F	COMPETITIVE PART		329.00*			0.6	2
EC	0666		SHAFT ASSEMBLY,AXL R/F	COMPETITIVE PART		329.00*			0.6	2
E	0706	01	GEAR ASSY,STEERING	26079912	GM PART	789.94			1.0	2
E	0910		SHAFT,INTERMEDIATE	26057715	GM PART	222.43	C		3.3	2
E	0708		BOOT,STEERING COLUMN	10252304	GM PART	13.17	C		INC	2
	0721		LABEL,STEERING COLUMN	REPLACE OEM		INC	C			1
EU	0143		WINDSHIELD	RECYCLED PART		250.00*		+25	2.7	1
I	0160		COWL & DASH ASSEMBLY	REPAIR					5.0*	1
L	0160	10	COWL & DASH ASSEMBLY	REFINISH					3.7*	4
				3.4* Surface						
				0.3 Two-stage						
E	0834		CLOCK SPRING	26087295	GM PART	141.40	C		INC	2
E	0965		MODULE,AIRBAG CONTROL	9391870	GM PART	268.00			0.6	2
E	0900	01	PANEL,INSTRUMENT	10252939	GM PART	595.90			7.1	2
E	0745		AIRBAG,INSTRUMENT PNL	16825736	GM PART	631.25	C		0.3	2
E	0878		AIRBAG,STEERING WHEEL	16822765	GM PART	631.25			INC	2
EC			2 FRONT TIRES BFG 2256	COMPETITIVE PART		168.00*		20		1

36 ITEMS

MC MESSAGE
01 CALL DEALER FOR EXACT PART # / PRICE
07 STRUCTURAL PART AS IDENTIFIED BY I-CAR
10 INCLUDES ADP TIME TO CLEAR ENTIRE PANEL.
70 SALVAGE ADP SPPL

FINAL CALCULATIONS & ENTRIES
PARTS

GROSS PARTS	$ 4,122.35
OTHER PARTS	$ 6,371.00
PAINT MATERIAL	$ 279.00

2000 PONTIAC GRAND PRIX GT 4 DR SEDAN
CLAIM #. 2554557351H01 LOG 152 -0 06-27-01 11:57 AM

ADJUSTMENTS	DISCOUNT	MARKUP	
LINE ITEMS		$ 1,386.25	
PARTS TOTAL			$ 12,158.60
TAX ON PARTS & MATERIAL @ 6.000%			$ 729.52

LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	$ 32.00	31.7	5.0	$ 1,174.40
2-MECH/ELEC	$ 60.00	31.8		$ 1,908.00
3-FRAME	$ 45.00			
4-REFINISH	$ 32.00	18.6		$ 595.20
5-PAINT	$ 15.00			

LABOR TOTAL	$ 3,677.60
TAX ON LABOR @	
SUBLET REPAIRS	
TOWING	
STORAGE	
GROSS TOTAL	$ 16,565.72
LESS: DEDUCTIBLE	$ 50.00-
LESS: BETTERMENT	$ 33.60-
NET CORRECTED TOTAL	$ 16,482.12

XN Y/06/00/00/06/00 CUM 06/00/00/06/00 Geocode: 48917 LANSING
PPL Yes Geocode: 48917 LANSING
DP PENPRO W040 CES LOG 152 -0 06-27-01 12:26:13 REL 4.00 CD 06/01
COPYRIGHT, AUTOMATIC DATA PROCESSING, INC. 2000

3.3 HRS WERE ADDED TO THIS EST. BASED ON ADP'S TWO-STAGE REFINISH FORMULA.

O ALL REPAIR FACILITIES: BEFORE USING AN AFTERMARKET SHEETMETAL PART, E SURE TO LOOK FOR THE CAPA SEAL. THIS IS NOT AN AUTHORIZATION FOR REPAIR. UPPLEMENTS MUST BE APPROVED PRIOR TO REPAIR. IF YOUR CAR IS OF UNITIZED ONSTRUCTION, IN SOME CASES THE REPAIR SHOP MAY NEED SPECIAL EQUIPMENT TO ROPERLY REPAIR THE CAR. YOU SHOULD DETERMINE IF THE SHOP YOU SELECT TO OMPLETE THE REPAIRS IS PROPERLY EQUIPPED.

INSURED: TRAVIS [redacted]

CLAIMANT

IN PAYMENT OF: FINAL SETTLEMENT OF CLAIM UNDER COMPREHENSIVE COVERAGE ARISING FROM LOSS ON 05/17/01

POLICY NUMBER	CLAIM NUMBER
[redacted]	

SSN/TIN	DESK LOC	EMPLOYEE ID.
	120	HG5X

PAY: FOUR HUNDRED TWENTY DOLLARS AND 00 CENTS**********$ *****420.00

Allstate.
You're in good hands.

INVOICE NUMBER	PROC MOD	IRS	PAYEE	DATE ISSUED MONTH	DAY	YEAR	
	0255		3	06	26	01	66530624 4

66530624 4

66530624

ALLSTATE INSURANCE COMPANY OR ONE OF ITS AFFILIATES

COMPANY NAME: ALLSTATE INSURANCE COMPANY

TO THE ORDER OF:
BELLEVUE FIRE CONTROL BOARD
115 EAST JACKSON
BELLEVUE MI 49021

FILE COPY NON-NEGOTIABLE

VOID IF NOT PRESENTED WITHIN THREE HUNDRED, SIXTY-FIVE DAYS OF THE DATE OF ISSUE.

AUTHORIZED SIGNATURE

Bellevue Fire Control Board

115 East Jackson
Bellevue, Michigan 49021

State I.D. #38-3236412 June 1,2001

[redacted]

Date of Fire Dept. Services 5-17-01

No. Fire Trucks responding, @ $150.00 ea. per hr. X2 = $300.00

No. Firemen responding @ $$5.00 each per. hr. X8 = 120.00

Total Due $420.00

Bernard Otto
Sec. Treas.

255455 7351

BELLEVUE COMMUNITY FIRE DEPT. FIRE RUN

DATE 5-17-01 INCIDENT NO. 46 TOWNSHIP Assyria

BCD OR CCD RECEIVED CALL _____ ECD RECEIVED CALL _____

TONED BFD 11:17 IN ROUTE 11:19 ON SCENE 11:27

UNDER CONTROL _____ CLEAR SCENE 11:39 BACK STA. _____

CLEAR STA. _____ WEATHER Clear TEMP 72 WIND Light

INCIDENT LOCATION 15035 S. M-66 Bellevue MI 49021

OCUPANT [redacted]

ADDRESS [redacted]

INSURANC [redacted]

OWNER [redacted]

ADDRESS [redacted]

INSURANCE CO Allstate AGENT Brian Wanless
Policy # 0600689440211 7

TYPE SITUATION CAR FIRE

CAUSE unknown

WHERE FIRE STARTED underhood

NO. STORIES _____ LENGTH _____ WIDTH _____ SQ. FT. _____

INS. $ ON BUILDING _____ INS. $ ON CONTENTS _____

EST. PROPERTY VALUE _____ EST. PROPERTY LOSS _____

1st VEHICLE YR. 2000 MAKE Pontiac MODEL Grand Prix

LICENSE NO [redacted] VEHICLE NO. 1G2WP52K7YF205166

2nd VEHICLE YR. _____ MAKE _____ MODEL _____

LICENSE NO. _____ VEHICLE NO. _____

TYPE EXTRACATION _____

EQUIP. INVOLVED - YR., MAKE, MODEL, SERIAL NO., ECT. _____

DETECTOR TYPE _____ MODEL _____ POWER SUPPLY _____

GALLONS WATER USED 500 SIZE & FEET HOSE USED 100' - 1½"

EQUIPMENT USED Hooligan Bar

APPRATUS USED #112 & 113 NO. FIREMEN 8

FIREMEN RESPONDING

1 Burkett 2 Bassett

3 Greenfield 4 Bailey

5 Jones 6 France

7 Black 8 Huggett

9 10

11 12

13 14

15 16

17 18

19 20

21 22

FIRST FIREMEN ON SCENE Greenfield

FIREMAN IN CHARGE OF SCENE Bassett

FIREMAN WHO FILLED OUT REPORT Huggett

REMARKS

PAR CASE INFORMATION

Problem ID: 04267330

CUSTOMER INFORMATION

Name: [redacted]
Address:
Phone:

VEHICLE INFORMATION

VIN: 1G2WP52K7YF205166
MAKE: PONTIAC
MODEL: GRAND PRIX GT SEDAN
YEAR: 2000
ODOMETER: 27,365

DEALER CONTACT INFO

[redacted]

AY

ACCOUNT/POLICY:
SERVICE DEALER: LASSEN PON-BUI-CAD
CONTRACT: KAI LASSEN
SELLING DEALER: LASSEN PON-BUI-CAD
CONTRACT: N/A
PAYEE: No

CASE STATUS

CONTACT ID: C0000030534271
DRIVER NAME: JOHN[redacted]
DRIVER AGE: 55
DISABILATIES: 0
ROAD SURFACE: Asphalt
ROAD CONDITION: Other
PEOPLE IN VEHICLE: 1
INJURIES: No
OTHER VEHICLES INVOLVED: No
NUMBER INVOLVED:
DEFECTIVE COMPONENT: ENGINE
POLICE REPORT: Yes
INSURANCE: Yes
INSURNCE COMPANY: ALLSTATE
INSURANCE COMPANY ADDR: 810 SOUTH WEST CAPITOL A
INSPECTION: Yes
INSP NAME: RICHARD TRIERWEILER / EA
INSP DATE: 6/1/01
INSP MILES: 27,365
INSP DONE: INSPECTED & PHOTOGRAPHED DAMAGE, INTERVIEWED OPERATOR
PROPERTY DAMAGE:
INCIDENT LOCATION: 15045 S. M 66 HIGHWAY BELLEVUE MI, 49021
INCIDENT RESULT: CUST DECLINED OFFER TO REPURCHASE
VEHICLE LOCATION: LASSEN PONTIAC
MAINTENANCE LOCATION: LASSEN PONTIAC
OWNER DESC: ATTEMPTED TO MOVE VEH. BEHIND TOW TRUCK, ENGINE COMPARTMENT IGNITED AND BURNED.
MORE INFO: NO POLICE REPORT

BODY INJURY: No
COLLISION: No
PROPERTY DMG: No
NON COLL: Yes
DMB ABV K: No
NOTIFY NAME: KAI LASSEN / SVC. MGR.
AGENT NAME: BRIAN WESTNER
STATUS: Accepted
REJECT REASON:
ROAD TEST: No
ROAD TEST DESC:
ROAD TEST RESULT:
COMP INSPECTED: ENGINE COMPARTMENT
INVEST SUMMARY: SEE INSPECTION REPORT
AGENT PHONE: 999-999-9999
INCIDENT DATE & TIME: 06/17/2001 10:00:00 AM

REIMBURSEMENT INFORMATION

ID:
PAYEE:
ADDRESS:

COMPANY:
AMOUNT:
ACCT_TYPE:
ACCT_NUM:
TAX_ID:
ISSUE_1099:
POLICY NUM:

PAR CASE INFORMATION

Problem ID: 04267330

[redacted]

DESCRIPTION:
SOLUTION:
COMPONENT CODE 1: T01
COMPONENT DESCRIPTION 1: THERMAL EVENT
COMPLAINT CODE 1: Other
COMPLAINT DESCRIPTION 1: Product Allegation GM 1241
REPAIR ATTEMPTS 1: 0

COMPONENT CODE 2: A06
COMPONENT DESCRIPTION 2: ENGINE COMPARTMENT
COMPLAINT CODE 2: Other
COMPLAINT DESCRIPTION 2: Fire
REPAIR ATTEMPTS 2: 0

COMPONENT CODE 3: A04
COMPONENT DESCRIPTION 3: PAR
COMPLAINT CODE 3: Other
COMPLAINT DESCRIPTION3: Possible Safety Concern
REPAIR ATTEMPTS 3: 0

COMPONENT CODE 4:
COMPONENT DESCRIPTION 4:
COMPLAINT CODE 4:
COMPLAINT DESCRIPTION 4:
REPAIR ATTEMPTS 4:

COMPONENT CODE 5:
COMPONENT DESCRIPTION 5:
COMPLAINT CODE 5:
COMPLAINT DESCRIPTION 5:
REPAIR ATTEMPTS 5:

COMPONENT CODE 6:
COMPONENT DESCRIPTION 6:
COMPLAINT CODE 6:
COMPLAINT DESCRIPTION 6:
REPAIR ATTEMPTS 6:

PAR CASE INFORMATION

Problem ID: 04267330

05/22/2001 - 12:49:21 AM	CRM reviewed PAR file, contacted cust listed on file and found that Kai Laesen is the service manager that called in this request. CRM obtained information for correct cust, Travis Graham and left message for him at his place of employment requesting re turn call. Mike DiMare/Tampa PAR 57009
05/22/2001 - 04:44:40 AM	Cust returned call and confirmed 1241 facts. Mike DiMare/Tampa PAR 57009
05/23/2001 - 09:28:33 AM	DESCRIPTION OF INCIDENT - Cust states the veh. would not run properly or stay running and his father called the dealership and they arranged for the veh. to be towed. Cust states the tow truck driver could not keep it running to get the veh. in position to get it on the lift and as he attempted to move it the engine backfired and quit. Cust states at some point smoke began to come from under the hood and the tow truck driver would not let his father open the hood to investigate or attempt to extinguish it. Cust states his father attempted to put it out through the wheel wells and it took the volunteer fire dept. about 30 minutes to arrive. Cust states the veh. had been parked for a few days prior to his father starting it and had been running fine before he left for vacation. Cust seeks for GM to inspect and consider replacement of veh. CRM advised cust of PAR procedures and that a inspection of this veh. will be requested through an independent agency. Mike DiMare/Tampa PAR 57009
05/30/2001 - 02:22:46 AM	CRM received call from cust re. status of inspection and request for rental veh. CRM advised cust inspection request was forwarded and gave him the name of the inspector it was assigned to. CRM again advised cust of time table for insp. and GM policy f or rental veh. CRM advised cust I would call inspector and request staus. CRM left VM for Dick T. with EAA. Mike DiMare/Tampa PAR 57009
06/11/2001 - 02:55:13 AM	CRM attempted to contact cust re. inspection of veh., left message at work #, no ans. or VM at home. Mike DiMare/Tampa PAR 57009
06/12/2001 - 08:38:11 AM	Cust returned call on 06/11/01. CRM advised GM would approve offer to repurchase veh. CRM advised cust he would have to sign a release of claim before this file can be forwarded to the CRM that will complete the details of this transaction. CRM reques ted cust fax proof of ownership and the origional bill of sale. CRM advised cust GM would also cover rental veh. CRM contacted dir. and advised GM aproved repurchase and requested a statement indicating the veh. is a total loss. Mike DiMare/Tampa PAR 57009
07/06/2001 - 04:34:56 AM	CRM was advised by PAR TM Giovani DePalma that this cust contacted him and advised he wanted additional compensation that GM had not offered. Cust advised he would not sign the release of claim. Mr. DePalma gave the cust 10 days to accept the offer tha t was made and return the signed release of claim. CRM received call from Jerry Aguilar with Allstate Ins. co (PH. 888-653-9352) and he advised the cust has decided to settle his claim with Allstate. CRM provided Jerry with address for ESIS since it is their intention to subrogate. CRM not sending the cust a decline letter. CRM closing file and forwarding to ESIS. Mike DiMare/Tampa PAR 57009
07/06/2001 - 04:41:16 AM	BUSINESS SUMMARY - CRM received and reviewed PAR file. CRM contacted cust and confirmed 1241 facts. Cust granted permission to inspect. EAA inspected vehicle. CRM received and reviewed inspection request. CRM contacted cust and offered repurchase of the veh. Cust contacted PAR TM and made demands that GM would not approve. Cust refused to accept offer and settled with his ins. co. CRM closing file and forwarding to ESIS. Mike DiMare/Tampa PAR 57009

[redacted]

27368

[redacted]

PERSONAL

UNKNOWN

FIRE REPORT, BELLEVUE FIRE DEPT.

REMOTE STARTER

PRELIMINARY PAR INSPECTION
FIELD PHOTOGRAPHIC NOTES

Division: Pontiac	Ref# 04297330	Document ID	Date Saved: 06-01-01
VIN: 1G2W852K7YF205166	Claimant's Name (LAST, First)		

Division:	Ref#	Document ID	(page 1 of 1)
VIN:	Claimant's Name (LAST, First)		

Inspector RICHARD TRIERWEILER

Number of Rolls 1

Roll Number 1

Neg.#	Description
0	
1.	VIN PLATE
2.	ODOMETER
3.	ANOTHER SHOT AT ODOMETER
4.	ANOTHER ATTEMPT AT VIN PLATE
5.	FRONT END
6.	LEFT FRONT CORNER
7.	RIGHT FRONT CORNER
8.	RIGHT SIDE
9.	LEFT SIDE
10.	REAR END
11.	RIGHT REAR CORNER
12.	LEFT REAR CORNER
13.	OVERALL VIEW OF MOST BURNED AREA
14.	ENGINE COMPARTMENT FROM LEFT SIDE TO RIGHT
15.	LEFT SIDE ENGINE COMPARTMENT; NOTE BURNED ALUMINUM AT AIR INTAKE.
16.	UNDERSIDE OF HOOD
17.	KINK IN REAR FUEL RAIL
18.	DIPSTICK SHOWING OVERFULL ENGINE OIL; APPROX 4-5 INCHES OVER
19.	LEFT SIDE DOORS, SEATS, AND FLOOR
20.	RIGHT SIDE DOORS, SEATS, AND FLOOR
21.	VIEW OF ENGINE FROM RIGHT SIDE TO LEFT.
22.	ANOTHER VIEW OF KINKED FUEL RAIL
23.	ANOTHER VIEW OF KINKED FUEL RAIL
24.	CLOSE UP VIEW OF KINKED FUEL RAIL
25.	REAR OF RADIATOR AREA
26.	
27.	
28.	
29.	
30.	
31.	
32.	
33.	
34.	
35.	

PRODUCT ALLEGATION RESOLUTION
PRELIMINARY INSPECTION
FIRE

PAGE1

Division: PONTIAC	Ref# 04287330	Document ID	Date Saved: 06-01-01
VIN: 1G2WP52K7YF205166	Claimant's Name (LAST, First)		

Division:	Ref#	Document ID	(page 1 of 5)
VIN:	Claimant's Name (LAST, First)		

Inspected By: RICHARD TRIERWEILER Organization: E. A. ASSOCIATES
Phone: (517)647-0056 Inspection Date: 06-01-01 Mileage at Inspection: 27,395

I INSPECTION SUMMARY

Type Non Collision X☐, Collision ☐

Fire Origin Engine Compartment X☐, Underdash ☐, Other Interior ☐, Trunk ☐, Unknown ☐, Other ☐ specify ____, Component: _____.

Following the inspection, summarize the observations: THIS VEHICLE HAD A FIRE CONTAINED ONLY TO THE ENGINE COMPARTMENT. THE FIRE SEEM TO BE THE HOTTEST ON THE LEFT FRONT SIDE AS INDICATED BY THE BURNED LEFT FRONT FENDER AND TIRE. THE CAUSE OF THE FIRE IS NOT PERFECTLY CLEAR, HOWEVER THERE IS EVIDENCE THAT MAY LEAD TO THE PROBLEM. THE OPERATOR STATED THAT, WHEN THE TOWING COMPANY PERSONNEL STARTED THE VEHICLE HE HAD IT AT A VERY HIGH IDLE AND THE ENGINE BACKFIRED A COUPLE OF TIMES, AND THEN STALLED. JUST AFTER THIS IS WHEN THEY NOTICED THE SMOKE AND THEN THE FIRE.
NOTE: OTHER POTENTIAL CONTRIBUTORS: 1. THE ENGINE IS OVERFULL OF OIL BY APPROX: 4-5 INCHES, WHICH MAY CONTRIBUTE TO THE BACKFIRING OF THE ENGINE. NOTE: THE DEALERSHIP HAD JUST CHANGED THE ENGINE OIL ON 4-5-01 AT 26,161 MILES, SEE WORK ORDER 67007. 2. THE HIGH PRESSURE FUEL RAIL AT THE REAR OF THE ENGINE HAD A SIGNIFICANT KINK IN IT. THE KINK IS BAD ENOUGH TO PUT PRESSURE ON ALL THE INJECTORS ON THAT SIDE. OBTAINED AN ESTIMATE AND A FIRE REPORT. INSPECTION DONE AT LASSEN PONTIAC, BATTLE CREEK, MI.

II INTERVIEW - VEHICLE HISTORY

1. *Name, address, and phone number* of person being interviewed: JOHN GRAHM (FATHER OF OWNER WHO WAS THERE WHEN THE FIRE STARTED), 16045 M 66, BELLEVUE, MI 49021 616-964-4813

2. *Vehicle modifications* or after-market equipment? (e.g., radio, phone, CB, tires, wheels, trailer hitch/wiring, trailer brake controller, hydraulic lines, alarm system, etc.)NONE

Item(s), date installed, and by whom (name, phone):

If this vehicle is used for trailering, describe *trailering usage* (height and front shape of trailer, weight, percent of time or miles that trailer is towed, etc.):

3. *Prior collision* damage? (date, description, etc.) NONE

Repaired by:

4. Describe *existing vehicle conditions* at the time of the incident (e.g. warning lights "On", engine miss, etc) : ENGINE RAN ROUGH AND BACKFIRED

5. *Repairs* outside of warranty (what, when, by whom?): NONE

6. Other *vehicle history* information (from person being interviewed or GM Warranty History): VEHICLE HISTORY IS ENCLOSED. NOTE: SEE WORK ORDER 67007 FOR RECENT OIL CHANGE.

7. *Last maintenance* (date, description, by whom?): 04-08-01 LUBE, OIL AND FILTER

III INTERVIEW - INCIDENT DETAILS

III A BEFORE THE FIRE

This section covers vehicle usage the day of the fire.

If being driven, describe: vehicle speed: _____ mph, drive length __ h __ min, distance _____ miles, and type of drive (e.g. city traffic, highway, long grades, etc.). ENGINE RUNNING ROUGH AND BACKFIRING, AND THEN STALLED

If parked, how long was it parked? _____ Was the ignition off ☐ or was the engine running ☐ ? Describe drive prior to parking: drive length __ h __ min, distance _____ miles, and type of drive (e.g. city traffic, highway, long grades, etc.).

If vehicle is a *truck*, or a *car trailering cargo* at the time of the incident, estimated total weight of cargo and trailer: _____ lb, Load description: _____ Load location: _____ Height and description of front shape of trailer:

Weather conditions: Approx. ambient temperature 65 °F, General conditions (dry, rain, wind, etc.): DRY

III B AT THE FIRST INDICATION OF A PROBLEM

Ignition switch position (off, on, start, accessory): OFF Engine running? (Y/N) N

Unusual *odors*?. (Y/N) Y Describe: RAW GASOLINE

Smoke? (from where, color, intensity, etc.) WHITE, THEN GOT DARKER AND DARKER

Any *warning lights* "On", high/low *gauge readings*, or *messages* displayed? (Y/N) N Describe:

Any apparent *malfunction*? (Y/N) Y If yes, describe: ENGINE RAN ROUGH AND BACKFIRED

Position of *HVAC controls* (off, automatic, A/C, heater, windshield defroster, windshield defogger, rear window defogger, rear A/C, etc.) _____, Blower setting _____, Temperature setting

Mark an "X" before all electrical systems/devices which were "On" immediately prior to the incident:

_ Cruise Control	_ Windshield Wipers	_ 2 Way/Communication Radio
_ Traction Control Switch "On"	_ Driver Seat Heater	_ Power Window Controls
_ Low Beam Headlights	_ Passenger Seat Heater	_ Power Mirror Controls
_ High Beam Headlights	_ Auxiliary Power Outlet	_ Power Seat Controls
_ Fog Lamps	_ Radio, Built-In Tape/CD Player	_ Power Sun Roof Controls
_ Turn Signal	_ Auxiliary CD Player	_ Cigar Lighter
_ Hazard Flashers	_ Telephone	_ HVAC
_ Map Lights, Ft _ Rr	_ CB Radio	_ Other
_ Other Interior Lights		

If any of the above were cycled, describe:

Was anyone *smoking*? (Y/N) N How long since someone last smoked in the vehicle?

III C DURING THE FIRE

Time 1.5HRS and *distance* _____ between first indication of a problem and start of fire.

Time .5 between start of fire and other significant events. Describe: BEFORE FIRE DEPT GOT THERE

Time (24 hr) .45 MIN when fire was over or put out.

Describe initial location, color and intensity of *smoke and flame*. WHITE AND THEN DARK

Any *warning lights* "On", high/low *gauge readings*, or *messages displayed*? (Y/N) N Describe:

Any *malfunction*? (Y/N) Y If yes, describe: RAN ROUGH AND BACKFIRED

What did you do after you realized something was wrong? Turn Engine Off? (Y/N) Y, Open Hood? (Y/N) N, Other? (Y/N) _ Describe:

When you left vehicle: Ignition switch position (off, on, accessory): OFF Windows open? (Y/N) N, Doors open? (Y/N) N Describe:

Any *other comments* that have not been covered?

IV VEHICLE INSPECTION

The vehicle inspection documents the physical evidence via color photographs and written observations. It is important to *also document what does not appear to be related to the fire*. This is necessary because fire cause determination often involves the process of elimination. By recording your observations in the following section, you will be following a methodical inspection format.

Take color photographs of the following:

A. Exterior:

Front PHOTO: .. MOST HEAT ON THE LEFT FRONT OF VEHICLE
Right side PHOTO SOME HEAT TRANSFER
Rear PHOTO NO DAMAGE
Trunk area CAN NOT OPEN NO KEY
Deckid outer panel PHOTO: NO DAMAGE
Deckid inner panel CAN NOT OPEN NO KEY
Option label CAN NOT OPEN TRUCK TO SEE OPTION LABEL
VIN PHOTO
Left side PHOTO
Hood outer panel PHOTO: BURNED PAINT
Hood inner panel PHOTO BURNED PAINT
Roof PHOTO NO DAMAGE
Fuel filler "Lead Free" restrictor in place? (Y/N) Y Describe: NO DAMAGE
Location of fuel filler cap (or evidence of remains): ALL IN TACT

Comments:

B. Interior:

Door interior panels: LF, LR, RF, RR, Rear Door(s) PHOTO: NO DAMAGE
Instrument panel & odometer: Overall, Ignition key and steering, Left, Right, Console, Ashtray PHOTO
Floor: Left, Right, Rear PHOTO NO DAMAGE
Seats: LF, RF, Rear Seats PHOTO NO DAMAGE
List all driver electrical controls which are in the "On" position (include ignition):
Position of windows (if glass is missing, do further inspection): NO DAMAGE

Comments:

C. Underhood:

Engine compartment PHOTO ALL BURNED
Radiator, front & rear PHOTO BADLY BURNED
Coolant recovery bottle PHOTO BURNED
Engine coolant lines/hoses, connections PHOTO BURNED
Heater lines/hoses, connections/clamps (include those to throttle body) PHOTO BURNED
TBI/injector rail/carburetor, all fuel lines/hoses, filter, connections PHOTO BURNED
Engine block (note precise location of cracks, holes, etc.): PHOTO TOP OF ENGINE BURNED
Engine: dipstick, oil cooler lines/connections, filter, oil pan PHOTO TOP OF DIPSTICK BURNED
Transmission: dipstick, oil cooler lines/connections, oil pan PHOTO TOP OF DIPSTICK BURNED
Master cylinder and brake fluid reservoir PHOTO ALL BURNED
Brake lines and hoses PHOTO LINES UNDER HOOD BURNED
ABS/TCS Modulator PHOTO BURNED
Power steering lines/hoses, connections/clamps, pump PHOTO SOME IS BURNED
Exhaust system (e.g. intact, rusted, modified, out of position, clearance, etc.): IN TACT
Other:

Comments:

D. Fluids (comments only):

For the following fluids, comment on the fluid level, smell (burned?), feel (gritty?), color (dark?), and apparent condition (normal, particles, etc.):

Engine coolant: EMPTY; HOSES BURNED

Engine oil: OVERFULL, BUY 4-5 INCHES.

Transmission fluid: APPEARS TO BE FULL

Power steering fluid: EMPTY

Brake fluid: EMPTY AT THE RESEVOIR

E. Underbody:

Underbody & exhaust (include hangers): NO DAMAGE
Catalytic converter (any discoloration or swelling?): NO DAMAGE
Scrapes or impact damage on the following:
Fuel tank NO DAMAGE
Fuel filler lines NO DAMAGE
Tires/Wheels LEFT FRONT TIRE IS FLAT

Comments:

F. Electrical:

Generator & attached wiring PHOTO ALL BURNED
Battery & attached cables PHOTO ALL BURNED
Cooling fans PHOTO ALL BURNED
Fuses (identify all open or *not* proper size): FUSED INSIDE OF CAR ARE GOOD, BUT FUSES UNDER HOOD ARE ALL BURNED
Relay centers ALL GOOD INSIDE OF CAR, BUT ALL BURNED UNDERHOOD
Wiring insulation at fuse blocks ALL GOOD
Fusible links (identify all open): UNDERHOOD ALL BURNED
Spark plug wiring and boot condition: PHOTO ALL BURNED
Modules: ABS/TCS, ECM, other ALL BURNED

Comments:

G. General Observations (Take photographs if applicable):

Photograph and comment on the item which is alleged to be the origin/cause/source of the fire: BACKFIRING THROUGH AIR CLEANER DUCTING

Photograph and comment on the item/area which is the apparent origin of the fire: PHOTO TAKEN OF AIR INDUCTION SYSTEM, BUT THERE MAY BE OTHER CONTRIBUTORS, SEE INSPECTION SUMMARY.

Anything on vehicle which is after-market: NONE

Anything on vehicle which is a modification: NONE

Anything on vehicle which is unusual, or out-of-place, etc.: OVERFULL OF ENGINE OIL BY 4-5 INCHES

Other relevant information:

H. Vehicle Contents:

Photograph damage to contents in the claimant's vehicle relating to the allegation. Comment on the nature and extent of damage: NONE

V SITE INSPECTION (If applicable)

Take pictures of the site and enter comments below. If a structure was involved, or if it appears the operating environment was a contributing factor or cause, take pictures as necessary. Examples: building electrical, gas cans, water heaters or other flame or spark source, tall grass, dry leaves, ruts indicating vehicle was stuck, etc. If significant other property damage occurred due to the fire, take pictures of the damage and make notes as necessary. Comments: SITE IS 15045 M66, BELLEVUE, MI. INSPECTION WOULD NOT ADD TO THE REPORT.

BELLEVUE COMMUNITY FIRE DEPT. FIRE RUN

DATE: 1-17-01 INCIDENT NO. 46 TOWNSHIP Assyria

BCD OR CCD RECEIVED CALL _____ BCD RECEIVED CALL 11:17

TONED BFD 11:19 IN ROUTE 11:19 ON SCENE 11:27

UNDER CONTROL _____ CLEAR SCENE 11:39 BACK STA _____

CLEAR STA. _____ WEATHER Clear TEMP 72 WIND light

INCIDENT LOCATION 15035 S M-66

OCUPANT [redacted]

ADDRESS [redacted]

INSURANCE CO Allstate. AGENT Brain Wanless 964-4813

OWNER [redacted]

ADDRES [redacted]

INSURANCE CO Allstate AGENT Same policy # [redacted]

TYPE SITUATION CAR Fire

CAUSE Unknown

WHERE FIRE STARTED Under Hood

NO. STORIES _____ LENGTH _____ WIDTH _____ SQ. FT. _____

INS. $ ON BUILDING _____ INS. $ ON CONTENTS _____

EST. PROPERTY VALUE _____ EST. PROPERTY LOSS _____

1st VEHICLE YR. 2000 MAKE Pontiac MODEL Grand Prix

LICENSE NO [redacted] VEHICLE NO. 1G2WP52K7YF142051166

2nd VEHICLE YR. _____ MAKE _____ MODEL _____

LICENSE NO. _____ VEHICLE NO. _____

TYPE EXTRACATION _____

EQUIP. INVOLVED - YR., MAKE, MODEL, SERIAL NO., ECT. _____

DETECTOR TYPE _____ MODEL _____ POWER SUPPLY _____

GALLONS WATER USED 500 SIZE & FEET HOSE USED 100' 1½

EQUIPMENT USED ~~1 SCBA~~ 1 Hooligan BAR

APPRATUS USED 112, 113 NO. FIREMEN 8

042 6730

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G2WP52K7YP205166

VEHICLE INFORMATION

Merchandising Model:	2WP69 - 2000 GRAND PRIX GT SEDAN	Warranty Start Date:	02/02/2000
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	LASSEN PONTIAC BUICK CADILLAC INC. 995 W COLUMBIA AVE BATTLE CREEK, MI 49015-3098 (616) 962-5544	Selling Source:	16 - PONTIAC
		Site Code:	07457
		Business Associate Code:	115884

Service Contract:	Yes	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36 BUMPER TO BUMPER - NO DEDUCTIBLE	02/02/2000	138 miles	2/2/2003	36138 miles
72/100 SHEET METAL RUST-THROUGH	02/02/2000	138 miles	2/2/2006	100138 miles
36/36 CORROSION	02/02/2000	138 miles	2/2/2003	36138 miles
96/80 PCM/CC EMISSIONS	02/02/2000	138 miles	2/2/2008	80138 miles
36/36 FEDERAL EMISSIONS	02/02/2000	138 miles	2/2/2003	36138 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
02/13/2001	055274	#	L1020 - FUEL TANK CAP RPL	22652 miles
02/01/2001	700123	#	T2020 - WARRANTY TOWING	26000 miles
12/15/2000	601125	#	Z8015 - ROADSIDE SERVICE (FLAT TIRE)	19728 miles
10/20/2000	051712	#	N0768 - HIGH LVL STOP BB RP	16572 miles
10/06/2000	051130	#	N0851 - LT FOG LAMP BULB RP	15996 miles
11/23/1999	F05166	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

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OWNER: [redacted]
(62938)

RES:616-964-4813 BUS:616-965-3280 CAR: - -

SERVICE INVOICE

Lassen Pontiac-Buick-Cadillac
995 West Columbia Avenue
Battle Creek, MI 49015
616-962-5544
Facility License # F104082

FINAL INVOICE

PAGE 1

00 Pontiac	GRN PRIX G	1G2WP52K7YF205166			25161	04-06-01 11:17		57007
4 DR	2WP69	DK. FORREST GRE	3664		02-02-00	02-02-00		04-06-01 12:01

THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THE SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS ITEM/ITEMS.

HARDFF	None	CASH			DARL	
					N	N
HC/DR	XXXXX					N

WARRANTIES
MFG:GM 36/36 EXP:02-02-03/ 36000 $0 Ded/NO Rental

BILL:
BUS:
OPER:
RES:

CONTACT:
AT:
PREPARED BY: KAI

QTY	OPERATION OPCODE PART NO.	TECH	TYPE DESC	Units	RP	UNIT LIST	UNIT NET	AMOUNT	DETAIL/NOTES

(A)Request: PERFORM LUBE, OIL, AND FILTER SERVICE:
Cause:
LABOR: LUBE, OIL, AND FILTER SERVICE
HARRIS C-MX .30 8.89
Pay # 78
REPLACE ENGINE OIL AND FILTER. LUBE CHASSIS AS NECESSARY. TOP OFF ALL FLUID LEVELS. SET TIRE AIR PRESSURE. CHECK ALL BELTS AND HOSES. ENVIRONMENTALLY DISPOSE OF WASTE OIL AND OIL FILTER.
PARTS: 1 G 25010792 1836 OIL FLTR 5.26
LUBE: 1 7.80
MEMO: OIL

Comments:

LABOR TOTAL....	8.89
PARTS TOTAL....	5.26
GOG.....	7.80
SH SUP/HZ MAT..	1.00
CP SUBTOTAL....	22.95
CP SALES TAX...	.84
Please Pay This Amount.....	23.79

MILEAGE OUT: 25161

RO# 57007 00 1G2WP52K7YF205166 TRAVIS A GRAHAM

042 67330

Service Copy

SERVICE INVOICE

OWNER: [redacted]
(62938)

Lassen Pontiac-Buick-Cadillac
995 West Columbia Avenue
Battle Creek, MI 49015
616-962-5544
Facility License # F104082

RES:616-964-4813 BUS:616-965-3280 CAR: - -

FINAL INVOICE PAGE 1

00 Pontiac	GRN PRIX G	1G2WP52K7YF205166		22652	02-13-01 14:30		55274
4 DR	2WP69	DK. FORREST GRE	3664	02-02-00	02-02-00		02-14-01 07:55
		HAROFF	None			DARL	
						N	N
		NC/DR	XXXXX				N

THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THE SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS ITEM/ITEMS.

WARRANTIES
MPG:CM 36/36 EXP:02-02-03/ 36000 $0 Ded/NO Rental

BILL: BUS:
OPER: RES:

CONTACT:
AT:
PREPARED BY: DARL

QTY	OPERATION OPCODE PART NO.	TECH	TYPE DESC	UNITS	PP	UNIT LIST	UNIT NET	AMOUNT	DETAIL/NOTES

(A)Request: SES LITE ON RUNS OK
Cause: GAS CAP LOOSE
LABOR: TIGHTEN CAPS LOOSE CLEAN CODES
L1020 JACKSON M-MK .40 N/C
Lic # [redacted]
Pay # 69
FC :2W Auth:
CC Code : WG
SES LITE ON CK CODES P0440 EVAP SYSTEM DIAG FOUND GAS CAP LOOSE TIGHTENED CAP CLEAR CODES TEST DRIVE OK AT THIS TIME

Comments:

LABOR TOTAL.... .00
PARTS TOTAL.... .00

MILEAGE OUT: 22652

Please Pay This Amount..... .00

042 67330

RO# 55274 00 1G2WP52K7YF205166 TRAVIS [redacted]

Service Copy

SERVICE INVOICE

OWNER [redacted]
(62938

RES:616-[redacted]

CAR: - -

Lassen Pontiac-Buick-Cadillac
995 West Columbia Avenue
Battle Creek, MI 49015
616-962-5544
Facility License # F104082

FINAL INVOICE

PAGE 1

00 Pontiac	GRN PRIX G	1G2WP52K7YF205166		22032	01-31-01	11:37		54846
				02-02-00	02-02-00			01-31-01 12:10
4 DR	2WP69	DK. FORREST GRE	3664					

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HAROFF	None	CASH			KAI		
					N		N
NC/DR	XXXXX			R-N			N

WARRANTIES
MFG:GM 36/36 EXP:02-03-03/ 36000 30 Del/NO Rental

BILL:
BUS:
OPER:
RES:

CONTACT:
AT:
PREPARED BY: KAI

QTY	OPERATION CODE / PART NO.	TECH	TYPE / CAUSE	UNITS	F/P	UNIT LIST	UNIT NET	AMOUNT	DETAIL/NOTES

(A)Request: PERFORM LUBE, OIL, AND FILTER SERVICE:
Cause: REC AIR FILTER (DIRTY)
LABOR: LUBE, OIL, AND FILTER SERVICE 8.89
HARRIS C-MX .30
Pay # 78
REPLACE ENGINE OIL AND FILTER. LUBE CHASSIS AS NECESSARY. TOP OFF ALL FLUID LEVELS. SET TIRE AIR PRESSURE. CHECK ALL BELTS AND HOSES. ENVIRONMENTALLY DISPOSE OF WASTE OIL AND OIL FILTER.
PARTS: 1 G 24508572 3410 FILTER 7.43
1 G 25010792 1836 OIL FLTR 5.26
LUBE: 1 7.80
MEMO: OIL

04267330

(B)Request: ROTATE TIRES
GWI:
Cause:
LABOR: ROTATE TIRES 8.00
HARRIS C-MX .40
Pay # 78

Comments:

LABOR TOTAL....	16.89
PARTS TOTAL....	12.69
GOG.....	7.80
SH SUP/HZ MET..	1.00
CP SUBTOTAL....	38.38
CP SALES TAX...	1.29
Please Pay This Amount.....	39.67

MILEAGE OUT: 22032

RO# 54846 00 1G2WP52K7YF205166 TRAVIS A [redacted]

Service Copy

SERVICE INVOICE

OWNER [redacted]
(62938

RES: 616-[redacted]

CAR: - -

Lassen Pontiac-Buick-Cadillac
995 West Columbia Avenue
Battle Creek, MI 49015
616-962-5544
Facility License # F104082

FINAL INVOICE

PAGE 1

00 Pontiac	GRN PRIX G	1G2WP52K7YF205166		19734	12-15-00 09:14		53474
4 DR	2WP69	DK. FORREST GRN	3664	02-02-00	02-02-00		12-15-00 10:33

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HARCOFF	None	CASH			DARL	
					N	N
MC/DR	XXXXX					N

WARRANTIES
MFG:GM 36/36 EXP:02-05-03/ 36000 $0 Ded/ND Rental

BILL:
BUS:
OPER:
RES:

CONTACT:
AT:
PREPARED BY: MARGE

QTY	OPERATION OPCODE PART NO.	TECH	TYPE DESC	UNITS	PF	UNIT LIST	UNIT NET	AMOUNT	DETAIL/NOTES

(A)Request: PERFORM LUBE, OIL, AND FILTER SERVICE:
Cause:
LABOR: LUBE, OIL, AND FILTER SERVICE
HARRIS C-MN .30 8.89
Pay # 78
REPLACE ENGINE OIL AND FILTER. LUBE CHASSIS AS NECESSARY. TOP OFF ALL FLUID LEVELS. SET TIRE AIR PRESSURE. CHECK ALL BELTS AND HOSES. ENVIRONMENTALLY DISPOSE OF WASTE OIL AND OIL FILTER.
PARTS: 1 @ 25010792 1836 OIL FLTR 5.26
LUBE: 1 7.80
MEMO: OIL

04267330

(B)Request: PLUG TIRE NAIL IN TREAD REINSTALL
Cause: PLUG TIRE
LABOR: PLUG TIRE
HARRIS C-MN N/C
Pay # 78

Comments:

LABOR TOTAL....	8.89
PARTS TOTAL....	5.26
GOG.....	7.80
SH SUP/EX NET..	1.00
CP SUBTOTAL....	22.95
CP SALES TAX...	.84
Please Pay This Amount.....	23.79

MILEAGE OUT: 19734

RO# 53474 00 1G2WP52K7YF205166 TRAVIS A [redacted]

Service Copy

SERVICE INVOICE

[redacted]

Lassen Pontiac-Buick-Cadillac
995 West Columbia Avenue
Battle Creek, MI 49015
616-962-5544
Facility License # F104082

FINAL INVOICE — PAGE 1

[redacted]								
0 Pontiac	GRN PRIX G	1G2WP52K7YF205166		16572	10-20-00 15:38		51712	
I DR	ZWF69	DK. FORREST GRE	3664	02-02-00	02-02-00		10-20-00 16:05	
HE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE ALE OF THIS ITEM/ITEMS. THE SELLER HEREBY XPRESSLY DISCLAIMS ALL WARRANTIES, ITHER EXPRESS OR IMPLIED, INCLUDING ANY MPLIED WARRANTY OF MERCHANTABILITY OR ITNESS FOR A PARTICULAR PURPOSE, AND HE SELLER NEITHER ASSUMES NOR UTHORIZES ANY OTHER PERSON TO ASSUME OR IT ANY LIABILITY IN CONNECTION WITH HE SALE OF THIS ITEM/ITEMS.	HAROFF	Monte	VISA 020442			MARGE		N	N
	NC/DR	XXXXX						N

WARRANTY
MPG:GM 36/36 EXP:02-02-03/ 36000 $0 Ded/$0 Rental

CALL:
BUS:
PER:
RES:

CONTACT:
AT:
PREPARED BY: MARGE

QTY	OPERATION CODE/ PART NO.	TECH	TYPE DESC	UNITS	PRICE	UNIT LIST	UNIT NET	AMOUNT	DETAIL/NOTES
A) Request: PERFORM LUBE, OIL, AND FILTER SERVICE:									
Cause:									
LABOR: LUBE, OIL, AND FILTER SERVICE									
	HARRIS	C-MX	.30					8.89	
Pay # 78									
REPLACE ENGINE OIL AND FILTER. LUBE CHASSIS AS NECESSARY. TOP OFF ALL FLUID LEVELS. SET TIRE AIR PRESSURE. CHECK ALL BELTS AND HOSES. ENVIRONMENTALLY DISPOSE OF WASTE OIL AND OIL FILTER.									
PARTS: 1 G 25010792 1836			OIL FLTR					5.26	
LUBE: 1								7.80	
MEMO: OIL									
(B) Request: THIRD BRAKE LITE OUT									
Cause: HIGH STOP LAMP OUT									
LABOR: REPLACE 3RD BRAKE BULB									
M0768	PARTIN	W-MX	.20					N/C	
Pay # 73									
FC :12 Auth:									
OC Code : 07									
PARTS: 2 G 9417866 8991			BULB	*				N/C	

Comments:

LABOR TOTAL....	8.89
PARTS TOTAL....	5.26
GOG.....	7.80
$$ SUP/HE MST...	-1.00
CP SUBTOTAL....	22.95
CP SALES TAX...	.84
Please Pay This Amount.....	23.79

MILEAGE OUT: 16572

Service Copy

04267330

BO# 51712 00 1G2WP52K7YF205166 TRAVIS A [redacted]

SERVICE INVOICE

OWNER [redacted]
(62938

RES:616-[redacted]

Lassen Pontiac-Buick-Cadillac
995 West Columbia Avenue
Battle Creek, MI 49015
616-962-5544
Facility License # F104082

FINAL INVOICE

PAGE 1

00 Pontiac	GRN FRIX G	1G2WP52K7YF205166		15996	10-06-00	10:33		51120
4 DR	2WP69	DR. FORREST GRE	3664	02-02-00	02-02-00		10-06-00	10:42
		HANOFF	None				MARGE	
							W	N
		MC/DR	XXXXX					N

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WARRANTIES
MPG:OM 36/36 EXP:02-02-03/ 36000 $0 Ded/NO Rental

BILL:
BUS:
DPER:
RES:

CONTACT:
AT:
PREPARED BY: MARGE

QTY	OPERATION OPCODE PART NO.	TECH	TYPE DESC	UNITS	PP	UNIT LIST	UNIT NET	AMOUNT	DETAIL/NOTES
(A)Request: LEFT SIDE FOG LAMP OUT									
Cause: FOG LAMP INOP LEFT SIDE									
LABOR: REP LT FT FOG BULB									
	N0851	JACKSON	W-MX	.20				N/C	
	Lic # M190232								
	Pay # 69								
FC :1E Auth:									
CC Code : OJ									
PARTS: 1 G 12450143 2727		BULB FOG *						N/C	

Comments:

LABOR TOTAL.... .00
PARTS TOTAL.... .00

MILEAGE OUT: 15996

Please Pay This Amount..... .00

04267330

Service Copy

RO# 51120 00 1G2WP52K7YF205166 TRAVIS A [redacted]

SERVICE INVOICE

OWNER: [redacted]
(62938)

RES: 616-9[redacted]

CAR: - -

Lassen Pontiac-Buick-Cadillac
995 West Columbia Avenue
Battle Creek, MI 49015
616-962-5544
Facility License # F104082

FINAL INVOICE

PAGE 1

00 Pontiac	GRN PRIX G	1G2WP52K7YF205166		11778	09-06-00 14:16		50033
4 DR	2WP69	DK. FORREST GRE	3664	02-02-00	02-02-00		09-06-00 15:20
						STEVE	
		EAROFF	None	CASH		N	N
		NC/DR	XXXXX				N

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WARRANTIES
MFG:GM 36/36 EXP:02-02-03/ 36000 $0 Ded/NO Rental

BILL:
BUS:
OPER:
RES:

CONTACT:
AT:
PREPARED BY: MARGE

QTY	DESCRIPTION OF GOODS PART NO.	TECH	TYPE DISC	UNITS	PP	UNIT LIST	UNIT NET	AMOUNT	DETAIL/NOTES

(A) Request: PERFORM LUBE, OIL, AND FILTER SERVICE:
Cause:
LABOR: LUBE, OIL, AND FILTER SERVICE 8.89
HARRIS C-MX .30
Pay # 78

REPLACE ENGINE OIL AND FILTER. LUBE CHASSIS AS NECESSARY. TOP OFF ALL FLUID LEVELS. SET TIRE AIR PRESSURE. CHECK ALL BELTS AND HOSES. ENVIRONMENTALLY DISPOSE OF WASTE OIL AND OIL FILTER.

PARTS: 1 G 25010792 1836 OIL FLTR 5.26
LUBE: 1 7.80
MEMO: OIL

04267330

(B) Request: ROTATE TIRES
GNX:
Cause:
LABOR: ROTATE TIRES 9.95
HARRIS C-MX .40
Pay # 78

Comments:

LABOR TOTAL....	18.84
PARTS TOTAL....	5.26
GOG.....	7.80
SB SUP/SX MET..	1.88
ADVERTISING....	-2.00
CP SUBTOTAL....	31.78
CP SALES TAX...	.90
Please Pay This Amount.....	32.68

MILEAGE OUT: 11778

Service Copy

RO# 50033 00 1G2WP52K7YF205166 TRAVIS A [redacted]

RVICE INVOICE

OWNER: [redacted]
(62938)

RES:616-96[redacted]

CAR: - -

Lassen Pontiac-Buick-Cadillac
995 West Columbia Avenue
Battle Creek, MI 49015
616-962-5544
Facility License # F104082

FINAL INVOICE — PAGE 1

00 Pontiac	GRN PRIX G	1G2WP52K7YF205166		8855	07-27-00 15:40		48707
4 DR	2WP69	DK. FORREST GRE	3664	02-02-00	02-02-00		07-27-00 16:22

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HAROFF	N004	CASH			KAY	
					N	N
NC/DR	XXXXX			R-N		N

WARRANTIES
MFG:GM 36/36 EXP:02-02-01/ 36000 $0 Ded/NO Rental

BILL:
BUS:
OPER:
RES:

CONTACT:
AT:
PREPARED BY: STEVE

QTY	OPERATION OPCODE PART NO.	DESC	TECH	TYPE DISC	UNITS	HP	UNIT LIST	UNIT NET	AMOUNT

DETAIL/NOTES

(A)Request: PERFORM LUBE, OIL, AND FILTER SERVICE:
Cause:
LABOR: LUBE, OIL, AND FILTER SERVICE
MCHALE C-MX .30 6.89
Lic # M234053
Pay # 68

REPLACE ENGINE OIL AND FILTER. LUBE CHASSIS AS NECESSARY. TOP OFF ALL FLUID LEVELS. SET TIRE AIR PRESSURE. CHECK ALL BELTS AND HOSES. ENVIRONMENTALLY DISPOSE OF WASTE OIL AND OIL FILTER.

PARTS: 1 G 25010792 1836 OIL FLTR 5.26
LUBE: 1 7.80
MEMO: OIL

04767330

RO# 48707 00 1G2WP52K7YF205166 TRAVIS A [redacted]

Comments:

LABOR TOTAL....	6.89
PARTS TOTAL....	5.26
GOG.....	7.80
SH SUP/HZ MAT..	1.00
CP SUBTOTAL....	20.95
CP SALES TAX...	.84
Please Pay This Amount.....	21.79

MILEAGE OUT: 8855

Service Copy

SERVICE INVOICE

OWNER: [redacted]
(62938)

RES: 616-9[redacted]

CAR: - -

Lassen Pontiac-Buick-Cadillac
995 West Columbia Avenue
Battle Creek, MI 49015
616-962-5544
Facility License # F104082

FINAL INVOICE

PAGE 1

00 Pontiac	GRN PRIX G	1G2WP52K7YF205166		2806	03-24-00 16:31		44528
4 DR	2WP69	DK. FORREST GRE	3664	02-02-00	02-02-00		03-24-00 16:47

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EARCOFF	None	CASH			JIM	
					N	N
NC/DR	XXXXX					N

WARRANTIES
MFG:GM 36M EXP:02-02-03/ 36000 $0 Ded/NO Rental

BILL:
BUS:
OPER:
RES:

CONTACT:
AT:
PREPARED BY: JIM

QTY	OPERATION OPCODE PART NO.	TECH	TYPE CODE	UNITS	INV	UNIT LIST	UNIT NET	AMOUNT	DETAIL/NOTES

(A)Request: PERFORM LUBE, OIL, AND FILTER SERVICE:
Cause:
LABOR: LUBE, OIL, AND FILTER SERVICE 6.89
FINLEY C-MX .30
Lic # N197072
Pay # 71
REPLACE ENGINE OIL AND FILTER. LUBE CHASSIS AS NECESSARY. TOP OFF ALL FLUID LEVELS. SET TIRE AIR PRESSURE. CHECK ALL BELTS AND HOSES. ENVIRONMENTALLY DISPOSE OF WASTE OIL AND OIL FILTER.
PARTS: 1 G 25010792 1836 OIL FLTR 5.26
LUBE: 1 7.80
MEMO: OIL

04267330

Comments:

LABOR TOTAL....	6.89
PARTS TOTAL....	5.26
GOG.....	7.80
SE SUP/SS NET..	1.00
CP SUBTOTAL....	20.95
CP SALES TAX...	.84
Please Pay This Amount.....	21.79

MILEAGE OUT: 2806

RO# 44528 00 1G2WP52K7YF205166 TRAVIS A[redacted]

Service Copy

SERVICE INVOICE

OWNER: [redacted]
(62938)

RES:616-[redacted]

CAR: - -

Lassen Pontiac-Buick-Cadillac
995 West Columbia Avenue
Battle Creek, MI 49015
616-962-5544
Facility License # F104082

FINAL INVOICE

PAGE 1

DO Pontiac	GRN PRIX G	1G2WP52K7YF205166		27365	06-01-01 11:10		58905
4 DR	2WP69	DK. FORREST GRE	3664	02-02-00	02-02-00	06-01-01 11:12	

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HARCOFF	None				MARGE	
					N	N
						N
RC/DR	XXXXX					

WARRANTIES
MFG:GM 36/36 EXP:02-02-02/ 36000 20 Ded/NO Rental

BILL:
BUS:
OPER:
RES:

CONTACT:
AT:
PREPARED BY: MARGE

QTY	OPERATION OPCODE PART NO.	TECH	TYPE DESC	UNITS	A/P	UNIT LIST	UNIT NET	AMOUNT

(A)Request: VECHICLE CAUGHT FIRE
Cause: VECHICLE TOTAL LOSS
LABOR: ENGINE TOTAL LOSS CAUGHT FIRE
C-MM N/C

[redacted]TIAL ESTIMATE: WILL CALL WITH ESTIMATE

Comments:

LABOR TOTAL.... .00
PARTS TOTAL.... .00

Please Pay This Amount..... .00

MILEAGE OUT: 27365

04261330

Customer Copy

** TX STATUS REPORT **

AS OF JUN 12 2001 08:46 PAGE.01

BUSINESS RES CNTR #3

	DATE	TIME	TO/FROM	MODE	MIN/SEC	PGS	JOB#	STATUS
13	06/12	08:44	8169630912	03—G	01'18"	002	225	OK

GMC

GENERAL MOTORS BUSINESS RESOURCE CENTER

FAX COVER

TO: [redacted]

FROM: Mike DiMare

FAX # 813-635-4071
PH., 800-231-1841 EXT. 57009

Please complete & return ASAP.

Thank you
Mike DiMare

Release Of Claim

I, _____, in consideration of the body and/or mechanical repairs made to my vehicle, paid for by General Motors Corporation, a Delaware Corporation, hereby release and discharge General Motors Corporation, its authorized independent dealers, designers and suppliers of vehicles, parts, and components that are distributed by General Motors Corporation and their respective agent and employees from any and all claims and causes of action for any injuries, losses, and damage to my person and/or property which may have been caused by, or which may at any time arise out of, or in connection with the incident on 05/17/01. On this date, Vehicle Identification Number; 1G2WP52K7YF205166, registered mileage of _____ miles.

It is understood that this is a goodwill offer and that this offer is not to be construed as an admission of liability on the part of General Motors Corporation.

The undersigned has carefully read and understands this Release and signs it to resolve the claim as described above.

DATE SIGNED:_____

_____

_____
Witness

Claimant

_____
Address

_____
Claimant

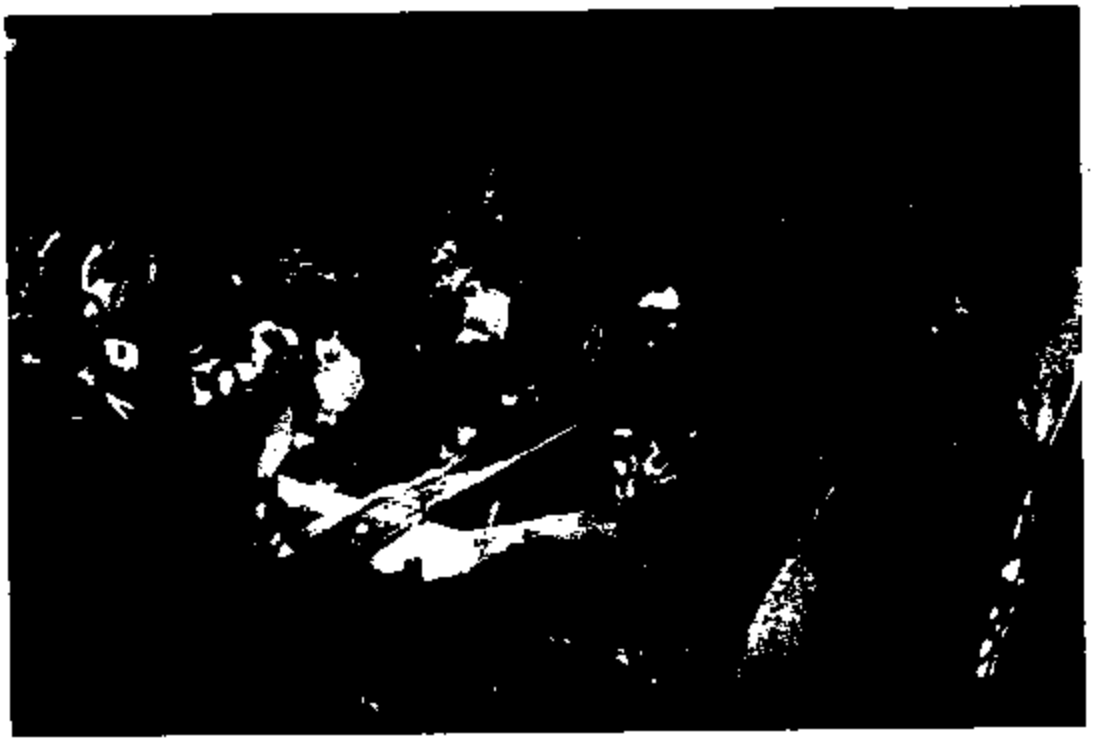
_____
Address

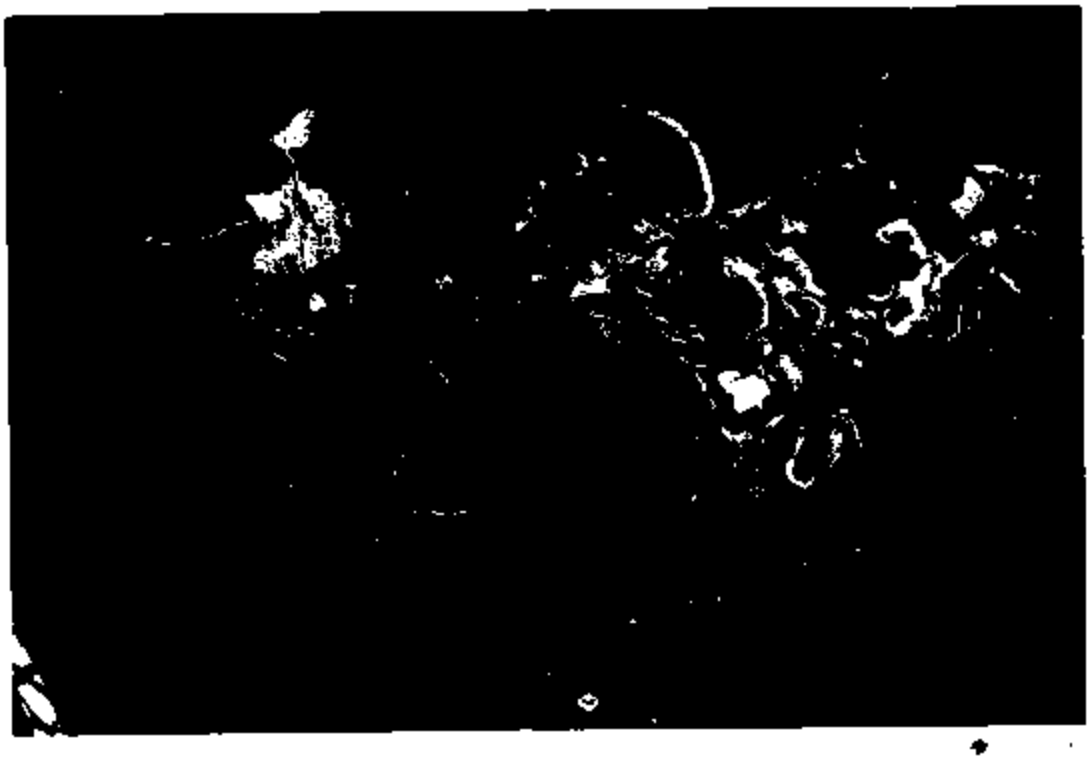
In the STATE OF _____, COUNTY OF_____. On this day appeared _____ to me known to be the person(s) described in and who executed the foregoing instrument and acknowledged that he (she)(they) executed the same as his(her)(their) free act and deed.

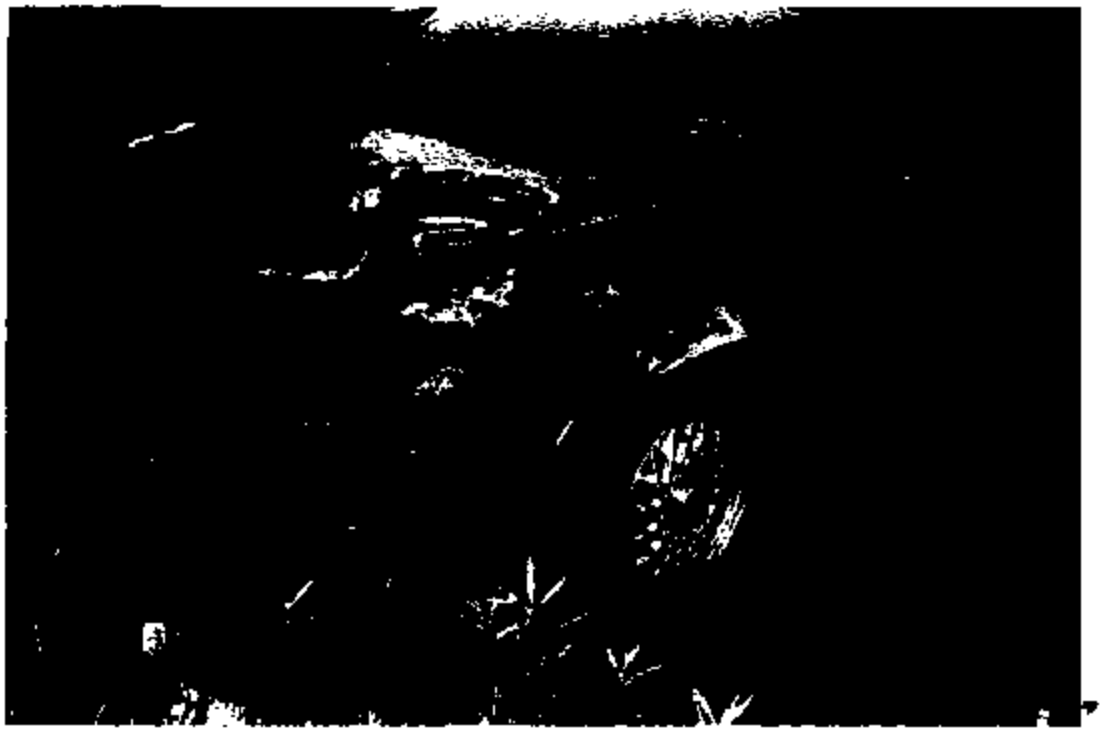
_____
Notary Public

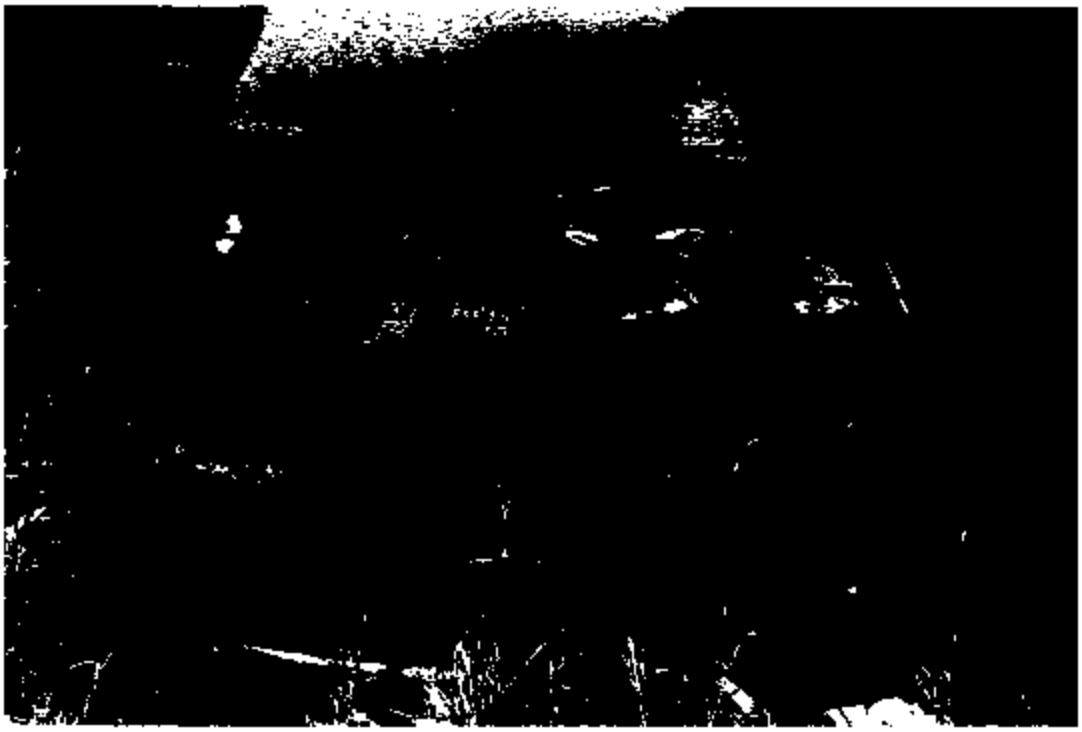
_____County_____

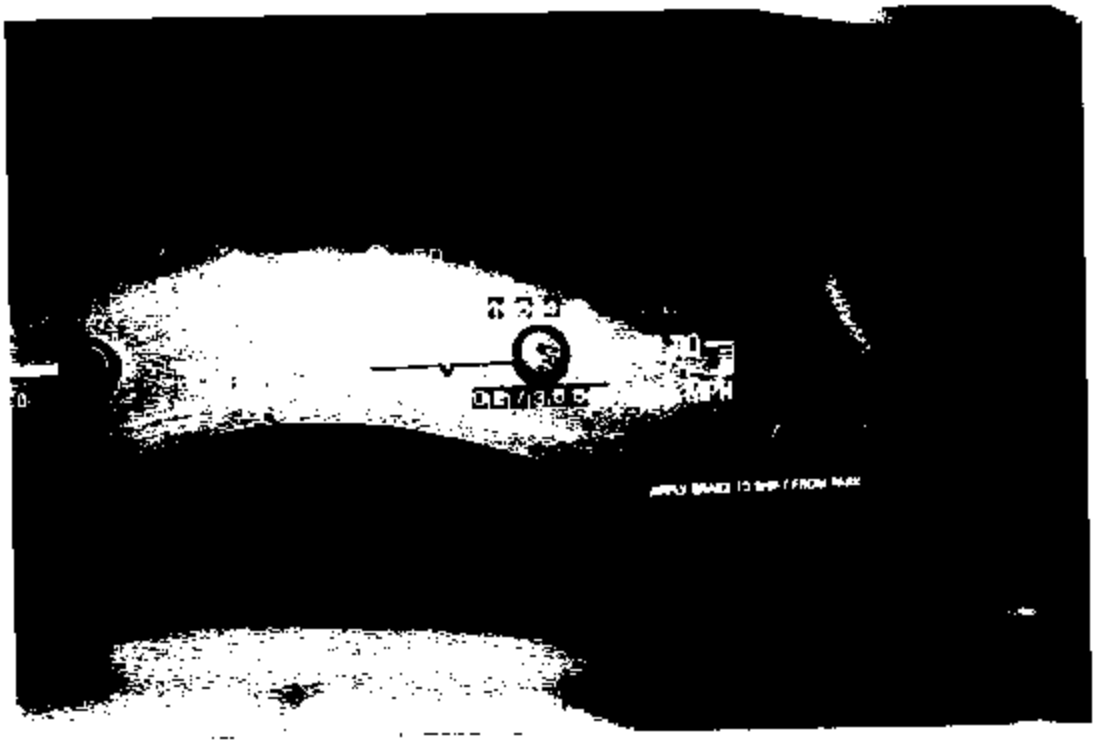
My Commission Expires:_____











440938

ESIS

An Insurance Services Company

300 Renaissance Center
482-C20-D71
Detroit, MI 48265-3000

800.888.0164 tel
313.665.0911 fax

Diane R. Evans
ESIS/GM Property Damage Unit
diane.evans@esis.com

November 11, 2002

The Hartford
ATTN; Ms. Delores A. Thomas, Claim Representative
PO BOX 946001
Maitland, FL 32794-6001

YOUR INSURED:	Roberta [redacted]
	David C [redacted]
YOUR CLAIM NUMBER:	YCE MD 92287 [redacted]
	YCE MD 63426 [redacted]
OUR CLAIM NUMBER:	441814 (Robert [redacted]
	440938 (David [redacted]
OUR CLIENT:	General Motors Corporation

Dear Ms. Thomas:

I am in receipt of your letter dated November 6, 2002, and I understand your position regarding both of these matters. I also recognize your effort and your desire to resolve these matters for your settlement demands, and neither of us believe in unnecessary litigation, however, once again I reiterate our position that it be taking into consideration our initial settlement offers for both of these claims are in current dollars and the need for future legal activity and litigation expenses will be avoided.

I did discuss the matter with our client, and did receive authority to offer an additional payment of $250.00 each for both of these claims. If this is acceptable, please make arrangments to have the enclosed Release of all Claim(s) signed, dated, notarized and returned to my attention, and a draft will be forwarded promptly.

Sincerely,

Diane R. Evans

Cc: File

RELEASE OF ALL CLAIMS

FILE NO: 8213-259-440938

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, being of lawful age, for the sole consideration of Eleven thousand six hundred fifty dollars and 00/100 ($11,650.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge **ESIS/General Motors Corporation,** Brewbaker Motors and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 28th Day of February, 2002 at or near Montgomery, Alabama.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said Releasees deny liability therefor and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law.

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this _____ day of _____, 20___.

CAUTION: READ BEFORE SIGNING

_____ _____ LS

WITNESS

_____ _____ LS

State of _____ }
}
County of _____ }

On the ____ day of _____, 20___, before me personally appeared _____ to me known to be the person(s) named herein and who executed the foregoing Release and _____ acknowledged to me that _____ voluntarily executed the same.

My term expires _____, 20___

_____
Notary Public

RELEASE OF ALL CLAIMS

440938

FILE NO: 8213-259-440938

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, being of lawful age, for the sole consideration of Eleven thousand six hundred fifty dollars and 00/100 ($11,650.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge **ESIS/General Motors Corporation,** Brewbaker Motors and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 28th Day of February, 2002 at or near Montgomery, Alabama.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said Releasees deny liability therefor and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law.

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THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this 11th day of December 2002

CAUTION: READ BEFORE SIGNING

Sabra Chastang — Delores A. Thomas LS
WITNESS

_____ _____ LS

DARLENE HAMPTON
Notary Public, State of Florida
My comm. exp. Feb. 22, 2003
Comm. No. CC911509

State of Florida }
County of Orange }

On the 11th day of December, 2003, before me personally appeared Nelson Thomas to me known to be the person(s) named herein and who executed the foregoing Release and he acknowledged to me that he voluntarily executed the same.

My term expires Feb 22, 2005

Notary Public

DARLENE HAMPTON
Notary Public, State of Florida
My comm. exp. Feb. 22, 2005
Comm. No. CC811509

RELEASE OF ALL CLAIMS

FILE NO: 8213-259-440938

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, being of lawful age, for the sole consideration of Eleven thousand six hundred fifty dollars and 00/100 ($11,650.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge **ESIS/General Motors Corporation**, Brewbaker Motors and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 28th Day of February, 2002 at or near Montgomery, Alabama.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said Releasees deny liability therefor and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law.

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this 11th day of December 2002

CAUTION: READ BEFORE SIGNING

Debra Christy — WITNESS

Dolores R. Thomas LS

LS

DARLENE HAMPTON
Notary Public, State of Florida
My commission exp. Feb. 22, 2003
Comm. No. CC911809

State of Florida }
County of Orange }

On the 11th day of December, 2002, before me personally appeared Melissa Torres to me known to be the person(s) named herein and who executed the foregoing Release and she acknowledged to me that she voluntarily executed the same.

My term expires Feb 22, 2003

Notary Public

DARLENE HAMPTON
Notary Public, State of Florida
My comm. exp. Feb. 22, 2003
Comm. No. CC811409

11/06/2002

DIANE EVANS
300 RENAISSANCE CENTER MC 482-C20-D71
DETROIT
MI 48265-6000

Claim Number:	YCE MD 63426
Insured Name:	David E [redacted]
Date of Loss:	02/28/2002
Amount of Loss:	$16,486.05
Location of Loss:	Montgomery, AL
Our Account No:	SUB403938
Third Party:	Brewbaker Motors
Your File Number:	440938

Dear Ms. Evans:

Thank you for your offer of 75% of our damages in the above referenced claim.

While I can appreciate your efforts to save your company the costs of litigation in this matter, I am requesting that you consider the cost our company has already incurred to financially restore our insured from his loss, in addition to the cost of investigation to determine the actual cause of the loss.

Based on findings from experts in origin and cause, the damage to Mr. [redacted] vehicle was due to a malfunction in the engine cylinders of the intake manifold. It is apparent that there have been several similar incidents of this nature with this product. Our company believes that we would be able to prove product liability in trial. However in the interest of time and additional fees we are willing to settle this claim at 90%.

Please contact me back to further discuss this matter or you may send the check for 90%of our damages to The Hartford.

Sincerely
Delores Thomas
407 875 3143 Ext.

Orlando Central Recovery Office
P.O. Box 946001
Maitland, FL 32794-6001
Telephone 407 875 6000
Toll Free 800 824 1732
Facsimile 407 875 5908

ESIS
An Insurance Services Company

300 Renaissance Center
MAIL CODE 482-C20-D71
Detroit, MI 48265-3000

313.665.3395 tel
313.665.0911 fax

Diane R. Evans
ESIS/GM Product Liability Unit
Diane.evans@esis.com

November 6, 2002

The Hartford Insurance Company
ATTN: Ms. Delores Thomas
PO BOX 946001
Maitland, FL 32794-6001

Your Insured:	Roberta [redacted]
Your File Number:	YCE MD 63426
Esis File Number:	440938
Our Client:	General Motors Corporation
Date of Incident:	2/28/02

Dear Ms. Thomas:

This correspondence is in regards to your subrogation claim concerning your insured.

A review of this matter has been completed and I have noted my figures for settlement on the following pages. Please note I am prepared to offer $10,400.00 (approximately 75% of the damages) to resolve this matter.

If this offer is acceptable, please sign and date the **notarized** release, and upon receipt of the same, I will have the settlement payment released immediately.

Thank you for your attention in this regard.

Sincerely,

Diane R. Evans

Cc: File

RELEASE OF ALL CLAIMS

FILE NO: 8213-259-440938

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, being of lawful age, for the sole consideration of Ten Thousand Four Hundred dollars and 00/100 ($10,400.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge **ESIS/General Motors Corporation,** Brewbacker Motors, Inc. and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 28th day of February , 2002 at or near Montgomery, AL.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said Releasees deny liability therefor and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law.

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THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this _____ day of _____, 20___.

CAUTION: READ BEFORE SIGNING

_____ _____ LS

WITNESS

_____ _____ LS

State of _____ }
}
County of _____ }

On the ____ day of _____, 20___, before me personally appeared _____ to me known to be the person(s) named herein and who executed the foregoing Release and _____ acknowledged to me that _____ voluntarily executed the same.

My term expires _____, 20___

_____
Notary Public

Copart Seller Access - Lot Display

Status: SAFEGUARD PROGRAM View Notes Lot# 2429352

Assignment Entered | Inventory Information | Billing Summary | Vehicle Title | Critical Dates | Sale Information
Invoice Display for Lot # 2429352 | Salvage Transmittal | New Search

Click thumbnail to see a full-size image in a new browser window.

Assignment Entered

Lot#: 2429352 X
Desc.: 88 BUIC PARK AVENU GREEN
Loss Date: 2/28/02
*Loss Type: B
*Damage: BN
Adjuster: EILEEN MACALUSO
Seller: HARTFORD INSURANCE
P.O. BOX 30773
TAMPA, FL 33630
Insured: DAVID OAKES
Policy#:

Facility: ATLANTA (Yard: 15)
Assignment: 3/26/02 14:43:00 ET
Picked Up: 4/1/02
VIN#: 1G4CW52K8W4654928
Seller Loss Code:
Seller Ref.#:
Phone#: (800) 637-5410 EXT. 61014

Owner:
Claim#:

Inventory Information

Has Keys: Y
VIN Plate: Y
Engine: Y
*Transmission: Y
Number of Plates: 0
Personal Plates: N
License Number:
License Expiration:
Row Location: 4000

Billing Summary

*Total Advances:	.00
*Copart Charges:	.00
Seller Payments:	.00
High Bid Amount:	.00
Proceeds:	.00
DUE COPART:	.00

Vehicle Title

Copart Seller Access - Lot Display

ACV: 16380.00
Repair Cost: 4898.00
Original Title#:
*Original Title Type:
Original title State:
Sale Title#:
*Sale Title Type:
Sale Title State:
Odometer: 0
*Odometer Brand:
Minimum Bid: .00

Critical Dates

Date of Loss: 2/28/02
Date of Recovery: 0/0/00
Assignment: 3/28/02
Cleared for Pickup: 3/29/02
Cleared for Charges: 3/29/02
Picked Up: 4/1/02
Original Title rec'd: 0/0/00
Transfer Title rec'd: 0/0/00
Submitted to DMV: 0/0/00
Title reject: 0/0/00

Cert. Received: 0/0/00
Last Seller Invoice: 10/1/02
Seller Settlement: 0/0/00
Proceeds Out: 0/0/00
Sale: 0/0/00
Buyer Invoice: 0/0/00
Buyer Final Paid: 0/0/00
NICB Reported date: 0/0/00
Pickup Hold Action: 0/0/00
Hold for Sale Action: 3/29/03

Sale Information

Sold to:
Sale Amount: .00
ACV: 16380.00
Return: 0.0%

Phone:
Sale Date: 00/00/00
Item #:
Cert #:

HOME | Seller Snapshot | Lot Display | On Sale Now | Auction Calendar
ProQuote | Assignment Entry | Invoice Display | Sold Via Internet | Help/FAQ
National Reports | Title Processing | Bid Approval | Offsite Sales | Newsletter

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Copart Seller Access - ProQuote

[redacted]

1998 BUICK PARK AVENU
1G4CW52K6W4684928

Repair: $4,865.00
ACV: $15,380.00 31.63%
Damage: BURN - ENGINE
City, State: MONTGOMERY, AL
Zip Code: 36116

Our ProQuote: $2,661.86
Low Quote: $1,717.46
High Quote: $2,661.86
Vehicles Sold: 9

[redacted]

HOME | Seller Snapshot | Lot Display | On Sale Now | Auction Calendar
ProQuote | Assignment Entry | Invoice Display | Sold Via Internet | Help/FAQ
National Reports | Title Processing | Bid Approval | Offsite Sales | Newsletter

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ESIS
An Insurance Services Company

300 Renaissance Center
482-C20-D71
Detroit, MI 48265-3000

800.888.0164 tel/
313.665.0911 fax

Diane R. Evans
Property Damage Unit
diane.evans@esis.com

September 16, 2002

The Hartford
ATTN: Ms. Delores Thomas, Central Recovery Office
PO BOX 946001
Maitland, FL 32794-6001

Your Claim Number:	YCE MD 63426
Esis File Number:	440938
Date of Event:	2/28/02
Your Insured:	David E.[redacted]
Our Client:	General Motors Corporation

Dear Ms. Thomas:

Please be advised I have had this file referred for technical evaluation. Upon the conclusion of this evaluation, I will contact you with our position in this matter.

Thank you for your time and cooperation regarding this matter, and your continued patience.

Sincerely,

Diane R. Evans
Claims Administrator
ESIS Inc.

Cc: File

THE HARTFORD

September 10, 2002

DIANE
ESIS - GM
300 Renaissance Center Mc 482-C20-D71
Detroit, Mi 48265-6000

SEP 23 2002

Account No. :	SUB403938
Claim Number:	YCB MD 63426
Insured:	David E [redacted]
Your Insured:	Brewbaker Motors
Date of Loss:	02/28/02
Amount of loss:	$16,486.05
Your Claim :	440938

Dear DIANE :

We previously sent our notice letter and documents supporting our claim. We have, however, received no payments nor advice as to what else may be needed for proper consideration. Please advise when we can expect your settlement check.

If you have any questions, please contact the undersigned.

Sincerely,

Delores A. Thomas

Delores Thomas
Hartford Underwriters Insurance Co.
(407) 875-3143 , Ext.
delores.thomas@thehartford.com

Orlando Central Recovery Office
P.O. Box 946001
Maitland, FL 32794-6001
Telephone 407 875 5000
Toll Free 800 824 1732
Facsimile 407 875 3906

ESIS
An Insurance Services Company

300 Renaissance Center
482-C20-D71
Detroit, MI 48265-3000

800.888.0164 tel
313.668.0911 fax

Diane R. Evans
Property Damage Unit
diane.evans@esis.com

RECEIVED
AUG 12 '02
KEY OFFICE 200

August 7, 2002

The Hartford
ATTN: Ms. Delores Thomas, Central Recovery Office
PO BOX 946001
Maitland, FL 32794-6001

AUG 27 '02

OUR CLAIM NUMBER:	440938
YOUR FILE NUMBER:	YCE MD 63426
CASE CAPTION:	David E. [redacted]
DATE OF LOSS:	2/28/02

Dear Mr. Thomas:

I am writing to you on behalf of General Motors Corporation, who has authorized my employer, ESIS Inc. to act as a third party administrator with reference to this claim, and I have been assigned to handle the same. I have reviewed the file, and I still need the following information in order to process this claim:

1. Color photos as obtained by the expert. — enclosed are color photos per your request.
2. Breakdown of this demand and how you arrived at the same.
3. A salvage bid.

Please note that you have the obligation and the responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as it is intended to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Please forward this information as soon as possible so that a product analysis can be performed. Please call me if you have any further questions.

Sincerely,

Diane R. Evans

Diane R. Evans
Cc: File

ESIS
An Insurance Services Company

300 Renaissance Center
482-C20-D71
Detroit, MI 48265-3000

800.888.0164 tel
313.665.0911 fax

Diane R. Evans
Property Damage Unit
diane.evans@esis.com

August 7, 2002

The Hartford
ATTN: Ms. Delores Thomas, Central Recovery Office
PO BOX 946001
Maitland, FL 32794-6001

OUR CLAIM NUMBER:	440938
YOUR FILE NUMBER:	YCE MD 63426
CASE CAPTION:	David E. [redacted]
DATE OF LOSS:	2/28/02

Dear Mr. Thomas:

I am writing to you on behalf of General Motors Corporation, who has authorized my employer, ESIS Inc. to act as a third party administrator with reference to this claim, and I have been assigned to handle the same. I have reviewed the file, and I still need the following information in order to process this claim:

15,873.55 ACV
$12.50 Rental
100.00
Eileen McLoos -
800.637.5410 -
x 81014 -

1. Color photos as obtained by the expert.

2. Breakdown of this demand and how you arrived at the same.

3. A salvage bid.

Please note that you have the obligation and the responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as it is intended to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Please forward this information as soon as possible so that a product analysis can be performed. Please call me if you have any further questions.

Sincerely,

Diane R. Evans
Cc: File

No Omni
No LP
#1241 - Attached
JE 8-5-02

July 25, 2002

RECEIVED
AUG 02 2002
ESIS-GM CLAIMS UNIT

ESIS - GM
300 Renaissance Center Mc 482-C20-D71
Detroit, Mi 48265-6000

Your Insured: [redacted]
Address:

Your Reference No:
Our Insured:
Our Claim Number: YCE MD 63426
Key Claim Number: YCE MD 63426
Date of Loss: 02/28/02
Location of Loss: MONTGOMERY AL
Amount of Loss: $16,486.05
Our Account No: SUB403938

Dear PAUL RUED ,

Enclosed for your perusal are copies of our supporting documentation which would evidence our subrogation demand in the amount of $16,486.05. Our investigation reveals that your insured was negligent in the operation of his vehicle, thus we are seeking recovery of our subrogation claim.

Therefore, we are requesting that you please review the enclosed documents and advise us as to your position on settlement of our claim.

Very truly yours,

Delores A. Thomas

Delores Thomas
Central Recovery Office
Hartford Underwriters Insurance Co.
(407) 875-3143,Ext.

ORLANDO CENTRAL
RECOVERY OFFICE
PO BOX 946001
MAITLAND, FL 32794-6001
Telephone 407 875 5000
Toll Free 800 824 1732
Facsimile 407 875 3908

1998 PARK AVENUE SEDAN
38U EMERALD GREEN PEARL /V6G
173 MEDIUM GRAY LEATHER/VINYL 55/45
ORDER NO. 317244/T1 STOCK NO.
VIN 1G4 CW52 K2 W4604928

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION
902 E. HAMILTON AVE.
FLINT MI 48550-0001
VEHICLE INVOICE 4AC00905048

**********11*41271S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	EMPLOYE-USED CAR
			INVOICE 10/28/97
			SHIPPED 08/06/97
			EXP I/T 08/11/97
			PRC EFF 05/16/97
CREDIT FOR INVOICE	4AD19198619		KEYS 1744 1744
			BANK: GMAC - 031
			CHG-TO 41-271
			SHIP WT: 3699
			HP: 34.7

TOTAL MODEL & OPTIONS	33310.00-	26377.95-	ACT 231 27042.95-
DESTINATION CHARGE	665.00-	665.00-	
TOTAL	33975.00-	27042.95-	PAY 310 27042.95-

****
INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.
****
THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

BOB CALDWELL PONTIAC-BUICK-CADILLAC-

1998 PARK AVENUE SEDAN
38U EMERALD GREEN PEARL - /V6G
173 MEDIUM GRAY LEATHER/VINYL 55/45
ORDER NO. 317244/T1 STOCK NO.
VI[illegible]G4 CW52 K2 W4604928
*[illegible]**********

BUICK MOTOR [illegible]VISION
GENERAL MOTORS CORPORATION
902 E. HAMILTON AVE.
FLINT MI 48550-0001
VEHICLE INVOICE 4AD19198619
**********GA**********11*412718

MODEL & FACTORY OPTIONS	MSRP	INV AMT	EMPLOYE-USED CAR
4CW69 PARK AVENUE SEDAN	30675.00	26073.75	INVOICE 10/17/97
FE9 FEDERAL EMISSIONS	N/C	N/C	SHIPPED 08/06/97
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	EXP I/T 08/11/97
P05 WHEELS - 16" CHROME PLATED	695.00	569.90	INT COM 10/20/97
UP0 RADIO-POWER LOAD CD & CASSETTE W/STEERING WHEEL RADIO CONTROL (REPLACES RADIO IN OPTION PKG)	200.00	164.00	PRC EFF 05/16/97
			KEYS 1744 1744
			QTR
U99 CONCERT SOUND III	250.00	205.00	BANK: GMAC - 031
V2G FUEL FILL CREDIT	0.00	16.00-	CHG-TO 41-271
1SE PRESTIGE OPTION PACKAGE (SE)	890.00	729.80	
* INSTRUMENTATION - TEMPERATURE TACH, FUEL W/DRIVER INFORMATN CENTER (INCLUDES:TIRE PRESSUR WARNING, OIL PRESSURE, VOLTS, OIL LIFE & OIL LEVEL MONITORS LOW WASHER FLUID, LOW COOLANT & DOOR/TRUNK AJAR INDICATORS, BASIC TRIP COMPUTER(FUEL ECON MILES TO EMPTY, GALLONS USED)			SHIP WT: 3699
			HP: 34.7
			MEMO 1665.50
* MIRROR - ELECTROCHROMIC AUTO DIMMING OUTSIDE LEFT MIRROR (HEATED RIGHT & LEFT)			
* MIRROR - ELECTROCHROMIC AUTO DIMMING (INSIDE REARVIEW)			
* RADIO - POWER-LOAD CASSETTE & AUTOMATIC TONE CONTROL & CLCK &STEERING WHEEL RADIO CONTROL			
* SEAT - THREE POSITION MEMORY 10-WAY POWER DRIVER'S SEAT & MEMORY MIRRORS			
* UNIVERSAL TRANSMITTER			
* WIPERS - MOISTURE SENSING			

PERSONAL CHOICE FEATURES

10A STRIPE- BODY SIDE - LIGHT GRAY	N/C	N/C
173 MEDIUM GRAY LEATHER/VINYL 55/45	600.00	492.00
38U EMERALD GREEN PEARL	N/C	N/C
COMPANY USED VEHICLE DISCOUNT		1840.50-

** CONTINUED ON PAGE 2 **

BOB CALDWELL PONTIAC-BUICK-CADILLAC-

1998 PARK AVENUE SEDAN
38U EMERALD GREEN PEARL /V6G
173 MEDIUM GRAY LEATHER/VINYL S5/45
ORDER NO. 317244/T1 STOCK NO.
V 1G4 CW52 K2 W4604928
*[redacted]**********

BUICK MOTOR VISION
GENERAL MOTORS CORPORATION
902 E. HAMILTON AVE.
FLINT MI 48550-0001
VEHICLE INVOICE 4AD19198619
**********GA**********11*41271S

MODEL & FACTORY OPTIONS MSRP INV AMT EMPLOYE-USED CAR

** CONTINUED FROM PAGE 1 **

TOTAL MODEL & OPTIONS	33310.00	26377.95	ACT 231 27042.95
DESTINATION CHARGE	665.00	665.00	
TOTAL	33975.00	27042.95	PAY 310 27042.95

****
INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.
****
THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

[redacted]CALDWELL PONTIAC-BUICK-CADILLAC-

REMIT TO GMAC NO. 031
VIN 1G4CW52K2W4604928
$ 27042.95 INV 4AD19198619
DUE 10/20/97 DEALER 41-271

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K2W4604928

VEHICLE INFORMATION

Merchandising Model:	4CW69 - 1998 PARK AVENUE	Warranty Start Date:	11/27/1997
BARS Order Type	10 - P.E.P./SPL EVENT		
Delivering Dealer :	BREWBAKER MOTORS, INC. PO BOX 230099 MONTGOMERY, AL 36123-0099 (334) 279-8174	Selling Source:	11 - BUICK
		Site Code:	38545
		Business Associate Code:	118273

Service Contract:	No	Branded Title:	No	Warranty Block:	No	FDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
00032	FRONT SHOULDER BELT RETRACTOR	N/A	Closed
98003	SPARK PLUG TIP BROKEN CALIBRATION PCM REFLASH	N/A	Closed

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	11/27/1997	0 miles	11/27/2000	36000 miles
72/100000 SHEET METAL RUST-THROUGH	11/27/1997	0 miles	11/27/2003	100000 miles
36/36000 SHEET METAL CORROSION	11/27/1997	0 miles	11/27/2000	36000 miles
96/80000 PCM/CC EMISSIONS	11/27/1997	0 miles	11/27/2005	80000 miles
36/36000 FEDERAL EMISSIONS	11/27/1997	0 miles	11/27/2000	36000 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
[illegible]/08/2000	139708	#	V0512 - INSTALL ONE FRT SEAT SHOULDER BELT BEZEL ASSY KIT	29498 miles
09/21/1998	085611	#	V0125 - 98 FN,OD,BK C/H-MODELS SPARK PLUG CALIBRATION PCM REFLASH	9951 miles
06/03/1998	077153	#	B2020 - WHEEL ALIGNMENT - CHECK AND/OR ADJUST	6621 miles
03/06/1998	070501	#	B0485 - DEFLECTOR, FRONT AIR - RPL	3123 miles
08/11/1997	224767	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	5 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K2W4604928

CLAIM HISTORY

Repair Order Date:	09/08/2000	Repair Order Number:	139768	Odometer Reading:	29498 miles

Serviced By:	BREWBAKER MOTORS, INC. PO BOX 230099 MONTGOMERY, AL 36123-0099 (334) 279-0174	Selling Source:	11 - BUICK
		Site Code:	38545
		Business Associate Code:	118273

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/15/2000	100	01	#	V0512 - INSTALL ONE FRT SEAT SHOULDER BELT BUCKLE ASSY KIT	25696715 - BUCKLE	N/A	N/A	$70.80	N

Repair Order Date:	09/24/1998	Repair Order Number:	038011	Odometer Reading:	3051 miles

Serviced By:	BREWBAKER MOTORS, INC. PO BOX 230099 MONTGOMERY, AL 36123-0099 (334) 279-0174	Selling Source:	11 - BUICK
		Site Code:	38545
		Business Associate Code:	118273

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/24/1998	892	01	#	V0125 - 94 PN,OD,BK CYL MODELS SPARK PLUG CALIBRATION PCM REFLASH	N/A	N/A	N/A	$24.75	N

Repair Order Date:	06/03/1998	Repair Order Number:	027153	Odometer Reading:	6621 miles

Serviced By:	BREWBAKER MOTORS, INC. PO BOX 230099 MONTGOMERY, AL 36123-0099 (334) 279-0174	Selling Source:	11 - BUICK
		Site Code:	38545
		Business Associate Code:	118273

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
06/08/1998	861	01	#	E2020 - WHEEL ALIGNMENT - CHECK AND/OR ADJUST	N/A	N/A	N/A	$94.05	N

Repair Order Date:	03/06/1998	Repair Order Number:	070501	Odometer Reading:	3123 miles

Serviced By:	BREWHAKER MOTORS, INC. PO BOX 230099 MONTGOMERY, AL 36123-0099 (334) 279-0174	Selling Source:	11 - BUICK
		Site Code:	38545
		Business Associate Code:	118273

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
03/12/1998	836	01	#	B0485 - DEFLECTOR, FRONT AIR - RPL	25630519	N/A	N/A	$47.19	N

Repair Order Date:	08/11/1997	Repair Order Number:	224767	Odometer Reading:	3 miles

Serviced By:	NAO CVO - TECH CENTER REGION PO BOX 1738 WARREN, MI 48090-1738	Selling Source:	11 - BUICK
		Site Code:	70102
		Business Associate Code:	130851

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
08/26/1997	734	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$64.00	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G4CW52K2W4604928

VEHICLE BUILD

Merchandising Model:	4CW69 - 1998 PARK AVENUE		
Gross Vehicle Weight Rating:	2235 kg (4928 lb)	Order Number:	317244
Build Date:	08/06/1997	Build Plant:	1W4C - ORION ASSEMBLY

OPTION CODES

AK5	AQ7 - FRT SPLIT, 3 PASS, 6 WAY ADJ, R
A43 - SEAT ADJUSTER, MIRROR, POWER, D	B0H - PROD WEEK 26
CD2 - WSWA JAR FLUID	C41 - WINDSHIELD, PULSE, MOISTURE SEN
CT2 - AIR CONDITIONER FRT, AUTO TEMP	D98 - LT SENSITIVE
DR2 - LH & RH, REMOTE CONTROL, ELECTR	E85 - BODY SIDE PAINT STRIPES
FE1 - SOFT RIDE	VE9 - FEDERAL EMISSIONS
F83 - TRANSAXLE FINAL DRIVE 3.05	1C3 - 4HE1-TC 4 CYLDIR 175 HP
JL9 - ANTILOCK	K68 - GEMBRAIDER
L36 - 3.8 LITRE V6 MFI	MN3 - 4 SPD AUTO TRANS 4T65-E
MX0 - 4-SPEED AUTOMATIC TRANSMISSION	NP2 - EMISSION SYSTEM, FEDERAL TIER 1
NK5 - STANDARD	ORN - ORION, MI, USA
P05 - CHROME, VAR 1	QFX - P225/60R16-97S BW R/PE ST TL AL
R9X - SALES ITEM NO. 98	UB7 - INST, OIL, COOL TEMP, VOLTS, TR
UGH - GARAGE DOOR, UNIVERSAL	UK3 - STEERING WHEEL, ACCESSORY
UP0 - AM/FM STEREO, SEEK/SCAN, AUTO R	U77 - REAR WINDOW ANTENNA
U99 - 9, DUAL F/D 2 TWEET & 2 WOOF, D	VM3 - CONSUMER, CONTAINS BPR IMP STAN
V2G - FULL FUEL FILL	V73 - USA/CANADA
WJ7 - INTERIOR *LEATHER* (TO BE USED	Y67 - REMINDER PACKAGE
1SE - UPFITTER EQUIP. GROUP	1SZ - OPTION PACKAGE
0A - ACCENT, LT FERN GRAY (97)	17I - MED GRAY (I) (97)
173 - MED. GRAY LEATHER	38U - EXTERIOR, CHAMPAGNE MET (91)
6MB - COMPUTER SEL SUSP (6MB)	7MB - COMPUTER SEL SUSP (7MB)
8AC - COMPUTER SEL SUSP (8AC)	9AC - COMPUTER SEL SUSP (9AC)

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GM Vehicle Inquiry System
Vehicle Component

VIN:	1G4CW52K2W4604928

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BCY		Traceability:	0007016	
Date Scanned:	08/06/1997	Time Scanned:	17.47.00	Scan Station:	04

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	JKS		Traceability:	AH0001677	
Date Scanned:	08/06/1997	Time Scanned:	08.11.00	Scan Station:	02

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	SFFB		Traceability:	06NX	
Date Scanned:	08/06/1997	Time Scanned:	17.47.00	Scan Station:	04

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN				
Part/Num Broadcast:	CHXD		Traceability:	3T2683QXL	
Date Scanned:	08/06/1997	Time Scanned:	22.33.00	Scan Station:	01

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	Q - RIMIR MATAMORS MEXICO				
Part/Num Broadcast:	2923		Traceability:	WR67E21	
Date Scanned:	08/06/1997	Time Scanned:	17.06.00	Scan Station:	03

Component Code:	AL - IR-MODULE ASM-I/P
Source Plant:	Q - RIMIR MATAMORS MEXICO

Part/Num Broadcast:	3040		Traceability:	2R6A3R8	
Date Scanned:	08/06/1997	Time Scanned:	07.48.00	Scan Station:	02

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	5956		Traceability:	2720401NQ	
Date Scanned:	08/06/1997	Time Scanned:	23.42.00	Scan Station:	03

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1ZZ		Traceability:	0130718	
Date Scanned:	07/22/1997	Time Scanned:	08.50.00	Scan Station:	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1PP		Traceability:	1002915	
Date Scanned:	08/06/1997	Time Scanned:	07.02.00	Scan Station:	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G4CW52K2W4604928

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	02/14/1998	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	2506 miles

Delivering Dealer:	BREWBAKER MOTORS, INC. PO BOX 230099 MONTGOMERY, AL 36123-0099 (334) 279-0174	Delivery Selling Source:	11 - BUICK
		Delivery Site Code:	38545
		Business Associate Code:	118273

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G4CW52K2W4604928

INVOICE INFORMATION

Invoice Date:	10/28/1997		
Site Address:	NAO CVO - TECH CENTER REGION PO BOX 1738 WARREN, MI 48090-1738	Selling Source:	11 - BUICK
		Site Code:	70102
		Business Associate Code:	130851

SHIP-TO INFORMATION

Ship-To Date:	12/08/1997		
Site Address:	BOB CALDWELL PONTIAC-BUICK-CADILLAC-GMC TRUCKS, INC. 800 N BROADWAY PERU, IN 46970-1024 (765) 472-4385	Selling Source:	11 - BUICK
		Site Code:	41271
		Business Associate Code:	116028

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VINCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
08/22/2002 14:12

VIN: 1G4CW52K2W4604928 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE
	98003	DEALER REPAIRED	1998/09/21	38545		EMISSION
SPARK PLUG TIP EROSION CALIBRATION PCM REFLASH						
	00039	DEALER REPAIRED	2000/09/08	38545		SAFETY
FRONT SHOULDER BELT RETRACTOR						

PW:
INQUIRY COMPLETE
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

Rimkus Consulting Group, Inc.
Two Paces West, Suite 1700
2727 Paces Ferry Road
Atlanta, Georgia 30339-6148
(770) 436-9399 Telephone
(770) 436-2189 Facsimile

Report of Findings

VEHICLE FIRE ORIGIN AND CAUSE

Insured: Mr. David [redacted]
Claim No: PA598242

File No: 112645

Prepared For:

THE HARTFORD
P.O. BOX 30773
TAMPA, FL 33630-3773

Attention:

MS. EILEEN MACALUSO

Phillip A. Friday, M.S., C.F.E.I.
Fire Consultant

John H. McCullough, Jr.
Division Manager

March 29, 2002

TABLE OF CONTENTS

I. Introduction 1
II. Conclusions 2
III. Discussion 3
IV. Basis Of Report 5
V. Attachments 6
A. Photographs
B. Fire Report
C. Resumes of Experts

Section I
INTRODUCTION

On February 28, 2002, a fire occurred to a 1998 Buick Park Avenue, VIN 1G4CW52K2W4604928, while at the owner's residence at [redacted] in Montgomery, Alabama. The vehicle was owned and operated by Mr. David [redacted] Montgomery Fire Department responded and extinguished the fire. No injuries or fatalities were reported.

Rimkus Consulting Group, Inc. was retained on March 6, 2002, to determine the origin and cause of the fire. Mr. Phillip A. Friday, M.S., C.F.E.I. performed our inspection of the fire-damaged vehicle on March 14, 2002, at Brubaker Motors in Montgomery, Alabama.

This report is for the sole use of The Hartford and is not intended for any other purpose. Our report is based on the information available to us at this time, as described in **Section IV, BASIS OF REPORT.** Should additional information become available, we reserve the right to determine the impact, if any, of the new information on our opinions and conclusions, and to revise our opinions and conclusions if necessary and warranted by the discovery of additional information.

Section II
CONCLUSIONS

1. The fire was accidental in nature.

2. The fire was caused when one of the engine cylinders misfired causing an explosion that cracked the composite upper intake manifold.

3. The misfire was caused by an ignition system failure. We have not determined whether the failure was mechanical or electrical in nature.

4. General Motors is allegedly investigating this fire as a result of other similar fires in late model Buick Park Avenue vehicles.

Section III
DISCUSSION

The fire-damaged vehicle was a 1998 model Buick Park Avenue with a 3.8-liter V6 engine and had logged approximately 41,000 miles. Mr. David [redacted] purchased the vehicle new on February 14, 1998, at Brewbaker Motors, Inc. in Montgomery, Alabama. Brewbaker Motors, Inc. performed regular maintenance on the car from the time it was purchased until the time of the fire. At approximately 10:45 a.m. on Thursday, February 28, 2002, Mr. [redacted] went to start the car, and when he turned the key in the ignition he heard a loud "bang". He described the sound as being similar to a brick hitting the car. He reached to turn the ignition again but stopped when he observed smoke coming out of the front of the engine compartment. He opened the hood and saw flames coming out from under the plastic engine cover. Mr. [redacted] grabbed a pair of overalls he had in the trunk and beat the fire down until the Montgomery Fire Department arrived and extinguished the fire.

During our inspection at Brewbaker Motors, Inc. we observed no indications of fire-damage to the exterior of the vehicle (Photograph 1). The passenger compartment was clean and in good condition (Photograph 2). We accessed the engine compartment and observed that the plastic engine cover was broken just behind the oil fill port, cracked longitudinally, and melted toward the rear of the engine (Photographs 3 and 4). There was dry chemical fire extinguisher dust throughout the engine compartment.

We removed the plastic engine cover and observed a hole melted through the top of the composite upper intake manifold (Photographs 5 and 6). Closer inspection of the composite manifold revealed cracks in the remaining portions (Photographs 7, 8, and 9). The fuel rail runs along both sides and over the top of

the upper intake manifold. We inspected the fuel rail and fuel injectors and did not observe any discontinuities or other indications of a leak. We inspected the fuses in the engine and passenger compartments and did not find any blown fuses.

During our inspection Mr. Joe Lambrecht, the Service Director for Brewbaker Motors, Inc. (GM), approached us and stated that General Motors Product Liability had contacted him regarding the fire to Mr. [redacted]' vehicle. Mr. Lambrecht did not share the name or contact information of the person with whom he spoke. He stated that GM representatives had told him to keep the vehicle as they wanted to examine it further and planned to "settle with the customer". He stated that one of the reasons for his and GM's concern was a similar fire that occurred to a 1999-model Buick Park Avenue in Gadsden, Alabama.

We discussed running diagnostics on the vehicle with service technicians at the dealership. The service technicians expressed their concerns about reconnecting the battery, which might re-energize the fuel pump and present a fire hazard. We did not pursue the thought any further; although, any diagnostic trouble codes in the computer's memory might provide valuable insight into the cause of the failure.

Based on the information presented here, including Mr[redacted] description of the incident and our observations of the fire damage to the vehicle, it is our opinion that the fire originated at the intake manifold and was caused by an explosion inside the manifold that breached the manifold body. A cylinder misfire, e.g. the spark plug igniting while the intake valve was open, probably caused the explosion. Misfiring is associated with the ignition timing, which is controlled by the Power Control Module (PCM) and Ignition Control Module (ICM). Therefore, it is our opinion that the fire was ultimately caused by a failure of the electronic ignition timing system for the vehicle. Diagnostics from the vehicle's computer

and special expertise from the manufacturer or its representatives would be necessary to determine the exact cause of the ignition timing failure.

Section IV
BASIS OF REPORT

1. We inspected and photographed the fire-damaged vehicle at Brewbaker Motors, Inc., in Montgomery, Alabama.
2. We interviewed Mr. David [redacted]e via telephone.
3. We discussed the fire and a similar fire with Mr. Joe Lambrecht, the Service Director at Brewbaker Motors, Inc., in person.
4. We obtained and reviewed the Montgomery Fire Department's Incident Report.
5. We researched and reviewed vehicle system data for the 1998 Buick Park Avenue.

Section V
ATTACHMENTS

A. Photographs

B. Fire Report

C. Resumes of Experts

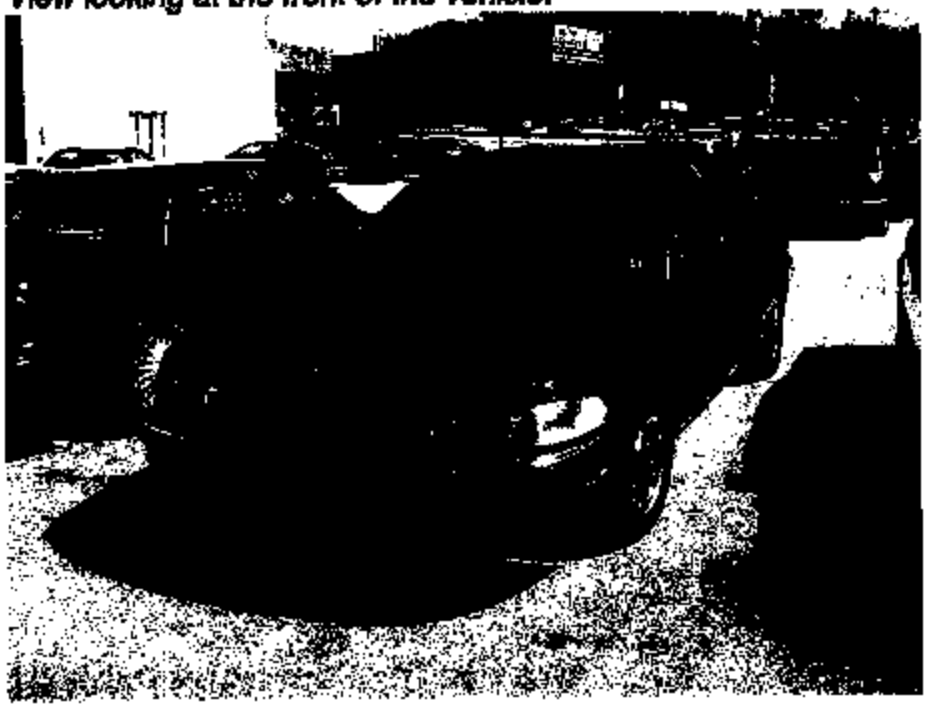
Section V

ATTACHMENT A

Photographs

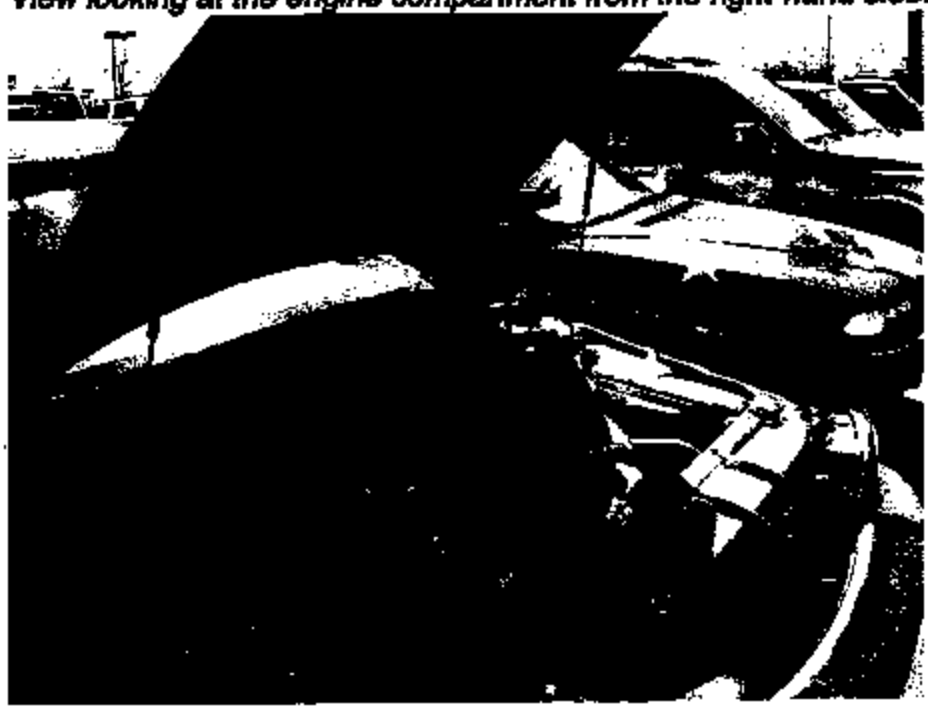
Photographs taken during our inspection, which are not included in this report, are retained in our files and are available to you upon request.

Photograph 1
View looking at the front of the vehicle.



Photograph 2
View looking at the front portion of the passenger compartment.

Photograph 3
View looking at the engine compartment from the right-hand side.



Photograph 4
Closer view of the engine compartment from the left-hand side.

Photograph 5
View looking down at the engine and intake manifold.

Photograph 6
Closer view of the engine and intake manifold.

Photograph 7

View of the fire-damaged intake manifold showing cracks in the casing (red arrow).

Photograph 8

View of the fire-damaged intake manifold showing cracks in the casing (red arrow).

Photograph 9

View of the right-hand side of the intake manifold showing cracks in the casing (red arrow).

Section V

ATTACHMENT B

Fire Report

Rimkus

Consulting Group, Inc.

JOHN H. McCULLOUGH, JR.
FIRE DIVISION MANAGER

Mr. McCullough is a 1972 graduate of Texas Tech University with a bachelor of architecture degree. He has been registered in the state of Texas since 1975, the state of Louisiana since 1994, and holds a certificate with the National Council of Architectural Registration Boards.

Mr. McCullough has extensive experience in the planning, design, managing and execution of diversified projects in both the United States and the Middle East. Mr. McCullough is experienced in analyzing facilities for compliance with government and industry requirements and personal safety aspects. He has been involved in construction claims analysis, failure analysis, and slip and fall analysis.

Utilizing his architectural background and fire science training, Mr. McCullough has become a Certified Fire and Explosion Investigator with more than 10 years of fire science experience. As founder of *JM & Associates*, he has successfully investigated more than 200 fire cases including residential, commercial, industrial and high-rise with extensive experience in LPG-related fires. He also serves as an active fire fighter and Fire Marshal for the Klein Volunteer Fire Department.

EDUCATION AND PROFESSIONAL ASSOCIATIONS

B.A. - Architecture - Texas Tech University, 1972
Registered Professional Architect – 15 States
Certified Fire and Explosion Investigator
Certified as Expert in Arson Investigation - National Association of Investigative Specialists
Certified Hazardous Waste Worker Health and Safety Training (HAZMAT)
Licensed Private Investigator - Texas, Florida

Member of:
- National Council Architecture Review Board, 1975
- National Association of Fire Investigators
- International Association of Arson Investigators Inc.
- National Association of Investigative Specialists
- Southern Building Code Congress International
- Klein Volunteer Fire Department - Fire Marshal (Active Fire Fighter)

EMPLOYMENT HISTORY

1996 - Present	Rimkus Consulting Group, Inc.
1992 - Present	JM & Associates
1989 - 1992	Rimkus Consulting Group, Inc.
1983 - 1989	JM & Associates
1980 - 1983	Compendium
1975 - 1980	CRS
1972 - 1975	Jarvis-Putty-Jarvis

Requested By : Joan Fortin on 07/18/2002 at 07:03:28 AM

Claim Number :PA0000598242
Policy Number :55 PHE 872124
Insured Name :DAVID [redacted]
Claimant(s) :
DAVID [redacted]
DAVID E OAKES [redacted]

Date of Loss :02/28/2002 08:30:00

Reporting Period :ALL

**** Summary of Released Payments ****
Total Indemnity Paid $:16386.05
Total Expense Paid $:1609.5

Handler :Eileen Macaluso
Supervisor :Dana A Hughes
Type Of Report :ALL

PAYMENTS

[03/19/2002 04:16:24 PM PAYMENTS (YCE KMD 63426) E1M DAVID E [redacted]
PARTIAL;INDEMNITY;COMP;15873.55; ; To DAVID E OAKES ; For Amount $ 15873.55 ;
COMP LOSS LESS DED $ 100.00 ; Mailed to DAVID E OAKES , 3136 G BELL OAKES CIRCLE
, , MONTGOMERY , AL , 36116
, 045429381

[04/05/2002 09:20:02 AM PAYMENTS (YCE KMD 63426) E1M DAVID E OAKES]
PARTIAL;INDEMNITY;RNTLCOMP;512.5; ; To DAVID E [redacted] ; For Amount $ 512.5 ;
RENTAL ALLOWANCE ; Mailed to DAVID E [redacted]
MONTGOMERY , AL , 36116
, 046829602

[05/01/2002 04:36:24 PM PAYMENTS (YCE KMD 63426) MSK DAVID E [redacted]
PARTIAL;EXPENSE;COMP;1609.5; ; To Rimkus Consulting Group, Inc ; For Amount $
1609.5 ; PRIVATE INVESTIGATION ; Mailed to Rimkus Consulting Group, Inc , P O
Box 4673 , , HOUSTON , TX , 77210
, 046995325

BREWBAKER MOTORS, Inc.

300 Eastern Bypass P.O. Box 230099

MONTGOMERY, ALABAMA 36123

(334) 279-0174

1-800-874-1925

HTTP://WWW.BREWBAKER.COM

RECEIVED

MAR 28 2002

TOTAL LABOR 0.00

62.50

TOTAL SUBLET 62.50

CONTROL NO.

450.00

TOTAL MISC 450.00

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLETS..	62.50
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	450.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	512.50

[redacted]

$540 -

days

INVOICE NUMBER	BUCS176927
CUSTOMER NUMBER	2694
[redacted]	
RESIDENCE PHONE	284-5495
BUSINESS PHONE	
SALESMAN	TOMMY G SCHNUDLIN 328
TAG NO.	1560
LABOR RATE	
LICENSE NO.	
MILEAGE	36,635
YEAR / MAKE / MODEL	98/BUICK/PARK AVENUE/SEDAN 4DR
VEHICLE ID. NO.	1G4CW52K2W4604928
F.T.E. NO.	
P.O. NO.	
COLOR	EMERALD GRE
STOCK NO.	
COMMENTS	
DELIVERY MILES	2,505
BILLING DEALER NO.	
R.O. DATE	02/28/02
PROMISE DATE	03/26/02
REPRINT NUMBER	
DELIVERY DATE	02/14/98
PRODUCTION DATE	

Customer and Dealer agree that all claims, demands, disputes or controversies of every kind or nature that may arise between them concerning any of the regulations for and performance of service or repairs to the vehicle, charges for and adequacy of such service and repairs, and all other aspects of the service and repairs performed on the vehicle shall be settled by binding arbitration conducted pursuant to the provisions of 9 U.S.C. §1, et. seq. and according to the Commercial Rules of the American Arbitration Association. Either Party may demand Arbitration by filing with the American Arbitration Association a written demand for arbitration, along with a statement of the [illegible] controversy. The Customer and Dealer agree that the arbitration proceedings to re[illegible] such disputes shall be conducted in the City of Montgomery, Alabama.

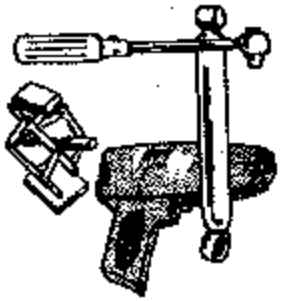
CUSTOMER SIGNATURE

Here's What Goes Into the Cost of Servicing Your Automobile.

Good service doesn't "just happen"! Operating a dependable service business requires organization, competent management, and a substantial capital investment. So don't judge service charges solely by the time spent repairing your car. When that top-notch mechanic goes to work, many costs have been incurred just to get him there ready to do the job. Here are some of them:

Service Writer

Car Jockey



Special Tools and Testing Apparatus

Specialized Training

Stationery and Supplies

Insurance: Liability, Casualty Workmen's Compensation

Vacations, Sick Pay, Retirement Unemployment Compensation

[redacted]

EMM
YCEMD
63426

The Hartford
2502 Rocky Point Dr
Suite 400
Tampa Fla.
33607

12

Hartford

abt - Nec.

3601+0400

Autosource
Claims Solutions Group (800) 331-8133 FAX (800) 959-8110

03/08/02 14:26
Via: FAX

ADP/AUTOSOURCE INSTANT VALUATION
Request Number: 8218030 ADP

Page 2
Version: 1

VALUATION SUMMARY 98 BUICK PARK AVENUE STD 4D SEDAN

	Typical Vehicle	Loss Vehicle	Adjustments
Price	$13,720		$13,720
Engine	6cyl Gasoline 3.8	6cyl Gasoline 3.8	
Transmission	4 Speed Automatic	4 Speed Automatic	
Odometer	53,736 Mi (typical)	41,218 Mi (actual)	875
Equipment/Package Adjustment (See Valuation Detail)			245
ADP/AUTOSOURCE Value Before Condition Adjustments			$14,840
Total Condition Adjustments (See Condition Adjustment Detail)			540
Total Condition Adjusted Market Value			$15,380

Applicable Tax: 3.5 % 538.30

Title Fee: 55.25

Transfer Fee: _____

Deductible: - 100.00

NET ADJUSTED VALUE: 15,873.55

Salvage/Other: - _____

RETAIL ASKING PRICE GRAPH

1998 Buick Park Avenue STD 4D Sedan

Autosource
Claims Solutions Group (800) 351-3155 FAX (800) 949-3110

09/06/02 14:26 ADP/AUTOSOURCE INSTANT VALUATION Page 1
Via: FAX Request Number: 8219030 ADP Version: 1

ADMINISTRATIVE DATA

Donald Nichols
OMNI Insurance Group
AL Branch
1000 Parkwood Circle Ste 1000
Atlanta GA 30339

Claimant: [redacted] DAVID E
Insured: [redacted] DAVID E
Claim: PA0000598242
Loss Date: 02/28/02
Loss Type: COMP
Policy: 55PHE872124
Other:

VINSOURCE ANALYSIS

VIN: 1G4CW52K8W4584928

Decodes as: 1998 Buick Park Avenue STD 4D Sedan
Accuracy: DECODES CORRECTLY
History: NO ACTIVITY WAS REPORTED

REPORTED PHONE NUMBER ANALYSIS

No Vehicles Advertised at (334) 284-5495

RECALL BULLETINS

98 BUICK PARK AVENUE STD 4D SEDAN

Nat'l. Highway Traffic Safety Admin (US) has issued a total of 1 recall bulletin that may apply to this vehicle.

NHTSA ID#: 00V117 Date Issued: 04/01/00 Number Affected: 77,952
DATES OF MANUFACTURE: April 1996 - October 1997

DEFECT: Some of these passenger vehicles have front seat shoulder belts that may twist, allowing the webbing to become jammed in the retractor. When the shoulder belt webbing becomes jammed in the retractor, the seat belt may be unusable.

REMEDY: Dealers will inspect for the presence of updated front shoulder belt bezels and where necessary, install new front seat shoulder belt opening bezel kits. The manufacturer has reported that owner notification will begin during July 2000. Owners who do not receive the free remedy within a reasonable time should contact Buick at 1-800-521-7300.

Autosource
Claims Solutions Group
(800) 151-8135 FAX (800) 959-3110

03/06/02 14:28 ADP/AUTOSOURCE INSTANT VALUATION Page 1
Via: FAX Request Number: 8219030 ADP Version: 1

ADMINISTRATIVE DATA

Donald Nichols
OMNI Insurance Group
AL Branch
1000 Parkwood Circle Ste 1000
Atlanta GA 30339

Claimant: [redacted] DAVID E
Insured: [redacted] DAVID E
Claim: PA0000598242
Loss Date: 02/28/02
Loss Type: COMP
Policy: 55PHE872124
Other:

VINSOURCE ANALYSIS

VIN: 1G4CW52K8W4684928

Decodes as: 1998 Buick Park Avenue STD 4D Sedan
Accuracy: DECODES CORRECTLY
History: NO ACTIVITY WAS REPORTED

REPORTED PHONE NUMBER ANALYSIS

No Vehicles Advertised at (334) 284-5485

RECALL BULLETINS

98 BUICK PARK AVENUE STD 4D SEDAN

Nat'l Highway Traffic Safety Admin (US) has issued a total of 1 recall bulletin that may apply to this vehicle.

NHTSA ID#: 00V117 Date Issued: 04/01/00 Number Affected: 77,852
DATES OF MANUFACTURE: April 1996 - October 1997

DEFECT: Some of these passenger vehicles have front seat shoulder belts that may twist, allowing the webbing to become jammed in the retractor. When the shoulder belt webbing becomes jammed in the retractor, the seat belt may be unusable.

REMEDY: Dealers will inspect for the presence of updated front shoulder belt bezels and where necessary, install new front seat shoulder belt opening bezel kits. The manufacturer has reported that owner notification will begin during July 2000. Owners who do not receive the free remedy within a reasonable time should contact Buick at 1-800-521-7300.

Autosource
Claims Solutions Group
(800) 951-3135 FAX (800) 959-3110

03/08/02 14:26
Via: FAX

ADP/AUTOSOURCE INSTANT VALUATION
Request Number: 8219030 ADP

The following Retail Asking Price Graph represents a market overview of potential replacement vehicles that were advertised for sale in the regional market area, during the last 90 days, originating from Zip Code 38116. All vehicles referenced are identical to the year, make and model of the loss vehicle. While similar, some of these vehicles may be different in edition, mileage, equipment and condition. The price distribution graph displays the average asking price range of all vehicles from the low of $7,600 to a high of $21,141. The vehicle quantity and average asking price are specific to vehicle edition and source, either dealer or private party. All dealer vehicles are displayed in capital letters and private party vehicles are displayed in lower case.

```
     Price Range                    Quantity of Vehicles
                          0    5   10   15   20   25   30   35   40   45   50   55
+-------------------+----+----+----+----+----+----+----+----+----+----+----+----+
|  $7,600 -   8,446  AAa                                                          |
|  $8,447 -   9,292  AAAaaaa                                                      |
|  $9,293 -  10,138  AAAAAAaaaa                                                   |
| $10,139 -  10,984  AAaaaaa                                                      |
| $10,985 -  11,830  AAA                                                          |
| $11,831 -  12,676  AAAAAAAAaaa                                                  |
| $12,677 -  13,522  AAAAAAAAAAAaaaaaa                                            |
| $13,523 -  14,368  AAAAAAAAAAAAAAAAAAAAaaaaaaaaaa                               |
| $14,369 -  15,214  AAAAAAAAAAAAAAAAAAAAAAAAAAaaaaaaaaa                          |
| $15,215 -  16,060  AAAAAAAAAAAAAAAAAAAAaaaaaaa                                  |
| $16,061 -  16,906  AAAAAAa                                                      |
| $16,907 -  17,752  AAAAaa                                                       |
| $17,753 -  18,598  AAAAAAAAA                                                    |
| $18,599 -  19,444  AAA                                                          |
| $19,445 -  20,290  AAAA                                                         |
| $20,291 -  21,136                                                               |
| $21,137 -  21,982  A                                                            |
+-------------------+----+----+----+----+----+----+----+----+----+----+----+----+
                          0    5   10   15   20   25   30   35   40   45   50   55
```

Code Dlr	Code Pvt	Edition	Total Qty	Total Price	Dealer Qty	Dealer Price	Private Qty	Private Price
A	a	STD	181	$14,170	128	$14,577	53	$13,187
		Totals	181	$14,170	128	$14,577	53	$13,187

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03/06/02 14:26 ADP/AUTOSOURCE INSTANT VALUATION Page 4
Via: FAX Request Number: 8219030 ADP Version: 1

VALUATION DETAIL 98 BUICK PARK AVENUE STD 4D SEDAN

The TYPICAL VEHICLE represents the average mileage, condition, equipment level and estimated selling price of a vehicle of the same year, make, model, doors, edition, body and fuel type as the LOSS VEHICLE in your LOCAL MARKET.

	Typical Vehicle	Loss Vehicle	Adjustments
VEHICLE DESCRIPTION			
City	Montgomery	Montgomery	
Price	$13,720		$13,720
Year	1998	1998	
Make	Buick	Buick	
Model	Park Avenue	Park Avenue	
Edition	STD	STD	
Door	4D	4D	
Body	Sedan	Sedan	
Drive	2WD	2WD	
Size	Not Applicable	Not Applicable	
Engine	8cyl Gasoline 3.8	8cyl Gasoline 3.8	0
Transmission	4 Speed Automatic	4 Speed Automatic	0
Color	Not Applicable	Not Specified	
Odometer	53,735 Mi (typical)	41,218 Mi (actual)	875
EQUIPMENT			
CONVENIENCE OPTIO	Climate Control for AC	Climate Control for AC	
		Automatic Dimming Mirro	75
	Dual Air Conditioning	Dual Air Conditioning	
	Rem Trunk/Liftgt Release	Rem Trunk/Liftgt Release	
		Heads-Up Display	110
	Rear Window Defroster	Rear Window Defroster	
	Cruise Control	Cruise Control	
		Steer. Whl. Radio Cntrl	60
	Tilt Steering Wheel	Tilt Steering Wheel	
OTHER OPTIONAL EQ	Tachometer	Tachometer	
	Auto Load Leveling	Auto Load Leveling	
	Intermittent Wipers	Intermittent Wipers	
	Lighted Entry System	Lighted Entry System	
	Overhead Console	Overhead Console	
	Keyless Entry System	Keyless Entry System	
	Dual Air Bag Restraints	Dual Air Bag Restraints	
	Tinted Glass	Tinted Glass	
	Anti-lock Brakes	Anti-lock Brakes	
POWER ACCESSORIES		Heated Power Mirrors	0
	Power Brakes	Power Brakes	
	Power Door Locks	Power Door Locks	
	Power Steering	Power Steering	
	Power Windows	Power Windows	
	Dual Power Seats	Dual Power Seats	
RADIO/PHONE/ALARM	Alarm System	Alarm System	
	Compact Disc W/fm/tape	Compact Disc W/fm/tape	
SEAT OPTIONS	Leather Seats	Leather Seats	
WHEEL OPTIONS	Aluminum/Alloy Wheels	Aluminum/Alloy Wheels	

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Claims Solutions Group (800) 331-8185 FAX (800) 939-9110

03/06/02 14:28 ADP/AUTOSOURCE INSTANT VALUATION Page 5
Via: FAX Request Number: 9219030 ADP Version: 1

VALUATION DETAIL (CONTINUED) 98 BUICK PARK AVENUE STD 4D SEDAN

	Typical Vehicle	Loss Vehicle	Adjustments
Value Before Condition Adjustments:			$14,840
Total Condition Adjustments (See Condition Adjustment Detail):			$540
Total Condition Adjusted Market Value:			$15,380

VALUATION NOTES 98 BUICK PARK AVENUE STD 4D SEDAN

Adjustments of Special Note
- No special adjustments were made for this vehicle.

Information Provided By OMNI Insurance Group
- Loss Vehicle description was provided by OMNI Insurance Group.
- All values are in U.S. dollars.

ADP/AUTOSOURCE Production Steps
- Over 2,000,000 vehicles are entered weekly into the database used for researching this value. This database includes dealer inspected, dealer inventory, dealer advertised, phone verified and advertised private party vehicles.
- The originating search area for this valuation was Montgomery, Alabama.
- The VIN decoded correctly.

CONDITION ADJUSTMENT DETAIL 98 BUICK PARK AVENUE STD 4D SEDAN

	Typical Vehicle	Loss Vehicle	Adjustments
INTERIOR		Average	
Seats	Good	Good	
Carpets	Good	Good	
Dash	Good	Good	
Glass	Good	Good	
Headliner	Good	Good	
EXTERIOR			
Body	Minor Damage	Good	325
Paint	Minor Wear	Good	215
Trim	Good	Good	
MECHANICAL		Average	
Engine	Well Maintained	Well Maintained	
Transmission	Well Maintained	Well Maintained	
TIRES		Average	
Front Tires	Good (30-79% Of Tread)	Good (30-79% Of Tread)	
Rear Tires	Good (30-79% Of Tread)	Good (30-79% Of Tread)	
Total Condition Adjustments:			$540

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03/06/02 14:28 ADP/AUTOSOURCE INSTANT VALUATION Page 6
Via: FAX Request Number: 6219030 ADP Version: 1

TYPICAL CONDITION STATEMENT

1998 Buick Park Avenue STD 4D Sedan
Odometer, equipment, trim level and condition must all be considered carefully on this vehicle. The average miles driven for this vehicle are 53,735. The expected vehicle condition would be as follows:

Component	Description of Typical Condition
INTERIOR	
Seats	Good Slight wear. Soil removed with detail. No fading/discoloring
Carpets	Good No damage. Soil removed with detail. No fading. No discoloring.
Dash	Good No obvious damage. Very slight wear on close inspection.
Glass	Good 1-3 very small pits. Light scratches on close inspection.
Headliner	Good Soil removed with detail. No fading/discoloring. No tears.
EXTERIOR	
Body	Minor Damage Multiple dings. Small non-collision dents. Surface rust.
Paint	Minor Wear Numerous chips/scratches. 1-2 scrapes. Discolor can buff out
Trim	Good 1-3 marks/scratches. Shiny chrome/brightwork/color-key parts
MECHANICAL	
Engine	Well Maintained Clean/good condition. Maintenance performed and documented.
Transmission	Well Maintained Clean. No leaks. Maintenance performed. Service documented.
TIRES	
Front Tires	Good (30-79% of tread) Tires are in good condition. 30-79% of tread remains.
Rear Tires	Good (30-79% of tread) Tires are in good condition. 30-79% of tread remains.

Having a clean, well maintained vehicle will add to its market value. Prior body damage, rust, extensive interior damage or mechanical problems will all decrease the market value of this vehicle.

Autosource
Claims Solutions Group
(800) 331-3199 FAX (800) 939-3110

03/06/02 14:26 ADP/AUTOSOURCE INSTANT VALUATION Page 7
Via: FAX Request Number: 0219080 ADP Version: 1

REPLACEMENT VEHICLES 98 BUICK PARK AVENUE STD 4D SEDAN

The following replacement vehicles may include a sampling of the actual vehicles used to calculate the selling price. The replacement vehicles represent vehicles that have recently been offered for sale in the marketplace. These vehicles have similar attributes and characteristics to the total loss vehicle.

DEALER INVENTORY

Dodge Nissan
Auburn, AL
Dealer Specialties
1998 Buick Park Avenue STD 4D Sedan

(334) 821-4888
12/28/01
Inspected
$12,995

79,400 Miles	VIN: 1G4CW52K8W4041157	Stock Nbr: H063T
6 Cylinder 3.8	Automatic	Dual Power Seats
Power Brakes	Power Door Locks	Power Mirrors
Power Steering	Power Windows	Velour/Cloth Seats
Alarm System	AM/FM Stereo Tape	Aluminum/Alloy Wheels
Climate Control for AC	Cruise Control	Dual Air Conditioning
Rear Window Defroster	Rem Trunk/Liftgt Release	Tilt Steering Wheel
Anti-lock Brakes	Auto Load Leveling	Dual Air Bag Restraints
Intermittent Wipers	Keyless Entry System	Lighted Entry System
Overhead Console	Tachometer	Tinted Glass

Dealer
Trussville, AL
Dealer Specialties
1998 Buick Park Avenue STD 4D Sedan

(205) 655-1455
03/04/02
Inspected
$15,880

52,100 Miles	VIN: 1G4CW52K8W4619370	Stock Nbr: B21671
6 Cylinder 3.8	Automatic	Dual Power Seats
Power Brakes	Power Door Locks	Power Mirrors
Power Steering	Power Windows	Velour/Cloth Seats
Alarm System	AM/FM Stereo Tape	Aluminum/Alloy Wheels
Climate Control for AC	Cruise Control	Dual Air Conditioning
Rear Window Defroster	Rem Trunk/Liftgt Release	Tilt Steering Wheel
Anti-lock Brakes	Auto Load Leveling	Dual Air Bag Restraints
Intermittent Wipers	Keyless Entry System	Lighted Entry System
Overhead Console	Tachometer	Tinted Glass

Smith & Waldrop
Cullman, AL
Dealer Specialties
1998 Buick Park Avenue STD 4D Sedan

(256) 734-4472
02/02/02
Inspected
$14,990

48,700 Miles	VIN: 1G4CW52K5W4637289	Stock Nbr: 7289
6 Cylinder 3.8	Automatic	Dual Power Seats
Power Brakes	Power Door Locks	Power Mirrors
Power Steering	Power Windows	Velour/Cloth Seats
Alarm System	AM/FM Stereo Tape	Aluminum/Alloy Wheels
Climate Control for AC	Cruise Control	Dual Air Conditioning

Autosource
Claims Solutions Group (800) 851-3133 FAX (800) 939-3110

03/06/02 14:28 ADP/AUTOSOURCE INSTANT VALUATION Page 8
Via: FAX Request Number: 8219630 ADP Version: 1

REPLACEMENT VEHICLES 98 BUICK PARK AVENUE STD 4D SEDAN

DEALER INVENTORY (CONTINUED)

Rear Window Defroster	Rem Trunk/Liftgt Release	Tilt Steering Wheel
Anti-lock Brakes	Auto Load Leveling	Dual Air Bag Restraints
Intermittent Wipers	Keyless Entry System	Lighted Entry System
Overhead Console	Tachometer	Tinted Glass

Harry Bivins Used Cars (256) 734-5003
Cullman, AL 02/17/02
Dealer Specialties Inspected
1998 Buick Park Avenue STD 4D Sedan $9,990

77,400 Miles	VIN: 1G4CW52K3W4827005	Stock Nbr: 23018
6 Cylinder 3.8	Automatic	Dual Power Seats
Power Brakes	Power Door Locks	Power Mirrors
Power Steering	Power Windows	Velour/Cloth Seats
Alarm System	AM/FM Stereo Tape	Aluminum/Alloy Wheels
Climate Control for AC	Cruise Control	Dual Air Conditioning
Rear Window Defroster	Rem Trunk/Liftgt Release	Tilt Steering Wheel
Anti-lock Brakes	Auto Load Leveling	Dual Air Bag Restraints
Intermittent Wipers	Keyless Entry System	Lighted Entry System
Overhead Console	Tachometer	Tinted Glass

Bremen Motors (256) 737-9743
Cullman, AL 02/02/02
Dealer Specialties Inspected
1998 Buick Park Avenue STD 4D Sedan $13,995

28,100 Miles	VIN: 1G4CW52K3W4852930	Stock Nbr: 2001278
6 Cylinder 3.8	Automatic	Dual Power Seats
Power Brakes	Power Door Locks	Power Mirrors
Power Steering	Power Windows	Velour/Cloth Seats
Alarm System	AM/FM Stereo Tape	Aluminum/Alloy Wheels
Climate Control for AC	Cruise Control	Dual Air Conditioning
Rear Window Defroster	Rem Trunk/Liftgt Release	Tilt Steering Wheel
Anti-lock Brakes	Auto Load Leveling	Dual Air Bag Restraints
Intermittent Wipers	Keyless Entry System	Lighted Entry System
Overhead Console	Tachometer	Tinted Glass

City Chrysler (334) 279-8300
Montgomery, AL 12/03/01
1998 Buick Park Avenue STD 4D Sedan $15,850

6 Cylinder 3.8	4 Speed Automatic	Dual Power Seats
Power Brakes	Power Door Locks	Power Mirrors
Power Steering	Power Windows	Leather Seats
Alarm System	AM/FM Stereo Tape	Aluminum/Alloy Wheels
Climate Control for AC	Cruise Control	Dual Air Conditioning
Rear Window Defroster	Rem Trunk/Liftgt Release	Tilt Steering Wheel
Anti-lock Brakes	Auto Load Leveling	Dual Air Bag Restraints
Intermittent Wipers	Keyless Entry System	Lighted Entry System

Autosource
Claims Solutions Group
(800) 551-5133 FAX (800) 939-5110

03/06/02 14:28 ADP/AUTOSOURCE INSTANT VALUATION Page 9
Via: FAX Request Number: 8218090 ADP Version: 1

REPLACEMENT VEHICLES 98 BUICK PARK AVENUE STD 4D SEDAN

DEALER INVENTORY (CONTINUED)

Overhead Console Tachometer Tinted Glass

Wayne Gargus Gmc (205) 836-2000
Birmingham, AL 01/27/02
1998 Buick Park Avenue STD 4D Sedan $14,988

6 Cylinder 3.8	4 Speed Automatic	Dual Power Seats
Power Brakes	Power Door Locks	Power Mirrors
Power Steering	Power Windows	Leather Seats
Alarm System	AM/FM Stereo Tape	Aluminum/Alloy Wheels
Climate Control for AC	Cruise Control	Dual Air Conditioning
Rear Window Defroster	Rem Trunk/Liftgt Release	Tilt Steering Wheel
Anti-lock Brakes	Auto Load Leveling	Dual Air Bag Restraints
Intermittent Wipers	Keyless Entry System	Lighted Entry System
Overhead Console	Tachometer	Tinted Glass

PRIVATE PARTY VEHICLES

02/21/02-02/28/02
Birmingham Auto Mart (877) 737-0400
1998 Buick Park Avenue STD 4D Sedan $13,995

28,000 Miles	6 Cylinder 3.8	4 Speed Automatic
Dual Power Seats	Power Brakes	Power Door Locks
Power Mirrors	Power Steering	Power Windows
Velour/Cloth Seats	Alarm System	AM/FM Stereo Tape
Aluminum/Alloy Wheels	Climate Control for AC	Cruise Control
Dual Air Conditioning	Rear Window Defroster	Rem Trunk/Liftgt Release
Tilt Steering Wheel	Anti-lock Brakes	Auto Load Leveling
Dual Air Bag Restraints	Intermittent Wipers	Keyless Entry System
Lighted Entry System	Overhead Console	Tachometer
Tinted Glass	All Power Options	Excellent Condition

Repton, AL 01/27/02
Mobile Press Register (251) 248-2010
1998 Buick Park Avenue STD 4D Sedan $14,000

51,000 Miles	6 Cylinder 3.8	4 Speed Automatic
Dual Power Seats	Power Brakes	Power Door Locks
Power Mirrors	Power Steering	Power Windows
Velour/Cloth Seats	Alarm System	AM/FM Stereo Tape
Aluminum/Alloy Wheels	Climate Control for AC	Cruise Control
Dual Air Conditioning	Rear Window Defroster	Rem Trunk/Liftgt Release
Tilt Steering Wheel	Anti-lock Brakes	Auto Load Leveling
Dual Air Bag Restraints	Intermittent Wipers	Keyless Entry System
Lighted Entry System	Overhead Console	Tachometer
Tinted Glass		

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03/06/02 14:26 ADP/AUTOSOURCE INSTANT VALUATION Page 10
Via: FAX Request Number: 8219030 ADP Version: 1

ORIGINAL EQUIPMENT GUIDE 98 BUICK PARK AVENUE STD 4D SEDAN

Base Retail Price: $31,340

ENGINE OPTIONS
*6cyl Gasoline 3.8 STD

OTHER OPTIONAL EQUIPMENT
*Anti-lock Brakes STD
*Auto Load Leveling STD
*Dual Air Bag Restraints STD
Gold Package
*Intermittent Wipers STD
*Keyless Entry System STD
*Lighted Entry System STD
Leather Steering Wheel
*Overhead Console STD
*Tachometer STD
Traction Control System $175
*Tinted Glass STD

RADIO/PHONE/ALARM OPTIONS
*Alarm System STD
AM/FM Compact Disc Playr $250
*Compact Disc W/fm/tape $350
AM/FM Stereo Tape STD

SEAT OPTIONS
Bucket Seats
Heated Front Seats
*Leather Seats $600
Velour/Cloth Seats STD

TRANSMISSION OPTIONS
*4 Speed Automatic STD

CONVENIENCE OPTIONS
*Climate Control For AC STD
*Automatic Dimming Mirror $70
*Cruise Control STD
*Dual Air Conditioning STD
*Rear Window Defroster STD
*Heads-Up Display $275
*Rem Trunk/Liftgt Release STD
*Steer. Whl. Radio Cntrls $150
*Tilt Steering Wheel STD

POWER ACCESSORIES
*Heated Power Mirrors
*Dual Power Seats STD
*Power Brakes STD
*Power Door Locks STD
Power Mirrors STD
*Power Steering STD
*Power Windows STD

WHEEL OPTIONS
*Aluminum/Alloy Wheels STD
Chrome Steel Wheels $695

ROOF OPTIONS
Power Moonroof $995

OPTION PACKAGES
Concert Sound Speakers $250
Convenience Console $185
Includes: Bucket Seats, Non Operating Console W/Illuminated Writing Surface, Provisions For Phone/Fax & Auxiliary 12v Outlets.
Gran Touring Package $240
Includes: Touring Tires, 3.05 Axle Ratio, Variable Assist Power Steering, Gran Touring Suspension & Leather Wrapped Steering Wheel.
Prestige Package $890
Includes: Drivers Information Center, Programmable Garage Door Opener, Dual Heated Power Mirrors W/Lh Automatic Day/Night & Memory, Automatic Day/Night Mirror, am/fm Stereo W/Cassette, Steering Wheel Touch Controls, Drivers Seat Memory & Moisture Sensing W/S Wipers.
Seating Package $380
Includes: Dual 4-Way Power Lumbar Seat Adjusters & Heated Seats

Less Vehicle Manufacturer's Suggested Retail Price As Reported: $32,785

EDITIONS AVAILABLE FOR THE SAME BODY STYLE
(in order of original cost, increasing):
*STD,

Autosolut
Claims Solutions Group (800) 331-9199 FAX (800) 939-9110

03/06/02 14:26 ADP/AUTOSOURCE INSTANT VALUATION Page 11
Via: FAX Request Number: 8219030 ADP Version: 1

* Indicates lose vehicle equipment

N.A.D.A. VALUE 98 BUICK PARK AVENUE STD 4D SEDAN

N.A.D.A. values are as of February, 2002 from the Southeastern Edition.

	TRADE-IN	RETAIL
BASE VALUE	$11,875	$14,375
ENGINE: 6cyl Gasoline 3.8		
TRANSMISSION: 4 Speed Automatic		
EQUIPMENT:		
Climate Control for AC	0	0
Anti-lock Brakes	0	0
Alarm System	50	50
Aluminum/Alloy Wheels	250	250
Cruise Control	Incl	Incl
Compact Disc W/fm/tape	125	125
Dual Air Conditioning	0	0
Dual Power Seats	0	0
Leather Seats	0	0
Power Door Locks	Incl	Incl
Power Windows	Incl	Incl
Tilt Steering Wheel	Incl	Incl
EQUIPMENT SUBTOTAL	425	425
ODOMETER: 41,218	650	650
ADJUSTED TOTALS	$12,950	$15,450

These fully adjusted current N.A.D.A. values are furnished under license from NADASC. All values Copyright (C) NADASC 2002.

The values in the N.A.D.A. guide assume a vehicle is clean. Appropriate deductions should be made to put a vehicle in salable condition.

SPECIAL NOTE ON OLDER VEHICLES:
N.A.D.A.'s editors believe that most optional equipment has little or no value on older vehicles. This is especially true of options which cost relatively little to begin with and which deteriorate with age or use.

This report contains proprietary information of ADP and shall not be disclosed to any third party (other than the insured or claimant) without ADP's prior written consent. If you are the insured or claimant and have questions regarding the description of your vehicle, please contact the insurance company that is handling your claim. Information within VINsource/NICB is provided solely to identify potential duplicative claims

NFPA 902 - F96 ROP

BASIC INCIDENT REPORT
Fill in this Report
In Your Own Words

Form 902F

MONTGOMERY Fire Department

☐ Revised Report

FD ID	Incident No. 3602	Index No.	No. 02	Day 28	Year 02	Alarm Time 1047	Time on Scene 1050	Time Last Unit Clear 1101

Location/Address 3136 Bell Oaks Cir.	City/Town Montgomery	Zip Code 36116	Property No.
Occupant Name (Last, First, MI) [redacted]	Telephone No.		Room or Apt. G
Owner Name (Last, First, MI)	Address		Telephone No.

Method of Alarm to Fire Department 911	2	Type of Situation Found Vehicle Fire	1 4
Type of Action Taken Extinguishment	1 5	District III	Shift B
No. of Alarms W-1	Outside Fire Service Assistance none	8	
General Property Use Motor Vehicle Use	9 6	Specific Property Use Parking Lot	9 6 5
County	Census Tract		
No. of Fire Suppression Apparatus 0 1 Personnel	0 4	No. of Emergency Medical Services Apparatus	0 0 Personnel 0 0
No. of Other Fire Service Apparatus	0 0 Personnel	0 0	
No. of Injuries* Fire Service	0 0 Non - Fire Service	0 0	No. of Fatalities* Fire Service 0 0 Non - Fire Service 0 0
Condition of Fire on Arrival of First Unit Flames - Small Area	4	Area of Fire Origin Engine Area	8 3
Equipment Involved in Ignition No Equipment Involved	9 8 0	Year	Brand Name
Model	Serial No.		
Form of Heat Ignition Short Circuit Arc	3 4	Material First Ignited Form Electrical Wires	6 1 Type Flexible Plastics 4 3
Ignition Factor Short Circuit	5 3	Method of Extinguishment Portable Extinguisher	3
Property Loss Two Thousand eight hundred dollars	2 8 0 0	Number of Acres Burned Zero	0
Type of Construction	No. of Stories	Level of Origin	
Structure Status	No. of Occupants at Time of Incident		
Material Contributing to Fire Growth Form	Type		
Factor Contributing to Flame Travel	Avenue of Smoke Travel		
Detector Type	Detector Power Supply		
Detector Performance	Reason for Detector Failure		
Type of Automatic Sprinkler System	Coverage of Sprinkler System		
Sprinkler System Performance	No. of Sprinkler Heads Operated	Reason for Sprinkler System Failure	
Extent of Flame Damage	Extent of Smoke Damage	Extent of Extinguishing Agent Damage	
Mobile Property Type Automobile 1 1	Year 1997	Make Buick	Model Park Ave.
Serial/VIN No. 1G4CW52K2W4604928	License No. 243HK		
Member Making Report D.L. Williams, FF	Date 2/28/02	Officer in Charge (Name, Position, Assignment) W. A. Johnson Lt. E-9	Date 2-28-02

COMPLETE ON ALL INCIDENTS

TI 10-19

COMPLETE IF FIRE
TYPE OF INCIDENT (TI) 10-19
FOR STRUCTURE FIRE
TI 11-13

12-14

COMPLETE ON ALL INCIDENTS

Remarks: Upon arrival there were flames coming from the engine area. Mr. Oakes stated that when he started the vehicle he hear a noise coming from underneath the hood and when he raised it, it was on fire. Engine 9 extinguished the fire. The cause of the fire appeared to have been an electrical

☒ Remarks continued on reverse side

* A Form 902O must be completed for each fire casualty.
This form is for use with NFPA 902, *Fire Reporting Field Incident Guide*. Users also should refer to NFPA 901, *Standard Classifications for Incident Reporting and Fire Protection Data*, for information on fire reporting systems and data Classifications to be entered on this form.

Structure and number of Stories _____

Kind of Roof _____ Condition of Building _____

LOSSES BUILDING & CONTENTS

Estimate Value of Building _____ Estimate Loss on Building _____

Estimate Value of Contents _____ Estimate Loss on Contents _____

LOSSES ON VEHICLES– Include land, air and water transportation -

Estimate Value of Vehicle $14,000.00 Estimate Loss on Vehicle $2,800.00

(REMARKS)

short. Engine 9 was the only fire department apparatus dispatched to this scene.

SR No.	1-16413948	Ref No.		BRC Type	PAR	Bus. Unit	CAC
	The Hartford	Site				Area	Complaint Vehicle
Last Name	[redacted]	First Name	Delores	Approval	Not Initiated	Sub-Area	Initiate PAR-Thermal Event
		Con Acct	The Hartford		Electrical Start/Charge - H.E.I. Ignition / Distributor / Rotor	Safety	Yes
Involved Dealer	Brewbaker Motors, Inc.			Priority	Medium	Updated	7/17/02 9:58:18 AM
	1G4CW52K2WA604928	Licence #	Phone BUICK		Open		RJEDP
	Park Avenue	Warr. Start		Sub-Status	Satisfied	Opened	7/16/02 9:21:04 AM
	Buick	Mileage	36000		1998	Closed	
Customer Description	PAR request/ forward calls to Paul M Rued/67326			Abstract	Adjuster The Hartford		

Pre-PAR

	Insurance Agent		2/28/02 2:50:00 PM	Oakes	David
	3136 Bell Oaks Circle Montgomery Al 36116			7/16/02	
			customer started the veh. heard a noise and opened the hood. the eng. was on fire. report states that there appeared to be an electrical short.		
	Concrete		Dry	None known	
	0		Hole melted through the upper manifold, also cracks plastic engine cover broken, no interior damage.	Thomas	Delores
	N	Component	Engine	Insurance Agency The Hartford	8008241733
	0		Insurance company's possession	3802	None
	Brewbaker				

PAR Detail

			Y		N
	0		clear and dry		
	thermal- Hole melted through the upper manifold, also cracks plastic engine cover broken, no interior damage.		9/9/00	Est Repair Cost	
		Loc Last Service		Inspection Date/Time	
	Personal			Inspection	

RECEIVED
JUL 17 2002
INS-GA CLAIMS UNIT

	none noted					Type
07/17/02	RUEDP	BRC PAR	Close	Done	BUSINESS SUMMARY	BUSINESS SUMMARY: CRM received and reviewed PAR request. CRM found corepoint PAR request 06455754 where PAR unable to assist as cust had settled with insurance company. CRM advised insurance agent that claim would be addressed via ESIS and file would be forwarded. CRM closing request with no offers for repurchase or repair made from this CRM. Paul M Rued Tampa-PAR/57326
07/17/02	RUEDP	BRC PAR	ESIS- Insurance Involvement	Done	Insurance claim	
07/17/02	RUEDP	BRC PAR	Inspection Not Required	Done	forward to ESIS-INSURANCE	
07/17/02	RUEDP	BRC PAR	Initial Contact-AVM	Done	FAVM LeKemper Gary 404062 8106	CRM left vmail with avm to inform update of request. CRM advised file forward to ESIS. CRM advised to update dealership if need be. Paul M Rued Tampa-PAR/57326
07/17/02	RUEDP	BRC PAR	Initial Contact-Phone	Done	Subrogation agent	CRM reached insurance agent to advise ESIS address and information. CRM advised he would forward file to ESIS. Agent states their file is #SUB 403938 and her extension is 3143. Paul M Rued Tampa-PAR/57326
07/17/02	RUEDP	Other		Done	Ceasscan	CRM located corepoint PAR file 06455754 where KSMITH worked with cust concerning the above allegation but cust had settled with the insurance company. CRM will forward file information to ESIS. Paul M Rued Tampa-PAR/57326
07/17/02	CHEETOS	Ownership Changed		Done	Service Request Ownership has changed FROM: CHEETOS TO: RUEDP	
07/16/02	RUEDP	BRC PAR	Case Assigned	Done	ASSIGNED PAR CASE TO PAUL RUED/57326	
07/16/02	BETHEA	Escalation	Initiate PAR	Done	Pre-Par	PAR RECEIVED AND ACCEPTED PRE PAR FORM. LEONARD BETHEA/PAR/55110
07/16/02	CHEETOS	Inbound Call Customer	Escalation	Done	Adjuster re: claim	Insurance adjuster states that this vehicle caused a thermal event, and she would like to submit a claim. CRM will initiate PAR Sharon Cheeatow/CAC/Tampa

J66	Broken	Electrical Start/Charge- H.E.I. Ignition / Distributor / Rotor

FAR Notebook

Service Requests

1-15413948		PAR request/ forward call to Paul N Ruud/57326	
		Adjuster The Hartford	
		PAR	CAC
			Complaint V
Brewbaker Mot	Phone	Not Initiated	InMate PAR
		Electrical Start/C	Yes
1G4CW52K2W4604929			
Buick	BUICK	Open	Satisfied
Park Avenue		RUEDP	7/16/02 9:21:04 A
1998	36,000	Medium	

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K2W4604928

VEHICLE INFORMATION

Merchandising Model:	4CW69 - 1998 PARK AVENUE	Warranty Start Date:	11/27/1997
BARS Order Type	10 - P.E.P./SPL EVENT		
Delivering Dealer :	BREWBAKER MOTORS, INC. PO BOX 230099 MONTGOMERY, AL 36123-0099 (334) 279-0174	Selling Source:	11 - BUICK
		Site Code:	38545
		Business Associate Code:	118273

Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
00039	FRONT SHOULDER BELT RETRACTOR	N/A	Closed
98003	SPARK PLUG TIP EROSION CALIBRATION PCM REFLASH	N/A	Closed

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	11/27/1997	0 miles	11/27/2000	36000 miles
72/100000 SHEET METAL RUST-THROUGH	11/27/1997	0 miles	11/27/2003	100000 miles
36/36000 SHEET METAL CORROSION	11/27/1997	0 miles	11/27/2000	36000 miles
96/80000 PCM/CC EMISSIONS	11/27/1997	0 miles	11/27/2005	80000 miles
36/36000 FEDERAL EMISSIONS	11/27/1997	0 miles	11/27/2000	36000 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
09/08/2000	139708	#	V0512 - INSTALL ONE FRT SEAT SHOULDER BELT BEZEL ASSY KIT	29498 miles
09/21/1998	085611	#	V0125 - 98 PN,OD,BK C/H-MODELS SPARK PLUG CALIBRATION PCM REFLASH	9951 miles
06/03/1998	077153	#	E2020 - WHEEL ALIGNMENT - CHECK AND/OR ADJUST	6621 miles

03/06/1998	070501	#	B0485 - DEFLECTOR, FRONT AIR - RPL	3123 miles
08/11/1997	224767	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	3 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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