2D-SC
EA02-030
5/19/03

Book 18

cont

455927

Property Damage Unit
ESIS/GM Central Claims

ESIS
An Insurance Services
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000
Telephone 800.888.0164
Fax Number 313.665.0911

January 23, 2003

Steve Wilson
State Farm
P O Box 226
Thief River Falls MN 56701

Your File Number:	25-1556-313
Claimant:	[redacted]
Our File Number:	PDACK --012303
Our Client:	General Motors Corporation
Date of Event:	1/10/03

Dear Mr. Wilson:

This letter will serve to acknowledge receipt of your correspondence dated January 16, 2003 regarding the above matter. You have advised that your insured's 200 Buick Park Avenue experienced a fire causing damage to the vehicle on January 10, 2003. You have also invited General Motors to participate in an inspection of this vehicle.

We are not interested in attending an inspection of the vehicle at this time. We would, however, request that any inspection completed be fully documented by video and photographs. Further, all evidence should be preserved for potential inspection by a General Motors representative at a later date.

If you have any questions, please call me at 1.800.888.0164.

Sincerely,

Greg Thrasher
Team Leader

.hmc

State Farm Insurance Companies®

January 16, 2003

No owner
No up
No pay
1/21/03

STATE FARM CLAIM OFFICE
P.O. Box 226
Thief River Falls, MN 56701
Phone: 1-218-681-3562
Toll-Free: 1-800-892-9611

ESIS/GM Claims
Renaissance Center
P.O. Box 300
Mail Code 482C20D71
Detroit, MI 48265-0300

RECEIVED
JAN 21 2003
ESIS-GM CLAIMS UNIT

RE: Claim Number: 23-1556-313
Our Insured: [redacted]
Date of Loss: January 10, 2003
Vehicle: 2000 Buick Park Avenue 4-Door
VIN: 1G4CW52K9Y4167030

Dear Sir/Madam:

The identified 2000 Buick is insured by State Farm Mutual Automobile Insurance Company. This vehicle experienced an engine compartment fire during start-up that was characterized by a small explosion with bits of plastic sprayed out the underside of the engine compartment and a fuel fire within the engine compartment.

State Farm® would like to give you an opportunity to inspect the vehicle and give you advance notice of our potential subrogation claim. Please contact me at 1-800-892-9611 to set up a time for inspection.

Sincerely,

Steve Wilson

Steve Wilson
Claim Representative
State Farm Mutual Automobile Insurance Company
1-800-972-5570

SW/015/0116002.37

cc: Charles Carlson
Route 3, Box 171
Thief River Falls, MN 56701

2006 PARK AVENUE SEDAN
12U STERLING SILVER METALLIC /V6G
173 MEDIUM GRAY LEATHER/VINYL 55/45
ORDER NO. BXWTQW/FDR STOCK NO.
VIN 1G4 CW52 K9 Y4167030

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION
200 RENAISSANCE CENTER
DETROIT MI 48243-1300
VEHICLE INVOICE 4AD25108040

**********11*46625S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	FLEET
4CW69 PARK AVENUE SEDAN	31725.00	27759.38	INVOICE 10/29/99
C1U FLT-ENTERPRISE RAC	0.00	0.00	SHIPPED 10/29/99
DA1 ARM REST RR SEAT, STORAGE	50.00	41.50	EXP I/T 11/11/99
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	INT COM 11/12/99
JL0 RADIO -POWER LOADING CASSETTE W/STEERING WHEEL RADIO CONTROLS	150.00	124.50	PRC EFF 09/29/99
			KEYS H3219 H3219
VQ2 FLEET ORDERING & ASSIST. PROG. WITHOUT HOLDBACK	0.00	0.00	WFP-S QTR OPT-1
			FAN: 000805331
VX7 LONG TERM DAILY RENTAL PROGRAM	0.00	2000.00-	BANK: GMAC - 021
V2G FUEL FILL CREDIT	0.00	15.71-	CHG-TO 46-625
YF5 CALIFORNIA EMISSIONS	N/C	N/C	
173 MEDIUM GRAY LEATHER/VINYL 55/45	750.00	622.50	SHIP WT: 3689
87A STRIPE- BODY SIDE - PEWTER GRAY	N/C	N/C	HP: 34.7
			CUST PO NUMBER: 009533
			MEMO 1633.75

TOTAL MODEL & OPTIONS	32675.00	26532.17	ACT 231 27202.17
DESTINATION CHARGE	670.00	670.00	
TOTAL	33345.00	27202.17	PAY 310 27202.17

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

ROYAL BUICK COMPANY,INC

REMIT TO GMAC NO. 021
VIN 1G4CW52K9Y4167030
$ 27202.17 INV 4AD25108040
DUE 11/12/99 DEALER 46-625

2000 PARK AVENUE SEDAN
12U STERLING SILVER METALLIC /V6G
173 MEDIUM GRAY LEATHER/VINYL 55/45
ORDER NO. BXWTQW/FDR STOCK NO.
VIN 1G4 CW52 K9 Y4167030

BUICK MOTOR D. SION
GENERAL MOTORS CORPORATION
200 RENAISSANCE CENTER
DETROIT MI 48243-1300
VEHICLE INVOICE 4AD25108040

**********11*46625S

MODE	FACTORY OPTIONS	MSRP	INV AMT	FLEET
4CW69	PARK AVENUE SEDAN	31725.00	27759.38	INVOICE 10/29/99
C1U	FLT-ENTERPRISE RAC	0.00	0.00	SHIPPED 10/29/99
DA1	ARM REST RR SEAT, STORAGE	50.00	41.50	EXP I/T 11/11/99
L36	ENGINE- 3800 SERIES II V6	N/C	N/C	INT COM 11/12/99
JL0	RADIO -POWER LOADING CASSETTE W/STEERING WHEEL RADIO CONTROLS	150.00	124.50	PRC EFF 09/29/99
				KEYS H3219 H3219
VQ2	FLEET ORDERING & ASSIST. PROG. WITHOUT HOLDBACK	0.00	0.00	WFP-S QTR OPT-1
				FAN: 000805331
VX7	LONG TERM DAILY RENTAL PROGRAM	0.00	2000.00-	BANK: GMAC - 021
V2G	FUEL FILL CREDIT	0.00	15.71-	CHG-TO 46-625
YF5	CALIFORNIA EMISSIONS	N/C	N/C	
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****

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ROYAL BUICK COMPANY,INC

REMIT TO GMAC NO. 021
VIN 1G4CW52K9Y4167030
$ 27202.17 INV 4AD25108040
DUE 11/12/99 DEALER 46-625

INCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
03/07/2003 12:43

VIN 1G4CW52K9Y4167030 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE

NO CAMPAIGNS CURRENTLY AFFECTING THIS VEHICLE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K9Y4167030

VEHICLE INFORMATION

Merchandising Model:	4CW69 - 2000 PARK AVENUE	Warranty Start Date:	11/01/1999
BARS Order Type	50 - FLEET		
Delivering Dealer :	ROYAL BUICK COMPANY,INC PO BOX 12708 TUCSON, AZ 85732-2708 (520) 795-0760	Selling Source:	11 - BUICK
		Site Code:	46625
		Business Associate Code:	118692

Service Contract:	No	Branded Title:	Yes	Warranty Block:	Yes	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	11/01/1999	10 miles	11/1/2002	36010 miles
72/100000 SHEET METAL RUST-THROUGH	11/01/1999	10 miles	11/1/2005	100010 miles
36/36000 SHEET METAL CORROSION	11/01/1999	10 miles	11/1/2002	36010 miles
96/80000 PCM/CC EMISSIONS	11/01/1999	10 miles	11/1/2007	80010 miles
36/36000 FEDERAL EMISSIONS	11/01/1999	10 miles	11/1/2002	36010 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
06/22/2000	158477	#	C6489 - FRONT POWER SEAT SWITCH - REPLACE.	12171 miles
10/29/1999	467030	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

VIN:	1G4CW52K9Y4167030

CLAIM HISTORY

Repair Order Date:	06/22/2000	Repair Order Number:	158477	Odometer Reading:	12171 miles

Serviced By:	EIDE PONTIAC BUICK GMC, INC. 1300 S WASHINGTON GRAND FORKS, ND 58201-5435 (701) 746-9353	Selling Source:	11 - BUICK
		Site Code:	54292
		Business Associate Code:	116243

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
06/30/2000	78	01	#	C6489 - FRONT POWER SEAT SWITCH - REPLACE.	12531397 - BEZEL	N/A	N/A	$17.36	N

Repair Order Date:	10/29/1999	Repair Order Number:	467030	Odometer Reading:	0 miles

Serviced By:	ROYAL BUICK COMPANY,INC PO BOX 12708 TUCSON, AZ 85732-2708 (520) 795-0760	Selling Source:	11 - BUICK
		Site Code:	46625
		Business Associate Code:	118692

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
11/12/1999	12	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$98.32	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G4CW52K9Y4167030

VEHICLE BUILD

Merchandising Model:	4CW69 - 2000 PARK AVENUE		
Gross Vehicle Weight Rating:	2231 kg (4919 lb)	Order Number:	BXWTQW
Build Date:	10/29/1999	Build Plant:	1Y4C - ORION ASSEMBLY

OPTION CODES

AJ7	AM6 - SEAT - 60/40 SPLIT FRONT BENCH
CJ2 - AIR CONDITIONER FRT, AUTO TEMP	C1U - ENTERPRISE RENT-A-CAR (B/C/E/F/
DA1 - RR SEAT, STORAGE	DE6 - LH & RH REMOTE ELECTRIC
[illegible] - BODY SIDE PAINT STRIPES	FE1 - SOFT RIDE
FLT - OPTION	F83 - TRANSAXLE FINAL DRIVE 3.05
IQ3 - INTERIOR DESIGN (Q3)	JL9 - ANTILOCK
KG7 - 125 AMP	L36 - 3.8 LITRE V6 MFI
MN3 - 4 SPD AUTO TRANS 4T65-E	MX0 - 4-SPEED AUTOMATIC TRANSMISSION
NC7 - FEDERAL SYSTEM	NC8 - EMISSION SYSTEM, CALIFORNIA ULEV
NP5 - STEERING WHEEL- LEATHER WRAPPED	ORN - ORION, MI, USA
PY0 - 16 X 6.5, ALUMINUM	QPX - P225/60R16-97S BW R/PE ST TL AL
UH8 - INSTRUMENT CLUSTER	UK3 - STEERING WHEEL, ACCESSORY
UL0 - RADIO 2001-AM/FM, CASS	UW6 - 6, CUSTOM
U77 - REAR WINDOW ANTENNA	VG8 - LABEL, NOTICE TO BUYER
VM3 - CONSUMER, CONTAINS BPR IMP STAN	VQ2 - DEALER ASSISTANCE, HOLDBACK NOT
VX7 - NON-REPURCHASE, LONG TERM DAILY	V2G - FULL FUEL FILL
V73 - USA/CANADA	YF5 - CALIFORNIA EMISSIONS
1SA - OPTION 01	12U - EXTERIOR, SILVER MET (95)
[illegible] - MED GRAY (I) (97)	173 - MED. GRAY LEATHER
[illegible]MB - COMPUTER SEL SUSP (6MB)	7MB - COMPUTER SEL SUSP (7MB)

8CS - COMPUTER SEL SUSP (8CS)	87A - ACCENT, GUNMETAL MET (91)
9CS - COMPUTER SEL SUSP (9CS)	

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GM Vehicle Inquiry System
Vehicle Component

VIN:	1G4CW52K9Y4167030

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BKW		Traceability:	0034650	
Date Scanned:	10/28/1999	Time Scanned:	21.23.00	Scan Station:	04

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	MUB		Traceability:	AA0672949	
[illegible] Scanned:	10/28/1999	Time Scanned:	12.50.00	Scan Station:	03

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	0FFB		Traceability:	ZWMS	
Date Scanned:	10/28/1999	Time Scanned:	22.10.00	Scan Station:	04

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	9				
Part/Num Broadcast:	7440		Traceability:	89294Y029	
Date Scanned:	10/29/1999	Time Scanned:	07.58.00	Scan Station:	01

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	Q - RIMIR MATAMORS MEXICO				
Part/Num Broadcast:	4281		Traceability:	2TJ0FP0	
[illegible] Scanned:	10/28/1999	Time Scanned:	21.02.00	Scan Station:	03

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	Q - RIMIR MATAMORS MEXICO				
Part/Num Broadcast:	4091		Traceability:	6TJ6H6H73	
Date Scanned:	10/28/1999	Time Scanned:	12.42.00	Scan Station:	02

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	9160		Traceability:	192900L1T	
Date Scanned:	10/29/1999	Time Scanned:	07.58.00	Scan Station:	03

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1ZZ		Traceability:	0761071	
Date Scanned:	10/23/1999	Time Scanned:	03.22.00	Scan Station:	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1PP		Traceability:	1440312	
Date Scanned:	10/28/1999	Time Scanned:	12.20.00	Scan Station:	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G4CW52K9Y4167030

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	11/01/1999	Delivery Type:	020 - FLEET/DAILY RENTAL	Delivered Odometer:	10 miles

Delivering Dealer:	ROYAL BUICK COMPANY,INC PO BOX 12708 TUCSON, AZ 85732-2708 (520) 795-0760	Delivery Selling Source:	11 - BUICK
		Delivery Site Code:	46625
		Business Associate Code:	118692

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G4CW52K9Y4167030

INVOICE INFORMATION

Invoice Date:	01/25/2000		
Site Address:	BILL STILLWELL BUICK, INC./ENTERPRISE LEASING PO BOX 16100 SAINT LOUIS, MO 63105-0800	Selling Source:	11 - BUICK
		Site Code:	43981
		Business Associate Code:	118513

SHIP-TO INFORMATION

Ship-To Date:	N/A		
Site Address:	ROYAL BUICK COMPANY,INC PO BOX 12708 TUCSON, AZ 85732-2708 (520) 795-0760	Selling Source:	11 - BUICK
		Site Code:	46625
		Business Associate Code:	118692

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GM Vehicle Inquiry System
Warranty Block

VIN:	1G4CW52K9Y4167030

WARRANTY BLOCK

Block Code:	SV	Description:	GOVERNMENT REPORTED SALVAGED	Effective Date:	01/01/2003
Blocked Labor Operations:					
All					
Blocked Claim Types:					
#, A, D, E, F, I, K, L, M, P, Q, S, T, U, 4, 5, 6, 7, 8, 9					

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GM Vehicle Inquiry System
Branded Title

VIN:	1G4CW52K9Y4167030

BRANDED TITLE

Brand Description:	SALVAGED		
Date Branded:	01/01/2003	**Reporting Source Code:**	2
Title Number:	G0302R000	**Reporting State/Entity:**	MN

The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

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State Farm Insurance Companies®

STATE FARM CLAIM OFFICE
P.O. Box 226
Thief River Falls, MN 56701
Phone: 1-218-681-3562
Toll-Free: 1-800-892-9611

February 7, 2003

No Owner No LP No Pers D 8/18/03

Mr. Greg Thrasher
ESIS/GM Claims
Renaissance Center
Mail Code 482C20D71
Detroit, MI 48265-3000

RECEIVED
FEB 18 2003
ESIS-GM CLAIMS UNIT

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

RE: Your File Number: PDDACK-012303 (General Motors Corporation)
Our Claim Number: 23-1556-313
Our Insured: [redacted]
Date of Loss: 1-10-03
Involved Automobile: 2000 Buick Park Avenue (4 door)
VIN: 1G4CW52K9Y4167030

Dear Mr. Thrasher:

This State Farm® insured vehicle was involved in a fire loss as previously notified. We settled a claim with our insured in the amount of $18,684.47 for total loss damage. This amount will be reduced by a basket-case salvage evaluation from Dick's Auto Wrecking.

Our investigation revealed the cause of the loss was due to a build up of fuel vapors in a plastic intake manifold due to a computer problem resulting in a backfire and loss of containment of the backfire, resulting in engine compartment fire.

Enclosed is the documentation of State Farm's claim, to include an expert report. The vehicle and evidence is being held for your inspection at Dick's Auto Wrecking, South Highway 71, Park Rapids, Minnesota 56470. The phone number is 1-800-492-4635. You may contact me at 1-800-892-9611 to make arrangements to inspect the vehicle, if you so desire; however, we feel 30 days is plenty of time to allow for your inspection, if you choose to do so.

Please consider this letter as our demand to General Motors Corporation for reimbursement of $18,684.47 less the salvage recovery, yet to be determined.

Sincerely,

Steve Wilson

Steve Wilson
Claim Representative
State Farm Mutual Automobile Insurance Company
1-800-892-9611

SW/028/0207019.37

cc: [redacted]
Thief River Falls , MN 56701

CLAIM NO 23-1556-313 POLICY NO [redacted] LOSS DATE 1/10/2003 PAYMENT NO 1 05 976018 J

DATE 1/14/2003

AMOUNT $18,684.47

TIN

COMPREHENSIVE - FWT, CAC, OR LONV	$18,684.47	31[illegible]	1

ENTERED BY WILSON, STEVEN

AUTHORIZED BY WILSON, STEVEN

PHONE (218) 681-3679

REMARKS Total loss settlement

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

1 05 976018 J

1/14/2003

NORTH CENTRAL OFFICE
WOODBURY, MN
DETROIT LAKES 05-001-L302

U.S. BANK 75-1592/912
EAST GRAND FORKS, MN

INSURED [redacted]

CLAIM NO [illegible]556-313

LOSS DATE 1/10/2003

**********EXACTLY EIGHTEEN THOUSAND SIX HUNDRED EIGHTY-FOUR AND 47/100 DOLLARS $****18,684.47

Pay to the Order of: [redacted]

THIEF RIV FLS MN 56701-9244

FILE COPY

APPROVED BY

VEHICLE INSPECTION REPORT/TOTAL LOSS SETTLEMENT REPORT

Claim Number 231556313 Claim Representative Wilson Claim Unit 608

Owner [redacted] Claim Rep Phone Number Claim Rep FAX Number

Insured " Loss Code 3 1 2 Date of Loss 1,10,03 Date Reported

Location Address home Phone Number Storage $ Per Day: Towing $

Cause of Loss ☐ Collision ☐ Theft ☐ Flood ☐ Vandalism ☐ Hail ☐ Fire ☐ Other Stock #

VEHICLE DESCRIPTION

Year	Make	Model	Series	Body Style	License Plate Number	Expiration Date	State
00	Buick	Park Ave		4dr	D99836	4/03	TN

VIN	Exterior	Interior
1G4CW52K94F167030		

Engine Disp. 3.8 No. Cyl. 6 ☒ Gas ☐ Diesel ☐ Turbo Trans: ☐ Auto ☐ STD ☐ 4 WD

Mileage 90,000 Tires: Mfg. Size ☐ Steel Belted ☐ Radial ☐ W/W % of Wear LF 20 LR RF RR SP

EQUIPMENT/ACCESSORIES

SEATS: ☒ Power ☐ Split ☐ Bucket ☐ Cloth ☐ Vinyl ☒ Leather ☐ Heated ☐ Lumbar Adj

STEERING: ☒ Power ☐ Tilt ☐ 4 Wheel Steering ☐ Telescoping

BRAKES: ☒ Power ☐ 4 Wheel Disc ☐ ABS

ROOF: ☐ Vinyl ☐ Sun ☐ T-Top ☐ Convertible ☒ Luggage Rack

GLASS: ☐ Tinted ☐ Shaded ☒ Heated ☐ Heads-Up Display ☐ Power Windows ☒ Rear Glass Wiper ☐ Hub Caps

WHEELS: ☐ Standard ☒ Alum/Mag Alloy ☐ Chrome ☐ Wire ☒ Full Wheel Cover (Wire)

RADIO: Brand Model No. ☐ AM-FM Stereo ☐ Tape Deck ☐ Amplifier ☐ Equalizer ☐ CD Player ☐ Power Antenna

CB: Brand Model No.

CELLULAR PHONE: Brand Model No.

OTHER INTERIOR: ☒ Power Locks ☐ Trunk Release ☒ A/C ☐ Rear A/C ☒ Digital Dash ☐ Cruise Control ☒ Air Bag: ☐ Driver ☒ Pass. ☐ Third Seat: Captain chairs ☐ 2 ☐ 4 ☐ 5

OTHER EXTERIOR: ☐ Power Mirror ☐ Special Mldgs. ☐ Ground Effects ☐ Luggage Rack ☐ Spoiler ☐ Trailer Hitch ☒ Theft Alarm

PICKUP/VAN - EQUIPMENT/ACCESSORIES: ☐ Step Bumper ☐ Sliding Rear Window ☐ Removable ☐ Running Boards ☐ Brite Grande ☐ Winch ☐ Tool Box ☐ Bed Liner ☐ Roll Bar ☐ Light Bar ☐ Aux. Fuel T ☐ Fog Lights ☐ Trailer Tow Pkg ☐ Camper Shell

Paint: ☒ Original ☐ Repaint (w/) $ ☐ Pinstripes/Graphics ☐ 2-Tone ☐ Custom ☐ Wood Grain

Motorcycles: ☐ Fairing (Full) ☐ Fairing (Handle Bar) ☐ Luggage Carrier ☐ Saddle Bags ☐ Headers ☐ Side Car ☐ Crash Bars

Use this space to explain or describe Equipment/Accessories listed above and/or list and describe additional Equipment/Accessories.

2 fire extinguishers

NWSA

PRE-LOSS CONDITION

	(Explain if other than average condition for year, make and model vehicle)	Above Avg.	Avg.	Below Avg.
INTERIOR:				
Seats:		☐	☐	☐
Carpets:		☐	☐	☐
Glass:		☐	☐	☐
Dash:		☐	☐	☐
Headliner:		☐	☐	☐
EXTERIOR:	(Explain if other than average condition for year, make and model vehicle)			
Sheet Metal:		☐	☐	☐
Paint:		☐	☐	☐
Trim:		☐	☐	☐
MECHANICAL:	(Explain if other than average condition for year, make and model vehicle)			
Engine:		☐	☐	☐
Transmission:		☐	☐	☐

PRIOR DAMAGE: ☐ Yes ☐ No Prior Damage Estimate Written: ☐ Yes ☐ No Amount $ _____ Damage Location: _____

OVERALL CONDITION: ☐ Above Avg. ☐ Avg. ☐ Below Avg.

Salvage will be: ☐ Rebuilt ☐ Sold for parts ☐ Scrapped

INSPECTED BY _____ DATE 1/14/03

TOTAL LOSS SETTLEMENT

Method used to determine base price. (Check one) ☐ Computerized Evaluation ☐ Comparable Vehicles ☐ Book Value Evaluation

[redacted] Name of Vendor: _____ Amount $ _____

Did you pay the computerized evaluation amount? ☐ Yes ☐ No If No, explain: _____

Adjusted Amount $ _____

[redacted]

	Source & Telephone Number	Quote By	Date	Make & Model	Available Yes	Available No	Selling/Sold Price
1.	Eddie Pontiac (BK Row)		1/14/03		K		17500
2.	Darlington Hts Kala		1/14/03		K		17500
3.							

Check vehicle number(s) used to determine base price: (☐ 1. ☐ 2. ☐ 3.) Explain any adjustments for difference in mileage, equipment, condition, prior damage, etc.: _____

Adjusted Amount $ _____

[redacted] Book(s) used: 14850 Basic Book Price $ 17550

+300 All wheel

Dist Additions or deductions for equipment, mileage, etc. and prior damage: _____ Adjusted Amount $ 17850

Did you pay this amount? ☐ Yes ☐ No If No, explain: Comparables interpolated

Base Price	$ 17500		
Tax	+ 1137		
Fees	34.47 + 12.50		46.97
Actual Cash Value	= 0.00		18824.47
Owner Retained Salvage	-		
Deductible	0		0
Lienholder Payoff	-		
Amount Paid Owner	$ 0.00		18824.47
Date Settled	1/14/03		

CLAIM REP. SIGNATURE

SALVAGE DISPOSITION

Name of Purchaser: Dick's Auto

Date Sold		Remarks: Written
Date Remittance Received		Dick's
High Salvage Bid	$	4100.00
Towing Expense		or trade
Storage Expense		
Miscellaneous Expense		Disposition of Title:
Net Salvage Return	$ 0.00	

EFI
Engineering and Fire Investigations

6826 Washington Ave. South
Eden Prairie, MN 55344
800-326-5913
Tel: 952-942-9812
Fax: 952-942-7002
www.efiinfo.com

ENGINEERING AND FIRE INVESTIGATIONS

PREPARED FOR

State Farm Insurance Co.
PO Box 226
Thief River Falls, MN 56701

Mr. Steve Wilson

PRIVILEGED AND CONFIDENTIAL

Report Number One and Final
February 4, 2003

INSURED:	[redacted]
DATE OF LOSS:	January 10, 2003
LOSS LOCATION:	[redacted]
POLICY NUMBER:	Not Available
CLAIM NUMBER:	23-1556-313
INVESTIGATOR:	Terry A. Parks
EFI FILE:	94510-09400

THIS REPORT IS FURNISHED AS PRIVILEGED AND CONFIDENTIAL INFORMATION TO ADDRESSEE. RELEASE TO ANY OTHER COMPANY, CONCERN OR INDIVIDUAL IS SOLELY THE RESPONSIBILITY OF ADDRESSEE.

DETERMINATION OF ORIGIN AND CAUSE

The origin of the fire was in the engine compartment. The cause of the fire was due to a build-up of fuel vapors in the intake manifold, which can be due to a computer problem. This is an accidental fire due to a product defect.

ASSIGNMENT

The assignment was received on January 23, 2003, with instructions to conduct and origin and cause investigation. The vehicle examination commenced on January 24, 2003 and was completed the same day.

ENCLOSURES

1. Vehicle Fire Examination Report.
2. Recalls List.
3. 30 mounted color photographs with explanation.
4. An additional materials envelope containing 1 unmounted photograph and all photographic negatives pertaining to this file. None are being retained by EFI.

VEHICLE EXAMINATION

The vehicle is a 2000 Buick Park Avenue, identified by VIN 1G4CW52K9Y4167030 and Minnesota license plate number DYT836. After the fire was extinguished by the Thief River falls Fire Department, the vehicle was towed to Dick's Auto in Park Rapids, Minnesota. The vehicle was in a fenced yard, which was locked at all times and patrolled by a security company.

The owner of Dick's Auto, Dave Snelling, gave me permission to enter the yard to conduct my examination.

Examining the exterior of the vehicle, I observed heavy fire damage to the hood and front fender areas. The interior of the vehicle was smoke damaged but there was no significant heat or fire damage. The odometer was a digital read

out, which could not be read at the time of my examination. There were no signs of forced entry on the doors or trunk. The doors and windows were closed at the time of the fire. The hood appears to have been forced open with firefighter tools. There was no indication foul play occurred in regard to the ignition of this fire. This was an accidental fire. The key was in the ignition at the time of my examination.

Investigating from the least amount of fire damage to the worst amount of fire damage, the origin of the fire was in the engine compartment. Burn patterns are consistent with a fuel leak or vapor fire. The fire was contained in the engine compartment.

The electrical system, fluid levels, battery and relays were examined and ruled out as the cause of the fire. Burn patterns within the engine compartment indicated a fuel leak or vapor explosion occurred.

INVESTIGATION

According to the Insured, [redacted], his wife drove the vehicle and parked it in front of their home. The vehicle sat for approximately three hours and then Mr. [redacted] got in to start it. When he turned the key, he heard what he called a backfire and observed plastic pieces explode from the engine compartment. He also found O rings from the vehicle. His mechanic stated they were from the fuel assembly.

He observed fire and smoke coming from the front of the engine. 9-1-1 was called and the fire was extinguished. I observed a small fire extinguisher in the front seat of the vehicle upon my arrival. It is unknown if Mr. [redacted] tried to extinguish the fire.

COMMENTS

Having completed all investigative tasks, this file is closed. It may be reopened at any time upon request.

Terry A. Parks, CFI
Investigator
763.561.4274

TAP:lm

cc: File

Reviewed by: _____ Date: 2-4-03

EFI
Engineering and Fire Investigations

VEHICLE FIRE EXAMINATION REPORT

Insured [redacted]		EFI File Number 94510-09400	
Manufacturer GM	Year 2000	Model Buick	Body Style Park Avenue
State Inspection (State) MN	Date	Odometer Unknown Digital	
Displayed on Vehicle (Tag Number) DYT 836	Year	State MN	VIN No. 1G4CW52K9Y4167030
Vehicle Examination Date 1/28/03	Location Dicks Auto Park Rapids MN		

Fire Damaged Areas ☐ Exterior ☐ Interior ☒ Engine Compartment

EXTERIOR

	Burned	Distorted/Melted	Accelerant Patterns	Collision Damage
Bumper and Grill	☒	☒	☐	☐
Hood	☒	☒	☒	☐
Left Front	☒	☐	☐	☐
Right Front	☒	☐	☐	☐
Roof	☐	☐	☐	☐
Left Door(s)	☐	☐	☐	☐
Right Door(s)	☐	☐	☐	☐
Trunk	☐	☐	☐	☐
Left Rear	☐	☐	☐	☐
Right Rear	☐	☐	☐	☐
Real Bumper Area				
Underside	☐	☐	☐	☐

Not Burned

TIRES

	Burned	CONDITION PRIOR TO FIRE: Serviceable	Unserviceable	Uneven Tread Wear
Left Front	☐	☒	☐	☐
Right Front	☒	☒	☐	☐
Left Rear	☐	☒	☐	☐
Right Rear	☐	☒	☐	☐
Spare	☐	☒	☐	☐

Tops singed

Tires indicate signs of recent removal/exchange? ☐ Yes ☐ No
Wheels/wheel covers indicate recent removal/exchange? ☐ Yes ☐ No
Indicate areas of forced entry ☐ Door(s) ☐ Hood ☐ Trunk ☐ Glass

GLASS

	Smoked	Cracked	Distorted/Melted	Broken
Windshield	☒	☒	☒	☐
Left Door(s)	☐	☐	☐	☐
Right Door(s)	☐	☐	☐	☐
Rear	☐	☐	☐	☐
Sunroof	☐	☐	☐	☐

OK

Remarks:

INTERIOR

	Yes	No
Door(s) open during fire	☐	☒
Window(s) open during fire	☐	☒
Was key in the ignition	☒	☐
Have any accessories been removed	☐	☒
Any unusual burn patterns	☐	☒

INTERIOR (continued)

	Yes	No
Any abnormal melting	☐	☒
Any unusual objects in vehicle	☐	☒
Was trunk open during fire	☐	☒
Any unusual objects in trunk	☐	☒

Remarks:

ENGINE COMPARTMENT

	Yes	No
Hood open during fire	☐	☒
Radiator melted	☒	☐
Upper radiator hose burned	☒	☐
Lower radiator hose burned	☒	☐
Drive belts burned	☒	☐
Other hoses burned	☒	☐
Fan and shroud burned	☒	☐
Inner fenders burned	☒	☐
Heating system burned	☒	☐

	Yes	No
Oil below lowest mark on dipstick	☐	☒
Evidence of excessive oil leakage	☐	☒
Holes or cracks in transmission case	☐	☒
Transmission case burned/melted	☐	☒
Transmission has inadequate lubrication	☒	☐
Any problems with drive-train/suspension	☐	☒
Motor mounts burned	☒	☐

Remarks:

ELECTRICAL

	Missing	Burned	Distorted/Melted	Shorted/Arced
Battery	☐	☐	☒	☐
Battery connections	☐	☒	☐	☐
Battery cables	☐	☒	☐	☐
Starter	☐	☐	☒	☐
Alternator/generator	☐	☐	☒	☐
Ignition system	☐	☐	☒	☐
Fuse panel	☐	☐	☒	☐
Wiring harness	☐	☐	☒	☐

Remarks:

FUEL AND EMISSION SYSTEM

	Missing	Burned	Distorted/Melted
Filler cap	☐	☐	☒ na
Filler assembly	☐	☐	☐
Fuel tank assembly	☐	☐	☐
Fuel lines	☒	☒	☐
Fuel pump(s)	☐	☒	☐
Fuel filter(s)	☐	☒	☐
Carburetor/injectors/turbos	☐	☐ na	☐
Air intake filters	☐	☒	☐
Fuel Vapor recovery system		/	
Exhaust and tail pipes			
Muffler and catalytic converter			

Any loose fuel line connections? ☐ Yes ☐ No Gone

Any evidence of tampering? ☐ Yes ☒ No

Fuel tank ☐ Empty ☐ 1/4 ☐ 1/2 ☒ 3/4 ☐ Full

Remarks:

MISCELLANEOUS

Evidence of any explosion or rupture? ☒ Yes ☐ No

Was an oil sample obtained? ☐ Yes ☒ No

Laboratory

Was a fuel sample obtained ☐ Yes ☒ No

Laboratory

Was debris samples obtained? ☐ Yes ☒ No

Laboratory

Remarks:

Special Agent [signature] Date 1/21/03

Form EFI8061 (8/98)

Automotive Recalls and Technical Service Bulletins for 2000 Buick Park Avenue V6-3800 3.8L VIN K SFI.

Provided by ALLDATA

ALLDATA

Click Here For Full Technical Service Bulletins, Recall Information & More

Bulletins for 2000 Buick Park Avenue V6-3800 3.8L VIN K SFI

General Recalls

	TSB Number	Issue Date	TSB Title
1.	01045A	AUG 01	Campaign - Onstar Global Positioning System Defect

Service Bulletins

	TSB Number	Issue Date	TSB Title
1.	02-07-30-028	JUN 02	A/T - Serial Number/Site Code Locations/Identifica
2.	02-09-41-001	JUN 02	Computers & Controls - DTC's Set When Replacing Mo
3.	02-06-01-026	JUN 02	Engine - Identification Information
4.	02-07-30-022	MAY 02	A/T - SES Lamp ON/Multiple DTC's Set/Harsh Shifts
5.	02-08-46-006	MAY 02	OnStar (R) - Incorrect GPS Location During OnStar
6.	02-07-30-014	APR 02	A/T - 4T65-E Spacer Plate Service
7.	02-08-42-004	APR 02	A/T - PRNDL Display Dim for One Minute
8.	02-08-46-004	APR 02	OnStar System (R) - Cellular Error Messages
9.	02-03-08-004	APR 02	Suspension (Front) - Squeak/Squawk Noise on Bumps
10.	02-02-32-008	APR 02	Tie Rod End - Replacement Part Usage
11.	99-08-51-007A	MAR 02	Aluminum Wheels - Refinishing
12.	02-06-01-008	MAR 02	Engine - New Prelube Tool
13.	02-08-42-001	MAR 02	Polycarbonate Headlamp - Chemical Damage
14.	00-07-30-007A	FEB 02	A/T - 4T65E, MIL ON/Whine Noise In PARK/NEUTRAL
15.	02-08-56-001	FEB 02	PASS-KEY III - Revised Relearn Procedure
16.	99-00-89-019B	FEB 02	Warranty - Parts Return Program Explained
17.	01-07-30-044	JAN 02	A/T - Harsh Reverse Gear Engagement
18.	01-07-30-032A	JAN 02	A/T - Oil Leak From Vent
19.	00-00-89-027A	JAN 02	Interior - New Odor Elimination Product
20.	01-03-10-012	JAN 02	Wheel Balance/Alignment - Labor Operation Guidelin
21.	01-01-38-013	DEC 01	A/C Compressor - Diagnostic Considerations
22.	01-07-30-041	DEC 01	A/T - Fluid Leak Diagnosis
23.	00-05-22-002A	DEC 01	Brake Rotor - Warranty Service Procedure
24.	01-08-46-008A	DEC 01	OnStar(R) - Upgrading Factory Installed Units
25.	01-08-46-006A	DEC 01	Onstar(R) - Antenna Coupling Revised Procedures
26.	01-03-10-011	DEC 01	Tires - Sidewall Damage
27.	01-06-04-044	NOV 01	EVAP System - Special Tool Usage
28.	01-08-97-002	NOV 01	HomeLink(R) Transmitter - Programming Difficulties
29.	01-07-31-002	NOV 01	M/T - Improved Clutch Bleeding Procedure
30.	01-02-35-009	NOV 01	Steering Column - Instrument Panel Fastener Remova
31.	01-03-10-009	NOV 01	Wheel Nut Covers - Loose/Missing
32.	01-07-30-029	OCT 01	A/T - Core Return Product Feedback Form
33.	00-06-04-011A	OCT 01	EVAP System - Monitor Strategy
34.	01-08-51-003	OCT 01	Vehicle - Interior/Exterior Anti-Corrosion Materia

35.	01-00-89-013	SEP 01	RKE Transmitter - Correct Use of Labor Operation R
36.	00-05-23-001A	SEP 01	Rear Brakes - Moaning/Humming Noise
37.	01-09-41-008	SEP 01	Side Impact Air Bag Inflator Module - Replacement
38.	01-01-39-003	AUG 01	A/C - Screen Filter Kit
39.	01-08-46-004	AUG 01	Cellular Phones - Operating Characteristics
40.	01-00-89-011A	AUG 01	Technical Assistance Form - New
41.	01-01-38-006A	JUL 01	A/C - Proper Flushing Procedures
42.	01-00-89-010	JUN 01	Diagnostic Worksheet - Usage
43.	01-09-40-002	JUN 01	Seat Belt System - Collision Replacement Guideline
44.	99-01-39-004A	MAY 01	A/C - Odor Emission in Hot Weather
45.	01-00-89-009	MAY 01	Key/Key Number/Security Chip - Replacement
46.	01-08-46-001	MAY 01	On Star Module - Required Reconfiguration
47.	00-03-10-003B	MAY 01	Tires - Bumper To Bumper Warranty Coverage
48.	99-07-30-030A	APR 01	A/T - Grinding/Growling in Park on an Incline
49.	99-07-30-020A	APR 01	A/T - Service Procedure Changes
50.	01-08-97-001	APR 01	Homelink - Transmitter Test Kit
51.	01-08-44-005	APR 01	Radio Display - Error Code Diagnosis/Repair
52.	01-00-89-08	APR 01	Service Information 2000 - Campaign Access
53.	01-08-61-003	APR 01	Special Tools - Frame Insulator Tool
54.	01-02-32-004	APR 01	Special Tools - Power Steering System Analyzer
55.	01-07-30-010	MAR 01	A/T - Torque Converter Replacement Guidelines
56.	01-06-01-011	MAR 01	Engine - Oil Consumption Guidelines
57.	01-05-23-003	MAR 01	Front/Rear Brakes - Revised Tool Requirements
58.	00-08-46-004A	MAR 01	Instruments - Re-Establishing GPS Communications
59.	99-00-89-011A	MAR 01	Keys - New 10 Cut Key Codes
60.	01-00-89-006	MAR 01	Technical Service Bulletins - Summary
61.	01-05-23-001	FEB 01	Brake Rotor - Lateral Runout Correction System
62.	01-08-42-001	FEB 01	Exterior Lamps - Condensation & Replacement Guidel
63.	99-02-32-007A	FEB 01	Steering - Vibration, Shudder, or Moan Noise
64.	00-00-89-15A	FEB 01	Warranty Administration - Repair Order Documentati
65.	99-06-03-005A	DEC 00	A/C - Whine/Hum/Moan/Vibration at Idle or Slow Spe
66.	00-08-48-005	DEC 00	Glass - Distortion Explanation
67.	00-00-89-029	DEC 00	Vehicle - Warranty Labor Time Guides Update
68.	00-03-10-006	NOV 00	Tires - Radial Force Variation
69.	00-00-89-025	NOV 00	Vehicle - Labor Time Updates
70.	99-05-25-002B	OCT 00	Brakes - Exchange Program Ended
71.	00-00-89-023	OCT 00	Labor Time Guide - 10/2000 Update
72.	00-01-38-007	SEP 00	A/C Performance/Leaks - Diagnostic Procedure
73.	00-08-46-003	SEP 00	Global Position Sensor - Poor Performance
74.	00-08-110-003	SEP 00	Headliner - Loose/Sagging at Forward Edge of Sunro
75.	00-00-89-020	SEP 00	Labor Time Guide - 09/2000 Update
76.	00-08-46-002	SEP 00	OnStar(R) - Cellular Antenna Replacement Parts Ava
77.	00-08-51-001	SEP 00	Outside Rear View Mirror - Housing Turns Chalky/Du
78.	00-00-89-021	AUG 00	Cross Line - Warranty Information
79.	00-00-89-019	AUG 00	Electrical Relay - Labor Operation Numbers Update
80.	00-06-04-033	AUG 00	Emissions - Enhanced Inspection Program Manual
81.	00-06-02-006	AUG 00	Engine Coolant - Information
82.	00-00-89-017	AUG 00	Labor Time - 08/2000 Updates
83.	00-08-67-003	AUG 00	Power Sunroof- Inoperative
84.	00-00-89-014	JUL 00	Labor Time - 07/2000 Updates
85.	00-06-03-006	JUN 00	Batteries - Settlement of Lawsuit (CA Proposition
86.	00-00-89-012	JUN 00	Labor/Time Guide - 06/2000 Updates
87.	00-06-04-026	JUN 00	PCM - Returned Product Feedback Program
88.	99-01-38-006A	MAY 00	A/C - Refrigerant Recovery/Recharge Equipment
89.	00-05-22-004	MAY 00	Brake Fluid - Level & Filling Recommendations
90.	00-06-04-021	MAY 00	EVAP System - Service of Connectors
91.	00-06-04-019	MAY 00	Fuel Sender Seal - Parts Information
92.	00-06-01-012	MAY 00	Gasket Surfaces - Use of Surface Conditioning Disc
93.	00-00-89-010	MAY 00	Labor Time Guide - 05/2000 Update

94.	00-08-64-006	MAY 00	Outside Passenger Mirror - Intermittent Memory Pro
95.	00-07-30-009	MAY 00	Transmission - Identifying Remanufactured Assembli
96.	00-00-89-004	APR 00	Labor Time Guide - 04/2000 Updates
97.	00-00-89-007	APR 00	Technical Service Bulletin - 03/2000 Summary
98.	99-00-84-021B	APR 00	Warranty - GM Dealer Parts Procurement
99.	99-01-39-007A	MAR 00	A/C (Automatic) - Operation Explained
100.	00-03-10-002	MAR 00	Chrome Wheels - Chemical Staining
101.	00-00-89-002	MAR 00	Labor Time Guide - 03/2000 Update
102.	00-00-89-001	FEB 00	Labor Time Guide - 02/2000 Updates
103.	00-07-30-01	JAN 00	A/T - High Gear Shift Control Lever Operating Effo
104.	99-09-41-004	JAN 00	Air Bag (SIR) On-Off Switch Kits, New Parts and Se
105.	00-06-02-001	JAN 00	Engine - Running Hot And/Or Loss of Coolant
106.	99-08-66-002A	JAN 00	Trap Resistant Trunk Kit - Function/Installation
107.	99-00-89-023	JAN 00	Warranty - Labor Time Guide Updates, 01/00
108.	99-08-50-021	DEC 99	Front Seat Heat Element - Non-Functional
109.	99-00-89-022	DEC 99	Vehicle - The Year 2000 & Electronic Modules
110.	99-00-89-021	DEC 99	Warranty - Labor Time Guide Updates, 12/99
111.	99-08-45-005	NOV 99	Accessory Receptacle/Cigar Lighter - Inoperative
112.	99-06-02-018	NOV 99	Cooling - Thermostat Design Change
113.	99-08-42-009	NOV 99	IP Dimmer Control - Proper Setting
114.	99-08-46-001	NOV 99	OnStar(R) - Kit Part Numbers and Compatibility
115.	99-03-10-104	NOV 99	PDI - Improper Tire Pressure
116.	99-06-04-053	NOV 99	PROM - Powertrain Control Module Reprogramming
117.	99-00-89-020	NOV 99	Warranty - Labor Time Guide Updates, 11/99
118.	99-08-44-008	OCT 99	Cassette Player - Cleaning and Maintenance
119.	99-06-02-017	OCT 99	Cooling - Radiator Repair/Replacement Guidelines
120.	99-00-89-018	OCT 99	Policy - Changes in Printed Service Information
121.	99-08-52-005	OCT 99	Remote Keyless Entry - Operational Characteristics
122.	99-08-50-018	OCT 99	Seat Adjuster Switch Trim Plate - Detaches from Se
123.	99-02-32-009	OCT 99	Steering - Installing Column to Instrument Panel S
124.	99-06-03-011	OCT 99	Warranty - Generator Replacement
125.	99-00-89-017	OCT 99	Warranty - Labor Time Guide Updates, 10/99
126.	99-03-10-103	OCT 99	Wheels - Stud Removal Tool Change
127.	99-00-89-016	SEP 99	Warranty - Labor Time Guide Updates, 09/99
128.	99-08-64-016	SEP 99	Weatherstrips - Use of Silicone Grease for Mainten
129.	99-00-89-010	JUL 99	Warranty - Labor Time Guide Updates, 07/99
130.	99-00-89-008	JUN 99	Warranty - Labor Time Guide Updates, 06/99
131.	99-00-89-003	MAR 99	Warranty - Labor Time Guide - Updates
132.	68-05-03	JUN 96	Warranty - Goodwrench® Service Lifetime Service Gu

[Select a different engine | Select a different model | Select a different make | Select a different year]

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2

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Search Results

Report Date : January 26, 2003 at 10:50 PM
TYPE : VEHICLE
YEAR : 2000
MAKE : BUICK
MODEL : PARK AVENUE

New Search

Print Version

Results : 2 | All records displayed

Make : BUICK Model : PARK AVENUE Year : 2000
NHTSA CAMPAIGN ID Number : 00V246000 Recall Date : OCT 27, 2000
Component: VISIBILITY:WINDSHIELD WIPER/WASHER
Potential Number Of Units Affected : 35302
☐ Check to Request Research. Submit below. Get Summary

Make : BUICK Model : PARK AVENUE Year : 2000
NHTSA CAMPAIGN ID Number : 00V114000 Recall Date : APR 11, 2000
Component: SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS
Potential Number Of Units Affected : 8132
☐ Check to Request Research. Submit below. Get Summary

Request Research

NHTSA Home | ODI Home | Complaints | Defect Investigations | Recalls | Service Bulletins

PHOTOGRAPH IDENTIFICATION

1. Dicks Auto sign.
2. Secured area of Dicks Auto.
3. Information on drivers door.
4. Identification sticker on drivers door.
5. Front of vehicle.
6. Left side of vehicle.
7. Right side of vehicle.
8. Rear of vehicle.
9. Left front tire.
10. Right rear tire.
11. Front seat area.
12. Controls on drivers door.
13. Front seat area.
14. Ignition.
15. Rear seat area.
16. Top of hood.
17. Top of hood.
18. Hood open.
19. Battery and cables.
20. Right side of engine compartment.
21. Left side of engine compartment.

22. Top of engine area.

23. Alternator and wiring.

24. Fire wall and top of engine.

25. Connections and alternator.

26. Rear of engine by firewall.

27. Top/front of engine.

28. Front of engine shot through the grill, rubber hoses remain down low.

29. Front of engine.

30. Fuel lines are consumed.

EFI

PHOTO SHEET

EFI No. 94510 - 09400

Inquiry [redacted]

SFI - [redacted]

No. 1

No. 2

EFI

No. 94510 - 09400

[redacted]

No. 3

No. 4

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EFI

PHOTO SHEET

EFI No. 94510 - 09400

Project

SFI

No. 5

No. 6

Page 3 of 15

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PHOTO SHEET

EFI No. 94510 - 09400

Issued [redacted]

Sec. [redacted]

No. 7

No. 8

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EFI

PHOTO SHEET

EFI No. 94510 - 09400

[redacted]

No. 9

No. 10

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PHOTO SHEET

EFI

94510-09400

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6.15

EFI

PHOTO SHEET

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Inspected

SFL-

No. 13

No. 14

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EFI

PHOTO SHEET

EFI No. 94510 - 09400

Inmate [redacted]

SFI [redacted]

No. 15

No. 16

EFI

PHOTO SHEET

SR No. 94510 - 09400

[redacted]

No. 17

No. 18

9. 15

PHOTO SHEET

EFI

EFI No. 94510 - 09400

SFI

No. 19

No. 20

10 of 15

PHOTO SHEET

EFI

94570 - 09400

21

22

11 . 15

EFI

PHOTO SHEET

94510 - 09400

[redacted]

SF1

No. 23

No. 24

12 . 15

EFI

PHOTO SHEET

EFI No. 94510 - 09400

Inspection

Spec

25

26

13 of 15

EFI

PHOTO SHEET

ER No. 94510 - 09400

SFI

27

28

19 . 15

PHOTO SHEET

EFI

EFI No. 94510 - 09400

No. 29

No. 30

15

Jenny Paris
Claims Administrator
ESIS GM Central Claims

ESIS

An Insurance Services Company
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665.2412
Facsimile 313.665.0911
Jenny.Paris@Esis.com

February 21, 2003

Attn: Steve Wilson
State Farm Insurance Co.
P.O. Box 226
Thief River Falls, MN 56701

Your Insured:	[redacted]
Our File Number:	455927
Your Claim Number:	23 1556 313
Our Client:	General Motors Corporation
Date of Event:	1/10/03

Dear Mr. Wilson:

We are a Risk Management Services Company on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide color copies of photos taken by your expert. Please do not send originals as they may not be returned.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Provide copies of your repair estimates and proof of payment (cancelled checks). If this was a total loss, please submit a salvage estimate and your total loss work sheet.

11. Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Jenny Paris

State Farm Insurance Companies®

3/4/03

STATE FARM CLAIM OFFICE
P.O. Box 226
Thief River Falls, MN 56701
Phone: 1-218-681-3592
Toll-Free: 1-800-892-6611

February 24, 2003

Ms. Jenny Paris, E.S.I.S./GM Claims
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000

RECEIVED
MAR 03 2003
ESIS-GM CLAIMS UNIT

RE: Your File Number: 455927
Our Insured/Your Customer: [redacted]
Claim Number: 23-1556-313
Date of Event: 01/10/03

Dear Ms. Paris:

On February 7, 2003, we sent Mr. Greg Thrasher copies of the damages in the amount of $18,684.47. This amount will be reduced by a salvage recovery from Dick's Auto Wrecking, based on a basket case evaluation. We also sent copies of our fire investigator's report and photographs.

We are gaining transcription of our insured's statement of events; however, they are relatively simple. He had no prior problems with the vehicle. It had sat for two to three hours, and he went to start it and an explosion took place with pieces of plastic blowing out the underside of the car and an engine compartment fire ensuing.

There is no police or fire report available.

There is no after-market equipment concerns.

There are no concerns regarding modifications, alterations, or changes.

The owner does not have any recall notices.

The subject vehicle was not involved in a prior accident.

There are no injuries.

We will ask Mr. [redacted] by carbon copy of this letter, for any maintenance, warranty or repair orders.

On February 7, 2003, we indicated to Mr. Thrasher that the vehicle was available for inspection for 30 days at Dick's Auto Wrecking in Park Rapids, Minnesota.

After your further consideration of our claim, please advise. If necessary, we will refer to an attorney for legal action.

Sincerely,

Steve Wilson

Steve Wilson
Claim Representative
State Farm Mutual Automobile Insurance Company
1-800-892-9611

SW/048/0224003.37

cc: [redacted]
Thief River Falls, MN 56701
(Note: Do you have any copies of maintenance, warranty, or repair orders on your vehicle? If so, we need to send to G.M.)

State Farm Insurance Companies®

February 24, 2003

RECEIVED
MAR 04 2003

STATE FARM CLAIM OFFICE
P.O. Box 229
Thief River Falls, MN 56701
Phone: 1-218-681-3582
Toll-Free: 1-800-892-6611

Ms. Jenny Paris, E.S.I.S./GM Claims ESIS-GM UNIT
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000

2-28-03
To Jenny Paris
Mr [redacted]
notes w/ changes only - see attached.
Steve Wilson

RE: Your File Number: 455927
Our Insured/Your Customer: [redacted]
Claim Number: 23-1556-313
Date of Event: 01/10/03

Dear Ms. Paris:

On February 7, 2003, we sent Mr. Greg Thrasher copies of the damages in the amount of $18,684.47. This amount will be reduced by a salvage recovery from Dick's Auto Wrecking, based on a basket case evaluation. We also sent copies of our fire investigator's report and photographs.

We are gaining transcription of our insured's statement of events; however, they are relatively simple. He had no prior problems with the vehicle. It had sat for two to three hours, and he went to start it and an explosion took place with pieces of plastic blowing out the underside of the car and an engine compartment fire ensuing.

There is no police or fire report available.

There is no after-market equipment concerns.

There are no concerns regarding modifications, alterations, or changes.

The owner does not have any recall notices.

The subject vehicle was not involved in a prior accident.

There are no injuries.

We will ask Mr. [redacted], by carbon copy of this letter, for any maintenance, warranty or repair orders.

On February 7, 2003, we indicated to Mr. Thrasher that the vehicle was available for inspection for 30 days at Dick's Auto Wrecking in Park Rapids, Minnesota.

After your further consideration of our claim, please advise. If necessary, we will refer to an attorney for legal action.

Sincerely,

Steve Wilson
Claim Representative
State Farm Mutual Automobile Insurance Company
1-800-892-9611

SW/048/0224003.37

cc: [redacted]
Thief River Falls, MN 56701
(Note: Do you have any copies of maintenance, warranty, or repair orders on your vehicle? If so, we need to send to G.M.)

Maintenance
Oil Changed every 3000 mi.
at Farmers Union Oil Co. TRF.
218-681-3512
- No warranty or repair work done -
We had no problem with the car -

State Farm Insurance Companies®

P.O. Box 226
Thief River Falls, MN 56701
Phone: (218) 681-3552
Toll-Free: 1-800-892-9611

March 24, 2003

Ms. Jenny Paris
ESIS
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000

RECEIVED
MAR 31 2003
ESIS-GM CLAIMS UNIT

RE: Your File Number: 455927
Our Claim Number: 23-1556-313
Our Insured: [redacted]
Your Client: General Motors Corporation

Dear Ms. Paris:

The "basket case" salvage evaluation on this automobile is $1,322.50. This effectively reduces the net value of our subrogation claim to $17,361.97.

We have given GM ample opportunity to inspect this vehicle, and have sent very detailed photographs from our fire expert.

Please let us know in the near future what your position will be in this matter.

Sincerely,

Steve Wilson
Claim Representative
State Farm Mutual Automobile Insurance Company
1-800-892-9611

SW/023/0324011.37

Claim 23-1556-313

SALVAGE EVALUATION GUIDE

Year 2000 Make Buick Model Series Park Ave Body Style Sdn Engine Cubes ____ ACV ____

Front Clip		Rear Clip	100.00	Std. Trans.	
LF Fender		RR Quarter	✓ 100.00	Auto. Trans.	100.00
RF Fender		LR Quarter	✓ 100.00	Rear End	RH assy 100.00 LH assy
Bumper		Deck Lid	✓ 225.00	Driveshaft	
Hood		Tail Gate		R. Knee	
Grille		Bumper Rear	250.00	L. Knee	
Radiator		R Body Panel		4 Wd. Parts	
Support		Trunk Floor	50.00	Bucket Seats	
H/L Assys.		Gas Tank	✓ 50.00	Rear Seat	
A/C Parts	50.00	T/L Assys.	RH 50.00 LH 50.00	Pickup Box	
RF Door Assy.	✓ 350.00	Roof Panel	✓ 75.00	Pickup Cab	
LF Door Assy.	✓ 350	P/S Assy.		Van Doors	
RR Door Assy.	✓ 300.00	P/B Parts		Carburetor	
LR Door Assy.	✓ 300.00	Cruise Control		Starter	
Glass		Radio		Battery	
RF Tire		AM/FM		Special Equipment (Specify)	
LF Tire	✓ } 45.00	Eight Track		Front End Fill	
RR Tire	✓	W/S Wiper Mtr.		motor & Trans + Dash	
LR Tire	✓	Heater Mtr.		Bar	
Spare		Dash			
Wheels	4 Alu 200.00	Console			
Wheel Covers		Engine			

total price is within $100.00 of prescribed percentage value, *do not handle as a basket case.*

Total value of usable parts $ 2645.00 * Less 50% $ 1322.50 Gross salvage recovery $ 1322.50

Valuator: Robert A Monson Date: 3/18/03

Circumstances may indicate that a higher or lower percentage is more appropriate.

47012 Printed in U.S.A.

Jenny Paris
Claim Administrator
ESIS/GM Central Claims Unit

ESIS
An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3413
Facsimile 313.665.0911
Jenny.Paris@esis.com

March 13, 2003

Attn: Steve Wilson
State Farm Insurance Co.
P.O. Box 226
Thief River Falls, MN 56701

Your Claim Number:	23 1556 313
Esis File Number:	455927
Date of Event:	1/10/03
Your Insured:	[redacted]
Our Client:	General Motors Corporation

Dear Mr. Wilson:

Please be advised, I have had this file referred for technical evaluation. Upon the conclusion of this evaluation, I will contact you with our position in this matter.

Thank you for your time and cooperation.

Sincerely,

Jenny Paris

CAHILL
&
MARQUART, P.A.
TRIAL ATTORNEYS
www.cahill-marquart.com
All Attorneys Admitted in Minnesota and North Dakota

James D. Cahill
1924-1994

Steven J. Cahill *
Steven L. Marquart *
Barton J. Cahill *

* Certified Civil Trial Specialist
NBTA and MN Bar Association

PLEASE RESPOND TO:
X 603 Center Avenue, Suite 200
P.O. Box 1238
Moorhead, Minnesota 56561-1238
Telephone: (218) 236-4900
FAX: (218) 236-4909

P.O. Box 2602
Fargo, North Dakota 58108-2602
Telephone: (701) 293-5035

E-MAIL ADDRESSES:
scahill@cahill-marquart.com
smarquart@cahill-marquart.com
bcahill@cahill-marquart.com

P 4/2/03 gf

March 27, 2003

Ms. Jenny Paris
Claim Administrator
ESIS / GM Central Claims Unit
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000

REC
APR 01 2003
ESIS-GM CLAIMS UNIT

RE: ESIS File: 455927
Your Client: General Motors Corporation
Our Insured: [redacted]
Date/Loss: January 10, 2003
Our File: BJC-3319-03

Dear Ms. Paris:

This office has been retained by State Farm Mutual Automobile Insurance Company to represent its subrogation interest in connection with the above-referenced claim.

In reviewing this file, it appears State Farm has provided you with all information necessary for you to properly evaluate this claim. Specifically, State Farm has provided you with a detailed expert opinion report, including photographs, as well as damages documentation. You have also had ample opportunity to inspect the vehicle.

If we have not heard from you regarding settlement of this matter within the next thirty (30) days, I will proceed with a formal lawsuit against General Motors seeking the full $17,361.97, together with costs, disbursements and interest.

Sincerely yours,

Bart Cahill
Barton J. Cahill

4/2/03 gf

BJC:djk

cc: Mr. Steve Wilson
(Claim No: 23-1556-313)

CAHILL
&
MARQUART, P.A.
TRIAL ATTORNEYS
www.cahill-marquart.com
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James D. Cahill
1924 - 1994

Steven J. Cahill *
Steven L. Marquart *
Barton J. Cahill *

* Certified Civil Trial Specialist
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X 403 Center Avenue, Suite 200
P.O. Box 1238
Moorhead, Minnesota 56561-1238
Telephone: (218) 236-4900
FAX: (218) 236-4909
__ P.O. Box 2602
Fargo, North Dakota 58108-2602
Telephone: (701) 293-5035

E-MAIL ADDRESSES:
scahill@cahill-marquart.com
smarquart@cahill-marquart.com
bcahill@cahill-marquart.com

P 4/15/03 SP

April 7, 2003

RECEIVED
APR 15 2003
ESIS-GM CLAIMS UNIT

Ms. Jenny Paris
Claim Administrator
ESIS / GM Central Claims Unit
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000

RE: ESIS File: 455927
Your Client: General Motors Corporation
Our Insured: [redacted]
Date/Loss: January 10, 2003
Our File: BJC-3319-03

Dear Ms. Paris:

This follows up our telephone conversation of April 2, 2003. I understand you have sent the entire file to your engineers for review. You indicated the review normally takes four to eight weeks. Upon completion of their review, I understand the next step is for the General Motors' attorneys to make a determination, based upon the engineers' review, as to whether to pay the claim or deny it.

Based upon the above information, I will agree to hold off on bringing the lawsuit until I hear from you regarding your final position on this matter. I will diary my file ahead 60 days. If I have not heard from you by that time, I will contact you again.

Sincerely yours,

Bart Cahill

Barton J. Cahill

BJC:arw

cc: Mr. Steve Wilson
(Claim No: 23-1556-313)

Jenny Paris
Claim Administrator
ESIS/GM Central Claims Unit

M/C: 48. 20 D71
P.O. Box 300
Detroit, MI 48265-3000

ESIS
An Insurance Services Company

April 17, 2003

Attn: Barton Cahill
Cahill & Marquart, P.A.
P.O. Box 1238
Moorhead, MN 56561-1238

RE: Your Client: State Farm Mutual Ins./ [redacted]
Your File: BJC-3319-03
Date of Loss: 1/10/03
Our Claim: 455927
Our Client: General Motors Corporation

Dear Mr. Cahill:

This correspondence is in regards to the above captioned claim concerning a 2000 Buick Park Avenue.

A review of this matter has been completed. As we discussed previously, we are prepared to offer $12,000.00 to settle this claim. Should you choose to accept this offer, please sign the attached release. Upon my receipt of the signed and notarized release, I will have the settlement payment released immediately.

If I do not hear from you within 30 days, I will assume that you are not interested in settling this claim.

Thank you for your attention in this regard.

Sincerely,

Jenny Paris

RELEASE OF ALL CLAIMS

File No: 8213-259-455927jp

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, State Farm Insurance Co. a/s/o [redacted] being of lawful age, for the sole consideration of Twelve Thousand Dollars ($12,000.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge ESIS/General Motors Corporation, Royal Buick Company Inc., and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 10th of January, 2003 at or near Thief River Falls, MN.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law. "

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this _____ day of _____, 2003.

CAUTION: READ BEFORE SIGNING

_____ X_____ LS
Witness

_____ X_____ LS
Witness

STATE OF _____ }
}-SS
COUNTY OF _____ }

On the _____ day of _____, 20___, before me personally appeared _____

_____

to me known to be the person(s) named herein and who executed the foregoing Release and _____

acknowledged to me that _____ voluntarily executed the same.

My term expires _____, 20___, _____
Notary Public

CAHILL
&
MARQUART, P.A.

TRIAL ATTORNEYS

www.cahill-marquart.com

All Attorneys Admitted in Minnesota and North Dakota

James D. Cahill
1924-1994

Steven J. Cahill *
Steven L. Marquart *
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* Certified Civil Trial Specialist
NBTA and MN Bar Association

PLEASE RESPOND TO:

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P.O. Box 1238
Moorhead, Minnesota 56561-1238
Telephone: (218) 236-4900
FAX: (218) 236-4909

__ P.O. Box 2602
Fargo, North Dakota 58108-2602
Telephone: (701) 293-5035

E-MAIL ADDRESSES:
scahill@cahill-marquart.com
smarquart@cahill-marquart.com
bcahill@cahill-marquart.com

April 23, 2003

Ms. Jenny Paris
Claim Administrator
ESIS / GM Central Claims Unit
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000

RECEIVED
APR 29 2003
ESIS-GM CLAIMS UNIT

RE: ESIS File: 455927
Your Client: General Motors Corporation
Our Insured: [redacted]
Date/Loss: January 10, 2003
Our File: BJC-3319-03

Dear Ms. Paris:

Thank you for your letter of April 17, 2003, regarding settlement of the above matter.

I enclose herewith the fully executed and notarized Release of All Claims. At this time, please promptly forward the $12,000.00 settlement draft made payable to State Farm Insurance Company.

If you have any questions, please let me know.

Sincerely yours,

Barton J. Cahill

Barton J. Cahill

BJC:djk
Enclosure

cc: Mr. Steve Wilson
(Claim No: 23-1556-313)

RELEASE OF ALL CLAIMS

File No: 8213-259-455927jp

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, State Farm Insurance Co. a/s/o[redacted] being of lawful age, for the sole consideration of Twelve Thousand Dollars ($12,000.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge ESIS/General Motors Corporation, Royal Buick Company Inc., and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 10th of January, 2003 at or near Thief River Falls, MN.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law. "

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this 22 day of April, 2003.

CAUTION: READ BEFORE SIGNING

Witness

Witness

x Steven H Wilson LS

x for State Farm Ins Co LS

STATE OF Minnesota }
COUNTY OF Pennington } -SS

On the 22 day of April, 20 03, before me personally appeared Steven H. Wilson

to me known to be the person(s) named herein and who executed the foregoing Release and he acknowledged to me that he voluntarily executed the same.

My term expires January 31, 2006 Lorille M Johnson
Notary Public

LORILLE M. JOHNSON
NOTARY PUBLIC-MINNESOTA
MY COMMISSION EXPIRES JAN. 31, 2006

456345

Jenny Paris
Claims Administrator
ESIS GM Central Claims

ESIS

An Insurance Services Company
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665.3413
Facsimile 313.665.0911
Jenny.Paris@esis.com

March 25, 2003

Attn: Amy Bolton
Ohio Casualty Grp.
9450 Seward Rd.
Fairfield, OH 45014

Your Insured:	[redacted]
Our File Number:	456345
Your Claim Number:	Cincinnati AU 03135054
Our Client:	General Motors Corporation
Date of Event:	1/28/03

Dear Ms. Bolton:

We are a Third Party Administrator on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals as they may not be returned.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to an, .difications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Provide copies of your repair estimates and proof of payment (cancelled checks). If this was a total loss, please submit a salvage estimate and your total loss work sheet.

11. Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Jenny Paris

SR No.	1-70430388	Ref No.		BRC Type	PAR	Safety Yes	Bus. Unit BRC
		Site				Area	PAR
Last Name	[redacted]			Approval	Not Initiated	Sub-Area	Initiate PAR-Thermal Event
					[redacted]		Phone
Evening #					Bob s of Barnesville, Inc.	Updated	2/27/03 9:06:58 AM
		State	OH ZipCd 43793-1167		Closed		DREWK
Make	Buick	Mileage	20000	Serial #VIN	1G4CW52K0P4612825		Satisfied	11:26:03 AM
	Park Avenue	Year	1990	Warr. Start	07/21/1990	Abstract	Thermal Event	Closed	2/27/03 9:07:46 AM
Customer Description	This is a PAR file. Do not discuss this case with the customer. Direct all inquiries to Don Latimer/PAR/57748.						

			Cust went out and [redacted] that she started the veh [redacted]. Cust states that [redacted] that the hood was opened. Cust states that there were [redacted]ary cold. Not started the day before. Did not depress accelerator.
Owner		1/25/03 12:30:00 PM	
Waldie		Doris	
		none	the veh was totaled
1	0		[redacted] Vehicle Location UNKN
		Component potably all intake manifold	
N	Snowy		
			Bolton Amy
Bob Chev, Barnesville, OH. Last svc Oct 02.		Concrete	
			Insurance Agency Ohio Casualty (513) 603-7188
UNKN			

PAR Detail

Y Y NONE

0

Snowy

Prop Est Repair Cost

Thermal Event-Engine Compartment.

Personal

Inspection Not Performed

02/27/03	DREWK	SR Closed - Satisfied		Done	Service Request has been Closed Satisfied.
Comment					Confidential Comment
02/27/03	DREWK	Ownership Changed		Done	Service Request Ownership has changed FROM: LATIMERD TO: DREWK
Comment					Confidential Comment
02/27/03	DREWK	BRC PAR	Close-No Offer to Repair/Rep	Done	Closing Par File
Comment					Confidential Comment

Business summary--1-crm reviewed par file 2-crm contacted customer and confirmed 1241 facts. 3-crm contacted TM for further directives. 4-crm advised customer that file is to be forwarded to ESIS due to Insurance Co. 5-crm provided Insurance Co with sale contact information. 6-crm closed file and forwarded to ESIS, due to Insurance Involvement. NO REPAIR OR REPURCHASE HAS BEEN OFFERED CUSTOMER. Kevin Drew/Par/57792

02/27/03	DREWK	BRC PAR	ESIS- Insurance Involvement	Done	ESIS Insurance Involvement
Comment					Confidential Comment

Insurance agent states they have settled with Cast and are subrogating with GM.
Amy Bolton
Ohio Casualty
9480 Seward Rd.
Fairfield, OH 45014
513-863-7189
CRM advised file will be sent to ESIS and provided Address
Cast states if the veh is going to be inspected Amy Bolton must be notified. Kevin Drew/Par/57792

02/27/03	DREWK	BRC PAR	Inspection Not Required	Done	No Inspection
Comment					Confidential Comment

No Inspection- Insurance Co Subrogating. Kevin Drew/Par/57792

02/26/03	DREWK	Inbound Call Third Party	Service Request Update	Done	Insurance Co Called
Comment					Confidential Comment

Insurance agent states they have settled with Cast and are subrogating with GM.
Amy Bolton
Ohio Casualty

9450 Seward Rd
Fairfield, OH 45014
513-603-7188
CRM advised she will be sent to ERIE and provided Address.
Cust states if the veh is going to be inspected Amy Bolton must be notified. Kevin Daniel/Par/57782

02/26/03	HAMILTOD	Inbound Call Customer	Transfer/Referral	Done	Transfered to PAR Queue with Kevin
Comment	Amy Bolton called in to speak with working CRM or someone in PAR, CRM conferenced cust in with Kevin in PAR. Daniel Hamilton/CAC/Tampa/L1E/CORD				Confidential Comment
02/26/03	SMITHD	Inbound Call Customer	Transfer/Referral	Done	Transfered to prev csr
Comment	Insurance agent called Crm transferred to prev csr Al Smith/etc/csc				Confidential Comment
02/25/03		Inbound Call Customer	Transfer/Referral	Done	TRANSFER
Comment					Confidential Comment
02/25/03	JAMESA	Notify CRM		Done	PUB CONTACT
Comment	CUSTOMER IS TOO BE DIRECTED TO EXT 58548.				Confidential Comment
02/10/03	LATIMERD	BRC PAR	Initial Contact- AVM	Done	Initial contact w/AVM.
Comment	CRM left VME for the AVm, Mr Jack Adams. #8037. CRM advised the Cust's concern and GM decision. Don Latimer/PAR/57748				Confidential Comment
02/10/03	LATIMERD	BRC PAR	Initial Contact- Dealer	Done	Initial contact w/Dlr.
Comment	CRM contacted the Dlr, BOB S CHEVROLET OLDS BUICK GEO PO BOX 370, BARNESVILLE, OH 43713-0370, PH: (740) 425-1941. CRM spoke w/Mr Shane Wilson, Svc Mgr. Mr Wilson reviewed the Cust's svc hist. This veh has been regularly maintained at the Dlr. Don Latimer/PAR/57748				Confidential Comment
02/10/03	LATIMERD	BRC PAR	Initial Contact- Phone	Done	Initial contact w/Cust.
Comment	CRM contacted the Cust at (740) 472-1986. CUst related the following details of the incident. DETAILS OF INCIDENT: Cust stated she had not contacted CAC/in this incident and believes it had been reported by her insurance company. Cust stated she was the original owner of the veh. Cust stated her veh had sat for for over a day w/o being started. She stated it was very cold the day of the incident and she had decided to start her veh and clean the snow from it. Cust stated as she turned the ignition key on she heard a loud bang and saw smoke coming from around the hood. Her daughter who had been standing on their porch called the Fire Dept who responded and extinguished the fire. Cust stated her insurance provider has taken the veh to an unknown location. She stated she has forwarded her Cert of Title for the veh to the insurance company. Cust seeks to know what caused the event. CRM advised GM needed the permission of the owner of the veh in order to perform an independent inspection and she has relinquished her ownership. CRM advised Cust to contact her insurance provider as they may have performed a cause and origin inspection of the veh.				Confidential Comment

	Don Latimer/PAR/57748				
02/10/03	LATIMERD	BRC PAR	Acknowledgement	Done	Acknowledgement Contact.
Comment	CRM contacted the Cust at (740) 472-1958.				Confidential Comment
	Don Latimer/PAR/57748				
02/07/03	BOYCER	Ownership Changed		Done	Service Request Ownership has changed FROM: BOYCER TO: LATIMERD
Comment					Confidential Comment
02/07/03	LATIMERD	BRC PAR	Case Assigned	Done	THIS FILE HAS BEEN ASSIGNED TO DON LATIMER AT 57748
Comment					Confidential Comment
02/07/03	FIELDSK	Ownership Changed		Done	Service Request Ownership has changed FROM: FIELDSK TO: BOYCER
Comment					Confidential Comment
02/07/03	BOYCER	Ownership Changed	Ownership Escalated to BRC	Done	Ownership Escalated to BRC
Comment					Confidential Comment
02/06/03	BOYCER	Escalation	Initiate PAR	Done	PAR
Comment	File has been received and assigned in PAR Ruthe Boyce /PAR				Confidential Comment
02/06/03	FIELDSK	Inbound Call Customer	Complex Request	Done	Product Allegation
Comment	Cust states that she is the [redacted] 1999 Buick Park Avenue. Cust states that her veh [redacted] about 20,000 miles. Cust states that her insurance co advised her to contact GM to inquire about research to see if there was a defect. Cust seeks to inquire about that process. CRM advised cust that CRM can issue a PAR. Cust states that she went out to wipe the snow off of her veh. Cust states that she started the veh and there was a loud bang. Cust states that there was smoke. Cust states that when the hood was open, flames appeared. Cust states that her insurance company totaled the veh. CRM advised cust that CRM will initiate a PAR. Cust did not want to give her date of birth or height. CRM advised that file will escalated. Kiesha Fields, cars, lps.				Confidential Comment
J74					Engine - Manifold Gasket (Intake / Exhaust)

OHIO CASUALTY GROUP

AMY BOLTON,AIC, Subrogation Specialist

RECEIVED
MAR 18 2003
EBIS-GM CLAIMS UNIT

March 14, 2003

Ebsis/GMC Central
Jenny Paris
300 Renaissance Ctr
Mailcode 482C20D71
Detroit, MI 48265-3000

RE:	Our Claim Number:	Cincinnati AU 03135054
	Our Insured:	[redacted]
	Date of Loss:	1/28/2003
	Your Claim Number:	456345
	Your Insured:	GMC/Buick

Dear Ms. Paris:

Our Company is the insurance carrier for Doris Weddle.

On or about 1/28/2003, our insured was involved in an incident with your insured, GMC/Buick. Our investigation indicates that your insured is responsible for the incident.

The purpose of this letter is to put you on formal notice of our subrogation rights in this matter and request reimbursement of the damages in the amount of $17,588.55.

Supporting documents are enclosed for your review.

Please forward your check payable to "West American Insurance Company as subrogee of Doris Weddle."

If you have any questions regarding the above, please do not hesitate to call.

Sincerely,

Ohio Casualty Group
Subrogation Department

Amy M. Bolton
Subrogation Specialist

Encl.

9450 Seward Road, Fairfield, OH 45014
Telephone: 513.603.7188
Toll Free: 1.800.843.6446.7188
Fax: 513.603.3171
amy.bolton@ocas.com

CIF: PAYMENT INFO FOR: 03 5054 13/14/2003 N5285
CICS ** LASER CHECK **
AFTER HRS REL:
AUTH. LEV APP:

ISS DT	DUP PROC DT	ORG PROC DT	PAYMENT TYPE	PYMT. AMOUNT	CHECK NO.
02/10/2003	02/10/2003	02/20/2003	COMP-LOSS	267.55	83-866802

PAYEE: KOUNTRY KAR KARE INC

PURPOSE OF PAYMENT:
RENTAL FOR DORIS WEDDLE

MSG AREA:

PAYEE TYPE: VENDOR (CONTRACTOR, ETC.)
AUTH. BY: [redacted]

MAILING ADDRESS:
[redacted]
[redacted] OH 43793

TAX.I.D.NO: 311462904
1099 REPORTABLE: Y
MED.PAY:
LUMP SUM PAYMENT:

ATTY FEES: CLMNT: EMPLYR: ATTY/ADJ:
WC KIND CODE:
WC LOSS CATG:

GEN: PF4/16 ACCT RESV: PF5/17 PAY/RECOV: PF6/18
CLAIMANT PF8/20 UNPROC: PF9/21 ADJUSTER: PF11/23 REALTIME RESV: PF12/24
CONT:ENTER PREV: PF10/22 HELP: PF1/13 LINE: PF7/19 SELECT FUNCT:

CIF: PAYMENT INFO FOR: 03 3054 13/14/2003 N5265
CICS * LASER CHECK **
AFTER ERR REL:
AUTH. LEV APP:
IRS DT DUP PROC DT ORG PROC DT PAYMENT TYPE PYMT. AMOUNT CHECK NO.
03/05/2003 03/05/2003 03/11/2003 COMP-LOSS 7.00 B3-899938

PAYEE: BORIS WEDDLE

PURPOSE OF PAYMENT:
REIMBURSEMENT FOR LICENSE PLATES
DAMAGED IN FIRE

MSG AREA:

PAYEE TYPE: INSURED
AUTH. BY: [redacted]

MAILING ADDRESS:
[redacted]UE
OH 43793

TAX.I.D.NO:
ATTY FEES: CLMNT: EMPLYR: ATTY/ADJ:
1099 REPORTABLE: N
UC KIND CODE:
MED.PAY:
UC LOSS CATG:
LUMP SUM PAYMENT:

GEN: PF4/16 ACCT RESV: PF5/17 PAY/RECOV: PF6/18
CLAIMANT PF8/20 UNPROC: PF9/21 ADJUSTER: PF11/23 REALTIME RESV: PF12/24
CONTINUE PREV: PF10/22 HELP: PF1/13 LINE: PF7/19 SELECT FUNCT:

CIF: PAYMENT INFO FOR: 03 '5054 03/14/2003 M5285
CICS * LABEL CHECK **
AFTER HRS REL:
AUTH. LEV APP:

IBS DT	DUP PROC DT	ORG PROC DT	PAYMENT TYPE	PYMT. AMOUNT	CHECK NO.
03/05/2003	03/05/2003	03/11/2003	COMP-LOSS	7.00	03-899938

PAYEE: DORIS WEDDLE

PURPOSE OF PAYMENT:
REIMBURSEMENT FOR LICENSE PLATES
DAMAGED IN FIRE

MSG AREA:

PAYEE TYPE: INSURED
AUTH. BY: [redacted]

MAILING ADDRESS:
[redacted]
OH 43793

TAX.I.D.NO:
ATTY FEES: CLMNT: EMPLYR: ATTY/ADJ:
1099 REPORTABLE: N
VC KIND CODE:
MED.PAY:
VC LOSS CATG:
LUMP SUM PAYMENT:

GEN: PF4/16 ACCT REEV: PF5/17 PAY/RECOV: PF6/18
CLAIMANT PF8/20 UNPROC: PF9/21 ADJUSTER: PF11/23 REALTIME REEV: PF12/24
CONT:ENTER PREV: PF10/22 HELP: PF1/13 LINC: PF7/19 SELECT FUNCT:

CIF: PAYMENT INFO FOR: 03 5054 03/14/2003 M5285
CICE * LASER CHECK **
AFTER MRS REL:
AUTH. LEV APP:

ISS DT	SUP PROC DT	ORG PROC DT	PAYMENT TYPE	PYMT. AMOUNT	CHECK NO.
02/10/2003	02/10/2003	02/21/2003	COMP-LOSS	17,044.00	83-870412

PAYEE: DONIS WEDDLE

PURPOSE OF PAYMENT:
IN SETTLEMENT OF COMPREHENSIVE LOSS

MSG AREA:

PAYEE TYPE: INSURED
AUTH. BY: [redacted]

MAILING ADDRESS:
[redacted]

ON 43793

TAX.I.D.NO:
1099 REPORTABLE: N
MED.PAY:
LUMP SUM PAYMENT:

ATTY FEES: CLMNT: ENPLYR: ATTY/ADJ:
WC KIND CODE:
WC LOSS CATG:

GEN: PF4/16 ACCT RESV: PF5/17 PAY/RECOV: PF6/18
CLAIMANT PF8/20 UNPROC: PF9/21 ADJUSTER: PF11/23 REALTIME RESV: PF12/24
CONT:ENTER PREV: PF10/22 HELP: PF1/13 LINE: PF7/19 SELECT FUNCT:

INFORMATION SERVICES INC.

Ohio Casualty

Market Valuation Report

Report Reference Number: 30435600
Claim reference: 03-136064
Loss Incident Date: 01/28/2003
Insured: Weddle

Adjuster: Garrett, Jason

Owner: [redacted]

NO CLAIMS

MAR 14 2003

DROP

Introduction

Ohio Casualty has conducted an appraisal of your 1999 Buick Park Avenue 4 Door Sedan located in Woodsfield, OH. The appraisal information was then used to conduct research in your local market to determine the local market value of your car. This Market Valuation Report details the results of that research. It contains the following sections:

Vehicle Valuation Summary	Provides the market valuation including all components
VINguard™ Vehicle Identification	Details the vehicle configuration information
VINguard™ Vehicle History Information	Provides the results of vehicle history research
CARFAX® Report	Provides the results of a CARFAX vehicle history database search
Local Market Definition	Details the local market basis for this valuation
Valuation Methodology	Describes the method used to evaluate the loss vehicle
Vehicle Condition	Details the vehicle's pre-accident condition
Local Market Comparable Vehicles	Presents the comparable vehicles located in your market
Guidebook Reference Amount	Presents the N.A.D.A. Vehicle Guide Retail Value
Vehicle Model Information	Describes characteristics of the loss vehicle type
NHTSA Vehicle Recall	Lists National Highway Traffic Safety Administration recall notices
Vehicle Appraisal and Valuation Notes	Lists detailed log notes for this file

Claim reference: -135054

Report Reference Number: 3043560

Vehicle Valuation Summary

999 Buick Park Avenue 4 Door Sedan - Woodsfield, OH

Below are the components included in this local market valuation:

Component	Code		Value
Base Value			$ 12,102.00
Odometer		20,000	+ 1,998.00
Equipment			
Transmission			
Automatic Transmission	AT	Standard	Included
Overdrive	OD	Standard	Included
Power			
Power Steering	PS	Standard	Included
Power Brakes	PB	Standard	Included
Power Windows	PW	Standard	Included
Power Locks	PL	Standard	Included
Power Driver Seat	SP	Standard	Included
Power Passenger Seat	PC	Standard	Included
Power Mirrors	PM	Standard	Included
Power Trunk/Tailgate	PT	Standard	Included
Decor/Convenience			
Air Conditioning	AC	Standard	Included
Rear Defogger	RD	Standard	Included
Tilt Wheel	TW	Standard	Included
Cruise Control	CC	Standard	Included
Leather Seats	LS		+ 400.00
Bucket Seats	BS	Standard	Included
4-Wheel Disc Brakes	DB	Standard	Included
Auto Level	AL	Standard	Included
Dual Mirrors	DM	Standard	Included
Keyless Entry	KE	Standard	Included
Radio			
AM Radio	AM	Standard	Included
FM Radio	FM	Standard	Included
Stereo	ST	Standard	Included
Cassette	CA	Standard	Included
Search/Seek	SE	Standard	Included
Compact Disc Player	CD		+ 150.00
Other			
Aluminum/Alloy Wheels	AW	Standard	Included
Intermittent Wipers	IW	Standard	Included
Air Bag	AG	Standard	Included
Passenger Air Bag	RG	Standard	Included
Anti-Lock Brakes (4)	AB	Standard	Included
Local Market Value			$ 14,650.00
Actual Cash Value			$ 14,650.00
Pre Tax Amount			$ 14,650.00
Vehicular Sales Tax		6.50%	+ 952.25
Adjusted Vehicle Value			$ 15,602.25

The base value is the local market value of a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard and predominant equipment.
As such, the vehicle equipment listing reflects proper deductions for all standard or predominant equipment which is not present on the loss vehicle.
In cases where a standard or predominant option is superseded by a replacement or upgrade, a corresponding addition will appear for the option which supersedes the standard/predominant option.

ACV raised to $16,000 based on NADA value and few comparable: CCC found on evaluatio

$ 16,000
+ 1040.00 tax
+ 4.00 title

Sales tax reflects all applicable state, county, and municipal taxes.

VINguard™ Vehicle Identification

VIN: 1G4CW52K9X4612025

Every vehicle sold in the United States is required to have a manufacturer assigned Vehicle Identification Number (VIN). This number provides the exact specifications of the vehicle. Decoding the VIN identifies the exact vehicle for which the local market value will be determined.

	Insurer Description	VINguard Analysis
Year	1999	1999
Make	Buick	Buick
Model	Park Avenue	Park Avenue
Model Number	CW5	CW5
Body Style	4 Door Sedan	4 Door Sedan
Engine	6-3.8L-FI	6-3.8l-Fi
Transmission	Automatic Transmission Overdrive	
Restraints	Air Bags (Driver+Pass.)	Air Bags (Driver+Pass.)
Odometer	20,000	

This vehicle was assembled in ORION, MI

VINguard™ is a database used to decode completely and accurately all manufacturer assigned Vehicle Identification Numbers.

VINguard™ Vehicle History Information

VINguard™ Messages: VINguard has decoded this VIN without any errors.

Claim reference: . 35054

Report Reference Number: 3043560

CARFAX VEHICLE HISTORY REPORTS

VEHICLE HISTORY INFORMATION

www.carfax.com

VIN: 1G4CW52K9X4612025

CARFAX searched its nationwide database of nearly 2 billion records to provide you with this detailed vehicle history. Avoid making a potentially costly mistake when buying your next used car. Order a CARFAX Vehicle History Report at www.carfax.com.

Carfax Results

DATE REPORTED	ODOMETER READING	INFORMATION SOURCE	GENERAL COMMENTS
07/29/1999	163	Ohio Motor Vehicle Dept. Woodsfield, OH Title #5600044607	Title issued First owner reported
07/29/1999		Ohio Motor Vehicle Dept. Woodsfield, OH	Registered as private vehicle
06/10/2002	15,999	Service Plan Co. Woodsfield, OH	Service contract issued

This coupon is courtesy of CARFAX Vehicle History Service. With CARFAX you can get the real history for virtually any car or truck on the road today.

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Find A CARFAX Certified Dealer
Get The Real History On Any Used Car

CARFAX www.carfax.com

$5,000 Clean Title History Guarantee

Claim reference: . 35054

Report Reference Number: 3043560

Local Market Definition

local market value for your 1999 Buick Park Avenue 4 Door Sedan was defined by the ZIP code 43793 -- Woodsfield, OH . Adjacent markets were also searched as secondary sources to locate comparable vehicles. Details of the specific markets searched follow.

Zanesville/Newark

Marietta

The state of Ohio is composed of 12 distinct local markets. The following 2 local markets were used in the preparation of this vehicle market report.

Zanesville/Newark OH - Primary local market vehicle database
In this market, CCC maintains a database of 117 inspected dealer vehicles located at 1 dealership, and 643 dealer advertised, and 494 privately advertised vehicles taken from 11 local papers or magazines. This local database also includes 766 vehicle valuations researched in the last 90 days.

Marietta OH - Secondary local market vehicle database
In this market, CCC maintains a database of 564 dealer advertised, and 403 privately advertised vehicles taken from 7 local papers or magazines. This local database also includes 369 vehicle valuations researched in the last 90 days.

From these 2 local markets, comparable vehicles were selected based on the year, make, model, body style and engine configuration of your vehicle. Adjustments were made to the value of each comparable vehicle to compensate for differences in year, model, body style, engine configuration, packages, options, and mileage.

For your vehicle's Market Valuation Report, CCC identified 1 inspected dealer vehicle and 1 advertised vehicle as most comparable to your vehicle, and used their values to determine the Local Market Value.

Vehicles are determined to be comparable to the loss vehicle based on:

- Nearness to the loss vehicle's primary garage location
- Similarity of model, equipment, and odometer
- Precision of the data (inspected versus advertised)

Valuation Methodology

This Market Valuation Report was prepared for Ohio Casualty by CCC Information Services Inc. CCC has been preparing Market Valuation Reports for the insurance industry since 1981. CCC physically inspects vehicles for sale at vehicle dealerships in the local markets, and subscribes to local newspapers and automotive publications in these markets. CCC maintains vehicle databases containing these inspected dealership vehicles along with the dealer and private party advertised vehicle information.

When Ohio Casualty requests a Market Valuation Report from CCC, they provide CCC the VIN (Vehicle Identification Number) of the loss vehicle. Decoding this VIN identifies the exact vehicle for which the local market value will be done. See the VINguard™ Vehicle Identification section.

Ohio Casualty also provides CCC the vehicle owner's ZIP code. This identifies the local market that will be used to determine the market value. See the Local Market Definition section.

Finally, Ohio Casualty provides CCC with the configuration of the loss vehicle including equipment, odometer, condition, maintenance, etc. This information is the starting point for determining the local market value.

Using this information, CCC searches its databases to find comparable vehicles in the local market. Each vehicle located is compared to the loss vehicle, and adjustments are made for differences in model, equipment, and odometer. Those vehicles that are deemed most comparable to the loss vehicle are used to determine the local market value. See the Local Market Definition section.

After the Adjusted Value for each comparable vehicle is calculated (see the Local Market Comparable Vehicle section), CCC calculates the Local Market Value. This calculation is a weighted average. Using a weighted average allows those vehicles most similar to the loss vehicle to contribute a greater percentage to the Local Market Value than less similar vehicles.

Factors that determine similarity are:

- Precision of the data (inspected versus advertised)
- Equivalency of model, equipment, and odometer
- Nearness to the loss vehicle's primary garage location

Using a weighted average results in a more accurate Local Market Value as the vehicles most similar and closest to the loss vehicle contribute more to the value than less similar, more distant vehicles.

Claim reference: 35054

Report Reference Number: 3043560

Vehicle Condition

Ohio Casualty uses Condition Inspection Guidelines to determine the condition of key components of the loss vehicle. These guidelines are specific to geographic location, year, and vehicle type. The guidelines describe physical characteristics for each of the vehicle components. Based on these guidelines, Ohio Casualty determines the condition of the vehicle prior to the loss.

Component	Condition	Adjustment	Inspection Notes
Mechanical	Average private	$0	
Body/Glass	Average private	$0	
Paint	Average private	$0	
Interior	Average private	$0	
Tires	Average private	$0	
Total Adjustments:		$0	

- The Condition Inspection Guidelines provide information based on vehicle age, vehicle type, and geographic location. Your vehicle has been identified as being located in the Midwest region as a newer passenger car.
- The Condition Inspection Guidelines, and all dollar adjustments, are determined by surveys, inspections, and interviews with dealerships across the United States.

Local Market Comparable Vehicles

... local market comparable vehicles are compared to the loss vehicle, and adjustments are made for differences in equipment, odometer, model, etc. The Adjusted Value represents the price of the comparable configured exactly as the loss vehicle.

Loss Vehicle	Inspected Dealer Comparable 1	Dealer Vehicle Comparable 2	Inspected Dealer* Comparable 3
1999 Buick	1999 Buick	1999 Buick	1999 Buick
Park Avenue	Park Avenue	Park Avenue	Park Avenue
4 Door Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission	Automatic Transmission Overdrive
6-3.8L-PI	6-3.8L	Unknown	6-3.8L
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette Compact Disc Player	AM/FM Stereo Cassette Compact Disc Player Premium Sound System	AM/FM Stereo Seek Cassette	AM/FM Stereo Cassette Compact Disc Player Premium Sound System
Not Found on Loss Vehicle	Theft Deterrent/Alarm Heated Seats (2) Steering Wheel Touch Controls		Theft Deterrent/Alarm
20,000 miles	61,457 miles	Unlisted miles	35,890 miles
	Recently Available for $13,900	Price $12,500	List Price $16.9 Take Price $13.9
Adjustments			
Radio Options	+0	+150	
Not Found on Loss Vehicle	-607		-1
Mileage	+2,312	+1,998	+7
Baseline Adjustment	-727	-727	-7
Adjusted Value	$14,878	$13,921	$13.8
Location	Bates Auto Isle	Hoffer Pont Buic GMC	Laris Chevy-Buick
Contact	Debbie Curtis		John Laris-GM-Owner
Telephone	740-453-3833	740-452-4579	800-466-2766
Stock ID	Stock: 8918	Stock: 7518A	Stock: P4926
VIN	1G4CW52K2X4638918		1G4CW52K6X4658508
		Pub Date 1/18/2003	Inspected 1/17/2003
Distance from Woodsfield	50 Miles- Zanesville	50 Miles- Zanesville	92 Miles- Rittman

Claim reference: 35054

Report Reference Number: 3043560

Loss Vehicle	Inspected Dealer* Comparable 4	Inspected Dealer* Comparable 5	Inspected Dealer* Comparable 6
1999 Buick	1999 Buick	1999 Buick	1999 Buick
Park Avenue	Park Avenue	Park Avenue	Park Avenue
4 Door Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission Overdrive
6-3.8L-FI	6-3.8L	6-3.8L	6-3.8L
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette Compact Disc Player	AM/FM Stereo Compact Disc Player	AM/FM Stereo Cassette	AM/FM Stereo Cassette Compact Disc Player Premium Sound System
			Electric Glass Roof
Not Found on Loss Vehicle	Heated Seats (2)	Theft Deterrent/Alarm	Traction Control Theft Deterrent/Alarm Heated Seats (2)
Not Found on Comparable Vehicle	Aluminum/Alloy Wheels		
20,000 miles	40,695 miles	83,548 miles	37,414 miles
	List Price $14,995 Take Price $14,695	List Price $11,995 Take Price $10,795	List Price $14,9 Take Price $14,4
Adjustments			
Roof			-5
Radio Options	+100	+150	
Not Found on Loss Vehicle	-400	-150	-6
Not Found on Comparable Vehicle	+200		
Mileage	+1,005	+3,434	+2,0
Baseline Adjustment	-727	-727	-7
Adjusted Value	$14,873	$13,502	$14,6
Location	Joyce Buick-Pontiac	Larie Chevy-Buick	Bob Daniels Buick, CO.
Contact	Bill Reagan	John Larie-GM-Owner	Steve Tarbutton
Telephone	440-288-1288	800-466-2766	614-885-2480
Stock ID	Stock: 4531A	Stock: 31010A	Stock: B3111A
VIN	1G4CW52K6X4653177	1G4CW52K2X4602047	1G4CW52K5X4611325
	Inspected 1/29/2003	Inspected 1/17/2003	Inspected 1/29/2003
Distance from Woodfield	132 Miles- Lorain	92 Miles- Rittman	104 Miles- Worthington

Claim reference: 35054

Report Reference Number: 3043560

Loss Vehicle	Private Advertised* Comparable 7	Inspected Dealer* Comparable 8	Inspected Dealer* Comparable 9
1999 Buick	1999 Buick	2000 Buick	2000 Buick
k Avenue	Park Avenue	Park Avenue	Park Avenue
Door Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission	Automatic Transmission Overdrive	Automatic Transmission Overdrive
6-3.8L-FI	Unknown	6-3.8L	6-3.8L
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette Compact Disc Player	AM/FM Stereo Seek Cassette	AM/FM Stereo Cassette Compact Disc Player	AM/FM Stereo Cassette
	Electric Glass Roof		
Not Found on Loss Vehicle	Theft Deterrent/Alarm	Front Side Impact Air Bags	Theft Deterrent/Alarm Front Side Impact Air Bags
Not Found on Comparable Vehicle	Leather Seats		
20,000 miles	Unlisted miles	22,736 miles	32,951 miles
	Price $12,500	List Price $14,990 Take Price $18,400	List Price $16,90 Take Price $15,90
Adjustments			
Roof	-500		
Model/Year		-3,000	-3,00
Radio Options	+150	+0	+15
Not Found on Loss Vehicle	-150	-171	-32
Not Found on Comparable Vehicle	+400		
Mileage	+1,998	+671	+1,23
Baseline Adjustment		-727	-72
Adjusted Value	$14,398	$15,173	$13,23
Location	Dayton Tradin Post	Steve Barry Buick	Columbiana Buick/Olds/Cadi/Chev
Contact		Mike Mcingh	Bruce Hill
Telephone	937-520-3933	216-221-7000	330-549-9866
Stock ID		Stock: 568P	Stock: 123B137A
IN		1G4CW52K7Y4166068	1G4CW52K2Y4210901
	Pub Date 12/05/2002	Inspected 1/31/2003	Inspected 2/03/2003
Distance from Woodsfield	162 Miles- Dayton	126 Miles- Cleveland	87 Miles- North Lima

Claim reference: t 35054

Report Reference Number: 3043560

Loss Vehicle	Inspected Dealer* Comparable 10	Inspected Dealer* Comparable 11	Inspected Dealer* Comparable 12
1999 Buick	2000 Buick	1999 Buick	1999 Buick
[illegible] Avenue	Park Avenue	Park Avenue	Park Avenue
[illegible]Door Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission Overdrive
6-3.8L-FI	6-3.8L	6-3.8L	6-3.8L
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette Compact Disc Player	AM/FM Stereo Compact Disc Player	AM/FM Stereo Cassette Compact Disc Player Premium Sound System	AM/FM Stereo Cassette
Not Found on Loss Vehicle	Heated Seats (2)	Theft Deterrent/Alarm	Theft Deterrent/Alarm
	Front Side Impact Air Bags		Steering Wheel Touch Controls
Not Found on Comparable Vehicle	Aluminum/Alloy Wheels		
20,000 miles	31,935 miles	19,820 miles	41,011 miles
	List Price $17,995		
	Take Price $17,695	Recently Available for $15,295	Recently Available for $14,90
Adjustments			
Model/Year	-3,000		
Radio Options	+100	+0	+15
Not Found on Loss Vehicle	-571	-150	-20
Not Found on Comparable Vehicle	+200		
Mileage	+1,172	-8	+1,02
Baseline Adjustment	-727	-727	-72
Adjusted Value	$14,869	$14,410	$15,13
Location	Joyce Buick-Pontiac	Larla Chevy-Buick	Kempthorn Buick
Contact	Bill Reagan	John Larla-GM-Owner	Angelo Venditti
Telephone	440-288-1288	800-466-2766	330-456-4591
Stock ID	Stock: 6155A	Stock: P4955	Stock: BU01311A
VIN	1G4CW52K2Y4134953	1G4CW52K7X4638848	1G4CW52K7X4602805
	Inspected 1/29/2003		
Distance from Woodsfield	132 Miles- Lorain	92 Miles- Rittman	75 Miles- Canton

Claim reference: [illegible] 35054

Report Reference Number: 3043561

Loss Vehicle	Inspected Dealer* Comparable 13	Inspected Dealer* Comparable 14	Inspected Dealer* Comparable 15
1999 Buick	1999 Buick	1999 Buick	2000 Buick
[illegible]k Avenue	Park Avenue	Park Avenue	Park Avenue
[illegible]oor Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission Overdrive
6-3.8L-FI	6-3.8L	6-3.8L	6-3.8L
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette Compact Disc Player	AM/FM Stereo Cassette Compact Disc Player	AM/FM Stereo Compact Disc Player	AM/FM Stereo Cassette Compact Disc Player
	Electric Glass Roof		
Not Found on Loss Vehicle		Traction Control	Theft Deterrent/Alarm
		Heated Seats (2)	Front Side Impact Air Bags
Not Found on Comparable Vehicle		Aluminum/Alloy Wheels	
20,000 miles	34,706 miles	42,145 miles	23,349 miles
	Recently Available for $14,400	Recently Available for $14,695	Recently Available for $17,9[illegible]
Adjustments			
Roof	-500		
Model/Year			-3.0[illegible]
Radio Options	+0	+100	[illegible]
Not Found on Loss Vehicle		-514	-3[illegible]
Not Found on Comparable Vehicle		+200	
Mileage	+685	+1,086	+7[illegible]
Baseline Adjustment	-727	-727	-7[illegible]
Adjusted Value	$13,858	$14,840	$14,6[illegible]
Location	Jay Pontiac	Joyce Buick-Pontiac	Larla Chevy-Buick
Contact	Mark Timen	Bill Reagan	John Larla-GM-Owner
Telephone	440-232-5000	440-288-1288	800-466-2766
Stock ID	Stock: P2385	Stock: 6153A	Stock: P4941
VIN	1G4CW52K4X4635065	1G4CW52K3X4601750	1G4CW52K3Y4140552
Distance from Woodsfield	116 Miles- Bedford	132 Miles- Lorain	92 Miles- Rittman

Claim reference: t 35054

Report Reference Number: 3043560

Loss Vehicle	Inspected Dealer* Comparable 16	Inspected Dealer* Comparable 17	Inspected Dealer* Comparable 18
1999 Buick	2000 Buick	2000 Buick	2000 Buick
k Avenue	Park Avenue	Park Avenue	Park Avenue
Door Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission Overdrive
6-3.8L-FI	6-3.8L	6-3.8L	6-3.8L
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette Compact Disc Player	AM/FM Stereo Cassette Premium Sound System	AM/FM Stereo Cassette Compact Disc Player Premium Sound System Electric Glass Roof	AM/FM Stereo Cassette Compact Disc Player
Not Found on Loss Vehicle	Front Side Impact Air Bags	Theft Deterrent/Alarm Heated Seats (2) Front Side Impact Air Bags	Front Side Impact Air Bags
20,000 miles	14,589 miles	28,000 miles	35,301 miles
	Recently Available for $18,490	Recently Available for $17,390	Recently Available for $17,40
Adjustments			
Roof		-500	
Model/Year	-3,000	-3,000	-3,00
Radio Options	+150	+0	+
Not Found on Loss Vehicle	-171	-721	-17
Mileage	+276	+950	+1,37
Baseline Adjustment	-727	-727	-72
Adjusted Value	$15,018	$13,392	$14,87
Location	Bob Daniels Buick, CO.	Garrett Oldsmobile/Cadillac	Steve Barry Buick
Contact	Steve Tarbutton	Bob Rody-GM	Mike Mchugh
Telephone	614-885-2480	330-678-4705	216-221-7000
Stock ID	Stock: B3174A	Stock: G203	Stock: 551P
VIN	1G4CW52K2Y4211191	1G4CW52K6Y4178180	1G4CW52KXY4123750
Distance from Woodsfield	104 Miles- Worthington	99 Miles- Kent	126 Miles- Cleveland

Claim reference: t 15054

Report Reference Number: 30435600

Loss Vehicle	Inspected Dealer* Comparable 19	Dealer Vehicle* Comparable 20	Dealer Vehicle* Comparable 21
1999 Buick	2000 Buick	1999 Buick	1999 Buick
Avenue	Park Avenue	Park Avenue	Park Avenue
Door Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission
6-3.8L-FI	6-3.8L	Unknown	Unknown
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette Compact Disc Player	AM/FM Stereo Compact Disc Player Premium Sound System	AM/FM Stereo Seek Cassette	AM/FM Stereo Seek Cassette
Not Found on Loss Vehicle	Traction Control Theft Deterrent/Alarm Heated Seats (2) Steering Wheel Touch Controls Front Side Impact Air Bags	Theft Deterrent/Alarm	
Not Found on Comparable Vehicle		Leather Seats	
20,000 miles	62,391 miles	25,241 miles	33,000 miles
	Recently Available for $15,400	Price $14,995	Price $13,99
Adjustments			
Model/Year	-3,000		
Radio Options	+100	+150	+15
Not Found on Loss Vehicle	-892	-150	
Not Found on Comparable Vehicle		+400	
Mileage	+3,014	+228	+59
Baseline Adjustment	-727	-727	-72
Adjusted Value	$13,895	$14,896	$14,01
Location	Jack Maxton Chev/Geo	Internet Source	Arko Auto Sales
Contact	Frank Pulsiaelli		
Telephone	614-885-5301	330-683-6050	440-942-7100
Stock ID	Stock: J24234		
VIN	1G4CW52K4Y4131374		
		Pub Date 1/15/2003	Pub Date 1/28/2003
Distance from Woodfield	104 Miles- Worthington	84 Miles- Orrville	132 Miles- Willoughby

Claim reference: 35054

Report Reference Number: 3043560

Loss Vehicle	Dealer Vehicle* Comparable 22	Dealer Vehicle* Comparable 23	Dealer Vehicle* Comparable 24
1999 Buick	1999 Buick	1999 Buick	1999 Buick
Avenue	Park Avenue	Park Avenue	Park Avenue
oor Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission	Automatic Transmission
		Prestige	
6-3.8L-FI	Unknown	Unknown	Unknown
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette Compact Disc Player	AM/FM Stereo Seek Cassette	AM/FM Stereo Seek Cassette	AM/FM Stereo Seek Cassette
Not Found on Loss Vehicle	Theft Deterrent/Alarm		
Not Found on Comparable Vehicle	Leather Seats		
20,000 miles	46,582 miles	32,000 miles	39,000 miles
	Price $13,390	Price $13,950	Price $13,90
Adjustments			
Package		-150	
Radio Options	+150	+150	+15
Not Found on Loss Vehicle	-150		
Not Found on Comparable Vehicle	+400		
Mileage	+1,346	+548	+91
Baseline Adjustment	-727	-727	-72
Adjusted Value	$14,409	$13,771	$14,23
Location	Internet Source	Charles Chevy Olds	Toth Buick-Pontiac
Telephone	330-644-7300	800-587-2101	330-644-3400
Stock ID		Stock: 2251BA	
	Pub Date 1/17/2003	Pub Date 1/28/2003	Pub Date 11/03/2002
Distance from Woodsfield	90 Miles- Akron		90 Miles- Akron

Claim reference: 6. 53054

Report Reference Number: 3043561

Less Vehicle	Private Advertised* Comparable 25	Private Advertised* Comparable 26	Dealer Vehicle* Comparable 27
1999 Buick	1999 Buick	1999 Buick	2000 Buick
rk Avenue	Park Avenue Ultra	Park Avenue Ultra	Park Avenue
Door Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission	Automatic Transmission	Automatic Transmission
6-3.8L-FI	8	Unknown	Unknown
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette Compact Disc Player	AM/FM Stereo Compact Disc Player	AM/FM Stereo Compact Disc Player	AM/FM Stereo Compact Disc Player
Not Found on Less Vehicle	Heated Seats (2) Traction Control	Heated Seats (2) Traction Control	Front Side Impact Air Bags
20,000 miles	34,000 miles	41,000 miles	26,000 miles
	Price $15,400	Price $16,000	Price $16,9
Adjustments			
Model/Year	-1,975	-1,975	-3,0
Radio Options	+100	+100	+1
Not Found on Less Vehicle	-514	-514	-1
Mileage	+649	+1,022	+8
Baseline Adjustment			-7
Adjusted Value	$13,660	$14,633	$14,0
Location	Columbus Auto Trader	Cleveland Trading Times	Les Imanke Buick
Telephone	614-264-0105	440-333-0570	614-864-9200
Stock ID			Stock: Y5837
	Pub Date 1/30/2003	Pub Date 10/24/2002	Pub Date 12/08/2002
Distance from Woodsfield	102 Miles- Columbus	126 Miles- Cleveland	93 Miles- Reynoldsburg

Claim reference: 6. 35034

Report Reference Number: 3043560

Loss Vehicle	Dealer Vehicle* Comparable 28	Dealer Vehicle* Comparable 29	Private Advertised* Comparable 30
1999 Buick	2000 Buick	2000 Buick	2000 Buick
k Avenue	Park Avenue	Park Avenue	Park Avenue
oor Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission	Automatic Transmission	Automatic Transmission
6-3.8L-FI	Unknown	Unknown	Unknown
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette Compact Disc Player	AM/FM Stereo Seek Cassette	AM/FM Stereo Compact Disc Player	AM/FM Stereo Seek Cassette
		Electric Glass Roof	
Not Found on Loss Vehicle	Heated Seats (2) Front Side Impact Air Bags	Front Side Impact Air Bags	Front Side Impact Air Bags
Not Found on Comparable Vehicle	Leather Seats		Leather Seats
20,000 miles	23,000 miles	33,000 miles	29,000 miles
	Price $17,950	Price $17,790	Price $15,85
Adjustments			
Roof		-500	
Model/Year	-3,000	-3,000	-3,00
Radio Options	+150	+100	+15
Not Found on Loss Vehicle	-571	-171	-17
Not Found on Comparable Vehicle	+400		+40
Mileage	+685	+1,234	+1,00
Baseline Adjustment	-727	-727	
Adjusted Value	$14,887	$14,726	$14,23
Location	Larla Chevrolet Buick	Sims Buick GMC Nissan	Columbus Dispatch
Telephone	330-925-2015	330-372-3500	614-781-5848
Stock ID	Stock: P4941		
	Pub Date 1/02/2003	Pub Date 1/02/2003	Pub Date 11/24/2002
Distance from Woodsfield	92 Miles- Rittman	106 Miles- Warren	104 Miles- Worthington

Claim reference: [illegible] 35054

Report Reference Number: 30435601

Loss Vehicle	Dealer Vehicle*	Dealer Vehicle*	Dealer Vehicle*
	Comparable 31	Comparable 32	Comparable 33
1999 Buick	2000 Buick	2000 Buick	1999 Buick
[illegible] Avenue	Park Avenue	Park Avenue	Park Avenue
[illegible]or Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission	Automatic Transmission	Automatic Transmission
6-3.8L-FI	Unknown	Unknown	Unknown
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette Compact Disc Player	AM/FM Stereo Compact Disc Player	AM/FM Stereo Seek Cassette	AM/FM Stereo Seek Cassette
		Sunroof	
Not Found on Loss Vehicle	Heated Seats (2)	Heated Seats (2)	
	Front Side Impact Air Bags	Front Side Impact Air Bags	
Not Found on Comparable Vehicle			Leather Seats
20,000 miles	23,000 miles	25,000 miles	Unlisted miles
	Price $17,990	Price $17,988	Price $11,977
Adjustments			
Roof		-200	
Model/Year	-3,000	-3,000	
Radio Options	+100	+150	+150
Not Found on Loss Vehicle	-571	-571	
Not Found on Comparable Vehicle			+400
Mileage	+685	+789	+1,998
Baseline Adjustment	-727	-727	-727
Adjusted Value	$14,477	$14,429	$13,798
Location	Andy Buick/Daewoo	Integrity Chevrolet	Sunnyside Chevrolet
Telephone	440-951-3100	888-220-9145	888-211-3625
	Pub Date 11/24/2002	Pub Date 1/02/2003	Pub Date 1/19/2003
Distance from Woodsfield	132 Miles- Willoughby		

Claim reference: 6. 35054

Report Reference Number: 3043561X

Loss Vehicle	Dealer Vehicle*	Dealer Vehicle*	Dealer Vehicle*
	Comparable 34	Comparable 35	Comparable 36
1999 Buick	1999 Buick	1999 Buick	1999 Buick
[illegible] Avenue	Park Avenue	Park Avenue	Park Avenue Ultra
[illegible]oor Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission	Automatic Transmission	Automatic Transmission
6-3.8L-FI	Unknown	Unknown	Unknown
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette Compact Disc Player	AM/FM Stereo Seek Cassette	AM/FM Stereo Seek Cassette	AM/FM Stereo Seek Compact Disc Player
			Sunroof
Not Found on Loss Vehicle			Heated Seats (2)
			Traction Control
Not Found on Comparable Vehicle	Leather Seats	Leather Seats	
20,000 miles	Unlisted miles	Unlisted miles	Unlisted miles
	Price $12,377	Price $12,900	Price $14,90[illegible]
Adjustments			
Roof			-20[illegible]
Model/Year			-1,97[illegible]
Radio Options	+150	+150	+10[illegible]
Not Found on Loss Vehicle			-514
Not Found on Comparable Vehicle	+400	+400	
Mileage	+1,998	+1,998	+1,99[illegible]
Baseline Adjustment	-727	-727	-72[illegible]
Adjusted Value	$14,198	$14,721	$13,38[illegible]
Location	Sunnyside Chevrolet	Sunnyside Chevrolet	Downtown Motors
Telephone	800-481-7751	888-777-2438	330-399-2736
	Pub Date 12/22/2002	Pub Date 10/13/2002	Pub Date 11/10/2002
Distance from Woodsfield			104 Miles- Warren

- List Price is the sticker price of the vehicle. Take Price is the amount for which the vehicle can be purchased as defined by the contact at each dealership.
- The baseline is defined as the typical vehicle on the road. A typical vehicle has not been prepared for subBaseline Adjustment signs a dealer ready vehicle with the typical vehicle on the road.
- All dollar adjustments are determined by surveys, inspections, and interviews with dealerships across the United States.

* Denotes additional supporting information attached after the market valuation was completed.

Guidebook Reference Amount

The N.A.D.A. Official Used Car Guide Value for this vehicle is:

Base vehicle value	$14,575
Mileage adjustment	$1,750
Option(s) adjustment	$375
Package(s) adjustment	$0
Total	$16,700

The above value was calculated using the reported loss date of 01/28/2003 using the CENTRAL edition of the N.A.D.A. publication.

The N.A.D.A. Official Used Car Guide Value is provided pursuant to a license with the NADA Services Corporation.

Claim reference: 6. 5054

Report Reference Number: 3043569

Vehicle Model Information

The Buick Park Avenue has been riding a wave of sales success since its redesign in 97. Therefore, the changes to the 1999 full-sized Park Avenue are very few. The st-wheel drive Park Avenue is Buick's flagship offering, and therefore, the list of tandard luxury and safety features is quite long. The base Park Avenue gets its power from Buick's 3800 Series II engine that combines V8 power in a fuel efficient 6-cylinder package. The upscale Park Avenue Ultra is powered by a supercharged version of the same engine, and it offers incredible power by upping the available horsepower to 240 from 205. The front-wheel drive Park Avenue's base suspension is tuned for comfort, so the steering feels rather light at freeway speeds, and the body tends to float over wavy surfaces. The interior cabin offers high levels of comfort and convenience and adequate passenger and cargo space. With its solid build quality and interior ergonomics, the Park Avenue represents a very good value, especially when compared to some of its higher priced foreign competitors.

NHTSA Vehicle Recall

The National Highway Traffic Safety Administration has issued 2 safety related recall notices that may apply to the above valued vehicle. For additional information or assistance, call CCC customer service at 1-800-621-8070 and follow the automated operator's instructions. Please use your valuation request number for reference.

NHTSA ID: 99V238000 Issued: 08/26/1999 No of vehicles: 988
Vehicle Description: Passenger vehicles. The brake booster to pedal assembly attachment nuts may be loose. If these nuts are loose, the brake pedal may be low, the assembly may be loose, the brakes may not release, and if the nuts back completely off, braking may be lost. Also flame and water intrusion to the passenger compartment can occur. Dealers will replace any missing brake booster to brake pedal assembly nuts and tighten all four (4) nuts to specified torque. Owner notification began October 8, 1999. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Buick at 1-800-521-7300, or Oldsmobile at 1-800-442-6537. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236).

NHTSA ID: 99V081000 Issued: 04/13/1999 No of vehicles: 38
Vehicle Description: Passenger vehicles. These vehicles may have been built with incorrect front brake rotor, brake caliper assembly, brake pads, and caliper mounting bracket on either the left or right side of the vehicle. A vehicle with this condition can pull to one side during a braking maneuver. In addition, vehicle stopping distance could be increased. Dealers will inspect for correct brake parts and replace any incorrect rotors, caliper assemblies, brake pads, and caliper mounting brackets. Owner notification began May 13, 1999. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Buick at 1-800-521-7300 or Oldsmobile at 1-800-442-6537. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236).

Vehicle Appraisal and Valuation Notes

Adjustment amounts are based on a combination of factors including the region of the country, the age of the vehicle, and the type of vehicle. The loss vehicle has been valued in the Midwest region as a newer passenger car with 65% less than average mileage of 56,700 .

Your primary valuation market selected for comparable vehicles is ZANESVILLE/NEWARK, OH
The following information was provided after the valuation was completed:
02/05 13:03 Post valuation adjustment entered for:
- Option(s) added: Leather Seats, Compact Disc Player
- Option(s) removed: Cloth Seats
02/05 15:27 Additional supporting data provided after valuation.
- AUTO SALES TAX 6.5000% BASED ON ZIPCODE 43793

Your valuation has been prepared in compliance with Ohio Department of Insurance Rule 3901-1-54(H)(7).

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Att.
Jason Harrett

OHIO BUREAU OF MOTOR VEHICLES
RECEIPT

Date 02/20/03

Received of [redacted], the amount of $ 7.00

In payment for Bureau of Motor Vehicle fees as described below:
transferred plates and replaced plates

Beverly Sandefeld
(Deputy Registrar) Agency #

By Jennifer Sandefeld

BMV 5709 9/96 White - Customer Canary - Deputy Registrar

Claim # 03-135054

LUKE BURKE
597 OLD BRICK RD
WOODSFIELD OH 43793
473 2010

2-14-03
ATTN: TABO

STATEMENT

DATE 2-6-03

[redacted]

Woodsfield OH 43793

DATE	DESCRIPTION	CHARGES	CREDITS	BALANCE
	Pressure wash driveway X 2 Labor + materials from CHK fire		$260.00	
	Bill to: Longwell Ins			

GM Vehicle Inquiry System
Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K9X4612025

CLAIM HISTORY

Repair Order Date:	11/15/2001	Repair Order Number:	224748	Odometer Reading:	11657 miles

Serviced By:	BOB S CHEVROLET OLDS BUICK GEO PO BOX 370 BARNESVILLE, OH 43713-0370 (740) 425-1941	Selling Source:	11 - BUICK
		Site Code:	50706
		Business Associate Code:	152076

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
11/30/2001	226	01	#	L1195 - SENDER/PUMP ASSEMBLY (TANK UNIT) - REPLACE.	25721332 - SEAL	N/A	N/A	$67.61	N

Repair Order Date:	01/31/2001	Repair Order Number:	194474	Odometer Reading:	8236 miles

Serviced By:	BOB S CHEVROLET OLDS BUICK GEO PO BOX 370 BARNESVILLE, OH 43713-0370 (740) 425-1941	Selling Source:	11 - BUICK
		Site Code:	50706
		Business Associate Code:	152076

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
02/02/2001	140	01	#	C9040 - R/F ST BELT R&R/RPL	N/A	N/A	N/A	$23.74	N

Repair Order Date:	01/03/2001	Repair Order Number:	191958	Odometer Reading:	7886 miles

Serviced By:	BOB S CHEVROLET OLDS BUICK GEO PO BOX 370 BARNESVILLE, OH 43713-0370 (740) 425-1941	Selling Source:	11 - BUICK
		Site Code:	50706
		Business Associate Code:	152076

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
01/19/2001	136	01	#	N0110 - BATTERY	19001632 -	N/A	N/A	$101.59	Y

				REPLACE ONE	BATTERY				

Repair Order Date:	05/04/2000	Repair Order Number:	170874	Odometer Reading:	4937 miles
Serviced By:	BOB S CHEVROLET OLDS BUICK GEO PO BOX 370 BARNESVILLE, OH 43713-0370 (740) 425-1941	Selling Source:	11 - BUICK		
		Site Code:	50706		
		Business Associate Code:	152076		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
05/19/2000	66	01	#	J9995 - CUST COMPLAINT NOT DUPLICATED - ENG. EMISSION	N/A	N/A	N/A	$13.73	N

Repair Order Date:	09/16/1999	Repair Order Number:	152240	Odometer Reading:	1681 miles
Serviced By:	BOB S CHEVROLET OLDS BUICK GEO PO BOX 370 BARNESVILLE, OH 43713-0370 (740) 425-1941	Selling Source:	11 - BUICK		
		Site Code:	50706		
		Business Associate Code:	152076		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
10/08/1999	2	01	#	K5244 - SHIFT LINKAGE ADJ	N/A	N/A	N/A	$8.94	N
10/08/1999	2	02	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	N/A	N/A	N/A	$30.00	N

Repair Order Date:	09/07/1999	Repair Order Number:	151414	Odometer Reading:	1559 miles
Serviced By:	BOB S CHEVROLET OLDS BUICK GEO PO BOX 370 BARNESVILLE, OH 43713-0370 (740) 425-1941	Selling Source:	11 - BUICK		
		Site Code:	50706		
		Business Associate Code:	152076		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/21/1999	996	01	#	J9995 - CUST COMPLAINT NOT DUPLICATED - ENG. EMISSION	N/A	N/A	N/A	$13.41	N

Repair Order Date:	04/09/1999	Repair Order Number:	023869	Odometer Reading:	11 miles

Serviced By:	DON WOOD AUTOMOTIVE, LTD. 58 W SECOND ST LOGAN, OH 43138-1898 (740) 385-5624	Selling Source:	11 - BUICK
		Site Code:	51555
		Business Associate Code:	161802

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
04/22/1999	952	01	#	N0110 - BATTERY REPLACE ONE	19001631 - BATTERY	N/A	N/A	$122.36	N

Repair Order Date:	10/07/1998	Repair Order Number:	A12025	Odometer Reading:	0 miles

Serviced By:	DON WOOD AUTOMOTIVE, LTD. 58 W SECOND ST LOGAN, OH 43138-1898 (740) 385-5624	Selling Source:	11 - BUICK
		Site Code:	51555
		Business Associate Code:	161802

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
10/15/1998	898	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$63.17	N
10/15/1998	898	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$63.17	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K9X4612025

VEHICLE INFORMATION

Merchandising Model:	4CW69 - 1999 PARK AVENUE SEDAN	Warranty Start Date:	07/21/1999
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	BOB S CHEVROLET OLDS BUICK GEO PO BOX 370 BARNESVILLE, OH 43713-0370 (740) 425-1941	Selling Source:	11 - BUICK
		Site Code:	50706
		Business Associate Code:	152076

Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	07/21/1999	163 miles	7/21/2002	36163 miles
72/100000 SHEET METAL RUST-THROUGH	07/21/1999	163 miles	7/21/2005	100163 miles
36/36000 SHEET METAL CORROSION	07/21/1999	163 miles	7/21/2002	36163 miles
96/80000 PCM/CC EMISSIONS	07/21/1999	163 miles	7/21/2007	80163 miles
36/36000 FEDERAL EMISSIONS	07/21/1999	163 miles	7/21/2002	36163 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
11/15/2001	224748	#	L1195 - SENDER/PUMP ASSEMBLY (TANK UNIT) - REPLACE.	11657 miles
01/31/2001	194474	#	C9040 - R/F ST BELT R&R/RPL	8236 miles
01/03/2001	191958	#	N0110 - BATTERY REPLACE ONE	7886 miles
05/04/2000	170874	#	J9995 - CUST COMPLAINT NOT DUPLICATED - ENG. EMISSION	4937 miles
09/16/1999	152240	#	K5244 - SHIFT LINKAGE ADJ	1681 miles
09/16/1999	152240	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	1681 miles

09/07/1999	151414	#	J9995 - CUST COMPLAINT NOT DUPLICATED - ENG. EMISSION	1559 miles
04/09/1999	023B69	#	N0110 - BATTERY REPLACE ONE	11 miles
10/07/1998	A12025	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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1999 PARK AVENUE SEDAN
83U PLATINUM BEIGE METALLIC /V6G
563 TAUPE LEATHER/VINYL 55/45 SPLIT
ORDER NO. BBRCZ3/TRE STOCK NO.
VIN 1G4 CW52 K9 X4612025

BUICK MOTOI IVISION
GENERAL MOTORS CORPORATION
902 E. HAMILTON AVE.
FLINT MI 48550-0001
VEHICLE INVOICE 40D07603869

**********GA**********11*51555S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
4CW69 PARK AVENUE SEDAN	31130.00	28172.65	INVOICE 10/07/98
FE9 FEDERAL EMISSIONS	N/C	N/C	SHIPPED 10/07/98
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	EXP I/T 10/10/98
UP0 RADIO-POWER LOAD CD & CASSETTE	200.00	172.00	INT COM 10/13/98
W/STEERING WHEEL RADIO CONTROL			PRC EFF 10/07/98
(REPLACES RADIO IN OPTION PKG)			KEYS 0688 0688
U09 HORN - FOUR NOTE	28.00	24.08	MFP-S QTR OPT-1
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	BANK: PEOPLES BAN
1SE PRESTIGE OPTION PACKAGE (SE)	970.00	834.20	CHG-TO 51-555
* INSTRUMENTATION - TEMPERATURE TACH, FUEL W/DRIVER INFORMATN CENTER (INCLUDES:TIRE PRESSUR WARNING, OIL PRESSURE, VOLTS, OIL LIFE & OIL LEVEL MONITORS LOW WASHER FLUID, LOW COOLANT & DOOR/TRUNK AJAR INDICATORS, BASIC TRIP COMPUTER(FUEL ECON MILES TO EMPTY, GALLONS USED)			SHIP WT: 3697
* MIRROR - ELECTROCHROMIC AUTO DIMMING OUTSIDE LEFT MIRROR (HEATED RIGHT & LEFT)			HP: 34.7
* MIRROR - ELECTROCHROMIC AUTO DIMMING (INSIDE REARVIEW) WITH COMPASS			GMS: 29525.59
* RADIO - POWER-LOAD CASSETTE & AUTOMATIC TONE CONTROL & CLCK &STEERING WHEEL RADIO CONTROL			MEMO 1653.90
* SEAT - THREE POSITION MEMORY 10-WAY POWER DRIVER'S SEAT & MEMORY MIRRORS			
* UNIVERSAL TRANSMITTER			
* WIPERS - MOISTURE SENSING			
PERSONAL CHOICE FEATURES			
563 TAUPE LEATHER/VINYL 55/45 SPLIT	750.00	645.00	
88A STRIPE- BODY SIDE - DARK BROWN	N/C	N/C	

** CONTINUED ON PAGE 2 **

DON WOOD AUTOMOTIVE, LTD.

1999 PARK AVENUE SEDAN
83U PLATINUM BEIGE METALLIC /V6G
563 TAUPE LEATHER/VINYL 55/45 SPLIT
ORDER NO. BBRCZ3/TRE STOCK NO.
VIN 1G4 CW52 K9 X4612025

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION
902 E. HAMILTON AVE.
FLINT MI 48550-0001
VEHICLE INVOICE 40D07603869

**********QA**********11*515558

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
** CONTINUED FROM PAGE 1 **			

TOTAL MODEL & OPTIONS	33078.00	29847.93	ACT 231	29525.59
DESTINATION CHARGE	670.00	670.00	H/B 261	992.34
TOTAL	33748.00	30517.93	PAY 310	30517.93

MEMO: TOTAL LESS HOLDBACK AND
APPROX WHOLESALE FINANCE CREDIT 29058.64

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

DON WOOD AUTOMOTIVE, LTD.

GM Vehicle Inquiry System
Summary

VIN:	1G4CW52K9X4612025

VEHICLE INFORMATION

Merchandising Model:	4CW69 - 1999 PARK AVENUE SEDAN	Warranty Start Date:	07/21/1999
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	BOB S CHEVROLET OLDS BUICK GEO PO BOX 370 BARNESVILLE, OH 43713-0370 (740) 425-1941	Selling Source:	11 - BUICK
		Site Code:	50706
		Business Associate Code:	152076

Service Contract:	No	Branded Title:	No	Warranty Block:	No	FDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	07/21/1999	163 miles	7/21/2002	36163 miles
72/100000 SHEET METAL RUST-THROUGH	07/21/1999	163 miles	7/21/2005	100163 miles
36/36000 SHEET METAL CORROSION	07/21/1999	163 miles	7/21/2002	36163 miles
96/80000 PCM/CC EMISSIONS	07/21/1999	163 miles	7/21/2007	80163 miles
36/36000 FEDERAL EMISSIONS	07/21/1999	163 miles	7/21/2002	36163 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
11/15/2001	224748	#	L1195 - SENDER/PUMP ASSEMBLY (TANK UNIT) - REPLACE.	11657 miles
01/31/2001	194474	#	C9040 - R/F ST BELT R&R/RPL	8236 miles
01/03/2001	191958	#	N0110 - BATTERY REPLACE ONE	7886 miles
05/04/2000	170874	#	J9995 - CUST COMPLAINT NOT DUPLICATED - ENG. EMISSION	4937 miles
09/16/1999	152240	#	K5244 - SHIFT LINKAGE ADJ	1681 miles
09/16/1999	152240	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	1681 miles
09/07/1999	151414	#	J9995 - CUST COMPLAINT NOT DUPLICATED - ENG. EMISSION	1559 miles

04/09/1999	023869	#	N0110 - BATTERY REPLACE ONE	11 miles
10/07/1998	A12025	1	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K9X4612025

CLAIM HISTORY

Repair Order Date:	11/15/2001	Repair Order Number:	224748	Odometer Reading:	11657 miles

Serviced By:	BOB S CHEVROLET OLDS BUICK GEO PO BOX 370 BARNESVILLE, OH 43713-0370 (740) 425-1941	Selling Source:	11 - BUICK
		Site Code:	50706
		Business Associate Code:	152076

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
11/30/2001	226	01	#	L1195 - SENDER/PUMP ASSEMBLY (TANK UNIT) - REPLACE.	25721332 - SEAL	N/A	N/A	$67.61	N

Repair Order Date:	01/31/2001	Repair Order Number:	194474	Odometer Reading:	8236 miles

Serviced By:	BOB S CHEVROLET OLDS BUICK GEO PO BOX 370 BARNESVILLE, OH 43713-0370 (740) 425-1941	Selling Source:	11 - BUICK
		Site Code:	50706
		Business Associate Code:	152076

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
02/02/2001	140	01	#	C9040 - R/F ST BELT R&R/RPL	N/A	N/A	N/A	$23.74	N

Repair Order Date:	01/03/2001	Repair Order Number:	191958	Odometer Reading:	7886 miles

Serviced By:	BOB S CHEVROLET OLDS BUICK GEO PO BOX 370 BARNESVILLE, OH 43713-0370 (740) 425-1941	Selling Source:	11 - BUICK
		Site Code:	50706
		Business Associate Code:	152076

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
01/19/2001	136	01	#	N0110 - BATTERY	19001632 -	N/A	N/A	$101.59	Y

				REPLACE ONE	BATTERY				

Repair Order Date:	05/04/2000	Repair Order Number:	170874	Odometer Reading:	4937 miles
Serviced By:	BOB S CHEVROLET OLDS BUICK GEO PO BOX 370 BARNESVILLE, OH 43713-0370 (740) 425-1941	Selling Source:	11 - BUICK		
		Site Code:	50706		
		Business Associate Code:	152076		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
05/19/2000	66	01	#	J9995 - CUST COMPLAINT NOT DUPLICATED - ENG. EMISSION	N/A	N/A	N/A	$13.73	N

Repair Order Date:	09/16/1999	Repair Order Number:	152240	Odometer Reading:	1681 miles
Serviced By:	BOB S CHEVROLET OLDS BUICK GEO PO BOX 370 BARNESVILLE, OH 43713-0370 (740) 425-1941	Selling Source:	11 - BUICK		
		Site Code:	50706		
		Business Associate Code:	152076		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
10/08/1999	2	01	#	K5244 - SHIFT LINKAGE ADJ	N/A	N/A	N/A	$8.94	N
10/08/1999	2	02	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	N/A	N/A	N/A	$30.00	N

Repair Order Date:	09/07/1999	Repair Order Number:	151414	Odometer Reading:	1559 miles
Serviced By:	BOB S CHEVROLET OLDS BUICK GEO PO BOX 370 BARNESVILLE, OH 43713-0370 (740) 425-1941	Selling Source:	11 - BUICK		
		Site Code:	50706		
		Business Associate Code:	152076		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/21/1999	996	01	#	J9995 - CUST COMPLAINT NOT DUPLICATED - ENG. EMISSION	N/A	N/A	N/A	$13.41	N

Repair Order Date:	04/09/1999	Repair Order Number:	023869	Odometer Reading:	11 miles
Serviced By:	DON WOOD AUTOMOTIVE, LTD. 58 W SECOND ST LOGAN, OH 43138-1898	Selling Source:	11 - BUICK		
		Site Code:	51555		

	(740) 385-5624				Business Associate Code:		161802		
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
04/22/1999	952	01	#	N0110 - BATTERY REPLACE ONE	19001631 - BATTERY	N/A	N/A	$122.36	N

Repair Order Date:	10/07/1998	Repair Order Number:	A12025	Odometer Reading:	0 miles
Serviced By:	DON WOOD AUTOMOTIVE, LTD. 58 W SECOND ST LOGAN, OH 43138-1898 (740) 385-5624	Selling Source:	11 - BUICK		
		Site Code:	51555		
		Business Associate Code:	161802		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
10/15/1998	898	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$63.17	N
10/15/1998	898	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$63.17	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Line Comments

Home - Back - Help

VIN:	1G4CW52K9X4612025

LINE COMMENTS

Repair Order Date:	01/03/2001	Repair Order Nbr:	191958	Odometer Reading:	7886 miles
Serviced By:	BOB S CHEVROLET OLDS BUICK GBO PO BOX 370 BARNESVILLE, OH 43713-0370		Selling Source:	11- BUICK	
			Site Code:	50706	
			Business Associate Code:	152076	

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total
01/19/2001	136	01	#	N0110 - BATTERY REPLACE ONE	19001632 - BATTERY	N/A	N/A	$101.59
Comments:	CODE IN CAR 5X5R6-SD OUT OF CAR 4W1RL-SD SERIAL #852403							

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G4CW52K9X4612025

VEHICLE BUILD

Merchandising Model:	4CW69 - 1999 PARK AVENUE SEDAN		
Gross Vehicle Weight Rating:	2235 kg (4928 lb)	Order Number:	BBRCZ3
Build Date:	10/07/1998	Build Plant:	1X4C - ORION ASSEMBLY

OPTION CODES

AK5 - FRONT PASSENGER AIR BAGS	AQ7 - 55/45 SEATS
A43 - SEAT- 3 POSITION MEMORY DRIVER	CD2 - LOW W/B/W FLUID INDICATOR
CE1 - WIPERS - MOISTURE SENSING	CJ2 - AIR CONDITIONING-DUAL AUTOMATIC
DD7 - MIRROR- AUTOMATIC REARVIEW	DR2 - MIRROR-DRIVER SIDE REMOTE/AUTO
D85 - STRIPE, BODY SIDE	FE1 - BUICK DYNARIDE SUSPENSION
FE9 - FEDERAL EMISSIONS	F83 - RATIO TRANSAXLE FINAL DR 3.05
IC3 - ULTRA TRIM - PARK AVE	JL9 - ANTI-LOCK BRAKE SYSTEM
KG7 - GENERATOR - 125 AMP	L36 - ENGINE- 3800 SERIES II V6
MN3 - TRANSMISSION - AUTO 4SPD	MX0 - TRANSMISSION-4 SPEED ELECTRONIC
NF2 - EMISSION SYSTEM, FEDERAL TIER 1	NP5 - LEATHER WRAPPED STEERING WHEEL
ORN - LAKE ORION ASSEMBLY	PY0 - 16" CHROME ALUMINUM WHEELS
QPX - TIRES- P225/60R16 BLACKWALL	R9X - PERSONAL CHOICE FEATURES
UB7 - INSTRUMENTATION	UG1 - UNIVERSAL TRANSMITTER
UK3 - STEERING WHEEL RADIO CONTROL	UP0 - RADIO-POWER LOAD CD & CASSETTE
UW6 - SPEAKER SYSTEM-CONCERT SOUND II	U09 - HORN - FOUR NOTE
U77 - ANTENNA - REAR WINDOW	VH9 - LEATHERETTE OWNERS MANUAL COVER
VK3 - LICENSE PLATE MOUNTING PKG-FRNT	VM3 - 5MPH BUMPER STANDARD FRONT&REAR
V73 - STATEMENT- US/CANADA PRODUCED	Y67 - WASHER FLUID, LOW COOLANT, AND
1SE - * DOOR LOCKS - MEMORY	56I - TAUPE INTERIOR
563 - TAUPE LEATHER/VINYL 45/45 FRONT	6MB - COMPONENT-FRT LH COMPUTER SUSP

7MB - COMPONENT-FRT RH COMPUTER SUSP	8AC - SPRING
83U - PLATINUM BEIGE METALLIC	88A - STRIPE- BODY SIDE - DARK BROWN
9AC - SPRING	

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GM Vehicle Inquiry System
Vehicle Component

VIN:	1G4CW52K9X4612025

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BGW		Traceability:	0010268	
Date Scanned:	10/07/1998	Time Scanned:	17.11.00	Scan Station:	04

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	MKM		Traceability:	AA0213038	
Date Scanned:	10/07/1998	Time Scanned:	07.07.00	Scan Station:	03

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	9FFB		Traceability:	0H8J	
Date Scanned:	10/07/1998	Time Scanned:	17.22.00	Scan Station:	04

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN				
Part/Num Broadcast:	4634		Traceability:	38274C521	
Date Scanned:	10/07/1998	Time Scanned:	23.32.00	Scan Station:	01

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	Q - RIMIR MATAMORS MEXICO				
Part/Num Broadcast:	2924		Traceability:	WSBEQL4	
Date Scanned:	10/07/1998	Time Scanned:	14.53.00	Scan Station:	03

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	Q - RIMIR MATAMORS MEXICO				
Part/Num Broadcast:	3040		Traceability:	2SBFSZM	
Date Scanned:	10/07/1998	Time Scanned:	06.38.00	Scan Station:	02

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	9994		Traceability:	282731YWZ	
Date Scanned:	10/07/1998	Time Scanned:	23.32.00	Scan Station:	03

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1ZZ		Traceability:	2410764	
Date Scanned:	09/30/1998	Time Scanned:	03.18.00	Scan Station:	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1PP		Traceability:	1280901	
Date Scanned:	10/07/1998	Time Scanned:	01.47.00	Scan Station:	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G4CW52K9X4612025

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	07/21/1999	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	163 miles

Delivering Dealer:	BOB S CHEVROLET OLDS BUICK GEO PO BOX 370 BARNESVILLE, OH 43713-0370 (740) 425-1941	Delivery Selling Source:	11 - BUICK
		Delivery Site Code:	50706
		Business Associate Code:	152076

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G4CW52K9X4612025

INVOICE INFORMATION

Invoice Date:	10/07/1998		
Site Address:	DON WOOD AUTOMOTIVE, LTD. 58 W SECOND ST LOGAN, OH 43138-1898 (740) 385-5624	Selling Source:	11 - BUICK
		Site Code:	51555
		Business Associate Code:	161802

SHIP-TO INFORMATION

Ship-To Date:	10/08/1998		
Site Address:	DON WOOD AUTOMOTIVE, LTD. 58 W SECOND ST LOGAN, OH 43138-1898 (740) 385-5624	Selling Source:	11 - BUICK
		Site Code:	51555
		Business Associate Code:	161802

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/INCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
03/05/2003 15:15

IN: 1G4CW52K9X4612025 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER NUMBER	PREV.	CAMPAIGN TYPE

NO CAMPAIGNS CURRENTLY AFFECTING THIS VEHICLE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

Property Damage Unit
ESIS/GM Central Claims

Hebb set up

456363

February 25, 2003

ESIS
An Insurance Services
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000
Telephone 800.888.0164
Fax Number 313.665.0911

456363
Jackson

Manuel Bento
State Farm Insurance
P O Box 4011
Concord CA 94524 4011

Your File Number:	75 A627 633
Claimant:	[redacted]
Our File Number:	PDACK –022503
Our Client:	General Motors Corporation
Date of Event:	020703

Dear Mr. Bento:

This letter will serve to acknowledge receipt of your correspondence dated February 7, 2003 regarding the above matter. You have advised that your insured's 1997 Buick LeSabre experienced a fire causing damage to the vehicle on February 7, 2003. You have also invited General Motors to participate in an inspection of this vehicle.

We are not interested in attending an inspection of the vehicle at this time. We would, however, request that any inspection completed be fully documented by video and photographs. Further, all evidence should be preserved for potential inspection by a General Motors representative at a later date.

If you have any questions, please call me at 1.800.888.0164.

Sincerely,

Greg Thrasher
Team Leader

.hmc

)

ESIS
An Insurance Services Company

300 Renaissance Center
Mail Code: 482-C20-D71
Detroit, MI 48265

313.665.3402 tel
313.665.0911 fax

joyce.jackson@esis.com

Joyce R. Jackson
Claims Administrator

March 14, 2003

Manuel Bento
State Farm Insurance
333 Civic Drive
Pleasant Hill, CA 94523-1985

Re:	File Number:	456363
	Date of Event:	2/7/03
	Claimant:	[redacted]
	Your Number:	75-A627-633
	Client/Account:	General Motors Corporation

Dear Mr. Bento:

This will acknowledge your claim on the above-referenced matter. In order to evaluate your claim, the following documents and information are respectfully requested:

1. A copy of your expert report with photographs, which states your theory of liability. (Allegation)

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator note anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If repairs and maintenance were performed by the vehicle owner, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment which may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the vehicle owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Provide proofs of the transmission and engine oil levels, if applicable.

11. Was there any recall notices sent out to the claimant on this vehicle?

12. Location of the accident.

13. VIN, make year and model of vehicle.

14. Injuries if any.

Upon receipt of the above-requested information and documentation, further review of this matter will be complete. During this entire process, the subject vehicle should remain available for inspection, if necessary. We would not desire to inspect the vehicle at this time.

If you have any questions, please feel free to contact me at 1.800.888.0164.

Sincerely,

Joyce R. Jackson

BR No.	1-78277470	Ref No.		BRC Type	PAR	Safety Yes	Bus. Unit BRC
							Area PAR
Last Name	[redacted]			Approval	Not Initiated		Sub-Area Initiate PAR-Thermal Event
					Engine - Manifold Gasket (Intake / Exhaust)		White Mell
Evening #					Westminster Pontiac GMC Buick, Inc.		Updated 3/6/03 4:13:47 PM
		State	CA	ZipCd	92845		Open KSMITH
Make	Buick	Mileage	49000	Serial #/VIN	1G4HP52K2VH470366		Satisfied 2/26/03 9:41:03 PM
	LeSabre	Year	1997	Warr. Start	09/08/1996	Abstract	03-035/contact cust Closed

Customer Description: This is a Par file, forward all calls to Par Cnn Karen Smith @ ext 55548.
Flames---->>>>selling dir Tustin Nissan

Owner

Pinchut

8/12/29 — 5' 0"

0 — 1

N — Dry

westminster Pontiac, buick

2/7/03 2:00:00 PM

female

none

Component: lacklite, lgnighting intake manifold (per insurance)

Concrete

cust started vehicle, there was a loud bang and cust noticed the vehicle was on Fire in the engine compartment. Cust evacuated vehicle. Fire Dept extinguished vehicle.

engine bay severly damaged by fire, cust's driveway was damaged

At Hm 12842 Topaz street — Vehicle Location — Insurance company is in possesion

Inouye — Ken

Insurance Agency: state farm — (562) 695-5228

PAR Detail

0 — normal — Y — Y — n/a — Siegfried Pinchut

1/1/03

$10,600.00

Personal

n/a

12842 Topaz st Garden Grove CA

Prop Bkt Repair Cost

engine compartment

THERMAL EVENT damaged the driveway. Cust states the driveway was replaced 3 yrs ago @ $5000. Cust also advised after the incident they had the driveway sandblasted @ $945.00. Cust seeking reimbursement for the damages.

03/14/03	KSMITH	Research		Done	Case scan
Comment	Crm did a case scan in Siebel by Vist crm did locate another file in Siebel 1-141966521 Cust concern is regarding a gasket. Crm located another file in Corepolate C05370188 Concerns wfabs. No other files located. Karen Smith/ Tampa-perfect 58548				Confidential Comment
03/14/03	KSMITH	BRC PAR	ESIS- Property Damage	Done	ESIS-Property damage
Comment	BUSINESS SUMMARY: 1. Crm received and reviewed the file. 2. Crm spoke w/the cust. 3. Cust states they veh. had a THERMAL EVENT, and damaged the Driveway. 4. Cust seeking reimbursement for the damages SEE ATTACHMENTS. 5. Crm advised the cust his file is being forwarded to ESIS for further handling. 6. Location of veh. documented in file. 8. Crm documented and closed file, no offer to repair or repurchase veh. Karen Smith/ tampa-perfect 58548				Confidential Comment
03/14/03	KSMITH	BRC PAR	GM Decision- Other	Done	GM's Decision-ESIS
Comment	Crm forwarded the file to ESIS, Crm advised the cust's wife the file is being forwarded to this dept to handle the property damage. Karen Smith/ tampa-perfect 58548.				Confidential Comment
03/14/03	KSMITH	Outbound Call Customer	Made Contact	Done	Outbound call-Cust
Comment	Crm called the cust @ his cell # 714-286-6003 and received an automated vm advising the mobile cust has traveled outside of the coverage area, and to try my call later. Karen Smith/ tampa-perfect 58548				Confidential Comment
03/14/03	KSMITH	Inbound Voice Mail	Service Request Update	Done	Inbound vm-Cust
Comment	Cust advised the veh. is located @ Co-Part Salvage Yard. Lot # 1250713 Safeguard Hold, address: 8423 S. Alameda, Los Angeles 90001. Karen Smith/Tampa-perfect 58548.				Confidential Comment
03/12/03	KSMITH	Inbound White Mail		Done	BRC PAR Scanned: 2003-03-11-20.55.36.000000, MSXDocNum: KSMX667727
Comment					Confidential Comment
03/12/03	KSMITH	Inbound White Mail		Done	BRC PAR Scanned: 2003-03-11-20.51.37.000000, MSXDocNum: KSMX666DF
Comment					Confidential Comment
03/10/03	KSMITH	Outbound Call Customer	Left Message	Done	Outbound call- cust's cell 714-286-6003
Comment					Confidential

	Crm called the cust's cell # and was advised by an automated system, the mobile cust has traveled outside of the mobile range, and please try your call later. Karen smith/tampa-aprfest 58548.				Comment
03/10/03	KSMITH	Outbound Call Customer	Made Contact	Done	Outbound-Cust
Comment					Confidential Comment
	Crm called the cust and spoke w/ his wife who advised to speak w/her husband regarding the file. Karen Smith/tampa-perfect 58548				
03/10/03	KSMITH	Inbound Fax	Customer	Done	Inbound-fax
Comment	Crm received faxed receipts from the cust regarding his out of pocket expense to his driveway. Cust also seeking his driveway replaced. Karen Smith/tampa-perfect 58548				Confidential Comment
03/06/03	KSMITH	Inbound Call Customer	Service Request Update	Done	Inbound-Cust
Comment					Confidential Comment
	Crm received a call from the cust who advised he has faxed me the receipts for the out of pocket expense and the damage to his driveway. Cust is seeking his driveway replaced, and reimbursed for $946, to sandblast the driveway. Crm advised the cust I do not have access to my fax system. Crm advised once I get access, I will printout the information and review then I will contact him back. Karen Smith/tampa-perfect 58548.				
03/06/03	KSMITH	Inbound Call Customer	Service Request Update	Done	Inbound-Cust
Comment					Confidential Comment
	Crm received a call from the cust who advised he faxed me the bill of sale for sandblasting @ $948.00				
03/06/03	KSMITH	BRC PAR	Initial Contact- AVM	Done	Initial-AVM
Comment	Crm called the AVM Alfred Gallagher @ node 50509/58713, crm advised of the cust's concern. Crm advised of my name, number, and the cust's s#. Crm advised this vm is on fyi. Karen Smith/tampa-perfect 58548.				Confidential Comment
03/06/03	KSMITH	Outbound Call Dealer	Received No Answer	Done	Outbound-Dealer
Comment	Crm called Westminster Pont. GMC. Buick and did not receive an answer. Karen Smith/tampa-perfect 58548.				Confidential Comment
03/06/03	KSMITH	BRC PAR	Initial Contact- Phone	Done	Initial-Cust
Comment	Crm spoke w/cust who advised the veh. has been totaled out by his ins company State Farm Ins. Cust states he received $10500.00 for the veh Cust states he purchased the veh. from Custom Buick new. Cust states no injuries per his incident. **DESCRIPTION OF INCIDENT*** Cust states she got into the veh. and she turned the key. Cust states she heard something like a bowling ball rolling thru the veh. Cust states she tried to start the veh. again, and she heard a loud bank, then flames. Cust states she called the fire dept. and the Police come 1st and tried to put the fire out but could not. Cust states the fire dept did come and put out the fire. Cust states she is recovering in therapy for her back and neck from stress. Cust states 3 years ago she put in a new driveway. Cust states they paid $900.00 to sandblast the damage from the driveway due to the thermal. Cust seeking to be reimbursed for the damage to the driveway, and her driveway replaced. Cust states they will fax me the receipts/cancelled checks by 03/10/03. Crm advised them of my name, number, and the cust's s#. Karen Smith/Tampa- Perfect 58548.				Confidential Comment
03/06/03	KSMITH	BRC PAR	Acknowledgement	Done	Ack
Comment	Crm spoke w/cust. Karen Smith/Tampa-perfect 58548.				Confidential Comment
03/06/03	BOYCER	Ownership Changed		Done	Service Request Ownership has changed FROM: BOYCER TO: KSMITH
Comment					Confidential Comment

03/04/03	KSMITH	BRC PAR	Case Assigned	Done	THIS FILE HAS BEEN ASSIGNED TO KAREN SMITH AT 58548
Comment					Confidential Comment
03/04/03	BOYCER	Ownership Changed	Ownership Escalated to BRC	Done	Ownership Escalated to BRC
Comment					Confidential Comment
03/04/03	JENSENW	Ownership Changed		Done	Service Request Ownership has changed FROM: JENSENW TO: BOYCER
Comment					Confidential Comment
03/04/03	JENSENW	Notify CRM		Done	Ownership
Comment	I have not been assigned this file. There will be an assignment activity once it has. Marjorie Lott/PAR/57120				Confidential Comment
03/03/03	LOTTM	Notify CRM		Done	pls assume ownership of file
Comment					Confidential Comment
03/03/03	LOTTM	Research		Done	VIN scan completed files 1-14966521 & 05370196 found. No open campaigns.
Comment					Confidential Comment
02/28/03	BOYCER	Escalation	Initiate PAR	Done	thermal event
Comment	File has been received and assigned to PAR Ruthie Boyce /PAR				Confidential Comment
02/28/03	JENSENW	Inbound Call Customer	Complex Request	Done	PAR
Comment	Crm completed pre PAR form and advised cust that they would recieve a response early next week 03-3-->03-5-03. crm william jensen/gatic/tampa				Confidential Comment
02/28/03	COXMON	Ownership Changed		Done	Service Request Ownership has changed FROM: COXMON TO: JENSENW
Comment					Confidential Comment
02/27/03	COXMON	Outbound Call Customer		Done	1-76227470
Comment					Confidential Comment
02/26/03	COXMON	Inbound White Mail	Customer	Done	SAFETY Scanned: 2003-02-14-18.31.18.000000, MSXDocNum: 0304500413
Comment	Cust states that his vehicle caught on fire and his house almost caught on fire.				Confidential

	CRM advised- will contact cust and complete a pre parr.		Comment
J74	MonicaCoxCon/Tampa	Leaks	Engine - Manifold Gasket (Intake / Exhaust)

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4HP52K2VH470366

VEHICLE INFORMATION

Merchandising Model:	4HP69 - 1997 LESABRE CUSTOM SEDAN	Warranty Start Date:	09/07/1996
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	TUSTIN BUICK, TUSTIN PONTIAC, TUSTIN GMC TUSTIN BUICK PONTIAC GMC 1 AUTO CENTER DR TUSTIN, CA 92782-8406 (714) 669-3699	Selling Source:	11 - BUICK
		Site Code:	46351
		Business Associate Code:	118676

Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	09/07/1996	10 miles	9/7/1999	36010 miles
72/100000 SHEET METAL RUST-THROUGH	09/07/1996	10 miles	9/7/2002	100010 miles
36/36000 SHEET METAL CORROSION	09/07/1996	10 miles	9/7/1999	36010 miles
96/80000 PCM/CC EMISSIONS	09/07/1996	10 miles	9/7/2004	80010 miles
36/36000 FEDERAL EMISSIONS	09/07/1996	10 miles	9/7/1999	36010 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
09/06/2001	022507	#	H2480 - ABS MODULATOR R/RPL	38110 miles
08/31/2001	022286	#	H2505 - ABS BRAK CONTR RPL	37988 miles
05/24/1999	090447	#	Z7905 - 5-DAY COURTESY TRANSPORTATION	22334 miles
05/24/1999	090447	#	J0780 - TIMING GASKET RPL	22334 miles
05/24/1999	090447	#	J0980 - OIL PRESSURE VLV RP	22334 miles

05/24/1999	090447	#	J1880 - ENGINE ASSEMBLY RPL	22334 miles
07/31/1996	124354	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	7 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4HP52K2VH470366

CLAIM HISTORY

Repair Order Date:	09/06/2001	Repair Order Number:	022507	Odometer Reading:	38110 miles

Serviced By:	WESTMINSTER PONTIAC GMC BUICK, INC. 15550 BEACH BLVD WESTMINSTER, CA 92683-7105 (714) 894-3341	Selling Source:	11 - BUICK
		Site Code:	46361
		Business Associate Code:	158954

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/21/2001	206	01	#	H2480 - ABS MODULATOR R/RPL	25641263 - VALVE	AB	N/A	$517.81	N

Repair Order Date:	08/31/2001	Repair Order Number:	022286	Odometer Reading:	37988 miles

Serviced By:	WESTMINSTER PONTIAC GMC BUICK, INC. 15550 BEACH BLVD WESTMINSTER, CA 92683-7105 (714) 894-3341	Selling Source:	11 - BUICK
		Site Code:	46361
		Business Associate Code:	158954

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/11/2001	203	01	#	H2505 - ABS BRAK CONTR RPL	16255393 - MODULE	A	N/A	$375.77	N

Repair Order Date:	05/24/1999	Repair Order Number:	090447	Odometer Reading:	22334 miles

Serviced By:	WESTMINSTER PONTIAC GMC BUICK, INC. 15550 BEACH BLVD WESTMINSTER, CA 92683-7105 (714) 894-3341	Selling Source:	11 - BUICK
		Site Code:	46361
		Business Associate Code:	158954

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
				Z7905 - 5-DAY					

06/07/1999	965	01	#	COURTESY TRANSPORTATION	N/A	W	N/A	$150.00	N
06/03/1999	964	02	#	J0780 - TIMING GASKET RPL	24502241 - COVER ASM	N/A	N/A	$356.73	N
06/03/1999	964	03	#	J0980 - OIL PRESSURE VLV RP	25530949 - VALVE	N/A	N/A	$97.23	N
06/03/1999	964	04	#	J1880 - ENGINE ASSEMBLY RPL	12480887 - ENGCL36GW	N/A	N/A	$3525.77	N

Repair Order Date:	07/31/1996	Repair Order Number:	124354	Odometer Reading:	7 miles

Serviced By:	TUSTIN BUICK, TUSTIN PONTIAC, TUSTIN GMC TUSTIN BUICK PONTIAC GMC 1 AUTO CENTER DR TUSTIN, CA 92782-8406 (714) 669-3699	Selling Source:	11 - BUICK
		Site Code:	46351
		Business Associate Code:	118676

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
08/11/1996	632	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$91.20	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4HP52K2VH470366

VEHICLE BUILD

Merchandising Model:	4HP69 - 1997 LESABRE CUSTOM SEDAN		
Gross Vehicle Weight Rating:	2070 kg (4564 lb)	Order Number:	48992A
Build Date:	07/17/1996	Build Plant:	1VHH - BUICK CITY ASSEMBLY

OPTION CODES

AG1	AG2 - ADJUSTER, 6-WAY POWER SEAT,
AK5 - SEAT, INFLATABLE, DRIVER & PASS	AM6 - SEAT - 60/40 SPLIT FRONT BENCH
AP9 - CONVENIENCE	AT6 - PASS ST BK MAN RECLINER
AU0 - REMOTE ENTRY	AU4 - SIDE DR, ELEC, AUTOMATIC
A79 - FRT DR ST BK MAN RECLIN	A90 - LID, REM CONT ELEC RELEASE
BMD - FLINT, MI, USA	B34 - FLOOR MATS, CARPETED INSERT
B35 - REAR CARPETED FLOOR MATS	B93 - EXTR, MLDG, DR EDGE GUARD
C67 - AIR CONDITIONING	DA0 - FRT SEAT, STORAGE
DC4 - RR VIEW MIRROR W/ READING LAMPS	DG7 - DR/PASS REMOTE ELEC
DH6 - MIRRORS-VISOR, ILLUMINATED INCL	D85 - BODY SIDE PAINT STRIPES
FE1 - SOFT RIDE	F17 - 2.84 TRANSAXLE RATIO
IQ2 - INTERIOR DESIGN (Q2)	JM4 - ANTI-LOCK BRAKE SYSTEM
KG9 - 140 AMP	K34 - CRUISE CONTROL
L36 - 3.8 LITRE V6 MFI	MX0 - 4-SPEED AUTOMATIC TRANSMISSION
M13 - 4T60-E AUTO ELEC TRANS	NB7 - EMISSION SYSTEM, CALIFORNIA TLEV
NK5 - STANDARD	PH3 - 15" CAST ALUMINUM WHEELS
QGZ - TIRES - P205/70R-15" ALL SEASON	R9X - SALES ITEM NO. 98
UB3 - INST, OIL, COOL TEMP, VOLTS, TR	UJ2 - ENGINE OIL LIFE
UK3 - STEERING WHEEL, ACCESSORY	UP0 - AM/FM STEREO, SEEK/SCAN, AUTO R
UV5 - SERVICE REMINDER	UW6 - 6, CUSTOM

U77 - REAR WINDOW ANTENNA	VG6 - BUMPER IMPACT, 5 MPH, CALIFORNI
VG8 - LABEL, NOTICE TO BUYER	VH9 - OWNER INFO MAN
VK3 - FRT MOUNTING PKG	V73 - USA/CANADA
WA2 - LESABRE TIMING	YF5 - CALIFORNIA EMISSIONS
1SG - PREFERRED EQUIPMENT GROUP - 1SG	1SZ - OPTION PACKAGE
20A - ACCENT, DK ROYAL BLUE (96)	30I - MED DK ADRIATIC BLUE (I) (96)
302 - ADRIATIC BLUE LEATHER	36U - EXTERIOR, LT ADRIATIC BLUE MET
6KJ - COMPUTER SEL SUSP (6KJ)	7KJ - COMPUTER SEL SUSP (7KJ)
8RC - COMPUTER SEL SUSP (8RC)	9RC - COMPUTER SEL SUSP (9RC)

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Claim Office
333 Civic Drive
"Off Taylor Boulevard"
Pleasant Hill, California 94523-1928

Mail: P.O. Box 4011
Concord, California 94524-4011

Phone: (925) 680-4100

2/7/2003

No OMNI
No UP
No Bill
8/28/03

ESIS/GM Claims
Attn: Renaissance Center
P.O. Box 300
Mail Code 482C20D71
Detroit, MI 48265-0300

RECEIVED
FEB 25 2003
ESIS-GM CLAIMS UNIT

Claim Number: 75-A627-633
Date of Loss: 2-7-03
Insured: [redacted]
Vehicle: 1997 Buick LeSabre
Vin: 1G4HP52K2VH470366

Dear Gentle Person:

The identified vehicle is insured by State Farm Mutual Automobile Insurance Company. This vehicle was involved in an engine compartment fire loss. State Farm Insurance would like to give you an opportunity to inspect the damaged vehicle or parts. In addition, we would like to give you advanced notice of potential subrogation. Please contact me at 925-680-4155 to set up a time for your inspection. We request that the inspection occur within 15 days from the date of this letter so we may move forward with the resolution of this matter.

Sincerely,

Manuel Bento
Vehicle Investigator
State Farm Mutual Automobile Insurance Company
333 Civic Dr.
Pleasant Hill, CA 94523
(925) 680-4155

CC.

456434

PD

Property Damage Unit
ESIS/GM Central Claims

January 23, 2003

ESIS
An Insurance Services
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000
Telephone 800.888.0164
Fax Number 313.665.0911

Jackie Thomas
State Farm Insurance
P O Box 4078
Kalamazoo MI 49003 4078

Your File Number:	24 5259 067
Claimant:	[redacted]
Our File Number:	PDACK –012303
Our Client:	General Motors Corporation
Date of Event:	12/6/02

Dear Ms. Thomas:

This letter will serve to acknowledge receipt of your correspondence dated January 20, 2003 regarding the above matter. You have advised that your insured's 1999 Buick Lesabre experienced a fire causing damage to the vehicle on December 6, 2002. You have also invited General Motors to participate in an inspection of this vehicle.

We are not interested in attending an inspection of the vehicle at this time. We would, however, request that any inspection completed be fully documented by video and photographs. Further, all evidence should be preserved for potential inspection by a General Motors representative at a later date.

If you have any questions, please call me at 1.800.888.0164.

Sincerely,

Greg Thrasher
Team Leader

.hmc

RECEIVED
MAR 0 3 2003
CLAIMS UNIT

State Farm Insurance Companies

State Farm Insurance Company
Subrogation
PO Box 4078
Kalamazoo, MI 49003-4078
Toll free: 877-782-6424
Fax: 888-645-9680

January 20, 2003

No email
No UP
No IDPA!
1/28/03

General Motors Corporation ESIS/GM Claims
P O Box 300 Ren Cen 482C20D71
Detroit, MI 48265-0300

RECEIVED
JAN 23 2003
ESIS-GM CLAIMS UNIT

RE: Claim Number: 24-5259-067
Our Insured: December 6, 2002
Date of Loss: [redacted]
Make, Model and Year of Vehicle: 1999 Buick LeSabre
Serial or Vehicle Identification Number: 1G4HP52K4XH491626

The identified vehicle is insured by State Farm Insurance. This vehicle experienced a fire.

State Farm would like to give you an opportunity to inspect the vehicle and/or part and give you advance notice of our potential claim.

In order to assist you in evaluating and processing the subrogation claim we are asserting, we may provide nonpublic personal information about our customer. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process the subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

Please contact me at (877) 782-6424 to set up a time for your inspection.

Sincerely,

Jackie Thomas x8532
Claim Representative
(877) 782-6424

State Farm Mutual Automobile Insurance Company

State Farm Insurance Companies

State Farm Insurance Company
Subrogation
PO Box 4078
Kalamazoo, MI 49003-4078
Toll free: 877-782-6424
Fax: 866-846-6680

HEIEN / DARIS
456434

February 25, 2003

Gm Claims Esis
General Motors Corporation Ren Cen
PO Box 300 Mail Code 482C20D71
Detroit, MI 48265-0300

RECEIVED
MAR 03 2003
ESIS-GM CLAIMS UNIT

RE: Claim Number: 24-5259-067 Your file PDeck-012303
Date of Loss: December 6, 2002
Our Insured: [redacted]

Dear Mr. Greg Thrasher:

Please note the enclosed proofs for your review.

In order to assist you in evaluating and processing the subrogation claim we are asserting, we may provide nonpublic personal information about our customer. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process the subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

Sincerely,

Alan Brubaker x8517
Claim Representative
(877) 782-6424
State Farm Mutual Automobile Insurance Company

CC:

RBZ0003H
date: 02-26-03

route to: Lynn Ragains

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

AUTO PAYMENTS

[redacted]

[redacted]

date of loss
12-06-02

C denotes consolidated payment
E denotes EFT payment
P denotes previous date

payment number	payee	total amount	issued	status
109622748J	[redacted]	896.00	01-27-03	PAID
109877356J	[redacted]	5,487.43	12-30-02	PAID
109877295J	[redacted]	7,203.07	12-30-02	PAID

Property Damage Unit
ESIS/GM Central Claims

January 23, 2003

ESIS
An Insurance Services
300 Renaissance Center
MIM Code 482 C30 D71
Detroit, MI 48243-3000
Telephone 800.888.0164
Fax Number 313.665.0911

Jackie Thomas
State Farm Insurance
P O Box 4078
Kalamazoo MI 49003 4078

[redacted]
24-5259-067 JC

Your File Number: 24 5259 067
Claimant: [redacted]
Our File Number: PDACK –012303
Our Client: General Motors Corporation
Date of Event: 12/6/02

Dear Ms. Thomas:

This letter will serve to acknowledge receipt of your correspondence dated January 20, 2003 regarding the above matter. You have advised that your insured's 1999 Buick Lesabre experienced a fire causing damage to the vehicle on December 6, 2002. You have also invited General Motors to participate in an inspection of this vehicle.

We are not interested in attending an inspection of the vehicle at this time. We would, however, request that any inspection completed be fully documented by video and photographs. Further, all evidence should be preserved for potential inspection by a General Motors representative at a later date.

If you have any questions, please call me at 1.800.888.0164.

Sincerely,

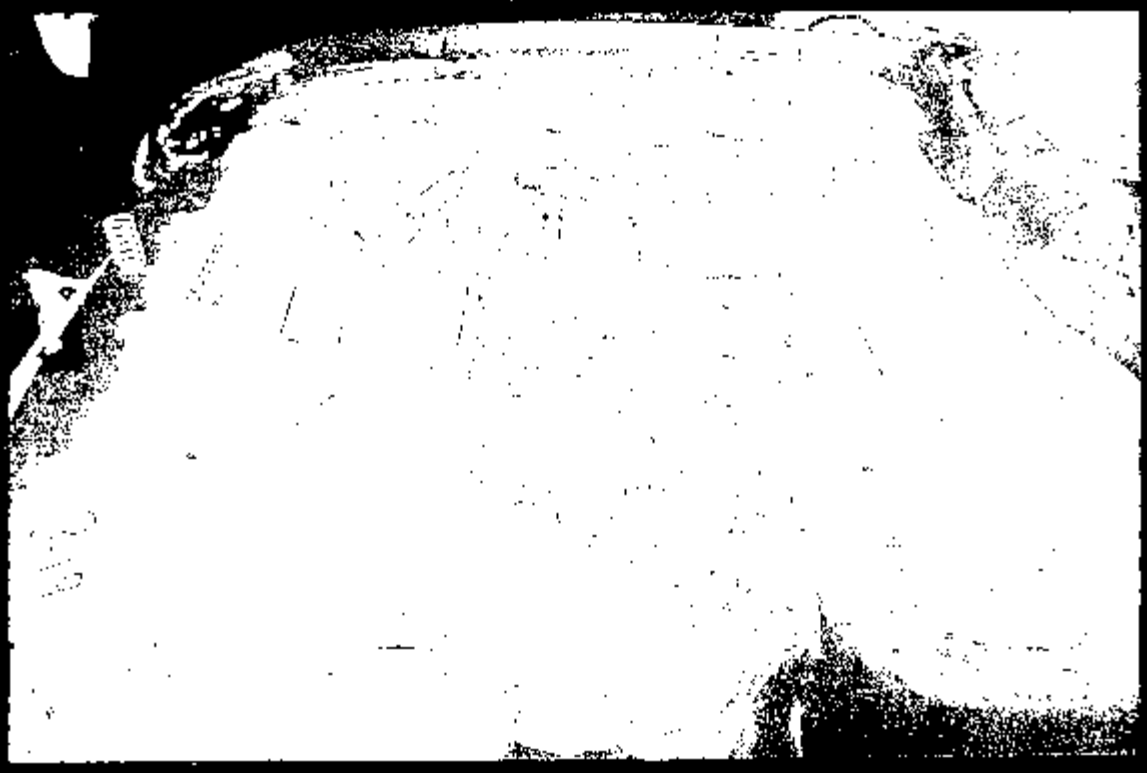
Greg Thrasher
Team Leader

Jenso

CLAIMS IMAGING
JAN 2 7 2003

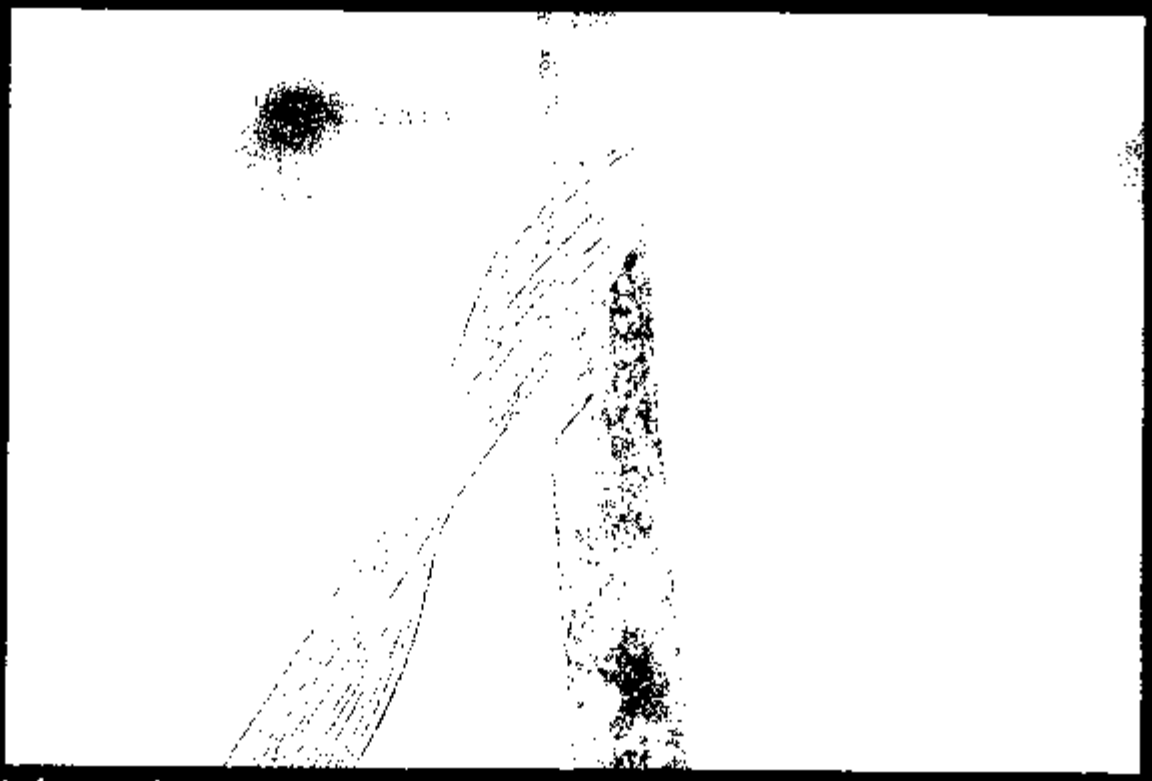
13. A view of the engine compartment seen from the front.

14. An overall view of the engine compartment from the driver's side.



15. An overall view of the engine compartment from the passenger's side.

16. A view of the back of the alternator and a view of the alternator cable with evidence of electrical faulting onto the fuel rail.



17. A close-up view of the alternator cable depicting strands of the wiring fused onto the metal fuel rail on the right or passenger's side.

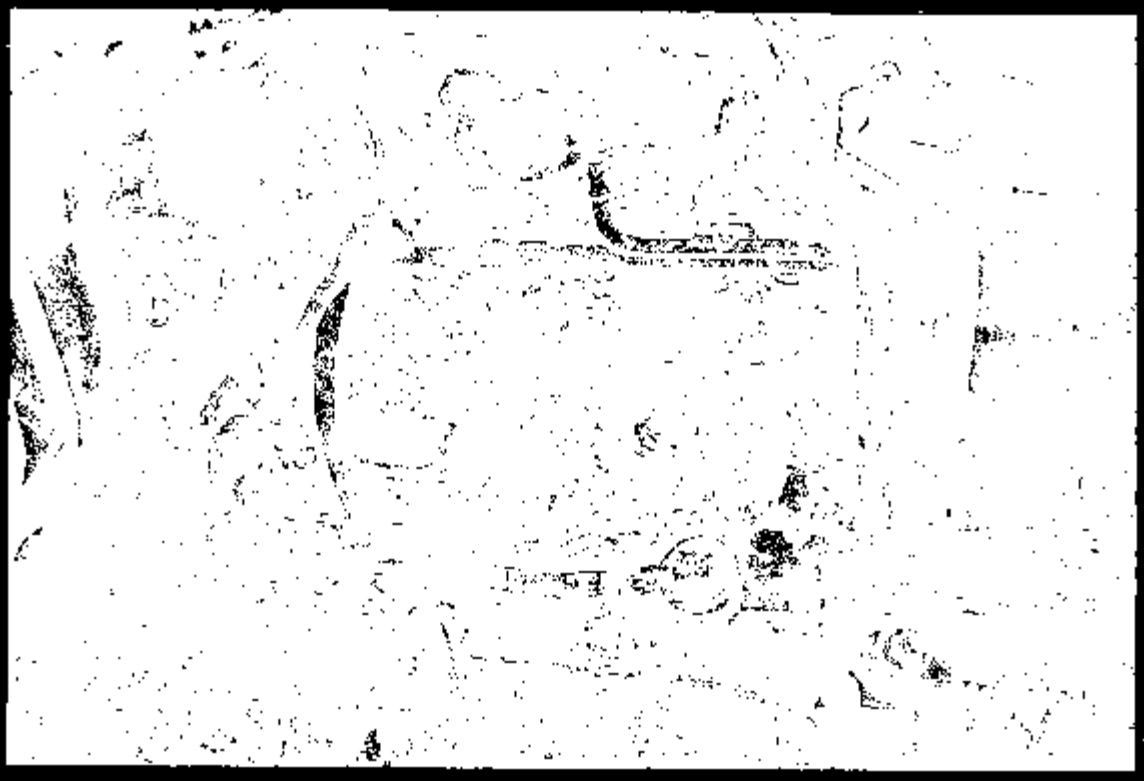
18. A view of the front of the engine where the combustible engine cover becomes intact.

19. A view of the rear of the engine in the area of the bulkhead where combustibles are present.

20. A view of the cooling fan motors depicting exposure fire damage only.

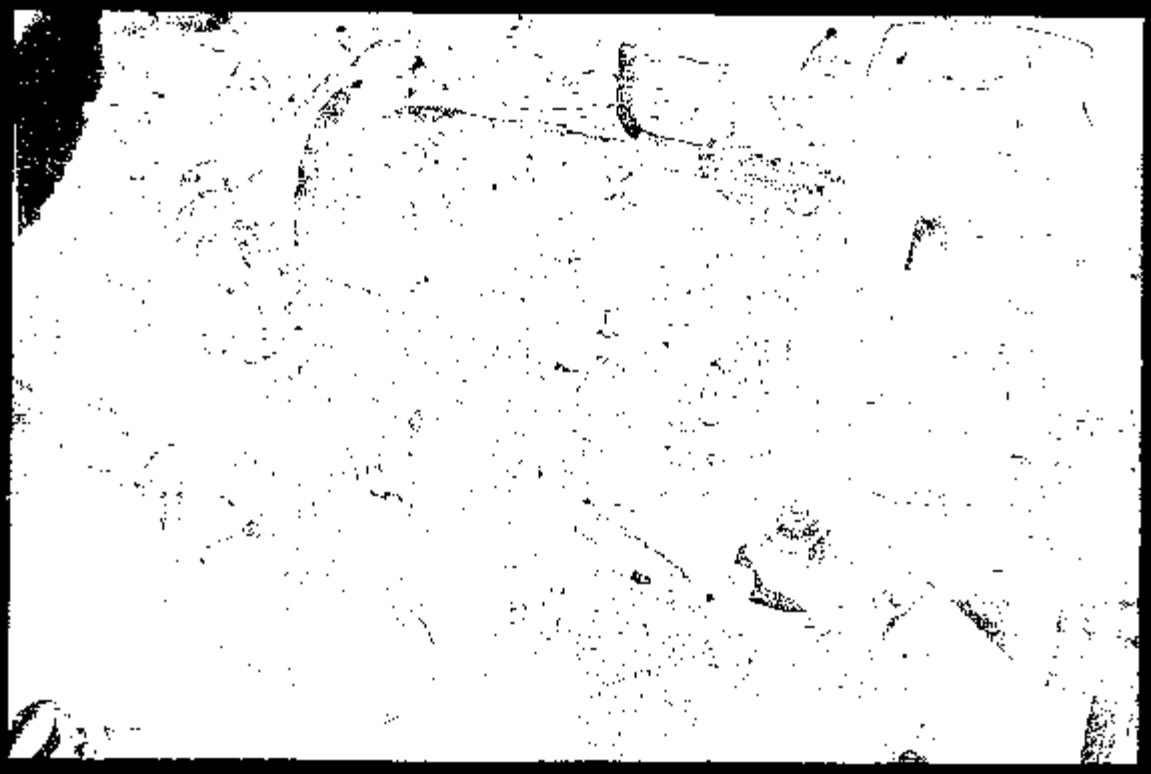
21. A view of belts present on the right or passenger's side of the engine in the area of the pulleys.

22. A view of the combustible fuel lines fire damaged at the rear of the engine compartment.



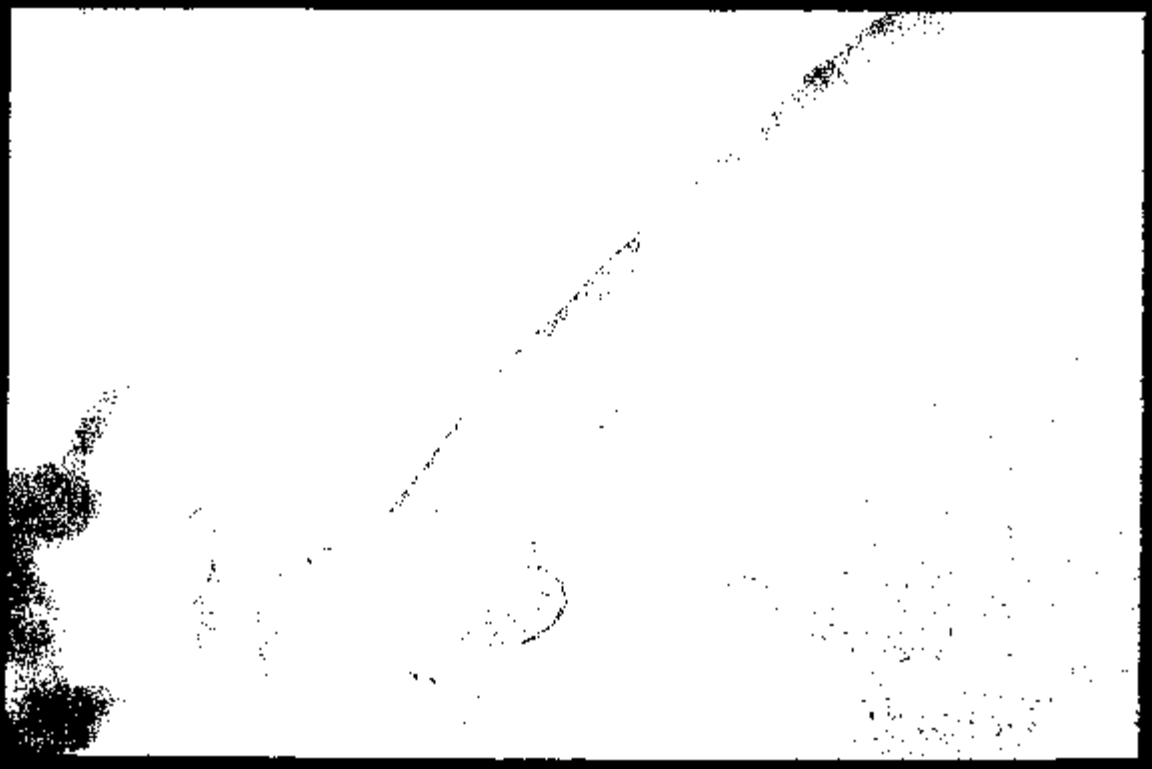
23. A view of the fire damage to the top of the engine in the center in the area of the intake.

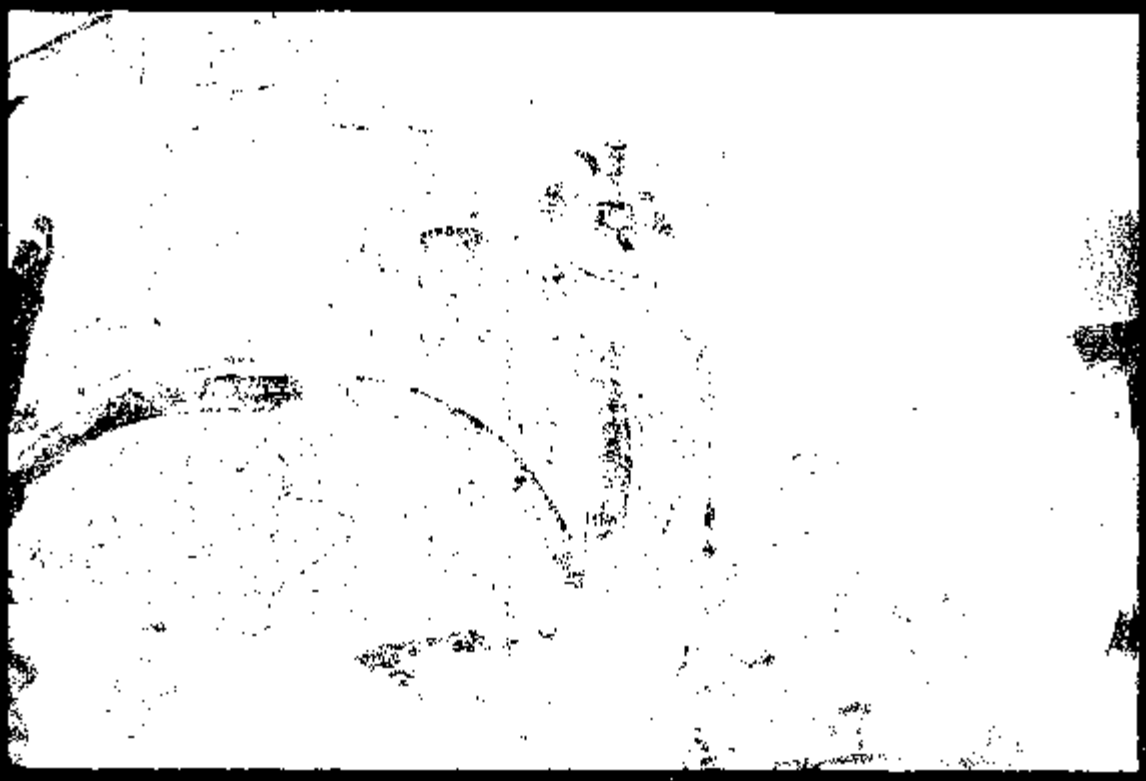
24. A view of the fuel regulator and fuel line connection fire damaged.



25. An overall view of the top of the engine seen from the driver's side depicting the fuel rails bowed outward.

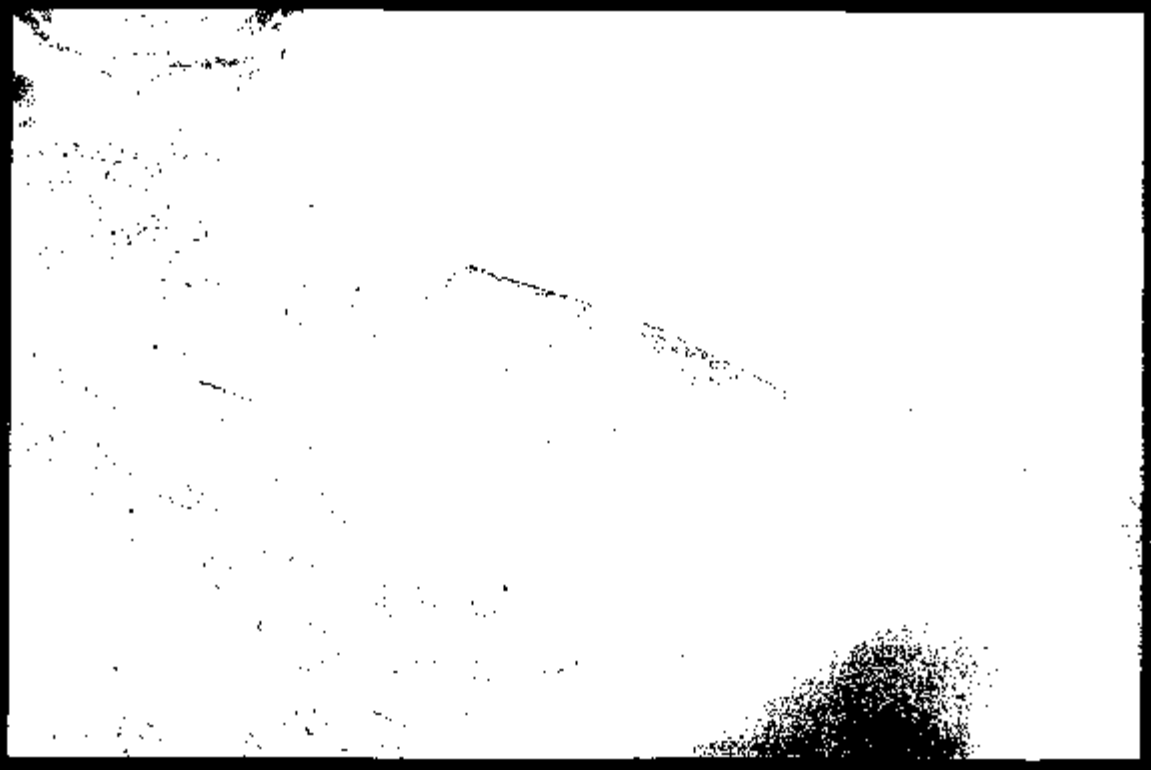
26. A view of a crease in the front fuel rail where it bowed outward.





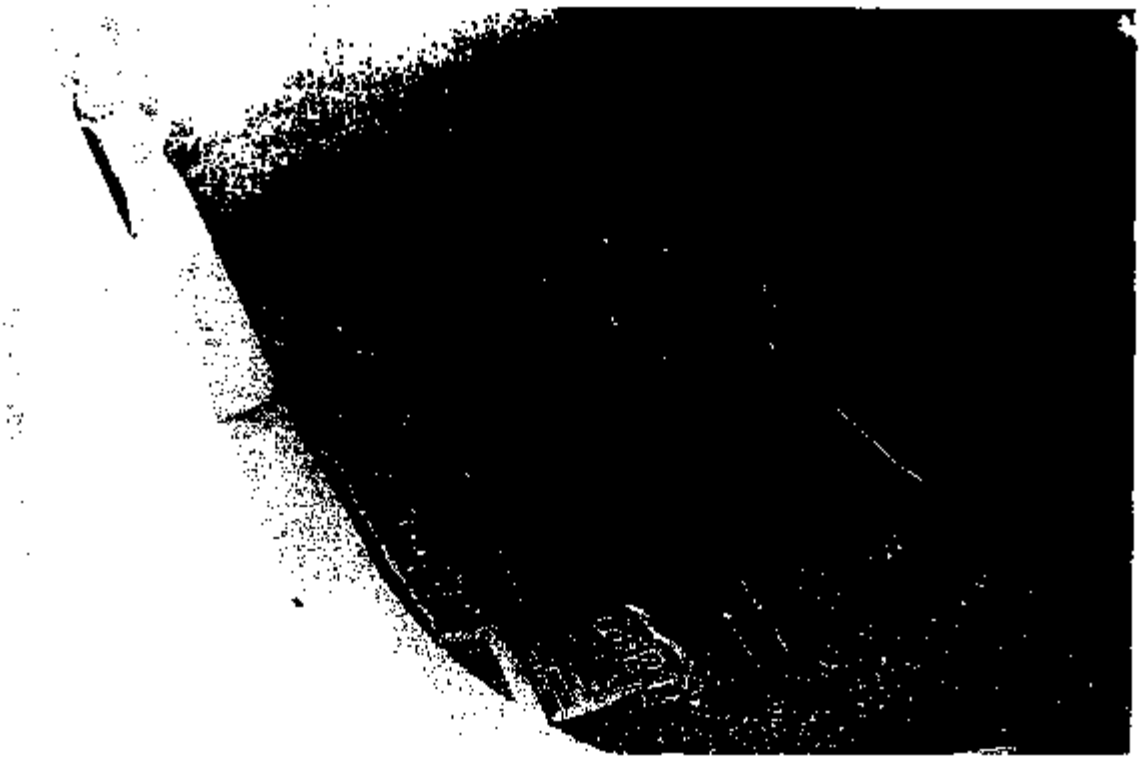
27. A view of the front fuel rail bowed outward seen from the passenger's side.

28. Another close-up view of a crease in the front fuel rail where it bowed outward.



29. Another view of the front fuel rail seen from the top depicting same having bowed outward.

30. A view of a portion of the engine cover which has cracked and is basically undamaged by fire.



Jenny Paris
Claims Administrator
ESIS GM Central Claims

ESIS

An Insurance Services Company
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665.3413
Facsimile 313.665.0511
Jenny.Paris@esis.com

March 10, 2003

Attn: Alan Brubaker
State Farm Insurance Co.
P.O. Box 4078
Kalamazoo, MI 49003-4078

Your Insured:	[redacted]
Our File Number:	456434
Your Claim Number:	24 5259 067
Our Client:	General Motors Corporation
Date of Event:	12/6/02

Dear Mr. Brubaker:

We are a Third Party Administrator on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals as they may not be returned.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any .....ifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Provide copies of your repair estimates and proof of payment (cancelled checks). If this was a total loss, please submit a salvage estimate and your total loss work sheet.

11. Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Jenny Paris

456438

ESIS
An Insurance Services Company

300 Renaissance Center
482-C20-D71
Detroit, MI 48265-3000

800.888.0164 tel
313.665.0911 fax

Diane R. Evans
Property Damage Unit
diane.evans@esis.com

April 2, 2003

State Farm Insurance Companies
ATTN: Mr. Andrew Warren, Claim Representative
70 Myrtle Street
Cranford, NJ 07016

OUR CLAIM NUMBER: 456438
YOUR FILE NUMBER: 30-V616-673
CASE CAPTION: State Farm Insurance Company
DATE OF LOSS: December 25, 2003

Dear Mr. Warren:

I am writing to you on behalf of General Motors Corporation, who has authorized my employer, ESIS Inc, a Risk Management Services Company to act in the capacity of third party administrator with reference to this claim. I have been assigned to handle this file, and after reviewing the information you had submitted, I still need the following information in order to process this claim:

1. Color photos as obtained by the expert for the 1998 Buick Park Avenue
2. Salvage bids for 1998 Buick Park Avenue, and 1989 Buick LeSabre.

Please note that you have the obligation and the responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as it is intended to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Please forward this information as soon as possible so that a product analysis can be performed. Please call me if you have any further questions.

Sincerely,

Diane R. Evans

State Farm Insurance Companies®

D.E. MS
456438

Diane Evans
ESIS/GM Product Liability Unit
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000

RECEIVED
MAR 27 2003
ESIS-GM CLAIMS UNIT

70 Myrtle Street
Cranford, NJ 07016

Dear Ms Evans,

Attached you will find the proofs for our subrogation claim on behalf of our insured [redacted] The claim pertains to a 1998 Buick Park Avenue bearing the Vehicle Identification Number 1G4CW52K9W4610502 that was involved in a fire loss on December 25, 2002. Our engineer's report concluded that the loss was caused by a backfire due to an abnormality in the Powertrain Control Module programmed software.

We believe a GM service bulletin relates to this fire incident. The June 1996 bulletin number 97-C-02 is entitled "Upper Intake Manifold Fracture". The bulletin describes a defect where "These vehicles may exhibit, under a certain set of complex conditions, a backfire during engine starting that can cause breakage of the upper intake manifold. This can cause a no-start condition and possible an engine compartment fire."

Included with the proofs is our insured's written statement where he describes the events leading to the fire. The owner's statement is consistent with the circumstances described in the service bulletin.

In addition to the subject vehicle, State Farm also insured a 1989 Buick LeSabre that was owned by the insured and totaled due to this fire incident, proofs of which are attached. We are seeking full reimbursement for the damages and expenses related to the settlement of both claims.

The subject vehicle is being held at our salvage yard and is available for your inspection. The address is: Cartech Auto Auctions, 87 Randolph Avenue, Avenel, New Jersey 07001. The telephone number for the salvage yard is (732) 680-0600 and the stock number for the vehicle is 158918. You MUST first call me at the number below to obtain permission to inspect the salvage.

We are looking for full reimbursement of $12773.00 for expenses related to the 1998 subject vehicle. This amount includes our insured's deductible of $250. In addition, we are looking for $1192.00 for reimbursement of the expenses for settlement of the 1989 Buick LaSabre claim.

We are seeking a total of $13,965.00 for property damage settlement of both claims.

Thank you for your quick response and please call if you have any questions.

ANDREW WARREN
Claim Representative
STATE FARM INSURANCE COMPANY
(908) 497-3519

esis

ESIS/GM Product Liability Unit
300 Renaissance Center
MAIL Code 482-C20-D71
Detroit, MI 48265-3000
USA

313.665.3395 tel
313.665.0911 fax
diane.evans@esis.com
www.esis.com

Diane R. Evans
Claims Administrator

March 7, 2003

State Farm Insurance Company
ATTN: Mr. Andrew Warren, Claim Representative
70 Myrtle Street
Cranford, NJ 07016

Your File Number:	30-V616-673
Your Insured:	[redacted]
Our File Number:	456438
Our Client:	General Motors Corporation
Date of Event:	December 25, 2003

Dear Mr. Warren:

This letter will serve to acknowledge receipt of your correspondence dated February 24, 2003 regarding the above matter. You have advised that your insured's 199 Buick Park Avenue experienced a fire causing damage on December 25, 2003. You have also invited General Motors to participate in an inspection of this vehicle.

We are not interested in attending an inspection of the vehicle at this time. We would; however, request that any inspection completed be fully documented by video and photographs.

In the event the decision is made to pursue subrogation against GM, please forward the following technical documentation by May 15, 2003 as this will be required for evaluation purposes.

1. A copy of the expert report advising of what specifically caused the occurrence and how this occurrence was the responsibility of a GM product defect, and color copies of photos taken by your expert. Please do not send originals, as they may not be returned.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

esis

6. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modification, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the owner receive a recall notice for the subject vehicle? If so, please provide copies of the notices.

9. Advise if the subject vehicle was ever involved in any prior accidents. If so, identify the nature and extent of the damages and repairs completed.

10. Provide damage estimates and/or appraisals for the subject vehicle. If the vehicle was a total loss, then provide your total loss worksheet.

11. Provide copies of your proof of payment.

12. Advise of the present location of the subject vehicle.

13. Be able, if necessary; provide the alleged defective part for nondestructive testing. The part will be returned in the condition it is received in.

14. Advise if you're insured is a smoker, or a non smoker.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as they intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

If you have any questions, please call me at the number above.

Sincerely,

Diane R. Evans

Cc: File

State Farm Insurance Companies

Debbie PD
456438
EVAN

CLAIM SERVICE CENTER
70 MYRTLE STREET
CRANFORD, NJ 07016

No Owner
No Up
No Bill
2/13/03

February 24, 2003

ESIS/GM Claims
Renaissance Center
PO BOX 300
Detroit, MI 48265-300

RECEIVED
MAR 03 2003
ESIS-GM CLAIMS UNIT

RE: Claim Number: 30-V616-673
Date of Loss: December 25, 2002
Our Insured: [redacted]

Dear Sir/Madam:

-0 64-500

Our insured vehicle a 1998 Buick Park Avenue bearing vehicle identification number 1G4CW52K9W4610502 was involved in a vehicular fire on 12-25-02. An engineer's report was done to determine the origin of cause of the fire.

It was determined that the loss was caused by a backfire due to the abnormaility in the Powertrain Control Module programmed software. We also refer to the June 1996 service bulletin number 97-C-02 entitled "Upper Intake Manifold Fracture ".

Enclosed is the documentation of State Farm's claim for $13658.00, which includes our insured's deductible. The evidence is being held for your inspection.

Sincerely,
State Farm Indemnity Company

Andrew Warren
Claim Representative
(908) 497-3519

HARD FACTS

INVESTIGATIVE ENGINEERING

HARD FACTS REFERRAL SHEET

FAX REQUEST TO: (732) 409-6595

DATE: 1/7/03 HARD FACTS FILE #

ASSIGNED BY: ANDREW WARREN

COMPANY: STATE FARM INS. CO.

ADDRESS: 70 MYRTLE STREET

CRANFORD, NJ 07016

TELEPHONE # 908 497 3519 FAX # 908 497 3580

CLAIM # 30V616673 D/L: 12/25/02

VEHICLE YEAR/MAKE/MODEL 1998 BUICK PARK AVENUE

VEHICLE LOCATION: CARTECH AUTO AUCTIONS 87 RANDOLPH AVE AVENEL

VIN#: 1G4CW52K9W4610502 STOCK# 158918

INSURED'S NAME: JOSEPH SENATORE TELE: 973 584 0227 W 201 513 3067

DESCRIPTION OF LOSS/JOB & REQUIREMENTS:

Insd states when he started the vehicle he heard a loud pop or backfire that sounded like the muffler blew off. He turned off ignition. When he restarted vehicle, the engine was racing as if he was pressing the accelerator. At this time, fire was seen coming from the engine compartment under hood. Insd and other attempted to extinguish flames with extinguisher but were unable to get to source. Veh became fully involved burning another vehicle and part of residence.

46 Georgia Road, Freehold, N.J. 07728 ■ (732) 462-2674
FAX (732) 409-6595 ■ e-mail: hfacts@AOL.com
1-800-268-2674

HARD FACTS

INVESTIGATIVE ENGINEERING

Submitted To:
Andrew Warren
State Farm Insurance Company
70 Myrtle Street
Cranford, New Jersey 07016-3438

AUTOMOTIVE ENGINEERING EXAMINATION OF

[redacted]

Claim #30-V616-673

D/L: December 25, 2002

***

January 16, 2003

***

Hard Facts File #230112

***

HARD FACTS RESERVES THE RIGHT TO AMEND AND/OR ALTER THIS REPORT SHOULD NEW RELEVANT INFORMATION BECOME AVAILABLE.

THIS REPORT FURNISHED AS PRIVILEGED AND CONFIDENTIAL TO ADDRESSEE. RELEASE TO ANY OTHER COMPANY, CONCERN OR INDIVIDUAL IS SOLELY THE RESPONSIBILITY OF ADDRESSEE.

UNLESS OTHERWISE INSTRUCTED, PHYSICAL EVIDENCE WILL ONLY BE RETAINED FOR ONE YEAR

46 Georgia Road, Freehold, N.J. 07728 ■ (732) 462-2674
FAX (732) 409-6595 ■ e-mail: hfacts@AOL.com

HARD FACTS

INVESTIGATIVE ENGINEERING

January 16, 2003

Andrew Warren
State Farm Insurance Company
70 Myrtle Street
Cranford, New Jersey 07016-3438

Re: [redacted]
Claim #30-V616-673
D/L: December 25, 2002

Dear Mr. Warren:

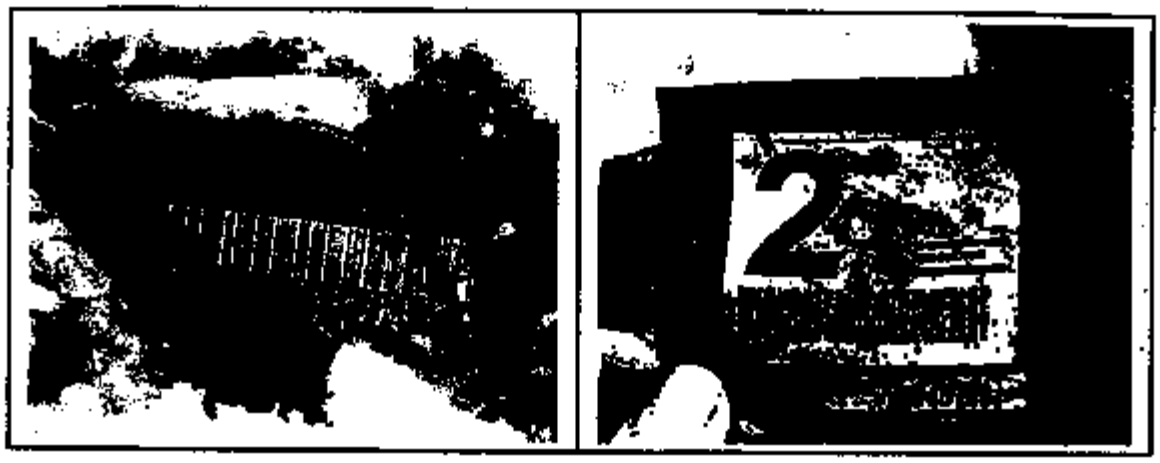
In accordance with your request, this organization conducted a forensic automotive engineering examination of the [redacted] vehicle on January 8, 2003 where it is staged at CarTech Auto Auction in Carteret, New Jersey under stock number 158918.

It is our understanding that the purpose of this assignment is to determine, within reasonable engineering and scientific certainty, the origin of cause of the vehicular fire. To that end, the results and findings of our thorough field examination follows.

DESCRIPTION OF VEHICLE

The subject vehicle is a 1998 Buick Park Avenue manufactured by General Motors Corporation in September 1997 at their assembly plant in Orion, Michigan. At the time of its fabrication, the vehicle was assigned unique public identification number 1G4CW52K9W4610502. Computerized scrutiny of this number relative to check digit "9" and sequence number "610502" has confirmed the vehicle's identity.

46 Georgia Road, Freehold, N.J. 07728 ☎ (732) 462-2674
FAX (732) 409-6595 ✉ e-mail: hfacts@AOL.com



Currently, the vehicle does not display any state license plates. The vehicle windshield is fire consumed. We did, however, observe a windshield placard, confirming compliance with New Jersey state inspection and emissions, numbered 0345763 with an expiration date of February 2004 lying in the interior fire debris. The vehicle odometer is consumed.

The best overall description of the subject vehicle is a domestically designed and manufactured four-door sedan displacing an approximate curb weight of 3,788 pounds.

EXTERIOR EXAMINATION

This vehicle is finished silver in color and is appointed with four doors and a formal trunk completing the 207 inches long by 75 inches wide by 57 inches high platform.

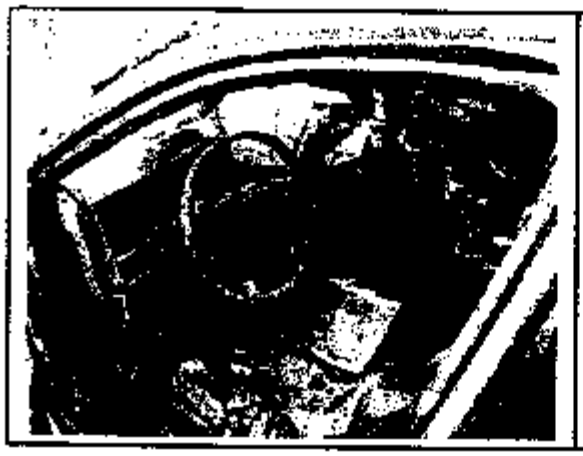
Examination of the exterior sheet metal and body components revealed no evidence of unrepaired historic or current impact damage.

The power plant compartment hood exhibits heat annealing and is partially consumed. The front fenders, grille, and headlight assemblies are consumed. The remaining exterior body panels are fire damaged. A glazing examination revealed the windshield is consumed while all remaining glazing is smoke damaged.

A wheelhouse examination revealed 15 inch OEM (original equipment of the manufacturer) alloy road wheels coupled to Michelin tires sized P225/60R15 with consistent bilateral tread depths of 7/32 inches.

INTERIOR EXAMINATION

The passenger compartment is appointed with front bucket seats and a traditional rear bench seat assembly. All seating surfaces are upholstered in gray leather material. The vehicle seating exhibits evidence of soot and some fire damage.



The interior is appointed with driver and passenger air bags, an OEM (original equipment of the manufacturer) AM/FM/CD audio receiver, cruise control, and personal items in the form of CD's, and movies.

POWER PLANT EXAMINATION

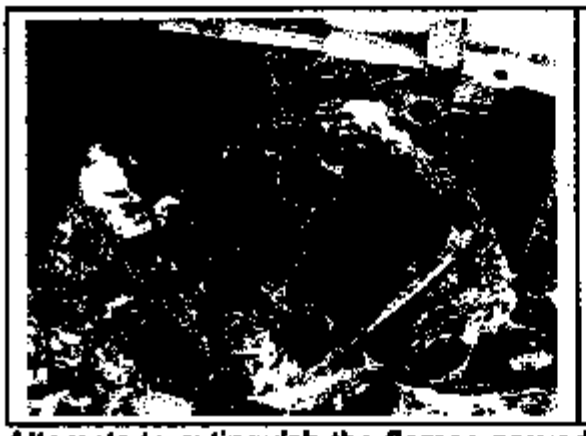
The vehicle is equipped with a 3.8-liter V6 cylinder power plant coupled to a four-speed automatic overdrive transaxle providing the vehicle with front wheel drive.

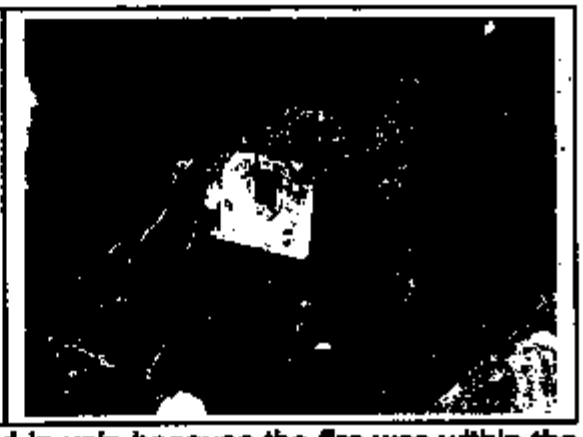
The power plant compartment exhibits severe fire and heat annealing throughout. This evidence correlates with the insured's description of the events occurring just prior to the loss in question.

ORIGIN OF CAUSE

The locus point of the fire event is within the power plant compartment. Premised upon the physical evidence observed and the insured's description of the events just prior to the loss, the cause of the fire is the result of a backfire that occurred during cranking for starting. This backfire caused a fracture in the composite plastic intake manifold.

Subsequent to the backfire, a fire ensued within the intake manifold. Further attempts to start the power plant resulted in triggering of the fuel injectors, which continued to feed fuel into the fire. Additionally, when the power plant started, it raced uncontrollably due to the fracture in the intake manifold, which allowed air to bypass the throttle control.





Attempts to extinguish the flames proved in vain because the fire was within the intake manifold. This allowed the compartment to become fully involved.

This organization concludes the fire is the result of a manufacturing abnormality within the control of the ignition system during cranking that allows an occasional backfire and resulting composite plastic intake manifold fracture.

RECALL INVESTIGATION

This organization initiated a computerized search within our databanks of safety related recalls and technical service bulletins identified by the National Highway

Traffic and Safety Administration as well as the vehicle manufacturer regarding this vehicle's loss.

There are no applicable recalls that relate to this loss. A campaign technical service bulletin has been identified that may relate to this loss.

This campaign service bulletin, issued by the vehicle manufacturer, may relate to the fire incident. This June 1996 bulletin number 97-C-02 is entitled "Upper Intake Manifold Fracture" and applies to certain Buick Park Avenues among other models.

The bulletin describes a defect where "These vehicles may exhibit, under a certain set of complex conditions, a backfire during engine starting that can cause breakage of the upper intake manifold. This can cause a no-start condition and possible an engine compartment fire."

The remedy for this condition is to re-program the Powertrain Control Module software.

ENGINEERING CONCLUSIONS

Incorporated within the confines of this forensic automotive engineering report, it is the opinion of this organization that the following facts have been identified for your consideration.

1. The locus point of the vehicular fire is within the power plant compartment.

2. The cause of the vehicular fire is backfire due to an abnormality in the Powertrain Control Module programmed software.

3. This organization concludes the manufacturer is responsible for the loss in question.

Should you have any further questions, please do not hesitate to contact us. As always, we appreciate the opportunity to provide forensic automotive engineering insight as an aid to your investigative process.

Very truly yours,

Tom McNamara, MME
Director and Principal of the Firm

Prof. Frederick D. Allen, M.Ed.
Forensic Technologist

HARD FACTS

INVESTIGATIVE ENGINEERING

ASSIGNMENT CONFIRMATION

HARD FACTS FILE #230112

DATE: January 7, 2003

TO: Andrew Warren
State Farm Insurance Company
Fax #908-497-3580

RE: Claim #30-V616-673
Insured: [redacted]

Vehicle: 1998 Buick Park Avenue
Location: Avenel, NJ

ASSIGNMENT:

Field examination of the subject vehicle to determine the cause and origin of the vehicular fire occurrence.

46 Georgia Road, Freehold, N.J. 07728 ☎ (732) 462-2674
FAX (732) 409-6595 ✉ e-mail: hfacts@AOL.com

TOWNSHIP OF ROXBURY POLICE DEPARTMENT

1715 Route 46 West, LEDGEWOOD, NJ 07852
(973) 448 2100

INITIAL GENERAL COMPLAINT REPORT

Case Number: 2002-029129 GC Type: FIRE Date/Time: 12/25/2002 14:02
Dispatch Location: 9 ANDRE DRIVE

Officer(s) Dispatched	Dispatched Time	Assigned Time	Arrival Time	Cleared Time
CHAD ECKERT	12/25/2002 14:02	12/25/2002 14:02	12/25/2002 14:07	12/25/2002 14:32
THOMAS VAN HOUTEN	12/25/2002 14:02	12/25/2002 14:02	12/25/2002 14:07	12/25/2002 15:35
107 CHIEF	12/25/2002 14:07	12/25/2002 14:04	12/25/2002 14:07	12/25/2002 16:31
3F 3F	12/25/2002 14:15	12/25/2002 14:05	12/25/2002 14:15	12/25/2002 15:49
207 CHIEF	12/25/2002 14:07	12/25/2002 14:06	12/25/2002 14:07	12/25/2002 16:31
JF JF	12/25/2002 14:07	12/25/2002 14:07	12/25/2002 14:15	12/25/2002 16:31

Caller Name Address Phone Number

Assisting Agencies

PARTIES INVOLVED INFORMATION

Type	Name	Address	Home Phone
VICTIM	[redacted]		

INITIAL NARRATIVE

CAR FIRE SIM 63[illegible] 12/25/2002 2:38:37 PM - DUE TO COMPUTER FAILURE RECORDS ARE NOT EXACT ON THE TIMES
12/25/2002 2:39:53 PM - GPU, NATURAL GAS, AND THE FAST TEAM ARE NOTIFIED GPU CASE # 307867272

RIDER

When I started my 1998 Buick Park Avenue on 12/25/02, there was an extremely loud "backfire" noise, which was followed by a noise which sounded like the muffler had broken. The muffler-sounding noise was emanating from the engine of the car, however, not the rear. I immediately shut the car off and after approximately 30 seconds, restarted it. At that point, I heard a loud rush of acceleration go through the engine, although my foot had never touched the accelerator. My wife, who was standing in the garage between the two cars, then yelled that the car was on fire.

The fire was first seen in the area of the left front tire. I believe I turned off the ignition after my wife saw the flames, but then attempted to restart it again to try and remove it from my garage but the car would not start.

The 1998 Buick Park Avenue was parked on the right side of the garage; the 1989 Buick LeSabre was parked on the left hand side. Apparently, the flames from the Park Avenue damaged the LeSabre. Approximately 5 to 10 minutes after the vehicle became enflamed, the garage doors closed automatically and dense black smoke was seen coming from the windows of the house.

Since our house was severely damaged by the fire, many of our documents have not yet been recovered and hence, there are questions on the Affidavit of Vehicle Fire that could not be answered.

Insured statement and affidavit

STATE FARM INSURANCE

☐ STATE FARM FIRE A' CASUALTY COMPANY
☐ STATE FARM BIDEM ' COMPANY
☐ STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY
☐ STATE FARM COUNTY MUTUAL INSURANCE COMPANY OF TEXAS

Barcode Only

Claim Number 30-V616-673

AFFIDAVIT OF VEHICLE FIRE (All Questions Must Be Completed In Ink)

1. Name of [redacted]

Address [redacted]

Date of Birth 4/9/46 Marital Status: ☒ Married ☐ Single No. of Dependents 2

Social Security No. 140-36-2151 Driver's License No. [redacted]

Occupatio[redacted]

Address [redacted]

2. Date of Fire 12/25/02 Time 2:00 ☐ A.M. ☒ P.M.

Make of Vehicle Buick Year 1998 Model Park Ave. Body Type 4 Door Color Silver

Vehicle ID # On Insurance Policy License Plate # Cannot Remember State NJ

Certificate of Title # unknown If none, why? Title held by GMAC

Number of cylinders 6 H.P. or C.I. or Liter unknown Odometer reading APP. 65,300

Was vehicle locked? ☐ Yes ☒ No Were windows rolled up? ☐ Yes ☒ No

When did you last see your vehicle? Date 12/25/02 Time 2:00 ☐ A.M. ☒ P.M.

Specific location where vehicle burned Inside garage at 9 Audre Drive, Succasunna, NJ

Reason vehicle was left at this location Home

Name and address of person who left auto at this location Mary Lee Senatore, 9 Audre Drive, Succasunna, NJ Their driver's license no. [redacted]

When was the fire discovered? Date 12/25/02 Time 2:00 ☐ A.M. ☒ P.M.

Who made the discovery? [redacted]

When was fire reported to fire department? Date 12/25/02 Time 2:02 ☐ A.M. ☒ P.M.

Name and Location of Fire Station Roxbury Fire Department, Main Street, Succasunna, NJ

Describe fire (where, color of smoke, cause): See Rider attached hereto

Was vehicle being driven? ☐ Yes ☒ No Describe exactly what happened prior to noticing smoke

fire (electrical or mechanical malfunction): See Rider attached hereto

Were you carrying a container of flammable liquid in the vehicle at the time of fire? ☐ Yes ☒ No

If yes, give type of liquid _____, amount _____, size and type of container _____, location of container at time of fire _____

Did you smell smoke or see flames first? SAW FLAMES

Have you had similar problems prior to fire? ☐ Yes ☒ No If yes, explain _____

Has vehicle been damaged during the past three years? ☐ Yes ☒ No → NOT TO MY KNOWLEDGE If so, give location _____, type of damage _____, amount of damage $ _____, and date _____

Were repairs made? ☐ Yes ☐ No ☐ Partial If so, were they completed? ☐ Yes ☐ No

Who made the repairs? _____

Name and address of insurance company who paid claim damages, if an: _____

Any other claims in the last three years on this or any other auto? ☒ Yes ☐ No
Any other vehicles in your household? ☒ Yes ☐ No

Name of insurance company and agent on other vehicles STATE FARM; KEVIN DAVIS

Your prior insurance company and agent NO PRIOR INSURANCE COMPANIES

Any homeowners claims within the past 5 months with State Farm? ☐ Yes ☒ No

Both any other carrier? No

3. Vehicle Equipment (Check if vehicle had any of the following)

☐ Radio AM	☒ Power Steer	☐ Vinyl Roof	☒ Cruise Control	Tires	Transmission:
☒ AM/FM	☒ Power Brakes	☐ Tinted Glass	☒ Compact Disc	☐ W/W	☐ Automatic
☒ Stereo	☒ Power Locks	☐ Mag Wheels	☐ Sun/Moon Roof	☐ Radial	☐ Standard
☒ Tape Deck	☒ Power Windows	☐ T-Tops		☐ Special	☐ Console
☒ Air Cond.	☒ Power Seats	☒ Tilt Steering Wheel			☐ AutoStick

☐ Other: _____
☐ CB Radio Type _____ Cost $ _____ Date Installed _____
☐ Purchased From : ~~[SALEROSO PONTIAC, HWY 10 EAST, RANDOLPH, NJ]~~ EBAY

4. Vehicle Condition

Paint	☐ Fair	☐ Good	☒ Excellent
Transmission	☐ Fair	☐ Good	☒ Excellent
Engine	☐ Fair	☐ Good	☒ Excellent
Body	☐ Fair	☐ Good	☒ Excellent

Other distinguishing features: (Dents, decals trailer hitch, interior, etc).
NONE

5. Name and address of service station/garage: OIL CHANGE WITH WEST 10, SUSSEX NJ

Who performs routine maintenance service? VEHICLE IN OUR POSSESSION Date last serviced LESS THAN 10 MONTHS - SALEROSO PONTIAC, RANDOLPH, NJ PRIOR OWNER OF CAR - MAINTENANCE PERFORMED BY THEM.

Who performs State MV inspection? L & M Inspection Station Date last inspected 3/02

6. Date car purchased February 2002 ☐ New ☒ Used Purchase Price $ APP. 15,500.—

Trade-In 1988 Buick LeSabre Ltd. Allowance $ 800.00

Seller Dealer/Individual Name and Address Salerno Pontiac, Route 10 East Randolph NJ

How did you learn the car was for sale? Went to sales lot

How was the car paid for? ☐ Cash ☒ Check

If financed, name and address of finance company G.M.A.C.

Account # Unknown Balance Due $ Unknown Loan Terms Months APP. 48

Is account past due? ☐ Yes ☒ No How Long?

Are keys in your possession? ☐ Yes ☒ No Ignition key # 2 Trunk key # 2

Do you have other theft insurance? ☐ Yes ☒ No Policy#

Name of insurance company

Was this a rebuilt wreck? ☐ Yes ☒ No If yes, name of rebuilder

Was it a recovered theft? ☐ Yes ☒ No If yes, date of theft

7. Amount for which you are making claim $ 15,500.00

Are the answers you have given true to the best of your knowledge and belief? ☒ Yes ☐ No

Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

Witness Policyholder [redacted]

Address

SUBSCRIBED AND SWORN TO BEFORE ME this 10th day of January (year) 2003

in Madison, N.J. County, Morris

Notary Public Arlene C. Bell My commission expires: August 3, 2003

ARLENE C. BELL
NOTARY PUBLIC OF NEW JERSEY
My Commission Expires AUG. 3, 2005

INFORMATION SERVICES INC.

State Farm Insurance

Market Valuation Report

Report Reference Number: 30288116

Claim reference: 30-V616-67301

Loss Incident Date: 12/25/2002

Loss Code: COM

Insured: Senatore

Claim rep: Warren, Andrew

Appraiser: ANTOINE

Owner: [redacted]

Introduction

State Farm Insurance has conducted an appraisal of your **1998 Buick Park Avenue 4 Door Sedan** located in Succasunna, NJ. The appraisal information was then used to conduct research in your local market to determine the local market value of your car. This Market Valuation Report details the results of that research. It contains the following sections:

Vehicle Valuation Summary	Provides the market valuation including all components
VINguard™ Vehicle Identification	Details the vehicle configuration information
VINguard™ Vehicle History Information	Provides the results of vehicle history research
CARFAX® Report	Provides the results of a CARFAX vehicle history database search
Local Market Definition	Details the local market basis for this valuation
Valuation Methodology	Describes the method used to evaluate the loss vehicle
Vehicle Condition	Details the vehicle's pre-accident condition
Local Market Comparable Vehicles	Presents the comparable vehicles located in your market
Vehicle Model Information	Describes characteristics of the loss vehicle type
NHTSA Vehicle Recall	Lists National Highway Traffic Safety Administration recall notices
Vehicle Appraisal and Valuation Notes	Lists detailed log notes for this file

No rental
D250
158918

Claim reference: 30-V616-67301

Report Reference Number: 30288116

Vehicle Valuation Summary

1998 Buick Park Avenue 4 Door Sedan - Succasunna, NJ

Below are the components included in this local market valuation:

Component	Code		Value
Base Value			$ 11,667.00
Odometer		Unknown	+ 0.00
Equipment			
Transmission			
Automatic Transmission	AT	Standard	Included
Overdrive	OD	Standard	Included
Seats			
Power Driver Seat	SP	Standard	Included
Power Passenger Seat	PC	Standard	Included
Split Bench Seats	BP	Standard	Included
Leather Seats	LS		+ 383.00
Steering			
Power Steering	PS	Standard	Included
Tilt Wheel	TW	Standard	Included
Brakes			
Power Brakes	PB	Standard	Included
4-Wheel Disc Brakes	DB	Standard	Included
Anti-Lock Brakes (4)	AB	Standard	Included
Glass			
Tinted Glass	TG		Included
Rear Defogger	RD	Standard	Included
Power Windows	PW	Standard	Included
Intermittent Wipers	IW	Standard	Included
Wheels			
Aluminum/Alloy Wheels	AW	Standard	Included
Radio			
AM Radio	AM	Standard	Included
FM Radio	FM	Standard	Included
Stereo	ST	Standard	Included
Cassette	CA	Standard	Included
Search/Seek	SE	Standard	Included
Interior			
Power Locks	PL	Standard	Included
Power Trunk/Tailgate	PT	Standard	Included
Air Conditioning	AC	Standard	Included
Cruise Control	CC	Standard	Included
Digital Clock	DK	Standard	Included
Air Bag	AG	Standard	Included
Passenger Air Bag	RG	Standard	Included
Exterior			
Power Mirrors	PM	Standard	Included
Body Side Moldings	BN		Included

The base value is the local market value of a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard and predominant equipment.
As such, the vehicle equipment listing reflects proper deductions for all standard or predominant equipment which is not present on the loss vehicle.
In cases where a standard or predominant option is superseded by a replacement or upgrade, a corresponding addition will appear for the option which supersedes the standard/predominant option.

Auto Level	AL	Standard		Included
Dual Mirrors	DM	Standard		Included
Keyless Entry	KE	Standard		Included
Paint				
Pinstriping	PI	Standard		Included
Local Market Value				**$ 12,050.00**
Actual Cash Value				**$ 12,050.00**
Pre Tax Amount				**$ 12,050.00**
Vehicular Sales Tax			6.00%	+ 723.00
Adjusted Vehicle Value				**$ 12,773.00**

- 750.00 Deal
12,023.00
- 8,963.37
3,059.63

Claim reference: 30-V616-67301 Report Reference Number: 30288116

VINguard™ Vehicle Identification

VIN: 1G4CW52K9W4610502

Every vehicle sold in the United States is required to have a manufacturer assigned Vehicle Identification Number (VIN). This number provides the exact specifications of the vehicle. Decoding the VIN identifies the exact vehicle for which the local market value will be determined.

	Insurer Description	VINguard Analysis
Year	1998	1998
Make	Buick	Buick
Model	Park Avenue	Park Avenue
Model Number	CW5	CW5
Body Style	4 Door Sedan	4 Door Sedan
Engine	6-3.8L-FI	6-3.8l-Fi
Transmission	Automatic Transmission Overdrive	
Restraints	Air Bags (Driver+Pass.)	Air Bags (Driver+Pass.)
Odometer	Unknown	

This vehicle was assembled in ORION, MI

VINguard™ is a database used to decode completely and accurately all manufacturer assigned Vehicle Identification Numbers.

VINguard™ Vehicle History Information

Using the VIN for this vehicle, VINguard™ detected discrepancies or prior history requiring additional research. Please review the information detailed below.

VINguard™ Messages: VINguard has decoded this VIN without any errors.

Collision History Information:
Collision incident reported by State Farm Insurance on 01/03/2003.
Claim # 30-V616-67301 in Bogota, NJ
Repair estimate: $20,478 Miles: UNKNOWN
Damage Location: Total Loss.

Previous Vehicle Sale Information:
This vehicle inspected by CCC on 01/28/2002 Mileage: 59326 Location: Jim Salerno Pontiac/Buick , in Randolph, NJ.

Claim reference: 30-V616-67301

Report Reference Number: 30288116

CARFAX VEHICLE HISTORY REPORTS

VEHICLE HISTORY INFORMATION

www.carfax.com

VIN: 1G4CW52K9W4610502

CARFAX searched its nationwide database of nearly 2 billion records to provide you with this detailed vehicle history. Avoid making a potentially costly mistake when buying your next used car. Order a CARFAX Vehicle History Report at www.carfax.com.

Carfax Results

DATE REPORTED	ODOMETER READING	INFORMATION SOURCE	GENERAL COMMENTS
11/01/1997		Pennsylvania Motor Vehicle Dept. Reading, PA	Registered as private vehicle
12/01/1997	30	Pennsylvania Motor Vehicle Dept. Reading, PA Title #5148563E 01 NO	Title or registration issued First owner reported
01/24/2000	20,150	New Jersey Motor Vehicle Dept. Morristown, NJ Title #1G4CW52K9W4610502	Title issued
01/28/2002		Auto Dealership	Vehicle offered for sale
02/13/2002	59,329	New Jersey Motor Vehicle Dept. Succasunna, NJ Title #DA20020440797	Title issued Ownership transfer reported

This coupon is courtesy of CARFAX Vehicle History Service. With CARFAX you can get the real history for virtually any car or truck on the road today.

FREE CARFAX REPORT

Bring this coupon to any auto dealership to view a FREE CARFAX Vehicle History Report on any vehicle in stock. With CARFAX you can...

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Find A CARFAX Certified Dealer
Get The Real History On Any Used Car

CARFAX www.carfax.com

$5,000 Clean Title History Guarantee

Claim reference: 30-V616-67301

Report Reference Number: 30288116

Local Market Definition

The local market value for your 1998 Buick Park Avenue 4 Door Sedan was defined by the ZIP code 07876 – Succasunna, NJ . Adjacent markets were also searched as secondary sources to locate comparable vehicles. Details of the specific markets searched follow.

North New Jersey

Central New Jersey

South West New Jersey

The state of New Jersey is composed of 7 distinct local markets. The following 4 local markets were used in the preparation of this vehicle market report.

North New Jersey - Primary local market vehicle database
In this market, CCC maintains a database of 9,650 inspected dealer vehicles located at 138 dealerships, and 8,195 dealer advertised, and 9,323 privately advertised vehicles taken from 24 local papers or magazines. This local database also includes 7,177 vehicle valuations researched in the last 90 days.

Central New Jersey - Secondary local market vehicle database
In this market, CCC maintains a database of 1,811 inspected dealer vehicles located at 37 dealerships, and 4,488 dealer advertised, and 7,058 privately advertised vehicles taken from 22 local papers or magazines. This local database also includes 3,449 vehicle valuations researched in the last 90 days.

South West New Jersey - Third local market vehicle database
In this market, CCC maintains a database of 1,314 inspected dealer vehicles located at 20 dealerships, and 10,436 dealer advertised, and 3,592 privately advertised vehicles taken from 17 local papers or magazines. This local database also includes 1,816 vehicle valuations researched in the last 90 days.

Philadelphia PA - Fourth local market vehicle database
In this market, CCC maintains a database of 8,342 inspected dealer vehicles located at 100 dealerships, and 11,956 dealer advertised, and 9,644 privately advertised vehicles taken from 21 local papers or magazines. This local database also includes 4,168 vehicle valuations researched in the last 90 days.

From these 4 local markets, comparable vehicles were selected based on the year, make, model, body style and engine configuration of your vehicle. Adjustments were made to the value of each comparable vehicle to compensate for differences in year, model, body style, engine configuration, packages, options, and mileage.

For your vehicle's Market Valuation Report, CCC identified 7 inspected dealer vehicles and 8 advertised vehicles as most comparable to your vehicle, and used their values to determine the Local Market Value.

Vehicles are determined to be comparable to the loss vehicle based on:

- Nearness to the loss vehicle's primary garage location
- Similarity of model, equipment, and odometer
- Precision of the data (inspected versus advertised)

Claim reference: 30-V616-67301

Report Reference Number: 30288116

Valuation Methodology

This Market Valuation Report was prepared for State Farm Insurance by CCC Information Services Inc. CCC has been preparing Market Valuation Reports for the insurance industry since 1981. CCC physically inspects vehicles for sale at vehicle dealerships in the local markets, and subscribes to local newspapers and automotive publications in these markets. CCC maintains vehicle databases containing these inspected dealership vehicles along with the dealer and private party advertised vehicle information.

When State Farm Insurance requests a Market Valuation Report from CCC, they provide CCC the VIN (Vehicle Identification Number) of the loss vehicle. Decoding this VIN identifies the exact vehicle for which the local market value will be done. See the **VINguard™ Vehicle Identification** section.

State Farm Insurance also provides CCC the vehicle owner's ZIP code. This identifies the local market that will be used to determine the market value. See the **Local Market Definition** section.

Finally, State Farm Insurance provides CCC with the configuration of the loss vehicle including equipment, odometer, condition, maintenance, etc. This information is the starting point for determining the local market value.

Using this information, CCC searches its databases to find comparable vehicles in the local market. Each vehicle located is compared to the loss vehicle, and adjustments are made for differences in model, equipment, and odometer. Those vehicles that are deemed most comparable to the loss vehicle are used to determine the local market value. See the **Local Market Definition** section.

After the **Adjusted Value** for each comparable vehicle is calculated (see the **Local Market Comparable Vehicles** section), CCC calculates the **Local Market Value**. This calculation is a weighted average. Using a weighted average allows those vehicles most similar to the loss vehicle to contribute a greater percentage to the **Local Market Value** than less similar vehicles.

Factors that determine similarity are:

- Precision of the data (inspected versus advertised)
- Equivalency of model, equipment, and odometer
- Nearness to the loss vehicle's primary garage location

Using a weighted average results in a more accurate **Local Market Value** as the vehicles most similar and closest to the loss vehicle contribute more to the value than less similar, more distant vehicles.

Claim reference: 30-V616-67301

Report Reference Number: 30288116

Vehicle Condition

State Farm Insurance uses Condition Inspection Guidelines to determine the condition of key components of the loss vehicle. These guidelines are specific to geographic location, year, and vehicle type. The guidelines describe physical characteristics for each of the vehicle components. Based on these guidelines, State Farm Insurance determines the condition of the vehicle prior to the loss.

Component	Condition	Adjustment	Inspection Notes
Interior			
Seats	Average	$0	OK
Carpets	Average	$0	OK
Glass	Average	$0	OK
Dashboard	Average	$0	OK
Headliner	Average	$0	OK
Exterior			
Sheet Metal	Average	$0	OK
Paint	Average	$0	OK
Trim	Average	$0	OK
Mechanical			
Engine	Average	$0	OK
Transmission	Average	$0	OK
Tires	Average	$0	OK
Total Adjustments:		$0	

- The Condition Inspection Guidelines provide information based on vehicle age, vehicle type, and geographic location. Your vehicle has been identified as being located in the Eastern region as a newer passenger car.
- The Condition Inspection Guidelines, and all dollar adjustments, are determined by surveys, inspections, and interviews with dealerships across the United States.

Claim reference: 30-V616-67301

Report Reference Number: 30288116

Local Market Comparable Vehicles

The local market comparable vehicles are compared to the loss vehicle, and adjustments are made for differences in equipment, odometer, model, etc. The **Adjusted Value** represents the price of the comparable configured exactly as the loss vehicle.

Loss Vehicle	**Inspected Dealer Comparable 1**	**Inspected Dealer Comparable 2**	**Inspected Dealer Comparable 3**
1998 Buick	1998 Buick	1998 Buick	1999 Buick
Park Avenue	Park Avenue	Park Avenue	Park Avenue
4 Door Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission Overdrive
6-3.8L-FI	6-3.8L	6-3.8L	6-3.8L
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette	AM/FM Stereo Compact Disc Player	AM/FM Stereo Compact Disc Player Premium Sound System	AM/FM Stereo Compact Disc Player
Not Found on Loss Vehicle		Traction Control Heated Seats (2)	Traction Control
Not Found on Comparable Vehicle	Aluminum/Alloy Wheels	Aluminum/Alloy Wheels	Aluminum/Alloy Wheels
Unknown miles	59,974 miles	46,908 miles	18,493 miles
	Recently Available for $13,195	Recently Available for $12,995	Recently Available for $15,877
Adjustments			
Model/Year			-2,925
Radio Options	-54	-54	-54
Not Found on Loss Vehicle		-479	-96
Not Found on Comparable Vehicle	+192	+192	+192
Mileage	-592	-1,190	-1,793
Adjusted Value	$12,741	$11,464	$11,201
Location	Granite Run Pontiac/Buic/GMC	Callarenni	Rossi Chevrolet
Contact	Ryan Irish	Larry Jacobs	Robert Grow, Sales Mgr
Telephone	610-566-1991	908-852-4613	908-689-0224
Stock ID	Stock: 2B325XA	Stock: 3655	Stock: P2123A
VIN	1G4CW52K0W4644716	1G4CW52K3W4611144	1G4CW52K2X4644315
Distance from Succasunna	75 Miles- Media	9 Miles- Hackettstown	19 Miles- Washington

Claim reference: 30-V616-67301

Report Reference Number: 30288116

Loss Vehicle	Inspected Dealer Comparable 4	Inspected Dealer Comparable 5	Inspected Dealer Comparable 6
1998 Buick	1998 Buick	1999 Buick	1999 Buick
Park Avenue	Park Avenue Ultra	Park Avenue	Park Avenue
4 Door Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission Overdrive
6-3.8L-FI	6-3.8L	6-3.8L	6-3.8L
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette	AM/FM Stereo Compact Disc Player	AM/FM Stereo Cassette	AM/FM Stereo Compact Disc Player
			Electric Glass Roof
Not Found on Loss Vehicle	Heated Seats (2) Steering Wheel Touch Controls Traction Control	Heated Seats (2)	Traction Control Heated Seats (2)
Not Found on Comparable Vehicle	Aluminum/Alloy Wheels	Aluminum/Alloy Wheels	Aluminum/Alloy Wheels
Unknown miles	89,694 miles	37,644 miles	31,820 miles
	Recently Available for $14,195	Recently Available for $14,990	Recently Available for $15,950
Adjustments			
Roof			-500
Model/Year	-1,475	-2,925	-2,925
Radio Options	-54	+0	-54
Not Found on Loss Vehicle	-527	-383	-479
Not Found on Comparable Vehicle	+192	+192	+192
Mileage	+904	-1,056	-1,300
Adjusted Value	$13,235	$10,818	$10,884
Location	Granite Run Pontiac/Buic/GMC	Wilkie Chevrolet Buick Suba	Fennessey Buick
Contact	Ryan Irish	Doug Polett, GM	Gary Lapatta
Telephone	610-566-1991	215-232-4000	908-725-3020
Stock ID	Stock: 2B427XA	Stock: P6632	Stock: 02P110
VIN	1G4CU5210W4645071	1G4CW52K0X4641901	1G4CW52K0X4650744
Distance from Successnnn	75 Miles- Media	66 Miles- Philadelphia	20 Miles- Somerville

Claim reference: 30-V616-67301

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Loss Vehicle	Inspected Dealer Comparable 7	Dealer Vehicle Comparable 8	Dealer Vehicle Comparable 9
1998 Buick	1999 Buick	1998 Buick	1999 Buick
Park Avenue	Park Avenue	Park Avenue	Park Avenue
4 Door Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission	Automatic Transmission Overdrive
6-3.8L-FI	6-3.8L	Unknown	6
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette	AM/FM Stereo Compact Disc Player	AM/FM Stereo Seek Cassette	AM/FM Stereo Seek Cassette
Not Found on Comparable Vehicle	Aluminum/Alloy Wheels	Leather Seats	Leather Seats
Unknown miles	25,970 miles	56,000 miles	31,111 miles
	Recently Available for $16,495	Price $12,995	Price $15,765
Adjustments			
Model/Year	-2,925		-2,925
Radio Options	-54	+0	+0
Not Found on Comparable Vehicle	+192	+383	+383
Mileage	-1,527	-785	-1,329
Adjusted Value	$12,181	$12,593	$11,894
Location	Lankford Buick/Pont/GMC	Star Ledger(Newark)	Bellavia Chevrolet Buick
Contact	Bruce Casinelli		
Telephone	610-862-0555	201-568-2750	201-939-6800
Stock ID	Stock: B2134A		Stock: 6117
VIN	1G4CW52K1X4654432		
		Pub Date 11/03/2002	Pub Date 12/08/2002
Distance from Succasunna	68 Miles- Philadelphia	36 Miles- Englewood	29 Miles- Rutherford

Claim reference: 30-V616-67301 Report Reference Number: 30288116

Loss Vehicle	Dealer Vehicle Comparable 10	Private Advertised Comparable 11	Dealer Vehicle Comparable 12
1998 Buick	1998 Buick	1998 Buick	1999 Buick
Park Avenue	Park Avenue	Park Avenue Ultra	Park Avenue
4 Door Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission	Automatic Transmission	Automatic Transmission
6-3.8L-FI	6	Unknown	6
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette	AM/FM Stereo Seek Cassette	AM/FM Stereo Seek Cassette Compact Disc Player	AM/FM Stereo Seek Cassette
Not Found on Loss Vehicle		Steering Wheel Touch Controls Traction Control	
Not Found on Comparable Vehicle			Leather Seats
Unknown miles	32,237 miles	65,000 miles	31,756 miles
	Price $13,995	Price $12,900	Price $16,995
Adjustments			
Model/Year		-1,475	-2,925
Radio Options	+0	-150	+0
Not Found on Loss Vehicle		-144	
Not Found on Comparable Vehicle			+383
Mileage	-1,747	-333	-1,303
Baseline Adjustment		+839	
Adjusted Value	$12,248	$11,637	$13,150
Location	Douglas Buick	Star Ledger(Newark)	Fennessey Buick
Telephone	908-277-3300	908-766-2736	908-725-3020
Stock ID	Stock: VIN9443		
	Pub Date 11/03/2002	Pub Date 12/01/2002	Pub Date 10/13/2002
Distance from Succasunna	18 Miles- Summit	10 Miles- Bernardsville	20 Miles- Somerville

Claim reference: 30-V616-67301

Report Reference Number: 30288116

Loss Vehicle	Dealer Vehicle Comparable 13	Dealer Vehicle Comparable 14	Dealer Vehicle Comparable 15
1998 Buick	1999 Buick	1999 Buick	1998 Buick
Park Avenue	Park Avenue	Park Avenue	Park Avenue
4 Door Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission	Automatic Transmission	Automatic Transmission
6-3.8L-FI	Unknown	6	Unknown
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette	AM/FM Stereo Seek Cassette	AM/FM Stereo Seek Cassette	AM/FM Stereo Cassette Compact Disc Player
		Electric Glass Roof	
Not Found on Comparable Vehicle	Leather Seats	Leather Seats	
Unknown miles	25,000 miles	28,000 miles	Unlisted miles
	Price $15,825	Price $17,495	Price $10,995
Adjustments			
Roof		-500	
Model/Year	-2,925	-2,925	
Radio Options	+0	+0	-150
Not Found on Comparable Vehicle	+383	+383	
Mileage	-1,563	-1,450	
Adjusted Value	$11,720	$13,003	$10,845
Location	Fairway Auto Group	Bergey's GMC	Granite Run Pontiac GMC
Telephone	866-420-4300	888-776-0537	888-565-4750
Stock ID		Stock: 9339A	Stock: 2B325XA
	Pub Date 11/21/2002	Pub Date 11/21/2002	Pub Date 10/24/2002

- List Price is the sticker price of the vehicle. Take Price is the amount for which the vehicle can be purchased as defined by the contact at each dealership.
- The baseline is defined as a vehicle ready for sale by a dealer. A typical vehicle has not been prepared for dealer sale. Baseline Adjustments aligns a typical vehicle with a vehicle ready for sale by a dealer.
- All dollar adjustments are determined by surveys, inspections, and interviews with dealerships across the United States.

Claim reference: 30-V616-67301

Report Reference Number: 30288116

Vehicle Model Information

Buick's top-of-the-line sedan, the Park Avenue, was redesigned for 1997, so changes for the 1998 model are limited to a few new colors, the availability of the OnStar Mobile Communications system, and outside mirrors that can be tilted down towards the curb when parking. The base Park Avenue comes with a 3.8-liter, V-6, while the higher level Ultra is equipped with a very impressive supercharged version of the same engine that boosts horsepower to 240 from 205. The Park Avenue is Buick's flagship sedan, so the list of standard and available optional features is immense. Park Avenue has traditionally been a favorite of only the retirement set, but this new version appeals to a much broader audience. The Park Avenue is classy and offers a very dignified look. Ride and handling have been improved dramtically, and structural improvements have resulted in less shake, rattle and roll, and a quieter interior cabin. This is a full-sized sedan that definitely deserves a look, as the people at Buick have done a very commendable job in revamping an automobile that had, in the past, been much less than exciting.

NHTSA Vehicle Recall

The National Highway Traffic Safety Administration has issued 1 safety related recall notices that may apply to the above valued vehicle. For additional information or assistance, call CCC customer service at 1-800-621-8070 and follow the automated operator's instructions. Please use your valuation request number for reference.

NHTSA ID: 00V117000 Issued: 04/18/2000 No of vehicles: 77,952

Vehicle Description: Passenger vehicles. Some of these vehicles have front seat shoulder belts that may twist, allowing the webbing to become jammed in the retractor. When the shoulder belt webbing becomes jammed in the retractor, the belt may be unusable. Dealers will inspect for the presence of updated front shoulder belt bezels and where necessary, install new front seat shoulder belt opening bezel kits. Owner notification began August 31, 2000. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Buick at 1-800-521-7300. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236).

Claim reference: 30-V616-67301

Report Reference Number: 30288116

Vehicle Appraisal and Valuation Notes

Adjustment amounts are based on a combination of factors including the region of the country, the age of the vehicle, and the type of vehicle. The loss vehicle has been valued in the Eastern region as a newer passenger car with average mileage of 71,000 .

The following options are not included in valuation: Clearcoat Paint
Backup vehicles may be one year newer than the loss vehicle. Proper adjustments were made to reflect model, year and mileage differences for this valuation.
Included in our backup are similar models to the loss vehicle. Proper adjustments were made for this valuation.

Your valuation has been prepared in compliance with 11.3-10.4 of the New Jersey Administrative Code.

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03/2003 AT 08:59 AM
09

30-V616-67301

STATE FARM INSURANCE COMPANIES
NORTHERN NEW JERSEY ESTIMATICS
LIKE A GOOD NEIGHBOR, STATE FARM IS THERE
P.O.BOX 911
PARSIPPANY, NJ 07054-9912
(866)378-4636

ESTIMATE OF RECORD

WRITTEN BY: DAVE ANTOINE # 01/03/2003 08:58 AM
CLAIM REP: ANDREW WARREN #

INSURED: JOSEPH SENATORE
OWNER: JOSEPH SENATORE
ADDRESS: 9 ANDRE DR
SUCCASUNNA, NJ 07876-1826
EVENING: (973)584-0227
DAY: (201)513-3067

CLAIM #30-V616-67301
POLICY #
DATE OF LOSS: 12/25/2002 AT 02:00 PM
TYPE OF LOSS: COMPREHENSIVE
POINT OF IMPACT: 15. TOTAL LOSS

INSPECT LOCATION: CAR TECH SALVGE YARD
RANDOLPH AVE
AVENEL, NJ

BUSINESS: (800)868-4700
REPAIR_SHOP

REPAIR FACILITY: CAR TECH SALVGE YARD
RANDOLPH AVE
AVENEL, NJ

BUSINESS: (800)868-4700
DAYS TO REPAIR
LICENSE #

1998 BUIC PARK AVENUE 6-3.8L-FI 4D SED GOLD INT:
VIN: 1G4CW52K9W4610502 LIC: NJ PROD DATE: ODOMETER: UNK

AUTOMATIC TRANSMISSION	OVERDRIVE	POWER DRIVER SEAT
POWER PASSENGER SEAT	SPLIT BENCH SEATS	LEATHER SEATS
POWER STEERING	TILT WHEEL	POWER BRAKES
4 WHEEL DISC BRAKES	ANTI-LOCK BRAKES (4)	TINTED GLASS
REAR DEFOGGER	POWER WINDOWS	ALUMINUM/ALLOY WHEELS
AM RADIO	FM RADIO	STEREO
CASSETTE	SEARCH/SEEK	POWER LOCKS
POWER TRUNK/TAILGATE	AIR CONDITIONING	CRUISE CONTROL
DRIVER AIR BAG	PASSENGER AIR BAG	DIGITAL CLOCK
INTERMITTENT WIPERS	POWER MIRRORS	DUAL MIRRORS
BODY SIDE MOLDINGS	AUTO LEVEL	KEYLESS ENTRY
PINSTRIPES/GRAPHICS	CLEAR COAT PAINT	

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		FRONT BUMPER				
2*	REPL	QUAL RECY PARTS BUMPER ASSY +25%	1	437.50*	1.0	2.8
3		ADD FOR CLEAR COAT				1.1
4		FRONT LAMPS				
5		O/H RADIATOR SUPT			$ 10.0	
6	REPL	RT HEADLAMP ASSY	1	369.70	INCL.	
7	REPL	LT HEADLAMP ASSY	1	369.70	INCL.	
8		AIM HEADLAMPS			0.4	

ESTIMATE OF RECORD
1998 BUIC PARK AVENUE 6-3.8L-FI 4D SED GOLD INT:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
9	REPL	RT PARK/TURN LAMP	1	45.70	INCL.	
10	REPL	LT PARK/TURN LAMP	1	45.70	INCL.	
11		COOLING				
12		REFINISH COMPONENTS				1.2
13	REPL	UPPER TIE BAR	1	34.58	SINCL.	INCL.
14		EVACUATE & RECHARGE			M 1.4	
15		REFRIGERANT RECOVERY			M 0.4	
16	REPL	LOWER TIE BAR	1	29.39	SINCL.	INCL.
17	REPL	RT LOWER TIE BAR BRACE	1	32.54	SINCL.	
18	REPL	LT LOWER TIE BAR BRACE	1	32.54	SINCL.	
19	REPL	RT LOWER TIE BAR EXTENSION	1	19.53	SINCL.	
20	REPL	LT LOWER TIE BAR EXTENSION	1	19.93	SINCL.	
21	REPL	LOWER SHIELD	1	44.85	0.4	
22	REPL	RADIATOR	1	414.52	MINCL.	
23	REPL	RT FAN ASSY	1	139.07	M 0.4	
24	REPL	LT FAN ASSY	1	139.07	M 0.4	
25	REPL	FAN SHROUD 2ND DESIGN	1	89.84	INCL.	
26		AIR CONDITIONER & HEATER				
27	REPL	CONDENSER	1	245.44	MINCL.	
28	REPL	COMPRESSOR	1	559.87	M 1.2	
29	REPL	UPPER CASE	1	33.27	M 3.5	
30	REPL	EVAPORATOR CORE	1	226.36	M 3.5	
31	REPL	HEATER CORE	1	86.02	M 1.3	
32	REPL	BLOWER MOTOR	1	170.70	M 0.6	
33	REPL	CONTROL MODULE	1	122.83	M 0.7	
34		HOOD & GRILLE				
35	REPL	HOOD W/O ULTRA	1	547.83	1.5	3.0
36		ADD FOR CLEAR COAT				1.2
37		ADD FOR UNDERSIDE(COMPLETE)				1.5
38	REPL	INSULATOR	1	74.61	INCL.	
39	REPL	RT ASSIST CYLINDER	1	36.46	0.3	
40	REPL	LT ASSIST CYLINDER	1	36.46	0.3	
41	REPL	SEAL FRONT	1	12.71	INCL.	
42	REPL	LATCH	1	32.64	0.2	
43	REPL	STRIKER	1	6.48	INCL.	
44	REPL	LATCH SUPPORT	1	27.36	INCL.	
45	REPL	GRILLE W/O ULTRA	1	117.97	INCL.	
46	REPL	HOOD ORNAMENT PARK AVENUE	1	79.06	0.2	
47		FENDER				
48	REPL	RT FENDER	1	319.02	2.0	2.0
49		OVERLAP MAJOR ADJ. PANEL				-0.4
50		ADD FOR CLEAR COAT				0.3
51		ADD FOR EDGING				0.5
52		DEDUCT FOR OVERLAP			-0.3	
53	REPL	LT FENDER	1	319.02	2.0	2.0
54		OVERLAP MAJOR ADJ. PANEL				-0.4
55		ADD FOR CLEAR COAT				0.3
56		ADD FOR EDGING				0.5

ESTIMATE OF RECORD
1998 BUIC PARK AVENUE 6-3.8L-FI 4D SED GOLD INT:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
57		DEDUCT FOR OVERLAP			-0.3	
58		ELECTRICAL				
59	REPL	BATTERY 72 MONTH 78A-72	1	86.62	MINCL.	
60		ENGINE / TRANSAXLE				
61*	REPL	QUAL RECY PARTS R&I ENGINE/TRANS +25%	1	2500.00*	M 8.3*	
62		STEERING COLUMN				
63*	REPL	QUAL RECY PARTS R&I STEERING COLUMN +25%	1	375.00*	M 1.5	
64		WINDSHIELD				
65	REPL	WINDSHIELD GM W/O HEAD UP DISPLAY	1	292.98	INCL.	
66		INSTRUMENT PANEL				
67*	REPL	QUAL RECY PARTS SEAT ASSY; REAR +25%	1	625.00*	0.3	
68		CONSOLE				
69	REPL	CONSOLE GRAY	1	842.25	0.6	
70		RESTRAINT SYSTEMS				
71	REPL	DRIVER AIR BAG GRAY	1	650.20	MINCL.	
72	REPL	PSNGR AIR BAG	1	650.20	M 2.0	
73		SYSTEM DIAGNOSIS			M 0.5	
74	REPL	CLOCKSPRING	1	145.80	M 1.0	
75	REPL	DIAGNOSTIC UNIT W/SENSOR	1	281.00	M 1.0	
76	REPL	BELT & RETRACTOR PASSENGER SEAT GRAY	1	178.68	MINCL.	
77	REPL	BELT & RETRACTOR DRIVER SEAT GRAY	1	178.68	MINCL.	
78		SEATS & TRACKS				
79*	REPL	QUAL RECY PARTS SEAT ASSY, ALL*	1	1000.00*	4.0*	
80		ROOF				
81	REPL	ROOF PANEL W/O SUNROOF	1	344.77	12.0	3.2
82		OVERLAP MAJOR ADJ. PANEL				-0.4
83		ADD FOR CLEAR COAT				0.6
84	REPL	HEADLINER W/O SUNROOF, W/O ULTRA GRAY	1	518.02	INCL.	
85		FRONT DOOR				
86	REPL	RT DOOR TRIM PANEL GRAY	1	605.08	0.6	
87	REPL	LT DOOR TRIM PANEL GRAY	1	605.08	0.6	
88		BACK GLASS				
89	REPL	BACK GLASS GM W/O ONSTAR	1	422.52	INCL.	
		SUBTOTALS ==>		15620.15	63.5	19.0

03/2003 AT 08:59 AM
17509

30-V616-67301

ESTIMATE OF RECORD
1998 BUIC PARK AVENUE 6-3.8L-FI 4D SED GOLD INT:

PARTS			15620.15
BODY LABOR	63.5 HRS	@$ 40.00/HR	2540.00
PAINT LABOR	19.0 HRS	@$ 40.00/HR	760.00
PAINT SUPPLIES	19.0 HRS	@$ 21.00/HR	399.00
SUBTOTAL			$19319.15
SALES TAX	$19319.15	@ 6.0000%	1159.15
TOTAL COST OF REPAIRS			$20478.30
ADJUSTMENTS:			
DEDUCTIBLE			250.00
TOTAL ADJUSTMENTS			$ 250.00
NET COST OF REPAIRS			$20228.30

THANK YOU FOR ALLOWING US TO BE OF SERVICE. FOR FURTHER INFORMATION ABOUT STATE FARM INSURANCE OR FINANCIAL PRODUCTS, VISIT OUR WEBSITE AT WWW.STATEFARM.COM OR CONTACT YOUR LOCAL STATE FARM AGENT.

ESTIMATE BASED ON MOTOR CRASH ESTIMATING GUIDE. UNLESS OTHERWISE NOTED ALL ITEMS ARE DERIVED FROM THE GUIDE DR1AB97 DATABASE DATE 12/2002 AND THE PARTS SELECTED ARE OEM-PARTS MANUFACTURED BY THE VEHICLES ORIGINAL EQUIPMENT MANUFACTURER. ASTERISK (*) OR DOUBLE ASTERISK (**) INDICATES THAT THE PARTS AND/OR LABOR INFORMATION PROVIDED BY MOTOR MAY HAVE BEEN MODIFIED OR MAY HAVE COME FROM AN ALTERNATE DATA SOURCE. NON-ORIGINAL EQUIPMENT MANUFACTURER AFTERMARKET PARTS ARE DESCRIBED AS AM OR QUAL REPL PARTS. USED PARTS ARE DESCRIBED AS LKQ, QUAL RECY PARTS, RCY, OR USED. RECONDITIONED PARTS ARE DESCRIBED AS RECON. RECORED PARTS ARE DESCRIBED AS RECORE. NAGS PART NUMBERS AND PRICES ARE PROVIDED FROM NATIONAL AUTO GLASS SPECIFICATIONS, INC. POUND SIGN (#) ITEMS INDICATE MANUAL ENTRIES.

PATHWAYS - A PRODUCT OF CCC INFORMATION SERVICES INC.

ESTIMATE OF RECORD
1998 BUIC PARK AVENUE 6-3.8L-FI 4D SED GOLD INT:

ALTERNATE PARTS USAGE

AFTERMARKET PARTS

AFTERMARKET SELECTION METHOD: AUTOMATICALLY LIST

NO. OF TIMES USER WAS NOTIFIED THAT AN AFTERMARKET PART WAS AVAILABLE: 1

NO. OF AFTERMARKET PARTS THAT APPEAR IN THE FINAL ESTIMATE: 0

INFORMATION SERVICES INC.

State Farm Insurance

Market Valuation Report

Report Reference Number: 30288120

Claim reference: 30-V616-77501

Loss Incident Date: 12/25/2002

Loss Code: COM

Insured: Senatore

Claim rep: Warren, Andrew

Appraiser: ANTOINE

Owne[redacted]

Introduction

State Farm Insurance has conducted an appraisal of your 1989 Buick LeSabre Custom 4 Door Sedan located in Succasunna, NJ. The appraisal information was then used to conduct research in your local market to determine the local market value of your car. This Market Valuation Report details the results of that research. It contains the following sections:

Vehicle Valuation Summary	Provides the market valuation including all components
VINguard™ Vehicle Identification	Details the vehicle configuration information
VINguard™ Vehicle History Information	Provides the results of vehicle history research
CARFAX® Report	Provides the results of a CARFAX vehicle history database search
Local Market Definition	Details the local market basis for this valuation
Valuation Methodology	Describes the method used to evaluate the loss vehicle
Vehicle Condition	Details the vehicle's pre-accident condition
Local Market Comparable Vehicles	Presents the comparable vehicles located in your market
Vehicle Model Information	Describes characteristics of the loss vehicle type
NHTSA Vehicle Recall	Lists National Highway Traffic Safety Administration recall notices
Vehicle Appraisal and Valuation Notes	Lists detailed log notes for this file

D
no rental
#168 996

Damage to other vehicle due to fire.

Vehicular Sales Tax	6.00%	+ 67.50
Adjusted Vehicle Value		**$ 1,192.50**

Claim reference: 30-V616-77501

Report Reference Number: 30288120

VINguard™ Vehicle Identification

VIN: 1G4HP54C7KH502049

Every vehicle sold in the United States is required to have a manufacturer assigned Vehicle Identification Number (VIN). This number provides the exact specifications of the vehicle. Decoding the VIN identifies the exact vehicle for which the local market value will be determined.

	Insurer Description	VINguard Analysis
Year	1989	1989
Make	Buick	Buick
Model	LeSabre Custom	LeSabre Custom
Model Number	HP5	HP5
Body Style	4 Door Sedan	4 Door Sedan
Engine	6-3.8L-FI	6-3.8l-Fi
Transmission	Automatic Transmission Overdrive	
Restraints		Automatic Belt
Odometer	203,027	

This vehicle was assembled in FLINT, MI

VINguard™ is a database used to decode compleiely and accurately all manufacturer assigned Vehicle Identification Numbers.

VINguard™ Vehicle History Information

Using the VIN for this vehicle, VINguard™ detected discrepancies or prior history requiring additional research. Please review the information detailed below.

VINguard™ Messages: VINguard has decoded this VIN without any errors.

<u>Collision History Information:</u>
Collision incident reported by State Farm Insurance on 01/03/2003.
Claim # 30-V616-77501 in Bogota, NJ
Repair estimate: $2,659 Miles: 203027
Damage Location: Total Loss.

Claim reference: 30-V616-77501

Report Reference Number: 30288120

CARFAX VEHICLE HISTORY REPORTS

VEHICLE HISTORY INFORMATION

www.carfax.com

VIN: 1G4HP54C7KH502049

CARFAX searched its nationwide database of nearly 2 billion records to provide you with this detailed vehicle history. Avoid making a potentially costly mistake when buying your next used car. Order a CARFAX Vehicle History Report at www.carfax.com.

Carfax Results

DATE REPORTED	ODOMETER READING	INFORMATION SOURCE	GENERAL COMMENTS
09/18/1989	12	New Jersey Motor Vehicle Dept. Succasunna, NJ Title #1G4HP54C7KH502049	Title issued First owner reported

This coupon is courtesy of CARFAX Vehicle History Service. With CARFAX you can get the real history for virtually any car or truck on the road today.

FREE CARFAX REPORT

Bring this coupon to any auto dealership to view a FREE CARFAX Vehicle History Report on any vehicle in stock. With CARFAX you can....

Find Your Dream Car
Find A CARFAX Certified Dealer
Get The Real History On Any Used Car

CARFAX www.carfax.com

$5,000 Clean Title History Guarantee

Claim reference: 30-V616-77501

Report Reference Number: 30288120

Local Market Definition

The local market value for your **1989 Buick LeSabre Custom 4 Door Sedan** was defined by the ZIP code 07876 -- Succasunna, NJ . Adjacent markets were also searched as secondary sources to locate comparable vehicles. Details of the specific markets searched follow.

North New Jersey

Central New Jersey

South West New Jersey

The state of New Jersey is composed of 7 distinct local markets. The following 4 local markets were used in the preparation of this vehicle market report.

North New Jersey - Primary local market vehicle database
In this market, CCC maintains a database of 9,650 inspected dealer vehicles located at 138 dealerships, and 8,195 dealer advertised, and 9,323 privately advertised vehicles taken from 24 local papers or magazines. This local database also includes 7,177 vehicle valuations researched in the last 90 days.

Central New Jersey - Secondary local market vehicle database
In this market, CCC maintains a database of 1,811 inspected dealer vehicles located at 37 dealerships, and 4,488 dealer advertised, and 7,058 privately advertised vehicles taken from 22 local papers or magazines. This local database also includes 3,449 vehicle valuations researched in the last 90 days.

South West New Jersey - Third local market vehicle database
In this market, CCC maintains a database of 1,314 inspected dealer vehicles located at 20 dealerships, and 10,436 dealer advertised, and 3,592 privately advertised vehicles taken from 17 local papers or magazines. This local database also includes 1,816 vehicle valuations researched in the last 90 days.

Philadelphia PA - Fourth local market vehicle database
In this market, CCC maintains a database of 8,342 inspected dealer vehicles located at 100 dealerships, and 11,956 dealer advertised, and 9,644 privately advertised vehicles taken from 21 local papers or magazines. This local database also includes 4,168 vehicle valuations researched in the last 90 days.

From these 4 local markets, comparable vehicles were selected based on the year, make, model, body style and engine configuration of your vehicle. Adjustments were made to the value of each comparable vehicle to compensate for differences in year, model, body style, engine configuration, packages, options, and mileage.

For your vehicle's Market Valuation Report, CCC identified 6 advertised vehicles as most comparable to your vehicle, and used their values to determine the Local Market Value.

Vehicles are determined to be comparable to the loss vehicle based on:

- Nearness to the loss vehicle's primary garage location
- Similarity of model, equipment, and odometer
- Precision of the data (inspected versus advertised)

Claim reference: 30-V616-77501

Report Reference Number: 30288120

Valuation Methodology

This Market Valuation Report was prepared for State Farm Insurance by CCC Information Services Inc. CCC has been preparing Market Valuation Reports for the insurance industry since 1981. CCC physically inspects vehicles for sale at vehicle dealerships in the local markets, and subscribes to local newspapers and automotive publications in these markets. CCC maintains vehicle databases containing these inspected dealership vehicles along with the dealer and private party advertised vehicle information.

When State Farm Insurance requests a Market Valuation Report from CCC, they provide CCC the VIN (Vehicle Identification Number) of the loss vehicle. Decoding this VIN identifies the exact vehicle for which the local market value will be done. See the **VINguard™ Vehicle Identification** section.

State Farm Insurance also provides CCC the vehicle owner's ZIP code. This identifies the local market that will be used to determine the market value. See the **Local Market Definition** section.

Finally, State Farm Insurance provides CCC with the configuration of the loss vehicle including equipment, odometer, condition, maintenance, etc. This information is the starting point for determining the local market value.

Using this information, CCC searches its databases to find comparable vehicles in the local market. Each vehicle located is compared to the loss vehicle, and adjustments are made for differences in model, equipment, and odometer. Those vehicles that are deemed most comparable to the loss vehicle are used to determine the local market value. See the **Local Market Definition** section.

After the **Adjusted Value** for each comparable vehicle is calculated (see the **Local Market Comparable Vehicles** section), CCC calculates the **Local Market Value**. This calculation is a weighted average. Using a weighted average allows those vehicles most similar to the loss vehicle to contribute a greater percentage to the **Local Market Value** than less similar vehicles.

Factors that determine similarity are:

- Precision of the data (inspected versus advertised)
- Equivalency of model, equipment, and odometer
- Nearness to the loss vehicle's primary garage location

Using a weighted average results in a more accurate **Local Market Value** as the vehicles most similar and closest to the loss vehicle contribute more to the value than less similar, more distant vehicles.

Claim reference: 30-V616-77501 Report Reference Number: 30288120

Vehicle Condition

State Farm Insurance uses Condition Inspection Guidelines to determine the condition of key components of the loss vehicle. These guidelines are specific to geographic location, year, and vehicle type. The guidelines describe physical characteristics for each of the vehicle components. Based on these guidelines, State Farm Insurance determines the condition of the vehicle prior to the loss.

Component	Condition	Adjustment	Inspection Notes
Interior			
Seats	Average	$0	OK
Carpets	Average	$0	OK
Glass	Average	$0	OK
Dashboard	Average	$0	OK
Headliner	Average	$0	OK
Exterior			
Sheet Metal	Average	$0	OK
Paint	Average	$0	OK
Trim	Average	$0	OK
Mechanical			
Engine	Average	$0	OK
Transmission	Average	$0	OK
Tires	Average	$0	OK
Total Adjustments:		$0	

- The Condition Inspection Guidelines provide information based on vehicle age, vehicle type, and geographic location. Your vehicle has been identified as being located in the Eastern region as an older passenger car.
- The Condition Inspection Guidelines, and all dollar adjustments, are determined by surveys, inspections, and interviews with dealerships across the United States.

Claim reference: 30-V616-77501

Report Reference Number: 30288120

Local Market Comparable Vehicles

The local market comparable vehicles are compared to the loss vehicle, and adjustments are made for differences in equipment, odometer, model, etc. The **Adjusted Value** represents the price of the comparable configured exactly as the loss vehicle.

Loss Vehicle	**Private Advertised Comparable 1**	**Dealer Vehicle Comparable 2**	**Private Advertised Comparable 3**
1989 Buick	1989 Buick	1990 Buick	1990 Buick
LeSabre Custom	LeSabre	LeSabre	LeSabre Limited
4 Door Sedan	2 Door Coupe	2 Door Coupe	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission	Automatic Transmission	Automatic Transmission
6-3.8L-FI	Unknown	8	Unknown
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette	AM/FM Stereo Seek	AM/FM Stereo Seek	AM/FM Stereo Seek
Not Found on Loss Vehicle		Power Driver Seat Power Passenger Seat Aluminum/Alloy Wheels	
Not Found on Comparable Vehicle	Vinyl Roof Rear Defogger Power Windows Power Locks Cruise Control	Vinyl Roof Rear Defogger Power Locks Cruise Control	Vinyl Roof Rear Defogger Power Windows Power Locks Cruise Control
203,027 miles	122,000 miles	134,414 miles	Unlisted miles
	Price $1,500	Price $1,995	Price $1,600
Adjustments			
Model/Year	+75	-325	-525
Radio Options	+12	+12	+12
Not Found on Loss Vehicle		-48	
Not Found on Comparable Vehicle	+72	+60	+72
Mileage	-650	-516	-509
Baseline Adjustment	+172		+172
Adjusted Value	$1,181	$1,178	$822
Location	Doylestown Intelligencer	American Auto Sales	Staten Island Advance
Telephone	215-822-9344	973-759-6886	732-727-0869
Stock ID		Stock: VIN8920	
	Pub Date 11/24/2002	Pub Date 10/23/2002	Pub Date 12/01/2002
Distance from Succasunna	50 Miles- Line Lexington	27 Miles- Belleville	33 Miles- South Amboy

Claim reference: 30-V616-77501

Report Reference Number: 30288120

Loss Vehicle	Private Advertised Comparable 4	Private Advertised Comparable 5	Private Advertised Comparable 6
1989 Buick	1990 Buick	1989 Buick	1989 Buick
LeSabre Custom	LeSabre Limited	LeSabre	LeSabre T Type
4 Door Sedan	4 Door Sedan	2 Door Coupe	2 Door Coupe
Automatic Transmission Overdrive	Automatic Transmission	Automatic Transmission	Automatic Transmission
6-3.8L-FI	Unknown	6	6
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette	AM/FM Stereo Seek	AM/FM Stereo Cassette	AM/FM Stereo Seek Cassette
Not Found on Loss Vehicle			Rear Spoiler
Not Found on Comparable Vehicle	Vinyl Roof Rear Defogger Power Windows Power Locks Cruise Control	Vinyl Roof Rear Defogger Power Windows Power Locks Cruise Control	Vinyl Roof Rear Defogger Power Windows Power Locks
203,027 miles	Unlisted miles	Unlisted miles	Unlisted miles
	Price $1,600	Price $1,500	Price $1,900
Adjustments			
Model/Year	-525	+75	-275
Radio Options	+12	+0	+0
Not Found on Loss Vehicle			-18
Not Found on Comparable Vehicle	+72	+72	+60
Mileage	-509	-509	-509
Baseline Adjustment	+172	+172	+172
Adjusted Value	$822	$1,310	$1,330
Location	Staten Island Advance	Doylestown Intelligencer	Star Ledger(Newark)
Telephone	732-442-0519	215-529-4801	973-209-1989
	Pub Date 11/24/2002	Pub Date 10/13/2002	Pub Date 10/20/2002
Distance from Succasunna	31 Miles- Perth Amboy	46 Miles- Quakertown	19 Miles- Franklin

- List Price is the sticker price of the vehicle. Take Price is the amount for which the vehicle can be purchased as defined by the contact at each dealership.
- The baseline is defined as a vehicle ready for sale by a dealer. A typical vehicle has not been prepared for dealer sale. Baseline Adjustments aligns a typical vehicle with a vehicle ready for sale by a dealer.
- All dollar adjustments are determined by surveys, inspections, and interviews with dealerships across the United States.

Claim reference: 30-V616-77501

Report Reference Number: 30288120

Vehicle Model Information

In 1986 the Lesabre was down sized and offered as a front wheel drive model. The trim levels remained the same to try to attract the traditional Buick buyer. The reliability of the newer Lesabre is much worse than the 1985 and older models but the resale value is still good.

Comparable Vehicles: Oldsmobile Delta 88

NHTSA Vehicle Recall

The National Highway Traffic Safety Administration has issued 3 safety related recall notices that may apply to the above valued vehicle. For additional information or assistance, call CCC customer service at 1-800-621-8070 and follow the automated operator's instructions. Please use your valuation request number for reference.

NHTSA ID: 89V188001 Issued: 10/31/1989 No of vehicles: 6
Vehicles may have discrepant weld in the left rear rocker panel which can cause deformation of the panel. Increased deformation of the left rear rocker panel cancause the left rear seat belt anchorage not to achieve the load required byfmvss no. 210. Install a reinforcement kit. System: Rear safety belts / fmvss 210 Vehicle Description: Passenger cars.

NHTSA ID: 89V188000 Issued: 10/31/1989 No of vehicles: 6
Vehicles may have discrepant welds in the left rear rocker panel which can cause deformation of the panel. Increased deformation of the left rear rocker panelcan cause the left rear seat belt anchorage not to achieve the load requiredby fmvss no. 210. Install a reinforcement kit. System: Structure; frame / fmvss 301 Vehicle Description: Passenger cars.

NHTSA ID: 88V143000 Issued: 08/24/1988 No of vehicles: 1,655
Fuel rollover valve assembly may not have been installed. In event of an accident in which vehicle becomes invertedmissing valve could allow fuel spillage in excess of amount allowed by fmvss 301which could result in a Fire. Replace fuel sender and pump assembly. System: Fuel rollover valve/fmvss 301. Vehicle Description: Passenger cars.

Claim reference: 30-V616-77501

Report Reference Number: 30288120

Vehicle Appraisal and Valuation Notes

Adjustment amounts are based on a combination of factors including the region of the country, the age of the vehicle, and the type of vehicle. The loss vehicle has been valued in the Eastern region as an older passenger car with 48% greater than average mileage of 137,600 .

The following options are not included in valuation: Clearcoat Paint
Backup vehicles may be one year newer than the loss vehicle. Proper adjustments were made to reflect model, year and mileage differences for this valuation.
Included in our backup are similar models to the loss vehicle. Proper adjustments were made for this valuation.
We have added the following standard options to the loss vehicle: Overdrive

Your valuation has been prepared in compliance with 11.3-10.4 of the New Jersey Administrative Code.

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Damage to other vehicle due to fire

[redacted]03/2003 AT 09:08 AM
[redacted]09

30-V616-77501

STATE FARM INSURANCE COMPANIES
NORTHERN NEW JERSEY ESTIMATICS
LIKE A GOOD NEIGHBOR, STATE FARM IS THERE
P.O.BOX 911
PARSIPPANY, NJ 07054-9912
(866)378-4636

ESTIMATE OF RECORD

WRITTEN BY: DAVE ANTOINE # 01/03/2003 09:08 AM
CLAIM REP: ANDREW WARREN # (908)497-3500

INSURED: [redacted]
OWNER:
ADDRESS:
[redacted]826
EVENING:

CLAIM #30-V616-77501
POLICY #
DATE OF LOSS: 12/25/2002 AT 02:00 PM
TYPE OF LOSS: COMPREHENSIVE
POINT OF IMPACT: 15. TOTAL LOSS

INSPECT LOCATION: CAR TECH SALVGE YARD
RANDOLPH AVE
AVENEL, NJ

BUSINESS: (800)868-4700
REPAIR_SHOP

REPAIR FACILITY: CAR TECH SALVGE YARD
RANDOLPH AVE
AVENEL, NJ

BUSINESS: (800)868-4700
DAYS TO REPAIR
LICENSE #

[redacted]9 BUIC LESABRE CUSTOM 6-3.8L-FI 4D SED TAN INT:BLUE
VIN: 1G4HP54C7KH502049 LIC: NJ PROD DATE: ODOMETER: 203027

AUTOMATIC TRANSMISSION	SPLIT BENCH SEATS	CLOTH SEATS
POWER STEERING	TILT WHEEL	POWER BRAKES
VINYL ROOF	TINTED GLASS	REAR DEFOGGER
POWER WINDOWS	DELUXE WHEEL COVERS	AM RADIO
FM RADIO	STEREO	CASSETTE
SEARCH/SEEK	POWER ANTENNA	POWER LOCKS
AIR CONDITIONING	CRUISE CONTROL	DIGITAL CLOCK
DUAL MIRRORS	BODY SIDE MOLDINGS	CLEAR COAT PAINT

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		FRONT BUMPER				
2*	REPL	QUAL RECY PARTS BUMPER ASSY +25%	1	187.50*	1.2	2.0
3		ADD FOR CLEAR COAT				0.8
4		GRILLE				
5*	REPL	QUAL RECY PARTS GRILLE W/O T-TYPE +25%	1	62.50*	0.5*	
6		FRONT LAMPS				
7*	REPL	QUAL RECY PARTS RT HEADLAMP ASSY +25%	1	62.50*	0.4*	
8		AIM HEADLAMPS			0.6	
9		HOOD				
10*	REPL	QUAL RECY PARTS HOOD +25%	1	250.00*	0.8	3.2
11		ADD FOR CLEAR COAT				1.3

ESTIMATE OF RECORD
1989 BUIC LESABRE CUSTOM 6-3.8L-FI 4D SED TAN INT:BLUE

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
12		R&I INSULATOR			0.3	
13		WINDSHIELD				
14*	REPL	QUAL RECY PARTS WINDSHIELD GM, SHADED 4 DOOR +25%	1	93.75*	2.5*	
15		INSTRUMENT PANEL				
16	REPL	DEFROSTER PANEL	1	23.46	0.3	0.5
17		ROOF				
18*	SUBL	ROOF COVER	1	302.00* X		
19		FRONT DOOR				
20*	REPL	QUAL RECY PARTS RT MIRROR REMOTE +25%	1	62.50*	0.8*	0.5*
21		OVERLAP MINOR PANEL				-0.2
22		ADD FOR CLEAR COAT				0.1
23*	REPL	QUAL RECY PARTS LT MIRROR REMOTE +25%	1	62.50*	0.8*	0.5*
24		OVERLAP MINOR PANEL				-0.2
25		ADD FOR CLEAR COAT				0.1
26		REAR LAMPS				
27*	REPL	QUAL RECY PARTS HOUSING W/O T-TYPE +25%	1	125.00*	0.3*	
[illegible]8*	REPL	QUAL RECY PARTS LT TAIL LAMP ASSY W/O T-TYPE +25%	1	62.50*	0.5*	
29#		CLEAN VEHICLE COMPLETE	1		8.0	
30#		FLEX ADDITIVE	1	12.00		
31#		CAR COVER	1			0.2
32#		HAZARDOUS WASTE DISPOSAL	1	3.00		
		SUBTOTALS ==>		1309.21	17.0	8.8

PARTS			1007.21
BODY LABOR	17.0 HRS	@$ 40.00/HR	680.00
PAINT LABOR	8.8 HRS	@$ 40.00/HR	352.00
PAINT SUPPLIES	8.8 HRS	@$ 21.00/HR	184.80
SUBLET/MISC.			302.00
SUBTOTAL			$ 2526.01
SALES TAX	$ 2224.01	@ 6.0000%	133.44
TOTAL COST OF REPAIRS			$ 2659.45
ADJUSTMENTS:			
DEDUCTIBLE			0.00
TOTAL ADJUSTMENTS			$ 0.00
NET COST OF REPAIRS			$ 2659.45

ESTIMATE OF RECORD
1989 BUIC LESABRE CUSTOM 6-3.8L-FI 4D SED TAN INT:BLUE

THANK YOU FOR ALLOWING US TO BE OF SERVICE. FOR FURTHER INFORMATION ABOUT STATE FARM INSURANCE OR FINANCIAL PRODUCTS, VISIT OUR WEBSITE AT WWW.STATEFARM.COM OR CONTACT YOUR LOCAL STATE FARM AGENT.

ESTIMATE BASED ON MOTOR CRASH ESTIMATING GUIDE. UNLESS OTHERWISE NOTED ALL ITEMS ARE DERIVED FROM THE GUIDE DE1AA86 DATABASE DATE 9/2002 AND THE PARTS SELECTED ARE OEM-PARTS MANUFACTURED BY THE VEHICLES ORIGINAL EQUIPMENT MANUFACTURER. ASTERISK (*) OR DOUBLE ASTERISK (**) INDICATES THAT THE PARTS AND/OR LABOR INFORMATION PROVIDED BY MOTOR MAY HAVE BEEN MODIFIED OR MAY HAVE COME FROM AN ALTERNATE DATA SOURCE. NON-ORIGINAL EQUIPMENT MANUFACTURER AFTERMARKET PARTS ARE DESCRIBED AS AM OR QUAL REPL PARTS. USED PARTS ARE DESCRIBED AS LKQ, QUAL RECY PARTS, RCY, OR USED. RECONDITIONED PARTS ARE DESCRIBED AS RECON. RECORED PARTS ARE DESCRIBED AS RECORE. NAGS PART NUMBERS AND PRICES ARE PROVIDED FROM NATIONAL AUTO GLASS SPECIFICATIONS, INC. POUND SIGN (#) ITEMS INDICATE MANUAL ENTRIES.

PATHWAYS - A PRODUCT OF CCC INFORMATION SERVICES INC.

30-V616-77501

ESTIMATE OF RECORD
1989 BUIC LESABRE CUSTOM 6-3.8L-FI 4D SED TAN INT:BLUE

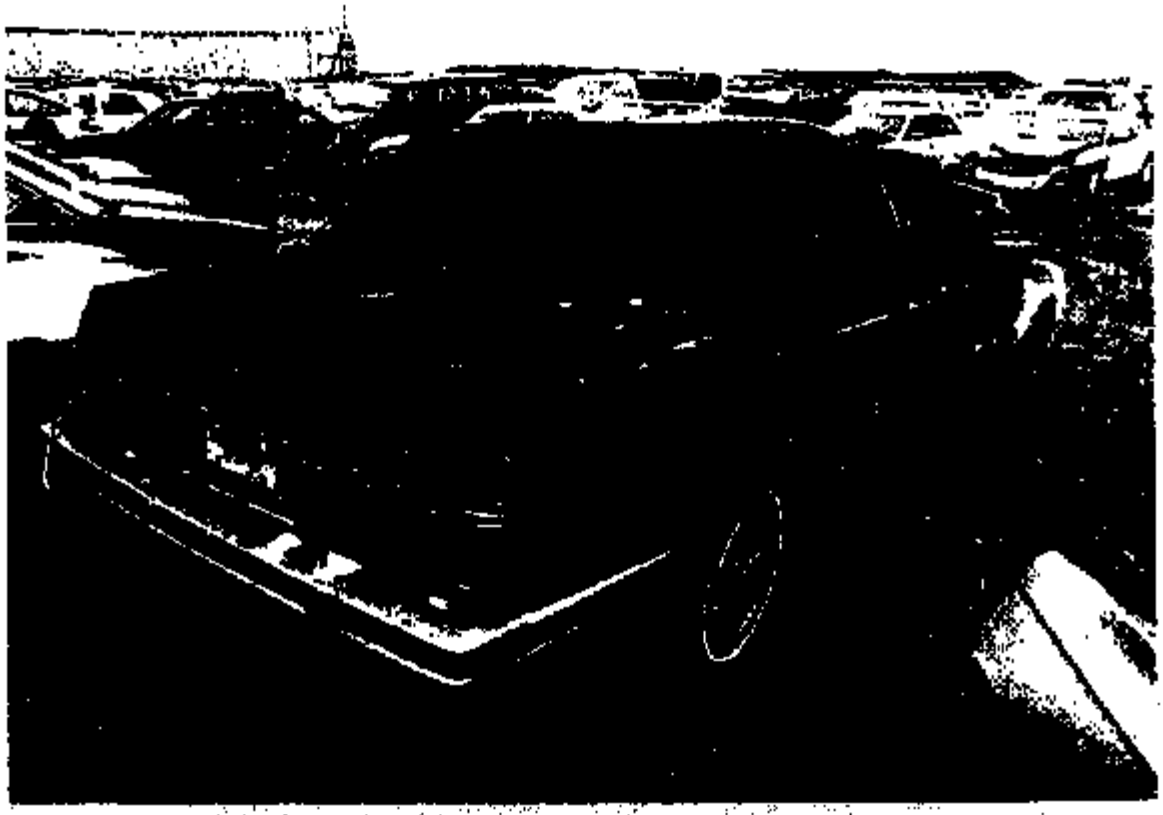
ALTERNATE PARTS USAGE

AFTERMARKET PARTS

AFTERMARKET SELECTION METHOD: AUTOMATICALLY LIST

NO. OF TIMES USER WAS NOTIFIED THAT AN AFTERMARKET PART WAS AVAILABLE: 2

NO. OF AFTERMARKET PARTS THAT APPEAR IN THE FINAL ESTIMATE: 0



Created Payment

S3539F85

Clm: 30-V616-673 Ins: [redacted] DOL: 12-25-02

Payment no: 117106669J
Payment status: PAID 01-23-03
Authorized by: Mastro, Kelly
Entered by: Mastro, Kelly
Billing ref:

Total: 8,953.37
Chgd by:
Repl no:
Bill amt:
Adj code:

Issued: 01-16-03
BMAP:
Consol pymt: N
EFT pymt: N
Begin bill: - -
End bill: - -

Remarks: payoff - account #042-1914-50320

Payee: GMAC INSURANCE SERVICE CENTER ON BEHALF OF JOSEPH J. SENATORE
PO BOX 53014
CHARLOTTE NC 28253-3014

St & TIN: -

COL 1 to 1 of 1

— COL —	Amount	Pay Cd	Reporting Party	Rsn Cd
311 COMP	8,953.37	2	Named Insured(s)	

Payments on subject vehicle

Created Payment

83639F85

Clm: 30-V616-678 Ins: [redacted] DOL: 12-26-02

Payment no: 117985948J
Payment status: PAID 02-07-03
Authorized by: Mastro, Kelly
Entered by: Mastro, Kelly
Billing ref:

Total: 3,569.63
Chgd by:
Repl no:
Bill amt:
Adj code:

Issued: 01-30-03
BMAP:
Consol pymt: N
EFT pymt: N
Begin bill: - -
End bill: - -

Remarks: bal of t/l

Payee: JOSEPH J. SENATORE
9 ANDRE DR
SUCCASUNNA NJ 07876-1826

St & TIN: -

COL 1 to 1 of 1

— COL —	Amount	Pay Cd	Reporting Party	Ran Cd
311 COMP	3,569.63	1	Named Insured(s)	

Created Payment S3539F85

Clm: 30-V616-673 Ins: [redacted] DOL: 12-25-02

Payment no: 117109008J
Payment status: PAID 02-03-03
Authorized by: Warren, Andrew
Entered by: Schreurs, Yvette
Billing ref:

Total: 635.00
Chgd by:
Repl no:
Bill amt:
Adj code:

Issued: 01-24-03
BMAP:
Consol pymt: N
EFT pymt: N
Begin bill: - -
End bill: - -

Remarks:
Invoice #230112

Payee: HARD FACTS
46 GEORGIA ROAD
FREEHOLD NJ 07728-8034

St & TIN: 30-223895388

COL 1 to 1 of 1

— COL —	Amount	Pay Cd	Reporting Party	Rsn Cd
311 COMP	635.00	8	Named Insured(s)	

Created Payment S3539F85

Clm: 30-V616-775 Ins: [redacted] DOL: 12-26-02

Payment no: 117109850J
Payment status: PAID 02-04-03
Authorized by: Mastro, Kelly
Entered by: Mastro, Kelly
Billing ref:

Total: 1,192.00
Chgd by:
Repl no:
Bill amt:
Adj code:

Issued: 01-27-03
SMAP:
Consol pymt: N
EFT pymt: N
Begin bill: - -
End bill: - -

Remarks: t/l

Payee: JOSEPH J. SENATORE
9 ANDRE DR
SUCCASUNNA NJ 07876-1826

St & TIN: -

COL 1 to 1 of 1

— COL —	Amount	Pay Cd	Reporting Party	Rsn Cd
311 COMP	1,192.00	1	Named Insured(s)	

Damage to 1989 Buick
as result of fire incident

Marianne Spalla
Claims Administrator
ESIS GM Central Claims

456497

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3412
Facsimile 313.665.0911

March 11, 2003

Cincinnati Insurance
Attn: Mary Kretchmer
Post Office Box 1642
Richmond, IN 47375

Your Policy Number:	HRA-8206846-C
Your Insured:	[redacted]
Our File Number:	456497
Our Client:	General Motors Corporation
Date of Event:	11/30/02

Dear Ms. Kretchmer:

We are the third-party administrators on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide color copies of photos taken by your expert. Please do not send originals as they may not be returned.

2. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

3. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

4. Advise as to any after-market equipment that may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

5. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

6. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

7. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

8. Provide copies of all maintenance (this is to include oil changes), warranty, and repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Marianne Spalla
Claims Administrator

THE
CINCINNATI INSURANCE COMPANIES

THE CINCINNATI INSURANCE COMPANY
THE CINCINNATI CASUALTY COMPANY
THE CINCINNATI INDEMNITY COMPANY
THE CINCINNATI LIFE INSURANCE COMPANY

Post Office Box 1642
Richmond, Indiana 47375
Phone (765) 962-0277 office
(765) 939-7319 fax

No Owner
No LP
No Wkl
3/4/03

PO
Rwbo

456497
Spalla

February 25, 2003

ESIS/GM Central Claims
P.O. Box 300
Mail Code: 482C20D71
Detroit, Michigan 48265

RECEIVED
MAR 04 2003
ESIS-GM CLAIMS UNIT

Re: Insured vehicle : 2000 Chevy Impala 3.8 liter engine
Our Insured : [redacted]
Our Policy No : HRA-8206846-C
Date of Loss : 11/30/02

Dear Claim Dep't:

This letter will serve as notice of our subrogation claim. Our insured has suffered a loss totaling $10,585.04, including their $50.00 deductible. The amount of our claim is based on our payment(s) for repair bill, rental & Unified Investigation & Sciences, Inc. report. Mr. Reynolds of Unified Investigations has contacted Bruce York of National Highway Traffic Safety Administration adding the 2000 Chevy Impala having a 3.8 liter engine involved in a possible recall.

The pertinent file material is enclosed. We request that this claim be reviewed, approved and paid in the amount of $10,585.04. Please make payment to The Cincinnati Insurance Company as subrogee of Raymond & Sarah Witt, and send it to my address as shown above.

Information enclosed with this letter will assist you in evaluating our subrogation claim. We are sharing non-public personal information about our customer with you in order to pursue subrogation and process a transaction authorized by our customer.

You may use this information only to process the subrogation claim making all reasonable efforts to maintain the confidentiality of the information. We also expect that you will appropriately dispose of the information as soon as this claim is resolved.

You are not authorized to use or disclose the personal customer information for any purpose other than to evaluate and process this claim.

Thank you for you attention to our claim and your cooperation in respecting the privacy rights of our customers.

Should you have any questions, please contact me at my phone number, also shown above.

Sincerely:

Mary Kretchmer

Mary Kretchmer, AIC
Senior Claims Specialist

Subrogation Company Letter (3/97)

Unified
Investigations & Sciences, Inc.

December 20, 2002

Cincinnati InsuranceCompany
Post Office Box 1642
Richmond, IN 47375
Attention: Mary Kretchmer

Insured:	[redacted]
D.O.L.:	November 30, 2002
Location:	230 South 5th Street, Richmond, Indiana
Claim #:	HRA 8206846
UIS File #:	IN01-00318

Dear Ms. Kretchmer:

Enclosed, please find the negatives and/or extra photographs associated with the above referenced file. For file security purposes they are being submitted separately. Please place them in your file along with the previously submitted report(s).

Sincerely,

Michael Reynolds/tr

No Photos
Not enclosed

Michael Reynolds, CFI, FCLS
Territorial Manager
Unified Investigations & Sciences, Inc.
1-800-848-9313

4317 West 96th Street ■ Indianapolis, Indiana 46268 ■ 317-334-9170 ■ FAX 317-337-0637

CINCINNATI
FINANCIAL CORPORATION

CINCINNATI, OHIO 45202-5496

THE CINCINNATI INSURANCE COMPANIES
THE CINCINNATI INSURANCE COMPANY · THE CINCINNATI INDEMNITY COMPANY
THE CINCINNATI CASUALTY COMPANY

POLICY NO.	DATE OF LOSS	INSURED	CHECK NO.
[redacted]	11/30/2003	[redacted]	020140331
CLAIMANT	AGENCY	AGENCY NO.	DATE
[redacted]	[illegible] & [illegible] services	[illegible]	01/09/2004

Amount Nine Thousand Four Hundred Ninety One and 50/100 Dollars $*********9,491.50

PAY TO THE ORDER OF

CHASE'S BANK [illegible]
$ [redacted]
1[illegible]
[illegible]

PER Place DEDUCTIBLE - $[illegible]

THE CINCINNATI INSURANCE COMPANIES
CINCINNATI, OHIO 45202

MARY KRETCHMER

	18·44+
	66·42+
	57·09+
228·7d+	65·63+
520·02+	61·23+
32·95+	272·+
507·34+	21·26+
69·56+	103·34+
68·99+	64·32+
451·5+	209·91+
115·79+	121·49+
22·11+	121·49+
36·85+	121·49+
6·9+	121·49+
64·28+	121·49+
32·86+	121·49+
51·82+	61·62+
43·53+	237·1+
262·48+	89·95+
293·58+	30·+
40·22+	21·67+
9·72+	39·08+
4·08+	14·34+
6·61+	8·+
4·75+	22·56+
37·84+	24·5+
5·26+	210·06+
24·01+	8·+
35·75+	6·95+
35·75+	9·25+
53·68+	14·83+
10·74+	14·83+
10·74+	123·2+
29·21+	5,987·35x+
29·21+	
5·26+	0·x
10·35+	
3·96+	56·x
16·11+	41·=
76·27+	2,296·x+
36·12+	
3·76+	2,296·+
24·47+	180·+
0·58+	224·+
16·56+	60·+
11·98+	400·+
14·04+	3,160·x+
3·76+	
10·74+	

Parts Total — 5,987·35+
Labor Total — 3,160·+
Towing — 35·+
Sales Tax — 359·24+
Total — 9,541·59x+

Total — 9,541·59+
comp deductible — 50·-
Net paid — 9,491·59x+

0·x

Parts Total 5,987·35x
Sales Tax % 0·06=
Sales Tax $ 359·241x+

0·x

89676

REPAIR ORDER

Page 1 of 3

CATES' AUTO SERVICE, INC.

Automatic Transmission Specialist

COMPLETE PARTS & BODY SERVICE

Phone 966-1502 — 1213 South "G" Street

208-380-6228 — RICHMOND, INDIANA 47374

Cinna Ins

[redacted]

Received 12/2/09 — Date 11/9/03

Year	Make	Model	Vin No.	Lic. No.	Mileage
00	Impala		38		

MATERIAL USED

Qty	Part No.	Description	Price	
	15358507	Harness		228.78
	15358524	Harness		520.02
	15321281	Wire		32.93
	15371913	Harness		507.34
	10442772	Pipe		19.56
	10442775	Pipe		62.49
	24507227	Throttle Body		451.50
	12457139	Cable Kit		115.79
	12516133	Cable-Throttle		22.11
	12514826	Cable-Cruise		31.85
	12550659	Bracket		6.50
	10323231	Housing		64.26
	24507362	Duct		32.86
	24508570	Cover		51.82
	12516157	Housing		43.53
	17113610	Rail Kit		262.48
	17113136	Manifold		295.55
	12515295	Shield		40.22
	24503946	Tube Asy		9.72
	12573338	Top Oil		4.08
				6.61
	8995822	Lock Washer		4.75
	8899204	Tube		37.84
	12551160	Indicator		5.86
	12565868	Hose		24.01
	12431642	Screen		35.75

TOTAL ACCESSORIES

REPAIR ORDER INSTRUCTIONS

Inspect Fire Damage.

Labor to Repair Fire Damage 41hrs — 229.60

Repair Hood include R&I — 180.00

Refinish hood blended out — 224.00

Buff exterior Smoke damage — 60.00

Paint order hood corrected — 90.00

Total Labor	760.00
Total Parts	2481.55
Accessories	
Misc. Oil & Chemicals	
Outside Repairs	
Tax	35.00
Total Amount	[redacted]

CATES' WARRANTY - TO THE EXTENT PERMITTED BY STATE OR LOCAL LAW, ANY WARRANTIES ON THE PRODUCTS SOLD HEREIN ARE THOSE MADE BY THE MANUFACTURER. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ITS PRODUCTS.

89677
REPAIR ORDER

CATES' AUTO SERVICE, INC.

Automatic Transmission Specialist

COMPLETE PARTS & BODY SERVICE

Phone 966-1502 — 1215 South "G" Street
980-238-4228 — RICHMOND, INDIANA 47374

Page 2 of 3

NAME [redacted]
ADDRESS
CITY — PHONE
RECEIVED — PROMISED — TERMS
Date 7/8/03

MAKE	MODEL	YEAR	SER. NO.	LICENSE NO.	SPEEDOMETER
Impala		03			

REPAIR ORDER INSTRUCTIONS

MATERIAL USED

QUAN.	PART NO.	DESCRIPTION	PRICE	
	12431691	Screen		35.75
	10449742	Insulhood		53.68
2	10428009	Strut	10.74	21.48
	10427899	Pipe		29.21
	10427920	Pipe		29.21
	24501013	Manifold		5.12
	12575714	Pipe		10.35
	24507840	Hose		3.72
	24506671	Harness		16.11
	10449766	Pipe		71.27
	12367259	Hose		36.12
	12561872	Retainer		3.76
	10427571	Hose		24.47
	22127760	Other Repairs		58
	19972378	Valve		16.52
	12523459	Hose		11.98
	10249436	Insulator		14.84
	12555575	Retainer		3.76
	10423873	Reservoir		10.74
	12550095	Weatherstrip		18.44
	[illegible]	Harness		62.42
	15321270	Cable		57.09
	9359409	Sensor		65.13
	15321271	Cable		16.73
	D7L1H-7B3	Master Cyl		278.00
	312246X	Upper Hose		21.21
		TOTAL ACCESSORIES		

PARTS WARRANTY - TO THE EXTENT PERMITTED BY STATE OR LOCAL LAW, ANY WARRANTIES ON THE PRODUCTS SOLD HEREIN ARE THOSE MADE BY THE MANUFACTURER. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THESE PRODUCTS.

	PRICE
SUBL. LABOR @	
SUBL. OIL @	
SUBL. GASOLINE @	
TOTAL SUBL. OIL AND GASOLINE	

F. S.

PHONE WHEN READY

TOTAL LABOR
TOTAL PARTS
SUBCONTRACTS
SUBL. OIL & GASOLINE
OUTSIDE REPAIRS
TAX
TOTAL AMOUNT

89679
REPAIR ORDER

CATES' AUTO SERVICE, INC.

Automatic Transmission Specialist

COMPLETE PARTS & BODY SERVICE

Phone 966-1502 — 1215 South "G" Street
200-966-0225 — RICHMOND, INDIANA 47374

Page 3 of 3

NAME [redacted]
ADDRESS [redacted]
CITY — PHONE
DATE 12/2/02 — DATE 7/9/03
TERMS

MAKE	MODEL	YEAR	SER. NO.	LICENSE NO.	SPEEDOMETER

REPAIR ORDER INSTRUCTIONS

MATERIAL USED

QUAN.	REF. NO.	DESCRIPTION	PRICE	
	AFS:09	Oxygen Sensor		103 34
	74688	Spark Plug Wires		14 32
	321789	Alternator		209 91
6	17113611	Injectors	121 49	728 94
	217-397	Fuel Reg		61 62
	12575408	Module		237 10
	7814R	Delco		89 95
2		Valve Cover		50 00
	VS50052	Gasket		21 67
	K060815	Belt		39 08
	88153	Air Filter		14 34
		Brake Fluid		8 00
1.88	lbs	Freon		22 56
		Extended life Antifreeze		24 50
	214-5047	EGR Valve		210 00
2		02 Algal with dye		8 00
	PF-7	Oil Filter		6 95
		Oil		9 75
2		Wipe Blades		29 70
		Paint and		23 00
		TOTAL PARTS		

QUAN.	ACCESSORIES	PRICE	
	Tow		35 00
	TOTAL ACCESSORIES		

F. E.		FACTORY WARRANTY	
		TOTAL LABOR	
		TOTAL PARTS	
		ACCESSORIES	
		OPER. OIL & GREASE	
		SUBLETTER REPAIRS	
		TAX	
		TOTAL AMOUNT	

FACTORY AUTHORIZE THE ABOVE REPAIR WORK TO BE DONE AND ARE THE PROPERTY OWNER, AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO DRIVE THE CAR ON TRIALS, MAKE ADJUSTMENTS ON SAME, MAKE TEST OR ALTERNATE FOR THE PURPOSE OF MAKING ABOVE INSPECTION, AND SAVE HARMLESS AND ALL HEREBY HOLD HARMLESS ANY AND ALL DAMAGES TO RECEIVE THE AMOUNT OF REPAIR BILL.

	PRICE

CATES' WARRANTY - TO THE EXTENT PERMITTED BY STATE OR LOCAL LAW, ANY WARRANTIES ON THE PRODUCTS SOLD HEREIN ARE THOSE MADE BY THE MANUFACTURER. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SERVICES.

CINCINNATI
FINANCIAL CORPORATION

CINCINNATI, OHIO 45250-5486

THE CINCINNATI INSURANCE COMPANIES

THE CINCINNATI INSURANCE COMPANY · THE CINCINNATI INDEMNITY COMPANY
THE CINCINNATI CASUALTY COMPANY

SERIES 02C

[redacted]	DATE OF LOSS 11/30/2002	[redacted]	CHECK No. 020140346	
[redacted]		AGENCY BND/PARK INSURANCE & FINANCIAL SERVICES	AGENCY NO. 13-742	DATE 01/22/2003

Amount Two Hundred Ninety Three and 45/100 Dollars $**********293.45

FOR: Fire supplement air bag/coil assy

PAY TO THE ORDER OF CATE'S BODY SHOP
[redacted]

[illegible]

MARY KRETCHMER

FAX COVER SHEET

CATES' BODY SHOP
1215 South Q Street
Richmond, IN 47374

Fax (765) 962-7046
(765) 966-1502
(800) 890-6228

Send to: Cincinnati Inc	Date: 1-20 03
Attention: Marge Kathner	From:
Location:	
Fax number: 939-7310	Claim #:

Urgent Reply ASAP Please comment Please review For your information

Total pages, including cover:

Comments:

Marge Ray brought vehicle back in because the air bag light came on - we replaced the SRS Clock Spring to fix the problem. Call if you have any questions

Thanks
Chuck

90507
REPAIR ORDER

CATES' AUTO SERVICE, INC.

Automatic Transmission Specialist

COMPLETE PARTS & BODY SERVICE

Phone 968-1502 1215 South "G" Street

MATERIAL USED			
QUAN.	PART NO.	DESCRIPTION	PRICE
	26087246	Coil assy	145 80
		OUTSIDE REPAIRS	
		BROUGHT FORWARD	
		TOTAL PARTS	
QUAN.	ACCES. NO.	ACCESSORIES	PRICE
		TOTAL ACCESSORIES	

NAME [redacted]

ADDRESS [redacted]

CITY [redacted]

DATE 9/19/03

PROMISED A.M. P.M.

TERMS

MAKE Chevy Impala MODEL YEAR 00

SER. NO. [redacted]

SPEDOMETER 48635

OPER. NO. Black

REPAIR ORDER INSTRUCTIONS

	Rd Air bag light staying on	54 35
(1)	Diagnose & replace Clockspring	84 00
	cigarette lighter not working	n/c
		138 35

F.S.

PARTS WARRANTY – TO THE EXTENT PERMITTED BY STATE OR LOCAL LAW, ANY WARRANTIES ON THE PRODUCTS SOLD HEREIN ARE THOSE MADE BY THE MANUFACTURER. THE LESSEE HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THE PRODUCT.

Total Oil and Grease	PRICE

ASSIGNMENT

Our assignment was received from [redacted] on December 4, 2002 and our investigation commenced the same date. Our instructions were to conduct an origin and cause investigation and to evaluate subrogation potentials associated with the fire that damaged a 2002 Chevrolet Impala.

DETERMINATION OF ORIGIN AND CAUSE

The fire cause is accidental. The fire originated within the engine compartment at the rear passenger side fuel injector. Potential fuel sources are associated with the fuel injection system of the engine. Potential ignition sources are an adjacent alternator and spark plug wires that may have leaked electrical current. No other potential fuel sources or ignition sources were identified. Additionally, there is no evidence to indicate the fire was intentionally caused.

Information and factors available to establish the fire origin and cause:

1. Vehicle examination
2. Insured's statement
3. Localized area of fire damage within the engine compartment
4. Burn patterns on the hood panel and hood headliner
5. Burn and fire flow patterns noted throughout the engine compartment
6. Concentrated damage to one fuel injector
7. Photographs

Subrogation potential may be available against General Motors Corporation if the vehicle is still under a manufacturer's warranty.

VEHICLE EXAMINATION

The vehicle was examined on December 5, 2002 at Cate's Auto Service and Body Shop in Richmond, Indiana. Aside from myself, there was no one present during the vehicle examination. The vehicle was identified using the vehicle identification number found on the Federal Safety Standards decal located on the driver's door.

The exterior examination revealed only two small areas on the surface of the hood panel that show heat damage. These areas are on the passenger side of the engine compartment. Elsewhere about the vehicle there is no evidence of fire damage.

The passenger and cargo compartments were not damaged by the fire and otherwise are unremarkable.

The engine compartment examination found burn and fire flow patterns that isolate the area of fire origin to the rear passenger side of the top of the engine. The engine was systematically examined and the fuel rail was removed and examined. The fuel supply lines leading to and from the fuel rail were consumed by the fire and could not be examined for potential leaks, however the area of fire origin was remote from where the fuel lines had been located.

By comparison, the rear passenger side fuel injector was significantly more damaged by the fire than the other five. Within the area adjacent to this badly damaged fuel was the alternator and was a number of spark plug wires. These spark plug wires were damaged to the point that precludes my establishing whether or not any of these were potentially damaged and could have discharged an electrical charge. The badly damaged fuel injector was burned to a point that I could not be established whether or not it had become loose and allowed gasoline vapors to leak.

Notwithstanding this, the area of fire origin is so limited that the fuel injector is the only potential fuel source. A leaking fuel injector is consistent with the statement given by the policyholder who reports the vehicle would sometimes stall within a few days prior to the fire.

There was no evidence that the fire was caused by an electrical system failure nor was there any evidence to indicate the fire was intentionally caused.

At the client's direction, the fuel rail and the injectors were collected as evidence. These items were labeled with UIS evidence control number IN01-00318-001.

In summary, the fire originated at the rear passenger side of the engine compartment where a badly damaged fuel injector was located. Potential ignition sources include a nearby alternator and a faulty spark plug wire.

INVESTIGATION

- ***Discovery***

The fire was discovered by Sarah [redacted] who was attempting to crank the car when she heard a popping noise from under the hood. Ms. [redacted] immediately noticed a light colored smoke coming equally from all sides of the engine compartment. Ms. Witt removed her children from the vehicle after which time she noticed the smoke had turned to black. Ms. [redacted] called for the fire department and did not return to the vehicle. Ms. Witt did not see flames until the fire department arrived and opened the hood to extinguish the fire.

Ms. [redacted] reports that within the week prior to the fire on two or three different occasions she experienced problems with the vehicle not wanting to idle once cranked. Ms. Witt realized that something was wrong with the car but had not had it serviced prior to the fire occurring. Additionally, Ms. Witt states that, to her knowledge, there has been no recent work done on the vehicle.

- *Richmond Fire Department*

The Richmond Fire Department responded to the fire on November 30, 2002 at approximately 9:44 a.m. According to Richmond City Fire Inspector Brian Benedict, the fire was extinguished and a limited investigation was conducted. Their investigation surmised the fire was the result of some type of backfire that ignited gasoline vapors in the engine compartment. A copy of their fire incident report was secured and can be found as an exhibit to this investigative report.

- *National Highway Traffic Safety Administration (NHTSA)*

A query of the NHTSA vehicle recall database found one fire related recall for the 2000 model year Chevrolet Impala. This recall involves a fuel leak that can result from a frontal collision and is not relevant to this fire incident.

However, a query of the NHTSA consumer complaint database did identify a total of nine consumer complaints about the 2000 model year Chevrolet Impala that involve fires. Three of these incident reports list circumstances similar to the Witt's fire. A summary of all nine incidents was prepared (chronologically listed) along with a brief description of each incident. These can be found as an exhibit to this investigative report.

COMMENTS

A verbal report was made from the vehicle examination to Mary Kretchmer. Additional instructions were received to collect and store any evidence deemed necessary pending their claim handling decision. Aside from this, no further instructions were received and all assigned investigation has now been completed.

Our file will be removed from an active status but can be reactivated if additional investigation is required. Should you have questions or further instructions, please contact me at the listed telephone number.

EXHIBITS

1. Vehicle Inspection Report
2. Richmond Fire Department incident report
3. NHTSA consumer complaint database information
4. Eighteen (18) photographs with photo explanation sheet

Michael Reynolds, CFI, FCLS
Territorial Manager
Unified Investigations & Sciences, Inc.
1-800-848-9313
mreynolds@uis-usa.com

Exhibit 4

Unified Investigations & Sciences, Inc.

INSURED: Raymond & [redacted] **UIS FILE #** IN01-0318

Photograph Explanation Sheet

1. Exterior view of vehicle;
2. Exterior view of vehicle;
3. Exterior view of vehicle;
4. Vehicle identification;
5. No damage occurred within the passenger compartment;
6. Burns noted on the top of the hood panel;
7. Burn patterns on the underside of the hood;
8. Fire impingement pattern on the engine compartment hood liner;
9. Overhead view of the engine compartment prior to examination. Noted is the area of fire origin;
10. Close-up view of the area of fire origin;
11. Unburned materials along the front side of the engine further place the fire origin to the rear side of the engine;
12. Burn patterns shown on the fuel rail clearly show heavier burning on the left side;
13. Example of burn and fire flow patterns noted on plastic engine components which further establishes the area of fire origin;
14. The badly fire damaged fuel injector is noted;
15. The engine once the fuel rail was removed. Note the rear passenger's side injector remained;
16. The area of fire origin after the fuel rail and the damaged injector were removed;
17. The fuel rail from the area of fire origin;
18. The damaged fuel injector.

Unified
Investigations & Sciences, Inc.

4317 W. 96th Street
Indianapolis, Indiana 46268
317-334-9170
Fax 317-337-0637

FAX COVER PAGE

DATE: December 12, 2002

TO: Mary Kretchmer @ 765-939-7310

FROM: Michael Reynolds, CFI, FCLS

RE: Potential recall info

CLAIM #: HRA 5206846

NUMBER OF PAGES: 2 including the cover page

COMMENTS: This doesn't mention the 2000 Chevrolet Impala but the circumstances are similar and the engine size is the same.

Unified
Investigations & Sciences, Inc.

4317 W. 96th Street
Indianapolis, Indiana 46268
317-334-9170
Fax 317-337-0637

PRIVILEGED AND CONFIDENTIAL

January 20, 2003

Supplementary Report – One

PREPARED FOR:	Cincinnati Insurance Company Post Office Box 1642 Richmond, Indiana 47375
ATTENTION:	Mary Kretchmer
INSURED:	Raymon[redacted]
DATE OF LOSS:	November 30, 2002
LOSS LOCATION:	[redacted]
POLICY NUMBER:	Not Provided
CLAIM NUMBER:	HRA 8206846
UIS FILE NUMBER:	IN01-00318

THIS REPORT FURNISHED AS PRIVILEGED AND CONFIDENTIAL TO ADDRESSEE. RELEASE TO ANY OTHER COMPANY, CONCERN OR INDIVIDUAL IS THE SOLE RESPONSIBILITY OF ADDRESSEE.

Insured: Raymond [redacted]
UIS File No.: IN01-00318

ASSIGNMENT

Our assignment was received from Mary Kretchmer on December 4, 2002 and our investigation commenced the same date. Our instructions were to conduct an origin and cause investigation and to evaluate subrogation potentials associated with the fire that damaged a 2002 Chevrolet Impala. A previous report was submitted on December 6, 2002.

ADDITIONAL INVESTIGATION

On December 4, 2002 the Associated Press (AP) published an article that reports the National Highway Traffic Safety Administration (NHTSA) had opened an investigation into engine fires occurring in 1996-2000 model year General Motors vehicles with 3.8 liter engines. The [redacted] model vehicle (Impala) was not listed amongst the models listed in the article but it does have the same engine. Additionally, the circumstances of the Witt's fire are identical to that listed in the AP article.

I contacted Mary Kretchmer and faxed to her a copy of the AP article. I also recommended that either the policyholder or UIS make a report of this fire incident to the NHTSA. Ms. Kretchmer asked that I make the report. The report was made and I have since learned of several other similar fires.

I was subsequently contacted by Bruce York (202-366-6938) who is the NHTSA Office of Defect Investigations investigator assigned to this investigation. Mr. York states that the 2000 Chevrolet Impala has since been added to their investigation and he is continuing to compile information regarding engine fires in these vehicles. He was especially interested in our fire since it was professionally examined and photo-documented and evidence had been retained. Mr. York requested a copy of our investigation report be sent to him, which had been pre-authorized by Ms. Kretchmer. Additionally, Mr. York asked that I check with Unified's other associates (nearly 100 nationally) to see if other investigation files may be available for fires involving the vehicles under investigation.

Mr. York states that their preliminary investigation reveals the fires are occurring upon start up when a backfire occurs that shatters the plastic intake manifold. The NHTSA has established that this backfire occurs in vehicles with a weakened battery, whether by age/usage or by cold weather. The loss in power apparently causes the power control module to send the spark to wrong cylinders. As a spark is sent into a cylinder with the intake valve open, the gas vapor ignition goes up through the engine head and into the intake manifold resulting in the manifold shattering. It is not yet known what fuel load within the engine compartment is being ignited thereafter.

I have pledged to Mr. York any assistance Unified Investigations & Sciences, Inc. can provide to see that this matter is fully examined.

Insured: Raymond & [redacted]
UIS File No.: IN01-00318

COMMENTS

In consideration of this new information, along with the facts and circumstances of the [redacted] fire, it is very likely the fire was caused by the problem now known to occur with that model year vehicle.

Verbal reports have been made to Mary Kretchmer since our last report. Additional instructions were to prepare a supplementary report listing the current developments and to maintain the evidence through 2003. This activity has been completed and no further instructions have been received. We will continue to monitor the NHTSA investigation and report to the client if new information develops.

Our file will remain in an inactive status but can be reactivated if additional investigation is required. Should you have questions or further instructions, please contact me at the listed telephone number.

EXHIBITS

1. Associated Press article text.

Michael Reynolds, CFI, FCLS
Territorial Manager
Unified Investigations & Sciences, Inc.
1-800-848-9313
mreynolds@uis-usa.com

Government upgrades investigation into engine fires in GM cars

Wed Dec 4, 5:07 PM ET

By NEDRA PICKLER, Associated Press Writer

WASHINGTON – The U.S. government has upgraded an investigation into more than 2 million General Motors Corp. cars with 3.8-liter engines after 44 owners complained that the engines caught fire.

The investigation involves 1996 through 2000 models of the Buick Le Sabre, Park Avenue, Regal and Riviera; Oldsmobile 88, 98 and Cutlass; Pontiac Bonneville and Grand Prix; and the Chevrolet Monte Carlo.

Investigators from the National Highway Traffic Safety Administration say the engine can backfire during startup and fracture the plastic intake manifold, which can cause a fire.

In addition to the 44 reports of fire made to NHTSA, 585 people have complained to GM about the problem. It's unclear how many of the complaints involved a fire, but two people told the company they were injured.

GM recalled 275,811 cars with the same engine after similar complaints surfaced in 1998.

GM spokesman Jim Schell said the company is cooperating with NHTSA on the investigation. The agency's report says the automaker maintains the condition is not an unreasonable safety problem.

NHTSA opens investigations with a preliminary inquiry where the agency and the manufacturer exchange paperwork. The investigation can be upgraded so that government engineers can examine vehicle parts for a possible defect.

The investigation into the GM vehicles has been taken up to the second level.

The agency's investigations can lead to a recall, but many are dropped.

The GM investigation was detailed in a report of October actions taken by NHTSA investigators that was released on Wednesday. The agency also opened investigations into two other vehicles based on reports of engine fires.

Exhibit 1

Unified Investigations & Sciences, Inc.

Vehicle Inspection Report

Owner: [redacted]

UIS File Number: IN01-00318

Manufacturer: Chevrolet | Year: 2000 | Model: Impala | Size/Style: 4-door

State Inspection: None | Date: N/A | Odometer: Unknown (digital)

Displayed on Vehicle: | Year: | State: | VIN: 2G1NF55K8Y9175526

Tag Number: 89K9651 | Year: 2003 | State: Indiana

Vehicle Examination Date: 12-05-2002 | Examination Location: Cate's Auto Service, Richmond, Indiana

Fire Damaged Areas ☒ Exterior ☐ Interior ☒ Engine Compartment

EXTERIOR	Burned	Distorted/Melted	Accelerant Patterns	Collision Damage
Bumper and Grill	☐	☐	☐	☐
Hood	☒	☐	☐	☐
Left Front	☐	☐	☐	☐
Right Front	☐	☐	☐	☐
Roof	☐	☐	☐	☐
Left Door(s)	☐	☐	☐	☐
Right Door(s)	☐	☐	☐	☐
Trunk	☐	☐	☐	☐
Left Rear	☐	☐	☐	☐
Right Rear	☐	☐	☐	☐
Rear Bumper Area	☐	☐	☐	☐
Underside	☐	☐	☐	☐

Remarks: Snow covered most of the vehicle at the time of examination

TIRES

	Burned Yes	Burned No	Unusual Tread Wear Yes	Unusual Tread Wear No
Left Front	☐	☒	☐	☒
Right Front	☐	☒	☐	☒
Left Rear	☐	☒	☐	☒
Right Rear	☐	☒	☐	☒
Spare	☐	☒	☐	☒

Tires indicate signs of recent removal or exchange? ☐ Yes ☒ No

Wheels or wheel covers indicate recent removal/exchange? ☐ Yes ☒ No

Indicate areas of forced entry ☐ Door(s) ☐ Hood ☐ Trunk ☐ Glass

Remarks:

GLASS

	Smoked	Cracked	Distorted/Melted	Broken
Windshield	☐	☐	☐	☐
Left Door(s)	☐	☐	☐	☐
Right Door(s)	☐	☐	☐	☐
Rear	☐	☐	☐	☐
Sunroof	☐	☐	☐	☐

Remarks: No glass damage

INTERIOR	Yes	No
After market electrical accessories	☐	☒
Door(s) open during fire	☐	☒
Window(s) open during fire	☐	☒
Was key in ignition/floor	☐	☒
Have accessories been removed	☐	☒
Any unusual burn patterns	☐	☒
Any abnormal melting	☐	☒
Any unusual objects in vehicle	☐	☒
Was trunk open during fire	☐	☒
Any unusual objects in trunk	☐	☒

Remarks:

COMPONENT	Yes	No		Yes	No
Hood open during fire	☐	☒	Oil below lowest start ignition	☐	☒
Radiator Melted	☐	☒	Evidence of excessive fluid leakage	☐	☒
Upper radiator hose burned	☒	☐	Unusual odor/color motor oil	☐	☒
Lower radiator hose burned	☐	☒	Holes or cracks in transmission case	☐	☒
Drive belts burned	☒	☐	Transmission case burned/melted	☐	☒
Other hoses burned	☒	☐	Transmission has inadequate lubrication	☐	☒
Fan and shroud burned	☐	☒	Unusual odor/color transmission fluid	☐	☒
Inner fenders burned	☐	☒	Any problems with drive-train/suspension	☐	☒
Heating system burned	☐	☒	Motor mounts burned	☐	☒

Remarks _____

ELECTRICAL	Missing	Burned/Discolored	Brittle/Melted	Shorted/Arced
Battery	☐	☒	☐	☐
Battery connections	☐	☐	☐	☐
Battery cables	☐	☐	☐	☐
Starter	☐	☐	☐	☐
Alternator/generator	☐	☒	☐	☐
Ignition system	☐	☒	☐	☐
Fuse panel	☐	☒	☐	☐
Wiring harness	☐	☒	☐	☐
After market accessories	☐	☐	☐	☐

Remarks _____

FUEL SYSTEM	Missing	Burned	Distorted/Melted
Filler cap	☐	☐	☐
Filler assembly	☐	☐	☐
Fuel tank assembly	☐	☐	☐
Fuel lines	☒	☒	☐
Fuel pump(s)	☐	☐	☐
Fuel filter(s)	☐	☐	☐
Carburetor/ injectors/ turbos	☐	☒	☐
Air intake filter(s)	☐	☒	☐
Fuel vapor recovery system	☐	☐	☐
Exhaust and tail pipes	☐	☐	☐
Muffler and catalytic converter	☐	☐	☐

Any loose fuel line connections? ☐ Yes ☐ No

Any evidence of tampering? ☐ Yes ☒ No

Fuel tank ☒ Unknown ☐ Empty ☐ 1/4 ☐ 1/2 ☐ 3/4 ☐ Full

Remarks _____

Evidence of any explosion or rupture ☐ Yes ☒ No

Was an oil sample obtained? ☐ Yes ☒ No Laboratory _____

Was a fuel sample obtained? ☐ Yes ☒ No Laboratory _____

Were debris samples obtained? ☐ Yes ☒ No Laboratory _____

Comments _____

Investigator Michael Reynolds, CFI, FCLS Date December 5, 2002

DEC-05-2002 13:57

Exhibit 2

A 60011 (FDID) | IN (State) | 11 (Incident Date, MM) | 2002 (YYYY) | STI (Station) | 002004 (Incident Number) | 0 (Exposure) | Basic

B Location

- [x] Street address
- [ ] Intersection
- [ ] In front of
- [ ] Rear of
- [ ] Adjacent to
- [ ] Directions

230 | E | 8TH (Street or Highway) | ST (Street Type)

RICHMOND (City) | IN (State) | 47374 (Zip Code)

C Incident Type 131 | Passenger vehicle fire

D Aid Given or Received

1 [ ] Mutual aid received
2 [ ] Automatic aid recv.
3 [ ] Mutual aid given
4 [ ] Automatic aid given
5 [ ] Other aid given
N [x] None

E1 Dates & Times

	Month	Day	Year	Hour	Min
Alarm	11	30	2002	08	44:00
[x] Arrival				08	47:00
[ ] Controlled					
[x] Last Unit Cleared				10	00:00

E2 Shifts & Alarms

B | 1 | 1

E3 Special Studies

F Actions Taken

11 | Extinguish (Primary Action Taken (1))

G1 Resources

	Apparatus	Personnel
Suppression	8	7
EMS	0	0
Other	0	0

G2 Estimated Dollar Losses & Values

LOSSES:

Property	$ 8,000	[ ]
Contents	$ 0	[ ]

PRE-INCIDENT VALUE:

Property	$	[ ]
Contents	$	[x]

Completed Modules

- [x] Fire-2
- [ ] Structure-3
- [ ] Civilian Fire Cas.-4
- [ ] Fire Serv. Casualty-5
- [ ] EMS-6
- [ ] Hazmat-7
- [ ] Wildland Fire-8
- [x] Apparatus-9
- [x] Personnel-10
- [ ] Arson-11

H1 Casualties [ ] None

	Deaths	Injuries
Fire Service	0	0
Civilian	0	0

H2 Detector

1 [ ] Detector alerted occupants
2 [ ] Detector did not alert them
U [ ] Unknown

H3 Hazardous Materials Release

I Mixed Use Property

NN | Not mixed use

J Property Use Structure

326 | Vehicle parking area

Post-it® Fax Note 7671 | Date 12/05/02 Pages 5
To Mike Reynolds | From Brian Baxter
Co./Dept. UNIRED | Co. RFD
Phone # | Phone # 765-988-7269
Fax # 317-337-0637 | Fax # 765-967-0078

K1 Person/Entity Involved (Lead Option)

Business name (if applicable) | Area Code | Phone Number

☑ Check this box if same address as incident location. Then skip the first duplicate address line.

Mr., Ms., Mrs.: MS | First Name: SARAH | MI | Last Name: WITT | Suffix

Number | Prefix | Street or Highway | Street Type | Suffix

Post Office Box | Apt./Bldg./Room | City

State | Zip Code

☐ More people involved? Check this box and attach Supplemental Forms (NFIRS-1S) as necessary.

K2 Owner (Lead Option)

☑ Same as person involved? Then check this box and skip the rest of this section.

Business name (if applicable) | Area Code | Phone Number

☑ Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs.: MS | First Name: SARAH | MI | Last Name: WITT | Suffix

Number | Prefix | Street or Highway | Street Type | Suffix

Post Office Box | Apt./Bldg./Room | City

State | Zip Code

L Remarks: (Lead Option)

****

Narrative Title: 230 S 5TH ST
Date Entered: 11/30/2002 10:48:14 AM

RFD UNITS RESPONDED TO AND EXTINGUISHED A VEHICLE FIRE. JEF

Fire Module Required?

Check the box that applies and then complete the additional Fire mod. based on Incident Type as follows:

- ☑ Buildings 111 / Special structure 118 — Complete Fire & Structure
- ☐ Confined 113-118 / Mobile Property 130-139 / Vehicle 131-138 / Vegetation 140-149 / Outside rubbish fire 151-155 / Special outside fire 161-169 — Complete Fire Mod. & the I Mod. as Structure Module
- ☐ Crop fire 170-179 — Complete Fire Module

Complete Basic Module
Complete Fire Module
Complete Fire Module
Complete Fire or Wildland
Complete Basic Module
Complete Fire Module
Complete Fire Module

ITEMS WITH A ★ MUST ALWAYS BE COMPLETED!

☐ More remarks? Check this box and attach Supplemental Forms(NFIRS-1S) as necessary.

M Authorization

Officer in charge ID	Signature	Position or rank	Assignment	Month	Day	Year
[illegible]	PESSLER, JAMES EDWARD	BATTALION	B TRUCK	11	[illegible]	[illegible]

Check box if same as Officer in charge. ☑

Member making report ID	Signature	Position or rank	Assignment	Month	Day	Year

Complete this side for all fires

A | 89011 (FDID) ☆ | IN (State) ☆ | 11 (Incident Date) ☆ | 2002 (YYYY) | ST1 (station) | 082284 (Station Number) ☆ | 0 (Exposure) ☆ | ☐ Delete ☐ Change | NFIRS - 2 Fire

B Property Details

B1 | 0 | Estimated number of residential living units in building of origin whether or not all units became involved | ☑ Not Residential

B2 | 0 | Number of buildings involved | ☑ Buildings not involved

B3 | ___ , ___ | Acres burned (multiple fires) | ☑ None ☐ Less than one acre

C On-Site Materials or Products ☑ None

Enter up to three codes. Check one box for each code entered.

Complete if fire was any significant amount of commercial, industrial, energy or agricultural products or materials on the property, whether or not they became involved

NNN	None	On-site material (1)	1 ☐ Bulk storage or warehousing 2 ☐ Processing or manufacturing 3 ☐ Packaged goods for sale 4 ☐ Repair or service
		On-site material (2)	1 ☐ Bulk storage or warehousing 2 ☐ Processing or manufacturing 3 ☐ Packaged goods for sale 4 ☐ Repair or service
		On-site material (3)	1 ☐ Bulk storage or warehousing 2 ☐ Processing or manufacturing 3 ☐ Packaged goods for sale 4 ☐ Repair or service

D Ignition

D1 | 09 | Engine area, running gear, wheel area | area of fire origin ☆

D2 | 09 | Sensitive item internal combustion engine | heat source ☆

D3 | 62 | Flammable liquids - leaves engine or burner | item first ignited ☆ 1 ☐ Check box if fire spread was confined to object of origin

D4 | 20 | Gasoline | Type of material first ignited — Field filled only if item first ignited code is 00 or >79

E1 Cause of Ignition ☆

☐ Check box if this is an exposure report. ⇨ Skip to Section G

3	Unintentional

E2 Human Factors Contributing To Ignition

Check all applicable boxes ☑ None

1 ☐ Asleep
2 ☐ Possibly impaired by alcohol or drugs
3 ☐ Unattended person
4 ☐ Possibly mentally disabled
5 ☐ Physically disabled
6 ☐ Multiple persons involved
7 ☐ Age was a factor

Estimated age of person involved ___

1 ☐ Male 2 ☐ Female

E3 Factors Contributing To Ignition ☑ None

NN	None

Factor contributing to ignition (1)

Factor contributing to ignition (2)

F1 Equipment Involved in Ignition

☐ None ⇨ If equipment was not involved, skip to Section G

NNN	None

Equipment Involved

Brand

Model

Serial #

Year

F2 Equipment Power

Equipment Power Source

F3 Equipment Portability

1 ☐ Portable
2 ☐ Stationary

Portable equipment normally can be moved by one person. It designed to be used in multiple locations, and requires no tools to install.

G Fire Suppression Factors

Enter up to three codes. ☐ None

NNN	None

Fire suppression factor (1)

Fire suppression factor (2)

Fire suppression factor (3)

H1 Mobile Property Involved

3	Involved in ignition and burned

H2 Mobile Property Type & Make

11	Passenger car.

Mobile property type

CH	Chevrolet

Mobile property make

IMPALA	2000

Mobile property model — Year

88KD8H	IN	2G1WF52E049175880

License Plate Number — State — VIN Number

Streamer Bref Please be sure to complete the other side of this form.

Local Use

☐ Pre-Fire Plan Available

Use of the information presented in this report may be in part upon reports from other agencies

☐ Arson report attached
☐ Police report attached
☐ Coroner report attached
☐ Other reports attached

NFIRS-2 Revision 01/1999

A [illegible] FDID ☆ | [illegible] State ☆ | [illegible] MM DD YYYY Incident Date ☆ | [illegible] Station | [illegible] Station Number ☆ | [illegible] Exposure ☆ | ☐ Delete ☐ Change

NFIRS - 9 Apparatus or Resources

B Apparatus or Resource ☆ (Use codes listed below)		Dates and Times (Check if same date as above cells) Month Day Year Hour/Min		Sent [X]	Number of People ☆	Use ☆ (Check ONE box for each apparatus up to 20 minutes in which it was at the incident)	Actions Taken
1	ID [illegible]	Dispatch ☑	[illegible]	☑	[illegible]	☑ Suppression ☐ EMS ☐ Other	[illegible]
	Type [illegible]	Arrival ☑	[illegible]				
		Clear ☑	[illegible]				
2	ID [illegible]	Dispatch ☑	[illegible]	☑	[illegible]	☑ Suppression ☐ EMS ☐ Other	[illegible]
	Type [illegible]	Arrival ☑	[illegible]				
		Clear ☑	[illegible]				
3	ID [illegible]	Dispatch ☑	[illegible]	☑	[illegible]	☑ Suppression ☐ EMS ☐ Other	[illegible]
	Type [illegible]	Arrival ☑	[illegible]				
		Clear ☑	[illegible]				
4	ID	Dispatch ☐		☐		☐ Suppression ☐ EMS ☐ Other	
	Type	Arrival ☐					
		Clear ☐					
5	ID	Dispatch ☐		☐		☐ Suppression ☐ EMS ☐ Other	
	Type	Arrival ☐					
		Clear ☐					
6	ID	Dispatch ☐		☐		☐ Suppression ☐ EMS ☐ Other	
	Type	Arrival ☐					
		Clear ☐					
7	ID	Dispatch ☐		☐		☐ Suppression ☐ EMS ☐ Other	
	Type	Arrival ☐					
		Clear ☐					
8	ID	Dispatch ☐		☐		☐ Suppression ☐ EMS ☐ Other	
	Type	Arrival ☐					
		Clear ☐					
9	ID	Dispatch ☐		☐		☐ Suppression ☐ EMS ☐ Other	
	Type	Arrival ☐					
		Clear ☐					

Type of Apparatus or Resource

Ground Fire Suppression

11 Engine
12 Truck or aerial
13 Quint
14 Tanker & pumper combination
16 Brush truck
17 ARF (Aircraft Rescue and Firefighting)
10 Ground fire suppression, other

Heavy Ground Equipment

21 Dozer or plow
22 Tractor
24 Tanker or tender
20 Heavy equipment, other

Aircraft

41 Aircraft: fixed wing tanker
42 Helicopter
43 Helicopter
40 Aircraft, other

Marine Equipment

61 Fire boat with pump
62 Boat, no pump
60 Marine apparatus, other

Support Equipment

81 Breathing apparatus support
82 Light and air unit
80 Support apparatus, other

Medical & Rescue

71 Rescue unit
72 Urban search & rescue unit
73 High angle rescue unit
74 BLS unit
75 ALS unit
70 Medical and rescue unit, other

Other

91 Mobile command post
92 Chief officer car
93 Hazmat unit
94 Type 1 hand crew
95 Type 2 hand crew
99 Privately owned vehicle
90 Other apparatus/resource

More apparatus? Use additional sheets.

NN None
UU Undetermined

NFIRS-9 Revision 1/1/98

A [illegible] [illegible] [illegible] [illegible] [illegible] [illegible] [illegible] [illegible] ☐ Delete ☐ Change NFIRS - 10 Personnel

B Apparatus or Resource ☆	Dates and Times (Check if same date as above: Date) Month Day Year Hour:Minute	Sent [X]	Number of People ☆	Use ☆ (Check ONE box for each apparatus to indicate its main use at the incident)	Actions Taken (List up to 4 actions for each apparatus and each personnel)
1 ID [illegible] Type 11	Dispatch ☑ [illegible] Arrival ☑ [illegible] Clear ☑ [illegible]	☑	[illegible] #	☐ Suppression ☐ EMS ☐ Other	[illegible]

Personnel ID ☆	Name	Rank or Grade	Attend [X]	Action Taken	Action Taken	Action Taken	Action Taken
[illegible]	BANTAMEN, JOHN LAWRENCE	4	☑	[illegible]			
[illegible]	BOLEN, RICHARD LEE	[illegible]	☑	[illegible]			
[illegible]	LEAVITT, ROBERT E	16	☑	[illegible]			
			☐				
			☐				
			☐				

2 ID [illegible] Type [illegible]	Dispatch ☑ [illegible] Arrival ☑ [illegible] Clear ☑ [illegible]	Sent ☑	[illegible] #	☐ Suppression ☐ EMS ☐ Other	[illegible]

Personnel ID ☆	Name	Rank or Grade	Attend [X]	Action Taken	Action Taken	Action Taken	Action Taken
[illegible]	FRESLER, JAMES EDWARD	21	☑	61			
			☐				
			☐				
			☐				
			☐				
			☐				

3 ID [illegible] Type 11	Dispatch ☑ [illegible] Arrival ☑ [illegible] Clear ☑ [illegible]	Sent ☑	[illegible] #	☐ Suppression ☐ EMS ☐ Other	[illegible]

Personnel ID ☆	Name	Rank or Grade	Attend [X]	Action Taken	Action Taken	Action Taken	Action Taken
[illegible]	SIMPLE, ROBERT	5	☑	11			
[illegible]	ASNER, OSCAR RAY	4	☑	11			
[illegible]	MCDANIEL, PETER ALLAN	7	☑	11			
			☐				
			☐				
			☐				

CINCINNATI
FINANCIAL CORPORATION

CINCINNATI, OHIO 45250-5496

THE CINCINNATI INSURANCE COMPANIES
THE CINCINNATI INSURANCE COMPANY THE CINCINNATI INDEMNITY COMPANY
THE CINCINNATI CASUALTY COMPANY

SERIES 02C

POLICY NO.	DATE OF LOSS	INSURED	CHECK No. 020140311	
[redacted]	11/30/2002	[redacted]		
		AGENCY BND/HARTI INSURANCE & FINANCIAL SERVICES	AGENCY NO. 13-742	DATE 01/03/2003

AMOUNT Seven Hundred Fifty and 00/100 Dollars $************750.00

FOR: Rental Reimbursement TICKET # 6001669

PAY TO THE ORDER OF
E Z WHEELS, INC.
4444 NATIONAL ROAD EAST
RICHMOND, IN 47374

PAYABLE AT THE 5TH THIRD BANK CINCINNATI, OHIO 45263-1

MARY KRETCHMER

[redacted]

BILL TO: CROWN CHRYSLER PLYMOUTH

ADDRESS: [illegible] SOUTH 5TH STREET

CITY: RICHMOND STATE: IN ZIP CODE: 47374-

DRIVER'S LICENSE NO.: 1216-16-1153 STATE: IN EXP. DATE: 08/07/2004

BIRTH DATE: 08/07/1976 SOCIAL SECURITY NO.: 317-76-6200 HOME PHONE: (765) 962-9488 [redacted]

LOCAL CONTACT: INDIANA/OHIO ADDRESS: PHONE:

EMPLOYER/BILL TO: POSITION: VERIFIED:

ADDRESS: PHONE:

VEHICLE NO.: 865398 LICENSE NO.: 89K1676

YEAR - MAKE: 2000 CHEVROLET MODEL - COLOR: MALIBU DK BLUE

ODOMETER IN: 20,210 DATE OUT/TIME IN: 12/23/2002 10:56

ODOMETER OUT: [redacted] DATE RETURN/TIME: 11/30/2003 10:56

DAYS: 1,884 DATE DUE: Expiration of Contract Or On Demand

MILES ALLOWED: 0

CHARGE/DAY VALUE: 1,884

RETURN TO: Gas Only 8/8 DATE: INITIALS:

RETURN TO: Gas In : 8/8 DATE: INITIALS:

[redacted]

[illegible] 12/23/2003

[illegible] INDIANAPOLIS 11167

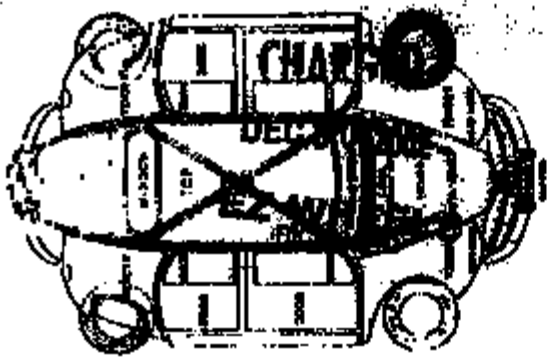
[illegible] NONE, PRINT "NONE" ACROSS THIS SECTION AND HAVE SIGNED BY CUSTOMER.

[illegible]

[redacted]

CUSTOMER IS NOT INSURANCE!

[redacted]



[redacted]

[illegible] 759.89

I UNDERSTAND AND AGREE TO PAY ANY AND ALL CHARGES NOT PAID BY MY INSURANCE COMPANY UPON RETURN OF RENTAL.

Customer Sign: Price:

Agent Sign:

Customer Name:

Notes:

- Read carefully all details on the front/back side.
- You are responsible for all traffic violations.
- ONLY MINIMUM LIABILITY INSURANCE IS PROVIDED AS STATED ON THE REVERSE SIDE.

Customer has read both sides of this agreement and agrees to the terms and conditions thereof.
Customer will return Lessor on to process a credit card voucher, if any, in Customer's name.
Customer agrees to pay for if vehicle is not returned within two hours.

[redacted]

RETURN TO: CONTACT DATE/TIME: DATE: INITIALS:

CHECKED OUT BY: DAVIA CHECKED IN BY: DAVIA

REMARKS:

FORM RA-0010 (2-98) CUSTOMER

Exhibit 5

NHTSA Consumer Complaint Database Summary

ODI ID: 847194 Make: CHEVROLET Model: IMPALA Year: 2000
Incident: No Fire: Yes Number of Injuries: 0
Date of Failure:
Component: ELECTRICAL SYSTEM:WIRING:HARNESS:FRONT:UNDERHOOD

ODI ID: 847331 Make: CHEVROLET Model: IMPALA Year: 2000
Incident: No Fire: Yes Number of Injuries: 0
Date of Failure: 09/04/1999
Component: ELECTRICAL SYSTEM:WIRING:HARNESS:FRONT:UNDERHOOD

ODI ID: 852748 Make: CHEVROLET Model: IMPALA Year: 2000
Incident: No Fire: Yes Number of Injuries 0
Date of Failure: 11/09/1999
Component: ELECTRICAL SYSTEM:WIRING:HARNESS:UNDER DASH

ODI ID: 8003138 Make: CHEVROLET Model: IMPALA Year: 2000
Incident: No Fire: Yes Number of Injuries: 0
Date of Failure: 08/09/2000
Component: ELECTRICAL SYSTEM

ODI ID: 729664 Make: CHEVROLET Model: IMPALA Year: 2000
Incident: No Fire: Yes Number of Injuries: 0
Date of Failure: 08/24/2000
Component: ENGINE

ODI ID: 868885 Make: CHEVROLET Model: IMPALA Year: 2000
Incident: No Fire: Yes Number of Injuries: 0
Date of Failure: 08/24/2000
Component: ELECTRICAL SYSTEM:WIRING:HARNESS:FRONT:UNDERHOOD

ODI ID: 885167 Make: CHEVROLET Model: IMPALA Year: 2000
Incident: No Fire: Yes Number of Injuries: 0
Date of Failure: 03/19/2001
Component: ELECTRICAL SYSTEM:WIRING

ODI ID: 8008371 Make: CHEVROLET Model: IMPALA Year: 2000
Incident: No Fire: Yes Number of Injuries: 0
Date of Failure: 03/25/2002
Component: ELECTRICAL SYSTEM:WIRING:HARNESS:FRONT:UNDERHOOD

ODI ID: 761080 Make: CHEVROLET Model: IMPALA Year: 2000
Incident: No Fire: Yes Number of Injuries: 0
Date of Failure: 03/25/2002
Component: ELECTRICAL SYSTEM:WIRING:HARNESS:FRONT:UNDERHOOD

Consumer Complaints Summary

Make: CHEVROLET
Model: IMPALA
Year: 2000
ODI ID: 847331

Summary:

THE CONSUMER WAS PARKING VEHICLE, SMELLED SMOKE AND NOTICED ENGINE WAS ON FIRE. FRONT HARNESS WIRES OVERHEATED. CONSUMER LOST POWER STEERING, AND WHEN THE CONSUMER WENT TO MOVE THE VEHICLE, THERE WAS SOME TYPE OF FLUID ON THE GROUND UNDER. FIRE DEPARTMENT CAME OUT AND PUT OUT THE FIRE.*AK

CLOSE WINDOW

Consumer Complaints Summary

Make: CHEVROLET
Model: IMPALA
Year: 2000
ODI ID: 847194

Summary:

WHILE PARKING NOTICED SMOKE COMING FROM THE HOOD AREA. WHEN THE HOOD WAS OPENED THERE WAS A FIRE THAT CAUSED THE VEHICLE TO BURN UP TOTALLY. DEALER HAS BEEN CONTACTED. THE FIRE DEPARTMENT PUT THE FIRE OUT, CAUSE UNDETERMINED. *AK

CLOSE WINDOW

Consumer Complaints Summary

Make: CHEVROLET
Model: IMPALA
Year: 2000
ODI ID: 852748

Summary:

FOR NO APPARENT REASON WHILE THE VEHICLE WAS PARKED THERE WAS A FIRE IN THE DASH AREA. HUSBAND WAS ABLE TO PUT OUT MOST OF THE FIRE UNTIL THE FIRE DEPARTMENT ARRIVED. FIRE DEPARTMENT STATED THAT THE FIRE APPEARED TO BE ELECTRICAL. OWNER NOT SURE WHAT WILL BE DONE WITH THE VEHICLE. *AK

[redacted]

Consumer Complaints Summary

Make: CHEVROLET
Model: IMPALA
Year: 2000
ODI ID: 8003138

Summary:

WHILE VEHICLE WAS IN PARK AND IDLING, A FIRE STARTED UNEXPECTEDLY ON DASHBOARD NEAR CIGARETTE LIGHTER. CONSUMER WAS ABLE TO EXTINGUISH THE FIRE BEFORE ANY INJURY OCCURRED. DEALERSHIP EXAMINED VEHICLE AND COULD NOT DETERMINE CAUSE OF THE FIRE BECAUSE THERE WERE NO MALFUNCTIONS WITH CIGARETTE LIGHTER, AND THERE WERE NO OTHER ELECTRICAL SYSTEMS NEAR THE AREA WHERE FIRE STARTED. PLEASE PROVIDE ANY ADDITIONAL INFORMATION / DOCUMENTATION / PHOTOGRAPHS.*AK

CLOSE WINDOW

Consumer Complaints Summary

Make: CHEVROLET
Model: IMPALA
Year: 2000
ODI ID: 729664

Summary:

WHILE VEHICLE WAS PARKED FOR SEVERAL MINUTES NOTICED SMOKE COMING FROM FRONT HOOD AREA,THEN HUGE FIRE BALL FROM HOOD AREA,ENTIRE ENGINE COMPARTMENT BURNT.DEALER CONTACTED AND HAVE CAR,WAITING FOR THERE RESPONSE.

CLOSE WINDOW

Consumer Complaints Summary

Make: CHEVROLET
Model: IMPALA
Year: 2000
ODI ID: 868885

Summary:

WHILE DRIVING THERE WAS A LOUD CLUNK. DRIVER PULLED OVER, OPENED THE HOOD, AND DISCOVERED FLAMES COMING FROM ENGINE. VEHICLE HAS NOT BEEN SEEN.*AK THERE WAS A HOLE IN THE GAS LINE WHERE IT WENT INTO THE ENGINE AND THIS CAUSED A PLASH FIRE. *YH

CLOSE WINDOW

Consumer Complaints Summary

Make: CHEVROLET
Model: IMPALA
Year: 2000
ODI ID: 885167

Summary:

SEAT BELT SENSOR WIRE UNDER FRONT PASSENGER SEAT CAUSED A VEHICLE FIRE WAS DETERMINED BY FIRE DEPARTMENT. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS.*AK

CLOSE WINDOW

Consumer Complaints Summary

Make: CHEVROLET
Model: IMPALA
Year: 2000
ODI ID: 8008371

Summary:

CONSUMER PUT KEYS IN IGNITION, TURNED THE KEYS, AND HEARD A LOUD NOISE, AND SAW SMOKING COMING FRC M OUT THE HOOD, ENGINE HAD CAUGHT ON FIRE. CONTACTED DEALER.*AK *YH

CLOSE WINDOW

Consumer Complaints Summary

Make: CHEVROLET
Model: IMPALA
Year: 2000
ODI ID: 761080

Summary:

AS I PUT THE KEY INTO THE IGNITION - TURN THE KEY - A LOUD BANG CAME FROM THE CAR - WHEN I LOOKED OUT OF THE WINDOW SMOKE WAS COMING FROM UNDER THE HOOD - SO, I POP THE HOOD, EXIT THE CAR, LIFTED THE HOOD AND THE ENGINE WAS IN FLAMES - CALLED THE FIRE DEPARTMENT TO PUT THE FIRE OUT - FIREMEN STATED THAT THE ENGINE WAS ON FIRE.

CLOSE WINDOW

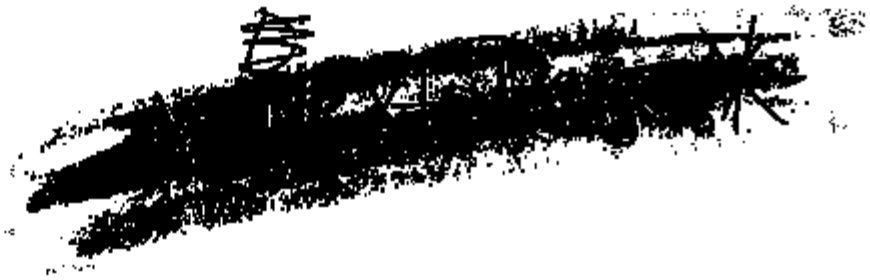
Report Results

[redacted]
However the VIN you entered is very close to those listed below.

YOU MAY SELECT ONE OF THE FOLLOWING AS A SUBSTITUTE VIN:
1. 2G1WF55K6Y9175626 2[redacted] Chevrolet/Impala 3.8L V6 MFI OHV 12V
(Substituted: W in position 4)

(Click on one of the previous VIN's or type a new VIN below.)

Enter New VIN: [ ] Continue



CARFAX VEHICLE HISTORY REPORTS

FREE Instant Record Check™ Enter a VIN GO

In a flurry? Click to order CARFAX reports now!

"I wanted a Mitsubishi but I was afraid to buy it blind. With the information I got from CARFAX, I knew the car didn't have hidden problems. Thanks, CARFAX!"

Lolian Lopez; Miami, FL

FREE Record Check Results

VIN:	2G1WF55K8Y9175526
Year/Make/Model:	2000 CHEVROLET IMPALA
Body Style:	Sedan 4 DR
Engine Type:	3.8L V6 MFI OHV 12V
Manufactured In:	CANADA
Search Results:	3 records found in our database

IMPORTANT! The 3 records on this 2000 CHEVROLET IMPALA will confirm a clean history or uncover potential problems. Find out by ordering the complete CARFAX Vehicle History Report.

No Risk - 100% Guaranteed

Buy Now

You can always cancel later

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2000 IMPALA SEDAN
41U BLACK /V6G
92C MEDIUM GRAY CUSTOM CLOTH
ORDER NO. BVTPP8/TRE STOCK NO.
VIN 2G1 WF55 K8 Y9175526

CHEVROLET D R DIVISION
GENERAL MOTORS CORPORATION
100 RENAISSANCE CENTER
DETROIT MI 48243-1001
VEHICLE INVOICE 1OD45691499

**********13*09200S

MODEL & FACTORY OPTIONS	MSRP	INV AMT
INF19 IMPALA SEDAN	18705.00	17115.08
AR9 CUSTOM TRIM BUCKET SEAT PKG: INCLUDES 6-WAY PWR DRIVER SEAT DR SIDE INFLATABLE AIR BAG, DR SIDE MANUAL LUMBAR, DR/PASS MANUAL RECLINE AND SPLIT FOLDING REAR SEAT	815.00	725.35
CF5 SUNROOF, ELECTRIC	700.00	623.00
FE9 FEDERAL EMISSIONS	N/C	N/C
L36 3.8L V6 ENGINE PACKAGE, INCL: DISC W/ABS, TRACTION CONTROL, RIDE & HANDLING SUSP. & TIRE INFLATION SENSOR	986.00	877.54
MX0 4-SPEED AUTOMATIC TRANSMISSION	N/C	N/C
QNX P225/60 R16 B/W TOURING TIRES	45.00	40.05
UP0 AM/FM STEREO W/CD & CASSETTE (REPLACES STD/OPT PKG RADIO)	223.00	198.47
U68 DRIVER INFO CENTER, INCL: ALARM TRIP COMPUTER W/OUTSIDE TEMP & COMPASS, & GARAGE DOOR OPENER	275.00	244.75
1SC IMPALA PREFERRED EQUIP GROUP 2	1599.00	1423.11

*ELECTRONIC SPEED CONTROL
*AM/FM STEREO CASSETTE, SEEK-SCAN, DIGITAL CLOCK, AUTO TONE CONTROL, THEFTLOCK, SPEED COMPENSATED VOLUME, RADIO DATA SYSTEM W/COAX 6 SPEAKER SYSTEM
*REMOTE KEYLESS ENTRY W/ILLUMINATED ENTRY
*ILLUMINATED VISOR MIRRORS
*CARGO NET
*OVERHEAD CONSOLE
*ASSIST GRIPS(3)
*ELECTROCHROMIC IRV MIRROR
*DUAL ZONE CLIMATE CONTROL
*CUSTOM ALUMINUM WHEELS
*POWER HEATED OUTSIDE MIRRORS
*LEATHER WRAPPED STEERING WHEEL WITH RADIO CONTROLS

RETAIL - STOCK	
INVOICE	09/21/99
SHIPPED	09/21/99
EXP I/T	10/01/99
INT COM	10/01/99
PRC EFF	09/20/99
KEYS	S765F S765F
WFP-S QTR	OPT-1
BANK:	HUNTINGTON
CHG-TO	09-200
SHIP WT:	3416
HP:	34.7
GMS:	21106.91
DAN:	IMPSC
MEMO	1167.40

** CONTINUED ON PAGE 2 **

TERRY LEE CHEVROLET-GEO, INC.

2000 IMPALA SEDAN
41U BLACK /V6G
92C MEDIUM GRAY CUSTOM CLOTH
ORDER NO. BVTPP8/TEE STOCK NO.
VIN 2G1 WF55 X8 Y9175526

CHEVROLET P R DIVISION
GENERAL MOTORS CORPORATION
100 RENAISSANCE CENTER
DETROIT MI 48243-1001
VEHICLE INVOICE 10D45691499

**********13*092008

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK	
** CONTINUED FROM PAGE 1 **				
TOTAL MODEL & OPTIONS	23348.00	21247.35	ACT 231	21106.91
DESTINATION CHARGE	560.00	560.00	H/B 261	700.44
DEALER CO-OP ADVERTISING		233.48	ADV 261	233.48
TOTAL	23908.00	22040.83	PAY 310	22040.83
MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT		21059.81		

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

TERRY LEE CHEVROLET-GEO, INC.

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	2G1WF55K8Y9175526

VEHICLE INFORMATION

Merchandising Model:	1WF19 - 2000 IMPALA SEDAN	Warranty Start Date:	10/04/1999
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	TERRY LEE CHEVROLET, INC. 9673 KINGS AUTO MALL RD CINCINNATI, OH 45249-8241 (513) 683-4852	Selling Source:	13 - CHEVROLET
		Site Code:	09200
		Business Associate Code:	132885

Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	10/04/1999	10 miles	10/4/2002	36010 miles
72/100000 SHEET METAL RUST-THROUGH	10/04/1999	10 miles	10/4/2005	100010 miles
36/36000 SHEET METAL CORROSION	10/04/1999	10 miles	10/4/2002	36010 miles
96/80000 PCM/CC EMISSIONS	10/04/1999	10 miles	10/4/2007	80010 miles
36/36000 FEDERAL EMISSIONS	10/04/1999	10 miles	10/4/2002	36010 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
01/25/2001	053672	#	Z7902 - 2-DAY COURTESY TRANSPORTATION	16734 miles
01/23/2001	053581	#	B9740 - POW STEER GEAR RPL	16734 miles
01/23/2001	053581	F	Z7040 - FREIGHT/POSTAGE REIMBURSEMENT	16734 miles
06/23/2000	046343	#	C0140 - R/F DOOR WINDOW RUN - R&R OR REPLACE	9188 miles
02/25/2000	042041	#	N0365 - DAY RUN LIGHT SENS	5344 miles
10/18/1999	037986	#	N0416 - BACK-UP BULB ONE RP	695 miles
09/21/1999	975526	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

VIN:	2G1WF55K8Y9175526

CLAIM HISTORY

Repair Order Date:	01/25/2001	Repair Order Number:	053672	Odometer Reading:	16734 miles

Serviced By:	TERRY LEE CHEVROLET, INC. 9673 KINGS AUTO MALL RD CINCINNATI, OH 45249-8241 (513) 683-4852	Selling Source:	13 - CHEVROLET
		Site Code:	09200
		Business Associate Code:	132885

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
01/30/2001	139	01	#	Z7902 - 2-DAY COURTESY TRANSPORTATION	N/A	N/A	N/A	$60.00	N

Repair Order Date:	01/23/2001	Repair Order Number:	053581	Odometer Reading:	16734 miles

Serviced By:	TERRY LEE CHEVROLET, INC. 9673 KINGS AUTO MALL RD CINCINNATI, OH 45249-8241 (513) 683-4852	Selling Source:	13 - CHEVROLET
		Site Code:	09200
		Business Associate Code:	132885

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
02/02/2001	140	01	#	E9740 - POW STEER GEAR RPL	26079918 - REM ST/GR	E	N/A	$541.31	N
02/02/2001	140	02	F	Z7040 - FREIGHT/POSTAGE REIMBURSEMENT	N/A	N/A	N/A	$24.94	N

Repair Order Date:	06/23/2000	Repair Order Number:	046343	Odometer Reading:	9188 miles

Serviced By:	TERRY LEE CHEVROLET, INC. 9673 KINGS AUTO MALL RD CINCINNATI, OH 45249-8241 (513) 683-4852	Selling Source:	13 - CHEVROLET
		Site Code:	09200
		Business Associate Code:	132885

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments

07/04/2000	79	01	#	C0140 - R/F DOOR WINDOW RUN - R&R OR REPLACE.	N/A	N/A	N/A	$55.59	N

Repair Order Date:	02/25/2000	Repair Order Number:	042041	Odometer Reading:	5344 miles

Serviced By:	TERRY LEE CHEVROLET, INC. 9673 KINGS AUTO MALL RD CINCINNATI, OH 45249-8241 (513) 683-4852	Selling Source:	13 - CHEVROLET
		Site Code:	09200
		Business Associate Code:	132885

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
03/03/2000	44	01	#	N0365 - DAY RUN LIGHT SENS	12450120 - SENSOR	N/A	N/A	$35.53	N

Repair Order Date:	10/18/1999	Repair Order Number:	037986	Odometer Reading:	695 miles

Serviced By:	TERRY LEE CHEVROLET, INC. 9673 KINGS AUTO MALL RD CINCINNATI, OH 45249-8241 (513) 683-4852	Selling Source:	13 - CHEVROLET
		Site Code:	09200
		Business Associate Code:	132885

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
10/29/1999	8	01	#	N0416 - BACK-UP BULB ONE RP	09441956 - BULB	N/A	N/A	$22.39	N

Repair Order Date:	09/21/1999	Repair Order Number:	975526	Odometer Reading:	0 miles

Serviced By:	TERRY LEE CHEVROLET, INC. 9673 KINGS AUTO MALL RD CINCINNATI, OH 45249-8241 (513) 683-4852	Selling Source:	13 - CHEVROLET
		Site Code:	09200
		Business Associate Code:	132885

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/24/1999	997	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$76.02	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

VIN:	2G1WF55K8Y9175526

VEHICLE BUILD

Merchandising Model:	1WF19 - 2000 IMPALA SEDAN		
Gross Vehicle Weight Rating:	2026 kg (4467 lb)	Order Number:	BVTPP8
Build Date:	09/20/1999	Build Plant:	2Y9W - GM CANADA OSHAWA #1 ASSEMBLY

OPTION CODES

AG1	AM9 - REAR SEAT SPLIT BK FOLD
AP9 - CONVENIENCE	AR9 - FRT BKT, DELUXE
AU0 - REMOTE ENTRY	AW6 - SEAT, INFLATABLE, DRIVER & PASS
B18 - INTR, DELUXE	CF5 - SUN, GLASS, SLIDING, ELEC
CJ3 - AIR CONDITIONING - DUAL ZONE	C79 - INTR, ROOF RAIL, COURTESY & SIN
DD6 - LT SENSITIVE, DUAL READING LAMP	DH6 - MIRRORS-VISOR, ILLUMINATED INCL
DK5 - LH & RH, REMOTE CONTROL, ELECTR	DK6 - ROOF CONSOLE
DL5 - ROADSIDE SERVICE INFORMATION	D55 - FRT COMPT, FLOOR
E28 - ASSIST	FE2 - TOURING CAR SUSPENSION
FE9 - FEDERAL EMISSIONS	F83 - TRANSAXLE FINAL DRIVE 3.05
IPC - INTERIOR DESIGN (PC)	JB9 - LIGHT WEIGHT, DISC/DISC
JL9 - ANTILOCK	K34 - CRUISE CONTROL
K43 - 102 AMP	L36 - 3.8 LITRE V6 MFI
MX0 - 4-SPEED AUTOMATIC TRANSMISSION	M15 - AUTO 4 SPD, HMD, 4T65-E, ENHANC
NF2 - EMISSION SYSTEM, FEDERAL TIER 1	NP5 - STEERING WHEEL- LEATHER WRAPPED
NW9 - ELECTRONIC	OSH - OSHAWA 1, ONT, CANADA
QD1 - 16 X 6.5, ALUMINUM, STYLED	QNX - P225/60R16/N BL R/PE ST TL AL2
UA6	UG1 - GARAGE DOOR, UNIVERSAL
UJ6 - LOW TIRE PRESS	UK3 - STEERING WHEEL, ACCESSORY

UP0 - AM/FM STEREO, SEEK/SCAN, AUTO R	UQ3 - PREMIUM SPEAKER SYSTEM INCLUDES
U2E - INST, COOL TEMP, TRIP ODOM	U68 - DRIVER INFORMATION/CONVENIENCE
U77 - REAR WINDOW ANTENNA	VH9 - OWNER INFO MAN
VK3 - FRT MOUNTING PKG	VM3 - CONSUMER, CONTAINS BPR IMP STAN
V73 - USA/CANADA	1SC - UPFITTER EQUIP. GROUP - 1SC **
41U - BLACK	6HM - COMPUTER SEL SUSP (6HM)
7HM - COMPUTER SEL SUSP (7HM)	8LR - COMPUTER SEL SUSP (8LR)
9LR - COMPUTER SEL SUSP (9LR)	92C - SHALE/PEWTER CLOTH
92I - MED DK PEWTER (97)	

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GM Vehicle Inquiry System
Vehicle Component

VIN:	2G1WF55K8Y9175526

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BKZ		Traceability:	0024728	
Date Scanned:	09/20/1999	Time Scanned:	16.52.00	Scan Station:	03

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	PLH		Traceability:	PK5052589	
Date Scanned:	09/20/1999	Time Scanned:	11.31.00	Scan Station:	03

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	0LBB		Traceability:	1JGD	
Date Scanned:	09/20/1999	Time Scanned:	16.52.00	Scan Station:	03

Component Code:	65 - REAR AXLE ASSEMBLY				
Source Plant:	O - BOC LANSING, MICHIGAN				
Part/Num Broadcast:	WM		Traceability:	2609C1195	
Date Scanned:	09/20/1999	Time Scanned:	19.16.00	Scan Station:	03

Component Code:	74				
Source Plant:	R				
Part/Num Broadcast:	4619		Traceability:	092290504	
Date Scanned:	09/20/1999	Time Scanned:	19.17.00	Scan Station:	03

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	9				
Part/Num Broadcast:	7440		Traceability:	79260SE2H	
Date Scanned:	09/20/1999	Time Scanned:	22.16.00	Scan Station:	03

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	Q - RIMIR MATAMORS MEXICO				
Part/Num Broadcast:	9348		Traceability:	8TGR25W	
Date Scanned:	09/20/1999	Time Scanned:	11.31.00	Scan Station:	03

Component Code:	AH - IR-SENSOR ASM-LEFT				
Source Plant:	X - DELCO ELECTRONICS SINGAPORE				
Part/Num Broadcast:	9051		Traceability:	15ZEX	
Date Scanned:	09/20/1999	Time Scanned:	14.34.00	Scan Station:	03

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	1				
Part/Num Broadcast:	8227		Traceability:	8254V0629	
Date Scanned:	09/20/1999	Time Scanned:	13.56.00	Scan Station:	03

Component Code:	AQ - LH SIDE IMPACT AIRBAG MODULE				
Source Plant:	A - BREED BOONTON,NJ				
Part/Num Broadcast:	N/A		Traceability:	Q1740T125	
Date Scanned:	09/20/1999	Time Scanned:	13.42.00	Scan Station:	03

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	3030		Traceability:	19256407R	
Date Scanned:	09/20/1999	Time Scanned:	22.18.00	Scan Station:	03

Component Code:	CA - SEQ NUM (FLEX) BODY ASM				
Source Plant:	O				
Part/Num Broadcast:	ZZ		Traceability:	0260278	
Date Scanned:	09/17/1999	Time Scanned:	20.25.00	Scan Station:	03

Component Code:	CF - SEQ NUM (FLEX) PAINT PROCESS				
Source Plant:	O				
Part/Num Broadcast:	PP		**Traceability:**	1229898	
Date Scanned:	09/17/1999	**Time Scanned:**	22.26.00	**Scan Station:**	03

Component Code:	CK - SEQ NUM (FLEX) GEN ASM				
Source Plant:	O				
Part/Num Broadcast:	GA		**Traceability:**	1234261	
Date Scanned:	09/20/1999	**Time Scanned:**	10.43.00	**Scan Station:**	03

Component Code:	CZ - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	N/A		**Traceability:**	024062	
Date Scanned:	09/21/1999	**Time Scanned:**	15.40.00	**Scan Station:**	03

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GM Vehicle Inquiry System
Delivery Information

VIN:	2G1WF55K8Y9175526

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	10/04/1999	Delivery Type:	015 - RETAIL LEASE/INDIVIDUAL	Delivered Odometer:	10 miles

Delivering Dealer:	TERRY LEE CHEVROLET, INC. 9673 KINGS AUTO MALL RD CINCINNATI, OH 45249-8241 (513) 683-4852	Delivery Selling Source:	13 - CHEVROLET
		Delivery Site Code:	09200
		Business Associate Code:	132885

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GM Vehicle Inquiry System
Dealer Information

VIN:	2G1WF55K8Y9175526

INVOICE INFORMATION

Invoice Date:	09/21/1999		
Site Address:	TERRY LEE CHEVROLET, INC. 9673 KINGS AUTO MALL RD CINCINNATI, OH 45249-8241 (513) 683-4852	Selling Source:	13 - CHEVROLET
		Site Code:	09200
		Business Associate Code:	132885

SHIP-TO INFORMATION

Ship-To Date:	N/A		
Site Address:	TERRY LEE CHEVROLET, INC. 9673 KINGS AUTO MALL RD CINCINNATI, OH 45249-8241 (513) 683-4852	Selling Source:	13 - CHEVROLET
		Site Code:	09200
		Business Associate Code:	132885

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/INCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
03/21/2003 14:31

VIN: 2G1NF55K8Y9175526 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE

NO CAMPAIGNS CURRENTLY AFFECTING THIS VEHICLE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

456506

Jenny Paris
Claims Administrator
ESIS GM Central Claims

ESIS

An Insurance Services Company
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-1000
Telephone 313.665-1413
Facsimile 313.665.0911
Jenny.Paris@Esis.com

March 10, 2003

Attn: Lori Cavanaugh
State Farm Insurance Co.
P.O. Box 368
Hiawatha, IA 52233

Your Insured:	[redacted]
Our File Number:	456506
Your Claim Number:	15 3158 372
Our Client:	General Motors Corporation
Date of Event:	12/28/02

Dear Ms. Cavanaugh:

We are a Third Party Administrator on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide color copies of photos taken by your expert. Please do not send originals as they may not be returned.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Jenny Paris

State Farm Insurance Companies®

Cedar Rapids Claim Office
1500 Blairs Ferry Road NE
Cedar Rapids, IA 52402
P. O. Box 368
Hiawatha, IA 52233

Phone: (319) 294-5600
FAX: (319) 294-5659

February 24, 2003

NO OMNI
NO UP
NO 1241
2/3/03

456506

wh541059

Greg Thrasher
ESIS/GM Claims
Renaissance Center
P.O. Box 300
Mail Code 482C20D71
Detroit, MI 48265-0300

RECEIVED
MAR 04 2003
ESIS-GM CLAIMS UNIT

RE:	Claim Number:	15-3158-372
	Our Insured:	[redacted]
	Date of Loss:	12/28/02
	Your File No.:	PDACK-012303
	Your Client:	General Motors Corporation

Dear Mr. Thrasher:

This State Farm® insured 1998 Buick LeSabre was involved in a vehicle engine fire. We settled the claim in the amount of $10,593.75, which includes our insured's deductible. Our investigation revealed the cause of the loss was due to an engine backfire. Enclosed is the documentation of State Farm's claim. The evidence is being held for your inspection. You may contact me at 319-294-5612 to make arrangement to inspect the 1998 Buick LeSabre. Please consider this letter as our demand to General Motors Corporation for reimbursement of our payments.

Sincerely,

Lori Cavanaugh
Claim Representative
State Farm Mutual Automobile Insurance Company

022/0224020

Enclosure

RBZ0006Z
date: 02-27-03

[redacted]

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

AUTO PAYMENTS BY COL

[redacted]

[redacted]

date of loss
12-28-02

COL 312

C denotes consolidated payment
E denotes EFT payment
P denotes previous data

COL 312 indemnity: 10,663.30 dir recv: 0.00 expense: 559.89

payment number		amount	status	COL	pay cd	run	reporting party
106923210J	[redacted]	559.89	O/S	312	8		Named Insu
106534145J		69.55	PAID	312	3		Named Insu
106531564J		10,593.75	PAID	312	1		Named Insu

Preliminary Valuation Report
State Farm Insurance
1500 Blairs Ferry RD NE, Cedar Rapids IA 52402
(319) 294-5600

Date:	12/31/02	Valuation ID:	1
Claim:		Type of Loss:	
Policy:		Classification:	Total Loss
Customer:		Assessor:	Andrew Bergman
Loss Date:	12/31/02	Assessor ID:	
Deductible:	$0	Profile:	State Farm
Payer Code:		State:	

Vehicle:	1998 Buick LeSabre Custom 4D Sed 3.8L Inj 6 Cyl AO		
VIN:	1G4HP52K7WH541059	Type:	Auto
Mileage:	48,942	License:	
Condition:		Color:	red

N.A.D.A.© MIDWEST VALUES
LESABRE CUSTOM-V6 SED 4D

Base Value	$9,325
Mileage Adjustment	$600
Alum/Alloy Wheels	$150
Power Brakes	Standard
Power Windows	Standard
Power Door Locks	Standard
Power Seats	Standard
Tilt Steering Wheel	Standard
Cruise Control	Standard
Electric Defogger	Standard
AM-FM Stereo	Standard
Total Retail Value	$10,075

Mitchell International Corporation warrants that this valuation is an accurate representation of the N.A.D.A.© value guide.

AVERAGE VEHICLE VALUE	$10,075.00
Taxable Adjustments	
Taxable Adjustments Total	$0.00
Pre-Tax Subtotal	$10,075.00
Post-Tax Subtotal	$10,075.00
Non-Taxable Adjustments	
Non-Taxable Adjustments Total	$0.00
NET TOTAL	$10,075.00

+ 503.75 tax
+ 15 title
$ 10,593.75

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Steven G. Mikesell
1002 North 18th
Chariton, Iowa 50049

Claim # 15-3158-372

D.O.L. 12-28-02

Insured: [redacted]

Year: 1998

Make: Buick

Model: Le Sabre

VIN: 1G4HP52K7WH541059

Odometer: 048,942

On Thursday, January 30th, 2003, I inspected the above described vehicle at Lenders and Insurers lot in Cedar Falls, Iowa.

I was asked to determine the origin and cause of a fire that had damaged this vehicle.

I was advised by Mrs. [redacted] that she and her husband had connected a booster pack to the battery of the vehicle and started the engine. Her husband then disconnected the booster pack and attempted to back the vehicle out of the garage. The engine died when the vehicle was placed in reverse. He then reattached the booster pack and was attempting to start the engine when it backfired and burst into flames.

Initial inspection of this vehicle showed that it had been in good condition prior to the fire.

The underbody of the vehicle was inspected. No evidence of physical or fire damage was found. There was no excessive wet oil or other indication of any type of fluid leakage prior to the fire.

The visible parts of the underbody portion of the fuel system were inspected and found to be intact to the engine compartment. No evidence of fuel leakage was found.

Nothing was found that indicated that the origin of the fire had been in the underbody area of the vehicle.

The passenger compartment of the vehicle was inspected. A minimal amount of smoke odor was present throughout the entire area. There was no visible evidence of direct fire damage.

Nothing was found that indicated that the origin of the fire had been in the passenger compartment of the vehicle.

The engine compartment of the vehicle was inspected. The engine cover had been removed prior to my inspection. A considerable amount of fire damage was present on the area around the rear of the engine. Combustibles throughout the remainder of the engine compartment remained virtually undamaged by the fire.

All engine driven accessories were inspected and showed no evidence of mechanical or electrical malfunction.

The engine compartment portion of the fuel system was inspected. No wash patterns were found in the area around the fuel system. No evidence of fuel leakage prior to the fire was found. The fuel supply line was burnt through in the area behind the left rear corner of the engine.

The engine was inspected. No evidence of valve cover leakage was found. All spark plug wires were properly installed and seated at the time of the fire.

The air intake plenum was split lengthwise. The left side and top portion of the air intake plenum had sustained extensive fire damage. The right end of the air intake plenum remained intact.

Conclusion:

The fire that damaged this 1998 Buick Le Sabre originated on the top right surface of the engine.
The fire was caused when an engine backfire ignited accumulated fuel vapors in the air intake plenum.
The pressure that resulted from the engine backfire caused the plenum to break. The broken area in the plenum allowed the fire to spread to adjacent combustibles.

This conclusion is based on the physical evidence and statement of the operator of the vehicle.

Photographic Evidence:

1. This photo shows the right front of the vehicle and its' condition.

2. This photo shows the left front of the vehicle and its' condition.

3. This photo shows the right rear of the vehicle and its' condition.

4. This photo shows the left rear of the vehicle and its' condition.

5. This photo shows the public VIN.

6. This photo shows the vehicle data plate.

7. This photo shows the odometer reading.

8. This photo shows the front portion of the interior viewed from the left side of the vehicle.

9. This photo shows the front portion of the interior viewed from the right side of the vehicle.

10. This photo shows the rear portion of the interior viewed from the left side of the vehicle.

11. This photo shows the engine compartment viewed from the right side of the vehicle.

12. This photo shows the engine compartment viewed from the left side of the vehicle.

13. This photo shows the air intake plenum viewed from the right side of the vehicle. The arrow shows the crack in the plenum.

14. This photo shows the air intake plenum viewed from the left side of the vehicle. The arrow shows the crack in the plenum.

15. This photo shows the top surface of the hood.

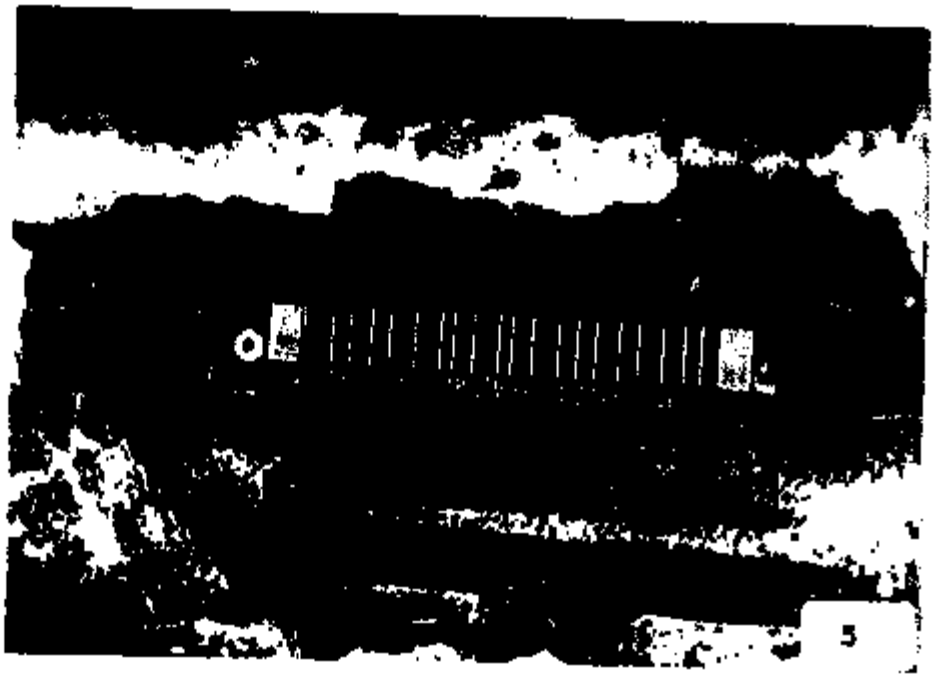
16. This photo shows the underside of the hood.

1

2

3

4



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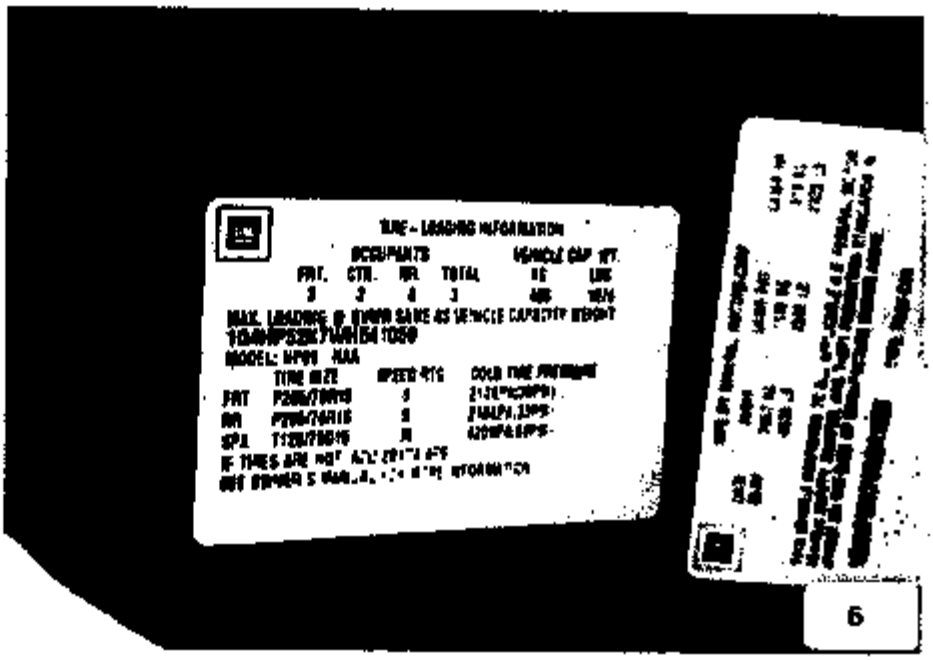
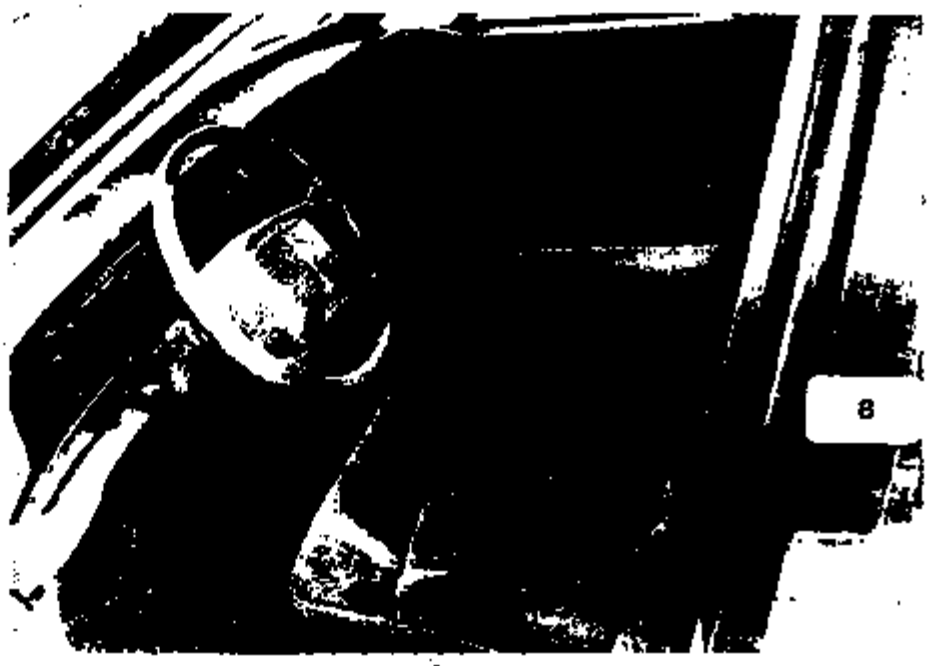

TIRE - LOADING INFORMATION
OCCUPANTS
FRT. CTR. RR. TOTAL
MODEL:
TIRE SIZE
SPEED RTG
COLD TIRE PRESSURE
FRT
RR
SPE

6

7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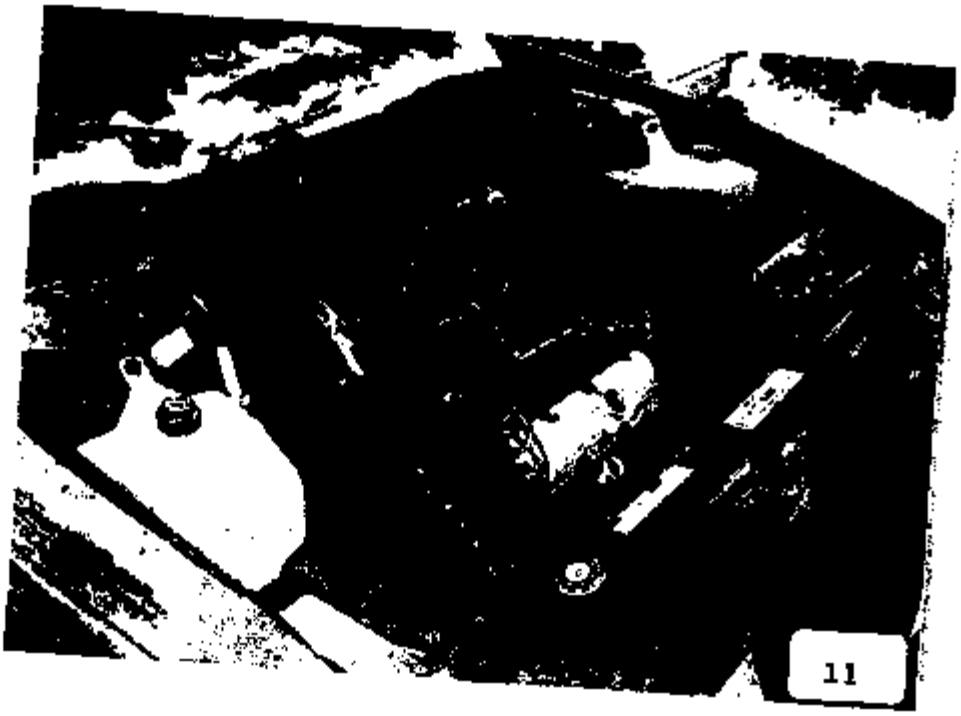
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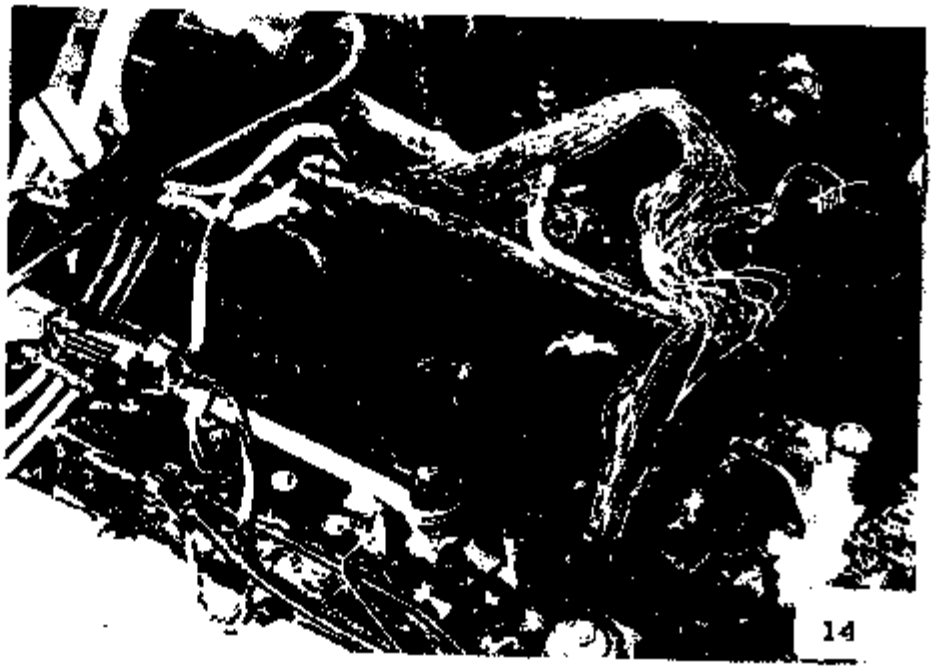

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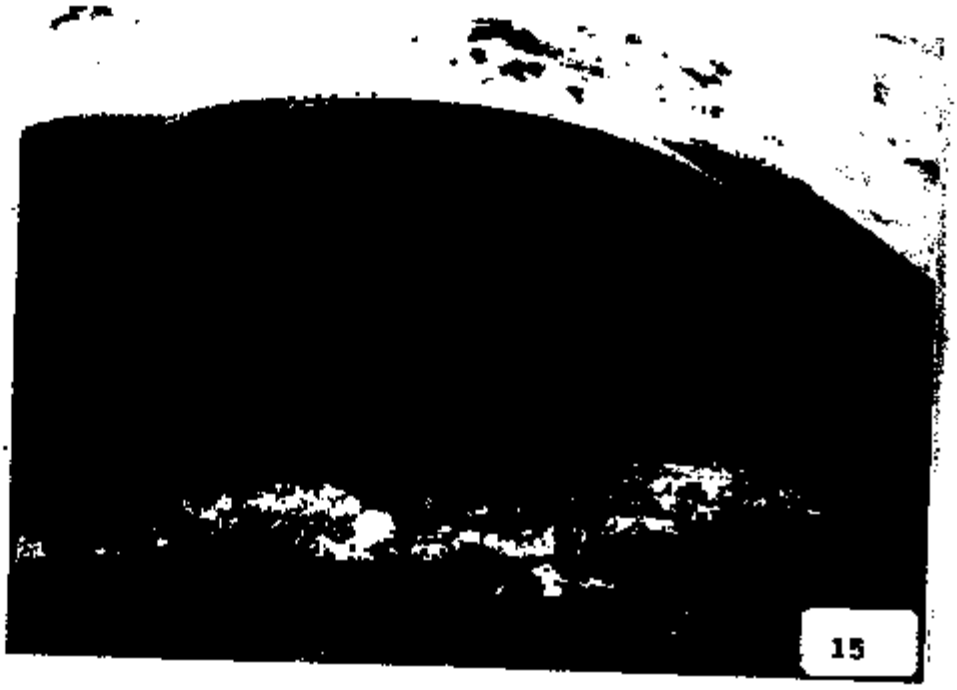
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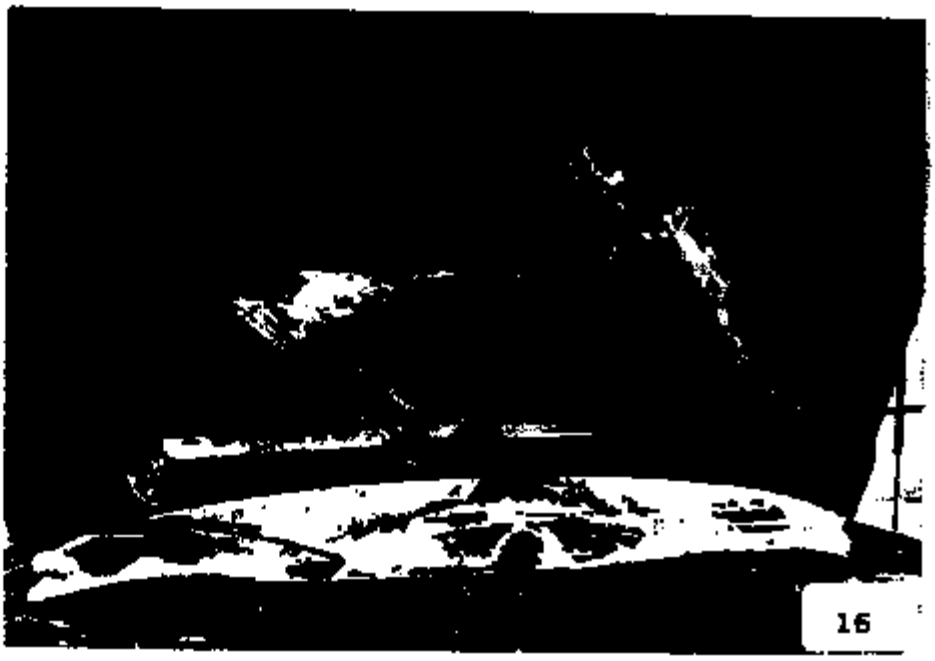
16

1998 LESABRE CUSTOM SEDAN
51U BORDEAUX RED PEARL /V6G
51B BORDEAUX RED CLOTH 55/45 SPLIT
ORDER NO. 80748F/F5 STOCK NO.
V1[illegible]G4 HP52 K7 WH541059

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION
902 E. HAMILTON AVE.
FLINT MI 48550-0001
VEHICLE INVOICE 4AD21025172

**********09**********11*439828

MODEL & FACTORY OPTIONS	MSRP	INV AMT	FLEET
4HP69 LESABRE CUSTOM SEDAN	22465.00	19656.88	INVOICE 05/26/98
AG1 SEAT- 6-WAY POWER (DRIVER SIDE)	305.00	250.10	SHIPPED 05/26/98
BQ0 FLT-NATIONAL CAR RENTAL	0.00	0.00	EXP I/T 06/03/98
B34 CARPET SAVERS - FRONT	25.00	20.50	INT COM 06/10/98
B35 CARPET SAVERS - REAR	20.00	16.40	PRC EFF 02/11/98
DG7 MIRRORS-OUTSIDE, ELECTRIC	78.00	63.96	KEYS 15J9 27L0
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	WFP-F QTR OPT-1
NG1 MASS/NY/CT EMISSIONS	170.00	139.40	FAN: 600
PH3 WHEELS - ALUMINUM, 15" (4)	325.00	266.50	BANK: GMAC - 036
QGZ TIRES- P205/70R15 WHITEWALL	76.00	62.32	CHG-TO 43-982
R8E PROCESS CODE- DAILY RENT A CAR	N/C	N/C	SHIP-TO 34-079
UN6 RADIO- POWER-LOAD CASSETTE &ETR	195.00	159.90	NATIONAL CAR RENT
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	NEWARK NJ
VN9 DAILY RENT-A-CAR - REPURCHASE	0.00	0.00	
V2G FUEL FILL CREDIT	0.00	16.00-	SHIP WT: 3342
51B BORDEAUX RED CLOTH 55/45 SPLIT	N/C	N/C	HP: 34.7
51U BORDEAUX RED PEARL	N/C	N/C	CUST PO NUMBER: 98065111
			MEMO 1182.95

TOTAL MODEL & OPTIONS	23659.00	20619.96	ACT 231 21224.96
DESTINATION CHARGE	605.00	605.00	
TOTAL	24264.00	21224.96	PAY 310 21224.96

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

RAY WILKINSON BUICK-CADILLAC INC/NAT

REMIT TO GMAC NO. 036
VIN 1G4HP52K7WH541059
$ 21224.96 INV 4AD21025172
DUE 06/10/98 DEALER 43-982

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4HP52K7WH541059

VEHICLE INFORMATION

Merchandising Model:	4HP69 - 1998 LESABRE CUSTOM SEDAN	Warranty Start Date:	05/29/1998
BARS Order Type	50 - FLEET		
Delivering Dealer :	RAY WILKINSON BU-CAD/MAROONE/NCR 8600 PINES BLVD (SR820) PEMBROKE PINES, FL 33024-6534	Selling Source:	11 - BUICK
		Site Code:	43982
		Business Associate Code:	118556

Service Contract:	No	Branded Title:	Yes	Warranty Block:	Yes	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
98068	EMISSION LABEL ERROR	N/A	Closed

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	05/29/1998	10 miles	5/29/2001	36010 miles
72/100000 SHEET METAL RUST-THROUGH	05/29/1998	10 miles	5/29/2004	100010 miles
36/36000 SHEET METAL CORROSION	05/29/1998	10 miles	5/29/2001	36010 miles
96/80000 PCM/CC EMISSIONS	05/29/1998	10 miles	5/29/2006	80010 miles
36/36000 FEDERAL EMISSIONS	05/29/1998	10 miles	5/29/2001	36010 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
06/15/1999	090953	#	C3960 - RT ASHTRAY QTR RPL	29860 miles
05/26/1998	A41059	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

VIN:	1G4HP52K7WH541059

CLAIM HISTORY

Repair Order Date:	06/15/1999	Repair Order Number:	090953	Odometer Reading:	29860 miles
Serviced By:	READI MOTORS, INC. PO BOX 308 CLINTON, MO 64735-0308 (660) 885-2277	Selling Source:	11 - BUICK		
		Site Code:	55736		
		Business Associate Code:	111879		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
07/23/1999	979	01	#	C3960 - RT ASHTRAY QTR RPL	12507615 - PLATE ASM	N/A	N/A	$85.17	N

Repair Order Date:	05/26/1998	Repair Order Number:	A41059	Odometer Reading:	0 miles
Serviced By:	NATIONAL CAR RENTAL 200 S.ANDREWS AVE. 5TH FLR. FORT LAUDERDALE, FL 33301-1864	Selling Source:	11 - BUICK		
		Site Code:	34079		
		Business Associate Code:	124764		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
05/28/1998	858	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$69.60	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G4HP52K7WH541059

VEHICLE BUILD

Merchandising Model:	4HP69 - 1998 LESABRE CUSTOM SEDAN		
Gross Vehicle Weight Rating:	2058 kg (4538 lb)	Order Number:	B0748F
Build Date:	05/26/1998	Build Plant:	1WHH - BUICK CITY ASSEMBLY

OPTION CODES

AG1	AK5 - SEAT, INFLATABLE, DRIVER & PASS
AM6 - SEAT - 60/40 SPLIT FRONT BENCH	AT6 - PASS ST BK MAN RECLINER
[illegible]9 - FRT DR ST BK MAN RECLIN	BMD - FLINT, MI, USA
BQ0 - NATIONAL CAR RENTAL (C/D/E/F/G/	B0C - PROD WEEK 21
B34 - FLOOR MATS, CARPETED INSERT	B35 - REAR CARPETED FLOOR MATS
C67 - AIR CONDITIONING	DA0 - FRT SEAT, STORAGE
DG7 - DR/PASS REMOTE ELEC	FE1 - SOFT RIDE
FQ3 - TRANSAXLE FINAL DRIVE 2.86	IQB - INTERIOR DESIGN (QB)
JM4 - ANTI-LOCK BRAKE SYSTEM	KG9 - 140 AMP
L36 - 3.8 LITRE V6 MFI	MN3 - 4 SPD AUTO TRANS 4T65-E
MX0 - 4-SPEED AUTOMATIC TRANSMISSION	NB7 - EMISSION SYSTEM, CALIFORNIA TLEV
NC7 - FEDERAL SYSTEM	NG1 - NORTHEAST EMISSIONS
NK5 - STANDARD	PH3 - 15" CAST ALUMINUM WHEELS
QGZ - TIRES - P205/70R-15" ALL SEASON	R6B - SALES ITEM NO. 02
R8E - SALES ITEM NO. 55	R9X - SALES ITEM NO. 98
UN6 - AM/FM STEREO, SEEK/SCAN, AUTO R	UQ8 - 4, DUAL FRT EXTD RGE, DUAL EXTD
U23 - INST, TRIP ODOM	U77 - REAR WINDOW ANTENNA
VK3 - FRT MOUNTING PKG	VM3 - CONSUMER, CONTAINS BPR IMP STAN
[illegible]9 - GUARANTEED 100% REPURCHASE (Y)-	V2G - FULL FUEL FILL
V73 - USA/CANADA	YT1 - FALL/WINTER/SPRING REPURCHASE (

6A - OPTION 01	1SZ - OPTION PACKAGE
51B - CLOTH, NUGGET YELLOW (B) (94)	51I - NUGGET YELLOW (94)
51U - EXTERIOR, SMOKEY CARMEL TTN (95	6KJ - COMPUTER SEL SUSP (6KJ)
7KJ - COMPUTER SEL SUSP (7KJ)	8RC - COMPUTER SEL SUSP (8RC)
9RC - COMPUTER SEL SUSP (9RC)	

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GM Vehicle Inquiry System
Vehicle Component

VIN:	1G4HP52K7WH541059

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BDU		Traceability:	0042988	
Date Scanned:	05/26/1998	Time Scanned:	07.39.00	Scan Station:	12

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	HZZ		Traceability:	YZ0890518	
Date Scanned:	05/22/1998	Time Scanned:	19.55.00	Scan Station:	08

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	8YFB		Traceability:	90KV	
Date Scanned:	05/26/1998	Time Scanned:	07.41.00	Scan Station:	11

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN				
Part/Num Broadcast:	CMZM		Traceability:	481409Z8D	
Date Scanned:	05/26/1998	Time Scanned:	12.11.00	Scan Station:	05

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	I - INLAND				
Part/Num Broadcast:	3176		Traceability:	2SABK36	
Date Scanned:	05/22/1998	Time Scanned:	19.55.00	Scan Station:	08

Component Code:	AD - IR-SENSOR-FORWARD				
Source Plant:	Z - BREED, MEXICO				
Part/Num Broadcast:	0959		Traceability:	F95260	
Date Scanned:	05/22/1998	Time Scanned:	17.20.00	Scan Station:	01

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	I - INLAND				
Part/Num Broadcast:	3051		Traceability:	5140U0212	
Date Scanned:	05/22/1998	Time Scanned:	22.19.00	Scan Station:	07

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	9626		Traceability:	18140F30R	
Date Scanned:	05/26/1998	Time Scanned:	17.12.00	Scan Station:	04

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	199		Traceability:	2410120	
Date Scanned:	05/16/1998	Time Scanned:	03.35.00	Scan Station:	N/A

Component Code:	CC - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	198		Traceability:	0888622	
Date Scanned:	05/19/1998	Time Scanned:	04.50.00	Scan Station:	N/A

Component Code:	CF - SEQ NUM (FLEX) PAINT PROCESS				
Source Plant:	N/A				
Part/Num Broadcast:	188		Traceability:	1324180	
Date Scanned:	05/20/1998	Time Scanned:	16.14.00	Scan Station:	N/A

Component Code:	CG - SEQ NUM (FLEX) PAINT PROCESS				
Source Plant:	N/A				
Part/Num Broadcast:	177		Traceability:	1322221	
Date Scanned:	05/21/1998	Time Scanned:	16.18.00	Scan Station:	N/A

Component Code:	CK - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	166		Traceability:	1339460	
Date Scanned:	05/21/1998	Time Scanned:	17.13.00	Scan Station:	N/A

Component Code:	CM - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	155		Traceability:	1323822	
Date Scanned:	05/21/1998	Time Scanned:	20.14.00	Scan Station:	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	144		Traceability:	1564399	
Date Scanned:	05/22/1998	Time Scanned:	14.03.00	Scan Station:	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G4HP52K7WH541059

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	05/29/1998	**Delivery Type:**	020 - FLEET/DAILY RENTAL	**Delivered Odometer:**	10 miles

Delivering Dealer:	RAY WILKINSON BU-CAD/MAROONE/NCR 8600 PINES BLVD (SR820) PEMBROKE PINES, FL 33024-6534	**Delivery Selling Source:**	11 - BUICK
		Delivery Site Code:	43982
		Business Associate Code:	118556

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G4HP52K7WH541059

INVOICE INFORMATION

Invoice Date:	05/26/1998		
Site Address:	RAY WILKINSON BU-CAD/MAROONE/NCR 8600 PINES BLVD (SR820) PEMBROKE PINES, FL 33024-6534	Selling Source:	11 - BUICK
		Site Code:	43982
		Business Associate Code:	118556

SHIP-TO INFORMATION

Ship-To Date:	06/04/1998		
Site Address:	NATIONAL CAR RENTAL 200 S.ANDREWS AVE. 5TH FLR. FORT LAUDERDALE, FL 33301-1864	Selling Source:	11 - BUICK
		Site Code:	34079
		Business Associate Code:	124764

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GM Vehicle Inquiry System
Warranty Block

VIN:	1G4HP52K7WH541059

WARRANTY BLOCK

Block Code:	SV	Description:	GOVERNMENT REPORTED SALVAGED	Effective Date:	01/01/2003
Blocked Labor Operations:					
All					
Blocked Claim Types:					
#, A, D, E, F, I, K, L, M, P, Q, S, T, U, 4, 5, 6, 7, 8, 9					

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GM Vehicle Inquiry System
Branded Title

VIN:	1G4HP52K7WH541059

BRANDED TITLE

Brand Description:	SALVAGED		
Date Branded:	01/01/2003	**Reporting Source Code:**	24
Title Number:	57S051502	**Reporting State/Entity:**	IA

The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

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/INCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
03/21/2003 14:25

VIN: 1G4HP52K7WH541059 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR. DEALER	PREV. NUMBER	CAMPAIGN TYPE
	98068	MANUAL COMPLETE	2001/04/27			EMISSION

EMISSION LABEL ERROR

INQUIRY COMPLETE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

Jenny Paris
Claims Administrator
ESIS-GM CLAIMS

ESIS
An Insurance Services Company

April 14, 2003

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3413
Facsimile 313.665.6911
Jenny.Paris@esis.com

Attn: Lori Cavanaugh
State Farm Insurance Co.
P.O. Box 368
Hiawatha, IA 52233

Your File:	15 3158 372
Your Insured:	[redacted]
Our File Number:	456506
Our Client:	General Motors Corporation
Date of Event:	12/28/02

Dear Ms. Cavanaugh:

This will have reference to the above product liability subrogation claim that you filed with General Motors Corporation.

I have thoroughly reviewed the documentation provided to date in support of your subrogation claim. However, our file reflects that we have not been provided with your specific technical documentation, which supports your theory of liability as being that of General Motors Corporation.

My initial correspondence of 3/10/03, which was sent to you, requested additional specific information, which would enable us to perform our evaluation. Unless I hear from you or we are provided with the requested supporting technical documentation within thirty (30) days from the date of this letter, we will be unable to take further action in this matter and I will have to close our file.

Thank you for your time and attention in this regard.

Sincerely,

Jenny Paris

456539

Jenny Paris
Claims Administrator
ESIS GM Central Claims

ESIS

An Insurance Services Company
200 Renaissance Center
Mail Code 482-C29-D71
Detroit, MI 48265-2000
Telephone 313.665.3413
Facsimile 313.665.0911
Jenny.Paris@esis.com

March 12, 2003

Attn: Subrogation Dept.
MetLife Insurance Co.
P.O. Box 668
Warwick, RI 02887

Your Insured:	[redacted]
Our File Number:	456539
Your Claim Number:	BLA57848
Our Client:	General Motors Corporation
Date of Event:	1/17/03

Dear Subrogation Dept.:

We are a Third Party Administrator on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals as they may not be returned.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Provide copies of your repair estimates and proof of payment (cancelled checks). If this was a total loss, please submit a salvage estimate and your total loss work sheet.

11. Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Jenny Paris

45653.

PO ✓

PAID

MetLife Auto & Home

RECEIVED PARIS

MAR 05 2003

ESIS-GM CLAIMS UNIT

February 24, 2003

ESIS/GM Claims
300 Renaissance Center
Lcode 482 C20 D71
Detroit, MI 58265-3000

Our Customer:	[redacted]
Our Claim Number:	BLA57848
Date of Accident:	January 17, 2003
Amount Paid:	$570.00 Rental
	$ 131.13 Towing
Total claim:	$701.13
Your Reference #:	1-684-59227

Dear ESIS/GM:

We recently paid the above expenses relating to a car fire to our insured's 2000 Buick Park Avenue 4 Dr. sedan with VIN # 1G4CW52K7Y4183551. The vehicle was a total loss. It is our understanding you are handling this claim for our insured.

Please send your check for the attached towing bill and car rental to :

MetLife Auto & Home
PO Box 668
Warwick RI 02887

Please include claim number BLA57848 on all payments.

Thank you.

Subrogation Department
800-634-9740

MetLife Auto & Home is a brand of Metropolitan Property and Casualty Insurance Company and its Affiliates, Warwick, RI

MPL 3143 Printed in U.S.A. 0808

MTF TRANSACTION SCREEN SC

PAGE FORWD PAGE BACK PG 01 OF

LINE A POLICY NUMBER [redacted] SUFFIX 0 LOSS DATE 0117030

CLAIM# BLA57848 - 0 OFFICE CODE 00 RISK STATE 00

CSM	S	P	F	ID	BLK	CHK NO	CR	AMOUNT	SUITS	DL	OC	DC	CC	DATE	IMCC	MC	D
RFI	0	.	.	11	LOREN ERWIN	T	.	0000000	00000	YX	J7	.	C	011703	....	.	...
RFI	0	.	.	21	....		.	0013113	00000	WA	J7	.	C	020503	S...	.	...
RFI	0	.	.	43	0892 040145906		.	0013000	00000	WA	J7	.	C	020503	....	.	020
RFI	0	.	.	15	....		.	0000000	00000	KH	J7	.	C	021903	....		...
RFI	0	.	7	10	....		.	0000000	00131	KH	J7	.	C	022103	....	.	...
RRR	0	.	.	11	TYLER,LOREN E		.	0000000	00000	KH	J7	.	C	012203	....		...
RRR	0	.	.	22	0892 040142817		.	0012000	00000	KH	J7	.	C	012203	....		012
RRR	0	.	7	10	....		.	0000000	00120	KH	J7	.	C	022103	....	.	...
RRR	0	.	4	25	....		.	0045000	00000	KH	J7	.	C	022103	....		...

Notes

END OF DATA - HIT ENTER FOR SUM MTF SCREEN

towing →

Total

A4140RA ARMS/400 - Automated Rental Management System Krause, Nate
OFFICE: MFL11 D75 Invoice Review/Approval Adj: 1 BENNETT,JANAI

Invoice: 1929 D470655 Rental [redacted]
Inv Dt: 1/21/03
Claim#: BLA57848 Type: I [redacted]2

Renter: TYLER LOREN

Rental Start/End: 1/17/03 1/20/03
Billing Start/End: 1/17/03 1/20/03

Policy Limits
Daily: 30.00
Max: 900.00

Authorized
Rate: .00
Days: 4
Pct: 100 %

Authorized Limits 120.00 POLICY LIMIT

Qty	Rate	Freq	Amount	Description
4	27.99	/DAY	111.96	DAYS @
1	6.20	/PCT	6.94	MNRENTAL
1	7.00	/PCT	7.84	SALES TAX%
1	3.00	/PCT	3.36	MNRECFEE

Total Charges: 130.10 Amount Rcvd: 10.10- Total Due: Bottom 120.00
F3=Exit F5=View Rental F11=Reject Invoice F12=Previous
Press <F10> to Approve for Payment

JAN 21 2003

1/28/03

BUERKLE BUICK - RENTAL DEPARTMENT

RENTAL CONTRACT TO BE PAID BY INSURANCE

CLAIMANT (RENTER) NAME: [redacted]

INSURED NAME:

INSURANCE COMPANY: Met Life

CLAIM / FILE #: BLA 578480

ADJUSTER:

NAME: Nate Krause

PHONE #: 1-800-854-6011

INSURANCE WILL PAY:

MAXIMUM PER DAY $30.00

MAXIMUM TOTAL $780.00

VERIFIED WITH / DATE: Natick. 01/24/02

IF ANY PORTION WILL NOT BE COVERED BY INSURANCE, RENTER WAS NOTIFIED OF THIS:

DATE: 01/31/03

BY: Jeff D.

[redacted]

SEND BILL TO:

ATTN: Nate Krause

INSURANCE CO. NAME Met Life

ADDRESS PO Box 20126

ADDRESS Bloomington

CITY, ST ZIP Min. 55420

TOTAL AMOUNT DUE: $450.00 (for 15 days) Jan. 20 - Feb. 4

(COPY OF RENTAL CONTRACT ATTACHED)

PLEASE SEND REMITTANCE TO:

BUERKLE BUICK CO., INC.
ATTN: RENTAL DEPT
3350 N. HIGHWAY 61
ST PAUL, MN 55110

TAX ID #41-0711175
PHONE 651-490-6627

ew Car	( )	Serv.	( )
sed Car	( )	Body	( )
onds	( )	Leasing	( )
ef Pay	( )		

Ext. Warr.

RUERKLE BUICK CO., INC.
35 N. Hwy. 61 • St. Paul, MN 55110
(612) 484-0231

B. #7

RENTAL AGREEMENT
6128
P.O. # 73683
R.O. # 14489

[redacted]

EXCHANGE CAR NO.	ORIGINAL CAR NO. 63399
LICENSE NO. / VIN. NO.	LICENSE NO. 0FE144 / VIN. NO. —
YEAR / MAKE MODEL	YEAR 02 / MAKE MODEL LeSabre
DATE IN NO. ____ DAY ____ TO ____	DATE IN NO. ____ DAY ____ TO ____
DATE OUT NO. ____ DAY ____ TO ____	DATE OUT NO. 01 DAY 20 TO 03
Mileage In	Mileage In
Mileage Out	Mileage Out 5054
Miles Driven	Miles Driven
Time out: 1:15 PM	Time In

Customer will not under any circumstances surrender the use of the Rented Vehicle to any person other than those listed below or in Paragraph 1 of Page 2. Operation of the Vehicle by any driver in violation of Paragraph 2, is prohibited. Other drivers must be 25 years of age.

N/A

NAME AGE

ADDRESS

15 days @ 30.00 / DAYS @ 29.95	450.00
WEEKS @ $	
MONTHS @ $	
MILES @ $ + PER MILE	
1st 100 miles a day free	
TOTAL MILEAGE AND RENTAL CHARGES	
FUEL CHARGE (NON-REFUNDABLE)	5.00
SUBTOTAL	
[redacted]	
SUB TOTAL	
SALES TAX	
SUB TOTAL	
LESS CREDITS	
Rental Registration	
TOTAL CHARGES	
LESS DEPOSIT	
[redacted]	
01/20/03 – 02/04/03 =>	450.00

ROAD HAZARD PROTECTION/DAMAGE WAIVER (NOT INSURANCE)

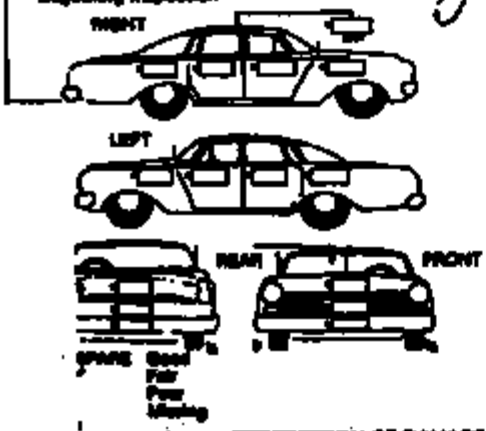
In consideration of payment of $_____ per day by the Renter, Owner agrees to partially waive the Renter's responsibility for comprehensive loss (glass, glass, stolen vehicle, etc.) or for collision damage to the rented vehicle, which shall include the Renter's deductible. Please note the sum total of Owner's responsibility shall not exceed $500.00. This protection is provided only if the rental vehicle has been operated in conformity with the terms of this rental agreement. Said payment shall become due and payable at the expiration of the rental agreement. If all monies due are not paid in full then, this waiver is to be considered null and void.

X _____

This vehicle is not covered by insurance from Ruerkle Buick Co., Inc. unless otherwise indicated in the supplemental instructions by listed below. Renter DOES NOT wish to purchase the road hazard protection/damage waiver and

[redacted]

Beginning Inspection



LEGEND
DENT XX
SCRATCH ..... —
DING ..... **
CHIP 00

OUT GASOLINE
IN GASOLINE

DESCRIPTION OF DAMAGE _____

WARNING:
- Read carefully all driving and use restrictions on the reverse side.
- You are responsible for all traffic violations and must turn in all summonses upon check in.
- Report all accidents immediately.

Bulk Ins. 02/19/03

Customer has read both sides of this agreement and agrees to the terms and conditions thereof.

Customer authorizes Licensee to process a credit card voucher, if any, in Customer's name.

Customer may be prosecuted if vehicle is not returned when due back.

I hereby personally accept total responsibility for total payment of this bill.

THIS AGREEMENT SHOULD NOT EXCEED A 30 DAY PERIOD.

CHECKED OUT BY: MW

CHECKED IN BY:

RENTALS MUST BE RETURNED BY 5:00 P.M.; SATURDAYS BY NOON

CUSTOMER SIGNATURE X [signature]

NOTE: CUSTOMER RESPONSIBILITY

Customer is responsible for returning rental vehicle to licensee.
Customer is responsible for minor tire repair.
Customer is responsible for gasoline used. No refunds.
Customer must notify rental company on all accidents immediately. Phone [illegible]
[illegible] two (2) hours late; extra day charge.
Customer must return car in clean condition, or a minimum charge of $2.50;
maximum charge $15.00 will be assessed.
Customer pays for Insurance Rental.
Renter is responsible for all towing and related charges.

CHECKED BY: MW

C12912

79489

INVOICE

PAGE 1

BUERKLE BUICK
3350 Hwy 61
SERVICE (651) 490-6666
SALES (651) 484-0231
ST. PAUL, MN 55110

THANK YOU

[redacted]

SERVICE ADVISOR: 7 JEFF HETRICK

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	TA
BLUE	00	BUICK PARK AVENUE	1GACK52K7Y4183551	EHR929	17500/17500	T556

DEL DATE	MODEL DATE	WARR EXP	PROMISED	PO NO.		PAYMENT	INV DATE
29FEB2000			16:30 21JAN03		95.00	CASH	23JAN2003

RO OPENED	READY	OPTIONS: STK:B6233 DLR:44565 ENG:3.8_Liter_V6_MFI 1)B6233 2)KEY-H3395 3)GOODYEAR
14:21 20JAN03	09:24 23JAN03	

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
A	CUSTOMER STATES THE CAR STARTED ON FIRE - CAR IS BEING TOWED IN							
	PLEASE ADVISE							
	INFO VEHICLE IS A TOTAL LOSS							
	14	CBB						
	52	CBB					0.00	0.00
SUBL	PO/74658 STATEWIDE							
	PO#14							
		CBS					[illegible]	123.13
B	QUALITY FINAL INSPECTION BY TECHNICIAN - SEE NOTES FOR TEST DRIVE							
	RESULTS							
	INFO VEHICLE IS A TOTAL LOSS							
	52	CBB					0.00	0.00
C	APPOINTMENT BY SCOTT - PLEASE WASH VEHICLE AT NO CHARGE							
	INFO VEHICLE IS A TOTAL LOSS							
	52	CBB					0.00	0.00
D	PUT IN MILEAGE THERE IS NO POWER BECAUSE FIRE UNDER HOOD							
	INFO VEHICLE IS A TOTAL LOSS							
	52	CBB					0.00	0.00
SUBL	BUICK CAR RENTAL/PO#73683							
		CB					[illegible]	
SUBL	STORAGE 2 DAYS							
	PO#14							
		CSS					20.00	20.00

00 BUIC PARK AVENU BLUE

00000295 A Advance Charges

Service Satisfaction Survey

"Please have the person who took this vehicle in for service be the person we call. Thank you."

When you receive your vehicle we want you and us completely satisfied.

	"Poor"	"Fair"	"Good"	"Very Good"	"Excellent"
About Your Sales Consultant's Service Department					
1. How pleased were you with the performance of the Service Consultant's team?	☐	☐	☐	☐	☐
2. Did someone contact you or visit with you regarding your service?	☐	☐	☐	☐	☐
3. When coming to service, were you treated promptly?	☐	☐	☐		
About Your Service Consultant/Advisor					
4. When you discussed your service, did your Service Consultant/Advisor make you feel you had his/her undivided attention?	☐	☐	☐	☐	☐
• Was he/she able to thoroughly and completely explain your service needs?	☐	☐	☐	☐	☐
• Did he/she keep your promise?	☐	☐	☐	☐	☐
5. Was your vehicle ready when promised?	☐	☐	☐	☐	☐
6. When you returned home...					
• Any required repairs that you could not be performed?	☐	☐	☐		
• Any additional work that needed to be performed?	☐	☐	☐		

We want you to be COMPLETELY SATISFIED!

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE

Any warranties on the products sold hereby are those of the manufacturers. As between this retail seller and buyer, the product is to be sold "as is" and the entire risk as to the quality and performance of the product is with the buyer. This seller expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. This disclaimer by this seller in no way affects the terms of the manufacturers warranty. The buyer acknowledges being so informed prior to sale. ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS OTHERWISE SPECIFIED. General Motors & Honda warranty on installed parts and labor - 12 months or 12,000 miles, whichever comes first.

DESCRIPTION	TOTAL
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	$123.13
MISC. CHARGES	0.00
TOTAL CHARGES	$123.13
LESS INSURANCE	0.00
SALES TAX	8.00
PLEASE PAY THIS AMOUNT	$131.13

CUSTOMER SIGNATURE

CUSTOMER COPY

2000 PARK AVENUE SEDAN
55U TITANIUM BLUE METALLIC /V6G
173 MEDIUM GRAY LEATHER/VINYL 55/45
ORDER NO. BZXJP1/TRE STOCK NO.
VIN 1G4 CW52 K7 Y4183551

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION
200 RENAISSANCE CENTER
DETROIT MI 48243-1300
VEHICLE INVOICE 4AD25343829

**********11*445658

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
4CW69 PARK AVENUE SEDAN	31800.00	28779.00	INVOICE 11/29/99
DA1 ARM REST RR SEAT, STORAGE	50.00	43.00	SHIPPED 11/29/99
FE9 FEDERAL EMISSIONS	N/C	N/C	EXP I/T 12/09/99
KA1 HEATED FRONT SEATS	225.00	193.50	INT COM 12/09/99
K05 ENGINE BLOCK HEATER	18.00	15.48	PRC EFF 11/29/99
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	KEYS H3395 H3395
QPY TIRES- P225/60R16 WHITEWALL	150.00	129.00	WFP-F QTR OPT-1
UP0 RADIO-POWER LOAD CD & CASSETTE W/STEERING WHEEL RADIO CONTROL (REPLACES RADIO IN OPTION PKG)	200.00	172.00	BANK: GMAC - 007 CHG-TO 44-565
U06 UPLEVEL HORN	28.00	24.08	SHIP WT: 3705
U99 CONCERT SOUND III	280.00	240.80	HP: 34.7
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	GMS: 30865.58
1SE PRESTIGE OPTION PACKAGE (SE)	1125.00	967.50	MEMO 1731.30

* INSTRUMENTATION - TEMPERATURE TACH, FUEL W/DRIVER INFORMATN CENTER (INCLUDES:TIRE PRESSUR WARNING, OIL PRESSURE, VOLTS, OIL LIFE & OIL LEVEL MONITORS LOW WASHER FLUID, LOW COOLANT & DOOR/TRUNK AJAR INDICATORS, BASIC TRIP COMPUTER(FUEL ECON MILES TO EMPTY, GALLONS USED)
* MIRROR - ELECTROCHROMIC AUTO DIMMING OUTSIDE LEFT MIRROR (HEATED RIGHT & LEFT)
* MIRROR - ELECTROCHROMIC AUTO DIMMING (INSIDE REARVIEW) WITH COMPASS
* RADIO - POWER-LOAD CASSETTE & AUTOMATIC TONE CONTROL & CLCK &STEERING WHEEL RADIO CONTROL
* SEAT - THREE POSITION MEMORY 10-WAY POWER DRIVER'S SEAT & MEMORY MIRRORS
* DRIVER AND PASSENGER 4-WAY POWER LUMBAR ADJUSTER & POWER SEAT BELT HEIGHT ADJUSTMENT
* UNIVERSAL TRANSMITTER
* WIPERS - MOISTURE SENSING

PERSONAL CHOICE FEATURES

10A STRIPE- BODY SIDE - LIGHT GRAY	N/C	N/C
173 MEDIUM GRAY LEATHER/VINYL 55/45	750.00	645.00

** CONTINUED ON PAGE 2 **

BUERKLE BUICK CO.

2000 PARK AVENUE SEDAN
550 TITANIUM BLUE METALLIC /V6G
173 MEDIUM GRAY LEATHER/VINYL 55/45
ORDER NO. BZXJP1/TRE STOCK NO.
VIN 1G4 CW52 K7 Y4183551

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION
200 RENAISSANCE CENTER
DETROIT MI 48243-1300
VEHICLE INVOICE 4AD25343829

**********11*445658

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK	

** CONTINUED FROM PAGE 1 **

TOTAL MODEL & OPTIONS	34626.00	31209.36	ACT 231	30865.58
DESTINATION CHARGE	695.00	695.00	H/B 261	1038.78
DEALER CO-OP ADVERTISING		346.26	ADV 261	346.26
TOTAL	35321.00	32250.62	PAY 310	32250.62

MEMO: TOTAL LESS HOLDBACK AND
APPROX WHOLESALE FINANCE CREDIT 30734.84

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

BUERKLE BUICK CO.

REMIT TO GMAC NO. 007
VIN 1G4CW52K7Y4183551
$ 32250.62 INV 4AD25343829
DUE 12/09/99 DEALER 44-565

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K7Y4183551

VEHICLE INFORMATION

Merchandising Model:	4CW69 - 2000 PARK AVENUE	Warranty Start Date:	02/29/2000
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	BUERKLE BUICK CO. 3350 HIGHWAY 61 VADNAIS HEIGHTS, MN 55110-5293 (651) 484-0231	Selling Source:	11 - BUICK
		Site Code:	44565
		Business Associate Code:	118599

Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
00094	WINDSHIELD WIPER ERRATIC OPERATION	N/A	Closed

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	02/29/2000	12 miles	2/28/2003	36012 miles
72/100000 SHEET METAL RUST-THROUGH	02/29/2000	12 miles	2/28/2006	100012 miles
36/36000 SHEET METAL CORROSION	02/29/2000	12 miles	2/28/2003	36012 miles
96/80000 PCM/CC EMISSIONS	02/29/2000	12 miles	2/29/2008	80012 miles
36/36000 FEDERAL EMISSIONS	02/29/2000	12 miles	2/28/2003	36012 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
02/22/2001	088751	#	V0613 - REPLACE WIPER MOTOR COVER ASSEMBLY	4255 miles
06/15/2000	062701	#	H2410 - R/F WH SPD SENS RPL	1190 miles
06/15/2000	062701	#	N6600 - BRAKE SYSTEM/TRACTION CONTROL	1190 miles
06/15/2000	062701	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	1190 miles
1/29/1999	483551	1	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K7Y4183551

CLAIM HISTORY

Repair Order Date:	02/22/2001	Repair Order Number:	088751	Odometer Reading:	4255 miles
Serviced By:	BUERKLE BUICK CO. 3350 HIGHWAY 61 VADNAIS HEIGHTS, MN 55110-5293 (651) 484-0231	Selling Source:	11 - BUICK		
		Site Code:	44565		
		Business Associate Code:	118599		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
03/16/2001	152	01	#	V0613 - REPLACE WIPER MOTOR COVER ASSEMBLY	12487675 - COVER KIT	N/A	N/A	$140.94	N

Repair Order Date:	06/15/2000	Repair Order Number:	062701	Odometer Reading:	1190 miles
Serviced By:	BUERKLE BUICK CO. 3350 HIGHWAY 61 VADNAIS HEIGHTS, MN 55110-5293 (651) 484-0231	Selling Source:	11 - BUICK		
		Site Code:	44565		
		Business Associate Code:	118599		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
08/04/2000	88	01	#	N6600 - BRAKE SYSTEM/TRACTION CONTROL	N/A	E	N/A	$211.00	N
06/23/2000	76	01	#	H2410 - R/F WH SPD SENS RPL	07470017 - HUB KIT	N/A	N/A	$330.52	N
06/23/2000	76	03	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	N/A	N/A	N/A	$30.00	N

Repair Order Date:	11/29/1999	Repair Order Number:	483551	Odometer Reading:	0 miles
Serviced By:	BUERKLE BUICK CO. 3350 HIGHWAY 61 VADNAIS HEIGHTS, MN 55110-5293	Selling Source:	11 - BUICK		
		Site Code:	44565		

	(651) 484-0231				Business Associate Code:		118599		
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
12/03/1999	18	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$113.86	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G4CW52K7Y4183551

VEHICLE BUILD

Merchandising Model:	4CW69 - 2000 PARK AVENUE		
Gross Vehicle Weight Rating:	2238 kg (4935 lb)	Order Number:	BZXJP1
Build Date:	11/29/1999	Build Plant:	1Y4C - ORION ASSEMBLY

OPTION CODES

AJ7	AL2 - SEAT, POWER LUMBAR
AM6 - SEAT - 60/40 SPLIT FRONT BENCH	A45 - SEAT ADJUSTER, MIRROR, POWER, D
CD2 - WSWA JAR FLUID	CE1 - WINDSHIELD, PULSE, MOISTURE SEN
CJ2 - AIR CONDITIONER FRT, AUTO TEMP	DA1 - RR SEAT, STORAGE
DD7 - MIRROR - INSIDE REARVIEW,	DR2 - LH & RH, REMOTE CONTROL, ELECTR
D85 - BODY SIDE PAINT STRIPES	FE1 - SOFT RIDE
FE9 - FEDERAL EMISSIONS	F83 - TRANSAXLE FINAL DRIVE 3.05
IQ3 - INTERIOR DESIGN (Q3)	JL9 - ANTILOCK
KA1 - SEAT, FRT	KG7 - 125 AMP
K05 - BLOCK	L36 - 3.8 LITRE V6 MFI
MN3 - 4 SPD AUTO TRANS 4T65-E	MX0 - 4-SPEED AUTOMATIC TRANSMISSION
NF2 - EMISSION SYSTEM, FEDERAL TIER 1	NP5 - STEERING WHEEL- LEATHER WRAPPED
ORN - ORION, MI, USA	PY0 - 16 X 6.5, ALUMINUM
QD5 - COMPACT, ALUMINUM	QPY - P225/60R16-97S WS2 R/PE ST TL A
UB7 - INST, OIL, COOL TEMP, VOLTS, TR	UG1 - GARAGE DOOR, UNIVERSAL
UK3 - STEERING WHEEL, ACCESSORY	UP0 - AM/FM STEREO, SEEK/SCAN, AUTO R
U06 - THREE NOTE	U77 - REAR WINDOW ANTENNA
U99 - 9, DUAL F/D 2 TWEET & 2 WOOF, D	VH9 - OWNER INFO MAN
VK3 - FRT MOUNTING PKG	VM3 - CONSUMER, CONTAINS BFR IMP STAN
Y73 - USA/CANADA	Y67 - REMINDER PACKAGE

1SE - UPFITTER EQUIP. GROUP	10A - ACCENT, LT FERN GRAY (97)
17I - MED GRAY (I) (97)	173 - MED. GRAY LEATHER
5SU - EXTERIOR, LT AUTUMNWOOD MET (94	6MB - COMPUTER SEL SUSP (6MB)
7MB - COMPUTER SEL SUSP (7MB)	8CS - COMPUTER SEL SUSP (8CS)
9CS - COMPUTER SEL SUSP (9CS)	

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GM Vehicle Inquiry System
Vehicle Component

VIN:	1G4CW52K7Y4183551

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BKU		Traceability:	0103517	
Date Scanned:	11/24/1999	Time Scanned:	20.19.00	Scan Station:	04

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	MUB		Traceability:	AA0443229	
Date Scanned:	11/24/1999	Time Scanned:	10.41.00	Scan Station:	03

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	0FKB		Traceability:	00WW	
Date Scanned:	11/24/1999	Time Scanned:	20.33.00	Scan Station:	04

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	9				
Part/Num Broadcast:	7440		Traceability:	893262AR8	
Date Scanned:	11/29/1999	Time Scanned:	06.59.00	Scan Station:	01

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	Q - RIMIR MATAMORS MEXICO				
Part/Num Broadcast:	4281		Traceability:	2TJMGEN	
Date Scanned:	11/24/1999	Time Scanned:	19.58.00	Scan Station:	03

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	Q - RIMIR MATAMORS MEXICO				
Part/Num Broadcast:	4091		Traceability:	6TK1FYE	
Date Scanned:	11/24/1999	Time Scanned:	10.30.00	Scan Station:	02

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	9160		Traceability:	193090SZT	
Date Scanned:	11/29/1999	Time Scanned:	06.59.00	Scan Station:	03

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1ZZ		Traceability:	0920856	
Date Scanned:	11/18/1999	Time Scanned:	03.30.00	Scan Station:	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1PP		Traceability:	1457074	
Date Scanned:	11/24/1999	Time Scanned:	09.50.00	Scan Station:	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G4CW52K7Y4183551

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	02/29/2000	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	12 miles

Delivering Dealer:	BUERKLE BUICK CO. 3350 HIGHWAY 61 VADNAIS HEIGHTS, MN 55110-5293 (651) 484-0231	Delivery Selling Source:	11 - BUICK
		Delivery Site Code:	44565
		Business Associate Code:	118599

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G4CW52K7Y4183551

INVOICE INFORMATION

Invoice Date:	11/29/1999		
Site Address:	BUERKLE BUICK CO. 3350 HIGHWAY 61 VADNAIS HEIGHTS, MN 55110-5293 (651) 484-0231	Selling Source:	11 - BUICK
		Site Code:	44565
		Business Associate Code:	118599

SHIP-TO INFORMATION

Ship-To Date:	N/A		
Site Address:	BUERKLE BUICK CO. 3350 HIGHWAY 61 VADNAIS HEIGHTS, MN 55110-5293 (651) 484-0231	Selling Source:	11 - BUICK
		Site Code:	44565
		Business Associate Code:	118599

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/INCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
03/21/2003 14:56

VIN: 1G4CW52K7Y4183551 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE
	00094	DEALER REPAIRED	2001/02/22	44565		NON-COMPLIANCE

WINDSHIELD WIPER ERRATIC OPERATION

INQUIRY COMPLETE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

456544

Property Damage Unit
ESIS/GM Central Claims

February 20, 2003

ESIS
An Insurance Services
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000
Telephone 800.888.0164
Fax Number 313.665.8911

Walter Laing
State Farm Insurance
P O Box 8801
Little Rock AR 72231-8801

Your File Number:	10 0822 045
Claimant:	[redacted]
Our File Number:	PDACK –022003
Our Client:	General Motors Corporation
Date of Event:	2/6/03

Dear Mr. Laing:

This letter will serve to acknowledge receipt of your correspondence dated February 11, 2003 regarding the above matter. You have advised that your insured's 1998 Buick Regal experienced a fire causing damage to the vehicle on February 6, 2003. You have also invited General Motors to participate in an inspection of this vehicle.

We are not interested in attending an inspection of the vehicle at this time. We would, however, request that any inspection completed be fully documented by video and photographs. Further, all evidence should be preserved for potential inspection by a General Motors representative at a later date.

If you have any questions, please call me at 1.800.888.0164.

Sincerely,

Greg Thrasher
Team Leader

.hmc

State Farm Insurance Companies®

February 11, 2003

No Owner
No LP
Normal
2/20/03

Little Rock Service Center
P.O. Box 5801
Little Rock, AR 72231-5801

ESIS/GM Claims
Renaissance Center
PO Box 300
Mail Code 482C20D71
Detroit MI 48265-0300

RECEIVED
FEB 20 2003
ESIS-GM CLAIMS UNIT

Re: Claim Number: 18-0822-045
Our Insureds: [redacted]
Date of Loss: 2-6-2003
Insured Vehicle: 1998 Buick Regal 4-door
VIN # 2G4WB52K5W1438134

To Whom It May Concern:

The identified 1998 Buick Regal 4-door is insured by State Farm Mutual Automobile Insurance Company. This vehicle experienced an engine compartment fire. State Farm® would like to give you an opportunity to inspect the vehicle and give you advanced notice of our potential subrogation claim.

Please contact me at 318-324-6990 to set up a time for your inspection.

Very truly yours,

Walter Laing

Walter Laing, AIC, CTM
Claim Representative
318-324-6990

State Farm Mutual Automobile Insurance Company

WL/bn/041/0211022

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	2G4WB52K5W1438134

VEHICLE INFORMATION

Merchandising Model:	4WB69 - 1998 REGAL LS	Warranty Start Date:	09/30/1997
BARS Order Type	50 - FLEET		
Delivering Dealer :	BOTHUN NISSAN-LM, INC. 7100 WAYZATA BLVD MINNEAPOLIS, MN 55427	Selling Source:	11 - BUICK
		Site Code:	44959
		Business Associate Code:	118615

Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
97022	HVAC MANUAL CLIMATE CONTROL MODE SELECTOR	N/A	Closed
98001	HEADLAMP AIMING OWNER MANUAL INFORMATION	N/A	Open
99093	VEHICLE HEADLAMP AIMING DEVICE (VHAD) HORIZONTAL INDICATORS	N/A	Open

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	09/30/1997	10 miles	9/30/2000	36010 miles
72/100000 SHEET METAL RUST-THROUGH	09/30/1997	10 miles	9/30/2003	100010 miles
36/36000 SHEET METAL CORROSION	09/30/1997	10 miles	9/30/2000	36010 miles
96/80000 PCM/CC EMISSIONS	09/30/1997	10 miles	9/30/2005	80010 miles
36/36000 FEDERAL EMISSIONS	09/30/1997	10 miles	9/30/2000	36010 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
06/08/2000	172472	#	D4440 - R4 COMPRESSOR RPL	50584 miles
12/20/1997	B65374	#	V0039 - 97-98 BUICK CENT/REGAL W/RPO C60/CJ3-HVAC CONTROL	8371 miles

09/26/1997	A38134	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	2G4WB52K5W1438134

CLAIM HISTORY

Repair Order Date:	06/08/2000	Repair Order Number:	172472	Odometer Reading:	50584 miles

Serviced By:	COOPER BUICK, PONTIAC, GMC, INC. PO BOX 2305 MONROE, LA 71207-2305 (318) 387-7022	Selling Source:	11 - BUICK
		Site Code:	40555
		Business Associate Code:	118372

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
06/16/2000	74	01	#	D4440 - R4 COMPRESSOR RPL	01135281 - COMPRESSO	A	N/A	$532.74	N

Repair Order Date:	12/20/1997	Repair Order Number:	B65374	Odometer Reading:	8371 miles

Serviced By:	NATIONAL CAR RENTAL - R/W/C 95-10 DITMARS BLVD EAST ELMHURST, NY 11369-1297	Selling Source:	11 - BUICK
		Site Code:	44060
		Business Associate Code:	126875

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
01/22/1998	822	01	#	V0039 - 97-98 BUICK CENT/REGAL W/RPO C60/CJ3-HVAC CONTROL	10413904 - SWITCH	N/A	N/A	$36.00	N

Repair Order Date:	09/26/1997	Repair Order Number:	A38134	Odometer Reading:	0 miles

Serviced By:	NATIONAL CAR RENTAL - R/W/C 95-10 DITMARS BLVD EAST ELMHURST, NY 11369-1297	Selling Source:	11 - BUICK
		Site Code:	44060
		Business Associate Code:	126875

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
10/07/1997	740	01	I	Z7000 - NEW VEHICLE	N/A	N/A	N/A	$47.04	N

				INSPECTION ALLOWANCE					

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

VIN:	2G4WB52K5W1438134

VEHICLE BUILD

Merchandising Model:	4WB69 - 1998 REGAL LS		
Gross Vehicle Weight Rating:	2008 kg (4428 lb)	Order Number:	64845B
Build Date:	09/25/1997	Build Plant:	2W1W - GENERAL MOTORS OF CANADA LTD.

OPTION CODES

AG1	AK5 - SEAT, INFLATABLE, DRIVER & PASS
AP9 - CONVENIENCE	AR9 - FRT BKT, DELUXE
BQ0 - NATIONAL CAR RENTAL (C/D/E/F/G/	B34 - FLOOR MATS, CARPETED INSERT
B35 - REAR CARPETED FLOOR MATS	CJ3 - AIR CONDITIONING - DUAL ZONE
C79 - INTR, ROOF RAIL, COURTESY & SIN	DC4 - RR VIEW MIRROR W/ READING LAMPS
DE5 - DR/PASS PWR HTD FOLDING	DH6 - MIRRORS-VISOR, ILLUMINATED INCL
DL5 - ROADSIDE SERVICE INFORMATION	D06 - FRT COMPT, FLOOR, ARM REST
FE3 - TOURING & LOAD LEVELING	FE9 - FEDERAL EMISSIONS
F83 - TRANSAXLE FINAL DRIVE 3.05	IP3 - INTERIOR DESIGN (P3)
JL9 - ANTILOCK	K68 - GENERATOR
L36 - 3.8 LITRE V6 MFI	MX0 - 4-SPEED AUTOMATIC TRANSMISSION
M15 - AUTO 4 SPD, HMD, 4T65-E, ENHANC	NF2 - EMISSION SYSTEM, FEDERAL TIER 1
NP5 - STEERING WHEEL- LEATHER WRAPPED	NW0 - WHEELS - 16" SPOKE ALUMINUM
O6T - OSHAWA 2, ONT, CANADA	QNX - P225/60R16/N BL R/PE ST TL AL2
R6B - SALES ITEM NO. 02	R8E - SALES ITEM NO. 55
UH8 - INSTRUMENT CLUSTER	UK3 - STEERING WHEEL, ACCESSORY
UP0 - AM/FM STEREO, SEEK/SCAN, AUTO R	UQ3 - PREMIUM SPEAKER SYSTEM INCLUDES
U77 - REAR WINDOW ANTENNA	VK3 - FRT MOUNTING PKG
VM3 - CONSUMER, CONTAINS BPR IMP STAN	VN9 - GUARANTEED 100% REPURCHASE (Y)-

V2G - FULL FUEL FILL	V73 - USA/CANADA
Y56 - GRAN TOURING	1SB - PREFERRED EQUIP. GROUP - 1SB **
1SZ - OPTION PACKAGE	16U - BRIGHT WHITE
30I - MED DK ADRIATIC BLUE (I) (96)	303 - ADRIATIC BLUE LEATHER
6HM - COMPUTER SEL SUSP (6HM)	7HM - COMPUTER SEL SUSP (7HM)
8JA - COMPUTER SEL SUSP (8JA)	9JA - COMPUTER SEL SUSP (9JA)

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GM Vehicle Inquiry System
Vehicle Component

VIN:	2G4WB52K5W1438134

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BDE		Traceability:	0052170	
Date Scanned:	09/25/1997	Time Scanned:	08.06.00	Scan Station:	03

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	LUH		Traceability:	X80332667	
Date Scanned:	09/24/1997	Time Scanned:	23.34.00	Scan Station:	03

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	STNB		Traceability:	1SJZ	
Date Scanned:	09/25/1997	Time Scanned:	08.06.00	Scan Station:	03

Component Code:	65 - REAR AXLE ASSEMBLY				
Source Plant:	O - BOC LANSING, MICHIGAN				
Part/Num Broadcast:	UA		Traceability:	2677A0248	
Date Scanned:	09/25/1997	Time Scanned:	09.49.00	Scan Station:	03

Component Code:	74				
Source Plant:	R				
Part/Num Broadcast:	0301		Traceability:	072530280	
Date Scanned:	09/25/1997	Time Scanned:	00.49.00	Scan Station:	03

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN				
Part/Num Broadcast:	CJUA		Traceability:	372659MXX	
Date Scanned:	09/25/1997	Time Scanned:	12.15.00	Scan Station:	03

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	I - INLAND				
Part/Num Broadcast:	2701		Traceability:	5R90BKF	
Date Scanned:	09/24/1997	Time Scanned:	23.34.00	Scan Station:	03

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	M - MORTON-THIOKOL				
Part/Num Broadcast:	7983		Traceability:	WTAVA60	
Date Scanned:	09/25/1997	Time Scanned:	00.39.00	Scan Station:	03

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	9691		Traceability:	872613ZQD	
Date Scanned:	09/25/1997	Time Scanned:	13.06.00	Scan Station:	03

Component Code:	CA - SEQ NUM (FLEX) BODY ASM				
Source Plant:	O				
Part/Num Broadcast:	ZZ		Traceability:	0471605	
Date Scanned:	09/24/1997	Time Scanned:	08.13.00	Scan Station:	03

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	2ZZ		Traceability:	0471605	
Date Scanned:	09/20/1997	Time Scanned:	02.03.00	Scan Station:	N/A

Component Code:	CF - SEQ NUM (FLEX) PAINT PROCESS				
Source Plant:	O				
Part/Num Broadcast:	PP		Traceability:	0709821	
Date Scanned:	09/24/1997	Time Scanned:	09.59.00	Scan Station:	03

Component Code:	CK - SEQ NUM (FLEX) GEN ASM				
Source Plant:	O				
Part/Num Broadcast:	GA		**Traceability:**	0712631	
Date Scanned:	09/24/1997	**Time Scanned:**	23.23.00	**Scan Station:**	03

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	2GA		**Traceability:**	0712631	
Date Scanned:	09/24/1997	**Time Scanned:**	23.23.00	**Scan Station:**	N/A

Component Code:	CZ - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	N/A		**Traceability:**	800301	
Date Scanned:	09/26/1997	**Time Scanned:**	19.18.00	**Scan Station:**	03

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GM Vehicle Inquiry System
Delivery Information

VIN:	2G4WB52K5W1438134

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	09/30/1997	Delivery Type:	020 - FLEET/DAILY RENTAL	Delivered Odometer:	10 miles

Delivering Dealer:	BOTHUN NISSAN-LM, INC. 7100 WAYZATA BLVD MINNEAPOLIS, MN 55427	Delivery Selling Source:	11 - BUICK
		Delivery Site Code:	44959
		Business Associate Code:	118615

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GM Vehicle Inquiry System
Dealer Information

VIN:	2G4WB52K5W1438134

INVOICE INFORMATION

Invoice Date:	09/26/1997		
Site Address:	BOTHUN NISSAN-LM, INC. 7100 WAYZATA BLVD MINNEAPOLIS, MN 55427	Selling Source:	11 - BUICK
		Site Code:	44959
		Business Associate Code:	118615

SHIP-TO INFORMATION

Ship-To Date:	10/15/1997		
Site Address:	NATIONAL CAR RENTAL - R/W/C 95-10 DITMARS BLVD EAST ELMHURST, NY 11369-1297	Selling Source:	11 - BUICK
		Site Code:	44060
		Business Associate Code:	126875

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1998 REGAL LS SEDAN
16U BRIGHT WHITE /V6G
303 ADRIATIC BLUE LEATHER/VINYL
ORDER NO. 64845B/F5 STOCK NO.
VIN 2G4 WB52 K5 W1438134

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION
902 E. HAMILTON AVE.
FLINT MI 48550-0001
VEHICLE INVOICE 4AD18994489

**********KB**********11*44959S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	FLEET
4WB69 REGAL LS SEDAN	20945.00	18326.88	INVOICE 09/26/97
BQ0 FLT-NATIONAL CAR RENTAL	0.00	0.00	SHIPPED 09/26/97
FE9 FEDERAL EMISSIONS	N/C	N/C	EXP I/T 10/06/97
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	INT COM 10/14/97
R8E PROCESS CODE- DAILY RENT A CAR	N/C	N/C	PRC EFF 06/23/97
UK3 STEERING WHEEL RADIO CONTROLS	125.00	102.50	KEYS ND48 AN80
UP0 RADIO-POWER LOAD CD & CASSETTE	295.00	241.90	WFP-S QTR OPT-1
INCLUDES CONCERT SOUND II			FAN: 600
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	BANK: GMAC - 007
VN9 DAILY RENT-A-CAR - REPURCHASE	0.00	0.00	CHG-TO 44-959
V2G FUEL FILL CREDIT	0.00	16.00-	SHIP-TO 44-060
Y56 GRAN TOURING PACKAGE:	552.00	452.64	NATIONAL CAR RENT
INCLUDES 16" ALUMINUM WHEELS			TULSA OK
AND P225/60R16 BLACKWALL TIRES			
1SB LUXURY PACKAGE (SB)	587.00	481.34	SHIP WT: 3383
* CARPET SAVERS FRONT & REAR			HP: 34.7
* MIRROR - INSIDE REARVIEW W/			CUST PO NUMBER:
MAP READING LIGHTS			98004211
* SEAT-6 WAY POWER DRIVER SIDE			MEMO 1155.20
* TRUNK CONVENIENCE NET			
* VISOR VANITY MIRRORS-DUAL			
LIGHTED			
* BACKLITE ANTENNA			
16U BRIGHT WHITE	N/C	N/C	
303 ADRIATIC BLUE LEATHER/VINYL	600.00	492.00	
TOTAL MODEL & OPTIONS	23104.00	20081.26	ACT 231 20631.26
DESTINATION CHARGE	550.00	550.00	
TOTAL	23654.00	20631.26	PAY 310 20631.26

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

BOTHUN NISSAN-LM, INC.

REMIT TO GMAC NO. 007
VIN 2G4WB52K5W1438134
$ 20631.26 INV 4AD18994489
DUE 10/14/97 DEALER 44-959

/INCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
03/21/2003 14:58

: 2G4WB52K5W1438134 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE
	97022	DEALER REPAIRED	1997/12/20	44060		CUSTOMER SAT.
HVAC MANUAL CLIMATE CONTROL MODE SELECTOR						
	98001	OPEN	/ /			NON-COMPLIANCE
HEADLAMP AIMING OWNER MANUAL INFORMATION - CLOSED 11/28/2000(CANADA ONLY)						
	99093	OPEN	/ /			NON-COMPLIANCE
VEHICLE HEADLAMP AIMING DEVICE (VHAD) HORIZONTAL INDICATORS						

INQUIRY COMPLETE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

State Farm Insurance Companies®

March 4, 2003

No OAN1
No CP
No PA4
DU 3/10/03

Monroe Service Center
1470 Garrett Road
P.O. Box 9210
Monroe, LA 71211-9210

Greg Thrasher
Team Leader
ESIS
300 Renaissance Center
Mail Code 482C20D71
Detroit MI 48265-3000

RECEIVED
MAR 07 2003
ESIS-GM CLAIMS UNIT

456544
HELEN
Lapinski

Re: Claim Number: 18-0822-045
Date of Loss: 2/6/03
Our Insured: [redacted]
Your File Number: PDACK-022003
Your Client: General Motors Corporation

Dear Mr. Thrasher:

I am in receipt of and thank you for your letter dated February 20, 2003. Our estimator who inspected our insured vehicle at Cooper Buick–Pontiac-GMC in Monroe, Louisiana did secure digital photographs of the vehicle in its pre-repair state. The damaged parts are currently being held by Tim at Cooper Buick. His phone number is 318-387-7022. He indicates that he will hold these parts for another 30 days pending your response.

Should you need any further evidence or the retention of these parts, please advise as to where you would like them sent. I look forward to hearing from you in the very near future in regards to this matter.

Very truly yours,

Walter Laing

Walter Laing, AIC, CTM
Claim Representative
318-324-6990

State Farm Mutual Automobile Insurance Company

WL/mp/031/0304019

ESIS
An Insurance Services Company

300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

313 665-3415 tel
313 665-0911 fax

janice.lapinski@esis.com

Janice Lapinski
Claims Administrator

April 1, 2003

State Farm Insurance
Attn: Walter Laing
P.O. Box 9210
Monroe, LA 71211-9210

Our File Number:	456544
Your Insured:	[redacted]
Your File Number:	18-0822-045
Our Client:	GENERAL MOTORS CORPORATION
Date of Event:	February 6, 2003

Dear Mr. Laing:

ESIS is the third party claims administrator on behalf of General Motors Corporation for matters involving allegations of product liability.

We have received your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report, which states the cause and origin of the alleged defect and the theory of liability of how this is General Motor's responsibility. Please include laser color copies of photos taken by your expert. Please do not send originals, as they may not be returned.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If repairs and maintenance were performed by the vehicle owner, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices, and also advise if the owner followed through with said repairs.

8. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

9. Provide damage estimates and/or appraisals for the subject vehicle. If the vehicle was a total loss, then provide your total loss worksheet.

10. Provide copies of your proof of payment.

11. Advise of the present location of the subject vehicle.

12. Provide the alleged defective part for nondestructive testing. The part will be returned in the condition it is received in.

13. Provide proofs of the transmission and engine oil levels, if applicable.

14. Advised if your insured is or is not a smoker.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, we will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their post-event condition for as long as you intend to pursue a claim and/or cause of action. *We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.*

Sincerely,

Janice Lapinski
Claims Administrator
313.665.3415

cc: File

456814

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

313 665-3415 tel
313 665-0911 fax

janice.lapinski@esis.com

Janice Lapinski
Claims Administrator

April 1, 2003

Bristol West
Attn: Terry Kochan
5701 Stirling Rd
Davie, FL 33314

Our File Number:	456814
Your Insured:	[redacted]
Your File Number:	2002-83669
Our Client:	GENERAL MOTORS CORPORATION
Date of Event:	November 8, 2002

Dear Ms. Kochan;

ESIS is the third party claims administrator on behalf of General Motors Corporation for matters involving allegations of product liability.

We have received your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide laser color copies of photos taken by your expert. Please do not send originals, as they may not be returned.

2. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

3. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

4. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If repairs and maintenance were performed by the vehicle owner, then a chronological summary of operations performed is needed.

5. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

6. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices, and also advise if the owner followed through with said repairs.

7. Advise if the subject vehicle was ever involved in any prior accidents.
If applicable, identify the nature and extent of the damages and repairs completed.

8. Advise of the present location of the subject vehicle.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, we will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their post-event condition for as long as you intend to pursue a claim and/or cause of action. ***We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.***

Sincerely,

Janice Lapinski
Claims Administrator
313.665.3415

cc: File

2000 PARK AVENUE SEDAN
54U LT. BRONZEMIST METALLIC /V6G
563 TAUPE LEATHER/VINYL 55/45 SPLIT
ORDER NO. CFPZD6/TRE STOCK NO.
VIN 1G4 CW54 K0 Y4239665

BUICK MOTOR VISION
GENERAL MOTORS CORPORATION
200 RENAISSANCE CENTER
DETROIT MI 48243-1300
VEHICLE INVOICE 4AD26216602

**********11*393468

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
4CW69 PARK AVENUE SEDAN	31800.00	28779.00	INVOICE 03/15/00
FE9 FEDERAL EMISSIONS	N/C	N/C	SHIPPED 03/15/00
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	EXP I/T 03/31/00
NW9 TRACTION CONTROL SYSTEM	175.00	150.50	INT COM 03/31/00
N98 WHEELS - 16" CHROME PLATED	695.00	597.70	PRC EFF 03/15/00
QPY TIRES- P225/60R16 WHITEWALL	150.00	129.00	KEYS H3007 H3007
R6E CREDIT FOR OPTIONAL WHEEL N98	0.00	200.00-	WFP-S QTR OPT-1
UP0 RADIO-POWER LOAD CD & CASSETTE W/STEERING WHEEL RADIO CONTROL (REPLACES RADIO IN OPTION PKG)	200.00	172.00	BANK: GMAC - 029
			CHG-TO 39-346
UV6 EYE CUE - HEAD UP DISPLAY	275.00	236.50	SHIP WT: 3720
U06 UPLEVEL HORN	28.00	24.08	HP: 34.7
U99 CONCERT SOUND III	280.00	240.80	GMS: 31397.74
1SE PRESTIGE OPTION PACKAGE (SE)	1125.00	967.50	DAN: 1-20
			MEMO 1773.90

* INSTRUMENTATION - TEMPERATURE TACH, FUEL W/DRIVER INFORMATN CENTER (INCLUDES:TIRE PRESSUR WARNING, OIL PRESSURE, VOLTS, OIL LIFE & OIL LEVEL MONITORS LOW WASHER FLUID, LOW COOLANT & DOOR/TRUNK AJAR INDICATORS, BASIC TRIP COMPUTER(FUEL ECON MILES TO EMPTY, GALLONS USED)
* MIRROR - ELECTROCHROMIC AUTO DIMMING OUTSIDE LEFT MIRROR (HEATED RIGHT & LEFT)
* MIRROR - ELECTROCHROMIC AUTO DIMMING (INSIDE REARVIEW) WITH COMPASS
* RADIO - POWER-LOAD CASSETTE & AUTOMATIC TONE CONTROL & CLCK &STEERING WHEEL RADIO CONTROL
* SEAT - THREE POSITION MEMORY 10-WAY POWER DRIVER'S SEAT & MEMORY MIRRORS
* DRIVER AND PASSENGER 4-WAY POWER LUMBAR ADJUSTER & POWER SEAT BELT HEIGHT ADJUSTMENT
* UNIVERSAL TRANSMITTER
* WIPERS - MOISTURE SENSING

PERSONAL CHOICE FEATURES
---

563 TAUPE LEATHER/VINYL 55/45 SPLIT	750.00	645.00
88A STRIPE- BODY SIDE - DARK BROWN	N/C	N/C

** CONTINUED ON PAGE 2 **

MARLOW-WERNER PONTIAC-BUICK-GMC TRUC

2000 PARK AVENUE SEDAN
54U LT. BRONZEMIST METALLIC /V6G
563 TAUPE LEATHER/VINYL 55/45 SPLIT
ORDER NO. CFPZD6/TRE STOCK NO.
VIN 1G4 CW54 K0 Y4239665

BUICK MOTOR VISION
GENERAL MOTORS CORPORATION
200 RENAISSANCE CENTER
DETROIT MI 48243-1300
VEHICLE INVOICE 4AD26216602

**********11*39346S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK	

** CONTINUED FROM PAGE 1 **

TOTAL MODEL & OPTIONS	35478.00	31742.08	ACT 231	31397.74
DESTINATION CHARGE	720.00	720.00	H/B 261	1064.34
DEALER CO-OP ADVERTISING		354.78	ADV 261	354.78
TOTAL	36198.00	32816.86	PAY 310	32816.86
MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT		31275.52		

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INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

MARLOW-WERNER PONTIAC-BUICK-GMC TRUC

REMIT TO GMAC NO. 029
VIN 1G4CW54K0Y4239665
$ 32816.86 INV 4AD26216602
DUE 03/31/00 DEALER 39-346

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW54K0Y4239665

VEHICLE INFORMATION

Merchandising Model:	4CW69 - 2000 PARK AVENUE	Warranty Start Date:	08/28/2000
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	MARLOW-WERNER PONTIAC-BUICK-GMC TRUCK, INC. PO BOX 511034 PUNTA GORDA, FL 33951-1034 (941) 639-3175	Selling Source:	11 - BUICK
		Site Code:	39346
		Business Associate Code:	116337

Service Contract:	Yes	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
00094	WINDSHIELD WIPER ERRATIC OPERATION	N/A	Closed

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	08/28/2000	36 miles	8/28/2003	36036 miles
72/100000 SHEET METAL RUST-THROUGH	08/28/2000	36 miles	8/28/2006	100036 miles
36/36000 SHEET METAL CORROSION	08/28/2000	36 miles	8/28/2003	36036 miles
96/80000 PCM/CC EMISSIONS	08/28/2000	36 miles	8/28/2008	80036 miles
36/36000 FEDERAL EMISSIONS	08/28/2000	36 miles	8/28/2003	36036 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
01/28/2002	197227	#	L1200 - SENDER/PUMP ASSEMBLY, FUEL (TANK UNIT) - REPLACE	10455 miles
01/28/2002	197227	#	T2020 - WARRANTY TOWING	10455 miles
03/23/2001	182055	#	V0613 - REPLACE WIPER MOTOR COVER ASSEMBLY	4268 miles

10/07/2000	030965	#	C4640 - RR FLR TRIM R&R/RPL	1073 miles
09/26/2000	030542	#	C1280 - RR W/STRIP AGN/RPL	912 miles
3/15/2000	439665	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

VIN:	1G4CW54K0Y4239665

CLAIM HISTORY

Repair Order Date:	01/28/2002	Repair Order Number:	197227	Odometer Reading:	10455 miles

Serviced By:	DIXIE BUICK GMC TRUCK, INC. PO BOX 60165 FORT MYERS, FL 33906-6165 (239) 489-0600	Selling Source:	11 - BUICK
		Site Code:	39320
		Business Associate Code:	118301

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
02/08/2002	246	01	#	L1200 - SENDER/PUMP ASSEMBLY, FUEL (TANK UNIT) - REPLACE	25335914 - MODULE	N/A	N/A	$391.88	N
02/08/2002	246	02	#	T2020 - WARRANTY TOWING	N/A	N/A	N/A	$54.00	N

Repair Order Date:	03/23/2001	Repair Order Number:	182055	Odometer Reading:	4268 miles

Serviced By:	DIXIE BUICK GMC TRUCK, INC. PO BOX 60165 FORT MYERS, FL 33906-6165 (239) 489-0600	Selling Source:	11 - BUICK
		Site Code:	39320
		Business Associate Code:	118301

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
03/30/2001	156	01	#	V0613 - REPLACE WIPER MOTOR COVER ASSEMBLY	12487675 - COVER KIT	N/A	N/A	$134.59	N

Repair Order Date:	10/07/2000	Repair Order Number:	030965	Odometer Reading:	1073 miles

Serviced By:	MARLOW-WERNER PONTIAC-BUICK-GMC TRUCK, INC. PO BOX 511034 PUNTA GORDA, FL 33951-1034 (941) 639-3175	Selling Source:	11 - BUICK
		Site Code:	39346
		Business Associate Code:	116337

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
0/13/2000	108	01	#	C4640 - RR FLR TRIM R&R/RPL	25662358 - TRIM	B	N/A	$144.69	N

Repair Order Date:	09/26/2000	Repair Order Number:	030542	Odometer Reading:	912 miles

Serviced By:	MARLOW-WERNER PONTIAC-BUICK-GMC TRUCK, INC. PO BOX 511034 PUNTA GORDA, FL 33951-1034 (941) 639-3175	Selling Source:	11 - BUICK
		Site Code:	39346
		Business Associate Code:	116337

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
10/06/2000	106	01	#	C1280 - RR W/STRIP AGN/RPL	N/A	AE	N/A	$73.70	N

Repair Order Date:	03/15/2000	Repair Order Number:	439665	Odometer Reading:	0 miles

Serviced By:	MARLOW-WERNER PONTIAC-BUICK-GMC TRUCK, INC. PO BOX 511034 PUNTA GORDA, FL 33951-1034 (941) 639-3175	Selling Source:	11 - BUICK
		Site Code:	39346
		Business Associate Code:	116337

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
03/21/2000	49	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$98.27	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G4CW54K0Y4239665

VEHICLE BUILD

Merchandising Model:	4CW69 - 2000 PARK AVENUE		
Gross Vehicle Weight Rating:	2245 kg (4950 lb)	Order Number:	CFP2D6
Build Date:	03/15/2000	Build Plant:	1Y4C - ORION ASSEMBLY

OPTION CODES

AJ7	AL2 - SEAT, POWER LUMBAR
AM6 - SEAT - 60/40 SPLIT FRONT BENCH	A45 - SEAT ADJUSTER, MIRROR, POWER, D
CD2 - WSWA JAR FLUID	CE1 - WINDSHIELD, PULSE, MOISTURE SEN
CJ2 - AIR CONDITIONER FRT, AUTO TEMP	DD7 - MIRROR - INSIDE REARVIEW,
DR2 - LH & RH, REMOTE CONTROL, ELECTR	D85 - BODY SIDE PAINT STRIPES
FE1 - SOFT RIDE	FE9 - FEDERAL EMISSIONS
F83 - TRANSAXLE FINAL DRIVE 3.05	IQ3 - INTERIOR DESIGN (Q3)
JL9 - ANTILOCK	KG7 - 125 AMP
L36 - 3.8 LITRE V6 MFI	MN3 - 4 SPD AUTO TRANS 4T65-E
MX0 - 4-SPEED AUTOMATIC TRANSMISSION	NF2 - EMISSION SYSTEM, FEDERAL TIER 1
NP5 - STEERING WHEEL- LEATHER WRAPPED	NW9 - ELECTRONIC
N98 - CHROME, VAR 2	ORN - ORION, MI, USA
QD5 - COMPACT, ALUMINUM	QFY - P225/60R16-97S WS2 R/PE ST TL A
R6E - SALES ITEM NO. 05	UB7 - INST, OIL, COOL TEMP, VOLTS, TR
UG1 - GARAGE DOOR, UNIVERSAL	UK3 - STEERING WHEEL, ACCESSORY
UP0 - AM/FM STEREO, SEEK/SCAN, AUTO R	UV6 - HEAD UP
U06 - THREE NOTE	U77 - REAR WINDOW ANTENNA
U99 - 9, DUAL F/D 2 TWEET & 2 WOOF, D	VH9 - OWNER INFO MAN
VM3 - CONSUMER, CONTAINS BFR IMP STAN	V73 - USA/CANADA
V67 - REMINDER PACKAGE	1AY - STOCK

1SE - UPFITTER EQUIP. GROUP	54U - EXTERIOR, SUNFIRE YELLOW (93)
56I - MED NEUTRAL II (96)	563 - NEUTRAL LEATHER
6MB - COMPUTER SEL SUSP (6MB)	7MB - COMPUTER SEL SUSP (7MB)
8CS - COMPUTER SEL SUSP (8CS)	88A - ACCENT, TWO TONE, GOLD/BLACK (9
9CS - COMPUTER SEL SUSP (9CS)	

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GM Vehicle Inquiry System
Vehicle Component

VIN:	1G4CW54K0Y4239665

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BKU		Traceability:	0156710	
Date Scanned:	03/14/2000	Time Scanned:	22.28.00	Scan Station:	04

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	MUJ		Traceability:	AA0330700	
Date Scanned:	03/14/2000	Time Scanned:	14.36.00	Scan Station:	03

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	0FKB		Traceability:	0D2M	
Date Scanned:	03/14/2000	Time Scanned:	22.41.00	Scan Station:	04

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	9				
Part/Num Broadcast:	7440		Traceability:	80068G24C	
Date Scanned:	03/15/2000	Time Scanned:	09.19.00	Scan Station:	01

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	Q - RIMIR MATAMORS MEXICO				
Part/Num Broadcast:	4282		Traceability:	2UMS3SA	
Date Scanned:	03/14/2000	Time Scanned:	22.45.00	Scan Station:	03

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	Q - RIMIR MATAMORS MEXICO				
Part/Num Broadcast:	4091		Traceability:	2UN78TC	
Date Scanned:	03/14/2000	Time Scanned:	14.26.00	Scan Station:	02

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	9160		Traceability:	100551RS4	
Date Scanned:	03/15/2000	Time Scanned:	09.19.00	Scan Station:	03

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1ZZ		Traceability:	2000551	
Date Scanned:	03/09/2000	Time Scanned:	03.32.00	Scan Station:	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1PP		Traceability:	1521638	
Date Scanned:	03/14/2000	Time Scanned:	14.05.00	Scan Station:	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G4CW54K0Y4239665

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	08/28/2000	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	36 miles

Delivering Dealer:	MARLOW-WERNER PONTIAC-BUICK-GMC TRUCK, INC. PO BOX 511034 PUNTA GORDA, FL 33951-1034 (941) 639-3175	Delivery Selling Source:	11 - BUICK
		Delivery Site Code:	39346
		Business Associate Code:	116337

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G4CW54K0Y4239665

INVOICE INFORMATION

Invoice Date:	03/15/2000		
Site Address:	MARLOW-WERNER PONTIAC-BUICK-GMC TRUCK, INC. PO BOX 511034 PUNTA GORDA, FL 33951-1034 (941) 639-3175	**Selling Source:**	11 - BUICK
		Site Code:	39346
		Business Associate Code:	116337

SHIP-TO INFORMATION

Ship-To Date:	N/A		
Site Address:	MARLOW-WERNER PONTIAC-BUICK-GMC TRUCK, INC. PO BOX 511034 PUNTA GORDA, FL 33951-1034 (941) 639-3175	**Selling Source:**	11 - BUICK
		Site Code:	39346
		Business Associate Code:	116337

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GM Vehicle Inquiry System
Service Contract

VIN:	1G4CW54K0Y4239665

SERVICE CONTRACT

Policy Number:	808790800		
Description:	60/60000 GMPP MAJOR GUARD		
Deductible Amount:	$ 100		
Inception Date:	08/28/2000	Expiration Date:	11/08/2002
Inception Odometer:	36 miles	Expiration Odometer:	15641 miles

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/INCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
03/21/2003 14:57

: 1G4CW54K0Y4239665 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE
	00094	DEALER REPAIRED	2001/03/23	39320		NON-COMPLIANCE

WINDSHIELD WIPER ERRATIC OPERATION

INQUIRY COMPLETE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

BRISTOL WEST
INSURANCE GROUP

5701 Stirling Road • Davie, FL 33314 • Phone (954) 316-5200

eceived from MSX

Alice

PO

Lopinski

(456814)

K-Dr.

NO ONNI
NO LP
NO DLLI
3/10/03

FEB 26 2003

January 31,2002

14

Cmal

General Motors Corp.
100 Renaissance Center
Detroit, Michigan 48243
Attention : Customers Service

RECEIVED
MAR 10 2003
ESIS-GM CLAIMS UNIT

Re: Our Claim #2002-83669
Our Insured [redacted]
Date of Loss: 11/08/02
Vehicle: 2000 Buick Park Ave.
Vin #1G4CW54K0Y4239665
Your Refer #:Unknown

Gentlemen:
Please except this as our notice of our rights of subrogation demand. Our Insured above vehicle had caught on fire caused by leak and/or malfunction in the vehicle's fuel injection system in the area of the forward fuel rail which may or may not had a recall on.

Enclosed please find our supporting documents our total demand is $17,300.00 please send your check payable to Bristol West Insurance Services.

I can be reached directly at 1-800-537-2133 X1298.

Sincerely,
Terry R. Kochan
Terry R. Kochan
Senior Subrogation Specialist

RELIANT INS CO CLAIMS

Please detach check along perforation.

Crouch J

RELIANT INS CO CLAIMS

Crouch J

BRISTOL WEST INSURANCE GROUP

Underwritten By
RELIANT INSURANCE COMPANY

Mellon Bank, N.A.
Three Mellon Bank Center
Pittsburgh, PA

0000088771

Policy #	Named Insured	Claim #	Claimant	
[redacted]		200200083669		
[redacted]	Reserve Category	Expense Type	Loss Date	Trans. Type
OTC	Loss		11/08/2002	PP

CHECK DATE
01/21/2003

*******$16,800.00

PAY *Sixteen thousand eight hundred and 00/100 Dollars*

TO THE ORDER OF GMAC
PO BOX 53014
Charlotte, NC 282533014

TWO SIGNATURES REQUIRED IF OVER $5,000

NON NEGOTIABLE
AUTHORIZED SIGNATURE

NON NEGOTIABLE
AUTHORIZED SIGNATURE

Adjuster: Crouch J Branch Code: 211
Memo: [illegible]

Issued By: Crouch J
Entered By: Leon S

Subrogation (?)
No: ___
Yes: ___
Amount: _____

Salvage (?)
No: ___
Yes: ___
Reserve: _____

Moved (?)
No: ___
Yes: ___
Salvage Yard: _____
Date Moved:

TAX ID Required? No: ___ Yes: ___ **TAX ID #:**

Approved by:	Date:	Check # 0000088771
Company: RELIANT INS CO CLAIMS	Adjuster: Crouch J	Branch Code: 211

BRISTOL WEST
INSURANCE GROUP

TOTAL LOSS EVALUATION

Insure	[redacted]
Claim	
Claim	
Claims Rep:	Elias

Salvage Disposition	
____ Salvage Bids/Proquote	
____ Minimum Bid	
____ Junk Program	
Manager's Approval -	

MARKET SEARCH			
Source add. & ph.			
Year	2000		
Make	Buick		
Model	Park Ave		
Mileage	15,640		
Value			
AVERAGE			

Settlement if owner retains salvage	
ACV (before tax)	
Deductible (-)	
Sub total	
Salvage Bid (-)	
Total to Owner:	

Repair vs. Total Loss	
Estimate	
Approx. Suppl (+)	
Approx. Rental (+)	
Total (A)	
VS	
ACV	
Salvage (-)	
Total (B)	

If (A) is greater then (B), the vehicle is a total loss

ACV CALCULATIONS	
BOOK VALUE	
AVG. OF QUOTES	
AVG. OF LINES (1) & (2)	
ADJUSTMENTS (+) (-)	
SUGGESTED ACV:	

SUMMARY

ADP		
NADA AVG.		
ACV		17,300
ADDITIONS/DEDUCTIONS		
Prior Damage	(-)	
Tires	(-)	
Condition	(+/-)	
Total	(+ or -)	
Adv Charges	(-)	
Tow/Storage	(+)	
TOTALS		
Sub Total		
Net ACV		17,300
Deductible	(-)	500
Net to Owner		16,800
Sales tax	(+)	

CCC

Bristol West
Market Valuation Report

Report Reference Number: 30261299
Claim reference : 2002-83669
Loss Incident Date: 11/08/2002
Insured: Thompson

Adjuster : Shifrin, Ellen

Owner: [redacted]

Introduction

Bristol West has conducted an appraisal of your 2000 Buick Park Avenue 4 Door Sedan located in Fort Myers, FL. The appraisal information was then used to conduct research in your local market to determine the local market value of your car. This Market Valuation Report details the results of that research. It contains the following sections:

Vehicle Valuation Summary	Provides the market valuation including all components
VINguard™ Vehicle Identification	Details the vehicle configuration information
VINguard™ Vehicle History Information	Provides the results of vehicle history research
Local Market Definition	Details the local market basis for this valuation
Valuation Methodology	Describes the method used to evaluate the loss vehicle
Vehicle Condition	Details the vehicle's pre-accident condition
Local Market Comparable Vehicles	Presents the comparable vehicles located in your market
Local Market Comparable Vehicles Contribution	Provides summary information on the contribution of each comparable vehicle to the Local Market Value
Vehicle Model Information	Describes characteristics of the loss vehicle type
NHTSA Vehicle Recall	Lists National Highway Traffic Safety Administration recall notices
Vehicle Appraisal and Valuation Notes	Lists detailed log notes for this file

Claim reference : 2002-83669 Return to top Report Reference Number: 30261299

Vehicle Valuation Summary

2000 Buick Park Avenue 4 Door Sedan - Fort Myers, FL

Below are the components included in this local market valuation:

Component	Code		Value
Base Value			$ 16,600.00
Odometer		Unknown	+ 0.00
Equipment			
Transmission			
Automatic Transmission	AT	Standard	Included
Overdrive	OD	Standard	Included
Power			
Power Steering	PS	Standard	Included
Power Brakes	PB	Standard	Included
Power Windows	PW	Standard	Included
Power Locks	PL	Standard	Included
Power Driver Seat	SP	Standard	Included
Power Passenger Seat	PC	Standard	Included
Power Mirrors	PM	Standard	Included
Decor/Convenience			
Air Conditioning	AC	Standard	Included
Rear Defogger	RD	Standard	Included
Tilt Wheel	TW	Standard	Included
Cruise Control	CC	Standard	Included
Leather Seats	LS		+ 400.00
4-Wheel Disc Brakes	DB	Standard	Included
Auto Level	AL	Standard	Included
Dual Mirrors	DM	Standard	Included
Keyless Entry	KE	Standard	Included
Theft Deterrent/Alarm	TD		+ 150.00
Radio			
AM Radio	AM	Standard	Included
FM Radio	FM	Standard	Included
Stereo	ST	Standard	Included
Cassette	CA	Standard	Included
Compact Disc Player	CD		+ 150.00
Other			
Aluminum/Alloy Wheels	AW	Standard	Included
Intermittent Wipers	IW	Standard	Included
Air Bag	AG	Standard	Included
Passenger Air Bag	RG	Standard	Included
Front Side Impact Air Bags	XG	Standard	Included
Anti-Lock Brakes (4)	AB	Standard	Included

The base value is the local market value of a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard and predominant equipment.

As such, the vehicle equipment listing reflects proper deductions for all standard or predominant equipment which is not present on the loss vehicle.

In cases where a standard or predominant option is superseded by a replacement or upgrade, a corresponding addition will appear for the option which supersedes the standard/predominant option.

Local Market Value	**$ 17,300.00**
Actual Cash Value	**$ 17,300.00**
Pre Tax Amount	**$ 17,300.00**
Adjusted Vehicle Value	**$ 17,300.00**

Claim reference : 2002-83669 Return to top Report Reference Number: 30261299

VINguard ™ Vehicle Identification

VIN: 1G4CW54K0Y4239665

Every vehicle sold in the United States is required to have a manufacturer assigned Vehicle Identification Number (VIN). This number provides the exact specifications of the vehicle. Decoding the VIN identifies the exact vehicle for which the local market value will be determined.

	Insurer Description	VINguard Analysis
Year	2000	2000
Make	Buick	Buick
Model	Park Avenue	Park Avenue
Model Number	CW5	CW5
Body Style	4 Door Sedan	4 Door Sedan
Engine	6-3.8L-FI	6-3.8l-Fi
Transmission	Automatic Transmission Overdrive	
Restraints	Air Bags (Driver+Pass.)	Air Bags(Dr.+Pass.+Side)
Odometer	Unknown	

This vehicle was assembled in ORION, MI

VINguard ™ is a database used to decode completely and accurately all manufacturer assigned Vehicle Identification Numbers.

VINguard ™ Vehicle History Information

Using the VIN for this vehicle, VINguard ™ detected discrepancies or prior history requiring additional research. Please review the information detailed below.

VINguard ™ Messages: VINguard has decoded this VIN without any errors.

Vehicle Title Information:
This vehicle was reported with an Odometer reading from Dept. of Motor Vehicles: 35 on 08/31/2000 in Fort Myers, FL.

Claim reference : 2002-83669 Return to top Report Reference Number: 30261299

Local Market Definition

The local market value for your **2000 Buick Park Avenue 4 Door Sedan** was defined by the ZIP code 33916 – Fort Myers, FL.

The state of Florida is composed of 18 distinct local markets. The following 1 local market was used in the preparation of this vehicle market report.

Fort Myers FL - Primary local market vehicle database
In this market, CCC maintains a database of 2,825 inspected dealer vehicles located at 10 dealerships, and 4,687 dealer advertised, and 7,044 privately advertised vehicles taken from 13 local papers or magazines. This local database also includes 1,471 vehicle valuations researched in the last 90 days.

From this 1 local market, comparable vehicles were selected based on the year, make, model, body style and engine configuration of your vehicle. Adjustments were made to the value of each comparable vehicle to compensate for differences in year, model, body style, engine configuration, packages, options, and mileage.

For your vehicle's Market Valuation Report, CCC identified 4 inspected dealer vehicles and 1 advertised vehicle as most comparable to your vehicle, and used their values to determine the Local Market Value.

Vehicles are determined to be comparable to the loss vehicle based on:

- Nearness to the loss vehicle's primary garage location
- Similarity of model, equipment, and odometer
- Precision of the data (inspected versus advertised)

Claim reference : 2002-83669 Return to top Report Reference Number: 30261299

Valuation Methodology

This Market Valuation Report was prepared for Bristol West by CCC Information Services Inc. CCC has been preparing Market Valuation Reports for the insurance industry since 1981. CCC physically inspects vehicles for sale at vehicle dealerships in the local markets, and subscribes to local newspapers and automobile publications in these markets. CCC maintains vehicle databases containing these inspected dealership vehicles along with the dealer and private party advertised vehicle information.

When Bristol West requests a Market Valuation Report from CCC, they provide CCC the VIN (Vehicle Identification Number) of the loss vehicle. Decoding this VIN identifies the exact vehicle for which the local market value will be done. See the **VINguard ™ Vehicle Identification** section.

Bristol West also provides CCC the vehicle owner's ZIP code. This identifies the local market that will be used to determine the market value. See the **Local Market Definition** section.

Finally, Bristol West provides CCC with the configuration of the loss vehicle including equipment, odometer, condition, maintenance, etc. This information is the starting point for determining the local market value.

Using this information, CCC searches its databases to find comparable vehicles in the local market. Each vehicle located is compared to the loss vehicle, and adjustments are made for differences in model, equipment, and odometer. Those vehicles that are deemed most comparable to the loss vehicle are used to determine the local market value. See the **Local Market Definition** section.

After the **Adjusted Value** for each comparable vehicle is calculated (see the **Local Market Comparable Vehicles** section), CCC calculates the **Local Market Value**. This calculation is a weighted average. Using a weighted average allows those vehicles most similar to the loss vehicle to contribute a greater percentage to the **Local Market Value** than less similar vehicles.

Factors that determine similarity are:

- Precision of the data (inspected versus advertised)
- Equivalency of model, equipment, and odometer
- Nearness to the loss vehicle's primary garage location

Using a weighted average results in a more accurate **Local Market Value** as the vehicles most similar and closest to the loss vehicle contribute more to the value than less similar, more distant vehicles.

Claim reference : 2002-83669 Return to top Report Reference Number: 30261299

Vehicle Condition

Bristol West uses Condition Inspection Guidelines to determine the condition of key components of the loss vehicle. These guidelines are specific to geographic location, year and vehicle type. The guidelines describe physical characteristics for each of the vehicle components. Based on these guidelines, Bristol West has determined the condition of the vehicle prior to the loss.

Component	Condition	Adjustment	Inspection Notes
Mechanical	Normal wear	$0	**Inspection Guidelines** Engine : No seepage evident. Belts and hoses firm, show no wear. No significant dirt and grease in engine compartment. No burn marks around tailpipe. Transmission : Fluid may be slightly discolored. No seepage evident.
Tires	Normal wear	$0	**Inspection Guidelines** Front Tires : 5-7/32" of tread present. 41% to 68% of new. No signs of uneven wear. Rear Tires : 5-7/32" of tread present. 41% to 68% of new. No signs of uneven wear.
Paint	Normal wear	$0	**Inspection Guidelines** Small/few surface chips or scratches. Slight fading.
Body	Normal wear	$0	**Inspection Guidelines** Sheet Metal : Small/few dents or dings. No rust evident. Trim : Minimal peeling or fading. No significant rust.
Glass	Normal wear	$0	**Inspection Guidelines** Minimal surface scratches or pitting. Few chips. Seals are intact and watertight.
Interior	Normal wear	$0	**Inspection Guidelines** Carpets : Lightly soiled or stained. Minimal tears, holes or burn marks. Light wear in primarily driver's area. Dashboard : Small/few cracks or scratches. No broken or missing components. Light wear or fading. Headliner : Small/few tears or light fading. Minimal staining or soiling.

Seats : Lightly soiled or stained. Minimal fading, tears, holes or burn marks.

Total Adjustments: $0

- The Condition Inspection Guidelines provide information based on vehicle age, vehicle type, and geographic location. Your vehicle has been identified as being located in the Southern region as a newer passenger car.
- The Condition Inspection Guidelines, and all dollar adjustments, are determined by surveys, inspections, and interviews with dealerships across the United States.

Claim reference : 2002-83669 Return to top Report Reference Number: 30261299

Local Market Comparable Vehicles

The local market comparable vehicles are compared to the loss vehicle, and adjustments are made for differences in equipment, odometer, model, etc. The **Adjusted Value** represents the price of the comparable configured exactly as the loss vehicle.

Loss Vehicle	**Inspected Dealer Comparable 1**	**Inspected Dealer Comparable 2**	**Inspected Dealer Comparable 3**
2000 Buick	2000 Buick	2000 Buick	2000 Buick
Park Avenue	Park Avenue	Park Avenue	Park Avenue
4 Door Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission Overdrive
6-3.8L-FI	6-3.8L	6-3.8L	6-3.8L
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio:AM/FM Stereo Cassette Compact Disc Player	AM/FM Stereo Cassette Compact Disc Player	AM/FM Stereo Cassette Compact Disc Player	AM/FM Stereo Compact Disc Player
Not Found on Loss Vehicle	Privacy Glass	Privacy Glass	Privacy Glass
Not Found on Comparable Vehicle	Theft Deterrent/Alarm		
Unknown miles	41,176 miles	34,032 miles	35,992 miles
	List Price $19,900	List Price $19,900	
	Take Price $18,800	Take Price $18,900	Recently Available for $18,900
Adjustments			
Radio Options	+0	+0	+100
Not Found on Loss Vehicle	-100	-100	-100
Not Found on Comparable Vehicle	+150		
Mileage	-20	-636	-473
Baseline Adjustment	-1,119	-1,119	-1,119
Adjusted Value	$17,711	$17,045	$17,308
Location	Dixie Buick/GMC	Dixie Buick/GMC	Dixie Buick/GMC
Contact	Rick Ward	Rick Ward	Rick Ward
Telephone	239-489-0600	239-489-0600	239-489-0600
Stock ID	Stock: U5044	Stock: U4995	Stock: U4946
VIN	1G4CW52K6Y4196632	1G4CW52K2Y4145869	1G4CW52K3Y4189153
	Inspected 12/18/2002	Inspected 12/18/2002	
Distance from Fort Myers	1 Miles- Fort Myers	1 Miles- Fort Myers	1 Miles- Fort Myers

- **List Price** is the sticker price of the vehicle. **Take Price** is the amount for which the vehicle can be purchased as defined by the contact at each dealership.
- The baseline is defined as the typical vehicle on the road. A typical vehicle has not been prepared for sale.

Baseline Adjustment aligns a dealer ready vehicle with the typical vehicle on the road.

- All dollar adjustments are determined by surveys, inspections, and interviews with dealerships across the United States.

Claim reference : 2002-83669 Return to top Report Reference Number: 30261299

Additional Local Market Comparable Vehicles

The following Inspected Vehicles and Local Advertisements also support the local market value of the loss vehicle, but are displayed in less detail. The complete configuration of the comparable vehicle is compared to the loss vehicle to determine the Adjusted Value. The Adjusted Value represents the price of the comparable vehicle configured exactly as the loss vehicle.

Inspected Vehicles

Source	Vehicle	Take Price	Adjusted Value
Dixie Buick/GMC Fort Myers, FL (239) 489-0600 1 Mile(s) From Loss Location	2000 Buick Park Avenue Status: Recently Available Odometer: 25,112 VIN: 1G4CW52K6Y4160181	$ 18,900	$ 16,704

Local Advertisements

Source	Vehicle	Take Price	Adjusted Value
Ft. Meyers News-Press Ad Date: 11/10/2002 (941) 495-3265 Bonita Springs, FL 22 Miles From Fort Myers	2000 Buick Park Avenue Odometer: 31,000	$ 17,500	$ 17,320

Claim reference : 2002-83669 Return to top Report Reference Number: 30261299

Local Market Comparable Vehicles Contribution

The following comparable vehicle(s) were used to determine this market value. The listed % of market value displays what percentage the comparable vehicle contributed to the local market value.

Type	Comparable Vehicle	Price	Adjusted Value	% of Market Value
Inspected Dealer	2000 Buick Park Avenue	Take Price $18,800	$17,711	32%
Inspected Dealer	2000 Buick Park Avenue	Take Price $18,900	$17,045	24%
Inspected Dealer	2000 Buick Park Avenue	Recently Available for $18,900	$17,308	25%
Recently Available	2000 Buick Park Avenue	$ 18,900	$ 16,704	12%
Advertisement	2000 Buick Park Avenue	$ 17,500	$ 17,320	7%
Total			$ 17,300.00	100%

Claim reference : 2002-83669 Return to top Report Reference Number: 30261299

Vehicle Model Information

The Buick Park Avenue has been riding a wave of sales success since its redesign in 1997. Therefore, the changes to the 2000 full-sized Park Avenue are very few, and mainly address the areas of safety, stability, and comfort. The front-wheel drive Park Avenue is Buick's flagship offering, therefore, the list of standard luxury and safety features is quite long. The base Park Avenue gets its power from Buick's 3800 Series II engine that combines V8 power in a fuel efficient 6-cylinder package. The upscale Park Avenue Ultra is powered by a supercharged version of the same engine, and it offers incredible power by upping the available horsepower to 240 from 205. The front-wheel drive Park Avenue's base suspension is tuned for comfort, so the steering feels rather light at freeway speeds, and the body tends to float over wavy surfaces. An available Grand Touring Package improves handling characteristics and offers a slightly firmer ride. The interior cabin offers high levels of comfort and convenience and adequate passenger and cargo space. With its solid build quality and interior ergonomics, the Park Avenue represents a very good value, especially when compared to some of its foreign competitors like the Acura TL-Series and the Lexus ES300.

NHTSA Vehicle Recall Information

The National Highway Traffic Safety Administration has issued 2 safety related recall notices that may apply to the above valued vehicle. For additional information or assistance, call CCC customer service at 1-800-621-8070 and follow the automated operator's instructions. Please use your valuation request number for reference.

NHTSA ID: 00V346000 Issued: 10/27/2000 No of vehicles: 35,302
Vehicle Description: Passenger vehicles. Some of these vehicles fail to comply with requirements of FMVSS No. 104, "Windshield Wiping and Washing Systems." These vehicles have a wiper system microprocessor that is susceptible to voltage transients, which can cause a "latch-up" condition in the system controller. If microprocessor "latch-up" occurs, the customer will not be able to operate the system in both the lower and high-speed modes required by the standard. Dealers will replace the windshield wiper motor cover which contains the microprocessor. Owner notification is expected to begin during November 2000. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Buick at 1-800-521-7300. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236).

NHTSA ID: 00V114000 Issued: 04/11/2000 No of vehicles: 8,132
Vehicle Description: Passenger vehicles. Some of these vehicles have internal fluid leaks in the brake hydraulic control unit. When the rear brake proportioning, antilock brake, traction control, or stability control feature is activated in some driving situations, the feature may not perform as designed. Dealers will inspect the ABS hydraulic modulator unit and if necessary, replace the hydraulic modulator. Owner notification began June 21, 2000. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Buick at 1-800-521-7300, Pontiac at 1-800-762-2737,

Oldsmobile at 1-800-442-6537, and Cadillac at 1-800-458-8006. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236).

Claim reference : 2002-83669 Return to top Report Reference Number: 30261299

Vehicle Appraisal and Valuation Notes

Adjustment amounts are based on a combination of factors including the region of the country, the age of the vehicle, and the type of vehicle. The loss vehicle has been valued in the Southern region as a newer passenger car with average mileage of 41,400.

Your valuation has been prepared in compliance with Rule 4-1.66.027(2)(a)(1) of the Florida Department of Insurance and Section 626.9541(i) of the Florida Insurance Code.

The trade names and/or trademarks used herein are owned by their respective trademark owners.

Settlement Tracking

Complete this form when file is closed. Date valued: 12/27/2002
Date of loss: 11/08/2002

SEND TO: CCC INFORMATION SERVICES INC.
ATTN: SETTLEMENT TRACKING
100 S. MAIN ST.
SIOUX FALLS, SD 57104
FAX: 1-800-621-7070

Settlement Data

Request number: 30261299
Insured: THOMPSON
Claim reference: 2002-83669

User id: 26498 Code: SE
Vehicle: 2000 BUIC PARK AVENUE
Adjuster: ELLEN
Settl Adj: _____

	CCC Values		Settlement Values	
Base Valuation:	17300.00		_____	
Condition Adjustment Amount:		(+/-)	_____	
Additional Considerations:		(+)	_____	
Prior Damage:		(-)	_____	
Non-Factory Options:		(+)	_____	
Other Pre-Tax Adjustments:		(+/-)	_____	
Subtotal (ACV):	17300.00	+		
Tax:		(+)	_____	_____ %
Deductible:		(-)	_____	
Other Post-Tax Adjustments:		(+/-)	_____	
Owner Retained Salvage:		(-)	_____	
Adjusted CCC Amount:	17300.00	+		
Final Settlement Amount:			_____	

Settlement date: __/__/____ (mm/dd/yyyy)

Insured report date: __/__/____ (mm/dd/yyyy)

Claim Representative Settlement Notes:

APEX ADJUSTMENT INC.
5701 STIRLING ROAD
DAVIE, FL 33314
(954) 316-5100

CD LOG NO -0 DATE 11-14-02
ESTIMATE

AIM INFORMATION

CLAIM #	283669	POLICY #	UNK
COMPANY	BW	CLAIM REP	ELLEN
INSURED	LAURIE THOMPSON	LOSS DATE	11-08-02
CLAIMANT	INSURED	LOSS TYPE	COLLISION
FILE HNDLR	ELLEN	FILE #	75166

SPECTION

TYPE	FIELD		
PRIMARY POI	NON-COLLISION	SECOND POI	
APPRAISER NAME	LINNIE MATHEWS		
WORK PHONE	(877) 900-5981	FAX	(941) 415-8153
ADDRESS	PO BOX 89849	INSP DATE	11-14-02
CITY STATE	TAMPA FL	LOCATION	RESIDENCE
ZIP	33689-0414	CITY STATE	FT.MYERS FL

NER

LAURIE THOMPSON WORK#

PAIR

TOTAL LOSS CAR IN REPAIR 12 DAYS

HICLE

2000 BUICK PARK AVENUE STD 4 DR SEDAN
6CYL GASOLINE 3.8

TIONS

DRIVER POWER SEAT HEATED REMOTE CONTROL MIRRORS
STRG WHEEL MTD RADIO CONTROLS

BODY COLOR	GOLD	MILEAGE	15,641
CONDITION	GOOD	VIN	1G4CM54K0Y4239665
LICENSE #	H70FUA	CODE	8532
LICENSE STATE	FL	VEH INSP #	

MARKS:

CODES:

= USER-ENTERED VALUE	E = REPLACE OEM	NG = REPLACE NAGS
C = QUALITY REPL. PART	UC = RECONDITIONED PRT	UM = REMAN/REBUILT PRT
U = LIKE KIND & QUAL. PRT	EP = QUALITY REPL. PART	PC = PXN RECONDITIONED
M = PXN REMAN/REBUILT	TE = PARTL REPL PRICE	FT = PARTL REPL LABOR
T = PARTIAL REPAIR	T = REPAIR	L = REFINISH
R = BLEND REFINISH	TT = TWO-TONE	CG = CHIPGUARD
B = SUBLET	N = ADDITIONAL LABOR	RI = R&I ASSEMBLY

2000 BUICK PARK AVENUE STD A SEDAN
CLAIM # 283669

DATE 11-14-02
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P = CHECK AA = APPEAR ALLOWANCE RP = RELATED PRIOR
J = UNRELATED PRIOR

P	GDE	MC	DESCRIPTION	MFR.PART NO.	PRICE	ADJ	B#	HOURS	R
			UNIBODY-FRAME INCL SET	ADDITIONAL LABOR				4.0*	3*
J	0005		BUMPER ASSEMBLY,FRONT	LIKE KIND & QUAL.	150.00*			0.2	1
	0005		COVER,FRONT BUMPER	REFINISH				2.4	4
				2.4 Surface					
P	0028		GRILLE ASSEMBLY	QUALITY REPL. PAR	86.00			0.3	1
P	0041		HEADLAMP ASSY,HALOG LT	QUALITY REPL. PAR	262.44			INC	1
P	0042		HEADLAMP ASSY,HALOG RT	QUALITY REPL. PAR	262.44			INC	1
	0973		HEADLAMPS AIM	ADDITIONAL LABOR				0.5	1
P	0090		PARKLAMP ASSEMBLY LT	QUALITY REPL. PAR	33.63			0.1	1
J	0083		PANEL,HOOD	LIKE KIND & QUAL.	150.00*			0.3	1
	0083		PANEL,HOOD	REFINISH				4.7	4
				3.2 Surface					
				1.5 Edge					
	0086		LATCH,HOOD PANEL	16634628 GM PART	32.03			0.3	1
	0087		SUPT,HOOD LOCK VERT	25673132 GM PART	26.85			INC	1
	0031	07	PANEL,RADIATOR SIDE LT	12373341 GM PART	91.93			2.9	1
	0031		PANEL,RADIATOR SIDE LT	REFINISH				0.6	4
				0.6 Surface					
	0032	07	PANEL,RADIATOR SIDE RT	12373340 GM PART	92.24			0.7	1
	0032		PANEL,RADIATOR SIDE RT	REFINISH				0.4	4
				0.4 Surface					
	0063	07	CRSMBR,RAD PANEL UP LT	12480782 GM PART	34.75			0.5	1
	0063		CRSMBR,RAD PANEL UP LT	REFINISH				0.2	4
				0.2 Surface					
	0064	07	CRSMBR,RAD PANEL UP RT	12480782 GM PART	34.75			0.5	1
	0064		CRSMBR,RAD PANEL UP RT	REFINISH				0.2	4
				0.2 Surface					
	0080	07	CRSMBR,RAD PANEL UPR	25666237 GM PART	84.58			2.9	1
	0080		CRSMBR,RAD PANEL UPR	REFINISH				0.2	4
				0.2 Surface					
	0074	07	CRSMBR,RAD PNL LOWER	25670412 GM PART	29.39			1.0	1
	0101	07	EXTENSION,LWR CRSMB LT	25687882 GM PART	19.93			1.0	1
	0101		EXTENSION,LWR CRSMB LT	REFINISH				0.2	4
				0.2 Surface					
	0102	07	EXTENSION,LWR CRSMB RT	25687881 GM PART	19.53	-10		1.0	1
	0102		EXTENSION,LWR CRSMB RT	REFINISH				0.2	4
				0.2 Surface					
	0215	07	EXTENSION,LWR CRSMB LT	25635121 GM PART	32.54			0.5	1
	0216	07	EXTENSION,LWR CRSMB RT	25635120 GM PART	32.54			0.5	1
	1016		CABLE,BATTERY RT	12157065 GM PART	104.00			0.2	2
	1017		CABLE,BATTERY RT	12157066 GM PART	50.45			0.2	2
	0755		RADIATOR	LIKE KIND & QUAL.	250.00*			INC	1
	0050		LABEL,RADIATOR SUPPOR	25616193 GM PART	10.42			0.1	1
	0051		DEFL,RADIATOR LWR AIR	25731135 GM PART	84.85			INC	1
	0161		BRKT,RAD PNL MOUNTI LT	25626713 GM PART	13.66			INC	1
	0162		BRKT,RAD PNL MOUNTI RT	25665276 GM PART	11.19			INC	1
	0756		TANK,COOLANT RECOVERY	25660577 GM PART	14.23	-10		INC	1

2000 BUICK PARK AVENUE STD ~ JR SEDAN
CLAIM # 283669

DATE 11-14-02
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1991		HOSE,COOLANT RCVRY TA	25625834	GM PART	8.14	0.2	1
[illegible]69		BLADE,ENGINE FAN LT	12362559	GM PART	139.07	INC	1
[illegible]70		BLADE,ENGINE FAN RT	12362557	GM PART	139.07	INC	1
0764		SHROUD,RADIATOR	12367226	GM PART	89.84	INC	1
1700		BRKT,RADIATOR MOUNT LT	25626232	GM PART	3.66	INC	1
1701		BRKT,RADIATOR MOUNT RT	25625598	GM PART	3.66	INC	1
1708		MOUNT,RADIATOR LT	25727687	GM PART	3.86	INC	1
1709		MOUNT,RADIATOR RT	25727687	GM PART	3.86	INC	1
0757		HOSE,RADIATOR UPPER	25721594	GM PART	23.35	0.2	1
0758		HOSE,RADIATOR LOWER	25666930	GM PART	15.17	0.3	1
0766		PUMP,ENGINE COOLANT	12482903	GM PART	108.98	1.4	2
0762		PULLEY,COOLANT PUMP	24504931	GM PART	14.56	0.4	2
0980		A/C EVAC RECHRG & RCV	ADDITIONAL LABOR			1.0*	2
? 0731		CONDENSER,A/C	QUALITY REPL. PAR		143.05	INC	2
1661		CORE,A/C EVAPORATOR	52494341	GM PART	226.36	INC	2
0732		RECEIVER-DEHYDRATOR	1132750	GM PART	65.72	0.6	2
0738		HOSE,A/C	25712057	GM PART	119.77	0.4	2
) 0739		COMPRESSOR,A/C	LIKE KIND & QUAL.		245.00*	INC	2
0740		PIPE,A/C	25701691	GM PART	44.93	0.1	2
0789		PIPE,A/C	25624820	GM PART	33.51	0.1	2
1773		CASE,A/C INLET	52472162	GM PART	15.79	INC	2
1656		CASE,A/C UPPER	52491918	GM PART	32.65	0.3	2
1657		CASE,A/C LOWER	52474942	GM PART	32.65	INC	2
1857		CASE,A/C	52471658	GM PART	26.91	INC	2
1652		CASE,HEATER	52494326	GM PART	15.65	INC	2
1928		CASE,HEATER	52474942	GM PART	32.65	INC	2
: [illegible]14	07	PNL ASSEMBLY,INR FN LT	QUALITY REPL. PAR		175.00*	11.4	1
[illegible]14		PNL ASSEMBLY,INR FN LT	REFINISH			1.0	4
			1.0 Surface				
0130	07	REINF,INNER FENDER LT	12373951	GM PART	51.05	INC	1
: 0134	07	SIDE MEMBER,FRONT LT	QUALITY REPL. PAR		450.00*	3.7	1
: 0103		FENDER,FRONT LT	QUALITY REPL. PAR		200.00*	1.0	1
0103		FENDER,FRONT LT	REFINISH			2.5	4
			2.0 Surface				
			0.5 Edge				
: 0104		FENDER,FRONT RT	QUALITY REPL. PAR		150.00*	1.0	1
0104		FENDER,FRONT RT	REFINISH			2.5	4
			2.0 Surface				
			0.5 Edge				
0156		SHIELD,COMPUTER MOD LT	25171690	GM PART	17.54	INC	2
0136		ACTUATOR,A.B.S LT	12216557	GM PART	400.49	0.3	2
0138		VALVE,A.B.S. MODULE LT	26698056	GM PART	527.37	0.3	2
0092		MODULE,COMPUTER LT	12209624	GM PART	259.61	0.5	2
0370		COVER,JUNCTION BLOC RT	12161018	GM PART	5.65		2
0418		COVER,JUNCTION BLOC RT	25670007	GM PART	17.03		2
0784		ALTERNATOR ASSEMBLY	10464441	GM PART	238.63	INC	2
0890	01	HORN,HIGH NOTE	12366063	GM PART	37.86 -10	0.3	1
0775		ENGINE ASSEMBLY	LIKE KIND & QUAL.		1,450.00*	4.3	2
>>WITH 16,000 MI DAMRONS							
0796		TRANSAXLE ASSEMBLY	LIKE KIND & QUAL.		850.00*	3.9	2
>>WITH 16,000 MI DAMRONS							
[illegible]86		CANNISTER,FUEL VAPOR	17113332	GM PART	122.56	0.3	2

2000 BUICK PARK AVENUE STD 4 DR SEDAN
CLAIM # 283669

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0810	AIR CLEANER ASSEMBLY	25180254	GM PART	226.32		INC	2
[illegible]5	BRKT,COMPUTER MODULE	10476155	GM PART	14.73	-1	INC	2
[illegible]5	MODULE,IGNITION	10472401	GM PART	55.17	-1	0.2	2
0761	MODULE,IGNITION	10472401	GM PART	55.17		0.2	2
0765	MODULE,IGNITION	10472401	GM PART	55.17		0.2	2
0021	MODULE,COMPUTER	10494012	GM PART	173.69		INC	2
0790	MOUNT,ENGINE RT	25695085	GM PART	108.93		0.8	2
0835	MOUNT,TRANSMISSION FR	25736430	GM PART	115.79		0.2	2
0974	SUSPENSION ALIGN,FRT	ADDITIONAL LABOR				0.8*	2
0711	GEAR ASSY,STEERING	LIKE KIND & QUAL.		300.00*		2.5	2
0785	PUMP ASSY,POWER STRG	QUALITY REPL. PAR		175.00*		0.4	2
0794	RESERVOIR,P/S PUMP	REPLACE OEM		INC			2
0143	WINDSHIELD,TINTED	NAGS DW1296-GB		272.00*		0.0*	1
0150 01	RESERVOIR,W/S WASHER	12368645	GM PART	42.00		0.3	1
0349	MODULE,CRUISE CONTROL	25322268	GM PART	237.10		0.4	2
M28	BATTERY	QUALITY REPL. PAR		48.50*			1
	WIRE HARNESS	REPLACE OEM		850.00*		4.0*	2*

99 TTFMS

MC MESSAGE
01 CALL DEALER FOR EXACT PART # / PRICE
07 STRUCTURAL PART AS IDENTIFIED BY I-CAR

NAL CALCULATIONS & ENTRIES

[illegible]S PARTS	$ 5,691.53
OTHER PARTS	$ 6,153.06
PAINT MATERIAL	$ 279.80

ADJUSTMENTS	DISCOUNT	MARKUP	
LINE ITEMS	$ 14.15		
PARTS TOTAL			$ 12,102.24
TAX ON PARTS & MATERIAL @ 6.000%			$ 726.13

LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	$ 36.00	31.2	0.5	$ 1,131.20
2-MECH/ELEC	$ 85.00	29.2	1.8	$ 2,635.00
3-FRAME	$ 36.00		4.0	$ 144.00
4-REFINISH	$ 36.00	15.1		$ 543.60
5-PAINT	$ 18.00			

BOR TOTAL	$ 4,463.40
TAX ON LABOR @ 6.000%	$ 267.83
TAX ON SUBLET @ 6.000%	
SUBLET REPAIRS	
TOWING	
STORAGE	
OSS TOTAL	$ 17,560.03
LESS: DEDUCTIBLE	$ 500.00-

2000 BUICK PARK AVENUE STD R SEDAN
CLAIM # 283669

DATE 11-14-02
LOG -0

TOTAL $ 17,060.0 TOTAL LOSS

AN Y/06/05/00/01/00 CUM 06/05/00/01/00 Geocode: 33908 FT MYERS
PPL Yes Geocode: 33908 FT MYERS
P PENPRO W0405 ES LOG -0 11-14-02 16:00:01 EL 4.05 S08/02 DT09/02
(C) 1993 - 2002 ADP CLAIMS SOLUTIONS GROUP, INC.

HIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF CRASH PARTS
PPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE.
E AFTERMARKET CRASH PARTS USED IN THE PREPARATION OF THIS ESTIMATE ARE
RRANTED BY THE MANUFACTURER OR DISTRIBUTOR OF SUCH PARTS RATHER THAN THE
NUFACTURER OF YOUR VEHICLE.

****
ITS ESTIMATE HAS BEEN APPROVED BY APEX ADJUSTMENT, INC.

PERVISOR:..... DATE:.....

REED AT:..... REPAIR FACILITY BY:..... DATE:.....
****

2000 BUICK PARK AVENUE STD R SEDAN
CLAIM # 283669

DATE 11-14-02
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Estimate Summary Page
LINNIE MATHEWS

R TOTAL	$ 17,560.00
LESS: DEDUCTIBLE	$ 500.00-
ET TOTAL	$ 17,060.00

DP PENPRO W0405 ES LOG -0 11-14-02 16:00:01 REL 4.05 S408/02 U/09/02
(C) 1993 - 2002 ADP CLAIMS SOLUTIONS GROUP, INC.

QUALITY REPLACEMENT PARTS REPORT

CD LOG NO -0 DATE 11-14-02

:HICLE
2000 BUICK PARK AVENUE STD 4 DR SEDAN
6CYL GASOLINE 3.8

'TIONS
DRIVER POWER SEAT HEATED REMOTE CONTROL MIRRORS
STRG WHEEL MTD RADIO CONTROLS

RT DESCRIPTION	SUPPLIER PART NUMBER	SUBSTITUTED FOR OEM PART NUMBER	SUPPLIER CODE	CLS	SRC
ONT END PANEL AND LAMPS					
rille Assembly					
	GM1200409	25638507	>001		1
eadlamp Assy,Halogen LT					
	20-5230-00	25689659	>005		1
	GM2502160MQVP	25689659	004		1
	B12018	25689659	>002		1
	GM2502160	25689659	001		1
cadlamp Assy,Halogen RT					
	20-5229-00	25689660	>005		1
	GM2503160MQVP	25689660	004		1
	B12017	25689660	>002		1
	GM2503160	25689660	001		1
arklamp Assembly LT					
	GM2520157MQVP	5978311	>004		1
	12-6050-01	5978311	005		1
	GM2520157	5978311	>001		1
OLING AND AIR CONDITIONING					
ondenser,A/C					
	CND40091	52484260	001		1
	200153	52484260	>006		1
	CND40091	52484260	004		1
	4784	52484260	>003		1

* ESTIMATE TOTAL IS BASED ON PRICE QUOTED BY THIS SUPPLIER

Y TO CLASSIFICATION/SOURCE CODES

S = CLASSIFICATION CODE:
C - CAPA CERTIFIED PART QUOTED BY LISTED SUPPLIER
M - REMANUFACTURED/REBUILT PART
R - RECONDITIONED PART
C = SOURCE CODE:
1 - NON ORIGINAL EQUIPMENT MANUFACTURER PART
3 - ORIGINAL EQUIPMENT MANUFACTURER (OEM) PART

TAILED DISTRIBUTOR LIST

01 - PXN1368

KEYSTONE AUTO
9970 NW 89TH COURT
MEDLEY, FL 33178
(888) 848-6500 (305) 885-6500

02 - PXN4951

UNIQUE IND
11701 NW 102 ROAD #17
MEDLEY, FL 33178
(800) 566-0800 (305) 888-4466

03 - PXN6692

1-800 RADIATOR
2990 BAY VISTA COURT
BENICIA, CA 94510
(800) 723-4286 (707) 747-7400

04 - PXN9202

KEYSTONE NNPP
9970 NW 89TH COURT
MEDLEY, FL 33178
(888) 848-6500 (305) 885-6500

05 - PXN9547

1001 HEADLIGHTS
15146 14TH STREET
DADE CITY, FL 33523
(866) 567-3500 (352) 567-6593

06 - PXN9584

MODINE AFTERMARKET
3310 HANSON STRRET/LIFT
FORT MYERS, FL 33916
(941) 332-2183 (000) 000-0000

(C) 1993 - 2002 ADP CLAIMS SOLUTIONS GROUP, INC.

SUMMARY SHEET

APEX ADJUSTMENT INC.
5701 STIRLING ROAD
DAVIE, FL 33314
(954) 316-5100

ISURED: [redacted]
AIMANT: INSURED
:LE #: 75166
XATION: RESIDENCE

CLAIM #: 283669
APPRAISER: LONNIE MATHEWS
[ ] ESTIMATE COPY TO OWNER
[ ] ESTIMATE COPY TO SHOP

] VEHICLE DRIVABLE [ ] REPAIRABLE [ ] AGREED ON PRICE

PRAISER ESTIMATE: $.
IOP ESTIMATE: $.
GREED NET PRICE: $.

REPAIR
FACILITY: TOTAL LOSS
CONTACT:

] QRP SEARCH [ ] QRP APPLICABLE [ ] QRP AVAILABLE
] LKQ SEARCH [X] LKQ APPLICABLE [X] LKQ AVAILABLE

CYCLED PART SUPPLIERS CALLED:
PPLIER 1: SUPPLIER 2: SUPPLIER 3:
NTACT: CONTACT: CONTACT:

] RENTAL VEHICLE RENTAL AGENCY:
YS TO REPAIR: 12 DATE STARTED: - - RENTAL PERIOD (DAYS): 12

D DAMAGE
] POSSIBILITY OF SUPPLEMENT
] DRAFT ISSUED

AFT NUMBER:
GULATION NUMBER:

OLD DAMAGE AMOUNT: $.
SUPPLEMENT AMOUNT: $.
BETTERMENT TOTAL:
ALLOWANCES: $.
TOW:
DEDUCTIBLE: $ 500.00
NET TOTAL: $ 17,060.00

] TOTAL LOSS [ ] TLA SENT [ ] ADJUSTOR NOTIFIED [ ] PERMISSION TO MOVE VEHICLE [ ] VEHICLE MOVED

OCK NUMBER:
TE CONTACTED: - -
ILY STORAGE RATE: $.

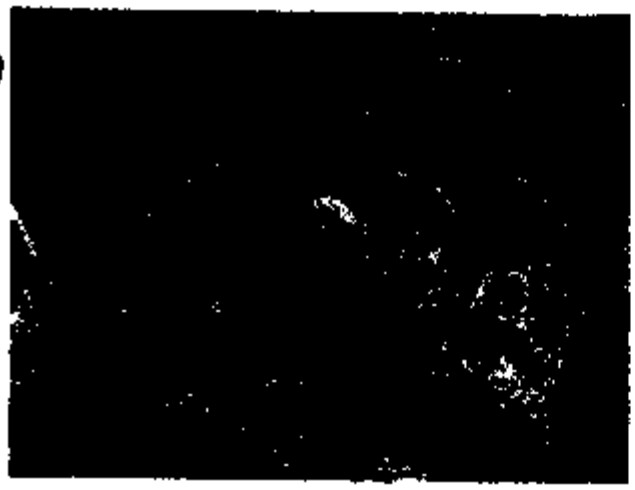
SALVAGE LOCATION:
SALVAGE VALUE: $.
TOWING AND STORAGE: $.

MMENTS:
E NOTES:

NOTES

CLAIM # 283669
[redacted]URED [redacted]
[redacted]IMANT INSURED

HE VEH WAS INSPECTED AT THE OWNERS RESIDENCE. THE VEH HAD CAUGHT FIRE UNDER THE HOOD WHEN THE OWNER ATTEMPTED TO START THE VEH.THE FIRE GOT SO HOT THAT THE HOOD PANEL MELTED ALONG WITH THE ENGINE AND ALL THE TRANSMISSION.THE FR NT BUMPER,FENDERS,SIDE PANELS,INTERIOR PANELS,AND ALL ELECTRAL WIRES WERE ESTROYED.THERE WAS NO PRIOR DAMAGE TO THE VEH. LKQ SEARCH WAS CONDUCTED AND SOME PARTS WERE NOT COST EFFICTIVE.NADA BOOK VALUE IS $18,350 X .08=$14,680 HE VEH IS A TOTAL LOSS. NO COPY TO THE OWNER OR SHOP AS PER YOUR GUIDE LIN S. THE VEH IS STILL IN THE OWNERS GARAGE. THERE WAS NO TOW BILL.BRISTOL WES TOTAL LOSS FORM SENT BY FAX

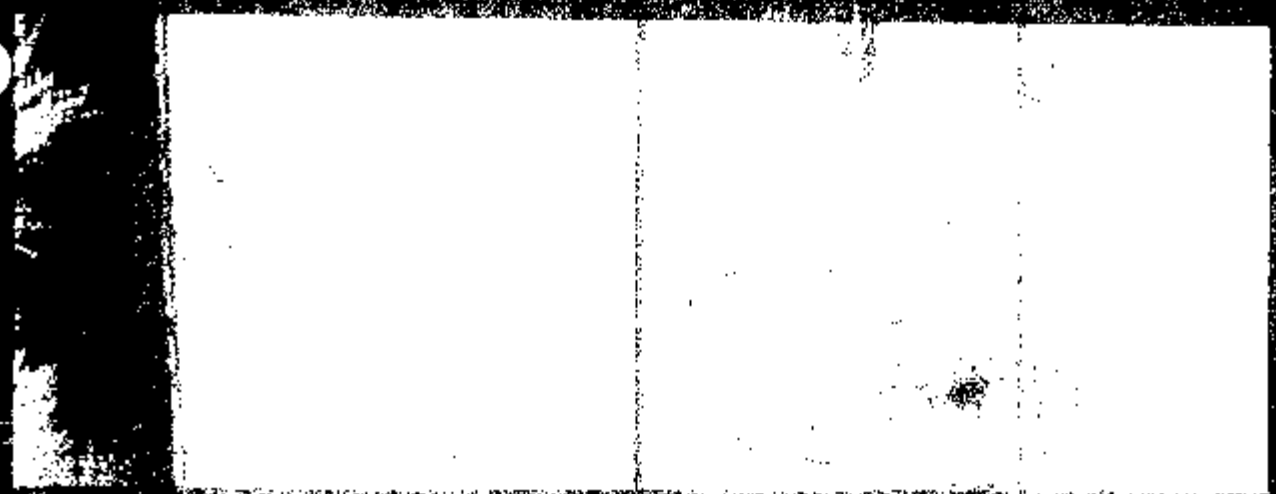


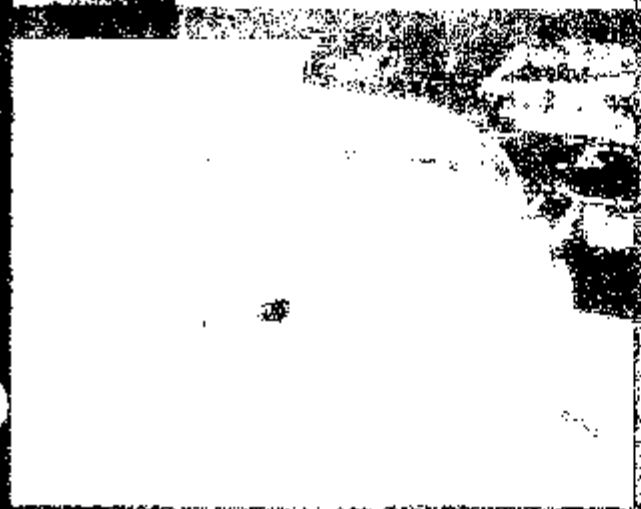
Metro Appraisals
5444 Bay Center Dr
Tampa FL 33609
Phone 877-853-7614 Fax 813-657-3949

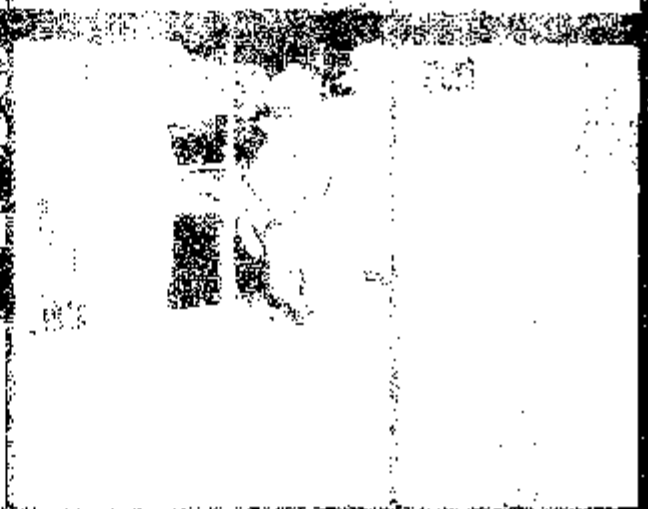
Claim No 283669 Adjuster ELLEN
Owner LAURIE THOMPSON Phone 506
Date 11/8/02 DRP No 75166

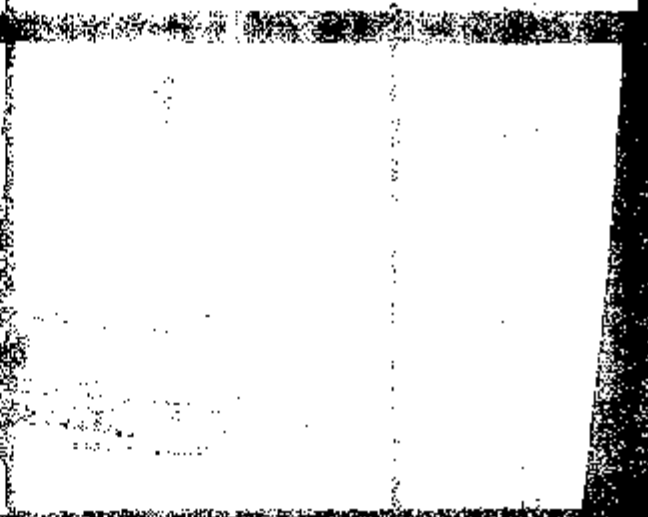
2000 Buick Park Avenue

Printed with Eazyimage from GO Media Inc. 1-888-848-7893 - www.goGlass.com









Metro Appraisals
5444 Bay Center Dr
Tampa FL 33609
Phone 877-853-7614 Fax 813-867-3949

Claim No 283667 Adjuster ELLEN
Owner LAURIE THOMPSON Number 606
DLoss 11/8/02 DRP No 75156

2600 Buick Park Avenue

Printed with Easyimage from GO Media Inc. 1-888-846-7860 - www.goClaim.com

RICHARD SCHWARTZ INVESTIGATIONS INC. Agency License No. A9400153
RMS Investigative Engineering Inc. License No. E80006912
4800 S.W. 64th Avenue, Suite 105G • Davie, Florida 33314
Mailing Address: P.O. Box 551376 • Davie, Florida 33355

Ms. Ellen Shifrin, Claims Adjuster
BRISTOL WEST INSURANCE COMPANY
5701 Stirling Road
Davie, Florida 33314

RE:	Insured:	[redacted]
		2000 Buick Park Avenue
	Claim No:	2002-83669
	D.O.L.:	11-08-02
	Our File No:	03-2342

FIRE INVESTIGATION REPORT

Date of Report: January 14, 2003

Lead Investigator: Richard M. Schwartz, CFEI, CFII
Florida Licensed Investigator #C8600879

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Table of Contents

I. Origin and Cause Report

II. Photographic Documentation

I. Origin and Cause Report

RICHARD SCHWARTZ INVESTIGATIONS INC. AGENCY LICENSE No. A9400153
RMS INVESTIGATIVE ENGINEERING INC. LICENSE No. E8000012
4800 S.W. 64TH AVENUE, SUITE 105G • DAVIE, FLORIDA 33314
MAILING ADDRESS: P.O. BOX 551376 • DAVIE, FLORIDA 33355

Ms. Ellen Shifrin, Claims Adjuster
BRISTOL WEST INSURANCE COMPANY
5701 Stirling Road
Davie, Florida 33314

RE:	Insured:	[redacted]
		2000 Buick Park Avenue
	Claim No:	2002-83669
	D.O.L.:	11-08-02
	Our File No:	03-2342

January 14th, 2003

Dear Ms. Shifrin:

PURPOSE OF THE ASSIGNMENT

We received the assignment to inspect the 2000 Buick passenger automobile to determine the origin and cause for the fire occurrence. The assignment included instructions to limit our inspection to non-destructive and non-invasive techniques.

The following are the results of our investigation.

PRELIMINARY REMARKS

The assignment was received on January 6th, 2003 and arrangements were made to conduct an inspection the following day Tuesday, January 7th, 2003. The inspection took place at Copart's Salvage Yard in Gibsonton, Florida. The vehicle was identified through Copart stock number 9064922.

The following are the results of our inspection.

954.327.8909/LOCAL • 1.800.FIRE.103/TOLL FREE • 954.327.8986/FAX
WEBSITE: HTTP://WWW.RSIFIRE.COM • E-MAIL: RSIFIRE@RSIFIRE.COM

Insured: Mr. [redacted]
Our File: 03-2342

DESCRIPTION OF THE VEHICLE

The vehicle is described as a 2000 Buick Park Avenue, 4-door passenger automobile that is gold in color. The vehicle was further identified through a vehicle identification number 1G4CW54K0Y4239665. This vehicle was manufactured in March of 2000. The vehicle was not equipped with a license tag at the time of our inspection.

INSPECTION OF THE EXTERIOR

Inspection of the exterior of the automobile revealed fire patterns emanated from the forward area of the engine compartment. No physical evidence of fire damage was noted to the passenger compartment, window glass, windshield or rear trunk area.

INSPECTION OF THE INTERIOR

Inspection of the interior of the passenger compartment revealed that the vehicle was equipped with a split bench seat that included power controls for both the front driver's seat the front passenger's seat. The rear seat was a full bench seat.

The vehicle was further noted to be equipped with power windows, power door locks, air bags on both the driver's side and passenger side. The vehicle was also equipped with an automatic transmission that uses a column mounted shift lever.

Examinations of the fully electronic dash area of the vehicle revealed no physical evidence of fire damage. Some evidence of light smoke and soot staining was noted to the interior. The vehicle was also equipped with an AM/FM cassette deck and CD unit.

Overall examinations made of the interior of the automobile revealed fire patterns emanated from and were confined to the engine compartment area.

INSPECTION OF THE ENGINE COMPARTMENT

Inspection of the engine compartment area of the vehicle revealed heavy fire damage noted to the forward and center areas of the engine compartment. This vehicle is equipped with a V-6 transverse mounted engine that utilizes multi-port fuel injection.

Examinations made of the engine oil and transmission fluid levels revealed them to be full and at their proper levels.

Examinations of the brake fluid reservoir and the power steering fluid reservoir revealed some fluid still remaining although the reservoirs were partially consumed during the fire occurrence.

Continued examinations made within the engine compartment revealed the vehicle storage battery was located in the right front corner of the engine compartment and was still connected. Examinations of this area revealed burn damage occurring to the driver's side, and rear and top areas of the battery. This further indicates that fire communicated from the front center area of the engine compartment laterally to the vehicle's storage battery.

No physical evidence of arcing or shorting to the battery cables was noted. The vehicle's fan belt was partially consumed during the fire occurrence.

Overall examinations made within the engine compartment area of the vehicle indicates that fire originated from the forward fuel rail area, from what appears to be a leak and/or malfunction from the vehicle's fuel injection system. Fire patterns indicate an avenue of travel from this point of origin communicating to the remainder of the combustibles within the area.

OTHER RELEVANT INFORMATION

Information provided to this investigator at the time of receipt of the assignment from your office-included information that the insured was attempting to start the vehicle at approximately 11:00 in the morning. The insured reported hearing a "popping" sound and saw smoke coming immediately from under the hood.

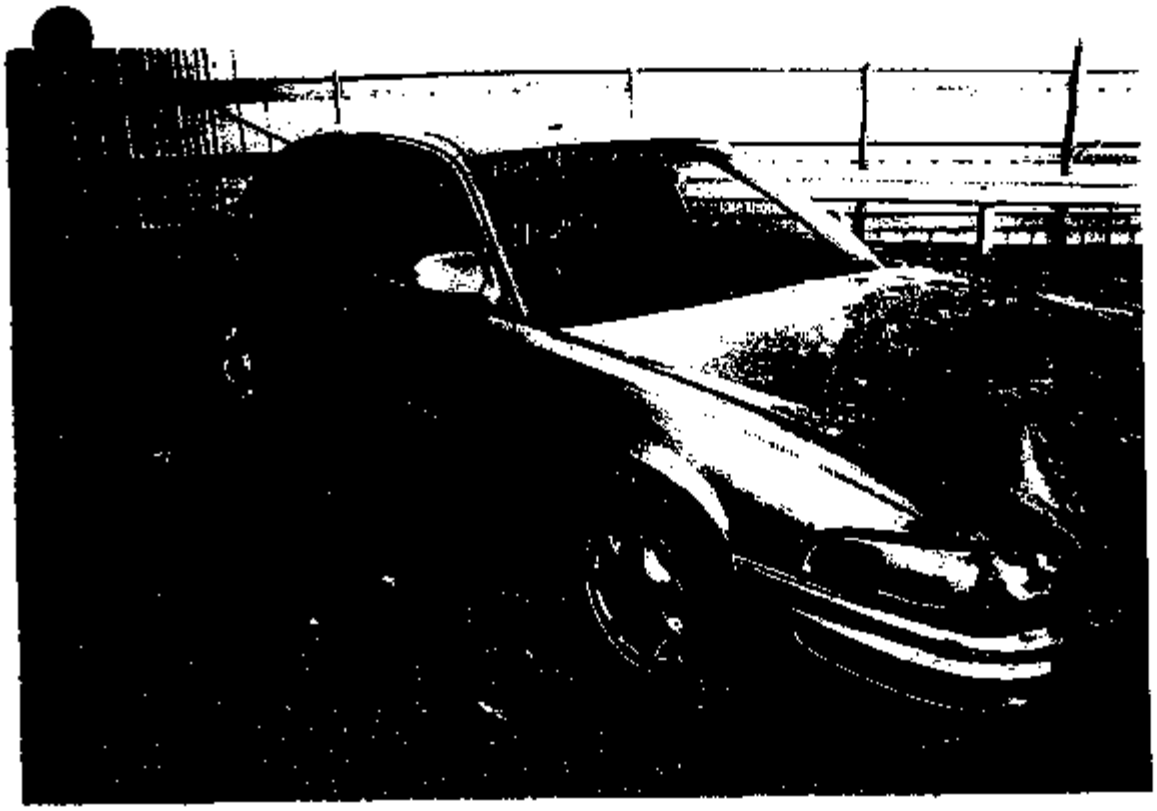
The only other information provided to this firm was that the vehicle fuel pump was repaired in excess of one year prior to the fire occurrence. No other problems were reported by the insured at the time the claim was reported.

CONCLUSION

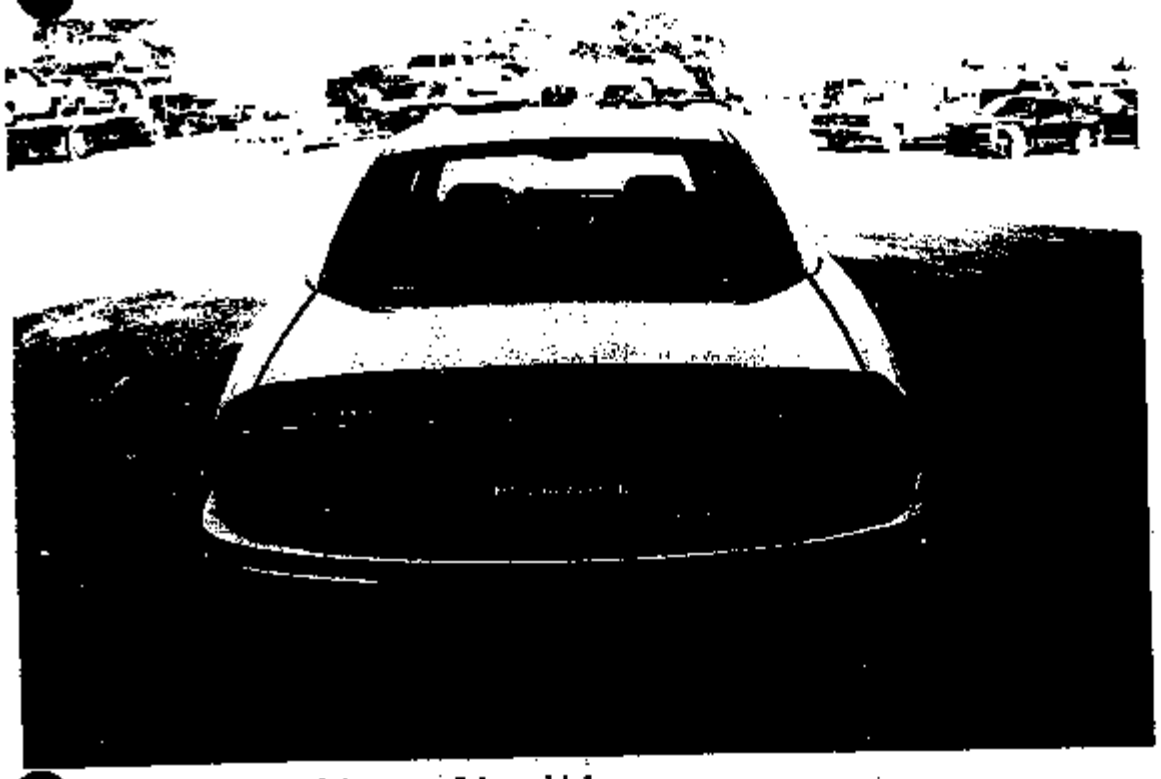
Based upon our inspection and investigation to date it is the opinion of this investigator that the fire occurrence is the result of a leak and/or malfunction in the vehicle's fuel injection system in the area of the forward fuel rail. This leak resulted in atomized fuel being sprayed and / or leaked onto the top center area of the engine compartment, where it was subsequently ignited by the vehicle's engine and/or engine exhaust components during the vehicle's starting procedure.

Photograph #1: View of the front of the vehicle

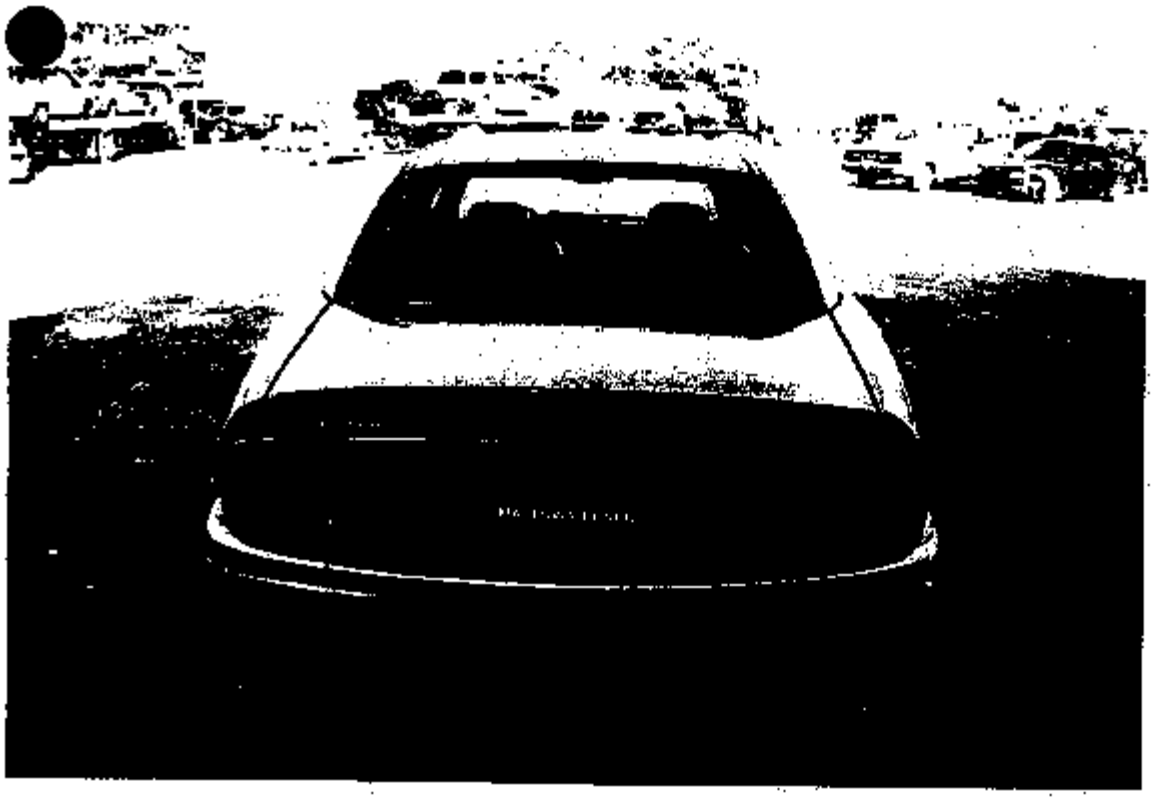
Photograph #2: View of the left and sides area of the vehicle



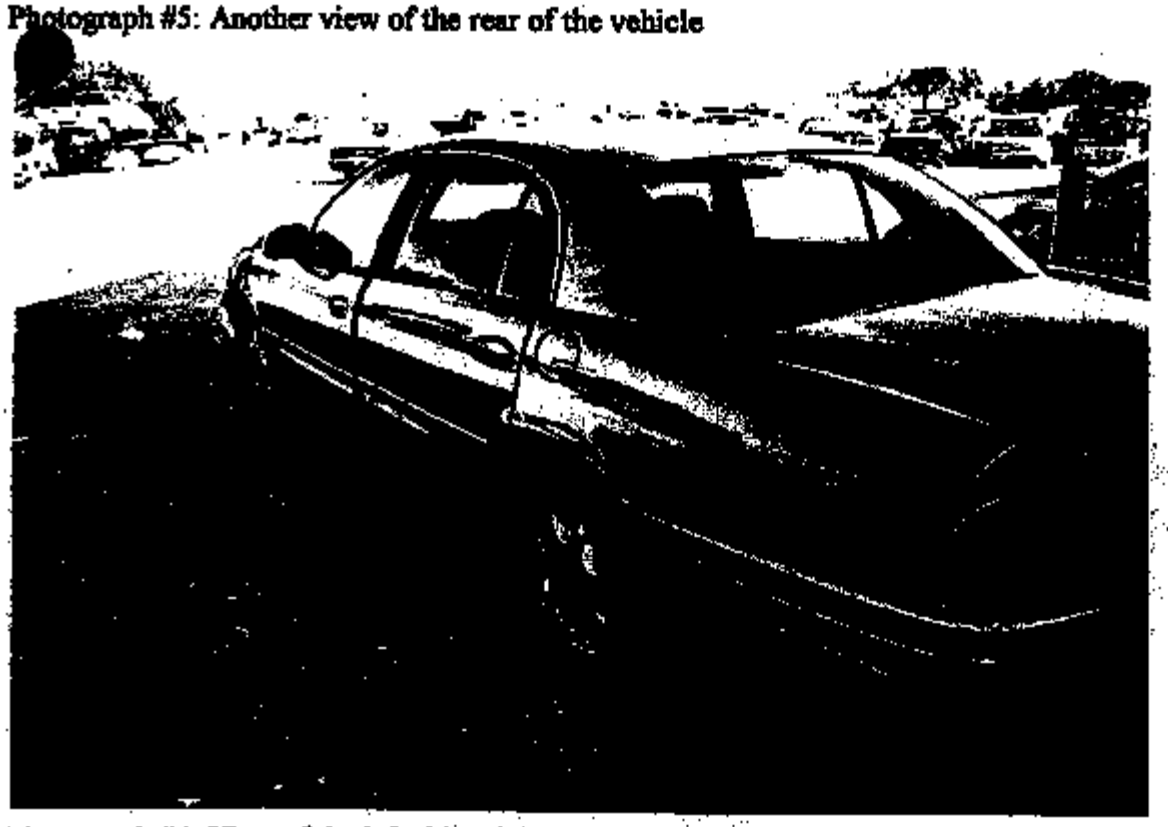
Photograph #3: View of the right side of the vehicle



Photograph #4: View of the rear of the vehicle



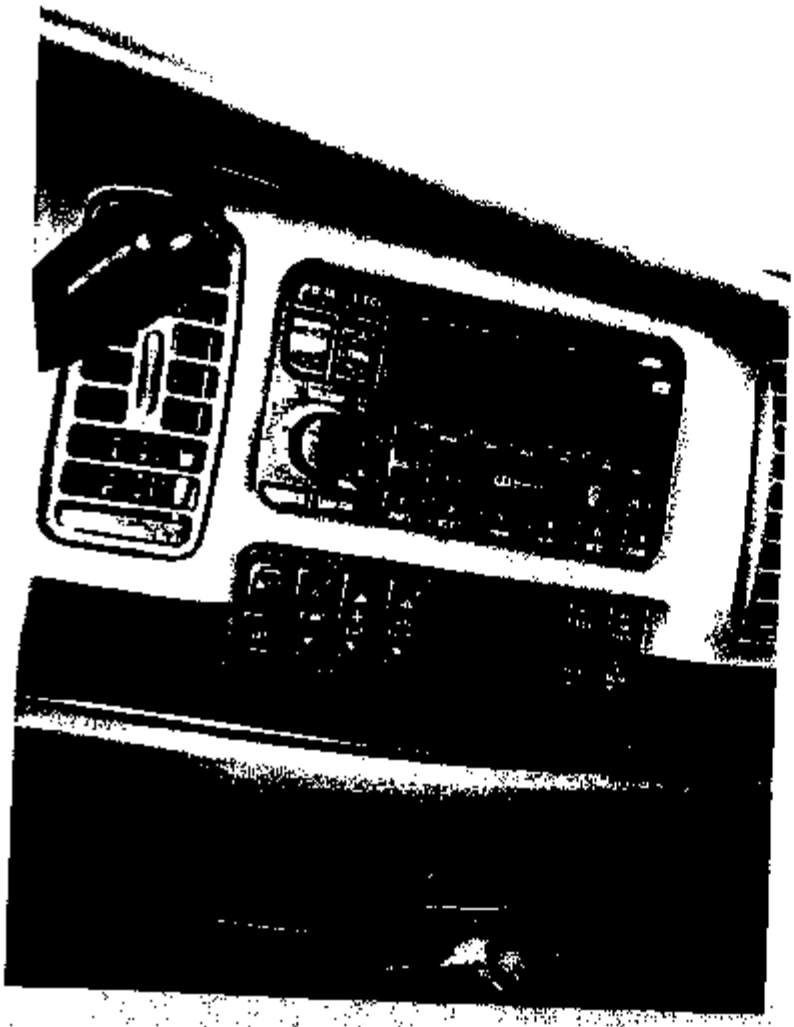
Photograph #5: Another view of the rear of the vehicle



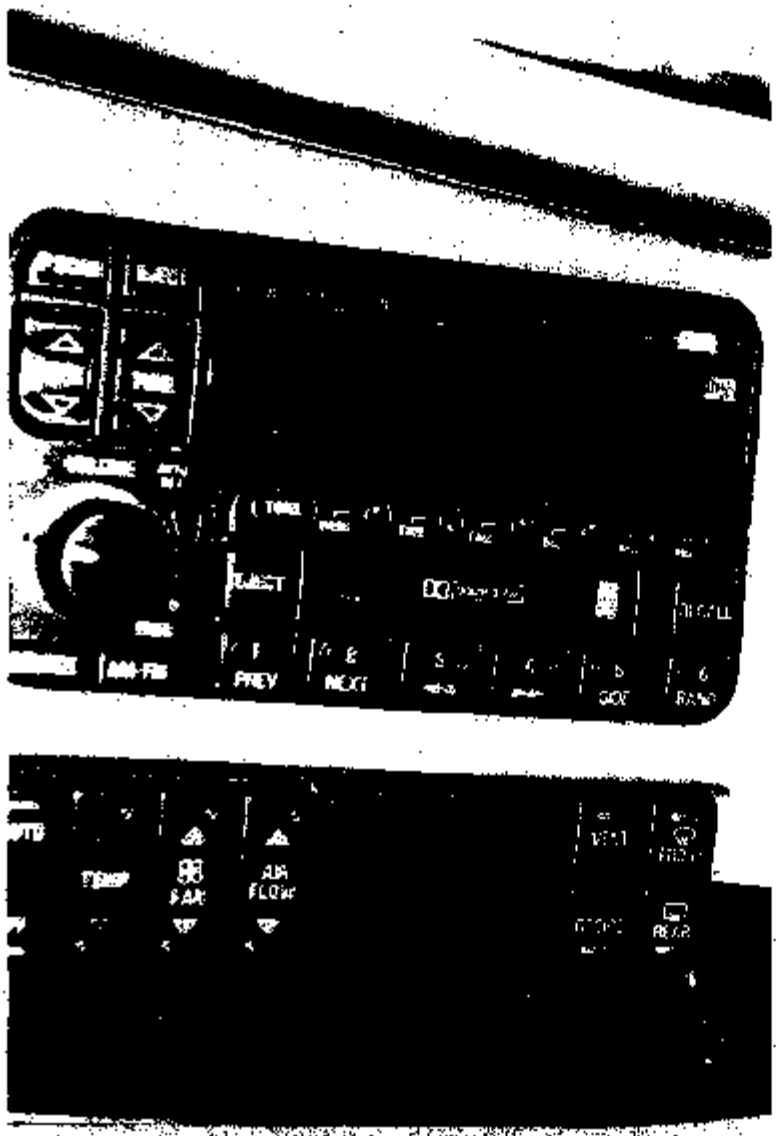
Photograph #6: View of the left side of the vehicle taken from the rear

Photograph #7: View of the rear of the passenger compartment

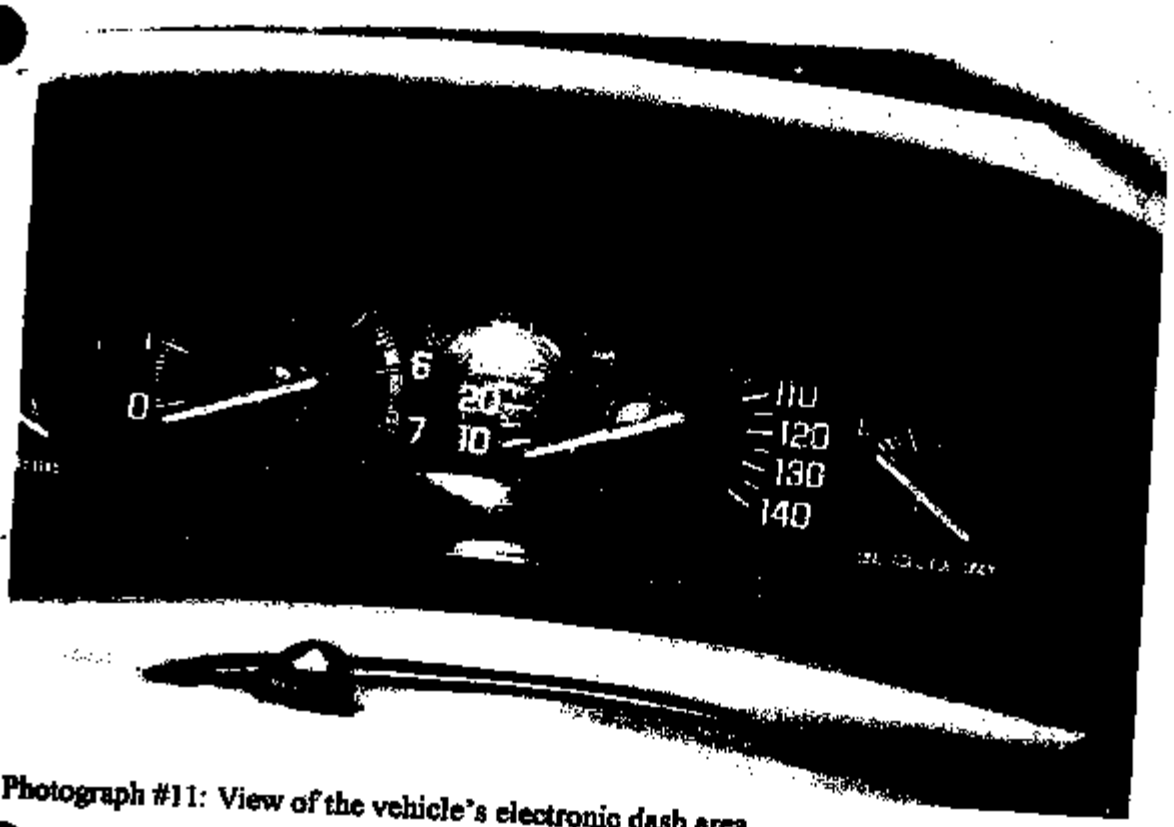
Photograph #8: View of the front of the passenger compartment



Photograph #9: View of the center dash area



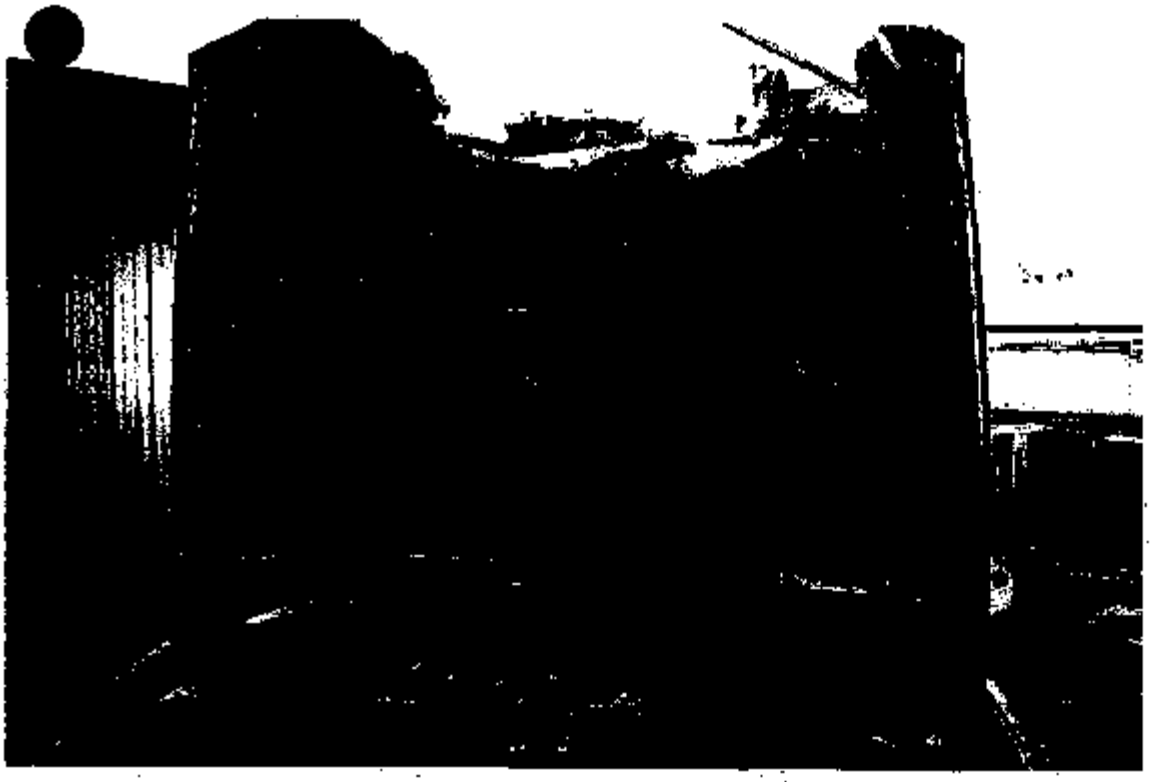
Photograph #10: View of the vehicle's stereo and sound equipment



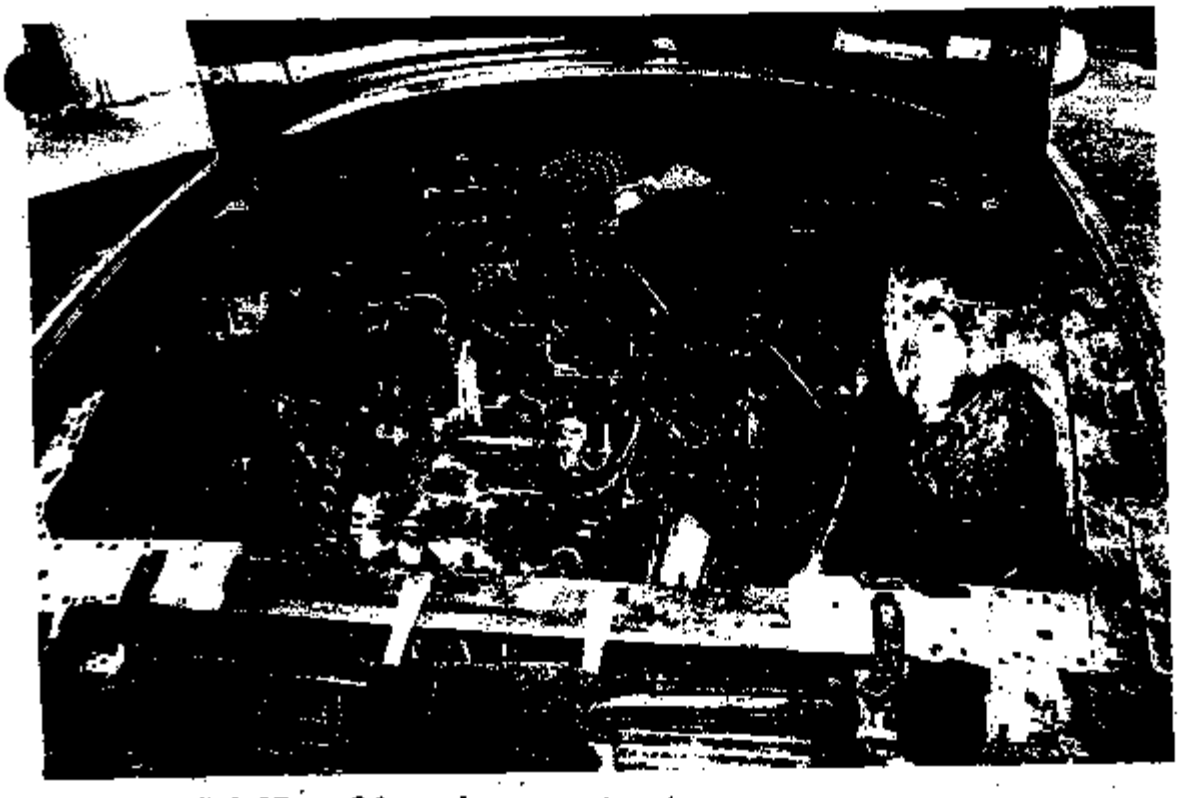
Photograph #11: View of the vehicle's electronic dash area

Photograph #12: View of the front grill and fire damage

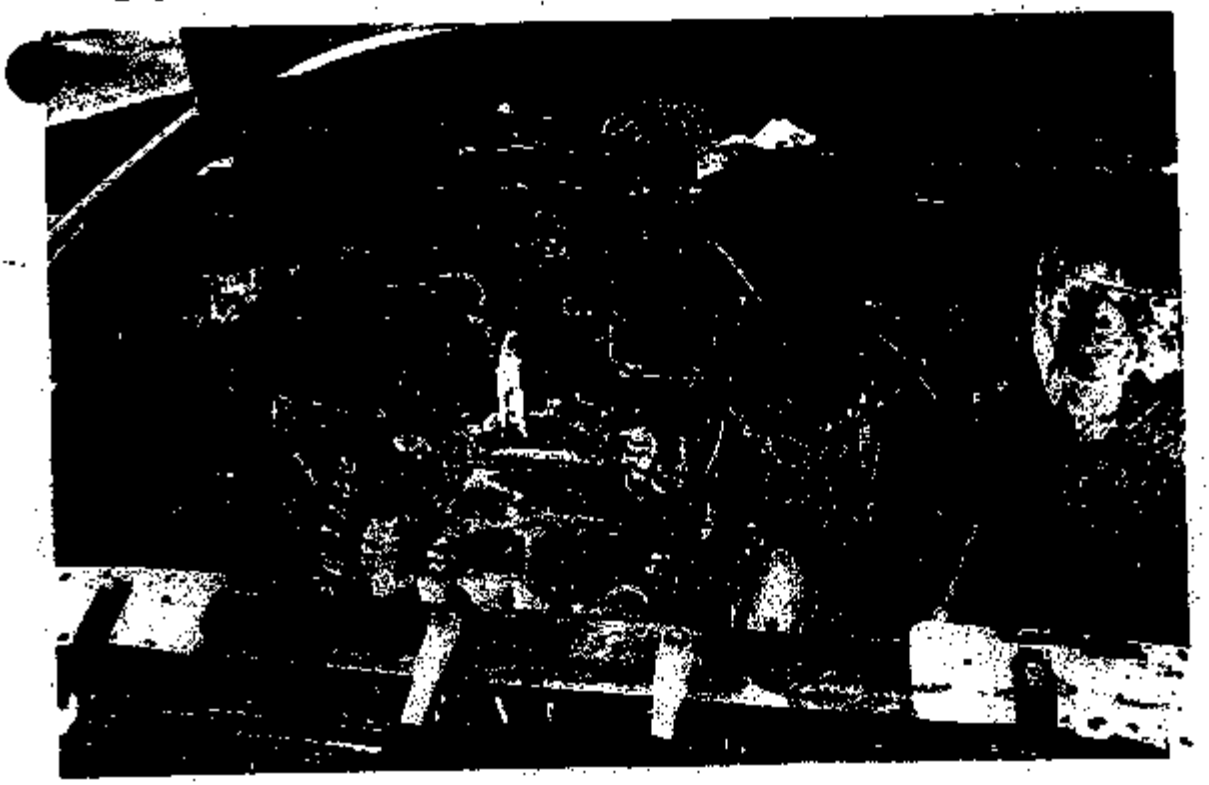
Photograph #13: Another view of photograph #12



Photograph #14: View of the underside of the engine hood



Photograph #15: View of the engine compartment



Photograph #16: Another view of the engine compartment

Photograph #17: View of the engine compartment taken from the driver's side

Photograph #18: View of the engine compartment taken from the passenger's side

Photograph #19: Another view of photograph #18

Photograph #20: View of the front center area of the engine compartment

Photograph #21: View of the area of origin

Photograph #22: Another view of the area of origin

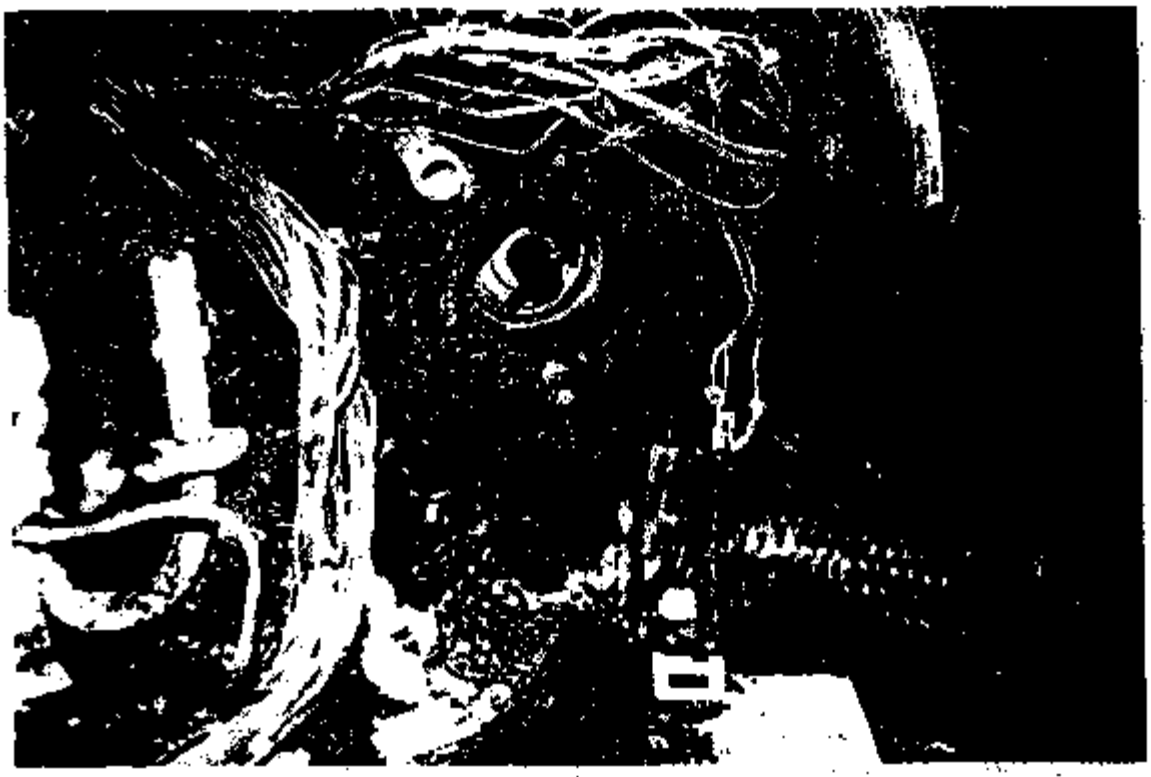
Photograph #23: View of the right side of the front fuel rail

Photograph #24: View of the left side of the front or forward fuel rail

Photograph #25: View of the area of the left side of the engine

Photograph #26: Another view of the left or driver's side area of the engine

Photograph #27: View of the upper radiator hose inlet



Photograph #28: Another view of the radiator hose

Photograph #29: View of the vehicle's storage battery still connected

Photograph #30: Another view of photograph #29

We would like to thank you for the opportunity to be of assistance to you and your staff. If you have any further questions on this or any other matter, please do not hesitate to contact our office.

Respectfully submitted,

RICHARD SCHWARTZ INVESTIGATIONS, INC.

Richard M. Schwartz, President
CFEI, CFII, #3637-497I
Florida Licensed Investigator #C8600879

Enclosure:
Invoice

457179

esis

ESIS, Inc.
300 Renaissance Center
mail code: 482 C20 D71
Detroit, MI 48265

313.665.3402 tel
313.665.0911 fax

joyce.jackson@esis.com
www.esis.com

Joyce Jackson
Claims Administrator

March 27, 2003

Carl Frames
State Farm Insurance
PO Box 1389
Pine Buff, AR 71613

Dear Mr. Frames:

This will acknowledge your claim on the above-referenced matter. In order to evaluate your claim, the following documents and information are respectfully requested:

1. A copy of your expert report with photographs, which states your theory of liability. (Allegation)

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator note anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If repairs and maintenance were performed by the vehicle owner, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment which may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the vehicle owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Provide proofs of the transmission and engine oil levels, if applicable.

11. Was there any recall notices sent out to the claimant on this vehicle?

esis

12. Location of the accident.

13. VIN, make year and model of vehicle.

14. Injuries if any.

Upon receipt of the above-requested information and documentation, further review of this matter will be complete. During this entire process, the subject vehicle should remain available for inspection, if necessary. We would not desire to inspect the vehicle at this time.

If you have any questions, please feel free to contact me at 1.800.888.0164.

Sincerely,

Joyce R. Jackson

State Farm Insurance Companies®

No OMNI
No SP
No Vpell
3/14/03

March 13, 2003

Pine Bluff Service Center
PO Box 1389
Pine Bluff, AR 71613
Phone: (870) 541-4160

HEIEN/Jacks
457179

ESIS/GM Claims
Renaissance Center
PO Box 300
Mail Code 482C20D71
Detroit MI 48265-0300

RECEIVED
MAR 17 2003
ESIS-GM CLAIMS UNIT

Re: Our Claim Number: 04-1369-496
Our Insured: [redacted]
Date of Loss: 2-6-2003
Vehicle: 1999 Buick LeSabre
VIN # 1G4HP52K7XH422168

Dear Sirs:

The identified 1999 Buick LeSabre is insured by State Farm Mutual Automobile Insurance Company. This 1999 Buick LeSabre experienced an explosion and fire in the engine compartment.

State Farm® would like to give you an opportunity to inspect the 1999 Buick LeSabre and give you advance notice of our potential subrogation claim. Please contact me at 870-541-4161 to set up a time for your inspection.

Sincerely,

Carl Frames

Carl R. Frames
Claim Representative
1-800-762-0922

State Farm Mutual Automobile Insurance Company

CRF/bn/041/0313020

457199

Mariano Spalla
Claims Administrator
ESIS GM Central Claims

ESIS

An Insurance Services Company

200 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3603
Facsimile 313.665.0911

March 26, 2003

State Farmer Insurance
8614 Giles Road
La Vista, NE 68128

Your Claim Number:	15-3162-026
Your Insured:	[redacted]
Our File Number:	457199
Our Client:	General Motors Corporation
Date of Event:	1/23/03

Dear Mr. Brezenski:

We are the third-party administrators on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning that you sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

- Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals, as they may not be returned.
- A copy of the police and/or fire report.
- A statement from the operator of the vehicle, this should include events prior to and immediately following the incident.
- Advise if the vehicle owner and/or operator noted anything unusual about the vehicle prior to the incident. (Electrical / Mechanical):
- Provide copies of all maintenance (this is to include oil changes), warranty, and repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
- Advise if any accessories been added to the vehicle since the purchase? (Radio, Alarm, Telephone, Radar Detector, Equalizer, CD player) If applicable, provide copies of receipts and/or invoices for installation of said equipment.
- Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

- Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Marianne Spalla
Claims Administrator

State Farm Insurance Companies

457199

State Farm Insurance
8814 Giles Road
La Vista, NE 68128
Phone: (402) 597-5500
Watts: (800) 882-7613
Fax: (402) 597-5801

March 11, 2003

ESIS/GM Claims-Renaissance Center
PO Box 300
Mail Code 482C20D71
Detroit, MI 48265-0300

RECEIVED
MAR 18 2003
ESIS-GM CLAIMS UNIT

RE: Claim Number: 15-3162-026
Date of Loss: January 23, 2003
Our Insured: [redacted]
Vehicle: 1998 Oldsmobile 88 4 Door Sedan
VIN: 1G3HN52K4W4836024

Dear ESIS/GM Claims:

This State Farm insured vehicle was involved in a fire loss. We settled a claim with our insured in the amount of $5,216.89, which includes our insured's deductible.

Our investigation revealed the cause of the loss was due to an explosion in the intake manifold.

Enclosed is the documentation of State Farm's claim. The evidence is being held for your inspection. You may contact me at (402) 597-5537 to make arrangements to inspect the parts.

Please consider this letter as our demand to ESIS/GM for reimbursement of $5,216.89.

Sincerely,

Jason Brezenski
Claim Representative
(402) 597-5537

State Farm Mutual Automobile Insurance Company

TERRY THOMAS AUTO CENTER

58649 Locust Ave.
Glenwood, IA 51534
712-527-3181
1-888-298-3181

THE SELLING DEALER MAKES NO WARRANTY OF ANY KIND WHATSOEVER AS TO THE MERCHANTABILITY OF THE PRODUCTS LISTED HEREON OR AS TO THEIR FITNESS FOR ANY PARTICULAR PURPOSE. ANY WARRANTY WHICH MAY EXIST IS AN AGREEMENT SOLELY BETWEEN THE MANUFACTURER AND THE PURCHASER.

CUSTOMER NO.	SALESMAN	TOTAL	DELIVERY DATE	INVOICE NO.
3817	DALE EAGE DONE		03/10/03	[illegible]
[redacted]	LICENSE NO. / 05.00 / MILEAGE 78583		DATE	STOCK NO.
	TERMS / MONTHLY PAYMENT: CASH/CHECK/CREDIT CARD		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1G3NH52K4W6320024		ENGINE/MOTOR NO.	PRODUCTION DATE
	P.O.E. NO.	P.O. NO.	R.O. DATE 03/10/03	
	SALESMAN PHONE	COMMENTS		

LABOR & PARTS

3PT 2x72	[illegible]	100.00
	[illegible]	

PARTS

	QTY			
3PT 1	1	[illegible]	[illegible]	[illegible]
		[illegible]	[illegible]	[illegible]
		[illegible]	[illegible]	[illegible]

[illegible]	[illegible]	[illegible]

TOTALS

[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]
	[illegible]	372.37

THANK YOU FOR YOUR BUSINESS

CUSTOMER SIGNATURE

ET 312-3
3-11-03

Attn Jason

TERRY THOMAS AUTO CENTER

58649 Locust Ave.
Glenwood, IA 51534
712-527-3181
1-888-298-3181

THE SELLING DEALER MAKES NO WARRANTY OF ANY KIND WHATSOEVER AS TO THE MERCHANTABILITY OF THE PRODUCTS LISTED HEREON OR AS TO THEIR FITNESS FOR ANY PARTICULAR PURPOSE. ANY WARRANTY WHICH MAY EXIST IS AN AGREEMENT SOLELY BETWEEN THE MANUFACTURER AND THE PURCHASER.

Sam 15-3162-026

3817	WALT 5004		0212600	BUR125527
[redacted]	05.00	78722		
	1G3NB52K4W6 9 6024			
			A.O. DATE 01/03/03	

MISC. CODE ..... DESCRIPTION ..... AMOUNT
JOB # A AS NEW SERVICE

COMMENTS
[redacted]

TOTALS

[ ] CASH [ ] CHECK CK. NO. [ ]
[ ] VISA [ ] MASTERCARD [ ] DISCOVER
[ ] AMER. EXPRESS [ ] OTHER

[redacted]

Paid 3-4-03
312-1

TERRY THOMAS AUTO CENTER

58649 Locust Ave.
Glenwood, IA 51534
712-527-3181
1-888-298-3181

THE BELOW DEALER MAKES NO WARRANTY OF ANY KIND WHATSOEVER AS TO THE MERCHANTABILITY OF THE PRODUCTS LISTED HEREON OR AS TO THEIR FITNESS FOR ANY PARTICULAR PURPOSE. ANY WARRANTY WHICH MAY EXIST IS AN AGREEMENT SOLELY BETWEEN THE MANUFACTURER AND THE PURCHASER.

CUSTOMER NO. 3817	ADVISOR WALT		INVOICE DATE 02/24/03	INVOICE NO. 0WC012627
[redacted]	LABOR RATE 85.00	78777		
	YEAR/MAKE/MODEL 2000 OLDSMOBILE		DELIVERY DATE	DELIVERY TIME
	VEHICLE I.D. NO. 1G3NH52K4YC[illegible]			
	K.T.E. NO.	K.T.E. NO.	K.T.E. DATE 01/29/03	

LABOR & PARTS
JOB # 1 10/200 [illegible] 1238.00

QTY	PART NUMBER	DESCRIPTION	UNIT PRICE	
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

SUBLET
JOB # 1 [illegible] [illegible] [illegible] [illegible]

G.O.G. & SUPPLIES
JOB # 1 2.0 5 QUARTS 10W30 [illegible] 6.50

(CONTINUED ON NEXT PAGE)

[redacted]

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

AUTO PAYMENTS BY COL

[redacted]

[redacted]

date of loss
01-23-03

COL 312

C denotes consolidated payment
P denotes previous data
E denotes EFT payment

col: 312 indemnity: 4,916.89 dir recv: 0.00 expense: 0.00

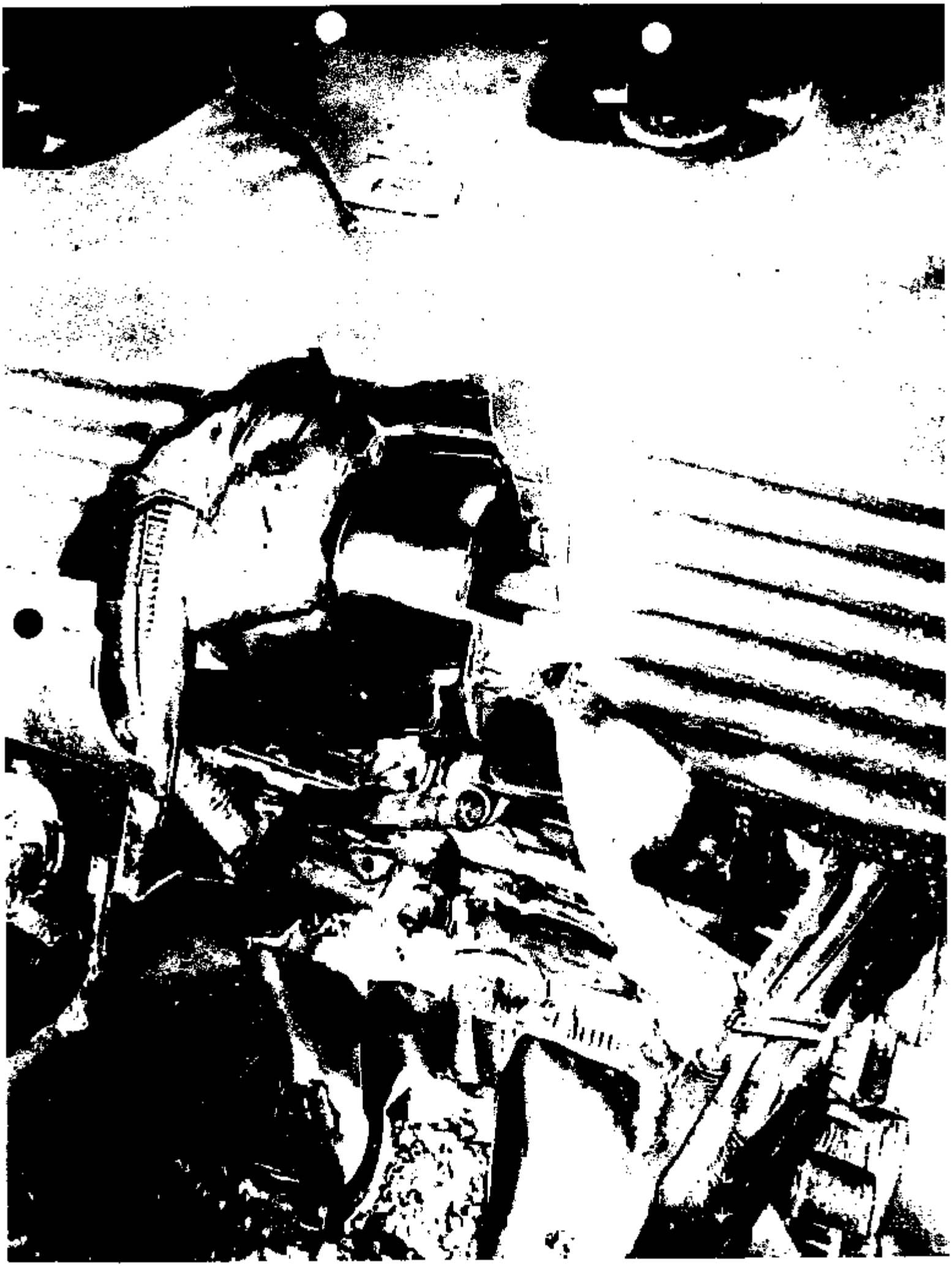
payment number	payee	amount	status	COL	pay cd	ren	reporting party
E EFT PYMT	[redacted]	377.87		312	3		Named Insu
106280146J		4,539.02	PAID	312	1		Named Insu

COL 501

C denotes consolidated payment
P denotes previous data
E denotes EFT payment

col: 501 indemnity: 300.00 dir recv: 0.00 expense: 0.00

payment number	payee	amount	status	COL	pay cd	ren	reporting party
106280184J	[redacted]	50.00	O/S	501	3		Named Insu
106280161J		250.00	O/S	501	1		Named Insu



457200

State Farm Mutual Automobile Insurance Company

1818 Trousdale Drive
Burlingame, CA 94010

March 10, 2003

HELEN / DICK
457200

RECEIVED
MAR 18 2003
ESIS-GM CLAIMS UNIT

ESIS
Attn: GM Central Claims
300 Renaissance Center
Detroit, MI 48265

VIA CERTIFIED MAIL – RETURN RECEIPT REQUESTED
Claim Number: 05-4886-150
Date of Loss: February 24, 2003
Insured: [redacted]
Vehicle: 1996 Buick LeSabre
VIN #: 1G4HP52K7WH486077
Dear Gentle Person:

The identified vehicle is insured by State Farm Mutual Automobile Insurance Company. This vehicle was involved in a comprehensive loss. State Farm Insurance would like to give you an opportunity to inspect the vehicle or the damaged parts. In addition, we would like to give you advanced notice of potential subrogation. Please contact me at 650-259-4591 to set up a time for your inspection. We request that the inspection occur within 15 days from the date of this letter so we may move forward with the resolution of this matter.

Sincerely,

Ron Ritz
Vehicle Investigation Program
California Zone
1818 Trousdale Drive.
650-224-9883
650-259-4503(fax)

ESIS
An Insurance Services Company

ESIS GM Claims Unit
300 Renaissance Center
Mail Code 482 C20 B71
Detroit, MI 48265-3000

313.665.3412 tel
313.665.0911 fax

Deborah.Diehr@ESIS.com

Deborah Diehr
Claim Administrator

March 25, 2003

Mr. Ron Ritz, Vehicle Investigation Program
State Farm Insurance Company
1818 Trousdale Drive
Burlington, CA 94010

Re:	File Number:	457200 (your file #05-4886-150)
	Date of Event:	2-24-03
	Claimant:	[redacted]
	Client/Account:	General Motors

Dear Mr. Ritz:

ESIS is the Third Party Administrator on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claim Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report and color copies of any photos taken by anyone on your behalf. Please do not send originals, as they may not be returned.

2. A copy of the police/fire report

3. A copy of the vehicle operator's statement of events, including the events prior to and immediately following this incident

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to this incident

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, a chronological summary of operations performed is needed

6. Advise as to any after-market equipment, which may have been installed on the subject vehicle. If applicable, provide copies of the receipts and/or invoices of the installation of said equipment

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts

8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices and a copy of the repair records pertaining to the recalls

9. Advise if the subject vehicle was ever in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Provide copies of your repair estimates and proof of payment (cancelled checks). If this was a total loss, please provide a salvage estimate and your total loss work sheet (Ins Co)

11. Advise of any injuries

12. Advise if your insured is the original owner of the subject vehicle

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim an/or a cause of action. If you choose to dispose of the salvage, it will be to your own peril and spoliation may become an issue. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Deborah Diehr
Claim Administrator
313.665.3412

1998 LESABRE CUSTOM SEDAN
83U PLATINUM BEIGE METALLIC /V6G
56B TAUPE CLOTH 55/45 SPLIT FRONT
ORDER NO. 95390B/T STOCK NO.
VIN 1G4 HP52 K7 WH486077

BUICK MOTOR DI[illegible]ION
GENERAL MOTORS [illegible]ORPORATION
902 E. HAMILTON AVE.
FLINT MI 48550-0001
VEHICLE INVOICE 40D06579839

**********04**********11*47245S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
4HP69 LESABRE CUSTOM SEDAN	23620.00	22084.70	INVOICE 01/30/98
AG2 SEAT- 6-WAY POWER, PASSENGER	305.00	262.30	SHIPPED 01/30/98
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	EXP I/T 02/15/98
UP0 RADIO-POWER LOAD CD & CASSETTE W/STEERING WHEEL RADIO CONTROLS (REPLACES RADIO IN OPTION PKG)	200.00	172.00	INT COM 02/17/98
			PRC EFF 01/30/98
			KEYS 51J0 42L6
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	WFP-S QTR OPT-1
YF5 CALIFORNIA EMISSIONS	170.00	146.20	BANK: BANK OF AME
1SG GM BUYPOWER	0.00	0.00	CHG-TO 47-245

* CARPET SAVERS - FRONT & REAR
* DOOR LOCKS - MEMORY
* INSTRUMENTATION - WITH ANALOG GAUGE CLUSTER
* KEYLESS ENTRY-REMOTE(INCLUDES INSTANT ALARM)
* LIGHTING PACKAGE - HEADLINER
* MIRRORS - OUTSIDE ELECTRIC REARVIEW, LEFT & RIGHT REMOTE
* RADIO-POWER LOAD CASSTT & ETR AM-FM STEREO W/SEEK/SCAN, AUTOMATIC TONE CONTROL & CLC W/STEERING WHEEL RADIO CNTRLS
* SEAT -6-WAY POWER DRIVER SIDE
* SPEAKER SYST-CONCERT SOUND II
* STRIPE - BODY SIDE
* TIRES -STEEL BELTED WHITEWALL (P205/70R15) ALL SEASON
* TRUNK CONVENIENCE NET
* TRUNK LOCK RELEASE - ELECTRIC
* WHEELS - ALUMINUM 15"

SHIP WT: 3355
HP: 34.7
OPT 1: 21944.10
MEMO 1214.75

PERSONAL CHOICE FEATURES

46A STRIPE - BODY SIDE - BEIGE	N/C	N/C
56B TAUPE CLOTH 55/45 SPLIT FRONT	N/C	N/C
83U PLATINUM BEIGE METALLIC	N/C	N/C

** CONTINUED ON PAGE 2 **

SMYTHE BUICK, PONTIAC, GMC TRUCK

1998 LESABRE CUSTOM SEDAN
83U PLATINUM BEIGE METALLIC /V6G
56B TAUPE CLOTH 55/45 SPLIT FRONT
ORDER NO. 95390B/T STOCK NO.
VIN 1G4 HP52 K7 WH486077

BUICK MOTOR DI ION
GENERAL MOTORS CORPORATION
902 E. HAMILTON AVE.
FLINT MI 48550-0001
VEHICLE INVOICE 40D06579839
**********04**********11*472458

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK	
** CONTINUED FROM PAGE 1 **				
TOTAL MODEL & OPTIONS	24295.00	22665.20	ACT 231	22541.35
DESTINATION CHARGE	605.00	605.00	H/B 261	728.85
DEALER ADVERTISING		242.95	ADV 65A	242.95
TOTAL	24900.00	23513.15	PAY 310	23513.15
MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT		22430.00		

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

SMYTHE BUICK, PONTIAC, GMC TRUCK

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

3-21-02

VIN:	1G4HP52K7WH486077

VEHICLE INFORMATION

Merchandising Model:	4HP69 - 1998 LESABRE CUSTOM SEDAN	Warranty Start Date:	03/21/1998
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	SMYTHE BUICK, PONTIAC, GMC TRUCK 4201 STEVENS CREEK BLVD SANTA CLARA, CA 95051-6937 (408) 983-5300	Selling Source:	11 - BUICK
		Site Code:	47245
		Business Associate Code:	118714

Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
98068	EMISSION LABEL ERROR	N/A	Closed

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	03/21/1998	11 miles	3/21/2001	36011 miles
72/100000 SHEET METAL RUST-THROUGH	03/21/1998	11 miles	3/21/2004	100011 miles
36/36000 SHEET METAL CORROSION	03/21/1998	11 miles	3/21/2001	36011 miles
96/80000 PCM/CC EMISSIONS	03/21/1998	11 miles	3/21/2006	80011 miles
36/36000 FEDERAL EMISSIONS	03/21/1998	11 miles	3/21/2001	36011 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
01/30/1998	A86077	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Campaign Information

Home - Back - Help

Campaign Number:	98068
Campaign Description:	EMISSION LABEL ERROR
Labor Operations:	
V0264 - 99 H CAR (FN,OD,BK) - EMISSION LABEL ERROR	
V0264 - 99 H CAR (FN,OD,BK) - EMISSION LABEL ERROR	

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GM Vehicle Inquiry System
Claim History

VIN:	1G4HP52K7WH486077

CLAIM HISTORY

Repair Order Date:	01/30/1998	Repair Order Number:	A86077	Odometer Reading:	0 miles

Serviced By:	SMYTHE BUICK, PONTIAC, GMC TRUCK 4201 STEVENS CREEK BLVD SANTA CLARA, CA 95051-6937 (408) 983-5300	Selling Source:	11 - BUICK
		Site Code:	47245
		Business Associate Code:	118714

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Forsen Code	Line Total	Comments
02/02/1998	825	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$130.40	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G4HP52K7WH486077

VEHICLE BUILD

Merchandising Model:	4HP69 - 1998 LESABRE CUSTOM SEDAN		
Gross Vehicle Weight Rating:	2064 kg (4551 lb)	**Order Number:**	95390B
Build Date:	01/30/1998	**Build Plant:**	1WHH - BUICK CITY ASSEMBLY

OPTION CODES

AG1	AG2 - ADJUSTER, 6-WAY POWER SEAT,
AK5 - SEAT, INFLATABLE, DRIVER & PASS	AM6 - SEAT - 60/40 SPLIT FRONT BENCH
AP9 - CONVENIENCE	AT6 - PASS ST BK MAN RECLINER
AU0 - REMOTE ENTRY	AU4 - SIDE DR, ELEC, AUTOMATIC
A79 - FRT DR ST BK MAN RECLIN	A90 - LID, REM CONT ELEC RELEASE
BMD - FLINT, MI, USA	B34 - FLOOR MATS, CARPETED INSERT
B35 - REAR CARPETED FLOOR MATS	C67 - AIR CONDITIONING
DA0 - FRT SEAT, STORAGE	DC4 - RR VIEW MIRROR W/ READING LAMPS
DG7 - DR/PASS REMOTE ELEC	DH6 - MIRRORS-VISOR, ILLUMINATED INCL
D85 - BODY SIDE PAINT STRIPES	FE1 - SOFT RIDE
FQ3 - TRANSAXLE FINAL DRIVE 2.86	IQB - INTERIOR DESIGN (QB)
JM4 - ANTI-LOCK BRAKE SYSTEM	KG9 - 140 AMP
L36 - 3.8 LITRE V6 MFI	MN3 - 4 SPD AUTO TRANS 4T65-E
MX0 - 4-SPEED AUTOMATIC TRANSMISSION	NB7 - EMISSION SYSTEM, CALIFORNIA TLEV
NK5 - STANDARD	PH3 - 15" CAST ALUMINUM WHEELS
QGZ - TIRES - P205/70R-15" ALL SEASON	R9X - SALES ITEM NO. 98
UB3 - INST, OIL, COOL TEMP, VOLTS, TR	UJ2 - ENGINE OIL LIFE
UK3 - STEERING WHEEL, ACCESSORY	UP0 - AM/FM STEREO, SEEK/SCAN, AUTO R
UV5 - SERVICE REMINDER	UW6 - 6, CUSTOM
U77 - REAR WINDOW ANTENNA	VG6 - BUMPER IMPACT, 5 MPH, CALIFORNI

VG8 - LABEL, NOTICE TO BUYER	VH9 - OWNER INFO MAN
VK3 - FRT MOUNTING PKG	V73 - USA/CANADA
YF5 - CALIFORNIA EMISSIONS	1SG - PREFERRED EQUIPMENT GROUP - 1SG
1SZ - OPTION PACKAGE	46A - ACCENT, TWO TONE, LT CHESTNUT/G
56B - CLOTH, MED NEUTRAL II (B) (96)	56I - MED NEUTRAL II (96)
6KJ - COMPUTER SEL SUSP (6KJ)	7KJ - COMPUTER SEL SUSP (7KJ)
8RC - COMPUTER SEL SUSP (8RC)	83U - EXTERIOR, MED SAPPHIRE BLUE FM
9RC - COMPUTER SEL SUSP (9RC)	

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GM Vehicle Inquiry System
Vehicle Component

VIN:	1G4HP52K7WH486077

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BDY		Traceability:	0144522	
Date Scanned:	01/30/1998	Time Scanned:	14.05.00	Scan Station:	12

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	KKM		Traceability:	YY1160278	
Date Scanned:	01/30/1998	Time Scanned:	07.13.00	Scan Station:	08

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	8YFB		Traceability:	5R05	
Date Scanned:	01/30/1998	Time Scanned:	14.08.00	Scan Station:	11

Component Code:	86 - ELECTRONIC CONTROL MODULE (BCM)				
Source Plant:	M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN				
Part/Num Broadcast:	CMCF		Traceability:	38026S7QC	
Date Scanned:	01/30/1998	Time Scanned:	18.39.00	Scan Station:	05

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	I - INLAND				
Part/Num Broadcast:	3193		Traceability:	2SAAQ92	
Date Scanned:	01/30/1998	Time Scanned:	07.13.00	Scan Station:	08

Component Code:	AD - IR-SENSOR-FORWARD				
Source Plant:	Z - BREED, MEXICO				
Part/Num Broadcast:	0959		Traceability:	E71102	
Date Scanned:	01/29/1998	Time Scanned:	23.32.00	Scan Station:	01

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	I - INLAND				
Part/Num Broadcast:	3051		Traceability:	5027U0087	
Date Scanned:	01/30/1998	Time Scanned:	18.51.00	Scan Station:	07

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	9626		Traceability:	27351C3JY	
Date Scanned:	01/30/1998	Time Scanned:	23.25.00	Scan Station:	04

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	199		Traceability:	1610225	
Date Scanned:	01/24/1998	Time Scanned:	03.01.00	Scan Station:	N/A

Component Code:	CC - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	198		Traceability:	0624904	
Date Scanned:	01/26/1998	Time Scanned:	14.29.00	Scan Station:	N/A

Component Code:	CF - SEQ NUM (FLEX) PAINT PROCESS				
Source Plant:	N/A				
Part/Num Broadcast:	188		Traceability:	1260900	
Date Scanned:	01/27/1998	Time Scanned:	18.24.00	Scan Station:	N/A

Component Code:	CG - SEQ NUM (FLEX) PAINT PROCESS				
Source Plant:	N/A				
Part/Num Broadcast:	177		Traceability:	1258991	
Date Scanned:	01/28/1998	Time Scanned:	19.35.00	Scan Station:	N/A

Component Code:	CK - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	166		**Traceability:**	1276232	
Date Scanned:	01/28/1998	**Time Scanned:**	20.24.00	**Scan Station:**	N/A

Component Code:	CM - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	155		**Traceability:**	1260609	
Date Scanned:	01/28/1998	**Time Scanned:**	23.03.00	**Scan Station:**	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	144		**Traceability:**	1501296	
Date Scanned:	01/29/1998	**Time Scanned:**	22.04.00	**Scan Station:**	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G4HP52K7WH486077

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	03/21/1998	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	11 miles
Delivering Dealer:	SMYTHE BUICK, PONTIAC, GMC TRUCK 4201 STEVENS CREEK BLVD SANTA CLARA, CA 95051-6937 (408) 983-5300			Delivery Selling Source:	11 - BUICK
				Delivery Site Code:	47245
				Business Associate Code:	118714

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G4HP52K7WH486077

INVOICE INFORMATION

Invoice Date:	01/30/1998		
Site Address:	SMYTHE BUICK, PONTIAC, GMC TRUCK 4201 STEVENS CREEK BLVD SANTA CLARA, CA 95051-6937 (408) 983-5300	Selling Source:	11 - BUICK
		Site Code:	47245
		Business Associate Code:	118714

SHIP-TO INFORMATION

Ship-To Date:	02/13/1998		
Site Address:	SMYTHE BUICK, PONTIAC, GMC TRUCK 4201 STEVENS CREEK BLVD SANTA CLARA, CA 95051-6937 (408) 983-5300	Selling Source:	11 - BUICK
		Site Code:	47245
		Business Associate Code:	118714

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/INCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
03/27/2003 12:01

VIN: 1G4HP52K7WH486077 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE
	98068	OWNER COMPLETE	1999/08/30			EMISSION

EMISSION LABEL ERROR

INQUIRY COMPLETE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

State Farm Insurance Companies

April 2, 2003

Dreln
457-2000

North Coast / 6400 State Farm Dr
P.O. Box 6403
Rohnert Park, CA 94927-6403

ESIS/General Motors Corp.
GM Central Claims
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, Mi. 48265-3000
Attn: Diane Evans

RECEIVED
APR 08 2003
ESIS-GM CLAIMS UNIT

CERTIFIED MAIL

Re:	Claim Number:	05-4886-150
	Date of Loss:	02-24-03
	Our Insured:	[redacted]
	Vehicle:	1998 Buick LeSabre
	VIN #:	1G4HP52K7WH466077

Dear Diane Evans,

This State Farm insured vehicle was involved in an engine compartment fire. The damage to the vehicle resulted in a total cost of $10,743.65.

Our investigation reveals the cause of the loss to be a direct result of a factory defect in the electric power train control module.

I am enclosing a copy of our documentation. Please review the documents and advise me when we may expect payment.

Sincerely,

George Townsend
Claims Specialist
(707) 588-6480
State Farm Mutual Automobile Insurance Company

Ron Ritz
Vehicle Investigation Program (California Zone)
State Farm Insurance
1818 Trousdale Drive
Burlingame, CA 94010
(650) 224-9883

March 18, 2003

Re: Insrd. [redacted]
Claim: 05-4886-150
Date of loss: February 24, 2003

Overview

The insured had walked to car to return home. He entered the driver side, sat down, put the key in the ignition to start the car and at that second, there was a loud explosion. The insured got out of the car to see what was going on, when he lifted the hood, the engine was engulfed in flames.

Conclusion

This was an accidental fire. A malfunction in the electric power train control module allowed the ignition to deliver an electric signal to the spark plugs at the incorrect time. The miss timing of the spark plugs firing allowed the sparkplug to fire when the intake valve was open rather than closed. The fuel air mixture in the cylinder ignited, which permitted the resulting explosion to escape the cylinder and burn backwards up the intake tract into the intake manifold. The intake manifold is constructed of plastic and the explosion blew the intake manifold apart, igniting plastic rubber components in the surrounding area, engulfing the engine compartment in fire.

Discussion

The vehicle was inspected at Stevens Creek Buick, 4210 Stevens Creek Blvd, Santa Clara, CA on February 28, 2003.

Year, make and model:	1998 Buick LeSabre
Color Body:	Tan 4-door
Transmission:	Automatic
Drive:	2 wheel rear

License:	4ATW720
Vin:	1G4HP52K7WH486077
DOM:	1/98
Odometer:	022442
Keys:	Yes
Driveable:	No

This newer vehicle in good condition had sustained a gasoline related fire in the engine compartment. The fire consumed rubber, plastic and electrical wiring in the engine compartment. However, all four tires are unburned.

The vehicle's hood and firewall sustained fire damage.

The engine lubricating oil and automatic transmission fluid were filled to a satisfactory level.

The hot spot of the fire was located in the center of the engine at the intake manifold. The plastic intake manifold was completely burned away. The fuel lines and fuel injectors were burned away.

National Highway Traffic Administration (NHTSA) has many consumer complaints which further document this engine backfire. The backfire explodes the plastic intake manifold and leads to the engine compartments fires. (see enclosure 1).

General Motors Service Technical Group bulletin 16020.05-3 identifies the malfunction of the power train control module and understates the problem with fires resulting in the destruction of the plastic intake manifold. (see enclosure 2).

The current recall notice from the National Highway Traffic Safety Administration, (NHTSA # 96V116000 which includes the 1996 Pontiac Bonneville, Oldsmobile 98 & 88, Buick Park Avenue, Riviera, Regal, LeSabre, and 1997 LeSabre), for a backfire condition that may occur during start up, breaking the intake manifold and possibly cause a fire, does not include the above listed vehicles. However, there are at least 22 additional inquiries for the same type of condition occurring in vehicles other than those listed in the recall. The primary problem appears to be computer programming which allows the intake manifold to flood with fuel/vapors and then ignite. As the intake manifold is constructed out of plastic compound it can break and possibly spread fire to the other components in the engine which did occur in this case.

The engines involved all have the "K" designation in the VIN, (this is the eighth character in the VIN). This is also represented in this insured vehicle.

Another common component is the engine size. A large number of these manifold fires are GM vehicles which are equipped with 3.8L engines. This is also the case regarding this particular vehicle.

This report is based upon evidence and information available at the time of preparation. Any new evidence or information, which becomes available, may necessitate a revision revision or amendment to this report.

Respectfully submitted,
State Farm Insurance

Ron Ritz
Vehicle Investigation Program (California Zone)
Subrogation Department.

Enclosures: (1) NHTSA Complaints Summary
(2) General Motors Service Technology Group Bulletin 18020.02-3

Digital photos to support all above, uploaded and present in the State Farm Claims Service Record for review.

NHTSA
People Saving People
www.nhtsa.dot.gov

Office of Defects Investigation

2

Complaints | Defect Investigations | Recalls | Service Bulletins

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1-888-DASH-2-DOT
(1-888-327-4236)

The Office of Defects Investigations works continuously to be responsive to users of its information and to ensure data quality. Recently, ODI deployed an enhanced information system that reclassified certain information by product and/or component in anticipation of the Early Warning Reporting submissions by manufacturers. Thank you for your patience while we are perfecting the system.

If you have any questions about the information you receive, please contact ODIDATA@nhtsa.dot.gov.

Help

Search Results

Report Date : March 18, 2003 at 09:53 PM

TYPE : VEHICLE

YEAR : 1998

MAKE : BUICK

MODEL : LESABRE

New Search

Print Version

Results : 11 | All records displayed

Make : BUICK Model : LESABRE Year : 1998
Crash : No Fire : No Number of Injuries: 0
ODI ID Number : 764899 Date of Failure: July 28, 2002
Component: FUEL SYSTEM, GASOLINE:CARBURETOR SYSTEM
☐ Check to Request Research. Submit below. Get Summary

Make : BUICK Model : LESABRE Year : 1998
Crash : No Fire : No Number of Injuries: 0
ODI ID Number : 741390 Date of Failure: January 1, 2001
Component: FUEL SYSTEM, GASOLINE:CARBURETOR SYSTEM
☐ Check to Request Research. Submit below. Get Summary

Make : BUICK Model : LESABRE Year : 1998
Crash : No Fire : No Number of Injuries: 0
ODI ID Number : 739099 Date of Failure: January 8, 2001

Complaints Summary

Make:	**BUICK**
Model:	**LESABRE**
Year:	**1998**
Complaint Number:	**676499**

Summary:

THERE WAS FUEL LEKAING ONTO INTAKE MANIFOLD. WHEN DRIVER STARTED VEHICLE, INTAKE MANIFOLD EXPLODED. DEALER HAS SEEN VEHICLE. *AK

Close Window

Component: FUEL SYSTEM, GASOLINE:CARBURETOR SYSTEM

☐ Check to Request Research. Submit below. Get Summary

Make : BUICK **Model :** LESABRE **Year :** 1998
Crash : No **Fire :** No **Number of Injuries:** 0
ODI ID Number : 885175 **Date of Failure:** April 4, 2001

Component: FUEL SYSTEM, GASOLINE:CARBURETOR SYSTEM

☐ Check to Request Research. Submit below. Get Summary

Make : BUICK **Model :** LESABRE **Year :** 1998
Crash : No **Fire :** No **Number of Injuries:** 0
ODI ID Number : 892125 **Date of Failure:** June 9, 2001

Component: FUEL SYSTEM, GASOLINE:CARBURETOR SYSTEM

☐ Check to Request Research. Submit below. Get Summary

Make : BUICK **Model :** LESABRE **Year :** 1998
Crash : No **Fire :** No **Number of Injuries:** 0
ODI ID Number : 8023767 **Date of Failure:** July 1, 2001

Component: FUEL SYSTEM, GASOLINE:CARBURETOR SYSTEM

☐ Check to Request Research. Submit below. Get Summary

Make : BUICK **Model :** LESABRE **Year :** 1998
Crash : No **Fire :** No **Number of Injuries:** 0
ODI ID Number : 8010600 **Date of Failure:** May 16, 2002

Component: FUEL SYSTEM, GASOLINE:CARBURETOR SYSTEM

☐ Check to Request Research. Submit below. Get Summary

Make : BUICK **Model :** LESABRE **Year :** 1998
Crash : No **Fire :** No **Number of Injuries:** 0
ODI ID Number : 567064 **Date of Failure:** July 29, 2002

Component: FUEL SYSTEM, GASOLINE:CARBURETOR SYSTEM

☐ Check to Request Research. Submit below. Get Summary

Make : BUICK **Model :** LESABRE **Year :** 1998
Crash : No **Fire :** No **Number of Injuries:** 0
ODI ID Number : 8017614 **Date of Failure:** August 1, 2002
Component: FUEL SYSTEM, GASOLINE:CARBURETOR SYSTEM
☐ Check to Request Research. Submit below. Get Summary

Make : BUICK **Model :** LESABRE **Year :** 1998
Crash : No **Fire :** No **Number of Injuries:** 0
ODI ID Number : 8011365 **Date of Failure:**
Component: FUEL SYSTEM, GASOLINE:CARBURETOR SYSTEM
☐ Check to Request Research. Submit below. Get Summary

Make : BUICK **Model :** LESABRE **Year :** 1998
Crash : No **Fire :** No **Number of Injuries:** 0
ODI ID Number : 876499 **Date of Failure:**
Component: FUEL SYSTEM, GASOLINE:CARBURETOR SYSTEM
☐ Check to Request Research. Submit below. Get Summary

Request Research

Complaints Summary

Make:	BUICK
Model:	LESABRE
Year:	1998
Complaint Number:	784899

Summary:

GM MADE THEIR INTAKE MANIFOLDS OUT OF A PLASTIC RESIN ON THE BUICK 3800 V6 ENGINE. THEY ROUTED THE EGR VALVE THROUGH IT WHICH CAUSES A HEAT BUILD UP THAT WRAPS THE INTAKE MANIFOLD ALLOWING COOLANT TO GO INTO THE ENGINE. MY REPAIR BILL WAS $803.76 PLUS ONE STARTER $189.00 THAT BROKE WHEN THE ENGINE SIEZED. FROM READING ON THE INTERNET THIS IS A COMMON PROBLEM WITH THE ENGINES WITH THE PLASTIC MANIFOLD. THE DEALER THAT FIXED MY CAR AID YES IT WAS A DESIGN PROBLEM AND THAT HE HAD ANOTHER CAR OF THE SAME MAKE AND MODEL AS MINE IN THE SAME MORNING AS MINE. SAME PROBLEM AND THAT HE HAD ONE THE WEEK BEFORE. IN MY CASE THE ENGINE DID NOT LOCK UP AS I AS GOING DOWN THE HIGHWAY BUT THIS COULD BE A DANGEROUS PROBLEM FOR SOMEONE GOING DOWN THE HIGHWAY AND THIER ENGINE LOCKS UP. *AK

Close Window

Complaints Summary

Make:	BUICK
Model:	LESABRE
Year:	1998
Complaint Number:	888175

Summary:

UPPER INTAKE MANIFOLD CRACKED, CAUSING LOSS OF COOLANT. VEHICLE TAKEN TO INDEPENDENT REPAIR SHOP. *AK OIL AND OIL FILTER HAD TO BE CHANGED, SPARK PLUGS WERE REPLACED AND CYLINDER HAD TO BE CLEANED OUT. *SLC

Close Window

Complaints Summary

Make:	BUICK
Model:	LESABRE
Year:	1998
Complaint Number:	892125

Summary:

VEHICLE AT STOP LIGHT WHEN ENGINE CHECK LIGHT CAME ON AND REMAINED. WAS IDLING ROUGHLY WHEN PULLING INTO PARKING LOT, AND THEN VEHICLE DIED. TOOK VEHICLE TO DEALERSHIP, AND WAS INFORMED THAT UPPER PLENTIUM MANIFOLD HAD CRACKED AND WAS LEAKING FLUID ONTO ENGINE. THIS CAUSED PLUGS TO BE FLOODED. PLUGS WERE PULLED AND CLEANED. *AK

Close Window

Complaints Summary

Make:	BUICK
Model:	LESABRE
Year:	1998
Complaint Number:	8010600

Summary:

INTAKE MANIFOLD IS LEAKING FLUID ONTO THE MOTOR, CAUSING IT TO SHUTOFF WHILE DRIVING.*AK

Close Window

Complaints Summary

Make:	BUICK
Model:	LESABRE
Year:	1996
Complaint Number:	8017614

Summary:

VEHICLE STALLED WHILE DRIVING IN PARKING LOT. CHECKED BY DEALER, WHO DETERMINED THAT COOLANT WAS LEAKING FROM INTAKE MANIFOLD INTO ENGINE, CAUSING VEHICLE TO STALL.*AK

Close Window

Complaints Summary

Make:	BUICK
Model:	LESABRE
Year:	1998
Complaint Number:	8011345

Summary:

AFTER HAVING T EGR VALVE SERVICED, MILES LATER WITHOUT WARNING, INTAKE MANIFOLD BEGAN TO LEAK COOLANT ONTO ENGINE, CAUSING ENGINE TO SHUTDOWN AND LOCK UP. MECHANIC STATED INTAKE MANIFOLD NEEDED TO BE REPLACED WHEN VALVE WAS SERVICED.*AK

Close Window

Complaints Summary

Make:	BUICK
Model:	LESABRE
Year:	1998
Complaint Number:	741390

Summary:

INTAKE MANIFOLD MATERIAL MELTED AROUND ERG VALVE, LETTING COOLANT INTO ENGINE. SHOP WAS REPAIRING ANOTHER VEHICLE WITH THE SAME PROBLEM AT THE SAME TIME.*AK

Close Window

Complaints Summary

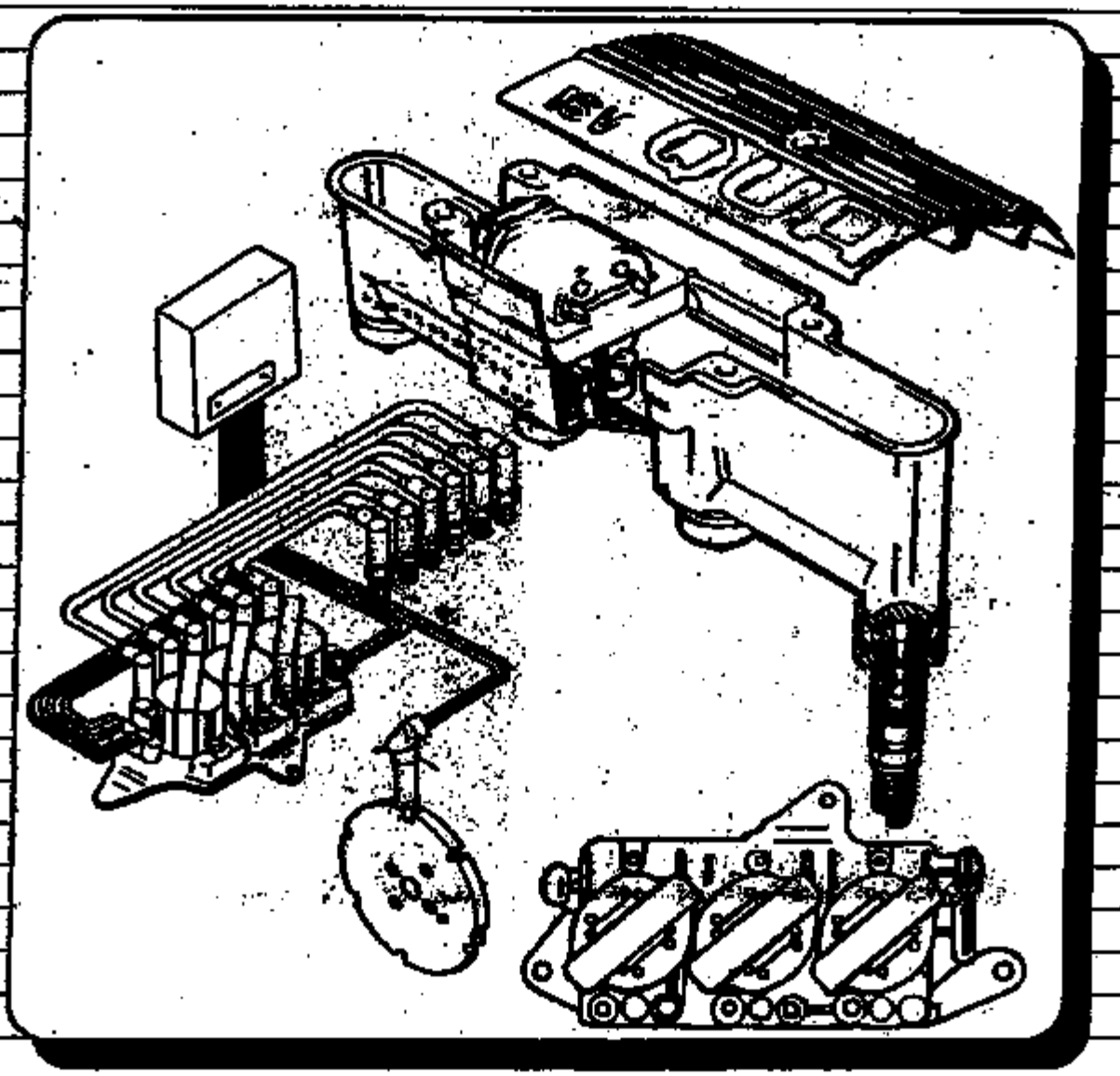
Make:	BUICK
Model:	LESABRE
Year:	1998
Complaint Number:	739099

Summary:

DEALERSHIP ADVISED INTAKE MANIFOLD WAS CRACKED AND STARTER WAS BAD. I HAD JUST PARKED THIS VEHICLE TWO HOURS PRIOR TO ATTEMPTING TO START IT AGAIN AND IT WOULD NOT CRANK. I QUESTION WHY THEY ARE ALLOWED TO USE A PLASTIC INTAKE MANIFOLD AS THIS IS AN AREA THAT GETS VERY HOT AT TIMES. I USED TO BE A MECHANIC FOR SEVERAL YEARS AND THINK THAT BUICK MADE AN ERROR BY PRODUCING ENGINES WITH PLASTIC MANIFOLDS. I HAVE PURCHASED NEW BUICKS ON AND OFF FOR THE PAST 35 YEARS AND THIS IS THE FIRST PROBLEM I HAVE EVER HAD WITH AN ENGINE.

Close Window

Electronic Ignition Systems
(formerly Distributorless Ignition Systems)



STG

16020.05-3

Multiple Crankshaft Sensor Interfaces

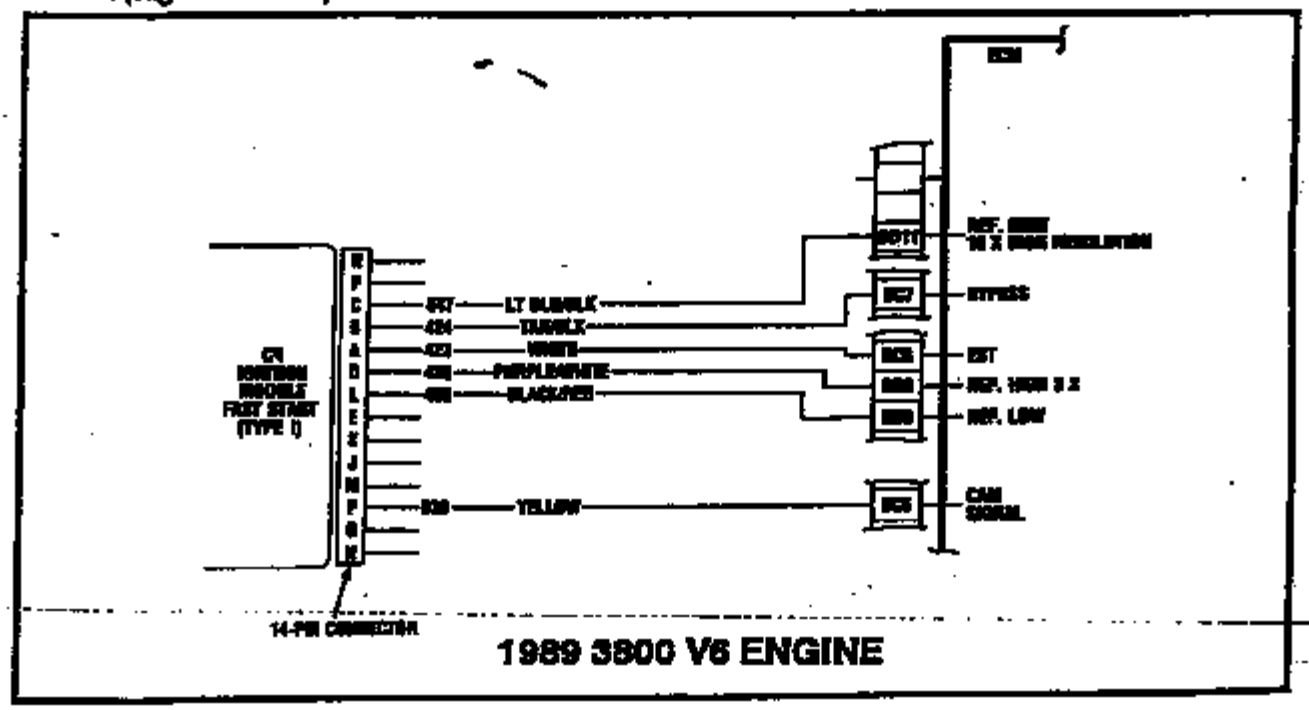
Engines that utilize two crankshaft position sensors use an additional wire on the interface. The 3800 engine uses an additional wire for the 18x signal. This signal (circuit 647) issues 18 pulses per crankshaft revolution to the ECM/PCM. This signal enables improved spark timing accuracy over the 3x (circuit 430), particularly at low engine speeds. This high resolution signal offers great versatility for future considerations, such as crankshaft acceleration and deceleration rates (Figure 6-5). See page 4-5.

The 3800 engine will not default to the multiport injection operation when the CAM sensor signal is not received at any time, whether in bypass or EST mode. If the CAM signal pulse is not present during cranking, ECM/PCM logic begins sequencing injectors after two crankshaft revolutions or six pulses from the 3x reference (ckt. 430) signal. Code 41 is stored on the 7th pulse from the 3x signal and sequential injection begins in a random pattern. There is a 1 in 6 chance that fuel injection will coincide correctly in respect to valve opening. Otherwise, driveability is affected only a small amount (slight hesitation).

During start-up, all injectors are pulsed simultaneously only once; when the first 3x signal is received during cranking. This is referred to as the "prime pulse." After initial start-up, the ignition module produces the 3x reference signal (ckt. 430) by dividing the 18x crank sensor signal (ckt. 643) by six. If the 3x crank sensor position signal (ckt. 646) is lost during operation, the engine will continue to run with no trouble code or SES MIL. However, since the ignition module does not retain coil position information in memory, the engine will not restart without the initial 3x crank sensor position signal.

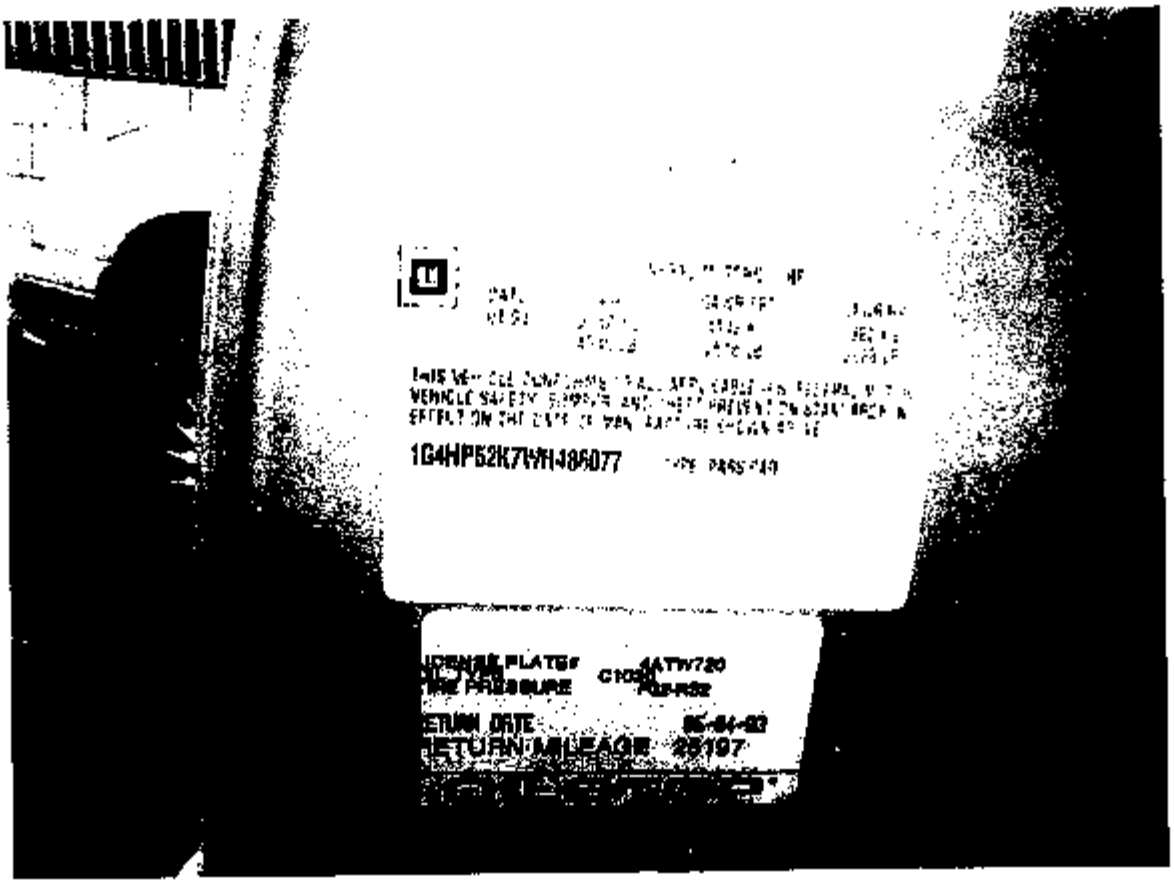
Random bumping of the starter can cause the module to lose correct coil firing sequence as the engine turns back from compression. If a plug then fires in a cylinder with an open intake valve, the resulting pressure may blow out the PCV valve or damage the air cleaner housing, MAF sensor, etc. Type 2 Fast Start ignition modules contain "rock back" detection circuitry to eliminate this problem. (Sometimes)

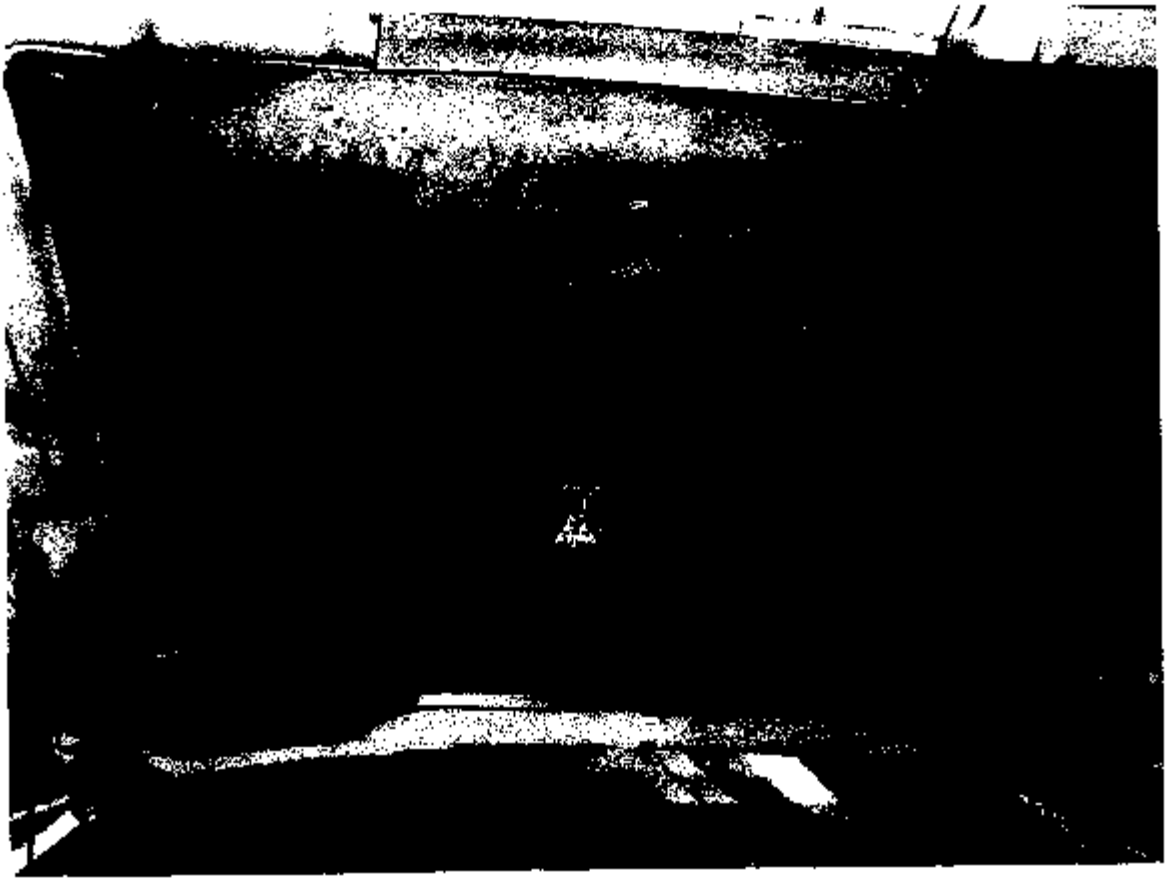
Other engines use an additional wire in the interface. Therefore, it is always wise to reference the proper service manual before beginning diagnosis.

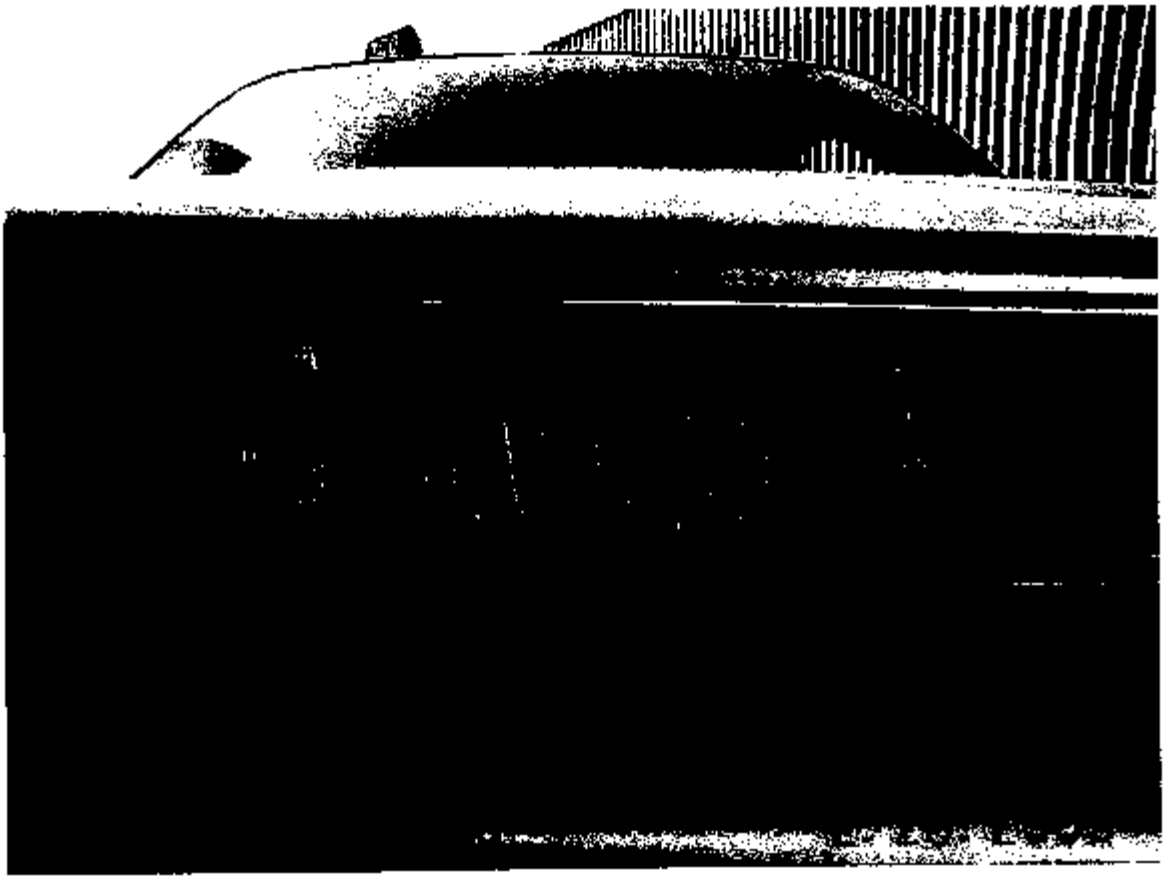


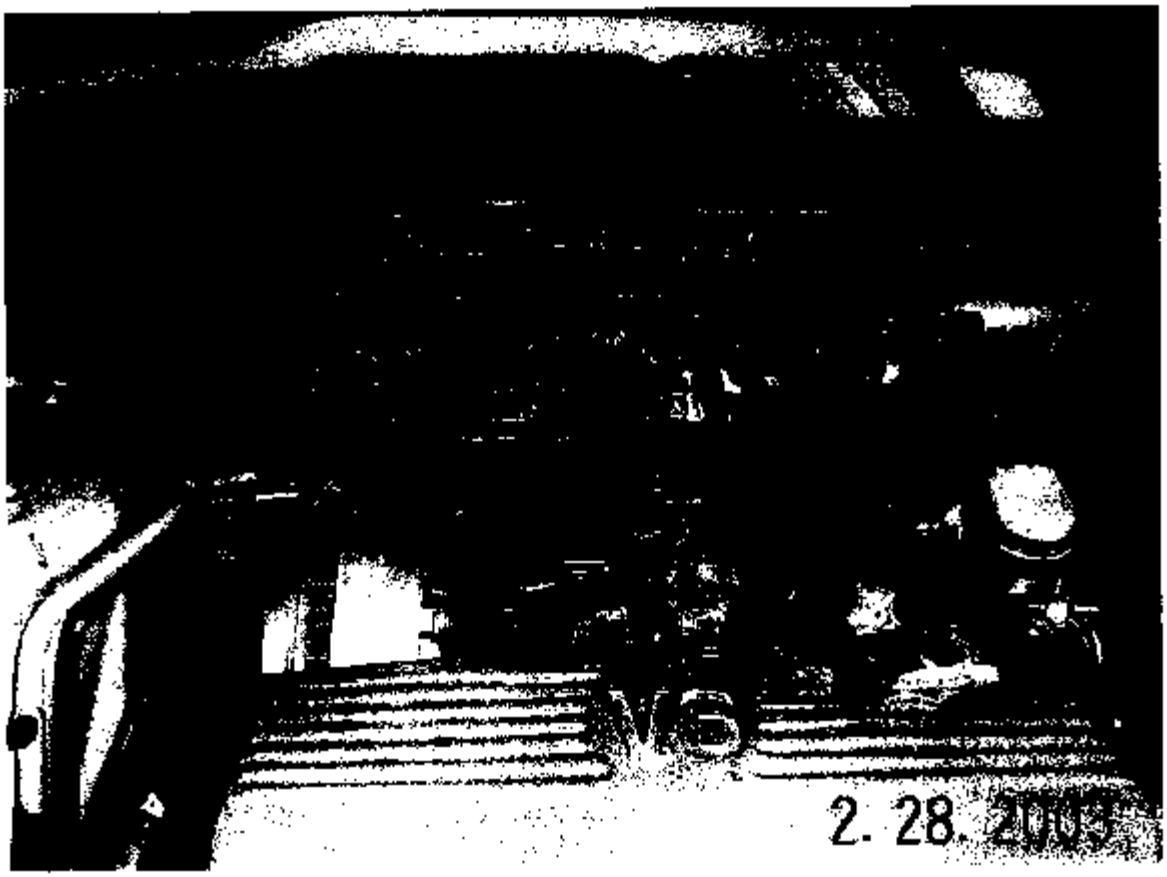
1989 3800 V6 ENGINE

Figure 5-5

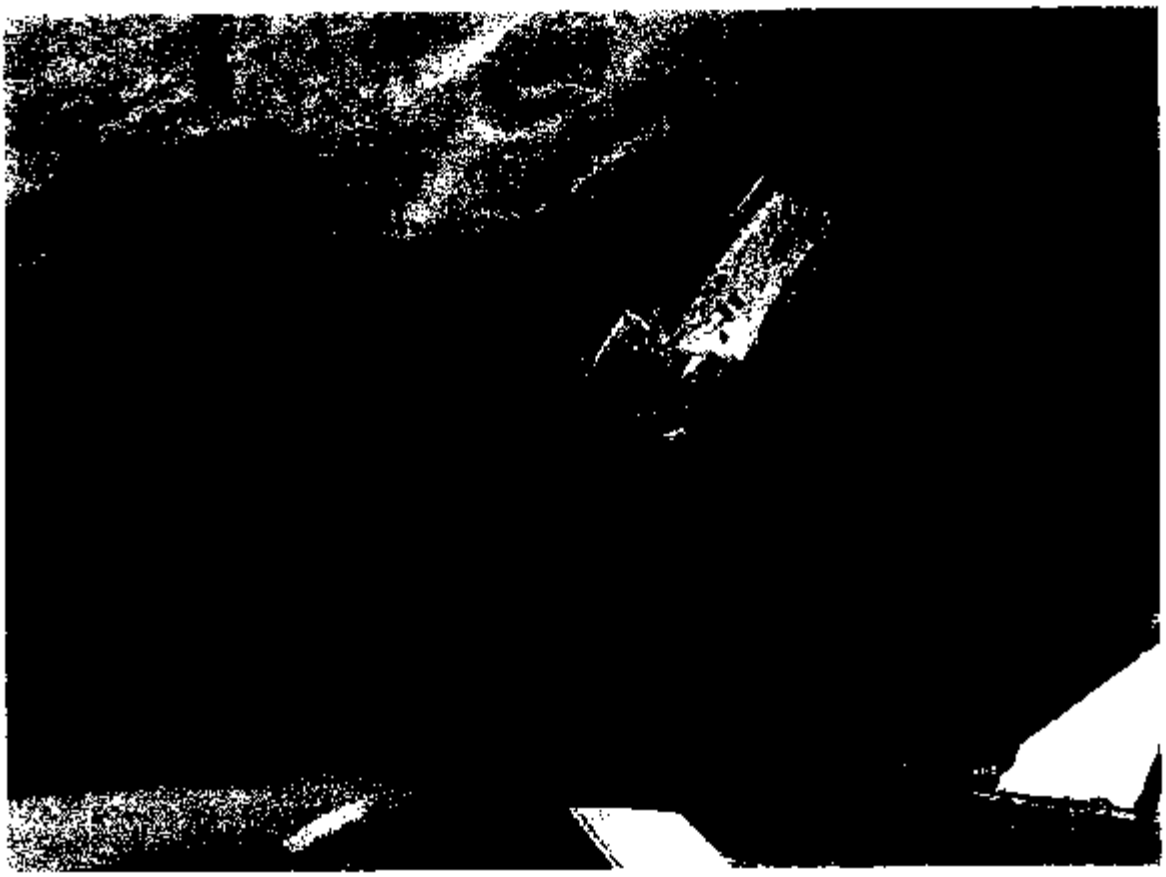

1G4HP52K7WH486077
LICENSE PLATE# 4ATW720
TIRE PRESSURE C100
RETURN DATE 05-04-93
RETURN MILEAGE 25197

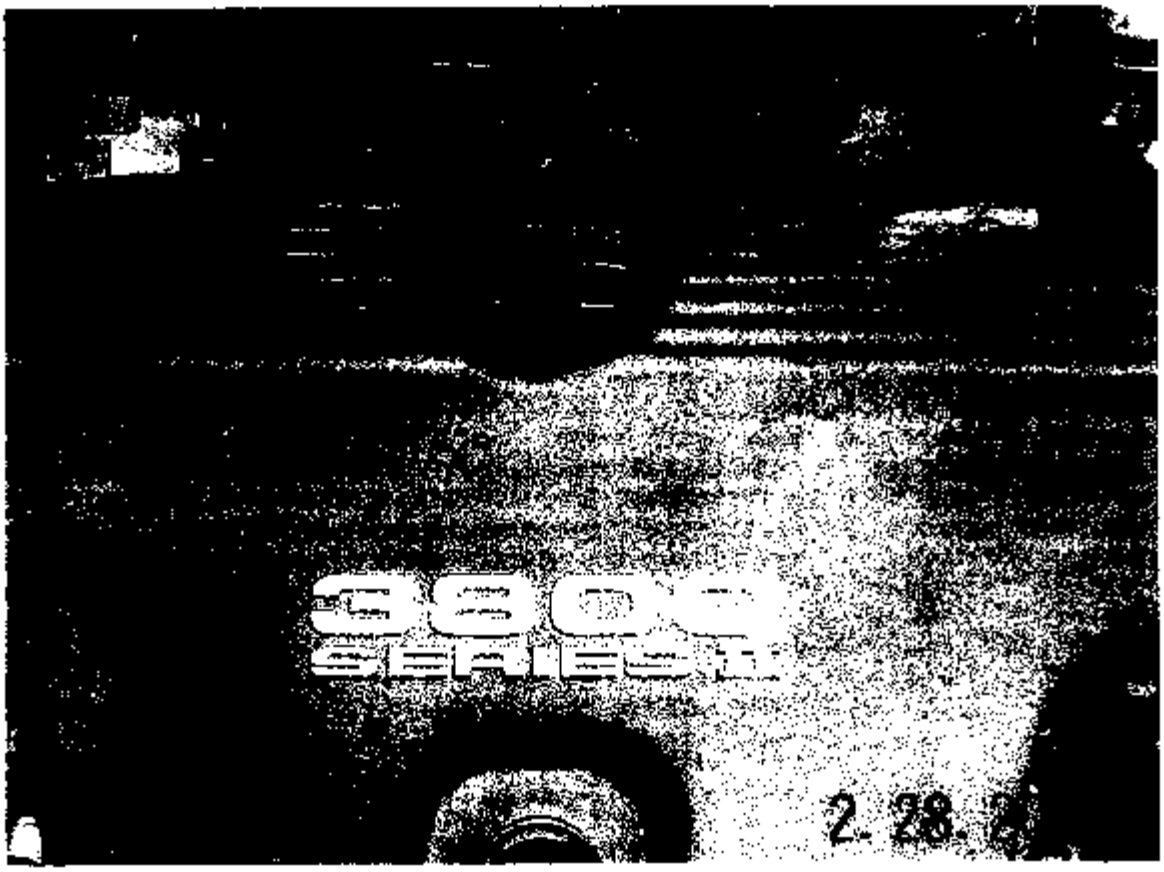




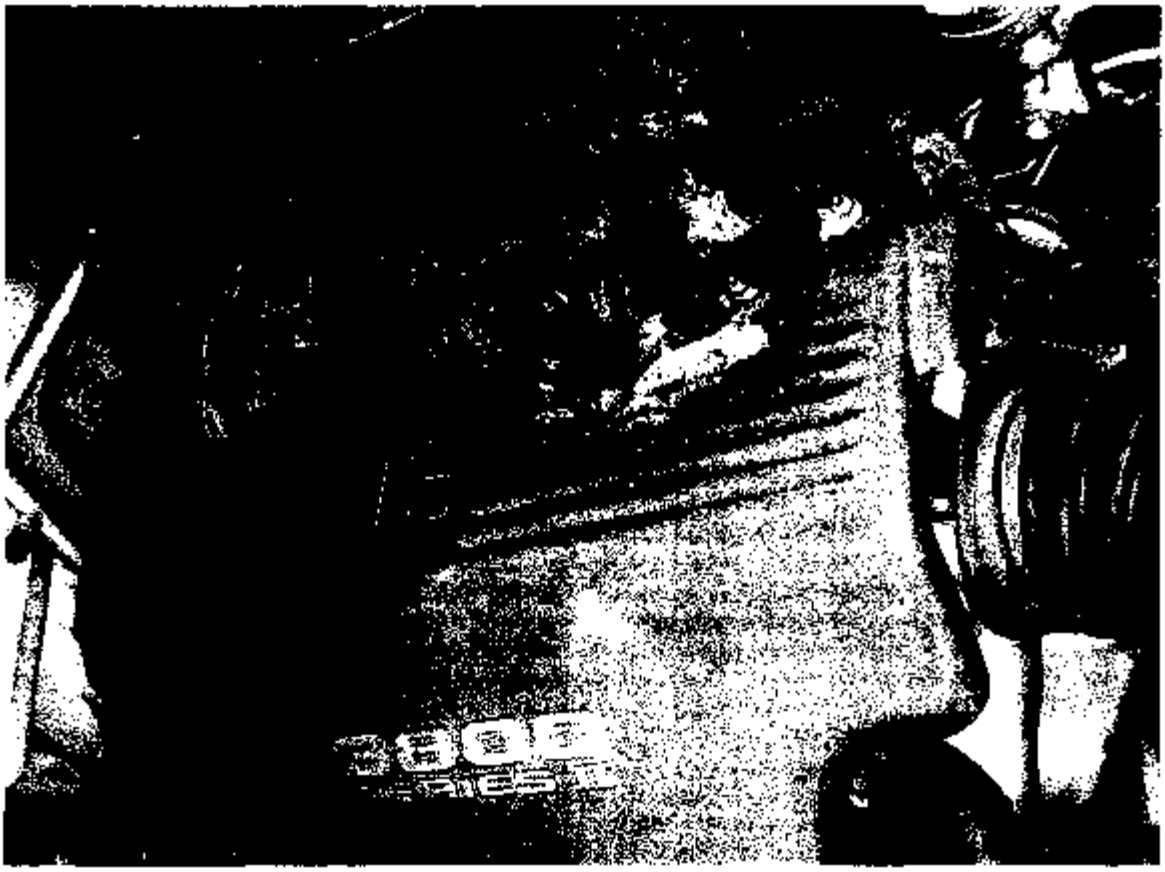

V6
2. 28. 2003

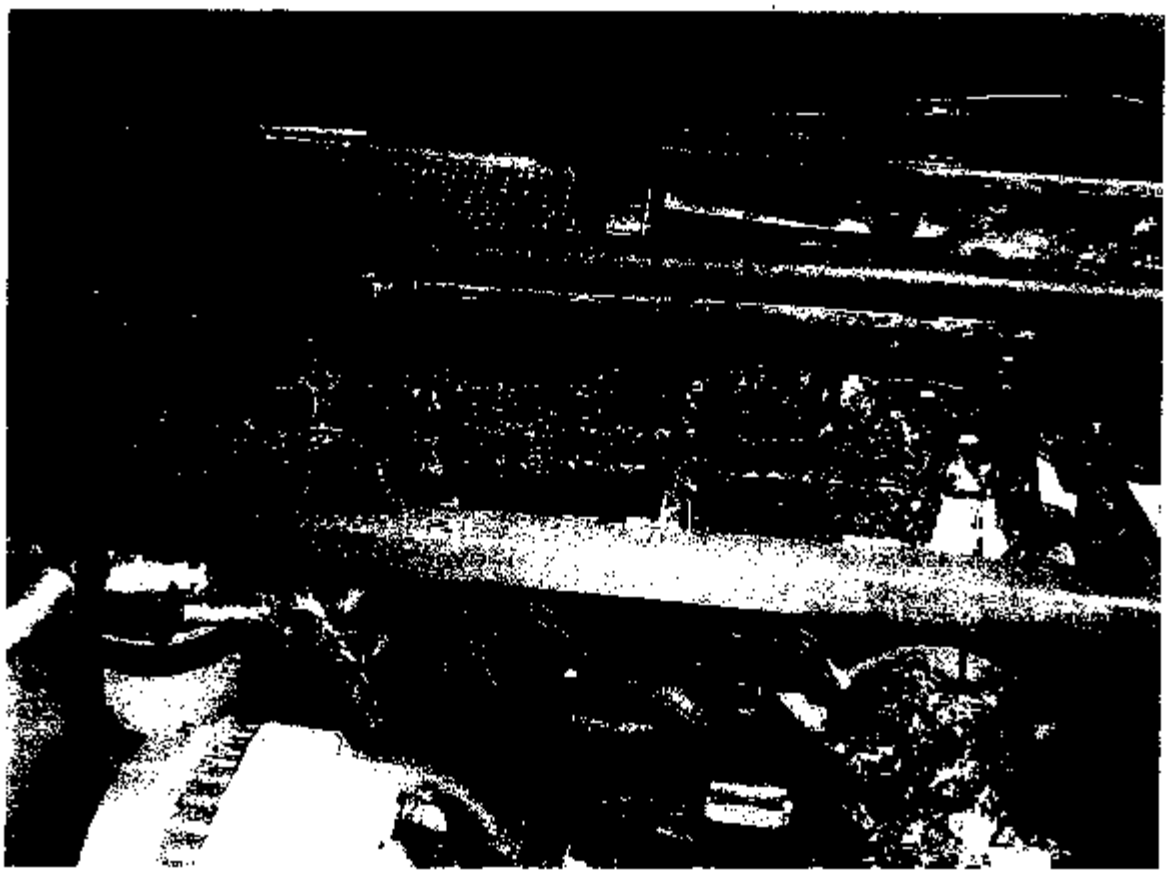
VG
28. 2003

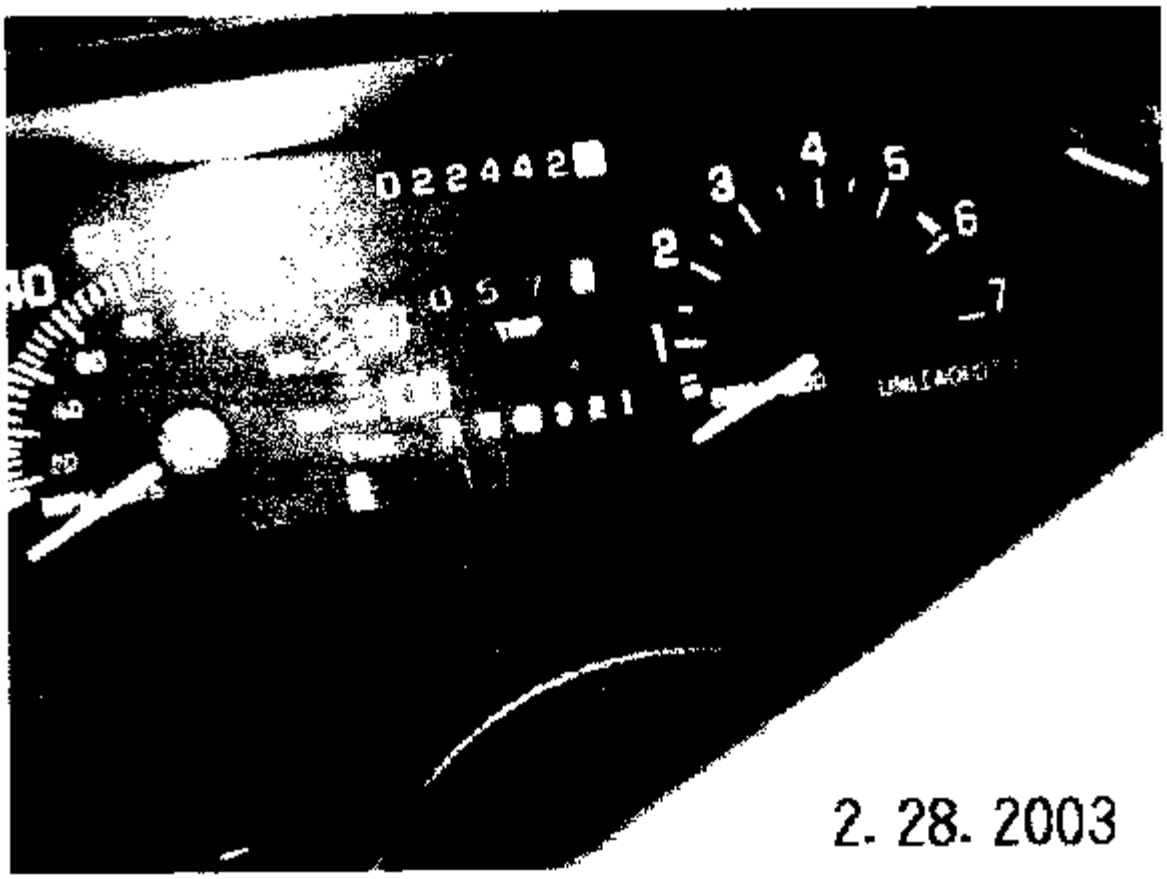



sega
SERIES
2.28.4

2. 28. 2003







2. 28. 2003

STATE FARM FIRE AND CASUALTY COMPANY
STATE FARM INDEMNITY COMPANY
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY
STATE FARM COUNTY MUTUAL INSURANCE COMPANY OF TEXAS

RECEIVED MAR 07 2003 EVERGREEN SERVICE CENTER

Barcode Only

Claim Number 05 4886 50

AFFIDAVIT OF VEHICLE FIRE (All Questions Must Be Completed In Ink)

1. Name [redacted]

Address [redacted]

Date of Birth MAY 15, 19[illegible] Marital Status: ☐ Married ☒ Single ☐ Widower No. of Dependents NONE

Social Security No. [redacted] Driver's License No. [redacted]

Occupation RETIRED Employer's Name ~~US POST OFFICE~~

Address _____ Phone _____

2. Date of Fire FEB. 24, 2003 Time ABOUT 9:00 OR 9:30 ☒ A.M. ☐ P.M.

Make of Vehicle BUICK Year 1998 Model LASABRE Body Type SEDAN Color CHAMPAGNE BEIGE

Vehicle ID # 1G4HR52K7WH486077 License Plate # 4ATW720 State CA.

Certificate of Title # 67198040306 If none, why? _____

Number of cylinders 6 H.P. or C.I. or Liter 3.8 Odometer reading 22480

Was vehicle locked? ☒ Yes ☐ No Were windows rolled up? ☒ Yes ☐ No

When did you last see your vehicle? Date NITE OF 2-24-03 Time _____ ☐ A.M. ☒ P.M.

Specific location where vehicle burned 19165 EL CERRITO WAY, AROMAS, CA. 95004

Reason vehicle was left at this location WAS VISITING MY DAUGHTER FOR THE WEEKEND [redacted]

When was the fire discovered? Date FEB. 24, 2003 Time ABOUT 9:00 OR 9:30 ☒ A.M. ☐ P.M.

Who made the discovery? [redacted]

When was fire reported to fire department? Date UNABLE TO REACH - SHERIFF'S DEPT. ALERTED - CASE # 01905-03 2-24-03 Time 9:00 OR 9:30 ☒ A.M. ☐ P.M.

Name and Location of Fire Station UNKNOWN IF THERE WAS ONE - DIALED 911

Describe fire (where, color of smoke, cause): GOT IN CAR TO LEAVE FOR HOME TURNED KEY TO START, AN EXPLOSING SOUND, RAISED HOOD, FLAMES WERE ALL OVER ENGINE

Was vehicle being driven? ☐ Yes ☒ No Describe exactly what happened prior to noticing smoke or fire (electrical or mechanical malfunction): _____

Were you carrying a container of flammable liquid in the vehicle at the time of fire? ☐ Yes ☒ No

105112.1 Rev. 05-16-2002

If yes, give type of liquid NONE, amount _____, size and type of container: _____, location of container at time of fire _____

Did you smell smoke or see flames first? POPPED HOOD, ENGINE ENGULFED IN FLAME

Have you had similar problems prior to fire? ☐ Yes ☒ No If yes, explain _____

Has vehicle been damaged during the past three years? ☐ Yes ☒ No If so, give location _____, type of damage _____, amount of damage $_____, and date _____

Were repairs made? ☐ Yes ☐ No ☐ Partial If so, were they completed? ☐ Yes ☐ No

Who made the repairs? _____

Name and address of insurance company who paid claim damages, if an: _____

Any other claims in the last three years on this or any other auto? ☐ Yes ☒ No
Any other vehicles in your household? ☐ Yes ☒ No

Name of insurance company and agent on other vehicles STATE FARM -

Your prior insurance company and agent CLAIG ESTES - STATE FARM,

Any homeowners claims within the past 5 months with State Farm? ☒ Yes ☐ No FENCE, STORM RELATED

With any other carrier? _____

3. Vehicle Equipment (Check if vehicle had any of the following)

☐ Radio AM	☒ Power Steer	☐ Vinyl Roof	☒ Cruise Control	Tires	Transmission:
☒ AM/FM	☒ Power Brakes	☐ Tinted Glass	☐ Compact Disc	☒ W/W	☒ Automatic
☒ Stereo	☒ Power Locks	☐ Mag Wheels	☐ Sun/Moon Roof	☒ Radial	☐ Standard
☒ Tape Deck	☒ Power Windows	☐ T-Tops		☐ Special	☐ Console
☒ Air Cond.	☒ Power Seats	☐ Tilt Steering Wheel			☐ AutoStick

☐ Other: _____
☐ CB Radio Type _____ Cost $ 2,670.78 Date Installed 98
☐ Purchased From : SMYTHE BUICK

4. Vehicle Condition

Paint	☐ Fair	☐ Good	☒ Excellent
Transmission	☐ Fair	☐ Good	☒ Excellent
Engine	☐ Fair	☐ Good	☒ Excellent
Body	☐ Fair	☐ Good	☒ Excellent

Other distinguishing features: (Dents, decals trailer hitch, interior, etc). NONE

Name and address of service station/garage: OIL STOP 404 SARATOGA AVE, SAN JOSE, CA

Who performs routine maintenance service? OIL STOP Date last serviced FEB. 08. 03

Who performs State MV Inspection? ( ) Last inspected 2000

6. Date car purchased MAR. 21, 1998 ☒ New ☐ Used Purchase Price $ 26[illegible].10

Trade-in _____ Allowance _____

Seller Dealer/Individual Name and Address SMYTHE BUICK RIELY & STEVENS CREEK

How did you learn the car was for sale? REFERRED

How was the car paid for? ☒ Cash ☐ Check

If financed, name and address of finance company _____

Account # _____ Balance Due $ _____ Loan Terms _____ Months _____

Is account past due? ☐ Yes ☐ No How Long? _____

Are keys in your possession? ☒ Yes ☒ No ALL AT SMYTHE BUICK. Ignition key # _____ Trunk key # _____

Do you have other theft insurance? ☒ Yes ☐ No Policy# _____

Name of insurance company STATE FARM

Was this a rebuilt wreck? ☐ Yes ☒ No If yes, name of rebuilder _____

Was it a recovered theft? ☐ Yes ☒ No If yes, date of theft _____

7. Amount for which you are making claim $ _____

8. Are the answers you have given true to the best of your knowledge and belief? ☒ Yes ☐ No

For your protection California Law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Witness [illegible] (Apt 2318)

Address 2716 El Camino Real
Santa Clara CA 95051

Policyholder [illegible]
(signature) (terms)

SUBSCRIBED AND SWORN TO BEFORE ME this _____ day of _____, (year) _____

In _____, _____ County, _____

Notary Public _____ My commission expires: _____

05-C-1-155 Julie Bates
Evergreen Th

Owner Interview – Fire Only / No Theft Involved

Date: FEB. 28, 2003

Time: 9:00 AM

RECEIVED
MAR 06 2003
EVERGREEN SERVICE CENTER

Person(s) Interviewed:

[redacted]

Name of Titleholder: JOSEPH [illegible] Owner or Driver (Circle 1)

Name of Insured:

[redacted]

If Not Titleholder or Named Insured – Driver (Relationship to Owner):

NONE

RECE
MAR - 4
U.S. MAIL
CANCE

Name of Passenger (Relationship): *

Does Anyone Else Drive Vehicle: NO

Any Complaints or Problems with Vehicle: NONE

Date and Time of Fire: FEB. 24, 2003

Weather Conditions; Rainy, Windy, Cloudy, Clear, Snow, Sleet, etc: CLEAR

Location of Fire (City & Street or Highway): [redacted]

What Fire Department Responded: ATONE – SHERIFF DEPT. Responded. CASE # 01987-03

Is the Fire Report Ordered: (Yes) No

Who Called the Fire Department: UNKNOWN, DID NOT KNOW OF FIRE

Response Time: VERY QUICK RESPONCE.

Type of Vehicle: BUICK, LA SABRE Engine Size: 3.8

When Purchased: MAR. 21, 1992 (New) Used Demo Executive Vehicle (Circle One)

Name of Seller / Dealership / Person or Relative: SMYTHE BUICK, SANTA CLARA.

Mileage at Time of Purchase: 11

Mileage at Time of Loss: 22424

Owner Interview – Fire Only / No Theft Involved

Any warranty on the vehicle at the time you purchased the vehicle? YES

Length of Warranty (Months/Miles): 36 MONTHS, 36,000

Did you purchase an extended warranty? If yes, do you have a copy? NO

Can it be sent to us? Fax, Mail or Pickup: _____ Yes (No)

Have you had any warranty work done to the vehicle since the purchase? Yes (No)

If yes, what types of warranty work performed? NONE

Who performed warranty work? Name of dealer or repair facility: NONE

When and who was the last person to enter the engine compartment? OIL STOP, SAN JOSE

For what reason? VEHICLE SERVICES EVERY 3 MONTHS

Any service work performed on the vehicle since purchase?

VEHICLE CHECKED ~~[illegible]~~ EVERY 3 MONTHS

Date of service: MARCH 3, 2003,

Where service completed: Location and/or telephone number: 404 SARATOGA, SAN JOSE, 241-8001

How much fuel was in the gas tank? CLOSE TO FULL

When was gas tank last filled? MAR. 10, 03

Who checks the fluid levels, such as the oil, transmission fluid, etc? ANY SELF & OIL STOP

Do you have receipts? (Advise to mail receipts to office) HAVE RECEIPTS FOR YEARS

How often do you get an oil change? EVERY 3 MONTHS

Do you have to add oil or other fluids between oil changes? NO

Any problems with the vehicle prior to the fire? NO

If yes, have you had these problems repaired? Name of dealer or repair facility: NO ANS

RECEIVED
MAR - 4 2003
U.S. MAIL
CAMBRIAN SERVICE CEN

Owner Interview – Fire Only / No Theft Involved

Do you have service records? (Yes) No

Have you ever had any problems with animals? (i.e. building nests in engine, chewing wires, etc)

Describe: NONE

Any recall notices, campaigns or correspondence from the manufacturer? If yes, were the repairs completed and where?

NONE

Do you smoke? No Was anyone smoking at the time of the fire or prior to exiting the vehicle? No

Have any accessories been added to the vehicle since purchase? (i.e. radio equipment, alarm, telephone, etc.) NONE

Who installed the item? Name, address, telephone number of installer NONE

If owner installed, how did he/she install? If electrical, did he/she use an inline fuse or fusible link?

NONE

Does vehicle have an alarm system? How does it work? Was it set at the time of the fire?

NONE

Does your vehicle have a telephone? If yes, is it a portable that plugs into the cigarette lighter or is it wired direct? What is name of the Telephone Company? NONE

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MAR - 4 2003
U.S. MAIL
CANADIAN SERVICE CENTER

Has the vehicle ever been involved in an accident? NO

Owner Interview – Fire Only / No Theft Involved

When was the accident? NONE

Were parts replaced on the engine? No

What body parts were damaged? NONE

Where was vehicle repaired? "

At the time of the fire, was the vehicle parked or being driven? PARKED

If parked, how long? 4 DAYS If driven, how long in operation?

What accessories were being operated prior to the fire? (i.e. lights, air conditioning, heater, rear defogger, etc) NONE

Did all accessories work? YES

Were you pulling a trailer during the time of the loss? If so, describe trailer (year, make, length, and approximate weight) Send paperwork that lists all of the above NONE

Any fluid leaks discovered prior to the fire? Any fluid spots in the driveway, garage, parking space, etc

No

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U.S. SMALL BUSINESS ADMINISTRATION

How did the vehicle run prior to the fire? Good

Any operability problems? NO

Any warning lights or changes in gauges? No

Did you detect any odors prior to the fire? (i.e. gas fumes, wires burning, oil, rubber, sulfur, etc)

No

Did you hear any noises prior to fire? NO

Owner Interview -- Fire Only / No Theft Involved

Provide a short scenario leading up to the fire: WALKED TO CAR TO RETURN HOME ENTERED FRONT SEAT, PUT KEY IN IGNITION TO START, AT THAT SECOND THERE WAS AN LOUD EXPLOSION, GOT OUT TO SEE WHAT IT WAS. LIFTED HOOD AND ENGINE WAS EXPLODING IN FLAMES.

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MAR - 4 2003
U.S. ...
CANADIAN SERVICE CENTER

Where was smoke first observed? (specific area, i.e. dash, driver's side engine, etc) _____

What color was smoke? _____

Where was the fire first observed? (specific area -- request person to indicate near what engine part and/or body part) FIRE WAS CENTERED ON BACK HALF OF ENGINE.

What color was the flame? ORANGE

Was the hood open or closed? CLOSED

If the hood was open, where was the fire or smoke first noticed? REAR HALF OF ENGINE

Were any doors or windows open during fire? NO

Were the doors locked? NO

Did anyone photograph the fire? YES

Did the firemen tell you what they believed the probable cause of the fire was? NO

Do you have any idea what caused the fire? NO

Is there anything else you would like to state pertaining to the fire? RUMOR HAS IT THAT THIS 98 BUICKS WERE RECALLED FOR SAME CONDITION

CLAIM NUMBER: 05-4886-150

TOTAL LOSS WORKSHEET

BASE PRICE:		$ 11,562.00
TAX & LICENSE:	+	$ 953.86 + 53.00
ACTUAL CASH VALUE:	=	$ 12,568.86
DEDUCTIBLE:	-	$ 250.00
SETTLEMENT AMOUNT:	=	$ 12,318.86
ADVANCED CHARGES (ALL):	+	$ 790.50
TOTAL PAID OUR FOR T/L:	+	$ 13,109.36
GROSS SALVAGE:	-	$ 2615.71
DMV LICENSE REFUND:	-	$ Ø
SUB TOTAL:	=	$ 10,493.65
RENTAL PAID BY STATE FARM:	+	$ —
TOTAL PAID BY STATE FARM:	=	$ 10,493.65
DEDUCTIBLE:	+	$ 250.00
RENTAL PAID BY INSURED:	+	$ -0-
TOTAL AMOUNT OF CLAIM:	=	$ 10,743.65

COPART AUTO AUCTIONS
13895 LLAGAS AVE
SAN MARTIN, CA 95046
PHONE (408) 683-9393
TAX ID# 942867490

Date 3/11/03

Visit us at www.copart.com

INVOICE

RECEIVED
MAR 14 2003
EVERGREEN SERVICE CENTER

ROAC
MAR 17 2003
INCOMING

Copart Lot# 2041633 6 SAN JOSE
Loss Date 2/24/03
Called In 3/06/03
P/U Cleared 3/06/03
Pickup Date 3/07/03
Original Title
Trans Title
Sale Document
Loss Type
Description 98 BUIC LESABRE CU GOLD
Vehicle ID# 1G4HP52K7WH486077
License#/ST 4RFW720 CA
Mileage 22,442
Pickup From STEVENS CREEK BUICK
4201 STEVENS CREEK BLVD
SANTA CLARA, CA 95051
(408) 983-5300

8236 PIP595A
TOTAL LOSS DEPARTMENT
STATE FARM INSURANCE
EVERGREEN SERVICE CENTER
P.O. BOX N
SAN JOSE, CA 95151 5014

ROAC
MAR 19 2003
INCOMING

Claim# 05-4986-150
Policy#
Loss Code 311
Reference#
Insured [redacted]
Owner

ADVANCE CHARGES PAID BY COPART	
TOW SERVICE	240.50
LABOR	550.00
TOTAL ADVANCE CHARGES	790.50
COPART SERVICE CHARGES	
TOTAL COPART SERVICE CHARGES	.00
TOTAL DUE COPART	790.50
NET DUE COPART	$ 790.50

RECV/MAIL
MAR 18 2003
BURLINGAME

REMIT TO: COPART AUTO AUCTIONS
13895 LLAGAS AVE
SAN MARTIN, CA 95046

MAR 25 2003

Invoice Date 3/11/03

Invoice Amount 790.50

CCC VALUESCOPE ™

Claim Services

State Farm Insurance

Market Report

Report Reference Number: 30535488

Claim reference : 05-4886-150

Loss Incident Date: 02/24/2003

Loss Code : 312

Insured: Boysdore

Claim rep : Batista, Julio

Appraiser : MORA, ALICIA

Owner [redacted]

Introduction

State Farm Insurance has conducted an appraisal of your 1998 Buick LeSabre Custom 4 Door Sedan located in Santa Clara, CA. The appraisal information was then used to conduct research in your local market to determine the local market value of your car. This CCC Valuescope Market Report details the results of that research. It contains the following sections:

Vehicle Valuation Summary	Provides the market valuation including all components
VINguard ™ Vehicle Identification	Details the vehicle configuration information
Local Market Definition	Details the local market basis for this valuation
Valuation Methodology	Describes the method used to evaluate the loss vehicle
Vehicle Condition	Details the vehicle's pre-accident condition
Local Market Comparable Vehicles	Presents the comparable vehicles located in your market
Local Market Comparable Vehicles Contribution	Provides summary information on the contribution of each comparable vehicle to the Local Market Value
Vehicle Model Information	Describes characteristics of the loss vehicle type
Vehicle Appraisal and Valuation Notes	Lists detailed log notes for this file
VINguard ™ Vehicle History Information	Provides the results of vehicle history research
CARFAX ® Report	Provides the results of a CARFAX vehicle history database search

Claim reference : 05-4886-150

Return to top

Report Reference Number: 30535488

Vehicle Valuation Summary

1998 Buick LeSabre Custom 4 Door Sedan - Santa Clara, CA

Below are the components included in this local market valuation:

Component	Code		Value
Base Value			$ 8,811.00
Odometer		22,442	+ 1,754.00
Equipment			
Transmission			
Automatic Transmission	AT	Standard	Included
Overdrive	OD	Standard	Included
Seats			
Power Driver Seat	SF		+ 80.00
Power Passenger Seat	PC		+ 80.00
Split Bench Seats	BP	Standard	Included
Cloth Seats	CS	Standard	Included
Steering			
Power Steering	PS	Standard	Included
Tilt Wheel	TW	Standard	Included
Brakes			
Power Brakes	PB	Standard	Included
Anti-Lock Brakes (4)	AB	Standard	Included
Glass			
Rear Defogger	RD	Standard	Included
Power Windows	PW	Standard	Included
Intermittent Wipers	IW	Standard	Included
Wheels			
Aluminum/Alloy Wheels	AW		+ 160.00
Radio			
AM Radio	AM	Standard	Included
FM Radio	FM	Standard	Included
Stereo	ST	Standard	Included
Cassette	CA		+ 80.00
Compact Disc Player	CD		+ 150.00
Power Antenna	PA		Included
Interior			
Power Locks	PL	Standard	Included
Air Conditioning	AC	Standard	Included
Cruise Control	CC	Standard	Included
Digital Clock	DK	Standard	Included
Air Bag	AG	Standard	Included
Passenger Air Bag	RG	Standard	Included
Exterior			
Power Mirrors	PM		Included
Body Side Moldings	BN	Standard	Included
Dual Mirrors	DM	Standard	Included
Local Market Value			**$ 11,115.00**

The base value is the local market value of a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard and predominant equipment. As such, the vehicle equipment listing reflects proper deductions for all standard or predominant equipment which is not present on the loss vehicle.
In cases where a standard or predominant option is superseded by a replacement or upgrade, a corresponding addition will appear for the option which supersedes the standard/predominant option.

Current Condition Adjustment	+ 231.00
Actual Cash Value	**$ 11,346.00**
Adjusted Vehicle Value	**$ 11,346.00**

Claim reference : 05-4886-150 Return to top Report Reference Number: 30535488

VINguard ™ Vehicle Identification

VIN: 1G4HP52K7WH486077

Every vehicle sold in the United States is required to have a manufacturer assigned Vehicle Identification Number (VIN). This number provides the exact specifications of the vehicle. Decoding the VIN identifies the exact vehicle for which the local market value will be determined.

	Insurer Description	VINguard Analysis
Year	1998	1998
Make	Buick	Buick
Model	LeSabre Custom	LeSabre Custom
Model Number	HP5	HP5
Body Style	4 Door Sedan	4 Door Sedan
Engine	6-3.8L-FI	6-3.8l-Fl
Transmission	Automatic Transmission Overdrive	
Restraints	Air Bags (Driver+Pass.)	Air Bags (Driver+Pass.)
Odometer	22,442	

This vehicle was assembled in FLINT, MI

VINguard ™ Messages: VINguard has decoded this VIN without any errors.

VINguard ™ is a database used to decode completely and accurately all manufacturer assigned Vehicle Identification Numbers.

Claim reference : 05-4886-150 Return to top Report Reference Number: 30535488

Local Market Definition

The local market value for your 1998 Buick LeSabre Custom 4 Door Sedan was defined by the ZIP code 95051 -- Santa Clara, CA.

The state of California is composed of 24 distinct local markets. The following 1 local market was used in the preparation of this vehicle market report.

San Jose CA - Primary local market vehicle database
In this market, CCC maintains a database of 2,260 inspected dealer vehicles located at 20 dealerships, and 7,380 dealer advertised, and 5,542 privately advertised vehicles taken from 15 local papers or magazines. This local database also includes 4,893 vehicle valuations researched in the last 90 days.

From this 1 local market, comparable vehicles were selected based on the year, make, model, body style and engine configuration of your vehicle. Adjustments were made to the value of each comparable vehicle to compensate for differences in year, model, body style, engine configuration, packages, options, and mileage.

For your vehicle's CCC Valuescope Market Report, CCC identified 3 advertised vehicles as most comparable to your vehicle, and used their values to determine the Local Market Value.

Vehicles are determined to be comparable to the loss vehicle based on:

- Nearness to the loss vehicle's primary garage location
- Similarity of model, equipment, and odometer
- Precision of the data (inspected versus advertised)

Claim reference : 05-4886-150 Return to top Report Reference Number: 30535488

Valuation Methodology

This CCC Valuescope Market Report was prepared for State Farm Insurance by CCC Information Services Inc. CCC has been preparing market value reports for the insurance industry since 1981. CCC physically inspects vehicles for sale at vehicle dealerships in the local markets, and subscribes to local newspapers and automobile publications in these markets. CCC maintains vehicle databases containing these inspected dealership vehicles along with the dealer and private party advertised vehicle information.

When State Farm Insurance requests a CCC Valuescope Market Report from CCC, they provide CCC the VIN (Vehicle Identification Number) of the loss vehicle. Decoding this VIN identifies the exact vehicle for which the local market value will be done. See the VINguard ™ Vehicle Identification section.

State Farm Insurance also provides CCC the vehicle owner's ZIP code. This identifies the local market that will be used to determine the market value. See the Local Market Definition section.

Finally, State Farm Insurance provides CCC with the configuration of the loss vehicle including equipment, odometer, condition, maintenance, etc. This information is the starting point for determining the local market value.

Using this information, CCC searches its databases to find comparable vehicles in the local market. Each vehicle located is compared to the loss vehicle, and adjustments are made for differences in model, equipment, and odometer. Those vehicles that are deemed most comparable to the loss vehicle are used to determine the local market value.See the Local Market Definition section.

After the Adjusted Value for each comparable vehicle is calculated (see the Local Market Comparable Vehicles section), CCC calculates the Local Market Value. This calculation is an average of the Adjusted Values of the comparable vehicles.

Claim reference : 05-4886-150 Return to top Report Reference Number: 30535488

Vehicle Condition

State Farm Insurance uses Condition Inspection Guidelines to determine the condition of key components of the loss vehicle. These guidelines are specific to geographic location, year and vehicle type. The guidelines describe physical characteristics for each of the vehicle components. Based on these guidelines, State Farm Insurance has determined the condition of the vehicle prior to the loss.

Component	Condition	Adjustment	Inspection Notes
Interior			
Seats	Average	$0	NC
Carpets	Average	$0	NC
Glass	Average	$0	NC
Dashboard	Average	$0	NC
Headliner	Average	$0	NC
Exterior			
Sheet Metal	Average	$0	NC
Paint	Average	$0	NC
Trim	Average	$0	NC
Mechanical			
Engine	Above average	$125	LOW MILES
Transmission	Above average	$106	LOW MILES
Tires	Average	$0	NC
Total Adjustments:		$231	

- The Condition Inspection Guidelines provide information based on vehicle age, vehicle type, and geographic location. Your vehicle has been identified as being located in the Western region as a newer passenger car.
- The Condition Inspection Guidelines, and all dollar adjustments, are determined by surveys, inspections, and interviews with dealerships across the United States.

Claim reference : 05-4886-150

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Report Reference Number: 30535488

Local Market Comparable Vehicles

The local market comparable vehicles are compared to the loss vehicle, and adjustments are made for differences in equipment, odometer, model, etc. The **Adjusted Value** represents the price of the comparable configured exactly as the loss vehicle.

Loss Vehicle	**Dealer Vehicle Comparable 1**	**Private Advertised Comparable 2**	**Private Advertised Comparable 3**
1998 Buick	1999 Buick	1999 Buick	1999 Buick
LeSabre Custom	LeSabre Limited	LeSabre Custom	LeSabre Custom
4 Door Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission	Automatic Transmission
6-3.8L-FI	Unknown	Unknown	Unknown
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio:AM/FM Stereo Cassette Compact Disc Player	AM/FM Stereo Cassette	AM/FM Stereo	AM/FM Stereo Compact Disc Player
Not Found on Loss Vehicle	Keyless Entry		
Not Found on Comparable Vehicle		Power Driver Seat Power Passenger Seat Aluminum/Alloy Wheels	Aluminum/Alloy Wheels
22,442 miles	52,053 miles	27,000 miles	42,000 miles
	Price $12,995	Price $11,500	Price $10,800
Adjustments			
Model/Year	-3,200	-1,850	-1,850
Radio Options	+150	+230	+80
Not Found on Loss Vehicle	-120		
Not Found on Comparable Vehicle		+320	+160
Mileage	+1,369	+452	+964
Baseline Adjustment		+672	+672
Adjusted Value	$11,194	$11,324	$10,826
Location	Internet Source	San Jose Mercury News	Santa Cruz Sentinel
Telephone	408-356-8111	408-656-9936	408-475-4324
	Pub Date 1/25/2003	Pub Date 12/15/2002	Pub Date 1/26/2003
Distance from Santa Clara	8 Miles- Los Gatos	8 Miles- Los Gatos	

- **List Price** is the sticker price of the vehicle. **Take Price** is the amount for which the vehicle can be purchased as defined by the contact at each dealership.
- The baseline is defined as a vehicle ready for sale by a dealer. A typical vehicle has not been prepared for dealer sale. **Baseline Adjustment** aligns a typical vehicle with a vehicle ready for sale by a dealer.
- All dollar adjustments are determined by surveys, inspections, and interviews with dealerships across the United States.

Claim reference : 05-4886-150 Return to top Report Reference Number: 30535488

Local Market Comparable Vehicles Contribution

The following comparable vehicle(s) were used to determine this market value. The listed % of market value displays what percentage the comparable vehicle contributed to the local market value.

Type	Comparable Vehicle	Price	Adjusted Value	% of Market Value
Dealer Vehicle	1999 Buick LeSabre Limited	Price $12,995	$11,194	34%
Private Advertised	1999 Buick LeSabre Custom	Price $11,500	$11,324	33%
Private Advertised	1999 Buick LeSabre Custom	Price $10,800	$10,826	33%
Total			**$ 11,115.00**	**100%**

Claim reference : 05-4886-150 Return to top Report Reference Number: 30535488

Vehicle Model Information

The most popular full-sized sedan, the LeSabre, receives only minimal changes for 1998. Whether choosing the Custom or Limited trim level, the 3.8-liter, V-6 is the only engine offering. This engine performs well and offers excellent acceleration. Teamed with the electronic transmission, the engine shifts are smooth and go virtually unnoticed. Ride quality is generally good, but leaning occurs during turns, and road flaws can be felt slightly. Selection of the new Grand Touring Package is recommended, as it offers much improved ride and handling qualities. This package includes such features as an automatic load leveling system, alloy wheels, a sport suspension, and magnetic variable assist steering. The LeSabre is a good value, as it can be outfitted much like the more expensive Park Avenue, but for less money. The only thing lacking on the LeSabre is a V-8 engine offering, which many of the competing models do offer.

Claim reference : 05-4886-150 Return to top Report Reference Number: 30535488

Vehicle Appraisal and Valuation Notes

Adjustment amounts are based on a combination of factors including the region of the country, the age of the vehicle, and the type of vehicle. The loss vehicle has been valued in the Western region as a newer passenger car with 69% less than average mileage of 72,300.

Backup vehicles may be one year newer than the loss vehicle. Proper adjustments were made to reflect model, year and mileage differences for this valuation.
The following missing option was added to the loss vehicle: Stereo
We have verified the mileage on this vehicle as being accurate.
We have added the following standard options to the loss vehicle: Body Side Moldings, Split Bench Seats, Cloth Seats, Digital Clock, Dual Mirrors, Intermittent Wipers, Overdrive

Your valuation has been prepared according to Section 790.03(H) of the California Insurance Code. Any deductions from the value are meant to be discernible, measurable, itemized, and specified as well as appropriate in dollar amount according to the requirements of the Fair Claims Settlement Practices Regulations, Section 2695.8 et seq.

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VINguard ™ Vehicle History Information

VINguard ™ Messages: VINguard has decoded this VIN without any errors.

Claim reference : 05-4886-150 Return to top Report Reference Number: 30535488

VEHICLE HISTORY INFORMATION

www.carfax.com

VIN: 1G4HP52K7WH486077

CARFAX searched its nationwide database of nearly 2 billion records to provide you with this detailed vehicle history. Avoid making a potentially costly mistake when buying your next used car. Order a CARFAX Vehicle History Report at www.carfax.com.

Carfax Results

DATE REPORTED	ODOMETER READING	INFORMATION SOURCE	GENERAL COMMENTS
04/03/1998	-	California Motor Vehicle Dept.	Title issued First owner reported
04/03/1998	-	California Motor Vehicle Dept.	Registered as private vehicle
03/21/2000	11	California Motor Vehicle Dept. Santa Clara, CA	Title issued Odometer reading recorded on 03/21/1998
03/04/2002	17,795	California Inspection Station Los Altos, CA	Passed emissions inspection
03/04/2002	-	Vehicle Repair Center Los Altos, CA	Vehicle serviced

This coupon is courtesy of CARFAX Vehicle History Service. With CARFAX you can get the real history for virtually any car or truck on the road today.

FREE CARFAX REPORT

Bring this coupon to any CARFAX Certified Dealer to view a FREE CARFAX Vehicle History Report on any vehicle in stock.

GET THE REAL HISTORY ON ANY USED CAR

$5000 Clean Title History Guarantee

www.carfax.com a POLK company

Vehicle Inspection Report/Total Loss Settlement Report

Claim Number: 05-4886-150 Unit: 000
Rep: BATISTA, JULIO Phone: [redacted]
Owner: [redacted] Insured:
Loss Code: 312 Date of Loss: 02/24/2003 Date Reported: 02/24/2003
Location Address: 19165 EL CERRITA WAY City: AROMA ST: CA
Location Zip:
Towing: $ _____ Storage: $ _____ per day
Cause of Loss: Collision Other: _____

---------- VEHICLE DESCRIPTION ----------

1998 BUIC LESABRE CUSTOM 4D SED
Lic. #: [redacted] Exp.: 03/2003 State: CA VIN: 1G4HP52K7WH486077
Color: Exterior: TAN Interior: TAN Eng.: 6-3.8L-FI
Trans.: AT OD Series:
Tire Mfg.: UNIROYAL Size: P20570R15 Mileage: 22,442
Steel Belted * Radial * W/W __% of Wear: LF 18 LR 18 RF 18 RR 18 SP 0

---------- EQUIPMENT/ACCESSORIES ----------

Seats	Steering	Brakes	Roof	Glass	Wheels
* Power	* Power	* Power	__Vinyl	__Tinted	__Standard
* Split	* Tilt	__4 Wheel	__Sun(Pwr/Mnl)	(OEM/Non-OEM)	* Alum/Mag
__Bucket	__4 Wheel	Disc	__T-Top	__Shaded	OEM/Non-OEM
* Cloth	Steering	* ABS	__Convertible	* Heated	__Chrome
__Vinyl	__Telescoping		(Pwr/Mnl)	(Front/Rear)	__Wire
__Leather			__Luggage Rack	__Heads-Up	__Full Wheel
__Heated				Display	Cover
__Lumbar Adj.				* Power Windows	__Hub Caps
				__Rear Glass Wiper	

RADIO: * OEM __Non-OEM Brand: _____ Model: _____
* AM/FM Stereo * Tape Deck __Amplifier __Equalizer * CD Player * Power Antenna

CB: __OEM __Non-OEM Brand: _____ Model: _____
PHONE: __OEM __Non-OEM Brand: _____ Model: _____

------- OTHER INTERIOR ----------

* Power Locks __Trunk Release * A/C __Rear A/C __Digital Dash
* Cruise Control (OEM/Non-OEM) * Driver Airbag * Pass. Airbag __Third Seat
Captain Chairs __2 __4 __6

------- OTHER EXTERIOR ----------

* Power Mirrors * Special Mldgs. __Ground Effects __Tire Rack
__Spoiler __Trailer Hitch __Theft Alarm

---------- PICKUP/VAN-EQUIPMENT/ACCESSORIES ----------

__Step Bumper	__Winch	__Grille Guards	__Running Boards
__Sliding Rear Window	__Tool Box	__Aux. Fuel Tank	__Light Bar
__Soft Top(Removable)	__Bed Liner	__Fog Lights	__Camper Shell
__Hard Top(Removable)	__Roll Bar	__Trailer Tow Pkg.	

PAINT: * Original __Repaint (+/-)$ _____ See CPG: 2700-270
__2-Tone __Custom __Woodgrain __Finstripes/Graphics Page 1

---------- EQUIPMENT/ACCESSORIES ----------

Use this space to explain or describe Equipment/Accessories listed above and/or list and describe additional Equipment/Accessories:

---------- PRE-LOSS CONDITION ----------

(Explain if other than average condition for year, and model vehicle)

INTERIOR:	ABOVE AVERAGE	AVERAGE	BELOW AVERAGE
Seats:	__	X	__
NC			
Carpets:	__	X	__
NC			
Glass:	__	X	__
NC			
Dash:	__	X	__
NC			
Headliner:	__	X	__
NC			
EXTERIOR:			
Sheet Metal:	__	X	__
NC			
Paint:	__	X	__
NC			
Trim:	__	X	__
NC			
MECHANICAL:			
Engine:	X	__	__
LOW MILES			
Transmission:	X	__	__
LOW MILES			

PRIOR DAMAGE:

__ Yes * No Prior Damage Est. Written: __ Yes __ No Amount: $ _____

Damage Loc.: * Front __Side __Rear __All Over

OVERALL CONDITION: __Above Average __Average __Below Average

Salvage Will Be: * Rebuilt __Sold for parts __Scrapped

INSPECTED BY: MORA, ALICIA

DATE: 02/25/2003
See CPG: 2700-270
Page 2

---------- TOTAL LOSS SETTLEMENT ----------

Method used to determine base price:

___Computerized Evaluation ___Comparable Vehicles ___Book Value

---------- COMPLETE ONLY IF COMPOTERIZED EVALUATION USED ----------

Name of Vendor: CCC Evaluation Amount $ 11346

Did you pay the computerized evaluation amount? ___YES ✓NO

If No, explain: Added $216 New tires

Adjusted Amount $ _____

---------- COMPLETE ONLY IF COMPARABLE VEHICLES USED ----------

	Source +amp; Telephone Number	Quote By	Date	Make/Model	Available	Price
1.					__YES __NO	$
2.					__YES __NO	$
3.					__YES __NO	$

Circle vehicle number(s) used to determine base price:(1.2.3) Explain any adjustments for difference in mileage, equipment, condition, prior damage, etc.

Adjusted Amount $ _____

---------- BOOK VALUE(S) ----------

Books Used: _____ Basic Book Price $ _____

List additions or deductions for equipment, mileage, prior damage, etc.:

Adjusted Amount $ _____

Did you pay this amount? ___YES ___NO If No, explain:

Lot - 2047633

Base Price	$	11561.00
Tax	+	953.86
Fees	+	53.00
Actual Cash Value	=	12568.86
Owner Retained Salvage	-	
Deductible	-	250.00
Lienholder Payoff	-	
Amount Paid Owner	$	12,318.86

Date Settled: 3-7-03

Claim Rep: Batista

Signature: [illegible]

Disp. of Title: _____

-------- SALVAGE DISPOSITION ------

Name of purchaser: _____

Date Sold: _____

Date Remit Received: _____

High Salvage Bid $ _____

Towing Expense - _____

Storage Expense - _____

Misc. Expense - _____

Net Salvage Return $ _____

Remarks: _____

Date: _____

See CPG: 2700-270
Page 3

CVR Lienholder Verification System Printout - Version 10.19

CLAIM REPORT -- TO BE USED FOR CLAIM PURPOSES ONLY

Claim #: 054881150 Date: 02/26/2003 Time: 13:42
Request: 4ATW720 Requested by NC

License Plate: 4ATW720
Vin: 1B4HP52K7WH486077
Year: 98
Make: DUIC
Sta: 4D

Registered Owner: BOISDORE JOSEPH A 2448 CRYSTAL DR SANTA CLARA
County: SANTA CLARA
Zip: 95051

Date of latest Registration Card Issuance: 03/20/02

Date of latest Ownership Certificate Issuance: 04/15/98

Registration Expiration Date: 03/22/03

Sold: 00/00/98 Yr: Class: FK Loc: 9
Type: 11 Veh: 12 Body: 0 Power: B
Fee: 0000

REG STATUS:
03/11/02 BNOB DUE 03/22/04
NO MAILING ADDRESS
03/21/1999-ODOMETER: 11 MILES ACTUAL MILEAGE

--- END of LVS Printout ---

CVR Fee Settlement Calculation - Version 10.19

Transaction: Total Loss SLP status: None
Processing date: 02/26/2003 Out-of-State: No
Last reg period: 03/22/2002
Loss date: 02/24/2003 Curr Fee Cnty: SANTA CLARA

**********NOTICE**********
[illegible] loss date is within 60 days of expiration date.
[illegible] fee totals do not reflect any registration renewal
[illegible] in transit to the DMV.

SETTLEMENT [illegible]

Registration Fee	[illegible]
CMP Fee	2.00
Vehicle License Fee	282.00
Vehicle License Fee Reduction (67.50%)	-190.00
Transfer Fee	15.00
Air Quality Fee	4.00
Safe Fee	1.00
Auto Theft Fee	1.00
Abandoned Vehicle Fee	1.00
Fingerprint Fee	1.00
Vehicle License Fee Used	-92.00
TOTAL: $	53.00

PREVIOUS REGISTRATION FEES

Registration Fee	28.00
CMP Fee	2.00
Vehicle License Fee	282.00
Vehicle License Fee Reduction (67.50%)	-190.00
Air Quality Fee	4.00
Safe Fee	1.00
Auto Theft Fee	[illegible]
Abandoned Vehicle Fee	[illegible]
Fingerprint Fee	1.00
TOTAL: $	130.00

LICENSE FEE REFUND

Vehicle License Fee	282.00
Vehicle License Fee Reduction (67.50%)	-190.00
Vehicle License Fee Used	-92.00
DMV Administration Fee	-7.00

NO REFUND AVAILABLE

* Fee calculations include all changes as of 01/31/2003

— END of Fee Calculation —

SALVAGE QUOTES

Print Key Output

Page 1

5722681 V5R1M0 010525 WESTDIV 03/18/03 15:05:54

Display Device . . . . . : VD006D6123
User . . . . . : LSVASQUEZ

ST112C1
LSVASQUEZ

COPART
Salvage Values
ProQuote

3/18/03
15:05:15

Seller 8388 STATE FARM INSURANCE
Adjuster RON RITZ

VIN#
or
Year 98
Make BUIC Buick
Model LESABRE

Damage BE BURN - ENGINE
Repair Estimate 6,000.00 ACV 12,318.00 48.70%
Zip Code 95051 SANTA CLARA, CA

Our PRO QUOTE 2,615.71

Low Quote 1,194.79 High Quote 2,615.71

F12=Previous

F3=Exit

Stevens Creek Buick Pontiac GMC

GMC

EPA # CAD 981

AR # AM-160000

[redacted]

4301 Stevens Creek Blvd. • SANTA CLARA, CA 95051-6897
SERVICE (408) 988-6828 • BODY SHOP (408) 988-8879

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

CUSTOMER NO. 103664	NAME GLORIA POIRIER	49	NO. 769	03/06/03	80CS12250
	CUSTOMER	CUSTOMER NO.	MILEAGE 22,442	SILVERMIST	8-6783
[redacted] 95051	YEAR/MAKE/MODEL 98/BUICK/LESABRE/4 DOOR SEDAN			03/21/98	
	VEHICLE I.D. NO. 1G4HP52K7WH486077				
	KEYS		R.O. NO.	02/27/03	
	SUGGESTED PRICE				NO: 224-

[redacted]

[illegible]

[illegible]

WORK NOT EXCEEDING [illegible] WILL BE TOWED OUT

JOB # 1 TOTAL LABOR & PARTS [illegible]

BUDGET	POS	HOURS	DIM DATE-DESCRIPTION	
JOB # 1	30495	77865	[illegible]	TOTAL [illegible]

RECEIVED MAIL MAR 18 2003 SUPERVISOR NAME

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF [illegible]
ORIGINAL ESTIMATE OF [illegible]
APPROVED REVISED ESTIMATE # 1) AT [illegible] ON 03/06/03 AT 02:40pm
BY STATE FARM INS COMMENTS OKED TEAR DOWN AND WAIT
COMMENTS
EP-TOW IN RON STATE FARM 650-224-9083

TOTALS

THANK YOU FOR CHOOSING STEVENS CREEK BUICK PONTIAC GMC. WE APPRECIATE YOUR BUSINESS.

TOTAL LABOR	[illegible]
TOTAL PARTS	[illegible]
TOTAL SUBLET	[illegible]
TOTAL SHOP SUPPLIES	[illegible]
TOTAL TAX ON	[illegible]
TOTAL TAX ON	[illegible]
TOTAL TAX	[illegible]
TOTAL INVOICE	[illegible]

*PAY METHOD	AMT	CONTROL	PAY METHOD	AMT	CONTROL
*CASH			CHECK		
*CHARGE			RC/VISA		
*A/E-D/C/B			BOOKER		
*WRR BED			EXT WRR		

EPA# CAD981171408 SAME AS ESTIMATE
I ACKNOWLEDGE NOTICE AND APPROVAL OF ALL WORK PERFORMED AND THE ASSOCIATED CHARGES AS INDICATED ABOVE.

CUSTOMER SIGNATURE

98 BUIC LESABRE CU GOLD
[illegible]
02041633 A Advance Charges

PAGE 1 OF 1 CUSTOMER COPY (END OF INVOICE) 146847

[redacted]

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

AUTO PAYMENTS BY COL

[redacted]

policy number
[redacted]
date of loss
02-24-03

COL 311

C denotes consolidated payment
P denotes previous date
E denotes EFT payment

pa: 311 indemnity: 12,318.86 dir conv: 0.00 expense: 0.00

payment number	payee	amount	status	COL	pay cd	ren	reporting party
102758419J	[redacted]	12,318.86	PAID	311	1		Named Insu

Payments

S3537E50

Clm: 85-4886-150 Ins: [redacted] DOL: 02-24-03

'C' denotes consolidated payment
'P' denotes previous data

'E' denotes EFT payment.

Sel: ___

Payments 1 to 1 of 1

Sel	Payment No	Payee	Total Amount	Issued	Status
1.	10275841BJ	[redacted]	12,318.85	03-07-03	PAID

RBZ00032
date: 03-19-03
time: 02:54 PM

[redacted]

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

VEHICLE DAMAGE REPORT

[redacted]

date of loss
02-24-03

****
** Estimate Vehicle Info **
**
** Vehicle Owner: [redacted] **
** Vehicle Description: 98 Buick LeSabre 4D Sed TAN **
**
****

Date: 2/25/03 03:15 PM
Estimate ID: 05-4886-15001
Estimate Version: 0
Committed
Profile ID: CUSTOM1280

STATE FARM INSURANCE
320 AIRPORT BOULEVARD P.O. BOX 3320 SALINAS, CA 93912-3320
(831) 755-5900
Fax: (831) 755-5956

Damage Assessed By: SF Alicia Nora Appraised For: [redacted]

Condition Code: Good
Date of Loss: 2/24/03
Payer: Insurance
Claim Paid: N
Claim Number: 05-4886-15001

Type of Loss: Comprehensive
Deductible: 250.00

Insured: [redacted]
Address:
Telephone:

Mitchell Service: 916489

Description: 1998 Buick LeSabre Custom
Body Style: 4D Sed
VIN: 1G4HP52K7WH485077
Mileage: 22,442
OEM/ALT: O
Color: TAN

Drive Train: 3.8L Inj 6 Cyl AO
License: 4ATW720 CA
Search Code: 85JJ

Options: Anti-Lock Brake Sys. (ABS), Alum/Alloy Wheels, Air Conditioning, Power Steering, Power Brakes, Power Windows, Power Door Locks, Power Seats, Tilt Steering Wheel, Cruise Control, Electric Defogger, AM-FM Stereo Cassette, AM-FM Stereo/CDPlayer(Single), Automatic Transmission, Passenger-Front Air Bag, Power Remote Mirror, Power Antenna, 4-Door, Driver-Front Air Bag.

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
1	900500	BDY*	ADD'L LABOR OP	VEH HAS MAJOR DAMAGE TO ENGINE FROM FIRE	Sublet		0.0 *
2				VEH STILL HAS POWER AND THERE IS NO			
3				VISIBLE DAMAGE TO SHEET METAL OR INTERIOR			
4				DAMAGES MAY EXCEED VALUE			

* - Judgement Item

Remarks

FIRE STAYED IN ENGINE COMPARTMENT, VEH STILL HAS POWER AND THERE IS
NO VISIBLE DAMAGE TO SHEET METAL OR INTERIOR

ESTIMATE RECALL NUMBER: 2/25/03 15:15:29 05-4886-15001

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All Rights Reserved

Mitchell Data Version: JAN_03_A
UltraMate Version: 4.8.012

Date: 2/25/03 03:15 PM
Estimate ID: 05-4886-15001
Estimate Version: 0
Committed
Profile ID: CUSTOMIZED

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals
Labor Summary	0.0				0.00

II. Part Replacement Summary	Amount
Total Replacement Parts Amount	0.00

III. Additional Costs	Amount
Total Additional Costs	0.00

IV. Adjustments	Amount
Insurance Deductible	250.00-
Subtotal of Adjustments Exceeds Gross Total	
Customer Responsibility	0.00

I.	Total Labor:	0.00
II.	Total Replacement Parts:	0.00
III.	Total Additional Costs:	0.00
	Gross Total:	0.00
IV.	Total Adjustments	0.00
	Net Total:	0.00

Point(s) of Impact

FRONT CENTER (F), 16 NON-COLLISION (N)

Address: RESIDENCE
ARCADIA, CA
Inspection Date: 2/25/03

Body Shop: NO SHOP CHOICE

****
REPAIRS TO THIS VEHICLE MAY REQUIRE SPECIFIC WELDING EQUIPMENT
RECOMMENDED BY THE MANUFACTURER
****

WARNING: Accidental air bag deployment is possible. Personal injury may result. Avoid area near steering wheel and instrument panel even if air bags have deployed. Dual-stage air bag modules may be present that could contain an undeployed stage. When disposing of a deployed dual-stage air bag, always treat it as a "live" module. See appropriate MITCHELL(R) AIR BAG SERVICE & REPAIR MANUAL, or OEM information.

ESTIMATE RECALL NUMBER: 2/25/03 15:15:29 05-4886-15001

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Mitchell Data Version: JAN_03_A
UltraMate Version: 4.8.012

BIG O TIRES.

NO REFUNDS ON DEPOSITS
OR SPECIAL ORDERS
NATIONAL CUSTOMER SERVICE
PHONE # 800 321-2446
CUSTOMER MUST PRESENT COPY
OF INVOICE FOR ANY WARRANTY

Big O Tires No.192
2033 El Camino Real #101
Santa Clara, CA 95051
408-923-2446

Invoice# 1-24987 Page: 1
S 08/23/02 E 08/26/02 Emp: 1-96 / 1-96

* * * T E U N T P R * * *

Sold To
[redacted]
SANTA CLARA, CA 95051

408-241-5477

Ship To

Other Info.:
Veh: 98 BUICK LESABRE
Lic: 4ATW720
Mil: In: 20,225 Out: 20,
Vin#:
PO#:
Bar ID: AG222677
EPA ID: CAL000254641

Item	Mech	Part #	QTY Description	Price	Labor	Adj	Total
36		[illegible]	2.00 . [illegible]	54.00	0.00	0.00	108.00
36		W100	2.00 [illegible]	0.00	0.00	0.00	0.00
		Tire is covered by manufacturer's warranty for workmanship and materials. NO ROAD HAZARD WARRANTY.					
36		[illegible]	2.00 . [illegible]	0.00	16.00	0.00	32.00
		Includes mount, balance, new valve stem, free rotation and rebalance every 5,000 miles, free flat repairs for the life of original trend.					
36		[illegible]	2.00 [illegible]	0.00	2.00	0.00	2.00
36		[illegible]	1.00 . [illegible]	0.00	-2.00	0.00	-2.00
36		[illegible]	1.00 . [illegible]	0.00	-10.00	0.00	-10.00

Cash	Check	Card	Charge
141.99	0.00	0.00	0.00
Change	Check #:		
0.00			

Parts:	108.00
Labor:	25.00
Subtotal:	133.00
Sales Tax:	8.91
Total:	141.99

I A[illegible]LEDGE NOTICE AND ORAL APPROVAL OF ANY INCREASE IN THE ORIGINAL ESTIMATED PRICE. TERMS: NET 10th PROX. UNLESS OTHERWISE SPECIFIED. PAST DUE CHARGE IS COMPUTED BY A VARIABLE RATE OF 1.5% PER MONTH ON UNPAID BALANCE WHICH IS AN ANNUAL PERCENTAGE RATE OF 18%. IF NECESSARY TO INSTITUTE LEGAL ACTION TO ENFORCE COLLECTION OF THE AMOUNT DUE UNDER THIS INVOICE, BUYER AGREES TO PAY ALL NECESSARY COSTS AND ATTORNEY'S FEES.

X [signature]
TERMS ACKNOWLEDGED & RECEIVED BY
X

[illegible] TIRES WHEELS BRAKES SHOCKS STRUTS ALIGNMENT [illegible]

BIG O TIRES.

NO REFUNDS ON DEPOSITS
OR SPECIAL ORDERS
NATIONAL CUSTOMER SERVICE
PHONE # 800 321-2446
CUSTOMER MUST PRESENT COPY
OF INVOICE FOR ANY WARRANTY

Big O Tires No.192
3032 El Camino Real #101
Santa Clara, CA 95051
408-923-2446

Invoice# 1-24918 Page: 1
x 08/16/02 x 08/16/02 Line: 1-4 / 1-26
* * * T E X U N T F R * * *

Sold To
[redacted]
SANTA CLARA, CA 95051

408-241-5477

Ship To

Other Info.:
Veh: 95 BUICK LESABRE
Lic: 4ATW720
Mil: In: 20,201 Out: 20,
Vin#:
PO#:
Emr ID: AG222677
EPA ID: CAL000254641

Line	Qty	Part #	Description	Parts	Labor	MSC	Total
4	4	[illegible]	3.00 . 205/70R15 [illegible] w/o ASC	84.00	0.00	0.00	168.00
4	4	[illegible]	3.00 . [illegible]	0.00	14.00	0.00	56.00
			[illegible], balance, new valve stem, free rotation and rebalance every 5,000 miles, free flat repairs for the life of original tread.				
4	4	[illegible]	2.00 [illegible] WARRANTY	0.00	0.00	0.00	0.00
			Tire as covered by manufacturer's warranty for workmanship and materials. NO ROAD HAZARD WARRANTY.				
4	4	[illegible]	2.00 [illegible] DISPOSAL	0.00	1.25	0.00	5.00
4	4	[illegible]	1.00 . [illegible]	0.00	-3.25	0.00	-3.00

Cash	Check	Card	Charge
0.00	0.00	151.99	0.00
Change	Check #:		
0.00			

Parts:	168.00
Labor:	55.00
Subtotal:	143.08
Sales Tax:	8.91
Total:	151.99

ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF ANY INCREASE IN THE ORIGINAL ESTIMATED PRICE: X [signature]
TERMS: NET 10th PROX. UNLESS OTHERWISE SPECIFIED. PAST DUE CHARGE IS COMPUTED BY A FINANCING RATE OF 1.5% PER MONTH ON UNPAID BALANCE WHICH IS AN ANNUAL PERCENTAGE RATE OF 18%. IF NECESSARY TO INSTITUTE LEGAL ACTION TO ENFORCE COLLECTION OF THE AMOUNT DUE UNDER THIS INVOICE, BUYER AGREES TO PAY ALL NECESSARY COSTS AND ATTORNEY'S FEES.
TERMS ACKNOWLEDGED & RECEIVED BY
X

TIRES WHEELS BRAKES SHOCKS STRUTS ALIGNMENT

ESIS
An Insurance Services Company

300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

313 665-3412 *tel*
313 665-0911 *fax*

deborah.diehr@esis.com

Deborah Diehr
Claims Administrator

April 22, 2003

Mr. George Townsend, Claims Specialist
State Farm Insurance Company
North Coast/6400 State Farm Drive – P.O. Box 6403
Rohnert Park, CA 94927-6403

Claimant:	[redacted]
Our Client:	GENERAL MOTORS CORPORATION
Our File Number:	457200 (your file #05-4886-150)
Date of Loss:	2-24-03

Dear Mr. Townsend:

I am further responding to your subrogation demand in which you have requested reimbursement for monies paid out to your insured as a result of damage to the subject vehicle. It is our understanding that the controlling theory of liability against GM would be Breach of Warranty. The Breach of Warranty Statute of Limitations in California is four years from the date of original purchase. Our records show that the vehicle was purchased by the original owner on March 21,1998, and the statute would have expired on March 21, 2002. As such, it is our current understanding that this claim is time barred and GM must respectfully deny this claim.

Sincerely,

Deborah Diehr
Claims Administrator
313.665.3412

457604

Jerry Paris
Claims Administrator
ESIS GM Central Claims

ESIS
An Insurance Services Company
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3060
Telephone 313.665-3411
Facsimile 313.665.0911
Jerry.Paris@esis.com

March 27, 2003

James P. Young, Attorney
1012 Grain Exchange Bldg.
Minneapolis, MN 55415

Your Client:	Progressive Ins. Co./ [redacted]
Our File Number:	457604
Your Claim Number:	798
Our Client:	General Motors Corporation
Date of Event:	10/21/02

Dear Mr. Young:

We are a Third Party Administrator on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide color copies of photos taken by your expert. Please do not send originals as they may not be returned.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Provide copies of your repair estimates and proof of payment (cancelled checks). If this was a total loss, please submit a salvage estimate and your total loss work sheet.

11. Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Jenny Paris

DO OMNI
NO LP
NO PDL
3/25/03

JAMES PAUL YOUNG
ATTORNEY AT LAW
1012 GRAIN EXCHANGE BUILDING
MINNEAPOLIS, MINNESOTA 55415

PHONE (612) 332-0351
FAX (612) 342-2399

RUDY/JAKIS

RECEIVED
MAR 2 5 2003
ESIS-GM CLAIMS UNIT

March 20, 2003

Mr. Greg Thrasher
General Motors ESIS
300 Renaissance Center, Mail Code 482C20D71
Detroit, Michigan 48265

Re: David Woodfill v. General Motors
Your File No: PDACK-111802
Your Client: General Motors Corporation
Date of Event: 10/21/02
File No: 798

T1426284

457604

Dear Mr. Thrasher:

I represent Progressive Insurance Company with regard to the above subrogation file.

Enclosed please find the fire origin report in the above-referenced matter. It does not appear from the file which was referred to me from Progressive Insurance Company that you had received this information. Based upon this fire origin investigation, I hereby request payment of the full amount of the above-referenced claim. Please let us know in the next twenty days whether you will be honoring this claim or if we need to go forward with suit.

Thank you for your attention to this matter.

Very truly yours,

James P. Young

James P. Young

JPY/st
Enclosures

STEVE MIKESELL

Automotive Specialist/Consultant
1002 North 18th Street
Chariton, Iowa 50049
(641) 774-4605

ID # 485-58-1354

TO: Progressive Insurance Company
8 Pine Tree Drive Suite 200
Arden Hills, Minnesota 55112

DATE: 11-11-02

==========

ORIGIN & CAUSE INVESTIGATION & REPORT

CLAIM NUMBER: 029048401
INSURED: [redacted]
DATE OF LOSS: 10-21-02

==========

MILEAGE:	207 @ .75 (Adjusted)	155.25
LABOR:	2.5 HRS. @ 75.00	187.50
FILM:	2 @ 4.99	9.98
DEVELOPING:	1 @ 6.35 1 @ 6.03	12.38
CLERICAL EXPENSE:		112.50
OTHER EXPENSES:	Motel (Adjusted)	25.19
	TOTAL	$502.80

PAYMENT DUE UPON RECEIPT

==========

Steven G. Mikesell
1002 North 18th
Chariton, Iowa 50049

Claim # 029048401

D.O.L. 10-21-02

Insured: [redacted]

Year: 1996

Make: Buick

Model: Regal

VIN: 2G4WB12K5T1420284

Odometer: 113,942

On Friday, November 1st, 2002, I inspected the above described vehicle at Insurance Auto Auction in St. Paul, Minnesota.

I was asked to determine the origin and cause of a fire that had damaged this vehicle.

I was advised by Rachel Poskozim, a Representative of Progressive Insurance, that the owner was trying to start the vehicle and heard a very loud pop from the engine compartment. He then opened the hood and found the top part of the engine on fire.

Initial inspection of this vehicle showed that it had been in good condition prior to the fire.

The underbody of the vehicle was inspected. No evidence of physical or fire damage was found. There was no excessive wet

oil or other indication of any type of fluid leakage prior to the fire.

The visible parts of the underbody portion of the fuel system were inspected and found to be intact to the engine compartment. No evidence of fuel leakage was found.

Nothing was found that indicated that the origin of the fire had been in the underbody area of the vehicle.

The passenger compartment of the vehicle was inspected. A minimal amount of smoke odor was present throughout the entire area. There was no visible evidence of direct fire damage.

Nothing was found that indicated that the origin of the fire had been in the passenger compartment of the vehicle.

The engine compartment of the vehicle was inspected. The engine cover had been removed prior to my inspection. A minimal amount of fire damage was present on the area around the right rear corner of the engine. Combustibles throughout the remainder of the engine compartment remained virtually undamaged by the fire.

All engine driven accessories were inspected and showed no evidence of mechanical or electrical malfunction.

The engine compartment portion of the fuel system was inspected. The right end of the fuel rail was bent upward. The right rear fuel injector was pulled out of the fuel rail seat. No wash patterns were found in the area around the fuel system. No other evidence of fuel leakage was found.

The engine was inspected. No evidence of valve cover leakage was found. All spark plug wires were properly installed and seated at the time of the fire.

The air intake plenum was split lengthwise. This split was open approximately two inches. The air intake plenum had been pushed against the right end of the fuel rail.

The engine cover was placed back on the engine. The cover was split in the area adjacent to the split in the air intake plenum. The right side of the engine cover showed evidence of direct fire damage.

The underside of the hood was inspected. A fire damaged area was present in the area located above the fire damaged area of the engine cover.

Conclusion:

The fire that damaged this 1996 Buick Regal originated on the top right surface of the engine.
The fire was caused when an engine backfire ignited accumulated fuel vapors in the air intake plenum.
The pressure that resulted from the engine backfire caused the plenum to break. The broken area in the plenum allowed the fire to spread to adjacent combustibles.

This conclusion is based on the physical evidence and statement of the operator of the vehicle.

Photographic Evidence:

1. This photo shows the right front of the vehicle and its' condition.

2. This photo shows the left front of the vehicle and its' condition.

3. This photo shows the right rear of the vehicle and its' condition.

4. This photo shows the left rear of the vehicle and its' condition.

5. This photo shows the public VIN.

6. This photo shows the odometer reading.

7. This photo shows the front portion of the interior viewed from the left side of the vehicle.

8. This photo shows the front portion of the interior viewed from the right side of the vehicle.

9. This photo shows the rear portion of the interior viewed from the left side of the vehicle.

10. This photo shows the rear portion of the interior viewed from the right side of the vehicle.

11. This photo shows the engine compartment viewed from the right side of the vehicle.

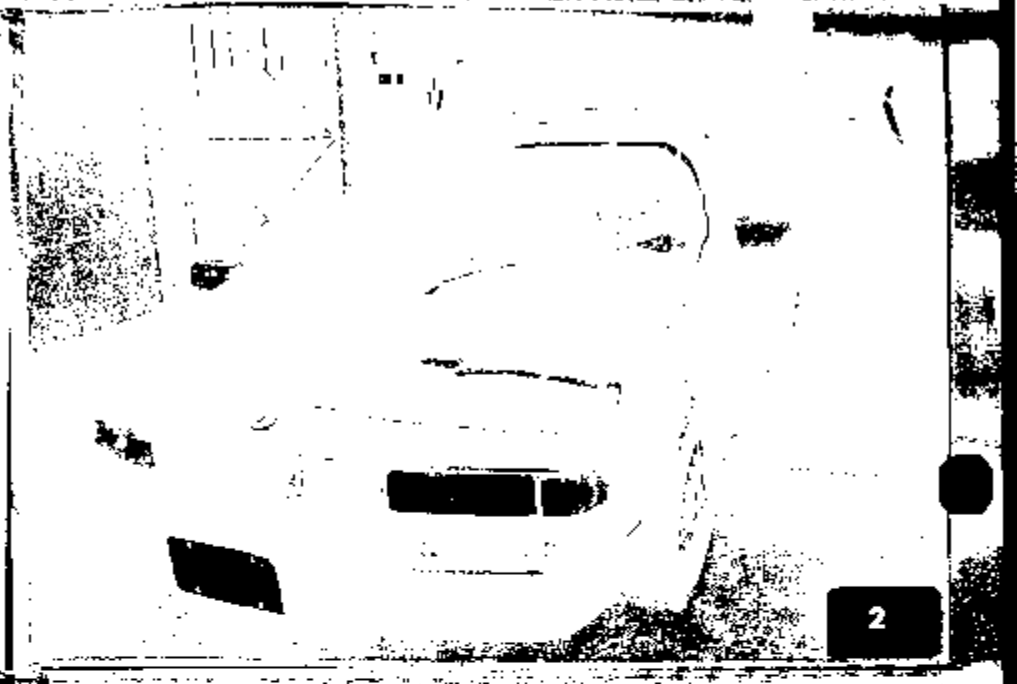
12. This photo shows the engine compartment viewed from the left side of the vehicle.

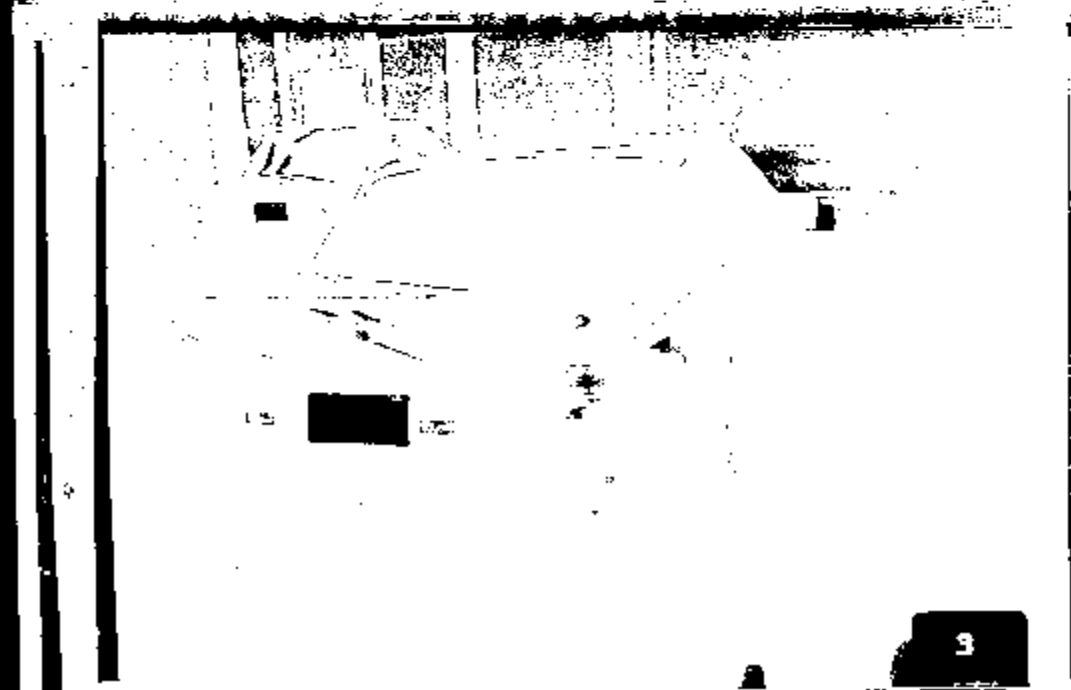
13. This photo shows the air intake plenum viewed from the right side of the vehicle. The arrow shows the crack in the plenum.

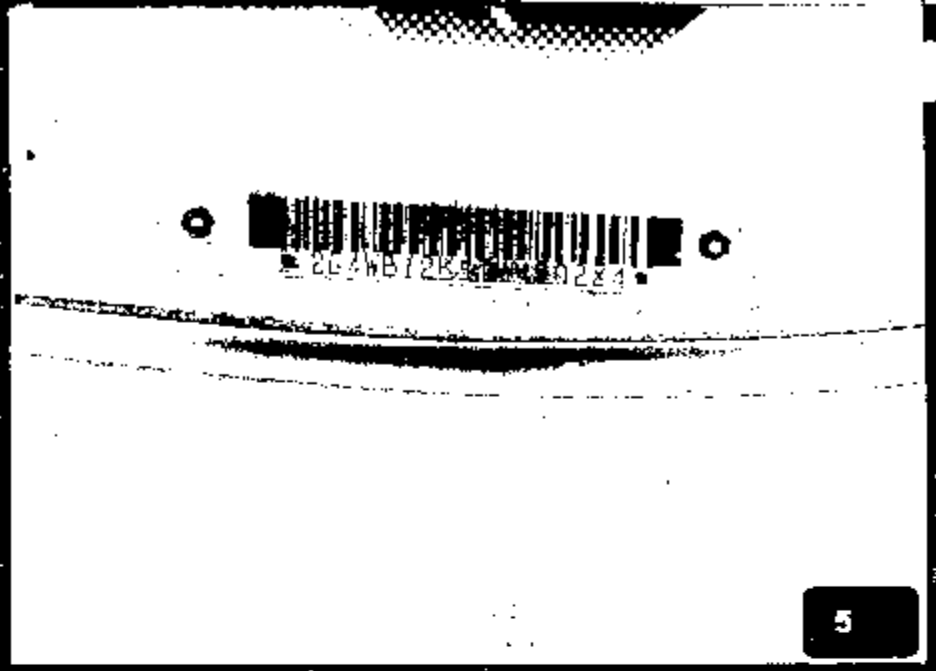
14. This photo shows the air intake plenum viewed from the left side of the vehicle. The arrow shows the crack in the plenum.

15. This photo shows the engine cover reinstalled on the engine. Note that the cover is broken into two pieces.

16. This photo shows the underside of the hood. The arrow shows the fire damaged area on the underhood pad. Note that this is located directly above the broken area of the engine cover.







5

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8

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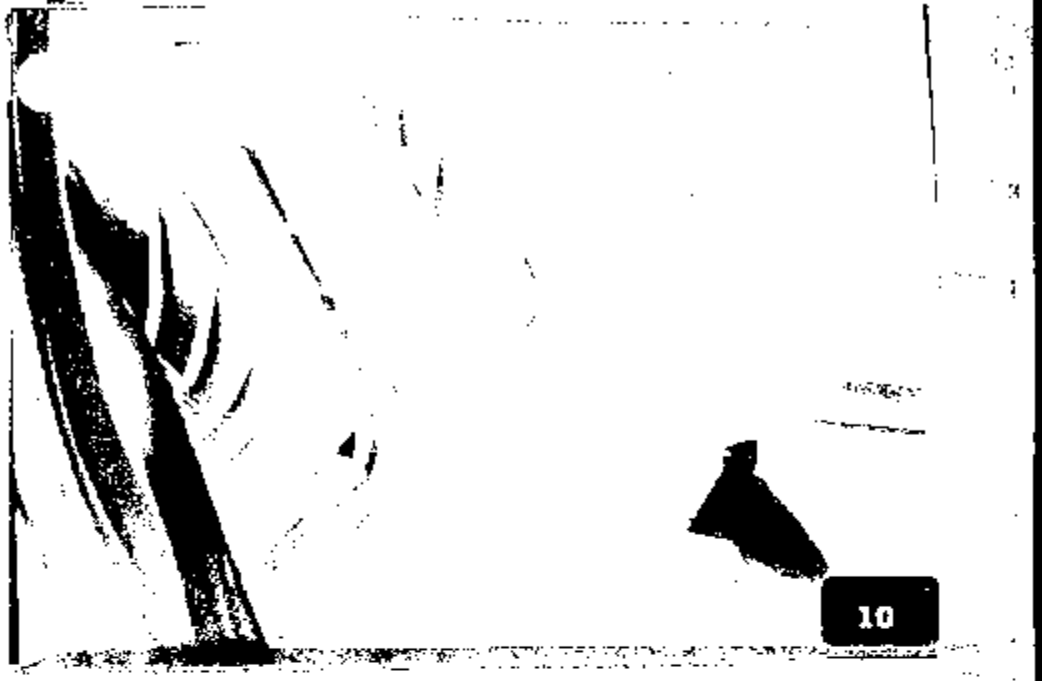
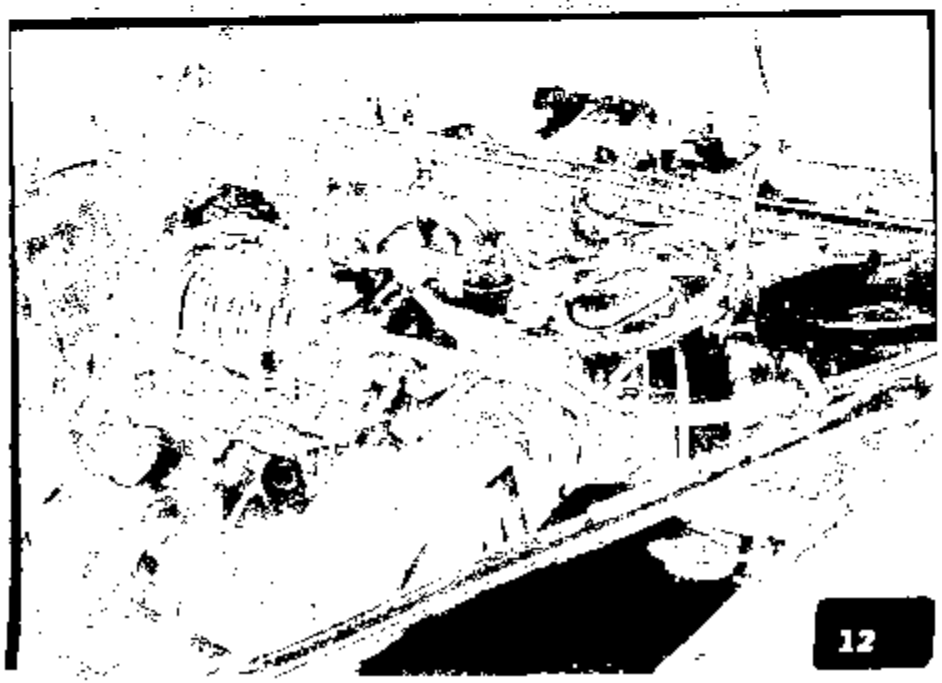


10

11



12

13

14

15

16

1996 REGAL GRAN SPORT COUPE
51U BORDEAUX RED METALLIC /V6G
782 RED LEATHER/VINYL BUCKET SEATS
ORDER NO. HH8561/T STOCK NO.
VIN 2G4 WB12 K5 T1420284

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION
902 E. HAMILTON AVE.
FLINT MI 48550-0001
VEHICLE INVOICE 4AD12708901

**********@A**********11*44445S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
4WB57 REGAL GRAN SPORT COUPE	19445.00	17792.18	INVOICE 09/28/95
AG1 SEAT - 6-WAY POWER, DRIVER SIDE	N/C	N/C	SHIPPED 09/28/95
AR9 BUCKET SEATS & CONSOLE	N/C	N/C	EXP I/T 10/07/95
AU0 KEYLESS ENTRY - REMOTE	135.00	116.10	INT COM 10/07/95
B34 CARPET SAVERS - FRONT	N/C	N/C	FRC EFF 09/28/95
B35 CARPET SAVERS - REAR	N/C	N/C	KEYS 22K8 86L1
C75 LIGHTS - FRONT READING/COURTESY	N/C	N/C	WFP-8 QTR OPT-1
C87 LIGHTS - SAIL PANEL COURTESY	N/C	N/C	
DM6 MIRRORS- LIGHTED VISOR VANITY,	92.00	79.12	BANK: GMAC - 007
PE9 50 STATE EMISSIONS	N/C	N/C	CHG-TO 44-445
L36 ENGINE- 3800 SERIES II V6 W/SFI	N/C	N/C	
UP0 RADIO-POWER LOAD CD & CASSETTE	225.00	193.50	
UW6 SPEAKER SYSTEM-CONCERT SOUND-PK	N/C	N/C	
U75 ANTENNA - AUTOMATIC POWER	N/C	N/C	
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	SHIP WT: 3256
Y56 GRAN TOURING PACKAGE	N/C	N/C	HP: 34.7
1SK SK GRAN SPORT PACKAGE	1895.00	1629.70	
51U BORDEAUX RED METALLIC	N/C	N/C	
782 RED LEATHER/VINYL BUCKET SEATS	550.00	473.00	

MEMO 1117.10

TOTAL MODEL & OPTIONS	22342.00	20283.60	ACT 231	20153.34
DESTINATION CHARGE	540.00	540.00	H/B 261	670.26
DEALER ADVERTISING		55.86	ADV 65A	55.86
				********
TOTAL	22882.00	20879.46	PAY 310	20879.46
				********

MEMO: TOTAL LESS HOLDBACK AND
APPROX WHOLESALE FINANCE CREDIT 19917.62

THIS INVOICE MAY NOT REFLECT THE DEALER'S ULTIMATE VEHICLE COST IN VIEW OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, WHOLESALE FINANCE CREDIT, ETC.
THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

WALSER BUICK

REMIT TO GMAC NO. 007
VIN 2G4WB12K5T1420284
$ 20879.46 INV 4AD12708901
DUE 10/07/95 DEALER 44-445

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	2G4WB12K5T1420284

VEHICLE INFORMATION

Merchandising Model:	4WB57 - 1996 REGAL CUSTOM COUPE	Warranty Start Date:	01/17/1996
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	WALSER BUICK PONTIAC GMC 4401 W 80TH ST BLOOMINGTON, MN 55437-1122 (952) 888-9800	Selling Source:	11 - BUICK
		Site Code:	44445
		Business Associate Code:	118602

Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
96027	LEFT FRONT BRAKE PIPE INTERFERENCE	N/A	Closed
96045	UPPER INTAKE MANIFOLD FRACTURE	N/A	Closed

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	01/17/1996	25 miles	1/17/1999	36025 miles
72/100000 SHEET METAL RUST-THROUGH	01/17/1996	25 miles	1/17/2002	100025 miles
36/36000 SHEET METAL CORROSION	01/17/1996	25 miles	1/17/1999	36025 miles
96/80000 PCM/CC EMISSIONS	01/17/1996	25 miles	1/17/2004	80025 miles
36/36000 FEDERAL EMISSIONS	01/17/1996	25 miles	1/17/1999	36025 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
03/25/1997	088775	#	N3620 - W/S WIPER ARM RPL	22649 miles
01/09/1997	084980	B	N3700 - W/S WASHER HOSES RPL	19429 miles
01/09/1997	084980	#	N3647 - W/S WPR TRANS RPL	19429 miles
1/02/1997	084535	#	N3700 - W/S WASHER HOSES RPL	19081 miles

09/10/1996	077991	I	V9943 - 96-97 C,H,G,W CAR UPPER INTAKE MANIFOLD FRACT/97C02/96045	12947 miles
09/10/1996	077991	J	V9877 - 96C24 LEFT FRONT BRAKE PIPE INTERFERENCE	12947 miles
02/01/1996	064014	#	E5557 - AUXIL SPR RPL BOTH	639 miles
02/01/1996	064014	#	B8700 - AND/OR NAME PLATE - REPLACE.	639 miles
10/27/1995	058921	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	2 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

VIN:	2G4WB12K5T1420284

CLAIM HISTORY

Repair Order Date:	03/25/1997	Repair Order Number:	088775	Odometer Reading:	22649 miles
Serviced By:	WALSER BUICK PONTIAC GMC 4401 W 80TH ST BLOOMINGTON, MN 55437-1122 (952) 888-9800	Selling Source:	11 - BUICK		
		Site Code:	44445		
		Business Associate Code:	118602		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
04/08/1997	714	01	#	N3620 - W/S WIPER ARM RPL	22144002 - ARM ASM-W	E	N/A	$94.26	N

Repair Order Date:	01/09/1997	Repair Order Number:	084980	Odometer Reading:	19429 miles
Serviced By:	WALSER BUICK PONTIAC GMC 4401 W 80TH ST BLOOMINGTON, MN 55437-1122 (952) 888-9800	Selling Source:	11 - BUICK		
		Site Code:	44445		
		Business Associate Code:	118602		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
02/25/1997	708	01	B	N3700 - W/S WASHER HOSES RPL	22144855 - NOZZLE KI	G	N/A	$31.77	N
01/21/1997	703	02	#	N3647 - W/S WPR TRANS RPL	N/A	N/A	N/A	$64.72	N

Repair Order Date:	01/02/1997	Repair Order Number:	084535	Odometer Reading:	19081 miles
Serviced By:	WALSER BUICK PONTIAC GMC 4401 W 80TH ST BLOOMINGTON, MN 55437-1122 (952) 888-9800	Selling Source:	11 - BUICK		
		Site Code:	44445		
		Business Associate Code:	118602		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments

01/21/1997	703	01	#	N3700 - W/S WASHER HOSES RPL	22144854 - NOZZLE KI	N/A	N/A	$34.83	N

Repair Order Date:	09/10/1996	Repair Order Number:	077991	Odometer Reading:	12947 miles

Serviced By:	WALSER BUICK PONTIAC GMC 4401 W 80TH ST BLOOMINGTON, MN 55437-1122 (952) 888-9800	Selling Source:	11 - BUICK
		Site Code:	44445
		Business Associate Code:	118602

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/22/1996	638	01	J	V9943 - 96-97 C,H,G,W CAR UPPER INTAKE MANIFOLD FRACT/97C02/96045	N/A	N/A	N/A	$31.35	N
09/22/1996	638	02	J	V9877 - 96C24 LEFT FRONT BRAKE PIPE INTERFERENCE	N/A	N/A	N/A	$25.08	N

Repair Order Date:	02/01/1996	Repair Order Number:	064014	Odometer Reading:	639 miles

Serviced By:	WALSER BUICK PONTIAC GMC 4401 W 80TH ST BLOOMINGTON, MN 55437-1122 (952) 888-9800	Selling Source:	11 - BUICK
		Site Code:	44445
		Business Associate Code:	118602

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
03/03/1996	609	01	#	E5557 - AUXIL SPR RPL BOTH	N/A	N/A	N/A	$50.15	N
03/03/1996	609	02	#	B8700 - AND/OR NAME PLATE - REPLACE.	10247466 - PLT F/S/D	N/A	N/A	$7.06	N

Repair Order Date:	10/27/1995	Repair Order Number:	058921	Odometer Reading:	2 miles

Serviced By:	WALSER BUICK PONTIAC GMC 4401 W 80TH ST BLOOMINGTON, MN 55437-1122 (952) 888-9800	Selling Source:	11 - BUICK
		Site Code:	44445
		Business Associate Code:	118602

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
11/04/1995	544	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$109.35	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

VIN:	2G4WB12K5T1420284

VEHICLE BUILD

Merchandising Model:	4WB57 - 1996 REGAL CUSTOM COUPE		
Gross Vehicle Weight Rating:	1943 kg (4284 lb)	Order Number:	BE8561
Build Date:	09/28/1995	Build Plant:	2T1W - GENERAL MOTORS OF CANADA LTD.

OPTION CODES

AG1	AK5 - SEAT, INFLATABLE, DRIVER & PASS
AR9 - FRT BKT, DELUXE	AU0 - REMOTE ENTRY
A90 - LID, REM CONT ELEC RELEASE	BA0 - EXTR, DOOR, NAMEPLATE
BC1 - INTR, I/P	BV2 - EXTR, RR COMPT LID
BW2 - DELUXE	B34 - FLOOR MATS, CARPETED INSERT
B35 - REAR CARPETED FLOOR MATS	CJ3 - AIR CONDITIONING - DUAL ZONE
C49 - RR WINDOW, ELECTRIC	C75 - INTR, FRT HEADER, COURTESY & DU
C87 - INTR, QTR, COURTESY	DG7 - DR/PASS REMOTE ELEC
DH6 - MIRRORS-VISOR, ILLUMINATED INCL	DL5 - ROADSIDE SERVICE INFORMATION
D06 - FRT COMPT, FLOOR, ARM REST	FE3 - TOURING & LOAD LEVELING
FE9 - FEDERAL EMISSIONS	FW2 - TRANSAXLE FINAL DRIVE 3.06
IP2 - INTERIOR DESIGN (P2)	JL9 - ANTILOCK
K68 - GENERATOR	L36 - 3.8 LITRE V6 MFI
MX0 - 4-SPEED AUTOMATIC TRANSMISSION	M13 - 4T60-E AUTO ELEC TRANS
NF2 - EMISSION SYSTEM, FEDERAL TIER 1	NG5 - EMISSION, CERTIFICATION, FIFTY
NP5 - STEERING WHEEL- LEATHER WRAPPED	NV7 - POWER STEERING VARIABLE
NW0 - WHEELS - 16" SPOKE ALUMINUM	OST - OSHAWA 2, ONT, CANADA
QNX - P225/60R16/N BL R/PE ST TL AL2	TL4 - PAINTED
UH8 - INSTRUMENT CLUSTER	UP0 - AM/FM STEREO, SEEK/SCAN, AUTO R

UW6 - 6, CUSTOM	U75 - POWER ANTENNA
VB7 - FRT & RR, SPORT	VH9 - OWNER INFO MAN
VK3 - FRT MOUNTING PKG	VM3 - CONSUMER, CONTAINS BPR IMP STAN
V73 - USA/CANADA	WG1 - PROCESSING FOR DRIVER POWER SEA
Y56 - GRAN TOURING	Z7T - BUICK REGAL LS
0FK - COMPUTER SEL SUSP (0FK)	1SK - PREFERRED EQUIP. GROUP - 1SK **
1SZ - OPTION PACKAGE	51U - EXTERIOR, SMOKEY CARMEL TTN (95
6PY - COMPUTER SEL SUSP (6PY)	7PY - COMPUTER SEL SUSP (7PY)
78I - GARNET RED (96)	782 - LEATHER, GARNET RED (2) (96)

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GM Vehicle Inquiry System
Delivery Information

VIN:	2G4WB12K5T1420284

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	01/17/1996	Delivery Type:	020 - FLEET/DAILY RENTAL	Delivered Odometer:	25 miles

Delivering Dealer:	WALSER BUICK PONTIAC GMC 4401 W 80TH ST BLOOMINGTON, MN 55437-1122 (952) 888-9800	Delivery Selling Source:	11 - BUICK
		Delivery Site Code:	44445
		Business Associate Code:	118602

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GM Vehicle Inquiry System
Dealer Information

VIN:	2G4WB12K5T1420284

INVOICE INFORMATION

Invoice Date:	09/28/1995		
Site Address:	WALSER BUICK PONTIAC GMC 4401 W 80TH ST BLOOMINGTON, MN 55437-1122 (952) 888-9800	Selling Source:	11 - BUICK
		Site Code:	44445
		Business Associate Code:	118602

SHIP-TO INFORMATION

Ship-To Date:	N/A		
Site Address:	WALSER BUICK PONTIAC GMC 4401 W 80TH ST BLOOMINGTON, MN 55437-1122 (952) 888-9800	Selling Source:	11 - BUICK
		Site Code:	44445
		Business Associate Code:	118602

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/INCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
04/03/2003 14:24

V 2G4WB12K5T1420284 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE
	96027	DEALER INSPECTED	1996/09/10	44445	96C24	SAFETY
LEFT FRONT BRAKE PIPE INTERFERENCE						
	96045	DEALER REPAIRED	1996/09/10	44445	97C02	SAFETY
UPPER INTAKE MANIFOLD FRACTURE						

INQUIRY COMPLETE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

457610

ESIS
An Insurance Services Company

300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

313 665-3415 tel
313 665-0911 fax

janice.lapinski@esis.com

Janice Lapinski
Claims Administrator

April 14, 2003

Amica
Attn: Andrew Scott
P.O. Box 920
Buffalo, NY 14231-0920

Your File Number:	A14200301017D
Your Insured:	[redacted]
Our Client:	GENERAL MOTORS CORPORATION
Our File Number:	457610
Date of Loss:	December 30, 2002

Dear Mr. Scott;

I am responding to your subrogation demand in which you requested reimbursement for monies paid out to your insured as a result of damage to the subject vehicle. It is our understanding that the controlling theory of liability against GM would be Breach of Warranty. The Breach of Warranty Statute of Limitations in New York is four years from the date of original purchase. Our records show that the vehicle was purchased by the original owner in September, 1995. As such, this claim is time barred and GM must respectfully deny this claim.

Sincerely,

Janice Lapinski
Claims Administrator

Cc: File

Amica Mutual Insurance Company
Amica Life Insurance Company
Amica General Agency, Inc.

Home Life

Buffalo Office
Centerpointe Corporate Park
550 Essjay Road, Suite 300
Williamsville, New York 14221-8237
Mail: PO Box 920, Buffalo, NY 14231-0920
Toll Free: 800-72-Amica (800-722-6422)
Fax: (716) 631-8421

March 11, 2003

Received from MSX

RECEIVED
MAR 2[illegible] 2003
ESIS-GM CLAIMS UNIT

GMC Customer Service Assistance Center
P.O. Box 33172
Detroit, MI 48232

Our File Number: [redacted]
Our Insured: [redacted]
Date of Loss: December 30, 2002
Amount of Loss: $1221.52

Gentlemen:

We are subrogated to the rights of our insured(s) due to the payment of a fire loss.

The amount of damage to our insured's vehicle is shown above. This amount includes both our loss and our insured's deductible.

We have paid our insured under the Rental Reimbursement Coverage; however, a portion of this bill exceeds the rental limit. Please contact our insured regarding the balance of their loss. The amount paid by our insured was $124.00.

Enclosed are copies of our supporting papers.

Your prompt action regarding payment would be appreciated.

Very truly yours,

Andrew J. Scott

Andrew J. Scott
Claims Department
Amica Mutual Insurance Company
ascott@amica.com

*AJS

Date: 1/ 7/03 08:44 PM
Estimate ID: 40756
Estimate Version: 0
Preliminary
Profile ID: CUSTOMIZED

T/A Appraisals & Adjustments

172 Holtz Road Cheektowaga, NY 14225
(716) 632-6590
Fax: (716) 632-0461

Damage Assessed By: JEFF MARQUART Ins.Co/Adjuster Andrew Amico

Condition Code: AVERAGE
Date of Loss: 12/30/02
Contact Date: 1/ 6/03
Deductible: 200.00
File Number: 40756
Claim Number: A140301017D

Type of Loss: Comprehensive
Arrival Date: 1/ 6/03
Accident Date: 12/30/02

Insured: [redacted]
Address:
Telephone:

Mitchell Service: 912490

Description: 1998 Oldsmobile L36
Body Style: 4D Sed
VIN: 1G3HY52K9T4808061
Mileage: 45,434
Color: Maroon
Drive Train: 3.8L Inj 6 Cyl AO
License: BKV-138 NY

Options: AIR CONDITIONING, POWER STEERING, POWER BRAKES, POWER WINDOWS, POWER DOOR LOCKS POWER PASSENGER SEAT, TILT STEERING WHEEL, CRUISE CONTROL, ELECTRIC DEFOGGER AM-FM STEREO CASSETTE, LEATHER SEATS, AUTOMATIC TRANSMISSION, POWER DRIVER SEAT FOG LIGHTS, CENTER CONSOLE, PASSENGER FRONT AIR BAG, POWER REMOTE MIRROR DISC BRAKES, 4 WHEEL DISC BRAKES, FRONT WHEEL DRIVE, SINGLE EXHAUST POWER ANTENNA, V6 ENGINE, 4-DOOR, DRIVER FRONT AIR BAG

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
1	535804		ADD'L COST	SHIPPING		17.19 *	
2	900600	MCH*	ADD'L LABOR OP	LABOR TO REPAIR AS REQUIRED	Existing		3.5*
3	900600	MCH*	REMOVE/REPLACE	PLENUM TOP COVER	24506951	49.55 *	INC*
4	900600	MCH*	REMOVE/REPLACE	INTAKE MANIFOLD PLENUM	17113135	295.58 *	INC*
5	900600	MCH*	REMOVE/REPLACE	FUEL INJECTOR CONNECTOR	12045491	17.84 *	INC*
6	900600	MCH*	REMOVE/REPLACE	SPARK PLUG WIRE KIT	12192048	44.61 *	INC*
7	900600	MCH*	REMOVE/REPLACE	EGR VALVE	17113254	187.24 *	INC*
8	900600	MCH*	REMOVE/REPLACE	EGR VALVE GASKET	12557275	5.15 *	INC*
9	900600	MCH*	REMOVE/REPLACE	FUEL PIPE	25525158	59.56 *	INC*
10	900600	MCH*	REMOVE/REPLACE	VACUUM MANIFOLD	24505013	5.25 *	INC*
11	900600	MCH*	REMOVE/REPLACE	VACUUM SEAL	24502994	3.51 *	INC*
12	900600	MCH*	REMOVE/REPLACE	OIL FILLER TUBE	24502949	13.86 *	INC*
13	900600	MCH*	REMOVE/REPLACE	OIL FILLER CAP	12573338	6.12 *	INC*
14	900600	BDY*	ADD'L LABOR OP	STEAM CLEAN ENGINE COMPT.	Sublet	29.95 *	INC*

ESTIMATE RECALL NUMBER: 1/ 7/03 16:08:57 40756

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Mitchell Data Version: DEC_02_A
UltraMate Version: 4.3.012

Date: 1/ 7/03 08:44 PM
Estimate ID: 40766
Estimate Version: 0
Preliminary
Profile ID: CUSTOMIZED

* - Judgement Item

I. Labor Subtotals	Units	Rate	Addl Labor Amount	Sublet Amount	Totals	
Body	0.5	35.60	0.00	29.95	29.95	T
Mechanical	3.5	67.50	0.00	0.00	201.25	T
Taxable Labor					231.20	
Labor Tax @ 8.000 %					18.50	
Labor Summary	3.5				249.70	

II. Part Replacement Summary		Amount
Taxable Parts		696.73
Sales Tax	@ 8.000%	55.80
Total Replacement Parts Amount		754.53

III. Additional Costs	Amount
Non-Taxable Costs	17.19
Total Additional Costs	17.19

IV. Adjustments	Amount
Insurance Deductible	200.00-
Customer Responsibility	200.00-

I.	Total Labor:	249.70
II.	Total Replacement Parts:	754.53
III.	Total Additional Costs:	17.19
	Gross Total:	1,021.52
IV.	Total Adjustments:	200.00-
	Net Total:	821.52

Pd
a d
1-8-03

This is a preliminary estimate.
Additional changes to the estimate may be required for the actual repair.

Point(s) of Impact
18 Non-Collision (P)

Insurance Co: Amica Insurance Co.
Address: P.O. Box 920
280 International Drive
Williamsville, NY 14221
Telephone: (716) 633-3490
Fax Phone: (716) 631-6421

Inspection Site: Jack Hayes Dealership
Address: 13090 Main Street
Akron, NY
Inspection Date: 1/ 7/03

Body Shop: Jack Hayes Olds-Pontiac
Address: 13090 Main St.
Akron, NY 14001
Telephone: (716) 542-5471
Fax Phone: (716) 542-5770
State Lic. No: R705-7053

AUTHORIZATION FOR REPAIR MUST COME FROM OWNER

ESTIMATE RECALL NUMBER: 1/ 7/03 16:05:57 40766

Mitchell Data Version: DEC_02_A
State Version: 4.8.012

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The undersigned agrees to complete and guarantee listed repairs on sheets 1-3 at a total price of $1021.52 excluding allowances, betterment and deductibles, and comply with manufacturers recommendations.

Repairer: Jack Hayes Oldsmobile-Pontiac

Shop Registration#: R705-7053

By: Jim

Address: 13090 Main St. Akron, NY 14001

Phone#: (716)542-5471

APPRAISER LICENSE# IA-885601

APPROX DAYS TO REPAIR: 1 day

WARNING: Accidental air bag deployment is possible. Personal injury may result. Avoid area near steering wheel and instrument panel even if air bags have deployed. Dual-stage air bag modules may be present that could contain an undeployed stage. When disposing of a deployed dual-stage air bag, always treat it as a "live" module. See appropriate MITCHELL® AIR BAG SERVICE & REPAIR MANUAL, or OEM information.

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CLAIMS INQUIRY 03/11/2003

FILE NUMBER A142003010:
LOSS DATE 12/30/2002

CLOSED

EF. TIVE POL NO [redacted]
INFORCE POL NO
CAR NO 001

ASSISTING BRANCH(S)

SUPERVISOR BONNIE L. KEMPISTY

FILE HANDLER ANDREW J. SCOTT

INSURED [redacted]

CLM	COV	CLAIMANT NAME	DEDUCT	O/C/R	CLAIM HANDLER
01	FIRE		200	CLOSED (C)	ANDREW J. SCOTT

CLM NO	COV	PROCESS DATE	TRANSACTION	PAY TYPE	ATY ADJ	CK/CR NUMBER	AMOUNT
01	FIRE	CLOSED					
01	FIRE	01/08/2003	LOSS PAY			8459932	$821.52
01	FIRE	02/01/2003	ALLOC EXP		457	40755	$86.00
01	FIRE	01/21/2003	ADD PAY	T	999	8481307	$200.00
						TOTAL PAID	$1021.52

****
* GIVE ABOVE PRINTOUT TO *
* AJS *
****

Search Results

RECALL SEARCH

1996 Oldsmobile Eighty-Eight

Year of Recall: 1996
Manufacture: 1996
Manufactured: FROM 19950701 TO 19960501
Component: FUEL : FUEL INJECTION : ELECTRICAL
Summary:

A BACKFIRE DURING ENGINE STARTING CAN CAUSE BREAKAGE OF THE UPPER INTAKE MANIFOLD.

THIS CONDITION CAN CAUSE A NO-START CONDITION AND POSSIBLY AN ENGINE COMPARTMENT FIRE.

DEALERS WILL UPDATE THE POWERTRAIN CONTROL MODULE PROGRAMMING. UNTIL THE CAMPAIGN REPAIR IS MADE, THE VEHICLE HOOD SHOULD BE SHUT WHENEVER STARTING THE VEHICLE TO REDUCE THE CHANCE OF PERSONAL INJURY.

Start Over | Back | Close Window

STATEMENT

JACK HAYES OLDSMOBILE-PONTIAC

13090 Main Road • P.O. Box 320 • Akron, NY 14001

(716) 542-5471

Oldsmobile PONTIAC AURORA

8481307

STATEMENT DATE

January 16, 2003

BUFFALO CLAIMS
JAN 20 2003
Ans.

[redacted]

WILLIAMSVILLE, NY 14221

AMOUNT ENCLOSED _____

PLEASE RETURN THIS STUB WITH YOUR CHECK

Any payments, credits or charges made after the 25th of the month will automatically appear on next statement.
Your **FINANCE CHARGE** is computed by a single periodic rate of 1½% per month which is an **ANNUAL PERCENTAGE RATE** of 18%.
NOTICE: See reverse side for important information regarding identification of the charges appearing on this statement and important information regarding your right to dispute billing errors.

DATE	SOURCE	REFERENCE	CHARGES	PAYMENTS AND CREDITS	BALANCE
			CORRECTED BILL		
			USE OF RENTAL CAR FROM 12-30-02		
			UNTIL 01-08-03 10 DAYS @ $30.00/DAY		
			$300.00		
		TAX	24.00		
			$324.00		

ANALYSIS OF ACCOUNT			
OVER 30 DAYS	OVER 60 DAYS	OVER 90 DAYS	PAY THIS AMOUNT

JACK HAYES OLDSMOBILE-PONTIAC
13090 Main Road P.O. Box 320
AKRON, NEW YORK 14001

TO AVOID ADDITIONAL FINANCE CHARGES PAY THE NEW BALANCE PRIOR TO THE 25TH DAY OF MONTH FOLLOWING STATEMENT DATE. YOUR FINANCE CHARGE WAS CALCULATED ON ALL BALANCES OVER 30 DAYS PAST DUE.

$20/day max.

$20 x 10 = $200.00

COPY

STATEMENT

JACK HAYES OLDSMOBILE-PONTIAC

Oldsmobile

13090 Main Road • P.O. Box 320 • Akron, NY 14001

(716) 542-5471

PONTIAC

AURORA

8481307

STATEMENT DATE

January 16, 2003

BUFFALO CLAIMS
JAN 20 2003
Ans. RS

[redacted]

WILLIAMSVILLE, NY 14221

AMOUNT ENCLOSED _____

PLEASE RETURN THIS STUB WITH YOUR CHECK

Any payments, credits or charges made after the 25th of the month will automatically appear on next statement.
Your FINANCE CHARGE is computed by a single periodic rate of 1½% per month which is an ANNUAL PERCENTAGE RATE of 18%.
NOTICE: See reverse side for important information regarding identification of the charges appearing on this statement and important information regarding your right to dispute billing errors.

DATE	SOURCE	REFERENCE	CHARGES	PAYMENTS AND CREDITS	BALANCE
			CORRECTED BILL		
			USE OF RENTAL CAR FROM 12-30-02 UNTIL 01-08-03 10 DAYS @ $30.00/DAY		
			$300.00		
		TAX	24.00		
			$324.00		

0.A
10.X
20.=
(200.00)
0.*

ANALYSIS OF ACCOUNT CURRENT	30 DAYS	60 DAYS	OVER 90 DAYS	PAY THIS AMOUNT

S OLDSMOBILE-PONTIAC
ain Road P.O. Box 320
N, NEW YORK 14001

TO AVOID ADDITIONAL FINANCE CHARGES PAY THE NEW BALANCE PRIOR TO THE 25TH OF MONTH FOLLOWING STATEMENT DATE. YOUR FINANCE CHARGE WAS CALCULATED ON ALL BALANCES OVER 30 DAYS PAST DUE.

$20/day max

COPY

$20 x 10 = $200.00

1996 LSS SEDAN
72U RED METALLIC /V6G
52I LIGHT BEIGE
ORDER NO. Y6W217/SA9 STOCK NO.
[redacted]1G3 HY52 K9 T4808061

OLDSMOBILE DIVISION
GENERAL MOTORS CORPORATION
920 TOWNSEND STREET
LANSING MI 48921-0001
VEHICLE INVOICE 3AD07063354
**********CN**********15*033038

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - SOLD
3HY69 LSS SEDAN	26010.00	24319.35	INVOICE 09/05/95
L36 3800 SERIES II V6 ENGINE	0.00	0.00	SHIPPED 09/05/95
NG1 50 STATE EMISSIONS	0.00	0.00	EXP I/T 09/08/95
1SA ADDITIONAL CONTENT INCLUDED	0.00	0.00	INT COM 09/08/95
*LEATHER SEATING AREA INCLUDING LEATHER WRAPPED STEERING WHEEL WITH TOUCH CONTROLS FOR THE RADIO AND AIR CONDITIONER			PRC EFF 09/05/95
			KEYS 77J8 24L2
			WFP-S QTR OPT-1
*KEYLESS REMOTE LOCK CONTROL INCLUDING ILLUMINATED ENTRY/ EXIT SYSTEM AND RETAINED ACCESSORY POWER			BANK: GMAC - 052
			CHG-TO 03-303
*TRACTION CONTROL SYSTEM			
*REAR STORAGE ARMREST WITH DUAL CUP HOLDERS			SHIP WT: 3481
*DR/PASS ILLUM VISOR MIRRORS			HP: 34.7
*REMINDER PACKAGE-LOW FUEL,OIL COOLANT,WASHER FLUID AND HIGH ENGINE TEMP INDICATOR			
*TOURING SUSPENSION WITH AUTOMATIC LOAD LEVELING SYSTEM			
*TRUNK CARGO NET			
52I LIGHT BEIGE	N/C	N/C	
72U RED METALLIC	N/C	N/C	

MEMO 1300.50

TOTAL MODEL & OPTIONS	26010.00	24319.35	ACT 231	24129.05
DESTINATION CHARGE	590.00	590.00	H/B 261	780.30
DEALER ADVERTISING		130.05	ADV 65A	130.05
				********
TOTAL	26600.00	25039.40	PAY 310	25039.40
				********

MEMO: TOTAL LESS HOLDBACK AND
APPROX WHOLESALE FINANCE CREDIT 23868.95

THIS INVOICE MAY NOT REFLECT THE DEALER'S ULTIMATE VEHICLE COST IN VIEW OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, WHOLESALE FINANCE CREDIT, ETC.
THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

JACK HAYES OLDSMOBILE-PONTIAC

REMIT TO GMAC NO. 052
VIN 1G3HY52K9T4808061
$ 25039.40 INV 3AD07063354
DUE 09/08/95 DEALER 03-303

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G3HY52K9T4808061

VEHICLE INFORMATION

Merchandising Model:	3HY69 - 1996 LSS SEDAN	**Warranty Start Date:**	09/18/1995
BARS Order Type	60 - RETAIL - SOLD		
Delivering Dealer :	JACK HAYES OLDSMOBILE-PONTIAC PO BOX 320 AKRON, NY 14001-0320 (716) 542-5471	**Selling Source:**	15 - OLDSMOBILE
		Site Code:	03303
		Business Associate Code:	117035

Service Contract:	No	**Branded Title:**	No	**Warranty Block:**	No	**PDI Status:**	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
96045	UPPER INTAKE MANIFOLD FRACTURE	N/A	Closed

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	09/18/1995	10 miles	9/18/1998	36010 miles
72/100000 SHEET METAL RUST-THROUGH	09/18/1995	10 miles	9/18/2001	100010 miles
36/36000 SHEET METAL CORROSION	09/18/1995	10 miles	9/18/1998	36010 miles
96/80000 PCM/CC EMISSIONS	09/18/1995	10 miles	9/18/2003	80010 miles
36/36000 FEDERAL EMISSIONS	09/18/1995	10 miles	9/18/1998	36010 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
09/02/1998	011655	#	N3325 - L/R DR WIN MOTR RPL	18318 miles
02/24/1998	033977	#	H0127 - ROTOR ASSEMBLY - R&R OR REPLACE/BOTH	14861 miles
11/21/1997	032935	#	R4490 - RMT DR LOCK TRANS	13444 miles
11/1997	G78343	#	Z8019 - ROADSIDE - TRIP ROUTING	20000 miles
08/01/1996	025993	J	V9943 - 96-97 C,H,G,W CAR UPPER INTAKE MANIFOLD	5342 miles

			FRACT/97C02/96045	
2/1995	000439	1	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	1 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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457643

Jenny Paris
Claims Administrator
ESIS GM Central Claims

ESIS

An Insurance Services Company
300 Renaissance Center
Mail Code 482-C28-D71
Detroit, MI 48265-3000
Telephone 313.665-3413
Facsimile 313.665.0911
Jenny.Paris@esis.com

March 27, 2003

Attn: Robert Herman
State Farm Insurance Co.
3052 Wright St..
Marquette, MI 49855

Your Insured:	[redacted]
Our File Number:	457643
Your Claim Number:	22 V922 670
Our Client:	General Motors Corporation
Date of Event:	2/21/03

Dear Mr. Herman:

We are a Third Party Administrator on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals as they may not be returned.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Provide copies of your repair estimates and proof of payment (cancelled checks). If this was a total loss, please submit a salvage estimate and your total loss work sheet.

11. Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Jenny Paris

State Farm Insurance Companies®

Marquette Claim Service Office
3052 Wright Street
Marquette MI 49855
Telephone 906-225-8515
Fax 906-225-8534

March 19, 2003

ESIS/GM CLAIMS
RENAISSANCE CENTER
MAIL CODE 482C20D71
P O BOX 300
DETROIT MI 48265-0300

Alice
PAID PARTS
NOOMNI
No LP
No Bill
3/25/03
457643
K-DR

RECEIVED
MAR 2 5 2003
ESIS-GM CLAIMS UNIT

Subject: Claim 22-V922-670
Insured [redacted]
Loss Date February 21, 2003
Vehicle 1988 Oldsmobile Delta 88
VIN 1G3HN52R7W4637751

To Whom It May Concern:

This State Farm® insured vehicle was involved in a fire. We settled a claim with our insured in the amount of $8,896, which includes our insured's deductible.

Our investigation revealed the cause of the loss was due to a backfire in the intake manifold which ignited the fuel vapors.

The evidence is being held for your inspection. You may contact me at 800-562-9765 to make arrangements to inspect the vehicle.

Please consider this letter as our initial subrogation notice. We will provide you with a final demand upon resolution of the salvage.

Sincerely,

Robert R. Herman
Claim Representative
State Farm Mutual Automobile Insurance Company

014/0318023

Enclosure

GM Vehicle Inquiry System
Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G3HY52K9T4808061

CLAIM HISTORY

Repair Order Date:	09/02/1998	Repair Order Number:	011655	Odometer Reading:	18318 miles

Serviced By:	JACK HAYES OLDSMOBILE-PONTIAC PO BOX 320 AKRON, NY 14001-0320 (716) 542-5471	Selling Source:	15 - OLDSMOBILE
		Site Code:	03303
		Business Associate Code:	117035

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/07/1998	887	01	#	N3325 - L/R DR WIN MOTR RPL	22143945 - MOTOR ASM	N/A	N/A	$148.88	N
09/07/1998	887	01	#	N3325 - L/R DR WIN MOTR RPL	22143945 - MOTOR ASM	N/A	N/A	$148.88	N

Repair Order Date:	02/24/1998	Repair Order Number:	033977	Odometer Reading:	14861 miles

Serviced By:	JACK HAYES OLDSMOBILE-PONTIAC PO BOX 320 AKRON, NY 14001-0320 (716) 542-5471	Selling Source:	15 - OLDSMOBILE
		Site Code:	03303
		Business Associate Code:	117035

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
03/02/1998	833	01	#	H0127 - ROTOR ASSEMBLY - R&R OR REPLACE/BOTH	N/A	N/A	N/A	$63.60	N

Repair Order Date:	11/21/1997	Repair Order Number:	032935	Odometer Reading:	13444 miles

Serviced By:	JACK HAYES OLDSMOBILE-PONTIAC PO BOX 320 AKRON, NY 14001-0320 (716) 542-5471	Selling Source:	15 - OLDSMOBILE
		Site Code:	03303
		Business Associate Code:	117035

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments

11/27/1997	806	01	#	R4490 - RMT DR LOCK TRANS	25668603	N/A	N/A	$77.80	N

Repair Order Date:	09/11/1997	Repair Order Number:	G78343	Odometer Reading:	20000 miles

Serviced By:	CROSS COUNTRY MOTOR CLUB, INC. 4040 MYSTIC VALLEY PKY BOSTON, MA 02155-6918	Selling Source:	15 - OLDSMOBILE
		Site Code:	41500
		Business Associate Code:	131185

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/30/1997	739	07	#	Z8019 - ROADSIDE - TRIP ROUTING	N/A	C	N/A	$3.60	N

Repair Order Date:	08/01/1996	Repair Order Number:	025993	Odometer Reading:	5342 miles

Serviced By:	JACK HAYES OLDSMOBILE-PONTIAC PO BOX 320 AKRON, NY 14001-0320 (716) 542-5471	Selling Source:	15 - OLDSMOBILE
		Site Code:	03303
		Business Associate Code:	117035

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
08/18/1996	633	01	I	V9943 - 96-97 C,H,G,W CAR UPPER INTAKE MANIFOLD FRACT/97C02/96045	N/A	N/A	N/A	$24.50	N

Repair Order Date:	09/12/1995	Repair Order Number:	000439	Odometer Reading:	1 miles

Serviced By:	JACK HAYES OLDSMOBILE-PONTIAC PO BOX 320 AKRON, NY 14001-0320 (716) 542-5471	Selling Source:	15 - OLDSMOBILE
		Site Code:	03303
		Business Associate Code:	117035

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/23/1995	538	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$93.10	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G3HY52K9T4808061

VEHICLE BUILD

Merchandising Model:	3HY69 - 1996 LSS SEDAN		
Gross Vehicle Weight Rating:	2061 kg (4545 lb)	**Order Number:**	Y6W217
Build Date:	09/05/1995	**Build Plant:**	1T4H - ORION ASSEMBLY

OPTION CODES

AG1	AG2 - ADJUSTER, 6-WAY POWER SEAT,
AK5 - SEAT, INFLATABLE, DRIVER & PASS	AP9 - CONVENIENCE
AQ9 - FRT BKT, LUXURY	AU0 - REMOTE ENTRY
AU4 - SIDE DR, ELEC, AUTOMATIC	A80 - POWER, DRIVER, RECLINING
A81 - PASS ST BK PWR RECLINER	CD2 - WSWA JAR FLUID
CJ2 - AIR CONDITIONER FRT, AUTO TEMP	C75 - INTR, FRT HEADER, COURTESY & DU
C95 - INTR, ROOF, COURTESY & DUAL REA	C97 - INTR, ILLUMINATED ENTRY
DD7 - MIRROR - INSIDE REARVIEW,	DG7 - DR/PASS REMOTE ELEC
DK6 - ROOF CONSOLE	D55 - FRT COMPT, FLOOR
D64 - RH, SUNSHADE, ILLUM	D74 - LH, SUNSHADE, ILLUM
FW2 - TRANSAXLE FINAL DRIVE 3.06	F41 - FRT, RR, FIRM RIDE, HANDLING
G67 - ELECT LEVEL CONTROL	IL2 - INTERIOR DESIGN (L2)
JM4 - ANTI-LOCK BRAKE SYSTEM	KG9 - 140 AMP
KP2 - RETAINED ACCESSORY POWER	L36 - 3.8 LITRE V6 MFI
MX0 - 4-SPEED AUTOMATIC TRANSMISSION	M13 - 4T60-E AUTO ELEC TRANS
NB6 - EMISSION SYSTEM, CALIFORNIA TIER 1	NG1 - NORTHEAST EMISSIONS
NG5 - EMISSION, CERTIFICATION, FIFTY	NP5 - STEERING WHEEL- LEATHER WRAPPED
NW9 - ELECTRONIC	ORN - ORION, MI, USA
PX0 - 16 X 7, ALUMINUM, STYLED	QNX - P225/60R16/N BL R/PE ST TL AL2
R7A - SALES ITEM NO. 26	R9V - SALES ITEM NO. 96

R9Z - SALES ITEM NO.100	T2T - REMOTE, ILLUM ENTRY, RETAINED A
UH8 - INSTRUMENT CLUSTER	UK3 - STEERING WHEEL, ACCESSORY
UL0 - RADIO 2001-AM/FM, CASS	US7 - POWER ANTENNA
UV5 - SERVICE REMINDER	UW6 - 6, CUSTOM
VH9 - OWNER INFO MAN	VK3 - FRT MOUNTING PKG
VL7 - BUMPER IMPACT, 5 MPH, FRT & RR,	V73 - USA/CANADA
WJ7 - INTERIOR *LEATHER* (TO BE USED	Y55 - COMFORT
Y67 - REMINDER PACKAGE	1SA - OPTION 01
1SZ - OPTION PACKAGE	52I - LT NEUTRAL (I) (96)
522 - NEUTRAL LEATHER	6KJ - COMPUTER SEL SUSP (6KJ)
7KJ - COMPUTER SEL SUSP (7KJ)	72U - EXTERIOR, STANDARD RED (94)
8YS - COMPUTER SEL SUSP (8YS)	9YS - COMPUTER SEL SUSP (9YS)

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G3HY52K9T4808061

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	09/18/1995	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	10 miles

Delivering Dealer:	JACK HAYES OLDSMOBILE-PONTIAC PO BOX 320 AKRON, NY 14001-0320 (716) 542-5471	Delivery Selling Source:	15 - OLDSMOBILE
		Delivery Site Code:	03303
		Business Associate Code:	117035

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G3HY52K9T4808061

INVOICE INFORMATION

Invoice Date:	09/05/1995		
Site Address:	JACK HAYES OLDSMOBILE-PONTIAC PO BOX 320 AKRON, NY 14001-0320 (716) 542-5471	Selling Source:	15 - OLDSMOBILE
		Site Code:	03303
		Business Associate Code:	117035

SHIP-TO INFORMATION

Ship-To Date:	N/A		
Site Address:	JACK HAYES OLDSMOBILE-PONTIAC PO BOX 320 AKRON, NY 14001-0320 (716) 542-5471	Selling Source:	15 - OLDSMOBILE
		Site Code:	03303
		Business Associate Code:	117035

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VINCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I

04/03/2003 14:28

VIN: 1G3HY52K9T4808061 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE
	96045	MANUAL COMPLETE	/ /		97C02	SAFETY

UPPER INTAKE MANIFOLD FRACTURE

INQUIRY COMPLETE PW:

PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

Marianne Spalla
Claims Administrator
ESIS GM Central Claims

457918

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3050
Telephone 313.665-3412
Facsimile 313.665.0911

April 4, 2003

State Farm Insurance
Attn: Tony J. Ochsner
1251 Southwest Arrowhead
P.O. Box 4028
Topeka, Kansas 66604-0024

Your Claim Number:	16-N268-618
Your Insured:	[redacted]
Our File Number:	457918
Our Client:	General Motors Corporation
Date of Event:	1/11/03

Dear Mr. Ochsner:

We are the third-party administrators on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals as they may not be returned.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment that may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Marianne Spalla
Claims Administrator

PD

State Farm Insurance Companies

STATE FARM INSURANCE
CLAIM OFFICE
1251 SOUTHWEST ARROWHE
P.O. BOX 4028
TOPEKA, KANSAS 66604-002

March 21, 2003

DO OMW1
No LP
No DL41
8/31/03
Spalla
Ruby

ESIS/GM Claims
Renaissance Center
PO Box 300 Mail Code 482C20D71
Detroit MI 48265-0300

RECEIVED
MAR 31 2003
ESIS-GM CLAIMS UNIT

RE: Claim Number: 16-N268-618
Our Insured: [redacted]
Date of Loss: January 11, 2003
Make, Model: 1997 Pontiac Bonneville
Vehicle No: 1G2HX52K6VH240385

Dear Sir or Madam: 457918

This State Farm insured vehicle was involved in a fire. We settled a claim with our insured in the amount of $1,493.56, which includes our insured's deductible. Our investigation revealed the cause of the loss was due to the vehicle back firing when our insured tried to start his vehicle.

Enclosed is the documentation of State Farm's claim.

Please consider this letter as our demand to General Motors for reimbursement of $1,493.56.

Sincerely,

Tony J Ochsner

Tony J. Ochsner
Claim Representative
(785) 271-4779

State Farm Mutual Automobile Insurance Company

RBZ0006Z
date: 03-24-03

[redacted]

page:

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

AUTO PAYMENTS BY COL

[redacted]

policy number
[redacted]

date of loss
01-11-03

COL 312

C denotes consolidated payment
E denotes EFT payment
P denotes previous data

COL: 312 indemnity: 1,243.56 dir recov: 0.00 expense: 0.00

payment number	payee	amount	status	COL	pay cd	ren	reporting party
126992869J	[redacted]	111.66	PAID	312	3		Named Insu
126991863J		1,131.90	PAID	312	1		Named Insu

[redacted]

84796

INVOICE

PAGE 1

MURDOCK
Chevrolet-Cadillac-Oldsmobile-Mitsubishi
800 McCall Road. 785-776-1550
Toll Free 1-800-[illegible]
Manhattan, Kansas 66502

SERVICE ADVISOR: 1 BOB JOHNSON

COLOR	YEAR	MAKE/MODEL				
MAROON	97	PONTIAC BONNEVILLE	1G2HX52K6VH240385		68535/68559	T417

IN SERVICE DATE	PROD. DATE	WARR. EXP.			
01JAN1997			17:00 30JAN03	CASH	20JAN2003

R.O. OPENED	READY	OPTIONS: ENG:3.8_Liter_MFI_FLT
16:55 13JAN03	17:09 20JAN03	

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
A CUSTOMER STATES WHEN TRYING TO START THEIRS IT BACKFIRED AND CAUGHT FIRE PLEASE CHECK AND ADVISE			
CAUSE: WE FOUND THE UPPER INTAKE GASKET BROKEN, UPPER AND LOWER, Didn't take gasket			
10 REPAIR FIRE DAMAGE TO ENG		461.50	461.50
84 CP2 7.10			
1 17113136 MANIFOLD	254.65x	254.65	254.65
1 24508923 MANIFOLD			
1 12480830 GASKET KI	41.42x	41.42	41.42
1 24506901 SHIELD			
1 25625165 PIPE	52.32x	52.32	52.32
1 25625166 PIPE			
1 25646138 F-INSULATOR	7.17	7.17	7.17
1 24503423 PIPE ASM-	1.54	1.54	1.54
1 24502433 GASKET -	3.64x	3.64	18.20
5 OIL GM10-30			
1 25010792 OIL FILTR	19.33x	19.33	19.33
1 12346290 COOLANT			
PARTS: 877.54 LABOR: 461.50 OTHER: 0.00		TOTAL LINE A:	1339.04

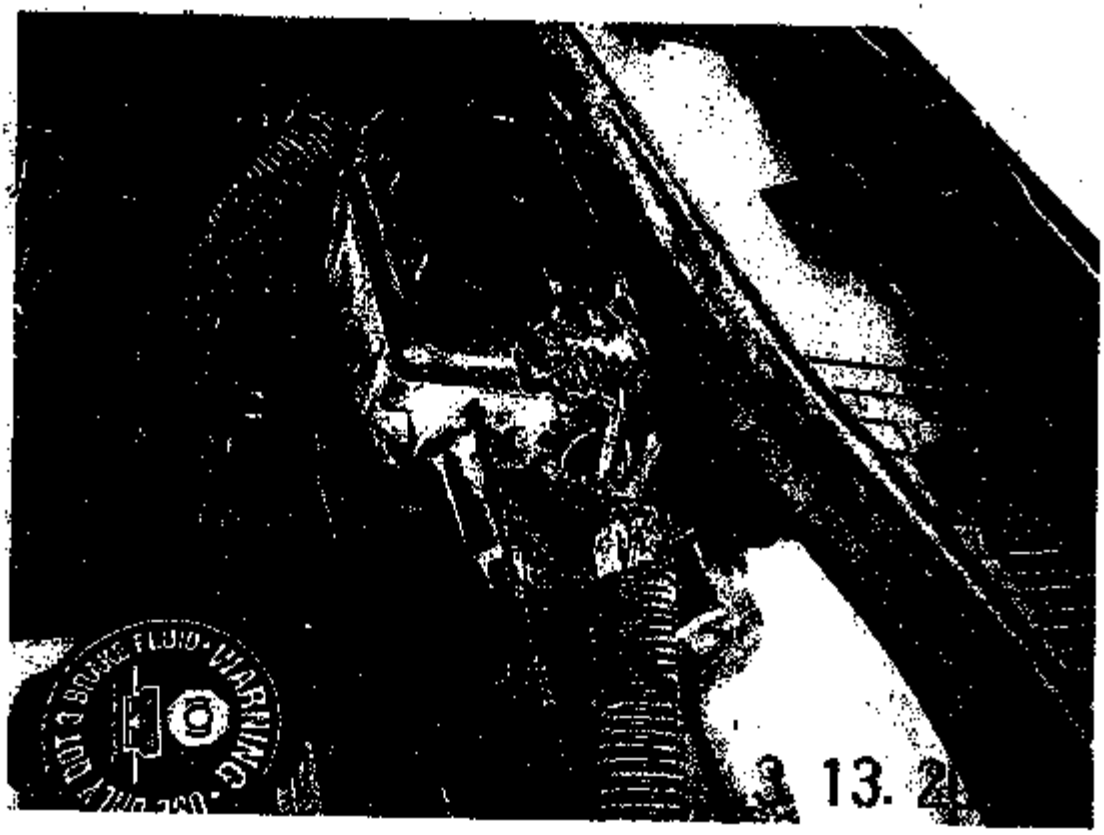
REPLACED UPPER AND LOWER INTAKE, GASKETS, FUEL LI[illegible], ENGINE, HOOD INSULATOR, OIL, OIL FILTER, FU REPAIRED WIRING AND CLEANED THE CAR UNDER HOOD AND OUTER

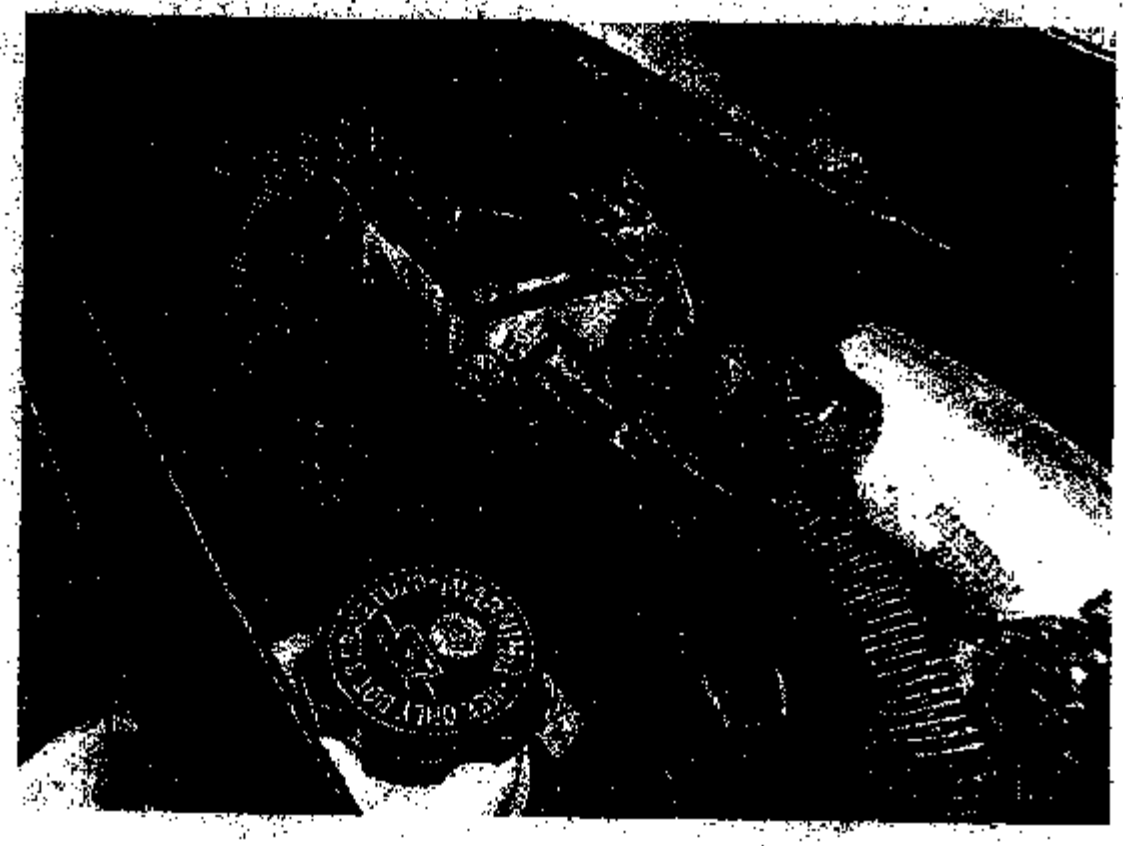
**********			
B TOW SERVICE	0.*		
501 TOW SERVICE			
84 CP2 0.00			
SUBL MIKE'S WRECKER, INV 54548	1493.56-	60.00	60.00
CP2	250.=		
PARTS: 0.00 LABOR: 0.(	1243.56*	OTAL LINE B:	60.00
**********			
CUSTOMER PAY MISC. SHOP SUPPLIES	1243.56-	N CHARGE	6.00
	1131.9=		
	111.56*		

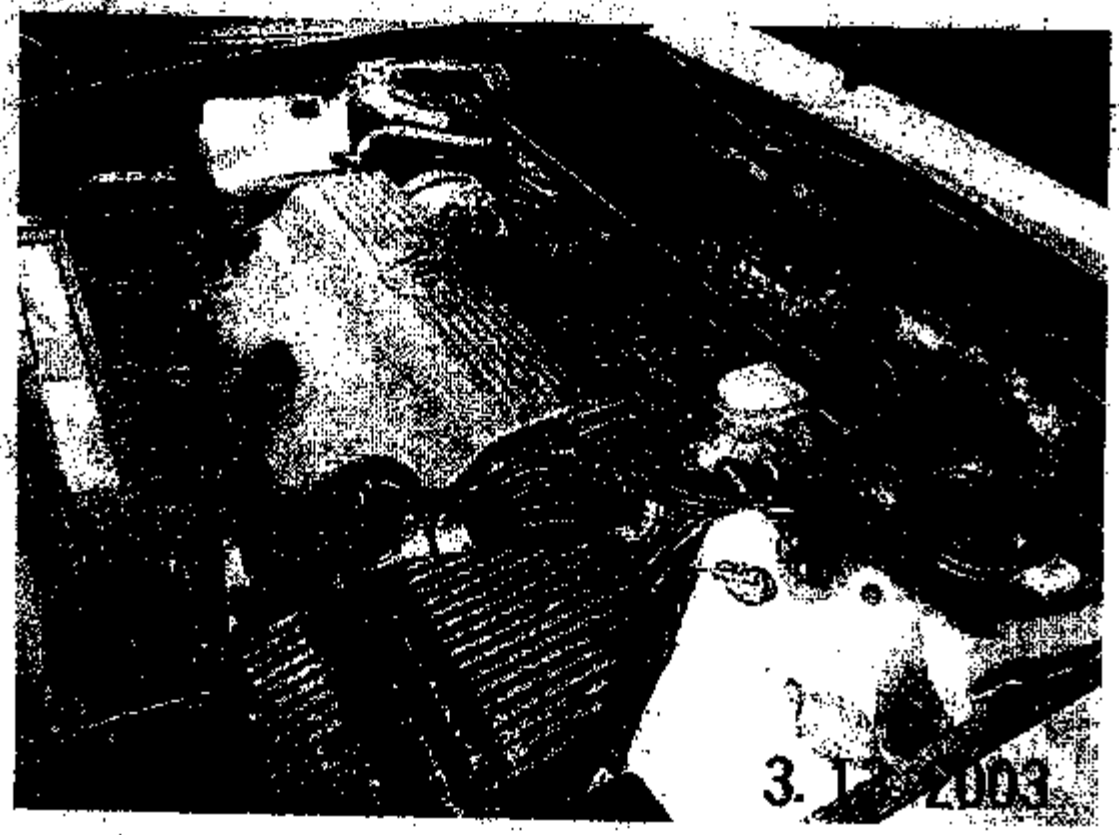
DESCRIPTION	TOTAL
LABOR AMOUNT	461.50
PARTS AMOUNT	877.54
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	60.00
MISC. CHARGES	6.00
TOTAL CHARGES	1405.04
LESS INSURANCE	0.00
SALES TAX	88.52
PLEASE PAY THIS AMOUNT	[illegible]

FREE LOCAL SHUTTLE SERVICE

Goodyear Service


DOT 3 BRAKE FLUID · WARNING ·
13. 2




3. 12. 2003

3800
SERIES II
3. 2003

457919

Marianne Spalla
Claims Administrator
ESIS GM Central Claims

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-B71
Detroit, MI 48265-3000
Telephone 313.665-3412
Facsimile 313.665.0911

April 4, 2003

Safeco Insurance
Attn: Brenda Hartwell
17570 Brookhurst Street
Fountain Valley, CA 92708-4792

Your Claim Number:	154523591020
Your Insured:	[redacted]
Our File Number:	457919
Our Client:	General Motors Corporation
Date of Event:	12/27/02

Dear Ms. Hartwell:

We are the third-party administrators on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals as they may not be returned.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment that may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to modifications, alterations, or changes to subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Advise of any injuries.

11. Provide copies of your proof of payment (cancelled checks). If this was a total loss, please submit a salvage estimate and your total loss work sheet.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Marianne Spalla
Claims Administrator

PD

SAFECO

Received from MSX

SAFECO PROPERTY & CASUALTY INSURANCE COMPANIES

Recovery Management Dept.– Pacific Zone
17570 Brookhurst Street
Fountain Valley, CA 92708-4792

Phone: (800) 332-3226
Fax: (714) 965-6503
www.safeco.com

Mailing Address:
PO Box 25150
Santa Ana, CA 92799-5150

DOCUMNT
NO UP
M01241
3/31/03
Sheila
Evaluate
ES
FKENA
437919

March 18, 2003

PONTIAC MOTOR DIVISION
P.O. BOX 33172
DETROIT, MI. 48232-5172
ATTN: ASSIGNED RISK

RECEIVED
MAR 31 2003
ESIS-GM CLAIMS UNIT

Re: Our Insured: [redacted]
Claim No.: 154523591020
Loss Date: 12/27/02
Your Insured: PONTIAC MOTOR DIVISION
Your Claim No.: UNKNOWN

Dear PONTIAC MOTOR DIVISION:

We have completed our investigation of the above loss. Our findings indicate that your product, 2002 Pontiac Grand Prix, caught fire due to manufacture defect, was the proximate cause of this loss. Under the terms of our insured's policy with us, we have become legally subrogated to the right of our insured to recover from your policyholder. As such, we are seeking reimbursement from you for the damages we paid out on behalf of our insured.

Enclosed please find the documentation that will support our claim in the amount of $18,127.00. Total loss breakdown is as follows:

Total Loss Amount:	$17,877.00
Holdback Amount:	0.00
Salvage:	PENDING
Deductible:	250.00
Rental:	0.00
Out of Pocket Expenses:	0.00
Total:	$18,127.00

If you have extended any payment(s) directly to our insured prior to receiving this demand, kindly notify me of such payment(s). Please forward payment to: SAFECO Insurance Companies, Attn: St. Louis Branch Cashier (Subrogation), P.O. Box 461, St. Louis MO 63166-6970.

If you have any questions, please feel free to contact me and I will assist you in any way that I can. Otherwise, I look forward to receiving payment for the above amount within 14 days.

Sincerely,
SAFECO Insurance Company of Illinois

Brenda Hartwell

◆: Brenda Hartwell - Recovery Management
☎: (714) 593-5112 Phone
Fax: (714)965-6503 Fax
✉: brehar@safeco.com

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1545235910 20
TERPEN

Pontiac Grand Prix

January 2000

Dear Consumer:

Thank you for contacting the Center for Auto Safety (CAS) about your Buick Century or Regal, Chevrolet Lumina or Monte Carlo, Oldsmobile Cutlass Supreme or Intrigue, Pontiac Grand Prix (GM's W-Car). CAS has received numerous complaints on power steering shudder, stalling, water leaks, excessive brake wear, peeling paint, and seatbelt failure. GM introduced the W-car in 1988 with the Cutlass Supreme, Regal and Grand Prix. The Lumina joined the ranks in 1990 followed by the Monte Carlo in 1995, the Century in 1997 and the Intrigue in 1998.

The reliability of GM's W-cars is much worse than average. The alloy used to make the brake caliper sleeves of 1.4 million 1989-99 W-cars is prone to rust. Some consumers report replacing their brakes as many as five times. GM issued two Technical Service Bulletins (TSBs 99-5-10 & 91-42-46) detailing rear brake caliper service procedures. Prompted by CAS' 1994 petition, the National Highway Traffic Safety Administration (NHTSA) opened a defect investigation on rear brakes. Although NHTSA discovered that GM had received more than 20,000 brake complaints on 1989-99 W-cars, the investigation was closed in 1996 without a recall.

GM's door-mounted "automatic" belts on pre-1998s cannot prevent ejection if the door opens in a crash. In 1990, CAS petitioned NHTSA to conduct an investigation of faulty "automatic" lap-shoulder belts and door latches on 5.5 million 1987-90 GM vehicles including the 1988-90 Regal, Cutlass Supreme/Grand Prix and the 1990 Lumina. NHTSA denied CAS' petition even though the guide loop for the passenger-side shoulder belt in the 1990 Lumina sliced the belt in two during a government crash test, allowing the dummy to slam into the windshield and dashboard. GM eventually recalled the 1990-91 Lumina to correct this problem along with issuing two other recalls regarding the defective shoulder belt guide loops. Instead of having safer vertically deploying airbags, 1998-97 W-cars have horizontally deploying airbags that can injure occupants who don't use seatbelts.

Slippage, harsh or delayed shifts, and loss of second gear have plagued the 125-O automatic transmission. GM had so many problems with the "Quad 4" engine that it extended the warranty to 8 years/80,000 miles, waived the $100 deductible on 1987-91s and notified owners about defective head gaskets. An expensive defect on all 1988-92 W-cars is peeling paint. At CAS' request, GM agreed to pay for complete repainting for paint peel and deterioration through 6 years/unlimited mileage but, in March 1995, GM cut this to 5 years.

You'll find information on these and other W-Car defects below and what you can do about them plus a complaint box. Your information will help us build a strong case against GM on the defects we know about and help us spot new ones.

We need you to support the Center for Auto Safety in our fight for consumer rights and against poorly designed and unsafe cars. Your contribution is tax-deductible and entitles your to our quarterly newsletter, Lemon Times. Please submit the membership form along with your contribution and complaint. If you contribute $35 or more, we will send you the current edition of The Ultimate Car Book, by Jack Gillis. Every home should have this invaluable consumer guide

Sincerely,

Clarence M. Ditlow
Executive Director

GM W-CAR FACT SHEET
All technical service bulletin (TSB) numbers are GM unless otherwise noted.

Electrical: Fuses blow 1989-90 Cutlass Supreme (Olds 90-T-74); inoperative background light 1990-93 Lumina (Chev 93-161-8A); Cruise fails 1988-92 Lumina (Chev 92 -107-8A); Cruise drops out when wipers on 1997-98 (73-60-19A); T/signal inoperative 1994-95 (43-32-05A); Low voltage reading or dim lights at idle 1990-95 (43-54-07); Inoperative P/door locks 1991-97 (83-10-41B); Radio interference from fuel pump 1996-98 (83-83-17).

Engine/Drivability: Cold start stall 1990-92 Regal with 3.8L (Buick 92-6E-10); Stall 1991-93 (236007); Stall/long crank/surge 1990-93 Lumina with 3.1L/3.4L (Chev 93-291-6E); Miss/hesitation 1990-93 Regal, Lumina, Cutlass Supreme, Grand Prix (Chev 93-65-6C); Fuel pump noise, no start &/or loss of power 1991-92 Lumina (Chev 92-176A-6C); Replace crankshaft pulley 1988-92 Regal with Quad 4 (Buick 92-6-13); Replace Quad 4 1988-90 Regal (Buick 91-6A-11); Knock 1992-94 (306001); Exhaust moan/hoot 1993-95 (436001); Cold engine tick/rattle 1990-94 (475115) & 1994-95 with 3.1/3.4L (57-61-24A); Stall/long crank 1990-93 (235006); Exhaust moan/boom 1991 & 1993-95 (13-65-02); Exhaust manifold seal squeak 1993-95 (43-65-04); Oil leak at rocker cover 1993-95 (47-61-35); Coolant leak near throttle body 1993-95 (57-61-04); Spark knock/excess oil use 1993-95 (57-61-13); Cold engine lifter tick 1991-94 (57-61-09); No start/runs rough in cold weather 1993-94 (47-65-90); Pop/flutter/tick/spark knock/clunk 1995-99 (47-60-05C); Poor driveability due to fuel injector deposits 1994-98 with 3.1/3.4L (77-63-04A); Oil odor - replace rear main bearing seal 1990-98 with 3.1/3.4L (57-60-08A); Reduced performance, restricted fuel flow 1996-97 (73-65-12); Excess oil use 1991-95 (57-60-01); Runs rough, MIL light 1997-98 (57-65-12); Knock from accessory drive belt tensioner 1993-95 (47-61-36).

Paint: Bumps/rust spots 1994-99 (43-17-01B). For more information, see Peeling Paint Woes.

Steering/Suspension: Steering column "click" or "scrub" 1994 Regal, Cutlass Supreme, Grand Prix 1994-96 Lumina & 1995 Monte Carlo (453206); Front suspension "scrunch"/"pop"94-97 (83-33-07B);"intermittent steering column "snap"/click 1994-96 Regal, Lumina, Cutlass Supreme, Grand Prix & 1995-96 Monte Carlo (83-32-02A); P/S shudder 1990-91 Lumina with 3.1L (Chev 91-174-8B); Reduced P/S assist 1990-91 Lumina (Chev 91-209-8B) & All pre-1996 models (033206); Front stabilizer squeak 1988-90 Cutlass Supreme (Olds 90-T-189); Rear suspension noise 1988-89 Regal (Buick 89-3-11A); Steering column "popping" 1992-95 (853210A); Rear strut thumping/squeaking 1989-95 (13-64-05); Rear stabilizer pop/groan 1997-98 Century, Regal, Grand Prix, Intrigue (73-64-05).

Transmission: Harsh 1-2 upshifts 1993-95 Regal, Lumina, Cutlass Supreme, Grand Prix & 1995 Monte Carlo (57-71-04); "Grinding" &/or "growling" while in "Park," 1993-95 Regal, Lumina, Cutlass Supreme, Grand Prix (57-71-13); Second gear vibration at 2000-3000 rpm 1991-98 (277199A); Transaxle fluid leak 1993-94

(37139); Harsh upshifts 1991-94 (477102); Intermittent loss of drive or erratic shifts 1991-94 (477121). Both 440-T4 automatic over drive & 125-C A/T prone to failure. For more information, see GM Transmission Page.

Other: Oil pressure gauge flutters 1990-91 Regal (Buick 91-6-51); Dead battery 1990-92 Lumina (Chev 92-697-10); A/C odor 1993-95 (93-12-12); Front shoulder belt contacts user's neck 1992-94 (331030); Rear window squeaks 1993-94 (431011); Water leak at header 1992-94 (43-10-41A); Front window scrapping 1993-94 (93-10-06); Left rear door binds 1994-95 (93-10-15); Door glass rattle 1993-95 (93-10-18); Tail lamp condensation 1994-95 (93-15-09); Front seat cushion spills or separates 1992-95 (93-15-08); CD changer malfunction 1995-96 Grand Prix, 1996 Intrigue (93-95-08); Airbag warning light on 1997-98 Lumina, Monte Carlo, Grand Prix (93-90-10); Door glass creak on bumpy roads 1997-98 Century, Regal, Intrigue, Grand Prix (73-10-04); High brake pedal effort 1988-91 Regal (Buick 91-5-12); ABS light on 1991-97 (73-90-25); Front brake squeal, grind 1997-98 (73-90-11A); Defroster doesn't clear W/S 1994-95 (93-11-11); Remote keyless entry range 1997-98 (73-90-09A); Gas pedal hard to depress 1993-97 (97-95-05A); W/S arms/blades park wrong 1997-98 (73-92-05A).

MAJOR RECALLS
Copies of recalls can be obtained by contacting NHTSA's Technical Reference Division at 202-366-2768.

Airbags: 109 2000 Grand Prix, Lumina - Airbag module could explode (99V-283); 268,148 1995 Regal, 1995-96 Cutlass Supreme - Inadvertent airbag deployment (00V-171).

Brakes: 3,857 1988 Cutlass Supreme, Grand Prix - Park brake caliper disconnects (98V-178); 9,861 1988 Regal - Brake light inoperative & Cruise Resume acceleration (98V-040); 475,422 1989-90 Regal, Cutlass Supreme, Grand Prix, 1990 Lumina - Brake stop lamps inoperative (90V-185); 112,785 1991 Grand Prix - Brake stoplamp switch (92V-056); 199,572 1994-95 Regal, 1994 Cutlass Supreme - Rear hoses leak (95V-061); 3,581 1996 Lumina, Monte Carlo - Booster tube improperly located (96V-122); 6,328 1998 Regal (98V-109) & 43,213 1998 Regal, Lumina - Left front line leaks (96V-069); 111 2000 Lumina - Right front hose incorrectly routed (99V-387); 1,000+ 2000 Intrigue - Internal fluid leaks in ABS hydraulic modulator (00V-114).

Fire: 11,452 1991 Regal with 5.3L V6 - Fuel feed hose comes loose (92V-146); 25,000+ 1996 Regal with 3.8L V6 - No start &/or engine compartment fire (96V-116); 3,784 1989 Regal, Grand Prix - Fuel return lines leak (88V-165); 1,121 1990 Grand Prix Turbo - Fuel tank crash measures (90V-085); 11, 482 1991 Regal - Fuel feed hose leaks (92V-145); 2,732 '99 Intrigue - Coolant hose leak (98V-241); 155,035 1989 Century, Regal - ABS system short melts plastic fuel hose (98V-170).

Seats/Seatbelts: 5,574 1993 Regal, Lumina, Cutlass Supreme, Grand Prix - Seatback suddenly reclines (93V-036); 1,559 1988 Grand Prix - Shoulder belt web cut by guide (88V-049); 675,000 1988-90 Grand Prix, Regal, Cutlass Supreme, 1990 Lumina - Front shoulder belt guide pulls through door-mounted anchor plate (90V-064); 947,886 1991 Regal, Lumina, Cutlass Supreme, Grand Prix - Front shoulder belt guide loops crack (92V-003); 412,782 1990-91 Regal, 1990 Lumina, Grand Prix, Cutlass Supreme - Belt webbing separates from belt guide loops (91V-005); 50,709 1995 All - Seatbelt anchor fails (97V-066); 135,475 1999-00 Intrigue - Rear shoulder belt jams in retractor (00V-117).

Transmission: 17, 746 1988 Grand Prix, Regal - Transmission cable disengages (88V-045); 10,141 1992 Regal, Lumina, Cutlass Supreme, Grand Prix - Transmission in Reverse while indicator in Neutral (91V-214).

Wheels: 7,775 1988 Grand Prix - Wheel lug nuts come off (88V-035); 160,000

1990 Regal, Lumina, Cutlass Supreme, Grand Prix - Wheel mounting cracks (94V-041); 60,334 1988-90 Regal, Grand Prix, Cutlass Supreme, 1990 Lumina - Kelsey Hayes wheels separate from vehicle (94V-041, 96V-115); 18,574 2000 Lumina, Regal, Century - Rear wheels can shift when spindle rod separates (00V-149).

Other: 349,331 1994-95 All - W/S washer/wiper switch wire (97V-017); 6,013 1991 Grand Prix - Headlamp/fog light (92V-162); 100,000+ 1988-91 Regal, Cutlass Supreme, Grand Prix & 1990-91 Lumina - Steering shaft separates from steering gear (97V-058); 12,457 1988 Regal, Grand Prix - Hood latch does not engage (88V-065); 156,149 Grand Prix, Century, Regal - W/S wipers stop (99V-348); 149,342 1997-98 Regal, 1998 Intrigue, 9,600 1998 Intrigue - Headlight aiming instructions incomplete (98V-102, 98V-103; 411,880 1996-99 Regal, Century - Headlight aiming device improperly calibrated (98V-[illegible])

Privacy Policy
1825 Connecticut Ave, NW, Suite 330
Washington, DC 20009-5708
(202) 386-7700
©2003 Center for Auto Safety

req# 1-59-290575

GM Vehicle Inquiry System

Summary

GEO 2004622

Home - Summary - Claim History - Vehicle Build - Vehicle Components - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G2WP52K92F312742

VEHICLE INFORMATION

Marketing Model:	2WP69 - 2002 GRAND PRIX GT SEDAN	Warranty Start Date:	03/15/2002
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	DRALLE CHEVROLET PONTIAC OLDSMOBILE BUICK CADILLAC AND GMC, INC. PO BOX 465 WATSEKA, IL 60970-0465 (815) 432-4942	Selling Source:	16 - PONTIAC
		Site Code:	08118
		Business Associate Code:	113912

Service Contract:	Yes	Branded Title:	No	Warranty Block:	No	FDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	03/15/2002	15 miles	3/15/2005	36015 miles
72/100000 SHEET METAL RUST-THROUGH	03/15/2002	15 miles	3/15/2008	100015 miles
36/36000 SHEET METAL CORROSION	03/15/2002	15 miles	3/15/2005	36015 miles
96/60000 POWER EMISSIONS	03/15/2002	15 miles	3/15/2010	60015 miles
36/36000 FEDERAL EMISSIONS	03/15/2002	15 miles	3/15/2005	36015 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
10/08/2002	067191	#	C1130 - R/R DR W/STP ACRVRF	7016 miles
10/08/2002	067191	#	C3331 - LT FT DR PNL RAR/RF	7016 miles
10/08/2002	067191	#	J9003 - CUST COMPLAINT NOT DUPLICATED-ENG. FUEL	7016 miles
06/11/2002	064615	#	C0034 - GLASS WINDSHIELD - (ONE PIECE) - REPLACE	2978 miles
06/11/2002	064615	#	C3358 - L/F DR TRIM RAR/TPL	2978 miles

06/11/2002	064615	#	Z5000 - DEALER/RETAILER TRAIN(PART OBTAINED LOCALLY)	2978 miles
06/11/2002	064615	#	34335 - SENSOR CRANKSHAFT RPL	2978 miles
03/07/2002	049010	#	33561 - WHEEL WPR MOD RPL	4 miles
03/22/2002	A12743	I	X7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

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GM Vehicle Inquiry System
Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1GZWP52K92F212742

CLAIM HISTORY

Repair Order Date:	10/09/2002	Repair Order Number:	087191	Odometer Reading:	7016 miles

Serviced By:	DRALLE CHEVROLET PONTIAC OLDSMOBILE BUICK CADILLAC AND GMC, INC. PO BOX 465 WATSEKA, IL 60970-0465 (815) 432-4948	Selling Source:	16 - PONTIAC
		Site Code:	08115
		Business Associate Code:	113312

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
10/25/2002	320	01	#	C1150 - R/R DR W/STP AGN/RF	10409206 - W/STR S/D	N/A	N/A	$72.21	N
10/25/2002	320	02	#	C3231 - LT FT DR FNL R&R/RP	18125933 - RETAINER-	B	N/A	$49.70	N
10/25/2002	320	03	#	J9992 - CUST COMPLAINT NOT DUPLICATED-ENG. FUEL	N/A	N/A	N/A	$18.36	N

Repair Order Date:	06/11/2002	Repair Order Number:	064615	Odometer Reading:	2978 miles

Serviced By:	DRALLE CHEVROLET PONTIAC OLDSMOBILE BUICK CADILLAC AND GMC, INC. PO BOX 465 WATSEKA, IL 60970-0465 (815) 432-4948	Selling Source:	16 - PONTIAC
		Site Code:	08115
		Business Associate Code:	113312

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
06/21/2002	284	01	#	C0034 - GLASS WINDSHIELD - (ONE PIECE) - REPLACE	N/A	N/A	N/A	$749.36	N
06/21/2002	284	02	#	C3351 - L/F DR TRIM R&R/RPL	10441777 - TRIM ASM-	B	N/A	$504.72	N
				Z5000 -					

06/21/2002	284	03	8	DEALER/RETAILER TRADE(PART OBTAINED LOCALLY)	N/A	N/A	N/A	317.65	N
06/21/2002	284	04	8	J4355 - SENSOR CRKSHAFT RPL	N/A	N/A	N/A	830.60	N

Repair Order Date:	05/07/2002	Repair Order Number:	069010	Odometer Reading:	4 miles

Serviced By:	DRALLE CHEVROLET PONTIAC OLDSMOBILE BUICK CADILLAC AND GMC, INC. PO BOX 465 WATSEKA, IL 60970-0465 (815) 432-4948	Selling Source:	16 - PONTIAC
		Site Code:	08115
		Business Associate Code:	113312

Cycle Date	Cycle Nbr	Claim	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
05/12/2002	258	01	8	N5365 - W/SHLD WPR MOD RPL	N/A	N/A	N/A	896.60	Y

Repair Order Date:	02/21/2002	Repair Order Number:	A12742	Odometer Reading:	0 miles

Serviced By:	DRALLE CHEVROLET PONTIAC OLDSMOBILE BUICK CADILLAC AND GMC, INC. PO BOX 465 WATSEKA, IL 60970-0465 (815) 432-4948	Selling Source:	16 - PONTIAC
		Site Code:	08115
		Business Associate Code:	113312

Cycle Date	Cycle Nbr	Claim	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
02/26/2002	251	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	575.44	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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ACSINQP HIS1 Clm# 13A 02362 124 C/I# OPEN CLAIM

[redacted] 001 Name [redacted]

RS#	Tran	Clm class	Res#	Payment amt	Stat	Tran-date	Dr/Ck/Vou#
002	SNGL	CPR	001	17,877.00	PRO	02-06-03	370435
	Pay period		Pye# 008 001 Name GMAC				
	to						
001	SNGL	CPR	001	150.00	PRO	02-03-03	340491
	Pay period		Pye# 009 001 Name CENTRO INSPECTION AGENCY				
	to						

LAST SCREEN
HIS1 Next screen (Clm# ___ _____ ____ C/I# ___ Pye# ___ RS# ___)

Return to Report

Order Information

Client	SAFECO / CHICAGO
Claim ID	154523591020
Order Date	1/2/2003 4:38:13 PM
Inspector Name	JOHN SHIMKUS
Contract Number	154523591020TERPEN
Insured Party	RICHARD BRAMMER
Vehicle Year	2002
Vehicle Make	PONT
Vehicle Model	GRAND PRIX GT
Vehicle VIN Number	212742
Vehicle Mileage	9000

Facility Information

Facility Name	COPART LOT #10321872
Facility Address	81 E SAUK TRAIL
Facility City	CHICAGO HEIGHTS
Facility State	IL
Facility Contact	N/A
Adjuster	TERRI PENSE8474902369
Adjuster Extension	8008314415

Reason For Inspection

MECHANICAL INSPECTION, HAS HAD PRIOR COMPLAINTS OF STALLING AND VEH THEN FLOODING OUT, VEH STALLED THIS TIME AND THEN AS A RESULT THE VEH CAUGHT ON FIRE, NEED TO DETERMINE IF CAUSE OF FIRE IS MECHANICALLY RELATED. CHECK FOR SIGNS OF FUEL LEAKAGE THAT MAY HAVE IGNITED. ANY INDICATIONS OF A MECHANICAL PROBLEM THAT MAY HAVE CAUSED THE FIRE. CHECK FOR ANY RECALLS OR TSBS RELATED TO ENGINE FIRES. ENTER THE REPORT ON THE WEB WITH PHOTOS, NO VERBAL TO CUSTOMER.

Report Information

Inspection Date	1/6/2003 2:00:00 PM
Vehicle Year	2000**
Vehicle Make	PONTIAC
Vehicle Model	GRAND PRIX
Current VIN Number	1G2WP52K72F212742
Vehicle VIN Number Originally Submitted as	212742
Current Mileage	9000
Vehicle Trim	
Labor Rate / Type	11 PROVIDED VERBALLY
Engine Type	3.8
Transmission / Model	AUTO
Wheel Drive Type	FRONT WHEEL DRIVE (FWD)

Model 17 S
1G2WP52K72F212742

Engine Oil Level	N/A	Engine Oil Condition	N/A
Coolant Level	N/A	Coolant Condition	N/A
Transmission Level	N/A	Transmission Condition	N/A
Power Steering Level	N/A	Power Steering Condition	N/A
Brake fluid Level	N/A	Brake Fluid Condition	N/A
Differential Fluid Level	N/A	Differential Fluid Condition	N/A

Transfer Case Level	N/A	**Transfer Case Condition**	N/A

Miscellaneous Comments
UNABLE TO READ ODO. BURNED FROM FIRE.

Commercial Use ?	NO	**Why**
Modifications ?	NO	**What**
Collision ?	NO	**Describe**
Tow Hitch ?	NO	**Type**
Towed or Driven In	TOWED	
Belts	GONE	
Hoses	GONE	
Overall Condition	BURNED	

Customer's Complaint on Repair Order
NO RO

State of Assembly (be specific)
FULLY ASSEMBLED.

Any recalls TSB's, Oasis/Function 70, Parts Warranty?

Failed Components and Extent of Damage
THE VEHICLE HAS BEEN COMPLETELY BURNED FROM FRONT TO REAR. ALL THE ENGINE COMPARTMENT RUBBER AND PLASTIC COMPONENTS HAVE BEEN CONSUMED IN THE FIRE. THE INTERIOR COMPONENTS ARE ALL BURNED AND GONE. THE TRUNK COMPONENTS ARE BURNED AND GONE. THE TIRES ARE BURNED OFF OF THE VEH. THE SEVERITY AND EXTENSIVE AMOUNT OF DAMAGE FROM THE FIRE IS CONSISTANT TO A PETROLEUMM BASED FIRE ORIGINATING IN THE ENGINE COMPARTMENT. THERE ARE NO RECALLS FOR THIS VEHICLE INVOLVING FIRE RELATED ISSUES.

Measurements of Components

Cause of failure
INSPECTION FINDINGS CONCLUDE THERE WAS AN INITIAL PETROLEUM BASED FIRE ORIGINATING IN THE ENGINE COMPARTMENT. THE EXACT CAUSE COULD NOT BE IDENTIFIED TO THE SEVERITY OF DAMAGE AS ANY EVIDENCE WAS CONSUMED IN THE FIRE.

Recommendations for Repair
VEH IS TOTAL LOSS.

Inspector Signoff

View Images

Upload Date: 1/8/2003 10:31:14 AM

Notes: DAMAGE TO ENGINE COMPARTMENT

Upload Date: 1/8/2003 10:31:14 AM

Notes: DAMAGE TO ENGINE COMPARTMENT

Claim Summary

Brammer

Claim #:	1548238 1020 - Auto	Status:	Open
Loss date:	12-27-2002 10:15 AM	Reported:	12-28-2002
Catastrophe:		Loss #:	1
Policy #:	[redacted]	Eff/Exp dates:	10-01-2002 / 04-01-2003
Policy name:		Agent:	The Wolfe Agency Inc 25-6672
Company:	SAFECO Insurance Company of Illinois		
Adjuster:	Terri L Panse 800 332-3220	Adjuster e-mail:	TERPEN@safeco.com
ACS claim #:	13A023530124	Claimant:	Brammer, Richard

ASI claim #:

Writing/Handling Branch: St. Louis / Indianapolis

Type of Loss: Fire Related

Police reported to/violations:

Loss Description:

Ins'd veh caught on fire, mechanical problem

Coverage Group/Class	Total Paid	Reserve Total	Reserve Original	Reserve Last Chg	Total Subro Salvage/Ded	Total Incurred

ACCIDENT / INJURY LOCATION

Morocco Rd

Belleville, IL

Insured's premises?

VEHICLE INFORMATION

Vehicle #: Auto (Including Trailers) - 1 2002 PONTIAC

Driver: Birthdate:

Top of Page

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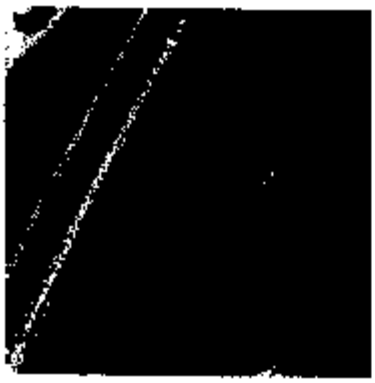
Last Updated: 12/30/2002 09:13:34

80081-4415 ✗ 8 ind. cover



Upload Date: 1/8/2003 10:31:14 AM

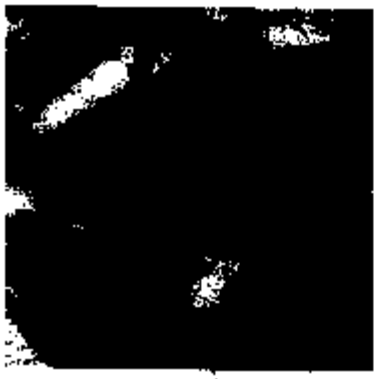
Notes: DAMAGE TO ENGINE COMPARTMENT

Upload Date: 1/8/2003 10:31:14 AM

Notes: DAMAGE TO ENGINE COMPARTMENT

Upload Date: 1/8/2003 10:31:14 AM

Notes: DAMAGE TO THE VEH INTERIOR



Upload Date: 1/8/2003 10:31:15 AM

Notes: VEH

Upload Date: 1/8/2003 10:31:15 AM

Notes: VIN

4293101

[redacted]

54625

WARRANTY

DRALLE'S OF WA

1000 E. Walnut St.
P.O. BOX 488
Watseka, IL 60970
815-432-4848

PAGE 1

SERVICE ADVISOR: 150 CHARLES OLIVER

[redacted]	02	PONTIAC GRAND PRIX	1G2WP52K22F312742		2002/2002
15/02/2002			17:00 11JUN02	CASH	13JUN02

OPTIONS: ENG:3.8 Liter MFI

18:29 11JUN02 06:38 13JUN02

CUSTOMER: [redacted]

[redacted] SERVICE REPAIR LOG: [redacted]

[redacted] COUNT: 0

[redacted]

0 0 [redacted]

[redacted] INV#10989

WP45 749.36 749.36

3 DISCOLORED LEFT DOOR PANEL

[redacted] FRONT DOOR - [redacted]

A66 WP45 0.40 24.40 24.40

[redacted] 17.65 17.65 17.65

[redacted]: 10461777

[redacted]

VC

720 2448 [redacted]

CAUSE: [redacted]

166 WP45 0.50 30.60 30.60

Service Dept. Hours

Monday - Friday
7:00 a.m. - 5:00 p.m.
Saturday
8:00 a.m. - 12:00 p.m.

1000 E. Walnut St.
Watseka, IL 60970
815-432-4848

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CUSTOMER SIGNATURE

CASH AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
LABOR AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS DEPOSITS	
SALES TAX	
PLEASE PAY THIS AMOUNT	

WARRANTY COPY

We sincerely appreciate your business!

FROM : THE-WOLFE AGENCY INC FAX NO. : 815 429 3534 Jan. 02 2003 12:54PM P3

6 3 9 7 2

INVOICE

PAGE 1

1600 E. Wilson St.
P.O. BOX 400
Wauseon, IL 60970
815-426-4848

RONE: BOS:

SERVICE ADVISOR: 164 [illegible] D PAT

MODEL	02	PONTIAC GRAND PRIX	[illegible]		4/4	
			17:00 05MAR02		DATE	05MAR2002

OPTIONS: [illegible] ENG:3.8 Liter MFI

10:24 05MAR02 13:39 05MAR02
[illegible]
A PRE-DELIVERY INSPECTION

	LABOR	RATE	TOTAL

CAUSE: PDI
X7000 PRE-D[illegible]
151 [illegible],JOHN LIC#:151
[illegible]

A FAMILY TRADITION
FOR OVER
40
YEARS

PO: 99 PAR[illegible] COUNT: 0 (N/C)
CLAIM TYP[illegible]
AUTH CODE[illegible]
NO

**********[illegible]**********
[illegible] Dealer's of Nebraska
our goal is your [illegible] SATISFACTION.
[illegible] General Motors
[illegible] not our
[illegible] 248 ext 229

COPY

Your Continued Satisfaction Is Our Primary Concern

Goodwrench Service

Service Dept. Hours
Monday - Friday
7:00 a.m. - 5:00 p.m.
Saturday
8:00 a.m. - 12:00 p.m.
1600 E. Wilson St.
Wauseon, IL 60970
815-426-4848

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CUSTOMER SIGNATURE

LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
SUBL. OIL LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	

SERVICE FILE COPY *We sincerely appreciate your business!*

1860 E. Walnut St.
P.O. BOX 465
Watseka, IL 60970
815-432-5945

#2020

INVOICE

PAGE 1

NOW: SUE:

SERVICE ADVISOR: 164 [illegible]

PROMT	02	PONTIAC GRAND PRIX	1G2WP52K22F112742		4/4

17:00 07MAR02 CASH 08MAR2002

OPCODE: ATX:R2048 ENG:3.8 Liter MFI

08:32 07MAR02 08:32 08MAR02

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
1 WIPERS DROP			
CAUSE: LOOSE			
N3568 TIGHTEN [illegible]			
183 [illegible] ANIAN LTOC: 183			
[illegible]			(N/C)
FC: 2N PAR[illegible] COUNT: 0			
CLAIM TYPE [illegible]			
AUTH CODE [illegible]			
OL			

A FAMILY TRADITION FOR OVER 40 YEARS

COPY

****

[illegible] for good [illegible] Dralle's of Watseka
[illegible] SATISFACTION.
[illegible] General Motors
[illegible] act our
[illegible] 948 ext 229

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Goodwrench Service Plus

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7:00 a.m. - 6:00 p.m.
Saturday
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1860 E. Walnut St.
Watseka, IL 60970
815-432-5945

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CUSTOMER SIGNATURE

LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	

SERVICE FILE COPY

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FROM : THE-WOLFE AGENCY INC FAX NO. : 815 429 3534 Jan. 02 2003 12:57PM P5

4293101 87191

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INVOICE

PAGE 1

[redacted]

DRALLE'S

1080 S. Walnut St.
P.O. BOX 496
Wauconda, IL 60070
815-432-4949

SERVICE ADVISOR: 190 CHARLES OLIVER

PHONE | 07 | PONTIAC GRAND PRIX | 1G2WP52K92F312742 | 7016/7016

15MAR2002 | 17:00 08OCT02 | 77.00 CASH | 09OCT2002

OPTIONS: STK:N2066 ENG:3.8 Liter V6

09:28 08OCT02 16:47 08OCT02

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
A	RIGHT REAR WEATHER STRIP PART IN							
CAUSE: WARPED								
	C1130 WEATHER							
	OPENING RIGHT							
	183 C	ER,ARLYN						(N/C)
	WC							(N/C)
1	10409206		S/D					
	FC: 4N							
	PART#: 1040							
	COUNT: 1							
	CLAIM TYPE:							
	AUTH CODE:							
	DV							
DOOR WEATHERSTRIP W								
	*****							
B	LEFT DOOR RATTLE							
CAUSE: LOOSE								
	C3331 PANEL,							
	REAR OR R							
	183 COT							(N/C)
	WP45							(N/C)
11	10285935 RETAINER-							
	FC: 2W							
	PART#: 10285935							
	COUNT: 11							
	CLAIM TYPE:							
	AUTH CODE:							
	NQ							

A FAMILY TRADITION FOR OVER 40 YEARS

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Your Continued Satisfaction Is Our Primary Concern

BAR,REVERSE-DOOR HINGE, FOUND DOOR REGULATOR & BOLT, TIGHTEN ALL REGULATOR BOLTS. REASSEMBLE

Goodwrench Service

Service Dept. Hours
Monday - Friday
7:00 a.m. - 5:00 p.m.
Saturday
8:00 a.m. - 12:00 p.m.

1080 S. Walnut St.
Wauconda, IL 60070
815-432-4949

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CUSTOMER SIGNATURE

LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	[redacted]

We sincerely appreciate your business.

SERVICE FILE COPY

[redacted] COPY

4293101 67317

INVOICE

PAGE 1

DRALLE'S

1080 E. Walnut St.
P.O. BOX 486
Watseka, IL 60970
815-432-4848

SERVICE ADVISOR: 190 CHARLES OLIVER

[redacted]							TAX
[redacted]	02	PONTIAC GRAND PRIX	[redacted]2X2F212742			7090/7090	
[redacted]							
1EGP2003			17100 1SOCIV2		77.00	COUP	230CT2002
[redacted]			OPTIONS:	SEK:N2068	Eng:3.8 Liter MFI		
13156 1SOCT02	02:35	230CT02					

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
A LOF			
LOF LUBE O[redacted]			
ENGINE O[redacted]			
QUALITY [redacted] CORRECT LEVEL. CHECK HOSE			
PRESSURE [redacted] BELTS, HOSES, [redacted], & ENDS			
ALL DOOR [redacted] & LOCKS.			
186 [redacted]			
1 25010792 [redacted] FILTER		9.09	9.09
5 MOBS OIL	6.75	6.75	6.75
EC ENVIRONMENTAL [redacted] DISPOSAL	1.24	1.24	6.20
186 CEC		1.00	1.00
**********			
B LEFT DOOR SPEAKER [redacted]			
PO PARTS ORDERED			
186 CPC		0.00	0.00
**********			

COPY

[redacted] Watseka
[redacted]TION.
[redacted]ral Motors
[redacted] contact our
[redacted] 7-6 [redacted] 8-12

COPY

Your Continued Satisfaction [illegible]

Goodwrench Service

Service Dept. Hours
Monday - Friday
7:00 a.m. - 5:00 p.m.
Saturday
8:00 a.m. - 12:00 p.m.
1080 E. Walnut St.
Watseka, IL 60970
815-432-4848

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[redacted]

DESCRIPTION	TOTALS
LABOR AMOUNT	10.09
PARTS AMOUNT	12.95
GAS OIL LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	23.04
LESS DISCOUNTS	23.95
SALES TAX	0.91
PLEASE PAY THIS AMOUNT	0.00

SERVICE FILE COPY *We gratefully appreciate your business!*

CCC

SAFECO Insurance Company
Market Valuation Report

Report Reference Number: 30286519
Claim reference: 154523591020
Loss Incident Date: 12/27/2002
Insured: Richard Barmmer
Claim class: APD

Adjuster ID: RONEVA
Valuation Date: 01/03/2003
Owner: Richard Barmmer
Appraiser: EVENS, RON

Introduction

SAFECO Insurance Company has conducted an appraisal of your 2002 Pontiac Grand Prix GT 4 door Sedan located in Sheldon, IL. The appraisal information was then used to conduct research in your local market to determine the local market value of your car. This Market Valuation Report details the results of that research. It contains the following sections:

Section Title:	Section Contents:
Vehicle Valuation Summary	Market Valuation with components
VINguard Vehicle Identification	Vehicle configuration information
VINguard VIN Vehicle History	Vehicle history research
Local Market Definition	Local market basis
Valuation Methodology	Method used to evaluate the vehicle
Vehicle Condition	Vehicle's pre-accident condition
Local Market Comparable Vehicles	Comparable vehicles located in market
Comparable Vehicles Contribution	Contribution of each comparable vehicle
Vehicle Model Information	Characteristics of the loss vehicle type
NHTSA Vehicle Recall	NHTSA recall notices
Appraisal and Valuation Notes	Log notes for this file

Valuation request: 30286519 (continued) 2002 PONT GRAND PRIX GT

Vehicle Valuation Summary

DESCRIPTION	OPTION	LOCAL MARKET VALUE
Base value **		$ 16,666.00
Odometer	9,000	+ 411.00
Vehicle equipment:		
STD	AT - Automatic Transmission	INCLUDED
STD	OD - Overdrive	INCLUDED
STD	TX - Traction Control	INCLUDED
STD	PS - Power Steering	INCLUDED
STD	PB - Power Brakes	INCLUDED
STD	PW - Power Windows	INCLUDED
STD	PL - Power Locks	INCLUDED
STD	SP - Power Driver Seat	INCLUDED
STD	PM - Power Mirrors	INCLUDED
STD	AC - Air Conditioning	INCLUDED
STD	RD - Rear Defogger	INCLUDED
STD	TW - Tilt Wheel	INCLUDED
STD	CC - Cruise Control	INCLUDED
	LS - Leather Seats	+ 400.00
STD	BS - Bucket Seats	INCLUDED
STD	DB - 4-Wheel Disc Brakes	INCLUDED
STD	DM - Dual Mirrors	INCLUDED
STD	FL - Fog Lamps	INCLUDED
STD	KE - Keyless Entry	INCLUDED
STD	TD - Theft Deterrent/Alarm	INCLUDED
STD	SL - Rear Spoiler	INCLUDED
STD	AM - AM Radio	INCLUDED
STD	FM - FM Radio	INCLUDED
STD	ST - Stereo	INCLUDED
STD	SE - Search/Seek	INCLUDED

	EQ - Equalizer		INCLUD
	BM - Bose Music Sys.	+	150.
STD	CD - Compact Disc Player		INCLUDED
STD	TC - Steering Wheel Touch Control		INCLUDED
	SG - Electric Glass Roof	+	500.00
STD	AW - Aluminum/Alloy Wheels		INCLUDED
STD	IW - Intermittent Wipers		INCLUDED
STD	AG - Air Bag		INCLUDED
STD	RG - Passenger Air Bag		INCLUDED
STD	AB - Anti-Lock Brakes (4)		INCLUDED

CCC Valuation Amount	$ 18,127.00
Condition adjustment amount	+ 0.00
Actual Cash Value	$ 18,127.00
Pre-tax amount	$ 18,127.00
Adjusted vehicle valuation amount	$ 18,127.00

Valuation request: 30286519 (continued) 2002 PONT GRAND PRIX GT

========== Vehicle Valuation Summary (continued) ==========

** The base value is the local market value of a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard (STD) and predominant (PREDOM) options. As such, the vehicle equipment listing reflects proper deductions for all standard or predominant option(s) which are not present on the loss vehicle. In cases where a standard or predominant option is superseded by a replacement or upgrade, a corresponding addition will appear for the option which supersedes the standard/predominant option.

========== VINguard Vehicle Identification ==========

VIN: 1G2WP52K92F212742

	Insurer Description	VINguard Analysis
Year	2002	2002
Make	Pontiac	Pontiac
Model	Grand Prix GT	Grand Prix GT
	WP5	WP5
Body style	4d Sed	4d Sed
Engine	6-3.81-Fi	6-3.81-Fi
Trans	Automatic Transmission	
	Overdrive	
Restraints	AIR BAGS (DRIVER+PASS.)	Air Bags (Driver+Pass.)
Odometer	5000 Note: 35% less	than typical vehicle

This vehicle was assembled in FAIRFAX, KS

========== VINguard VIN Vehicle History ==========

VINguard has decoded this VIN without any errors.

ISO Vehicle History:

ISO response indicates no history for this VIN.

Valuation request: 30286519 (continued) 2002 PONT GRAND PRIX GT

========== CARFAX Vehicle History ==========

VIN: 1G2WP52K92F212742

CARFAX searched its nationwide database of nearly 2 billion records to provide you with this detailed vehicle history. Avoid making a potentially costly

mistake when buying your next r car. Order a CARFAX Vehicle His Report at www.carfax.com.

CARFAX RESULTS

DATE REPORTED	ODOMETER READING	INFORMATION SOURCE	GENERAL COMMENTS
04/01/2002		Illinois Motor Vehicle Dept. Sheldon, IL	Registered as private vehicle
04/23/2002	15	Illinois Motor Vehicle Dept. Sheldon, IL Title #T2113022038	Title issued First owner reported First lien reported
04/23/2002		Illinois Motor Vehicle Dept. Sheldon, IL Title #T2113022038	Title or registration issued Title issued
Not Report		OnStar Troy, MI	Vehicle equipped with OnStar Personal Calling Special offer for pre-owned vehicles: Go to OnStar for details or press the Blue OnStar button in this vehicle to activate

tion request: 30286519 (continued) 2002 PONT GRAND PRIX GT

CARFAX Vehicle History (continued)

DATE REPORTED	ODOMETER READING	INFORMATION SOURCE	GENERAL COMMENTS

This coupon is courtesy of CARFAX Vehicle History Service. With CARFAX you can get the real history for virtually any car or truck on the road today.

F R E E C A R F A X R E P O R T

Bring this coupon to any CARFAX Certified Dealer to view a FREE CARFAX Vehicle History Report on any vehicle in stock.

GET THE REAL HISTORY
ON ANY USED CAR.

Ask about our
CARFAX $5,000
Guarantee!

CARFAX www.carfax.com a POLK company

Local Market Definition

The local market value for your 2002 Pontiac Grand Prix GT 4 Door Sedan was defined by ZIP code 60966 -- Sheldon, IL. Adjacent markets were also searched as secondary sources to locate comparable vehicles. Details of the specific markets searched follow.

The State of Illinois is composed of 16 distinct local markets. The following 1 local market was used in the preparation of this Market Valuation Report.

kee, IL - Primary local market vehicle database.
In this market, CCC maintains a database of 1,431 dealer advertised, and 350 privately advertised vehicles taken from 7 local papers or magazines. This local database also includes 196 vehicle valuations researched in the last 90

days.

From this 1 local market, comparable vehicles were selected based on the year, make, model, body style, and engine configuration of your vehicle. Adjustments were made to the value of each comparable vehicle to compensate for differences in year, model, body style, engine configuration, packages, options, and mileage.

For your vehicle's Market Valuation Report, CCC identified 11 inspected dealer vehicles and 1 advertised vehicle as most comparable to your vehicle.

Vehicles are determined to be comparable to the loss vehicle based on:

* Nearness to the loss vehicle's primary garage location
* Similarity of model, equipment, and odometer
* Precision of the data (inspected versus advertised)

Valuation request: 30286519 (continued) 2002 PONT GRAND PRIX GT

========== Valuation Methodology ==========

This Vehicle Market Value Report was prepared for SAFECO Insurance Company by CCC Information Services Inc. CCC has been preparing Market Valuation Reports for the insurance industry since 1981. CCC physically inspects vehicles for sale at vehicle dealerships in the local markets, and subscribes to local newspapers and automotive publications in these markets. CCC maintains vehicle databases containing these inspected dealership vehicles along with the dealer and private party advertised vehicle information.

When SAFECO Insurance Company requests a Vehicle Market Value Report from CCC, they provide CCC the VIN (Vehicle Identification Number) of the loss vehicle. Decoding this VIN identifies the exact vehicle for which the local market value will be done. See the VINguard Vehicle Identification section.

SAFECO Insurance Company also provides CCC the vehicle owner's zip code. This identifies the local market that will be used to determine the market value. See the Local Market Definition section.

Finally, SAFECO Insurance Company provides CCC with the configuration of the loss vehicle including equipment, odometer, condition, maintenance, etc. This information is the starting point for determining the local market value.

Using this information, CCC searches its databases to find comparable vehicles in the local market. Each vehicle is compared to the loss vehicle, and adjustments are made for differences in model, equipment, and odometer. Those vehicles that are deemed most comparable to the loss vehicle are used to determine the local market value. See the Local Market Definition section.

After the Adjusted Value for each comparable vehicle is calculated (see the Local Market Comparable Vehicles section), CCC calculates the Local Market Value. This calculation is a weighted average. Using a weighted average allows those vehicles most similar to the loss vehicle to contribute a greater percentage to the Local Market Value than less similar vehicles. Factors that determine similarity are:

* Nearness to the loss vehicle's primary garage location
* Equivalency of model, equipment, and odometer
* Precision of the data (inspected versus advertised)

Using a weighted average results in more accurate local market value as the vehicles most similar and closest to the loss vehicle contribute more to the market value than less similar, more distant vehicles.

========== Vehicle Condition ==========

.SAFECO Insurance Company use ndition Inspection Guidelines t
determine the condition of k omponents of the loss vehicle. . .e
guidelines are specific to geographic location, year, and vehicle type.
The guidelines describe physical characteristics for each of the
components. Based on these guidelines, SAFECO Insurance Company

Valuation request: 30286519 (continued) 2002 PONT GRAND PRIX GT

determines the condition of the vehicle prior to the loss.

Category	Condition	Adjustments
MECHANICAL		
Engine	Normal wear	$0
Appraiser comment: TOTAL BURN		
Transmission	Normal wear	$0
Appraiser comment: TOTAL BURN		
PAINT	Normal wear	$0
Appraiser comment: TOTAL BURN		
TIRES		
Front Tires	Normal wear	$0
Appraiser comment: TOTAL BURN		
Rear Tires	Normal wear	$0
Appraiser comment: TOTAL BURN		
BODY/GLASS	Normal wear	$0
Appraiser comment: TOTAL BURN		
INTERIOR	Normal wear	$0
Appraiser comment: TOTAL BURN		
Total Adjustments:		$0

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* The Condition Inspection Guidelines provide information based on vehicle age, vehicle type, and geographic location. Your vehicle has been identified as being located in the Midwest region as a newer passenger car.

Valuation request: 30286519 (continued) 2002 PONT GRAND PRIX GT

Category	Condition	Adjustments

* .The Condition Inspection Gui nes, and all dollar adjustments e determined by surveys, inspe ons, and interviews with dealers across the United States.

========== Local Market Comparable Vehicles ==========

The local market comparable vehicles are compared to the loss vehicle, and adjustments are made for differences in equipment, odometer, model, etc. The Adjusted Value represents the price of the comparable if configured exactly as the loss vehicle.

Loss Vehicle	Inspected Vehicle	Inspected Vehicle	Inspected Vehicle
2002 Pontiac	2002 Pontiac	2002 Pontiac	2002 Pontiac
Grand Prix Gt	Grand Prix Gt	Grand Prix Gt	Grand Prix Gt
4d Sed	2d Cpe	4d Sed	4d Sed
6-3.8l-Fi	6	6	6
Auto Trans-OD	Auto Trans-OD	Auto Trans-OD	Auto Trans-OD
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
AM/FM Stereo Seek	AM/FM Stereo	AM/FM Stereo	AM/FM Stereo
With Compact Disk	With Compact Disk	With Compact Disk	With Tape And Cd
Equalizer			
Bose Music System			
Electric Glass Roof			
Opts On Comp Veh:	Privacy Glass		Privacy Glass
Opts Not On Comp:	Leather Seats	Leather Seats	
Miles: 9,000	30,300	16,003	11,933
	Insp. 12/20/2002	Insp. 12/31/2002	Insp. 12/20/2002
Location:	Frankfort	Tinley Park	Summit
Distance From:Sheldon	54	57	71
[illegible]r:	Miller Corcoran Bui	Rizza Buick/Kia/Sub	Rizza Chevrolet
Contact Person:	Don Wolf	Vince Rizza, Sales	Russ Brown
Phone Number:	708/720-1900	708/429-2020	708/594-6400
VIN:	1G2WP12K52F157215	1G2WP52K72F101204	1G2WP52K92F136634
	Stock# Bp2167	Stock# Bp6280	Stock# P5005
	List $ 18,000	List $ 20,000	List $ 18,800
	Take $ 16,500	Take $ 17,500	Take $ 17,300
Adjustments			
Radio Options	+ 150	+ 150	+ 50
Roof	+ 500	+ 500	+ 500
Opts On Comp Veh:	- 100		- 100

Valuation request: 30286519 (continued) 2002 PONT GRAND PRIX GT

========== Local Market Comparable Vehicles (continued) ==========

Loss Vehicle	Inspected Vehicle	Inspected Vehicle	Inspected Vehicle
Opts Not On Comp:	+ 400	+ 400	
Mileage	+ 1,657	+ 602	+ 248
Baseline	- 439	- 439	- 439
	========	========	========
Adjusted Value	$ 18,668	$ 18,713	$ 17,559

* List Price is the sticker price of the vehicle. Take Price is the amount for which the vehicle can be purchased as defined by the contact at each dealer.

[illegible] baseline is defined as the typical vehicle on the road. A typical vehicle [illegible] not been prepared for sale. Baseline Adjustment aligns a dealer ready vehicle with the typical vehicle on the road.

* All dollar adjustments are determined by surveys, inspections, and interviews

with dealerships across the U d States.

Additional Inspected Vehicles

Dealer/Location/Yr Model/ VIN Stock# Color	Phone/Odometer	Price	Compared to Loss
Miller Chevy Park Forest, IL. 50 Miles From Sheldon 2002 Grand Prix Gt 1G2WP12K32F131518 CP5617 Sil	(708) 481-3300 27,988 A	$ 16,000	$ 17,417
Matteson Carmart Frankfort, IL. 54 Miles From Sheldon 2002 Grand Prix Gt 1G2WP52K52F128479 UC5471 Sil	(708) 720-5000 21,955 A	$ 16,700	$ 17,589
Rizza Cadillac/Hummer Tinley Park, IL. 57 Miles From Sheldon 2002 Grand Prix Se 1G2WK52J62F106304 5112P White	(708) 429-6600 23,221 A	$ 13,900	$ 18,181
Rizza Chevrolet Summit, IL. 71 Miles From Sheldon 2002 Grand Prix Se 1G2WK52J52F234114 P5091 White	(708) 594-6400 22,355 A	$ 15,000	$ 18,394
Miller Corcoran Buick Pontiac Frankfort, IL. 54 Miles From Sheldon 2002 Grand Prix Se	(708) 720-1900 28,470 A	$ 13,700	$ 18,124

luation request: 30286519 (continued) 2002 PONT GRAND PRIX GT

Additional Inspected Vehicles (continued)

Dealer/Location/Yr Model/ VIN Stock# Color	Phone/Odometer	Price	Compared to Loss
1G2WK52J12F135645 BP2222 White			
Miller Corcoran Buick Pontiac Frankfort, IL. 54 Miles From Sheldon 2002 Grand Prix Se 1G2WK52J92F161958 BP2147 White	(708) 720-1900 28,097 A	$ 14,900	$ 18,299
Miller Chevy Park Forest, IL. 50 Miles From Sheldon 2002 Grand Prix Gt 1G2WP52KX2F101469	(708) 481-3300 33,703	$ 16,150	$ 18,427
Matteson Carmart Frankfort, IL. 54 Miles From Sheldon 2002 Grand Prix Gt 1G2WP12KX2F131564	(708) 720-5000 29,430	$ 16,000	$ 18,012

A=available

Additional Local Advertisements

rce/Location/Year Model	Phone/ Odometer Date	Price	Compared To Loss
Morris Daily Herald Morris, IL. 60 Miles From Sheldon	(815) 942-0404	$ 16,995	$ 17,690

==========Comparable Vehicles Contribution==========

The following comparable vehicle(s) were selected and used to determine the valuation:

Type	Comparable vehicle	Price	Adj Val	%Wt
Inspected vehicle	2002 PONT Grand Prix Gt	$16,500	$18,668	9
Inspected vehicle	2002 PONT Grand Prix Gt	$17,500	$18,713	20
Inspected vehicle	2002 PONT Grand Prix Gt	$17,300	$17,559	12
Inspected vehicle	2002 PONT Grand Prix Gt	$16,000	$17,417	11
Inspected vehicle	2002 PONT Grand Prix Gt	$16,700	$17,589	8
Inspected vehicle	2002 PONT Grand Prix Se	$13,900	$18,181	5
Inspected vehicle	2002 PONT Grand Prix Se	$15,000	$18,394	4
Inspected vehicle	2002 PONT Grand Prix Se	$13,700	$18,124	4

Valuation request: 30286519 (continued) 2002 PONT GRAND PRIX GT

==========Comparable Vehicles Contribution (continued)==========

Inspected vehicle	2002 PONT Grand Prix Se	$14,900	$18,299	4
Inspected vehicle	2002 PONT Grand Prix Gt	$16,150	$18,427	11
Inspected vehicle	2002 PONT Grand Prix Gt	$16,000	$18,012	9
Dealer vehicle	2002 PONT Grand Prix Gt	$16,995	$17,690	3
		CCC valuation amount:	$18,127	100

========== Appraisal and Valuation Notes ==========

The loss vehicle has been valued as a newer vehicle in the Midwest region with 35% less than average miles of 13,800.

Included in our backup are similar models to the loss vehicle.
Proper adjustments were made for this valuation.
We have added the following standard options to the loss vehicle: Cruise Control, Air Conditioning, Cloth Seats, 4-wheel Disc Brakes, Dual Mirrors, Fog Lamps, Intermittent Wipers, Keyless Entry, Power Mirrors, Rear Defogger, Rear Spoiler, Power Driver Seat, Theft Deterrent/alarm, Steering Wheel Touch Controls, Tilt Wheel, Traction Control, Overdrive

- -

The following information was provided after the valuation was completed:
01/07 16:16 Extended Condition Adjustments changed after valuation.
01/07 16:17 Post valuation adjustment entered for:
- MILEAGE CHANGED TO 9,000 FROM UNKNOWN

- -

Post valuation adjustment entered for:
- Option(s) added: AM, FM, Stereo, Compact Disc Player

- -

Post valuation adjustment entered for:
- Option(s) added: Search/seek, Equalizer, Bose Music System

- -

01/17 09:39 Post valuation adjustment entered for:
- Option(s) added: Electric Glass Roof

- -

Post valuation adjustment entered for:
- Option(s) added: Leather Seats
- Option(s) removed: Cloth Seats

- -

Your valuation has been prepared in compliance with Section 919.80(2)(B) of the Illinois Administrative Code, governing computerized sources.

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Marianne Spelis
Claims Administrator
ESIS GM Central Claims

458393

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C26-D71
Detroit, MI 48265-3000
Telephone 313.665-3412
Facsimile 313.665.0911

April 14, 2003

American Family Insurance
Attn: Mr. John Prexta
8415 Pulsar Place
Suite 400
Columbus, OH 43240

Your Claim Number:	00-381-124538
Your Insured:	[redacted]
Our File Number:	458393
Our Client:	General Motors Corporation
Date of Event:	3/15/03

Dear Mr. Prexta:

We are the third-party administrators on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals as they may not be returned.

2. A copy of the fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment that may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Provide copies of your proof of payment (cancelled checks). If this was a total loss, please submit a salvage estimate and your total loss work sheet.

11. Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Marianne Spalla
Claims Administrator

FD

Post Spalla

AMERICAN FAMILY

AMERICAN FAMILY INSURANCE GROUP

8415 PULSAR PLACE SUITE 400 • COLUMBUS OH 43240 • PHONE: (614) 848-4151

RECEIVED
APR 0 0 2003
ESIS-GM CLAIMS UNIT

April 4, 2003

No Owner
No LP
No Resp
@ 4/8/03

CERTIFIED MAIL – Return Receipt Requested

MARIANNE SPALLA
CLAIMS ADMINISTRATOR
ESIS GM CENTRAL CLAIMS
300 RENAISSANCE CENTER
DETROIT MI 48265-3000

RE: Claim Number: 00-381-124538
Policyholder Name: [redacted]
Claimant Name: General Motors

458393

Dear Ms. Spalla,:

Please be advised that the above named policyholder had a fire to her 1999 Pontiac Grand Prix, VIN number 1G2WP12K7XF215445. The loss location was in the parking lot, Canton Ave and Southard Ave, Toledo OH. The fire occurred approximately 10:00 am on March 15, 2003. An investigation of the car fire has been initiated. Based on findings to date, it appears that a failure occurred in and around the plastic intake manifold within the engine compartment. American Family Insurance has hired Vic Donatelli from Bures Consultants (Cleveland OH) to document the loss.

We are hereby giving you the opportunity to view the vehicle. We will hold the vehicle until April 18, 2003. Due to accumulation of storage charges, we will not hold the vehicle past that date. Please contact me upon receipt of this letter to schedule a meeting to view the car prior to our disposing of it. If we fail to hear from you by the prescribed date, we will assume you are waiving your right to inspect the vehicle, and we will destroy the vehicle, so as to not incur further storage charges.

Please call me upon receipt of this letter to make arrangements to inspect the vehicle. Thank you for your attention to this matter.

Sincerely,

J. Prexta

John Prexta
Investigator
Special Investigations Unit
(440) 338-7067
(440) 338-7066 (fax)

JRP:jrp

cc: Jennifer Sailor, Claims Representative
David Soughan, Claims Manager
Victor Donatelli, Bures Consultants
Nancy Hoover

llow-up discovery may reveal additional information regarding the facts and cumstances surrounding the loss. A statement should be taken of the insured in an empt to further document the length of time the vehicle was parked before attempting restart it just prior to the fire occurrence as well as complete copies of all vehicle intenance history. As this information is developed it should be forwarded to our ice for our further review and comment.

is report is intended as a summary, and may not include a detailing of each and ery investigation, inspection and fact or opinion regarding this loss.

CHARD SCHWARTZ INVESTIGATIONS INC. reserves the right to amend d/or modify the findings listed in this report, based upon the discovery of additional ormation and evidence. Should any additional information be discovered, it should be warded to our office for our review and comment.

Claim reference: 30-V616-77501

Report Reference Number: 30288120

Vehicle Valuation Summary

1989 Buick LeSabre Custom 4 Door Sedan - Succasunna, NJ

Below are the components included in this local market valuation:

Component	Code		Value
Base Value			$ 1,598.00
Odometer		203,027	- 509.00
Equipment			
Transmission			
Automatic Transmission	AT	Standard	Included
Overdrive	OD	Standard	Included
Seats			
Split Bench Seats	BP		Included
Cloth Seats	CS		Included
Steering			
Power Steering	PS	Standard	Included
Tilt Wheel	TW	Standard	Included
Brakes			
Power Brakes	PB	Standard	Included
Roof			
Vinyl Roof	VR		+ 24.00
Glass			
Tinted Glass	TG	Standard	Included
Rear Defogger	RD		Included
Power Windows	PW		Included
Wheels			
Deluxe Wheel Covers	DC	Standard	Included
Radio			
AM Radio	AM	Standard	Included
FM Radio	FM	Standard	Included
Stereo	ST	Standard	Included
Cassette	CA		Included
Search/Seek	SE	Standard	Included
Power Antenna	PA		Included
Interior			
Power Locks	PL		Included
Air Conditioning	AC	Standard	Included
Cruise Control	CC		+ 12.00
Digital Clock	DK	Standard	Included
Exterior			
Body Side Moldings	BN		Included
Dual Mirrors	DM	Standard	Included
Local Market Value			**$ 1,125.00**
Actual Cash Value			**$ 1,125.00**
Pre Tax Amount			**$ 1,125.00**
			+ 67.50 6%
			1192.50

The base value is the local market value of a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard and predominant equipment.
As such, the vehicle equipment listing reflects proper deductions for all standard or predominant equipment which is not present on the loss vehicle.
In cases where a standard or predominant option is superseded by a replacement or upgrade, a corresponding addition will appear for the option which supersedes the standard/predominant option.

1/6/2003