2D-SC
EA02-030
5/19/03
Book 17

cont

452974

Jenny Paris
Claims Administrator
ESIS GM Central Claims

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665.3413
Facsimile 313.665.0911
Jenny.Paris@Esis.com

December 30, 2002

Attn: Karen Free
Acuity Insurance Co.
P.O. Box 80
Polk City, IA 50226

Your Insured:	[redacted]
Our File Number:	452974
Your Claim Number:	KF2131
Our Client:	General Motors Corporation
Date of Event:	12/9/02

Dear Ms. Free:

We are a Risk Management Services Company on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals as they may not be returned.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Provide copies of your repair estimates and proof of payment (cancelled checks). If this was a total loss, please submit a salvage estimate and your total loss work sheet.

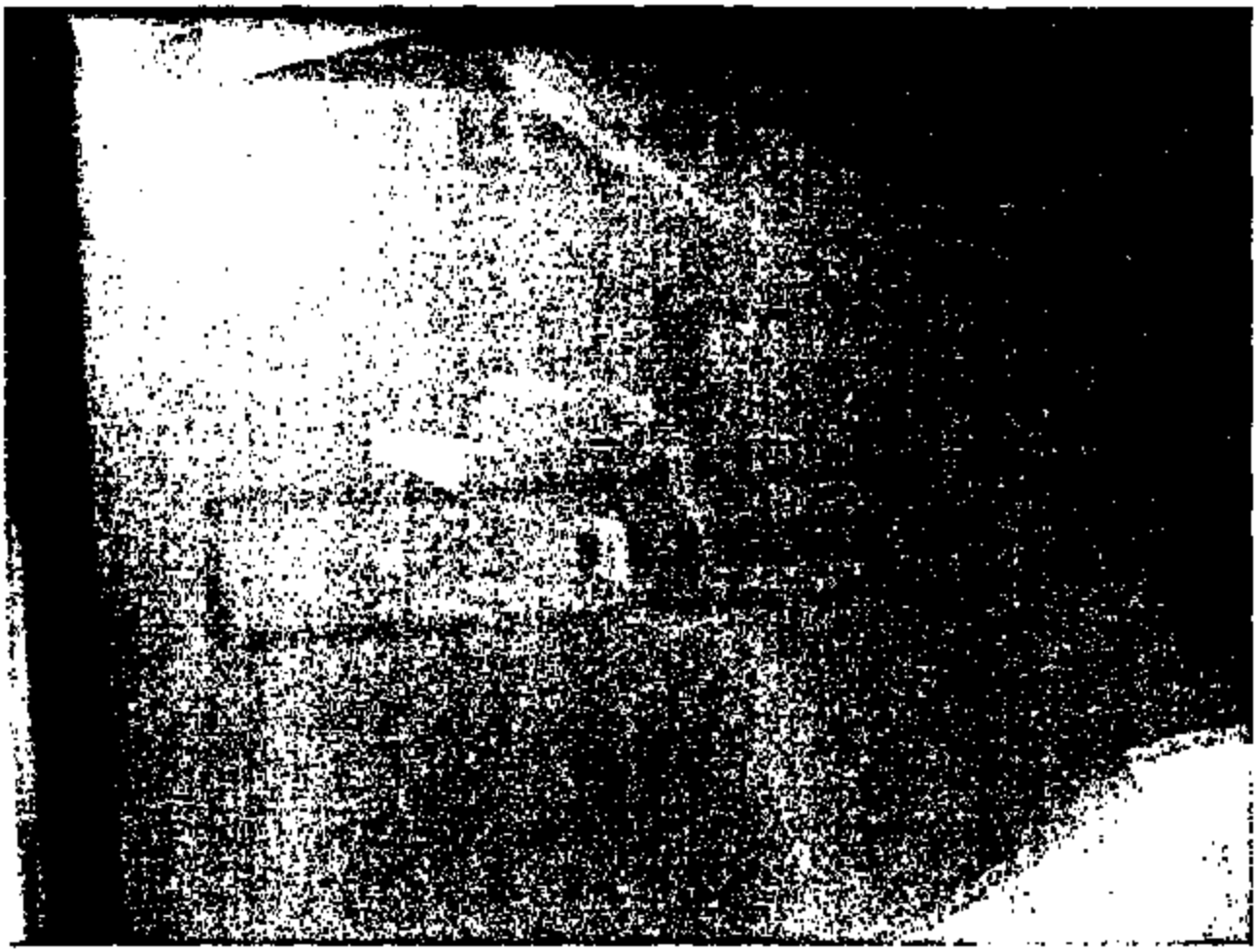
11. Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Jenny Paris



ACUITY

December 19, 2002

NO LP
NO DAMAGE
NO PAY
@ 12/27/02

RECEIVED
DEC 27 2002
ESIS-GM CLAIMS UNIT

ESIS GM/CENTRAL CLAIMS
300 RENAISSANCE CENTER
MAIL CODE 482 C20 D71
DETROIT MI 48265-3000

Your Claimants: Unknown
[redacted]
Our Claim No.: KF2131
Our Insured: [redacted]
Date of Loss: 12-9-02
Type of Loss: Fire
Location: Grimes, Iowa
Amount of Payment: $15,020.00
Deductible: $100

452974

Dear Sir or Madam:

On or about the date referenced above, our insured employee got into the company's 2000 Buick Park Avenue, VIN 1G4CW52K6Y4128377, to start it. When he turned the key, the car emitted a loud bang and smoke began to come from under the hood. The car sustained an engine fire that rendered the vehicle a total loss.

Investigation of this fire indicates liability for same on the part of your company. We have been called upon to make payment on this claim under our insured's policy and are now looking to you for reimbursement of our outlays. Documentation in substantiation of the claim will be provided upon request.

Please contact the undersigned to discuss this matter. We look forward to hearing from you as soon as possible.

Sincerely,

Karen A. Frea
Sr. Field Claims Representative

KAF:lk

PO Box 80 • Polk City, IA 50226
(515) 984-7812 • (800) 208-7237 FAX
www.acuity.com

K-141(8-01)

Jenny Paris
Claims Administrator
ESIS GM Central Claims

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An Insurance Services Company

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Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665.3413
Facsimile 313.665.0911
Jenny.Paris@Esis.com

December 30, 2002

Attn: Karen Free
Acuity Insurance Co.
P.O. Box 80
Polk City, IA 50226

Your Insured:	[redacted]
Our File Number:	452974
Your Claim Number:	KF2131
Our Client:	General Motors Corporation
Date of Event:	12/9/02

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Respectfully,

Jenny Paris

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K6Y4128377

VEHICLE INFORMATION

Merchandising Model:	4CW69 - 2000 PARK AVENUE	Warranty Start Date:	12/17/1999
BARS Order Type:	70 - RETAIL - STOCK		
Delivering Dealer :	BENSON BUICK, INC. 9631 HICKMAN RD DES MOINES, IA 50322-5317 (515) 276-6600	Selling Source:	11 - BUICK
		Site Code:	44319
		Business Associate Code:	132990

Service Contract:	No	Branded Title:	No	Warranty Block:	No	FDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	12/17/1999	20 miles	12/17/2002	36020 miles
72/100000 SHEET METAL RUST-THROUGH	12/17/1999	20 miles	12/17/2005	100020 miles
36/36000 SHEET METAL CORROSION	12/17/1999	20 miles	12/17/2002	36020 miles
96/80000 PCM/CC EMISSIONS	12/17/1999	20 miles	12/17/2007	80020 miles
36/36000 FEDERAL EMISSIONS	12/17/1999	20 miles	12/17/2002	36020 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
11/07/2000	092090	#	L1020 - FUEL TANK CAP RPL	25980 miles
02/24/2000	084046	#	J3560 - DFI REGULATOR RPL	8266 miles
02/24/2000	084046	#	T2020 - WARRANTY TOWING	8266 miles
08/27/1999	428377	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

VIN:	1G4CW52K6Y4128377

CLAIM HISTORY

Repair Order Date:	11/07/2000	Repair Order Number:	092090	Odometer Reading:	25980 miles

Serviced By:	BENSON BUICK, INC. 9631 HICKMAN RD DES MOINES, IA 50322-5317 (515) 276-6600	Selling Source:	11 - BUICK
		Site Code:	44319
		Business Associate Code:	132990

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
11/14/2000	117	01	#	L1020 - FUEL TANK CAP RPL	N/A	N/A	N/A	$26.89	N

Repair Order Date:	02/24/2000	Repair Order Number:	084046	Odometer Reading:	8266 miles

Serviced By:	BENSON BUICK, INC. 9631 HICKMAN RD DES MOINES, IA 50322-5317 (515) 276-6600	Selling Source:	11 - BUICK
		Site Code:	44319
		Business Associate Code:	132990

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
03/03/2000	44	01	#	J5560 - DFI REGULATOR RPL	17113346 - REGULATOR	N/A	N/A	$76.04	N
03/03/2000	44	02	#	T2020 - WARRANTY TOWING	N/A	N/A	N/A	$35.00	N

Repair Order Date:	08/27/1999	Repair Order Number:	428377	Odometer Reading:	0 miles

Serviced By:	BENSON BUICK, INC. 9631 HICKMAN RD DES MOINES, IA 50322-5317 (515) 276-6600	Selling Source:	11 - BUICK
		Site Code:	44319
		Business Associate Code:	132990

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments

08/31/1999	990	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$84.03	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G4CW52K6Y4128377

VEHICLE BUILD

Merchandising Model:	4CW69 - 2000 PARK AVENUE		
Gross Vehicle Weight Rating:	2246 kg (4952 lb)	Order Number:	BTDBH5
Build Date:	08/27/1999	Build Plant:	1Y4C - ORION ASSEMBLY

OPTION CODES

AJ7	AL2 - SEAT, POWER LUMBAR
AM6 - SEAT - 60/40 SPLIT FRONT BENCH	A45 - SEAT ADJUSTER, MIRROR, POWER, D
CD2 - WSWA JAR FLUID	CE1 - WINDSHIELD, PULSE, MOISTURE SEN
[illegible]2 - AIR CONDITIONER FRT, AUTO TEMP	DD7 - MIRROR - INSIDE REARVIEW,
DR2 - LH & RH, REMOTE CONTROL, ELECTR	D85 - BODY SIDE PAINT STRIPES
FE1 - SOFT RIDE	FE9 - FEDERAL EMISSIONS
F83 - TRANSAXLE FINAL DRIVE 3.05	IQ3 - INTERIOR DESIGN (Q3)
JL9 - ANTILOCK	KA1 - SEAT, FRT
KG7 - 125 AMP	L36 - 3.8 LITRE V6 MFI
MN3 - 4 SPD AUTO TRANS 4T65-E	MX0 - 4-SPEED AUTOMATIC TRANSMISSION
NF2 - EMISSION SYSTEM, FEDERAL TIER 1	NP5 - STEERING WHEEL- LEATHER WRAPPED
NW9 - ELECTRONIC	N98 - CHROME, VAR 2
ORN - ORION, MI, USA	QD5 - COMPACT, ALUMINUM
QFY - P225/60R16-97S WS2 R/PE ST TL A	UB7 - INST, OIL, COOL TEMP, VOLTS, TR
UG1 - GARAGE DOOR, UNIVERSAL	UK3 - STEERING WHEEL, ACCESSORY
UP0 - AM/FM STEREO, SEEK/SCAN, AUTO R	UV6 - HEAD UP
UW6 - 6, CUSTOM	U06 - THREE NOTE
U77 - REAR WINDOW ANTENNA	VH9 - OWNER INFO MAN
[illegible]K3 - FRT MOUNTING PKG	VM3 - CONSUMER, CONTAINS BPR IMP STAN
[illegible]73 - USA/CANADA	Y67 - REMINDER PACKAGE

1SE - UPFITTER EQUIP. GROUP	12U - EXTERIOR, SILVER MET (95)
1[illegible]I - MED GRAY (I) (97)	173 - MED. GRAY LEATHER
[illegible]MB - COMPUTER SEL SUSP (6MB)	7MB - COMPUTER SEL SUSP (7MB)
8CS - COMPUTER SEL SUSP (8CS)	87A - ACCENT, GUNMETAL MET (91)
9CS - COMPUTER SEL SUSP (9CS)	

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GM Vehicle Inquiry System
Vehicle Component

VIN:	1G4CW52K6Y4128377

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BKU		Traceability:	0053046	
Date Scanned:	08/26/1999	Time Scanned:	19.45.00	Scan Station:	04

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	MUC		Traceability:	AA0032319	
Date Scanned:	08/26/1999	Time Scanned:	12.07.00	Scan Station:	03

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	0FFB		Traceability:	0C3Y	
Date Scanned:	08/26/1999	Time Scanned:	19.59.00	Scan Station:	04

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	9				
Part/Num Broadcast:	7440		Traceability:	79235NZM9	
Date Scanned:	08/27/1999	Time Scanned:	07.22.00	Scan Station:	01

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	Q - RIMIR MATAMORS MEXICO				
Part/Num Broadcast:	4281		Traceability:	2TFXURZ	
Date Scanned:	08/26/1999	Time Scanned:	19.56.00	Scan Station:	03

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	Q - RIMIR MATAMORS MEXICO				
Part/Num Broadcast:	4091		Traceability:	6TG0W70	
Date Scanned:	08/26/1999	Time Scanned:	11.54.00	Scan Station:	02

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	9160		Traceability:	192310WT6	
Date Scanned:	08/27/1999	Time Scanned:	07.22.00	Scan Station:	03

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1ZZ		Traceability:	0330424	
Date Scanned:	08/18/1999	Time Scanned:	03.19.00	Scan Station:	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1PP		Traceability:	1401584	
Date Scanned:	08/26/1999	Time Scanned:	10.33.00	Scan Station:	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G4CW52K6Y4128377

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	12/17/1999	Delivery Type:	018 - BUSINESS/ORGANIZATION	Delivered Odometer:	20 miles

Delivering Dealer:	BENSON BUICK, INC. 9631 HICKMAN RD DES MOINES, IA 50322-5317 (515) 276-6600	Delivery Selling Source:	11 - BUICK
		Delivery Site Code:	44319
		Business Associate Code:	132990

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G4CW52K6Y4128377

INVOICE INFORMATION

Invoice Date:	10/11/1999		
Site Address:	BENSON BUICK, INC. 9631 HICKMAN RD DES MOINES, IA 50322-5317 (515) 276-6600	Selling Source:	11 - BUICK
		Site Code:	44319
		Business Associate Code:	132990

SHIP-TO INFORMATION

Ship-To Date:	08/27/1999		
Site Address:	BENSON BUICK, INC. 9631 HICKMAN RD DES MOINES, IA 50322-5317 (515) 276-6600	Selling Source:	11 - BUICK
		Site Code:	44319
		Business Associate Code:	132990

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2000 PARK AVENUE SEDAN
12U STERLING SILVER METALLIC /V6Q
173 MEDIUM GRAY LEATHER/VINYL 55/45
ORDER NO. BTDBH5/TRE STOCK NO.
VIN 1G4 CW52 K6 Y4128377

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION
200 RENAISSANCE CENTER
DETROIT MI 48243-1300
ADJUSTMENT INVOICE 4XD01935176

**********11*443198

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
4CW69 PARK AVENUE SEDAN	31725.00	28711.13	INVOICE 10/11/99
FE9 FEDERAL EMISSIONS	N/C	N/C	SHIPPED 08/27/99
KA1 HEATED FRONT SEATS	225.00	193.50	EXP I/T 09/08/99
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	INT COM 10/21/99
NW9 TRACTION CONTROL SYSTEM	175.00	150.50	PRC EFF 08/27/99
N98 WHEELS - 16" CHROME PLATED	695.00	597.70	KEYS H3670 H3670
QPY TIRES- P225/60R16 WHITEWALL	150.00	129.00	WFP-S QTR OPT-1
R6E CREDIT FOR OPTIONAL WHEEL N98	0.00	200.00-	CHG-TO 44-319
UP0 RADIO-POWER LOAD CD & CASSETTE W/STEERING WHEEL RADIO CONTROL (REPLACES RADIO IN OPTION PKG)	200.00	172.00	
			SHIP WT: 3723
			HP: 34.7
UV6 EYE CUE - HEAD UP DISPLAY	275.00	236.50	GMS: 31236.47
U06 UPLEVEL HORN	28.00	24.08	MEMO 1767.40
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	
1SE PRESTIGE OPTION PACKAGE (SE)	1125.00	967.50	

* INSTRUMENTATION - TEMPERATURE TACH, FUEL W/DRIVER INFORMATN CENTER (INCLUDES:TIRE PRESSUR WARNING, OIL PRESSURE, VOLTS, OIL LIFE & OIL LEVEL MONITORS LOW WASHER FLUID, LOW COOLANT & DOOR/TRUNK AJAR INDICATORS, BASIC TRIP COMPUTER(FUEL ECON MILES TO EMPTY, GALLONS USED)
* MIRROR - ELECTROCHRONIC AUTO DIMMING OUTSIDE LEFT MIRROR (HEATED RIGHT & LEFT)
* MIRROR - ELECTROCHRONIC AUTO DIMMING (INSIDE REARVIEW) WITH COMPASS
* RADIO - POWER-LOAD CASSETTE & AUTOMATIC TONE CONTROL & CLCK &STEERING WHEEL RADIO CONTROL
* SEAT - THREE POSITION MEMORY 10-WAY POWER DRIVER'S SEAT & MEMORY MIRRORS
* DRIVER AND PASSENGER 4-WAY POWER LUMBAR ADJUSTER & POWER SEAT BELT HEIGHT ADJUSTMENT
* UNIVERSAL TRANSMITTER
* WIPERS - MOISTURE SENSING

PERSONAL CHOICE FEATURES
---

173 MEDIUM GRAY LEATHER/VINYL 55/45	750.00	645.00
87A STRIPE- BODY SIDE - PEWTER GRAY	N/C	N/C

ADD
BENSON BUICK, INC.

2000 PARK AVENUE SEDAN
12U STERLING SILVER METALLIC /V6G
173 MEDIUM GRAY LEATHER/VINYL 55/45
ORDER NO. BTDBH5/TRE STOCK NO.
VIN 1G4 CW52 X6 Y4128377

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION
200 RENAISSANCE CENTER
DETROIT MI 48243-1300
ADJUSTMENT INVOICE 4XD01935176
**********11*443198

MODEL & FACTORY OPTIONS MSRP INV AMT RETAIL - STOCK

** CONTINUED FROM PAGE 1 **

R6E CREDIT FOR OPTIONAL WHEEL N98

CREDIT FOR N98 OPTIONAL WHEEL

MSRP ADJUSTMENT	0.00
DEALER INVOICE	23.26-
SPECIAL ACCT ADJ.	176.74-
NET ADJUSTMENT	200.00-
TOTAL ADJUSTMENT	200.00-

ADJUSTMENT TO OPEN ACCOUNT

TOTAL MODEL & OPTIONS	35348.00	31626.91	ACT 231	200.00-
DESTINATION CHARGE	670.00	670.00		
DEALER CO-OP ADVERTISING		176.74		
TOTAL	36018.00	32473.65		200.00-
MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT		30937.33		

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

BENSON BUICK, INC.

2000 PARK AVENUE SEDAN
12U STERLING SILVER METALLIC /V6G
173 MEDIUM GRAY LEATHER/VINYL 55/45
ORDER NO. BTDBH5/TRE STOCK NO.
VIN 1G4 CW52 K6 Y4128377

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION
200 RENAISSANCE CENTER
DETROIT MI 48243-1300
VEHICLE INVOICE 4AD24570133

**********11*443198

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
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QPY TIRES- P225/60R16 WHITEWALL	150.00	129.00	WFP-S QTR OPT-1
UP0 RADIO-POWER LOAD CD & CASSETTE	200.00	172.00	BANK: GMAC - 038
W/STEERING WHEEL RADIO CONTROL			CHG-TO 44-319
(REPLACES RADIO IN OPTION PKG)			
UV6 EYE CUE - HEAD UP DISPLAY	275.00	236.50	SHIP WT: 3723
U06 UPLEVEL HORN	28.00	24.08	HP: 34.7
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	GMS: 31436.47
1SE PRESTIGE OPTION PACKAGE (SE)	1125.00	967.50	MEMO 1767.40

* INSTRUMENTATION - TEMPERATURE TACH, FUEL W/DRIVER INFORMATN CENTER (INCLUDES:TIRE PRESSUR WARNING, OIL PRESSURE, VOLTS, OIL LIFE & OIL LEVEL MONITORS LOW WASHER FLUID, LOW COOLANT & DOOR/TRUNK AJAR INDICATORS, BASIC TRIP COMPUTER(FUEL ECON MILES TO EMPTY, GALLONS USED)
* MIRROR - ELECTROCHROMIC AUTO DIMMING OUTSIDE LEFT MIRROR (HEATED RIGHT & LEFT)
MIRROR - ELECTROCHROMIC AUTO DIMMING (INSIDE REARVIEW) WITH COMPASS
* RADIO - POWER-LOAD CASSETTE & AUTOMATIC TONE CONTROL & CLCK &STEERING WHEEL RADIO CONTROL
* SEAT - THREE POSITION MEMORY 10-WAY POWER DRIVER'S SEAT & MEMORY MIRRORS
* DRIVER AND PASSENGER 4-WAY POWER LUMBAR ADJUSTER & POWER SEAT BELT HEIGHT ADJUSTMENT
* UNIVERSAL TRANSMITTER
* WIPERS - MOISTURE SENSING

PERSONAL CHOICE FEATURES
---

173 MEDIUM GRAY LEATHER/VINYL 55/45	750.00	645.00
87A STRIPE- BODY SIDE - PEWTER GRAY	N/C	N/C

** CONTINUED ON PAGE 2 **

BENSON BUICK, INC.

2000 PARK AVENUE SEDAN
12U STERLING SILVER METALLIC /V6G
173 MEDIUM GRAY LEATHER/VINYL 55/45
ORDER NO. BTDBH5/TRE STOCK NO.
VIN 1G4 CW52 K6 Y4128377

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION
200 RENAISSANCE CENTER
DETROIT MI 48243-1300
VEHICLE INVOICE 4AD24570133

**********11*443198

MODEL & FACTORY OPTIONS MSRP INV AMT RETAIL - STOCK

** CONTINUED FROM PAGE 1 **

TOTAL MODEL & OPTIONS	35348.00	31826.91	ACT 231	31436.47
DESTINATION CHARGE	670.00	670.00	H/B 261	1060.44
TOTAL	36018.00	32496.91	PAY 310	32496.91

MEMO: TOTAL LESS HOLDBACK AND
APPROX WHOLESALE FINANCE CREDIT 30960.59

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

BE[illegible]ON BUICK, INC.

REMIT TO GMAC NO. 038
VIN 1G4CW52K6Y4128377
$ 32496.91 INV 4AD24570133
DUE 09/09/99 DEALER 44-319

/INCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
01/30/2003 12:06

VIN: 1G4CW52K6Y4128377 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE

NO CAMPAIGNS CURRENTLY AFFECTING THIS VEHICLE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

ACUITY

Paris
4629 ful

January 27, 2003

RECEIVED
JAN 2 9 2003
ESIS-GM CLAIMS UNIT

MS JENNY PARIS
ESIS GM/CENTRAL CLAIMS
300 RENAISSANCE CENTER
MAIL CODE 482 C20 D71
DETROIT MI 48265-3000

Your Claim No.: Unknown
Your Insured: General Motors
Our Claim No.: KF2131
Our Insured: Aos Construction
Date of Loss: 12-9-02
Type of Loss: Fire
Location: Grimes, Iowa
Amount of Payment: $15,020.00
Deductible: $100

Dear Ms. Paris:

We received your letter dated December 30, 2002.

In response to your requests, enclosed you will find the following:

1. A copy of the cause and origin report and color copies of the photographs.
2. There is no police or fire report. The insured extinguished the fire himself.
3. Statement of events: The Insured's employee got in the car in the garage at approximately 7:15 AM. He turned the key and heard a loud bang. Smoke came from under the hood. The insureds pushed the vehicle out of the garage area, so they did not lose the whole building, and extinguished the fire.
4. The vehicle had not been running yet. There was nothing noted wrong with it when it was parked the day prior to the incident, or at any time prior to the fire.
5. Copies of maintenance records are attached.
6. No aftermarket equipment was installed on the vehicle.
7. No modifications, enhancements or changes were made to the vehicle.
8. No recall notices were applicable.
9. The vehicle has never been in an accident or sustained damage, prior to this incident.

PO Box 80 · Polk City, IA 50226
(515) 984-7812 · (520) 285-7327 FAX
www.[illegible]

ACUITY

10. The total loss information and proof of our payment are attached.

11. There were no injuries or other property damage as a result of the fire.

The vehicle is located at our salvage pool in Des Moines, Iowa. It will be held there until this matter is concluded.

We anticipate a prompt review of this information and response to our subrogation demand in the immediate future. Please contact our office if there are any problems or concerns.

Sincerely,

Karen A. Free

Karen A. Free
Sr. Field Claims Representative

KAF:lk

Enclosures

PO Box 60 · Polk City, IA 50226
(515) 984-7512 · (800) 266-7227 FAX
www.acuity.com

K-141(5-01)

LEUWERKE & ASSOCIATES, INC.

4515 Fleur Drive, Suite 200
Des Moines, IA 50321

Investigation Division
Lonn Abelline, Director

P.O. Box 83756
Lincoln, NE 68501

ORIGIN AND CAUSE REPORT #1

Ms. Karen Free
Acuity Insurance Company
P. O. Box 80
Polk City, IA 50226

	Date:	January 10, 2003
RE:	File No.:	13804
	Claim No.:	KF2131
	Insured:	[redacted]
	Loss Loc.:	[redacted]
		Urbandale, Iowa
	D/L:	12/9/02

Dear Ms. Free:

This will be my initial report regarding the investigative assignment received on December 10, 2002.

ENCLOSURES

1. Copy of The Des Moines Register article.
2. Copy of information from the National Highway Traffic Safety Administration.
3. 22 Color photographs.

ORIGIN AND CAUSE INVESTIGATION

This fire occurred in a 2000 Buick Park Avenue bearing Iowa license plate 310FDF and vehicle identification #1G4CW52K6Y4128377. The vehicle is owned by [redacted] who is doing business as [redacted] The fire occurred at the home of Mr. [redacted], which is located at [redacted] on December 9, 2002 at approximately 7:15 to 7:30 a.m. The fire was extinguished by family members and there was no fire department response to the fire.

On December 13, 2002, I traveled to Grimes where I met with Kay[redacted]on at [redacted] Kay said the fire occurred on the morning of December 9, 2002 and the vehicle had been towed to Benson Buick at [redacted] in Urbandale following the fire.

I proceeded to Benson Buick to conduct the origin and cause investigation. Enclosed with this report are 22 color photographs taken while processing the vehicle.

Photographs #1-#4 are views of the vehicle. Some smoke deposits are evident around the edges of the hood and what appears to be powder from a fire extinguisher is noticeable on the vehicle. Photographs #5-#6 show the passenger compartment of the vehicle which sustained no fire damage.

Photographs #7-#8 are views of damage to the engine compartment of the vehicle. Photograph #9 shows the underside of the hood. Photograph #10 shows the engine compartment looking from the passenger side of the vehicle. Photograph #11 is a view from the driver's side.

Photograph #12 is a closer view of damage on the passenger side of the engine compartment. Note the heat appears to be extending from the area at the top of the engine in the direction identified by the red arrows in the photograph. Photographs #13-#15 are closer views of the fire damage on the passenger side of the engine compartment.

Photograph #16 is a view of the front of the engine compartment. Note again the fire appears to be coming from the top of the engine as hoses and plastic components in the engine compartment remain intact.

Photographs #17-#19 show fire damage toward the driver's side of the engine compartment. Again, the damage appears to be extending from the top center portion of the engine in the direction identified by the red arrows in photograph #19.

Photograph #20-#21 are views of the top engine compartment where the most intense fire damage occurred. Photograph #22 is a closer view of the area. The top of the engine is covered by a plastic intake manifold, which appears to have been completely consumed by the fire.

Statement of events:

Kay[redacted]h indicated that when [redacted] started the vehicle on the morning of the fire there was a bang and the engine compartment was on fire instantly. I traveled to the Clive library and was able to recover a newspaper article from The Des Moines Register dated December 5, 2002. The article indicates that an investigation into General Motors vehicles with 3.8-liter engines, which does include the 2000 Buick Park Avenue

involved in this fire, has been upgraded. The article indicates the engine can back fire during start up and fracture the intake manifold, which can cause a fire. A copy of the article is included as an enclosure with this report.

I also checked the National Highway Traffic Safety Administration website for records on the 2000 Buick Park Avenue. The website indicates an investigation was opened on October 22, 2002 regarding engine compartment fires in those vehicles. A copy of that information is also included as an enclosure with this report.

COMMENTS

This fire occurred in a 2002 Buick Park Avenue owned by Ace Construction Inc. of Grimes. The fire originated in the engine compartment of the vehicle and the owner reported a bang and instant fire occurring when they attempted to start the vehicle on the morning of the fire.

The National Highway Traffic Safety Administration is currently conducting an investigation into engine compartment fires involving General Motors vehicles to include the 2000 Buick Park Avenue involved in this fire. The location of the fire in the engine compartment and the circumstances surrounding the fire appear to be consistent with the problems reported in the article regarding the investigation.

At this time, I will await further direction from yourself regarding any further work on this file. In the interim, I am submitting a service bill for your consideration and I thank you for the opportunity to have been of service.

Respectfully submitted,

George Howe/c

George Howe
Fire Investigator

GH/dcc
Enc.

SINESS BRIEFCASE

R. Reynolds will cut 635 jobs, or 8 percent of its work force, and sell two non-tobacco businesses as it attempts to compete more effectively amid growing competition from lower-priced cigarette brands.

Expedia Inc. said it will start charging customers booking fees of $5 per airline ticket. The online travel agent is seeking to make up for lost revenue from reduced airline commissions.

contributions to their communities, and the company pointed to an Iowan as an example of the people it wants to honor. Harold Overmann, the retired school superintendent in Spirit Lake, was singled out for helping install two wind turbines that now provide electricity for Spirit Lake schools. People can nominate candidates for the Volvo for Life Awards at www.volvoforlifeawards.com.

Catfish recall: America's Catch Inc. of Bass, Miss., is recalling catfish nuggets sold in 39 states, including Iowa, because the package doesn't warn that the food contains egg whites, a health threat to some people. People who purchased the 2.5-pound bags of America's Catch breaded catfish nuggets should call (662) 254-7200.

Jobs eliminated: Tyson Foods said Wednesday that it plans to eliminate about 800 jobs nationwide as it integrates the operations of IBP Inc., which it acquired last year. A Tyson spokesman said all of the company's operations are being considered for job cuts, but no specific plants or positions are targeted. The company said the cuts are due in part to the large work force that resulted following Tyson's purchase of beef and pork producer IBP, which is based in suburban Sioux City.

AROUND THE GLOBE

N.Y. police adviser on list for SEC job

The New York Police Department's top legal adviser is among the candidates President Bush is considering to lead the U.S. Securities and Exchange Commission.

White House officials have approached Stephen Hammerman, deputy commissioner of the NYPD, about possibly taking over as SEC chairman, New York police Commissioner Ray Kelly said Wednesday.

Administration officials, speaking on condition of anonymity, said the people under White House consideration include Timothy Ryan Jr., who was director of the Office of Thrift Supervision; Peter Fisher, the Treasury Department's undersecretary for domestic finance; and Robert Glauber, former chairman of the National Association of Securities Dealers.

Recall notice: Volvo Cars of North America is recalling 60,000 cars because the seat heaters could short circuit and catch fire. The recall involves 1998 models of the Volvo S70 and S80.

Mickey Mouse troubles: Walt Disney Co. shares dropped nearly 5 percent Wednesday in the wake of the company's announcement that it had lowered its fourth-quarter earnings estimate because of the woeful box-office performance of its latest animated film, "Treasure Planet." Disney also disclosed that federal regulators are investigating employment relationships between the company and relatives of several independent board members. Disney has named former U.S. Sen. George Mitchell a presiding director.

Engine investigation: The government has upgraded an investigation into more than 2 million General Motors cars with 3.8-liter engines after 44 owners complained that the engines caught fire. The investigation involves 1998 through 2000 models of the Buick Le Sabre, Park Avenue, Regal and Riviera; Oldsmobile 88, 98 and Cutlass; Pontiac Bonneville and Grand Prix; and the Chevrolet Monte Carlo. Investigators from the National Highway Traffic Safety Administration say the engine can backfire during startup and fracture the plastic intake manifold, which can cause a fire.

Overtime claim: Four former producers sued Home Shopping Network Inc. in federal court Wednesday, claiming it owes them overtime pay. The lawsuit claims the network violated the Fair Labor Standards Act by denying the workers overtime pay.

More job cuts: American Airlines will lay off 1,100 flight attendants in coming months as it prepares to operate fewer flights next spring. The company will offer voluntary options such as job sharing and leaves of absences to reduce the flight attendant numbers, an American spokesman said. Last week, American said it would cut its North American capacity by 3 percent by next March.

Business Briefcase includes reports from Bloomberg, Dow Jones and The Associated Press.

Indicted executive can charter his yacht

The former Tyco CEO gets a judge's approval to keep the boat in use.

By MATTHEW WHELB
THE BOSTON GLOBE

Dennis Kozlowski, the indicted former chief executive of Tyco International Ltd., can get some help in paying for the upkeep of his prized possession, the 130-foot vintage racing sloop Endeavour, a New York judge has ruled.

"It appears that chartering the Endeavour has the potential to minimize the costs associated with the yacht while preserving its

Starting Dec. 17, Endeavour — the boat that represented Great Britain in the 1934 America's Cup — will be available for charter.

Endeavour, along with its crew of nine, will be available at a cost of $17,000 for an eight-hour sail for as many as 20 guests. A full 24 hours will cost $22,000. Chartering Endeavour for a week with up to eight guests will cost $70,000, according to the Web site of the chartering agent, J-Class Management.

The first date the yacht is available, according to the charter agent's Web site, is Dec. 17.

Kozlowski received court permission to use frozen assets to pay $[illegible] a year for insurance on the Endeavour at $17 million and called the boat "unique among yachts of its kind."

According to Stakeout's Nov. 22 order, both Kozlowski and New York District Attorney Robert Morgenthau — whose office is prosecuting Kozlowski and Mark Swartz, Tyco's former chief financial officer, on charges of taking more than $600 million from Tyco — asked Jon Barrett of Jon Barrett Associates "to explore various alternative approaches in order to determine how best to preserve and maintain the Endeavour during pendency of this proceeding."

Barrett told the court that there six months would cost $450,000, but storage "could have an extremely detrimental effect both on the physical condition and on the financial value of the yacht," according to court documents.

The cost of offering Endeavour for charter for the same six-month period, including maintenance, operational and crew expenses, and management fees, would be about $700,000, Barrett said.

Under the order, neither Kozlowski nor members of his family will be permitted to use Endeavour. Kozlowski was permitted to transfer $145,000 from a bank account in Florida to an Endeavour

Office of Defects Investigation
Defects Investigation Database

Call the Auto Safety Hotline toll free at 1-888-DASH-2-DOT to report safety defects or to obtain information on cars, trucks, child seats, highway or traffic safety.

Report Date: December 13, 2002 03:22:40 PM

NOTE: Click the checkboxes in the first column to order more research on those records.

Search for records on

Year: **2000**
Make: **BUICK**
Model: **PARK AVENUE**
Component: ENGINE AND ENGINE COOLING SYSTEM

Defect Investigations

2 Record(s) found

☐ Check to order research. Submit below.	NHTSA Action Number: EA02030 Make: BUICK Model: PARK AVENUE Year: 2000 Component: ENGINE AND ENGINE COOLING SYSTEM Manufacturer: GENERAL MOTORS CORP. Date Investigation Opened: Tue, October 22, 2002 Date Investigation Closed: NHTSA Recall Campaign Number: Summary: ENGINE COMPARTMENT FIRES
☐ Check to order research. Submit below.	NHTSA Action Number: PE02050 Make: BUICK Model: PARK AVENUE Year: 2000 Component: ENGINE AND ENGINE COOLING SYSTEM Manufacturer: GENERAL MOTORS CORP. Date Investigation Opened: Thu, June 13, 2002 Date Investigation Closed: Tue, October 22, 2002 NHTSA Recall Campaign Number: Summary: ENGINE COMPARTMENT FIRES

Leuwerke & Associates—Investigation Division

File #: 13804
Insured: [redacted]
Loss Location: Urbandale, Iowa
DOL: 12/09/02
Policy/Claim #: KF2131

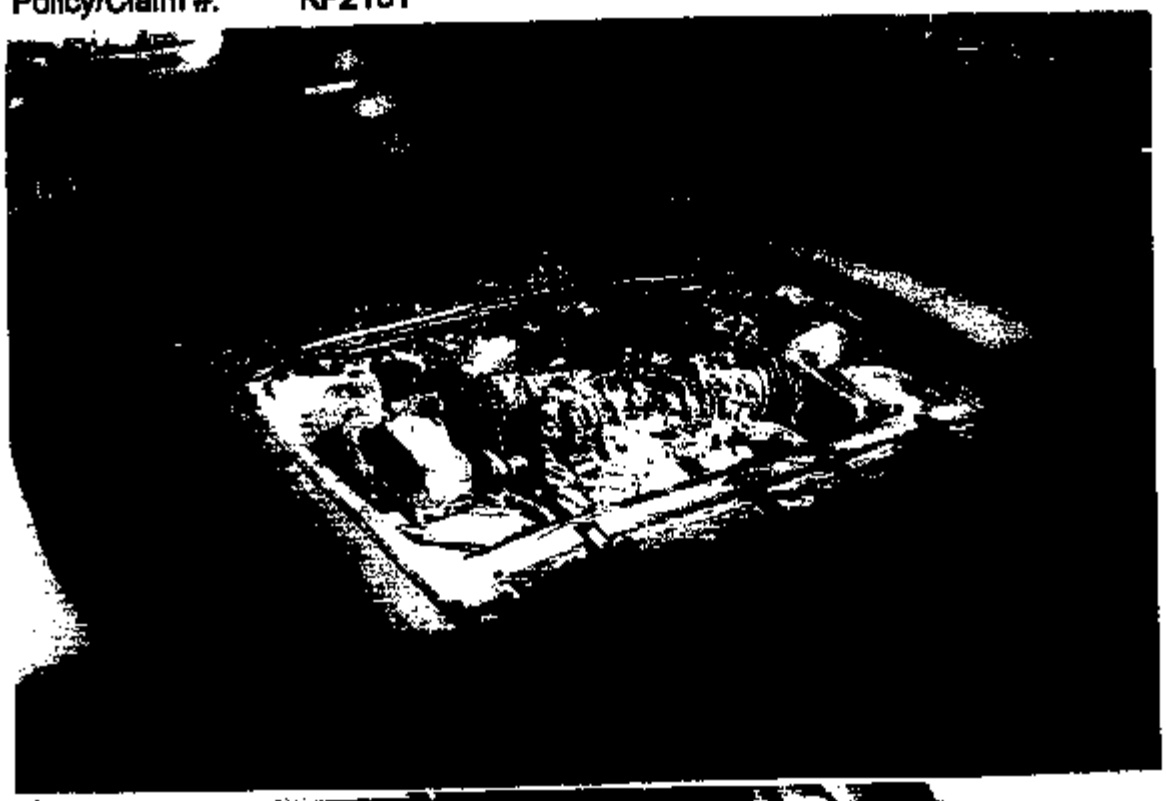


Photo #: 7

Photo #: 8

Leuwerke & Associates—Investigation Division

File #: 13804
Insured: [redacted]
Loss Location: [redacted]
Urbandale, Iowa
DOL: 12/09/02
Policy/Claim #: KF2131

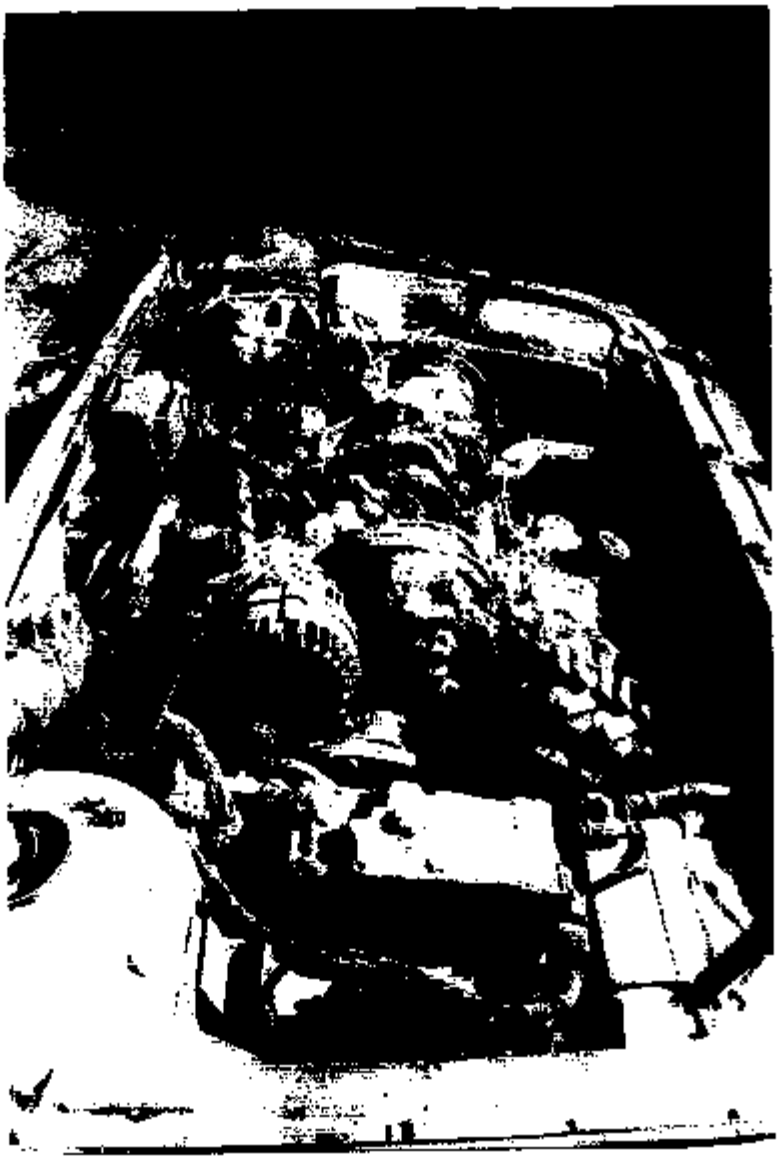


Photo #: 10

Leuwerke & Associates—Investigation Division

File #: 13804
Insured: [redacted]
Loss Location: Urbandale, Iowa
DOL: 12/09/02
Policy/Claim #: KF2131

Photo #: 11

Leuwerke & Associates—Investigation Division

File #: 13804
Insured: [redacted]
Loss Location: Urbandale, Iowa
DOL: 12/09/02
Policy/Claim #: KF2131

Photo #: 12

Photo #: 13

Leuwerke & Associates—Investigation Division

File #: 13804
Insured: [redacted]
Loss Location: Urbandale, Iowa
DOL: 12/09/02
Policy/Claim #: KF2131

Photo #: 15

Photo #: 16

Leuwerke & Associates—Investigation Division

File #: 13804
Insured: [redacted]
Loss Location: Urbandale, Iowa
DOL: 12/09/02
Policy/Claim #: KF2131

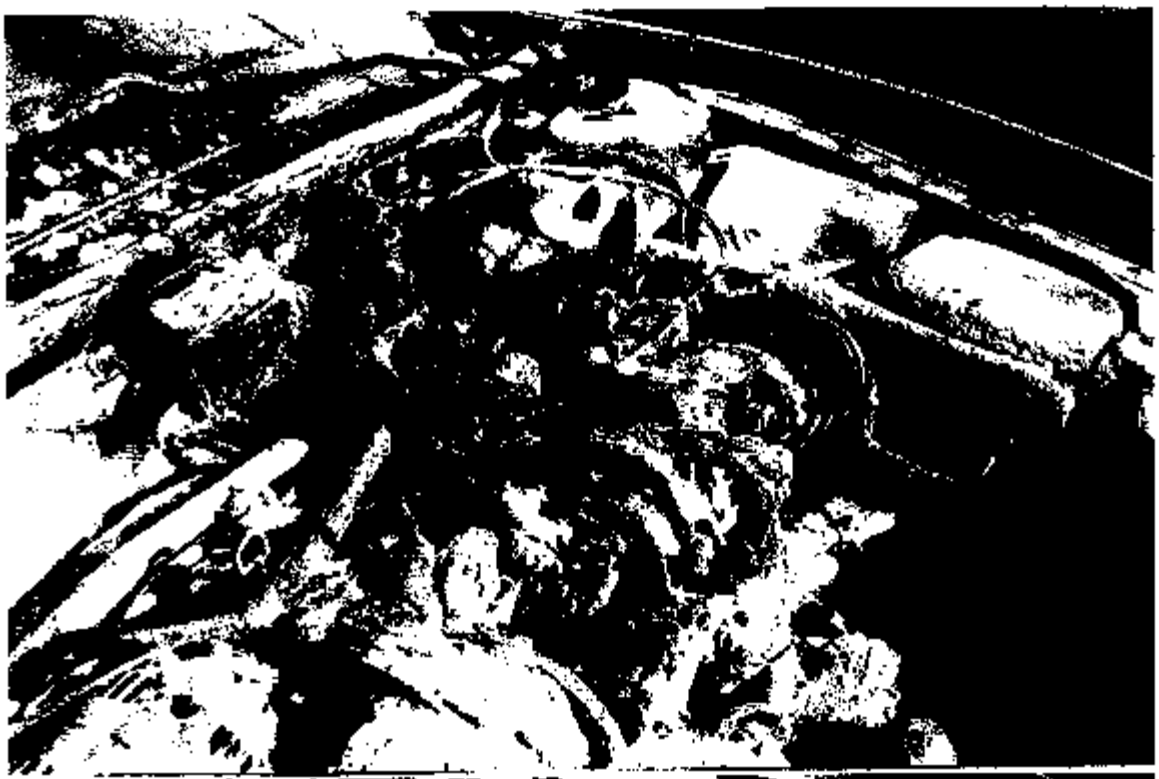


Photo #: 17

Photo #: 18

Leuwerke & Associates—Investigation Division

File #: 13804
Insured: [redacted]
Loss Location: Urbandale, Iowa
DOL: 12/09/02
Policy/Claim #: KF2131

Photo #: 19

Leuwerke & Associates—Investigation Division

File #: 13804
Insured: [redacted]
Loss Location: Urbandale, Iowa
DOL: 12/08/02
Policy/Claim #: KF2131

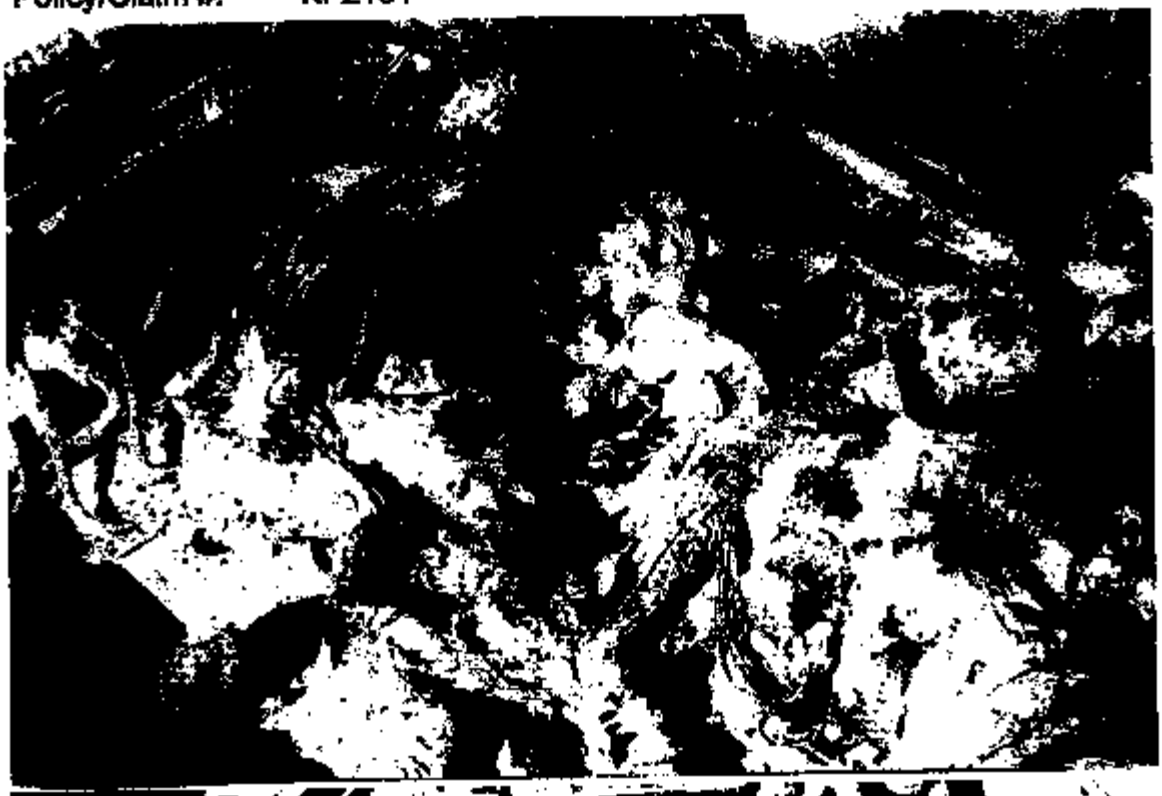


Photo #: 20

Photo #: 21

Leuwerke & Associates—Investigation Division

File #: 13804
Insured: [redacted]
Loss Location:
Urbandale, Iowa
DOL: 12/09/02
Policy/Claim #: KF2131

Photo #: 22

SUPER LUBE SERVICE CENTER

№ . 28652

Remit To:
2305 Merle Hay Road
Johnston, Iowa 50131
515-276-5113

Customer [redacted] Date [redacted]

Address

Vehicle # 310 FDE

R.O. #

Year

Car BUICK

Mileage 6895

Van

Tire Pressure F 32 R 32

Truck

Serviced By (Fill) (Hood) (Tires)

SUPER LUBE SERVICE

Trop Arlo

Other Jobs WC 1035

- ☐ Change Oil, Pennzoil ____ Qts ____
- ☐ Replace Oil Filter
- ☐ Lubricate Chassis
- ☐ Transmission Fluid — OK — Added
- ☐ Differential Fluid — OK — Added
- ☐ Power Steering Fluid — OK — Added
- ☐ Battery Water — OK — Added
- ☐ Windshield Washer Fluid — OK — Added
- ☐ Brake Fluid — OK — Added
- ☐ Air Filter — OK — Replaced
- ☐ Other Service:

$ 26.95

4 x 4 Only
Frt. Diff.
Rear Diff.
T-Case

- ☐ Extra Qts. Oil/AF ____ EA. @
- ☐ Drain Plug Gasket
- ☐ Other Items

FEB 10 2006

28.75
1.35

Total Service

Tax

28.75

Received by [redacted]

Maintn - records

Benson Buick

9631 Hickman Road • Des Moines, IA 50322 • 515.276.6600
www.bensonbuick.com

10845	TOM 1 [illegible] 192	1135	[illegible]	[illegible]
[redacted]			STERLING SI	
	[illegible] AVENUE 4 DR		12/1080	20
	1G1[illegible]4125377			
	COMMENTS			

JOB# 1 OWNER

LABOR — TECH: 192 — WARRANTY

PARTS	QTY	PART NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	17113046	RESISTOR 5.330	TOTAL - PARTS	0.00

SUBLET	FOR	VEND	INVO	TOT DATE	DESCRIPTION		WARRANTY
	125877	[illegible]		02/24/06	TOW-IN	TOTAL - SUBLET	0.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX BACK JOB# 1 TOTAL 0.00

COMMENTS
TOWED

TOTALS

[ ] VISA [ ] MASTERCARD [ ] DISCOVER
[ ] CASH [ ] CHARGE NO: [ ] CHECK NO:

PARTS MARKED WITH AN * ARE COVERED UNDER THE GM LIMITED WARRANTY. SEE SERVICE DIRECTOR FOR DETAILS.

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL [illegible]	0.00
TOTAL [illegible]	0.00
TOTAL [illegible]	0.00
TOTAL TAX	0.00
TOTAL INVOICE $	0.00

Our GOAL at Benson Buick is your 100% satisfaction. If for any reason, we have not met your expectations, please contact our Service Manager, John Hodge, at 515-276-6600. Address any short comings and serve you better in the future.

CUSTOMER SIGNATURE

DISCLAIMER OF WARRANTY

THE SELLING DEALER MAKES NO WARRANTY OF ANY KIND WHATSOEVER AS TO THE MERCHANTABILITY OF THE PRODUCTS LISTED HEREON OR AS TO THEIR FITNESS FOR ANY PARTICULAR PURPOSE. ANY WARRANTY WHICH MAY EXIST IS AN AGREEMENT SOLELY BETWEEN THE MANUFACTURER AND THE PURCHASER. 10:30:07

PAGE 1 OF 1 CUSTOMER COPY [illegible] END OF INVOICE 1

SUPER LUBE

SERVICE CENTER

Remit To:
5380 Merle Hay Road
Johnston, Iowa 50131
515-278-[redacted]

№ 29185

Customer [redacted] Date 5/17/00

Address Photo

P.O. # Vehicle # 310 FDF

Car Buick Century Year

Van Mileage 14597

Truck Tire Pressure F 35 R 32

Serviced By _____ (Pit) _____ (Hood) _____ (Tires)

SUPER LUBE SERVICE

Trop Arlo _____ Other _____ Wt. _____

- ☒ Change Oil, Pennzoil _____ QS _____
- ☒ Replace Oil Filter
- ☒ Lubricate Chassis
- ☐ Transmission Fluid OK Added
- ☐ Differential Fluid OK Added
- ☐ Power Steering Fluid OK Added
- ☐ Battery Water OK Added
- ☐ Windshield Washer Fluid OK Added
- ☐ Brake Fluid OK Added
- ☐ Air Filter OK Replaced
- ☐ Other Service: _____

$ 27.95

4 x 4 Only

Frt. Diff. _____
Rear Diff. _____
T-Case _____

- ☐ Extra Qts. Oil/AF _____ EA. @ _____ = _____
- ☐ Drain Plug Gasket _____
- ☐ Other Items _____

1.40

Total Service

Tax 2.23

Total [redacted]

Received by [redacted]

SUPER LUBE

Remit To:
6558 Merle Hay Road
Johnston, Iowa 50131
515-276-[redacted]

№ 29851

Customer [redacted] Date 9/7/00

Address Photo

R.O. # Vehicle # 310 FDF

Car Buick Park Ave Year

Van Mileage 22,465

Truck Tire Pressure F 32 R 30

Serviced By _____ (Pit) _____ (Hood) _____ (Tires)

SUPER LUBE SERVICE

- ☑ Change Oil, Pennzoil _____ Qs _____ Trop Artic _____ Other Wt. 10W30
- ☑ Replace Oil Filter
- ☑ Lubricate Chassis $ 27
- ☐ Transmission Fluid (OK) Added
- ☐ Differential Fluid OK Added
- ☐ Power Steering Fluid (OK) Added
- ☐ Battery Water (OK) Added
- ☐ Windshield Washer Fluid OK Added
- ☐ Brake Fluid (OK) Added
- ☐ Air Filter OK Replaced 9.95
- ☐ Other Service: _____

4 x 4 Only	
Frt. Diff.	
Rear Diff.	
T-Case	

- ☐ Extra Qts. OS/AF _____ EA. @ _____
- ☐ Drain Plug Gasket _____
- ☐ Other Items _____

SEP 25 2000

35.52

Total Service

3.72

[redacted] 39.24

10.43 49.67

Received by [redacted]

Received by _____

SUPER LUBE SERVICE CENTER

Remit To:
5558 Merle Hay Road
Johnston, Iowa 50131
515-276-[redacted]

№ 30466

Customer [redacted] Date 12/18/02

Address _____ Date _____

P.O. # _____ Vehicle # 310 FC

Car Buick Year _____

Van _____ Mileage 28528

Truck _____ Tire Pressure F. 32 R. 32

Serviced By _____ (Pit) _____ (Hood) _____ (Tires)

SUPER LUBE SERVICE

Trop Artic _____ Other Wt. _____

- ☑ Change Oil, Pennzoil _____ QS _____
- ☑ Replace Oil Filter
- ☑ Lubricate Chassis
- ☑ Transmission Fluid — OK — Added
- ☑ Differential Fluid — ~~OK~~ — ~~Added~~
- ☑ Power Steering Fluid — OK — Added
- ☑ Battery Water — OK — Added
- ☑ Windshield Washer Fluid — OK — Added
- ☑ Brake Fluid — OK — Added
- ☑ Air Filter 6 — OK — Replaced
- ☑ Other Services _____

$ 27.9

4 x 4 Only
Frt. Diff. _____
Rear Diff. _____
T-Case _____

- ☑ Extra Qts. Oil 1 1/2 EA. @ 2.00 = 3.00
- ☑ Drain Plug Gasket
- ☑ Other Items _____

Total Service 30.95
Tax 1.55
32.51

Received by [redacted]

[illegible] AUTO CENTER - DS
1400 N.W. 66TH STREET
DES MOINES, IA 50325
515-222-3100

Repair Order #0000725
Date: [illegible]
Page : 1
Center :

Customer	[redacted]	Vehicle : 2020 BUIC	
Address		License : 310FDF	
City		VIN :	
Phone 1	[redacted] Ext :	Engine :	Trans :
Phone 2	[redacted] Ext :	Mileage : 31218	

Op Code	Tech	Description / Part Number	Part Description	Remarks for Replacement	Labor	Parts Price	Subtotal
BR 000	DS	[illegible]			0.00	49.45	49.45
1.00		[illegible]	BRAKE PADS 600			49.95	
1.00		[illegible]	BRAKE SHIMS			19.50	
BR 01	DS	[illegible]			30.00		30.00
BR 14	DS	[illegible]			20.00		20.00

OK Bal	Recommendation	OK Bal	Recommendation	OK Bal	Recommendation

I hereby authorize the repair work to be done along with the necessary parts and materials and hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere, at your discretion, for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. I understand that dealer/owner is not responsible for delay or other consequences due to the unavailability of parts shipments beyond their control. Not responsible for damage or pilferage left in car in case of fire, theft or any other cause beyond our control.
GUARANTEE 30 DAYS OR 4000 MILES WHICH EVER COMES FIRST, UNLESS [illegible] [illegible]!

X_____

Labor :	$50.00
Parts :	$99.40
Sublet :	$0.00
Other Fees :	$0.00
SHOP SUPPLY	$4.75
Subtotal :	$154.15
Sales Tax :	$7.45
Total :	$161.60
Paid By : MSTR CHARG VISA	
Pay Ref : Paid :	$161.60
Due :	$0.00

SUPER LUBE SERVICE CENTER

Remit To:
5555 Merle Hay Road
Johnston, Iowa 50131
515-276-[redacted]

№ 31013

Customer: [redacted] Date 3/28/01

Address _____ Plate _____

P.O. # _____ Vehicle # 310 FDE

Car Park Avenue Year _____

Van _____ Mileage 35241

Truck _____ Tire Pressure F 32 B 32

Serviced By _____ (Pit) _____ (Hood) _____ (Tires)

SUPER LUBE SERVICE

Trop Artic _____ Other Wt. 1120 1120

- ☑ Change Oil, Pennzoil _____ QS _____
- ☑ Replace Oil Filter
- ☑ Lubricate Chassis
- ☐ Transmission Fluid — OK — Added
- ☐ Differential Fluid — OK — Added
- ☐ Power Steering Fluid — OK — Added
- ☐ Battery Water — OK — Added
- ☐ Windshield Washer Fluid — OK — Added
- ☐ Brake Fluid — OK — Added
- ☐ Air Filter — OK — Replaced
- ☐ Other Service: _____

$ 27.95

4 x 4 Only	
Frt. Diff.	
Rear Diff.	
T-Case	

- ☐ Extra Qts. OW/AF _____ EA. $ _____
- ☐ Drain Plug Gasket _____
- ☐ Other Items _____

MAR 30 2001

37898

2 bulbs 1.68

Total Service [redacted] 29.63

Received by [redacted]

SUPER LUBE

SERVICE CENTER

Remit To:
[redacted]

Customer [redacted] Date 2/3/01

Address

P.O. # Vehicle # 20FDLF

Car Buick Year

Van Mileage 42422

Truck Tire Pressure F. 32 R 32

Serviced By (Pit) (Hood) (Tires)

SUPER LUBE SERVICE

Trop Artic Other Wt.

- ☐ Change Oil, Pennzoil QS
- ☐ Replace Oil Filter
- ☐ Lubricate Chassis
- ☐ Transmission Fluid OK Added
- ☐ ~~Differential Fluid~~ ~~OK~~ ~~Added~~
- ☐ Power Steering Fluid OK Added
- ☐ Battery Water OK Added
- ☐ Windshield Washer Fluid OK Added
- ☐ Brake Fluid OK Added
- ☐ ~~Air Filter~~ ~~OK~~ ~~Replaced~~
- ☐ Other Services

$ 28.95

4 x 4 Only
Frt. Diff.
Rear Diff.
T-Case

JUL 06 2001

- ☐ Extra Qts. OM/F EA. @ = 33997
- ☐ Drain Plug Gasket
- ☐ Other Items 12.4

Total Service

Tax 69

Received by [redacted] 30

[redacted]

TIRES PLUS

[illegible] UNIVERSITY AVENUE, DES MOINES, IA 50265 (515)[illegible]-1411

INVOICE

INVOICE-R
STORE# 81-02

DATE: 07-19-0[illegible]
TIME: 10:13:0[illegible]
PAGE: 1

INVOICE#: 8102-13046

SOLD TO: [redacted]

VEHICLE: [illegible] BUICK PARK AVENUE MILEAGE: 43432 TAG: IA-[illegible]

CASHIER#.: DENNY FEDOSA

SL	No	MFG	ITEM NUMBER	DOT	SIZE	DESCRIPTION	LA	QTY	UNIT$	PET$	EXTENDED	MISC NOTES
01	00	AB	[illegible]		[illegible]	[illegible] BAR BW		4	[illegible]	[illegible]	[illegible]	
01	99	00	[illegible]			STATE NON TIRE FEE		4	[illegible]	[illegible]	[illegible]	
[illegible]	99	00	[illegible]			TIRE DISPOSAL CHARGE		4	[illegible]	[illegible]	[illegible]	
[illegible]	09	00	13141		PROMAX DEAL	PREM PERF RWD W LIFETIME BAL		4	[illegible]	[illegible]	[illegible]	MC
01	09	00	13491		ABOVE INCLUDES	LIFETIME WHEEL BALANCING		4	[illegible]	[illegible]	[illegible]	
01	09	00	1372		ABOVE INCLUDES	TIRE VALVES		4	[illegible]	[illegible]	[illegible]	
01	09	00	1311		ABOVE INCLUDES	PASSENGER TIRE R/R		4	[illegible]	[illegible]	[illegible]	
01	99	00	1377			SHOP SUPL &/OR HAZ MAT DISPOSE		1	[illegible]	[illegible]	[illegible]	
									SUB TOTAL		427.[illegible]	
									SALES TAX		[illegible].17	
									INVOICE TOTAL		453.55	

METHOD OF PAYMENT	AMOUNT$	CARD#/CHECK#	AUTH#
CHECK	453.55		31696

Customer's Signature _____

THANK YOU

visit us at http:\\tiresplus.com

Parts and service warranties attached.
All parts on invoice are new unless otherwise indicated.
U = Used * RC = ReConditioned * RE = Rebuilt

QUIK LUBE

Permit To:
5000 Merle Hay Road
Johnston, Iowa 50131
515-276-[redacted]

32272

Customer [redacted] Date 10/29/01

Address

Vehicle # 310 FDF

R.O. #

Car Buick

Year

Mileage 49521

Van

Tire Pressure F 35 B 35

Truck

Serviced By _____ (Pit) _____ (Hood) _____ (Tires)

SUPER LUBE SERVICE

Trop Artic _____ Other Wt. _____

- ☑ Change Oil, Pennzoil _____ Qs _____ $ 28.95
- ☑ Replace Oil Filter
- ☑ Lubricate Chassis
- ☐ Transmission Fluid OK Added
- ☐ ~~Differential Fluid~~ ~~OK Added~~
- ☐ Power Steering Fluid OK Added
- ☐ Battery Water OK Added
- ☐ Windshield Washer Fluid OK Added
- ☐ Brake Fluid OK Added
- ☐ Air Filter OK Replaced
- ☐ Other Service: _____

4 x 4 Only
Frt. Diff. _____
Rear Diff. _____
T-Case _____

9.95

- ☐ Extra Oil Qts. _____ @ _____
- ☐ Drain Plug Gasket
- ☐ Other Extra _____

NOV 05 2001
40600

2 hell
18 94.18
9.95
58
2.32
6.11 23

Total Service $

Received by [redacted]

BENSON BUICK INC.

9931 Hickman Road • Des Moines, Iowa 50322 • 515-276-4600
www.bensonbuick.com

10843	MIKE	155	2410	12/04/01	1GCE104976
[redacted]			52,010	STERLING SI	5581
	01/BUICK/PARK AVE/PARK AVE 4 DR			12/10/99	20
	1G4CW52K6Y4128377				
				12/04/01	

JOB 1 CHARGE

LABOR

ALL FOUR WHEELS AND TURNED

ALL ROTORS.

PARTS	QTY	PN NUMBER	DESCRIPTION	UNIT PRICE	
	1	[illegible]	[illegible]	[illegible]	[illegible]
	1	[illegible]	[illegible]		
				TOTAL - PARTS	[illegible]

G.O.E. & SUPPLIES

[illegible]	1 GALLON OF BRAKLINE	@ 1.[illegible]	ABRT	TOTAL - [illegible] [illegible]

JOB 1 TOTALS

LABOR	[illegible]
PARTS	[illegible]
G.O.E.	[illegible]

JOB 1 TOTAL PARTS INCL JOB 1 TOTAL [illegible]

COMMENTS

CALL

TOTALS

[ ] VISA [ ] MASTERCARD [ ] DISCOVER

[ ] CASH [ ] CHARGE NO: [ ] CHECK NO:

PARTS REPLACED WITH AN * MAY BE CORE CHARGE UNDER THE OEM EXCHANGE SERVICE. CORE CHARGE WILL BE ADDED TO YOUR INVOICE. CORE CHARGE PURCHASE ONLY. SEE SERVICE MANAGER FOR DETAILS.

TOTAL LABOR	[illegible]
TOTAL PARTS	[illegible]
TOTAL G.O.E.	[illegible]
TOTAL SUBLET	[illegible]
TOTAL TAX	[illegible]
TOTAL INVOICE $	[illegible]

Our goal, at Benson Buick is your 100% satisfaction. If for any reason, we have not met your expectations, please contact our Service Manager within 48 hours of the date of service. We want your business for life and in the future.

CUSTOMER SIGNATURE

Thank You

THE BUICK DEALER MAKES NO WARRANTY OF ANY KIND, WARRANTIES AS TO THE MERCHANTABILITY OF THE PRODUCTS LISTED HEREIN OR AS TO THEIR FITNESS FOR ANY PARTICULAR PURPOSE, NOR DOES ANYONE ELSE MAKE ANY SUCH WARRANTY ON BEHALF OF THE MANUFACTURER AND THE DEALER.

SUPER LUBE SERVICE CENTER

Remit To:
[redacted]
515-276-[redacted]

Customer [redacted] Date 2/4/02
Address [redacted]

R.O. # _____ Vehicle # 310-11F
Car Buick Year _____
Van _____ Mileage 56175
Truck _____ Tire Pressure F 35 R 35
Serviced By _____ (Pit) _____ (Hood) _____ (Tires)

SUPER LUBE SERVICE

- ☐ Change Oil, Pennzoil _____ QS _____ Trop Artic _____ Other Wt. 10w
- ☐ Replace Oil Filter
- ☐ Lubricate Chassis — $ 28.95
- ☐ Transmission Fluid — OK — Added
- ☐ ~~Differential Fluid~~ — ~~OK~~ — ~~Added~~
- ☐ Power Steering Fluid — OK — Added
- ☐ Battery Water — OK — Added
- ☐ Windshield Washer Fluid — OK — Added
- ☐ Brake Fluid — OK — Added
- ☐ Air Filter 7 — OK — Replaced
- ☐ Other Service: _____

4 x 4 Only	
Frt. Diff.	
Rear Diff.	
T-Case	

chk 42273
3/08/02
$30.69

- ☐ Extra Qts. Oil/AF _____ EA. @ _____
- ☐ Drain Plug Gasket
- ☐ Other Items _____

Total Service _____ 1.75
Tax [redacted] 65
Received by [redacted] 31 —

BENSON BUICK INC.

9851 Hickman Road • Des Moines, Iowa 50322 • 515-276-6000
www.bensonbuick.com

10843	JOHN HEALEY	108	2474	09/02/02	0005100513
[redacted]			61,173	BYERLING BI	9908
	00/BUICK/PARK AVE/PARK AVE 4 DR			12/10/99	20
	1G4CW52K6Y4128377				
				09/01/02	

[redacted]

JOB 1 TOTALS ..... LABOR 24.95

JOB 1 JOURNAL PREFIX 9825 JOB 1 TOTAL 24.95

JOB 2 DAMAGE .....

PARTS QTY ..... UNIT PRICE TOTAL PARTS 112.00 112.00

JOB 2 TOTALS ..... LABOR 164.40 PARTS 112.00 276.40

JOB 2 JOURNAL PREFIX 9825 JOB 2 TOTAL 276.40

COMMENTS

SHOP

TOTALS

[ ] VISA [ ] MASTERCARD [ ] DISCOVER TOTAL LABOR 191.35

[ ] CASH [ ] CHARGE TO: [ ] CHECK NO: TOTAL PARTS 112.00

TOTAL SUBLET 0.00

TOTAL MISC. 0.00

TOTAL TAX 13.22

TOTAL INVOICE $ 316.57

Our goal at Benson Buick is your 100% satisfaction. If for any reason we have not met this goal, please contact the Service Manager and allow us the opportunity to correct any shortcomings.

CUSTOMER SIGNATURE

[redacted]

PAID

Thank You

THE SELLER MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY EXCLUDED. ANY WARRANTIES MADE BY MANUFACTURER AND NOT BY SELLER ARE THE SOLE RESPONSIBILITY OF THE MANUFACTURER AND

SUPER LUBE SERVICE CENTER

Remit To:
5858 Merle Hay Road
Johnston, Iowa [redacted]
515-276-6011

Customer [redacted] Date 6-4-07

Address

P.O. #

Car Buick Vehicle # 310EDE

Van Year

Truck Mileage 63791

Tire Pressure F 32 R 32

Serviced By (Fill) (Hood) (Tires)

SUPER LUBE SERVICE

- ☐ Change Oil, Pennzoil QS Trop Arctic Other Wt.
- ☐ Replace Oil Filter
- ☐ Lubricate Chassis
- ☐ Transmission Fluid OK Added
- ☐ Differential Fluid OK Added
- ☐ Power Steering Fluid OK Added
- ☐ Battery Water OK Added
- ☐ Windshield Washer Fluid OK Added
- ☐ Brake Fluid OK Added
- ☐ Air Filter OK Replaced
- ☐ Other Service:

$ 28.95

4 x 4 Only
Frt. Diff.
Rear Diff.
T-Case

- ☐ Extra Qts. Oil/AF ea.
- ☐ Drain Plug Gasket
- ☐ Other Items JUN 25 2007

14302

Total Service

Tax

19.44

30.49

Received by [redacted]

SUPER LUBE

Remit To:
5350 Merle Hay Road
Johnston, Iowa 50131
515-276-6011

3384

Customer [redacted] Date 8-14-02

Address

P.O. #

Car Buick Vehicle # 310FF

Van Year

Truck Mileage 69710

Tire Pressure F 32 B 32

Serviced By (Pit) (Hood) (Tires)

SUPER LUBE SERVICE

- ☐ Change Oil, Pennzoil ____ QS ____ Trop Artic ____ Other Wt. ____
- ☐ Replace Oil Filter
- ☐ Lubricate Chassis
- ☐ Transmission Fluid OK Added
- ☐ Differential Fluid OK Added
- ☐ Power Steering Fluid OK Added
- ☐ Battery Water OK Added
- ☐ Windshield Washer Fluid OK Added
- ☐ Brake Fluid OK Added
- ☐ Air Filter OK Replaced
- ☐ Other Service:

	28.95
	9.95

4 x 4 Only
Frt. Diff.
Rear Diff.
T-Case

- ☐ Extra Qts. OS/AF ____ EA. @ ____
- ☐ Drain Plug Gasket
- ☐ Other Items

	3.80
	2.33
Total Service	41.23

8-16-02
#43932

Received by [redacted]

SUPER LUBE

VEHICLE CENTER

Remit To:
6525 Merle Hay Road
Johnston, Iowa 50131
515-276-5[redacted]

34060

Customer [redacted] Date 9-27-02

Address

P.O. # 1432 Vehicle # 310 FDF

Car Buick Year

Van Mileage 72,389

Truck Tire Pressure F 32 R 32

Serviced By _____ (Pit) _____ (Hood) _____ (Tires)

SUPER LUBE SERVICE

Trop Arctic _____ Other Vol Wt. 10-30

- ☐ Change Oil, Pennzoil _____ QS _____
- ☑ Replace Oil Filter
- ☐ Lubricate Chassis
- ☐ Transmission Fluid (OK) Added
- ☐ Differential Fluid (OK) Added
- ☐ Power Steering Fluid (OK) Added
- ☐ Battery Water (OK) Added
- ☐ Windshield Washer Fluid (OK) Added
- ☐ Brake Fluid (OK) Added
- ☐ Air Filter (OK) Replaced
- ☐ Other Service: _____

$ 28.95

4 x 4 Only
Frt. Diff. _____
Rear Diff. _____
T-Case _____

OCT 04 2002

- ☐ Extra Qts. Oil/Qt _____ EA. @ _____ =
- ☐ Drain Plug Gasket
- ☐ Other Item

Total Service

Tax 1.74

30.69

Received by [redacted]

ADP/AUTOSOURCE
Total L... Pre-Damage Appraisal Sh...

ADMINISTRATIVE DATA:
Request Status: Ready
Company: ACUITY
Appraiser: KAREN A. FREE
Loss Date: 12-03-02
Loss Type: COMP/FIRE
Insp Date: 12-16-02

Claim #: KF2131
Policy #:
File #:
Insured: [redacted]
Claimant:

REPORT DESTINATIONS:
NO. ID/Name | Device | Address/Phone

VALUATION PARAMETERS:
Market Area: 502 - NEWTON
Search Ext./Days: LOCAL EXT 1 /90

VEHICLE INFORMATION:
VIN: 1G4CW52K6Y4126377
Desc: 2000 BUICK PARK AVENUE
STD 4 DR SEDAN 2 WD GASOLINE
Engine: 6CYL GASOLINE 3.8
Body Color: SILVER

Accuracy/Reason: VIN decoded
Transmission: 4 SPEED AUTOMATIC
Mileage: 89,000
Actual Mileage: Yes

VEHICLE PACKAGES/EQUIPMENT:

Equipment Packages:

OEM Equipment:

ALARM SYSTEM	Std	ANTI-LOCK BRAKES	Std
AUTO LOAD LEVELING	Std	AUTOMATIC DIMMING MIRROR	
CHROME STEEL WHEELS		CLIMATE CONTROL FOR AC	Std
COMPACT DISC W/TAPE	Typ	CRUISE CONTROL	Std
DRIVER INFORMATION SYSTM		DUAL AIR BAG RESTRAINTS	Std
DUAL AIR CONDITIONING	Std	DUAL POWER SEATS	Std
GARAGE DOOR OPENER		HEADS-UP DISPLAY	
HEATED FRONT SEATS		HEATED POWER MIRRORS	
INTERMITTENT WIPERS	Std	KEYLESS ENTRY SYSTEM	Std
LEATHER STEERING WHEEL		LIGHTED ENTRY SYSTEM	Std
OVERHEAD CONSOLE	Std	POWER BRAKES	Std
POWER DOOR LOCKS	Std	POWER MIRRORS	Std
POWER STEERING	Std	POWER WINDOWS	Std
REAR WINDOW DEFROSTER	Std	REM TRUNK/LIFTGT RELEASE	Std
SIDE AIR BAG RESTRAINT	Std	STEER. WHL. RADIO CNTRLS	
TACHOMETER	Std	TILT STEERING WHEEL	Std
TINTED GLASS	Std	TRACTION CONTROL SYSTEM	
TRIP COMPUTER		VELOUR/CLOTH SEATS	Std

Aftermarket Equipment:

Equipment	Cost	Age	Equipment	Cost	Age

VEHICLE CONDITION:
Note:

Copart

CLAIM#KF2131

'<' denotes the selected condition
'*' denotes the typical condition

Interior Condition:

Seats:	New	Good*	Minor<	Moderate	Replace
Carpets:	New	Good*	Minor	Moderate<	Replace
Dash:	New	Good<*	Minor	Moderate	Replace
Glass:	New	Good*	Minor	Repair	Replace<
Headliner:	New	Good<*	Minor	Moderate	Replace

Exterior Condition:

Body:	New	Good*	Dings<	Dents	Major
Paint:	New	Good<*	Minor	Moderate	Major
Trim:	New	Good<*	Minor	Moderate	Replace

Mechanical Condition:		Above Average	Average<*		Below Average
Engine:	New	Well maint.<*	Shows wear	Minor work	Major Work
Trans:	New	Well maint.<*	Shows wear	Minor work	Major Work

Recent Receipts:

Tire Condition:	Above Average	Average<*	Below Average
Front:	New(over 80%or7/32")	Good(30-79%or4/32-7/32")<*	worn(under 29%or4/32")
Rear:	New(over 80%or7/32")	Good(30-79%or4/32-7/32")<*	worn(under 29%or4/32")

MISCELLANEOUS INFORMATION:
Salvage Title: NO SALVAGE TITLE

VALUATION COMMENTS:
Printed :

Not Printed :

Autosource Valuation

Adjuster Information

Karen A. Free
Acuity
Des Moines Branch
P.O. Box 80
Polk city IA 50226

Claimant
Insured [redacted]
Claim
Loss Date 12/09/2002
Loss Type Fire
Policy (None)
Other

Vehicle Information

VIN 1G4CW52K5Y4125377
Decodes as 2000 Buick Park Avenue STD 4D Sedan
Accuracy Decodes Correctly
History No activity was reported

Recent Price Results for Advertisers

No Vehicles Advertised at (515) 986-4479

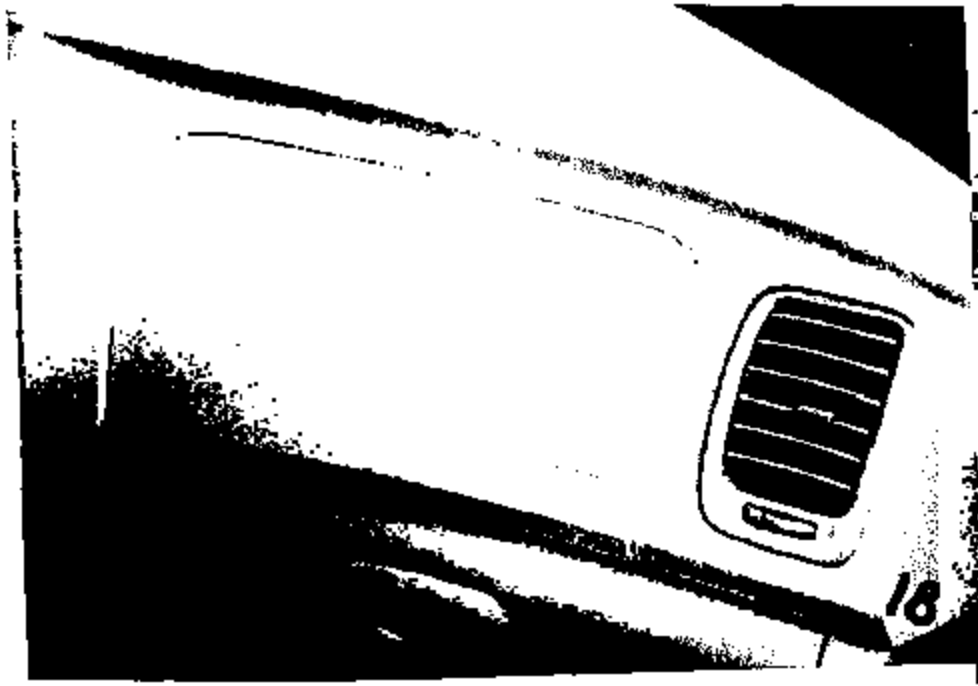
Recall Bulletins

Nat'l. Highway Traffic Safety Admin (US) has issued a total of 2 recall bulletins that may apply to this vehicle.

00V114
Date Issued 04/01/00
Quantity Affected 8,132
Dates Of Manufacture January 2000
Defect Some of these passenger vehicles have internal fluid leaks in the brake hydraulic control unit. When the rear brake proportioning, antilock brake, traction control, or stability control feature is activated in some driving situations, the feature may not perform as designed.
Remedy Dealers will inspect the ABS hydraulic modulator unit and, if necessary, replace the hydraulic modulator. The manufacturer has reported that owner notification was to begin during May 2000. Owners who do not receive the free remedy within a reasonable time should contact Buick at 1-800-521-7300, Pontiac at 1-800-762-2737, Oldsmobile at 1-800-442-6537, or Cadillac at 1-800-458-8006.

00V345
Date Issued 10/01/00
Quantity Affected 35,302
Dates Of Manufacture November 1999 - August 2000
Noncompliance Certain passenger vehicles fail to comply with requirements of Federal Motor Vehicle Safety Standard No. 104, "Windshield Wiping and Washing Systems." These vehicles have a wiper system microprocessor that is susceptible to voltage transients, which can cause a "latch-up" condition in the system controller. If microprocessor "latch-up" occurs, the customer will not be able to operate the system in both the low-speed and high-speed modes required by the standard.
Remedy Dealers will replace the windshield wiper motor cover which contains the microprocessor. The manufacturer has reported that owner notification was expected to begin during December 2000. Owners who do not receive the free remedy within a reasonable time should contact Buick at 1-800-521-7300.

101,173 May 1 (service ticket) at 1700 month [illegible] Dec 13


18

17

19

		Option Packages
Gran Touring Package	$335	Includes Touring Tires, 3.05 Axle Ratio, Variable Assist Power Steering, Gran Touring Suspension & Leather Wrapped Steering Wheel.
Prestige Package	$1,125	Includes Drivers Information Center, Programmable Garage Door Opener, Dual Heated Power Mirrors W/Lh Automatic Day/Night & Memory, Automatic Day/Night Mirror, am/fm Stereo W/Cassette, Steering Wheel Touch Controls, Drivers Seat Memory & Moisture Sensing W/S Wipers.

Base retail price $32,495

Loss Vehicle manufacturer's suggested retail price as reported $34,355

Editions available for the same body style (in order of original cost, increasing): *Std

* indicates loss vehicle equipment.

[illegible]

After your claim is settled, Autosource provides free assistance in locating your next vehicle. Call us Monday through Friday, between 8:00 AM and 5:00 PM, Pacific time, at (800) 351-3133, ext 7428. Our specialists will work with you to find a new or used vehicle in your area.

Listed below are dealers in your area that you may contact to locate a quality replacement vehicle:

PCN Auto Inc.
703 N. Monroe
Monroe, IA 50170
Phone: (641) 259-2811
Contact: Darrell Hjortshoj-Pr

Malone Motors
203 N. Monroe
Monroe, IA 50170
Phone: (641) 259-2051
Contact: Tim Malone - Pres.

Car City Des Moines
3621 Merle Hay Rd
Des Moines, IA 50310
Phone: (515) 278-6392
Contact: Greg Moyer, Owner

VIP Auto Sales
2551 Douglas Ave.
Des Moines, IA 50310
Phone: (515) 255-5585
Contact: Brain Thompson-Mgr.

[illegible]

Autosource has been chosen by Acuity to assist in establishing a fair and reasonable market value for your vehicle. We are proud to offer you the most current and comprehensive automotive valuations available today.

Your vehicle was inspected and/or described to Autosource by a trained representative of Acuity. Autosource has evaluated all aspects of your vehicle provided by Acuity as well as those features identified by the Vehicle Identification Number (VIN) or known to be standard equipment for your vehicle.

The market value of your vehicle is determined by comparing it to other vehicles in your area of similar make, model, equipment, mileage and condition that have been offered for sale or sold in the past 90 days. The sources for this comparison include new and used car dealers, newspapers, traders, specialty journals and the Internet. Our exclusive *Dealer Access* program provides us with electronic inventories from thousands of affiliated dealers in North America.

Each week, over 2,000,000 vehicles are listed from these sources, representing over 100,000 dealerships and 3400 publications, making our database the largest in the industry. We utilize the industry's largest electronic network and leading edge technology to provide you with the most current inspected, surveyed or advertised market data. We will find the closest vehicle matches in the area nearest your home.

[illegible]

**N.A.D.A. Vehicle Description: 2000 BUICK PARK AVENUE-V8 SED 4D

N.A.D.A. values are as of December, 2002 from the Midwest Edition.

Base Value	$17,778
Mechanical	
Engine	$0

Transmission	$0
Equipment	
AntiThft/Recover Sys	75
Compact Disc Player	160
Wlout Leather Seats	~~-300~~ has leather!
Equipment Subtotal	$ -225
Mileage: 80,000 MI	$ -2,350
Adjusted Total	$~~18,408~~ 15,850 - 1250 condition adj = $14,400

These current N.A.D.A. values are furnished under license from NADASC. All values Copyright © NADASC 2002.

The values in the N.A.D.A. guide assume a vehicle in clean condition. Appropriate deductions should be made to put a vehicle in salable condition.

Special Note on Older Vehicles: N.A.D.A.'s editors believe that most optional equipment has little or no value on older vehicles. This is especially true of options that cost relatively little to begin with and which deteriorate with age or use.

This report contains proprietary information of ADP and shall not be disclosed to any third party (other than the insured or claimant) without ADP's prior written consent. If you are the insured or claimant and have questions regarding the description of your vehicle, please contact the insurance company that is handling your claim. Information within VINsource/NICB is provided solely to identify potential duplicative claims activity. User agrees to use such information solely for lawful purposes.

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ACUITY

PO Box 60
Polk City, IA 50226

PROOF OF LOSS — AUTO

Policy Number: F84036 Agency: L-M-C Claim Number: KF2131

Name of [redacted]

Address: [redacted]

Make	Body Type	Year	Model	Tonnage	Identification Number
Buick	4 door	2000	Park Avenue		

COVERAGE Comprehensive Date of Loss: 12-9-02 Location: Insured's garage, Grimes, IA

CAUSE Insured employee turned key, car made loud bang & started on fire. Destroyed engine.

WHOLE LOSS THE ACTUAL LOSS AND DAMAGE to above described automobile as a result of said loss was..... $ 15,120

DEDUCTIBLE AMOUNT OF INSURED'S DEDUCTIBLE to be applied to this loss ..... $ 100

AMOUNT CLAIMED INSURED HEREBY CLAIMS OF THIS COMPANY and will accept from this company in full release and satisfaction in compromise settlement of all claims under this policy the sum of..... $ 15,020

It is expressly understood and agreed that the furnishing of this blank to the insured or the preparation of proofs by the insured or any agent of the company is not a waiver of any rights of said company, and that any additional information that may be required will be furnished on request.

Date 12/19/02 [redacted]

RELEASE AND SUBROGATION ASSIGNMENT

IN CONSIDERATION of the sum of Fifteen thousand one hundred twenty dollars and 00/100 DOLLARS, paid under the above policy of insurance, the receipt whereof is hereby acknowledged, I or we do hereby release and forever discharge the said company from all claims because of loss or damage to the above described vehicle or expense in connection therewith and resulting or to result from the above loss which occurred on or about the 9th day of December, 2002, hereby expressing myself or ourselves fully paid and satisfied for all claims against said company arising out of or as the result of said above loss under its Policy Number F84036.

And in further consideration of the sum aforesaid, I or we do hereby sell, assign and subrogate to the said company, any and all claims or demands that I or we may have both at law and in equity against other party or parties because of the loss aforesaid and the damage resulting therefrom and agree to assist said company to recover from such other party or parties and the company may bring an action, therefore, in my or our name.

Dated 12/19/02 [redacted]

Witness _____

CERTIFICATE OF SATISFACTION AND AUTHORIZATION TO PAY OTHER THAN INSURED

This is to certify that the loss or damage claimed herein has been made good to my entire satisfaction and I hereby request, authorize and empower the said company named herein to pay the proceeds of said claim to and agree that such payment shall fully discharge the said company from any and all claims and demands arising out of said loss or damage.

Date _____ _____
(Signature of Insured)

State law, in some states, requires that we advise you of the following: A person commits insurance fraud which is a crime if he or she knowingly and with intent to defraud any insurance company or person, files a statement of claim or makes application for insurance containing any false or deceptive information.

K-11(6-01)

Claim KF2131-2 FINANCIAL HISTORY LISTING PEND CL
Policy F84038 [redacted]

---------- Transaction Filters ----------

Resv IRS Nbr	Pmt L	Rcvy Invoice Nbr	Reins	Clmt	Item	Cause Pmt Nbr	Class Date

Sel	Transaction	Date	Amount	Rcvy %	Clmt	Item	Cause	Class	Nbr	
	PAY CLOSE CV	12 19 02	15,020.00		01	01	547		2089556	H

PF8-Fwd PF12-New Sort Print Pmts Select KLSNF17

Jenny Paris
Claim Administrator
ESIS/GM Central Claims Unit

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3413
Facsimile 313.665.0911
Jenny.Paris@esis.com

February 4, 2003

Attn: Karen Free
Acuity Insurance Co..
P.O. Box 80
Polk City, IA 50226

Your Claim Number:	KF2131
Esis File Number:	452974
Date of Event:	12/09/02
Your Insured:	[redacted]
Our Client:	General Motors Corporation

Dear Ms. Free:

Please be advised, I have had this file referred for technical evaluation. Upon the conclusion of this evaluation, I will contact you with our position in this matter.

Thank you for your time and cooperation.

Sincerely,

Jenny Paris

Jenny Paris
Claims Administrator
ESIS/GM Central Claims

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Detroit, MI 48265-3000
Telephone 313.665-3413
Facsimile 313.665.0911
Jenny.Paris@esis.com

February 17, 2003

Attn: Karen A. Free
Acuity Insurance Co.
P.O. Box 80
Polk City, IA 50226

Your file number:	KP2131
Your Insured:	[redacted]
Our client:	General Motors Corporation
Our file number:	452974
Date of Loss:	12/9/02

Dear Ms. Free:

Thank you for your recent correspondence on the above claim. Your correspondence alleges that your client's vehicle sustained property damage as a result of a manufacturer's product defect. However we are still in need of some information that was not included in your last packet. Please provide me with:

- Your proof of payment (copies of cancelled checks).
- Please provide your total loss worksheet and salvage estimate.

As soon as information is received we can further evaluate your claim. If you have any questions please contact me.

Respectfully,

Jenny A. Paris

Jenny Paris
Claims Administrator
ESIS/GM Central Claims

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665.3613
Facsimile 313.665.0911
Jenny.Paris@esis.com

February 17, 2003

Attn: Karen A. Free
Acuity Insurance Co.
P.O. Box 80
Polk City, IA 50226

RECEIVED
MAR 14 2003
ESIS-GM CLAIMS UNIT

Your file number:	KF2131
Your insured:	[redacted]
Our client:	General Motors Corporation
Our file number:	452974
Date of Loss:	12/9/02

Dear Ms. Free:

Thank you for your recent correspondence on the above claim. Your correspondence alleges that your client's vehicle sustained property damage as a result of a manufacturer's product defect. However we are still in need of some information that was not included in your last packet. Please provide me with:

- Your proof of payment (copies of cancelled checks).
- Please provide your total loss worksheet and salvage estimate.

} attached

As soon as information is received we can further evaluate your claim. If you have any questions please contact me.

Respectfully,

Jenny Paris

Jenny A. Paris

HERITAGE INSURANCE
Heritage Mutual Insurance Company · Sheboygan, Wisconsin 53081

TOTAL LOSS CONDITION AND EVALUATION REPORT

COPY

INSURED [X] CLAIMANT [ ]

OWN [redacted]		PLACE INSPECTED DM		CLAIM # KF2131	
OWN [redacted]		V.I.N. # 1G4CW52K6Y4128377		DATE INSPECTED	DATE LOSS 12-9-02
ADJUSTER KAF	APPRAISER	MAKE Buick	YEAR 2000	BODY STYLE 4 dr	MODEL Park Ave
POLICY NO.		LICENSE #	MILEAGE 80,000	ENGINE SIZE 6 cyl 3.8	

EQUIPMENT: [X] A/C [ ] B/T [X] P/B [X] VIT [X] RADIO [ ] AM [X] AM/FM [ ] STEREO [ ] TAPE [X] CB [X] A/T [X] P/S [X] P/W [X] P/DL [X] P/SEATS [ ] SUN ROOF [ ] T-TOP [ ] MOON ROOF [ ] OTHER

CONDITION:
INSIDE TRIM: VERY CLEAN ___ AVERAGE ___ FAIR X POOR ___ CRACKED OR CHIPPED GLASS: WINDSHIELD ___ REAR ___ DOOR ___ QUARTER ___ VENT ___
PAINT: No. of Colors ___ Vinyl Roof ___ VERY GOOD ___ AVERAGE X FAIR ___ POOR ___
TIRE: GLASS ___ BELTED X RADIAL X BL. WALL ___ WHITE WALL ___ SIZE 215/70 R15 MAKE Goodyear % tkn LF ___ RF ___ LR ___ RR ___ SPR ___

MECHANICAL CONDITION: FRONT SUSPENSION ___ ENGINE ___ TRANS. ___ DIFF. ___

	NADA	REDBOOK
RETAIL (BASE PRICE)	17,775	
ACCESSORIES ADDITIONAL (+)		
theft recovery	75	
CD	150	
TOTAL ADDITIONS	225	
ACCESSORIES DEDUCTIONS (-)		
TOTAL DEDUCTIONS		
AVERAGE BASE PRICE	17,775	
AVERAGE DEDUCTIONS	(-)	
AVERAGE ADDITIONS	(+) 225	
AVERAGE RETAIL PRICE	18,000	

Dealer Quotes

Dealer	Phone #	Vehicle In Stock	Quote
1) Reitz	253-9100	yes	$ 17,800
2) Wilson	232-4881	yes	$ 18,995
3) Lauterbach	792-6442	yes	$ 17,900

OLD DAMAGE *	LABOR	PARTS
W/S		440
body		415
TOTAL		855

COMMENTS: Salvage quote $3400

TOWING ___
STORAGE ___ Per Day
DATE MOVED TO SALVAGE FACILITY Copart

CONDITION ADJUSTMENT	
	18,000
TIRE ADJUSTMENT	(-)
INTERIOR WEAR	(-) 395
RUST REPAIR	(-)
* OLD DAMAGE	(-) 855
DEALER PREP	(-)
MILEAGE ADJUSTMENT	(-) 2350
TOTAL CONDITION ADJUSTMENT	(+) (-)
ACV (PRIOR TO LOSS)	14,400
SALES TAX 5%	(+) 720
DEDUCTIBLE	(-) 100
GRAND TOTAL	15,020

ACUITY 2800 South Taylor Drive Sheboygan, WI 53081

VOID AFTER 60 DAYS FROM DATE NO PROTEST

DATE ISSUED 12-19-02

No. 2089556

CLAIMS REPRESENTATIVE'S COPY

PAY TO ORDER OF [redacted]

DOLLARS $ 15,020

Fifteen thousand twenty and 00/100

PRODUCER	CODE	CLAIM NUMBER	DATE OF LOSS	
L m-c	2727	KF3131	12-9-02	[redacted]

IN NATURE OF loss of IV - $100 deduct

[redacted]

[redacted]

COPY

ESIS
An Insurance Services Company

N/C: 482 C28 071
P.O. Box 300
Detroit, MI 48265-3000

1.800.888.0164 tel
313.665.0911 fax

Jenny Paris
Claims Administrator

March 3, 2003

Attn: Karen Free
Acuity Insurance Co.
P.O. Box 80
Polk City, IA 50226

Re:	Your Claim :	KF2131
	Our File Number:	452974
	Date of Event:	12/9/02
	Your Insured:	[redacted]
	Our Client:	General Motors Corporation

Dear Ms. Free:

I am further responding to your subrogation demand in which you requested reimbursement for monies paid out to your insured, as a result of damage to the subject vehicle. It is our current understanding that the controlling theory of liability against GM would be Breach of Warranty. The Breach of Warranty Statute of Limitations in Iowa is two years from the date of the original purchase. Our records show that the vehicle was purchased by the original owner in December, 1999 and this statute would have expired on December 17, 2001. As such, this claim is time barred and, GM must respectfully deny this claim.

Sincerely,

Jenny Paris

copy to RC

SR No. 1-55882134 | Ref No. | BRC Type PAR | Safety Yes | Bus. Unit BRC

Site | Area PAR

Last Name [redacted] | Not Initiated | Sub-Area Initiate PAR-Thermal Event

Engine -,General | Phone

Evening # [redacted] | Tiffany Scott Cadillac, Inc. | Updated 12/20/02 9:56:56 AM

State FL ZipCd 32967 | Closed | DBMAREM

Make Buick | Mileage 22000 | Serial #/VIN 1G4CW52K5Y4206286 | Satisfied | 12/13/02 3:46:36 PM

Park Avenue | Year 2000 | Warr. Start 06/07/2000 | Abstract Thermal event | Closed 12/20/02 9:56:51 AM

Customer Description This is a PAR file, ref. calls to Mike O'Mare.

Insurance Agent | 11/27/02 9:30:00 AM | Cust turned the ignition and heard a noise that sounded like a bomb and smoke poured from the hood, the veh experienced a thermal event. The insurance agency had an expert examine the veh. and they state that the event started around the fuel port system.

Larigan | Jean

veh totaled

2/24/23 | unknown

0 | t

Component Entire veh. burned.

[redacted] Vehicle Location

N | Dry

Roszell | Lori

Perzell or Buick dir. | Concrete

Insurance Agency Safeco Ins. co. | (800) 332-3226 x6784173172

unknown

n/a

RECEIVED

DEC 20 2002

ESIS-GM CLAIMS UNIT

PAR Detail

0 | Y | Y | none

John & Jean Larigan | Attatched garage end

186ESh

Interior carpet.

Customer's home, 1145 Saint Georges Lane, Vero Beach, FL 32967

Prop Est Repair Cost

Engine comp. burned.

Personal

Cabinets burned, smoke damage to the garage and the carpet in the home is soiled.

12/20/02	DIMAREM	SR Closed - Satisfied		Done	Service Request has been Closed Satisfied.
Comment					Confidential Comment
12/20/02	DIMAREM	BRC PAR	Close-No Offer to Repair/Rep	Done	Closing and forwarding to ESIS.
Comment					Confidential Comment

BUSINESS SUMMARY - CRM reviewed PAR file. CRM contacted the cust and confirmed facts. Cust advised of high property damage that the Ins. co. has begun to make repairs on. Ins. co. initiated this claim and completed a cause and origin insp. CRM reviewed the file with PAR TM. CRM advised the cust and the Ins. co. this file will be forwarded to ESIS/GM claims. Ins. co. advised they are ready to settle for the veh. CRM made no offer to repair or repurchase the veh. CRM closing the file and forwarding to ESIS. Mike DiMare/Tampa PAR 57009

12/20/02	DIMAREM	BRC PAR	ESIS- Property Damage	Done	Ins. co. initiated claim and is in the process of settling.
Comment					Confidential Comment

The cust has already purchased another Buick. Mike DiMare/Tampa PAR 57009

12/20/02	DIMAREM	Inbound Voice Mail	Service Request Update	Done	CRM received call back from Lori Roszell with Safeco.
Comment					Confidential Comment

Ms. Roszell advised, they have not settled yet, but they have everything they need to settle with the cust and will be forwarding the case to the subrogation dept. Mike DiMare/Tampa PAR 57009

12/20/02	DIMAREM	Inbound Call Third Party	Service Request Update	Done	CRM received call back from Reyes with Safeco Ins. co., PH. 407-498-0346.
Comment					Confidential Comment

CRM reiterated that the case is being forwarded to ESIS/GM claims and Mr. Lerigon was advised yesterday of this information, we have no objection to the veh. being moved. Mr. Reyes advised he will contact Lori after the veh. is moved to advise her of which salvage facility the veh. has been moved to. Mike DiMare/Tampa PAR 57009

12/20/02	DIMAREM	BRC PAR	Inspection Not Required	Done	Forwarding to ESIS.
Comment					Confidential Comment

Forwarding to ESIS. Mike DiMare/Tampa PAR 57009

12/20/02	DIMAREM	Outbound Call Dealer	Made Contact	Done	CRM advised Neal the case is being forwarded to ESIS/GM claims.
Comment					Confidential Comment

Neal advised the cust has purchased another Buick. CRM advised the Ins. co. will be moving the veh. Mike DiMare/Tampa PAR 57009

12/20/02	DIMAREM	Outbound Call Third Party	Left Message	Done	CRM advised Ms. Roszell with safeco ins. co. this file is being forwarded to ESIS/GM claims.

Comment

CRM obtained Ms. Roszell's direct line, 678-417-3172, (800) 332-3220. CRM req'd update on the status of the claim for the veh. and advised GM has no objection to the veh. being moved. Mike DiMare/Tampa PAR 57009

Confidential Comment

12/20/02	DIMAREM	Outbound Call Third Party	Left Message	Done	CRM returned call to Mait Reyes with Safeco Ins. co.

Comment

CRM advised this file is being forwarded to ESIS/GM claims and GM has no objection to them moving the veh. Mike DiMare/Tampa PAR 57009

Confidential Comment

12/19/02	DIMAREM	Outbound Call Customer	Made Contact	Done	CRM returned call to the cust.

Comment

CRM advised the cust, this case will be forwarded to ESIS/GM claims due to the property damage involved. CRM advised the cust his ins. co. should be able to move the veh. and advised I will be contacting the claims rep. Mike DiMare/Tampa PAR 57009

Confidential Comment

12/19/02	DIMAREM	Inbound Voice Mail	Inquiry	Done	Reyes with Safeco Ins. left a message re. moving the veh.

Comment

Reyes with Safeco Ins. left a message re. moving the veh. Mike DiMare/Tampa PAR 57009

Confidential Comment

12/19/02	DIMAREM	Inbound Voice Mail	Inquiry	Done	Cust called to enq. about ins. co. moving the veh.

Comment

Cust called to enq. about ins. co. moving the veh. Mike DiMare/Tampa PAR 57009

Confidential Comment

12/17/02	DIMAREM	BRC PAR	Initial Contact- AVM	Done	CRM contacted AVM.

Comment

CRM advised Reginald of case details. Mike DiMare/Tampa PAR 57009

Confidential Comment

12/16/02	DIMAREM	BRC PAR	Initial Contact- Dealer	Done	CRM contacted the dlr.

Comment

Neal states the veh. is there and they have not done anything with it. Neal states the ins. co. advised them not to touch it and they have had people out to inspect it. Neal states the area of the throttle body looks like it was very hot. CRM advised, I will get back with him after I confirm the claim status with the ins. co. Mike DiMare/Tampa PAR 57009

Confidential Comment

12/16/02	DIMAREM	BRC PAR	Initial Contact- Phone	Done	Cust returned call and confirmed facts with Mrs. Lerigan.

Comment

DESCRIPTION OF INCIDENT - Cust states she went out to start the veh., there was a loud explosion when she turned the key and smoke was pouring from under the hood. Cust states by the time the fire was put out, the engine comp. and front of the veh. was totally burned. Cust states the veh. was in their attached garage and there was some fire damage and alot of smoke damage to the garage and some to the carpet on the interior of the house. Cust states their ins. co. has sent a crew to restore the garage, so far they have 2 people there for 5 days and one person there one day by himself working, the work is not completed at this time. Cust did not have an est. of the damage. Cust is seeking to have GM repurchase the veh. Cust states their ins. co. had three different people inspect the veh.
CRM advised the cust of PAR procedures and that I contacted their ins. co. to determine the claim status and I am waiting for a return call. CRM advised the cust, due to the property damage involved in this incident, the case information will be forwarded to ESIS/GM claims for a directive as to which office will handle this case. CRM advised the cust, I will get back with her. Mike DiMare/Tampa PAR 57009

Confidential Comment

12/16/02	DIMAREM	BRC PAR	Acknowledgement	Done	CRM contacted the cust via VM, req'd return call.

Comment

CRM contacted the cust via VM, req'd return call. Mike DiMare/Tampa PAR 57009

Confidential Comment

12/16/02	DIMAREM	Outbound Call Third Party	Left Message	Done	CRM left VM for the Ins. rep. that initiated this claim.
Comment					Confidential Comment
	Cust svc. rep. at Safeco Ins. co. advised the claims are still open. Mike DiMare/Tampa PAR 57009				
12/16/02	DIMAREM	Research		Done	CRM reviewed file, no other cases found.
Comment	CRM reviewed file, no other cases found. Mike DiMare/Tampa PAR 57009				Confidential Comment
12/16/02	BOYCER	Ownership Changed		Done	Service Request Ownership has changed FROM: BOYCER TO: DIMAREM
Comment					Confidential Comment
12/16/02	DIMAREM	BRC PAR	Case Assigned	Done	THE FILE HAS BEEN ASSIGNED TO MIKE DIMARE AT 57009
Comment					Confidential Comment
12/16/02	MICHLRYN	Ownership Changed		Done	Service Request Ownership has changed FROM: MICHLRYN TO: BOYCER
Comment					Confidential Comment
12/16/02	BOYCER	Ownership Changed	Ownership Escalated to BRC	Done	Ownership Escalated to BRC
Comment					Confidential Comment
12/13/02	BOYCER	Escalation	Initiate PAR	Done	assigning activity to par que
Comment	crm advised that someone from par will contact within 24-48hrs.				Confidential Comment
	Ryan Michaelisa/pdx				
	This case has been received & assigned in Par Ruths Boyce/Par				
12/13/02	MICHLRYN	Inbound Call Third Party	Complex Request	Done	ALLEGED THERMAL EVENT, INSURANCE AGENT FROM SAFECO LORI ROSZELL
Comment	LORI ROSZELL FROM SAFECO STATES: CUST'S wife got into the veh and turned the ignition and heard a noise that sounds like a bomb and smoke poured from the hood and the veh experienced a thermal event. the insurance agency had an expert examine the veh and it appeared that the event started around the fuel port system. safeco would like someone from GM to inspect the veh to determine cause. there were no injuries but there was some damage to the cust's home. the veh is a total loss. the insurance claim number is #212165291007.				Confidential Comment
	crm advised: crm took all available info from agent and will create pre-par. someone will contact either the cust or the insurance agency or both within 48hrs.				
	Ryan Michaelisa/pdx				
J01		Thermal Event			Engine - General

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K5Y4208298

VEHICLE INFORMATION

Merchandising Model:	4CW69 - 2000 PARK AVENUE	Warranty Start Date:	06/07/2000
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	KEN PUTTICK BUICK-CADILLAC 1401 US HWY 1 VERO BEACH, FL 32960-5724 (772) 562-1700	Selling Source:	11 - BUICK
		Site Code:	39566
		Business Associate Code:	118324

Service Contract:	No	Branded Title:	No	Warranty Block:	No	FDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
00035	ANTILOCK BRAKE SYSTEM INTERNAL BRAKE FLUID LEAK	N/A	Closed
00094	WINDSHIELD WIPER ERRATIC OPERATION	N/A	Closed
01045	ONSTAR GLOBAL POSITIONING SYSTEM	N/A	Closed

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	06/07/2000	0 miles	6/7/2003	36000 miles
72/100000 SHEET METAL RUST-THROUGH	06/07/2000	0 miles	6/7/2006	100000 miles
36/36000 SHEET METAL CORROSION	06/07/2000	0 miles	6/7/2003	36000 miles
96/80000 PCM/CC EMISSIONS	06/07/2000	0 miles	6/7/2008	80000 miles
36/36000 FEDERAL EMISSIONS	06/07/2000	0 miles	6/7/2003	36000 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
09/04/2002	471644	#	V0744 - INSTALL & RECONFIGURE VIU	18961 miles
09/04/2002	471644	#	N9995 - CUST COMPLAINT NOT DUPLICATED	18961 miles
04/26/2002	638702	#	Z8014 - ROADSIDE SERVICE (BATTERY/JUMP START)	15989 miles

07/16/2001	389058	#	V0530 - VISUAL INSPECTION ONLY	7973 miles
07/16/2001	389058	#	V0613 - REPLACE WIPER MOTOR COVER ASSEMBLY	7973 miles
07/17/2000	139909	#	N3570 - PULS WPR MODULE RPL	1045 miles
01/18/2000	408298	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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ESIS
An Insurance Services Company

300 Renaissance Center
MAIL CODE 482-C20-071
Detroit, MI 48265-3000

313.665.3395 tel
313.665.0911 fax

Diane R. Evans
ESIS/GM Product Liability Unit
Diane.evans@esis.com

April 23, 2003

Safeco Property & Casualty Insurance Companies
ATTN: Christine Feller, Subrogation
PO BOX 461
St. Louis, MO 63166-0461

Your Insured:	[redacted]
Your File Number:	212165291007
Esis File Number:	452981
Our Client:	General Motors Inc.
Date of Incident:	11/27/02

Dear Ms. Feller:

This correspondence is in regards to your subrogation claim concerning your insured.

A review of this matter has been completed and I have noted my figures for settlement on the following pages. Please note I am prepared to offer Twelve thousand five hundred twenty eight dollars and 90/100 (approximately 75%) of the damages to resolve this matter.

If this offer is acceptable, please sign and date the notarized release, and upon receipt of the same, I will have the settlement payment released immediately.

Thank you for your attention in this regard.

Sincerely,

Diane R. Evans

Cc: File

RELEASE OF ALL CLAIMS

FILE NO: 8213-259-452981

KNOW ALL MEN BY THESE PRESENTS:

That I, the Undersigned, and being of lawful age, am a representative of Safeco Insurance and for the sole consideration of Twelve thousand five hundred twenty eight dollars and 90/100 ($12,528.90) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge ESIS/General Motors Corporation, and Bill Marsh Buick Pontiac , and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the Eleventh day of November, 2002 at or near Vero Beach, FL.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said Releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law.

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this _____ day of _____, 20___.

CAUTION: READ BEFORE SIGNING

_____ _____ LS

WITNESS

_____ _____ LS

State of _____ }
}
County of _____ }

On the _____ day of _____, 20___, before me personally appeared

_____ to me known to be the

person(s) named herein and who executed the foregoing Release and _____ acknowledged to me that

_____ voluntarily executed the same.

My term expires _____, 20___ _____

Notary Public

SR No.	1-55882134	Ref No.		BRC Type	PAR	Safety Yes	Bus. Unit BRC
		Site					Area PAR
Last Name	[redacted]			Approved	Not Initiated		Sub-Area Initiate PAR-Thermal Event
					Engine - General		Phone
Evening #	[redacted]				Tiffany Scott Cadillac, Inc.		Updated 12/20/02 9:58:58 AM
		State	FL ZipCd 32967		Closed		DMAREM
Make	Buick	Mileage	22000	Serial #/VIN	1G4CW52K5Y4208200		Satisfied 12/13/02 3:46:36 PM
	Park Avenue	Year	2000	Warr. Start	09/07/2000	Abstract Thermal event	Closed 12/20/02 9:59:51 AM
Customer Description	This is a PAR file, ref. calls to Mike DiMare.						

Insurance Agent

Larigan

2/24/23

0

N

Parsell or Buick dir.

unknown

n/a

11/27/02 9:30:00 AM

Jean

unknown

Component Entire veh. burned.

Concrete

Cust turned the ignition and heard a noise that sounded like a bomb and smoke poured from the hood, the veh experienced a thermal event. The insurance agency had an expert examine the veh. and they state that the event started around the fuel pump system.

veh totaled

1145 Saint Georges Ln. Vero Beach, FL, 32967 — Vehicle Location

Rossell — Lori

Insurance Agency Stelaco Ins. co. — (800) 332-3228 x6784179172

1534981

RECEIVED

DEC 20 2002

ESIS-GM CLAIMS UNIT

PAR Detail

0

Y Y

none

John & Jean Larigan

Attached pending and

Interior carpet.

Prop Est
Repair Cost

Personal

Cabinets burned, smoke damage to the garage and the carpet in the home is soiled.

12/20/02	DIMAREM	SR Closed - Satisfied		Done	Service Request has been Closed Satisfied.
Comment					Confidential Comment
12/20/02	DIMAREM	BRC PAR	Close-No Offer to Repair/Rep	Done	Closing and forwarding to ESIS.
Comment					Confidential Comment

BUSINESS SUMMARY – CRM reviewed PAR file. CRM contacted the cust and confirmed facts. Cust advised of high property damage that the Ins. co. has begun to make repairs on. Ins. co. initiated this claim and completed a cause and origin insp. CRM reviewed the file with PAR TM. CRM advised the cust and the Ins. co. this file will be forwarded to ESIS/GM claims. Ins. co. advised they are ready to settle for the veh. CRM made no offer to repair or repurchase the veh. CRM closing the file and forwarding to ESIS. Mike DiMare/Tampa PAR 57009

12/20/02	DIMAREM	BRC PAR	ESIS- Property Damage	Done	Ins. co. initiated claim and is in the process of settling.
Comment	The cust has already purchased another Buick. Mike DiMare/Tampa PAR 57009				Confidential Comment
12/20/02	DIMAREM	Inbound Voice Mail	Service Request Update	Done	CRM received call back from Lori Roszell with Safeco.
Comment					Confidential Comment

Ms. Roszell advised, they have not settled yet, but they have everything they need to settle with the cust and will be forwarding the case to the subrogation dept. Mike DiMare/Tampa PAR 57009

12/20/02	DIMAREM	Inbound Call Third Party	Service Request Update	Done	CRM received call back from Reyes with Safeco Ins. co., PH. 407-495-0348.
Comment					Confidential Comment

CRM reiterated that the case is being forwarded to ESIS/GM claims and Mr. Lanyon was advised yesterday of this information, we have no objection to the veh. being moved. Mr. Reyes advised he will contact Lori after the veh. is moved to advise her of which salvage facility the veh. has been moved to. Mike DiMare/Tampa PAR 57009

12/20/02	DIMAREM	BRC PAR	Inspection Not Required	Done	Forwarding to ESIS.
Comment	Forwarding to ESIS. Mike DiMare/Tampa PAR 57009				Confidential Comment
12/20/02	DIMAREM	Outbound Call Dealer	Made Contact	Done	CRM advised Neal the case is being forwarded to ESIS/GM claims.
Comment	Neal advised the cust has purchased another Buick. CRM advised the Ins. co. will be moving the veh. Mike DiMare/Tampa PAR 57009				Confidential Comment

12/20/02	DIMAREM	Outbound Call Third Party	Left Message	Done	CRM advised Ms. Roszell with safeco ins. co. this file is being forwarded to ESIS/GM claims.

Comment

CRM obtained Ms. Roszell's direct line, 678-417-3172, (800) 332-3228. CRM req'd update on the status of the claim for the veh. and advised GM has no objection to the veh. being moved. Mike DiMare/Tampa PAR 57009

Confidential Comment

12/20/02	DIMAREM	Outbound Call Third Party	Left Message	Done	CRM returned call to Matt Reyes with Safeco Ins. co.

Comment

CRM advised this file is being forwarded to ESIS/GM claims and GM has no objection to there moving the veh. Mike DiMare/Tampa PAR 57009

Confidential Comment

12/19/02	DIMAREM	Outbound Call Customer	Made Contact	Done	CRM returned call to the cust.

Comment

CRM advised the cust, this case will be forwarded to ESIS/GM claims due to the property damage involved. CRM advised the cust his ins. co. should be able to move the veh. and advised I will be contacting the claims rep. Mike DiMare/Tampa PAR 57009

Confidential Comment

12/19/02	DIMAREM	Inbound Voice Mail	Inquiry	Done	Reyes with Safeco ins. left a message re. moving the veh.

Comment Reyes with Safeco ins. left a message re. moving the veh. Mike DiMare/Tampa PAR 57009

Confidential Comment

12/19/02	DIMAREM	Inbound Voice Mail	Inquiry	Done	Cust called to enq. about ins. co. moving the veh.

Comment Cust called to enq. about ins. co. moving the veh. Mike DiMare/Tampa PAR 57009

Confidential Comment

12/17/02	DIMAREM	BRC PAR	Initial Contact- AVM	Done	CRM contacted AVM.

Comment CRM advised Reginald of case details. Mike DiMare/Tampa PAR 57009

Confidential Comment

12/16/02	DIMAREM	BRC PAR	Initial Contact- Dealer	Done	CRM contacted the dlr.

Comment Neal states the veh. is there and they have not done anything with it. Neal states the ins. co. advised them not to touch it and they have had people out to inspect it. Neal states the area of the throttle body looks like it was very hot. CRM advised, I will get back with him after I confirm the claim status with the ins. co. Mike DiMare/Tampa PAR 57009

Confidential Comment

12/16/02	DIMAREM	BRC PAR	Initial Contact- Phone	Done	Cust returned call and confirmed facts with Mrs. Larigan.

Comment DESCRIPTION OF INCIDENT - Cust states she went out to start the veh., there was a loud explosion when she turned the key and smoke was pouring from under the hood. Cust states by the time the fire was put out, the engine comp. and front of the veh. was totally burned. Cust states the veh. was in their attached garage and there was some fire damage and alot of smoke damage to the garage and some to the carpet on the interior of the house. Cust states their ins. co. has sent a crew to restore the garage, so far they have 2 people there for 6 days and one person there one day by himself working, the work is not completed at this time. Cust did not have an est. of the damage. Cust is seeking to have GM repurchase the veh. Cust states their ins. co. had three different people inspect the veh.
CRM advised the cust of PAR procedures and that I contacted their ins. co. to determine the claim status and I am waiting for a return call. CRM advised the cust, due to the property damage involved in this incident, the case information will be forwarded to ESIS/GM claims for a directive as to which office will handle this case. CRM advised the cust, I will get back with her. Mike DiMare/Tampa PAR 57009

Confidential Comment

12/16/02	DIMAREM	BRC PAR	Acknowledgement	Done	CRM contacted the cust via VM, req'd return call.

Comment CRM contacted the cust via VM, req'd return call. Mike DiMare/Tampa PAR 57009

Confidential Comment

12/16/02	DIMAREM	Outbound Call Third Party	Left Message	Done	CRM left VM for the ins. rep. that initiated this claim.

Comment

Cust svc. rep. at Safeco ins. co. advised the claims are still open. Mike DiMare/Tampa PAR 57009

Confidential Comment

12/16/02	DIMAREM	Research		Done	CRM reviewed file, no other cases found.

Comment CRM reviewed file, no other cases found. Mike DiMare/Tampa PAR 57009

Confidential Comment

12/16/02	BOYCER	Ownership Changed		Done	Service Request Ownership has changed FROM: BOYCER TO: DIMAREM

Comment

Confidential Comment

12/16/02	DIMAREM	BRC PAR	Case Assigned	Done	THE FILE HAS BEEN ASSIGNED TO MIKE DIMARE AT 57009

Comment

Confidential Comment

12/16/02	MICHLRYN	Ownership Changed		Done	Service Request Ownership has changed FROM: MICHLRYN TO: BOYCER

Comment

Confidential Comment

12/16/02	BOYCER	Ownership Changed	Ownership Escalated to BRC	Done	Ownership Escalated to BRC

Comment

Confidential Comment

12/13/02	BOYCER	Escalation	Initiate PAR	Done	assigning activity to par que

Comment cms advised that someone from par will contact within 24-48hrs.

Ryan Michael/cscipdx

This case has been received & assigned in Par
Ruthe Boyce/Par

Confidential Comment

12/13/02	MICHLRYN	Inbound Call Third Party	Complex Request	Done	ALLEGED THERMAL EVENT, INSURANCE AGENT FROM SAFECO LORI ROSZELL

Comment LORI ROSZELL FROM SAFECO STATES: CUST'S wife got into the veh and turned the ignition and heard a noised that sounds like a bomb and smoke poured from the hood and the veh experienced a thermal event. the insurance agency had an expert examine the veh and it appeared that the event started around the fuel port system. safeco would like someone from GM to inspect the veh to determine cause. there were no injuries but there was some damage to the cust's home. the veh is a total loss. the insurance claim number is #21216291007.

cms advised: cm took all available info from agent and will create pre-par. someone will contact either the cust or the insurance agency or both within 48hrs.

Ryan Michael/cscipdx

Confidential Comment

J01	Thermal Event	Engine - General

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K5Y4208298

VEHICLE INFORMATION

Merchandising Model:	4CW69 - 2000 PARK AVENUE	Warranty Start Date:	06/07/2000
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	KEN PUTTICK BUICK-CADILLAC 1401 US HWY 1 VERO BEACH, FL 32960-5724 (772) 562-1700	Selling Source:	11 - BUICK
		Site Code:	39566
		Business Associate Code:	118324

Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
00035	ANTILOCK BRAKE SYSTEM INTERNAL BRAKE FLUID LEAK	N/A	Closed
00094	WINDSHIELD WIPER ERRATIC OPERATION	N/A	Closed
01045	ONSTAR GLOBAL POSITIONING SYSTEM	N/A	Closed

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	06/07/2000	0 miles	6/7/2003	36000 miles
72/100000 SHEET METAL RUST-THROUGH	06/07/2000	0 miles	6/7/2006	100000 miles
36/36000 SHEET METAL CORROSION	06/07/2000	0 miles	6/7/2003	36000 miles
96/80000 PCM/CC EMISSIONS	06/07/2000	0 miles	6/7/2008	80000 miles
36/36000 FEDERAL EMISSIONS	06/07/2000	0 miles	6/7/2003	36000 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
09/04/2002	471644	#	V0744 - INSTALL & RECONFIGURE VIU	18961 miles
09/04/2002	471644	#	N9995 - CUST COMPLAINT NOT DUPLICATED	18961 miles
04/26/2002	638702	#	Z8014 - ROADSIDE SERVICE (BATTERY/JUMP START)	15989 miles

07/16/2001	389058	#	V0530 - VISUAL INSPECTION ONLY	7973 miles
07/16/2001	389058	#	V0613 - REPLACE WIPER MOTOR COVER ASSEMBLY	7973 miles
07/17/2000	139909	#	N3570 - PULS WPR MODULE RPL	1045 miles
01/18/2000	408298	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K5Y4208298

VEHICLE INFORMATION

Merchandising Model:	4CW69 - 2000 PARK AVENUE	Warranty Start Date:	06/07/2000
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	KEN PUTTICK BUICK-CADILLAC 1401 US HWY 1 VERO BEACH, FL 32960-5724 (772) 562-1700	Selling Source:	11 - BUICK
		Site Code:	39566
		Business Associate Code:	118324

Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
00035	ANTILOCK BRAKE SYSTEM INTERNAL BRAKE FLUID LEAK	N/A	Closed
00094	WINDSHIELD WIPER ERRATIC OPERATION	N/A	Closed
01045	ONSTAR GLOBAL POSITIONING SYSTEM	N/A	Closed

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
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72/100000 SHEET METAL RUST-THROUGH	06/07/2000	0 miles	6/7/2006	100000 miles
36/36000 SHEET METAL CORROSION	06/07/2000	0 miles	6/7/2003	36000 miles
96/80000 PCM/CC EMISSIONS	06/07/2000	0 miles	6/7/2008	80000 miles
36/36000 FEDERAL EMISSIONS	06/07/2000	0 miles	6/7/2003	36000 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
09/04/2002	471644	#	V0744 - INSTALL & RECONFIGURE VIU	18961 miles
09/04/2002	471644	#	N9995 - CUST COMPLAINT NOT DUPLICATED	18961 miles
04/26/2002	638702	#	Z8014 - ROADSIDE SERVICE (BATTERY/JUMP START)	15989 miles

07/16/2001	389058	#	V0530 - VISUAL INSPECTION ONLY	7973 miles
[illegible]16/2001	389058	#	V0613 - REPLACE WIPER MOTOR COVER ASSEMBLY	7973 miles
07/17/2000	139909	#	N3570 - PULS WPR MODULE RPL	1045 miles
01/18/2000	408298	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

VIN:	1G4CW52K5Y4208298

CLAIM HISTORY

Repair Order Date:	09/04/2002	Repair Order Number:	471644	Odometer Reading:	18961 miles
Serviced By:	BILL MARSH BUICK PONTIAC GMC TRUCK 1621 S GARFIELD TRAVERSE CITY, MI 49686-4353 (231) 947-6190	Selling Source:	11 - BUICK		
		Site Code:	42685		
		Business Associate Code:	118485		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/13/2002	308	01	#	V0744 - INSTALL & RECONFIGURE VIU	12200109 - RECEIVER	N/A	N/A	$52.16	N
[illegible]13/2002	308	02	#	N9995 - CUST COMPLAINT NOT DUPLICATED	N/A	N/A	N/A	$11.59	Y

Repair Order Date:	04/26/2002	Repair Order Number:	638702	Odometer Reading:	15989 miles
Serviced By:	GM ROADSIDE ASSISTANCE PO BOX 50098 PHOENIX, AZ 85076-0098	Selling Source:	11 - BUICK		
		Site Code:	90524		
		Business Associate Code:	160087		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
05/03/2002	270	01	#	Z9014 - ROADSIDE SERVICE (BATTERY/JUMP START)	N/A	C	N/A	$32.60	N

Repair Order Date:	07/16/2001	Repair Order Number:	389058	Odometer Reading:	7973 miles
Serviced By:	BILL MARSH BUICK PONTIAC GMC TRUCK 1621 S GARFIELD TRAVERSE CITY, MI 49686-4353 (231) 947-6190	Selling Source:	11 - BUICK		
		Site Code:	42685		
		Business Associate Code:	118485		

Cycle	Cycle	Case	Type	Labor Operation	Part	Auth	Person	Line	Comments

Date	Nbr					Code	Code	Total	
20/2001	188	01	#	V0530 - VISUAL INSPECTION ONLY	N/A	N/A	N/A	$16.80	N
07/20/2001	188	02	#	V0613 - REPLACE WIPER MOTOR COVER ASSEMBLY	12487675 - COVER KIT	N/A	N/A	$134.40	N

Repair Order Date:	07/17/2000	Repair Order Number:	139909	Odometer Reading:	1045 miles
Serviced By:	KEN PUTTICK BUICK-CADILLAC 1401 US HWY 1 VERO BEACH, FL 32960-5724 (772) 562-1700	Selling Source:	11 - BUICK		
		Site Code:	39566		
		Business Associate Code:	118324		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
07/28/2000	86	01	#	N3570 - PULS WPR MODULE RPL	12494753 - COVER KIT	N/A	N/A	$147.00	N

Repair Order Date:	01/18/2000	Repair Order Number:	408298	Odometer Reading:	0 miles
Serviced By:	KEN PUTTICK BUICK-CADILLAC 1401 US HWY 1 VERO BEACH, FL 32960-5724 (772) 562-1700	Selling Source:	11 - BUICK		
		Site Code:	39566		
		Business Associate Code:	118324		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
01/21/2000	32	01	1	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$98.27	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Line Comments

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VIN:	1G4CW52K5Y4208298

LINE COMMENTS

Repair Order Date:	09/04/2002	Repair Order Nbr:	471644	Odometer Reading:	18961 miles

Serviced By:	BILL MARSH BUICK PONTIAC GMC TRUCK 1621 S GARFIELD TRAVERSE CITY, MI 49686-4353	Selling Source:	11- BUICK
		Site Code:	42685
		Business Associate Code:	118485

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total
09/13/2002	308	02	#	N9995 - CUST COMPLAINT NOT DUPLICATED	N/A	N/A	N/A	$11.59

Comments:	WIPERS VARY IN SPEED INTERMITTENT-NPF

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G4CW52K5Y4208298

VEHICLE BUILD

Merchandising Model:	4CW69 - 2000 PARK AVENUE		
Gross Vehicle Weight Rating:	2237 kg (4933 lb)	Order Number:	CBVMCC
Build Date:	01/18/2000	Build Plant:	1Y4C - ORION ASSEMBLY

OPTION CODES

#OS	AJ7 - INFLT RES DR/PAS-FRT/SD
AL2 - SEAT, POWER LUMBAR	AM6 - SEAT - 60/40 SPLIT FRONT BENCH
A45 - SEAT ADJUSTER, MIRROR, POWER, D	CD2 - WSWA JAR FLUID
[illegible]1 - WINDSHIELD, PULSE, MOISTURE SEN	CJ2 - AIR CONDITIONER FRT, AUTO TEMP
DD7 - MIRROR - INSIDE REARVIEW,	DR2 - LH & RH, REMOTE CONTROL, ELECTR
D85 - BODY SIDE PAINT STRIPES	FE1 - SOFT RIDE
FE9 - FEDERAL EMISSIONS	F83 - TRANSAXLE FINAL DRIVE 3.05
IQ3 - INTERIOR DESIGN (Q3)	JL9 - ANTILOCK
KG7 - 125 AMP	L36 - 3.8 LITRE V6 MFI
MN3 - 4 SPD AUTO TRANS 4T65-E	MX0 - 4-SPEED AUTOMATIC TRANSMISSION
NF2 - EMISSION SYSTEM, FEDERAL TIER 1	NP5 - STEERING WHEEL- LEATHER WRAPPED
N98 - CHROME, VAR 2	ORN - ORION, MI, USA
QD5 - COMPACT, ALUMINUM	QPX - P225/60R16-97S BW R/PE ST TL AL
R6E - SALES ITEM NO. 05	UB7 - INST, OIL, COOL TEMP, VOLTS, TR
UG1 - GARAGE DOOR, UNIVERSAL	UK3 - STEERING WHEEL, ACCESSORY
UP0 - AM/FM STEREO, SEEK/SCAN, AUTO R	UW6 - 6, CUSTOM
U77 - REAR WINDOW ANTENNA	VH9 - OWNER INFO MAN
VK3 - FRT MOUNTING PKG	VM3 - CONSUMER, CONTAINS BPR IMP STAN
V73 - USA/CANADA	Y67 - REMINDER PACKAGE
[illegible]AY - STOCK	1SE - UPFITTER EQUIP. GROUP

16U - BRIGHT WHITE	20A - ACCENT, DK ROYAL BLUE (96)
[illegible] - REGAL BLUE (I) (98)	273 - MEDIUM BLUE LEATHER
6MB - COMPUTER SEL SUSP (6MB)	7MB - COMPUTER SEL SUSP (7MB)
8CS - COMPUTER SEL SUSP (8CS)	9CS - COMPUTER SEL SUSP (9CS)

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GM Vehicle Inquiry System
Vehicle Component

VIN:	1G4CW52K5Y4208298

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BKU		Traceability:	0124343	
Date Scanned:	01/18/2000	Time Scanned:	08.03.00	Scan Station:	04

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	MUD		Traceability:	AA0630100	
Date Scanned:	01/14/2000	Time Scanned:	20.08.00	Scan Station:	03

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	0FKB		Traceability:	01DX	
Date Scanned:	01/18/2000	Time Scanned:	08.16.00	Scan Station:	04

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	9				
Part/Num Broadcast:	7440		Traceability:	800107T3G	
Date Scanned:	01/18/2000	Time Scanned:	13.49.00	Scan Station:	01

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	Q - RIMIR MATAMORS MEXICO				
Part/Num Broadcast:	4283		Traceability:	2TKK5LB	
Date Scanned:	01/18/2000	Time Scanned:	07.19.00	Scan Station:	03

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	Q - RIMIR MATAMORS MEXICO				
Part/Num Broadcast:	4091		Traceability:	6TL91GS	
Date Scanned:	01/14/2000	Time Scanned:	19.58.00	Scan Station:	02

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	9160		Traceability:	300030JWK	
Date Scanned:	01/18/2000	Time Scanned:	13.49.00	Scan Station:	03

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1ZZ		Traceability:	1290686	
Date Scanned:	01/08/2000	Time Scanned:	03.32.00	Scan Station:	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1PP		Traceability:	1483945	
Date Scanned:	01/14/2000	Time Scanned:	18.58.00	Scan Station:	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G4CW52K5Y4208298

IN-SERVICE INFORMATION

In-Service Date:	06/07/2000	In-Service Type:	002 - DEALER DEMONSTRATOR

DELIVERY INFORMATION

Delivery Date:	12/27/2000	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	0 miles

Delivering Dealer:	KEN PUTTICK BUICK-CADILLAC 1401 US HWY 1 VERO BEACH, FL 32960-5724 (772) 562-1700	Delivery Selling Source:	11 - BUICK
		Delivery Site Code:	39566
		Business Associate Code:	118324

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G4CW52K5Y4208298

INVOICE INFORMATION

Invoice Date:	01/18/2000		
Site Address:	KEN PUTTICK BUICK-CADILLAC 1401 US HWY 1 VERO BEACH, FL 32960-5724 (772) 562-1700	Selling Source:	11 - BUICK
		Site Code:	39566
		Business Associate Code:	118324

SHIP-TO INFORMATION

Ship-To Date:	N/A		
Site Address:	KEN PUTTICK BUICK-CADILLAC 1401 US HWY 1 VERO BEACH, FL 32960-5724 (772) 562-1700	Selling Source:	11 - BUICK
		Site Code:	39566
		Business Associate Code:	118324

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2000 PARK AVENUE SEDAN
16U BRIGHT WHITE /V6G
273 MED BLUE LEATHER/VINYL 55/45
ORDER NO. CBVMCC/TRE STOCK NO.
VIN 1G4 CW52 K5 Y4208298

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION
200 RENAISSANCE CENTER
DETROIT MI 48243-1300
VEHICLE INVOICE 4AD25722063

**********11*395668

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
4CW69 PARK AVENUE SEDAN	31800.00	28779.00	INVOICE 01/18/00
PE9 FEDERAL EMISSIONS	N/C	N/C	SHIPPED 01/18/00
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	EXP I/T 01/31/00
N98 WHEELS - 16" CHROME PLATED	695.00	597.70	INT COM 01/31/00
R6E CREDIT FOR OPTIONAL WHEEL N98	0.00	200.00-	PRC EFF 01/18/00
UP0 RADIO-POWER LOAD CD & CASSETTE W/STEERING WHEEL RADIO CONTROL (REPLACES RADIO IN OPTION PKG)	200.00	172.00	KEYS H2085 E2085
			WFP-S QTR OPT-1
			BANK: GMAC - 029
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	CHG-TO 39-566
1SE PRESTIGE OPTION PACKAGE (SE)	1125.00	967.50	
* INSTRUMENTATION - TEMPERATURE TACH, FUEL W/DRIVER INFORMATN CENTER (INCLUDES:TIRE PRESSUR WARNING, OIL PRESSURE, VOLTS, OIL LIFE & OIL LEVEL MONITORS LOW WASHER FLUID, LOW COOLANT & DOOR/TRUNK AJAR INDICATORS, BASIC TRIP COMPUTER(FUEL ECON MILES TO EMPTY, GALLONS USED)			SHIP WT: 3703
			HP: 34.7
			GMS: 30619.10
			MEMO 1728.50
* MIRROR - ELECTROCHROMIC AUTO DIMMING OUTSIDE LEFT MIRROR (HEATED RIGHT & LEFT)			
* MIRROR - ELECTROCHROMIC AUTO DIMMING (INSIDE REARVIEW) WITH COMPASS			
RADIO - POWER-LOAD CASSETTE & AUTOMATIC TONE CONTROL & CLCK &STEERING WHEEL RADIO CONTROL			
* SEAT - THREE POSITION MEMORY 10-WAY POWER DRIVER'S SEAT & MEMORY MIRRORS			
* DRIVER AND PASSENGER 4-WAY POWER LUMBAR ADJUSTER & POWER SEAT BELT HEIGHT ADJUSTMENT			
* UNIVERSAL TRANSMITTER			
* WIPERS - MOISTURE SENSING			

PERSONAL CHOICE FEATURES

20A STRIPE- BODY SIDE - DARK BLUE	N/C	N/C
273 MED BLUE LEATHER/VINYL 55/45	750.00	645.00

** CONTINUED ON PAGE 2 **

KUTTICK BUICK-CADILLAC

2000 PARK AVENUE SEDAN
16U BRIGHT WHITE /V6G
273 MED BLUE LEATHER/VINYL 55/45
ORDER NO. CBVMCC/TRE STOCK NO.
VIN 1G4 CW52 K5 Y4208298

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION
200 RENAISSANCE CENTER
DETROIT MI 48243-1300
VEHICLE INVOICE 4AD25722063

**********11*39566S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK

** CONTINUED FROM PAGE 1 **

TOTAL MODEL & OPTIONS	34570.00	30961.20	ACT 231	30619.10
DESTINATION CHARGE	695.00	695.00	H/B 261	1037.10
DEALER CO-OP ADVERTISING		345.70	ADV 261	345.70
TOTAL	35265.00	32001.90	PAY 310	32001.90

MEMO: TOTAL LESS HOLDBACK AND
APPROX WHOLESALE FINANCE CREDIT 30487.80

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

KR[illegible]UTTICK BUICK-CADILLAC

REMIT TO GMAC NO. 029
VIN 1G4CW52K5Y4208298
$ 32001.90 INV 4AD25722063
DUE 01/31/00 DEALER 39-566

/INCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
01/30/2003 12:06

VIN: 1G4CW52K5Y4208298 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE
	00035	DEALER INSPECTED	2001/07/16	42685		SAFETY
ANTILOCK BRAKE SYSTEM INTERNAL BRAKE FLUID LEAK						
	00094	DEALER REPAIRED	2001/07/16	42685		NON-COMPLIANCE
WINDSHIELD WIPER ERRATIC OPERATION						
	01045	DEALER REPAIRED	2002/09/04	42685		CUSTOMER SAT.
ONSTAR GLOBAL POSITIONING SYSTEM						

INQUIRY COMPLETE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

SAFECO

SAFECO PROPERTY & CASUALTY INSURANCE COMPANIES

SAFECO Insurance, Recovery Management
P.O. Box 461
St. Louis MO, 63166-0461

Phone: (877) 622-5020

Mailing Address:
PO Box 461
St Louis, MO 63166-0461

D. Evans
452981

March 5, 2003

ESIS
300 Renaissance Center
Mail Code 482C20D71
Detroit, MI 48265-3000

RECEIVED
MAR 1 0 2003
ESIS-GM CLAIMS UNIT

Re: Our Insured: [redacted]
Claim No.: 212165291007
Date of Loss: 11/27/02
Your file #: 1-55662134

Dear Sir or Madam :

Our investigation to date indicates that you were the proximate cause of our damages. Under the terms of our insured's policy with us, we have become legally subrogated to the right to our insured to recover our damages. As such, we are seeking reimbursement from you for the damages we paid out on behalf of our insured.

At this time, we are seeking reimbursement in the amount of $19679.96. In addition, our insured incurred deductible and/or out-of-pocket expenses totaling $50.00, bringing the total amount of our claim to $19729.96.

It is our desire to resolve this matter in an amicable fashion. If you were insured at the time of this loss, please refer this matter to your insurance company so the claims adjuster can contact me directly. If you were uninsured at the time of the loss, please send your payment to the following address (please remember to put the claim number on your check):

SAFECO Insurance Companies
St. Louis Branch Cashier (Subrogation)
PO BOX 461
St. Louis, MO 63166-9970

If you are unable to pay the above amount within the next 14 days, please contact me right away at the number below so that we can establish a reasonable repayment plan.

Sincerely,

Christine Feller

Christine Feller
SAFECO Insurance Company of Illinois
☎: (636) 825-3191
Fax: (877) 215-6955
✉: chrife@safeco.com

Send this form to: CARSAL

TOTAL LOSS EVALUATION/SALVAGE REPORT

CLAIM # 212165291007

VEHICLE & VIN # 2000 buick park ave 1g4cw52k5y4208298

MILEAGE unknown - burned

VEHICLE OWNER [redacted]

Settlement Figures

First Payment			Second Payment	
ACV Amount/Pre-Tax		$18,566.00	Unused License	$0.00
Adjustment - Explain Below		$0.00		
Adjustment - Explain Below		$0.00		
Adjustment - Explain Below		$0.00		
ACV		$18,566.00	Title Transfer Fee	$0.00
Less Salvage	0.00%	$0.00	Misc Fees	$0.00
Sales Tax %	0.0%	$1,163.96	Salvage Holdback	$0.00
Misc Costs		$0.00	Tax on Salvage %	$0.00
Less Deductible		$50.00		
First Offer/Payment		$15,743.97	Second Payment	$3,985.99

Total w/ no deductions taken $19,729.96

- COLL (INSD) ☐
- APD (CLMT) ☐
- COMP(INSD) ☑
- THEFT (CPR TT) ☐
- THEFT (CPR TTR) ☐
- UM PD (INSD) ☐

Lienholder Information:
Insd says he has the title but that it is in Michigan.

SPECIAL INSTRUCTIONS ADJUSTMENT EXPLANATION

I have not issued any payments. Please issue all payments.. Also the vehicle is being held at COPART for GM to inspect (for subro). Nap Reyes (field rep) will imput the copart info into the file later today.

PLEASE INSURE CVO TOTAL & SALVAGE TABS ARE FILLED OUT CORRECTLY

If you have any questions or concerns, please contact us below:
SAFECO Salvage, PO Box 461, St. Louis, MO 63166-0461
Phone: 1-800-332-3226 (Contact Center)

FIGURE 1

EXTERIOR VIEW OF VEHICLE FROM FRONT

FIGURE 2

EXTERIOR VIEW OF VEHICLE FROM DRIVER'S SIDE

FIGURE 3

EXTERIOR VIEW OF VEHICLE FROM REAR

FIGURE 1

EXTERIOR VIEW OF VEHICLE FROM PASSENGER SIDE

FIGURE 5

INTERIOR VIEW OF FRONT PASSENGER COMPARTMENT FROM DRIVER'S SIDE

FIGURE 6

INTERIOR VIEW OF REAR PASSENGER COMPARTMENT FROM DRIVER'S SIDE

FIGURE 7

INTERIOR VIEW OF FRONT PASSENGER COMPARTMENT FROM PASSENGER SIDE

FIGURE 8

INTERIOR VIEW OF REAR PASSENGER COMPARTMENT FROM PASSENGER SIDE

FIGURE 9

VIEW OF THE ENGINE COMPARTMENT FROM THE FRONT

FIGURE 10

VIEW OF THE ENGINE COMPARTMENT FROM THE DRIVER'S SIDE

FIGURE 11

VIEW OF ENGINE COMPARTMENT FROM THE PASSENGER SIDE

FIGURE 12

VIEW OF THE FUEL SYSTEM AND THROTTLE BODY

FIGURE 13

VIEW OF THE FUEL INJECTION FUEL RAIL

FIGURE 14

VIEW OF FUEL INJECTOR 1 TOP

FIGURE 15

VIEW OF FUEL INJECTOR 1 BOTTOM

FIGURE 16

VIEW OF FUEL INJECTOR 2 TOP

FIGURE 17

VIEW OF FUEL INJECTOR 2 BOTTOM

FIGURE 18

VIEW OF FUEL INJECTOR 3 TOP

FIGURE 19

VIEW OF FUEL INJECTOR 3 BOTTOM

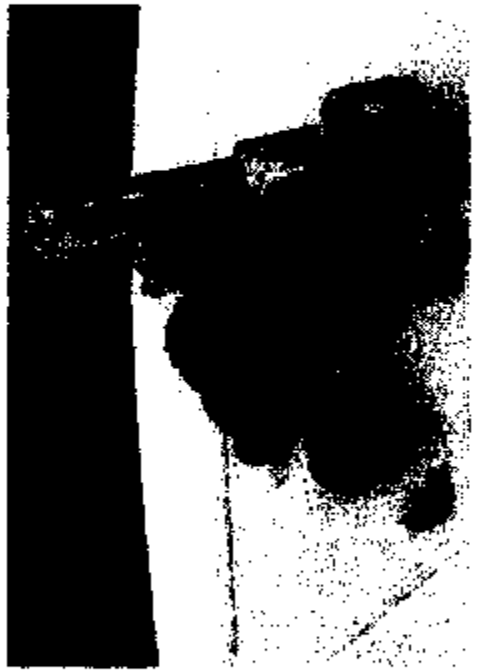

FIGURE 20

VIEW OF FUEL INJECTOR 4 TOP

FIGURE 21

VIEW OF FUEL INJECTOR 4 BOTTOM

FIGURE 22

VIEW OF FUEL INJECTOR 5 TOP

FIGURE 23

VIEW OF FUEL INJECTOR 5 BOTTOM

FIGURE 24

VIEW OF FUEL INJECTOR 6 TOP

FIGURE 25

VIEW OF FUEL INJECTOR 6 BOTTOM

James M. Wark & Associates, Inc.

Fire & Loss Consultants

[illegible]

January 14, 2003

Lori Rossell
Senior Claims Adjuster
Safeco Insurance Company
2055 Sugarloaf Circle
Duluth, GA 30097

RE: Invoice for Vehicle Examination
2000 Buick Park Avenue
VIN: 1G4CW52K5Y4208298
[redacted]
DOL: November 27, 2002
Safeco Insurance Company Claim No. 217 [illegible]5191007
Our Contract No. 12023279

Dear Ms. Rossell:

The attached invoice for professional services and expenses is submitted for payment. Your prompt attention to this invoice will be greatly appreciated. If you have any questions, please do not hesitate to contact us.

Sincerely,

JAMES M. WARK & ASSOCIATES, INC.

Matthew J. Wark
President

JAMES M. WARK & ASSOCIATES, INC.

FEDERAL ID NUMBER 59-3115700
6301 Johns Road, Suite 6
Tampa, FL 33634

Service Invoice
January 14, 2003

BILL TO:
Lori Rossell
Senior Claims Adjuster
Safeco Insurance Company
2015 Sugarloaf Circle
Duluth, GA 30097

2000 Buick Park Avenue
VIN: 1G4CW52K3Y4[illegible]
Insured: [redacted]
D/L: November 27, 2002
Safeco Insurance Company Claim No. 212165291007
Our Contract No. 12023271

DATE	ITEM	DESCRIPTION	HOURS	AMOUNT
[illegible]	RAU	Travel, vehicle examination, interview of insured and authorized for supervision	4.00	[illegible]
1/[illegible]	RAU	Preparation and submission of photographs	0.50	[illegible]
1/[illegible]	RAU	Review notes and photographs. Dictated report	1.00	[illegible]
1/[illegible]	WMW	Typed report and ship out	2.00	[illegible]
1/14/03	WMW	Report review and file supervision	0.50	[illegible]
		Services Total	12.00	1185.00

DATE	ITEM	DESCRIPTION		AMOUNT
[illegible]	RAU	Mileage		148.00
		Photographs		74.00
1/14/03		Postage		6.00
		Expenses Total		227.00
		Amount Due		$1,412.50

As of August 1, 1999, State of Florida, Department of Insurance, Div. of Licensing, Bureau of Insurance Investigation, Section 626.989(8) F.S. states that the Insurance Investigation Services, Section 626.989(8) F.S. states that the [illegible] Technical Assistance Advisement #TA-[illegible], regarding false and misleading statements, Rule 69B-[illegible], F.A.C., making that [illegible] in the performance of a certain service [illegible] investigation, is considered to be claims pay and subject to collection when they disputing and are in the [illegible] of a misleading or misleading an insurance claim.
on behalf of an insurance company or insurance adjuster for the [illegible]

James M. Wark & Associates, Inc.

Fire & Loss Consultants

[illegible]

January 14, 2003

Lori Russell
Senior Claims Adjuster
Safeco Insurance Company
2055 Sugarloaf Circle
Duluth, GA 30097

RE: Vehicle Examination
2000 Buick Park Avenue
VIN: 1G[illegible]
Insured: [illegible]
DA: November 27, 2002
Safeco Insurance Company Claim No. 7121652891007
Our Contract No. 12023275

Dear Ms. Russell:

In response to your December 3, 2002 request, James M. Wark & Associates, Inc. has examined a 2000 Buick Park Avenue, vehicle that was damaged by fire and which was reportedly owned by your insured, John Larry [illegible]

CONFIDENTIAL AND PRIVILEGED AND NON-PRESERVATIONAL
THIS IS A CONFIDENTIAL AND PRIVILEGED REPORT CONTAINING INVESTIGATIVE REPORTS AND OPINIONS INTENDED FOR THE USE OF THE CLIENT. RELEASE OF THIS REPORT TO ANY AGENCY, OTHER THAN THE CLIENT OR ITS REPRESENTATIVES, MUST BE ACCOMPLISHED ONLY AFTER AUTHORIZATION HAS BEEN OBTAINED FROM SAFECO INSURANCE COMPANY AND JAMES M. WARK & ASSOCIATES, INC.

On December 3, 2002, Mr. John Ledgan was contacted by Senior Fire Specialist Kenneth A. Urbanek via telephone (772)567-772[illegible]. Mr. Ledgan stated that at approximately 9:30am, November 27, 2002, his wife attempted to start the vehicle and she heard a small explosion. He stated that immediately after she heard the explosion she noticed smoke and fire coming from the hood area of the vehicle. He stated that he has had no problems with the vehicle and the most recent work on the vehicle was an oil change in September of 2002. He stated that he purchased the vehicle new from Ken Puckett Dealership in Vero Beach, Florida.

On December 3, 2002, the vehicle in question was examined at Ken Puckett Dealership, 1401 US Highway 1, Vero Beach, Florida, by Mr. Urbanek. During this examination, photographs were taken by Mr. Urbanek using a Minolta 400SI 35mm camera and 100-speed color film. The film has been processed for photographs, and some of these photographs are included in this report, with the remainder being on file at our Tampa, Florida office. No evidence was taken from the vehicle.

The vehicle in question is a 2000 Buick Park Avenue passenger vehicle, and reportedly the vehicle identification number was (G[illegible]CW52K5Y4208298. This vehicle was equipped with four matching tires with acceptable level of tread, and the engine and transmission were full of clean fluids.

Figures 1 through 4 are exterior views of the vehicle from the front, driver's side, rear, and passenger side, respectively. In a study of these figures, it can be seen that the vehicle sustained extensive fire damage to the front, hood, and grill area. This damage is consistent with a fire having originated in the engine compartment and extending laterally from the center of the hood to the front of the vehicle.

Figures 5 and 6 are interior views of the front passenger compartment from the driver's side and rear passenger compartment from the driver's side, while figures 7 and 8 are interior views of the front passenger compartment from the passenger side and rear passenger compartment from the passenger side respectively. As can be seen in these figures, the passenger compartment sustained virtually no fire damage; however, a light color of smoke was noticed by Mr. Urbanek during his examination.

Figures 9, 10, and 11 are views of the engine compartment from the front, driver's side, and passenger side, respectively. In a study of these figures, it can be seen that this area sustained extensive fire damage, and it was apparent that the fire originated in this area. A detailed examination of the engine compartment by Mr. Urbanek disclosed no apparent electrical malfunction with the wiring. Further examination by Mr. Urbanek to include burn patterns and damage gradients indicate that fire originated near the fuel system and throttle body of the vehicle.

Figure 12 is a view of the fuel injection system and throttle body, while figure 13 is a view of the fuel injection rail assembly. In a study of figure 12, it can be seen that this area of the engine compartment exhibited heavy oxidation to the area pointed out by the

arrow on this figure. It should be noted that the area in fuel injector post number 3, as marked in figure 13

Figures 14 through 25 are top and bottom views of the 6 fuel injectors, respectively. Each fuel injector is marked by a number and corresponds with the same number as marked in figure 13. A detailed examination of each fuel injector by Mr. Uchanski disclosed no apparent malfunction with the exception of fuel injector 3, which disclosed a discoloration to the fuel injector and the o-ring appeared to be deteriorated. This damage can be seen in figure 19.

Based on the investigation conducted as set forth in this report, it is the opinion of James M. Wark & Associates, Inc. that the November 27, 2001 fire which damaged a 2000 Buick Park Avenue passenger vehicle, operationally owned by your insured, John Lanigan, originated in the engine compartment and the most probable cause of the fire was a fuel leak in the fuel injection system.

As always, we appreciate the opportunity to be of assistance to you and Safeco Insurance Company. If we can be of further assistance to you on this or other matters, please feel free to contact us.

Sincerely,

JAMES M. WARK & ASSOCIATES, P.C.

Matthew J. Wark
for
Kenneth A. Uchanski
Senior Fire Specialist

ORIGINAL REPORT & 1 COPY
Lori Russell
Senior Claims Adjuster
Safeco Insurance Company
2855 Breakthrough Circle
Duluth, GA 30097

REPORT COPY
Our File

James M. Wark & Associates, Inc.

Fire & Loss Consultants

[redacted]

PHOTOGRAPHIC DOCUMENTATION

Vehicle Examination
2000 Buick Park Avenue
VIN: 1G4CW52K5Y4300258
insured: John Langan
D/L: November 27, 2002
Safeco Insurance Company Claim No. 212165291007
Our Contract No. 12023275
January 14, 2003

FOR

Lori Romell
Senior Claims Adjuster
Safeco Insurance Company
2855 Sugarloaf Circle
Duluth, GA 30097

(PART 2 OF 2)

Wark & Associates, Inc.

Fire & Loss Consultants

Florida License Number A-00-0001

◆◆◆

[illegible] Adam Road ◆ Suite [illegible] ◆ Tampa, FL [illegible]

Phone [illegible] ◆ Fax [illegible]

Fax Cover Sheet

Date: 1-29-03

Attn: Lori Roszard

Company: Sarco

Phone: ( )

Fax: ( )

From: Ken Unguert

RE: Claim # 2121652 9/007

Number of Pages including cover sheet: 2

Message: Copy of Invo per Email Phone Ave.

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PRODUCT RECALLS

& Manufacturers' Information

Investigation upgraded in General Motors sedan case

Bloomberg News reported in December 2002 that some 2.5 million General Motors (GM) sedans are being examined more closely for possible causes of engine fires.

According to the National Highway Traffic Safety Administration (NHTSA), the probe, which started in June 2002, has been upgraded and includes 1996 through 2000 models of the following vehicles: Buick Le Sabre, Park Avenue, Regal and Riviera; Chevrolet Monte Carlo; Oldsmobile 88, 98 and Cutlass; and Pontiac Bonneville and Grand Prix.

The Associated Press (AP) reported that NHTSA representatives said fires could result if the engine backfires during start-up and fractures the plastic intake manifold. NHTSA and GM have received more than 650 complaints about the problem.

Power equipment engines can have misroutedfuel lines

Tecumseh Products Company, Tecumseh, Michigan, is recalling about 25,000 engines used in various types and brands of outdoor power equipment. A misrouted fuel line in the engine can become damaged, allowing gasoline to leak, posing a fire hazard.

The recalled engines have model numbers HM80 80 through 110 and HM 80 through 100. The engines are found in the following: snow throwers, chipper-shredders, generators, pressure washers and wheeled leaf blowers. For a complete list of brand names, model/specifications of the engines and date sold, check *Fire Findings'* Web site at www.firefindings.com.

For information, call Tecumseh at (800) 271-4048, 8 a.m. to 7 p.m., ET, Monday through Friday or log onto the company's Web site at www.tecumsehpower.com.

Halloween candle holders spark recalls from three retailers

Kohl's, Target and Pottery Barn all announced recalls of Halloween candle holders this past quarter.

Kohl's Department Stores Inc., is recalling about 8,000 Halloween candle holders. The recalled Halloween glass candle holders are about 10 inches tall and are made of acrylic.

Information: Kohl's, (800) 694-0547, 8:30 a.m. to 5:00 p.m., CT, Monday through Friday; or visit the Web site www.kohls.com.

Target Corporation is recalling about 26,000 ceramic Jack-O-Lanterns. The Jack-O-Lanterns are shaped like a pumpkin and are 5 inches tall, 6 inches wide and 3 inches deep.

Information: Target, (800) 440-0680, anytime, or visit the Web site www.target.com.

Pottery Barn is recalling about 11,500 Halloween tree tea-light candle holders. The black wire "Scary Tree Tea-Light Holder" is about 18 inches high and holds six tea-light candles in orange glass pots.

Information: Pottery Barn, (800) 699-0449, 7 a.m. to 5 p.m., PT, Monday through Saturday, or visit the Web site www.potterybarn.com.

All Halloween candle holders being recalled were sold this fall of 2002.

Another recent recall:

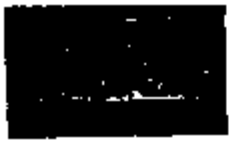
- Brother International Corporation, Brother multifunction printers and laser printers (400,000).

The printers can overheat, posing a fire hazard. The recall involves Brother laser printers with model numbers HL-1040, HL-1050 and HL-1070, plus multifunction printers with model number MFC-P2000.

Retailers, dealers and office supply stores nationwide sold the printers from June 1997 through December 2000.

Information: Brother, (866) 236-6835, 9 a.m. to 7:30 p.m., ET, Monday through Friday or visit the Web site www.brother.com/recall. FF

FIRE FINDINGS' goal is to provide you with the most practical, current and useful source of fire origin and cause information.



Publisher: Mary E. Cobb

Editor: Jack L. Sanderson

For subscription information, call (616) 983-3110; fax (616) 983-7323

e-mail: info@firefindings.com; or check out Web site: http://www.firefindings.com.

To submit articles, write 616 Main Street, P.O. Box 43, St. Joseph, Michigan, 49085.

Please note
Effective February 2003
our area code is (269).

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FIRE FINDINGS (USPS 081-447) is published quarterly by Fire Findings, L.L.C., 616 Main Street, P.O. Box 43, St. Joseph, Michigan, 49085. The subscription price is $45 per year in the United States and its possessions. Canada, add $5 per year. Other countries, add $25. Periodicals postage paid at St. Joseph, Michigan.

POSTMASTER: Send Change of Address to Fire Findings, 616 Main Street, P.O. Box 43, St. Joseph, MI 49085.

Lin. Roszell 678-417-3172

12/05/2002 AT 03:54 PM 212165291007-001
51[redacted]

SAFECO INSURANCE COMPANY
FLORIDA
2201 LOUTIEN WAY
SUITE 300
MAITLAND, FL 32751
(407)496-0346 FAX: (407)265-1568

SUPPLEMENT OF RECORD 1 WITH SUMMARY

WRITTEN BY: NAP REYES # 12/05/2002 03:53 PM
ADJUSTER: LORROS #

INSURED: [redacted]
OWNER:
ADDRESS: [redacted]T
OTHER:
DAY: (231)256-9164

CLAIM #212165291007-001
POLICY # [redacted]
DATE OF LOSS: 11/27/2002 AT 09:30 AM
TYPE OF LOSS: COMPREHENSIVE
POINT OF IMPACT: 12. FRONT

INSPECT 1401 US HWY 1 VERO B OTHER
LOCATION: BACH FL 32960

REPAIR DAYS TO REPAIR
FACILITY: LICENSE #

200[redacted]UIC PARK AVENUE 6-3.8L-FI 4D SED WHITE INT:BLUE
VI[redacted]G4CW52K5Y4208298 LIC: UNK PROD DATE: ODOMETER: UNK

AIR CONDITIONING	REAR DEFOGGER	TILT WHEEL
CRUISE CONTROL	TELESCOPIC WHEEL	INTERMITTENT WIPERS
AUTO LEVEL	CLIMATE CONTROL	KEYLESS ENTRY
STEERING WHEEL CONTROLS	DUAL MIRRORS	CUSTOM INTERIOR
ROOF CONSOLE	PADDED LANDAU ROOF	CLEAR COAT PAINT
POWER STEERING	POWER BRAKES	POWER WINDOWS
POWER LOCKS	POWER DRIVER SEAT	POWER PASSENGER SEAT
POWER ANTENNA	POWER MIRRORS	POWER TRUNK/TAILGATE
AM RADIO	FM RADIO	STEREO
SEARCH/SEEK	ANTI-LOCK BRAKES (4)	AUTO RESTRAINT SYSTEM
DRIVER AIR BAG	PASSENGER AIR BAG	FRONT SIDE IMPACT AIR BAG
4 WHEEL DISC BRAKES	LEATHER SEATS	SPLIT BENCH SEATS
AUTOMATIC TRANSMISSION	OVERDRIVE	ALUMINUM/ALLOY WHEELS

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		FRONT BUMPER				
2		O/H BUMPER ASSY			2.0	
3**	REPL	A/M BUMPER COVER	1	251.00	INCL.	2.8
4		ADD FOR CLEAR COAT				1.1
5		ADD FOR FOG LAMPS			0.4	
6**	REPL	A/M ENERGY ABSORBER	1	68.00	INCL.	
7**	REPL	A/M IMPACT BAR	1	169.00	INCL.	
8	REPL	RT IMPACT BAR MOUNT BRACKET	1	30.71	INCL.	
9	REPL	LT IMPACT BAR MOUNT BRACKET	1	30.71	INCL.	
10	REPL	RT SIDE MOLDING	1	36.27	INCL.	

SUPPLEMENT OF RECORD 1 WITH SUMMARY
2000 BUIC PARK AVENUE 6-3.8L-FI 4D SED WHITE INT:BLUE

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
11	REPL	LT SIDE MOLDING	1	36.27	INCL.	
12	REPL	AIR DEFLECTOR	1	44.88	0.3	
13	REPL	LICENSE BRACKET	1	10.07	0.2	
14		FRONT LAMPS				
15		O/H RAD SUPPORT			S 10.0	
16	REPL	RT HEADLAMP ASSY	1	369.70	INCL.	
17		AIM HEADLAMPS			0.4	
18	REPL	LT HEADLAMP ASSY	1	369.70	INCL.	
19	REPL	RT PARK/TURN LAMP	1	45.70	INCL.	
20	REPL	LT PARK/TURN LAMP	1	45.70	INCL.	
21	REPL	RT SOCKET PARK/SIGNAL	1	38.44	0.2	
22	REPL	LT SOCKET PARK/SIGNAL	1	38.44	0.2	
23	REPL	RT SOCKET SIDE MARKER	1	59.82	0.2	
24	REPL	LT SOCKET SIDE MARKER	1	59.82	0.2	
25	REPL	RT BULB PARK/SIGNAL	1	0.62	0.2	
26	REPL	LT BULB PARK/SIGNAL	1	0.62	0.2	
27	REPL	RT BULB SIDE MARKER	1	2.52	0.2	
28	REPL	LT BULB SIDE MARKER	1	2.52	0.2	
29		COOLING				
30		REFINISH COMPONENTS				1.2
	REPL	UPPER TIE BAR	1	34.58	SINCL.	INCL.
		EVACUATE & RECHARGE			M 1.4	
33		REFRIGERANT RECOVERY			M 0.4	
34	REPL	RT UPPER TIE BAR EXTENSION	1	92.24		
35	REPL	LT UPPER TIE BAR EXTENSION	1	91.93		
36	REPL	RT MOUNT BRACKET LAMP & HOOD BUMPER	1	34.75		
37	REPL	LT MOUNT BRACKET LAMP & HOOD BUMPER	1	34.75		
38	REPL	LOWER TIE BAR	1	29.39	SINCL.	INCL.
39	REPL	RT LOWER TIE BAR BRACE	1	32.54	SINCL.	
40	REPL	LT LOWER TIE BAR BRACE	1	32.54	SINCL.	
41	REPL	RT LOWER TIE BAR EXTENSION	1	19.53	SINCL.	
42	REPL	LT LOWER TIE BAR EXTENSION	1	19.93	SINCL.	
43	REPL	RADIATOR W/A/C CONDENSER	1	600.67	MINCL.	
44	REPL	RT RADIATOR UPPER MOUNT	1	3.66		
45	REPL	LT RADIATOR UPPER MOUNT	1	3.66		
46	REPL	RT RADIATOR LOWER INSULATOR	1	3.86		
47	REPL	LT RADIATOR LOWER INSULATOR	1	3.86		
48**	REPL	A/M RADIATOR CAP	1	7.82		
49	REPL	RECOVERY TANK	1	14.50	M 0.4	
50	REPL	RESERVOIR CAP	1	4.08		
51	REPL	OVERFLOW HOSE	1	8.29	M 0.3	
52**	REPL	A/M UPPER HOSE	1	22.99	M 0.5	
53		DEDUCT FOR OVERLAP			-0.3	
54	REPL	UPPER HOSE CLAMP	1	5.50		
55	REPL	LOWER HOSE	1	15.46	M 0.7	
		DEDUCT FOR OVERLAP			-0.4	

SUPPLEMENT OF RECORD 1 WITH SUMMARY
2000 BUIC PARK AVENUE 6-3.8L-FI 4D SED WHITE INT:BLUE

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
57	REPL	LOWER HOSE CLAMP	1	3.61		
58	REPL	THERMOSTAT HSNG	1	16.51		
59	REPL	THERMOSTAT	1	9.25		
60	REPL	LEVEL SENSOR	1	57.79		
61	REPL	LOWER SHIELD	1	44.85	INCL.	
62	REPL	SPLASH SHIELD ENGINE RIGHT SIDE	1	6.84	INCL.	
63	REPL	LOWER SHIELD RETAINER	1	0.68		
64	REPL	RT FAN ASSY	1	139.07	M 0.4	
65	REPL	FAN SHROUD 2ND DESIGN	1	89.84	INCL.	
66	REPL	SERPENTINE BELT	1	34.76	M 1.0	
67	REPL	BELT TENSIONER	1	164.91	M 1.3	
68	REPL	BELT TENSIONER BOLT	1	0.91		
69	REPL	MOUNT BRACKET BELT TENSIONER	1	115.79		
70	REPL	WATER PUMP ASSY	1	108.98	MINCL.	
71	REPL	WATER PUMP ASSY GASKET	1	7.50		
72	REPL	WATER PUMP ASSY BOLT	1	3.76		
73	REPL	PULLEY	1	14.84	MINCL.	
74		DEDUCT FOR OVERLAP			-0.5	
75	REPL	PULLEY BOLT	1	0.87		
		AIR CONDITIONER & HEATER				
	REPL	CONDENSER	1	245.44	MINCL.	
78	REPL	CONDENSER SEAL UPPER	1	9.76		
79	REPL	RT CONDENSER SEAL SIDE	1	3.09		
80	REPL	LT CONDENSER SEAL SIDE	1	3.31		
81	REPL	CONDENSER SEAL LOWER	1	9.76		
82	REPL	COMPRESSOR	1	559.87	M 1.2	
83		DEDUCT FOR OVERLAP			-0.5	
84	REPL	COMPRESSOR MOUNT BRACKET	1	40.26		
85	REPL	BEARING	1	33.00		
86	REPL	DEHYDRATOR	1	65.72	M 0.5	
87	REPL	HOSE & TUBE ASSY	1	119.77	MINCL.	
88	REPL	EVAPORATOR TUBE	1	44.93	M 0.8	
89	REPL	AC TUBE DEHYDRATOR	1	32.51	MINCL.	
90		DEDUCT FOR OVERLAP			INCL.	
91	REPL	BRACKET AC LINE	1	3.78		
92	REPL	ORIFICE W/CRIMP AT TUBE	1	6.06		
93	REPL	PRESSURE VALVE HIGH SIDE	1	12.39		
94	REPL	PRESSURE VALVE LOW SIDE	1	9.15		
95	REPL	PRESSURE VALVE CAP HIGH SIDE	1	6.06		
96	REPL	PRESSURE VALVE CAP LOW SIDE	1	6.06		
97	REPL	UPPER CASE	1	33.27	M 3.5	
98	REPL	LOWER CASE	1	33.27	M 4.0	
99	REPL	EVAPORATOR CORE	1	226.36	M 3.8	
100	REPL	EVAPORATOR CORE SEAL	1	10.07		
101	REPL	FILTER AIR	1	36.15		
102	REPL	FILTER EVAP.AIR	1	5.41		
[illegible]	REPL	FILTER RETAINER	1	3.80		

SUPPLEMENT OF RECORD 1 WITH SUMMARY
2000 BUIC PARK AVENUE 6-3.8L-FI 4D SED WHITE INT:BLUE

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
104	REPL	CASE MODE VALVE	1	27.42		
105	REPL	VALVE BLEND	1	13.25		
106	REPL	VALVE DEFROST	1	17.66		
107	REPL	RT VALVE TEMPERATURE	1	17.21		
108	REPL	LT VALVE TEMPERATURE	1	17.21		
109	REPL	VALVE MODE	1	12.33		
110	REPL	VALVE AIR INLET FRONT	1	3.75		
111	REPL	VALVE AIR INLET REAR	1	15.50		
112	REPL	AIR INLET CASE	1	16.09		
113	REPL	ACTUATOR AIR INLET	1	58.87		
114	REPL	RT ACTUATOR TEMPERATURE	1	139.65		
115	REPL	LT ACTUATOR TEMPERATURE	1	97.04		
116	REPL	HEATER CORE	1	86.02	M 1.3	
117	REPL	HEATER CORE SEAL UPPER	1	3.88		
118	REPL	HEATER CORE SEAL LOWER	1	3.88		
119	REPL	HEATER CORE SEAL HORIZONTAL	1	3.88		
120	REPL	HEATER CORE SEAL TUBE	1	10.10		
121	REPL	HEATER CORE STRAP	1	3.88		
122**	REPL	RECOND COVER	1	43.27*	1.0*	
123	REPL	COVER INSULATOR	1	9.81		
1[illegible]	REPL	SHIELD	1	15.95		
[illegible]	REPL	VACUUM HARNESS	1	104.32		
126	REPL	DRAIN TUBE	1	3.88		
127	REPL	BLOWER MOTOR	1	177.60	M 0.6	
128	REPL	CONTROL MODULE	1	122.83	M 0.7	
129*	REPL	LT CONDENSER BRACKET	1	22.00*	1.0*	
130*	REPL	RT CONDENSER BRACKET	1	22.00*	1.0*	
131		HOOD & GRILLE				
132	REPL	HOOD PARK AVENUE	1	547.63	1.5	3.0
133		ADD FOR CLEAR COAT				1.2
134		ADD FOR UNDERSIDE(COMPLETE)				1.5
135	REPL	INSULATOR	1	74.61	INCL.	
136	REPL	INSULATOR RETAINER	1	1.35	INCL.	
137	REPL	RT ASSIST CYLINDER	1	35.91	0.3	
138	REPL	LT ASSIST CYLINDER	1	35.91	0.3	
139	REPL	SEAL FRONT	1	12.71	INCL.	
140	REPL	SEAL REAR	1	9.15	INCL.	
141	REPL	RT SEAL CORNER	1	7.18	INCL.	
142	REPL	LT SEAL CORNER	1	7.18	INCL.	
143	REPL	RT SEAL FENDER	1	19.07	0.2	
144	REPL	LT SEAL FENDER	1	19.07	0.2	
145	REPL	LATCH	1	32.66	0.2	
146	REPL	STRIKER	1	6.48	INCL.	
147	REPL	LATCH SUPPORT	1	27.36	INCL.	
148**	REPL	A/M SENSOR AMBIENT TEMPERATURE	1	13.99	0.3	
149	REPL	RELEASE CABLE W/HANDLE	1	35.09	1.5	
150	REPL	RELEASE CABLE RETAINER	1	3.76		
15[illegible]	REPL	RT HINGE HOOD SIDE	1	9.69	0.2	0.3

SUPPLEMENT OF RECORD 1 WITH SUMMARY
2000 BUIC PARK AVENUE 6-3.8L-FI 4D SED WHITE INT:BLUE

NO.	OP.	DESCRIPTION	QTY	NET. PRICE	LABOR	PAINT
152	REPL	LT HINGE HOOD SIDE	1	9.69	0.2	0.3
153	REPL	RT HINGE BODY SIDE	1	17.84	0.2	0.3
154	REPL	LT HINGE BODY SIDE	1	17.84	0.2	0.3
155	REPL	UNDER HOOD LAMP	1	12.90	INCL.	
156	REPL	BULB	1	1.64	0.1	
157	REPL	HOOD ORNAMENT PARK AVENUE	1	79.06	0.2	
158	REPL	HOOD ORNAMENT RETAINER	1	3.73		
159	REPL	GRILLE PARK AVENUE	1	117.97	INCL.	
160	REPL	EMBLEM	1	14.54	INCL.	
161		FENDER				
162	REPL	RT FENDER	1	319.02	2.0	2.0
163		OVERLAP MAJOR ADJ. PANEL				-0.4
164		ADD FOR CLEAR COAT				0.3
165		ADD FOR EDGING				0.5
166		DEDUCT FOR OVERLAP			-0.3	
167	REPL	LT FENDER	1	319.02	2.0	2.0
168		OVERLAP MAJOR ADJ. PANEL				-0.4
169		ADD FOR CLEAR COAT				0.3
170		ADD FOR EDGING				0.5
171		DEDUCT FOR OVERLAP			-0.3	
[illegible]	REPL	RT FENDER LOWER REINF	1	10.26		
[illegible]	REPL	LT FENDER LOWER REINF	1	10.26		
174	REPL	RT SPLASH SHIELD	1	18.24	INCL.	
175	REPL	LT SPLASH SHIELD	1	18.24	INCL.	
176	REPL	RT FRONT EXTN	1	13.12	0.3	
177	REPL	LT FRONT EXTN	1	13.12	0.3	
178		RPL APRON & RAIL RT			$ 15.5	
179	REPL	RT APRON PANEL	1	300.31	$INCL.	1.2
180		OVERLAP MAJOR NON-ADJ. PANEL				-0.2
181		DEDUCT FOR OVERLAP			-1.5	
182		RPL APRON & RAIL LT			$ 15.5	
183	REPL	LT APRON PANEL	1	300.31	$INCL.	1.2
184		OVERLAP MAJOR NON-ADJ. PANEL				-0.2
185		DEDUCT FOR OVERLAP			-1.5	
186	REPL	RT OUTER RAIL	1	12.75	$INCL.	0.5
187		OVERLAP MINOR PANEL				-0.2
188	REPL	LT OUTER RAIL	1	12.75	$INCL.	0.5
189		OVERLAP MINOR PANEL				-0.2
190	REPL	RT CENTER RAIL	1	43.52	$INCL.	
191	REPL	LT CENTER RAIL	1	43.52	$INCL.	
192	REPL	RT LOWER RAIL	1	1052.33	$INCL.	1.0
193		OVERLAP MAJOR NON-ADJ. PANEL				-0.2
194	REPL	LT LOWER RAIL	1	1052.33	$INCL.	1.0
195		OVERLAP MAJOR NON-ADJ. PANEL				-0.2
196	REPL	RT MOUNT BRACKET FENDER UPPER	1	52.02	0.2	
197	REPL	LT MOUNT BRACKET FENDER UPPER	1	52.02	0.2	
198	REPL	RT MOUNT BRACKET HEADLAMP & FENDER	1	39.00	0.2	

SUPPLEMENT OF RECORD 1 WITH SUMMARY
2000 BUIC PARK AVENUE 6-3.8L-FI 4D SED WHITE INT:BLUE

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE		LABOR	PAINT
199	REPL	LT MOUNT BRACKET HEADLAMP & FENDER	1	39.00		0.2	
200	REPL	RT SUSP SUPPORT	1	59.79		0.2	
201	REPL	LT SUSP SUPPORT	1	59.79		0.2	
202		ELECTRICAL					
203	REPL	BATTERY TRAY	1	22.05		0.2	
204	REPL	POSITIVE CABLE	1	66.51	M	0.5	
205	REPL	NEGATIVE CABLE	1	104.00	M	0.4	
206*	REPL	QUAL RECY PARTS ALTERNATOR +20%	1	72.00	M	0.5*	
207	REPL	MOUNT BRACKET W/TENSION PULLEY	1	164.91			
208*	REPL	QUAL RECY PARTS STARTER W/O SUPERCHARGER +20%	1	42.00	M	0.7*	
209**	REPL	A/M IGNITION COIL W/O SUPERCHARGER	1	46.99	M	0.4	
210**	REPL	A/M COIL MODULE	1	229.00	M	0.5	
211*	REPL	QUAL RECY PARTS PCM +20%	1	60.00	M	0.5*	
212	REPL	PLUG WIRE SET W/O SUPERCHARGER	1	43.56			
213	REPL	SPARK PLUG	1	8.43			
214	REPL	HORN A NOTE	1	37.86		0.2	
[illegible]*	REPL	A/M HORN RELAY	1	14.99			
[illegible]	REPL	ABS PUMP ASSY W/O TRACTION CONTROL W/O ACTIVE BRAKE CONTROL	1	538.44	M	1.1	
217	REPL	CONTROL MODULE W/O TRACTION CONTROL W/O REMINDER PKG	1	408.90	M	0.6	
218	REPL	MODULE	1	237.10	M	0.5	
219	REPL	BATTERY 72 MONTH 78A-72 B25%	1	86.62	MINCL.		
220		ENGINE / TRANSAXLE					
221	REPL	AIR CLEANER ASSY W/O SUPERCHARGER	1	229.71	MINCL.		
222	REPL	CRNKSHFT BALANCE W/O SUPERCHARGER	1	140.35	M	1.0	
223	REPL	TIMING COVER	1	204.72	M	4.0	
224	REPL	OIL PAN	1	132.46	M	1.2	
225	REPL	OIL PAN GASKET	1	15.54			
226	REPL	RT VALVE COVER W/O SUPERCHARGER	1	55.02	M	1.0	
227	REPL	MOTOR MOUNT	1	108.93	M	2.6	
228	REPL	FRONT MOUNT	1	133.33	M	1.2	
229	REPL	REAR MOUNT	1	52.63	M	1.0	
230	REPL	R&I ENGINE/TRANS	1		M	8.3	
231		TRANSMISSION					
232	REPL	TRANS PAN	1	40.35	M	1.0	
233	REPL	PAN GASKET	1	35.09			
234	REPL	FILTER	1	17.54			
235		EXHAUST SYSTEM					
236	REPL	RT EXHAUST MANIFOLD FEDERAL	1	248.85	M	1.9	
[illegible]	REPL	LT EXHAUST MANIFOLD FEDERAL	1	126.57	M	1.2	

SUPPLEMENT OF RECORD 1 WITH SUMMARY
2000 BUIC PARK AVENUE 6-3.8L-FI 4D SED WHITE INT:BLUE

NO.	OP.	DESCRIPTION	QTY	NET. PRICE		LABOR	PAINT
238	REPL	HEAT SHIELD CONVERTER	1	23.49	M	0.3	
239	REPL	RT HEAT SHIELD REAR PIPE	1	8.53	M	0.3	
240	REPL	LT HEAT SHIELD REAR PIPE	1	8.53	M	0.3	
241		WINDSHIELD					
242	REPL	WINDSHIELD GM W/O HEAD UP DISPLAY	1	292.98		2.5	
243	REPL	URETHANE KIT	1	52.16			
244	REPL	WEATHERSTRIP	1	3.73			
245	REPL	WIPER MOTOR	1	404.60	M	1.0	
246	REPL	WASHER PUMP	1	63.76			
247	REPL	HOSE	1	10.18			
		SUBTOTALS ==>		15894.39		112.4	21.0

LINE 206: DAMAGE HOURS: 0 SUPPLIERS PART DESCRIPTION: ALTERNATOR; 9-00,3.8
LINE 208: DAMAGE HOURS: 0 SUPPLIERS PART DESCRIPTION: STARTER;
3-01,3.8,CUSTM,W/O SUPERCHARGER
LINE 211: DAMAGE HOURS: 0 SUPPLIERS PART DESCRIPTION: GM11977 9380717 06-05-02
RMG,ECM CONT (PROGRAMMABLE), (LEFT FRONT OF

PARTS			15894.39
PARTS DISCOUNT	$14550.36	-10.0%	-1455.04
BODY LABOR	112.4 HRS	@$ 32.00/HR	3596.80
PAINT LABOR	21.0 HRS	@$ 32.00/HR	672.00
PAINT SUPPLIES			350.00
SUBTOTAL			$19059.15
SALES TAX	$19058.15	@ 7.0000%	1334.07
TOTAL COST OF REPAIRS			$20392.22
ADJUSTMENTS:			
DEDUCTIBLE			50.00
BATTERY 72 MONTH 78A-72 $25%			23.17
TOTAL ADJUSTMENTS			$ 73.17
NET COST OF REPAIRS			$20319.05

ESTIMATE CALCULATED USING A SPECIFIC USER THRESHOLD AMOUNT FOR THE PAINT AND MATERIAL COST.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES THAT APPLY TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER, DISTRIBUTOR, OR INSURER OF THESE PARTS.

SUPPLEMENT OF RECORD 1 WITH SUMMARY
2000 BUIC PARK AVENUE 6-3.8L-FI 4D SED WHITE INT:BLUE

RECYCLED PART COSTS BASED ON INFORMATION PROVIDED BY CAR-PART.COM. FOR ASSISTANCE, CALL CCC AT 800-637-8511.

ESTIMATE BASED ON MOTOR CRASH ESTIMATING GUIDE. UNLESS OTHERWISE NOTED ALL ITEMS ARE DERIVED FROM THE GUIDE DR1AS97 DATABASE DATE 12/2002 AND THE PARTS SELECTED ARE OEM-PARTS MANUFACTURED BY THE VEHICLES ORIGINAL EQUIPMENT MANUFACTURER. ASTERISK (*) OR DOUBLE ASTERISK (**) INDICATES THAT THE PARTS AND/OR LABOR INFORMATION PROVIDED BY MOTOR MAY HAVE BEEN MODIFIED OR MAY HAVE COME FROM AN ALTERNATE DATA SOURCE. NON-ORIGINAL EQUIPMENT MANUFACTURER AFTERMARKET PARTS ARE DESCRIBED AS AM OR QUAL REPL PARTS. USED PARTS ARE DESCRIBED AS LKQ, QUAL RECY PARTS, RCY, OR USED. RECONDITIONED PARTS ARE DESCRIBED AS RECON. RECORED PARTS ARE DESCRIBED AS RECORE. NAGS PART NUMBERS AND PRICES ARE PROVIDED FROM NATIONAL AUTO GLASS SPECIFICATIONS, INC. POUND SIGN (#) ITEMS INDICATE MANUAL ENTRIES.

PATHWAYS - A PRODUCT OF CCC INFORMATION SERVICES INC.

12/05/2002 AT 03:54 PM 212165291007-001
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SUPPLEMENT OF RECORD 1 WITH SUMMARY
2000 BUIC PARK AVENUE 6-3.8L-FI 4D SED WHITE INT:BLUE

PARTS		0.00
SUBTOTAL	$	0.00

ESTIMATE	20392.22	NAP REYES
SUPPLEMENT S1	0.00	NAP REYES
WORKFILE TOTAL	$20392.22	

TOTAL ADJUSTMENTS $ 73.17
NET COST OF REPAIRS $20319.05

ESTIMATE CALCULATED USING A PRESET USER THRESHOLD AMOUNT FOR THE PAINT AND MATERIAL COST.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES THAT APPLY TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER, DISTRIBUTOR, OR INSURER OF THESE PARTS.

RECYCLED PART COSTS BASED ON INFORMATION PROVIDED BY CAR-PART.COM. FOR ASSISTANCE, CALL CCC AT 800-637-8511.

ESTIMATE BASED ON MOTOR CRASH ESTIMATING GUIDE. UNLESS OTHERWISE NOTED ALL ITEMS ARE DERIVED FROM THE GUIDE DR1A897 DATABASE DATE 12/2002 AND THE PARTS SELECTED ARE OEM-PARTS MANUFACTURED BY THE VEHICLES ORIGINAL EQUIPMENT MANUFACTURER. ASTERISK (*) OR DOUBLE ASTERISK (**) INDICATES THAT THE PARTS AND/OR LABOR INFORMATION PROVIDED BY MOTOR MAY HAVE BEEN MODIFIED OR MAY HAVE COME FROM AN ALTERNATE DATA SOURCE. NON-ORIGINAL EQUIPMENT MANUFACTURER AFTERMARKET PARTS ARE DESCRIBED AS AM OR QUAL REPL PARTS. USED PARTS ARE DESCRIBED AS LKQ, QUAL RECY PARTS, RCY, OR USED. RECONDITIONED PARTS ARE DESCRIBED AS RECON. RECORED PARTS ARE DESCRIBED AS RECORE. NAGS PART NUMBERS AND PRICES ARE PROVIDED FROM NATIONAL AUTO GLASS SPECIFICATIONS, INC. POUND SIGN (#) ITEMS INDICATE MANUAL ENTRIES.

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SUPPLEMENT OF RECORD 1 WITH SUMMARY
2000 BUIC PARK AVENUE 6-3.8L-FI 4D SED WHITE INT:BLUE

RECYCLED PART SUPPLIERS

LINE	LINE DESCRIPTION		PRICE
208	QUAL RECY PARTS STARTER W +20%	STOCK NO.: 020662	$ 42.00
211	QUAL RECY PARTS PCM +20%	STOCK NO.: 020750	$ 60.00
	JIM'S AUTO SALVAGE 3900 CEMETERY RD. SEBRING, FL 33870	(800)282-4620 CALE REED	
206	QUAL RECY PARTS ALTERNATO +20%	STOCK NO.: 201841	$ 72.00
	MIAMI PARTS 2470 N.W. 151 ST. OPA LOCKA, FL 33054	(800)644-4788 DWAYNE DUKE	

SUPPLEMENT OF RECORD 1 WITH SUMMARY
2000 BUIC PARK AVENUE 6-3.8L-FI 4D SED WHITE INT:BLUE

ALTERNATE PARTS SUPPLIERS

3	A/M BUMPER COVER	PART NO.	GM1000527	PRICE 261.00
7	A/M IMPACT BAR	PART NO.	GM1006384	PRICE 169.00

KEYSTONE W/O SHEET METAL (800)448-2677
2700 REEVES STREET (334)794-6674
DOTHAN, AL 36303

KEYSTONE W/O SHEET METAL (800)962-2036
3320 VINELAND RD. SUITE D2 (407)425-7531
ORLANDO, FL 32811

KEYSTONE W/O SHEET METAL (800)794-5212
940 WEST 13TH ST.
RIVIERA BEACH, FL 33404

KEYSTONE W/O SHEET METAL (800)282-0181
6617 ULMERTON ROAD (813)531-3577
LARGO, FL 34641

6	A/M ENERGY ABSORBER	PART NO.	GM1070176	PRICE 68.00

[illegible]YSTONE W/O SHEET METAL (800)431-2677
[illegible]75 MICHIGAN AVE. (334)479-1414
MOBILE, AL 36615

46	A/M RADIATOR CAP	PART NO.	SK 7031447	PRICE 7.82
52	A/M UPPER HOSE	PART NO.	EBH8961	PRICE 22.99
86	DEHYDRATOR	PART NO.	TEM261253	PRICE 65.72
148	A/M SENSOR AMBIENT TEMPERAT	PART NO.	ECHTS4025	PRICE 13.99
209	A/M IGNITION COIL W/O SUPER	PART NO.	ECHIC19	PRICE 46.99
210	A/M COIL MODULE	PART NO.	ECHTP414	PRICE 229.00
215	A/M HORN RELAY	PART NO.	ECHAR167	PRICE 14.99

NAPA (800)LET-NAPA
2999 CIRCLE 75 PARKWAY
ATLANTA, GA 30339

SUPPLEMENT OF RECORD 1 WITH SUMMARY
2000 BUIC PARK AVENUE 6-3.8L-FI 4D SED WHITE INT:BLUE

ALTERNATE PARTS USAGE

AFTERMARKET PARTS

AFTERMARKET SELECTION METHOD: AUTOMATICALLY LIST

NO. OF TIMES USER WAS NOTIFIED THAT AN AFTERMARKET PART WAS AVAILABLE: 31

NO. OF AFTERMARKET PARTS THAT APPEAR IN THE FINAL ESTIMATE: 9

RECYCLED PARTS

NO. OF TIMES USER WAS NOTIFIED THAT A RECYCLED PART WAS AVAILABLE: 5

NO. OF RECYCLED PARTS THAT APPEAR IN THE FINAL ESTIMATE: 3

Safeco Insurance CO. (800)332-322
2201 Lu[illegible]n Way/Suite 300
Maitland, FL 32751

DATE OF VALUATION: 12/06/2002 VALUATION#: 30164908
CLAIM REPRESENTATIVE: Lorros CLAIM #: 212165291007-001
INSURED'S NAME: [redacted] DATE OF LOSS: 11/27/2002

INFORMATION ABOUT YOUR VALUATION

Safeco Insurance Company has selected CCC Information Services to provide a fair and accurate market value for your 2000 Buick Park Avenue 4 door Sedan. CCC provides local market values for over 1.7 million automobiles, trucks, recreational vehicles, heavy equipment, and marine craft each year.

CCC's values take into consideration all aspects affecting the value of a vehicle, including its age, mileage, options, and condition. Since its founding in 1980, CCC has valued over 26.5 million vehicles for insurance companies, banks, and government agencies.

CCC establishes vehicle valuations by physically inspecting vehicles for sale at local auto dealers in your area, researching local newspapers and automobile publications and storing this information in a state-of-the-art database. This database allows CCC to continuously track the local market value of your vehicle. CCC's vehicle database contains specific local market information for more than 400 areas across North America. CCC Field Inventory Representatives regularly inspect more than 600,000 vehicles from over 4,000 auto dealers while maintaining 2.5 million vehicle advertisements published in more than 1,500 newspapers and other local publications.

CCC's exclusive VINguard system utilizes the Vehicle Identification Number from your vehicle to accurately identify your vehicle. VINguard has determined your vehicle to be a 2000 Buick Park Avenue 4 door sedan with a 6 cylinder 3.8 liter engine. The primary valuation database used for your valuation was Melbourne, FL. CCC also searched 9 additional adjacent local ma[illegible] databases in your area. CCC maintains a database of inspected dealer ve[illegible]es from 288 dealers in your area, consisting of 42,363 inspected dealer vehicles. CCC processes advertisements from 146 publications in your area including 143,150 locally advertised vehicles. Based on the fair market value of your 2000 Buick Park Avenue 4 door Sedan in Vero Beach, FL, a settlement amount of $19,729.96 is recommended.

Your valuation has been prepared in accordance with the laws of your state.

SAFECO INSURANCE CO.
2201 LUCIEN WAY/SUITE 300
MAITLAND, FL 32751
(800) 332-3226

User id: 20650 Valuation - Request: 30164908 12/06/2002 16:32

Adjuster name:	LORROS	Loss date:	11/27/2002
Adjuster id:	MAFREY	VIN:	1G4CW52K5Y4208298
Claim reference:	212165291007-001	Claims class:	CPR
Insured:	LARIGAN	Owner:	JOHN & JEA LARIGAN

VINguard

	Insurer Description	VINguard Analysis
Year	2000	2000
Make	Buick	Buick
Model	Park Avenue	Park Avenue
	CW5	CW5
Body style	4d Sed	4d Sed
Engine	6-3.81-Fi	6-3.81-Fi
Trans	Automatic Transmission Overdrive	

Restraints AIR BAGS (DRIVER+PASS.) Air Bags (Driver+Pass.)
Odometer . UNKNOWN

This vehicle was assembled in ORION, MI

VINguard message(s):
VINguard has decoded this VIN without any errors.

****
* WARNING - VINguard has detected prior event(s) in this vehicle's history. *
* Please review the information detailed below. *
****

Previous Total Loss History:
Duplicate VIN 30163274--20650 previously submitted by Safeco Insurance Company
(800) 332-3226 on 12/05/2002 Claim ref# 212165291007-001
in Maitland, FL

ISO Vehicle History:
ISO response indicates no history for this VIN.

Valuation request: 30164908 (continued) 2000 BUIC PARK AVENUE PAGE 2

========== Vehicle Valuation Summary ==========

DESCRIPTION	OPTION	LOCAL MARKET VALUE
Base value **		$ 16,975.00
Odometer		+ 0.00
Vehicle equipment:		
STD	AT - Automatic Transmission	INCLUDED
STD	OD - Overdrive	INCLUDED
STD	PS - Power Steering	INCLUDED
STD	PB - Power Brakes	INCLUDED
STD	PW - Power Windows	INCLUDED
STD	PL - Power Locks	INCLUDED
STD	SP - Power Driver Seat	INCLUDED
STD	PC - Power Passenger Seat	INCLUDED
	PA - Power Antenna	INCLUDED
STD	PM - Power Mirrors	INCLUDED
	PT - Power Trunk/Tailgate	INCLUDED
STD	AC - Air Conditioning	INCLUDED
STD	RD - Rear Defogger	INCLUDED
STD	TW - Tilt Wheel	INCLUDED
STD	CC - Cruise Control	INCLUDED
	LS - Leather Seats	+ 400.00
STD	DB - 4-Wheel Disc Brakes	INCLUDED
	TL - Telescopic Wheel	+ 100.00
STD	AL - Auto Level	INCLUDED
STD	DM - Dual Mirrors	INCLUDED
STD	KE - Keyless Entry	INCLUDED
STD	AM - AM Radio	INCLUDED
STD	FM - FM Radio	INCLUDED
STD	ST - Stereo	INCLUDED
STD	SE - Search/Seek	INCLUDED
	TC - Steering Wheel Touch Control	+ 75.00
STD	AW - Aluminum/Alloy Wheels	INCLUDED
STD	IW - Intermittent Wipers	INCLUDED
STD	AG - Air Bag	INCLUDED
STD	RG - Passenger Air Bag	INCLUDED
STD	XG - Front Side Impact Air Bags	INCLUDED
STD	AB - Anti-Lock Brakes (4)	INCLUDED
STD	CA - Cassette	- 100.00
CCC Valuation Amount		$ 17,450.00
Condition adjustment amount		+ 1,115.00

Actual Cash Value	$ 18,566.00
Pre-tax amount	$ 18,566.00
Sales tax 6.2693%	+ 1,163.96
Adjusted vehicle valuation amount	$ 19,729.96

========== Vehicle Valuation Summary (continued) ==========

** The base value is the local market value of a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard (STD) and predominant (PREDOM) options. As such, the vehicle equipment listing reflects proper deductions for all standard or predominant option(s) which are not present on the loss vehicle. In cases where a standard or predominant option is superseded by a replacement or upgrade, a corresponding addition will appear for the option which supersedes the standard/predominant option.

Automated sales tax calculation based on applicable state, county and municipal tax rates.

========== Valuation Processing Notes ==========

The following options are not included in valuation: Climate Control, Custom Interior, Overhead Console, Padded Landau Roof, Clearcoat Paint, Automatic Restraint, Split Bench Seats

Backup vehicles may be one year newer than the loss vehicle. Proper adjustments were made to reflect model, year and mileage differences for this valuation.

Your valuation has been prepared in compliance with Rule 4-1.66.027(2)(a)(1) of the Florida Department of Insurance and Section 626.9541(i) of the Florida Insurance Code.

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The trade names and/or trademarks used herein are owned by their respective trademark owners.

========== Valuation Methodology ==========

CCC based the valuation of your 2000 Buick Park Avenue on the local market of Vero Beach, FL.

CCC searched 10 local vehicle databases in the preparation of your valuation.

The primary local vehicle database searched was Melbourne, FL.
In this area CCC maintains a database of 2,306 inspected dealer vehicles located at 19 dealerships and 5,672 advertised vehicles taken from 12 local newspapers and magazines. This local database also includes 1,040 valuations recently completed in this area.

The secondary local vehicle database searched was Orlando, FL.
In this area CCC maintains a database of 7,167 inspected dealer vehicles located at 44 dealerships and 26,913 advertised vehicles taken from 18 local newspapers and magazines. This local database also includes 4,319 valuations recently completed in this area.

The third local vehicle database searched was Tampa/St Petersburg, FL.
In this area CCC maintains a database of 9,751 inspected dealer vehicles located at 57 dealerships and 31,658 advertised vehicles taken from 19 local newspapers and magazines. This local database also includes 4,806 valuations recently completed in this area.

The fourth local vehicle database searched was Daytona, FL.
In this area CCC maintains a database of 132 inspected dealer vehicles located at 1 dealerships and 3,198 advertised vehicles taken from 12

local newspapers and magazines. This local database also includes 703 valuations recently completed in this area.

The fifth local vehicle database searched was Gainesville/Ocala, FL.
In this area CCC maintains a database of 4,808 inspected dealer vehicles located at 21 dealerships and 5,577 advertised vehicles taken from 14 local newspapers and magazines. This local database also includes 1,168 valuations recently completed in this area.

The sixth local vehicle database searched was Sarasota, FL.
In this area CCC maintains a database of 840 inspected dealer vehicles located at 13 dealerships and 11,875 advertised vehicles taken from 15 local newspapers and magazines. This local database also includes 1,056 valuations recently completed in this area.

The seventh local vehicle database searched was Fort Myers, FL.
In this area CCC maintains a database of 2,287 inspected dealer vehicles located at 10 dealerships and 12,324 advertised vehicles taken from 13 local newspapers and magazines. This local database also includes 1,552 valuations recently completed in this area.

The eighth local vehicle database searched was West Palm Beach, FL.
In this area CCC maintains a database of 2,702 inspected dealer vehicles located at 24 dealerships and 11,439 advertised vehicles taken from 15 local newspapers and magazines. This local database also includes 2,272 valuations recently completed in this area.

The ninth local vehicle database searched was Jacksonville, FL.

========== Valuation Methodology (continued) ==========

In this area CCC maintains a database of 8,024 inspected dealer vehicles located at 49 dealerships and 15,830 advertised vehicles taken from 17 local newspapers and magazines. This local database also includes 2,781 valuations recently completed in this area.

The tenth local vehicle database searched was Fort Lauderdale, FL.
In this area CCC maintains a database of 4,346 inspected dealer vehicles located at 40 dealerships and 18,564 advertised vehicles taken from 11 local newspapers and magazines. This local database also includes 1,732 valuations recently completed in this area.

CCC searched the above databases for comparable vehicles based on the year, make, model, body style and engine configuration of your vehicle. Adjustments were made to the value of each comparable vehicle to compensate for differences in year, model, body style, engine configuration, packages, options, and mileage. From these local databases CCC identified 24 dealer inspected vehicles and 24 advertised vehicles as the most comparable vehicles to your 2000 Buick Park Avenue and used their values to determine your valuation.

Your valuation was prepared by Lori Funk and Tony Rypel.
The valuation was based on both dealer inventory and advertised vehicles. Dealer inventory vehicles have been inspected by CCC to verify condition, mileage, packages, and options. Dealer inventory includes both recently sold and currently available vehicles. Advertised vehicles include both dealer and private advertisements.

The valuation for your 2000 Buick Park Avenue was adjusted to reflect the mileage, options, packages and condition of your vehicle. This information was provided as part of the request for valuation. Additionally, CCC decoded the Vehicle Identification Number (VIN) to verify that your vehicle is a 2000 Buick Park Avenue 4 door sedan with a 6 cylinder 3.8 liter engine.

Adjustment amounts are based on a combination of factors including the region of the country, the age of the vehicle, and the type of vehicle. Your vehicle has been valued in the Southern region as a newer passenger car with average mileage.

The condition of key exterior, interior and mechanical components of your vehicle has been evaluated by your insurance adjuster and your valuation has

been adjusted accordingly. The adjustment amount for each component is based on the age, class and value of yo vehicle. CCC bases condition ad tment amounts on surveys of thousands of licensed dealerships nationwide.

From this database 48 representative vehicles were found and used, in part, in this valuation. The most representative 48 vehicles are listed in this re s.

Valuation request: 30164908 (continued) 2000 BUIC PARK AVENUE PAGE

========== Vehicle Condition ==========

Category	Condition	Adjustments
MECHANICAL		
Engine	Dealer ready	$90
Transmission	Dealer ready	$90
PAINT	Dealer ready	$144
TIRES		
Front Tires	Dealer ready	$36
Rear Tires	Dealer ready	$36
BODY/GLASS	Dealer ready	$450
INTERIOR	Dealer ready	$270
Total Adjustments:		$1116

---

ation request: 30164908 (continued) 2000 BUIC PARK AVENUE PAGE

========== Vehicle Valuation Comparison ==========

Loss Vehicle	Inspected Vehicle	Inspected Vehicle	Dealer Vehicle
2000 Buick Park Avenue 4d Sed 6-3.81-Fi Auto Trans-OD Air Conditioning AM/FM Stereo Seek	2000 Buick Park Avenue 4d Sed 6 Auto Trans-OD Air Conditioning AM/FM Stereo With Tape Cassette	2001 Buick Park Avenue 4d Sed 6 Auto Trans-OD Air Conditioning AM/FM Stereo With Tape And Cd Premium Sound System	2000 Buick Park Avenue 4d Sed Auto Trans Air Conditioning AM/FM Stereo Seek With Tape Cassette
Opts On Comp Veh:	Theft Deterrent/Alarm	Theft Deterrent/Alarm	
Opts Not On Comp:	Telescopic Wheel Steering Wheel Touch Controls	Telescopic Wheel	Telescopic Wheel Steering Wheel Touch Controls
Miles: 41,400	48,400	24,314	Unlisted
			Pub Date 11/10/2002
Location:	Melbourne	Melbourne	Melbourne
Distance From: Vero Beach	28	28	28
D r:	Lane Pontiac/Buick/	Lane Pontiac/Buick/	Lane Pontiac Buick
Contact Person:	M. Whitten	M. Whitten	
Phone Number:	321/724-5263	321/724-5263	321/724-5263
VIN:	1G4CW52K3Y4137988 Stock# 270107a	1G4CW54K914269981 Stock# 120043a	

P.O. Box 451 St. Louis, MO 63166

SAFECO Insurance

Fax

To:	Diane Evans	From:	Christine Feller
Fax:	313-595-0911	Pages:	2
Phone:		Date:	04/18/2003
Re:	Our Insured [redacted]	CC:	

☐ Urgent ☐ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

• Comments:

Diane,

Attached is a copy of our salvage bid. We have only paid ACV on this vehicle plus our insured's $50 deductible. If you need anything further, please let me know.

Thank you,

Christine Feller

SAFECO Subrogation

2008 BUICK PARK AVENU
1G4CW52K5Y4208298

Repair:	$20,319.05	
ACV:	$19,729.96	102.99%
Damage:	BURN - ENGINE	
City, State:	GIFFORD, FL	
Zip Code:	32967	

Our ProQuote:	$2,462.04
Low Quote:	$2,387.48
High Quote:	$3,024.76
Vehicles Sold:	8

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453049

HASTEN & HANSEN, ATTORNEYS AT LAW

3825 W. GREEN OAKS BLVD. • STE 250 ARLINGTON, TX 76106 • 817/429-0956 FAX 817/496-4605

JEFFREY E. HANSEN
EMAIL: [redacted]

PRODUCT LITIGATION
SEP 23 2002
G.M. LEGAL STAFF

September 17, 2002

GENERAL MOTORS CORP.
Claims Department
200 Renaissance Center
Detroit, MI 48243

CMRRR 7001 1940 0000 5150 6401
and Regular Mail

Re: Allstate Insured: [redacted]
Claim #: 4036303496
Date of Loss: 3/4/02
Damages: $10,231.13

Dear Sir or Madam:

This firm has been retained to represent Allstate Insurance in connection with any claim or cause of action it may have against General Motors Corp. ("GM") arising from its payment of the above-referenced claim. Please direct all correspondence and communications concerning this matter to the attention of the undersigned at the address and telephone number indicated on the letterhead above.

On or about March 4, 2002, the Oldsmobile Intrigue owned by Allstate's insured, Cynthia [redacted], was substantially damaged as a result of a fire. While the vehicle was parked in the driveway of a friend, a fire started in the engine compartment. Allstate has paid its insured $10,231.13 for the damages sustained as a result of the negligence of GM. As a result, Allstate Insurance, as subrogee of the claims and causes of action which Cynthia Moody may have against GM, hereby demands reimbursement from GM of all claims paid its insured in the amount of $10,231.13. Please immediately remit the funds by certified check or money order made payable to Allstate Insurance at the law offices of Hasten & Hansen, 3825 W. Green Oaks Blvd., Suite 250, Arlington, Texas 76016.

If for any reason you will be unable to remit the amount demanded to Allstate Insurance on or before the expiration of 21 days from the date of this letter, contact me immediately so that we may discuss an amicable resolution to the claims of Allstate. Failure to respond to this letter may result in a lawsuit filed against GM.

I look forward to working with you towards an amicable resolution of the claims of Allstate Insurance.

Very truly yours,

Jeffrey E. Hansen

JEH:jlm

RECEIVED
SEP 25 2002
GMS-GM CLAIMS UNIT

[E:\JEH Clients\Allstate\Moody, Cynthia\Correspondence\GM ltr.wpd]

ESIS

An Insurance Services Company

453049

September 26, 2002

300 Renaissance Center
Mail Code 482 C20 D71
DETROIT, MI 48265-3000
Telephone 800-888-0164
Facsimile 313-665-0911

Jeffrey E. Hansen
Hasten & Hansen, Attorneys
3825 W. Green Oaks Blvd, Suite 250
Arlington TX 76106

Your File Number:	4036303495 / Allstate
Claimant:	[redacted]
Our File Number:	PD092602
Our Client:	General Motors Corporation
Date of Event:	3/4/02

Dear Mr. Hansen:

This will acknowledge your claim on the above-referenced matter. In order to evaluate your claim, the following documents and information are respectfully requested:

1. A copy of your expert report which states your theory of liability. Also include the original or laser color copies of the photographs taken by your expert.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator note anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If repairs and maintenance were performed by the vehicle owner, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment which may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the vehicle owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Provide copies of your proof of payment.

11. The present location of the subject vehicle and its availability for inspection.

12. Provide proofs of the transmission and engine oil levels, if applicable.

Upon receipt of the above-requested information and documentation, this matter will be assigned a claim number and further review of this matter will be complete. During this entire process, the subject vehicle should remain available for inspection, if necessary.

If you have any questions, please feel free to contact me at 1.800.888.0164.

Sincerely,

Property Damage Unit

/hmc

HASTEN & HANSEN, ATTORNEYS AT LAW

3625 W. GREEN OAKS BLVD., SUITE 250 * ARLINGTON, TX 76016 * (817) 429-0666 (PHONE) * (817) 496-4505 (FAX)

Jeffrey E. Hansen, Attorney at Law
email: jeff@hhattorneys.com

December 27, 2002

Greg Thrasher
ESIS
300 Renaissance Center
Detroit, MI 48265-3000

RECEIVED 453049

DEC 30 2002

ESIS-GM CLAIMS UNIT

Re: Allstate Insured: [redacted]
Claim #: 4035303495
Date of Loss: 3/4/02
Damages: $10,231.13

Dear Mr. Thrasher:

I am writing to respond to your letter of September 26, 2002. I apologize for the delay, in response thereto, please find the following:

1. Copy of the expert report. (color photos will follow in subsequent correspondence);
2. Copy of the police report;
3. Copy of vehicle owner's statement.

I am not presently in possession of maintenance, warranty and/or repair orders on the subject vehicle. However, it was a relatively new vehicle which had been repaired at Texoma Ford where the car was originally purchased. I would speculate they would have all repair and maintenance records.

It is my understanding that there was no after-market equipment installed upon the vehicle and no modifications, alterations or changes made to the vehicle other than the repair and/or replacement of a tie rod and routine maintenance.

I do not believe the car was involved in any prior accidents. I will however have to confirm this information.

I will make the vehicle available to you and/or your expert upon reasonable request. However, the vehicle will not remain available during the entire process unless you provide me specific notice within the next ninety days of your intent to inspect the vehicle at which time I will make arrangements to have it available to you and third-parties for inspection at its current location.

If you have any questions or comments, please do not hesitate to call.

Very truly,

Jeff Hansen

Jeffrey E. Hansen
JEH/vhm

J:\(JEH Clients)\(Allstate)\Moody, Cynthia\Correspondence\L - Thrasher, Greg 10-4-02.doc

RECORDED STATEMENT OF CYNTHIA MOODY

4036303495 Tape232349-1

THE RECORDER IS NOW ON. THIS IS [redacted] FROM [redacted] DOING A TELEPHONE INTERVIEW WITH MS. [redacted] AND THIS IS CONCERNING A LOSS HER VEHICLE WAS INVOLVED IN. THE LOSS OCCURRED ON MARCH 1, 2002 AT APPROXIMATELY THREE O'CLOCK P.M. TODAY'S DATE IS TUESDAY, MARCH 5, 2002. THE TIME IS NOW 1:54 P.M.

Q. MS. MOODY, WOULD YOU PLEASE STATE YOUR FULL NAME FOR THE RECORD?

A. UH, [redacted] AND DID YOU SAY THAT IT OCCURRED ON MARCH THE 1ST?

Q. THE 1ST IS WHAT I HAD DOCUMENTED. DOES THAT SEEM CORRECT?

A. YEAH. IT WAS YESTERDAY, THE 4TH.

Q. THE 4TH? OKAY. ALL RIGHT. AND, UM, DO I HAVE YOUR PERMISSION TO RECORD THIS CONVERSATION, [redacted]

A. YES.

Q. OKAY. AND MY UNDERSTANDING IS THAT THE VEHICLE INVOLVED IS A 1998 OLDSMOBILE INTRIGUE.

A. YES.

Q. ARE YOU THE OWNER OF THE VEHICLE?

A. YES.

Q. OKAY. AND, UM, DID YOU HAVE ANY PASSENGERS WITH YOU AT THE TIME?

A. NO.

Q. WAS ANYONE INJURED OR HURT?

A. NO.

Q. OKAY. AND AS WE DISCUSSED EARLIER, THE, UH, VEHICLE CAUGHT ON FIRE; IS THAT CORRECT?

A. UM-HUM.

Q. OKAY. WHERE WAS THE VEHICLE LOCATED WHEN THE FIRE STARTED?

A. UH, IT WAS SITTING IN A FRIEND'S DRIVEWAY.

Q. IT WAS PARKED?

A. UM-HUM.

Q. OKAY. WAS THE VEHICLE RUNNING AT THE TIME OR--

A. NO. UNH-UNH.

Q. AND ABOUT WHAT TIME DID YOU PARK THE VEHICLE THERE?

A. UH, ACTUALLY, MY SON HAD DRIVEN IT OVER TO A FRIEND'S HOUSE.

Q. UM-HUM.

A. UM, AND I WANT TO SAY IT WAS SOMEWHERE AROUND 3:00.

Q. THREE O'CLOCK?

A. P.M., YEAH.

Q. OKAY. AND WHEN DID YOU DISCOVER THAT THE VEHICLE WAS ON FIRE?

A. UM, THEY HEARD SOMETHING POPPING AND LOOKED OUT THE WINDOW TO SEE WHAT IT WAS, AND THE CAR WAS ON FIRE. I'M NOT REAL FOR SURE HOW LONG. IT WASN'T VERY LONG. BUT I MEAN, I--I DON'T KNOW. I CAN FIND OUT FROM HIM.

Q. OKAY. AND, UH, SO YOU WEREN'T ACTUALLY THERE AT THE SCENE?

A. NO.

Q. OKAY.

A. THERE WAS, LIKE, FOUR PEOPLE THERE THOUGH THAT WERE IN THE HOUSE. SO THERE'S, LIKE, FOUR WITNESSES.

Q. OKAY. AND WHAT IS YOUR SON'S NAME?

A. UH, [redacted]

Q. OKAY. UM, YEAH. SOME OF THINGS I MAY ASK YOU MAY NOT KNOW, IF YOU WEREN'T THERE. DO YOU KNOW WHICH PART OF THE VEHICLE WAS ON FIRE?

A. UH, THE--UNDER THE HOOD, THE ENGINE.

Q. AND HAD YOU HAD ANY PREVIOUS PROBLEMS WITH THE VEHICLE?

A. NO.

Q. IS THIS A VEHICLE THAT YOU USUALLY DRIVE OR--

A. YEAH. NO. I USUALLY DRIVE IT--I--

Q. HASN'T BEEN ANY RECENT REPAIRS DONE THEN?

A. NOT RECENTLY. UM, I HAD A WARRANTY THROUGH TEXIMA FORD WHERE I BOUGHT THE CAR. AND ANY WORK THAT WAS DONE ON THE CAR WAS DONE BY THEM. BUT IT'S--IT'S BEEN A WHILE.

Q. DO YOU HAVE THE OIL CHANGED ON A REGULAR BASIS?

A. UM-HUM.

Q. AND WHEN YOU--YOU SAID IT'S BEEN A WHILE SINCE YOUR LAST REPAIR. DO YOU USUALLY ONLY TAKE IT IN FOR MAINTENANCE OR HAVE YOU HAD ANY KIND OF PROBLEMS?

A. UM, NO. THEY HAD TO REPLACE A TIE ROD.

Q. OKAY. AND DO YOU KNOW ABOUT WHEN THAT WAS?

A. UM, NOT REALLY. I JUST--I CAN'T REMEMBER.

Q. YOU SAID IT'S A TIE ROD?

A. UM-HUM.

Q. ANY IDEA BALLPARK ABOUT WHAT MONTH IT WAS IN?

A. I WANT TO SAY MAYBE--I JUST--I REALLY DON'T REMEMBER. UM, I WANT TO SAY AROUND OCTOBER, BUT I DON'T KNOW WHY. I MEAN, IT WOULD BE ON THE RECORDS.

Q. DID THE, UH, FIRE DEPARTMENT COME OUT?

A. YES. DENNISON FIRE DEPARTMENT.

Q. DENNISON FIRE?

A. UM-HUM.

Q. AND DID THE FIRE OR THE POLICE OFFICER OR ANYONE GIVE YOU ANY INDICATION OF HOW THEY FELT THE FIRE STARTED?

A. THEY SAID THEY THOUGHT IT, UH, HAD TO BE FAULTY WIRING. IT'S SOMETHING ABOUT THE COLOR OF THE SMOKE AND THE SMELL.

Q. DO YOU KNOW WHAT COLOR SMOKE THE FIRE GAVE OFF?

A. NO. I WASN'T THERE.

Q. OKAY. AND LET'S SEE. DO YOU HAVE ANYTHING ELSE ABOUT WHAT HAPPENED THAT YOU MAY WANT TO ADD TO THE STATEMENT?

A. NO, NOT REALLY. I KNOW THAT IT WAS A PRETTY BIG FIRE. THEY SAID THAT THE FLAMES WERE SHOOTING OVER THE HOUSE. AND IT--THEY WERE HAVING TO HOSE THE HOUSE OFF TO KEEP

THE HOUSE FROM CATCHING ON FIRE. AND IT CAUGHT THE YARD ON FIRE. AND THE DRIVEWAY, LIKE, UM, I'M NOT FOR SURE WHAT IT WAS, IT'S--THE TIRES, LIKE, YOU KNOW, BURNED OFF. IT BUSTED THE FRONT WINDSHIELD OUT. UH, BUT THERE WAS, YOU KNOW, DAMAGE TO THE DRIVEWAY JUST FROM STUFF, YOU KNOW, THAT HAD BURNED INTO THE DRIVEWAY.

Q. DO YOU KNOW ABOUT HOW MANY MILES YOU HAVE ON THAT VEHICLE?

A. I WANT TO SAY IT HAS, LIKE, 58,000.

Q. ANYTHING ELSE YOU CAN THINK OF YOU WANT TO ADD?

A. NO.

Q. HAVE YOU UNDERSTOOD MY QUESTIONS TODAY?

A. UM-HUM.

Q. OKAY. AND HAVE THE ANSWER THAT YOU'VE GIVEN BEEN TRUE AND CORRECT TO THE BEST OF YOUR KNOWLEDGE?

A. YES.

Q. OKAY. MAY I HAVE YOUR PERMISSION TO TURN OFF THE RECORDER?

A. YEAH.

END OF RECORDED STATEMENT

A Department ☆ | State ☆ | Incident Date ☆ | Station | Incident Number ☆ | Exposure ☆ | Delete / Change / No Activity | NFIRS-1 Basic

B Location ☆

☐ Check this box to indicate that the address for this incident is provided on the Wildland Fire Module in Section B "Alternative Location Specification". Use only for Wildland fires.

- ● Street address
- ☐ Intersection
- ☐ In front of
- ☐ Rear of
- ☐ Adjacent to
- ☐ Directions

Number/Milepost: 52 | Prefix: | Street or Highway: Jacquline | Census Tract: 453049 | Street Type: | Suffix:

Apt/Building/Room: | City: Denison | State: TX | Zip Code: 75020

Cross street or directions, as applicable

C Incident Type ☆: Structure

D Aid Given or Received ☆

1 ☐ Mutual aid received
2 ☐ Automatic aid rec.
3 ☐ Mutual aid given
4 ☐ Automatic aid given
5 ☐ Other aid given
N ☑ None

Their FDID | Their State | Their Incident Number

E1 Dates & Times (Midnight = 0000)

Check boxes if dates are the same as Alarm Date.

	Month	Day	Year	Hour	Min
Alarm ☆ (A-ARR always required)	03	04	2002	15	03
☐ Arrival ☆ (A-ARRIVAL, required, unless controlled or did not arrive)				15	11
☐ Controlled (C-CONTROLLED optional, subject for wildland fires)				15	43
☐ Last Unit Cleared (L-AT LAST CLEARED, required except for wildland fires)				16	12

E2 Shifts & Alarms (Local Option): Shift or Platoon | Alarms | Source

E3 Special Studies (Local Option): Special Study Idx | Special Study Value

F Actions Taken ☆

Primary Action Taken (1): Extinguished

Additional Action Taken (2):

Additional Action Taken (3):

G1 Resources ☆

☐ Check this box and skip this section if no Apparatus or Personnel here is used.

	Apparatus	Personnel
Suppression	1	2
EMS		
Other		

☐ Check box if resource counts include aid received/rendered.

G2 Estimated Dollar Losses & Values

LOSSES: Required for all fires if known. Optional for non fires. | None

Property $ ☐
Contents $ ☐

PRE-INCIDENT VALUE: Optional

Property $ ☐
Contents $ ☐

Completed Modules

- ☑ Fire-2
- ☐ Structure-3
- ☐ Civilian Fire Cas.-4
- ☐ Fire Serv. Casualty-5
- ☐ EMS-6
- ☐ HazMat-7
- ☐ Wildland Fire-8
- ☐ Apparatus-9
- ☐ Personnel-10
- ☐ Arson-11

H1 Casualties ☆ ☑ None

	Deaths	Injuries
Fire Service		
Civilian		

H2 Detector (Required for applicable fires.)

1 ☐ Detector alerted occupants
2 ☐ Detector did not alert them
U ☐ Unknown

H3 Hazardous Materials Release

N ☑ None
1 ☐ Natural gas: stove leak, no evacuation or Hazmat actions
2 ☐ Propane gas: <21 lb. tank (as in home BBQ gas)
3 ☐ Gasoline: vehicle fuel tank or portable container
4 ☐ Kerosene: fuel burning equipment or portable storage
5 ☐ Diesel: fuel oil: vehicle fuel tank or portable storage
6 ☐ Household: no venting: hazardous spill, cleanup only
7 ☐ Motor oil: from engine or portable container
8 ☐ Paint: from paint cans totaling <55 gallons
0 ☐ Other: Special Hazmat actions required or spill > 55 gal. Please complete the Hazmat form

I Mixed Use Property

NN ☑ Not mixed
10 ☐ Assembly use
20 ☐ Education use
30 ☐ Medical use
40 ☐ Residential use
51 ☐ Row of stores
52 ☐ Enclosed mall
60 ☐ Business & residential
61 ☐ Office use
62 ☐ Industrial use
63 ☐ Military use
65 ☐ Farm use
90 ☐ Other mixed use

J Property Use ☆ *Structures*

131 ☐ Church, place of worship	341 ☐ Clinic, clinic type infirmary	639 ☐ Household goods, sales, repairs
161 ☐ Restaurant or cafeteria	342 ☐ Doctor/dentist office	579 ☐ Motor vehicle/boat sales/repairs
162 ☐ Bar/tavern or nightclub	361 ☐ Prison or jail, no juvenile	571 ☐ Gas or service station
213 ☐ Elementary school or kindergart.	419 ☑ 1- or 2- family dwelling	599 ☐ Business office
215 ☐ High school or junior high	429 ☐ Multi-family dwelling	615 ☐ Electric generating plant
241 ☐ College, adult ed.	439 ☐ Rooming/boarding house	629 ☐ Laboratory/science lab
311 ☐ Care facility for the aged	449 ☐ Commercial hotel or motel	700 ☐ Manufacturing plant
331 ☐ Hospital	459 ☐ Residential, board and care	819 ☐ Livestock/poultry storage (barn)
	464 ☐ Dormitory/barracks	882 ☐ Non-residential parking garage
	519 ☐ Food and beverage sales	891 ☐ Warehouse

Outside

124 ☐ Playground or park	936 ☐ Vacant lot	961 ☐ Construction site
888 ● Crops or orchard	938 ☐ Graded/cared for plot of land	964 ☐ Industrial plant yard
869 ● Forest (timberland)	946 ☐ Lake, river, stream	
907 ☐ Outdoor storage area	947 ☐ Railroad right of way	
919 ☐ Dump or sanitary landfill	960 ☐ Other street	
931 ☐ Open land or field	961 ☐ Highway/divided highway	
	962 ☐ Residential street/driveway	

Look up and enter a Property Use code only if you have HOT checked a Property Use box: ⇨ Property Use

NFIRS-1 Revision 03/11/99

K1 Person/Entity involved

Level Option

[redacted]

3410

Prefix | Street or Highway | Street Type | Suffix

Post Office Box | Apt./Suite/Room | City: DENISON

State: TX | Zip Code: 75020-

☐ More people involved? Check this box and attach Supplemental Forms (NFIRS-18) as necessary.

K2 Owner

Level Option

☐ Same as person involved? When check this box and skip the rest of this section.

Business name (if applicable) | Area Code | Phone Number

☐ Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs. | First Name | MI | Last Name | Suffix

Number | Prefix | Street or Highway | Street Type | Suffix

Post Office Box | Apt./Suite/Room | City

State | Zip Code

L Remarks: Level Optional

Smoke ever's at garage door area from vehicle fire

Fire Module Required?

Check the box that applies and then complete the additional Fire module based on incident Type as follows:

☐ Buildings 111	Complete Fire & Structure
☐ Special structure 112	Complete Fire Mod. & the I block on Structure Module
☐ Confined 113-118	Complete Basic Module
☐ Mobile Property 120-123	Complete Fire Module
☐ Vehicle 130-138	Complete Fire Module
☐ Vegetation 140-143	Complete Fire or Wildland
☐ Outside rubbish fire 150-155	Complete Basic Module
☐ Special outside fire 160-164	Complete Fire Module
☐ Crop fire 170-173	Complete Fire Module

ITEMS WITH A ☆ MUST ALWAYS BE COMPLETED!

☐ More remarks? Check this box and attach Supplemental Forms(NFIRS-15) as necessary.

M Authorization

Officer in charge ID: 1146 | Signature: Troy Baker | Position of rank: Capt | Assignment: C | Month: 03 | Day: 04 | Year: 2002

Member completing report ID: 1246 | Signature: Paul Walker | Position of rank: Lt. | Assignment: | Month: 03 | Day: 04 | Year: 2002

Walbell 17W [illegible] [illegible] [illegible] [illegible] 4-9-18 NFIRS - 2 Fire

B Property Details

B1 ☐ Not Residential

B2 ☐ Buildings not involved

B3 ☐ None ☐ Less than one acre

C On-Site Materials or Products ☐ None

Enter up to three codes. Check one box for each code entered.

1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

D Ignition

D1 19 Lee's Vehicle

D2 19 Direct flame

D3 Lad Vehicle

D4 Undetermined

E1 Cause of Ignition

1 ☐ Intentional
2 ☐ Unintentional
3 ☐ Failure of equipment or heat source
4 ☐ Act of nature
5 ☐ Cause under investigation
U ☐ Cause undetermined after investigation

E2 Factors Contributing To Ignition ☐ None

12 Exposure

E3 Human Factors Contributing To Ignition

☐ None

1 ☐ Asleep
2 ☐ Possibly impaired by alcohol or drugs
3 ☐ Unattended person
4 ☐ Possibly mentally disabled
5 ☐ Physically disabled
6 ☐ Multiple persons involved
7 ☐ Age was a factor

Estimated age of person involved

1 ☐ Male 2 ☐ Female

F Equipment Involved in Ignition

☐ None

Equipment Involved

Brand

Model

Serial #

Year

F2 Equipment Power

F3 Equipment Portability

1 ☐ Portable
2 ☐ Stationary

G Fire Suppression Factors ☐ None

H1 Mobile Property Involved ☐ None

1 ☐ Not involved in ignition, but burned
2 ☐ Involved in ignition, but did not burn
3 ☐ Involved in ignition and burned

H2 Mobile Property Type & Make

Mobile property type

Mobile property make

Mobile property model

Year

License Plate Number

State

VIN Number

Structure fire? Please be sure to complete the other side of this form.

Local Use

☐ Pre-Fire Plan Available

☐ Arson report attached
☐ Police report attached
☐ Coroner report attached
☐ Other reports attached

I1 Structure Type ☆

1 ☐ Enclosed building
2 ☐ Portable/mobile structure
3 ☐ Open structure
4 ☐ Air supported structure
5 ☐ Tent
6 ☐ Open platform (e.g. pier)
7 ☐ Underground structure
8 ☐ Connective structure (e.g. fences)
9 ☐ Other type of structure

Building Status ☆

1 ☐ Under construction
2 ☒ Occupied & operating
3 ☐ Idle, not routinely used
4 ☐ Under major renovation
5 ☐ Vacant and secured
6 ☐ Vacant and unsecured
7 ☐ Being demolished
8 ☐ Other
U ☐ Undetermined

I3 Building Height

Count the ROOF as part of the highest story

Total number of stories at or above grade

Total number of stories below grade

Main Floor Size ☆

5 of 10

_____, _____, 1000 Total square feet

OR

_____, _____ by _____, _____ Length in feet / Width in feet

KFIR Structure Fire

J1 Fire Origin ☆

Story of fire origin ☐ Basement

J2 Fire Spread ☆

2 ☒ Confined to room of origin
3 ☐ Confined to floor of origin
4 ☐ Confined to building of origin
5 ☐ Beyond building of origin

J3 Number of Stories Damaged By Flame

Count the ROOF as part of the highest story

Number of stories w/ minor damage (1 to 24% flame damage)

Number of stories w/ significant damage (25 to 49% flame damage)

Number of stories w/ heavy damage (50 to 74% flame damage)

Number of stories w/ extreme damage (75 to 100% flame damage)

K Material Contributing Most To Flame Spread

☐ Check if no flame spread OR none of material first ignited OR unable to determine → Skip to Section L

K1 _____ Item contributing most to flame spread

K2 _____ Type of material manufacture and its flame spread — Required only if item contributing most is OS or UD

L1 Presence of Detectors ☆

(at time of the fire)

N ☒ None Present → Skip to section M
1 ☐ Present
U ☐ Undetermined

L2 Detector Type

1 ☐ Smoke
2 ☐ Heat
3 ☐ Combination smoke - heat
4 ☐ Sprinkler, water flow detection
5 ☐ More than 1 type present
0 ☐ Other _____
U ☐ Undetermined

L3 Detector Power Supply

1 ☐ Battery only
2 ☐ Hardwire only
3 ☐ Plug in
4 ☐ Hardwire with battery
5 ☐ Plug in with battery
6 ☐ Mechanical
7 ☐ Multiple detectors & power supplies
0 ☐ Other _____
U ☐ Undetermined

L4 Detector Operation

1 ☐ Fire too small to activate
2 ☐ Operated → Complete Section L5
3 ☐ Failed to operate → Complete Section L6
U ☐ Undetermined

L5 Detector Effectiveness

Required if detector operated

1 ☐ Alerted occupants, occupants responded
2 ☐ Occupants failed to respond
3 ☐ There were no occupants
4 ☐ Failed to alert occupants
U ☐ Undetermined

L6 Detector Failure Reason

Required if detector failed to operate

1 ☐ Power failure, shutoff or disconnect
2 ☐ Improper installation or placement
3 ☐ Defective
4 ☐ Lack of maintenance, includes cleaning
5 ☐ Battery missing or disconnected
6 ☐ Battery discharged or dead
0 ☐ Other _____
U ☐ Undetermined

M1 Presence of Automatic Extinguishment System ☆

N ☒ None Present
1 ☐ Present → Complete rest of Section M

M2 Type of Automatic Extinguishment System

Required if fire was within designed range of AES

1 ☐ Wet pipe sprinkler
2 ☐ Dry pipe sprinkler
3 ☐ Other sprinkler system
4 ☐ Dry chemical system
5 ☐ Foam system
6 ☐ Halogen type system
7 ☐ Carbon dioxide (CO_2) system
8 ☐ Other special hazard system
U ☐ Undetermined

M3 Automatic Extinguishment System Operation

Required if fire was within designed range

1 ☐ Operated & effective (go to M4)
2 ☐ Operated & not effective (M4)
3 ☐ Fire too small to activate
4 ☐ Failed to operate (go to M5)
0 ☐ Other
U ☐ Undetermined

M4 Number of Sprinkler Heads Operating

Required if system operated

_____ Number of sprinkler heads operating

M5 Automatic Extinguishment System Failure Reason

Required if system failed

1 ☐ System shut off
2 ☐ Not enough agent discharged
3 ☐ Agent discharged but did not reach fire
4 ☐ Wrong type of system
5 ☐ Fire not in area protected
6 ☐ System components damaged
7 ☐ Lack of maintenance
8 ☐ Manual intervention
0 ☐ Other _____
U ☐ Undetermined

FDID ☆ | State ☆ | Incident Date ☆ (MM DD YY) | Station | Incident Number ☆ | Exposure ☆ | ☐ Add ☐ Change ☐ No Activity

NFIRS - 1 Basic

B Location ☆

☐ Check this box to indicate that the address for this incident is provided on the Wildland Fire Module in Section B "Alternative Location Specification". Use only for Wildland fires.

Census Tract

☐ Street address ☐ Intersection ☐ In front of ☐ Rear of ☐ Adjacent to ☐ Directions

Address/Mileposts: 52 | Prefix: | Street or Highway: Jacquline | Street Type: Dr | Suffix:

Apt./Building/Room: | City: Denison | State: TX | Zip Code: 75020-

Cross street or directions, as applicable:

C Incident Type ☆

Incident Type: 131 Car fire

D Aid Given or Received ☆

1 ☐ Mutual aid received
2 ☐ Automatic aid recv.
3 ☐ Mutual aid given
4 ☐ Automatic aid given
5 ☐ Other aid given
N ☐ None

Their FDID | Their State | Their Incident Number

E1 Dates & Times

Midnight is 0000

Check boxes if dates are the same as Alarm Date.

	Month	Day	Year	Hour	Min
Alarm ☆ (ALARM always required)	03	13	2002	13	42
Arrival ☆ (ARRIVAL required, unless canceled or did not arrive)					
Controlled (CONTROLLED optional, except for wildland fires)				13	43
Last Unit Cleared (LAST UNIT CLEARED, required except for wildland fires)				14	24

E2 Shifts & Alarms

Local Option

EMS or station | Alarms | Duration

E3 Special Studies

Local Option

Special Study ID# | Special Study Value

F Actions Taken ☆

Primary Action Taken (1): 11 Extinguished

Additional Action Taken (2):

Additional Action Taken (3):

G1 Resources ☆

☐ Check this box and skip this section if an Apparatus or Personnel form is used.

	Apparatus	Personnel
Suppression	1	4
EMS		
Other		

☐ Check box if resource source includes aid received/mutual aid.

G2 Estimated Dollar Losses & Values

LOSSES: Required for all fires if known. Optional for wildland fires. None

Property $ ☐
Contents $ ☐

PRE-INCIDENT VALUE: Optional

Property $ ☐
Contents $ ☐

Completed Modules

☑ Fire-2
☐ Structure-3
☐ Civilian Fire Cas.-4
☐ Fire Serv. Casualty-5
☐ EMS-6
☐ HazMat-7
☐ Wildland Fire-8
☐ Apparatus-9
☐ Personnel-10
☐ Arson-11

H1 ☆ Casualties ☑ None

	Deaths	Injuries
Fire Service		
Civilian		

H2 Detector

Required for applicable fires.

1 ☐ Detector started occupants
2 ☐ Detector did not alert them
U ☐ Unknown

H3 Hazardous Materials Release

N ☑ None
1 ☐ Natural gas: slow leak, no evacuation or HazMat actions
2 ☐ Propane gas: <21 lb. tank (as in home BBQ grill)
3 ☐ Gasoline: vehicle fuel tank or portable container
4 ☐ Kerosene: fuel burning equipment or portable storage
5 ☐ Diesel fuel/fuel oil: vehicle fuel tank or portable storage
6 ☐ Household solvents: borderline spill, cleanup only
7 ☐ Motor oil: from engine or portable container
8 ☐ Paint: from paint cans totalling <55 gallons
9 ☐ Other: Special HazMat actions required or spill > 55 gal.

Please complete the HazMat form

I Mixed Use Property

NN ☑ Not mixed
10 ☐ Assembly Use
20 ☐ Education use
30 ☐ Medical use
40 ☐ Residential use
51 ☐ Row of stores
52 ☐ Enclosed mall
54 ☐ Business & residential
56 ☐ Office use
58 ☐ Industrial use
60 ☐ Military use
62 ☐ Farm use
90 ☐ Other mixed use

J Property Use ☆ Structures

131 ☐ Church, place of worship
161 ☐ Restaurant or cafeteria
162 ☐ Bar/tavern or nightclub
213 ☐ Elementary school or kindergart.
215 ☐ High school or junior high
241 ☐ College, adult ed.
311 ☐ Care facility for the aged
331 ☐ Hospital
341 ☐ Clinic, clinic type infirmary
342 ☐ Doctor/dentist office
361 ☐ Prison or jail, not juvenile
419 ☑ 1- or 2- family dwelling
429 ☐ Multi-family dwelling
439 ☐ Rooming/boarding house
449 ☐ Commercial hotel or motel
459 ☐ Residential, board and care
464 ☐ Dormitory/barracks
519 ☐ Food and beverage sales
539 ☐ Household goods, sales, repairs
571 ☐ Motor vehicle/boat sales/repairs
571 ☐ Gas or service station
595 ☐ Business office
615 ☐ Electric generating plant
629 ☐ Laboratory/science lab
700 ☐ Manufacturing plant
819 ☐ Livestock/poultry storage (barn)
882 ☐ Non-residential parking garage
891 ☐ Warehouse

Outside

124 ☐ Playground or park
[illegible] ☐ Crops or orchard
649 ☐ Forest (timberland)
807 ☐ Outdoor storage area
919 ☐ Dump or sanitary landfill
931 ☐ Open land or field
938 ☐ Vacant lot
939 ☐ Graded/cared for plot of land
946 ☐ Lake, river, stream
951 ☐ Railroad right of way
960 ☐ Other street
961 ☐ Highway/divided highway
962 ☐ Residential street/driveway
981 ☐ Construction site
984 ☐ Industrial plant yard

Look up and enter a Property Use code only if you have NOT checked a Property Use box. ⇨ Property Use

NFIRS-1 Revision 02/1/99

7410

02.01 43

K1 Person/Entity involved

Local Option

[redacted]

Denison

TX 75020

☐ More people involved? Check this box and attach Supplemental Forms (NFIRS-1S) as necessary.

K2 Owner

Local Option

☐ Same as person involved? Then check this box and skip the rest of this section.

☐ Check this box if same address as incident location. Then skip the three duplicate address lines.

L Remarks:

Local Option

Car fire in engine area, burnt all under hood and two front tires, Smoked damage on side of house at garage area.

Fire Module Required?

Check the box that applies and then complete the additional Fire mod, based on Incident Type as follows:

☐ Buildings 111	Complete Fire & Structure
☐ Special structure 113	Complete Fire Mod. & the I block as Structure Module
☐ Confined 115-119	Complete Basic Module
☐ Mobile Property 120-123	Complete Fire Module
☐ Vehicle 130-132	Complete Fire Module
☐ Vegetation 140-143	Complete Fire or Wildland
☐ Outside rubbish fire 150-155	Complete Basic Module
☐ Special outside fire 160-164	Complete Fire Module
☐ Crop fire 170-173	Complete Fire Module

ITEMS WITH A ★ MUST ALWAYS BE COMPLETED!

☐ More remarks? Check this box and attach Supplemental Forms(NFIRS-1S) as necessary.

M Authorization

Officer in charge ID: 116 | Signature: Troy Baker | Position or rank: Capt | Assignment: | Month: 03 | Day: 13 | Year: 2002

☐ Same as Officer in charge. ⇒ Member making report ID: 114 | Signature: Paul Walker | Position or rank: Lt. | Assignment: | Month: 03 | Day: 13 | Year: 2002

NFIRS - 2 Fire

B Property Details

B1 [ ] Estimated number of residential living units in building of origin whether or not of very similar construction ☐ Not Residential

B2 [ ] Number of buildings involved ☐ Buildings not involved

B3 [ ] Area involved (Square feet) ☐ None ☐ Less than one acre

C On-Site Materials or Products ☐ None

Enter up to three codes. Check one box for each code entered.

Consider if there were any significant amounts of commercial, industrial, energy or agricultural chemicals on the property, storage or and may become involved

02014

[ ] Chemical material (1)
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

[ ] Chemical material (2)
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

[ ] On-site material (3)
1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

D Ignition

D1 [S3] Engine area — Area of fire origin

D2 [U00] Undetermined — Item source

D3 [U00] Undetermined — Item first ignited

☐ 1 Check box if fire spread was confined to object of origin

D4 [ ] Type of material first ignited — Required only if item first ignited code is 00 or 70

E1 Cause of Ignition

☐ Check box if this is an exposure report. ⇨ Skip to Section E

1 ☐ Intentional
2 ☐ Unintentional
3 ☐ Failure of equipment or heat source
4 ☐ Act of nature
5 ☐ Cause under investigation
U ☐ Cause undetermined after investigation

E2 Factors Contributing To Ignition

☐ None

[U00] Undetermined — Factor contributing to ignition (1)

[ ] Factor contributing to ignition (2)

E3 Human Factors Contributing To Ignition

Check all applicable boxes ☐ None

1 ☐ Asleep
2 ☐ Possibly impaired by alcohol or drugs
3 ☐ Unattended person
4 ☐ Possibly mentally disabled
5 ☐ Physically disabled
6 ☐ Multiple persons involved
7 ☐ Age was a factor

Estimated age of person involved [ ]

1 ☐ Male 2 ☐ Female

Equipment Involved In Ignition

☐ None ⇨ If equipment was not involved, skip to Section G

[ ] Equipment involved — Vehicle

Brand: Olds / Intrigue

Model: Intrigue

Serial: 1G3WH52K9WF320815

Year: 1998

F2 Equipment Power

[3] Gasoline — Equipment Power Source

F3 Equipment Portability

1 ☐ Portable
2 ☐ Stationary

Portable equipment normally can be moved by one person, is designed to be used at various locations, and contains no fuels or gases.

G Fire Suppression Factors

Enter up to three codes. ☐ None

[ ] Fire suppression factor (1)

[ ] Fire suppression factor (2)

[ ] Fire suppression factor (3)

H1 Mobile Property Involved

☐ None

1 ☐ Not involved in ignition, but burned
2 ☐ Involved in ignition, but did not burn
3 ☐ Involved in ignition and burned

H2 Mobile Property Type & Make

[1] Car — Mobile property type

[04] Oldsmobile — Mobile property make

Intrigue — Mobile property model

1998 — Year

[1G3WH52K9WF320815] License Plate Number — [TX] State — [1G3WH52K9WF320815] VIN Number

Structure fire? Please be sure to complete the other side of this form.

Local Use

☐ Pre-Fire Plan Available

Some of the information presented in this report may be based upon hearsay from other sources.

☐ Arson report attached
☐ Police report attached
☐ Coroner report attached
☐ Other reports attached

NFIRS 2 Version 1.0 5/1/96

If fire was in an enclosed building or a portable/mobile structure complete the rest of this form

1 ☐ Enclosed building
2 ☐ Portable/mobile structure
3 ☐ Open structure
☐ Air supported structure
☐ Tent
☐ Open platform (e.g. pier)
7 ☐ Underground structure (subway)
8 ☐ Connective structure (e.g. tunnel)
0 ☐ Other type of structure

Building Status ☆

1 ☐ Under construction
2 ☐ Occupied & operating
3 ☐ Idle, not routinely used
4 ☐ Under major renovation
5 ☐ Vacant and secured
6 ☐ Vacant and unsecured
7 ☐ Being demolished
0 ☐ Other
U ☐ Undetermined

I3 Building Height ☆

Count the ROOF as part of the highest story

☐☐ Total number of stories on or above grade

☐☐ Total number of stories below grade

Main Floor Size ☆

HHRSC Structure Fire

9410

☐,☐☐☐,☐☐☐ 020

Total square feet

OR

☐,☐☐☐ BY ☐,☐☐☐

Length in feet — Width in feet

J1 Fire Origin ☆

☐☐ Story of fire origin ☐ Other place

J2 Fire Spread ☆

2 ☐ Confined to room of origin
3 ☐ Confined to floor of origin
4 ☐ Confined to building of origin
5 ☐ Beyond building of origin

J3 Number of Stories Damaged By Flame

Count the ROOF as part of the highest story

☐☐ Number of stories w/ minor damage (1 to 24% flame damage)

☐☐ Number of stories w/ significant damage (25 to 49% flame damage)

☐☐ Number of stories w/ heavy damage (50 to 74% flame damage)

☐☐ Number of stories w/ extreme damage (75 to 100% flame damage)

K Material Contributing Most To Flame Spread

☐ Check if no flame spread OR name no material first ignited OR unable to determine → Skip to Section L

K1 ☐☐ [illegible] Name contributing most to flame spread

K2 ☐☐ [illegible] Type of material contributing most to flame spread — Required only if item contributing more than 50 m² / 75

L1 Presence of Detectors ☆

(in area of the fire)

N ☐ None Present → Skip to Section M
1 ☐ Present
U ☐ Undetermined

L2 Detector Type

1 ☐ Smoke
2 ☐ Heat
3 ☐ Combination smoke - heat
4 ☐ Sprinkler, water flow detection
5 ☐ More than 1 type present
0 ☐ Other _____
U ☐ Undetermined

L3 Detector Power Supply

1 ☐ Battery only
2 ☐ Hardwire only
3 ☐ Plug in
4 ☐ Hardwire with battery
5 ☐ Plug in with battery
6 ☐ Mechanical
7 ☐ Multiple detectors & power supplies
0 ☐ Other _____
U ☐ Undetermined

L4 Detector Operation

1 ☐ Fire too small to activate
2 ☐ Operated → Complete Section L5
3 ☐ Failed to operate → Complete Section L6
U ☐ Undetermined

L5 Detector Effectiveness

Required if detector operated

1 ☐ Alerted occupants, occupants responded
2 ☐ Occupants failed to respond
3 ☐ There were no occupants
4 ☐ Failed to alert occupants
U ☐ Undetermined

L6 Detector Failure Reason

Required if detector failed to operate

1 ☐ Power failure, shutoff or disconnect
2 ☐ Improper installation or placement
3 ☐ Defective
4 ☐ Lack of maintenance, includes cleaning
5 ☐ Battery missing or disconnected
6 ☐ Battery discharged or dead
0 ☐ Other _____
U ☐ Undetermined

M1 Presence of Automatic Extinguishment System ☆

N ☐ None Present
1 ☐ Present → Complete rest of Section M

M2 Type of Automatic Extinguishment System

Required if fire was within designed range of AES

1 ☐ Wet pipe sprinkler
2 ☐ Dry pipe sprinkler
3 ☐ Other sprinkler system
4 ☐ Dry chemical system
5 ☐ Foam system
6 ☐ Halogen type system
7 ☐ Carbon dioxide (CO_2) system
8 ☐ Other special hazard system
U ☐ Undetermined

M3 Automatic Extinguishment System Operation

Required if fire was within designed range

1 ☐ Operated & effective (go to M4)
2 ☐ Operated & not effective (M4)
3 ☐ Fire too small to activate
4 ☐ Failed to operate (go to M5)
0 ☐ Other
U ☐ Undetermined

M4 Number of Sprinkler Heads Operating

Required if sprinkler operated

☐☐☐ Number of sprinkler heads operating

M5 Automatic Extinguishment System Failure Reason

Required if system failed

1 ☐ System shut off
2 ☐ Not enough agent discharged
3 ☐ Agent discharged but did not reach fire
4 ☐ Wrong type of system
5 ☐ Fire not in area protected
6 ☐ System components damaged
7 ☐ Lack of maintenance
8 ☐ Manual intervention
0 ☐ Other _____
U ☐ Undetermined

NFIRS Revised 01/97

10-10

DENISON FIRE DEPARTMENT

FIRE REPORT

TEX-FIRS NO. 020143

Total Time 10 min

DATE 3-4-02 TIME OUT 1502 AR. SC. 1511 TIME IN 1612 FIRE TYPE Vehicle Fire

EQUIP. E-1 NO. OF MEN 2 LOCATION 52 [illegible]

OWNER [redacted]

OCCUPANT [redacted] ADD. [redacted] PHONE [redacted]

CITY ___ CO. ✓ INS. ___

WEATHER: CLEAR ✓ CLOUDY ___ RAIN ___ LIGHTNING ___ OTHER 29%

WIND (VELOC. & DIR.) E-14-25 mph TEMP. 57°

FIRE DISCOVERED BY: ___

FIRE REPORTED BY: GCSO.

REMARKS: Car fire in engine area, burnt wiring under hood and two front tires, Smoke damage on out of house at garage area. 99 Olds Intrigue OFFICER Paul

Q[illegible]3W552 K9WF3U8015 B03-BFP Tx.

Unified
Investigations & Sciences, Inc.

223 E. Greenbriar Lane
Dallas, Texas 75203-1013
214-946-8989
Fax 214-946-8586

4153049

O/F 7/10/6

PRIVILEGED AND CONFIDENTIAL

April 19, 2002

Report Number One

PREPARED FOR:	Allstate Insurance Company 101 East Park Boulevard, Suite 300 Plano, Texas 75074
ATTENTION:	[redacted]
INSURED:	Cynthia Moody
DATE OF LOSS:	March 4, 2002
LOCATION OF LOSS:	[redacted] Denison, Texas
POLICY NUMBER:	
CLAIM NUMBER:	4036303495
UIS FILE NUMBER:	TX01-04430

THIS REPORT FURNISHED AS PRIVILEGED AND CONFIDENTIAL TO ADDRESSEE. RELEASE TO ANY OTHER COMPANY, CONCERN OR INDIVIDUAL IS THE SOLE RESPONSIBILITY OF ADDRESSEE.

Insured: [redacted]
UIS File No.: TX01-04430

ASSIGNMENT

The assignment was received on March 20, 2002 and the vehicle examination was conducted on March 27, 2002. Instructions were to conduct an origin and cause investigation.

DETERMINATION OF ORIGIN AND CAUSE

The fire cause remains under investigation. There is no evidence that the fire cause is incendiary.

The fire originated in the engine compartment. The area of greatest damage was in the right rear portion of the engine compartment. Burn patterns in the area are consistent with a fluid leak and the subsequent ignition of the fluid.

VEHICLE EXAMINATION

The vehicle was examined at Copart of Texas in Grand Prairie, Texas. No other individuals were present during the examination.

The vehicle I examined is a 1998 Oldsmobile Intrigue. Areas on the vehicle exterior not affected by fire were in good condition. There was no evidence of severe pre-existing collision damage. The rear tires and wheels were undamaged although the fire damaged the front wheels and tires. None of the four tires exhibited unusual tread wear.

The front bumper and grill had melted and the front fenders and hood were discolored due to severe heat damage and there was evidence of forced entry into the engine compartment. The fire broke a portion of the windshield.

There was some fire damage to the passenger compartment resulting from fire communication from the engine compartment. The dashboard and headliner were heat damaged. Debris that fell on the driveway during the fire was collected and placed in the passenger front seat. There were no unusual items in the passenger compartment and no evidence of after-market additions.

The trunk was unaffected by the fire. There were a large number of personal items in the trunk, including clothes hangers, slippers, plastic bags, clothing, and other items.

The engine compartment sustained the greatest fire damage and most of the combustible materials were destroyed. Burn patterns on the bottom of the hood, firewall, right inner fender, top of the hood and exterior of the right fender, as shown in photographs numbers fifteen through eighteen, are evidence that the fire started on the right side of the engine compartment near the firewall. Damage to the various components increased in severity from the left front corner to the right rear corner. The battery was located in the right front corner and was severely fire damaged. The air intake components were at the left front corner and were destroyed by fire, as were most of the components made of hydrocarbon-based materials.

to open the hood, but was prevented from doing so due to the size of the fire. They contacted the fire department and waited approximately 20 minutes for their arrival.

- *Fire Officials*

A fire report has not yet been obtained.

- *National Highway Traffic Safety Administration*

A search of the National Highway Traffic Safety Administration (NHTSA) Recall Database revealed two recalls on this vehicle, but neither is relevant to this incident.

There is a recall on the 1999 Oldsmobile Intrigue involving a missing heater hose clip, which could result in an engine compartment fire. A recall on 1997 Pontiac Grand Ams, Oldsmobile Achievas, and Buick Skylarks has been issued due to electrical short circuits that can occur when contact is made between the positive terminal on the fuse panel and the negative battery cable. This has resulted in engine compartment fires. This possibility as a cause of the Moody fire has not been eliminated. A recall involving 1996 and 1997 Buick, Pontiac, and Oldsmobile models is a result of a backfire during engine starting that can cause breakage of the upper intake manifold. This condition can possibly cause a fire.

The NHTSA Office of Defects Investigation Owner Reports database (complaints filed by owners) reveals at least one incident involving an intake manifold in a 1998 Oldsmobile Intrigue "blowing up." No further details were available in the abstract. There are a number of incidents involving fuel delivery problems in the 1998 Intrigue. The causes of these problems could be a result of fuel pump or fuel regulator malfunctions. An NHTSA investigation may be opened.

COMMENTS

I will be in contact with you to discuss future direction of this investigation.

EXHIBITS

1. Vehicle Inspection Report
2. National Highway Traffic Safety Administration Office of Defects and Investigation Recall Database search results
3. Forty-seven photographs with Photograph Explanation Sheet
4. Extra photographs and negatives

Edward G. Roberts, CFI
Special Investigator
Unified Investigations & Sciences, Inc.
214-946-8989 or 1-800-615-4840

...d Investigations & Sciences, Inc. Exhibit 1

Vehicle Inspection Report

Owner [redacted]

Make: Oldsmobile	Year: 1998	Model: Intrigue	[redacted]
State Inspection: Unknown	Date: Unknown		Odometer: 4-door
Displayed on Vehicle: Unknown	Year	State	VIN: Electronic
Tag Number: B03-BFP	Unknown	Texas	1G3WS52K9WF308015
Vehicle Examination Date: 29 March 2002	Examination Location: Copart of Texas		

Fire Damaged Areas ☒ Exterior ☒ Interior ☒ Engine Compartment

EXTERIOR

	Burned	Distorted/Melted	Accelerant Patterns	Collision Damage
Bumper and Grill	☒	☒	☐	☐
Hood	☒	☒	☐	☐
Left Front	☒	☒	☐	☐
Right Front	☒	☒	☐	☐
Roof	☐	☐	☐	☐
Left Door(s)	☒	☐	☐	☐
Right Door(s)	☒	☐	☐	☐
Trunk	☐	☐	☐	☐
Left Rear	☐	☐	☐	☐
Right Rear	☐	☐	☐	☐
Rear Bumper Area	☐	☐	☐	☐
Underside	☒	☐	☐	☐

Remarks

TIRES

	Burned Yes	Burned No	Unusual Tread Wear Yes	Unusual Tread Wear No
Left Front	☒	☐	☐	☒
Right Front	☒	☐	☐	☒
Left Rear	☐	☒	☐	☒
Right Rear	☐	☒	☐	☒
Spare	☐	☐	☐	☐

Tires indicate signs of recent removal or exchange? ☐ Yes ☒ No

Wheels or wheel covers indicate recent removal/exchange? ☐ Yes ☒ No

Indicate areas of forced entry ☐ Door(s) ☒ Hood ☐ Trunk ☐ Glass

Remarks

GLASS

	Smoked	Cracked	Distorted/Melted	Broken
Windshield	☒	☒	☒	☒
Left Door(s)	☒	☐	☐	☐
Right Door(s)	☒	☐	☐	☐
Rear	☒	☐	☐	☐
Sunroof	☐	☐	☐	☐

Remarks

INTERIOR

	Yes	No
After market electrical accessories	☐	☒
Door(s) open during fire	☐	☒
Window(s) open during fire	☐	☒
Was key in ignition/floor	☐	☒
Have accessories been removed	☐	☒
Any unusual burn patterns	☐	☒
Any abnormal melting	☐	☒
Any unusual objects in vehicle	☐	☒
Was trunk open during fire	☐	☒
Any unusual objects in trunk	☒	☐

Remarks

Unusual amount of items in trunk.

ENGINE COMPARTMENT

	Yes	No
Hood open during fire	☐	☒
Radiator Melted	☒	☐
Upper radiator hose burned	☒	☐
Lower radiator hose burned	☒	☐
Drive belts burned	☒	☐
Other hoses burned	☒	☐
Fan and shroud burned	☒	☐
Inner fenders burned	☒	☐
Heating system burned	☒	☐

	Yes	No
Oil below lowest mar[illegible]atick	☐	☒
Evidence of excessive fluid leakage	☐	☒
Unusual odor/color motor oil	☐	☒
Holes or cracks in transmission case	☐	☒
Transmission case burned/melted	☐	☒
Transmission has inadequate lubrication	☐	☒
Unusual odor/color transmission fluid	☐	☒
Any problems with drive-train/suspension	☐	☒
Motor mounts burned	☒	☐

Remarks _____

ELECTRICAL

	Missing	Burned/Discolored	Brittle/Melted	Shorted/Arced
Battery	☐	☒	☒	☐
Battery connections	☐	☒	☒	☐
Battery cables	☐	☒	☒	☐
Starter	☐	☒	☒	☐
Alternator/generator	☐	☒	☒	☐
Ignition system	☐	☒	☒	☐
Fuse panel	☐	☒	☒	☐
Wiring harness	☐	☒	☒	☐
After market accessories	☐	☒	☒	☐

Remarks _____

FUEL SYSTEM

	Missing	Burned	Distorted/Melted
Filler cap	☐	☐	☐
Filler assembly	☐	☐	☐
Fuel tank assembly	☐	☐	☐
Fuel lines	☐	☒	☒
Fuel pump(s)	☐	☐	☐
Fuel filter(s)	☐	☐	☐
Carburetor/ injectors/ turbos	☐	☒	☒
Air intake filter(s)	☐	☒	☒
Fuel vapor recovery system	☐	☐	☐
Exhaust and tail pipes	☐	☐	☐
Muffler and catalytic converter	☐	☐	☐

Any loose fuel line connections? ☒ Yes ☐ No

Any evidence of tampering? ☐ Yes ☒ No

Fuel tank ☒ Unknown ☐ Empty ☐ 1/4 ☐ 1/2 ☐ 3/4 ☐ Full

Remarks _____

Evidence of any explosion or rupture ☒ Yes ☐ No

Was an oil sample obtained? ☐ Yes ☒ No Laboratory _____

Was a fuel sample obtained? ☐ Yes ☒ No Laboratory _____

Were debris samples obtained? ☐ Yes ☒ No Laboratory _____

Comments _____

Investigator Edward G. Roberts Date 29 March 2002

Office of Defects Investigation
Recall Database

Call the Auto Safety Hotline toll free at 1-888-DASH-2-DOT to report safety defects or to obtain information on cars, trucks, child seats, highway or traffic safety.

Report Date: March 28, 2002 02:16:04 PM

NOTE: Click the checkboxes in the first column then SUBMIT at the bottom to order more research on those records.

Search for records on

Year: **1998**
Make: **OLDSMOBILE**
Model: **INTRIGUE**

Recalls

☐ Check to order research. Submit below.

NHTSA CAMPAIGN ID Number: 00V044000
Component: INTERIOR SYSTEMS:SEAT AND SHOULDER BELTS AND BELT ANCHOR:OTHER PARTS
Manufacturer: GENERAL MOTORS CORP.

Year:	Make:	Model:	Recall Date:
1998	OLDSMOBILE	INTRIGUE	02/28/2000

Type of Report: Vehicle

Potential Number of Units Affected: 135475
Manufactured: 11/1996 - 02/1999

Defect Summary:

VEHICLE DESCRIPTION: PASSENGER VEHICLES. SOME OF THESE VEHICLES WERE BUILT WITH REAR SEAT SHOULDER BELTS THAT COULD TWIST, ALLOWING THE WEBBING TO BE JAMMED IN THE RETRACTOR. WHEN THE SHOULDER BELT WEBBING BECOMES JAMMED IN THE RETRACTOR, THE SEAT BELT BECOMES UNUSABLE.

Consequence Summary:

THIS COULD PREVENT A PERSON FROM USING THE SEAT BELT SYSTEM, AND A RISK OF INJURY TO AN UNBELTED PERSON IN A CRASH WOULD BE INCREASED.

Corrective Summary:

DEALERS WILL REMOVE ANY TWISTS FROM THE REAR SHOULDER BELT(S) AND INSTALL CLIPS TO THE BELT WEB GUIDE TO PREVENT TWISTING.

☐ Check to order research. Submit below.

NHTSA CAMPAIGN ID Number: 98V103000
Component: LIGHTING:LAMP OR SOCKET:HEAD LIGHTS

Manufacturer: GENERAL MOTORS CORP.

Year:	Make:	Model:	Recall Date:
1998	OLDSMOBILE	INTRIGUE	05/18/1998

Type of Report: Vehicle

Potential Number of Units Affected: 9600
Manufactured: 02/1998 - 04/1998

Defect Summary:

VEHICLE DESCRIPTION: PASSENGER VEHICLES. THE OWNER MANUALS DO NOT CONTAIN THE REQUIREMENT INFORMATION PERTAINING TO THE VEHICLE HEADLAMP AIMING DEVICE. THIS DOES NOT COMPLY WITH REQUIREMENTS OF FMVSS NO. 108, "LAMPS, REFLECTIVE DEVICES, AND ASSOCIATED EQUIPMENT."

Consequence Summary:

IF THE HEADLAMP ASSEMBLIES ARE REPLACED, CUSTOMERS MAY NOT BE ABLE TO PROPERLY AIM THE HEADLIGHTS.

Corrective Summary:

OWNERS WILL BE MAILED AN OWNER MANUAL'S INSERT WHICH CONTAINS THE APPROPRIATE INFORMATION.

New Search

Return to Safety Problems and Issues

Home | General Info | Cars | People | Hot | New | Site Map | Search | Tools

Send mail to the Web Master

Insured:
UIS File No.: [redacted]

PHOTOGRAPH EXPLANATION SHEET

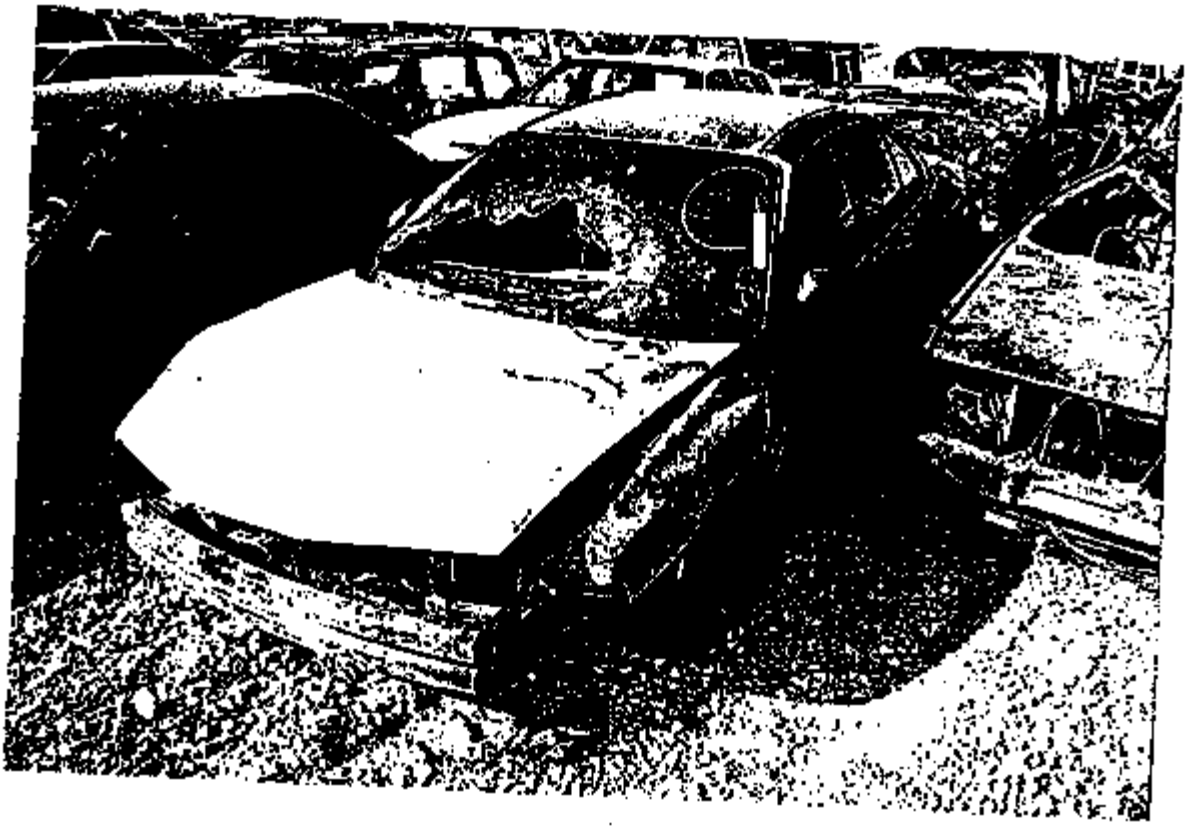
1. Left front of vehicle
2. Left rear of vehicle
3. Right rear of vehicle
4. Right front of vehicle
5. Left view of front seat area of passenger compartment
6. Left view of rear seat area of passenger compartment
7. Right view of rear seat area of passenger compartment
8. Right view of front seat area of passenger compartment
9. Right view of dashboard and windshield
10. Bottle of de-icer in rear seat
11. Contents of trunk
12. Motor Vehicle Safety Decal
13. Front view of hood and grill area
14. Front view of underside of hood and engine compartment
15. Underside of hood
16. Engine compartment and engine
17. Topside of hood
18. Right exterior fender
19. Left exterior fender
20. Left front of engine compartment
21. Right front of engine compartment
22. Front view of exemplar engine compartment
23. Front view of exemplar engine compartment
24. Right view of engine
25. Right view of exemplar engine
26. Left view of engine
27. Fuel line, nozzle, and fuel rail
28. Fuel pressure regulator
29. Exemplar fuel rail and regulator
30. Exemplar fuse panel
31. Remains of fuse panel
32. Remains of fuse panel
33. Ignition coil set
34. Right rear corner of exemplar engine compartment
35. Fuel rail and heater hoses of exemplar vehicle
36. Front view of area of origin
37. Left view of area of origin
38. Damage to alternator
39. Back of alternator
40. Right view of damage to alternator
41. Contents of front passenger seat

42. Contents from front passenger seat
43. Remains of individual components found in right front passenger seat
44. Remains of individual components found in right front passenger seat
45. Remains of individual components found in right front passenger seat
46. Remains of individual components found in right front passenger seat
47. Remains of individual components found in right front passenger seat

ified Investigations & Sciences, Inc. Exhibit 3

Insured: [redacted]

UIS File #: TX01-04430



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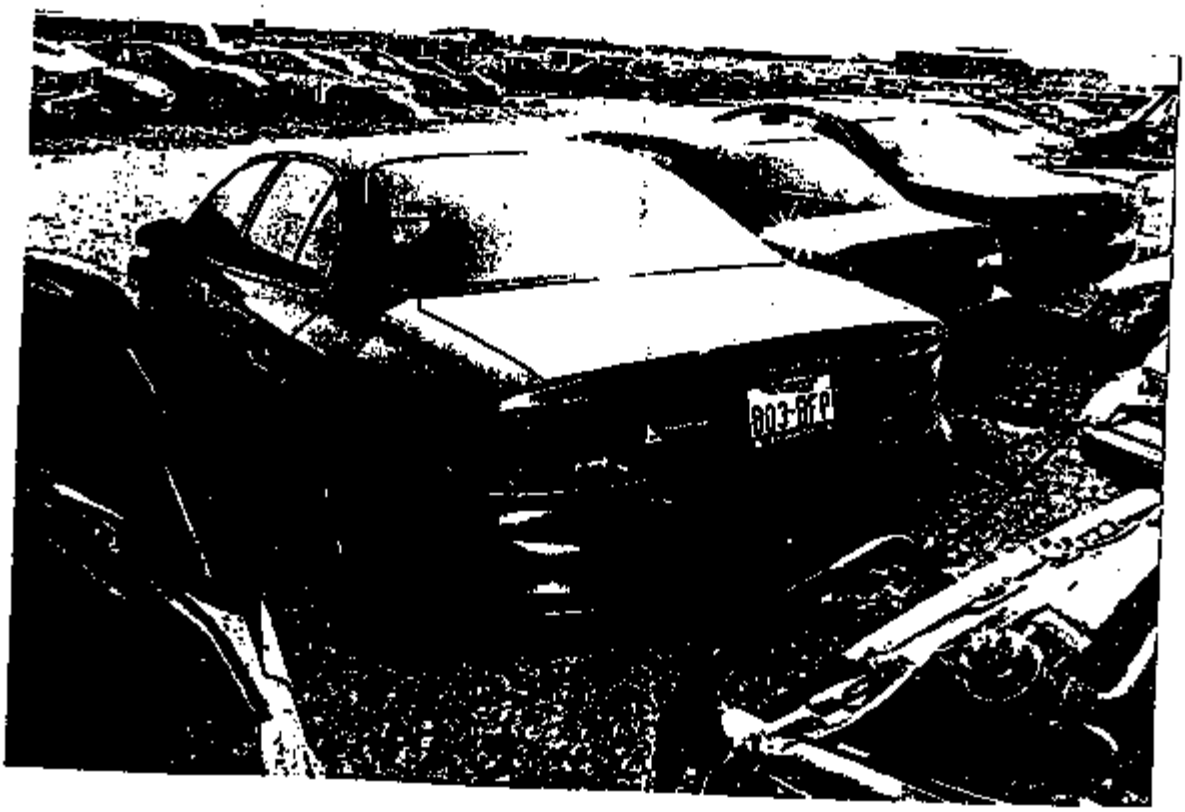


Photo # 2

Unified Investigations & Sciences, Inc.

Insured: [redacted]

UIS File #: TX01-04430

Photo # 3

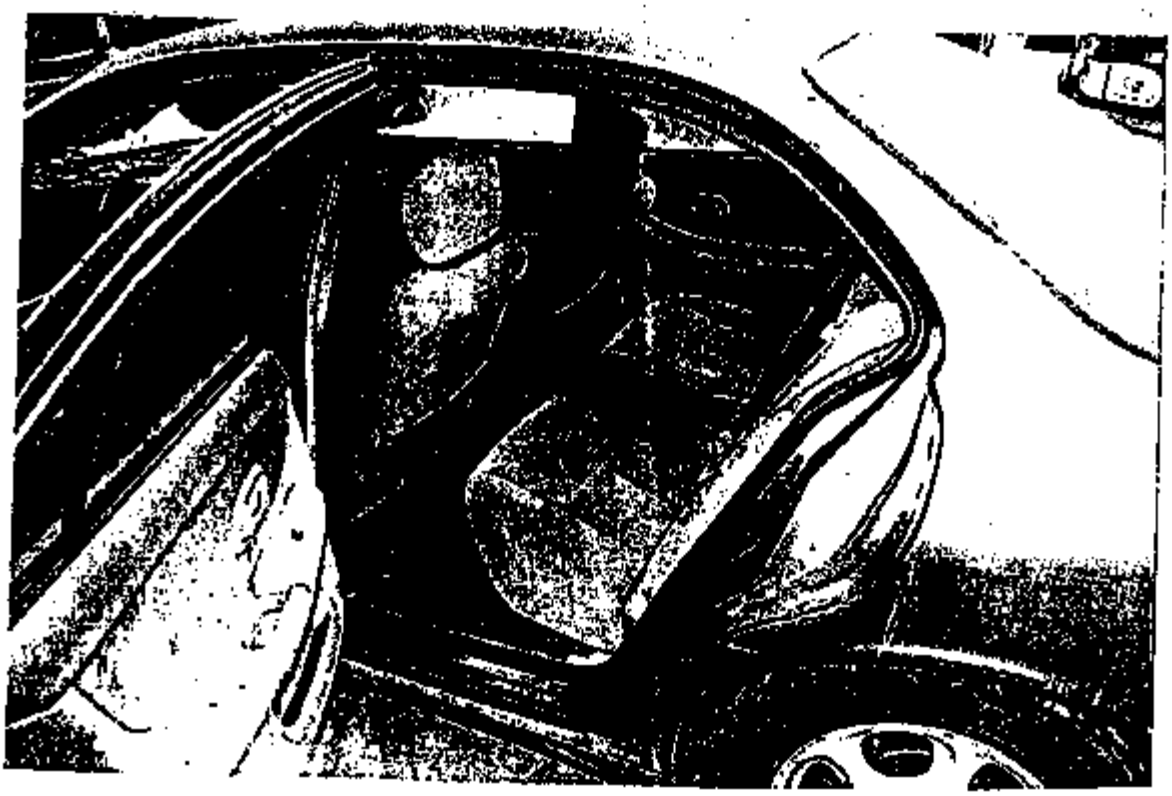
Photo # 4

Unified Investigations & Sciences, Inc.

Insured: [redacted]

UIS File #: TX01-04430

Photo # 5



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United Investigations & Sciences, Inc.

Insured: [redacted]

UIS File #: TX01-04430

Photo # 7

Photo # 8

Insured: [redacted]

UIS File #: TX01-04430

Photo # 9

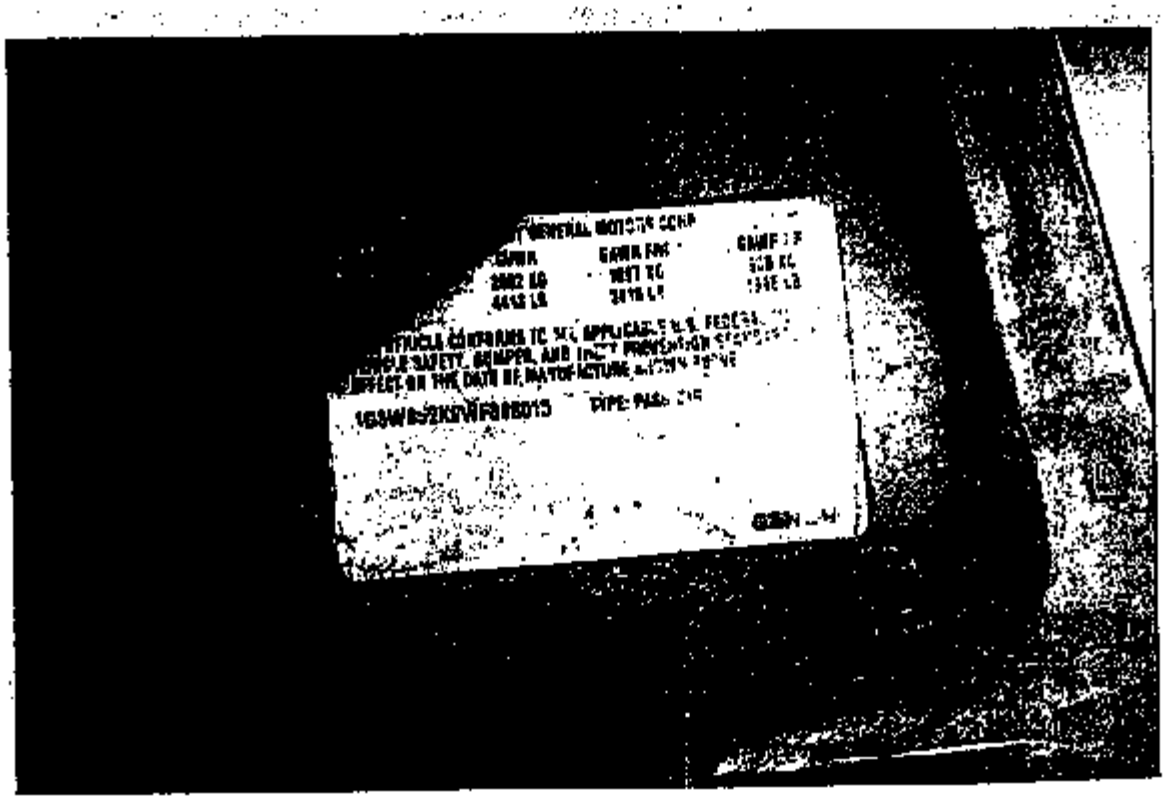
Photo # 10

Uni. Investigations & Sciences, Inc.

Insured: [redacted]

UIS File #: TX01-04430

Photo # 11



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United Investigations & Sciences, Inc.

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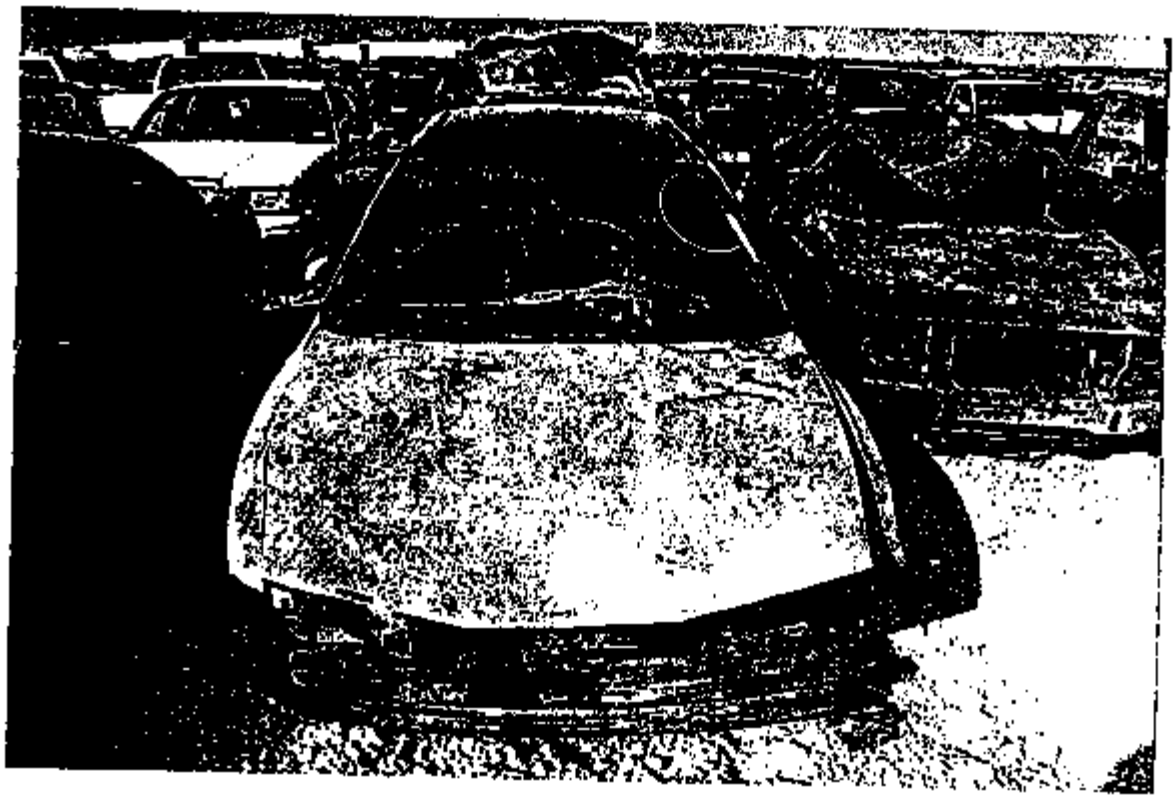

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Photo # 14

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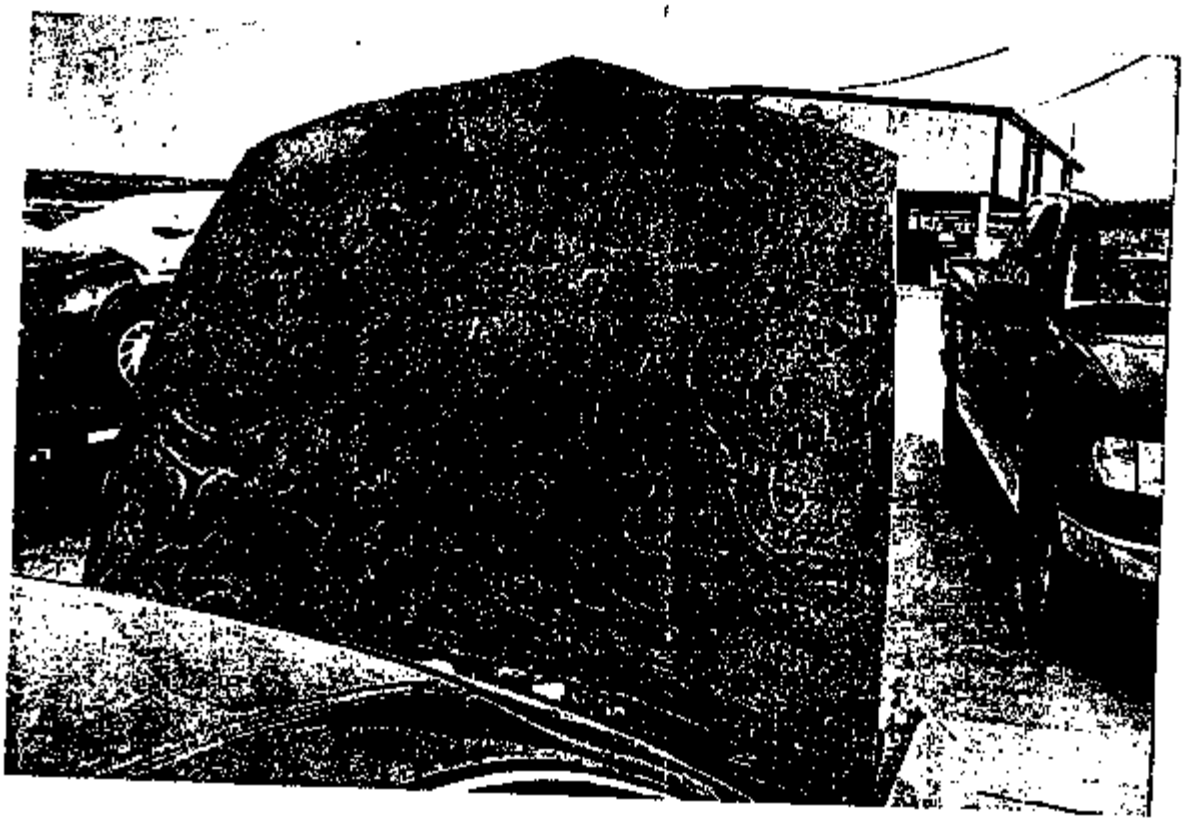

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Photo # 18

United Investigations & Sciences, Inc.

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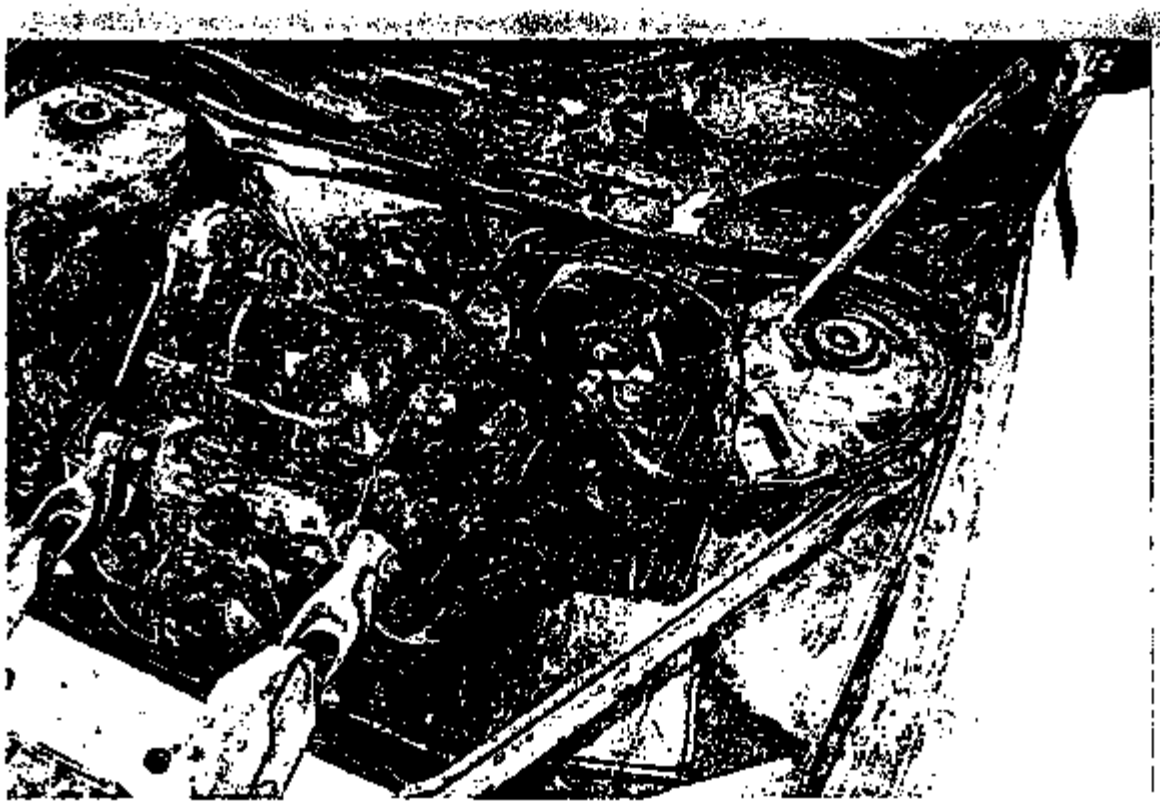
UIS File #: TX01-04430

Photo # 19



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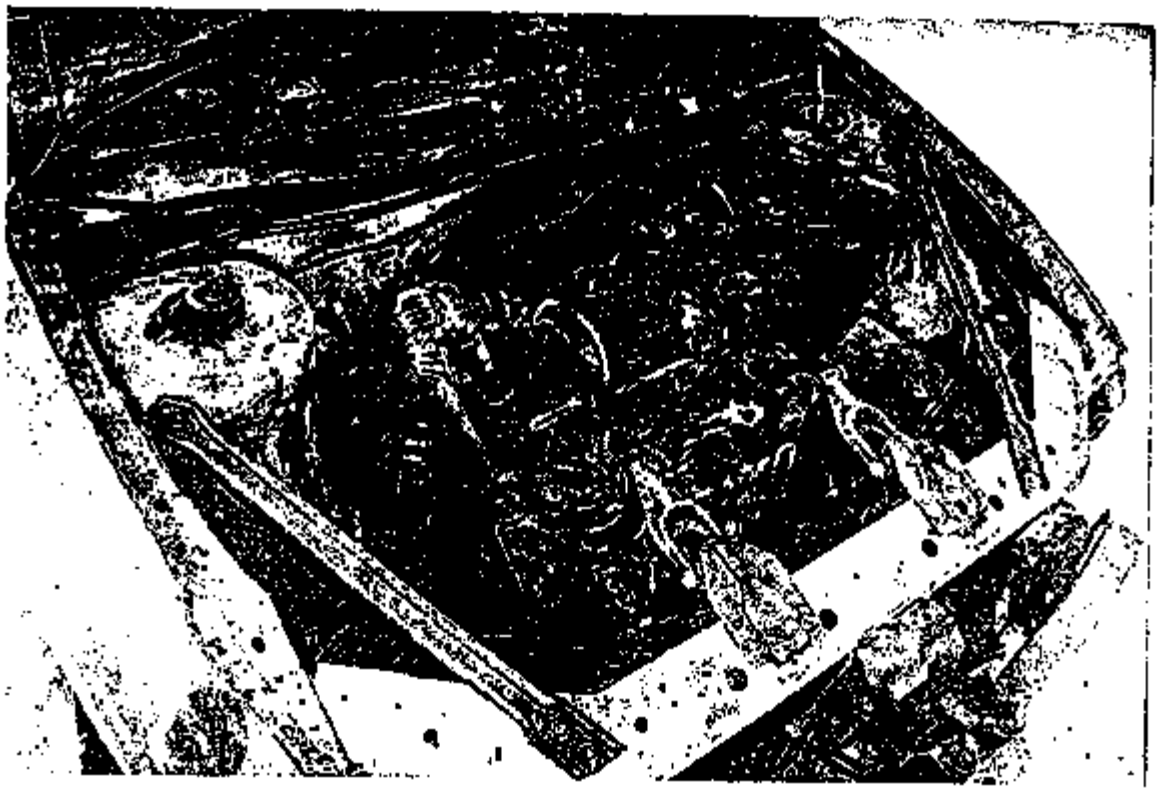

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Photo # 22

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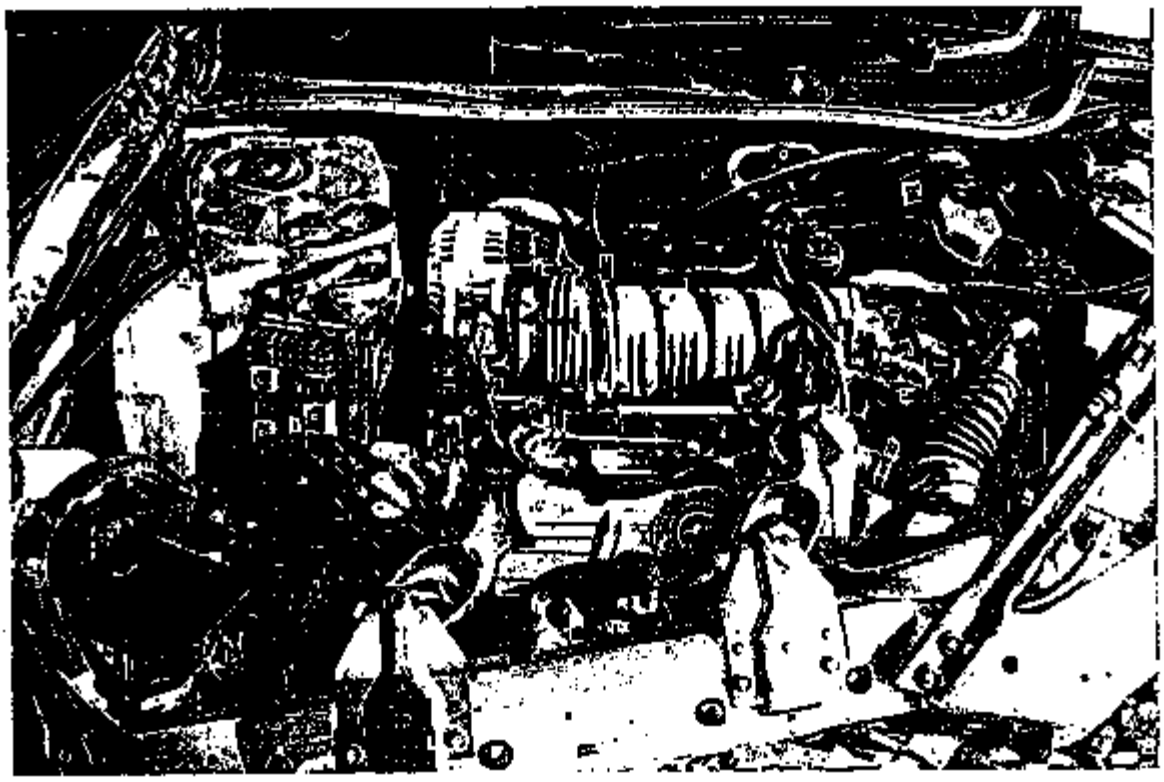

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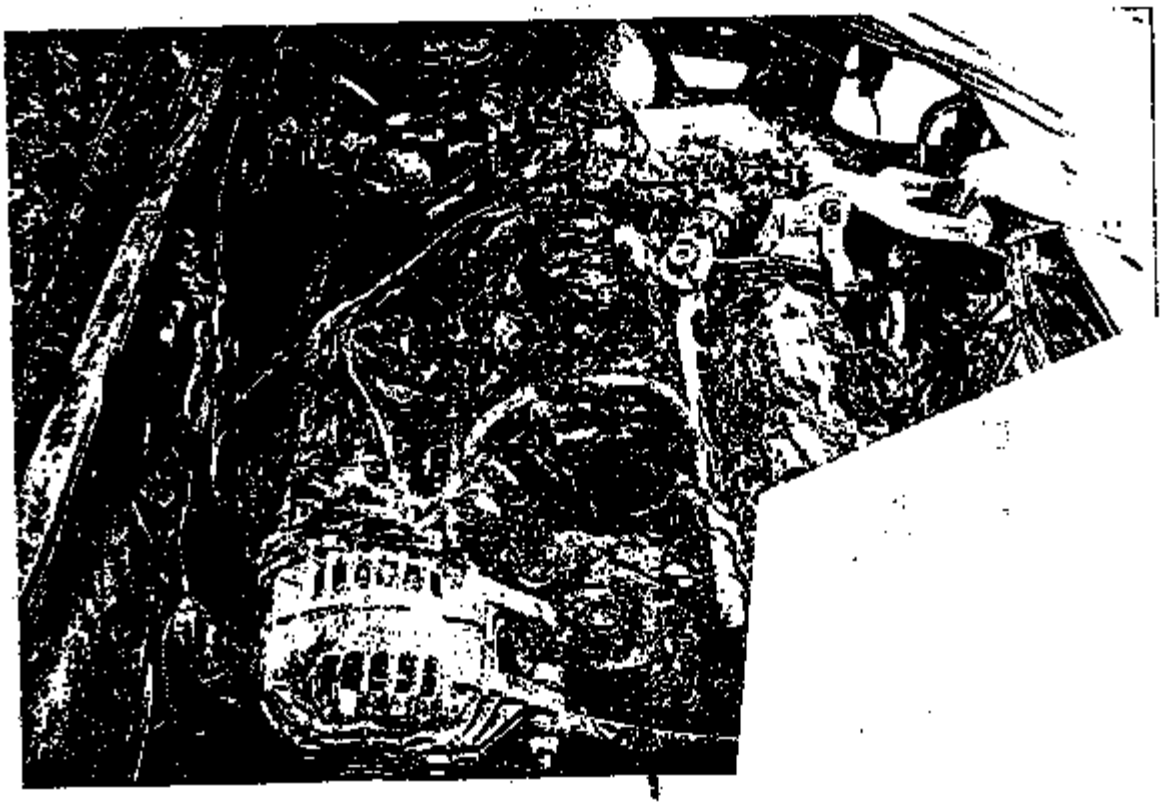

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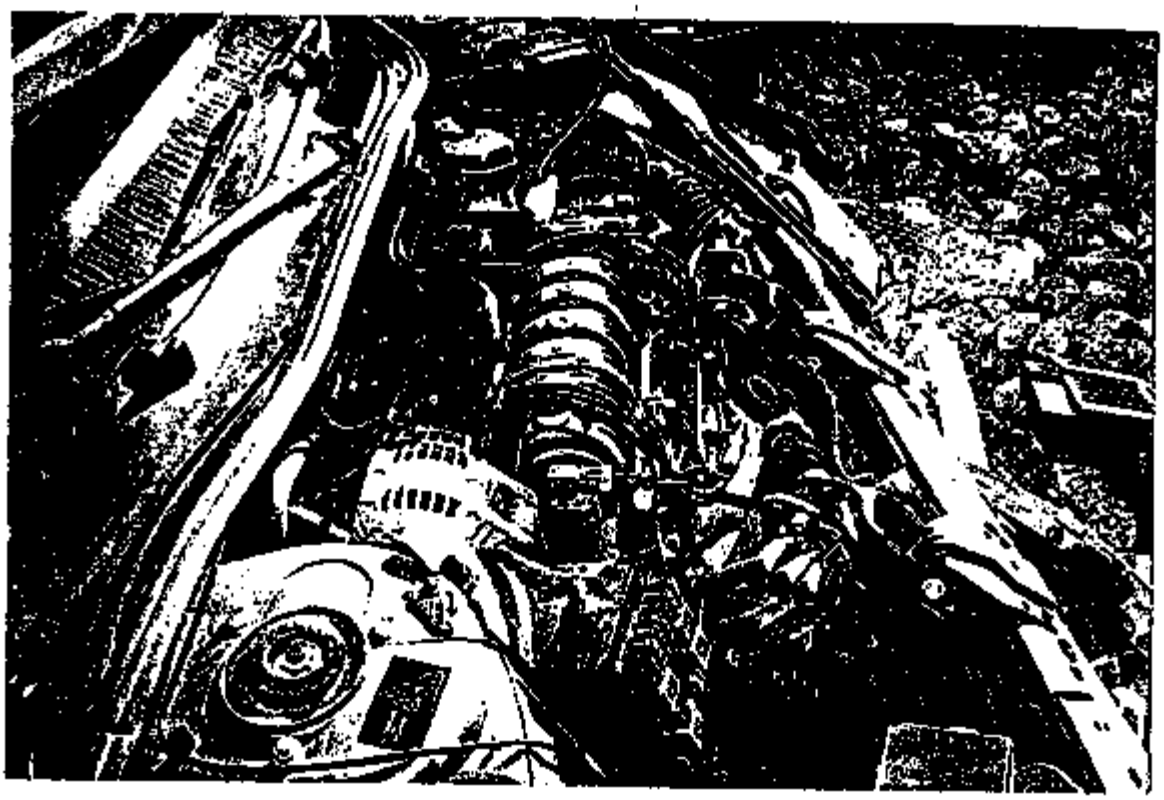

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Photo # 26

Unified Investigations & Sciences, Inc.

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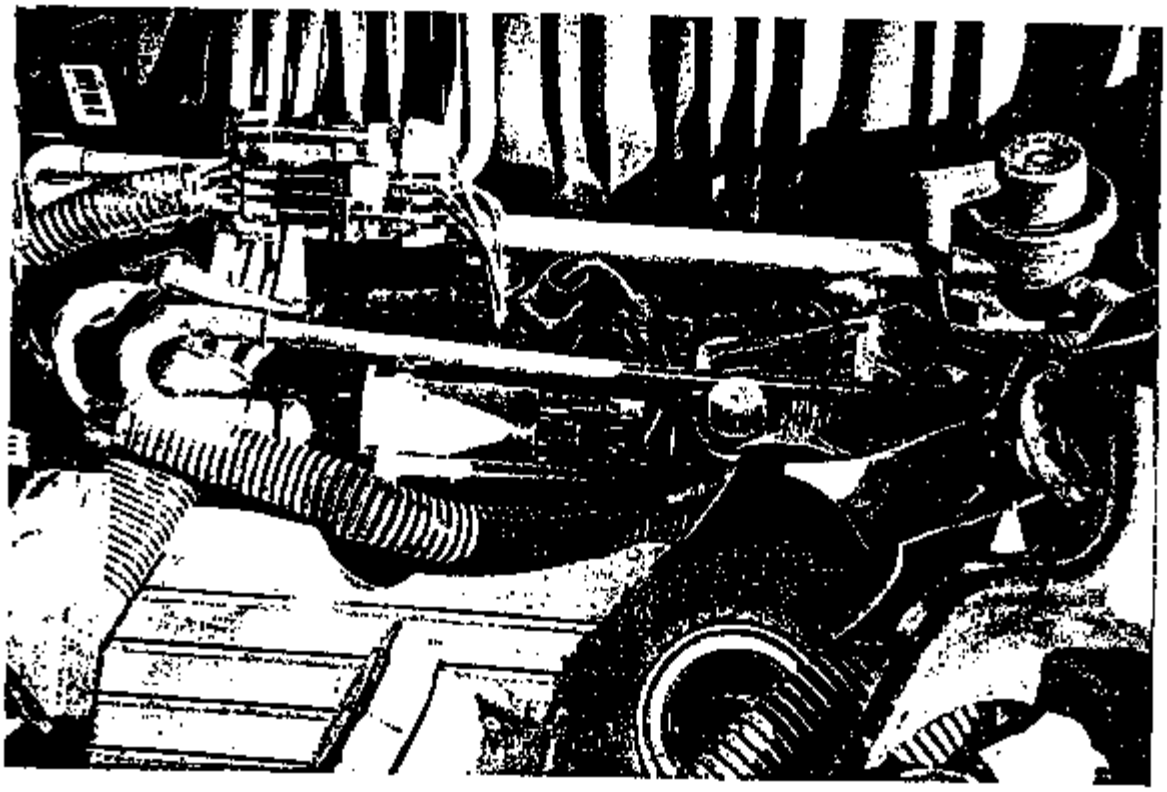
Photo # 27

Photo # 28

ured: [redacted]

UIS File #: TX01-04430



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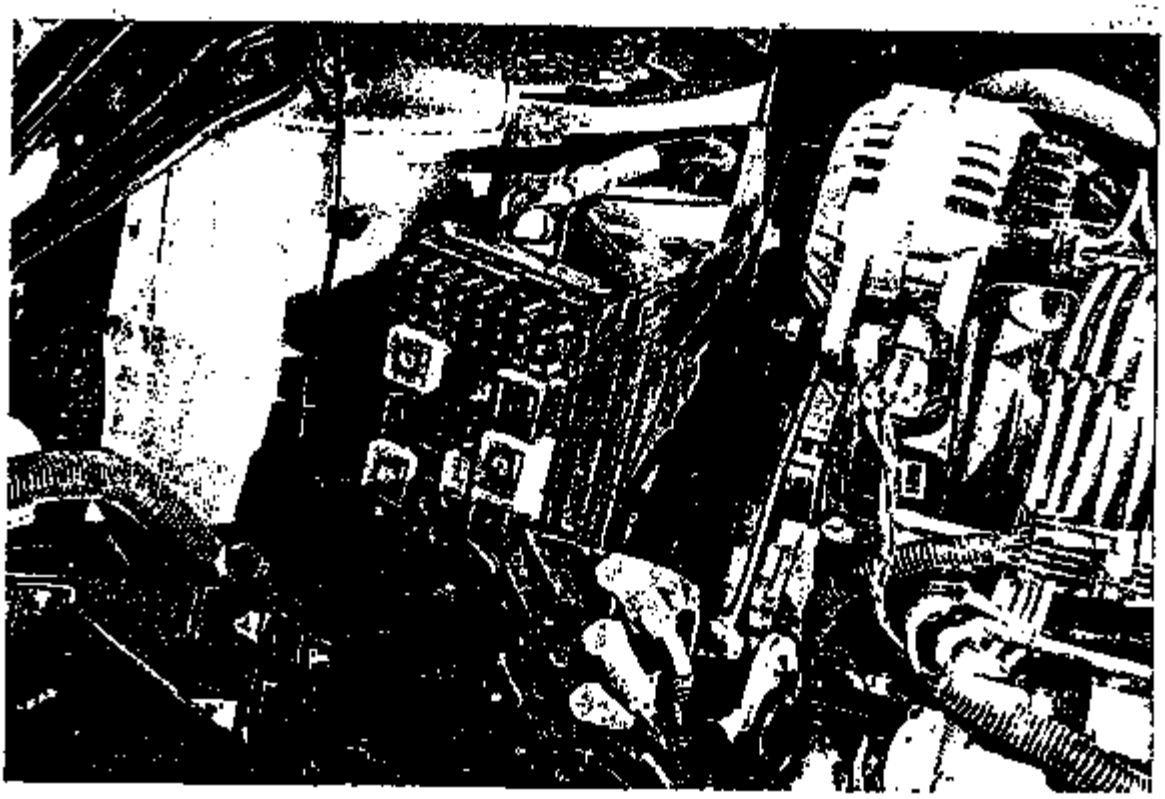

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Photo # 31

Photo # 32

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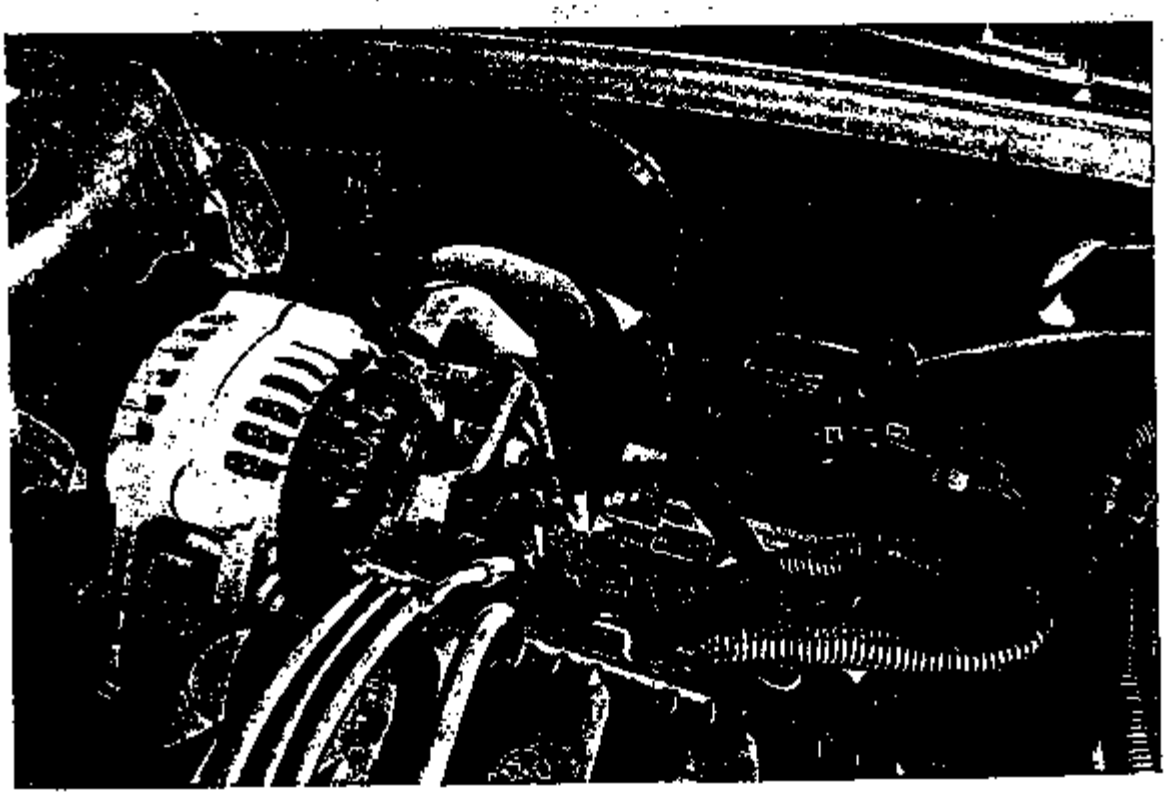
UIS File #: TX01-04430

Photo # 33



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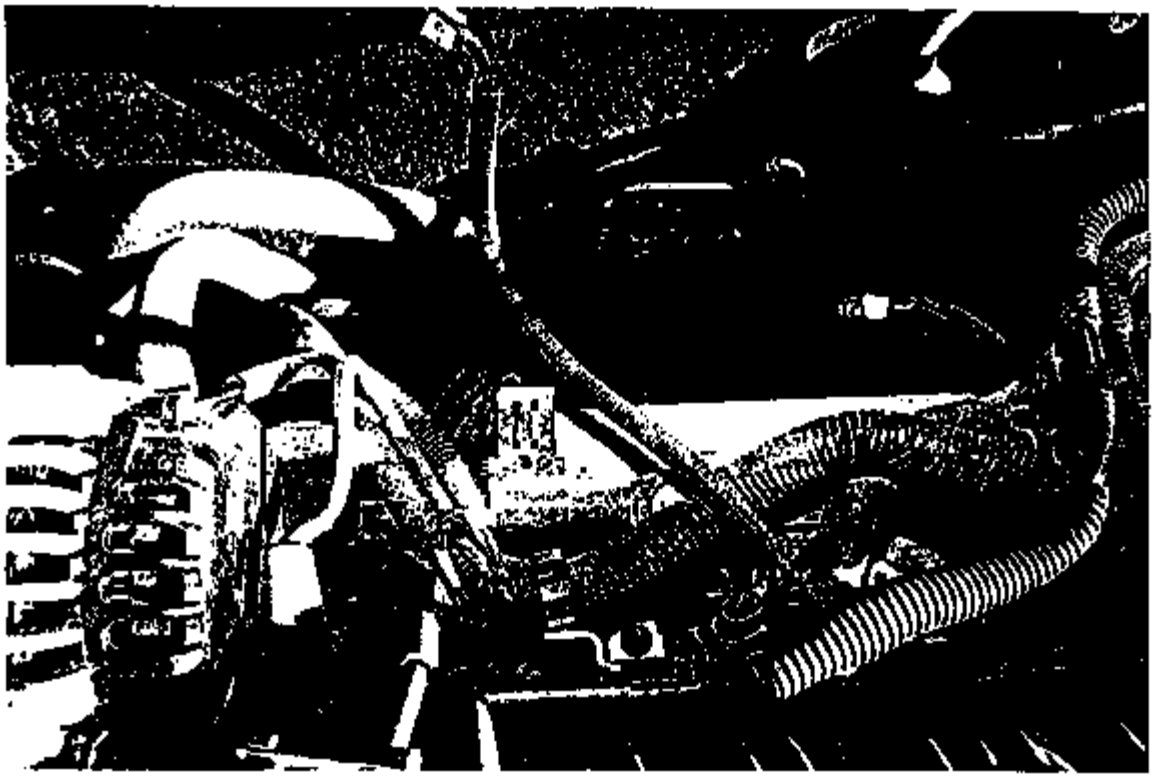

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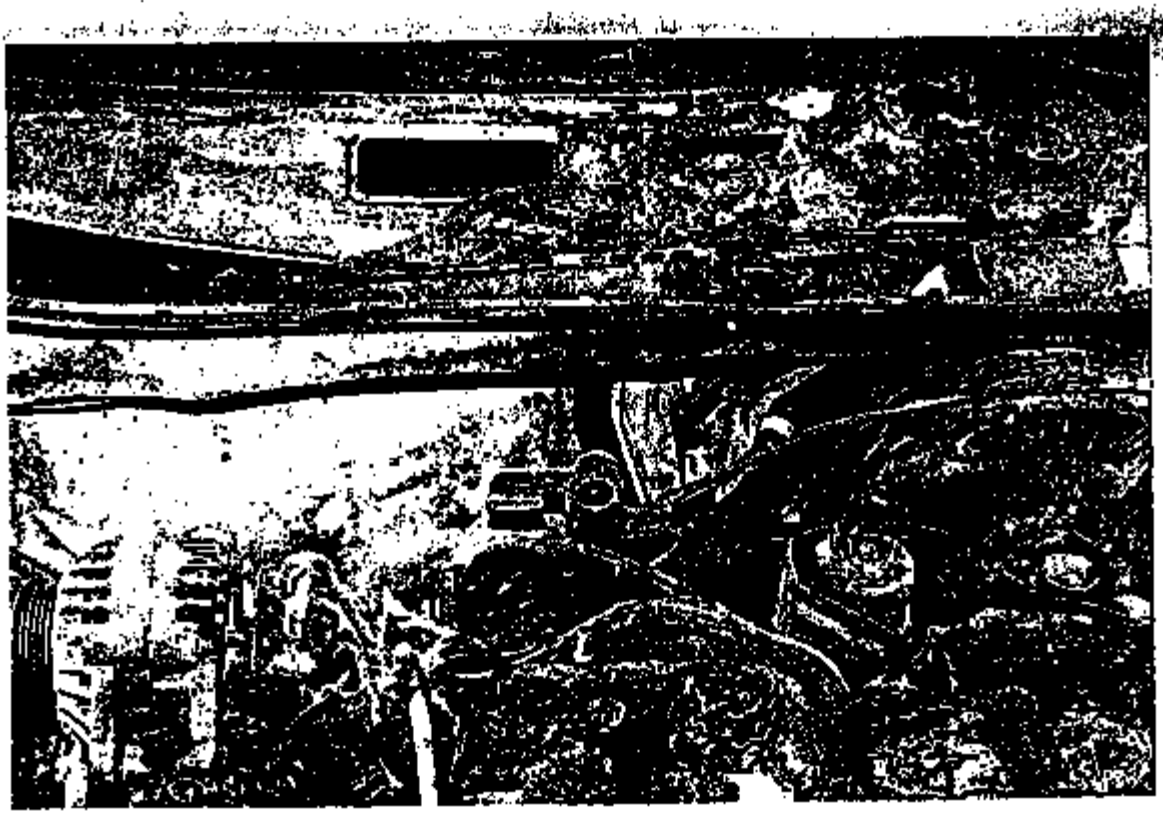

Photo # 36

United Investigations & Sciences, Inc.

Insured: [redacted]

UIS File #: TX01-04430

Photo # 37

Photo # 38

United Investigations & Sciences, Inc.

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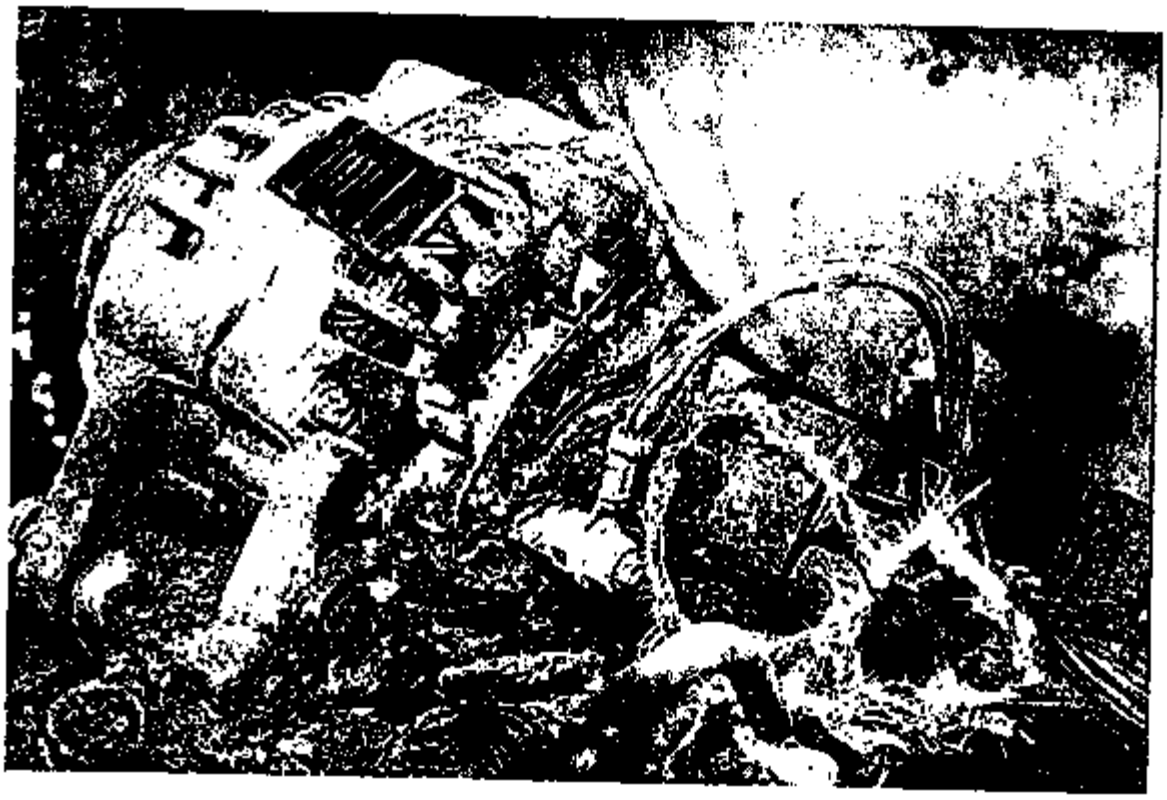
UIS File #: TX01-04430



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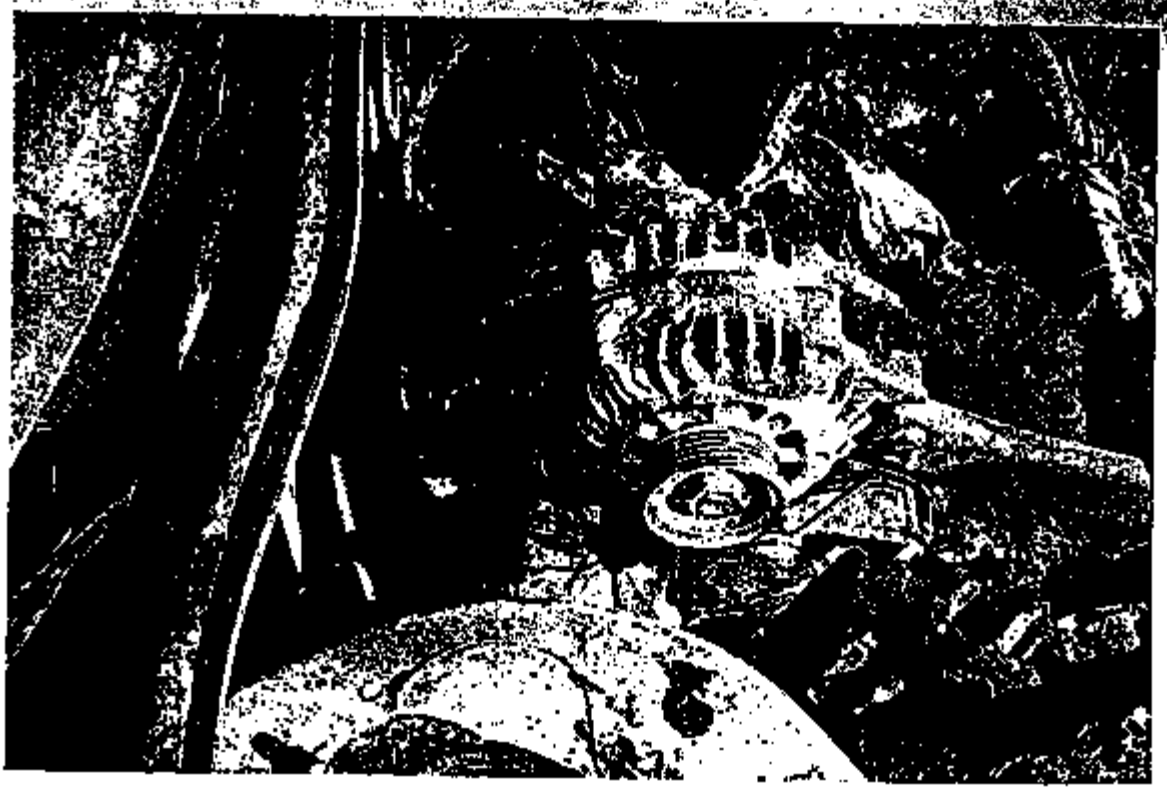

Photo # 40

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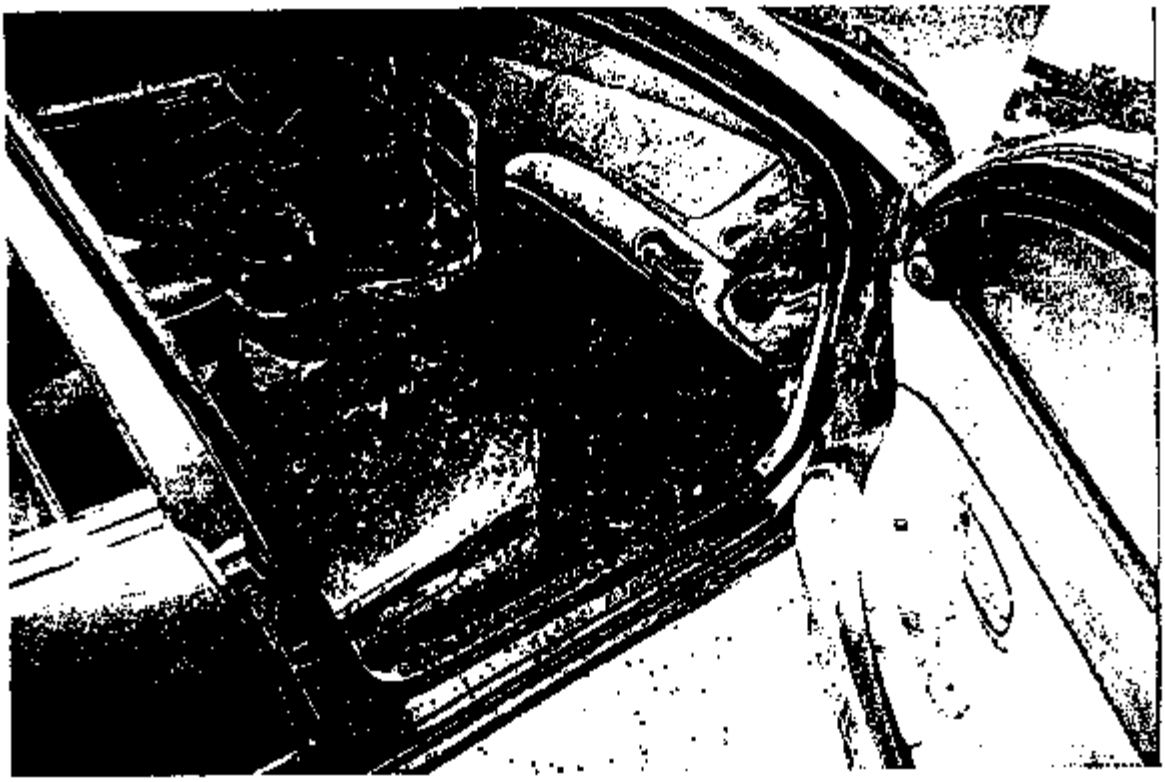

Photo # 41

Photo # 42

Unified Investigations & Sciences, Inc.

Insured: [redacted]

UIS File #: TX01-04430

Photo # 43

Photo # 44

United Investigations & Sciences, Inc.

ured: [redacted]

UIS File #: TX01-04430

Photo # 45

Photo # 46

United Investigations & Sciences, Inc.

ured: [redacted]

UIS File #: TX01-04430

Photo # 47

Photo # ____

ESIS
An Insurance Services Company

ESIS GM Claims Unit
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

313.665.3412 tel
313.665.0911 fax

Deborah.Diehr@ESIS.com

Deborah Diehr
Claim Administrator

January 6, 2003

Jeffrey E. Hansen, Esq.
Hasten & Hansen, Attorneys at Law
3825 W. Green Oaks Blvd., Suite 250
Arlington, TX 76016

Re:	File Number:	453049 (your file #4036303495)
	Date of Event:	3-4-02
	Claimant:	Allstate/[redacted]
	Client/Account:	General Motors

Dear Mr. Hansen:

ESIS is the Risk Management Services Company on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claim Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your client. Your correspondence alleges that your client sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested: Only the circled items are needed

1. Please provide a copy of your expert report and color copies of any photos taken by anyone on your behalf. Please do not send originals, as they may not be returned.

2. A copy of the police/fire report

3. A copy of the vehicle operator's statement of events, including the events prior to and immediately following this incident

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to this incident

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, a chronological summary of operations performed is needed

6. Advise as to any after-market equipment, which may have been installed on the subject vehicle. If applicable, provide copies of the receipts and/or invoices of the installation of said equipment

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts

8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices and a copy of the repair records pertaining to the recalls

9. Advise if the subject vehicle was ever in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Provide copies of your repair estimates and proof of payment (cancelled checks). If this was a total loss, please provide a salvage estimate and your total loss work sheet

11. Advise of any injuries

12. Advise if your client's insured is the original owner of the subject vehicle

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim an/or a cause of action. If you choose to dispose of the salvage, it will be to your own peril and spoliation may become an issue. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Deborah Diehr
Claim Administrator
313.665.3412

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G3WS52K9WF308015

VEHICLE INFORMATION

Merchandising Model:	3WS69 - 1998 INTRIGUE GL SEDAN	Warranty Start Date:	08/23/1997
BARS Order Type	100 - ALLIED		
Delivering Dealer :	COMPANY CAR SERVICE-PAT HOFBAUER COMPANY SERVICE CAR LANSING, MI 48921-0001	Selling Source:	15 - OLDSMOBILE
		Site Code:	50010
		Business Associate Code:	130884

Service Contract:	No	Branded Title:	Yes	Warranty Block:	Yes	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
00011	REAR SEAT SHOULDER BELTS	N/A	Open
98001	HEADLAMP AIMING OWNER MANUAL INFORMATION	N/A	Open

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	08/23/1997	0 miles	8/23/2000	36000 miles
72/100000 SHEET METAL RUST-THROUGH	08/23/1997	0 miles	8/23/2003	100000 miles
36/36000 SHEET METAL CORROSION	08/23/1997	0 miles	8/23/2000	36000 miles
96/80000 PCM/CC EMISSIONS	08/23/1997	0 miles	8/23/2005	80000 miles
36/36000 FEDERAL EMISSIONS	08/23/1997	0 miles	8/23/2000	36000 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
11/03/1999	537320	#	E7700 - STEER SHAFT RPL	21643 miles
02/01/1999	482818	#	E0050 - WHEEL NUT CAP RPL	12734 miles
08/08/1998	016650	F	Z7200 - CORPORATE PARTS RETURN REIMBURSEMENT	7214 miles
09/01/1998	016044	#	C3358 - L/F DR TRIM R&R/RPL	7214 miles

09/01/1998	016044	#	C3540 - R/R DR TRIM R&R/RPL	7214 miles
[illegible]1/1998	016044	#	C3541 - L/R DR TRIM R&R/RPL	7214 miles
09/01/1998	016044	#	Z7910 - 1-WAY SHUTTLE COURTESY TRANSPORTATION	7214 miles
02/27/1998	068584	#	B7540 - WINDSHIELD REVEAL MOLDING R&R OR REPLACE	2539 miles
08/27/1997	226449	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	29 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G3WS52K9WF308015

CLAIM HISTORY

Repair Order Date:	11/02/1999	Repair Order Number:	537320	Odometer Reading:	21643 miles

Serviced By:	SEWELL VILLAGE OLDSMOBILE 7474 LEMMON AVE DALLAS, TX 75209-3016 (214) 350-8000	Selling Source:	15 - OLDSMOBILE
		Site Code:	21722
		Business Associate Code:	117648

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
11/12/1999	12	01	#	E7700 - STEER SHAFT RPL	26078302 - SHAFT	N/A	N/A	$185.72	N

Repair Order Date:	02/01/1999	Repair Order Number:	482818	Odometer Reading:	12734 miles

Serviced By:	SEWELL VILLAGE OLDSMOBILE 7474 LEMMON AVE DALLAS, TX 75209-3016 (214) 350-8000	Selling Source:	15 - OLDSMOBILE
		Site Code:	21722
		Business Associate Code:	117648

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
02/08/1999	931	01	#	E0050 - WHEEL NUT CAP RPL	09593235 - CAP-WHL N	N/A	N/A	$21.03	N

Repair Order Date:	09/08/1998	Repair Order Number:	016650	Odometer Reading:	7214 miles

Serviced By:	MEHR OLDSMOBILE CO. PO BOX 810009 DALLAS, TX 75381-0009 (972) 385-7575	Selling Source:	15 - OLDSMOBILE
		Site Code:	21057
		Business Associate Code:	117646

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/10/1998	888	01	F	Z7200 - CORPORATE PARTS RETURN REIMBURSEMENT	N/A	N/A	N/A	$17.76	N

Repair Order Date:	09/01/1998	Repair Order Number:	016044	Odometer Reading:	7214 miles

Serviced By:	MEIER OLDSMOBILE CO. PO BOX 810009 DALLAS, TX 75381-0009 (972) 385-7575	Selling Source:	15 - OLDSMOBILE
		Site Code:	21057
		Business Associate Code:	117646

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/03/1998	886	01	#	C3358 - L/F DR TRIM R&R/RPL	10299704	N/A	N/A	$473.68	N
09/03/1998	886	02	#	C3540 - R/R DR TRIM R&R/RPL	10299737 - TRIM	N/A	N/A	$437.73	N
09/03/1998	886	03	#	C3541 - L/R DR TRIM R&R/RPL	10299740	N/A	N/A	$437.73	N
09/03/1998	886	04	#	Z7910 - 1-WAY SHUTTLE COURTESY TRANSPORTATION	N/A	N/A	N/A	$5.00	N

Repair Order Date:	02/27/1998	Repair Order Number:	068584	Odometer Reading:	2539 miles

Serviced By:	MEIER OLDSMOBILE CO. PO BOX 810009 DALLAS, TX 75381-0009 (972) 385-7575	Selling Source:	15 - OLDSMOBILE
		Site Code:	21057
		Business Associate Code:	117646

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
03/05/1998	834	01	#	B7540 - WINDSHIELD REVEAL MOLDING R&R OR REPLACE	N/A	N/A	N/A	$49.50	N

Repair Order Date:	08/27/1997	Repair Order Number:	226449	Odometer Reading:	29 miles

Serviced By:	NAO CVO - TECH CENTER REGION PO BOX 1738 WARREN, MI 48090-1738	Selling Source:	15 - OLDSMOBILE
		Site Code:	40232
		Business Associate Code:	130851

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/30/1997	739	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$56.00	N

CHECK HISTORY

Vehicle Has No Associated Check History.

GM Vehicle Inquiry System
Vehicle Build

VIN:	1G3W852K9WF308015

VEHICLE BUILD

Merchandising Model:	3WS69 - 1998 INTRIGUE GL SEDAN		
Gross Vehicle Weight Rating:	2004 kg (4419 lb)	Order Number:	CDG271
Build Date:	07/18/1997	Build Plant:	1WFW - FAIRFAX

OPTION CODES

AK5	AR9 - FRT BKT, DELUXE
B0G - PROD WEEK 25	CJ2 - AIR CONDITIONER FRT, AUTO TEMP
DE5 - DR/PASS PWR HTD FOLDING	DL5 - ROADSIDE SERVICE INFORMATION
[illegible]I - FAIRFAX, KS, USA	FE1 - SOFT RIDE
FE9 - FEDERAL EMISSIONS	F83 - TRANSAXLE FINAL DRIVE 3.05
IPB - INTERIOR DESIGN (PB)	JB9 - LIGHT WEIGHT, DISC/DISC
JL9 - ANTILOCK	K68 - GENERATOR
L36 - 3.8 LITRE V6 MFI	MX0 - 4-SPEED AUTOMATIC TRANSMISSION
M15 - AUTO 4 SPD, HMD, 4T65-E, ENHANC	NF2 - EMISSION SYSTEM, FEDERAL TIER 1
NP5 - STEERING WHEEL- LEATHER WRAPPED	PY0 - 16 X 6.5, ALUMINUM
QNX - P225/60R16/N BL R/PE ST TL AL2	R9R - SALES ITEM NO. 92
R9S - SALES ITEM NO. 93	R9W - SALES ITEM NO. 97
UH8 - INSTRUMENT CLUSTER	UL0 - RADIO 2001-AM/FM, CASS
UQ3 - PREMIUM SPEAKER SYSTEM INCLUDES	U77 - REAR WINDOW ANTENNA
VM3 - CONSUMER, CONTAINS SPR IMP STAN	V2G - FULL FUEL FILL
V73 - USA/CANADA	1SB - PREFERRED EQUIP. GROUP - 1SB **
1SZ - OPTION PACKAGE	47U - EXTERIOR, EURO RED (91)
52B - CLOTH, LT NEUTRAL (B) (96)	52I - LT NEUTRAL (I) (96)
[illegible]T - COMPUTER SEL SUSP (6JT)	7JT - COMPUTER SEL SUSP (7JT)
8KS - COMPUTER SEL SUSP (8KS)	9KS - COMPUTER SEL SUSP (9KS)

GM Vehicle Inquiry System
Vehicle Component

VIN:	1G3WS52K9WF308015

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BDE		Traceability:	0003941	
Date Scanned:	07/18/1997	Time Scanned:	08.24.00	Scan Station:	02

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	HYD		Traceability:	W82481757	
Date Scanned:	07/17/1997	Time Scanned:	23.09.00	Scan Station:	08

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	STNB		Traceability:	0KL1	
Date Scanned:	07/18/1997	Time Scanned:	07.55.00	Scan Station:	03

Component Code:	65 - REAR AXLE ASSEMBLY				
Source Plant:	Y				
Part/Num Broadcast:	LRB		Traceability:	100178478	
Date Scanned:	07/18/1997	Time Scanned:	10.13.00	Scan Station:	04

Component Code:	86 - ELECTRONIC CONTROL MODULE (BCM)				
Source Plant:	M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN				
Part/Num Broadcast:	CFRA		Traceability:	371481E3L	
Date Scanned:	07/18/1997	Time Scanned:	12.21.00	Scan Station:	05

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	I - INLAND				
Part/Num Broadcast:	7521		Traceability:	5R6FPCH	
Date Scanned:	07/17/1997	Time Scanned:	23.09.00	Scan Station:	06

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	M - MORTON-THIOKOL				
Part/Num Broadcast:	8114		Traceability:	WTBDP35	
Date Scanned:	07/17/1997	Time Scanned:	22.51.00	Scan Station:	07

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	9711		Traceability:	271700WP6	
Date Scanned:	07/19/1997	Time Scanned:	04.08.00	Scan Station:	09

Component Code:	CE - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1CZ		Traceability:	0013428	
Date Scanned:	06/21/1997	Time Scanned:	13.28.00	Scan Station:	N/A

Component Code:	CF - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1AG		Traceability:	0592277	
Date Scanned:	07/17/1997	Time Scanned:	20.29.00	Scan Station:	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G3WS52K9WF308015

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	07/24/1997	Delivery Type:	N/A	Delivered Odometer:	0 miles

Delivering Dealer:	COMPANY CAR SERVICE-PAT HOFBAUER COMPANY SERVICE CAR LANSING, MI 48921-0001	Delivery Selling Source:	15 - OLDSMOBILE
		Delivery Site Code:	50010
		Business Associate Code:	130884

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G3WS52K9WF308015

INVOICE INFORMATION

Invoice Date:	07/24/1997		
Site Address:	NAO CVO - TECH CENTER REGION PO BOX 1738 WARREN, MI 48090-1738	Selling Source:	15 - OLDSMOBILE
		Site Code:	40232
		Business Associate Code:	130851

SHIP-TO INFORMATION

Ship-To Date:	12/10/1997		
Site Address:	MILFORD PROVING GROUNDS ONE GENERAL MOTORS RD BLDG 26 MILFORD, MI 48380-3726	Selling Source:	15 - OLDSMOBILE
		Site Code:	07956
		Business Associate Code:	137378

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GM Vehicle Inquiry System
Warranty Block

VIN:	1G3WS52K9WF308015

WARRANTY BLOCK

Block Code:	SV	Description:	GOVERNMENT REPORTED SALVAGED	Effective Date:	04/01/2002
Blocked Labor Operations:					
All					
Blocked Claim Types:					
ff, A, D, E, F, I, K, L, M, P, Q, S, T, U, 4, 5, 6, 7, 8, 9					

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GM Vehicle Inquiry System
Warranty Block

WARRANTY BLOCK - This section contains information on warranty restrictions that may exist on vehicles. The Warranty Information Network System (WINS) is the source of this information. If warranty block information has not been reported then "Vehicle Has No Current Record of Blocked Warranties" is displayed. This page displays multiple warranty blocks if they exist.

Warranty Block Code - This field contains a two-character code representing restrictions on a vehicle's warranty.

Description - This field contains a brief description of the warranty block. If no description is available then "N/A" is displayed.

Effective Date - This field contains the date the warranty block went into effect. If no date is available then "N/A" is displayed. In this case, the warranty block is always in effect.

Blocked Labor Operations - This field contains labor operations or labor operation ranges that are not accepted by WINS without overriding authorization.

Block Claim Types - This field contains claim types that are not accepted by WINS without overriding authorization.

# - Regular Warranty	B - Parts with Labor	M - Deductible Override
0 - MIC Regular Warranty	C - Parts without Labor	N - GM SPO Warranty
1 - MIC Add Credit	D - Case Add Credit	P - GM Wholesale Use Only
2 - MIC Debit	E - Cadillac Value Protection Plan	Q - GM Wholesale Use Only
3 - MIC Deductible Override	F - Corporate Parts Return	S - Customer Reimbursement
4-7 - N/A	G - Case Debit	T - Transpiration Claim
8 - Certified Used Vehicle	I - Pre-delivery Inspection	U - School Bus
9 - Product Reporting	K - GM Wholesale Use Only	
A - Reciprocal	L - GM Wholesale Use Only	

GM Vehicle Inquiry System
Branded Title

VIN:	1G3WS52K9WF308015

BRANDED TITLE

Brand Description:	JUNK		
Date Branded:	04/01/2002	Reporting Source Code:	1
Title Number:	29720037359084904	Reporting State/Entity:	TX

The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

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GM Vehicle Inquiry System
Branded Title

BRANDED TITLE - This section of the branded title page displays government reported branded title information on a vehicle. The Polk Company is the source of this information. Updates are received from the Polk Company on a monthly basis. If no brand information is available "No Current Record of Vehicle Title Branding" is displayed. The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Brand Description - This field contains a description of the title brand on the vehicle. If no description is available then a one-character code representing the brand is displayed. If no code is available then "N/A" is displayed.

Date Branded - This field contains the date branded title was issued. If a date is not available then "N/A" is displayed.

Reporting Source Code - This field contains a brand code assigned by the reporting state/entity. This code may vary among different states/entities. If a code is not available then "N/A" is displayed.

Title Number - This field contains the number assigned to a vehicle title by the branding state/entity. If a title number is not available then "N/A" is displayed.

Reporting State/Entity - This field contains the State/Entity that issued the original title brand. If a reporting state/entity is not available then "N/A" is displayed.

/INCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
01/30/2003 11:36

VIN: 1G3WS52K9WF308015 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR PREV. DEALER NUMBER	CAMPAIGN TYPE
	98001	OPEN	/ /		NON-COMPLIANCE
HEADLAMP AIMING OWNER MANUAL INFORMATION - CLOSED 11/28/2000					(CANADA ONLY)
	00011	OPEN	/ /		SAFETY
REAR SEAT SHOULDER BELTS					

INQUIRY COMPLETE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

RCMPR028 VEHICLE EVENT SELECTION 11/25/00
PROCESSING SOURCE: OLDSMOBILE 19:34:46
PAGE: 1

VIN: 1G3W852K9 WF308015 SELLG SCE: 15 MDL YR: 98 ORD NO: CDG271
VIN TYPE: N

EVENT DESC	SS/ SITE	CD	DOCUMENT NUMBER	I S	EVENT DT	INC CD	AMOUNT
REBILL INVOICE	15	KYADC	3ID01371530		01/19/98		17,230.00
CREDIT INVOICE	15	40232	3IC01080131		01/19/98		19,538.31 CR
SERVICE OUT DAT	15	KYADC			12/08/97		0.00
SERVICE IN DATE	15	KYADC			09/05/97		0.00
EXPIRATION TRAN	15	40232	3ID01237723		08/05/97		0.00
ORIGINAL INVOIC	15	40232	3ID01237723		07/24/97		19,538.31
SHIPMENT DATE	15	07956			07/24/97		0.00
PRODUCTION (BUI	15	40232			07/18/97		0.00
PREFERENCE TO P	15	40232			06/02/97		0.00
GM ORDER ACCEPT	15	40232			05/02/97		0.00

RCMPR010 VEHICLE DELIVERY/INCENTIVE HISTORY 11/25/00
PROCESSING SOURCE: OLDSMOBILE 16:56:29
PAGE: 1

VIN: 1G3WS52K9 WF308015 SELLG SCE: 15 MDL YR: 98 ORD NO: CDG271

ODATE: 05/02/97 ORDER FAN: OTYPE: 081 DLVY SS/SITE CD:
DDATE: DLVY FAN: DTYPE: SRVC TYPE: 007 MILEAGE: 2480

DLVY DOE: ORDER BY:
CANC:
CANC DOE:
TRADE: DLVY TO:
TRD DOE:
SRVC IN: 09/05/97
SRVC OUT: 12/08/97 CANC SRVC IN:
BFSO ORD DT: BFSO CUST:
PRICE ASSUR DT: PRICE ASSUR RT:

HASTEN & HANSEN, ATTORNEYS AT LAW

3625 W. GREEN OAKS BLVD., SUITE 250 * ARLINGTON, TX 76016 * (817) 429-0956 (PHONE) * (817) 496-4606 (FAX)

Jeffrey E. Hansen, Attorney at Law
email: jeff@hattorneys.com

January 21, 2003

Debra Diehr
ESIS
300 Renaissance Center
Detroit, MI 48265-3000

RECEIVED
JAN 24 2003
ESIS-OM CLAIMS UNIT

Re: Allstate Insured: [redacted]
Claim #: 4038303495
Date of Loss: 3/4/02
Damages: $10,231.13
ESIS #: 453049

Dear Ms. Dear:

I am responding to your letter of January 6, 2003, wherein you request additional information concerning the above referenced claim. Included herein are color copies from the expert report which was provided to Mr. Thrasher under my letter of December 27, 2002. I am also including copies of damage estimates for your review.

I have spoken to Ms. [redacted] and she does not recall ever receiving a recall notice. She did not suffer from any personal injuries.

I do not believe Ms. [redacted] was the original owner of the vehicle. It was originally purchased through Texoma Ford. Texoma Ford has done all subsequent repair work on the vehicle.

Please contact me upon receipt of this information so that we may discuss resolution of this claim.

Very truly,

Jeff Hansen

Jeffrey E. Hansen

JEH/vhm
Enclosures

J:\(JEH Clients)\(Allstate)\Moody, Cynthia\Correspondence\L - Diehr, Debra 1-21-03.doc

Copart Access

If you are experiencing problems viewing the (.TIF) images thru your browser, then Click Here!

Lot #: 01918062 Options: Lot Display for Lot # 01918062 New Search

COPART SALVAGE AUTO AUCTIONS
505 IDLEWILD ROAD
GRAND PRAIRIE, TX 75051
PHONE (972) 263-1711
TAX ID# 942867490

Date 4/16/02

Visit us at www.copart.com

INVOICE

Copart Lot# 1918062 12 DALLAS
Loss Date 3/01/02
Called In 3/07/02
P/U Cleared 3/07/02
Pickup Date 3/08/02
Original Title 4/04/02
Trans Title 4/04/02
Salvage Cert
Loss Type COLLISION
Description 98 OLDS INTRIGUE G GRAY
Vehicle ID# 1G3WS52K5WF308015
License#/ST B03BFF TX
Mileage UNREADABLE
Pickup From TEXOMA WRECKER SERVICE
209 E. BOND ST
DENISON, TX 75021
(903) 463-2706

B300 CAP060
DAVA BRENT
ALLSTATE INSURANCE COMPANY
8675 N FREEPORT PKWY, BLDG E3
P.O. BOX 2565
COPPELL, TX 75019

Claim# 4036291633
Policy#
Loss Code
Reference# 0001
Insured CYNTHIA MOODY
Owner CYNTHIA MOODY

ADVANCE CHARGES PAID BY COPART

TOW SERVICE	70.00	
YARD/GATE	10.00	
STORAGE	50.00	
TAX	4.95	
NOTICE	32.00	
TOTAL ADVANCE CHARGES	176.95	
COPART SERVICE CHARGES		
POOLING CHARGE	60.00	
TOW IN	105.00	Zone 16
TITLE PROCESSING	13.00	SALVAGE CERT OF TX
TOTAL COPART SERVICE CHARGES	178.00	
TOTAL DUE COPART	354.95	
NET DUE COPART $	354.95	

REMIT TO: COPART SALVAGE AUTO AUCTIONS
505 IDLEWILD ROAD
GRAND PRAIRIE, TX 75051

Invoice Date 4/16/02 Invoice Amount 354

NEW SEARCH

ALLSTATE INSURANCE COMPANY
NORTHSTAR MCO
8700 N. FREEPORT PKWY., SUITE 200
IRVING, TEXAS 75063

CD LOG NO 5651 -0 03-11-02 11:31 AM

ESTIMATE

CLAIM INFORMATION

CLAIM #	4036303495H01	POLICY #	638356918
COMPANY	ALLSTATE INDEMNITY COMPANY	CLAIM REP	
INSURED	MOODY, CYNTHIA LYNN	LOSS DATE	03-04-02
CLAIMANT	NONE	LOSS TYPE	COLLISION
2ND PAYEE	NONE		

INSPECTION

TYPE	FIELD		
APPRAISER NAME	DAVE COEN		
ADDRESS		INSP DATE	03-11-02
CITY STATE		LOCATION	GRAND PRAIRIE FIC
ZIP		CITY STATE	GRAND PRAIRIE TX

OWNER

[redacted]
DENISON TX 75020-5717

WORK#
HOME# ([redacted]

REPAIR

CUSTOMER'S CHOICE
NONE
NONE TX 00000-0000
SHOP PHONE (000) 000-0000

CAR IN
CAR OUT
REPAIR 31 DAYS
FAX

VEHICLE
1998 OLDSMOBILE INTRIGUE GL 4 DR SEDAN
6CYL GASOLINE 3.8

OPTIONS

TWO-STAGE - EXTERIOR SURFACES	TWO-STAGE - INTERIOR SURFACES
CLIMATE CONTROLLED A/C	HEATED REMOTE CONTROL MIRRORS
FOG LAMPS	KEYLESS ENTRY SYSTEM
TRACTION CONTROL SYSTEM	

BODY COLOR		MILEAGE	51,531
CONDITION	GOOD	VIN	1G3WS52K9WF308015
LICENSE #	B03BFP	CODE	V330
LICENSE STATE	TX	VEH INSP #	

REMARKS:
LKQ PART PRICES PER MIKE @ GREENLEAF, REF# 97187

OP CODES:

[illegible] = USER-ENTERED VALUE	E = REPLACE OEM	NG = REPLACE NAGS
EC = COMPETITIVE PART	EU = RECYCLED PART	EP = COMPETITIVE PART
TE = PARTL REPL PRICE	ET = PARTL REPL LABOR	IT = PARTIAL REPAIR

1998 OLDSMOBILE INTRIGUE GT 4 DR SEDAN
CLAIM # 4036303495H01 LOG 5651 -0 03-11-02 11:31 AM

I = REPAIR
SB = SUBLET
P = CHECK
UP = UNRELATED PRIOR
L = REFINISH
N = ADDITIONAL LABOR
AA = APPEAR ALLOWANCE
BR = BLEND REFINISH
RI = R&I ASSEMBLY
RP = RELATED PRIOR

OP	GDE	MC	DESCRIPTION	MFR.PART NO.		PRICE	AJ%	B%	HOURS	R
L	0001		COMPLETE EXTERIOR	REFINISH					24.7	4
				22.2 Surface						
				0.6 Two-stage setup						
				1.9 Two-stage						
EU	0611	07	SECTION,FRT BODY COMP	RECYCLED PART		2,850.00*	+25		30.3	1
EU	0776		ENGINE & TRANSAXLE AS	RECYCLED PART		1,250.00*	+25		7.7	2
NG	0143		WINDSHIELD,SHADED	NAGS DW1297-GB		474.60	-57		0.0*	1
SB	0143		WINDSHIELD,SHADED	SUBLET		50.00*				1
E	0911	01	PANEL,INSTRUMENT	10269742	GM PART	634.26			7.4	2
E	0690	01	PANEL,INSTRUMENT UPR	10279771	GM PART	55.75			INC	1

7 ITEMS

MC MESSAGE
01 CALL DEALER FOR EXACT PART # / PRICE
07 STRUCTURAL PART AS IDENTIFIED BY I-CAR

FINAL CALCULATIONS & ENTRIES
PA

GROSS PARTS	$ 690.01
OTHER PARTS	$ 4,574.60
PAINT MATERIAL	$ 543.40

ADJUSTMENTS	DISCOUNT	MARKUP	
LINE ITEMS	$ 270.52	$ 1,025.00	
PARTS TOTAL			$ 6,562.49
TAX ON PARTS & MATERIAL @ 7.250%			$ 475.78

LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	$ 32.00	30.3		$ 969.60
2-MECH/ELEC	$ 58.00	15.1		$ 875.80
3-FRAME	$ 32.00			
4-REFINISH	$ 32.00	24.7		$ 790.40
5-PAINT	$ 22.00			

LABOR TOTAL	$ 2,635.80
TAX ON LABOR @	
SUBLET REPAIRS	$ 50.00
TOWING	
STORAGE	
GROSS TOTAL	$ 9,724.07
LESS: DEDUCTIBLE	$ 250.00-
NET TOTAL	$ 9,474.07

1998 OLDSMOBILE INTRIGUE 4 DR SEDAN
CLAIM # 4036303495H01 LOG 5651 -0 03-11-02 11:31 AM

PXN Y/00/00/00/00/00 CUM 00/00/00/00/00 Geocode: 75052 DALLAS
SPE es Geocode: 75052 DALLAS
ADP PENPRO W040 ES LOG 5651 -0 03-12-02 08:14:47 REL 4.00 CD 02/02
COPYRIGHT, AUTOMATIC DATA PROCESSING, INC. 2002

2.5 HRS WERE ADDED TO THIS EST. BASED ON ADP'S TWO-STAGE REFINISH FORMULA.

ESTIMATE CALCULATED USING THE 2.5 HOUR MAXIMUM ALLOWANCE FOR TWO-STAGE REFINISH OF NON-FLEX, EXTERIOR SURFACES.

SEND TO: WAIGHT MATTHEW **** DRAFT HISTORY **** PAGE: 1 OF 1
CLAIM NUMBER: 4036303495 LINE: 19 AUTO-INDEMNITY DESK: JHW PRIOR: MOK
POLICY NO: 638356918 EFFDT: 09/05/01 FILE LOC: SUBRO SHELL
INSUREDS NAME: CYNTHIA LYNN MOODY
ACCOUNTING COMPANY: 000 ALLSTATE INDEMNITY

DATE	IT/CLMT	TRANS TYPE	TRSN	P/CAC	DRAFTNO	MM	TRANS AMOUNT	ISSUER	TYPE
040502	UU/01	20 PAYMENT-LOSS	01		EFT		600.00	BBJH	EFT
031902	HH/01	40 CANCEL-LOSS	01		749822328		10,231.13-		
031802	HH/01	20 PAYMENT-LOSS	01		749822319		10,231.13	JXYY	SYSTEM
031802	HH/01	20 PAYMENT-LOSS	01		749822328		10,231.13	JXYY	SYSTEM

1 INIT REF 2 I/C STAT 3 TRAN HIS 4 DRFT HIS 5 LOSS HIS 6 MUL DSK 7 BI CAT
A PRT CURR SCAN B PRT CURR FRMT C PRT MULT FRMTS 10 EFT HIS
NEXT SELECTION/TAB: CLAIM NUMBER/TAB: ITEM/TAB: CLMT/TAB:

Allstate

Market Valuation Report

Report Reference Number: 28939251
Claim reference: 4036303495H01
Loss Incident Date: 03/04/2002
Coverage Code: H
Insured: Moody, Cynthia Lynn
Policy Number: 636356918

Adjuster: Coen
Adjuster ID: DAVI

Appraiser: COEN
Owner: [redacted]

Introduction

Allstate has conducted an appraisal of your 1998 Oldsmobile Intrigue GL 4 Door Sedan located in Denison, TX. The appraisal information was then used to conduct research in your local market to determine the local market value of your car. This Market Valuation Report details the results of that research. It contains the following sections:

Vehicle Valuation Summary	Provides the market valuation including all components
VINguard™ Vehicle Identification	Details the vehicle configuration information
VINguard™ Vehicle History Information	Provides the results of vehicle history research
Local Market Definition	Details the local market basis for this valuation
Valuation Methodology	Describes the method used to evaluate the loss vehicle
Vehicle Condition	Details the vehicle's pre-accident condition
Local Market Comparable Vehicles	Presents the comparable vehicles located in your market
Vehicle Model Information	Describes characteristics of the loss vehicle type
NHTSA Vehicle Recall	Lists National Highway Traffic Safety Administration recall notices
Vehicle Appraisal and Valuation Notes	Lists detailed log notes for this file

Claim reference: 4036303495H01

Report Reference Number: 28939251

Vehicle Valuation Summary

1998 Oldsmobile Intrigue GL 4 Door Sedan - Denison, TX

Below are the components included in this local market valuation:

Component	Code		Value
Base Value			$ 9,875.00
Odometer		51,531	- 2.00
Equipment			
Transmission			
Automatic Transmission	AT	Standard	Included
Overdrive	OD	Standard	Included
Traction Control	TX	Standard	Included
Power			
Power Steering	PS	Standard	Included
Power Brakes	PB	Standard	Included
Power Windows	PW	Standard	Included
Power Locks	PL	Standard	Included
Power Driver Seat	SP	Standard	Included
Power Mirrors	PM	Standard	Included
Power Trunk/Tailgate	PT	Standard	Included
Decor/Convenience			
Air Conditioning	AC	Standard	Included
Rear Defogger	RD	Standard	Included
Tilt Wheel	TW	Standard	Included
Cruise Control	CC	Standard	Included
Cloth Seats	CS	Standard	Included
Reclining/Lounge Seats	RL	Standard	Included
Bucket Seats	BS	Standard	Included
4-Wheel Disc Brakes	DB	Standard	Included
Dual Mirrors	DM	Standard	Included
Fog Lamps	FL	Standard	Included
Keyless Entry	KE	Standard	Included
Radio			
AM Radio	AM	Standard	Included
FM Radio	FM	Standard	Included
Stereo	ST	Standard	Included
Cassette	CA	Standard	Included
Search/Seek	SE		Included
Other			
Aluminum/Alloy Wheels	AW	Standard	Included
Body Side Moldings	BN	Standard	Included
Intermittent Wipers	IW	Standard	Included
Tinted Glass	TG		Included
Metallic Paint	MP		Included
Air Bag	AG	Standard	Included
Passenger Air Bag	RG	Standard	Included
Anti-Lock Brakes (4)	AB	Standard	Included

The base value is the local market value of a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard and predominant equipment. As such, the vehicle equipment listing reflects proper deductions for all standard or predominant equipment which is not present on the loss vehicle.
In cases where a standard or predominant option is superseded by a replacement or upgrade, a corresponding addition will appear for the option which supersedes the standard/predominant option.

Fire

Local Market Value		$ 9,873.00
Current Condition Adjustment		- 23.00
Actual Cash Value		$ 9,850.00
Pre Tax Amount		$ 9,850.00
Vehicular Sales Tax	6.25%	+ 615.63
DMV		+ 15.50
Value Before Deductible		$ 10,481.13
Deductible		- 250.00 ✓
Adjusted Vehicle Value		$ 10,231.13 ✓

[redacted]

2573.91

POA - mailed to OS 3/13
Sent 3/8

3/14 Sent Joslyn
PAYOFF
12,586.16

Title
Cynthia Moody
Ford Motor Credit
800-727-7000
3/01 Acct # DA319TWR7

Ford Motor Credit
Box 152271
Irving Tx
75015-2271

Claim reference: 4036303495H01

Report Reference Number: 28939251

VINguard™ Vehicle Identification

VIN: 1G3WS52K9WF308015

Every vehicle sold in the United States is required to have a manufacturer assigned Vehicle Identification Number (VIN). This number provides the exact specifications of the vehicle. Decoding the VIN identifies the exact vehicle for which the local market value will be determined.

	Insurer Description	VINguard Analysis
Year	1998	1998
Make	Oldsmobile	Oldsmobile
Model	Intrigue GL	Intrigue GL
Model Number	WS5	WS5
Body Style	4 Door Sedan	4 Door Sedan
Engine	6-3.8L-FI	6-3.8l-Fi
Transmission	Automatic Transmission Overdrive	
Restraints	Air Bags (Driver+Pass.)	Air Bags (Driver+Pass.)
Odometer	51,531	

This vehicle was assembled in FAIRFAX, KS

VINguard™ is a database used to decode completely and accurately all manufacturer assigned Vehicle Identification Numbers.

VINguard™ Vehicle History Information

Using the VIN for this vehicle, VINguard™ detected discrepancies or prior history requiring additional research. Please review the information detailed below.

VINguard™ Messages: VINguard has decoded this VIN without any errors.

ISO Vehicle History:
ISO response indicates no history for this VIN,
Number of times reported to ISO: 0
ISO's file number: H0071066156

Vehicle Title Information:
This vehicle was reported with an Odometer reading from Dept. of Motor Vehicles: 38331 on 03/28/2001 in Denison, TX.
This vehicle odometer was branded as: Excluded/Exempt on 08/28/1997 in Warren, MI.

Claim reference: 4036303495H01

Report Reference Number: 28939251

Local Market Definition

The local market value for your 1998 Oldsmobile Intrigue GL 4 Door Sedan was defined by the ZIP code 75020 – Denison, TX . Adjacent markets were also searched as secondary sources to locate comparable vehicles. Details of the specific markets searched follow.

Dallas

Ft. Worth

The state of Texas is composed of 21 distinct local markets. The following 2 local markets were used in the preparation of this vehicle market report.

Dallas TX - Primary local market vehicle database
In this market, CCC maintains a database of 6,185 inspected dealer vehicles located at 44 dealerships, and 12,878 dealer advertised, and 21,486 privately advertised vehicles taken from 35 local papers or magazines. This local database also includes 8,023 vehicle valuations researched in the last 90 days.

Ft. Worth TX - Secondary local market vehicle database
In this market, CCC maintains a database of 3,863 inspected dealer vehicles located at 24 dealerships, and 7,659 dealer advertised, and 11,510 privately advertised vehicles taken from 19 local papers or magazines. This local database also includes 3,610 vehicle valuations researched in the last 90 days.

From these 2 local markets, comparable vehicles were selected based on the year, make, model, body style and engine configuration of your vehicle. Adjustments were made to the value of each comparable vehicle to compensate for differences in year, model, body style, engine configuration, packages, options, and mileage.

For your vehicle's Market Valuation Report, CCC identified 7 inspected dealer vehicles and 17 advertised vehicles as most comparable to your vehicle, and used their values to determine the Local Market Value.

Vehicles are determined to be comparable to the loss vehicle based on:

- Nearness to the loss vehicle's primary garage location
- Similarity of model, equipment, and odometer
- Precision of the data (inspected versus advertised)

Claim reference: 4036303495H01 Report Reference Number: 28939251

Valuation Methodology

This Market Valuation Report was prepared for Allstate by CCC Information Services Inc. CCC has been preparing Market Valuation Reports for the insurance industry since 1981. CCC physically inspects vehicles for sale at vehicle dealerships in the local markets, and subscribes to local newspapers and automotive publications in these markets. CCC maintains vehicle databases containing these inspected dealership vehicles along with the dealer and private party advertised vehicle information.

When Allstate requests a Market Valuation Report from CCC, they provide CCC the VIN (Vehicle Identification Number) of the loss vehicle. Decoding this VIN identifies the exact vehicle for which the local market value will be done. See the VINguard™ Vehicle Identification section.

Allstate also provides CCC the vehicle owner's ZIP code. This identifies the local market that will be used to determine the market value. See the Local Market Definition section.

Finally, Allstate provides CCC with the configuration of the loss vehicle including equipment, odometer, condition, maintenance, etc. This information is the starting point for determining the local market value.

Using this information, CCC searches its databases to find comparable vehicles in the local market. Each vehicle located is compared to the loss vehicle, and adjustments are made for differences in model, equipment, and odometer. Those vehicles that are deemed most comparable to the loss vehicle are used to determine the local market value. See the Local Market Definition section.

After the Adjusted Value for each comparable vehicle is calculated (see the Local Market Comparable Vehicles section), CCC calculates the Local Market Value. This calculation is a weighted average. Using a weighted average allows those vehicles most similar to the loss vehicle to contribute a greater percentage to the Local Market Value than less similar vehicles.

Factors that determine similarity are:

- Precision of the data (inspected versus advertised)
- Equivalency of model, equipment, and odometer
- Nearness to the loss vehicle's primary garage location

Using a weighted average results in a more accurate Local Market Value as the vehicles most similar and closest to the loss vehicle contribute more to the value than less similar, more distant vehicles.

Claim reference: 4036303495H01

Report Reference Number: 28939251

Vehicle Condition

Allstate uses Condition Inspection Guidelines to determine the condition of key components of the loss vehicle. These guidelines are specific to geographic location, year, and vehicle type. The guidelines describe physical characteristics for each of the vehicle components. Based on these guidelines, Allstate determines the condition of the vehicle prior to the loss.

Component	Condition	Adjustment	Inspection Notes
Interior			
Seats	Moderate wear	$0	PASSENGER COMPARTMENT PARTLY BURNED, HEAVY SMOKE **Inspection Guidelines** Lightly soiled or stained. Minimal fading, tears, holes or burn marks.
Carpets	Moderate wear	$0	**Inspection Guidelines** Lightly soiled or stained. Minimal tears, holes or burn marks. Light wear in primarily driver's area.
Dashboard	Moderate wear	$0	**Inspection Guidelines** Small/few cracks or scratches. No broken or missing components. Light wear or fading.
Headliner	Moderate wear	$0	**Inspection Guidelines** Small/few tears or light fading. Minimal staining or soiling.
Exterior			
Body	Moderate wear	$0	EXTERIOR PARTLY BURNED **Inspection Guidelines** Sheet Metal : Small/few dents or dings. No rust evident. Trim : Minimal peeling or fading. No significant rust.
Glass	Moderate wear	$0	**Inspection Guidelines** Minimal surface scratches and pitting. Few chips. Seals are intact and watertight.
Paint	Moderate wear	$0	**Inspection Guidelines** Small/few surface chips or scratches. Slight fading.
Mechanical			
Engine	Moderate wear	$0	ENGINE COMPARTMENT GUTTED BY FIRE **Inspection Guidelines** No seepage evident. Belts and hoses firm, show no wear. No significant dirt and grease in engine compartment. No burn marks around tailpipe.
Transmission	Moderate wear	$0	**Inspection Guidelines**

			Fluid may be slightly discolored. No seepage evident.
Tires			
Front Tires	Moderate wear	$0	5/32", RF TIRE BURNED UP **Inspection Guidelines** 5-7/32" of tread present. No signs of uneven wear.
Rear Tires	Major wear	- $23	4/32" **Inspection Guidelines** 4/32" of tread remains. May show signs of uneven wear.
Total Adjustments:		- $23	

- The Condition Inspection Guidelines provide information based on vehicle age, vehicle type, and geographic location. Your vehicle has been identified as being located in the Southern region as a newer passenger car.
- The Condition Inspection Guidelines, and all dollar adjustments, are determined by surveys, inspections, and interviews with dealerships across the United States.

Claim reference: 4036303495H01 Report Reference Number: 28939251

Local Market Comparable Vehicles

The local market comparable vehicles are compared to the loss vehicle, and adjustments are made for differences in equipment, odometer, model, etc. The Adjusted Value represents the price of the comparable configured exactly as the loss vehicle.

Loss Vehicle	Inspected Dealer Comparable 1	Inspected Dealer Comparable 2	Inspected Dealer Comparable 3
1998 Oldsmobile Intrigue GL	1999 Oldsmobile Intrigue GX	1998 Oldsmobile Intrigue	1999 Oldsmobile Intrigue GL
4 Door Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission Overdrive
6-3.8L-FI	6 3.8L	6 3.8L	6 3.8L
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette	AM/FM Stereo Cassette	AM/FM Stereo Cassette	AM/FM Stereo Cassette
Not Found on Loss Vehicle	Privacy Glass	Alloy Wheels	
Not Found on Comparable Vehicle	Power Driver Seat Keyless Entry	Aluminum/Alloy Wheels	
51,531 miles	28,218 miles List Price $11,990 Take Price $11,990	68,515 miles Recently Available for $9,995	55,975 miles Recently Available for $10,450
Adjustments			
Model/Year	-400	+525	-1,200
Radio Options	+0	+0	+0
Not Found on Loss Vehicle	-95	-190	
Not Found on Comparable Vehicle	+237	+190	
Mileage	-625	+825	+783
Baseline Adjustment	-865	-865	-865
Adjusted Value	$10,242	$10,480	$9,168
Location	Grubbs Nissan	Manuel Oldsmobile, Isuzu	Metroplex Toyota
Contact	Jeff Davis	Jason Smith, Pre-Owned Mgr.	Scott Parks
Telephone	817-268-6333	817-788-9794	972-780-1166
Stock ID	Stock: N4921A	Stock: 7508A	Stock: P5790
VIN	1G3WH52K5XF337219 Inspected 3/04/2002	1G3WH52K7WF303877	1G3WS52KXXF304735
Distance from Denison	75 Miles- Fort Worth	73 Miles- Fort Worth	79 Miles- Duncanville

Claim reference: 4036303495H01 Report Reference Number: 28939251

Loss Vehicle	Inspected Dealer Comparable 4	Inspected Dealer Comparable 5	Inspected Dealer Comparable 6
1998 Oldsmobile	1999 Oldsmobile	1999 Oldsmobile	1999 Oldsmobile
Intrigue GL	Intrigue GX	Intrigue GL	Intrigue GL
4 Door Sedan	4 Door Sedan	4 Door Sedan	4 Door Sedan
Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission Overdrive	Automatic Transmission Overdrive
6-3.8L-FI	6 3.8L	6 3.5L	6 3.5L
Air Conditioning	Air Conditioning	Air Conditioning	Air Conditioning
Radio: AM/FM Stereo Seek Cassette	AM/FM Stereo Cassette	AM/FM Stereo Cassette	AM/FM Stereo Compact Disc Player
Not Found on Loss Vehicle	Privacy Glass	Privacy Glass	Leather Seats Alloy Wheels
Not Found on Comparable Vehicle	Power Driver Seat Keyless Entry		Aluminum/Alloy Wheels
51,531 miles	62,520 miles	40,185 miles	53,572 miles
	Recently Available for $9,995	Recently Available for $12,995	Recently Available for $10,900
Adjustments			
Model/Year	-400	-1,200	-1,200
Radio Options	+0	+0	-55
Not Found on Loss Vehicle	-95	-95	-569
Not Found on Comparable Vehicle	+237		+190
Mileage	+1,038	+9	+680
Baseline Adjustment	-865	-865	-865
Adjusted Value	$9,910	$10,844	$9,081
Location	Freeman Mazda/Used	Freeman Mazda/Used	Manuel Oldsmobile, Isuzu
Contact	Mark Gray	Mark Gray	Jason Smith, Pre-Owned Mgr.
Telephone	972-438-2121	972-438-2121	817-788-9794
Stock ID	Stock: 37024A	Stock: 6077A	Stock: 7739A
VIN	1G3WH52K0XF302832	1G3WS52H8XF353372	1G3WS52H4XF373716
Distance from Denison	68 Miles- Irving	68 Miles- Irving	73 Miles- Fort Worth

- **List Price** is the sticker price of the vehicle. **Take Price** is the amount for which the vehicle can be purchased as defined by the contact at each dealership.
- The baseline is defined as the typical vehicle on the road. A typical vehicle has not been prepared for sale. **Baseline Adjustment** aligns a dealer ready vehicle with the typical vehicle on the road.
- All dollar adjustments are determined by surveys, inspections, and interviews with dealerships across the United States.

Claim reference: 4036303495H01 Report Reference Number: 28939251

Additional Local Market Comparable Vehicles

The following **Inspected Vehicles** and **Local Advertisements** also support the local market value of the loss vehicle, but are displayed in less detail. The complete configuration of the comparable vehicle is compared to the loss vehicle to determine the **Adjusted Value**. The **Adjusted Value** represents the price of the comparable configured exactly as the loss vehicle.

Inspected Vehicles

Source	Vehicle	Take Price	Adjusted Value
Manuel Oldsmobile, Isuzu Fort Worth, TX (817) 788-9794 73 Miles From Denison, TX	1999 Oldsmobile Intrigue GL Status: Recently Available Odometer: 26,550 VIN: 1G3WS52K6XF307051	$ 12,900	$ 9,695

Local Advertisements

Source	Vehicle	Take Price	Adjusted Value
Sherman Herald Democrat Ad Date: 01/13/2002 (903) 463-4902 Denison, TX 1 Mile(s) From Loss Location	1998 Oldsmobile Intrigue Odometer: 68,000	$ 6,950	$ 8,516
N Tx. Auto Trader Ad Date: 03/02/2002 (972) 205-5848 Garland, TX 58 Miles From Denison	1998 Oldsmobile Intrigue Odometer: 42,000	$ 10,000	$ 10,155
Dallas Morning News Ad Date: 01/13/2002 (214) 544-0164 Mckinney, TX 38 Miles From Denison	1999 Oldsmobile Intrigue GL Odometer: 34,000	$ 13,000	$ 10,694
Dallas Morning News Ad Date: 12/16/2001 (817) 313-4176 Arlington, TX 77 Miles From Denison	1998 Oldsmobile Intrigue GL Odometer: 55,000	$ 9,900	$ 10,092
Dallas Morning News Ad Date: 01/27/2002 (972) 964-4871 Plano, TX 51 Miles From Denison	1999 Oldsmobile Intrigue GL Odometer: 42,000	$ 10,000	$ 8,911
Ft. Worth Star Telegram Ad Date: 02/03/2002 (817) 468-3009 Arlington, TX 82 Miles From Denison	1998 Oldsmobile Intrigue Odometer: 37,000	$ 11,000	$ 11,007
N Tx. Auto Trader	1998 Oldsmobile Intrigue	$ 10,950	$ 9,125

Ad Date: 02/16/2002 (817) 236-5523 Fort Worth, TX 79 Miles From Denison	Odometer: 13,000		
Ft. Worth Star Telegram Ad Date: 01/20/2002 (214) 502-3181 Grand Prairie, TX 74 Miles From Denison	1998 Oldsmobile Intrigue Odometer: 57,000	$ 9,300	$ 9,593
Ft. Worth Star Telegram Ad Date: 02/10/2002 (888) 394-2629	1998 Oldsmobile Intrigue Odometer: 32,000	$ 10,998	$ 9,912
Ft. Worth Star Telegram Ad Date: 02/10/2002 (817) 788-9794 Fort Worth, TX 73 Miles From Denison	1999 Oldsmobile Intrigue GL Odometer: Unknown	$ 12,995	$ 10,928
Ft. Worth Star Telegram Ad Date: 02/17/2002 (817) 568-4861 Fort Worth, TX 90 Miles From Denison	1999 Oldsmobile Intrigue GL Odometer: Unknown	$ 11,988	$ 9,542
Ft. Worth Star Telegram Ad Date: 02/03/2002 (817) 485-0200 Fort Worth, TX 73 Miles From Denison	1998 Oldsmobile Intrigue Odometer: Unknown	$ 10,628	$ 10,954
N Tx. Auto Trader Ad Date: 03/02/2002 (877) 534-9459	1998 Oldsmobile Intrigue Odometer: Unknown	$ 9,994	$ 10,754
Dallas Morning News Ad Date: 02/10/2002 (888) 634-9898	1998 Oldsmobile Intrigue Odometer: Unknown	$ 10,598	$ 10,493
Corsicana Daily Sun Ad Date: 01/13/2002 (903) 874-6591 Corsicana, TX 114 Miles From Denison	1998 Oldsmobile Intrigue Odometer: Unknown	$ 8,995	$ 8,890
N Tx. Auto Trader Ad Date: 03/02/2002 (888) 309-8399	1999 Oldsmobile Intrigue GL Odometer: Unknown	$ 10,788	$ 8,666
Ft. Worth Star Telegram Ad Date: 12/16/2001 (817) 596-3811 Weatherford, TX 100 Miles From Denison	1998 Oldsmobile Intrigue Odometer: Unknown	$ 9,998	$ 9,514

Claim reference: 4036303495H01

Report Reference Number: 28939251

Vehicle Model Information

All new for 1998, the front-wheel drive Intrigue mid-sized sedan replaces the Cutlass Supreme in the Oldsmobile lineup. Based on the same platform as the Pontiac Grand Prix and the Buick Regal, the Intrigue is the latest new offering that has redefined a dying brand. The Intrigue is available in three trim levels: Base, GL, and top-of-the-line GLS. All versions use the same impressive 6-cylinder, 3.8-liter, 195-horsepower engine to propel this vehicle with very little effort. The suspension offers a more controlled ride than the competing Maxima or Camry, with very little body lean and stable handling in turns and twisty stretches of road. The interior cabin offers ample passenger space, and the Lexus-like dashboard includes easy to read and easily accessed, attractive controls. The Intrigue is a rock-solid, well built, quality automobile, that offers the feel of a European import. The only real concern is the high level of engine noise during hard acceleration. Priced right in the range of the Toyota Camry LE and XLE V-6, the Nissan Maxima SE and GLE, and the Mercury Sable LS, the Intrigue offers more power and interior room, and fresh, new styling.

NHTSA Vehicle Recall

The National Highway Traffic Safety Administration has issued 2 safety related recall notices that may apply to the above valued vehicle. For additional information or assistance, call CCC customer service at 1-800-621-8070 and follow the automated operator's instructions. Please use your valuation request number for reference.

NHTSA ID: 00V044000 Issued: 02/16/2000 No of vehicles: 135,475
Vehicle Description: Passenger vehicles. Some of these vehicles were built with rear seat shoulder belts that could twist, allowing the webbing to be jammed in the retractor. When the shoulder belt webbing becomes jammed in the retractor, the seat belt becomes unusable. This could prevent a person from using the seat belt system, and a risk of injury to an unbelted person in a crash would be increased. Dealers will remove any twists from the rear shoulder belt(s) and install clips to the belt web guide to prevent twisting. Owner notification began August 30, 2000. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Oldsmobile at 1-800-442-6537. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236).

NHTSA ID: 98V103000 Issued: 05/07/1998 No of vehicles: 9,600
Vehicle Description: Passenger vehicles. The owner manuals do not contain the requirement information pertaining to the vehicle headlamp aiming device. This does not comply with requirements of FMVSS No. 108, "Lamps, Reflective Devices, and Associated Equipment." If the headlamp assemblies are replaced, customers may not be able to properly aim the headlights. Owners will be mailed an owner manual's insert which contains the appropriate information. Owner notification is expected to begin during June 1998. Owners who do not receive the insert and installation instructions within a reasonable time should contact Oldsmobile at 1-800-442-6537. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236).

Claim reference: 4036303495H01 Report Reference Number: 28939251

Vehicle Appraisal and Valuation Notes

Adjustment amounts are based on a combination of factors including the region of the country, the age of the vehicle, and the type of vehicle. The loss vehicle has been valued in the Southern region as a newer passenger car with average mileage.

Backup vehicles may be one year newer than the loss vehicle. Proper adjustments were made to reflect model, year and mileage differences for this valuation.
Included in our backup are similar models to the loss vehicle. Proper adjustments were made for this valuation.

The following information was provided after the valuation was completed:
03/11 11:24 Post valuation adjustment entered for:
- MILEAGE CHANGED TO 51,531 FROM UNKNOWN

Your valuation has been prepared in compliance with Title 28 Section 21.203 of the Texas Administrative Code.

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The trade names and/or trademarks used herein are owned by their respective trademark owners.

A FDID ☆ | State ☆ | Incident Date ☆ | Station | Incident Number ☆ | Exposure ☆ | Delete / Change / No Activity | NFIRS-1 Basic

B Location ☆
- Street address
- Intersection
- In front of
- Rear of
- Adjacent to
- Directions

Number/Direction: 52 | Prefix: | Street or Highway: Jacquline | Street Type: | Suffix:
Apt./Building/Room: | City: Denison | State: TX | Zip Code: 75020-

Cross street or directions, as applicable

Census Tract:

C Incident Type ☆ 1111 Structure

D Aid Given or Received ☆
1. Mutual aid received
2. Automatic aid recv.
3. Mutual aid given
4. Automatic aid given
5. Other aid given
N. None

Their FDID | Their State | Their Incident Number

E1 Dates & Times (Midnight is 0000)

	Month	Day	Year	Hour	Min
Alarm ☆	03	09	2002	15	03
Arrival ☆				15	11
Controlled				15	43
Last Unit Cleared				16	12

E2 Shifts & Alarms: Shift or platoon | Alarms | Psing

E3 Special Studies: Special Study ID | Special Study Value

F Actions Taken ☆
Primary Action Taken (1): 11 Extinguished
Additional Action Taken (2):
Additional Action Taken (3):

G1 Resources ☆
Check this box and skip this section if no Apparatus or Personnel team is used.

	Apparatus	Personnel
Suppression	1	2
EMS		
Other		

Check box if resource totals include air medical resources.

G2 Estimated Dollar Losses & Values
LOSSES: Required for all fires. Optional for non-fires. None ☐
Property $ ___,___,___
Contents $ ___,___,___
PRE-INCIDENT VALUE: Optional
Property $ ___,___,___
Contents $ ___,___,___

Completed Modules
- ☒ Fire-2
- ☐ Structure-3
- ☐ Civilian Fire Cas.-4
- ☐ Fire Serv. Casualty-5
- ☐ EMS-6
- ☐ Hazmat-7
- ☐ Wildland Fire-8
- ☐ Apparatus-9
- ☐ Personnel-10
- ☐ Arson-11

H1 Casualties ☆ ☐ None

	Deaths	Injuries
Fire Service		
Civilian		

H2 Detector Required for confined fires.
1. Detector alerted occupants
2. Detector did not alert them
U. Unknown

H3 Hazardous Materials Release
- N ☒ None
- 1 Natural gas: slow leak, no evacuation or Hazmat actions
- 2 Propane gas: <21 lb. tank (as in home BBQ grill)
- 3 Gasoline: vehicle fuel tank or portable container
- 4 Kerosene: fuel burning equipment or portable storage
- 5 Diesel fuel/fuel oil: vehicle fuel tank or portable storage
- 6 Household solvents: homestead spill, cleanup only
- 7 Motor oil: from engine or portable container
- 8 Paints: from paint cans totalling <55 gallons
- 9 Other Special Hazmat actions required or spill > 55 gal.

Please complete the Hazmat form

I Mixed Use Property
- NN ☒ Not mixed
- 10 Assembly use
- 20 Education use
- 33 Medical use
- 40 Residential use
- 51 Row of stores
- 53 Enclosed mall
- 55 Business & residential
- 59 Office use
- 60 Industrial use
- 63 Military use
- 65 Farm use
- 99 Other mixed use

J Property Use ☆ *Structures*

131	Church, place of worship	341	Clinic, clinic type infirmary	539	Household goods, sales, repairs
161	Restaurant or cafeteria	342	Doctor/dentist office	579	Motor vehicle/boat sales/repairs
162	Bar/tavern or nightclub	361	Prison or jail, not juvenile	671	Gas or service station
213	Elementary school or kindergart.	419	1- or 2- family dwelling	629	Business office
215	High school or junior high	429	Multi-family dwelling	615	Electric generating plant
241	College, adult ed.	439	Rooming/boarding house	629	Laboratory/science lab
311	Care facility for the aged	449	Commercial hotel or motel	700	Manufacturing plant
331	Hospital	459	Residential, board and care	819	Livestock/poultry storage (barn)
		464	Dormitory/barracks	882	Non-residential parking garage
		519	Food and beverage sales	891	Warehouse

Outside

124	Playground or park	936	Vacant lot	981	Construction site
[illegible]	Crops or orchard	938	Graded/cared for plot of land	984	Industrial plant yard
669	Forest (timberland)	946	Lake, river, stream		
807	Outdoor storage area	951	Railroad right of way		
819	Dump or sanitary landfill	960	Other street		
931	Open land or field	961	Highway/divided highway		
		962	Residential street/driveway		

Lookup and enter a Primary Use code only if you have NOT checked a Property Use item. → Property Use

NFIRS-1 Revision 03/11/99

K1 Person/Entity Involved (Local Option)

3410

[redacted]

☐ Check this box if address is incident location. Then skip the three duplicate address lines.

Street Type: LAN

Post Office Box / Apt./Suite/Room / City: Denison

State: TX Zip Code: 75020-[illegible]

☐ More people involved? Check this box and attach Supplemental Forms (NFIRS-13) as necessary.

K2 Owner (Local Option)

☐ Same as person involved? Then check this box and skip the rest of this section.

Business name (if applicable) / Area Code - Phone Number

☐ Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs. / First Name / MI / Last Name / Suffix

Number / Prefix / Street or Highway / Street Type / Suffix

Post Office Box / Apt./Suite/Room / City

State / Zip Code

L Remarks: (Local Option)

Smoke evac's at garage door area from vehicle fire

Fire Module Required?

Check the box that applies and then complete the additional Fire mod. based on Incident Type as follows:

☐ Buildings 111	Complete Fire & Structure
☐ Special structure 112	Complete Fire Mod. & the Block on Structure Module
☐ Confined 113-119	Complete Basic Module
☐ Mobile Property 120-129	Complete Fire Module
☐ Vehicle 130-139	Complete Fire Module
☐ Vegetation 140-149	Complete Fire or Wildland
☐ Outside rubbish fire 150-154	Complete Basic Module
☐ Special outside fire 160-164	Complete Fire Module
☐ Crop fire 170-173	Complete Fire Module

ITEMS WITH A ☆ MUST ALWAYS BE COMPLETED!

☐ More remarks? Check this box and attach Supplemental Forms(NFIRS-13) as necessary.

M Authorization

☐ Officer in charge

Officer in charge ID	Signature	Position or rank	Assignment	Month	Day	Year
[illegible]	Troy Baker	Capt	C.	03	[illegible]	[illegible]

☐ Member making report

Member making report ID	Signature	Position or rank	Assignment	Month	Day	Year
[illegible]	Paul Walk[illegible]	Lt.		03	[illegible]	[illegible]

Hallsville | 7x1 | 1a1 | Big Cedar | [illegible] | Louisiana | 4-1-8 | ☐ Delete ☐ Change

NFIRS - 2 Fire

B Property Details

B1 ☐ Not Residential

B2 ☐ Buildings not involved

B3 ☐ None ☐ Less than one acre

C On-Site Materials or Products ☐ None

Enter up to three codes. Check one box for each code entered.

1 ☐ Bulk storage or warehousing
2 ☐ Processing or manufacturing
3 ☐ Packaged goods for sale
4 ☐ Repair or service

D Ignition

D1 90 TD Lee's Vehicle — Area of fire origin

D2 911 Direct flame — Heat source

D3 Lad Vehicle — Item first ignited

D4 UU Undetermined — Type of material first ignited

E1 Cause of ignition

1 ☐ Intentional
2 ☐ Unintentional
3 ☐ Failure of equipment or heat source
4 ☐ Act of nature
6 ☐ Cause under investigation
U ☐ Cause undetermined after investigation

E2 Factors Contributing To Ignition ☐ None

911 Exposure

E3 Human Factors Contributing To Ignition

☐ None

1 ☐ Asleep
2 ☐ Possibly impaired by alcohol or drugs
3 ☐ Unattended person
4 ☐ Possibly mentally disabled
5 ☐ Physically disabled
6 ☐ Multiple persons involved
7 ☐ Age was a factor

Estimated age of person involved

1 ☐ Male 2 ☐ Female

F1 Equipment Involved In Ignition

☐ None

Brand

Model

Serial

Year

F2 Equipment Power

F3 Equipment Portability

1 ☐ Portable
2 ☐ Stationary

G Fire Suppression Factors

☐ None

H1 Mobile Property Involved

☐ None

1 ☐ Not involved in ignition, but burned
2 ☐ Involved in ignition, but did not burn
3 ☐ Involved in ignition and burned

H2 Mobile Property Type & Make

Year

Incident Fire Number

State

Unit Number

Structure fire? Please be sure to complete the other side of this form.

Local Use

☐ Pre-Fire Plan Available

☐ Arson report attached
☐ Police report attached
☐ Coroner report attached
☐ Other reports attached

I1 Structure Type ☆

3 fire will be an enclosed building or a portable/mobile structure
Complete this part of this form

1 ☒ Enclosed building
2 ☐ Portable/mobile structure
3 ☐ Open structure
4 ☐ Air supported structure
5 ☐ Tent
6 ☐ Open platform (e.g. pier)
7 ☐ Underground structure (work areas)
8 ☐ Connective structure (e.g. fences)
9 ☐ Other type of structure

I2 Building Status ☆

1 ☐ Under construction
2 ☒ Occupied & operating
3 ☐ Idle, not routinely used
4 ☐ Under major renovation
5 ☐ Vacant and secured
6 ☐ Vacant and unsecured
7 ☐ Being demolished
8 ☐ Other
U ☐ Undetermined

I3 Building Height

Count the ROOF as part of the highest story

13 Total number of stories in or above grade

Total number of stories below grade

Main Floor Size ☆

NFPA Structure Fire

54 10

24, 1200 Total square feet

OR

, BY , Length of floor / Width of floor

J1 Fire Origin ☆

Story of fire origin ☐ Below grade

J2 Fire Spread ☆

2 ☒ Confined to room of origin
3 ☐ Confined to floor of origin
4 ☐ Confined to building of origin
5 ☐ Beyond building of origin

J3 Number of Stories Damaged By Flame

Count the ROOF as part of the highest story

Number of stories w/ minor damage (1 to 24% flame damage)

Number of stories w/ significant damage (25 to 49% flame damage)

Number of stories w/ heavy damage (50 to 74% flame damage)

Number of stories w/ extreme damage (75 to 100% flame damage)

K Material Contributing Most To Flame Spread

☐ Check if no flame spread
OR, none or material not ignited
OR unable to determine

Skip to Section L

K1 Item contributing most to flame spread

K2 Type of material contributing most to flame spread

Required only if item contributing code is 00 or 70.

L1 Presence of Detectors ☆

(in area of the fire)

N ☒ None Present — Skip to Section M
1 ☐ Present
U ☐ Undetermined

L2 Detector Type

1 ☐ Smoke
2 ☐ Heat
3 ☐ Combination smoke - heat
4 ☐ Sprinkler, water flow detection
5 ☐ More than 1 type present
0 ☐ Other _____
U ☐ Undetermined

L3 Detector Power Supply

1 ☐ Battery only
2 ☐ Hardwire only
3 ☐ Plug in
4 ☐ Hardwire with battery
5 ☐ Plug in with battery
6 ☐ Mechanical
7 ☐ Multiple detectors & power supplies
0 ☐ Other _____
U ☐ Undetermined

L4 Detector Operation

1 ☐ Fire too small to activate
2 ☐ Operated — Complete Section L5
3 ☐ Failed to operate — Complete Section L6
U ☐ Undetermined

L5 Detector Effectiveness

Required if detector operated

1 ☐ Alerted occupants, occupants responded
2 ☐ Occupants failed to respond
3 ☐ There were no occupants
4 ☐ Failed to alert occupants
U ☐ Undetermined

L6 Detector Failure Reason

Required if detector failed to operate

1 ☐ Power failure, shutoff or disconnect
2 ☐ Improper installation or placement
3 ☐ Defective
4 ☐ Lack of maintenance, includes cleaning
5 ☐ Battery missing or disconnected
6 ☐ Battery discharged or dead
0 ☐ Other _____
U ☐ Undetermined

M1 Presence of Automatic Extinguishment System ☆

N ☒ None Present
1 ☐ Present — Complete rest of Section M

M2 Type of Automatic Extinguishment System

Required if fire was within designed range of AES

1 ☐ Wet pipe sprinkler
2 ☐ Dry pipe sprinkler
3 ☐ Other sprinkler system
4 ☐ Dry chemical system
5 ☐ Foam system
6 ☐ Halogen type system
7 ☐ Carbon dioxide (CO_2) system
8 ☐ Other special hazard system
U ☐ Undetermined

M3 Automatic Extinguishment System Operation

Required if fire was within designed range

1 ☐ Operated & effective (go to M4)
2 ☐ Operated & not effective (M4)
3 ☐ Fire too small to activate
4 ☐ Failed to operate (go to M5)
0 ☐ Other
U ☐ Undetermined

M4 Number of Sprinkler Heads Operating

Required if sprinkler system operated

Number of sprinkler heads operating

M5 Automatic Extinguishment System Failure Reason

Required if system failed

1 ☐ System shut off
2 ☐ Not enough agent discharged
3 ☐ Agent discharged but did not reach fire
4 ☐ Wrong type of system
5 ☐ Fire not in area protected
6 ☐ System components damaged
7 ☐ Lack of maintenance
8 ☐ Manual intervention
0 ☐ Other _____
U ☐ Undetermined

NFIRS Version 5.0 Revised 01/01/00

FDID ☆ | State ☆ | Incident Date ☆ | Station | Incident Number ☆ | Exposure ☆ | Change | No Activity

NFIRS - 1 Basic

B Location ☆

☐ Check this box to indicate that the address for this incident is provided on the Wildland Fire Module in Section B "Alternative Location Specification". Use only for Wildland fires.

Census Tract

- ☐ Street address
- ☐ Intersection
- ☐ In front of
- ☐ Rear of
- ☐ Adjacent to
- ☐ Directions

Number/Direction: 52 | Prefix: | Street or Highway: Jacquline | Street Type: Ln | Suffix:

Apt./Building/Room: | City: Denison | State: TX | Zip Code: 75020-

Cross street or direction, as applicable

C Incident Type ☆

Incident Type: 113 Car fire

D Aid Given or Received ☆

1 ☐ Mutual aid received
2 ☐ Automatic aid recv.
3 ☐ Mutual aid given
4 ☐ Automatic aid given
5 ☐ Other aid given
N ☐ None

Their FDID | Their State | Their Incident Number

E1 Dates & Times

Midnight = 0000

Check boxes if times are the same as Alarm date.

	Month	Day	Year	Hour	Min
Alarm ☆ (ALARM always required)	03	04	2002	15	42
☑ Arrival ☆ (ARRIVAL required, unless controlled or did not arrive)				15	44
☑ Controlled (CONTROLLED optional, except for wildland fires)				15	45
☑ Last Unit Cleared (LAST UNIT CLEARED, required except for wildland fires)				16	12

E2 Shifts & Alarms

Local Codes: Shift or platoon | Alarms | District

E3 Special Studies

Local Codes: Special Study ID# | Special Study Value

F Actions Taken ☆

Primary Action Taken (1): 11 Extinguished

Additional Action Taken (2):

Additional Action Taken (3):

G1 Resources ☆

☐ Check this box and skip this section if an Apparatus or Personnel form is used.

	Apparatus	Personnel
Suppression	1	2
EMS		
Other		

☐ Check box if resource counts include aid received resources.

G2 Estimated Dollar Losses & Values

LOSSES: Required for all fires if known. Optional for wildland fires. None

Property $ ☐
Contents $ ☐

PRE-INCIDENT VALUE: Optional

Property $ ☐
Contents $ ☐

Completed Modules

- ☑ Fire-2
- ☐ Structure-3
- ☐ Civilian Fire Cas.-4
- ☐ Fire Serv. Casualty-5
- ☐ EMS-6
- ☐ Hazmat-7
- ☐ Wildland Fire-8
- ☐ Apparatus-9
- ☐ Personnel-10
- ☐ Arson-11

H1 ☆ Casualties

☑ None

	Deaths	Injuries
Fire Service		
Civilian		

H2 Detector

Required for sectioned fires.

1 ☐ Detector alerted occupants
2 ☐ Detector did not alert/no det.
U ☐ Unknown

H3 Hazardous Materials Release

N ☑ None
1 ☐ Natural gas: slow leak, no evacuation or Hazmat actions
2 ☐ Propane gas: <41 lb. tank (as in home BBQ grill)
3 ☐ Gasoline: vehicle fuel tank or portable container
4 ☐ Kerosene: fuel burning equipment or portable storage
5 ☐ Diesel fuel/fuel oil: vehicle fuel tank or portable storage
6 ☐ Household solvents: homeowner spill, cleanup only
7 ☐ Motor oil: from engine or portable container
8 ☐ Paint: from paint cans totaling <55 gallons
O ☐ Other: Special Hazmat actions required or spill > 55 gal., Please complete the Hazmat form

I Mixed Use Property

NN ☑ Not mixed
10 ☐ Assembly Use
20 ☐ Education use
30 ☐ Medical use
40 ☐ Residential use
51 ☐ Row of stores
60 ☐ Enclosed mall
70 ☐ Business & residential
80 ☐ Office use
90 ☐ Industrial use
93 ☐ Military use
94 ☐ Farm use
99 ☐ Other mixed use

J Property Use ☆ *Structures*

131	Church, place of worship	341	Clinic, clinic type infirmary	649	Household goods, sales, repairs
161	Restaurant or cafeteria	342	Doctor/dentist office	679	Motor vehicle/boat sales/repairs
162	Bar/tavern or nightclub	361	Prison or jail, not juvenile	571	Gas or service station
213	Elementary school or kindergart.	419	1- or 2- family dwelling	599	Business office
215	High school or junior high	429	Multi-family dwelling	615	Electric generating plant
241	College, adult ed.	439	Rooming/boarding house	629	Laboratory/science lab
311	Care facility for the aged	449	Commercial hotel or motel	700	Manufacturing plant
331	Hospital	459	Residential, board and care	819	Livestock/poultry storage (barn)
		464	Dormitory/barracks	882	Non-residential parking garage
		519	Food and beverage sales	891	Warehouse

Outside

	Playground or park	934	Vacant lot	981	Construction site
	Crops or orchard	938	Graded/cared for plot of land	984	Industrial plant yard
669	Forest (timberland)	946	Lake, river, stream		
807	Outdoor storage area	941	Railroad right of way		
819	Dump or sanitary landfill	960	Other street		
931	Open land or field	961	Highway/divided highway		
		962	Residential street/driveway		

Look up and enter a Property Use code only if you have NOT checked a Property Use box. ⇨ Property Use

NFIRS-1 Revision 03/1999

7410

K1 Person/Entity involved

Last Option

☐ [illegible] box if [illegible] address as Incident location. Then skip the three Suffixes address lines.

[redacted]

Phone Number: 903-465-0461

02/01/43

Suite

Street Type: ST

Suite

Post Office Box | Apt./Suite/Room | City: Denison

State: TX | Zip Code: 75020 -

☐ More people involved? Check this box and attach Supplemental Forms (NFIRS-18) as necessary.

K2 Owner

Last Option

☐ Same as person involved? Then check this box and skip the rest of this section.

Business name (if applicable) | Area Code - Phone Number

☐ Check this box if name address as Incident location. Then skip the three Suffixes address lines.

Mr., Ms., Mrs. | First Name | MI | Last Name | Suffix

Number | Prefix | Street or Highway | Street Type | Suffix

Post Office Box | Apt./Suite/Room | City

State | Zip Code -

L Remarks

Last Option

Car fire in engine area, burnt all under hood and two front tires, Smoked damage on eve of house at garage area

Fire Module Required?

Check the box that applies and then complete the additional Fire mod, based on Incident Type as follows:

☐ Buildings 111	Complete Fire & Structure
☐ Special structure 112	Complete Fire Mod. & the I block on Structure Module
☐ Confined 113-119	Complete Basic Module
☐ Mobile Property 120-123	Complete Fire Module
☐ Vehicle 130-138	Complete Fire Module
☐ Vegetation 140-143	Complete Fire or Wildland
☐ Outside rubbish fire 150-154	Complete Basic Module
☐ Special outside fire 160-164	Complete Fire Module
☐ Crop fire 170-173	Complete Fire Module

ITEMS WITH A ☆ MUST ALWAYS BE COMPLETED!

☐ More remarks? Check this box and attach Supplemental Forms(NFIRS-18) as necessary.

M Authorization

☐ Officer in charge 10 | Troy Barker | Capt | | 03 | 04 | 2002

☐ Member making report 10 | Paul Walker | Lt. | | 03 | 04 | 2002

NFIRS - 2 Fire

B Property Details

B1 [ ] Estimated number of residential living units in building of origin, whether or not all units presently occupied — ☐ Not Residential

B2 [ ] Number of buildings involved — ☐ Buildings not involved

B3 [ ].[ ] Acres burned (nearest tenth) — ☐ None ☐ Less than one acre

C On-Site Materials or Products ☐ None

Enter up to three codes. Check one box for each code entered.

Consider if there were any significant amounts of combustible, industrial, energy or agricultural chemicals or materials on the property, whether or not they became involved.

[ ] [ ] Chemical material (1) — 1 ☐ Bulk storage or warehousing 2 ☐ Processing or manufacturing 3 ☐ Packaged goods for sale 4 ☐ Repair or service

[ ] [ ] Chemical material (2) — 1 ☐ Bulk storage or warehousing 2 ☐ Processing or manufacturing 3 ☐ Packaged goods for sale 4 ☐ Repair or service

[ ] [ ] Chemical material (3) — 1 ☐ Bulk storage or warehousing 2 ☐ Processing or manufacturing 3 ☐ Packaged goods for sale 4 ☐ Repair or service

02014.

D Ignition

D1 [3.3] [Engine Area] Area of fire origin ☆

D2 [U.U] [Undetermined] How caused ☆

D3 [U.U] [Undetermined] Item first ignited ☆ 1 ☐ Check box if fire spread was confined to object of origin

D4 [ ] [ ] Type of material first ignited — Required only if item first ignited was 00 or >70

E1 Cause of Ignition ☆

☐ Check box if fire is an intentional fire. ⇨ Go to Section E

1 ☐ Intentional
2 ☐ Unintentional
3 ☐ Failure of equipment or heat source
4 ☐ Act of nature
8 ☐ Cause under investigation
U ☐ Cause undetermined after investigation

E2 Factors Contributing To Ignition ☐ None

[U.U] [Undetermined] Factor contributing to ignition (1)

[ ] [ ] Factor contributing to ignition (2)

E3 Human Factors Contributing To Ignition

Check all applicable boxes ☐ None

1 ☐ Asleep
2 ☐ Possibly impaired by alcohol or drugs
3 ☐ Unattended person
4 ☐ Possibly mentally disabled
5 ☐ Physically disabled
6 ☐ Multiple persons involved
7 ☐ Age was a factor

Estimated age of person involved [ ]

1 ☐ Male 2 ☐ Female

F1 Equipment Involved in Ignition

☐ None ⇨ If equipment was not involved, skip to Section G

[ ] [Motor Vehicle] Equipment involved

Brand [Olds / Intrigue]

Model [Intrigue]

Serial [1G3WS52K9WF50845]

Year [1999]

F2 Equipment Power

[3.1] [Gasoline] Equipment Power Source

F3 Equipment Portability

1 ☒ Portable
2 ☐ Stationary

Portable equipment normally can be moved by one person, or designed to be used in multiple locations, and moved or tends to move.

G Fire Suppression Factors

Enter up to three codes. ☒ None

[ ] [ ] Fire suppression factor (1)

[ ] [ ] Fire suppression factor (2)

[ ] [ ] Fire suppression factor (3)

H1 Mobile Property Involved

☐ None

1 ☐ Not involved in ignition, but burned
2 ☐ Involved in ignition, but did not burn
3 ☒ Involved in ignition and burned

H2 Mobile Property Type & Make

[1.1] [Car] Mobile property type

[0.4] [Oldsmobile] Mobile property make

[Intrigue] Mobile property model

[1999] Year

[B03-BFP] License Plate Number

[TX] State

[1G3WS52K9WF50845] VIN Number

Structure fire? Please be sure to complete the other side of this form.

Local Use

☐ Pre-Fire Plan Available

Some of the information provided in this report may be based upon reports from other agencies.

☐ Arson report attached
☐ Police report attached
☐ Coroner report attached
☐ Other reports attached

NFIRS-2 Fire Version 5.0 (1/1/98)

If fire not in an enclosed building or a portable/mobile structure complete the rest of this form

1 ☐ Enclosed building
2 ☐ Portable/mobile structure
3 ☐ Open structure
4 ☐ Air supported structure
5 ☐ Tent
6 ☐ Open platform (e.g. pier)
7 ☐ Underground structure
8 ☐ Connective structure (e.g. tunnel)
9 ☐ Other type of structure

Building Status ☆

1 ☐ Under construction
2 ☐ Occupied & operating
3 ☐ Idle, not routinely used
4 ☐ Under major renovation
5 ☐ Vacant and secured
6 ☐ Vacant and unsecured
7 ☐ Being demolished
8 ☐ Other
U ☐ Undetermined

I3 Building Height ☆

Count the ROOF as part of the highest story

Total number of stories at or above grade

Total number of stories below grade

Main Floor Size ☆

NFIRS Structure Fire

9410

Total square feet

0 20

OR

Length in feet BY Width in feet

J1 Fire Origin ☆

Story of fire origin ☐ Other grade

J2 Fire Spread ☆

2 ☐ Confined to room of origin
3 ☐ Confined to floor of origin
4 ☐ Confined to building of origin
5 ☐ Beyond building of origin

J3 Number of Stories Damaged By Flame

Count the ROOF as part of the highest story

Number of stories w/ minor damage (1 to 25% flame damage)

Number of stories w/ significant damage (26 to 49% flame damage)

Number of stories w/ heavy damage (50 to 74% flame damage)

Number of stories w/ extreme damage (75 to 100% flame damage)

K Material Contributing Most To Flame Spread

☐ Check if no flame spread OR stairs are material first ignited OR unable to determine → Skip to Section L

K1 Item contributing most to flame spread

K2 Type of material contributing most to flame spread — Required only if item contributing most is CC or 70.

L1 Presence of Detectors ☆

(for area of fire origin)

N ☐ None Present → Skip to Section M
1 ☐ Present
U ☐ Undetermined

L2 Detector Type

1 ☐ Smoke
2 ☐ Heat
3 ☐ Combination smoke - heat
4 ☐ Sprinkler, water flow detection
5 ☐ More than 1 type present
0 ☐ Other _____
U ☐ Undetermined

L3 Detector Power Supply

1 ☐ Battery only
2 ☐ Hardwire only
3 ☐ Plug in
4 ☐ Hardwire with battery
5 ☐ Plug in with battery
6 ☐ Mechanical
7 ☐ Multiple detectors & power supplies
0 ☐ Other _____
U ☐ Undetermined

L4 Detector Operation

1 ☐ Fire too small to activate
2 ☐ Operated → Complete Section L5
3 ☐ Failed to operate → Complete Section L6
U ☐ Undetermined

L5 Detector Effectiveness

Required if detector operated

1 ☐ Alerted occupants, occupants responded
2 ☐ Occupants failed to respond
3 ☐ There were no occupants
4 ☐ Failed to alert occupants
U ☐ Undetermined

L6 Detector Failure Reason

Required if detector failed to operate

1 ☐ Power failure, shutoff or disconnect
2 ☐ Improper installation or placement
3 ☐ Defective
4 ☐ Lack of maintenance, includes cleaning
5 ☐ Battery missing or disconnected
6 ☐ Battery discharged or dead
0 ☐ Other _____
U ☐ Undetermined

M1 Presence of Automatic Extinguishment System ☆

N ☐ None Present
1 ☐ Present → Complete rest of Section M

M2 Type of Automatic Extinguishment System

Required if fire was within designed range of AES

1 ☐ Wet pipe sprinkler
2 ☐ Dry pipe sprinkler
3 ☐ Other sprinkler system
4 ☐ Dry chemical system
5 ☐ Foam system
6 ☐ Halogen type system
7 ☐ Carbon dioxide (CO_2) system
0 ☐ Other special hazard system
U ☐ Undetermined

M3 Automatic Extinguishment System Operation

Required if fire was within designed range

1 ☐ Operated & effective (go to M4)
2 ☐ Operated & not effective (M4)
3 ☐ Fire too small to activate
4 ☐ Failed to operate (go to M5)
0 ☐ Other
U ☐ Undetermined

M4 Number of Sprinkler Heads Operating

Required if system operated

Number of sprinkler heads operating

M5 Automatic Extinguishment System Failure Reason

Required if system failed

1 ☐ System shut off
2 ☐ Not enough agent discharged
3 ☐ Agent discharged but did not reach fire
4 ☐ Wrong type of system
5 ☐ Fire not in area protected
6 ☐ System components damaged
7 ☐ Lack of maintenance
8 ☐ Manual intervention
0 ☐ Other _____
U ☐ Undetermined

NFIRS-3 Revised 8/1/97

10-41D

DENISON FIRE DEPARTMENT

FIRE REPORT

TEX-FIRE NO. 020143

Total Time 10 min

DATE 3-4-02 TIME OUT 1502 AR. SC. 1571 TIME IN 1612 FIRE TYPE Vehicle fire

EQUIP. E-1 NO. OF MEN 2 LOCATION 52 Jacquline

OWNER [redacted]

OCCUPANT _____ ADD. _____ PHONE _____

CITY _____ CO. ✓ INS. _____

WEATHER: CLEAR ✓ CLOUDY ____ RAIN ____ LIGHTNING ____ OTHER 29%

WIND (VELOC. & DIR.) E-14-25 mph TEMP. 57°

FIRE DISCOVERED BY: _____

FIRE REPORTED BY: GCSO

REMARKS: Car fire in engine area, burnt wiring harness and two front tires, smoke damage on out of house at garage area. 99 Olds Intrigue OFFICER Paul

03W552 K9WF3U8015 B03-BFP TX.

Unified Investigations & Sciences, Inc. Exhibit 3

Insured: [redacted]

UIS File #: TX01-04430

Photo # 1

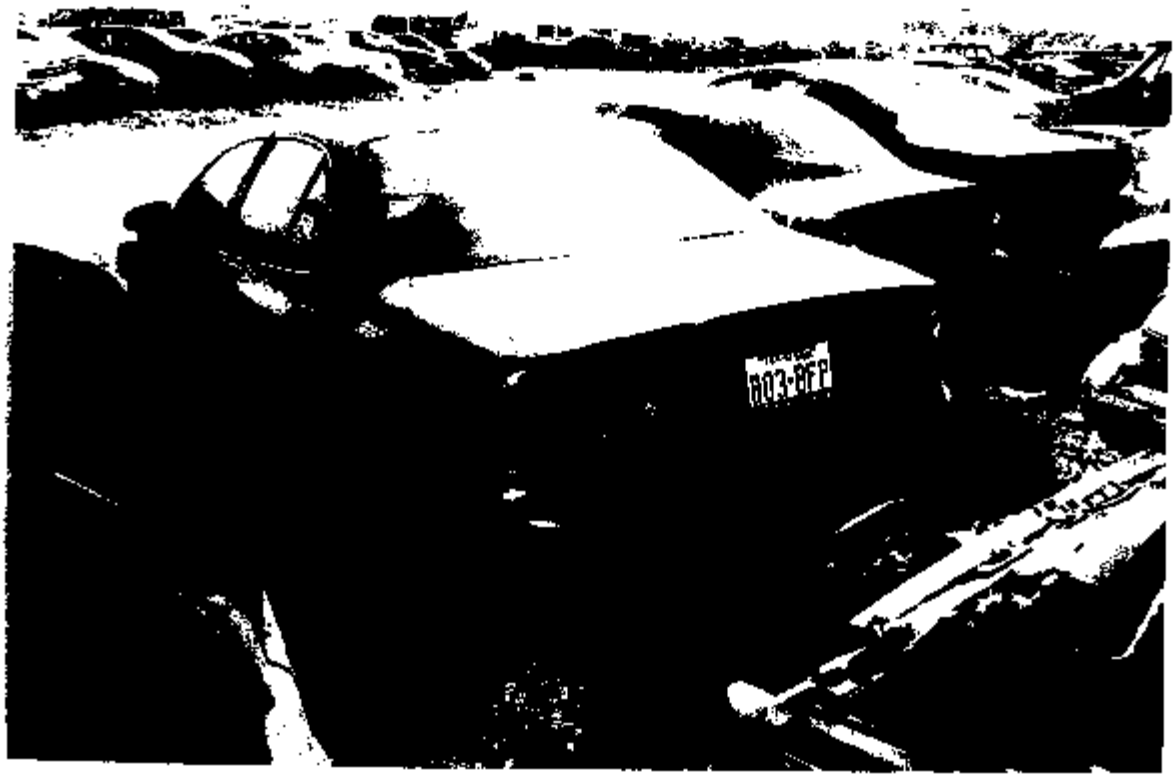

Photo # 2

Unified Investigations & Sciences, Inc.

Insured: [redacted] UIS File #: TX01-04430

Photo # 3

Photo # 4

Unifi... Investigations & Sciences, Inc.

Insured: [redacted]

UIS File #: TX01-04430

Photo # 5

Photo # 6

United Investigations & Sciences, Inc.

Insured: [redacted]

UIS File #: TX01-04430

Photo # 7

Photo # 8

Uniff ' Investigations & Sciences, Inc.

Insured: [redacted]

UIS File #: TX01-04430

Photo # 9

Photo # 10

Insured: [redacted]

UIS File #: TX01-04430

Photo # 11

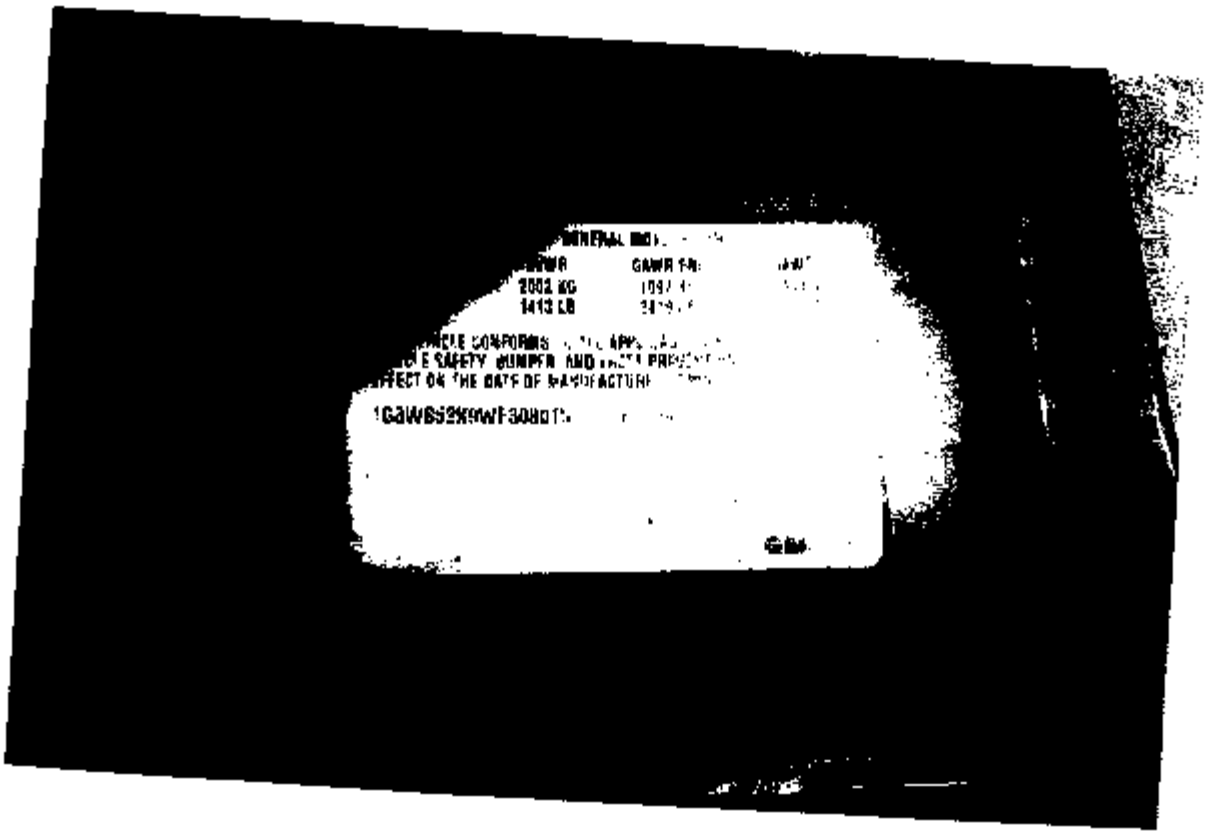

Photo # 12

Unit. .d Investigations & Sciences, In.

Insured: [redacted]

UIS File #: TX01-04430

Photo # 13

Photo # 14

Client: [redacted] UIS File #: TX[illegible]

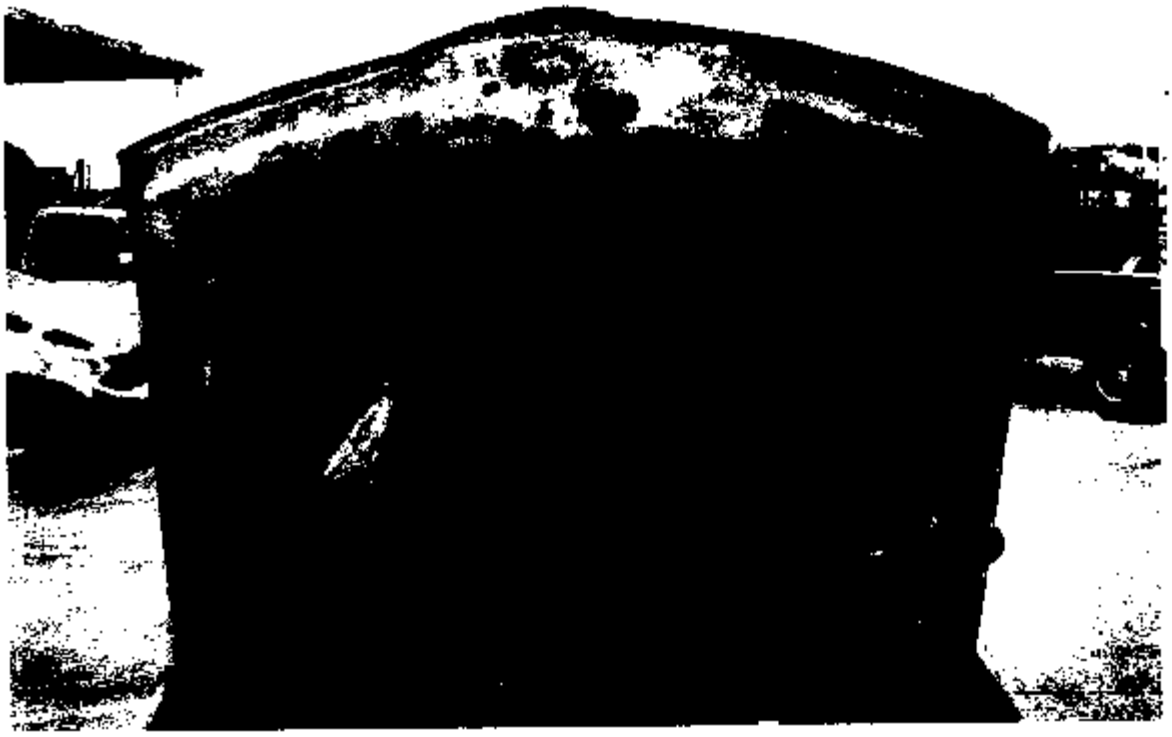

Photo # 15

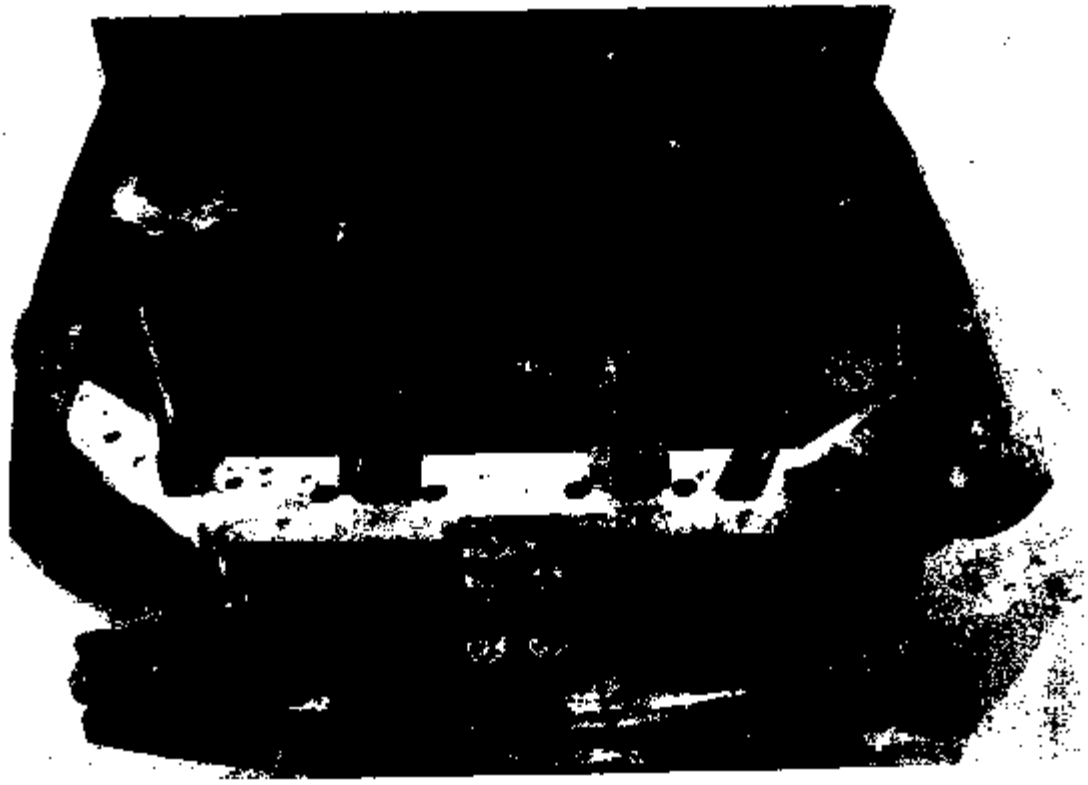

Photo # 16

Uni. .d Investigations & Sciences, In.

Insured: [redacted]

UIS File #: TX01-04430

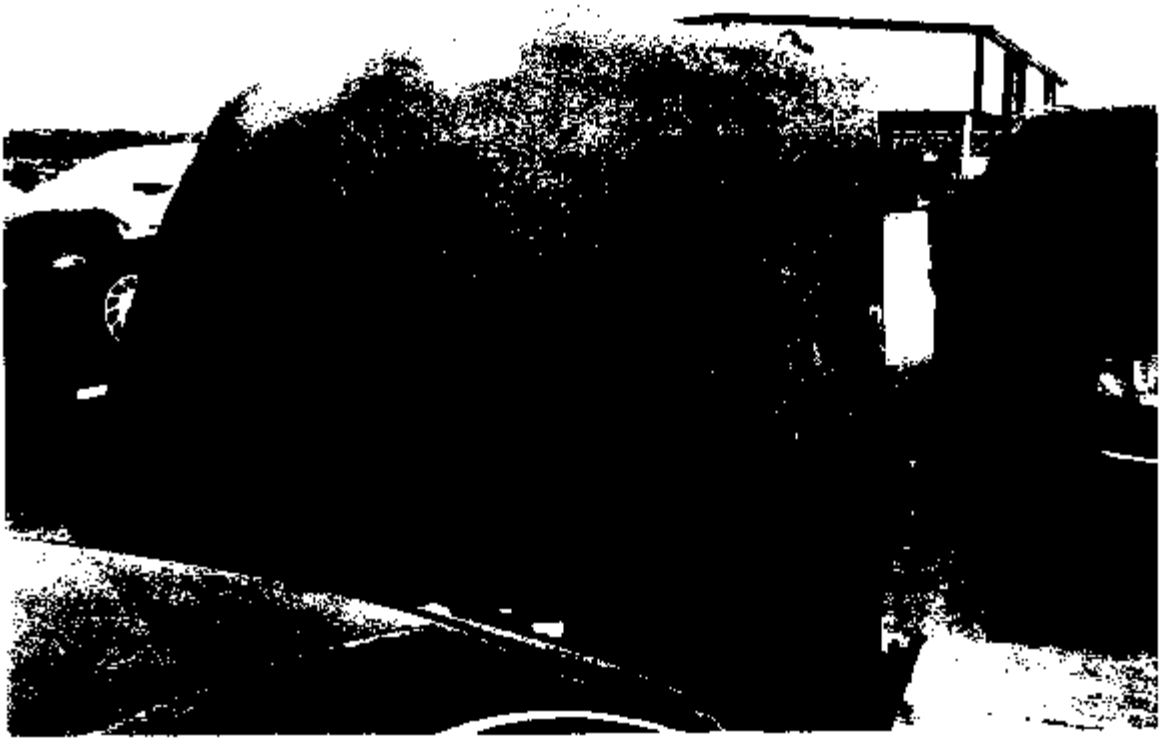

Photo # 12

Photo # 18

Unif] Investigations & Sciences, Inc.

Insured: [redacted]

UIS File #: TX01-04430

Photo # 19

Photo # 20

Insured: [redacted]

UIS File #: TX01-04430

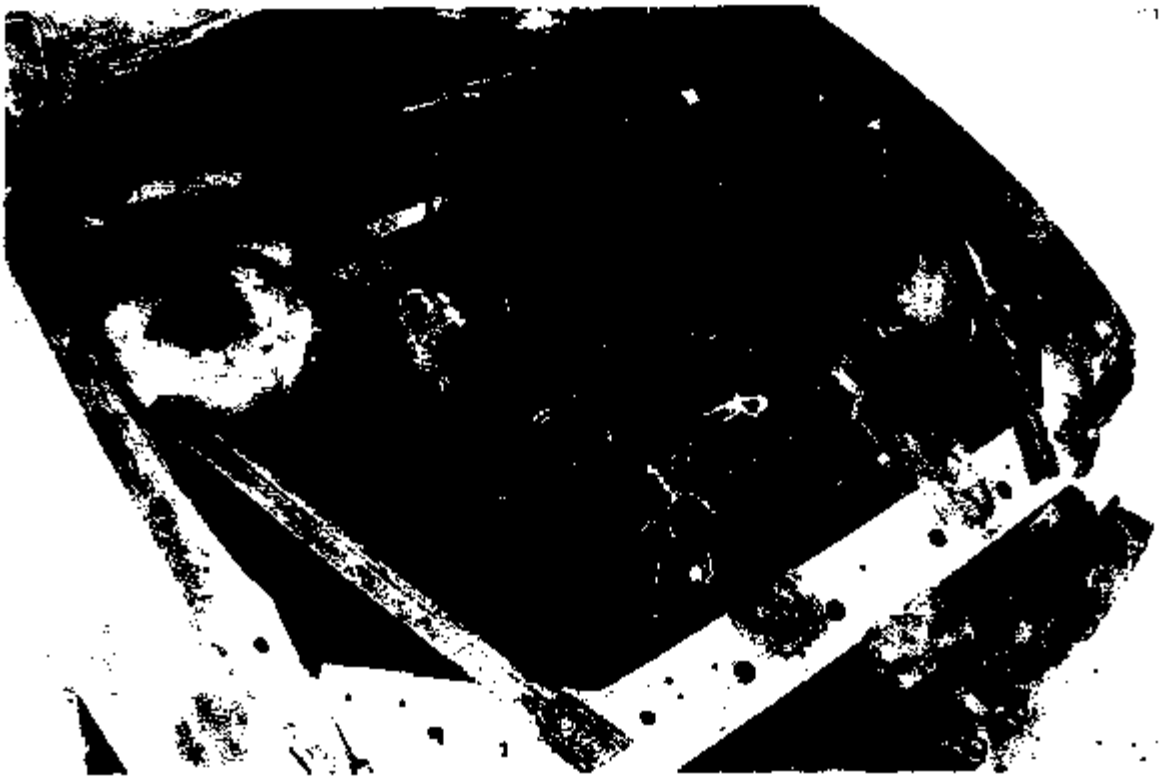

Photo # 21

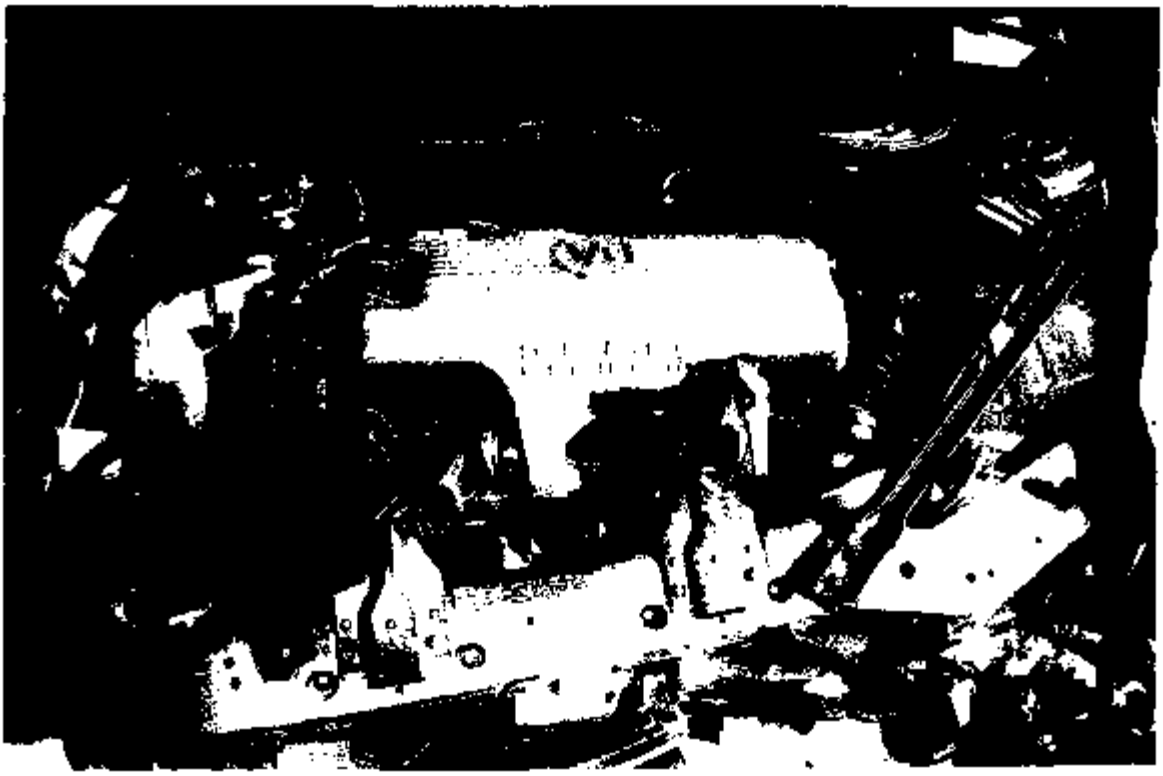

Photo # 22

Insured: [redacted] UIS File #: TX01-04430

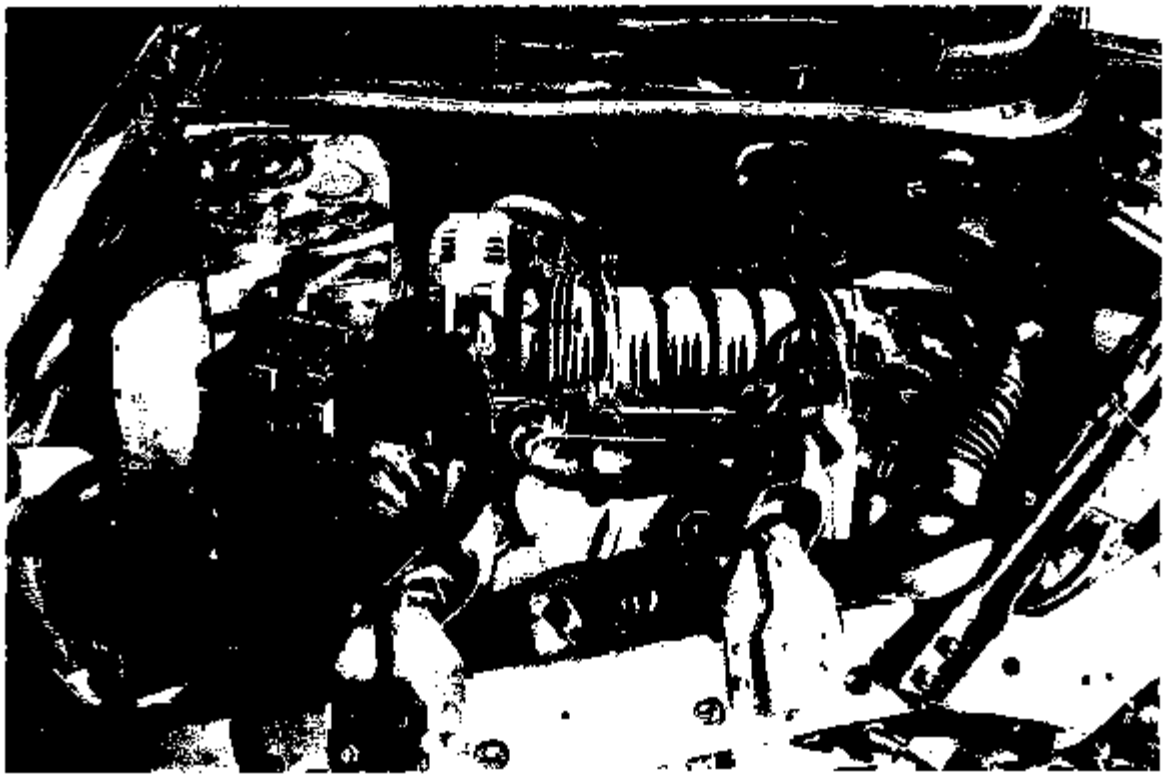

Photo # 23

Photo # 24

Unifi . Investigations & Sciences, Inc.

Insured: [redacted]

UIS File #: TX01-04430

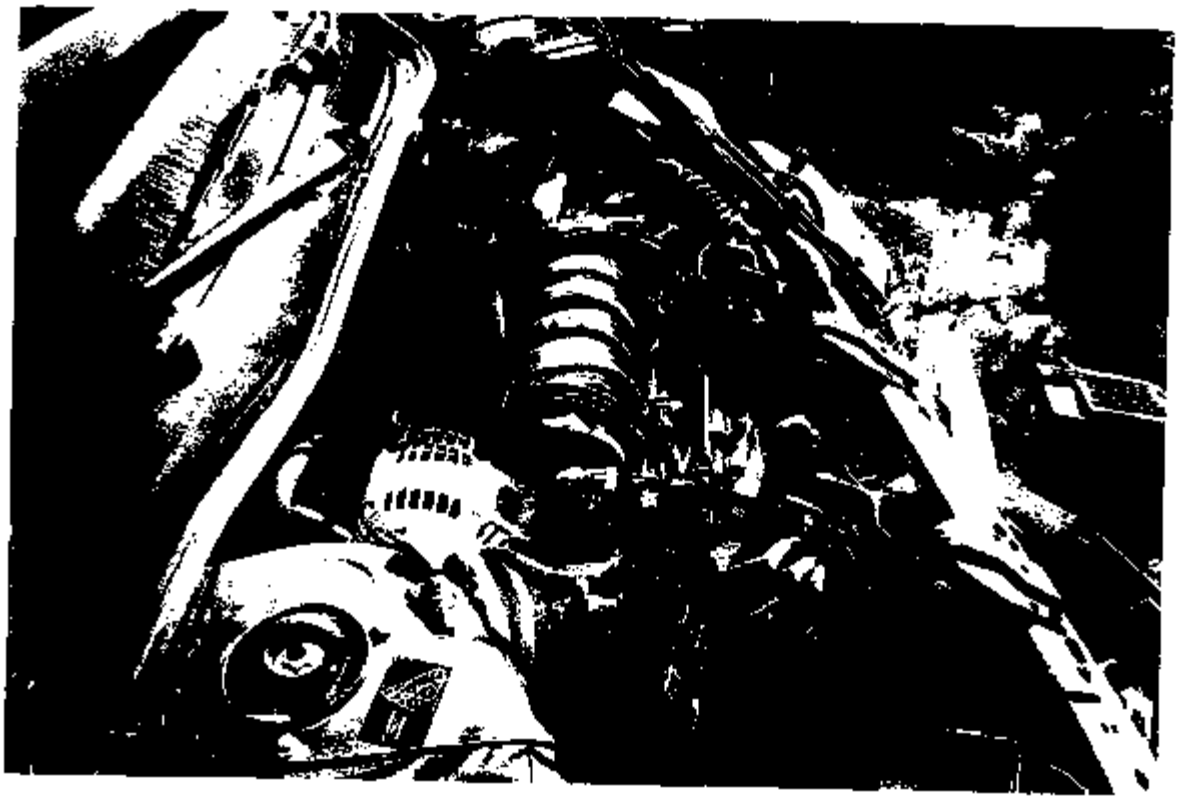

Photo # 25

Photo # 26

Unif. . Investigations & Sciences, Inc

Insured: [redacted]

UIS File #: TX01-04430

Photo # 27

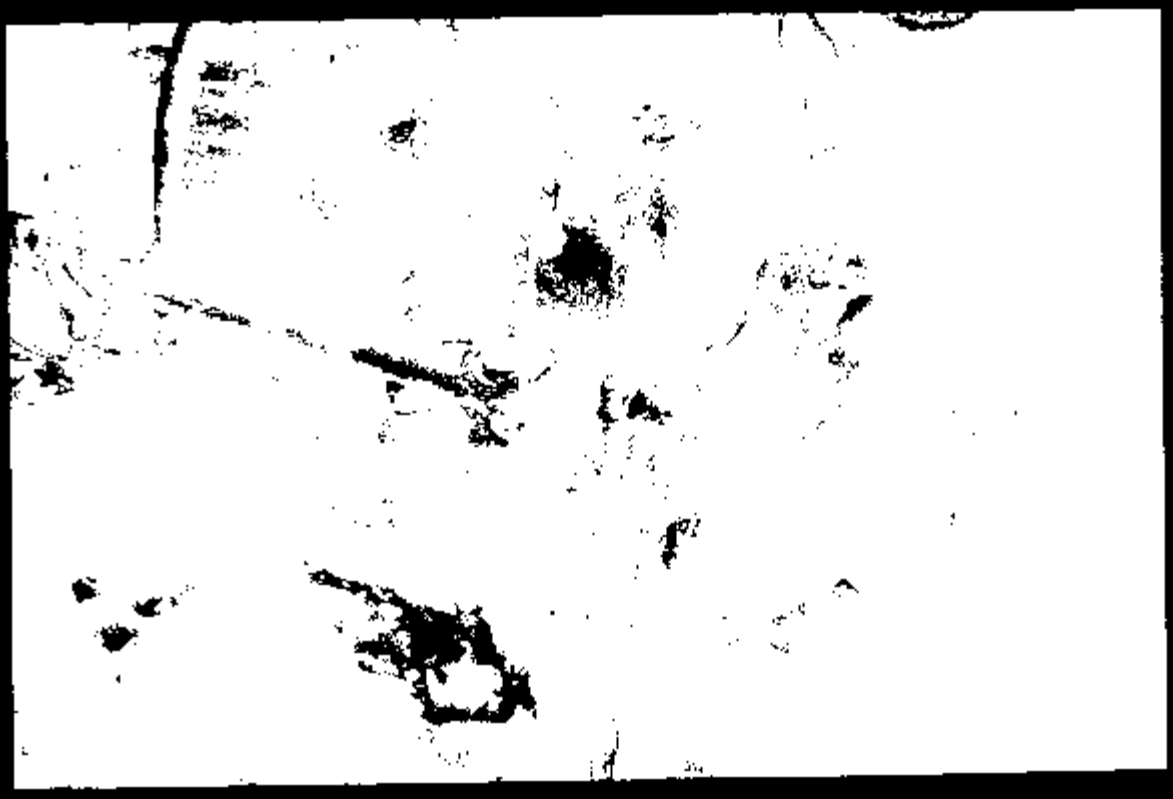

Photo # 28

Insured: [redacted]

UIS File #: TX01-04430

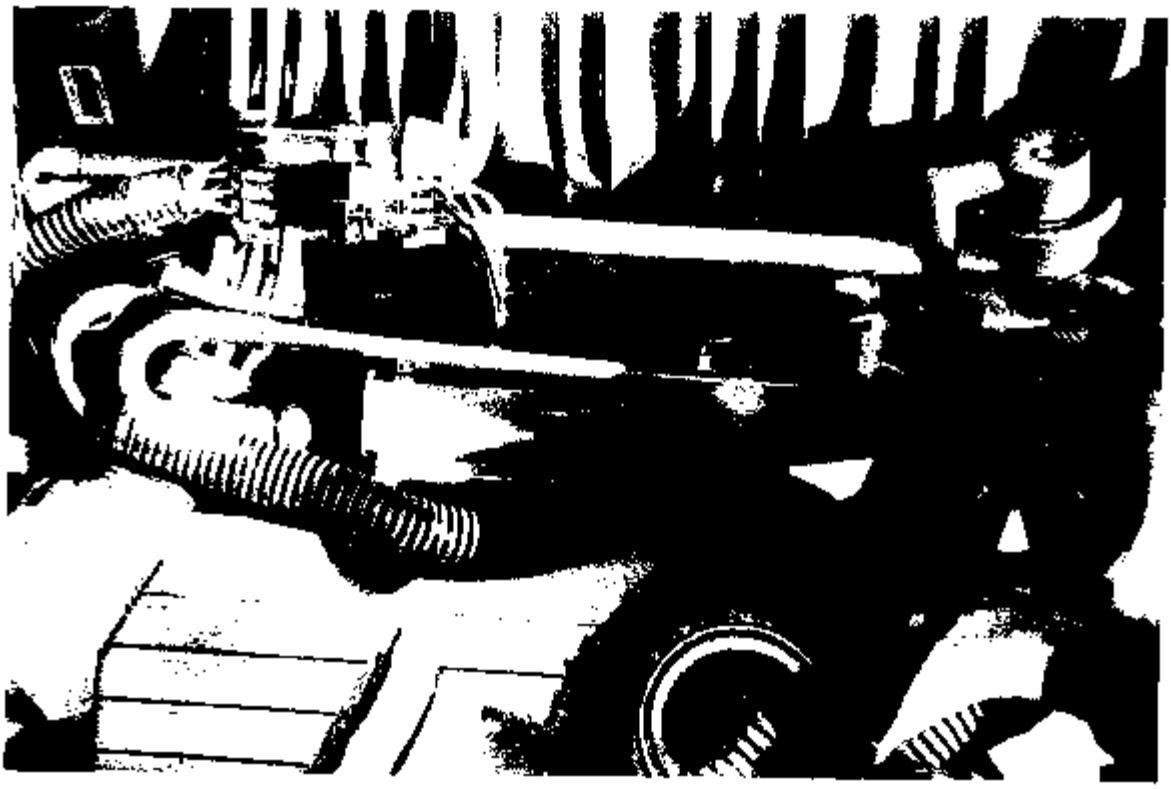

Photo # 29

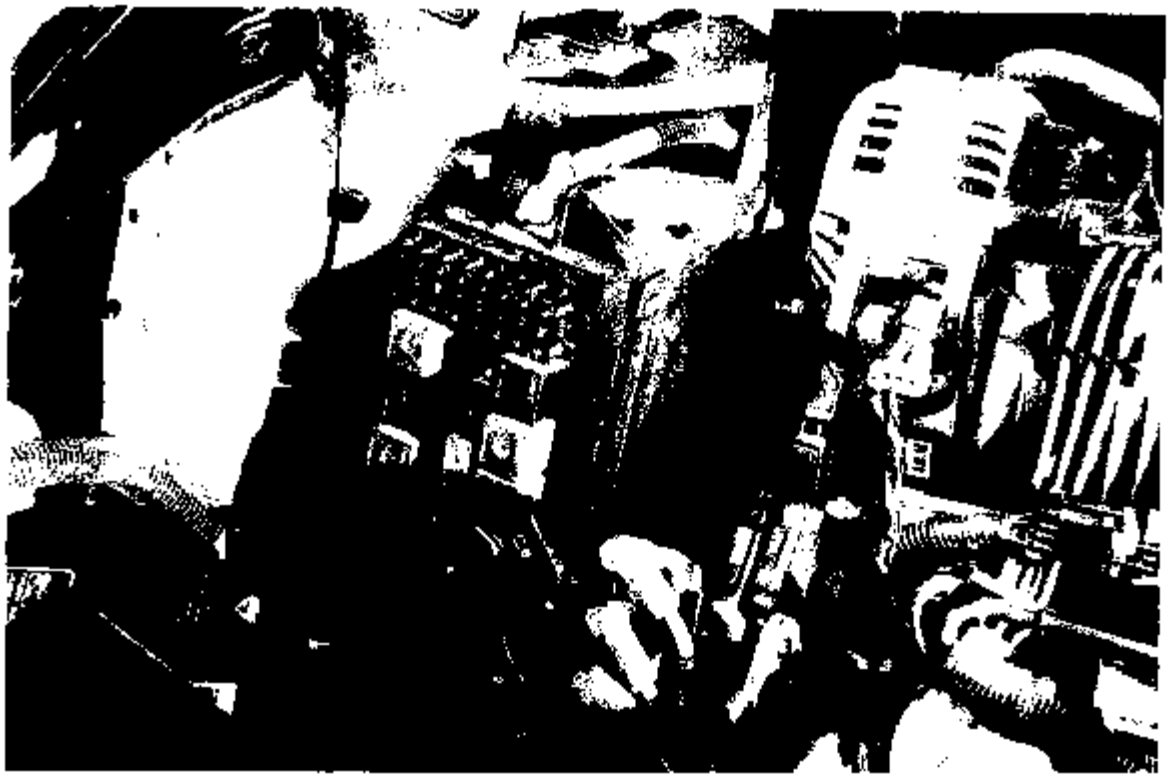

Photo # 30

Unif... Investigations & Sciences, Inc.

Insured: [redacted]

UIS File #: TX01-04430

Photo # 31

Photo # 32

sured: [redacted] UIS File #: TX01-04430

Photo # 33

Photo # 34

Uni. .ed Investigations & Sciences, I .

Insured: [redacted]

UIS File #: TX01-04430

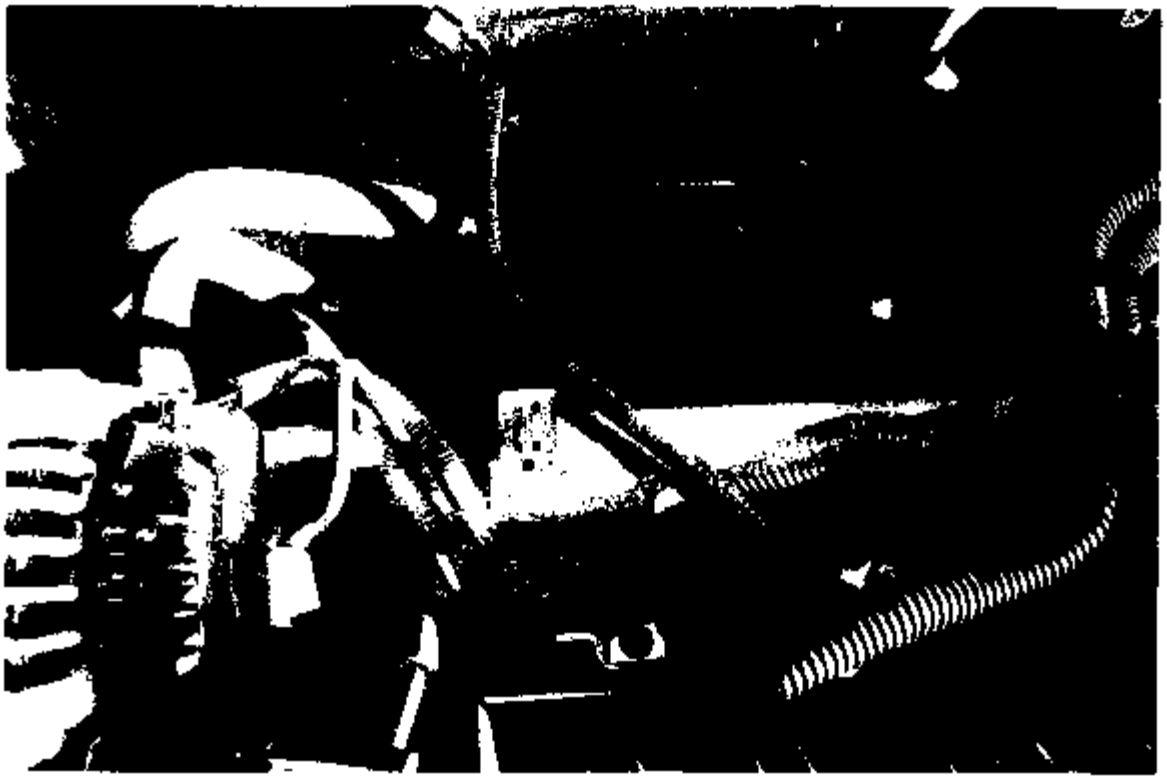

Photo # 35

Photo # 36

Insured: [redacted] UIS File #: TX01-04430

Photo # 37

Photo # 38

Unif l Investigations & Sciences, In

Insured: [redacted]

UIS File #: TX01-04430

Photo # 39

Photo # 40

red: [redacted] UIS File #: TX01-04430

Photo # 41

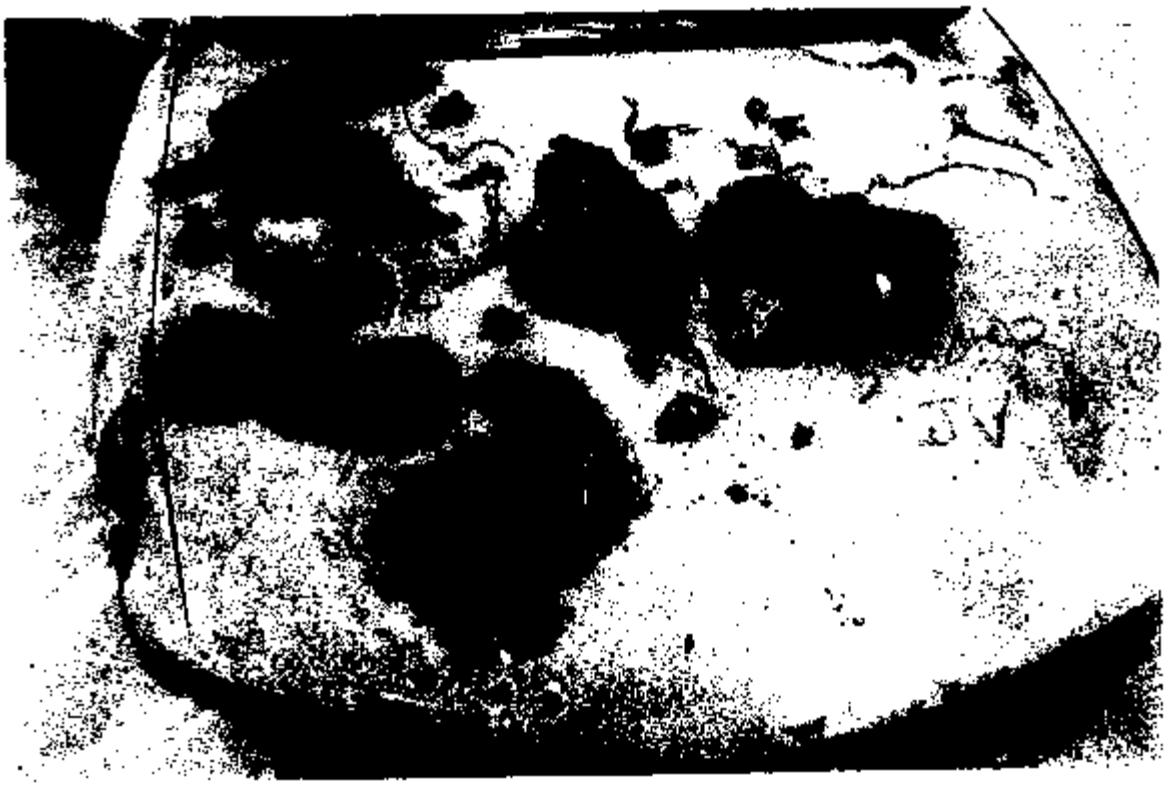

Photo # 42

Unifi Investigations & Sciences, Inc

sured: [redacted]

UIS File #: TX01-04430

Photo # 43

Photo # 44

Unified I. estigations & Sciences, Inc.

d: [redacted]

UIS File #: TX01-04430

Photo # 45

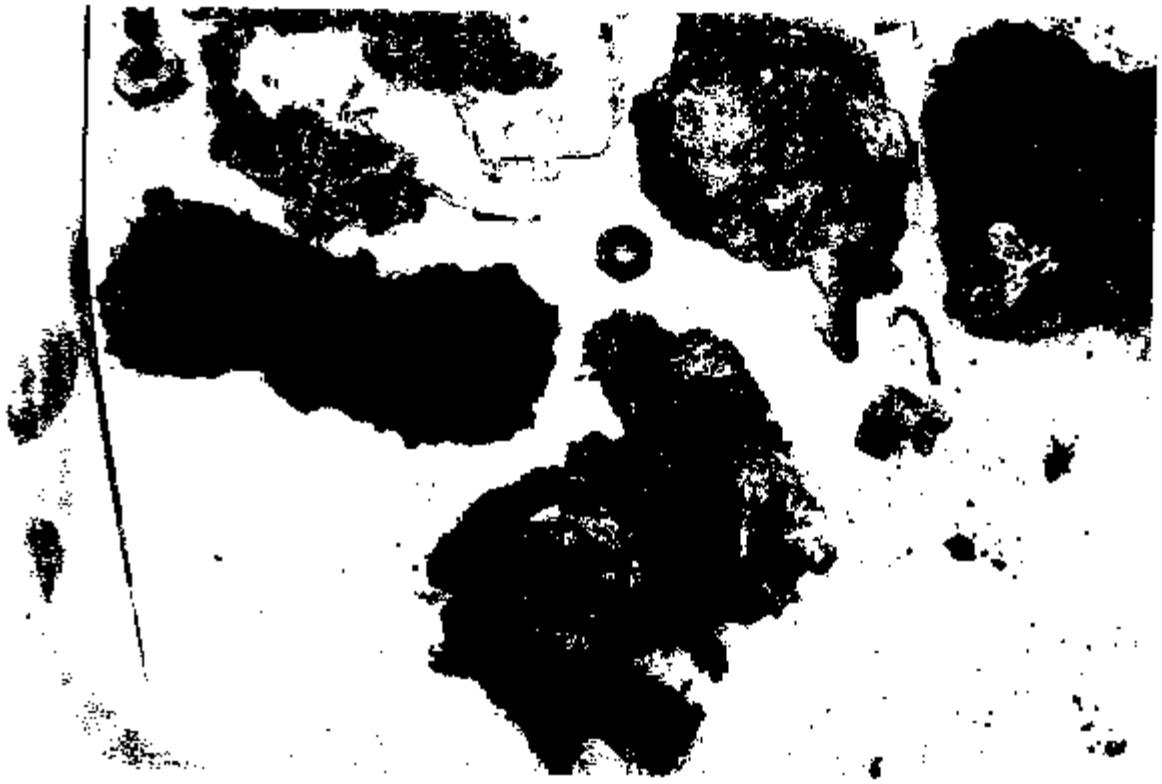

Photo # 46

Unifi Investigations & Sciences, Inc

Insured: [redacted] UIS File #: TX01-04430

Photo # 47

Photo # ____

ESIS
An Insurance Services Company

ESIS GM Claims Unit
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

313.665.3412 tel
313.665.0911 fax

Deborah.Diehr@ESIS.com

Deborah Diehr
Claim Administrator

February 5, 2003

Jeffrey E. Hansen, Esq.
Hasten, Hansen, Attorneys at Law
3825 W. Green Oaks Blvd., Suite 250
Arlington, TX 76016

Re:	File Number:	453049 (your file #4036303495)
	Date of Event:	3-4-02
	Claimant:	[redacted] Estate
	Client/Account:	General Motors

Dear Mr. Hansen,

This letter serves as an update on your product liability claim for damages involving your insured's 1998 Oldsmobile Intrigue. This file has been assigned to a GM engineer for technical review. As soon as the file is returned to me, I will let you know the results. This process could take between 30 to 90 days.

In the meantime, if you have any questions, please call me at 313.665.3412 Monday through Friday between 8:00 am and 4:30 pm.

Sincerely,

Deborah Diehr
Claim Administrator

ESIS
An Insurance Services Company

300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

313 665-3412 tel
313 665-0911 fax

janice.lapinski@esis.com

Deborah Diehr
Claims Administrator

March 7, 2003

Jeffrey E. Hansen, Esq.
Hasten, Hansen, Attorneys at Law
3825 W. Green Oaks Blvd., Suite 250
Arlington, TX 76016

Your File Number:	4036303495
Your Insured:	[redacted]
Our Client:	GENERAL MOTORS CORPORATION
Our File Number:	453049
Date of Loss:	3-4-02

Dear Mr. Hansen;

I am further responding to your subrogation demand in which you requested reimbursement for monies paid out to your client as a result of damage to the subject vehicle. It is our understanding that the controlling theory of liability against GM would be Breach of Warranty. The Breach of Warranty Statute of Limitations in Texas is four years from the date of original purchase. Our records show that the vehicle was purchased by the original owner on August 23, 1997, and the statute would have expired on August 23, 2001. As such, it is our current understanding that this claim is time barred and GM must respectfully deny this claim.

Sincerely,

Deborah Diehr
Claims Administrator
313.665.3412

45 30.69

Jenny Paris
Claims Administrator
ESIS GM Central Claims

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665.3413
Facsimile 313.665.0911
Jenny.Paris@Esis.com

January 6, 2003

Attn: Walter Price
State Farm Insurance Co.
2801 W. Lawrence Ave.
Springfield, IL 62704-1015

Your Insured:	[redacted]
Our File Number:	453069
Your Claim Number:	13 7894 555
Our Client:	General Motors Corporation
Date of Event:	10/10/02

Dear Mr. Price:

We are a Risk Management Services Company on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals as they may not be returned.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Provide copies of your repair estimates and proof of payment (cancelled checks). If this was a total loss, please submit a salvage estimate and your total loss work sheet.

11. Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Jenny Paris

State Farm Insurance Companies®

December 16, 2002

453069

Springfield Service Center
2601 W. Lawrence Avenue
Springfield, IL 62704-1015
Phone: (217) 793-7900

ESIS
An Insurance Service Company
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

Attention: Greg Thrasher

No LP
No Owner
No Insd
12/27/02

RECEIVED
DEC 27 2002
ESIS-GM CLAIMS UNIT

RE: Our File Number: 13-7894-555
Our Insured: [redacted]
Your File Number: PDACK-111102
Your Client: General Motors Corporation
Date of Event: October 10, 2002

Dear Mr. Thrasher:

We are in receipt of your letter of November 11, 2002. We left a message for you to contact us on December 11, 2002, at approximately 4:11 p.m. and have yet to hear from you. Please be advised that we are aware of 44 similar complaints as of June 13, 2002, involving the parts in question. Enclosed, please find our proofs to support our loss and our subrogation claim to your company.

If you should wish to inspect the damaged parts in person, please feel free to contact me. The parts are in our possession. We look forward to hearing from you soon.

Sincerely,

Walter T. Price
Claim Representative
State Farm Mutual Automobile Insurance Company
(217) 793-7921

WTP/035/1216003 IL

Enclosures

[redacted]

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

AUTO PAYMENTS BY COL

[redacted]

[redacted]

date of loss
10-10-02

COL 312

C denotes consolidated payment
E denotes EFT payment
P denotes previous data

COL: 312 indemnity: 805.67 dir recv: 0.00 expense: 0.00

payment number	payee	amount	status	COL	pay cd	rsn	reporting party
101297952J	[redacted]	714.14	PAID	312	1		Named Insu
101297435J		91.53	PAID	312	2		Named Insu

ILLIOPOLIS AUTO REPAIR SERVICE

Box 16
ILLIOPOLIS, ILLINOIS 62539
Phone 485-6348
[redacted] per month, 24% annual.

No. _____

QTY.	PART NO. AND DESCRIPTION	PRICE
1	17113136 Intake plenum	295 58
1	12567275 EGR gasket	8 47
1	qt Ext. life Anti-freeze	2 31
1	17113284 EGR valve	187 24
	TOTAL PARTS	

[redacted] Ins. co.		01/16/02
ATT: Walt Price	41720	Buick
Claim # 13-7894-555	Lesabre	99

DESCRIPTION OF WORK	AMOUNT
R+R intake plenum replace with new plenum	150 00
✓ computer codes	45 00
TOTAL LABOR	195 00
TOTAL PARTS	488 60
DISCOUNT SUPPLIES	
TAX	30 54
Thank You TOTAL	71[illegible] 14

OUR POLICY - We are obviously in health of mechanical work, [illegible] and a fair price.
Should you ever have a question regarding our work, please feel free to talk it to us. THANK YOU!

[illegible]

Note - to Insurance Company

This price does not include Hood liner

Fax - 793-7952
phone - 793-7921

Date: 10/14/02 10:50 AM
Estimate ID: 13-7894-55501
Estimate Version: 0
Committed
Profile ID: Macon Co.-Decatur

State Farm Insurance
1090 S. Rte 51 Decatur, IL 62535
(217) 875-8200
FOR ANY QUESTIONS REGARDING THIS ESTIMATE PLEASE CONTACT THE
INDICATED CLAIM REPRESENTATIVE.

Damage Assessed By: KEVIN CASTLE

Appraised For: Walter Price
(217) 793-7921

Condition Code: Good
Date of Loss: 10/10/02
Payer: Insurance
Claim Number: 13-7894-55501

Type of Loss: Comprehensive
Deductible: 0.00

Insured: [redacted]
Address: [redacted] 625-39-3526
Telephone: [redacted]

Mitchell Services: 916489

Description: 1999 Buick LeSabre Custom
Body Style: 4D Sed
VIN: 1G4HP52K8XH449878
Mileage: 41,720
Color: tan
Options: Alum/Alloy Wheels, Air Conditioning, Power Steering, Tilt Steering Wheel, Cruise Control, Electric Defogger, AM-FM Stereo Cassette, Automatic Transmission, 4-Door.

Drive Train: 3.8L Inj 6 Cyl
License: ROSE 101 IL

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number		Dollar Amount	Labor Units
1	600600	BDY	REMOVE/REPLACE	HOOD HOOD INSULATOR	25651922	OM PART	75.42	0.3

Remarks

[redacted]

ESTIMATE RECALL NUMBER: 10/14/2002 10:50:06 13-7894-55501

Mitchell Data Version: OCT_02_A
UltraMate Version: 4.8.011

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Date: 10/14/02 10:50 AM
Estimate ID: 13-7894-55501
Estimate Version: 0
Committed
Profile ID: Macon Co.-Decatur

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals
Body	0.3	42.00	0.00	0.00	12.60
Non-Taxable Labor					12.60
Labor Summary	0.3				12.60

II. Part Replacement Summary			Amount
Taxable Parts			73.42
Sales Tax	8	7.500%	5.51
Total Replacement Parts Amount			78.93

III. Additional Costs	Amount
Total Additional Costs	0.00

IV. Adjustments		Amount
	Customer Responsibility	0.00
I.	Total Labor:	12.60
II.	Total Replacement Parts:	78.93
III.	Total Additional Costs:	0.00
	Gross Total:	91.53
IV.	Total Adjustments	0.00
	Net Total:	91.53

Point(s) of Impact

16 NON-COLLISION (P)

Inspection Site: Illiopolis auto repair
Inspection Date: 10/14/02

Body Shop: Illiopolis auto repair, Illiopolis

ESTIMATE RECALL NUMBER: 10/14/2002 10:50:06 13-7894-55501

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Mitchell Data Version: OCT_02_A
UltraMate Version: 4.8.011

****
THIS IS NOT AN AUTHORIZATION TO REPAIR. ALL SUPPLEMENTS REQUIRE
PRIOR APPROVAL BY A STATE FARM CLAIM REPRESENTATIVE.
****

NOTICE: REPAIRS TO THIS VEHICLE MAY REQUIRE SPECIFIC
WELDING EQUIPMENT AS RECOMMENDED BY THE MANUFACTURER.

ILLINOIS LAW REQUIRES THAT VEHICLE REPAIRERS MUST BE
LICENSED IN ACCORDANCE WITH SECTION 5-301 OF THE
ILLINOIS VEHICLE CODE.

****
****

WARNING: Accidental air bag deployment is possible. Personal injury may result. Avoid area near steering wheel and instrument panel even if air bags have deployed. Dual-stage air bag modules may be present that could contain an undeployed stage. When disposing of a deployed dual-stage air bag, always treat it as a "live" module. See appropriate MITCHELL(R) AIR BAG SERVICE & REPAIR MANUAL, or OEM information.

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Property Damage Unit
ESIS/GM Central Claims

November 11, 2002

453069

ESIS

An Insurance Services Company
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000
Telephone 800.888.0164
Fax Number 313.665.0911

Walter Price
State Farm Insurance
2801 W. Lawrence Ave
Springfield IL 627041015

Your File Number:	13 7894 555
Claimant:	[redacted]
Our File Number:	PDACK –111102
Our Client:	General Motors Corporation
Date of Event:	10/10/02

Dear Mr. Price:

This letter will serve to acknowledge receipt of your correspondence dated October 29, 2002 regarding the above matter. You have advised that your insured's 1999 Buick LeSabre experienced a fire causing damage to the vehicle on October 10, 2002. You have also invited General Motors to participate in an inspection of this vehicle.

We are not interested in attending an inspection of the vehicle at this time. We would, however, request that any inspection completed be fully documented by video and photographs. Further, all evidence should be preserved for potential inspection by a General Motors representative at a later date.

If you have any questions, please call me at 1.800.888.0164.

Sincerely,

Greg Thrasher
Team Leader

.hmc

State Farm Insurance Companies®

October 29, 2002

RECEIVED

NOV 07 2002

ESIS-GM CLAIMS UNIT

Springfield Service Center
2501 W. Lawrence Avenue
Springfield, IL 62704-1015
Phone: (217) 793-7900

ESIS/GM Claims
Renaissance Center
P.O. Box 300
Mail Code 482C20D71
Detroit, MI 48265-0300

No Omni
No LP
No 1241
11/18/02

RE: Claim Number: 13-7894-555
Our Insured: [redacted]
Date of Loss: October 10, 2002
Year/Make/Model: 1999 Buick LeSabre
VIN: 1G4HP52K8XH449878 ✓

Dear ESIS/GM Claims:

The above-described vehicle is insured by State Farm Mutual Automobile Insurance Company. This 1999 Buick LeSabre experienced a fuel pressure regulator failure, which resulted in an engine compartment fire on the above-stated date of loss.

State Farm® would like to give you an opportunity to inspect the fuel pressure regulator and give you advance notice of our potential subrogation claim.

Please contact me to set up a time for your inspection.

Sincerely,

Walter T. Price
Claim Representative
State Farm Mutual Automobile Insurance Company
(217) 793-7921
WTP/014/1029012

State Farm Insurance Companies®

October 29, 2002

RECEIVED

NOV 07 2002

ESIS-GM CLAIMS UNIT

Springfield Service Center
2601 W. Lawrence Avenue
Springfield, IL 62704-1015
Phone: (217) 793-7900

ESIS/GM Claims
Renaissance Center
P.O. Box 300
Mail Code 482C20D71
Detroit, MI 48265-0300

No Omni
No LP
No 1241
11/18/02

RE: Claim Number: 13-7694-555
Our Insured: [redacted]
Date of Loss: October 10, 2002
Year/Make/Model: 1999 Buick LeSabre
VIN: 1G4HP52K8XH449878 ✓

Dear ESIS/GM Claims:

The above-described vehicle is insured by State Farm Mutual Automobile Insurance Company. This 1999 Buick LeSabre experienced a fuel pressure regulator failure, which resulted in an engine compartment fire on the above-stated date of loss.

State Farm® would like to give you an opportunity to inspect the fuel pressure regulator and give you advance notice of our potential subrogation claim.

Please contact me to set up a time for your inspection.

Sincerely,

Walter T. Price
Claim Representative
State Farm Mutual Automobile Insurance Company
(217) 793-7921

WTP/014/1029012

Property Damage Unit
ESIS/GM Central Claims

November 11, 2002

453069

ESIS

An Insurance Services Company
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000
Telephone 800.888.0164
Fax Number 313.665.0911

Walter Price
State Farm Insurance
2801 W. Lawrence Ave
Springfield IL 627041015

Your File Number:	13 7894 555
Claimant:	[redacted]
Our File Number:	PDACK –111102
Our Client:	General Motors Corporation
Date of Event:	10/10/02

Dear Mr. Price:

This letter will serve to acknowledge receipt of your correspondence dated October 29, 2002 regarding the above matter. You have advised that your insured's 1999 Buick LeSabre experienced a fire causing damage to the vehicle on October 10, 2002. You have also invited General Motors to participate in an inspection of this vehicle.

We are not interested in attending an inspection of the vehicle at this time. We would, however, request that any inspection completed be fully documented by video and photographs. Further, all evidence should be preserved for potential inspection by a General Motors representative at a later date.

If you have any questions, please call me at 1.800.888.0164.

Sincerely,

Greg Thrasher
Team Leader

.hmc

State Farm Insurance Companies®

December 16, 2002

453069

Springfield Service Center
2801 W. Lawrence Avenue
Springfield, IL 62704-1015
Phone: (217) 793-7900

ESIS
An Insurance Service Company
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

Attention: Greg Thrasher

No LP
No OwnI
No 1241
12/27/02

RECEIVED
DEC 27 2002
ESIS-GM CLAIMS UNIT

RE: Our File Number: 13-7884-555
Our Insured: [redacted]
Your File Number: PDACK-111102
Your Client: General Motors Corporation
Date of Event: October 10, 2002

Dear Mr. Thrasher:

We are in receipt of your letter of November 11, 2002. We left a message for you to contact us on December 11, 2002, at approximately 4:11 p.m. and have yet to hear from you. Please be advised that we are aware of 44 similar complaints as of June 13, 2002, involving the parts in question. Enclosed, please find our proofs to support our loss and our subrogation claim to your company.

If you should wish to inspect the damaged parts in person, please feel free to contact me. The parts are in our possession. We look forward to hearing from you soon.

Sincerely,

Walter T. Price
Claim Representative
State Farm Mutual Automobile Insurance Company
(217) 793-7921

WTP/035/1216003 IL

Enclosures

[redacted]

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

AUTO PAYMENTS BY COL

[redacted]

R

policy number
[redacted]

date of loss
10-10-02

COL 312

C denotes consolidated payment
F denotes previous date
E denotes EFT payment

COL: 312 Indemnity 805.67 dir recov 0.00 expense: 0.00

payment number	payee	amount	status	COL	pay cd	ren	reporting party
101297952J	[redacted]	714.14	PAID	312	1		Named Insu
101297435J		91.53	PAID	312	2		Named Insu

805.67

ILLIOPOLIS AUTO REPAIR SERVICE

Box 18
ILLIOPOLIS, ILLINOIS 62539
Phone 488-6348
Terms: Net 10 days. 1% per month, 20% annual.

No. _____

QTY.	PART NO. AND DESCRIPTION	PRICE
1	17113136 Intake plenum	295 58
1	12561275 EGR gasket	8 47
1	qt Ext. life Anti-freeze	2 31
1	17113284 EGR valve	187 24
	TOTAL PARTS	

*Note - to Insurance Company

This price does not include Hood liner

Fax - 793-7952
phone - 793-7921

NAME [redacted] Ins. co.	PHONE	DATE 8/16/02
ADDRESS ATT: Walt Price	ODOMETER 41720	MAKE Buick
CITY Claim # 13-7894-555	MODEL Lesabre	YEAR 99

DESCRIPTION OF WORK	AMOUNT	
R+R intake plenum replace with new plenum	150	00
✓ computer codes	45	00
TOTAL LABOR	195	00
TOTAL PARTS	488	60
OUTSIDE SERVICE		
TAX	30	54
Thank You TOTAL	714	14

OUR POLICY – We by pleasure to handle all service work carefully, efficiently and at a fair price!

Should you ever have a question regarding our work, please feel free to talk to us. Thanks! Vern

I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection, or delivery as may be deemed necessary or advisable. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs thereon. It is also understood that you will not be held responsible for loss or damage to the vehicle or articles left in it in case of fire, theft or any other cause beyond your control.

SIGNATURE

Date: 10/14/02 10:50 AM
Estimate ID: 13-7894-55501
Estimate Version: 0
Committed
Profile ID: Macon Co.-Decatur

State Farm Insurance
1090 S. Rte 51 Decatur, IL 62535
(217) 875-8200
FOR ANY QUESTIONS REGARDING THIS ESTIMATE PLEASE CONTACT THE
INDICATED CLAIM REPRESENTATIVE.

Damage Assessed By: KEVIN CASTLE

Appraised For: Walter Price
(217) 793-7921

Condition Code: Good
Date of Loss: 10/10/02
Payer: Insurance
Claim Number: 13-7894-55501

Type of Loss: Comprehensive
Deductible: 0.00

Insured: [redacted]
Address: [redacted]25-39-3526
Telephone: [redacted]

Mitchell Service: 916489

Description: 1999 Buick LeSabre Custom
Body Style: 4D Sed
VIN: 1G4HP52K8XH449578
Mileage: 41,720
Color: tan
Options: Alum/Alloy Wheels, Air Conditioning, Power Steering, Tilt Steering Wheel, Cruise Control, Electric Defogger, AM-FM Stereo Cassette, Automatic Transmission, 4-Door.

Drive Train: 3.8L Inj 6 Cyl
License: RGE 101 IL

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number		Dollar Amount	Labor Units
				HOOD				
1	600600	BDY	REMOVE/REPLACE	HOOD INSULATOR	25651922	OM PART	73.42	0.3

Remarks

Owner took vehicle to shop because of hard starting, shop found mouse nest under plastic air body cover on hood. [illegible] Injector wires had been [illegible] air [illegible] Injector [illegible] and air [illegible] repairs started, shop [illegible] to go to Dunlap for repairs no repairs have been started, unable to write estimate, all mechanical

ESTIMATE RECALL NUMBER: 10/14/2002 10:50:06 13-7894-55501

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Mitchell Data Version: OCT_02_A
UltraMate Version: 4.8.011

Date: 10/14/02 10:50 AM
Estimate ID: 13-7894-55501
Estimate Version: 0
Committed
Profile ID: Macon Co.-Decatur

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals
Body	0.3	42.00	0.00	0.00	12.60
	Non-Taxable Labor				12.60
Labor Summary	0.3				12.60

II. Part Replacement Summary			Amount
Taxable Parts			73.42
Sales Tax	B	7.500%	5.51
Total Replacement Parts Amount			78.93

III. Additional Costs	Amount
Total Additional Costs	0.00

IV. Adjustments	Amount
Customer Responsibility	0.00
I. Total Labor:	12.60
II. Total Replacement Parts:	78.93
III. Total Additional Costs:	0.00
Gross Total:	91.53
IV. Total Adjustments	0.00
Net Total:	91.53

Point(s) of Impact

16 NON-COLLISION (P)

Inspection Site: Illiopolis auto repair
Inspection Date: 10/14/02

Body Shop: Illiopolis auto repair, Illiopolis

ESTIMATE RECALL NUMBER: 10/14/2002 10:50:06 13-7894-55501

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Mitchell Data Version: OCT_02_A
UltraMate Version: 4.8.011

Date: 10/14/02 10:50 AM
Estimate ID: 13-7894-55501
Estimate Version: 0
Committed
Profile ID: Macon Co.-Decatur

****
THIS IS NOT AN AUTHORIZATION TO REPAIR. ALL SUPPLEMENTS REQUIRE
PRIOR APPROVAL BY A STATE FARM CLAIM REPRESENTATIVE.
****

NOTICE: REPAIRS TO THIS VEHICLE MAY REQUIRE SPECIFIC
WELDING EQUIPMENT AS RECOMMENDED BY THE MANUFACTURER.

ILLINOIS LAW REQUIRES THAT VEHICLE REPAIRERS MUST BE
LICENSED IN ACCORDANCE WITH SECTION 5-301 OF THE
ILLINOIS VEHICLE CODE.

****
****

WARNING: Accidental air bag deployment is possible. Personal injury may result. Avoid area near steering wheel and instrument panel even if air bags have deployed. Dual-stage air bag modules may be present that could contain an undeployed stage. When disposing of a deployed dual-stage air bag, always treat it as a "live" module. See appropriate MITCHELL(R) AIR BAG SERVICE & REPAIR MANUAL, or OEM information.

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Jenny Paris
Claims Administrator
ESIS GM Central Claims

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665.3413
Facsimile 313.665.0911
Jenny.Paris@Esis.com

January 6, 2003

Attn: Walter Price
State Farm Insurance Co.
2801 W. Lawrence Ave.
Springfield, IL 62704-1015

Your Insured:	[redacted]
Our File Number:	453069
Your Claim Number:	13 7894 555
Our Client:	General Motors Corporation
Date of Event:	10/10/02

Dear Mr. Price:

We are a Risk Management Services Company on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals as they may not be returned.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Provide copies of your repair estimates and proof of payment (cancelled checks). If this was a total loss, please submit a salvage estimate and your total loss work sheet.

11. Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Jenny Paris

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4HP52K8XH449878

VEHICLE INFORMATION

Merchandising Model:	4HP69 - 1999 LESABRE CUSTOM SEDAN	Warranty Start Date:	03/10/1999
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	MOORHEAD BUICK-GMC TRUCK PO BOX 2168 DECATUR, IL 62524-2168 (217) 875-2110	Selling Source:	11 - BUICK
		Site Code:	43512
		Business Associate Code:	132707

Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
99011	4T65E MANUAL VALVE/LINK KIT REPLACEMENT	N/A	Closed

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	03/10/1999	289 miles	3/10/2002	36289 miles
72/100000 SHEET METAL RUST-THROUGH	03/10/1999	289 miles	3/10/2005	100289 miles
36/36000 SHEET METAL CORROSION	03/10/1999	289 miles	3/10/2002	36289 miles
96/80000 PCM/CC EMISSIONS	03/10/1999	289 miles	3/10/2007	80289 miles
36/36000 FEDERAL EMISSIONS	03/10/1999	289 miles	3/10/2002	36289 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
07/07/1999	012007	#	V0306 - 1999 PN,OD,BK - "H" CAR 4T65E MANUAL VALVE/LINK KIT REPL	3512 miles
11/19/1998	A49878	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

VIN:	1G4HP52K8XH449878

CLAIM HISTORY

Repair Order Date:	07/07/1999	Repair Order Number:	012007	Odometer Reading:	3512 miles

Serviced By:	PINE MOTOR COMPANY PO BOX 8 PINE RIVER, MN 56474-0008 (218) 587-2552	Selling Source:	11 - BUICK
		Site Code:	54620
		Business Associate Code:	111572

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
07/20/1999	978	01	#	V0306 - 1999 PN,OD,BK - "H" CAR 4T65E MANUAL VALVE/LINK KIT REPL	24215610 - LINK ASM	N/A	N/A	$138.01	N

Repair Order Date:	11/19/1998	Repair Order Number:	A49878	Odometer Reading:	0 miles

Serviced By:	VAN MATRE BUICK 511 S KINGSHIGHWAY CAPE GIRARDEAU, MO 63703-5713 (573) 334-6000	Selling Source:	11 - BUICK
		Site Code:	40310
		Business Associate Code:	118337

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
11/23/1998	909	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$82.00	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G4HP52K8XH449878

VEHICLE BUILD

Merchandising Model:	4HP69 - 1999 LESABRE CUSTOM SEDAN		
Gross Vehicle Weight Rating:	2060 kg (4542 lb)	Order Number:	BCJC71
Build Date:	11/19/1998	Build Plant:	1XHH - BUICK CITY ASSEMBLY

OPTION CODES

AG1 - SEAT - 6-WAY POWER, DRIVER SIDE	AK5 - FRONT PASSENGER AIR BAGS
AM6 - SPLIT 3 PASSENGER WITH ARMREST	AP9 - TRUNK CONVENIENCE NET
AT6 - SEAT BACK RECLINER-MAN. PASS.	AU0 - KEYLESS ENTRY - REMOTE
AU4 - DOOR LOCKS - AUTOMATIC,	A79 - SEAT BACK RECLINER-MAN'L DRIVER
A90 - TRUNK LOCK RELEASE- ELECTRIC	BMD - BUICK CITY PLANT
B34 - FRONT CARPET SAVERS - PKGED	B35 - REAR CARPET SAVERS
C67 - CONTROLS	DA0 - FRONT SEAT STORAGE ARMREST
DC4 - LIGHTING PKG-HEADLINER	DG7 - MIRRORS-OUTSIDE, ELECTRIC
DH6 - MIRRORS- LIGHTED VISOR VANITY,	D85 - STRIPE, BODY SIDE
FE1 - BUICK DYNARIDE SUSPENSION	FE9 - FEDERAL EMISSIONS
FQ3 - AXLE RATIO - FINAL DRIVE, 2.86	IQB - TRIM INTERIOR DESIGN
JM4 - ANTI-LOCK BRAKE SYSTEM	KG9 - GENERATOR - 140 AMP
L36 - ENGINE- 3800 SERIES II V6	MN3 - TRANSMISSION - AUTO 4SPD
MX0 - TRANSMISSION-4 SPEED ELECTRONIC	NF2 - EMISSION SYSTEM, FEDERAL TIER 1
NK5 - STEERING WHEEL - STANDARD	PH3 - WHEELS - ALUMINUM, 15" (4)
QGZ - TIRES- P205/70R15 WHITEWALL	R9X - PERSONAL CHOICE FEATURES
UB3 - INSTRUMENTATION- TACHOMETER &	UI2 - INDICATOR, ENGINE OIL LIFE
UN6 - RADIO- POWER-LOAD CASSETTE &ETR	UV5 - OIL LIFE MONITOR
UV6 - SPEAKER SYSTEM-CONCERT SOUND II	U77 - ANTENNA - REAR WINDOW
VH9 - LEATHERETTE OWNERS MANUAL COVER	VK3 - LICENSE PLATE MOUNTING PKG-FRNT

VM3 - 5MPH BUMPER STANDARD FRONT&REAR	V73 - STATEMENT- US/CANADA PRODUCED
[illegible]3 - * DOOR LOCKS - MEMORY	56B - TAUPE CLOTH 55/45 SPLIT FRONT
56I - TAUPE INTERIOR	6KJ - SPRING
7KJ - SPRING	8RC - SPRING
83U - PLATINUM BEIGE METALLIC	88A - STRIPE- BODY SIDE - DARK BROWN
9RC - SPRING	

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GM Vehicle Inquiry System
Vehicle Component

VIN:	1G4HP52K8XH449878

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BGZ		Traceability:	0079203	
Date Scanned:	11/19/1998	Time Scanned:	12.57.00	Scan Station:	12

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	HZZ		Traceability:	YY2123178	
Date Scanned:	11/19/1998	Time Scanned:	06.51.00	Scan Station:	08

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	9YFB		Traceability:	3MNH	
Date Scanned:	11/19/1998	Time Scanned:	13.01.00	Scan Station:	11

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN				
Part/Num Broadcast:	BZTT		Traceability:	38316JCDY	
Date Scanned:	11/19/1998	Time Scanned:	16.54.00	Scan Station:	05

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	I - INLAND				
Part/Num Broadcast:	3187		Traceability:	28AFE36	
Date Scanned:	11/19/1998	Time Scanned:	06.51.00	Scan Station:	08

Component Code:	AD - IR-SENSOR-FORWARD				
Source Plant:	Z - BREED, MEXICO				
Part/Num Broadcast:	0959		Traceability:	H22627	
Date Scanned:	11/18/1998	Time Scanned:	23.23.00	Scan Station:	01

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	I - INLAND				
Part/Num Broadcast:	4584		Traceability:	5320U0444	
Date Scanned:	11/19/1998	Time Scanned:	08.29.00	Scan Station:	07

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	6976		Traceability:	2831609JD	
Date Scanned:	11/19/1998	Time Scanned:	22.18.00	Scan Station:	04

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	199		Traceability:	0970494	
Date Scanned:	11/11/1998	Time Scanned:	05.00.00	Scan Station:	N/A

Component Code:	CC - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	198		Traceability:	0968781	
Date Scanned:	11/12/1998	Time Scanned:	05.17.00	Scan Station:	N/A

Component Code:	CF - SEQ NUM (FLEX) PAINT PROCESS				
Source Plant:	N/A				
Part/Num Broadcast:	188		Traceability:	1404222	
Date Scanned:	11/17/1998	Time Scanned:	00.15.00	Scan Station:	N/A

Component Code:	CG - SEQ NUM (FLEX) PAINT PROCESS				
Source Plant:	N/A				
Part/Num Broadcast:	177		Traceability:	1401935	
Date Scanned:	11/17/1998	Time Scanned:	23.52.00	Scan Station:	N/A

Component Code:	CK - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	166		Traceability:	1419193	
Date Scanned:	11/18/1998	Time Scanned:	06.02.00	Scan Station:	N/A

Component Code:	CM - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	155		Traceability:	1403586	
Date Scanned:	11/18/1998	Time Scanned:	09.09.00	Scan Station:	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	144		Traceability:	1644286	
Date Scanned:	11/18/1998	Time Scanned:	21.59.00	Scan Station:	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G4HP52K8XH449878

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	03/10/1999	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	289 miles

Delivering Dealer:	MOORHEAD BUICK-GMC TRUCK PO BOX 2168 DECATUR, IL 62524-2168 (217) 875-2110	Delivery Selling Source:	11 - BUICK
		Delivery Site Code:	43512
		Business Associate Code:	132707

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G4HP52K8XH449878

INVOICE INFORMATION

Invoice Date:	11/19/1998		
Site Address:	VAN MATRE BUICK 511 S KINGSHIGHWAY CAPE GIRARDEAU, MO 63703-5713 (573) 334-6000	Selling Source:	11 - BUICK
		Site Code:	40310
		Business Associate Code:	118337

SHIP-TO INFORMATION

Ship-To Date:	12/03/1998		
Site Address:	VAN MATRE BUICK 511 S KINGSHIGHWAY CAPE GIRARDEAU, MO 63703-5713 (573) 334-6000	Selling Source:	11 - BUICK
		Site Code:	40310
		Business Associate Code:	118337

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1999 LESABRE CUSTOM SEDAN
83U PLATINUM BEIGE METALLIC /V6G
56B TAUPE CLOTH 55/45 SPLIT FRONT
ORDER NO. BCJC71/TRE STOCK NO.
VIN 1G4 HP52 K8 XH449878

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION
902 E. HAMILTON AVE.
FLINT MI 48550-0001
VEHICLE INVOICE 4AD22235960

**********06**********11*403108

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
4HP69 LESABRE CUSTOM SEDAN	22725.00	20793.38	INVOICE 11/19/98
FE9 FEDERAL EMISSIONS	N/C	N/C	SHIPPED 11/19/98
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	EXP I/T 12/02/98
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	INT COM 12/02/98
1SE PRESTIGE OPTION PACKAGE (SE)	1693.00	1455.98	PRC EFF 11/19/98
* CARPET SAVERS - FRONT & REAR			KEYS 85K1 37M1
* DOOR LOCKS - MEMORY			WFF-F QTR OPT-1
* INSTRUMENTATION- WITH ANALOG GAUGE CLUSTER			BANK: GMAC - 008
			CHG-TO 40-310
* KEYLESS ENTRY-REMOTE(INCLUDES INSTANT ALARM)			SHIP WT: 3346
* LIGHTING PACKAGE - HEADLINER			HP: 34.7
* MIRRORS - OUTSIDE ELECTRIC REARVIEW, LEFT & RIGHT REMOTE			GMS: 22131.82
			MEMO 1220.90
* RADIO-POWER LOAD CASSTT & ETR AM-FM STEREO W/SEEK/SCN & CLK			
* SEAT -6-WAY POWER DRIVER SIDE			
* SPEAKER SYST-CONCERT SOUND II			
* STRIPE - BODY SIDE			
* TIRES -WHITEWALL (P205/70R15)			
* TRUNK CONVENIENCE NET			
* TRUNK LOCK RELEASE - ELECTRIC			
* WHEELS - ALUMINUM 15"			
88A STRIPE- BODY SIDE - DARK BROWN	N/C	N/C	

TOTAL MODEL & OPTIONS	24418.00	22249.36	ACT 231 22131.82
DESTINATION CHARGE	615.00	615.00	H/B 261 732.54
TOTAL	25033.00	22864.36	PAY 310 22864.36

MEMO: TOTAL LESS HOLDBACK AND
APPROX WHOLESALE FINANCE CREDIT 21790.94

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

VAN MATRE BUICK

REMIT TO GMAC NO. 008
VIN 1G4HP52K8XH449878
$ 22864.36 INV 4AD22235960
DUE 12/02/98 DEALER 40-310

/INCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
01/30/2003 11:47

VIN: 1G4HP52K8XH449878 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR PREV. DEALER NUMBER	CAMPAIGN TYPE
	99011	DEALER REPAIRED	1999/07/07	54620	NON-COMPLIANCE

4T65E MANUAL VALVE/LINK KIT REPLACEMENT

INQUIRY COMPLETE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

ESIS
An Insurance Services Company

M/C: 482 C20 D71
P.O. Box 308
Detroit, MI 48265-3000

1.800.888.0184 tel
313.665.0911 fax

Jenny Paris
Claims Administrator

March 14, 2003

Attn: Walter Price
State Farm Insurance Co.
2801 W. Lawrence Ave.
Springfield, IL 62704-1015

Re:	Your Claim :	13 7894 555
	Our File Number:	453069
	Date of Event:	10/10/02
	Your Insured:	[redacted]
	Our Client:	General Motors Corporation

Dear Mr. Price:

I am further responding to your subrogation demand in which you requested reimbursement for monies paid out to your insured, as a result of damage to the subject vehicle. It is our current understanding that the controlling theory of liability against GM would be Breach of Warranty. The Breach of Warranty Statute of Limitations in Illinois is 4 years from the date of the original purchase. Our records show that the vehicle was purchased by the original owner in March of 1999, and this statute would have expired on March 10, 2003. As such, this claim is time barred and GM must respectfully deny this claim.

Sincerely,

Jenny Paris

e-mail to RC

453100

Marianne Spalla
Claim Administrator
ESIS/GM Central Claims Unit

ESIS
An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3403
Facsimile 313.665.0911
Marianna Spalla@Esis.com

February 4, 2003

Metlife Auto & Home
500 Economy Court
P.O. Box 441-f021
Freeport, IL 61032

Your Claim Number:	FRA26228 DB
Your Insured:	[redacted]
Our File Number:	453100
Our Client:	General Motors Corporation
Date of Event:	9/23/02

Dear Ms. Heck:

Please be advised that this file has been referred for technical evaluation. Upon the conclusion of this evaluation, I will contact you with our position in this matter.

Thank you for your time and cooperation.

Sincerely,

Marianne Spalla
Claims Administrator

Marianne Spalla
Claims Administrator
ESIS GM Central Claims

GT R/15

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3403
Facsimile 313.665.0911

February 19, 2003

MetLife Auto & Home
Attn: Deb Heck
P.O. Box 441-f021
Freeport, IL 61032

Your Claim Number:	FRA 26228 DB
Your Insured:	[redacted]
Our File Number:	453100
Our Client:	General Motors Corporation
Date of Loss:	September 23, 2002

Dear Ms. Heck:

I am responding to your subrogation demand in which you requested reimbursement for monies paid out to your insured, as a result of damage to the subject vehicle. It is our understanding that the controlling theory of liability against GM would be Breach of Warranty. The Breach of Warranty Statute of Limitations in Illinois is 4years from the date of the original purchase. Our records show that the vehicle was purchased by the original owner in August, 1997 and the incident complained of occurred on September, 2002 As such, this claim is time barred and GM must respectfully deny this claim.

Sincerely,

Marianne Spalla
Claims Administrator

Freeport Field Claim Office
500 Economy Court
P.O. Box 441-6021
Freeport, IL 61032
(800) 854-6011

aceived from MSX

No DAMAGE
No UP
No Recall
SB 1/2/03

MetLife Auto & Home

December 16, 2002

Buick Customer Assistance Center
Po Box 436008
Pontiac, MI 48343

RECEIVED
JAN 02 2003
ESIS-GM CLAIMS UNIT

Claim Number: FRA26228 DB
Our Customer: [redacted]
Date of Loss: September 23, 2002

453100

Dear Buick Customer Assistance Center:

We have been presented a claim by our insured. With the information available to us, we feel that your insured is responsible for the damages to our insured's vehicle. We will forward our proofs when settlement is made.

The vehicle will be available for the next 45 days from the date of this letter, if you wish to inspect the vehicle.

Sincerely,

Deb Heck
Metropolitan Group Property and Casualty Insurance Company
Claim Adjuster
Ext. 6423

MetLife Auto & Home is a brand of Metropolitan Property and Casualty Insurance Company and its Affiliates, Warwick, RI

MPL BLANK

Printed in U.S.A. 0606

EVANSTON FIRE DEPARTMENT
Prepared: 10/01/02, 13:46:55
Program: FI200L

Incident Report

CN241 IL	9/23/02	STATION 84	01-2002-0005786-000
NFIB State	Incident date	Station	Incident number

E	No	8102	Intersection	Yes
Alternative location	Census tract		Location	Emergency

DODGE AVE, EVANSTON, IL, 60202
Address

HULFORD ST
Cross street or directions

C Passenger vehicle fire
Incident type

D None
Aid given or received

E1	Date	Time	E2 Shift 82	1	ENGINE 24
Alarm	9/23/02	11:45:38	Shift	Alarms	District
Arrival	9/23/02	11:46:46			
Controlled	0/00/00	0:00:00			
Last unit cleared	9/23/02	12:06:26			

F Extinguish
Primary action taken (1)

G1 Yes		Apparatus	Personnel	No	G2	Losses	Saves
Apparatus/	Suppression	1	3	Exposures	Property	2000	2000
personnel	EMS	0	0	Involuntary aid	Contents	0	0
Scene used	other	0	0	received exposures			

H1	Deaths	Injuries
Fire service	0	0
Civilian fire	0	0

H3 None
Hazardous materials releases

I Not mixed use
Mixed use property

J Residential street, road or residential driveway
Property use

K1 VERIZON WIRELESS	REPORTING PERSON	847-346-9706	
Name	Involvement type	Home number	
000000 DODGE AV, EVANSTON, IL, 60202		0/00/0000	
Address	Gender	Age	Birth date / Race

K2 VOSSIE R. LEWIS	847-475-5617		
Name	Home number		
330 WESLEY, EVANSTON, IL, 60201		0/00/0000	
Address	Gender	Age	Birth date / Race

M ENGEL S. PERRINO	Captain	CAPTAIN	9/23/02
Officer in charge	Position or rank	Assignment	Date

EVANSTON FIRE DEPARTMENT

Prepared: 10/03/02, 12:44:55

Program: FI206L

Incident Report

FDID	State	Incident date	Station	Incident number
CN321	IL	9/23/02	STATION 84	01-2002-0008756-000

E1 Not residential
Estimated number of residential units

C None
On-site material 1

None
Material 1 storage tank

E2 Buildings not involved
Number of buildings involved

E3 None
Acres burned (outside fires)

D1 Engine area, running gear, wheel area
Area of fire origin

E1 Unintentional
Cause of ignition

D2 Undetermined
Heat source

E2 Mechanical failure, malfunction, other
Factor 1 contributing to ignition

D3 Undetermined
Item first ignited

No
Spread confined to object of origin

E3 None
Human factors contributing to ignition

D4 Type of material first ignited, other
Type of material first ignited

F1 Other equipment involved in ignition
Equipment involved in ignition

BUICK
Brand

LESABRE
Model

1G4HP52K9WH408256
Serial number

1998
Equipment year

F2 Gas fuels, other
Equipment power

F3 Portable
Equipment portability

G Fire suppression factor, other
Fire suppression factor 1

H1 Involved in ignition and burned
Mobile property involved

H2 Passenger car
Mobile property type

Buick
Mobile property make

LESABRE
Mobile property model

1998 VRL14 IL 1G4HP52K9WH408256
Year License plate State VIN

EVANSTON FIRE DEPARTMENT

Incident Report

Prepared: 10/02/02, 12:44:55

Program: FI206L

CN221 IL	9/23/02	STATION 04	01-2002-0005784-000		NF
FDID State	Incident date	Station	Incident number		Apparatus

Apparatus	Type	Personnel	Use	Action taken	Damage
E004	Engine	2	Suppression		Yes

Dispatched	9/23/02	11:45:30
Enroute	9/23/02	11:47:06
At Scene	9/23/02	11:48:45
In Service	9/23/02	12:06:26

Employee	Assignment	Position	Action taken
353 ROBERT A. NELSON	FF/EMT/EER	Firefighter	
5043 EMANUEL S. PERRINO	CAPTAIN	Captain	
5140 MARK A. BUCHANAN	FF/PM	Firefighter/Paramedi	

EVANSTON FIRE DEPARTMENT Incident Report

Prepared: 10/03/02, 12:46:55

Program: FI200L

R	CE221 IL	9/23/02	STATION 24	01-2002-0005766-000	
	FRED State	Incident date	Station	Incident number	Additional 1

NO PROPERTY? (check list to verify) . : NO NO

KNOX BOX USED? . . . . . : NO NOT USED

First-In Company (I.E. E21, A23) . . . : E24 ENGINE 24

Alarm Type . . . . . : DET DETAIL

Alarm Notification Card Given To . . . : N/A

Water usage . . . . . : 0000050

Fire Investigated By . . . . . :

EVANSTON FIRE DEPARTMENT Incident Report

Prepared: 10/03/02, 12:46:55

Program: FIRDOL

* CN121 IL	9/23/02	STATION #4	01-2002-0005756-000	
FDID State	Incident date	Station	Incident number	

N Narrative type: Incident

Narrative title	Entry date	Entered by employee
Eng.24/ Dodge & Mulford	9/23/02	5043 EMANUEL S. PERRINO

Detail for the vehicle fire. Upon arrival we found a 1938 Buick lesabre at the intersection with the hood open and fire in the engine compartment. Extinguished the fire with a 1 3/4 line.

(Perrino-Nelson-Buchanan)

iT

LE

ADI

'HOI

TITLE

CC R

CC B

ADDITI

NREL

AGREED

DEDUCT

ET AMC

ALVAGE

OTAL

AMOUNT T

AYMENT TO OWNER =$ 11,035

TOTAL LOSS CHECKLIST CLAIM #: [redacted]

INSD/CLMT RENTAL: ____ LIMIT: _____ ARMS: ____ TERMINATED: _____

COVERAGE PLUS/CE465: ____ BR2 SENT: _____ REF: ____

SALVAGE POOL: I.A.A.

LOCATION: Wharling

STOCK #: 2071971

est
$9402.15

LIENHOLDER: NONE

ADDRESS:

PHONE: ACCOUNT #:

PAYOFF AMOUNT: EXPIRES:

TITLE OWNER(S):

CCC REQUEST #: 29904176

CCC BASE VALUE:	$	11,125 -
ADDITIONS:	+	
UNRELATED DAMAGE/RUST	-	
AGREED ACV	= $	
DEDUCTIBLE/LIABILITY %	-	100
NET AMOUNT	= $	
SALVAGE	-	
TOTAL	= $	
AMOUNT TO LIENHOLDER	-	
PAYMENT TO OWNER	= $	11,025

MVIR/TL SUMMARY DONE: ____

Vehicle Valuation Summary

1998 Buick LeSabre Custom 4 Door Sedan - Evanston, IL

Below are the components included in this local market valuation:

Component	Code		Value
Base Value			$ 9,577.00
Odometer		30,418	+ 1,257.00
Equipment			
Transmission			
Automatic Transmission	AT	Standard	Included
Overdrive	OD	Standard	Included
Power			
Power Steering	PS	Standard	Included
Power Brakes	PB	Standard	Included
Power Windows	PW	Standard	Included
Power Locks	PL	Standard	Included
Power Driver Seat	SP		+ 85.00
Power Mirrors	PM		Included
Power Trunk/Tailgate	PT		Included
Decor/Convenience			
Air Conditioning	AC	Standard	Included
Rear Defogger	RD	Standard	Included
Tilt Wheel	TW	Standard	Included
Cruise Control	CC	Standard	Included
Cloth Seats	CS	Standard	Included
Dual Mirrors	DM	Standard	Included
Radio			
AM Radio	AM	Standard	Included
FM Radio	FM	Standard	Included
Stereo	ST	Standard	Included
Cassette	CA		+ 85.00
Other			
Aluminum/Alloy Wheels	AW		+ 171.00
Body Side Moldings	BN	Standard	Included
Intermittent Wipers	IW	Standard	Included
Air Bag	AG	Standard	Included
Passenger Air Bag	RG	Standard	Included
Anti-Lock Brakes (4)	AB	Standard	Included
Local Market Value			**$ 11,175.00**
Actual Cash Value			**$ 11,175.00**
Adjusted Vehicle Value			**$ 11,175.00**

The base value is the local market value of a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard and predominant equipment.

As such, the vehicle equipment listing reflects proper deductions for all standard or predominant equipment which is not present on the loss vehicle.

In cases where a standard or predominant option is superseded by a replacement or upgrade, a corresponding addition will appear for the option which supersedes the standard/predominant option.

VINguard ™ Vehicle Identification

VIN: 1G4HP52K9WH405256

Every vehicle sold in the United States is required to have a manufacturer assigned Vehicle Identification Number (VIN). This number provides the exact specifications of the vehicle. Decoding the VIN identifies the exact vehicle for which the local market value will be determined.

	Insurer Description	VINguard Analysis
Year	1998	1998
Make	Buick	Buick
Model	LeSabre Custom	LeSabre Custom
Model Number	HP5	HP5
Body Style	4 Door Sedan	4 Door Sedan
Engine	6-3.8L-FI	6-3.8l-FI
Transmission	Automatic Transmission Overdrive	
Restraints	Air Bags (Driver+Pass.)	Air Bags (Driver+Pass.)
Odometer	30,418	

This vehicle was assembled in FLINT, MI

VINguard ™ Messages: VINguard has decoded this VIN without any errors.

Duplicate history located -- Refer to VINguard ™ Vehicle History Section

VINguard ™ is a database used to decode completely and accurately all manufacturer assigned Vehicle Identification Numbers.

[redacted]	9/26/02, 10/7/02	
[redacted]		
GROSSINGER AUTO 7060 MCCORMICK LINCOLNWOOD, IL 60712 847-675-6600	0	0
IAA	WHEELING	
NO	YES	NO
ENGINE COMP	NO	NO

Vehicle

1996	BUICK	LESABRE	1G4HP52K9WH405256	SILVER

☐ 2 DR ☒ 4 DR ☐ Lift/Hatchback ☐ Convertible ☐ Wagon ☐ Pickup ☒ Van ☐ Utility ☐ Motorcycle

3.8L ☐ 3 ☐ 4 ☐ 6 ☒ 8 ☐ 8 ☐ 10 ☐ 12 ☐ Turbo ☐ Diesel

☒ AT ☐ 5S ☐ 5S ☐ 6S ☐ OD ☐ 4W ☐ PO ☐ TX 30418

Options

- ☒ PS Power Steering
- ☒ PB Power Brakes
- ☒ PW Power Windows
- ☒ PL Power Locks
- ☒ SP Pwr dr. seat
- ☐ PC Pwr pass. seat

- ☒ AC Air Cond
- ☐ DA Dual A/C
- ☒ RD Rear Defogger
- ☒ TW Tilt Wheel
- ☒ CC Cruise Control
- ☒ CS Cloth Seats
- ☐ LS Leather Seats
- ☐ DB 4-wheel Disc brakes
- ☐ TL Telescopic Wheel
- ☐ AL Auto Level
- ☐ 3S 3rd seat (wagons)
- ☒ DM Dual Mirrors
- ☐ FL Fog Lights
- ☐ KE Keyless Entry
- ☐ TD Theft Deterrent
- ☐ SL Rear Spoiler

- ☒ AM AM
- ☒ FM FM
- ☒ ST Stereo
- ☒ CA Cassette
- ☐ SE Seek/scan
- ☐ EQ Equalizer
- ☐ BM Bose System
- ☐ IS Infinity Sound
- ☐ JB JBL Stereo
- ☐ CD Compact Disc
- ☐ SK CD chngr/stacker

- ☐ VR Vinyl Roof
- ☐ ES Electric Steel
- ☐ EG Electric Glass
- ☐ MS Manual Steel
- ☐ MG Manual Glass
- ☐ FR Flip Roof
- ☐ SR Sun Roof
- ☐ SD Dual Sun Roof
- ☐ TT T-Tops/panel
- ☐ GT Glass T-Tops
- ☐ CT Soft Top
- ☐ HT Hard Top
- ☐ VP Pwr Conv Roof
- ☐ RR Roof Rack
- ☐ RM Removable Roof

- ☒ AW Alum wh
- ☐ AY Alloy wh
- ☐ LC Locking covers
- ☐ SA Spoked alum
- ☐ WW Wire wh
- ☐ WC Wire covers
- ☐ RW Rally Wh

- ☐ WG Woodgrain
- ☐ BS Bucket Seats
- ☒ IW Intermittent Wipers
- ☐ PA Power Antenna
- ☒ PM Power Mirrors
- ☒ PT Power Trunk
- ☐ TG Tinted Glass
- ☐ MP Metallic Paint
- ☐ 2T 2-tone paint
- ☐ DT Deep Tint Glass
- ☐ AB Anti-lock Brakes
- ☐ PO Positraction
- ☐ TX Traction Control
- ☒ AG Air Bag
- ☒ RB Pass Air Bag
- ☐ XG Front Side Air Bag
- ☐ ZG Rear Side Air Bag

- ☐ SB Step Bumper
- ☐ SW Sliding Rear Window
- ☐ XT auxiliary fuel tank
- ☐ D2 deluxe 2-tone paint
- ☐ DT deep tinted glass
- ☐ BD running boards
- ☐ BL Bed Liner
- ☐ AR Chrome Bed Rails
- ☐ TP Trailering Pkg
- ☐ RB Roll Bar
- ☐ TB Permanent Tool Box
- ☐ GG Grill Guards
- ☐ WD Dual Rear Wheels
- ☐ A2 2 whl anti-lock brakes
- ☐ CP Fiberglass topper
- ☐ 7P 7 passenger seating
- ☐ 8P 8 passenger seating
- ☐ 2P 12 passenger seating
- ☐ 6P 15 passenger seating
- ☐ SS Swivel/Capt chairs
- ☐ B4 4 Capt chairs
- ☐ 3D 3rd door pickup
- ☐ PD Pwr sliding door
- ☐ 4D Dual sliding door
- ☐ Short Bed
- ☐ Long Bed

Engine 2	Trans 2	Paint 2	Tires 2	Body/Glass 2	Interior 2

ESTIMATE $8,402.16 PRIOR DAMAGE EST $ *FIRE TO ENGINE COMP *VEHICLE NOT MOVED, PENDING C-O INSP--- SUBROGATION *NO TOW OR STORAGE PER SHOP 01 AVERAGE CONDITION

total loss veh info sheet.doc

10/10/02

AMOUNT TO LIENHOLDER

PAYMENT TO OWNER =$ 11,025

Supplement: 0

METLIFE AUTO & HOME
P. O. Box 778 Hillside, IL 60162
(708) 544-2574
Fax: (708) 544-3103

APPRAISAL REPORT

DAMAGE ASSESSED BY: Steven Rodgers

FILE NUMBER: 1308428
CLAIM NUMBER: PRA08228 DB 2
DATE OF LOSS: 09/23/2002
TYPE OF LOSS: Comp (non-theft)
FILE HANDLER: Deb Heck

ASSIGNMENT DATE: None
CUSTM CONTCT: 09/26/2002
INSPECTION DATE: 10/07/2002
REC'D DATE: None

vin(s) of impact
6 Total Loss (P)

INSURED: [redacted]

OWNER: [redacted]

CLAIMANT: None

BODY SHOP: GROSSINGER AUTO
6900-7060 N MCCORMICK
LINCOLNWOOD, IL 60712
(847) 674-8000
(847) 676-5860
MIKE
(847) 745-4347
FAX: (847) 745-4334

INSPECTION SITE: Grossingers
6900 North MCCormick Blvd
Lincolnwood, IL

QUALITY RECYCLED PARTS: No
AFTERMARKET NEW PARTS: Yes
VEHICLE DRIVEABLE: No

Remarks
TOTAL LOSS...ADVISED LEWIS T/L/RELEASE
SUP. J.HERBERT,T/L UNIT TO FOLLOW UP W/ SUBROGATION & SALVAGE
DISPOSAL...PENDING C-O INSP

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omments:

MSEARCH#6414...LKQ ENGINE

I[redacted]ED: 9/25/02

[redacted]T: 9/26/02

NSPECT: 9/26/02 -EXPLAINED INSP TO VOSSE...WILL ADVISE

A/F: W/ MIKE...TEAR DOWN NEEDED TO COMPLETE EST---MIKE TO RESEARCH

4 RECALL FOR IGNITION/HARNESS FIRE

POSSIBLE CAUSE---LEAK IN FUEL PRESSURE REGULATOR

OIL/TRANS LEVEL SUFFICIENT

NO TOW BILL,STORAGE

/27/02 MIKE CALLED -STATES GM TO INSP 9/30-10/4

0/1/02 SERVICE ADVISER MARION JELKS CALLED -ADVISED MARION PENDING

M SPECIALIST/ESTIMATE FROM MIKE -MARION SAYS HE WILL PROCEED TEAR

OWN

0/4/02 MIKE CALLED -STATES GM NOT ACCEPTING LIABILITY,-EST$9K

ADVISED TO REINSPECT 10/7

0/7/02 REINSPECT LKQ ENGINE APPLIED NEAR T/L W/ OPEN ITEMS

ALLED SUP JIM HERBERT---MAY PROCEED W/ C-O INVESTIGATOR...ALSO MAY

PPLY OEM ENGINE DUE TO ISSUE W/ MILEAGE-WARRANTY

CALLED LEWIS LM ON AM-CLAIM STATUS

0/9/02 TOTAL LOSS PER: SUP.JIM HERBERT...C-O INSP PENDING-SUBROGATION

GROSS ESTIMATE TOTAL:	0.00	TOWING:	0.00	ACTUAL CASH VALUE:	10,750.00
APPRAISER ESTIMATE:	8,302.15	STORAGE:	0.00	SALVAGE VALUE:	0.00
AGREED AMOUNT W/ BS:	0.00	DEDUCTIBLE:	100.00	SETTLEMENT:	0.00
				REPAIR VS. ACV:	0.00
DRAFT/CHECK NUMBER:	0			ESTIMATE FEE:	0.00
DRAFT/CHECK AMOUNT:	0.00			TRAVEL EXPENSE:	0.00
DATE ISSUED:	None			PHOTO EXPENSE:	0.00
				MISC EXPENSE:	0.00
				TOTAL CHARGES:	0.00

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Committed
Profile ID: CUSTOMIZED

METLIFE AUTO & HOME

P. O. Box 770 Hillside, IL 60162
(708) 544-2574
Fax: (708) 544-3103

Damage Assessed By: Steven Redgers

File Handler: Deb Heck
(800) 854-6011 ext. 6423

Condition Code: Moderate Wear
Date of Loss: 09/23/2002
Custm Contact: 09/26/2002
Deductible: 100.00
File Number: 1306428
Policy No: IL-357187634-0

Type of Loss: Comp (not-theft)
Orig Eff Date: 02/01/1993
Assgn Date: 09/26/2002

Claim Number: FRA36228 DB 2

Insured: [redacted]
Address:
Telephone:

Mitchell Service: 916489

Description: 1996 Buick LeSabre Customs
Body Style: 4D Sed
VIN: 1G4HP52K8WH405256
Mileage: 39,418
OEM/ALT: A
Color: Silver

Drive Train: 3.8L Inj 6 Cyl AO
License: VRL14 IL

Search Code: MECHICAGO

Options: AIR CONDITIONING, POWER STEERING, ELECTRIC DEFOGGER, AM-FM STEREO
AUTOMATIC TRANSMISSION

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number		Dollar Amount	Labor Units
1	900500	MCH*	REMOVE/REPLACE	ENGINE ASSY	12480587		2,900.00 *	12.0*
2				LKQ NOT APPLICABLE—MILEAGE,WARRANTY ISSUE				
3	900500	BDY	REMOVE/REPLACE	GRILLE	25925903	GM PART	142.96	0.3 #
4	900500	BDY	REMOVE/REPLACE	HOOD INSULATOR	25961822	GM PART	73.42	0.3
5	900500	BDY *	REMOVE/REPLACE	LAMP ASM	25964746		12.90 *	0.0*
6	900500	MCH*	REMOVE/REPLACE	ENGINE COVER SHIELD	New		40.49 *	0.0*
7	900500	MCH*	REMOVE/REPLACE	SENSOR	9359409		65.63 *	0.0*
8	900500	MCH*	REMOVE/REPLACE	SENSOR AS	16187886		62.50 *	0.0*
9	900500	MCH*	REMOVE/REPLACE	SENSORMAF	24500819		210.42 *	0.0*
10	900500	MCH*	REMOVE/REPLACE	MANIFOLD	17113136		285.58 *	0.0*
11	900500	MCH*	REMOVE/REPLACE	RAIL-INJ	17113166		146.43 *	0.0*
12	900500	MCH*	REMOVE/REPLACE	INJECTOR	17120801		114.96 *	3.0*
13	900500	MCH*	REMOVE/REPLACE	PIPE	25925166		69.26 *	0.0*
14	900500	MCH*	REMOVE/REPLACE	PIPE	25925165		63.13 *	0.0*
15	900500	MCH*	REMOVE/REPLACE	PIPE	25925166		51.14 *	0.0*
16	900500	MCH*	REMOVE/REPLACE	PIPE	25925663		32.91 *	0.0*
17	900500	MCH*	REMOVE/REPLACE	ENGINE HARNESS	12187536		716.23 *	6.0*
18	900500	MCH*	REMOVE/REPLACE	SENSOR-TH	24504796		64.53 *	0.0*
19	900500	MCH*	REMOVE/REPLACE	VALVE ASM	17112829		43.39 *	0.0*
20	900500	MCH*	REMOVE/REPLACE	SENSOR-AS	12160244		16.00 *	0.0*
21	900500	MCH*	REMOVE/REPLACE	DUCT	24504752		8.21 *	0.0*

ESTIMATE RECALL NUMBER: 10/08/2002 16:06:02 FRA36228 DB 2

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Mitchell Data Version: OCT_02_A
Ultramate Version: 4.0.611

Customized
Profile ID: CUSTOMIZED

22	900600	MOH*	REMOVE/REPLACE	TBI UNIT		24607226		447.39*	0.8*
23	600236	BDY	REMOVE/REPLACE	UPR COOLING RADIATOR HOSE		** QUAL REPL PART		[illegible]	0.6 #
24	036003		ADD'L COST	COOLANT				40.00*	
25	600713	MOH	REMOVE/REPLACE	R ENGINE VALVE COVER	-M	25534768	*GM PART	55.02	1.2 #
26	900600	MOH*	REMOVE/REPLACE	EGR VALVE		17111294	*	167.04*	0.0*
27	900600	MOH*	REMOVE/REPLACE	GASKET		12567276		3.73*	0.0*
28	900600	MOH*	REMOVE/REPLACE	WIRE KIT		12182048		44.81*	1.0*
29	900600	MOH*	REMOVE/REPLACE	VACUUM HARNESS		24607470		13.82*	1.0*
30	900600	MOH*	REMOVE/REPLACE	SENSOR GAS		10089181		21.98*	0.0*
31	900600	MOH*	REMOVE/REPLACE	CABLE ACC		25535372		16.84*	0.0*
32	900600	MOH*	REMOVE/REPLACE	CABLE ASM		25910416		86.28*	0.0*
33	900600	MOH*	REMOVE/REPLACE	VALVE ASM		1997210		22.61*	0.0*
34	900600	MOH*	REMOVE/REPLACE	COVER		12160065		8.33*	0.0*
35	900600	MOH*	REMOVE/REPLACE	COVER		12182034		28.85*	0.0*
36	600714	MOH	REMOVE/REPLACE	L ENGINE VALVE COVER	-M	25534769	GM PART	55.02	0.8 #
37	600098	BDY	REMOVE/REPLACE	POSITIVE BATTERY CABLE		12167211	GM PART	68.23	0.6
38	600077	BDY	REMOVE/REPLACE	NEGATIVE BATTERY CABLE		12167212	GM PART	29.03	0.5
39	900600	MOH*	REMOVE/REPLACE	GENER REM		10463644		251.85*	0.8*
40	036005		ADD'L COST	LUBRICANTS				25.00*	

* - Judgement Item
\# - Labor Note Applies
** QUAL REPL PART - Quality Replacement Parts

NAPA AUTO PARTS
CALL YOUR LOCAL STORE
OR CALL 1-800-LET-NAPA

(800) 538-8272
23 ** NBH9049 9.49

Remarks
TOTAL LOSS...ADVISED LEWIS T/L RELEASE
SUP. J.HERBERT,T/L UNIT TO FOLLOW UP W/ SUBROGATION & SALVAGE
DISPOSAL...PENDING C-O INSP

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals
Body	2.5	40.00	0.00	0.00	100.00
Mechanical	25.4	90.00	0.00	0.00	2,286.00
Non-Taxable Labor					2,386.00
Labor Summary	27.9				2,386.00

II. Part Replacement Summary			Amount
Taxable Parts			6,416.85
Sales Tax	@	8.750%	561.48
Total Replacement Parts Amount			6,978.33

III. Additional Costs			Amount
Taxable Costs			35.00
Sales Tax	@	8.750%	3.06
Total Additional Costs			38.06

IV. Adjustments	Amount
Insurance Deductible	100.00-
Customer Responsibility	100.00-

ESTIMATE RECALL NUMBER: 10/09/2002 15:06:02 PRA26236 DB 2

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Ultramate Version: 4.8.011 All Rights Reserved

Customized
Profile ID: CUSTOMIZED

I.	Total Labor:	2,355.00
II.	Total Replacement Parts:	6,575.00
III.	Total Additional Costs:	30.00
	Gross Total:	8,960.00
IV.	Total Adjustments:	700.00-
	Net Total:	8,302.15

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THESE RATHER THAN THE MANUFACTURER OF YOUR VEHICLE.

Point(s) of Impact
16 Total Loss (F)

Inspection Site: Grossingers
Address: 6900 North MCCormick Blvd
Lincolnwood, IL
Inspection Date: 10/07/2002

Body Shop: GROSSINGER AUTO
Address: 6900-7000 N MCCORMICK
LINCOLNWOOD, IL 60712
Telephone: (847) 674-9000
(847) 675-6660
Fax Phone: (847) 745-4334

****

By law, you must keep customer information we provide to you CONFIDENTIAL. You may use it only to perform insurance-related services/functions for us and/or our customer(s). You may not use, share, sell or otherwise disclose this information for other purposes or to anyone else without prior consent. If you do not agree to these terms, you must return this information to us at once.

These repairs should be made in accordance with Manufacturer, I-CAR or Tech-Cor approved procedures.

****

****

THIS IS NOT AN AUTHORIZATION FOR REPAIRS. NO PAYMENTS/SUPPLEMENTS WILL BE HONORED WITHOUT PRIOR APPROVAL FROM A METLIFE AUTO & HOME REPRESENTATIVE.

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_____ DATE _____

The above agree to complete and guarantee repairs at a total price of:

NOTICE: Illinois law requires that vehicle repairers must be licensed in accordance with Section 5-301 of the Illinois Vehicle Code.

UDL #_____

"MetLife Auto & Home is a brand of Metropolitan Property and Casualty Insurance Company and its Affiliates, Warwick, RI"

WARNING: Accidental air bag deployment is possible. Personal injury may result. Avoid area near steering wheel and instrument panel even if air bags have deployed. Dual-stage air bag modules may be present that could contain an undeployed stage. When disposing of a deployed dual-stage air bag, always treat it as a "live" module. See appropriate MITCHELL® AIR BAG SERVICE & REPAIR MANUAL, or OEM information.

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Se...ch for records on

Year: 1998
Make: BUICK
Model: LESABRE
Component: FUEL:FUEL LINES FITTINGS AND PUMP

Consumer Complaints

1 Record(s) found

ODI ID: 747552 Make: BUICK Model: LESABRE Year: 1998
Incident: No Fire: No Number of Injuries: 0
Date of Failure:
Component: FUEL:FUEL LINES FITTINGS AND PUMP
Summary: ABOVE MENTIONED VEHICLE CAME INTO MY AUTO REPAIR SHOP WITH A VERY DANGEROUS FUEL LEAK THAT THE CUSTOMER WAS UNAWARE OF. THE PLASTIC BEAUTY COVER ON TOP OF THE GM 3800 SERIES II ENGINES MADE CONTACT WITH THE HIGH PRESSURE PLASTIC FUEL LINE GOING INTO FUEL RAIL. DUE TO HIGH MILEAGE OF THIS CAR, LINE WAS DAMAGED BY THE COVER. SINCE THEN, I HAVE SEEN 2 OTHER GM 3800'S WITH THE SAME COVER-TO-FUEL LINE CONTACT. THE POTENTIAL LEAK IS EXTREMELY DANGEROUS AS THE LEAKING PLASTIC FUEL LINE RUNS FROM THE FIREWALL AREA, OVER THE RIGHT SIDE EXHAUST MANIFOLD, INTO THE FUEL RAIL ON TOP OF THE INTAKE MANIFOLD. A SIMPLE INSPECTION & PAD BETWEEN THE FUEL LINE AND THE SHARP EDGE OF THE PLASTIC COVER WOULD BE A VERY COST-EFFECTIVE CURE FOR A POTENTIALLY SERIOUS SITUATION. THIS INSPECTION & REPAIR SHOULD APPLY TO ALL GM BADGES WITH THE 3800 SERIES II ENGINES.

PE02-050

2002

GENERAL MOTORS
2000 LESABRE, PARK AVENUE, REGAL, 88, VILLE, GRAND PRIX, AND IMPALA LES EQUIPPED WITH 3.8 LITER ENGINES

ED ENGINE COMPARTMENT FIRE FAILURE

ains consumer letters received by the National Highway Traffic Safety in, which complain of the alleged defect that is the subject of this Evaluation. It also contains correspondence between this agency and the on the subject. Portions of that correspondence may be withheld where the has claimed that they are confidential pursuant to the Freedom of Act, 5 U.S.C. § 552(b)(4), which exempts from disclosure confidential nd financial information. Additional documents relating to this Preliminary ay exist, but have not been included in this public file.

rmation or concerns you would like to discuss with NHTSA staff, please call the

LL FREE AUTO SAFETY HOTLINE

800-424-9393

Washington, DC metropolitan area, please call 202-366-0123)

wish to discuss the investigation with NHTSA staff, the act representative will have a technical staff member return me call.

Warwick Fcn – Subrogation
700 Quaker Lane
P.O. Box 668
Warwick, RI 02887
(800) 634-9740

RECEIVED

JAN 02 2003

ESIS-GM CLAIMS UNIT

Received from MSX

MetLife Auto & Home

453100

December 16, 2002

Buick Customer Assistance Center
PO Box 436008
Pontiac MI 48343

Your Insured:	
Your Policy Number:	
Your Claim Number:	
Our Customer:	[redacted]
Our Claim Number:	FRA26228 DB
Date of Accident:	September 23, 2002

Dear Buick Customer Assistance Center:

Our investigation of this incident has determined that the fire originated in the engine compartment of the car. We have determined that the manufacturer is responsible for the damages we have paid to our insured. Enclosed is our supporting documentation.

Property Damage		Bodily Injury	
Collision or ACV:	$11075	No Fault Medical:	$
Rental:	$	No Fault Loss of Earnings:	$
Salvage Expense:	$-Pending	Medical Payments	$
<Salvage Recovery>:	$		
Deductible:	$100.00		
TOTAL:	$-Pending	TOTAL:	0

Kindly remit payment to: **Field Claim Office Central**
P.O. Box 668, Warwick, RI 02887

We ask you to remit payment within the next thirty (30) days. If we do not receive payment, we will begin the process of filing arbitration or suit. If you have any questions, please call us at 1-800-634-9740.

PLEASE INCLUDE CLAIM NUMBER ON ALL PAYMENTS.

Thank you.

Subrogation Department
A F

MetLife Auto & Home is a brand of Metropolitan Property and Casualty Insurance Company and its Affiliates, Warwick, RI

MPL 3147

Printed in U.S.A. 0699

MTF TRANSACTION SCREEN SCR MI
PAGE FORWD PAGE BACK PG 01 OF 01
LINE A POLICY NUMBER 397187834 SUFFIX 0 LOSS DATE 0923020
CLAIM# FRA26228 - 0 OFFICE CODE 00 RISK STATE 00

```
CSM S P F ID BLK CHK NO CR AMOUNT SUITS DL OC DC CC DATE IMCC MC D DTE
RFI 0 . . 11 LEWIS,VOSSE R : 0000000 00000 DB J8 . C 092402 .... .....
RFI 0 . . 21 0892 550065362 . 0005000 00000 DB J8 . C 101702 S... O 101702
RFI 0 . 4 22 0892 550065050 . 1107500 00000 DB J8 . C 101702 S... T 101702
RFI 0 . . 25 0892 550065797 . 0091369 00000 DB J8 . C 101802 S... T 101802
RFI 0 . M 10 .... ..... . 0000000 00000 DB J8 . C 111102 .... . .....
RFI 0 . . 25 .... ..... . 0015000 00000 DB J8 . C 120502 S... . .....
RFI 0 . . 25 0888 550006567 . 0039500 00000 YB J8 . C 121002 S... 120502
```

END OF DATA - HIT ENTER FOR SUM MTF SCREEN

Marianne Spalla
Claims Administrator
ESIS GM Central Claims

ESIS
An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665.3403
Facsimile 313.665.0911

January 6, 2003

Metlife Auto & Home
500 Economy Court
P.O. Box 441-f021
Freeport, IL 61032

Your Claim Number:	FRA26228 DB
Your Insured:	[redacted]
Our File Number:	453100
Our Client:	General Motors Corporation
Date of Event:	9/23/02

Dear Ms. Heck:

We are the third-party administrators on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning that you sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

- Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals, as they may not be returned.
- A statement from the operator of the vehicle, this should include events prior to and immediately following the incident.
- Advise if the vehicle owner and/or operator noted anything unusual about the vehicle prior to the incident. (Electrical / Mechanical):
- Provide copies of all maintenance (this is to include oil changes), warranty, and repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
- Advise if any accessories been added to the vehicle since the purchase? (Radio, Alarm, Telephone, Radar Detector, Equalizer, CD player) If applicable, provide copies of receipts and/or invoices for installation of said equipment.
- Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

- Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

- Has the vehicle ever been involved in an accident? If so when was the accident?

- Provide copies of your proof of payment (cancelled checks).
  If this was a total loss, please submit a salvage estimate and your total loss work sheet.

- Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Marianne Spalla
Claims Administrator

1998 LESABRE CUSTOM SEDAN
50U SANDSTONE BEIGE METALLIC /V6G
56B TAUPE CLOTH 55/45 SPLIT FRONT
ORDER NO. LDL609/T STOCK NO.
VIN 1G4 HP52 K9 WH405256

BUICK MOTOR VISION
GENERAL MOTORS CORPORATION
902 E. HAMILTON AVE.
FLINT MI 48550-0001
VEHICLE INVOICE 4AD18450375

**********11**********11*433218

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
4HP69 LESABRE CUSTOM SEDAN	22465.00	20555.48	INVOICE 08/05/97
FE9 FEDERAL EMISSIONS	N/C	N/C	SHIPPED 08/05/97
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	EXP I/T 08/10/97
NW9 TRACTION CONTROL SYSTEM	175.00	150.50	INT COM 08/11/97
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	PRC EFF 08/05/97
1SE PRESTIGE OPTION PACKAGE (SE)	1668.00	1434.48	KEYS 44K1 48M9
* CARPET SAVERS - FRONT & REAR			WFP-S QTR OPT-1
* DOOR LOCKS - MEMORY			BANK: GMAC - 277
* INSTRUMENTATION- WITH ANALOG GAUGE CLUSTER			CHG-TO 43-321
* KEYLESS ENTRY-REMOTE(INCLUDES INSTANT ALARM)			SHIP WT: 3348
			HP: 34.7
* LIGHTING PACKAGE - HEADLINER			MEMO 1215.40
* MIRRORS - OUTSIDE ELECTRIC REARVIEW, LEFT & RIGHT REMOTE			
* RADIO-POWER LOAD CASSTT & ETR AM-FM STEREO W/SEEK/SCN & CLK			
* SEAT -6-WAY POWER DRIVER SIDE			
* SPEAKER SYST-CONCERT SOUND II			
* STRIPE - BODY SIDE			
* TIRES -WHITEWALL (P205/70R15)			
* TRUNK CONVENIENCE NET			
* TRUNK LOCK RELEASE - ELECTRIC			
* WHEELS - ALUMINUM 15"			
SANDSTONE BEIGE METALLIC	N/C	N/C	
TAUPE CLOTH 55/45 SPLIT FRONT	N/C	N/C	
88A STRIPE- BODY SIDE - DARK BROWN	N/C	N/C	

TOTAL MODEL & OPTIONS	24308.00	22140.46	ACT 231	22016.22
DESTINATION CHARGE	605.00	605.00	H/B 261	729.24
DEALER ADVERTISING		243.08	ADV 65A	243.08
TOTAL	24913.00	22988.54	PAY 310	22988.54
MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT		21922.32		

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

GROSSINGER MOTORCORP, INC.

REMIT TO GMAC NO. 277
VIN 1G4HP52K9WH405256
$ 22988.54 INV 4AD18450375
DUE 08/11/97 DEALER 43-321

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4HP52K9WH405256

VEHICLE INFORMATION

Merchandising Model:	4HP69 - 1998 LESABRE CUSTOM SEDAN	Warranty Start Date:	08/28/1997
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	GROSSINGER AUTOPLEX 6900 MCCORMICK BLVD LINCOLNWOOD, IL 60712-2775 (847) 675-8300	Selling Source:	11 - BUICK
		Site Code:	43321
		Business Associate Code:	119166

Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
98003	SPARK PLUG TIP EROSION CALIBRATION PCM REFLASH	N/A	Closed
98068	EMISSION LABEL ERROR	N/A	Closed

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	08/28/1997	6 miles	8/28/2000	36006 miles
72/100000 SHEET METAL RUST-THROUGH	08/28/1997	6 miles	8/28/2003	100006 miles
36/36000 SHEET METAL CORROSION	08/28/1997	6 miles	8/28/2000	36006 miles
96/80000 PCM/CC EMISSIONS	08/28/1997	6 miles	8/28/2005	80006 miles
36/36000 FEDERAL EMISSIONS	08/28/1997	6 miles	8/28/2000	36006 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
08/07/2000	411202	#	L1195 - SENDER/PUMP ASSEMBLY (TANK UNIT) - REPLACE.	19137 miles
08/31/1998	326409	#	C0316 - RR DR GLASS CHAN RP	7674 miles
08/31/1998	326409	#	Z7910 - 1-WAY SHUTTLE COURTESY TRANSPORTATION	7674 miles
04/15/1998	309970	#	V0125 - 98 PN,OD,HK C/H-MODELS SPARK PLUG CALIBRATION	4792 miles

			PCM REFLASH	
08/05/1997	A05256	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

VIN:	1G4HP52K9WH405256

CLAIM HISTORY

Repair Order Date:	08/07/2000	Repair Order Number:	411202	Odometer Reading:	19137 miles
Serviced By:	GROSSINGER AUTOPLEX 6900 MCCORMICK BLVD LINCOLNWOOD, IL 60712-2775 (847) 675-8300	Selling Source:	11 - BUICK		
		Site Code:	43321		
		Business Associate Code:	119166		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
08/11/2000	90	01	#	L1195 - SENDER/PUMP ASSEMBLY (TANK UNIT) - REPLACE.	22515965 - GASKET	N/A	N/A	$127.89	N

Repair Order Date:	08/31/1998	Repair Order Number:	326409	Odometer Reading:	7674 miles
Serviced By:	GROSSINGER AUTOPLEX 6900 MCCORMICK BLVD LINCOLNWOOD, IL 60712-2775 (847) 675-8300	Selling Source:	11 - BUICK		
		Site Code:	43321		
		Business Associate Code:	119166		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/03/1998	886	01	#	C0316 - RR DR GLASS CHAN RP	N/A	N/A	N/A	$52.91	N
09/03/1998	886	02	#	Z7910 - 1-WAY SHUTTLE COURTESY TRANSPORTATION	N/A	N/A	N/A	$5.00	N

Repair Order Date:	04/15/1998	Repair Order Number:	309970	Odometer Reading:	4792 miles
Serviced By:	GROSSINGER AUTOPLEX 6900 MCCORMICK BLVD LINCOLNWOOD, IL 60712-2775 (847) 675-8300	Selling Source:	11 - BUICK		
		Site Code:	43321		
		Business Associate Code:	119166		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
04/16/1998	846	01	#	V0125 - 98 PN,OD,BK C/H-MODELS SPARK PLUG CALIBRATION PCM REFLASH	N/A	N/A	N/A	$37.79	N

Repair Order Date:	08/05/1997	Repair Order Number:	A05256	Odometer Reading:	0 miles

Serviced By:	GROSSINGER AUTOPLEX 6900 MCCORMICK BLVD LINCOLNWOOD, IL 60712-2775 (847) 675-8300	Selling Source:	11 - BUICK
		Site Code:	43321
		Business Associate Code:	119166

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
08/19/1997	733	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$117.63	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G4HP52K9WH405256

VEHICLE BUILD

Merchandising Model:	4HP69 - 1998 LESABRE CUSTOM SEDAN		
Gross Vehicle Weight Rating:	N/A	Order Number:	N/A
Build Date:	08/05/1997	Build Plant:	1WHH - BUICK CITY ASSEMBLY

OPTION CODES

AG1	AK5 - SEAT, INFLATABLE, DRIVER & PASS
AM6 - SEAT - 60/40 SPLIT FRONT BENCH	AP9 - CONVENIENCE
AT6 - PASS ST BK MAN RECLINER	AU0 - REMOTE ENTRY
AU4 - SIDE DR, ELEC, AUTOMATIC	A79 - FRT DR ST BK MAN RECLIN
A90 - LID, REM CONT ELEC RELEASE	BMD - FLINT, MI, USA
B34 - FLOOR MATS, CARPETED INSERT	B35 - REAR CARPETED FLOOR MATS
C67 - AIR CONDITIONING	DA0 - FRT SEAT, STORAGE
DC4 - RR VIEW MIRROR W/ READING LAMPS	DG7 - DR/PASS REMOTE ELEC
DH6 - MIRRORS-VISOR, ILLUMINATED INCL	D85 - BODY SIDE PAINT STRIPES
FB1 - SOFT RIDE	FE9 - FEDERAL EMISSIONS
FQ3 - TRANSAXLE FINAL DRIVE 2.86	IQB - INTERIOR DESIGN (QB)
JM4 - ANTI-LOCK BRAKE SYSTEM	KG9 - 140 AMP
L36 - 3.8 LITRE V6 MFI	MN3 - 4 SPD AUTO TRANS 4T65-E
MX0 - 4-SPEED AUTOMATIC TRANSMISSION	NF2 - EMISSION SYSTEM, FEDERAL TIER 1
NK5 - STANDARD	NW9 - ELECTRONIC
PH3 - 15" CAST ALUMINUM WHEELS	QGZ - TIRES - P205/70R-15" ALL SEASON
R9X - SALES ITEM NO. 98	UB3 - INST, OIL, COOL TEMP, VOLTS, TR
UJ2 - ENGINE OIL LIFE	UN6 - AM/FM STEREO, SEEK/SCAN, AUTO R
UV5 - SERVICE REMINDER	UW6 - 6, CUSTOM
U77 - REAR WINDOW ANTENNA	VH9 - OWNER INFO MAN

VK3 - FRT MOUNTING PKG	VM3 - CONSUMER, CONTAINS BPR IMP STAN
V73 - USA/CANADA	1SE - UPFITTER EQUIP. GROUP
1SZ - OPTION PACKAGE	50U - EXTERIOR, BLUE WHITE (91)
56B - CLOTH, MED NEUTRAL II (B) (96)	56I - MED NEUTRAL II (96)
6KJ - COMPUTER SEL SUSP (6KJ)	7KJ - COMPUTER SEL SUSP (7KJ)
8RC - COMPUTER SEL SUSP (8RC)	88A - ACCENT, TWO TONE, GOLD/BLACK (9
9RC - COMPUTER SEL SUSP (9RC)	

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GM Vehicle Inquiry System
Vehicle Component

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4HP52K9WH405256

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BDY		Traceability:	0003441	
Date Scanned:	08/05/1997	Time Scanned:	09.24.00	Scan Station:	12

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	HZZ		Traceability:	YY3792047	
Date Scanned:	08/04/1997	Time Scanned:	20.29.00	Scan Station:	08

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	SYFB		Traceability:	0KCY	
Date Scanned:	08/05/1997	Time Scanned:	09.27.00	Scan Station:	11

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN				
Part/Num Broadcast:	CFCA		Traceability:	3720942PU	
Date Scanned:	08/05/1997	Time Scanned:	13.47.00	Scan Station:	05

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	I - INLAND				
Part/Num Broadcast:	3100		Traceability:	2RAAD06	
Date Scanned:	08/04/1997	Time Scanned:	20.29.00	Scan Station:	08

Component Code:	AD - IR-SENSOR-FORWARD				
Source Plant:	Z - BREED, MEXICO				
Part/Num Broadcast:	0959		Traceability:	D52674	
Date Scanned:	08/04/1997	Time Scanned:	17.02.00	Scan Station:	01

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	I - INLAND				
Part/Num Broadcast:	3050		Traceability:	5212T0051	
Date Scanned:	08/04/1997	Time Scanned:	23.24.00	Scan Station:	07

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	9626		Traceability:	272038HV7	
Date Scanned:	08/05/1997	Time Scanned:	17.37.00	Scan Station:	04

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	199		Traceability:	0210155	
Date Scanned:	07/22/1997	Time Scanned:	03.43.00	Scan Station:	N/A

Component Code:	CC - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	198		Traceability:	0725458	
Date Scanned:	07/23/1997	Time Scanned:	04.53.00	Scan Station:	N/A

Component Code:	CF - SEQ NUM (FLEX) PAINT PROCESS				
Source Plant:	N/A				
Part/Num Broadcast:	188		Traceability:	1161285	
Date Scanned:	07/30/1997	Time Scanned:	18.30.00	Scan Station:	N/A

Component Code:	CG - SEQ NUM (FLEX) PAINT PROCESS				
Source Plant:	N/A				
Part/Num Broadcast:	177		Traceability:	1159490	
Date Scanned:	08/01/1997	Time Scanned:	08.32.00	Scan Station:	N/A

Component Code:	CK - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	166		**Traceability:**	1176716	
Date Scanned:	08/01/1997	**Time Scanned:**	09.51.00	**Scan Station:**	N/A

Component Code:	CM - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	155		**Traceability:**	1161084	
Date Scanned:	08/01/1997	**Time Scanned:**	12.52.00	**Scan Station:**	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	144		**Traceability:**	1401630	
Date Scanned:	08/04/1997	**Time Scanned:**	13.58.00	**Scan Station:**	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G4HP52K9WH405256

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	08/28/1997	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	6 miles

Delivering Dealer:	GROSSINGER AUTOPLEX 6900 MCCORMICK BLVD LINCOLNWOOD, IL 60712-2775 (847) 675-8300	Delivery Selling Source:	11 - BUICK
		Delivery Site Code:	43321
		Business Associate Code:	119166

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G4HP52K9WH405256

INVOICE INFORMATION

Invoice Date:	08/05/1997		
Site Address:	GROSSINGER AUTOPLEX 6900 MCCORMICK BLVD LINCOLNWOOD, IL 60712-2775 (847) 675-8300	Selling Source:	11 - BUICK
		Site Code:	43321
		Business Associate Code:	119166

SHIP-TO INFORMATION

Ship-To Date:	08/09/1997		
Site Address:	GROSSINGER AUTOPLEX 6900 MCCORMICK BLVD LINCOLNWOOD, IL 60712-2775 (847) 675-8300	Selling Source:	11 - BUICK
		Site Code:	43321
		Business Associate Code:	119166

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VINCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
01/30/2003 11:45

VIN: 1G4HP52K9WH405256 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE
	98003	DEALER REPAIRED	1998/04/15	43321		EMISSION
SPARK PLUG TIP EROSION CALIBRATION PCM REFLASH						
	98068	MANUAL COMPLETE	2001/04/27			EMISSION
EMISSION LABEL ERROR						

INQUIRY COMPLETE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

Freeport Field Claim Office
800 Economy Court
P.O. Box 441-6021
Freeport, IL 61032
(800) 854-6011

P 1-14-03

Spalla
453100

MetLife Auto & Home

January 10, 2003

ESIS
300 Renaissance Center
Detroit MI 48265

RECEIVED
JAN 13 2003
ESIS-GM CLAIMS UNIT

Claim Number: FRA26228 DB
Our Customer: [redacted]
Date of Loss: September 23, 2002

Dear Marianne Spalla:

In response to your letter dated 1/6/03:

1. Enclosed is a copy of our expert report and the colored photos.
2. The owner/operator of the vehicle did not note anything unusual about the vehicle prior to this incident.
3. There have been no accessories added to the vehicle.
4. There have no modifications, alterations or changes to the subject vehicle.
5. This vehicle has not been involved in an accident.
6. We are pending salvage at this time and will forward when completed.

Should you have any further questions, please feel free to call us.

Sincerely,

Deb Heck
Metropolitan Group Property and Casualty Insurance Company
Claim Adjuster
Ext. 6423
A F

MetLife Auto & Home is a brand of Metropolitan Property and Casualty Insurance Company and its Affiliates, Warwick, RI

MPL BLANK

Printed in U.S.A. 6/99

INVESTIGATION REPORT

[redacted]
Evanston, Illinois
(Fire in 1998 Buick LeSabre)
Our Project No. 02-0074
MetLife Claim # FRA26228
Date of Fire: September 23, 2002

John Michael Agosti & Associates, Inc.
Experience + Science = Quality Investigations
23808 North Overhill, Lake Zurich, Illinois 60047
847/682-6793 * johnagosti@aol.com * Fax: 847/540-6297

November 6, 2002

Mr. James Herbert
MetLife
PO Box 395
Tinley Park, Illinois 60477

RE: [redacted]

Dear Mr. James Herbert
On Monday, September 23, 2002 a fire occurred in a 1998 Buick LeSabre belonging to [redacted]anston, Illinois. At the time of the fire, the vehicle was being driven by Mr.[redacted]. On October 8, 2002 you requested that I examine the vehicle and determine, if possible, the origin and cause of the fire. This investigation was performed using the scientific method which is a systematic approach recommended by NFPA 921(National Fire Protection Association Guide for Fire and Explosion Investigations, 2001 ed.). This letter report describes my observations and findings in as brief a manner as possible.

My field investigation was conducted on October 11, 2002 at the outdoor secured lot of Grossinger Autoplex, located at 6900 McCormick, Lincolnwood, Illinois. The vehicle was identified by means of its Vehicle Identification Number(see below). My investigative work consisted of examining, diagraming, and photographing of the vehicle; clearing and sifting of fire debris within the vehicle; interviewing of the insured, Vosse[redacted]; and internet research regarding the subject vehicle. To facilitate further understanding of this report a schematic plan view of the vehicle and twenty four of the photographs taken during this investigation are appended as Exhibits A and B, respectively. Also attached are an NHTSA recall search report; an Autocheck search report; and an NHTSA Office of Defects Investigation and Consumer Complaints based on the subject vehicle.

The following is a synopsis of an interview of the insured, Mr. [redacted]:

> *The insured reported that on September 23, 2002, he had been driving the vehicle for a short period of time when he stopped for a red light. While at the red light, he noticed that the engine had stopped running. He turned the key to restart the engine and heard a huge backfire. He tried to restart the engine again and nothing happened. He exited the vehicle, opened the hood*

and discovered the engine compartment on fire. He noticed flame from the top of the engine and nearer the passenger side. Mr. [redacted] stated that he had not experienced any previous problems with the vehicle. He stated that the last service was performed on or about August 20, 2002 at Jiffy Lube, that consisted of an oil change.

The subject vehicle was a 1998 Buick LeSabre Custom with a vehicle identification number of 1G4HP52K9WH405256. There were no license plates on the vehicle. The vehicle's odometer displayed 30418 miles. The vehicle was equipped with a gasoline fired, fuel injected, 3.8 liter engine, automatic transmission with a steering column mounted shifter, power brakes, power steering, air conditioning, battery in right front engine compartment, and a fuel filler equipped for use with unleaded fuel located at the left rear of the vehicle. The vehicle had P205/70R15 tires, all with adequate tread depth. Overall the vehicle appeared to have been in good condition prior to the fire.

Engine compartment fluid levels were checked and all fluids appeared to be in the normal range. Examination of the passenger compartment revealed no presence of fire damage. The exterior of the vehicle displayed very little fire damage. The heaviest fire damage occurred in the vehicle engine compartment.

Based on the examination of heat and flame damage patterns it was determined that the fire originated in the engine compartment of the vehicle. The area of fire origin was at or near the top center of the engine. Fire spread could be traced from the area of fire origin throughout the engine compartment.

The most probable cause of the fire was due to a fuel leak to a fuel line that supplies fuel to the innermost fuel rail. This fuel line is routed from the rear firewall area, across the top rear of the engine, and under a plastic engine cover. The pressurized fuel contacted an ignition source, such as the exhaust manifold, and created the fire damage documented in this fire loss. The proximate cause of the fuel leak appears to be from physical damage to the fuel line from friction/rubbing against the plastic engine cover. The routing of the fuel line in proximity to the plastic engine cover is a poor design feature and had a causal relationship to the fire. Attached to this report is a NHTSA Consumer Complaint #747552 describing a similar fuel leak observed by a consumer.

It should be noted that it was not possible to rule out another plausible fire cause related to the upper intake manifold. NHTSA Office of Defects

[illegible] reports that it has received 41 incidents of engine [illegible] 3.8 liter engines. The majority are alleged to have [illegible] was attempting to start the vehicle. A noise [illegible] was heard prior to the fire in most of the [illegible] NHTSA report is attached to this report.

[illegible] were removed from the vehicle during the course of this [illegible]. Should there be any questions regarding this investigation or the [illegible] be of further assistance, please feel free to contact me.

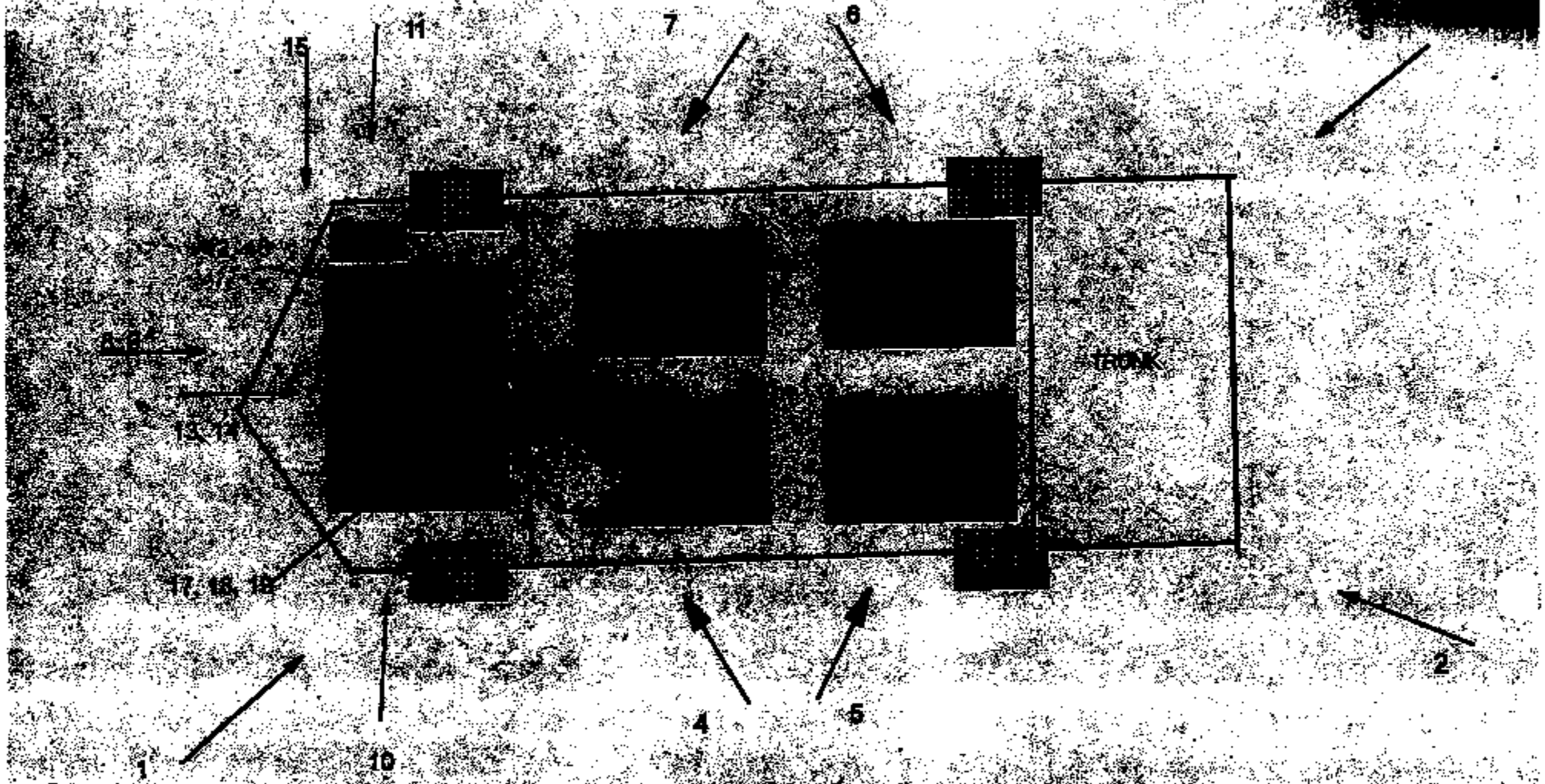
[illegible]

[illegible]

[illegible]

Attachment

1998 Buick LeSabre Custom owned by Vosse Lewis



1.) Not to Scale
2.) Numbered arrows denote approximate camera position corresponding to photograph numbers in Exhibit B.

B YORK

PE02-050

ATE	SUBJECT	PAGE NUMBERS
5-13-02	**OPENING RESUME** (PROMPTED BY IE02-038)	(2) (3)
6-20-02	Letter to General Motors from ODI. Request for information concerning alleged underhood fires in certain 1996-2000 Buick LeSabre, Park Avenue, and Regal; Oldsmobile 88; Chevrolet Impala; Pontiac Bonneville and Grand Prix vehicles equipped with 3.8 liter engines	(4-9)
8-22-02	**CLOSING RESUME** UPGRADED EA02-030	(10-11)

PE02-050

N-2002

GENERAL MOTORS
2000 LESABRE, PARK AVENUE, REGAL, 88, NEVILLE, GRAND PRIX, AND IMPALA HICLES EQUIPPED WITH 3.8 LITER ENGINES

LEGED ENGINE COMPARTMENT FIRE FAILURE

This file contains consumer letters received by the National Highway Traffic Safety Administration, which complain of the alleged defect that is the subject of this Preliminary Evaluation. It also contains correspondence between this agency and the manufacturer on the subject. Portions of that correspondence may be withheld where the manufacturer has claimed that they are confidential pursuant to the Freedom of Information Act, 5 U.S.C. § 552(b)(4), which exempts from disclosure confidential commercial and financial information. Additional documents relating to this Preliminary Evaluation may exist, but have not been included in this public file.

f you have any information or concerns you would like to discuss with NHTSA staff, please call the

TOLL FREE AUTO SAFETY HOTLINE

800-424-9393

(In the Washington, DC metropolitan area, please call 202-366-0123)

Also, if you wish to discuss the investigation with NHTSA staff, the HOTLINE contact representative will have a technical staff member return your telephone call.

Search for records on

Year: 1998
Make: BUICK
Model: LESABRE
Component: FUEL:FUEL LINES FITTINGS AND PUMP

nsumer Complaints

1 Record(s) found

Make: BUICK Model: LESABRE Year: 1998
Fire: No Number of Injuries: 0

EL:FUEL LINES FITTINGS AND PUMP
VE MENTIONED VEHICLE CAME INTO MY AUTO REPAIR
ERY DANGEROUS FUEL LEAK THAT THE CUSTOMER WAS
THE PLASTIC BEAUTY COVER ON TOP OF THE GM 3800
NES MADE CONTACT WITH THE HIGH PRESSURE PLASTIC
NG INTO FUEL RAIL. DUE TO HIGH MILEAGE OF THIS CAR,
AGED BY THE COVER. SINCE THEN, I HAVE SEEN 2 OTHER
H THE SAME COVER-TO-FUEL LINE CONTACT. THE
AK IS EXTREMELY DANGEROUS AS THE LEAKING PLASTIC
NS FROM THE FIREWALL AREA, OVER THE RIGHT SIDE
IFOLD, INTO THE FUEL RAIL ON TOP OF THE INTAKE
SIMPLE INSPECTION & PAD BETWEEN THE FUEL LINE AND
DGE OF THE PLASTIC COVER WOULD BE A VERY
IVE CURE FOR A POTENTIALLY SERIOUS SITUATION. THIS
REPAIR SHOULD APPLY TO ALL GM BADGES WITH THE
ENGINES.

ODI RESUME

DATE OPENED: 12-JUN-02

York

s Corporation

Regal, 88, Bonneville, Grand Prix, and Impala vehicles equipped

Determined

s received 44 complaints alleging the subject vehicles experienced startup. Loud pops or backfires before the fire started are mentioned fires have occurred in the past 6 months.

FAILURE REPORT SUMMARY

ODI	MANUFACTURER	TOTAL
44	Unknown	44
44	"	44
0	"	0
0	"	0
0	"	0
0	"	0

tion has been opened.

DIV CHF: OFC DIR:

DATE: 6/12/02 DATE: 6/13/02

wners reported any prior warning to the fires, except in certain incidents prior to the fire. The symptoms described in the complaints are consistent nd/or consequence of GM's Safety Recall Number 96V-116 involving certain This previous recall involved a backfire condition during starting that could per intake manifold. Of the 44 complaints received by ODI, 30 were received

6/21/02

OFFICE OF DEFECTS INVESTIGATION

SCREENING RESUME

IDENTIFICATION: 1602-038

DATE PREPARED: 3-15-02

SUBJECT: Engine Compartment Fires

DATE RESOLVED:

PROMPTED BY: Insurance Company Fire Reports

INVESTIGATOR: W. Dedwitz

MANUFACTURER: General Motors Corporation

MODEL YEAR(S): 1996 - 1999

MODEL(S): Park Avenue, LeSabre, 96, 88, Bonneville, Regal, Riviera equipped w/ 3.8L engines

VEHICLE POPULATION: 1,354,000

PROBLEM DESCRIPTION: The insurance company fire reports indicate the owners allege the subject vehicles experienced a backfire during engine starting prior to an engine compartment fire. ODI has five complaints for the same apparent problem. The owner experiences appear to relate to the defect description and/or consequence of GM's Safety Recall Number 96V-116 involving certain 1996-1997 GM vehicles.

COMPLAINT SUMMARY

COMPLAINTS:	4
CRASHES:	0
INJURY CRASHES	0
INJURIES:	0
FATAL CRASHES	0
FATALITIES:	0
FIRES	4
*OTHER:	

*DESCRIPTION OF OTHER: 23 Insurance Company complaints of a no start condition w/fire. (1 injury)

INVESTIGATOR: William DeWitt

DIVISION CHIEF: J. Kirk

DATE: 3-15-02

DATE: 3-15-02

DISPOSITION:

W1

JUN 20 2002

NSA-13bby
PE02-050

fice of Defects Investigation (ODI) of the National
on (NHTSA) has opened a Preliminary Evaluation
year (MY) 1996 through 2000 Buick LeSabre, Park
Chevrolet Impala, and Pontiac Bonneville and Grand Prix
gines and to request certain information.

fied NHTSA of a defect condition that could cause a no-start
compartment fire in certain 1996 C, G, H, W and 1997 H
M 97-C-02). According to GM's Campaign Bulletin, the
under a certain set of complex conditions, a backfire during
eakage of the upper intake manifold." The bulletin further states
no-start condition and possibly an engine compartment fire." GM
ucting dealers to re-flash the vehicle PCM with new

of 41 incidents of engine compartment fire in MY 1996 through
88, Bonneville, Regal, Grand Prix, and Impala vehicles equipped
ere not recalled in 96V-116. Of these fire incidents, 35 are alleged to
perator was attempting to start the vehicle. A noise similar to an
prior to the fire in 29 of the incidents. A copy of each of the reports is
ion.

n the text, the following definitions apply to those information requests:

All GM passenger cars equipped with subject engines.

4

[illegible]: All 3.8 liter engines used in MY 1996 through 2000 GM C, G, H, and W [illegible].

[illegible]al Motors Corporation, all of its past and present officers and employees, whether [illegible] its principal offices or any of its field or other locations, including all of its [illegible]ubsidiaries (whether or not incorporated) and affiliated enterprises and all of their [illegible] regional, zone and other offices and their employees, and all agents, contractors, [illegible]attorneys and law firms and other persons engaged directly or indirectly (e.g., [illegible]a consultant) by or under the control of GM (including all business units and [illegible]iously referred to), who are or in or after January 1, 1994, were involved in any [illegible] of the following related to the alleged defect in the subject vehicles:
[illegible]ign, engineering, analysis, modification, or production (e.g., quality control);
[illegible]ing, assessment, or evaluation;
[illegible]deration, or recognition of potential or actual defects, reporting, record-keeping [illegible] information management, (e.g., complaints, field reports, warranty information, [illegible]les), analysis, claims, or lawsuits; or
[illegible]unication to, from or intended for zone representatives, wholesalers, retailers, or [illegible] field locations, including but not limited to people who have the capacity to [illegible] information from wholesalers or retailers, all officers, employees, agents, [illegible]ctors, and consultants of GM, whether assigned to its principal office or to any of [illegible]ld locations, and all records or files maintained by the company either in hard [illegible] form or in electronic storage media.

[illegible]t: Any of the following symptoms or conditions: (1) engine compartment fire [illegible]tly following, engine start; (2) upper intake manifold fracture; or (3) engine backfire.

[illegible]: "Document(s)" is used in the broadest sense of the word and shall mean all [illegible] written, printed, typed, recorded, or graphic matter whatsoever, however produced or [illegible], of every kind, nature, and description, and all non-identical copies of both sides [illegible], including, but not limited to, papers, letters, memoranda, correspondence, [illegible]nications, electronic mail (e-mail) messages (existing in hard copy and/or in electronic [illegible]), faxes, mailgrams, telegrams, cables, telex messages, notes, annotations, working [illegible], drafts, minutes, records, audio and video recordings, data, databases, other information [illegible], summaries, charts, tables, graphics, other visual displays, photographs, statements, [illegible]rviews, opinions, reports, newspaper articles, studies, analyses, evaluations, interpretations, [illegible]racts, agreements, jottings, agendas, bulletins, notices, announcements, instructions, [illegible]prints, drawings, as-builts, changes, manuals, publications, work schedules, journals, [illegible]istical data, desk, portable and computer calendars, appointment books, diaries, travel [illegible]ts, lists, tabulations, computer printouts, data processing program libraries, data processing inputs and outputs, microfilms, microfiches, statements for services, resolutions, financial statements, governmental records, business records, personnel records, work orders, pleadings, discovery in any form, affidavits, motions, responses to discovery, all transcripts, administrative filings and all mechanical, magnetic, photographic and electronic records or recordings of any kind, including any storage media associated with computers, including, but not limited to, information on hard drives, floppy disks, backup tapes, and zip drives, electronic communications, including but not limited to, the Internet and shall include any drafts or

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ing to any of the foregoing, all other things similar to any of the foregoing, inated by GM, any other data compilations from which information can be ated if necessary, into a usable form and any other documents. For purposes of y document containing any note, comment, addition, deletion, insertion, otherwise comprising a non-identical copy of another document shall be treated document subject to production. In all cases where original and any non-identical t available, "document(s)" also means any identical copies of the original and all l copies thereof. Any document, record, graph, chart, film or photograph oduced in color must be provided in color. Furnish all documents whether verified or not. If a document is not in the English language, provide both the original and an English translation of the document.

r my staff to evaluate the alleged defect, certain information is required. Pursuant to § 30166, please provide numbered responses to the following information requests. eat each request verbatim above each response. After GM's response to each request, the source of the information and indicate the last date the source updated the tion prior to the preparation of the response. Insofar as GM has previously provided a ent to ODI, GM may either produce it again, or identify the document, the document ission to ODI in which it was included and the precise location in that submission where the ment is located. Previously submitted complaints and field reports do not need to be vided. When documents are produced, the documents shall be produced in an identified nized manner that corresponds with the Information Request letter (including the subpart). hen documents are produced and the documents would not, standing alone, be self-explanatory, the production of documents shall be supplemented and accompanied by explanation.

If GM cannot respond to any specific request or subpart thereof, please states the reason why it is unable to do so. If GM claims that any document or other information or material responsive to any of the following items need not be provided to NHTSA because it is privileged, or the work product of an attorney, separately by information request number, for each document or other information or material, state the nature of that information or material and identify any document in which it is found by, date, subject or title, name and position of person from and person to whom it was sent, and name and position of any other recipient. GM must also describe the basis for the claim, and explain why GM believes it applies.

In responding to all of the following requests, please furnish in electronic form any responses that contain more than ten items (i.e., consumer complaints, field reports, warranty records, part sales, vehicle population data). Such responses should be submitted in spreadsheet files compatible with Microsoft Excel 2000. Please display any date information in the following format: day-month-year (e.g., 20-Feb-02).

1. State the total number of subject vehicles that GM has sold for use in the United States by make, model, model year, upper intake manifold, and Power Train Control Module.

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State the number and provide copies of all the following, from all sources, of which GM is aware and which relate, or could relate to the alleged defect in the subject vehicles:

a. Owner/fleet complaints;
b. Field reports;
c. Fire incident claims
d. Subrogation claims;
e. Lawsuits; and
f. Third-party arbitration proceedings (where GM is a party to the arbitration).

Please list and collate your response for each category ("a" through "f") by date of claim. Please provide for each item in this question the incident date, mileage of vehicle at time of incident (if known), approximate age of vehicle or model year, disposition of matter, and, where a fleet vehicle is involved, the name of the fleet, and the name and telephone number of a contact person at that fleet. For items "a" through "d," please provide all related information and reports whether or not GM has verified each one. For items "e" and "f," summaries are acceptable. Please identify in the summary the caption, court, docket number, and filing date of each lawsuit if a copy of the Complaint initiating the lawsuit is not provided.

3. If GM has issued any service or technical bulletins, advisories, or other communications to dealers, zone offices, or field offices pertaining to the alleged defect in the subject vehicles, provide a copy of each such document. If no such documents have been issued, so state.

4. State the number of warranty claims, including extended warranty claims, and requests for "good will," field, or zone adjustments received by GM that could relate to the alleged defect in the subject vehicles by make, model, model year, upper intake manifold, Power Train Control Module, and year of claim.

5. Describe, and provide copies of all documents relating to, any and all studies, surveys, internal investigations, testing, or other analyses pertaining to the alleged defect in the MY 1996 through 2000 subject models that have been conducted by, or for, GM. This should include all reports and other material collected during GM's investigation of the defect condition that led to Safety Recall 96V-116, as well as all documents presented to GM's recall decision making committee concerning that issue. Include a chronology summarizing all significant events related to such efforts, describe the current status of each, and clearly state all significant findings and conclusions derived from each analysis.

6. State the number of upper intake manifolds that GM has sold for use in the subject vehicles from January 1, 1995 to date by part number (service and engineering), supplier (name,

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address, and telephone number), vehicle applicability (model, model years, and approximate number), and month and year of sale.

7. Provide the same information requested in Items 1, 2, 4, and 6 for all MY 1996 through 2000 GM C, G, H, and W passenger cars equipped with 3.1 liter engines.

8. Identify and describe all modifications or changes made by or on behalf of GM in the manufacture, design, or material composition of the Power Train Control Module programming or upper intake manifold of the MY 1996 through current production subject models that relate, or could relate, to the alleged defect. The following information must be included for each such modification or change:

   a. The date the modification or change was incorporated into production;
   b. A description of the modification or change;
   c. The reason for the modification or change; and
   d. Whether the modified or changed components can be interchanged with earlier production components.

9. Describe all design, manufacturing, environmental, and use factors that GM believes contributed to the defect condition addressed by Recall 96V-116. Include in your response an assessment of how these factors differ in the subject vehicles and a description of what components differentiate the subject vehicles of recall 96V-116 from the subject vehicles of this investigation and explain GM's decision not to include them in GM's recall action.

10. Describe the material composition of the upper intake manifold and provide the material specification, raw material supplier (name, address, and telephone number), and raw material product designation (name and material code).

11. Provide one sample of each upper intake manifold manufactured for installation as original equipment or service part on subject vehicles. Label each sample with the part number, supplier name, and vehicle applicability.

12. Furnish GM's assessment of the alleged defect in the subject vehicle, including:

   a. All causal or contributory factors;
   b. The failure mechanism;
   c. The failure mode;
   d. The risk to motor vehicle safety that it poses; and
   e. Whether there are any circumstances that would provide vehicle operators or others with warning of its existence.

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This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your failure to respond promptly and fully to this letter could subject GM to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163.

Your response to this letter, in duplicate, must be submitted to this office by July 25, 2002. Please include in your response the identification codes referenced on page one of this letter. If you find that you are unable to provide all of the information requested within the time allotted, you must request an extension from me at (202) 366-5207 no later than five business days before the response due date. If you are unable to provide all of the information requested by the original deadline, you must submit a partial response by the original deadline with whatever information you then have available, even if you have received an extension.

If you consider any portion of your response to be confidential information, 49 CFR Part 512, "Confidential Business Information," requires that you submit two copies of those document(s) containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted, to the Office of Chief Counsel, National Highway Traffic Safety Administration, Room 5219, 400 Seventh Street, SW, Washington, D.C. 20590. In addition, GM must provide supporting information for the request for confidential treatment in accordance with part 512.4(b) and (e) and include the name, address, and telephone number of a representative to receive a response from the Chief Counsel.

If you have any technical questions concerning this matter, please call Bruce B. York of my staff at (202) 366-6938.

Sincerely,

Original Signed By

Jeffrey L. Quandt, Chief
Vehicle Control Division
Office of Defects Investigation

9

ODI RESUME

U.S. Department of Transportation
National Highway Traffic Safety Administration

INVESTIGATION: PE02-050
DATE OPENED: 13-JUN-02 DATE UPGRADED: 22-OCT-02
SUBJECT: Engine Compartment Fires
PROMPTED BY: IE02-038
PRINCIPAL INVESTIGATOR: Bruce B. York EA02-030

MANUFACTURER: General Motors Corporation (GM)
MODELS: LeSabre, Park Avenue, Regal, 88, Bonneville, Grand Prix, and Impala vehicles equipped with 3.8-liter engines (VIN8 = "K")
MODEL YEARS: 1996 through 2000
TIRE POPULATION: 2,026,334

PROBLEM DESCRIPTION: A backfire during engine starting may result in fracture of the plastic intake manifold with the potential for severe engine compartment fire.

FAILURE REPORT SUMMARY

	ODI	MANUFACTURER	TOTAL
COMPLAINTS:	44	548	592
FIRES:	44	unk	44
INJ INCIDENTS:	0	2	2
INJURIES:	0	0	0
FAT INCIDENTS:	0	0	0
FATALITIES:	0	0	0
OTHER:	-	-	-

DESCRIPTION OF OTHER: n/a.

ACTION: This Preliminary Evaluation has been upgraded to an Engineering Analysis.

Investigator: DIV. CHF: OFC. DIR:
DATE: 10/21/02 DATE: 10/22/02 DATE: 10-22-02

SUMMARY: On June 24, 1996, GM filed a Defect Information Report concerning a condition that could result in engine compartment fire in approximately 276,000 model year (MY) 1996 GM 88, 98, Bonneville, Park Avenue, Regal, and Riviera and MY 1996 through 1997 LeSabre passenger cars equipped with 3.8L V6 (GM "L36") engines and built between July 1, 1995 and May 1, 1996 (NHTSA Recall No. 96V-116, GM Recall No. 97-C-02).

According to GM, if a backfire occurs during engine startup, the intake manifold could break and possibly cause an engine compartment fire. GM's recall remedy involved updating the Powertrain Control Module (PCM) programming to reduce the risk of a backfire event, in accordance with a production change implemented in May 1996. Pending completion of repairs, GM warned consumers to keep the hood closed whenever starting the engine to reduce the risk of personal injury.

ODI opened PE02-050 based on 44 complaints of backfire related engine compartment fires in MY 1996 through 2000 GM passenger cars equipped with the same 3.8L V6 engines that were the subject of 96V-116. Documents furnished by GM in response to PE02-050 indicate that it has implemented three design changes to address concerns with backfire incidents in the subject vehicle population.

continued

10

VRS 10/25/02

GM Engineering refers to the backfire incidents in the subject engines as Manifold Over-Pressurization (MOP) events and has labeled its design changes accordingly (MOP I, MOP II, and P04). GM's design changes have yielded at least four separate groups of vehicles equipped with the subject 3.8L V6 engines: (1) vehicles recalled by 96V-116 – prior to MOP I recall modifications; (2) vehicles produced after the MOP I change in PCM programming in May 1996 (including all recalled vehicles that received the PCM update); (3) vehicles produced after the MOP II change in PCM programming that was implemented in May 1997; and (4) vehicles produced after P04 change in PCM programming in July 1997.

Figure 1

Information provided by GM concerning the alleged defect in the subject vehicles indicates that there is a relationship between battery voltage and the risk of backfire. This relationship is evidenced by a disproportionate number of failure incidents occurring in winter months. The subject intake manifold is constructed from an injection molded plastic material (Nylon 6/6). MOP events typically result in catastrophic fracture of the intake manifold (Figure 1) and can disturb the fuel injection assembly, resulting in leakage of pressurized fuel within the engine compartment. ODI has not completed its assessments of the effects of GM's design changes and other factors (e.g., vehicle age and battery condition) on the risks and trends of the alleged defect in the various populations. The overall failure trend has been increasing over the last 6 calendar years (Figure 2).

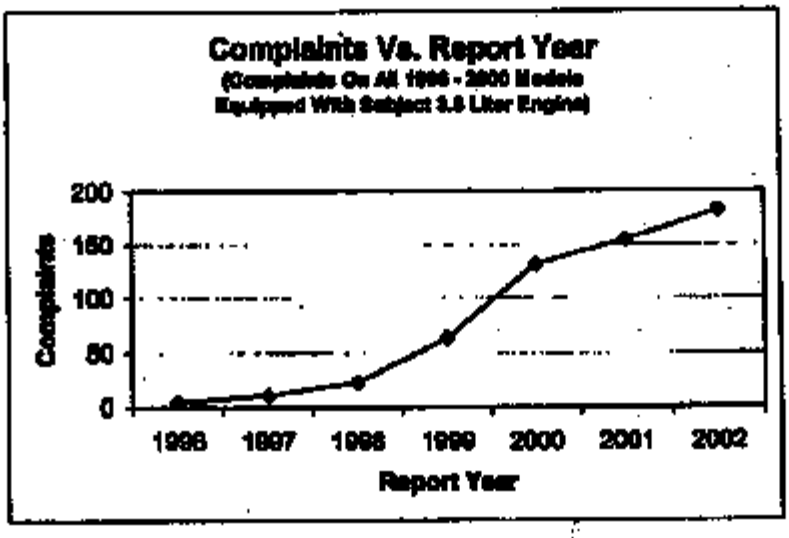


Figure 2

GM maintains that the alleged defect condition does not represent an unreasonable risk to motor vehicle safety in the subject vehicles for the following reasons: (1) low frequency of occurrence and injury; (2) a back fire prior to the MOP event indicating unusual operation and potential problem with the vehicle; and (3) the MOP event occurs during start-up and not during vehicle operations. ODI has upgraded its investigation to an Engineering Analysis to further assess the scope, frequency, and trend of the engine compartment fire risk associated with the alleged defect in the subject vehicles.

#

11

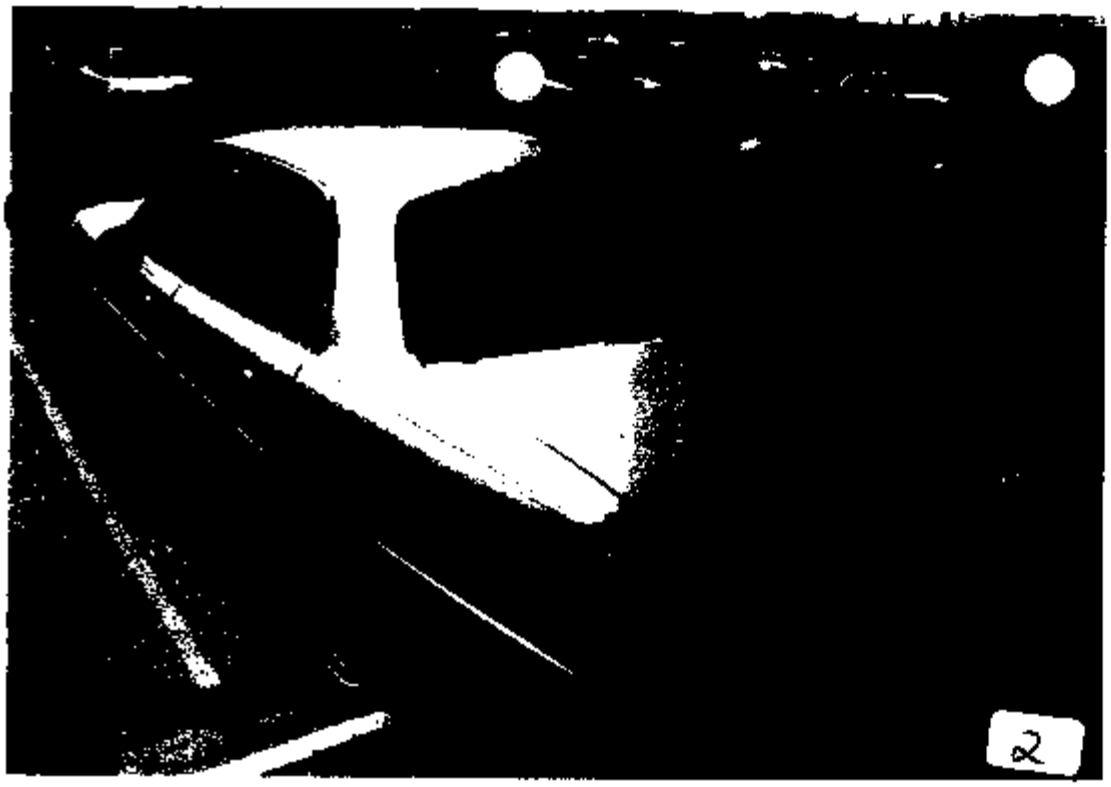
Exhibit B

The following photographs were taken by John Agosti of John Michael Agosti & Associates, Inc. on October 11, 2002 during the course of the vehicle examination.

Figure 1. Exterior view of vehicle - left front oblique.
Figure 2. Exterior view of vehicle - left rear oblique.
Figure 3. Exterior view of vehicle - right rear oblique.
Figure 4. Interior view of left front driver's seat.
Figure 5. Interior view of left rear passenger seat.
Figure 6. Interior view of right rear passenger seat.
Figure 7. Interior view of right front passenger seat.
Figure 8. View of underside of engine hood.
Figure 9. View of engine compartment.
Figure 10. View of engine compartment-right side.
Figure 11. View of engine compartment-left side.
Figure 12. View of engine compartment-fuse/relay area.
Figure 13. View of fire damage to engine.
Figure 14. View of fire damage to engine with plastic engine cover removed.
Figure 15 View of fire damage to front of engine compartment.
Figure 16. View of fuel line routing along top center of engine compartment.
Figure 17. View of fuel lines and connection to inner fuel rail
Figure 18. View of fuel lines on right side of photo and inner fuel rail connector at center of photo.
Figure 19. View of inner fuel rail connector at center of photo.
Figure 20. Exemplar Vehicle-depicting overall engine compartment.
Figure 21. Exemplar Vehicle-depicting fuel line routing with plastic engine cover removed.
Figure 22. Exemplar Vehicle-depicting fuel lines along top center of firewall and routing under plastic engine cover.
Figure 23. Exemplar Vehicle- closeup of fuel line to inner fuel rail depicting contact with edge of plastic engine cover.
Figure 24. Exemplar Vehicle-depicting friction /rub mark to fuel line at point of contact to plastic engine cover.

1

6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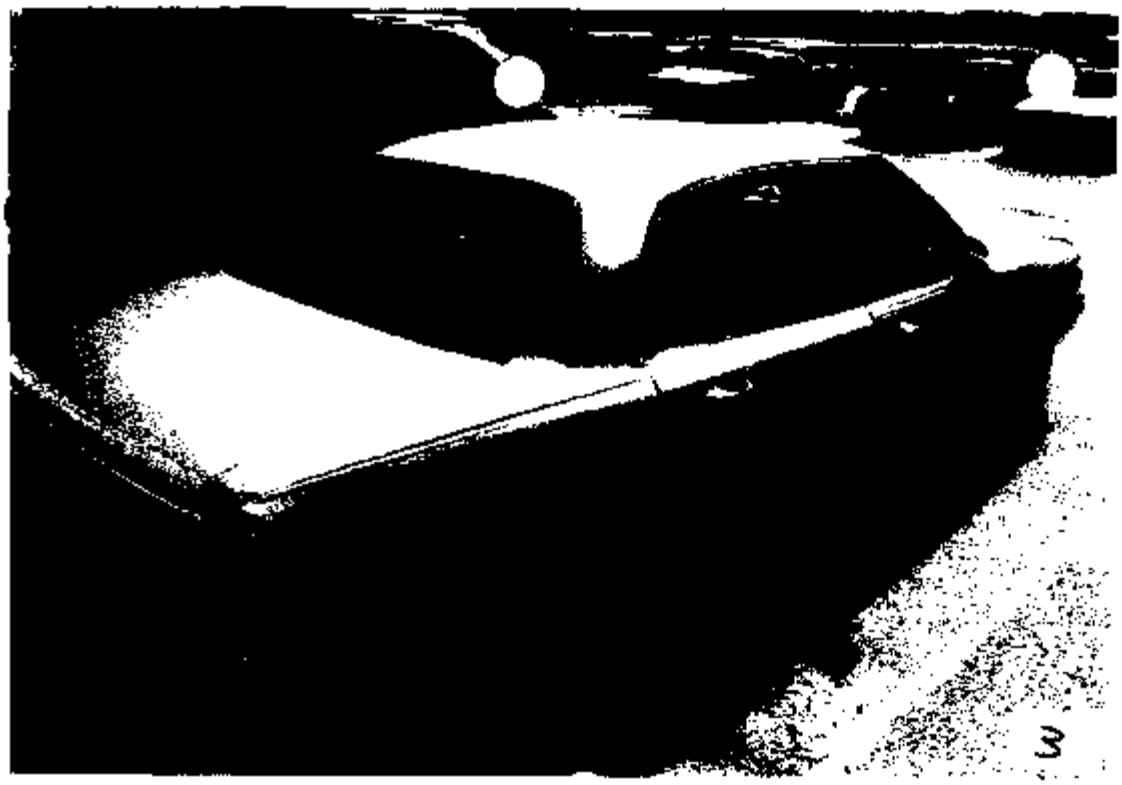
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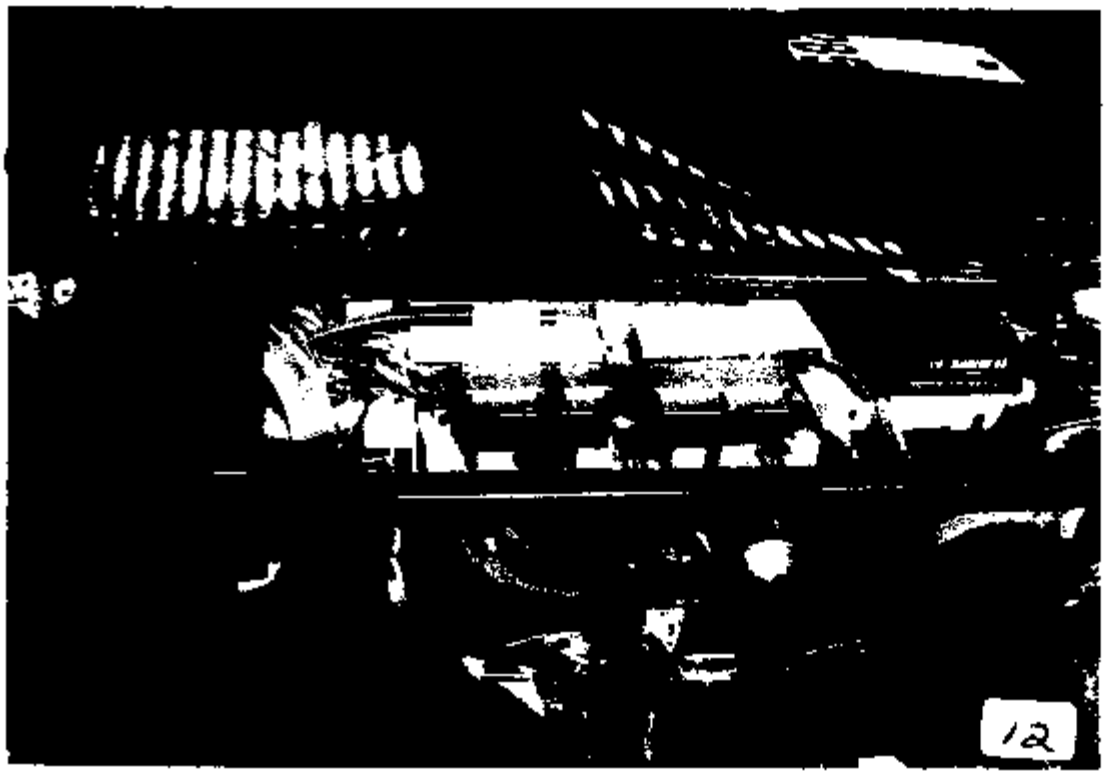
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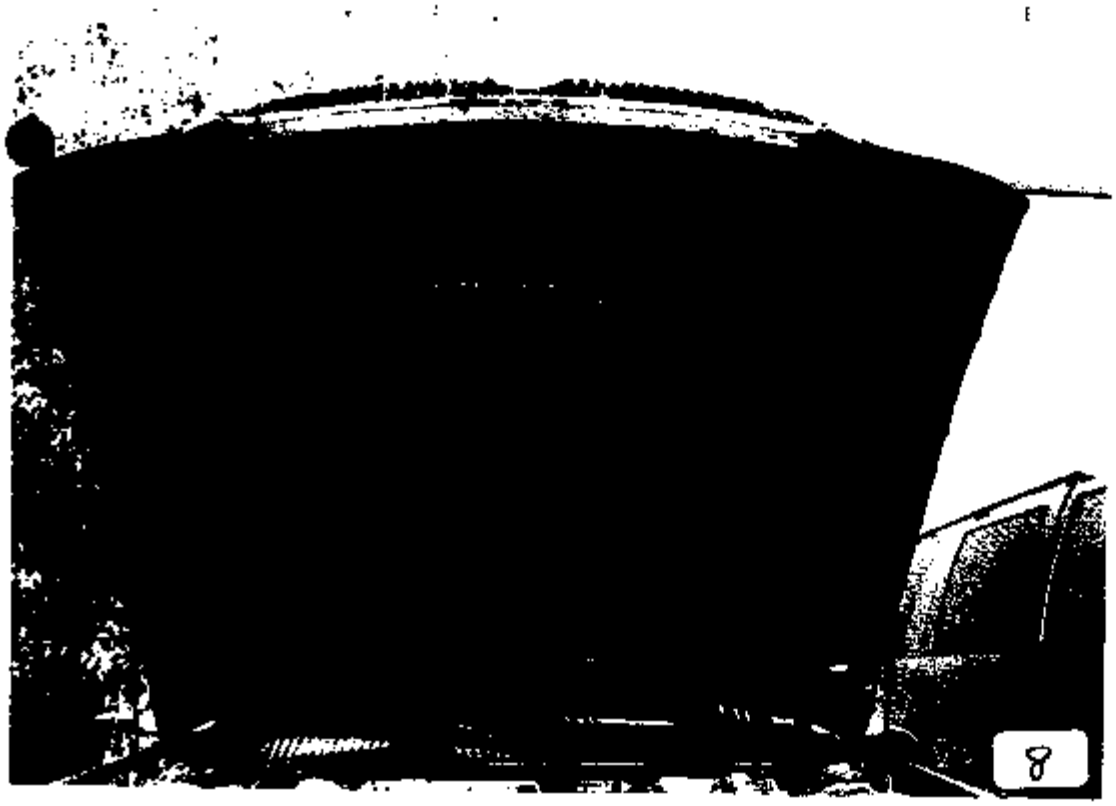
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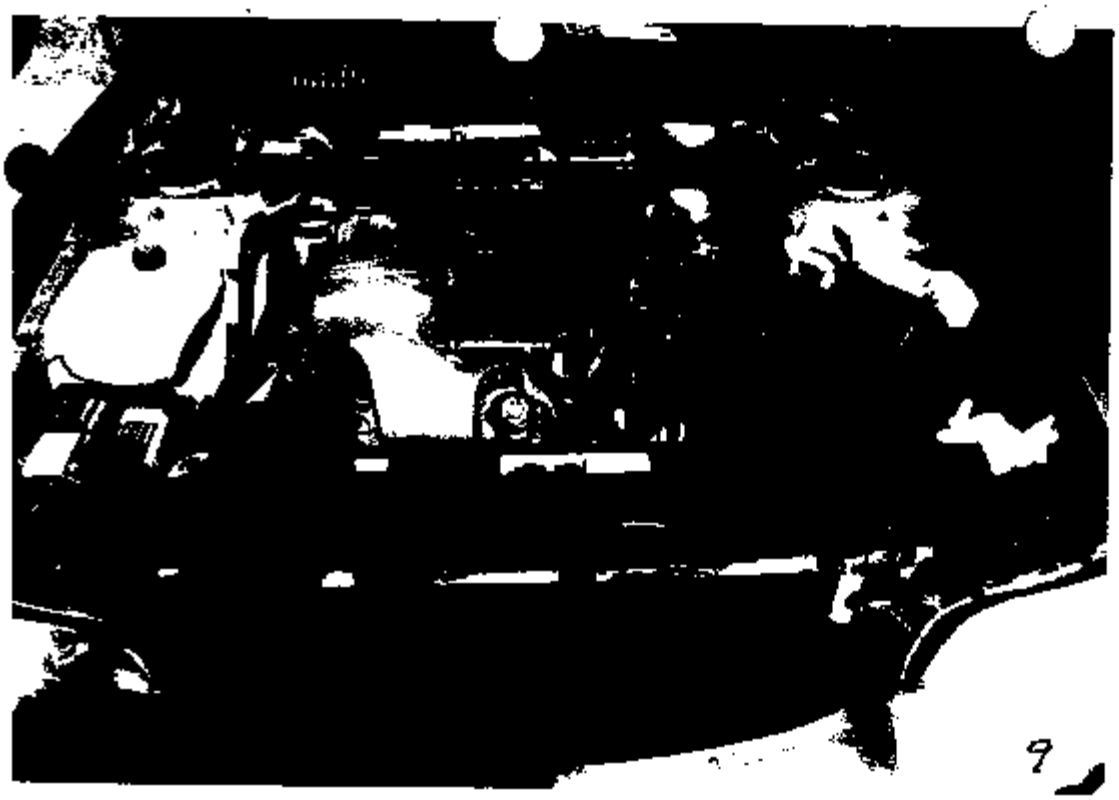
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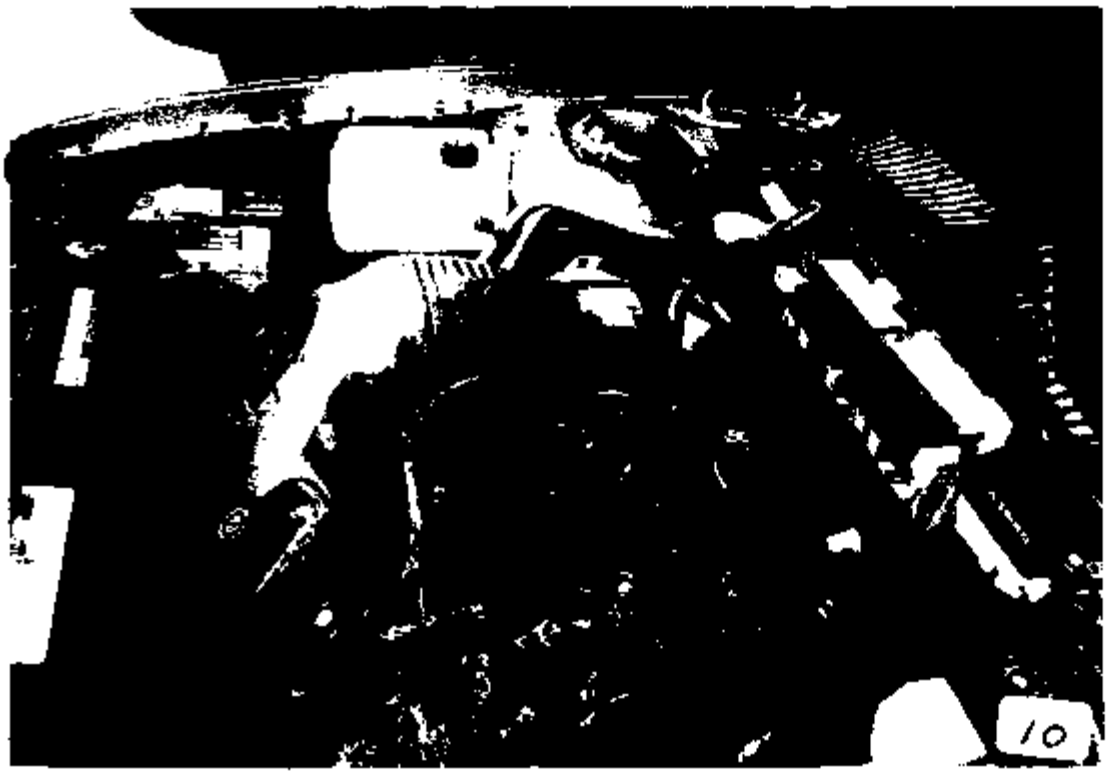
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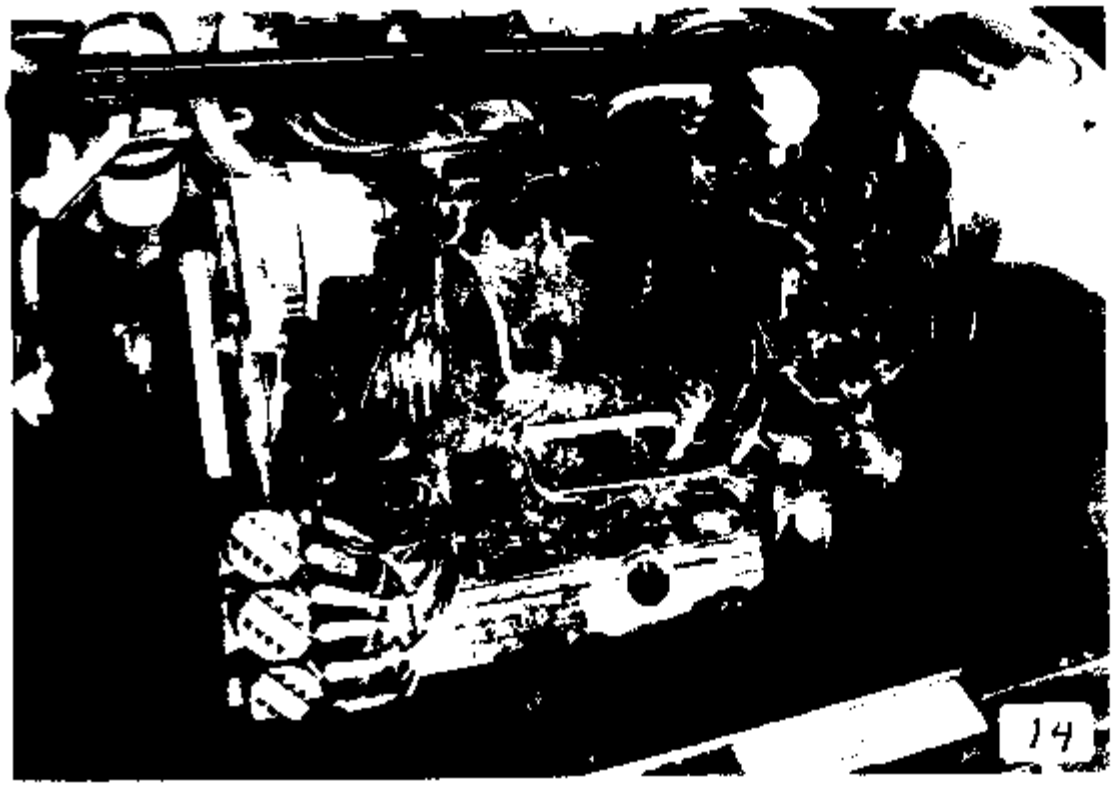
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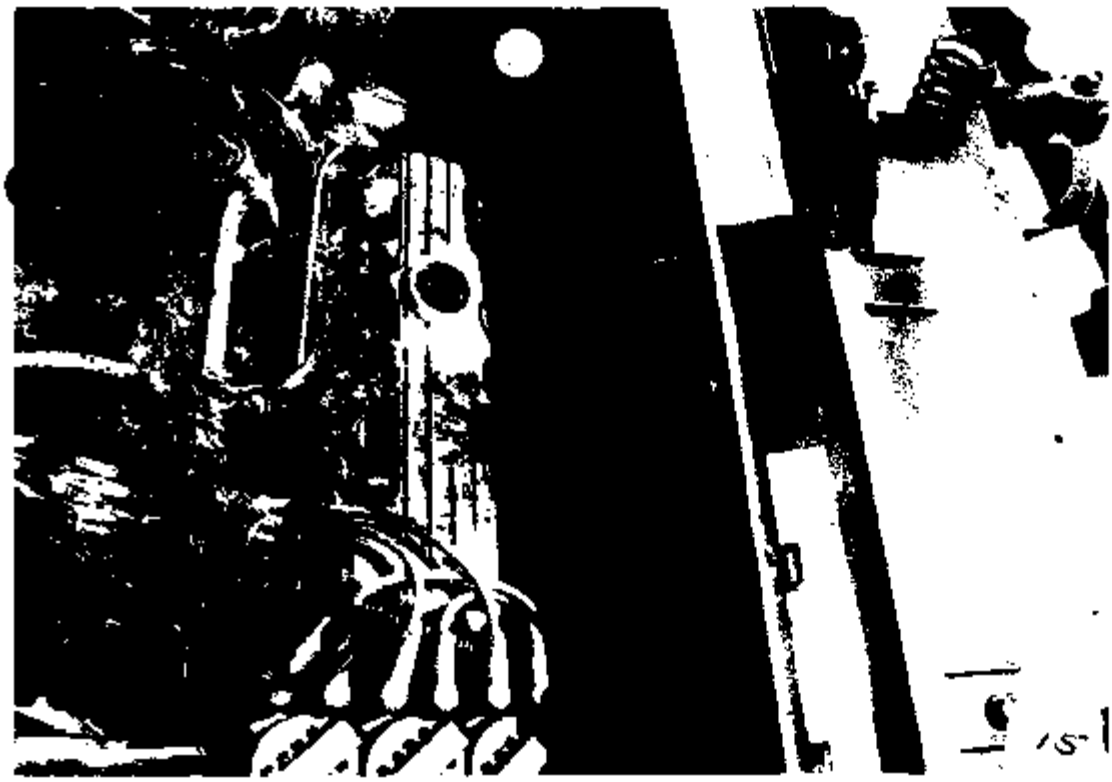

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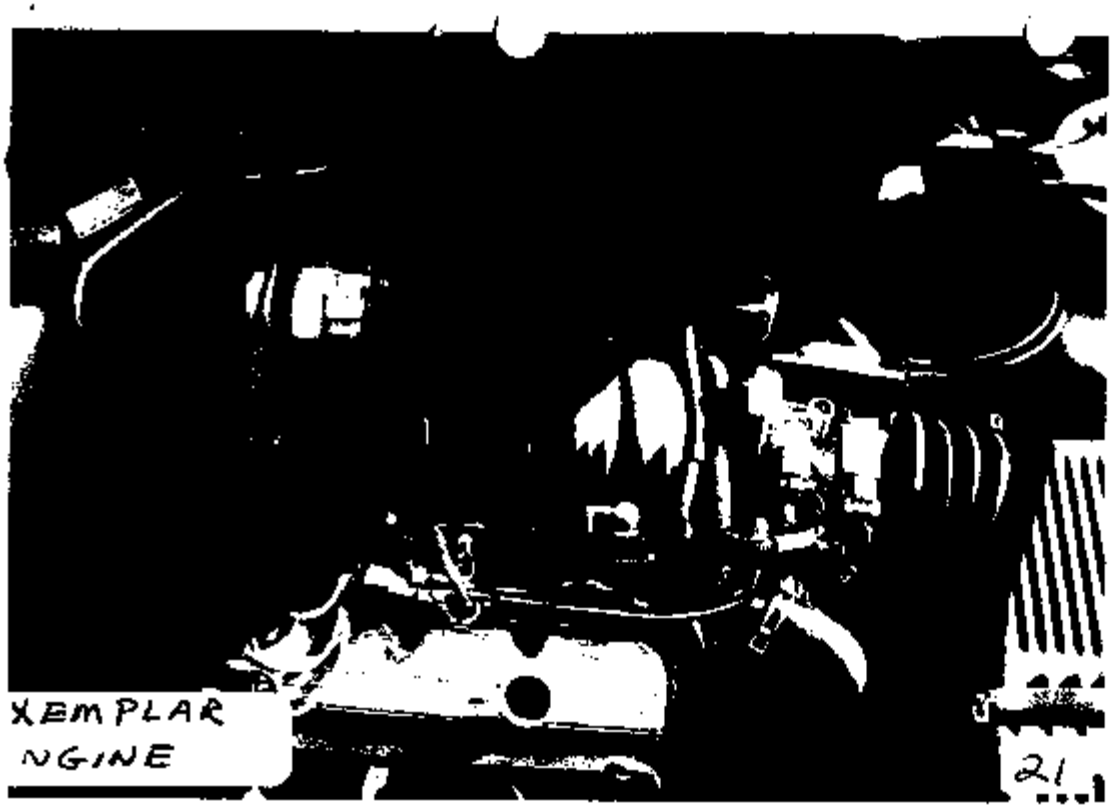
EXEMPLAR
ENGINE
24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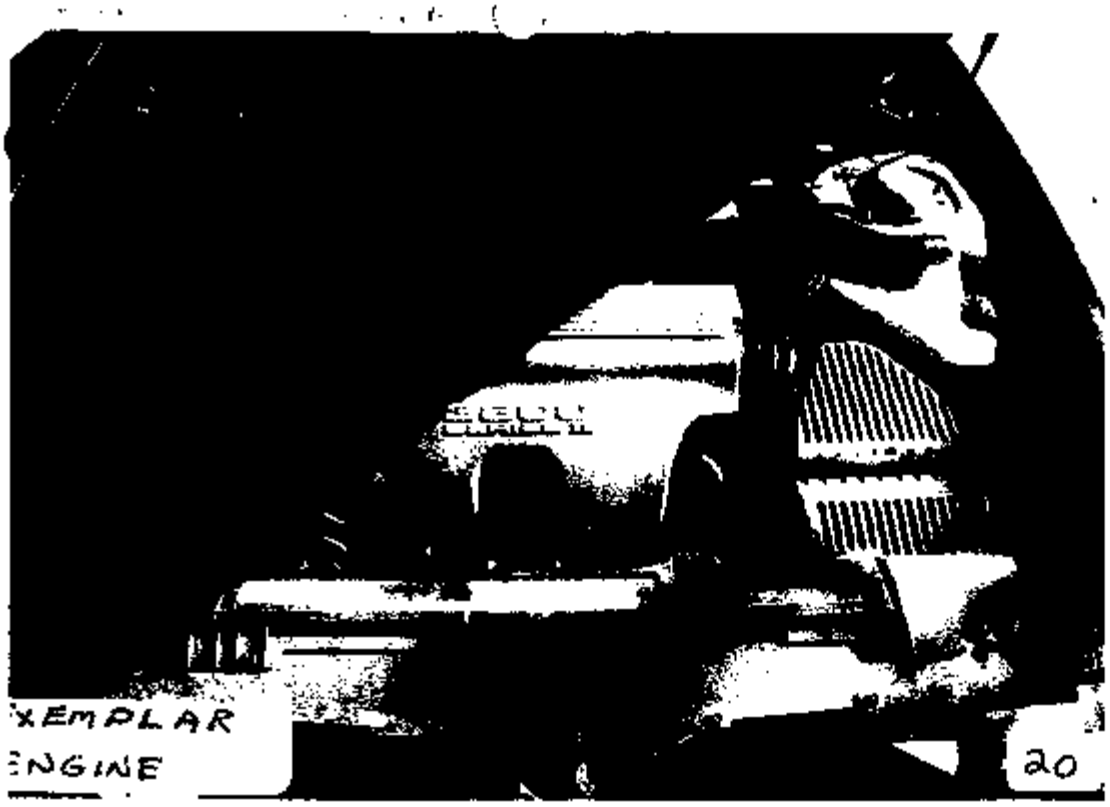
XEMPLAR
ENGINE
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XEMPLAR
ENGINE
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4531-90

ESIS
An Insurance Services Company

300 Renaissance Center
482-C20-D71
Detroit, MI 48265-3000

800.888.0164 tel
313.665.0911 fax

Diane R. Evans
Property Damage Unit
diane.evans@esis.com

January 9, 2003

State Farm Insurance Companies
ATTN: Lisa Chain, Claim Representative
PO BOX 11930
Monroe, LA 71211-1930

Your File Number:	18-0784-158
Your Insured:	[redacted]
Our File Number:	453190
Our Client:	General Motors Corporation
Date of Event:	November 9, 2002

Dear Ms. Chain:

This letter will serve to acknowledge receipt of your correspondence dated December 23, 2002 regarding the above matter. You have advised that your insured's 1998 Oldsmobile Intrigue experienced a fire causing damage on November 9, 2002. You have also invited General Motors to participate in an inspection of this vehicle.

We are not interested in attending an inspection of the vehicle at this time. We would; however, request that any inspection completed be fully documented by video and photographs.

In the event the decision is made to pursue subrogation against GM, please forward the following technical documentation by March 17, 2003 as this will be required for evaluation purposes.

1. A copy of the expert report advising of what specifically caused the occurrence and how this occurrence was the responsibility of a GM product defect, and <u>color copies</u> of photos taken by your expert. Please do not send originals, as they may not be returned.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modification, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the owner receive a recall notice for the subject vehicle? If so, please provide copies of the notices.

9. Advise if the subject vehicle was ever involved in any prior accidents. If so, identify the nature and extent of the damages and repairs completed.

10. Provide damage estimates and/or appraisals for the subject vehicle. If the vehicle was a total loss, then provide your total loss worksheet.

11. Provide copies of your proof of payment.

12. Advise of the present location of the subject vehicle.

13. Be able, if necessary; provide the alleged defective part for nondestructive testing. The part will be returned in the condition it is received in.

14. Advise if you're insured is a smoker, or a non smoker.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as they intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

If you have any questions, please call me at the number above.

Sincerely,

Diane R. Evans

Diane R. Evans

State Farm Insurance Companies®

Auto Subrogation Unit
P.O. Box 11930
Monroe, Louisiana 71211-1930
1-888-242-5470
Fax 1-818-410-7393

December 23, 2002

No OKLM
No CP
No VIN
11/5/07

ESIS/GM Claims
P.O. Box 300
Mail Code 482C20D71
Detroit, MI 48365-0300

RE: Claim Number: 18-0784-158
Date of Loss: November 9, 2002
Our Insured: [redacted]

RECEIVED
JAN 03 2003
ESIS-GM CLAIMS

Dear Sir:

This State Farm insured's vehicle, 1998 Oldsmobile Intrigue VIN 1G3WH52K2WF328833, was involved in a loss due to manufacturer defect. We settled a claim with our insured in the amount of $10,198.79, which includes our insured's deductible.

Our investigation revealed the cause of the loss was due to fire.

Enclosed is the documentation of State Farm's claim. We are holding the vehicle until we have concluded our claim with your company. You may contact me at the phone number below to make arrangements to inspect the vehicle.

Please consider this letter as our demand to General Motors for reimbursement of $10,198.79.

In order to assist you in evaluating and processing the subrogation claim we are asserting, we may provide nonpublic personal information about our customer. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process the subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

Sincerely,

Lisa Chain

Lisa Chain
Claim Representative
(800) 448-4525

State Farm Mutual Automobile Insurance Company

PS: GM Technical Service Bulletin #01-07-30-032

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

AUTO PAYMENTS

[redacted]

[redacted] policy number

date of loss
11-09-02

C denotes consolidated payment
E denotes EFT payment
P denotes previous date

	payment number	payee	total amount	issued	status
E	122076731K	[redacted]	208.00	12-04-02	PAID
	122075500J		50.00	11-26-02	PAID
	122778574J		9,679.63	11-19-02	PAID
	122386892J		30.00	11-15-02	PAID

Sanders

Preliminary Valuation Report
State Farm Insurance

Date: 11/18/02
Claim: 18-0784-15801TL
Policy:
Customer: [redacted]
Loss Date: 11/9/02
Deductible: $100
Payer Code:

Valuation ID: 18-0784-15801TL
Type of Loss: AD
Classification: Total Loss
Assessor:
Assessor ID:
Profile: State Farm
State:

Vehicle: 1998 Oldsmobile Intrigue 4D Sed 3.8L Inj 6 Cyl AO
VIN: 1G3WH52K2WF328833
Mileage: 60,948
Condition: Good

Type: Auto
License: FMT 987 LA
Color:

N.A.D.A.© SOUTHWESTERN VALUES
INTRIGUE-V6 SED 4D

Base Value	$8,850
Mileage Adjustment	No Adjustment
Alum/Alloy Wheels	$100
Without Power Brakes	No Adjust
Power Windows	Standard
Power Door Locks	Standard
Tilt Steering Wheel	Standard
Cruise Control	Standard
Electric Defogger	Standard
Without AM-FM Stereo	No Adjust
Total Retail Value	$8,950

Mitchell International Corporation warrants that this valuation is an accurate representation of the N.A.D.A.© value guide.

AVERAGE VEHICLE VALUE		$8,950.00
Taxable Adjustments		
Taxable Adjustments Total		$0.00
Pre-Tax Subtotal		$8,950.00
Post-Tax Subtotal		$8,950.00
Non-Taxable Adjustments		
Deductible	<$100.00>	
Non-Taxable Adjustments Total		<$100.00>
NET TOTAL		$8,850.00

Customer: [redacted]

Inspection Site: HOOD

Impact Points: Total Loss

Hood Bathtub -

8950
783 13
46 70

9779 63

Copyright © 1994-2002, Mitchell International. All Rights Reserved.

-100

9679 63

Use this space to explain or describe Equip[illegible] sories listed above and/or list and descr[illegible] onal Equipment/Accessories.

TOTAL LOSS SETTLEMENT

Method used to determine base price:
(Check one) ☒ Computerized Evaluation ☐ Comparable Vehicles ☐ Book Value

[redacted] Vendor Name: Valuenet Amount: 8950

Did you pay the computerized evaluation amount? ☐ Yes ☐ No

If no, explain: _____ Adjusted Amount: 8950

[redacted]

	Source & Telephone Number	Quote By	Date	Make & Model	Available	Price
1.					No	
2.					No	
3.					No	

Vehicle number(s) used to determine base price: ☐ 1. ☐ 2. ☐ 3.
Explain any adjustments for difference in mileage, equipment condition, prior damage, etc: _____ Adjusted Amount

[redacted]

Book(s) used: _____ Basic Book Price _____

List additions or deductions for equipment, mileage, etc, and prior damage:

_____ Adjusted Amount _____

Did you pay this amount? ☐ Yes ☐ No

If No, explain _____

Base Price	$	8950 00
Tax	+	783
Fees	+	46 25
Actual Cash Value	=	9779.63
Owner Retained Salvage	-	
Deductible	-	100.00
Lienholder Payoff	-	
Amount Paid Owner	$	9679.63
Date Settled		

Salvage Disposition		Purchaser:
Date Sold		Remarks: 11-14-22 # 9069232
Date Remittance Received		
High Salvage Bid	$	
Towing Expense	-	Disposition of Title:
Storage Expense	-	
Miscellaneous Expense	-	
Net Salvage Return	$	Date:

CLAIM REP. SIGNATURE

P.10

Claudnet

18-0784-158

KEITH'S TOWING SERVICE, INC.

P.O. Box 8573

MANDEVILLE, LOUISIANA 70470-8573

(985) [illegible]

24 - Hour Service

DATE	TIME	
11-10-02	9:25	

[redacted]

MILEAGE	SERVICE TIME	EXTRA PERSON
FINISH	FINISH	FINISH
START	START	START
TOTAL	TOTAL	TOTAL

YEAR	MAKE/MODEL/COLOR	DRIVE
98	Olds Intrigue Gray	60948
STATE	LICENSE	VIN
LA	EMT987	1G3WH52K2WF329939

- ☐ SLINGHOIST TOW
- ☐ WHEEL LIFT
- ☒ FLAT BED/RAMP
- ☐ START
- ☐ LOOK OUT
- ☐ FLAT TIRE
- ☐ OUT OF GAS
- ☐ WRECK
- ☐ RECOVERY
- ☐

SPECIAL EQUIPMENT

- ☐ SINGLE LINE WINCHING
- ☐ DUAL LINE WINCHING
- ☐ SNATCH BLOCKS
- ☐ SCOTCH BLOCKS
- ☐ DOLLY
- ☐

DESTINATION: Ward Chevrolet Driveton

REMARKS: C Kit 7281

[redacted]

MILEAGE CHARGE	
TOWING CHARGE	
LABOR MINUTES	
STORAGE CHARGE	
TOTAL	50.00

AUTHORIZED SIGNATURE

Road Service

141082

Paid 11/26/02

Rental Invoice

[redacted]

Rental Ag[illegible]r D520415 1408

[redacted]

Description	Rate	Amount
15 DAYS @	23.00	[illegible]
SALES TAX	6.75	[illegible]

Bill To:

STATE FARM-MANDEVILLE
ATTN: Ducote*Tina*
2681 N CAUSEWAY BLVD
MANDEVILLE LA 70448

RECEIVED
DEC 0 2 2002
NORTHSHORE SC

Contacted to pay
Pd 12-3 on
ok 501-1

Date Out 11/18/02 | Date In 11/25/02

[redacted]

DOB 2/15/56

Additional Driver

Name
NO OTHER DRIVER PERMITTED
Age | Driver License | State | Expires

TOTAL CHARGES	389.16
LESS AMOUNT RECEIVED	181.16
AMOUNT DUE	208.00

Color WHITE | [redacted] | P.O. #

Model 01 SL2 | Unit # GX2949 | Insured SANDER* TERRI*

Date of Loss 11/09/02 | Type of Loss INSURED

Type of Car OLDSINTRIG | Repair Shop HOOD CHEVROL

Billing Inquiries Call 985-893-0462 | Fed Tax ID # 43-1153490

Billing Information

Thank You For Choosing Enterprise

FOR ALL YOUR RENTAL NEEDS!
CALL 1 800 RENT A CAR

Please Return This Portion with Remittance

AMOUNT DUE ▶ 208.00

Remit to:

[redacted]

Paid by:

STATE FARM-MANDEVILLE
ATTN: Ducote*Tina*
2681 N CAUSEWAY BLVD
MANDEVILLE LA 70448

Customer#	Rental Agreement	Amount	GPSB
STF1408	D520415	208.00	1408

11/25

1998 INTRIGUE SEDAN
47U MEDIUM GREEN GRAY METALLIC /V6G
52B LIGHT BEIGE CLOTH
ORDER NO. D2N566/ A STOCK NO.
VIN 1G3 WH52 K2 WF328833

OLDSMOBILE D. SION
GENERAL MOTORS CORPORATION
920 TOWNSEND STREET
LANSING MI 48921-0001
VEHICLE INVOICE 3AD11949861

**********15*191908

M[illegible]L & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
3WH69 INTRIGUE SEDAN	20700.00	18940.50	INVOICE 10/23/97
AG1 6-WAY DRIVER PWR SEAT ADJUSTER	305.00	271.45	SHIPPED 10/23/97
AU0 KEYLESS REMOTE LOCK CONTROL SYS	150.00	133.50	EXP I/T 10/31/97
FE9 FEDERAL EMISSION EQUIPMENT	0.00	0.00	INT COM 10/31/97
K11 AIR FILTRATION SYSTEM	25.00	22.25	PRC EFF 10/22/97
L36 3800 SERIES II V6 ENGINE	0.00	0.00	KEYS LY14 LY14
1SA ***OTHER CONTENT INCLUDED***	0.00	0.00	WFP-S MTH OPT-2
MAP POCKETS IN FRONT AND REAR			BANK: GMAC - 039
DOORS AND IN FRONT SEAT BACKS			CHG-TO 19-190
SINGLE KEY SYSTEM			
SOLAR ABSORBING WINDSHIELD			SHIP WT: 3342
AND REAR WINDOW			HP: 34.7
2 FRONT AND 2 REAR CUP HOLDERS			MEMO 1059.00
47U MEDIUM GREEN GRAY METALLIC	N/C	N/C	
52B LIGHT BEIGE CLOTH	0.00	0.00	

TOTAL MODEL & OPTIONS	21180.00	19367.70	ACT 231 19282.30
DESTINATION CHARGE	550.00	550.00	H/B 261 635.40
DEALER ADVERTISING		211.80	ADV 65A 211.80
T[illegible]AL	21730.00	20129.50	PAY 310 20129.50
N[illegible]: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT		19183.60	

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

HOOD NORTHLAKE

REMIT TO GMAC NO. 039
VIN 1G3WH52K2WF328833
$ 20129.50 INV 3AD11949861
DUE 10/31/97 DEALER 19-190

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G3WH52K2WF328833

VEHICLE INFORMATION

Merchandising Model:	3WH69 - 1998 INTRIGUE SEDAN	Warranty Start Date:	01/19/1998
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	HOOD NORTHLAKE PO BOX 838 COVINGTON, LA 70434-0838 (985) 892-4663	Selling Source:	15 - OLDSMOBILE
		Site Code:	19190
		Business Associate Code:	114290

Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
00011	REAR SEAT SHOULDER BELTS	N/A	Open

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	01/19/1998	77 miles	1/19/2001	36077 miles
72/100000 SHEET METAL RUST-THROUGH	01/19/1998	77 miles	1/19/2004	100077 miles
36/36000 SHEET METAL CORROSION	01/19/1998	77 miles	1/19/2001	36077 miles
96/80000 PCM/CC EMISSIONS	01/19/1998	77 miles	1/19/2006	80077 miles
36/36000 FEDERAL EMISSIONS	01/19/1998	77 miles	1/19/2001	36077 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
02/09/2000	074271	#	Z7910 - 1-WAY SHUTTLE COURTESY TRANSPORTATION	29005 miles
02/09/2000	074271	#	N0110 - BATTERY REPLACE ONE	29005 miles
09/16/1999	070090	#	Z7910 - 1-WAY SHUTTLE COURTESY TRANSPORTATION	24048 miles
09/16/1999	070090	#	C3210 - R/F WIN MLD R&R/RPL	24048 miles
09/17/1998	059898	#	C0020 - WINDSHIELD GLASS RESEAL	11549 miles

09/17/1998	059898	#	Z7902 - 2-DAY COURTESY TRANSPORTATION	11549 miles
09/17/1998	059898	#	Z5001 - VIP FREIGHT/POSTAGE REIMBURESEMENT	11549 miles
07/15/1998	058181	#	B7820 - FRONT DOOR WINDOW FRAME - R&R OR REPLACE.	8143 miles
07/15/1998	058181	#	N2115 - L/F DR LCK SWCH RPL	8143 miles
06/09/1998	057124	#	H0042 - DISC PADS R&R/RPL	6280 miles
06/09/1998	057124	#	Z7910 - 1-WAY SHUTTLE COURTESY TRANSPORTATION	6280 miles
10/23/1997	A28833	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

VIN:	1G3WH52K2WF328833

CLAIM HISTORY

Repair Order Date:	02/09/2000	Repair Order Number:	074271	Odometer Reading:	29005 miles

Serviced By:	HOOD NORTHLAKE PO BOX 838 COVINGTON, LA 70434-0838 (985) 892-4663	Selling Source:	15 - OLDSMOBILE
		Site Code:	19190
		Business Associate Code:	114290

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
02/15/2000	39	01	#	Z7910 - 1-WAY SHUTTLE COURTESY TRANSPORTATION	N/A	N/A	N/A	$5.00	N
02/15/2000	39	02	#	N0110 - BATTERY REPLACE ONE	19001632 - BATTERY	E	N/A	$117.67	N

Repair Order Date:	09/16/1999	Repair Order Number:	070090	Odometer Reading:	24048 miles

Serviced By:	HOOD NORTHLAKE PO BOX 838 COVINGTON, LA 70434-0838 (985) 892-4663	Selling Source:	15 - OLDSMOBILE
		Site Code:	19190
		Business Associate Code:	114290

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/21/1999	996	01	#	Z7910 - 1-WAY SHUTTLE COURTESY TRANSPORTATION	N/A	N/A	N/A	$5.00	N
09/21/1999	996	02	#	C3210 - R/F WIN MLD R&R/RPL	N/A	N/A	N/A	$38.61	N

Repair Order Date:	09/17/1998	Repair Order Number:	059898	Odometer Reading:	11549 miles

Serviced By:	HOOD NORTHLAKE PO BOX 838 COVINGTON, LA 70434-0838	Selling Source:	15 - OLDSMOBILE
		Site Code:	19190

	(985) 892-4663	Business Associate Code:	114290

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
10/15/1998	898	01	#	C0020 - WINDSHIELD GLASS RESEAL	10409333 - CARPET	EP	N/A	$765.90	N
09/24/1998	892	02	#	Z7902 - 2-DAY COURTESY TRANSPORTATION	N/A	N/A	N/A	$60.00	N
09/24/1998	892	03	#	Z5001 - VIP FREIGHT/POSTAGE REIMBURESEMENT	N/A	N/A	N/A	$41.41	N

Repair Order Date:	07/15/1998	Repair Order Number:	058181	Odometer Reading:	8143 miles

Serviced By:	HOOD NORTHLAKE PO BOX 838 COVINGTON, LA 70434-0838 (985) 892-4663	Selling Source:	15 - OLDSMOBILE
		Site Code:	19190
		Business Associate Code:	114290

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
07/30/1998	876	01	#	B7820 - FRONT DOOR WINDOW FRAME - R&R OR REPLACE.	N/A	E	N/A	$37.94	N
07/23/1998	874	01	#	N2115 - L/F DR LCK SWCH RPL	10256583 - SW-DR/LK	N/A	N/A	$20.26	N

Repair Order Date:	06/09/1998	Repair Order Number:	057124	Odometer Reading:	6280 miles

Serviced By:	HOOD NORTHLAKE PO BOX 838 COVINGTON, LA 70434-0838 (985) 892-4663	Selling Source:	15 - OLDSMOBILE
		Site Code:	19190
		Business Associate Code:	114290

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
06/11/1998	862	01	#	H0042 - DISC PADS R&R/RPL	N/A	N/A	N/A	$54.19	N
06/11/1998	862	02	#	Z7910 - 1-WAY SHUTTLE COURTESY TRANSPORTATION	N/A	N/A	N/A	$5.00	N

Repair Order Date:	10/23/1997	Repair Order Number:	A28833	Odometer Reading:	0 miles

Serviced By:	HOOD NORTHLAKE PO BOX 838 COVINGTON, LA 70434-0838	Selling Source:	15 - OLDSMOBILE
		Site Code:	19190

	(985) 892-4663				Business Associate Code:		114290		
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
11/04/1997	744	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$73.79	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G3WH52K2WF328833

VEHICLE BUILD

Merchandising Model:	3WH69 - 1998 INTRIGUE SEDAN		
Gross Vehicle Weight Rating:	N/A	Order Number:	N/A
Build Date:	10/22/1997	Build Plant:	1WFW - FAIRFAX

OPTION CODES

AG1	AK5 - SEAT, INFLATABLE, DRIVER & PASS
AR9 - FRT BKT, DELUXE	AU0 - REMOTE ENTRY
C67 - AIR CONDITIONING	DG7 - DR/PASS REMOTE ELEC
DL5 - ROADSIDE SERVICE INFORMATION	FAI - FAIRFAX, KS, USA
FE1 - SOFT RIDE	FE9 - FEDERAL EMISSIONS
FE3 - TRANSAXLE FINAL DRIVE 3.05	IPB - INTERIOR DESIGN (PB)
JB9 - LIGHT WEIGHT, DISC/DISC	JL9 - ANTILOCK
K11 - AIR, COWL MOUNTED	K68 - GENERATOR
L36 - 3.8 LITRE V6 MFI	MX0 - 4-SPEED AUTOMATIC TRANSMISSION
M15 - AUTO 4 SPD, HMD, 4T65-E, ENHANC	NF2 - EMISSION SYSTEM, FEDERAL TIER 1
NK5 - STANDARD	PY0 - 16 X 6.5, ALUMINUM
QNX - P225/60R16/N BL R/PE ST TL AL2	R9R - SALES ITEM NO. 92
R9S - SALES ITEM NO. 93	UH8 - INSTRUMENT CLUSTER
UL0 - RADIO 2001-AM/FM, CASS	US6 - FIXED, PAINTED, RADIO
UX7 - EXTENDED RANGE SPEAKER DELETE	VH9 - OWNER INFO MAN
VK3 - FRT MOUNTING PKG	VM3 - CONSUMER, CONTAINS BPR IMP STAN
V73 - USA/CANADA	1SA - OPTION 01
1SZ - OPTION PACKAGE	47U - EXTERIOR, EURO RED (91)
52B - CLOTH, LT NEUTRAL (B) (96)	52I - LT NEUTRAL (I) (96)
6JT - COMPUTER SEL SUSP (6JT)	7JT - COMPUTER SEL SUSP (7JT)

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GM Vehicle Inquiry System
Vehicle Component

VIN:	1G3WH52K2WF328833

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BDB		Traceability:	0065586	
Date Scanned:	10/22/1997	Time Scanned:	20.39.00	Scan Station:	02

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	HYD		Traceability:	W84062897	
Date Scanned:	10/22/1997	Time Scanned:	18.17.00	Scan Station:	08

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	8TNB		Traceability:	26VZ	
Date Scanned:	10/22/1997	Time Scanned:	20.35.00	Scan Station:	03

Component Code:	65 - REAR AXLE ASSEMBLY				
Source Plant:	Y				
Part/Num Broadcast:	UD		Traceability:	100249029	
Date Scanned:	10/22/1997	Time Scanned:	22.39.00	Scan Station:	04

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN				
Part/Num Broadcast:	CJSR		Traceability:	37288EZB2	
Date Scanned:	10/22/1997	Time Scanned:	23.58.00	Scan Station:	05

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	I - INLAND				
Part/Num Broadcast:	2705		Traceability:	5R95BJS	
Date Scanned:	10/22/1997	Time Scanned:	18.23.00	Scan Station:	06

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	M - MORTON-THIOKOL				
Part/Num Broadcast:	7983		Traceability:	WTBEB38	
Date Scanned:	10/22/1997	Time Scanned:	18.06.00	Scan Station:	07

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	9711		Traceability:	772831DT7	
Date Scanned:	10/23/1997	Time Scanned:	07.37.00	Scan Station:	09

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1CZ		Traceability:	0520907	
Date Scanned:	10/16/1997	Time Scanned:	03.35.00	Scan Station:	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1AG		Traceability:	0659572	
Date Scanned:	10/22/1997	Time Scanned:	15.48.00	Scan Station:	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G3WH52K2WF328833

IN-SERVICE INFORMATION

In-Service Date:	01/19/1998	In-Service Type:	N/A

DELIVERY INFORMATION

Delivery Date:	01/19/1998	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	77 miles

Delivering Dealer:	HOOD NORTHLAKE PO BOX 838 COVINGTON, LA 70434-0838 (985) 892-4663	Delivery Selling Source:	15 - OLDSMOBILE
		Delivery Site Code:	19190
		Business Associate Code:	114290

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G3WH52K2WF328833

INVOICE INFORMATION

Invoice Date:	10/23/1997		
Site Address:	HOOD NORTHLAKE PO BOX 838 COVINGTON, LA 70434-0838 (985) 892-4663	Selling Source:	15 - OLDSMOBILE
		Site Code:	19190
		Business Associate Code:	114290

SHIP-TO INFORMATION

Ship-To Date:	11/15/1997		
Site Address:	HOOD NORTHLAKE PO BOX 838 COVINGTON, LA 70434-0838 (985) 892-4663	Selling Source:	15 - OLDSMOBILE
		Site Code:	19190
		Business Associate Code:	114290

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/INCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
01/30/2003 13:28

N: 1G3WH52K2WF328833 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR PREV. DEALER NUMBER	CAMPAIGN TYPE
	00011	OPEN	/ /		SAFETY

REAR SEAT SHOULDER BELTS

INQUIRY COMPLETE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

453216

Mariano Spalla
Claims Administrator
ESIS GM Central Claims

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3403
Facsimile 313.665.0911

January 10, 2003

State Farm Insurance
185 North Randall Road- Suite S
Batavia, IL 60510-9470

Your Claim Number:	13 7810 015 VIP
Your Insured:	[redacted]
Our File Number:	453216
Our Client:	General Motors Corporation
Date of Event:	7/23/02

Dear Ms. Edens:

We are the third-party administrators on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning that you sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

- Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals, as they may not be returned.
- A copy of the police and/or fire report.
- A statement from the operator of the vehicle, this should include events prior to and immediately following the incident.
- Advise if the vehicle owner and/or operator noted anything unusual about the vehicle prior to the incident. (Electrical / Mechanical):
- Provide copies of all maintenance (this is to include oil changes), warranty, and repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
- Advise if any accessories been added to the vehicle since the purchase? (Radio, Alarm, Telephone, Radar Detector, Equalizer, CD player) If applicable, provide copies of receipts and/or invoices for installation of said equipment.

State Farm Insurance Companies

December 27, 2002

No OMNI
No up
No DAI
SR 1/6/03

Claim Office
185 North Randall Road - Suite 8
Batavia, Illinois 60510-9470
Phone: (630) 406-5000
FAX# (630) 406-5036

ESIS/GM CLAIMS
Renaissance Center
Mail Code 482C20D711
PO Box 300
Detroit, MI 48265-3000
Attention: Marianne Spalla / Jenny Paris
CERTIFIED MAIL- RETURN RECEIPT REQUESTED

RECEIVED
JAN 06 2003
ESIS-GM CLAIMS UNIT

Our Claim Number:	13 7810 015 VIP
Our Insured:	[redacted]
Date of Loss:	7/23/02
Amount of Loss:	$10,881.94
Vehicle:	1998 Pontiac Bonneville
VIN:	1G2HX52K8W4212448
Mileage:	70,000
Loss Location:	Lynwood, IL
Your File:	unknown

Dear Marianne/ Jenny:

The above vehicle was involved in a fire loss. Damage to the vehicle resulted in a loss the amount of $10,881.94.

Our investigation indicates: Brief Facts: Driver went to start the vehicle, heard a boom or pop sound, like something blew up.

Cause of Loss: The fire originated within the engine compartment where a backfire condition occurred within the intake manifold and upon attempting to restart the vehicle, fuel was expelled upward & ignited with the fire extending causing the damage present. It is noted that there are a number of complaints with the NHTSA regarding fires involving this particular vehicle.

Please accept this letter as notice of a subrogation claim in the amount stated above. The vehicle is being held at a secured off-site location and is available for inspection by appointment only. The vehicle is being held at a secured off-site location and is available for inspection by appointment only. If you wish an inspection of the vehicle, please contact me to arrange an appointment or you may have your inspector contact John Kessler, our investigator directly at (630) 406-5035 to schedule the appointment. *There is no authorization to inspect this vehicle outside the presence of the State Farm representative.*

Sincerely,

Barbara Edens
Claim Representative/V.I.P. Subrogation
(630) 627 6550
FAX (630) 627 5674

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G2HX52K6W4212448

VEHICLE INFORMATION

Merchandising Model:	2HX69 - 1998 BONNEVILLE SE SEDAN	Warranty Start Date:	02/11/1998
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	BILL SULLIVAN PONTIAC, INC. 777 W DUNDEE RD ARLINGTON HEIGHTS, IL 60004-1416 (847) 392-6660	Selling Source:	16 - PONTIAC
		Site Code:	10480
		Business Associate Code:	116070

Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
98003	SPARK PLUG TIP EROSION CALIBRATION PCM REFLASH	N/A	Closed
98068	EMISSION LABEL ERROR	N/A	Closed

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	02/11/1998	37 miles	2/11/2001	36037 miles
72/100000 SHEET METAL RUST-THROUGH	02/11/1998	37 miles	2/11/2004	100037 miles
36/36000 SHEET METAL CORROSION	02/11/1998	37 miles	2/11/2001	36037 miles
96/80000 PCM/CC EMISSIONS	02/11/1998	37 miles	2/11/2006	80037 miles
36/36000 FEDERAL EMISSIONS	02/11/1998	37 miles	2/11/2001	36037 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
01/13/2001	141164	#	N0850 - RT FOG LAMP BULB RP	29561 miles
01/13/2001	141164	#	N0851 - LT FOG LAMP BULB RP	29561 miles
10/04/2000	186276	#	D1002 - A/C RESISTOR RPL	27406 miles
10/04/2000	186276	#	N0851 - LT FOG LAMP BULB RP	27406 miles

10/04/2000	186276	#	K7536 - INPUT CLUTCH R&R/RP	27406 miles
10/04/2000	186276	#	K5225 - FLR SHIFT CONTR RPL	27406 miles
10/04/2000	186276	#	A3330 - ONE ALUMINUM WHEELS - COLOR/CLEAR COAT	27406 miles
07/29/1999	164210	#	J4100 - GENERATOR ASSY RPL	16565 miles
07/29/1999	164210	#	L1020 - FUEL TANK CAP RPL	16565 miles
12/02/1998	153837	#	Z7910 - 1-WAY SHUTTLE COURTESY TRANSPORTATION	8721 miles
12/02/1998	153837	#	J4355 - SENSOR CRKSHAFT RPL	8721 miles
11/19/1998	153264	#	J6355 - POWERTRAIN CONTROLLER - REPROGRAM	8428 miles
11/19/1998	153264	#	L1020 - FUEL TANK CAP RPL	8428 miles
11/19/1998	153264	#	C2540 - INST CNTR PANEL RPL	8428 miles
11/19/1998	153264	#	V0125 - 98 PN,OD,BK C/H-MODELS SPARK PLUG CALIBRATION PCM REFLASH	8428 miles
11/19/1998	153264	#	Z7902 - 2-DAY COURTESY TRANSPORTATION	8428 miles
10/16/1997	A12448	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

VIN:	1G2HX52K6W4212448

CLAIM HISTORY

Repair Order Date:	01/13/2001	Repair Order Number:	141164	Odometer Reading:	29561 miles

Serviced By:	BILL STASEK CHEVROLET, INC. 700 W DUNDEE RD WHEELING, IL 60090-2606 (847) 537-7000	Selling Source:	13 - CHEVROLET
		Site Code:	11530
		Business Associate Code:	113241

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
01/19/2001	136	01	#	N0850 - RT FOG LAMP BULB RP	12450143 - BULB,FRT	N/A	N/A	$25.99	N
01/19/2001	136	02	#	N0851 - LT FOG LAMP BULB RP	12450143 - BULB,FRT	N/A	N/A	$25.99	N

Repair Order Date:	10/04/2000	Repair Order Number:	186276	Odometer Reading:	27406 miles

Serviced By:	BILL SULLIVAN PONTIAC, INC. 777 W DUNDEE RD ARLINGTON HEIGHTS, IL 60004-1416 (847) 392-6660	Selling Source:	16 - PONTIAC
		Site Code:	10480
		Business Associate Code:	116070

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
10/31/2000	113	01	#	N0851 - LT FOG LAMP BULB RP	16513886 - FOG LAMP	N/A	N/A	$81.06	N
10/20/2000	110	01	#	D1002 - A/C RESISTOR RPL	52456326 - RESISTOR	N/A	N/A	$73.25	N
10/20/2000	110	02	#	K7536 - INPUT CLUTCH R&R/RP	24202333 - PLATE,INP	N/A	N/A	$1003.72	N
10/20/2000	110	03	#	K5225 - FLR SHIFT CONTR RPL	25688698 - CONTASM	N/A	N/A	$128.75	N
10/20/2000	110	05	#	A3330 - ONE ALUMINUM WHEELS - COLOR/CLEAR COAT	N/A	N/A	N/A	$456.55	N

Repair Order Date:	07/29/1999	Repair Order Number:	164210	Odometer Reading:	16565 miles

Serviced By:	BILL SULLIVAN PONTIAC, INC. 777 W DUNDEE RD ARLINGTON HEIGHTS, IL 60004-1416 (847) 392-6660	Selling Source:	16 - PONTIAC
		Site Code:	10480
		Business Associate Code:	116070

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
08/03/1999	982	01	#	J4100 - GENERATOR ASSY RPL	10464076 - GENER REM	N/A	N/A	$199.39	N
08/03/1999	982	02	#	L1020 - FUEL TANK CAP RPL	22616285 - CAP	N/A	N/A	$19.87	N

Repair Order Date:	12/02/1998	Repair Order Number:	153837	Odometer Reading:	8721 miles

Serviced By:	BILL SULLIVAN PONTIAC, INC. 777 W DUNDEE RD ARLINGTON HEIGHTS, IL 60004-1416 (847) 392-6660	Selling Source:	16 - PONTIAC
		Site Code:	10480
		Business Associate Code:	116070

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
12/10/1998	914	01	#	Z7910 - 1-WAY SHUTTLE COURTESY TRANSPORTATION	N/A	N/A	N/A	$5.00	N
12/10/1998	914	02	#	J4355 - SENSOR CRKSHAFT RPL	10456161 - SEN ASM	E	N/A	$143.08	N

Repair Order Date:	11/19/1998	Repair Order Number:	153264	Odometer Reading:	8428 miles

Serviced By:	BILL SULLIVAN PONTIAC, INC. 777 W DUNDEE RD ARLINGTON HEIGHTS, IL 60004-1416 (847) 392-6660	Selling Source:	16 - PONTIAC
		Site Code:	10480
		Business Associate Code:	116070

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
12/03/1998	912	01	#	J6355 - POWERTRAIN CONTROLLER - REPROGRAM	N/A	N/A	N/A	$68.51	N
12/03/1998	912	02	#	L1020 - FUEL TANK CAP RPL	22612808	N/A	N/A	$19.62	N
12/03/1998	912	03	#	C2540 - INST CNTR PANEL RPL	25643282 - PANEL	N/A	N/A	$1273.73	N
				V0125 - 98 PN,OD,BK C/H-					

12/03/1998	912	04	#	MODELS SPARK PLUG CALIBRATION PCM REFLASH	N/A	N/A	N/A	$34.26	N
12/03/1998	912	05	#	Z7902 - 2-DAY COURTESY TRANSPORTATION	N/A	N/A	N/A	$60.00	N

Repair Order Date:	10/16/1997	**Repair Order Number:**	A12448	**Odometer Reading:**	0 miles
Serviced By:	ST. CHARLES PONTIAC-BUICK 2535 E MAIN SAINT CHARLES, IL 60174-2412 (630) 584-3900	**Selling Source:**	16 - PONTIAC		
		Site Code:	10069		
		Business Associate Code:	116098		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
10/28/1997	743	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$105.31	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G2HX52K6W4212448

VEHICLE BUILD

Merchandising Model:	2HX69 - 1998 BONNEVILLE SE SEDAN		
Gross Vehicle Weight Rating:	N/A	Order Number:	N/A
Build Date:	10/16/1997	Build Plant:	1W4H - ORION ASSEMBLY

OPTION CODES

AAA	AG1 - DRIVER 6WAY POWER
AK5 - SEAT, INFLATABLE, DRIVER & PASS	AP9 - CONVENIENCE
AS7 - FRT SPLIT	AT6 - PASS ST BK MAN RECLINER
AU0 - REMOTE ENTRY	A79 - FRT DR ST BK MAN RECLIN
A90 - LID, REM CONT ELEC RELEASE	C57 - FORCED AIR
C61 - ELECT AIR CONDITIONING	C97 - INTR, ILLUMINATED ENTRY
DG7 - DR/PASS REMOTE ELEC	DH6 - MIRRORS-VISOR, ILLUMINATED INCL
DK6 - ROOF CONSOLE	D55 - FRT COMPT, FLOOR
FE1 - SOFT RIDE	FE9 - FEDERAL EMISSIONS
FE3 - TRANSAXLE FINAL DRIVE 3.05	IHE - INTERIOR DESIGN (HE)
JM4 - ANTI-LOCK BRAKE SYSTEM	KG9 - 140 AMP
KP2 - RETAINED ACCESSORY POWER	L36 - 3.8 LITRE V6 MFI
MX0 - 4-SPEED AUTOMATIC TRANSMISSION	M15 - AUTO 4 SPD, HMD, 4T65-E, ENHANC
NF2 - EMISSION SYSTEM, FEDERAL TIER 1	NP5 - STEERING WHEEL- LEATHER WRAPPED
NV8 - POWER STEERING	NW9 - ELECTRONIC
ORN - ORION, MI, USA	PF5 - 16 X 7, ALUMINUM (LMA)
QNX - P225/60R16/N BL R/PE ST TL AL2	R7N - SALES ITEM NO. 39
R9D - COMMERCIAL CONQUEST DEMO	UB3 - INST, OIL, COOL TEMP, VOLTS, TR
UK3 - STEERING WHEEL, ACCESSORY	US7 - POWER ANTENNA
UT6 - AM/FM STEREO CASS,S/S	UV5 - SERVICE REMINDER

UW6 - 6, CUSTOM	VH9 - OWNER INFO MAN
VK3 - FRT MOUNTING PKG	VM4 - CONSUMER, CONTAINS BPR IMP STAN
V73 - USA/CANADA	1SC - UPFITTER EQUIP. GROUP - 1SC **
1SZ - OPTION PACKAGE	16U - BRIGHT WHITE
6KJ - COMPUTER SEL SUSP (6KJ)	7KJ - COMPUTER SEL SUSP (7KJ)
8RW - COMPUTER SEL SUSP (8RW)	9RW - COMPUTER SEL SUSP (9RW)
93E - CLOTH, VERY DK GRAY (E) (97) (C	93I - VERY DK GRAY (I) (97) (CLCD PON

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GM Vehicle Inquiry System
Vehicle Component

VIN:	1G2HX52K6W4212448

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BDC		Traceability:	0023097	
Date Scanned:	10/16/1997	Time Scanned:	09.59.00	Scan Station:	04

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	KKZ		Traceability:	YY0942817	
Date Scanned:	10/15/1997	Time Scanned:	22.28.00	Scan Station:	03

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	STPB		Traceability:	0ZXS	
Date Scanned:	10/16/1997	Time Scanned:	09.59.00	Scan Station:	04

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN				
Part/Num Broadcast:	CJUS		Traceability:	37279DSEL	
Date Scanned:	10/16/1997	Time Scanned:	13.52.00	Scan Station:	01

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	I - INLAND				
Part/Num Broadcast:	3111		Traceability:	5R92N68	
Date Scanned:	10/15/1997	Time Scanned:	22.28.00	Scan Station:	03

Component Code:	AD - IR-SENSOR-FORWARD				
Source Plant:	Z - BREED, MEXICO				
Part/Num Broadcast:	0959		Traceability:	E05805	
Date Scanned:	10/16/1997	Time Scanned:	12.09.00	Scan Station:	08

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	1 - INLAND				
Part/Num Broadcast:	8497		Traceability:	5282T0384	
Date Scanned:	10/16/1997	Time Scanned:	01.18.00	Scan Station:	02

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	9626		Traceability:	17282A5U6	
Date Scanned:	10/16/1997	Time Scanned:	14.52.00	Scan Station:	03

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1ZZ		Traceability:	0690421	
Date Scanned:	10/09/1997	Time Scanned:	03.03.00	Scan Station:	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1PP		Traceability:	1107352	
Date Scanned:	10/15/1997	Time Scanned:	20.52.00	Scan Station:	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G2HX52K6W4212448

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	02/11/1998	Delivery Type:	015 - RETAIL LEASE/INDIVIDUAL	Delivered Odometer:	37 miles

Delivering Dealer:	BILL SULLIVAN PONTIAC, INC. 777 W DUNDEE RD ARLINGTON HEIGHTS, IL 60004-1416 (847) 392-6660	Delivery Selling Source:	16 - PONTIAC
		Delivery Site Code:	10480
		Business Associate Code:	116070

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G2HX52K6W4212448

INVOICE INFORMATION

Invoice Date:	10/16/1997		
Site Address:	ST. CHARLES PONTIAC-BUICK 2535 E MAIN SAINT CHARLES, IL 60174-2412 (630) 584-3900	**Selling Source:**	16 - PONTIAC
		Site Code:	10069
		Business Associate Code:	116098

SHIP-TO INFORMATION

Ship-To Date:	10/24/1997		
Site Address:	ST. CHARLES PONTIAC-BUICK 2535 E MAIN SAINT CHARLES, IL 60174-2412 (630) 584-3900	**Selling Source:**	16 - PONTIAC
		Site Code:	10069
		Business Associate Code:	116098

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1998 BONNEVILLE SE SEDAN
16U PAINT, ARCTIC WHITE /V6G
93E DARK PEWTER CLOTH
ORDER NO. CFF936/ 2 STOCK NO.
VIN 1G2 HX52 K6 W4212448

PONTIAC/GM IVISION
GENERAL MOTORS CORPORATION
100 RENAISSANCE CENTER
DETROIT MI 48243-1003
VEHICLE INVOICE 2AD20405682

**********C5**********16*10069S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
2HX69 BONNEVILLE SE SEDAN	22390.00	20486.85	INVOICE 10/16/97
FE9 FEDERAL EMISSIONS	N/C	N/C	SHIPPED 10/16/97
L36 3.8 LITER 3800 SERIES II V-6	0.00	0.00	EXP I/T 10/20/97
MX0 TRANSMISSION, 4-SPEED AUTOMATIC	0.00	0.00	INT COM 10/20/97
NW9 TRACTION CONTROL, ELECTRONIC	175.00	155.75	PRC EFF 10/16/97
R7N P. C. N.	0.00	16.50	KEYS 30J8 49L3
US7 POWER ANTENNA	85.00	75.65	WFP-S QTR OPT-1
1SC OPTION GROUP - 1SC	2030.00	1806.70	BANK: GMAC - 154
* TRUNK STORAGE NET			CHG-TO 10-069
* ILLUMINATED ENTRY			
* AM/FM ETR STEREO RADIO W/CLOCK & CASS W/ AUTO REV.			SHIP WT: 3414
			HP: 34.7
* DECK LID RELEASE,REMOTE CNTRL			DAN: BONCH
* POWER MIRRORS			MEMO 1234.00
* POWER SEAT, DRIVER 6-WAY			
* MAGNASTEER VAR EFFRT PWR STRG			
* LH & RH LIGHTED VISOR VANITY MIRRORS			
* REMOTE KEYLESS ENTRY			
* TIRES, P225/60R16 TOURING			
* 16" ALUMINUM WHEELS			
* BUCKET SEATS W/CLOTH TRIM CONSOLE W/REAR HTR-A/C VENTS, AND INTERIOR ROOF CONSOLE			
* RADIO ENHANCEMENT PACKAGE INCLUDES LEATHER WRAPPED STEERING WHEEL WITH RADIO CONTROLS AND SIX SPEAKER SOUND			
16U PAINT, ARCTIC WHITE	0.00	0.00	
93E DARK PEWTER CLOTH	0.00	0.00	

TOTAL MODEL & OPTIONS	24680.00	22541.45	ACT 231	22406.05
DESTINATION CHARGE	605.00	605.00	H/B 261	740.40
DEALER ADVERTISING		246.80	ADV 65A	246.80
TOTAL	25285.00	23393.25	PAY 310	23393.25

MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT 22317.00

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

ST. CHARLES PONTIAC, INC.

REMIT TO GMAC NO. 154
VIN 1G2HX52K6W4212448
$ 23393.25 INV 2AD20405682
DUE 10/20/97 DEALER 10-069

1998 FLEETSIDE PICKUP-LS T
41U . ONYX BLACK /L4G
12H GRAPHITE DELUXE CLOTH
ORDER NO. 793RMP/TNS STOCK NO.
VIN 1GC CS14 47 WK256448

CHEVROLET [illegible]R DIVISION
GENERAL MO[illegible]S CORPORATION
100 RENAISSANCE CENTER
DETROIT MI 48265-1000
VEHICLE INVOICE 10D36367349

**********13*114368

[illegible]L & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
C[illegible]0603 FLEETSIDE PICKUP-LS TRIM	13289.00	12026.55	INVOICE 08/26/98
C5T 4200 LB GVW RATING	N/C	N/C	SHIPPED 08/26/98
C60 AIR CONDITIONING	805.00	692.30	EXP I/T 09/06/98
FE9 FEDERAL EMISSIONS	N/C	N/C	INT COM 09/08/98
GT5 REAR AXLE - 4.10 RATIO	N/C	N/C	PRC EFF 08/26/98
LN2 VORTEC 2200 SFI L4 ENGINE	0.00	0.00	KEYS C415 C415
M30 4 SPEED ELECTRONIC AUTOMATIC	1070.00	920.20	WFP-S QTR OPT-1
TRANSMISSION WITH OVERDRIVE			BANK: AMERICAN NA
QCE P205/75R 15 ALL SEAS BW TIRES	N/C	N/C	CHG-TO 11-436
R6V SPECIAL "BOW TIE" DISCOUNT	600.00-	516.00-	
1SH PREFERRED EQUIPMENT GROUP 1SH	402.00	345.72	SHIP WT: 3023
CONSISTS OF SAVINGS WITH			HP: 19.6
MINIMUM PURCHASE OF:			GVW: 4200
* LS DECOR			GVWF: 2500
* ALUMINUM WHEELS			GVWR: 2300
* AM/FM STEREO RADIO WITH			NTR: 1/2
SEEK/SCAN, CASSETTE AND CLOCK			DAN: AACAS
1SZ PREFERRED EQUIPMENT SAVINGS	200.00-	172.00-	MEMO 738.30
12H GRAPHITE DELUXE CLOTH	0.00	0.00	
41U ONYX BLACK	0.00	0.00	

[illegible]AL MODEL & OPTIONS	14766.00	13296.77	ACT 237 13363.79
[illegible]TINATION CHARGE	510.00	510.00	H/B 261 442.98
DEALER ADVERTISING		147.66	ADV 65A 147.66
TOTAL	15276.00	13954.43	PAY 310 13954.43
MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT		13312.11	

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

RON POSTMA CHEVROLET, INC.

/INCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
01/30/2003 13:35

N: 1G2HX52K6W4212448 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE
	98003	DEALER REPAIRED	1998/11/19	10480		EMISSION
SPARK PLUG TIP EROSION CALIBRATION PCM REFLASH						
	98068	MANUAL COMPLETE	2001/04/27			EMISSION
EMISSION LABEL ERROR						

INQUIRY COMPLETE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

State Farm Insurance Companies

Claim Office
155 North Randall Road - Suite 6
Batavia, Illinois 60510-9470
Phone: (630) 406-5000
FAX# (630) 406-5036

January 16, 2003

Insurance Auto Auctions
280 E Sullivan Rd
Aurora, Il 60505
Attention: Kevin Mitchell

Our Claim No: 13 7810 015 VIP
Our Insured: [redacted]
Vehicle: 1998 Pontiac Bonneville
Stock No: 02023153

Dear Kevin:

- Please fax a breakdown of all charges incurred to date.
- Please provide me with a written salvage quote for the above vehicle by completing the lower portion of this letter. Please sign where indicated and fax the completed salvage quote information back to me as soon as possible.
- **Please note the salvage quote should be based on visual inspection of the burned vehicle as it may be used as a protection bid when the salvage is released for sale.**
- *VEHICLE REMAINS ON HOLD.*

Sincerely,

Barbara Edens
Claim Specialist/VIP Subrogation
(630) 827-6550
(630) 827-5874 FAX

SALVAGE QUOTE: $ _____

x _____
Signature of person providing salvage quote

_____
DATE

State Farm Insurance Companies

Claim Office
185 North Randall Road - Suite S
Batavia, Illinois 60510-9470
Phone: (630) 406-6000
FAX# (630) 406-6036

January 16, 2003

ESIS/GM CLAIMS
Renaissance Center
Mail Code 482C20D711
PO Box 300
Detroit, MI 48265-3000
Attention: Marianne Spella
CERTIFIED MAIL- RETURN RECEIPT REQUESTED

Our Claim Number:	13 7810 015 VIP
Our Insured:	[redacted]
Date of Loss:	7/23/02
Amount of Loss:	$10,881.94
Vehicle:	1996 Pontiac Bonneville
VIN:	1G2HX52K6W4212448
Mileage:	70,000
Loss Location:	Lynwood, IL
Your File:	453218

RECEIVED
JAN 31 2003
ESIS-GM CLAIMS UNIT

Dear Marianne:

Enclosed please find our supporting subrogation materials and expert report with color photos.

I have requested the estimated salvage quote and will forward that when received.

Sincerely,

Barbara Edens
Claim Representative/V.I.P. Subrogation
(630) 627 8550
FAX (630) 627 5674
State Farm Mutual Insurance Co

In order to assist you in evaluating and processing the subrogation claim we are asserting, we may provide nonpublic personal information about our customer. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process the subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

August 29, 2002

IN RE: State Farm Claim No. 13-7810-015
H&A File No. 02-1935VF
[redacted]

HERNDON ASSOCIATES
Investigators/ Consultants
36135 Schoolcraft
Livonia, Michigan 48150
Fax: 734-591-0140
1 800 961-2909
walt@herndon-assoc.com
dan@herndon-assoc.com
P.O. Box 27
Boyne City, Michigan 49712
231 582-5543
Licensed in Michigan, Ohio, Illinois and Arizona
www.herndon-assoc.com

PREDICATION:

This report is predicated upon the request of Mr. John Kessler, State Farm Claims Investigator, Vehicle Investigation Program, to conduct an investigation into Leo H. Williams, with special reference to the fire loss of a 1998 Pontiac, Bonneville.

INSPECTION:

On August 21, 2002, this Investigator arrived at Insurance Auto Auction, in Aurora, Illinois, to conduct an investigation into the fire loss of a 1998 Pontiac, Bonneville.

Once at the scene, a close inspection provided the following information:

SEE ENCLOSED INVESTIGATION REPORT

Prior to leaving the scene, several 35mm color photographs were taken and are enclosed.

ORIGIN AND CAUSE INVESTIGATION:

On August 21, 2002 at 11:00 a.m., this Investigator arrived at Insurance Auto Auction in Aurora, Illinois to conduct an origin and cause investigation into the fire loss of a 1998 Pontiac, Bonneville, white in color, Vehicle Identification Number 1G2HX52K6W4212448. Upon arriving at the facility, the vehicle is brought forward and is identified by its Vehicle Identification Number found in the area of the windshield and dash.

Initial observations reveal evidence of a fire to have originated within the engine compartment, with the most severe damage present in the center to rear of the painted surface of the hood. The fire has further extended out the wheel wells, causing blistering to the painted surface of the left fender and right fender, further extending, causing heavy smoke staining and fire damage to the headlight assemblies and grille.

The fire has extended, breaching the bulkhead, entering the passenger compartment, causing the first stages of melting of the dashboard. The examination reveals heavy charring to the windshield.

At this time, entry is gained into the passenger compartment, where it is determined that the odometer is a digital odometer and no mileage could be ascertained. The examination further reveals that the fire has extended up along the windshield to the roof liner, causing drop down onto the seats. The examination of the passenger compartment reveals heavy smoke staining in the rear, with evidence of fire extension within the front passenger compartment. At this time, the passenger compartment is ruled out as being the origin or cause of the fire.

The examination is focused to the fuel tank, fill tube and fuel cap, which are intact with no evidence of any fuel leakage. The examination of the underside of the vehicle reveals no evidence of any fire damage.

Entry is now gained into the engine compartment, where the most severe damage present is on the upper portion of the engine, in the immediate area of the intake. The examination reveals the fire extends upward and outward from that location.

The investigation is now focused to the right front of the engine compartment, where the radiator reservoir has melted from the top down, there is surface burning to the upper portion of the battery, the cables are intact with fire exposure damage to the insulation. At this time, based upon the combustibles remaining, no evidence of any fire origin could be found.

The investigation is now focused to the front of the engine, where the lower radiator hose is intact, both cooling fans are present with the plastic shroud melted downward on top of the cooling fans. At this time, no evidence of any fire origin within this area could be found.

The investigation is now focused to the left front of the engine compartment, where plastics, wiring with insulation and the air filter element, as well as the upper radiator hose is present, ruling out any fire as having originated within this area.

The examination is now focused to the transmission cooler lines, which have pulled out of the fitting due to the cooling fan and plastic melting downward. The examination further reveals no evidence of any fire origin within this area.

The examination is now focused to the bulkhead, where plastic cowl remains, silencer pad remains at the bulkhead and the bank of relays reveal a substantial amount of combustibles remaining at the relays. The examination of the wiring within this area revealed no evidence of any electrical faulting.

The examination is now focused to the alternator, where combustibles remain at the connection of the alternator, and upon tracing the wiring, it is partially void of insulation until it reaches the area of the battery. The examination reveals the fire damage is exposure fire damage only.

The examination is now focused to the valve covers, where no evidence of any oil leakage could be found and attributed to the cause of the fire.

The examination is now focused to the upper portion of the engine, where the fuel lines have been totally consumed and the plastic intake has been consumed, as well. The examination reveals extensive melting to the cast aluminum, located above the exhaust system on the left or driver's side.

At this time, after completing the above inspection and examination, no evidence of any electrical failure could be found and attributed to the cause of the fire. Further, no evidence of any incendiary act could be found and attributed to the cause of the fire. The fire originates within the upper portion of the engine, in the immediate area of the intake and fuel lines, and at this time, the investigation continues.

AUTOMOBILE CLAIM SERVICE RECORD:

A review of the Automobile Claim Service Record indicates claim number 13-7810-01. The named insured is Lee H. and Pamela S. Williams of 4931 Crest Court, County Club Hills, Illinois. The date of loss is listed as July 23, 2002. Under principle damage, it indicates fire.

NICB VINASSIST:

A review of the NICB Vinassist indicates that the 1998 Pontiac, Bonneville SE is equipped with a 3.8 liter, V6, multiport fuel injected engine and was assembled in Orion, Michigan.

NATIONAL HIGHWAY TRAFFIC & SAFETY ADMINISTRATION:

A search of the National Highway Traffic and Safety Administration, Recall Database, did not produce any records pertaining to the vehicle in question. A further search of the Defect Investigations Database produced one record pertaining to engine compartment fires. The National Highway Traffic and Safety Administration action number is listed as PE02050.

A further search was conducted of the National Highway Traffic and Safety Administration, Complaints Database, which produced ODI 6900520, with a date of loss of December 1, 2001. In summary, it indicates consumer went to start vehicle, there was a loud pop noise and vehicle started smoking, fire in engine compartment. The claim number is 13-7560-177.

ODI 6900521 shows a date of failure as December 26, 2000. In summary, consumer attempted to start vehicle, it backfired and caught on fire in the engine area. Consumer states he heard an explosion under the hood when the vehicle was started and flames were coming out from under the vehicle. The claim number listed is 25-5472-210.

A review of ODI 6900522 shows a date of failure as May 1, 2000. In summary, vehicle was being jump started with an external battery pack and when cranked, there was an internal engine explosion, the manifold cover blew off and injector out. Claim number 35-W429-786.

ODI 6900523 shows a date of failure as January 9, 2001. The summary indicates intake manifold blew up and a fire started in the engine. Claim number 40-2468-798.

ODI 6900524 shows a date of failure as January 21, 2000. In summary, it indicates there was a crack in the intake valve, vehicle broke down and caught on fire when they attempted to start vehicle. Claim number 13-9723-630.

ODI 6900821 shows a date of failure as September 1, 2001. In summary, it indicates when the consumer started the vehicle, there was a loud pop and vehicle started smoking in engine compartment. Claim number 13-7560-177.

ODI 6900822 shows a date of failure as December 26, 2000. In summary, the consumer heard an explosion under the hood when the vehicle was started and flames were coming out from under the vehicle. Claim number 25-5472-210.

ALLDATA SYSTEM:

A search of the Alldata System produced a number of Technical Service Bulletins pertaining to 1998 Pontiac, Bonnevilles, equipped with 3.8 liter engines. A review of the Technical Service Bulletins did not reveal any pertained to the fire in question.

A review of the National Highway Traffic and Safety Administration, campaign number 96V116000 includes 1996 Pontiac, Bonnevilles, Oldsmobile 98 and 88's, Buick, Park Avenues, Rivieras, Regals, LeSabres and 1997 LeSabres. The recall is for a backfire condition that may occur during start-up, breaking the intake manifold and possibly causing a fire. It would appear that all engines involved have a K designation in the Vehicle Identification Number, which is the eighth character in the VIN.

INTERVIEW [redacted]

On August 19, 2002 at 4:20 p.m., Investigator Robert Persyn conducted an interview with Shawn [redacted], who is the primary driver of the vehicle in question. The vehicle is titled and insured to Lee and Pamela [redacted], who are the parents of Shawn [redacted]

The date and time of the discovery of the fire was July 23, 2002 at 10:00 p.m. and the location of the fire was 198th and Terrace in Lynwood, Illinois. Subsequently, a friend of the insured's son contacted 911 and the Lynwood Fire Department responded in under ten minutes and extinguished a fire involving the 1998 Pontiac, Bonneville. The vehicle in question is equipped with a 3.8 liter, V6 engine [redacted] The vehicle was purchased from Sunrise Chevrolet in [redacted]. At the time of the purchase, there was a three month, 3,000 mile warranty in effect and an extended warranty was obtained. Further questioning revealed that several months after the purchase in February or March of 2000, the [redacted] would not start. [redacted] paid for half the repairs, which were $800.00. The vehicle was serviced at a Pontiac dealership in Carverdale, Illinois.

When questioned regarding any service work performed on the vehicle, the insured's son indicated the front disc and brakes were done at Firestone in Matteson, Illinois.

At the time of the discovery of the fire, the fuel tank was approximately one-quarter full and [redacted] indicates he normally checks the fluid levels. The last person to have entered the engine

compartment would have been Shawn to change the oil, however, he does not recall the date. Oil changes are performed every 3,000 miles by Shawn, and in between oil changes, he does not have to add any other fluids. When questioned regarding any mechanical problems with the vehicle prior to the fire, he indicated the ABS brakes were slow in stopping, mostly on wet pavement. Further, he was not experiencing any electrical problems with the vehicle. Mileage at the time of the purchase was 37,000 miles, mileage at the time of the loss was 70,000 miles.

When questioned regarding receiving any recall notices, campaigns or correspondence from the manufacturer, the insured's son indicated they have received none.

Shawn was then questioned regarding adding any accessories to the vehicle since the purchase, and he indicated that he had replaced the [illegible] in. The insured's son went on to state that the vehicle is equipped with factory alarm system.

When questioned regarding whether the vehicle had ever been involved in an accident since ownership, he indicated it has not.

At the time of the discovery of the fire, the vehicle was trying to start, as it had been sitting idle overnight.

When questioned regarding what accessories were being operated prior to the fire, the insured's son indicated none, however, all accessories worked.

Prior to the discovery of the fire, the insured's friend, Lamont, indicates that he observed [illegible] and then flames ignited. Further questioning revealed that the vehicle [illegible] At the time of the discovery of the fire, no warning lights were illuminated, there were no changes on the gauges. Further, he did not detect any odors, however, when the vehicle turned over, he [illegible] from inside the engine compartment. The [illegible] The hood was closed, then opened to investigate the noise. All doors were closed and the driver's window was down.

In a short scenario, it was learned that the insured's son, Shawn, went to start the vehicle, heard a boom or pop sound, like something blew up. He opened the hood, removed the gray case (plastic box on top of the engine) and observed a broken gray piece inside, on top of the motor. At this time, he left the gray box off, went to start the car, and a friend, Lamont, was standing

outside and observed gasoline shoot up, then flames, and Shawn left the key in the ignition, possibly in the on position, the car did not start, he got out and tried to extinguish the fire. No one photographed the vehicle at the fire location and the firemen did not indicate any probable cause regarding the fire. The insured's son states he has no idea as to a cause of the fire.

As a result of the fire, no other vehicles or property was damaged, no other fire investigators have contacted the insured, and no items were removed from the vehicle at the fire scene. In regards to contents within the vehicle, the insured stated he had miscellaneous papers and they were removed after the fire, cleaning products and rags in the trunk.

CONCLUSION:

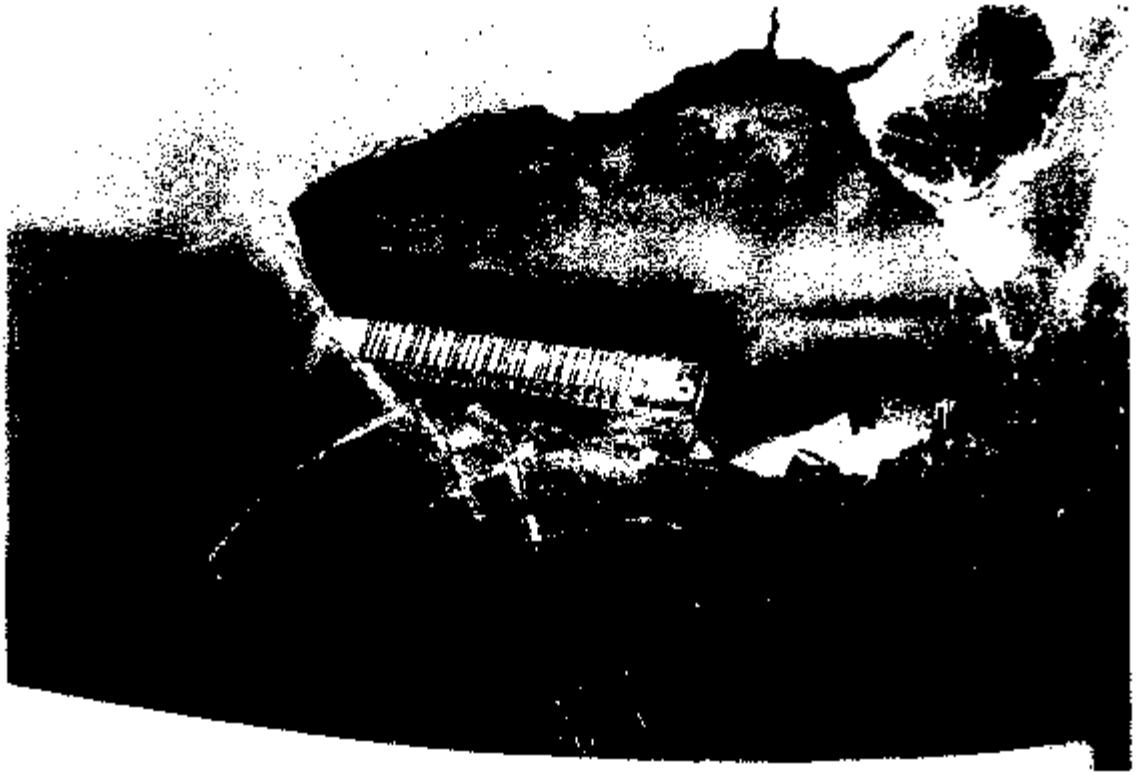
Having completed an examination of the vehicle, reviewed an interview with the insured's son, who was attempting to start the vehicle at the time of the fire, conducted research pertaining to the vehicle in question, and based upon all of the information known at the time of the preparation of this report, it is the opinion of this Investigator that the fire was accidental in nature. It is further the opinion of this Investigator that the fire originated within the engine compartment, where a backfire condition occurred within the intake manifold and subsequently, upon attempting to restart the vehicle, fuel was expelled upward, ignited with the fire extending, causing the damage present. The fire is deemed to be an accidental fire.

It should be noted that there are number of complaints with the National Highway Traffic and Safety Administration, regarding fires involving this particular vehicle and the fires [illegible] that upon removing the cover over the intake, a piece of the plastic was broken in the intake from attempting to start the vehicle and the prior [illegible].

At this time, all requests for services have been completed, we are closing our file and forwarding our report and photographs for your review.

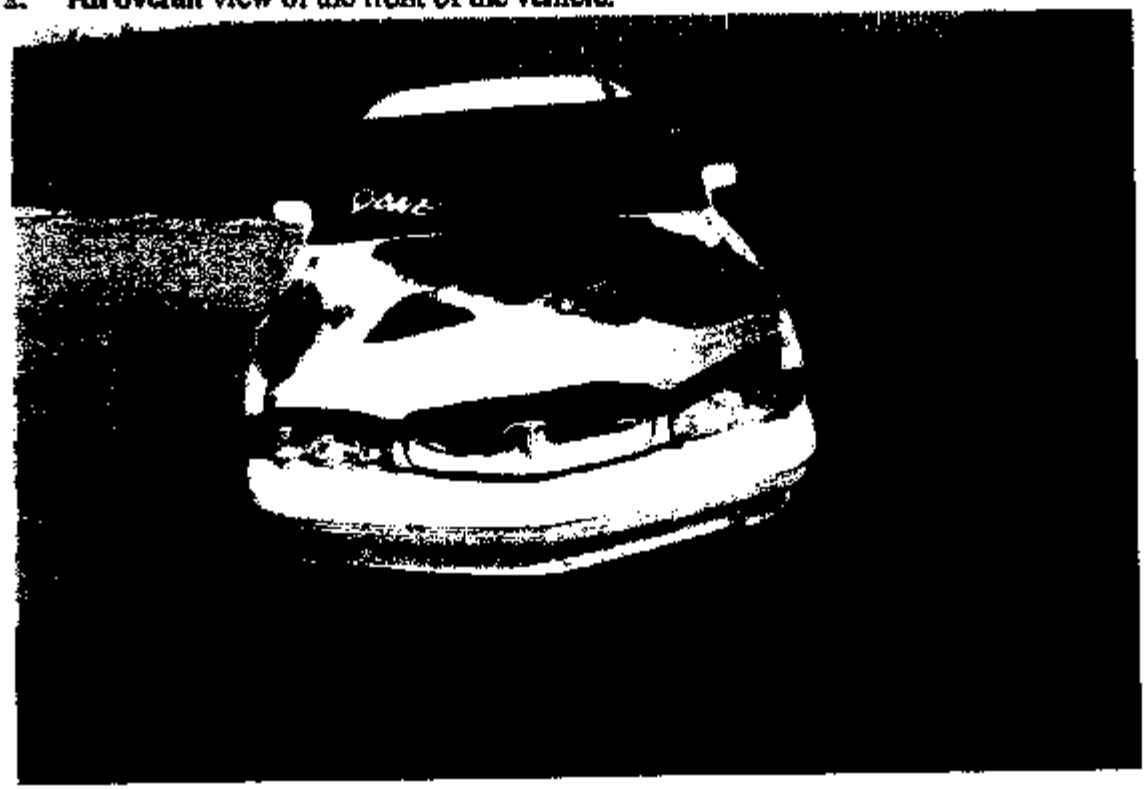
Walter O. Herndon, Jr.

WOH/jam



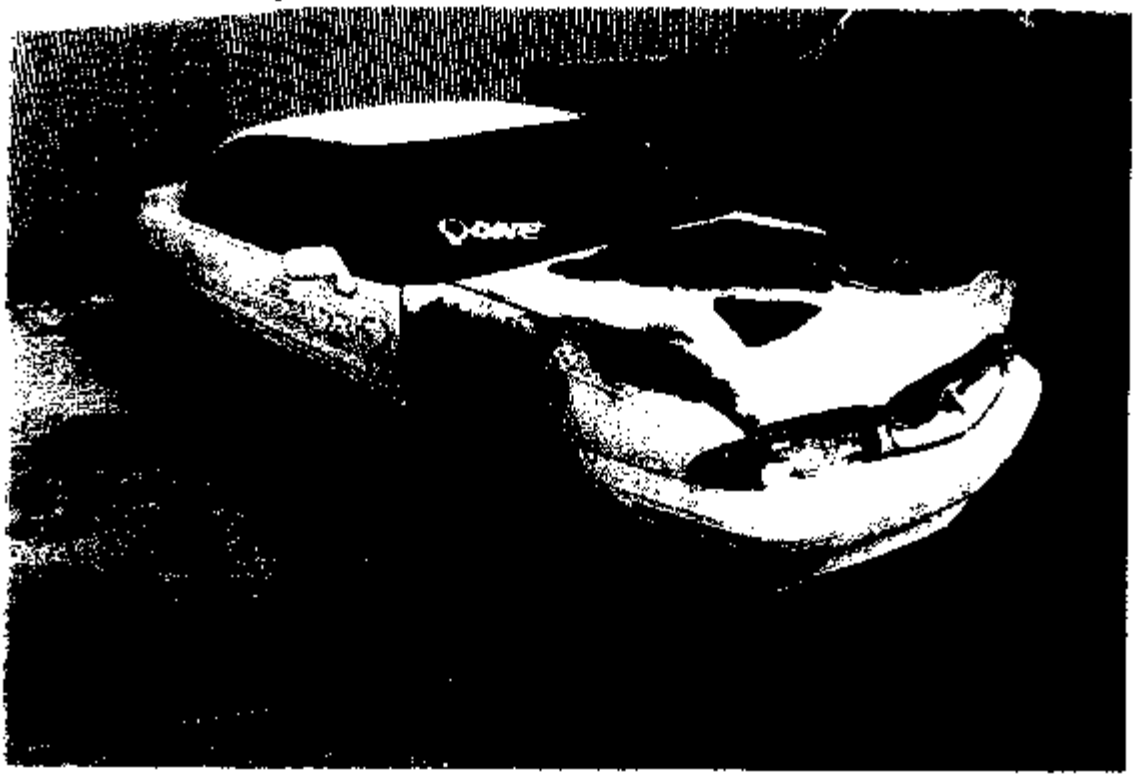
1. A view of the Vehicle Identification Number identifying the 1998 Pontiac, Bonneville.

2. An overall view of the front of the vehicle.



3. A view of fire damage to the painted surface of the hood.

4. A view of the right front.

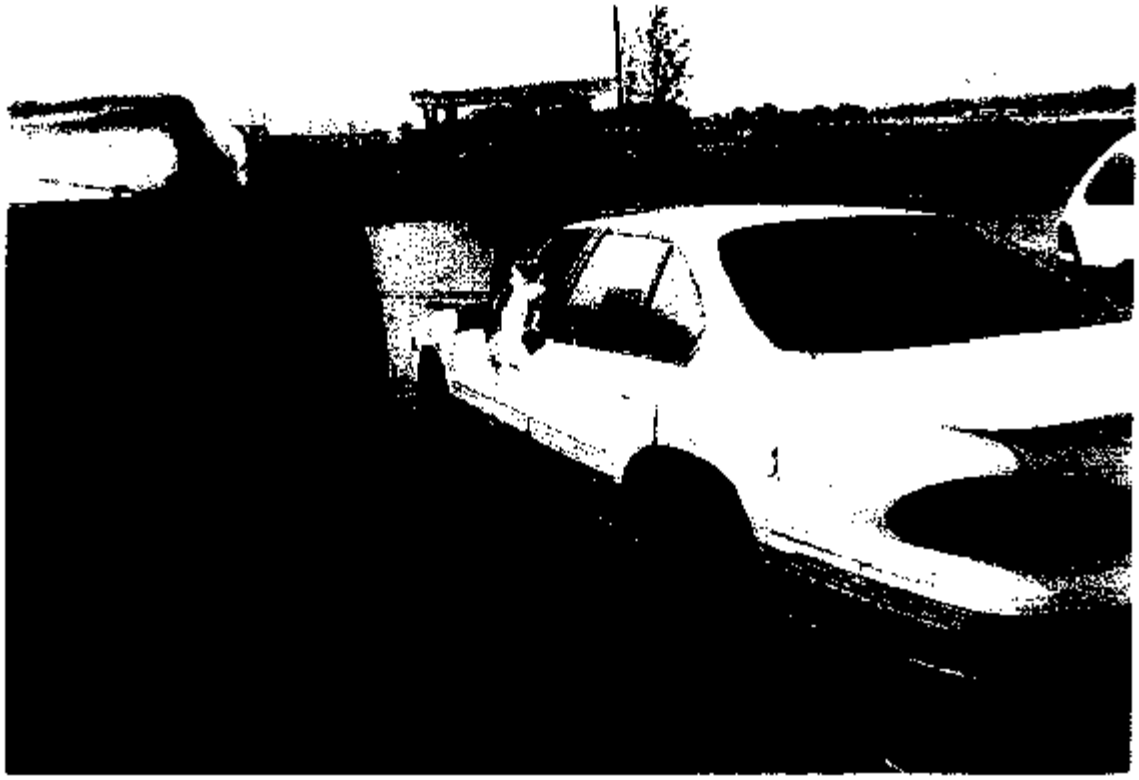


5. A view of the passenger's side.

6. A view of the right rear.

7. **An overall view of the rear.**

8. **A view of the left rear.**

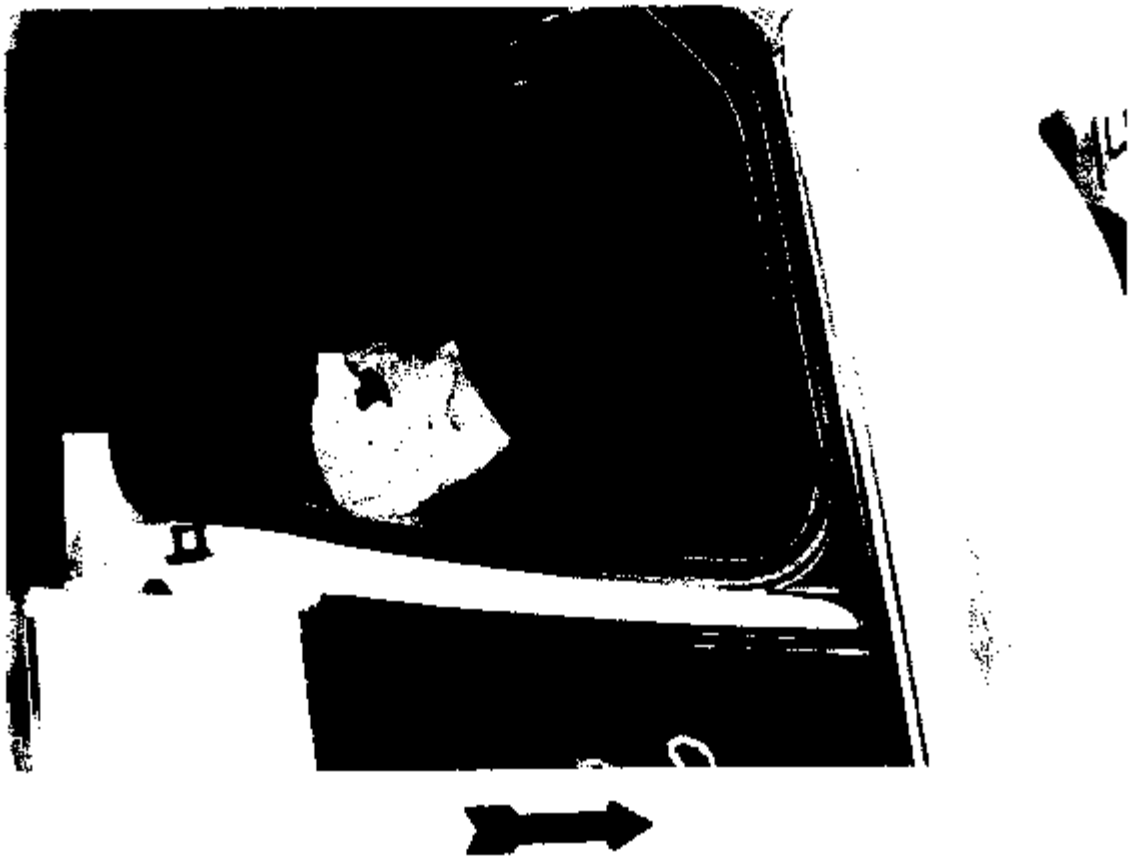


9. A view of the passenger's side.

10. A view of the left front.

11. A view of the front passenger compartment.

12. A view of the front seats.



13. A view of the rear seat.

14. A view of the rear seat from the passenger's side.

15. A view of the front passenger compartment from the passenger's side.

16. A view of fire damage to the dashboard when the fire penetrated the bulkhead.

17. An overall view of the engine compartment with areas where the hood insulation remains.

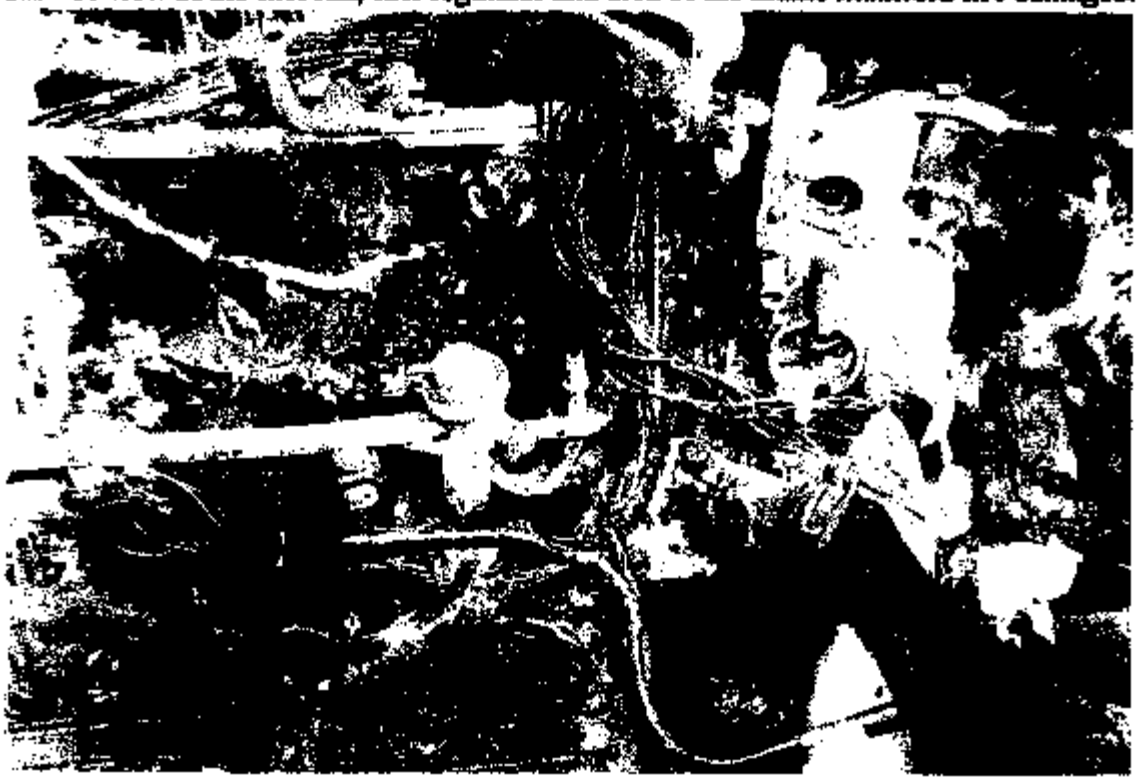
18. A view of the driver's side of the engine compartment.

19. A view of the engine compartment from the driver's side.

20. A view of the engine compartment with the hood insulation removed.

21. A view of the bulkhead from the driver's side.

22. A view of the fuel rail, fuel regulator and area of the intake manifold fire damaged.



23. A view of the fuel rail and fuel line connection and the remains of the intake manifold.

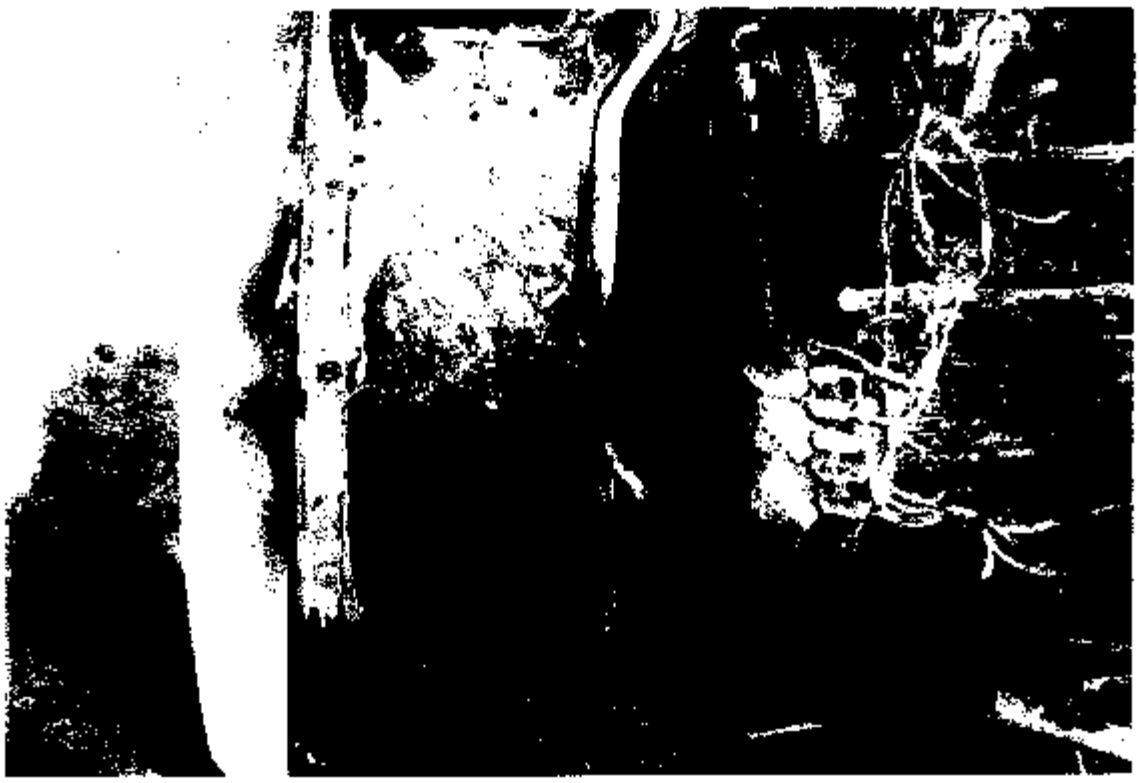
24. A view of cast aluminum melted, the exhaust manifold system, and upper radiator hose.

25. A view of the alternator.

26. A view of the remains of the bank of relays at the bulkhead.

27. Another view of the remains of the bank of relays at the bulkhead.

28. A view of fire damage to the interior painted surface of the hood.



29. A view of the battery and remains of a plastic reservoir.

30. A view of the plastic framing and cooling fans melted from the top down.

31. A view of the upper radiator hose.

32. A view of the bulkhead on the driver's side with rubber trim at the cowl still present.

33. A view of the brake booster with the brake fluid reservoir consumed.

34. A close-up view of the remains of the relays at the bulkhead to include silencer pad.

35. A view of the alternator from the passenger's side.

36. A view of an evidence tag placed on the vehicle.

LYNWOOD FIRE DEPARTME OPERATIONS REPORT

107 EAST GLENWOOD-DYER ROAD
LYNWOOD, ILLINOIS 60411

REPORT NO	DAY OR DAY OF WEEK	RECEIVED	ARRIVED	EN ROUTE	CLEARED	TOTAL TIME
445	Monday	2/23	2/23	2/28	2220	86

TYPE OF SITUATION FOUND

- STRUCTURE
- OUTSIDE OF STRUCTURE
- VEHICLE
- TRUCK/BROSH/GRASS
- REFUSE
- EMERGENCY MEDICAL CALL
- EXTRICATION
- SPILL/LEAK W/ NO FIRE
- POWER LINE DOWN
- ARCING/SHORT ELEC EQUIP
- LOCK-OUT
- UNAUTHORIZED BURNING
- SMOKE SCARE
- MAL/MIS FALSE ALARM
- SYSTEM MALFUNCTION
- UNINTENTIONAL

TYPE OF ACTION TAKEN

- EXTINGUISHMENT
- RESCUE ONLY
- INVESTIGATION ONLY
- REMOVE HAZARD
- STANDBY
- AMBULANCE SERVICE
- MOVE-UP

MUTUAL AID

- NONE
- RECEIVED
- GIVEN

MEDICAL REPORT NO.

FIXED PROPERTY USE

- NOT APPLICABLE
- 1- FAMILY DWELLING
- 2- FAMILY DWELLING
- 3-6 UNIT APT/TENANT/FLAT
- 7-30 UNIT APT/TENANT/FLAT
- 4-30 UNIT APT/TENANT/FLAT
- RESIDENT PARKING/GARAGE
- VACANT PROPERTY
- OPEN LAND/FIELD
- VACANT LOT
- RAILROAD RIGHT OF WAY
- LIMIT ACCESS/HIGHWAY
- PAVED PUBLIC STREET
- PAVED PRIVATE STREET/WAY
- UNPAVED ST/RD/PATH
- ENCLOSED PARKING AREA

IGNITION FACTOR

- UNDETERMINED
- INCENDIARY-NO CIVIL DISTB
- SUSPICIOUS-NO CIVIL DISTB
- ABANDONED MATERIAL
- BUDGET CIGR/OPEN FLAME
- CHILD PLAYING
- COMBUSTIBLE/TOO CLOSE HEAT
- PART FAILURE/LEAK/BREAK
- SHT CKT/GRND FAULT
- OTHER ELEC FAILURE
- LACK OF MAINTENANCE
- BACKFIRE
- UNATTENDED OPERATION

RECEIVED IN

[redacted]

1600	ENGINES	OTHER	SQUAD	CAD #	PUBLIC SAFETY #
1601 1607 1608 1609 1611 1612 1613 1614 1621 1622 1623 1624	1630 1640 1650 1660	DIVE 1635 BRUSH 1640	1200 1210 1220	17228	445

# FIRE PERSONNEL RESPONDED 9	# ENGINES RESPONDED 2	# AERIAL APPARATUS RESPONDED 0	# OTHER VEHICLES RESPONDED 1
NUMBER INCIDENT-RELATED INJ. FIRE SERVICE 0	NUMBER INCIDENT-RELATED INJ. OTHER 0	# INCIDENT RELATED FATALITIES FIRE SERVICE 0	# INCIDENT RELATED FATALITIES OTHER 0
OFFICER IN CHARGE 1811	WEATHER Clear	TEMPERATURE 80	WIND DIRECTION AND VELOCITY 0
MEMORIAL NAMES REPORT 1811	HOSE TRAVELED 5	PHOTO TAKEN YES ☐ NO ☒	MOBILE PHONE USED YES ☐ NO ☒

HOSE LINES USED / TOTAL FEET USED

- BOOSTER ☐
- 1-1/2" ☐
- 1-3/4" ☑ 200
- 2-1/2" ☑ 80
- 3" ☐
- 4-1/2" ☐
- 5" ☐

INSURANCE COMPANY

ADDITIONAL COMMENTS

[redacted]

98 Pontiac 4 door
IL-141-4096

WATER TYPE AND USAGE

- TANKER ☑
- HYDRANT ☑
- FOAM ☐

TOTAL GALLONS USED 500

RECEIVED IN
NOV 13 2002
BATAVIA
SUBROGATION

DS SIGNE INTAKEN 12 1810 CIV

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

ILLINOIS OFFICE
BLOOMINGTON, IL
NATTERSON 91-138 1259

BANK ONE NA 38-7544/444
CIRCLEVILLE, OH

1 01 243400 J
8/02/2002

[redacted]

CLAIM NO. 13-7810-015 LOSS DATE 7/23/2002

PAYMENT ON BEHALF OF [redacted]

EXACTLY TEN THOUSAND SIX HUNDRED THIRTY-ONE AND 94/100 DOLLARS $****10,631.94

Pay to the Order of AMERICREDIT FINANCIAL SERVICES
P.O.B. 99905
ARLINGTON TX 76096

AUTHORIZED SIGNATURE

[redacted]

MUST BE ENDORSED BY ALL PAYEES

This Million Dollar Angelica Warehouse and Receiving Guarantee.
By endorsing this payment for your services, you agree and do hereby of Quality any personal customer information obtained from us unless necessary for the services we requested.

PAY TO THE ORDER OF
WELLS FARGO BANK
FOR DEPOSIT ONLY
AMERICREDIT FINANCIAL SERVICES, INC.
DEPOSITORY ACCOUNT
4159 7014 99
0196 CLERK 21 0 3 5 5 4

WELLS FARGO
INDIV NO. 10
▶1020-000 254
0766384594 R

JAN W 07
[illegible]

[illegible]

PRE-LOSS CONDITION

INTERIOR: (Explain if other than average condition for year, make and model vehicle)	Above Avg	Avg	Below Avg
Seats:	☐	☒	☐
Carpets:	☐	☒	☐
Glass:	☐	☒	☐
Dash:	☐	☒	☐
Headliner:	☐	☒	☐
EXTERIOR: (Explain if other than average condition for year, make and model vehicle)			
Sheet Metal:	☐	☒	☐
Paint:	☐	☒	☐
Trim:	☐	☒	☐
MECHANICAL: (Explain if other than average condition for year, make and model vehicle)			
Engine:	☐	☒	☐
Transmission:	☐	☒	☐

PRIOR DAMAGE: ☐ Yes ☒ No Estimate Written: ☐ Yes ☒ No Amount _____ Damage Location: F

OVERALL CONDITION: ☐ Above Avg. ☒ Avg. ☐ Below Avg.

Salvage Will Be: ☐ Rebuilt ☒ Sold for parts ☐ Scrapped

cosey joyce — INSPECTED BY — 07/29/02 — DATE

TOTAL LOSS SETTLEMENT

Method used to determine base price: (Check one) ☐ Computerized Evaluation ☒ Comparable Vehicles ☐ Book Value

[redacted] Vendor Name: Valuemate Amount 10,025.00

Did you pay the computerized evaluation amount? ☐ Yes ☐ No If no, explain: _____

Adjusted Amount _____

[redacted]

	Source & Telephone Number	Quote By	Date	Make & Model	Available	Price
1.						
2.						
3.						

Vehicle number(s) used to determine base price: ☐ 1. ☐ 2. ☐ 3.

Explain any adjustments for difference in mileage, equipment condition, prior damage, etc: _____

Adjusted Amount _____

[redacted] Book(s) used: _____ Basic Book Price _____

List additions or deductions for equipment, mileage, etc, and prior damage: _____

Adjusted Amount _____

Did you pay this amount? ☐ Yes ☐ No If No, explain _____

Base Price	$	10,025.00
Tax	+	776.94
Fees	+	80.00
Actual Cash Value	=	10,881.94
Owner Retained Salvage	-	N/A
Deductible	-	250.00
Lienholder Payoff	-	14,557.37
Amount Paid Owner	$	-0-
Date Settled		7/31/02

10,631.94

CLAIMREP. SIGNATURE

Salvage Disposition — Purchaser: SALV # 02023153 Aurora

Date Sold		
Date Remittance Received		
High Salvage Bid	$	
Towing Expense	-	
Storage Expense	-	
Miscellaneous Expense	-	
Net Salvage Return	$	

Remarks: _____

Disposition of Title: _____

Date: _____

VEHICLE INSPECTION REPORT / TOTAL LOSS SETTLEMENT REPORT

Claim Number: 13-7810-01501	Claim Representative: MATTESON, IL CSO		Claim Unit: CN
[redacted]	Phone Number: ( ) -		FAX Number: [redacted]
	Loss Code:	Date of Loss: 7/23/02	Date Reported:
		Phone Number:	Towing: / Storage Per Day:

Comprehensive (Spec)

VEHICLE DESCRIPTION

Vehicle Description: 1996 Pontiac Bonneville SE 4D Sed		License Plate Number: 1414096	Expiration Date: / State: IL
VIN: 1G2HX52K6W4212446		Exterior Color: WHITE	Interior Color: GRAY
Drive Train: 3.8L Inj 6 Cyl AO	Tires: G.Y. EAGLR LS P225/60R16		
Mileage: 60,000	[X] Steel Belted [X] Radial [ ] W/W	% of Wear: LF 75 LR 75 RF 50 RR 50 SP 0	

EQUIPMENT / ACCESSORIES

DECOR / BODYSTYLE / TRIM

4-Door

CONVENIENCE OPTIONS

Alloy Wheels
Air Conditioning
Tilt Steering Wheel
Cruise Control
Defogger Rear
(R) Deep Tinted Glass
Spoiler
Center Console
Impact Strips
Passenger Side Air Bag
Power Remote Mirror
Driver Side Air Bag

POWER OPTIONS

Anti-Lock Brake System
Power Steering
Power Brakes
Power Windows
Power Door Locks
Automatic Trans.
Front Wheel Drive
Single Exhaust
V-6 Engine

ROOF OPTIONS

ELECTRONIC OPTIONS

AM / FM Stereo
Compact Disc Player
Equalizer

Use this space to explain or describe Equipment/Accessories listed above and/or list and describe additional Equipment/Accessories.
MILEAGE ESTIMATED AS THE ODOMETER WAS NOT ABLE TO BE READ. THE ENTIRE ENGINE COMPARTMENT APPEARS FROM WHAT I CAN SEE TO BE TOTALLY DEVASTATED. THE DASH AND INTERIOR HAS SUSTAINED MAJOR FIRE AND SMOKE DAMAGES. VIN & VM CONFIRMED. EXCELLENT SALVAGE POTENTIAL.

Valuation Report

Date: 7/29/02
Claim: 13-7810-01501
Policy:
Customer: [redacted]
Loss Date: 7/23/02
Deductible: $250
Payer Code:

Valuation ID: 13-7810-01501
Type of Loss: D
Classification: Total Loss
Assessor: JOYCE COSBY
Assessor ID: CJOK
Profile: State Farm
State: IL

Vehicle: 1998 Pontiac Bonneville SE 4D Sed 3.8L Inj 6 Cyl AO
VIN: 1G2HX52K5W4212448
Mileage: 60,000
Condition:

Type: Auto
Licenses: 1414096 IL
Color:

N.A.D.A.® GENERAL VALUES BONNEVILLE-V6 SED 4D SE		N.A.D.A.® GENERAL VALUES BONNEVILLE-V6 SED 4D SE	
Base Value	$9,800	Base Value	$9,800
Mileage Adjustment	No Adjustment	Mileage Adjustment	No Adjustment
Alum/Alloy Wheels	$150	Alum/Alloy Wheels	$150
Power Brakes	Standard	Power Brakes	Standard
Power Windows	Standard	Power Windows	Standard
Power Door Locks	Standard	Power Door Locks	Standard
Power Seats	Standard	Power Seats	Standard
Tilt Steering Wheel	Standard	Tilt Steering Wheel	Standard
Cruise Control	Standard	Cruise Control	Standard
Electric Defogger	Standard	Electric Defogger	Standard
AM-FM Stereo	Standard	AM-FM Stereo	Standard
Compact Disc Player	$75	Compact Disc Player	$75
Total Retail Value	$10,025	Total Retail Value	$10,025

Mitchell International Corporation warrants that this valuation is an accurate representation of the N.A.D.A.® value guide.

AVERAGE BOOK VALUE		$10,025.00
Taxable Adjustments		
Taxable Adjustments Total		$0.00
Pre-Tax Subtotal		$10,025.00
Post-Tax Subtotal		$10,025.00
Non-Taxable Adjustments		
Deductible	<$250.00>	
Non-Taxable Adjustments Total		<$250.00>
NET TOTAL		$9,775.00

Remarks:
VEHICLE INSPECTED IN A VACANT LOT

Customer: [redacted]
: [redacted]
: CHERRY CRB HLS, IL 60478-4463

Inspection Site: 12315 S LOWE

Date: 7/29/02 12:25:45 pm
Estimate ID: 13-7810-01501
Estimate Version: 0
Committed
Profile ID: PCP

State Farm Insurance Co.
1400 South Arthur Avenue Chicago, IL 60608
(773) 838-2000
Fax: (773) 838-2001

ON THE QUESTIONS REGARDING THIS ESTIMATE PLEASE CONTACT THE INSURANCE CLAIMS REPRESENTATIVE.

Damage Assessed By: joyce casey Claim Rep: [illegible], IL CRO

Condition Code:
Date of Loss: 7/23/02 Type of Loss: Comprehensive (Theft)
Accident Date: Arrival Date:
Payee:
Claim Rep:
Policy No: Claim Number: 13-7810-01501
Deductible: 250.00
File Number:
Owner:
Insured:
Claimant:
Address:
Telephone:

[redacted]

Mitchell Service: [illegible]

Description: 1998 Pontiac Bonneville SE Vehicle Production Date: /
Body Style: 4D Sed Drive Train: 3.8L Inj 6 Cyl 3G
VIN: [illegible]
License: [illegible] IL Mileage: 80,000
Obs/Air: A Repair Code: [illegible]

Color: WHITE
Options: Anti-Lock Brake Sys. (ABS),Alum/Alloy Wheels,Air Conditioning,Power Steering, Power Brakes,Power Windows,Power Door Locks,Tilt Steering Wheel,Cruise Control, Electric Defogger,AM-FM Stereo,Compact Disc Player-Single,Automatic transmission,Deep Tinted Glass,Spoiler,Power Driver Seat,Center Console,Bumper Impact Strips,Passenger Front Air Bag,Power Remote Mirror,Front Wheel Drive,

ESTIMATE RECALL NUMBER: 7/29/02 12:25:43 13-7810-01501
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Ultramate Version: 4.8.010 All Rights Reserved

Date: 7/29/02 12:25:45 pm
Estimate ID: 13-7810-01501
Estimate Version: 0
Committed
Profile ID: PCP

Single Exhaust,V6 Engine,4-Door,Driver Front Air Bag,Equalizer

Line Item	Entry Number	Labor Type	Op	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units	GHG Unit
1	[illegible]	[illegible]	[illegible]	[illegible]			[illegible]	

* - Judgment Item

Supplier Information Section:

Prior Damage

Remarks:
VEHICLE INSPECTED IN A VACANT LOT. VENDOR'S MILEAGE DETERMINED AS THE ODOMETER WAS NOT SEEN TO BE READ.

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals
Body	0.0	35.00	0.00	0.00	0.00
Refinish	0.0	35.00	0.00	0.00	0.00
Glass	0.0	35.00	0.00	0.00	0.00
Mechanical	0.0	35.00	0.00	0.00	0.00
Frame	0.0	35.00	0.00	0.00	0.00
Taxable Labor					
Labor Tax		@ 0.000			0.00
Non-Taxable Labor					
Labor Summary	0.0				0.00

II. Part Replacement Summary		Amount
Taxable Parts		0.00
Parts Adjustments		0.00
Glass Adjustments	@ -50.000	0.00
Sales Tax	@ 0.750	
	@ 0.750	
Non-Taxable Parts		
Parts Adjustments		0.00
Glass Adjustments	@ -50.000	0.00
Total Replacement Parts Amount		0.00

Taxable Costs

Sales Tax 4 8.750 0.00

Insurance Deductible 250.00
Betterment 0.00
Appearance Allowance 0.00

ESTIMATE DETAIL SUMMARY: 7/29/02 12:25:43 13-7810-01501

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Date: 7/29/02 12:25:45 pm
Estimate ID: 13-7810-01501
Estimate Version: 0
Committed
Profile ID: POP

Related Prior Damage 0.00

Subtotal of Adjustments Amounts Gross Total

Customer Responsibility 0.00

Non-Taxable Costs

Total Additional Costs 0.00

I.	Total Labor:	0.00
II.	Total Replacement Parts:	0.00
III.	Total Additional Costs:	0.00
	Gross Total:	0.00
IV.	Total Adjustments:	0.00
	Net Total:	0.00

Related Prior Damage

Labor Subtotals	Units	Rate	Totals
RL-Body	0.0	38.00	0.00
RL-Refinish	0.0	38.00	0.00
RL Taxable Labor			0.00
GST - E Tax	0	0.000	0.00
Labor Tax	4	0.000	0.00
Labor Tax			0.00
RL-Non-Taxable Labor			0.00

Related Prior Damage Labor Summary 0.0 0.00

Part Replacement Summary			Amount
RL-Taxable Parts			0.00
GST - E Tax	0	0.000	0.00
Sales Tax	4	8.750	0.00
Sales Tax	4	8.750	0.00
RL-Non-Taxable Parts			0.00

Related Prior Damage Parts Summary 0.00

Related Prior-Total Labor: 0.00

ESTIMATE DETAIL SUMMARY: 7/29/02 12:25:43 13-7810-01501

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Date: 7/29/02 12:25:45 pm
Estimate ID: 13-7810-01501
Estimate Version: 0
Committed
Profile ID: POP

Related Prior-Total Replacement Parts: 0.00
Related Prior-Damage Total: 0.00

Unrelated Prior Damage

Labor Subtotals	Units	Rate	Totals
UN-Body	0.0	38.00	0.00
UN-Refinish	0.0	38.00	0.00
UN-Taxable Labor			0.00
GST - E Tax	0	0.000	0.00
Labor Tax	0	0.000	0.00
Labor Tax	0	0.000	0.00
UN-Non-Taxable Labor			0.00

Unrelated Prior Damage Labor Summary 0.0 0.00

Part Replacement Summary			Amount
UN-Taxable Parts			0.00
GST - E Tax	0	0.000	0.00
Sales Tax	0	8.750	0.00
Sales Tax	0	8.750	0.00
UN-Non-Taxable Parts			0.00

Unrelated Prior-Total Labor: 0.00
Unrelated Prior-Total Replacement Parts: 0.00
Unrelated Prior-Damage Total: 0.00*

* Total does not include overlap or labor adjustments

Point(s) of Impact
16 Non-Collision (N)

ENTERPRISE RECALL MANAGER: 7/29/02 12:25:43 13-7810-01501
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Date: 7/29/02 12:25:45 pm
Estimate ID: 13-7810-01501
Estimate Version: 0
Committed
Profile ID: PCP

Alternate CEO:
Address:
Telephone:
Fax Phone:

Body Shop: [illegible] 12215 S 1000 [illegible] 107
Address:
Telephone:
Fax Phone:
State Lic. No:

Inspection Site: 12215 S 1000
Address:
Inspection Date: 7/29/02

Company Code:

Drop Off Date:
Promise Date:
Pick Up Date:

Repair Dates:
Start Date:
Completion Date:

Is Vehicle Drivable (Y/N)?:
Assisted With Rental (Y/N)?:

[illegible] incidental air bag deployment is possible. Personal injury may result. Avoid area near steering wheel and instrument panel even if air bags have deployed. Dual-stage air bag modules may be present that could contain a undeployed stage. When disposing of a deployed dual-stage air bag, always treat it as a "live" module. See appropriate MITSUBISHI AIR BAG SERVICE & REPAIR MANUAL, or OEM information.

****
**
THIS IS NOT AN AUTHORIZATION TO REPAIR. ALL SUPPLEMENTS REQUIRE
PRIOR APPROVAL BY A STATE FARM CLAIM REPRESENTATIVE.
****

NOTICE: REPAIRS TO THIS VEHICLE MAY REQUIRE SUBSTITUTE
VEHICLE RENTALS AS RECOMMENDED BY THE MANUFACTURER.

ILLINOIS LAW REQUIRES THAT VEHICLE REPAIRERS MUST BE
LICENSED IN ACCORDANCE WITH SECTION 5-901 OF THE
ILLINOIS VEHICLE CODE.

ENTERPRISE RECALL MANAGER: 7/29/02 12:25:43 13-7810-01501
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Date: 7/29/02 12:25:45 pm
Estimate ID: 13-7810-01501
Estimate Version: 0
Committed
Profile ID: PCP

****
****

State Farm Mutual Automobile Insurance Company
State Farm Fire and Casualty Company
State Farm County Mutual Insurance Company of Texas
State Farm Indemnity Company

AUG 06 2002

Claim Number 13-7810-015 JS

AFFIDAVIT OF VEHICLE FIRE

1. Name [redacted]

Address [redacted]

Date of Birth 01/02/78 Marital Status: ☐ Married ☑ Single No. of Dependents 0

Social Security No. 326-80-6773 (Optional) Driver's License No. [redacted]

Occupation TECHNICAL SUPPORT ENGINEER

Employer's Name X

Address _____ Phone _____

2. Date of Fire _____ Time _____ ☐ A.M. ☑ P.M.

Make of Vehicle PONTIAC Year 98 Model BONNEVILLE Body Type 4 DR. Color WHITE

Vehicle ID # 1G2HX52K1W4212448 License Plate # 141 4096 State IL

Certificate of Title # _____ If none, why? CAR IS NOT PAID FOR

Number of cylinders 6 H.P or C.I. or (Liter) 3.8 Odometer reading 72,XXX

Was vehicle locked? ☐ Yes ☑ No Were windows rolled up? ☑ Yes ☐ No ALL BUT DRIVER

When did you last see your vehicle? Date 07/23/02 Time _____ ☐ A.M. ☑ P.M.

Specific location where vehicle burned 19638 TERRACE AVE. LYNWOOD IL.

Reason vehicle was left at this location VISITING A FRIEND

[redacted]

When was the fire discovered? Date 07/23/02 Time 9:XX ☐ A.M. ☑ P.M.

Who made the discovery? [redacted]

When was fire reported to fire department? Date 07/23/02 Time 9:XX ☐ A.M. ☑ P.M.

Name and Location of Fire Station LYNWOOD FIRE DEPT. GLENWOOD DYER RD.

Describe fire (where, color of smoke, cause): ENGINE CAUGHT ON FIRE & [redacted] CAME FROM UP UNDER THE HOOD

Was vehicle being driven? ☐ Yes ☑ No Describe exactly what happened prior to noticing smoke or fire (electrical or mechanical malfunction): I TRIED TO START IT & IT CAUGHT ON FI

Were you carrying a container of flammable liquid in the vehicle at the time of fire? ☐ Yes ☑ No

If yes, give type of liquid _____, amount _____, size and type of container _____ Location of container at time of fire _____

6. Date car purchased 8-21-01 ☐ New ☑ Used Purchase price $ _____

Trade-in — Allowance —

Seller Dealer/Individual Name and Address SUNRISE CHEVROLET

How did you learn the car was for sale? _____

How was the car paid for? ☐ Cash ☐ Check

If financed, name and address of finance company AMERI CREDIT
P.O. BOX 78143 PHOENIX AZ. 85062-8143

Account # [redacted] Balance Due $ _____ Loan Terms _____ Months 60

Date of last loan payment made 5/02

Is account past due? ☑ Yes ☐ No How long? 2 months

Are keys in your possession? ☑ Yes ☐ No Ignition key # _____ Trunk key # —

Do you have other theft insurance? ☐ Yes ☑ No Policy # —

Name of insurance company —

Was this a rebuilt wreck? ☐ Yes ☐ No If yes, name of rebuilder _____

Was it a recovered theft? ☐ Yes ☐ No If yes, date of theft _____

7. Amount for which you are making claim $ _____

8. Are the answers you have given true to the best of your knowledge and belief? ☑ Yes ☐ No

Witness _____ Policyholder [redacted]

Address _____

SUBSCRIBED AND SWORN TO BEFORE ME this 5th day of August 2002
in Country Club Hills Illinois County, Cook
Notary Public Tiffany Watkins My commission expires July 5, 2004

OFFICIAL SEAL
TIFFANY WATKINS
NOTARY PUBLIC STATE OF ILLINOIS
MY COMMISSION EXPIRES JULY 5,2004

State Farm Insurance Companies

February 19, 2003

Claim Office
165 North Randall Road - Suite S
Batavia, Illinois 60510-9470
Phone: (630) 406-5000
FAX# (630) 406-5036

ESIS/GM CLAIMS
Renaissance Center
Mail Code 482C20D711
PO Box 300
Detroit, MI 48265-3000
Attention: Marianne Spalla
CERTIFIED MAIL - RETURN RECEIPT REQUESTED

Our Claim Number:	13 7810 015 VIP
Our Insured:	[redacted]
Date of Loss:	7/23/02
Amount of Loss:	$10,861.94
Vehicle:	1998 Pontiac Bonneville
VIN:	1G2HX52K8W4212448
Mileage:	70,000
Loss Location:	Lynwood, IL
Your File:	453216

RECEIVED
FEB 2 7 2003
ESIS-GM CLAIMS UNIT

Dear Marianne:

Enclosed please find the estimated salvage quote of $100-$150.

Sincerely,

Barbara Edens
Claim Representative/V.I.P. Subrogation
(630) 627 5550
FAX (630) 627 5674
State Farm Mutual Insurance Co

PRIVILEGED MATERIAL REDACTED

State Farm Insurance Companies

January 10, 2003

Claim Office
105 North Randall Road - Suite 6
Batavia, Illinois 60510-0470
Phone: (630) 406-8000
FAX: (630) 406-6000

Insurance Auto Auctions
280 E Sullivan Rd
Aurora, Il 60505
Attention: Kevin Mitchell

m No: 18 7910 016 VP
[redacted]
1998 Pontiac Bonneville
02023193

[redacted]

fax a breakdown of all charges incurred to date.

provide me with a written salvage quote for the above vehicle by completing the tion of this letter. Please sign where indicated and fax the completed salvage ormation back to me as soon as possible.

ite the salvage quote should be based on visual inspection of the burned It may be used as a protection bid when the salvage is released for sale.

REMAINS ON HOLD

Adjuster Tow 150
Adjuster Storage 120
Adjuster Other 640
IAA Storage 65
IAA Tow 48

Barbara Edens
Claim Specialist/VP Subrogation
(630) 527-6650
(630) 527-6674 FAX

SALVAGE QUOTE: $ 100 – 150

X

Signature of person providing salvage quote

DATE 1/14/03

Marianne Spalla
Claims Administrator
ESIS GM Central Claims

ESIS

An Insurance Services Company

100 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48243-1000
Telephone 313.665-3403
Facsimile 313.665.0911

February 28, 2003

State Farm Insurance
Attn: Barbara Edens
185 North Randall Road- Suite S
Batavia, ILL. 60510-9470

Your Claim Number:	13 7810 015 VIP
Your Insured:	[redacted]
Our File Number:	453216
Our Client:	General Motors Corporation
Date of Loss:	February 23, 2002

Dear Ms. Edens:

I am responding to your subrogation demand in which you requested reimbursement for monies paid out to your insured, as a result of damage to the subject vehicle. It is our understanding that the controlling theory of liability against GM would be Breach of Warranty. The Breach of Warranty Statute of Limitations in Illinois is 4years from the date of the original purchase. Our records show that the vehicle was purchased by the original owner in February, 1998 As such, this claim is time barred and GM must respectfully deny this claim.

Sincerely,

Marianne Spalla
Claims Administrator

SR No. [redacted] 1-8949828

Ref No. [redacted]

BRC Type PAR Safety Yes [redacted] BRC

Unit

Site

Area PAR

Last Name Spencer

First Name Joseph

Approval Not Initiated

Sub-Area Initiate PAR-Thermal Event

Engine - Manifold Gasket (Intake / Exhaust)

Phone

Evening #

Updated 1/7/03 8:40:42 AM

[redacted]

Open

SCHILLE

Settled

1/3/03 11:16:16 AM

State IL ZipCd 61702

Make Buick

Mileage 82000

Serial #/VIN 1G4CW52K0X4649446

Park Avenue

Year 1999

Warr. Start 04/23/1999

Abstract PAR/ Engine Thermal

Closed

former Description PLEASE REFER ALL INQUIRIES TO PAR / SCHILLE X58799

Cool got in veh, turned key, heard a pop & saw flames.

Insurance Agent

1/1/03 2:00:00 AM

Becker

Tony

Whole top of motor is burnt and melted and intake . Most components under hood were melted

none

0

1

Component Intake manifold

friend's driveway

Vehicle Location 17141 Old Colonial Rd. Bloomington, IL 61704

N

Dry

Mellcan

Jeff

Does own maintenance use any dealer

Concrete

Insurance Agency State Farm

(309) 664-7014

none

none

Ins claim # 13797868

none

PAR Detail

Y

Prop Not Repair Cost

453323

file://Y:\1241%20weekly%20files\Spencer%20-%20CPrint.htm

01/08/2003

					not inspected
01/07/03	SCHILLE	BRC PAR	Close-No Offer to Repair/Rep	Done	closing file
Comment	closing file				Confidential Comment
01/07/03	SCHILLE	BRC PAR	GM Decision- Decline	Done	++Business Summary++
Comment	++Business Summary++ 1999 Buick Park Avenue,, engine thermal,, lienholder company mailing allegation/forwarded to ESIS,, not inspected,, no offers to repair or repurchase,, GM declines responsibility of this time. **schille/PAR 55790**				Confidential Comment
01/07/03	SCHILLE	BRC PAR	ESIS- Insurance Involvement	Done	Forwarding file to ESIS
nment	Forwarding file to ESIS.				Confidential Comment
01/07/03	SCHILLE	BRC PAR	Inspection Not Required	Done	not inspected
Comment	not inspected				Confidential Comment
01/07/03	SCHILLE	Outbound Call Third Party	Made Contact	Done	Attempted to contact Mr. Mollcan
Comment	Attempted to contact Mr. Mollcan & left vm at StateFarm claims office in Bloomington (on file). Advised of their claim #, Mr. Mollcan's name, my name, ESIS address, & conversation with Mr. Spencer.				Confidential Comment
01/07/03	SCHILLE	BRC PAR	Initial Contact- Phone	Done	Contacted Mr. Spencer
Comment	Contacted Mr. Spencer & discussed: 1) he did not call us 2) he intends to work with his insurance company & they are contacting GM; with the allegation, not himself 3) GM offers the veh & intends to work with insurance company 4) I will contact insurance rep/Mollcan & advise of correct dept to contact since PAR does not work with insurance companies. He kindly agreed.				Confidential Comment
01/07/03	SCHILLE	BRC PAR	Acknowledgement	Done	Contacted Mr. Spencer - see next 'activity'
Comment	Contacted Mr. Spencer - see next 'activity'.				Confidential Comment
'03	SCHILLE	Ownership Changed	Ownership Escalated to BRC	Done	Ownership Escalated to BRC
Comment					Confidential Comment
01/07/03	MEEKSB	Ownership Changed		Done	Service Request Ownership has changed FROM: MEEKSB TO: SCHILLE
Comment					Confidential Comment
01/07/03	SCHILLE	Research		Done	CASE SCAN performed: no related files found with file name/VIN
Comment					Confidential Comment
01/06/03	SCHILLE	BRC PAR	Case Assigned	Done	THIS FILE HAS BEEN ASSIGNED TO SARAH SCHILLE AT 55790
Comment					Confidential

01/03/03	MEEKSB	Outbound Call Customer	Left Message	Done	Call to cust

Comment

Crm left message on cust voicemail asking him to leave the information on the DOB, Height, if any disabilities, and phone number for Tony Becker who had started the vehicle.

Beverly Meeks/CAC/ATX

Comment

Confidential Comment

01/03/03	BOYCER	Escalation	Initiate PAR	Done	Pre-PAR Form

Comment

File has been reviewed and assigned to PAR
Ruthie Boyce /PAR

Confidential Comment

01/03/03	MEEKSB	Outbound Call Customer	Made Contact	Done	Vehicle caught fire-PAR

Comment

Crm contacted cust and gathered the remaining information for the PAR case. Cust states that he was not the one who started the vehicle's ignition but his friend Tony [redacted] and shortly heard a pop like the [redacted] form under the hood. [redacted] grabbed the extinguisher and put out the fire. Cust states that he bought the vehicle in Pasadena [redacted] from a used car lot [redacted].

Cust seeks to have the case investigated.

Crm advised cust that a representative of the PAR Team will contact him within 2 business days.

Beverly Meeks/CAC/ATX

Confidential Comment

01/03/03	MEEKSB	Inbound Voice Mail		Done	Cust called back

Comment

Cust left a message via voicemail to contact him at his daytime phone number.

Beverly Meeks/CAC/ATX

Confidential Comment

01/03/03	MEEKSB	Outbound Call Customer	Cancelled	Done	SR# 1-[redacted]information for PAR

Comment

Cust contacted CAC first.

Beverly Meeks/CAC/ATX

Confidential Comment

01/03/03	MEEKSB	Inbound Call Third Party	Complete Request	Done	Cust car caught fire

Comment

Jeff Melcon from State Farm Insurance called on behalf of the cust to inform GM that the cust had caught fire. Mr. Melcon stated that the cust [redacted] the hoodline the cust heard a pop and [redacted] only one in the vehicle [redacted] the address for Buick which Crm gave him at that time. Mr. Melcon believes that the [redacted] started and made the spread, stopped the engine but this has not been verified by a dealership. State Farm phone [redacted] and the claim # is [redacted].

Beverly Meeks/CAC/ATX

Confidential Comment

01/03/03	MEEKSB	Outbound Call Customer	Left Message	Done	Call to cust about PAR

Comment

Crm called evening phone number and left a message on the answering machine asking cust to call back and gave name and phone number.

Beverly Meeks/CAC/ATX

Confidential Comment

01/03/03	MEEKSB	Outbound Call Customer	Left Message	Done	Call customer about PAR

Comment

Crm called out to cust and got voicemail. Crm left name and phone number and asked cust to return the call.

Beverly Meeks/CAC/ATX

Confidential Comment

J74	Cracked	Engine - Manifold Gasket (Intake / Exhaust)

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K5X4646446

VEHICLE INFORMATION

Merchandising Model:	4CW69 - 1999 PARK AVENUE SEDAN	Warranty Start Date:	04/23/1999
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	GUY COLEMAN, INC. PO BOX 538 CANTON, IL 61520-0538 (309) 647-1212	Selling Source:	11 - BUICK
		Site Code:	53720
		Business Associate Code:	116146

Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	04/23/1999	9 miles	4/23/2002	36009 miles
72/100000 SHEET METAL RUST-THROUGH	04/23/1999	9 miles	4/23/2005	100009 miles
36/36000 SHEET METAL CORROSION	04/23/1999	9 miles	4/23/2002	36009 miles
96/80000 PCM/CC EMISSIONS	04/23/1999	9 miles	4/23/2007	80009 miles
36/36000 FEDERAL EMISSIONS	04/23/1999	9 miles	4/23/2002	36009 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
11/30/2000	093701	#	N3350 - SEAT ADJ MOTOR RPL	25709 miles
11/30/2000	093701	#	E7020 - STEERING WHEEL RPL	25709 miles
05/26/2000	089160	#	B5500 - RR LID LOCK R&R/RPL	16486 miles
11/29/1999	085167	#	J6372 - OXYGEN SENSOR RPL	9085 miles
11/29/1999	085167	#	B5500 - RR LID LOCK R&R/RPL	9085 miles
11/29/1999	085167	#	Z7910 - 1-WAY SHUTTLE COURTESY TRANSPORTATION	9085 miles
04/[illegible]/1999	079481	#	Z6999 - PREDELIVERY INSPECTION FLUID ADDS	5 miles
03/[illegible]/1999	A46446	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K5X4646446

CLAIM HISTORY

Repair Order Date:	11/30/2000	Repair Order Number:	093701	Odometer Reading:	25709 miles

Serviced By:	GUY COLEMAN, INC. PO BOX 538 CANTON, IL 61520-0538 (309) 647-1212	Selling Source:	11 - BUICK
		Site Code:	53720
		Business Associate Code:	116146

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
02/02/2001	140	01	#	N3350 - SEAT ADJ MOTOR RPL	12525333 - ACTUATOR	N/A	N/A	$125.57	N
02/02/2001	140	02	#	E7020 - STEERING WHEEL RPL	16758377 - WHEEL	N/A	N/A	$213.48	N

[redacted]r Order Date:	05/26/2000	Repair Order Number:	089160	Odometer Reading:	16486 miles

Serviced By:	GUY COLEMAN, INC. PO BOX 538 CANTON, IL 61520-0538 (309) 647-1212	Selling Source:	11 - BUICK
		Site Code:	53720
		Business Associate Code:	116146

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
07/18/2000	83	01	#	B5500 - RR LID LOCK R&R/RPL	20513755 - LOCK	N/A	N/A	$37.00	N

Repair Order Date:	11/29/1999	Repair Order Number:	085167	Odometer Reading:	9085 miles

Serviced By:	GUY COLEMAN, INC. PO BOX 538 CANTON, IL 61520-0538 (309) 647-1212	Selling Source:	11 - BUICK
		Site Code:	53720
		Business Associate Code:	116146

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
12/21/1999	23	01	#	J6372 - OXYGEN SENSOR RPL	25312203 - SENSOR-OX	N/A	N/A	$84.37	N
12/21/1999	23	02	#	B5500 - RR LID LOCK R&R/RPL	20513755 - LOCK	N/A	N/A	$36.95	N
[redacted]/1999	23	03	#	Z7910 - 1-WAY SHUTTLE COURTESY TRANSPORTATION	N/A	N/A	N/A	$5.00	N

Repair Order Date:	04/07/1999	Repair Order Number:	079481	Odometer Reading:	5 miles

Serviced By:	GUY COLEMAN, INC. PO BOX 538 CANTON, IL 61520-0538 (309) 647-1212	Selling Source:	11 - BUICK
		Site Code:	53720
		Business Associate Code:	116146

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
04/22/1999	952	02	#	Z6999 - PREDELIVERY INSPECTION FLUID ADDS	N/A	N/A	N/A	$2.30	N

Repair Order Date:	03/25/1999	Repair Order Number:	A46446	Odometer Reading:	0 miles

Serviced By:	GUY COLEMAN, INC. PO BOX 538 CANTON, IL 61520-0538 (309) 647-1212	Selling Source:	11 - BUICK
		Site Code:	53720
		Business Associate Code:	116146

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
03/29/1999	945	01	1	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$75.94	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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1999 PARK AVENUE SEDAN
38U EMERALD GREEN PEARL /V6G
173 MEDIUM GRAY LEATHER/VINYL 55/45
ORDER NO. BJNQVK/TRE STOCK NO.
VIN 1G4 CW52 K5 X4646446

BUICK MOTOR D: :ION
GENERAL MOTORS CORPORATION
200 RENAISSANCE CENTER
DETROIT MI 48243-1203
VEHICLE INVOICE 4AD23321165
**********GA**********11*537208

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
4CW69 PARK AVENUE SEDAN	31130.00	28172.65	INVOICE 03/25/99
DA1 ARM REST RR SEAT, STORAGE	50.00	43.00	SHIPPED 03/25/99
FE9 FEDERAL EMISSIONS	N/C	N/C	KXP I/T 03/30/99
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	INT COM 03/30/99
P05 WHEELS - 16" CHROME PLATED	695.00	597.70	PRC EFF 03/24/99
UP0 RADIO-POWER LOAD CD & CASSETTE	200.00	172.00	KEYS 0513 0513
W/STEERING WHEEL RADIO CONTROL			WFP-8 QTR OPT-1
(REPLACES RADIO IN OPTION PKG)			BANK: GMAC - 154
U06 UPLEVEL HORN	28.00	24.08	CHG-TO 53-720
U99 CONCERT SOUND III	280.00	240.80	
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	SHIP WT: 3723
W01 SEATING PACKAGE: INCLUDES	380.00	326.80	HP: 34.7
1SE PRESTIGE OPTION PACKAGE (SE)	970.00	834.20	GMS: 30691.74
			DAN: 211
			MEMO 1724.15

* INSTRUMENTATION - TEMPERATURE TACH, FUEL W/DRIVER INFORMATN CENTER (INCLUDES:TIRE PRESSUR WARNING, OIL PRESSURE, VOLTS, OIL LIFE & OIL LEVEL MONITORS LOW WASHER FLUID, LOW COOLANT & DOOR/TRUNK AJAR INDICATORS, BASIC TRIP COMPUTER(FUEL ECON MILES TO EMPTY, GALLONS USED)
* MIRROR - ELECTROCHROMIC AUTO DIMMING OUTSIDE LEFT MIRROR (HEATED RIGHT & LEFT)
* MIRROR - ELECTROCHROMIC AUTO DIMMING (INSIDE REARVIEW) WITH COMPASS
* RADIO - POWER-LOAD CASSETTE & AUTOMATIC TONE CONTROL & CLCK &STEERING WHEEL RADIO CONTROL
* SEAT - THREE POSITION MEMORY 10-WAY POWER DRIVER'S SEAT & MEMORY MIRRORS
* UNIVERSAL TRANSMITTER
* WIPERS - MOISTURE SENSING

PERSONAL CHOICE FEATURES

10A STRIPE- BODY SIDE - LIGHT GRAY	N/C	N/C
173 MEDIUM GRAY LEATHER/VINYL 55/45	750.00	645.00

** CONTINUED ON PAGE 2 **

GUY COLEMAN, INC.

1999 PARK AVENUE SEDAN
38U EMERALD GREEN PEARL /V6G
173 MEDIUM GRAY LEATHER/VINYL 55/45
ORDER NO. BJNQVK/TRE STOCK NO.
VIN 1G4 CW52 K5 X4646446

BUICK MOTOR D. ION
GENERAL MOTORS CORPORATION
200 RENAISSANCE CENTER
DETROIT MI 48243-1203
VEHICLE INVOICE 4AD23321165

**********GA**********11*537208

M[illegible]L & FACTORY OPTIONS MSRP INV AMT RETAIL - STOCK

** CONTINUED FROM PAGE 1 **

TOTAL MODEL & OPTIONS	34483.00	31056.23	ACT 231	30691.74
DESTINATION CHARGE	670.00	670.00	H/B 261	1034.49
TOTAL	35153.00	31726.23	PAY 310	31726.23

MEMO: TOTAL LESS HOLDBACK AND
APPROX WHOLESALE FINANCE CREDIT 30224.79

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

GUY COLEMAN, INC.

REMIT TO GMAC NO. 154
VIN 1G4CW52K5X4646446
$ 31726.23 INV 4AD23321165
DUE 03/30/99 DEALER 53-720

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K5X4646446

VEHICLE INFORMATION

Merchandising Model:	4CW69 - 1999 PARK AVENUE SEDAN	Warranty Start Date:	04/23/1999
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	GUY COLEMAN, INC. PO BOX 538 CANTON, IL 61520-0538 (309) 647-1212	Selling Source:	11 - BUICK
		Site Code:	53720
		Business Associate Code:	116146

Service Contract:	No	Branded Title:	No	Warranty Block:	No	FDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	04/23/1999	9 miles	4/23/2002	36009 miles
72/100000 SHEET METAL RUST-THROUGH	04/23/1999	9 miles	4/23/2005	100009 miles
36/36000 SHEET METAL CORROSION	04/23/1999	9 miles	4/23/2002	36009 miles
96/80000 PCM/CC EMISSIONS	04/23/1999	9 miles	4/23/2007	80009 miles
36/36000 FEDERAL EMISSIONS	04/23/1999	9 miles	4/23/2002	36009 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
11/30/2000	093701	#	N3350 - SEAT ADJ MOTOR RPL	25709 miles
11/30/2000	093701	#	E7020 - STEERING WHEEL RPL	25709 miles
05/26/2000	089160	#	B5500 - RR LID LOCK R&R/RPL	16486 miles
11/29/1999	085167	#	J6372 - OXYGEN SENSOR RPL	9085 miles
11/29/1999	085167	#	B5500 - RR LID LOCK R&R/RPL	9085 miles
11/29/1999	085167	#	Z7910 - 1-WAY SHUTTLE COURTESY TRANSPORTATION	9085 miles
04/07/1999	079481	#	Z6999 - PREDELIVERY INSPECTION FLUID ADDS	5 miles

03/25/1999	A46446	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K5X4646446

CLAIM HISTORY

Repair Order Date:	11/30/2000	Repair Order Number:	093701	Odometer Reading:	25709 miles

Serviced By:	GUY COLEMAN, INC. PO BOX 538 CANTON, IL 61520-0538 (309) 647-1212	Selling Source:	11 - BUICK
		Site Code:	53720
		Business Associate Code:	116146

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
02/02/2001	140	01	#	N3350 - SEAT ADJ MOTOR RPL	12525333 - ACTUATOR	N/A	N/A	$125.57	N
2/02/2001	140	02	#	E7020 - STEERING WHEEL RPL	16758377 - WHEEL	N/A	N/A	$213.48	N

Repair Order Date:	05/26/2000	Repair Order Number:	089160	Odometer Reading:	16486 miles

Serviced By:	GUY COLEMAN, INC. PO BOX 538 CANTON, IL 61520-0538 (309) 647-1212	Selling Source:	11 - BUICK
		Site Code:	53720
		Business Associate Code:	116146

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
07/18/2000	83	01	#	B5500 - RR LID LOCK R&R/RPL	20513755 - LOCK	N/A	N/A	$37.00	N

Repair Order Date:	11/29/1999	Repair Order Number:	085167	Odometer Reading:	9085 miles

Serviced By:	GUY COLEMAN, INC. PO BOX 538 CANTON, IL 61520-0538 (309) 647-1212	Selling Source:	11 - BUICK
		Site Code:	53720
		Business Associate Code:	116146

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments

12/21/1999	23	01	#	J6372 - OXYGEN SENSOR RPL	25312203 - SENSOR-OX	N/A	N/A	$84.37	N
12/21/1999	23	02	#	B5500 - RR LID LOCK R&R/RFL	20513755 - LOCK	N/A	N/A	$36.95	N
12/21/1999	23	03	#	Z7910 - 1-WAY SHUTTLE COURTESY TRANSPORTATION	N/A	N/A	N/A	$5.00	N

Repair Order Date:	04/07/1999	Repair Order Number:	079481	Odometer Reading:	5 miles
Serviced By:	GUY COLEMAN, INC. PO BOX 538 CANTON, IL 61520-0538 (309) 647-1212	Selling Source:	11 - BUICK		
		Site Code:	53720		
		Business Associate Code:	116146		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
04/22/1999	952	02	#	Z6999 - PREDELIVERY INSPECTION FLUID ADDS	N/A	N/A	N/A	$2.30	N

Repair Order Date:	03/25/1999	Repair Order Number:	A46446	Odometer Reading:	0 miles
Serviced By:	GUY COLEMAN, INC. PO BOX 538 CANTON, IL 61520-0538 (309) 647-1212	Selling Source:	11 - BUICK		
		Site Code:	53720		
		Business Associate Code:	116146		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
03/29/1999	945	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$75.94	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G4CW52K5X4646446

VEHICLE BUILD

Merchandising Model:	4CW69 - 1999 PARK AVENUE SEDAN		
Gross Vehicle Weight Rating:	2246 kg (4952 lb)	Order Number:	BJNQVK
Build Date:	03/24/1999	Build Plant:	1X4C - ORION ASSEMBLY

OPTION CODES

AK5 - FRONT PASSENGER AIR BAGS	AL2 - CONTROL SEAT - POWER LUMBAR
AQ7 - 55/45 SEATS	A43 - SEAT- 3 POSITION MEMORY DRIVER
CD2 - LOW W/S/W FLUID INDICATOR	CE1 - WIPERS - MOISTURE SENSING
CJ2 - AIR CONDITIONING-DUAL AUTOMATIC	DA1 - ARM REST RR SEAT, STORAGE
DD7 - MIRROR- AUTOMATIC REARVIEW	DR2 - MIRROR-DRIVER SIDE REMOTE/AUTO
D85 - STRIPE, BODY SIDE	FE1 - BUICK DYNARIDE SUSPENSION
FE9 - FEDERAL EMISSIONS	F83 - RATIO TRANSAXLE FINAL DR 3.05
IC3 - ULTRA TRIM - PARK AVE	JL9 - ANTI-LOCK BRAKE SYSTEM
KA1 - HEATED DRIVER SEAT	KG7 - GENERATOR - 125 AMP
L36 - ENGINE- 3800 SERIES II V6	MN3 - TRANSMISSION - AUTO 4SPD
MX0 - TRANSMISSION-4 SPEED ELECTRONIC	NF2 - EMISSION SYSTEM, FEDERAL TIER 1
NP5 - LEATHER WRAPPED STEERING WHEEL	ORN - LAKE ORION ASSEMBLY
P05 - WHEELS - 16" CHROME PLATED	QPX - TIRES- P225/60R16 BLACKWALL
R9X - PERSONAL CHOICE FEATURES	UB7 - INSTRUMENTATION
UG1 - UNIVERSAL TRANSMITTER	UK3 - STEERING WHEEL RADIO CONTROL
UP0 - RADIO-POWER LOAD CD & CASSETTE	U06 - UPLEVEL HORN
U77 - ANTENNA - REAR WINDOW	U99 - CONCERT SOUND III
VH9 - LEATHERETTE OWNERS MANUAL COVER	VK3 - LICENSE PLATE MOUNTING PKG-FRNT
VM3 - 5MPH BUMPER STANDARD FRONT&REAR	V73 - STATEMENT- US/CANADA PRODUCED
W01 - SEATING PACKAGE: INCLUDES	Y67 - WASHER FLUID, LOW COOLANT, AND

1SE - * DOOR LOCKS - MEMORY	10A - STRIPE- BODY SIDE - LIGHT GRAY
17I - GRAY INTERIOR	173 - MEDIUM GRAY LEATHER/VINYL 55/45
38U - EMERALD GREEN PEARL	6MB - COMPONENT-FRT LH COMPUTER SUSP
7MB - COMPONENT-FRT RH COMPUTER SUSP	8CS - SPRING
9CS - SPRING	

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GM Vehicle Inquiry System
Vehicle Component

VIN:	1G4CW52K5X4646446

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BGW		Traceability:	0036641	
Date Scanned:	03/23/1999	Time Scanned:	14.09.00	Scan Station:	04

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	MKH		Traceability:	AA0410729	
Date Scanned:	03/23/1999	Time Scanned:	06.56.00	Scan Station:	03

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	9FFB		Traceability:	1M3C	
Date Scanned:	03/23/1999	Time Scanned:	14.22.00	Scan Station:	04

Component Code:	B6 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN				
Part/Num Broadcast:	4634		Traceability:	39076193K	
Date Scanned:	03/25/1999	Time Scanned:	08.26.00	Scan Station:	01

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	Q - RIMIR MATAMORS MEXICO				
Part/Num Broadcast:	4898		Traceability:	2TDGJAG	
Date Scanned:	03/23/1999	Time Scanned:	13.42.00	Scan Station:	03

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	Q - RIMIR MATAMORS MEXICO				
Part/Num Broadcast:	4475		Traceability:	6TDHP5X	
Date Scanned:	03/23/1999	Time Scanned:	06.45.00	Scan Station:	02

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	1275		Traceability:	2907509DL	
Date Scanned:	03/25/1999	Time Scanned:	08.26.00	Scan Station:	03

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1ZZ		Traceability:	3420261	
Date Scanned:	03/10/1999	Time Scanned:	03.15.00	Scan Station:	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1PP		Traceability:	1352158	
Date Scanned:	03/22/1999	Time Scanned:	14.27.00	Scan Station:	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G4CW52K5X4646446

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	04/23/1999	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	9 miles

Delivering Dealer:	GUY COLEMAN, INC. PO BOX 538 CANTON, IL 61520-0538 (309) 647-1212	Delivery Selling Source:	11 - BUICK
		Delivery Site Code:	53720
		Business Associate Code:	116146

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G4CW52K5X4646446

INVOICE INFORMATION

Invoice Date:	03/25/1999		
Site Address:	GUY COLEMAN, INC. PO BOX 538 CANTON, IL 61520-0538 (309) 647-1212	Selling Source:	11 - BUICK
		Site Code:	53720
		Business Associate Code:	116146

SHIP-TO INFORMATION

Ship-To Date:	04/06/1999		
Site Address:	GUY COLEMAN, INC. PO BOX 538 CANTON, IL 61520-0538 (309) 647-1212	Selling Source:	11 - BUICK
		Site Code:	53720
		Business Associate Code:	116146

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/INCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
01/30/2003 13:34

: 1G4CW52K5X4646446 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE

NO CAMPAIGNS CURRENTLY AFFECTING THIS VEHICLE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

Marianne Spalla
Claim Administrator
ESIS/GM Central Claims Unit

454132

ESIS
An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3403
Facsimile 313.665.0911

January 22, 2003

State Farm Insurance Companies
Attn: Ms. Barbara Edens
185 North Randall Road – Suite S
Batavia, IL 60510-9470

Your Claim Number: 13 7639 944 VIP
Your Insured: [redacted]
Our File Number: 454132
Our Client: General Motors Corporation
Date of Event: 1/16/02

Dear Ms. Edens:

We are the third-party administrators on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning that you sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

- Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals, as they may not be returned.
- A copy of the police and/or fire report.
- A statement from the operator of the vehicle, this should include events prior to and immediately following the incident.
- Advise if the vehicle owner and/or operator noted anything unusual about the vehicle prior to the incident. (Electrical / Mechanical):
- Provide copies of all maintenance (this is to include oil changes), warranty, and repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
- Advise if any accessories been added to the vehicle since the purchase? (Radio, Alarm, Telephone, Radar Detector, Equalizer, CD player) If applicable, provide copies of receipts and/or invoices for installation of said equipment.

- Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

- Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

- Has the vehicle ever been involved in an accident? If so when was the accident?

- Did the subject vehicle have a trailer attached? If so, Describe (Year, Make, Length, approximate weight): Please send the paperwork which lists all of the above):

- Provide copies of your proof of payment (cancelled checks).
  If this was a total loss, please submit a salvage estimate and your total loss work sheet.

- The present location of the subject vehicle and its availability for inspection.

- Provide proofs of the transmission and engine oil levels, if applicable.

- Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Marianne Spalla
Claims Administrator

State Farm Insurance Companies

January 13, 2003

No OMNI
No LP
No BAI
1/17/03

Claim Office
165 North Randall Road - Suite B
Batavia, Illinois 60510-9470
Phone: (630) 406-6000
FAX# (630) 406-6036

ESIS/GM CLAIMS
Renaissance Center
Mail Code 482C20D711
PO Box 300
Detroit, MI 48265-3000
Attention: Marianne Spalla or Jenny Paris
CERTIFIED MAIL- RETURN RECEIPT REQUESTED

Our Claim Number:	13 7639 944 VIP
Our Insured:	[redacted]
Date of Loss:	1/16/02
Amount of Loss:	$2632.18
Vehicle:	1998 Buick Lesabre
VIN:	1G4HP52K9WH466316
Mileage:	46,919
Loss Location:	Marion, IL
Your File:	unknown

RECEIVED
JAN 17 2003
ESIS-GM CLAIMS UNIT

Dear Marianne/ Jenny:

The above vehicle was involved in a fire loss. Damage to the vehicle resulted in a loss the amount of $2632.18.

Our investigation indicates: Brief Facts: after washing and cleaning the car, the insured started the engine to put it in the garage. It backfired and the engine died. He restarted it and it backfired again but remained running enough for insured to pull it into the garage. When he got out, he saw the smoke and flames and called the fire department. He got a water hose and kept it running on the engine.

Cause of Loss: The fire originated in the engine compartment and was caused by a backfire/explosion that occurred due to build up of fuel vapors in the plastic intake manifold.Please accept this letter as notice of a subrogation claim in the amount stated above.

The engine parts are being held at a secured off-site location and available for inspection by appointment only. If you wish an inspection of the vehicle, please contact me to arrange an appointment or you may have your inspector contact John Kessler , our investigator directly at (630) 406-6091 to schedule the appointment.

Sincerely,

Barbara Eders
Claim Representative/V.I.P. Subrogation
(630) 627 8550
FAX (630) 627 5674

1998 LESABRE CUSTOM SEDAN — BUICK MOTOR VISION
27U TWILIGHT BLUE METALLIC /V6G — GENERAL MOTORS CORPORATION
27B MED BLUE CLOTH 55/45 SPLIT — 902 E. HAMILTON AVE.
ORDER NO. A98605/T STOCK NO. — FLINT MI 48550-0001
VIN 1G4 HP52 K9 WH466316 — VEHICLE INVOICE 4AD19743190
**********03**********11*403558

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
4HP69 LESABRE CUSTOM SEDAN	22465.00	20555.48	INVOICE 12/10/97
AG2 SEAT- 6-WAY POWER, PASSENGER	305.00	262.30	SHIPPED 12/10/97
PE9 FEDERAL EMISSIONS	N/C	N/C	EXP I/T 12/22/97
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	INT COM 12/22/97
N91 WHEEL COVERS - LOCKING WIRE	N/C	N/C	PRC EFF 12/10/97
(REPLACES PKG. ALUMINUM WHEELS)			KEYS 29K6 62M2
UP0 RADIO-POWER LOAD CD & CASSETTE	350.00	301.00	WFP-8 QTR OPT-1
W/STEERING WHEEL RADIO CONTROLS			BANK: GMAC - 008
(REPLACES RADIO IN OPTION PKG)			CHG-TO 40-355
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	
1SE PRESTIGE OPTION PACKAGE (SE)	1668.00	1434.48	SHIP WT: 3380
* CARPET SAVERS - FRONT & REAR			HP: 34.7
* DOOR LOCKS - MEMORY			MEMO 1239.40
* INSTRUMENTATION- WITH ANALOG GAUGE CLUSTER			
* KEYLESS ENTRY-REMOTE(INCLUDES INSTANT ALARM)			
* LIGHTING PACKAGE - HEADLINER			
* MIRRORS - OUTSIDE ELECTRIC REARVIEW, LEFT & RIGHT REMOTE			
* RADIO-POWER LOAD CASSTT & ETR AM-FM STEREO W/SEEK/SCN & CLK			
* SEAT -6-WAY POWER DRIVER SIDE			
* SPEAKER SYST-CONCERT SOUND II			
* STRIPE - BODY SIDE			
* TIRES -WHITEWALL (P205/70R15)			
* TRUNK CONVENIENCE NET			
* TRUNK LOCK RELEASE - ELECTRIC			
* WHEELS - ALUMINUM 15"			
20A STRIPE- BODY SIDE - DARK BLUE	N/C	N/C	
27B MED BLUE CLOTH 55/45 SPLIT	N/C	N/C	
27U TWILIGHT BLUE METALLIC	N/C	N/C	
TOTAL MODEL & OPTIONS	24788.00	22553.26	ACT 231 22414.62
DESTINATION CHARGE	605.00	605.00	H/B 261 743.64
TOTAL	25393.00	23158.26	PAY 310 23158.26

MEMO: TOTAL LESS HOLDBACK AND
APPROX WHOLESALE FINANCE CREDIT 22077.64

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

FOLEY-SWEITZER MOTOR SALES, INC.

REMIT TO GMAC NO. 008
VIN 1G4HP52K9WH466316
$ 23158.26 INV 4AD19743190
DUE 12/22/97 DEALER 40-355

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4HP52K9WH466316

VEHICLE INFORMATION

Merchandising Model:	4HP69 - 1998 LESABRE CUSTOM SEDAN	Warranty Start Date:	12/31/1997
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	FOLEY-SWEITZER MOTOR SALES, INC. 2604 W DEYOUNG MARION, IL 62959-4938 (618) 997-1313	Selling Source:	11 - BUICK
		Site Code:	40355
		Business Associate Code:	116533

Service Contract:	No	Branded Title:	No	Warranty Block:	No	FDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
98068	EMISSION LABEL ERROR	N/A	Closed

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	12/31/1997	14 miles	12/31/2000	36014 miles
72/100000 SHEET METAL RUST-THROUGH	12/31/1997	14 miles	12/31/2003	100014 miles
36/36000 SHEET METAL CORROSION	12/31/1997	14 miles	12/31/2000	36014 miles
96/80000 PCM/CC EMISSIONS	12/31/1997	14 miles	12/31/2005	80014 miles
36/36000 FEDERAL EMISSIONS	12/31/1997	14 miles	12/31/2000	36014 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
04/13/1999	003258	#	J4100 - GENERATOR ASSY RPL	15381 miles
01/23/1998	088564	#	C4208 - 1PCE FLR CARPET REP	570 miles
12/10/1997	A66316	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

GM Vehicle Inquiry System
Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4HP52K9WH466316

CLAIM HISTORY

Repair Order Date:	04/13/1999	Repair Order Number:	003258	Odometer Reading:	15381 miles

Serviced By:	FOLEY-SWEITZER MOTOR SALES, INC. 2604 W DEYOUNG MARION, IL 62959-4938 (618) 997-1313	Selling Source:	11 - BUICK
		Site Code:	40355
		Business Associate Code:	116533

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
04/19/1999	951	01	#	J4100 - GENERATOR ASSY RPL	10464076 - GENER REM	N/A	N/A	$207.22	N

Repair Order Date:	01/23/1998	Repair Order Number:	088564	Odometer Reading:	570 miles

Serviced By:	FOLEY-SWEITZER MOTOR SALES, INC. 2604 W DEYOUNG MARION, IL 62959-4938 (618) 997-1313	Selling Source:	11 - BUICK
		Site Code:	40355
		Business Associate Code:	116533

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
01/26/1998	823	01	#	C4208 - 1PCE FLR CARPET REP	N/A	N/A	N/A	$65.18	N

Repair Order Date:	12/10/1997	Repair Order Number:	A66316	Odometer Reading:	0 miles

Serviced By:	FOLEY-SWEITZER MOTOR SALES, INC. 2604 W DEYOUNG MARION, IL 62959-4938 (618) 997-1313	Selling Source:	11 - BUICK
		Site Code:	40355
		Business Associate Code:	116533

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
12/11/1997	810	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$78.40	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G4HP52K9WH466316

VEHICLE BUILD

Merchandising Model:	4HP69 - 1998 LESABRE CUSTOM SEDAN		
Gross Vehicle Weight Rating:	N/A	Order Number:	N/A
Build Date:	12/10/1997	Build Plant:	1WHH - BUICK CITY ASSEMBLY

OPTION CODES

AG1	AG2 - ADJUSTER, 6-WAY POWER SEAT,
AK5 - SEAT, INFLATABLE, DRIVER & PASS	AM6 - SEAT - 60/40 SPLIT FRONT BENCH
AP9 - CONVENIENCE	AT6 - PASS ST BK MAN RECLINER
AU0 - REMOTE ENTRY	AU4 - SIDE DR, ELEC, AUTOMATIC
A79 - FRT DR ST BK MAN RECLIN	A90 - LID, REM CONT ELEC RELEASE
BMD - FLINT, MI, USA	B34 - FLOOR MATS, CARPETED INSERT
B35 - REAR CARPETED FLOOR MATS	C67 - AIR CONDITIONING
DA0 - FRT SEAT, STORAGE	DC4 - RR VIEW MIRROR W/ READING LAMPS
DG7 - DR/PASS REMOTE ELEC	DH6 - MIRRORS-VISOR, ILLUMINATED INCL
D85 - BODY SIDE PAINT STRIPES	FE1 - SOFT RIDE
FE9 - FEDERAL EMISSIONS	FQ3 - TRANSAXLE FINAL DRIVE 2.86
IQB - INTERIOR DESIGN (QB)	JM4 - ANTI-LOCK BRAKE SYSTEM
KG9 - 140 AMP	L36 - 3.8 LITRE V6 MFI
MN3 - 4 SPD AUTO TRANS 4T65-E	MX0 - 4-SPEED AUTOMATIC TRANSMISSION
NF2 - EMISSION SYSTEM, FEDERAL TIER 1	NK5 - STANDARD
N91 - WIRE WHEEL COVERS	PG1 - WHEELS - 15" STEEL
QGZ - TIRES - P205/70R-15" ALL SEASON	R9X - SALES ITEM NO. 98
UB3 - INST, OIL, COOL TEMP, VOLTS, TR	UJ2 - ENGINE OIL LIFE
UK3 - STEERING WHEEL, ACCESSORY	UP0 - AM/FM STEREO, SEEK/SCAN, AUTO R
UV5 - SERVICE REMINDER	UW6 - 6, CUSTOM

U77 - REAR WINDOW ANTENNA	VH9 - OWNER INFO MAN
VK3 - FRT MOUNTING PKG	VM3 - CONSUMER, CONTAINS BFR IMP STAN
V73 - USA/CANADA	1SE - UPFITTER EQUIP. GROUP
1SZ - OPTION PACKAGE	20A - ACCENT, DK ROYAL BLUE (96)
27B - REGAL BLUE (B) (98)	27I - REGAL BLUE (I) (98)
27U - MED. REGAL BLUE METALLIC	6KJ - COMPUTER SEL SUSP (6KJ)
7KJ - COMPUTER SEL SUSP (7KJ)	8RC - COMPUTER SEL SUSP (8RC)
9RC - COMPUTER SEL SUSP (9RC)	

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GM Vehicle Inquiry System
Vehicle Component

VIN:	1G4HP52K9WH466316

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BDY		Traceability:	0088108	
Date Scanned:	12/10/1997	Time Scanned:	16.52.00	Scan Station:	12

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	KKM		Traceability:	YY3153397	
Date Scanned:	12/10/1997	Time Scanned:	10.20.00	Scan Station:	08

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	8YFB		Traceability:	4L2V	
Date Scanned:	12/10/1997	Time Scanned:	16.56.00	Scan Station:	11

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN				
Part/Num Broadcast:	CMCD		Traceability:	37339LUDZ	
Date Scanned:	12/10/1997	Time Scanned:	19.58.00	Scan Station:	05

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	I - INLAND				
Part/Num Broadcast:	3107		Traceability:	2RABG67	
Date Scanned:	12/10/1997	Time Scanned:	10.20.00	Scan Station:	08

Component Code:	AD - IR-SENSOR-FORWARD				
Source Plant:	Z - BREED, MEXICO				
Part/Num Broadcast:	0959		Traceability:	E70086	
Date Scanned:	12/10/1997	Time Scanned:	07.42.00	Scan Station:	01

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	I - INLAND				
Part/Num Broadcast:	3050		Traceability:	5338T0664	
Date Scanned:	12/10/1997	Time Scanned:	12.25.00	Scan Station:	07

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	9626		Traceability:	27338BKG1	
Date Scanned:	12/10/1997	Time Scanned:	22.32.00	Scan Station:	04

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	199		Traceability:	1300131	
Date Scanned:	12/04/1997	Time Scanned:	03.02.00	Scan Station:	N/A

Component Code:	CC - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	198		Traceability:	0800984	
Date Scanned:	12/05/1997	Time Scanned:	04.51.00	Scan Station:	N/A

Component Code:	CF - SEQ NUM (FLEX) PAINT PROCESS				
Source Plant:	N/A				
Part/Num Broadcast:	188		Traceability:	1236932	
Date Scanned:	12/08/1997	Time Scanned:	08.19.00	Scan Station:	N/A

Component Code:	CG - SEQ NUM (FLEX) PAINT PROCESS				
Source Plant:	N/A				
Part/Num Broadcast:	177		Traceability:	1235042	
Date Scanned:	12/09/1997	Time Scanned:	07.51.00	Scan Station:	N/A

Component Code:	CK - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	166		**Traceability:**	1252283	
Date Scanned:	12/09/1997	**Time Scanned:**	08.42.00	**Scan Station:**	N/A

Component Code:	CM - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	155		**Traceability:**	1236659	
Date Scanned:	12/09/1997	**Time Scanned:**	11.52.00	**Scan Station:**	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	144		**Traceability:**	1477279	
Date Scanned:	12/10/1997	**Time Scanned:**	06.22.00	**Scan Station:**	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G4HP52K9WH466316

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	12/31/1997	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	14 miles

Delivering Dealer:	FOLEY-SWEITZER MOTOR SALES, INC. 2604 W DEYOUNG MARION, IL 62959-4938 (618) 997-1313	Delivery Selling Source:	11 - BUICK
		Delivery Site Code:	40355
		Business Associate Code:	116533

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G4HP52K9WH466316

INVOICE INFORMATION

Invoice Date:	12/10/1997		
Site Address:	FOLEY-SWEITZER MOTOR SALES, INC. 2604 W DEYOUNG MARION, IL 62959-4938 (618) 997-1313	Selling Source:	11 - BUICK
		Site Code:	40355
		Business Associate Code:	116533

SHIP-TO INFORMATION

Ship-To Date:	12/27/1997		
Site Address:	FOLEY-SWEITZER MOTOR SALES, INC. 2604 W DEYOUNG MARION, IL 62959-4938 (618) 997-1313	Selling Source:	11 - BUICK
		Site Code:	40355
		Business Associate Code:	116533

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/INCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
02/11/2003 11:11

: 1G4HP52K9WH466316 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR PREV. DEALER NUMBER	CAMPAIGN TYPE
	98068	MANUAL COMPLETE	2001/04/27		EMISSION

EMISSION LABEL ERROR

INQUIRY COMPLETE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

State Farm Insurance Companies

January 30, 2003

Claim Office
185 North Randall Road - Suite S
Batavia, Illinois 60510-6470
Phone: (630) 406-5000
FAX# (630) 406-5036

ESIS/GM CLAIMS
Renaissance Center
Mail Code 482C20D711
PO Box 300
Detroit, MI 48265-3000
Attention: Marianne Spalla
CERTIFIED MAIL- RETURN RECEIPT REQUESTED

RECEIVED
FEB 10 2003
ESIS-GM CLAIMS UNIT

Our Claim Number:	13 7639 944 VIP
Our Insured:	[redacted]
Date of Loss:	[redacted]02
Amount of Loss:	$2,632.18
Vehicle:	1998 Buick Lesabre
VIN:	1G4HP52K9WH466316

Your File: 454132

Dear Marianne:

Enclosed please find our supporting subrogation documents, expert report and color photos as well as the fire affidavit and fire report.

Sincerely,

Barbara Edens
Claim Representative/V.I.P. Subrogation
(630) 627 6550
FAX (630) 627 5674
State Farm Mutual Insurance Co

eport
JIM STEWART
FIRE COMMISSIONER

CHARLES HEYDE
FIRE CHIEF
997-5730

MARION FIRE DEPARTMENT

204 N. Court Street
Marion, IL 62959

Weather
Temp. 43
Wind 0
Condition Clear

STATION RUN REPORT — Report No: 24-66

Date: 2-16-02 Day of Week: Sat. Time Alarm Received: 8:50 AM/PM
Ordered Home by: Kinkle at 9:30 pm Arrival Time: 8:54 AM/PM
Fire out on arrival: No

METHOD OF ALARM

Telephone ☐ Ring Down/911 ☑ Radio ☐ Automatic ☐ Other ☐

Location of Alarm: 1009 N. Springfield
Building/Vehicle: Jerry Rack
(Name) (Address) (Phone)
Tenant/Driver:
(Name) (Address) (Phone)
Called in by: Same
(Name) (Address) (Phone)

TYPE OF BUILDING

Frame ☐ Brick Veneer ☐ Masonry ☐ Other ☐
Number of Stories:

CLASSIFICATION OF ALARM

- ☐ Fire in Building
- ☐ Fire in Brush or Grass
- ☐ Fire in Rubbish near Building
- ☐ Other Fire Outdoors
- ☑ Fire in Vehicle

ALARMS WHERE THERE WAS NO FIRE

- ☐ Extrication
- ☐ False Alarm/Malfunction
- ☐ Accidental Alarm
- ☐ CO Detector
- ☐ Other

VEHICLE/EQUIPMENT

- ☑ Year 1998
- ☑ Make Buick LeSabre
- ☑ Model
- ☑ Type/Lic. # 222 2646
- ☑ Ser. #/V.I.N. 1G4HP52K9WH416316

IGNITION FACTOR

Cause of Ignition: possible backfire thru carburetor
Material Ignited wiring, plastic

EQUIPMENT RESPONDED

Ladder/Pumper E-1 + 2
Other
Ladder Footage
Mutual Aid
Hose used in Feet: 2" 5" 1¾" 200' 4" 1½" 2½" Booster 1"
Working time for Pumper: Hrs. 5 Mins.
Hydrant Location
Equipment Halligan

Est. Loss on Building/Vehicle/Equip. $7,500.00
Est. Loss on Contents
Value of Building/Vehicle/Equip.
Value of Contents
Total Loss
Insurance Co.
Adjustor
Phone
Gallons Water Used (Approx.) 25 gal.
Drain: YES / NO

Persons Injured: Firefighters Civilians Persons Killed: Firefighters Civilians
Shift 3 Men on Duty Kinkle, Allen, B. Hardy, Whitelaw, C. Heyde
Off-Duty Men Responding: S. Plummer, S. Mait, Montgomery

Remarks: Car fire in engine compartment, damage to wiring and air intake manifold.

VIP INVESTIGATION REPORT

This report is to summarize my investigation of a 1998 Buick LeSabre, VIN 1G4HT52K9WH466316, 46,919 miles, owned by [redacted], with an engine compartment fire that occurred on February 16, 2002.

BACKGROUND:

The described vehicle was parked and unoccupied on ~~February~~ JAN 16, 2002 in the driveway at the residence of the owner and insured [redacted] was washing and cleaning the vehicle. Upon completion of washing the vehicle, Mr. Reach started the engine to move the vehicle inside the garage. Upon starting the engine he noted it did not run properly, a loud backfire occurred followed immediately by smoke and flames emanating from the engine compartment at which time he attempted to extinguish the fire with the garden hose that was still running. Mr. [redacted]h continued to douse the engine compartment with water while his wife contacted the Marion Fire Department who arrived and subsequently extinguished the fire.

RESEARCH:

This investigator has reviewed a NHTSA recall #96V116000, which applies to the 1996 Pontiac Bonneville, Oldsmobile 98 and 88, Buick Park Avenue, Riviera, Regal, LeSabre, and 1997 Buick LeSabre, and describes "a backfire condition that may occur during startup, breaking the intake manifold and possibly causing a fire. As the intake manifold is constructed out of plastic compound, it can break and possibly spread fire to other components in the engine compartment".

[redacted]

The engines involved all have a "K" designation in the VIN, this is the eighth character in the VIN. The intake manifold is shared between all the listed models as indicated by the part number (24508923).

The vehicle was transported to Foley-Sweitzer Motor Sales in Marion, Il, an authorized Buick Dealer to inspect and analyze the fire damage. An estimate was written and the vehicle was [redacted]. Due to the logistics involved, [redacted]. A review of the repair estimate reveals replacement of the intake manifold, fuel rail, wiring harnesses, fuel lines and several other components were required to complete the repair. (See attachment 1)

OWNER INTERVIEW:

A review of an owner interview procured by State Farm representative Barbara Edens revealed the fire occurred on 2-16-02 at 9:30 PM at the owner's residence in Marion, Il. The vehicle was [redacted] from Foley Sweitzer in Marion, Il.with a 3 year, 36,000 mile warranty. No warranty or service work had been performed, there were no fluid leaks or mechanical or electrical problems with the vehicle. Mileage at the time of purchase was 0 to 10 and mileage at the time of the fire was 46,000.

There were no problems with animals chewing or nesting, no recalls had been received, the insured is a non-smoker and no one was smoking in the vehicle at the time of the occurrence. No aftermarket accessories were added to the vehicle, it was never involved in an accident and it was not wired for a trailer.

When questioned regarding hearing any noises prior to the fire, Mr.[redacted]h responded, "Yes, when the engine started it sounded flooded, then it backfired and smoke and fire appeared immediately". The smoke was first observed near the firewall, the flames were orange and the entire motor appeared to be in flames. The insured further stated that the dealer advised him the fire resulted from a problem with the computer.

ORIGIN AND CAUSE INVESTIGATION:

This investigator reviewed digital photographs taken at Foley-Sweitzer Motor Sales prior to the repairs being started. Clearly the fire originated within the engine compartment and specifically in the middle of the engine. The damage indicates it was a high burning fire. The plastic intake manifold was cracked down the center and fire damaged. (See attachment 2)

The vehicle was repaired, all parts and components were saved and shipped to this investigator where they were inspected, photographed and are being preserved as evidence. The examination of the intake manifold revealed it was scorched and split in to 4 main pieces. It was quit apparent that forces from within the manifold, an explosion, occurred causing the damage present.

Inspection of the wiring harness, ignition wires and other combustible components revealed they were damaged when the fire extended from the intake manifold.

CONCLUSION:

Having inspected the damaged components, reviewed digital photographs taken at the repairing dealer, reviewed the damage estimate, researched NHTSA recall documentation, reviewed the facts surrounding the incident and based upon all of the information available at the time of the preparation of this report, it is the opinion of this investigator that the fire was accidental in nature. It is further the opinion of this investigator that the fire originated within the engine compartment of the vehicle and was caused by a backfire/explosion that occurred due to build up of fuel vapors in the plastic intake manifold which were ignited when the vehicle was started. The fire extended upward and outward from the intake manifold causing the damage present.

At this time the investigation is complete and I am forwarding all material including this report and photographs for review.

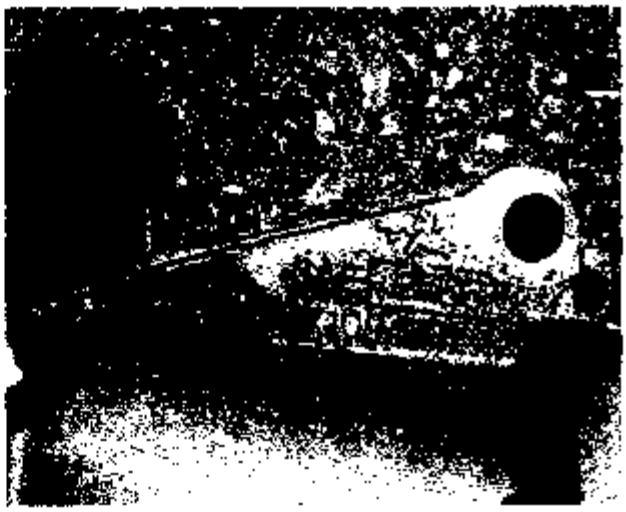
John Kessler

JK/034/1203031

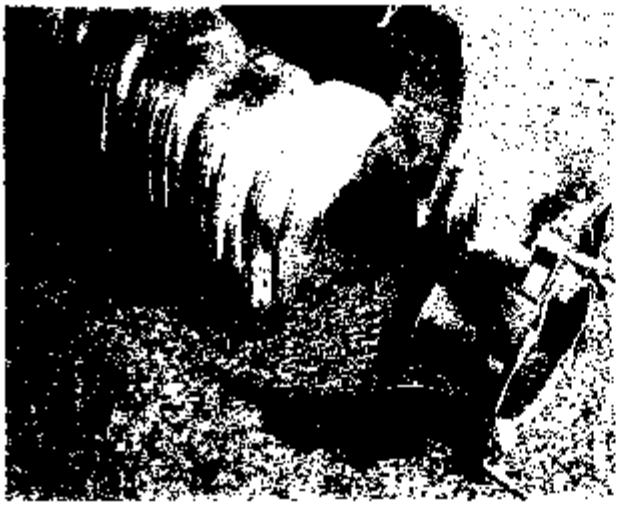
[redacted]

Photos for : 13-7639-944

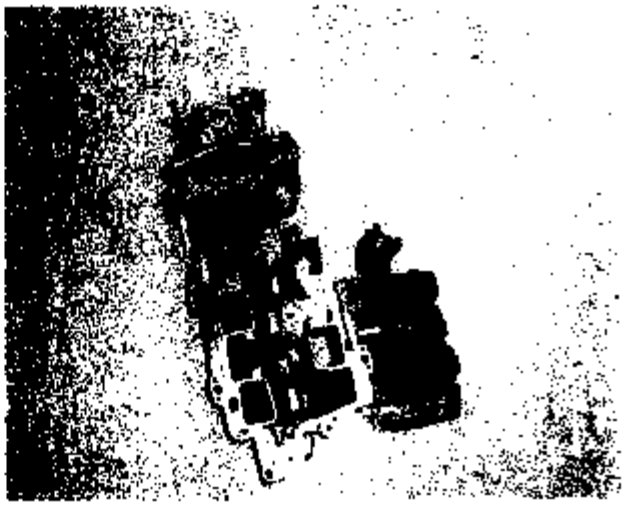
INTAKE MANIFOLD BROKEN



PART NUMBER ON INTAKE MANIFOLD

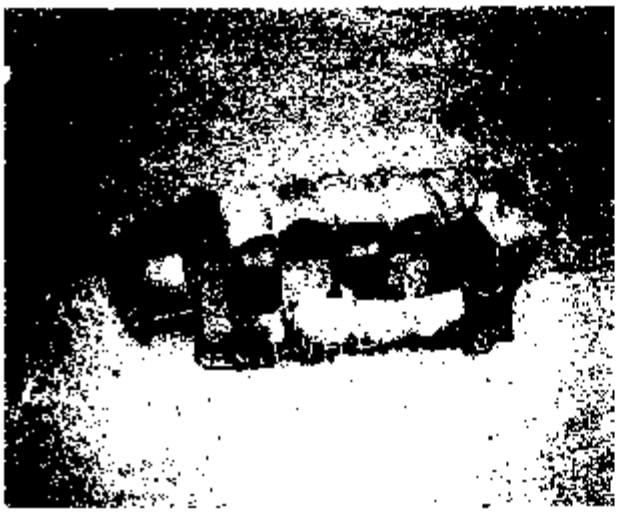


INTAKE MANIFOLD BROKEN

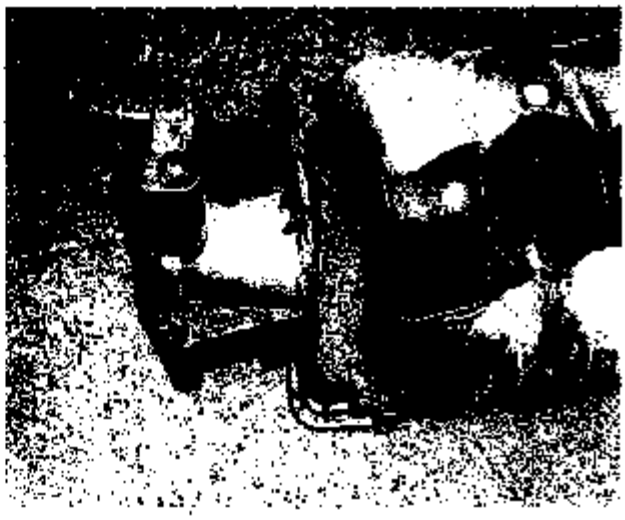


INTAKE MANIFOLD BROKEN

Photos for : 13-7639-944



INTAKE MANIFOLD BROKEN

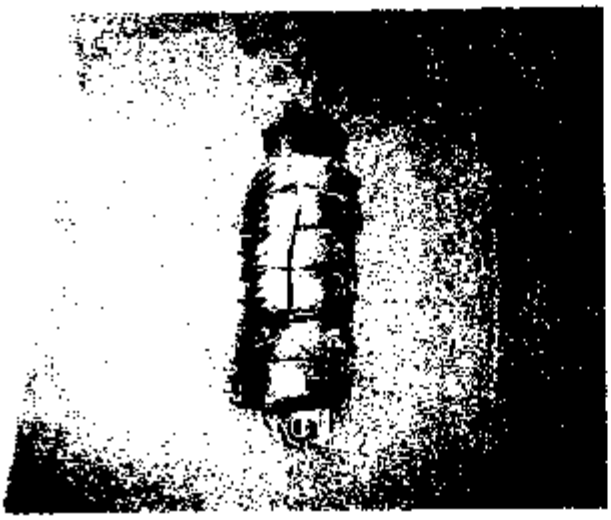


INTAKE MANIFOLD BROKEN

INTAKE MANIFOLD BROKEN

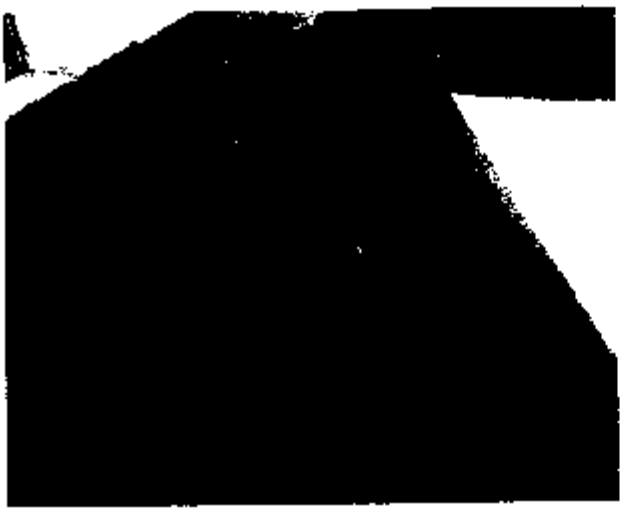
INTAKE MANIFOLD BROKEN

Photos for : 13-7639-944



INTAKE MANIFOLD RECONSTRUCTED

INTAKE MANIFOLD RECONSTRUCTED



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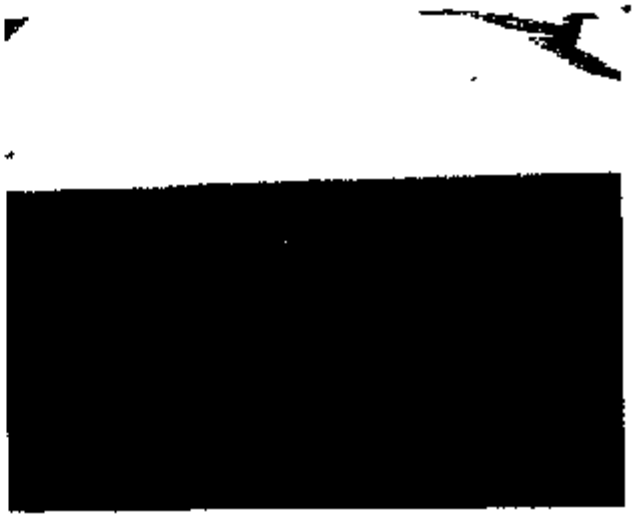
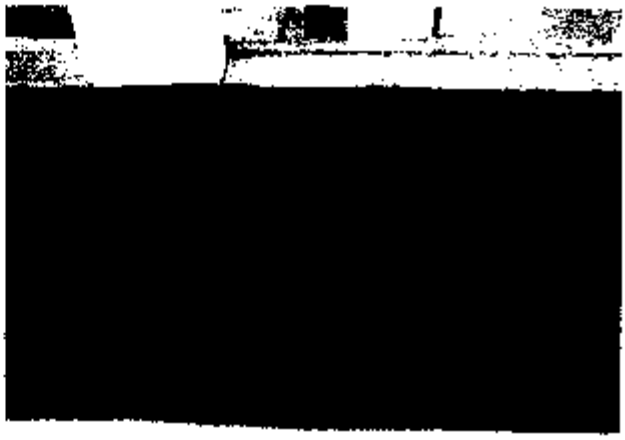


INTAKE MANIFOLD RECONSTRUCTED

Photos for : 13-7639-944

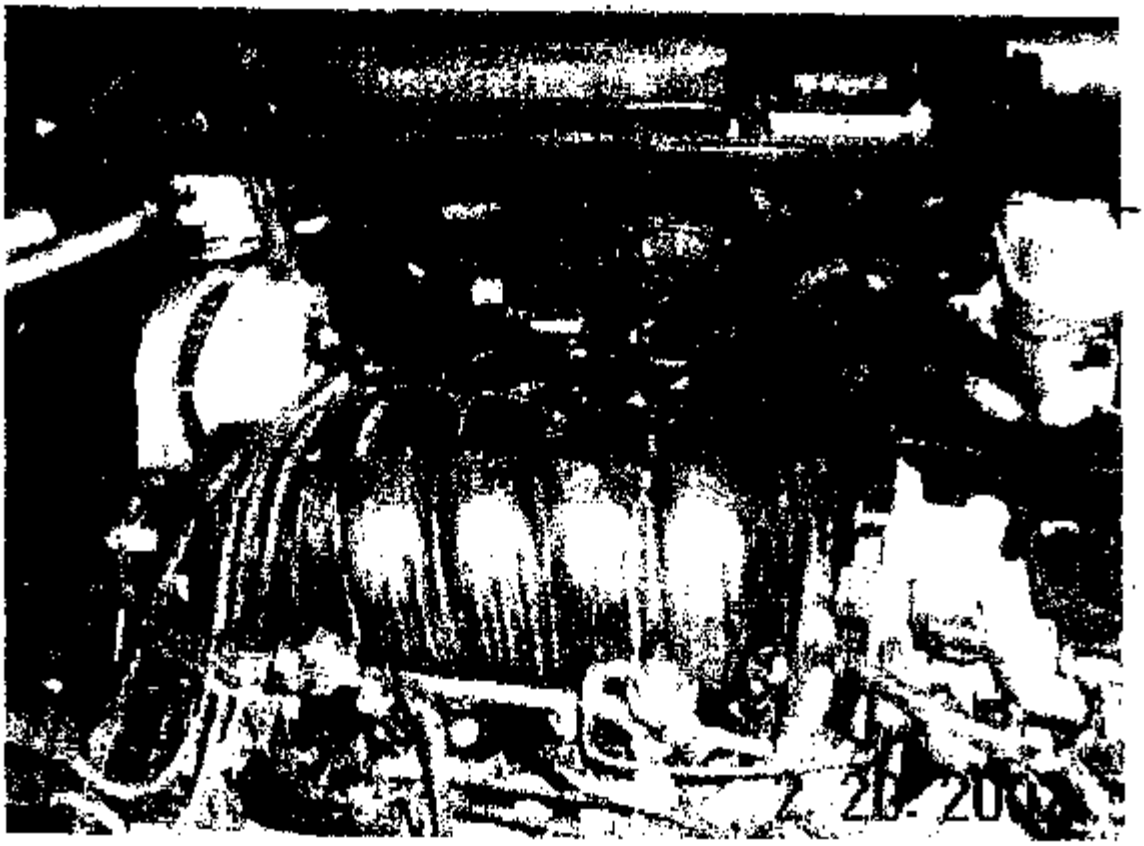
A.C.R.



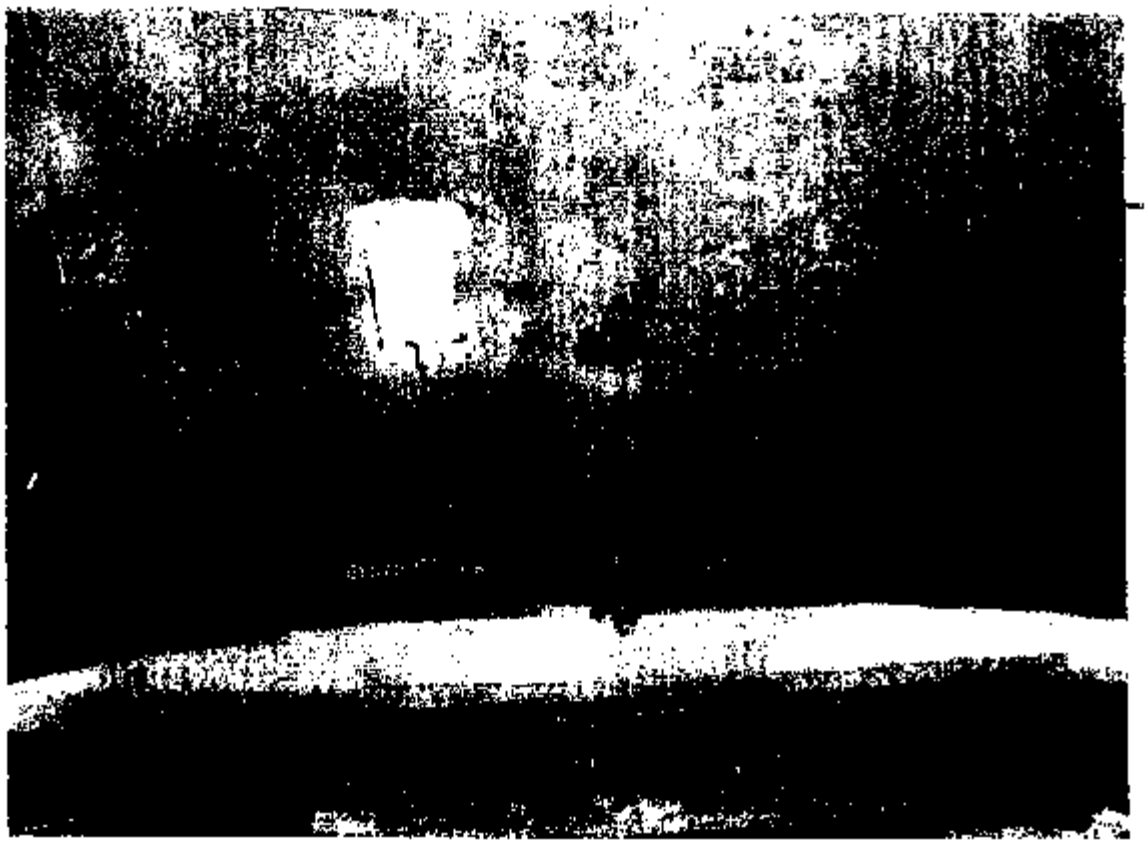
WIRING AND PLASTIC COVER MELTED

WIRING AND PLASTIC COVER MELTED

WIRING AND PLASTIC COVER MELTED



Attachment 2



20 2002

☐ State Farm Fire and Casualty Company
☐ State Farm Indemnity Company
☐ State Farm Mutual Automobile Insurance Company
☐ State Farm County Mutual Insurance Company of Texas

Claim Number 13-7639-944

AFFIDAVIT OF VEHICLE FIRE (All Questions Must Be Completed In Ink)

Name of Insur[redacted]

Address [redacted]

Date of Birth [redacted]

Social Security [redacted]

Occupation PHOTOGRAPHER - SELF EMPLOYED Employer's Name [redacted]

Address [redacted] Phone [redacted]

2. Date of Fire 2-16-02 Time 9:30 ☐ A.M. ☒ P.M.

Make of Vehicle BUICK Year 98 Model LeSABRE Body Type CUSTOM Color BLUE

Vehicle ID # 1G4HP52K9W4463 16 License Plate # 2222648 State ILLINOIS

Certificate of Title # [redacted] Phone, Mail [redacted]

Number of cylinders 6 H.P. or C.I. or Liter _____ Odometer reading 46912

Was vehicle locked? ☐ Yes ☒ No Were windows rolled up? ☒ Yes ☐ No

When did you last see your vehicle? Date 2-16-02 Time 9:30 ☐ A.M. ☒ P.M.

Specific location where vehicle burned On my GARAGE AT HOME

Reason vehicle was left at this location I LIVE HERE

Name and address of person who left auto at this location [redacted]

The [redacted]

When was the fire discovered? Date 2-16-02 Time 9:30 ☐ A.M. ☒ P.M.

Who made the discovery? [redacted]

When was fire reported to fire department? Date 2-16-02 Time 9:31 ☐ A.M. ☒ P.M.

Name and Location of Fire Station MARION, ILLINOIS

Describe fire (where, color of smoke, cause): Car backfired as I was pulling car in garage. When I got out engine started smoking. When I raised hood, fire shot up 6' high - Very intense FIRE

Was vehicle being driven? ☒ Yes ☐ No Describe exactly what happened prior to noticing smoke or fire (electrical or mechanical malfunction): Fire Burned INTENSE for ten minutes or more before fireman arrived

Were you carrying a container of flammable liquid in the vehicle at the time of fire? ☐ Yes ☒ No

If yes, give type of liquid _____, amount _____, size and type of container _____, location of container at time of fire _____

FEB 22 2002

6. Date car purchased 12-31-97 ☒ New ☐ Used Purchase price $ 25,000.00

Trade-in No Allowance

Seller Dealer/Individual Name and Address FOLEY SWEITZER – MARION, ILLINOIS

How did you learn the car was for sale? WENT TO PLACE OF BUSINESS – I do not have bill of sale

How was the car paid for? ☐ Cash ☒ Check

If financed, name and address of finance company PAID FOR IN FULL

Account # Balance Due $ Loan Terms Months

Date of last loan payment made

Is account past due? ☐ Yes ☐ No How long?

Are keys in your possession? ☒ Yes ☐ No Ignition key # Trunk key #

Do you have other theft insurance? ☐ Yes ☒ No Policy #

Name of Insurance company

Was this a rebuilt wreck? ☐ Yes ☒ No If yes, name of rebuilder

Was it a recovered theft? ☐ Yes ☒ No If yes, date of theft

7. Amount for which you are making claim $ VALUE OF CAR + 4 New Michelin Tires – SAME ELSE #404.52 – Bought day before Less than 5 miles on Tires #101.13 per

8. Are the answers you have given true to the best of your knowledge and belief? ☒ Yes ☐ No

Witness Kenya Garner Policyholder [redacted]

Address 507 E. DeYoung
Marion IL 62959

SUBSCRIBED AND SWORN TO BEFORE ME this 20 day of February ,(year) 2002

in Marion , IL County, Williamson

Notary Public Kenya Garner My commission expires: 9-20-05

OFFICIAL SEAL
KENYA GARNER
NOTARY PUBLIC, STATE OF ILLINOIS
MY COMMISSION EXPIRES:09/20/05

Has vehicle been damaged during the past three years? ☐ Yes ☒ No If so, give location _____

_____, type of damage _____, amount of damage $ _____, and date _____

Were repairs made? ☐ Yes ☐ No ☐ Partial If so, were they completed? ☐ Yes ☐ No

Who made the repairs? _____

Name and address of insurance company who paid claim damages, if any: _____

Any other claims in the last three years on this or any other auto? ☐ Yes ☒ No

Any other vehicles in your household? ☒ Yes ☐ No

Name of insurance company and agent on other vehicles: KENYA GARNER - State Farm

Your prior insurance company and agent: State Farm

Any homeowners claims within the past 6 months with State Farm? ☐ Yes ☒ No

With any other carrier? No

3. Vehicle Equipment (Check if vehicle had any of the following)

☒ Radio AM	☒ Power Steer.	☐ Vinyl Roof	☒ Cruise Control	Tires:	Transmission:
☒ AM/FM	☒ Power Brakes	☒ Tinted Glass	☐ Compact Disc	☒ W/W	☐ Automatic
☒ Stereo	☒ Power Locks	☐ Mag Wheels	☐ Sun/Moon Roof	☐ Radial	☐ Standard
☒ Tape Deck	☒ Power Windows	☐ T-Tops		☐ Special	☐ Console
☒ Air Cond.	☒ Power Seats	☒ Tilt Steering Wheel			☐ AutoStick

☐ Other: _____

☐ CB Radio Type _____ Cost $ _____ Date Installed _____

Purchased From: _____

4. Vehicle Condition

Paint	☐ Fair	☐ Good	☒ Excellent	
Transmission	☐ Fair	☐ Good	☒ Excellent	
Engine	☐ Fair	☐ Good	☒ Excellent	
Body	☐ Fair	☐ Good	☒ Excellent	

Other distinguishing features: (dents, decals, trailer hitch, interior, etc.)

5. Name and address of service station/garage: _____

Who performs routine maintenance service? WAL-MART - CHANGED OIL Date last serviced DEC. 2001

Who performs State MV inspection? _____ Date last inspected _____

STATE FARM MUTUA 'UTOMOBILE INSURANCE COMPAN

ILLINOIS OFFICE
BLOOMINGTON, IL
MAIL: 01-125 L208

BANK ONE NA 56-1544/441
CIRCLEVILLE, OH

1 01 547463 J
3/19/2002

[redacted]Y

CLAIM NO 13-7639-844

LOSS DATE 2/18/2002

EXACTLY TWO THOUSAND FIVE HUNDRED THIRTY-TWO AND 18/100 DOLLARS $******2,532.18

Pay to the Order of

[redacted]

AUTHORIZED SIGNATURE

[redacted]

MUST BE ENDORSED BY ALL PAYEES

[redacted]

This Notice Only Applies to Vendors and Service Providers.

By endorsing this payment for your services, you agree not to use or disclose any personal customer information received from us unless necessary for the services we requested.

FOR DEPOSIT ONLY
FOLEY-SWETZER MOTOR SALES, INC.
702 057 8

1951 5

BANK OF AMERICA
CORALLADOS
MDR-27943

BANK OF AMERICA
NATIONAL TRUST
& SAVINGS ASSOCIATION

21 MAR 02

[redacted]

FEB 22 2002

MARION, IL

02/15/02 15:36 6534 3180 042 912

V MEMBER 101-106372861-45
MERCH STUDIOS

222299	205/70/R15+	84.97	T
21468	STATE FEE	1.00	N
222299	205/70/R15+	84.97	T
21468	STATE FEE	1.00	N
	6 TIRE INSTALL	9.00	N
	6 TIRE INSTALL	9.00	N
	TAX 1 7.250 %	12.32	
	TOTAL	202.26	
	SAMS P CREDIT	202.26	
ACCOUNT #		106372861-45	
APPROVAL #		000862	
	CHANGE DUE	0.00	

ITEMS SOLD 6

TC# 8406 9964 2934 3605 8626 7

SHOP US ONLINE WWW.SAMSCLUB.COM
02/15/02 15:36:31

*** MEMBER COPY ***

05809

estimate

ATTN: ALLEN

FOLEY-SWEITZER MOTOR SALES, INC.
Rt. 13W & I-57
P.O. Box 156
MARION, ILLINOIS 62959
(618) 997-1313 (618) 529-2363
DL-4073

NAME [redacted]		PHONE	DATE 3-18-02
STREET		CITY	
YEAR 1998	COLOR	MAKE BUICK	MODEL LESABRE
REGISTRATION NO.		SERIAL NO. 1G4HR52K9WH4L316	ODOMETER 46,919
INSURANCE CO. STATE FARM			ADJUSTOR

REPLACE	REPAIR	DESCRIPTION		PARTS	LABOR	REFINISH	SUBLET
✓		RETAINER	28223151	8.60			
		MANIFOLD	17113132	580.80	102.40		
		FUEL INJ. RAIL	17113198	139.46	[illegible]		
		CONNECTORS (3)	12085491	52.20	192.00		
		WIRE KIT	12192048	43.53	57.60		
		FUEL LINE	25625145	14.86	192.00		
		FUEL LINE	25625166	58.59			
		OIL FILTER	25010792	5.59			
		COOLANT	12346290	15.00			
		P.C.M.	16236757	164.25	102.40		
		CAP	25631814	3.32			
		INSULATOR	25651922	22.20	64.00		
		RETAINER (9)	20024975	11.70			
		HOOD LAMP	25624746	12.90	12.80		
		CONNECTOR	12101899	18.52	32.00		
		COVER	25633277	1.25	32.00		
		SHIELD	24501901	38.47	32.00		
		INDICATOR	25630540	6.50			
		MASTER CYL.	18029759	204.00	64.00		
			TOTALS				

The above is an estimate based on our inspection and does not cover any additional parts or labor which may be required after the work has been started. Occasionally, worn or damaged parts are discovered which may not be evident on the first inspection. Because of this, the above prices are not guaranteed. Quotations on parts and labor are current and subject to change.

AUTHORIZATION FOR REPAIR. You are hereby authorized to make the above repairs:

SIGNED: _____

TOTAL PARTS	$
TOTAL LABOR	$
TOTAL REFINISH	$
TOTAL SUBLET	$
PAINT & MATERIAL	$
TAX	$
TOTAL	$

 05811

estimate

FOLEY-SWEITZER MOTOR SALES, INC.
Rt. 13W & I-57
P.O. Box 155
MARION, ILLINOIS 62959
(618) 997-1313 (618) 529-2363
DL-4073

NAME			PHONE	DATE
STREET			CITY	
YEAR	COLOR	MAKE	MODEL	
REGISTRATION NO.		SERIAL NO.	ODOMETER	ESTIMATE PREPARED BY
INSURANCE CO.			ADJUSTER	

REPLACE	REPAIR	DESCRIPTION		PARTS	LABOR	REFINISH	SUBLET
		BRAKE FLUID	12377967	1.84			
		CAP W/S/W	1234,2935	5.14			
		WIRE HARNESS COVER		3.00	32.00		
		WIRE HARNESS COVER		3.67	32.00		
		SHIELD, ENGINE	25538558	38.10			
		COVER	24505258	5.00	19.20		
		COVER	24215109	4.00	19.20		
		FUEL PRESS REG.	17113346	12.49	64.00		
		ENG. OIL		4.00			
		INSPECTION & DEAL			128.00		
		ALLEN: DISREGARD THE ORIGINAL					
		EST. HERE IS THE FINAL EST.					
		W/ ALL PARTS + LABOR TAXES.					
			TOTALS				

The above is an estimate based on our inspection and does not cover any additional parts or labor which may be required after the work has been started. Occasionally, worn or damaged parts are discovered which may not be evident on the first inspection. Because of this, the above prices are not guaranteed. Quotations on parts and labor are current and subject to change.

AUTHORIZATION FOR REPAIR. You are hereby authorized to make the above repairs:

SIGNED: _____

DATE: _____

TOTAL PARTS	$ 1346.89
TOTAL LABOR	$ 1139.20
TOTAL REFINISH	$
TOTAL SUBLET	$ 42.00
PAINT & MATERIAL	$
TAX	$ 98.09
TOTAL	$ 2626.18

Marianne Spalla
Claim Administrator
ESIS/GM Central Claims Unit

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3403
Facsimile 313.665.0911

February 17, 2003

State Farm Insurance Companies
Attn: Ms. Barbara Edens
185 North Randall Road – Suite S
Batavia, IL 60510-9470

Your Claim Number:	13 7639 944 VIP
Your Insured:	[redacted]
Our File Number:	454132
Our Client:	General Motors Corporation
Date of Event:	1/16/02

Dear Ms. Edens:

Please be advised that this file has been referred for technical evaluation. Upon the conclusion of this evaluation, I will contact you with our position in this matter.

Thank you for your time and cooperation.

Sincerely,

Marianne Spalla
Claims Administrator

esis

General Motors Claims
Routing MC 482 C20 D71
300 Renaissance Center
Detroit, MI 48265-3000
Wayne

313-665-3405 tel
313-665-0911 fax

Marianne.spalla@esis.com
www.esis.com

Marianne Spalla
Claims Administrator

April 3, 2003

State Farm Insurance
Attn: Barbara Edens
185 North Randall Road – Suite S
Batavia, IL. 60510-9470

Your Insured:	[redacted]
Your Claim Number:	13 7639 944 VIP
Our Claim Number:	454132
Our Client:	General Motors Corporation
Date of Loss:	2/16/02

Dear Ms. Edens:

I am responding to your subrogation demand in which you requested reimbursement for monies paid out to your insured, as a result of damage to the subject vehicle. It is our understanding that the controlling theory of liability against GM would be Breach of Warranty. The Breach of Warranty Statute of Limitations in Illinois is 4 years from the date of the original purchase. Our records show that the vehicle was purchased by the original owner in December, 1997and this statute would have expired on December, 2001. As such, this claim is time barred and, GM must respectfully deny this claim.

Sincerely,

Marianne Spalla
Cc: File

454172

Marianne Spalla
Claims Administrator
ESIS GM Central Claims

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C26-D71
Detroit, MI 48265-3000
Telephone 313.665-3403
Facsimile 313.665.0911

January 27, 2003

MetLife Auto & Home
P.O. Box 668
Warwick, RI 02887

You're Claim Number:	FRA33096 DB
You're insured:	[redacted]
Our File Number:	454172
Our Client:	General Motors Corporation
Date of Event:	12/18/02

To whom it may concern:

We are the third-party administrators on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning that you sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

- Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals, as they may not be returned.
- A copy of the Fire and or Police report.
- A statement from the operator of the vehicle, this should include events prior to and immediately following the incident.
- Advise if the vehicle owner and/or operator noted anything unusual about the vehicle prior to the incident. (Electrical / Mechanical):
- Provide copies of all maintenance (this is to include oil changes), warranty, and repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
- Advise if any accessories been added to the vehicle since the purchase? (Radio, Alarm, Telephone, Radar Detector, Equalizer, CD player) If applicable, provide copies of receipts and/or invoices for installation of said equipment.
- Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

- Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

- Has the vehicle ever been involved in an accident? If so when was the accident?

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Marianne Spalla
Claims Administrator

Warwick Foo - Subrogation
700 Quaker Lane
P.O. Box 668
Warwick, RI 02887
(800) 634-9740

4541 72

wh549523

MetLife Auto & Home

January 13, 2003

Buick Customer Assistance Center
Po Box 436008
Pontiac, MI 48343

Your Insured:	Buick Customer Assistance Center
Your Policy Number:	
Your Claim Number:	
Our Customer:	[redacted]
Our Claim Number:	FRA33096 DB
Date of Accident:	December 18, 2002

4541 72

Dear Buick Customer Assistance Center:

Our investigation of this incident has determined that the fire originated in the engine compartment of the car. We have determined that the manufacturer is responsible for the damages we have paid to our insured. Enclosed is our supporting documentation.

Property Damage		Bodily Injury	
Collision or ACV:	$10125.00	No Fault Medical:	$
Deductible:	$50.00	No Fault Loss of Earnings:	$
Towing/Storage/Pool Fees	$	Medical Payments	$
<Salvage Recovery>:	$-Pending		
Rental:	$		
TOTAL:	$-Pending	TOTAL:	0

Kindly remit payment to: **MetLife Auto & Home**
P.O. Box 668, Warwick, RI 02887

We ask you to remit payment within the next thirty (30) days. If we do not receive payment, we will begin the process of filing arbitration or suit. If you have any questions, please call us at 1-800-634-9740.

PLEASE INCLUDE CLAIM NUMBER FRA33096 DB ON ALL PAYMENTS.

Thank you.

Subrogation Department
AF

Michele Martin 6020

1-15-03 CMd

Received from MSX

RECEIVED
JAN 21 2003
ESIS-GM CLAIMS UNIT

MetLife Auto & Home is a brand of Metropolitan Property and Casualty Insurance Company and its Affiliates, Warwick, RI

U.S. Department of Transportation
National Highway Traffic Safety Administration

ODI RESUME

INVESTIGATION: PE02-050
DATE OPENED: 13-JUN-02 DATE UPGRADED: 22-OCT-02
SUBJECT: Engine Compartment Fires
PROMPTED BY: IE02-038
PRINCIPAL INVESTIGATOR: Bruce B. York EA02-030

MANUFACTURER: General Motors Corporation (GM)
MODELS: LeSabre, Park Avenue, Regal, 88, Bonneville, Grand Prix, and Impala vehicles equipped with 3.8-liter engines (VIN8 = "K")
MODEL YEARS: 1996 through 2000
TIRE POPULATION: 2,026,334

PROBLEM DESCRIPTION: A backfire during engine starting may result in fracture of the plastic intake manifold with the potential for severe engine compartment fire.

FAILURE REPORT SUMMARY

	ODI	MANUFACTURER	TOTAL
COMPLAINTS:	44	548	592
FIRES:	44	unk	44
INJ INCIDENTS:	0	2	2
INJURIES:	0	0	0
FAT INCIDENTS:	0	0	0
FATALITIES:	0	0	0
OTHER:	-	-	-

DESCRIPTION OF OTHER: n/a.

ACTION: This Preliminary Evaluation has been upgraded to an Engineering Analysis.

Investigator: DIV. CHF: OFC. DIR:
DATE: 10/22/02 DATE: DATE: 10-22-02

SUMMARY: On June 24, 1996, GM filed a Defect Information Report concerning a condition that could result in engine compartment fire in approximately 276,000 model year (MY) 1996 GM 88, 98, Bonneville, Park Avenue, Regal, and Riviera and MY 1996 through 1997 LeSabre passenger cars equipped with 3.8L V6 (GM "L36") engines and built between July 1, 1995 and May 1, 1996 (NHTSA Recall No. 96V-116, GM Recall No. 97-C-02).

According to GM, if a backfire occurs during engine startup, the intake manifold could break and possibly cause an engine compartment fire. GM's recall remedy involved updating the Powertrain Control Module (PCM) programming to reduce the risk of a backfire event, in accordance with a production change implemented in May 1996. Pending completion of repairs, GM warned consumers to keep the hood closed whenever starting the engine to reduce the risk of personal injury.

ODI opened PE02-050 based on 44 complaints of backfire related engine compartment fires in MY 1996 through 2000 GM passenger cars equipped with the same 3.8L V6 engines that were the subject of 96V-116. Documents furnished by GM in response to PE02-050 indicate that it has implemented three design changes to address concerns with backfire incidents in the subject vehicle population.

continued

10

VRS 10/23/08

GM Engineering refers to the backfire incidents in the subject engines as Manifold Over-Pressurization (MOP) events and has labeled its design changes accordingly (MOP I, MOP II, and P04). GM's design changes have yielded at least four separate groups of vehicles equipped with the subject 3.8L V6 engines: (1) vehicles recalled by 96V-116 – prior to MOP I recall modifications; (2) vehicles produced after the MOP I change in PCM programming in May 1996 (including all recalled vehicles that received the PCM update); (3) vehicles produced after the MOP II change in PCM programming that was implemented in May 1997; and (4) vehicles produced after P04 change in PCM programming in July 1997.

Information provided by GM concerning the alleged defect in the subject vehicles indicates that there is a relationship between battery voltage and the risk of backfire. This relationship is evidenced by a disproportionate number of failure incidents occurring in winter months. The subject intake manifold is constructed from an injection molded plastic material (Nylon 6/6). MOP events typically result in catastrophic fracture of the intake manifold (Figure 1) and can disturb the fuel injection assembly, resulting in leakage of pressurized fuel within the engine compartment. ODI has not completed its assessments of the effects of GM's design changes and other factors (e.g., vehicle age and battery condition) on the risks and trends of the alleged defect in the various populations. The overall failure trend has been increasing over the last 6 calendar years (Figure 2).

Figure 1

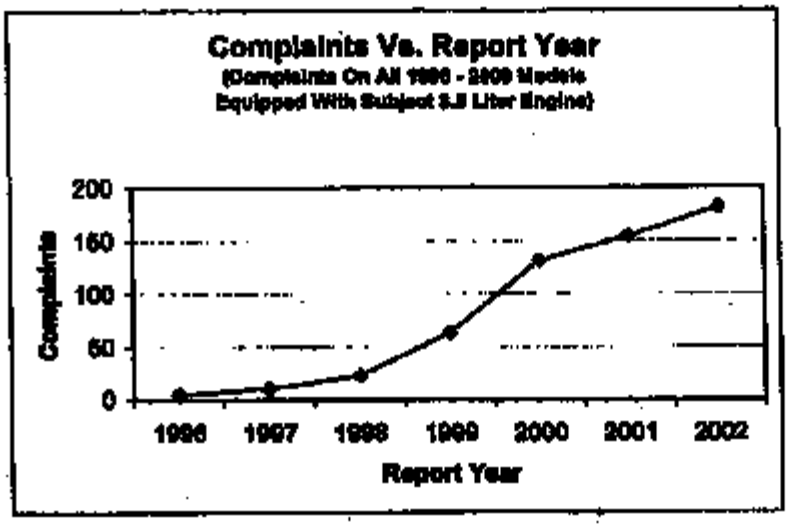


Figure 2

GM maintains that the alleged defect condition does not represent an unreasonable risk to motor vehicle safety in the subject vehicles for the following reasons: (1) low frequency of occurrence and injury; (2) a back fire prior to the MOP event indicating unusual operation and potential problem with the vehicle; and (3) the MOP event occurs during start-up and not during vehicle operations. ODI has upgraded its investigation to an Engineering Analysis to further assess the scope, frequency, and trend of the engine compartment fire risk associated with the alleged defect in the subject vehicles.

#

11

B YORK

PE02-050

DATE	SUBJECT	PAGE NUMBERS
6-13-02	**OPENING RESUME**	(2)
	(PROMPTED BY IE02-038)	(3)
6-20-02	Letter to General Motors from ODI. Request for information concerning alleged underhood fires in certain 1996-2000 Buick LeSabre, Park Avenue, and Regal; Oldsmobile 88; Chevrolet Impala; Pontiac Bonneville and Grand Prix vehicles equipped with 3.8 liter engines	(4-9)
22-02	**CLOSING RESUME** UPGRADED EA02-030	(10-11)

OFFICE OF DEFECTS INVESTIGATION

SCREENING RESUME

DATE PREPARED: 3-15-02

1601-038

DATE RESOLVED:

ine Compartment Fires

Y: Insurance Company Fire Reports

W. Dudewitz

RER: General Motors Corporation

(S): 1996 - 1999

Park Avenue, LeSabre, 98, 88, Bonneville, Regal, Riviera equipped w/ 3.8L engines

PULATION: 1,354,000

DESCRIPTION: The insurance company fire reports indicate the owners allege the subject vehicles ...kfire during engine starting prior to an engine compartment fire. ODI has five complaints for the same ...m. The owner experiences appear to relate to the defect description and/or consequence of GM's Safety ...96V-116 involving certain 1996-1997 GM vehicles.

COMPLAINT SUMMARY

NTS:	4
	0
	0
RASHES	0
	0
RASHES	0
TES:	4

RIPTION OF OTHER: 23 Insurance Company complaints of a no start condition w/fire. (1 injury)

NVESTIGATOR: William Dudewitz

DIVISION CHIEF: [signature]

DATE: 3-15-02

DATE: 3-15-02

DISPOSITION:

umber: PE02-050

JUN-2002

ct: GENERAL MOTORS
6 – 2000 LESABRE, PARK AVENUE, REGAL, 88,
ONNEVILLE, GRAND PRIX, AND IMPALA
EHICLES EQUIPPED WITH 3.8 LITER ENGINES

LLEGED ENGINE COMPARTMENT FIRE FAILURE

s file contains consumer letters received by the National Highway Traffic Safety
inistration, which complain of the alleged defect that is the subject of this
iminary Evaluation. It also contains correspondence between this agency and the
ufacturer on the subject. Portions of that correspondence may be withheld where the
ufacturer has claimed that they are confidential pursuant to the Freedom of
ormation Act, 5 U.S.C. § 552(b)(4), which exempts from disclosure confidential
mercial and financial information. Additional documents relating to this Preliminary
ination may exist, but have not been included in this public file.

have any information or concerns you would like to discuss with NHTSA staff, please call the

TOLL FREE AUTO SAFETY HOTLINE

800-424-9393

(In the Washington, DC metropolitan area, please call 202-366-0123)

o, if you wish to discuss the investigation with NHTSA staff, the
LINE contact representative will have a technical staff member return
r telephone call.

Sear for records on

Year: **1998**
Make: **BUICK**
Model: **LESABRE**
Component: **FUEL:FUEL LINES FITTINGS AND PUMP**

Consumer Complaints

1 Record(s) found

ODI ID: 747552 Make: BUICK Model: LESABRE Year: 1998
Incident: No Fire: No Number of Injuries: 0
Date of Failure:
Component: FUEL:FUEL LINES FITTINGS AND PUMP
Summary: ABOVE MENTIONED VEHICLE CAME INTO MY AUTO REPAIR SHOP WITH A VERY DANGEROUS FUEL LEAK THAT THE CUSTOMER WAS UNAWARE OF. THE PLASTIC BEAUTY COVER ON TOP OF THE GM 3800 SERIES II ENGINES MADE CONTACT WITH THE HIGH PRESSURE PLASTIC FUEL LINE GOING INTO FUEL RAIL. DUE TO HIGH MILEAGE OF THIS CAR, LINE WAS DAMAGED BY THE COVER. SINCE THEN, I HAVE SEEN 2 OTHER GM 3800'S WITH THE SAME COVER-TO-FUEL LINE CONTACT. THE POTENTIAL LEAK IS EXTREMELY DANGEROUS AS THE LEAKING PLASTIC FUEL LINE RUNS FROM THE FIREWALL AREA, OVER THE RIGHT SIDE EXHAUST MANIFOLD, INTO THE FUEL RAIL ON TOP OF THE INTAKE MANIFOLD. A SIMPLE INSPECTION & PAD BETWEEN THE FUEL LINE AND THE SHARP EDGE OF THE PLASTIC COVER WOULD BE A VERY COST-EFFECTIVE CURE FOR A POTENTIALLY SERIOUS SITUATION. THIS INSPECTION & REPAIR SHOULD APPLY TO ALL GM BADGES WITH THE 3800 SERIES II ENGINES.

MTF TRANSACTION SCREEN SCR MI
PAGE FORWD PAGE BACK PG 01 OF 01
LINE A POLICY NUMBER 353120943 SUFFIX 0 LOSS DATE 1218020
CLAIM# FRA33096 - 0 OFFICE CODE 00 RISK STATE 00

```
CSM S P F ID BLK CHK NO CR AMOUNT SUITS DL OC DC CC DATE IMCC MC D DTE
RFI 0 . . 11 STEDER,HARRIET . 0000000 00000 DB J8 . C 122002 .... .....
RFI 0 . . 21 0892 550085902 . 0005000 00000 DB J8 . C 123002 S... O 123002
RFI 0 . 4 22 0892 550085689 . 1012500 00000 DB J8 . C 123002 S... T 123002
```

END OF DATA - HIT ENTER FOR SUM MTF SCREEN

TOTAL LOSS CHECKLIST

CLAIM #: [redacted]

NSD/CLMT RENTAL: ____ LIMIT: _____ ARMS: ____ TERMINATED: _____

COVERAGE PLUS/CE465: ____ BR2 SENT: _____ REF: ____

SALVAGE POOL: IAA

LOCATION: Wilkes-Barre

STOCK #: 02040111

LIENHOLDER: None

ADDRESS:

PHONE: ACCOUNT #:

PAYOFF AMOUNT: EXPIRES:

TITLE OWNER(S):

CCC REQUEST #: 70279045

CCC BASE VALUE: $ 10,125

ADDITIONS: +

UNRELATED DAMAGE/RUST -

AGREED ACV = $

DEDUCTIBLE/LIABILITY % - 50

NET AMOUNT = $

SALVAGE -

TOTAL = $

AMOUNT TO LIENHOLDER -

PAYMENT TO OWNER = $ 10,125

MVIR/TL SUMMARY DONE: ____

Vehicle Valuation Summary

1998 Buick LeSabre Custom 4 Door Sedan - Stillman Valley, IL

Below are the components included in this local market valuation:

Component	Code		Value
Base Value			$ 9,644.00
Odometer		52,293	+ 365.00
Equipment			
Transmission			
Automatic Transmission	AT	Standard	Included
Overdrive	OD	Standard	Included
Power			
Power Steering	PS	Standard	Included
Power Brakes	PB	Standard	Included
Power Windows	PW	Standard	Included
Power Locks	PL	Standard	Included
Power Driver Seat	SP		+ 83.00
Power Antenna	PA		Included
Power Mirrors	PM		Included
Power Trunk/Tailgate	PT		Included
Decor/Convenience			
Air Conditioning	AC	Standard	Included
Rear Defogger	RD	Standard	Included
Tilt Wheel	TW	Standard	Included
Cruise Control	CC	Standard	Included
Cloth Seats	CS	Standard	Included
Dual Mirrors	DM	Standard	Included
Radio			
AM Radio	AM	Standard	Included
FM Radio	FM	Standard	Included
Stereo	ST	Standard	Included
Cassette	CA		+ 83.00
Search/Seek	SE		Included
Equalizer	EQ		Included
Other			
Deluxe Wheel Covers	DC	Standard	Included
Body Side Moldings	BN	Standard	Included
Intermittent Wipers	IW	Standard	Included
Air Bag	AG	Standard	Included
Passenger Air Bag	RG	Standard	Included
Anti-Lock Brakes (4)	AB	Standard	Included
Local Market Value			**$ 10,175.00**
Actual Cash Value			**$ 10,175.00**
Adjusted Vehicle Value			**$ 10,175.00**

The base value is the local market value of a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard and predominant equipment.

As such, the vehicle equipment listing reflects proper deductions for all standard or predominant equipment which is not present on the loss vehicle.

In cases where a standard or predominant option is superseded by a replacement or upgrade, a corresponding addition will appear for the option which supersedes the standard/predominant option.

Committed
Profile ID: FREEPORTROCKFORD

METLIFE AUTO & HOME
P.O. BOX 441 [illegible] ECONOMY COURT FREEPORT, IL [illegible]
([illegible]) [illegible]-[illegible]
Fax: ([illegible]) 947-4304

Damage Assessed By: Eric Dreyer

Condition Code: Good
Date of Loss: 12/[illegible]/2002
Contact Date: 12/[illegible]/2002
Deductible: [illegible]
Claim Number: FRA[illegible]

Type of Loss: Comprehensive

Insured: [redacted]

Mitchell Service: [illegible]

Description: 1[illegible] Buick LeSabre Custom
Body Style: 4D Sed
VIN: 1G4HP[illegible]
Mileage: [illegible] 52295
OEM/ALT: A
Color: WHITE
Options: ALUM/ALLOY WHEELS, AIR CONDITIONING, POWER STEERING, POWER BRAKES, POWER WINDOWS
POWER DOOR LOCKS, TILT STEERING WHEEL, CRUISE CONTROL, ELECTRIC DEFOGGER
AM-FM STEREO CASSETTE, AUTOMATIC TRANSMISSION, POWER DRIVER SEAT
POWER REMOTE MIRROR, POWER ANTENNA

Drive Train: 3.8L Inj 6 Cyl AO

Search Code: MEPRL

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number		Dollar Amount	Labor Units
								2.3 #
1	AUTO	BDY	OVERHAUL	FRT COVER ASSY	Remanufactured		308.00	INC #
2	[illegible]	BDY	REMOVE/REPLACE	FRT BUMPER COVER			C	2.5
3	AUTO	REF	REFINISH	FRT BUMPER COVER				
4	[illegible]	BDY	REMOVE/REPLACE	R FRT BUMPER SPRING NUT	11[illegible]121	GM PART	1.[illegible]	INC
5	[illegible]	BDY	REMOVE/REPLACE	R FRT BUMPER SPRING NUT	11[illegible]121	GM PART	1.[illegible]	INC
6	[illegible]	BDY	REMOVE/REPLACE	L FRT BUMPER SPRING NUT	11[illegible]121	GM PART	1.[illegible]	INC
7	[illegible]	BDY	REMOVE/REPLACE	L FRT BUMPER SPRING NUT	11[illegible]121	GM PART	1.[illegible]	INC
8	[illegible]	BDY	REMOVE/REPLACE	R FRT BUMPER COVER RETAINER	2[illegible]	GM PART	3.[illegible]	INC
9	[illegible]	BDY	REMOVE/REPLACE	L FRT BUMPER COVER RETAINER	2[illegible]	GM PART	3.[illegible]	INC
10	[illegible]	BDY	REMOVE/REPLACE	R FRT BUMPER FASTENER	[illegible]	GM PART	5.[illegible]	INC
11	[illegible]	BDY	REMOVE/REPLACE	L FRT BUMPER FASTENER	[illegible]	GM PART	5.[illegible]	INC
12	[illegible]	BDY	REMOVE/REPLACE	R FRT BUMPER COVER MLDG	2[illegible]11	GM PART	10.79	INC
13	[illegible]	BDY	REMOVE/REPLACE	L FRT BUMPER COVER MLDG	2[illegible]11	GM PART	10.79	INC
14	[illegible]	BDY	REMOVE/REPLACE	FRT LWR BUMPER SPOILER	2[illegible]17	GM PART	23.00	INC #
15	[illegible]	BDY	REMOVE/REPLACE	FRT BUMPER LICENSE BRACKET	2[illegible]7	GM PART	10.07	INC
16	[illegible]	BDY	REMOVE/REPLACE	FRT BUMPER AIR DEFLECTOR	2[illegible]138	GM PART	13.07	INC
17	[illegible]	BDY	REMOVE/REPLACE	FRT BUMPER RETAINER	11[illegible]	GM PART	4.34	INC
18	[illegible]	BDY	REMOVE/REPLACE	FRT BUMPER RETAINER	11[illegible]	GM PART	4.34	INC
19	[illegible]	BDY	REMOVE/REPLACE	FRT BUMPER RETAINER	11[illegible]	GM PART	4.34	INC
20	[illegible]	BDY	REMOVE/REPLACE	FRT BUMPER RETAINER	11[illegible]	GM PART	4.34	INC
21	[illegible]	BDY	REMOVE/REPLACE	FRT BUMPER RETAINER	11[illegible]	GM PART	4.34	INC
22	[illegible]	BDY	REMOVE/REPLACE	FRT BUMPER RETAINER	11[illegible]	GM PART	4.34	INC

ESTIMATE RECALL NUMBER: 12/[illegible]/2002 17:[illegible]:24 FRA[illegible]

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Mitchell Data Version: DEC_02_A
UltraMate Version: 4.8.012

	600540	BDY	REMOVE/REPLACE	FRT BUMPER RETAINER	11513499	GM PART	4.34	INC	
	600550	BDY	REMOVE/REPLACE	FRT BUMPER RETAINER	11513500	GM PART	4.34	INC	
25	600550	BDY	REMOVE/REPLACE	FRT BUMPER RETAINER	11513500	GM PART	4.34	INC	
26	600550	BDY	REMOVE/REPLACE	FRT BUMPER RETAINER	11513500	GM PART	4.34	INC	
27	600550	BDY	REMOVE/REPLACE	FRT BUMPER RETAINER	11513500	GM PART	4.34	INC	
28	600551	BDY	REMOVE/REPLACE	R FRT CTR BUMPER HONEYCOMB REINF	25925196	GM PART	3.66	INC	
29	600552	BDY	REMOVE/REPLACE	L FRT CTR BUMPER HONEYCOMB REINF	25925197	GM PART	3.66	INC	
30	600553	BDY	REMOVE/REPLACE	FRT CTR BUMPER HONEYCOMB REINF	25925193	GM PART	7.53	INC	
31	600554	BDY	REMOVE/REPLACE	FRT BUMPER REINFORCEMENT	** QUAL REPL PART		124.00	INC	
32	600555	BDY	REMOVE/REPLACE	FRT BUMPER COVER SUPPORT	25926190	GM PART	20.05	INC	
33	600556	BDY	REMOVE/REPLACE	R FRT BUMPER RETAINER	25931448	GM PART	1.82	INC	
34	600557	BDY	REMOVE/REPLACE	L FRT BUMPER RETAINER	25931449	GM PART	1.82	INC	
35	600558	BDY	REMOVE/REPLACE	R FRT BUMPER STUD PLATE	25925304	GM PART	7.63	INC	
36	600559	BDY	REMOVE/REPLACE	L FRT BUMPER STUD PLATE	25925304	GM PART	7.63	INC	
37	600560	BDY	REMOVE/REPLACE	R FRT BUMPER SHIM	25937588	GM PART	4.96	INC	
38	600561	BDY	REMOVE/REPLACE	L FRT BUMPER SHIM	25937589	GM PART	4.96	INC	
39	600562	BDY	REMOVE/REPLACE	R FRT BUMPER IMPACT ABSORBER	22149575	GM PART	101.72	INC	#
40	600563	BDY	REMOVE/REPLACE	L FRT BUMPER IMPACT ABSORBER	22149576	GM PART	101.72	INC	#
41	600565	BDY	REMOVE/REPLACE	GRILLE	** QUAL REPL PART		109.00	INC	#
42	600569	BDY	REMOVE/REPLACE	R H/LAMP ASSEMBLY	** QUAL REPL PART		197.50	INC	#
43	AUTO	BDY	CHECK/ADJUST	HEADLAMPS				0.4	
44	600570	BDY	REMOVE/REPLACE	L H/LAMP ASSEMBLY	** QUAL REPL PART		197.50	INC	#
45	600571	BDY	REMOVE/REPLACE	R H/LAMP BULB	9441733	GM PART	14.22	INC	#
46	600572	BDY	REMOVE/REPLACE	L H/LAMP BULB	9441733	GM PART	14.22	INC	#
47	600573	BDY	REMOVE/REPLACE	R H/LAMP BULB	9441732	GM PART	14.22	INC	#
48	600574	BDY	REMOVE/REPLACE	L H/LAMP BULB	9441732	GM PART	14.22	INC	#
49	600575	BDY	REMOVE/REPLACE	R CORNERING LAMP BULB	9442903	GM PART	1.46	INC	#
50	600576	BDY	REMOVE/REPLACE	L CORNERING LAMP BULB	9442903	GM PART	1.46	INC	#
51	600577	BDY	REMOVE/REPLACE	R H/LAMP MOUNTING BRACKET	25981794	GM PART	7.22	INC	#
52	600578	BDY	REMOVE/REPLACE	L H/LAMP MOUNTING BRACKET	25981795	GM PART	7.22	INC	#
	600632	BDY	REMOVE/REPLACE	R H/LAMP BOLT	11517964	GM PART	5.10		
	600633	BDY	REMOVE/REPLACE	L H/LAMP BOLT	11517964	GM PART	5.10		
53	600581	BDY	REMOVE/REPLACE	R H/LAMP BRACKET	25932062	GM PART	3.60		
54	600582	BDY	REMOVE/REPLACE	L H/LAMP BRACKET	25932062	GM PART	3.60		
57	600587	BDY	REMOVE/REPLACE	R PARK/SIGNAL LAMP ASSEMBLY	** QUAL REPL PART		34.00	INC	#
58	600588	BDY	REMOVE/REPLACE	L PARK/SIGNAL LAMP ASSEMBLY	** QUAL REPL PART		34.00	INC	#
59	600589	BDY	REMOVE/REPLACE	R PARK/SIGNAL LAMP BULB	9441939	GM PART	2.62	INC	#
60	600590	BDY	REMOVE/REPLACE	L PARK/SIGNAL LAMP BULB	9441939	GM PART	2.62	INC	#
61	600591	BDY	REMOVE/REPLACE	R MARKER LAMP BULB	9421939	GM PART	0.62	INC	#
62	600592	BDY	REMOVE/REPLACE	L MARKER LAMP BULB	9421939	GM PART	0.62	INC	#
63	600593	BDY	REMOVE/REPLACE	R PARK/SIGNAL LAMP SOCKET	12003069	GM PART	80.33		
64	600594	BDY	REMOVE/REPLACE	L PARK/SIGNAL LAMP SOCKET	12003069	GM PART	80.33		
65	600597	BDY	REMOVE/REPLACE	R PARK/SIGNAL LAMP NUT	15040656	GM PART	0.62		
66	600598	BDY	REMOVE/REPLACE	L PARK/SIGNAL LAMP NUT	15040656	GM PART	0.62		
67	600600	BDY	REMOVE/REPLACE	HOOD PANEL	** CRP CAPA		400.00	1.6	#
68	AUTO	REF	REFINISH	HOOD OUTSIDE				C 3.2	
69	AUTO	REF	REFINISH	HOOD UNDERSIDE				C 1.6	
70	600609	BDY	REMOVE/REPLACE	HOOD INSULATOR	25931832	GM PART	74.31	INC	
71	602700	BDY	REMOVE/REPLACE	HOOD INSULATOR RETAINER	20040878	GM PART	1.26		
72	602910	BDY	REMOVE/REPLACE	R HOOD HINGE	25914874	GM PART	27.70	0.3	#
73	AUTO	REF	REFINISH	R HINGE				0.2	
74	602930	BDY	REMOVE/REPLACE	L HOOD HINGE	25914875	GM PART	27.70	0.3	#
75	AUTO	REF	REFINISH	L HINGE				0.2	
76	602224	BDY	REMOVE/REPLACE	R HOOD ADJUSTER	14089250	GM PART	3.30		
77	602226	BDY	REMOVE/REPLACE	L HOOD ADJUSTER	14089250	GM PART	3.30		
78	600582	BDY	REMOVE/REPLACE	R HOOD STOP BUMPER	25929456	GM PART	3.70		
79	600583	BDY	REMOVE/REPLACE	L HOOD STOP BUMPER	25929456	GM PART	3.70		
80	602540	BDY	REMOVE/REPLACE	R HOOD ASSIST STRUT	25929059	GM PART	39.72	0.2	
81	602550	BDY	REMOVE/REPLACE	L HOOD ASSIST STRUT	25929059	GM PART	39.72	0.2	

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Committed
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92	602679	BDY	REMOVE/REPLACE	HOOD PRIMARY LATCH	14036329	GM PART	21.46	INC	
[illegible]	602604	BDY	REMOVE/REPLACE	HOOD SECONDARY LATCH	25625418	GM PART	18.22	0.3	
[illegible]	602610	BDY	REMOVE/REPLACE	HOOD RELEASE CABLE	25642190	GM PART	29.30	0.6	
[illegible]	602159	BDY	REMOVE/REPLACE	HOOD POP-UP SPRING	25642029	GM PART	18.12		
96	602695	BDY	REMOVE/REPLACE	R HOOD SEAL	25615018	GM PART	7.80		
97	602696	BDY	REMOVE/REPLACE	L HOOD SEAL	25615011	GM PART	7.09		
98	602167	BDY	REMOVE/REPLACE	HOOD LAMP	25604740	GM PART	12.90	INC	
99	602679	BDY	REMOVE/REPLACE	R FRT HOOD STOP BUMPER	22652589	GM PART	1.45		
100	602679	BDY	REMOVE/REPLACE	L FRT HOOD STOP BUMPER	22652588	GM PART	1.46		
101	602133	BDY	REMOVE/REPLACE	REAR CTR HOOD STOP BUMPER	12337893	GM PART	3.70		
102	602153	BDY	REMOVE/REPLACE	FRT HOOD SEAL	25636176	GM PART	14.33	INC	
103	602134	BDY	REMOVE/REPLACE	REAR CTR HOOD SEAL	20601471	GM PART	38.85	0.2	
104	602127	BDY	REMOVE/REPLACE	COOLING RADIATOR	** QUAL REPL PART		269.38	INC	
105	603260	BDY	REMOVE/REPLACE	COOLING RADIATOR FILLER CAP	10409535	GM PART	6.17		
106	603220	BDY	REMOVE/REPLACE	R UPR COOLING INSULATOR	14046285	GM PART	3.84		
107	603230	BDY	REMOVE/REPLACE	L UPR COOLING INSULATOR	14046329	GM PART	3.68		
108	603340	BDY	REMOVE/REPLACE	R LWR COOLING INSULATOR	25622246	GM PART	3.66		
109	603350	BDY	REMOVE/REPLACE	L LWR COOLING INSULATOR	25622246	GM PART	3.66		
100	603290	BDY	REMOVE/REPLACE	UPR COOLING RADIATOR MOUNTING PANEL	25626168	GM PART	46.66	INC #	
101	603320	BDY	REMOVE/REPLACE	R OTR COOLING RADIATOR BAFFLE	25625877	GM PART	6.41	INC #	
102	603330	BDY	REMOVE/REPLACE	L OTR COOLING RADIATOR BAFFLE	25625877	GM PART	6.41	INC #	
103	603623	BDY	REMOVE/REPLACE	COOLING RETAINER	15060604	GM PART	6.41		
104	603624	BDY	REMOVE/REPLACE	L COOLING ELECTRIC FAN ASSY	** QUAL REPL PART		94.00	INC #	
105	603625	BDY	REMOVE/REPLACE	COOLING SPLASH SHIELD	25621168	GM PART	6.26	INC #	
106	603630	BDY	REMOVE/REPLACE	COOLING RESISTOR KIT	22109634	GM PART	46.00	INC #	
107	603140	BDY	REMOVE/REPLACE	R UPR COOLING CLIP	11584978	GM PART	1.74		
108	603160	BDY	REMOVE/REPLACE	L UPR COOLING CLIP	11584978	GM PART	1.74		
109	603163	BDY	REMOVE/REPLACE	R LWR COOLING CLIP	11518121	GM PART	1.68		
110	603164	BDY	REMOVE/REPLACE	L LWR COOLING CLIP	11518121	GM PART	1.68		
111	603169	BDY	REMOVE/REPLACE	R COOLING ELECTRIC FAN ASSY	** QUAL REPL PART		118.00	INC	
112	603225	BDY	REMOVE/REPLACE	UPR COOLING RADIATOR HOSE	25640965	GM PART	23.12	0.1 #	
113	603227	BDY	REMOVE/REPLACE	LWR COOLING RADIATOR HOSE	25641167	GM PART	19.56	0.1 #	
[illegible]	603230	BDY	REMOVE/REPLACE	COOLING RECOVERY TANK	25636928	GM PART	14.00	0.3	
[illegible]	603231	BDY	REMOVE/REPLACE	COOLING RECOVERY TANK CAP	25631914	GM PART	4.08		
116	603162	BDY	REMOVE/REPLACE	COOLING COOLANT TANK HOSE	25636878	GM PART	8.20	0.2	
117	603249	MCH	REMOVE/REPLACE	COOLING WATER PUMP -M	12482993	GM PART	198.96	INC #	
118	603247	MCH	REMOVE/REPLACE	COOLING WATER PUMP PULLEY -M	24504531	GM PART	14.54	3.0 #	
119	603248	BDY	REMOVE/REPLACE	COOLING DRIVE BELT	24504193	GM PART	34.74	INC	
120	603584	MCH	REMOVE/REPLACE	UPR ENGINE OIL COOLER PIPE -M	25603831	GM PART	17.54	0.4	
121	603585	MCH	REMOVE/REPLACE	LWR ENGINE OIL COOLER PIPE -M	25640792	GM PART	17.54	0.4	
122	604629	MCH	REMOVE/REPLACE	EVACUATE & RECHARGE A/C -M				1.4	
123	604630	MCH	REMOVE/REPLACE	A/C REFRIGERANT RECOVERY -M				0.3	
124	604668	MCH	REMOVE/REPLACE	AIR COND CONDENSER -M	** QUAL REPL PART		111.48	INC	
125	604670	BDY	REMOVE/REPLACE	R UPR AIR COND INSULATOR	25622210	GM PART	3.86		
126	604680	BDY	REMOVE/REPLACE	L UPR AIR COND INSULATOR	25622210	GM PART	3.86		
127	604108	BDY	REMOVE/REPLACE	R AIR COND BRACKET	25622604	GM PART	3.86		
128	604110	BDY	REMOVE/REPLACE	L AIR COND BRACKET	25622606	GM PART	3.86		
129	604627	MCH	REMOVE/REPLACE	AIR COND COMPRESSOR -M	1135423	GM PART	659.27	0.8	
130	604617	BDY	REMOVE/REPLACE	AIR COND COMPRESSOR BRACKET	24502107	GM PART	49.20	0.3 #	
131	604630	BDY	REMOVE/REPLACE	AIR COND SPLASH SHIELD	25621132	GM PART	13.87	0.3	
132	604637	MCH	REMOVE/REPLACE	AIR COND SUCTION HOSE -M	25604018	GM PART	137.74	0.8	
133	604638	MCH	REMOVE/REPLACE	AIR COND RECEIVER/DRIER -M	1132749	GM PART	66.74	0.8	
134	604618	BDY	REMOVE/REPLACE	AIR COND CLAMP	25636176	GM PART	4.47		
135	604348	MCH	REMOVE/REPLACE	AIR COND EVAPORATOR TUBE & LINE -M	25603761	GM PART	51.17	1.0	
136	604619	MCH	REMOVE/REPLACE	AIR COND VACUUM RESERVOIR -M	25622374	GM PART	21.54	0.3	
137	604378	MCH	REMOVE/REPLACE	AIR COND EVAPORATOR CORE -M	52482997	GM PART	396.37	INC #	
138	604380	MCH	REMOVE/REPLACE	AIR COND SEAL -M	52484163	GM PART	3.88	INC #	
139	604389	MCH	REMOVE/REPLACE	AIR COND FILTER -M	52484599	GM PART	6.23	INC #	
140	604640	MCH	REMOVE/REPLACE	HEATER CORE -M	52479154	GM PART	82.93	2.4 #	

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Consolidated
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141	604420	MCH	REMOVE/REPLACE	HEATER COVER	-N	52400102	GM PART	33.27	INC	#
142	606025	MCH	REMOVE/REPLACE	AIR COND EVAPORATOR HOUSING	-M	ORDER FROM DEALER		71.59	0.3	#
143	606024	MCH	REMOVE/REPLACE	AIR COND EVAPORATOR HOUSING	-M	ORDER FROM DEALER		33.27	0.3	#
144	604475	MCH	REMOVE/REPLACE	AIR COND BLOWER CASE	-M	52487679	GM PART	46.96		
145	604480	MCH	REMOVE/REPLACE	AIR COND GASKET	-N	52488649	GM PART	9.82		
146	604490	MCH	REMOVE/REPLACE	AIR COND INSULATOR CASE	-M	52472600	GM PART	79.13		
147	606041	MCH	REMOVE/REPLACE	AIR COND BLOWER MOTOR	-M	52400663	GM PART	67.73	0.5	#
148	606025	BDY	REMOVE/REPLACE	R FENDER PANEL		** QRP CAPA		237.09	2.1	#
149	AUTO	REF	REFINISH	R FENDER OUTSIDE				C	2.0	
150	AUTO	REF	REFINISH	R FENDER EDGE				C	0.5	
151	606026	BDY	REMOVE/REPLACE	L FENDER PANEL		** QRP CAPA		237.09	2.1	#
152	AUTO	REF	REFINISH	L FENDER OUTSIDE				C	2.0	
153	AUTO	REF	REFINISH	L FENDER EDGE				C	0.5	
154	604010	BDY	REMOVE/REPLACE	R UPR FENDER BRACKET		20603001	GM PART	8.84	0.1	#
155	604020	BDY	REMOVE/REPLACE	L UPR FENDER BRACKET		20603001	GM PART	8.84	0.1	#
156	606023	BDY	REMOVE/REPLACE	R FENDER SKIRT		20657342	GM PART	36.09	0.5	
157	606030	BDY	REMOVE/REPLACE	L FENDER SKIRT		20657343	GM PART	36.09	0.5	
158	604080	BDY	REMOVE/REPLACE	R FENDER FRONT SPLASH SHIELD		20636789	GM PART	17.10	0.2	
159	604090	BDY	REMOVE/REPLACE	L FENDER FRONT SPLASH SHIELD		20612087	GM PART	17.02	0.2	
160	604030	BDY	REMOVE/REPLACE	R FENDER REAR SPLASH SHIELD		20646313	GM PART	13.17	0.3	
161	604060	BDY	REMOVE/REPLACE	R FENDER INSULATOR		20601124	GM PART	17.39		
162	604050	BDY	REMOVE/REPLACE	L FENDER INSULATOR		20601124	GM PART	17.39		
163	606041	BDY	REMOVE/REPLACE	R FENDER REINFORCEMENT		20601166	GM PART	31.69	0.1	
164	606042	BDY	REMOVE/REPLACE	L FENDER REINFORCEMENT		20601167	GM PART	31.69	0.1	
165	606033	BDY	REMOVE/REPLACE	R FENDER WHEEL OPENING MLDG		20601222	GM PART	46.01	INC	
166	606034	BDY	REMOVE/REPLACE	L FENDER WHEEL OPENING MLDG		12530933	GM PART	38.09	INC	
167	606035	BDY	REMOVE/REPLACE	R FENDER REAR MOULDING		20601331	GM PART	39.27	INC	#
168	AUTO	REF	REFINISH	R REAR FENDER MOULDING				C	0.4	
169	606036	BDY	REMOVE/REPLACE	L FENDER REAR MOULDING		20601332	GM PART	39.27	INC	#
170	AUTO	REF	REFINISH	L REAR FENDER MOULDING				C	0.4	
171	606037	BDY	REMOVE/REPLACE	R LWR FENDER REAR MOULDING		20620622	GM PART	7.98	INC	
172	606038	BDY	REMOVE/REPLACE	L LWR FENDER REAR MOULDING		20620623	GM PART	7.98	INC	
173	606100	BDY	REMOVE/REPLACE	R FENDER NUT		11509580	GM PART	0.77		
174	606100	BDY	REMOVE/REPLACE	R FENDER NUT		11509580	GM PART	0.77		
175	606100	BDY	REMOVE/REPLACE	L FENDER NUT		11509580	GM PART	0.77		
176	606100	BDY	REMOVE/REPLACE	L FENDER NUT		11509580	GM PART	0.77		
177	606000	BDY	REMOVE/REPLACE	FRONT BODY RADIATOR SUPPORT	-S	20602063	GM PART	184.82	0.1	#
178	AUTO	REF	REFINISH	RADIATOR SUPPORT COMPLETE					1.0	
179	606700	BDY	REMOVE/REPLACE	FRONT BODY HOOD LATCH SUPPORT		20636769	GM PART	3.84	INC	
180	606200	BDY	REMOVE/REPLACE	FRONT BODY SENSOR		16199194	GM PART	16.79	0.4	
181	606017	BDY	REMOVE/REPLACE	R FRT SECTION SIDEMEMBER					0.0	#
182	606135	BDY	REMOVE/REPLACE	L FRT SECTION SIDEMEMBER					0.0	#
183	606010	BDY	REMOVE/REPLACE	R UPR FRONT BODY RAIL REINF	-S	20600001	GM PART	20.31	INC	#
184	606000	BDY	REMOVE/REPLACE	L UPR FRONT BODY RAIL REINF	-S	20600002	GM PART	18.03	INC	#
185	606244	BDY	REMOVE/REPLACE	FRONT BODY SHIELD		20636536	GM PART	31.19		
186	606040	BDY	REMOVE/REPLACE	R FRONT BODY APRON ASSY	-S	20600160	GM PART	309.31	0.7	#
187	AUTO	REF	REFINISH	R APRON ASSEMBLY COMPLETE					1.0	
188	606050	BDY	REMOVE/REPLACE	L FRONT BODY APRON ASSY	-S	20600161	GM PART	309.31	0.7	#
189	AUTO	REF	REFINISH	L APRON ASSEMBLY COMPLETE					1.0	
190	606054	BDY	REMOVE/REPLACE	FRONT BODY BATTERY TRAY		20600322	GM PART	22.06	0.8	#
191	606006	BDY	REMOVE/REPLACE	R LWR FRONT BODY SIDE RAIL	-S	20600310	GM PART	254.30	INC	#
192	606002	BDY	REMOVE/REPLACE	L LWR FRONT BODY SIDE RAIL	-S	20600311	GM PART	252.80	INC	#
193	606110	BDY	REMOVE/REPLACE	R INR FRONT BODY RAIL REINF	-S	20617763	GM PART	15.33		
194	606120	BDY	REMOVE/REPLACE	L INR FRONT BODY RAIL REINF	-S	20617763	GM PART	15.33		
195	606130	BDY	REMOVE/REPLACE	R FRONT BODY SUBFRAME BRACKET	-S	20620644	GM PART	56.73		
196	606140	BDY	REMOVE/REPLACE	L FRONT BODY SUBFRAME BRACKET	-S	20620645	GM PART	56.73		
197	606005	MCH	REMOVE/REPLACE	FRAME SUBF SUBFRAME	-M	20600646	GM PART	653.19	3.7	#
198	606300	BDY	REMOVE/REPLACE	R UPR FRAME SPACER		20626705	GM PART	11.80		
199	606300	BDY	REMOVE/REPLACE	R UPR FRAME SPACER		20626705	GM PART	11.80		

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[illegible]	[illegible]	BDY	REMOVE/REPLACE	R UPR FRAME SPACER	25625706	GM PART	11.99	
[illegible]	[illegible]	BDY	REMOVE/REPLACE	L UPR FRAME SPACER	25625705	GM PART	11.99	
202	000310	BDY	REMOVE/REPLACE	L UPR FRAME SPACER	25625705	GM PART	11.99	
203	000310	BDY	REMOVE/REPLACE	L UPR FRAME SPACER	25625705	GM PART	11.99	
204	000320	BDY	REMOVE/REPLACE	R FRT UPR FRAME INSULATOR	25536061	GM PART	7.97	
205	000340	BDY	REMOVE/REPLACE	L FRT UPR FRAME INSULATOR	25536061	GM PART	7.97	
206	000350	BDY	REMOVE/REPLACE	R REAR FRAME INSULATOR	25536060	GM PART	7.97	
207	000360	BDY	REMOVE/REPLACE	L REAR FRAME INSULATOR	25536060	GM PART	7.97	
208	000380	BDY	REMOVE/REPLACE	R FRT LWR FRAME INSULATOR	ORDER FROM DEALER		10.02	
209	000390	BDY	REMOVE/REPLACE	L FRT LWR FRAME INSULATOR	ORDER FROM DEALER		10.02	
210	000400	BDY	REMOVE/REPLACE	R REAR LWR FRAME INSULATOR	ORDER FROM DEALER		10.02	
211	000410	BDY	REMOVE/REPLACE	L REAR LWR FRAME INSULATOR	ORDER FROM DEALER		10.02	
212	000470	BDY	REMOVE/REPLACE	R LWR FRAME RETAINER	1040198	GM PART	7.77	
213	000480	BDY	REMOVE/REPLACE	L LWR FRAME RETAINER	1040198	GM PART	7.77	
214	000005	BDY	REMOVE/REPLACE	R FRAME BOLT	11517955	GM PART	3.76	
215	000000	BDY	REMOVE/REPLACE	L FRAME BOLT	11517955	GM PART	3.76	
216	000410	MCH	REMOVE/REPLACE	BLEED ABS SYSTEM -M				0.5
217	000007	MCH	REMOVE/REPLACE	R FRT ABS HARNESS -M	12061997	GM PART	46.00	
218	000000	MCH	REMOVE/REPLACE	L FRT ABS HARNESS -M	12061997	GM PART	46.00	
219	000000	BDY	REMOVE/REPLACE	R ABS BRACKET	25714074	GM PART	6.06	
220	000000	BDY	REMOVE/REPLACE	L ABS BRACKET	25714075	GM PART	6.06	
221	000070	BDY	REMOVE/REPLACE	R ABS BRACKET	25532024	GM PART	3.55	
222	000000	BDY	REMOVE/REPLACE	L ABS BRACKET	25532025	GM PART	3.55	
223	000000	MCH	REMOVE/REPLACE	ABS MASTER CYLINDER -M	16020759	GM PART	234.00	0.7
224	000240	MCH	REMOVE/REPLACE	ABS VALVE -M	25941263	GM PART	601.00	1.1
225	000262	BDY	REMOVE/REPLACE	ABS MODULATOR BRACKET	25620206	GM PART	6.11	
226	000041	MCH	REMOVE/REPLACE	ABS CONTROL MODULE -M	16256309	GM PART	413.31	0.7
227	000048	MCH	REMOVE/REPLACE	ABS RELAY -M	12191601	GM PART	28.34	0.3
228	000002	MCH	REMOVE/REPLACE	ABS SWITCH -M	ORDER FROM DEALER		10.18	0.5
229	000200	MCH	REMOVE/REPLACE	ABS HARNESS -M	12194408	GM PART	106.14	1.1
[illegible]	020040	MCH	REMOVE/REPLACE	DISABLE & ENABLE AIR BAG SYSTEM -M				0.5
[illegible]	020050	MCH	REMOVE/REPLACE	AIR BAG SYSTEM DIAGNOSIS -M				0.5 #
232	000004	MCH	REMOVE/REPLACE	FRT AIR BAG SENSOR -M	16220059	GM PART	167.00	INC
233	000000	BDY	REMOVE/REPLACE	FRT AIR BAG SENSOR BRKT	25612722	GM PART	13.00	
234	000007	MCH	REMOVE/REPLACE	AIR BAG DERM MODULE -M	9375220	GM PART	350.00	0.7
235	000044	MCH	REMOVE/REPLACE	CRUISE CONTROL SERVO -M	25140007	GM PART	511.31	0.7 #
236	000073	BDY	REMOVE/REPLACE	CRUISE CONTROL BRACKET	25600074	GM PART	6.28	
237	000040	BDY	REMOVE/REPLACE	CRUISE CONTROL MOUNTING STUD	11510479	GM PART	3.76	
238	000040	MCH	REMOVE/REPLACE	CRUISE CONTROL CABLE -M	25046400	GM PART	10.31	0.5
239	000000	MCH	REMOVE/REPLACE	CRUISE CONTROL ACCELERATOR CABLE -M	25625372	GM PART	10.02	0.5
240	000001	BDY	REMOVE/REPLACE	CRUISE CONTROL CLIP	25620543	GM PART	3.76	
241	000002	BDY	REMOVE/REPLACE	CRUISE CONTROL CABLE BRACKET	24000502	GM PART	8.36	
242	000003	MCH	REMOVE/REPLACE	UPR CRUISE CONTROL SWITCH -M	12480038	GM PART	10.18	0.7 #
243	000004	MCH	REMOVE/REPLACE	LWR CRUISE CONTROL SWITCH -M	12048036	GM PART	6.31	INC #
244	000341	BDY	REMOVE/REPLACE	WHEEL	Remanufactured		179.00 *	0.3
245	000341	BDY	REMOVE/REPLACE	WHEEL	Remanufactured		179.00 *	0.3
246	007000	MCH	OVERHAUL	FRT SUSP COMPONENTS BOTH SIDES -M				0.1
247				DOES NOT INCLUDE ALIGNMENT				
248	000300	MCH	REMOVE/REPLACE	R FRT SUSP BRAKE ROTOR -M	19000233	GM PART	175.00	INC #
249	000401	MCH	REMOVE/REPLACE	L FRT SUSP BRAKE ROTOR -M	19000233	GM PART	175.00	INC #
250	000204	MCH	REMOVE/REPLACE	R FRT SUSP CALIPER -M	19020038	GM PART	175.00	INC #
251	000205	MCH	REMOVE/REPLACE	L FRT SUSP CALIPER -M	19020037	GM PART	175.00	INC #
252	000400	MCH	REMOVE/REPLACE	FRT SUSP BRAKE PAD SET -M	19024038	GM PART	73.13	INC #
253	000000	MCH	REMOVE/REPLACE	R FRT SUSP SPLASH SHIELD -M	19016795	GM PART	13.18	INC #
254	000070	MCH	REMOVE/REPLACE	L FRT SUSP SPLASH SHIELD -M	19016794	GM PART	13.18	INC #
255	000004	MCH	REMOVE/REPLACE	R FRT SUSP BRAKE HOSE -M	17009712	GM PART	30.00	INC #
256	000005	MCH	REMOVE/REPLACE	L FRT SUSP BRAKE HOSE -M	17009713	GM PART	28.49	INC #
257	005100	MCH	REMOVE/REPLACE	R FRT SUSP WHEEL HUB -M	7470611	GM PART	344.41	INC #
258	000100	MCH	REMOVE/REPLACE	L FRT SUSP WHEEL HUB -M	7470611	GM PART	344.41	INC #

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[illegible]	[illegible]	MCH	REMOVE/REPLACE	R FRT SUSP STEERING KNUCKLE	-M	[illegible]	GM PART	[illegible]	INC	#
[illegible]	[illegible]	MCH	REMOVE/REPLACE	L FRT SUSP STEERING KNUCKLE	-M	[illegible]	GM PART	[illegible]	INC	#
301	[illegible]	MCH	REMOVE/REPLACE	R LWR FRT SUSP CONTROL ARM ASSY	-M	[illegible]	GM PART	[illegible]	INC	#
302	[illegible]	MCH	REMOVE/REPLACE	L LWR FRT SUSP CONTROL ARM ASSY	-M	[illegible]	GM PART	[illegible]	INC	#
303	[illegible]	MCH	REMOVE/REPLACE	R FRT SUSP FRONT BUSHING	-M	[illegible]	GM PART	[illegible]	0.3	#
304	[illegible]	MCH	REMOVE/REPLACE	L FRT SUSP FRONT BUSHING	-M	[illegible]	GM PART	[illegible]	0.3	#
305	[illegible]	MCH	REMOVE/REPLACE	FRT SUSP STABILIZER BAR	-M	[illegible]	GM PART	[illegible]	1.1	#
306	[illegible]	MCH	REMOVE/REPLACE	R FRT SUSP STABILIZER LINK KIT	-M	[illegible]	GM PART	[illegible]	INC	#
307	[illegible]	MCH	REMOVE/REPLACE	L FRT SUSP STABILIZER LINK KIT	-M	[illegible]	GM PART	[illegible]	INC	#
308	[illegible]	MCH	REMOVE/REPLACE	R FRT SUSP STAB BAR BUSHING	-M	[illegible]	GM PART	[illegible]	INC	#
309	[illegible]	MCH	REMOVE/REPLACE	L FRT SUSP STAB BAR BUSHING	-M	[illegible]	GM PART	[illegible]	INC	#
270	[illegible]	MCH	REMOVE/REPLACE	R FRT SUSP BUSHING BRACKET	-M	[illegible]	GM PART	[illegible]	INC	#
271	[illegible]	MCH	REMOVE/REPLACE	L FRT SUSP BUSHING BRACKET	-M	[illegible]	GM PART	[illegible]	INC	#
272	[illegible]	MCH	REMOVE/REPLACE	R FRT SUSP STRUT ASSY	-M	[illegible]	GM PART	[illegible]	INC	#
273	[illegible]	MCH	REMOVE/REPLACE	L FRT SUSP STRUT ASSY	-M	[illegible]	GM PART	[illegible]	INC	#
274	[illegible]	MCH	REMOVE/REPLACE	R FRT SUSP COIL SPRING	-M	ORDER FROM DEALER		78.51	INC	#
275	[illegible]	MCH	REMOVE/REPLACE	L FRT SUSP COIL SPRING	-M	ORDER FROM DEALER		78.51	INC	#
276	[illegible]	MCH	REMOVE/REPLACE	R FRT SUSP SPRING SEAT	-M	[illegible]	GM PART	33.51	INC	#
277	[illegible]	MCH	REMOVE/REPLACE	L FRT SUSP SPRING SEAT	-M	[illegible]	GM PART	33.51	INC	#
278	[illegible]	MCH	REMOVE/REPLACE	R UPR FRT SUSP SPRING INSULATOR	-M	[illegible]	GM PART	12.04	INC	#
279	[illegible]	MCH	REMOVE/REPLACE	L UPR FRT SUSP SPRING INSULATOR	-M	[illegible]	GM PART	12.04	INC	#
280	[illegible]	MCH	REMOVE/REPLACE	R LWR FRT SUSP SPRING INSULATOR	-M	[illegible]	GM PART	11.37	INC	#
281	[illegible]	MCH	REMOVE/REPLACE	L LWR FRT SUSP SPRING INSULATOR	-M	[illegible]	GM PART	11.37	INC	#
282	[illegible]	MCH	REMOVE/REPLACE	R FRT SUSP SHIELD	-M	[illegible]	GM PART	32.30	INC	#
283	[illegible]	MCH	REMOVE/REPLACE	L FRT SUSP SHIELD	-M	[illegible]	GM PART	32.30	INC	#
284	[illegible]	MCH	REMOVE/REPLACE	R FRT SUSP STRUT BEARING	-M	[illegible]	GM PART	44.07	INC	#
285	[illegible]	MCH	REMOVE/REPLACE	L FRT SUSP STRUT BEARING	-M	[illegible]	GM PART	44.07	INC	#
286	[illegible]	MCH	REMOVE/REPLACE	R FRT SUSP STOP BUMPER	-M	[illegible]	GM PART	37.02	INC	#
287	[illegible]	MCH	REMOVE/REPLACE	L FRT SUSP STOP BUMPER	-M	[illegible]	GM PART	37.02	INC	#
[illegible]	[illegible]	MCH	REMOVE/REPLACE	R FRT SUSP STRUT MOUNT	-M	[illegible]	GM PART	[illegible]	INC	#
[illegible]	[illegible]	MCH	REMOVE/REPLACE	L FRT SUSP STRUT MOUNT	-M	[illegible]	GM PART	[illegible]	INC	#
[illegible]	[illegible]	MCH	REMOVE/REPLACE	R FRT SUSP STRUT NUT	-M	[illegible]	GM PART	[illegible]	INC	#
291	[illegible]	MCH	REMOVE/REPLACE	L FRT SUSP STRUT NUT	-M	[illegible]	GM PART	[illegible]	INC	#
292	[illegible]	MCH	REMOVE/REPLACE	R FRT SUSP DUST COVER	-M	[illegible]	GM PART	[illegible]	INC	#
293	[illegible]	MCH	REMOVE/REPLACE	L FRT SUSP DUST COVER	-M	[illegible]	GM PART	[illegible]	INC	#
294	[illegible]	MCH	REMOVE/REPLACE	FRT SUSP STRUT BAR	-M	[illegible]	GM PART	13.[illegible]	0.3	#
295	[illegible]	MCH	REMOVE/REPLACE	R FRT SUSP BAR EXT	-M	[illegible]	GM PART	14.[illegible]	INC	#
296	[illegible]	MCH	REMOVE/REPLACE	L FRT SUSP BAR EXT	-M	[illegible]	GM PART	14.[illegible]	INC	#
297	[illegible]	MCH	REMOVE/REPLACE	R FRT SUSP WASHER	-M	[illegible]	GM PART	1.10	INC	#
298	[illegible]	MCH	REMOVE/REPLACE	L FRT SUSP WASHER	-M	[illegible]	GM PART	1.10	INC	#
299	[illegible]	MCH	REMOVE/REPLACE	R DRIVE AXLE SHAFT ASSEMBLY	-M	[illegible]	GM PART	567.38	0.3	#
300	[illegible]	MCH	REMOVE/REPLACE	L DRIVE AXLE SHAFT ASSEMBLY	-M	[illegible]	GM PART	453.[illegible]	0.3	#
301	AUTO	MCH	REMOVE/REPLACE	STEERING GEAR ASSY	-M				3.0	
302	[illegible]	MCH	REMOVE/REPLACE	STEERING GEAR ASSEMBLY	-M	R-[illegible]	GM PART	492.52	INC	
303	[illegible]	MCH	REMOVE/REPLACE	SEAT SPACER	-M	[illegible]	GM PART	6.76	INC	
304	[illegible]	MCH	REMOVE/REPLACE	STEERING MOUNTING GROMMET	-M	7842144	GM PART	21.03	INC	
305	[illegible]	MCH	REMOVE/REPLACE	STEERING MOUNTING BRACKET	-M	7842146	GM PART	36.30	INC	
306	[illegible]	MCH	REMOVE/REPLACE	R STEERING RING	-M	7831234	GM PART	7.34	INC	
307	[illegible]	MCH	REMOVE/REPLACE	L STEERING RING	-M	7831234	GM PART	7.34	INC	
308	[illegible]	MCH	REMOVE/REPLACE	R INR STEERING TIE ROD	-M	26026746	GM PART	91.64	INC	#
309	[illegible]	MCH	REMOVE/REPLACE	L INR STEERING TIE ROD	-M	26026746	GM PART	91.64	INC	#
310	[illegible]	MCH	REMOVE/REPLACE	R STEERING PROTECT BOOT	-M	[illegible]	GM PART	63.09	INC	#
311	[illegible]	MCH	REMOVE/REPLACE	L STEERING PROTECT BOOT	-M	[illegible]	GM PART	63.09	INC	#
312	[illegible]	MCH	REMOVE/REPLACE	R OTR STEERING TIE ROD	-M	26026744	GM PART	96.38	INC	#
313	[illegible]	MCH	REMOVE/REPLACE	L OTR STEERING TIE ROD	-M	26026744	GM PART	96.38	INC	#
314	[illegible]	MCH	REMOVE/REPLACE	R STEERING FLUID LINE KIT	-M	25941913	GM PART	12.32	INC	
315	[illegible]	MCH	REMOVE/REPLACE	L STEERING FLUID LINE KIT	-M	25941912	GM PART	12.32	INC	
316	[illegible]	MCH	REMOVE/REPLACE	STEERING POWER PUMP	-M	[illegible]	GM PART	379.86	1.0	
317	[illegible]	MCH	REMOVE/REPLACE	STEERING PUMP PULLEY	-M	[illegible]	GM PART	31.81	INC	#

ESTIMATE RECALL NUMBER: 12/18/2002 17:05:36 FRA33096

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[illegible]	[illegible]	MCH	REMOVE/REPLACE	STEERING HIGH PRESSURE HOSE -M	[illegible]	GM PART	[illegible]	[illegible]	
[illegible]	[illegible]	MCH	REMOVE/REPLACE	STEERING RETURN HOSE -M	[illegible]	GM PART	13.04	0.7	
[illegible]	[illegible]	MCH	REMOVE/REPLACE	STEERING SHIELD -M	[illegible]	GM PART	[illegible]		
331	[illegible]	MCH	REMOVE/REPLACE	ENGINE CRANKSHAFT PULLEY -M	12563257	GM PART	143.40	INC	
332	[illegible]	MCH	REMOVE/REPLACE	ENGINE TIMING COVER -M	24502241	GM PART	204.72	3.8	#
333	[illegible]	MCH	REMOVE/REPLACE	ENGINE TIMING COVER GASKET -M	24502252	GM PART	5.53	INC	#
334	611[illegible]	MCH	REMOVE/REPLACE	ENGINE FRONT COVER SEAL -M	24504069	GM PART	9.74		
335	000713	MCH	REMOVE/REPLACE	R ENGINE VALVE COVER -M	25532025	GM PART	55.02	1.3	#
336	000714	MCH	REMOVE/REPLACE	L ENGINE VALVE COVER -M	25534763	GM PART	55.02	0.8	#
337	000731	MCH	REMOVE/REPLACE	R ENGINE VALVE COVER GASKET -M	25532619	GM PART	11.75	INC	#
338	000732	MCH	REMOVE/REPLACE	L ENGINE VALVE COVER GASKET -M	25532618	GM PART	11.75	INC	#
339	000733	BDY	REMOVE/REPLACE	ENGINE OIL FILLER CAP	12573338	GM PART	4.50		
340	000109	MCH	REMOVE/REPLACE	ENGINE OIL PAN -M	12562340	GM PART	132.40	INC	#
341	000771	BDY	REMOVE/REPLACE	ENGINE DIPSTICK	24504696	GM PART	2.11		
342	000784	MCH	REMOVE/REPLACE	ENGINE DIPSTICK TUBE -M	24505439	GM PART	9.53	0.8	
343	000844	MCH	REMOVE/REPLACE	TRANS OIL PAN -M	24287568	GM PART	30.34	0.8	#
344	000845	MCH	REMOVE/REPLACE	TRANS PAN GASKET -M	24204824	GM PART	38.76	INC	#
345	000844	BDY	REMOVE/REPLACE	ENG SUPT MOUNT	22140828	GM PART	106.80	INC	
346	000844	BDY	REMOVE/REPLACE	UPR ENG SUPT SPACER	25529569	GM PART	6.40	0.2	#
347	000847	BDY	REMOVE/REPLACE	LWR ENG SUPT SPACER	25522365	GM PART	5.77	INC	#
348	000849	BDY	REMOVE/REPLACE	ENG SUPT MOUNT SUPPORT	24503415	GM PART	1.40	INC	#
349	000847	BDY	REMOVE/REPLACE	ENG SUPT TRANS STRUT	22112408	GM PART	38.80	0.8	
350	000848	BDY	REMOVE/REPLACE	ENG SUPT STRUT BRACKET	22148351	GM PART	5.38	0.3	#
351	000848	BDY	REMOVE/REPLACE	ENG SUPT STRUT MOUNT BRACE	25529064	GM PART	5.26	0.7	
352	000849	BDY	REMOVE/REPLACE	FRT ENG SUPT TRANS MOUNT	22176154	GM PART	133.33	0.7	#
353	000850	BDY	REMOVE/REPLACE	REAR ENG SUPT TRANS MOUNT	22140828	GM PART	63.63	1.8	#
354	000850	BDY	REMOVE/REPLACE	COOLING BRACKET	25529567	GM PART	5.25	0.3	
355	000853	BDY	REMOVE/REPLACE	AIR CLEANER ASSEMBLY	25529617	GM PART	134.92	0.4	
356	000856	BDY	REMOVE/REPLACE	AIR CLEANER DUCT	24504782	GM PART	9.35	INC	#
357	000856	BDY	REMOVE/REPLACE	AIR CLEANER CLIP	24501711	GM PART	8.44	INC	#
358	000857	BDY	REMOVE/REPLACE	AIR CLEANER SENSOR	12160244	GM PART	14.60	0.3	
[illegible]	[illegible]	BDY	REMOVE/REPLACE	AIR CLEANER SENSOR WIRING	12162028	GM PART	20.58		
[illegible]	AUTO	BDY	REMOVE/REPLACE	EXHAUST SYSTEM COMPONENTS				1.5	#
361	000859	MCH	REMOVE/REPLACE	R EXHAUST MANIFOLD -M	24501029	GM PART	249.55	2.3	
362	000860	MCH	REMOVE/REPLACE	L EXHAUST MANIFOLD -M	24504279	GM PART	126.57	0.8	
363	000861	BDY	REMOVE/REPLACE	EXHAUST CROSSOVER PIPE	24503125	GM PART	316.43	INC	
364	000862	BDY	REMOVE/REPLACE	EXHAUST CATALYTIC CONVERTER	25174347	GM PART	837.04	INC	
365	000863	BDY	REMOVE/REPLACE	EXHAUST HEAT SHIELD	12527982	GM PART	66.57	INC	
366	000862	BDY	REMOVE/REPLACE	EXHAUST ADAPTER	25511441	GM PART	15.53	INC	
367	000867	BDY	REMOVE/REPLACE	EXHAUST MUFFLER W/PIPE	25546308	GM PART	257.47	INC	
368	001162	BDY	REMOVE/REPLACE	EXHAUST HEAT SHIELD	25549491	GM PART	23.37	INC	#
369	000363	MCH	REMOVE/REPLACE	EMISSION SYS VAPOR CANISTER -M	17096133	GM PART	76.39	0.8	#
370	000364	MCH	REMOVE/REPLACE	EMISSION SYS RETAINER -M	17096136	GM PART	27.36 *	INC	#
371	001154	MCH	REMOVE/REPLACE	EMISSION SYS PURGE CONTROL VALVE -M	1987210	GM PART	23.81	0.5	
372	001156	BDY	REMOVE/REPLACE	EMISSION SYS MOUNTING BRACKET	25525537	GM PART	3.78		
373	000863	MCH	REMOVE/REPLACE	EMISSION SYS ECM MODULE -M	R-15235757	GM PART	164.25	0.7	
374	000866	MCH	REMOVE/REPLACE	EMISSION SYS TEMPERATURE SENSOR -M	16096181	GM PART	21.96	0.8	
375	000865	MCH	REMOVE/REPLACE	EMISSION SYS OXYGEN SENSOR -M	25312293	GM PART	111.72	0.8	
376	AUTO	REF	ADD'L OPR	CLEAR COAT				3.0	
377	AUTO		ADD'L COST	PAINT/MATERIALS			360.06 *		

* - Judgement Item
\# - Labor Note Applies
R - OEM Remanufactured Part
** QRP CAPA - Quality Replacement Parts CAPA Certified
** QUAL REPL PART - Quality Replacement Parts

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[illegible] Version: 0
Committed
Profile ID: FREEPORT/ROCKFORD

FACTORY AUTOPART
1918 NE BROADWAY
DES MOINES
IA [illegible]
(800) 782-4534 (515) 262-7312

84	** 1884	203.26

KEYSTONE AUTOMOTIVE
5114 PFLAUM ROAD
MADISON
WI 53704
(800) 369-7262 (608) 221-4769

2	** GM1[illegible]F+	366.00
31	** GM1[illegible]	194.00
41	** GM1[illegible]	165.00
42	** ORDER BY APPLIC.	167.00
44	** ORDER BY APPLIC.	167.00
57	** GM2[illegible]	34.00
58	** GM2[illegible]	34.00
87	** GM1[illegible]	489.00
104	** GM3[illegible]	34.00
111	** GM3[illegible]	119.00
148	** GM1[illegible]	237.00
151	** GM1[illegible]	237.00

WHOLESALE RADIATOR W[illegible]
13[illegible]/54 S. KILDARE AVE
CRESTWOOD
IL [illegible]
(800) 294-2820 (708) 371-[illegible]

124	** VT2[illegible]	111.49

Remarks
OBVIOUS TOTAL LOSS

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals	
Body	65.5	48.00	0.00	0.00	3,[illegible]	T
Refinish	19.5	48.00	0.00	0.00	792.00	T
Mechanical	64.2	48.00	0.00	0.00	3,[illegible]	T
Taxable Labor					5,[illegible]	
Labor Summary	149.2				5,[illegible]	

II. Part Replacement Summary			Amount
Taxable Parts			21,[illegible]
Sales Tax	@	5.750%	1,[illegible]
Total Replacement Parts Amount			22,[illegible]

III. Additional Costs			Amount
Taxable Costs			360.00
Sales Tax	@	5.750%	20.[illegible]
Total Additional Costs			220.[illegible]

IV. Adjustments	Amount
Insurance Deductible	50.00-
Customer Responsibility	50.00-

I.	Total Labor:	5,[illegible]
II.	Total Replacement Parts:	22,[illegible]
III.	Total Additional Costs:	220.[illegible]
	Gross Total:	28,[illegible]
IV.	Total Adjustments:	50.00-
	Net Total:	28,[illegible]

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THESE RATHER THAN THE MANUFACTURER OF YOUR VEHICLE.

THESE REPAIRS SHOULD BE MADE IN ACCORDANCE WITH MANUFACTURER, I-CAR OR TECH-COR APPROVED PROCEDURES.

ESTIMATE RECALL NUMBER: 12/18/2002 17:[illegible] FRA[illegible]

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Mitchell Data Version: DEC_02_A
UltraMate Version: 4.3.012

NO SUPPLEMENTS WILL BE HONORED WITHOUT PRIOR COMPANY AUTHORIZATION *

SUPPLEMENTS WILL NOT BE PAID UNLESS AUTHORIZED BY A METLIFE REPRESENTATIVE

**** THIS IS NOT AN ORDER TO REPAIR ****

THE ABOVE AGREE TO COMPLETE AND GUARANTEE REPAIRS AT A TOTAL PRICE OF:

$_____ SIGNED: _____

DATE ASSIGNED: _____ CONTACT: _____

NOTICE: ILLINOIS LAW REQUIRES THAT VEHICLE REPAIRERS MUST BE LICENSED IN ACCORDANCE WITH SECTION 5-301 OF THE ILLINOIS VEHICLE CODE

OBL#_____

"METLIFE AUTO & HOME IS A BRAND OF METROPOLITAN PROPERTY AND CASUALTY INSURANCE COMPANY AND ITS AFFILIATES, WARWICK, RI" _____

WARNING: Accidental air bag deployment is possible. Personal injury may result. Avoid area near steering wheel and instrument panel even if air bags have deployed. Dual-stage air bag modules may be present that could contain an undeployed stage. When disposing of a deployed dual-stage air bag, always treat it as a "live" module. See appropriate MITCHELL® AIR BAG SERVICE & REPAIR MANUAL, or OEM information.

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FRA33095	[redacted]
12-18-02	12-18-02
[redacted]	12-19-02
SALE	
INSD HOME	

Vehicle

1996	BUICK	LESABRE	1G4HP52K3WH547523	WHITE

☐ 2 DR ☒ 4 DR ☐ Lift/Hatchback ☐ Convertible ☐ Wagon ☐ Pickup ☐ Van ☐ Utility ☐ Motorcycle

3.8L ☐ 3 ☐ 4 ☐ 5 ☒ 6 ☐ 8 ☐ 10 ☐ 12 ☐ Turbo ☐ Diesel

✓☒ AT ☐ 86 ☐ 85 ☐ 83 ✓☒ OD ☐ 4W ☐ PO ☐ TX 52293 ✓

Options

✓☒ PS Power Steering
✓☒ PB Power Brakes
✓☒ PW Power Windows
☒ PL Power Locks
☒ SP Pwr dr. seat
☐ PC Pwr pass. seat

✓☒ AC Air Cond
☐ DA Dual A/C
✓☒ RD Rear Defogger
✓☒ TW Tilt Wheel
✓☒ CC Cruise Control
✓☒ CS Cloth Seats
☐ LS Leather Seats
☐ DB 4-wheel Disc brakes
☐ TL Telescopic Wheel
☐ AL Auto Level
☐ 3S 3rd seat (wagons)
☐ DM Dual Mirrors
☐ FL Fog Lights
☐ KE Keyless Entry
☐ TD Theft Deterrent
☐ SL Rear Spoiler

✓☒ AM AM
✓☒ FM FM
✓☒ ST Stereo
✓☒ CA Cassette
✓☒ SE Seek/scan
✓☒ EQ Equalizer
☐ BM Bose System
☐ IS Infinity Sound
☐ JB JBL Stereo
☐ CD Compact Disc
☐ SK CD chngr/stacker

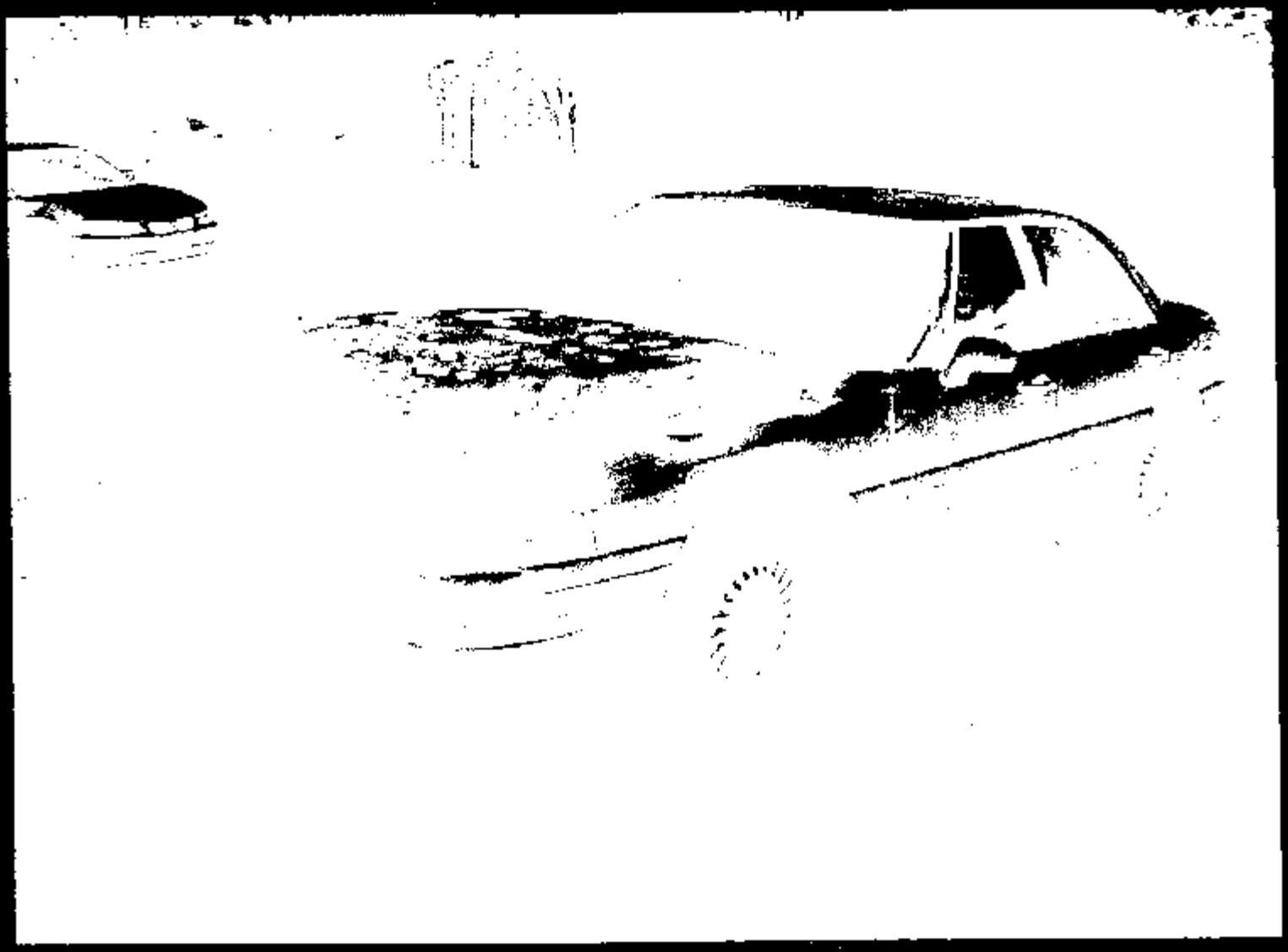
☐ VR Vinyl Roof
☐ ES Electric Steel
☐ EG Electric Glass
☐ MS Manual Steel
☐ MG Manual Glass
☐ FR Flip Roof
☐ SR Sun Roof
☐ SD Dual Sun Roof
☐ TT T-Tops/panel
☐ GT Glass T-Tops
☐ CT Soft Top
☐ HT Hard Top
☐ VP Pwr Conv Roof
☐ RR Roof Rack
☐ RM Removable Roof

☐ AW Alum wh
✓☒ AY Alloy wh
☐ LC Locking covers
☐ SA Spoked alum
☐ WW Wire wh
☐ WC Wire covers
☐ RW Rally Wh

☐ WG Woodgrain
☐ BS Bucket Seats
✓☒ IW Intermittent Wipers
✓☒ PA Power Antenna
✓☒ PM Power Mirrors
✓☒ PT Power Trunk
☐ TG Tinted Glass
☐ MP Metallic Paint
☐ 2T 2-tone paint
☐ DT Deep Tint Glass
✓☒ AB Anti-lock Brakes
☐ PO Positraction
☐ TX Traction Control
☐ AG Air Bag
☐ RB Pass Air Bag
☐ XG Front Side Air Bag
☐ ZG Rear Side Air Bag

☐ SB Step Bumper
☐ SW Sliding Rear Window
☐ XT auxiliary fuel tank
☐ D2 deluxe 2-tone paint
☐ DT deep tinted glass
☐ BD running boards
☐ BL Bed Liner
☐ AR Chrome Bed Rails
☐ TP Trailering Plg
☐ RB Roll Bar
☐ TB Permanent Tool Box
☐ GG Grill Guards
☐ WD Dual Rear Wheels
☐ A2 2 wh anti-lock brakes
☐ CP Fiberglass topper
☐ 7P 7 passenger seating
☐ 8P 8 passenger seating
☐ 2P 12 passenger seating
☐ 5P 15 passenger seating
☐ SS Swivel/Capt chairs
☐ B4 4 Capt chairs
☐ 3D 3rd door pickup
☐ PD Pwr sliding door
☐ 4D Dual sliding door
☐ Short Bed
☐ Long Bed

Engine 7	Trans 7	Paint 1	Tires 1	Body/Glass 1	Interior 2



1998 LESABRE CUSTOM SEDAN
16U BRIGHT WHITE /V6G
51B BORDEAUX RED CLOTH 55/45 SPLIT
ORDER NO. 18070G/F5 STOCK NO.
V[illegible]1G4 HP52 K3 WH547523

BUICK MOTOR VISION
GENERAL MOTORS CORPORATION
902 E. HAMILTON AVE.
FLINT MI 48550-0001
VEHICLE INVOICE 4AD21179284

**********14**********11*439828

MODEL & FACTORY OPTIONS	MSRP	INV AMT	FLEET
4HP69 LESABRE CUSTOM SEDAN	22465.00	19656.88	INVOICE 08/04/98
AG1 SEAT- 6-WAY POWER (DRIVER SIDE)	305.00	250.10	SHIPPED 08/04/98
BQ0 FLT-NATIONAL CAR RENTAL	0.00	0.00	EXP I/T 08/09/98
B34 CARPET SAVERS - FRONT	25.00	20.50	INT CON 08/17/98
B35 CARPET SAVERS - REAR	20.00	16.40	PRC EFF 02/25/98
DG7 MIRRORS-OUTSIDE, ELECTRIC	78.00	63.96	KEYS 40K3 40N6
FE9 FEDERAL EMISSIONS	N/C	N/C	WFP-F QTR OPT-1
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	FAN: 600
PH3 WHEELS - ALUMINUM, 15" (4)	325.00	266.50	BANK: GMAC - 036
QQ2 TIRES- P205/70R15 WHITEWALL	76.00	62.32	CHG-TO 43-982
R8E PROCESS CODE- DAILY RENT A CAR	N/C	N/C	SHIP-TO 43-041
UN6 RADIO- POWER-LOAD CASSETTE &ETR	195.00	159.90	NATIONAL CAR RENT
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	CHICAGO IL
VN9 DAILY RENT-A-CAR - REPURCHASE	0.00	0.00	
V2G FUEL FILL CREDIT	0.00	16.00-	SHIP WT: 3342
16U BRIGHT WHITE	N/C	N/C	HP: 34.7
51B BORDEAUX RED CLOTH 55/45 SPLIT	N/C	N/C	CUST PO NUMBER: 98067675
			MEMO 1174.45

TOTAL MODEL & OPTIONS	23489.00	20480.56	ACT 231 21085.56
D[illegible]TINATION CHARGE	605.00	605.00	
TOTAL	24094.00	21085.56	PAY 310 21085.56

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

RAY WILKINSON BUICK-CADILLAC INC/NAT

REMIT TO GMAC NO. 036
VIN 1G4HP52K3WH547523
$ 21085.56 INV 4AD21179284
DUE 08/17/98 DEALER 43-982

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4HP52K3WH547523

VEHICLE INFORMATION

Merchandising Model:	4HP69 - 1998 LESABRE CUSTOM SEDAN	Warranty Start Date:	08/18/1998
BARS Order Type	50 - FLEET		
Delivering Dealer :	RAY WILKINSON BU-CAD/MAROONE/NCR 8600 PINES BLVD (SR820) PEMBROKE PINES, FL 33024-6534	Selling Source:	11 - BUICK
		Site Code:	43982
		Business Associate Code:	118556

Service Contract:	No	Branded Title:	Yes	Warranty Block:	Yes	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
98068	EMISSION LABEL ERROR	N/A	Closed

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	08/18/1998	10 miles	8/18/2001	36010 miles
72/100000 SHEET METAL RUST-THROUGH	08/18/1998	10 miles	8/18/2004	100010 miles
36/36000 SHEET METAL CORROSION	08/18/1998	10 miles	8/18/2001	36010 miles
96/80000 PCM/CC EMISSIONS	08/18/1998	10 miles	8/18/2006	80010 miles
36/36000 FEDERAL EMISSIONS	08/18/1998	10 miles	8/18/2001	36010 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
08/19/1999	032995	#	C0020 - WINDSHIELD GLASS RESEAL	21472 miles
07/07/1999	031860	#	N1430 - RT CORNERNG LAMP RP	20161 miles
12/15/1998	815786	#	Z8012 - ROADSIDE SERVICE (LOCKOUT)	8000 miles
08/04/1998	A47523	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4HP52K3WH547523

CLAIM HISTORY

Repair Order Date:	08/19/1999	Repair Order Number:	032995	Odometer Reading:	21472 miles

Serviced By:	BRIAN BEMIS AUTO MALL, INC. 2254 OAKLAND DR SYCAMORE, IL 60178-3112 (815) 732-6161	Selling Source:	11 - BUICK
		Site Code:	53845
		Business Associate Code:	158678

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
08/27/1999	989	01	#	C0020 - WINDSHIELD GLASS RESEAL	N/A	N/A	N/A	$35.00	N

Repair Order Date:	07/07/1999	Repair Order Number:	031860	Odometer Reading:	20161 miles

Serviced By:	BRIAN BEMIS AUTO MALL, INC. 2254 OAKLAND DR SYCAMORE, IL 60178-3112 (815) 732-6161	Selling Source:	11 - BUICK
		Site Code:	53845
		Business Associate Code:	158678

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
07/20/1999	978	01	#	N1430 - RT CORNERNG LAMP RP	05977563 - LAMP	N/A	N/A	$47.12	N

Repair Order Date:	12/15/1998	Repair Order Number:	815786	Odometer Reading:	8000 miles

Serviced By:	GM ROADSIDE ASSISTANCE PO BOX 50098 PHOENIX, AZ 85076-0098	Selling Source:	11 - BUICK
		Site Code:	90524
		Business Associate Code:	160087

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
01/04/1999	921	01	#	Z8012 - ROADSIDE SERVICE (LOCKOUT)	N/A	C	N/A	$42.27	N

Repair Order Date:	08/04/1998	Repair Order Number:	A47523	Odometer Reading:	0 miles

Serviced By:	NATIONAL CAR RENTAL 11501 IRVING PARK ROAD FRANKLIN PARK, IL 60131	Selling Source:	11 - BUICK
		Site Code:	43041
		Business Associate Code:	126881

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
08/06/1998	878	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$82.88	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

VIN:	1G4HP52K3WH547523

VEHICLE BUILD

Merchandising Model:	4HP69 - 1998 LESABRE CUSTOM SEDAN		
Gross Vehicle Weight Rating:	N/A	Order Number:	N/A
Build Date:	08/03/1998	Build Plant:	1WHH - BUICK CITY ASSEMBLY

OPTION CODES

AG1	AK5 - SEAT, INFLATABLE, DRIVER & PASS
AM6 - SEAT - 60/40 SPLIT FRONT BENCH	AT6 - PASS ST BK MAN RECLINER
A79 - FRT DR ST BK MAN RECLIN	BMD - FLINT, MI, USA
[illegible]Q0 - NATIONAL CAR RENTAL (C/D/E/F/G/	B0E - PROD WEEK 23
B34 - FLOOR MATS, CARPETED INSERT	B35 - REAR CARPETED FLOOR MATS
C67 - AIR CONDITIONING	DA0 - FRT SEAT, STORAGE
DG7 - DR/PASS REMOTE ELEC	FE1 - SOFT RIDE
FE9 - FEDERAL EMISSIONS	FQ3 - TRANSAXLE FINAL DRIVE 2.86
IQB - INTERIOR DESIGN (QB)	JM4 - ANTI-LOCK BRAKE SYSTEM
KG9 - 140 AMP	L36 - 3.8 LITRE V6 MFI
MN3 - 4 SPD AUTO TRANS 4T65-E	MX0 - 4-SPEED AUTOMATIC TRANSMISSION
NF2 - EMISSION SYSTEM, FEDERAL TIER 1	NK5 - STANDARD
PH3 - 15" CAST ALUMINUM WHEELS	QGZ - TIRES - P205/70R-15" ALL SEASON
R6B - SALES ITEM NO. 02	R8E - SALES ITEM NO. 55
R9X - SALES ITEM NO. 98	UN6 - AM/FM STEREO, SEEK/SCAN, AUTO R
UQ8 - 4, DUAL FRT EXTD RGE, DUAL EXTD	U23 - INST, TRIP ODOM
U77 - REAR WINDOW ANTENNA	VK3 - FRT MOUNTING PKG
VM3 - CONSUMER, CONTAINS BPR IMP STAN	VN9 - GUARANTEED 100% REPURCHASE (Y)-
V2G - FULL FUEL FILL	V73 - USA/CANADA
[illegible]SA - OPTION 01	1SZ - OPTION PACKAGE

16U - BRIGHT WHITE	51B - CLOTH, NUGGET YELLOW (B) (94)
51I - NUGGET YELLOW (94)	6KJ - COMPUTER SEL SUSP (6KJ)
7KJ - COMPUTER SEL SUSP (7KJ)	8RC - COMPUTER SEL SUSP (8RC)
9RC - COMPUTER SEL SUSP (9RC)	

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GM Vehicle Inquiry System
Vehicle Component

VIN:	1G4HP52K3WH547523

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BDU		Traceability:	0045286	
Date Scanned:	06/08/1998	Time Scanned:	16.47.00	Scan Station:	12

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	HZZ		Traceability:	YY5271558	
Date Scanned:	06/08/1998	Time Scanned:	09.49.00	Scan Station:	08

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	8YFB		Traceability:	9F1Q	
Date Scanned:	06/08/1998	Time Scanned:	16.51.00	Scan Station:	11

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN				
Part/Num Broadcast:	CMZL		Traceability:	48154A63U	
Date Scanned:	08/03/1998	Time Scanned:	10.06.00	Scan Station:	05

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	I - INLAND				
Part/Num Broadcast:	3176		Traceability:	2SABO69	
Date Scanned:	06/09/1998	Time Scanned:	09.49.00	Scan Station:	08

Component Code:	AD - IR-SENSOR-FORWARD				
Source Plant:	Z - BREED, MEXICO				
Part/Num Broadcast:	0959		Traceability:	G08235	
Date Scanned:	06/08/1998	Time Scanned:	07.19.00	Scan Station:	01

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	I - INLAND				
Part/Num Broadcast:	3051		Traceability:	5154U0511	
Date Scanned:	06/08/1998	Time Scanned:	11.55.00	Scan Station:	07

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	9626		Traceability:	18153FCKU	
Date Scanned:	06/04/1998	Time Scanned:	01.02.00	Scan Station:	04

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	199		Traceability:	2500255	
Date Scanned:	05/30/1998	Time Scanned:	03.05.00	Scan Station:	N/A

Component Code:	CC - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	198		Traceability:	0896057	
Date Scanned:	06/02/1998	Time Scanned:	04.58.00	Scan Station:	N/A

Component Code:	CF - SEQ NUM (FLEX) PAINT PROCESS				
Source Plant:	N/A				
Part/Num Broadcast:	188		Traceability:	1331624	
Date Scanned:	06/03/1998	Time Scanned:	21.58.00	Scan Station:	N/A

Component Code:	CG - SEQ NUM (FLEX) PAINT PROCESS				
Source Plant:	N/A				
Part/Num Broadcast:	177		Traceability:	1329661	
Date Scanned:	06/04/1998	Time Scanned:	23.20.00	Scan Station:	N/A

Component Code:	CK - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	166		Traceability:	1346892	
Date Scanned:	06/05/1998	Time Scanned:	00.13.00	Scan Station:	N/A

Component Code:	CM - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	155		Traceability:	1331246	
Date Scanned:	06/05/1998	Time Scanned:	08.11.00	Scan Station:	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	144		Traceability:	1571841	
Date Scanned:	06/06/1998	Time Scanned:	00.27.00	Scan Station:	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G4HP52K3WH547523

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	08/18/1998	Delivery Type:	020 - FLEET/DAILY RENTAL	Delivered Odometer:	10 miles

Delivering Dealer:	RAY WILKINSON BU-CAD/MAROONE/NCR 8600 PINES BLVD (SR820) PEMBROKE PINES, FL 33024-6534	Delivery Selling Source:	11 - BUICK
		Delivery Site Code:	43982
		Business Associate Code:	118556

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G4HP52K3WH547523

INVOICE INFORMATION

Invoice Date:	08/04/1998		
Site Address:	RAY WILKINSON BU-CAD/MAROONE/NCR 8600 PINES BLVD (SR820) PEMBROKE PINES, FL 33024-6534	Selling Source:	11 - BUICK
		Site Code:	43982
		Business Associate Code:	118556

SHIP-TO INFORMATION

Ship-To Date:	05/31/1999		
Site Address:	NATIONAL CAR RENTAL 11501 IRVING PARK ROAD FRANKLIN PARK, IL 60131	Selling Source:	11 - BUICK
		Site Code:	43041
		Business Associate Code:	126881

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GM Vehicle Inquiry System
Warranty Block

VIN:	1G4HP52K3WH547523

WARRANTY BLOCK

Block Code:	SV	Description:	GOVERNMENT REPORTED SALVAGED	Effective Date:	12/01/2002
Blocked Labor Operations:					
All					
Blocked Claim Types:					
#, A, D, E, F, I, K, L, M, P, Q, S, T, U, 4, 5, 6, 7, 8, 9					

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GM Vehicle Inquiry System
Branded Title

VIN:	1G4HP52K3WH547523

BRANDED TITLE

Brand Description:	REBUILD		
Date Branded:	12/01/2002	Reporting Source Code:	1
Title Number:	T3008771046	Reporting State/Entity:	IL

The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

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GM Vehicle Inquiry System
Dealer Information

VIN:	5G2CZ23DX2S826101

INVOICE INFORMATION

Invoice Date:	04/25/2002		
Site Address:	N/A	Selling Source:	22
		Site Code:	N/A
		Business Associate Code:	N/A

SHIP-TO INFORMATION

Ship-To Date:	N/A		
Site Address:	N/A	Selling Source:	22
		Site Code:	N/A
		Business Associate Code:	N/A

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/INCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
02/11/2003 11:28

VIN: 1G4HP52K3WH547523 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER	PREV. NUMBER	CAMPAIGN TYPE
	98068	MANUAL COMPLETE	2001/04/27			EMISSION

EMISSION LABEL ERROR

INQUIRY COMPLETE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

esis

General Motors Claims
Routing MC 482 C20 D71
300 Renaissance Center
Detroit, MI 48265-3000
Wayne

313-665-3403 tel
313-665-0911 fax

Marianne.spalla@esis.com
www.esis.com

Marianne Spalla
Claims Administrator

April 7, 2003

MetLife Auto & Home
700 Quaker Lane
P.O. Box 668
Warwick, RI 02887

Your Claim Number:	FRA33096 DB
Your Insured:	[redacted]
Our Claim Number:	454172
Our Client:	General Motors Corporation
Date of Loss:	12/18/02

Dear Ms. Martin:

I am responding to your subrogation demand in which you requested reimbursement for monies paid out to your insured, as a result of damage to the subject vehicle. It is our understanding that the controlling theory of liability against GM would be Breach of Warranty. The Breach of Warranty Statute of Limitations in Illinois is 4 years from the date of the original purchase. Our records show that the vehicle was purchased by the original owner in August 1998 and this statute would have expired on August 18, 2002. As such, this claim is time barred and, GM must respectfully deny this claim.

Sincerely,

Marianne Spalla
Cc: File

454897

Jenny Paris
Claims Administrator
ESIS GM Central Claims

ESIS

An Insurance Services Company
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-2413
Facsimile 313.665.0911
Jenny.Paris@Esis.com

February 4, 2003

Attn: Ashley Wilson
Allied Insurance Co.
3820 109th Street
Des Moines, IA 50391

Your Insured:	[redacted]
Our File Number:	454897
Your Claim Number:	12A73023
Our Client:	General Motors Corporation
Date of Event:	12/17/02

Dear Ms. Wilson:

We are a Risk Management Services Company on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals as they may not be returned.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

10. Provide copies of your repair estimates and proof of payment (cancelled checks). If this was a total loss, please submit a salvage estimate and your total loss work sheet.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Jenny Paris

Allied Insurance

a member of Nationwide Insurance

Allied Property & Casualty Ins Co
Des Moines Regional Office
3820 100th St Dept 2004
Des Moines, IA 50391-2004
Phone: 515-252-7288 / 800-532-1212

No Owner
No up
No pay
1/30/03

JANUARY 24, 2003

~~455093~~
454897

P
2/11/03

Jenny Paris

EBIS GM CENTRAL

300 RENAISSANCE
DETROIT MI 48265

Insured: [redacted]
Claim Number: 12A73028
Policy Number: PPC 0004502416
Date of Loss 12 /17 /02

Your Insured:
Your Claim Number: 155977399

Dear:

This letter serves as notification of our subrogation rights.

Based on the information available to us at this time, it has been determined that your insured was negligent in the accident on 12 /17 /02 . If we issue payment for damages and/or injures sustained in this accident, we will be looking to you for reimbursement.

Sincerely,

RECEIVED
JAN 3 0 2003
ESIS-GM CLAIMS UNIT

ASHLEY WILSON
Ext. 5489
Claim Representative
Allied Property & Casualty Ins Co

98P

532-1212
549

15829 (04-01)

7291

454897

Service Request Activity

SR No.	1-65977309	Ref No.		BRC Type	PAR	Bus. Unit	BRC
Account		Site		Goodwill		Area	PAR
Last Name	[redacted]	First Name	Ashley	Approval	Not Initiated	Sub-Area	Initiate PAR- Thermal Event
Daytime #	[redacted]	Con. Acct.		UCC	Engine Fuel - Pump	Safety	Yes
Involved Dealer		Source	Phone				
Serial #/Vin	1G2WP12K1WF300980					Updated	1/23/03 4:45:41 PM
Model	Grand Prix	Licensce #	PONTIAC	Priority	Medium	Owner	BETHEA
Make	Pontiac	Warr. Start	05/06/1998	Status	Closed	Opened	1/22/03 3:14:33 PM
Year	1998	Mileage		Sub-Status	Satisfied	Closed	1/23/03 4:45:40 PM
Customer Description	THIS IS A PAR CASE. PLEASE REFER ALL CALLS TO LEONARD BETHEA/PAR/58110			Abstract	FORWARDED TO ESIS FOR SUBRUGATION		

Activities

Created	Created by	Assigned to	Activity	Subject	Status	Description	Comments
01/23/03	BETHEA	BETHEA	SR Closed - Satisfied		Done	Service Request has been Closed Satisfied.	
[redacted]							
01/23/03	BETHEA	BETHEA	BRC PAR	ESIS- Insurance Involvement	Done	SUBRUGATION.	
01/23/03	BETHEA	BETHEA	BRC PAR	Initial Contact- Phone	Done	INS CO	THIS IS AN INSURANCE COMPANY REQUESTING SUBRUGATION. CRM GAVE. ESIS ADDRESS AND ADV INS CO TO SEND INFORMATION THERE. CRM CLOSING CASE AND FORWARDING TO ESIS. LEONARD BETHEA/PAR/58110

Subil

RECEIVED

JAN 28 2003

ESIS-GM CLAIMS UNIT

PD

Activities

01/23/03	BETHEA	BETHEA	BRC PAR	Acknowledgement	Done	MADE CONTACT ON PHONE AT 515-508-5469. LEONARD BETHEA/PAR/68110	
01/23/03	BOYCER	BETHEA	BRC PAR	Case Assigned	Done	THIS FILE HAS BEEN ASSIGNED TO LEONARD BETHEA AT 68110	
01/23/03	BOYCER	GRUBEC	Ownership Changed		Done	Service Request Ownership has changed FROM: GRUBEC TO: BOYCER	
01/22/03	GRUBEC	GRUBEC	Inbound Call Customer	Complex Request	Done	per ome	Cu[redacted] Ashley Inc. adviser states his co filing segregation on thermal event of veh. Ashley didn't have a lot of info to creat per case no original owner or mileage. [redacted] Will advised our escalate call and that dept will contact in 1-2 business days. Chrsta Grube cac/pdr

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G2WP12K1WF300960

VEHICLE INFORMATION

Merchandising Model:	2WP37 - 1998 GRAND PRIX GT COUPE	Warranty Start Date:	05/06/1998
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	KRIEGER MOTOR COMPANY 501 W BYP 61 MUSCATINE, IA 52761-8921 (563) 263-5432	Selling Source:	16 - PONTIAC
		Site Code:	10066
		Business Associate Code:	116105

Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	05/06/1998	176 miles	5/6/2001	36176 miles
72/100000 SHEET METAL RUST-THROUGH	05/06/1998	176 miles	5/6/2004	100176 miles
36/36000 SHEET METAL CORROSION	05/06/1998	176 miles	5/6/2001	36176 miles
96/80000 PCM/CC EMISSIONS	05/06/1998	176 miles	5/6/2006	80176 miles
36/36000 FEDERAL EMISSIONS	05/06/1998	176 miles	5/6/2001	36176 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
01/02/2001	233942	S	J0680 - SERP BELT TENSN RPL	56558 miles
01/18/1999	170324	#	C2328 - CLUSTER INSTRUMENT PANEL TRIM PLATE R&R	13467 miles
01/18/1999	170324	#	D1443 - L/C AIR DEFLECT RPL	13467 miles
08/27/1998	160055	#	C0183 - LEFT FT DOOR WINDOW (POWER) R&R OR REPLACE.	6512 miles
08/27/1998	160055	#	Z7910 - 1-WAY SHUTTLE COURTESY TRANSPORTATION	6512 miles
08/27/1998	160055	#	C4208 - 1PCE FLR CARPET REP	6512 miles
06/11/1998	154207	#	A1231 - LEFT FRONT DOOR - REFINISH/CLEAR COAT	2283 miles

03/25/1998	A00960	1	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System
Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G2WP12K1WF300960

CLAIM HISTORY

Repair Order Date:	01/02/2001	Repair Order Number:	233942	Odometer Reading:	56558 miles

Serviced By:	KRIEGER MOTOR COMPANY 501 W BYP 61 MUSCATINE, IA 52761-8921 (563) 263-5432	Selling Source:	16 - PONTIAC
		Site Code:	10066
		Business Associate Code:	116105

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
01/09/2001	133	01	S	J0680 - SERP BELT TENSN RPL	N/A	AG	N/A	$329.37	N

Repair Order Date:	01/18/1999	Repair Order Number:	170324	Odometer Reading:	13467 miles

Serviced By:	KRIEGER MOTOR COMPANY 501 W BYP 61 MUSCATINE, IA 52761-8921 (563) 263-5432	Selling Source:	16 - PONTIAC
		Site Code:	10066
		Business Associate Code:	116105

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
02/01/1999	929	01	#	C2328 - CLUSTER INSTRUMENT PANEL TRIM PLATE R&R	10403054 - PANEL	N/A	N/A	$82.72	N
02/01/1999	929	02	#	D1443 - L/C AIR DEFLECT RPL	10252946 - DEFLECTOR	N/A	N/A	$46.98	N

Repair Order Date:	08/27/1998	Repair Order Number:	160055	Odometer Reading:	6512 miles

Serviced By:	KRIEGER MOTOR COMPANY 501 W BYP 61 MUSCATINE, IA 52761-8921 (563) 263-5432	Selling Source:	16 - PONTIAC
		Site Code:	10066
		Business Associate Code:	116105

Cycle	Cycle	Case	Type	Labor Operation	Part	Auth	Person	Line	Comments

Date	Nbr					Code	Code	Total	
09/03/1998	886	01	#	C0183 - LEFT FT DOOR WINDOW (POWER) R&R OR REPLACE.	10404102	N/A	N/A	$250.99	N
09/03/1998	886	02	#	Z7910 - 1-WAY SHUTTLE COURTESY TRANSPORTATION	N/A	N/A	N/A	$5.00	N
09/03/1998	886	03	#	C4208 - 1PCE FLR CARPET REP	N/A	N/A	N/A	$27.11	N

Repair Order Date:	06/11/1998	Repair Order Number:	154207	Odometer Reading:	2283 miles
Serviced By:	KRIEGER MOTOR COMPANY 501 W BYP 61 MUSCATINE, IA 52761-8921 (563) 263-5432	Selling Source:	16 - PONTIAC		
		Site Code:	10066		
		Business Associate Code:	116105		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
06/22/1998	865	01	#	A1231 - LEFT FRONT DOOR - REFINISH/CLEAR COAT	N/A	N/A	N/A	$197.80	N

Repair Order Date:	03/25/1998	Repair Order Number:	A00960	Odometer Reading:	0 miles
Serviced By:	MIKE MCGRATH AUTO CENTER 4610 CENTER POINT RD NE CEDAR RAPIDS, IA 52402-2491 (319) 393-4610	Selling Source:	16 - PONTIAC		
		Site Code:	10307		
		Business Associate Code:	116102		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
03/26/1998	840	01	1	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$75.77	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G2WP12K1WP300960

VEHICLE BUILD

Merchandising Model:	2WP37 - 1998 GRAND PRIX GT COUPE		
Gross Vehicle Weight Rating:	N/A	Order Number:	N/A
Build Date:	03/25/1998	Build Plant:	1WFW - FAIRFAX

OPTION CODES

AAA	AG1 - DRIVER 6WAY POWER
AK5 - SEAT, INFLATABLE, DRIVER & PASS	AP9 - CONVENIENCE
AR9 - FRT BKT, DELUXE	AT5 - CTR, FLDG
AU0 - REMOTE ENTRY	CR1 - INTR, FRT DR, WARNING
C60 - AIR CONDITIONER FRT, MAN CONTRO	DD8 - LT SENSITIVE
DG7 - DR/PASS REMOTE ELEC	DH6 - MIRRORS-VISOR, ILLUMINATED INCL
DK6 - ROOF CONSOLE	DL5 - ROADSIDE SERVICE INFORMATION
D55 - FRT COMPT, FLOOR	D81 - RR, AERO WING
E28 - ASSIST	FAI - FAIRFAX, KS, USA
FE1 - SOFT RIDE	FE9 - FEDERAL EMISSIONS
FR9 - TRANSAXLE FINAL DRIVE 3.29	IPB - INTERIOR DESIGN (PB)
JL9 - ANTILOCK	K68 - GENERATOR
L36 - 3.8 LITRE V6 MFI	MX0 - 4-SPEED AUTOMATIC TRANSMISSION
M15 - AUTO 4 SPD, HMD, 4T65-E, ENHANC	NP2 - EMISSION SYSTEM, FEDERAL TIER 1
NP5 - STEERING WHEEL- LEATHER WRAPPED	QD1 - 16 X 6.5, ALUMINUM, STYLED
QNX - P225/60R16/N BL R/PE ST TL AL2	R6J - SALES ITEM NO. 10
R6R - SALES ITEM NO. 17	R7K - AM/FM STEREO WITH SINGLE CD
TR9	UA6
UH8 - INSTRUMENT CLUSTER	UK3 - STEERING WHEEL, ACCESSORY
UP3 - RADIO CDM-AM/FM CD	UQ3 - PREMIUM SPEAKER SYSTEM INCLUDES

U77 - REAR WINDOW ANTENNA	VH9 - OWNER INFO MAN
VK3 - FRT MOUNTING PKG	VM3 - CONSUMER, CONTAINS BPR IMP STAN
VY7 - TRANS CONT LEVER, LEATHER	V73 - USA/CANADA
1SB - PREFERRED EQUIP. GROUP - 1SB **	1SZ - OPTION PACKAGE
12B - CLOTH, GRAPHITE (B) (96)	12I - GRAPHITE (96)
15P - SILVER ARGENT (95)	34U - EXTERIOR, LT TEAL MET (95)
6JT - COMPUTER SEL SUSP (6JT)	7JT - COMPUTER SEL SUSP (7JT)
8FY - COMPUTER SEL SUSP (8FY)	9FY - COMPUTER SEL SUSP (9FY)

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GM Vehicle Inquiry System
Vehicle Component

VIN:	1G2WP12K1WF300960

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BDE		Traceability:	0218168	
Date Scanned:	03/25/1998	Time Scanned:	09.18.00	Scan Station:	02

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW,MI				
Part/Num Broadcast:	MHM		Traceability:	881960738	
Date Scanned:	03/25/1998	Time Scanned:	06.47.00	Scan Station:	08

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	8THB		Traceability:	40NL	
Date Scanned:	03/25/1998	Time Scanned:	09.13.00	Scan Station:	03

Component Code:	65 - REAR AXLE ASSEMBLY				
Source Plant:	Y				
Part/Num Broadcast:	UC		Traceability:	100363833	
Date Scanned:	03/25/1998	Time Scanned:	11.02.00	Scan Station:	04

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN				
Part/Num Broadcast:	CJSW		Traceability:	380780FKU	
Date Scanned:	03/25/1998	Time Scanned:	11.57.00	Scan Station:	05

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	I - INLAND				
Part/Num Broadcast:	2657		Traceability:	5S9ULJ6	
Date Scanned:	03/25/1998	Time Scanned:	07.03.00	Scan Station:	06

Component Code:	AL - IR-MODULE ASM-I/P				
Source Plant:	I - INLAND				
Part/Num Broadcast:	2728		Traceability:	5S77W8J	
Date Scanned:	03/25/1998	Time Scanned:	06.31.00	Scan Station:	07

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	9671		Traceability:	88057CUNK	
Date Scanned:	03/25/1998	Time Scanned:	13.47.00	Scan Station:	09

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1CZ		Traceability:	1190994	
Date Scanned:	03/18/1998	Time Scanned:	03.35.00	Scan Station:	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1AG		Traceability:	0764447	
Date Scanned:	03/25/1998	Time Scanned:	00.21.00	Scan Station:	N/A

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GM Vehicle Inquiry System
Delivery Information

VIN:	1G2WP12K1WF300960

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	05/06/1998	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	176 miles

Delivering Dealer:	KRIEGER MOTOR COMPANY 501 W BYP 61 MUSCATINE, IA 52761-8921 (563) 263-5432	Delivery Selling Source:	16 - PONTIAC
		Delivery Site Code:	10066
		Business Associate Code:	116105

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GM Vehicle Inquiry System
Dealer Information

VIN:	1G2WP12K1WF300960

INVOICE INFORMATION

Invoice Date:	03/25/1998		
Site Address:	MIKE MCGRATH AUTO CENTER 4610 CENTER POINT RD NE CEDAR RAPIDS, IA 52402-2491 (319) 393-4610	Selling Source:	16 - PONTIAC
		Site Code:	10307
		Business Associate Code:	116102

SHIP-TO INFORMATION

Ship-To Date:	03/30/1998		
Site Address:	MIKE MCGRATH AUTO CENTER 4610 CENTER POINT RD NE CEDAR RAPIDS, IA 52402-2491 (319) 393-4610	Selling Source:	16 - PONTIAC
		Site Code:	10307
		Business Associate Code:	116102

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/INCAMPI DISPLAY VIN\RELATED CAMPAIGNS KIPSA06I
03/07/2003 12:22

VIN: 1G2WP12K1WF300960 OPEN\CLOSED STATUS:

SEL CODE	CAMPAIGN NUMBER	STATUS	REPAIR DATE	REPAIR DEALER NUMBER	PREV.	CAMPAIGN TYPE

NO CAMPAIGNS CURRENTLY AFFECTING THIS VEHICLE PW:
PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

1998 GRAND PRIX GT COUPE
34U PAINT, DK. FORREST GREEN /V6G
12B TRIM, GRAPHITE CLOTH
ORDER NO. CRN713/ 2 STOCK NO.
VIN 1G2 WP12 K1 WF300960

PONTIAC/GMC L .SION
GENERAL MOTORS CORPORATION
100 RENAISSANCE CENTER
DETROIT MI 48243-1003
VEHICLE INVOICE 2AD21685548

**********16*103078

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
2WP37 GRAND PRIX GT COUPE	20415.00	18679.73	INVOICE 03/25/98
D81 SPOILER-REAR DECK LID	175.00	155.75	SHIPPED 03/25/98
FE9 FEDERAL EMISSION CERTIFICATION	N/C	N/C	EXP I/T 03/29/98
L36 3.8 LITER 3800 SERIES II V-6	0.00	0.00	INT COM 03/30/98
MX0 TRANSMISSION, 4-SPEED AUTOMATIC	0.00	0.00	PRC EFF 03/25/98
R6J CDN	0.00	16.50	KEYS DR22 DR22
TR9 PREMIUM LIGHTING PACKAGE	185.00	164.65	WFP-F QTR OPT-1
* ILLUM. VISOR MIRRORS			BANK: GMAC - 038
* FRONT DOOR COURTESY LAMPS			CHG-TO 10-307
* ASSIST GRIPS			
* ELECTROCHROMIC REAR VIEW MIRROR			SHIP WT: 3329
			HP: 34.7
UA6 THEFT DETERRENT SYSTEM	60.00	53.40	DAN: STEP1
UP3 RADIO, AM/FM STEREO W/COMPACT DISC PLAYER, GRAPHIC EQUALIZER 8-SPEAKER PREMIUM SOUND SYSTEM AND REAR WINDOW ANTENNA	290.00	258.10	MEMO 1094.00
1SB OPTION PACKAGE - 1SB	755.00	671.95	
* OVERHEAD CONSOLE			
* REAR SEAT PASS THRU			
* STEERING WHEEL, LEATHER WRAPPED W/ RADIO CONTROLS			
* POWER SEAT, DRIVER 6-WAY			
* TRUNK CARGO NET			
* REMOTE KEYLESS ENTRY			
TRIM, GRAPHITE CLOTH	0.00	0.00	
PAINT, DK. FORREST GREEN METALLIC	0.00	0.00	

TOTAL MODEL & OPTIONS	21880.00	20000.08	ACT 231 19893.68
DESTINATION CHARGE	550.00	550.00	H/B 261 656.40
DEALER ADVERTISING		109.40	ADV 65A 109.40
TOTAL	22430.00	20659.48	PAY 310 20659.48
MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT		19696.85	

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

MIKE MCGRATH AUTO CENTER

REMIT TO GMAC NO. 038
VIN 1G2WP12K1WF300960
$ 20659.48 INV 2AD21685548
DUE 03/30/98 DEALER 10-307

1998 INTRIGUE SEDAN
47U MEDIUM GREEN GRAY METALLIC /V6G
52B LIGHT BEIGE CLOTH
ORDER NO. F00194/I STOCK NO.
V[redacted]1G3 WH52 K1 WF300960

GENERAL MOTOR
OF CANADA LIMITED
1908 COLONEL SAM DR.
OSHAWA ON L1H 8P7
VEHICLE INVOICE 7AD06802709

**********14*82107S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
3WH69 INTRIGUE SEDAN	27998.00	23799.00	INVOICE 07/31/97
AG1 ADJUSTER, POWER SEAT, DRIVER	395.00	324.00	SHIPPED 05/15/97
AM9 SPLIT FOLDING REAR SEAT	195.00	160.00	EXP I/T 06/02/97
AR9 SEATS - RECLINING FRONT BUCKET	0.00	0.00	INT COM 08/05/97
AU0 REMOTE KEYLESS ENTRY SYSTEM	195.00	160.00	PRC EFF 05/15/97
C67 AIR CONDITIONING	0.00	0.00	KEYS ME25 ....
L36 3.6L SFI V6 ENGINE	0.00	0.00	WPP-S OPT-1
MX0 4-SPEED AUTOMATIC TRANSMISSION	0.00	0.00	BANK: GMAC - 242
NP5 LEATHER WRAPPED STEERING WHEEL SHIFT KNOB AND CENTRE ARMREST	155.00	128.00	CHG-TO 82-107
PY0 CHROME PLATED 16" ALUMINUM WHLS	0.00	0.00	SHIP WT: 1537
UL0 RADIO - AM/FM STEREO CASSETTE	0.00	0.00	MEMO 1448.90
UQ3 PERFORMANCE ENHANCED AUDIO SPEAKER SYSTEM	0.00	0.00	GST# R101980753
U77 ANTENNA REAR WINDOW	40.00	33.00	
Z49 CANADIAN BASE EQUIPMENT	0.00	0.00	
1SA PREFERRED EQUIPMENT GROUP	0.00	0.00	
47U MEDIUM GREEN GRAY METALLIC	0.00	0.00	
52B LIGHT BEIGE CLOTH	0.00	0.00	
EXCISE TAX-AIR CONDITIONING ALBERTA STOCK	100.00	100.00	

T[redacted]AL MODEL & OPTIONS	29078.00	24704.00	ACT 231	25489.00
D[redacted]TINATION CHARGE	785.00	785.00		
DEALER MKTG. ASSOCIATION		70.00	ADV 65A	70.00
GOODS & SERVICES TAX		1789.13	ACT 325	1789.13
				********
TOTAL	29863.00	27348.13	PAY 310	27348.13
				********

THIS INVOICE MAY NOT REFLECT THE DEALER'S ULTIMATE VEHICLE COST IN VIEW OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, CREDITS, ETC.
THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

WESTGATE CHEVROLET LTD.

REMIT TO GMAC NO. 242
VIN 1G3WH52K1WF300960
$ 27348.13 INV 7AD06802709
DUE 08/05/97 DEALER 82-107

1998 INTRIGUE SEDAN
47U MEDIUM GREEN GRAY METALLIC /V6G
52B LIGHT BEIGE CLOTH
ORDER NO. F00194/I STOCK NO.
V[illegible]1G3 WH52 K1 WF300960

GENERAL MOTOR
OF CANADA LIMITED
1908 COLONEL SAM DR.
OSHAWA ON L1H 8P7
VEHICLE INVOICE 7IC00733296
**********14*829018

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
			INVOICE 07/31/97
			SHIPPED 05/15/97
			EXP I/T 06/02/97
			PRC EFF 05/15/97
CREDIT FOR INVOICE 7ID04300318			KEYS ME25 ....
			CHG-TO 82-901
			SHIP WT: 1537

TOTAL MODEL & OPTIONS	29078.00-	24704.00-	ACT 231 25489.00-
DESTINATION CHARGE	785.00-	785.00-	
TOTAL	29863.00-	25489.00-	PAY 310 25489.00-

THIS INVOICE MAY NOT REFLECT THE DEALER'S ULTIMATE VEHICLE COST IN VIEW OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, CREDITS, ETC.

G[illegible]RAL MOTORS OF CANADA LIMITED
ZONE PRODUCT STOCK
CALGARY AB T2P 2M7

1998 INTRIGUE SEDAN
47U MEDIUM GREEN GRAY METALLIC /V6G
52B LIGHT BEIGE CLOTH
ORDER NO. F00194/I STOCK NO.
V[illegible]1G3 WH52 K1 WF300960
*[illegible]**********

GENERAL MOTOR[illegible]
OF CANADA LIMITED
1908 COLONEL SAM DR.
OSHAWA ON L1H 8P7
VEHICLE INVOICE 7ID04300318
**********14*82901

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
3WH69 INTRIGUE SEDAN	27998.00	23799.00	INVOICE 07/28/97
AQ1 ADJUSTER, POWER SEAT, DRIVER	395.00	324.00	SHIPPED 05/15/97
AM9 SPLIT FOLDING REAR SEAT	195.00	160.00	EXP I/T 06/02/97
AR9 SEATS - RECLINING FRONT BUCKET	0.00	0.00	INT COM 07/28/97
AU0 REMOTE KEYLESS ENTRY SYSTEM	195.00	160.00	PRC EFF 05/15/97
C67 AIR CONDITIONING	0.00	0.00	KEYS ME25 ....
DG7 MIRRORS - ELECTRIC REMOTE O/S	N/C	N/C	WFP- QTR OPT-
L36 3.8L SFI V6 ENGINE	0.00	0.00	CHG-TO 82-901
MX0 4-SPEED AUTOMATIC TRANSMISSION	0.00	0.00	
NP5 LEATHER WRAPPED STEERING WHEEL SHIFT KNOB AND CENTRE ARMREST	155.00	128.00	SHIP WT: 1537
			MEMO 1448.90
PY0 CHROME PLATED 16" ALUMINUM WHLS	0.00	0.00	PEP1 24228.39
UL0 RADIO - AM/FM STEREO CASSETTE	0.00	0.00	PEP2 23388.45
UQ3 PERFORMANCE ENHANCED AUDIO SPEAKER SYSTEM	0.00	0.00	PEP3 22548.51
			PEP4 21148.61
U77 ANTENNA REAR WINDOW	40.00	33.00	PAST MDL 1399.90
Z49 CANADIAN BASE EQUIPMENT	0.00	0.00	GST# R101980753
1SA PREFERRED EQUIPMENT GROUP	0.00	0.00	
47U MEDIUM GREEN GRAY METALLIC	0.00	0.00	
52B LIGHT BEIGE CLOTH	0.00	0.00	
EXCISE TAX-AIR CONDITIONING	100.00	100.00	
ALBERTA STOCK			

T[illegible]L MODEL & OPTIONS	29078.00	24704.00	ACT 231 25489.00
DESTINATION CHARGE	785.00	785.00	
			********
TOTAL	29863.00	25489.00	PAY 310 25489.00
			********

THIS INVOICE MAY NOT REFLECT THE DEALER'S ULTIMATE VEHICLE COST IN VIEW OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, CREDITS, ETC.

GENERAL MOTORS OF CANADA LIMITED
ZONE PRODUCT STOCK
CALGARY AB T2P 2M7

Jenny Paris
Claims Administrator
[illegible] GM Central Claims

ESIS 46 002123

[illegible] Insurance Services Company
[illegible] Renaissance Center
Mail Code [illegible]
Detroit, MI [illegible]
Telephone [illegible]
Facsimile [illegible]
Jenny.Paris@[illegible]

February 4, 2003

Attn: Ashley Wilson
Allied Insurance Co.
3820 109th Street
Des Moines, IA 50391

Your Insured:	[redacted]
Our File Number:	454897
Your Claim Number:	12A73023
Our Client:	General Motors Corporation
Date of Event:	12/17/02

Dear Ms. Wilson:

We are a Risk Management Services Company on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals as they may not be returned.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

Allied Insurance
a member of Nationwide Insurance

Des Moines Regional Office
3820 109th St., Dept. 2004
Des Moines, IA 50391-2004
(515) 252-7288
800-532-1212
FAX (515) 252-6532
FAX 800-562-4339

RECEIVED
FEB 18 2003
ESIS-GM CLAIMS UNIT

February 14, 2003

ESIS CLAIMS
ATTN: JENNY PARIS
300 RENAISSANCE CENTER
MAIL CODE 482-C20-D71
DETROIT MI 48265

Our Insured: [redacted]
Your Client: General Motors Inc.
Claim No: 12A73023
Date of Loss: 12/17/02
Your Claim No: 454897

Dear Ms. Paris:

I have received the enclosed letter from your office dated February 4, 2003.

I have requested a copy of our expert's report and I will forward that to your office as soon as I receive it. You will need to contact our insured in order to obtain statements from them. We will not be providing the statements that we have taken from our insured as that is our work product. You will need to complete your own investigation of this loss. I will provide the contact information for our insured in order to assist you with this.

The vehicle involved in this loss is located at Co-Part in Peoria, IL. The lot number to reference is 1288033 in yard number 51 if you would like to inspect the vehicle.

As stated above, the phone number to contact our insured is [redacted]

If you have any other questions, please feel free to contact me at 515-508-5489.

Sincerely,

Ashley Wilson
Multi-Line Claims Representative
Allied Property and Casualty Insurance Company
Wilson17@nationwide.com

Jenny Paris
Claims Administrator
ESIS-GM CLAIMS

ESIS
An Insurance Services Company

April 11, 2003

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3413
Facsimile 313.665.0911
Jenny.Paris@Esis.com

Attn: Ashley Wilson
Allied Insurance Co.
3820 109th St., Dept. 2004
Des Moines, IA 50391-2004

Your File:	12A73023
Your Insured:	[redacted]
Our File Number:	454897
Our Client:	General Motors Corporation
Date of Event:	12/17/02

Dear Ms. Wilson:

This will have reference to the above product liability subrogation claim that you filed with General Motors Corporation.

I have thoroughly reviewed the documentation provided to date in support of your subrogation claim. However, our file reflects that we have not been provided with your specific technical documentation, which supports your theory of liability as being that of General Motors Corporation.

My initial correspondence of 2/4/02, which was sent to you, requested specific information, which would enable us to perform our evaluation. Unless I hear from you or we are provided with the requested supporting technical documentation within thirty (30) days from the date of this letter, we will be unable to take further action in this matter and I will have to close our file.

Thank you for your time and attention in this regard.

Sincerely,

Jenny Paris

455357

FARMERS

Austin Subrogation CCE
P.O. Box 149293
Austin, Texas 78714-9293
Telephone: (512)258-5757
FAX: (512)258-7060

No omnis
no LP
no PIP
2/4/03

January 27, 2003

RECEIVED
FEB 04 2003
ESIS-CM CLAIMS UNIT

ESIS
MC:482-C20-D71
300 Renaissance Center
Detroit, MI 78265-3000

RE:	Our Insured:	[redacted]
	Policy Number:	35-03979-60-54
	Loss Date:	10/5/2002
	Claim Number:	Y9-162483
	Your Insured:	General Motors-Oldsmobile
	Amount Owed:	$8,383.31

455357

Our insured's vehicle was rendered a total loss and salvage has now sold for $483.00.
We have deducted this recovery from our original amount, making the amount owed us $8,383.31.

Sincerely
MID CENTURY INSURANCE COMPANY OF TEXAS

Bethany Shaw
Subrogation Claims Representative

Gene C Williams
01/27/2003 07:10 AM

To: Bethany Shaw/HO/Farmers/USA/Zurich@ZURICH
cc:
Subject: re:claim # y9-162483 Our Insured Thomas Wright

Sorry, I show this sold on 1-16-03. the results are as follows.

IAA - Autoleg - [Claim Y9162483 - Salvage Detail]

C CLOSED	11/01/2002
Y9162483	GOLF, JOHN
6 MID CENTURY	Y9 LONGVIEW BCD
10/08/2002	11 01 Fire
3500387[illegible]54	6 ELECTRONIC DOWNLOAD
10/05/2002	
[redacted] 75/791	
	[redacted]
411-02023338	$0.00
[redacted]	
$525.00	
$42.00	$0.00
$0.00	$0.00
$0.00	$0.00
$0.00	$0.00
$0.00	$0.00

FARMERS

Austin Subrogation COH
P.O. Box 149293
Austin, Texas 78714-9293
Telephone: (512)238-5757
FAX: (512)238-7060

Mbrno
455357

January 17, 2003

ESIS
MC:482-C20-D71
300 Renaissance Center
Detroit, MI 78265-3000

RECEIVED
FEB 0 5 2003
ESIS-GM CLAIMS UNIT

RE: Our Insured: [redacted]
Policy Number:
Loss Date: 10/5/2002
Claim Number: Y9-162483

Your Insured: General Motors-Oldsmobile /
Your File # :
Amount Owed: $7,975.31 Vehicle Damage
$891.00 Rental Reimbursement
$8,866.31 Total Amount Owed

Our investigation has established that the above loss was caused by the negligence of your insured.

☑ We have made payment to our insured for the damage. By virtue of our subrogation rights this letter is to advise you that we shall seek reimbursement from you for the amount of the damage.

☑ Our insured's vehicle was rendered a total loss. When sold, we will forward support for disposition of salvage.

Our name should appear on any check made payable to our insured in settlement of his or her damage. If you have already made a settlement with our insured, please advise us immediately.

Be aware that no partial payment to Farmers Insurance that is less than the full amount claimed herein will be considered in any way an acceptance of benefits, a novation or an accord and satisfaction of this claim without an express written release of our claim executed by an individual who identifies himself/herself as a member of our subrogation department. Therefore, our legal rights to enforce collection on the remaining amount of the claim shall not be waived or estopped due to a partial payment by you or someone acting on your behalf.

Sincerely,
MID CENTURY INSURANCE COMPANY OF TEXAS

Bethany Shaw
Subrogation Claims Representative

VEHICLE VALUATION / SETTLEMENT REPORT

COMPANY: ☐ FARMERS ☐ MCA ☐ MCNA ☐ TRUCK ☐ TEXAS

LOSS TYPE: ☐ COLL ☐ PD ☐ UIM/UM ☐ FIRE ☐ THEFT ☐ OTHER

INSURED [redacted] SALN V9162483 POL # [redacted] CODE 75791

CL[redacted]T DOL 10-5-02 INSPECTING BCO # 49 SETTLING BCO # 49

VIN 1G3WH52K9WF342924

LIC. # HRE761 LA EXP. DATE 3/04 MILEAGE 125,000

YEAR 1998 MAKE OLDS MODEL INTRIGUE

EDITION ____ DOORS 4 ENGINE 125000

CYLINDERS 6 FUEL TYPE GAS

DATES

10/8/02	10/8/02	10/8/02
Response to Company	Reported to BCO	Assigned to 1st CR
/ /	10/31/02	10/31/02
Reported to NICB	Assigned to Vendor	Date Settled

SUBROGATION ☑ YES ☐ NO

mailed 11-6-02

VEHICLE CONDITIONS

RATING

MECHANICAL: CR Notes: Rob Cardwell

☐ Below Average ☑ Average ☐ Above Average ☐ Exceptional

BODY/GLASS: CR Notes: Rodney S

☐ Below Average ☐ Average ☑ Above Average ☐ Exceptional

PAINT: CR Notes: hairline scratches

☐ Below Average ☐ Average ☑ Above Average ☐ Exceptional

INTERIOR: CR Notes: Solid

☐ Below Average ☑ Average ☐ Above Average ☐ Exceptional

TIRES: CR Notes: dual wear

☐ Below Average ☑ Average ☐ Above Average ☐ Exceptional

LT.FT. 7 /32 RT.FT. 6 /32 SPARE ____ /32

LT.R. 5 /32 RT.R. 5 /32 BRAND ____

TRANSMISSION
AT Auto
S5 5 Speed
S6 6 Speed
S4 4 Speed
S3 3 Speed
OD Overdrive
4W 4 Wheel Drive
PD Positraction

[redacted]
[redacted] Radio
FM FM Radio
ST Stereo
CA Cassette
AS Search/Seek
8T 8 Track
CB CB Radio
EQ Equalizer
BM Bose Radio
IS Infinity Sound System
JB JBL [illegible] System
CD Compact Disc Player

ROOF
VR Vinyl
RF Cabriolet
ES Metallic Steel
EG Electric Glass
MS Molded Steel
MG Molded Glass
FR Flip
TT T-Top/Roof
GT Glass T/Top Panel
RR Luggage/Roof Rack
SR Sunroof
RM Removable Top

POWER OPTIONS
PS Power Steering
PB Power Brakes
PW Power Windows
PL Power Locks
SP Power Drive Seat
PC Power Passenger Seat

MOTORCYCLES
HE Headers
FF Full Fairing
PF Plexiglass Fairing
CU Custom Seat
MB Saddle Bags
TV Travel Trunk
GE Engine Guard
GC Case Guard
RS Back Rest

DECOR/CONVENIENCE
AC Air Conditioning
RD Rear Defogger
TW Tilt Wheel
CC Cruise Control
CS Cloth Seats
LS Leather Seats
DB 4 Wheel Disc Brakes
TL Telescopic Wheel
AL Auto Level
3S Third Seat
DM Dual Mirrors
FL Fog Lamps

WHEELS
AW Aluminum
AY Alloy
LC Locking Covers
SA Sports Aluminum
SY Styled Steel
WW Wire
WC Wire Covers

TRUCKS/VANS/ATVs
6P 6 Passenger Option
DA Dual Air Condition
PD Power Sliding Door
CT Soft Top
HT Hard Top
SB Rear Step Bumper
SW Rear Sliding Window
XT Auxiliary Fuel Tank
D2 Deluxe 2 Tone Paint
BD Running Boards
BL Bedliner (Duraliner)
AR Chrome Bed Rails
TP Trailering Package
RB Roll Bar
TB Tool Box (Permanent)
RB Roll Bar
GB Grill Guards
WD Dual Rear Wheels
A2 Anti-lock Brakes (2)
DC Deluxe Wheel Covers

OTHER
WG Wood Grain
BM Body Side Moldings
BS Bucket Seats
IW Intermittent Wipers
PA Power Antenna
PM Power Mirrors
PT Power Trunk
WP Rear Window Wiper
RL Reclining/Lounge Seats
TG Tinted Glass
MP Metallic Paint
2T Two Tone Paint
RW Rally Wheels
DT Privacy Glass
AB Airbag
PB Passenger Airbag
AB Anti-lock Brakes (4)

* Tonneau cover
* rear spoiler

IVA ISSUED

SETTLEMENT DETAIL

Valuation Method Used CCC

CCC Request # ____

Valuation	$	7381.00
Adjustments (+/−)	$	—
Actual Cash Value	$	7381.00
Sales Tax	$	461.31
Lic./Transfer	$	13.00
Loss of Use	$	—
Appraisal / Legal	$	—
Deductible	$	100.00
Less Salvage	$	—
Net Total	$	7755.31

Distribution of Payments

Owner 6165.25

Mortgage 1590.06

Loss of Use 0

Explain Adjustments

SALVAGE

Location of Salvage ☐ ORS ☐ Pool

Address Hall Enterprises

Sale # 02-023338

Stall # ____

Phone # ____

Salvage Bids

	Buyer	Amount	Phone
1.			
2.			
3.			

Advance Charges

Tow 120.00

Storage 0

Other ____

Paid by CR

☑ Yes ☐ No

☐ Yes ☑ No

☐ Yes ☐ No

Cl[redacted]Representative Signature [signature]

CRID 7700

Supervisor Signature [signature]

Date 10/31/02

23-8527 8-00 NC1

R.O. COPY

Vehicle Condition

FARMERS uses Condition Inspection Guidelines to determine the condition of key components of the loss vehicle. These guidelines are specific to geographic location, year, and vehicle type. The guidelines describe physical characteristics for each of the components. Based on these guidelines, FARMERS determines the condition of the vehicle prior to the loss.

Category	Condition	Adjustments
Mechanical	Normal wear	$0
CR Comments:	BURNED CAN'T TELL	
Tires	Normal wear	$0
CR Comments:	MOD. WEAR	
Paint	Dealer ready	$67
CR Comments:	MINOR SCRATCHS	
Body	Dealer ready	$114
CR Comments:	FEW DINGS	
Glass	Normal wear	$0
CR Comments:	CAN'T TELL	
Interior	Normal wear	$0
CR Comments:	SOILED. CIG. BURNS	
Total Adjustments:		$181

* The Condition Inspection Guidelines provide information based on vehicle age, vehicle type, and geographic location. Your vehicle has been identified as being located in the Southern region as a newer passenger

Vehicle Valuation Summary (continued)

and all standard (STD) and predominant (PREDOM) options. As such, the vehicle equipment listing reflects proper deductions for all standard or predominant option(s) which are not present on the loss vehicle. In cases where a standard or predominant option is superseded by a replacement or upgrade, a corresponding addition will appear for the option which supersedes the standard/predominant option.

VINguard Vehicle Identification

VIN: 1G3WH52K9WF342924

	Insurer Description	VINguard Analysis
Year	1998	1998
Make	Oldsmobile	Oldsmobile
Model	Intrigue WH5	Intrigue WH5
Body style	4d Sed	4d Sed
Engine	6-3.8l-Fi	6-3.8l-Fi
Trans	Automatic Transmission Overdrive	
Restraints	AIR BAGS (DRIVER+PASS.)	Air Bags (Driver+Pass.)
Odometer	125000 Note: 92% higher than typical vehicle	

This vehicle was assembled in FAIRFAX, KS

VINguard VIN Vehicle History

VINguard has decoded this VIN without any errors.

ISO Vehicle History:
ISO response indicates no history for this VIN.

Vehicle Title Information:
This vehicle was reported with an ODOMETER READING from the Department of Motor Vehicles of: 70,958 in Pineville, LA on 04/13/2000

This vehicle was reported with an ODOMETER READING from the Department of Motor Vehicles of: 00,011 in Greenwood, MS on 12/19/1997

Local Market Definition

The local market value for your 1998 Oldsmobile Intrigue 4 Door Sedan was defined by ZIP code 75791 -- Whitehouse, Tx. Adjacent markets were also searched as secondary sources to locate comparable vehicles. Details of the specific markets searched follow.

The State of Texas is composed of 21 distinct local markets. The following 5 local markets were used in the preparation of this Market Valuation Report.

Valuation request: 2[illegible] (continued) 1998 OLDS [illegible]E

Vehicle Valuation Summary

DESCRIPTION	OPTION	LOCAL MARKET VALUE
B[illegible] value **		$ 8,714.00
Odometer 125,000		- 1,712.00
Vehicle equipment:		
STD	AT - Automatic Transmission	INCLUDED
STD	OD - Overdrive	INCLUDED
STD	TX - Traction Control	INCLUDED
STD	PS - Power Steering	INCLUDED
STD	PB - Power Brakes	INCLUDED
STD	PW - Power Windows	INCLUDED
STD	PL - Power Locks	INCLUDED
	SP - Power Driver Seat	+ 79.00
STD	PM - Power Mirrors	INCLUDED
STD	PT - Power Trunk/Tailgate	INCLUDED
STD	AC - Air Conditioning	INCLUDED
STD	RD - Rear Defogger	INCLUDED
STD	TW - Tilt Wheel	INCLUDED
STD	CC - Cruise Control	INCLUDED
STD	CS - Cloth Seats	INCLUDED
STD	RL - Reclining/Lounge Seats	INCLUDED
STD	BS - Bucket Seats	INCLUDED
STD	DB - 4-Wheel Disc Brakes	INCLUDED
STD	DM - Dual Mirrors	INCLUDED
	SL - Rear Spoiler	+ 119.00
STD	AM - AM Radio	INCLUDED
STD	FM - FM Radio	INCLUDED
STD	ST - Stereo	INCLUDED
STD	CA - Cassette	INCLUDED
STD	SE - Search/Seek	INCLUDED
STD	AW - Aluminum/Alloy Wheels	INCLUDED
STD	BN - Body Side Moldings	INCLUDED
STD	IW - Intermittent Wipers	INCLUDED
	MP - Metallic Paint	INCLUDED
STD	AG - Air Bag	INCLUDED
STD	RG - Passenger Air Bag	INCLUDED
STD	AB - Anti-Lock Brakes (4)	INCLUDED
CCC Valuation Amount		$ 7,200.00
Condition adjustment amount		+ 181.00
Actual Cash Value		$ 7,381.00
Pre-tax amount		$ 7,381.00
Adjusted vehicle valuation amount		$ 7,381.00

** The base value is the local market value of a vehicle of the same year, make, and model as the loss vehicle, including average mileage,

Date 10/31/02

PAY NON-NEGOTIABLE NON-NEGOTIABLE NON-NEGOTIABLE NON-NEGOTIABLE
NON-NEGOTIABLE NON-NEGOTIABLE NON-NEGOTIABLE NON-NEGOTIABLE

To the order of
ACCT# [redacted]
PLANTERS UNION BANK
P.O. BOX 131
MEMPHIS TN 38101

chris
Y9162483

Amount $1,590.06****

AUSTIN SERVICE CENTER

Check Number 6204109308

Date 10/31/02

PAY NON-NEGOTIABLE NON-NEGOTIABLE NON-NEGOTIABLE NON-NEGOTIABLE
NON-NEGOTIABLE NON-NEGOTIABLE NON-NEGOTIABLE NON-NEGOTIABLE

To the order of
[redacted]
WHITEHOUSE TX 75791

chris
Y9162483

Amount $6,165.25****

Check Number [illegible]

Date 10/31/02

PAY NON-NEGOTIABLE NON-NEGOTIABLE NON-NEGOTIABLE NON-NEGOTIABLE
NON-NEGOTIABLE NON-NEGOTIABLE NON-NEGOTIABLE NON-NEGOTIABLE

To the order of
TON REIMBURS.
THOMAS WRIGHT
600 BASCOM RD.
WHITEHOUSE TX 75791

chris
Y9162483

Amount $120.00******

FIRE CAUSE INVESTIGATIONS

A Division of SEAL Corp.

Corporate Office
12785 Hwy 64 East
Tyler, TX 75707
(800)432-4669*
(903)566-4535
(903)566-4504 Fax
email seal@tyler.net
www.sealcorp.com

BRANCH LOCATIONS

Dallas, TX

Houston, TX

Amarillo, TX

Austin, TX

Texarkana, TX

Lafayette LA

24 Hour Service
1-800-4 FCI NOW*

CAUSE AND ORIGIN INVESTIGATION OF A VEHICLE FIRE OCCURRING TO A 1998 OLDSMOBILE INTRIGUE OWNED BY [redacted] WHITEHOUSE, TEXAS

PREPARED BY:
KEVIN JACQUE, CFEI
REPORT NO. FFI-283-1 02452
OCTOBER 24, 2002

PREPARED FOR:
FARMERS INSURANCE COMPANY
LONGVIEW, TEXAS

REPORT SUMMARY

On October 10, 2002, Mr. Chris Smith of Farmers Insurance Company in Longview, Texas, contacted Fire Cause Investigations requesting a cause and origin investigation of a vehicle fire occurring on October 5, 2002. The vehicle is a 1998 Oldsmobile Intrigue owned by Mr. [redacted]s. According to information received, on the evening of October 5, 2002, at approximately 6:00 p.m. [redacted]of the[redacted] was operating the vehicle at an ATM drive through when she heard a pop in the engine compartment of the vehicle. She reported seeing smoke emitting from the engine compartment and she exited the vehicle. Upon exiting the vehicle, a 911 emergency call was made to summon the Tyler Fire Department. On October 11, 2002, I traveled to [redacted]Texas, to conduct an inspection of the 1998 Oldsmobile Intrigue. Initial inspection of the vehicle revealed heavy sooting on the windshield of the vehicle, immediately in front of the passenger seat. Inspection of the engine compartment revealed fire patterns consistent with the spread of fire from the rear center of the transverse mounted engine moving outward toward the driver side and passenger side fender well areas. The V6 transverse mounted engine had sustained heavy fire damage at the rear of the engine, near the firewall. Based on evidence observed and information received during the inspection of the 1998 Oldsmobile Intrigue, I conclude the cause of the fire was most likely due to a mechanical malfunction in the fuel line in the area where the flexible fuel hose connects to the rigid fuel line mounted to the engine. A mechanical malfunction in the fuel line would allow a fuel spray to come into contact with the hot surfaces and ignition system of the operating engine and ultimately ignite the surrounding combustibles.

INVESTIGATOR:	KEVIN JACQUE, CFEI
FCI FILE NO:	FFI-283-1 02452
CLAIM NO:	Y9162483
TYPE, DATE, LOCATION OF LOSS:	Vehicle Fire; 10/05/02; Whitehouse, TX
COPIES:	(2) Mr. Chris Smith Farmers Insurance Company PO Drawer 3148 Longview, TX 75606
	(1) FCI File

CAUSE AND ORIGIN INVESTIGATION
OF A VEHICLE FIRE OCCURRING TO
A 1998 OLDSMOBILE INTRIGUE
OWNED BY [redacted]
WHITEHOUSE, TEXAS

I. INTRODUCTION

On October 10, 2002, Mr. Chris Smith of Farmers Insurance Company in Longview, Texas, contacted Fire Cause Investigations requesting a cause and origin investigation of a vehicle fire occurring on October 5, 2002. The vehicle involved is a 1998 Oldsmobile Intrigue owned by [redacted]exas. Authorization was given for Fire Cause Investigations to travel to the [redacted] residence to conduct an inspection of the vehicle, and to retrieve any evidence pertinent to fire causation. Opinions stated herein are based on work and evidence reviewed to date. Should further evidence or information develop indicating a need for continued analysis, I reserve the right to expand or modify my opinion as indicated by such developments.

II. BACKGROUND

According to information received, on the evening of October 5, 2002, at approximately 6:00 p.m. Ms. [redacted]vas operating the vehicle at an ATM drive through when she heard a pop in the engine compartment of the vehicle. She reported seeing smoke emitting from the engine compartment and she immediately exited the vehicle. Upon exiting the vehicle, a 911 emergency call was made to summon the Tyler Fire Department. Upon the fire

department's arrival, forceable entry was gained to the engine compartment in order to extinguish the flames. The vehicle was then moved to the [redacted] residence located at [redacted]

III. INSPECTION

On October 11, 2002, I traveled to [redacted] Texas, to conduct an inspection of the 1998 Oldsmobile Intrigue. Initial inspection of the vehicle revealed heavy sooting on the windshield of the vehicle, immediately in front of the passenger seat. The driver side front left fender, hood, and font right fender all sustained fire damage, with the hood of the vehicle sustaining the most severe damage as observed in photographs 1 through 6. Inspection of the interior of the vehicle did not reveal any evidence of fire causation. The ignition key was observed left in the "on" position. This coincides with the vehicle being in operation at the time of the fire.

Continuing my inspection into the engine compartment of the vehicle, fire patterns observed on the exterior sheet metal are consistent with the heaviest fire damage being located in the center of the hood, near the firewall area as observed in photographs 5 and 6. Inspection of the engine compartment revealed fire patterns consistent with the spread of fire from the rear center of the transverse mounted engine moving outward toward the driver side and passenger side fender well areas. The V6 transverse mounted engine had sustained heavy fire damage at the rear of the engine, near the firewall as observed in photographs 12 and 13. The fuel rail in

this area had sustained clean burning along the length of the rail and crossover pipe as observed in photograph 13. The heaviest fire damage was in the center of the fuel rail where the flexible tubing connected to the rigid rail as observed in photographs 13 through 15. Evidence of electrical activity was observed in two locations of the engine compartment. One area of electrical activity was located along the fuel rail and wiring harness at the driver side of the engine compartment. The other area of electrical activity was located on the passenger side, between the positive cable and mounting bolt of the alternator, as observed in photographs 16 through 14. This damage is most likely secondary and is a result of the fire compromising the insulation of the wiring, and the wiring coming into contact with the engine causing the wiring harness to arc. The electrical system was checked and the battery still showed a 12 volt DC electrical charge.

The engine oil and transmission fluids were checked and observed to be within normal operating levels. No other evidence of mechanical or electrical malfunction was identified in the engine compartment.

IV. DISCUSSION

A database recall research was conducted on the 1998 Oldsmobile Intrigue, with no recalls being identified pertaining to fuel line and engine compartment failures concerning this particular model of vehicle.

V. PRINCIPLES AND METHODS

Principles and methods employed during my investigation, examination, evaluation and analysis of this loss include, but are not limited to the following:

Methods

1. The methodology utilized in my activities in this particular case was the application of a systematic approach involving the collection of data, analysis of the data through deductive reasoning based upon and consistent with my previous experience and knowledge concerning fires and fire spread.
2. The method of visual analysis was used on the fire scene evidence and post-fire photographs.
3. To reach my conclusion, I used the method of comparative study, based on the facts and my previous experience.
4. The method of examining a scene from the least damage to the heaviest damage and interpreting patterns to determine the origin and cause of a fire or explosion was used.

Principles

1. The principle utilizing the fire tetrahedron proving the components needed; fuel, oxidizing agents, heat and an uninhibited chain reaction to create and sustain a fire.
2. The principle that fire normally moves upward and outward from a point of origin, unless ventilation, fire fighting techniques, or fuel promotes unusual circumstances.

3. Principles of pyrolization, decomposition and combustibility.

4. The principles of the conservation of energy, Joule's Law of Electric Heating, high resistance heating and electrical arcing/heat production.

These methods and principles conform to established technical principles taught and applied during my formal education, training and experience.

V. CONCLUSION

Based on evidence observed and information received during the inspection of the 1998 Oldsmobile Intrigue, I conclude the cause of the fire was most likely due to a mechanical malfunction in the fuel line in the area where the flexible fuel hose connects to the rigid fuel line mounted to the engine. A mechanical malfunction in the fuel line would allow a fuel spray to come into contact with the hot surfaces and ignition system of the operating engine and ultimately ignite the surrounding combustibles.

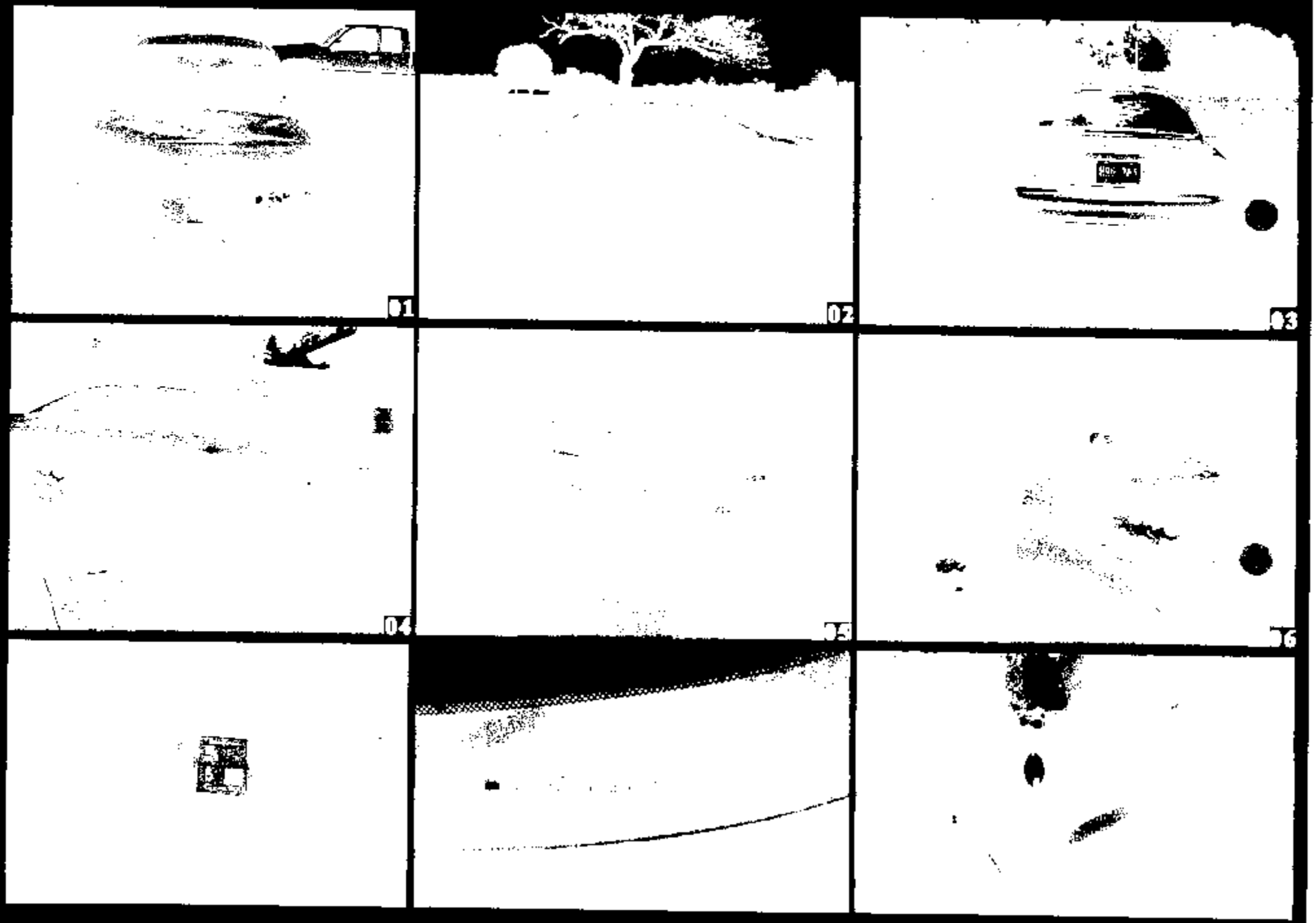
Kevin Jacque, CFEI
Special Investigator
Fire Cause Investigations

19. View of fuel rail near firewall with sections of stranded wiring arced to the rail.

20. View of bottom of electrical distribution center and power conductor arced to the mounting stud of alternator.

21. View of electrical distribution panel.

22-24. Views of alternator and electrically arced wiring.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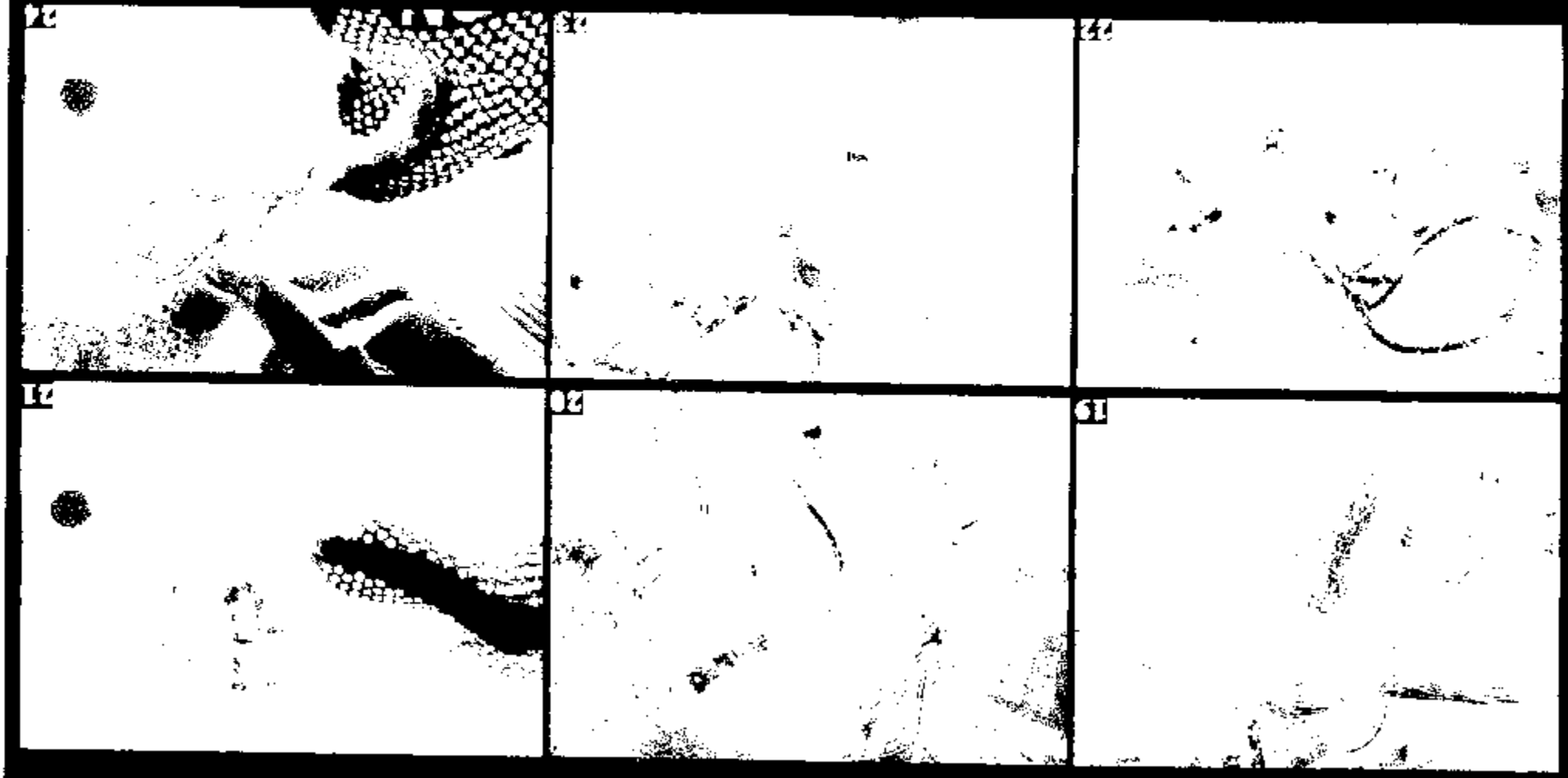

ESIS
An Insurance Services Company

300 Renaissance Center
Mail Code: 482-C20-D71
Detroit, MI 48265

313.665.3402 tel
313.665.0911 fax

joyce.jackson@esis.com

Joyce R. Jackson
Claims Administrator

February 10, 2003

Betheny Shaw
Farmers Insurance
PO Box 149293
Austin, TX 78714-9293

Re:	File Number:	455357
	Date of Event:	10/5/02
	Claimant:	[redacted]
	Your Number:	Y9-162483
	Client/Account:	General Motors Corporation

Dear Ms. Shaw,

This will acknowledge your claim on the above-referenced matter. In order to evaluate your claim, the following documents and information are respectfully requested:

1. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

2. Advise if the vehicle owner and/or operator note anything wrong or unusual about the vehicle prior to the incident.

3. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If repairs and maintenance were performed by the vehicle owner, then a chronological summary of operations performed is needed.

4. Advise as to any after-market equipment which may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

5. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

6. Did the vehicle owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

7. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.

8. The present location of the subject vehicle and its availability for inspection.

9. Provide proofs of the transmission and engine oil levels, if applicable.

10. The make, model , year and identification number of the vehicle.

Upon receipt of the above-requested information and documentation, this matter will be assigned a claim number and further review of this matter will be complete. **During this entire process, the subject vehicle should remain available for inspection, if necessary. We would not desire to inspect the vehicle at this time.**

If you have any questions, please feel free to contact me at 1.800.888.0164.

Sincerely,

Joyce R. Jackson

455907

Marianne Spalla
Claims Administrator
ESIS GM Central Claims

ESIS

Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3403
Facsimile 313.665.0911

February 21, 2003

Hartford Insurance
P.O. Box 68941
Indianapolis, Indiana

Your Insured:	[redacted]
Your File Number:	PA 0000839711
Our File Number:	455907
Our Client:	General Motors Corporation
Date of Event:	10/21/02

Dear Ms. Emans:

ESIS is A Risk Management Service Company on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors. Your correspondence alleges that you sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals as they may not be returned.

2. A copy of the police and/or fire report.

3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.

4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.

5. Provide copies of all maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

6. Advise as to any after-market equipment that may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

9. Advise if the subject vehicle was ever involved in any prior accidents.
If applicable, identify the nature and extent of the damages and repairs completed.

10. Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Marianne Spalla
Claims Administrator

SR No.	1-69481307	Ref No.		BRC Type	PAR	Safety Yes	Bus. Unit BRC
		Site					Area PAR
Last Name	[redacted]			Approval	Not Initiated		Sub-Area Initiate PAR-Collision
Evening #					Engine - General		Phone
					Billwater Motor Company		Updated 2/17/03 2:06:59 PM
		State	MN ZipCd 55125-9308		Closed		SCHILLE
Make	Buick	Mileage			Solicited		1/20/03 5:55:13 PM
Park Avenue		Year	2000	Abstract	Engine thermal		Closed 2/17/03 2:06:20 PM
Customer Description	PLEASE REFER ALL INQUIRES TO PAR (5919) OR SCHILLE X58790	Serial #/VIN	1G4CW52K8Y4145178				
		Warr. Start	12/17/1999				

Owner

Hewitt

1/11/33

0

N

Billwater Motors

N/A

N/A

6'10"

0

Dry

10/21/02 8:00:00 AM

Richard

None

Component Engine

Concrete

Wodbury Fire dept

PO box 68941

46268

Monday Morrign Veh would not start on friday. Cust decided to leave the veh. Cust went out on Monday morning to try and start the veh. Cust turned the key and hood jumped up and cust open the hood and saw flames.

Entire engine compartment, the whole firewall

In your garage

Vehicle Location

Insurance company

Emens

Susan

Insurance Agency Hartford Insurance

(877) 230-3064

EXT: 55167 Claim: PA 0000639711

PAR Detail

0

Y

not verified

_____ 6/23/02

_____

_____

_____

_____

_____

_____

_____

_____

Prop Est Repair Cost

_____ details not provided/ Insurance settled claim

_____

_____

_____ veh not inspected at this time

02/17/03	SCHILLE	SR Closed - Satisfied		Done	Service Request has been Closed Satisfied.
Comment					Confidential
					Comment
02/17/03	SCHILLE	BRC PAR	Close-No Offer to Repair/Rep	Done	closing file
Comment					Confidential
					Comment
02/17/03	SCHILLE	BRC PAR	GM Decision- Other	Done	++Business Summary++
Comment	++Business Summary++ 2000 Buick Park Avenue,, engine thermal allegation,, veh not inspected at this time,, forwarded file to ESIS due to insurance settled claim,, no offers of repair or repurchase extended. **Schille/PAR 58790**				Confidential
					Comment
02/17/03	SCHILLE	BRC PAR	ESIS- Insurance Involvement	Done	forwarding file to ESIS
Comment					Confidential
					Comment
02/17/03	SCHILLE	BRC PAR	Inspection Not Required	Done	veh not inspected at this time
Comment					Confidential
					Comment
02/17/03	SCHILLE	BRC PAR	Initial Contact- Phone	Done	Contacted Mr. Hewitt
Comment	Contacted Mr. Hewitt & discussed: 1) no one was hurt 2) he has been a "long time GM owner", his wife still has a Buick, he has bought Buick all his life 3) dlr handled it "like a hot potato" & kept saying "I've never had one catch on fire..." 4) will forward file to ESIS due to insurance settled claim 5) apologized on behalf of GM for the handle of claim thus far/ cannot say what ESIS will do or not/ seeks a "good deal" on another veh & dlr just would not cooperate. Provided my contact info to him if he needs anything while waiting for ESIS handle.				Confidential
					Comment
02/17/03	SCHILLE	BRC PAR	Acknowledgement	Done	Contacted Mr. Hewitt at 651-739-4397
Comment	Contacted Mr. Hewitt at 651-739-4397 - see next 'activity'.				Confidential
					Comment
02/17/03	SCHILLE	BRC PAR	Initial Contact- AVM	Done	Left FYI vm for AVM/Sterling
Comment	Left FYI vm for AVM/Sterling.				Confidential
					Comment
02/17/03	SCHILLE	BRC PAR	Initial Contact- Dealer	Done	Contacted svc dir, Mike Richards, at (651) 439-4333
Comment	Contacted svc dir, Mike Richards, at (651) 439-4333 & discussed: 1) they did nothing with the veh at the time/it was towed in & that was it - advised of cust dissat cmts & over experience w/GM - advised seems he				Confidential

	In seeking compensation of some sort (ref CAC cmts: David Nolan called last night, said he had talked to the dealer service manager, but offered nothing in the way of what happened to the car etc. ...) / will be forwarding file to ESIS for handle due to insurance settled claim 2) I intend to notify AVM as well who he provided is Sterling.				Comment
02/17/03	BOYCER	Ownership Changed		Done	Service Request Ownership has changed FROM: BOYCER TO: SCHILLE
Comment					Confidential Comment
02/17/03	SCHILLE	BRC PAR	Case Assigned	Done	THIS FILE HAS BEEN ASSIGNED TO SARAH SCHILLE AT 58700
Comment					Confidential Comment
02/17/03	BOYCER	Ownership Changed	Ownership Escalated to BRC	Done	Ownership Escalated to BRC
Comment					Confidential Comment
02/17/03	NOLAND	Ownership Changed		Done	Service Request Ownership has changed FROM: NOLAND TO: BOYCER
Comment					Confidential Comment
02/17/03	SCHILLE	Research		Done	CASE SCAN performed in both Siebel & Corepoint: no related files found with this name/VIN
Comment					Confidential Comment
02/14/03	BOYCER	Escalation	Initiate PAR	Done	Assigning activity to PAR QUE."
Comment	"CRM advised that a person from the PAR Department will contact the customer within 24 to 48 hours." David Nolan				Confidential Comment
	File has been received and assigned in PAR Ruthe Boyce /PAR				
02/14/03	NOLAND	Outbound Call Customer	Made Contact	Done	"Alleged product allegation-thermal".
Comment	Crm contacted cust to created part case due to Thermal event per TS Lisa Holthe. Cust states engine expanded in the garage and cost saw flames. CRM advised customer that their information will be forwarded to the Product Allegation Department within the BRC." David Nolan/pdarlose				Confidential Comment
01/25/03	TAYLORK	Email - Outbound		Done	RE: Re: Phone Call
Comment					Confidential Comment
01/25/03	NOLAND	Notify CRM		Done	Customer is responding in regards to alleged Engine Explosion
Comment					Confidential

01/25/03 NOLAND SR Opened Done

Comment

SR in Status of Closed has been Re-Opened by TAYLORK

Confidential Comment

01/24/03 TAYLORK Email - Inbound Done

Comment

Re: Phone Call

Confidential Comment

I sent the following information to Buick CRC on 1/20/03. An e-mail and phone reply was given by David Nolan, e-mail on 1/20, phone follow up on 1/23.

[redacted]5

VIN: 1G4CW52K0Y4146176
Miles: 35000
Dealer: Stillwater Motors, Stillwater MN
Car was purchased new

Comments: " Subject car was destroyed by engine compartment explosion and fire on 10/21/02 and was a total loss. I was disappointed in the dealer who was not cooperative, made no contact regarding the loss. The car was dely'd there after the fire. Would not work with me to rent a car or made no contact to work with me about a replacement. Also, know at time, there were 44 other 2000 Park Avenues that had engine fires. Was just a bad experience. Was not pleased with lack of concern or response from the dealer and GM. The car was never serviced by anyone other than a GM dealer and 99% Stillwater Motors. Had had a starting problem. Was told that if the engine light did not come on, could do nothing. The security module had been replaced as well as the part that supplied fuel to the injectors had been replaced. The car has not been replaced, but when it is, will likely not be a Buick and probably not a GM product. Your customer support is just plain lacking".

David Nolan called last night, said he had talked to the dealer service manager, but offered nothing in the way of what happened to the car etc. ...

01/23/03 NOLAND SR Closed - Satisfied Done

Comment

Service Request has been Closed Satisfied.

Confidential Comment

01/23/03 NOLAND Outbound Call Customer Made Contact Done

Comment

Followup

Confidential Comment

Crm contacted cust for followup call. Cust states just wanted to make GM aware of what went on at the. Cust states the dlr did not acknowledge or apology to the customer. Cust felt that dlr didn't really step up and show willingness to assist. Crm apologized for the poor service. Crm offered assist. Cust states not seeking anything at this time. David Nolan/pdx/cac

01/23/03 NOLAND Outbound Call Dealer Made Contact Done

Comment

Followup

Crm contacted the dlr and spoke to Mike Richards. He stated that veh was towed into the dlr. Apparently, it caught on fire when cust was starting the veh. The cust insurance company towed the veh out of the dlr. Crm thanked dlr for info. David Nolan/pdx/cac

Confidential Comment

01/20/03 NOLAND Scheduled Outbound Call Dlr Done

Comment

Further research

Confidential

01/20/03	NOLAND	Email - Outbound		Done	Comment RE: Buick Park Avenue Owner Assistance
Comment					Confidential Comment
01/20/03	NOLAND	Outbound Call Dealer	Made Contact	Done	Further research
Comment	Crm contacted the dlr and was not able to reach svc mgr Gus. Crm adjvds will followup tomorrow. David Nolan/pbdcsc				Confidential Comment
01/20/03	NOLAND	Email - Inbound		Done	Buick Park Avenue Owner Assistance
Comment	Name : Richard Hewitt Address : 9644 Wedgewood Dr. : Woodbury, MN 55125 - Daytime Phone Number : (651) 739 - 4397 ex. Evening Phone Number : (651) 739 - 4397 ex. Vehicle : 2000 Park Avenue VIN : 1G4CW52K6Y4146178 Mileage : 35000 Dealer : Stillwater Motors Comments : Subject car was destroyed by engine compartment explosion and fire on 10/21/2002 and was a total loss. I was disappointed in the dealer who was not cooperative, made no contact regarding the loss, the car was dsh'd there. Would not work with me to rent a car or made no contact to work with me about a replacement. Also, know at the time, there were 44 other 2000PA's that had engine fires. Was just a bad experience. Was not pleased with lack of concern or response from the dealer and GM The car was never serviced by anyone other than GM dealer and 99% Stillwater Motors. Had had a starting problem. Was told if he engine light did not come on, could do nothing. The security module had been replaced as well as the part that supplied fuel to the injectors had been replaced. The car has not been replaced, but when it is, will likely not be a Buick and probably not a GM product. Your customer support is...				Confidential Comment
J01		Thermal Event		Engine - General	

GM Vehicle Inquiry System
Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K8Y4145178

CLAIM HISTORY

Repair Order Date:	05/23/2002	Repair Order Number:	079803	Odometer Reading:	30270 miles

Serviced By:	STILLWATER MOTOR COMPANY PO BOX 337 STILLWATER, MN 55082-0337 (651) 439-4333	Selling Source:	11 - BUICK
		Site Code:	44560
		Business Associate Code:	111589

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
05/31/2002	278	01	#	J5560 - DFI REGULATOR RPL	17113346 - REGULATOR	N/A	N/A	$92.25	N

Repair Order Date:	08/27/2001	Repair Order Number:	061849	Odometer Reading:	21316 miles

Serviced By:	STILLWATER MOTOR COMPANY PO BOX 337 STILLWATER, MN 55082-0337 (651) 439-4333	Selling Source:	11 - BUICK
		Site Code:	44560
		Business Associate Code:	111589

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
09/07/2001	202	01	#	E7450 - ASSEMBLY IGNITION LOCK (PASSLOCK) - REPLACE.	16266469 - MODULE	E	N/A	$263.96	N
09/07/2001	202	02	#	Z7903 - 3-DAY COURTESY TRANSPORTATION	N/A	N/A	N/A	$90.00	N

Repair Order Date:	02/03/2000	Repair Order Number:	023745	Odometer Reading:	944 miles

Serviced By:	STILLWATER MOTOR COMPANY PO BOX 337 STILLWATER, MN 55082-0337 (651) 439-4333	Selling Source:	11 - BUICK
		Site Code:	44560
		Business Associate Code:	111589

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
02/08/2000	37	01	#	E2020 - WHEEL ALIGNMENT - CHECK AND/OR ADJUST	N/A	N/A	N/A	$101.25	N

Repair Order Date:	09/27/1999	Repair Order Number:	445178	Odometer Reading:	0 miles

Serviced By:	STILLWATER MOTOR COMPANY PO BOX 337 STILLWATER, MN 55082-0337 (651) 439-4333	Selling Source:	11 - BUICK
		Site Code:	44560
		Business Associate Code:	111589

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
10/05/1999	1	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	$92.26	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System
Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K8Y4145178

VEHICLE INFORMATION

Merchandising Model:	4CW69 - 2000 PARK AVENUE	Warranty Start Date:	12/17/1999
BARS Order Type	70 - RETAIL - STOCK		
Delivering Dealer :	STILLWATER MOTOR COMPANY PO BOX 337 STILLWATER, MN 55082-0337 (651) 439-4333	Selling Source:	11 - BUICK
		Site Code:	44560
		Business Associate Code:	111589

Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	12/17/1999	112 miles	12/17/2002	36112 miles
72/100000 SHEET METAL RUST-THROUGH	12/17/1999	112 miles	12/17/2005	100112 miles
36/36000 SHEET METAL CORROSION	12/17/1999	112 miles	12/17/2002	36112 miles
96/80000 PCM/CC EMISSIONS	12/17/1999	112 miles	12/17/2007	80112 miles
36/36000 FEDERAL EMISSIONS	12/17/1999	112 miles	12/17/2002	36112 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
05/23/2002	079803	#	J5560 - DFI REGULATOR RPL	30270 miles
08/27/2001	061849	#	E7450 - ASSEMBLY IGNITION LOCK (PASSLOCK) - REPLACE.	21316 miles
08/27/2001	061849	#	Z7903 - 3-DAY COURTESY TRANSPORTATION	21316 miles
02/03/2000	023745	#	E2020 - WHEEL ALIGNMENT - CHECK AND/OR ADJUST	944 miles
09/27/1999	445178	1	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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- Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.

- Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

- Has the vehicle ever been involved in an accident? If so when was the accident?

- Provide copies of your proof of payment (cancelled checks).
  If this was a total loss, please submit a salvage estimate and your total loss work sheet.

- The present location of the subject vehicle and its availability for inspection.

- Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

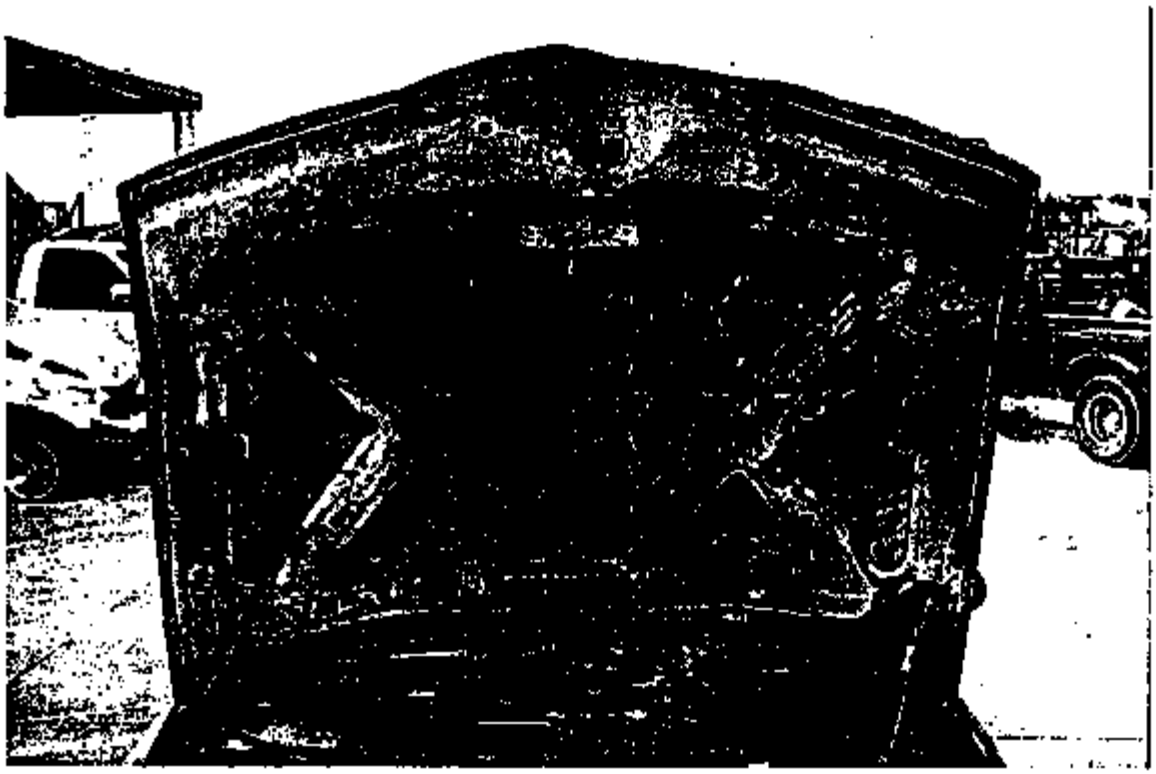
Respectfully,

Marianne Spalla
Claims Administrator

United Investigations & Sciences, Inc.

ured: [redacted]

UIS File #: TX01-04430



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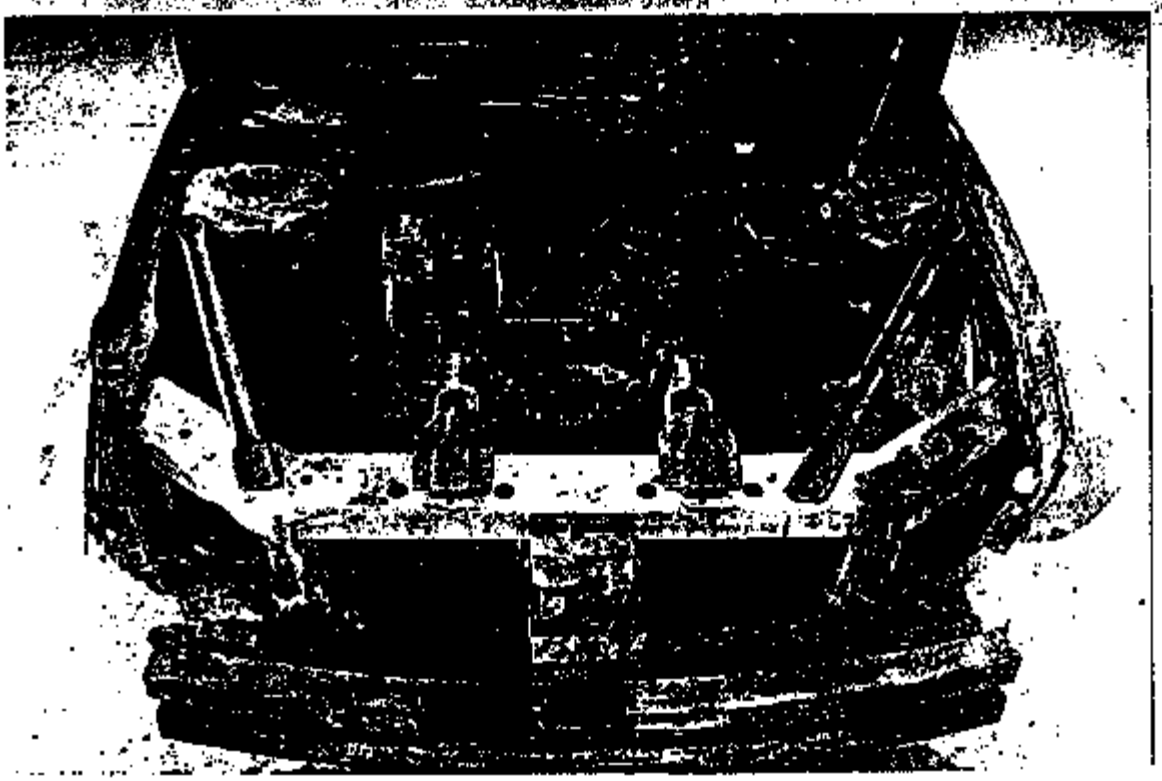

Photo # 16