

2D-SC

EAO2-030

5/19/03

Book 16

449138

ESIS

An Insurance Services Company

February 5, 2003

Attn: Jack Thompson
Allied Insurance
3820 109th St., Dept. 2004
Des Moines, IA 50391-2004

300 Renaissance Center
Mail Code 482-C30-D71
Detroit, MI 48265-9600
Telephone 313.665-9413
Facsimile 313.665.0911
Jenny.Paris@esis.com

RE:
ESIS File: 449138
Your File: 21A49301/ [REDACTED]
Date of Event: 8/5/02
Our Client: General Motors Corporation

Dear Mr. Thompson:

We are the Risk Management Services on behalf of General Motors Corporation for matters involving allegations of product liability.

In that regard, I am in receipt of correspondence concerning your claim in the above matter. You have indicated that your insured sustained loss or damage to personal property as a result of a manufacturer's product defect. In order to complete our file and evaluate your claim, the following information and documentation are respectfully requested:

- ♦ A list of damaged items or losses due to an alleged product defect of the above claim.
- ♦ Any documentation you may have, such as receipts, cancelled checks, credit slips, or photographs, to support ownership and cost of the items.
- ♦ If an item can be cleaned or repaired, attach estimates or invoices.
- ♦ Today's value/actual cash value of each item—this figure should represent the current value of the item after making adjustments for age, condition, etc. from the current replacement, repair or restoration cost.

- It is my understanding that you are sharing the Cause and Origin report with the Auto Carrier.

If you have any questions, please call me at 1.800.888.0164. Thank you for your patience and cooperation.

Sincerely,

Jenny Paris



FAX 515-508-5829

FEBRUARY 06, 2003

RECEIVED

FEB 10 2003

ESIS-GM CLAIMS UNIT

ESIS/G.M. CLAIMS
JENNY PARIS
PO BOX 300 MAIL CODE 482C20D71
DETROIT MI 48265

Your Claim No: 449138
Your Insured: GENERAL MOTORS/BUICK
Date of Loss: 08/15/02
Our Claim No: 21A49301 HMC 0008913358
Our Insured: [REDACTED]

Dear JENNY PARIS

Enclosed are our supporting documents for this subrogation claim. The total amount of our claim is \$ 14,778.96 . This amount includes our insured's 250.00 deductible. We will reimburse our insured their deductible upon receipt of your payment.

Please review the above referenced material and contact our office if you require any further information, or if you wish to discuss any aspect of this claim. Otherwise, I will expect payment of our claim within 20 days. Thank you for your assistance.

Sincerely,


CHRISTIAN INTHALANGSY

LEGAL RECOVERY REPRESENTATIVE

ALLIED PROPERTY & CASUALTY
520 109TH ST DEPT 5595
DES MOINES IA 50391-5595
515)-508-5804
(800)-879-6707---- ext. 5804----

LA49301 HMC 0008913358

207344-6

I01

JOB STATUS REPORT

TIME : 02/12/2003 10:10
NAME : T 300 20 TC
FAX# : 313-665-8912
TEL# :

DATE, TIME 02/12 10:10
FAX NO./NAME 815155085829
DURATION 00:00:30
PAGE(S) 02
RESULT OK
MODE STANDARD
EQM

Jenny Paris
Claim Administrator
ESIS/OM Central Claims Unit

ESIS

An Insurance Services Company

February 5, 2003

300 Renaissance Center
Mail Code 400-CMO-071
Detroit, MI 48226-1000
Telephone 313.665-3413
Facsimile 313.665.0911
Jenny.Paris@eis.com

Attn: Jack Thompson
Allied Insurance
3820 109th St., Dept. 2004
Des Moines, IA 50391-2004

Post-It® Fax Note	7871	Date	2/12/03	Page	2
To	Christian Inthelings	From	Jenny Paris		
Company	Allied	Co.	ESIS		
Phone #		Phone #	313-665-3413		
Fax #	515-508-5829	Fax #	313-665-0911		

RE:
ESIS File: 449138
Your File: 21A49301/ Arthur
Date of Event: 8/5/02
Our Client: General Motors Corporation

Dear Mr. Thompson:

We are the Risk Management Services on behalf of General Motors Corporation for matters involving allegations of product liability.

In that regard, I am in receipt of correspondence concerning your claim in the above matter. You have indicated that your insured sustained loss or damage to personal property as a result of a manufacturer's product defect. In order to complete our file and evaluate your claim, the following information and documentation are respectfully requested:



**Allied
Insurance**

a member of Nationwide Insurance

February 12, 2003

ESIS

Jenny Paris

PO Box 300 Mail Code 482C20D71

Detroit, MI 48265

RECEIVED

FEB 19 2003

ESIS-GM CLAIMS UNIT

Your Claim Number: 449138
Your Insured: General Motors
Date of Loss: 08/15/2002
Our Claim Number: 21A49301
Our Insured: [REDACTED]

Dear Ms. Paris:

Enclosed are our supporting documents for this subrogation claim. The total amount of our claim is \$14778.96. This amount includes our insured's deductible of \$250.00. We will reimburse our insured's deductible upon receipt of your payment. Please remit payment to:

**Allied Insurance
Recovery Unit
1100 Locust Street Dept. 2019
Des Moines, IA 50391-2019**

Please review the enclosed material and contact our office if you require any further information or wish to discuss any aspect of this claim.

Sincerely,

Christian Inthalangay
Legal Recovery Representative
Allied Insurance
1100 Locust Street Dept. 2019
Des Moines, IA 50391-2019
(800) 879-6707 Ext. 5804

P/N POLICY HMC [REDACTED] LOSS DATE 081502 CLAIM 21A49301
 AUTOMATED CLAIMS SYSTEM - PAYMENT HISTORY
 EFF 12/01/01 EXP 12/01/02 TERM 12 AGENT 74 21 20998
 INS [REDACTED] ARTHUR D. INS2 [REDACTED]

UNIT 0001	COV 642	HOMEOWNERS	CLASS	CLMNT 000	CLM CODE 50
CHECK	AMOUNT	TRAN	CHECK M CC	DEPOSIT LOSS	ADJ
NUMBER		DATE	DATE T CF R	TYPE CA LDI	IRS NO.
004314838	930.68	091102	091102 O	03 01 217	000000000
PAY TO: [REDACTED] ARTHUR D.					
371362293	2,646.72	092402	092402 I	04 01 217	000000000
PAY TO: [REDACTED] ARTHUR D.					
371367158	58.99	101502	101502 I	03 01 217	000000000
PAY TO: [REDACTED] ARTHUR D.					
371367158	154.67	101502	101502 I	04 01 217	000000000
PAY TO: [REDACTED] ARTHUR D.					
371381513	5,415.50	121602	121602 I	03 01 217	383463100
PAY TO: [REDACTED] ARTHUR D.					
371381513	3,502.40	121602	121602 I	04 01 217	383463100
PAY TO: [REDACTED] ARTHUR D.					
371389221	1,820.00	011703	011703 I CF	03 01 217	000000000
PAY TO: [REDACTED] ARTHUR D.					

*** 14,528.96

TOTAL PAID

NET PAID

* 14,528.96

February 12, 2003, 09:06:11

DOWELLING		OTHER STRU		COVERAGES AND		LIMITS OF LIABILITY.	
COV A	COV B	COV C	COV D	USE	*--PERSONAL LIAB--*	*MED/PAY	OTHERS-
111,000	11,100	77,700		COV E/PP	COV E/PO	COV F/PP	COV F/PO
				100,000		1,000	

LL OTHER : 250 WIND/HAIL : STAT FORM: 3 CO-INS: UMBRELLA: N

***** MORTGAGEE / LOSS PAYEE INFORMATION *****					
NAME1			NAME1		
NAME2			NAME2		
ADDRESS			ADDRESS		
CITY/ST			CITY/ST		
P	(M/L) :		ZIP		(M/L) :
ITEMS			ITEMS		
NAME1			NAME1		
NAME2			NAME2		
ADDRESS			ADDRESS		
CITY/ST			CITY/ST		
P	(M/L) :		ZIP		(M/L) :
ITEMS			ITEMS		
NAME1			NAME1		
NAME2			NAME2		
ADDRESS			ADDRESS		
CITY/ST			CITY/ST		
P	(M/L) :		ZIP		(M/L) :
ITEMS			ITEMS		

CLM0801

NEWTON TOWNSHIP FIRE REPORT

INCIDENT	MONTH	DAY	YEAR	TEMP	WEATHER	WIND DIRECTION AND VELOCITY
134	8	15	02	80	Partly Cloudy	SW. 5 to 10 mph
ALARM TIME	TIME ARRIVED	TIME CLEARED	CLEAN-UP TIME	HOURS OF SERVICE		
10:07	10:19	11:34				
OCCUPANT (INCIDENT LOCATION)		ADDRESS (INCIDENT LOCATION)		PHONE #		

[REDACTED]		PHONE #
[REDACTED]		PHONE #

CAR FIRE WITH CARDS ATTACHED TO HOUSE
 TYPE OF ACTION TAKEN

EXTINGUISHED FIRE IN AUTO
 MUTUAL AID RECEIVED OR GIVEN
 LEROY - 1033 / 1061

REMARKS VERY LITTLE EXTENSION ON FLOOR JOYCE & SUB FLOOR
 OF HOUSE (500 GALS WATER)

PERSONAL RESPONDING

TIME IN / OUT

TIME IN / OUT

1.		12.	
2.		13.	
3.		14.	
4.		15.	
5.		16.	
6.		17.	
7.		18.	
8.		19.	
9.		20.	
10.		21.	
11.		22.	

OFFICER IN CHARGE

FID	State	Incident Date	Station	Incident Number	Exposure	Base
-----	-------	---------------	---------	-----------------	----------	------

☐ Address is on the Wildland Fire Module		Census Tract:	
Street Address 663 Number/Post Office	Prefix CLARK ROAD Street or Highway	Street Type M State	Suffix 46035 Zip Code
Apt./Suite/Room Cross street or directions	City CERESCO		

Incident Type 131 Passenger vehicle fire Aid Given or Received Mutual aid given	1310 Their FID 128 Their Incident Number	Date & Time Alarm: 15/09/20C10:07:00 Arrive: 15/09/20C10:19:00 Controlled: 10/11/20C11:10:00 Last Unit: 15/09/20C11:34:00	Shifts & Alarms Shift Alrm. Dist. Special Studies
---	---	--	--

Actions Taken 11 Extinguish Primary Action Taken (1) Additional Action Taken (2) Additional Action Taken (3)	Resources ☐ Apparatus or Personnel Form Used <table border="1"> <tr> <td>Suppression:</td> <td>2</td> <td>3</td> </tr> <tr> <td>EMS:</td> <td>1</td> <td>2</td> </tr> <tr> <td>Other:</td> <td>2</td> <td>2</td> </tr> </table> ☐ Resource counts include aid received	Suppression:	2	3	EMS:	1	2	Other:	2	2
Suppression:	2	3								
EMS:	1	2								
Other:	2	2								
Estimated Dollar Losses & Values LOSSES Property: 0 Contents: 0 PRE-INCIDENT VALUE: Property: 0 Contents: 0	None ☒ ☒ ☒ ☒									

Casualties ☒ None Fire Service: 0 Civilian: 0	Deaths 0 0	Injuries 0 0	Hazardous Materials Released N None
Detector			Mixed Use Property

Property Use 19 1 or 2 family dwelling
--

Person/Entity involved

Mrs
Mr., Ms., Mrs. **NOEMA**
First Name

Business name

J
Last Name

Phone Number

Suffix

Street Type Suffix

Post Office Box
MI
State

Apt./Suite/Room
49033
Zip Code

CERESCO
City

Owner

Mrs
Mr., Ms., Mrs. **NOEMA**
First Name

Business name

J
Last Name

Phone Number

Suffix

Street Type Suffix

Post Office Box
MI
State

Apt./Suite/Room
49033
Zip Code

CERESCO
City

Authorization

Officer in charge: 1411

Assignment

19/08/201
Date

Signature:

CAPTAIN CRAIG A. ROBERTS

Member making report:

Assignment

Date

Signature:

FDID	State	Incident Date	Station	Incident Number	Exposure	Notes
Title: Incident notes						

CAR WAS SITTING IN GARAGE APPR. BACK FIRED AND CAUGHT THE ENGINE COMP. ON FIRE.
THE FIRE THEN
SPREAD TO THE BASEMENT OF THE HOUSE.

Unit	Station	Incident Date	Incident Number	Exposure	Apparatus
Unit ID: 1431 Serial #: 45230000 Type: 21 Engine	Station: 1 Dispatched: 15/08/20 10:07:00 Arrived: 00:00:00 Arrived: 15/08/20 10:18:00 Clear: 15/08/20 11:34:00 In Quarters: 00:00:00	Incident Date: 15/08/20	Incident Number: 2002134	Exposure: 0	Apparatus: 1
Actions Taken: 1) _____ 2) _____					

Unit	Station	Incident Date	Incident Number	Exposure	Apparatus
Unit ID: 1432 Serial #: 45230000 Type: 14 Tanker & pump combination	Station: 1 Dispatched: 15/08/20 10:07:00 Arrived: 00:00:00 Arrived: 15/08/20 10:18:00 Clear: 15/08/20 11:34:00 In Quarters: 00:00:00	Incident Date: 15/08/20	Incident Number: 2002134	Exposure: 0	Apparatus: 1
Actions Taken: 1) _____ 2) _____					

Unit	Station	Incident Date	Incident Number	Exposure	Apparatus
Unit ID: 1514 Serial #: 45230000 Type: 14 Tanker & pump combination	Station: 1 Dispatched: 15/08/20 10:07:00 Arrived: 00:00:00 Arrived: 15/08/20 10:18:00 Clear: 15/08/20 11:34:00 In Quarters: 00:00:00	Incident Date: 15/08/20	Incident Number: 2002134	Exposure: 0	Apparatus: 1
Actions Taken: 1) _____ 2) _____					

Unit	Station	Incident Date	Incident Number	Exposure	Apparatus
Unit ID: 1514 Serial #: 45230000 Type: 14 Tanker & pump combination	Station: 1 Dispatched: 15/08/20 10:07:00 Arrived: 00:00:00 Arrived: 15/08/20 10:18:00 Clear: 15/08/20 11:34:00 In Quarters: 00:00:00	Incident Date: 15/08/20	Incident Number: 2002134	Exposure: 0	Apparatus: 1
Actions Taken: 1) _____ 2) _____					

Unit	Station	Incident Date	Incident Number	Exposure	Apparatus
Unit ID: 1514 Serial #: 45230000 Type: 14 Tanker & pump combination	Station: 1 Dispatched: 15/08/20 10:07:00 Arrived: 00:00:00 Arrived: 15/08/20 10:18:00 Clear: 15/08/20 11:34:00 In Quarters: 00:00:00	Incident Date: 15/08/20	Incident Number: 2002134	Exposure: 0	Apparatus: 1
Actions Taken: 1) _____ 2) _____					

81
N
CONFIDENTIAL

attention
Jack Thom

Re:

Out



Chaco, Mi 979 2689

1- 12x6⁵ Raised Panel Steel door
Change out old door.
3" low head Track
white
Seal

1- 1/2hp opener - chain drive

material & Labor 930 68

Thanks
Gary

JOB INFORMATION - COVER PAGE
Servpro of N. Calhoun

P.O. Box 30
 Sault Creek, MI 49783
 (269) 833-9033
 Fax: (269) 342-1728
 Email: Servpro8438@comcast.net

Federal ID: 38-3483705
 State License:

Estimator: Aaron Papp

Insured Name: [REDACTED]
 Phone 1: [REDACTED]
 Loss Address: [REDACTED]
 City: [REDACTED] MI -

Photo 1: [REDACTED]
 Billing Address: [REDACTED]
 City: [REDACTED] MI -

Occupant: [REDACTED]
 Phone 1: [REDACTED]
 Insurance Company: Allied Group Insurance
 Ins. Class #: [REDACTED]
 Policy Number: [REDACTED]

Photo 2: [REDACTED]
 Structure Type: Residential
 Type of Loss: Fire/Water
 Cause of Loss: Other

Comments: A car started the fire in the garage. Servpro met the adjuster on site.

Job/Loss Notes:

Flaming Saved Comments:

Loss Occurred: 08/14/2002 10:00 AM
 Picked Up: 08/15/2002 09:30 AM
 Dispatched: 08/15/2002 09:30 AM
 Customer Contacted: 08/16/2002 09:35 AM
 Arrival on Job Site: 08/16/2002 10:35 AM
 Preliminary Scope: 08/16/2002 11:00 AM

Drying Complete:
 Mitigation Services Complete:
 Restoration Services Complete:
 Job Complete:

SERVPRO Job #: 0

Notes & Directions: Car started the fire in the garage located below the home, smoke went up throughout.

Agent:
 Company:
 Phone:
 Alt Phone:
 Fax:
 Email:

Adjuster: Jack Thompson
 Company:
 Phone: ()-
 Alt Phone: ()-
 Fax: ()-
 Email:

Program Type: National
 Emergency Authorization and Limit: \$750
 Restoration Authorization and Limit: Check with adjuster, 0
 Subcontract Authorization and Limit: Check with adjuster, 0

Deductible: \$ 0

ServPRO - Servpro Industries, Inc.



SERVPRO

Servpro of N. California

Date: 8/16/2002 2:10:19 PM

Page: 1

P.O. Box 30
Bella Creek, AZ 86016
(928) 833-5661
Fax (928) 343-1728
Fax ID #: 33-4462120
Email: Servpro8423@comcast.net

ESTIMATE

Insurance: [REDACTED]
Adjuster: Jack Thompson
Claim #: [REDACTED]
Policy #: [REDACTED]
Job Type: Fire/Smoke
Room: Job

FNCL Date: 8/16/2002
Agent:
Loss Date: 8/14/2002 10:00:14 AM
Price List: Gr. medium price
Refresher: Aaron Popp

Detail	Region	Quantity	Quantity	Unit	Price	Total	Tax	Total
Structure Total			6.00			50.00		
Contents Total								50.00
Room Total								50.00
ROOM NOTES:								50.00

Room: Entry-Dining (L=17'0" W=11'6" H=8'2")

Room 1,806.00 sqFlooring
ceiling 108.50 sqWalls
Floor 108.50
21.72 Ceiling Perimeter
300.50 Floor Perimeter
sqWalls/Ceiling
57.00
57.00
538.00

Detail	Region	Quantity	Quantity	Unit	Price	Total	Tax	Total
Air Purifier	Clean	1.00	EA	\$12.00	\$12.00			C
Binds, Vertical	Dry Clean Sponge	25.00	EA	\$1.40	\$35.00			S
Buffet	Clean and Polish	1.00	EA	\$18.50	\$18.50			C
Cabinet, Glass	Clean and Polish	1.00	EA	\$17.50	\$17.50			C
Carpet	Shampoo/Steam	108.50	SP	\$0.35	\$38.08			S
Ceiling	Dry Clean Sponge	108.50	SP	\$0.14	\$15.19			S
Ceiling Fan Light	Wet Clean	3.00	EA	\$5.00	\$15.00			S
Ceiling Fans	Clean and Polish	1.00	EA	\$10.00	\$10.00			S



Insured:

Date: 8/18/2002 2:10:18 PM

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Chair, Cushion	Sharpen/Steam	4.00	EA	\$8.50	\$34.00	C
Chair, Folding	Clean	1.00	EA	\$5.00	\$5.00	C
Chair, Wooden	Clean and Polish	4.00	EA	\$5.00	\$20.00	C
Contents, Misc.	Clean	2.00	HRS	\$22.50	\$45.00	C
Door Hardware	Wet Clean	2.00	EA	\$2.00	\$4.00	S
Door, Jam	Wet Clean	2.00	EA	\$2.00	\$4.00	S
Door, Panel	Clean	1.00	EA	\$10.00	\$10.00	S
Trim	Clean	37.00	LF	\$2.30	\$71.40	S
Walls, Wall & Ceiling	Clean	3.00	EA	\$7.50	\$22.50	S
Wall Hangings	Clean	12.00	EA	\$5.00	\$60.00	C
Walls	Wet Clean	260.50	SF	\$0.14	\$36.47	S
Window & Frame	Clean	3.00	EA	\$5.00	\$15.00	S
Door, Blid by	Clean	1.00	EA	\$5.00	\$5.00	S
Window, Screen	Clean	2.00	EA	\$7.00	\$14.00	S
Structure Total					\$258.02	
Contents Total					\$230.25	
Room Total					\$488.27	

ROOM NOTES:

105.12sf removed from walls. Reason: S.F. removed due to doorways, windows and missing walls.

Room: Familyroom (L=20'x W=18'x H=10')

Offets: <multiple offets>

offFloor	2,524.23	sfFlooring	40.04	sfCeiling Perimeter	87.50
offCeiling	200.00	offWalls	222.71	offFloor Perimeter	87.50
offFloor	200.00			offWalls/Ceiling	87.40

Item	Service	Quantity	Unit	Price	Total	Est.	Unit
Area/Oriental Rug	Sharpen/Steam	11.00	SF	\$0.60	\$6.60		C
Blinds, Vertical	Clean	67.00	EA	\$1.50	\$100.50		S
Cabinet, curio int. & ext.	Clean and Polish	1.00	EA	\$24.30	\$24.30		C
Carpel	Scotchgard (Sp)	360.00	SF	\$0.12	\$43.20		S
Carpel	Sharpen/Steam	360.00	SF	\$0.25	\$90.00		S
Ceiling	Dry Clean Sponges	360.00	SF	\$0.14	\$50.40		S
Chair, Cushion	Sharpen/Steam	360.00	SF	\$0.14	\$50.40		S
Chair, Folding	Clean	4.00	EA	\$8.50	\$34.00		C
Chair, Wooden	Clean and Polish	2.00	EA	\$6.00	\$12.00		C
Computer	Clean	1.00	EA	\$5.00	\$5.00		C
Contents, Other	Clean	1.00	EA	\$22.50	\$22.50		C
Contents, Misc.	Clean	4.00	HRS	\$22.50	\$90.00		C
Desk	Clean and Polish	5.00	HRS	\$22.50	\$112.50		C
		1.00	EA	\$22.50	\$22.50		C

Invoice:

Date: 8/19/2002 2:10:10 PM

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Door Hardware	Wet Clean	2.00	EA	\$2.00	\$4.00	6
Door Jam	Wet Clean	1.00	EA	\$2.00	\$2.00	6
Door, 84-102	Wet Clean	2.00	EA	\$11.00	\$22.00	6
Door, 84-102	Clean	1.00	EA	\$8.00	\$8.00	6
Fire Place, Accessories	Wet Clean	1.00	EA	\$8.50	\$8.50	6
Fireplace - Hearth	Wet Clean	02.84	EA	\$0.45	\$24.45	6
Lamp with Fabric Shade	Clean	5.00	EA	\$2.00	\$27.00	6
Light	Clean	1.00	EA	\$10.00	\$10.00	6
Lavatory	Shampoo/Steam	1.00	EA	\$88.00	\$88.00	6
Mirror/Rack	Clean and Polish	1.00	EA	\$5.00	\$5.00	6
Refriger	Shampoo/Steam	2.00	EA	\$45.00	\$90.00	6
Shelf	Clean	28.00	LF	\$1.25	\$35.00	6
Table, Coffee	Clean and Polish	1.00	EA	\$8.00	\$8.00	6
Table, End	Clean and Polish	1.00	EA	\$8.00	\$8.00	6
Television, Portable	Clean	3.00	EA	\$8.50	\$19.50	6
Toy, tv	Clean	1.00	EA	\$8.50	\$8.50	6
Vacuum & Attachments	Clean	1.00	EA	\$5.00	\$5.00	6
VCR	Clean	1.00	EA	\$12.00	\$12.00	6
Wall Hangings	Clean	1.00	EA	\$8.00	\$8.00	6
Walls	Wet Clean	24.00	EA	\$5.00	\$120.00	6
Window & Frame	Clean	625.71	SF	\$0.14	\$73.74	6
Window, Screen	Clean	6.00	EA	\$8.00	\$48.00	6
Yeast, Vint & Ceiling	Clean	2.00	EA	\$7.00	\$14.00	6
		2.00	EA	\$7.50	\$15.00	6

Service Total

Combin Total

Room Total

\$255.84

\$748.00

\$1,303.84

ROOM NOTES:

100-402 removed from walls. Reason: Missing due to: Doors/Frames and Windows/Frames

Room	Down	L=100" W=113" H=83"	
Bedroom			
Office	Clean	L=30" W=23" H=83"	
offRoom		1,000.13	offFlooring
offCeiling		121.82	offWalls
offFloor		121.83	
		13.04	300lbs Polyester
		340.99	11Floor Partner
			offWalls/Ceiling
			48.50
			48.50
			432.21
Client	Service	Quantity	Unit
Brick, Veneer	Clean	1.00	EA
		\$11.00	\$22.00



Invoice:

Date: 2/16/2002 2:12:18 PM

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Carpet	Scotchgard (R)	121.83	SP	\$0.12	\$14.62	4
Carpet	Shampoo/Steam	121.83	SP	\$0.36	\$30.46	8
Ceiling	Wet Clean	121.83	SP	\$0.14	\$17.06	8
Ceiling Fan Light	Wet Clean	2.00	EA	\$5.00	\$10.00	2
Ceiling Fans	Clean and Polish	1.00	EA	\$10.00	\$10.00	2
Chair, Wooden	Clean and Polish	1.00	EA	\$0.50	\$0.50	2
Closet, Contents	Clean	4.00	HRB	\$22.50	\$104.25	2
Curtains, Blind	Clean	1.00	HRB	\$22.50	\$23.75	2
Door Hardware	Wet Clean	2.00	EA	\$2.00	\$4.00	2
Door Jam	Wet Clean	2.00	EA	\$2.00	\$4.00	2
Door, Flush	Clean	2.00	EA	\$2.00	\$4.00	2
Dresser, Double	Clean and Polish	1.00	EA	\$14.00	\$14.00	2
Lamp with Fabric Shade	Clean	1.00	EA	\$0.00	\$0.00	2
Mirrors	Clean	1.00	EA	\$5.00	\$5.00	2
Night Stand	Clean and Polish	1.00	EA	\$10.00	\$10.00	2
Television, Portable	Clean	1.00	EA	\$0.00	\$0.00	2
Trunk	Clean	40.00	LF	\$0.20	\$8.00	2
Verbs, Wall & Ceiling	Clean	1.00	EA	\$7.00	\$7.00	2
Wall Hangings	Clean	5.00	EA	\$0.00	\$0.00	2
Walls	Wet Clean	340.25	SP	\$0.14	\$47.63	8
Structure Total						\$180.10
Contents Total						\$213.50
Room Total						\$393.60

ROOM MOVES:

BL 18 removed from walls. Reason: Missing due to doors/windows and windows/doors

Room: Kitchen 8x11'6" Wx11'6" H=8'3"

Object: Wash Closet (L=2'6" W=2'6" H=8'3")

offRoom	1,152.84	offFlooring	15.00	offWalls/Ceiling	\$1.00
offCeiling	130.75	offWalls	202.75	offFloor Perimeter	\$1.00
offFloor	130.75				\$32.50

Object	Location	Quantity	Unit	Price	Total	Unit	Total
Room Box	Clean	1.00	EA	\$0.00	\$0.00	0	
Cabinet, Inset Down	Clean and Polish	30.50	LF	\$4.00	\$122.00	5	
Cabinet, Inset Up	Clean and Polish	21.00	LF	\$4.00	\$84.00	2	
Carpet	Shampoo/Steam	130.75	SP	\$0.36	\$47.07	8	
Ceiling	Wet Clean	130.75	SP	\$0.14	\$18.31	8	
Ceiling Fan Light	Wet Clean	4.00	EA	\$5.00	\$20.00	6	



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Ceiling Fans	Wet Clean	1.00	EA	\$10.00	\$10.00	S
Chair, Canvas	Shampoo/Wash	4.00	EA	\$8.00	\$34.00	C
Chair, Wooden	Clean and Polish	8.00	EA	\$8.00	\$32.00	C
CONTENTS, CUPBOARD	Clean	15.50	HRB	\$22.50	\$448.75	G
Curtains, Misc.	Clean	4.40	HRB	\$22.80	\$101.28	C
Door Hardware	Wet Clean	1.00	EA	\$2.00	\$2.00	S
Door Jam	Wet Clean	1.00	EA	\$2.00	\$2.00	S
Door, Accordion & Iron	Clean	1.00	EA	\$12.00	\$12.00	S
Door, Sliding Glass	Clean	2.00	EA	\$18.00	\$30.00	S
Dryer	Wet Clean	1.00	EA	\$18.00	\$18.00	C
Faucets	Clean and Polish	1.00	EA	\$4.00	\$4.00	S
Microwave	Clean	1.00	EA	\$8.00	\$8.00	C
Refrigerator	Clean	1.00	EA	\$14.00	\$14.00	C
Stove	Clean	2.00	EA	\$4.00	\$8.00	S
Table, Wood	Clean and Polish	1.00	EA	\$15.00	\$15.00	S
Teller Bin	Clean	1.00	EA	\$7.50	\$7.50	C
Tire	Clean	1.00	EA	\$8.00	\$8.00	C
Veneer, Wall & Ceiling	Clean	61.00	LF	\$2.20	\$10.20	S
Wall Hangings	Clean	2.00	EA	\$7.50	\$15.00	S
Walls	Wet Clean	7.00	EA	\$8.00	\$56.00	C
Washer	Clean	282.75	SF	\$0.14	\$40.00	S
		1.00	EA	\$18.00	\$18.00	G

Structure Total	
Contents Total	\$978.78
Room Total	\$928.00
	\$1,144.76

ROOM NOTES:

128.94sf removed from walls. Roomer: Missing due to doorframes and windows/frames

Room: Hall (1-1/2" Wide 11-0")

offRoom	180.75	offFlooring	2.87	offCeiling Perimeter	23.50
offCeiling	23.13	offWalls	119.88	offFloor Perimeter	21.50
offFloor	23.18			offWalls/Ceiling	143.00
Room	Quantity	Unit	Price	Total	Unit
Chair	Shampoo/Wash	23.13	SF	\$0.25	\$5.78
Ceiling	Wet Clean	23.13	SF	\$0.14	\$3.24
Door Hardware	Wet Clean	2.00	EA	\$2.00	\$4.00
Door Jam	Wet Clean	2.00	EA	\$2.00	\$4.00



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Door, Panel	Clean	2.00	EA	\$12.00	\$20.00	S
Light, recess	Clean	1.00	EA	\$13.00	\$13.00	C
Smoke Detector	Wet Clean	1.00	EA	\$4.00	\$4.00	S
Trim	Clean	25.00	LF	\$0.20	\$4.70	S
Veris. Wall & Ceiling	Clean	1.00	EA	\$7.00	\$7.00	S
Wall Hangers	Clean	1.00	EA	\$5.00	\$5.00	C
Walls	Wet Clean	119.88	SF	\$0.14	\$16.78	S

Structure Total

Cabinets Total

Rever Total

\$20.00

\$16.00

\$36.00

ROOM NOTES:

75.00 removed from walls. Reason: Missing due to Disinfection and Missing Walls

Room: Bathroom (L=8' W=6' H=8')

Office Clean (L=2' W=4' H=8')

Office 720.84 sqFlooring

Office 87.38 sqWalls

Office 87.38

0.71 sqCeiling Perimeter

200.00 sqFloor Perimeter

sqWalls/Ceiling

38.00

30.00

\$41.25

Client	Service	Quantity	Unit	Price	Total	Est	Time
Cabinets, Medicine	Wet Clean	1.00	EA	\$8.00	\$8.00	S	
Ceiling	Wet Clean	87.38	SF	\$0.14	\$12.23	S	
Contents, Closet	Clean	5.00	HR	\$22.50	\$123.75	C	
Contents, Misc.	Clean	4.50	HR	\$22.50	\$101.25	C	
Door Hardware	Wet Clean	3.00	EA	\$2.00	\$6.00	S	
Door Jam	Wet Clean	2.00	EA	\$2.00	\$4.00	S	
Door, Flush	Clean	3.00	EA	\$8.00	\$24.00	S	
Facets	Clean and Polish	2.00	EA	\$4.00	\$8.00	S	
Floor	Hard wash	87.38	SF	\$0.18	\$15.93	S	
Light, vanity	Clean	1.00	EA	\$14.00	\$14.00	S	
Shelving	Clean	3.00	LF	\$1.33	\$3.99	S	
Shelving, wire	Clean	12.00	LF	\$1.50	\$18.00	S	
Sink	Clean	1.00	EA	\$4.00	\$4.00	S	
Toilet	Clean and Sanitize	1.00	EA	\$7.00	\$7.00	S	
Toilet Seat	Clean and Sanitize	1.00	EA	\$2.00	\$2.00	S	
Tile	Clean	36.00	LF	\$0.20	\$7.20	S	
Tub, Bath	Clean	1.00	EA	\$6.00	\$6.00	S	
Vanity, Interior & Exterior	Wet Clean	4.00	LF	\$4.35	\$17.40	S	
Vanis, Wall & Ceiling	Clean	1.00	EA	\$7.00	\$7.00	S	



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Wall Hangings	Clean							
Walls	Wall Clean	1.00	EA	\$0.00	\$28.00			0
Window & Frame	Clean	293.00	SF	\$0.14	\$36.94			8
		1.00	EA	\$0.00	\$0.00			0
Structure Total								
Contents Total								
Room Total								

ROOM NOTES:

\$1.75 removed from walls. Reason: Missing due to: Door/Frame and Window/Frame. Misc. Contents hours include the contents in the vanity.

Room: Bathroom Up (L=11'0" W=6'0" H=8'0")								
Offset: Bathroom (L=11'0" W=6'0" H=8'0")								
offRoom		230.00	sqFlooring		2.00	offCeiling Perimeter		27.00
offCeiling		27.00	offWalls		162.00	offFloor Perimeter		27.00
offFloor		27.00				offWalls/Ceiling		169.00
Detail	Service	Quantity	Unit	Price	Total	Tax	Total	
Ceiling	Wet Clean	27.00	SF	\$0.14	\$3.78			8
Contents, Misc.	Clean	0.50	HRS	\$22.50	\$11.25			0
Light	Clean	1.00	EA	\$18.00	\$18.00			8
Shower, Carpeted	Shampoo/Clean	11.00	EA	\$1.00	\$11.00			5
Tub	Clean	27.00	LF	\$0.20	\$5.40			8
Walls	Wet Clean	162.00	SF	\$0.14	\$22.68			8
Structure Total								
Contents Total								
Room Total								

ROOM NOTES:

\$0.25 removed from walls. Reason: Missing due to: Missing walls

Room: Bedroom Up (L=11'0" W=12'0" H=8'0")								
offRoom		736.56	sqFlooring		12.64	offCeiling Perimeter		42.00
offCeiling		112.75	offWalls		221.75	offFloor Perimeter		42.00
offFloor		112.75				offWalls/Ceiling		336.00
Detail	Service	Quantity	Unit	Price	Total	Tax	Total	
Carpet	Shampoo/Clean	112.75	SF	\$0.25	\$28.19			8
Ceiling	Wet Clean	112.75	SF	\$0.14	\$15.79			5
Chest, 3 drawer	Clean	1.00	EA	\$10.00	\$10.00			0
Chest, 4 Drawer	Wet Clean	1.00	EA	\$12.00	\$12.00			0
Curtain rod	Clean	5.00	LF	\$1.00	\$5.00			8



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Door Hardware	Wet Clean	2.00	EA	\$2.00	\$4.00	B
Door Jam	Wet Clean	2.00	EA	\$2.00	\$4.00	B
Door, Flush	Clean	1.00	EA	\$3.00	\$3.00	B
Door, Sld by	Clean	2.00	EA	\$9.00	\$18.00	B
Lamp with Fabric Shade	Clean	1.00	EA	\$2.00	\$2.00	C
Light	Clean	1.00	EA	\$10.00	\$10.00	B
Mirror, ornate	Clean	1.00	EA	\$8.00	\$8.00	C
Night Stand	Clean and Polish	1.00	EA	\$10.00	\$10.00	C
Ottoman	Clean	1.00	EA	\$8.00	\$8.00	C
Sewing Machine	Clean	1.00	EA	\$13.00	\$13.00	C
TV	Clean	43.00	LF	\$0.20	\$8.60	B
Wall Hangings	Clean	3.00	EA	\$5.00	\$15.00	C
Walls	Wet Clean	221.75	SF	\$0.14	\$31.05	B
Window & Frame	Clean	2.00	EA	\$8.00	\$16.00	B
Window, Screen	Clean	2.00	EA	\$7.00	\$14.00	B
Structure Total						
Contents Total						\$164.12
Room Total						\$164.12

ROOM NOTES:

20. Mail removed from walls. Reasons: Missing due to: Doors/Frames and Windows/Frames

Rooms: Bedroom Up (L=14' W=11' H=8')

Office: Closet (L=5' W=3' H=8')

offRoom 1,185.44 sqFlooring
offCeiling 152.88 sqWalls
offFloor 152.88

20.25 MCeiling Perimeter 57.00
212.80 RFloor Perimeter 67.00
offWalls/Ceiling 494.88

Item	Brand	Quantity	Unit	Price	Total	Est	Time
Bedsheet, Large	Clean and Polish	2.00	EA	\$12.00	\$24.00		C
Bedsheet, Small	Clean and Polish	1.00	EA	\$8.00	\$8.00		C
Carpel	Shampoo/Bleach	152.88	SF	\$0.25	\$38.22		B
Ceiling	Wet Clean	152.88	SF	\$0.14	\$21.40		B
Chest, Cushion	Shampoo/Bleach	2.00	EA	\$8.00	\$16.00		C
Chest, 4 Drawer	Clean and Polish	1.00	EA	\$12.00	\$12.00		C
Contents, Glass	Clean	2.50	HRS	\$22.00	\$55.00		C
Contents, Misc.	Clean	3.00	HRS	\$22.00	\$66.00		C
Door Hardware	Wet Clean	2.00	EA	\$2.00	\$4.00		B
Door Jam	Wet Clean	2.00	EA	\$2.00	\$4.00		B
Door, Flush	Clean	1.00	EA	\$8.00	\$8.00		B
Door, Laminated	Wet Clean	2.00	EA	\$13.00	\$26.00		B



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Lease with Fabric Shade	Clean	2.00	EA	\$8.00	\$18.00	C
Night Stand	Clean and Polish	1.00	EA	\$10.00	\$10.00	C
Chairman	Clean	1.00	EA	\$8.50	\$8.50	C
Recliner (Wooden)	Clean and Polish	1.00	EA	\$7.50	\$7.50	C
Stand Television	Clean	1.00	EA	\$7.50	\$7.50	C
Television, Portable	Clean	1.00	EA	\$8.50	\$8.50	C
Ton	Clean	\$7.00	LF	\$0.20	\$11.40	S
Walls, Wall & Ceiling	Clean	1.00	EA	\$7.50	\$7.50	S
Wall Hangings	Clean	3.00	EA	\$5.50	\$10.00	C
Walls	Wet Clean	312.50	SP	\$0.14	\$43.75	S
Window & Frame	Clean	2.00	EA	\$8.00	\$18.00	S
Window, Screen	Clean	2.00	EA	\$7.00	\$14.00	S
Structure Total						
Contents Total					\$218.75	
Room Total					\$235.25	
ROOM NOTES:					\$474.00	

57.00 removed from walls. Reason: Missing due to; Doors/Frames and Window/Frames

Room: Hall Lp (2-0'0" Wx10' H=8'0")

offRoom	110.50	offFlooring	1.50	offCeiling Perimeter	17.57		
offCeiling	17.00	offWalls	52.55	offFloor Perimeter	17.57		
offFloor	17.00			offWalls/Ceiling	59.53		
Item	Service	Quantity	Unit	Rate	Subt	Qty	Total
Carpet	Changeout/Install	17.00	SF	\$0.25	\$4.25		8
Ceiling	Wdt Clean	17.00	SF	\$0.14	\$2.38		8
Smoke Detector	Wdt Clean	1.00	EA	\$4.00	\$4.00		8
Tiles	Clean	17.57	LF	\$0.20	\$3.51		8
Wall Hangings	Clean	3.00	EA	\$5.00	\$15.00		8
Walls	Wdt Clean	52.53	SF	\$0.14	\$7.35		8
Structure Total							
Contents Total							\$21.59
Room Total							\$40.00
ROOM NOTES:							\$61.59

52.10 removed from walls. Reason: Missing due to; Doors/Frames and Missing walls



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Room: Garage (L=18'3" W=15'4" H=7'4")

cRoom	2,185.54	syFlooring	33.12	MCeiling Perimeter	02.17		
wCeiling	298.00	WValls	404.22	MFloor Perimeter	02.17		
wFloor	298.00			wValls/Ceiling	702.51		
Detail	Service	Quantity	Unit	Price	Total	Est	Type
Cabinet, Bkt. Down	Clean and Polish	2.00	LF	\$4.75	\$9.50		S
Ceiling Joints	Wet Clean	500.00	SF	\$0.18	\$90.00		S
Ceiling Joints	Dry Clean Sponge	500.00	SF	\$0.18	\$90.00		S
Contents, Misc.	Clean	18.00	HRB	\$22.50	\$405.00		C
Floor, Concrete	Power Scrub	298.00	SF	\$0.32	\$95.36		S
Furnace Pipe	Wet Clean	10.33	LF	\$2.00	\$20.66		S
Plaster Walls	Clean	3.00	EA	\$7.50	\$22.50		C
Shelving	Clean	15.00	LF	\$1.35	\$20.25		S
Structure Total					\$600.00		
Contents Total					\$427.00		
Room Total					\$1,027.00		
ROOM NOTES:							

ROOM NOTES:

102.70sf removed from walls. Reason: Missing due to: doorframes, windowframes and missing walls. Please Note: If the customer has SERVPRO dispose of the contents rather than clean them, we will reflect the changes on the final bill. The ceiling will need to be primed and painted, once the cleaning is complete.

Room: Stairway to Garage (L=16'10" W=25" H=6'0")

cRoom	388.11	syFlooring	4.00	MCeiling Perimeter	38.00		
wCeiling	44.80	wValls	280.00	MFloor Perimeter	38.00		
wFloor	44.80			wValls/Ceiling	284.80		
Detail	Service	Quantity	Unit	Price	Total	Est	Type
Carpet	Shampoo/Clean	38.00	SF	\$0.25	\$9.50		S
Ceiling	Wet Clean	44.80	SF	\$0.16	\$7.17		S
Contents, Misc.	Clean	2.00	HRB	\$22.50	\$45.00		C
Door Hardware	Wet Clean	2.00	EA	\$2.00	\$4.00		S
Door Jam	Wet Clean	2.00	EA	\$2.00	\$4.00		S
Door, Flush	Clean	2.00	EA	\$2.00	\$4.00		S
Light	Clean	1.00	EA	\$10.00	\$10.00		S
Shelving	Clean	8.00	LF	\$1.50	\$12.00		S
Steps, Hardwood	Clean	7.00	EA	\$1.50	\$10.50		S
Vacuum & Abrasives	Clean	1.00	EA	\$15.00	\$15.00		C



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Structure Total	
Gentle Total	\$73.43
Floor Total	\$71.75
ROOM NOTES:	\$145.18

02.34 of removed from walls. Reason: Missing due to: Missing Walls

Room: Restaurant (L-205' W-220' H-78')

Room	4,400.43	by Flooring	07.41	RCeiling Perimeter	00.00
ceiling	508.07	by Walls	712.01	RFloor Perimeter	00.00
floor	508.07			at Walls/Ceiling	1,318.58

Item	Brand	Quantity	Measure	Unit	Price	Total	Tax	Type
+ Ceiling Joints	Dry Sponge							
+ Contents, Misc.	Clean	1,213.24	SF		\$0.18	\$194.12		S
+ Floor, Concrete	Mop	20.00	HRS		\$22.60	\$450.00		C
+ Furnace	Clean	008.07	SF		\$0.18	\$109.20		S
+ Furnace Pipe	Wet Clean	1.00	EA		\$18.00	\$18.00		S
+ Light Tube	Remove & Clean	24.00	LF		\$2.00	\$48.00		S
+ Pipes & Vents	Clean	40.00	LF		\$1.25	\$50.00		S
+ Shelving	Clean	10.00	HRS		\$22.50	\$225.00		S
+ Walls	Dry Sponge	118.00	LF		\$1.25	\$148.75		S
+ Wash Tub	Clean	712.01	SF		\$0.00	\$0.00		S
+ Water Heater	Clean	1.00	EA		\$8.00	\$8.00		S
+ Water Softener	Clean	1.00	EA		\$12.00	\$12.00		S
+ Bookcase, Small	Clean and Polish	1.00	EA		\$12.00	\$12.00		S
+ Cabinet, Etc. Up	Clean and Polish	2.00	EA		\$10.50	\$21.00		C
+ Chair, desk	Sharpen/Steam	10.00	LF		\$3.75	\$37.50		S
+ Chair, Wooden	Clean and Polish	1.00	EA		\$8.00	\$8.00		C
+ Chest, 4 Drawer	Clean and Polish	1.00	EA		\$8.00	\$8.00		C
+ Chest, Cedar	Clean and Polish	1.00	EA		\$12.00	\$12.00		C
+ Door Jam	Wet Clean	1.00	EA		\$4.00	\$4.00		C
+ Door, Flush	Clean	1.00	EA		\$2.00	\$2.00		S
+ Electrical Panel	Dry Clean Sponge	1.00	EA		\$4.00	\$4.00		S
+ Fan (Blow)	Clean	1.00	EA		\$4.00	\$4.00		S
+ File Cabinet, Large	Clean and Polish	1.00	EA		\$14.00	\$14.00		S
+ Int. & ext.		1.00	EA		\$22.00	\$22.00		C
+ Furnace Pipe	Wet Clean							
+ Lamp with Fabric Shade	Clean	20.00	LF		\$2.00	\$40.00		S - shown twice
+ Refrigerator	Clean	1.00	EA		\$2.00	\$2.00		C
		1.00	EA		\$14.00	\$14.00		C



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Vacuum & Accessories	Clean	1.00	EA	\$12.50	\$12.50	0
Carpet	Shampoo/Steam	80.00	SF	\$0.25	\$20.00	8
Finest, Chest	Wet Clean	1.00	EA	\$18.50	\$18.50	0
Subtotal Total						\$1,001.57
Contract Total						\$984.00
Room Total						\$1,001.57

ROOM NOTES:

21.0sf removed from walls. Reason: Missing due to: Door/Frame and Window/Frame

Room: Pressure Wash (L=0' W=0' H=0')

Item	Room	Quantity	Unit	Price	Total	Inv	Room
Pressure Wash	Pressure Wash	1,476.00	SF	\$0.25	\$369.00	0	
Subtotal Total							\$369.00
Contract Total							\$0.00
Room Total							\$369.00

ROOM NOTES:

The above price include prep time.

Room: AIR DUCTS (L=0' W=0' H=0')

Item	Room	Quantity	Unit	Price	Total	Inv	Room
Duct, AD Oil	Clean	1.00	EA	\$90.00	\$90.00	8	
Duct, access panel	Create access panel	4.00	EA	\$20.00	\$80.00	8	
Duct, Blower	Clean	1.00	EA	\$30.00	\$30.00	8	
Duct, Filter Media	Apply	1.00	EA	\$60.00	\$60.00	8	
Duct, Registers	Clean	16.00	EA	\$20.00	\$320.00	8	
Duct, Seal	Apply	1.00	EA	\$65.00	\$65.00	8	
Duct, Seal Seal	Apply	1.00	EA	\$75.00	\$75.00	8	



Insured: [REDACTED]

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Structure Total	
Contents Total	\$880.00
Plenum Total	\$0.00
ROOM NOTED:	\$880.00

SUMMARY TOTALS:

STRUCTURE:

CONTENTS:

\$8,365.88

\$3,687.40

4845.23
2567.40

SUBTOTAL:

\$8,365.88 841263

ARE 15.00% OVERHEAD

\$0.00

Add 10.00% PROFIT

\$0.00

TOTAL PROFIT:

Taxable Amount

\$0.00

0.80% TAX

\$0.00

ESTIMATE TOTAL:

\$0.00

\$8,365.88

CATEGORY TOTAL:

REINFORCEMENT:

\$0.00

AUTOMATIC:

\$8,365.88

REPLACEMENT

\$0.00

\$8,365.88

841263



SERVPRO

**AUTHORIZATION TO PERFORM SERVICES and
DIRECTION OF PAYMENT
(STANDARD)**

_____, herein referred to as "Customer",
authorizes SERVPRO of _____, herein referred to as "SERVPRO",
to perform any and all necessary cleaning and/or restoration services on Customer's property
at: _____

And with respect to items that need to be cleaned at a remote location, to remove and clean
such items as necessary. Customer agrees that SERVPRO is working for the Customer and not
the Insurance Company or agent/adjuster.

Customer authorizes Alfred Insurance Company,
herein referred to as "Insurance Company", to solely pay SERVPRO directly for that portion of
the work covered by Customer's Insurance policy.

If for any reason the check for payment should be signed over or made payable to Customer,
Customer agrees to pay SERVPRO immediately upon receipt of the check from the Insurance
Company. Customer also agrees to pay SERVPRO directly for any amounts not covered by
Customer's insurance company, including deductible.

Customer agrees if payment is not made to SERVPRO within five (5) days of Customer's receipt
of the check from Insurance Company, to pay service charges at one and one half percent
(1.5%) per month or the highest amount allowed by law, whichever is less, plus reasonable
attorney fees, court costs and all costs of collection.

Remarks: _____

I have read the Terms and Conditions of Service on the reverse side hereof and
agree to same.

Signature _____
Print Name _____

8/16/02
Date

Please Review Terms and Conditions On Reverse Side

White - SERVPRO Yellow - Adjuster Pink - Customer

20001 001

ST 0

SERVPRO EX-100000

NOV 20 2001 05:03 PM P17

FAX NO. :

02/11/02 10:51 FAX 6103431720

SERVPRO of East and West Katonah
P.O. Box 3388
Katonah, NY 10523-3388
Phone (914) 342-2911 Fax (914) 342-1728

Insured: [Redacted]
Address: [Redacted]
Cortland, NY

Loss Date: 8/15/2002
Claim #: [Redacted]

Insurance Co.: Allied Insurance
Adjuster: Jack Thompson
Called In: 8/15/2002
On Site: 8/15/2002
Date: 8/26/2002
Estimator: Kaye Shiner

Prime/Seal Garage Ceiling Joists
Prep Area For Priming

Quantity	Unit Price	Price
731		423.98
547		889.74
1610.00 sq ft	\$.58	933.80
3 hrs	\$ 25.00	75.00

Subtotal
O/P

Total

423.98
889.74
933.80
75.00
1483.52
598.74
99.80
598.74

We would like to thank you for giving us the opportunity to submit this estimate. If you have any questions or if we can be of any further assistance, please feel free to call.



INSURED
LOCATION

COMPANY

Central, MI 49033
Jack Thompson
P.O. Box 2412
Battle Creek, MI 49017

DATE OF REPORT : 12/9/2002
DATE OF LOSS : 8/15/2002
POLICY NUMBER :
CLAIM NUMBER : 21e49301
OUR FILE NUMBER : 21e49301
ADJUSTER NAME : Jack Thompson

Area Name: Dining Room

Dining Room: 17' x 11' 7.0" x 8'

Lower Perimeter: 57.20 LF Floor SF: 186.90 SF Wall SF: 457.30 SF
Upper Perimeter: 57.20 LF Floor SY: 21.88 SY Ceiling SF: 186.90 SF

Quantity	Description	Unit Cost	RCV	DEP	ACV
186.9 SF	Clean Carpeting Per SF	\$0.33	\$64.06		\$64.06
457.3 SF	Clean Wall Sheetrock	\$0.17	\$77.74		\$77.74
186.9 SF	Clean Residential Ceiling Sheetrock	\$0.20	\$39.38		\$39.38
57.2 LF	Clean Base Moulding	\$0.13	\$7.44		\$7.44
1.0 EA	Clean By-Pass Sliding Door	\$14.77	\$14.77		\$14.77
1.0 EA	Clean Exterior Type Door	\$10.88	\$10.88		\$10.88
2.0 EA	Clean Door Hardware	\$6.22	\$12.44		\$12.44
3.0 EA	Clean Wood Window	\$5.76	\$17.28		\$17.28
3.0 EA	Clean Window Screens	\$4.23	\$12.69		\$12.69
3.0 EA	Clean Light Fixture	\$8.07	\$24.21		\$24.21
1.0 EA	clean ceiling fan	\$10.00	\$10.00		\$10.00
3.0 EA	clean registers	\$7.50	\$22.50		\$22.50
Totals For Dining Room			\$314.09	\$0.00	\$314.09

Area Name: Family Room

Family Room: 20' x 16' x 8'

Lower Perimeter: 72.00 LF Floor SF: 320.00 SF Wall SF: 576.00 SF
Upper Perimeter: 72.00 LF Floor SY: 35.56 SY Ceiling SF: 320.00 SF

Quantity	Description	Unit Cost	RCV	DEP	ACV
320.0 SF	Clean Carpeting Per SF	\$0.33	\$105.60		\$105.60
576.0 SF	Clean Wall Sheetrock	\$0.17	\$97.92		\$97.92
320.0 SF	Clean Residential Ceiling Sheetrock	\$0.20	\$64.00		\$64.00
2.0 EA	Clean Blind Door	\$10.88	\$21.32		\$21.32
1.0 EA	Clean 8' Pair of Wood By-Pass Sliding Door	\$14.77	\$14.77		\$14.77
2.0 EA	Clean Door Hardware	\$6.22	\$12.44		\$12.44
6.0 EA	Clean Wood Window and frame	\$5.76	\$34.56		\$34.56
2.0 EA	Clean Window Screens	\$4.23	\$8.46		\$8.46
62.0 SF	Clean Raised Brick Hearth Fireplace	\$0.28	\$17.36		\$17.36
28.0 LF	Clean Shelving	\$0.27	\$7.56		\$7.56
380.0 SF	scotchgard carpeting	\$0.12	\$43.20		\$43.20
2.0 EA	clean registers	\$7.50	\$15.00		\$15.00
Totals For Family Room			\$442.19	\$0.00	\$442.19



INSURED
LOCATION

COMPANY

Carasco, MI 49033
Jack Thompson
P.O. Box 2412
Battle Creek, MI 49017

DATE OF REPORT : 12/9/2002
DATE OF LOSS : 8/15/2002
POLICY NUMBER :
CLAIM NUMBER : 21e49301
OUR FILE NUMBER : 21e49301
ADJUSTER NAME : Jack Thompson

Area Name: Main floor bedroom

Main floor bedroom: 10' x 11' 4.0" x 8'

Lower Perimeter: 42.70 LF Floor SF: 113.30 SF Wall SF: 341.30 SF
Upper Perimeter: 42.70 LF Floor SY: 12.68 SY Ceiling SF: 113.30 SF

Quantity	Description	Unit Cost	RCV	DEP	ACV
113.3 SF	Clean Carpeting Per SF	\$0.33	\$37.39		\$37.39
341.3 SF	Clean Wall Sheetrock	\$0.17	\$58.02		\$58.02
113.3 SF	Clean Residential Ceiling Sheetrock	\$0.20	\$22.66		\$22.66
2.0 EA	Clean Hollow Core Door	\$10.66	\$21.32		\$21.32
2.0 EA	Clean Door Hardware	\$6.22	\$12.44		\$12.44
1.0 EA	Clean Ceiling Paddle Fan	\$12.16	\$12.16		\$12.16
3.0 EA	Clean Ceiling Light Fixture	\$8.07	\$24.21		\$24.21
113.3 SF	scotchgard carpeting	\$0.12	\$13.60		\$13.60
1.0 EA	clean registers	\$7.50	\$7.50		\$7.50
Totals For Main floor bedroom			\$208.30	\$0.00	\$208.30

Area Name: Kitchen

Kitchen: 11' 6.0" x 11' 6.0" x 8'

Lower Perimeter: 46.00 LF Floor SF: 132.20 SF Wall SF: 368.00 SF
Upper Perimeter: 46.00 LF Floor SY: 14.69 SY Ceiling SF: 132.20 SF

Quantity	Description	Unit Cost	RCV	DEP	ACV
132.2 SF	Clean Carpeting Per SF	\$0.33	\$43.63		\$43.63
368.0 SF	Clean Wall Sheetrock	\$0.17	\$62.56		\$62.56
132.2 SF	Clean Residential Ceiling Sheetrock	\$0.20	\$26.44		\$26.44
2.0 EA	Clean Sliding Patio Door	\$13.59	\$27.18		\$27.18
1.0 EA	Clean Door Hardware	\$6.22	\$6.22		\$6.22
38.0 LF	Clean Base Cabinetry	\$4.50	\$171.00		\$171.00
21.0 LF	Clean Wall Cabinetry	\$4.07	\$85.47		\$85.47
1.0 EA	Clean Fan	\$12.16	\$12.16		\$12.16
1.0 EA	Clean Sink (Assembly)	\$8.97	\$8.97		\$8.97
1.0 EA	Clean Sink Only	\$8.97	\$8.97		\$8.97
4.0 EA	ceiling fan lights	\$5.00	\$20.00		\$20.00
	figure obtained from contractor				
1.0 EA	accordion style door and track	\$12.00	\$12.00		\$12.00
	obtained from contractor				
2.0 EA	clean registers	\$7.50	\$15.00		\$15.00
Totals For Kitchen			\$495.60	\$0.00	\$495.60



INSURED
LOCATION

COMPANY

: Carasco, MI 48033
: Jack Thompson
: P.O. Box 2412
: Battle Creek, MI 49017

DATE OF REPORT : 12/9/2002
DATE OF LOSS : 8/18/2002
POLICY NUMBER :
CLAIM NUMBER : 21a49301
OUR FILE NUMBER : 21a49301
ADJUSTER NAME : Jack Thompson

Area Name: Hall

Hall: 8' 3.0" x 2' 6.0" x 8'

Lower Perimeter: 23.50 LF Floor SF: 23.10 SF Wall SF: 188.00 SF
Upper Perimeter: 23.50 LF Floor SY: 2.67 SY Ceiling SF: 23.10 SF

Quantity	Description	Unit Cost	RCV	DEP	ACV
23.1 SF	Clean Carpeting Per SF	\$0.33	\$7.62		\$7.62
188.0 SF	Clean Wall Sheetrock	\$0.17	\$31.96		\$31.96
23.1 SF	Clean Residential Ceiling Sheetrock	\$0.20	\$4.62		\$4.62
2.0 EA	Clean HC 6-Panel Hardwood Door Only Hollow Core Door	\$7.08	\$14.16		\$14.16
2.0 EA	Clean Door Hardware	\$6.22	\$12.44		\$12.44
1.0 EA	Clean Light Fixture	\$8.07	\$8.07		\$8.07
1.0 EA	Clean Smoke Detector	\$6.01	\$6.01		\$6.01
1.0 EA	clean registers	\$7.50	\$7.50		\$7.50
Totals For Hall			\$62.38	\$0.00	\$62.38

Area Name: Bathroom

Bathroom: 8' 6.0" x 8' 6.0" x 8'

Lower Perimeter: 34.00 LF Floor SF: 72.20 SF Wall SF: 272.00 SF
Upper Perimeter: 34.00 LF Floor SY: 8.02 SY Ceiling SF: 72.20 SF

Quantity	Description	Unit Cost	RCV	DEP	ACV
72.2 SF	Clean Sheet Vinyl Flooring Per SF	\$0.24	\$17.33		\$17.33
272.0 SF	Clean Wall Sheetrock	\$0.17	\$46.24		\$46.24
72.2 SF	Clean Residential Ceiling Sheetrock	\$0.20	\$14.44		\$14.44
34.0 LF	Clean Base Moulding	\$0.13	\$4.42		\$4.42
2.0 EA	Clean Flush S/C Door (Dr. Only)	\$10.66	\$21.32		\$21.32
2.0 EA	Clean Door Hardware	\$6.22	\$12.44		\$12.44
1.0 EA	Clean Vinyl Window	\$5.76	\$5.76		\$5.76
5.0 LF	Clean Vanity Cabinetry	\$4.60	\$22.60		\$22.60
12.0 LF	Clean Shelving	\$0.27	\$3.24		\$3.24
1.0 EA	Clean Commode	\$9.78	\$9.78		\$9.78
1.0 EA	Clean Sink (Assembly)	\$6.97	\$6.97		\$6.97
1.0 EA	Clean Sink Only	\$6.97	\$6.97		\$6.97
1.0 EA	Clean Bathtub	\$16.39	\$16.39		\$16.39
1.0 EA	Clean Medicine Cabinet	\$12.03	\$12.03		\$12.03
4.0 LF	Clean Track Lighting Light Fixture	\$3.84	\$15.76		\$15.76
1.0 EA	clean registers	\$7.50	\$7.50		\$7.50
Totals For Bathroom			\$223.09	\$0.00	\$223.09



INSURED
LOCATION

COMPANY

: Grosse Pointe, MI 48033
: Jack Thompson
: P.O. Box 2412
: Battle Creek, MI 49017

DATE OF REPORT : 12/9/2002
DATE OF LOSS : 8/16/2002
POLICY NUMBER :
CLAIM NUMBER : 21e49301
OUR FILE NUMBER : 21e49301
ADJUSTER NAME : Jack Thompson

Area Name: Stairway leading to second floor

Stairway leading to second floor 5' 8.0" x 2' 6.0" x 8'

Lower Perimeter: 18.00 LF Floor SF: 13.80 SF Wall SF: 128.00 SF
Upper Perimeter: 18.00 LF Floor SY: 1.53 SY Ceiling SF: 13.80 SF

Quantity	Description	Unit Cost	RCV	DEP	ACV
13.8 SF	Clean Carpeting Per SF	\$0.33	\$4.55		\$4.55
128.0 SF	Clean Wall Sheetrock	\$0.17	\$21.76		\$21.76
13.8 SF	Clean Residential Ceiling Sheetrock	\$0.20	\$2.76		\$2.76
18.0 LF	Clean Base Moulding	\$0.13	\$2.08		\$2.08
1.0 EA	Clean Light Fixture	\$8.07	\$8.07		\$8.07
Totals For Stairway leading to second floor			\$39.22	\$0.00	\$39.22

Area Name: Bedroom 1 - upstairs

Bedroom 1 - upstairs: 13' x 8' 9.0" x 8'

Lower Perimeter: 43.50 LF Floor SF: 113.80 SF Wall SF: 348.00 SF
Upper Perimeter: 43.50 LF Floor SY: 12.84 SY Ceiling SF: 113.80 SF

Quantity	Description	Unit Cost	RCV	DEP	ACV
113.8 SF	Clean Carpeting Per SF	\$0.33	\$37.55		\$37.55
348.0 SF	Clean Wall Sheetrock	\$0.17	\$59.16		\$59.16
113.8 SF	Clean Residential Ceiling Sheetrock	\$0.20	\$22.76		\$22.76
43.5 LF	Clean Base Moulding	\$0.13	\$5.66		\$5.66
1.0 EA	Clean Flush S/C Door (Dr. Only)	\$10.68	\$10.68		\$10.68
2.0 EA	Clean By-Pass Sliding Door	\$14.77	\$29.54		\$29.54
2.0 EA	Clean Door Hardware	\$6.22	\$12.44		\$12.44
2.0 EA	Clean Aluminum Window	\$4.83	\$9.66		\$9.66
2.0 EA	Clean Window Screens	\$4.23	\$8.46		\$8.46
1.0 EA	Clean Light Fixture	\$8.07	\$8.07		\$8.07
8.0 LF	Clean curtain rod	\$1.00	\$8.00		\$8.00
figure obtained from contractor					
Totals For Bedroom 1 - upstairs			\$212.16	\$0.00	\$212.16

Area Name: Bedroom 2 - upstairs

Bedroom 2 - upstairs: 14' 7.0" x 11' 6.0" x 8'

Lower Perimeter: 52.20 LF Floor SF: 167.70 SF Wall SF: 417.30 SF
Upper Perimeter: 52.20 LF Floor SY: 18.83 SY Ceiling SF: 167.70 SF

Quantity	Description	Unit Cost	RCV	DEP	ACV
167.7 SF	Clean Carpeting Per SF	\$0.33	\$55.34		\$55.34
417.3 SF	Clean Wall Sheetrock	\$0.17	\$70.94		\$70.94



INSURED
LOCATION

COMPANY

: Ceresco, MI 49033
: Jack Thompson
: P.O. Box 2412
: Battle Creek, MI 49017

DATE OF REPORT : 12/8/2002
DATE OF LOSS : 8/15/2002
POLICY NUMBER :
CLAIM NUMBER : 21a48301
OUR FILE NUMBER : 21a48301
ADJUSTER NAME : Jack Thompson

Bedroom 2 - upstairs - continued...

Quantity	Description	Unit Cost	RCV	DEP	ACV
167.7 SF	Clean Residential Ceiling Sheetrock	\$0.20	\$33.54		\$33.54
62.2 LF	Clean Base Moulding	\$0.13	\$8.79		\$8.79
1.0 EA	Clean Flush S/C Door (Dr. Only)	\$10.68	\$10.68		\$10.68
3.0 EA	Clean Lower Door	\$28.82	\$86.46		\$86.46
2.0 EA	Clean Door Hardware	\$6.22	\$12.44		\$12.44
2.0 EA	Clean Vinyl Window	\$5.76	\$11.52		\$11.52
2.0 EA	Clean Window Screens	\$4.23	\$8.46		\$8.46
1.0 EA	clean registers	\$7.50	\$7.50		\$7.50
Totals For Bedroom 2 - upstairs			\$303.65	\$0.00	\$303.65

Area Name: Upstairs hallway

Upstairs hallway: 6' x 2' 10.0' x 8'					
Lower Perimeter:	17.70 LF	Floor SF:	17.00 SF	Wall SF:	141.30 SF
Upper Perimeter:	17.70 LF	Floor SY:	1.89 SY	Ceiling SF:	17.00 SF
Quantity	Description	Unit Cost	RCV	DEP	ACV
17.0 SF	Clean Carpeting Per SF	\$0.33	\$5.61		\$5.61
41.3 SF	Clean Wall Sheetrock	\$0.17	\$24.02		\$24.02
17.0 SF	Clean Residential Ceiling Sheetrock	\$0.20	\$3.40		\$3.40
17.7 LF	Clean Base Moulding	\$0.13	\$2.30		\$2.30
1.0 EA	Clean Smoke Detector	\$8.01	\$8.01		\$8.01
Totals For Upstairs hallway			\$41.34	\$0.00	\$41.34

Area Name: Garage

Garage: 18' 3.0' x 16' 4.0' x 8'					
Lower Perimeter:	69.20 LF	Floor SF:	288.10 SF	Wall SF:	653.30 SF
Upper Perimeter:	69.20 LF	Floor SY:	33.12 SY	Ceiling SF:	288.10 SF
Quantity	Description	Unit Cost	RCV	DEP	ACV
288.1 SF	Clean Reinforced Concrete Slab	\$0.24	\$71.54		\$71.54
2.0 LF	Clean Base Cabinetry	\$4.50	\$9.00		\$9.00
48.0 LF	Clean Shelving	\$0.27	\$12.42		\$12.42
1.0 EA	Clean Furnace Unit	\$54.20	\$54.20		\$54.20
731.0 SF	clean ceiling joists - dry cleaning	\$0.18	\$131.58		\$131.58
731.0 SF	clean ceiling joists - wet cleaning	\$0.18	\$131.58		\$131.58
Totals For Garage			\$410.32	\$0.00	\$410.32

	INSURED LOCATION	[REDACTED]	DATE OF REPORT	: 12/9/2002
	COMPANY	: Careco, MI 49033	DATE OF LOSS	: 8/15/2002
		: Jack Thompson	POLICY NUMBER	:
		: P.O. Box 2412	CLAIM NUMBER	: 21e49301
		: Battle Creek, MI 49017	OUR FILE NUMBER	: 21e49301
			ADJUSTER NAME	: Jack Thompson

Area Name: Stairwell to garage					
Stairwell to garage: 16' 10.0" x 2' 8.0" x 8'					
Lower Perimeter: 39.00 LF		Floor SF: 44.90 SF		Wall SF: 312.00 SF	
Upper Perimeter: 39.00 LF		Floor SY: 4.89 SY		Ceiling SF: 44.90 SF	
Quantity	Description	Unit Cost	RCV	DEP	ACV
44.9 SF	Clean Carpeting Per SF	\$0.33	\$14.82		\$14.82
312.0 SF	Clean Wall Sheetrock	\$0.17	\$53.04		\$53.04
44.9 SF	Clean Residential Ceiling Sheetrock	\$0.20	\$8.98		\$8.98
2.0 EA	Clean Flush S/C Door (Dr. Only)	\$10.66	\$21.32		\$21.32
2.0 EA	Clean Door Hardware	\$6.22	\$12.44		\$12.44
10.0 LF	Clean Shelving	\$0.27	\$2.70		\$2.70
1.0 EA	Clean Light Fixture	\$8.07	\$8.07		\$8.07
7.0 EA	hardwood steps	\$1.50	\$10.50		\$10.50
	used contractors figures				
Totals For Stairwell to garage			\$131.87	\$0.00	\$131.87

Area Name: Basement					
Basement: 28' 8.0" x 22' 9.0" x 8'					
Lower Perimeter: 98.80 LF		Floor SF: 608.70 SF		Wall SF: 790.70 SF	
Upper Perimeter: 98.80 LF		Floor SY: 67.41 SY		Ceiling SF: 608.70 SF	
Quantity	Description	Unit Cost	RCV	DEP	ACV
608.7 SF	Clean Concrete Slab	\$0.24	\$145.81		\$145.81
790.7 SF	Clean Wall Sheetrock	\$0.17	\$134.42		\$134.42
608.7 SF	Clean Residential Ceiling Sheetrock	\$0.20	\$121.84		\$121.84
1.0 EA	Clean Flush S/C Door (Dr. Only)	\$10.66	\$10.66		\$10.66
18.0 LF	Clean Wall Cabinetry	\$4.07	\$73.26		\$73.26
100.0 LF	Clean Shelving	\$0.27	\$27.00		\$27.00
1.0 EA	Clean Water Heater	\$12.84	\$12.84		\$12.84
1.0 EA	Clean Water Softener	\$12.84	\$12.84		\$12.84
4.0 EA	Clean Fluorescent Light Fixture	\$2.01	\$8.04		\$8.04
1.0 EA	Clean Main Service	\$47.83	\$47.83		\$47.83
1.0 EA	Clean Furnace Unit	\$54.20	\$54.20		\$54.20
28.0 LF	clean furnace air runs - exterior	\$2.00	\$56.00		\$56.00
10.0 HR	clean pipes and wires	\$22.50	\$225.00		\$225.00
	used contractors figures				
1.0 EA	clean wash tub	\$8.00	\$8.00		\$8.00
	used contractors figure				
Totals For Basement			\$937.04	\$0.00	\$937.04



INSURED :
LOCATION :
COMPANY : Ceresco, MI 49033
Jack Thompson
P.O. Box 2412
Bettie Creek, MI 49017

DATE OF REPORT : 12/9/2002
DATE OF LOSS : 8/15/2002
POLICY NUMBER :
CLAIM NUMBER : 21a49301
OUR FILE NUMBER : 21a49301
ADJUSTER NAME : Jack Thompson

Area Name: Miscellaneous

Quantity	Description	Unit Cost	RCV	DEP	ACV
1.0 EA	Clean Condensing Unit for Air Conditioner	\$28.51	\$28.51		\$28.51
774.0 SF	Pressure Wash Exterior Siding	\$0.54	\$417.96		\$417.96
4.0 EA	create access panel for duct cleaning used contractors figures	\$20.00	\$80.00		\$80.00
1.0 EA	clean blower ducts used contractors figures	\$30.00	\$30.00		\$30.00
1.0 EA	replace furnace filter used contractors figure	\$50.00	\$50.00		\$50.00
10.0 EA	clean air ducts	\$20.00	\$200.00		\$200.00
1.0 EA	duct cleaning set up used contractors figures	\$85.00	\$85.00		\$85.00
1.0 EA	soot seal ducts used contractors figures	\$75.00	\$75.00		\$75.00
Totals For Miscellaneous			\$964.47	\$0.00	\$964.47

Repair Item Totals	\$4,816.72	\$4,816.72
Estimate Grand Totals	\$4,816.72	\$4,816.72
BUILDING FINAL TOTALS	\$4,816.72	\$4,816.72

	INSURED LOCATION		DATE OF REPORT	1/8/2003
	COMPANY	Jack Thompson	DATE OF LOSS	
		P.O. Box 2412	POLICY NUMBER	
		Battle Creek, MI 49017	CLAIM NUMBER	21a48301-2
			OUR FILE NUMBER	21a48301-2
			ADJUSTER NAME	Jack Thompson

Area Name: Front of house					
Front of house: 43' x 9' x 8'					
Lower Perimeter:	104.00 LF	Floor SF:	387.00 SF	Wall SF:	832.00 SF
Upper Perimeter:	104.00 LF	Floor SY:	43.00 SY	Ceiling SF:	387.00 SF
Quantity	Description	Unit Cost	RCV	DEP	ACV
832.0 SF	Clean 8" Insulated Aluminum Exterior Siding	\$0.19	\$158.08		\$158.08
832.0 SF	Paint / Finish 8" Insulated Aluminum Exterior Siding	\$0.68	\$574.08		\$574.08
1.0 MC	Minimum Charge Cover and Protect bushes, shrubs and other items to prevent damage by paint overspray	\$103.40	\$103.40		\$103.40
Totals For Front of house			\$835.56	\$0.00	\$835.56

Area Name: Hall from garage to house					
Hall from garage to house: 16' 10.0" x 2' 8.0" x 8'					
Lower Perimeter:	38.00 LF	Floor SF:	44.80 SF	Wall SF:	312.00 SF
Upper Perimeter:	38.00 LF	Floor SY:	4.89 SY	Ceiling SF:	44.80 SF
Quantity	Description	Unit Cost	RCV	DEP	ACV
312.0 SF	Remove 3-1/2" (R-11) Paper-Faced Batt Wall Insulation	\$0.08	\$24.96		\$24.96
312.0 SF	Replace 3-1/2" (R-11) Paper-Faced Batt Wall Insulation	\$0.40	\$124.80		\$124.80
312.0 SF	Remove Better Grade Plywood / Hardwood Wall Paneling	\$0.21	\$65.52		\$65.52
312.0 SF	Replace Better Grade Plywood / Hardwood Wall Paneling	\$2.44	\$761.28		\$761.28
60.0 LF	Replace 2 x 8 (GDF #2+) Dimensional Lumber 3 2x8's will be sistered to ceiling rafters in garage that were burned	\$1.41	\$84.60		\$84.60
1.0 EA	Per Pick-up Truck Load Debris Hauling	\$105.69	\$105.69		\$105.69
Totals For Hall from garage to house			\$1,166.85	\$0.00	\$1,166.85

Repair Item Totals	\$2,002.41	\$2,002.41
Applicable Sales Tax	\$30.12	\$30.12
Estimate Grand Totals	\$2,032.53	\$2,032.53
BUILDING FINAL TOTALS	\$2,032.53	\$2,032.53

Van Ninen Painting
www.vaninennpainting.com

December 18, 2002

Serving southeast Michigan since 1974

Allied Insurance
Attn: Jack Thompson

We hereby submit exterior specifications and proposal for [redacted] residence:
Power wash front of house to clean and ensure paint adhesion.

Thoroughly cover to protect from paint splatters all sidewalks, bushes, roofs, fixtures, hardware, screens etc.

Patch or caulk any holes and cracks.

Apply finish coats as stated below:

Option # 1- \$720 (includes labor and materials)

Apply two coats of a 100% Acrylic Eggshell House paint to front aluminum siding only.

Option # 2 - Add \$630 (includes labor and materials)

Apply two coats of a 100% Acrylic white house paint to trim and overhang/awning.

This excludes overhead door, front door, gutters and downspouts.

Upon completion, walk through the job with the customer to ensure that all surfaces are painted to their satisfaction.

Please sign acceptance of proposal including terms and conditions listed below and return/fax to our office.

All material is guaranteed to be as specified. All work will be completed in a workmanlike manner according to standard practices. Any deviation from the above specifications involving extra work will be carried out only upon customer approval and will become an extra charge over and above the estimate. Owner to carry fire, tornado and other necessary insurance. Worker's Compensation Insurance and Liability Insurance cover our workers.
Payment terms: Full payment upon receipt of invoice.

Residential • Commercial
Interior • Exterior • Wallpapering

3825 Marshall • Farmington, MI 48032
Office 616-345-4444 • Fax 616-345-2289 • Cell Phone 616-307-2179

Fax From

PAUL STONE CONSTRUCTION
11475 H DRIVE NORTH
BATTLE CREEK, MI 49014

Office (269) 964-0559 Cell 420-1124

Fax (616) 964-6444

December 4, 2002

Page 1 of 3

Fax To:

Jack Thompson

Hi Jack-

Here are the quotes for Arthur [redacted] home. Sorry I missed sending both quotes to you the first time. I look at the painting of the aluminum siding and I feel that this is a fair price.

Thank you,



Paul Stone

Dec 02 02 11:23a

Paul Stone Construction

(810) 864-8444 14590001589 2

PAUL STONE CONSTRUCTION11475 H DRIVE NORTH
BATTLE CREEK, MI 49014

Office (269) 964-0359 Cell 420-1124 Fax 964-6444

LICENSE NO. 2101104913

PROPOSAL

PROPOSAL NO. 4202

DATE November 13, 2002

Proposal Submitted To:

Work to be performed At:

Same

We hereby propose to furnish the materials and perform the labor necessary for the completion of

1. Paint 400 sq. feet of aluminum siding on the front of the house
2. Two coats of aluminum paint will be applied.
3. All debris will be cleaned up and hauled away.

All material is guaranteed to be as specified, and the above work to be performed in accordance with the drawings and specifications submitted for above work and completed in a substantial workman like manner for the sum of

Eight hundred and no cents

With payments to be made as follows

\$800.00 due on completion

Dollars

\$800.00

Any alteration or deviation from above specifications involving extra work, will be charged only upon written orders, and will become an extra charge over and above the estimate. All open orders must be paid upon arrival, accidents or delays beyond our control. Owner is to carry fire, tornado and other necessary insurance upon above work.

Respectfully submitted:



Note - we may withdraw this proposal if not accepted within 15 days.

ACCEPTANCE OF PROPOSAL

The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payment will be made as outlined above.

Signature _____

Signature _____

Date _____

Doc 02 02 11:23a

Paul Stone Construction

(816) 884-8442 014590001510.1

PAUL STONE CONSTRUCTION

11475 H DRIVE NORTH
BATTLE CREEK, MI 49014

Office (269) 964-0559 Cell 420-1124 Fax 964-6444
LICENSE NO. 2101104913

PROPOSAL

PROPOSAL NO. 4182

DATE November 13, 2002

Proposal Submitted To:

Work to be performed At:

Same

We hereby propose to furnish the materials and perform the labor necessary for the completion of

1. Install six 2 x 8 x 10' floor joists next in the garage ceiling.
2. Remove and replace 288 sq. feet of paneling and trim in the hall leading down to the garage.
3. All debris will be cleaned up and hauled away.

L
16' 10" x

W
2' 8"

H
8'

W 9/15 850
ceiling 45

All material is guaranteed to be as specified, and the above work to be performed in accordance with the drawings and specifications submitted for above work and completed in a substantial workman like manner for the sum of
Eleven hundred and no cents

With payments to be made as follows

\$1,100.00 due on completion

Dollars

\$1,100.00

Any alteration or deviation from above specifications involving extra costs, will be assessed only upon written notice, and will become an extra charge over and above the contract. All agreements subsequent upon strikes, accidents or delays beyond our control. Owner to carry fire, tornado and other necessary insurances upon above work.

Respectfully submitted:



Note - we may withdraw this proposal if not accepted within 15 days.

ACCEPTANCE OF PROPOSAL

The above price, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payment will be made as outlined above.

Signature _____

Signature _____

Date _____

Parlin's FURNITURE

74 20TH ST SOUTH
BATTLE CREEK, MICH 49015-2902
PH 616-894-8089

013381000101

SALE DATE: 08/26/2002
PAGE: 1

SALE

DELIVER TO:

OLD TO:

9-2689

LEAF

2 OUR TRUCK

ASAP

ITY SOLD
STATUS

EA *KLAUSLRS

KLAUS B92500 RASEL SLEEPER

799.95

799.95

EA *FCOATSOFA

GRDSM FABRIC COAT SOFA

60.00

60.00

NEADS *SPECIAL ORDER CUSTOMER

SALE PRICE

CUSTOMER WAITING FOR APPROVAL

INSURANCE COMPANY - DOMESTIC

TILL CONFIRMED WITH

CUSTOMER - ALSO CUSTOMER

ON COLOR OF FABRIC TOOK FABRIC

HOME

SPECIAL ORDER
25% DEPOSIT REQUIRED

Not Refundable

Shipping charges are our best estimate and may not be actual arrival date

859.95

0.00

51.60

0.00

911.55

50.00

861.55

Contents lost in car:

CD's	11	15.00 ea	165.00
CD Holder	1	10.00	
Cassette tapes	7	10.00 ea	70.00
Road Wipe	1	25.00	
Lotion	1	5.00	
Neosporin	1	5.00	
Lip Moisture	1	2.00	
Lipstick	1	5.00	
Coin Purse	1	5.00	
2 pillows	1	15.00	
Sun Glasses Men	1	30.00	
Sun Glasses (Women)	2	10.00 & 15.00	25.00
Glass Clips	2	6.00 ea	12.00
Atlas	1		

Purchased since we bought the 99 Buick 8-00

Fishing equipment

Replacement cost

Number of items

rods		
1	lamin glass surf rod 12' custom built	260
3	Cabela's Creppie Rod 9'	111
1	Cabela's Match rod 12'	75
1	Fenwick P163776 8'	100
1	Ugly stick 6 1/2'	28
1	Shakespeare pro am 6 1/2'	20
1	Shakespeare 7'	22
1	Shakespeare 6'	25
1	Shakespeare 9'	29
1	Zebco Combo Casting Rod and Reel	20

Reels

1	Abu-garcia 863GTX	30
1	Mitchell 3530 RD	60
1	Shimano 2000	49
1	Shakespeare Inral D	30
1	Cardinal 754	30
1	Mitchel 906	60
1	Cardinal Max	40
1	Johnson Graphite	40
1	Cardinal Max	30

3	Float boat seats(life savings seats)	\$10 each	30
2	boat seats w/back	\$30 each	60
1	stadium seat w/back 2001		15.89
6	Child life vests	\$5 each	40
1	Flotation vest		30
2	Small Lake Floats 2000	\$5 each	10
1	Dumbbell pool float		15
3	water goggles 2001/2002	\$10 each	30

total

1259.89

Depreciation

Actual cash value

-50	200
-22	89
-15	80
-20	80
-5.8	22.4
-4	16
-4.5	17.5
-5	20
-5.8	23.2
-4	16
-8	24
-10	40
-10	39
-8	24
-8	24
-10	40
-8	32
-8	32
-8	24
-8	24
-8	54
-8	15.80
-8	32
-8	24
-12	8
-13	12
-14	24
-242.9	1018.90

1016.99
 1879.73
 2896.72

Fishing equipment:**Rods**

1	Lean glass surf rod 12' custom built	250.00
3	Cabela's Crappie Rod 8'	37.00 ea 111.00
1	Cabela's Match rod 12'	75.00
1	Fenwick P168779 8'	100.00
1	Ugly stick 6-1/2'	25.00
1	Shakespeare Pro Am 6-1/2'	20.00
1	7	22.00
1	8	25.00
1	8	20.00
1	Zebco Combo Casting Rod and Reel	20.00

Reels

Abu-Garcia 8686TX Reels	30.00
Mitchell 5520 RD	50.00
Shimano 2000	49.00
Shakespeare Intrel D	30.00
Cardinal 734	30.00
Mitchel 906	50.00
Cardinal Max	40.00
Johnson Graphite	40.00
Cardinal Max	30.00

3	Float boat seats (Life saving seats)	10.00 ea	30.00	
2	boat seats w/back	30.00 ea	60.00	
1	Stadium seat w/back	2001	15.00	15.50*
3	Child life vest	5.00 ea	40.00	
1	Floatation Vest		30.00	
2	Small Lake Floats	2000	5.00 ea	10.00
1	Dunkell pool float		15.00	15.00
3	Water Goggles	2001/2002	10.00 ea	30.00

Prices taken from Cabela's Catalog

013361000106

*mostly purchased after retirement 2-01

Misc. contents items

Number of items		age	Replacement cost
1	sofa - Parline furniture		811.55
11	cd's	\$15each	165
1	cd holder		10
7	cassette tapes	\$10each	70
1	Road whiz		25
1	Lotion		5
1	nasoparin		5
1	Lip Moisture		2
1	Lipstick		5
1	coin purse		5
2	pillows	\$7.50each	15
1	men's sunglasses		30
1	sunglasses		10
1	sunglasses		15
2	glass clips	\$8each	12
1	atlas		15
1	sports jacket		95.47
	telephone repair		11.61
1	rug 32x54		40
1	rug 30x54		35
1	rug 16x27		12
2	pillow covers		10
5	christmas pillows	\$20each	100
1	front door mat		16
1	umbrella	2 years	20
2	water floats	6 mos	40
	spot filter	1 month	40
	ice bucket		20
	dirt devil	4 mos	40
2	sweat shirts	\$25each	50
1	dust mop		20
1	gallon of paint		15
	clothes pins and bag		5
	lids tennis shoes	2mos	35
	ladies tennis shoes		40
	cat food		5
2	feather dust brusher	\$15each	30
	onions/potatoes		5
	metal laundry hanger		30
	t.c. car bag		10
	total		2028.63

Depreciation

Actual cash value

0	911.55
-32	133
-1	9
-25	45
-4	21
0	5
0	5
0	2
0	5
0	5
-2	13
-5	24
-2	8
-5	12
-2	10
-3	12
0	85.47
0	11.81
-5	32
-7	28
-24	2.5
0	10
-23	80
0	18
-4	16
0	40
0	40
-2	18
0	40
-10	40
2	22
0	15
0	8
-2.5	31.5
-5	32
0	5
-5	27
0	5
-5	27
0	10
-148.9	1879.75

ALLIED INSURANCE (House)

NEW ITEM	DATE PURCH	OLD PRICE	NEW AMOUNT
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Sport Jacket	4 to 7 years	100.00	95.47*
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Filters for furnace	8-15-02	3.99	3.99*
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Telephone repair	8-2002	11.61	11.61*
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Fire extinguisher	(4) three were neighbors	84.67	84.67*
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Laundry 14 ^{\$5 per load}			
------------------------------------	--	--	--

Rugs discarded 3	white 32x54 ^{44.00}	Blue stripe 30x54 ^{35.00}	18x27 ^{12.00}
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Pillow w/covers 2			10.00*
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Pillow discarded 5	- \$20 each		
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Front Door Mat Replace	2002	16.00	16.00*
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Sofa Bed**	6-97	816.00	811.55
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Umbrella	2000	15.00	
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Water floats (2)	6-2002	40.00	
------------------	--------	-------	--

Spot Lifter	7-2002	40.00	
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Ice Bucket	P	20.00	
------------	---	-------	--

Dirt Devil	4-2002	40.00	
------------	--------	-------	--

2 Sweat Shirts	P	50.00	
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Dust Mop		20.00	
----------	--	-------	--

Paint (lost half-gallon) 57344 Dutch Boy - Antique white		13.00	
---	--	-------	--

Cloze pins and Bag		8.00	
Kids shoes Tennis	this summer	35.00	
Ladies shoes Tennis	not sure	40.00	
Cat food #3 bag		5.00	
Feather dust brusher 2		30.00	
Onions/Potatoes		5.00	
Metal Laundry Clothes hanger		30.00	
H.C. Car Flag	2001	10.00	10.00*
Furnace Check			55.00

*have receipt

CLEANING: 8-21-02 added after pick-up***Ladies**

Navy Blue Pant suit
Coral Jacket
Brown Coat
Red coat w/scarf
Black Coat
Green Coat
Blue jean jacket
Blue vest
Black Slacks
Black/white blouse
Black/beige slacks
Black top
Jean suit
Black jacket
Brown jacket
Aqua suit
Beige jacket
Scarf

Men's

Coat Hsing
Blue Jacket
Beige coat
Beige coat
Tan coat
Tan Jacket
Brown suit Jacket
Grey plaid jacket
Dark Suit
*Tan Jacket
*11 Ties

LAUNDRY:

1 Bed Quilt
2 Valances green leaves
3 Throws
Beige lady jacket
Black Sweater coat

Misc. contents items

Number of items

	age	Replacement cost	Depreciation	Actual cash value
1 sofa - Parsons furniture		911.55	0	911.55
11 cd's \$15each		165	-32	133
1 cd holder		10	-1	9
7 cassette tapes \$10each		70	-25	45
1 Road whiz		25	-4	21
1 Lotion		5	0	5
1 neosporin		5	0	5
1 Lip Moisture		2	0	2
1 Lipstick		5	0	5
1 coin purse		5	0	5
2 pillows \$7.50each		15	-2	13
1 men's sunglasses		30	-6	24
1 sunglasses		10	-2	8
1 sunglasses		15	-3	12
2 glass clips \$5each		12	-2	10
1 atlas		15	-3	12
1 sports jacket		95.47	0	95.47
furnace filters		3.99	0	3.99
telephone repair		11.81	0	11.81
4 fire extinguishers		84.87	0	84.87
laundry done by ira.		70	0	70
1 rug 32x54		40	-8	32
1 rug 30x54		35	-7	28
1 rug 18x27		12	-2.4	9.6
2 pillow covers		10	0	10
5 christmas pillows \$20each		100	-20	80
1 front door mat		16	0	16
1 umbrella 2 years		20	-4	16
2 water floats 6 mos		40	0	40
spot filter 1 month		40	0	40
ice bucket		20	-2	18

013361000097

dirt devil		4 mos	40	0	40
2 sweat shirts	\$25 each		50	-10	40
1 dust mop			20	2	22
1 gallon of paint			15	0	15
clothes pins and bag			8	0	8
kids tennis shoes		3 mos	36	-3.6	31.5
ladies tennis shoes			40	-8	32
cat food			5	0	5
2 feather dust brusher	\$15 each		30	-3	27
onions/potatoes			5	0	5
metal laundry hanger			30	-3	27
h.c. car flag			10	0	10
furnace check			55	0	55
total			2242.29	-148.9	2093.39

013281000098

ESIS

An Insurance Services Company

ESIS/GH Central Claims
N/C: 482 C20 D71
P.O. Box 300
Detroit, MI 48245-3000

800.888.0164 tel
313.665.0911 fax

Jenny Paris
Claims Administrator

March 31, 2003

Attn: Christian Inthlangsy
Allied Insurance
1100 Locust Street Dept. 2019
Des Moines, IA 50391-2019

RE: Claimant: [REDACTED]
Our File No.: 449138
Our Client: General Motors Corporation
Date/Event: 8/15/02
Subject vehicle: 1999 Buick LeSabre

Dear Mr. Inthlangsy:

Thank you for your letter of 2/12/03. I have been unable to reach you by telephone. You sent us a pay screen showing various amounts paid to [REDACTED]. The total paid being \$14,528. However, I need a detailed account of what each of the 7 checks covered. You attached several sheets with estimates and figures, some receipts but none equal the check amounts. Ck number 00431483 is the only one that I can see remotely connected to the receipt for the door and labor- but which door? Garage I assume? Please call or send a better breakdown showing which items each check covered (e.g. \$2,646.72 for? \$58.99 for ? etc.)

Thank you for your time and attention to this matter.

Sincerely,

Jenny Paris

State Farm Insurance Companies



December 16, 2002

Attn: Jenny Paris
EBIS/GM Claims
PO Box 300, Mail Code 482C20D71
Detroit, MI 48265-0300

State Farm Insurance Company
Subrogation
PO Box 4078
Kalamazoo, MI 49003-4078
Toll free: 877-782-8424
Fax: 888-545-5580

RE: Claim Number: 22-V815-409
Date of Loss: August 15, 2002
Our Insured: [REDACTED]

Your File #: 449138

RECEIVED

DEC 19 2002 -

EBIS-GM CLAIMS UNIT

Dear Ms. Paris:

Enclosed please find the signed and notarized release for \$7800 for the above mentioned claim.

Please feel free to call me if you have any questions.

In order to assist you in evaluating and processing the subrogation claim we are asserting, we may provide nonpublic personal information about our customer. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process the subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

Sincerely,

A handwritten signature in cursive script that reads "Joyce R. Weathers".

Joyce R. Weathers x6524
Claim Representative
(877) 782-6424
State Farm Mutual Automobile Insurance Company

CC:

12-V815-409

RELEASE OF ALL CLAIMS

File No: 8213-258-449138jp

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, State Farm Insurance Co. a/s/o [redacted] being of lawful age, for the sole consideration of Seventy Eight Hundred Dollars (\$7800.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge EBS/General Motors Corporation, Larsen Pontiac Buick Cadillac, Inc. and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/has or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 15th of August, 2002 at or near Ceresco, MI.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releases deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law.

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this 16 day of December, 2002.

CAUTION: READ BEFORE SIGNING

Witness

Witness

X

LS

LS

STATE OF Michigan)
COUNTY OF Kalamazoo)-ss

CLAIMS IMAGING

DEC 11 2002

On the 16th day of December, 2002, before me personally appeared _____

to me known to be the person(s) named herein and who executed the foregoing Release and has acknowledged to me that she voluntarily executed the same.

My term expires Oct. 3, 2003 Linda L. Morrison

Notary Public
LINDA L. MORRISON
NOTARY PUBLIC KALAMAZOO CO., MI
MY COMMISSION EXPIRES ON 3, 2003

Jenny Paris
Claim Administrator
ESIS/GM Central Claims Unit

M/C: 482 C20 D71
P.O. Box 300
Detroit, MI 48265-3000

ESIS
An Insurance Services Company

December 6, 2002

Attn: Joyce Weathers
State Farm Insurance Co.
P.O. Box 4078
Kalamazoo, MI 49003-4078

RE: Your Insured: [REDACTED]
Your File: 22 V815 409
Date of Loss: 8/15/02
Our Claim: 449138
Our Client: General Motors Corporation

Dear Ms. Weathers:

This correspondence is in regards to the above captioned claim concerning a 1999 Buick LeSabre.

A review of this matter has been completed. As we discussed previously, we are prepared to offer \$7800.00 to settle this claim. Should you choose to accept this offer, please sign the attached release. Upon my receipt of the signed and notarized release, I will have the settlement payment released immediately.

If I do not hear from you within 30 days, I will assume that you are not interested in settling this claim.

Thank you for your attention in this regard.

Sincerely,

Jenny Paris

RELEASE OF ALL CLAIMS

File No: 8213-259-449138jp

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, State Farm Insurance Co. a/s/o [redacted] being of lawful age, for the sole consideration of Seventy Eight Hundred Dollars (\$7800.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge ESIS/General Motors Corporation, Lassen Pontiac Buick Cadillac, Inc. and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 15th of August, 2002 at or near Ceresco, MI.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declares(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law.

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this _____ day of _____, 2002.

CAUTION: READ BEFORE SIGNING

_____	X _____	LS
Witness		
_____	X _____	LS
Witness		

STATE OF _____ }
COUNTY OF _____ }-89

On the _____ day of _____, 20____, before me personally appeared _____

to me known to be the person(s) named herein and who executed the foregoing Release and _____
acknowledged to me that _____ voluntarily executed the same.

My term expires _____, 20____. _____
Notary Public

Jenny Paris
Claim Administrator
ESIS/GM Central Claims Unit

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3413
Facsimile 313.665.0911
Jenny.Paris@Esis.com
7389

November 7, 2002

Attn: Joyce Weathers
State Farm Insurance Co.,
P.O. Box 4078
Kalamazoo, MI 49003-4078

Your Claim Number: 22 V815 409
Esis File Number: 449138
Date of Event: 8/15/02
Your Insured: [REDACTED]
Our Client: General Motors Corporation

Dear Ms. Weathers:

Please be advised, I have had this file referred for technical evaluation. Upon the conclusion of this evaluation, I will contact you with our position in this matter.

Thank you for your time and cooperation.

Sincerely,

Jenny Paris

State Farm Insurance Companies



November 5, 2002

NOV 07 2002

State Farm Insurance Company
Subrogation
PO Box 4078
Kalamazoo, MI 49003-4078
Toll free: 877-782-6424
Fax: 888-846-8680

Attn: Jenny Paris
ESIS/GM Claims
PO Box 300, Mail Code 482-C20-D71
Detroit, MI 48265-0300

RE: Claim Number: 22-V815-409 Your File #: 449138
Our Insured: [REDACTED]
Date of Loss: August 15, 2002
Make, Model and Year of Vehicle: 1999 Buick Park Avenue
Serial Number or VIN: 1G4CW52K7X4628577

This State Farm insured vehicle was involved in a fire loss. We settled a claim with our insured in the amount of \$17,219.00, which includes our insured's deductible.

Our investigation revealed the cause of the loss was due to a backfire in the intake manifold which ignited vapors.

Enclosed is the documentation of State Farm's claim. The evidence is being held for your inspection. You may contact me at (877) 782-6424 to make arrangements to inspect the vehicle and/or part.

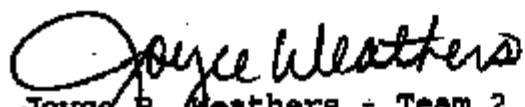
Please consider this letter as our demand to Attn: Jenny Paris for reimbursement of \$17,219.00.

In order to assist you in evaluating and processing the subrogation claim we are asserting, we may provide nonpublic personal information about our customer. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process the subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

Page 2
November 6, 2002

We are enclosing the necessary material to substantiate our subrogation claim in the amount of \$17,219.00.

Sincerely,


Joyce R. Weathers - Team 2
Claim Representative
(877) 782-6424

State Farm Mutual Automobile Insurance Company



RBZ0003H
date: 11-05-02

page: 1

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY
AUTO PAYMENTS

policy number

date of loss

08-15-02

C denotes consolidated payment

P denotes previous data

E denotes EFT payment

payment number	payee	total amount	issued	status
104259422J		888.60	09-06-02	PAID
104392028J		10,047.16	08-20-02	PAID
104392449J		55.00	08-20-02	PAID
104390660J		7,116.84	08-17-02	PAID

10,047.16
55.00
10,102.16 credit
7,116.84 credit
17,219.00

Date: 8/19/02 12:31 PM
 Estimate ID: 22-V815-40901
 Estimate Version: 0
 Committed
 Profile ID: CALHOUN COUNTY

State Farm Insurance
 5520 PORTAGE RD PORTAGE, MI 49002
 (616) 384-2300
 Fax: (616) 384-2526

Damage Assessed By: TODD CONAR

Appraised For: Claim Rep Team 88
 (800) 520-3581

Type of Loss: Comprehensive
 Date of Loss: 8/15/02
 Deductible: WAIVED
 Claim Number: 22-V815-40901

Insured: [REDACTED]
 Address: [REDACTED] 490-33-9604

Mitchell Services: 918493

Description: 1999 Buick Park Avenue
 Body Style: 40 Sed
 VIN: 1B4CV52K7X4628377
 Mileage: 0

Drive Train: 3.8L Inj 6 CylAO
 License: REMOVED

Options: Anti-Lock Brake Sys. (ABS), Alum/Alloy Wheels, Air Conditioning, Power Steering, Power Windows, Power Door Locks, Power Seats, Tilt Steering Wheel, Cruise Control, Electric Defogger, AM-FM Stereo, AM-FM Stereo Cassette, Compact Disc Player-Single, Hard Top, Automatic Transmission, Power Driver Seat, Center Console, Passenger Front Air Bag, Heated Mirror, Power Remote Mirror, 4 Wheel Disc Brakes, Front Wheel Drive, Single Exhaust, 4-Door, Overhead Console, Driver Front Air Bag.

Line Entry	Labor		Line Item	Part Type/	Dollar	Labor
Item Number	Type	Operation	Description	Part Number	Amount	Units
1	900500 ADV*	REMOVE/REPLACE	DAMAGE EXCEEDS PRE LOSS ACTUAL CASH	Sublet		0.0 *
2			VALUE LOSS SALVAGE - TOTAL LOSS			
3			FRY FIRE INTO INTERIOR COMPARTMENT			

* - Judgment Item

Remarks

Prior Damage

45004-OIL CHANGE AT 7-30-02

ESTIMATE RECALL NUMBER: 8/19/2002 12:31:52 22-V815-40901

Mitchell Data Version: AUG 02 A
 UltraMate Version: 4.8.011

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Page 1 of 2

Date: 8/19/02 12:31 PM
 Estimate ID: 22-V815-40901
 Estimate Version: 0
 Committed
 Profile ID: CALSON COUNTY

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals	II. Part Replacement Summary	Amount
Labor Summary	0.0				0.00	Total Replacement Parts Amount	0.00
III. Additional Costs					Amount	IV. Adjustments	Amount
Total Additional Costs					0.00	Insurance Deductible	WAIVED
						Customer Responsibility	0.00
						I. Total Labor	0.00
						II. Total Replacement Parts	0.00
						III. Total Additional Costs	0.00
						Gross Total:	0.00
						IV. Total Adjustments	0.00
						Net Total:	0.00

(s) of Impact
 16 NON-COLLISION (P)

Inspection Date: 8/19/02

Body Shop: [REDACTED]
 Address: [REDACTED]
 Telephone: [REDACTED]

WARNING: Accidental air bag deployment is possible. Personal injury may result. Avoid areas near steering wheel and instrument panel even if air bags have deployed. Dual-stage air bag modules may be present that could contain an undeployed stage. When disposing of a deployed dual-stage air bag, always treat it as a "live" module. See appropriate MITCHELL® AIR BAG SERVICE & REPAIR MANUAL, or OEM information.

ESTIMATE RECALL NUMBER: 8/19/2002 12:31:52 22-V815-40901

Mitchell Data Version: AUG_02_A
 UltraMate Version: 4.8.011

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Page 2 of 2

08/20/2002 15:18 FAX 616-862-8773

HERNIE LANUSKY STATE FARM

0002

RADIO DISPATCHED

12 55123



BUD'S WRECKER SERVICE

12341 15 MILE ROAD, MARSHALL, MI 49068

PHONE: (616) 781-8484

24 HR. WRECKER SERVICE & TOWING

CALLED BY:		PHONE:	P.O. #	CASH ☐
DATE: 8/18/02		TIME: 8:15 AM	START: 8:15 AM	
A.C.:		SERVICE: BOB		
CITY: CHASSCO	STATE: MI	WEIGHT:	MILEAGE: 10	
MAKE AND MODEL: BUICK PARKWAY	YEAR: 99	LICENSE NO.:	START: 8:15 AM	
TOTAL:		TOTAL:		
START ☐	WAXES ☐	WET ☐	FLAT TIRE ☐	WRECK ☐
BATTERY ☐	LOOKOUT ☐	FLOODED ☐	RECOVERY ☐	DOLLY ☐
TOWED FROM: 123 CLARK ST		VIA: 4820 0011 7002 5103		TOWING CHARGE: 65.00
PULL FROM GARAGE AND PUT IN SIDE YARD		GAP 06/04		MILEAGE: 10
TOWED TO:				ROAD SERVICE CHARGE: 10.00
				LABOR CHARGE: 10.00
				STORAGE CHARGES: 10.00
COMMENTS:				PAID OUT: 10.00
REMARKS:				TOTAL: 55.00

Claim 22V815409

22-V815-809
Vehicle Retail Value Summary
N.A.D.A. Official Used Car Guide
Saturday, August 17, 2002

Guide Edition: Central Used Car Guide - August 2002

Vehicle Description: 1999 BUICK
PARK AVENUE-V6 SED 4D



22-V815-809 1F

VIN: 1G4CW52K7X4628577 Weight: 3740
Stock #: MSRP: \$31,100

N.A.D.A. Base Retail Value	\$15,775
Mileage Value (45004 Miles):	\$225
Accessories Value:	\$175

N.A.D.A. Adjusted Retail Value	\$16,175
Appraiser Adjustment Value	\$0
Adjusted Vehicle Value	\$16,175

Accessories:			
Compact Disc Player	\$125	Theft Recovery Sys	\$50

Appraiser Adjustments:

↑ 70 ⁵⁰
18 ¹⁰
—
17,164

NADA assumes no responsibility or liability for any errors or omissions or
any provisions or additions made by anyone on this report.
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VEHICLE INSPECTION REPORT / TOTAL LOSS SETTLEMENT REPORT

Claim Number 22-VB15-40901		Claim Representative Claim Rep Team 88		Claim Unit 88	
Phone Number		FAX Number			
Insured		Loss Code 311		Date of Loss 8/18/02	
Location Address INSURED'S RESIDENCE		Phone Number		Date Reported	
Cause of Loss Comprehensive		Towing		Storage Per Day	

VEHICLE DESCRIPTION					
Vehicle Description 1999 Buick Park Avenue 4D Sed				License Plate Number REMOVED	Expiration Date
VIN 1G4CW62K7X4028577				Exterior Color	Interior Color
Drive Train 3.8L Inj 8 CY A/C		Tires GOODYEAR CONQUESTS 80-18			
Mileage		% of Wear LF 0 LR 9 RF 0 RR 9 SP 0			

PRE-LOSS CONDITION		
	Above Avg	Avg Below Avg
INTERIOR: (Explain if other than average condition for year, make and model vehicle)		
Seats:		X
Carpets:		X
Glass:		X
Dash:		X
Headliner:		X
EXTERIOR:		
Sheet Metal:		X
Paint:		X
Trim:		X
MECHANICAL:		
Engine:		X
Transmission:		X

PRIOR DAMAGE:	☐ Yes	☒ No	Estimate Written:	☐ Yes	☒ No	Amount
OVERALL CONDITION:	☐ Above Avg.	☒ Avg.	☐ Below Avg.	TODD COMAR		8/18/02
SALVAGE WILL BE:	☐ Rebuilt	☒ Sold for parts	☐ Scrapped	INSPECTED BY		DATE

EQUIPMENT / ACCESSORIES				
GENERAL Air Conditioning TE Steering Wheel Cruise Control Electric Defogger Caster Console Heated Mirror Single Exhaust	DECOR / TRIM 4-Door	ROOF Hard Top Overhead Console	DRIVE TRAIN Automatic Transmission Front Wheel Drive	BODY TRIM
POWER Power Steering Power Windows Power Door Locks Power Seats Power Driver Seat Power Remote Mirror	ELECTRONIC AM-FM Stereo AM-FM Stereo Cassette Compact Disc Player-1	WHEELS/SUSPENSION Anti-Lock Brake Sys. (ABS) Aluminum Wheels 4 Wheel Disc Brakes	SAFETY Passenger Front Air Bag Driver Front Air Bag	

Use this space to explain or describe Equipment/Accessories listed above and/or list and describe additional Equipment/Accessories.
22-V815-40001.

DAMAGE TO EXCEED ACV.
FIRE IN ENGINE COMPARTMENT INTO INTERIOR COMPARTMENT.
DIGITAL DASH-HORN-BATTERY BURNED.

TOTAL LOSS SETTLEMENT

Method used to determine base price:

(Check one)

☐ Computerized Evaluation

☐ Comparable Vehicles

☐ Book Value

Vendor Name: NADA

Amount \$16,175.00

Did you pay the computerized evaluation amount?

☒ Yes ☐ No

If no, explain:

Adjusted Amount

Source & Telephone Number	Quote By	Date	Make & Model	Available	Price
1.				No	
2.				No	
3.				No	

Vehicle number(s) used to determine base price: ☐ 1. ☐ 2. ☐ 3.

Explain any adjustments for difference in mileage, equipment condition, prior damage, etc:

Adjusted Amount

Book(s) used:

Basic Book Price

List additions or deductions for equipment, mileage, etc, and prior damage:

Adjusted Amount

Did you pay this amount?

☐ Yes ☐ No

If No, explain

Base Price \$ 16,175.00
 Tax 6% + 970.50
 Fee + 16.50
 Actual Cash Value = 17,164.00
 Owner Retained Salvage - 0
 Deductible - 0
 Lienholder Payoff - 7116.84
 Amount Paid Owner \$ 10,047.16
 Date Settled 8-20-02

Salvage Disposition

Purchaser: Auto Salvage Auction

Remarks:

Debt Sold
 Date Redemption Received
 High Salvage Bid
 Towing Expenses
 Storage Expenses
 Miscellaneous Expenses
 Net Salvage Taken

Disposition of Title:

Date:

CLAIM REP. SIGNATURE

**Allied
Insurance**

a member of Nationwide Insurance

Michigan Service Office

3820 109th St., Dept. 2004

Des Moines, IA 50391-2004

800-848-7778

FAX (515) 283-8532

FAX 800-568-4339

October 24, 2002

ESIS/G.M. Claims
P.O. Box 300 Mail Code 482C20D71
Detroit, MI 48265-0300

Attn: Jenny Paris

Claim Number : 21A49301
Our Insured : [REDACTED]
Date of Loss : 8/15/02
Your File Number: 449138

Dear Ms. Paris:

The insured named above has their homeowners insurance through this company for the loss they incurred on the above date. The insurance policy subrogation provision allows us to collect payments we make to our insured from the individual or company at fault. Mr. and Mrs. [REDACTED] advised us they attempted to start their Buick Park Avenue when a fire started under the hood. The resulting fire caused extensive fire/smoke damage to their home.

We believe General Motors would be responsible for the damages. Please fax me back a list of information/documentation you need from me in order to substantiate our claim.

If you have any questions, please feel free to call. Thank you for your cooperation in dealing with this matter.

Sincerely,

Jack Thompson
Senior Claims Representative
Allied Insurance
616-209-2501
fax number 616-969-0743

Allied Group, Inc.
AMCO Insurance Company
Allied Property and Casualty Insurance Company
Depot Insurance Company
Nationwide Insurance Company of America

Jenny Paris
Claims Administrator
ESIS GM Central Claims

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3415
Facsimile 313.665.0911
Jenny.Paris@ESIS.com

October 3, 2002

Attn: Joyce Weathers
State Farm Insurance Co.
P.O. Box 4078
Kalamazoo, MI 49003-4078

Your Insured: [REDACTED]
Our File Number: 449138
Your Claim Number: 22 V815 409
Our Client: General Motors Corporation
Date of Event: 8/15/02

Dear Ms. Weathers:

We are the third-party administrator on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide color copies of photos taken by your expert. Please do not send originals as they may not be returned.
2. A copy of the police and/or fire report.
3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.
5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
6. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.
9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.
10. Provide copies of your repair estimates and proof of payment (cancelled checks). If this was a total loss, please submit a salvage estimate and your total loss work sheet.
11. Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Jenny Paris

State Farm Insurance Companies



September 23, 2002

EBIS/GM Claims
Renaissance Center
PO Box 300, Mail Code 482C20D71
Detroit, MI 48265-0300

*No Amia
No LP
No 1241
9/25/02*
RECEIVED

SEP 25 2002

EBIS-GM CLAIMS UNIT

State Farm Insurance Company
Subrogation
PO Box 4078
Kalamazoo, MI 49003-4078
Toll free: 877-782-8424
Fax: 888-848-8880

RE: Claim Number: 22-V815-409
Our Insured: [REDACTED]
Date of Loss: August 15, 2002
Make, Model and Year of Vehicle: 1999 Buick Lesabre
Serial Number or VIN: 1G4CW52K7X4628577

This State Farm insured vehicle was involved in a fire. We settled a claim with our insured in the amount of \$17,219.00, which includes our insured's deductible.

Our investigation revealed the cause of the loss was due to a backfire in the intake manifold which ignited vapors.

Enclosed is the documentation of State Farm's claim. The evidence is being held for your inspection. You may contact me at (877) 782-6424 to make arrangements to inspect the vehicle and/or part.

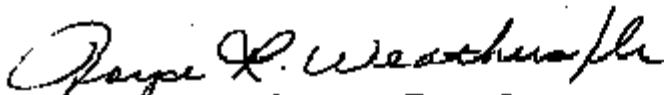
Please consider this letter as our demand to EBIS/GM Claims for reimbursement of \$17,219.00.

In order to assist you in evaluating and processing the subrogation claim we are asserting, we may provide nonpublic personal information about our customer. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process the subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

Page 2
September 23, 2002

We are enclosing the necessary material to substantiate our subrogation claim in the amount of \$17,219.00.

Sincerely,



Joyce R. Weathers - Team 2
Claim Specialist
(877) 782-6424

State Farm Mutual Automobile Insurance Company



RBZ0003H
date: 09-23-02

page: 1

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

AUTO PAYMENTS

date of loss
08-15-02

C denotes consolidated payment
P denotes previous data

E denotes EFT payment

payment number	name	total amount	issued	status
104259422J		888.60	09-06-02	PAID
104392028J		10,047.16	08-20-02	PAID
104392449J		55.00	08-20-02	PAID
104390660J		7,116.84	08-17-02	PAID

August 27, 2002

IN RE: State Farm Claim No. 22-V815-409
H&A File No. 02-1955VF
[REDACTED]

PREDICATION:

This report is predicated upon the request of Mr. Bob Burns, State Farm Claims Specialist, to conduct an investigation into Arthur Schultz, with special reference to the fire loss of a 1999 Buick, Park Avenue.

SECRETARY OF STATE:

Through the Secretary of State, the following information was obtained:

1999 BUICK	1G4CWS2K7X4628577		
31 FOUR DOOR	ORIGINAL		
08/31/1999	216K2420577	PARK AVENUE	61 A

NORMA J SCHULTZ
683 CLARK RD
CERESCO 49033-9604

MARSHALL COMMUNITY CR UN
839 WEST GREEN ST 08/30/1999
MARSHALL 49068

REGISTRATION INFORMATION:

93ESB	AUTO COMM	PC-RENEWAL
09/02/2003		8-432-636-385-780

INSPECTION:

On August 20, 2002 at 3:30 p.m., investigators Tim Herndon and Devin Jordan arrived at [REDACTED] Ceresco, to conduct an investigation into the fire loss of a 1999 Buick, Park Avenue.

IN RE: State Farm Claim No. 22-V815-409
H&A File No. 02-1955VF
[REDACTED]

August 27, 2002

Page 2

Once at the scene, a close inspection provided the following information:

SEE ENCLOSED INVESTIGATION REPORT

Prior to leaving the scene, several 35mm color photographs were taken and are enclosed.

ORIGIN AND CAUSE INVESTIGATION:

On August 20, 2002 at 3:30 p.m., Investigators Tim Herndon and Devin Jordan arrived at [REDACTED] in Ceresco, Michigan to conduct an origin and cause investigation into the fire loss of a 1999 Buick, Park Avenue, green in color, Vehicle Identification Number 1G4CW52K7X4628577.

Upon arriving at the residence, the vehicle has been moved onto the front lawn from inside the garage structure where the fire occurred. The examination of the interior of the garage structure reveals exposure fire damage present to the rafters and overhead garage door. Further, smoke staining is present throughout and the garage floor has been swept, however, sooting is still noted. At this time, no evidence of any fire origin within the garage structure could be found.

At this time, the inspection is focused to the vehicle, where it has been identified by its Vehicle Identification Number located in the area of the windshield and dash.

Initial observations reveal evidence of a fire to have originated within the engine compartment that extended to the first stages of cracking and sooting to the windshield in the center. The fire further extended to blistering of the painted surfaces of the hood and smoke staining present to both fenders and melting to the grille.

The examination of the fuel tank, fill tube and fuel cap reveals all are intact with no evidence of any fuel leakage. The examination of the underside reveals it is free of any fire origin.

At this time, entry is gained into the rear passenger compartment, whereupon examining same, smoke staining is present to the leather seat, however, it is basically intact and there is no evidence of any fire origin. Both rear floor areas are intact and there is no evidence of any fire damage present.

IN RE: State Farm Claim No. 22-VB15-409
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[REDACTED]

August 27, 2002

Page 3

The examination of the front passenger compartment reveals both front seats are intact. The examination of both front floor areas reveal the carpeting and padding is basically intact, there is evidence of exposure fire damage present to the carpeting and padding as it travels up the bulkhead, where the fire penetrated an opening within the bulkhead on the left or driver's side, causing the damage present.

The examination continues, and exposure fire damage is present to the dashboard in the center to left or driver's side, closest the windshield, where the fire extended upward from underneath the dashboard, causing the damage present. The examination reveals exposure fire damage only to the dashboard and there is no evidence of any fire origin. At this time, it is determined that the odometer is digital and cannot be illuminated. It should be noted, however, an oil change sticker is located in the upper left hand corner of the windshield, indicating the next service due on October 30, 2002 or 48,000 miles. After completing an inspection of the passenger compartment, no evidence of any fire origin could be found.

At this time, the examination is focused to the engine compartment, where prior to Investigators' arrival, the hood has been left open and supported by a shovel. The examination reveals extensive fire damage present to the top of the engine, causing a burn pattern in the middle, closest the cowl. The examination of the weather stripping at the cowl reveals it is intact on both ends and has been consumed in the center.

The examination of the fluid levels reveals the oil is overfull and clean and probably mixed with water, the transmission fluid level is full and all remaining fluids drained during the course of the fire.

At this time, the inspection is focused to the left or driver's side of the engine compartment, where exposure fire damage is present to the inner left fender, heat damage is present to the overflow reservoir for the coolant, and there are the remains of the paper air filter element, confirming no fire origin within the inner left fender. The examination further reveals exposure fire damage present to the upper radiator hose. The throttle system on the left or driver's side reveals extensive fire damage present to the cast component itself.

At this time, the inspection is focused to the front section of the engine compartment, where exposure fire damage is present. The fiberglass valve cover reveals fire damage present on the top toward the rear, pointing toward the center of the engine compartment. The three spark plug boots and wires reveal a substantial amount remaining and there is no evidence of any fire origin. Further, the lower radiator hose in the right front is basically intact, confirming no fire origin.

IN RE: State Farm Claim No. 22-VB15-409
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[REDACTED]

August 27, 2002

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The examination continues, and some remains of the belts are noted on the right or passenger side. The battery located in the right front is fire damaged, exposing the plates, however, a substantial amount of combustibles surround same. The inspection further reveals both battery cables are void of insulation closest the terminals, however, as you trace same, the insulation becomes intact and there is no evidence of any electrical faulting that could be found and attributed to the cause of the fire. A short negative cable that travels from the negative terminal and is secured to the inner right fender reveals it is completely void of insulation and there is evidence of arcing and fusing noted to same. Adjacent this cable is a power cable which travels from the power distribution center to a fused relay block, and a close examination of this cable reveals it is void of insulation with evidence of electrical faulting, to include arcing and fusing. At this time, it was determined that the power distribution center melted inward toward the engine during the course of the fire, and upon reconstructing same, it would appear that the negative cable with the electrical faulting and the power cable with electrical faulting would have touched each other during the course of the fire, causing the electrical faulting in question. Based upon the number of combustibles in this area, this is determined to have been secondary and not the cause of the fire. The examination further reveals the alternator cable traveling from the rear of the alternator to the power distribution center reveals it is completely void of insulation, however, still maintains integrity and no evidence of any electrical failure could be found and attributed to the cause of the fire.

The examination of the main wiring loom that travels across the bulkhead reveals it is void of insulation and several strands are broken, however, no electrical faulting could be found and attributed to the cause of the fire.

The examination of the rear lower section of the engine compartment reveals exposure fire damage present to the power steering lines, where the combustible sheathing itself has been partially consumed in the middle, however, the lines themselves are still connected within the fittings, confirming exposure fire damage only. The examination further reveals a burn pattern to the bulkhead from approximately the center to the right or passenger side, to include the shock tower pointing toward the center of the engine compartment.

The examination of the left rear of the engine compartment reveals silencer pad present directly behind the routing of the metal fuel lines which enter the engine compartment in the left rear. The inspection of the combustible section of fuel lines which travel from the fitting directly above the brake booster/master cylinder and travel to the fuel rails reveals total consumption.

IN RE: State Farm Claim No. 22-V815-409
H&A File No. 02-1955VF
[REDACTED]

August 27, 2002

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The examination of the rear valve cover reveals fire damage present to the fiberglass valve cover, however, the most severe fire damage present is at the top of same. Further, remains of spark plug boots and wires in the rear are noted and no charring or burning is present to the exhaust system within the rear of the engine compartment. The fire damage present within the engine compartment is high in nature.

The examination of the fuel rails reveal the fuel rail closest the front valve cover with the fuel regulator reveals discoloration present, the metal balance tube also reveals discoloration present, and the fuel rail closest the rear reveals discoloration present and appears to be bowed. The examination continues, and combustibles do surround the six fuel injectors, however, extensive fire damage is present to the plastic intake.

At this time, after completing the above inspection and examination, it is the opinion of both Investigators that the fire was accidental in nature. It is further the opinion of both Investigators that the fire originated within the center top of the engine, in the immediate area of the fuel system, and at this time, the investigation continues.

TITLE INFORMATION:

A review of the title information indicates that the 1999 Buick, Park Avenue in an original purchase in the name of [REDACTED] as of August 31, 1999, at which time, the odometer read 61 actual miles. The secured interest is listed as Marshall Community Credit Union and the Michigan license plate of 93ESB was not due to expire until September 2, 2003. The driver's license number listed on the registration is [REDACTED]

NICB VINASSIST:

A review of the NICB Vinassist indicates that the 1999 Buick, Park Avenue is equipped with a 3.8 liter, V6 engine and was assembled in Orion, Michigan.

NATIONAL HIGHWAY TRAFFIC & SAFETY ADMINISTRATION:

A search of the National Highway Traffic and Safety Administration, Recall Database, produced two recalls and upon reviewing same, neither was found to pertain to the fire in question.

IN RE: State Farm Claim No. 22-V815-409
H&A File No. 02-1955VF
[REDACTED]

August 27, 2002
Page 6

A further search of the Defect Investigations Database produced two records and upon reviewing same, neither was found to pertain to the fire in question.

ALLDATA SYSTEM:

A search of the Alldata System produced two recalls pertaining to the vehicle in question. Upon reviewing same, neither was found to pertain to the fire in question.

A further search was conducted of the Technical Service Bulletins, producing a number of bulletins pertaining to the vehicle in question. Upon reviewing same, none were found to pertain to the fire in question.

INTERVIEW (NORMA JEAN SCHULTZ):

On August 20, 2002 at 2:25 p.m., Investigator Robert Persyn conducted an interview with Norma [REDACTED], who is the title holder and last operator of the vehicle prior to the fire. It was learned that her husband, [REDACTED] is the named insured.

The fire occurred on August 15, 2002 at 10:00 a.m. while parked in the garage at [REDACTED] in Ceresco. Subsequently, the Leroy Township Fire Department was summoned and responded in approximately 15 to 20 minutes and extinguished a fire involving the 1999 Buick, Park Avenue, equipped with a six cylinder engine.

The vehicle was purchased new three years prior to the fire from Lassino Buick in Battle Creek. A three year, 36,000 mile factory warranty was issued and no extended warranty was ever purchased. Lassino's Buick in Battle Creek was the last person to have entered the engine compartment two weeks prior to the fire to change the oil. Oil changes are secured every 3,000 miles and no oil or other fluids are ever added.

In February of 2001, while traveling to Florida, the engine was misfiring and was taken to Scott's Buick in Pinellas Park, Florida, at which time, they cleaned the throttle body and completed a fuel injection cleaner treatment.

IN RE: State Farm Claim No. 22-V815-409
H&A File No. 02-1955VF
[REDACTED]

August 27, 2002

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The last time the vehicle was operated, there were no problems electrically or mechanically. The mileage at the time of the purchase was new and the mileage at the time of the fire loss was approximately 45,000 miles.

Since ownership, no recall notices, campaigns or correspondence has been received from the manufacturer. No aftermarket accessories have been added to the vehicle and it has not been involved in an accident since ownership.

At the time of the fire, the vehicle had been parked in the garage since Tuesday, August 13, 2002. On August 15, 2002, Norma Jean attempted to start the vehicle, at which time, a loud noise described as a backfire was heard, at which time, instant flames were noted emanating out from under the hood. Norma Jean's son raised the hood, however, the flames shot out and the hood was dropped. A garden hose was utilized to control the fire until the fire department arrived and extinguished the fire. The firemen did not apprise Mr. or Mrs. [REDACTED] as to the probable cause and they have no idea as to the probable cause of the fire. The attached one and a half car garage was damaged by fire as a result and smoke damage was present within the interior of the residence. Allied Insurance Company insures the residence, to include the garage.

At this time, no further information could be obtained and the interview was terminated.

CONCLUSION:

Having completed an examination of the vehicle, interviewed the insured, who was attempting to start the vehicle at the time of the fire, conducted research pertaining to the vehicle in question, and based upon all of the information known at the time of the preparation of this report, it is the opinion of both Investigators that the fire was accidental in nature. It is further the opinion of both Investigators that the fire originated within the engine compartment, in a backfire within the intake manifold and upon ignition of fuel vapors, the fire extended upward and outward from that location, causing the damage present. The fire is deemed to be an accidental fire.

IN RE: State Farm Claim No. 22-V815-409
H&A File No. 02-1955VF
[REDACTED]

August 27, 2002
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At this time, all requests for services have been completed, we are closing our file and forwarding our report and photographs for your review.



Timothy P. Herndon



Devin C. Jordan



Walter O. Herndon, Jr.
(Concurring)

TPH/jam



1. A view of the exterior front of the residence and garage.

2. A view of fire damage to the garage door and rafters within the garage.





3. An overall view of the front of the 1999 Buick, Park Avenue.

4. An overall view of the driver's side of the vehicle.





5. A view of the rear of the vehicle.

6. A partial view of the passenger's side seen from the right rear.





7. A view of the right front of the vehicle.

8. A view of the front passenger compartment from the driver's side.





9. A view of an oil change sticker in the upper left corner of the windshield indicating the next service due October 30, 2002 or at the mileage of 48,004 miles.

10. A view of the rear passenger compartment from the driver's side.

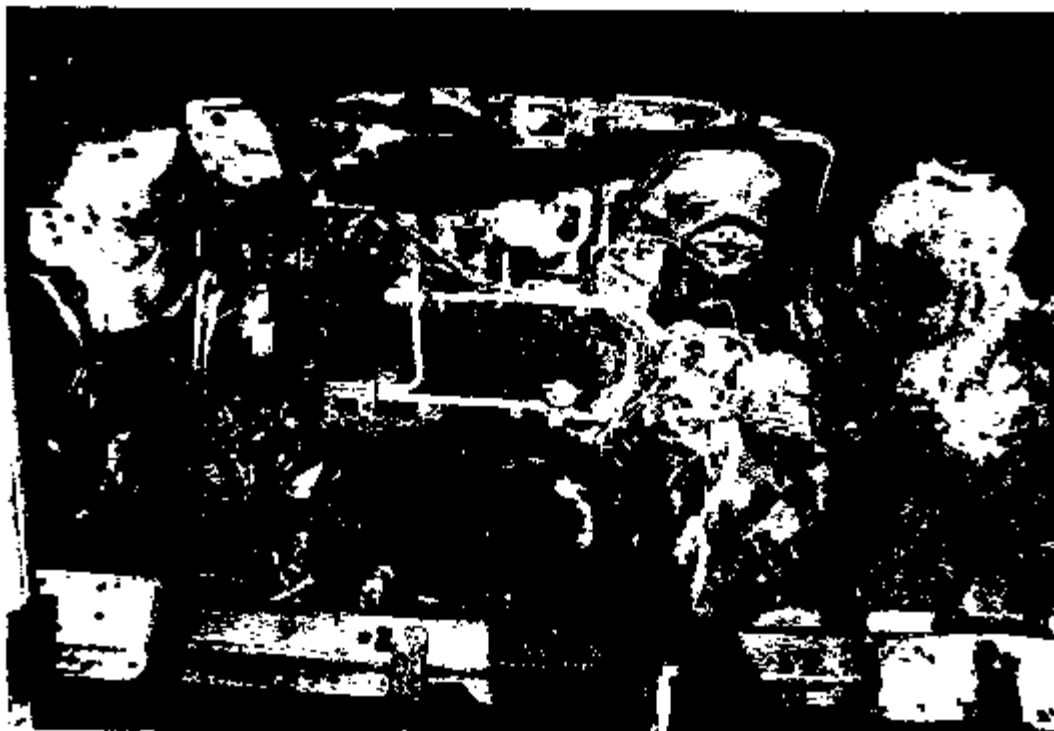




11. A view of the exterior painted surface of the hood.

12. A view of fire damage to the underside painted surface of the hood.





13. An overall view of the engine compartment from the front.

14. An overall view of the engine compartment from the driver's side.





15. An overall view of the engine compartment seen from the passenger's side.

16. A view of the left or driver's side of the engine compartment when seen from the front.





17. An overall view of fire damage to the weather stripping along the bulkhead in the center.

18. A view of the back of the alternator where a substantial amount of combustibles remain.





19. A view of front section of the engine to include plastic surrounding the cooling fan.

20. A view of the battery, battery cables and power distribution center.





21. An overall view of the cables in the immediate area of the battery void of insulation, some revealing evidence of electrical faulting.

22. A close-up view of a negative battery cable, which reveals evidence of electrical faulting.





23. Another overall view of the cables.

24. A view of electrical faulting to one of the positive cables connected to the power distribution center.





25. A view of the right rear of the engine compartment.

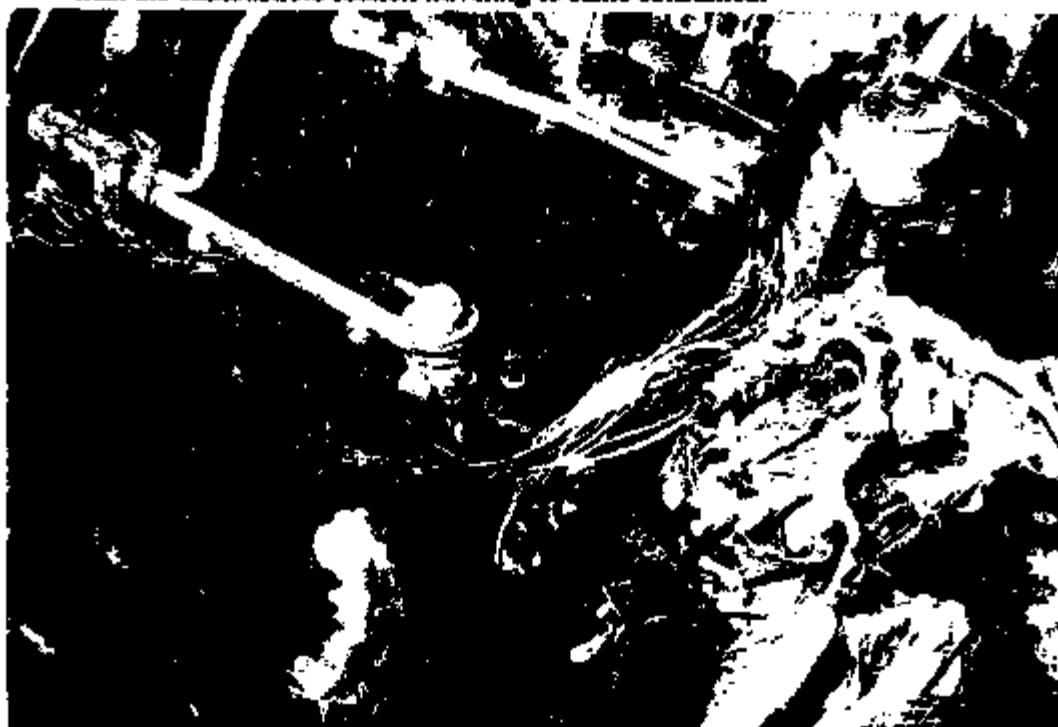
26. A view of a power steering line still connected to the compression fitting with exposure fire damage present to the combustible hose.





27. A view of the remains of the combustible hose remaining on one of the power steering lines which is still connected at both fittings indicating exposure fire damage.

28. A view of the front fuel rail to include the fuel regulator and fuel line connection with the combustible section traveling to same consumed.





29. A view of the rear fuel rail fuel line connection with the combustible section traveling to same consumed.

30. A view of the metal fuel line connected to the engine compartment in the left rear in the area of the power brake booster depicting hood insulation within this area.

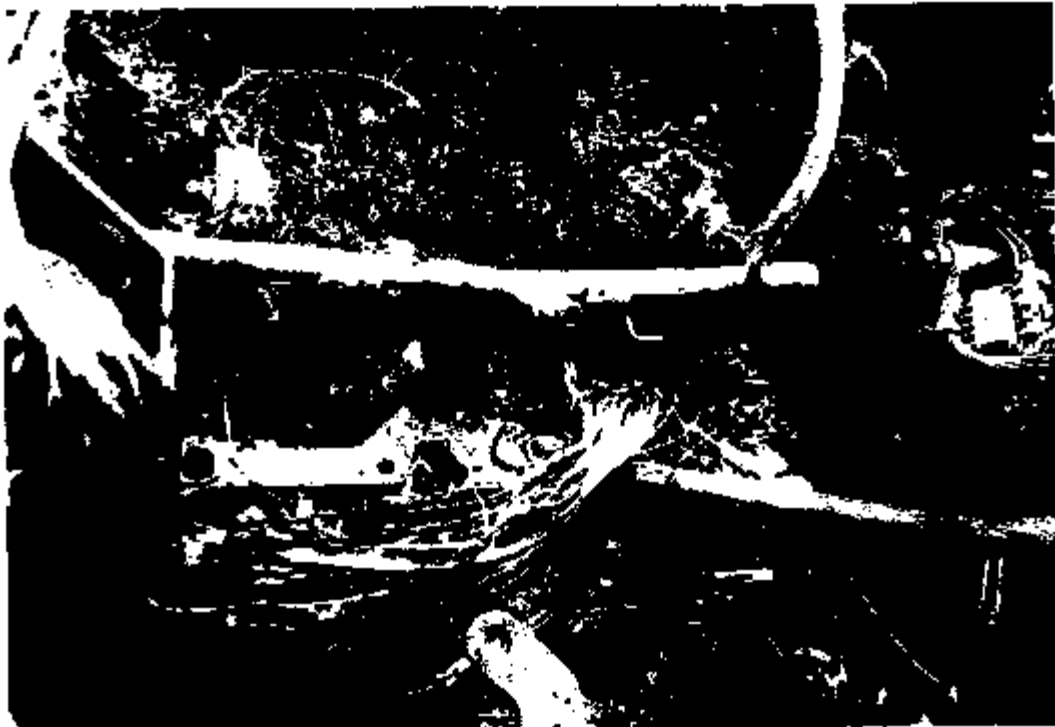




31. An overall view of both fuel rails seen from the front.

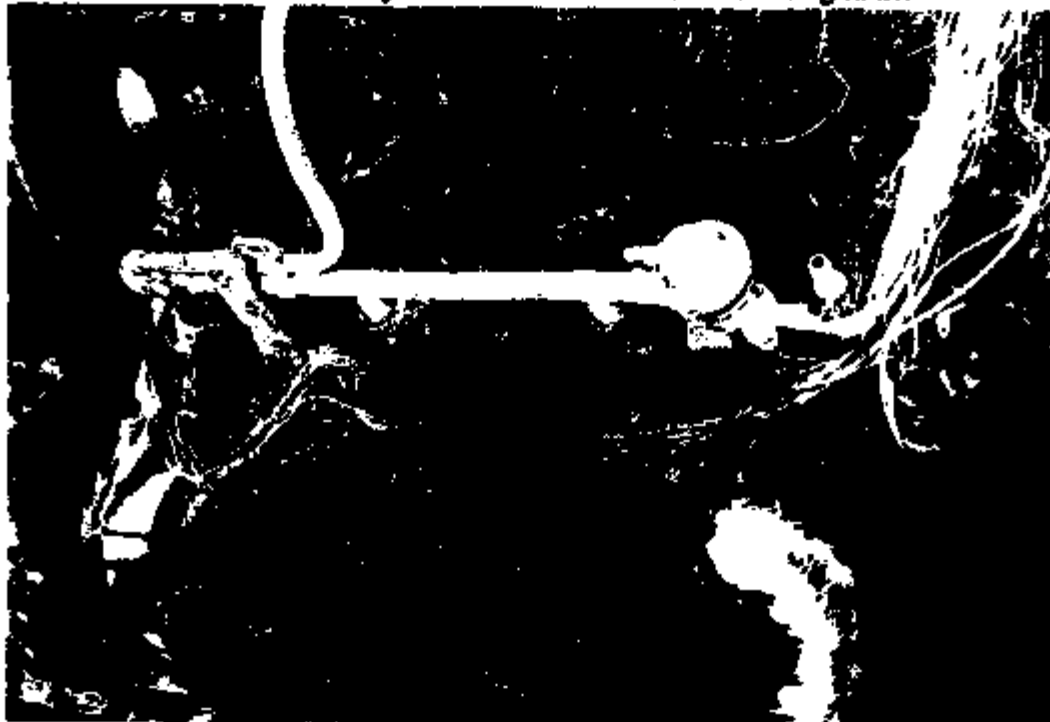
32. A view of melting to the butterfly for the intact.





33. A view of the rear fuel injectors with combustibles surrounding same.

34. A view of the front fuel injector with combustibles surrounding same.





35. An overall view of melting and fire damage to the combustible intact and a view of the fuel rails as seen from the driver's side.

1999 PARK AVENUE SEDAN
 38U EMERALD GREEN PEARL /V6G
 563 TAUPE LEATHER/VINYL 55/45 SPLIT
 ORDER NO. BCWVX5/TRE STOCK NO.
 VIN 1G4 CW52 K7 X4628577

BUICK MOTOR DIVISION
 GENERAL MOTORS CORPORATION
 200 RENAISSANCE CENTER
 DETROIT, MI 48243-1203
 VEHICLE INVOICE 4AD22491613

*****GA*****11*426018

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
4CW69 PARK AVENUE SEDAN	31130.00	28172.65	INVOICE 12/15/98
DA1 ARM REST RR SEAT, STORAGE	50.00	43.00	SHIPPED 12/15/98
FE9 FEDERAL EMISSIONS	N/C	N/C	EXP I/T 12/18/98
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	INT COM 12/18/98
NW9 TRACTION CONTROL SYSTEM	175.00	150.50	PRC BFF 12/15/98
F05 WHEELS - 16" CHROME PLATED	695.00	597.70	KEYS 0874 0874
UP0 RADIO-POWER LOAD CD & CASSETTE	200.00	172.00	WFP-S QTR OPT-1
W/STEERING WHEEL RADIO CONTROL			BANK: GMAC - 321
(REPLACES RADIO IN OPTION PKG)			CHG-TO 42-601
U09 HORN - FOUR NOTE	28.00	24.08	
U99 CONCERT SOUND III	280.00	240.80	SHIP WT: 3730
W01 SEATING PACKAGE: INCLUDES	380.00	326.80	HP: 34.7
1SE PRESTIGE OPTION PACKAGE (SE)	970.00	834.20	GMS: 30836.99
* INSTRUMENTATION - TEMPERATURE			MEMO 1732.90
TACH, FUEL W/DRIVER INFORMATN			
CENTER (INCLUDES: TIRE PRESSUR			
WARNING, OIL PRESSURE, VOLTS,			
OIL LIFE & OIL LEVEL MONITORS			
LOW WASHER FLUID, LOW COOLANT			
& DOOR/TRUNK AJAR INDICATORS,			
BASIC TRIP COMPUTER (FUEL ECON			
MILES TO EMPTY, GALLONS USED)			
* MIRROR - ELECTROCHROMIC AUTO			
DIMMING OUTSIDE LEFT MIRROR			
(HEATED RIGHT & LEFT)			
MIRROR - ELECTROCHROMIC AUTO			
DIMMING (INSIDE REARVIEW)			
WITH COMPASS			
* RADIO - POWER-LOAD CASSETTE &			
AUTOMATIC TONE CONTROL & CLCK			
& STEERING WHEEL RADIO CONTROL			
* SEAT - THREE POSITION MEMORY			
10-WAY POWER DRIVER'S SEAT &			
MEMORY MIRRORS			
* UNIVERSAL TRANSMITTER			
* WIPERS - MOISTURE SENSING			

 PERSONAL CHOICE FEATURES

46A STRIPE - BODY SIDE - BEIGE N/C N/C
 563 TAUPE LEATHER/VINYL 55/45 SPLIT 750.00 645.00

** CONTINUED ON PAGE 2 **

LEARN PONTIAC BUICK CADILLAC INC.

1999 PARK AVENUE SEDAN
38U EMERALD GREEN PEARL /V6G
563 TAUPE LEATHER/VINYL 55/45 SPLIT
ORDER NO. BCMVX5/TRB STOCK NO.
VIN 1G4 CW52 K7 X4628577

MODEL & FACTORY OPTIONS
** CONTINUED FROM PAGE 1 **

BUICK MOTOR DIVISION
GENERAL MOTOR CORPORATION
200 RENAISSANCE CENTER
DETROIT MI 48243-1203
VEHICLE INVOICE 4AD22491613
*****GA*****11*426018
MSRP INV AMT RETAIL - STOCK

TOTAL MODEL & OPTIONS	34658.00	31206.73	ACT 231	30836.99
DESTINATION CHARGE	670.00	670.00	H/B 261	1039.74

TOTAL	35328.00	31876.73	PAY 310	31876.73
-------	----------	----------	---------	----------

MEMO: TOTAL LESS HOLDBACK AND
APPROX WHOLESALE FINANCE CREDIT 30370.04

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER
REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO
DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

GM PONTIAC BUICK CADILLAC INC.

REMIT TO GMAC NO. 321
VIN 1G4CW52K7X4628577
\$ 31876.73 INV 4AD22491613
DUE 12/18/98 DEALER 42-601

GM Vehicle Inquiry System

Summary

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

VEHICLE INFORMATION

CAMPAIGN ELIGIBILITY

APPLICABLE WARRANTIES

CLAIM HISTORY

CHECK HISTORY INFORMATION

GM Vehicle Inquiry System

Claim History

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CLAIM HISTORY

Claim Number	Claim Date	Claim Type	Claim Status	Claim Description
123456789	10/15/2010	Collision	Closed	Front end collision with a tree.
987654321	08/22/2009	Theft	Open	Vehicle stolen from a parking lot.
567890123	05/10/2008	Fire	Closed	Engine compartment fire.
345678901	03/05/2007	Weather	Closed	Water damage to interior from a leak.
234567890	01/18/2006	Collision	Closed	Rear end collision with a car.

Claim Number	Claim Date	Claim Type	Claim Status	Claim Description
109876543	11/01/2005	Collision	Closed	Side impact collision with a car.
876543210	09/14/2004	Weather	Closed	Interior damage from mold.
654321098	07/28/2003	Collision	Closed	Front end collision with a car.
432109876	06/12/2002	Weather	Closed	Water damage to interior from a leak.
210987654	04/25/2001	Collision	Closed	Rear end collision with a car.

Claim Number	Claim Date	Claim Type	Claim Status	Claim Description
101010101	02/10/2000	Collision	Closed	Front end collision with a car.
909090909	01/05/1999	Weather	Closed	Interior damage from mold.
707070707	12/20/1998	Collision	Closed	Side impact collision with a car.
505050505	11/15/1997	Weather	Closed	Water damage to interior from a leak.
303030303	10/10/1996	Collision	Closed	Rear end collision with a car.

Claim Number	Claim Date	Claim Type	Claim Status	Claim Description
101010101	09/05/1995	Collision	Closed	Front end collision with a car.

CHECK HISTORY

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GM Vehicle Inquiry System

Vehicle Build

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

VEHICLE BUILD

OPTION CODES

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GM Vehicle Inquiry System

Vehicle Component

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Help

Vehicle Component

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

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GM Vehicle Inquiry System

Delivery Information

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

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IN-SERVICE INFORMATION

DELIVERY INFORMATION

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GM Vehicle Inquiry System

Dealer Information

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

INVOICE INFORMATION

SHIP-TO INFORMATION

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VINCAMPI

DISPLAY VIN\RELATED CAMPAIGNS

KIPSA06I

10/14/2002 11:16

VIN: 1G4CW52K7X4628577

OPEN\CLOSED STATUS:

SEL CAMPAIGN STATUS
CODE NUMBER

REPAIR
DATE

REPAIR PREV. CAMPAIGN
DEALER NUMBER TYPE

NO CAMPAIGNS CURRENTLY AFFECTING THIS VEHICLE

PW:

PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

Date: 10/14/ 2 Time: 11:14:00 AM

Jenny Paris
Claims Administrator
RMS-OM CLAIMS

449215

67/12/1C
ESIS

An Insurance Services Company

December 16, 2002

Attn: Martha Wilson
EMC Insurance Co.
P.O. Box 884
Des Moines, IA 50304-0884

300 Renaissance Center
Mail Code 483-C30-D71
Detroit, MI 48265-3000
Telephone 313.665-3413
Facsimile 313.665.0911
Jenny.Paris@Esis.com

Your File: AA2 153 454
Your Insured: [REDACTED]
Our File Number: 449215
Our Client: General Motors Corporation
Date of Event: 2/7/02

Dear Ms. Wilson:

This will have reference to the above product liability subrogation claim that you filed with General Motors Corporation.

I have thoroughly reviewed the documentation provided to date in support of your subrogation claim. However, our file reflects that we have not been provided with your specific technical documentation, which supports your theory of liability as being that of General Motors Corporation.

My initial correspondence of 10/2/02, which was sent to you, requested specific information, which would enable us to perform our evaluation. Unless I hear from you or we are provided with the requested supporting technical documentation within thirty (30) days from the date of this letter, we will be unable to take further action in this matter and I will have to close our file.

Thank you for your time and attention in this regard.

Sincerely,

Jenny Paris

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3080
Telephone 313.665-3415
Facsimile 313.665.0911
Jenny.Paris@ESIS.com

October 2, 2002

Attn: Martha Wilson
EMC Insurance Co.
P.O. Box 884
Des Moines, IA 50304-0884

Your Insured: [REDACTED]
Our File Number: 449215
Your Claim Number: AA2 153 454
Our Client: General Motors Corporation
Date of Event: 2/7/02

Dear Ms. Wilson:

We are the third-party administrator on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals as they may not be returned.
2. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
3. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.
4. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
5. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

6. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
7. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.
8. Provide copies of your proof of payment (cancelled checks). If this was a total loss, please submit a salvage estimate and your total loss work sheet.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Jenny Paris

EMC
Insurance Companies

August 23, 2002

LEGAL DEPT
GENERAL MOTORS
BUICK CUSTOMER ASSISTANCE CTR
PO BOX 436008
PONTIAC MI 48343-6008

READ FROM ME
Des Moines Branch
P.O. Box 884
Des Moines, IA 50304-0884
Phone 515.290.2804
Admin / Ems / HR / Risk Management /
Special Risk FAX 515.382.7890
Audit / Risk Insvnt / Underw FAX 515.280.2844
P & C Claims FAX 515.290.2893
Account Services / WC Claims FAX 515.237.2118
www.emcinsurance.com

RECEIVED

SEP 26 2002

ESIS-GM CLAIMS UNIT

RE: Our Claim Number: AA2 153 454
Our Insured: [REDACTED]
Accident Date: 2-7-02

Dear Legal Department:

We carry the Personal Automobile insurance for [REDACTED]. On February 7, 2002, they went to start their 1998 Buick LaSabre Custom and it started on fire causing a total loss to the vehicle. We had the vehicle inspected and the cause of the fire seems to be due to negligence on the manufacturer.

We are requesting reimbursement in the amount of \$11,643.50.

Please contact me at your earliest convenience. My office number is 515-233-0200. Let me know what documentation you need to review this case. I am enclosing the total loss evaluation and photos of the vehicle.

Sincerely,

Martha Wilson

Martha Wilson, CPCU, AIC
Senior Claims Adjuster

MW:cat2

Employee Mutual Casualty Company
Employee Modern Life Company
EMCASC Insurance Company
EMC Property & Casualty Company

EMC Reinsurance Company
EMC Risk Services, Inc.
EMC Underwriters, LLC
Dakota Fire Insurance Company

Farm and City Insurance Company
Hamilton Mutual Insurance Company
Minds EMCASCO Insurance Company
Union Insurance Company of Providence

**Count
EMC**

Claimant ☒ **Insured**

Date of Loss

2-7-02

Cause of Loss: ☐ Collision ☐ Theft/Strip ☒ Fire ☐ Flood/Water ☐ Vandalism ☐ Other

DESCRIPTION OF VEHICLE

Year	1998	Make	Buick	Model	LeSabre	Body Style	
VIN	1G4HP52K5W4S41903	License No.	374 AFC	State	IA	Mileage	59,000?

COMPARABLE VEHICLES

Source & Telephone No.		Quote By	Date	Make and Model	Available Yes No	Price Quote
1	Benson Buick	800-758-2561	2-10-02	98 Buick ReSole		7,250. ⁰⁰
2	Pat Carmona	Chris 800-397-5150		98 Buick ReSole Limited		14,000 ⁰⁰
3				98 Buick ReSole		13,999.
Book Value:		Retail: 11,225. ⁰⁰		Book Used		NADA

Explain adjustments for mileage, equipment, prior damage (prior damage must include an itemized estimate).

SETTLEMENT BREAKDOWN

Gross Actual Cash Value _____
Less Prior Damage _____
Net Actual Cash Value 11,602.²⁵
Sales Tax 696.²⁵
Transfer Fees _____
Less Deductible(s) Corp 20
Less Owner Retain Salvage _____
Net Settlement Amount 12,298.⁵⁰

SALVAGE DISPOSITION

Salvage Location	Address	Stock Number	Buyer Name
	Ogden, IA	1301082	Co Part
Salvage Bldg	Name	Phone	Amount

Salvage Bid: _____ Name _____ Phone _____ Amount _____

1. _____ \$ _____ Date Sold 2-19-02

2. _____ \$ _____ High Bid 925.00

3. _____ \$ _____ Towing Charges _____

Settled 2-19-02 Title Rec'd 2-19-02 Storage Charges 270.00

Date Date

Salv. Title Ordered _____ State _____ Pool/Misc. Charges _____

Net. Recovery 655.00

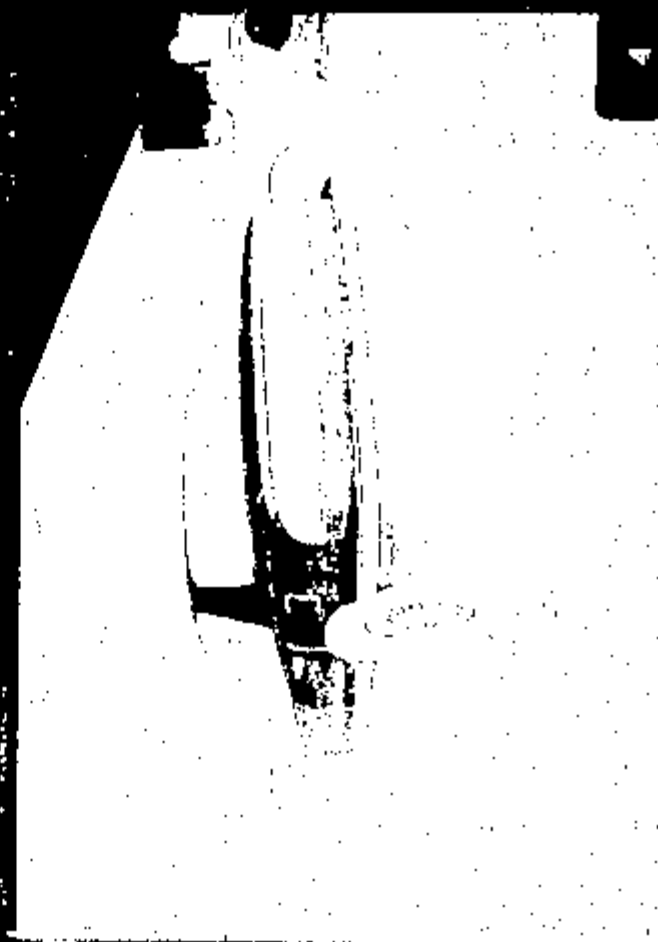
pd *by* *(3) out*

Salv. Title Ordered _____ State _____
Date _____

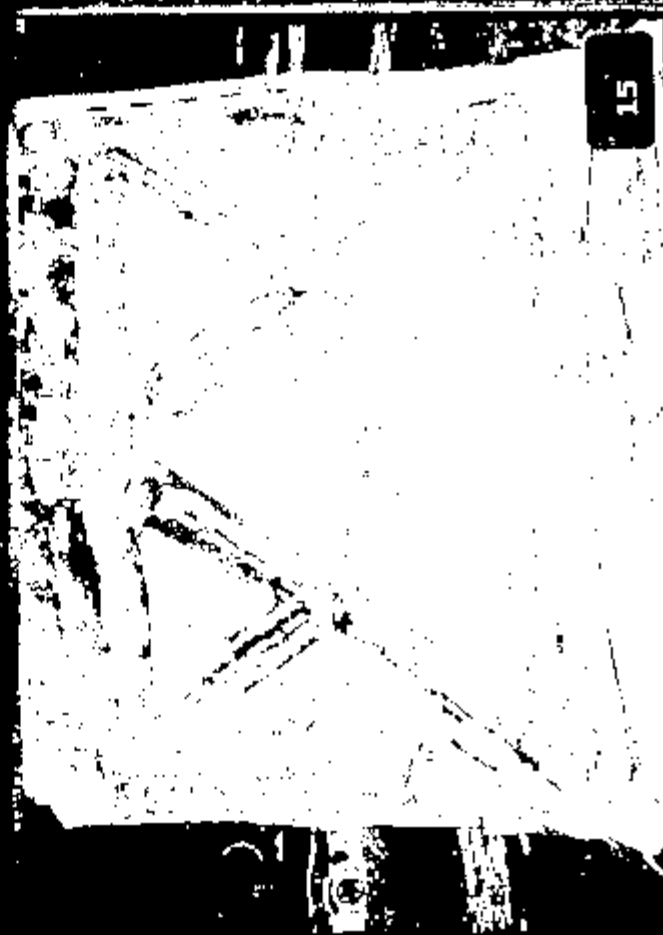
Adjuster Maetia Wilson

Image Title Rec'd _____

Type Title Ordered ☐ Rebuildable ☐ Non-Rebuildable ☐ Junk







State Fire Marshal
Wallace State Office Building
Des Moines, Iowa 50319

IOWA INCIDENT REPORT

515 275-2699
Area Code

NFIR5 1

☐ BELT
☐ CHAIR

FIRE DEPARTMENT

FD-204	INCIDENT NO.	REP. NO.	MO.	DAY	YEAR	DAY OF WEEK	ALARM TIME	ARRIVAL TIME	TIME IN SERVICE	11.03.0
08008		00	02	07	02	THU	50051	0056		
TYPE OF SITUATION FOUND							TYPE OF ACTION TAKEN		MUTUAL AID	
CAR FIRE IN GARAGE 13							PUT OUT		1 ☐ NOTED 2 ☐ GIVEN	
FIXED PROPERTY LINE							LOCATION FACTOR			
SINGLE FAMILY DWELLING 4.1.1							MECH. FAILURE		57	
CITY ADDRESS							ZIP CODE		CENSUS TRACT	
[REDACTED ADDRESS]										
METHOD OF ALARM FROM PUBLIC							DISTRICT		NEIGH.	
E911							N/A		N/A	
NUMBER FIRE SERVICE PERSONNEL RESPONDED			NUMBER ENGINE PERSONNEL RESPONDED			NUMBER AERIAL APPARATUS RESPONDED			NUMBER OTHER VEHICLES RESPONDED	
1006			1002			000			000	
NUMBER OF INJURY						NUMBER OF FATALITIES				
FIRE SERVICE 1000 OTHER 000						FIRE SERVICE 1000 OTHER 000				
COMPLEX						BUILDING PROPERTY TYPE				
S. DWELLING 4.1						CAR 1.1				
AREA OF FIRE ORIGIN						EQUIPMENT INVOLVED IN IGNITION				
ENGINE COMPARTMENT 83						CAR 96				
SOURCE OF HEAT OF ORIGIN			TYPE OF MATERIAL INVOLVED			SOURCE OF MATERIAL INVOLVED				
HEAT FROM FUEL 1.1			GASOLINE 123			CAR FUEL 83				
METHOD OF EXTINGUISHMENT			LEVEL OF FIRE ORIGIN			ESTIMATED LOSS (DOLLARS ONLY)				
HOSE LINES 7			GRADE LEVEL 1							
NUMBER OF STORIES						CONSTRUCTION TYPE				
EXTENT OF FLAME DAMAGE						EXTENT OF SMOKE DAMAGE				
DETECTOR PERFORMANCE						SPRINKLER PERFORMANCE				
TYPE OF MATERIAL GENERATING MOST SMOKE						AVERAGE OF SMOKE TRAVEL				
IF BURNED SPREAD BEYOND ROOM OF ORIGIN						SOURCE OF MATERIAL GENERATING MOST SMOKE				
IF TOWNSHIP PROPERTY		YEAR	MAKE	MODEL		SERIAL NO.		PROPERTY NO.		
		98	BUICK	LESABRE		164HPS2K5WHA		37A APL		
IF EQUIPMENT INVOLVED IN IGNITION		YEAR	MAKE	MODEL		SERIAL NO.				

☐ CHECK IF COMMENTS ON REVERSE SIDE

[Return to Table of Contents](#)

DAVID L WILSON

11-11-2000 11:11:11 AM

1994

4/14/02

کے لئے

W	PRE DAMAGE	SLOPE	ASPECT	NEEDS/ANALYSIS TO CONTROL	SPREAD RATE
E	SIZE CLASS ACRES	TOTAL ACRES BURNED		ACRES GRASSLAND	ACRES FORESTLAND
Y	FEDERAL ACRES BURNED		STATE ACRES BURNED		PRIVATE ACRES BURNED
Z	SUPPRESSION COST		DAMAGE CLASS VALUE		VALUE CLASS

COMPTON
SALES
TRAINING

Existing conditions in this report are intended for use only as the National Institutes of Health "best practice" model. The report does not represent the views of the National Institutes of Health, and the accuracy of reported estimates cannot be taken for granted. Any representation as to the quality or accuracy of reported estimates cannot be taken for granted. The accuracy of reported estimates cannot be taken for granted. The accuracy of reported estimates cannot be taken for granted.

Mail to

State Fire Marshal
Wallace State Office Building
Des Moines, Iowa 50319Telephone Number Where
You Can Be Contacted515 275-2699
Area Code

IOWA INCIDENT REPORT

NFIRS 1

FILL IN THIS REPORT
IN YOUR OWN WORDS

FIRE DEPARTMENT

1 0 DELETE
2 0 CHANGE

FORM	INCIDENT NO.	EXP. NO.	MO.	DAY	YEAR	DAY OF WEEK	ALARM TIME	ARRIVAL TIME	TIME IN SERVICE
08PP8	01020702					THUR	50851	0856	1.03.0
TYPE OF SITUATION FOUND						TYPE OF ACTION TAKEN			
CAR FIRE IN GARAGE 13						PUT OUT			
FIXED PROPERTY USE						IDENTIFICATION FACTOR			
SINGLE FAMILY DWELLING 4.1.1						EXPOSURE FIRE 65			
CONTACT ADDRESS						ZIP CODE			
METHOD OF REPORT FROM PUBLIC						NUMBER OF PERSONS IN VEHICLE			
911						1			
NUMBER FIRE SERVICE PERSONNEL RESPONDED						NUMBER AERIAL APPARATUS RESPONDED			
0.06						0.02			
NUMBER OF INJURIES						NUMBER OF FATALITIES			
0.00						0.00			
FIRE SERVICE						OTHER			
0.00						0.00			
COMPLEX						INDUSTRY PROPERTY TYPE			
DWELLING 4.1						N/A			
AREA OF FIRE ORIGIN						EQUIPMENT INVOLVED IN INCIDENT			
GARAGE 4.7						CAR 96			
FORM OF MEANS OF IGNITION						TYPE OF MATERIAL IGNITED			
FUEL FEED 8.3						SAWN WOOD 63			
METHOD OF EXTINGUISHMENT						LEVEL OF FIRE ORIGIN			
HOSE LINES 7						GRADE LEVEL 1			
NUMBER OF STORIES						CONSTRUCTION TYPE			
2 STORIES						UNPROTECTED WOOD 8			
EXTENT OF FLAME DAMAGE						EXTENT OF SMOKE DAMAGE			
ROOM OF ORIGIN 3						CONFINED TO ATTACHED HOUSE 6			
DETECTOR PERFORMANCE						SPRINKLER PERFORMANCE			
NOT REPORTED 0						NOT REPORTED 0			
IF SMOKE SPREAD BEYOND ROOM OF ORIGIN						TYPE OF MATERIAL OVERHANGING ROOF EDGE			
						GASOLINE 123			
						AVENUE OF SMOKE TRAVEL			
						WALL OPENINGS 5			
IF SMOKE SPREAD BEYOND ROOM OF ORIGIN						POINT OF MATERIAL OVERHANGING ROOF EDGE			
						FUEL - 86			
IF VEHICLE INVOLVED						YEAR			
						MAKE			
						MODEL			
						SERIAL NO.			
						LICENSE NO.			

CHECK IF COMMENTS ON REVERSE SIDE

OFFICER IN CHARGE (NAME, POSITION, ASSIGNMENT)

DANIEL L. WILSON

DATE

4/14/02

INCIDENT REPORT OF DIFFERENT FROM ABOVE

DATE

FIRE DANGER	BLAZE	ALBERT	RESISTANCE TO CONTROL	SPREAD RATE
SIZE CLASS ACRES	TOTAL ACRES BURNED	AGRICULTURE	AGRICULTURE	AGRICULTURE
FEDERAL ACRES BURNED	STATE ACRES BURNED	PRIVATE ACRES BURNED		
SUPPRESSION COST	DAMAGE CLASS VALUE	VALUE IN LOSS		

Entered on this report are intended for the use of the State Fire Marshal. Extraneous data including names, addresses, phone numbers, and "other" information, should be omitted. Any information as to the validity of reported details within the State Fire Marshal's office, is neither intended nor implied.

COMPLETE FOR ALL

COMPLETE FOR ALL

COMPLETE FOR ALL

COMPLETE ON REVERSE SIDE

DEPART SALVAGE AUTO AL
PROCESSOR POLICE
600 EAST SECOND STREET, 3RD FLOOR
SAN JOSE, CALIFORNIA 95108

A 210513

1384075

1384075

END INSURANCE COMPANIES

REF LIT# 001301002
CLAIM# AA2183454

1384075 1255.00

W. J. Wilson

D. M. CLAIMS

APR 22 2002

M. WILSON

D.M. ACCTG.

APR 16 2002

H. PETERS

COPART SALVAGE AUTO AUCTION
3306 VANDALIA ROAD
DES MOINES, IA 50317
PHONE (515) 262-1900
M ID# 942867490

Date 4/10/02
Visit us at www.copart.com

FINAL SETTLEMENT STATEMENT

Copart Lot# 1301082 60 DES MOINES
Loss Date 2/07/02
Called In 2/13/02
P/U Cleared 2/13/02
Pickup Date 2/14/02
Original Title 3/27/02
Trans Title 3/27/02
Salvage Cert 3/27/02
Loss Type BURN
Description 98 BUIC LESABRE CU WHITE
Vehicle ID# 1G4HP52K5WH541903
License#/ST
Mileage UNREADABLE
Pickup From AHRENS SERVICE
105 E WALNUT
OGDEN, IA 50212
(515) 275-2961

HML2 PIP100A
JUANITA BISHOP
HMC INSURANCE COMPANIES
P.O. BOX 884
DES MOINES, IA 50304

Claim# AA2153454
Policy#
Loss Code
Reference#
Insured JOHN BURT
Owner JOHN BURT

ADVANCE CHARGES PAID BY COPART

TOW SERVICE	50.00
STORAGE	35.00

TOTAL ADVANCE CHARGES	85.00

COPART SERVICE CHARGES

PIP PROGRAM CHARGE.	185.00

TOTAL COPART SERVICE CHARGES.	185.00

TOTAL DUE COPART	270.00
PROCEEDS FROM SALE	925.00CR *Bid Raised By Internet*

NET PROCEEDS	655.00CR

SALE INFORMATION

Lot# 1301082
Sale Date 4/05/02
Sale Amount 925.00
ACV 11225.00

Sold To 20013 WILLIE'S AUTO SALES
212 S MAIN
CANTON, SD 57013
(605) 987-5053

Return 8.2%

Item# 260

Proceeds Check# 1384075

Cert# 77-B278775

Check Date 4/10/02
Check Amount 655.00CR

Payment From Buyer 4/05/02

AHREN'S SERVICE

101 E. Walnut St.
 OGDEN, IOWA 50212
 (515) 275-2981

DATE <u>2-7-02</u>		TIME <u>9:30</u>		TECHNICIAN <u>James</u>	
LOCATION <u>[REDACTED]</u>					
VEHICLE MAKE <u>[REDACTED]</u>					
VEHICLE MODEL <u>50212</u>					
MILEAGE		SERVICE TIME		EXTRA PERSON	
FINISH		PIN		88 BUIC LESABRE CU WHITE	
START		BY		[REDACTED]	
TOTAL		TO		01301062 A Advance Charges	
YEAR	MAKE/MODEL/COLOR	DRIVER			
<u>98</u>	<u>Lesabre - White</u>				
STREET	LD. NO.	VEHICLE ID. NO.			
<u>2A</u>					
☒ SLINGHOIST TOW ☐ WHEEL LIFT ☐ FLAT BED/RAMP ☐ START ☐ LOCK OUT		☐ FLAT TIRE ☐ OUT OF GAS ☐ WRECK ☐ RECOVERY ☐ <u>Fire</u>		SPECIAL EQUIPMENT ☐ SINGLE LINE WINCHING ☐ DUAL LINE WINCHING ☐ SNATCH BLOCKS ☐ SCOTCH BLOCKS ☐ DOLLY	
VEHICLE TOWED TO <u>Ahren Service</u>					
REMARKS		RELEASE CHARGE TOWING CHARGE <u>30.00</u> LABOR CHARGE <u>20.00</u> TOTAL CHARGE <u>50.00</u> TOTAL <u>55.00</u>			
<u>Call for garage for Fire Dept.</u> <u>James</u>		<u>James</u>			
OPERATOR'S SIGNATURE		AUTHORITY SIGNATURE			

1573

Road Service

PRINTED

DESIGNATION
SALVAGE

TITLE NO.

CERTIFICATE OF TITLE TO A VEHICLE

7-5278775

POLK COUNTY

VALIDITY

ISSUE DATE 03-14-02

PLATE NO. VR

HP

**

VIN

1G4HP52K5WH541903

TYPE

A

YR.

1998

MAKE

BUIC

SERIES

LCS

MODEL

4HP69

STYLE 4D

CYL.

06

COLOR

WHI

FUEL

G

SQ. FT.

WT.

03400

RM.

LP.

022500

GVWR

CODE +

SR. 02-02

TITLE PEN.

ODOMETER

59000

NOT ACTUAL

CUMULATIVE DAMAGE

\$0.00

OWNER(S)

EMC INS CO

700 WALNUT STE 900

DES MOINES

IA 50309

FEE DUE PR

YR

FEE

.00

OTHER FEES OR PEN.

.00

TOTAL

.00

NEXT FEE

239.00

NEXT YR. 02

USE TAX UT08

PREV. OWNER

ADDRESS

CITY ST.

OGDEN

IA 50212

PREV. REG.

08-V011431

YR. 02

1ST SECURITY INTEREST

DATE

HELD BY

ADDRESS

CO. TREAS.

CANCELLATION OF 1ST SECURITY INTEREST

DATE

HOLDER

BY

2ND SECURITY INTEREST

DATE

HELD BY

ADDRESS

CO. TREAS.

CANCELLATION OF 2ND SECURITY INTEREST

DATE

HOLDER

BY

3RD SECURITY INTEREST

DATE

HELD BY

ADDRESS

CO. TREAS.

CANCELLATION OF 3RD SECURITY INTEREST

DATE

HOLDER

BY

WITNESS MY HAND AND OFFICIAL SEAL

22

02821

MARY MATONEY

County Treasurer

DOCUMENT FEE

1.60

DE RUID LEGARE CO WHITE

DEPUTY

DISCLOSURE OF THIS DOCUMENT

A1290200

VOID IF ALTERED

TITLE VOID IF APPLICATION IS REMOVED

Form 411160 (100% B-01)

(Use Form 411170 for leased vehicles)

Print or Type

☐ Salvage (for a motor vehicle and GVWR is less than 30,000 lbs.)

Plate Number

Birth Month

Vehicle Color

Ownership Status

NAME OF BUYER (Full Legal Name, Middle and Last Name)

BUYER'S Number (Customer Reference Number)

▷ Federal and state law requires that you state the real price and / or compensation

condition with the transfer of ownership. Failure to com

viding a false statement may result in

ASSIGNMENT OF TITLE

I, the undersigned hereby certify that the motor vehicle described in this title has been lawfully acquired by the following person and acquired

I further certify that the odometer reading is 59000 and that to the best of my knowledge the odometer mileage is

☐ actual mileage ☒ not actual mileage - WARNING ODOMETER DISCREPANCY ☐ exceeds mechanical limits of odometer

DATE OF SALE 4/5/02

RECORD-ONE

1. The motor vehicle sustained damage of \$5,000 or more in at least one incident while I owned the described motor vehicle. If yes, list the total retail dollar amount of damage from all incidents of \$5,000 or more while you owned the motor vehicle.
2. This motor vehicle was previously listed as "salvage", "rebuild" or "flood" in this state or any other state.

☐ Yes ☒ No If yes, a separate damage disclosure statement is required to be completed and given to buyer.

Signature(s) of Seller(s)

Printed Name of Seller

I am aware of the above odometer certification made by the seller

Signature(s) of Buyer(s)

ENC Inc. Co.

ENC Inc. Co.

Printed Name(s)

Jeff A Williams

FIRST RE-ASSIGNMENT BY LICENSED DEALER

The undersigned hereby certifies that the motor vehicle described in this title has been lawfully transferred to the following printed name and address:

I further certify that the odometer reading is _____ and that to the best of my knowledge the odometer mileage is:

☐ actual mileage ☐ not actual mileage - WARNING ODOMETER DISCREPANCY ☐ exceeds mechanical limits of odometer

DATE OF SALE

☐ Yes ☒ No

1. The motor vehicle sustained damage of \$5,000 or more in at least one incident while I owned the described motor vehicle. If yes, list the total retail dollar amount of damage from all incidents of \$5,000 or more while you owned the motor vehicle.
2. This motor vehicle was previously listed as "salvage", "rebuild" or "flood" in this state or any other state.

☐ Yes ☒ No If yes, a separate damage disclosure statement is required to be completed and given to buyer.

Name of Dealer

Signature of Dealer Representative

Printed Name of Dealer Representative

I am aware of the above odometer certification made by the seller

Signature(s) of Buyer(s)

08 BLUE LESABRE CU WHITE

01801082 8 848 00000000

SECOND RE-ASSIGNMENT BY LICENSED DEALER

The undersigned hereby certifies that the motor vehicle described in this title has been lawfully transferred to the following printed name and address:

I further certify that the odometer reading is _____ and that to the best of my knowledge the odometer mileage is:

☐ actual mileage ☐ not actual mileage - WARNING ODOMETER DISCREPANCY ☐ exceeds mechanical limits of odometer

DATE OF SALE

☐ Yes ☒ No

1. The motor vehicle sustained damage of \$5,000 or more in at least one incident while I owned the described motor vehicle. If yes, list the total retail dollar amount of damage from all incidents of \$5,000 or more while you owned the motor vehicle.
2. This motor vehicle was previously listed as "salvage", "rebuild" or "flood" in this state or any other state.

☐ Yes ☒ No If yes, a separate damage disclosure statement is required to be completed and given to buyer.

Name of Dealer

Signature of Dealer Representative

Printed Name of Dealer Representative

I am aware of the above odometer certification made by the seller

Signature(s) of Buyer(s)

Dealer No.

Any Alteration or Erasure Void This Title

1998 LESABRE CUSTOM SEDAN
16U BRIGHT WHITE /V6G
17B MEDIUM GRAY CLOTH 55/45 SPLIT
ORDER NO. 35888F/F5 STOCK NO.
VIN 1G4 HP52 K5 WH541903

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION
902 E. HAMILTON AVE.
FLINT MI 48550-0001
VEHICLE INVOICE 40D07129063
*****07*****11*34981S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	FLEET
4HP69 LESABRE CUSTOM SEDAN	22465.00	19656.88	INVOICE 05/27/98
AG1 SEAT- 6-WAY POWER (DRIVER SIDE)	305.00	250.10	SHIPPED 05/27/98
DG7 MIRRORS-OUTSIDE, ELECTRIC	78.00	63.96	EXP I/T 06/01/98
FE9 FEDERAL EMISSIONS	N/C	N/C	INT COM 06/08/98
KCV FLT-ALAMO RENT-A-CAR	0.00	0.00	PRC EFF 01/20/98
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	KEYS 01J9 02M3
PE3 WHEELS - ALUMINUM, 15" (4)	325.00	266.50	WFP-S QTR OPT-1
QG2 TIRES- P205/70R15 WHITEWALL	76.00	62.32	FAN: 639
R8E PROCESS CODE- DAILY RENT A CAR	N/C	N/C	BANK: NATIONSBANK
UN6 RADIO- POWER-LOAD CASSETTE &ETR	195.00	159.90	CHG-TO 34-981
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	SHIP-TO 43-051
VN9 DAILY RENT-A-CAR - REPURCHASE	0.00	0.00	ALAMO RENT A CAR
V2G FUEL FILL CREDIT	0.00	16.00-	FRANKLIN PARK IL
16U BRIGHT WHITE	N/C	N/C	
17B MEDIUM GRAY CLOTH 55/45 SPLIT	N/C	N/C	

SHIP WT: 3334
HP: 34.7
CUST PO NUMBER:
W4460
MEMO 1172.20

TOTAL MODEL & OPTIONS	23444.00	20443.66	ACT 231 21048.66
DEPRECIATION CHARGE	605.00	605.00	

TOTAL	24049.00	21048.66	PAY 310 21048.66
-------	----------	----------	------------------

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER
REBATES, ALLOWANCES, INCENTIVES, HOLDEACK, FINANCE CREDIT AND RETURN TO
DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

CIRCLE BUICK GMC, INC./ALAMO RENT-A-

GM Vehicle Inquiry System

Summary

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

Help

VEHICLE INFORMATION

CAMPAIGN ELIGIBILITY

APPLICABLE WARRANTIES

CLAIM HISTORY

CHECK HISTORY INFORMATION

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GM Vehicle Inquiry System

Claim History

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

CLAIM HISTORY

CHECK HISTORY

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GM Vehicle Inquiry System

Vehicle Build

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

Help

VEHICLE BUILD

OPTION CODES

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GM Vehicle Inquiry System

Vehicle Component

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

Help

Vehicle Component

Marianne Spalla
Claims Administrator
ESIS GM Central Claims

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3403
Facsimile 313.665.0911
Marianne.Spalla@Esis.com

January 10, 2003

Elverson, Vasey & Peterson, L.L.P.
Attorney at Law
100 Court Avenue
Suite 405
Des Moines, Iowa 50309

Your Client: State Farm a/s/o [REDACTED]
Our File Number: 451439
Our Client: General Motors Corporation
Date of Event: 10/24/02

Dear Ms. Abbott:

We are the third-party administrators on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of you're correspondence to General Motors concerning your client. Your correspondence alleges that your client sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

- Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals, as they may not be returned.
- A copy of the police and/or fire report.
- A statement from the operator of the vehicle, this should include events prior to and immediately following the incident.
- Advise if the vehicle owner and/or operator noted anything unusual about the vehicle prior to the incident. (Electrical / Mechanical):
- Provide copies of all maintenance (this is to include oil changes), warranty, and repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
- Advise if any accessories been added to the vehicle since the purchase? (Radio, Alarm, Telephone, Radar Detector, Equalizer, CD player) If applicable, provide copies of receipts and/or invoices for installation of said equipment.

1. The first part of the document is a list of names and addresses of the members of the committee.

2. The second part of the document is a list of names and addresses of the members of the committee.

3. The third part of the document is a list of names and addresses of the members of the committee.

4. The fourth part of the document is a list of names and addresses of the members of the committee.

5. The fifth part of the document is a list of names and addresses of the members of the committee.

6. The sixth part of the document is a list of names and addresses of the members of the committee.

7. The seventh part of the document is a list of names and addresses of the members of the committee.

8. The eighth part of the document is a list of names and addresses of the members of the committee.

[REDACTED]

[REDACTED]

[REDACTED]

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GM Vehicle Inquiry System

Delivery Information

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

IN-SERVICE INFORMATION

DELIVERY INFORMATION

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GM Vehicle Inquiry System

Dealer Information

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

INVOICE INFORMATION

SHIP-TO INFORMATION

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GM Vehicle Inquiry System

Warranty Block

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

WARRANTY BLOCK

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GIM Vehicle Inquiry System

Branded Title

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

BRANDED TITLE

The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

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VINCAMPI

DISPLAY VIN\RELATED CAMPAIGNS

KIPSA06I

10/14/2002 11:16

VIN: 1G4HP52K5WH541903

OPEN\CLOSED STATUS:

SEL CAMPAIGN STATUS

CODE NUMBER

98068

DEALER REPAIRED

EMISSION LABEL ERROR

REPAIR

DATE

2001/06/27 44319

REPAIR PREV.

DEALER NUMBER

CAMPAIGN

TYPE

EMISSION

INQUIRY COMPLETE

PW:

PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

Date: 10/14/ 2 Time: 11:14:34 AM

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3415
Facsimile 313.665.0911
Jenny.Paris@Esis.com

October 2, 2002

Attn: Martha Wilson
EMC Insurance Co.
P.O. Box 884
Des Moines, IA 50304-0884

Your Insured: [REDACTED]
Our File Number: 449215
Your Claim Number: AA2 153 454
Our Client: General Motors Corporation
Date of Event: 2/7/02

Dear Ms. Wilson:

We are the third-party administrator on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals as they may not be returned.
2. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
3. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.
4. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
5. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

6. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
7. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.
8. Provide copies of your proof of payment (cancelled checks). If this was a total loss, please submit a salvage estimate and your total loss work sheet.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Jenny Paris

EMC
Insurance Companies

August 23, 2002

*No Damage
No LP
No Pay
9/24/02*

Des Moines Branch
P.O. Box 804
Des Moines, IA 50304-0804
Phone 515.280.2804
Admin / Easo / HR / Risk Management /
Special Risk FAX 515.282.7890
Audit / Risk Improvmt / Underly FAX 515.280.2844
P & C Claims FAX 515.280.2883
Account Services / WC Claims FAX 515.237.2118
www.emcinsurance.com

LEGAL DEPT
GENERAL MOTORS
BUICK CUSTOMER ASSISTANCE CTR
PO BOX 436008
PONTIAC MI 48343-6008

RECEIVED

SEP 26 2002

ESIS-GM CLAIMS UNIT

RE: Our Claim Number: AA2 153 454
Our Insured: [REDACTED]
Accident Date: 2-7-02

Dear Legal Department:

We carry the Personal Automobile insurance for [REDACTED]. On February 7, 2002, they went to start their 1998 Buick LaSabre Custom and it started on fire causing a total loss to the vehicle. We had the vehicle inspected and the cause of the fire seems to be due to negligence on the manufacturer.

We are requesting reimbursement in the amount of \$11,643.50.

Please contact me at your earliest convenience. My office number is 515-233-0200. Let me know what documentation you need to review this case. I am enclosing the total loss evaluation and photos of the vehicle.

Sincerely,

Martha Wilson

Martha Wilson, CPCU, AIC
Senior Claims Adjuster

MW:cat2

515-280-2765

*12,298.00 ACU
- 975
11,313*

Employers Mutual Casualty Company
Employers Modern Life Company
EMCASCO Insurance Company
EMO Property & Casualty Company

EMC Reinsurance Company
EMC Risk Services, Inc.
EMC Underwriters, LLC
Debate Fire Insurance Company

Farm and City Insurance Company
Hamilton Mutual Insurance Company
Brooks EMCASCO Insurance Company
Union Insurance Company of Providence

**Count
EMC**

☐ Claimant ☒ Insured

Date of Loss: <u>2-7-02</u> Address: <u>[Redacted]</u>	Date of Loss: <u>2-7-02</u>
Cause of Loss: ☐ Collision ☐ Theft/Strip ☒ Fire ☐ Flood/Water ☐ Vandalism ☐ Other	

DESCRIPTION OF VEHICLE

Year	1998	Make	Buick	Model	LeSabre	Body Style	
VIN	1G4HP52K5W41903			Licenses No.	374 AFC IA	State	Mississippi
						Weight	59,000?

COMPARABLE VEHICLES

Source & Telephone No.	Quote By	Date	Make and Model	Available Yes/No	Price Quote
1. Benson Buick	800-758-2561	2-10-02	98 Buick LeSabre		7,250.00
2. Pat Demons	Chris 800-397-5160		98 Buick LeSabre Limited		14,000
3.			98 Buick LeSabre		13,999
Book Value:		Retail:	11,225.00	Book Used	NADA

Explain adjustments for mileage, equipment, prior damage (prior damage must include an itemized estimate).

SETTLEMENT BREAKDOWN

Gross Actual Cash Value	_____
Less Prior Damage	_____
Net Actual Cash Value	11,602.25
Sales Tax	1,916.25
Transfer Fees	_____
Less Deductible(s)	Comp: 0
Less Owner Retain Salvage	_____
Net Settlement Amount	12,298.50

SALVAGE DISPOSITION

Salvage Location	Chrens Ogden, IA	Stock Number	1301082	Buyers Name	CoPart
------------------	------------------	--------------	---------	-------------	--------

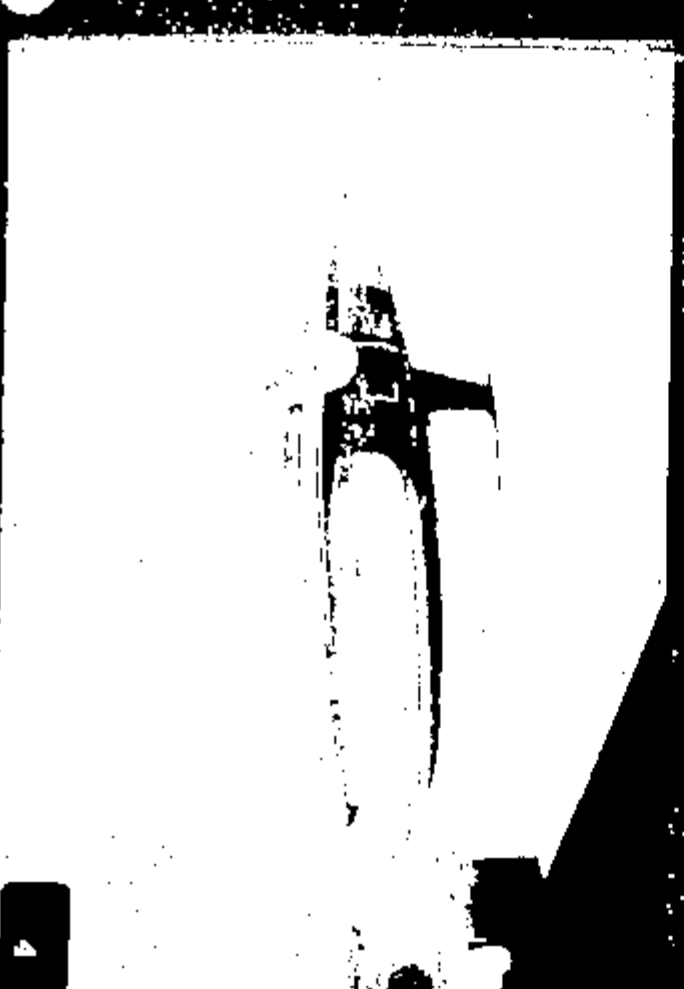
Salvage Bid:	Name	Phone	Amount	Date Sold	2-19-02
1.			\$ _____		
2.			\$ _____	High Bid	9,250.00
3.			\$ _____	Towing Charges	
Settled	2-19-02	Title Rec'd	2-19-02	Storage Charges	270.00
	Date		Date	Pool/Misc. Charges	
Salv. Title Ordered		State		Net. Recovery	655.00
	Date				

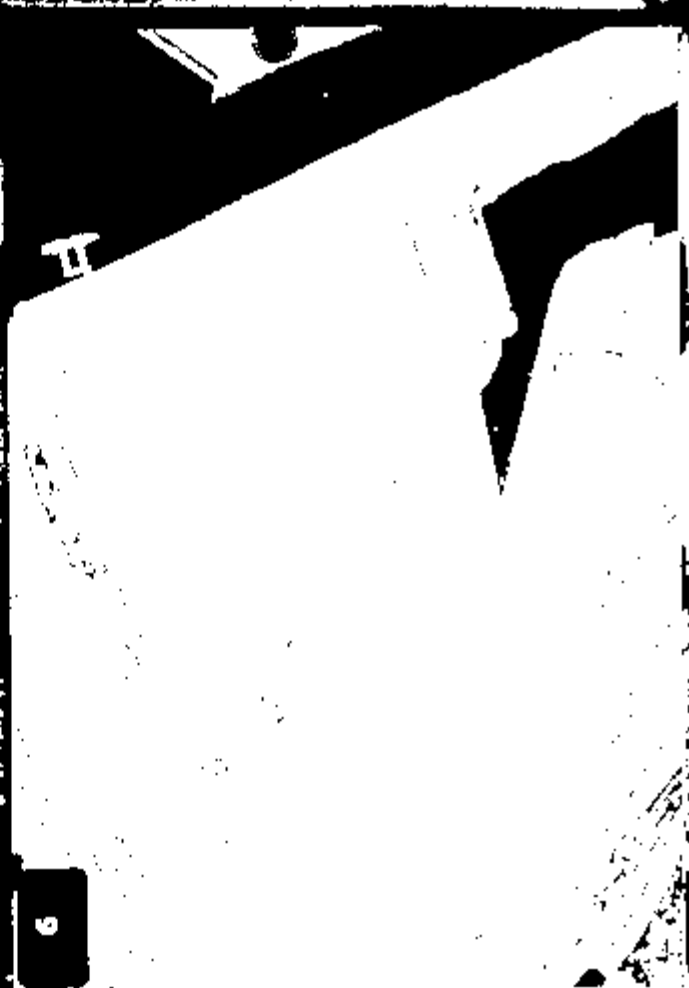
 Salvage Title Rec'd _____
Date _____

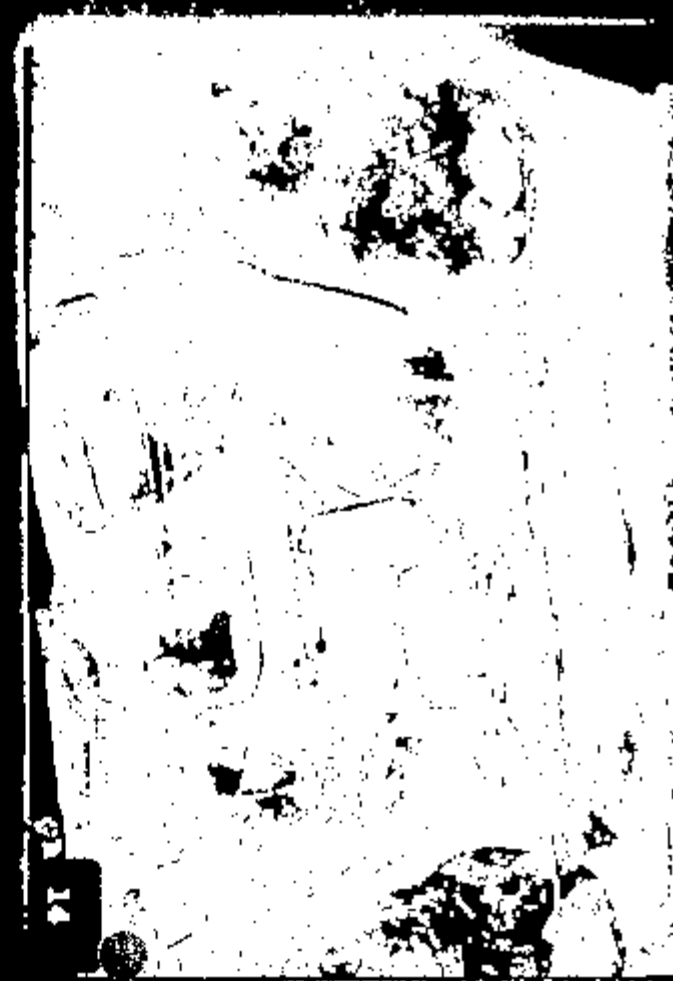
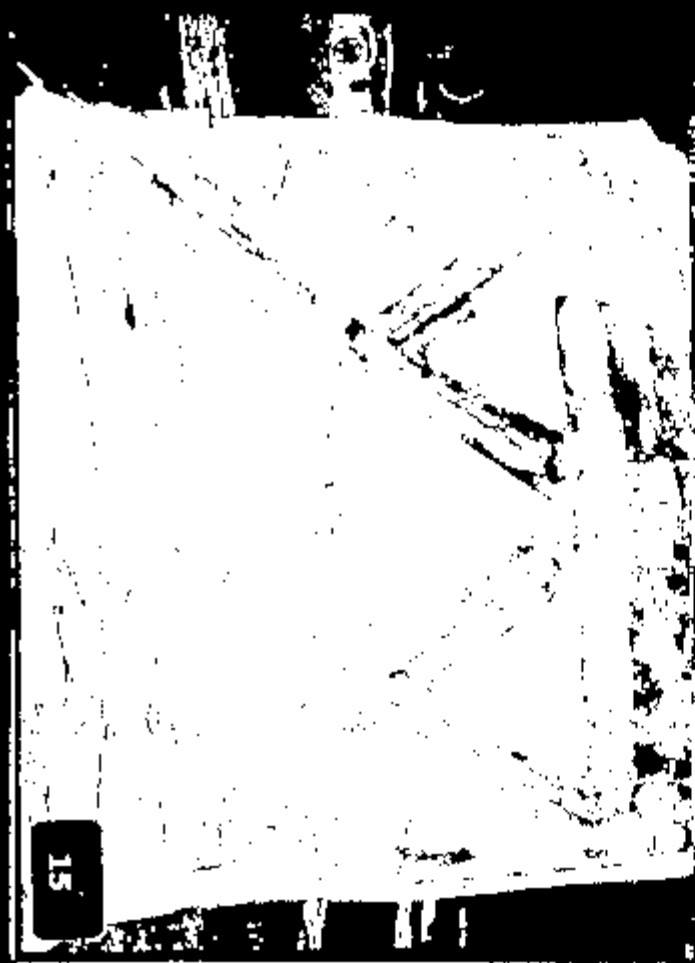
 Type Title Ordered ☐ Rebuildable ☐ Non-Rebuildable ☐ Junk

 Adjuster Martha Wilson

Date _____







**TALK IN TWO PARTS
IN YOUR OWN VOICING**

515 275-2697
Area Code

NFIRS 1

GDEU

PMW DEPARTMENT

1 ☐ DELETE
2 ☐ CHANGE

FD-203	INCIDENT NO.	REF. NO.	MO.	DAY	YEAR	DAY OF WEEK	ALARM TYPE	ARRIVAL TIME	TIME IN SERVICE	
08008		00	02	07	02	TUW	S0B51	0056		11030
TYPE OF SITUATION FOUND CAR FIRE IN GARAGE ,13							TYPE OF ACTION TAKEN PUT OUT		MUTUAL AID ☐ YES ☒ NO	
FIRE PROPERTY LINE SINGLE FAMILY DWELLING ,4.1.1							DURATION FACTOR MECH. FAILURE		57	
METHOD OF ALARM FROM PUBLIC E911							EXTINCTOR N/A		DEPT. N/A	
NEAREST FIRE SERVICE PERSONNEL RESPONDED 10.06			NEAREST ENGINE PERSONNEL RESPONDED 0.02			NEAREST AERIAL APPARATUS RESPONDED 0.00			NEAREST OTHER VEHICLE RESPONDED 0.01	
NUMBER OF MORTUES FIRE SERVICE 0.09 OTHER 0.00			NUMBER OF FATALITIES FIRE SERVICE 0.00 OTHER 0.00							
COMPLEX DWELLING ,4.1			MOBILE PROPERTY TYPE CAR			1.1				
AREA OF FIRE ORIGIN ENGINE COMPARTMENT ,B3			EQUIPMENT INVOLVED IN INCIDENT CAR			9.6				
SOURCE OF HEAT OF INCIDENT HEAT FROM FUEL ,1.1			TYPE OF MATERIAL BURNED GASOLINE ,23			FORM OF MATERIAL BURNED CAR FUEL			B3	
METHODS OF EXTINGUISHMENT HOSE LINES ,7			LEVEL OF FIRE ORIGIN GRADE LEVEL			ESTIMATED LOSS (\$ DOLLARS ONLY) 11				
NUMBER OF STORIES			CONSTRUCTION TYPE							
EXTENT OF FLAME DAMAGE			EXTENT OF SMOKE DAMAGE							
EXTINCTOR PERFORMANCE			SPRINKLER PERFORMANCE							
IF BAKERS SPREAD BEYOND ROOM OF ORIGIN			TYPE OF MATERIAL GENERATING MOST SMOKE			AVENUE OF SMOKE TRAVEL				
FORM OF MATERIAL GENERATING MOST SMOKE										
IF MOBILE PROPERTY		YEAR 98	MAKE BUICK		MODEL LESABRE		SERIAL NO. 164HP52K6LW5A1		INVENTORY NO. 374 ARC	
IF EQUIPMENT INVOLVED IN INCIDENT		YEAR	MAKE		MODEL		SERIAL NO.			

☐ [CHECK IT OUT: COMMENT ON REVENUE INFO](#)

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DAVID L WILSON

TABLE 1. *Continued*

—

4/14/02

Figure 1. The effect of the concentration of the solution on the adsorption of the dye.

PER ACRE	SLOPE	ASPECT	WIND EXPOSURE TO CONTROL	SPREAD RATE
PER CLASS ACRE	TOTAL ACRES BURNED		ACRES W/ABANDON	ACRES POWERLAND
FEDERAL ACRES BURNED		STATE ACRES BURNED		PRIVATE ACRES BURNED
SUPPRESSION COST		DAMAGE CLASS VALUE		VALUE CLASS

THE NEW YORK PUBLIC LIBRARY

[illegible]

Mail to

State Fire Marshal
Wallace State Office Building
Des Moines, Iowa 50319Telephone Number Where
You Can Be Contacted515 275-2699
Area Code

IOWA INCIDENT REPORT

NFIRS 1

ALL IN THIS REPORT
IN YOUR OWN WORDS

FIRE DEPARTMENT

1 ☐ DELETE
2 ☐ CHANGE

FOID	INCIDENT NO.	EXP. NO.	MO.	DAY	YEAR	DAY OF WEEK	ALARM TIME	ARRIVAL TIME	TIME IN SERVICE	
08008	01020702					THUR	6085	0856	11030	
TYPE OF SITUATION FOUND						TYPE OF ACTION TAKEN				
CAR FIRE IN GARAGE 13						PUT OUT				
FIXED PROPERTY USE						RISK FACTOR				
SINGLE FAMILY DWELLING 4.1						EXPOSURE FIRE 6.5				
[REDACTED]										
E911						1		N/A		
NUMBER FIRE SERVICE PERSONNEL RESPONDED			HUMAN RESOURCES RESPONDED			NUMBER AERIAL APPARATUS RESPONDED			NUMBER OTHER VEHICLES RESPONDED	
0.06			0.02			0.00			0.01	
NUMBER OF BURNED			NUMBER OF FATALITIES			NUMBER OF INJURIES			NUMBER OF OTHER VEHICLES	
0.000			0.000			0.000			0.000	
COMPLEX			PROPERTY TYPE			RISK FACTOR			OTHER	
DWELLING 4.1			N/A			0.08			0.000	
AREA OF FIRE ORIGIN			ROOFSIDE INVOLVED IN IGNITION			RISK FACTOR			OTHER	
GARAGE 4.7			CAR			19.6			0.000	
POINT OF HEAT OF ORIGIN			TYPE OF MATERIAL INVOLVED			FORM OF MATERIAL INVOLVED			ESTIMATED LOSS (DOLLARS ONLY)	
FUEL FEED 18.1			SAWN WOOD 63			STRUCTURAL COMP. 1.7			1.7	
METHOD OF EXTINGUISHMENT			LEVEL OF FIRE ORIGIN			ESTIMATED LOSS (DOLLARS ONLY)			ESTIMATED LOSS (DOLLARS ONLY)	
HOSE LINES 17			GRADE LEVEL 1			1			1	
NUMBER OF STORIES			CONSTRUCTION TYPE			ENTIRETY OF DAMAGE			ENTIRETY OF DAMAGE	
2 STORIES 2			UNPROTECTED WOOD 8			16			16	
EXTENT OF FLAME DAMAGE			ENTIRETY OF DAMAGE			ENTIRETY OF DAMAGE			ENTIRETY OF DAMAGE	
ROOM OF ORIGIN 13			CONFINED TO ATTACHED HOUSE 16			16			16	
DETECTOR PERFORMANCE			APPEARANCE PERFORMANCE			APPEARANCE PERFORMANCE			APPEARANCE PERFORMANCE	
NOT REPORTED 10			NOT REPORTED 10			10			10	
IF BURNED BEYOND ROOM OF ORIGIN			TYPE OF MATERIAL INVOLVED IN MOST DAMAGE			APPEARANCE OF DAMAGE TRAVEL			APPEARANCE OF DAMAGE TRAVEL	
GASOLINE 12.3			WALL OPENINGS 5			5			5	
FORM OF MATERIAL INVOLVED IN MOST DAMAGE			APPEARANCE OF DAMAGE TRAVEL			APPEARANCE OF DAMAGE TRAVEL			APPEARANCE OF DAMAGE TRAVEL	
FUEL - 86			86			86			86	
IF BURNED PROPERTY			YEAR			MAKE			MODEL	
YEAR			MAKE			MODEL			SERIAL NO.	
YEAR			MAKE			MODEL			SERIAL NO.	
YEAR			MAKE			MODEL			SERIAL NO.	

CHECK IF COMMENTS ON REVERSE SIDE

OFFICER IN CHARGE (NAME, POSITION, AMBIDEXITY)

DANIEL L. WILSON

DATE

4/14/02

WITNESS MAKING REPORT IF DIFFERENT FROM ABOVE

DATE

FIRE DAMAGE	SLOPE	ASPECT	RESISTANCE TO CONTROL	SPREAD RATE
FIRE CLAIM ACRES	TOTAL ACRES BURNED	ACRES GRASSLAND	ACRES FORESTLAND	
FEDERAL ACRES BURNED	STATE ACRES BURNED	PRIVATE ACRES BURNED		
SUPPRESSION COST	DAMAGE CLAIM VALUE	VALUE CLAIM		

Entered electronically in this report are furnished by the state and of the State Fire Marshal, Des Moines, Iowa, and are not to be used for any purpose other than for the purpose of the report. The State Fire Marshal, Des Moines, Iowa, and are not to be used for any purpose other than for the purpose of the report. The State Fire Marshal, Des Moines, Iowa, and are not to be used for any purpose other than for the purpose of the report.

COPART SALVAGE AUTO AD
INDUSON 781122
100 EAST SECOND STREET, 2ND FLOOR
SAN JOSE, CALIFORNIA 95113

A 210813

1384075

1384075

ERG INSURANCE COMPANIES

5124 119
10/25/02 \$12,255.00

REF LOTH 001301082
CLAIM# AA2153454



D.M. CLAIMS
APR 22 2002
M. WILSON

D.M. ACCTG
APR 16 2002
H. PETERS

COPART SALVAGE AUTO AUCTION
3300 VANDALIA ROAD
DES MOINES, IA 50317
PHONE (515) 262-1900
TOLL ID# 942867490

Date 4/10/02

Visit us at www.copart.com

FINAL SETTLEMENT STATEMENT

Copart Lot# 1301082 60 DES MOINES
Loss Date 2/07/02
Called In 2/13/02
P/U Cleared 2/13/02
Pickup Date 2/14/02
Original Title 3/27/02
Trans Title 3/27/02
Salvage Cert 3/27/02

EO12 PIP100A
JUANITA BISHOP
EMC INSURANCE COMPANIES
P.O. BOX 884
DES MOINES, IA 50304

Loss Type BURN
Description 98 BUIC LESABRE CO WHITE
Vehicle ID# 1G4HP52K5WH541903
License#/ST
Mileage UNREADABLE
Pickup From AHRMS SERVICE
105 E WALNUT
OGDEN, IA 50212
(515) 275-2961

Claim# AA2153454
Policy#
Loss Code
Reference#
Insured JOHN BURT
Owner JOHN BURT

ADVANCE CHARGES PAID BY COPART

TOW SERVICE	50.00
STORAGE	35.00

TOTAL ADVANCE CHARGES	85.00

COPART SERVICE CHARGES

PIP PROGRAM CHARGE	185.00

TOTAL COPART SERVICE CHARGES	185.00

TOTAL DUE COPART	270.00
PROCEEDS FROM SALE	925.00CR *Bid Raised By Internet*

NET PROCEEDS	\$ 655.00CR

SALE INFORMATION

Lot# 1301082
Sale Date 4/05/02
Sale Amount 925.00
ACV 11225.00

Sold To 20013 WILLIE'S AUTO SALES
212 S MAIN
CANTON, SD 57013
(605) 987-5053

Return 8.2%

Item# 260

Proceeds Check# 1384075

Cert# 77-8278775

Payment From Buyer 4/05/02

Check Date 4/10/02
Check Amount 655.00CR

AHREN'S SERVICE

101 E. Walnut St.
OSDEN, IOWA 50212
(515) 275-2961

DATE 2-7-03		TIME 9:30		RECEIVED BY Owner	
LOCATION OF VEHICLE [REDACTED]					
VIN [REDACTED]					
ADDITIONAL INFO SP214					
RELEASE		SERVICE TYPE		EXTRA PERSON	
FINISH		FROM 88 BUIC LESABRE CU WHITE			
START		BY [REDACTED]			
TOTAL		TO 01301082 A Advance Charges			
YEAR 2A	MAKE/MODEL/COLOR Buick Lesabre white	OWNER [REDACTED]			
LIC. NO.	REG. TO. NO.				
☒ SLINGHOIST TOW ☐ WHEEL LIFT ☐ FLAT BED/RAMP ☐ START ☐ LOCK OUT		☐ FLAT TIRE ☐ OUT OF GAS ☐ WRECK ☐ RECOVERY ☐ Fire		SPECIAL EQUIPMENT ☐ SINGLE LINE WINCHING ☐ DUAL LINE WINCHING ☐ SNATCH BLOCKS ☐ SCOTCH BLOCKS ☐ DOLLY	
VEHICLE TOWED TO Home					
REMARKS Call from garage for fire dept. [Signature]				RELEASE CHARGE 20.00 TOWING CHARGE 30.00 LABOR CHARGE 20.00 5.00 per hr 35.00 TOTAL 85.00	
OPERATOR'S SIGNATURE [Signature]					
AUTHORIZED SIGNATURE					
1573				Road Service	

1301082

TITLE NO. 77-9278775 CO. FOLE COUNTY VALIDITY 1G4HP52K5WH541903 ISSUE DATE 03-14-02 PLATE NO. YR. NP **
 A YR. 1998 MAKE BUIC SEREN LCS MODEL 4HP69 STYLE 4D
 CYL. 06 COLOR WHI FUEL G SOFT WT. 03400 RM.
 LP. 022500 GVWR CODE + BR. 02-02 TITLE PEN.
 ODOMETER 59000 NOT ACTUAL CUMULATIVE DAMAGE \$0.00

OWNER(S)

EMC INS CO

700 WALNUT STE 900

DES MOINES IA 50309

FEE DUE PR

YR

FEE .00 OTHER FEES OR PEN. .00 TOTAL .00
 NEXT FEE 239.00 NEXT YR. 02 USE TAX 0T08
 PREV. OWNER
 ADDRESS
 CITY ST. OGDEN IA 50212 PREV. REG. [REDACTED]

1ST SECURITY INTEREST

DATE

HELD BY

ADDRESS

CO. TREAS.

CANCELLATION OF 1ST SECURITY INTEREST

DATE

HOLDER

2ND SECURITY INTEREST

DATE

HELD BY

ADDRESS

CO. TREAS.

CANCELLATION OF 2ND SECURITY INTEREST

DATE

HOLDER

BY

3RD SECURITY INTEREST

DATE

HELD BY

ADDRESS

CO. TREAS.

CANCELLATION OF 3RD SECURITY INTEREST

DATE

HOLDER

BY

WITNESS MY HAND AND OFFICIAL SEAL

22 02821

MARY MALONEY

County Treasurer

DOCUMENT FEE \$ 7.00

OR BIRD LEARNER OIL WHITE

0T081002 2 THIS DOCUMENT

DEPUTY

A1290200

VOID IF ALTERED

TITLE VOID IF APPLICATION IS REMOVED

Lot # 1301082

Form 411180 (1000) 8-01

(See Form 411179 for latest edition)

[REDACTED] (Print or Type)

☐ Salvage (to a motor vehicle and GVWR is less than 30,000 lbs.)

Date of Birth (for Legal Mail, Notice and Last Mailing)

Birth Month

M.V.E. Number (Official License Number)

Ownership Status

WILLIAMS NC10
59000

☐ actual mileage ☒ not actual mileage - WARNING ODOMETER DISCREPANCY ☐ exceeds mechanical limits of odometer

DATE OF SALE 4/5/02

1. The motor vehicle sustained damage of \$5,000 or more in at least one incident while I owned the described motor vehicle.
If yes, list the total retail dollar amount of damage from all incidents of \$5,000 or more while you owned the motor vehicle. \$ _____

2. This motor vehicle was previously titled as "salvage", "rebuild" or "flood" in this state or any other state.
☐ Yes ☒ No If yes, a separate damage disclosure statement is required to be completed and given to buyer.

Signature(s) of Seller(s) ENC Inc. Co.
Printed Name(s) of Seller ENC Inc. Co.

I am aware of the above odometer certification made by the seller.

Signature(s) of Buyer(s) Jeff A Williams Printed Name(s) Jeff A Williams

FIRST RE-ASSIGNMENT BY LICENSED DEALER

The undersigned hereby certifies that the motor vehicle described in this title has been transferred to the following printed name and address:

I further certify that the odometer reading is _____ and that to the best of my knowledge the odometer mileage is _____

☐ actual mileage ☒ not actual mileage - WARNING ODOMETER DISCREPANCY ☐ exceeds mechanical limits of odometer

DATE OF SALE _____

1. The motor vehicle sustained damage of \$5,000 or more in at least one incident while I owned the described motor vehicle.
If yes, list the total retail dollar amount of damage from all incidents of \$5,000 or more while you owned the motor vehicle. \$ _____

2. This motor vehicle was previously titled as "salvage", "rebuild" or "flood" in this state or any other state.
☐ Yes ☒ No If yes, a separate damage disclosure statement is required to be completed and given to buyer.

Name of Dealer _____
Signature of Dealer Representative _____
Printed Name of Dealer Representative _____

"I am aware of the above odometer certification made by the seller"

Signature(s) of Buyer(s) _____

SECOND RE-ASSIGNMENT BY LICENSED DEALER

The undersigned hereby certifies that the motor vehicle described in this title has been transferred to the following printed name and address:

I further certify that the odometer reading is _____ and that to the best of my knowledge the odometer mileage is _____

☐ actual mileage ☒ not actual mileage - WARNING ODOMETER DISCREPANCY ☐ exceeds mechanical limits of odometer

DATE OF SALE _____

1. The motor vehicle sustained damage of \$5,000 or more in at least one incident while I owned the described motor vehicle.
If yes, list the total retail dollar amount of damage from all incidents of \$5,000 or more while you owned the motor vehicle. \$ _____

2. This motor vehicle was previously titled as "salvage", "rebuild" or "flood" in this state or any other state.
☐ Yes ☒ No If yes, a separate damage disclosure statement is required to be completed and given to buyer.

Name of Dealer _____
Signature of Dealer Representative _____
Printed Name of Dealer Representative _____

"I am aware of the above odometer certification made by the seller"

Signature(s) of Buyer(s) _____

DEALER RE-ASSIGNMENT ON THIS CERTIFICATE

Any Alteration or Erasure Voids This Title

GM Vehicle Inquiry System

Summary

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CAMPAIGN ELIGIBILITY

APPLICABLE WARRANTIES

CLAIM HISTORY

CHECK HISTORY INFORMATION

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CLAIM HISTORY

CHECK HISTORY

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VEHICLE BUILD

OPTION CODES

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Vehicle Component

1. The first part of the document is a list of names and addresses of the members of the committee. The names are listed in alphabetical order, and the addresses are given in full. The list is as follows:

2. The second part of the document is a list of the names and addresses of the members of the committee who have been elected to the office of the chairman. The names are listed in alphabetical order, and the addresses are given in full. The list is as follows:

3. The third part of the document is a list of the names and addresses of the members of the committee who have been elected to the office of the secretary. The names are listed in alphabetical order, and the addresses are given in full. The list is as follows:

4. The fourth part of the document is a list of the names and addresses of the members of the committee who have been elected to the office of the treasurer. The names are listed in alphabetical order, and the addresses are given in full. The list is as follows:

5. The fifth part of the document is a list of the names and addresses of the members of the committee who have been elected to the office of the clerk. The names are listed in alphabetical order, and the addresses are given in full. The list is as follows:

6. The sixth part of the document is a list of the names and addresses of the members of the committee who have been elected to the office of the auditor. The names are listed in alphabetical order, and the addresses are given in full. The list is as follows:

7. The seventh part of the document is a list of the names and addresses of the members of the committee who have been elected to the office of the assessor. The names are listed in alphabetical order, and the addresses are given in full. The list is as follows:

8. The eighth part of the document is a list of the names and addresses of the members of the committee who have been elected to the office of the collector. The names are listed in alphabetical order, and the addresses are given in full. The list is as follows:

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BRANDED TITLE

The VIN information contained herein and information derived therefrom is the proprietary property of The Palk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

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1998 LESABRE CUSTOM SEDAN
16U BRIGHT WHITE /V6G
17B MEDIUM GRAY CLOTH 55/45 SPLIT
ORDER NO. 35888F/F5 STOCK NO.
VIN 1G4 HP52 K5 WH541903

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION
902 E. HAMILTON AVE.
FLINT MI 48550-0001
VEHICLE INVOICE 40D07129063
*****07*****11*349818

MODEL & FACTORY OPTIONS	MSRP	INV AMT	FLEET
4HP69 LESABRE CUSTOM SEDAN	22465.00	19656.88	INVOICE 05/27/98
AG1 SEAT- 6-WAY POWER (DRIVER SIDE)	305.00	250.10	SHIPPED 05/27/98
DG7 MIRRORS-OUTSIDE, ELECTRIC	78.00	63.96	EXP I/T 06/01/98
FE9 FEDERAL EMISSIONS	N/C	N/C	INT COM 06/08/98
KCV FLT-ALAMO RENT-A-CAR	0.00	0.00	PRC EFF 01/20/98
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	KEYS 01J9 02M3
PH3 WHEELS - ALUMINUM, 15" (4)	325.00	266.50	WFF-S QTR OPT-1
QGZ TIRES- P205/70R15 WHITENALL	76.00	62.32	FAN: 639
R8E PROCESS CODE- DAILY RENT A CAR	N/C	N/C	BANK: NATIONSBANK
UN6 RADIO- POWER-LOAD CASSETTE &ETR	195.00	159.90	CHG-TO 34-981
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	SHIP-TO 43-051
VN9 DAILY RENT-A-CAR - REPURCHASE	0.00	0.00	ALAMO RENT A CAR
V2G FUEL FILL CREDIT	0.00	16.00-	FRANKLIN PARK IL
16U BRIGHT WHITE	N/C	N/C	
17B MEDIUM GRAY CLOTH 55/45 SPLIT	N/C	N/C	
			SHIP WT: 3334
			HP: 34.7
			CUST PO NUMBER:
			W4460
			MEMO 1172.20

TOTAL MODEL & OPTIONS	23444.00	20443.66	ACT 231 21048.66
DEALERATION CHARGE	605.00	605.00	

TOTAL	24049.00	21048.66	PAY 310 21048.66
-------	----------	----------	------------------

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER
REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO
DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

CIRCLE BUICK GMC, INC./ALAMO RENT-A-

VINCAMPI

DISPLAY VIN\RELATED CAMPAIGNS

KIPSA06I

10/14/2002 11:16

VIN: 1G4HP52K5WH541903

OPEN\CLOSED STATUS:

SEL	CAMPAIGN STATUS	REPAIR	REPAIR PREV.	CAMPAIGN
CODE NUMBER		DATE	DEALER NUMBER	TYPE
98068	DEALER REPAIRED	2001/06/27	44319	EMISSION
EMISSION LABEL ERROR				

INQUIRY COMPLETE

PW:

PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 MADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

December 16, 2002

Attn: Martha Wilson
EMC Insurance Co.
P.O. Box 884
Des Moines, IA 50304-0884

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3413
Facsimile 313.665.0911
Jenny.Paris@Esis.com

Your File: AA2 153 454
Your Insured: [REDACTED]
Our File Number: 449215
Our Client: General Motors Corporation
Date of Event: 2/7/02

Dear Ms. Wilson:

This will have reference to the above product liability subrogation claim that you filed with General Motors Corporation.

I have thoroughly reviewed the documentation provided to date in support of your subrogation claim. However, our file reflects that we have not been provided with your specific technical documentation, which supports your theory of liability as being that of General Motors Corporation.

My initial correspondence of 10/2/02, which was sent to you, requested specific information, which would enable us to perform our evaluation. Unless I hear from you or we are provided with the requested supporting technical documentation within thirty (30) days from the date of this letter, we will be unable to take further action in this matter and I will have to close our file.

Thank you for your time and attention in this regard.

Sincerely,

Jenny Paris



INSURANCE
A MUTUAL COMPANY

Received from MSX

Mail to
Des Moines Claims Office
PO Box 9208
Des Moines, Iowa 50306-9208
Telephone: 515/327-2886

*BRIS
4-10-03*

January 28, 2003

Buick Customer Assistance Center
P.O. Box 436008
Pontiac, MI 48343-6008

RECEIVED

FEB 04 2003

ISIS-GM CLAIMS UNIT

RE: Claim No.: 20K21613
Insured: [REDACTED]

Dear Sir or Madam:

We have made payment on behalf of our insured due to a loss on February 7, 2002. Our investigation of this loss reveals the fault rests with you.

We have made payment in the amount of \$1112.41 and are subrogated to our insured's deductible in the amount of \$100.00, making our initial claim \$1212.41. We are also awaiting another bill due to this loss.

Enclosed is supporting documentation of our payments and an expert opinion stating fault rests with Buick. Please contact me regarding settlement of this claim.

Sincerely,

Jason Altmeier
Senior Claim Representative

Steven G. Mikesell
1002 North 18th
Chariton, Iowa 50049

Claim # 20K21613

D.O.L. 2-7-02

Insured: [REDACTED]

Year: 1998

Make: Buick

Model: LeSabre

VIN: 1G4HP52K5WH541903

Odometer: 059,742

On Thursday, February 21st, 2002, I inspected the above described vehicle at Copart Auto Auction in Des Moines, Iowa. I was asked to determine the origin and cause of a fire that had extensively damaged this vehicle.

I interviewed [REDACTED] on the telephone. [REDACTED] said that she had parked the car in the garage two days before the fire. On February 7th she attempted to start the car and heard a bang that sounded like a loud backfire and saw smoke coming out around the hood.

Initial inspection of this vehicle showed that it had been in good condition prior to the fire.

Automotive Specialist/Consultant

The underbody of the vehicle was inspected. No evidence of physical or fire damage was found. There was no excessive wet oil or other indication of any type of fluid leakage prior to the fire.

The visible parts of the underbody portion of the fuel system were inspected and found to be intact to the engine compartment. No evidence of fuel leakage was found.

Nothing was found that indicated that the origin of the fire had been in the underbody area of the vehicle.

The passenger compartment of the vehicle was inspected. The entire area had sustained a great deal of heat and smoke damage.

Combustibles on the top center area of the dash had sustained a considerable amount of fire damage.

A thorough inspection of the passenger compartment of this vehicle showed no evidence that the origin of the fire had been in this area of the vehicle.

The engine compartment of the vehicle was inspected.

Combustibles throughout the entire area had been extensively damaged by the fire.

All engine driven accessories were inspected and showed no evidence of mechanical or electrical malfunction.

The engine compartment fuel system was inspected. No wash patterns were found in the area around the fuel system. No other evidence of fuel leakage was found.

The engine was inspected. No evidence of valve cover leakage was found. All spark plug wires were properly installed and seated at the time of the fire.

Inspection of remaining combustibles in the engine compartment showed that the greatest fire damage had occurred on the surfaces that faced the top center area of the engine.

Conclusion:

The fire that extensively damaged this 1998 Buick LeSabre originated on the top center area of the engine.

The fire was caused when an engine backfire ignited accumulated fuel vapors in the air intake plenum.

The pressure that resulted from the engine backfire caused the plenum to break. The broken area in the plenum allowed the fire to spread to adjacent combustibles.

This conclusion is based on the physical evidence and the statement of the operator of the vehicle.

Photographic Evidence:

1. This photo shows the right front of the vehicle, its' condition, and the extent of damage.
2. This photo shows the left front of the vehicle, its' condition, and the extent of damage.
3. This photo shows the right rear of the vehicle and its' condition.
4. This photo shows the left rear of the vehicle and its' condition.
5. This photo shows the public VIN.
6. This photo shows the vehicle data plate.
7. This photo shows the odometer reading.
8. This photo shows the front portion of the interior viewed from the left side of the vehicle.
9. This photo shows the front portion of the interior viewed from the right side of the vehicle.
10. This photo shows the rear portion of the interior viewed from the right side of the vehicle.
11. This photo shows the rear portion of the interior viewed from the left side of the vehicle.
12. This photo shows the engine compartment viewed from the right side of the vehicle.
13. This photo shows the engine compartment viewed from the left side of the vehicle.
14. This photo shows the engine compartment viewed from the front side of the vehicle.
15. This photo shows the underside of the hood.
16. This photo shows the top side of the hood.

CAMPAIGN: UPPER INTAKE MANIFOLD FRACTURE #97-C-02

PRODUCT SAFETY CAMPAIGN

SUBJECT: 97-C-02 - UPPER INTAKE MANIFOLD FRACTURE _____

MODELS: CERTAIN 1996 PONTIAC BONNEVILLE; OLDSMOBILE NINETY EIGHT, EIGHTY EIGHT; BUICK PARK AVENUE, LESABRE, RIVIERA, REGAL; (C,H,G,W MODELS) AND 1997 BUICK LESABRE (H MODEL) EQUIPPED WITH 3.8L ENGINE (RPO L36, VIN K)

The Highway Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. As you will see in reading the attached copy of the divisional letter that is being sent to customers, the customers are being instructed to contact the appropriate Customer Assistance Center if their dealer does not remedy the condition within five (5) days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

DEFECT INVOLVED

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 1996 Pontiac Bonneville; Oldsmobile Ninety Eight and Eighty Eight; Buick Park Avenue, LeSabre, Riviera, Regal; and 1997 Buick LeSabre model vehicles equipped with a 3.8L V6 engine (RPO L36, VIN K). These vehicles may exhibit under a certain set of complex conditions, a backfire during engine starting that can cause breakage of the upper intake manifold. This can cause a no-start condition and possibly an engine compartment fire. Also, if a person was in the immediate vicinity of the intake manifold when the hood was open, and this backfire condition occurred, it could result in personal injury.

To correct this condition, dealers are to reflash the vehicle PCM with new programming software. Until the campaign repair is made, it is suggested that the vehicle hood be shut whenever starting the vehicle to reduce the chance of personal injury.

VEHICLES INVOLVED

Involved are certain 1996 Pontiac Bonneville; Oldsmobile Ninety Eight and Eighty Eight; Buick Park Avenue, LeSabre, Riviera and Regal and 1997 Buick LeSabre model vehicles equipped with a 3.8L engine (RPO L36, VIN K) and built within the following VIN breakpoints:

YEAR	DIVISION	MODEL	PLANT	PLANT CODE	FROM	THROUGH
1996	PONTIAC	Bonneville	Orion	"4"	SOP	T4242479
1996	PONTIAC	Bonneville	Buick City	"H"	SOP	TH215935
1996	OLDS	Ninety Eight	Orion	"4"	SOP	T4312677
1996	OLDS	Eighty Eight	Orion	"4"	SOP	T4847606
1996	BUICK	Park Ave.	Buick City	"H"	SOP	TH638915
1996	BUICK	LeSabre	Buick City	"H"	SOP	TH454186
1996	BUICK	Riviera	Orion	"4"	SOP	T4714125
1996	BUICK	Regal	Oshawa II	"1"	SOP	T1473360
1997	BUICK	LeSabre	Buick City	"H"	SOP	VH444313

NOTICE: Dealers should confirm vehicle eligibility through VISS (Vehicle Information Service System) prior to beginning campaign repairs. [Not all vehicles within the above breakpoints may be involved]

Involved vehicles have been identified by Vehicle Identification Number. Computer listings containing the complete Vehicle Identification Number, customer name and address data have been prepared, and are being furnished to involved dealers with the campaign bulletin. The customer name and address data furnished will enable dealers to follow-up with customers involved in this campaign. Any dealer not receiving a computer listing with the campaign bulletin has no involved vehicles currently assigned.

These dealer listings may contain customer names and addresses obtained from State Motor Vehicle Registration Records. The use of such motor vehicle registration data for any other purpose is a violation of law in several states.

Accordingly, you are urged to limit the use of this listing to the follow-up necessary to complete this campaign.

PARTS INFORMATION

A new flash program has been released to address the conditions mentioned above. The cumulative calibrations for all carlines and years affected by this campaign will be included and available from Service Technology Group on the #11 Techline CD ROM release on May 31, 1996. The following tracking table shows the individual carline calibration update number and initial CD ROM number.

Do not attempt to order the calibration number from GMSPD. They are programmed into the vehicles PCM via a Techline Tool Device.

Model Year.	Carline	Axis Ratio	Emissions	Calibrate. No.	CD ROM No.	CD ROM Release Date
96	C (0,B)	2.84	Nationwide	16234094	9	5/2/96

96	C (O,B)	2.84	Unleaded Export	16238434	9	5/2/96
96	C (B)	3.06	Nationwide	16234104	9	5/2/96
96	C (B)	3.06	Unleaded Export (Europe)	16238444	9	5/2/96
96	C (B)	3.06	Unleaded Export	16238454	9	5/2/96
96	G (B)	3.05	Nationwide	16234114	8	4/1/96
96	G (B)	3.05	Unleaded Export	16238464	8	4/1/96
96	H(P,O,B)	2.84	Nationwide	16241234	9	5/2/96
96	H(P,O,B)	2.84	Unleaded Export	16238474	9	5/2/96
96	H(P,B)	3.06	Leaded Export	16238484	9	5/2/96
96	H(B)	3.06	Nationwide	16234144	11	5/31/96
96	H(B)	3.06	Unleaded Export	16238494	11	5/31/96
96	H (P,O)	3.06	Nationwide	16234154	9	5/2/96
96	H (P,O)	3.06	Unleaded Export	16238504	9	5/2/96
96	W (B)	3.06	Nationwide	16240644	9	5/2/96
96	W (B)	3.06	Unleaded Export	16240654	9	5/2/96
97	H (B)	2.84	Nationwide	16242734	10	5/6/96
97	H (B)	2.84	Unleaded Export	16242744	10	5/6/96
97	H (B)	3.06	Nationwide	16242754	10	5/6/96
97	H (B)	3.06	Unleaded Export	16242764	10	5/6/96

CUSTOMER NOTIFICATION

Customers will be notified of this campaign on their vehicle by General Motors (see copy of divisional customer letter included with this bulletin).

DEALER CAMPAIGN RESPONSIBILITY

All unsold new vehicles in dealers' possession and subject to this campaign must be held and inspected/repared per the service procedure of this campaign bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this campaign at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. This could be done by mailing to such customers a copy of the appropriate divisional customer letter accompanying this bulletin. Campaign follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this campaign enters your vehicle inventory, or is in your dealership for service in the future, please take the steps necessary to be sure the campaign correction has been made before selling or releasing the vehicle.

SERVICE PROCEDURE

IMPORTANT: A 1996 Techline CD ROM titled Disc 11 (May 31, 1996) or later software will be required to properly program all vehicles. Refer to Service Information Bulletin 53-65-08 filed in Section 6E for information on programming and the Techline Customer Support Center help line. As indicated in that bulletin, a Tech 2 will be required to program the 1997 LeSabres.

1. Prep vehicle for Powertrain Control Module reprogramming.
2. Flash PCM EE PROM using the #11 CD ROM or later software matching the vehicle. Refer to up-to-date Techline equipment users instructions.
3. Install GM Campaign Identification Label.

CAMPAIGN IDENTIFICATION LABEL

Each vehicle corrected in accordance with the instructions outlined in this Product Campaign Bulletin will require a "Campaign Identification Label". Each label provides a space to include the campaign number and the five (5) digit dealer code of the dealer performing the campaign service. This information may be inserted with a typewriter or a ball point pen.

Each "Campaign Identification Label" is to be located on the radiator core support in an area which will be visible when the vehicle is brought in by the customer for periodic servicing. When installing the new Campaign Identification Label, be sure to install the clear protective covering. Additional Campaign Identification Labels can be obtained from VISPAAC Incorporated by calling 1-800-269-5100 (Monday-Friday, 8:00 a.m. to 4:30 p.m. EST). Ask for Item Number S-1015 when ordering.

Apply the "Campaign Identification Label" only on a clean, dry surface.

CLAIM INFORMATION

Submit a Product Campaign Claim with the information indicated below:

REPAIR PERFORMED	PART COUNT	FAILED PART NO.	PARTS ALLOW	CC-FC	LABOR OF	LABOR HOURS
PROM-	0	N/A	N/A	MA-96	V9943	0.4

Reprogramming Flash E PROM

*For Campaign Administrative Allowance, add 0.1 hours to the "Labor Hours".

Refer to the General Motors Corporation Claims Processing Manual for details on Product Campaign Claim Submission

General Motors bulletins are intended for use by professional technicians, not a "do-it-yourselfer". They are written to inform those technicians of conditions that may occur on some vehicles, or to

provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions and know-how to do a job properly and safely. If a condition is described, do not assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See a General Motors dealer servicing your brand of General Motors vehicle for information on whether your vehicle may benefit from the information.

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STEVE MIKESSELL

Automotive Specialist/Consultant
1002 North 18th Street
Chariton, Iowa 50049
(641) 774-4605

ID # 485-58-1354

IMT INS. CO.

MAR 13 2002

DM BRANCH CLAIMS

TO: IMT Insurance Company
4445 Corporate Drive Suite 100
West Des Moines, Iowa 50266-5999

DATE: 3-11-02

=====

ORIGIN & CAUSE INVESTIGATION & REPORT

CLAIM NUMBER: 20K21613
INSURED: XXXXXXXXXX
DATE OF LOSS: 2-7-02

=====

MILEAGE:	114 @ .75	85.50
LABOR:	3 HRS. @ 75.00	225.00
FILM:	2 @ 4.99	9.98
DEVELOPING:	1 @ 6.46 1 @ 5.50	11.96
CLERICAL EXPENSE:		112.50
OTHER EXPENSES:		

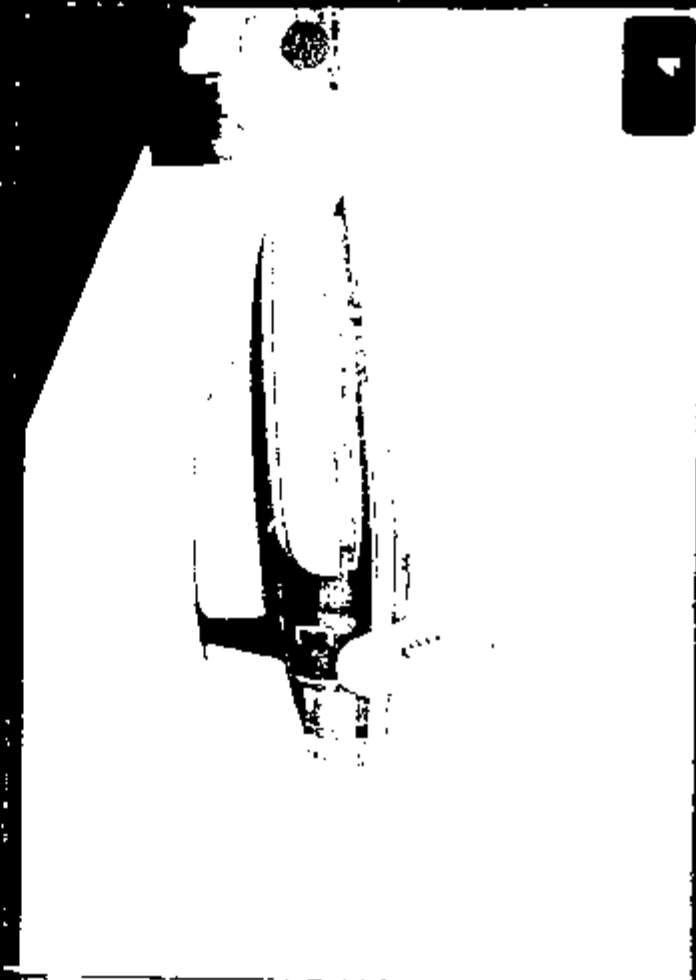
TOTAL \$444.94

÷ 2

PAYMENT DUE UPON RECEIPT

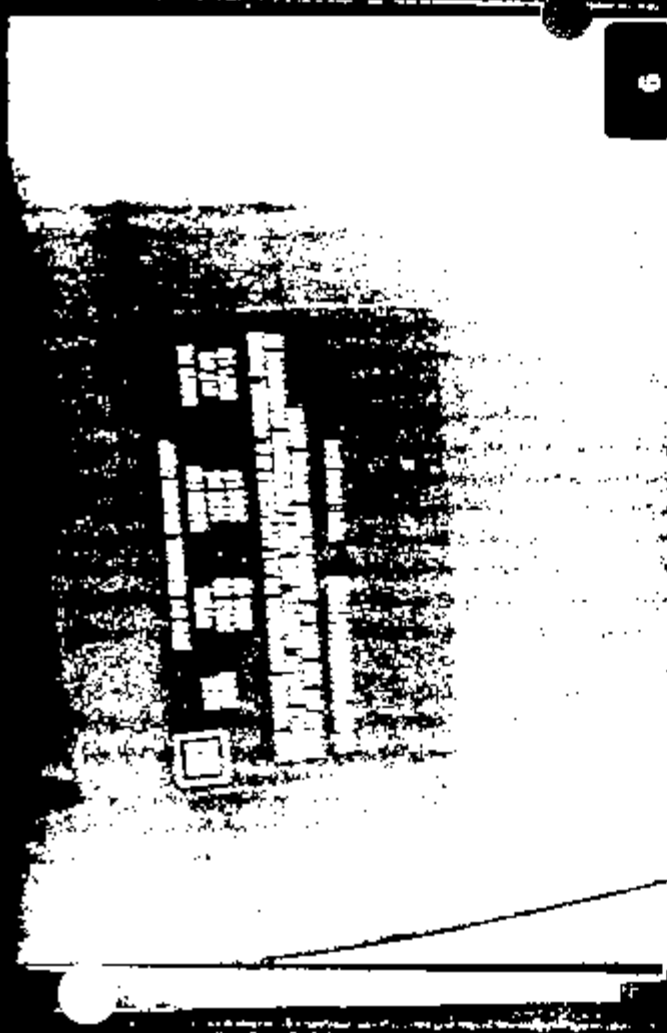
\$ 222.47

=====

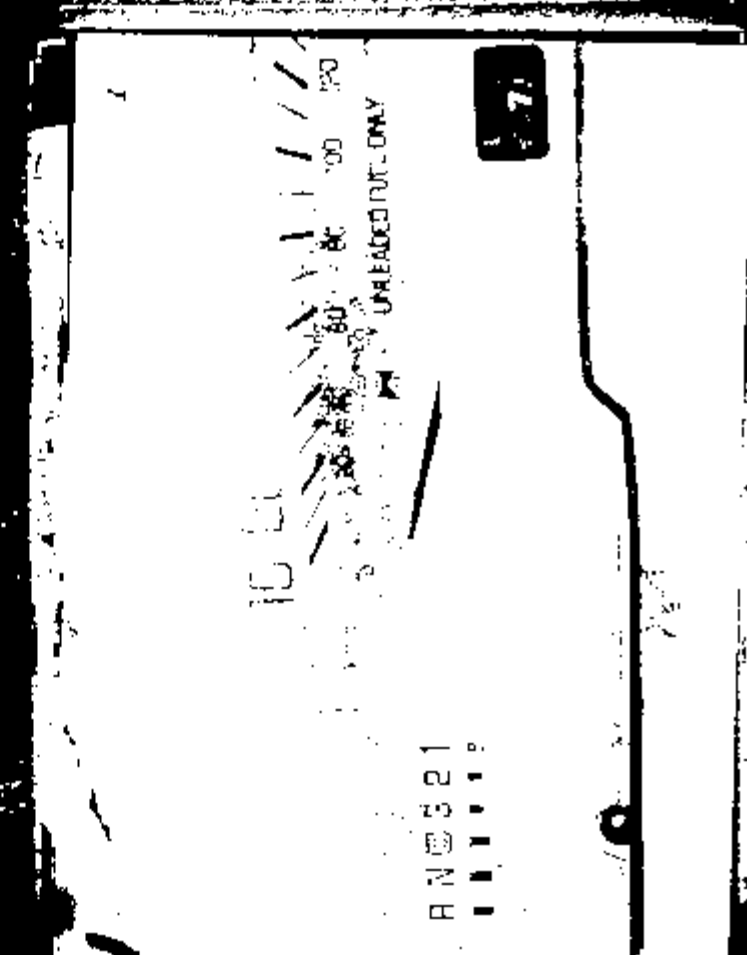




5



6



RN0321
■■■■■

10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100

UNLEADED PUT-ONLY

7



8





P/N POLICY HM 24101 LOSS DATE 020702 CLAIM 20K21
 AUTOMATED CLAIMS SYSTEM - PAYMENT HISTORY
 EFF 09/25/01 EXP 09/25/02 TERM 12 BR 20 AGT 992237000
 INS1 JOHN INS2 BETTY

LINE - 112 UNIT - 0001 COV - 601A PROPER CLASS - CLMNT - 000
 DRAFT LOSS TRAN DRAFT N CC EXPN
 NUMBER AMOUNT CODE DATE DATE T CF R DEPOS CODE S/C
 092828702 10.00 80 022002 021902 0 CC A 00
 IRS PAY TO CITY OF OGDEN
 093103102 222.47 80 031402 031402 0 CC A 00
 IRS 485581354 PAY TO STEVEN G MIKESSELL
 *** 232.47
 *** 232.47 TOTAL PA
 NET PAID

LINE - 112 UNIT - 0001 COV - 601 PROPER CLASS - CLMNT - 001
 DRAFT LOSS TRAN DRAFT N CC EXPN
 NUMBER AMOUNT CODE DATE DATE T CF R DEPOS CODE S/C
 093106502 248.08 07 041202 041102 0
 IRS PAY TO JOHN

CL

P/N POLICY HM 24101 LOSS DATE 020702 CLAIM 20K21
 AUTOMATED CLAIMS SYSTEM - PAYMENT HISTORY
 EFF 09/25/01 EXP 09/25/02 TERM 12 BR 20 AGT 992237000
 INS1 JOHN [REDACTED] INS2 BETTY [REDACTED]

LINE - 112 UNIT - 0001 COV - 601 PROPER CLASS - CLMNT - 001
 DRAFT LOSS TRAN DRAFT M CC EXPN
 NUMBER AMOUNT CODE DATE DATE T CF R DEPOS CODE S/C
 094347802 191.86 07 072402 072202 0 00
 IRS PAY TO JOHN [REDACTED]
 *** 439.94
 *** 439.94 TOTAL PA
 NET PAID

LINE - 112 UNIT - 0001 COV - 602 CONTEN CLASS - CLMNT - 001
 DRAFT LOSS TRAN DRAFT M CC EXPN
 NUMBER AMOUNT CODE DATE DATE T CF R DEPOS CODE S/C
 093106502 440.00 07 041202 041102 0 00
 IRS PAY TO JOHN [REDACTED]

CL

222.47
 439.94
 440
 1102.81

P/N POLICY HM 24101 LOSS DATE 020702 CLAIM 20K21
AUTOMATED CLAIMS SYSTEM - PAYMENT HISTORY
EFF 09/25/01 EXP 09/25/02 TERM 12 BR 20 AGT 992237000
INS1 JOHN [REDACTED] INS2 BETTY [REDACTED]

*** 440.00
*** 440.00

TOTAL PA
NET PAID

\$ 1112.41

CL

ESIS

An Insurance Services Company

February 6, 2003

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3413
Facsimile 313.665.0911
Jenny.Paris@Esis.com

Attn: Jason Altemeier
IMT Insurance
P.O. Box 9208
Des Moines, IA 50306-9208

RE:
ESIS File: 449215
Your File: 20K21613
Date of Event: 2/7/02
Our Client: General Motors Corporation

Dear Mr. Altemeier:

We are the Risk Management Services on behalf of General Motors Corporation for matters involving allegations of product liability.

In that regard, I am in receipt of correspondence concerning your claim in the above matter. You have indicated that your insured sustained loss or damage to personal property as a result of a manufacturer's product defect. In order to complete our file and evaluate your claim, the following information and documentation are respectfully requested:

- ♦ A list of damaged items or losses due to an alleged product defect of the above claim.
- ♦ Any documentation you may have, such as receipts, cancelled checks, credit slips, or photographs, to support ownership and cost of the items.
- ♦ If an item can be cleaned or repaired, attach estimates or invoices.
- ♦ Today's value/actual cash value of each item—this figure should represent the current value of the item after making adjustments for age, condition, etc. from the current replacement, repair or restoration cost.

- ♦ It is my understanding that you are sharing the Cause and Origin report with the Auto Carrier, however, I have not been provided with color copies of the photos taken by your expert (our engineers cannot read black/white photos).
- ♦ Your total loss sheet and proof of payment (copies of cancelled checks).

If you have any questions, please call me at 1.800.888.0164. Thank you for your patience and cooperation.

Sincerely,

Jenny Paris



INSURANCE
A MUTUAL COMPANY

REPLY TO
District Claims Office
PO Box 9206
Des Moines, Iowa 50306-9206
Telephone: 515/327-2885

February 10, 2003

ESIS

Attn: Jenny Paris
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000

RECEIVED

FEB 14 2003

ESIS-GM CLAIMS UNIT

RE:

Your File: 449215
Your Client: General Motors Corporation

Dear Ms. Paris:

Please find enclosed supporting documentation in regard to the fire caused by General Motors Vehicle at John Burt's Residence.

Please let me know if you have any questions.

Sincerely,

Jason Altemeier AIC
Senior Claims Representative

ITEMIZED LIST OF PERSONAL PROPERTY DAMAGED OR DESTROYED

Claim No. 20K51613

Policy No. [REDACTED]

Date 4-11-02

Page 1

Attached to and forming a part of
the proof of loss filed in the name of [REDACTED]

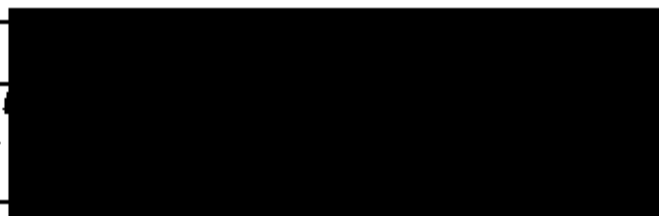
Quantity	ITEMS	Cost New	Replacement Cost	Age	Actual Cash Value	Am't Allowed
2	Shoes					30.00
1	Radio					20.00
20#	Flour					2.40
3	Hammonds Bread					3.75
5 #	Peanut Cluster					9.00
1	Life Jacket					4.00
1	Angel Pewter Clip					5.00
1	Handmade Afghan					20.00
1	Carolina Cleaners					46.00
1	Ogden Hardware					14.97
1	Sunglasses					9.54
1	Food Mart 2-7-02					4.22
1	Wal-Mart 2-23-02					58.00
1	Food Mart 2-8-02					3.47
1	Rod Eckers					5.30
2	Storm Windows					18.00
1	Garage door opener					229.98
1	Renovated unit					15.00
1	Miles Kimball					12.98
1	O'Reilly					2.11
1	Wal-Mart 3-27-02					12.13
1	O'Schalm's					60.71
1	Misc					14.52
	Subtotal					788.48
	Deductible					100.00
	Net Payment					688.48

K 21613
JA 6

Jason

The items that are ✓ off are
the things that have receipts for.
Other figures on left no receipts.
Hope you can figure it all out.

Thank you



50212

IMT INS. CG.

APR 11 2002

DM BRANCH CLAIMS

11

6828

CARDINAL CLEANERS909 8th St. *Smoke Smell!* (515) 432-4003
Boone, IA 50038

PRINT NAME

42065

ADDRESS

DATE

7/15/02

RACE

CALL	MON	TUE	WED
DEL	THUR	FRI	SAT

TROUSERS

BLU GRA BLK TAN BRO GRE

M. SUIT

BLU GRA BLK TAN BRO GRE

TOP O COAT

BLU GRA BLK TAN BRO GRE

SHIRTS

BLU GRA BLK TAN WHITE BRO GRE RED YEL

SPORT COAT

BLU GRA BLK TAN BRO GRE

M. JACKET

BLU GRA BLK TAN BRO GRE

SWEATERS

BLU GRA BLK TAN WHITE BRO GRE RED YEL

DRESS

PLAIN PLEAT

BLU GRA BLK TAN BRO GRE RED YEL

SKIRT

PLAIN PLEAT

BLU GRA BLK TAN BRO GRE RED YEL

L. SUIT

BLU GRA BLK TAN BRO GRE RED YEL

BLOUSE

BLU GRA BLK TAN BRO GRE RED YEL

COAT

BLU GRA BLK TAN BRO GRE RED YEL

L. JACKET

BLU GRA BLK TAN BRO GRE RED YEL

BLACKS

BLU GRA BLK TAN BRO GRE RED YEL

REPAIR

SALES TAX

43 40

2 60

BOLTS

BUTTONS REMOVED

TOTAL CHARGE

46 00

If any discrepancy, please return this receipt to us within 30 days.
We are not responsible for any articles not returned within 30 days.

SUN
GLASSES
for ✓

02-25-02

02 09:00 L:
05:00 M:
02:54 P:

Dads House ✓
furnace filters

ORDER HARDWARE
341 WEST WALNUT STREET
BOONE, IA 50012

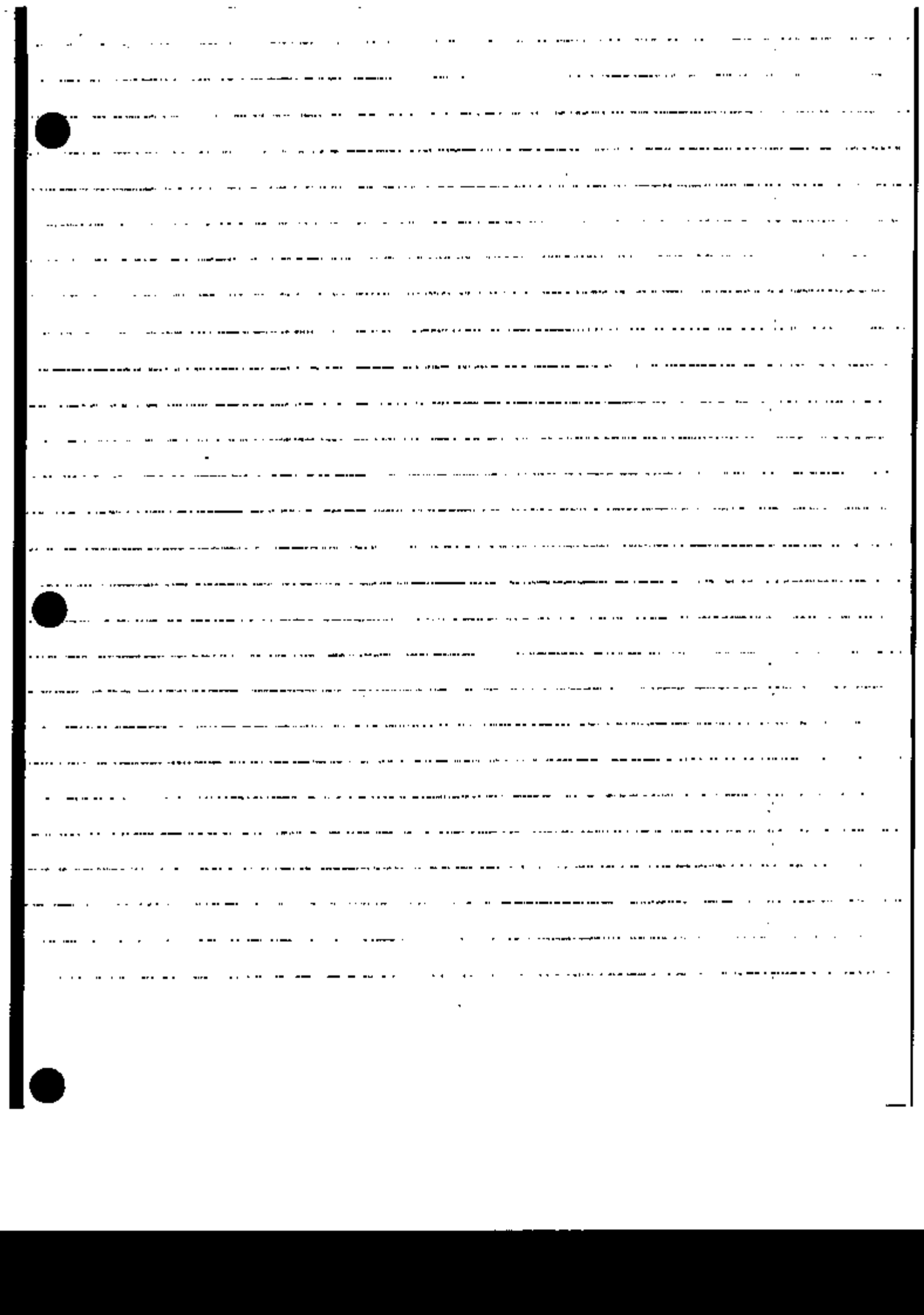
Phone: (515) 275-4120

Date: 02/08/2002 Ticket: 1013782

Time: 11:16:09 Clerk: BLOW

Item	Description	Total
0011032		
HRT		
Qty	3.00 Retail	14.97
		4.99
	Total:	14.97
	Tax:	0.90
	Grand Total:	15.87
	Tender:	50.00
	Change:	34.13
	Cash:	50.00

>> Thank You <<



Brands You Trust From Redeker's

Redeker's

Open Mon.-Sat. 9-5,
Mon. & Thurs. 'til 8 pm

515-423-5823
1-800-583-0230

1504 South Story Street, Boone, Iowa 50036

NO. 275-2870		DATE 2-19-02	
CUSTOMER [Redacted]			
Guy floor			
SOLD BY	CASH ☒	COD ☐	CREDIT ☐
QTY.	PRICE	AMOUNT	
Remnant		5.00	
		30	
		5.30	
pd.			
Taken			
TOTAL			

NO FINANCE CHARGE will accrue on amounts paid in full within 30 days from date of purchase. Accounts not paid in full within 30 days from date of purchase are subject to a FINANCE CHARGE which will be computed by adding to your balance monthly rates of 3.5% on amounts of \$500 or less and 15% on amounts in excess of \$500 which are ANNUAL PERCENTAGE RATES of 10% and 18% respectively. Minimum FINANCE CHARGE is \$5.

154355

REC'D BY

RECEIVED - HILLIARD - BOONE, IOWA

5001-AS

STATEMENT

LARRY SWANSON
Builder & General Contractor
514 E. Walnut Street
Ogden, Iowa 50212

No.

DATE

Mar 9, 02

AMOUNT REMITTED

Ogden, Ia

Garage fire damage
DETACH AND MAIL WITH YOUR REMITTANCE. YOUR CANCELLED CHECK IS YOUR RECEIPT.

		PREVIOUS BALANCE ▶	
2 storm windows	166.	00	
Labor	32.	00	
	\$198.	00	

51 Adams
AC 5025

Statement

Thank You

* CLARK'S *
* FOOD MART *
(515) 275-2403

Home fire

2/7/2002 TERM 2 1:55:49 PM

ICE PRO ICE M.L.T.N 101/1.00 \$1.90
ICE PRO ICE M.L.T.N 101/1.00 \$1.90

SUBTOTAL 2 \$3.80

TAX \$0.24
TOTAL \$4.22

DEBIT \$4.22

CASH \$18.25

CHANGE DUE \$6.03

* THANK YOU! *
* FOR SHOPPING *
* WITH US! *

Home Car
WAL-MART
ALWAYS LOW PRICES. ALWAYS WAL-MART

Always

WE SELL FOR LESS
NUMBER RICH KING
(515) 432-2416
STB 1893 OPS 00000002 T63 11 T6N 02806
TAX-RIC MNT 007267271811 2.80 J ✓
KITTY 079648791335 4.96 J ✓
CHANDIS 007618213375 13.47 J ✓
FLASHLIGHT 007838843360 4.97 J ✓
TAX-RIC MNT 007267272273 3.88 J ✓
ROAD ATLAS 007060884452 4.97 J ✓
NYLON FLAG 003642702480 19.87 J ✓
SUBTOTAL \$4.72
TAX 1 6.900 \$ 3.28
TOTAL \$8.00
DEBIT TEND \$8.00
CHANGE DUE 0.00

EFT DEBIT PAY FROM PRIMARY
ACCOUNT 1 1489
\$8.00 TOTAL PURCHASE
REF # 206400200594
NETWORK ID. 0005 APPN CODE 319280
02/23/02 08:43:44

ITEMS SOLD 7

ITEM 4366 [REDACTED]
CITROUS 11" IN DIA AND VIDEO 2/28/02
02/23/02 08:43:50

2/7/2002 CHRIS P. 1:58:11 PM

2/7/2002 CHRIS P. 11:01:02 AM

* THANK YOU! *
* FOR SHOPPING *
* WITH US! *

CHANGE ME \$0.00

CASH \$3.47

DEBIT \$3.47

TAX \$0.20
TOTAL \$3.47

SUBTOTAL 1 \$3.27

DEBIT \$3.27

2/7/2002 TERM 2 11:01:10 PM

Home fire
* CLARK'S *
* FOOD MART *
(515) 275-2403

2025 RELEASE UNDER E.O. 14176

SALES/BACK-
02041042351

NUMBER TO: CUSTOMER

PROMISED:	DELIVERY DATE
CUSTOMER:	ROBERT BURN
ADDRESS:	507 S 1ST ST
CITY/STATE:	OGDEN, IA
ZIP CODE:	50121
PHONE:	

21-15-10 35-25-10

DATE	RECEIVED	FROM	FOR
10/10/42	100		100

SALE

20-5970

19 5449187 182 131 02: 575 33 33

RENTAL 53.30

NON-TABLE - INSTALLED

ORD TYPE. ~~SECRET~~

ACCT #: 44259

3074 JDE: 682852

200 60

LANDHOLDER ACKNOWLEDGES RECEIPT
OF GOODS AND/OR SERVICES IN THE

2021 05

\$29.96

AG AGREES TO PERFORM T-2

RELATIONS 807 51274 03 75

CONFIDENTIAL

194 FEB 23 1954

PURCHASE BY

DATE: 11/15/2007

3. 2014. 12. 15. 14:00

PLEASE RETAIN THIS RECEIPT TO
RECEIVE A REFUND IN THE FORM OF YOUR
ORIGINAL PURCHASE

I acknowledge receipt of merchandise and/or services in the total amount shown herein and agree that this receipt is subject to the agreement with the credit card issuer identified herein. If this is a credit purchase under an account agreement with Capital National Bank, then I grant the card issuer a security interest in the merchandise described herein. In accordance with the terms of the agreement.

X Book B ent

Notice to California Residents Only: IF THIS SALE IS IN EXCESS OF \$500, "YOU THE OWNER OR TENANT HAVE THE RIGHT TO REQUIRE THE CONTRACTOR TO HAVE A PERFORMANCE AND PAYMENT BOND OR REFUNDING CONTROL."

Installation and Warranty Information: I or my authorized representative will not install the materials but will arrange for the installation. Sears is responsible only for materials furnished and arranged by Sears. Appropriate warranty documents will be provided. Any materials left over after the installation has been completed are Sears property and shall be removed by Sears.

Authorization: I authorize Sears to: 1) to arrange for a contractor (licensed where required by law) to make the installation of materials, 2) to issue a work order to the contractor, 3) to inspect the installation, 4) to pay the contractor when the installation is complete if I have signed a certificate that the installation is satisfactory to my satisfaction.

I understand that Sears is not responsible for delays in delivery or installation if delay is caused by weather, fire, strikes, war, government action or any causes beyond its control.

NOTICE TO CALIFORNIA RESIDENTS ONLY

Miles Kimball®

4th Ave 800-548-2255
St. WI 54008

www.miles.com

LD. NO.:

ORDER NO.:

SHIP TO:

0049394166

M438565200010

OGDEN, IA 50212

BARGE CAT PICKER CHECKS 49 57

ITEM NO.	QTY	DESCRIPTION	UNIT PRICE	EXT. PRICE
49 AEEF 01	1	Silverfish Packs	7.99	7.99
57 AAAA 07	2	Slanted Seat Cushion	6.49	12.98

3 ITEMS

03/13/02 M2CC 1341 03/13/02 0006080212 01 01
**Create and send a complete Easter gift with our*
Get-a-Card, Get-a-Gift at mileskimball.com**
Thank you for shopping with Miles Kimball**

Box 20.4
49ANet Product \$ 20.97
P & H 5.99
Total Shipment \$ 26.96
\$Rec'd Applied 26.96

Miles Kimball®

2158 S Oakwood Rd
Oshkosh WI 54008

4C OBMC 503

ADDRESS SERVICE REQUESTED

MRS. BOB BURT
507 S 1ST ST
OGDEN, IA 50212

ID 021072306029
ZIP 50212

CARRIER - LEAVE IF NO RESPONSE

THANK YOU FOR YOUR ORDER!

QUIBBLE-FREE GUARANTEE!™ YOUR COMPLETE SATISFACTION IS GUARANTEED. IF YOU CHANGE YOUR MIND ABOUT A PURCHASE FOR ANY REASON, RETURN IT. WE'LL PROMPTLY REFUND YOUR MONEY OR REPLACE THE ITEM.

- ◆ If you have any damaged, missing, or defective items, or other merchandise can be returned to us via
personalized item(s), call or write to our Customer Service Department at 800-255-4800 from
7:00 a.m. to 9:00 p.m. CST or Fax 800-899-8999
41 W. 8th Ave., Oshkosh, WI 54906
or EMAIL csr@mileakidmail.com
- ◆ List the item number and reason code from listings below
- ◆ Check the action you wish us to take in the space

Please use this form to tell us how to correct your order, and enclose with your return.

NAME _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

DAYTIME PHONE NO. () _____

ACTION DESIRED

- ☐
- Refund
-
- ☐
- Exchange

On credit card exchanges, the original order will be credited and the replacement will be recharged.

ITEMS BEING RETURNED

ITEM NO.	QTY.	DESCRIPTION	REASON CODE	PRICE
TOTAL RETURNED				

TOTAL RETURNED

CORRECT PERSONALIZATION OR COMMENT:

ITEMS WANTED IN EXCHANGE OR REPLACEMENT

ITEM NO.	QTY.	DESCRIPTION	PRICE

TOTAL AMT. OF EXCHANGE

SHIPPING & HANDLING

***LESS TOTAL REVENUE**

NET AMOUNT

Order to WI, CT, NY add Sales Tax

TOTAL AMT. ENCLOSED

Please check form of payment for additional items or difference in price of exchange item(s)

- ☐ Check enclosed ☐ Money Order ☐ VISA
☐ Mastercard ☐ American Express ☐ Online ☐ Discover

Credit Card Number:

Expiration date: _____

Signature _____

REASON CODE:

- 02 WRONG ITEM
03 DAMAGED
04 WRONG SIZE/COLOR
05 WRONG PERSONALIZATION
06 CHANGED MIND
08 DEFECTIVE
09 POOR QUALITY
13 DIFFERENT THAN PICTURED
14 DELIVERED TOO LATE

The label below has been furnished for your convenience. Please tape it to your return. We recommend Parcel Post.

FROM

**TO: MILES KIMBALL
RETURNS
2155 S OAKWOOD RD
OSHKOSH WI 54906**



JA

6-28-02

Ogden, UT

Jason

After finally getting a
local painter to get to
the garage painting. It is
completed. I paid him so
the payment will be to
me.

Thank you

Ogden, UT

50212

NAT INS. CO.
JUL 22 1902
DIA BRANCH CLERK

K 21613
JA(1)

STATEMENT

231863

TO Bob

6-28 02

IN ACCOUNT WITH

Merrill Blumhardt

6-27-28	Painting	11 hrs	16.00
	Paint + Primer		16.00
			181.00
	For		10.86
			191.86
	Ad. material		

Check Form 100-10

SERVICEMASTER

**Servicemaster/
Commercial
Cleaning Services**

**Servicemaster Cleaning Services
414 Tamm
Nashville, TN 37203
(615) 480-1770**

**INT Insurance
4445 Corporate Dr.
Suite 100
W. Des Moines, IA. 50266-5999
Ph. 515-271-2850
Fax 515-271-2859**

**Attn: Jason L. Altmeier
Cleaning for Bart home after smoke damage.**

Structure cleaning

Ceiling	1425 sqft. @ .16	228.00
Walls	2940 sqft. @ .16	470.40
Carpet cleaning	372 sqft. @ .23	85.56
Kitchen cabinets	8 linft. @ 7.00	56.00
Doors	5 @ 3.50	17.50
Power wash garage floor	294 sqft. @ .15	44.10
Power wash walls & ceilings in garage	1064 sqft. @ .20	212.80
Garage door		25.00
Clean outside front of garage		25.00
subtotal		1164.84

Content cleaning

Packout garage clean & bring back	350.00
Sewing room equipment	45.00
Bedroom, bed & dresser	40.00
Livingroom furniture and knick knacks	125.00
Bathroom	54.00
Kitchen table chairs, and knick knacks	130.00
Basement contents	175.00
subtotal	919.00
subtotal both	2083.84
Dumpster charge	147.73
subtotal	2231.57
Profit & overhead	223.16
Total	2454.73
TAX	147.28
Grand Total	2602.01

**Thank you
SERVICEMASTER CLEAN**

Handwritten: #21613
JA ①



P/N POLICY HM 24101 LOSS DATE 020702 CLAIM 20K21
 AUTOMATED CLAIMS SYSTEM - PAYMENT HISTORY
 EFF 09/25/01 EXP 09/25/02 TERM 12 BR 20 AGT 992237000
 INS1 JOHN R BURT INS2 BETTY T

LINE - 112 UNIT - 0001 COV - 601 PROPER CLASS - CLMNT - 001
 DRAFT LOSS TRAN DRAFT M CC EXPN
 NUMBER AMOUNT CODE DATE DATE T CF R DEPOS CODE S/C
 094347802 191.86 07 072402 072202 O *Painting* 00
 IRS PAY TO JOHN R BURT
 095836803 2,602.01 07 013003 012903 O CC 00
 IRS 421388928 PAY TO STEVE KRANERR
 *** 3,041.95
 *** 3,041.95 *cleaning* TOTAL PA
 NET PAID

LINE - 112 UNIT - 0001 COV - 602 CONTENT CLASS - CLMNT - 001
 DRAFT LOSS TRAN DRAFT M CC EXPN
 NUMBER AMOUNT CODE DATE DATE T CF R DEPOS CODE S/C
 093106502 440.00 07 041202 041102 O 00
 IRS PAY TO JOHN R BURT

CL

631.86 *clmt*
 2602.01 *(191.86 + 440)*
 3233.87 *Structure/Content cleaning*
 248.08 *clmt contents*
 3481.95
 100.00 *ded*
 3581.95

191.86 *clmt*
 440 *clmt*
 631.86 *Structure cleaning*
 3,041.95 *Steve Kranerr*
 3,673.81
 1,100.00 *ded*
 3,773.81

P/N POLICY HM 24101 LOSS DATE 020702 CLAIM 20K21
 AUTOMATED CLAIMS SYSTEM - PAYMENT HISTORY
 EPF 09/25/01 EXP 09/25/02 TERM 12 BR 20 AGT 992237000
 INS1 JOHN [REDACTED] INS2 BETTY [REDACTED]

LINE - 112 UNIT - 0001 COV - 601A PROPER CLASS - CLMNT - 000
 DRAFT LOSS TRAN DRAFT N CC EXPN
 NUMBER AMOUNT CODE DATE DATE T CF R DEPOS CODE S/C
 092828702 10.00 80 022002 021902 O CC A 00
 IRS PAY TO CITY OF OGDEN
 093103102 222.47 80 031402 031402 O CC A 00
 IRS 485581354 PAY TO STEVEN G MIKESSELL
 *** 232.47
 *** 232.47
 TOTAL PA
 NET PAID

LINE - 112 UNIT - 0001 COV - 601 PROPER CLASS - CLMNT - 001
 DRAFT LOSS TRAN DRAFT N CC EXPN
 NUMBER AMOUNT CODE DATE DATE T CF R DEPOS CODE S/C
 093106502 248.08 07 041202 041102 O 00
 IRS PAY TO JOHN [REDACTED]

CL

Date: 11/05/2002 Time: 01:49:32 PM

P/N	POLICY	HM 24101	LOSS DATE 020702	CLAIM 20K21
AUTOMATED CLAIMS SYSTEM - PAYMENT HISTORY				
EFF 09/25/01	EXP 09/25/02	TERM 12 BR 20 AGT	992237000	
INS1 JOHN		INS2 BETTY		
***	440.00			
***	440.00			
			TOTAL PA	
			NET PAID	

CL

440

Date: 11/05/2002 Time: 01:49:37 PM





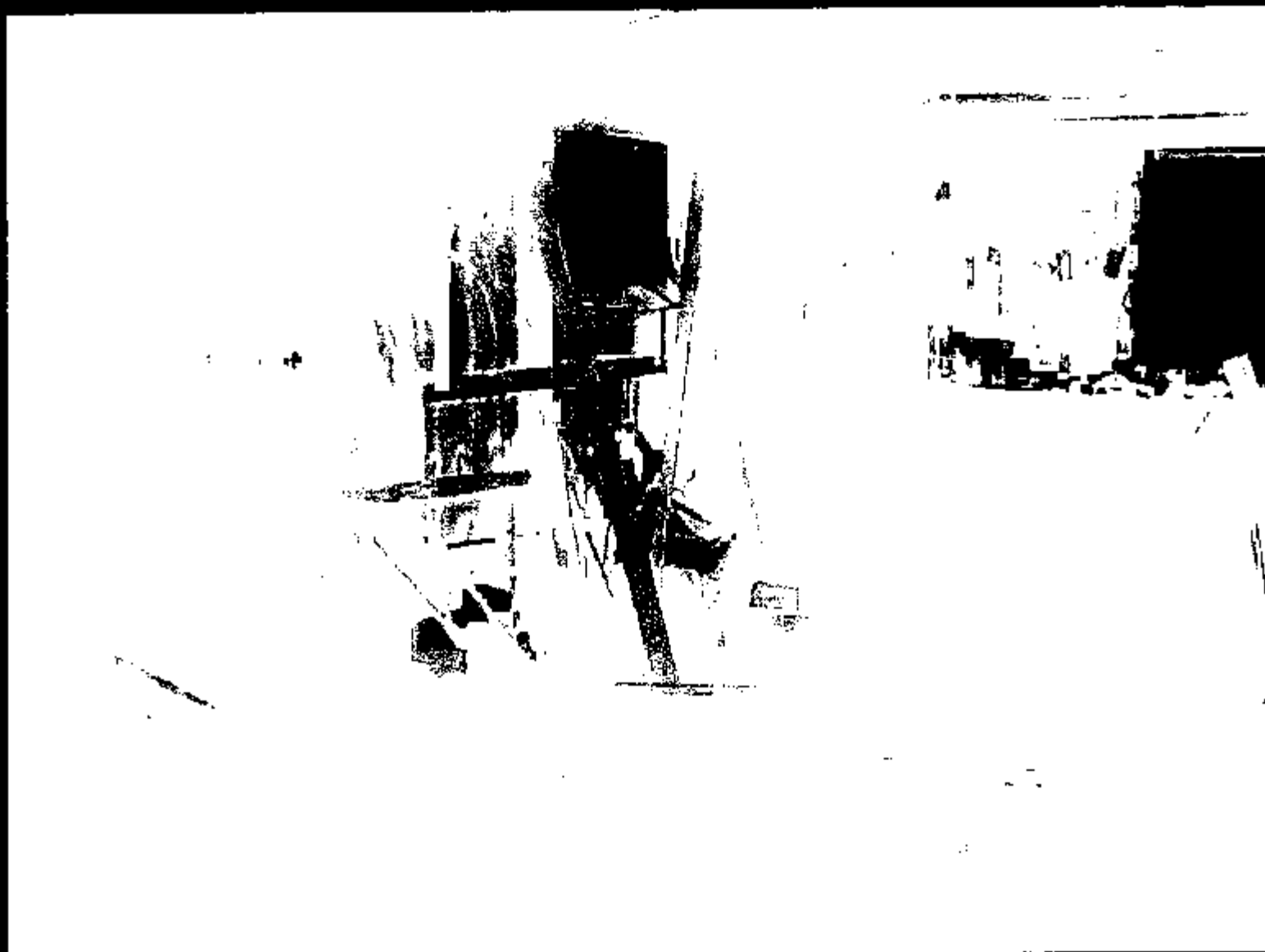


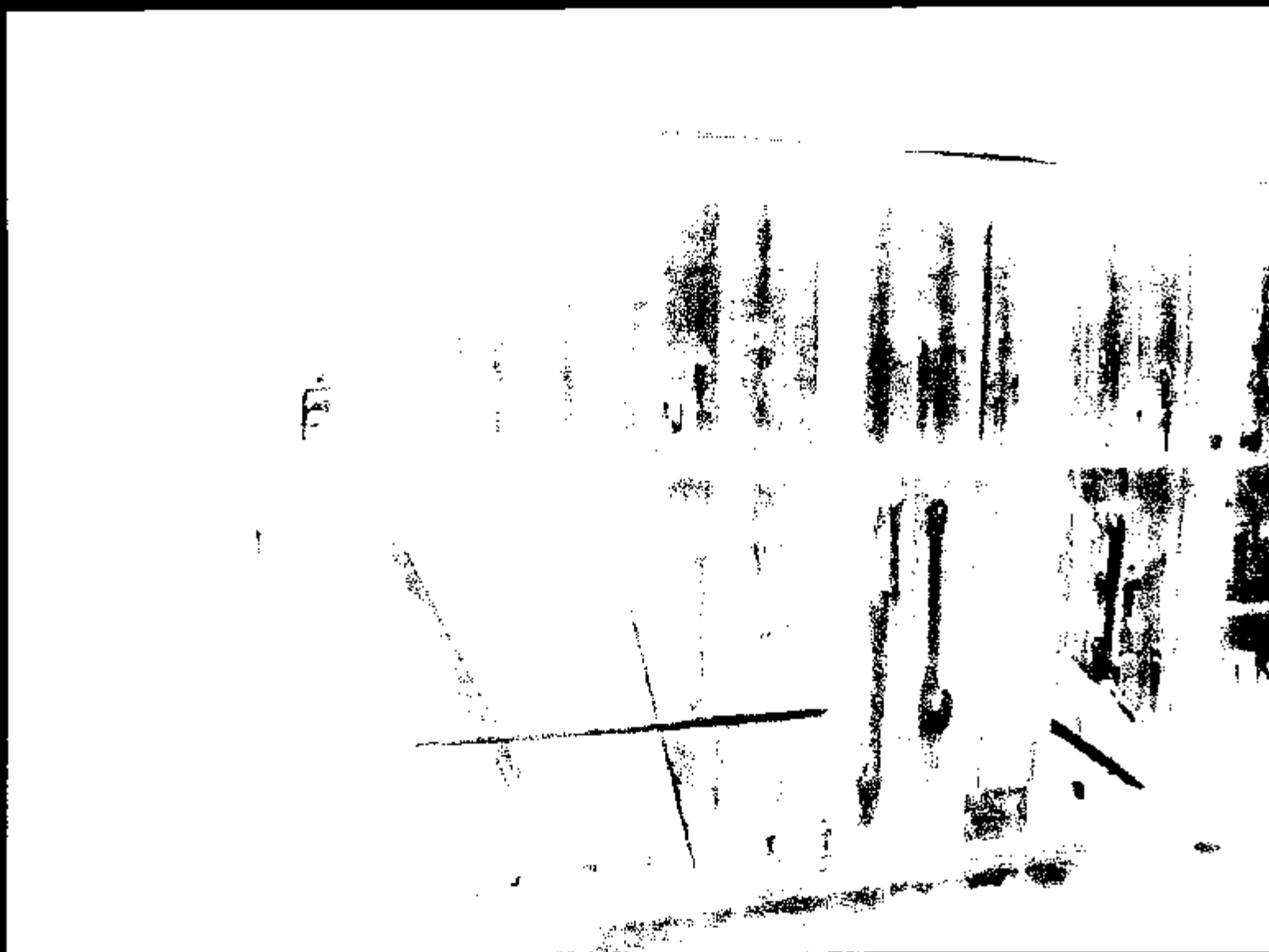




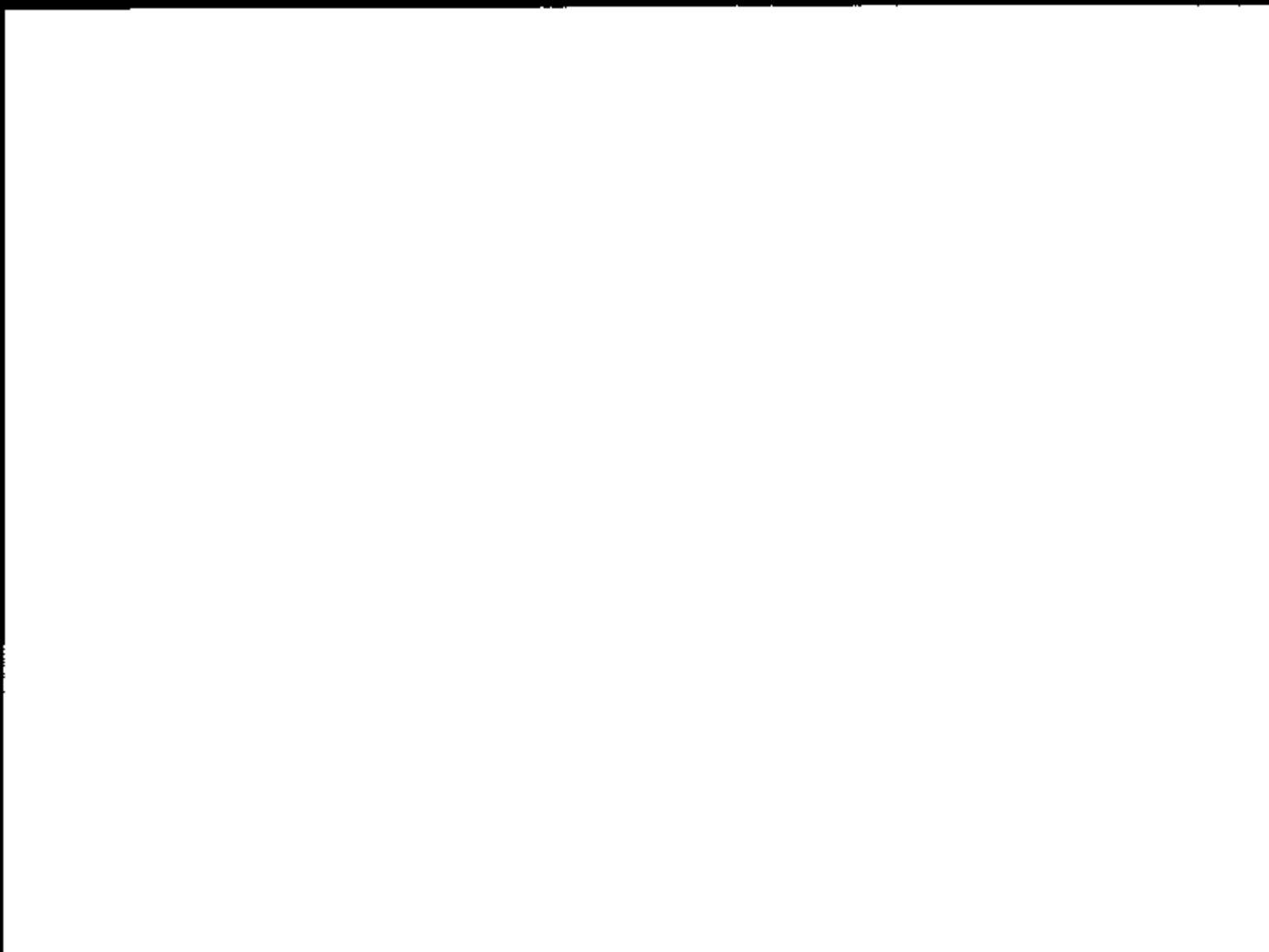




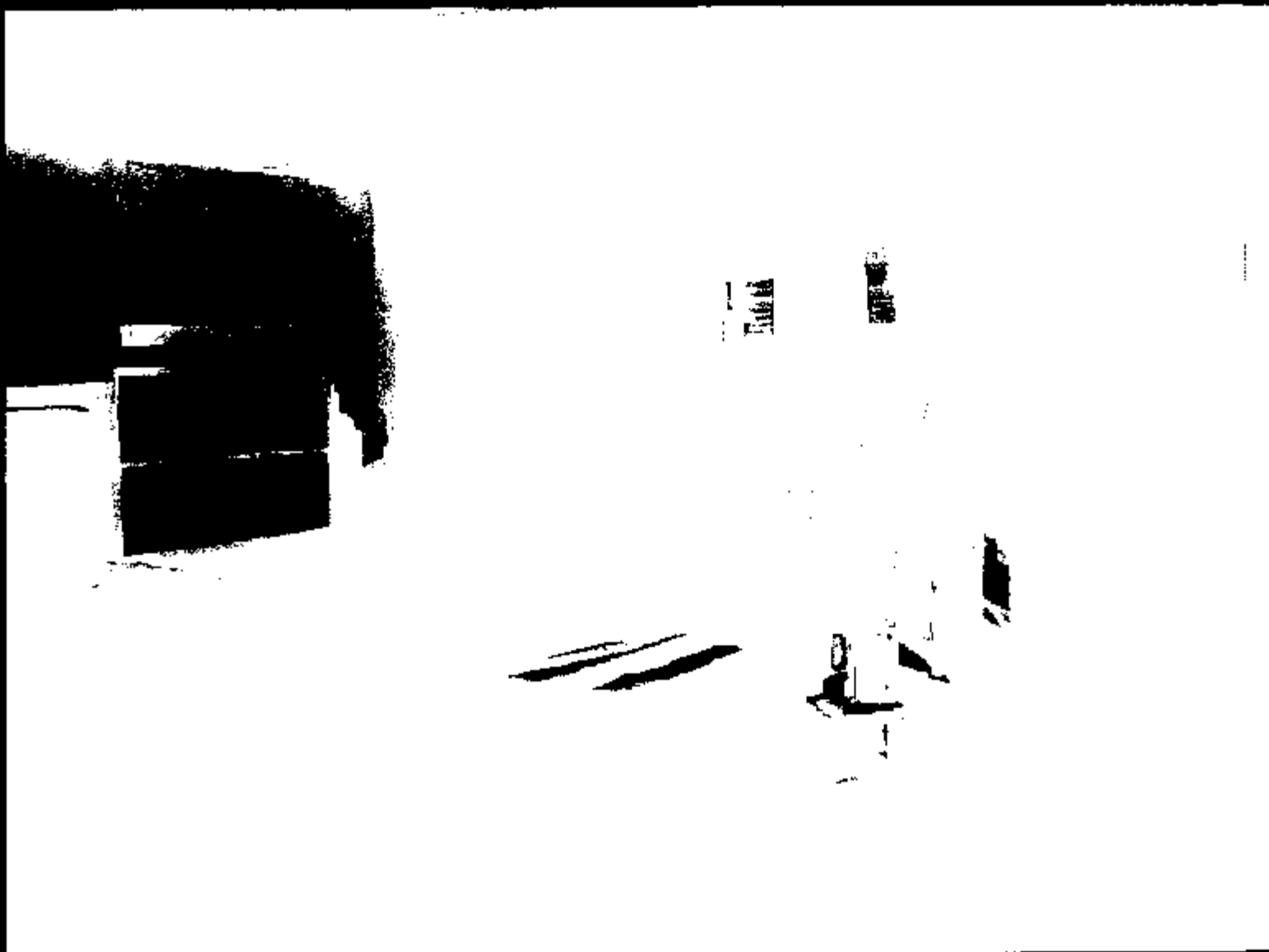






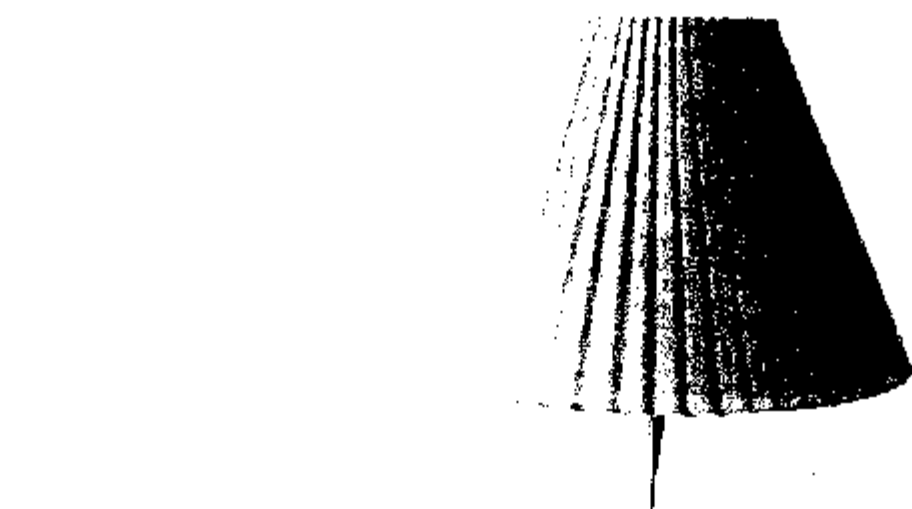




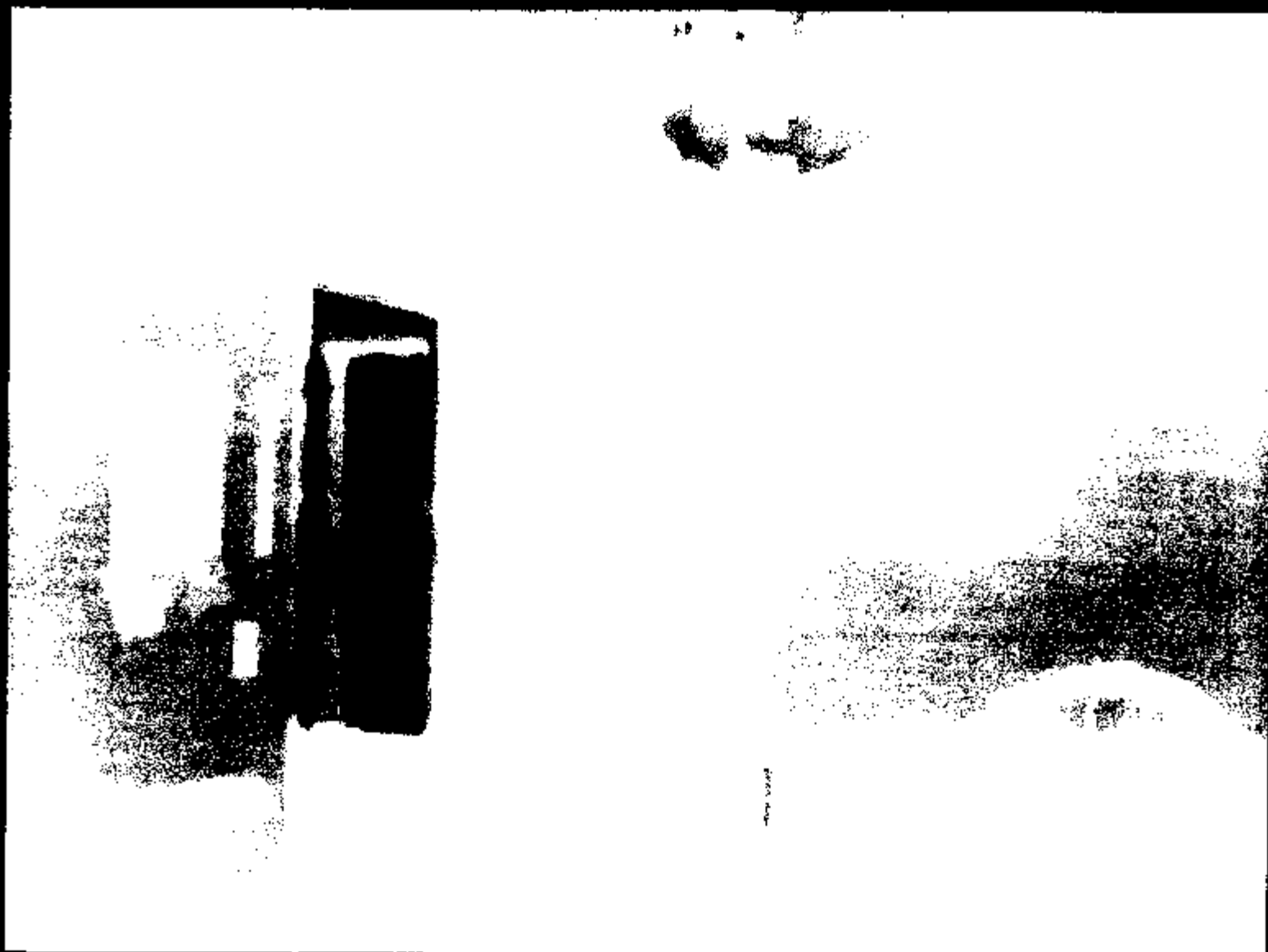


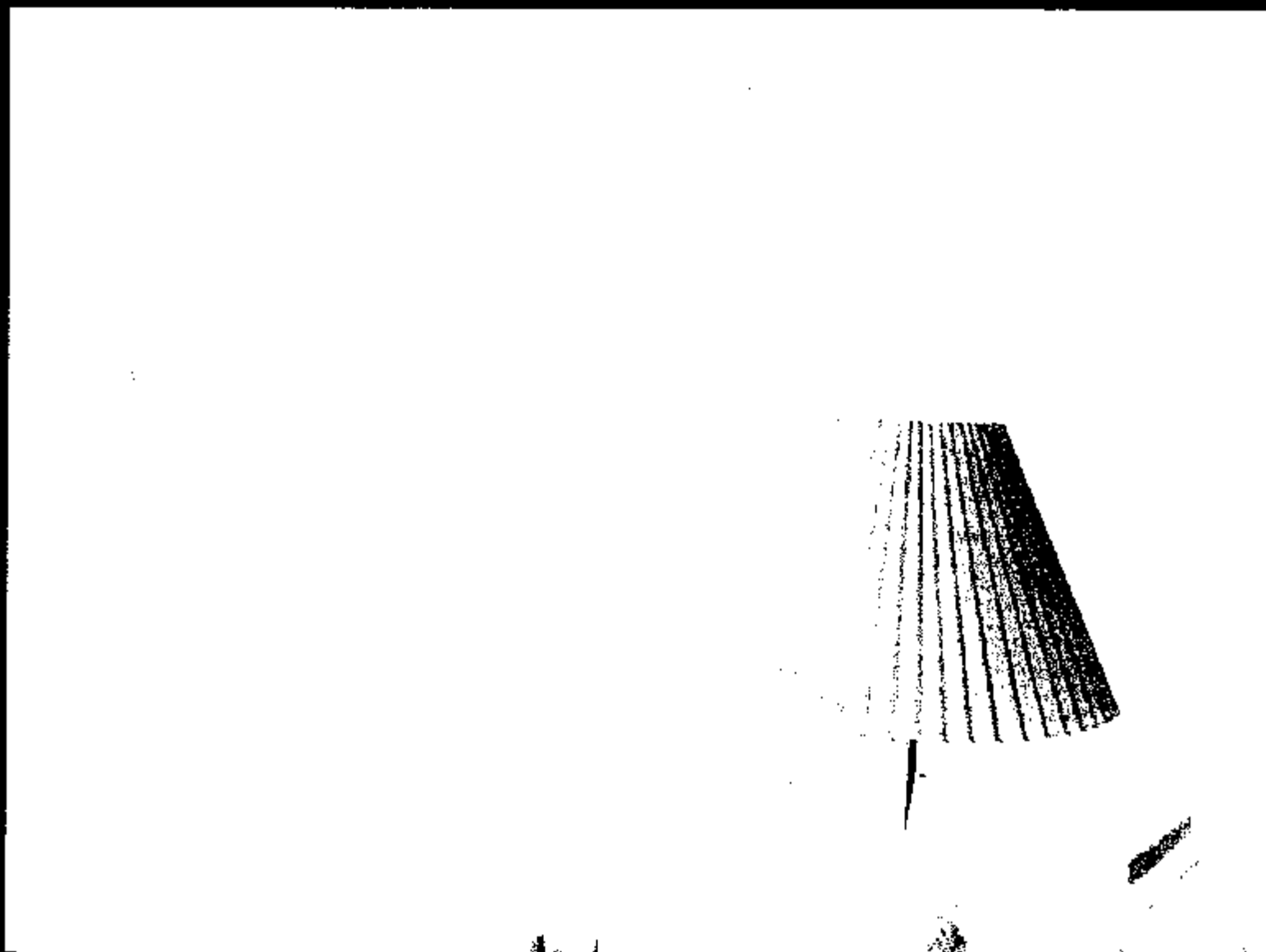


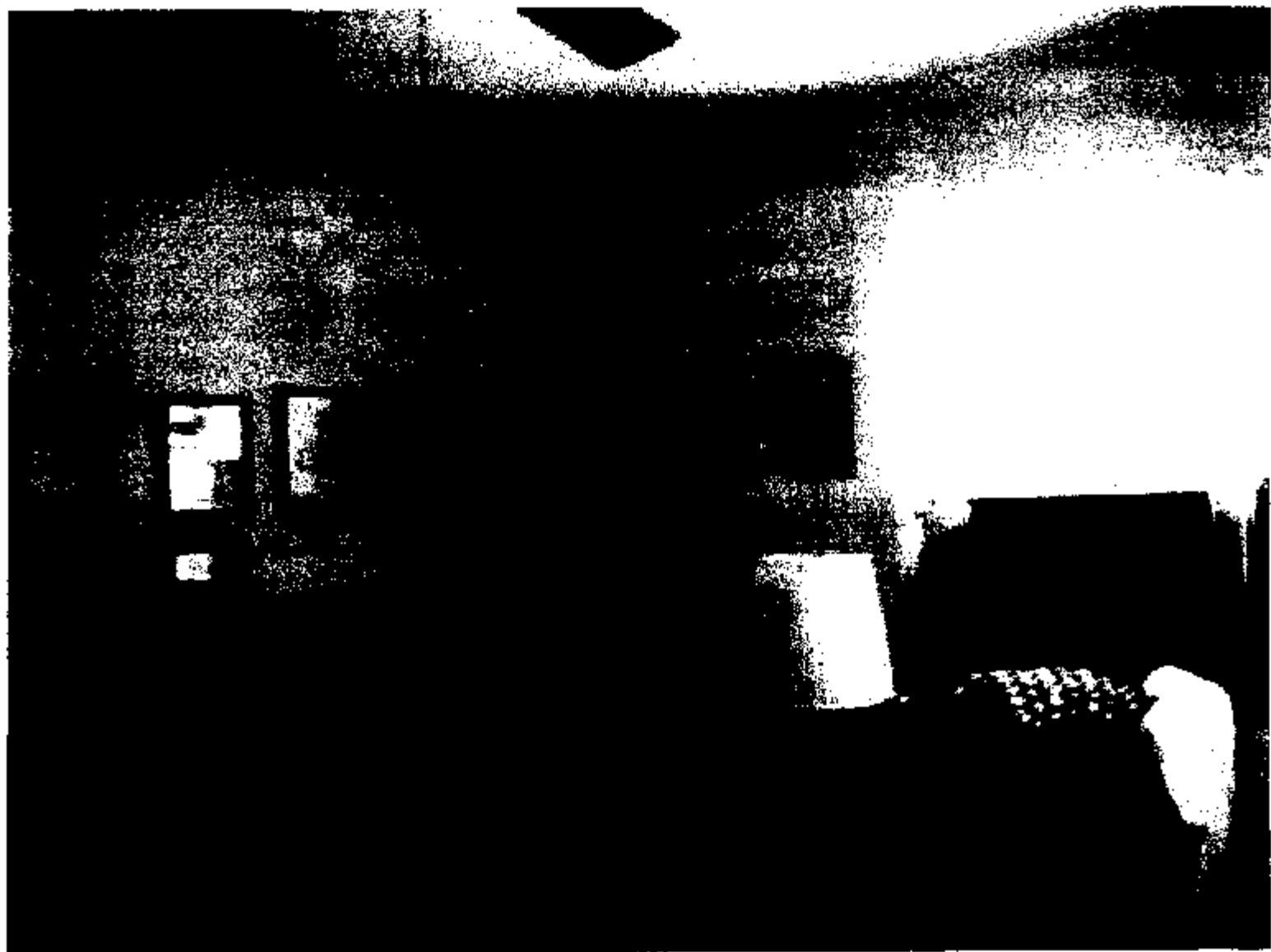
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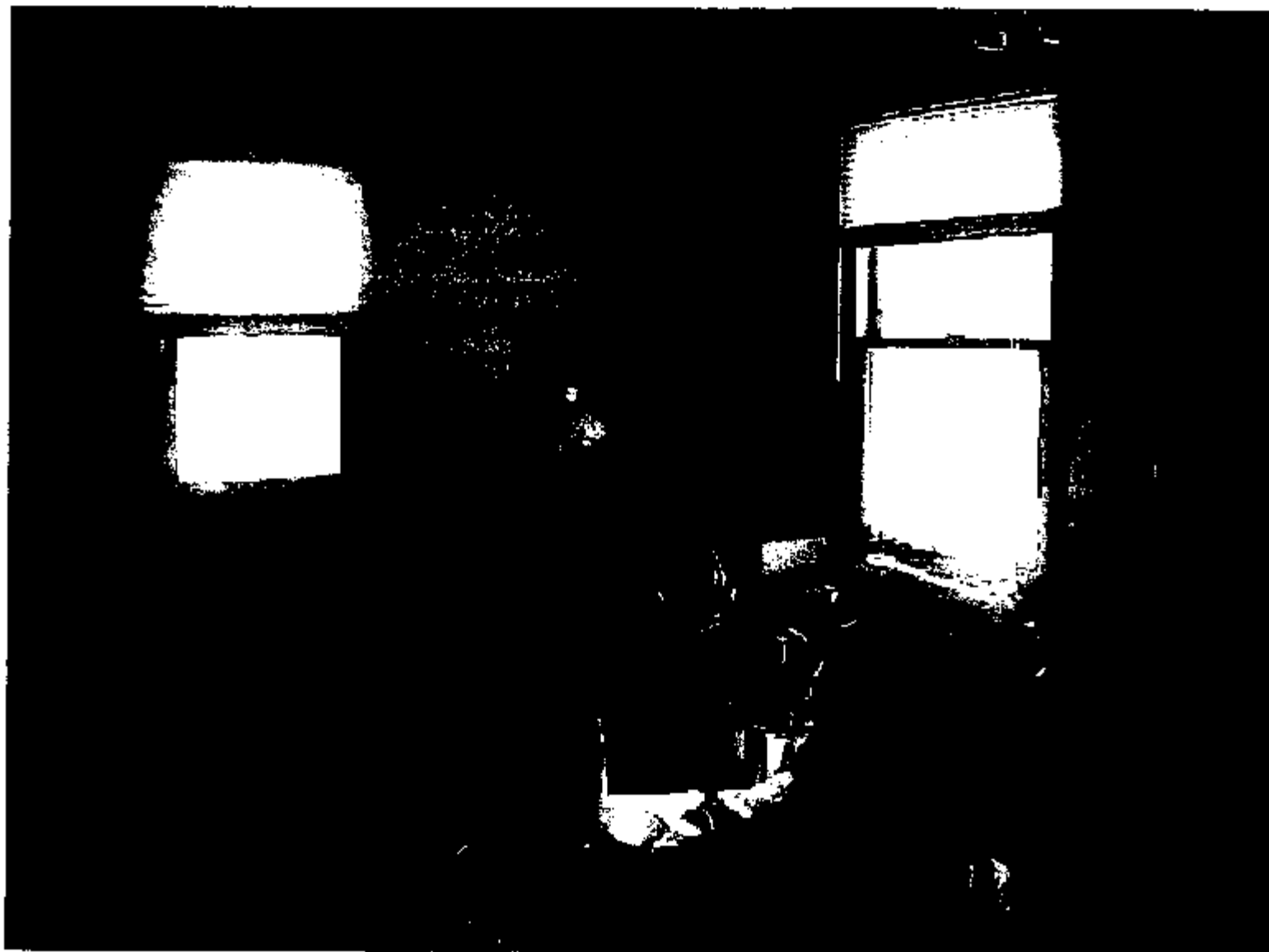










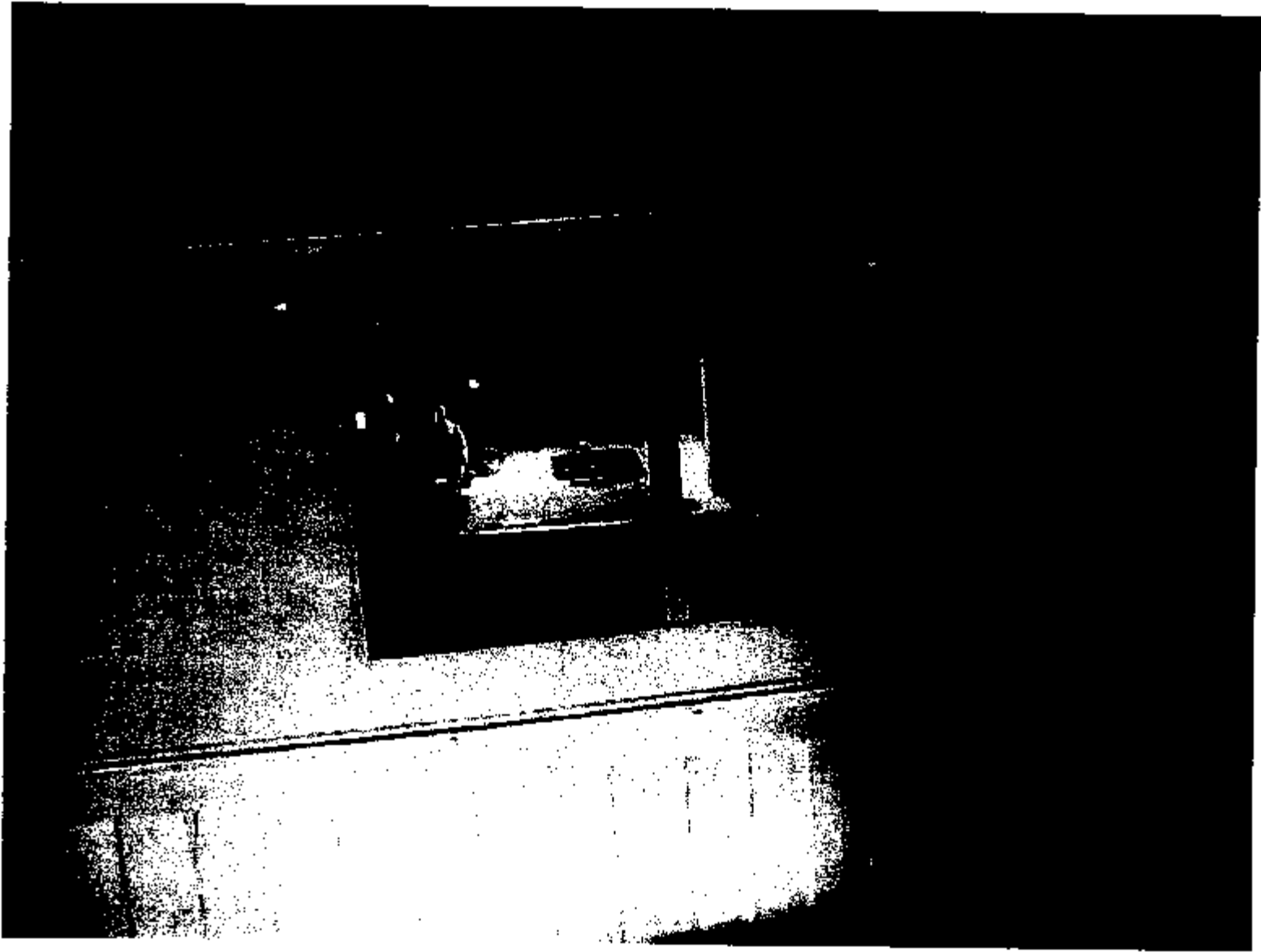


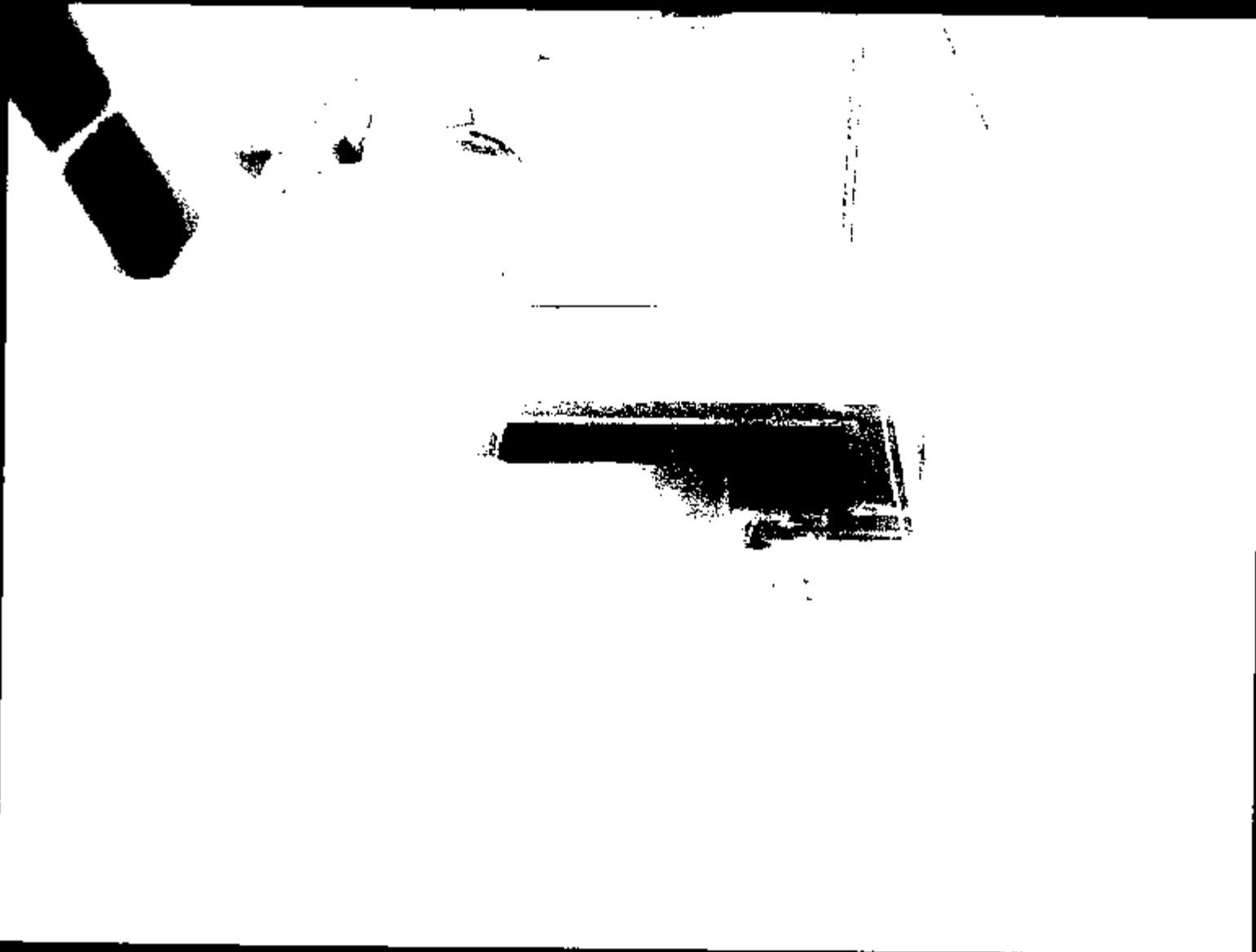


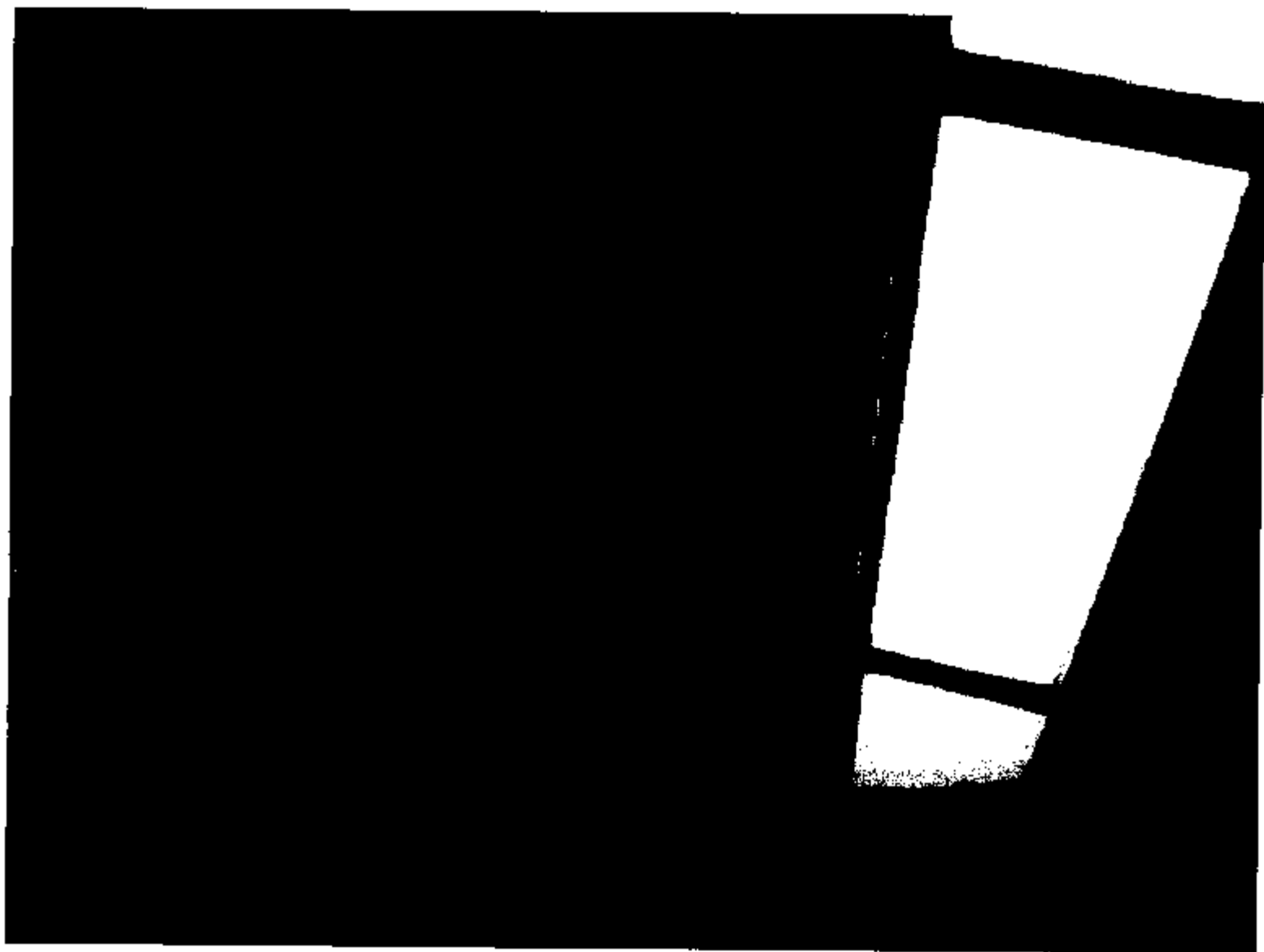


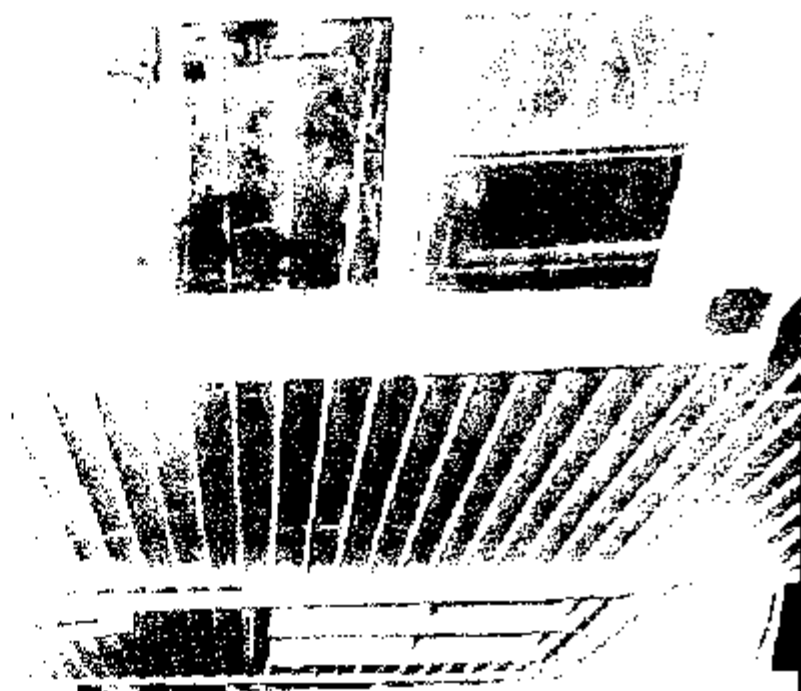












ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3415
Facsimile 313.665.0911
Jenny.Petis@Esis.com

October 2, 2002

Attn: Martha Wilson
EMC Insurance Co.
P.O. Box 884
Des Moines, IA 50304-0884

RECEIVED

FEB 21 2003

Your Insured: [REDACTED]
Our File Number: #9215
Your Claim Number: AA2 153 454
Our Client: General Motors Corporation
Date of Event: 2/7/02

ESIS-GM CLAIM

Dear Ms. Wilson:

We are the third-party administrator on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

- we request the return of photos*
1. Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals as they may not be returned.
 2. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
 3. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.
 4. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
 5. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

D. M. CLAIMS
OCT 06 2002
M. WILSON

6. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
7. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.
8. Provide copies of your proof of payment (cancelled checks). If this was a total loss, please submit a salvage estimate and your total loss work sheet.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Jenny Paris

Jenny Paris

D. M. CLAIMS
OCT 08 2002
M. WILSON



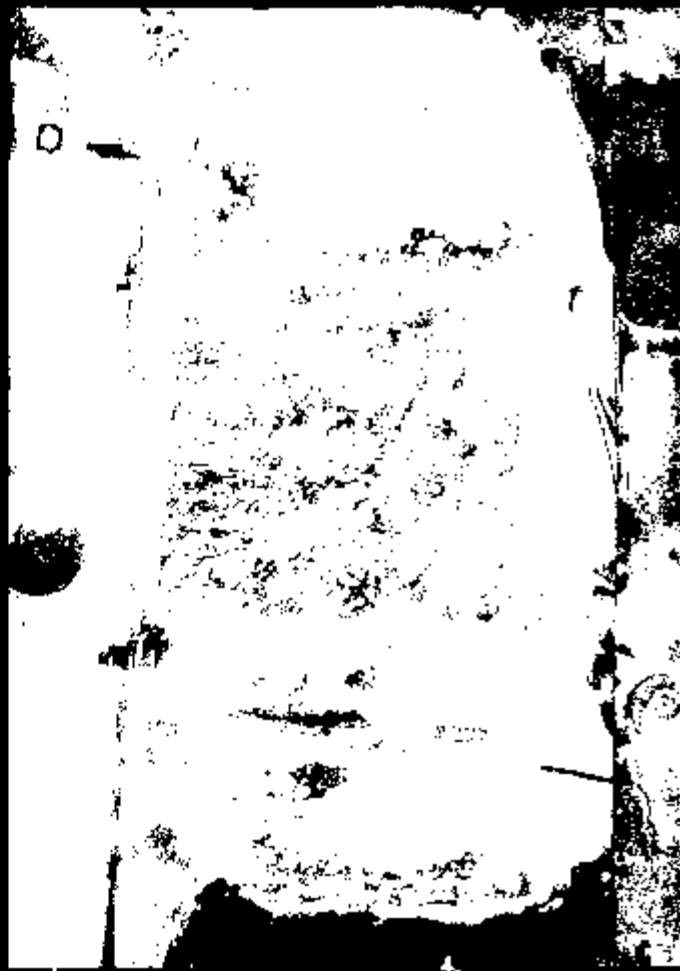
1.

2.

3.

4.







ESIS

An Insurance Services Company

360 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48268-2000
Telephone 313.665-3413
Facsimile 313.665.0911
Jenny.Paris@esis.com

March 3, 2003

Attn: Jason Altemeier
IMT Insurance Co.
P.O. Box 9208
Des Moines, IA 50306-9208

Your Claim Number: 20K21613
Esis File Number: 449215
Date of Event: 2/7/02
Your Insured: [REDACTED]
Our Client: General Motors Corporation

Dear Mr. Altemeier:

Please be advised, I have had this file referred for technical evaluation. Upon the conclusion of this evaluation, I will contact you with our position in this matter.

In the meantime, please send your proof of payment (copies of cancelled checks, we cannot accept computer screen printouts)

Thank you for your time and cooperation.

Sincerely,

Jenny Paris
C: Martha Wilson/EMC Insurance

ESIS

An Insurance Services Company

April 22, 2003

Attn: Paul Loerts
EMC Insurance Co.
P.O. Box 25057
West Des Moines, IA 50265

RE: Your Insured: [REDACTED]
Your File: AA2 153 454
Date of Loss: 2/7/03
Our Claim: 449215
Our Client: General Motors Corporation

Dear Mr. Loerts:

This correspondence is in regards to the above captioned claim concerning a 1998 Buick LeSabre.

A review of this matter has been completed. As we discussed previously, we are prepared to offer \$5,682.00 to settle this claim. Should you choose to accept this offer, please sign the attached release. Upon my receipt of the signed and notarized release, I will have the settlement payment released immediately.

If I do not hear from you within 30 days, I will assume that you are not interested in settling this claim.

Thank you for your attention in this regard.

Sincerely,

Jenny Paris

ESIS

An Insurance Services Company

April 22, 2003

Attn: Jason Altemeier
IMT Insurance Co.
P.O. Box 9208
Des Moines, IA 50306-9208

RE: Your Insured: [REDACTED]
Your File: 20K21613
Date of Loss: 2/7/03
Our Claim: 449215
Our Client: General Motors Corporation

Dear Mr. Altemeier:

This correspondence is in regards to the above captioned claim concerning a 1998 Buick LeSabre.

A review of this matter has been completed. As we discussed previously, we are prepared to offer \$1,791.00 to settle this claim. Should you choose to accept this offer, please sign the attached release. Upon my receipt of the signed and notarized release, I will have the settlement payment released immediately.

If I do not hear from you within 30 days, I will assume that you are not interested in settling this claim.

Thank you for your attention in this regard.

Sincerely,

Jenny Paris

File No: 8213-259-449215p

KNOW ALL MEN BY THESE PRESENTS:

the Undersigned, IMT Insurance Co. a/s/o [redacted] being of lawful age, for the sole consideration of **Fifteen Hundred Ninety One Dollars (\$1,791.00)** to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge **EBIS/General Motors Corporation, Circle Buick GMC, Inc.,** and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/has or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 7th of February, 2002 at or near Ogden, IA.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law. "

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this _____ day of _____, 2003.

CAUTION: READ BEFORE SIGNING

_____	X _____	LS
Witness		
_____	X _____	LS
Witness		

STATE OF _____ }
COUNTY OF _____ }-SS

On the _____ day of _____, 20____, before me personally appeared _____

to me known to be the person(s) named herein and who executed the foregoing Release and _____
acknowledged to me that _____ voluntarily executed the same.

My term expires _____, 20____. _____
Notary Public

Marianne Spalla
Claims Administrator
ESIS GM Central Claims

451035

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.665-3403
Facsimile 313.665.0911

March 27, 2003

State Farm Insurance
Attn: Mr. Matt Mirasck
P.O. Box 22095
Tulsa, OK 74121-2095

Your Claim Number:	16-N253042
Your Insured:	[REDACTED]
Our File Number:	451035
Our Client:	General Motors Corporation
Date of Event:	9/17/02

Dear Mr. Mirasck:

Attached please find a release pertaining to our agreed upon settlement of the above-captioned matter. Please return the properly executed release to my attention and I will promptly request the settlement draft. Thank you for your assistance in this regard. Should you have any questions, please do not hesitate to contact me.

Respectfully,

Marianne Spalla
Claims Administrator

RELEASE OF ALL CLAIMS

FILE NO: 8213-259-451035 State Farm Insurance a/s/c [REDACTED]

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, being of lawful age, for the sole consideration of Nine Thousand Six Hundred Seventy One dollars dollars 00 (\$9,671.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge ESIS/General Motors Corporation, and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, suppliers, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 17th of September, 2002 at or near Ft. Scott Kansas.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said Releasees deny liability therefor and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law.

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this _____ day of _____, 20____.

CAUTION: READ BEFORE SIGNING

WITNESS

LS

LS

State of _____)

County of _____)

On the _____ day of _____, 20____, before me personally
appeared

_____ to me
known to be the person(s) named herein and who executed the foregoing Release
and _____ acknowledged to me that
_____ voluntarily executed the same.

My term expires _____, 20____

Notary Public

Marianne Spalla
Claims Administrator
ESIS Old Central Claims

RECEIVED**APR 15 2003****ESIS-OM CLAIMS UNIT****ESIS**

An Insurance Services Company

300 Renaissance Center
Mail Code 442-020-072
Detroit, MI 48202-3050
Telephone 313.685-3403
Facsimile 313.685.0811

March 27, 2003

State Farm Insurance
Attn: Mr. Matt Mrazek
P.O. Box 22095
Tulsa, OK 74121-2095

Your Claim Number: 16-N253042
Your Insured: [REDACTED]
Our File Number: 451035
Our Client: General Motors Corporation
Date of Event: 9/17/02

Dear Mr. Mrazek:

Attached please find a release pertaining to our agreed upon settlement of the above-captioned matter. Please return the properly executed release to my attention and I will promptly request the settlement draft. Thank you for your assistance in this regard. Should you have any questions, please do not hesitate to contact me.

Respectfully,

Marianne Spalla
Claims Administrator

*Here is the signed
release.*

PAID

DATE 4-22-03 03

Marianne Spalla
\$ 9,671.00

16-N253-042

RELEASE OF ALL CLAIMS

FILE NO: 0213-259-451035 State Farm Insurance a/s/c [REDACTED]

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, being of lawful age, for the sole consideration of Nine Thousand Six Hundred Seventy One dollars (\$9,671.00) to the Undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge ISIS/General Motors Corporation, and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, suppliers, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 17th of September, 2002 at or near Ft. Scott Kansas.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said Releasees deny liability therefor and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law.

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this 28th day of March, 2003.

CAPTION: READ BEFORE SIGNING

[REDACTED]

15

State of OklahomaCounty of TulsaOn the 28 day of March, 2003, before me personally
appearedCrystal Woods to me
known to be the person(s) named herein and who executed the foregoing Release
and She acknowledged to me thatShe voluntarily executed the same.

My term expires

20 Sonja R. Petty

Notary Public



Ken Carter & Associates

TECHNICAL ADVISING and CONSULTING

TECHNICAL ADVISING and CONSULTING — AUTOMOTIVE, TRANSPORTATION, CONSTRUCTION, AIRCRAFT and AGRICULTURAL EQUIPMENT
22107 S. CARTER RD. • PECULIAR, MO 64078
(816) 779-5841 or (816) 779-8544

October 24, 2002

Jason Roecker
State Farm Ins.
1322 S. Grant
Chanute, Ks. 66720

Claim number: 16-N253-042
Subject: 1999 Buick Park Avenue M.F.D. 10-98
Vin number: 1G4CW52K5X4617190
Owner: [REDACTED]

Dear Jason,

On 10-23-2002, I met you (Jason Roecker) at State Farm Office in Chanute, Ks. and we then drove to Chanute Insurance Pool. I investigated the 99 Buick Park Avenue for cause and origin of the engine compartment fire.

INVESTIGATION AS FOLLOWS:

The fire pattern is at the left side of the engine. The 3800 (3.8) V/6 engine had a lot of fire damage. I then checked the engine oil, was full and clean. The electrical from the power fuses in the engine compartment were not shorted, battery and battery cables were not shorted. I then removed the ECM the ECM mounts in the engine compartment by the left inner front fender. The electrical wires that connect to the ECM were not shorted. After removing the air cleaner and ECM the air cleaner element partly burned. The mass air flow sensor had a hole burned in screen at the air intake where the fuel had exploded in the intake manifold. The intake manifold is plastic and when the ECM failed fuel vapors in the intake exploded and ignites other combustible materials.

PROFESSIONAL OPINION:

The ECM on the 99 Buick Park Avenue with the eight (8) Vin number is (K) identifies the cause and origin of the fire. I agree with NHTSA #96V116000 for the cause of the engine compartment fire when the engine back fires.

Jason Roecker was present during my investigation. See 35 MM photo's and descriptions also VCR tape.

If we can be of any further help please feel free to give us a call.

Sincerely,

Ken Carter MFE

KEN CARTER AND ASSOCIATES
KEN CARTER M.F.E. (MASTER FORENSIC EXAMINER)

RECEIVED
OCT 28 2002
STATE FARM
CHANUTE

Tadon Roseker
KEN CARTER and ASSOCI/ VS
22306 S. Carter Rd.
Peculiar, MO 64078
(816) 779-6544 or (816) 779-5841
PHOTO DESCRIPTION

10-23-02

CLAIM # or V.I.N. #16-N253042

St Farm Chanute

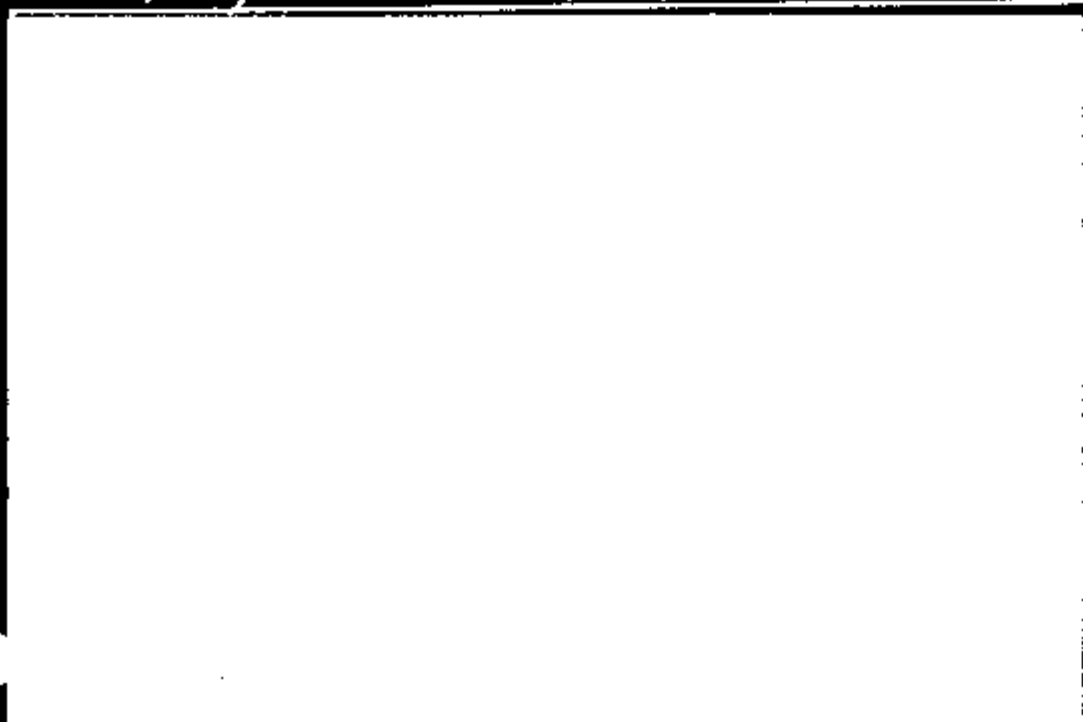


1999 Buick
Black Sedan
at the
Chanute
the pool
Chanute KS.

Owner



Investigating for Cause & Origin of engine Comp. fire.



V.I.N. #

1G4P2W52K-

5X4617190

MFD

10-98

Engin (B)

number in

V.I.N. (K)

NHTSA

96V116000

KEN CARTER and ASSOCIATES
22306 S. Carter Rd.
Peculiar, MO 64078
(816) 779-6544 or (816) 779-5841
PHOTO DESCRIPTION

CLAIM # or V.I.N. # 16N253042



*rear view
of the rear of
the 99 Buick
Park Avenue*



*3800 engine
3.8 liter
Engine
Compartment
Fire*

KEN CARTER and ASSOCIATES

22306 S. Carter Rd.

Peculiar, MO 64078

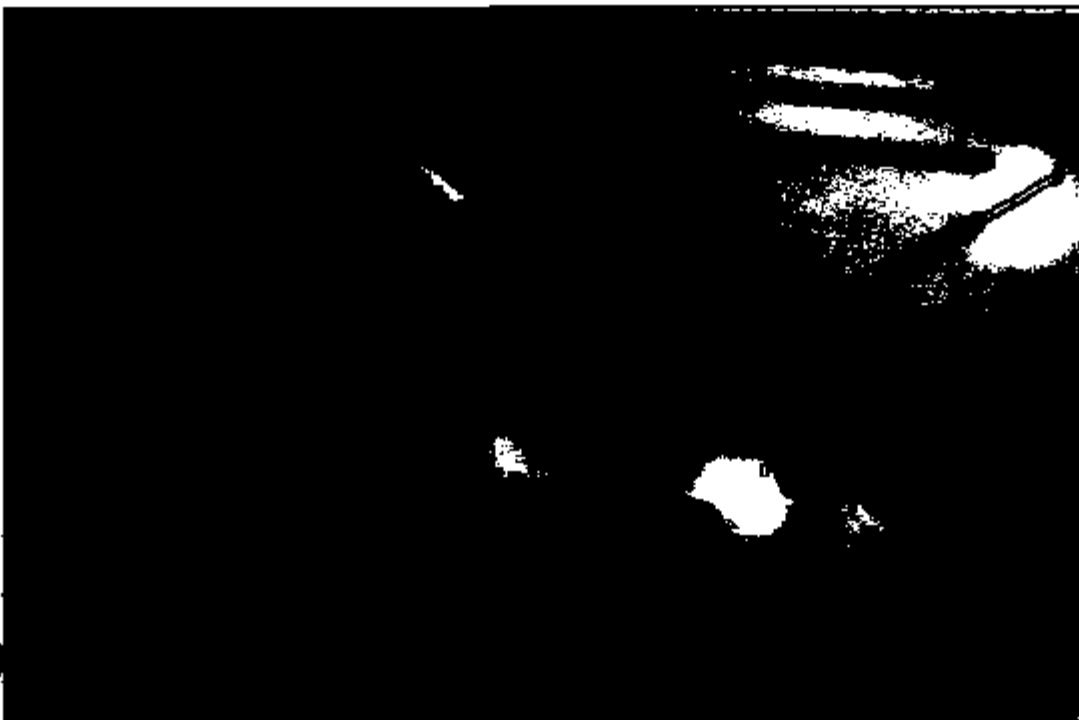
(816) 779-6544 or (816) 779-5841

PHOTO DESCRIPTION

CLAIM # or V.I.N. # 16N253-042



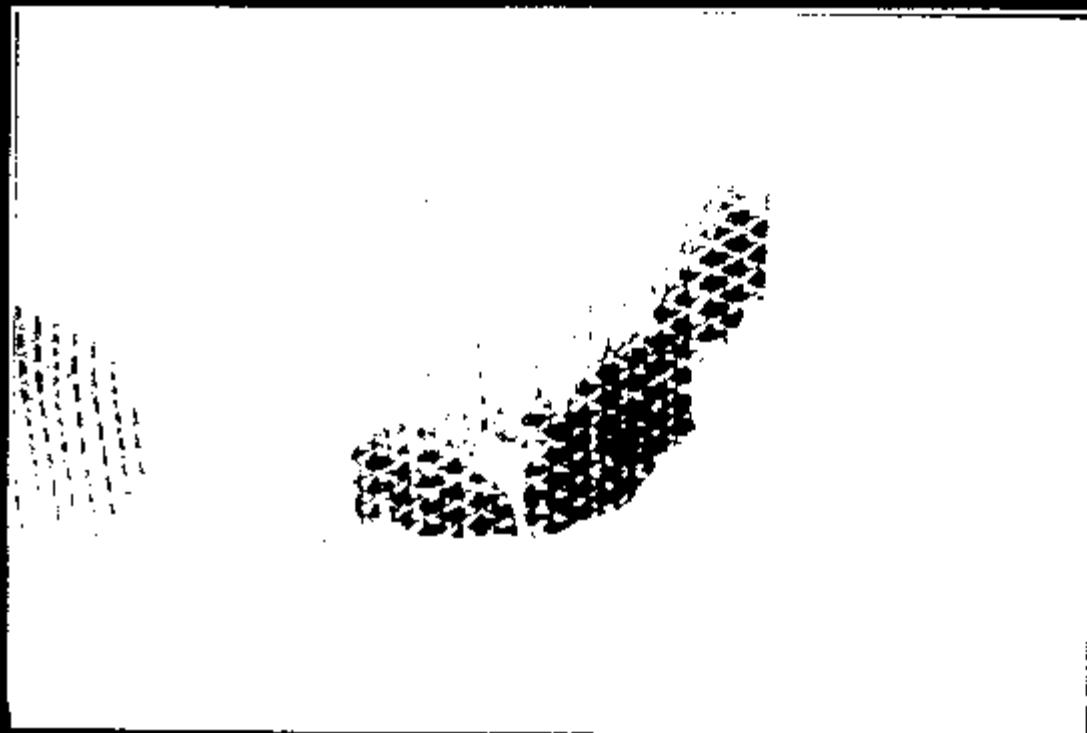
Engine oil
full +
clean



ECU
removed
Electrical
still plugged
in (connected)

KEN CARTER and ASSOCIATES
22308 S. Carter Rd.
Peculiar, MO 64078
(816) 779-6544 or (816) 779-5841
PHOTO DESCRIPTION

CLAIM # or V.I.N. # 16-N253-542



Air Cleaner
removed from
dash

note
mass air flow
sensor, controls
air in intake
Ken Carter M.E.



Power, fuses
& electrical
in Engine
Compartment
not burned
fuel lines
left fender.

KEN CARTER and ASSOCIATES

22306 S. Carter Rd.

Peculiar, MO 64078

(816) 779-6544 or (816) 779-5841

PHOTO DESCRIPTION

10-22-02

CLAIM # or V.I.N. #16-N253-042



Fuel vapors
in intake
when starting
the engine
backfire
caught the
combustible
materials
on fire
(Mass air flow)

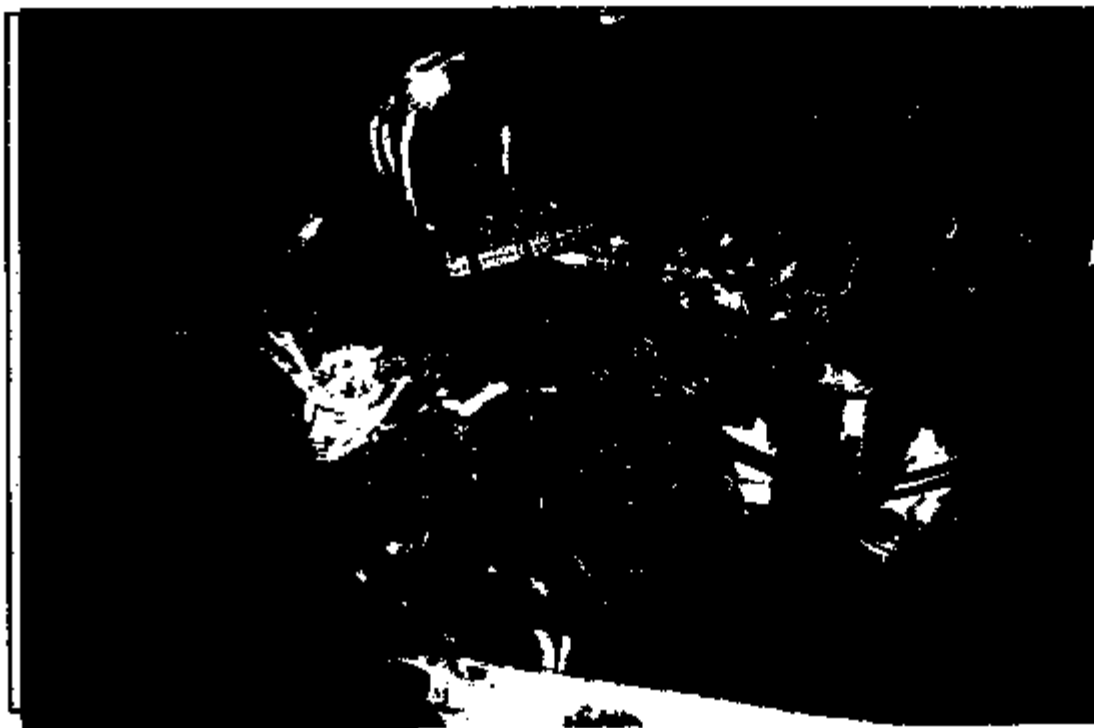
Intake from air cleaner - fumes & vapors from the
ECM failure caused explosion in the intake area.



NHTSA #
96V116000
engine comp.
files

KEN CARTER and ASSOCIATES
22806 S. Carter Rd.
Peculiar, MO 64078
(816) 779-6544 or (816) 779-5841
PHOTO DESCRIPTION

CLAIM # or V.L.N. # 16-N253-042



accusory & Lt
burned in
fire.



top of
engine &
engine
compartment

State Farm Insurance Companies®



November 21, 2002

Claim Office
P.O. Box 308
Charlottesville, VA 22902-0308
820-431-6600
Office Hours: Mon-Fri 8:00-5:00

MARIANNE SPALLA
CLAIMS ADMINISTRATOR
ESIS GM CENTRAL CLAIMS
300 RENAISSANCE CENTER
MAIL CODE 482-C20-D71
DETROIT MI 48265-3000

RECEIVED
NOV 26 2002
ESIS-GM CLAIMS UNIT

RE: Our Claim Number: 16-N253-042
Our Insured: [REDACTED]
Date of Loss: September 17, 2002
Your File Number: 451035
Your Client: General Motors Corporation

Dear Ms. Spalla:

This will acknowledge receipt of your letter dated November 12, 2002.

Enclosed is a recorded statement provided by our named insured, proof of payment, Total Loss Settlement Report, and a copy of Ft. Scott Fire Department's report. Hopefully, the recorded statement contains sufficient information to address the numerous other requests you made.

If you wish to discuss this claim or want State Farm® to do any additional legwork for your file, please contact me at the number below.

Sincerely,

Jason Roecker
Claim Representative
820-431-5613

State Farm Mutual Automobile Insurance Company

18/1121003r

Enclosures



VEHICLE INSPECTION REPORT / TOTAL LOSS SETTLEMENT REPORT

Claim Number 16 N253 042		Claim Representative Jason Roeder		Claim Unit E5	
Owner [Redacted]		Phone Number [Redacted]		FAX Number [Redacted]	
Insured Same		Loss Code 3111		Date of Loss 9/17/02	
Location Address Shepherd Team Ft Scott, KS		Phone Number ()		Storage \$ Per Day Towing \$ Stock #	
Cause of Loss ☐ Collision ☐ Theft ☐ Flood ☐ Vandalism ☐ Hail ☒ Fire ☐ Other					
VEHICLE DESCRIPTION					
Year 1999	Make Buick	Model Park Ave	Series 	Bodystyle 4DL	License Plate Number Removal
VIN 1G4C1W52K5X4617190				Exterior White	Interior Tan
Engine Disp. 3.8L	No. Cyl. 6	☒ Gas ☐ Diesel ☐ Turbo	Trans. ☒ Auto (9-4) ☐ STD. (3-4-5-8) ☐ 4WD		
Mileage 59023	Tires Mic. Good Year Conquest	Size P225 60 R16		% of Wear LF 50 LR 50 RF 50 RR 50 BP	
EQUIPMENT/ACCESSORIES					
SEATS ☒ Power ☐ Split ☐ Bucket ☐ Cloth ☐ Vinyl ☒ Leather ☐ Heated ☐ Lumber Adj.	STEERING ☒ Power ☒ Tilt ☐ 4 Wheel Steering ☐ Telescoping	BRAKES ☒ Power ☒ 4 Wheel Disc ☒ ABS	ROOF ☐ Vinyl ☐ Sun (Power/Manual) ☐ T-Top ☐ Convertible (Power/Manual) ☐ Luggage Rack	GLASS ☐ Tinted (OEM/Non-OEM) ☒ Shaded ☒ Heated (F/R/Rear) ☒ Heads-Up Display ☒ Power Windows ☐ Rear Glass Wiper	WHEELS ☐ Standard ☒ Alum/Mag Alloy (OEM/Non-OEM) ☐ Chrome ☐ Wire ☐ Full Wheel Cover (Wire) ☐ Hub Caps
NO: ☒ OEM ☐ Non-OEM Brand ☒ AM-FM Stereo ☒ Tape Deck ☐ Amplifier ☐ Equalizer ☒ CD Player ☐ Power Antenna					
CB: ☐ OEM ☐ Non-OEM Brand					
CELLULAR PHONE: ☐ OEM ☐ Non-OEM Brand					
OTHER INTERIOR ☒ Power Locks ☒ Trunk Release ☒ A/C ☐ Rear A/C ☐ Digital Dash ☒ Cruise Control (OEM/Non-OEM) ☒ Air Bag ☒ Driver ☒ Pass. ☐ 3rd. Seat Captain Chairs ☐ 2 ☐ 4 ☐ 6		OTHER EXTERIOR ☒ Power Mirrors ☐ Special Molds ☐ Ground Effects ☐ Luggage Rack ☐ Spoiler ☐ Trailer Hitch ☐ Theft Alarm		PICKUP/VAN - EQUIPMENT/ACCESSORIES ☐ Step Bumper ☐ Sliding Rear Window ☐ Removable ☐ Soft Top ☐ Hard Top ☐ Running Boards ☐ Winch ☐ Tool Box ☐ Bed Liner ☐ Roll Bar ☐ Light Bar ☐ Grille Guards ☐ Aux. Fuel Tank ☐ Fog Lights ☐ Trailer Tow Pkg. ☐ Camper Shell	
Paint: ☒ Original ☐ Repaint (w/-) \$ ☐ Pinstripes/Graphics ☐ 2-Tone ☐ Custom ☐ Wood Grain					
Motorcycles: ☐ Faring (Full) ☐ Faring (Handle Bar) ☐ Luggage Carrier ☐ Saddle Bags ☐ Headers ☐ B&B Car ☐ Crash Bars					
Use this space to explain or describe Equipment/Accessories listed above and/or list and describe additional Equipment/Accessories. Above Avg Condition					

PRE-LOSS CONDITION

INTERIOR: (Explain if other than average condition for year, make and model vehicle)

Seats: no wear

Carpets: very clean

Glass: _____

Dash: _____

Headliner: _____

EXTERIOR: (Explain if other than average condition for year, make and model vehicle)

Sheet Metal: _____

Paint: _____

Tire: _____

MECHANICAL: (Explain if other than average condition for year, make and model vehicle)

Engine: _____

Transmission: _____

Prior Damage: ☐ Yes ☒ No Estimate Written: ☐ Yes ☒ No Amount \$ _____ Damage Location: F-S-R-A

OVERALL CONDITION: ☒ Above Avg. ☐ Avg. ☐ Below Avg.

Salvage will be: ☒ Rebuilt ☐ Sold for parts ☐ Scrapped

INSPECTED BY: [Signature] DATE: 9/19/02

TOTAL LOSS SETTLEMENT

Method used to determine base price. (Check one) ☐ Computerized Evaluation ☒ Comparable Vehicles ☐ Book Value Evaluation Amount \$ _____

Name of Vendor: _____

Did you pay the computerized evaluation amount? ☐ Yes ☐ No If No, explain: _____

Adjusted Amount \$ _____

Source & Telephone Number	Quote By	Date	Make & Model	Available yes	NO	Selling/Sold Price
1. Super Buick Cad. Nec 816-582-7100	Ambrosio.com	9/25/02	desc. car	✓		20,995
2. Super Buick Cad. Nec 816-582-7100	Ambrosio.com	9/25/02	desc. car	✓		17,999
3. Morse Chevrolet 888-769-8120	Ambrosio.com	9/25/02	desc. car	✓		18,988

Circle vehicle number(s) used to determine base price: 1, 2, 3 Explain any adjustments for difference in mileage, equipment, condition, prior damage, etc.: 1.) \$20,995 - \$4000 mileage (30,000) = \$17,000 3.) \$18,988 - \$3000 m. lease (35,000) = \$15,988

2.) \$17,999 - \$1500 mileage (45,000) = \$16,500 Adjusted Amount \$ 16,500

Book(s) used: NADA Aug 02 Basic Book Price \$ 15,725

List additions or deductions for equipment, mileage, etc. and prior damage: +250 wheels - \$450 mileage

Adjusted Amount \$ 15,525

Did you pay this amount? ☐ Yes ☒ No If No, explain: _____

Base Price	\$16,500.00	SALVAGE DISPOSITION	Name of Purchaser
Tax	+ 1,204.50		
Fees	+ 10.75	Date Sold	
Actual Cash Value	= 17,715.25	Date Refinance Received	
Owner Retained Salvage	-	High Salvage Bid	\$
Deductible	- 250.00	Towing Expense	
Nonholder Payoff	-	Storage Expense	
Amount Paid Owner	\$ 17,465.25	Miscellaneous Expense	
Date Settled	9/25/02	Net Salvage Return	\$
[Signature]		Remarks: <u>C2092130</u>	
[Signature]		Disposition of Title: _____	
[Signature]		Date: _____	

A		MM <u>09</u> DD <u>17</u> YYYY <u>2002</u>		Station <u>1</u>		Incident Number <u>02-000070</u>		Exposure <u>000</u>		NFIRS -1 Basic	
Full <u>88101</u>		State <u>KS</u>		Incident Date <u>09/17/2002</u>		Incident Number		Exposure		NFIRS -1 Basic	

B Location*		☐ Check this box if you believe that the address for this incident is provided on the Wildland Fire Module in Section 2 "Alternative Location Specifications". Use only for Wildland fires.	
☒ Street address ☐ Intersection ☐ In front of ☐ Rear of ☐ Adjacent to ☐ Directions		612 1 Crawford Number/Allegiant Prefix Street or Highway Fort Scott Apt./Suite/Room City State <u>KS</u> Zip Code <u>66701</u>	

C Incident Type *		E1 Date & Times		E2 Shift & Alarm	
191 Passenger vehicle fire Incident type		Check boxes if dates are the same as Alarm Date. Alarm always required. Alarm <u>09/17/2002</u> 11:17:00 Month Day Year Hr Min Sec ARRIVAL required, unless canceled or did not arrive Arrival <u>09/17/2002</u> 11:20:00 CONTROLLED Optional, except for wildland fires Controlled <u>09/17/2002</u> 11:25:00 LAST UNIT CLEARED, required except for wildland fires Last Unit <u>09/17/2002</u> 11:45:00 Cleared		Midnight is 0000 Local Option A 01 NW Shift or Alarm District Platoon	

D Aid Given or Received*		E3 Special Studies	
1 ☐ Mutual aid received 2 ☐ Automatic aid repv. 3 ☐ Mutual aid given 4 ☐ Automatic aid given 5 ☐ Other aid given 6 ☒ None Their FDID Their State Their Incident Number		Local Option Special Study Local Special Study Value	

F Actions Taken *		G1 Resources *		G2 Estimated Dollar Losses & Values	
11 Extinguish Primary Action Taken (1) 86 Investigate Additional Action Taken (2) Additional Action Taken (3)		Check this box and skip this section if an Apparatus or Personnel form is used. Apparatus <u>0003</u> Personnel <u>0005</u> Suppression <u>0003</u> <u>0005</u> S&S Other Check box if resource counts include aid received resources.		LOSSES: Required for all fires if known. Optional for non fires. Property \$ <u>004,000</u> Contents \$ <u>000,000</u> FIRE-INCIDENT VALUE: Optional Property \$ <u>017,000</u> Contents \$ <u>000,000</u>	

H1 Casualties		H3 Hazardous Materials Release		I Mixed Use Property	
Deaths Injuries Fire <u>0</u> <u>0</u> Service <u>0</u> <u>0</u> Civilian <u>0</u> <u>0</u> H2 Detector Required for Confined Fires. 1 ☐ Detector alerted occupants 2 ☐ Detector did not alert them 3 ☐ Unknown		1 ☐ None 2 ☐ Natural Gas: gas leak, no evacuation or further action 3 ☐ Propane gas: gas leak, no evacuation or further action 4 ☐ Gasoline: vehicle fuel tank or portable container 5 ☐ Kerosene: fuel burning equipment or portable storage 6 ☐ Diesel fuel/fuel oil: vehicle fuel tank or portable 7 ☐ Household solvents: lawn/mower oil, cleaning oils 8 ☐ Motor oil: lawn engine or portable container 9 ☐ Freight: some point some handling < 25 gallons 10 ☐ Other: Special handling actions required or spill > 25 gal.		00 Not Mixed 10 Assembly use 20 Education use 30 Medical use 40 Residential use 50 Row of stores 60 Enclosed mall 70 Bus. & Residential 80 Office use 90 Industrial use 00 Military use 00 Farm use 00 Other mixed use	

J Property Use*		Structures		Outside	
131 Church, place of worship 161 Restaurant or cafeteria 182 Bar/ Tavern or nightclub 219 Elementary school or kindergarten 218 High school or junior high 241 College, adult education 311 Care facility for the aged 331 Hospital		341 Clinic, clinic type infirmary 342 Doctor/dentist office 361 Prison or jail, not juvenile 419 1- or 2-family dwelling 429 Multi-family dwelling 439 Rooming/boarding house 449 Commercial hotel or motel 459 Residential, board and care 464 Dormitory/barracks 519 Food and beverage sales		836 Vacant lot 938 Graded/care for plot of land 946 Lake, river, stream 951 Railroad right of way 960 Other street 961 Highway/divided highway 962 Residential street,	

535 Household goods, sales, repairs 579 Motor vehicle/boat sales/repair 571 Gas or service station 599 Business office 618 Electric generating plant 629 Laboratory/science lab 700 Manufacturing plant 818 Livestock/poultry storage (barn) 892 Non-residential parking garage 891 Warehouse 981 Construction site 984 Industrial plant yard	
--	--

124 Playground or park 658 Crops or orchard 669 Forest (timberland) 807 Outdoor storage area 819 Dump or sanitary landfill 821 Open land or field	
--	--

Looking and enter a Property Use code only if you have NOT checked a Property Use box. Property Use <u>881</u> RECEIVED SEP 24 2002 STATE FARM CHANUTE 88101 09/17/2002 02-0000704	
--	--

K1 Person/Entity Involved

Local Option

Business name (if applicable)

Area Code

Phone Number

☐ Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr./Ms./Mrs.	First Name	MI	Last Name	Suffix
Number	Prefix	Street or Highway	Street Type	Suffix
Post Office Box		Apt./Suite/Room	City	
State	Zip Code			

☐ More people involved? Check this box and attach Supplemental Forms (SF200-10) as necessary

K2 Owner

Local Option

☐ Same as person involved? Then check this box and skip the rest of this section.

Business name (if applicable)

Area Code

Phone Number

☒ Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr./Ms./Mrs.	First Name	MI	Last Name	Suffix
Number	Prefix	Street or Highway	Street Type	Suffix
Post Office Box		Apt./Suite/Room	City	
State	Zip Code			

L Remarks

Local Option

Received an alarm to the above location for a vehicle fire. Responded with Engine #1, Car #1, and Chief #1. While enroute we were advised by dispatch that the vehicle was still in the garage and that the garage was detached from the residence. Units arrived on scene, had smoke coming from the garage located at the rear of the residence. A 1 3/4" preconnect was used to attack the fire and extinguish. The vehicle was pushed from the garage and a PFV fan was set up to clear the smoke from the garage. Upon investigation it was determined that a malfunction in the fuel injection system released fuel and started the fire. Units cleared the scene and returned to quarters. odw

RECEIVED.

SEP 24 2002

STATE FORM
CHANUTE**L Authorization**

05-00220

Bollinger, Dale W

CF

09

17

2002

Officer in charge ID

Signature

Position or rank

Assignment

Month

Day

Year

Check box if ☐ 05-00266

Wheeler, Clint D

FF

09

17

2002

Officer Number making report ID

Signature

Position or rank

Assignment

Month

Day

Year

A <u>BB101</u> <u>KS</u> <u>09</u> <u>1</u> <u>YYYY</u> <u>2002</u> <u>1</u> <u>02-000070</u> <u>000</u>		☐ Call ☐ Change ☐ No Activity		WFIRS -2 Fire
B Property Details B1 <u>None</u> ☒ Not Residential Estimated Number of Residential Living Units in building of origin whether or not all units became involved		C On-Site Materials or Products ☒ None Enter up to three codes. Check one or more boxes for each code entered. On-site material (1) <u>None</u> On-site material (2) <u>None</u> On-site material (3) <u>None</u>		
B2 <u>None</u> ☒ Buildings not involved Number of buildings involved		1 ☐ Bulk storage or warehousing 2 ☐ Processing or manufacturing 3 ☐ Packaged goods for sale 4 ☐ Repair or service 1 ☐ Bulk storage or warehousing 2 ☐ Processing or manufacturing 3 ☐ Packaged goods for sale 4 ☐ Repair or service 1 ☐ Bulk storage or warehousing 2 ☐ Processing or manufacturing 3 ☐ Packaged goods for sale 4 ☐ Repair or service		
B3 <u>None</u> ☒ None Acres burned (outside fires) ☐ Less than one acre				
D Ignition D1 <u>83</u> <u>Engine area, running</u> Area of fire origin		E1 Cause of Ignition ☐ Check box if this is an exposure report. Skip to section 8 1 ☐ Intentional 2 ☐ Unintentional 3 ☒ Failure of equipment as heat source 4 ☐ Act of nature 5 ☐ Cause under investigation U ☐ Cause undetermined after investigation		E2 Factors Contributing To Ignition ☒ None Factor Contributing To Ignition (1) <u>None</u> Factor Contributing To Ignition (2) <u>None</u>
D2 <u>10</u> <u>Heat from powered</u> Heat source		E3 Human Factors Contributing To Ignition Check all applicable boxes 1 ☐ Alone ☒ None 2 ☐ Possibly impaired by alcohol or drugs 3 ☐ Unattended person 4 ☐ Possibly mental disabled 5 ☐ Physically disabled 6 ☐ Multiple persons involved		7 ☐ Age was a factor Estimated age of person involved <u> </u> 1 ☐ Male 2 ☐ Female
D3 <u>62</u> <u>Flammable liquid/gas -</u> Item first ignited ☐ was confined to object of origin				
D4 <u>23</u> <u>Gasoline</u> Type of material first ignited ☐ Required only if item first ignited code is 60 or 670				
F1 Equipment Involved In Ignition ☒ None If equipment was not involved, skip to section 8 <u>None</u> <u>None</u> Equipment Involved Brand <u> </u> Model <u> </u> Serial # <u> </u> Year <u> </u>		F2 Equipment Power <u> </u> <u> </u> Equipment Power Source F3 Equipment Portability 1 ☐ Portable 2 ☐ Stationary Portable equipment annually can be moved by one person, is designed to be used in multiple locations, and requires no tools to install.		G Fire Suppression Factors Enter up to three codes. ☒ None <u>None</u> <u>None</u> Fire suppression factor (1) <u> </u> <u> </u> Fire suppression factor (2) <u> </u> <u> </u> Fire suppression factor (3)
H1 Mobile Property Involved ☐ None 1 ☐ Not involved in ignition, but burned 2 ☐ Involved in ignition, but did not burn 3 ☒ Involved in ignition and burned		H2 Mobile Property Type & Make H1 <u>Passenger car.</u> Mobile property type <u>BU</u> <u>Buick</u> Mobile property make		Local Use ☐ Pre-Fire Plan Available Some of the information presented in this report may be based upon reports from other agencies ☐ Arson report attached ☐ Police report attached ☐ Coroner report attached ☐ Other reports attached
<u>Park Avenue</u> Mobile property model <u>PEC612</u> License Plate Number		<u>KS</u> <u>1G4CWSZK6X4617190</u> State VIN Number 1999 Year		RECEIVED SEP 24 2002 STATE FARM CHANUTE WFIRS-2 Revision 01/19/99

A		MM DD YYYY		1		02-00007		000		☐ Details ☐ Cleanup		NFIRS - 9 Apparatus or Resources	
FD10		State		Incident No.		Location		Incident Number		Exposure			
B Apparatus or Resource		Date and Times Check if same as alarm date Month Day Year Hour Min				Sent ☒	Number of People 1	Use Check one box for each apparatus to indicate its main use at the incident. ☒ Suppression ☐ EMS ☐ Other		Actions Taken			
1	ID 91-01B Type 001	Dispatch	☒	9	17	2002	11:17	☒	1	☒ Suppression ☐ EMS ☐ Other			
		Arrival	☒	9	17	2002	11:20	☒					
		Clear	☒	9	17	2002	11:45						
2	ID 97-01A Type 11	Dispatch	☒	9	17	2002	11:17	☒	3	☒ Suppression ☐ EMS ☐ Other			
		Arrival	☒	9	17	2002	11:20	☒					
		Clear	☒	9	17	2002	11:45						
3	ID 99-01B Type 92	Dispatch	☒	9	17	2002	11:17	☒	1	☒ Suppression ☐ EMS ☐ Other			
		Arrival	☒	9	17	2002	11:20	☒					
		Clear	☒	9	17	2002	11:45						
4	ID Type	Dispatch	☐					☐		☐ Suppression ☐ EMS ☐ Other			
		Arrival	☐					☐					
		Clear	☐					☐					
5	ID Type	Dispatch	☐					☐		☐ Suppression ☐ EMS ☐ Other			
		Arrival	☐					☐					
		Clear	☐					☐					
6	ID Type	Dispatch	☐					☐		☐ Suppression ☐ EMS ☐ Other			
		Arrival	☐					☐					
		Clear	☐					☐					
7	ID Type	Dispatch	☐					☐		☐ Suppression ☐ EMS ☐ Other			
		Arrival	☐					☐					
		Clear	☐					☐					
8	ID Type	Dispatch	☐					☐		☐ Suppression ☐ EMS ☐ Other			
		Arrival	☐					☐					
		Clear	☐					☐					
9	ID Type	Dispatch	☐					☐		☐ Suppression ☐ EMS ☐ Other			
		Arrival	☐					☐					
		Clear	☐					☐					

Type of Apparatus or Resources

Ground Fire Suppression

- 11 Engine
- 12 Truck or aerial
- 13 Quint
- 14 Tanker & pumper combination
- 15 Brush truck
- 17 AEW (Aircraft Rescue and Firefighting)
- 18 Second fire suppression, other

Heavy Ground Equipment

- 21 Dozer or plow
- 22 Tractor
- 24 Tanker or tender
- 26 Heavy equipment, other

Aircraft

- 41 Aircraft: fixed wing tanker
- 42 Helitanker
- 43 Helicopter
- 46 Aircraft, other

Marine Equipment

- 51 Fire boat with pump
- 52 Boat, no pump
- 53 Marine apparatus, other

Support Equipment

- 61 Breathing apparatus support
- 62 Light and air unit
- 63 Support apparatus, other

Medical & Rescue

- 71 Rescue unit
- 72 Urban Search & rescue unit
- 73 High angle rescue unit
- 75 EMS unit
- 76 AEM unit
- 79 Medical and rescue unit, other

More Apparatus?
Use Additional
Sheets

Other

- 81 Mobile command post
- 82 Chief officer car
- 83 Staging unit
- 84 Type 1 hand crew
- 85 Type 2 hand crew
- 86 Privately owned vehicle
- 88 Other apparatus/resources

89 None
90 Undetermined

NFIRS-9 Revision 11/17/98

RECEIVED

SEP 24 2002
STATE FARM
CHANUTE

A		MM 09 DD 17 YYYY 2002		Station 1		Incident Number 02-0000		Exposure 000		☐ Delete ☐ Change		WFIRS - 10 Personnel	
B Apparatus or Resource Use codes listed below		Date and Times Check if new or alarm date Month Day Year Hours/mins				Sent ☒		Number of People 1		Use Check ONE box for each apparatus to indicate its main use at the incident. ☒ Suppression ☐ EMS ☐ Other		Actions Taken List up to 4 actions for each apparatus and each personnel.	
1 ID 91-018 Type 001		Dispatch ☒ 9/17/2002 11:17 Arrival ☒ 9/17/2002 11:20 Clear ☒ 9/17/2002 11:45				Sent ☒		1		☒ Suppression ☐ EMS ☐ Other		 	
Personnel ID		Name		Rank or Grade		Attend ☒		Action Taken		Action Taken		Action Taken	
05-00278		Lane, Melvin		FF		X							
2 ID 97-01A Type 11		Dispatch ☒ 9/17/2002 11:17 Arrival ☒ 9/17/2002 11:20 Clear ☒ 9/17/2002 11:45				Sent ☒		3		☒ Suppression ☐ EMS ☐ Other		 	
Personnel ID		Name		Rank or Grade		Attend ☒		Action Taken		Action Taken		Action Taken	
05-00212 05-00220 05-00266		Ruhl, Nick Bollinger, Dale Wheeler, Clint		LT CF FF		X X X							
3 ID 99-01A Type 92		Dispatch ☒ 9/17/2002 11:17 Arrival ☒ 9/17/2002 11:20 Clear ☒ 9/17/2002 11:45				Sent ☒		1		☒ Suppression ☐ EMS ☐ Other		 	
Personnel ID		Name		Rank or Grade		Attend ☒		Action Taken		Action Taken		Action Taken	
05-00200		Davis, Jeff		FC		X							

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SEP. 24 2002
STATE FARM
CHANUTE

WFIRS-10 Revision 11/17/98

BS101 09/17/2002 02-0000704

SB101	KS	MM	DD	YYYY	1	02-000070	000	Responding Personnel
FDID	State	Incident Date	Station	Incident Number	Exposure			

Staff ID\Staff Name	Unit	Activity	Position	Rank	PaySol	Mrs HrsPd	Pts
05-00278 Lane, Melvin H	91-01S	FX Fire At Scene		FF		0.47 0.47	0.00
05-00212 Ruhl, Nick	97-01A	FX Fire At Scene		LT		0.47 0.47	0.00
05-00220 Bollinger, Dale	97-01A	FX Fire At Scene		CF		0.47 0.47	0.00
05-00266 Wheeler, Clint D	97-01A	FX Fire At Scene		FF		0.47 0.47	0.00
05-00200 Davis, Jeff	99-01S	FX Fire At Scene		FC		0.47 0.47	0.00

Total Participants: 5

Total Personnel Hours: 2.35

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SEP 24 2002
STATE FARM
CHANUTE

An 'X' next to the unit denotes driver.

Port Scott Fire Department

SB101 09/17/2002 02-0000704



RBZ00071
date: 11-19-02

page: 1

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

AUTO PAYMENT

date of loss
09-17-02

payment number:	[REDACTED]	total amount:	17,465.25	issued:	09-25-02
payment status:	PAID 09-30-02	changed by:		BNAP:	
authorized by:	Roecker, Jason			consolidated payment:	N
entered by:	Gant, Lisa	repl no:		EFT pymt:	N
billing ref:		bill amt:	.00	begin bill:	- -
		adj code:		end bill:	- -

remarks: SETTLEMENT FOR DAMAGES TO 99 BUICK PARK AVENUE

* see file documentation

payee:

FORT SCOTT KS 667012322

state and TIN:

COL	amount	pay code	reason code	reporting party
1 COMP	17,465.25	1		Named Insured(s)

1999 PARK AVENUE SEDAN
 16U BRIGHT WHITE /V6G
 56D TAUPE CLOTH 55/45 SPLIT FRONT
 ORDER NO. BBCT1/TRE STOCK NO.
 1G4 CW52 K5 X4617190

BUICK MOTOR VISION
 GENERAL MOTORS CORPORATION
 902 E. HAMILTON AVE.
 FLINT MI 48550-0001
 VEHICLE INVOICE 4AD22014498

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
4CW69 PARK AVENUE SEDAN	31130.00	28172.65	INVOICE 10/27/98
FE9 FEDERAL EMISSIONS	N/C	N/C	SHIPPED 10/27/98
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	EXP I/T 10/30/98
UP0 RADIO-POWER LOAD CD & CASSETTE	200.00	172.00	INT COM 10/30/98
W/STEERING WHEEL RADIO CONTROL (REPLACES RADIO IN OPTION PKG)			PRC EFF 10/27/98
U09 HORN - FOUR NOTE	28.00	24.08	KEYS 0001 0001
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	WFP-S QTR OPT-1
18E PRESTIGE OPTION PACKAGE (SE)	970.00	834.20	BANK: GMAC - 277
			CHG-TO 43-330
* INSTRUMENTATION - TEMPERATURE TACH, FUEL W/DRIVER INFORMATN CENTER (INCLUDES TIRE PRESSUR WARNING, OIL PRESSURE, VOLTS, OIL LIFE & OIL LEVEL MONITORS LOW WASHER FLUID, LOW COOLANT & DOOR/TRUNK AJAR INDICATORS, BASIC TRIP COMPUTER (FUEL ECON MILES TO EMPTY, GALLONS USED)			SHIP WT: 3693
* MIRROR - ELECTROCHROMIC AUTO DIMMING OUTSIDE LEFT MIRROR (HEATED RIGHT & LEFT)			HP: 34.7
* MIRROR - ELECTROCHROMIC AUTO DIMMING (INSIDE REARVIEW) WITH COMPASS			GMS: 28903.09
* RADIO - POWER-LOAD CASSETTE & AUTOMATIC TONE CONTROL & CLCK & STEERING WHEEL RADIO CONTROL			MEMO 1616.40
* SEAT - THREE POSITION MEMORY 10-WAY POWER DRIVER'S SEAT & MEMORY MIRRORS			
* UNIVERSAL TRANSMITTER			
* WIPERS - MOISTURE SENSING			

 PERSONAL CHOICE FEATURES

46A STRIPE - BODY SIDE - BEIGE / N/C N/C

** CONTINUED ON PAGE 2 **

GEN BUICK, INC

1999 PARK AVENUE SEDAN
 16U BRIGHT WHITE /V6G
 56D TAPE CLOTH 55/45 SPLIT FRONT
 ORDER NO. BBTCT1/TRE STOCK NO.
 1G4 CW52 K5 X4617190

 MODEL & FACTORY OPTIONS
 ** CONTINUED FROM PAGE 1 **

BUICK MOTOR DIVISION
 GENERAL MOTORS CORPORATION
 902 E. HAMILTON AVE.
 FLINT MI 48550-0001
 VEHICLE INVOICE 4AD22014498
 *****GA*****11*433308
 MSRP INV AMT RETAIL - STOCK

TOTAL MODEL & OPTIONS	32328.00	29202.93	ACT 231	28903.09
DESTINATION CHARGE	670.00	670.00	H/B 261	969.84
DEALER ADVERTISING		323.28	ADV 65A	323.28

TOTAL	32998.00	30196.21	PAY 310	30196.21
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MEMO: TOTAL LESS HOLDBACK AND
 APPROX WHOLESALE FINANCE CREDIT 28759.42

 INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER
 REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO
 DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

 THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

REMIT TO GMAC NO. 277
 VIN 1G4CW52K5X4617190
 \$ 30196.21 INV 4AD22014498
 DUE 10/30/98 DEALER 43-330

GREEN BUICK, INC

GM Vehicle Inquiry System

Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -
Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K5X4617190
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VEHICLE INFORMATION

Merchandising Model:		4CW69 - 1999 PARK AVENUE SEDAN		Warranty Start Date:		05/27/1999						
BARS Order Type		70 - RETAIL - STOCK										
Delivering Dealer :		LOREN BUICK, INC 1620 WAUKEGAN RD GLENVIEW, IL 60025-2108 (847) 729-8900			Selling Source:		11 - BUICK					
					Site Code:		43330					
					Business Associate Code:		118506					
Service Contract:		Yes	Branded Title:		Yes	Warranty Block:		Yes	PDI Status:		Paid	

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	05/27/1999	10 miles	5/27/2002	36010 miles
72/100000 SHEET METAL RUST-THROUGH	05/27/1999	10 miles	5/27/2005	100010 miles
36/36000 SHEET METAL CORROSION	05/27/1999	10 miles	5/27/2002	36010 miles
96/80000 PCM/CC EMISSIONS	05/27/1999	10 miles	5/27/2007	80010 miles
36/36000 FEDERAL EMISSIONS	05/27/1999	10 miles	5/27/2002	36010 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
06/07/2002	016205	0	C2200 - ASH TRAY R&R/RPL	57904 miles
06/08/2001	071435	#	H0127 - ROTOR ASSEMBLY - R&R OR REPLACE/BOTH	31146 miles
06/08/2001	071435	#	H0137 - BR DISC R&R/RPL	31146 miles
02/16/2000	151310	#	R1240 - C/C BRK SW R&R/RPL	9380 miles
02/16/2000	151310	#	Z7906 - 6+ DAY DEALER SERVICE LOANER REIMBURSEMENT	9380 miles
02/16/2000	151310	#	NZ700 - STOP LMP SWITCH ADJ	9380 miles
02/16/2000	151310	#	D1506 - CN AIR DUCT R&R/RPL	9380 miles
02/16/2000	151310	#	C2021 - LT SUNSHADE R&R/RPL	9380 miles

02/16/2000	151310	#	C3961 - LT ASHTRAY QTR RPL	9380 miles
11/08/1999	145692	#	K7551 - INPT/REACT CARR ASM	6294 miles
11/08/1999	145692	#	Z7905 - 5-DAY DEALER SERVICE LOANER REIMBURSEMENT	6294 miles
06/15/1999	136415	F	Z7200 - CORPORATE PARTS RETURN REIMBURSEMENT	173 miles
06/02/1999	135492	#	C0034 - GLASS WINDSHIELD - (ONE PIECE) - REPLACE	173 miles
06/02/1999	135492	#	C2200 - ASH TRAY R&R/RPL	173 miles
06/02/1999	135492	#	Z7902 - 2-DAY COURTESY TRANSPORTATION	173 miles
06/02/1999	135492	#	N3572 - RAIN SENSOR - REPLACE	173 miles
12/30/1998	123368	#	Z6999 - PREDELIVERY INSPECTION FLUID ADDS	10 miles
10/27/1998	A17190	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System

Claim History

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VIN:	1G4CW52K5X4617190
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CLAIM HISTORY

Repair Order Date:		06/07/2002		Repair Order Number:		016205		Odometer Reading:		57904 miles	
Served By:	GUTHRIE MOTORS, INC. HWY 71 N NEVADA, MO 64772 (417) 667-7891					Selling Source:		11 - BUICK			
						Site Code:		55791			
						Business Associate Code:		111886			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part		Auth Code	Person Code	Line Total	Comments
06/25/2002	285	01	0	C2200 - ASH TRAY R&R/RPL		25703285 - ASHTRAY		N/A	N/A	\$56.19	N

Repair Order Date:		06/08/2001		Repair Order Number:		071435		Odometer Reading:		31146 miles	
Served By:		PAYNE PONTIAC-BUICK, INC. 630 S SPRINGFIELD VIRDEN, IL 62690-1687 (217) 965-3329				Selling Source:		11 - BUICK			
						Site Code:		52870			
						Business Associate Code:		116151			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part	Auth Code	Person Code	Line Total	Comments	
06/22/2001	180	01	#	H0127 - ROTOR ASSEMBLY - R&R OR REPLACE/BOTH		18045380 - PAD KIT	B	N/A	\$120.64	N	
06/19/2001	179	01	#	H0137 - BR DISC R&R/RPL		18043995 - PAD KIT	N/A	N/A	\$131.89	N	

Repair Order Date:		02/16/2000		Repair Order Number:		151310		Odometer Reading:		9380 miles	
Served By:		LOREN BUICK, INC 1620 WAUKEGAN RD GLENVIEW, IL 60025-2108 (847) 729-8900				Selling Source:		11 - BUICK			
						Site Code:		43330			
						Business Associate Code:		118506			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part	Auth Code	Person Code	Line Total	Comments	
				Z7906 - 6+ DAY							

02/29/2000	43	02	#	DEALER SERVICE LOANER REIMBURSEMENT	N/A	W	N/A	\$246.42	N
02/25/2000	42	01	#	R1240 - C/C BRK SW R&R/RPL	12450039 - SWITCH	N/A	N/A	\$36.99	N
02/25/2000	42	03	#	N2700 - STOP LMP SWITCH ADJ	N/A	N/A	N/A	\$40.52	N
02/25/2000	42	04	#	D1506 - CN AIR DUCT R&R/RPL	12533110 - DUCT ASM,	N/A	N/A	\$133.79	N
02/25/2000	42	05	#	C2021 - LT SUNSHADE R&R/RPL	12373425 - SUNSHADE	N/A	N/A	\$110.81	N
02/25/2000	42	06	#	C3961 - LT ASHTRAY QTR RPL	12372339 - A/TRAY AS	N/A	N/A	\$53.20	N

Repair Order Date:		11/08/1999		Repair Order Number:		145692		Odometer Reading:		6294 miles	
Serviced By:		LOREN BUICK, INC 1620 WAUKEGAN RD GLENVIEW, IL 60025-2108 (847) 729-8900				Selling Source:		11 - BUICK			
						Site Code:		43330			
						Business Associate Code:		118506			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part	Auth Code	Person Code	Line Total	Comments	
11/23/1999	15	02	#	Z7905 - 5-DAY DEALER SERVICE LOANER REIMBURSEMENT		N/A	W	N/A	\$150.00	N	
11/19/1999	14	01	#	K7551 - INPT/REACT CARR ASM		24211872 - TRANS KIT	N/A	N/A	\$1558.13	N	

Repair Order Date:		06/15/1999		Repair Order Number:		136415		Odometer Reading:		175 miles	
Serviced By:		LOREN BUICK, INC 1620 WAUKEGAN RD GLENVIEW, IL 60025-2108 (847) 729-8900				Selling Source:		11 - BUICK			
						Site Code:		43330			
						Business Associate Code:		118506			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part		Auth Code	Person Code	Line Total	Comments
06/17/1999	968	01	F	Z7200 - CORPORATE PARTS RETURN REIMBURSEMENT		N/A		N/A	N/A	\$22.06	N

Repair Order Date:		06/02/1999	Repair Order Number:		135492	Odometer Reading:		173 miles	
Serviced By:	LOREN BUICK, INC 1620 WAUKEGAN RD GLENVIEW, IL 60025-2108 (847) 729-8900				Selling Source:		11 - BUICK		
					Site Code:		43330		
					Business Associate Code:		118506		

Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
06/10/1999	966	01	#	C0034 - GLASS WINDSHIELD - (ONE PIECE) - REPLACE	25671081 - MLDG-W/S	N/A	N/A	\$297.11	N
06/10/1999	966	02	#	C2200 - ASH TRAY R&R/RPL	25678506 - ASHTRAY	N/A	N/A	\$58.84	N
06/10/1999	966	03	#	Z7902 - 2-DAY COURTESY TRANSPORTATION	N/A	N/A	N/A	\$60.00	N
06/10/1999	966	04	#	N3572 - RAIN SENSOR - REPLACE	12481189 - KIT	N/A	N/A	\$178.08	N

Repair Order Date:		12/30/1998		Repair Order Number:		123368		Odometer Reading:		10 miles	
Serviced By:		LOREN BUICK, INC 1620 WAUKEGAN RD GLENVIEW, IL 60025-2108 (847) 729-8900				Selling Source:		11 - BUICK			
						Site Code:		43330			
						Business Associate Code:		118506			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part	Auth Code	Person Code	Line Total	Comments	
01/04/1999	921	01	#	Z6999 - PREDELIVERY INSPECTION FLUID ADDS		N/A	N/A	N/A	\$3.08	N	

Repair Order Date:		10/27/1998		Repair Order Number:		A17190		Odometer Reading:		0 miles	
Serviced By:		LOREN BUICK, INC 1620 WAUKEGAN RD GLENVIEW, IL 60025-2108 (847) 729-8900				Selling Source:		11 - BUICK			
						Site Code:		43330			
						Business Associate Code:		118506			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part		Auth Code	Person Code	Line Total	Comments
10/29/1998	902	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE		N/A		N/A	N/A	\$115.58	N

CHECK HISTORY

Vehicle Has No Associated Check History.

GM Vehicle Inquiry System

Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -
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Help

VIN:	1G4CW52K5X4617190
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VEHICLE BUILD

Merchandising Model:	4CW69 - 1999 PARK AVENUE SEDAN		
Gross Vehicle Weight Rating:	2232 kg (4922 lb)	Order Number:	BBTCT1
Build Date:	10/27/1998	Build Plant:	1X4C - ORION ASSEMBLY

OPTION CODES

AK5 - FRONT PASSENGER AIR BAGS	AQ7 - 55/45 SEATS
A43 - SEAT- 3 POSITION MEMORY DRIVER	CD2 - LOW W/S/W FLUID INDICATOR
CB1 - WIPERS - MOISTURE SENSING	CJ2 - AIR CONDITIONING-DUAL AUTOMATIC
DD7 - MIRROR- AUTOMATIC REARVIEW	DR2 - MIRROR-DRIVER SIDE REMOTE/AUTO
D85 - STRIPE, BODY SIDE	FE1 - BUICK DYNARIDE SUSPENSION
FE9 - FEDERAL EMISSIONS	F83 - RATIO TRANSAXLE FINAL DR 3.05
ICD - TRIM INTERIOR DESIGN	JL9 - ANTI-LOCK BRAKE SYSTEM
KG7 - GENERATOR - 125 AMP	L36 - ENGINE- 3800 SERIES II V6
MN3 - TRANSMISSION - AUTO 4SPD	MX0 - TRANSMISSION-4 SPEED ELECTRONIC
NF2 - EMISSION SYSTEM, FEDERAL TIER 1	NK5 - STEERING WHEEL - STANDARD
ORN - LAKE ORION ASSEMBLY	PY0 - 16" CHROME ALUMINUM WHEELS
QFX - TIRES- P225/60R16 BLACKWALL	R9X - PERSONAL CHOICE FEATURES
UB7 - INSTRUMENTATION	UG1 - UNIVERSAL TRANSMITTER
UK3 - STEERING WHEEL RADIO CONTROL	UP0 - RADIO-POWER LOAD CD & CASSETTE
UW6 - SPEAKER SYSTEM-CONCERT SOUND II	U09 - HORN - FOUR NOTE
U77 - ANTENNA - REAR WINDOW	VH9 - LEATHERETTE OWNERS MANUAL COVER
VK3 - LICENSE PLATE MOUNTING PKG-FRNT	VM3 - 5MPH BUMPER STANDARD FRONT&REAR
V73 - STATEMENT- US/CANADA PRODUCED	Y67 - WASHER FLUID, LOW COOLANT, AND
1SE - * DOOR LOCKS - MEMORY	16U - BRIGHT WHITE
46A - STRIPE - BODY SIDE - BEIGE	56D - TAUPE CLOTH 40/40 FRONT BUCKET
56I - TAUPE INTERIOR	6MB - COMPONENT-FRT LH COMPUTER SUSP
7MB - COMPONENT-FRT RH COMPUTER SUSP	8AC - SPRING

GM Vehicle Inquiry System

Vehicle Component

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[Help](#)

VIN:	1G4CW52K5X4617190
-------------	-------------------

Vehicle Component

Component Code:		10 - ENGINE ASSEMBLY			
Source Plant:		B - BOC FLINT, MICHIGAN			
Part/Num Broadcast:		BGW	Traceability:	0014144	
Date Scanned:	10/26/1998	Time Scanned:	22.44.00	Scan Station:	04

Component Code:		35 - STEERING COLUMN - SIR SYSTEM			
Source Plant:		S - SAGINAW DIVISION SAGINAW, MI			
Part/Num Broadcast:		MKM	Traceability:	AA0112948	
Date Scanned:	10/26/1998	Time Scanned:	14.05.00	Scan Station:	03

Component Code:		61 - TRANSMISSION			
Source Plant:		W - HYDRAMATIC WARREN, MICHIGAN			
Part/Num Broadcast:		9FFB	Traceability:	0MJW	
Date Scanned:	10/26/1998	Time Scanned:	22.56.00	Scan Station:	04

Component Code:		86 - ELECTRONIC CONTROL MODULE (ECM)			
Source Plant:		M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN			
Part/Num Broadcast:		4634	Traceability:	38294EM2Q	
Date Scanned:	10/27/1998	Time Scanned:	08.03.00	Scan Station:	01

Component Code:		AB - IR-MODULE ASM-INFLATOR			
Source Plant:		Q - RIMIR MATAMORS MEXICO			
Part/Num Broadcast:		4099	Traceability:	WSBQ7RC	
Date Scanned:	10/26/1998	Time Scanned:	21.19.00	Scan Station:	03

Component Code:		AL - IR-MODULE ASM-1/P			
Source Plant:		Q - RIMIR MATAMORS MEXICO			

Part/Num Broadcast:		3040	Traceability:		2SBPRCC
Date Scanned:	10/26/1998	Time Scanned:	13.47.00	Scan Station:	02

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	9994	Traceability:	28278245N		
Date Scanned:	10/27/1998	Time Scanned:	08.03.00	Scan Station:	03

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1ZZ	Traceability:	2560318		
Date Scanned:	10/22/1998	Time Scanned:	03.16.00	Scan Station:	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1PP	Traceability:	1294500		
Date Scanned:	10/26/1998	Time Scanned:	13.35.00	Scan Station:	N/A

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GM Vehicle Inquiry System

Delivery Information

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

VIN:	1G4CW52K5X4617190
------	-------------------

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	05/27/1999	Delivery Type:	029 - BUSINESS/ORGANIZATION	Delivered Odometer:	10 miles
Delivering Dealer:	LOREN BUICK, INC 1620 WAUKEGAN RD GLENVIEW, IL 60025-2108 (847) 729-8900			Delivery Selling Source:	11 - BUICK
				Delivery Site Code:	43330
				Business Associate Code:	118506

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GM Vehicle Inquiry System

Dealer Information

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

VIN:	1G4CW52K5X4617190
------	-------------------

INVOICE INFORMATION

Invoice Date:	10/27/1998		
Site Address:	LOREN BUICK, INC 1620 WAUKEGAN RD GLENVIEW, IL 60025-2108 (847) 729-8900	Selling Source:	11 - BUICK
		Site Code:	43330
		Business Associate Code:	118506

SHIP-TO INFORMATION

Ship-To Date:	11/02/1998		
Site Address:	LOREN BUICK, INC 1620 WAUKEGAN RD GLENVIEW, IL 60025-2108 (847) 729-8900	Selling Source:	11 - BUICK
		Site Code:	43330
		Business Associate Code:	118506

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GM Vehicle Inquiry System

Service Contract

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

VIN:	1G4CW52K5X4617190
------	-------------------

SERVICE CONTRACT

Type:	SC/P3		
Description:	3/3000 GMPP GM CERTIFIED OUT OF WARRANTY		
Deductible Amount:	Refer to Motors Insurance Corp. (U.S.) 1-800-MIC-CARE Refer to Motors Insurance Corp. (Canada) 1-888-642-4677		
Inception Date:	05/04/2002	Expiration Date:	08/04/2002
Inception Odometer:	57209 miles	Expiration Odometer:	60209 miles

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GM Vehicle Inquiry System

Warranty Block

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

VIN:	1G4CW52K5X4617190
------	-------------------

WARRANTY BLOCK

Block Codes	SV	Description:	GOVERNMENT REPORTED SALVAGED	Effective Date:	09/01/2002
Blocked Labor Operations:					
All					
Blocked Claim Types:					
#, A, D, E, F, I, K, L, M, P, Q, S, T, U, 4, 5, 6, 7, 8, 9					

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GM Vehicle Inquiry System

Branded Title

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

VIN:	1G4CW52K5X4617190
------	-------------------

BRANDED TITLE

Brand Description:	SALVAGED		
Date Branded:	09/01/2002	Reporting Source Code:	SV
Title Number:	M0056899	Reporting State/Entity:	KS

The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

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/INCAMPI

DISPLAY VIN\RELATED CAMPAIGNS

KIPSA06I

11/22/2002 15:37

VIN: 1G4CW52K5X4617190

OPEN\CLOSED STATUS:

SEL CAMPAIGN STATUS
CODE NUMBER

REPAIR
DATE

REPAIR PREV.
DEALER NUMBER

CAMPAIGN
TYPE

NO CAMPAIGNS CURRENTLY AFFECTING THIS VEHICLE

PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

PW:

November 12, 2002

State Farm Insurance
P.O. Box 308
Chanute, KS 66720-0308

Your Claim Number: 16-N253-042
Your Insured: [REDACTED]
Our File Number: 451035
Our Client: General Motors Corporation
Date of Event: 9/17/02

Dear Mr. Roecker,

We are the third-party administrators on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning that you sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

- A copy of the police and/or fire report.
- A statement from the operator of the vehicle, this should include events prior to and immediately following the incident.
- Advise if the vehicle owner and/or operator noted anything unusual about the vehicle prior to the incident. (Electrical / Mechanical):
- Provide copies of all maintenance (this is to include oil changes), warranty, and repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
- Advise if any accessories been added to the vehicle since the purchase? (Radio, Alarm, Telephone, Radar Detector, Equalizer, CD player) If applicable, provide copies of receipts and/or invoices for installation of said equipment.
- Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
- Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

- Has the vehicle ever been involved in an accident? If so when was the accident?
- Did the subject vehicle have a trailer attached? If so, Describe (Year, Make, Length, approximate weight): Please send the paperwork which lists all of the above):
- Provide copies of your proof of payment (cancelled checks).
If this was a total loss, please submit a salvage estimate and your total loss work sheet.
- Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Marianne Spalla
Claims Administrator

State Farm Insurance Companies®



November 5, 2002

Claim Office
P.O. Box 308
Chenute, KS 68720-0308
820-431-5600
Office Hours: Mon-Fri 8:00-5:00

ESIS/GM CENTRAL CLAIMS
ATTN GREG THRASHER
TEAM LEADER
300 RENAISSANCE CTR
MAIL CODE 482 C20 D71
DETROIT MI 48265-3000

*No Omit
No up
No 241
DO 11/8/02*

451035

RECEIVED

NOV 08 2002

ESIS-GM CLAIMS UNIT

RE: Our Claim Number: 18-N253-042
Our Insured: [REDACTED]
Date of Loss: September 17, 2002
Your Client: General Motors Corp.
Your File Number: PDACK-101402

Dear Mr. Thrasher:

This is a follow-up to my correspondence dated October 3, 2002.

On October 23, 2002, Ken Carter, Master Forensic Examiner, inspected Ms. Drake's 1999 Buick Park Avenue at the Chanute Insurance Pool. His investigation revealed that fuel had exploded in the intake manifold, causing a hole to be burned in the mass airflow sensor at the air intake. He concluded this was a direct result of the ECM failure.

Enclosed are 35 mm color photos of Ms. [REDACTED]'s car, along with the report Mr. Carter prepared. A video tape was also secured documenting the evidence, and can be forwarded to your office, if necessary. The car is being held for your inspection if a representative from your office wishes to verify the damage. You may contact me at the number below to make arrangements to inspect the involved car.

As a result of this loss we considered Ms. Drake's car an economic total loss and settled her claim as outlined below:

Company payment	\$17,465.25
Insured's deductible	<u>250.00</u>
TOTAL	\$17,715.25

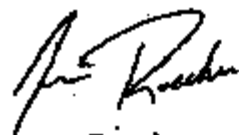
Since the involved vehicle was declared a total loss, our net loss pends the sale of salvage. State Farm® will hold this car for another 30 days, and if we do not hear from you, we will sell the salvage. Then once our net loss is determined, we will notify you of our final subrogation amount.

HOME OFFICES: BLOOMINGTON, ILLINOIS 61710-0001

ESIS/GM Central Claims
16-N253-042
Page 2
November 5, 2002

If you have any further questions concerning the above, please contact me at the number below.

Sincerely,



Jason Roecker
Claim Representative
620-431-5613

State Farm Mutual Automobile Insurance Company

14/1105009

Ken Carter & Associates

TECHNICAL ADVISING and CONSULTING

TECHNICAL ADVISING and CONSULTING — AUTOMOTIVE, TRANSPORTATION, CONSTRUCTION, AIRCRAFT and AGRICULTURAL EQUIPMENT
22107 S. CARTER RD. • PECULIAR, MO 64078
(816) 779-5841 or (816) 779-6544

October 24, 2002

Jason Roecker
State Farm Ins.
1322 S. Grant
Chanute, Ks. 66720

Claim number: 16-N253-042
Subject: 1999 Buick Park Avenue M.F.D. 10-98
Vin number: 1G4CW52K5X4617190
Owner: [REDACTED]

Dear Jason,

On 10-23-2002, I met you (Jason Roecker) at State Farm Office in Chanute, Ks. and we then drove to Chanute Insurance Pool. I investigated the 99 Buick Park Avenue for cause and origin of the engine compartment fire.

INVESTIGATION AS FOLLOWS:

The fire pattern is at the left side of the engine. The 3800 (3.8) V/6 engine had a lot of fire damage. I then checked the engine oil, was full and clean. The electrical from the power fuses in the engine compartment were not shorted, battery and battery cables were not shorted. I then removed the ECM the ECM mounts in the engine compartment by the left inner front fender. The electrical wires that connect to the ECM were not shorted. After removing the air cleaner and ECM the air cleaner element partly burned. The mass air flow sensor had a hole burned in screen at the air intake where the fuel had exploded in the intake manifold. The intake manifold is plastic and when the ECM failed fuel vapors in the intake exploded and ignites other combustible materials.

PROFESSIONAL OPINION:

The ECM on the 99 Buick Park Avenue with the eight (8) Vin number is (K) identifies the cause and origin of the fire. I agree with NHTSA #96V116000 for the cause of the engine compartment fire when the engine back fires.

Jason Roecker was present during my investigation. See 35 MM photo's and descriptions also VCR tape.

If we can be of any further help please feel free to give us a call.

Sincerely,

Ken Carter MFE
KEN CARTER AND ASSOCIATES
KEN CARTER M.F.E. (MASTER FORENSIC EXAMINER)

RECEIVED

OCT 28 2002

STATE FARM
CHANUTE

Jason Roether

KEN CARTER and ASSOCIATES

22308 S. Carter Rd.

Peculiar, MO 64078

(816) 779-8544 or (816) 779-5841

PHOTO DESCRIPTION

10-23-02

CLAIM # or V.I.N. #16-N253-042

St. Farm Chanute



1999 Buick

Park Avenue

at the

Chanute

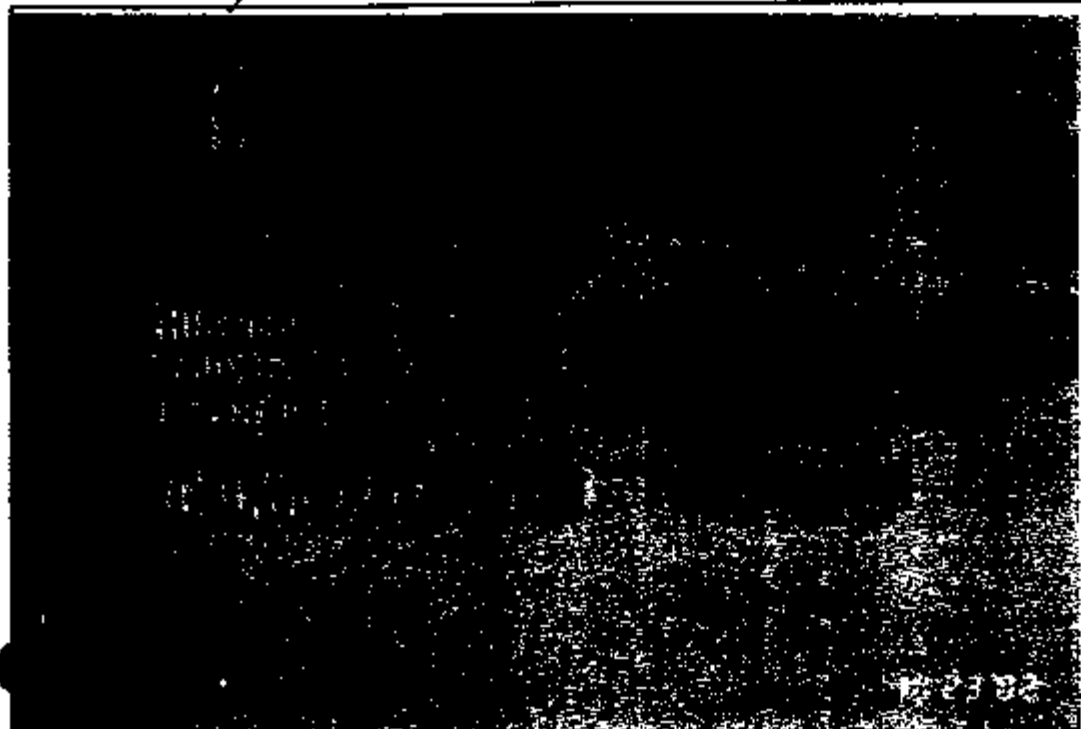
Ins. Pool.

Chanute KS.

Owner



Investigating for Cause + Origin of engine Comp. fire.



VIN#

1G41W52K-

5X4617190

MFD.

10-98

Eng#(8)

number in

VIN is (K)

NHTSA

96V116000

KEN CARTER and ASSOCIATES

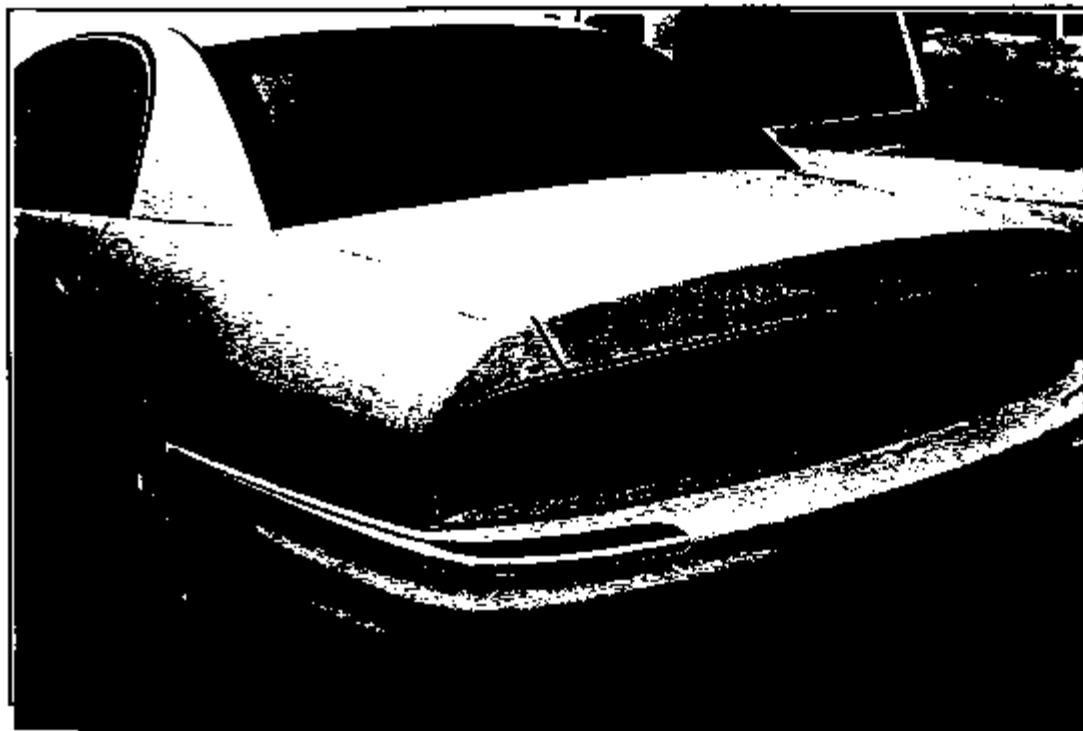
22306 S. Carter Rd.

Peculiar, MO 64078

(816) 779-6544 or (816) 779-5841

PHOTO DESCRIPTION

CLAIM # or V.I.N. # 16N253042



*rear view
of the rear of
the 99 Buick
Park Avenue*



*3800 engine
3.8 liter
Engine
Compartment
Fire*

KEN CARTER and ASSOCIATES

22306 S. Carter Rd.

Peculiar, MO 64078

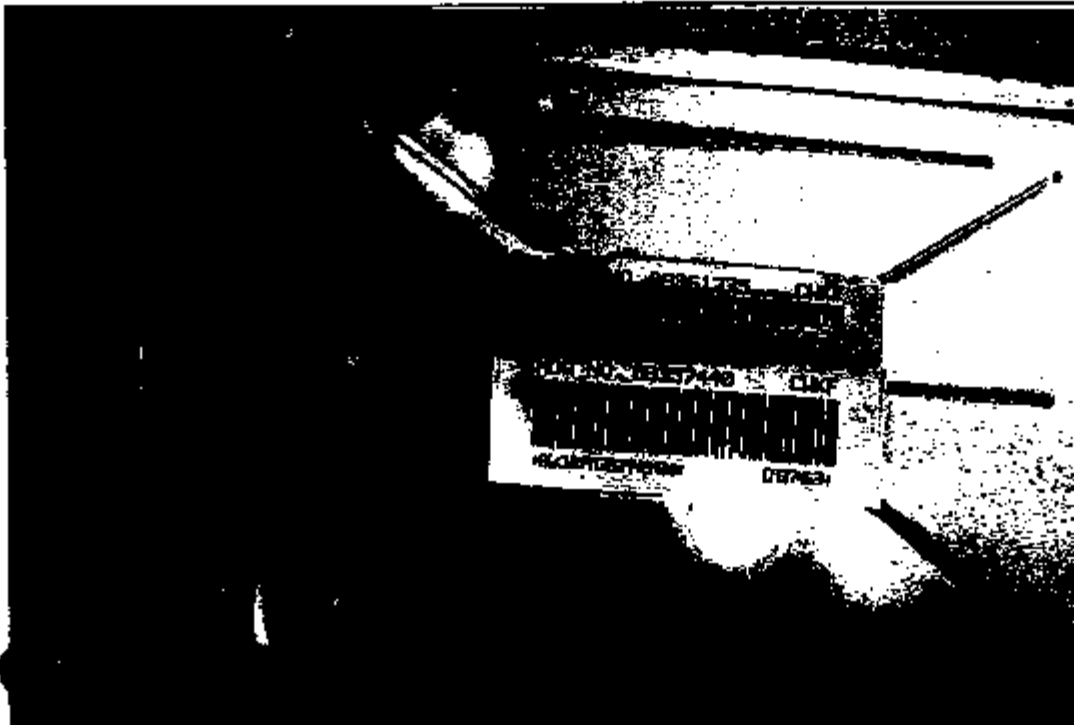
(816) 779-6544 or (816) 779-5841

PHOTO DESCRIPTION

CLAIM # or V.I.N. # 16N253-042



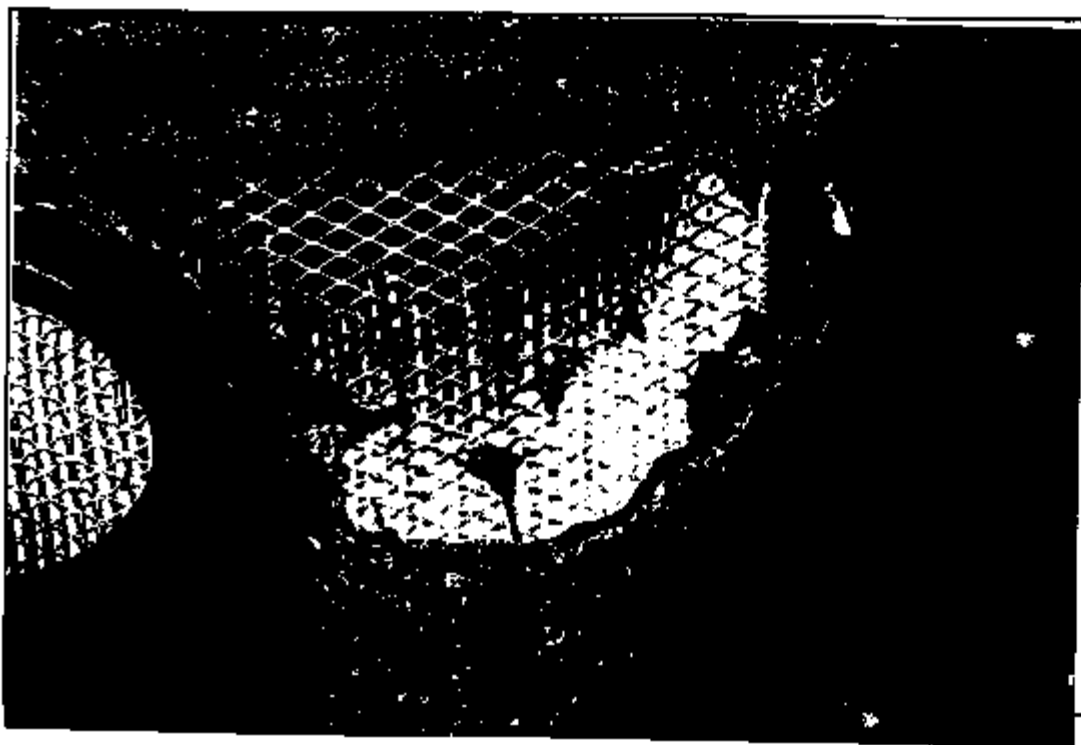
Engine oil
full +
clean



ECU
removed
Electrical
still plugged
in (connected)

KEN CARTER and ASSOCIATES
22306 S. Carter Rd.
Peculiar, MO 64078
(816) 779-6544 or (816) 779-5841
PHOTO DESCRIPTION

CLAIM # or V.I.N. # 16-N253-042



air cleaner
removed from
hatch

note

mass air flow
sensor, controls

air in intake)

Ken Carter MSFE.



power, fuses
& electrical

in Engine

Compartment

not burned

Fuse box & wires

left under.

KEN CARTER and ASSOCIATES

22306 S. Carter Rd.

Peculiar, MO 64078

(816) 779-6544 or (816) 779-5841

10-22-02

PHOTO DESCRIPTION

CLAIM # or V.I.N. #16-N253-042



Fuel vapors
in intake
when starting
the engine
backfire
through the
combustible
materials
on fire
(mass air flow)

Intake from air cleaner - fumes & vapors from the
ECM failure caused explosion in the intake see:



KHGA IF
96V116000
engine comp.
fires

KEN CARTER and ASSOCIATES

22306 S. Carter Rd.

Peculiar, MO 64078

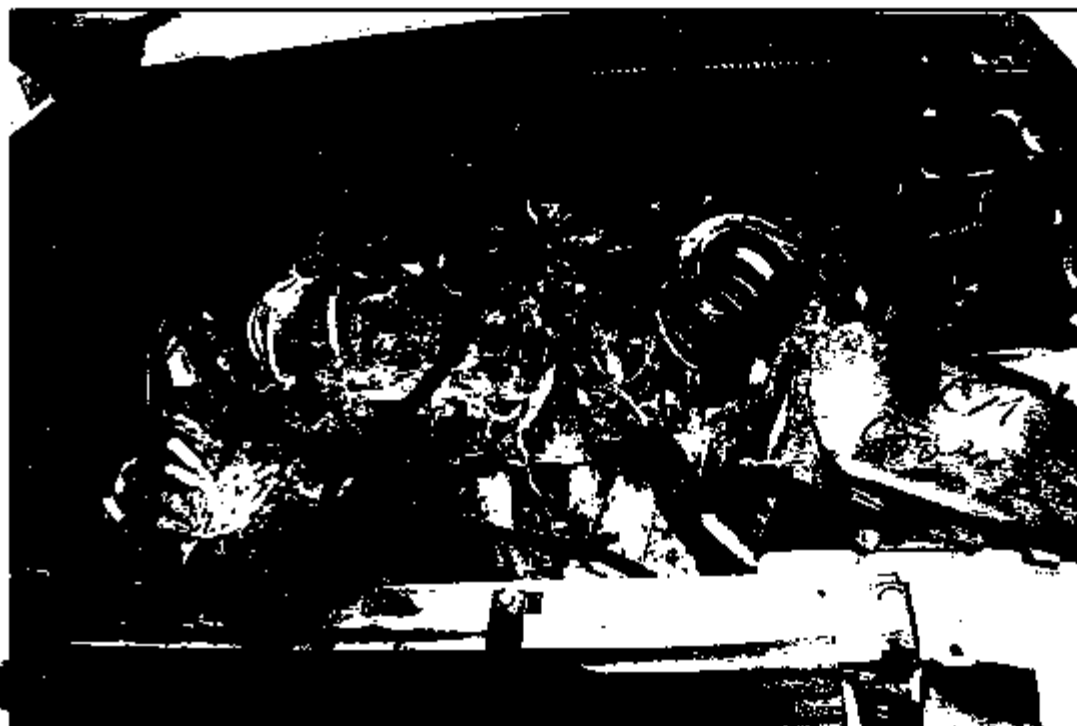
(816) 779-6544 or (816) 779-5841

PHOTO DESCRIPTION

CLAIM # or V.I.N. # 16-N253042



*accessory belt
burned in
fire*



*Top of
engine &
engine
compartment*

October 14, 2002

ESIS

An Insurance Services Company
300 Renaissance Center
Mail Code 482 C30 D71
Detroit, MI 48265-3000
Telephone 800.888.0164
Fax Number 313.665.0911

Jason Roecker
State Farm Insurance
P O Box 308
Chanute Ks 66720-0308

Your File Number: 16 N253 042
Claimant: [REDACTED]
Our File Number: PDACK -101402
Our Client: General Motors Corporation
Date of Event: 9/17/02

Dear Mr. Roecker:

This letter will serve to acknowledge receipt of your correspondence dated October 3, 2002 regarding the above matter. You have advised that your insured's 99 Buick Park Ave experienced a fire causing damage to the vehicle on September 17, 2002. You have also invited General Motors to participate in an inspection of this vehicle.

We are not interested in attending an inspection of the vehicle at this time. We would, however, request that any inspection completed be fully documented by video and photographs. Further, all evidence should be preserved for potential inspection by a General Motors representative at a later date.

If you have any questions, please call me at 1.800.888.0164.

Sincerely,

Greg Thrasher
Team Leader

hmc

State Farm Insurance Companies®



October 3, 2002

CERTIFIED MAIL - RETURN RECEIPT REQUESTED

ESIS/GM CLAIMS
RENAISSANCE CENTER
PO BOX 300 MAIL CODE 482C20D71
DETROIT MI 48265-0300

Claim Office
P.O. Box 300
Chenute, KS 66720-0300
820-431-8600
Office Hours: Mon-Fri 8:00-5:00

RECEIVED

OCT 09 2002

RE: Claim Number: 16-N253-042
Our Insured: [REDACTED]
Date of Loss: September 17, 2002
Involved Vehicle: 1999 Buick Park Avenue
Vehicle Identification
Number (VIN): 1G4CW52K5X4617190

ESIS-GM CLAIMS UNIT

To Whom It May Concern:

The above-referenced vehicle is insured by State Farm Mutual Automobile Insurance Company. This vehicle experienced an engine compartment fire.

State Farm® would like to give you the opportunity to inspect this car, along with our advance notice of a potential subrogation claim. Our insured's vehicle is currently located at the Chanute Insurance Pool, 620-431-7778.

Please contact me at the number listed below to set up a time for your inspection.

Sincerely,


Jason Roecker
Senior Claim Representative
620-431-5813

State Farm Mutual Automobile Insurance Company

12/1002016r21

HOME OFFICES: BLOOMINGTON, ILLINOIS 61710-0001

January 10, 2003

Elverson, Vasey & Peterson, L.L.P.
Attorney at Law
100 Court Avenue
Suite 405
Des Moines, Iowa 50309

Your Client: State Farm s/s/o Teresa Wiegand
Our File Number: 451439
Our Client: General Motors Corporation
Date of Event: 10/24/02

Dear Ms. Abbott:

We are the third-party administrators on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your client. Your correspondence alleges that your client sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

- Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals, as they may not be returned.
- A copy of the police and/or fire report.
- A statement from the operator of the vehicle, this should include events prior to and immediately following the incident.
- Advise if the vehicle owner and/or operator noted anything unusual about the vehicle prior to the incident. (Electrical / Mechanical):
- Provide copies of all maintenance (this is to include oil changes), warranty, and repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
- Advise if any accessories been added to the vehicle since the purchase? (Radio, Alarm, Telephone, Radar Detector, Equalizer, CD player) If applicable, provide copies of receipts and/or invoices for installation of said equipment.

- Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
- Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.
- Has the vehicle ever been involved in an accident? If so when was the accident?
- The present location of the subject vehicle and its availability for inspection.
- Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for as long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Marianne Spalla
Claims Administrator

451439

ESIS

November 18, 2002

An Insurance Services Company
300 Renaissance Center
Mail Code 483 C20 D71
Detroit, MI 48265-3000
Telephone 800.888.0164
Fax Number 313.665.0911

Michelle Darsidan
State Farm Insurance
P O Box 1345
Bottendorf IA 527221345

Your File Number: 15 3148 474
Claimant: [REDACTED]
Our File Number: PDACK-111802
Our Client: General Motors Corporation
Date of Event: 102402

Dear Ms. Darsidan:

This letter will serve to acknowledge receipt of your correspondence dated November 8, 2002 regarding the above matter. You have advised that your insured's 1998 Buick Park Avenue experienced a fire causing damage to the vehicle on October 24, 2002. You have also invited General Motors to participate in an inspection of this vehicle.

We are not interested in attending an inspection of the vehicle at this time. We would, however, request that any inspection completed be fully documented by video and photographs. Further, all evidence should be preserved for potential inspection by a General Motors representative at a later date.

If you have any questions, please call me at 1.800.888.0164.

Sincerely,

Greg Thrasher
Team Leader

hmc

November 22, 2002

State Farm Insurance
Bettendorf Claims Office
3380 Utica Ridge Road
P.O. Box 1345
Bettendorf, Iowa 52722-1345

Your Claim Number: 15-3148-474
Your Insured: [REDACTED]
Our File Number: 451439
Our Client: General Motors Corporation
Date of Event: 10/24/02

Dear Ms. Darsidan:

We are the third-party administrators on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning that you sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

- Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals, as they may not be returned.
- A copy of the police and/or fire report.
- A statement from the operator of the vehicle, this should include events prior to and immediately following the incident.
- Advise if the vehicle owner and/or operator noted anything unusual about the vehicle prior to the incident. (Electrical / Mechanical):
- Provide copies of all maintenance (this is to include oil changes), warranty, and repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
- Advise if any accessories been added to the vehicle since the purchase? (Radio, Alarm, Telephone, Radar Detector, Equalizer, CD player) If applicable, provide copies of receipts and/or invoices for installation of said equipment.

- Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
- Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.
- Has the vehicle ever been involved in an accident? If so when was the accident?
- The present location of the subject vehicle and its availability for inspection.
- Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Marianne Spalla
Claims Administrator

State Farm Insurance Companies



BETTENDORF CLAIMS OFFICE
3580 UTICA RIDGE ROAD
P. O. BOX 1348
BETTENDORF, IOWA 52722-1348
FAX 563-344-3826

October 30, 2002

Buick
PO Box 33136
Detroit, MI 48232

RE: Claim Number: 15-3148-474
Date of Loss: October 24, 2002
Our Insured : ~~Young, M. Mages~~

Dear Subrogation Department:

The described vehicle, 1998 Buick Park Avenue with VIN# 1G4CW52K5W4623800, is insured by State Farm Insurance. This vehicle experienced a fire on October 24, 2002.

State Farm would like to give you an opportunity to inspect the vehicle and advance notice of our potential subrogation claim.

Please contact me at 563-344-3832 to set up a time for your inspection.

Sincerely,

Michelle Darsidan

Michelle Darsidan
Claim Representative
(563) 344-3832
Team #

State Farm Mutual Automobile Insurance Company

Payments by COL 83536E50
Cln: 15-3148-474 Ins: WIEGEL, CRAIG Pol: 2004-797-150 DOL: 10-24-02

'C' denotes consolidated payment
'P' denotes previous data

'E' denotes EFT payment

Sel: ____

COL 1 of 2
Payments 1 to 1 of 1

COL: S12 COMP Ind: 1,285.94

Dir rcov: 0.00

Exp: 0.00

Sel	Payment No	Payee	Amount	Stat	COL	Pay	Rpt Party
1.	108490113J		1,285.94	O/S	S12	1	Named Insu

Payments by COL \$3536E50
Cln: 15-3148-474 Ins: KIEGEL, CRAIG Pol: 2684-787-15G DOL: 10-24-02

'C' denotes consolidated payment
'P' denotes previous data

'E' denotes EFT payment

Sel: ____

COL 2 of 2
Payments 1 to 1 of 1

COL: 501 RENT Ind: 322.45

Dir rcov: 0.00

Exp: 0.00

Sel	Payment No	Payee	Amount	Stat	COL Pay	Rpt Party
1.	E EFT PYMT		322.45		501 1	Named Insu

Rental Invoice

Rental Agreement
 NOV 12 2002
 D338409 - 6231

RM To:
 STATE FARM-BETTENDORF NORTH
 ATTN: Darsidan-Michelle
 P. O. BOX 1345
 BETTENDORF IA 52722

Date Out 10/25/02
 Date In 11/05/02

DOB
 8/18/55

Additional Driver

Age 25
 Driver License State Expires

Color SILVER
 Model 08 CENT
 License No. 8T1631
 Date of Loss 10/24/02
 Type of Car BUICKPARK A
 Type of Loss INSURED
 Repair Shop JACKS BRKE/A

Description	Rate	Amount
12 DAYS	28.98	359.88
IA EXCIS		17.99
SALES TAX	7.00	25.19

TOTAL CHARGES 403.06
 LESS AMOUNT RECEIVED 80.61

AMOUNT DUE 322.45

Billing Inquiries Call 563-359-8900
 Fed Tax ID # 48-1614608
 Billing Information

Thank You For Choosing Enterprise

DO YOU USE YOUR OWN CAR FOR BUSINESS TRAVEL? ASK US ABOUT OUR LOCAL CORP. ACCOUNTS THAT CAN SAVE YOU TIME & MONEY!

Please Return This Portion with Remittance

Remit to:

AMOUNT DUE 322.45

Paid by:

STATE FARM-BETTENDORF NORTH
 ATTN: Darsidan-Michelle
 P. O. BOX 1345
 BETTENDORF IA 52722

11/06

Customer# 51F8230 Rental Agreement D338409 Amount 322.45 GPR# 6231

State Farm Insurance Companies



BETTENDORF CLAIMS OFFICE
3580 UTICA RIDGE ROAD
P. O. BOX 1345
BETTENDORF, IOWA 52722-1345
FAX 563-344-3825

November 12, 2002

BUICK
Subrogation Department
PO Box 33136
Detroit, MI 48232

RECEIVED

NOV 18 2002

ESIS-GM CLAIMS UNIT

RE: Your Claim Number:
Your Insured :
Date of Loss : October 24, 2002
Our Claim Number : 15-3148-474
Our Insured : [REDACTED]

Dear Subrogation Department:

We have been informed that you are the insurance carrier for the above named individual.

Our investigation establishes that your insured was responsible for this accident. We were called upon to provide payment for our insured's damages. The total amount of subrogation interest is \$1689.00.

The breakdown of the payments is as follows:

Repairs/Total Loss paid by Company	\$1285.94
Rental Paid by Company	+ \$322.45
UM-BI	+ \$0.00
Medical Payments	+ \$0.00
Other (Explain Below)	+ \$0.00
Less Salvage	- \$0.00
Total Company Portion	\$0.00
Insured's Deductible	+ \$0.00
Rental Paid by Insured	+ \$80.61
Total Amount of Loss	= \$1689.00

Please refer to our prior letter regarding the vehicle fire. We still have the parts that we can make available for your viewing. Contact me at the number listed below to set up a time.

Page 2
November 12, 2002

Please send your reimbursement directly to State Farm Insurance for the total amount and we will reimburse our insured their deductible.

Sincerely, ,

M. Darsidan

Michelle Darsidan
Claim Representative
(563) 344-3832
Team #

State Farm Mutual Automobile Insurance Company

State Farm Insurance Companies



November 8, 2002

*No Omni
No UP
No Paul
11/14/02*

BETTENDORF CLAIMS OFFICE
3880 UTICA RIDGE ROAD
P. O. BOX 1346
BETTENDORF, IOWA 52722-1346
FAX 563-344-3825

ESIS-GM
300 Renaissance Center
Mc482-C20-D71
Detroit, MI 48265-6000

RECEIVED

NOV 14 2002

ESIS-GM CLAIMS UNIT

RE: Your Claim Number:
Your Insured:
Our Claim Number: 15-3148-474
Our Insured : XXXXXXXXXX
Date of Loss: October 24, 2002

Dear Subrogation Department:

The described vehicle, 1998 Buick Park Avenue with VIN# 1G4CW52K5W4623800, is insured by State Farm Insurance. This vehicle has experienced a fire on October 24, 2002.

State Farm would like to give you an opportunity to inspect the vehicle and advance notice of our potential subrogation claim.

Please contact me at 563-344-3832 to set up a time for your inspection.

Sincerely,

Michelle Darsidan

Michelle Darsidan
Claim Representative
(563) 344-3832
Team #

State Farm Mutual Automobile Insurance Company

1998 PARK AVENUE SEDAN
 16U BRIGHT WHITE /V6G
 563 TAUPE LEATHER/VINYL 55/45 SPLIT
 ORDER NO. KV6254/S2 STOCK NO.
 VIN 1G4 CW52 K5 W4623800

BUICK MOTOR DIVISION
 GENERAL MOTORS CORPORATION
 902 E. HAMILTON AVE.
 FLINT MI 48550-0001
 VEHICLE INVOICE 4AD19689252
 *****GA*****11*478158

	MSRP	INV AMT	EMPLOYEE - NEW CA
4CW69 PARK AVENUE SEDAN	30675.00	26073.75	INVOICE 12/05/97
DA1 ARM REST RR SEAT, STORAGE	50.00	41.00	SHIPPED 12/05/97
FE9 FEDERAL EMISSIONS	N/C	N/C	EXP I/T 12/16/97
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	INT COM 12/16/97
NW9 TRACTION CONTROL SYSTEM	175.00	143.50	PRC EFF 10/21/97
UP0 RADIO-POWER LOAD CD & CASSETTE	200.00	164.00	KEYS 1785 1785
W/STEERING WHEEL RADIO CONTROL (REPLACES RADIO IN OPTION PKG)			QTR
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	BANK: GMAC - 021
1SE PRESTIGE OPTION PACKAGE (SE)	890.00	729.80	CHG-TO 47-815
* INSTRUMENTATION - TEMPERATURE TACH, FUEL W/DRIVER INFORMATN CENTER (INCLUDES: TIRE PRESSUR WARNING, OIL PRESSURE, VOLTS, OIL LIFE & OIL LEVEL MONITORS LOW WASHER FLUID, LOW COOLANT & DOOR/TRUNK AJAR INDICATORS, BASIC TRIP COMPUTER (FUEL ECON MILES TO EMPTY, GALLONS USED)			SHIP WT: 3658
* MIRROR - ELECTROCHROMIC AUTO DIMMING OUTSIDE LEFT MIRROR (HEATED RIGHT & LEFT)			HP: 34.7
* MIRROR - ELECTROCHROMIC AUTO DIMMING (INSIDE REARVIEW)			MEMO 1629.50
* RADIO - POWER-LOAD CASSETTE & AUTOMATIC TONE CONTROL & CLCK & STEERING WHEEL RADIO CONTROL			
* SEAT - THREE POSITION MEMORY 10-WAY POWER DRIVER'S SEAT & MEMORY MIRRORS			
* UNIVERSAL TRANSMITTER			
* WIPERS - MOISTURE SENSING			

 PERSONAL CHOICE FEATURES

16U BRIGHT WHITE	N/C	N/C
46A STRIPE - BODY SIDE - BEIGE	N/C	N/C
563 TAUPE LEATHER/VINYL 55/45 SPLIT	600.00	492.00

THIS UNIT IS SPECIFICALLY FOR THE GM EMPLOYEE NAMED
 ABOVE.

** CONTINUED ON PAGE 2 **

REILLY BUICK-GMC TRUCK

1998 PARK AVENUE SEDAN		BUICK MOTOR DIVISION
16U BRIGHT WHITE	/V6G	GENERAL MOTORS CORPORATION
563 TAUPE LEATHER/VINYL 55/45 SPLIT		902 E. HAMILTON AVE.
ORDER NO. KV6254/82	STOCK NO.	FLINT MI 48550-0001
VIN 1G4 CW52 K5 W4623800		VEHICLE INVOICE 4AD19689252
*****GA*****11*478158		
EL & FACTORY OPTIONS	MSRP	INV AMT EMPLOYEE - NEW CA
** CONTINUED FROM PAGE 1 **		

TOTAL MODEL & OPTIONS	32590.00	27644.05	ACT 231 28309.05
DESTINATION CHARGE	665.00	665.00	

TOTAL	33255.00	28309.05	PAY 310 28309.05
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 INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER
 REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO
 DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

REILLY BUICK-GMC TRUCK

REMIT TO GMAC NO. 021
 VIN 1G4CW52K5W4623800
 \$ 28309.05 INV 4AD19689252
 DUE 12/16/97 DEALER 47-815

GM Vehicle Inquiry System

Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G4CW52K5W4623800
------	-------------------

VEHICLE INFORMATION

Merchandising Model:	4CW69 - 1998 PARK AVENUE			Warranty Start Date:		12/19/1997	
BARS Order Type	20 - EMPLOYEE - NEW CAR SALE (OPT1)						
Delivering Dealer :	REILLY BUICK-GMC TRUCK PO BOX 43 COLORADO SPRINGS, CO 80901-0043 (719) 636-3881			Selling Source:		11 - BUICK	
				Site Code:		47815	
				Business Associate Code:		118755	
Service Contract:	No	Branded Title:	No	Warranty Block:	No	FDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
28003	SPARK PLUG TIP EROSION CALIBRATION PCM REFLASH	N/A	Closed
28016	WINDSHIELD WASHER LOW FLUID INSTRUMENT PANEL MESSAGE INOPERATIVE	N/A	Closed

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	12/19/1997	15 miles	12/19/2000	36015 miles
72/100000 SHEET METAL RUST-THROUGH	12/19/1997	15 miles	12/19/2003	100015 miles
36/36000 SHEET METAL CORROSION	12/19/1997	15 miles	12/19/2000	36015 miles
96/80000 PCM/CC EMISSIONS	12/19/1997	15 miles	12/19/2005	80015 miles
36/36000 FEDERAL EMISSIONS	12/19/1997	15 miles	12/19/2000	36015 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
07/31/2001	283025	#	H0127 - ROTOR ASSEMBLY - R&R OR REPLACE/BOTH	35809 miles
07/31/2001	283025	#	H0137 - BR DISC R&R/RPL	35809 miles
11/20/2000	263453	#	N0110 - BATTERY REPLACE ONE	27563 miles

11/20/2000	263453	#	Z5000 - DEALER/RETAILER TRADE(PART OBTAINED LOCALLY)	27563 miles
11/20/2000	263453	#	H0127 - ROTOR ASSEMBLY - R&R OR REPLACE/BOTH	27563 miles
07/24/2000	252927	#	H0137 - BR DISC R&R/RPL	24079 miles
07/24/2000	252927	#	C2200 - ASH TRAY R&R/RPL	24079 miles
07/24/2000	252927	#	B4121 - LT FT DR HANDLE RPL	24079 miles
11/08/1999	233005	#	J6355 - POWERTRAIN CONTROLLER - REPROGRAM	16396 miles
11/08/1999	233005	#	K6353 - SOLENOID, PRESSURE CONTROL-REPL	16396 miles
11/08/1999	233005	#	B5410 - RR COMPMENT RESEAL	16396 miles
06/02/1998	078605	#	V0155 - 98 PARK AVENUE/WNSHLD WASHER LOW FLD INST PNL MSG INOP	4526 miles
03/06/1998	075049	#	V0125 - 98 PN,OD,BK C/H-MODELS SPARK PLUG CALIBRATION PCM REFLASH	2211 miles
12/05/1997	A23800	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System

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VIN:	1G4CW52K5W4623800
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CLAIM HISTORY

Repair Order Date:		07/31/2001		Repair Order Number:		283025		Odometer Reading:		35809 miles	
Serviced By:	JOHN KEADY, INC. 3210 E KIMBERLY RD DAVENPORT, IA 52807-2510 (563) 359-3611					Selling Source:		11 - BUICK			
						Site Code:		43822			
						Business Associate Code:		162264			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part		Auth Code	Person Code	Line Total	Comments
08/10/2001	194	01	#	H0127 - ROTOR ASSEMBLY - R&R OR REPLACE/BOTH		18060640 - ROTOR		A	N/A	\$347.25	N
08/10/2001	194	02	#	H0137 - BR DISC R&R/RPL		18021768 - ROTOR		AB	N/A	\$191.16	N

Repair Order Date:		11/20/2000		Repair Order Number:		263453		Odometer Reading:		27563 miles	
Serviced By:	JOHN KEADY, INC. 3210 E KIMBERLY RD DAVENPORT, IA 52807-2510 (563) 359-3611					Selling Source:		11 - BUICK			
						Site Code:		43822			
						Business Associate Code:		162264			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part		Auth Code	Person Code	Line Total	Comments
11/24/2000	120	01	#	N0110 - BATTERY REPLACE ONE		19001631 - BATTERY		BP	N/A	\$200.46	N
11/24/2000	120	02	#	Z5000 - DEALER/RETAILER TRADE(PART OBTAINED LOCALLY)		25695520 - BLOCK		N/A	N/A	\$4.08	N
11/24/2000	120	03	#	H0127 - ROTOR ASSEMBLY - R&R OR REPLACE/BOTH		N/A		N/A	N/A	\$118.98	N

					Repair Order						
--	--	--	--	--	--------------	--	--	--	--	--	--

Repair Order Date:		07/24/2000		Number:		252927		Odometer Reading:		24079 miles	
Served By:		JOHN KEADY, INC. 3210 E KIMBERLY RD DAVENPORT, IA 52807-2510 (563) 359-3611				Selling Source:		11 - BUICK			
						Site Code:		43822			
						Business Associate Code:		162264			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part	Auth Code	Person Code	Line Total	Comments	
08/01/2000	87	01	#	H0137 - BR DISC R&R/RPL		N/A	N/A	N/A	\$111.00	N	
08/01/2000	87	02	#	C2200 - ASH TRAY R&R/RPL		25703285 - ASHTRAY	N/A	N/A	\$68.00	N	
08/01/2000	87	03	#	B4121 - LT FT DR HANDLE RPL		N/A	N/A	N/A	\$54.00	N	

Repair Order Date:		11/08/1999		Repair Order Number:		233005		Odometer Reading:		16396 miles	
Served By:		JOHN KEADY, INC. 3210 E KIMBERLY RD DAVENPORT, IA 52807-2510 (563) 359-3611				Selling Source:		11 - BUICK			
						Site Code:		43822			
						Business Associate Code:		162264			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments		
11/16/1999	13	01	#	J6355 - POWERTRAIN CONTROLLER - REPROGRAM	N/A	N/A	N/A	\$83.36	N		
11/16/1999	13	02	#	K6353 - SOLENOID, PRESSURE CONTROL-REPL	10478146 - VALVE SOL	N/A	N/A	\$430.22	N		
11/16/1999	13	03	#	B5410 - RR COMPMENT RESEAL	N/A	N/A	N/A	\$23.82	N		

Repair Order Date:		06/02/1998		Repair Order Number:		078605		Odometer Reading:		4526 miles	
Serviced By:		RICHARDSON BUICK-CADILLAC-GMC TRUCK-HONDA 1475 JOHN F KENNEDY RD DUBUQUE, IA 52002-5299 (563) 582-5411				Selling Source:		11 - BUICK			
						Site Code:		43835			
						Business Associate Code:		118547			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part		Auth Code	Person Code	Line Total	Comments
06/11/1998	862	01	#	V0155 - 98 PARK AVENUE/WNSHLD WASHER LOW FLD INST PNL MSG INOP		N/A		N/A	N/A	\$27.45	N

Repair Order Date:		03/06/1998		Repair Order Number:		075049		Odometer Reading:		2211 miles	
Serviced By:		RICHARDSON BUICK-CADILLAC-GMC TRUCK-HONDA 1475 JOHN F KENNEDY RD DUBUQUE, IA 52002-5299 (563) 582-5411				Selling Source:		11 - BUICK			
						Site Code:		43835			
						Business Associate Code:		118547			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part		Auth Code	Person Code	Line Total	Comments
03/12/1998	836	01	#	V0125 - 98 PN,OD,BK C/H-MODELS SPARK PLUG CALIBRATION PCM REFLASH		N/A		N/A	N/A	\$27.45	N

Repair Order Date:		12/05/1997		Repair Order Number:		A23800		Odometer Reading:		0 miles	
Serviced By:	REILLY BUICK-GMC TRUCK PO BOX 43 COLORADO SPRINGS, CO 80901-0043 (719) 636-3881					Selling Source:		11 - BUICK			
						Site Code:		47815			
						Business Associate Code:		118755			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part		Auth Code	Person Code	Line Total	Comments
12/08/1997	809	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE		N/A		N/A	N/A	\$89.50	N

CHECK HISTORY

Vehicle Has No Associated Check History.

GM Vehicle Inquiry System

Vehicle Build

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VIN:	1G4CW52K5W4623800
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VEHICLE BUILD

Merchandising Model:	4CW69 - 1998 PARK AVENUE		
Gross Vehicle Weight Rating:	N/A	Order Number:	N/A
Build Date:	12/04/1997	Build Plant:	1W4C - ORION ASSEMBLY

OPTION CODES

ACM	AK5 - SEAT, INFLATABLE, DRIVER & PASS
AQ7 - FRT SPLIT, 3 PASS, 6 WAY ADJ, R	A43 - SEAT ADJUSTER, MIRROR, POWER, D
B8Y - PROD WEEK 49	CD2 - WSWA IAR FLUID
CE1 - WINDSHIELD, PULSE, MOISTURE SEN	CJ2 - AIR CONDITIONER FRT, AUTO TEMP
DA1 - RR SEAT, STORAGE	DD8 - LT SENSITIVE
DE2 - LH & RH, REMOTE CONTROL, ELECTR	D85 - BODY SIDE PAINT STRIPES
FE1 - SOFT RIDE	FE9 - FEDERAL EMISSIONS
F83 - TRANSAXLE FINAL DRIVE 3.05	IC3 - 4HE1-TC 4 CY,DIE 175 HP
JL9 - ANTILOCK	K68 - GENERATOR
L36 - 3.8 LITRE V6 MFI	MN3 - 4 SPD AUTO TRANS 4T65-E
MX0 - 4-SPEED AUTOMATIC TRANSMISSION	NF2 - EMISSION SYSTEM, FEDERAL TIER 1
NK5 - STANDARD	NW9 - ELECTRONIC
ORN - ORION, MI, USA	PY0 - 16 X 6.5, ALUMINUM
QFX - P225/60R16-97S BW R/PE ST TL AL	R6A - SALES ITEM NO. 01
R9X - SALES ITEM NO. 98	R9Z - SALES ITEM NO.100
UB7 - INST, OIL, COOL TEMP, VOLTS, TR	UG1 - GARAGE DOOR, UNIVERSAL
UK3 - STEERING WHEEL, ACCESSORY	UP0 - AM/FM STEREO, SEEK/SCAN, AUTO R
UW6 - 6, CUSTOM	U77 - REAR WINDOW ANTENNA
VH9 - OWNER INFO MAN	VK3 - FRT MOUNTING PKG
VM3 - CONSUMER, CONTAINS BPR IMP STAN	V73 - USA/CANADA

WJ7 - INTERIOR *LEATHER* (TO BE USED	Y67 - REMINDER PACKAGE
1SE - UPFITTER EQUIP. GROUP	1SZ - OPTION PACKAGE
16U - BRIGHT WHITE	46A - ACCENT, TWO TONE, LT CHESTNUT/G
56I - MKD NEUTRAL II (96)	563 - NEUTRAL LEATHER
6MB - COMPUTER SEL SUSP (6MB)	7MB - COMPUTER SEL SUSP (7MB)
8AC - COMPUTER SEL SUSP (8AC)	9AC - COMPUTER SEL SUSP (9AC)

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GM Vehicle Inquiry System

Vehicle Component

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VIN:	1G4CW52K5W4623800
-------------	-------------------

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BCY	Traceability:	0020404		
Date Scanned:	12/04/1997	Time Scanned:	10.27.00	Scan Station:	04

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW, MI				
Part/Num Broadcast:	JKY	Traceability:	AA0043237		
Date Scanned:	12/03/1997	Time Scanned:	22.19.00	Scan Station:	03

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	8FPB	Traceability:	118Q		
Date Scanned:	12/04/1997	Time Scanned:	10.38.00	Scan Station:	04

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN				
Part/Num Broadcast:	7114	Traceability:	37330M6PW		
Date Scanned:	12/04/1997	Time Scanned:	21.12.00	Scan Station:	01

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	Q - RIMIR MATAMORS MEXICO				
Part/Num Broadcast:	2924	Traceability:	WR7AHGE		
Date Scanned:	12/04/1997	Time Scanned:	09.11.00	Scan Station:	03

Component Code:		AL - IR-MODULE ASM-1/P			
Source Plant:		Q - RIMIR MATAMORS MEXICO			
Part/Num Broadcast:		3040	Traceability:	2R7G6U3	
Date Scanned:	12/03/1997	Time Scanned:	21.16.00	Scan Station:	02

Component Code:		AS - SENSING DIAGNOSTIC MODULE			
Source Plant:		K - DELCO ELECTRONICS KOKOMO,IN			
Part/Num Broadcast:		5956	Traceability:	173290PCY	
Date Scanned:	12/04/1997	Time Scanned:	21.12.00	Scan Station:	03

Component Code:		CB - SEQ NUM (FLEX) BODY ASM			
Source Plant:		N/A			
Part/Num Broadcast:		1ZZ	Traceability:	1040729	
Date Scanned:	11/23/1997	Time Scanned:	03.14.00	Scan Station:	N/A

Component Code:		CP - SEQ NUM (FLEX) GEN ASM			
Source Plant:		N/A			
Part/Num Broadcast:		1PP	Traceability:	1139365	
Date Scanned:	12/03/1997	Time Scanned:	20.23.00	Scan Station:	N/A

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GM Vehicle Inquiry System

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VIN:	1G4CW52K5W4623800
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IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	12/19/1997	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	15 miles
Delivering Dealer:	REILLY BUICK-GMC TRUCK PO BOX 43 COLORADO SPRINGS, CO 80901-0043 (719) 636-3881			Delivery Selling Source:	11 - BUICK
				Delivery Site Code:	47815
				Business Associate Code:	118755

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GM Vehicle Inquiry System

Dealer Information

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VIN:	1G4CW52K5W4623800
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INVOICE INFORMATION

Invoice Date:	12/05/1997		
Site Address:	REILLY BUICK-GMC TRUCK PO BOX 43 COLORADO SPRINGS, CO 80901-0043 (719) 636-3881	Selling Source:	11 - BUICK
		Site Code:	47815
		Business Associate Code:	118755

SHIP-TO INFORMATION

Ship-To Date:	12/20/1997		
Site Address:	REILLY BUICK-GMC TRUCK PO BOX 43 COLORADO SPRINGS, CO 80901-0043 (719) 636-3881	Selling Source:	11 - BUICK
		Site Code:	47815
		Business Associate Code:	118755

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/INCAMPI

DISPLAY VIN\RELATED CAMPAIGNS

KIPSA06I

12/11/2002 11:41

VIN: 1G4CW52K5W4623800

OPEN\CLOSED STATUS:

SEL	CAMPAIGN	STATUS	REPAIR	REPAIR PREV.	CAMPAIGN
CODE	NUMBER		DATE	DEALER NUMBER	TYPE
98003	DEALER REPAIRED		1998/03/06	43835	EMISSION
SPARK PLUG TIP EROSION CALIBRATION PCM REFLASH					
98016	DEALER REPAIRED		1998/06/02	43835	CUSTOMER SAT.
WINDSHIELD WASHER LOW FLUID INSTRUMENT PANEL MESSAGE INOPERATIVE					

INQUIRY COMPLETE

PW:

PF 10	MANT	11	VHCP	12	DLRA	13	AUDT	14	XREF	15	DESC	16	ADST	17	NADR	18	DELT
19	PERF	20		21		22		23		24		PF SELECT:			GOTO:		

ELVERSON, VASEY & PETERSON, L.L.P.
ATTORNEYS AT LAW
100 COURT AVENUE
SUITE 405
DES MOINES, IOWA 50309

TODD A. ELVERSON
JON A. VASEY
GREGORY W. PETERSON
THOMAS J. JACKOWSKI
ALLISON R. ABBOTT
JENNIFER L. OETIKER

TELEPHONE 515-243-1814
FACSIMILE 515-243-2238

Spells
451439

December 23, 2002

RECEIVED

DEC 31 2002

ESIS-GM CLAIMS UNIT

ESIS G.M. Central Claims
300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

RE: My client: [REDACTED]
Vehicle: 1989 Buick Park Avenue
VIN: 1G4CW52K5W4623800

To Whom it May Concern:

I have been retained by State Farm Insurance Company to collect the sums of money it paid as a result of a car fire to the above indicated vehicle. I believe the supporting documentation has already been forwarded to you.

At this time, my client is demanding \$1,688.90 for full satisfaction of this claim.

Please respond to this demand within thirty (30) days. If I do not hear from you by then, I will proceed to file suit.

Sincerely yours,

Allison R. Abbott
Allison R. Abbott

ARA/ara

ELVERSON, VASEY & PETERSON, L.L.P.
ATTORNEYS AT LAW
100 COURT AVENUE
SUITE 405
DES MOINES, IOWA 50309

TODD A. ELVERSON
JON A. VASEY
GREGORY W. PETERSON
THOMAS J. JACKOWSKI
ALLISON R. ABBOTT
JENNIFER L. OETKER

TELEPHONE 515-243-1814
FACSIMILE 515-243-8288

February 24, 2003

Marianne Spalla
Claims Administrator
E.S.I.S.
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000

RECEIVED

FEB 27 2003

ESIS-GM CLAIMS UNIT

RE: Your client: General Motors Corporation
Your file number: 451439
My client: [REDACTED]
Date of event: October 24, 2002

Dear Ms. Spalla:

Thank you for your letter of January 10, 2003, in which you requested additional information before proceeding with an evaluation of this claim. Below is a breakdown of items enclosed, or in the alternative and explanation as to why the item requested is not enclosed.

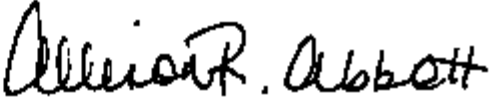
- (1) Enclosed please find color copies of the only photographs in my possession. There is no expert report to accompany these.
- (2) There is no fire/police report for this incident.
- (3) My client's advises she has spoken to GM on the phone. I do not have a copy of that statement, but would like a copy if you have one.
- (4) Not on the day of the fire.
- (5) Enclosed please find copies of maintenance, warranty and repair orders on the subject vehicle. These are by no means exhaustive. Other maintenance and repair

work was done on this vehicle and at this time the records cannot be located.

- (6) No accessories had been added to the vehicle since the purchase by Ms. Wiegel.
- (7) Ms. [REDACTED] knows of no modifications, alterations or changes to the vehicle.
- (8) Ms. [REDACTED] did not receive any recall notices.
- (9) The vehicle had never been in a motor vehicle accident prior to October 24, 2002.
- (10) The vehicle is located at 4835 Norwood Drive, Bettendorf, IA. If you would like to inspect it, this can be arranged through me.
- (11) Ms. [REDACTED], luckily, did not suffer any injuries.

If you need additional documentation to complete your technical evaluation, please do not hesitate to contact me.

Sincerely yours,


Allison R. Abbott

ARA/ara
Enc.

ITEM		QUANTITY		UNIT PRICE		TOTAL PRICE	
TAN OR RED WAX		1		15.00		15.00	
PLATINUM FLUID		1		15.00		15.00	
OIL & FILTER		1		4.95		4.95	
ANTI-FREEZE		8.00		8.00		8.00	
R&R SPARK PLUGS		1		58.00		58.00	
CHANGE OIL & FILTER		1		4.95		4.95	
Towing Into Shop		1		58.00		58.00	
OIL IS MIXED WITH GAS FROM FUEL PRESSURE		1		0.00		0.00	
REGULATOR GOVERNOR		1		0.00		0.00	

YOU ARE ENTITLED BY LAW TO THE RETURN OF ALL PARTS REPLACED EXCEPT THOSE WHICH ARE TOO DAMAGED OR LARGE AND THOSE REQUIRED TO BE SENT BACK TO THE MANUFACTURER OR DISTRIBUTOR BECAUSE OF WARRANTY WORK OR AN EXCHANGE AGREEMENT. YOU ARE ENTITLED TO INSPECT THE PARTS WHICH CAN NOT BE RETURNED TO YOU. INITIAL YOUR CHOICE: DISCARD

I hereby authorize the work being performed, not to be done along with the company's guarantee and agree that you are not responsible for loss or damage to vehicle or contents not to be returned to me at this time, but at any other time beyond the company's control. I understand that the company's responsibility is to provide the vehicle being described in this invoice, to be used for the purpose of being described in this invoice. No repairs described in this invoice are to be made to the vehicle.

It is understood and agreed by the undersigned customer that the product described herein is sold by the dealer "as is" and that the dealer makes no warranty or representation of the product and makes no warranty that the product is fit for any purpose. The customer understands and agrees that there is no guarantee that the work done under this repair order will put the vehicle in good and proper working condition for the purpose that the owner shall not be authorized after repairs to return the vehicle to a safe condition and proper working order.

ESTIMATE: YOU HAVE THE RIGHT TO A WRITTEN OR ORAL ESTIMATE IF THE EXPECTED COST OF REPAIRS OR SERVICE WILL BE MORE THAN FIFTY DOLLARS. YOUR BILL WILL NOT BE HIGHER THAN THE ESTIMATE BY MORE THAN TEN PERCENT UNLESS YOU APPROVE A HIGHER AMOUNT BEFORE REPAIRS ARE FINISHED. INITIAL YOUR CHOICE: DISCARD

CAUSE OF FIRE (CLAIM # 133148474) STATE FARM 344-3832

Payments:	
Cash	1.28
Total Paid:	1.28
Totals	
Estimate Total:	1,295.84
Parts:	88
Labor:	82
Shop Supplies:	1
Tax:	8
Total:	1.28

Customer's Signature

Thank You For Bringing Your Vehicle To Us For Service

VEHICLE HISTORY REPORT

PAGE 1

02/13/03

CUSTOMER NAME	:	[REDACTED]	OIL TYPE	:	08183
ADDRESS	:	[REDACTED]	OIL QUANTITY	:	4.5
	:	BETTENDORF, IA 52722	OIL FILTER	:	083387A
TOTAL VISITS	:	5	AIR FILTER	:	
LICENSE #	:	IA-2440W	BREATHER	:	
YEAR	:	1998	PCV	:	
MAKE	:	BUICK	WIPER BLADES	:	
MODEL	:	PARK AVENUE	TRANS FILTER	:	
ENGINE	:	E-K	6-C 3.8L (231) F	:	LAST ODOMETER : 46135
FIRST SVC DATE	:	03/31/00	LAST COMMENT	:	
LAST SVC DATE	:	06/20/02	LAST COMMENT	:	

DATE/CTR	TIME	ODOMETER	INVOICE #	COUPON	INV. TOTAL	PAYMENT	SERVICES PERFORMED
06/20/02	12:00a	46135	58533		\$28.24	CHECK	FULL SERVICE
11/15/01	4:53p	39116	50699		\$28.24	CASH	FULL SERVICE
04/09/01	1:55p	31220	42133		\$27.89	CASH	FULL SERVICE
10/26/00	5:46p	26318	36048		\$27.89	CASH	FULL SERVICE
03/31/00	10:07a	20704	27680	\$4.00	\$23.89	CASH	FULL SERVICE

END OF REPORT

This is a partial history of oil changes, because oil changes were performed at this Speedwayville only when my husband didn't have time to do the work himself. We didn't keep mileage/date records of our home oil changes, but performed them when the car's computer message on dashboard said it was due.

IOWA DAMAGE DISCLOSURE STATEMENT

Please read the information on the reverse side before completing this form.

I [redacted] (seller) hereby certify that the following damage disclosure statement is true and correct for the following described vehicle: 1998 year, BUICK make, PARK AVE. model, 1G4CJ62N5M4623800 VIN

The seller must complete Section 1 if: it is a new motor vehicle sold in Iowa, your Iowa title is not available, or there is no damage disclosure statement on the back of your title.

1. The motor vehicle sustained damage of \$5,000 or more in at least one incident while I owned the described motor vehicle. ☐ Yes ☒ No
If Yes, list the total retail dollar amount of damage from ALL incidents of \$5,000 or more while you owned the motor vehicle. \$
2. I have knowledge the motor vehicle was previously titled as salvage, rebuilt or flood in this state or any other state. ☐ Yes ☒ No
If Yes, complete Section 2 of this statement.

The seller must complete Section 2 if: you answered Yes to question 2 in section 1, or you answered Yes to question 2 on damage disclosure on the back of your Iowa title.

I have knowledge the motor vehicle was titled previously as (check all that apply):

☐ salvage ☐ rebuilt or ☐ flood in the state of

The buyer must complete Section 3 if you purchased the motor vehicle from a non-resident.

1. I purchased the above mentioned motor vehicle from a non-resident and am surrendering a title or Manufacturer's Certificate of Origin from State.
I have knowledge the motor vehicle has sustained damage of \$5,000 or more. ☐ Yes ☐ No
If Yes, list the total retail dollar amount of damage from ALL incidents of \$5,000 or more.
\$
2. I have knowledge the motor vehicle was previously titled as salvage, rebuilt or flood in this state or any other state. ☐ Yes ☐ No

10/09/99

Date

10/09/99

Date

Buyer's Signature

Only the buyer need sign if Section 3 has been completed.

This form must be given to the buyer and surrendered to the County Treasurer when making application for title.

WARNING: A person who knowingly makes a false damage disclosure statement commits a fraudulent practice.

(Over)



14 21 405

NET WT

AIR BAG

1. 100% cotton
2. 100% cotton
3. 100% cotton
4. 100% cotton

This article is equipped with an air bag system. To help prevent unwanted inflation, read Service Manual for diagnosis and service procedures before performing any service.





JACKS





Marianne Spalla
Claims Administrator
ESIS GM Central Claims

ESIS

An Insurance Services Company

304 Renaissance Center
Mail Code 462-C30-D72
Detroit, MI 48265-3000
Telephone 313.665-3403
Facsimile 313.665.0911

March 5, 2003

Elverson, Vasey & Petterson, L.L.P.
Attorney at Law
Attn: Allison R. Abbott
100 Court Avenue
Suite 405
Des Moines, Iowa 50309

Your Client:	[REDACTED]
Your File Number:	Unknown
Our Claim Number:	451439
Our Client:	General Motors Corporation
Date of Loss:	10/24/02

Dear Ms. Abbott:

I am responding to your subrogation demand in which you requested reimbursement for monies paid out to your insured, as a result of damage to the subject vehicle. It is our understanding that the controlling theory of liability against GM would be Breach of Warranty. The Breach of Warranty Statute of Limitations in Iowa is 2 years from the date of the original purchase. Our records show that the vehicle was purchased by the original owner in December of 1997. As such, this claim is time barred and GM must respectfully deny this claim.

Sincerely,

Marianne Spalla
Claims Administrator

ELVERSON, VASEY & PETERSON, L.L.P.
ATTORNEYS AT LAW
100 COURT AVENUE
SUITE 400
DES MOINES, IOWA 50309

TODD A. ELVERSON
JON A. VASEY
GREGORY W. PETERSON
THOMAS J. JACKOWSKI
ALLISON R. ABBOTT
JENNIFER L. OETIKER

TELEPHONE 515-243-1814
FACSIMILE 515-243-2225

March 11, 2003

Marianne Spalla
ESIS GM Central Claims
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000

RECEIVED

MAR 17 2003

RB: My client: [REDACTED]
Your client: General Motors Corporation
Your claim number: 451439
Date of Loss: 10/24/02

ESIS-GM CLAIMS UNIT

Dear Ms. Spalla:

I am in receipt of your March 5, 2003 letter in which you denied my client's claim based on your belief that the Breach of Warranty Statute in Iowa is 2 years from the date of the original purchase. I would refer you to Iowa Code Section 614.1(2A)(a) (2003): With respect to products: "Those founded on the death or a person or injuries to the person or property brought against the manufacturer, assembler, designer, supplier or specifications, seller, lessor, or distributor of a product based upon an alleged defect in the design, inspection, testing, manufacturing, formulation, marketing, packaging, warning, labeling of the product, or any other alleged defect or failure of ~~whichever nature or kind~~, based on the theories of strict liability in tort, negligence or *breach of an implied warranty*, shall not be commenced more than fifteen years after the product was first purchased, leased, bailed, or installed for use or consumption..."

Based on the above, I would resubmit our demand of \$1,688.90 for full satisfaction of this claim.

If I do not hear from you by March 25, 2003, I will proceed with a lawsuit against General Motors.

Sincerely yours,

Allison R. Abbott

Allison R. Abbott

ARA/sra



esis

ESIS, Inc.
300 Renaissance Center
mail code: 482 C20 D71
Detroit, MI 48265

313-668-3403 Phone
313-668-0911 Fax

Marianna Spalla
Claims Administrator

March 25, 2003

Elverson, Vasey & Petterson, L.L.P.
Attorney At Law
Attn: Allison R. Abbott
100 Court Avenue
Suite 405
Des Moines, IA 50309

Your file Number: unknown
Your Insured: [REDACTED]
Our Client: General Motors
Our File Number: 451439
Date of Loss: 10/24/02

Dear Ms. Abbott:

I am in receipt of your March 11, 2003 letter.

You state this loss should be based on Strict Liability and not Breach of Warranty. However, Strict Liability in Iowa includes actions in negligence and breach of warranty. My denial is based upon the "Economic Loss Rule Doctrine" of which the state of Iowa respects and follows. Under this Economic Loss Rule Doctrine, the applicable statute of limitations that is used to evaluate the damages is the Breach of Warranty statute of limitations.

Therefore pursuant to my letter of March 4, 2003, the Economic Loss Rule Doctrine applies and that is the basis for my denial.

Sincerely,

Marianna Spalla

A

ELVERSON, VASEY & PETERSON, L.L.P.

ATTORNEYS AT LAW

**100 COURT AVENUE
SUITE 405
DES MOINES, IOWA 50309**

**TODD A. ELVERSON
JON A. VASEY
GREGORY W. PETERSON
THOMAS J. JACKOWSKI
ALLISON R. ABBOTT
JENNIFER L. OETIKER**

**TELEPHONE 515-243-1914
FACSIMILE 515-243-2235**

FACSIMILE COVER SHEET

CONFIDENTIALITY NOTICE: The documents accompanying this fax transmission contain confidential information belonging to the sender which is legally privileged. The information is intended only for the use of the individual or entity named below. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution or the taking of any action in reliance on or regarding the contents of this faxed information is strictly prohibited. If you have received this fax in error, please immediately notify us by telephone to arrange for return of the original documents to us.

TO: Marianne Spalla, Claims Administrator

FAX NO.: (313) 665-0911

FROM: Allison R. Abbott, Attorney At Law

DATE: March 26, 2003

TOTAL NUMBER OF PAGES (INCLUDING COVER SHEET) - 1 Page

COMMENTS: My client: [REDACTED]
Your client: General Motors Corporation
Your claim number: 451439

On March 11, 2003, I sent a letter with additional information regarding the above named claim. I have not yet received a response to that letter. My client would like me to proceed with a lawsuit at this time. Could you please fax a response in the near future, so that we can attempt to avoid litigation?

**IF YOU DO NOT RECEIVE ALL PAGES CLEARLY OR HAVE ANY QUESTIONS,
PLEASE CALL (515) 243-1914.**

3327248

233005

INVOICE

PAGE 1

SERVICE ADVISOR: 572 HEATH PACHA

John KEADY'S

GM SUPERSTORE

PONTIAC GMC BUICK
 Buick Oldsmobile
 3210 E. Kimberly Rd. Davenport, Iowa 52807
 SERVICE DEPT. (319) 441-3480
 BODYSHOP (319) 441-3478

WHT	98	BUICK PARK AVE.	1G4CW52K5H4623800	16396/16396	T8
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01JAN1998		17:00 09NOV99	0.00	CASH	10NOV1999
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OPTIONS: STK:G9919A 1) L1EDTKE

19:22 08NOV99	13:24 10NOV99				
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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A C/S FROM A STOP AND A HARD ACCELERATION THE CAR JUMPS AND SHUTTERS

REAL BAD

CAUSE: INCORRECT PRESSURE

K6353 SOLENOID, PRESSURE CONTROL - REPLACE

360 WAB4 3.70

1 10478146 VALVE ASM

1 3M8901 GASK/PREP

PC: 93

PART#: 10478146

COUNT: 2

CLAIM TYPE:

AUTH CODE: E

PL

OTH OTHER LABOR HOURS - * SEE STORY FOR

EXPLANATION

360 WAB4 1.40.

(N/C)

(N/C)

(N/C)

(N/C)

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
--------	------	--------	------	--------	------	---------------	------

93 DIAGNOSED STUMBLE CONDITION WHEN TAKING OFF FROM A STOP AS THE TRANS PRESSURE CONTROL PROBEL EM--FOUND BULLITEN 990604045-- RECALIBRATE PCM J6355 PERFORMED RECALIBRATION AND ROAD TEST FOR SEVERAL MILES--PROBLEM STILL PRESENT DIAGNOSED AS THE PRESSURE CONTROL SOLENOID REPLACED PRESSURE CONTROL SOLENOID AND TOPPED OFF TRANS--ROAD TESTED FOR SEVERAL MILES--ALL OK PERFORMED FRT WHEEL ALIGNMENT OLD BASED ON LBR OF J6355 FOR DIAGNOSIS PER TSB WHICH WAS DONE FIRST

B C/S THAT THERE IS WATER LEAKING INTO THE TRUNK LOOK AT THE SEAMS ON THE SIDES OF THE TRUNK NEAR THE TRUNK LID.

CAUSE: INSUFFICIENT SEALANT

B5410 REAR COMPARTMENT - RESEAL

360 WAB4 0.40

PC: 2P PARTS: COUNT: 0

(N/C)

AUTHORIZATION FOR REPAIR I hereby authorize the repair work herein, not forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate this vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereon. The dealership is not responsible for damages from loading due to lack of attention.		EXCLUSION OF WARRANTY Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranty of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or consequential losses arising out of such purchases. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.	
LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE BULLET AMOUNT MISC. CHARGES TOTAL CHARGES LIME INSURANCE SALES TAX PLEASE PAY THIS AMOUNT			

CUSTOMER COPY

TA 000036500

3327248

233005

INVOICE

John KEADY's

GM SUPERSTORE

PONTIAC GMC BUICK

Oldsmobile

3210 E. Kimberly Rd. Davenport, Iowa 52807

SERVICE DEPT. (319) 441-3400

BODYSHOP (319) 441-3478

PAGE 2

SERVICE ADVISOR: 572 HEATH PACHA

WET	98	BUICK PARK AVE.	1G4CW52K5N4623800	16396/16396	T82
01JAN1998			17:00 09NOV99	0.00	CASH
			OPTIONS: STK:G9919A 1) LIEDTKE		10NOV1999

19:22 08NOV99 13:24 10NOV99

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

CLAIM TYPE:

AUTH CODE:

BV

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

2P WATER TESTED TRUNK FOFR LEAKS--FOUND THAT THE LEFT SIDE BODY SEAM WAS LEAKING NEAR TRUNK OPEN ING SEAL--RESEAL BODY SEAM AND RECHECKED FOR L EAKS--ALL OK

EST: 0.00

08NOV99 19:22 SA: 572

AUTHORIZATION FOR REPAIRS		EXCLUSION OF WARRANTIES		SUMMARY OF CHARGES	
I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in care of me, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing under inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from towing due to lack of antifreeze.		Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties included by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.		LABOR AMOUNT	0.00
		PARTS AMOUNT	0.00		
		GAS, OIL, LUBE	0.00		
		SUNLIT AMOUNT	0.00		
		MISC. CHARGES	0.00		
		TOTAL CHARGES	0.00		
		LESS INSURANCE	0.00		
		SALES TAX	0.00		
		PLEASE PAY THIS AMOUNT	0.00		

CUSTOMER SIGNATURE X

CUSTOMER COPY

TA 000036501

3327248

233005

INVOICE

PAGE 1

SERVICE ADVISOR: 572 HEATH PACHA

John KEADY's

GM SUPERSTORE

PONTIAC GMC BUICK

Oldsmobile

3210 E. Kimberly Rd. Davenport, Iowa 52807

SERVICE DEPT. (319) 441-3480

BODYSHOP (319) 441-3478

WHT	98	BUICK PARK AVE.	1G4CN52K5W4623800	16396/16396	T8
01JAN1998		17:00 09NOV99		0.00	CASE 10NOV1999

OPTIONS: STK:G9919A 1) LIED/TKS

19:22 08NOV99 13:24 10NOV99

LINE OPCODE TECH TYPE HOURS

A C/S FROM A STOP AND A HARD ACCELERATION THE CAR JUMPS AND SHUTTERS

REAL BAD

CAUSE: INCORRECT PRESSURE

K6353 SOLENOID, PRESSURE CONTROL - REPLACE

350 WAB4 3.70

1 10478146 VALVE ASM

1 3M8901 GASK/PREP

FC: 93

PART#: 10478146

COUNT: 2

CLAIM TYPE:

AUTH CODE: E

PL

O/H OTHER LABOR HOURS - * SEE STORY FOR

EXPLANATION

360 WAB4 1.40

(N/C)

(N/C)

(N/C)

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

93 DIAGNOSED STUMBLE CONDITION WHEN TAKING OFF FROM A STOP AS THE TRANS PRESSURE CONTROL PROBL EM--FOUND BULLITTEN 990604045- RECALIBRATE PCM J6355 PERFORMED RECALIBRATION AND ROAD TEST FOR SEVERAL MILES--PROBLEM STILL PRESENT DIAGNOSED AS THE PRESSURE CONTROL SOLINOID REPLACED PRESSURE CONTROL SOLINOID AND TOPPED OFF TRANS--ROAD TESTED FOR SEVERAL MILES--ALL OK PERFORMED FRT WHEEL ALIGNMENT Q/LH BASED ON LER OF J6355 FOR DIAGNOSIS PER TSB WHICH WAS DONE FIRST

B C/S THAT THERE IS WATER LEAKING INTO THE TRUNK LOOK AT THE SEAMS ON THE SIDES OF THE TRUNK NEAR THE TRUNK LID.

CAUSE: INSUFFICIENT SEALANT

B5470 REAR COMPARTMENT - RESEAL

360 WAB4 0.40

FC: 2P PART#: COUNT: 0

(N/C)

AUTHORIZATION FOR REPAIR

EXCLUSION OF WARRANTIES

I hereby authorize the repair work herein, set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MECH. CHARGES

TOTAL CHARGES

LESS INSURANCE

SALES TAX

PLEASE PAY THIS AMOUNT

CUSTOMER COPY

3327248

233005

INVOICE

John KEADY's GM SUPERSTORE

PONTIAC GMC BUICK

Oldsmobile

3210 E. Kimberly Rd. Davenport, Iowa 52807

SERVICE DEPT. (319) 441-3480

BODYSHOP (319) 441-3478

PAGE 2

SERVICE ADVISOR: 572 HEATH PACHA

WHT	98	BUICK PARK AVE.	1G4CW52K5W4623800	16396/16396	T83
01JAN1998			17:00 09NOV99	0.00	CASH 10NOV1999

OPTIONS: STK:G9919A 1) LIETIRE

19:22 08NOV99 13:24 10NOV99

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

CLAIM TYPE:

AUTH CODE:

BV

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

2P WATER TESTED TRUNK POPE LEAKS--FOUND THAT THE LEFT SIDE BODY SEAM
WAS LEAKING NEAR TRUNK OPEN ING SEAL--RESEAL BODY SEAM AND RECHECKED
FOR L EAKS--ALL OK

EST: 0.00

08NOV99 19:22 SA: 572

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing under inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from towing due to lack of antifreeze.

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CONTAINS SIGNATURE X

CUSTOMER COPY

3327248

252927

INVOICE

PAGE 2

SERVICE ADVISOR: 320 SCOTT VESCHURE

John KEADY'S
GM SUPERSTORE
 PONTIAC GMC BUICK
 Oldsmobile
 3210 E. Kimberly Rd. Des Moines, Iowa 50307
 SERVICE DEPT. (319) 441-3480
 BODYSHOP (319) 441-3475
 SCOTT VESCHURE

NET	98 BUICK PARK AVE.	1G4CH52K5N4623800	74079/24079	T31
01JAN1998	17:00 24JUL00	0.00	CASH	25JUL2000
OPTIONS: STR:G9919A 1) L1EDTKE				

07:28 24JUL00	15:26 25JUL00	LIST	NET	TOTAL
LINE 0600E TECH TYPE HOUR				
C C/S DRIVERS OUTSIDE DOOR HANDLE IS LOOSE				
CAUSE: IDOSE				
B4121 HANDLE, FRONT DOOR OUTSIDE - REPLACE LEFT				
360 WAB4 0.90				
FC: 2W PART#: COUNT: 0				
CLAIM TYPE:				
AUTH CODE:				
ON				

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

2W OUTSIDE DOOR HANDLE LOOSE -- BOLTS BOTTOMED OUT IN HANDLE--REMOVED
 BOLTS AND INSTALLED FLAT WASHERS--HANDLE IS NOW TIGHT (USED REPLACE OP
 TIME FOR RAR ONLY)

 D CS WILL BE ON VACATION, CAN LEAVE CAR ALL WEEK CONTACT PHONE WILL BE
 332-5523 CUSTOMERS FATHER, BOB
 S PLEASE SEE STORY BELOW FOR DETAILS

12 CPFC 0.00
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

AUTHORIZATION FOR REPAIR I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or vehicle left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipment by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express warranty is hereby acknowledged as above. The vehicle is not responsible for damages from cleaning due to lack of maintenance.		EXCLUSION OF WARRANTIES Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranty of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or consequential losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.	
CUSTOMER SIGNATURE CUSTOMER: _____		SALES TAX SALES TAX: _____	
PLEASE PAY THIS AMOUNT TOTAL: _____		LABOR AMOUNT LABOUR: _____	
PARTS AMOUNT PARTS: _____		SALES, OIL, LUBE SALES, OIL, LUBE: _____	
SALES AMOUNT SALES: _____		SALES TAX SALES TAX: _____	
WASH. CHARGE WASH. CHARGE: _____		TOTAL CHARGE TOTAL CHARGE: _____	
LESS INSURANCE LESS INSURANCE: _____		SALES TAX SALES TAX: _____	

CUSTOMER COPY

TA 000036499

2 5 2 9 2 7

INVOICE

PAGE 2

SERVICE ADVISOR: 320 SCOTT VERSCHUEN

**John KEADY'S
GM SUPERSTORE**

PONTIAC GMC BUICK

Oldsmobile

2210 E. Kimberly Rd. Davenport, Iowa 52807

SERVICE DEPT. (318) 441-3480

BOYDHP (318) 441-3478

VERSCHLEISSE

1998, 1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025, 2026, 2027, 2028, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2051, 2052, 2053, 2054, 2055, 2056, 2057, 2058, 2059, 2060, 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2071, 2072, 2073, 2074, 2075, 2076, 2077, 2078, 2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2647, 2648, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2657, 2658, 2659, 2660, 2661, 2662, 2663, 2664, 2665, 2666, 2667, 2668, 2669, 2670, 2671, 2672, 2673, 2674, 2675, 2676, 2677, 2678, 2679, 26

WHT	98	BUICK PARK AVE.	1G4CW52K5W4623800	24079/24079	T31
01JAN1998		17:00 24JUL00	0.00	CASH	25JUL2000

07:28 24 JUL 00		15:26 25 JUL 00		LIST	NET	TOTAL
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LINE OROBDE TECH TYPE HOURS
C C/S DRIVERS OUTSIDE DOOR HANDLE IS LOOSE

CAUSE: DOSE#

B4121 HANDLE, FRONT DOOR OUTSIDE - REPLACE LEFT

(N/C)

360 WAB4 0.90

FC: 2W PART#: COUNT: 0

CLAIM TYPE:

FIFTH CODE:

ON

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00
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PARTS: 0.00 LABOR: 0.00

2W OUTSIDE DOOR HANDLE LOOSE --BOLTS BOTTOMED OUT IN HANDLE--REMOVED
BOLTS AND INSTALLED FLAT WASHERS--HANDLE IS NOW TIGHT (USED REPLACE OF
TIME FOR PAR ONLY)

TIME FOR R&R ONLY)

D CS WILL BE ON VACATION ,CAN LEAVE CAR ALL WEEK CONTACT PHONE WILL BE
523-5523 CUSTOMERS FATHER,BOB

332-5523 CUSTOMERS FATHER, BOB
S PLEASE SEE STORY BELOW FOR DETAILS

12 CPPC 0.00
PARTS: \$ 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

AUTHENTICATION FOR VARIANTS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express disclaimer is hereby acknowledged on above statement to secure the amount of repairs thereto. The vehicle is not responsible for damages from dragging due to lack of antirattle.

EXCLUSION OF WARRANTIES

EXCLUSION OF WARRANTIES
Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or consequential losses arising out of such purchase. The undersigned purchaser further agrees that the warranties included by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with maximum safety, efficiency, or comfort.

LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
RAIL, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGE	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER COPY

SIGNATURE **X**

45143
Mason

3327248

283025

John KEADY's
GM SUPERSTORE
PONTIAC GMC BUICK
Oldsmobile
3210 E. Kimberly Rd. Danversport, Iowa 52507
SERVICE DEPT. (319) 441-3400
BODYSHOP (319) 441-3476

INVOICE

PAGE 1

SERVICE ADVISOR: 572 HEATH PACHA

MYT	98	BUICK PARK AVE.	1G4CW52K5W4623800	35809/35809	T71
19DEC1997			17:00 03AUG01	0.00	CASH 03AUG2001
OPTIONS: STK:G9919A 1)LIEDTRE					

09:16 31JUL01	19:03 03AUG01				
LINE OPCODE TECH TYPE HOURS					
A LOCK CYLINDER BOUND UP WAS ABLE TO FINIALLY GET IT TO TURN					
S PLEASE SEE STORY BELOW FOR DETAILS					
520 CPCC 1.50					
1 12369566 CYLINDER					
SURL CODE IGM CYL-REINHOLDT#26229-JW					
PO#86271					
FC: CPCC					
PARTS:	49.76	LABOR:	108.00	OTHER:	18.75
				TOTAL LINE A:	176.51

1.5 TOTAL 1.5 LOCK CYL BINDING REPLACED LOCK CYL AND RECHECKED -OK

CUST THAT THE BRAKES PULSATE HAD WORK DONE ON THEM HERE 2 TIMES
CAUSE: WARPED
H0127 ROTOR ASSEMBLY - R&R OR REPLACE FRONT BOTH
5520 WAB4 0.90 (N/C)
2 18060640 ROTOR (N/C)
FC: 4N
PART#: 18060640
COUNT: 4
CLAIM TYPE:
AUTH CODE:
H0137 ROTOR ASSEMBLY - R&R OR REPLACE REAR BOTH
5520 WAB4 1.00 (N/C)
2 18021768 ROTOR (N/C)

PAID
AUG - 8 2001
JOHN KEADY
GM SUPERSTORE

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
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4N ALL FOUR ROTORS HAD EXCESSIVE THICKNESS VARIATION FRONT ROTORS HAD .008 AND .009 REAR ROTORS HAD .007 .008 REPLACED ALL FOUR ROTORS AND RECHECKED -OK OK PER AL DANIELSEN TO GOODWILL BOTH FRONT AND REAR ROTORS...CUSTOMER HAD PROBLEMS PRIOR TO WARRANTY RUNNING OUT

AUTHORIZATION FOR REPAIRS I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or any other cause which you are not responsible for. I agree to operate the vehicle herein at, highway or elsewhere for the entire inspection. An express warranty is acknowledged on above amount of repairs thereto. The supplier is responsible for damages from accidents.		EXCLUSION OF WARRANTIES Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchases. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.																			
va. date. freezing.		<table border="1"> <tr><td>LABOR AMOUNT</td><td></td></tr> <tr><td>PARTS AMOUNT</td><td></td></tr> <tr><td>GAS, OIL, LUBE</td><td></td></tr> <tr><td>SURLET AMOUNT</td><td></td></tr> <tr><td>MISC. CHARGES</td><td></td></tr> <tr><td>TOTAL CHARGES</td><td></td></tr> <tr><td>LESS INSURANCE</td><td></td></tr> <tr><td>SALES TAX</td><td></td></tr> <tr><td>PLEASE PAY THIS AMOUNT</td><td></td></tr> </table>		LABOR AMOUNT		PARTS AMOUNT		GAS, OIL, LUBE		SURLET AMOUNT		MISC. CHARGES		TOTAL CHARGES		LESS INSURANCE		SALES TAX		PLEASE PAY THIS AMOUNT	
LABOR AMOUNT																					
PARTS AMOUNT																					
GAS, OIL, LUBE																					
SURLET AMOUNT																					
MISC. CHARGES																					
TOTAL CHARGES																					
LESS INSURANCE																					
SALES TAX																					
PLEASE PAY THIS AMOUNT																					
CUSTOMER SIGNA. X		CUSTOMER COPY																			

TA 000036505

203025

INVOICE

PAGE 2

SERVICE ADVISOR: 572 HEATH PACHA

JOHN KEADY'S
GM SUPERSTORE

PONTIAC GMC BUICK

Oldsmobile

3210 E. Kimberly Rd. Davenport, Iowa 52807

SERVICE DEPT. (319) 441-3480

BODYSHOP (319) 441-3478

MT	98	BUICK PARK AVE.	1G4CY52K5M4623900	35809/35809	T716
19DEC1997		17:00 01ADG01	0.00	CASH	03ADG2001

OPTIONS: STK:09919A 1)LTEDTR

09:16 31JUL01 19:03 03ADG01

LINE OP CODE TECH TYPE RECURS

EST: 80.00

31JUL01 09:16 SA: 572

LIST NET TOTAL

CUSTOMER PAY SHOP SUPPLIES FOR REPAIR ORDER

8.64

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the payment of repair charges. The dealership is not responsible for damages from freezing due to lack of maintenance.

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranty of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

LABOR AMOUNT	108.00
PARTS AMOUNT	49.76
GAS, OIL, LUBE	0.00
SMILEY AMOUNT	18.75
MECH. CHARGES	8.64
TOTAL CHARGES	185.15
LESS INSURANCE	0.00
SALES TAX	12.35
PLEASE PAY THIS AMOUNT	

CUSTOMER SIGNATURE X

CUSTOMER COPY

TA 000036506

3327248

283025

INVOICE

PAGE 1

SERVICE ADVISOR: 572 HEATH ECHIA

John KEADY's

GM SUPERSTORE

PONTIAC GMC BUICK

Oldsmobile

3210 E. Kimberly Rd. Davenport, Iowa 52807

SERVICE DEPT. (319) 441-3460

BODYSHOP (319) 441-3478

MTT	98	BUICK PARK AVE.	1G4CM52KSW4623800	35809/35809	T71
19DEC1997		17:00 01AUG01		0.00	CASH
			OPTIONS: STK:G9919A 1) LIEDTKE	03AUG2001	

09:16 31JUL01 19:03 03AUG01

LINE OPCODE TECH TYPE HOURS

A LOCK CYLINDER BOUND UP WAS ABLE TO FINALLY GET IT TO TURN

S PLEASE SEE STORY BELOW FOR DETAILS

520 CPCC 1.50

1 12369566 CYLINDER

SUBL CODE IGN CYL-REINHOLDT#26229-JW

PO#86271

CPCC

PC:

PARTS:	49.76	LABOR:	108.00	OTHER:	18.75	TOTAL LINE A:	176.51
--------	-------	--------	--------	--------	-------	---------------	--------

1.5 TOTAL 1.5 LOCK CYL BINDING REPLACED LOCK CYL AND RECHECKED -OK

B. CUST THAT THE BRAKES PULSATE HAD WORK DONE ON THEM HERE 2 TIMES

CAUSE: WARPED

H0127 ROTOR ASSEMBLY - R&R OR REPLACE FRONT BOTH

5520 WAB4 0.90

2 18060640 ROTOR

FC: 4N

PART#: 18060640

COUNT: 4

CLAIM TYPE:

AUTH CODE:

H0137 ROTOR ASSEMBLY - R&R OR REPLACE REAR BOTH

5520 WAB4 1.00

2 18021768 ROTOR

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
--------	------	--------	------	--------	------	---------------	------

4N ALL FOUR ROTORS HAD EXCESSIVE THICKNESS VARIATION FRONT ROTORS HAD .008 AND .009 REAR ROTORS HAD .007 .008 REPLACED ALL FOUR ROTORS AND RECHECKED -OK OK PER AL DANIELSEN TO GOODWILL BOTH FRONT AND REAR ROTORS... CUSTOMER HAD PROBLEMS PRIOR TO WARRANTY RUNNING OUT

AUTHORIZATION FOR REPAIRS

EXCLUSION OF WARRANTIES

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter.

every grant you and/or your son to operate the vehicle herein 1. highways or elsewhere for the and/or inspection. An express warranty acknowledged on above amount of repairs thereto. The responsible for damages from antifreeze.

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or consequential losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER SIGNA.

X

CUSTOMER COPY

PAID
AUG - 8 2001
JOHN KEADY
GM SUPERSTORE

(N/C)
(N/C)(N/C)
(N/C)vs.
date
trading

3327248

283025

INVOICE

John KEADY'S

GM SUPERSTORE

PONTIAC GMC BUICK

Cadillac Oldsmobile

3210 E. Kimberly Rd. Davenport, Iowa 52807

SERVICE DEPT. (319) 441-3480

BODYSHOP (319) 441-3475

PAGE 2

SERVICE ADVISOR: 572 HEATH PACHA

NET	98	BUICK PARK AVE.	1G4CM52K5M4623800		35809/35809	7716
19DEC1997			17:00 01ADG01		0.00	CASH
			OPTIONS: STK:G9919A 1) LIEBTKR			03ADG2001
09:16 31JUL01	19:03 03ADG01					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET
						TOTAL
	EST: 80.00		31JUL01	09:16	EA: 572	

CUSTOMER PAY SHOP SUPPLIES FOR REPAIR ORDER

8.64

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from testing due to lack of antifreeze.

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

LABOR AMOUNT	108.00
PARTS AMOUNT	49.76
GAS, OIL, LUBE	0.00
WRECK AMOUNT	18.75
MISC. CHARGES	8.64
TOTAL CHARGES	185.15
LESS INSURANCE	0.00
SALES TAX	12.35
PLEASE PAY THIS AMOUNT	

CUSTOMER SIGNATURE X

CUSTOMER COPY

3327248

451439
Marianne

252927

INVOICE

John KEADY'S
GM SUPERSTORE

PONTIAC DMC BUICK

3210 E. Kimberly Rd. Davenport, Iowa 52807

SERVICE DEPT. (319) 441-3480

BODYSHOP (319) 441-3478

SERVICE ADVISOR: 320 SCOTT VERSCHURE

PAGE 1

NET	98	BUICK PARK AVE.	1G4CM52K5H4623800	24079/24079	T3
01JAN1998			17:00 24JUL00	0.00	CASH
			OPTIONS: STK:G9919A 1)LTEDTKE		25JUL2000

07:28 24JUL00 15:26 25JUL00

LINE OPCODE TECH TYPE HOURS

A CS BRKES PULSATE BAD

CAUSE: WARPED

H0187 ROTOR ASSEMBLY - RAR OR REPLACE REAR BOTH

360 WAB4 1.70

2 3M1411 DISCS

2 3M7485 PAD

FC: 4N PART#: COUNT: 0

CLAIM TYPE:

AUTH CODE:

OR

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

4N REAR BRAKE ROTORS WARPED .004 ON LEFT SIDE .008 ON RIGHT SIDE
RESURFACED REAR BRAKE ROTORS

B C/S ASHTRAY WILL NOT STAY CLOSED

CAUSE: BROKEN

C2260 ASH TRAY, INSTRUMENT PANEL - RAR OR REPLACE

360 WAB4 0.40

25703285 ASHTRAY

FC: 1D

PART#: 25703285

COUNT: 1

CLAIM TYPE:

AUTH CODE:

VK

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

1D ASH TRAY WILL NOT STAY CLOSED REPLACED ASH TRAY ASSEMBLY

AUTHORIZATION FOR REPAIR
I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delay caused by unavailability of parts or delay in parts shipment by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's sign is hereby acknowledged on vehicle to denote the amount of repair therein. The dealership is not responsible for damage from testing due to lack of maintenance.

EXCLUSION OF WARRANTY
Any warranty on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranty of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts. Dealer is liable for incidental or consequential damages only if such damages are caused by the parts. The undersigned purchaser further agrees that the undersigned purchaser is not responsible for any damage to any vehicle or any of its systems or parts which results from the use of parts and accessories of any quality or that they will ensure any vehicle or any of its systems or parts with reasonable safety, efficiency, or comfort.

LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY

TA 000036504

3327248

252927

INVOICE

John KEADY's

GM SUPERSTORE

PONTIAC GMC BUICK

Cadillac Oldsmobile

3210 E. Kimberly Rd. Davenport, Iowa 52807

SERVICE DEPT. (318) 441-3480

BODYSHOP (318) 441-3478

SERVICE ADVISOR: 320 SCOTT VERSCHURE

PAGE 1

WHT	98	BUICK PARK AVE.	1G4CW52K5W4623800	24079/24079	T31
01JAN1998			17:00 24JUL00	0.00	CASH
					25JUL2000
OPTIONS: STK:G9919A 1) LIE DTRE					

LINE	QCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	-------	------	------	-------	------	-----	-------

A CS BRKES PULSATE BAD

CAUSE: WARPED

H0137 ROTOR ASSEMBLY - R&R OR REPLACE REAR BOTH

360 WAB4 1.70

2 3M1411 DISCS

2 3M7485 PAD

FC: 4N PART#: COUNT: 0

CLAIM TYPE:

AUTH CODE:

OR

(N/C)
(N/C)
(N/C)

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
--------	------	--------	------	--------	------	---------------	------

4N REAR BRAKE ROTORS WARPED .004 ON LEFT SIDE .008 ON RIGHT SIDE
RESURFACED REAR BRAKE ROTORS

B C/S ASHTRAY WILL NOT STAY CLOSED

CAUSE: BROKEN

C2200 ASH TRAY, INSTRUMENT PANEL - R&R OR REPLACE

360 WAB4 0.40

25703285 ASHTRAY

FC: 1D

PART#: 25703285

COUNT: 1

CLAIM TYPE:

AUTH CODE:

VK

(N/C)
(N/C)

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
--------	------	--------	------	--------	------	---------------	------

1D ASH TRAY WILL NOT STAY CLOSED REPLACED ASH TRAY ASSEMBLY

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair with herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or consequential losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGES

LESS INSURANCE

SALES TAX

PLEASE PAY THIS AMOUNT

CUSTOMER COPY

3327248

263453

INVOICE

DUPLICATE 1
PAGE 1

SERVICE ADVISOR: 320 SCOTT VERSCHURE

John KEADY's
GM SUPERSTORE

PONTIAC GMC BUICK

Oldsmobile

3210 E. Kimberly Rd. Davenport, Iowa 52807

SERVICE DEPT. (318) 441-3480

BODYSHOP (318) 441-3478

WTT	98	BUICK PARK AVE.	1G4CW52K5W4623800	27563/27563	T6
01JAN1998			16:00 20NOV00	0.00	CASH
OPTIONS: STK:G9919A 1) LIEDTKE					

11:30 20NOV00 10:31 21NOV00

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

A CUSTOMER SAYS CAR IS CRANKING SLOWLY. LIGHTS INSIDE GO DIM WHEN BRAKE
PEDAL IS STEPPED ON

CAUSE: WEAK/FAILED TEST

NO110 BATTERY - REPLACE ONE

360 WAB4 0.50

1 19001631 DELCO BATT

2 12354949 BOLT, BATT

1 25695520 BLOCK

FC: 4Q

PART#: 19001631

COUNT: 4

CLAIM TYPE:

AUTH CODE: EP

FN

OLH OTHER LABOR HOURS - * SEE STORY FOR

EXPLANATION

360 WAB4 0.60

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

MISC PRICE DIFF. WARRANTY PART 25695520 ERIKSEN INV#378788
PO#74167

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:

(N/C)
0.00

4Q BATTERY FAILED LOAD TEST-NEGATIVE BATTERY CABLE WILL NOT COME
LOOSE-REMOVED AUX CABLE ATTACHMENT TO REMOVE BATTERY, NEG BOLT SNAPPED
OFF IN BATTERY AND POSITIVE SIDE AUX POST SPUN AND NUT WOULD NOT COME
LOOSE-REPLACED POSITIVE SIDE AUX POST ASSEMBLY AND ORDERED A NEW NEG
SIDE AUX POST. REPLACED BATTERY AND POS AUX POST. (OLH BASED ON LTG
JUNCTION BLOCK REPLACE TIME, LB 11-21-00

B THERE IS A SLIGHT BRAKE PULSATION WHEN BRAKING AT HIGHWAY SPEEDS
CAUSE: WARPED

RO127 ROTOR ASSEMBLY - RAR OR REPLACE FRONT BOTH

AUTHORIZATION FOR REPAIRS

EXCLUSION OF WARRANTIES

I hereby authorize the repair work herein set forth
to be done along with the necessary material and
agree that you are not responsible for loss or
damage to vehicle or articles left in vehicle in case
of fire, theft or any other cause beyond your
control or for any delays caused by unavailability of
parts or delays in parts shipments by the supplier or
transporter. I hereby grant you and/or your
employees permission to operate the vehicle herein
described on streets, highways or elsewhere for the
purpose of testing and/or inspection. An express
mechanic's lien is hereby acknowledged on above
vehicle to secure the amount of repair charges. The
dealer is not responsible for damages from
trading due to lack of sufficient.

Any warranties on the parts and accessories sold hereby
are made by the manufacturer. The undersigned
purchaser understands and agrees that dealer makes no
warranty of any kind, express or implied, and disclaims
all warranties, including warranties of merchantability or
fitness for a particular purpose, with regard to the parts
and/or accessories purchased and that in no event shall
dealer be liable for incidental or consequential damages
or consequential losses arising out of such purchase. The
undersigned purchaser further agrees that the
warranties included by dealer, include, but are not
limited to any warranties that such parts and/or
accessories are of merchantable quality or that they will
enable any vehicle or any of its systems to perform with
reasonable safety, efficiency, or comfort.

LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SURFET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS DISCOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

TA 000036502

3327248

263453

INVOICE

DUPLICATE 1
PAGE 2

SERVICE ADVISOR: 320 SCOTT VERSCHURE

John KEADY's
GM SUPERSTORE

PONTIAC GMC BUICK

3210 E. Kimberly Rd. Davenport, Iowa 52807
SERVICE DEPT. (319) 441-3480
BODYSHOP (319) 441-3478

YHT	98	BUICK PARK AVE.	1GACW52K5W4623800	27563/27563	T67
01JAN1998			16:00 20NOV00	0.00	CASH 21NOV2000
OPTIONS: STK:G9919A 1) LIEBTR					

11:30 20NOV00 10:31 21NOV00

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
				360 WAB4			1.70 (N/C)
				2 3M1411 DISCS			(N/C)
FC: 4N PART#: COUNT: 0							
CLAIM TYPE:							
AUTH CODE:							
OR							

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

4N BOTH FRT BRAKE ROTORS WARPED LEFT ROTOR .007 OUT RIGHT .008
RESURFACED FRT BRAKE ROTORS ROAD TEST --ALL OK

AUTHORIZATION FOR REPAIRS		EXCLUSION OF WARRANTIES		TOTAL	
I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the cost of repairs thereto. The dealership is not responsible for damages from tracking due to lack of anti-rattle.		Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranty of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or consequential losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.		LABOR AMOUNT	0.00
				PARTS AMOUNT	0.00
				GAS, OIL, LUBE	0.00
				SUBLET AMOUNT	0.00
				WISC. CHARGES	0.00
				TOTAL CHARGES	0.00
				LESS INSURANCE	0.00
				SALES TAX	0.00
				PLEASE PAY THIS AMOUNT	0.00

STANDARD COPY

TA 000036503

3327248

2 6 3 4 5 3

John KEADY'S
GM SUPERSTORE

INVOICE

PONTIAC BME BUICK

DUPLICATE 1

PAGE 1

3210 E. Kimberly Rd., Davenport, Iowa 52807

SERVICE DEPT. (318) 441-3480

BODYSHOP (318) 441-3478

SERVICE ADVISOR: 320 SCOTT VERSCHURE

WET 98 -BUICK PARK AVE. 1G4CW52K5W4623800 27563/27563 T6

01JAN1998

16:00 20NOV00

0.00

CASH

21NOV2000

OPTIONS: STK:G9919A 1) LIEBTR

11:30 20NOV00 10:31 21NOV00

LINE OPCODE TECH TYPE HOURS

LIST

NET

TOTAL

A CUSTOMER SAYS CAR IS CRANKING SLOWLY. LIGHTS INSIDE GO DIM WHEN BRAKE

PEDAL IS STEPPED ON

CAUSE: WEAK/FAILED TEST

NO110 BATTERY - REPLACE ONE

360 WAB4 0.50

1 19001631 DELCO BATT

2 12354949 BOLT, BATT

1 25695520 BLOCK

FC: 4Q

PART#: 19001631

COUNT: 4

CLAIM TYPE:

AUTH CODE: EP

PN

OLH OTHER LABOR HOURS - * SEE STORY FOR

EXPLANATION

360 WAB4 0.60

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

MISC PRICE DIFF. WARRANTY PART 25695520 ERIKSEN INV#378788

PO#74167

WAB4

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:

(N/C)

0.00

4Q BATTERY FAILED LOAD TEST-NEGATIVE BATTERY CABLE WILL NOT COME
 LOOSE-REMOVED AUX CABLE ATTACHMENT TO REMOVE BATTERY, NEG BOLT SNAPPED
 OFF IN BATTERY AND POSITIVE SIDE AUX POST SPUN AND NUT WOULD NOT COME
 LOOSE-REPLACED POSITIVE SIDE AUX POST ASSEMBLY AND ORDERED A NEW NEG
 SIDE AUX POST. REPLACED BATTERY AND POS AUX POST. (OLH BASED ON IAG
 JUNCTION BLOCK REPLACE TIME, LB 11-21-00

B THERE IS A SLIGHT BRAKE PULSATION WHEN BRAKING AT HIGHWAY SPEEDS

CAUSE: WARPED

H0127 ROTOR ASSEMBLY - BAR OR REPLACE FRONT BOTH

AUTHORIZATION FOR REPAIRS

EXCLUSION OF WARRANTY

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGE

LESS INSURANCE

SALES TAX

PLEASE PAY THIS AMOUNT

2 6 3 4 5 3

INVOICE

DUPLICATE 1

PAGE 2

SERVICE ADVISOR: 320 SCOTT VERSCHURE

John KEADY's
GM SUPERSTORE

PONTIAC GMC BUICK

Oldsmobile

3210 E. Kimberly Rd. Davenport, Iowa 52807

SERVICE DEPT. (312) 441-3450

BOUYHOF (916) 441-2476

320 SCOTT VERSCHEURE

WHT	98	BUICK PARK AVE.	1G4CN52K5W4623800		27563/27563	T67
-----	----	-----------------	-------------------	--	-------------	-----

01 JAN 1998		16:00 20 NOV 00	0.00	CASE	21 NOV 2000
-------------	--	-----------------	------	------	-------------

OPTIONS: STK:G9919A 1) LIEDTKE

11:30	20 NOV 68	10:31	21 NOV 68
-------	-----------	-------	-----------

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
		360	WAB4	1.70			(N/C)
2	3M1411		DISCS				(N/C)

360 WAB4 1.70

2 3M1411 DISCS

PC: 4N PART#: COUNT: 0

CLAIM TYPE:

ALPH CODE:

OR

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

4N BOTH FRT BRAKE ROTORS WARPED LEFT ROTOR .007 OUT RIGHT .008
RESURFACED FRT BRAKE ROTORS ROAD TEST ==ALL OK

AUTHORIZATION FOR REPAIRS		EXCLUSION OF WARRANTIES		TOTAL DOLLARS																					
I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.		Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased and that in no event shall dealer be liable for incidental or consequential damages or economical losses arising out of such purchases. The undersigned purchaser further agrees that the warranties established by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.		<table> <tr> <th colspan="2">TOTAL DOLLARS</th> </tr> <tr> <td>LABOR AMOUNT</td> <td>0.00</td> </tr> <tr> <td>PARTS AMOUNT</td> <td>0.00</td> </tr> <tr> <td>GAS, OIL, LUBE</td> <td>0.00</td> </tr> <tr> <td>SUBLET AMOUNT</td> <td>0.00</td> </tr> <tr> <td>MISC. CHARGES</td> <td>0.00</td> </tr> <tr> <td>TOTAL CHARGES</td> <td>0.00</td> </tr> <tr> <td>LESS INSURANCE</td> <td>0.00</td> </tr> <tr> <td>SALES TAX</td> <td>0.00</td> </tr> <tr> <td>PLEASE PAY THIS AMOUNT</td> <td>0.00</td> </tr> </table>		TOTAL DOLLARS		LABOR AMOUNT	0.00	PARTS AMOUNT	0.00	GAS, OIL, LUBE	0.00	SUBLET AMOUNT	0.00	MISC. CHARGES	0.00	TOTAL CHARGES	0.00	LESS INSURANCE	0.00	SALES TAX	0.00	PLEASE PAY THIS AMOUNT	0.00
TOTAL DOLLARS																									
LABOR AMOUNT	0.00																								
PARTS AMOUNT	0.00																								
GAS, OIL, LUBE	0.00																								
SUBLET AMOUNT	0.00																								
MISC. CHARGES	0.00																								
TOTAL CHARGES	0.00																								
LESS INSURANCE	0.00																								
SALES TAX	0.00																								
PLEASE PAY THIS AMOUNT	0.00																								

CUSTOMER COPY

ESIS

An Insurance Services Company

300 Renaissance Center
482-C20-D71
Detroit, MI 48265-3000

451805
800.888.0164 tel
313.665.0911 fax

Diane R. Evans
ESIS/GM Property Damage Unit
diane.evans@esis.com

January 8, 2003

AVIS Rent A Car
ATTN: Mr. Joe Carmerlango
375 McClellan Hwy.
East Boston, MA 02128

OUR CLIENT: General Motors Corporation
DATE OF LOSS: 11/20/2002

Dear Mr. Carmerlango:

Per our conversation this a.m., I have had an opportunity to discuss this matter, and for settlement discussion consideration, it was ascertained that the following amount was what the value of this claim is for the damages to the 2003 Cadillac Deville. As you are aware, this was the vehicle that was destroyed when it parked next to the alleged defective vehicle, a 2003 Buick LeSabre.

\$39,024.19 purchase price of vehicle.
- 2,232.00 less mileage at 25 cents per mile (mileage was noted to be 8,928 miles)
- 5,000.00 salvage bid given to appraiser from Harbor Auto Parts (Ken 781.593.3344)

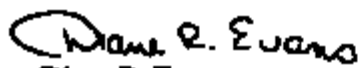
\$31,792.19 Final demand

It was noted by our client that even though the Product Allegations Resolution Department agreed to repurchase the alleged defective vehicle, there still was no determination as to what the cause and origin of the loss was, or had it been conclusively determined that this loss was as a result of a product defect. It was noted that the 2003 Buick LeSabre, had been towed to AVIS on 10/26/02 with a report of a no start condition. According to records, Avis inspected the wiring harness and battery and found nothing wrong with the vehicle and released it back into service. Because there was evidence of a prior problem and no inspection done by an authorized GM dealer, our client felt there was some responsibility on the part of AVIS, and I did not receive authorization to pay this claim in full.

I have, for customer service purposes, been authorized to offer you \$23,844.14 (approximately 75%) of the damages to resolve this issue.

If this offer is acceptable, please have an authorized representative from AVIS make arrangements for this Release of All Claims to be signed, dated, and notarized and returned to my attention, and a draft will be forwarded promptly.

Sincerely,


Diane R. Evans

Cc: File

Serv Request Detail

SR No.	1-60676341	Ref No.		BRC Type	PAR	Safety Yea	Bus. Unit	BRC
Account				Goodwill			Area	PAR
Last Name				Approval	Not Initiated		Sub-Area	Initial PAR Thermal Event
Daytime #				UCC	Engine - General		Source	Phone
Evening				Involved			Updated	12/20/02 1:10:22 PM
Con Acct				Dealer			Owner	DREWK
				Status	Open		Opened	11/20/02 4:07:11 PM
Make	Buick	Mileage	8888	Sub-Status	Satisfied		Closed	
Model	LeSabre	Year	2003	Abstract	Thermal Event			
Customer Description	This is a Par file, refer calls to Kevin Drenth 37782							

RECEIVED

DEC 26 2002

CRIS-GM CLAIMS UNIT

Pre-PAR

PAR	Driver	Incident	11/20/02 5:00:00 AM
Notifier		Date/Time	
Drivers	Camerlengo	Driver	Joe
Last Name		First Name	
DOB		Disabilities	0
# of Other	2	# People In	0
Vehicles		Vehicle	
Injuries	N	Road	Dry
		Cond	
Maint.	378 McClellan HWY	Road	Asphalt
Location	E Boston, MA	Surface	
Fire Report		Emergency	
#		Name	
Police			
Report #			

Incident Description	Engine caught fire
Damage Description	complete hood melted/ engine burnt and gutted/ windshield is melted/ interior burnt/ whole front end incinerated
Incident Location	
Insurance Last Name	
Insurance	Traveler's Insurance
Agency	
Add'l Info	
First Name	
Agent	
Phone #	

PAR Detail

Collision	Non Collision	Property	Thermal Evnt	Y
Vehicle	0	Damage		
Speed		Weather	dry	
Last Service		Condition		
Date		Loc Last		
Veh Est		Service		
Repair Cost		Spec Equip		
Primary	Fleet	Installer		
Veh Use		Inspection	Thermal Event	
Veh Damage		Type		
Description				
Spec Equip				
Prop Owner				
Property Location				
Prop Damage Description	Engine and entire front of veh			
Inspected By	3rd Party Inspector			
Explains Other	GM to repurchase			
Property Type				
Prop Est				
Repair Cost				
Inspection Date/Time	12/5/02 11:43:00 AM			

Parameter	Assumed Value	Estimated Value	Standard Error	95% CI	Overall Mean
Intercept	1.00	1.00	0.00	1.00	1.00
Age	0.00	0.00	0.00	0.00	0.00
Gender	0.00	0.00	0.00	0.00	0.00
Education	0.00	0.00	0.00	0.00	0.00
Income	0.00	0.00	0.00	0.00	0.00
Health	0.00	0.00	0.00	0.00	0.00
Marital	0.00	0.00	0.00	0.00	0.00
Religion	0.00	0.00	0.00	0.00	0.00
Occupation	0.00	0.00	0.00	0.00	0.00
Residence	0.00	0.00	0.00	0.00	0.00
Travel	0.00	0.00	0.00	0.00	0.00
Work	0.00	0.00	0.00	0.00	0.00
Family	0.00	0.00	0.00	0.00	0.00
Community	0.00	0.00	0.00	0.00	0.00
Society	0.00	0.00	0.00	0.00	0.00
World	0.00	0.00	0.00	0.00	0.00
Universe	0.00	0.00	0.00	0.00	0.00
Population	0.00	0.00	0.00	0.00	0.00
Sample	0.00	0.00	0.00	0.00	0.00
Group	0.00	0.00	0.00	0.00	0.00
Category	0.00	0.00	0.00	0.00	0.00
Variable	0.00	0.00	0.00	0.00	0.00
Factor	0.00	0.00	0.00	0.00	0.00
Element	0.00	0.00	0.00	0.00	0.00
Component	0.00	0.00	0.00	0.00	0.00
Part	0.00	0.00	0.00	0.00	0.00
Section	0.00	0.00	0.00	0.00	0.00
Division	0.00	0.00	0.00	0.00	0.00
Branch	0.00	0.00	0.00	0.00	0.00
Subgroup	0.00	0.00	0.00	0.00	0.00
Subset	0.00	0.00	0.00	0.00	0.00
Segment	0.00	0.00	0.00	0.00	0.00
Portion	0.00	0.00	0.00	0.00	0.00
Share	0.00	0.00	0.00	0.00	0.00
Proportion	0.00	0.00	0.00	0.00	0.00
Fraction	0.00	0.00	0.00	0.00	0.00
Ratio	0.00	0.00	0.00	0.00	0.00
Percentage	0.00	0.00	0.00	0.00	0.00
Rate	0.00	0.00	0.00	0.00	0.00
Frequency	0.00	0.00	0.00	0.00	0.00
Count	0.00	0.00	0.00	0.00	0.00
Number	0.00	0.00	0.00	0.00	0.00
Quantity	0.00	0.00	0.00	0.00	0.00
Amount	0.00	0.00	0.00	0.00	0.00
Sum	0.00	0.00	0.00	0.00	0.00
Total	0.00	0.00	0.00	0.00	0.00
Whole	0.00	0.00	0.00	0.00	0.00
Complete	0.00	0.00	0.00	0.00	0.00
Full	0.00	0.00	0.00	0.00	0.00
Entire	0.00	0.00	0.00	0.00	0.00
Universal	0.00	0.00	0.00	0.00	0.00
Global	0.00	0.00	0.00	0.00	0.00
Worldwide	0.00	0.00	0.00	0.00	0.00
International	0.00	0.00	0.00	0.00	0.00
Transnational	0.00	0.00	0.00	0.00	0.00
Supranational	0.00	0.00	0.00	0.00	0.00
Intercontinental	0.00	0.00	0.00	0.00	0.00
Transcontinental	0.00	0.00	0.00	0.00	0.00
Continental	0.00	0.00	0.00	0.00	0.00
Regional	0.00	0.00	0.00	0.00	0.00
Local	0.00	0.00	0.00	0.00	0.00
Community	0.00	0.00	0.00	0.00	0.00
Neighborhood	0.00	0.00	0.00		

Common

Confidential

[illegible]

Comment

Confidential

10-11-68

COMING

Confidential



Activities

Event	Assigned To	Activity Type	Activity Sub-Type	Status	Description
12/12/02	DREWK	BRC PAR	GM Decision- Repurch Straight	Done	GM to straight repurchase

Comment

CRM advised Cust that GM would like to offer to Repurchase the veh. Cust agreed and stated he would fax the needed docs. CRM advised CRM will work with Bob McManus on the repurchase. Kevin DrewPar57792

Confidenti

al

12/11/02	DREWK	BRC PAR	GM Decision- Repurch Straight	Done	GM to straight repurchase
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12/08/02	DREWK	BRC PAR	Inspection Received	Done	Received inspection
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Comment

Received inspection by mail. Kevin DrewPar57792

Confidenti

al

12/06/02	DREWK	BRC PAR	Inspection Received	Done	Received inspection
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12/06/02	DREWK	Inbound White Mail		Done	BRC PAR Scanned: 2002-12-06-06:07:38.000000, MSXDocNum: DRE3DEE243
----------	-------	--------------------	--	------	--

Comment

Confidenti

al

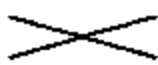
12/02/02	DREWK	Inbound Call Third Party	Service Request Update	Done	ESIS called
----------	-------	--------------------------	------------------------	------	-------------

Comment

ESIS states it would work best if Par has EAA do an inspection on this veh and it will probably be a repurchase and then ESIS can handle the Cadillac involved. Done, ESIS, states this would be best because ESIS can not repurchase. CRM advised he will send to EAA. Kevin DrewPar57792

Confidenti

al



Activities

Entered	Assigned To	Activity Type	Activity Sub Type	Status	Description
12/02/02	DREWK	SR Opened		Done	SR in Status of Closed has been Re-Opened by DREWK
<u>Comment</u>					<u>Confidential</u> al
11/22/02	DREWK			Done	Service Request has been Closed Status
<u>Comment</u>					<u>Confidential</u> al
11/22/02	DREWK	Outbound Call Field Rep/Whil	Left Message	Done	Called FLT MGR
<u>Comment</u>					<u>Confidential</u> al
Advise FLT Mgr of allegation and decision to send to ESIS with file 1-50878348. Kevin Drew/Par67702					
11/22/02	DREWK			Done	Service Request has been Closed Status
<u>Comment</u>					<u>Confidential</u> al
11/22/02	DREWK	SR Closed - Satisfied		Done	Service Request has been Closed Satisfied
<u>Comment</u>					<u>Confidential</u> al
11/22/02	DREWK			Done	Service Request has been Closed Status
<u>Comment</u>					<u>Confidential</u> al
11/22/02	DREWK	BRC PAR	Close-No Offer to Repair/Rep	Done	Closing forward to ESIS
<u>Comment</u>					<u>Confidential</u> al
Business summary--1-crm reviewed per file 2-crm contacted customer and confirmed 1241 facts. 3-crm contacted TM for further directives. 4-crm advised customer that file is to be forwarded to ESIS due to property. 5-crm provided customer with case contact information. 6-crm closed file and forwarded to ESIS, due to property damage. NO REPAIR OR REPURCHASE HAS BEEN OFFERED CUSTOMER. Kevin Drew/Par67702					

Activities

11/22/02 DREWK BRC PAR ESS- Property Damage Done ESS Property damage

Comment Advised Cust File being sent to ESS with file 1-50676345. Cust states the LaSabre had a thermal event which damaged also the Cadillac next to it. Kevin DrawPar/57792

Confidential
al

11/22/02 DREWK BRC PAR Research Done Review with TMI

Comment TMI advised to send this and file 1-50676345 to ESS. Kevin DrawPar/57792

Confidential
al

11/21/02 DREWK BRC PAR Acknowledgement Done Called Cust

Comment CRM left message for Cust. Kevin DrawPar/57792

Confidential
al

11/21/02 DREWK BRC PAR Ownership Changed Ownership Escalated to BRC Done Ownership Escalated to BRC

Comment

Confidential
al

Activities

Completed	Assigned To	Work Category	Priority/Status	Status	Description
11/21/02	GRIFFINJ	Ownership Changed		Done	Service Request Ownership has changed FROM: GRIFFINJ TO: DREWK

Continued

Confidenti
al

1971-02 - DRAFT

Common

Summary

11/20/02	BOYCER	Escalation	Initial PAR	Done	assigning activity to the PAR Queue
----------	--------	------------	-------------	------	-------------------------------------

Comment

Case received and assigned in PAR
Ruth Boyer/ PAR

Confidential

THEORY OF THE EARTH AND ITS HISTORY

Call for Papers

UCC Information

ECR Code	Sub-Code	Description
301	Flame	Engine - General

GM Vehicle Inquiry System Summary

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

VIN:	1G4HP52K834105324
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VEHICLE INFORMATION

Merchandising Model:	4HP69 - 2003 LESABRE CUSTOM SEDAN	Warranty Start Date:	07/29/2002
BARB Order Type	50 - FLEET		
Delivering Dealer:	CAR/TRUCK CITY/AVIS 6 SYLVAN WAY PARSIPPANY, NJ 07054-3826	Selling Source:	11 - BUICK
		Site Code:	54959
		Business Associate Code:	111571
Service Contract:	No	Branded Title:	No
Warranty Block:	No	FDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
02032	DRIVER SIDE DUAL STAGE AIRBAG INFLATOR	08/13/2002	Open

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	07/29/2002	10 miles	7/29/2005	36010 miles
72/100000 SHEET METAL RUST-THROUGH	07/29/2002	10 miles	7/29/2008	100010 miles
36/36000 SHEET METAL CORROSION	07/29/2002	10 miles	7/29/2005	36010 miles
96/80000 PCM/CC EMISSIONS	07/29/2002	10 miles	7/29/2010	80010 miles
36/36000 FEDERAL EMISSIONS	07/29/2002	10 miles	7/29/2005	36010 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
10/22/2002	089241	#	C4748 - RR TRM FND/TN RR/RPL	5278 miles
07/22/2002	A05324	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.
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GM Vehicle Inquiry System

Claim History

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

VIN:	1G4HP52K834105324
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CLAIM HISTORY

Repair Order Date:		10/22/2002		Repair Order Number:		089241		Odometer Reading:		5278 miles	
Serviced By:		AVIS WARRANTY DEPT 900 OLD COUNTRY RD GARDEN CITY, NY 11530-2128				Selling Source:		11 - BUICK			
						Site Code:		33043			
						Business Associate Code:		126523			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part		Auth Code	Person Code	Line Total	Comments
11/01/2002	322	01	#	C4748 - RR TRM FNDTN RR/RPL		N/A		N/A	N/A	\$10.59	N

Repair Order Date:		07/22/2002		Repair Order Number:		A05324		Odometer Reading:		0 miles	
Serviced By:		AVIS WARRANTY DEPT 900 OLD COUNTRY RD GARDEN CITY, NY 11530-2128				Selling Source:		11 - BUICK			
						Site Code:		33051			
						Business Associate Code:		126410			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part		Auth Code	Person Code	Line Total	Comments
07/26/2002	294	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE		N/A		N/A	N/A	\$74.72	N

CHECK HISTORY

Vehicle Has No Associated Check History.
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Dec. 04, 2002
GM PAR Investigations
5701 E. Hillsborough Ave.
Suite 2300
Tampa, Florida 33610

Attention: Mr. Kevin Drew
RE: File # 1-50676341
2003 Buick LeSabre
Owner: [REDACTED]

Dear Mr. Drew:

This vehicle was inspected on Dec. 03, 2002, at the [REDACTED]
Hwy, East Boston, MA.

I was unable to identify the exact cause of the thermal event, however the 'hot spot', or initial point of ignition appears to be in the left side of the motor compartment. As you will see in the photos, the only components remaining intact in the motor compartment are metal...all rubber, plastic, etc were consumed.

The heat from the event was significant as the entire left 1/3 of the hood, (aluminum), was melted / consumed. Although under hood fluids, (brake fluid, power steering oil, fuel, etc.), were involved in feeding the thermal event, it is not likely that they were the initial cause of ignition as the vehicle had been parked there for an extended period of time.

The heat from the Buick was sufficient to extensively damage a 2003 Cadillac which was parked to the immediate left of the Buick...(photos of same included).

The location of the inspection and the incident is in a secure and gated / manned location and there was no evidence of any external source of ignition. Although no estimate was available, the vehicle will certainly be considered a 'total loss'.

The complete report, along with the Boston Fire Dept. 'incident report', copies of the vehicles history, and a statement from the security attendant will be sent with the photos and CD later today via UPS NextDay Air (tracking # 1Z 451 885 22 1014 019 4).

If you have any questions or if I can be of further assistance, please call me at (781) 237-5463.

Sincerely,


Michael Dignato (SPX/BAA)

PRODUCT ALLEGATION RESOLUTION FIRE (NON-COLLISION)

Division: Buick

Ref# 1-50878341

VIN: 1G4HP82K34106324

Claimant's Name (LAST, First)

Inspected By: MICHAEL GIGANTE

Organization: BPX / EAA

Phone: (781) 237-5483 x

Inspection Date: 12 / 03 / 02

Mileage at inspection:
UNKNOWN

***** I INSPECTION SUMMARY *****

Following the inspection, summarize the tests and observations.

THERMAL EVENT IN THE MOTOR COMPARTMENT OF THE VEHICLE. ENTIRE MOTOR COMPARTMENT GUTTED AND LEFT 1/3 OF ALUMINUM HOOD MELTED. ALL UNDERHOOD WIRING TO BARE COPPER, RUBBER, PLASTICS CONSUMED / MELTED, LEFT FRONT TIRE CONSUMED / MELTED. AT SOME POINT, VARIOUS UNDERHOOD FLUIDS WERE INVOLVED IN THE THERMAL EVENT, (BRAKE FLUID, WASHER SOLVENT, POWER STEERING FLUID, FUEL). VEHICLE INSPECTION LOCATION WAS WHERE THE INCIDENT TOOK PLACE. THIS LOCATION IS A SECURE AND GATED LOT ENCLOSED BY FENCING AND MANNED 7/24. THE KEYS WERE NOT IN THE IGNITION AT THE TIME OF THE INCIDENT AND THERE WAS NO EVIDENCE OF ANY EXTERNAL SOURCE OF IGNITION.

***** II INTERVIEW - VEHICLE HISTORY *****

(Note: Please indicate name, address & phone number of person being interviewed):

1. Vehicle modifications or after-market equipment? (e.g. radio, phone, CB, tires, wheels, trailer hitch/wiring, trailer brake controller, hydraulic lines, alarm system, etc.) NO MODIFICATIONS

Item(s), date installed, and by whom (name, phone)

2. Any prior collision damage? (when, where, extent, repaired by, etc.) NO

3. For the following systems, list and describe prior repairs or outstanding problems/complaints at time of incident (e.g. no starts, stalls, overheating, loss of coolant, warning lights "On", strange odors, smoke, fluid leaks on driveway, engine noise, engine miss, etc.):

VEHICLE HAD BEEN TOWED TO AVIS WITH "NO START" CONDITION ON 22 OCT, AND WAS REPAIRED ON 27 OCT. VEHICLE WAS DRIVEN FROM PORTLAND MAINE ON 31 OCT WITH REPORTED INTERMITTENT "NO START" CONDITION. VEHICLE WAS BEEN IN THE AVIS LOT AT THIS LOCATION SINCE 31 OCT AND HAD BEEN MOVED IN THE LOT ON SEVERAL OCCASIONS WITHOUT INCIDENT.

***** III A INTERVIEW - IMMEDIATELY BEFORE THE FIRE (Continued) *****

NOTE THAT THIS VEHICLE WAS PARKED AND THERE WAS NO ONE IN THE VEHICLE AT ANY TIME IMMEDIATELY PRIOR TO THE INCIDENT...THIS PAGE LEFT UNANSWERED

Mark an "X" before all electrical systems/devices which were "On" or "Cycled" immediately prior to the incident:

☐ Cruise Control	☐ Windshield Wipers	☐ Radio, Built-in Tape/CD Player
☐ Traction Control Switch "On"	☐ Air Conditioner, on "Max"? (Y/N)	☐ Auxiliary CD Player
☐ Low Beam Headlights	☐ Heater	☐ Telephone
☐ High Beam Headlights	☐ Windshield Defogger	☐ CB Radio
☐ Daytime Running Lights	☐ Windshield Defroster	☐ Power Window Controls
☐ Fog Lamps	☐ Rear Window Defroster	☐ Power Mirror Controls
☐ Turn Signal	☐ Outside Mirror Heater	☐ Power Seat Controls
☐ Hazard Flashers	☐ Driver Seat Heater	☐ Power Sun Roof Controls
☐ Map Lights, Ft. _____ Rr. _____	☐ Passenger Seat Heater	☐ Cigar Lighter
☐ Other Interior Lights	☐ Auxiliary Power Outlet	☐ Other _____

Steering operation: (normal, other?) _____

Powertrain: (any engine misf, sluggish, surge, stall, loss of power or speed, etc.?) _____

Any unusual noises (bang, pop, tick, grinding, metallic, roar, etc.)? From where? _____

Did it appear to match engine speed? (Y/N) _____

Describe any unusual odors. From where? _____

Any smoke? (from where, color, intensity, etc.) _____

Was anyone smoking? (Y/N) _____ How long since someone last smoked in the vehicle? _____

***** III B INTERVIEW - AT BEGINNING & DURING THE FIRE *****

Any flame? (from where, color, intensity, etc.) _____

Any steam or smoke? (from where, color, intensity, etc.) _____

Any apparent malfunction of: Cooling System? (Y/N) _____ Power Steering? (Y/N) _____ Auto Transmission? (Y/N) _____

Electrical Systems? (Y/N) _____ Fuel System? (Y/N) _____ Exhaust System? (Y/N) _____ Engine? (Y/N) _____ Brake System? (Y/N) _____

Other? (Y/N) _____ Describe: _____ Warning Lights? (Y/N) _____

Gauges? (Y/N) _____ If so, describe: _____

What did you do after you realized something was wrong? Pull Over? (Y/N) _____ Lower Windows? (Y/N) _____ Raise Windows? (Y/N) _____

Turn Engine Off? (Y/N) _____ Turn on Hazard Flashers? (Y/N) _____ Exit Vehicle? (Y/N) _____

Open Hood? (Y/N) _____ Open Trunk? (Y/N) _____ Other? (Y/N) _____ Describe _____

***** II INTERVIEW - VEHICLE HISTORY (Continued) *****

Electrical Systems

Describe VEHICLE WAS TOWED IN WITH "NO START" CONDITION ON 22 OCT '02....RO #89241 AND REPAIRED ON 27 OCT '02 AT THE EAST BOSTON AVIS FACILITY...RO #89241 READS "CHECKED BATTERY LOAD TEST PASSED AT 12.63 VOLTS AT 870CCA PASS CODE AVO9G-2D....CHECKED WIRE HARNESS UNDER HOOD OK LET CAR GO..."

Body

Describe SEAT BACK PANEL LOOSE ...RO 89241 READS "MAGNETS CAME OF PANEL...REGLUED OK"

Regular maintenance (e.g., oil changes, belts, hoses, etc.) Done by: (GM, Non-GM, Owner/Other): NOTE THAT ALL VEHICLE MAINTENANCE DONE BY AVIS RENT A CAR AT THE MAINTENANCE FACILITY WHERE THE INCIDENT OCCURRED

Maintenance records? RO RECORDS ATTACHED...(BUICK AND CADILLAC)

Any other pertinent vehicle history information (from Interviewee or GM Warranty History)?

ALTHOUGH THE VEHICLE WAS AT THIS FACILITY FOR "INTERMITTENT NO START", IT WAS APPARENTLY WORKING PRIOR TO THE INCIDENT. IT HAD BEEN DRIVEN FROM PORTLAND MAINE AND HAD BEEN MOVED AROUND THE REPAIR YARD ON SEVERAL OCCASIONS PRIOR TO THE INCIDENT AND THERE WERE NO REPORTED PROBLEMS ENCOUNTERED WHEN THE VEHICLE WAS BEING MOVED WITHIN THE YARD CONFINES.

***** III INTERVIEW - INCIDENT DETAILS *****

***** III A INTERVIEW - IMMEDIATELY BEFORE THE FIRE *****

AS PREVIOUSLY NOTED, THIS VEHICLE WAS AT THE AVIS FACILITY AWAITING REPAIRS FOR AN "INTERMITTENT NO START" CONDITION. IT WAS PARKED ALONG THE NORTH SIDE OF THE FENCED AVIS LOT. AT 2:39 AM, A SECURITY GUARD REPORTED THAT"TWO CARS WERE INVOLVED (IN A FIRE)" TWO PIECES OF FIRE APPARATUS RESPONDED..." COMPLETE REPORT COPY ATTACHED (NORTHEAST SECURITY, INC., "SECURITY INCIDENT REPORT")

THE INSPECTION WAS PERFORMED AT THE EXACT INCIDENT LOCATION. AS NOTED IN THE PHOTOS, THIS LOCATION IS A FULLY FENCED, GATED, AND SECURITY MANNED FACILITY. THE LOT IS ASPHALT PAVED.

THE FIRE DEPARTMENT REPORT (COPY ATTACHED...BOSTON FIRE DEPT. "FIELD INCIDENT REPORT") STATES:
FORM OF HEAT OR IGNITION: "UNDETERMINED" IGNITION FACTOR: "UNDETERMINED"
TYPE OF MATERIAL FIRST IGNITED: "UNDETERMINED"

***** III B INTERVIEW - AT BEGINNING & DURING THE FIRE (Continued) *****

Any other comments or observations that have not been covered? NO _____

***** IV - VEHICLE INSPECTION *****

The vehicle inspection documents the physical evidence via color photographs and written observations. It is important to also document what does *not* appear to be related to the fire. This is necessary because fire cause determination often involves the process of elimination. By recording your observations in the following section, you will be following a methodical inspection format.

A. Take color photographs of the following and enter observations/comments on the form:

Left & right side exterior LEFT FRONT FENDER TO BARE OXIDIZED METAL, TIRE CONSUMED/ BURNED

Front & rear exterior FRONT EXTENSIVELY DAMAGED, LEFT 1/3 OF ALUMINUM HOOD CONSUMED / MELTED

Hood, inner & outer panels LEFT 1/3 OF HOOD CONSUMED

Trunk area and Decklid, inner & outer panels NOT INVOLVED IN INCIDENT

Roof NOT INVOLVED

Door interior panels NOT INVOLVED

Left & right instrument panel & odometer MINOR DAMAGE (HEAT FROM MOTOR COMPARTMENT)

Ashtray(s) area OK

Left & right front seat and carpet OK...SOME DRIPPING OF MELTED PLASTIC UNDER I/P

Underbody & exhaust (include hangers) APPEAR OK

Option code label OK

Engine compartment MASSIVE DAMAGE...SEE PHOTOS AND TEXT

Radiator, front & rear PARTLY CONSUMED

Coolant recovery bottle CONSUMED

Transmission cooler lines/connections STEEL LINES INTACT, ALL RUBBER CONSUMED

Engine compartment engine coolant lines/hoses, connections/clamps ALL RUBBER / PLASTICS CONSUMED / MELTED IN MOTOR COMPARTMENT

Engine compartment heater lines/hoses, connections/clamps (include those to throttle body) CONSUMED / MELTED

All fuel lines/hoses, filter, connections/clamps ONLY 'HARD' LINES REMAIN IN MOTORCOMPARTMENT

TBI, injector rail, or carburetor & fuel line connection SAME AS ABOVE

Engine compartment fuel lines/hoses, connections & o-rings SAME AS ABOVE

Power steering lines/hoses, connections/clamps SAME AS ABOVE

Generator & attached wiring ALL WIRING IN MOTOR COMPARTMENT TO BARE COPPER...DULL RED / GREEN/ BLACK

***** IV - VEHICLE INSPECTION (Continued) *****

Battery & attached cables ALL UNDER HOOD ELECTRICAL REDUCED TO BARE COPPER WIRING
Engine block (note precise location of cracks, holes, etc.) OIL IN PAN....DID NOT APPEAR TO HAVE ANY BLOCK FAILURE
Engine oil pan OK
Engine compartment hinge torque rods N/A
Engine compartment exhaust system (e.g. intact, rusted, modified, out of position, clearance, etc.) APPEARS OK
Any item which is alleged to be the cause/source UNABLE TO DETERMINE
Anything on vehicle which is after-market NO
Anything on vehicle which is a modification NO
Anything on vehicle which is unusual, or out-of-place, etc. NO

B. Enter observations/comments for the following on the form and take color photographs as necessary.

For the following fluids, comment on the fluid level, smell (burned?), feel (gritty?), color (dark?), and apparent condition (normal, water, particles, etc.):

Engine coolant HOSES MELTED / CONSUMED, CORE PARTLY CONSUMED / MELTED

Engine oil OK

Transmission fluid OK

Power steering fluid OK

Brake fluid RESERVOIR MELTED

List all driver electrical controls which are in the "On" position (include Ignition ALL "OFF"

Fuses (Identify all open or not proper size) FUSEBOX MELTED TOP, UNABLE TO REMOVE

Wiring insulation at fuse blocks BARE COPPER

Fusible links (Identify all open)

Spark plug wiring and boot condition N/A

Fuel filler "Lead Free" restrictor in place? (Y/N) Y Describe OK Location of fuel filler cap (or evidence of remains)

Catalytic converter (any discoloration or swelling?) UNABLE TO INSPECT UNDERBODY

Position of windows (if glass missing, do further inspection) ALL UP POSITION

C. Photograph any damage to claimant's vehicle relating to the allegation and comment on the nature and extent of damage and estimated cost to repair (attach copy of estimate, if available):

NO ESTIMATE AVAILABLE BUT VEHICLE WILL BE DETERMINED TO BE A "TOTAL

LOSS"

***** V SITE INSPECTION *****

Take pictures of the site and enter comments below. If a structure was involved, or if it appears the operating environment was contributing factor or cause, take pictures as necessary. Examples: building electrical, gas cans, water heaters or other flame or spark source, tall grass, dry leaves, ruins indicating vehicle was stuck, etc.
If significant other property damage occurred due to the fire, if possible, take pictures of the damage and make notes as necessary.

Comments: THE VEHICLES WERE INSPECTED AT THE SITE OF THE THERMAL EVENT. AS PREVIOUSLY STATED, THE LOCATION IS A SECURE AND GUARDED SITE SURROUNDED BY A HIGH CHAIN LINK FENCE TOPPED WITH BARBED WIRE. THERE IS ONLY ONE ENTRANCE AND EXIT WITH ACCESS ONLY PROVIDED BY A GUARD / ATTENDANT IN THE BOOTH CONTROLLING THE ACCESS / EXIT GATE. THE LOT IS FULLY PAVED AND THERE WAS NO EVIDENCE OF ANY EXTERNAL SOURCE FOR IGNITION.

PRELIMINARY PAR INSPECTION FIELD PHOTOGRAPHIC NOTES

Division: BUICK

Ref# 1-60570341

VIN: 1G4HP62K834105324

Claimant's Name (LAST, First)

Inspected By: MICHAEL GIGANTE

Organization: SPX/EAA

Phone: (781) 237-5463 x

Inspection Date: 12 /03 /02

Mileage at Inspection: 7777

Roll Number 1

Neg.# Description

0

1. FRONT OVERVIEW OF BOTH VEHICLES (BUICK AND CADILLAC)

2. FRONT VIEW OF BUICK

3. RIGHT FRONT VIEW, BUICK

4. LEFT " " "

5. MOTOR COMPARTMENT OVERVIEW

6. HOOD, INNER

7. HOOD, OUTER

8. VP AS VIEWED FROM LEFT SIDE

9. VP " " " RIGHT "

10. IGNITION KEYS....ON REAR SEAT CUSHION

11. MOTOR COMPARTMENT "HOT SPOT", (LEFT SIDE OF ENGINE)

12.

13. UNDERHOOD POWER DISTRIBUTION CENTER...TOP MELTED/FUSED

14. MOTOR COMARTMENT AS VIEWED FROM LEFT SIDE

15. " " " " RIGHT

16. LEFT FRONT FENDER & TIRE

17. INSTRUMENT PANEL

18. CADILLAC AS VIEWED FROM FRONT

19. " " " " LEFT FRONT

20. " " " " RIGHT "

21. CADILLAC HOOD (OUTER)

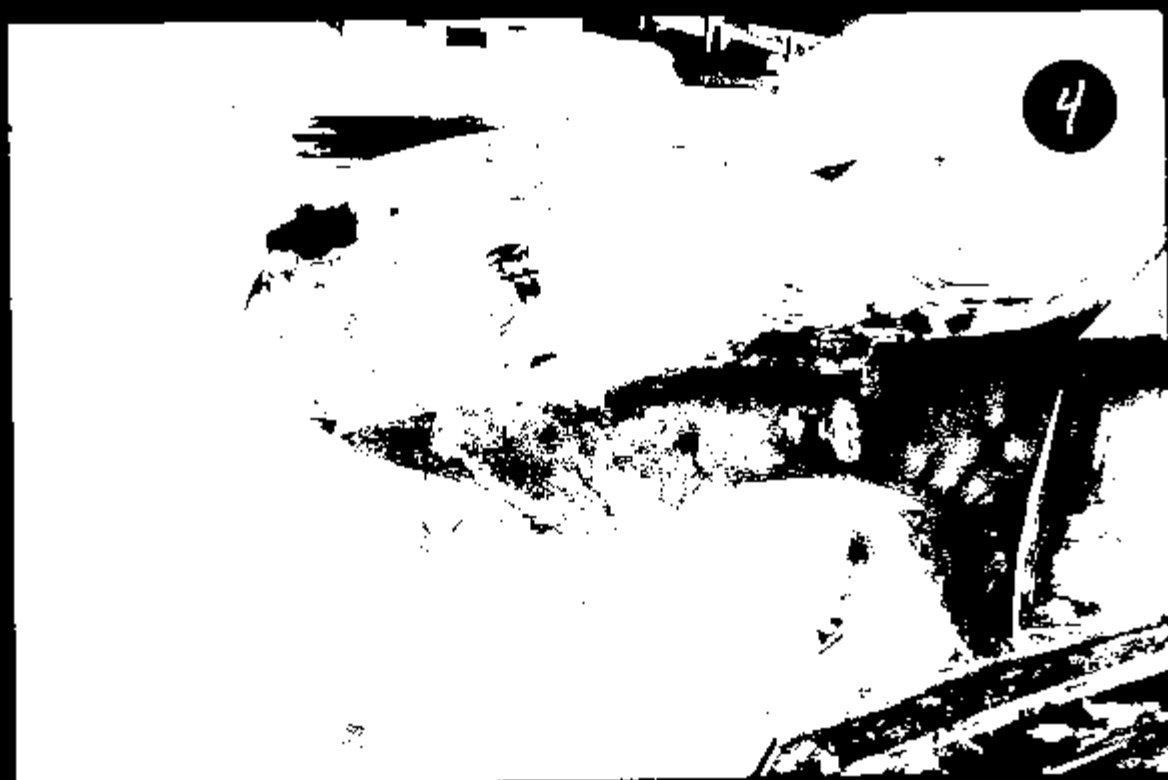
22.

23.

24.

PHOTO









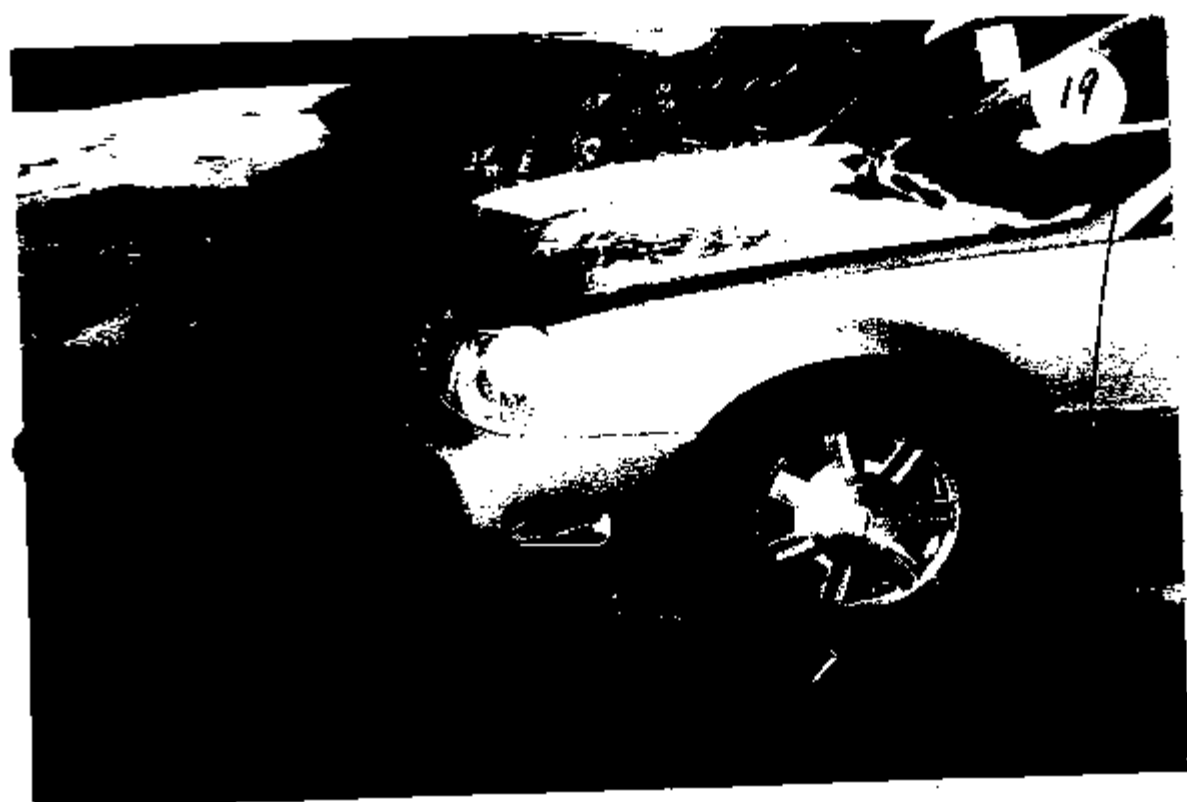














FORM 101 (Revised 1/00)



BOSTON FIRE DEPARTMENT

FIELD INCIDENT REPORT

This form is to be used for all fires, regardless of the cause, and for all structural and non-structural fires.

INCIDENT CATEGORY

☐

PAGE 1 OF 2

FIRE CATEGORY

☐

NO. 1000

NON-STRUCTURAL FIRE

CHANGE ☐

1. FIRE NO.	2. INCIDENT NO.	3. DATE	4. TIME	5. LOCATION	6. INCIDENT TYPE	7. INCIDENT STATUS	8. INCIDENT SEVERITY
101	102	103	104	105	106	107	108
109	110	111	112	113	114	115	116
117	118	119	120	121	122	123	124
125	126	127	128	129	130	131	132
133	134	135	136	137	138	139	140
141	142	143	144	145	146	147	148
149	150	151	152	153	154	155	156
157	158	159	160	161	162	163	164
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597	598	599	600	601	602	603	604
605	606	607	608	609	610	611	612
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621	622	623	624	625	626	627	628
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653	654	655	656	657	658	659	660
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669	670	671	672	673	674	675	676
677	678	679	680	681	682	683	684
685	686	687	688	689	690	691	692
693	694	695	696	697	698	699	700
701	702	703	704	705	706	707	708
709	710	711	712	713	714	715	716
717	718	719	720	721	722	723	724
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733	734	735	736	737	738	739	740
741	742	743	744	745	746	747	748
749	750	751	752	753	754	755	756
757	758	759	760	761	762	763	764
765	766	767	768	769	770	771	772
773	774	775	776	777	778	779	780
781	782	783	784	785	786	787	788
789	790	791	792	793	794	795	796
797	798	799	800	801	802	803	804
805	806	807	808	809	810	811	812
813	814	815	816	817	818	819	820
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845	846	847	848	849	850	851	852
853	854	855	856	857	858	859	860
861	862	863	864	865	866	867	868
869	870	871	872	873	874	875	876
877	878	879	880	881	882	883	884
885	886	887	888	889	890	891	892
893	894	895	896	897	898	899	900
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917	918	919	920	921	922	923	924
925	926	927	928	929	930	931	932
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949	950	951	952	953	954	955	956
957	958	959	960	961	962	963	964
965	966	967	968	969	970	971	972
973	974	975	976	977	978	979	980
981	982	983	984	985	986	987	988
989	990	991	992	993	994	995	996
997	998	999	1000	1001	1002	1003	1004
1005	1006	1007	1008	1009	1010	1011	1012
1013	1014	1015	1016	1017	1018	1019	1020
1021	1022	1023	1024	1025	1026	1027	1028
1029	1030	1031	1032	1033	1034	1035	1036
1037	1038	1039	1040	1041	1042	1043	1044
1045	1046	1047	1048	1049	1050	1051	1052
1053	1054	1055	1056	1057	1058	1059	1060
1061	1062	1063	1064	1065	1066	1067	1068
1069	1070	1071	1072	1073	1074	1075	1076
1077	1078	1079	1080	1081	1082	1083	1084
1085	1086	1087	1088	1089	1090	1091	1092
1093	1094	1095	1096	1097	1098	1099	1100
1101	1102	1103	1104	1105	1106	1107	1108
1109	1110	1111	1112	1113	1114	1115	1116
1117	1118	1119	1120	1121	1122	1123	1124
1125	1126	1127	1128	1129	1130	1131	1132
1133	1134	1135	1136	1137	1138	1139	1140
1141	1142	1143	1144	1145	1146	1147	1148
1149	1150	1151	1152	1153	1154	1155	1156
1157	1158	1159	1160	1161	1162	1163	1164
1165	1166	1167	1168	1169	1170	1171	1172
1173	1174	1175	1176	1177	1178	1179	1180
1181	1182	1183	1184	1185	1186	1187	1188
1189	1190	1191	1192	1193	1194	1195	1196
1197	1198	1199	1200	1201	1202	1203	1204
1205	1206	1207	1208	1209	1210	1211	1212
1213	1214	1215	1216	1217	1218	1219	1220
1221	1222	1223	1224	1225	1226	1227	1228
1229	1230	1231	1232	1233	1234	1235	1236
1237	1238	1239	1240	1241	1242	1243	1244
1245	1246	1247	1248	1249	1250	1251	1252
1253							

MVA 850 059-0
850 059-0

From Police ME

NORTHEAST SECURITY, INC.
Security Incident Report

Client: [REDACTED] Location/ Building: HQ

Date & Time of Incident: 11-20-02 @ 0259 hours
(Date) (Time)

Type of Incident:

Fire Alarm	Intrusion Alarm	Temp. Alarm	Trespass	Vehicle Accident	Injury
Theft	Vandalism	Assault	Complaint	Rules Violation	Other

☒ Car Fire

Persons Involved (Names and Titles): Yo [REDACTED]
[REDACTED] The Fire Dept; NES Mgr, Ed Syverin.

Description of Incident (Use Who, What, Where, When, and How format)

At 0259 Bus mechanic, Tom came in and reported car fire at rear of building. I called [REDACTED] at Logan to get Fire Dept in. A fire engine came a short time later. Someone in area must have called fire dept. A second fire truck came about 0315. I called [REDACTED] Mgr, Jose Santiago and NES Mgr, Brian Rizza. 0331- Both fire trucks exited site and fireman said fire was put out. [REDACTED] Mgr, Jose Santiago exited back to Logan. He said you couldn't see fire from Guard Shack; and two cars were involved; and he thought it must have been an electrical fire of some kind. NES Mgr, Ed Syverin arrived on site at 0345. He investigated. All secure now.

NES Manager Notified: Brian Rizza Ed Syverin sh NES Mgr.
Client Notified? Yes No Name: José Santiago Time: 0259
Police Notified? Yes No (Name, Badge #, & Time) N/A

Report Submitted By: John W. C. Mayhew, Jr. Date: 11-20-02
Signature: John W. C. Mayhew, Jr. Copy #1 to client
Copy #2 to NES

Bulax

*... 1 of 2

RO No: 88241 Opened: 22OCT02 Closed: 27OCT02 Mileage: 5278

Line Code: A Booker: 1767 Comeback: N

Complaint: TONED IN NO START

Cause:

SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....

3532 3702 I NTF No Trouble Found

3532 I 8809 SUBLET REPAIRS

Line Code: B Booker: 1767 Comeback: N

Complaint: SEAT BACK PANEL HANGING IN TRUNK

Cause:

SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....

3532 3702 W C4748 FOUNDATION AND/OR DOOR, REAR COMPARTMENT

T FRONT TRIM - R&R OR REPLACE ONE PIECE

*... 2 of 2

RO No: 848288 Opened: 02AUG02 Closed: 02AUG02 Mileage: 18

SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....

000 000 WEPDI Z7000 PRE-DELIVERY INSPECTION - BASE TIME

COMMENTS: Pre-Delivery Inspection: 33051

Repaired "NO START"
OCT 27th

Press return or E to exit, S# for story, or B to page back:

CMD: 301-310 ~~SECRET~~ INQUIRIES DOC R/C MSG
CODE 1-10 07 ACTION T CAR# 8500590 DATE 15OCT02 AGENT ID 999999A RENT STA
REF DATA OWN LOC

REPROPTS

PIN

/EM

FUEL OUT

800590 03DEC02 1108 WHI BUICKSAB US R1EX229
LOC DATE TIME MILES MOVEMENT

CHECK-OUT 00585 15OCT02 0945 05275 00067548

CHECK-IN 12031 15OCT02 1000 05278

CHECK-OUT 01581 22OCT02 1703 05283 706974472

CHECK-IN 00557 23OCT02 1800D 05489 *ok in Postland 119*

CHECK-OUT 00557 31OCT02 0709 05489 00891485

CHECK-IN 12592 31OCT02 0900 05589 *ok in Postland 119 - INTERMITTENT "NO START"*

N END....

CMD:

313 VEHICLE DISPLAY

DOC

H/C

ACTION

PLA NO	8500890	VIN NO	1G4NP52K894105324	LIC NO	USRIE229
OWNER	- 08119-BTW	UNECODE	- 13	AGE	- 03/29
CURR LOC	- 12592-VFF	MAKE/MODEL	- BUIC LSAB	IGNIT KEY	- 05477
LAST MVMT	- 31OCT02	MODEL YEAR	- 89	TRUNK KEY	- 05477
MILS/KMS	- 005589	BODY TYPE	- 4DR	DELIV DATE	- 01ADG02
		CAR GROUP	- GRPG	REG DATE	- 30SEP03
		COLOR TOP	- WHI	INSP DATE	- NONE
		COLOR BOT	- WHI	DISP DATE	- 01JUN04
		MPG/TK CAP-	020.0/018.5	PN MILS/KMS-	012489
		ACCESSORY	- CR PW TW PL AB DL RE CD		
		TITLE	- 02221 P 03DEC02 ASD1		
		MI/KN IND	- M	PO NUMBER	- 3020344
		FUEL UNIT	- G	INVTY DATE	- 22NOV02
		FUEL TYPE	- G	INVTY LOC	- 12031-BE0
TS DATE	- 27MAY04	TS MILES	- 0034999	HYDS IND	- Y
STATUS	- UNAVAIL			TURNBACK STATUS-	NEW
HOLD DATE	20NOV02				
HOLD REAS	FIRE				

2003 LESABRE CUSTOM SEDAN
40U WHITE /V6G
93B GRAPHITE
ORDER NO. PKBKRJ/FDR STOCK NO.
VIN 1G4HP52K834105324

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION
200 RENAISSANCE CENTER
DETROIT MI 48243-1300
VEHICLE INVOICE 4AD33632965
*****11*549598

MODEL & FACTORY OPTIONS	MSRP	INV AMT	FLRET
4HP69 LESABRE CUSTOM SEDAN	25020.00	22142.70	INVOICE 07/22/02
BQ2 AVIS RENT A CAR	0.00	0.00	SHIPPED 07/22/02
L36 ENGINE- 3800 SERIES II V6	0.00	0.00	EXP I/T 08/01/02
MX0 TRANSMISSION-4 SPEED ELECTRONIC	0.00	0.00	INT COM 08/08/02
NE1 50-STATE EMISSIONS	N/C	N/C	PRC EFF 05/31/02
UP0 AM/FM STEREO W/CASSETTE, CD AND AUTO TONE CONTROL (REPLACE STD/OPT PKG RADIO)	125.00	103.75	KEYS 05477 05477 WFP-S QTR OPT-1 FAN: 000801033
VN9 DAILY RENTAL REPURCHASE PROGRAM	0.00	0.00	BANK: GMAC - 007
V2G FUEL FILL CREDIT	0.00	20.02-	CHG-TO 54-959
1SD BEST SKILLER PACKAGE (SD)	1365.00	1132.95	SHIP-TO 33-051 AVIS WARRANTY DEP WARWICK RI
* MIRROR - INSIDE REARVIEW ELECTROCHROMIC AUTO DIMMING			SHIP WT: 3489
* MIRROR LIGHTED VISOR VANITY (PASSENGER)			HP: 34.7
* TRACTION CONTROL			CUST PO NUMBER:
* ALUMINUM MULTISPOKE 15" WHEEL			3020344N3900000
* ANALOG GAGE PACKAGE WITH DRIVER INFORMATION CENTER			DAN: 01027
* SPEAKER SYS CONCERT SOUND II			MEMO 1325.50

OTHER CONTENT INCLUDED

- * AIR CONDITIONING
- * ANTENNA-FRONT/REAR DIVERSITY
- * ARMREST - FRONT SEAT STORAGE
- * MIRRORS-OUTSIDE PWR, FOLDING
- * O/H CONSOLE W/ READING LIGHTS
- * RADIO AM/FM, CD, RDS WITH
STEERING WHEEL CONTROLS
- * SEAT-POWER DRIVER W/ MANUAL
LUMBAR
- * SUNSHADES: EXTENDABLE
- * TRIP ODOMETER
- * FUEL TANK - APPROX 18 GALLON
- * REMINDER TONES

TOTAL MODEL & OPTIONS	26510.00	23359.38	ACT 231 24069.38
DESTINATION CHARGE	710.00	710.00	

TOTAL 27220.00 24069.38 PAY 310 24069.38

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER
REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO
DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

CA ROCK CITY/AVIS

REMIT TO GMAC NO. 007
VIN 1G4HP52K834105324
\$ 24069.38 INV 4AD33632965
DUE 08/08/02 DEALER 54-959

GM Vehicle Inquiry System

Summary

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[Help](#)

VIN:	1G4HP52K834105324
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VEHICLE INFORMATION

Merchandising Model:	4HP69 - 2003 LESABRE CUSTOM SEDAN			Warranty Start Date:		07/29/2002	
BARS Order Type	50 - FLEET						
Delivering Dealer :	CAR/TRUCK CITY/AVIS 6 SYLVAN WAY PARSIPPANY, NJ 07054-3826			Selling Source:		11 - BUICK	
				Site Code:		54959	
				Business Associate Code:		111571	
Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Campaign Number	Description	Owner Notified	Campaign Status
02022	DRIVER SIDE DUAL STAGE AIRBAG INFLATOR	08/13/2002	Open

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	07/29/2002	10 miles	7/29/2005	36010 miles
72/100000 SHEET METAL RUST-THROUGH	07/29/2002	10 miles	7/29/2008	100010 miles
36/36000 SHEET METAL CORROSION	07/29/2002	10 miles	7/29/2005	36010 miles
96/80000 PCM/CC EMISSIONS	07/29/2002	10 miles	7/29/2010	80010 miles
36/36000 FEDERAL EMISSIONS	07/29/2002	10 miles	7/29/2005	36010 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
10/22/2002	089241	#	C4748 - RR TRM FNDTN RR/RPL	5278 miles
07/22/2002	A05324	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

GM Vehicle Inquiry System

Claim History

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VIN:	1G4HP52K834105324
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CLAIM HISTORY

Repair Order Date:		10/22/2002		Repair Order Number:		089241		Odometer Reading:		5278 miles	
Serviced By:	AVIS WARRANTY DEPT 900 OLD COUNTRY RD GARDEN CITY, NY 11530-2128					Selling Source:		11 - BUICK			
						Site Code:		33043			
						Business Associate Code:		126523			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part		Auth Code	Person Code	Line Total	Comments
11/01/2002	322	01	#	C4748 - RR TRM FNDTN RR/RPL		N/A		N/A	N/A	\$10.59	N

Repair Order Date:		07/22/2002		Repair Order Number:		A05324		Odometer Reading:		0 miles	
Serviced By:	AVIS WARRANTY DEPT 900 OLD COUNTRY RD GARDEN CITY, NY 11530-2128					Selling Source:		11 - BUICK			
						Site Code:		33051			
						Business Associate Code:		126410			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part		Auth Code	Person Code	Line Total	Comments
07/26/2002	294	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE		N/A		N/A	N/A	\$74.72	N

CHECK HISTORY

Vehicle Has No Associated Check History.
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GM Vehicle Inquiry System

Vehicle Build

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VIN:	1G4HP52K834105324
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VEHICLE BUILD

Merchandising Model:	4HP69 - 2003 LESABRE CUSTOM SEDAN		
Gross Vehicle Weight Rating:	2127 kg (4690 lb)	Order Number:	FKBKJ
Build Date:	07/22/2002	Build Plant:	134H

OPTION CODES

AG1 - POWER SEAT 6-WAY (DRIVER SIDE)	AK5 - DR & RIGHT FRT PASS AIR BAGS
AM2 - MANUAL LUMBAR SUPPORT-PASSENGER	AM6 - 55/45 SPLIT BENCH
BQ2 - AVIS CORP FLBET	B0M - PRODUCTION WEEK 30
CD2 - LOW W/S/W FLUID INDICATOR	C67 - AIR CONDITIONER WITH ELECTRONIC
DD8 - OSRV BLUE TINT	DE6 - OSRV BLACK POWER MIRRORS
D64 - MIRROR- LITED VISOR,RT - PKGD	FE1 - BUICK DYNARIDE SUSPENSION
FLT - FLBET CAR	FQ3 - AXLE RATIO - FINAL DRIVE, 2.86
IQB - TRIM INTERIOR DESIGN	JL9 - BRAKES, 4-WHEEL PWR DISC ABS
K68 - GENERATOR - 105 AMP	L36 - ENGINE- 3800 SERIES II V6
MN3 - TRANSMISSION - AUTO 4SPD	MX0 - TRANSMISSION-4 SPEED ELECTRONIC
NC7 - EMISSIONS OVERRIDE, FEDERAL SYSTEM	NB1 - 50-STATE EMISSIONS
NK5 - BASE STEERING WHEEL	NU4 - EMISSION SYSTEM, CALIFORNIA LEV II PLUS
NW9 - TRACTION CONTROL SYSTEM	ORN - ORION ASSEMBLY
PH3 - WHEELS - ALUMINUM, 15" (4)	QPK - P215/70R15-97S BLACKWALL
R6F - IDENTIFY B CODE USERS	UB7 - INSTRUMENTATION
UE0 - ONSTAR NOT INCLUDED	UJ2 - INDICATOR, ENGINE OIL LIFE
UK3 - STEERING WHEEL RADIO CONTROLS	UP0 - RADIO-POWER LOAD CD & CASSETTE
UV7 - WINDOW, RADIO	UW6 - CONCERT SOUND SPEAKERS
VM3 - 5MPH BUMPER STANDARD FRONT&REAR	VN9 - DAILY RENTAL REPURCHASE PROGRAM
WG - FUEL FILL CREDIT	V73 - STATEMENT- US/CANADA PRODUCED
1SD - - ISRV LIGHT SENSITIVE MIRROR	1SZ - WESTERN REGION DISCOUNT

40U - WHITE	6CD - SPRING
ED - SPRING	EFH - SPRING
9FH - SPRING	93B - GRAPHITE
93I - GRAPHITE INTERIOR	

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GM Vehicle Inquiry System

Vehicle Component

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VIN:	1G4HP52K834105324
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Vehicle Component

Component Code:	CB - SBQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1ZZ	Traceability:	0110750		
Date Scanned:	06/26/2002	Time Scanned:	03.32.00	Scan Station:	N/A

Component Code:	CP - SBQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1PP	Traceability:	1920054		
Date Scanned:	07/18/2002	Time Scanned:	12.59.00	Scan Station:	N/A

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GM Vehicle Inquiry System

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VIN:	1G4HP52K834105324
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IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	07/29/2002	Delivery Type:	020 - FLEET/DAILY RENTAL	Delivered Odometer:	10 miles
Delivering Dealer:	CAR/TRUCK CITY/AVIS 6 SYLVAN WAY PARSIPPANY, NJ 07054-3826			Delivery Selling Source:	11 - BUICK
				Delivery Site Code:	54959
				Business Associate Code:	111571

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GM Vehicle Inquiry System

Dealer Information

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VIN:	1G4HP52K834105324
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INVOICE INFORMATION

Invoice Date:	07/22/2002		
Site Address:	CAR/TRUCK CITY/AVIS 6 SYLVAN WAY PARSIPPANY, NJ 07054-3826	Selling Source:	11 - BUICK
		Site Code:	54959
		Business Associate Code:	111571

SHIP-TO INFORMATION

Ship-To Date:	N/A		
Site Address:	AVIS WARRANTY DEPT 900 OLD COUNTRY RD GARDEN CITY, NY 11530-2128	Selling Source:	11 - BUICK
		Site Code:	33051
		Business Associate Code:	126410

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/INCAMPI

DISPLAY VIN\RELATED CAMPAIGNS

KIPSA06I
12/11/2002 11:48

VIN: 1G4HP52K834105324 OPEN\CLOSED STATUS:

SEL	CAMPAIGN STATUS	REPAIR	REPAIR PREV.	CAMPAIGN
CODE NUMBER		DATE	DEALER NUMBER	TYPE
02032	OPEN	/ /		SAFETY
DRIVER SIDE DUAL STAGE AIRBAG INFLATOR				

INQUIRY COMPLETE

PW:

PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT

19 PERF 20 21 22 23 24 PF SELECT: GOTO:

PROPERTY DAMAGE APPRAISERS

P.O. BOX 4089 PEABODY, MA 01960
 (978) 531-8880
 Fax: (978) 531-8889

Damage Assessed By: KURT KADEN 013187

Appraised For: ESIS-GM CLAIMS
 (313) 685-3413

Type of Loss: Collision
 Date of Loss: 11/20/02
 Contact Date: 12/3/02
 Deductible: UNKNOWN
 File Number: 2120028
 Claim Number: 481805

Insured: GENERAL MOTORS
 Claimant: [REDACTED]
 Address: 575 MCCLELLAN HWY E BOSTON, MA
 Telephone: Work Phone: (617) 581-3610

Mitchell Service: 912495

Description: 2003 Cadillac DeVille
 Body Style: 4D Sed
 VIN: 1G8KD54Y13U100871
 OEM/ALT: A
 Color: GOLD

Drive Train: 4.9L Inj 8 Cyl 4A

Search Code: 250PD

Line Item	Line Number	Line Type	Operation	Line Item Description	Part Type/Part Number	Dollar Amount	Labor Units
1	AUTO	BDY	OVERHAUL	FRT COVER ASSY			2.0 #
2	200020	BDY	REMOVE/REPLACE	FRT BUMPER COVER	12462905 GM PART	375.01	INC #
3	AUTO	REF	REFINISH	FRT BUMPER COVER			C 2.4
4	200024	BDY	REMOVE/REPLACE	FRT BUMPER AIR DEFLECTOR	25721646 GM PART	37.73	INC
5	200026	BDY	REMOVE/REPLACE	FRT BUMPER IMPACT CUSHION	25009700 GM PART	130.05	INC
6	200027	BDY	REMOVE/REPLACE	FRT BUMPER FILLER RETAINER	25531446 GM PART	1.02	INC
7	200027	BDY	REMOVE/REPLACE	FRT BUMPER FILLER RETAINER	25531446 GM PART	1.02	INC
8	200028	BDY	REMOVE/REPLACE	FRT BUMPER IMPACT BAR	25009700 GM PART	220.17	INC
9	200030	BDY	REMOVE/REPLACE	R FRT BUMPER COVER EXTENSION	25740080 GM PART	21.46	INC
10	200034	BDY	REMOVE/REPLACE	R FRT BUMPER REINFORCEMENT	25558762 GM PART	14.75	INC
11	200036	BDY	REMOVE/REPLACE	R FRT BUMPER BOLT	11517103 GM PART	3.58	INC
12	200038	BDY	REMOVE/REPLACE	R FRT BUMPER RETAINER	15558894 GM PART	0.40	INC
13	200040	BDY	REMOVE/REPLACE	R FRT BUMPER MOUNTING BRACKET	25576333 GM PART	28.88	0.3 #
14	200044	BDY	REMOVE/REPLACE	FRT BUMPER OPENING COVER	05550403 GM PART	40.98	INC
15	201885	BDY	REMOVE/REPLACE	GRILLE	25716364 GM PART	322.49	INC
16	200049	BDY	REMOVE/REPLACE	R GRILLE PANEL BRACE	25716364 GM PART	3.58	0.1
17	200067	BDY	REMOVE/REPLACE	R FRT COMB LAMP ASSEMBLY	25717103 GM PART	241.00	INC #
18	AUTO	BDY	CHECK/ADJUST	HEADLAMPS			0.4
19	201709	BDY	REMOVE/REPLACE	R COMB LAMP RETAINER	25558762 GM PART	5.60	
20	200082	BDY	REMOVE/REPLACE	R CORNERING LAMP ASSEMBLY	25558762 GM PART	38.10	INC #
21	200080	BDY	REMOVE/REPLACE	R FOG LAMP ASSEMBLY	25713280 GM PART	180.80	INC #
22	200106	BDY	REMOVE/REPLACE	HOOD PANEL	25713286 GM PART	571.03	1.6 #
23	AUTO	REF	REFINISH	HOOD OUTSIDE			C 3.1
24	AUTO	REF	REFINISH	HOOD UNDERSIDE			C 1.5
25	200111	BDY	REMOVE/REPLACE	HOOD INSULATOR	25500326 GM PART	25.34	INC
26	200124	BDY	REMOVE/REPLACE	HOOD PRIMARY LATCH	25577725 GM PART	37.27	0.3
27	200127	BDY	REMOVE/REPLACE	HOOD SEAL	25540019 GM PART	12.47	0.1

TOTAL

DATE RECALL NUMBER: 12/3/02 20:41:19 2120028

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 UltraMate Version: 4.5.012

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Date: 12/3/02 08:41 PM
Estimate ID: 2120028
Estimate Version: 0
Committed
Profile ID: PDA Boston

28	200130	BDY	REMOVE/REPLACE	R FRT HOOD STOP BUMPER		25583128	GM PART	1.83	0.1 #
29	200131	BDY	REMOVE/REPLACE	L FRT HOOD STOP BUMPER		25583128	GM PART	1.83	0.1 #
30	200132	BDY	REMOVE/REPLACE	R HOOD BUMPER CAP		14083708	GM PART	0.82	INC #
31	200133	BDY	REMOVE/REPLACE	L HOOD BUMPER CAP		14083708	GM PART	0.82	INC #
32	200140	BDY	REMOVE/REPLACE	COOLING RADIATOR		ORDER FROM DEALER		555.37	2.8
33	200141	BDY	REMOVE/REPLACE	UPR COOLING RADIATOR SEAL		25587288	GM PART	7.22	0.1
34	200142	BDY	REMOVE/REPLACE	R UPR COOLING RAD MTG BRKT		25584818	GM PART	3.88	
35	200143	BDY	REMOVE/REPLACE	L UPR COOLING RAD MTG BRKT		25584817	GM PART	3.88	
36	200144	BDY	REMOVE/REPLACE	R UPR COOLING INSULATOR		25727887	GM PART	3.88	
37	200145	BDY	REMOVE/REPLACE	L UPR COOLING INSULATOR		25727887	GM PART	3.88	
38	200146	BDY	REMOVE/REPLACE	R COOLING SEAL		25587976	GM PART	7.63	
39	200147	BDY	REMOVE/REPLACE	L COOLING SEAL		25587977	GM PART	7.63	
40	200148	BDY	REMOVE/REPLACE	COOLING MIGHT SHIELD		25585739	GM PART	28.07	0.3
41	200150	BDY	REMOVE/REPLACE	LWR COOLING SEAL		25713720	GM PART	3.81	
42	200175	BDY	REMOVE/REPLACE	COOLING DRIVE BELT		12570489	GM PART	10.80	0.5
43	200180	MCH	REMOVE/REPLACE	AIR COND CONDENSER	-M	52482183	GM PART	328.88	1.1
44	AUTO	MCH	REMOVE/REPLACE	EVACUATE & RECHARGE A/C	-M				1.4
45	200188	MCH	REMOVE/REPLACE	AIR COND RECEIVER/DRIER	-M	1132771	GM PART	50.28	0.8 #
46	200182	MCH	REMOVE/REPLACE	AIR COND RETAINER	-M	25731325	GM PART	9.91	INC #
47	200189	BDY	REMOVE/REPLACE	AIR COND RECEIVER/DRIER BRKT		25734889	GM PART	2.00	
48	200184	MCH	REMOVE/REPLACE	AIR COND DISCHARGE HOSE	-M	25700380	GM PART	116.74	0.9
49	200185	MCH	REMOVE/REPLACE	AIR COND SUCTION PIPE	-M	25582531	GM PART	17.55	
50	200187	MCH	REMOVE/REPLACE	AIR COND RECEIVER/DRIER TUBE	-M	ORDER FROM DEALER		128.82	0.8
51	200186	MCH	REMOVE/REPLACE	AIR COND COMPRESSOR	-M	25707824	GM PART	1,048.42	1.5
52	200214	BDY	REMOVE/REPLACE	R FENDER PANEL		25580333	GM PART	318.00	2.0 #
53	AUTO	REF	REFINISH	R FENDER OUTSIDE					C 1.7
54	AUTO	REF	REFINISH	R FENDER EDGE					C 0.5
55	200216	BDY	REMOVE/REPLACE	R FENDER LINER		25740094	GM PART	40.17	0.4
56	200218	BDY	REMOVE/REPLACE	R FENDER RETAINER		21030249	GM PART	0.82	
57	200218	BDY	REMOVE/REPLACE	R FENDER RETAINER		21030249	GM PART	0.82	
58	200218	BDY	REMOVE/REPLACE	R FENDER RETAINER		21030249	GM PART	0.82	
59	200220	BDY	REMOVE/REPLACE	R LWR FENDER REAR REINFORCEMENT		25582848	GM PART	6.14	
60	200222	BDY	REMOVE/REPLACE	R FENDER INSULATOR		25580333	GM PART	3.88	
61	200224	BDY	REMOVE/REPLACE	R FENDER SEAL		25721435	GM PART	17.19	
62	200234	BDY	REMOVE/REPLACE	UPR FRONT BODY TIE BAR	-B	25705782	GM PART	45.36	1.5
63	AUTO	REF	REFINISH	UPPER TIE BAR					0.5
64	200235	BDY	REMOVE/REPLACE	R FRONT BODY APRON ASSY	-S	12482071	GM PART	134.54	4.0
65	AUTO	REF	REFINISH	R APRON ASSEMBLY COMPLETE					1.0
66	200240	BDY	REMOVE/REPLACE	CTR FRONT BODY SUPPORT		25715089	GM PART	37.37	0.3
67	200257	BDY	REMOVE/REPLACE	R CTR FRONT BODY SIDE RAIL		25715089	GM PART	14.14	2.5 #
68	200259	BDY	REMOVE/REPLACE	R LWR FRONT BODY SIDE RAIL		12482071	GM PART	24.31	2.5
69	200261	BDY	REMOVE/REPLACE	R FRONT BODY FRONT BRKT		25715089	GM PART	19.73	1.0
70	200263	BDY	REMOVE/REPLACE	R FRONT BODY REAR BRKT		12482071	GM PART	28.89	INC
71	200265	BDY	REMOVE/REPLACE	R LWR FRONT BODY SIDE RAIL		12482071	GM PART	408.82	10.5 #
72	200268	MCH	REMOVE/REPLACE	FUSE BLOCK	-M	25715089	GM PART	205.21	0.9
73	200266	BDY	REMOVE/REPLACE	BRACKET		25580831	GM PART	4.88	
74	200268	MCH	REMOVE/REPLACE	FRT MODULE	-M	25718837	GM PART	184.91	0.5
75	200301	BDY	REMOVE/REPLACE	MODULE BRACKET		25571824	GM PART	7.30	
76	200302	MCH	REMOVE/REPLACE	MODULE	-M	52480042	GM PART	122.85	0.5
77	200303	MCH	REMOVE/REPLACE	DISABLE & ENABLE AIR BAG SYSTEM	-M				0.5
78	200304	MCH	REMOVE/REPLACE	AIR BAG SYSTEM DIAGNOSIS	-M				0.5 #
79	200307	MCH	REMOVE/REPLACE	AIR BAG BCM UNIT	-M	12208820	GM PART	288.00	0.9
80	200308	MCH	REMOVE/REPLACE	AIR BAG MODULE-DRIVER FRONT	-M	18887471	GM PART	650.20	INC #
81	200312	MCH	REMOVE/REPLACE	AIR BAG MODULE-PASSENGER FRONT	-M	25731872	GM PART	650.20	0.5 #
82	200319	MCH	REMOVE/REPLACE	AIR BAG OOL	-M	N.A.	GM PART	180.00	1.3
83	200337	MCH	REMOVE/REPLACE	R ASS HARNESS	-M	25737382	GM PART	35.81	
84	200338	MCH	REMOVE/REPLACE	L ASS HARNESS	-M	25737382	GM PART	35.81	
85	200732	MCH	REMOVE/REPLACE	ASS VALVE	-M	25720885	GM PART	540.82	2.3 #
86	200735	BDY	REMOVE/REPLACE	ASS MODULATOR BRACKET		25714313	GM PART	10.42	0.1 #
87	200817	MCH	REMOVE/REPLACE	BRAKE MASTER CYLINDER	-M	18048808	GM PART	234.00	0.9
88	200827	MCH	REMOVE/REPLACE	CRUISE CONTROL MODULE	-M	12587890	GM PART	323.54	0.7
89	200828	BDY	REMOVE/REPLACE	CRUISE CONTROL BRACKET		25724828	GM PART	10.88	

TOTAL

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20	201629	MCH	REMOVE/REPLACE	CRUISE CONTROL CABLE	-M	25727039	GM PART	20.95	0.4
21	200855	BDY	REMOVE/REPLACE	CRUISE CONTROL CABLE BRACKET		2571588	GM PART	3.88	
22	200856	MCH	REMOVE/REPLACE	CRUISE CONTROL SWITCH	-M	25709178	GM PART	47.11	0.3
23	200857	MCH	REMOVE/REPLACE	CRUISE CONTROL SWITCH	-M	25709178	GM PART	10.84	0.3
24	200858	MCH	REMOVE/REPLACE	R FRT SENSOR	-M	25728487	GM PART	180.77	0.6 #
25	200860	MCH	REMOVE/REPLACE	R REAR SENSOR	-M	25728488	GM PART	182.98	0.6 #
26	200863	MCH	REMOVE/REPLACE	ESC MODULE	-M	9388590	GM PART	658.84	0.3
27	200304	MCH	REMOVE/REPLACE	REAR MODULE	-M	25702833	GM PART	189.21	0.3
28	201745	BDY	REMOVE/REPLACE	WHEEL		9594251	GM PART	549.14	0.3
29	200862	BDY	REMOVE/REPLACE	WHEEL VALVE STEM		274288	GM PART	1.73	
100	201933	MCH	REMOVE/REPLACE	R FRT SUSP CALIPER	-M	18034109	GM PART	175.92	0.2 #
101	200420	MCH	REMOVE/REPLACE	FRT SUSP BRAKE PAD SET	-M	18043382	GM PART	73.13	0.6 #
102	201938	MCH	REMOVE/REPLACE	R FRT SUSP BRAKE HOSE	-M	25724349	GM PART	41.98	0.1 #
103	201980	MCH	REMOVE/REPLACE	R FRT SUSP STEERING KNUCKLE	-M	25703025	GM PART	585.68	1.3 #
104	201785	MCH	REMOVE/REPLACE	R LWR FRT SUSP CONTROL ARM ASSY	-M	25702222	GM PART	287.37	0.5 #
105	200438	MCH	REMOVE/REPLACE	R FRT SUSP STABILIZER LINK KIT	-M	25716934	GM PART	12.37	0.5 #
106	200442	MCH	REMOVE/REPLACE	R FRT SUSP STRUT	-M	22084783	GM PART	688.68	0.5 #
107	200444	MCH	REMOVE/REPLACE	R LWR FRT SUSP SPRING INSULATOR	-M	22151835	GM PART	11.47	INC #
108	201974	MCH	REMOVE/REPLACE	R FRT SUSP STRUT HOUSING	-M	22185423	GM PART	34.89	INC #
109	201984	MCH	REMOVE/REPLACE	R DRIVE AXLE SHAFT ASSEMBLY	-M	28075805	GM PART	787.98	0.3 #
110	201986	MCH	REMOVE/REPLACE	STEERING GEAR ASSEMBLY	-M	28088942	GM PART	559.40	3.0
111	200495	BDY	REMOVE/REPLACE	STEERING SHIELD		25744389	GM PART	9.95	
112	200496	MCH	REMOVE/REPLACE	STEERING POWER PUMP	-M	25733311	GM PART	328.93	1.3
113	202000	MCH	REMOVE/REPLACE	STEERING HIGH PRESSURE HOSE	-M	25737839	GM PART	181.75	1.3
114	201788	MCH	REMOVE/REPLACE	STEERING RETURN HOSE	-M	28085317	GM PART	85.28	1.3
115	200855	BDY	REMOVE/REPLACE	ENGINE DRIVE BELT		12588505	GM PART	34.25	0.5
116	200889	MCH	REMOVE/REPLACE	ENGINE PAN GASKET	-M	12589409	GM PART	13.70	8.8 #
117	200891	MCH	REMOVE/REPLACE	ENGINE INTAKE MANIFOLD	-M	3541109	GM PART	107.72	INC #
118	202009	MCH	REMOVE/REPLACE	ENGINE COVER	-M	12588137	GM PART	84.07	0.5
119	200889	MCH	REMOVE/REPLACE	TRANS OIL PAN	-M	8881485	GM PART	40.55	0.5 #
120	200870	MCH	REMOVE/REPLACE	TRANS PAN GASKET	-M	24209512	GM PART	35.09	INC #
121	200872	BDY	REMOVE/REPLACE	CTR ENG SUPT MOUNT		25700257	GM PART	184.91	1.8 #
122	200876	BDY	REMOVE/REPLACE	REAR ENG SUPT TRANS MOUNT		25705832	GM PART	115.79	0.9 #
123	200882	BDY	REMOVE/REPLACE	AIR CLEANER COVER		12482800	GM PART	43.88	INC
124	200885	BDY	REMOVE/REPLACE	UPR AIR CLEANER HOUSING		12482801	GM PART	42.47	0.4 #
125	200885	BDY	REMOVE/REPLACE	LWR AIR CLEANER HOUSING		25719248	GM PART	67.58	
126	200887	MCH	REMOVE/REPLACE	AIR CLEANER SENSOR	-M	25318411	GM PART	132.32	0.3
127	200888	BDY	REMOVE/REPLACE	AIR CLEANER SEAL		12482802	GM PART	5.89	
128	200889	BDY	REMOVE/REPLACE	AIR CLEANER DUCT		12482803	GM PART	32.37	
129	200712	MCH	REMOVE/REPLACE	EMISSION SYS OXYGEN SENSOR	-M	12588140	GM PART	111.72	0.5
130	201779	MCH	REMOVE/REPLACE	ALTERNATOR	-M	25702355	GM PART	485.58	2.0
131	200718	BDY	REMOVE/REPLACE	BATTERY		N.A.	GM PART	9.00*	0.5
132	200720	BDY	REMOVE/REPLACE	NEGATIVE BATTERY CABLE		8883109	GM PART	32.00*	0.5
133	202013	BDY	REMOVE/REPLACE	HORN ASSEMBLY		N.A.	GM PART	75.00*	0.3
134	200727	MCH	REMOVE/REPLACE	R IGNITION COIL	-M	1104075	GM PART	283.22	0.7 #
135	200734	GLS	REMOVE/REPLACE	WINDSHIELD GLASS		25705719	GM PART	736.21	2.5 #
136	200768	BDY	REMOVE/REPLACE	WINDSHIELD FILLER STRIP		25705194	GM PART	3.88	
137	200760	BDY	REMOVE/REPLACE	R WINDSHIELD REVEAL MOULDING		25711490	GM PART	40.37	INC
138	200770	BDY	REMOVE/REPLACE	R WINDSHIELD GARNISH MLDG		ORDER FROM DEALER		63.61	INC
139	AUTO	REF	ADDL CPT	CLEAR COAT					2.3
140	AUTO		ADDL COST	PAINT/MATERIALS				182.00*	

* - Judgement Item

- Labor Note Applies

D - Included in Clear Coat Calc

DATE RECALL NUMBER: 12/30/02 20:41:19 2120028

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TOTAL LOSS
UNABLE TO GET MILEAGE

L Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Total
Body	38.3	32.00	0.00	0.00	1,225.60
Refinish	13.0	32.00	0.00	0.00	416.00
Glass	2.5	32.00	0.00	0.00	80.00
Mechanical	42.9	32.00	0.00	0.00	1,372.80
Non-Taxable Labor					3,094.40
Labor Summary	96.7				3,094.40

II. Part Replacement Summary	Amount
Taxable Parts	18,213.07
Sales Tax @ 5.000%	910.65
Total Replacement Parts Amount	19,123.72

III. Additional Costs	Amount
Taxable Costs	182.00
Sales Tax @ 5.000%	9.10
Total Additional Costs	191.10

IV. Adjustments	Amount
Customer Responsibility	0.00

I. Total Labor:	3,094.40
II. Total Replacement Parts:	19,123.72
III. Total Additional Costs:	191.10
Gross Total:	22,409.22

IV. Total Adjustments:	0.00
Net Total:	22,409.22

Point(s) of Impact
 15 Total Loss (\$)

Insurance Co: ERIE-GM CLAIMS
 Address: 500 RENAISSANCE CENTRAL
 MAIL CODE 48200071
 DETROIT, MI 48206-0000
 Telephone: (313) 885-3413
 Fax Phone: (313) 885-0911

TOTAL

Body Shop: NO SHOP

This repair estimate/appraisal may be prepared based on the use of one or more aftermarket crash and/or other parts supplied by a source other than the manufacturer of your motor vehicle. Parts used in the repair of your vehicle by other than the original manufacturer are required to be at least equal in like kind and quality in terms of fit, quality and performance to the replacement parts available from the original manufacturer. Warranties applicable to these aftermarket crash and or other parts are provided by the parts manufacturer or distributor rather than your own motor vehicle manufacturer. No supplements will be honored without prior inspection to vehicle, this estimate is not an authorization for repair and should not be taken as such

of Days to repair _____ AGREED PRICE _____ SHOP _____

ESTIMATE RECALL NUMBER: 12/30/02 20:41:19 2120028

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Appraiser _____

WARNING: Accidental air bag deployment is possible. Personal injury may result. Avoid area near steering wheel and instrument panel even if air bags have deployed. Dual-stage air bag modules may be present that could contain an undeployed stage. When disposing of a deployed dual-stage air bag, always treat it as a "live" module. See appropriate MITCHELL® AIR BAG SERVICE & REPAIR MANUAL, or OEM information.

TOTAL

ESTIMATE RECALL NUMBER: 12/3/02 20:41:19 2120028

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Property Damage Appraisers
Condition Report for Assignment Number - 2120078

Company: E818-GM CLAIMS
 Adjuster: DIANE EVANS

Owner: XXXXXXXXXX
 Claim #: 451806

Policy #: _____

Recommendation: Total Loss
 Type of Loss: Fire

Year/Make/Model: 2003/CADILLAC/DEVILLE

License/State: _____

VIN: 100671TOTALLOSS

Interior: Average

Paint: Average

Paint Comments: _____

Engine: _____

Mileage: 0

Approximate Special Equipment Costs: 0.00

Special Equipment: _____

Tires: L/F: 8/32

R/F: 8/32

Spars: 11/32

Size: R14/70

L/R: 8/32

R/R: 8/32

Type: RADIALS

Equipment List:DescriptionDescriptionDescription**Loss Recap:**

Agreed Price:	0.00	Old Damage:	0.00	Repair Shop:
Suggested Betterment:	0.00	Est. Salvage Value:	0.00	Drivable: No
Agreed Price After Betterment:	0.00	Approximate ACV:	0.00	Parts Delay: No
		Approx. Number of Days to Repair:	0	

Betterment:DescriptionAmount

0.00

Old Damage:DescriptionAmount**LKQ Repl. Assy.:**Salvage YardCityPhoneContact**Remarks:**

TOTALLOSS

TOTAL

Appraiser: KK _____ Date: _____



Property Damage Appraisers

Total Loss Condition Report for Assignment Number - 2129828

Company: E818-GM CLAIMS

Owner: [REDACTED]

Adjuster: DIANE EVANS

Policy #: [REDACTED]

Claim #: 451805

Recommendation: Total Loss

Year/Make/Model: 2003/CADILLAC/DEVILLE

Type of Loss: Fire

License/State: [REDACTED]

VIN: 100571TOTALLOSS

Interior: Average

Paint: Average

Paint Comments:

Engine:

Mileage: 0

Approximate Special Equipment Costs: 0.00

Special Equipment:

Tires: L/F: 8/32

R/F: 8/32

Spare: 11/32

Size: R14/70

L/R: 8/32

R/R: 8/32

Type: RADIALS

Dealer Quotes:

Name	City	Phone	Contact	InStock	Amount
------	------	-------	---------	---------	--------

Adjustments:

Description:	Amount
Detail	0.00
Paint	0.00
Tires	0.00
Upholstery	0.00
Old Damage	0.00
	0.00

Salvage Bids:

Name	City	Phone	Contact	Amount
------	------	-------	---------	--------

Salvage Location:

Location	Charges To Date	Rate Per Day	Towing Charges	Owner Interested In Retaining Salvage
	3.00	0.00	0.00	No

Book Quotes:

Description		
	0.00	0.00

ACV Calculations:

Description:	Amount
1)Book Value: Average	0.00
2)Average of Quotes	0.00
3)Average Lines 1 & 2	0.00
4)Adjustments	0.00
5)Suggested ACV	0.00
6)Sales Tax @ 0.000 %	0.00
7)Grand Total	0.00

Remarks:

TOTALLOSS

**Property Damage Appraisers****Total Loss Condition Report for Assignment Number - 2120028****Company:** E818-GM CLAIMS**Owner:** [REDACTED]**Adjuster:** DIANE EVANS**Policy #:****Claim #:** 451806**Appraiser:** KK _____ **Date:** _____



Property Damage Appraisers
Condition Report for Assignment Number - 2120018

Owner: Policy #:
Claim #: 451805

Photo #1



Photo #2



Photo #3



Date: 12/12/02 01:53 PM
 Estimate ID: 2120028
 Estimate Version: 1
 Condition: 1
 Profile ID: POA Boston

PROPERTY DAMAGE APPRAISERS

P.O. BOX 4089 PEABODY, MA 01960
 (978) 831-8860
 Fax: (978) 831-8809

Diane Evans

Damage Assessed By: KURT KADEN 012487

Appraised For: EBIS-GM CLAIMS
 (313) 898-3413

Type of Loss: Collision
 Date of Loss: 11/20/02
 Contact Date: 12/3/02
 Check/Mile: UNKNOWN
 File Number: 2120028
 Claim Number: 483858

Insured: GENERAL MOTORS
 Claimant: [REDACTED]
 Address: 375 MCQUELLAN HWY # BOSTON, MA
 Telephone: Work Phone: (617) 861-9810

TOTAL LOSS

Mitchell Service: 912488

Description: 2003 Cadillac DeVille
 Body Style: 4D Sed
 VIN: 1G6KD56Y13U100671
 OEM/ALT: A
 Color: GOLD

Drive Train: 4.6L Inj 8 Cyl 4A

Search Code: 280PD

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/Part Number	Dollar Amount	Labor Units
1	AUTO	BOY	OVERHAUL	FRT COVER ASSY			2.0 #
2	200020	BOY	REMOVE/REPLACE	FRT BUMPER COVER	12482305 GM PART	378.81	INC #
3	AUTO	REF	REFINISH	FRT BUMPER COVER			C 2.4
4	200024	BOY	REMOVE/REPLACE	FRT BUMPER AIR DEFLECTOR	20721046 GM PART	37.73	INC
5	200026	BOY	REMOVE/REPLACE	FRT BUMPER IMPACT CUSHION	20069780 GM PART	130.08	INC
6	200027	BOY	REMOVE/REPLACE	FRT BUMPER FILLER RETAINER	20031448 GM PART	1.02	INC
7	200027	BOY	REMOVE/REPLACE	FRT BUMPER FILLER RETAINER	20031448 GM PART	1.02	INC
8	200028	BOY	REMOVE/REPLACE	FRT BUMPER IMPACT BAR	20069780 GM PART	220.17	INC
9	200030	BOY	REMOVE/REPLACE	R FRT BUMPER COVER EXTENSION	20740060 GM PART	21.46	INC
10	200034	BOY	REMOVE/REPLACE	R FRT BUMPER REINFORCEMENT	20069782 GM PART	14.78	INC
11	200035	BOY	REMOVE/REPLACE	R FRT BUMPER BOLT	11817103 GM PART	3.08	INC
12	200036	BOY	REMOVE/REPLACE	R FRT BUMPER RETAINER	15089054 GM PART	8.40	INC
13	200040	BOY	REMOVE/REPLACE	R FRT BUMPER MOUNTING BRACKET	20070333 GM PART	28.28	INC #
14	200044	BOY	REMOVE/REPLACE	FRT BUMPER OPENING COVER	00000403 GM PART	40.98	INC
15	201006	BOY	REMOVE/REPLACE	GRILLE	25718364 GM PART	322.46	INC
16	200046	BOY	REMOVE/REPLACE	R GRILLE PANEL BRACE	25724408 GM PART	3.65	0.1
17	200057	BOY	REMOVE/REPLACE	R FRT COMB LAMP ASSEMBLY	25717170 GM PART	241.00	INC #
18	AUTO	BOY	CHECK/DJST	HEADLAMPS			0.4
19	201709	BOY	REMOVE/REPLACE	R COMB LAMP RETAINER	20033452 GM PART	8.80	
20	200062	BOY	REMOVE/REPLACE	R CORNERING LAMP ASSEMBLY	20069735 GM PART	35.10	INC #
21	200068	BOY	REMOVE/REPLACE	R FOG LAMP ASSEMBLY	25713290 GM PART	180.80	INC #
22	200106	BOY	REMOVE/REPLACE	HOOD PANEL	25713286 GM PART	571.83	1.8 #
23	AUTO	REF	REFINISH	HOOD OUTSIDE			C 3.1
24	AUTO	REF	REFINISH	HOOD UNDERSIDE			C 1.8

ESTIMATE RECALL NUMBER: 12/3/02 20:41:08 2120028

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26	200111	BOY	REMOVE/REPLACE	HOOD INSULATOR		26800326	GM PART	28.34	INC
27	200124	BOY	REMOVE/REPLACE	HOOD PRIMARY LATCH		26877726	GM PART	37.37	0.3
28	200127	BOY	REMOVE/REPLACE	HOOD SEAL		26840019	GM PART	12.47	0.1
29	200130	BOY	REMOVE/REPLACE	R FRT HOOD STOP BUMPER		26883125	GM PART	1.83	0.1 #
30	200131	BOY	REMOVE/REPLACE	L FRT HOOD STOP BUMPER		26883126	GM PART	1.83	0.1 #
31	200132	BOY	REMOVE/REPLACE	R HOOD BUMPER CAP		14083705	GM PART	0.82	INC #
32	200133	BOY	REMOVE/REPLACE	L HOOD BUMPER CAP		14083706	GM PART	0.82	INC #
33	201891	BOY	REMOVE/REPLACE	COOLING RADIATOR		ORDER FROM DEALER		881.97	2.6
34	200141	BOY	REMOVE/REPLACE	UPR COOLING RADIATOR SEAL		26887385	GM PART	7.22	0.1
35	200142	BOY	REMOVE/REPLACE	R UPR COOLING RAD MTS BRKT		26854818	GM PART	3.88	
36	200143	BOY	REMOVE/REPLACE	L UPR COOLING RAD MTS BRKT		26854817	GM PART	3.88	
37	200144	BOY	REMOVE/REPLACE	R UPR COOLING INSULATOR		26727687	GM PART	3.88	
38	200145	BOY	REMOVE/REPLACE	L UPR COOLING INSULATOR		26727687	GM PART	3.88	
39	200146	BOY	REMOVE/REPLACE	R COOLING SEAL		26887975	GM PART	7.83	
40	200147	BOY	REMOVE/REPLACE	L COOLING SEAL		26887977	GM PART	7.83	
41	200148	BOY	REMOVE/REPLACE	COOLING SIGHT SHIELD		26888728	GM PART	28.07	0.3
42	200180	BOY	REMOVE/REPLACE	LWR COOLING SEAL		26713730	GM PART	3.81	
43	200175	BOY	REMOVE/REPLACE	COOLING DRIVE BELT		12670488	GM PART	10.80	0.5
44	200180	MCH	REMOVE/REPLACE	AIR COND CONDENSER	-M	82482183	GM PART	328.08	1.1
45	AUTO	MCH	REMOVE/REPLACE	EVACUATE & RECHARGE A/C	-M				1.4
46	201888	MCH	REMOVE/REPLACE	AIR COND RECEIVER/DRIER	-M	1132771	GM PART	80.28	0.8 #
47	200182	MCH	REMOVE/REPLACE	AIR COND RETAINER	-M	26731328	GM PART	8.91	INC #
48	201889	BOY	REMOVE/REPLACE	AIR COND RECEIVER/DRIER BRKT		26734883	GM PART	2.00	
49	200184	MCH	REMOVE/REPLACE	AIR COND DISCHARGE HOSE	-M	26708980	GM PART	116.74	0.8
50	200185	MCH	REMOVE/REPLACE	AIR COND SUCTION PIPE	-M	26882831	GM PART	17.85	
51	200187	MCH	REMOVE/REPLACE	AIR COND RECEIVER/DRIER TUBE	-M	ORDER FROM DEALER		188.02	0.8
52	200188	MCH	REMOVE/REPLACE	AIR COND COMPRESSOR	-M	26707824	GM PART	1,043.42	1.8
53	200214	BOY	REMOVE/REPLACE	R FENDER PANEL		26800333	GM PART	318.00	2.0 #
54	AUTO	REF	REFINISH	R FENDER OUTSIDE					C 1.7
55	AUTO	REF	REFINISH	R FENDER EDGE					C 0.8
56	200215	BOY	REMOVE/REPLACE	R FENDER LINER		26740084	GM PART	40.17	0.4
57	200218	BOY	REMOVE/REPLACE	R FENDER RETAINER		21030248	GM PART	0.82	
58	200219	BOY	REMOVE/REPLACE	R FENDER RETAINER		21030248	GM PART	0.82	
59	200218	BOY	REMOVE/REPLACE	R FENDER RETAINER		21030248	GM PART	0.82	
60	200220	BOY	REMOVE/REPLACE	R LWR FENDER REAR REINFORCEMENT		26882848	GM PART	8.14	
61	200222	BOY	REMOVE/REPLACE	R FENDER INSULATOR		26800335	GM PART	3.88	
62	200224	BOY	REMOVE/REPLACE	R FENDER SEAL		26721435	GM PART	17.18	
63	200224	BOY	REMOVE/REPLACE	UPR FRONT BODY TIE BAR	-S	26708782	GM PART	48.38	1.5
64	AUTO	REF	REFINISH	UPPER TIE BAR					0.5
65	200235	BOY	REMOVE/REPLACE	R FRONT BODY APRON ASSY	-S	12482071	GM PART	134.54	4.0
66	AUTO	REF	REFINISH	R APRON ASSEMBLY COMPLETE					1.0
67	200240	BOY	REMOVE/REPLACE	CTR FRONT BODY SUPPORT		26716883	GM PART	37.37	0.3
68	200287	BOY	REMOVE/REPLACE	R CTR FRONT BODY SIDE RAIL	-S	26845785	GM PART	14.14	2.5 #
69	200288	BOY	REMOVE/REPLACE	R INR FRONT BODY SIDE RAIL	-S	12480825	GM PART	24.31	2.5
70	200891	BOY	REMOVE/REPLACE	R FRONT BODY FRONT BRKT	-S	26708700	GM PART	18.73	1.0
71	200893	BOY	REMOVE/REPLACE	R FRONT BODY REAR BRKT	-S	12481385	GM PART	23.88	INC
72	200895	BOY	REMOVE/REPLACE	R LWR FRONT BODY SIDE RAIL	-S	12481888	GM PART	48.82	10.5 #
73	201889	MCH	REMOVE/REPLACE	FUSE BLOCK	-M	26723848	GM PART	208.21	0.9
74	200288	BOY	REMOVE/REPLACE	BRACKET		26800831	GM PART	4.88	
75	201888	MCH	REMOVE/REPLACE	FRT MODULE	-M	26718837	GM PART	184.91	0.5
76	200801	BOY	REMOVE/REPLACE	MODULE BRACKET		26871824	GM PART	7.90	
77	200802	MCH	REMOVE/REPLACE	MODULE	-M	82480842	GM PART	122.88	0.6
78	200803	MCH	REMOVE/REPLACE	DISABLE & ENABLE AIR BAG SYSTEM	-M				0.5
79	200804	MCH	REMOVE/REPLACE	AIR BAG SYSTEM DIAGNOSIS	-M				0.5 #
80	201887	MCH	REMOVE/REPLACE	AIR BAG BCM UNIT	-M	12208620	GM PART	388.00	0.8
81	201888	MCH	REMOVE/REPLACE	AIR BAG MODULE-DRIVER FRONT	-M	18887471	GM PART	880.20	INC #
82	201812	MCH	REMOVE/REPLACE	AIR BAG MODULE-PASSENGER FRONT	-M	26721672	GM PART	880.20	0.8 #
83	201813	MCH	REMOVE/REPLACE	AIR BAG OIL	-M	N.A.	GM PART	180.00	1.3

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200637	MCH	REMOVE/REPLACE	R ABS HARNESS	-M	25737352	GM PART	35.81	
200638	MCH	REMOVE/REPLACE	L ABS HARNESS	-M	25737352	GM PART	35.81	
201732	MCH	REMOVE/REPLACE	ABS VALVE	-M	25730055	GM PART	540.82	2.3 #
201735	BDY	REMOVE/REPLACE	ABS MODULATOR BRACKET		25714513	GM PART	10.42	0.1 #
201917	MCH	REMOVE/REPLACE	BRAKE MASTER CYLINDER	-M	18048809	GM PART	234.00	0.9
201827	MCH	REMOVE/REPLACE	CRUISE CONTROL MODULE	-M	12557800	GM PART	323.54	0.7
201828	BDY	REMOVE/REPLACE	CRUISE CONTROL BRACKET		25724528	GM PART	10.58	
201829	MCH	REMOVE/REPLACE	CRUISE CONTROL CABLE	-M	25727039	GM PART	30.85	0.4
200955	BDY	REMOVE/REPLACE	CRUISE CONTROL CABLE BRACKET		25971495	GM PART	3.85	
200956	MCH	REMOVE/REPLACE	CRUISE CONTROL SWITCH	-M	25989175	GM PART	47.11	0.3
200957	MCH	REMOVE/REPLACE	CRUISE CONTROL SWITCH	-M	25989578	GM PART	10.84	0.3
200958	MCH	REMOVE/REPLACE	R FRT SENSOR	-M	25725487	GM PART	180.77	0.8 #
200959	MCH	REMOVE/REPLACE	R REAR SENSOR	-M	25725485	GM PART	180.89	0.8 #
200960	MCH	REMOVE/REPLACE	ESC MODULE	-M	9555558	GM PART	555.84	0.3
200961	MCH	REMOVE/REPLACE	REAR MODULE	-M	25989533	GM PART	180.21	0.3
201745	BDY	REMOVE/REPLACE	WHEEL		2594281	GM PART	545.14	0.3
200982	BDY	REMOVE/REPLACE	WHEEL VALVE STEM		274388	GM PART	1.73	
201953	MCH	REMOVE/REPLACE	R FRT SUSP CALIPER	-M	18034108	GM PART	175.92	0.2 #
200420	MCH	REMOVE/REPLACE	FRT BUMP BRAKE PAD SET	-M	18045380	GM PART	73.13	0.5 #
201938	MCH	REMOVE/REPLACE	R FRT SUSP BRAKE HOSE	-M	25734345	GM PART	41.58	0.1 #
201980	MCH	REMOVE/REPLACE	R FRT SUSP STEERING KNUCKLE	-M	25943628	GM PART	555.85	1.3 #
201785	MCH	REMOVE/REPLACE	R LWR FRT SUSP CONTROL ARM ASSY	-M	25702222	GM PART	257.37	0.5 #
200638	MCH	REMOVE/REPLACE	R FRT SUSP STABILIZER LINK KIT	-M	25715534	GM PART	12.37	0.5 #
200442	MCH	REMOVE/REPLACE	R FRT SUSP STRUT	-M	22084783	GM PART	555.85	0.5 #
200444	MCH	REMOVE/REPLACE	R LWR FRT SUSP SPRING INSULATOR	-M	22181835	GM PART	11.47	INC #
201874	MCH	REMOVE/REPLACE	R FRT SUSP STRUT HOUSING	-M	22185423	GM PART	34.53	INC #
201884	MCH	REMOVE/REPLACE	R DRIVE AXLE SHAFT ASSEMBLY	-M	25978005	GM PART	757.55	0.3 #
201886	MCH	REMOVE/REPLACE	STEERING GEAR ASSEMBLY	-M	25989542	GM PART	555.60	3.0
200405	BDY	REMOVE/REPLACE	STEERING SHIELD		25944389	GM PART	9.95	
200488	MCH	REMOVE/REPLACE	STEERING POWER PUMP	-M	25973511	GM PART	328.53	1.3
200500	MCH	REMOVE/REPLACE	STEERING HIGH PRESSURE HOSE	-M	25737838	GM PART	181.75	1.3
201788	MCH	REMOVE/REPLACE	STEERING RETURN HOSE	-M	25989317	GM PART	95.28	1.3
200505	BDY	REMOVE/REPLACE	ENGINE DRIVE BELT		12555505	GM PART	34.28	0.8
200506	MCH	REMOVE/REPLACE	ENGINE PAN GASKET	-M	12555408	GM PART	13.70	5.5 #
200507	MCH	REMOVE/REPLACE	ENGINE INTAKE MANIFOLD	-M	2541108	GM PART	107.72	INC #
200508	MCH	REMOVE/REPLACE	ENGINE COVER	-M	12555137	GM PART	44.07	5.5
200509	MCH	REMOVE/REPLACE	TRANS OIL PAN	-M	9551455	GM PART	40.35	0.8 #
200570	MCH	REMOVE/REPLACE	TRANS PAN GASKET	-M	24959512	GM PART	35.09	INC #
200572	BDY	REMOVE/REPLACE	CTR ENG SUPT MOUNT		25700257	GM PART	164.91	1.5 #
200576	BDY	REMOVE/REPLACE	REAR ENG SUPT TRANS MOUNT		25989532	GM PART	115.78	0.8 #
200582	BDY	REMOVE/REPLACE	AIR CLEANER COVER		12482860	GM PART	45.85	INC
200585	BDY	REMOVE/REPLACE	UPR AIR CLEANER HOUSING		12482861	GM PART	48.47	0.4 #
200586	BDY	REMOVE/REPLACE	LWR AIR CLEANER HOUSING		25718245	GM PART	57.50	
200587	MCH	REMOVE/REPLACE	AIR CLEANER SENSOR	-M	25918411	GM PART	132.32	0.3
200588	BDY	REMOVE/REPLACE	AIR CLEANER SEAL		12482862	GM PART	5.89	
200589	BDY	REMOVE/REPLACE	AIR CLEANER DUCT		12482798	GM PART	32.37	
200712	MCH	REMOVE/REPLACE	EMISSION SVS OXYGEN SENSOR	-M	12555449	GM PART	111.72	0.5
201779	MCH	REMOVE/REPLACE	ALTERNATOR	-M	25977783	GM PART	465.35	2.0
200719	BDY	REMOVE/REPLACE	BATTERY		N.A.	GM PART	5.80	0.5
200729	BDY	REMOVE/REPLACE	NEGATIVE BATTERY CABLE		9553145	GM PART	32.00	0.5
200731	BDY	REMOVE/REPLACE	HORN ASSEMBLY		N.A.	GM PART	75.00	0.3
200737	MCH	REMOVE/REPLACE	R IGNITION COIL	-M	1104075	GM PART	285.22	0.7 #
200754	GLS	REMOVE/REPLACE	WASHIELD GLASS		25705718	GM PART	755.21	2.5 #
200755	BDY	REMOVE/REPLACE	WASHIELD FILLER STRIP		25705184	GM PART	3.50	
200756	BDY	REMOVE/REPLACE	R WASHIELD REVEAL MOLDING		25714410	GM PART	40.37	INC
200770	BDY	REMOVE/REPLACE	R WASHIELD GARNISH MLDG		ORDER FROM DEALER		63.51	INC
ALTO	REF	ADDL OPR	CLEAR COAT					2.3
ALTO		ADDL COST	PART/MATERIALS					182.00 *

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 Correction: 1
 Profile ID: PDA Boston

* - Judgement Item
 # - Labor Note Applies
 C - Included in Clear Cost Calc

Remarks

TOTAL LOSS

UNABLE TO GET RELEASE

SALVAGE BIDS HARBOR AUTO PARTS KEN 781-565-3344

3000.00

AIRPORT A/P 800.00 OVER PHONE NEED TO SEE

I. Labor Subtotals	Units	Rate	Adjust Labor Amount	Sublet Amount	Total	II. Part Replacement Summary	Amount
Body	36.3	32.00	0.00	0.00	1,225.60	Tenable Parts	18,213.07
Refinish	13.0	32.00	0.00	0.00	416.00	Sales Tax	910.86
Glass	2.5	32.00	0.00	0.00	80.00		
Mechanical	42.8	32.00	0.00	0.00	1,372.80	Total Replacement Parts Amount	19,123.92
Non-Tenable Labor					8,094.40		
Labor Summary	95.7				8,094.40		
III. Additional Costs					Amount	IV. Adjustments	Amount
Tenable Costs					182.00	Customer Responsibility	0.00
Sales Tax			5.000%		9.10		
Total Additional Costs					191.10		
						I. Total Labor	3,094.40
						II. Total Replacement Parts	19,123.92
						III. Total Additional Costs	191.10
						Gross Total	22,409.22
						IV. Total Adjustments:	0.00
						Net Total	22,409.22

Point(s) of Impact

15 Total Loss (\$)

Insurance Co: ERSIS-OM CLAIMS
 Address: 300 RENAISSANCE CENTRAL
 MAIL CODE 482C30071
 DETROIT, MI 48265-3000
 Telephone: (313) 605-3413
 Fax Phone: (313) 605-0911

Body Shop: NO SHOP

This repair estimate/appraisal may be prepared based on the use of
 one or more aftermarket crash and/or other parts supplied by a source

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TOTAL LOSS

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other than the manufacturer of your motor vehicle. Parts used in the repair of your vehicle by other than the original manufacturer are required to be at least equal in like kind and quality in terms of fit, quality and performance to the replacement parts available from the original manufacturer. Warranties applicable to these aftermarket crash and or other parts are provided by the parts manufacturer or distributor rather than your own motor vehicle manufacturer. No supplements will be honored without prior inspection to vehicle, this estimate is not an authorization for repair and should not be taken as such.

of Days to repair

AGREED PRICE

SHOP

Appraiser

WARNING: Accidental air bag deployment is possible. Personal injury may result. Avoid areas near steering wheel and instrument panel even if air bags have deployed. Dual-stage air bag modules may be present that could contain an undeployed stage. When disposing of a deployed dual-stage air bag, always treat it as a "live" module. See appropriate MITCHELL'S AIR BAG SERVICE & REPAIR MANUAL, or OEM information.

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Boston Maint. And Damage Dept.

451805

To: Diane EvansFrom: Joe Connelley

Boston Phone 617-691-3610

Boston Fax 617-691-3617

5 pages

- 1) Vehicle Damage
- 2) Invoice
- 3) Copy of Title
- 4) Police with witness
- 5) Case Sheet

END:

213 VEHICLE DISPLAY

DOC

H/C

Page 1

ACTION

VIA NO 8058188 ✓

VIN NO 186ED54Y13U180871 ✓

LIC NO UHMA273577

OWNER	- 08118-BEN	MAKE/MODEL	- CADT DEVI	AGE	- 08/11
CURR LOC	- 11611-B4M	MODEL YEAR	- 01	IGNIT KEY	- R2702/00
LAST PURCH	- 03DEC02	BODY TYPE	- 4DR	TRUNK KEY	- R2702
MILE/1000	- 088932 ✓	CAR GROUP	- GEPR	DELIV DATE	- 24JUL02 ✓
		COLOR TOP	- BGE	RMS DATE	- 31MAR04
		COLOR BOT	- BGE	INSP DATE	- 31MAR03
		MDG/TKR CAP	- /010.5 PM MILE/1000- 013934	DISP DATE	- 24MAY04
		ACCESSORY	- CR FM AG PW TW MA AR DG DL ES		
		TITLE	- 02221 F 17SEP02 ASP1		
		MI/KN IND	- M	PO NUMBER	- 2802041
		FUEL UNIT	-	INVTY DATE	- 11DEC02
		FUEL TYPE	- G	INVTY LOC	- 11611-B4M
TS DATE	- 25APR04	TS MILES	- 0012999	WIDS IND	- Y
		TSRTE DATE	- 16OCT02	PREV OWNER	- 08018-BVE
STATUS	- UNAVAIL			TURNBACK STATUS	- NEW
HOLD DATE	20NOV02				
HOLD RSN	FIRE				

2003 DEVILLE

54U

152

N8G

CADILLAC MOTOR DIVISION

General Motors Corporation

100 RENAISSANCE CENTER

DETROIT

MI 48243-1114

Order No: FGSTBC/FDR

Stock No:

1G6KD54Y1

9U100571

Vehicle Invoice

6AD13385673

MODEL & FACTORY OPTIONS

	MSRP	INV AMT	FLEET	
0K000	\$43,225.00	\$39,254.13	Invoice	8/20/02
BQ2	0	0	Shipped	8/21/02
LD8	0	0	Exp LT	8/30/02
	0	0	Int Com	7/8/02
MD0	0	0	Pre B7.	4/24/02
NE1	0	0	Keys	H2782 H2782
VN9	0	0	WTF-B QTR OPT-1	
	0	0	Fan	000801039
			Bank	GMAC - 007
			Chg-To	37973
			Ship-To	10007
			AVIS RENT A CAR	
			EAST BOSTON MA	
			Ship Wt	3690
			HP	42.0
			GVW:	0
			GVWF:	0
			GVWR:	0
			NTR	
			Clnt PO Number	
			3002041N200000	
			Den	01016
			Memo	2,161.25

Total Model and Options

\$43,225.00 \$39,254.13 ACT 291 \$39,024.13

Destination Charge

770.00 770.00

.00

.00

Total

\$43,995.00 \$39,024.13 PAY 310 \$39,024.13

THIS INVOICE MAY NOT REFLECT THE DEALER'S ULTIMATE VEHICLE COST IN VIEW
OF MANUFACTURER'S REBATES, ALLOWANCE, INCENTIVES, HOLDBACK, WHOLESALE
FINANCE CREDIT, ETC.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC

CAR/TRUCK CITY/AVIS

REMIT TO GMAC - 007

VIN 1G6KD54Y13U100571

\$39,024.13 Inv# 6AD13385673

Due 07/08/02 Dealer 37973

Funding: OASP1

CERTIFICATE OF TITLE

8056365 8U100571

THE COMMONWEALTH OF MASSACHUSETTS

WITHIN		DATE OF REG	
AX598439		07/25/2002	
YEAR	MAKE	MODEL	TYPE
2003	CADILLAC	DEVILL	SEDAN
PLATE	REGISTRATION	SALES TAX	
08 06 4	07/08/2002	0.00	

MAKING ADDRESS ONLY

HARRIS TRUST SAVINGS BK TRUSTEE
375 MCCLELLAN HWY
E BOSTON, MA 02128

OWNER'S NAME AND ADDRESS

FV HOLDING CORP
375 MCCLELLAN HWY
E BOSTON, MA 02128-1177

TYPE AND BRAND

FIRST LIENHOLDER

HARRIS TRUST SAVINGS BK TRUSTEE
375 MCCLELLAN HWY
E BOSTON, MA 02128

SECOND LIENHOLDER

SIGNATURE OF APPLICANT DATE OF REGISTRATION DATE OF SALE
SIGNATURE OF APPLICANT DATE OF REGISTRATION DATE OF SALE

SIGNATURE OF APPLICANT DATE OF REGISTRATION DATE OF SALE
SIGNATURE OF APPLICANT DATE OF REGISTRATION DATE OF SALE

THE REGISTRAR OF MOTOR VEHICLES HEREBY CERTIFIES THAT AN APPLICATION FOR A CERTIFICATE OF TITLE FOR THE MOTOR VEHICLE DESCRIBED HEREIN HAS BEEN FULLY FILED, PURSUANT TO THE PROVISIONS OF THE LAWS OF THE COMMONWEALTH OF MASSACHUSETTS, BASED ON THE STATEMENTS OF THE APPLICANT AND THE RECORDS ON FILE WITH THE AGENCY, THE APPLICANT NAMED IS THE OWNER OF SAID VEHICLE.

THE REGISTRAR OF MOTOR VEHICLES FURTHER CERTIFIES THAT THE VEHICLE IS SUBJECT TO ANY SECURITY INTERESTS SHOWN HEREIN.



Kimberly Hinson
Kimberly Hinson
Registrar

CONTROL NO. E4957913
NOT THE TITLE NUMBER

END: 301-310 FLIGHT INQUIRIES DOC R/C MSG
 CODE 1-10 07 ACTION & CASE 8056255 DATE 15oct02 AGENT ID 99999a RENT STA
 RENT DATA OWN LOC

REPRODUCTION

FIN

PL/EN

FUEL OUT

8056255 15DEC02 1024 BGE CADIDSVI US MA2735YT
 LOC DATE TIME MILES MOVEMENT

CHECK-OUT 00585 15OCT02 0005 08091 674234551
 CHECK-IN 00585 17OCT02 1547 08240
 CHECK-OUT 00585 18OCT02 0905P 08240 674256310
 CHECK-IN 00585 21OCT02 1427 08542
 CHECK-OUT 00585 21OCT02 1630 08542 674278824 — *Cancelled*
 CHECK-IN 00585 27OCT02 0628 08928 *Ch in miles*
 CHECK-OUT 00585 06NOV02 1918 08928 00079267
 CHECK-IN 12031 06NOV02 1918 08931
 CHECK-OUT 12031 03DEC02 1255 08931 00031161
 CHECK-IN 11611 03DEC02 1256 08932

W END....

Facsimile Transmission Cover Sheet

ESIS

An Insurance Services Company

Transmit to FAX number
617.561.3617

Date
1/8/03

Time
1:46 p.m.

Total number of pages (including this sheet)

To:

Phone:

Address:

From:

Diane R. Evans

Department:

ESIS/GM Claims Unit

Phone:

1.800.888.0164 ext. 3395

Fax:

1.313.665.0911

Address:

Renaissance Center

Suite 300

Mail Code 482-C20-D71

Detroit, MI 48265-3000

Comments:

OUR CLAIM NUMBER: 451805

Per our conversation.

NOTE: The documents accompanying this fax transmission contain confidential information which is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient or the person responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution or use of any of the information contained in this transmission is strictly prohibited. If you receive this transmission in error, please notify us immediately by telephone at the number above and mail the original transmission to us. Thank you.

[] Acknowledgment requested

10 Fax Reply, call: 1.800.888.0164

RELEASE OF ALL CLAIMS

FILE NO: 8213-259-451805

KNOW ALL MEN BY THESE PRESENTS:

That I, the Undersigned, and being of lawful age, am a representative of [REDACTED] and for the sole consideration of Twenty three thousand eight hundred forty four dollars and 14/100 (\$23,844.14) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge **ESIS/General Motors Corporation, and Car/Truck/City [REDACTED]** and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 20th day of November, 2002, at or near East Boston, MA.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said Releasees deny liability therefor and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law.

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this _____ day of _____, 20____.

CAUTION: READ BEFORE SIGNING

WITNESS _____ JS

_____ JS

State of _____ }

County of _____ }

On the _____ day of _____, 20____, before me personally appeared

_____ to me known to be the
person(s) named herein and who executed the foregoing Release and _____ acknowledged
to me that _____ voluntarily executed the same.

My term expires _____, 20____

Notary Public

452100
State Farm Insurance Companies®



January 3, 2003

Essi/Gm Claims
300 Renaissance Center
Detroit, MI 48265-3000

Auto Subrogation Unit
P.O. Box 11860
Monroe, Louisiana 71211
1-800-448-4525 Team 11
Fax 1-800-798-4005

Lapinski
452100

RE: Our Claim Number: 04-1374-277
Our Insured: [REDACTED]
Date of Loss: October 31, 2002
Amt. State Farm Paid: \$6,346.10
Insured's Deductible: \$50.00
Total: \$6,396.10

Your Insured: Essi/Gm Claims
Address: 300 Renaissance Center
Detroit, MI 48265-3000

Claim Number:
Policy Number:

Dear Essi/Gm Claims:

We have not received a response from you to our previous letter.

Please send your payment or contact us to discuss settlement of this claim.

Sincerely,

A Ark Sub Rep
Subrogation Department
(800) 448-4525

State Farm Mutual Automobile Insurance Company

012

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

313 665-3415 tel/
313 665-0911 fax

janice.lapinski@esis.com

Janice Lapinski
Claims Administrator

January 10, 2003

State Farm Insurance
Attn: Subrogation Department
P.O. Box 11950
Monroe, LA 71211

YOUR FILE NUMBER: 04 1374 277
YOUR INSURED: [REDACTED]
OUR FILE NUMBER: 449879
OUR CLIENT: GENERAL MOTORS CORPORATION
DATE OF LOSS: October 7, 2002

To Whom It May Concern:

I am in receipt of your letter of January 3, 2003. Upon review of my file I note that a letter was sent to your office dated December 4, 2002. I have enclosed a copy for your review. To date, these requests have gone unanswered.

Should you wish to discuss, I may be reached at 313.665.3415.

Sincerely,

Janice Lapinski
Claims Administrator

Cc: File

Janice Lapinski
Property Damage Unit
Janice.lapinski@esis.com

March 31, 2003

Linda Foster
State Farm Insurance
P.O. Box 11950
Monroe, LA 71211**Claimant:** [REDACTED]
Your File Number: 04-1374-277
Our Client: GENERAL MOTORS CORPORATION
Our File Number: 452100
Date of Loss: October 31, 2002

Dear Ms. Stanislawski;

I am writing to request additional information not yet provided by your office. Upon review of the file, it is noted that the following supporting documents are still needed to process this claim:

1. Please provide a copy of your expert report, which states the cause and origin of the alleged defect and the theory of liability of how this is General Motor's responsibility. Please include laser color copies of photos taken by your expert. Please do not send originals, as they may not be returned.
2. A copy of the police and/or fire report.
3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
4. Provide damage estimates and/or appraisals for the subject vehicle. If the vehicle was a total loss, then provide your total loss worksheet.
5. Advise of the present location of the subject vehicle.

Please forward this information as soon as possible so that a product analysis can be performed. Please call me if you have any further questions, 313.665.3415.

Respectfully,

Janice Lapinski
Claims Administrator
313.665.3415

ESIS Property Damage Unit

Cepinski
452100

RECEIVED

JAN 21 2003

ESIS

An Insurance Services Company

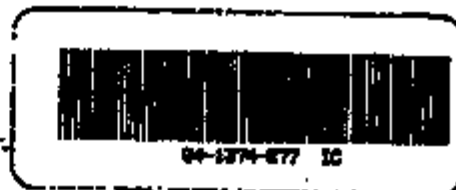
December 4, 2002

ESIS-GM CLAIMS UNIT

Linda Foster
State Farm Insurance
P O Box 11950
Monroe LA 71211

300 Renaissance Center
Mail Code 682 C80 D71
DETROIT, MI 48265-3000
Telephone 800-858-0164
Facsimile 313-865-0911

Your File Number: 04 1374 277
Claimant: [REDACTED]
Our File Number: PD120402
Our Client: General Motors Corporation
Date of Event: 10/31/02



Dear Ms. Foster:

This will acknowledge your claim on the above-referenced matter. In order to evaluate your claim, the following documents and information are respectfully requested:

1. A copy of your expert report which states your theory of liability. Also include the original or laser color copies of the photographs taken by your expert.
2. A copy of the police and/or fire report.
3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
4. Advise if the vehicle owner and/or operator note anything wrong or unusual about the vehicle prior to the incident. *Attached*
5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If repairs and maintenance were performed by the vehicle owner, then a chronological summary of operations performed is needed. *Attached*
6. Advise as to any after-market equipment which may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment. *NONE*

NIF JAN 20 2003

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If *NONE* applicable, provide copies of relevant installation receipts.
8. Did the vehicle owner receive any Recall Notices for the subject vehicle? If so, please *NO* provide copies of the notices.
9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, *NO* identify the nature and extent of the damages and repairs completed.
10. Provide copies of your proof of payment.
11. The present location of the subject vehicle and its availability for inspection.
12. Provide proofs of the transmission and engine oil levels, if applicable.

Upon receipt of the above-requested information and documentation, this matter will be assigned a claim number and further review of this matter will be complete. During this entire process, the subject vehicle should remain available for inspection, if necessary.

If you have any questions, please feel free to contact me at 1.800.888.0164.

Sincerely,

Greg Trasher

Property Damage Unit

/mmc

Exhibit A

5700 Landers Road
SHERWOOD, ARKANSAS 72117

PHONE (501) 945-4444

DATE 01/15/03	NAME CHARLES KENNARD 387	AGE 63	DOB 06/22/42	SSN [REDACTED]
ADDRESS [REDACTED]	CITY [REDACTED]	STATE [REDACTED]	COUNTY [REDACTED]	ZIP [REDACTED]
VEHICLE MAKE / MODEL PONTIAC / VENTURE		VEHICLE YEAR 2000		VEHICLE COLOR [REDACTED]
VEHICLE LICENSE NO. 194CW52K0W4645750		VEHICLE VIN [REDACTED]		VEHICLE TITLE [REDACTED]
VEHICLE REGISTRATION [REDACTED]		VEHICLE SALES TAX [REDACTED]		VEHICLE LICENSE TAX [REDACTED]

LABOR & PARTS
73.00
ENTIRE DISC WHEN COMING TO STORE SEE MUST ADVISE
UPPER & LOWER PUMP VIBES FILTERS INJECTOR
CLEAN AND INDUCTION SERVICE
DECLINED

JOB # 1 TOTAL LABOR & PARTS 73.00

DISC CODE DESCRIPTION CONTROL NO.
JOB # A SS SHIP SUPPLIES/HAZARDOUS WASTE TOTAL = DISC 3.65

ESTIMATE
CUSTOMER RECEIVED RECEIVING
ORIGINAL ESTIMATE OF \$88.00 (+TAX)

(*) NOTES ALL Q.N. SERVICE PLUS LIFETIME WARRANTY PARTS.

WERE YOU SATISFIED WITH YOUR REPAIR VISIT YES () NO ()

* \$88.00 * \$88.00 * \$88.00 *
* RECEIVE A REFERRAL FOR CHECK FOR \$50.00 WHEN YOU GIVE THIS *
* REFER TO A FRIEND AND THEY PURCHASE A VEHICLE FROM US. *
* (CUSTOMER MUST PRESENT THIS COUPON ON FIRST VISIT) *

REPAIRED BY: NAME
ADDRESS
CITY & STATE
ZIP CODE

TOTAL LABOR.... 73.00
TOTAL PARTS.... 0.00
TOTAL SHIPLET.... 0.00
TOTAL S.O.B.... 0.00
TOTAL DISC DISC.... 3.65
TOTAL DISC DISC.... 3.65
TOTAL TAX.... 6.94
TOTAL INVOICE \$ 82.59

Sherwood Pontiac • Buick • GMC, Inc. DISCLAIMER OF WARRANTY - All warranties on these parts are the manufacturer's. The Seller, Sherwood Pontiac • Buick • GMC Inc., hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and Sherwood Pontiac • Buick • GMC Inc. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of these parts. This disclaimer by the seller, Sherwood Pontiac • Buick • GMC Inc., in no way affects the terms of the manufacturer's warranty.

PAID
Initials [Signature]
Date 01-21-03

PAYMENT METHOD

CASH ☐ * 999
CHECK ☒
CREDIT CARD ☐
MC ☐ VISA ☐ DISC ☐
AMERL EXPRESS ☐
ACCOUNT REQ. ☐
\$ _____
OTHER ☐ _____

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482 C20 D71
Detroit, MI 48265-3000

313 665-3415 tel/
313 665-0911 fax

janice.lapinski@esis.com

Janice Lapinski
Claims Administrator

January 10, 2003

State Farm Insurance
Attn: Subrogation Department
P.O. Box 11950
Monroe, LA 71211

YOUR FILE NUMBER: 04 1374 277
YOUR INSURED: [REDACTED]
OUR FILE NUMBER: 449879
OUR CLIENT: GENERAL MOTORS CORPORATION
DATE OF LOSS: October 7, 2002

To Whom It May Concern:

I am in receipt of your letter of January 3, 2003. Upon review of my file I note that a letter was sent to your office dated December 4, 2002. I have enclosed a copy for your review. To date, these requests have gone unanswered.

Should you wish to discuss, I may be reached at 313.665.3415.

Sincerely,

Janice Lapinski
Claims Administrator

Cc: File

State Farm Insurance Companies®



January 3, 2003

Essi/Gm Claims
300 Renaissance Center
Detroit, MI 48265-3000

*Lapinski
452100*

Auto Subrogation Unit
P.O. Box 11860
Monroe, Louisiana 71211
1-800-448-4525 TDD 11
Fax 1-800-728-4085

RE: Our Claim Number: 04-1374-277
Our Insured: XXXXXXXXXX
Date of Loss: October 31, 2002
Amt. State Farm Paid: \$6,346.10
Insured's Deductible: \$50.00
Total: \$6,396.10

Your Insured: Essi/Gm Claims
Address: 300 Renaissance Center
Detroit, MI 48265-3000

Claim Number:
Policy Number:

Dear Essi/Gm Claims:

We have not received a response from you to our previous letter.
Please send your payment or contact us to discuss settlement of
this claim.

Sincerely,

A Ark Sub Rep
Subrogation Department
(800) 448-4525

State Farm Mutual Automobile Insurance Company

0112

ESIS

An Insurance Services Company

December 4, 2002

Linda Foster
State Farm Insurance
P O Box 11950
Monroe LA 71211

300 Renaissance Center
Mail Code 482 C20 D71
DETROIT, MI 48265-3000
Telephone 800-888-0164
Facsimile 313-665-0911

Your File Number: 04 1374 277
Claimant: [REDACTED]
Our File Number: PD120402
Our Client: General Motors Corporation
Date of Event: 10/31/02

Dear Ms. Foster:

This will acknowledge your claim on the above-referenced matter. In order to evaluate your claim, the following documents and information are respectfully requested:

1. A copy of your expert report which states your theory of liability. Also include the original or laser color copies of the photographs taken by your expert.
2. A copy of the police and/or fire report.
3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
4. Advise if the vehicle owner and/or operator note anything wrong or unusual about the vehicle prior to the incident.
5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If repairs and maintenance were performed by the vehicle owner, then a chronological summary of operations performed is needed.
6. Advise as to any after-market equipment which may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
8. Did the vehicle owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.
9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.
10. Provide copies of your proof of payment.
11. The present location of the subject vehicle and its availability for inspection.
12. Provide proofs of the transmission and engine oil levels, if applicable.

Upon receipt of the above-requested information and documentation, this matter will be assigned a claim number and further review of this matter will be complete. During this entire process, the subject vehicle should remain available for inspection, if necessary.

If you have any questions, please feel free to contact me at 1.800.888.0164.

Sincerely,

Property Damage Unit

/hmc

1998 PARK AVENUE SEDAN
 51U BORDEAUX RED PEARL /V6G
 173 MEDIUM GRAY LEATHER/VINYL 55/45
 OR NO. 21975G/F3 STOCK NO.
 V6G4 CW52 K6 W4645756

BUICK MOTOR VISION
 GENERAL MOTORS CORPORATION
 902 E. HAMILTON AVE.
 FLINT MI 48550-0001
 VEHICLE INVOICE 4AD20657990
 *****GA*****11*458008

MODEL & FACTORY OPTIONS	MSRP	INV AMT	FLEET
4CW69 PARK AVENUE SEDAN	38675.00	26533.88	INVOICE 04/08/98
DD7 MIRROR- AUTOMATIC REARVIEW	70.00	57.40	SHIPPED 04/08/98
PCA FLT-AVIS LICENSES	0.00	0.00	EXP I/T 04/22/98
FE9 FEDERAL EMISSIONS	N/C	N/C	INT COM 04/29/98
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	PRC EFF 02/27/98
NW9 TRACTION CONTROL SYSTEM	175.00	143.50	KEYS 1704 1704
R8E PROCESS CODE- DAILY RENT A CAR	N/C	N/C	WFF-F QTR OPT-1
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	BANK: GMAC - 084
VN9 DAILY RENT-A-CAR - REPURCHASE	0.00	0.00	CHG-TO 45-800
V2G FUEL FILL CREDIT	0.00	16.00-	SHIP-TO 40-043
YM5 PAINT STRIPE DELETE	N/C	N/C	BAKER CAR & TRUCK
Y56 GRAN TOURING PACKAGE - INCL'S	240.00	196.80	LITTLE ROCK AR
GRAN TOURING SUSPENSION,			
LEATHER WRAPPED STEERING WHEEL			
16" ALUMINUM WHEELS & (P225/			
60R16) TOURING BLACKWALL TIRES			
& STEERING - MAGNETIC VARIABLE			
1SE PRESTIGE OPTION PACKAGE (SE)	890.00	729.80	SHIP WT: 3711
* INSTRUMENTATION - TEMPERATURE			HP: 34.7
TACH, FUEL W/DRIVER INFORMATN			MEMO 1632.50
CENTER (INCLUDES: TIRE PRESSUR			
WARNING, OIL PRESSURE, VOLTS,			
OIL LIFE & OIL LEVEL MONITORS			
LOW WASHER FLUID, LOW COOLANT			
& DOOR/TRUNK AJAR INDICATORS,			
BASIC TRIP COMPUTER (FUEL ECON			
MILES TO EMPTY, GALLONS USED)			
* MIRROR - ELECTROCHROMIC AUTO			
DIMMING OUTSIDE LEFT MIRROR			
(HEATED RIGHT & LEFT)			
* MIRROR - ELECTROCHROMIC AUTO			
DIMMING (INSIDE REARVIEW)			
* RADIO - POWER-LOAD CASSETTE &			
AUTOMATIC TONE CONTROL & CLCK			
& STEERING WHEEL RADIO CONTROL			
* SEAT - THREE POSITION MEMORY			
10-WAY POWER DRIVER'S SEAT &			
MEMORY MIRRORS			
* UNIVERSAL TRANSMITTER			
* WIPERS - MOISTURE SENSING			

 PERSONAL CHOICE FEATURES

173 MEDIUM GRAY LEATHER/VINYL 55/45	600.00	492.00
51U BORDEAUX RED PEARL	N/C	N/C

** CONTINUED ON PAGE 2 **

RON-CARTER AUTOLAND, INC.

1998 PARK AVENUE SEDAN
51U BORDEAUX RED PEARL /V6G
173 MEDIUM GRAY LEATHER/VINYL 55/45
OR NO. 21975G/P5 STOCK NO.
VIN 1G4CW52K6W4645756

BUICK MOTOR VISION
GENERAL MOTORS CORPORATION
902 E. HAMILTON AVE.
FLINT MI 48550-0001
VEHICLE INVOICE 4AD20667990
*****GA*****11*45800S

MODEL & FACTORY OPTIONS

MSRP

INV AMT FLEET

** CONTINUED FROM PAGE 1 **

TOTAL MODEL & OPTIONS	32650.00	28137.38	ACT 231 28802.38
DESTINATION CHARGE	665.00	665.00	

TOTAL	33315.00	28802.38	PAY 310 28802.38
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INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER
REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO
DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

RE CARTER AUTOLAND, INC.

REMIT TO GMAC NO. 084
VIN 1G4CW52K6W4645756
\$ 28802.38 INV 4AD20667990
DUE 04/29/98 DEALER 45-800

GM Vehicle Inquiry System

Summary

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

VIN:	1G4CW52K6W4645756
------	-------------------

VEHICLE INFORMATION

Merchandising Model:	4CW69 - 1998 PARK AVENUE		Warranty Start Date:		04/23/1998		
BARS Order Type	50 - FLEET						
Delivering Dealer :	RON-CARTER AUTOLAND, INC. PO BOX 459 ALVIN, TX 77512-0459 (281) 331-3111			Selling Source:		11 - BUICK	
				Site Code:		45800	
				Business Associate Code:		114858	
Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	04/23/1998	15 miles	4/23/2001	36015 miles
72/100000 SHEET METAL RUST-THROUGH	04/23/1998	15 miles	4/23/2004	100015 miles
36/36000 SHEET METAL CORROSION	04/23/1998	15 miles	4/23/2001	36015 miles
96/80000 PCM/CC EMISSIONS	04/23/1998	15 miles	4/23/2006	80015 miles
36/36000 FEDERAL EMISSIONS	04/23/1998	15 miles	4/23/2001	36015 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
11/11/1999	098354	#	C2200 - ASH TRAY R&R/RPL	36689 miles
06/23/1999	091363	#	D3010 - EVAP HOSE REPAIR	26902 miles
06/23/1999	091363	#	Z79D1 - 1-DAY COURTESY TRANSPORTATION	26902 miles
04/08/1998	A45756	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

GM Vehicle Inquiry System

Claim History

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

VIN:	1G4CW52K6W4645756
------	-------------------

CLAIM HISTORY

Repair Order Date:		11/11/1999		Repair Order Number:		098354		Odometer Reading:		36689 miles	
Serviced By:		SHERWOOD PONTIAC-BUICK-GMC, INC. 5700 LANDERS SHERWOOD, AR 72117-1922 (501) 945-4444				Selling Source:			11 - BUICK		
						Site Code:			40238		
						Business Associate Code:			166124		
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part		Auth Code	Person Code	Line Total	Comments
11/23/1999	15	01	#	C2200 - ASH TRAY R&R/RPL		25703283 - ASHTRAY		A	N/A	\$54.91	N

Repair Order Date:		06/23/1999		Repair Order Number:		091363		Odometer Reading:		26902 miles	
Serviced By:	SHERWOOD PONTIAC-BUICK-GMC, INC. 5700 LANDERS SHERWOOD, AR 72117-1922 (501) 945-4444					Selling Source:		11 - BUICK			
						Site Code:		40238			
						Business Associate Code:		166124			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part		Auth Code	Person Code	Line Total	Comments
08/17/1999	986	01	#	D3010 - EVAP HOSE REPAIR		N/A		N/A	N/A	\$10.77	N
08/17/1999	986	02	#	Z7901 - 1-DAY COURTESY TRANSPORTATION		N/A		N/A	N/A	\$30.00	N

Repair Order Date:		04/08/1998		Repair Order Number:		A45756		Odometer Reading:		0 miles	
Serviced By:		AVIS RENT A CAR 900 OLD COUNTRY RD GARDEN CITY, NY 11530-2181				Selling Source:		11 - BUICK			
						Site Code:		40043			
						Business Associate Code:		126477			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part		Auth Code	Person Code	Line Total	Comments

09/1998	844	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	N/A	N/A	N/A	\$48.48	N
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CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System

Vehicle Build

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[Help](#)

VIN:	1G4CW52K6W4645756
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VEHICLE BUILD

Merchandising Model:	4CW69 - 1998 PARK AVENUE		
Gross Vehicle Weight Rating:	N/A	Order Number:	N/A
Build Date:	04/08/1998	Build Plant:	1W4C - ORION ASSEMBLY

OPTION CODES

AK5	AQ7 - FRT SPLIT, 3 PASS, 6 WAY ADJ, R
A43 - SEAT ADJUSTER, MIRROR, POWER, D	BZ3 - PROD WEEK 12
CD2 - WSWA JAR FLUID	CE1 - WINDSHIELD, PULSE, MOISTURE SEN
CJ2 - AIR CONDITIONER FRT, AUTO TEMP	DD7 - MIRROR - INSIDE REARVIEW,
DR2 - LH & RH, REMOTE CONTROL, ELECTR	FCA - AVIS LICENSEE ASSOCIATION (B/C/
FE9 - FEDERAL EMISSIONS	F41 - FRT, RR, FIRM RIDE, HANDLING
F83 - TRANSAXLE FINAL DRIVE 3.05	IC3 - 4HE1-TC 4 CY,DIE 175 HP
JL9 - ANTILOCK	K68 - GENERATOR
L36 - 3.8 LITRE V6 MPI	MN3 - 4 SPD AUTO TRANS 4T65-B
MX0 - 4-SPEED AUTOMATIC TRANSMISSION	NP2 - EMISSION SYSTEM, FEDERAL TIER 1
NP5 - STEERING WHEEL- LEATHER WRAPPED	NV8 - POWER STEERING
NW9 - ELECTRONIC	N73 - CUSTOM SPORT, VAR 4
ORN - ORION, MI, USA	QNX - P225/60R16/N BL R/PB ST TL AL2
R6B - SALES ITEM NO. 02	R8E - SALES ITEM NO. 55
R9X - SALES ITEM NO. 98	UB7 - INST, OIL, COOL TEMP, VOLTS, TR
UG1 - GARAGE DOOR, UNIVERSAL	UK3 - STEERING WHEEL, ACCESSORY
UL0 - RADIO 2001-AM/FM, CASS	UW6 - 6, CUSTOM
UT7 - REAR WINDOW ANTENNA	VK3 - FRT MOUNTING PKG
VM3 - CONSUMER, CONTAINS BPR IMP STAN	VN9 - GUARANTEED 100% REPURCHASE (Y)-
V2G - FULL FUEL FILL	V73 - USA/CANADA

U7 - INTERIOR *LEATHER* (TO BE USED	YM5 - ACCENT - DELETE
Y56 - GRAN TOURING	Y67 - REMINDER PACKAGE
1SE - UPFITTER EQUIP. GROUP	1SZ - OPTION PACKAGE
171 - MED GRAY (I) (97)	173 - MED. GRAY LEATHER
51U - EXTERIOR, SMOKEY CARMEL TTN (95	6PB - COMPUTER SEL SUSP (6PB)
7PB - COMPUTER SEL SUSP (7PB)	8TA - COMPUTER SEL SUSP (8TA)
9TA - COMPUTER SEL SUSP (9TA)	

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GM Vehicle Inquiry System

Vehicle Component

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Help

VIN:	1G4CW52K6W4645756
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Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BCY		Traceability:	0049271	
Date Scanned:	04/08/1998	Time Scanned:	00.01.00	Scan Station:	04

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW, MI				
Part/Num Broadcast:	JKT		Traceability:	AA0140918	
Date Scanned:	04/07/1998	Time Scanned:	13.47.00	Scan Station:	03

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	8FFB		Traceability:	1885	
Date Scanned:	04/08/1998	Time Scanned:	00.17.00	Scan Station:	04

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN				
Part/Num Broadcast:	12B4		Traceability:	380920HM8	
Date Scanned:	04/08/1998	Time Scanned:	10.33.00	Scan Station:	01

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	Q - RIMIR MATAMORS MEXICO				
Part/Num Broadcast:	2923		Traceability:	WS9Z6GQ	
Date Scanned:	04/07/1998	Time Scanned:	22.51.00	Scan Station:	03

Component Code:		AL - IR-MODULE ASM-1/P			
Source Plant:		Q - RIMM MATAMORS MEXICO			
Part/Num Broadcast:		3040	Traceability:	2S9BP1C	
Date Scanned:	04/07/1998	Time Scanned:	13.34.00	Scan Station:	02

Component Code:		AS - SENSING DIAGNOSTIC MODULE			
Source Plant:		K - DELCO ELECTRONICS KOKOMO,IN			
Part/Num Broadcast:		6576	Traceability:	180911930	
Date Scanned:	04/08/1998	Time Scanned:	10.33.00	Scan Station:	03

Component Code:		CB - SEQ NUM (FLEX) BODY ASM			
Source Plant:		N/A			
Part/Num Broadcast:		1ZZ	Traceability:	1810433	
Date Scanned:	03/28/1998	Time Scanned:	03.05.00	Scan Station:	N/A

Component Code:		CP - SEQ NUM (FLEX) GEN ASM			
Source Plant:		N/A			
Part/Num Broadcast:		1PP	Traceability:	1204454	
Date Scanned:	04/07/1998	Time Scanned:	13.06.00	Scan Station:	N/A

GM Vehicle Inquiry System

Delivery Information

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[Help](#)

VIN:	1G4CW52K6W4645756
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IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	04/23/1998	Delivery Type:	035 - BUSINESS/ORGANIZATION	Delivered Odometer:	15 miles
Delivering Dealer:	RON-CARTER AUTOLAND, INC. PO BOX 459 ALVIN, TX 77512-0459 (281) 331-3111			Delivery Selling Source:	11 - BUICK
				Delivery Site Code:	45800
				Business Associate Code:	114858

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GM Vehicle Inquiry System

Dealer Information

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VIN:	1G4CW52K6W4645756
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INVOICE INFORMATION

Invoice Date:	04/08/1998		
Site Address:	RON-CARTER AUTOLAND, INC. PO BOX 459 ALVIN, TX 77512-0459 (281) 331-3111	Selling Source:	11 - BUICK
		Site Code:	45800
		Business Associate Code:	114858

SHIP-TO INFORMATION

Ship-To Date:	04/24/1998		
Site Address:	AVIS RENT A CAR 900 OLD COUNTRY RD GARDEN CITY, NY 11530-2181	Selling Source:	11 - BUICK
		Site Code:	40043
		Business Associate Code:	126477

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/INCAMPI

DISPLAY VIN\RELATED CAMPAIGNS

KIPSA06I

12/17/2002 15:39

VIN: 1G4CW52K6W4645756

OPEN\CLOSED STATUS:

SEL CAMPAIGN STATUS
CODE NUMBER

REPAIR
DATE

REPAIR PREV. CAMPAIGN
DEALER NUMBER TYPE

NO CAMPAIGNS CURRENTLY AFFECTING THIS VEHICLE

FW:

PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

Allstate Insurance Company
P.O. Box 1295
Bolingbrook, IL 60440
Bus: 630-679-8800

Allstate
You're in good hands.

can have the molding repainted at a shop of your choosing and pay for the work yourself. If this rework is over \$138, I will issue you check for the difference over what you are charged and \$138 once I receive a paid bill. The reason for this is that normally I would be charging Court Street Ford for the complete rework, but since you did not pay Court Street Ford \$138, I need to deduct this amount any rework I charge them for.

You also had a concern about the alignment of the front end sheet metal on the 1999 Sonata. Since the 1999 Sonata now has become involved in a new collision loss, this is a moot point. Since the airbags did not deploy on this most recent accident, Adjuster Lorna Page and myself suggested that you take the 1999 Sonata to a dealer so they could determine the reason why the air bags did not deploy. Per your request, I checked our recommended shop list to see if there was any body repair shops on the list which were Hyundai Dealers. Unfortunately, none of our recommended shops are Hyundai Dealers. I would recommend that you get your vehicle repaired at either Manhattan Auto Body located at 13965 W. Barr Road in Manhattan or at Ray's Auto Body located in 19800 Schoolhouse in Mokena. You need to inform either shop that Lorna Page has written an estimate on your vehicle and show them a copy of the estimate.

If you have any other questions, please call me at 630-679-8829.

Regards,



Bill Drzal
PRO Coordinator



RBZ0003H
date: 11-26-02

page: 1

Auto to be insured

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

AUTO PAYMENTS

date of loss
10-31-02

C denotes consolidated payment
P denotes previous data

denotes EFT payment

payment number	total amount	issued	status
122627779J	220.00	11-25-02	O/S
C 122626901J	6,126.10	11-22-02	O/S

Bob
708-720-0212

ALLSTATE INSURANCE COMPANY
BOLINGBROOK MCO
270 REMINGTON BLVD.
BOLINGBROOK, IL 60440
PHONE: (630) 679-6800

Check R/F
TIRE

2702

CD LOG NO 527 -0

01-06-00 8:41 AM

ESTIMATE

CLAIM INFORMATION

CLAIM # 4618349734001
COMPANY ALLSTATE INSURANCE COMPANY
INSURED FLOURNOY, SHIRLEY
CLAIMANT

POLICY #
CLM REP/AGNT
LOSS DATE
LOSS TYPE

01-03-00
COLLISION

INSPECTION

TYPE FIELD
APPRAISER NAME LORNA PAGE
WORK PHONE (630) 679-6800
ADDRESS 270 REMINGTON BLVD
CITY STATE BOLINGBROOK IL
ZIP 60440-

FAX (815) 928-8551
INSP DATE 01-06-00
LOCATION INSD RESIDENCE
CITY STATE PEMBEROKE

OWNER

REPAIR

VEHICLE

1999 HYUNDAI SONATA STD 4 DR SEDAN
4CYL GASOLINE 2.4

OPTIONS

TWO-STAGE - EXTERIOR SURFACES MOONROOF
AUTOMATIC TRANS

BODY COLOR GREEN MILEAGE 13,372
CONDITION VIN KMHWF2550XA126020
LICENSE # J 304 151 CODE E313
LICENSE STATE IL VEH INSP #

REMARKS:

FOR SUPPLEMENTS PLEASE CALL (630)679-6955
FOR NON-SUPPLEMENT INQUIRIES PLEASE CALL (630)679-6900 EXT 6909
UNAUTHORIZED SUPPLEMENTS WILL NOT BE HONORED

OP CODES:

* = USER-ENTERED VALUE	E = REPLACE OEM	NG = REPLACE NAGS
EC = COMPETITIVE PART	EU = RECYCLED PART	EP = COMPETITIVE PART
TE = PARTL REPL PRICE	ET = PARTL REPL LABOR	IT = PARTIAL REPAIR
I = REPAIR	L = REFINISH	SB = SUBLET
N = ADDITIONAL LABOR	RI = R&I ASSEMBLY	P = CHECK
AA = APPEAR ALLOWANCE	RP = RELATED PRIOR	UP = UNRELATED PRIOR

William L. McCraw
4213 N. Cypress Street
North Little Rock, AR 72116



Ms. Debbie Remides, Claim Rep.
State Farm Insurance Co.
P. O. Box 11960
Monroe, LA 71211-1960

RE: Claim Number 04-1374-277

Dear Ms. Remides:

Per your instructions in item (2) of your correspondence, enclosed is a copy of the document which supports that my automobile was in repair for the period October 31, 2002 through November 21, 2002.

Please remit the payment that I am entitled to at your earliest convenience to the above address.

Cordially,

William L. McCraw

William L. McCraw

5700 Landers Road
SHERWOOD, ARKANSAS 72117



PHONE (501) 845-4444



04-1374-977 II

CUSTOMER NO. 84833	NAME JOHN DORSEY	DOB 5/3	TEL NO. 818	INVOICE DATE 11/21/02	BLCH148883
	LABOR RATE	LEADERS NO.	MECHANIC 80865	COLOR MAROON	MODEL NO.
	VEHICLE MAKE / MODEL BUICK PARK AVENUE			DELIVERY DATE 06/12/89	DELIVERY MILE 26380
	VEHICLE ID. NO. 1G4CW52K8W4045758			DELIVERY MAKE NO.	PRODUCTION DATE
	W.C. NO.	R.C. NO.		R.C. DATE 10/31/02	
COMMENTS					

JOB # 171P02 BODY SHOP COLLISION REPAIR LT AND RT FENDER AND HOOD COMPLETED TECH(S):789 280.45

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
OIL & FILTER	1	1040-1007	OIL & FILTER	12.25	12.25
OIL TOUGH	1		OIL TOUGH	50.00	50.00
CORE RETURN	1		CORE RETURN	57.75	57.75
JOB # 1 TOTAL PARTS					119.00
JOB # 1 TOTAL LABOR & PARTS					242.25

JOB # 2-17P02 ENG ELEC GENERAL REPAIR BURN DAMAGE AS PER ESTIMATE. SEE ATTACHED LIST. TECH(S):385 1288.00

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
WATER PUMP	1	1040-1007	WATER PUMP	12.25	12.25
WATER PUMP	1	1040-1007	WATER PUMP	50.00	50.00
WATER PUMP	1	1040-1007	WATER PUMP	57.75	57.75
JOB # 2 TOTAL PARTS					119.00
JOB # 2 TOTAL LABOR & PARTS					242.25

JOB # 3-70P02 BODY SHOP PAINT WORK REFINISH HOOD LT AND RT FENDER COMPLETED TECH(S):821 331.28

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 3 TOTAL PARTS					0.00

Sherwood Pontiac • Buick • GMC, Inc., DISCLAIMER OF WARRANTY - All warranties on these parts are the manufacturer's. The Seller, Sherwood Pontiac • Buick • GMC Inc., hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and Sherwood Pontiac • Buick • GMC Inc., neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of these parts. This disclaimer by the seller, Sherwood Pontiac • Buick • GMC Inc., in no way affects the terms of the manufacturer's warranty.

PAID
Initials YMH
Date 11-21-02

PAYMENT METHOD

CASH ☐
CHECK ☒ # 1012
CREDIT CARD ☐
MC ☐ VISA ☐ DISC ☐
AMER. EXPRESS ☐
ACCOUNT REC. ☐
OTHER ☐

CK 1021 50.00
1030 6,126.10
CUSTOMER COPY

[CONTINUED ON NEXT PAGE]

10:59:32

Requested by: EIMAGES7:ce22cmb:state

Request Id: 5570

Number of Copies: 1

Submission Time: 11/26/2002. 09:15:36 AM

Note: A CRGO 04-1374-277 

William L. McCraw
4213 N. Cypress Street
North Little Rock, AR 72116



Ms. Debbie Remides, Claim Rep.
State Farm Insurance Co.
P. O. Box 11960
Monroe, LA 71211-1960

RE: Claim Number 04-1374-277

Dear Ms. Remides:

Per your instructions in item (2) of your correspondence, enclosed is a copy of the document which supports that my automobile was in repair for the period October 31, 2002 through November 21, 2002.

Please remit the payment that I am entitled to at your earliest convenience to the above address.

Cordially,

A handwritten signature in cursive script that reads "William L. McCraw".

William L. McCraw

State Farm Insurance Companies



1800 Blawie Drive
P.O. Box 11960
Monroe, LA 71211-1960

October 31, 2002

[REDACTED]
N Little Rock, AR 72116-8117



RE: Claim Number: 04-1374-277
Date of Loss: October 31, 2002
Our Insured: [REDACTED]

Dear Mr & Mrs [REDACTED]

Your rental coverage gives you a choice. We will:

- (1) pay you 80% of the daily rental charge (which includes mileage and taxes) when you rent a car from a car rental agency or garage; or
- (2) pay you \$10 for each complete 24-hour period your car is not drivable if you choose not to rent a car. You must report to us the period of time your car was not drivable.

The maximum amount payable for any one occurrence is \$500.00.

The rental coverage starts when your car is not drivable due to the loss; or if your car is drivable, when you leave it at the shop for agreed repairs. It ends when your car has been repaired or the maximum amount payable has been reached, whichever comes first.

Please refer to your policy for a complete explanation of your rental benefits. If you have any questions, please call Team #2 at 1-800-448-4587.

Sincerely,

Debbie Remides
Claim Representative
(800) 448-4587 Team #2

State Farm Mutual Automobile Insurance Company



Sherwood
Artisans

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239	240	241	242	243	244	245	246	247	248	249	250	251	252	253	254	255	256	257	258	259	260	261	262	263	264	265	266	267	268	269	270	271	272	273	274	275	276	277	278	279	280	281	282	283	284	285	286	287	288	289	290	291	292	293	294	295	296	297	298	299	300	301	302	303	304	305	306	307	308	309	310	311	312	313	314	315	316	317	318	319	320	321	322	323	324	325	326	327	328	329	330	331	332	333	334	335	336	337	338	339	340	341	342	343	344	345	346	347	348	349	350	351	352	353	354	355	356	357	358	359	360	361	362	363	364	365	366	367	368	369	370	371	372	373	374	375	376	377	378	379	380	381	382	383	384	385	386	387	388	389	390	391	392	393	394	395	396	397	398	399	400	401	402	403	404	405	406	407	408	409	410	411	412	413	414	415	416	417	418	419	420	421	422	423	424	425	426	427	428	429	430	431	432	433	434	435	436	437	438	439	440	441	442	443	444	445	446	447	448	449	450	451	452	453	454	455	456	457	458	459	460	461	462	463	464	465	466	467	468	469	470	471	472	473	474	475	476	477	478	479	480	481	482	483	484	485	486	487	488	489	490	491	492	493	494	495	496	497	498	499	500	501	502	503	504	505	506	507	508	509	510	511	512	513	514	515	516	517	518	519	520	521	522	523	52
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181-1374-177 1#

CONFIDENTIAL NO. 64833	ADDRESS JOHN DORSEY 583	DIST. NO. 818	EFFECTIVE DATE 11/21/02	BUENOS AIRES 64833
	LICENSE NO. 60686	LICENSE NO. 60686	COLOR MAROON	OTHER NO. 23889
	YEAR / MAKE / MODEL 88/BUICK PARK AVE/40R	VIN 164CW52K8W4845756	DELIVERY DATE 08/12/99	DELIVERY NO. 23889
	VEHICLE ID NO. 164CW52K8W4845756	REG. NO. 10J31J02	DELIVERY DATE 08/12/99	DELIVERY NO. 23889
	COMMENTS	COMMENTS	COMMENTS	COMMENTS

BODY SHOP COLLISION
 REPAIR LT AND RT FENDER AND HOOD
 COMPLETED

TECH51:789

200.00

[illegible]

209 # 1 TOTAL LABOR & PARTS

242. 25

2-17PMZ ENG ELEC GENERAL TECH(S): 386
ENGINE CAUGHT ON FIRE REPAIR BLIND DAMAGE AS PER ESTIMATE. SEE ATTACHED LIST.

TECH(S) :385

1268.06

QTY	PP	NUMBER	DESCRIPTION	UNIT	PRICE
1			1.410		
1			2.275		
1			0.940		
TOTAL					4.625

BOX # 2 TOTAL PAKETS

3598.14

373 # 2 TOTAL LABOR & PARTS

4868.20

TECH (S) : 821

291,2

36 9-70PMZ BODY SHIP PAINT WORK
REFINISH WOOD LY AND NG FENDER
COMPLETED

TECH (5) : 821

291,2

COMPLETED				UNIT PRICE	TOTAL PARTS	0.0
PARTS	QTY	FP NUMBER	DESCRIPTION	JOB # 3		

3 TOTAL PARTS

—

PAID

474

U-2N-02

PAYMENT METHOD

CASH ☐
CHECK ☒ # 102
CREDIT CARD ☐

MC ☐ VISA ☐ DISC ☐

AMER. EXPRESS ☐

ACCOUNT REC. ☐

OTHER ☐ _____

14:59:32

PAGE 1 OF 2

CUSTOMER COPY

(CONTINUED ON NEXT PAGE)

State Farm Insurance Companies



1800 Blenville Drive
P.O. Box 11980
Monroe, LA 70111-1800

October 31, 2002

[REDACTED]
N Little Rock, AR 72116-8117

RE: Claim Number: 04-1374-277
Date of Loss: October 31, 2002
Our Insured: [REDACTED]



04-1374-277 00

Dear Mr & Mrs [REDACTED]:

Your rental coverage gives you a choice. We will:

- (1) pay you 80% of the daily rental charge (which includes mileage and taxes) when you rent a car from a car rental agency or garage; or
- (2) pay you \$10 for each complete 24-hour period your car is not drivable if you choose not to rent a car. You must report to us the period of time your car was not drivable.

The maximum amount payable for any one occurrence is \$500.00.

The rental coverage starts when your car is not drivable due to the loss; or if your car is drivable, when you leave it at the shop for agreed repairs. It ends when your car has been repaired or the maximum amount payable has been reached, whichever comes first.

Please refer to your policy for a complete explanation of your rental benefits. If you have any questions, please call Team # 2 at 1-800-448-4587.

Sincerely,

Debbie R. [REDACTED]
Claim Representative
(800) 448-4587 Team # [REDACTED]

State Farm Mutual Automobile Insurance Company

COPY

Requested by: EIMAGES7:ce22cmb:state

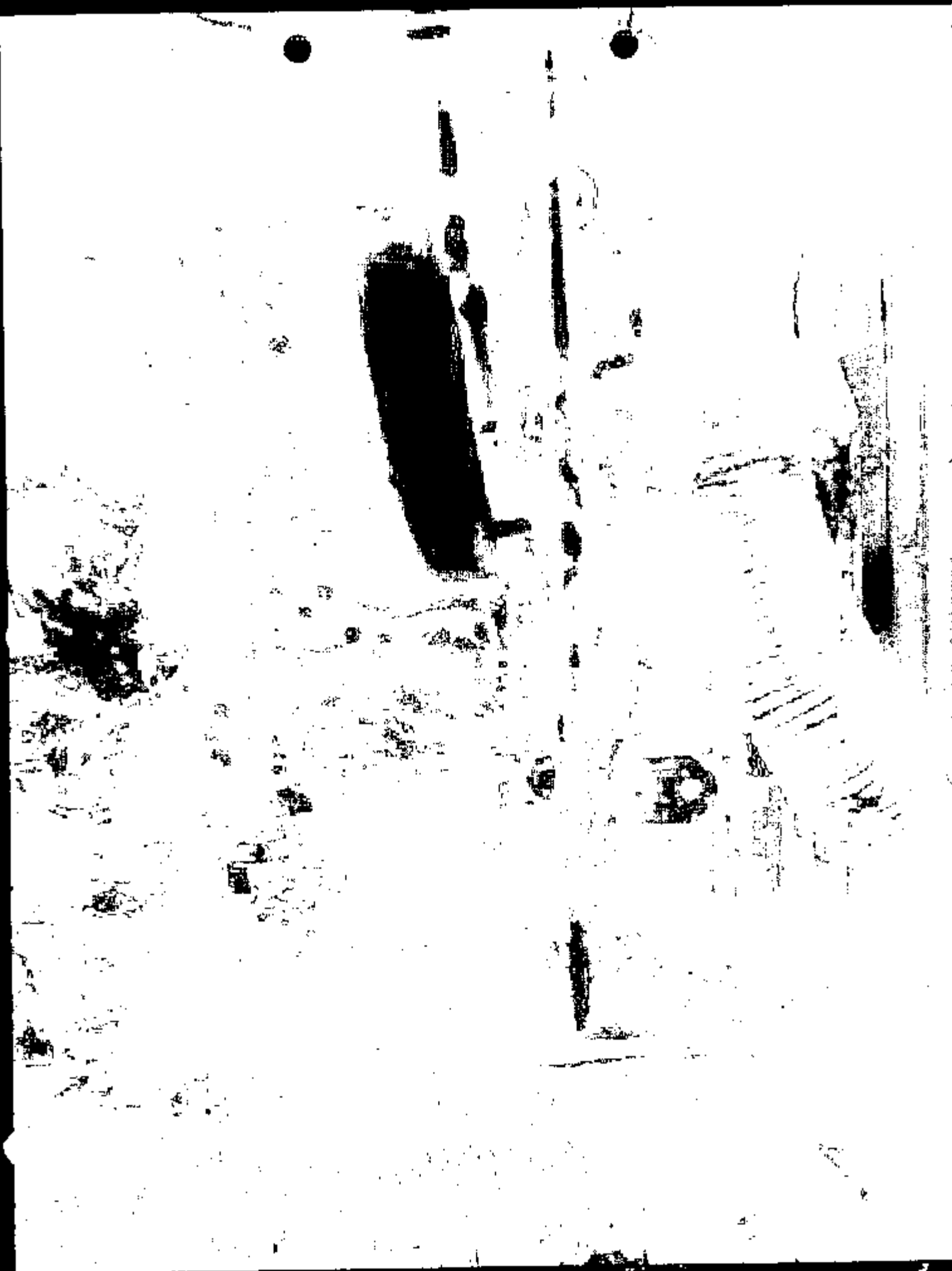
Request Id: 5571

Number of Copies: 1

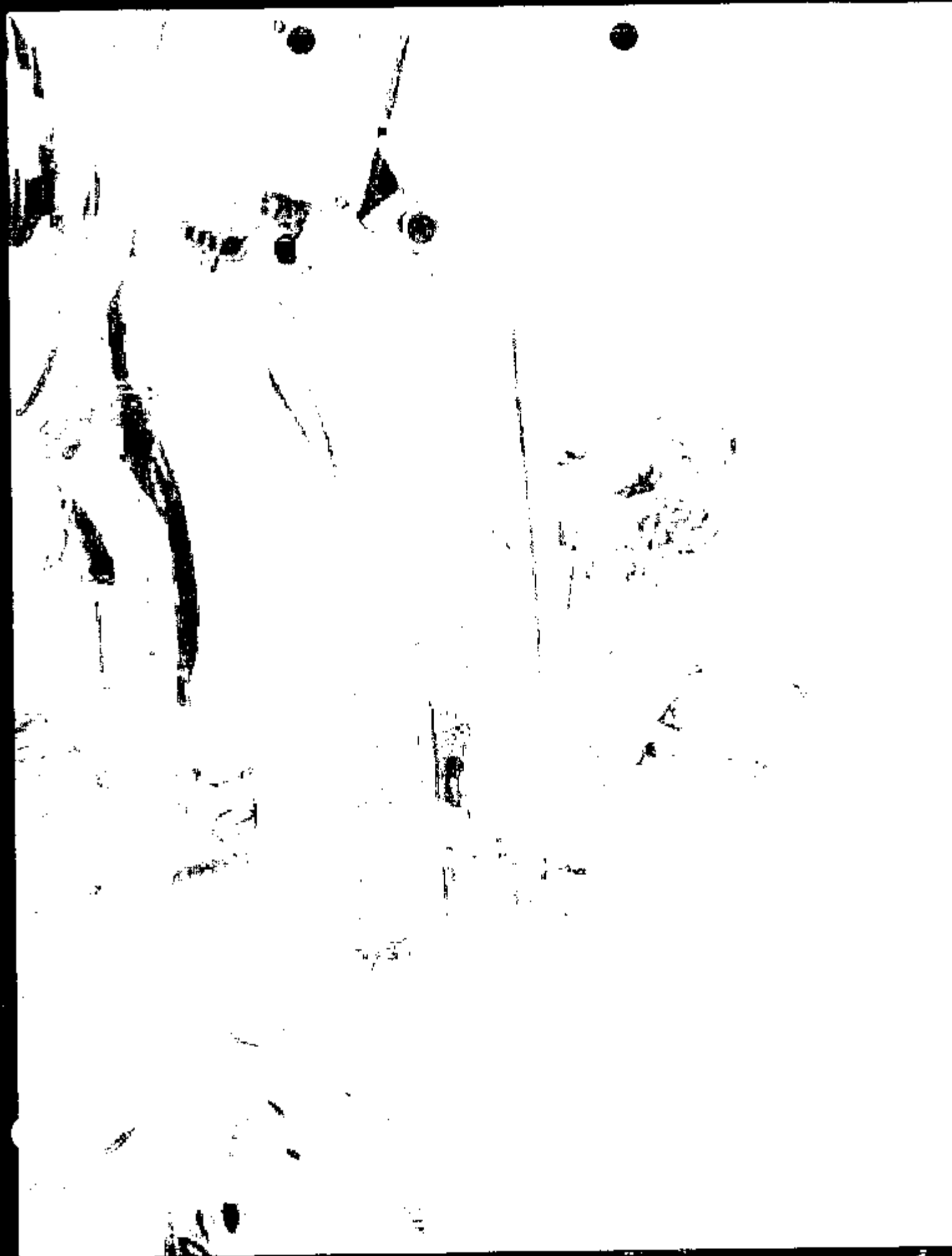
Submission Time: 11/26/2002, 09:15:50 AM

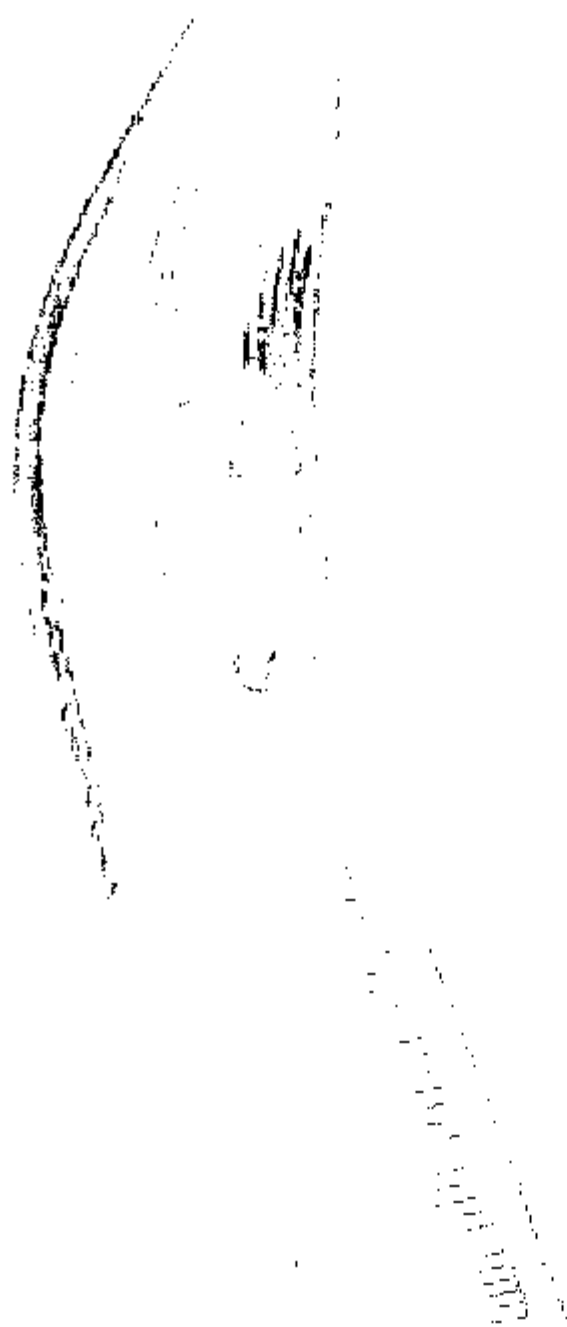
Note: A CRGO 04-1374-277 [REDACTED]



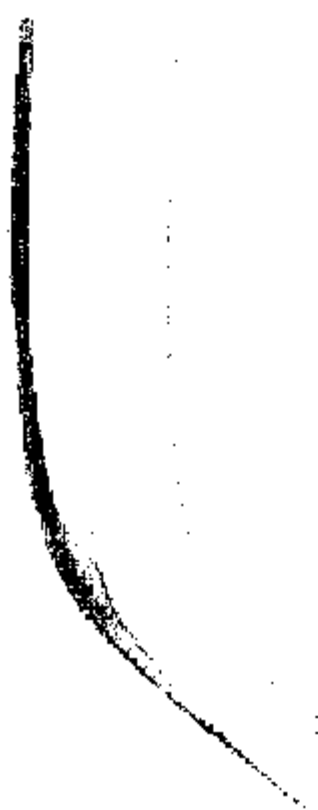












APR 1968



[Faint, illegible handwritten text, possibly bleed-through from the reverse side of the page.]



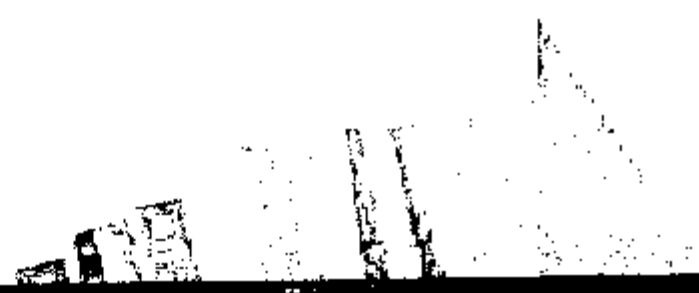


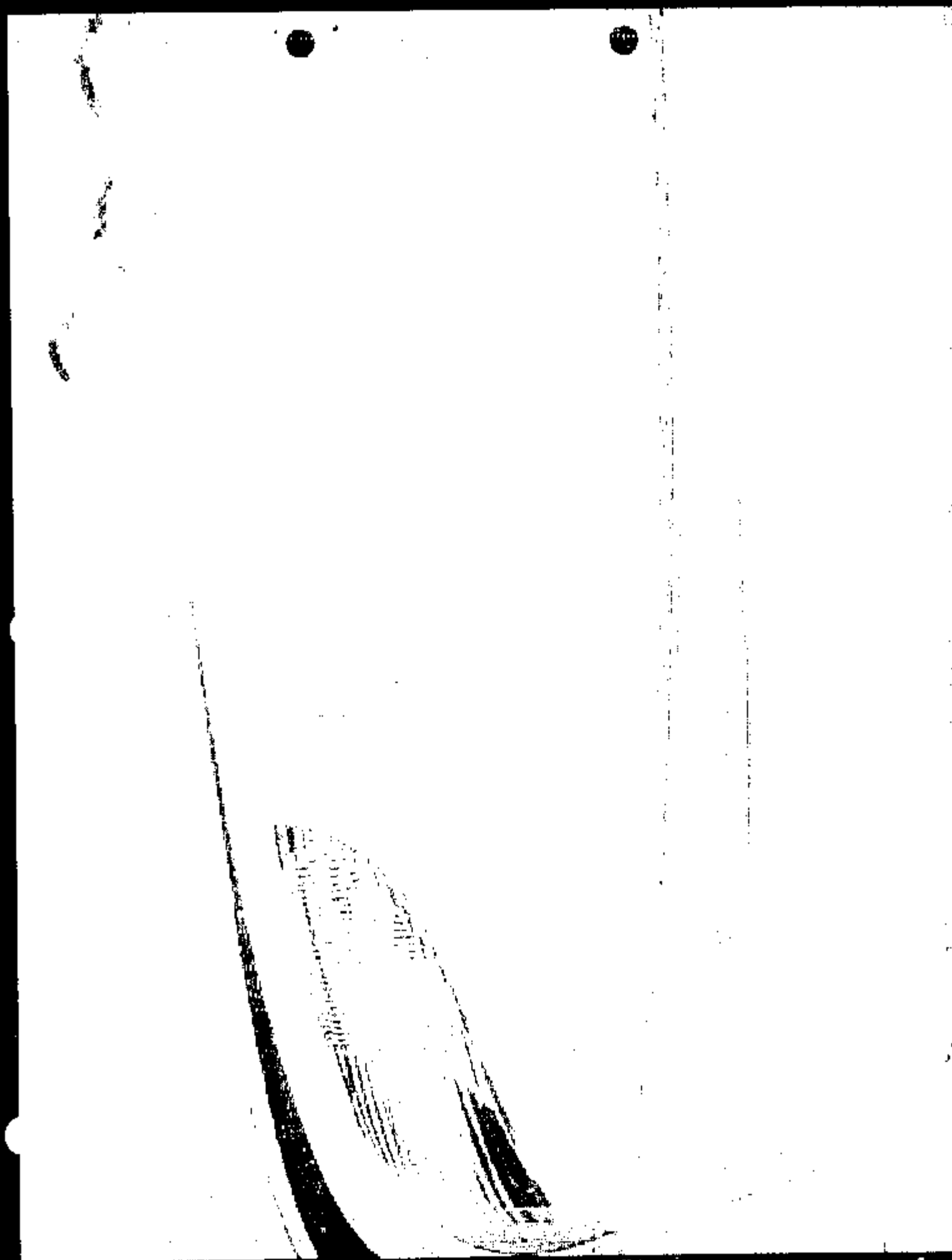




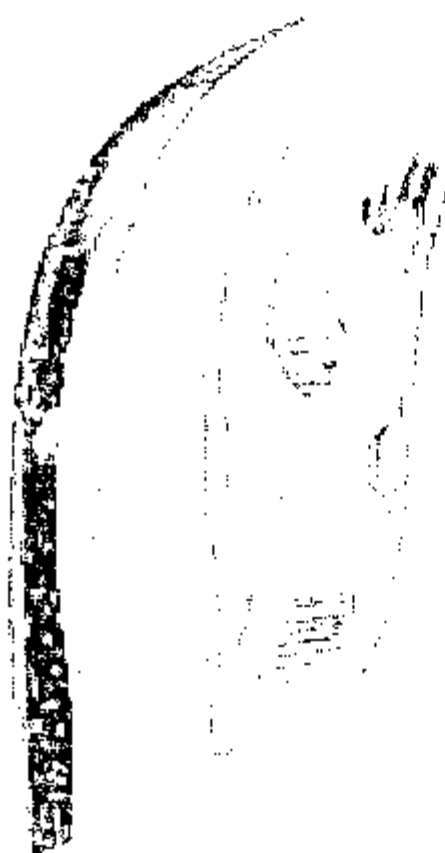
11

11

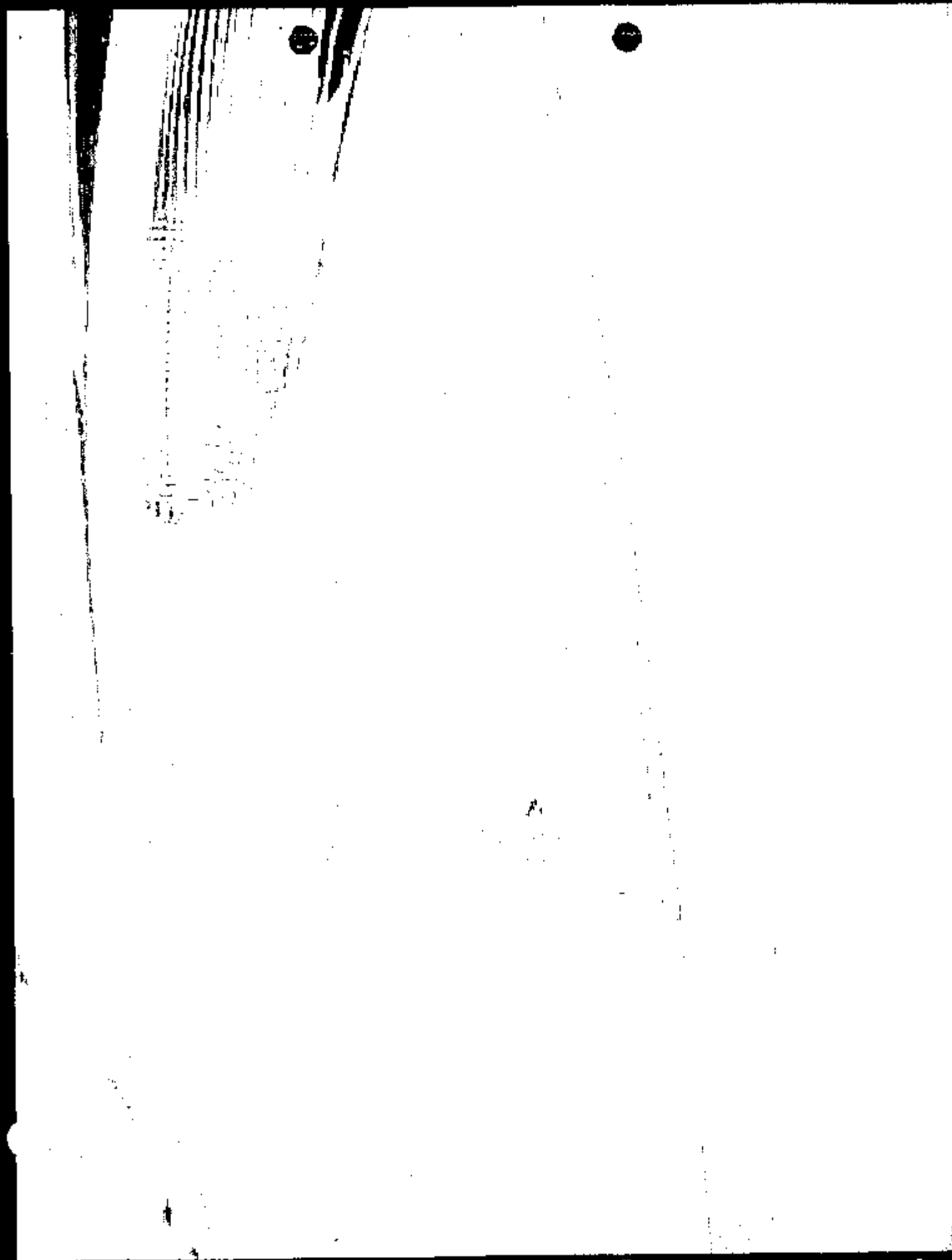


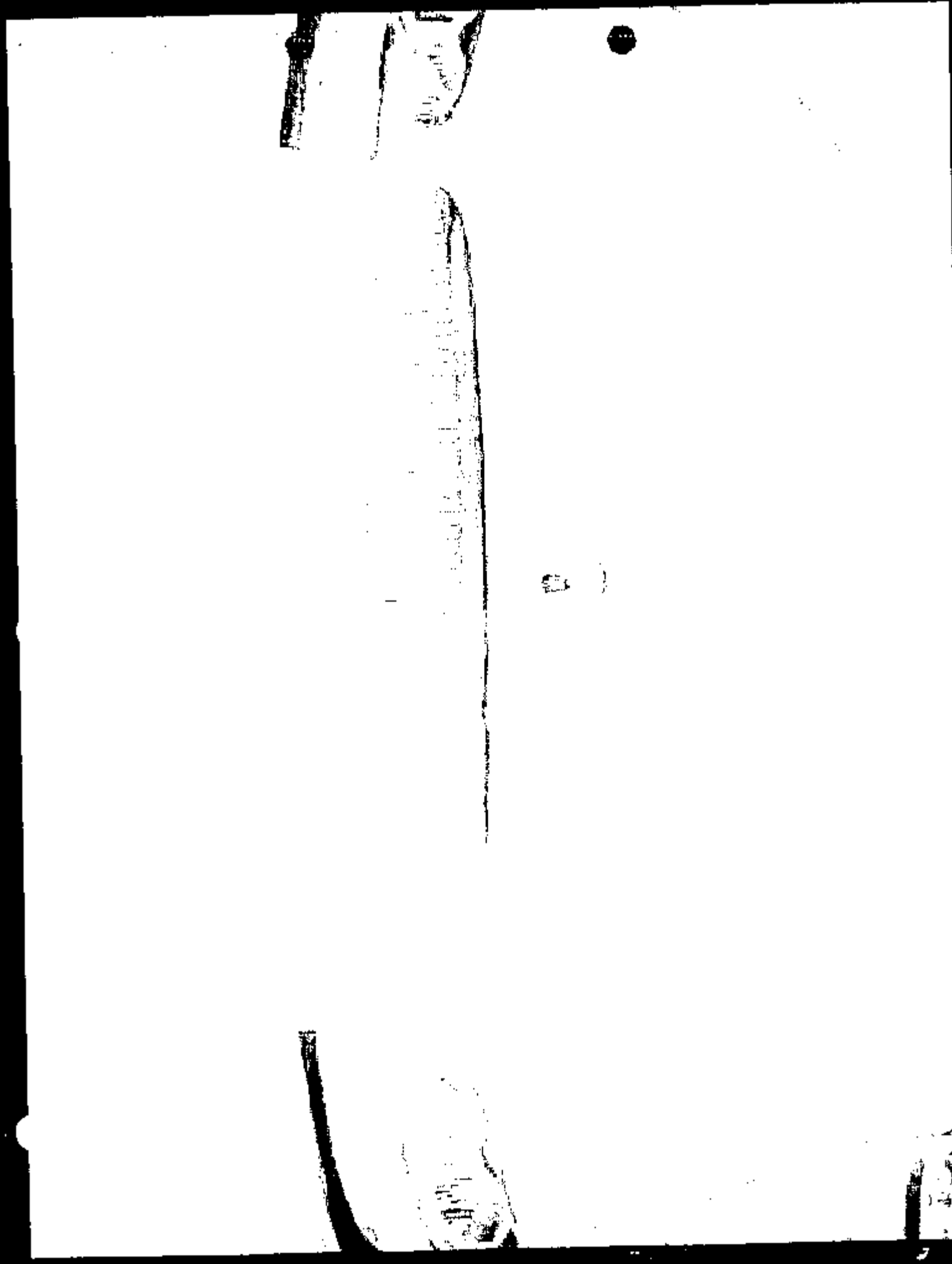






01





1000



State Farm Insurance Companies*



November 26, 2002

ESIS/GM Claims
300 Renaissance Center
Mail Code 482C20D71
Detroit, MI 48265-3000

*No claim
No LP
No 12/1/02
No 12/1/02*

Auto Subrogation Unit
P.O. Box 11050
Monroe, Louisiana 71211
1-800-448-4525 Team 11
Fax 1-800-726-4083

DEC 03 2002

RE: Claim Number: 04-1374-277
Date of Loss: October 31, 2002
Our Insured: [REDACTED]

Dear Sir or Madame:

This State Farm insured's vehicle, 1998 Buick Park Ave VIN 1G4CW52K6W4645756, was involved in a loss due to a fire. We settled a claim with our insured in the amount of \$6,396.10, which includes our insured's deductible.

Our investigation revealed the cause of the loss was due to combustion under the intake.

Enclosed is the documentation of State Farm's claim. We are holding the vehicle until we have concluded our claim with your company. You may contact me at the phone number below to make arrangements to inspect the vehicle.

Please consider this letter as our demand to for reimbursement of \$6,396.10.

Page 2
November 26, 2002

In order to assist you in evaluating and processing the subrogation claim we are asserting, we may provide nonpublic personal information about our customer. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process the subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

Sincerely,

Linda Foster
Claim Representative
(800) 448-4525

State Farm Mutual Automobile Insurance Company

452455

2002 GRAND PRIX GT SEDAN
 41U PAINT, BLACK
 122 TRIM, GRAPHITE
 ORDER NO. DNWK4V/TR
 1G2 WP52 K9 2F145270

STOCK NO.

/V6G

PONTIAC/GMC VISION
 GENERAL MOTORS CORPORATION
 100 RENAISSANCE CENTER
 DETROIT MI 48243-1114
 VEHICLE INVOICE 2AD36599239

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
2WP69 GRAND PRIX GT SEDAN	23085.00	21122.78	INVOICE 09/13/01
AL9 4-WAY DRIVER POWER LOMBAR SEAT	130.00	115.70	SHIPPED 09/13/01
AR9 SEAT, LEATHER SEATING SURFACE	520.00	462.80	EXP I/T 09/28/01
CF5 SUNROOF, POWER GLASS, SPOILER	795.00	707.55	INT COM 09/28/01
TYPE (REPLACES OVERHEAD CONSOLE)			PRC BFF 09/13/01
KA1 HEATED DRIVER BUCKET SEAT	100.00	89.00	KEYS S019D S019D
L36 3.8 LITER 3800 SERIES II V-6	0.00	0.00	WFP-S QTR OPT-1
MX0 TRANSMISSION, 4-SPEED AUTOMATIC	0.00	0.00	BANK: GMAC - 103
NG1 NY/MA/ME/VT ULTRA LOW EMISSIONS	N/C	N/C	CHG-TO 14-119
R6J CDN	0.00	16.50	SHIP WT: 3413
UV6 EYECUE HEAD-UP DISPLAY	325.00	289.25	HP: 34.7
V2C 16" HIGH POLISHED ALUMINUM WHEELS	325.00	289.25	GMS: 23666.83
1SB OPTION PACKAGE - 1SB	840.00	747.60	SUPPLR: 24613.50
* PREMIUM LIGHTING PACKAGE AND ONSTAR			MEMO 1306.00
* TRIP COMPUTER			

TOTAL MODEL & OPTIONS
 DESTINATION CHARGE
 DEALER CO-OP ADVERTISING

26120.00	23840.43	ACT 231	23666.83
610.00	610.00	H/B 261	783.60
	261.20	ADV 261	261.20

TOTAL

26730.00 24711.63 PAY 310 24711.63

MEMO: TOTAL LIES HOLDBACK AND

APPROX WHOLESALE FINANCE CREDIT 23581.75

 INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER
 REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO
 DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

N BUREN BUICK PONTIAC GMC

REMIT TO GMAC NO. 103
 VIN 1G2NP52K92F145270
 \$ 24711.63 INV 2AD36599239
 DUE 09/28/01 DEALER 14-119

GM Vehicle Inquiry System

Summary

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

VIN:	1G2WP52K92F145270
------	-------------------

VEHICLE INFORMATION

Merchandising Model:	2WP69 - 2002 GRAND PRIX GT SEDAN			Warranty Start Date:		10/15/2001	
BARS Order Type	70 - RETAIL - STOCK						
Delivering Dealer :	SMITHTOWN BUICK PONTIAC GMC, LLC. 756 SMITHTOWN BY-PASS SMITHTOWN, NY 11787 (631) 724-4700 -			Selling Source:		16 - PONTIAC	
				Site Code:		02420	
				Business Associate Code:		170745	
Service Contract:	No	Branded Title:	No	Warranty Blocks:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	10/15/2001	5 miles	10/15/2004	36005 miles
72/100000 SHEET METAL RUST-THROUGH	10/15/2001	5 miles	10/15/2007	100005 miles
36/36000 SHEET METAL CORROSION	10/15/2001	5 miles	10/15/2004	36005 miles
96/80000 PCM/CC EMISSIONS	10/15/2001	5 miles	10/15/2009	80005 miles
36/36000 FEDERAL EMISSIONS	10/15/2001	5 miles	10/15/2004	36005 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
09/13/2001	A45270	I	27000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.
--

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GM Vehicle Inquiry System

Claim History

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[Help](#)

VIN:	1G2WP52K92F145270
------	-------------------

CLAIM HISTORY

Repair Order Date:		09/13/2001		Repair Order Number:		A45270		Odometer Reading:		0 miles	
Serviced By:		VAN BUREN BUICK PONTIAC GMC 2257 JERICHO TURNPIKE GARDEN CITY PARK, NY 11040-4707 (516) 741-5060				Selling Source:		16 - PONTIAC			
						Site Code:		14119			
						Business Associate Code:		119260			
Cycle Date	Cycle Nbr	Case	Type	Labor Operation		Part		Auth Code	Person Code	Line Total	Comments
09/18/2001	205	01	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE		N/A		N/A	N/A	\$97.99	N

CHECK HISTORY

Vehicle Has No Associated Check History.
--

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GM Vehicle Inquiry System

Vehicle Build

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[Help](#)

VIN:	1G2WPS2K92F145270
------	-------------------

VEHICLE BUILD

Merchandising Model:	2WP69 - 2002 GRAND PRIX GT SEDAN		
Gross Vehicle Weight Rating:	2023 kg (4461 lb)	Order Number:	DNWK4V
Build Date:	09/13/2001	Build Plant:	12FW

OPTION CODES

#OS	AAA - STANDARD FOR ABOVE VEHICLES
AG1 - DRIVER 6WAY POWER	AK5 - SEAT, INFLATABLE, DRIVER & PASS
AL9 - SEAT, POWER LUMBAR, DRIVER	AR9 - FRT BKT, DELUXE
CF5 - SUN, GLASS, SLIDING, ELEC	CJ3 - AIR CONDITIONING - DUAL ZONE
C96 - INTR, QTR, COURTESY & SINGLE RE	DD8 - LT SENSITIVE
DG7 - DR/PASS REMOTE ELEC	DH6 - MIRRORS-VISOR, ILLUMINATED INCL
DL5 - ROADSIDE SERVICE INFORMATION	E28 - ASSIST
FAI - FAIRFAX, KS, USA	FE1 - SOFT RIDE
FR9 - TRANSAXLE FINAL DRIVE 3.29	IP2 - INTERIOR DESIGN (P2)
JL9 - ANTILOCK	KA1 - SEAT, FRT
K68 - GENERATOR	L36 - 3.8 LITRE V6 MFI
MX0 - 4-SPEED AUTOMATIC TRANSMISSION	M15 - AUTO 4 SPD, HMD, 4T65-E, ENHANC
NC8 - EMISSION SYSTEM, CALIFORNIA ULEV	NG1 - NORTHEAST EMISSIONS
NP5 - STEERING WHEEL- LEATHER WRAPPED	NG6 - ALUMINUM, STYLED
QNX - P225/60R16/N BL R/PE ST TL AL2	R6J - SALES ITEM NO. 10
SLM - STOCK ORDERS	TR9
UB1 - VEHICLE, G.F.S. 1	UH8 - INSTRUMENT CLUSTER
UK3 - STEERING WHEEL, ACCESSORY	UV6 - HEAD UP
UW6 - 6, CUSTOM	U1C - AM/FM STEREO, SEEK/SCAN, CD, CL
U40 - DIGITAL DIRECT READOUT, TRIP MO	U77 - REAR WINDOW ANTENNA
VH9 - OWNER INFO MAN	VM3 - CONSUMER, CONTAINS BPR IMP STAN

VY7 - TRANS CONT LEVER, LEATHER	V2C - ALUMINUM (MACH FINISHED)
V73 - USA/CANADA	WDV - PARTIAL DEDUCTIBLE
1SB - PREFERRED EQUIP. GROUP - 1SB **	12I - GRAPHITE (96)
122 - GRAPHITE LEATHER	41U - BLACK
6JT - COMPUTER SEL SUSP (6JT)	7JT - COMPUTER SEL SUSP (7JT)
8DH - COMPUTER SEL SUSP (8DH)	9DH - COMPUTER SEL SUSP (9DH)

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GM Vehicle Inquiry System

Vehicle Component

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[Help](#)

VIN:	1G2WP52K92F145270
------	-------------------

Vehicle Component

Component Code:	10 - ENGINE ASSEMBLY				
Source Plant:	B - BOC FLINT, MICHIGAN				
Part/Num Broadcast:	BRZ	Traceability:	0211676		
Date Scanned:	09/13/2001	Time Scanned:	06.27.00	Scan Station:	02

Component Code:	35 - STEERING COLUMN - SIR SYSTEM				
Source Plant:	S - SAGINAW DIVISION SAGINAW, MI				
Part/Num Broadcast:	PYN	Traceability:	980242471		
Date Scanned:	09/12/2001	Time Scanned:	21.54.00	Scan Station:	08

Component Code:	61 - TRANSMISSION				
Source Plant:	W - HYDRAMATIC WARREN, MICHIGAN				
Part/Num Broadcast:	ZBCB	Traceability:	2Z95		
Date Scanned:	09/13/2001	Time Scanned:	06.25.00	Scan Station:	03

Component Code:	86 - ELECTRONIC CONTROL MODULE (ECM)				
Source Plant:	M - DELCO ELECTRONICS MILWAUKEE, WISCONSIN				
Part/Num Broadcast:	DPRX	Traceability:	112437Y1J		
Date Scanned:	09/13/2001	Time Scanned:	09.38.00	Scan Station:	05

Component Code:	AB - IR-MODULE ASM-INFLATOR				
Source Plant:	Q - RIMM MATAMOROS MEXICO				
Part/Num Broadcast:	7836	Traceability:	6T2RB70		
Date Scanned:	09/12/2001	Time Scanned:	21.57.00	Scan Station:	06

Component Code:	AL - IR-MODULE ASM-IP				
Source Plant:	I - INLAND				
Part/Num Broadcast:	5989		Traceability:	5VM89U5	
Date Scanned:	09/12/2001	Time Scanned:	21.37.00	Scan Station:	07

Component Code:	AS - SENSING DIAGNOSTIC MODULE				
Source Plant:	K - DELCO ELECTRONICS KOKOMO,IN				
Part/Num Broadcast:	0637		Traceability:	212494XJL	
Date Scanned:	09/13/2001	Time Scanned:	11.51.00	Scan Station:	09

Component Code:	CB - SEQ NUM (FLEX) BODY ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1CZ		Traceability:	0460251	
Date Scanned:	09/07/2001	Time Scanned:	03.02.00	Scan Station:	N/A

Component Code:	CP - SEQ NUM (FLEX) GEN ASM				
Source Plant:	N/A				
Part/Num Broadcast:	1AG		Traceability:	1555148	
Date Scanned:	09/12/2001	Time Scanned:	19.46.00	Scan Station:	N/A

GM Vehicle Inquiry System

Delivery Information

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[Help](#)

VIN:	1G2WP52K92F145270
------	-------------------

IN-SERVICE INFORMATION

In-Service Information Not On File

DELIVERY INFORMATION

Delivery Date:	10/15/2001	Delivery Type:	010 - RETAIL/INDIVIDUAL	Delivered Odometer:	5 miles
Delivering Dealer:	SMITHTOWN BUICK PONTIAC GMC, LLC. 756 SMITHTOWN BY PASS - SMITHTOWN, NY 11787 (631) 724-4700			Delivery Selling Source:	16 - PONTIAC
				Delivery Site Code:	02420
				Business Associate Code:	170745

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GM Vehicle Inquiry System

Dealer Information

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[Help](#)

VIN:	1G2WP52K92F145270
-------------	-------------------

INVOICE INFORMATION

Invoice Date:	09/13/2001		
Site Address:	VAN BUREN BUICK PONTIAC GMC 2257 JERICHO TURNPIKE GARDEN CITY PARK, NY 11040-4707 (516) 741-5060	Selling Source:	16 - PONTIAC
		Site Code:	14119
		Business Associate Code:	119260

SHIP-TO INFORMATION

Ship-To Date:	N/A		
Site Address:	VAN BUREN BUICK PONTIAC GMC 2257 JERICHO TURNPIKE GARDEN CITY PARK, NY 11040-4707 (516) 741-5060	Selling Source:	16 - PONTIAC
		Site Code:	14119
		Business Associate Code:	119260

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/INCAMPI

DISPLAY VIN\RELATED CAMPAIGNS

KIPSA06I

12/17/2002 14:57

VIN: 1G2WP52K92F145270

OPEN\CLOSED STATUS:

SEL CAMPAIGN STATUS
CODE NUMBER

REPAIR
DATE

REPAIR PREV. CAMPAIGN
DEALER NUMBER TYPE

NO CAMPAIGNS CURRENTLY AFFECTING THIS VEHICLE

PW:

PF 10 MANT 11 VHCP 12 DLRA 13 AUDT 14 XREF 15 DESC 16 ADST 17 NADR 18 DELT
19 PERF 20 21 22 23 24 PF SELECT: GOTO:

ESIS

An Insurance Services Company

300 Renaissance Center
482-C20-D71
Detroit, MI 48265-3000

800.888.0164 tel/
313.666.0911 fax

Janice Lapinski
Property Damage Unit

December 13, 2002

Mr. Thomas Icolari
58 Marquette
Smithtown, NY 11787-2054

Our File Number: 452455
Our Client: GENERAL MOTORS CORPORATION
Date of Event: November 13, 2002

Dear Mr. Icolari;

We are in receipt of your correspondence. ESIS is the third party claims administrator for General Motors Corporation. We would like to discuss your concerns pursuant to your correspondence.

Please give us a call upon receipt of this letter so we can discuss your concerns, Monday through Friday, 8:00 a.m. to 4:00 p.m. at 1.800.888.0164 ext. 3415.

Sincerely,

Janice Lapinski
Claims Administrator

Cc: File

Untitled Accurate Report

Page 1 of 4

SR No. 1-62748017

Ref No.

SWC Type

PAR

Safety Yes

Bus.

Unit

BRC

Site

Area

PAR

Last Name Initial

First Name Thomas

Approval

Not Initiated

Sub-

Initial PAR-

Area

Thermal Event

Evening #

Engine - General

Phone

Van Buren Truck Sales, Updated

12/2/02

Corp.

8:58:30 AM

Open

VASQUEZ

Satisfied

12/2/02

8:34:30 AM

Make Pontiac

Modelage

10000

State NY

ZipCd

117872054

Serial #/VIN

1G2WPa2K32F146270

Grand Prix

Year

2002

Warr. Start

10/15/2001

Abstract

Thermal Event

Closed

Customer

Description

PAR FILE REFER ALL CALLS TO

MYRNA HAM/88892

Owner

11/13/02 1:30:00 PM

cust states that drove vehicle and parked in drive way heard popping noise and saw fire under north the vehicle and there was smoke under the hood

Initial

Thomas

cust states that the vehicle caught on fire

11/4/05

5'11"

NA

0

0

Component

cust states not sure what caused fire did hear a popping noise and saw fire under the vehicle and smoke under the hood

30 Dorval court

Vehicle

NA

N

Other

Chndy

Exxon Gas Station is were cust gets maintenance done

Asphalt

Insurance Agency Hanover Insurance

(800) 625-0250 and 1142

NA

NA

NA

PAR Detail

Y

Y

0

dry

unknown

Exxon Initial

Prop Est

Repair

Cost

thermal event/totaled

Personal

vinyl siding, cracked window, driveway, garbage pail.				Inspection Not Performed
12/09/02	VASQUEZ	Correspondence	Done	forwarding file to ESIS for handling.
<u>Comment</u>				Fullfiled:BRCPAR_FADD41: 8F8F182748017
12/09/02	VASQUEZ	Correspondence	Done	Confidential Comment
<u>Comment</u>				Created:BRCPAR_FADD41: 8F8F182748017
12/09/02	VASQUEZ	Research	Done	Confidential Comment
<u>Comment</u>				no other related files found
12/09/02	VASQUEZ	BRC PAR	Close-No Offer to Repair/Rep	Confidential Comment
<u>Comment</u>				business summary
CRM reviewed file, CRM contacted customer and reviewed PAR facts, no inspection requested, no offer of repairs/repurchases made, CRM forwarding file to ESIS for handling, customer seeking compensation, property damage to customers home due to thermal event. Myrna Ham/PAR/585602				Confidential Comment
12/09/02	VASQUEZ	BRC PAR	ESIS- Property Damage	customer seeking compensation and property damage.
<u>Comment</u>				Confidential Comment
12/09/02	VASQUEZ	BRC PAR	GM Decision-Other	forwarding file to ESIS for handling
<u>Comment</u>				Confidential Comment
12/09/02	VASQUEZ	BRC PAR	Inspection Not Required	no inspection requested
<u>Comment</u>				forwarding file to ESIS customer seeking compensation and property damage. Myrna Ham/PAR/585602
12/09/02	VASQUEZ	Outbound Call Customer	Made Contact	CRM contacted customer
<u>Comment</u>				Confidential Comment
Description of Incident customer states he parked the vehicle in the driveway, customer states it was sitting for about 5min. customer states he heard a pop noise then saw flames and smoke coming from under the vehicle. customer states there was property damage, he states the vinyl siding on the house, a cracked window, driveway, and a garbage pail. customer states his vehicle has been totalled, customer states he has not received a settlement as of yet. customer states it took 10min for the fire dept to show up. customer states Harrower Insurance has taken the vehicle, he states he is not sure where the vehicle is. Customer states he is seeking for his cap reduction cost of \$1500 to be reimbursed and for the property damage. customer states he has only owned the vehicle for 1 year. CRM adv customer to hold. CRM reviewed file with T/M Pat Burcham. CRM's dv customer will be sending file to ESIS for further handling, CRM adv customer of the ESIS info. Myrna Ham/PAR/585602				CRM received a message from customer
12/09/02	VASQUEZ	Inbound Voice Mail	Complex Request	Done
<u>Comment</u>				he states to call him at (831)3828321
				Confidential Comment

Comment letter approved

12/05/02 VASQUEZ Correspondence Done

Comment

12/05/02 VASQUEZ Outbound Call Customer Left Message Done

Comment

CRM left a message. Myrna Ham/PAR/58582

12/05/02 VASQUEZ Outbound Call Customer Left Message Done

Comment

12/05/02 VASQUEZ BRC PAR Acknowledgement Done

Comment

12/05/02 VASQUEZ Outbound Call Customer Reached Wrong No./Disconnect Done

Comment

phone number has been disconnected, no longer in service. Myrna Ham/PAR/58582

12/03/02 VASQUEZ Outbound Call Dealer Made Contact Done

Comment

CRM spoke to svc adv, CRM was adv last time customer was in was May 15/02, she states she has 2 different addresses for customer:
1) 88 Marquette Dr
Saratoga, NY
(831)734-1244
(831)752-2360

2) 30 Borel Court
St. James, NY
(831)382-3984

states it shows customer owns two vehicles a 2002 Grand Prix and a 2001 Yukon.
CRM thanked Svc Adv,

12/02/02 VASQUEZ Outbound Call Dealer Made Contact Done

Comment

CRM was adv customer has never been to this dealer and the vehicle is not there now. CRM adv received file had no customer information, and trying to locate the vehicle, CRM thanked them for their help. Myrna Ham/PAR/58582

12/02/02 MORGANT Ownership Changed Done

Comment

12/02/02 BOYGER Ownership Changed Ownership Escalated to BRC Done

Comment

12/02/02 VASQUEZ BRC PAR Case Assigned Done

Comment

Confidential

Comment

Created:BRCPAR_PA0005. SRM162746017

Confidential

Comment

CRM tried to contact customer

Confidential

Comment

CRM left a message for customer

Confidential

Comment

CRM left a message for customer at (831)7241244

Confidential

Comment

CRM tried to contact customer at (831)7622360

Confidential

Comment

CRM contacted selling dealer Saratoga Spoke Polaris according to VIB

Confidential

Comment

CRM contacted dealer again to Gina and Cohen

Confidential

Comment

Service Request Ownership has changed FROM: MORGANT TO: VASQUEZ

Confidential

Comment

Ownership Escalated to BRC

Confidential

Comment

THIS FILE HAS BEEN ASSIGNED TO MYRNA VASQUEZ HAM @ 8/1/02

Confidential

12/02/02 BOYCER Escalation Initial PAR Done

Comment This case has been received & assigned in Par
Rafael Boyce/Par

Comment

Pre-PAR Form

Confidential

Comment

12/02/02 MORGANT Inbound Call Customer Complex Request Done

Comment cust states that has a 2002 Pontiac Grand Prix...cust asks if there are any campaigns on vehicle that include fires...crm checked
GMVIS and verified to the cust that there were no open campaigns on the vehicle...cust states that trying to find out what caused the
with vehicle...cust states that drove vehicle home and went in house and heard a popping noise went outside and there was alot of
smoke under the hood and fire under the vehicle...cust states not sure if was something electrical or a gas leak...

ALLEGED THERMAL EVENT

Confidential

Comment

Crm advised cust that a representative from the PAR Team will contact cust within 2 business days...Trace Morgan/CAG/ATX

J01

Thermal Event

Engine - General



Service Request: S1-52748017

(631)382-9321

(631)724-1244

[insert customers Cellular phone#]

[insert customers Fax #]

GM Vehicle Inquiry System

Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

[Help](#)

VIN:	1G2WP52K92F145270
------	-------------------

VEHICLE INFORMATION

Merchandising Model:	2WP69 - 2002 GRAND PRIX GT SEDAN			Warranty Start Date:		10/15/2001	
BARS Order Type	70 - RETAIL - STOCK						
Delivering Dealer :	SMITHTOWN BUICK PONTIAC GMC, LLC. 756 SMITHTOWN BY PASS SMITHTOWN, NY 11767 (631) 724-4700			Selling Source:		16 - PONTIAC	
				Site Code:		02420	
				Business Associate Code:		170745	
Service Contract:	No	Branded Title:	No	Warranty Block:	No	FDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER - NO DEDUCTIBLE	10/15/2001	5 miles	10/15/2004	36005 miles
72/100000 SHEET METAL RUST-THROUGH	10/15/2001	5 miles	10/15/2007	100005 miles
36/36000 SHEET METAL CORROSION	10/15/2001	5 miles	10/15/2004	36005 miles
96/60000 PCM/CC EMISSIONS	10/15/2001	5 miles	10/15/2009	60005 miles
36/36000 FEDERAL EMISSIONS	10/15/2001	5 miles	10/15/2004	36005 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
09/13/2001	A45270	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

Jerry Paris
Claims Administrator
ESIS GM Central Claims

456285

ESIS

An Insurance Services Company

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3080
Telephone 313.665-3413
Facsimile 313.665.0911
Jerry.Paris@Esis.com

December 19, 2002

Attn: Jeremy Blell
State Farm Insurance Co.
2040 Keokuk St.
Iowa City, IA 52244-2809

Your Insured: [REDACTED]
Our File Number: 452685
Your Claim Number: 15 3148 296
Our Client: General Motors Corporation
Date of Event: 10/23/02

Dear Mr. Blell:

We are a Risk Management Services Company on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

1. Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals as they may not be returned.
2. A copy of the police and/or fire report.
3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.
5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
6. Advise as to any after-market equipment, which may have been installed, on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.
9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.
10. Provide copies of your repair estimates and proof of payment (cancelled checks). If this was a total loss, please submit a salvage estimate and your total loss work sheet.
11. Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Respectfully,

Jenny Paris

State Farm Insurance Companies®



December 10, 2002

*No mail
No LP
No mail
12/14/02*

**CERTIFIED MAIL
RETURN RECEIPT REQUESTED**

Iowa City Claim Office
2040 Keokuk Street
Iowa City, IA 52244-2809

Phone: (319) 354-8897
FAX: (319) 351-9038

ESIS/GM Claims
Renaissance Center
P.O. Box 300
Mail Code 482C20D71
Detroit, MI 48265-0300

RECEIVED

DEC 17 2002

ESIS-GM CLAIMS UNIT

RE: Claim No.: 15-3148-298
Our Insured: [REDACTED]
Date of Loss: 10/23/02
Make, Model, Year of Product: Buick, Park Avenue, 1998
Vehicle Identification No: 1G4CW52K3W484837

Dear To Whom It May Concern:

The State Farm® insured, 1998 Buick, Park Avenue, was involved in a fire loss on the above captioned date. We settled the claim with our insured in the amount of \$13,885.00, which includes our insured's deductible. In addition, we have paid out \$1,190.93 in property damage resulting to the Oak Grove Condominium.

Our investigation revealed the fire was caused when an engine backfire ignited accumulated fuel vapor in the air intake plenum. The pressure that resulted from this engine backfire caused the plastic air plenum to break. The broken area in the plenum allowed the fire to spread to adjacent combustible material.

Enclosed is the documentation of State Farm's claim. The evidence is being held for your inspection. You may contact me at (319) 354-8897 to make arrangement to inspect the vehicle.

Please consider this letter as our demand to General Motors for reimbursement of \$14,855.93.

Sincerely,

Jeremy Blal
Claim Representative
State Farm Mutual Automobile Insurance Company

022/1210016

Enclosure

HOME OFFICES: BLOOMINGTON, ILLINOIS 81710-0001

Use this space to explain or describe Equipment/Accessories listed above and/or list and describe additional Equipment/Accessories.

LOCATED AT HARGRAVE / MC ELENY MOTORS IOWA CITY

PAGE PAINT ON VEHICLE

TOTAL LOSS SETTLEMENT

Method used to determine base price:

(Check one)

☐ Computerized Evaluation

☐ Comparable Vehicles

☒ Book Value

Vendor Name: _____ Amount: _____

Did you pay the computerized evaluation amount?

☐ Yes ☐ No

If no, explain: _____

Adjusted Amount: _____

Source & Telephone Number	Quote By	Date	Make & Model	Available	Price
1. _____	_____	_____	_____	No	_____
2. _____	_____	_____	_____	No	_____
3. _____	_____	_____	_____	No	_____

Vehicle number(s) used to determine base price: ☐ 1. ☐ 2. ☐ 3.
Include any adjustments for difference in mileage, equipment condition, prior damage, etc:

Adjusted Amount: _____

Book(s) used: _____

Basic Book Price: 13,000

List additions or deductions for equipment, mileage, etc, and prior damage:

Adjusted Amount: _____

Did you pay this amount?

☒ Yes ☐ No

If No, explain: _____

Base Price	\$	13,000
Tax	+	650
Fees	+	15
Actual Cash Value	=	13,665
Owner Retained Salvage	-	0
Deductible	-	0
Lienholder Payoff	-	0
Amount Paid Owner	\$	13,665.00
Date Settled		

Salvage Disposition / Purchaser:

Date Sold	_____
Date Receipt Received	_____
High Salvage Bid	\$ _____
Towing Expense	- _____
Storage Expense	- _____
Miscellaneous Expense	- _____
Net Salvage Return	\$ _____

Remarks:

Disposition of Title:

Date: _____

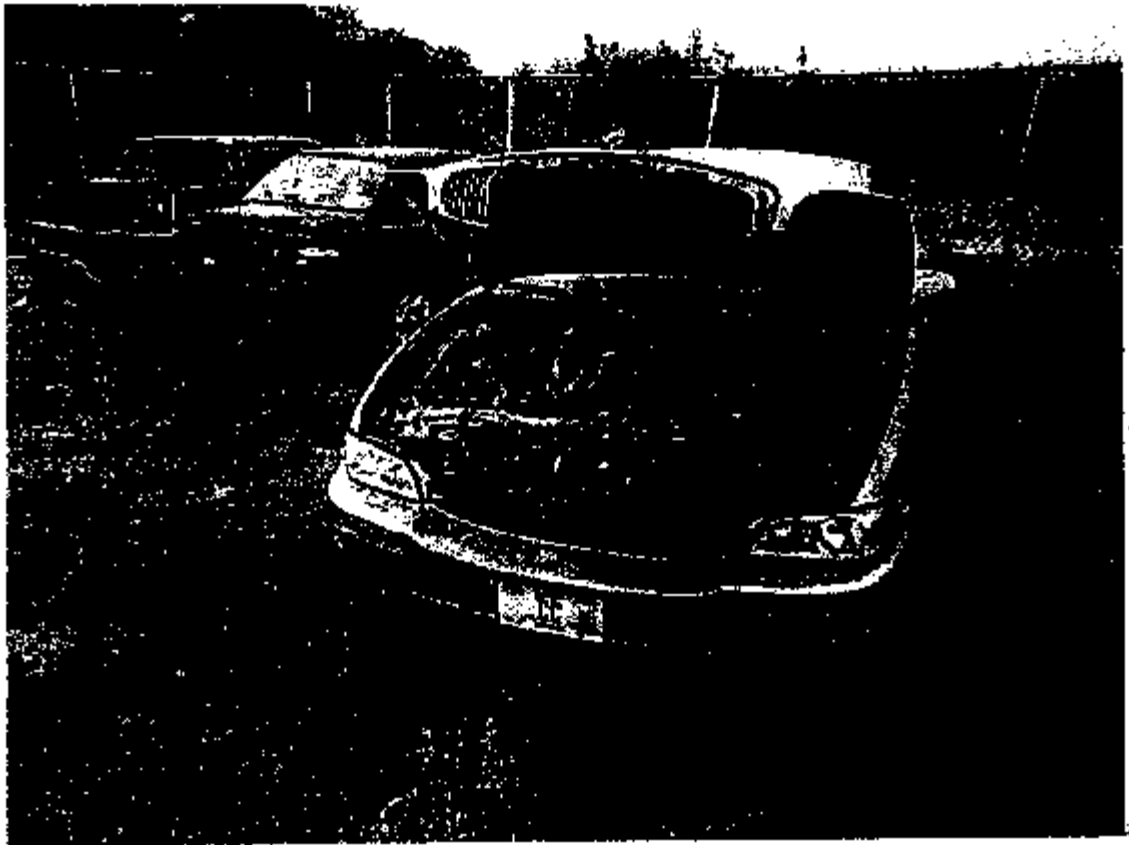
CLAIM REP. SIGNATURE



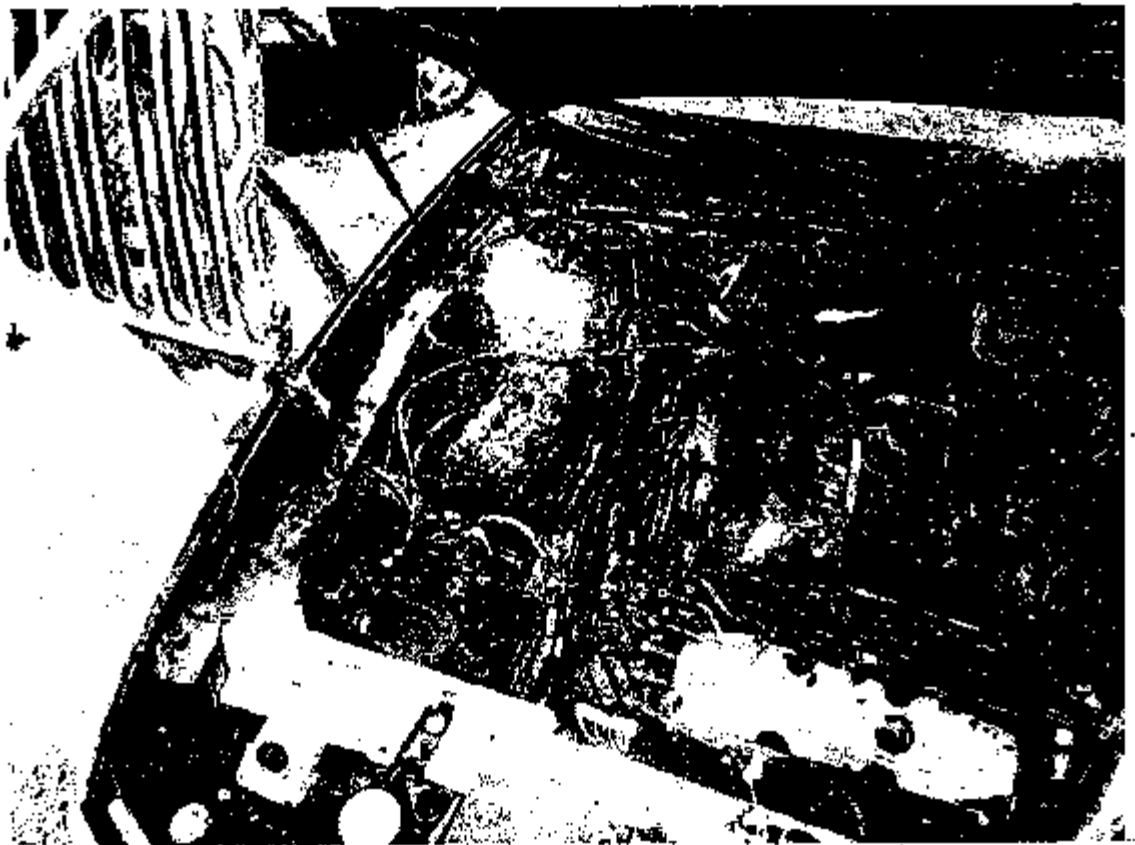












Carpet Tree

2439 2nd. St.
Coralville, Ia. 52241
319-351-7521

Estimate

DATE	ESTIMATE NO.
11/5/2002	1685

NAME / ADDRESS
Arena Apartments 1816 #5 Iowa City, Iowa 52245 1781 louds place

			PROJECT
DESCRIPTION	QTY	RATE	TOTAL
Aladdin Titan	12	9.99	119.88
tear-up old carpet	12	3.00	36.00
Installation	1	125.00	125.00
Metal	6	1.00	6.00
Sales Tax		5.00%	6.29
			0**
			293.17+
			44.10+
			544.4+
			309.66+
			=
			1190.93*
Thank you for your business.		TOTAL	5293.17

Precision Electric, Inc.
4185 Alyssa Court #2
Iowa City, IA 52240-8609

(819) 338-0128

Iowa City, IA 52240

INVOICE

11/01/02	Due 10 days from invoice date	17092
----------	-------------------------------	-------

1

Oak Grove
Checked fan motor in garage for
fire damage.

42.00

42.00

Motor & wiring are fine.

Invoice subtotal
Sales tax @ 5.000%

42.00
2.10

Invoice total

44.10

Accounts over 30 days will be subject to 18% finance charge

Please write the invoice # on your check. Thank you.

O'KEEFE ELEVATOR COMPANY, INC.

1402 JONES ST
 OMAHA, NE 68102-3218
 Telephone: (402) 345-4056
 Fax: (402) 345-4055

Original Invoice

OAK GROVE CONDOMINIUMS
 C/O MS [REDACTED]
 1016 NEWTON RD #3
 IOWA CITY, IA 52246-0000

OAK GROVE CONDOMINIUMS
 1741 LOUIS PLACE
 IOWA CITY IA 52245-0000

Page: 1

Invoice Date	Job Number	Your P.O. No.	Customer Number	Contract Number	Invoice Number
10/31/2002	C079722		005778	G011643	01159192
Description					
VERTIME SERVICE CALL					
017313 10/23/2002	2.00 Ct	EBERT, G		217.60	435.20
017313 10/24/2002	0.50 Ct	EBERT, G		217.60	108.80
Labor				544.00	
				Sub total	544.00
				Tax Exempt	
				Total	544.00
					544.00

UNPAID BALANCES ARE SUBJECT TO A FINANCE CHARGE OF 1-3/4% IF PAID DUE 30 DAYS.
 THIS REPRESENTS AN EQUIVALENT INTEREST RATE OF 21% PER ANNUM.

Thank You For Your Prompt Payment

Please detach here and return
 with your payment to:

Invoice Date 10/31/2002
 Invoice No. 01159192

Amount Due \$544.00

O'KEEFE ELEVATOR COMPANY, INC.
 1402 JONES ST
 OMAHA NE 68102-3218

Customer: 005778
 OAK GROVE CONDOMINIUMS

Aquarius Sprinkler Co.

716 49th Street
P.O. Box 328
Marion, IA 52302-0328
(319) 377-8281 Fax (319) 377-2112

INVOICE

INVOICE NO: AQ-228870
DATE: October 25, 2002
Job Number: AQDW-22935

Customer ID: LOU181
To: Louis Place Condominiums
1781 Louis Place
Iowa City, IA 52240

Ship To: Same

ATTN: Sue Newman/Accounts Payable

OUR ORDER NO.	YOUR ORDER NUMBER	SALESMAN	TERMS	SHIPPED VIA
AQDW-22935	Orl By Sue Newman	RDK	Net 30 Days	Local

QUANTITY	DESCRIPTION	PRICE	AMOUNT
	Service call on 10-23-02 for necessary overtime labor and material to replace fused sprinkler head and reset system due to fire in basement garage (replacement head obtained from Owner's head box)		\$284.01
SUBTOTAL			\$284.01
SALES TAX (5%)			\$14.75
LOCAL OPTION TAX (1%) (ODV)			\$ 0.00
SHIPPING & HANDLING			\$ 0.00
TOTAL DUE			\$309.86

Make all checks payable to: Aquarius Sprinkler Co.
P.O. Box 328, Marion, IA 52302-0328

If you have any questions concerning this invoice, call: Cheryl Machovec, 1-888-728-8281.

**AQUARIUS SPRINKLER CO.**

715 49th Street 52302-9850
P.O. Box 326 52302-0326
Marion, Iowa
1-319-377-8281
FAX 1-319-377-2112

REV 04/00

IMPAIRMENT TAGS TRANSMITTAL

Date: October 25, 2002

To:

1781 Louis Place
Iowa City, IA 52240

From: Russ D. Kadolph/ki

Subject: Service Work On 10/23/02 To Replace Fused Sprinkler Head and
Reset System Due To Fire In Basement Garage -
Aquarius Job #AQDW-22935

Enclosed are impairment tags that were completed when doing the above subject work. These tags are being sent to you for your information and files! We recommend that you keep these tags on file for a minimum of two years! At some time in the future the local fire department and/or your insurance carrier may ask to see them, and it would be in your best interests to be able to provide them! If you have any questions concerning these impairment tags, please contact our office! Thank you!

Enclosures

kmt

P:\Ag\Don\Kadolph\Doncor\10/23/2002

ADW 88935 (1)

ATTACH TO VALVE
Special Instructions On Other Side

SPRINKLER VALVE SHUT

THIS VALVE CONTROLS SPRINKLERS IN BUILDING OF

Oak Grove

SHUT BY (Signature) *[Signature]* DATE *10/29/02* TIME *7:00*

After valve is opened, make a drain test. Drop in pressure should be normal. If pressure drop is excessive and does not hold up, the system is impaired and immediate investigation is necessary.

STATIC PRESSURE *90* PSI FLOWING PRESSURE *87* PSI

DRAIN TEST MADE BY (Signature) *[Signature]* DATE *10/29/02* TIME *7:00*

ADW 88935

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Special Instructions On Other Side

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STATIC PRESSURE *90* PSI FLOWING PRESSURE *87* PSI

DRAIN TEST MADE BY (Signature) *[Signature]* DATE *10/29/02* TIME *7:00*

AQUARIUS SPRINKLER CO.
715 4th Street
P.O. Box 326
Marion, Iowa 52302
Ph. 800-728-8261
FAX 1-319-377-2112

AQUARIUS SPRINKLER CO.
715 4th Street
P.O. Box 326
Marion, Iowa 52302
Ph. 800-728-8261
FAX 1-319-377-2112

Jenny Paris
Claims Administrator
ESIS-GM CLAIMS

ESIS

An Insurance Services Company

February 26, 2003

Attn: Jeremy Bleil
State Farm Insurance Co.
2040 Keokuk
Iowa City, IA 52244-2809

300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000
Telephone 313.666-2413
Facsimile 313.666.0911
Jenny.Paris@esis.com

Your File: 15 3148 296
Your Insured: [REDACTED]
Our File Number: 452685
Our Client: General Motors Corporation
Date of Event: 10/23/02

Dear Mr. Bleil:

This will have reference to the above product liability subrogation claim that you filed with General Motors Corporation.

I have thoroughly reviewed the documentation provided to date in support of your subrogation claim. However, our file reflects that we have not been provided with your specific technical documentation, which supports your theory of liability as being that of General Motors Corporation.

My initial correspondence of 12/19/02, which was sent to you, requested specific information, which would enable us to perform our evaluation. Unless I hear from you or we are provided with the requested supporting technical documentation within thirty (30) days from the date of this letter, we will be unable to take further action in this matter and I will have to close our file.

Thank you for your time and attention in this regard.

Sincerely,

Jenny Paris

State Farm Insurance Companies®



March 21, 2003

Iowa City Claim Office
2040 Keokuk Street
Iowa City, IA 52244-2809

Phone: (319) 354-8387
FAX: (319) 351-8086

Jenny Paris
Eale Insurance Services Company
300 Renaissance Center
Mail Code 482-C20-D71
Detroit, MI 48265-3000

RE: Claim Number: 15-E3148-286
Our Insured: [REDACTED]
Date of Loss: October 23, 2002
Your File Number: 452685
Your Client: General Motors Corporation

RECEIVED
MAR 24 2003
ESIS-GM CLAIMS UNIT

Dear Ms. Paris:

Enclosed you will find the documentation you requested on December 19, 2002. Specifically, you will find:

- 1) A copy of [REDACTED] recorded statement that was taken on November 12, 2002.
- 2) A copy of the expert report as well as color copies of the photos taken by the expert.
- 3) The fire report completed by the Iowa City Fire Department.
- 4) The complete history of the service or maintenance repair orders for the subject vehicle. You will note all the service had been completed at Hargrave McElaney.
- 5) Copy of the total loss worksheet. Please note the salvage has not been processed at this time. We have preserved the vehicle in case you elect to inspect it for yourself.
- 6) Copies of invoices for the resulting damage caused by the fire. The resulting damage came from sprinkler system destroying carpet, a fan motor, service call for the elevator, and service call to replace the sprinkler system heads and reset the system.

In addition, I must advise there were no injuries in this incident. Please let me know if I can be of any further assistance. I look forward to receiving your response.

Sincerely,


Jeremy Blair
Claim Representative
State Farm Mutual Automobile Insurance Company

018/0321007
Enc.

This is [REDACTED] with State Farm Insurance® taking a telephone recorded interview from Clifford Trinder on, uh, November 12th, 2002. It's approximately 4:10 p.m. This concerns a fire of a 1998 Buick Park Avenue, uh, on or about October 23rd, 2002.

Q. Mr. Trinder, is this recorded interview being made with your full knowledge and consent?

A. Yes.

Q. Would you, please, state and spell your full name?

A. Yes, my name is [REDACTED]

Q. Uh, your date of birth?

A. Uh, 7-9-31.

Q. Your driver's license number and state?

A. Uh, I'm sorry, I'll have to dig that out.

Q. Okay. What's your social security number?

A. Uh, ~~404-20-5004~~. Is that the same?

Q. Uh, sometimes it is, sometimes it isn't.

A. Okay.

Q. Your marital status?

A. Married.

Q. Spouse's name?

A. Jeanne. [REDACTED]

Q. You got your driver's license yet?

A. Uh, yah.

Q. Okay.

A. Number is [REDACTED]

Page 1

Claim No.: 15-3148-286

Interviewee: [REDACTED]

021/0320001

Q. Is that Iowa?

A. Yes.

Q. Do you know Jeanne's date of birth?

A. Uh, yes, I do. 1-2-34, pretty easy isn't it.

Q. That's pretty hard isn't it? Do you have any dependants?

A. Uh, they're all mature.

Q. Okay. How many children do you have?

A. Three.

Q. Names?

A. Uh, the oldest is, uh, uh, Kathleen, Susan, and Steven.

Q. What's your current address?

A. [REDACTED]

Q. Do you own that or rent?

A. Own.

Q. How long have you lived there?

A. Uh, about a year.

Q. Uh, do you recall your previous address?

A. [REDACTED]

Q. And what's your current phone number?

A. [REDACTED]

Q. (STATIC)

A. If I can keep coming up with answers.

Q. Okay. Do you have (STATIC)?

A. Uh, no.

Q. So, is that [REDACTED]

A. [REDACTED]

Q. Who else resides at this residence?

A. Just my wife and I. It's a condo if you're talking about other people in the building.

Q. Okay. Are you retired, sir?

A. Yes.

Q. And who was your last employer?

A. Uh, the University of Iowa.

Q. What'd you do for them?

A. Worked at the University of Iowa business office as an accountant.

Q. Do you remember the date of the fire?

A. Uh, well it was the date you said. The 23rd?

Q. Okay. October 23rd?

A. Yes.

Q. Approximately what time?

A. Uh, if I recall, it was later in the afternoon, 3:30, 4 o'clock.

Q. What is the year, make and model of your vehicle?

A. It's a 98 Buick Park Avenue.

Q. And are you the registered owner of the vehicle?

A. Yes.

Q. Do you know the license plate number on that?

A. It was my initials, C C.

Page 3

Claim No.: 15-3148-295

Interviewee: [REDACTED]

021/0320001

Q. And that's it?

A. Yah.

Q. That's Iowa plates?

A. Yes.

Q. And where do you normally park the vehicle?

A. In the, uh, I-, this is a three-story condo, it's in an underground garage. That's where it was when it caught in fire.

Q. Do you know what the mileage was on the vehicle?

A. Er-, middle fifties. That's the best I can give you.

Q. And who performs your routine maintenance?

A. Uh, usually the Bulck garage in Iowa City.

Q. [REDACTED]

A. That's correct.

Q. Do you recall when your last oil change was?

A. No, I really can't tell you that.

Q. Any mechanical or electrical work done in the last six months?

A. No. It's been a real good substantial car.

Q. Were you experiencing any problems with the vehicle prior to the fire?

A. None.

Q. Has this vehicle ever been for sale?

A. No.

Q. While you've owned it I should say?

A. No.

Page 4

Claim No.: 15-3148-298

Interviewee: [REDACTED]

021/0320001

Q. And when did you purchase it?

A. Well, when it was new.

Q. Do you recall when that was [REDACTED]?

A. I'm sorry, I don't.

Q. Do you know what you paid for it?

A. I really don't remember.

Q. Did you have a warranty on that vehicle?

A. What kind of insurance?

Q. Uh, uh, warranty on it?

A. Uh, it might've at one time. I'm sure it expired. Wouldn't think it would last that long.

Q. Was this a replacement vehicle when you bought it?

A. Yes, mm-huh.

Q. Uh, I need the specific location of the vehicle at the time of fire. You mentioned it was a underground garage?

A. Underground garage, yes, at this address.

Q. And is there a number of parking spaces?

A. Eh, yes, it probably parks, I don't know, 30 cars.

Q. Where would your parking space be if you were entering the garage?

A. I-, there are two doors on the east side of the building.

Q. Okay.

A. It was the south, southeast corner and our parking places, we have two, are in the southeast corner of that, that, uh, that [REDACTED]

Q. And when had the car last been driven?

A. Oh, within the day or two.

Q. Were you the last one to drive it?

A. Uh, no, it was my wife.

Q. Do you remember what she was doing with it last?

A. Oh, just local shopping.

Q. And the vehicle wasn't being driven at the time of the fire, correct?

A. No, it was, just in the parking stall.

Q. Was there anybody else in the vehicle when it...

A. No.

Q. ...the fire was started?

A. No. Excuse me.

Q. Was there any indications while you were starting the car, that, that there was a problem with the car?

A. No, briefly, uh, and I don't know if I need to repeat any of this it's fine. But, I just got in the car, turned the key on, it turned over about twice, there was a loud bang under the hood, lights went out, and that was it. Then I saw the smoke coming out underneath the hood.

Q. What'd you do from there?

A. Well, I, uh, got out and raised the hood, saw the flames, and, uh, didn't know really what to do. But, uh, everything happened so quickly. They, uh, evacuated the building and somebody came with a fire extinguisher and I put the fire out. It burned for a few moments.

Q. Do you know the name of the person that brought the fire extinguisher?

A. I have no idea who it was. It was just somebody in the crowd.

Q. And do you know if, who called the fire department?

A. I honestly do not. I didn't.

Q. So, after you heard the bang and saw and I guess the lights went out?

A. Yah, the dash lights went out. The car went dark. It was kinda dark in the garage.

Q. Okay. You saw smoke?

A. Coming out from underneath the hood.

Q. So, you went out and lifted the hood up?

A. Yes.

Q. And at this point what did you do then after you lifted the, the hood up?

A. Well, really stood and looked at the fire. I didn't know what else to do. I was looking around for something, you know, a blanket or something like that, that I could try and smother it with. It wasn't a terrifically large blaze, but, it was, it was burning. And, uh, w-, j-, just about that quick everybody started showing up and then the gal with the extinguisher showed up and I borrowed that from her and put the fire out. Just a few moments.

Q. How much time had e-, had elapsed?

A. I would guess five, ten minutes. Enough to, uh, you know, ruin the paint on the hood.

Q. Was the bang, was the bang so loud that people would've heard it, I mean, I mean people upstairs would've heard it?

A. I doubt it if it was that loud. No, it was quite loud in the car, but, I doubt if it was enough that somebody would've heard it elsewhere.

Q. How'd would someone would've, how would they have known to bring down a fire extinguisher then?

A. Well, I, eh-, there must've been an alarm set off. Now I really can't, I'm j-, I'm just surmising now, I don't know. But, some way or other the people were evacuated from the building and so, I assume it was some sort of a smoke alarm or something like that went off and everybody was evacuated.

Q. Did you hear any sort of, sort of alarm?

A. I, I'm sorry, I did not.

Q. Okay. Is there, is there sprinklers in the building or in that garage area?

A. Uh, yah, there were.

Q. Were the sprinklers going off?

A. Yes, it did go off.

Q. While you were right there staring the...
A. Yes.

Q. ...the smoke and fire?

A. Yah, yah, cause it was just, it seemed to be isolated just to the corner of where the car was at that the, uh, sprinklers went off, yah.

Q. Did the sprinklers put the fire out?
A. No.

Q. But, the extinguisher did?
A. Yes.

Q. Was there any wind in there?
A. No.

Q. Now when you, this is kind of important, when the, when you had started the vehicle were the, did you turn the lights on?

A. No, not, no, I didn't, well I-, I-, the Buick automatically has its lights on all the time. So, I assume they did come on because the one thing that I did notice after the bang was the lights in the car went out because it was, it's, it's quite dark in the garage. And I noticed that the lights went out.

Q. Were your wipers on at all?
A. No.

Q. Uh, heater?
A. No.

Q. Air conditioner?
A. Hm-uh.

Q. Uh, did you have the vent on at all?

A. Uh, if so, I don't remember. I didn't turn anything on. Just the way the car was sitting there.

- Q. Was the radio on?
A. No. I don't recall that it was, no.
- Q. Any problems with the windows at all?
A. None, none that I can remember.
- Q. Do you have any aftermarket equipment on the vehicle?
A. I'm sorry?
- Q. Did you have any aftermarket equipment, like, uh, equipment that not, is not necessarily made by General Motors?
A. Oh, no, huh, no, everything was standard.
- Q. Was there anything plugged into your cigarette lighter?
A. No.
- Q. Which fire department responded?
A. Iowa City. Three or four vehicles.
- Q. Showed up?
A. Yes, two fire trucks and some other vehicles. Emergency vehicles. Excuse me.
- Q. Is this vehicle financed at all?
A. No.
- Q. Did you have any prior auto insurance on this vehicle?
A. What do you mean by prior?
- Q. Do you have any...
A. I had State Farm®, uh, auto insurance.
- Q. Did you have any other insurance on this vehicle prior to State Farm®?
A. No.

Q. How long have you had State Farm®?
A. Ever since I've had the car.

Q. Who did you have before State Farm®?
A. I, it was State Farm®.

Q. You've always had State Farm®?
A. I've had State Farm® for years.

Q. Okay. And your home owners insurance is State Farm®?
A. Uh, if I have it, yes.

Q. Have you filed any insurance claims in the past two years?
A. No.

Q. Uh, do you have any personal property in the vehicle that was damaged?
A. Nothing. Had a couple umbrellas in my trunk, that was all.

Q. And it wasn't, they weren't damaged, I'm assuming?
A. No, huh-uh, no. The damage was all just right up there in the front of the hood. Or at the firewall.

Q. At the time of the fire, was there any containers of flammable liquids in the vehicle?
A. No.

Q. In the last three months has, have you carried any container of flammable liquids in the vehicle?
A. No, have no reason to.

Q. At the time of the fire were you carrying any of the following items in your vehicle?
Cleaning or car care products?
A. Do you want me to answer each one?

Q. Just answer yes or no.
A. No.

Q. Uh, oils or lubricants?
A. No.

Q. Antifreeze?
A. No.

Q. Paint supplies?
A. No.

Q. Anything else, I believe you said no. Um, uh, were you smoking in the vehicle at the time of the fire?
A. No.

Q. Do you smoke, sir?
A. Yes.

Q. But, you were not at the time?
A. No.

Q. Have you ever had any kind of fire before?
A. No.

Q. Home or auto?
A. No.

Q. Is there anything else you wish to add?
A. Nothing that I can think of. You've covered quite a bit.

Q. Has the remarks you have made in this recording been true to the best of your knowledge?
A. To the very best of my knowledge.

Q. And once again, was this recording being made with your full knowledge and consent?
A. Yes, it was.

Q. Okay. This will conclude our recorded interview at approximately 4:25 p.m.
A. Okay.

Q. On, uh, November 12th, 2002.
A. Okay.

Steve G. Mikesell
1002 North 18th
Chariton, Iowa 50049

Claim # 15-3148-296

D.O.L. 10-23-02

Insured; [REDACTED]

Year: 1998

Make: Buick

Model: Park Avenue

VIN: 1G4CW52K3W4646637

Odometer: Could not be determined due to the extent of damage

On Monday, November 4th, 2002, I inspected the above described vehicle at Hargrave/McElany Motors in Iowa City, Iowa.

I was asked to determine the origin and cause of a fire that had extensively damaged the engine compartment of this vehicle.

I was advised by Jeremy Blail, a Representative of State Farm Insurance, that the owner of the vehicle had tried to start the engine but was unable to do so. He then discovered that the engine was on fire.

Initial inspection of this vehicle showed that it had been in good condition prior to the fire.

The underbody of the vehicle was inspected. No evidence of physical or fire damage was found. There was no excessive wet

Automotive Specialist/Consultant

oil or other indication of any type of fluid leakage prior to the fire.

The visible parts of the underbody portion of the fuel system were inspected and found to be intact to the engine compartment. No evidence of fuel leakage was found. Nothing was found that indicated that the origin of the fire had been in the underbody area of the vehicle.

The passenger compartment of the vehicle was inspected. A minimal amount of smoke odor was present throughout the entire area. No evidence of direct fire damage was present.

Nothing was found that indicated that the origin of the fire had been in the passenger compartment of the vehicle.

The engine compartment of the vehicle was inspected. The greatest consumption of combustibles had occurred on the top surface of the engine.

All engine driven accessories were inspected and showed no evidence of mechanical or electrical malfunction.

The engine was inspected. No evidence of valve cover leakage was found. All spark plug wires were properly installed and seated at the time of the fire. The spark plug wires showed the greatest fire damage on the surfaces adjacent to the top surface of the engine.

The engine compartment fuel system was inspected. No wash patterns were found in the area around the fuel system. No other evidence of fuel leakage was found.

The underside of the hood was inspected. A heavily heat damaged area was present on the portion of the hood that was located above the left top surface of the engine.

Inspection of the top surface of the engine showed that the upper portion of the air intake plenum had sustained extensive fire damage. The surfaces of combustible material adjacent to the top surface of the engine showed that the greatest heat damage was present on the sides that faced the air intake plenum.

Conclusion:

The fire that extensively damaged this 1998 Buick Park Avenue originated on the left top surface of the engine.

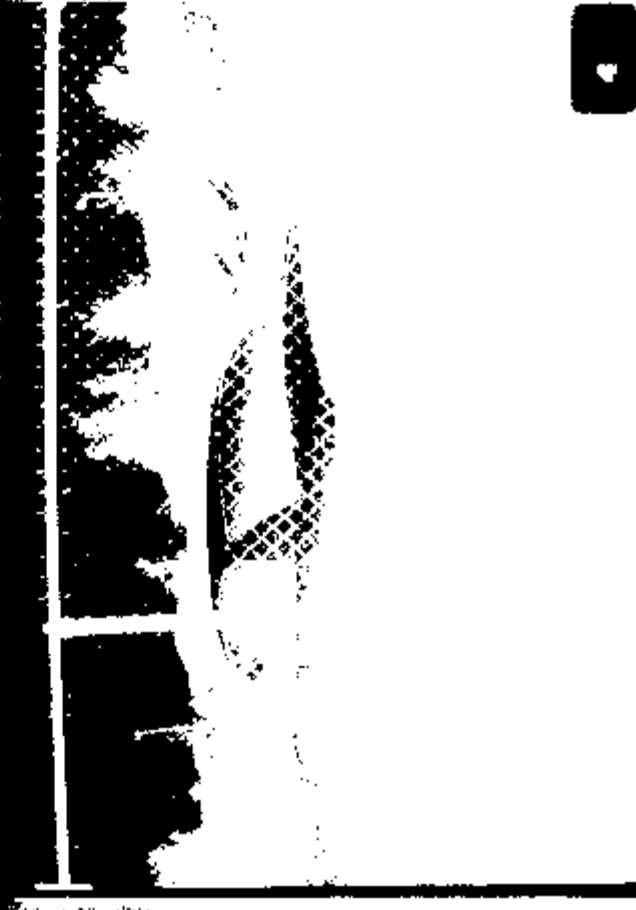
The fire was caused when an engine backfire ignited accumulated fuel vapor in the air intake plenum. The pressure that resulted from this engine backfire caused the plastic air plenum to break. The broken area in the plenum allowed the fire to spread to adjacent combustible material.

This conclusion is based on the physical evidence and the statement of the owner of the vehicle.

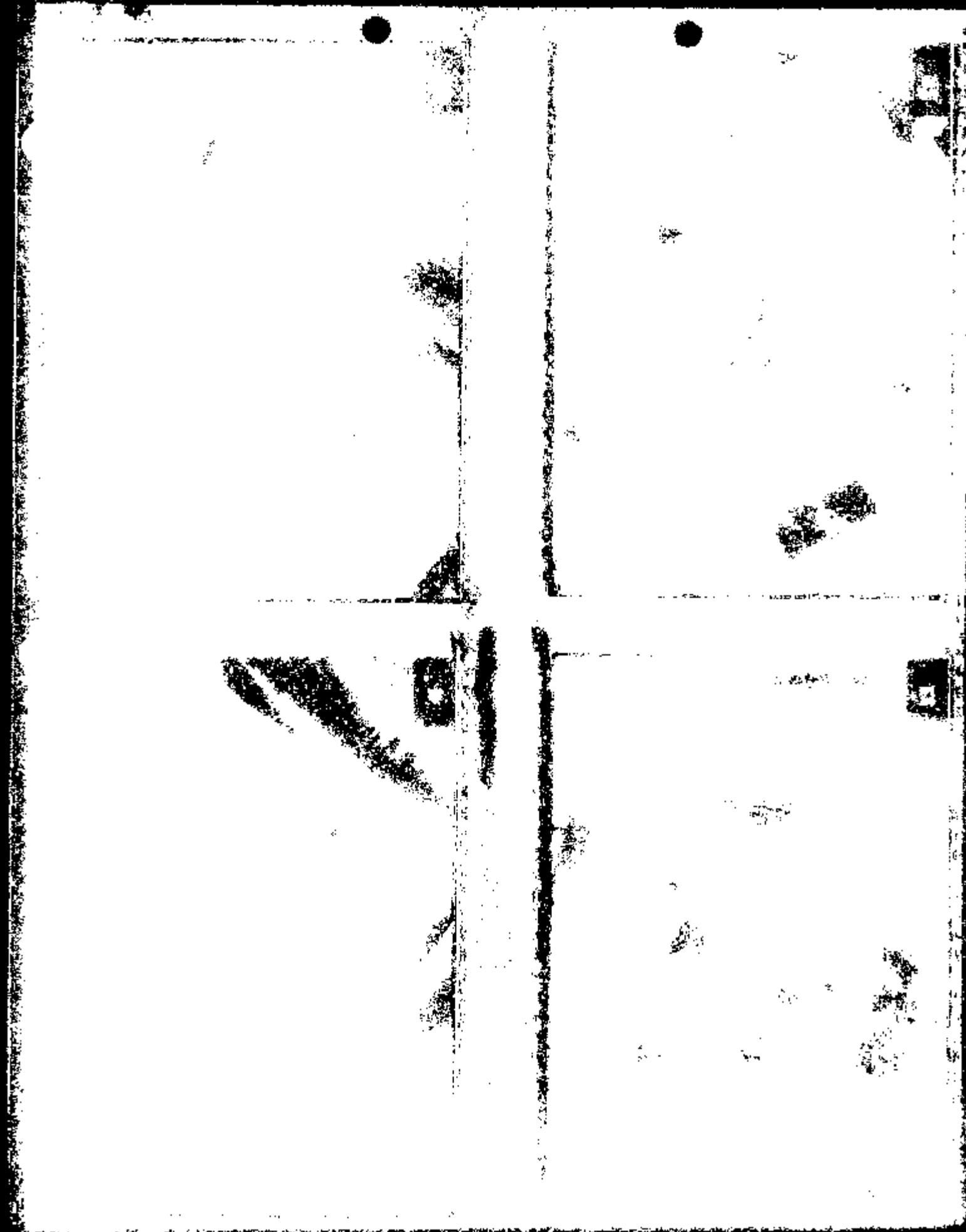
Photographic Evidence:

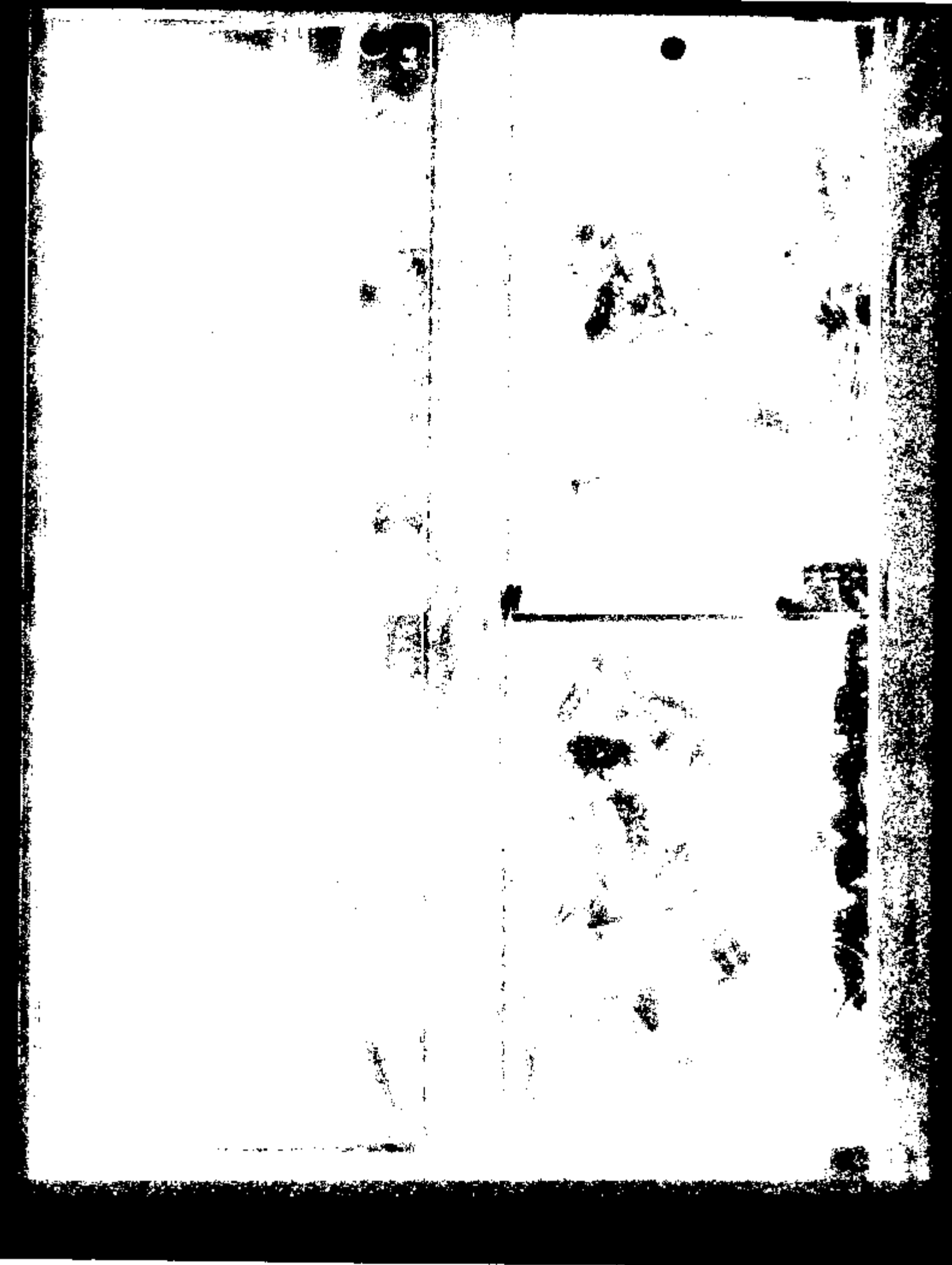
1. This photo shows the right front of the vehicle, its condition, and the extent of damage.
2. This photo shows the left front of the vehicle, its condition, and the extent of damage.
3. This photo shows the right rear of the vehicle and its condition.
4. This photo shows the left rear of the vehicle and its condition.
5. This photo shows the public VIN.
6. This photo shows the vehicle data plate.
7. This photo shows the front portion of the interior viewed from the left side of the vehicle.
8. This photo shows the front portion of the interior viewed from the right side of the vehicle.
9. This photo shows the rear portion of the interior viewed from the left side of the vehicle.
10. This photo shows the rear portion of the interior viewed from the right side of the vehicle.
11. This photo shows the engine compartment viewed from the right side of the vehicle.
12. This photo shows the engine compartment viewed from the left side of the vehicle.
13. This photo shows the engine compartment viewed from the front of the vehicle. Note that the area of greatest fire damage is the top surface of the engine.
14. This photo shows the underside of the hood. Note the heavily oxidized area. This area is located above the left side of the engine.
15. This photo shows a close view of the top surface of the engine. The arrows show the remaining visible portion of the air intake plenum. Note the remaining combustible material on the front and both sides of the air intake plenum.
16. This photo shows the top surface of the engine viewed from the right side of the vehicle. Note that a great deal of combustible material remains on all sides of the air intake plenum.

TRINDER









A <u>52003</u> <u>IA</u> <u>10</u> <u>23</u> <u>2002</u> <u>1</u> <u>02-0002842</u> <u>000</u>		☐ Delete ☐ Change ☐ No Activity		MFIRS -1 Basic
B Location*				
☐ Check this box to indicate that the address for this incident is provided on the Wildland Fire Module in Section 9 "Alternative Location Specifications". See only for wildland fires.				
Street address <u>1747</u> <u>LOUIS</u> <u>PL</u> Intersection <u>IOWA CITY</u> <u>IA</u> <u>52245</u> In front of _____ Rear of _____ Adjacent to _____ Directions _____ Cross street or directions, as applicable _____				
C Incident Type * <u>131</u> <u>Passenger vehicle fire</u> Incident Type		E1 Data & Times		E2 Shift & Alarms
D Aid Given or Received*		Check boxes if data are the same as Alarm. ALARM always required. Alarm # <u>10</u> <u>23</u> <u>2002</u> <u>15:58:48</u> Arrival # <u>10</u> <u>23</u> <u>2002</u> <u>16:05:11</u> Controlled _____ Last Unit <u>10</u> <u>23</u> <u>2002</u> <u>17:25:36</u> Cleared _____		Local Option <u>C</u> <u>01</u> <u>01</u> Shift or Alarm district _____ E3 Special Studies Local Option _____ Special Study ID# _____ Special Study Value _____
E Actions Taken *		G1 Resources *		G2 Estimated Dollar Losses & Values
<u>11</u> <u>Extinguish</u> Primary Action Taken (1) <u>86</u> <u>Investigate</u> Additional Action Taken (2) <u>64</u> <u>Shut down system</u> Additional Action Taken (3)		☒ Check this box and skip this section if no apparatus or personnel were used. Apparatus <u>0005</u> <u>0015</u> Personnel _____ Other _____ ☐ Check box if resources include aid received resources.		LOSSES: Required for all fires if known. Optional for non fires. Property \$ _____ <u>016</u> <u>000</u> Contents \$ _____ <u>000</u> <u>000</u> PRE-INCIDENT VALUE: Optional Property \$ _____ <u>016</u> <u>000</u> Contents \$ _____ <u>000</u> <u>000</u>
Completed Modules		H1 Casualties		H2 Hazardous Materials Release
☒ Fire-2 ☐ Structure-3 ☐ Civil Fire Cas.-4 ☐ Fire Serv. Cas.-5 ☐ EMS-6 ☐ HazMat-7 ☐ Wildland Fire-8 ☒ Apparatus-9 ☐ Personnel-10 ☐ Arson-11		Deaths Injuries Fire _____ Service _____ Civilian _____ H2 Detector Required for Confined Fires. ☐ Detector alerted occupants ☐ Detector did not alert them ☐ Unknown		☒ None ☐ Natural Gas: glow leak, no correction or correct action ☐ Propane gas: all lb. tank (see in home H20 p-111) ☐ Gasoline: vehicle fuel tank or portable container ☐ Kerosene: fuel burning equipment or portable storage ☐ Diesel fuel/fuel oil: vehicle fuel tank or portable ☐ Household solvents: household spill, cleanup only ☐ Motor oil: from engine or portable container ☐ Paint: from paint can totaling < 10 gallons ☐ Other: Special Hazmat actions required or spill > 10 gal... Please specify the hazard below
J Property Use*		I Mixed Use Property		K Property Use*
Structures ☐ Church, place of worship ☐ Restaurant or cafeteria ☐ Bar/Tavern or nightclub ☐ Elementary school or kindergarten ☐ High school or junior high ☐ College, adult education ☐ Care facility for the aged ☐ Hospital Outside ☐ Playground or park ☐ Crops or orchard ☐ Forest (timberland) ☐ Outdoor storage area ☐ Camp or sanitary landfill ☐ Open land or field		☐ None ☐ Natural Gas: glow leak, no correction or correct action ☐ Propane gas: all lb. tank (see in home H20 p-111) ☐ Gasoline: vehicle fuel tank or portable container ☐ Kerosene: fuel burning equipment or portable storage ☐ Diesel fuel/fuel oil: vehicle fuel tank or portable ☐ Household solvents: household spill, cleanup only ☐ Motor oil: from engine or portable container ☐ Paint: from paint can totaling < 10 gallons ☐ Other: Special Hazmat actions required or spill > 10 gal... Please specify the hazard below		☐ None ☐ Not Mixed ☐ Assembly use ☐ Education use ☐ Medical use ☐ Residential use ☐ Row of stores ☐ Enclosed mall ☐ Sun. & Residential ☐ Office use ☐ Industrial use ☐ Military use ☐ Farm use ☐ Other mixed use
341 Clinic, clinic type infirmary 342 Doctor/dentist office 361 Prison or jail, not juvenile 419 1-or 2-family dwelling 429 Multi-family dwelling 439 Rooming/boarded house 449 Commercial hotel or motel 459 Residential, board and care 464 Dormitory/barracks 519 Food and beverage sales 936 Vacant lot 938 Graded/care for plot of land 946 Lake, river, stream 951 Railroad right of way 960 Other street 961 Highway/divided highway 962 Residential street/driveway		539 Household goods, sales, repairs 579 Motor vehicle/boat sales/repair 571 Gas or service station 599 Business office 615 Electric generating plant 629 Laboratory/science lab 700 Manufacturing plant 819 Livestock/poultry storage (barn) 882 Non-residential parking garage 891 Warehouse 981 Construction site 984 Industrial plant yard		Lookup and enter a Property Use code only if you have not checked a Property Use box. Property Use <u>882</u> Parking garage, general MFIRS-1 Revision 03/11/99

52003

IA

MM

DD

YY

10

23

02

1

02-0002842

J00

Complete

Narrative

Narrative:

Structure response to a report of a vehicle on fire in the parking garage at 1747 Louis Pl. E1 on scene of a 3-story condominium complex with parking located underneath to find a large quantity of smoke coming from the southernmost garage door. It appeared that there was still active fire in the garage due to the orange glow of the smoke. E1 advised Battalion that he would be command and E1 would be fire attack. E1 crew pulled the crosslay and prepared to enter the structure. T1 was assigned to ventilation of the garage and evacuation of the condo units. E2 was assigned to assist E1, with E3 to assume RIT on their arrival. Lt. Greer was advised by the owner of the vehicle that the fire was out in the vehicle. E1 crew went in to investigate and found this to be true. There was a sprinkler head activated directly over the vehicle and the owner had also used a fire extinguisher on the car. The orange glow in the garage was caused by the overhead sodium lights being diffused by the smoke. Evacuation had been accomplished by T1 at this time and E2 was assigned to ventilation of the living area halls and monitoring for CO and other gases. JCAS paramedics were also on the scene and evaluated the owner of the vehicle for possible smoke inhalation. He denied any symptoms and refused any further evaluation or treatment. E1 crew cleared it with command to shut down the sprinkler system and did so by turning off the sprinkler control valve. Another call for a rescue came in at this time and T1 and E3 were released from the scene to go to this emergency. E2 continued to ventilate the structure and monitor for gases. Dispatch was advised to call property management to reset the alarm system and contact the sprinkler company. Battalion was released from the scene at this time and command was turned over to Lt. Greer. After removing the smoke from the building, E2 was released from the scene and went back in service. E1 remained on scene to gather information and await the arrival of property management.

E1 crew talked to the vehicle owner, [REDACTED], to try to determine the cause of the fire. Mr. Trinder stated that earlier in the day he had attempted to start the vehicle with a new key, but once he turned the ignition key, the lights and electrical items in the vehicle went out. He waited until later when his wife got home and used her key for the vehicle. When he turned the ignition key, there was a loud explosion under the hood and he noticed smoke coming from here. He opened the hood to find a fire in the rear left of the engine compartment. Mr. Trinder eventually got a fire extinguisher from a neighbor and attempted to put out the fire. A sprinkler head above the car was also activated and the combination of the two extinguished the fire.

Lt. Greer and PF Roth investigated the vehicle and found that the area of most damage appeared to be in the rear left of the engine compartment. This was consistent with the burn mark left on the hood. There was no way to determine the exact cause, but the oil cap had been blown off the head cover. The owner and other occupants of the building had heard this explosion which suggested an internal explosion in the motor area. The exact cause of the fire could not be determined, but appeared to be unintentional in nature. The area of origin was in the engine compartment and appeared to be located to the rear of the compartment.

E1 remained on scene until Sue Newman from Hodge arrived. She advised that the sprinkler company was called and she attempted to silence the system with no luck. The building was turned back over to her at this time and E1 went back in service. When E1 arrived at Station #1, Inspector Buckman was requested to continue with the investigation of the fire. Buckman went and did not find any new revelations to the cause or origin of the fire.

A	FDID 52003	State IA	MM 10	DD 23	YY 2002	Station 1	Incident Number 02-0002842	Exposure 000	☐ Delete ☐ Change ☐ No Activity	NFIRS -2 Fire
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B Property Details B1 ☒ Not Residential Estimated Number of residential living units in building of origin whether or not all units became involved		C On-Site Materials or Products ☐ None Complete if there were any significant amounts of commercial, industrial, energy or agricultural products or materials on the property, whether or not they became involved. Enter up to three codes. Check one or more boxes for each code entered.	
B2 ☒ Buildings not involved Number of buildings involved		1 ☐ Bulk storage or warehousing 2 ☐ Processing or manufacturing 3 ☐ Packaged goods for sale 4 ☐ Repair or service	
B3 ☐ None Acres burned (outside fires) ☐ Less than one acre		1 ☐ Bulk storage or warehousing 2 ☐ Processing or manufacturing 3 ☐ Packaged goods for sale 4 ☐ Repair or service	

D Ignition D1 03 Engine area, running. Area of fire origin		E Cause of Ignition ☐ Check box if this is an exposure report. Skip to section 8. 1 ☐ Intentional 2 ☐ Unintentional 3 ☐ Failure of equipment or heat source 4 ☐ Act of nature 5 ☐ Cause under investigation 6 ☒ Cause undetermined after investigation	
D2 00 Undetermined Heat source		E2 Factors Contributing To Ignition ☐ None Factor Contributing To Ignition (1)	
D3 00 Undetermined Item first ignited 1 ☒ was confined to object of origin		Factor Contributing To Ignition (2)	
D4 ☐ Material ignited Required only if item first ignited code is 00 or 05		E3 Human Factors Contributing To Ignition Check all applicable boxes 1 ☐ Asleep ☐ None 2 ☐ Possibly impaired by alcohol or drugs 3 ☐ Unattended person 4 ☐ Possibly mental disabled 5 ☐ Physically disabled 6 ☐ Multiple persons involved 7 ☐ Age was a factor Estimated age of person involved 1 ☐ Male 2 ☐ Female	

F1 Equipment Involved In Ignition ☐ None if equipment was not involved, skip to section 8. Equipment Involved		F2 Equipment Power Equipment Power Source	
Brand		F3 Equipment Portability 1 ☐ Portable 2 ☐ Stationary Portable equipment normally can be moved by one person, is designed to be used in multiple locations, and requires no tools to install.	
Model		G Fire Suppression Factors Enter up to three codes. ☐ None Fire suppression factor (1) Fire suppression factor (2) Fire suppression factor (3)	
Serial #			
Year			

H1 Mobile Property Involved ☐ None ☐ Not involved in ignition, but burned ☐ Involved in ignition, but did not burn ☒ Involved in ignition and burned		H2 Mobile Property Type & Make 11 Passenger car. Mobile property type BU Buick Mobile property make	
Park Avenue Mobile property model		1998 Year	
1G4CW52K3W4646637 Plate Number		1A State	
		1G4CW52K3W4646637 VIN Number	
Local Use ☐ Pre-Fire Plan Available Some of the information presented in this report may be based upon reports from other agencies. ☐ Arson report attached ☐ Police report attached ☐ Coroner report attached ☐ Other reports attached			

52003		IA	MM 10	DD 23	YY 2002	1	02-0002842	000	☐ Delete ☐ Change	NFIRS - 9 Apparatus or Resources	
Apparatus or * Resource		Date and Times Check if same as alarm date Month Day Year Hour Min				Sent ☒	Number of * People	Use Check ONE box for each apparatus to indicate its main use at the incident.	Actions Taken		
1	ID C05 Type 91	Dispatch	☐	10	23	2002	15:58	☒	5	☒ Suppression ☐ EMS ☐ Other	☐ ☐
		Arrival	☐	10	23	2002	16:06	☒			☐ ☐
		Clear	☐	10	23	2002	16:38				☐ ☐
2	ID M01 Type 11	Dispatch	☐	10	23	2002	15:58	☒	20	☒ Suppression ☐ EMS ☐ Other	☐ ☐
		Arrival	☐	10	23	2002	16:05	☒			☐ ☐
		Clear	☐	10	23	2002	17:26				☐ ☐
3	ID M02 Type 11	Dispatch	☐	10	23	2002	15:58	☒	15	☒ Suppression ☐ EMS ☐ Other	☐ ☐
		Arrival	☐	10	23	2002	16:06	☒			☐ ☐
		Clear	☐	10	23	2002	16:59				☐ ☐
4	ID M03 Type 11	Dispatch	☐	10	23	2002	15:58	☒	15	☒ Suppression ☐ EMS ☐ Other	☐ ☐
		Arrival	☐	10	23	2002	16:12	☒			☐ ☐
		Clear	☐	10	23	2002	16:17				☐ ☐
5	ID T01 Type 12	Dispatch	☐	10	23	2002	15:58	☒	20	☒ Suppression ☐ EMS ☐ Other	☐ ☐
		Arrival	☐	10	23	2002	16:06	☒			☐ ☐
		Clear	☐	10	23	2002	16:18				☐ ☐
6	ID Type	Dispatch	☐					☐		☐ Suppression ☐ EMS ☐ Other	☐ ☐
		Arrival	☐					☐			☐ ☐
		Clear	☐								☐ ☐
7	ID Type	Dispatch	☐					☐		☐ Suppression ☐ EMS ☐ Other	☐ ☐
		Arrival	☐					☐			☐ ☐
		Clear	☐								☐ ☐
8	ID Type	Dispatch	☐					☐		☐ Suppression ☐ EMS ☐ Other	☐ ☐
		Arrival	☐					☐			☐ ☐
		Clear	☐								☐ ☐
9	ID Type	Dispatch	☐					☐		☐ Suppression ☐ EMS ☐ Other	☐ ☐
		Arrival	☐					☐			☐ ☐
		Clear	☐								☐ ☐

Type of Apparatus or Resources

Ground Fire Suppression

- 1 Engine
- 2 Truck or aerial
- 3 Quint
- 4 Tanker & pumper combination
- 5 Brush truck
- 6 AEF (Aircraft Rescue and Firefighting)
- 7 Ground fire suppression, other

Heavy Ground Equipment

- 1 Dozer or plow
- 2 Tractor
- 3 Tanker or tender
- 4 Heavy equipment, other

Aircraft

- 1 Aircraft, fixed wing tanker
- 2 Helitanker
- 3 Helicopter
- 4 Aircraft, other

Marine Equipment

- 91 Fire boat with pump
- 92 Boat, no pump
- 93 Marine apparatus, other

Support Equipment

- 61 Breathing apparatus support
- 62 Light and air unit
- 63 Support apparatus, other

Medical & Rescue

- 71 Rescue unit
- 72 Urban Search & rescue unit
- 73 High angle rescue unit
- 74 ALS unit
- 75 ALS unit
- 76 Medical and rescue unit, other

More Apparatus?
Use Additional
Sheets

Other

- 91 Mobile command post
- 92 Chief officer car
- 93 HazMat unit
- 94 Type 1 hand crew
- 95 Type 2 hand crew
- 99 Privately owned vehicle
- 00 Other apparatus/resources

FM None

UN Undetermined

NFIRS-9 Revision 11/17/98

A		FDID * 51003		State * IA		MM DD YY 10 23 2002		Station 1		Incident Number * 02-0002542		Exposure * 000		☐ Delete ☐ Change		NFIRS - 10 Personnel	
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B Apparatus or Resource *		Date and Times				Sent	Number of People	Use	Actions Taken				
Use listed below		Check if same as alarm data Month Day Year Hours/mins				☒		Check ONE box for each apparatus to indicate its main use at the incident.	List up to 4 actions for each apparatus and each personnel.				
1	ID C05 Type 91	Dispatch	☐	10	23	2002	15:58	Sent	☒	5	☒ Suppression ☐ EMS ☐ Other	 	
		Arrival	☐	10	23	2002	16:06	☒				 	
		Clear	☐	10	23	2002	16:35					 	

Personnel ID	Name	Rank or Grade	Attend	Action Taken	Action Taken	Action Taken	Action Taken
HUMSTON	HUMSTON, JAMES	BC	☒	X			

2	ID E01 Type 11	Dispatch	☐	10	23	2002	15:58	Sent	☒	20	☒ Suppression ☐ EMS ☐ Other	 	
		Arrival	☐	10	23	2002	16:05	☒				 	
		Clear	☐	10	23	2002	17:26					 	

Personnel ID	Name	Rank or Grade	Attend	Action Taken	Action Taken	Action Taken	Action Taken
REED ANSELT NIGHT OTH		LT FF FF FF	☒	X X X X			

3	ID E02 Type 11	Dispatch	☐	10	23	2002	15:58	Sent	☒	15	☒ Suppression ☐ EMS ☐ Other	 	
		Arrival	☐	10	23	2002	16:06	☒				 	
		Clear	☐	10	23	2002	16:59					 	

Personnel ID	Name	Rank or Grade	Attend	Action Taken	Action Taken	Action Taken	Action Taken
RICK DERMOTT EMTS		FF FF FF	☒	X X X			

A		MM DD		YY		Station		Incident Number		Supervisor		NFIRS - 10 Personnel	
FD # 52003		State # IA		Incident Date 10 23 2002		1		02-0002842		000		☐ Delete ☐ Change	

B Apparatus or Resource		Date and Times				Sent	Number of People	Use	Actions Taken			
Use as listed below		Check if same as above date						Check one box for each apparatus to indicate its main use at the incident.	List up to 4 actions for each apparatus and each personnel.			
		Month	Day	Year	Hours/mins							
1	ID E03	Dispatch	☐	10	23	2002	15:58	Sent ☒	15	☒ Suppression ☐ EMS ☐ Other		
	Type 11	Arrival	☐	10	23	2002	16:12	☒				
		Clear	☐	10	23	2002	16:17					

Personnel ID	Name	Rank or Grade	Attend ☒	Action Taken	Action Taken	Action Taken	Action Taken
COOK		FF	X				
STIMMEL		LT	X				
VEST		FF	X				

2	ID T01	Dispatch	☐	10	23	2002	15:58	Sent ☒	20	☒ Suppression ☐ EMS ☐ Other		
	Type 12	Arrival	☐	10	23	2002	16:06					
		Clear	☐	10	23	2002	16:18					

Personnel ID	Name	Rank or Grade	Attend ☒	Action Taken	Action Taken	Action Taken	Action Taken
BUC		FF	X				
KAHLER		CP	X				
LANGSTAFF		FF	X				
ROCKENSIES		FF	X				

3	ID	Dispatch	☐					Sent	☐	☐ Suppression ☐ EMS ☐ Other		
	Type	Arrival	☐									
		Clear	☐									

Personnel ID	Name	Rank or Grade	Attend ☒	Action Taken	Action Taken	Action Taken	Action Taken
			☐				
			☐				
			☐				
			☐				
			☐				
			☐				

Jeremy Bleil

From: service@hargrave-mceleney.com
To: Thursday, March 06, 2003 10:48 AM
Subject: Jeremy Bleil
Trinder

*original
owner*

Jeremy:

This is our complete history file for Cliff Trinder's Park Ave.

VEHID W4646637



SERIAL NO. 1G4CW52K3W4646637
CUSTOMER 20787
DELV. DATE 30APR98
IN SERVICE 30APR98
WAR. EXP. DATE STKR 646637
LICENSE NO. CC
SLSMN DJ

98 BUICK PARK AVENUE 48812

Command? (Enter, *, N, VEH, COST, ?)?

RO NO: 370790 OPENED: 24JUL02 CLOSED: 24JUL02 MILEAGE: 48812
SA... TECH. TYPE. OPCODE..... CB-RO..
DESCRIPTION.....
425 483 CM 96 LUBE, OIL, AND FILTER
425 456 CM 17 27 POINT INSPECTION
425 483 CM 16D FLUSH AND REFILL DEXCOOL COOLING
SYSTEM
425 511 CM PSF FLUSH POWER STEERING SYSTEM
425 483 CM BSP FLUSH HYDRAULIC BRAKE SYSTEM
425 483 CM M13P PREMIUM OIL CHANGE WITH MI3000 AND
BULB. O REPLACED RIGHT FRONT SIDE MARKER
425 511 CM AIR K NOW.
AIR FILTER NOT NEEDED AT THIS TIME

Press return to continue, S to list the story for this RO, or E to exit: ?
RO NO: 367847 OPENED: 11JUN02 CLOSED: 12JUN02 MILEAGE: 48000
SA... TECH. TYPE. OPCODE..... CB-RO..
DESCRIPTION.....
425 483 C 0 TESTED WITH MIDTRONICS - BAD
BATTERY. RE PLACED BATTERY.

Press return to continue, S to list the story for this RO, or E to exit: ?
RO NO: 351884 OPENED: 08OCT01 CLOSED: 15OCT01 MILEAGE: 47711
SA... TECH. TYPE. OPCODE..... CB-RO..
DESCRIPTION.....
557 575 CB R1 REPAIR AS PER HARGRAVE MCELENEY
ESTIMATE
557 560 CB R2 REFINISH AS PER HARGRAVE MCELENEY
ESTIMA
557 CB 9997 TE
557 CBNT 9997 MISC
557 CB 9997 MISC
557 CB 9999 MISC
557 575 CB INF SUBLET
ST FARM 50.00 DEDUCT

Press return to continue, S to list the story for this RO, or E to exit: ?
RO NO: 347601 OPENED: 31JUL01 CLOSED: 31JUL01 MILEAGE: 45451
SA... TECH. TYPE. OPCODE..... CB-RO..
DESCRIPTION.....

425 511 CF 96R
425 511 CM 09
425 511 CM 989

LUBE, OIL, AND FILTER (REMINDER)
ROTATE TIRES
NO ADDITIONAL WORK NEEDED

Press return to continue, S to list the story for this RO, or E to exit: ?
RO NO: 341308 OPENED: 03MAY01 CLOSED: 03MAY01 MILEAGE: 42625
SA... TECH. TYPE. OPCODE..... CB-RO..

DESCRIPTION.....

535 420 CF 96R
535 420 CM S05

LUBE, OIL, AND FILTER (REMINDER)
SEE INSPECTION SHEET FOR NEEDS

Press return to continue, S to list the story for this RO, or E to exit: ?
RO NO: 333995 OPENED: 18JAN01 CLOSED: 18JAN01 MILEAGE: 39751
SA... TECH. TYPE. OPCODE..... CB-RO..

DESCRIPTION.....

530 510 CM 96
530 510 CM S05
530 461 CM 09
530 461 CM 10
530 461 CM 81
530 510 CM 0

LUBE, OIL, AND FILTER
SEE INSPECTION SHEET FOR NEEDS
ROTATE TIRES
BALANCE 4 WHEELS
ALIGN FRONT & REAR SUSPENSION
REPLACED LEFT OUTER BRAKE LAMP BULB

Press return to continue, S to list the story for this RO, or E to exit: ?
RO NO: 322724 OPENED: 11AUG00 CLOSED: 11AUG00 MILEAGE: 34930
SA... TECH. TYPE. OPCODE..... CB-RO..

DESCRIPTION.....

425 456 CX M0014
425 456 CM 5
425 456 CM 989
425 456 CX 0G
425 456 CM 20
425 455 CM 31
425 456 CM 07
425 455 CM 03

316634 LUBE, OIL AND FILTER
REPLACE PCV VALVE
NO ADDITIONAL WORK NEEDED
GMPP COVERED REPAIR \$0.00 DEDUCTIBLE
FLUSH FUEL INJECTORS
REPLACE AIR FILTER
AUTOMATIC TRANSMISSION SERVICE
REPLACE FUEL FILTER

Press return to continue, S to list the story for this RO, or E to exit: ?
RO NO: 316634 OPENED: 24MAY00 CLOSED: 24MAY00 MILEAGE: 31887
SA... TECH. TYPE. OPCODE..... CB-RO..

DESCRIPTION.....

535 441 CX M0014
535 441 CM S05
535 441 I 0
535 441 CX 0G

305376 LUBE, OIL AND FILTER
SEE INSPECTION SHEET FOR NEEDS
ROTATED TIRES
GMPP COVERED REPAIR \$0.00 DEDUCTIBLE

Press return to continue, S to list the story for this RO, or E to exit: ?
RO NO: 305376 OPENED: 09DEC99 CLOSED: 10DEC99 MILEAGE: 21854
SA... TECH. TYPE. OPCODE..... CB-RO..

DESCRIPTION.....

535 461 CX M0014
535 461 CM 989
535 417 WB4 N4851
DOOR

297893 LUBE, OIL AND FILTER
NO ADDITIONAL WORK NEEDED
VERIFIED CONDITION. R&R LEFT FRONT

RUN

PANEL - EXCESSIVE MOVEMENT - REAR OF

MODULE -

CHANNEL BROKEN - REPLACED DOOR

535 461 CX M0021
535 461 WB4 Z7901
535 461 WB4 Z5001

297893 REASSEMBLED
MAINTENANCE SERVICE TIRE ROTATION
WARRANTY RENTAL - ONE DAY
WARRANTY PARTS ORDERED OVERNIGHT

Press return to continue, S to list the story for this RO, or E to exit: ?
RO NO: 300605 OPENED: 30SEP99 CLOSED: 18OCT99 MILEAGE: 20350
SA... TECH. TYPE. OPCODE..... CB-RO..

DESCRIPTION.....

557 575 CB H1
ESTIMATE

REPAIR AS PER HARGRAVE MCELENEY

557 560 CB R2
ESTIMA

REFINISH AS PER HARGRAVE MCELENEY,

557 CBNT 9997
CB 9997
560 CB INF

TE
MISC
MISC
INFORMATION LINE

Press return to continue, S to list the story for this RO, or E to exit: ?
RO NO: 297893 OPENED: 24AUG99 CLOSED: 24AUG99 MILEAGE: 18467
SA... TECH. TYPE. OPCODE..... CB-RO..

DESCRIPTION.....
425 468 CX M0014 289824 LUBE, OIL AND FILTER
425 468 CX M0021 MAINTENANCE SERVICE TIRE ROTATION
425 468 CX OG GMPP COVERED REPAIR \$0.00 DEDUCTIBLE

Press return to continue, S to list the story for this RO, or E to exit: ?
RO NO: 289824 OPENED: 07MAY99 CLOSED: 07MAY99 MILEAGE: 13942
SA... TECH. TYPE. OPCODE..... CB-RO..

DESCRIPTION.....
457 436 CX M0014 277840 LUBE, OIL AND FILTER
457 436 CM 11 ALIGN FRONT SUSPENSION
457 436 CM 20 FLUSH FUEL INJECTORS
457 436 CM 989 NO ADDITIONAL WORK NEEDED
457 436 CM 10 BALANCE 4 WHEELS

Press return to continue, S to list the story for this RO, or E to exit: ?
RO NO: 277840 OPENED: 10NOV98 CLOSED: 10NOV98 MILEAGE: 4212
SA... TECH. TYPE. OPCODE..... CB-RO..

DESCRIPTION.....
457 419 CX M0014 LUBE, OIL AND FILTER

Press return to continue, S to list the story for this RO, or E to exit: ?
RO NO: 264502 OPENED: 01MAY98 CLOSED: 04MAY98 MILEAGE: 64
SA... TECH. TYPE. OPCODE..... CB-RO..

DESCRIPTION.....
425 456 I 0 TEST DROVE - COULD NOT DUPLICATE. NO
COD ES STORED. REMOVED CLUSTER AND
CHECKED W IRING - OK. SEE COMMENTS - NO PROBLEM
FOU

425 IN 9999 NO.
425 456 IN RENTAL SUBLET
RENTAL CUSTOMER SATISFACTION
COMMENTS: CUSTOMER STATES - FELLA HE MAY HAVE BEEN TOUCHI
NG THE METRIC ENGLISH CONVERSION BUTTON WHEN SP
EEDOMETER ACTED UP - THIS CUASED INACCURATE RE
ADING - CUSTOMER TO ADVISE

Press return to continue, S to list the story for this RO, or E to exit: ?
RO NO: 264440 OPENED: 30APR98 CLOSED: 30APR98 MILEAGE: 10
SA... TECH. TYPE. OPCODE..... CB-RO..

DESCRIPTION.....
459 447 IN I40 RECLEAN FOR DELIVERY

Press return to continue, S to list the story for this RO, or E to exit: ?
RO NO: 264167 OPENED: 27APR98 CLOSED: 30APR98 MILEAGE: 12
SA... TECH. TYPE. OPCODE..... CB-RO..

DESCRIPTION.....
425 512 W4 D0362 VERIFIED CONTROL BUTTON STICKING IN
CONT ROL HEAD - REMOVED AND REPLACED HVAC
TROL ASSEMBLY, OPERATION OK.

Press return to continue, S to list the story for this RO, or E to exit: ?
RO NO: 264124 OPENED: 27APR98 CLOSED: 29APR98 MILEAGE: 4

SA... TECH. TYPE. OPCODE..... CB-RO..
DESCRIPTION.....

425 512 WPDI 27000

425 220 IN I29

512 IN S01

PRE-DELIVERY INSPECTION - BASE TIME
PDI CLEANUP, INCLUDES CARGO VAN
ORDERED PART

Press return to continue, S to list the story for this RO, or E to exit: ?

Story for R0# 88241, Line A, Version # 1:

5278

CHECKED BATTERY LOAD TEST PASSED AT 12.83 VOLTS

AT 876CCA PASS CODE AV080-2D

CHECKED WIRE HARNESS UNDER HOOD OK LET CAR GO

Story for R0# 88241, Line B, Version # 1:

5278

MAGNETS CAME OFF PANEL

REGLUED OK

Press RETURN to continue.?

RELEASE OF ALL CLAIMS

File No: 8213-259-449215]p

KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, EMC Insurance Co. a/s/o [redacted] being of lawful age, for the sole consideration of Five Thousand Six Hundred Eighty Two Dollars (\$5,682.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge EMI/General Motors Corporation, Circle Buick GMC, Inc., and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/has or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damages and the consequences thereof resulting or to result from the accident, or event which occurred on or about the 7th of February, 2002 at or near Ogden, IA.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releases deny liability therefore and intend merely to avoid litigation and buy their peace.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital. It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law.

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed and delivered this ____ day of _____, 2003.

CAUTION: READ BEFORE SIGNING

_____ Witness	X _____ LS
_____ Witness	X _____ LS

STATE OF _____ }
COUNTY OF _____ }-SS

On the ____ day of _____, 20____, before me personally appeared _____

to me known to be the person(s) named herein and who executed the foregoing Release and _____
acknowledged to me that _____ voluntarily executed the same.

My term expires _____, 20____. _____
Notary Public