JB

EA02030

5/19/03

Book 4

cont

275095

BUICK MOTOR DIVISION
*** GM RESTRICTED ***

PR01839 PAGE #: 1
L05-124

CASE NO: 970147439
DATE OPENED: 11/21/1997
DATE CLOSED: / /
SOURCE:
CUSTOMER: [redacted]
ADDRESS: [redacted] 0000
HOME PHONE: [redacted]

VIN: 2G4WB52K8T1404855
MODEL YR: 96
SERIES: WB
MILEAGE: 090540
STATE: CA
P
BUS. PHONE: EXT:

CS25A - GM1241
11/21/97
23:52

AUTOMOTIVE DIVISION COMPLETING REPORT
BUICK MOTOR DIVISION

REPORT DATE: 11/21/97
PEP76- 001
DESIGNATION CODE

REPORT OF PRELIMINARY INVESTIGATION

SERIOUS INCIDENTS SHOULD BE IMMEDIATELY REPORTED BY TELEPHONE TO NEAREST INSURANCE COMPANY OFFICE.

REF # - 970147439 DATE OF INCIDENT: 10/13/97 10:00

********** I OWNER - CLAIMANT **********

NAME OF OWNER: [redacted] AGE: 47
STREET: [redacted]
CITY/STATE: MERCED CA [redacted] 0000 PHONE NO: [redacted]

NAME OF DRIVER: SAME AGE: 0
STREET:
CITY/STATE: PHONE NO: - -

NAME OF CLAIMANT: SAME AGE: 0
STREET:
CITY/STATE: PHONE NO: - -

IS CLAIMANT REPRESENTED BY AN ATTORNEY? YES X NO
IF YES, GIVE NAME AND ADDRESS:

********** II VEHICLE **********

MAKE: BUICK VIN: 2G4WB52KST1404555 YEAR: 95 MODEL: WB
TRANS: 4T60-E AXLE: STD ENGINE: V6 MILEAGE: 90540

DATE OF DEL: 03/17/95 NEW,USED,OR DEMO: N LICENSE #: STATE:
DEALER: BON SMITH BUICK-PONTIAC-GMC TR ADDRESS: MERCED CA
INSP. STICKER NUM: INSP. STATION NO: EXP DATE: 00/00/00

PRINCIPLE USES OF VEHICLE: PERSONAL
SPECIAL VEHICLE FEATURES OR EQP: CELL PHONE CAR KIT MOUNTED ON RIGHT FRONT FO OT WELL WITH BACK GLASS ANTENNA "LOCKTRONICS" THEFT DETERRENT SYSTEM W/KEY UNDE R DASH
IF VEHICLE IS A TRUCK, STATE GROSS PAYLOAD AND LOCATION AND DESCRIPTION OF LOAD AT TIME OF INCIDENT:

NATURE AND EXTENT OF DAMAGES AND ESTIMATED COST OF REPAIRS: 12500
(ATTACH COPY OF ESTIMATE) ENGINE COMPARTMENT COMPLETELY DESTROYED "ENGINE MELTED" HOOD IS BLISTER, SOOT DAMAGE. INS. CO. TOTALLED

PRODUCT CAMP : NONE CAMP PERFORMED: (Y/N)
IF "Y" DESC:

********** III PROPERTY DAMAGE **********

WAS ANOTHER VEHICLE INVOLVED? NO
MAKE/MODEL OF VEH.:
OTHER VEHICLE SPEED EST.: MPH BY WHOM:

NAME OF OWNER:

ADDRESS OF OWNER:

NAME OF DRIVER:
ADDRESS OF DRIVER:

EXTENT OF DAMAGE:
WAS PROPERTY (OTHER THAN MOTOR VEHICLE) DAMAGED? (STATE KIND, NAME OF OWNER, AND EXTENT OF DAMAGE):

********** IV BODILY INJURY **********
INDICATE FOLLOWING INFORMATION ON INJURIES AND WHETHER THE INJURED PERSON(S) WERE RIDING IN (A) OWNER'S VEHICLE, (B) OTHER VEHICLE, (C) PEDESTRIAN OR (D) OTHER:

(1) NAME: CODE: (A/B/C/D) AGE: 0
ADDRESS:
CITY/STATE:
SEATING POSITION:
INJURY DESC:
(2) NAME: CODE: (A/B/C/D) AGE: 0
ADDRESS:
CITY/STATE:
SEATING POSITION:
INJURY DESC:
(3) NAME: CODE: (A/B/C/D) AGE: 0
ADDRESS:
CITY/STATE:
SEATING POSITION:
INJURY DESC:
WHERE TREATED AND BY WHOM?

********** V INVESTIGATION **********
HOW, WHEN AND BY WHOM WAS THE ZONE NOTIFIED OF INCIDENT?CALL TO BCRC 10 23 97
OWNER, MR. MICHAEL SCOTT

LOCATION OF INCIDENT (DESIGNATE EXACT LOCATION):FAIR OAKS BLVD NEAR SPRUCE, NEA R LEMO PALMIERI & ASSC. ELECTRICAL ENGINNERS (SOUTH PASADENA)

KIND OF ROAD	: X CONCRETE	GRAVEL	ASPHALT	CRUSHED ROCK	DIRT
CONDITION OF ROAD	: WET	X DRY	ICY	OTHER	
KIND OF SHOULDER	: X CONCRETE	GRAVEL	ASPHALT	CRUSHED ROCK	DIRT
CONDITION OF SHOULDER:	WET	X DRY	ICY	OTHER	

NATURE OF WEATHER: CLEAR
VISION OBSTRUCTIONS: NONE
NAME AND ADDRESS OF DEALER WHO TOWED (INCLUDE TOW DRIVER'S NAME),STORED,AND/OR PROVIDED TEMPORARY SERVICE TO DAMAGED VEHICLE: ACTION TOWING PASADENA N/A

WHERE CAN VEHICLE BE SEEN? INSURANCE AUTO AUCTION ABSOLUTE TOW IN PASADENA CA 800 229 5228 MARIA IS CONTACT PERSON
DID VEHICLE TURN OVER? YES X NO VEHICLE SPEED ESTIMATE: 1 MPH
SOURCE OF SPEED EST.: OWNER, MR. SCOTT
TIRE SIZE/BRAND: NOT INSPECTED POSTED SPEED LIMIT: 1 MPH

CONDITION	R.F.	X GOOD	POOR	FLAT	R.R.	X GOOD	POOR	FLAT
OF TIRES:	L.F.	X GOOD	POOR	FLAT	L.R.	X GOOD	POOR	FLAT

OTHER (TRUCK OR SPARE): G

DID YOUR SEARCH OF THE VEHICLE SERVICE HISTORY PRODUCE SERVICE REPAIR ORDERS? YES X NO
IF 'YES', ATTACH COPIES OF ALL R.O.'S (INDICATE HOW MANY OO) IF 'NO', EXPLAIN NONE FOUND

POLICE REPORT ATTACHED? YES X NO IF 'NO', WHAT STATION OR OFFICER MADE REPORT? : NO REPORT FILED

NAMES AND ADDRESSES OF WITNESSES:

NAMES AND ADDRESSES OF WITNESSES:

NAMES AND ADDRESSES OF WITNESSES:

WERE PHOTOS TAKEN? X YES NO IF 'YES', HOW MANY? 28 AND BY WHOM?
PHOTOGRAPHER NAME: R.E. JENKINS
ADDRESS:NAA
NOTE: FURNISH PHOTOS TO LOCAL INSURANCE COMPANY OFFICE WITH FORM. FORWARD NEGATIVES TO CENTRAL (HOME) OFFICE.

NAME OF INS. REPRESENTATIVE, IF PRESENT, AT THE INVESTIGATION:

********** VI DESCRIPTION OF CLAIM **********
DRIVER'S DESCRIPTION AS TO HOW INCIDENT HAPPENED AND DRIVER'S STATEMENT OF THE INCIDENT'S CAUSE: "PARKED CAR, WENT INTO OFFICE FOR APPROX 2 MINUTES, NOTICED SMOKE FROM WHERE CAR WAS AND SAW FLAMES FROM ENGINE COMPARTMENT, FIRE DEPT EXTINGUISHED FIRE. THE ENGINE IS MELTED."

DID YOU PERSONALLY SPEAK WITH DRIVER? X YES NO IF 'NO', GIVE SOURCE OF DRIVER'S DESCRIPTION:

WAS VEHICLE INSPECTED? X YES NO IF 'YES', IDENTIFY ALL PARTIES: R.H. JENKINS, AAA

WHAT COMPONENT(S) ARE ALLEGEDLY DEFECTIVE? FUEL LINE

WHO MADE ALLEGATION OF DEFECT? OWNER, MR. SCOTT
IF THE ALLEGED DEFECTIVE PART HAS BEEN REMOVED FROM THE VEHICLE, INCLUDING EXACT PART(S), PRESENT LOCATION AND WHO IS CUSTODIAN:

INFORMATION FROM FURTHER INVESTIGATION OF INCIDENT, INCLUDING EXAMINATION OF VEHICLE AND SCENE OF INCIDENT:
MR. SCOTT HAS MENTIONED INTENT ON CONTACTING BBIS.

HOW AND WHEN WAS MATTER LEFT WITH CLAIMANT? ADVISED CAUSE IS NOT CONCLUSIVE. ADVISED BBD CANNOT TAKE RESPONSIBILITY. FORWARDED TO BBIS

****
DATE OF INVESTIGATION: 11/03/97 NAME:R H JENKINS

********** XI COMMENTS **********

10 23 97
INSURED BY AAA
11 7 97
SUMMARY
ENGINE COMPARTMENT FIRE WITH NO INTERIOR INVOLVEMENT. AN ELEVEN INCH BY 6 INCH BLISTER IS SEEN ON THE EXTERIOR HOOD PANEL NINE INCHES FORWARD OF THE COWL SIXTEEN INCHES RIGHT OF THE LEFT HOOD EDGE. THE EXPOSED METAL IS A GRAY COLOR WITH BARE METAL HEAT SIGNATURE ON IT'S OPPOSITE SIDE UNDER HOOD. A SERIES OF SMALLER BLISTERS IS SEEN ALONG THE LEFT HOOD EDGE SIX INCHES RIGHT OF THE TOP SIDE EDGE AND EXTEND FOR SOME TEN INCHES. ENGINE BAY DAMAGE IS MOST ACUTE AT LEFT AND DIMINISHES TO VEHICLE RIGHT. LOWEST POINT OF BURN IS APPROXIMATELY MID ENGINE AT THE REAR OF THE COMPARTMENT AND BELOW THE COOLING FANS FORWARD. NO BARE AND VISIBLE WIRING STRANDS HAD EVIDENCE OF BALLING FUSING OR WELDING TOGETHER INDICATING CIRCUIT SHORTS. THE EXHAUST CROSSOVER PIPE HAS 2 DISTINCT AREA OF MELTED DEBRIS BUILD UP
VEHICLE HISTORY
NO PRIOR OR OUTSTANDING CONCERNS WITH COOLING SYSTEM, A/C SYSTEM, STEERING

SYSTEM, TRANSMISSION, ELECTRICAL, FUEL, EXHAUST, ENGINE, BRAKES/ABS/TCS,
BODY, OR ANY OTHER SYSTEM
INCIDENT DETAILS BEFORE EVENT
VEHICLE WAS TURNED OFF FOR 5 MINUTES BEFORE FIRE
ALL DOORS WERE LOCKED
IT WAS DRIVEN 6 HOURS AND 18 MINUTES PRIOR TO EVENT
IMMEDIATELY BEFORE FIRE
A/C WAS IN OPERATION AT TIME
NO UNUSUAL NOISES, ODORS OR PERFORMANCE
NOONE SMOKED IN VEHICLE
DURING FIRE
SMOKE SEEN EXITING COWL AT BASE OF WINDSHIELD VEHICLE.
FLAME NOTICED THROUGH REAR OF HOOD NEAR THE COWL AREA AND WITH HOOD
OPENED AT ENGINE LEFT.
SMOKE PRESENT, NO STEAM NOR FLUIDS DRIPPING
INSPECTION
HEAT SIGNATURE DIRECTLY ABOVE BRAKE FLUID RESERVOIR UNDERSIDE OF HOOD
AND BLISTERED PAINT ABOVE
ENGINE COMPARTMENT DAMAGE MOST ACUTE AT ENGINE LEFT AND DIMINISHES SLIGHTLY
TO ENGINE RIGHT
RADIATOR COOLING FANS MELTED
TOP OF COOLANT RECOVERTY BOTTLE MELTED WITH QUANTITY OF COOLANT INSIDE
UPPER RADIATOR HOSE SURFACE BURNED WITH NO APPARENT HOLES. A WHITISH
STAIN IS SEEN ON EXHAUST CROSSOVER PIPE BELOW CONNECTION OF UPPER HOSE
TO THERMOSTAT HOUSING.
COOLING SYSTEM HOSE CLAMPS IN PLACE. NO EVIDENCE OF COOLING SYSTEM
HOSE BREACH EITHER HEATER OR RADIATOR
INLET AND RETURN FLEXIBLE FUEL LINES AND CLAMPS ARE NOT PRESENT
FUEL REGULATOR IN PLACE WITH FUEL RAILS, BUT FLEXIBLE LINES ARE GONE.
LEFT INNER FENDER APRON MOUNTED FUEL LINES, FUEL INLET AND RETURN FROM
FUEL REGULATOR HAVE NO EVIDENCE OF FLEXIBLE LINE REMAINS OR CLAMPS
POWER STEERING LINES/HOSES BURNED BUT LARGELY OUT OF BURN AREA
ALTERNATOR HOUSING SCORCHED AND WINDING BLACKENED. WIRING TIGHT AND INSULATION
BURNED.
BATTERY AND CABLES CUT BY FIRE DEPARTMENT
ENGINE OIL PAN NOT INVOLVED
LEFT HOOD SUPPORT BURNED AND DETACHED FROM HOOD RIGHT SIDE OK
EXHAUST CROSSOVER INTACT AND CONNECTIONS TIGHT AS IS HEAT SHIELD. TWO
DISTINCT AREAS OF HEATED DEBRIS CLUMPED ON EITHER SIDE OF THROTTLE BODY
FUEL HOSES SUSPECTED BY FIRE DEPARTMENT AS SOURCE/CAUSE
CELL PHONE AND THEFT DETERRENT SYSTEM INSTALLED
NO MODIFICATIONS
UPPER LEVELS OF RADIATOR AND UPPER RADIATOR HOSE EMPTY. COOLANT RESERVOIR
MELTED WITH QUANTITY OF FLUID
OIL LEAK PRESENT AT REAR VALVE COVER
SOOT CLINGS TO TRANSMISSION FLUID FILLER TUBE, BUT DIPSTICK SEALED AT TOP
NO APPARENT LEAKS POWER STEERING FLUID
A/C MODE UNDETERMINED, WITH BLOWER SWITCH IN THIRD SPEED SETTING AND FULL
COLD TEMPERATURE SETTING. OTHER SWITCH SETTINGS UNDETERMINED FOR LACK
OF BATTERY SOURCE.
NO INTERIOR FUSES DAMAGED NOR ANY OVERSIZED FUSES PRESENT
NO INTERIOR INVOLVEMENT. ENGINE WIRING INSULATION BURNED AWAY, NO EVIDENCE
OF SHORTING
UNABLE TO DETERMINE CONDITION OF FUSIBLE LINKS
LEAD FREE RESTRICTOR IN PLACE
NO APPARENT INVOLVEMENT OF CATALYTIC CONVERTER
ALL WINDOWS UP AND INTACT
BUSINESS PARKING LOT NOT CONSIDERED A FACTOR IN EVENT

CASE REF. # 970147439 CUSTOMER INFORMATION

TITLE : [redacted]
FIRST : MI: LAST : [redacted]
STREET : [redacted]
CITY : MERCED ST: CA ZIP : [redacted]
H PHONE [redacted] B PHONE:
COMPANY:

VEHICLE-DEALER INFORMATION

VIN : 2G4WB52X8T1404555 DEL DTE: 03 17 96
YR/MIL 96 WB REGAL CUSTOM MILEAGE: 098540
DEALER : RON SMITH BUICK-PONTIAC-GMC TR ZN/DLR : 40 47730
CITY : MERCED STATE : CA

AFTER CALL INFORMATION
CUSTOMER REQUEST INFORMATION

REQUEST AREA : SERV
CONTACT TYPE : OWNER
WARRANTY : O (IN/OUT/UNK)
STOCKHOLDER : N (Y/N)
DLR SVC DISTRICT: 01
PART DELAY START:
CASE OPEN DATE : 10 17 97
ROUTING CODE : CAC CRS LOC: ADV
CORRES TYPE :
FILE RETENTION : 00
LAST ALTERED ID : L25PZ

REQUEST SOURCE : H T CRS
IN CORR SEQ # : N
THIRD PARTIES :
GM EMPLOYEE : N (Y/N)
PART DELAY END :
SCRAP DATE :
TRANSMIT DATE :
CORP CASE # :
CENTRAL FILE : Y (Y/N)
LAST ALTERED DATE : 11 12 97

CASE CLOSING INFORMATION

FILE RETENTION : 00
DLR CONTACT DATE : 10 17 97
CLOSING DATE : 11 12 97
CO REVIEW CLOSE : L25PZ
REGION REV CLOSE :

CENTRAL FILE : Y (Y/N)
DLR CONCLUSION DATE: 11 12 97
RESPONSIBLE DLR :
CO REVIEWED : Y (Y/N) DATE: 11 12 97
REGION REVIEWED : (Y/N) DATE:

CDE #	DESC	CDE COMMENTS
L05 0	LINES,FUEL,CHAS	ALLEGED FUEL LINE CONCERN SEE GM PAR INVESTIGATION
T31 0	GM 1241 INVESTI	GM PAR INVESTIGATION SEE GM PAR INVESTIGATION
T32 0	FIRE DAMAGE/LOS	ALLEGED THERMAL EVENT SEE GM PAR INVESTIGATION

GENERAL COMMENTS

USER: B11JS DATE 10/17/97 TIME: 14:10
0001/ 1 209 725 5050 SERVICE MANAGER. BOB BURNS
0001 2 DIST SVC MGR: MARK/THOMAS VME #. 37547
0001/ 3 10-17-97 CUST CLD STATED THAT HE DROVE TO SOUTH PASADENA & HE GOT OUT
0001/ 4 OF VEH & 15 MIN LATER IT CAUGHT FIRE. CUST SAW THE SMOKE & WALKED IN
0001/ 5 THAT DIRECTION & SAW VEH ON FIRE. SOME OTHER FOLKS WHO SAW THE FIRE
0001/ 6 PRIOR HAD CLD THE FIRE DEPT & THEY RESPONDED VERY QUICKLY. CUST NOTF
0001/ 7 INSURANCE CO & THEY OFFERED HIM $600 LESS THAN WHAT HE OWES. CUST
0001 8 STATES FIRE DEPT DETERMINED THE FIRE WAS CAUSED BY A FAULTY FUEL LINE.
0001/ 9 CUST STATES HAD NO FUEL TROUBLE W/THE VEH PRIOR. CUST CONTACTED BBB
0001/10 AUTO LINE WHO STATED HE NEEDED TO CONTACT US. CUST STATES NO ONE WAS
0001/11 IN THE VEH BUT HE HAD ONLY BEEN OUT OF IT FOR 15 MIN. CRC ADVISED
0001/12 CUST SOMEONE FROM LEGAL WOULD BE CONTACTING HIM FOR MORE INFO IN THE
0001/13 NEXT FEW DAYS. CRC LEFT VME FOR PAUL #2774.
0001/14 JENNIFER SPOSITO CRC #2701 VME#36288

USER: L25PZ DATE: 10/22/97 TIME: 13:02
0002/ 1 10 22 97
0002/ 2 CALLED CUSTOMER, NOT AVAILABLE TODAY. WILL TRY TOMORROW.
0002/ 3 PAUL ZALMEZAK BCRC LEGAL LEGISLATIVE

USER: L25PZ DATE: 10/23/97 TIME: 13:52
0003/ 1 10 23 97
0003/ 2 LEFT MESSAGE WITH RECEPTIONIST REQUESTING CALL BACK ON 800 LINE.
0003/ 3 PLEASE CONFERENCE CALL TO ME AT EXT. 2774.
0003/ 4 PAUL ZALMEZAK BCRC LEGAL LEGISLATIVE

USER: L25PZ DATE: 10/23/97 TIME: 14:37
0004/ 1 10 23 97
0004/ 2 RECEIVED CALL BACK FROM [redacted] HE STATES HE PARKED VEHICLE ON
0004 3 STREET. WITHIN 2 MINUTES, THE ENGINE COMPARTMENT WAS IN FLAMES.
0004/ 4 STATES INSURANCE COMPANY HAS ESTIMATED VEHICLE DAMAGE AS TOTAL LOSS.
0004/ 5
0004/ 6 BASED ON ALLEGATIONS. INITIATED PAR INVESTIGATION WITH EAA.
0004/ 7 VEHICLE IS CURRENTLY LOCATED: INSURANCE AUTO AUCTION ABSOLUTE TOW
0004/ 8 PASADENA, CA
0004/ 9 800 229 5228
0004/10
0004/11 PAUL ZALMEZAK BCRC LEGAL LEGISLATIVE

USER: B11JS DATE: 10/28/97 TIME: 16:22
0005/ 1 10-28-97 CUST CLD ASKING FOR PAUL WHO WAS N/A. CUST STATED HE IS
0005/ 2 HARD TO REACH SO HE WILL CALL BACK.
0005/ 3 JENNIFER SPOSITO CRC

END OF PRINT FOR CASE # 970147439

SOUTH PASADENA FIRE DEPARTMENT
FIRE AND RUN REPORT

INCIDENT NO. 1265

EXPOSURE NO.

ALARM SOURCE: ☐ SPKR. ☐ PHONE ☐ BOX ☐ P.F.A.S. ☒ RADIO ☐ STILL ☐ OTHER

TIME RECEIVED	TIME ON THE SCENE	TIME IN QUARTERS	MONTH DAY YEAR
1034	1037	1118	October 13, 1997

CLASSIFICATION OF INCIDENT

- ☐ FIRE IN BUILDING
- ☐ FIRE IN BRUSH OR GRASS
- ☐ FIRE IN RUBBISH
- ☐ OTHER FIRE OUTDOORS
- ☒ FIRE IN VEHICLE
- ☐ _____
- ☐ OUT OF JURISDICTION

INCIDENT WHERE THERE WAS NO FIRE

- ☐ RESCUE
- ☐ INCIDENT INVESTIGATION
- ☐ ACCIDENTAL ALARM
- ☐ FALSE ALARM

LOCATION RECEIVED: Fair Oaks Avenue and Spruce Street

CORRECT LOCATION: Same

OCCUPANCY

OCCUPANT: [redacted]

TELEPHONE: [redacted]

OWNER OF BLDG.

ADDRESS

TELEPHONE

CONSTRUCTION OF BLDG.

NO. OF STORIES

VEHICLE TYPE	MAKE	MODEL	YEAR	LICENSE NO.	STATE
4 Door	Buick	Regal	1996	3RLA553	California

CONDITIONS ON ARRIVAL: Vehicle fire, engine compartment only.

POINT OF ORIGIN: (room, floor, process, etc.) Engine compartment

MATERIAL IGNITED:

PROBABLE CAUSE: (describe in detail) Broken fuel line

LOSS OF LIFE OR INJURIES TO FIREMEN OR CIVILIANS: (names, details)

UTILITY CO.: TIME CALLED: TIME ARRIVED:

WEATHER: Clear MILES TRAVELED: 1.0

CHIEFS PRESENT: None

PLATOON ON DUTY: A CAPTAIN: Danny De Angelis DATE: 10-13-97

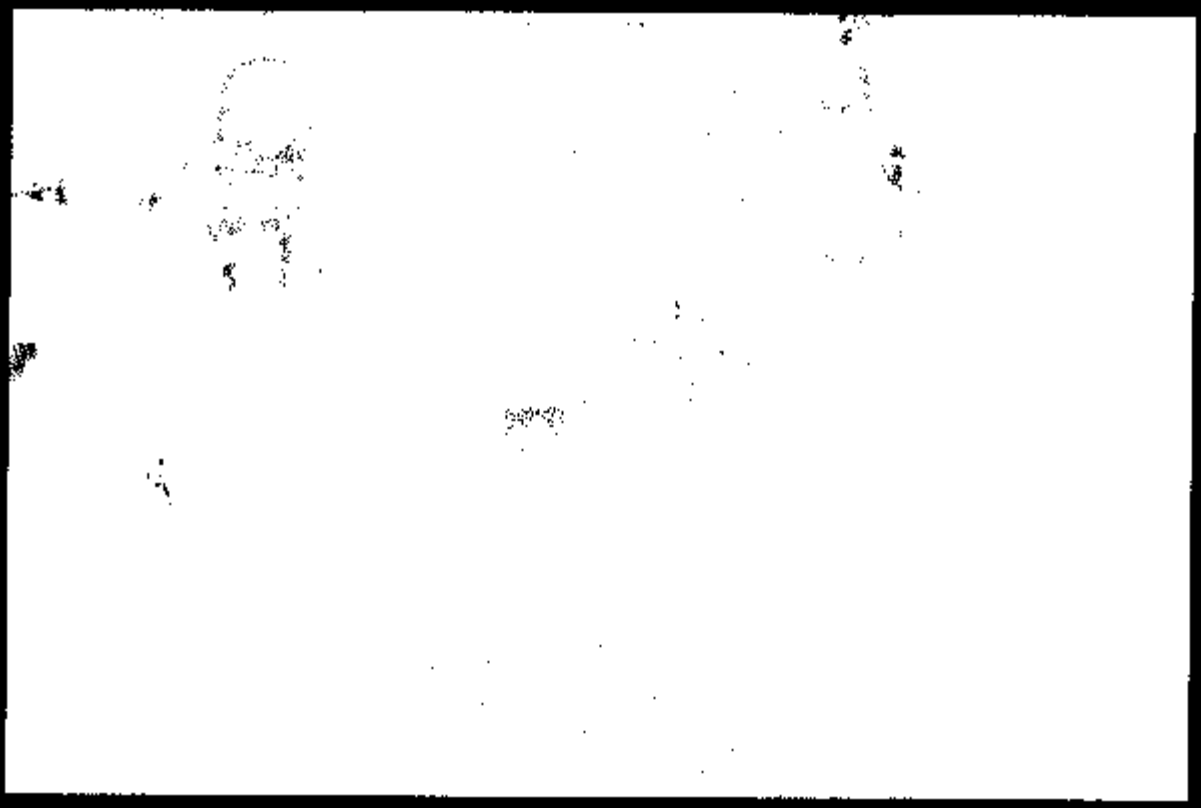
Danny De Angelis

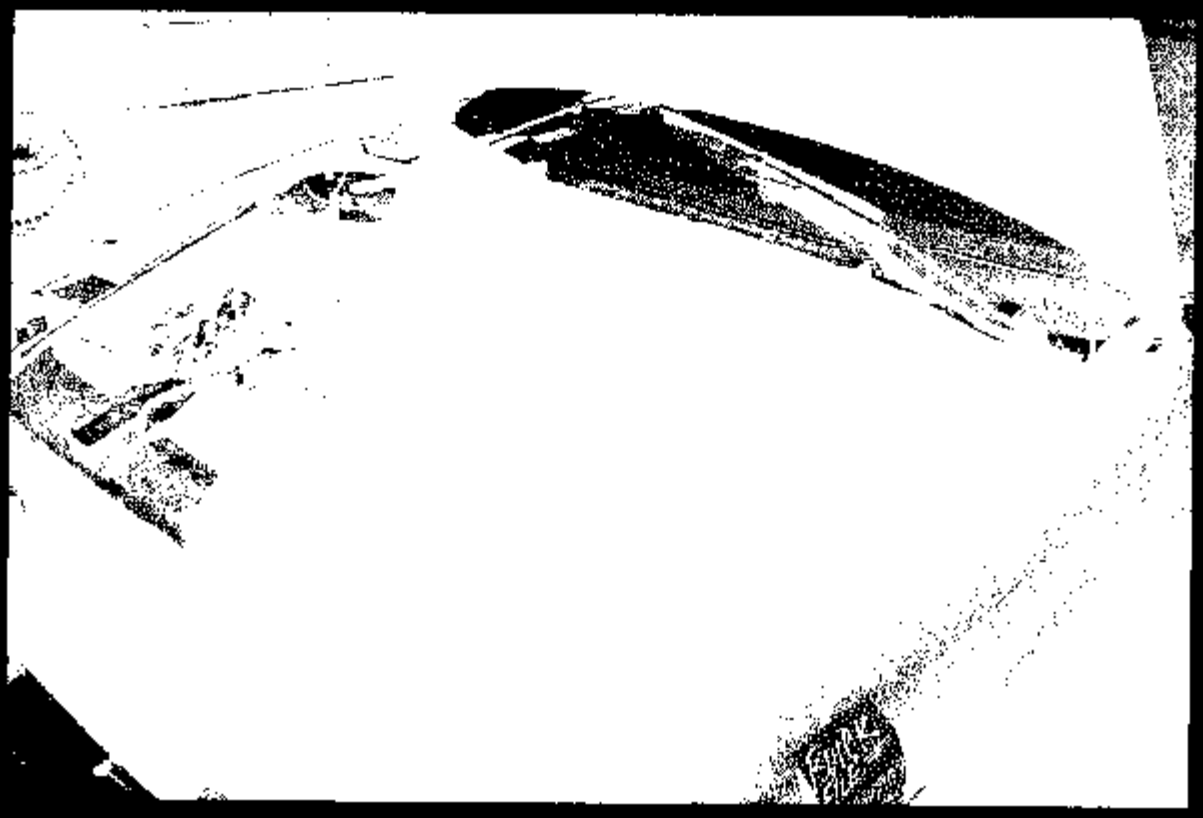
LOSS DATA

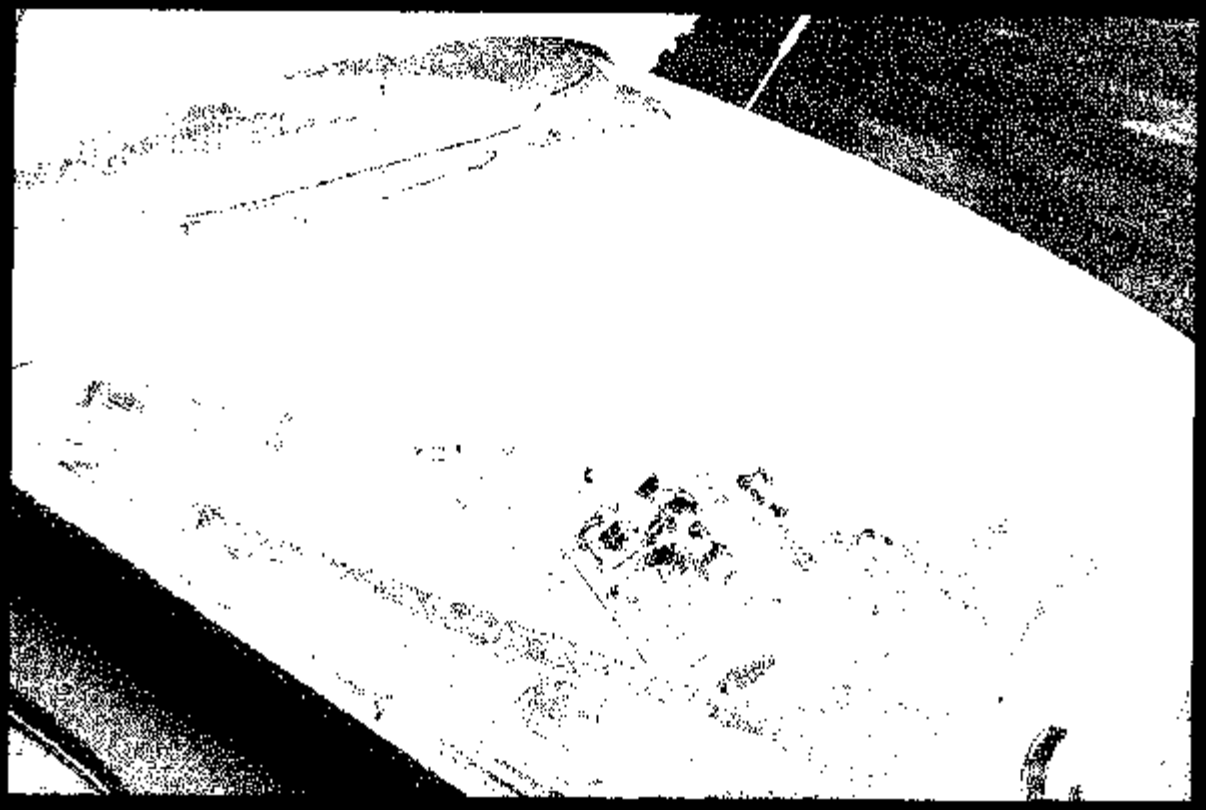
RECAPITULATION OF LOSS	BUILDINGS	CONTENTS	VEHICLE	OTHER
VALUATIONS				
DAMAGE ESTIMATE AT TIME OF FIRE			$5,000.00	
INSURANCE CARRIED				
INSURANCE PAID				
INSURANCE CO.				

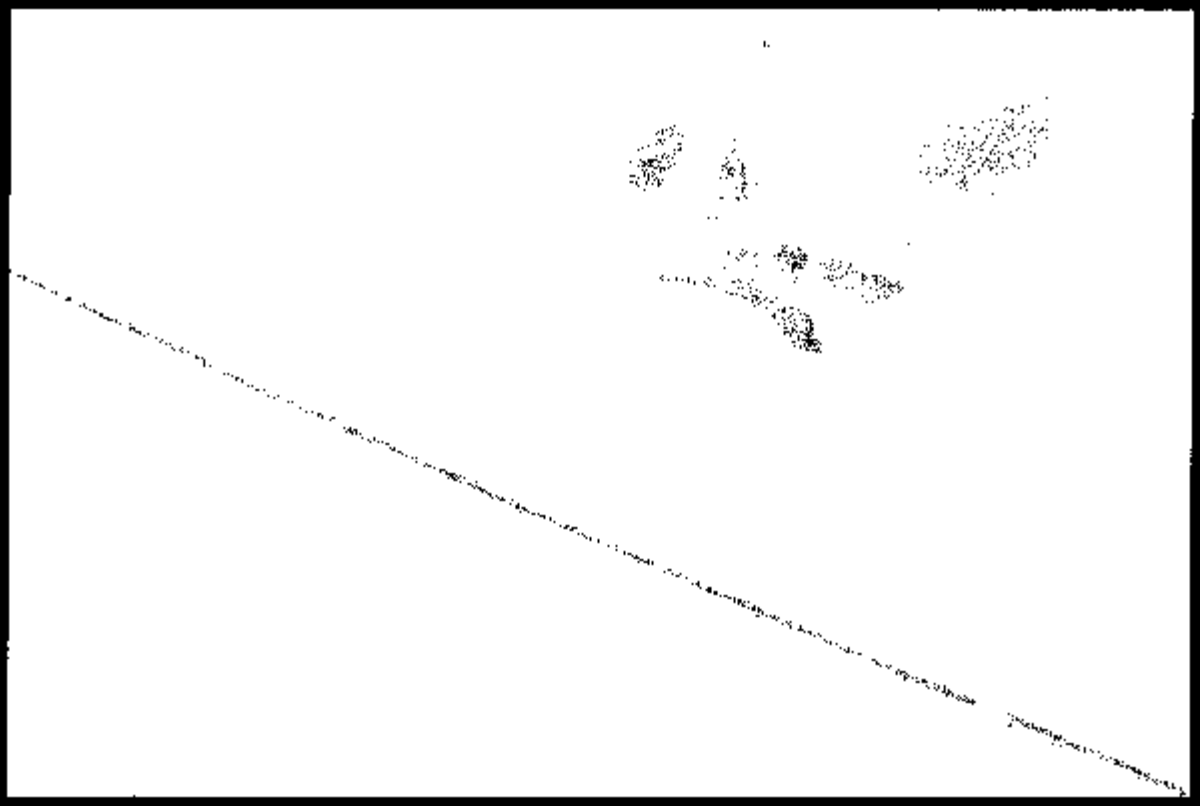
REMARKS:

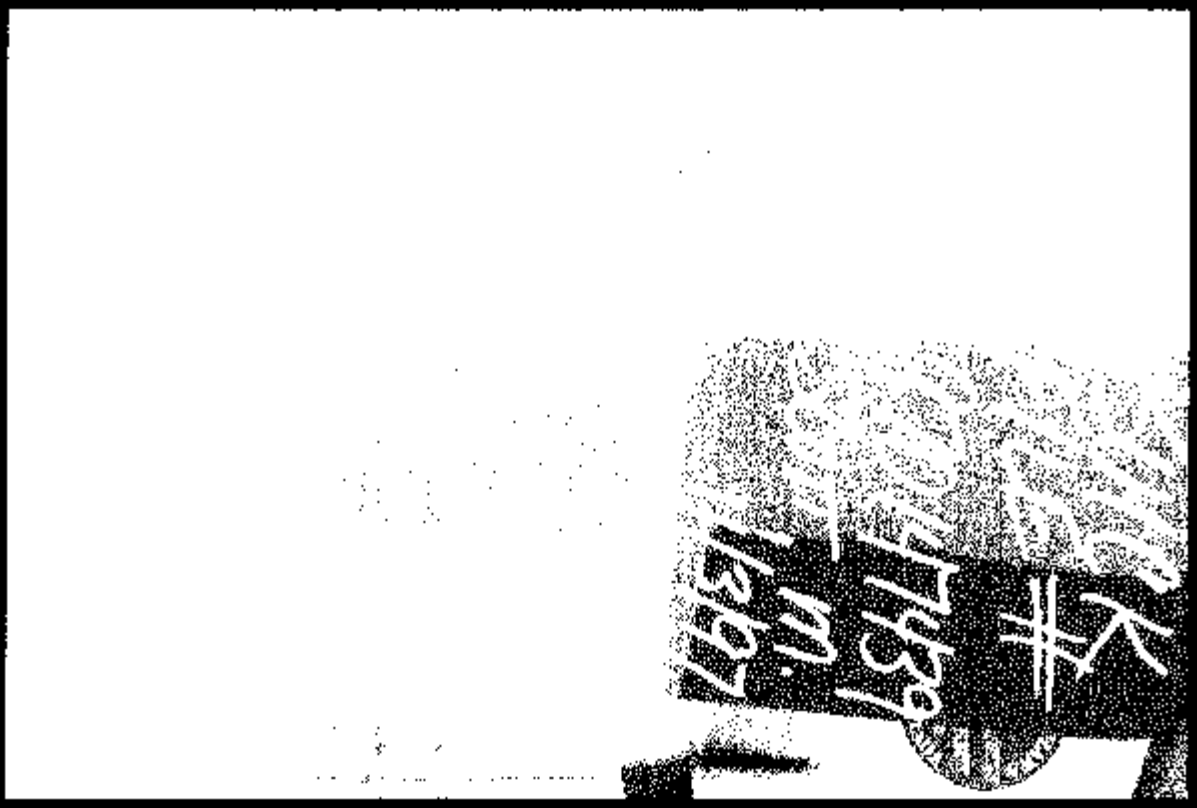
UTECAPA04309802181286-PR01839

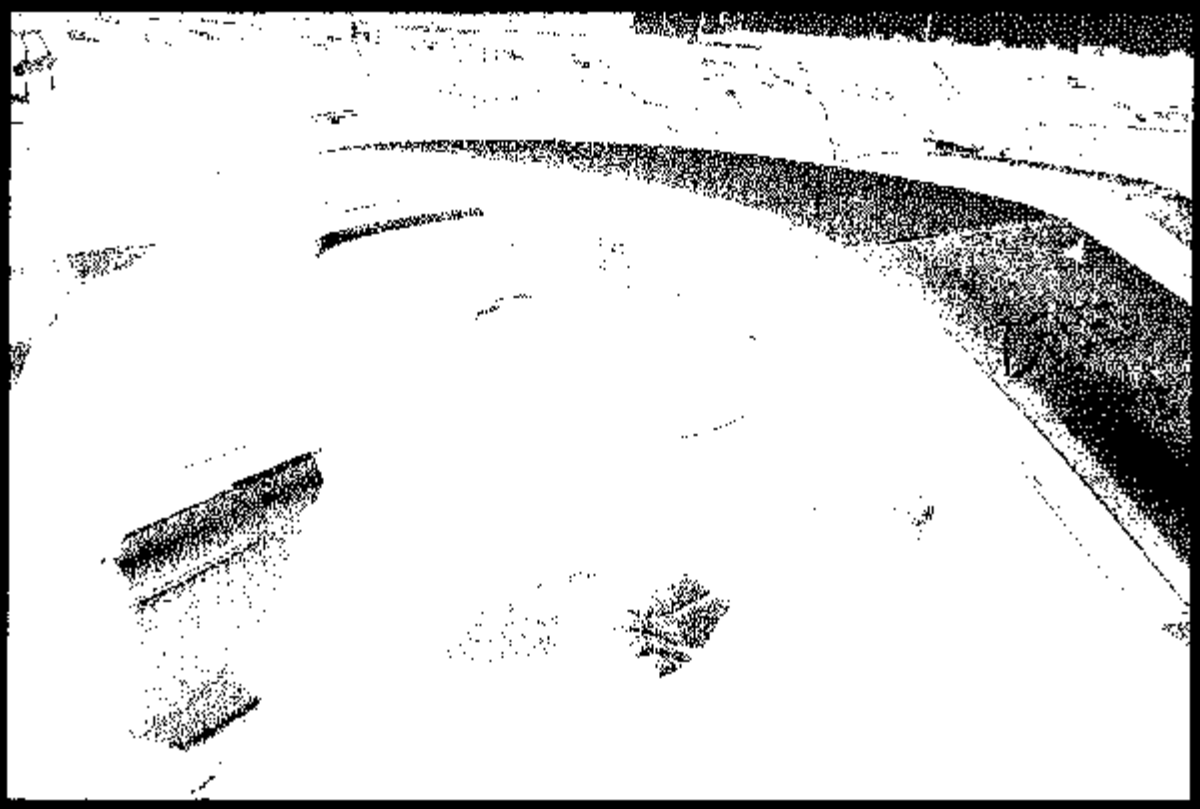


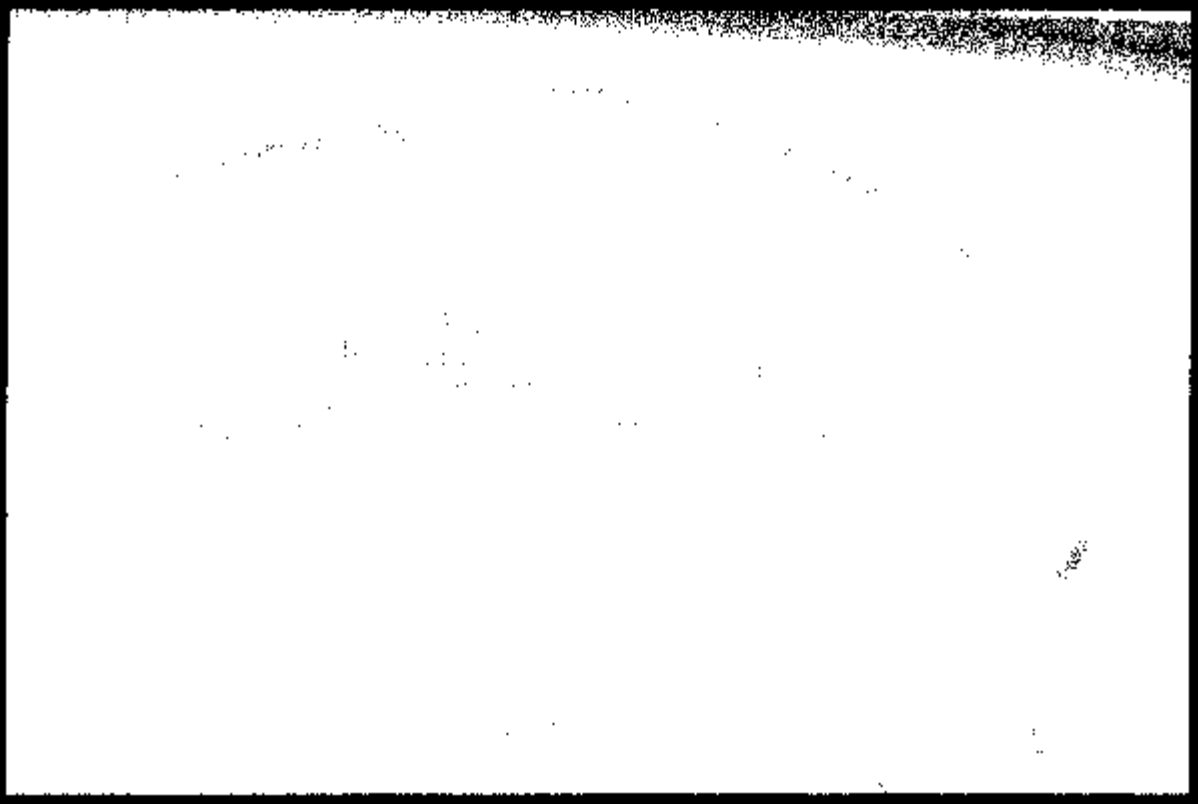


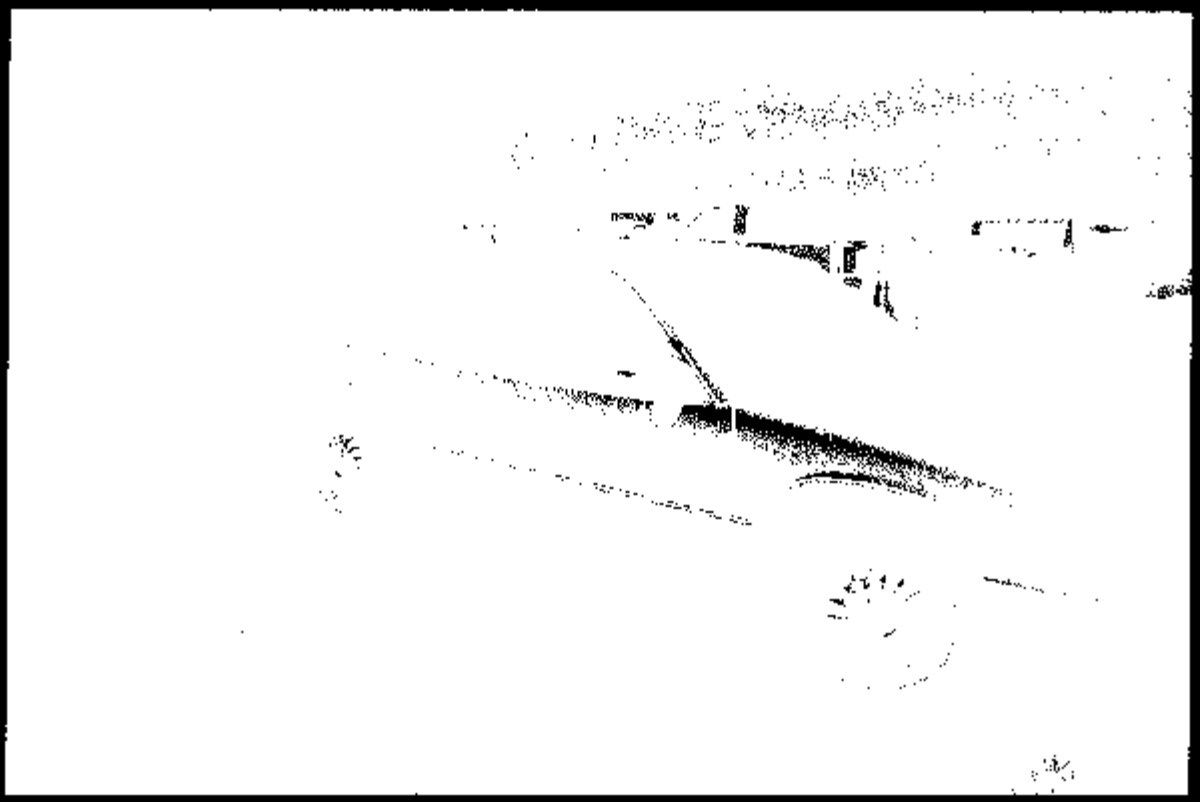


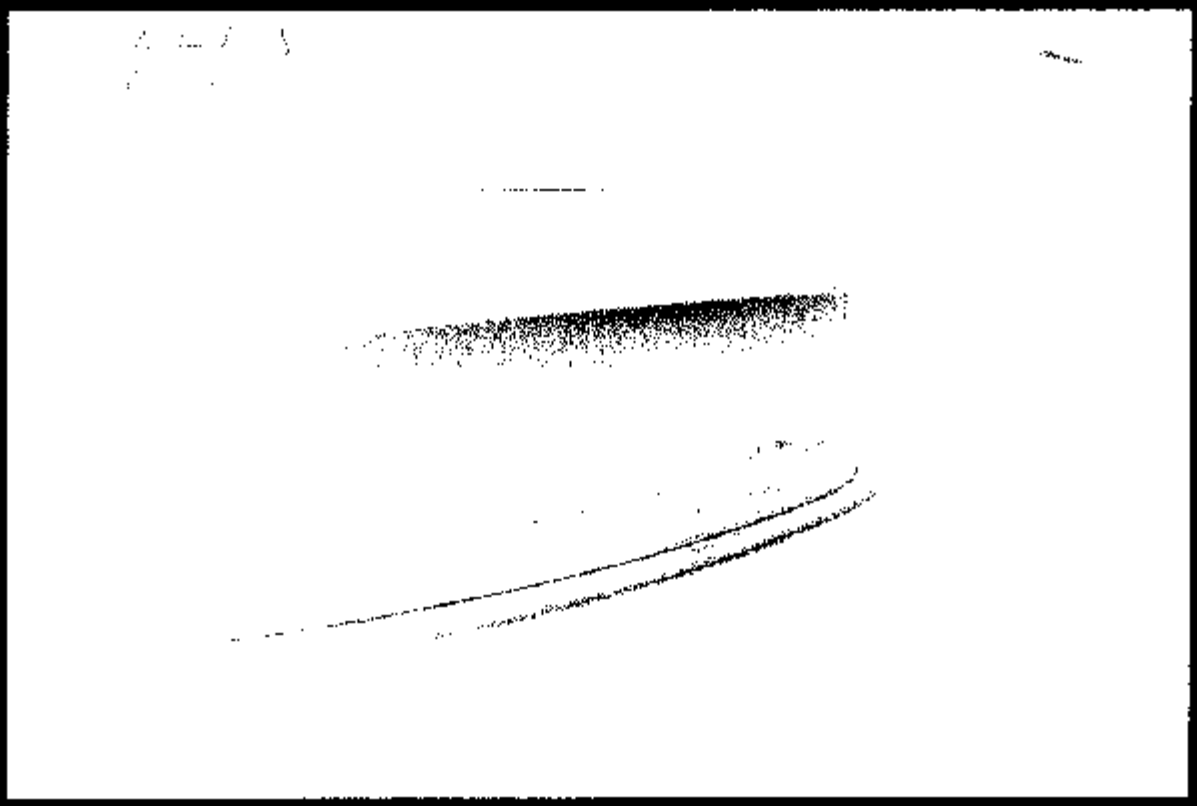


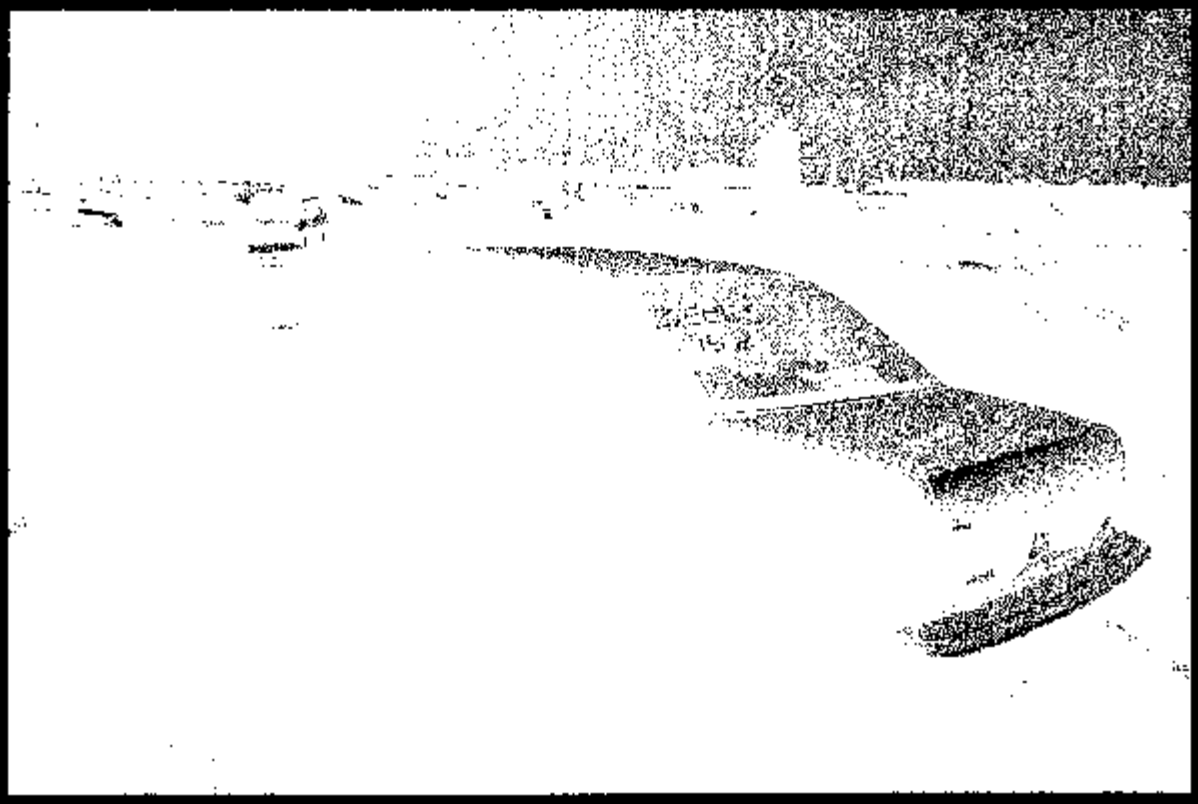


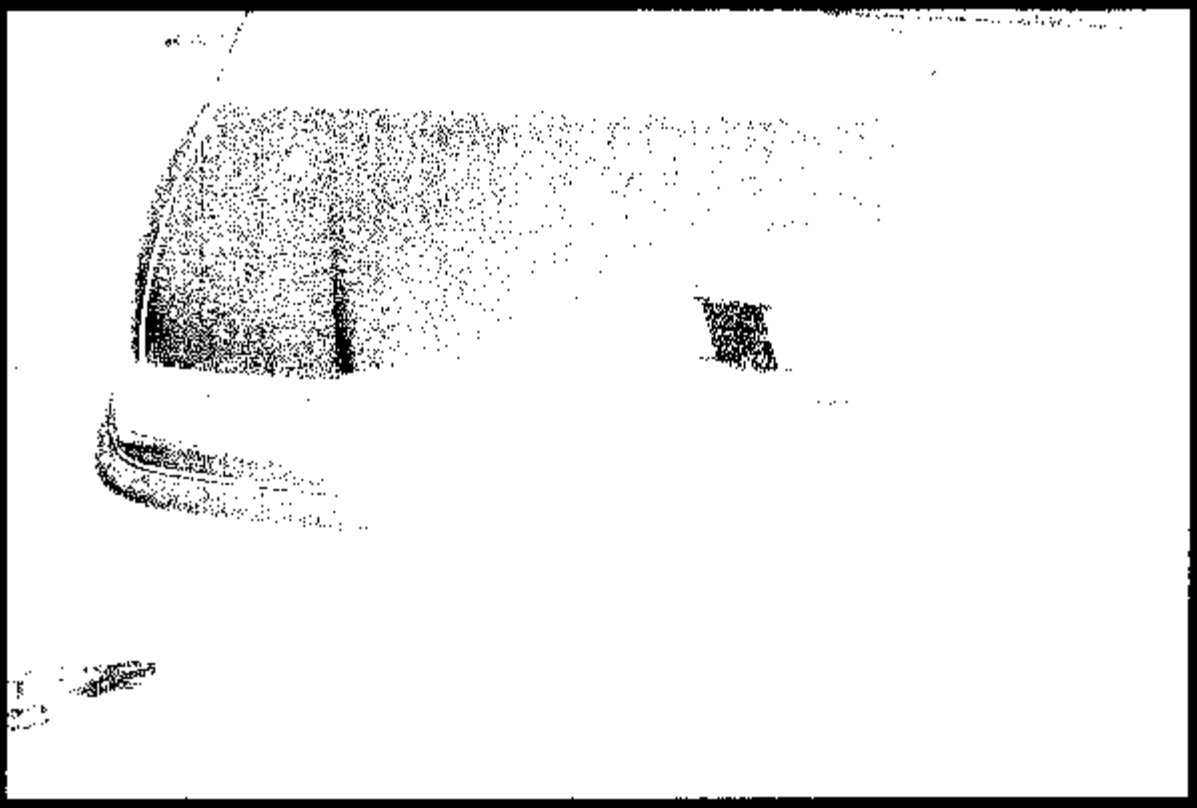


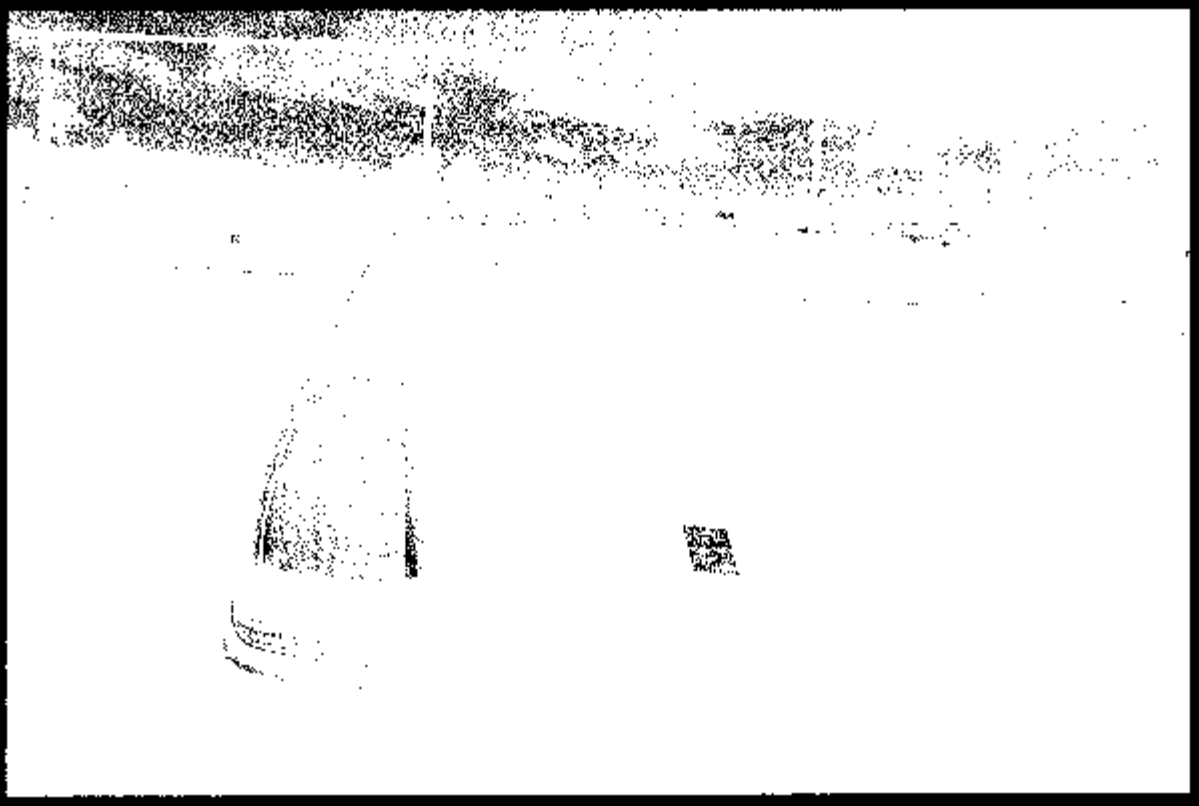


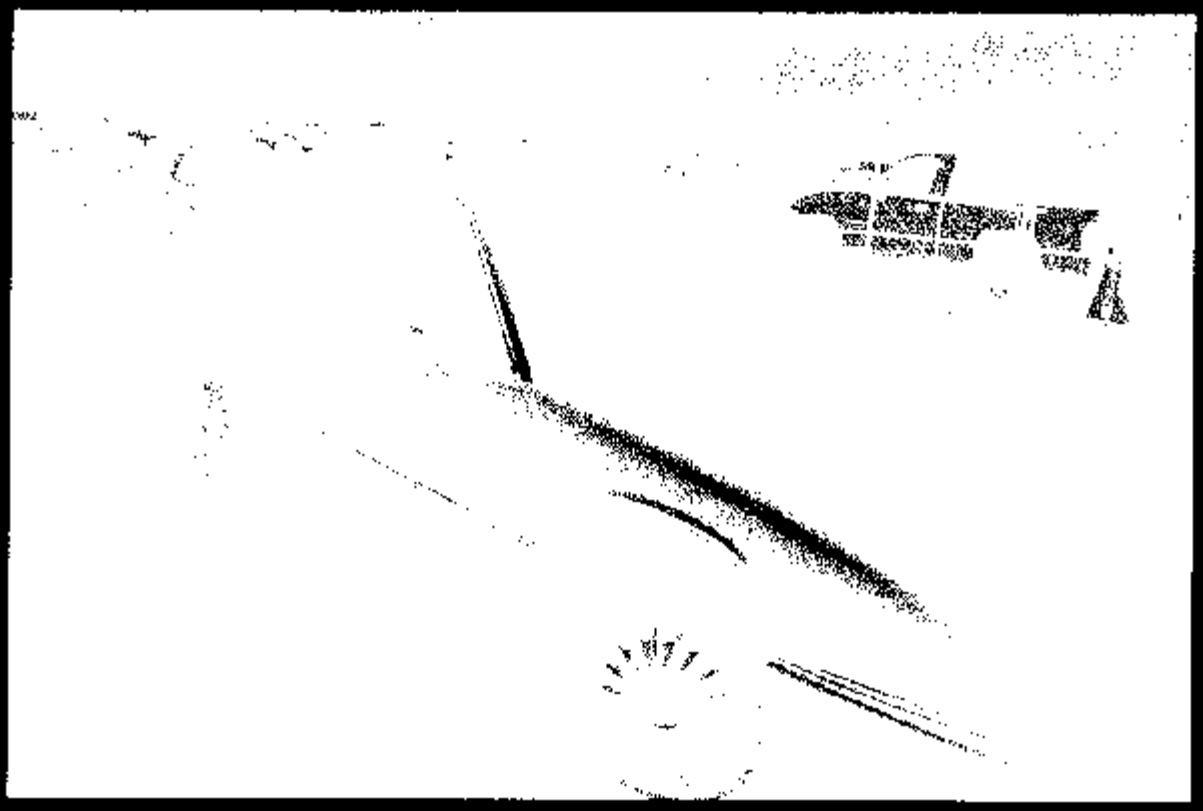


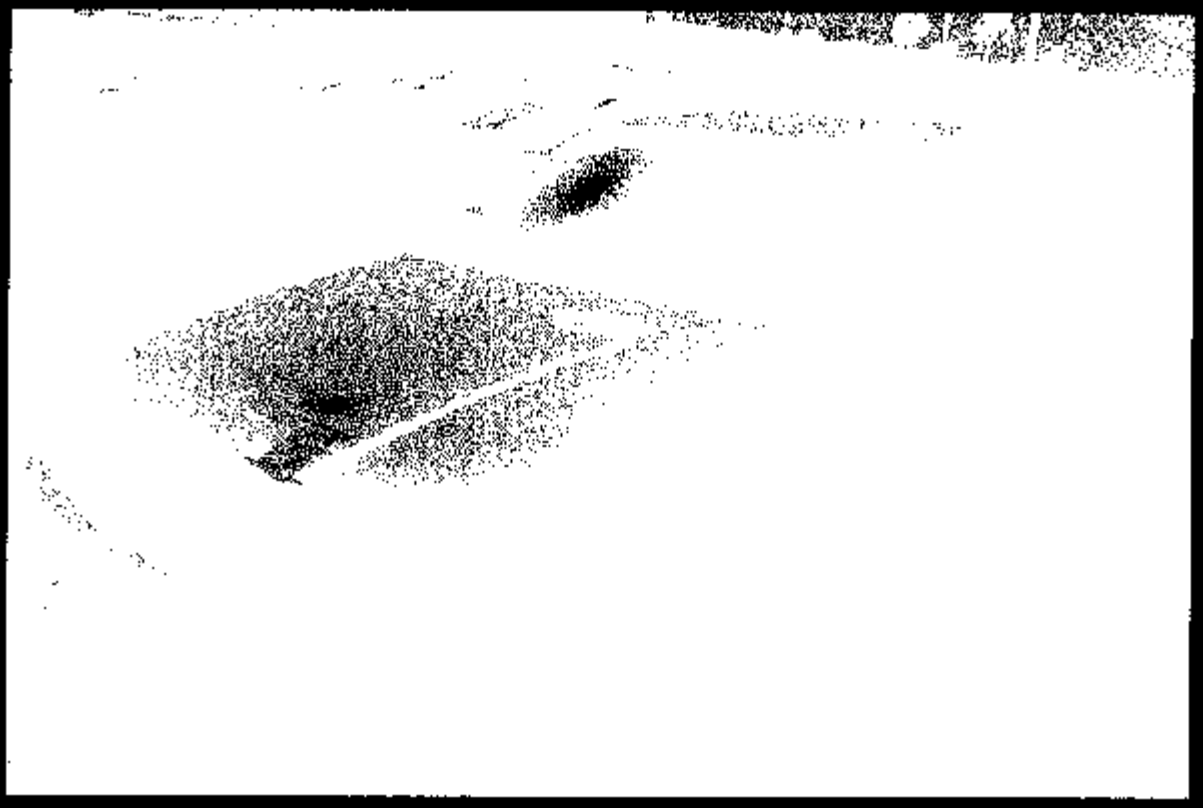


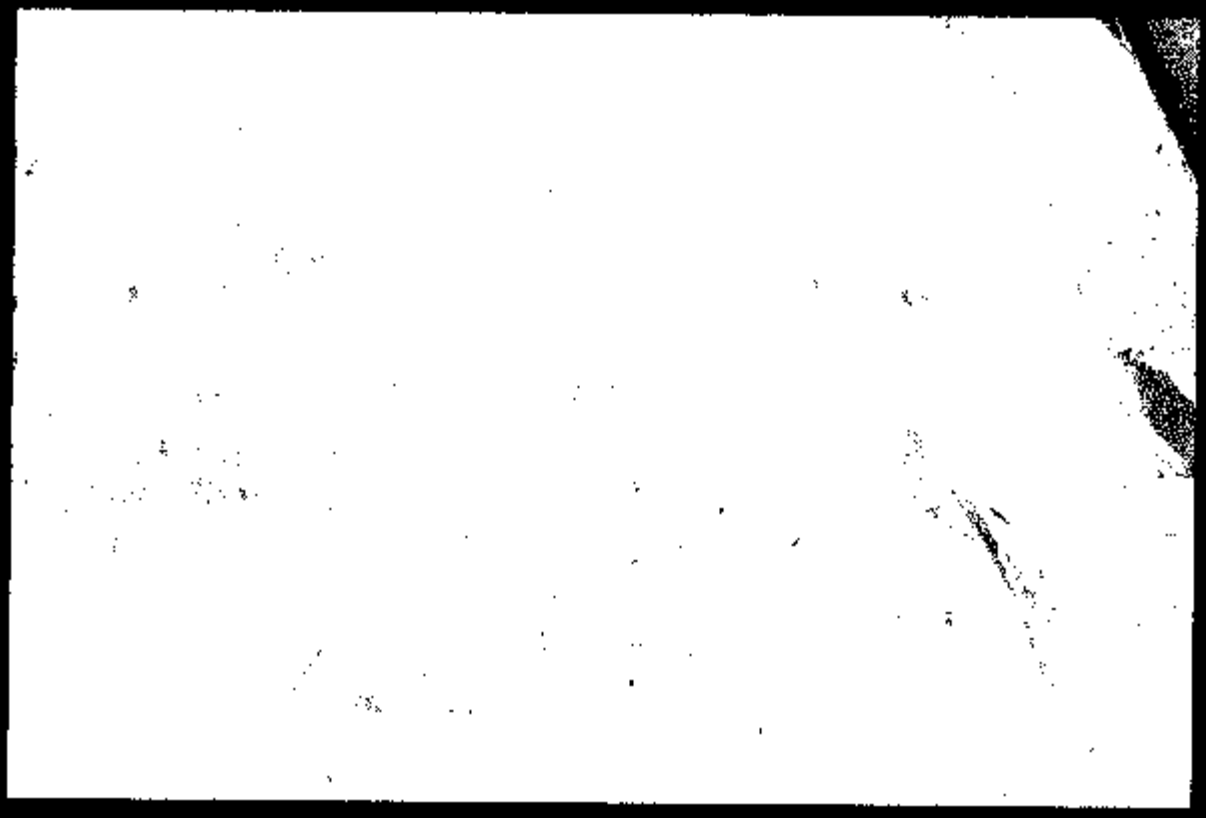


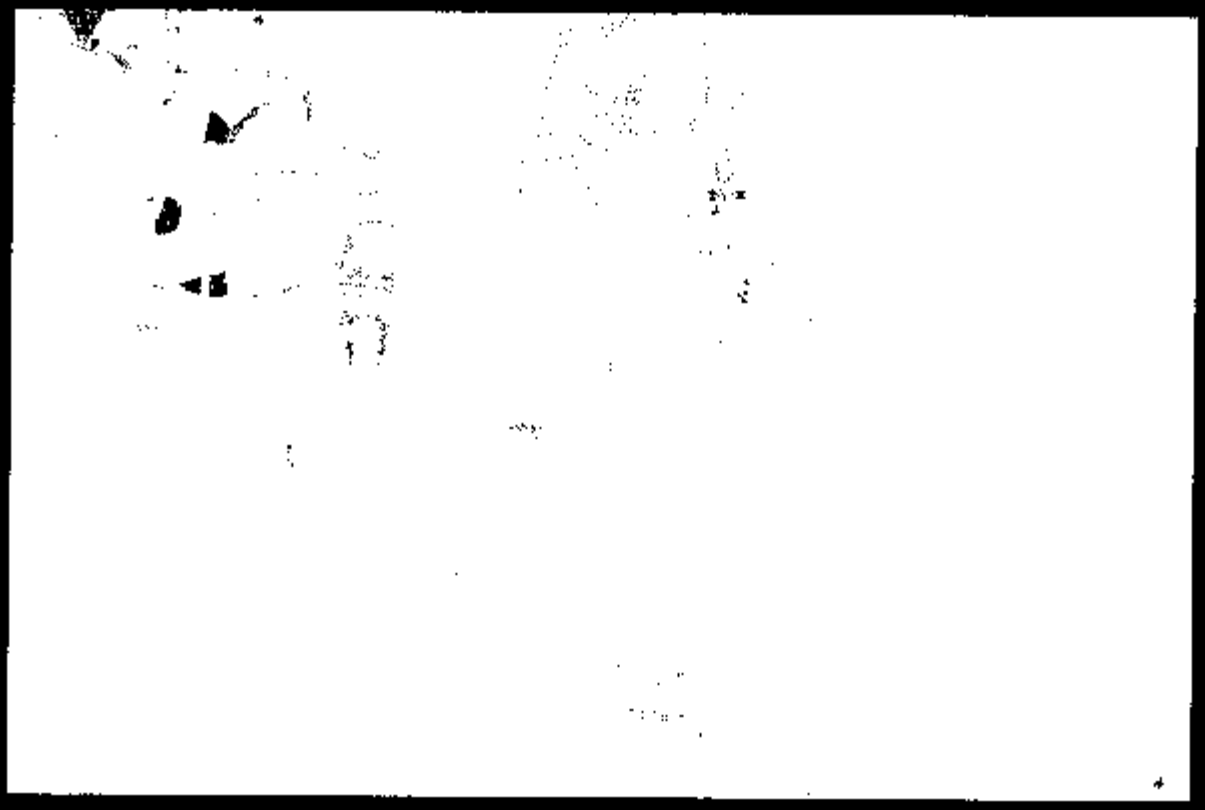


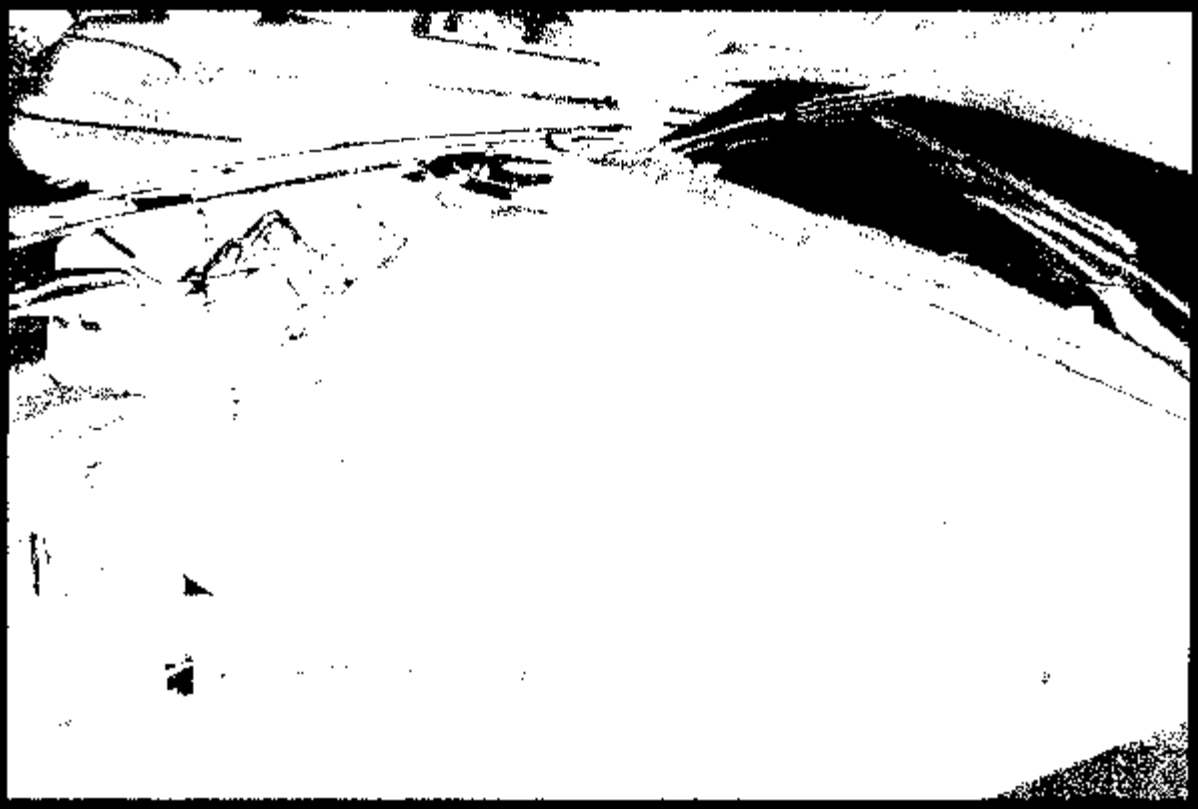


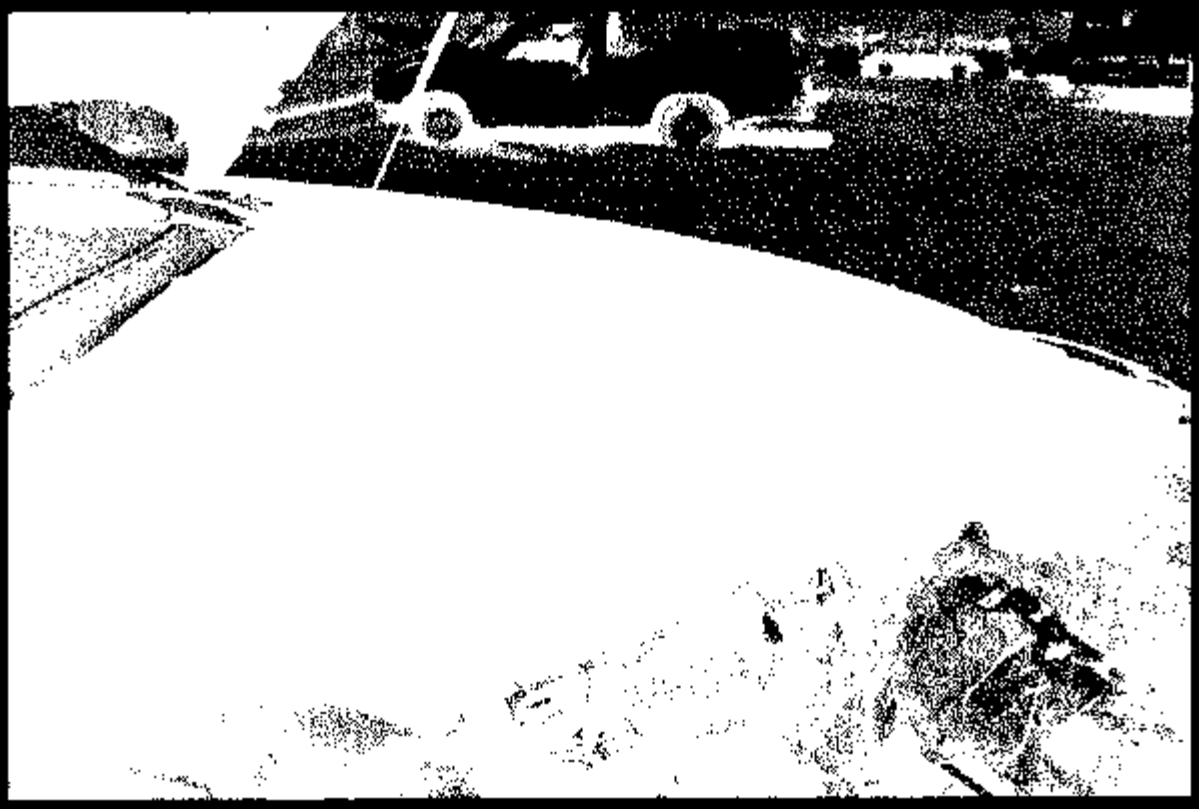


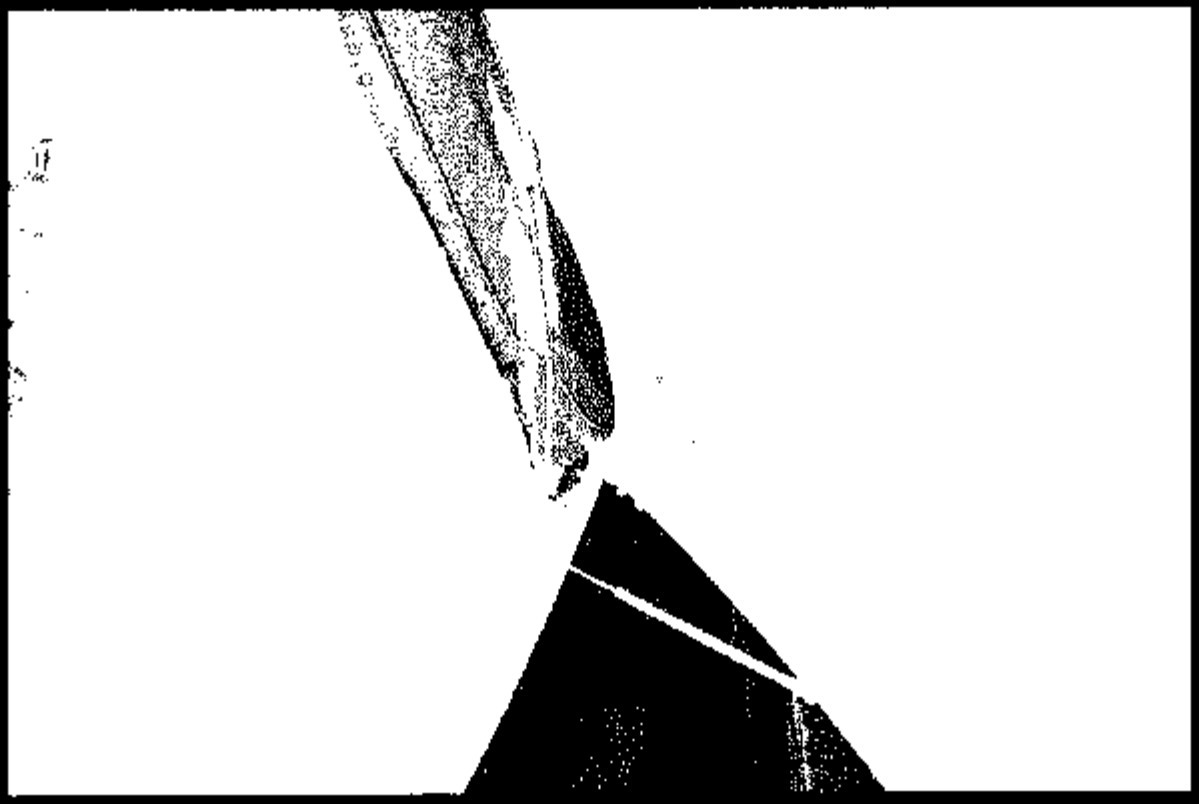












275578 PR02357 J50-124

GENERAL MOTORS CORPORATION

DIVISION: PONTIAC - GMC

ZONE: 01

DATE: 11/14/97

RE: Claimant: Adams Paul

Date of Incident: 10/13/97

CAC File No.: 97209734

ESIS UNIT
GM Central Claims
P.O. Box 02489
Detroit, MI 48202

Gentlemen:

Attached is a PAR report with information on the above captioned incident. This Report of Preliminary Investigation is submitted to you for the reason(s) indicated below:

1. ( ) The attached report is for your information and record.
2. (x) We believe this claim may deserve further investigation by you.
3. ( ) Other:

We have checked the above items based upon the information we have at this time. If you do not agree, or if subsequent facts come to your attention indicating the advisability of a different approach, we would appreciate being advised promptly.

Forward claim acknowledgments to:

Product Investigation Coordinator
Pontiac-GMC Division
M.C. 483-631-730
31 E. Judson
Pontiac, MI 48342-2230

Further inquiries regarding this claim should be directed to the undersigned.

Very truly yours,

PONTIAC-GMC DIVISION
General Motors Corporation

Customer Service Center Supervisor
31 E. Judson
M.C. 483-631-730
Pontiac, MI 48342-2230

Enclosures:
- [ ] CAC Case Comments
- [ ] EAA Reps Notes
- [x] Pictures
- [ ] Estimates
- [ ] Police Report
- [ ] RO's
- [ ] Darm Tape
- [ ] Other:

UTECAPA04309802187806-PR02357

Product Allegation Resolution- General

Documentation Decision Criteria

- [ ] Bodily Injury
- [ ] Collision
- [ ] Property damage outside the confines of the vehicle
- [x] Non-collision damage and fire to subject vehicle above $2000
- [ ] Personal property damage above $1,000

Customer Information

Case Number:	97209734-01
Claimant's Last Name:	[redacted]
VIN:	1G2WP52K8VF318145

Incident Information

Date and Time of Incident:	10/13/97
Location of Incident:	1538 Crawford St. Altoona, PA
Description of Incident:	While driving the vehicle to her sister's house the claimant smelled something burning. She continued an additional 2.5 miles to her sister's house and upon parking the vehicle was alerted by a neighbor that her vehicle was on fire.
Current Location of Vehicle:	Shultz-Brown Pontiac
Alleged Defective Component:	Engine electrical
Who Notified Division of Incident:	Shultz-Brown Pontiac / Claimant

Product Allegation Resolution
Non-Collision Vehicle Damage

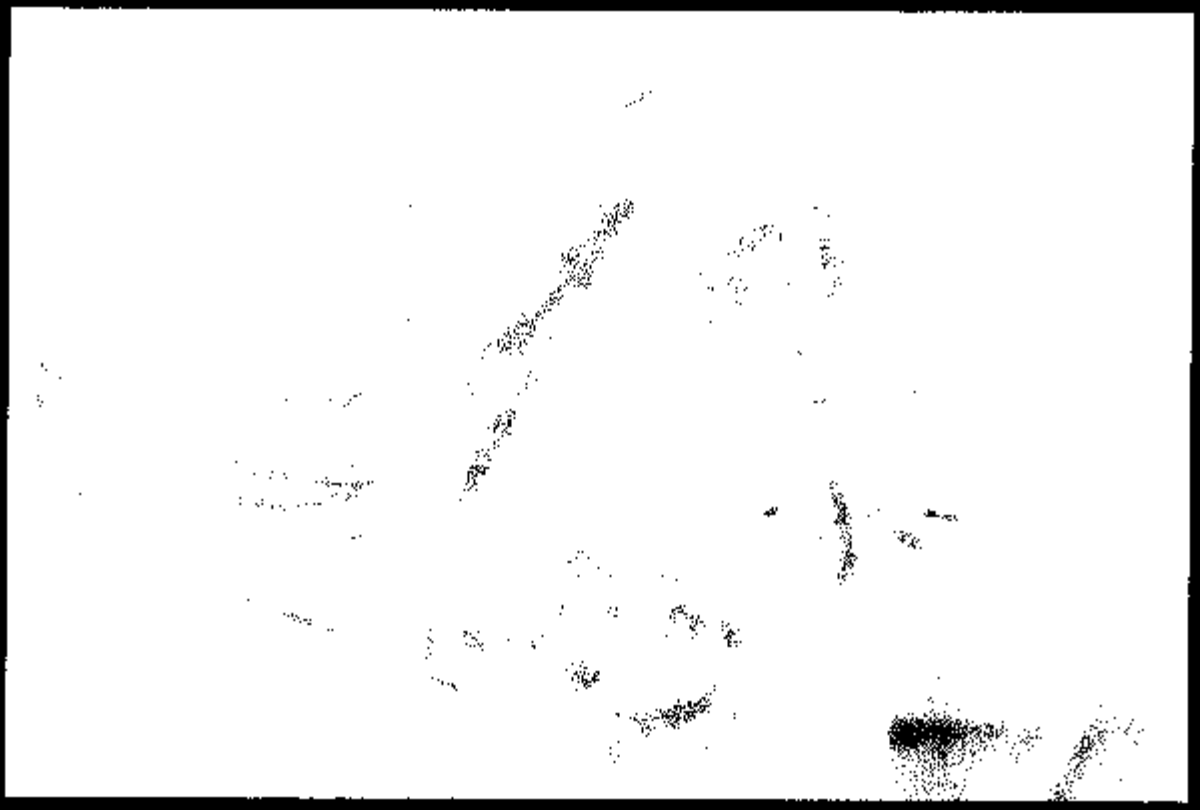
Case Number:	97189734-01
Claimant's Last Name:	[redacted]
VIN:	1G2WP52K0VF318145

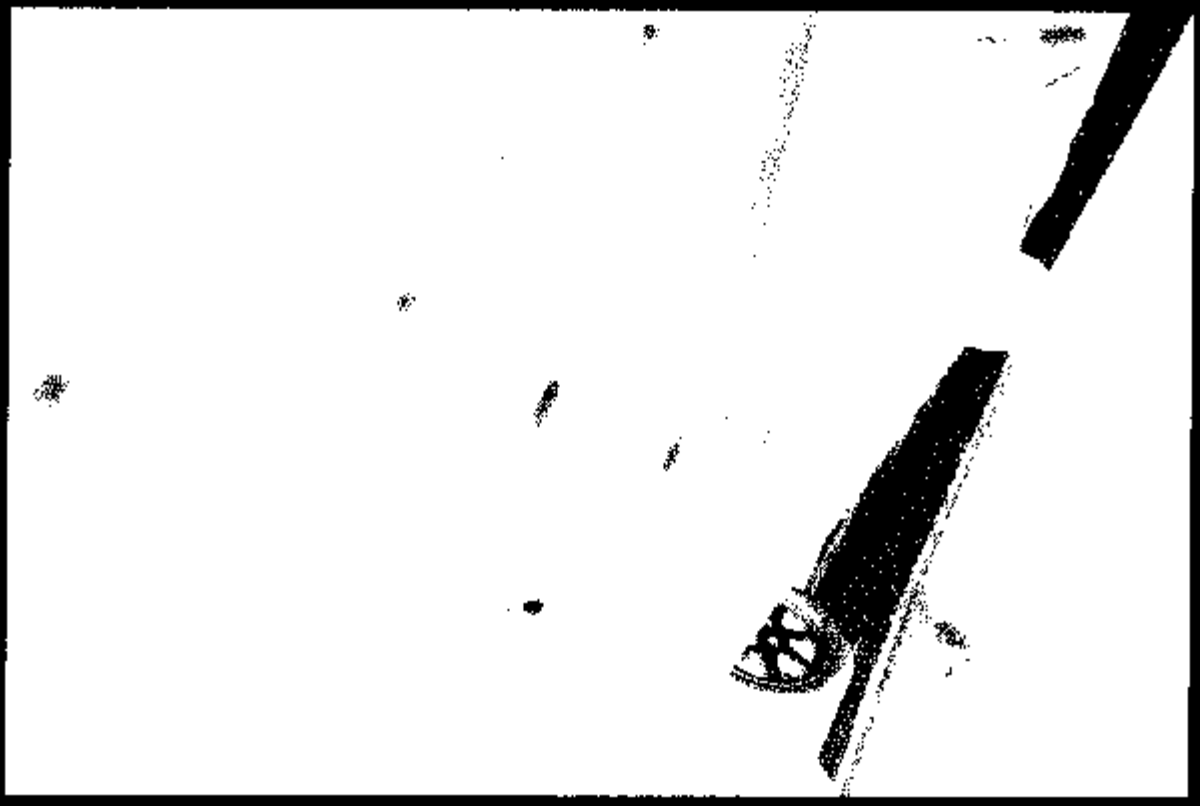
Special equipment and features:	None
Primary use of vehicle:	Personal Transportation
Insurance carrier:	Allstate Insurance: Agent James Beck. 614-895-2865
Weather conditions:	Clear, 56 degrees
Comments:	While driving the vehicle to her sister's house the claimant smelled something burning. She continued an additional 2.5 miles to her sister's house and upon parking the vehicle was alerted by a neighbor that her vehicle was on fire.

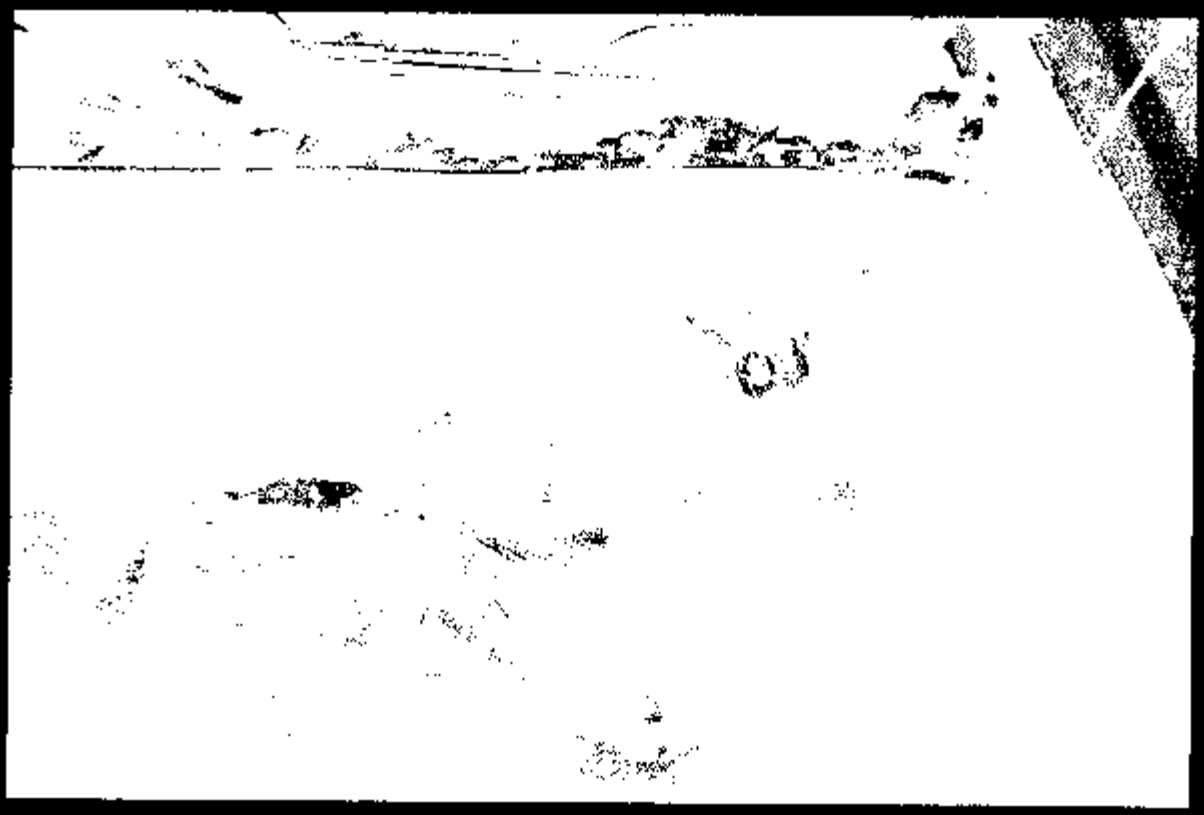
Product Allegation Resolution
Summary/Closing

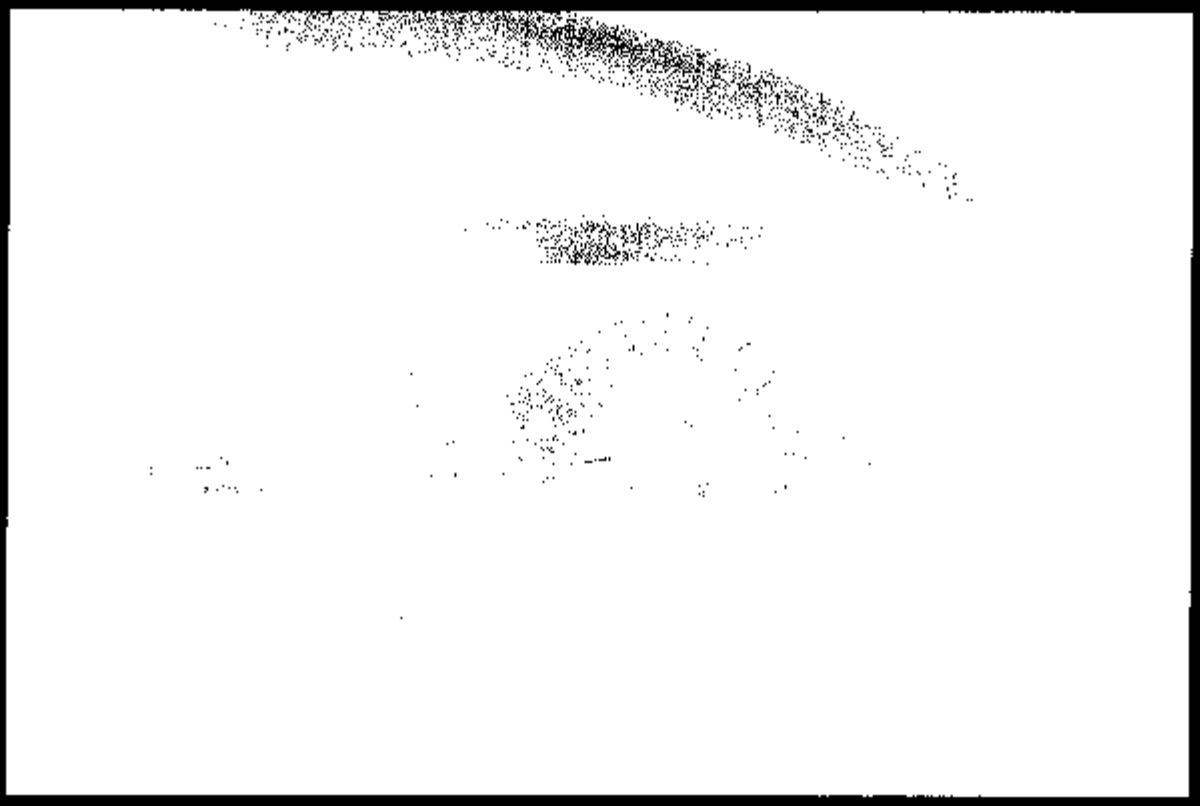
Case Number:	97109734-01
Claimant's Last Name:	[redacted]
VIN:	1G2WP52K8VF318145

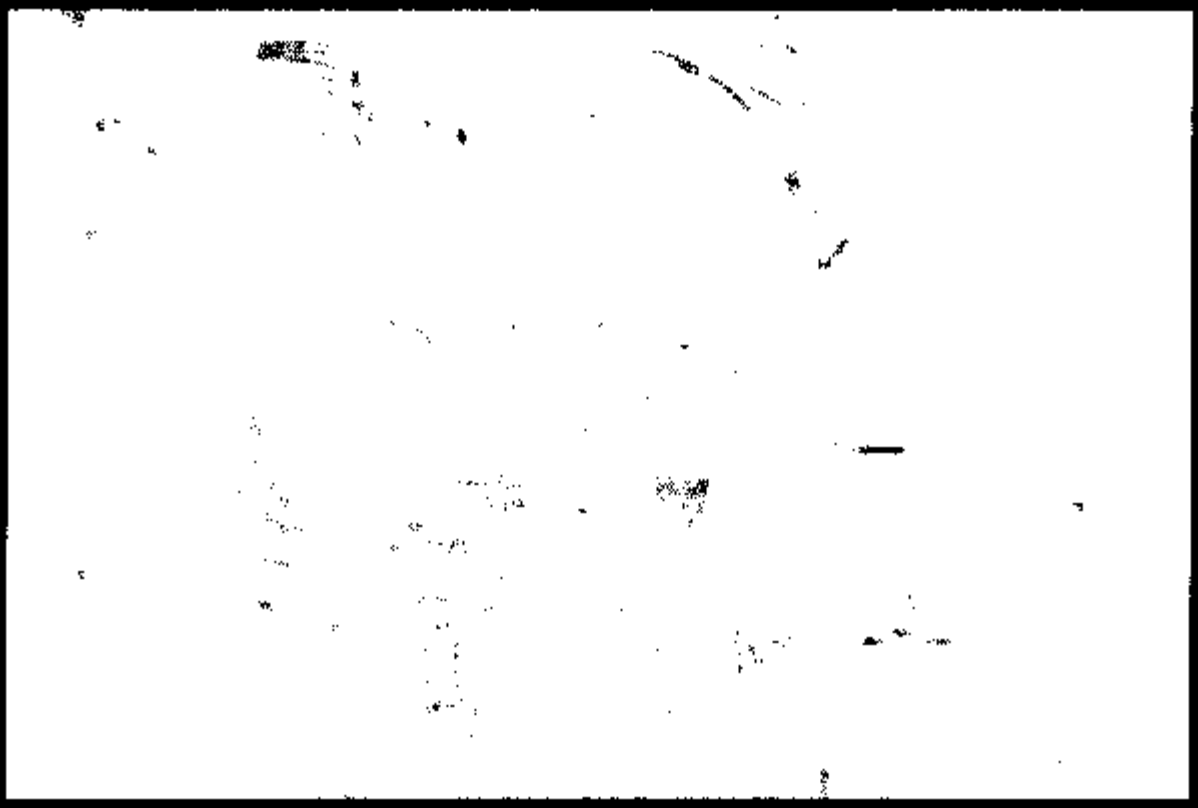
Was Physical Inspection done? Y/N	Yes
Inspector's name/organization:	Robert G. Sims
Date of inspection:	10/29/97
Mileage at inspection:	3,330
What was done at the inspection:	Visual inspection and photographs.
Vehicle road-tested: Y/N:	No, does not apply.
Describe:	
Results:	
System components inspected:	
Summary of facts from the investigation:	The investigation revealed this as an upper engine fire that destroyed all of the combustible components including the hoses, wires and plastics. EAA was unable to determine the direct cause, but did not the hot spot being near the EGR valve.
How and when was the matter left with claimant:	Contacted customer by phone and advised Pontiac's investigation is complete. Advised the investigation did not determine a cause and referred customer to ESIS.

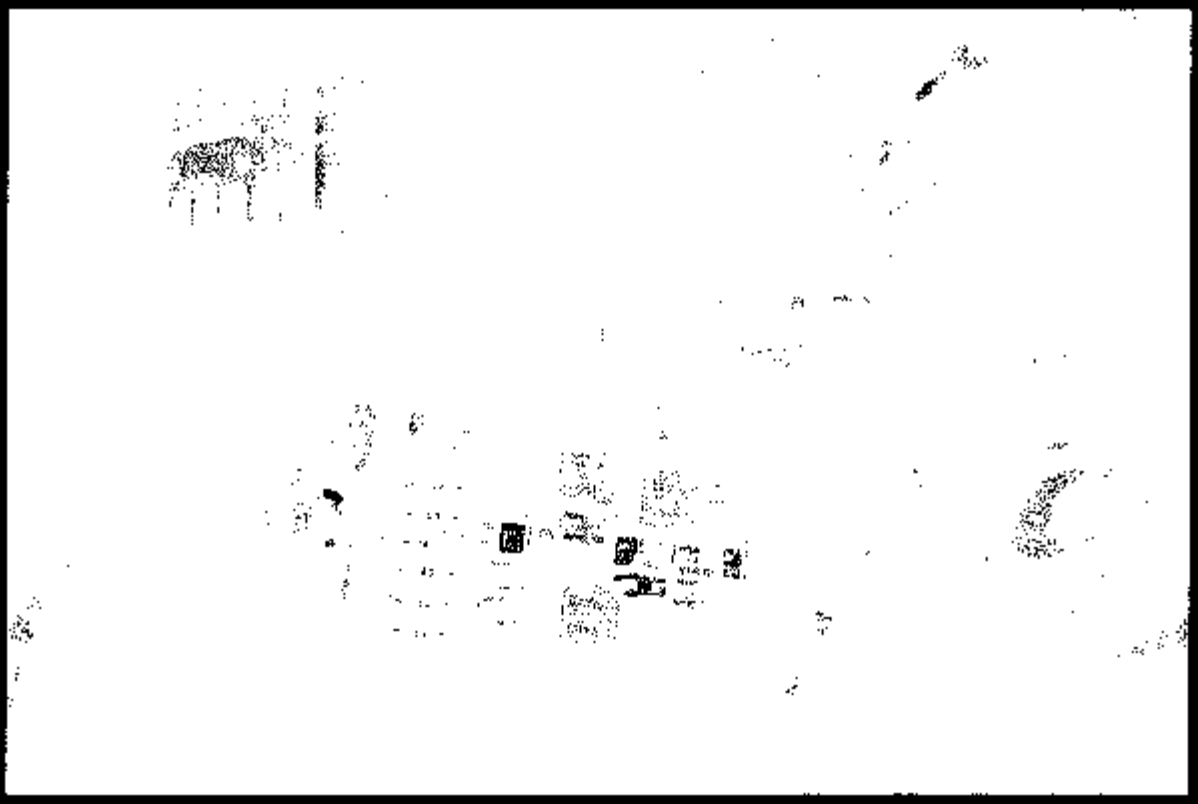


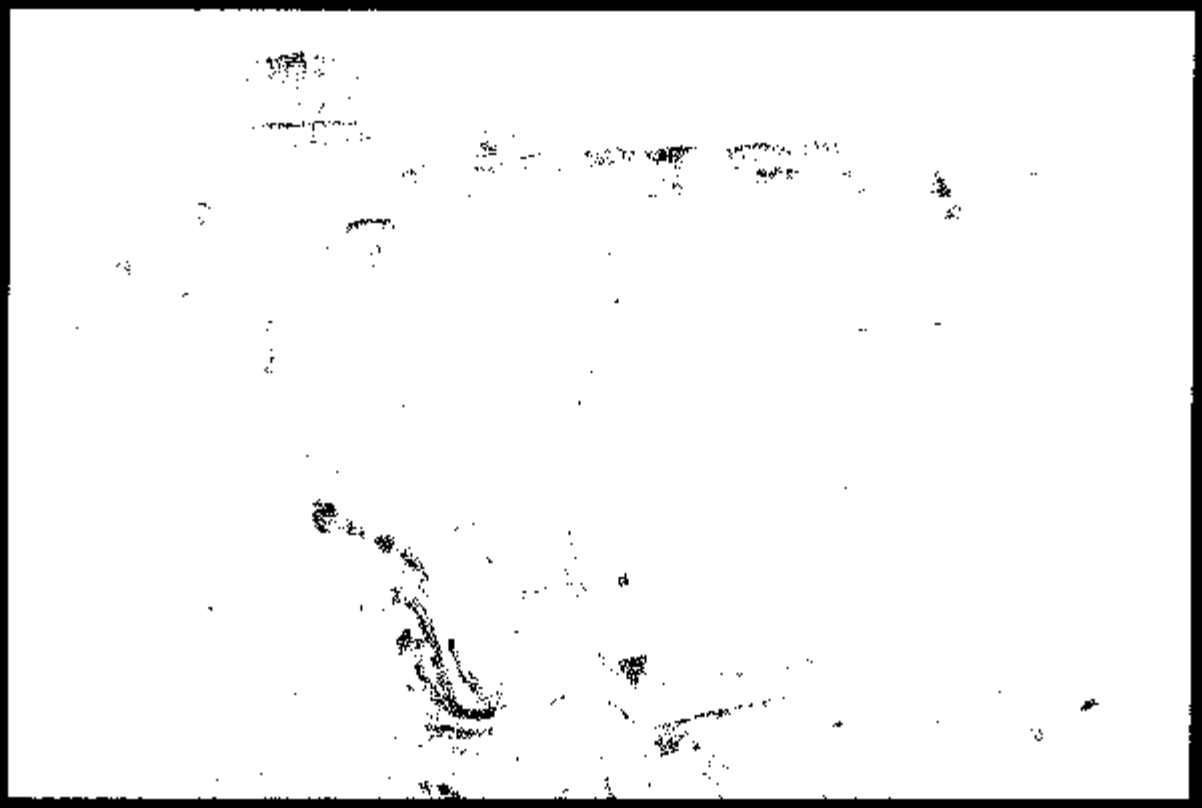


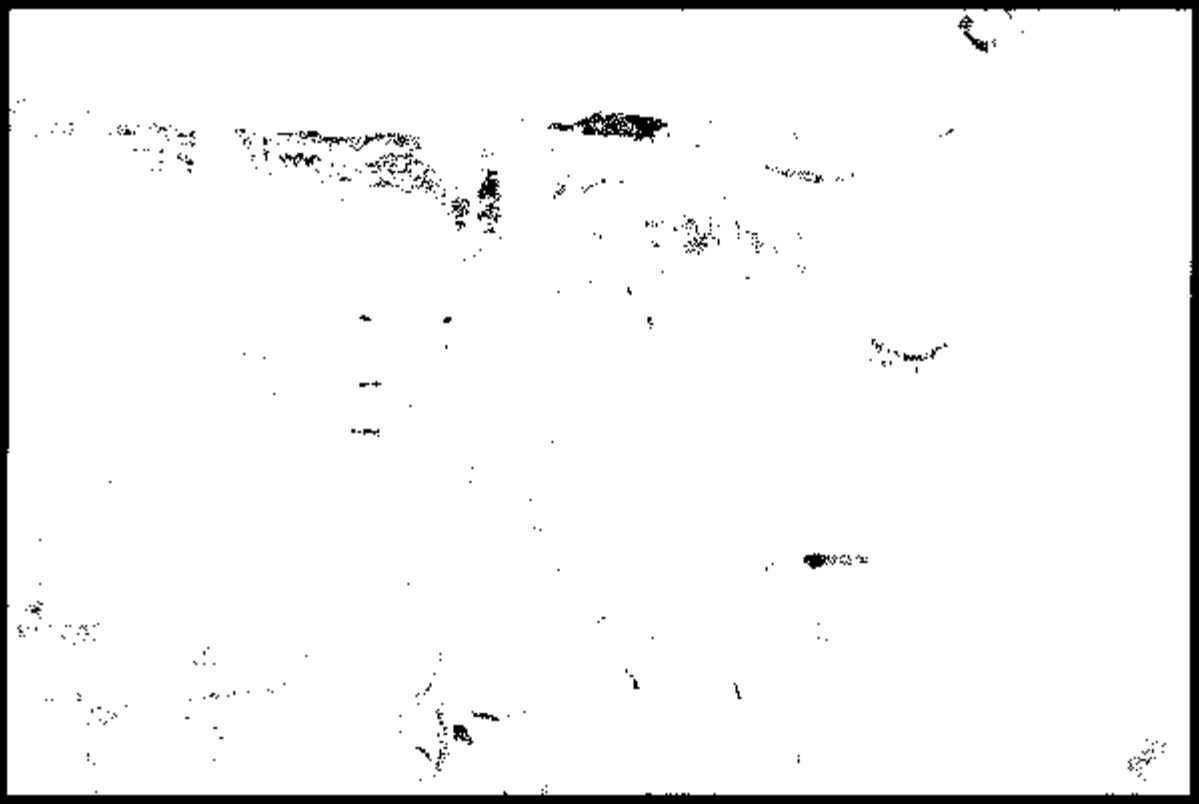


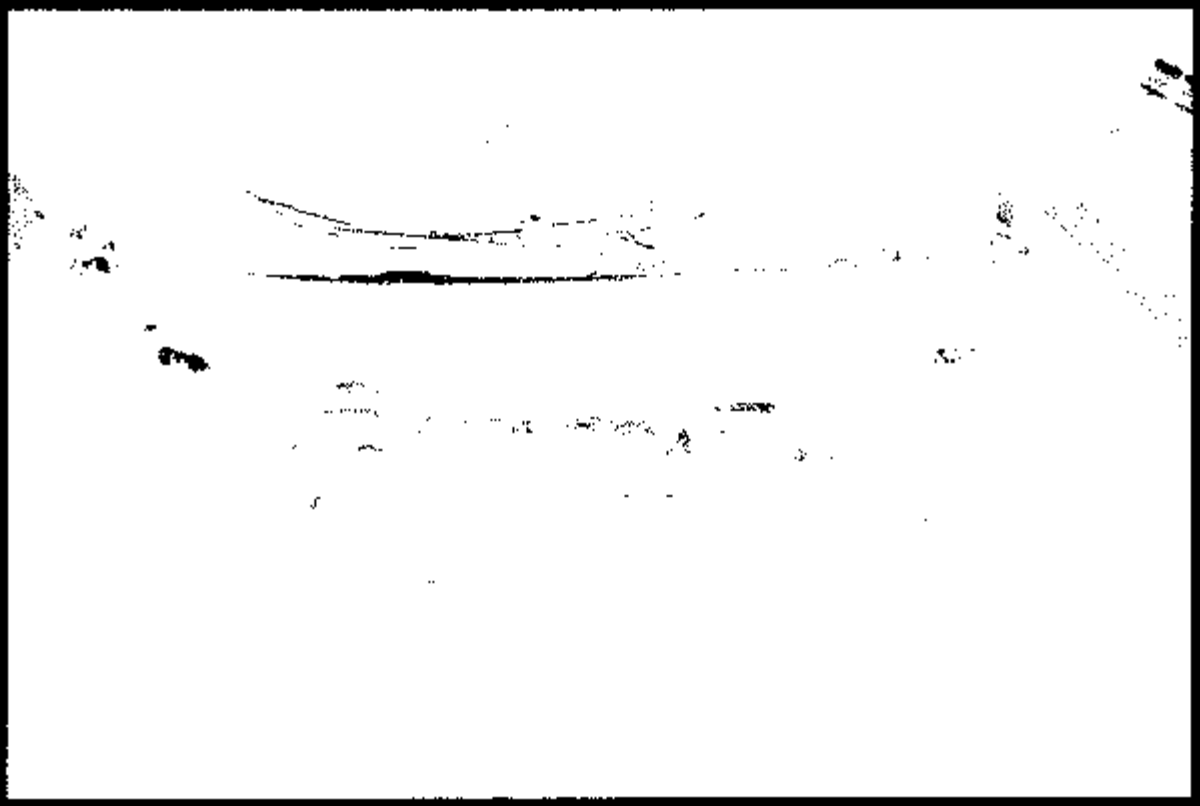


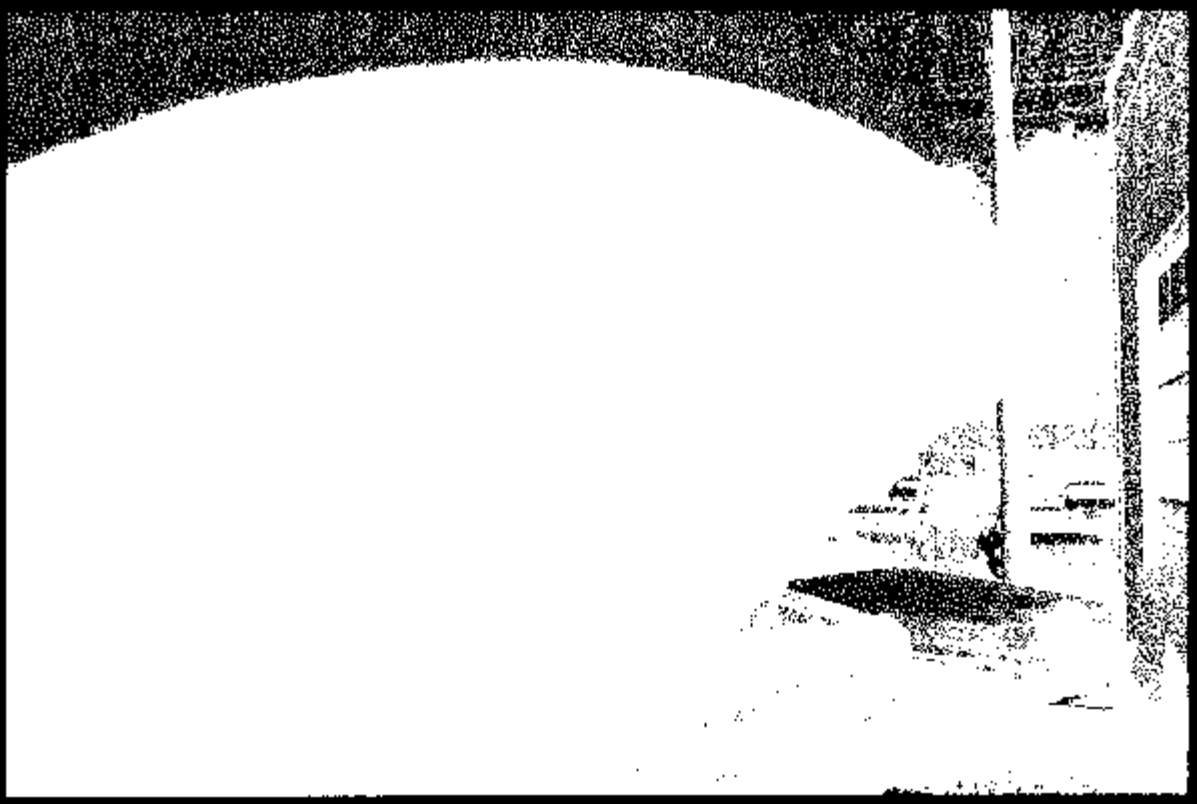


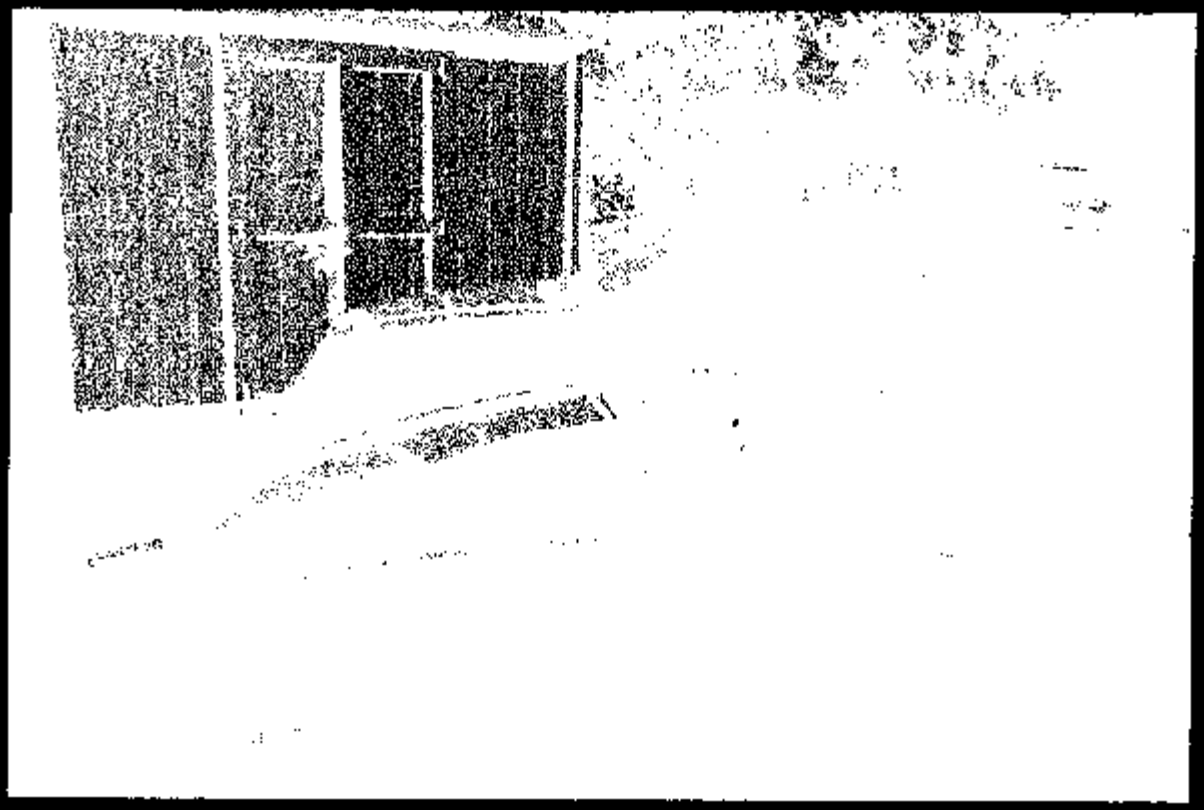


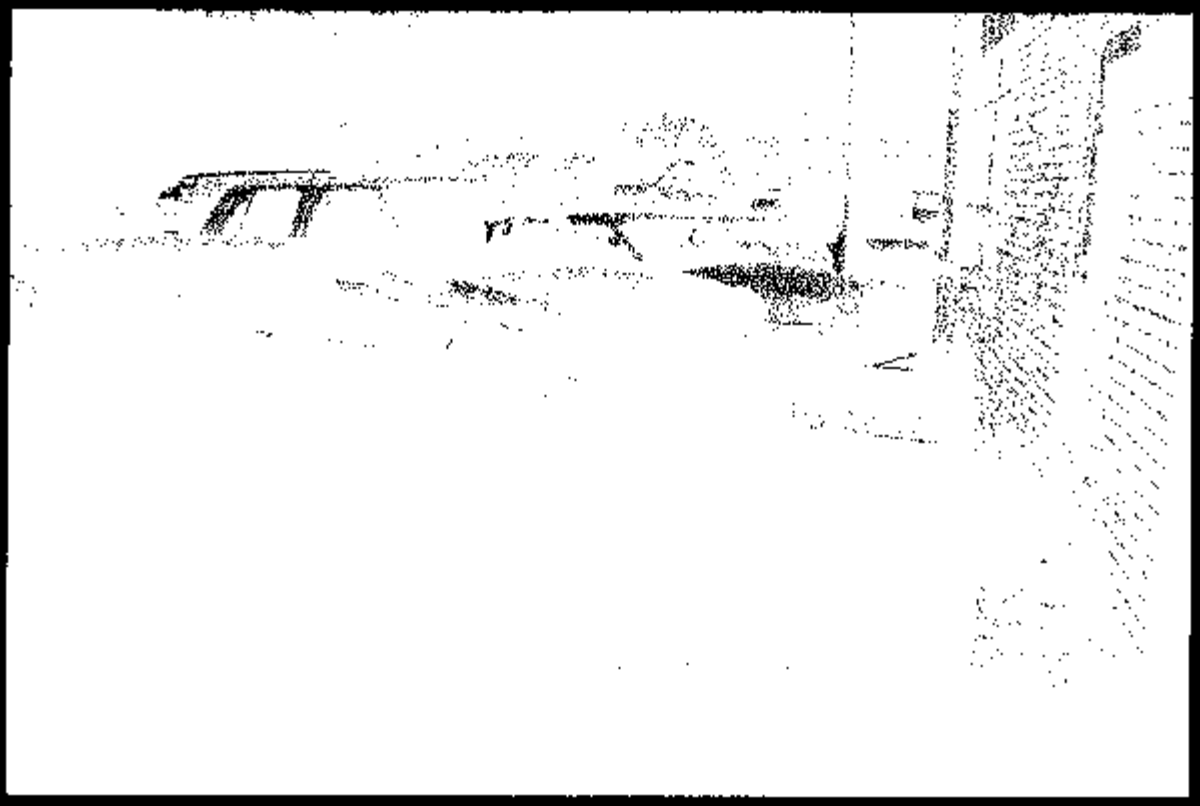


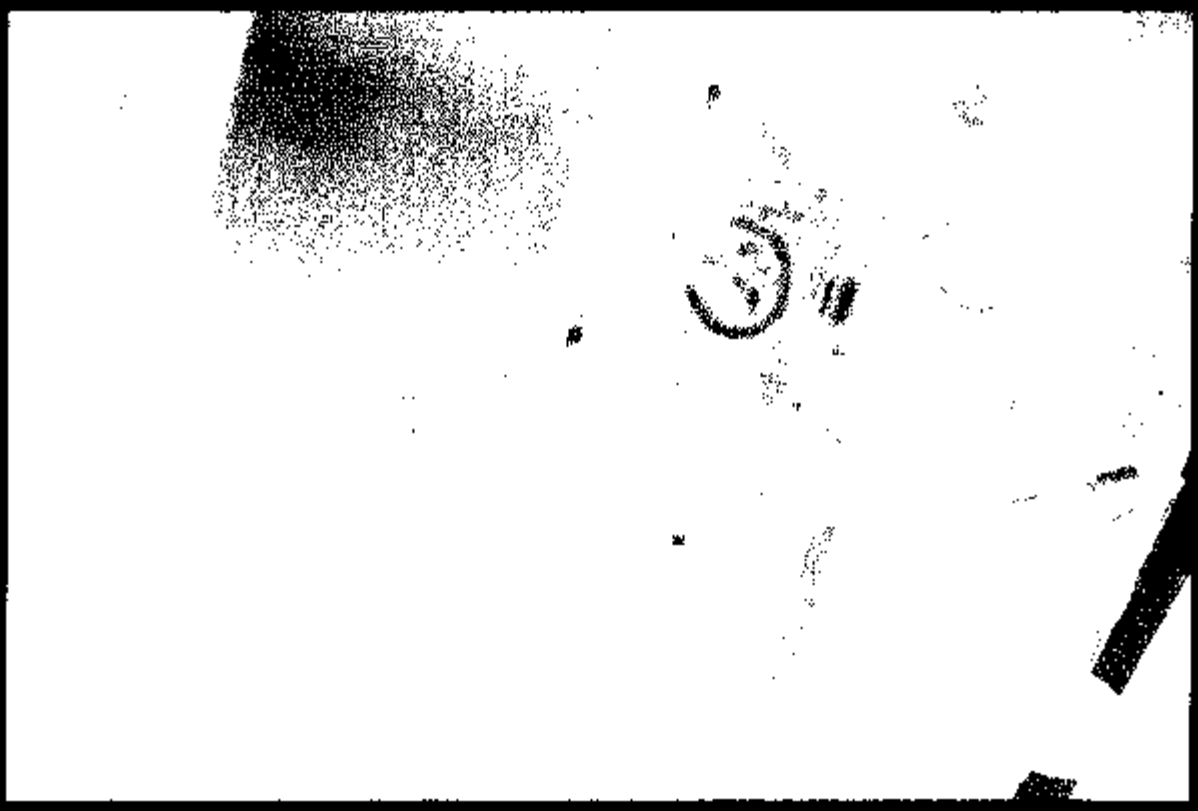


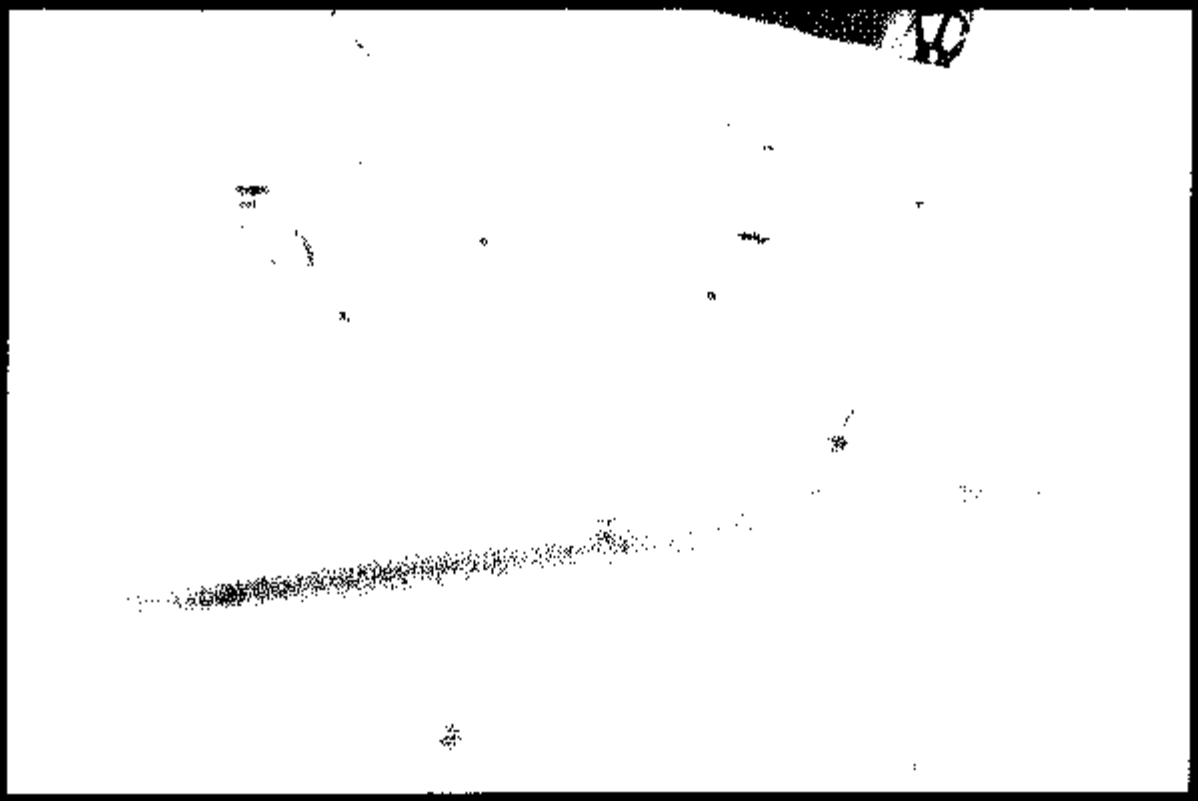












277452

BUICK MOTOR DIVISION
*** GM RESTRICTED ***

PR04257 PAGE #: 1
J01-124

CASE NO:	970170207	VIN:	1G4HP52K4VH551613
DATE OPENED:	01/30/1998	MODEL YR:	97
DATE CLOSED:	/ /	SERIES:	HP
SOURCE:		MILEAGE:	011000
CUSTOMER:	[redacted]	STATE:	TX
ADDRESS:	[redacted] 0000		P
HOME PHONE:	[redacted]	BUS. PHONE:	EXT:

CR25A - GM1241 PAGE: 1
01/30/98 AUTOMOTIVE DIVISION COMPLAINING REPORT
22:18 BUICK MOTOR DIVISION REPORT DATE: 01/30/98
PTP76- 001
REPORT OF PRELIMINARY INVESTIGATION DESIGNATION CODE

SERIOUS INCIDENTS SHOULD BE IMMEDIATELY REPORTED BY TELEPHONE TO NEAREST INSURANCE COMPANY OFFICE.

HMF # - 970170207 DATE OF INCIDENT: 11/18/97 22:30

********** I OWNER - CLAIMANT **********
NAME OF OWNER: [redacted] AGE: 42
STREET: [redacted]
CITY/STATE: AUSTIN TX [redacted] 0000 PHONE NO: [redacted]

NAME OF DRIVER: SAME AGE: 0
STREET:
CITY/STATE: PHONE NO: - -

NAME OF CLAIMANT: SAME AGE: 0
STREET:
CITY/STATE: PHONE NO: - -

IS CLAIMANT REPRESENTED BY AN ATTORNEY? YES X NO
IF YES, GIVE NAME AND ADDRESS:

********** II VEHICLE **********
MAKE: BUICK VIN: 1G4HP52K4VH561613 YEAR: 97 MODEL: HP
TRANS: M13 4T60-E AXLE: 3.06 ENGINE: L36 3.8 MILEAGE: 11000

DATE OF DEL: 01/29/97 NEW,USED,OR DEMO: N LICENSE #: STATE:
DEALER: DAVIS BUICK-HYUNDAI-GMC ADDRESS: DALLAS TX
INSP. STICKER NUM: INSP. STATION NO: EXP DATE: 00/00/00

PRINCIPLE USES OF VEHICLE: PERSONAL
SPECIAL VEHICLE FEATURES OR EQP: NONE

IF VEHICLE IS A TRUCK, STATE GROSS PAYLOAD AND LOCATION AND DESCRIPTION OF LOAD AT TIME OF INCIDENT:

NATURE AND EXTENT OF DAMAGES AND ESTIMATED COST OF REPAIRS: 19118
(ATTACH COPY OF ESTIMATE) FRONT END BURNED

PRODUCT CAMP : NONE CAMP PERFORMED: (Y/N)
IF "Y" DESC:

********** III PROPERTY DAMAGE **********
WAS ANOTHER VEHICLE INVOLVED? NO
MAKE/MODEL OF VEH.:
OTHER VEHICLE SPEED EST.: MPH BY WHOM:

NAME OF OWNER:

ADDRESS OF OWNER:

NAME OF DRIVER:
ADDRESS OF DRIVER:

EXTENT OF DAMAGE:
WAS PROPERTY (OTHER THAN MOTOR VEHICLE) DAMAGED? (STATE KIND, NAME OF OWNER, AND EXTENT OF DAMAGE): [redacted] RED OAK, TX VACUUM CLEANER/SHAMPOOER, DR ESS, SHOES, HANDBAG BURNED

********** IV BODILY INJURY **********
INDICATE FOLLOWING INFORMATION ON INJURIES AND WHETHER THE INJURED PERSON(S) WERE RIDING IN (A) OWNER'S VEHICLE, (B) OTHER VEHICLE, (C) PEDESTRIAN OR (D) OTHER:

(1) NAME: CODE: (A/B/C/D) AGE: 0
ADDRESS:
CITY/STATE:
SEATING POSITION:
INJURY DESC:
(2) NAME: CODE: (A/B/C/D) AGE: 0
ADDRESS:
CITY/STATE:
SEATING POSITION:
INJURY DESC:
(3) NAME: CODE: (A/B/C/D) AGE: 0
ADDRESS:
CITY/STATE:
SEATING POSITION:
INJURY DESC:
WHERE TREATED AND BY WHOM?

********** V INVESTIGATION **********
HOW, WHEN AND BY WHOM WAS THE ZONE NOTIFIED OF INCIDENT?CALL TO BCRC 12-5-97 MS. ATKINSON

LOCATION OF INCIDENT (DESIGNATE EXACT LOCATION):ROBINSON ROAD, POLO

KIND OF ROAD	:	CONCRETE	GRAVEL	X ASPHALT	CRUSHED ROCK	DIRT
CONDITION OF ROAD	:	WET	X DRY	ICY	OTHER	
KIND OF SHOULDER	:	CONCRETE	GRAVEL	X ASPHALT	CRUSHED ROCK	DIRT
CONDITION OF SHOULDER:		WET	X DRY	ICY	OTHER	

NATURE OF WEATHER: CLEAR
VISION OBSTRUCTIONS: NONE
NAME AND ADDRESS OF DEALER WHO TOWED (INCLUDE TOW DRIVER'S NAME),STORED,AND/OR PROVIDED TEMPORARY SERVICE TO DAMAGED VEHICLE: CITY POUND OF GRAND PRARIE UNKN OWN UNKNOWN

WHERE CAN VEHICLE BE SEEN? COPART, 509 IDLEWALK, GRAND PRARIE, TX
LOT #2017067
DID VEHICLE TURN OVER? YES X NO VEHICLE SPEED ESTIMATE: 25 MPH
SOURCE OF SPEED EST.: MS. ATKINSON
TIRE SIZE/BRAND: NA POSTED SPEED LIMIT: 30 MPH

CONDITION	R.F.	X GOOD	POOR	FLAT	R.R.	X GOOD	POOR	FLAT
OF TIRES:	L.F.	X GOOD	POOR	FLAT	L.R.	X GOOD	POOR	FLAT

OTHER (TRUCK OR SPARE): G

DID YOUR SEARCH OF THE VEHICLE SERVICE HISTORY PRODUCE SERVICE REPAIR ORDERS? YES X NO
IF 'YES', ATTACH COPIES OF ALL R.O.'S (INDICATE HOW MANY DO) IF 'NO', EXPLAIN
NO PERTINANT REPAIRS

POLICE REPORT ATTACHED? YES X NO IF 'NO', WHAT STATION OR OFFICER MADE REPORT? : FIRE STATION
7, GRAND PRARIE
NAMES AND ADDRESSES OF WITNESSES:

NAMES AND ADDRESSES OF WITNESSES:

NAMES AND ADDRESSES OF WITNESSES:

WHRE PHOTOS TAKEN? X YES NO IF 'YES', HOW MANY? 34 AND BY WHOM?
PHOTOGRAPHER NAME: [redacted]
ADDRESS:HAA
NOTE: FURNISH PHOTOS TO LOCAL INSURANCE COMPANY OFFICE WITH FORM. FORWARD NEGATIVES TO CENTRAL (HOME) OFFICE.

NAME OF INS. REPRESENTATIVE, IF PRESENT, AT THE INVESTIGATION:

********** VI DESCRIPTION OF CLAIM **********
DRIVER'S DESCRIPTION AS TO HOW INCIDENT HAPPENED AND DRIVER'S STATEMENT OF THE INCIDENT'S CAUSE: "I STARTED DRIVING AND I SMELLED GAS. THEN THE CAR STARTED TO SMOKE, SO I PULLED OVER AND GOT OUT. THE CAR THEN JUST BURNED."

DID YOU PERSONALLY SPEAK WITH DRIVER? X YES NO IF 'NO', GIVE SOURCE OF DRIVER'S DESCRIPTION:

WAS VEHICLE INSPECTED? X YES NO IF 'YES', IDENTIFY ALL PARTIES: BOB BRYAN

WHAT COMPONENT(S) ARE ALLEGEDLY DEFECTIVE? ENGINE

WHO MADE ALLEGATION OF DEFECT? [redacted]
IF THE ALLEGED DEFECTIVE PART HAS BEEN REMOVED FROM THE VEHICLE, INCLUDING EXACT PART(S), PRESENT LOCATION AND WHO IS CUSTODIAN:

INFORMATION FROM FURTHER INVESTIGATION OF INCIDENT, INCLUDING EXAMINATION OF VEHICLE AND SCENE OF INCIDENT: BUICK UNABLE TO REACH AGREEMENT WITH CUSTOMER. FORWARDING MATTER TO ESIS.

HOW AND WHEN WAS MATTER LEFT WITH CLAIMANT? BUICK AND CUSTOMER UNABLE TO REACH AGREEMENT. FORWARDED FILE TO ESIS.

****
DATE OF INVESTIGATION: 12/16/97 NAME:R. M BATTEN

********** XI COMMENTS **********

12-30-97

VEHICLE INSPECTION

LEFT & RIGHT EXTERIOR- RIGHT SIDE PAINT BURNED ON FENDER AND RF DOOR
LEFT SIDE PAINT BURNED ON FENDER, LF DOOR AND TOP OF LR DOOR
FRONT & REAR EXTERIOR- FRONT SHEET METAL PAINT BURNED. ROOF IS UNDAMAGED
HOOD,INNER & OUTER PANELS- PAINT BURNED OFF
TRUNK/DECKLID- UNABLE TO OPEN TRUNK
ROOF- PAINT BURNED OFF BOTH SIDES.
DOOR INTERIOR PANELS- ALL PANELS BURNED OFF
LEFT & RIGHT FRONT SEAT AND CARPET- BURNED AWAY
ASHTRAY- BURNED UP
LEFT& RIGHT FRONT SEAT CARPET- BURNED UP
UNDERBODY & EXHAUST- APPEARS NORMAL
OPTION CODE LABEL- UNAVAILABLE
ENGINE COMPARTMENT- SEVERLY BURNED

RADIATOR- 3/4 BURNED AWAY
COOLANT RECOVERY- BURNED AWAY
TRANS COOLER LINES- INTACT
ENGINE COMPARTMENT COOLANT LINES/HOSES- DESTROYED
ENGINE COMPARTMENT HEATER LINES/HOSES- DESTROYED
ALL FUEL LINES/HOSES- DESTROYED
TBI, INJECTOR RAIL, CONNECTION- DESTROYED
ENGINE FUEL LINES/HOSES- DESTROYED
GENERATOR- INTACT
BATTERY & CABLES- STILL ATTACHED
ENGINE BLOCK- NO DAMAGE
ENGINE OIL PAN- NO DAMAGE
ENGINE COMPARTMENT HINGE TORQUE RODS- ONLY METAL ROD LEFT FROM GAS STRUT.
ENGINE COMPARTMENT EXHAUST SYSTEM- APPEARED TO BE IN PLACE
ALLEGED SOURCE- NONE
AFTER-MARKET EQUIPMENT- NONE
MODIFICATIONS- NONE
ANYTHING UNUSUAL- NONE

FLUIDS-
ENGINE COOLANT- DESTROYED
ENGINE OIL- FULL
TRANS FLUID- 2 INCHES ABOVE FULL (ENGINE OFF)
POWER STEERING FLUID- DESTROYED
BRAKE FLUID- DESTROYED
ELECTRICAL CONTROLS IN "ON" POSITION- UNAVAILABLE
FUSES- DESTROYED
WIRING AT FUSE BLOCK- DESTROYED
FUSIBLE LINKS- NONE
SPARK PLUG WIRING- DESTROYED
FUEL FILER RESTRICTOR IN PLACE- IN PLACE
LOCATION OF FUEL FILLER CAP- LOCKING FUEL CAP IN PLACE
CATALYTIC CONVERTER- APPEARED NORMAL
POSTION OF WINDOWS- ALL GLASS GONE, LF WAS DOWN

CASE REF. # 970170207 CUSTOMER INFORMATION

TITLE : [redacted]
FIRST : [redacted] MI: LAST : [redacted]
STREET : [redacted]
CITY : AUSTIN ST: TX ZIP : [redacted]
H PHONE: [redacted] B PHONE: [redacted]
COMPANY: USE B PHONE

VEHICLE-DEALER INFORMATION

VIN : 1G4HP52K4VH551613 DEL DTE: 01 29 97
YR/MDL : 97 HP LEBABRE CUSTOM MILEAGE: 011000
DEALER : DAVIS BUICK-HYUNDAI-GMC ZN/DLR : 33 45422
CITY : DALLAS STATE : TX

AFTER CALL INFORMATION
CUSTOMER REQUEST INFORMATION

REQUEST AREA : SERV
CONTACT TYPE : OWNER
WARRANTY : I (IN/OUT/UNK)
STOCKHOLDER : N (Y/N)
DLR SVC DISTRICT: 01
PART DELAY START:
CASE OPEN DATE : 12 05 97
ROUTING CODE : CAC CRS LOC: 1241
CORRES TYPE :
FILE RETENTION : 00
LAST ALTERED ID : B47WA

REQUEST SOURCE : H T CRS
IN CORR SEQ # : N
THIRD PARTIES :
GM EMPLOYEE : N (Y/N)
PART DELAY END :
SCRAP DATE :
TRANSMIT DATE :
CORP CASE # :
CENTRAL FILE : N (Y/N)
LAST ALTERED DATE : 01 20 98

CASE CLOSING INFORMATION

FILE RETENTION : 00
DLR CONTACT DATE : 01 20 98
CLOSING DATE : 01 20 98
CO REVIEW CLOSE : B47WA
REGION REV CLOSE :

CENTRAL FILE : N (Y/N)
DLR CONCLUSION DATE: 01 20 98
RESPONSIBLE DLR :
CO REVIEWED : Y (Y/N) DATE: 01 20 98
REGION REVIEWED : (Y/N) DATE:

CDE #	DESC	CDE COMMENTS
T31 1	GM 1241 INVESTI	GM PAR INVESTIGATION SEE PAR INVESTIGATION
T32 1	FIRE DAMAGE/LOS	ALLEGED THERMAL EVENT SEE PAR INVESTIGATION

GENERAL COMMENTS

USER: B46KF DATE: 12/ 5/97 TIME: 14:23
0001/ 1 12/05/97 CC: GREG GALLAGHER DSM: YVETTE GUYTON VME. 28586
0001/ 2 RECEIVED CALL FROM CUST (ORIGINAL OWNER...GMPP 48/50) STATING THAT
0001/ 3 HER VEH "BURNED" ON 11/18. CUST ADDS THAT ALL OF THE ITEMS INSIDE WERE
0001/ 4 DESTROYED. BCRC ASKED IF THEIR WERE ANY INJURIES. CUST STATED THAT
0001/ 5 THERE NO INJURIES INVOLVED. CUST STATED THAT SHE CONTACTED THE DLR
0001/ 6 AND THEY STATED THAT THERE WAS NOTHING THEY COULD DO AND THAT THEY
0001/ 7 SEEMED NOT TO CARE. CUST ADDS THAT THE INSURANCE COMPANY IS CALLING
0001/ 8 HER AND THAT THEY ARE ONLY WILLING TO PAY $19,000 WHEN, ACCORDING TO
0001/ 9 THE CUST, SHE PURCHASED THE VEH FOR $22,000. BCRC STATED THAT WE WOULD
0001/10 DOCUMENT HER CONCERNS AND PASS TO ANOTHER SPECIALIST FOR FURTHER
0001/11 REVIEW. BCRC THEN GAVE CUST THE CASE NUMBER. KEVIN FRANCIS/BCRC

USER: B47WA DATE: 12/ 9/97 TIME: 15:40
0002/ 1 12-9-97
0002/ 2
0002/ 3 CONTACTED CUSTOMER WHO ALLEGES THAT THE VEHICLE SMELLED OF GASOLINE
0002/ 4 AND THEN STARTED ON FIRE. CUSTOMER ALLEGES THAT VEHICLE WAS COMPLETELY
0002/ 5 BURNED UP.
0002/ 6
0002/ 7 DUE TO ALLEGATION, INITIATING PAR INVESTIGATION WITH EAA.
0002/ 8
0002/ 9
0002/10 FURTHER CONTACT SHOULD BE FORWARDED TO BRG
0002/11
0002/12 BILL ADOMATIS X2777 B.R.G.

USER: L25PZ DATE: 12/16/97 TIME: 10:57
0003/ 1 12 16 97
0003/ 2 RECEIVED CALL FROM DSM YVETTE GUYTON. SHE STATES OWNER HAS CONTACTED
0003/ 3 DEALERSHIP AND ADVISED THAT SHE IS NOT SATISFIED WITH INSURANCE
0003/ 4 COMPANY'S SETTLEMENT OFFER. STATES DEALERSHIP IS NOT SURE HOW TO
0003/ 5 HANDLE.
0003/ 6
0003/ 7 ADVISED YVETTE THAT THIS IS AN OPEN PAR CASE. ADVISED WE WILL RESPOND
0003/ 8 TO OWNER. ADVISED EAA IS IN MIDST OF INVESTIGATION.
0003/ 9
0003/10
0003/11 PAUL ZALMEZAK BRG

USER: B47WA DATE: 12/17/97 TIME: 12:39
0004/ 1 12-17-97
0004/ 2
0004/ 3 RECEIVED MESSAGE FROM SOUTHWEST TEAM SPECIALIST NIKKI RAICHLIN
0004/ 4 THAT CUSTOMER HAD CALLED.
0004/ 5
0004/ 6 CALLED HER BACK TO ADVISE THAT WE HAVE NOT YET RECEIVED THE
0004/ 7 INSPECTION AND THEREFORE ARE UNABLE TO TAKE A POSITION ON THE
0004/ 8 INCIDENT. THE CUSTOMER REQUESTED A RENTAL VEHICLE, BUT WE ADVISED
0004/ 9 THAT NO RENTAL COULD BE OFFERED DURING THE INVESTIGATION PERIOD.

GENERAL COMMENTS

0004/10 ADVISED CUSTOMER THAT WE WOULD CALL WITH A POSITION AS SOON AS
0004/11 POSSIBLE.
0004/12
0004/13 BILL ADOMATIS X2777 VME 38161 B.R.G.

USER: B14DR DATE: 12/29/97 TIME: 12:41
0005/ 1 12/29/97
0005/ 2 CUST CALLED REQUESTING TO SPEAK WITH BILL FOR UPDATE ON CASE.
0005/ 3 ADVISED CUST BILL WAS NOT IN THE OFFICE AND ASKED IF SHE WOULD
0005/ 4 LIKE TO LEAVE A MESSAGE. CUST STATES SHE WOULD LIKE A RETURN CALL
0005/ 5 FROM BILL WITH AN UPDATE. ADVISED CUST I WILL FORWARD THE MESSAGE
0005/ 6 TO BILL. LEFT AUDIX FOR BILL ON THIS DATE.
0005/ 7 DENISE RAGAN - BCRC

USER: B29RC DATE: 1/ 2/98 TIME: 09:22
0006/ 1 01/02/98
0006/ 2 CUST CALLED REQUESTING TO SPEAK WITH BILL. CRC ADVISED BILL NOT IN.
0006/ 3 CRC ASKED CUST IF I COULD HELP OR LEAVE A MESSAGE. CUST JUST WANTED
0006/ 4 AN UPDATE. CRC ADVISED INVESTIGATTION IN PROCESS. LEFT AUDIX FOR
0006/ 5 BILL THIS DAY.
0006/ 6 R. CRAFT X2712

USER: B18ES DATE: 1/ 6/98 TIME: 11:15
0007/ 1 1/6/98
0007/ 2 LEAVING BILL URGENT MESSAGE THIS DATE TO CONTACT CUST. WHO IS
0007/ 3 CALLING AGAIN. CUST. WILL BE MOVING ON THURSDAY AND NEW PHONE
0007/ 4 # WILL BE [redacted]
0007/ 5 ERIN SULLIVAN BCRC #29006

USER: B68NR DATE: 1/13/98 TIME: 12:10
0008/ 1 1/13/97 C/ALLEGES THAT IF SHE DOES NOT HEAR SOON FROM BILL SHE WILL
0008/ 2 BE CONTACTING A LAWYER THIS DATE.
0008/ 3 APOLOGIZED TO CUST. BUT I WOULD LEAVE A VME TO BILL.
0008/ 4 I DID LEAVE BILL A VME THIS DATE.
0008/ 5 BCRC [redacted]

USER: B79BB DATE: 1/14/98 TIME: 14:15
0009/ 1 1/14/98
0009/ 2 CUST CALLED REQUESTING TO SPEEK WITH BILL, HE WASN'T AT HIS DESK
0009/ 3 DURING CALL, BUT SPOKE WITH HIM AND INFORMED HIM THAT CUST CALLED.
0009/ 4 BRIAN BOHR BCRC

USER: B47WA DATE: 1/16/98 TIME: 15:54
0010/ 1 1-16-98
0010/ 2
0010/ 3 CONTACTED CUSTOMER. CUSTOMER WAS NOT WILLING TO NEGOTIATE AN OFFER
0010/ 4 FOR HER VEHICLE. ADVISED CUSTOMER THAT WE WOULD HAVE TO FORWARD
0010/ 5 THE FILE TO ESIS.
0010/ 6 CUSTOMER EXPRESSED AN INTEREST IN CONTACTING ESIS.
0010/ 7
0010/ 8 PLEASE FORWARD FURTHER CONTACT TO ESIS.

GENERAL COMMENTS

0010/-9
0010/10 BILL ADOMATIS B.R.G.-PAR X2777 VME 38161

ER: B47WA DATE: 1/20/98 TIME: 10:26
0011/ 1 1-20-98
0011/ 2
0011/ 3 **CLARIFICATION OF ABOVE COMMENT**
0011/ 4
0011/ 5 CUSTOMER WAS NOT WILLING TO ACCEPT AN OFFER FROM BMD THAT DID NOT
0011/ 6 INCLUDE THE ENTIRE PAYOFF ON HER VEHICLE (WHICH INCLUDED FINANCING
0011/ 7 THROUGH GMAC.)
0011/ 8 FAIR MARKET VALUE OF THE VEHICLE WAS OFFERED, BUT THE CUSTOMER WOULD
0011/ 9 NOT ACCEPT THE CURRENT VALUE OF THE VEHICLE.
0011/10 THEREFORE, MATTER WAS FORWARDED TO ESIS.
0011/11
0011/12 BILL ADOMATIS B.R.G.-PAR X2777 VME 38161

END OF PRINT FOR CASE # 970170207

GM-PAR-Photo, Rev. 08/20/97

PRELIMINARY PAR INSPECTION
FIELD PHOTOGRAPHIC NOTES

Division: Buick	Ref# 970170207	VIN: 1G4HP52K4VH551613
Claimant's Name (LAST, First)	[redacted]	

Inspected By: Bob Batten Organization: EAA

Phone: (817) 354-5396 x — Inspection Date: 12/16/97 Mileage at Inspection: Unavailable

Roll Number 1

Neg.#	Description
0	
1.	Under carriage of car taken from the rear
2.	Catalytic converter
3.	left side of car
4.	Right side of car
5.	Front of car
6.	Rear of car
7.	Top of trunk lid
8.	Top of hood
9.	Top of roof taken from the rear
10.	left side of instrument panel
11.	Right front door panel
12.	Right rear door panel
13.	left rear door panel
14.	left front door panel
15.	Right side of instrument panel
16.	left front floor area
17.	Right front floor area
18.	Locking fuel cap (no key available)
19.	left side of engine compartment
20.	Right side of engine compartment
21.	Engine compartment
22.	Radiator remains taken from the rear
23.	Under side of hood
24.	Engine compartment
25.	Right side of radiator and battery
26.	Right side of radiator and cooler connections
27.	Right front of engine
28.	left top of engine
29.	Rear of engine compartment
30.	Top of engine and alternator connections
31.	Top front of engine and fuel rail
32.	Right lower front side of engine
33.	lower portion of engine
34.	Rear seat area of car
35.	
36.	
37.	

PHOTO.DOC

Davis
BUICK*HYUNDAI*GMC TRUCK

I-20 at Wheatland Roa
P. O. Box 763458
Dallas, Tx 75376

DIRECT LINE (972) 709-2032
FAX LINE (972) 709-~~2069~~ 0234

fax transmittal

to: Bill Adomapis

fax:

from: MEL WARREN

date: 1.8.97

re:

pages: 2 (INCLUDING COVER PAGE)

NOTES: Pay off as of 12/27/97
22585.06
19000.— Ins Ck.
3585.06 Diff

1997 LESABRE CUSTOM SEDAN BUICK MOTOR DIVISION
51U BORDEAUX RED PEARL /V68 GENERAL MOTORS CORPORATION
17B MEDIUM GRAY CLOTH 55/45 SPLIT 902 E. HAMILTON AVE.
ORDER NO. FE2990/T STOCK NO. FLINT MI 48550-0001
VIN 1B4 HP52 X4 VH551613 VEHICLE INVOICE 4AD16679041

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
4HP69 LESABRE CUSTOM SEDAN	22015.00	20143.72	INVOICE 01/14/97
A01 SEAT-6-WAY POWER-DRIVER SIDE-PK	N/C	N/C	SHIPPED 01/12/97
AP9 TRUNK CONVENIENCE SET - PKGD	N/C	N/C	EXP I/T 01/23/97
AU0 KEYLESS ENTRY - REMOTE - PKGD	N/C	N/C	INT COM 01/23/97
AU4 DOOR LOCKS - MEMORY - PKGD	N/C	N/C	PRC EFF 01/12/97
A90 TRUNK LOCK REL-ELEC REMOTE -PKG	N/C	N/C	KEYS 99KB 58M7
B34 CARPET SAVERS - FRONT - PKGD	N/C	N/C	WFP-S DTR OPT-1
B35 CARPET SAVERS - REAR - PKGD	N/C	N/C	BANK: GMAC - 005
BC4 LIGHTS-MIRROR MOUNT READING-PKG	N/C	N/C	CHG-TO 45-422
BB7 MIRRORS-OUTSIDE, ELECTRIC -PKGD	N/C	N/C	
FE9 FEDERAL EMISSIONS	N/C	N/C	SHIP WT: 3048
K34 CRUISE CONTROL - ELECTRONIC-PKG	N/C	N/C	HP: 34.7
L36 ENGINE- 3800 SERIES II V6	N/C	N/C	MEMO 1195.40
PR3 WHEELS- ALUMINUM, 15" (4)- PKGD	N/C	N/C	
GGZ TIRES-P205/70R15 WHITEWALL-PKGD	N/C	N/C	
UB3 INSTRUMENTATION-TACH & GAGES-PK	N/C	N/C	
UM6 RADIO-POWER-LOADING CASSETTE-PK	N/C	N/C	
UN4 SPEAKER SYS-CONCERT SOUND II-PK	N/C	N/C	
VK3 LICENSE PLATE MOUNTING PKG-FRNT	N/C	N/C	
1SE PRESTIGE OPTION PACKAGE (SE)	1893.00	1627.98	
10A STRIPE- BODY SIDE - LIGHT GRAY	N/C	N/C	
17B MEDIUM GRAY CLOTH 55/45 SPLIT	N/C	N/C	
51U BORDEAUX RED PEARL	N/C	N/C	

LICENSE FEE 81.80
Plus
STATE INSPECTION

TOTAL MODEL & OPTIONS	23908.00	21771.71	ACT 231	21659.47
DESTINATION CHARGE	605.00	605.00	M/B 261	717.24
DEALER ADVERTISING		119.54	ADV 65A	119.54
TOTAL	24513.00	22496.25	PAY 310	22496.25

MEMO: TOTAL LESS HOLDBACK AND
APPROX WHOLESALE FINANCE CREDIT 21448.78

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

DAVIS BUICK-HYUNDAI-GMC

REMIT TO GMAC NO. 005
VIN 1B4HP52X4VH551613
$ 22496.25 INV 4AD16679041
DUE 01/23/97 DEALER 45-422

551613

72648

JAN 15 '98 11:07 9727090234 PAGE.03

ITECARA0204000221003 RR04257

BUICK • HYUNDAI • GMC

140 W WHITELAND ROAD • P.O. BOX 78948
DALLAS, TEXAS 75378
(972) 704-6000

DEAL REF. NO. 140
FN CONTRACT NO. N/A 24478
EST. MAYR: 15000
NO. OF CARS: 1st 2nd 3rd 4th

CUSTOMER NAME [redacted] SS NO. [redacted] DAY
NAME ON TITLE
ADDRESS [redacted]
CITY GRAND PRAIRIE STATE TX ZIP CODE [redacted]
HOME PHONE ( ) [redacted] BUSINESS PHONE ( ) [redacted]
SSN 461-41-0592 DRIVER'S LIC. COLOR TRIM MILEAGE 8

YEAR 97 MAKE BUICK
MODEL LESABRE NEW ☒ USED ☐ DEMO ☐
SERIAL NO. 1G4HP52K4VH551613
STOCK NO. 72649 DELIVERY DATE 01/29/97

BASE PRICE	$ 23900.00	SALE PRICE OF VEHICLE	$ 23900.00
EQUIPMENT:		INCENTIVE/ALLOWANCE	750.00
		NET SALES PRICE	23150.00
		ALLOWANCE FOR TRADE-IN	8300.00
ADDED EQUIPMENT:		NET DIFFERENCE	14850.00
ACCESSORIES	N/A	SALES TAX	928.13
ALARMS	N/A	FEDERAL EXCISE TAX	N/A
SAFEGUARD	N/A	VEHICLE INVENTORY TAX	51.07
SUB TOTAL	N/A	DOCUMENTARY FEE	50.00
TOTAL SALE PRICE	$ 23900.00	DEPUTY FEE	5.00
		LICENSE, TRANSFER, TITLE & REG. FEES ☐ ☐ ☐ ☐	$ 81.00
		INSPECTION	23.50
		SUB-TOTAL	15989.50
		TRADE-IN PAYOFF (IF ANY)	7196.16
		ADDED EQUIPMENT ☐ ☐ ☐ ☐	N/A
		SALES TAX ON ABOVE	N/A
		EXTENDED SERVICE AGREEMENTS ☐ ☐ ☐ ☐	470.00
		TOTAL CASH PRICE	$ 23665.66
		DEPOSIT CRV	(N/A)
		DOWN PAYMENT CRV	(N/A)
		OTHER ☐	(N/A)
		UNPAID BALANCE DUE AT DELIVERY	$ 23665.66
		CREDIT INSURANCE ☐ ☐	603.47
		AMOUNT FINANCED	24254.13

A DOCUMENTARY FEE IS NOT AN OFFICIAL FEE. A DOCUMENTARY FEE IS NOT REQUIRED BY LAW, BUT MAY BE CHARGED TO BUYERS FOR HANDLING DOCUMENTS AND PERFORMING SERVICES RELATING TO THE CLOSING OF A SALE. A DOCUMENTARY FEE MAY NOT EXCEED $50. THIS NOTICE IS REQUIRED BY LAW.

TRADE-IN: YEAR 93 MAKE BUICK MODEL LESABRE
VEHICLE IDENTIFICATION NO. 1G4HP53L8PH499560 LICENSE NO.
MILEAGE OF TRADE-IN 68259 COLOR BODY STYLE

TRADE-IN: YEAR MAKE MODEL
VEHICLE IDENTIFICATION NO. LICENSE NO.
MILEAGE OF TRADE-IN COLOR BODY STYLE

PAY OFF: BALANCE PAID TO GMAC ACCOUNT NO. [redacted]
ADDRESS [redacted]
AMOUNT QUOTED 7196.16 GOOD DATE ☐ DAILY DATE
QUOTED BY TO PHONE OK NO.

Ck 12204 1-21-97

LIENHOLDER AND SERVICING: NAME GMAC ☐ LIEN ONLY ☐ SERVICING ☐ LIEN AND SERVICE
ADDRESS P.O. BOX 660208
ATTN: ALLOWANCE 31017.38 PHONE (817)652-4207
VIA: DELIVERY DATE 01/29/97
ADDRESS

I authorize an investigation of my credit and employment history and the release of said information to dealer and to any and all financial institutions selected by dealer.

Signature

DISCLAIMER OF WARRANTIES
The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this vehicle.

I HAVE READ AND AGREED TO ALL TERMS AS OUTLINED ON REVERSE SIDE. 01/29/97
SIGNED [redacted] DATE
SALESPERSON ANTHONY PHILLIPS CODE
SALES MANAGER APPROVAL DEALER APPROVAL
REMARKS

THIS ORDER IS NOT VALID UNTIL IT IS ACCEPTED BY DEALER.

GMAC FLEXIBLE FINANCE PLAN

Dealer Number Contract Number

Buyer (and Co-Buyer)—Name and Address (Include County and Zip Code)	Creditor (Seller Name and Address)
[redacted] GRAND PRAIRIE TX [redacted] DALLAS	DAVIS BUICK HYUNDAI GMC, INC. 38800 LBJ FRWY SOUTH DALLAS TX 75237

You, the Buyer (and Co-Buyer, if any), may buy the vehicle described below for cash or on credit. By signing this contract, you agree to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Creditor the Amount Financed and Finance Charge according to the payment schedule shown below. The Finance Charge is figured on a daily basis at the Annual Percentage Rate on the unpaid balance of the Amount Financed.

Description of Vehicle. You agree to buy and the Creditor agrees to sell the following vehicle:

Name/Used	Year	Make and Model	Body Type	Vehicle Identification No.	Use for Which Purchased
NEW	97	BUICK LESABRE	4DR COST SDN	1G4HP52K4VH551613	☒ personal ☐ business ☐ agricultural

Truck—Give GVW and describe body and major terms of equipment sold: Mileage on Odometer: 0

FEDERAL TRUTH-IN-LENDING DISCLOSURES

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	Amount Financed The amount of credit provided to you or on your behalf.	Total of Payments The amount you will have paid after you have made all payments as scheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of $ 1883.84 is
9.10 %	$ 6758.17	$ 24269.13	$ 31017.30	$ 32871.14

Your Payment Schedule Will Be:

Number of Payments	Amount of Payments	When Payments Are Due	Or as Follows:
47	538.90	Monthly beginning 02/28/97	
AND 1 FINAL PAYMENT OF $ 12269.00 DUE ON 01/28/01			

Prepayment. If you pay off all your debt early you will not have to pay a penalty.

Security Interest. You are giving a security interest in the vehicle being purchased.

Additional Information: See the other side of this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date, and security interest.

TERMINATION OF AMOUNT FINANCED

1 Cash Price (including any accessories, goods, services, and sales tax of $ 528.13) $ 24828.13 (1)

2 Total Downpayment— Net Trade-in $ 1103.84 + Cash Downpayment $ N/A

+ Other (Expense) MANUFACTURER'S REBATE $ 750.00

Your Trade-in is a 93 (Year) BUICK (Make) LESABRE (Model) $ 1883.84 (2)

3 Unpaid Balance of Cash Price (1 minus 2) $ 22974.29 (3)

4 Other Charges Including Amounts Paid to Others on Your Behalf:

*A Cost of Required Physical Damage Insurance Paid to the Insurance Company Named Below—Covering Damage to the Vehicle $ N/A

**B Cost of Optional Coverages with Physical Damage Insurance. This Insurance is not required by Creditor $ N/A

***C Cost of Optional Mechanical Repair Insurance Paid to the Insurance Company Named Below—Covering Certain Mechanical Repairs $ N/A

***D Cost of Optional Credit Insurance Paid to the Insurance Company or Companies Named Below. Life $ 603.47 Disability, Accident and Health $ N/A $ 603.47

E Official Fees Paid to Government Agencies $ N/A

F Dealer's Inventory Tax $ 81.07

G Other Taxes Not Included in Cash Price $ N/A

H Government License and/or Registration Fees (Itemize) LICENSE:$ 68.80 DEPOT:$ 5.00 $ 73.80

I Government Certificate of Title Fees $ 13.00

J Motor Vehicle Inspection Fee $ 23.50

K DOCUMENTARY FEE. A DOCUMENTARY FEE IS NOT AN OFFICIAL FEE. A DOCUMENTARY FEE IS NOT REQUIRED BY LAW, BUT MAY BE CHARGED TO BUYERS FOR HANDLING DOCUMENTS AND PERFORMING SERVICES RELATING TO THE CLOSING OF A SALE. A DOCUMENTARY FEE MAY NOT EXCEED $60. THIS NOTICE IS REQUIRED BY LAW. $ 50.00

L Other Charges (Seller must identify who will receive payment and describe purpose)

to _____ for 7A MONTHS/ MILES $ 470.00

to _____ for _____ $ N/A

Total Other Charges and Amounts Paid to Others on Your Behalf $ 1284.94 (4)

5 Amount Financed—Unpaid Balance (3 + 4) $ 24259.13 (5)

LAST SCHEDULED PAYMENT. THIS CONTRACT IS NOT PAYABLE IN INSTALMENTS OF EQUAL AMOUNTS. AN INSTALMENT OF $ 12269.00 WILL BE DUE ON 01 (Mo.) 28 (Day) 01 (Yr.) If you make every payment on the date it is due. As

the amount shown in the Payment Schedule. You can choose one of the options on the reverse side of this contract at the paragraph "Buyer's Last Payment Options." The gross Mileage Deduction used to figure the Sale Price at the paragraph "Your Option to Sell" on the reverse side will be 15 ¢ a mile for each mile the vehicle is driven over 60000 miles.

Insurance. If any insurance is checked below, the policies or certificates issued by the Companies named will describe the terms and conditions.

*Required Physical Damage Insurance. Physical Damage Insurance is required until your debt is paid in full. You have the option of furnishing the required coverage, either through existing policies of insurance that you own or control or by obtaining equivalent coverage through any insurance company authorized to do business in Texas. The cost of this insurance is shown in 4A of the Itemization above.

Insurance Company N/A Term N/A months

☐ If checked, the premium for such insurance included in this contract is at a rate of charge not fixed or approved by the State Board of Insurance of Texas. You have the option, for a period of 10 days from the date of delivery of a copy of this contract to you, of furnishing the required insurance coverage either through existing policies of insurance you own or control or by obtaining equivalent coverage through any insurance company authorized to do business in Texas.

☐ $ N/A Deductible Collision and other

☐ Full Comprehensive including Fire, Theft and Combined Additional Coverage

☐ $ N/A Deductible Comprehensive including Fire, Theft and Combined Additional Coverage

☐ Fire, Theft and Combined Additional Coverage

**Optional Mechanical Repair Insurance. The cost of this insurance is shown in 4D of the Itemization above.

Insurance Company N/A

Term ☐ 36 months or 36,000 miles, whichever comes first

Term ☐ N/A

☐ If checked, the premium for such insurance included in this contract is at a rate of charge not fixed or approved by the State Board of Insurance of Texas.

☐ $50 Deductible

☐ $50 Deductible

☐ $ N/A Deductible

***Optional Coverages with Physical Damage Insurance. If you have chosen this insurance, the premiums for the initial ____ month terms listed below and the total cost is shown in 4B of the Itemization above.

Towing and Labor Costs ☐ $ N/A Rental Reimbursement ☐ $ N/A GAP Debt Balance ☐ $ N/A

****Optional Credit Insurance. Credit life insurance and credit disability insurance are not required to obtain credit and will not be provided unless you sign for them and agree to pay the additional cost. If you want this insurance, check the insurance desired and signature. If you have chosen this insurance, the cost is shown in 4D of the Itemization above. Credit life insurance is based upon the payment schedule and term shown above. This insurance may not pay off you due on this contract if you make late payments. Disability insurance covers the original payment amount for the term shown above. If you make late payments, disability insurance will not pay all of your payments.

Check the insurance desired: ☐ Life Buyer ☐ Life Co-Buyer ☐ Both ☐
☐ Disability, Accident and Health (Buyer Only)

WESTERN DIVERSIFIED (Name of Insurer) 630 LAKE COOK ROAD DEERFIELD IL 60015 (Home Office Address)

This policy will pay amounts due on this contract up to $ 31617.20 and Policy coverage for this and any other Retail Installment Sale Contract is limited to $ 24000.00

Credit Disability, Accident and Health Insurance covers the first N/A payments and does not cover the last scheduled payment.

☐ If checked, the premium for such insurance included in this contract is at a rate of charge not fixed or approved by the State Board of Insurance of Texas.

[redacted] 01/29/97 Date Co-Buyer Signature Date

THE INSURANCE, IF ANY, REFERRED TO IN THIS CONTRACT DOES NOT INCLUDE COVERAGE FOR BODILY INJURY AND PROPERTY DAMAGE CAUSED TO OTHERS.

See the other side of this contract for other important agreements, including your agreement to give the Creditor a security interest in insurance premiums and proceeds.

THE BUYER'S OPTION TO SELL IS OPTIONAL. WITH YOU DO NOT SIGN THIS CONTRACT UNLESS YOU WANT THE OPTION TO SELL THE VEHICLE TO THE CREDITOR, EVEN IF YOU SIGN THIS CONTRACT, YOU DO NOT HAVE TO SELL THE VEHICLE UNLESS YOU WANT TO.

IF YOU PREFER A CONTRACT UNDER WHICH YOU ARE SCHEDULED TO PAY WHAT YOU OWE IN PAYMENTS WHICH ARE ALL SUBSTANTIALLY EQUAL IN AMOUNT, YOU MAY CHOOSE A FINANCING PLAN OF THAT TYPE.

NOTICE TO THE BUYER—DO NOT SIGN THIS CONTRACT BEFORE YOU READ IT OR IF IT CONTAINS ANY BLANK SPACES. YOU ARE ENTITLED TO A COPY OF THE CONTRACT YOU SIGN. UNDER THE LAW YOU HAVE THE RIGHT TO PAY OFF IN ADVANCE THE FULL AMOUNT DUE AND UNDER CERTAIN CONDITIONS SAVE A PORTION OF THE FINANCE CHARGE. KEEP THIS CONTRACT TO PROTECT YOUR LEGAL RIGHTS.

You signed this contract and received a copy on JAN 29th 97 (Mo) (Day) (Yr)

Buyer Sign [redacted] Co-Buyer Sign

Co-Signers and Other Owners—Anti-buyers accountants who become liable for payment of the contract. An other owner is a person whose name is on the title of the vehicle but does not have to pay the debt. The co-buyer or other owner knows that the Creditor has a security interest in the vehicle and consents to the security interest.

Other owner sign here Address

Creditor Sign DAVIS BUICK ENTERPRISE INC By Pam Trautenberg co-trustee

The Seller intends to assign this contract to General Motors Acceptance Corporation (GMAC) at:

P O BOX 660200 DALLAS TX 75266
Address

When you receive notice of assignment, you agree to make payments to GMAC.

To contact General Motors Acceptance Corporation about this agreement (972) 233-1407. This contract is equal in value or in part in Texas law which is enforced by the Consumer Credit Commissioner, 2601 N. Lamar Blvd., Austin, Texas 78705-4207, Phone (512) 479-1280 or (800) 538-5773. Contact the commissioner relative to any inquiries or complaints.

If Seller obtained this vehicle from General Motors Corporation (GM) on installment credit terms, Seller assigns its interest in this contract to GM under the terms of the GM Installment Sales Finance Plan—Terms of Subscription and Assignment agreement. Otherwise, Seller assigns its interest in this contract to General Motors Acceptance Corporation (GMAC) under the terms of the GMAC Retail Plan agreement.

Assigned with recourse	Assigned without recourse or with limited recourse
	DAVIS BUICK ENTERPRISE INC.

CUSTOMER NAME: H.I. ATKINSON

VIN: 1G4HP52K4VH551613 (or attached list*)

#1: CUSTOMER INCENTIVE(S) APPLIED TO DOWN PAYMENT OR AS A PRICE REDUCTION

I assign the total amount of customer incentive(s) listed to the dealer named below and request that the available customer incentive(s) be applied: a) ____ to the down payment of this vehicle, or b) ____ where permissible by law, as a price reduction. (Bill of Sale indicates pre-rebate price, amount of rebate and final price with rebate applied).

Program Reference	Ident Code	Amount	Program Reference	Ident Code	Amount
97 Lexalve Fact/Dealer	571	$ 750			$
		$			$
		$			$

#2: CUSTOMER INCENTIVE(S) REQUESTED AS A CHECK TO CUSTOMER FROM THE DEALER

I understand that I am entitled to customer incentive(s) in the program(s) listed. I do not want to use it as part of the down payment. I request that a check be issued in my name by Dealer named below.

Customer Initials: _____ Date: __/__/__

Program Reference	Ident Code	Amount	Program Reference	Ident Code	Amount
		$			$
		$			$
		$			$

#3: PROGRAM ALTERNATIVE SELECTED

I understand that I am entitled to another option in lieu of customer incentive program(s). (eg., division supported financing/leasing, special pricing, no charge option, etc.). I understand that by taking _____, I am not entitled to the alternative rebate that is part of this program.

Customer Initials: _____ Date: __/__/__ (Months _____ Rate _____ %)

- - - - CUSTOMER AND DEALER ACKNOWLEDGEMENT - - - -

I am the ultimate retail purchaser or lessee of the vehicle bearing this vehicle identification number which was sold/leased to me by the Dealer named below. This vehicle was purchased/leased for personal/business use and not resale and I took delivery of this vehicle on 01/29/97. I acknowledge receipt of incentive(s) as described in Box # [redacted] from any future claim or obligation for incentive(s) on this unit.

Purchaser/Lessee Signature: (X) [redacted] Date: 01/29/97

The undersigned person, as Dealer representative, certifies that the information on this application is true and correct and that the incentive(s) described in Box # A_____ have been provided to the said purchaser/lessee who has taken delivery of referenced unit through this Dealership and that properly completed accurate delivery data has been [redacted]

Authorized Dealer Signature: [redacted] Date: 01/29/97

Dealership Name: DAVIS BUICK HYUNDAI GMC, INC. Dealer Code: 45422 P00098

Dealer Note: This document is required as supporting documentation for the payment of any consumer incentive and must be available in the Deal File.

List must include VIN, Delivery Date and Program Reference.

Copy #1 - Dealer Copy #2 - Customer

USE THIS FORM ON OR AFTER 10/01/96

Contract Registration

Vehicle Information

VEHICLE IDENTIFICATION NUMBER (must be 17 digits)
1G4HP52K4VH551613

YEAR	MAKE	MODEL
97	BUICK	LESABRE

CURRENT ODOMETER	PLAN PURCH. DATE	EMIR	4WD
8	01/29/97		

SELECT ONLY ONE: ☐ CMIP™ or ☐ MIP™

SELECT ONLY ONE: ☐ MAJOR CLINIC™ ☐ CLASSIC ☐ POWERTRAIN

Subject to acceptance by the Plan provider, contract coverage for the term stated below begins on the date this Registration is signed. THE TERM OF THIS AGREEMENT INCLUDES THE TERM OF THE NEW VEHICLE LIMITED WARRANTY.

TERM

PLANS PURCHASED DURING THE NEW VEHICLE LIMITED WARRANTY PERIOD

The time and mileage limits of any selected plan commence on the same date as the manufacturer's warranty and at zero miles, and end at the earlier of the selected time/mileage option. Unless an optional deductible is selected, these plans come with a $0 deductible.

VEHICLE IN SERVICE DATE

	36	48	60	72
MONTHS	☐	☐	☐	☐
MILES	☐ 50,000	☐ 60,000	☐ 75,000	☐ 100,000

OPTIONAL DEDUCTIBLE: $100 ☐ $200 ☐

SmartCare™ Coverage

TERM

Upon acceptance of this registration, the time and mileage term for SmartCare™ coverage will be calculated from the date and mileage on the vehicle on the purchase date of this agreement.

MONTHS	MILES	MONTHS	MILES	MONTHS	MILES
12	12,000 ☐	30	30,000 ☐	36	50,000 ☒
	18,000 ☐			48 ☒	60,000 ☐
24	24,000 ☐	36	30,000 ☐	60 ☐	75,000 ☐
	30,000 ☐		45,000 ☐	72 ☐	100,000 ☐

TERM

The time and mileage term of any plan selected below will be calculated from the date and mileage on the vehicle on the date of the purchase of the service contract. These plans can be purchased only at the time of vehicle purchase. Unless an optional deductible is selected, these plans come with a $0 deductible.

☐ 12/12,000 ☐ 24/24,000 ☐ 36/36,000

OPTIONAL DEDUCTIBLE: $100 ☐ $200 ☐

SmartCare® and Mech. Coverage TOTAL $ N/A

Description _____ TOTAL $ N/A . 00

Price

SMARTCARE™		MECHANICAL COVERAGE	
PRICE	$ 470 . 00	PRICE	$ N/A . 00
TAX	$ N/A	TAX	$ N/A
TOTAL	$ 470.00	TOTAL	$ N/A

Customer

FIRST NAME [redacted] M.I. LAST NAME [redacted] FLEET · GM EMPLOYEE

NAME OF BUSINESS OR MUNICIPALITY

AREA CODE & PHONE NUMBER [redacted]

MAILING ADDRESS (must include apt. or suite #, if applicable) [redacted] CITY GRAND PRAIRIE STATE TX ZIP [redacted]

The Plan provider is authorized to charge my account for the cost of the agreement(s) and my share of any subsequent cancellation(s).

Dealer

DEALER NAME DAVIS BUICK HYUNDAI GMC, INC. DEALER CODE

ADDRESS 39690 LBJ FWY SOUTH CITY DALLAS STATE TX ZIP 75237

Lienholder

LIENHOLDER NAME ☒ GMAC or GMAI

MAILING ADDRESS P.O. BOX 660208 CITY DALLAS STATE TX ZIP 75266

By signing this, I agree to all terms and conditions on the "front and back" of this form. I acknowledge that coverage(s) will begin and end as stated in the section titled, "Term," (above). Upon acceptance of this registration, a Coverage Agreement will be mailed to the address indicated on this form.

[redacted] 01/29/97

CUSTOMER SIGNATURE DATE

Mail original to Mechanical Processing Center, P.O. Box 7179, Detroit, Michigan 48202

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WESTERN DIVERSIFIED LIFE INSURANCE COMPANY

P.O. BOX 770, DEERFIELD, ILLINOIS 60015-0770 (herein called the Company)

LOAN NO. _____ SCHEDULE OF BENEFITS CERTIFICATE NO. 335584

PRINCIPAL DEBTOR (called you or your)	AGE	CO-DEBTOR (LIFE INSURANCE ONLY) (Spouse or Business Partner)	AGE
[redacted]	[redacted]		
[redacted] GRAND PRAIRIE TX [redacted]	SOCIAL SECURITY # OF PRINCIPAL DEBTOR [redacted]	ADDRESS	

GROUP POLICY NO.	CREDITOR BENEFICIARY (NAME AND ADDRESS)	SECOND BENEFICIARY (NAME AND ADDRESS)
	P.O. BOX 660208 DALLAS TX 75266	ESTATE

01 SINGLE ☒ 03 JOINT ☐

TYPE OF COVERAGES (Maximum Total Coverage On One Life is $50,000)	EFFECTIVE DATE OF INS.	TERM (MAXIMUM) 120 MOS.	EXPIRATION DATE OF INSURANCE	INITIAL AMOUNT OF INSURANCE	PERIODIC INSURANCE REDUCTION	SINGLE PREMIUM FOR TERM
DECREASING TERM LIFE	01/29/97	MONTHS 48	01/28/01	18749.30		264.35
LEVEL TERM LIFE (MAX $35,000) (SINGLE COVERAGE ONLY)	01/29/97	MONTHS (MAXIMUM) (60 MONTHS) 48	01/28/01	12259.00		339.12
TOTAL DISABILITY BENEFITS (MAXIMUM $800 PER MONTH) COMMENCES AS OF THE	N/A	MONTHS N/A	N/A	N/A		N/A
DAY OF SUCH DISABILITY PROVIDED DISABILITY HAS EXISTED CONTINUOUSLY FOR						
DAYS NOT AVAILABLE TO INSURED CO-DEBTOR						

CANNOT WRITE LEVEL TERM LIFE AND TOTAL DISABILITY COVERAGE ON THE SAME LOAN.

The Borrower(s) by signature below and acceptance of delivery of this Certificate agree that their good health, accurate statement of age and active employment (housewives are deemed gainfully employed) on the effective date of insurance are material to the issuance of this Certificate of Insurance, and they each certify and declare as follows: I hereby certify that I am in good health and actively employed by performing the duties of my occupation at my usual place of employment on a full-time basis for at least 30 hours per week, and that my age, which is at least 18 years of age, (not to exceed the attained age of 68 for decreasing term life/disability or 66 for level term life on the maturity date of indebtedness) is as stated above, and I hereby authorize any chiropractor, physician or other practitioner of the healing arts, hospital, clinic or other medical or medically related facility, insurance company, the Medical Information Bureau or other organization, institution or person that has any records or knowledge of me or my health to give Western Diversified Life Insurance Company any such information, and I hereby waive all provisions of law forbidding disclosure of such information. I further declare that I signed this Schedule for the insurance coverage designated herein, and that it is offered in connection with a credit transaction between me and the Creditor Beneficiary named herein. I understand that the terms and conditions on this and the following page are part of the Certificate. I hereby acknowledge receipt of disclosure notice to applicant. A photographic copy of this authorization and acknowledgement shall be as valid as the original. I certify that I have read and that the information provided hereinbefore, to the best of my knowledge, is true, and I understand that any false statement, inaccuracy, or misrepresentation material to the risk, may be used by Western Diversified Life Insurance Company to contest a claim. I have not been attended by a physician or been a patient in a hospital within the last 12 months preceding the date of the Application for any of the following impairments: Diseases of the (1) heart, (2) lungs or respiratory system, (3) stomach or digestive system, (4) brain or nervous system, or (5) cancer to any part of the body, except as follows:

SIGNED this 29th day of JANUARY 1997

Signature of Insured Debtor [redacted] Signature of Insured Co-Debtor _____ (Spouse or Business Partner)

WD2001-TX (3.50) (3.53) 12/92

ACCOUNTING MEMO: Check # _____ Dated: _____ Stock # _____

CHARGE TO ACCOUNT# _____ CONTROL _____

PAYOFF VERIFICATION VOUCHER

PAY TO GMAC

ADDRESS P. O. BOX 630070

CITY Dallas STATE Texas ZIP 75263-0070

PHONE 1-800-200 4622

MAKE Buick MODEL LESabre YEAR 97

VIN # 1G4HP52K4VH551613

ACCT # 005496524969

AMOUNT $ ~~22,551.64~~ 22585.06 DATE GOOD TO ~~12/21/97~~ 12/27/97 ~~dvb 5.57~~

QUOTED BY _____

TITLE IS IN THE NAME(S) OF [redacted]

(EXACTLY AS ON TITLE)

22557.22 5.57/day for 22 12/22

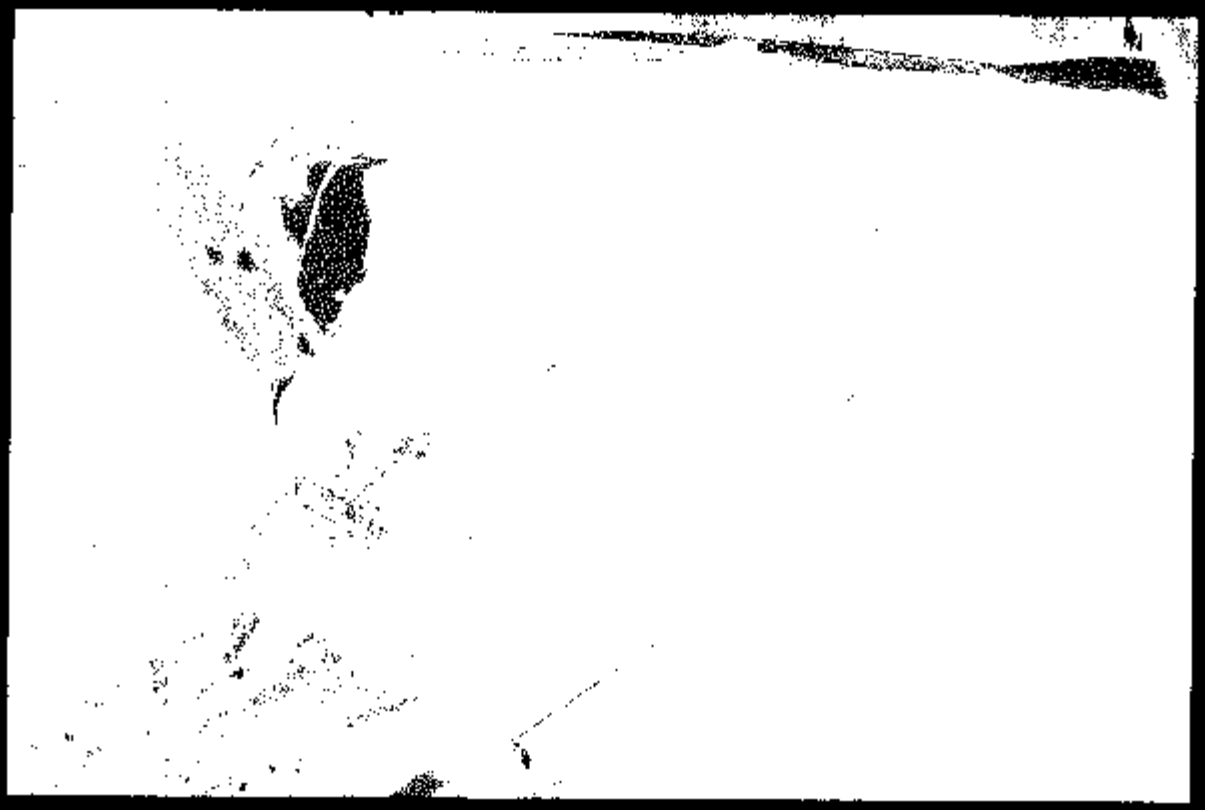
I HEREBY AUTHORIZE YOU TO ACCEPT FROM DAVIS BUICK-HYUN-GMC TRK THE BALANCE DUE ON MY ACCOUNT, AND YOU ARE INSTRUCTED UPON RECEIPT OF THE ABOVE AMOUNT TO SURRENDER TO THEM THE DOCUMENTS OF TITLE, PROPERLY ENDORSED AND RELEASED. YOU ARE FURTHER INSTRUCTED TO CANCEL MY INSURANCE POLICY AND PAY ANY UNEARNED INSURANCE PREMIUM, ALSO ALL UNEARNED INTEREST AND BROKERAGE TO THE COMPANY ABOVE NAMED AND AUTHORIZED TO MAKE THIS PAYOFF.

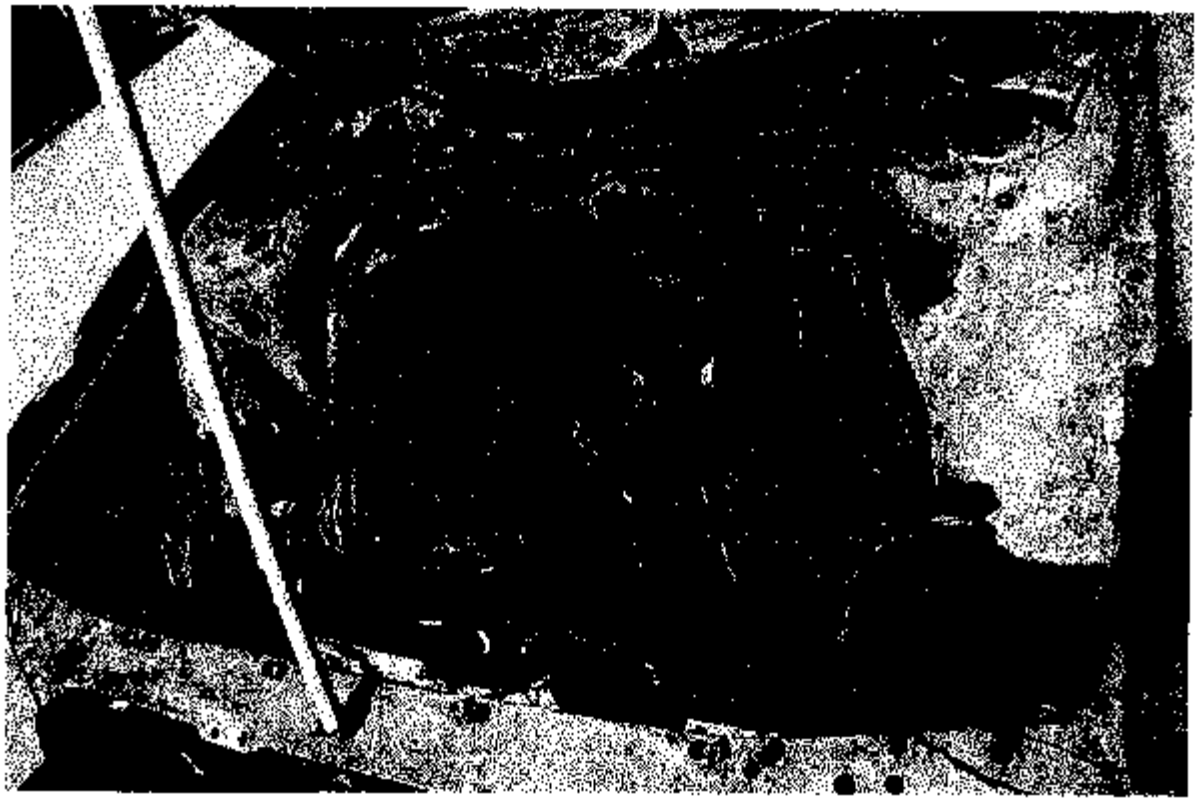
I ALSO AGREE THAT IF PAYOFF IS HIGHER THAN $ _____ DOLLARS, I WILL PAY THE DIFFERENCE TO DAVIS BUICK-HYUN-GMC TRUCK IF PAYOFF IS LOWER, DAVIS BUICK-HYUN-GMC TRK AGREES TO REFUND THE DIFFERENCE TO THE CUSTOMER, OR APPLY TO PURCHASE CONTRACT.

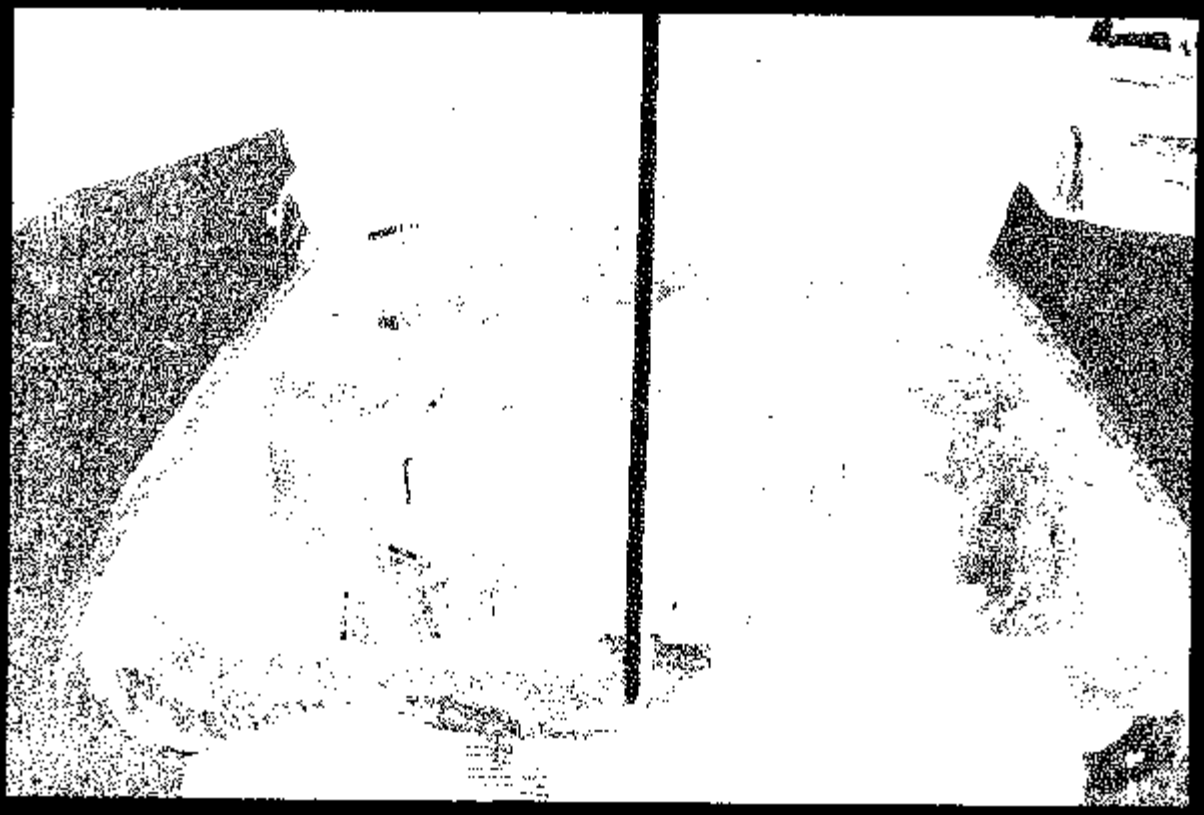
CUSTOMER SIGNATURE _____

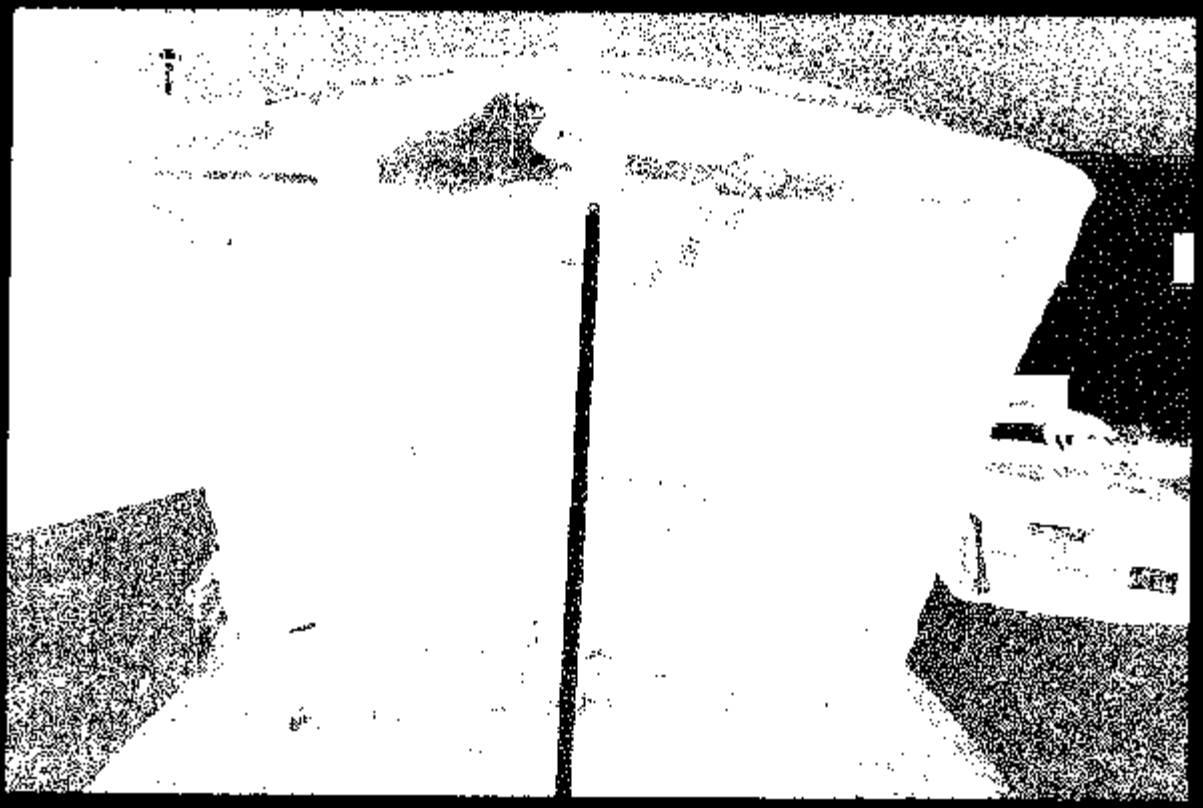
MANAGER SIGNATURE _____

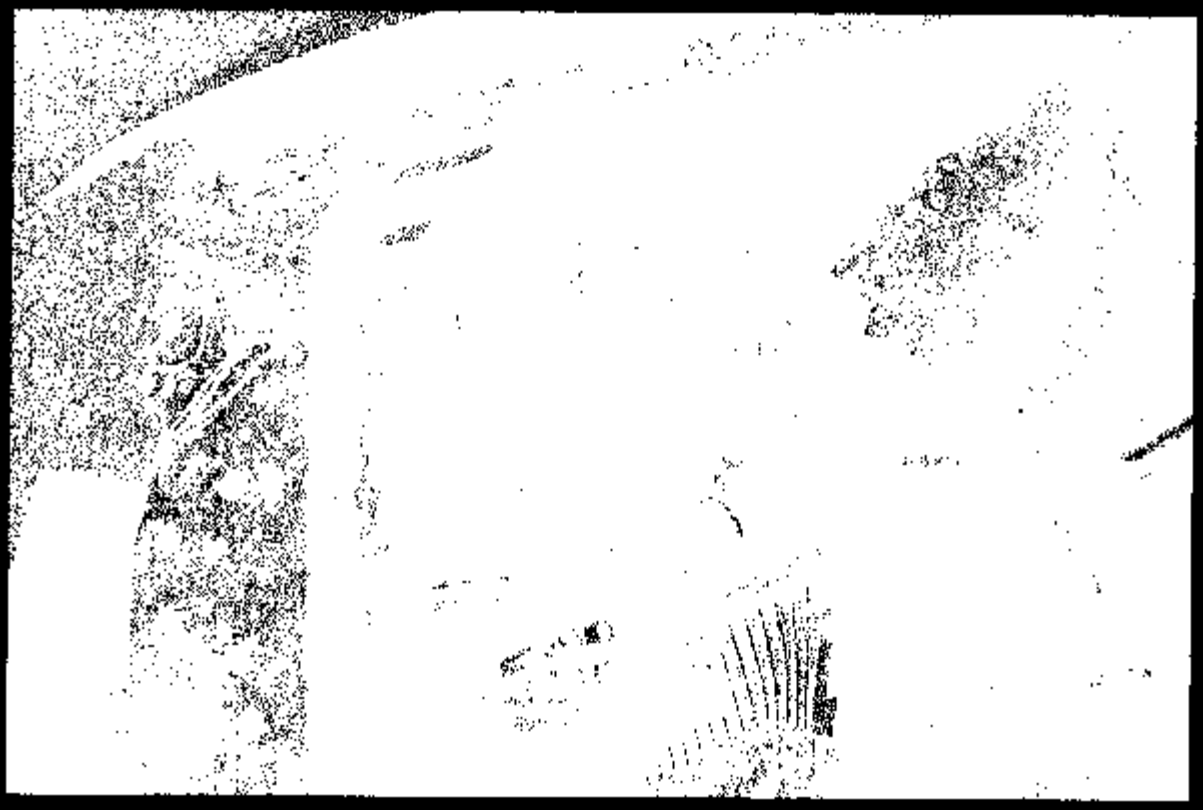
DATE _____

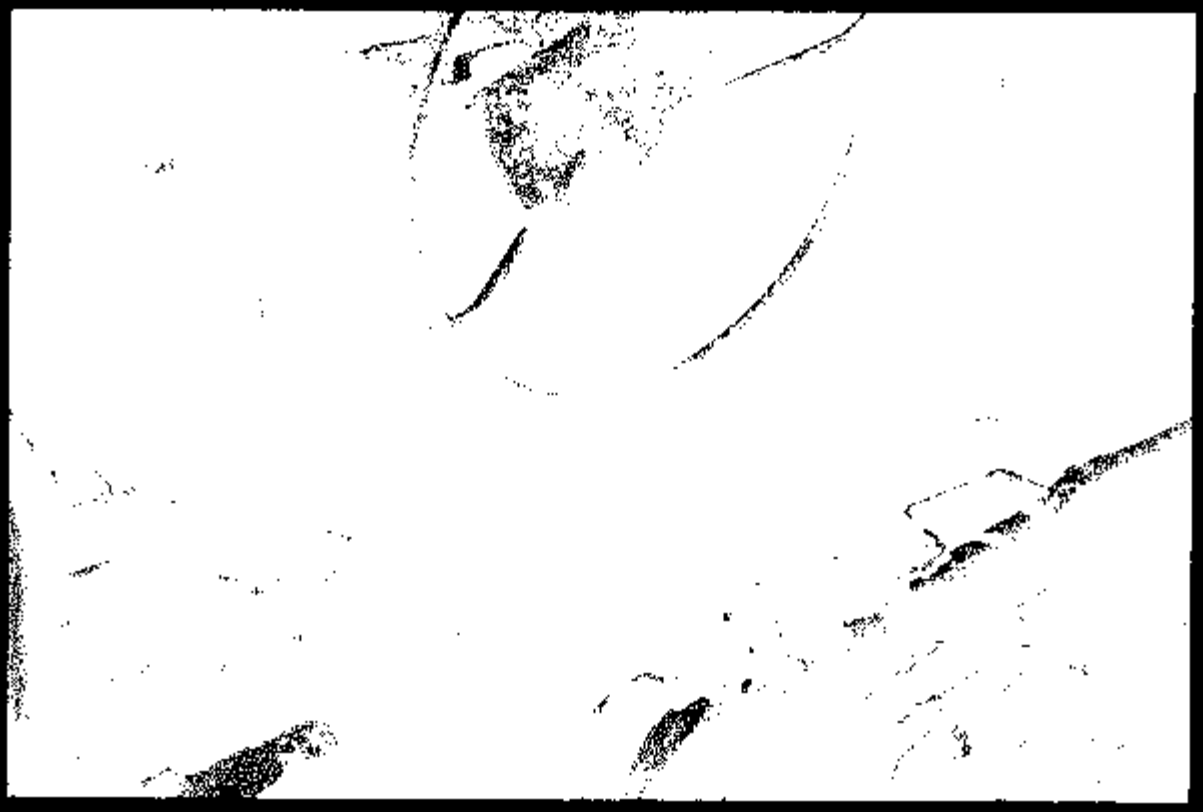


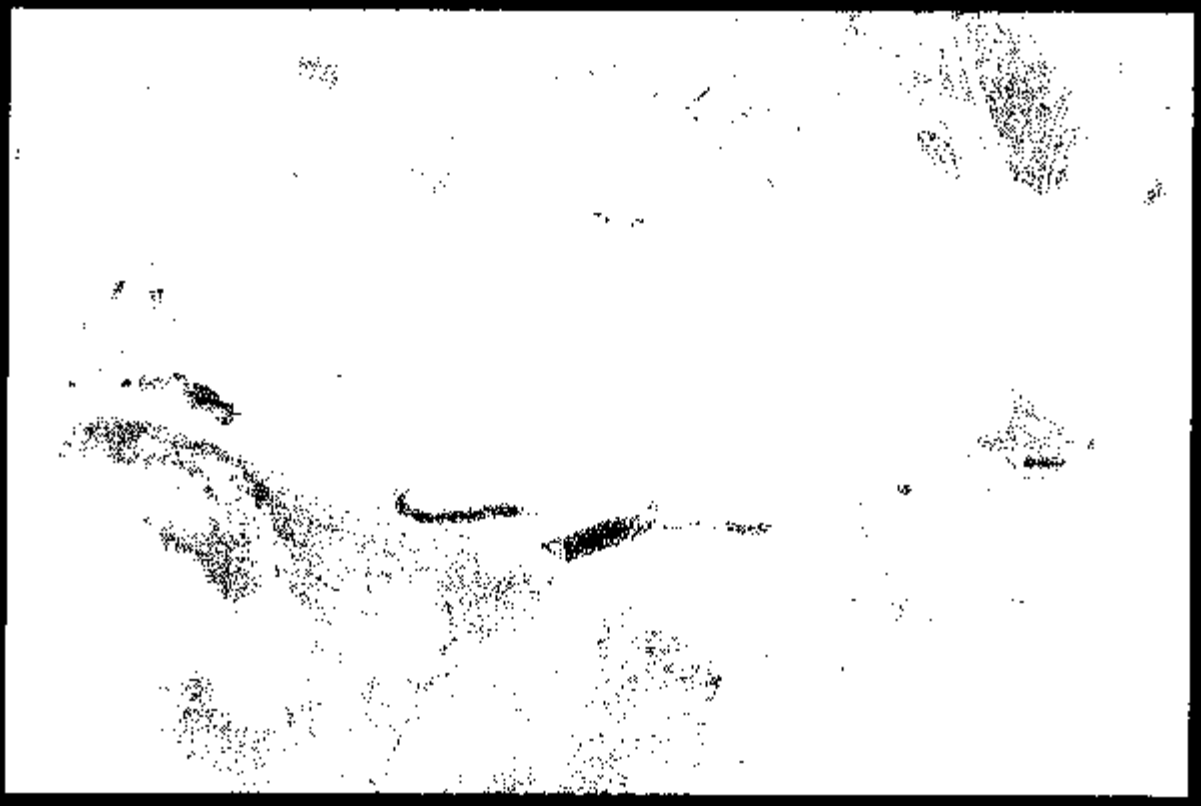


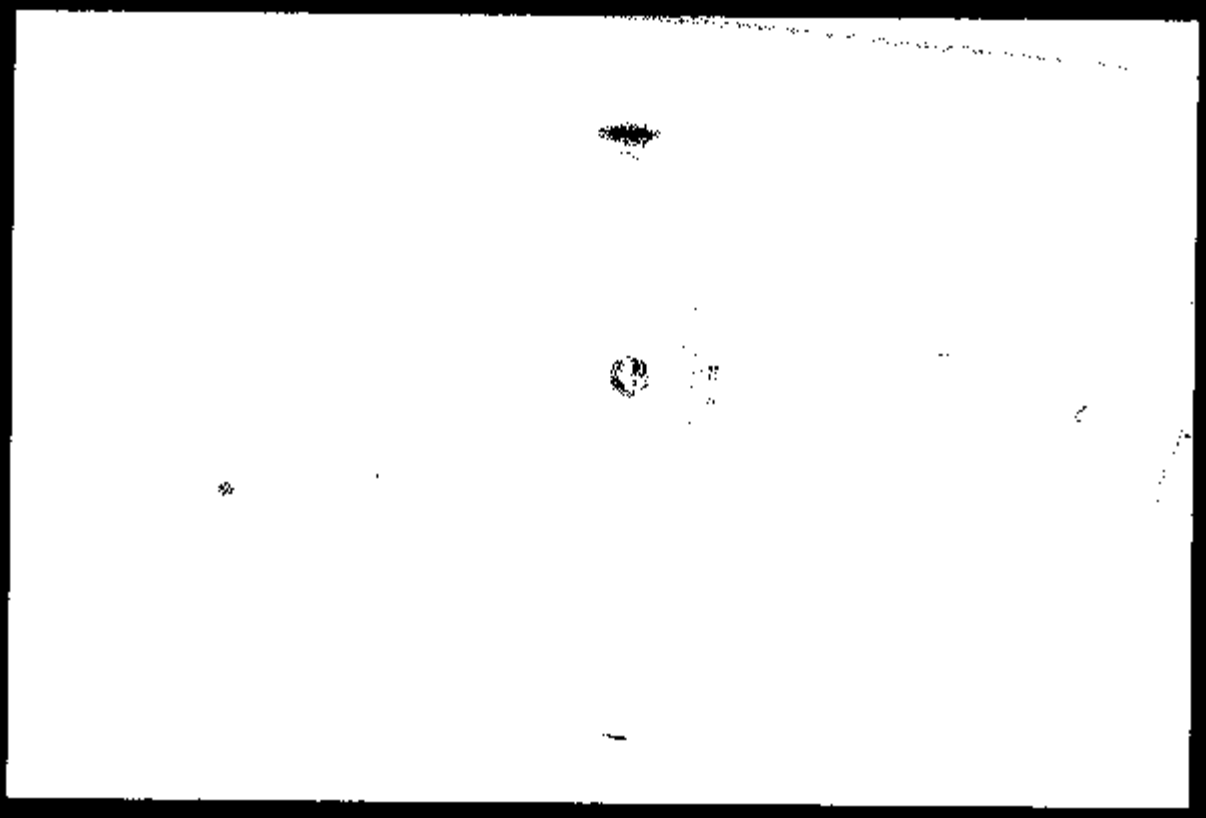


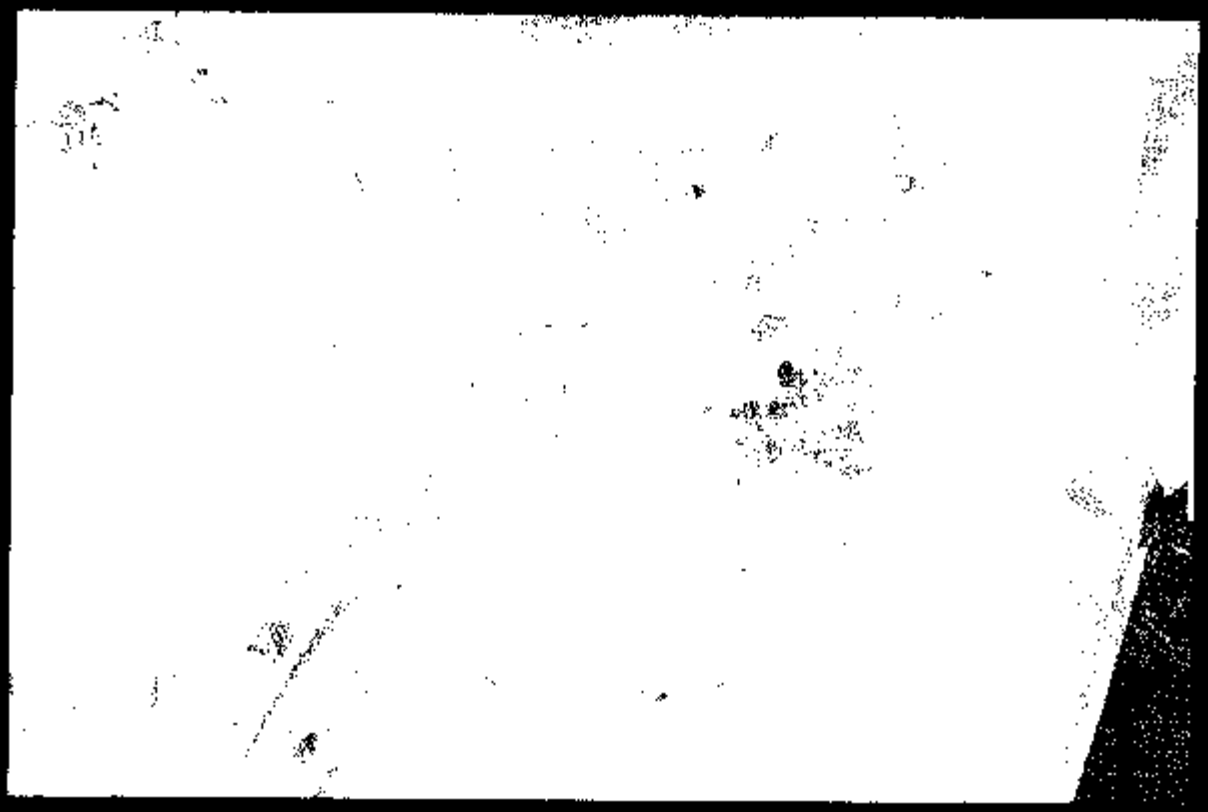


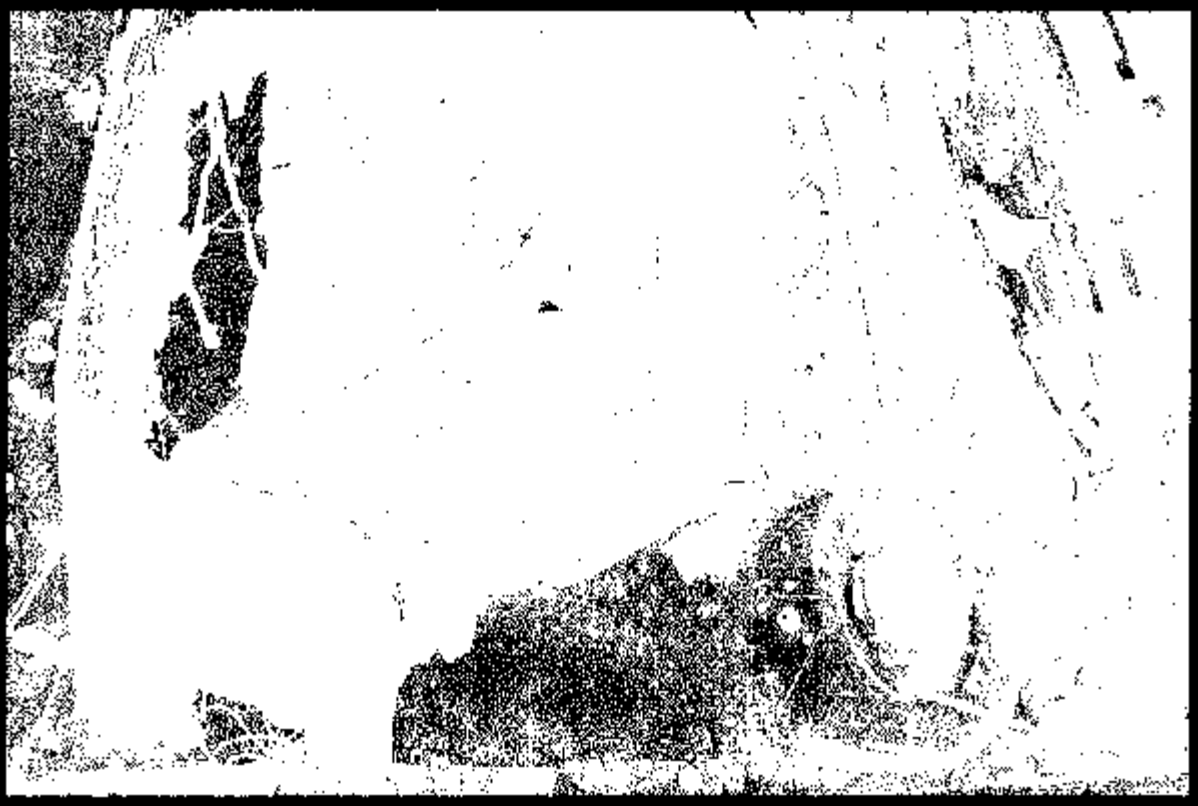


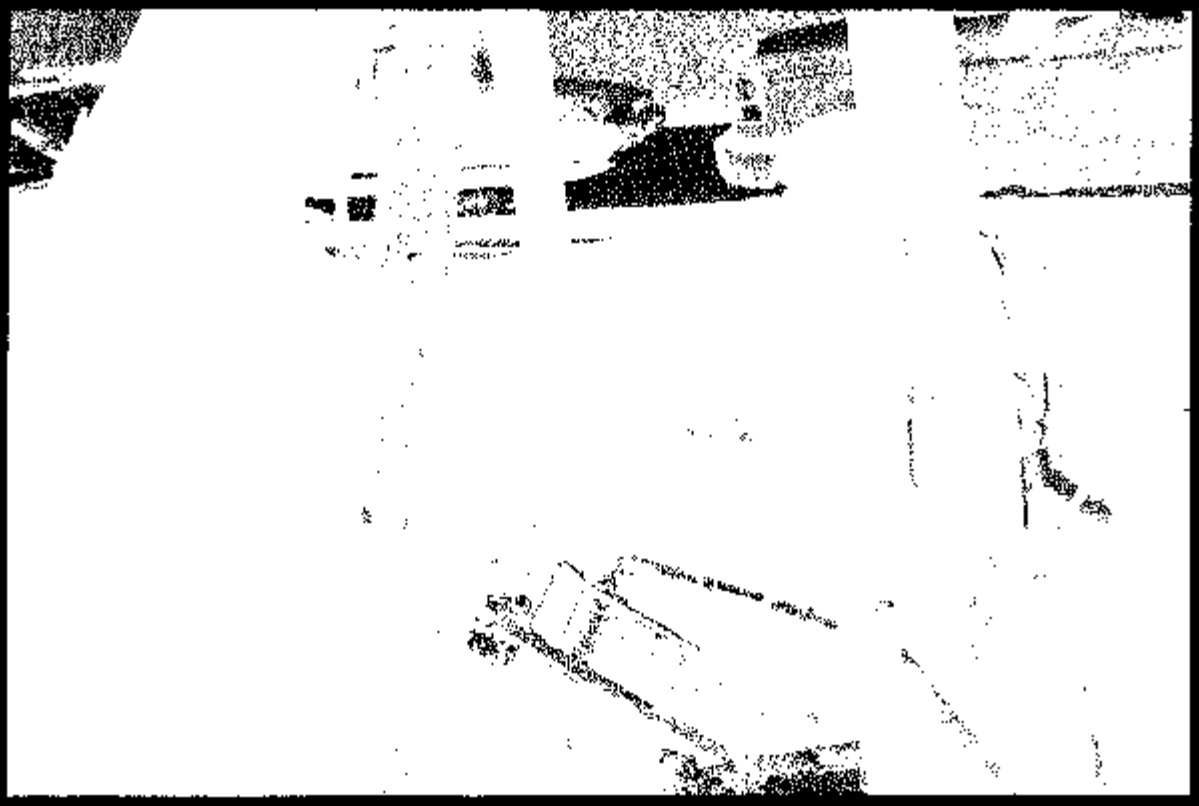


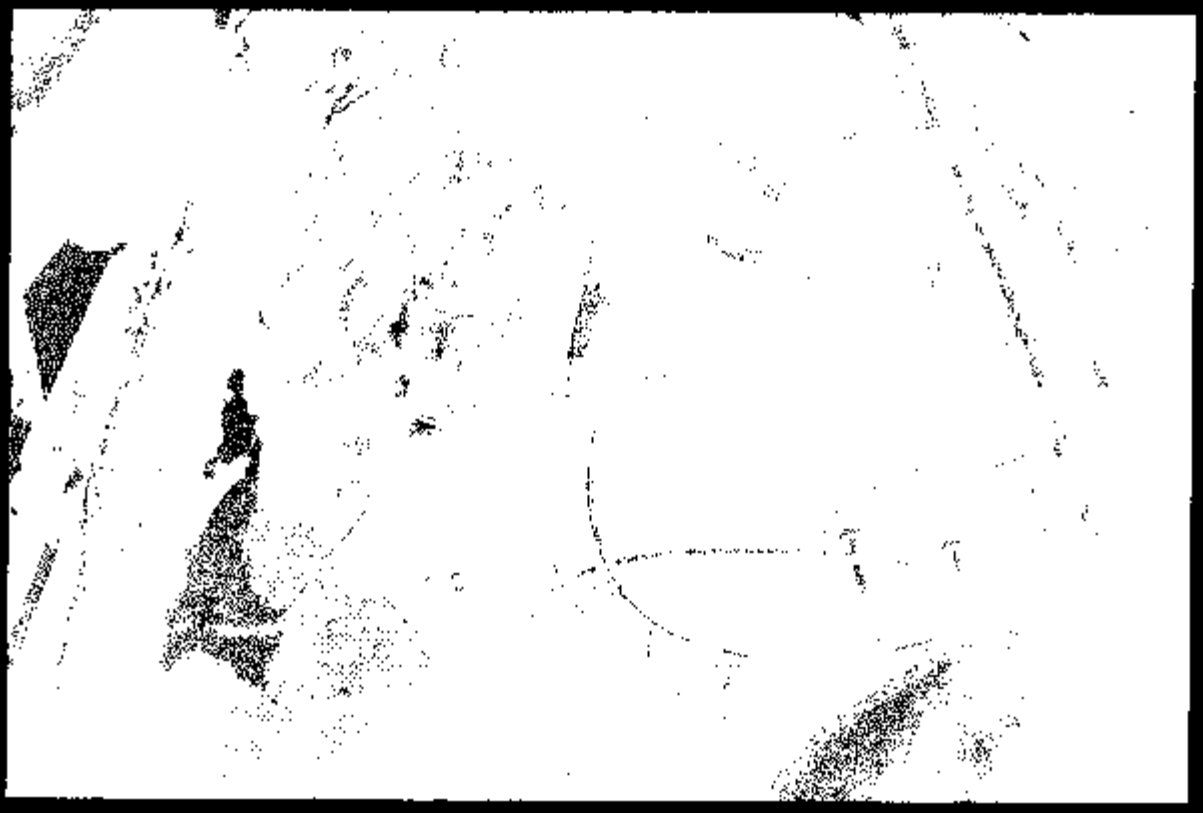


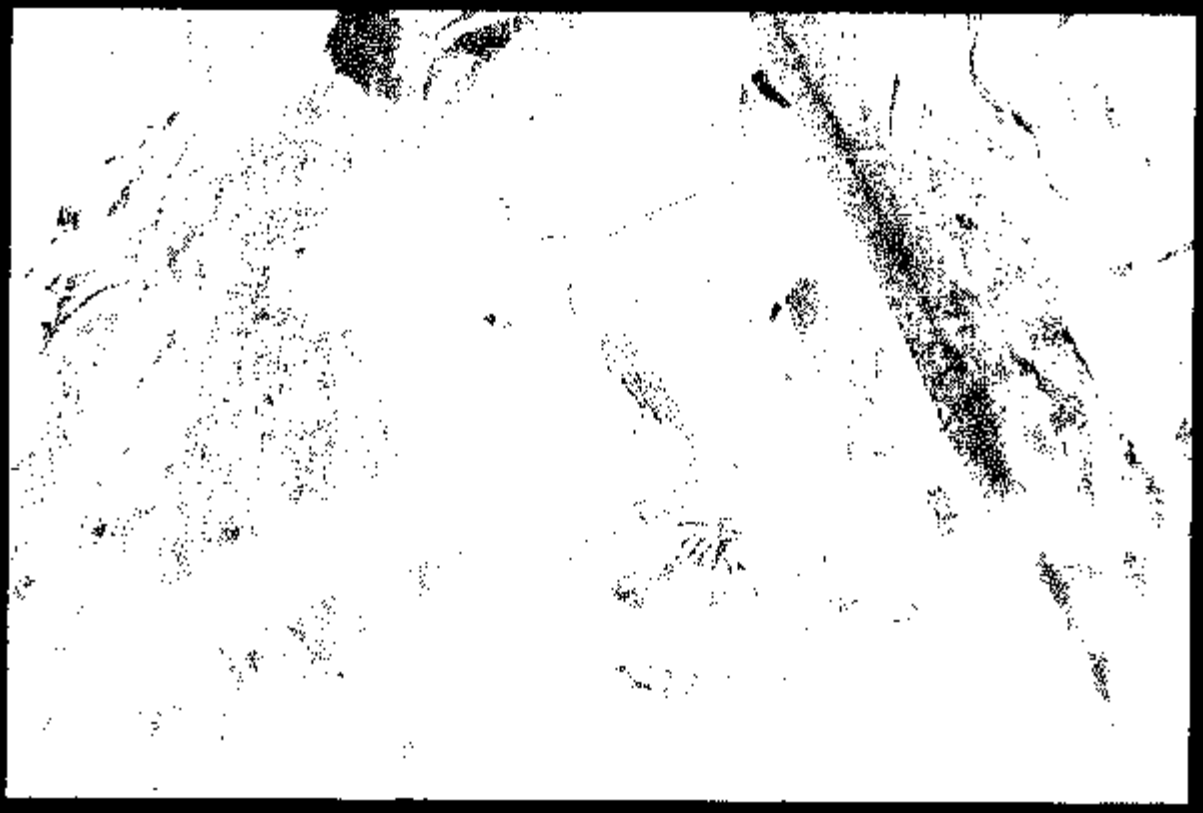


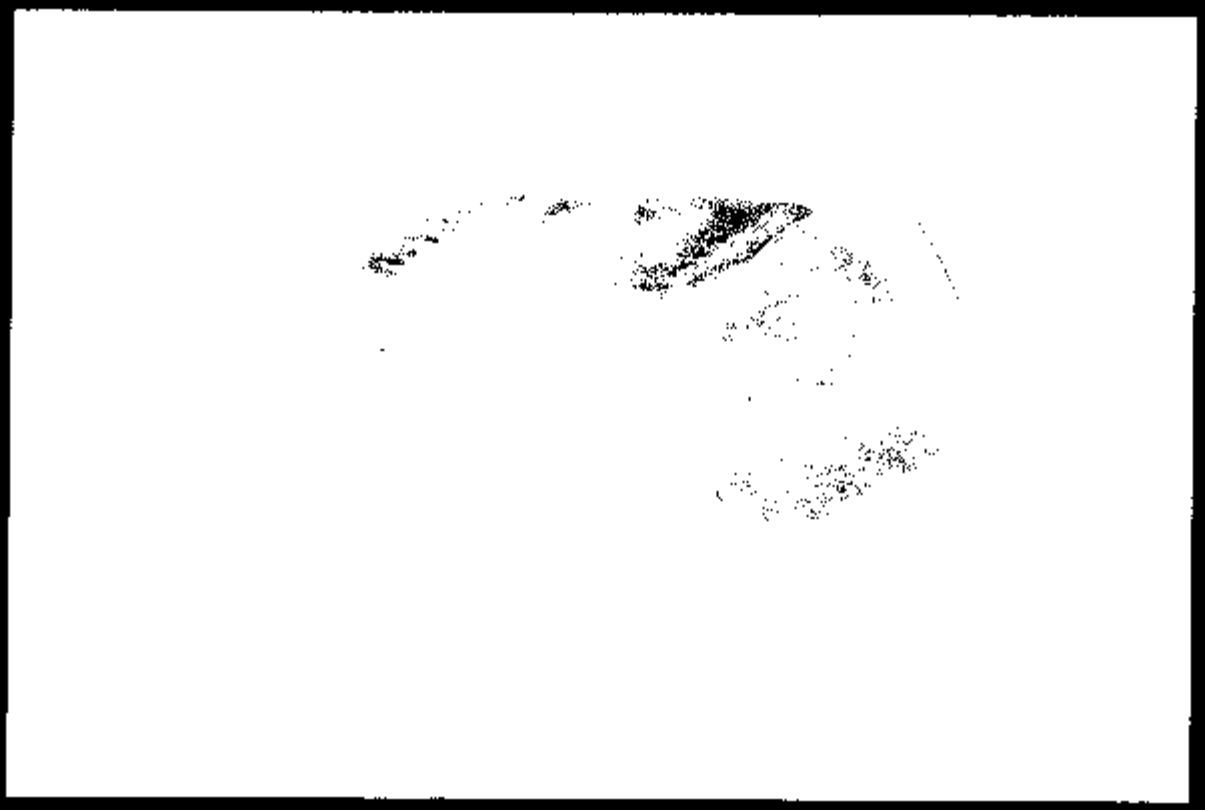


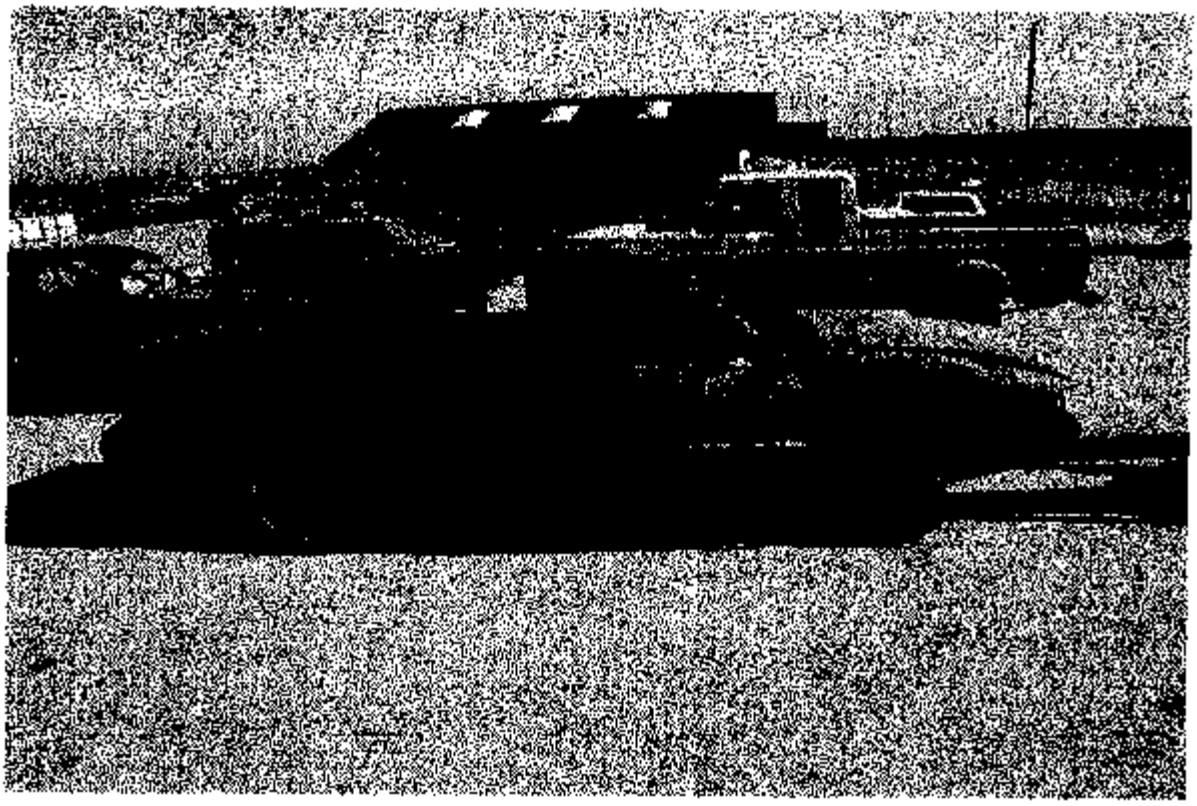


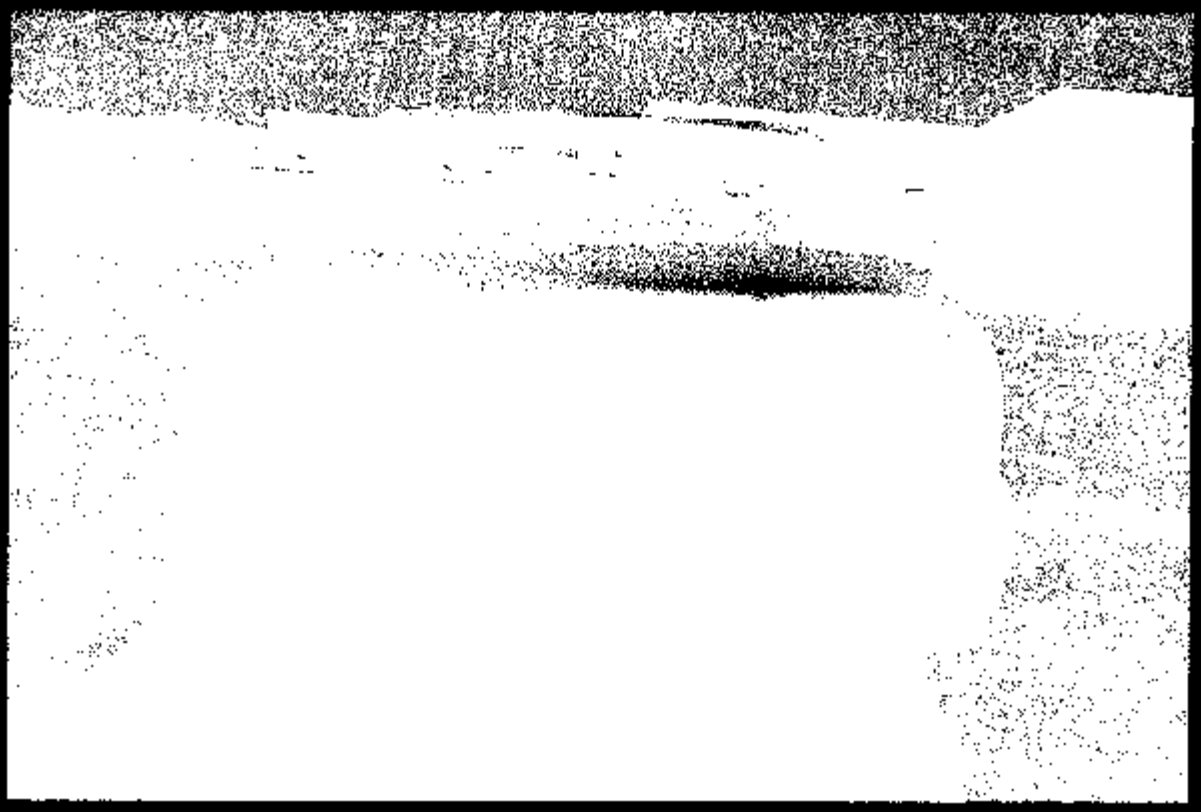




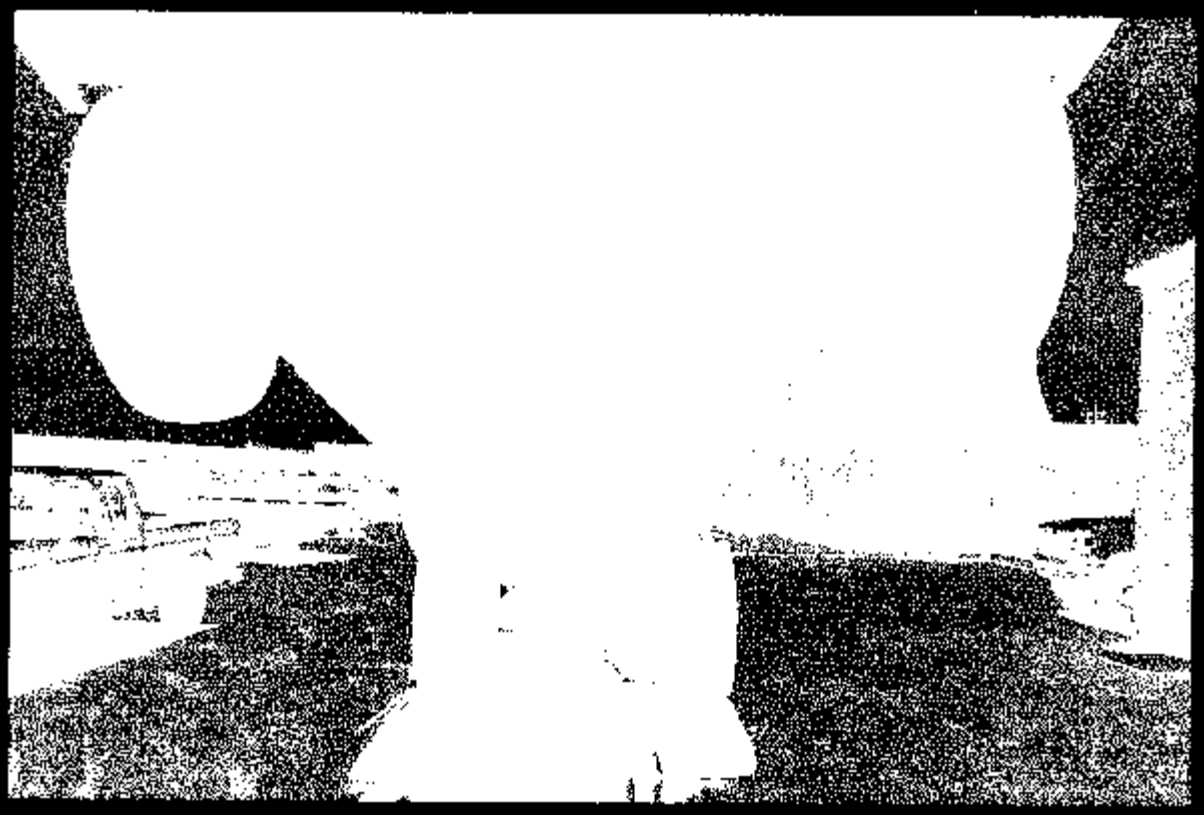


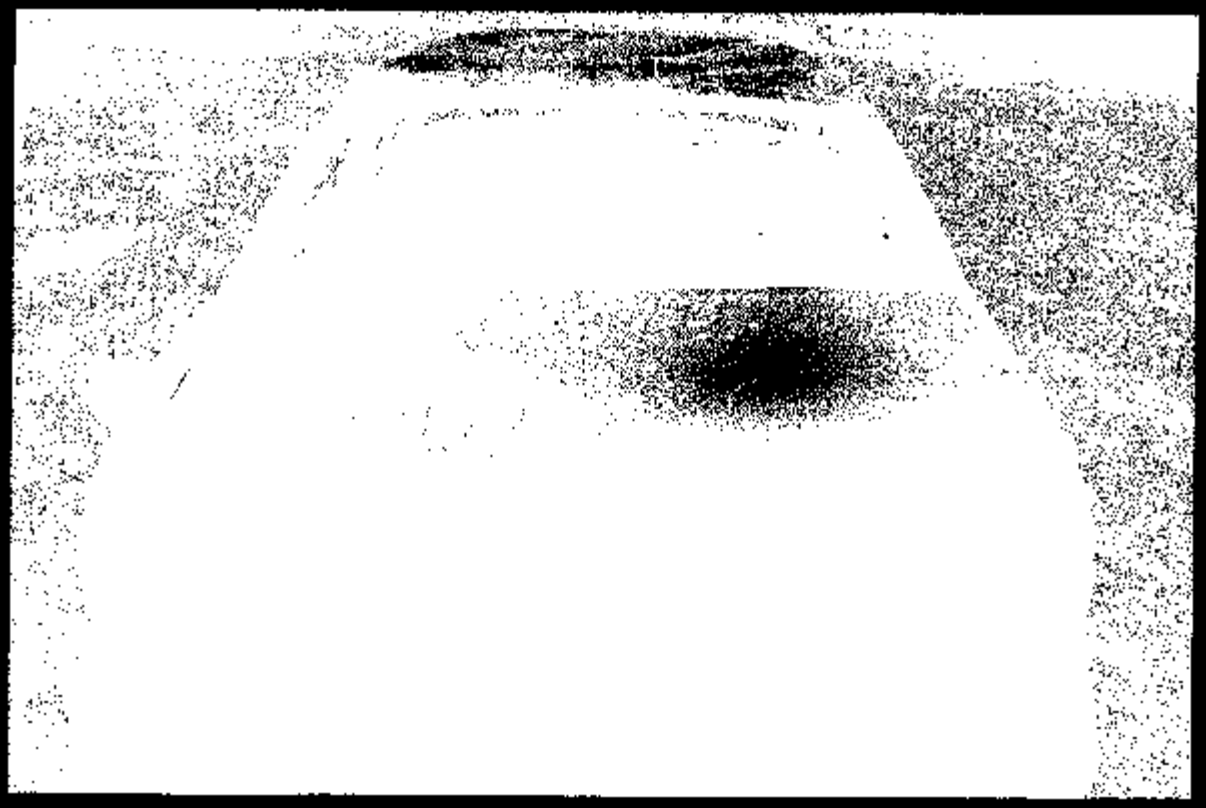


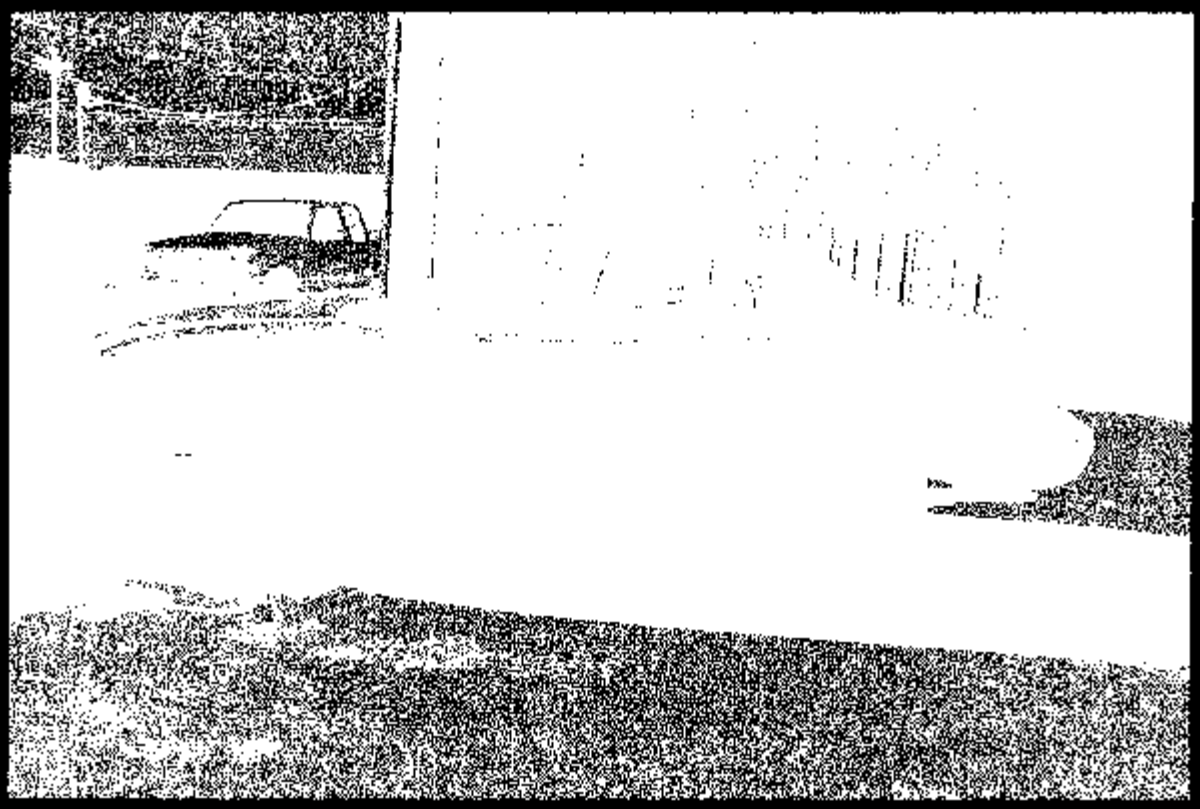


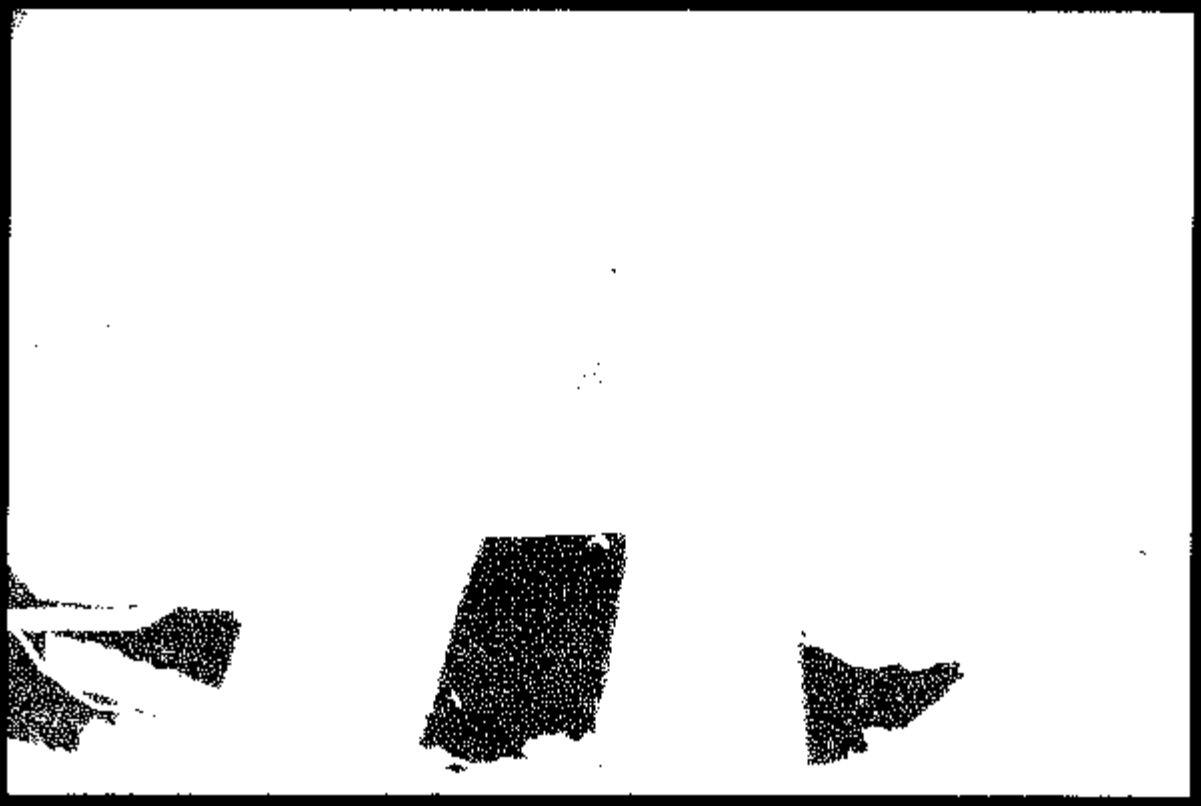


PRO4257









277782

OLDSMOBILE MOTOR DIVISION
*** GM RESTRICTED ***

PR04587 PAGE #: 1
H01-013

CASE NO: 9701341H2
DATE OPENED: 10/20/1997
DATE CLOSED: / /
SOURCE:
CUSTOMER: [redacted]
ADDRESS: [redacted]
HOME PHONE: [redacted]

VIN: 1G3HN52K6V4825850
MODEL YR: 97
SERIES:
MILEAGE: 003300
STATE: CA
ANAHEIM , CA [redacted]
BUS. PHONE: EXT:

GM 1241A
12/19/97

GENERAL MOTORS CORPORATION

OLDSMOBILE DIVISION
ZONE 24
LETTER COMPOSURE DATE: 10/20/97
DESIGNATION CODE PTP 76-1503

CIGNA INSURANCE
COMPANY
ADDRESS:
P.O. BOX 02489

DETROIT, MI. 48202

RE: CLAIMANT GLORIA YUSETA
DATE OF INCIDENT 06/22/97

GENTLEMEN:

FORM GM 1241 IS ATTACHED, REPORTING INFORMATION ON THE ABOVE CAPTIONED INCIDENT. THIS REPORT OF PRELIMINARY INVESTIGATION IS SUBMITTED TO YOU FOR THE REASON(S) INDICATED BELOW:

1 ( ) THE ATTACHED REPORT IS FOR YOUR INFORMATION AND RECORD.
2 (X) FOR YOUR INFORMATION BUT CLAIMANT MAY PURSUE FURTHER ON THEIR OWN BEHALF.
3 ( ) OTHER

WE HAVE CHECKED THE ABOVE ITEMS BASED UPON THE INFORMATION WE HAVE AT THIS TIME. IF YOU DO NOT AGREE, OR IF SUBSEQUENT FACTS COME TO YOUR ATTENTION INDICATING THE ADVISABILITY OF A DIFFERENT APPROACH, WE WOULD APPRECIATE BEING ADVISED PROMPTLY.

FORWARD CLAIM ACKNOWLEDGEMENTS/ AND FURTHER INQUIRIES TO:
SUPERVISOR OF PRODUCT LIABILITY
920 TOWNSEND ST. MAILSTOP 1007
LANSING, MI. 48921

IN ADDITION TO THE GM 1241 (1) AND (2) REPORT, THE FOLLOWING ENCLOSURES ARE ATTACHED (IF NONE, SO INDICATE). (WHEN ATTACHING R.O.S OR PHOTOGRAPHS, INDICATE HOW MANY.)

24 PHOTOS, NEGATIVES, VFI PRINT, TOW BILL, 6 REPAIR ORDERS

TRULY YOURS,

GENERAL MOTORS CORPORATION

LAVERN A OCHS
515 MARIN ST.

THOUSAND OAKS, CA. 91360

GE 1241
12/19/97

CASE #: 970134132

OLDSMOBILE DIVISION

76-1503

REPORT OF PRELIMINARY INVESTIGATION DESIGNATION CODE

SERIOUS INCIDENTS SHOULD BE IMMEDIATELY REPORTED BY TELEPHONE TO NEAREST OFFICE OF CIGNA INSURANCE COMPANY.

DATE OF INCIDENT: 08/22/97 HOUR 12:40 PM

********** I OWNER - CLAIMANT **********

TITLE : [redacted] B PHONE : - -
NAME OF OWNER : [redacted] H PHONE : [redacted]
ADDRESS : [redacted]
CITY : ANAHEIM ST: CA ZIP: [redacted] AGE:
COMPANY :
TITLE : [redacted] B PHONE : - -
NAME OF DRIVER : [redacted] H PHONE : [redacted]
ADDRESS : [redacted]
CITY : ANAHEIM ST: CA ZIP: [redacted] AGE:
TITLE : [redacted] B PHONE : - -
NAME OF CLAIMANT: [redacted] H PHONE : [redacted]
ADDRESS : [redacted]
CITY : ANAHEIM ST: CA ZIP: [redacted]- AGE:
IS CLAIMANT REPRESENTED BY AN ATTORNEY? YES X NO UNK
IF YES, GIVE NAME AND ADDRESS:

********** II VEHICLE **********

MAKE: OLDSMOBILE VIN: 1G3HN52X6V4826850 YEAR: 97 MODEL: VHN5
TRANS: M13 AXLE: F17 ENGINE: L36 MILEAGE: 3300
DATE OF DEL: 12/30/96 NEW,USED,OR DEMO: N LICENSE NUM: 3UDH881 STATE: CA
PRODUCTION DATE : 11 06 96
SELLING RETAILER : HARDIN OLDS
ADDRESS : 1300 S. ANAHEIM BLVD., ANAHEIM, CA 92805
SERVICING RETAILER: SAME
ADDRESS :
INSP. STICKER NUM : INSP. STATION NO: EXP DATE:
PRINCIPAL USES OF VEHICLE: PASSENGER/PLEASURE
SPECIAL FEATURES/EQUIP: NONE OBSERVED

NATURE AND EXTENT OF DAMAGES AND ESTIMATED COST OF REPAIRS.
(ATTACH COPY OF ESTIMATE) TOTAL LOSS, NO ESTIMATE WRITTEN. UNDERHOOD FIRE

IS VEHICLE SUBJECT TO ANY PRODUCT CAMPAIGN? YES X NO IF YES, IDENTIFY CAMPAIGN(S):

WAS CAMPAIGN PERFORMED? YES NO

********** III PROPERTY DAMAGE **********

CASE #: 97013413

WAS ANOTHER VEHICLE INVOLVED? NO NO. OF VEHICLES INVOLVED: 00
MAKE, MODEL OF VEH:
OTHER VEHICLE SPEED EST: MPH BY WHOM:
NAME OF OWNER :
ADDRESS :
NAME OF DRIVER:
ADDRESS :
EXTENT OF DAMAGE:
WAS PROPERTY (OTHER THAN MOTOR VEHICLE) DAMAGED? (STATE KIND, NAME OF OWNER, AND EXTENT OF DAMAGE): ,

WAS ANOTHER VEHICLE INVOLVED?
MAKE, MODEL OF VEH:
OTHER VEHICLE SPEED EST: MPH BY WHOM:
NAME OF OWNER :
ADDRESS :
NAME OF DRIVER:
ADDRESS :
EXTENT OF DAMAGE:
WAS PROPERTY (OTHER THAN MOTOR VEHICLE) DAMAGED? (STATE KIND, NAME OF OWNER, AND EXTENT OF DAMAGE):

********** IV BODILY INJURY **********

INDICATE FOLLOWING INFORMATION ON INJURIES AND WHETHER THE INJURED PERSON(S) WERE RIDING IN (A) OWNER'S VEHICLE, (B) OTHER VEHICLE, (C) PEDESTRIAN OR (D) OTHER:
00.NAME : H PHONE : - -
B PHONE : - -
ADDRESS:
CITY : ST: ZIP: - AGE:
CODE A/B/C/D: SEAT POSITION:
NATURE OF INJURY:
WHERE WERE INJURIES TREATED & BY WHOM?

CASE #: 97013413

********** V INVESTIGATION **********

WHO NOTIFIED OF INCIDENT
HOW : TELEPHONE
WHEN : 082698
BY WHOM: CLAIMANT
LOCATION OF INCIDENT: STATE COLLEGE BLVD AND SYCAMORE, ANAHEIM CA

KIND OF ROAD :	CONCRETE	GRAVEL	X ASPHALT	CRUSHED ROCK	DIRT	UNKNOWN
COND OF ROAD :	WET	X DRY	ICY	OTHER		UNKNOWN
KIND OF SHOULDER:	X CONCRETE	GRAVEL	ASPHALT	CRUSHED ROCK	DIRT	UNKNOWN
COND OF SHOULDER:	WET	X DRY	ICY	OTHER		UNKNOWN

NATURE OF WEATHER: CLEAR
VISION OBSTRUCTION: NONE
NAME AND ADDRESS OF REPAIRER WHO TOWED (INCLUDE TOW DRIVER'S NAME),STORED,AND/O
PROVIDED TEMPORARY SERVICE TO DAMAGED VEHICLE: ARCHIE'S TOWING, 748 HARITON ST
. ORANGE, CA 92868, UNKNOWN

WHERE CAN VEHICLE BE SEEN? HARDIN OLDS, 1300 S. ANAHEIM BLVD., ANAHEIM
CA., 92805
DID VEHICLE TURN OVER? YES X NO UNK VEHICLE SPEED ESTIMATE: 5 MPH
SOURCE OF ESTIMATE: CLAIMANT/DRIVER
POSTED SPEED LIMIT: 40 MPH
BRAND AND SIZE TIRES: P205/70R15 GOODYEAR INVECTA

CONDITION	R.F.	GOOD	POOR	X FLAT	UNK	R.R.	X GOOD	POOR	FLAT	UNK
OF TIRES:	L.F.	GOOD	X POOR	FLAT	UNK	L.R.	X GOOD	POOR	FLAT	UNK

SPARE: U

DID YOUR SEARCH OF THE VEHICLE SERVICE HISTORY PRODUCE SERVICE
REPAIR ORDERS? X YES NO
IF 'YES', ATTACH COPIES OF ALL R.O.'S (INDICATE HOW MANY 06)
IF 'NO', EXPLAIN

POLICE REPORT ATTACHED? YES X NO IF 'NO', WHAT STATION OR OFFICER MADE
REPORT? : (X NO REPORT FILED)

NAMES AND ADDRESSES OF WITNESSES: 2 WITNESSES - SEE THIRD PARTY INFORMATION
WERE PHOTOS TAKEN? X YES NO IF 'YES', HOW MANY? 24 AND BY WHOM?
(NAME/ADDRESS): LAVERN OCBS, 515 MARIN ST., THOUSAND OAKS, CA 91360

NAME OF CIGNA REPRESENTATIVE, IF PRESENT, AT THE INVESTIGATION: NONE PRESENT

CASE #: 97013413

********** VI DESCRIPTION OF CLAIM **********

DRIVER'S DESCRIPTION AS TO HOW INCIDENT HAPPENED AND DRIVER'S STATEMENT OF THE INCIDENT'S CAUSE: I WAS TRAVELING NORTH ON ONE LANE ON C OLLEGE RD. I HAD TO STOP BUT THE BRAKES DID NOT WORK. I PUSHED AS HARD AS I CO ULD ON THE BRAKE PEDAL & THE CAR FINALLY STOPPED. I CONTINUED TO DRIVE CAUTION SLY UNTIL I COULD PULL OVER. THE ENGINE DIED AND MY HUSBAND & I NOTICED SMOKE AND FLAMES COMING FROM UNDER THE HOOD. I THINK THE BRAKES CAUSED THE FIRE.

DID YOU PERSONALLY SPEAK WITH DRIVER? X YES NO IF 'NO', GIVE SOURCE OF DRIVER'S DESCRIPTION:

WAS VEHICLE INSPECTED? X YES NO IF 'YES', IDENTIFY ALL PARTIES:

LAVERN OCHS

WHAT VEHICLE COMPONENTS ARE ALLEGEDLY DEFECTIVE?

BRAKES

WHO MADE ALLEGATION OF DEFECT? CLAIMANT

IF THE ALLEGED DEFECTIVE PART HAS BEEN REMOVED FROM THE VEHICLE, INDICATE EXACT PART(S), PRESENT LOCATION AND CUSTODIAN:

INFORMATION FROM FURTHER INVESTIGATION OF INCIDENT, INCLUDING EXAMINATION OF VEHICLE AND SCENE OF INCIDENT: INSPECTED VEHICLE ON 9/2/97. FOUND ENGINE COM PARTMENT SEVERLY DAMAGED DUE TO FIRE. HOT SPOT APPEARED TO BE IN R R AREA OF ENGINE COMPARTMENT. THERE WAS NO COOLANT VISABLE IN RADIATOR AND NO EVIDENCE OF ANY LEAK IN SYSTEM. (CONT ON 12419)

HOW & WHEN WAS MATTER LEFT WITH CLAIMANT? PHONED CLAIMANT ON 9/5/97, ADVISED THAT OLDS DIV WOULD ASSIST CLAIMANT WITH OBTAINING REPLACEMENT VEHICLE.

****

NO APPROVAL BY: BRIAN COMBS DATE: 12/19/97

DATE OF INVESTIGATION: 09/02/97

LAVERN OCHS
DIVISIONAL REPRESENTATIVE
COMPLETING INVESTIGATION
GENERAL MOTORS CORPORATION

COMMENTS FOR GM 1241
CASE NBR: 970134132

INFO FROM FURTHER INVESTIGATION CONT: ALL FLUID LEVELS OTHER THAN COOLANT AND BRAKE FLUID WERE AT THE PROPER LEVEL AND THE PROPER COLOR. BRAKE MASTER CYL RESERVOIR WAS MELTED OFF OF MASTER CYL. NO FLUID LEAKS WERE VISABLE UNDER VEHICLE. I REMOVED ONE FRONT AND ONE REAR WHEEL, THERE WAS NO EVIDENSE OF BRAKES BEING OVERHEATED. DUE TO CONDITION OF VEH ICLE, I WAS UNABLE TO START ENGINE OR CHK FOR FAILURE CODES STORED IN PCM . ANAHEIM FIRE STATION #58 RESPONDED TO FIRE AND MADE REPORT, HOWEVER I WAS UNABLE TO OBTAIN A REPORT. THE FOLLOWING FUSES IN FUSE PANEL WERE BLO WN: 1B, 5A, 5E & 6E. I WAS UNABLE TO DETERMINE CAUSE OF FIRE.

DRIVER DROVE VEHICLE APPROX 30 MILES PRIOR TO INCIDENT. DRIVER DID NOT NOTICE ANY WARNING LIGHTS ON IN DASH PRIOR TO INCIDENT, NO UNUSUAL NOISES OR ODORS.

OLDS DIVISION ASSISTED CLAIMANT IN OBTAINING REPLACEMENT VEHICLE. SUPORTING DOCUMENTS WILL BE SUBMITTED SEPERATELY FOR REPURCHASE/ TRADEOUT.

***** END OF COMMENTS FOR GM1241 CASE *****

THIRD PARTY INFORMATION
ASSOCIATED WITH GM1241
CASE NBR: 970134132

THIRD PARTY TYPE:
NAME:
ADDRESS:
ANAHEIM,CA.
HOME PHONE:
WORK PHONE:

THIRD PARTY TYPE: DRIVER
NAME:
ADDRESS:
ANAHEIM,CA.
HOME PHONE:
WORK PHONE:

(CONTINUED)

THIRD PARTY INFORMATION
ASSOCIATED WITH GM1241
CASE NBR: 970134132

THIRD PARTY TYPE: WITNESS
NAME:
ADDRESS:
ANAHEIM.CA.
HOME PHONE:
WORK PHONE:

THIRD PARTY TYPE: WITNESS
NAME:
ADDRESS:
ANAHEIM,CA.
HOME PHONE:
WORK PHONE:

***** END OF THIRD PARTIES FOR GM1241 CASE *****

CASE PRINT FOR CASE #: 970134132 TYPE: 1C GM CONFIDENTIAL PAGE 01

TITLE :
FIRST :
[illegible]RNT :
[illegible]TY : ANAHEIM
N PHONE:
COMPANY:

CUSTOMER INFORMATION

MI: LAST :
ST: CA ZIP :
B PHONE:

VEHICLE/RETAILER INFORMATION

TR/MDL : 97 VHN5 EIGHTY EIGHT SEDAN DEL DTE: 12 30 96 MILEAGE: 003300
VIN : 1G3[illegible]
RETAILER : HARDIN OLDSMOBILE-GMC TRUCK RTLR : 24259
CITY : ANAHEIM STATE : CA SEL RTL : Y (Y/N)
RTL LEVEL: D

CDE # DESC	CDE COMMENT
N01 1 BRAKES GEN	O/ STS BRAKES SMOKING
N01 1 ELECTRICAL BODY	FIRE IN ENGINE COMPARTMENT
T01 1 (GM 1241) - PRO	POSSIBLE 1241
T30 1 POSSIBLE SAFETY	SAFETY ISSUE/STS FLAMES FROM UNDER HOOD

AFTER CALL INFORMATION

CUSTOMER REQUEST INFORMATION

REQUEST TYPE	: CASE	PRODUCT CAMPAIGN	: 00
REQUEST AREA	: SERV	REQUEST SOURCE	: N T EPA
CONTACT TYPE	: OWNER	THIRD PARTIES	: 004
WARRANTY	: I (IN/OUT/UNK)	DM ASSIGNED	: 200AL
DIST SERV/SALE	: 02 02	ZONE CODE	: T01
TRANSFER TO ID	:	DOCUMENT #	:

CASE INFORMATION

CASE OPEN DATE	: 08 26 97	SCRAP DATE	: 12 19 98
[illegible]NG CODE	: ZON CAS LOC: ADV	TRANSMIT	: N (Y/N)
[illegible] TYPE	:	TRANSMIT DATE	:
FOLLOW UP DATE	:	TAB CASE #	: 02488092
BOC CODES	: N01 N01 T01 T30	CENTRAL FILE	: Y (Y/N) LTR : N
FILE RETENTION	: 00	LAST ALTERED DATE	: 12 19 97
LAST ALTERED ID	: CHEDC	REOPEN CASE	: N (Y/N)
REJECT CLOSE	: N (Y/N)		

CASE CLOSING INFORMATION CLAIM RECV:

COMMUNICATION RECV: 08 26 97	CLOSE CASE: (Y/N)		
RTL CONTACT DATE : 08 26 97	CONCLUSION DATE: 12 19 97	CLOSE DATE: 12 19 97	
REPAIR ORDER # :	RO DATE:	RESPONSIBLE RTLR:	
CUST SATISFIED : Y (Y/N)	FILE RETENT: 00	ARB SENT: N (Y/N)	
ZN REVIEW CLOSE :	ZN REVIEWED: (Y/N)	DATE:	
HO REVIEW CLOSE : CHEDC	HO REVIEWED: Y (Y/N)	DATE: 12 19 97	

CDE # DESC	COMMENTS	SURVEY THIS CASE: N (Y/N)
N01 1 BRAKES GEN	O/ STS BRAKES SMOKING	
	PARR COMPLETED	
N01 1 ELECTRICAL BODY	FIRE IN ENGINE COMPARTMENT	
	PARR COMPLETED	
T01 1 (GM 1241) - PRO	POSSIBLE 1241	
	PARR COMPLETED	
T30 1 POSSIBLE SAFETY	SAFETY ISSUE/STS FLAMES FROM UNDER HOOD	
	PARR COMPLETED	

UTECAPA05289902341906-PR04587

GENERAL COMMENTS

ONSAW DATE: 08/26/97 TIME: 18:01 COMMENT #: 0001

**********POSSIBLE 1241**********

1. 8-22-97 12:40 PM
2. STATE COLLEGE BOULEVARD AND SYCAMORE
3. O/ , 74, NO DISABILITIES, O/ STS HAS SOME LEG PROBLEMS BUS DOES NOT DISABLE HER FROM DRIVING VEH
4. PAVED,(WAS ONE LANE AS THERE WAS CONSTRUCTION, BUT THE OPEN LANE WAS ALREADY BEEN PAVED) DRY
5. 2, O/ HUSBAND WAS ALSO IN VEH
6. O/ STS SHE HAS SAD SCIATICA NERVE PROBLEM WHICH STOPPED FOR A WHILE BUT SEEMS TO HAVE COME BACK SINCE THE ACCIDENT, O/ STS WILL BE VISITING DOCTOR TO SEE IF SHE CAN START GETTING SHOTS AGAIN
7. NO
8. NO
9. BRAKES

CONTINUED....

USER: ONSAW DATE: 08/26/97 TIME: 18:00 COMMENT #: 0002

CONT.....

10. BASE RTLR
11. POLICE WERE THERE, DID HAVE VEH TOWED TO BASE RTLR BUT DID NOT MAKE A REPORT, FIREMEN DID MAKE A REPORT
12. BASE RTLR
13. STS WAS TRAVELLING NORTH ON ONE LANE ON STATE COLLEGE ROAD. STS HAD TO STOP BUT BRAKES DID NOT WORK. O/ STS SEE PUSHED AS HARD AS SEE COULD ON PEDAL AND VEH FINALLY STOPPED. O/ STS AS THERE WAS CONSTRUCTION AND ONLY ONE LANE, O/ CONTINUED TO DRIVE CAUSTIOUSLY UNTIL SEE COULD PULL OFF. STS CAR DIED, THEN HUSBAND NOTICED SMOKE [illegible]MING FROM THE BRAKES. O/ THEN NOTICED FLAMES FROM UNDER THE HOOD. [illegible]ONE

W/ ADV PAR TEAM WOULD CONTACT O/ FOR FURTHER INFO. O/ RTLR WOULD NOT PAY FOR RENTAL. W/ ADV THAT WAS CORRECT, WOULD NOT KNOW IF IT WOULD BE COVERED UNTIL INSPECTION WAS COMPLETE. SHELLEY WILLIAMS/OCAN

USER: ONMAR DATE: 08/27/97 TIME: 13:08 COMMENT #: 0003

I TALKED THE THE SERVICE MANAGER AND THE FRONT OF THIS VEHICLE IS BURNED BAD. S/M SAYS VEHICLE IS A TOTAL LOSS. I TURNED THE CASE OVER TO RSC LAVERN OCNB. LAVERN WILL DO THE 1241 INSPECTION AND SEED THE COMPLETED REPORT TO BRIAN COMBS IN LANSING.

MIKE GREGUS PAR TEAM.

USER: ZODAL DATE: 08/27/97 TIME: 19:03 COMMENT #: 0004

THIS IS TO ACKNOWLEDGE RECEIPT OF REQUEST TO COMPLETE 1241. I SHOULD B E ABLE TO INSPECT VEHICLE ON 9/1/97..... L OCBS

GENERAL COMMENTS

[redacted] 2ODAL DATE: 09/18/97 TIME: 17:41 COMMENT #: 0005
[redacted] DIV ASSISTED C/ WITH TRADEOUT. C/ TOOK DELIVERY OF REPLACEMENT
VEHICLE ON 9/4/97. I HAVE REQUESTED INFO FROM DEALER TWICE SO THAT I M
AY ISSUE CHECK REQUEST FOR REIMBURSEMENT TO DLR. AS OF THIS DATE, I HA
VE NOT RECEIVED INFO. COMPLETION OF THIS REPORT IS PENDING RECEIPT OF
REQUESTED INFO.....L OCHS RSC, #24.
USER: 2ODAL DATE: 10/02/97 TIME: 10:37 COMMENT #: 0006
DLRS DIV HAS ASSISTED C/ WITH OBTAINING REPLACEMENT VEHICLE. 1ST
VEHICLE WILL BE SOLD FOR SALVAGE. LISTED BELOW ARE TRADEOUT FIGURES. P
LEASE SEND CHK TO 34-259, ATTN WALT CADRAN.
$22344.00 0221 AMOUNT, 2ND CAR
240.96 0652A AMOUNT - ADVERTISING
60.00 TOW BILL
49.15 TECH INSPECTION OF VEHICLE
390.00 CAR RENTAL
535.00 LOJ-JACK INSTALLATION ON 2ND VEHICLE (ANTI-THEFT DEVICE)
350.00 FABRICK & PAINT PROTECTION
$51.00 LICENSE FEE
840.00 TAX
$24760.21 TOTAL
- 1370.00 DIFF IN MSRP (CUSTOMER PAYMENT)
$23390.21 AMOUNT OWED RTLR..... L OCHS RSC #24
USER: OMPJP DATE: 10/02/97 TIME: 11:17 COMMENT #: 0007
REVIEWED FILE AND APPROVED CHECK REQUEST. P.J.PEREZ/PRODUCT LIABILITY
USER: OMTMR DATE: 10/06/97 TIME: 10:41 COMMENT #: 0008

W/FORWARDING CHECK #001[illegible]21 IN THE AMOUNT OF $23390.21 TO JUNE
[redacted] IN PRODUCT LIABILITY.
[redacted]EZ/OCHS
USER: OMBDC DATE: 10/06/97 TIME: 13:58 COMMENT #: 0009
CHECK SENT TO RSC TODAY. B. COMBS, PROD LIAB MGR.
USER: OMBDC DATE: 11/11/97 TIME: 16:07 COMMENT #: 0010
F/U W/RSC ON CHECK FROM SALVAGE CO. STATES CHECK MAILED 10/15/97. PL
EAS NOT RECEIVED. MESSAGE LEFT FOR FINACIAL LOOKING FOR CHECK FROM
LACKNER AUTO SALVAGE FOR $2550.00 ALONG WITH THEIR SCRAP LETTER.
B. COMBS, PROD LIAB MGR.
USER: OMBDC DATE: 12/01/97 TIME: 08:08 COMMENT #: 0011
REC 11/29 VIA FAX, SCRAP AGREEMENT FROM LACKNER AUTO SALVAGE ALSO
COPY OF CHECK NEVER RECEIVED. LACKNER TO STOP PAYMENT & REISSUE CHECK.
B. COMBS, PROD LIAB MGR.

GENERAL COMMENTS

[illegible] ZOOAL DATE: 12/12/97 TIME: 17:40 COMMENT #: 0012
I [illegible]ILED CHECK TO BRIAN COMBS IN THE AMOUNT OF $2550.00 THIS DATE. CHE
CK IS FROM LAKENOR AUTO SALVAGE..... L OCBS WESTERN REGION.
USER: ONBDC DATE: 12/19/97 TIME: 15:22 COMMENT #: 0013
REPLACEMENT CHECK REC'ED TODAY. CLOSING CASE AND FWDING CHECK TO R.
MARTIN IN FINANCE. B. COMBS, PROD LIAB MGR.

CASE HISTORY

USERID	DATE	TIME	EVENT
ONBAW	08/26/97	17:32	GENERAL CASE WAS OPENED.
ONBAW	08/26/97	17:32	START TIME HANDLING - CAC
ONBAW	08/26/97	17:32	CASE WAS OPENED WITH CENTRAL FILE IND = Y.
ONBAW	08/26/97	17:35	TROUBLE CODES CHANGED FROM: T01
ONBAW	08/26/97	17:35	BASE CASE INFORMATION CHANGED
ONBAW	08/26/97	18:01	CASE WAS REQUESTED FOR TRANSMISSION.
ONBAW	08/26/97	18:01	ROUTING CODE CHANGED FROM CAC.
ONBAW	08/26/97	18:01	STOP TIME HANDLING - CAC
ONBAW	08/26/97	18:01	START TIME HANDLING - CDI
ONLPEF04	08/26/97	23:11	TAB CASE NUMBER UPDATED
ONMRG	08/27/97	08:17	ROUTING CODE CHANGED FROM CDI.
ONMRG	08/27/97	08:17	STOP TIME HANDLING - CDI
ONMRG	08/27/97	08:17	START TIME HANDLING - ZON
ONMRG	08/27/97	08:17	AFTER CALL INFORMATION WAS UPDATED.
ONMRG	08/27/97	08:17	CASE WAS REQUESTED FOR TRANSMISSION.
ONMRG	08/27/97	08:17	ROUTING CODE CHANGED FROM ZON.
ONMRG	08/27/97	08:17	STOP TIME HANDLING - ZON
ONMRG	08/27/97	08:17	START TIME HANDLING - CDI
ONMRG	08/27/97	13:05	ROUTING CODE CHANGED FROM CDI.
[illegible]	08/27/97	13:05	STOP TIME HANDLING - CDI
[illegible]	08/27/97	13:05	START TIME HANDLING - ZON
ONMRG	08/27/97	13:05	AFTER CALL INFORMATION WAS UPDATED.
ZOOAL	09/18/97	14:43	GM1241 CASE OPENED
ZOOAL	09/18/97	17:30	WITNESS
ZOOAL	09/18/97	17:32	WITNESS
ZOOAL	09/18/97	17:32	WITNESS
ZOOAL	10/01/97	14:29	GM1241 APPROVED BY ZONE.
ONMRG	10/02/97	10:58	TROUBLE CODES CHANGED FROM: R01,T01,T30
ZOOAL	10/02/97	10:58	REPURCHASE INFORMATION ADDED TO CASE
ONMRG	10/02/97	11:01	REPURCHASE INFORMATION HAS BEEN UPDATED
CRSKD02	10/03/97	02:30	CHECK # 001908321, REQUEST # R0056879 PRINTED BY DACOR
ONBDC	10/20/97	15:51	DELIVERY DATE CHANGED FROM: 12-30-96
ONBDC	10/20/97	15:58	REPURCHASE INFORMATION HAS BEEN UPDATED
ONBDC	11/11/97	16:06	REPURCHASE INFORMATION HAS BEEN UPDATED
ONBDC	12/19/97	13:23	SOME CLOSING INFORMATION WAS CHANGED.
CLOSE	12/19/97	13:23	NO REVIEWER CHANGED FROM SPACES TO ONBDC
ONBDC	12/19/97	13:23	CASE STAT CHGD FROM OPEN TO IN PROC BY USER ONBDC
ONBDC	12/19/97	13:23	STOP TIME HANDLING - ZON
ONBDC	12/19/97	13:23	CASE WAS REVIEWED BY NO-USER ONBDC
ONBDC	12/19/97	13:23	CASE WAS CLOSED BY USER ONBDC

CONTROL CARD

OPENED : 08 26 97 ZONE : 24
PLAINTIFF: LAST: FIRST: MI:
ADDL PLAINTIFF: LAST: FIRST: MI:
VIN :1G3NW52K6V4825850 MILEAGE: 003300 SCRAP DATE: 12 19 98

DATE	LETTER FOLLOW-UP	COMMENTS	USER
10 02 97		REPURCHASE INFORMATION ADDED TO CASE	ZOOAL

TRADE/REPURCHASE

TRADE OUT: Y STR/REPURCH: ZONE #: 24 SURVEY: VIN: 1G3NW52K6V4825850
REASON : 1 GRP RETURN DATE: COMMENTS : FOR CUSTOMER SATISFACTION, O/
TRADED INTO NEW VEHICLE DUE TO FIRE. 1241 COMPLETED.
MAJOR CAUSES:

CDE	#	DESC	CDE COMMENT
N01	1	ELECTRICAL BODY FIRE IN ENGINE COMPARTMENT	

CR DATE: 10 02 97 ACCT#-PARTS: 879230102 AMT: 23390.21
ACCT#-LABOR: AMT:
CK DATE: 10 03 97 REPURCH CHECK #: 001908321 CHECK AMOUNT: 23390.21
DISPOSITION : S (AUCTION/SCRP/DONATE/RTLR) RECOVERED AMT: 2350.00
POSSESS DATE: 09 13 97 AUCTION HOUSE: WASHOUT AMT: -21040.21
DATE TO AUCTION: DATE VEH. DISPOSED OF: 10 15 97
REPLACEMENT VIN: 1G3NW52K1V4852843 ORDER#:
COMMENTS : VEHICLE SOLD FOR SCRAP WITH SCRAP TITLE TO
LAKEWOOD AUTO SALVAGE

UTECAPA052899023419 11-PR04587

LAKENOR AUTO SALVAGE

SUPPLIERS OF QUALITY REMOVED AUTOMOTIVE COMPONENTS
10650 South Norwalk Boulevard, Santa Fe Springs, Ca 90670
(562) 944-0422

UNION BANK OF CALIFORNIA
[illegible] SOUTH NORWALK BOULEVARD
NORWALK, CA 90650
15-40/1250

№ 44324

DATE Dec. 2, 1997

PAY REGISTERED 2350 DOLS 00 CTS DOLLARS $ *2350.00*

TO THE ORDER OF

Oldsmobile Div.
P.O. Box 5070
Thousand Oaks, Ca. 91359
Attn: Laverne Oaks

A DIVISION OF CADmCHEV, INC.

Teresa Breier

⑈044324⑈ ⑆122000496⑆0430016350⑈

REMITTANCE STATEMENT

DATE	NUMBER	DESCRIPTION	ACCT. NO.	GROSS AMOUNT	DEDUCTIONS	NET AMOUNT
		replace ck#43932 97 OLDS DELTA	4110			2350.00

CAS# 970134132

GSF 93-7318 9

LAKENOR GM & FORD SALVAGE • SANTA FE SPRINGS, CA 90670

DETACH BEFORE DEPOSITING

№ 44324

11/26/97

To:

From: LaVern Ochs

pages 4

This is the response I received back from Lakenor Auto Salvage regarding case # 9701341132.

I will ask them to stop payment on the check + issue a new one.

Thanks

LaVern Ochs

FAX 805-493-1372

LAKENOR

QUALITY & SERVICE SINCE 1952....

To: LAVERNE OAKS Fax: 805-493-1372

From: BARRY A. LIEBERMAN Date: 11-25-97

Re: Pages: 2

CC:

☐ Urgent ☐ For Review ☒ Please Comment ☐ Please Reply ☐ Please Recycle

Notes:

GOOD MORNING,

HERE IS A COPY OF "PARTS-ONLY" FORM THE 97 OLDSMOBILE DELTA.

ALSO, HERE IS A COPY OF THE CHECK. THE CHECK HAS NOT COME IN. PLEASE LET ME KNOW HOW TO PROCEED. I CAN SEND A NEW CHECK TO CANCEL THE PREVIOUS.

LET ME KNOW
THANK YOU BARRY

CONFIDENTIAL

...44-5422 • 714-523-1591 • FAX 310-944-4657
...Boulevard • Santa Fe Springs, CA 90670

LAKENOR

Date: 11/21 1997

To Whom it May Concern:

This letter is to confirm our agreement that the vehicle(s) listed below are to be purchased solely for the purpose of dismantling and/or salvage.

We herein agree with

Oldsmobile Division

(seller)

that the vehicle(s) listed will not be offered for resale, registered, operated or caused to be operated as transportation of any kind, public or private. This agreement becomes effective immediatly upon taking possession of said vehicle(s).

Year	Make	Vin#	License#
1997	Olds	...V4825850	3UDH881

Sincerely,
LAKENOR AUTO SALVAGE
10950 S. NORWALK BLVD.
SANTA FE SPRINGS, CA 90670

Donna McCleary
title

LAKENOR AUTO SALVAGE

UNION BANK OF CALIFORNIA
[illegible]
[illegible]

№ 43932

[illegible]
[illegible]
[illegible]

DATE Oct. 9, 1997

PREVIOUS BALANCE

PAY AT 2350 DOLLARS 00 CTS

AMOUNT THIS CHECK *2350.00*

A DIVISION OF [illegible], INC.

TO THE ORDER OF

Oldsmobile Div.
GM.O. Box 5070
Thousand Oaks, Ca. 91359
Attn: La Vern Ochs

NON-NEGOTIABLE

BALANCE

⑈013932⑈ ⑆122000496⑆ 04300 18350⑈

REMITTANCE STATEMENT

DATE	NUMBER	DESCRIPTION		ACCT. NO.	GROSS AMOUNT	DEDUCTIONS	NET AMOUNT
	310878	97 OLDS DELTA	BAL	2350.00 4110			2350.00

[illegible] LAKENOR [illegible] CALIFORNIA [illegible] CA [illegible] DETACH BEFORE DEPOSITING

№ 43932

UTECAPA05289902341915-PR04687

1997 EIGHTY EIGHT SEDAN
51U DARK RED METALLIC /V6
52I LIGHT BEIGE
ORDER NO. CSJ261/ A STOCK NO.
[illegible] 183 HN52 K6 V4025050

OLDSMOBILE DIVISION
GENERAL MOTORS CORPORATION
920 TOWNSEND STREET
LANSING MI 48921-0001
VEHICLE INVOICE 30D03465116

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
3HN47 EIGHTY EIGHT SEDAN	22220.00	20733.48	INVOICE 11/06/96
AM6 55/45 DIVIDED BENCH WITH	0.00	0.00	SHIPPED 11/06/96
STORAGE ARMREST & COLUMN SHIFT			EXP I/T 11/15/96
L36 3800 SERIES II V6 ENGINE	0.00	0.00	INT COM 11/15/96
PA3 15" ALUMINUM WHEELS	330.00	293.70	PRC EFF 11/06/96
R7A *** OTHER CONTENT INCLUDED ***	0.00	0.00	KEYS 1433 0114
*3-PASSENGER ASSIST HANDLES			WFP-G GTR OPT-1
*DELUXE TRUNK TRIM WITH			BANK: COMERICA BA
JACK-IN-THE-BOX TOOL KIT			CHG-TO 24-259
*FRONT/REAR CARPETED FLOOR MATS			
*STAINLESS STEEL EXHAUST SYSTEM			SHIP WT: 3371
*WARNING CHIMES FOR HEADLAMPS			HP: 34.7
ON,TURN SIGNAL ON,LOW COOLANT,			OPT 1: 20561.38
AND PARKING BRAKE SET			MEMO 1136.00
R7C CONSUMER MARKETING INITIATIVE	0.00	0.00	
YF5 CALIFORNIA EMISSION EQUIPMENT	170.00	151.30	
51U DARK RED METALLIC	N/C	N/C	
52I LIGHT BEIGE	N/C	N/C	

Burnt Car

1st Vehicle

TOTAL MODEL & OPTIONS	22720.00	21198.48	ACT 231 21121.88
DESTINATION CHARGE	605.00	605.00	M/D 261 681.60
DEALER ADVERTISING		227.20	ADV 65A 227.20
TOTAL	23325.00	22030.68	PAY 310 22030.68

MEMO: TOTAL LESS HOLDBACK AND
APPROX WHOLESALE FINANCE CREDIT 21015.78

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

HARDIN OLDSMOBILE-GMC TRUCK

UTECAPA05289902341916-PR04567

.&THEDCS 3242998#1942INMODLRAC87/PRT

1997 EIGHTY EIGHT LS SEDAN — OLDSMOBILE DIVISION
16U BRIGHT WHITE /V65 — GENERAL MOTORS CORPORATION
82C BEIGE CLOTH — 920 TOWNSEND STREET
ORDER NO. D62528/ A STOCK NO. — LANSING MI 48921-0001
VIN 1G3 HN52 K1 V4852543 — VEHICLE INVOICE 3GHN834329

New Vehicle

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
3HN69 EIGHTY EIGHT LS SEDAN	23228.00	21687.49	INVOICE 03/31/97
A82 POWER PASS SEAT ADJUSTER WITH POWER RECLINER	350.00	311.50	SHIPPED 03/28/97
			EXP I/T 04/08/97
AN6 50/40 DIVIDED BENCH WITH STORAGE ARMREST & COLUMN SHIFT	0.00	0.00	INT COM 04/08/97
			PRC EFF 03/27/97
L36 3800 SERIES II V6 ENGINE	0.00	0.00	KEYS 2630 73N1
PP9 16" ALUMINUM WHEELS	150.00	133.50	MFP-G DTR OPT-1
R7B *** OTHER CONTENT INCLUDED ***	0.00	0.00	BANK: COMERICA BA
*(2) PASSENGER ASSIST HANDLES			CNS-TO 24-259
*DELUXE TRUNK TRIM WITH JACK-IN-THE-BOX TOOL KIT			SHIP WT: 3420
*DR/PASS LIGHTED VISOR MIRRORS			HP: 34.7
*FRONT/REAR CARPETED FLOOR MATS			OPT II 21794.00
*STAINLESS STEEL EXHAUST SYSTEM			MEMO 1284.50
*WARNING CHIMES FOR HEADLAMPS ON,TURN SIGNAL ON,LOW COOLANT, AND PARKING BRAKE SET			
R9C CONSUMER MARKETING INITIATIVE	0.00	0.00	
UP0 AM/FM AUDIO SYSTEM WITH CASSETTE AND COMPACT DISC	200.00	170.00	
YF5 CALIFORNIA EMISSION EQUIPMENT	179.00	151.30	
16U BRIGHT WHITE	N/C	N/C	
82C BEIGE CLOTH	0.00	0.00	

2nd Vehicle

TOTAL MODEL & OPTIONS	24090.00	22461.79	ACT 231	22344.00
DESTINATION CHARGE	695.00	695.00	H/B 261	722.70
DEALER ADVERTISING		240.90	ADV 65A	240.90
TOTAL	24495.00	23397.69	PAY 310	23307.69
MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT		22234.69		

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

HARDIN OLDSMOBILE-GMC TRUCK

UTECAPA0528992341917-PR04567

WE SERVICE ALL GENERAL MOTORS VEHICLES

Hardin

Oldsmobile

GMC TRUCKS

1800 S. ANAHEIM BLVD. ANAHEIM, CA 92805

PHONE: (714) 635-3020 DIRECT SERVICE LINE: (714) 533-1012 FAX

E.P.A. I.D. # CAD981376781 B.A.R. # AB-008710

PARTS AND LABOR GUARANTEE 12 MONTHS OR 12,000 MILES. I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW. ALL PARTS ARE NEW UNLESS STATED OTHERWISE. FURTHERMORE, I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE, IF ANY.

SIGNED _____

TAG: 9655 W RO: N25659
1G3HN52K6V4825850 RED
97 OLDSMOBILE 88 4DR SDN
ANAHEIM CA INVOICED AT: 09/08/97 12:21:48
ORANGE LIC: CA 3UDH881 STK#:00975850
DATES: BEGIN: 082297 DONE: 090497 INSVC:123096 SOLD: 123096
ADV: 387 DC: 1G3
HOME: 24289
WORK: ODOMETER IN:3300 TX: R3

97251

LN TOW-IN, CUSTOMER STATES:LOSS OF: TECH 100 LAB HRS .0 .00
51 BRAKING, THEN FIRE STARTED UNDERH-: SUBLET SUBLET TECH
OOD OP-STOR FC-99
INVESTIGATION
INVESTIGATION 1241

VEN	PART NUMBER	DESCRIPTION	NOTE	QTY	PRICE @	EXTENDED
000	TOW/IN	9441[illegible]	118647	18	60.00	60.00
	SUBLET AMOUNT					60.00
	LINE TOTAL - DEPT D					60.00

LN INSPECTION : TECH 919 LAB HRS .3 18.43
53 INSPECTION FOR 1241 FIRE : TECH 012 LAB HRS .5 30.72
INSPECTION FOR 1241 FIRE DAMAGE : PAUL G. GUERRERO, PAUL
GARY STIVERS, GARY
OP-WHEELSRR FC-9Z
LAB AMOUNT 49.15
LINE TOTAL - DEPT D 49.15

LN RENTAL : TECH 100 LAB HRS .0 .00
60 RENTAL FOR 1241 CASE : SUBLET SUBLET TECH
RENTAL FOR 1241 CASE TO OLDS : OP-RENTAL FC-98

VEN	PART NUMBER	DESCRIPTION	NOTE	QTY	PRICE @	EXTENDED
		TOW	109140	1	390.00	390.00
	SUBLET AMOUNT					390.00

LZ REPRINTED 1 TIMES PAGE 1 OF 2

KEEP THAT GREAT GM FEELING WITH GENUINE GM PARTS.

CASH ☐ CHECK ☐ #_____ M/C ☐ D ☐ A/E ☐ V ☐

CUSTOMER COPY

UTECAPA05289902341918-PR04587

WE SERVICE ALL GENERAL MOTORS VEHICLES

Hardin

Oldsmobile

GMC TRUCKS

1300 S. ANAHEIM BLVD. ANAHEIM, CA 92805

PHONE: (714) 535-9020 DIRECT SERVICE LINE: (714) 533-1012 FAX: (714) 533-2570

E.P.A. I.D. # CAD981376791 B.A.R. # AB-008710

PARTS AND LABOR GUARANTEE 12 MONTHS OR 12,000 MILES. I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW. ALL PARTS ARE NEW UNLESS STATED OTHERWISE. FURTHERMORE, I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE, IF ANY.

SIGNED _____

TAG: 9655 W RO: W25659
1G3HN52K6V4825850 RED
97 OLDSMOBILE SS 4DR SDN
ANAHEIM CA INVOICED AT: 09/08/97 12:21:48

LINE TOTAL - DEPT D		390.00
	SUBLET REPAIRS	450.00
	LAB-MECHANICAL	49.15
	TOTAL-CHARGES	499.15
PAYMENT DISTRIBUTION		
	FAC WARRANTY	499.15

SEE RN FOR DISPOSITION

IF YOU HAVE ANY QUESTIONS - PLEASE SEE RAY NAVARRO
CALL FOR YOUR NEXT QUICK LUBE..29 MINUTES OR
LESS OR YOUR NEXT ONE IS FREE (714) 533-1012
LZ REPRINTED 1 TIMES

Better

KEEP THAT GREAT GM FEELING WITH GENUINE GM PARTS.

CASH ☐ CHECK ☐ #_____ M/C ☐ D ☐ A/E ☐ V ☐

CUSTOMER COPY

UTECAPA05289902341919-PR04587

Enterprise
1300 rent-a-car

ENTERPRISE RENT-A-CAR COMPANY OF LOS ANGELES
1234 S. ANAHEIM BLVD 714-774-1486
ANAHEIM CA 92805

MO 8:00A 6:00P TU 8:00A
WE 8:00A 6:00P TH 8:00A
FR 8:00A 6:00P SA CLOSED

NO. D

1:00 pm 9/4/97

UNIT RENDR

ORIGINAL VEHICLE

DK GREEN
CORD

ANAHEIM CA

CA 9/31/97

3/31/97

150 MI FREE

130

30.00/FLAT

BILL TO HARDIN OLDSMOBILE

1300 S. ANAHEIM BLVD.

ANAHEIM CA 92805

MARTINEZ 714-635-2020

VEHICLE LIC FEE

RN 9.00/DAY
PAI 7.00/DAY
SLP 9.00/DAY

REPLACEMENT VEHICLE

ADDITIONAL DRIVER - MORE PERMITTED WITHOUT ENTERPRISE'S APPROVAL.
NO OTHER DRIVER PERMITTED

TAX 7.75 %

2.25/GALLON

PERMISSION GRANTED FOR VEHICLE TO LEAVE THE STATE.

TOTAL CHARGES

DEPOSITS

REFUNDS

CONDITION ADDED TO

8/22/97

24889

AMOUNT DUE

8/23/97 MC AUTH 8/22 022604

25659

246

CLAIM INFORMATION

PU811

714-635-2020

HARDIN OLDSMOBILE

AIRBAGS CAN CAUSE DEATH OR INJURY IF MANUFACTURER'S RECOMMENDATIONS ARE NOT FOLLOWED. SEE COUNTER NOTICE OR OWNER'S MANUAL.

* STATE REQUIRED DAILY TAX EQUAL TO 1/365TH OF THE RENTED VEHICLE'S ANNUAL LICENSE FEE RANGING FROM $ .40/DAY - $1.89/DAY.
VIN# 1N1BA0[illegible]EV2559267E

INVOICE

* ON FILE

UTECAPA05289902341920-PR04587

PM -973-0700

LEASE SUBSTITUTION OF COLLATERAL AGREEMENT

Re: GMAC Account Number 071 - 3179 - 79900

This Agreement relates to your Lease Agreement dated 12/30, 1996, and assigned to General Motors Acceptance Corporation ("GMAC") for the vehicle with the Vehicle Identification Number 1G3HN52K6U4825850

In this Agreement, the words "you" and "your" refer to the Lessee and any Co-Lessee signing below.

The terms "Original Vehicle" refers to the vehicle described in your Lease Agreement

The term "Substitute Vehicle" refers to the vehicle described below:

New or Used	Year Model	Vehicle Identification Number	Odometer Reading*
NEW	97 88 LS	1G3HN52K1V4852843	11

* at time of substitution

You and GMAC agree that the Substitute Vehicle will be submitted for the Original Vehicle in your Lease Agreement.

You agree to pay any excess mileage charge of 15 cents per mile for each mile you drive the Substitute Vehicle over 28,011 miles, if you do not buy the Substitute Vehicle at the scheduled end of the Lease.

If you purchase the Substitute Vehicle at the scheduled end of the Lease, the price will be $ 13,295.25 (Fixed Purchase Price Option), plus any related official fees, taxes and any other amounts owing.

All other provisions of your Lease Agreement will apply to the Substitute Vehicle as though you had originally leased the Substitute Vehicle.

GENERAL MOTORS ACCEPTANCE CORPORATION

By:
Name:
Date:

Lessee: (X)
Name: CLORIA YUBETA
Date:

Co-Lessee:
Name:
Date:

[illegible]

GMAC LEASE AGREEMENT

LESSEE (and CO-LESSEE) Including Address, County, and Zip Code: VISETA, GLORIA K

[illegible] PINEWOOD AVE

ANAHEIM CA 92805 ORANGE

LESSOR: (Dealer Name and Address): HARDIN OLDSMOBILE, 1300 S. ANAHEIM BLVD, ANAHEIM

[illegible] agreement to lease the vehicle described below. This is a lease only. [illegible]

[illegible] "You" refer to Lessee and any Co-Lessee. "We", "Us" and "Our" refer to Lessor [illegible] Assignee refer to anyone to whom this Lease is assigned from time to time. "Lessor" [illegible]

[illegible] this Lease, you agree to all terms and conditions on the front and back of this Lease. [illegible]

ASSIGNMENT: [illegible] If this box is checked, General Motors Acceptance Corporation ("GMAC") [illegible]

[illegible] If this box is checked, GMAC [illegible]

If neither box is checked, Lessor will assign this Lease to GMAC

[illegible] Vehicle Asset Universal Leasing Trust ("VAULT"), as the lessor for VAULT, [illegible]

DESCRIPTION OF VEHICLE

New or Used	Year	Make & Model	Body Type	Vehicle Identification Number	Primary Use	Mileage on Odometer
N	97	CUTLASS [illegible]	4DR SDN	1G3NB52K1V4A52343	Personal, Family or Household / Business or Agricultural	11

Including: Automatic Trans, Air Cond, Stereo Tape, Cruise Control, Power Windows, Power Seats, [illegible]

Other Equipment:

Describe Optional Service Contract or Extended Warranty: Mileage limit [illegible] Term N/A [illegible] If you do not pay the price of any service contract or extended warranty at Lease signing, the price will be subject to Lease Charges.

1. (a) CAPITALIZED COST ... $ 25,440.00
[illegible] Capitalized Cost Reduction ... $ 8,590.98
[illegible] Net Capitalized Cost ... $ 17,849.02
[illegible] Residual ... $ 13,295.25
[illegible] Amount to Be Amortized ... $ 4,553.77
[illegible] Lease Charges ... $ 4,741.79
[illegible] Total of Base Monthly Payments ... $ 9,295.56

(b) BASE MILEAGE ALLOWANCE 12,000 miles per year [illegible] 13 and 21 for more information)

2. PAYMENT DUE AT LEASE SIGNING $ 10,370.00

3. NUMBER OF MONTHLY PAYMENTS 36

[illegible] make up the Payment Due at Lease Signing: $ 8,590.98
Capitalized Cost Reduction:
Cash $ 6,590.98
[illegible] Allowance $
[illegible]
$
[illegible] First Monthly Payment in Advance $ 278.22
[illegible] Security Deposit $ 275.00
$
$
[illegible] Fee $ 560.00
[illegible] Sales Tax $ 665.80
[illegible] Tax $ N/A
[illegible] $
[illegible] $ N/A

4. MONTHLY PAYMENT $ 278.21

5. TOTAL OF MONTHLY PAYMENTS $ 10,015.92

[illegible] make up the Monthly Payment:
[illegible] $ 258.21
[illegible] Tax $
[illegible] $ N/A

10. TOTAL OF OTHER CHARGES PAYABLE TO LESSOR $ N/A [illegible]

11. PRICE IF YOU PURCHASE [illegible] $ 13,295.25 plus any [illegible] fees and taxes

12. LATE CHARGE
If you do not pay a Monthly Payment [illegible] 10 days [illegible] you will pay a late charge of $[illegible]

13. EXCESS MILEAGE CHARGE
(a) Beginning Mileage on Odometer 11 miles
(b) Base Mileage Allowance 36000 miles (The Base Mileage Allowance [illegible] the [illegible])
(c) Total Allowed Mileage on [illegible] 36011 [illegible]
(d) [illegible] 15 [illegible]
[illegible]

14. CHARGE FOR [illegible]
[illegible] $250 [illegible]

15. INSURANCE

A. REQUIRED VEHICLE INSURANCE. [illegible] Public Liability Insurance and Physical Damage Insurance [illegible] other types of insurance.

The Public Liability Insurance [illegible] property damage $100,000 [illegible] and $300,000 [illegible] $100,000 [illegible]

UTECAPA052890023411922-PR04587

35 Monthly Payments are due on the 4TH day of each month beginning OCT 97

If the total of Monthly Payments is more than 1, the Lease is called a Month Lease. The last payment is due. If the number of Monthly Payments is 1, the Lease is called a Short Lease.

(Month) (Year)

TAXES, FEES AND TAXES

TOTAL ESTIMATED LICENSE FEES AND TAXES PAYABLE DURING CURRENT CALENDAR YEAR

These amounts make up the total $51.00

	$
	$
LUXURY TAX	$ 249.12
	$ N/A
	$

TOTAL ESTIMATED FEES AND TAXES PAYABLE DURING LEASE 16

These amounts make up the total $1,680.00

	$
	$
	$
	$
	$ 1,346.16
	$
	$

OPTIONAL LIFE AND DISABILITY INSURANCE

	N/A
	N/A
	N/A
	N/A
	N/A

TERMINATION VALUE

The Termination Value is $ 1,215.21

USING AND TAKING CARE OF THE VEHICLE

WARRANTY AND EXCLUSION OF WARRANTY. Unless this Lease is called an US Lease in the standard manufacturer's express warranty, the only sides by the dealer and remedy limitations of this warranty. We are giving you a warranty that the vehicle will conform to the manufacturer's express warranty or service contract. (See the Vehicle Description box where the applicable warranty or service contract.)

THERE ARE NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE VEHICLE. THERE IS NO WARRANTY THAT THE VEHICLE WILL BE FIT FOR A PARTICULAR PURPOSE. YOU ACKNOWLEDGE THAT YOU HAVE CHOSEN THE VEHICLE BY YOUR OWN SKILL OR JUDGMENT AND WE HAVE NO REASON TO KNOW THAT YOU REQUIRE THE VEHICLE FOR A PARTICULAR PURPOSE. YOU ALSO ACKNOWLEDGE THAT YOU ARE NOT RELYING ON YOUR OWN SKILL OR JUDGMENT TO PURCHASE A VEHICLE FOR A PARTICULAR PURPOSE.

WE MAKE NO IMPLIED WARRANTY OF MERCHANTABILITY.

MAINTENANCE, REPAIRS, AND OPERATING EXPENSES. You are responsible and repair the vehicle to keep it in good working order and condition. You agree to pay for all maintenance, repair and operating expenses. You also agree to service the vehicle as the manufacturer recommends in the Owner's Manual and Maintenance Schedule folder that comes with the vehicle. You agree to follow the manufacturer's instructions in any recall campaign. If you do not maintain or pay for the vehicle as they all remaining expenses [illegible] you must sold the [illegible] you in pay this and any damages.

EXCESS WEAR. [illegible]

EXCESS MILEAGE. [illegible]

FINES, FINES, AND EXCHANGE RATES. [illegible]

UTECAPA05289902341923-PR04587

DUE BILL

WORK PROMISED TO BE PERFORMED AT TIME OF SALE

DATE	DESCRIPTION OF CAR	LICENSE	CUSTOMER'S NAME	SALESMAN	STOCK NO.
09/04/97	88		GLORIA K YUBETA	JENIC.	RD972341

PRESENT THIS ORDER WHEN WORK IS TO BE COMPLETED

1. PERMA PLATE EXT + INT
2. Install Lo JACK System S with Shock
3.
4.
5.
6.
7.

Cost $35.00
Lo Jack

I HEREBY ACCEPT THIS DUE BILL WITH THE UNDERSTANDING THAT IT IS VALID FOR ONLY (30) THIRTY DAYS FROM DATE OF ISSUANCE.

NOTE: THE ABOVE PROMISED WORK IS THE ONLY WORK TO BE PERFORMED FREE OF CHARGE. ANY ADDITIONAL WORK WILL BE CHARGED FOR IN ACCORDANCE WITH THE TYPE OF WARRANTY ISSUED AT TIME OF SALE, AND WILL BE CASH ON DELIVERY. ALL WORK MUST BE DONE IN OUR SHOP, AND YOU MUST MAKE AN ADVANCE APPOINTMENT WITH THE SERVICE DEPARTMENT BEFORE THE ABOVE WORK CAN BE PERFORMED.

Signed: Sales Mgr. X _____ Signed: Customer X _____

DUE TO INSURANCE REGULATIONS — NO LOAN CARS AVAILABLE

FORM NO. 6120

UTECAPA06289902341924-PR04587

DUE BILL

WORK PROMISED TO BE PERFORMED AT TIME OF SALE

DATE	DESCRIPTION OF CAR	LICENSE	CUSTOMER'S NAME	SIGNATURE	STOCK NO.
12/30/96	BB		GLORIA K YUBETA	FOWLER, J	[illegible]

PRESENT THIS ORDER WHEN WORK IS TO BE COMPLETED

1. Derma plate ext + Int $350
2. Lo Jack System $ with Shock
3. cost $535.00
4. We sold it for $995.00
5.
6.
7.

I HEREBY ACCEPT THIS DUE BILL WITH THE UNDERSTANDING THAT IT IS VALID FOR ONLY (30) THIRTY DAYS FROM DATE OF ISSUANCE.

NOTE: THE ABOVE PROMISED WORK IS THE ONLY WORK TO BE PERFORMED FREE OF CHARGE. ANY ADDITIONAL WORK WILL BE CHARGED FOR IN ACCORDANCE WITH THE TYPE OF WARRANTY ISSUED AT TIME OF SALE, AND WILL BE CASH ON DELIVERY. ALL WORK MUST BE DONE IN OUR SHOP, AND YOU MUST MAKE AN ADVANCE APPOINTMENT WITH THE SERVICE DEPARTMENT BEFORE THE ABOVE WORK CAN BE PERFORMED.

Signed: Sales Mgr. X _____ Signed: Customer X _____

DUE TO INSURANCE REGULATIONS — NO LOAN CARS AVAILABLE

FORM NO. 412G [illegible]

UTECAPA05289902341925-PR04587

ARCHIE'S TOWING

745 Hanlon Street • Orange, CA 92868

Tel: (714) 771-0911

Fax: (714) 771-3225

Check No.

Cash Charge C.H.R.

A.M. P.M. O.R.D.

94413

☐ Storage ☐ Impound

DATE IN 8-22-97 DATE OUT

NAME Hardin Olds

STREET

CITY PHONE

OWNER REQUESTED BY

YEAR AND MAKE	MODEL	COLOR	LICENSE NO.
97 Olds	88	[illegible]	5LDH891
REPAIR ORDER NO.		V.I.N.	
25659		1G3HN52K6V4826850	
KINGHAM ORDER NO.	MILEAGE		CASE #
	2		

LOCATION OF PICKUP 4th Collins & La Palma Anaheim

TAKEN TO Hardin Olds

TIME OUT TIME IN

NUMBER DAYS FLAT BED ✓

DAY WHEEL LIFT

MILEAGE ENDING TRUCK NO. 8

MILEAGE START DRIVER Tony

MILES TAG #

I HEREBY AUTHORIZE THE ABOVE TOWING TO BE DONE ALONG WITH THE NECESSARY STORAGE BY ARCHIE'S TOWING TO ANY TOWING PLACE THAT DRIVER ABOVE VEHICLE FOR PURPOSE OF REPAIR OR RELEASE AT MY RISK. AN ESTIMATE WITHOUT LIEN IS ACCEPTABLE. WHEN RELEASE VEHICLE TO SECURE THE AMOUNT OF TOWING AND STORAGE. YOU WILL NOT BE HELD RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ANYTHING LEFT IN VEHICLE IN CASE OF FIRE, THEFT, ACCIDENT, OR ANY OTHER CAUSE BEYOND YOUR CONTROL.

SIGNED

TOWING	60	—
DRIVELINE		
LABOR		
MILEAGE		
STORAGE		
IMP. RELEASE		
TOW OUT		
LIEN		
GATE		
TOTAL	60	—

TERMS: NET 30 DAYS.
1-1/2% ADDED TO PAST DUE ACCOUNTS.

[illegible]

SUBJECT TO CONDITIONS ON REVERSE SIDE.
PLEASE READ REVERSE SIDE FOR WARRANTY INFORMATION.
PRELIMINARY ESTIMATE — ESTIMATE DOES NOT INCLUDE TAX
SIGN
NO DEDUCTIBLE APPLIES AFTER 12/12 WARRANTY.

REVISED ESTIMATE PARTS & LABOR
REVISED EST. PARTS & LABOR $ _____ ESTIMATE DOES NOT INCLUDE TAX
BY _____
PERSON TALKED TO _____
PHONE _____ ☐ IN PERSON
DATE _____ TIME _____ ☐ PHONE

2ND REVISED ESTIMATE PARTS & LABOR
REVISED EST. PARTS & LABOR $ _____ ESTIMATE DOES NOT INCLUDE TAX
BY _____
PERSON TALKED TO _____
PHONE _____ ☐ IN PERSON
DATE _____ TIME _____ ☐ PHONE

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

[redacted]

PG 1 OF 1

51 [illegible] CUSTOMER [illegible] LOSS OF [illegible] THEN FIRE STARTED UNDERN-[illegible]

TECH	OPERATION	HRS
OLH	FLG	FAILED PART
RO	NET	CND	AUTH

52 [illegible] SUBSTITUTE TRANSPORTAT-[illegible]

TECH	OPERATION	HRS
OLH	FLG	FAILED PART
RO	NET	CND	AUTH

[illegible] 8/25/97 7:20

TECH	OPERATION	HRS
OLH	FLG	FAILED PART
RO	NET	CND	AUTH

OLDS MAY NOT ACCEPT [illegible]

[redacted]

TECH	OPERATION	HRS
OLH	FLG	FAILED PART
RO	NET	CND	AUTH

**RO [illegible] *TAG [illegible]* LIC: CA 3UDH881 SVC ADV: 387 RAY NAVARRO
YUSETA, GLORIA K
1465 PINEWOOD AVE
ANAHEIM
CA 92805

"GMAC LSG"

HOME: (714) 772-1346
WORK: (714) 772-1346

97 **VIN: 1G3HN52K6 V4825850**
OLDSMOBILE 88 COL CD: 51
4DR SDN TRIM: 52
LICENSE: CA 3UDH881 RED CAR
MFG CODE: 24259 SVC DLR: 24259 SLM: 607
STOCK NUMBER: 00975850
IN-SVC: 123096 SOLD: 123096
ODOMETER: LAST: 3274 CURRENT: 3300
AVG PER DAY: 14 PER MONTH: 420
TOW LN: 60 AMT: 150.00
P.O. / REFERENCE: 999999 DEPT: D

DIST CODE: 103

WARNING: POSSIBLE RECHECK 08/18/97

NO ELECT PUR

ATT: W/C

C.L

1241

4/MSG 8/25/97

08/22/97 14:09:29

****PROMISED DATE: 08/29/97 TIME: 1700 ****

TECARA0528990234192Z-PR04587

DRUG USE IS LIFE ABUSE

Hardin

WE SERVICE ALL GENERAL MOTORS VEHICLES

Oldsmobile

GMC TRUCKS

1300 S. ANAHEIM BLVD. ANAHEIM, CA 92805

PHONE: (714) 533-2020 DIRECT SERVICE LINE: (714) 533-1012 FAX: (714) 533-2370

E.P.A. I.D. # CAD981376791 B.A.R. # AB-008710

PARTS AND LABOR GUARANTEE 12 MONTHS OR 12,000 MILES. I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW. ALL PARTS ARE NEW UNLESS STATED OTHERWISE. FURTHERMORE, I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE. IF ANY.

SIGNED _____

TAG: 3892 W Q RO: W25116
1G3HN52K6V4825850 RED
97 OLDSMOBILE 88 4DR SDN
ANAHEIM CA INVOICED AT: 09/02/97 11:00:34
ORANGE LIC: CA 3UDH881 STK#:00975850
DATES: BEGIN: 081197 DONE: 081897 INSVC:123096 SOLD: 123096
ADV: 118 DC: 1G3 24259
HOME: ODOMETER IN:3274 TX: R3
WORK:
97245

*** QUOTE AFTER FINAL BILL ***

LN	A/C QUITS COOLING AFTER APPROX	: TECH 204	1.7	2.0	227.29
51	45 MIN TO AN HOUR	: 999999	BURKE, JOHN		
	TECH ASST-REPLACED ORIFICE TUBE &	: OP-D4440			FC-93
	EVAC & RECHARGE. FOUND NEC TO	:			CC-OK
	REPLACE AC COMPRESSOR & RE-EVAC				
	AND RECHARGE SYSTEM				

VEN	PART NUMBER	DESCRIPTION	NOTE	QTY	PRICE @	EXTENDED
000	*001135282	COMPRESSO		1	308.23	308.23
000	12345922L	REFRIGERA	GOG	2	6.54	13.08
000	003096068	ORIFICE A		1	5.26	5.26
		PARTS COUNT		2		

NET AMOUNT	18.31
PARTS AMOUNT	438.88
LAB AMOUNT	227.29
LINE TOTAL - DEPT D	684.48

LN	RENTAL CAR	: TECH 100 LAB HRS		.0	.00
60	CUST NEEDS RNETAL	: SUBLET	SUBLET TECH		
	PROVIDED	: OP-Z7901			FC-98
					CC-MJ

VEN	PART NUMBER	DESCRIPTION	NOTE	QTY	PRICE @	EXTENDED
		TOW	790475	1	120.00	120.00

SUBLET AMOUNT	120.00
LINE TOTAL - DEPT D	120.00

JR REPRINTED 2 TIMES PAGE 1 OF 2

KEEP THAT GREAT GM FEELING WITH GENUINE GM PARTS.

CASH ☐ CHECK ☐ #_____ M/C ☐ D ☐ A/E ☐ V ☐

CUSTOMER COPY

UTECAPA05289902341926-PR04587

LIMITED WARRANTY

WE GUARANTEE OUR SERVICE WORK 12 MONTHS OR 12,000 MILES, WHICHEVER COMES FIRST. IF OUR REPAIR OR REPLACEMENT FAILS IN NORMAL SERVICE WITHIN THAT PERIOD WE'LL FIX IT FREE OF CHARGE. GUARANTEE VALID ONLY IF RETURNED TO HARDIN OLDSMOBILE FOR ADJUSTMENT.

DISCLAIMER OF WARRANTY

The seller, HARDIN OLDSMOBILE, hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose and HARDIN OLDSMOBILE neither assumes nor authorizes any other person to assume for it any liability in connection with this sale.

UTECAPA052899023419 29-PR04587

SUBJECT TO CONDITIONS ON REVERSE SIDE.
PLEASE READ REVERSE SIDE FOR WARRANTY INFORMATION.

ESTIMATE DOES NOT INCLUDE TAX

REVISED EST. PARTS & LABOR $ _____ ESTIMATE DOES NOT INCLUDE TAX
BY _____
PERSON TALKED TO _____
PHONE _____ ☐ IN PERSON
DATE _____ TIME _____ ☐ PHONE

2ND REVISED ESTIMATE PARTS & LABOR
REVISED EST. PARTS & LABOR $ _____ ESTIMATE DOES NOT INCLUDE TAX
BY _____
PERSON TALKED TO _____
PHONE _____
DATE _____ TIME _____ ☐ PHONE

NOTICE TO CONSUMER
PLEASE READ IMPORTANT INFORMATION

[redacted]

TECH 204	OPERATION D4440		HRS
OLH	FLG	FAILED PART	
RS	NET	CND	AUTH
TECH	OPERATION		HRS
OLH	FLG	FAILED PART	
RS	NET	CND	AUTH
TECH	OPERATION		HRS
OLH	FLG	FAILED PART	
RS	NET	CND	AUTH
TECH	OPERATION		HRS
OLH	FLG	FAILED PART	
RS	NET	CND	AUTH

[redacted] 3092* LIC: CA 3UDH881 SVC ADV: 118 JOHN MILLER
97 **VIN: 1G3HN52K6 V4825850**
OLDSMOBILE 88 COL CD: 51
4DR SDN TRIM: 52
LICENSE: CA 3UDH881 RED CAR
MFG CODE: 24259 SVC DLR: 24259 SLM: [illegible]
STOCK NUMBER: 00975850
IN-SVC: 123096 SOLD: 123096
ODOMETER: LAST: 2988 CURRENT: 3274
AVG PER DAY: 15 PER MONTH: 450

[redacted]

DIST CODE: 103

08/11/97 09:14:[illegible]

****PROMISED DATE: 08/11/97 TIME: 1700 ***

UTECARA[illegible]002341930-RR04587

R.O. # 2546

ADDITIONAL INSTRUCTIONS OR ESTIMATES	MECHANIC'S FINDINGS AND REMARKS	ON-LINE TIME	CLOCK
9:15 Down to 58°	MECHANIC'S NAME & NUMBER	TIME	15 4 ·1
70° 40% Humidity			15 2 ·2
		APPROVED BY	15 10 ·1
			15 2 ·3
	MECHANIC'S NAME & NUMBER	TIME	OFF
	High Side - 200-225		ON
	Low Side - 40-45		
	[illegible] 65°F		
ADDITIONAL FLAG		TIME	OFF
FLAG A S/Time	[illegible]		ON
FLAG B [illegible]			OFF
			ON
FLAG C		TIME	OFF
			ON
FLAG D			OFF
			ON

UTECAPA06289902341931-PR04587

DRUG USE IS HEAD ABUSE

Hardin

WE SERVICE ALL GENERAL MOTORS VEHICLES

Oldsmobile GMC TRUCKS

1300 S. ANAHEIM BLVD. ANAHEIM, CA 92805

PHONE: (714) 635-8020 DIRECT SERVICE LINE: (714) 535-1012 FAX: (714) 533-2570

E.P.A. I.D. # CAD981376791 B.A.R. # AB-008710

PARTS AND LABOR GUARANTEE 12 MONTHS OR 12,000 MILES. I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW. ALL PARTS ARE NEW UNLESS STATED OTHERWISE. FURTHERMORE, I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE, IF ANY.

SIGNED _____

TAG: 6389 C Q RO: C24013
1G3HN52K6V4828850 RED
97 OLDSMOBILE 88 4DR SDN
ANAHEIM CA INVOICED AT: 09/02/97 11:00:46
ORANGE LIC: CA 3UDH881 STK#: 00975850
DATES: BEGIN: 071697 DONE: 071697 INSVC: 123096 SOLD: 123096
ADV: 384 DC: 1G3 24259
HOME: ODOMETER IN: 2988 TX: 3
WORK:

*** QUOTE AFTER FINAL BILL ***

LN				
	MR. GOODWRENCH QUICK LUBE PLUS	: TECH 914		8.95
26	BETWEEN 8AM AND 5 PM MON-FRI	: 10SE	RUIZ, JOSE	
	CHANGE OIL AND FILTER.LUBE	: OP-QUICK		
	CHASSIS, 10 POINT SAFETY CHECK			

VEN	PART NUMBER	DESCRIPTION	NOTE	QTY	PRICE @	EXTENDED
000	025010792	OIL FLTR		1S	5.75	5.75
000	00AC1030W	VALVOLINE	GOG	5B	1.45	7.25
	PARTS AMOUNT					13.00
	LAB AMOUNT					8.95
	EPA COMPLIANCE CHARGE					1.00
	LINE TOTAL - DEPT D					22.95

PARTS	5.75
GAS-OIL-GREASE	7.25
EPA COMPLIANCE CHG	1.00
LAB-MECHANICAL	8.95
SUB-TOTAL	22.95
TAX	1.01
TOTAL-CHARGES	23.96

PAYMENT DISTRIBUTION

CASH DUE 23.96

IF YOU HAVE ANY QUESTIONS - PLEASE SEE MARTIN L. MILLER
CALL FOR YOUR NEXT QUICK LUBE..29 MINUTES OR
JR REPRINTED 1 TIMES PAGE 1 OF 1

KEEP THAT GREAT GM FEELING WITH GENUINE GM PARTS.

CASH ☐ CHECK ☐ #_____ M/O ☐ D ☐ A/E ☐ V ☐

CUSTOMER COPY

UTECAPA05289902341932-PR04587

LIMITED WARRANTY

WE GUARANTEE OUR SERVICE WORK 12 MONTHS OR 12,000 MILES WHICHEVER COMES FIRST. IF OUR REPAIR OR REPLACEMENT FAILS IN NORMAL SERVICE WITHIN THAT PERIOD, WE'LL FIX IT FREE OF CHARGE. GUARANTEE VALID ONLY IF RETURNED TO HARDIN OLDSMOBILE FOR ADJUSTMENT.

DISCLAIMER OF WARRANTY

The seller, HARDIN OLDSMOBILE hereby expressly disclaims all warranties, either [illegible] or implied, including any implied warranty of merchantability or fitness for a particular [illegible] and HARDIN OLDSMOBILE neither assumes nor authorizes any other person to [illegible] any liability [illegible]

1. Customer is hereby notified [illegible] property remains with [illegible]
2. [illegible] the vehicle and [illegible]
3. The repair of the vehicle [illegible] of labor and [illegible]
4. Due to the type of service [illegible]
5. All charges for repairs [illegible] and payable [illegible] notice [illegible] be deemed to [illegible] states mail, postage [illegible] addressed to the customer [illegible]
6. [illegible]

Said Dealer [illegible] any of its contents [illegible]

[illegible]

	PARTS	5.35
	GAS-OIL-GREASE	7.25
	EPA COMPLIANCE CHG	1.00
	LAB-MECHANICAL	8.45
	SUB-TOTAL	22.95
	TAX	1.01
	TOTAL CHARGES	23.96
PAYMENT DISTRIBUTION		
	CASH DUE	23.96

IF YOU HAVE ANY QUESTIONS - PLEASE SEE MARTIN L. MILLER
CALL FOR YOUR NEXT QUICK LUBE..29 MINUTES OR
OR REFRINTED 1 TIMES PAGE 1 OF 1

UTECAPA05289902341933-PR04687

WE SERVICE ALL GENERAL MOTORS VEHICLES

Hardin

Oldsmobile

GMC TRUCKS

1300 S. ANAHEIM BLVD. ANAHEIM, CA 92805

PHONE: (714) 535-2020 DIRECT SERVICE LINE: (714) 533-1012 FAX: (714) 533-2370

E.P.A. I.D. # CAD981378781 B.A.R. # AB-008710

PARTS AND LABOR GUARANTEE 12 MONTHS OR 12,000 MILES. I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW. ALL PARTS ARE NEW UNLESS STATED OTHERWISE. FURTHERMORE, I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE, IF ANY.

SIGNED _____

TAG: 3892 W Q RO: W25116
1G3HN52K6V4825850 RED
97 OLDSMOBILE 88 4DR SDN
ANAHEIM CA INVOICED AT: 09/02/97 11:00:34

*** QUOTE AFTER FINAL BILL ***

PARTS	438.88
SUBLET REPAIRS	120.00
GAS-OIL-GREASE	18.31
LAB-MECHANICAL	227.29
TOTAL-CHARGES	804.48

PAYMENT DISTRIBUTION

FAC WARRANTY	804.48

IF YOU HAVE ANY QUESTIONS - PLEASE SEE JOHN MILLER
CALL FOR YOUR NEXT QUICK LUBE..29 MINUTES OR
LESS OR YOUR NEXT ONE IS FREE (714) 533-1012
JR REPRINTED 2 TIMES

KEEP THAT GREAT GM FEELING WITH GENUINE GM PARTS.

CASH ☐ CHECK ☐ #_____ M/C ☐ D ☐ A/E ☐ V ☐

CUSTOMER COPY

UTECAPA05289902341934-PR04587

LIMITED WARRANTY

WE GUARANTEE OUR SERVICE WORK 12 MONTHS OR [illegible] MILES WHICHEVER COMES FIRST. IF OUR REPAIR OR REPLACEMENT FAILS IN NORMAL SERVICE WITHIN THAT PERIOD WE'LL FIX IT FREE OF CHARGE. GUARANTEE VALID ONLY IF RETURNED TO HARDIN OLDSMOBILE FOR ADJUSTMENT.

DISCLAIMER OF WARRANTY

The seller, HARDIN OLDSMOBILE, hereby expressly disclaims all warranties [illegible] or implied, including any implied warranty of merchantability or fitness [illegible] and HARDIN OLDSMOBILE neither assumes nor authorizes any other person to assume for it any liability [illegible]

[illegible]

YUBETA, GLORIA K-
1465 PINEWOOD AVE
ANAHEIM CA 92805

INVOICED AT: [illegible]

*** QUOTE AFTER FINAL BILL ***

PARTS	$38.00
SUBLET REPAIRS	120.00
GAS-OIL-GREASE	18.31
LAB-MECHANICAL	227.29
TOTAL-CHARGES	804.48

PAYMENT DISTRIBUTION

FAC WARRANTY	804.48

IF YOU HAVE ANY QUESTIONS - PLEASE SEE JOHN MILLER
CALL FOR YOUR NEXT QUICK LUBE..29 MINUTES OR
LESS OR YOUR NEXT ONE IS FREE (714) 533-1012
IP PERPINTED 2 TIMES PAGE 2 OF 2

UTECAPA05289902341935-PR04587

LIE AND CUSTOMER:

PLACE PARTS
USED BY CUSTOMER: ☐ YES ☐ NO

| | | |

SUBJECT TO CONDITIONS ON REVERSE SIDE.
PLEASE READ REVERSE SIDE FOR WARRANTY INFORMATION.

REVISED EST. PARTS & LABOR $ _____ ESTIMATE DOES NOT INCLUDE TAX
BY _____
PERSON TALKED TO _____
PHONE _____ ☐ IN PERSON
DATE _____ TIME _____ ☐ PHONE

2ND REVISED ESTIMATE PARTS & LABOR
REVISED EST. PARTS & LABOR $ _____ ESTIMATE DOES NOT INCLUDE TAX
BY _____
PERSON TALKED TO _____
PHONE _____ ☐ IN PERSON
DATE _____ TIME _____ ☐ PHONE

NOTICE TO CONSUMER
PLEASE READ IMPORTANT INFORMATION ON BACK.

TECH		OPERATION		HRS
CLH		FLG	FAILED PART	
RC	NET		CND	AUTH
TECH		OPERATION		HRS
CLH		FLG	FAILED PART	
RC	NET		CND	AUTH
TECH		OPERATION		HRS
CLH		FLG	FAILED PART	
RC	NET		CND	AUTH
TECH		OPERATION		HRS
CLH		FLG	FAILED PART	
RC	NET		CND	AUTH

CD: MAZ
[illegible] INVENTORY OIL AND FILTER
[illegible] CHECK TIRE PRESSURES

**[illegible] *TAB 5215* LIC: CA 3UDH881 SVC ADV: 387 RAY NAVARRO
[illegible] 97 **VIN: 103HN52K6 V4825850**
[illegible] OLDSMOBILE 88 COL CD: 51
4DR SDN TRIM: 52
LICENSE: CA 3UDH881 RED CAR
MFG CODE: 24259 SVC DLR: 24259 SLH: 61
STOCK NUMBER: 00975850
IN-SVC: 123096 SOLD: 123096
ODOMETER: LAST: 7 CURRENT: 158.
AVG PER DAY: 1 PER MONTH: 30

CUSTOMER WAITING DIST CODE: 103

04/03/97 15:[illegible]

[illegible] NOTE: CUSTOMER WAITING

****PROMISED DATE: 04/02/97 TIME: 1600 ****

[illegible]CAPA05289902341937-PR04587

TECH	OPERATION	HRS
OLH	FLG	FAILED PART
RO	NET	CND	AUTH

TECH	OPERATION	HRS
OLH	FLG	FAILED PART
RO	NET	CND	AUTH

TECH	OPERATION	HRS
OLH	FLG	FAILED PART
RO	NET	CND	AUTH

TECH	OPERATION	HRS
OLH	FLG	FAILED PART
RO	NET	CND	AUTH

LIC:

SVC ADV: 126 WALT CADMAN

97 **VIN: 1G3HN52K6 V4825850**

OLDSMOBILE 88 COL CD: 51

4DR SDN TRIM: 52

LICENSE: RED CAR

MFG CODE: 24259 SVC DLR: 24259

STOCK NUMBER: 00975850 INV ACCT: 2618

ODOMETER: CURRENT: 15

DIST CODE: 103

11/25/96

***PROMISED DATE: 11/25/96 TIME: 1700 ***

UTBCAR8052890023416328 BB04687

TECH	OPERATION	HRS
12	See Back	2.5
OLH	FLG	FAILED PART
RC	NET	CND	AUTH

TECH	OPERATION	HRS
985	See Back	1.4
OLH	FLG	FAILED PART
RC	NET	CND	AUTH

TECH	OPERATION	HRS
OLH	FLG	FAILED PART
RC	NET	CND	AUTH

TECH	OPERATION	HRS
OLH	FLG	FAILED PART
RC	NET	CND	AUTH

SVC ADV: 126 WALT CADMAN
97 **VIN: 1G3HN52K6 V4C25850+
OLDSMOBILE 88 COL CD: 51
4DR SDN TRIM: 52
LICENSE: RED CAR
MFG CODE: 24259 SVC DLR: 24257
STOCK NUMBER: 00975850 INV ACCT: 301

ODOMETER: CURRENT:
AVG PER DAY: PER MONTH:

DIST CODE: 100

11/25/95 [illegible]

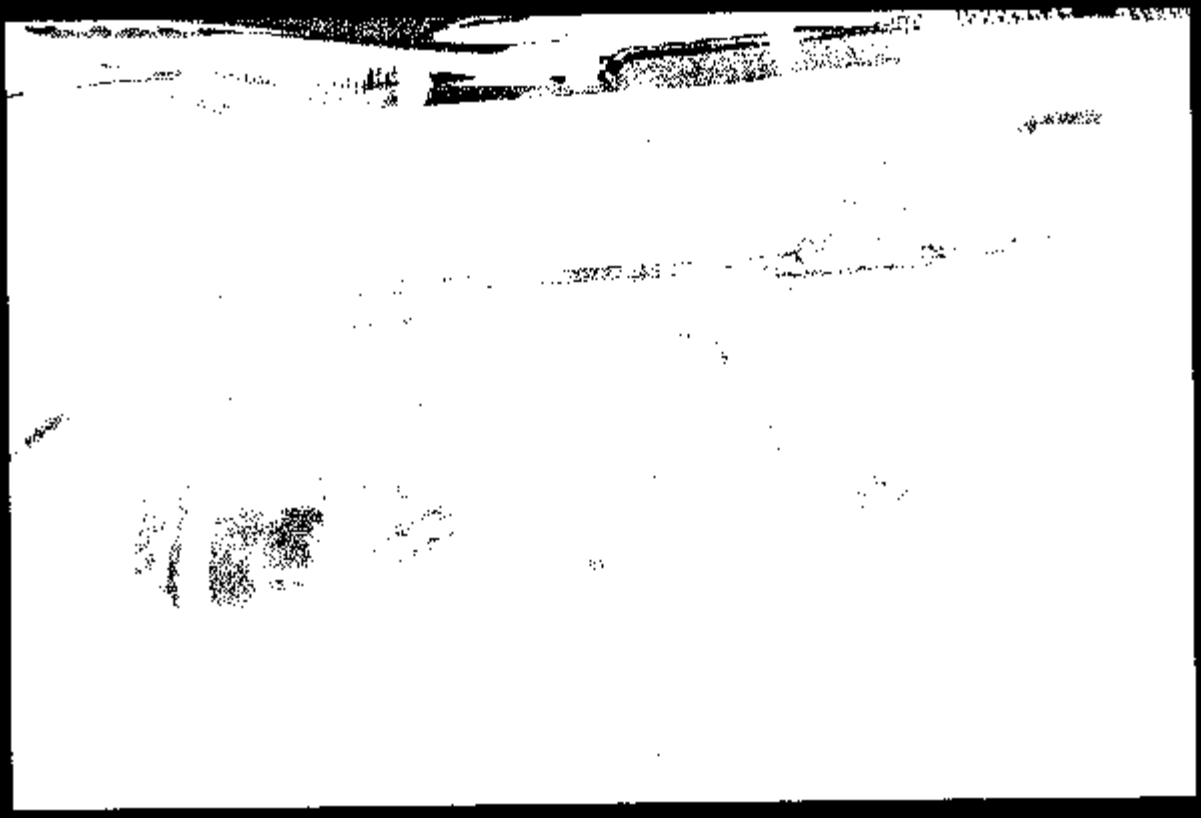
****PROMISED DATE: 11/26/95 TIME: 1200 **

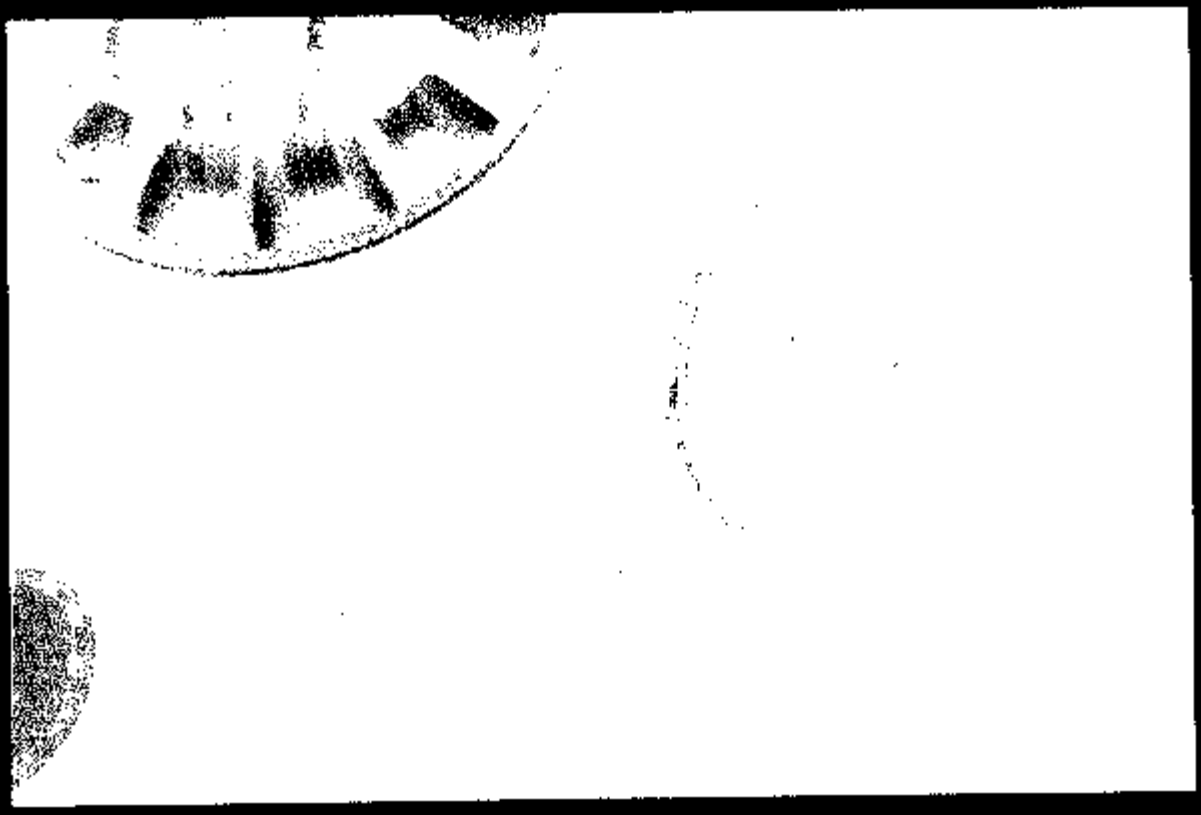
MC Cine
Sapek
WCO

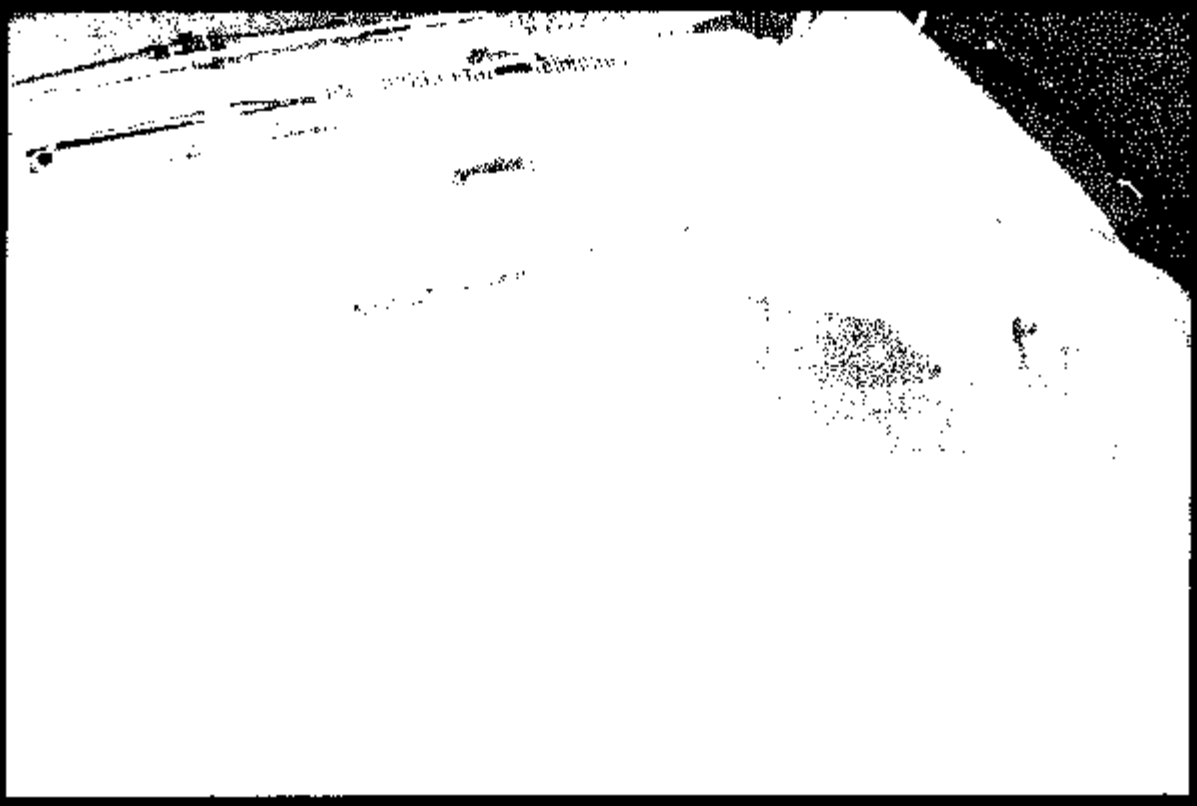
ADDITIONAL INSTRUCTIONS OR ESTIMATES	MECHANIC'S FINDINGS AND REMARKS	LABOR RECORD: ON/RAID TIME	LABOR RECORD: TIME CLOCK
Fender R&R [illegible]	MECHANIC'S NAME & NUMBER		
R&R Fender S0281 L6	12/51 water only into w/shield	TIME	OFF
#985 [illegible]	Cowl [illegible]/Air entry Panel (vent)		ON
	Body seam at H side No Body sealer		
	Body shop Removed Fender	APPROVED BY	OFF
	Reseal cowl assy on left side		ON
Cowl area [illegible]	MECHANIC'S NAME & NUMBER		
Reseal [illegible]	CR for water leaks		
Rod St. 5 water test	Body shop Reinstall Fender	TIME	OFF
to local & source			ON
Carpet [illegible]	Remove all seals and Remove		
C4208 1.5	Carpet assy and Pad Form	APPROVED BY	OFF
23	Dining		ON
	Reinstall carpet & seals		
ADDITIONAL FLAGS	MECHANIC'S NAME & NUMBER		
FLAG A		TIME	OFF
			ON
FLAG B		APPROVED BY	OFF
			ON
FLAG C	MECHANIC'S NAME & NUMBER		
		TIME	OFF
			ON
FLAG D			OFF
			ON

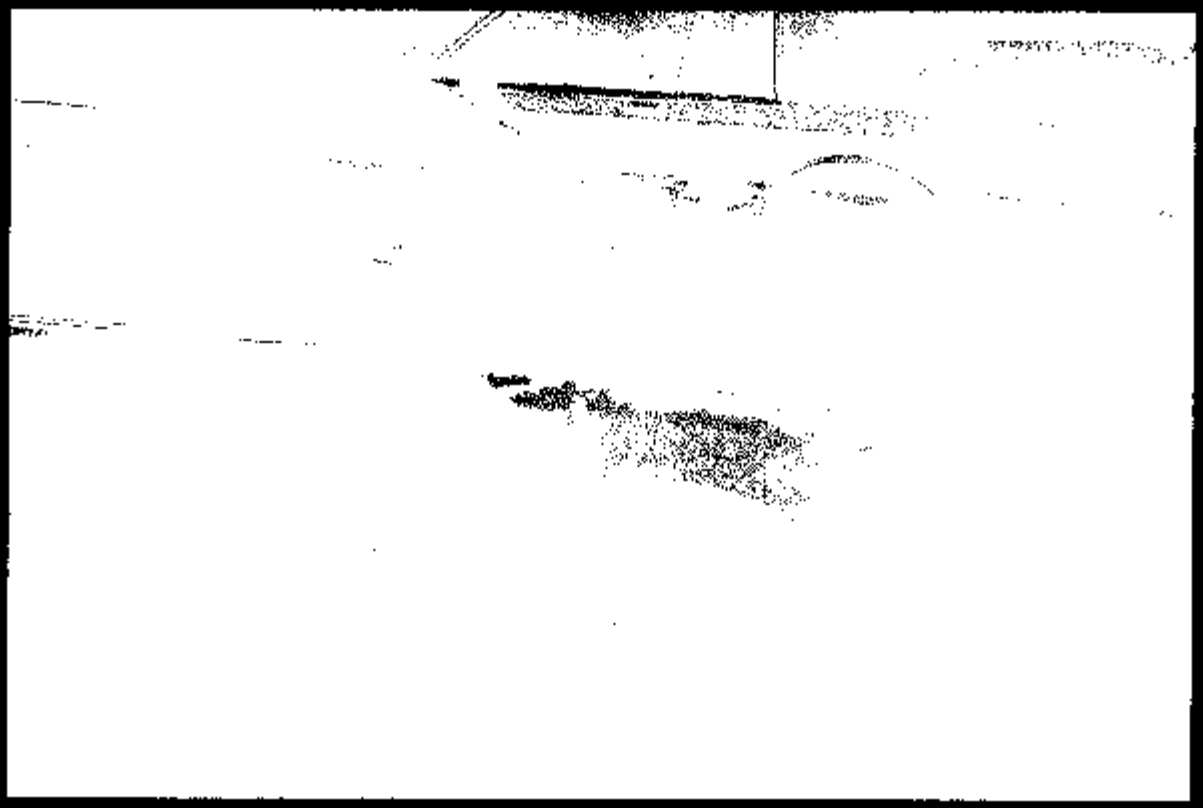
23		12	N327	2	12/5

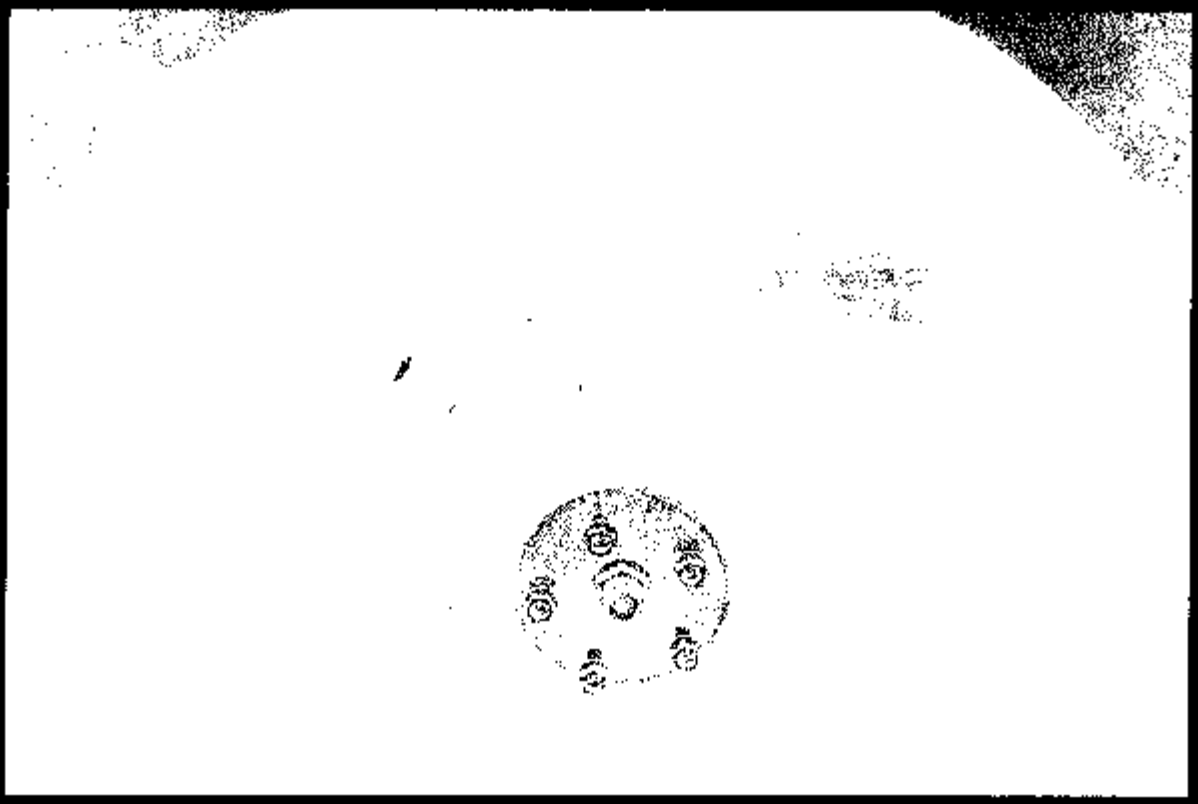
UTECAPA0[illegible]2241940-FR04587

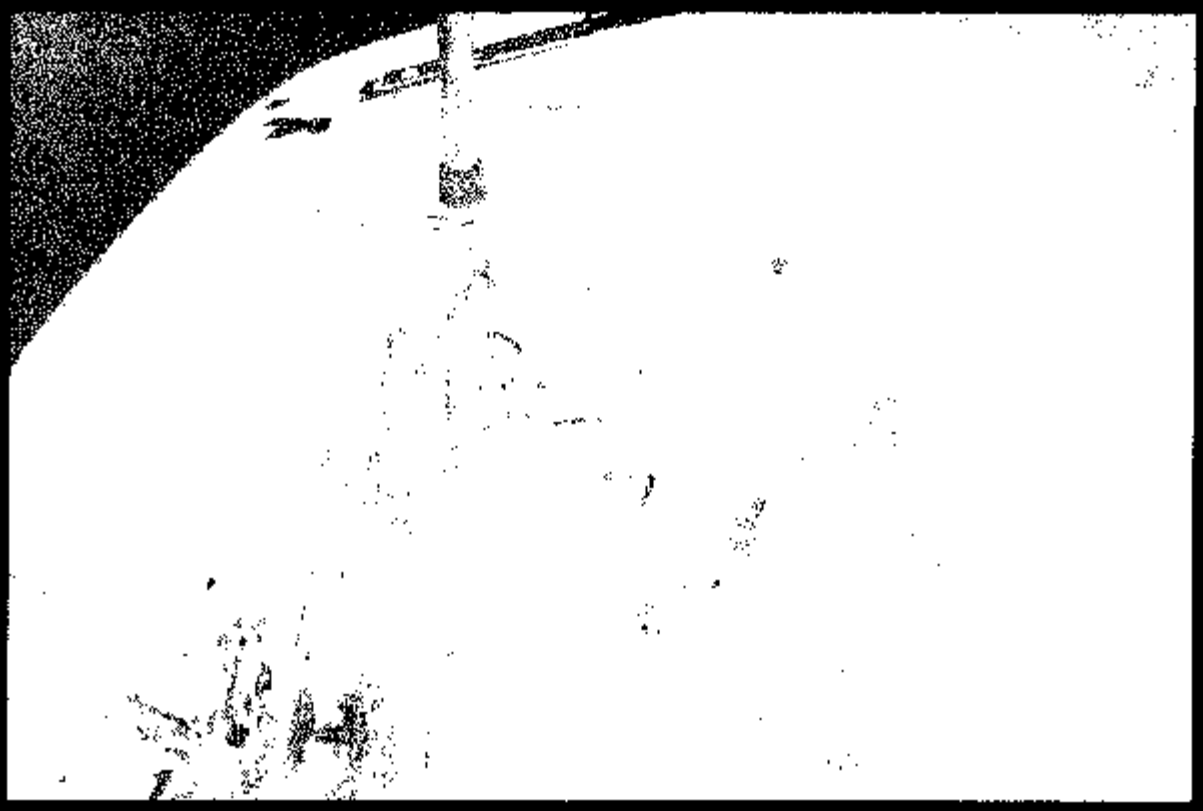


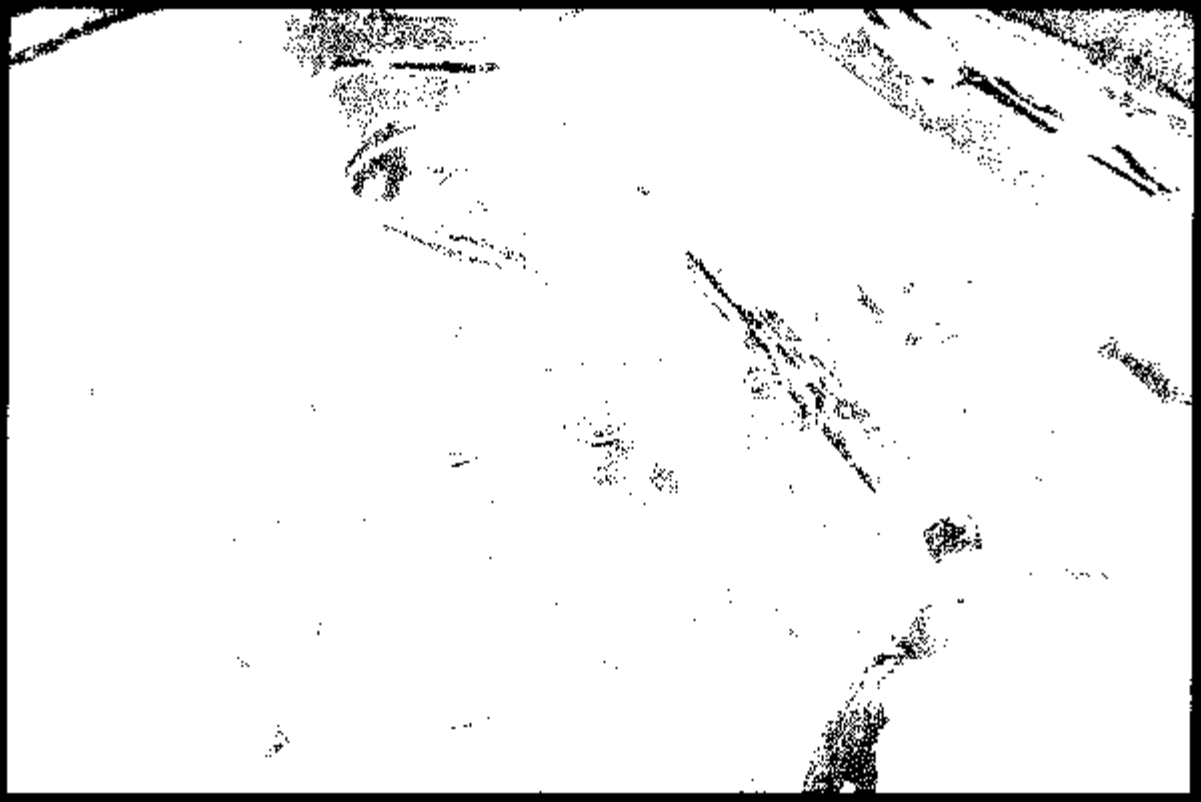


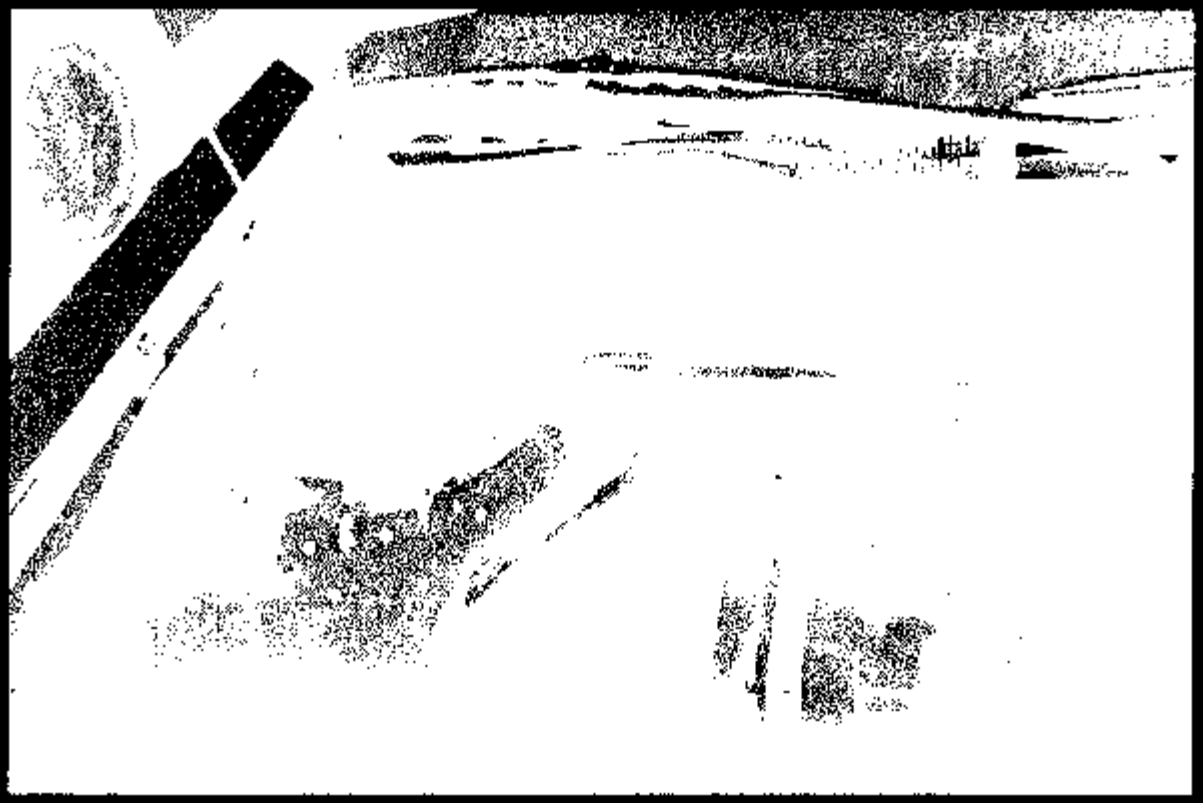


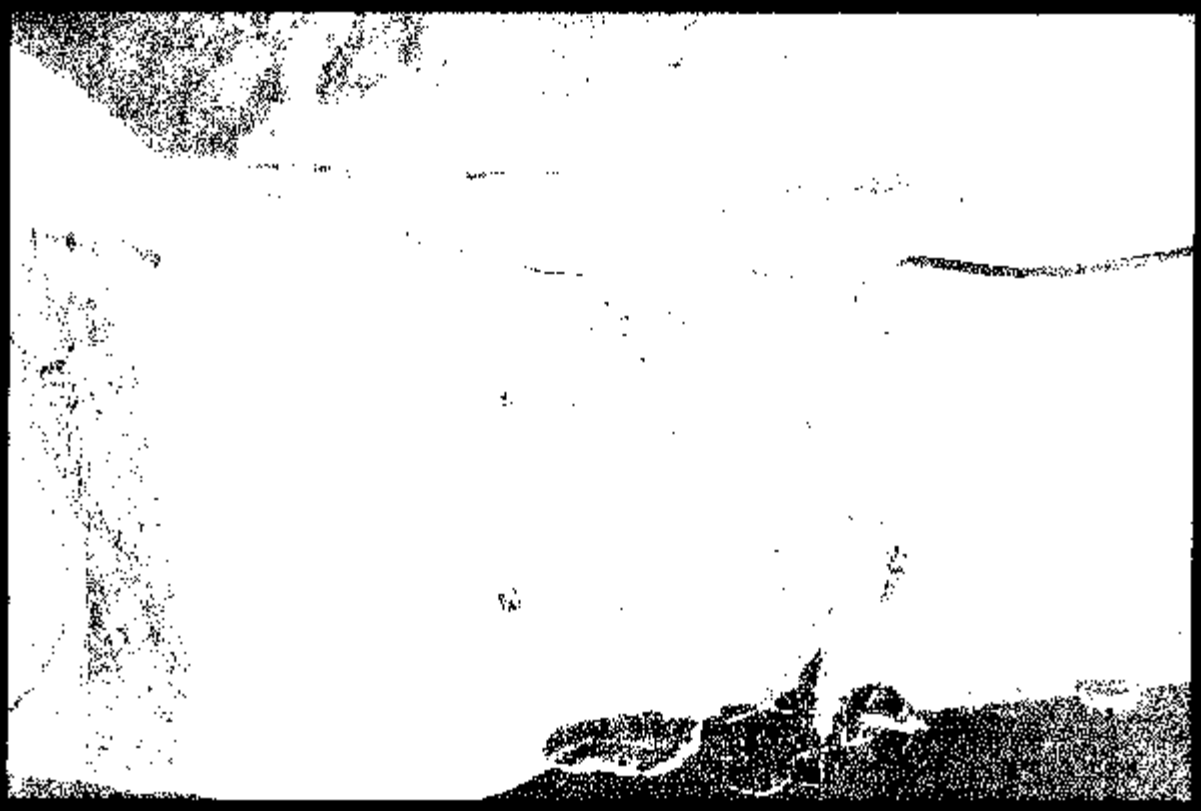


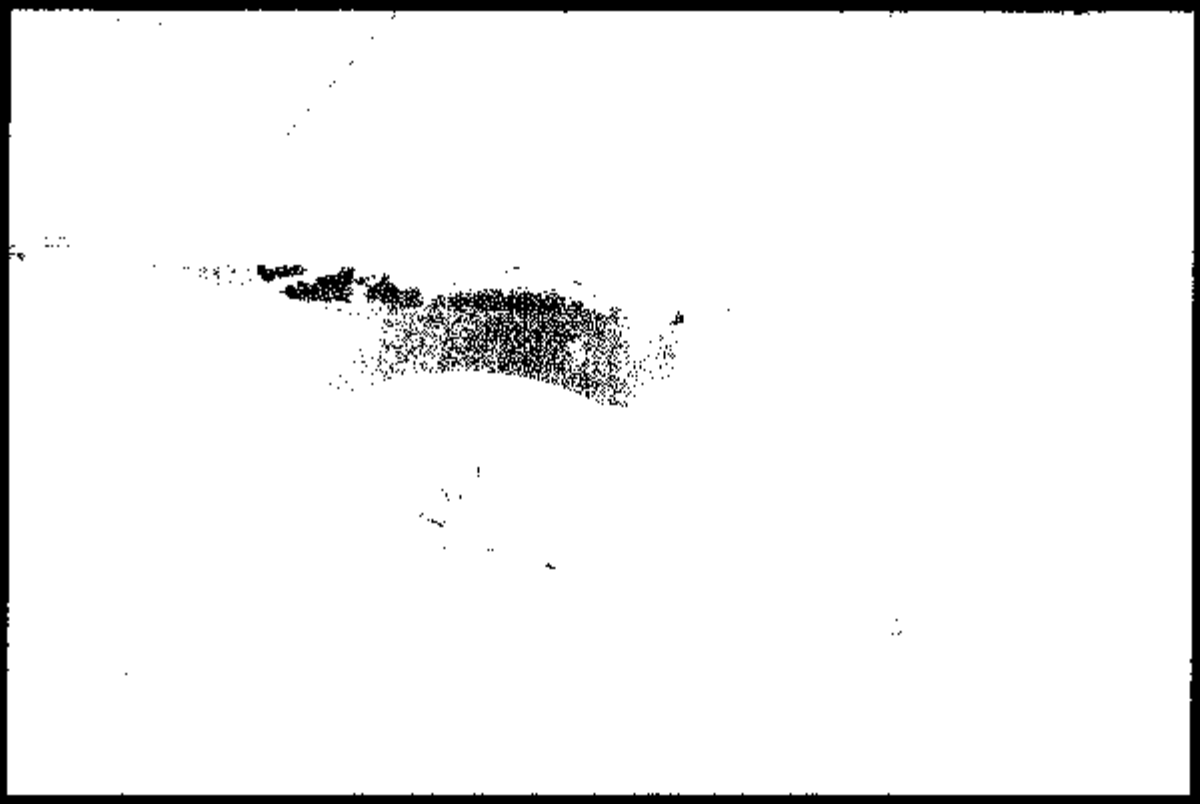


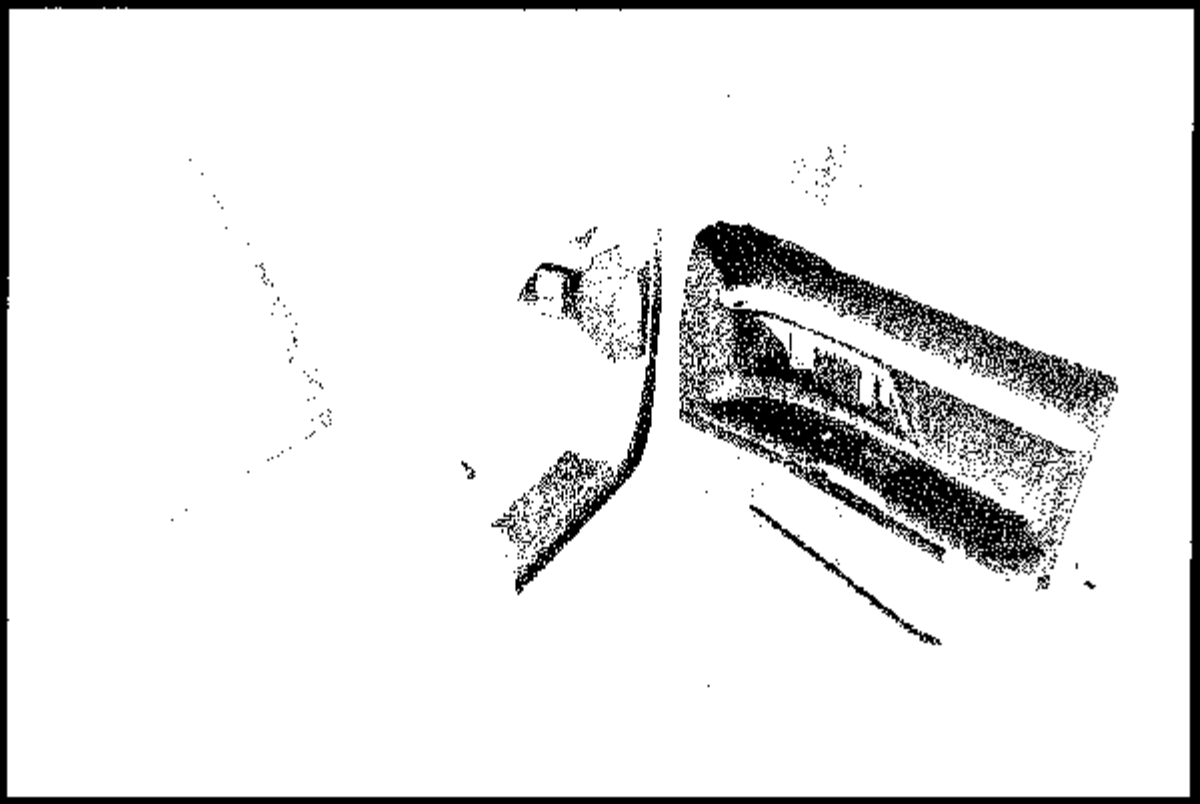


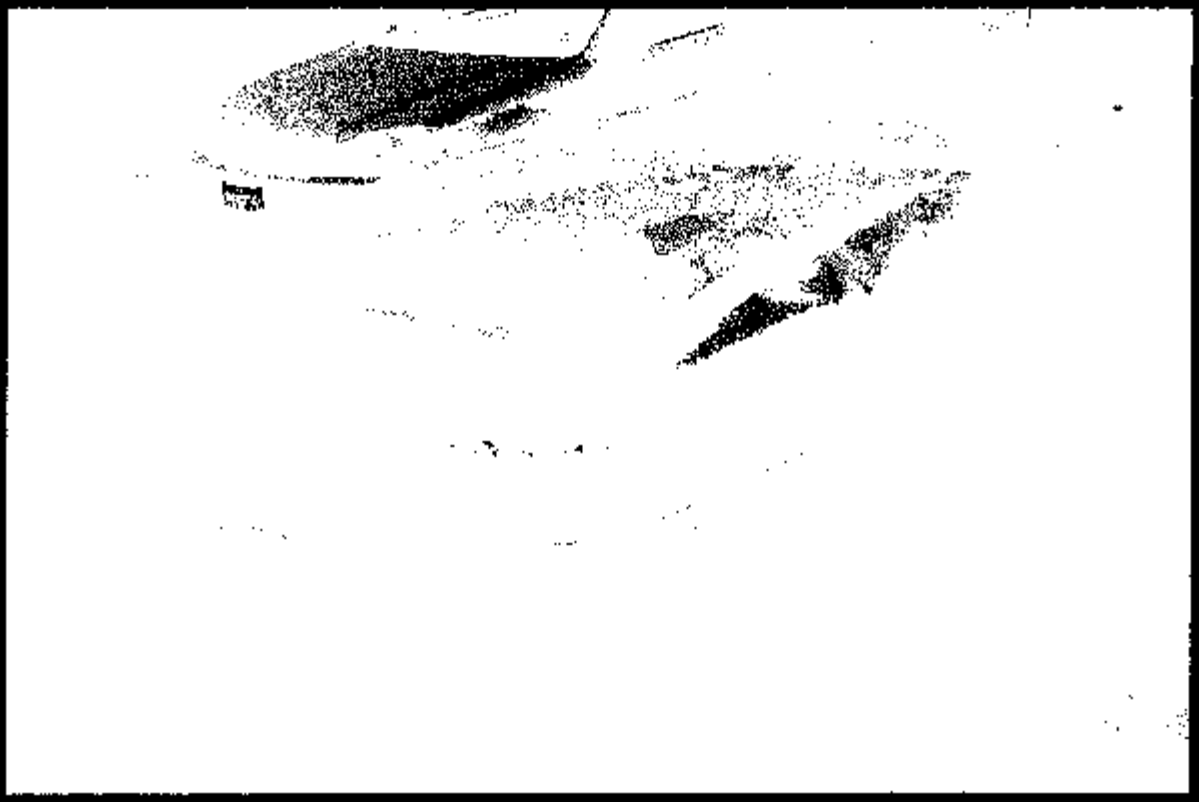


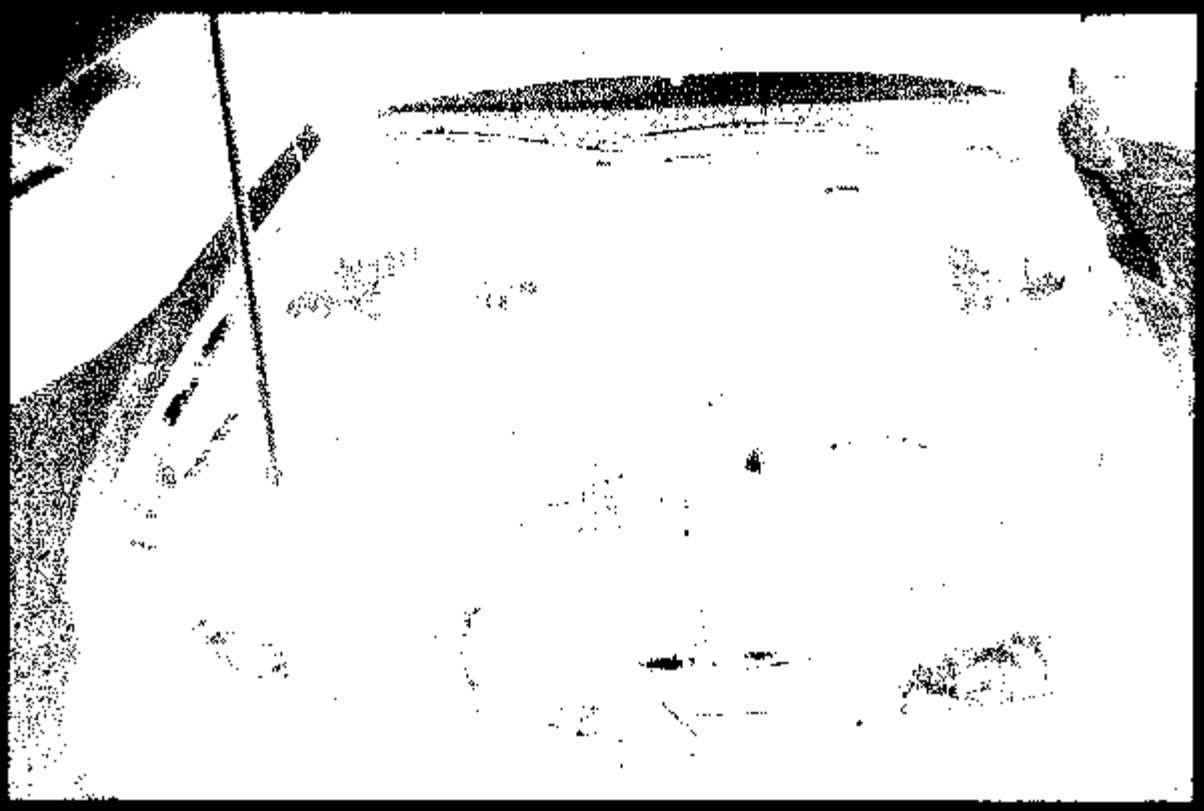


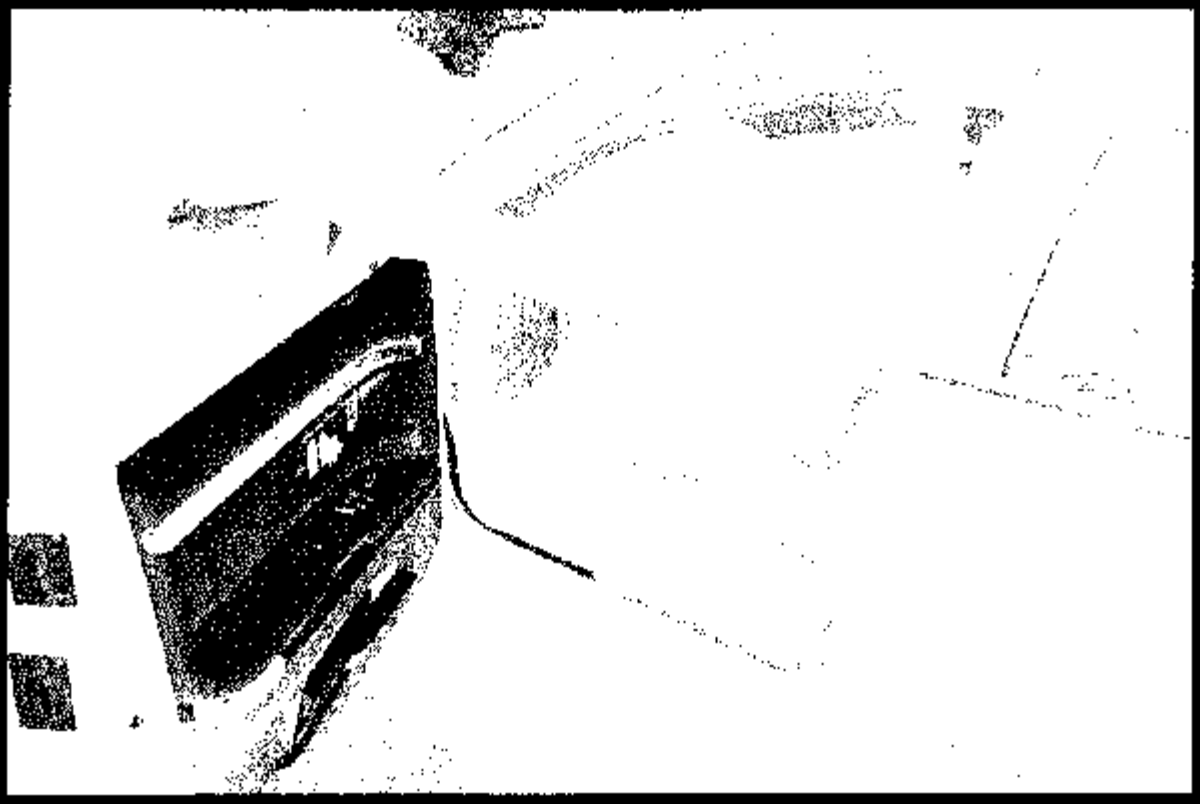


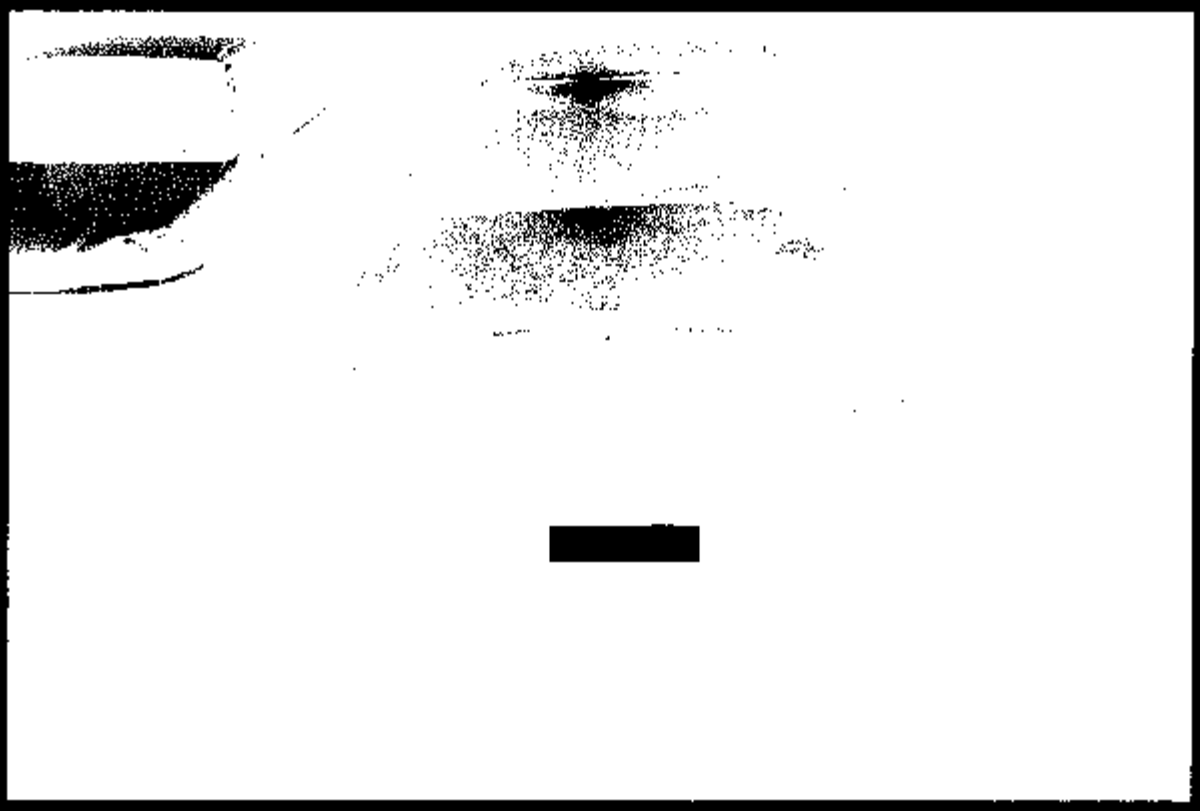


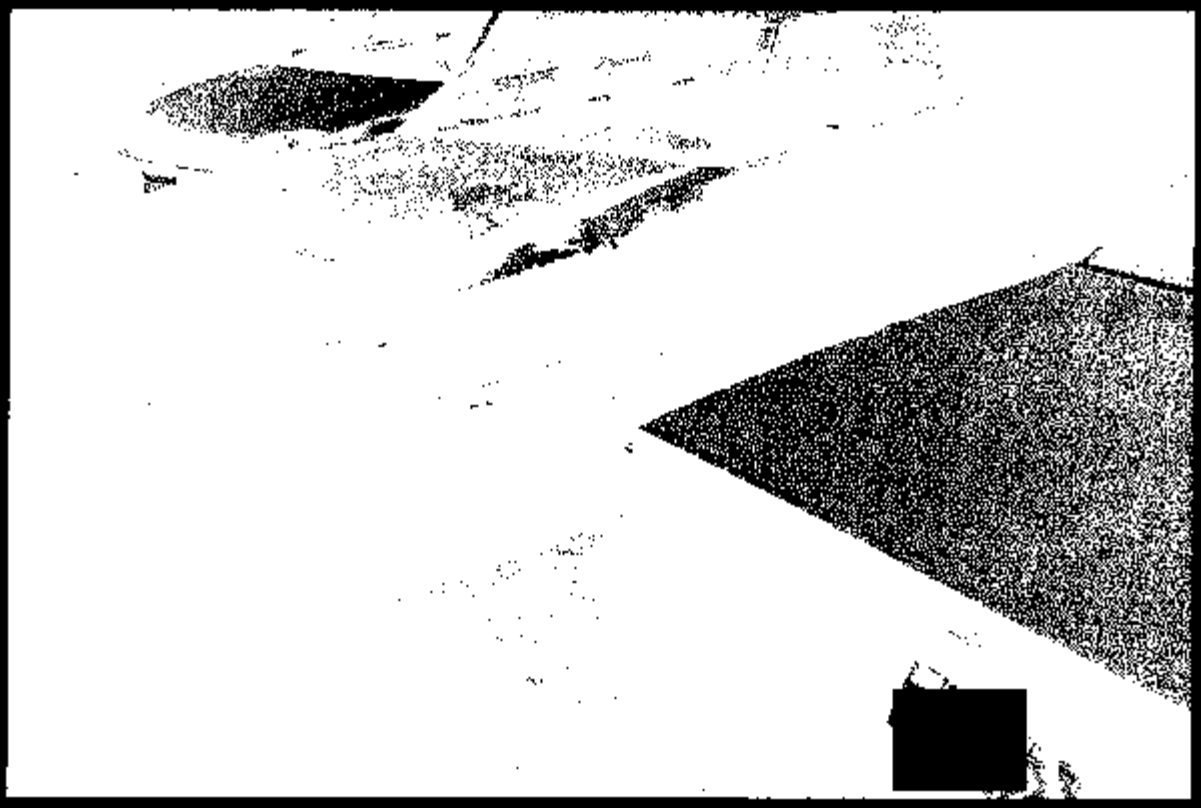


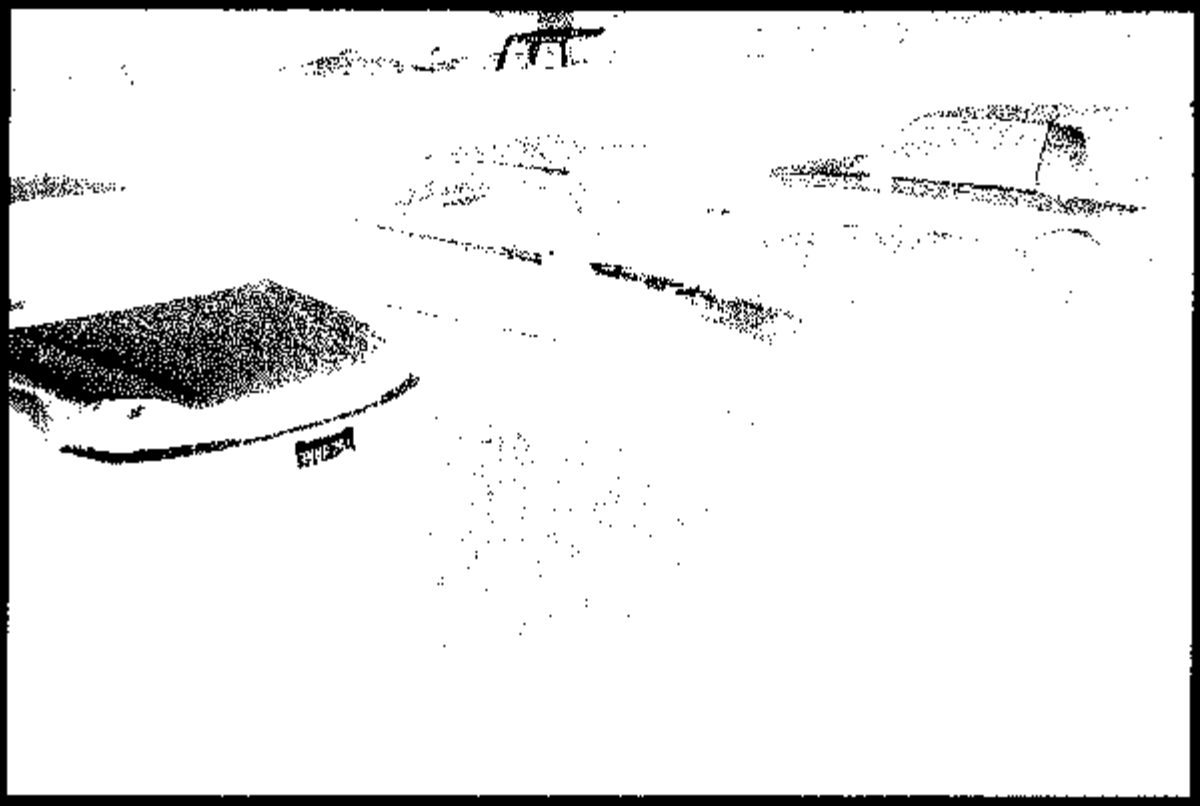


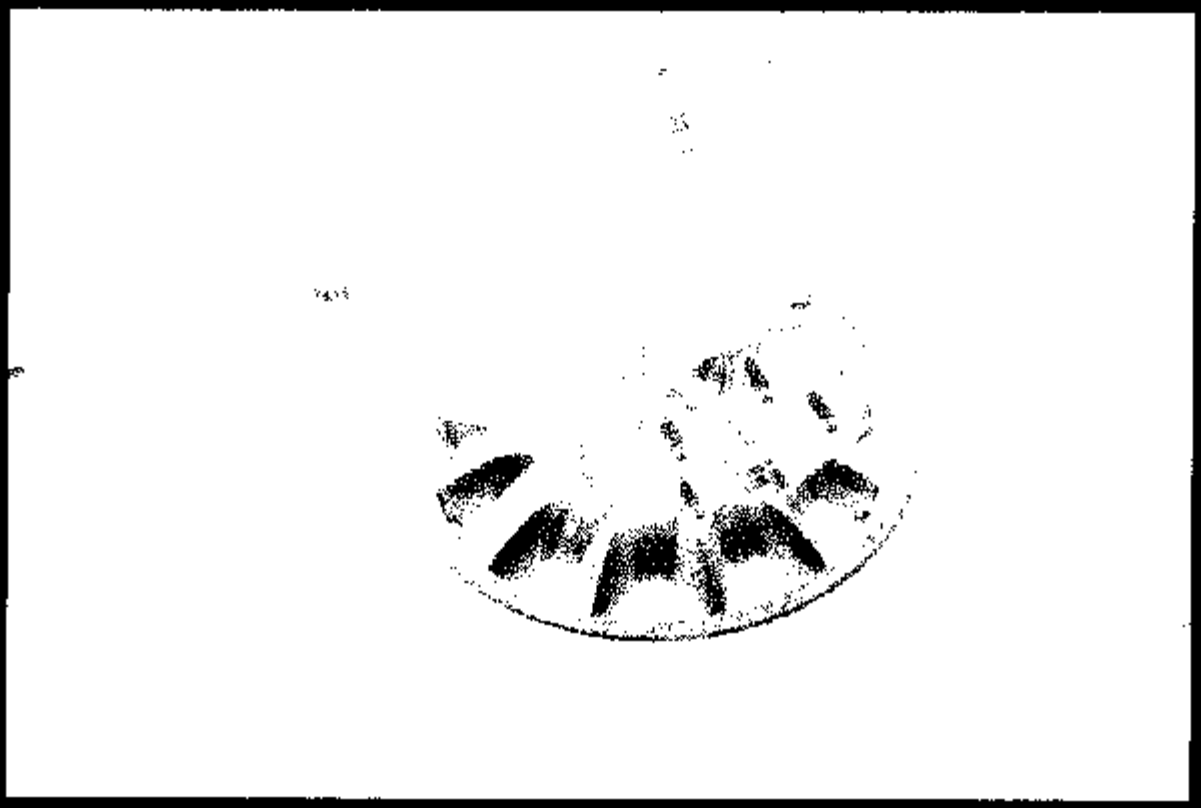


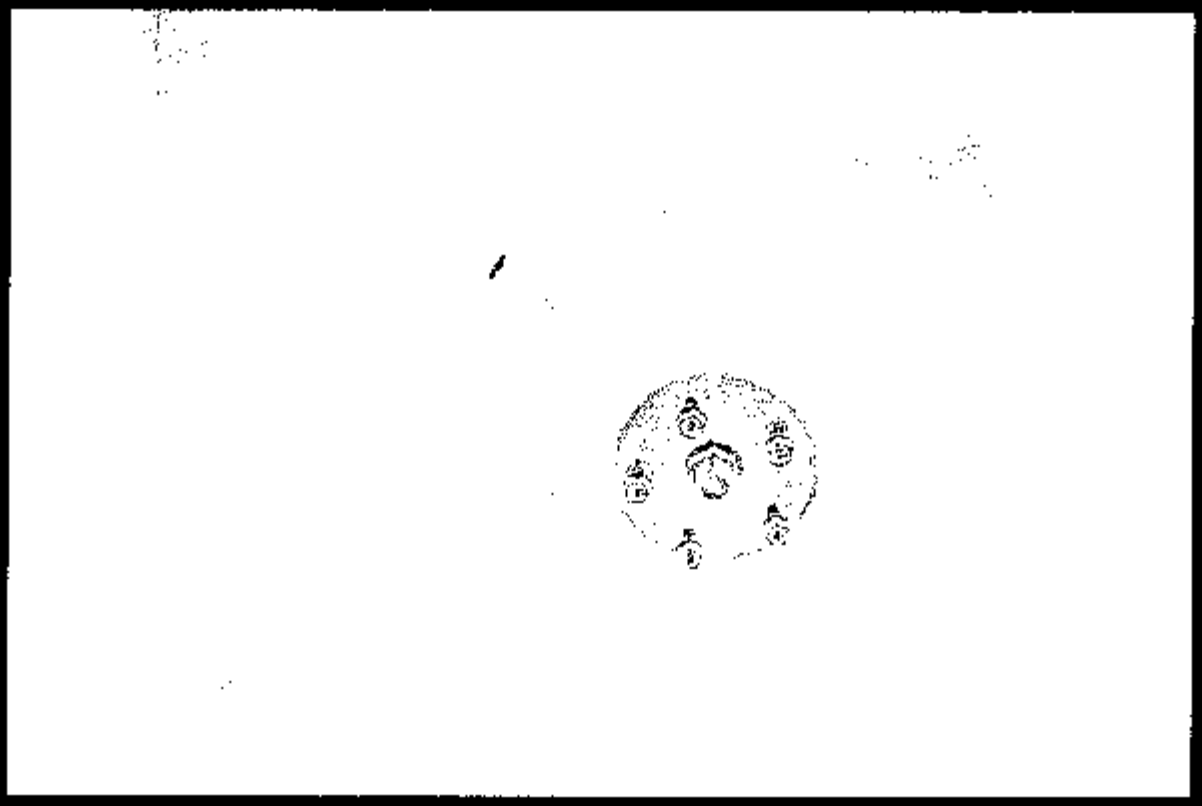












277802

OLDSMOBILE MOTOR DIVISION
*** GM RESTRICTED ***

PR04607 PAGE #: 1
K30-013

CASE NO: 980030701
DATE OPENED: 03/17/1998
DATE CLOSED: / /
SOURCE:
CUSTOMER:
ADDRESS:
HOME PHONE: -

VIN: 1G3CE52K174300261
MODEL YR: 96
SERIES:
MILEAGE: 027000
STATE: NY
MONSEY , NY
BUS. PHONE: EXT:

GM 1241A
03/17/98

GENERAL MOTORS CORPORATION

OLDSMOBILE DIVISION
ZONE 00
LETTER COMPOSURE DATE: 03/17/98
DESIGNATION CODE PTP 76-1503

CIGNA INSURANCE
COMPANY
ADDRESS:
P.O. BOX 02489

DETROIT, MI. 48202

RE: CLAIMANT ISRAEL GROSSMAN
DATE OF INCIDENT 03/02/98

GENTLEMEN:

FORM GM 1241 IS ATTACHED, REPORTING INFORMATION ON THE ABOVE CAPTIONED INCIDENT. THIS REPORT OF PRELIMINARY INVESTIGATION IS SUBMITTED TO YOU FOR THE REASON(S) INDICATED BELOW:

1 (X) THE ATTACHED REPORT IS FOR YOUR INFORMATION AND RECORD.
2 ( ) FOR YOUR INFORMATION BUT CLAIMANT MAY PURSUE FURTHER ON THEIR OWN BEHALF.
3 ( ) OTHER

WE HAVE CHECKED THE ABOVE ITEMS BASED UPON THE INFORMATION WE HAVE AT THIS TIME. IF YOU DO NOT AGREE, OR IF SUBSEQUENT FACTS COME TO YOUR ATTENTION INDICATING THE ADVISABILITY OF A DIFFERENT APPROACH, WE WOULD APPRECIATE BEING ADVISED PROMPTLY.

FORWARD CLAIM ACKNOWLEDGEMENTS/ AND FURTHER INQUIRIES TO:
SUPERVISOR OF PRODUCT LIABILITY
920 TOWNSEND ST. MAILSTOP 1007
LANSING, MI. 48921

IN ADDITION TO THE GM 1241 (1) AND (2) REPORT, THE FOLLOWING ENCLOSURES ARE ATTACHED (IF NONE, SO INDICATE). (WHEN ATTACHING R.O.S OR PHOTOGRAPHS, INDICATE HOW MANY.)

26 PHOTOS, VFI/UPC, 1 HISTORY R.O. CAR CASE PRINT

1241 CASE PRINT, FIRE DEPT. REPORT

TRULY YOURS,

GENERAL MOTORS CORPORATION

JOE M FOCHESATO
16 E. JUDSON

PONTIAC, MI. 48342-2205

UTECAPA052699023423336-PR04607

GM 1241
03/17/98

CASE #: 980030701

OLDSMOBILE DIVISION

76-1503
DESIGNATION CODE

REPORT OF PRELIMINARY INVESTIGATION

SERIOUS INCIDENTS SHOULD BE IMMEDIATELY REPORTED BY TELEPHONE TO NEAREST OFFICE OF CIGNA INSURANCE COMPANY.

DATE OF INCIDENT: 03/02/98 HOUR 02:30 PM

********** I OWNER - CLAIMANT **********

TITLE :
B PHONE :
NAME OF OWNER :
H PHONE : - -
ADDRESS :
CITY : MONSEY ST: NY ZIP: - AGE:
COMPANY : GEMSTAR, INC.
TITLE : MR.
B PHONE :
NAME OF DRIVER :
H PHONE : - -
ADDRESS :
CITY : SUFFERN ST: NY ZIP: 11111- AGE:
TITLE : MR.
B PHONE :
NAME OF CLAIMANT:
H PHONE : - -
ADDRESS :
CITY : MONSEY ST: NY ZIP: - AGE:
IS CLAIMANT REPRESENTED BY AN ATTORNEY? YES X NO UNK
IF YES, GIVE NAME AND ADDRESS:

********** II VEHICLE **********

MAKE: OLDSMOBILE VIN: 1G3CX52K1T4300261 YEAR: 96 MODEL: TCX5
TRANS: 4T60E AXLE: F17 2.84 TO 1 ENGINE: 3.8 L V6 MILEAGE: 27000
DATE OF DEL: 02/01/96 NEW,USED,OR DEMO: N LICENSE NUM: F816VL STATE: NY
PRODUCTION DATE : 07/27/95
SELLING RETAILER : UNKNOWN
ADDRESS : UNKNOWN
SERVICING RETAILER: FELDMAN OLDSMOBILE
ADDRESS : 278 RIVER STREET, HACKENSACK NJ 07601-7503
INSP. STICKER NUM : 01056297 INSP. STATION NO: EXP DATE: 02/23/99
PRINCIPAL USER OF VEHICLE: PERSONAL
SPECIAL FEATURES/EQUIP: FLOOR MOUNTED TELEPHONE

NATURE AND EXTENT OF DAMAGES AND ESTIMATED COST OF REPAIRS. $17,000.00
(ATTACH COPY OF ESTIMATE) ENGINE COMPARTMENT BURNED

IS VEHICLE SUBJECT TO ANY PRODUCT CAMPAIGN? YES X NO IF YES, IDENTIFY CAMPAIGN(S):

WAS CAMPAIGN PERFORMED? YES X NO

********** III PROPERTY DAMAGE **********

WAS ANOTHER VEHICLE INVOLVED? NO
MAKE, MODEL OF VEH:
OTHER VEHICLE SPEED EST: MPH BY WHOM:
NAME OF OWNER :
ADDRESS :
NAME OF DRIVER:
ADDRESS :

UTECAPA062899023423 37-PR04607

EXTENT OF DAMAGE:
WAS PROPERTY (OTHER THAN MOTOR VEHICLE) DAMAGED? (STATE KIND, NAME OF OWNER, AND EXTENT OF DAMAGE):

CASE #: 99003070

********** IV BODILY INJURY **********

INDICATE FOLLOWING INFORMATION ON INJURIES AND WHETHER THE INJURED PERSON(S) WERE RIDING IN (A) OWNER'S VEHICLE, (B) OTHER VEHICLE, (C) PEDESTRIAN OR (D) OTHER:

OO.NAME :

H PHONE : - -

B PHONE : - -

ADDRESS:

CITY : ST: ZIP: - AGE:

CODE A/B/C/D: SEAT POSITION:

NATURE OF INJURY:

WHERE WERE INJURIES TREATED & BY WHOM?

CASE #: 98003070

********** V INVESTIGATION **********

BONE NOTIFIED OF INCIDENT
HOW : TELEPHONE
WHEN : 3/2/98
BY WHOM: OWNER'S EMPLOYEE
LOCATION OF INCIDENT: ROUTE 17 SOUTH IN RIDGEWOOD, NJ

KIND OF ROAD :	CONCRETE	GRAVEL X	ASPHALT	CRUSHED ROCK	DIRT	UNKNOWN
COND OF ROAD :	WET	X DRY	ICY	OTHER		UNKNOWN
KIND OF SHOULDER:	CONCRETE	GRAVEL X	ASPHALT	CRUSHED ROCK	DIRT	UNKNOWN
COND OF SHOULDER:	WET	X DRY	ICY	OTHER		UNKNOWN

NATURE OF WEATHER: DRY AND CLEAR
VISION OBSTRUCTION: UNKNOWN
NAME AND ADDRESS OF RETAILER WHO TOWED (INCLUDE TOW DRIVER'S NAME),STORED,AND/O
PROVIDED TEMPORARY SERVICE TO DAMAGED VEHICLE:

WHERE CAN VEHICLE BE SEEN? FELDNER OLDSMOBILE, 278 RIVER STREET, HACKENSACK,
NJ 07601-7503
DID VEHICLE TURN OVER? YES X NO UNK VEHICLE SPEED ESTIMATE: U MPH
SOURCE OF ESTIMATE:
POSTED SPEED LIMIT: 40 MPH
BRAND AND SIZE TIRES: P205/70R15

CONDITION	R.F. X GOOD	POOR	FLAT	UNK	R.R. X GOOD	POOR	FLAT	UNK
OF TIRES:	L.F. X GOOD	POOR	FLAT	UNK	L.R. X GOOD	POOR	FLAT	UNK

SPARE: G

DID YOUR SEARCH OF THE VEHICLE SERVICE HISTORY PRODUCE SERVICE
REPAIR ORDERS? X YES NO
IF 'YES', ATTACH COPIES OF ALL R.O.'S (INDICATE HOW MANY 01)
IF 'NO', EXPLAIN

POLICE REPORT ATTACHED? YES X NO IF 'NO', WHAT STATION OR OFFICER MADE
REPORT? : (NO REPORT FILED) OWNER DID NOT SUPPLY US
WITH A COPY OF THE REPORT
NAMES AND ADDRESSES OF WITNESSES: WITNESSES - SEE THIRD PARTY INFORMATION
WERE PHOTOS TAKEN? X YES NO IF 'YES', HOW MANY? 26 AND BY WHOM?
(NAME/ADDRESS): DEALER, BOB LICAMARA, 278 RIVER STREET, HACKENSACK, NJ 07601-75
03
NAME OF CIGNA REPRESENTATIVE, IF PRESENT, AT THE INVESTIGATION: NONE

CASE #: 98003070

********** VI DESCRIPTION OF CLAIM **********

DRIVER'S DESCRIPTION AS TO HOW INCIDENT HAPPENED AND DRIVER'S STATEMENT OF THE INCIDENT'S CAUSE: ADVISED THAT EDWARD FURMAN WAS DRIVING THE CAR AND IT STARTED SURGING SO HE PULLED INTO A GAS STATION. JOEL SAID THE DRIVER NOTICED THE CAR WAS ON FIRE. A FIRE DEPT CAME AND EXTINGUISHED THE FIRE.

DID YOU PERSONALLY SPEAK WITH DRIVER? YES X NO IF 'NO', GIVE SOURCE OF DRIVER'S DESCRIPTION: OWNER EMPLOYEE

WAS VEHICLE INSPECTED? X YES NO IF 'YES', IDENTIFY ALL PARTIES:

BOB LICAMARA

WHAT VEHICLE COMPONENTS ARE ALLEGEDLY DEFECTIVE?

TRANSMISSION

WHO MADE ALLEGATION OF DEFECT? OWNER EMPLOYEE, SEE THIRD

IF THE ALLEGED DEFECTIVE PART HAS BEEN REMOVED FROM THE VEHICLE, INDICATE EXACT PART(S), PRESENT LOCATION AND CUSTODIAN:

INFORMATION FROM FURTHER INVESTIGATION OF INCIDENT, INCLUDING EXAMINATION OF VEHICLE AND SCENE OF INCIDENT: SEE PAGE 9

HOW & WHEN WAS MATTER LEFT WITH CLAIMANT? ADVISED O'S EMPLOYEE, JOEL, THAT OLDS WILL NOT BE ACCEPTING ANY LIABILITY IN THIS CASE.

****

NO APPROVAL BY: JOSEPH FOCHESATO DATE: 03/17/98

DATE OF INVESTIGATION: 03/04/98

DIVISIONAL REPRESENTATIVE
COMPLETING INVESTIGATION
GENERAL MOTORS CORPORATION

COMMENTS FOR GM 1241
CASE NBR: 980030701

* FLUID LEVELS
  - COOLANT - HOSES MELTED, NO FLUID FOUND
  - POWER STEERING FLUID - UNABLE TO MEASURE, DESTROYED BY FIRE
  - TRANSMISSION FLUID - NONE SHOWING ON DIP STICK
  - ENGINE OIL - FULL
* FUSIBLE LINKS ARE INTACT
* CIRCUIT BREAKERS ARE INTACT
* HEADLIGHTS OFF, RADIO ON, WIPERS OFF
* FUEL FILLER NECK "LEAD FREE" RESTRICTOR INTACT
* CATALYTIC CONVERTER CONDITION IS NORMAL
* EXHAUST SYSTEM IS INTACT AND IN GOOD SHAPE, NO MODIFICATIONS
* WE ARE UNABLE TO DETERMINE THE CAUSE OF THE FIRE.

***** END OF COMMENTS FOR GM1241 CASE *****

THIRD PARTY INFORMATION
ASSOCIATED WITH GM1241
CASE NBR: 980030701

THIRD PARTY TYPE: CLAIMANT
NAME:
ADDRESS:
MONSEY,NY.
HOME PHONE:
WORK PHONE:

THIRD PARTY TYPE: DRIVER
NAME:
ADDRESS:
SUFFERN,NY. 11111
HOME PHONE:
WORK PHONE:

THIRD PARTY TYPE: OTHER
NAME:
ADDRESS:
MONSEY,NY.
HOME PHONE:
WORK PHONE:

***** END OF THIRD PARTIES FOR GM1241 CASE *****

CASE PRINT FOR CASE #: 980030701 TYPE: 1C GM CONFIDENTIAL PAGE #1

TITLE : I CUSTOMER INFORMATION
FIRST : MI: LAST :
STREET :
CITY : MONSEY ST: NY ZIP :
H PHONE: B PHONE:
COMPANY: OEMSTAR, INC.

VEHICLE/DEALER INFORMATION

YR/MDL : 96 TCXS 98 REGENCY ELITE S DEL DTE: 02 01 96 MILEAGE: 027000
VIN : 1G3CX52K1T4300261
DEALER : FELDMAN CADILLAC-OLDSMOBILE DLR : 02220
CITY : HACKENSACK STATE : NJ SEL DLR : T (Y/N)
CDE # DESC CDE COMMENT DLR LEVEL: D
K31 1 AUTO LEAKS T/ STS TRANS LEAK CAUSED FIRE
T01 1 (P.A.R.)-PRODUC ****POSSIBLE 1241****
T06 1 RENTAL CAR EXPR T/ SEEKS RENTAL VEH.
T30 1 POSSIBLE SAFETY POSSIBLE SAFETY RELATED
241 1 21241 INSPECTIO OWNRG R.O. 8708 3/4/98 $190.51

AFTER CALL INFORMATION

CUSTOMER REQUEST INFORMATION

REQUEST TYPE : CASE PRODUCT CAMPAIGN : 00
REQUEST AREA : SERV REQUEST SOURCE : M T RFA
CONTACT TYPE : OWNER THIRD PARTIES : 003
WARRANTY : I (IN/OUT/ADDX) DM ASSIGNED : OMJMF
TRANSFER TO ID : PROCESS CODE : T01
DOCUMENT # :

CASE INFORMATION

CASE OPEN DATE : 03 02 98 SCRAP DATE : 03 17 99
ROUTING CODE : CDI CAS LOC: ADV TRANSMIT : N (Y/N)
CASE TYPE : TRANSMIT DATE : 03 03 98
FOLLOW UP DATE : TAS CASE # :
UCC CODES : K31 T01 T06 T30 241 CENTRAL FILE : Y (Y/N) LTR : N
FILE RETENTION : 00 LAST ALTERED DATE : 03 17 98
LAST ALTERED ID : OMJMF REOPEN CASE : N (Y/N)
SUBJECT CLOSE : N (Y/N)

CASE CLOSING INFORMATION CLAIM RECV:

COMMUNICATION RECV: 03 02 98 CLOSE CASE: (Y/N)
DLR CONTACT DATE : 03 02 98 CONCLUSION DATE: 03 03 98 CLOSE DATE: 03 17 98
REPAIR ORDER # : RO DATE: RESPONSIBLE DLR :
CUST SATISFIED : N (Y/N) FILE RETENT: 00 ARB SENT: N (Y/N)
ZN REVIEW CLOSE : ZN REVIEWED: (Y/N) DATE:
HO REVIEW CLOSE : OMJMF HO REVIEWED: Y (Y/N) DATE: 03 17 98
CDE # DESC COMMENTS SURVEY THIS CASE: N (Y/N)
K31 1 AUTO LEAKS T/ STS TRANS LEAK CAUSED FIRE
UNABLE TO DETERMINE CAUSE OF FIRE

T01 1 (P.A.R.)-PRODUC ****POSSIBLE 1241****
PAR INVESTIGATION COMPLETED

T06 1 RENTAL CAR EXPR T/ SEEKS RENTAL VEH.
OLDS DID NOT ASSIST WITH RENTAL EXPENSE

T30 1 POSSIBLE SAFETY POSSIBLE SAFETY RELATED
SEE CMTS

241 1 21241 INSPECTIO OWNRG R.O. 8708 3/4/98 $190.51
OMJMF

UTECAPA05289902342344-PR04607

GENERAL COMMENTS

USER: ONKER DATE: 05/02/98 TIME: 14:50 COMMENT #: 0001
PARTY [redacted] CONFERENCED TO A/S LINDA TURNER.
****POSSIBLE GM 1241**************
KELLY RICHARDSON/OCAN
USER: ONLKT DATE: 05/02/98 TIME: 15:10 COMMENT #: 0002
W/ RECEIVED TRANSFER. THIRD PARTY STS. THAT VEH. CAUGHT ON
FIRE ON THE WAY TO RTLR. FOR A TRANS. CONCERN.

PRELIMINARY 1241...T/ STS. THE FOLLOWING:

1. 3/2/98, APPROX. 2:30 P.M.
2. [redacted] SOUTH IN RIDGEWOOD, NJ
3. EDWARD FURMAN, AGE 66, NO DISABILITIES
4. DRY PAVEMENT
5. DRIVER WAS THE ONLY PERSON IN VEH.
6. NO BODILY INJURY
7. NO OTHER VEHS. INVOLVED
8. NO PROPERTY DAMAGE
9. TRANSMISSION
10. ROUTE 17 SOUTH IN RIDGEWOOD, NJ
USER: ONLKT DATE: 05/02/98 TIME: 15:10 COMMENT #: 0003
11. YES
12. FELDMER OLDS
13. O/ CALLED RTLR. BECAUSE HE WAS EXPERIENCING A PROBLEM WITH THE TRANS. SLIPPING, SO RTLR. TOLD HIM TO DRIVE IN. T/ STS. THAT ON THE WAY TO THE RTLR., THE VEH. CAUGHT ON FIRE. T/ STS. THAT RTLR. HAS ADVISED THAT MOST LIKELY, THE FIRE WAS CAUSED BY A TRANS. LEAK.

T/ ASKED W/ ABOUT A RENTAL VEH. W/ ADVISED THAT THE FIRST STEP IS FOR RTLR. TO DETERMINE THE CAUSE OF THE FIRE...W/ CAN NOT MAKE ANY PROMISES FOR A RENTAL VEH. W/ ADVISED THAT W/ WILL FORWARD INFO TO P.A.R.T. AND SOMEONE WILL BE CONTACTING T/ WITHIN THE NEXT 24 HOURS. T/ STS. THAT HE CAN BE REACHED VIA VME AT BUSINESS NUMBER ANY TIME. T/ STS. THAT ROADSIDE ASSIST WILL BE CONTACTED TO ARRANGE TO HAVE VEH. TOWED TO RTLR. L.TURNER/OCAN
USER: ONMDS DATE: 05/05/98 TIME: 08:31 COMMENT #: 0004
I CALLED THE SERVICE MANAGER THIS DATE AND HE AGREED TO INSPECT THE VEHICLE. I FAXED THE FIRE INSPECTION TO HIM.

MIKE GROSUS PAR TEAM.

GENERAL COMMENTS

USER: OWMRG DATE: 03/03/98 TIME: 10:31 COMMENT #: 0005
[redacted] (PAR TEAM) SPOKE TO 3RD PARTY, [redacted]. JOEL EXPLAINED THAT THE OWNER, [redacted] NORMALLY DRIVES THE CAR AND WAS EXPERIENCING A SURGING CONCERN. JOEL SAID HE FELT THE CONCERN WAS TRANSMISSION RELATED. JOEL SAID THE OWNER CALLED THE DLR AND WAS ADVISED TO BRING THE CAR IN TO BE LOOKED AT. JOEL SAID EDWARD FURMAN WAS DRIVING THE CAR IN AND IT STARTED TO ACT UP SO HE PULLED INTO A GAS STATION AND THAT IS WHEN HE NOTICED THE CAR WAS ON FIRE. JOEL SAID A FIRE DEPT PUT THE FIRE OUT. JOEL SAID THE OWNER HAD BEEN INTERMITTENTLY EXPERIENCING THIS SURGING CONCERN. JOEL SAID SOMETIMES THE CAR DROVE FINE AND OTHER TIMES THE CAR SURGE CONCERN WAS THERE.
J. FOCHESATO,PAR TEAM
USER: OWMAC DATE: 03/04/98 TIME: 17:31 COMMENT #: 0006
THIRD CALLED THIS DATE. W/ TOOK A MESSAGE FOR JOE TO CALL HIM BACK TOMORROW AFTER 10:00 A.M. AT 1-914-426-0764. W/ TO FORWARD MESSAGE TO JOE.

MARJORIE CROUTHER/OCAN
USER: OWMRG DATE: 03/05/98 TIME: 07:54 COMMENT #: 0007
JOE FOCHESATO IS THE WRITER OF THIS COMMENT. I READ COMMENT NUMBER 6 AND I WILL CALL THE THIRD PARTY THIS AFTERNOON AS I WILL NOT BE AVAILABLE FROM 10:00 TO 12:00. J. FOCHESATO OWJMF
USER: OWMRG DATE: 03/05/98 TIME: 07:58 COMMENT #: 0008
THE SERVICE MANAGER CALLED AND SAID HE HAD FINISHED THE INSPECTION ON THIS VEHICLE AND COULD NOT DETERMINE A CAUSE FOR THE FIRE. HE IS MAILING THE REPORT THIS DATE.

MIKE GREGUS PAR TEAM.
USER: OWMNT DATE: 03/05/98 TIME: 12:42 COMMENT #: 0009
W CONFERENCED 3RD JOEL SOLDEERS TO MIKE GREGUS. P.L.
SHAN TREVINO/OCAN
USER: OWMRG DATE: 03/05/98 TIME: 12:54 COMMENT #: 0010
THE THIRD PARTY CALLED AND I EXPLAINED TO HIM THAT THE DEALER COULD NOT DETERMINE A CAUSE FOR THE FIRE IN THIS VEHICLE. I ASKED HIM WHERE THE MAINTAINCE WAS DONE ON THE VEHICLE AND HE SAID IN HIS OWN SHOP. I TOLD THIRD THAT WE WOULD NOT ACCEPT ANY LIABILITY IN THIS CASE.

MIKE GREGUS PAR TEAM.

CASE HISTORY

USERID	DATE	TIME	EVENT
OWKER	03/02/98	14:44	OTHER
OWKER	03/02/98	14:45	GENERAL CASE WAS OPENED.
OWKER	03/02/98	14:45	START TIME HANDLING - CAC
OWKER	03/02/98	14:45	CASE WAS OPENED WITH CENTRAL FILE IND = Y.
OWKER	03/02/98	14:45	TROUBLE CODES CHANGED FROM: K31,T01
ONLKT	03/02/98	15:11	TROUBLE CODES CHANGED FROM: K31,T01,T30
ONLKT	03/02/98	15:11	BASE CASE INFORMATION CHANGED

R 48683

[illegible]

[illegible]

Spring Valley [illegible]

914 [illegible] 65327	2/1/96	479	
1636 X 5 [illegible]	[illegible]	74/73	
56 58	1130	3	[illegible]

DESCRIPTION	PRICE

[illegible] ALL PARTS INSTALLED [illegible] NEW UNLESS [illegible] OTHERWISE

SEE OWNERS MANUAL

THIS IS YOUR INVOICE - DO NOT DESTROY. SEE REVERSE SIDE FOR WARRANTY.

GMPP PLAN AUTH

☐ CHG. ACCT. ☐ CASH ☐ MASTER CARD ☐ AMER. EXP. ☐ VISA ☐ OTHER

OWNER STATES:

[illegible]

OWNER STATES:

[illegible]

OWNER STATES:

[illegible]

OWNER STATES:

[illegible]

CUSTOMER LABOR CHARGES ARE BASED ON A RATE OF $ PER FLAT RATE HOUR.

UTECAPA0526[illegible]

STATE OF NEW JERSEY
Department of Community Affairs
Division of Fire Safety
INCIDENT REPORT

FD Name: RIDGEWOOD FIRE
Address: [redacted]
City & State: RIDGEWOOD NJ
Weather: CLEAR
Temperature: 62
Wind Dir & Speed: SW
Change: 002
Original: X
Delete:

FDID: 02610 Inc Number: 980333 Exp No: 00 Day: 03 Year: 98 Wk Day: 2 Alarm Time: 14:14 Arrive Time: 14:16 Time in Service: 14:40

Type of Situation Found: VEHICLE FIRE -13
Type of Action Taken: EXTINGUISHMENT -1
Mutual Aid:

Fixed Property Use: PAVED PRIVATE STREET,WAY
Ignition Factor: PART FAILURE,LEAK,BREAK -31

Correct Address: [redacted]
Zip Code:
Census Tract: 471

Occupant Name: [redacted]
Telephone:
Room or Apt.:

Owner Name: [redacted]
Address: STATE HWY RT. 1
Telephone:

Method of Alarm From Public: TELEPHONE -1
District: 0103
Shift: 3
No. Alarms: 1

No. Fire Service Personnel Responded: 007
No. Engines Responded: 001
No. Aerial Apparatus Responded: 000
No. Other Vehicles Responded: 003

Number of Injuries: Fire Service 000 Other 000
Number of Fatalities: Fire Service 000 Other 000

Complex: SHOPPING COMPLEX -58
Mobile Property Type: AUTOMOBILE -11

Area of Fire Origin: ENGINE AREA,RUNNING GEAR -83
Equipment Involved in Ignition: VEHICLE -46

Form of Heat Ignition: HEAT FROM GAS FUELED -12
Type of Material Ignited: GASOLINE -23
Form of Material Ignited: FUEL -65

Method of Extinguishment: WATER CARRIED APP.INIT. -5
Level of Fire Origin: GRADE LEVEL TO 9 FT. A-1
Estimated Loss: $15,000

Number of Stories:
Construction Type:

Extent of Flame Damage:
Extent of Smoke Damage:

Detector Performance:
Sprinkler Performance:

If Smoke Spread Beyond Room of Origin:
Type of Mat. Generating Most Smoke:
Avenue of Smoke Travel:
Form of Material Generating Most Smoke:

If Mobile Property: Year 00 Make OLDSMO Model REGENCY Serial No. 1G1CX52KIT43 Lic Num NYCA1NV
If Equipment Involved In Ignition: Year 96 Make Model ELITE Serial No. 1G3CX52KIT43

Officer in Charge (Name, Position, Assignment): KANE,R CAPT. CAPTAIN
Phone:
Date: 03/02/98

Member Making Report (If Different From Above): BRENNABURG,W LT LIEUTENANT
Phone:
Date: 03/02/98

Further Investigation Required: Yes No
Request Made To:
Department:
Address:
Telephone:
Date/Time of Notification:
Name of Person Notified:

FILE

Number	CD Event No.	Officer in Charge	General	X Silent	Other
[illegible]	000009800352	KANE.R CAPT.			

EQUIPMENT USED		PUMPERS USED	PUMP USED Hours-Min.		LADDER TRUCKS	HOSE USED	
Smoke Ejectors	0	1. OE35	0	10	1. ____	Booster Lines	0 Ft.
Water Vacs	0	2. ____	____	____	2. ____	1 3/4 inch	200 Ft.
Brooms	0	3. ____	____	____	3. ____	2 1/2 inch	0 Ft.
Shovels	0	4. ____	____	____	4. ____	3 inch	0 Ft.
Ladders	0	5. ____	____	____	5. ____	Other	0 Ft.
Indian Tanks	0	6. ____	____	____	6. ____	SPECIAL VEHICLES USED	
Air Packs	3	7. ____	____	____	7. ____	1. OC36 OR42	____
Salvage Covers	0	8. ____	____	____	8. ____	2. ____	

SPECIAL EQUIPMENT USED:							
PIKE POLE	2	HAND LIGHT	2	PORTABLE RADIO	2	WHEEL CHOCK	2
	0	HALLIGAN TOOL	1		0		0
			0		0		0

MEMBERS RESPONDING:

KANE.R CAPT.	REGENSBURG.W LT	BENTLEY.A FF	BISWURM.D FF
MILLERMAN.G FF	MONTON.P FF	MISSEL.S FF	

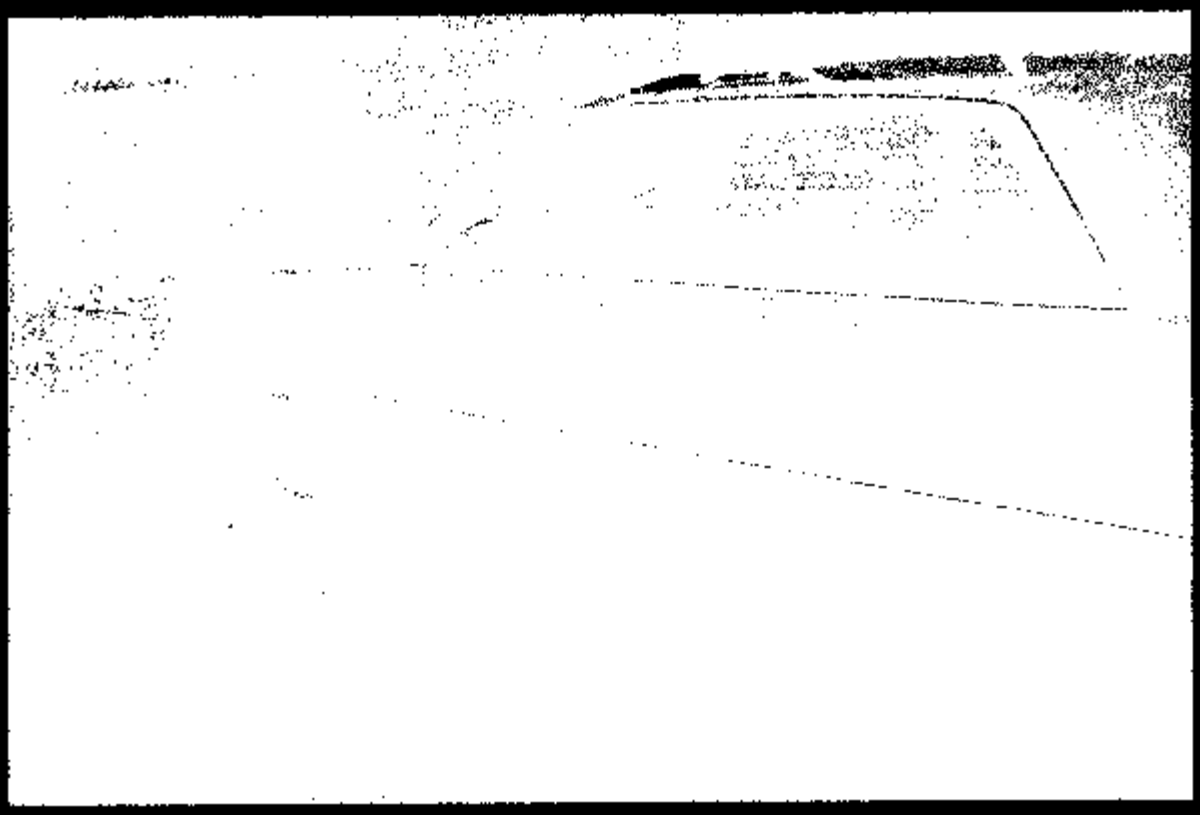
REMARKS:

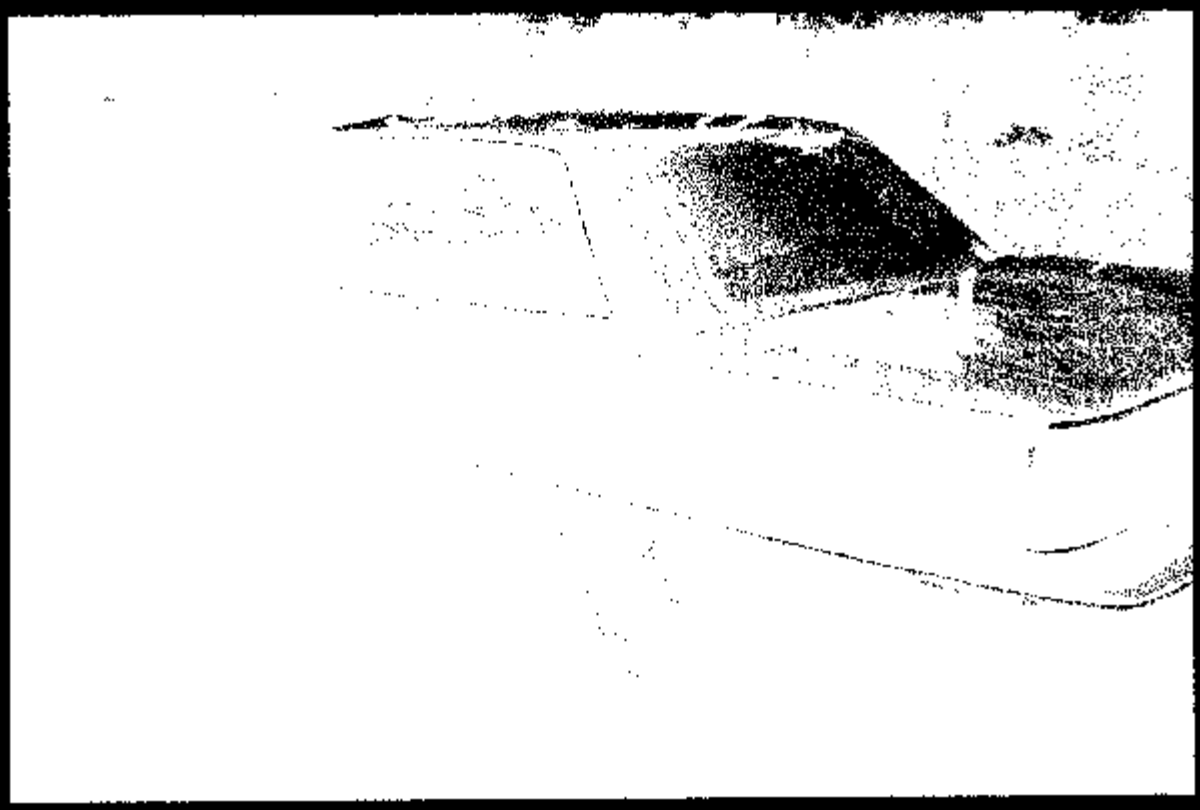
RUNNING TIME: TOTAL MANPOWER 7

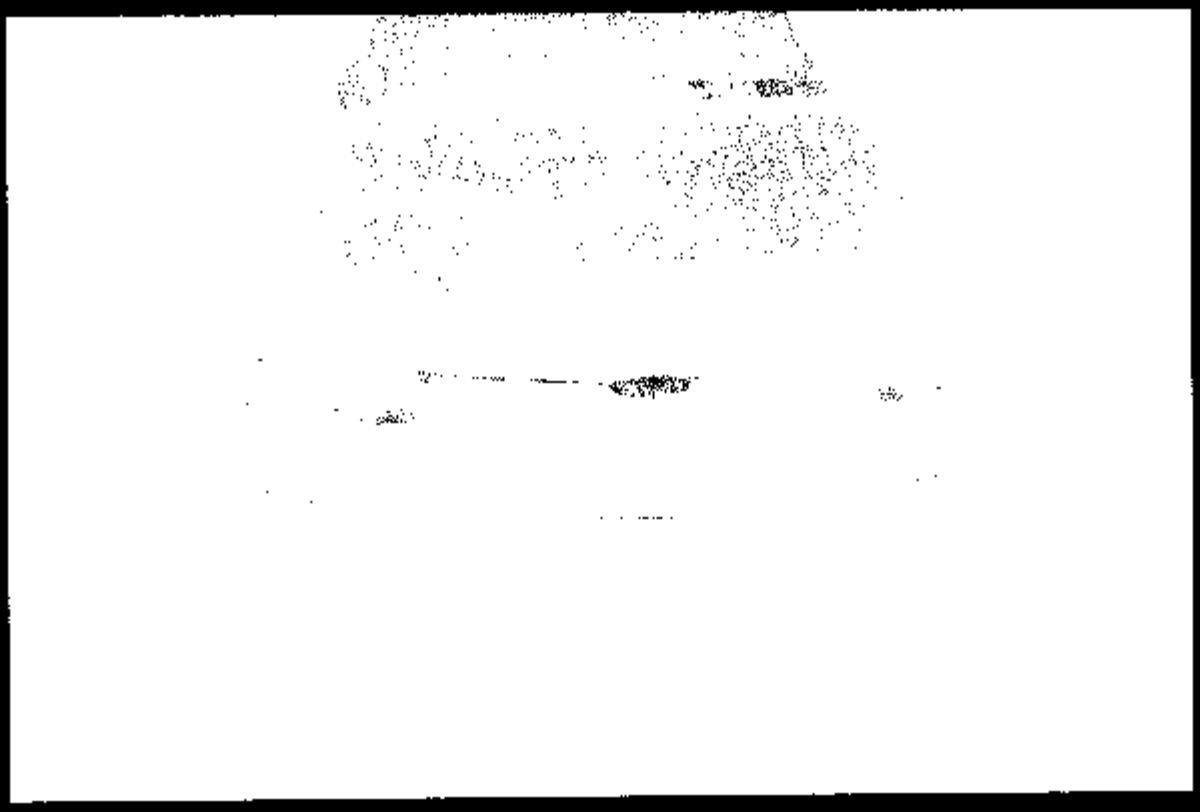
1 MIN 22 SEC. UPON ARRIVAL FOUND A 1996 OLDSMOBILE 98 ON FIRE UNDER THE HOOD IT WAS IN THE FAR CORNER OF THE SHELL GAS STATION. WE USED ONE 1 3/4 INCH LINE WITH THE BOOSTER TANK WATER THE FIRE WENT OUT WITH A SMALL AMOUNT OF WATER. THE CAR WAS THEN TOWED AWAY. THE DRIVER OF THE CAR WAS MR. ____ FROM 94 N AIRMOUNT RD. SUFFERN N. Y. TELEPHONE 914-357-1365

PRESSION SYSTEMS IN STRUCTURE?(Sprinklers-Others) Explain in your own words.

JERSEY CONSTRUCTION CODE TYPE







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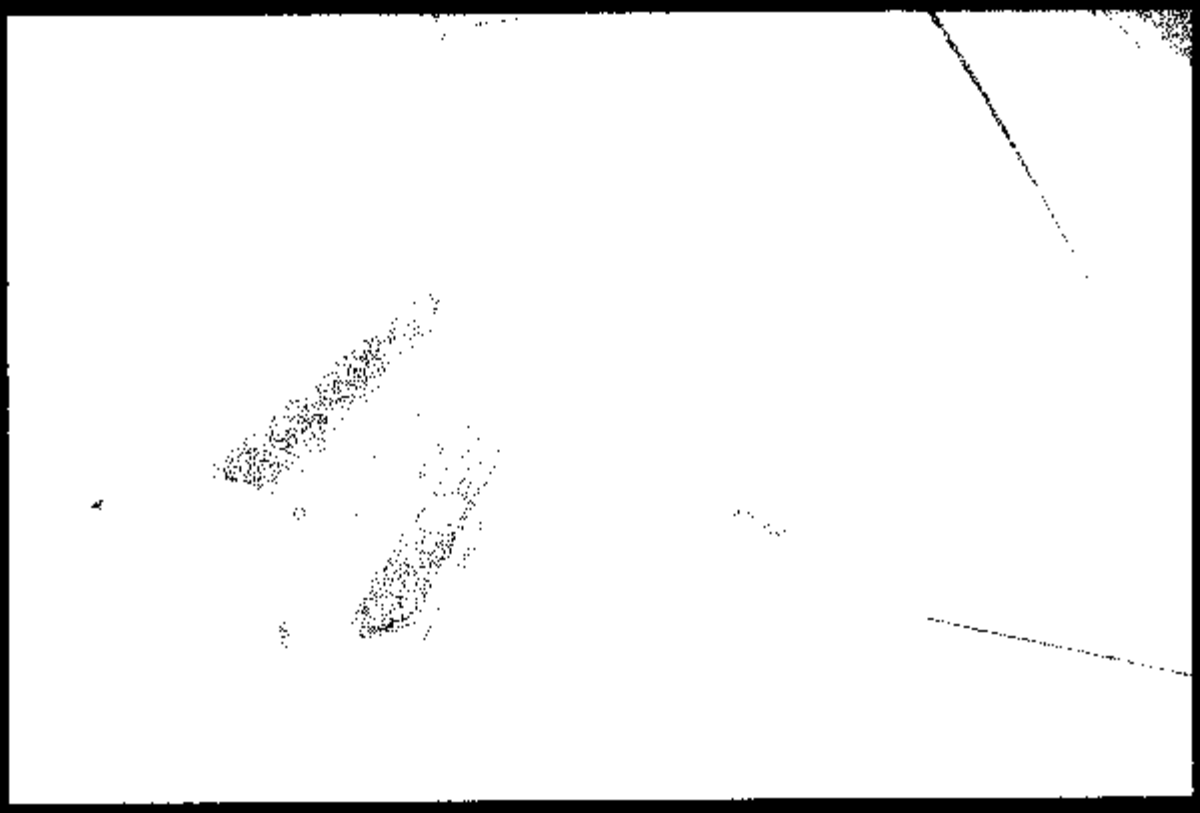
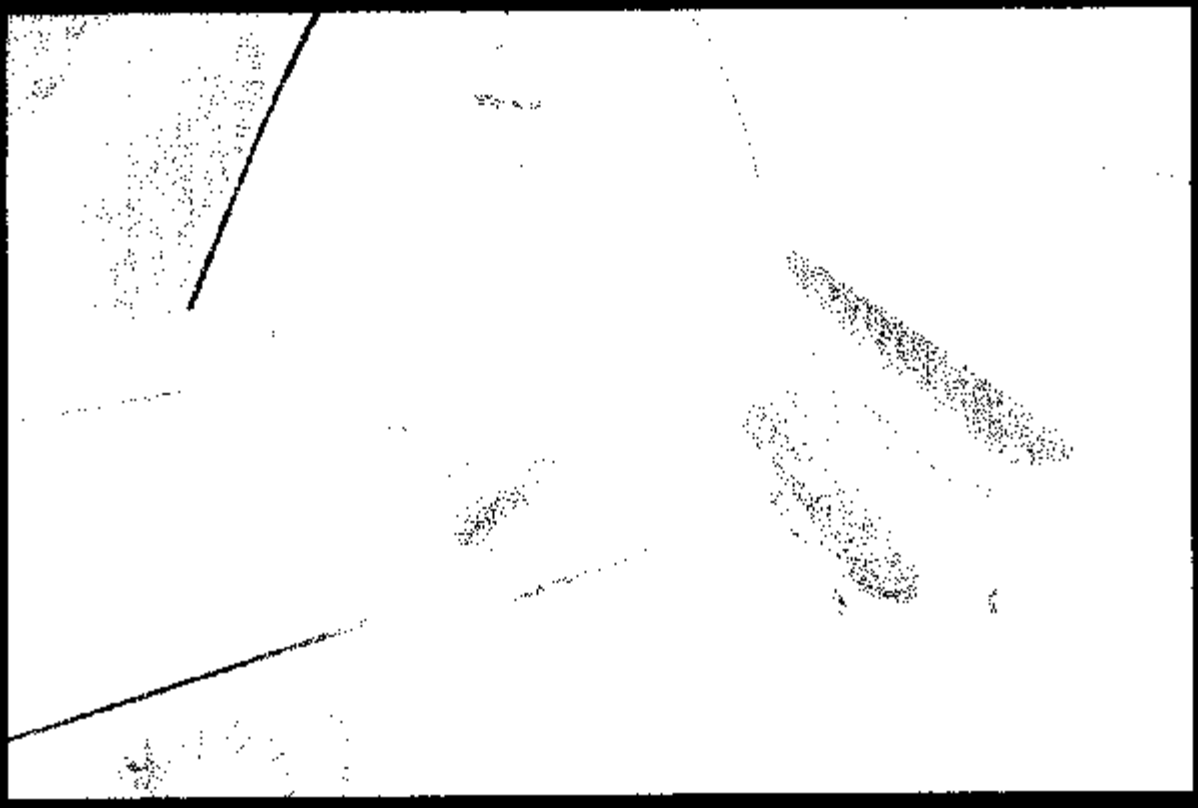
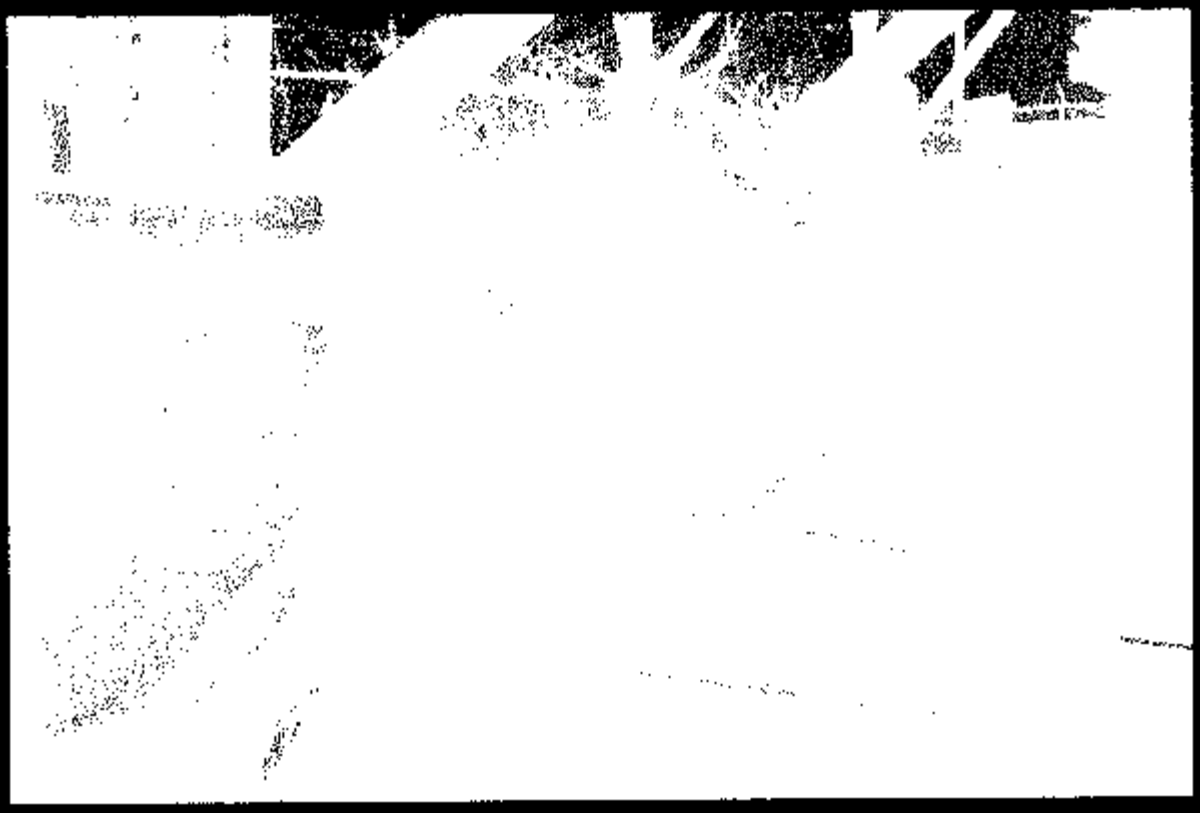
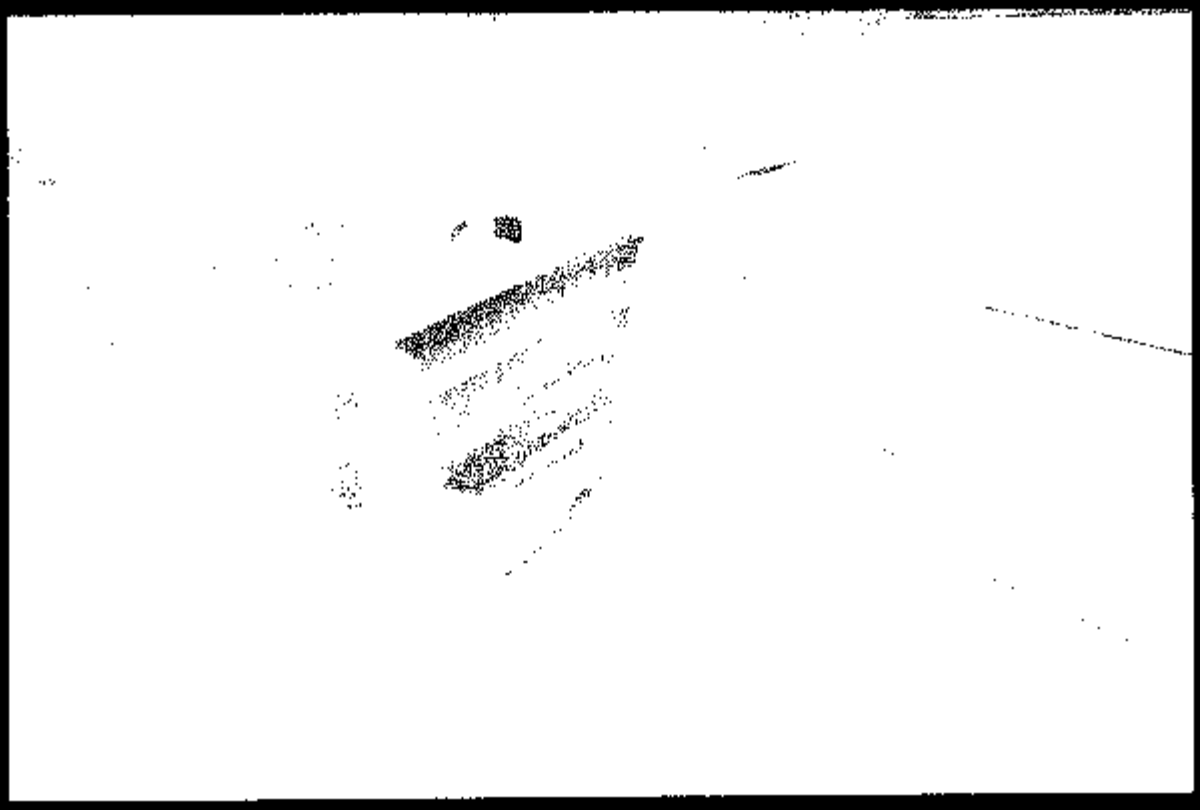
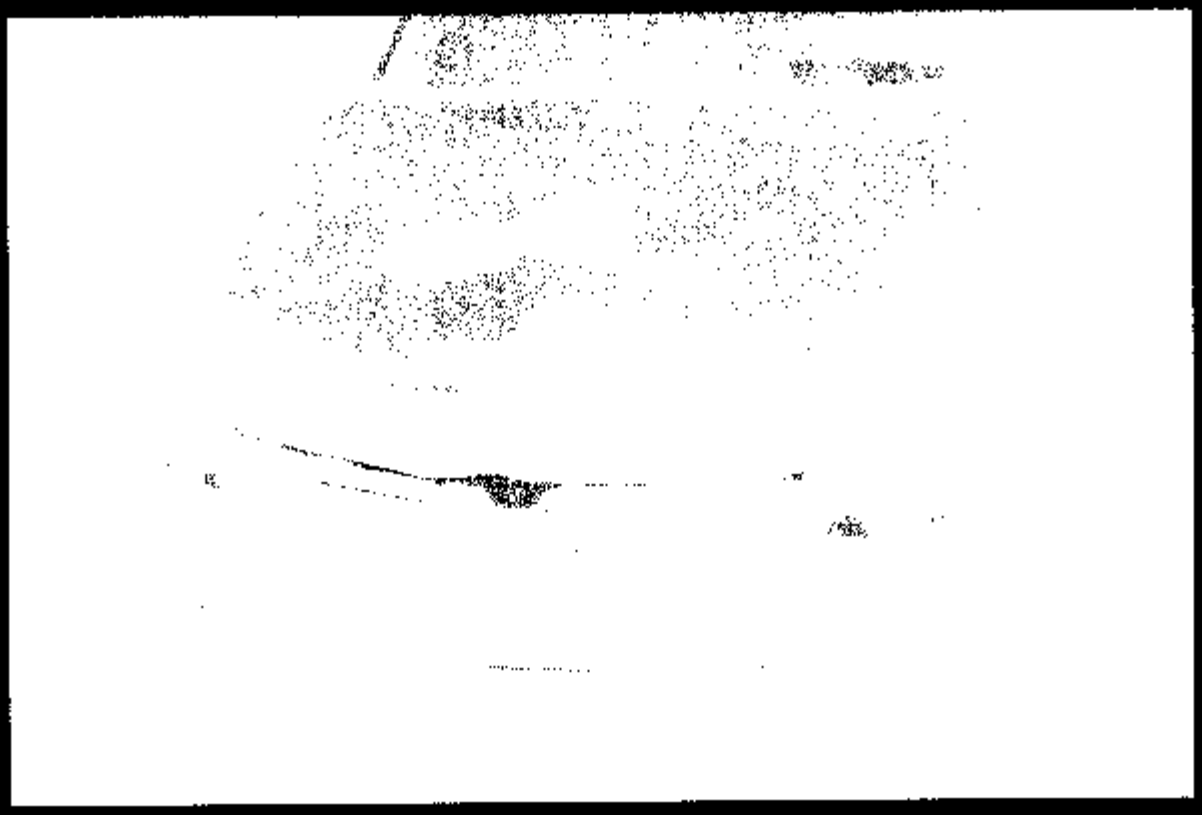
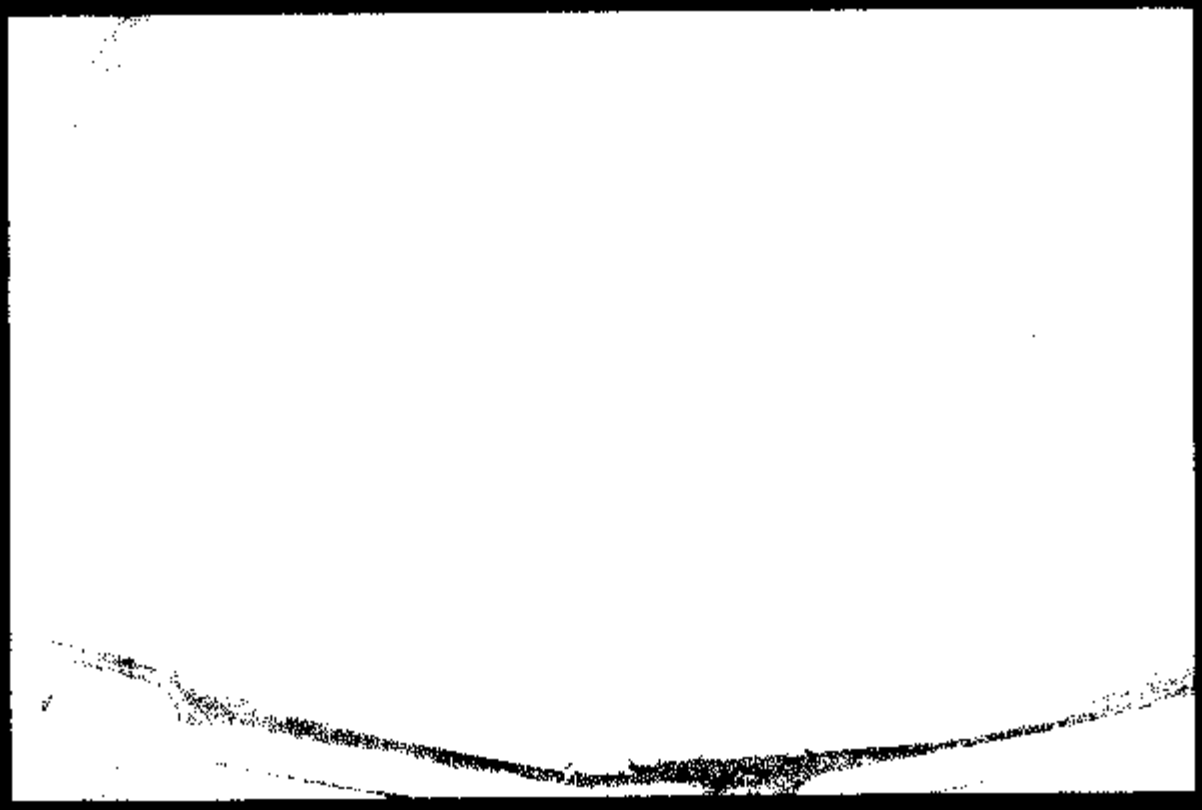


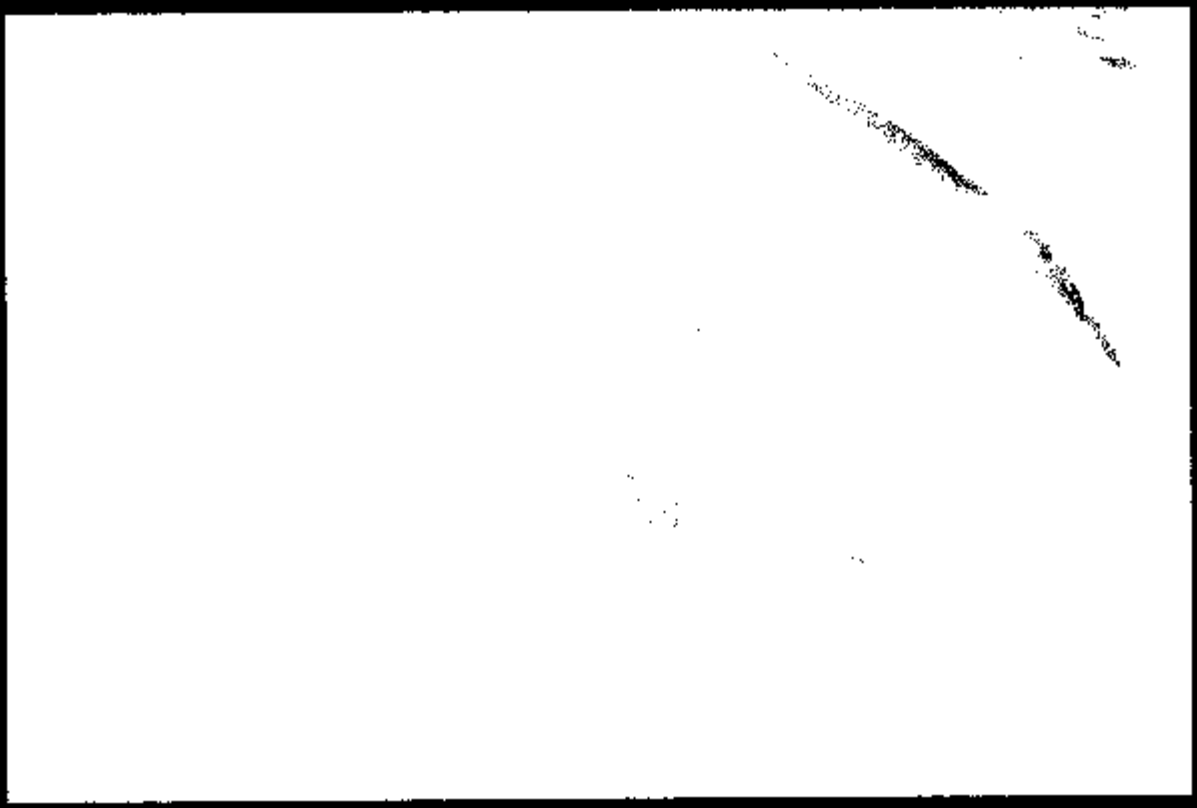


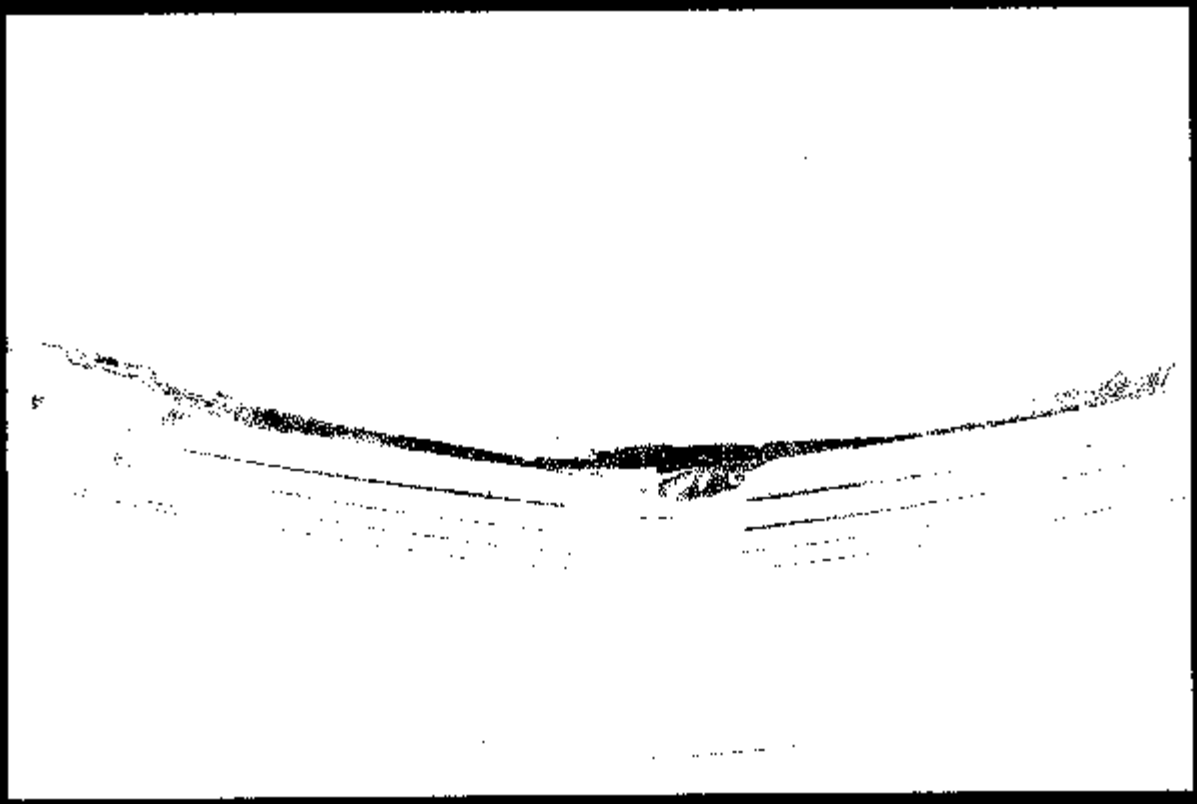


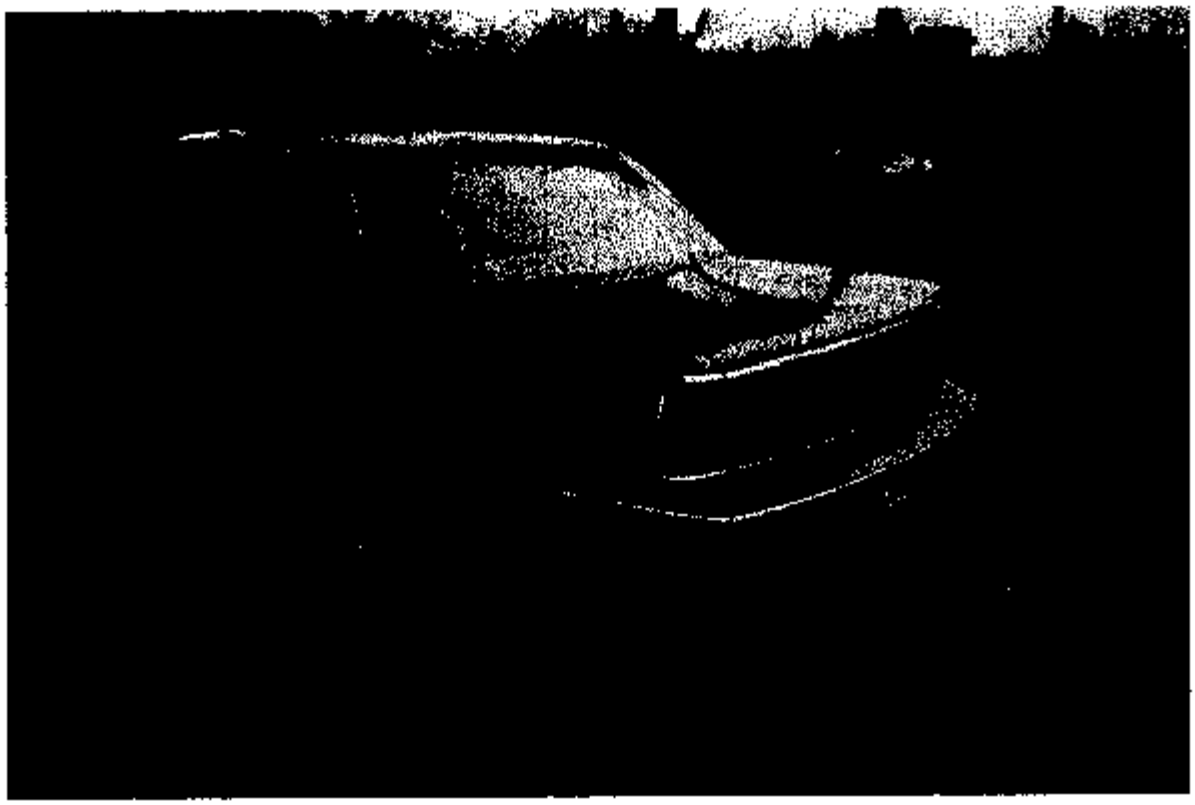












277813

OLDSMOBILE MOTOR DIVISION PR04618 PAGE #: 1
*** GM RESTRICTED *** J43-124

CASE NO: 980018732
DATE OPENED: 03/30/1998
DATE CLOSED: / /
SOURCE:
CUSTOMER: [redacted] *
ADDRESS: [redacted]
HOME PHONE: -

VIN: 1G3HN52K1W4806107
MODEL YR: 98
SERIES:
MILEAGE: 010000
STATE: NY
GARDEN CITY , NY [redacted]
BUS. PHONE: EXT:

GM 1241A
03/31/98

GENERAL MOTORS CORPORATION

OLDSMOBILE DIVISION
ZONE 02
LETTER COMPOSURE DATE: 03/30/98
DESIGNATION CODE PTP 76-1603

CIGNA INSURANCE
COMPANY
ADDRESS:
P.O. BOX 02489

DETROIT, MI. 48202

RE: CLAIMANT = [redacted]
DATE OF INCIDENT 01/19/98

GENTLEMEN:

FORM GM 1241 IS ATTACHED, REPORTING INFORMATION ON THE ABOVE CAPTIONED INCIDENT. THIS REPORT OF PRELIMINARY INVESTIGATION IS SUBMITTED TO YOU FOR THE REASON(S) INDICATED BELOW:

1 (X) THE ATTACHED REPORT IS FOR YOUR INFORMATION AND RECORD.
2 ( ) FOR YOUR INFORMATION BUT CLAIMANT MAY PURSUE FURTHER ON THEIR OWN BEHALF.
3 ( ) OTHER

WE HAVE CHECKED THE ABOVE ITEMS BASED UPON THE INFORMATION WE HAVE AT THIS TIME. IF YOU DO NOT AGREE, OR IF SUBSEQUENT FACTS COME TO YOUR ATTENTION INDICATING THE ADVISABILITY OF A DIFFERENT APPROACH, WE WOULD APPRECIATE BEING ADVISED PROMPTLY.

FORWARD CLAIM ACKNOWLEDGEMENTS/ AND FURTHER INQUIRIES TO:
SUPERVISOR OF PRODUCT LIABILITY
920 TOWNSEND ST. MAILSTOP 1007
LANSING, MI. 48921

IN ADDITION TO THE GM 1241 (1) AND (2) REPORT, THE FOLLOWING ENCLOSURES ARE ATTACHED (IF NONE, SO INDICATE). (WHEN ATTACHING R.O.S OR PHOTOGRAPHS, INDICATE HOW MANY.)

27 PHOTOS, VPI/UPC CODES, BAR REPORT, CASE AND 1241 CASE

PRINTS

TRULY YOURS,

GENERAL MOTORS CORPORATION

MICHAEL R GRIGGUS
16 EAST JUDSON ST. MC 483-615-730

PONTIAC, MI. 48342-2205

UTECAPA0528990234259 3-PR04618

GN 1241
03/31/98

CASE #: 980018732

OLDSMOBILE DIVISION

REPORT OF PRELIMINARY INVESTIGATION

76-1503
DESIGNATION CODE

SERIOUS INCIDENTS SHOULD BE IMMEDIATELY REPORTED BY TELEPHONE TO NEAREST OFFICE OF CIGNA INSURANCE COMPANY.

DATE OF INCIDENT: 01/19/98 HOUR 07:30 PM

********** I OWNER - CLAIMANT **********

TITLE : * B PHONE : [redacted]
NAME OF OWNER : * [redacted] H PHONE : - -
ADDRESS : [redacted]
CITY : GARDEN CITY ST: NY ZIP: [redacted] AGE:
COMPANY : [redacted]-SHOP MANAGER-O'HARE AIRPORT
TITLE : [redacted] B PHONE : - -
NAME OF DRIVER : [redacted] H PHONE : [redacted]
ADDRESS : [redacted] DRIVE
CITY : ROANOKE ST: VA ZIP: [redacted] AGE: [redacted]
TITLE : * B PHONE : [redacted]
NAME OF CLAIMANT: * [redacted] H PHONE : - -
ADDRESS : [redacted]
CITY : GARDEN CITY ST: NY ZIP: [redacted] AGE:
IS CLAIMANT REPRESENTED BY AN ATTORNEY? YES X NO UNK
IF YES, GIVE NAME AND ADDRESS:

********** II VEHICLE **********

MAKE: OLDSMOBILE VIN: 1G3HN52K1W4806107 YEAR: 98 MODEL: WHN5
TRANS: 4T60-E AXLE: 3.48 TO 1 ENGINE: 3.8L V6 MILEAGE: 10000
DATE OF DEL: 06/07/97 NEW,USED,OR DEMO: N LICENSE NUM: STATE:
PRODUCTION DATE : 07/31/97
SELLING DEALER : FLEET VEHICLE SOLD TO AVIS
ADDRESS :
SERVICING DEALER : SAME
ADDRESS :
INSP. STICKER NUM : INSP. STATION NO: EXP DATE:
PRINCIPAL USES OF VEHICLE: RENTAL VEHICLE
SPECIAL FEATURES/EQUIP:

NATURE AND EXTENT OF DAMAGES AND ESTIMATED COST OF REPAIRS.
(ATTACH COPY OF ESTIMATE) ENGINE COMPARTMENT, AND INTERIOR COMPLETLY DESTROYED

IS VEHICLE SUBJECT TO ANY PRODUCT CAMPAIGN? YES X NO IF YES, IDENTIFY CAMPAIGN(S):

WAS CAMPAIGN PERFORMED? YES NO

********** III PROPERTY DAMAGE **********

WAS ANOTHER VEHICLE INVOLVED? NO
MAKE, MODEL OF VEH:
OTHER VEHICLE SPEED EST: MPH BY WHOM:
NAME OF OWNER :
ADDRESS :
NAME OF DRIVER:
ADDRESS :

UTECAPA0628902342594-PR04618

EXTENT OF DAMAGE:
WAS PROPERTY (OTHER THAN MOTOR VEHICLE) DAMAGED? (STATE KIND, NAME OF OWNER, AND EXTENT OF DAMAGE):

CASE #: 98001873

********** IV BODILY INJURY **********

INDICATE FOLLOWING INFORMATION ON INJURIES AND WHETHER THE INJURED PERSON(S) WERE RIDING IN (A) OWNER'S VEHICLE, (B) OTHER VEHICLE, (C) PEDESTRIAN OR (D) OTHER:

CO.NAME :

H PHONE : - -

B PHONE : - -

ADDRESS:

CITY : ST: ZIP: - AGE:

CODE A/B/C/D: SEAT POSITION:

NATURE OF INJURY:

WHERE WERE INJURIES TREATED & BY WHOM?

CASE #: 98001873

********** V INVESTIGATION **********

DIVISION NOTIFIED OF INCIDENT
HOW : BY PHONE
WHEN : 02/09/98
BY WHOM: [redacted]
LOCATION OF INCIDENT: 10739 136TH AVENUE, KENOSHA COUNTY, WISCONSIN

KIND OF ROAD :	CONCRETE	GRAVEL	X ASPHALT	CRUSHED ROCK	DIRT	UNKNOWN
COND OF ROAD :	WET	DRY	X ICY	OTHER		UNKNOWN
KIND OF SHOULDER:	CONCRETE	X GRAVEL	ASPHALT	CRUSHED ROCK	DIRT	UNKNOWN
COND OF SHOULDER:	WET	DRY	X ICY	OTHER		UNKNOWN

NATURE OF WEATHER: SNOWING
VISION OBSTRUCTION: UNKNOWN
NAME AND ADDRESS OF DEALER WHO TOWED (INCLUDE TOW DRIVER'S NAME),STORED,AND/O
PROVIDED TEMPORARY SERVICE TO DAMAGED VEHICLE: ROMANO'S TOWING, 4207 88TH AVEN
UE, KENOSHA, WISCONSIN 53144, ARCANGELO ROMANO

WHERE CAN VEHICLE BE SEEN? VEHICLE DESTROYED BY FIRE. LAST LOCATED AT AVIS
RENT-A-CAR AT O'HARE INTERNATIONAL AIRPORT
DID VEHICLE TURN OVER? YES X NO UNK VEHICLE SPEED ESTIMATE: U MPH
SOURCE OF ESTIMATE:
POSTED SPEED LIMIT: 40 MPH
BRAND AND SIZE TIRES:

CONDITION	R.F.	GOOD	POOR	FLAT	UNK	R.R.	GOOD	POOR	FLAT	UNK
OF TIRES:	L.F.	GOOD	POOR	FLAT	UNK	L.R.	GOOD	POOR	FLAT	UNK

SPARE:

DID YOUR SEARCH OF THE VEHICLE SERVICE HISTORY PRODUCE SERVICE
REPAIR ORDERS? YES X NO
IF 'YES', ATTACH COPIES OF ALL R.O.'S (INDICATE HOW MANY OO)
IF 'NO', EXPLAIN AVIS DOES WARRANTY REPAIRS

POLICE REPORT ATTACHED? X YES NO IF 'NO', WHAT STATION OR OFFICER MADE
REPORT? : (NO REPORT FILED)

NAMES AND ADDRESSES OF WITNESSES: WITNESSES - SEE THIRD PARTY INFORMATION
WERE PHOTOS TAKEN? X YES NO IF 'YES', HOW MANY? 27 AND BY WHOM?
(NAME/ADDRESS): JOHN A. PITT, ERA

NAME OF CIGNA REPRESENTATIVE, IF PRESENT, AT THE INVESTIGATION: NONE

CASE #: 98001873

********** VI DESCRIPTION OF CLAIM **********

DRIVER'S DESCRIPTION AS TO HOW INCIDENT HAPPENED AND DRIVER'S STATEMENT OF THE INCIDENT'S CAUSE: I WAS DRIVING WEST ON I65 AND MISSED THE ENTRANCE TO HIGHWAY 94. I TURNED INTO A CHURCH PARKING LOT AND ATTEMPTED TO MAKE A U TURN. MY VEHICLE GOT STUCK. I ATTEMPTED TO GET FREE BY PLACING THE VEHICLE FORWARD AND REVERSE.

DID YOU PERSONALLY SPEAK WITH DRIVER? YES X NO IF 'NO', GIVE SOURCE OF DRIVER'S DESCRIPTION: DRIVER'S EMPLOYER GAVE A STATEMENT
WAS VEHICLE INSPECTED? X YES NO IF 'YES', IDENTIFY ALL PARTIES:
JOHN A. PITT
WHAT VEHICLE COMPONENTS ARE ALLEGEDLY DEFECTIVE?
TRACTION CONTROL

WHO MADE ALLEGATION OF DEFECT? JOE ZELENKA, AVIS DAMAGE MANAGER O'HARE AIRPORT
IF THE ALLEGED DEFECTIVE PART HAS BEEN REMOVED FROM THE VEHICLE, INDICATE EXACT PART(S), PRESENT LOCATION AND CUSTODIAN:

INFORMATION FROM FURTHER INVESTIGATION OF INCIDENT, INCLUDING EXAMINATION OF VEHICLE AND SCENE OF INCIDENT: SEE PAGE 9

HOW & WHEN WAS MATTER LEFT WITH CLAIMANT? CLAIMANT INFORMED THAT THE CAUSE OF THE FIRE WAS DRIVER ABUSE. NO LIABILITY ACCEPTED BY OLDSMOBILE

****

NO APPROVAL BY: MICHAEL GREGUS DATE: 03/30/98
DATE OF INVESTIGATION: 03/06/98

MICHAEL R. GREGUS
DIVISIONAL REPRESENTATIVE
COMPLETING INVESTIGATION
GENERAL MOTORS CORPORATION

COMMENTS FOR GM 1241
CASE NBR: 980018732

ATTACHED IS THE COMPLET OAR INSPECTION COMPLETED BY EPA REPRESENTIVE JOE PITTS. ALL THE INFORMATED NEED IN THIS CASE IS IN THAT INSPECTION. JOE INTERVUIED THE POLICE OFFICER THAT WAS AT THE SEEN AND ALSO THE FIRE CHIEF. BOTH STATED THE VEHICLE CAUGHT ON FIRE BECAUSE THE DRIVER ATTEMPTED TO GET IT FREE FROM BEING STUCK IN THE MUD.
SEE ATTACHED REPORTS.

***** END OF COMMENTS FOR GM1241 CASE *****

THIRD PARTY INFORMATION
ASSOCIATED WITH GM1241
CASE NBR: 980018732

THIRD PARTY TYPE: CLAIMANT
NAME: * * [redacted]
ADDRESS: [redacted]
GARDEN CITY,NY. [redacted]
HOME PHONE:
WORK PHONE: [redacted]

THIRD PARTY TYPE: DRIVER
NAME:
ADDRESS:
ROANOKE,VA.
HOME PHONE:
WORK PHONE:

***** END OF THIRD PARTIES FOR GM1241 CASE *****

CASE PRINT FOR CASE #: 980018752 TYPE: IC OK CONFIDENTIAL PAGE 01

TITLE : * CUSTOMER INFORMATION
FIRST : * MI: LAST : [redacted]
STREET : [redacted]
CITY : GARDEN CITY ST: NY ZIP : [redacted]
H PHONE: B PHONE: [redacted]
COMPANY: [redacted]-SHOP MANAGER-O'HARE AIRPORT

VEHICLE/DEALER INFORMATION

YR/MDL : 98 MODS EIGHTY EIGHT SEDAN DEL DTE: 08 07 97 MILEAGE: 010000
VIN : 1G[redacted]
DEALER : MACK MORKOWITZ, INC. DLR : 02548
CITY : HEMPSTEAD STATE : NY SBL DLR : Y (Y/N)
DLR LEVEL: D

CDE # DESC	CDE COMMENT
J01 1 ENGINE FAILURE	FIRE UNDER HOOD
T01 1 (P.A.R.)-PRODUC	POSSIBLE 1241
T30 1 POSSIBLE SAFETY	POSSIBLE SAFETY
241 1 21241 INSPECTIO	OWNER R.O. 6638145 2/13/98 $125.98 DLR CODE 42021

AFTER CALL INFORMATION

CUSTOMER REQUEST INFORMATION

REQUEST TYPE : CASE PRODUCT CAMPAIGN : 01
REQUEST AREA : REV REQUEST SOURCE : H Y RFA
CONTACT TYPE : OWNER THIRD PARTIES : 002
WARRANTY : I (IN/OUT/UNK) IN ASSIGNED : OWNER
TRANSFER TO ID : PROCESS CODE :
DOCUMENT # :

CASE INFORMATION

CASE OPEN DATE : 02 09 98 SCRAP DATE : 05 30 99
ORIGIN CODE : CAC CAS LOC: ABV TRANSMIT : N (Y/N)
OWNER TYPE : TRANSMIT DATE :
FOLLOW UP DATE : TAS CASE # :
UCC CODES : J01 T01 T30 241 CENTRAL FILE : N (Y/N) LTR : N
FILE RETENTION : 00 LAST ALTERED DATE : 05 30 98
LAST ALTERED ID : OWNRG REOPEN CASE : N (Y/N)
REJECT CLOSE : N (Y/N)

CASE CLOSING INFORMATION CLAIM RECV:

COMMUNICATION RECV: 02 09 98 CLOSE CASE: (Y/N)
DLR CONTACT DATE : 02 09 98 CONCLUSION DATE: 02 09 98 CLOSE DATE: 05 30 98
REPAIR ORDER # : RO DATE: RESPONSIBLE DLR :
CUST SATISFIED : N (Y/N) FILE RETENT: 00 ACK SENT: N (Y/N)
IN REVIEW CLOSE : IN REVIEWED: (Y/N) DATE:
NO REVIEW CLOSE : OWNRG NO REVIEWED: Y (Y/N) DATE: 05 30 98
SURVEY THIS CASE: N (Y/N)

CDE # DESC	COMMENTS
J01 1 ENGINE FAILURE	FIRE UNDER HOOD DESTROYED VEHICLE
T01 1 (P.A.R.)-PRODUC	POSSIBLE 1241 PAR INVESTIGATION COMPLETED
T30 1 POSSIBLE SAFETY	POSSIBLE SAFETY SEE COMMENTS
241 1 21241 INSPECTIO	OWNER R.O. 6638145 2/13/98 $125.98 DLR CODE 42021 OWNRG

UTECAPA062899023426 01-PR04616

CRIS CAMPAIGN DESCRIPTIONS

DESCRIPTION

SPARK PLUG TIP EROSION CALIBRATION PCM REFLASH.
GENERAL MOTORS HAS DECIDED TO CONDUCT A VOLUNTRY
EMMISSION CAMPAIGN INVOLVING CERTAIN 1998 PONTIAC
BONNEVILLE; OLDS REGENCY, LSS, EIGHTY EIGHT; AND BUIC
K PARK AVENUE AND LESABRE (C, B CARS) MODEL VEHICLES
EQUIPPED WITH A 3.8L V6 ENGINE(RPO L36, VIN K). THES
E VEHICLES MAY EXHIBIT, UNDER CERTAIN SUSTAINED STEADY-
STATE DRIVING CONDITIONS, AN UNCONTROLLED SPARK KNOCK
, RESULTING IN SETTING A MIL, MISFIRE, ROUGH IDLE,
AUDIBLE KNOCK AND/OR POSSIBLE ENGINE DAMAGE.
TO CORRECT THIS CONDITION, DEALERS ARE TO REFLASH THE
VEHICLE PCM WITH NEW CALIBRATION SOFTWARE. DEALERS A
REALSO REMINDED TO FOLLOW THE SERVICE MANUAL DIAGNOSTIC
S PROCEDURE IN RESPONSE TO ANY SES LIGHT ILLUMINATED.

GENERAL COMMENTS

USER: DMADC DATE: 02/09/98 TIME: 16:07 COMMENT #: 0001
JO[redacted] IN CHICAGO (O'HARE AIRPORT) CALLED
THIS DATE. W/ CONFERENCED HIM TO A.S. EMILY GRAVES.
*******SAFETY CONCERN.******
XXXXXX POSSIBLE 1241 XXXXXXXXXX
ANDREW COBART/OCAN
USER: ONEIG DATE: 02/09/98 TIME: 16:16 COMMENT #: 0002
W SPOKE TO[redacted] IN BASE SCREEN [redacted]. HE STATES THAT WHILE
A HUNTER WAS DRIVING THE VEH THERE WAS A FIRE UNDER THE HOOD.
[illegible]TERS NAME IS RON SWENSON
[illegible] JAN 19 1998 19:13
LOCATION COUNTY HWY Q AND 104TH STREET KENSAW COUNTY
AGE OF DRIVER 12/26/33 65 YEARS
DISABILITIES NO
ROAD SURFACE DRY ASPHALT
OF PEOPLE IN VEH 1
INJURIES NONE
VEH AT AVIS RENTAL IN GARDEN CITY
[redacted]BIB MAINTANCE
[redacted]MACHANIC CAN NOT FIGURE OUT WHAT COMPONENTS DEFECTIVE
YES POLICE REPORT MADE
NO PROPERTY DAMAGE ********** CONT.. ********
USER: ONEIG DATE: 02/09/98 TIME: 16:15 COMMENT #: 0003
JOE FROM AVIS DOES NOT WANT TO TAKE VEH IN TO OLDS RTLR.
EMILY GRAVES.OCN.

GENERAL COMMENTS

USER: OMMRG DATE: 02/20/98 TIME: 10:45 COMMENT #: 0004
I FAXED THE FIRE INSPECTION TO JOEL AT AVIS. HE COMPLETED THE INSPECTION AND IS MAILING IT TO ME. NO CAUSE COULD BE DETERMINED.

MIKE GREGUS PAR TEAM.
USER: OMMRG DATE: 03/02/98 TIME: 14:15 COMMENT #: 0005
I INSPECTION I RECEIVED FROM AVIS WAS NOT VERY GOOD. I FAXED THE CASE TO EDIN THIS DATE AND ASKED THEM TO INSPECT THE VEHICLE.

MIKE GREGUS PAR TEAM.
USER: OMMRG DATE: 03/30/98 TIME: 08:52 COMMENT #: 0006
I RECEIVED A INSPECTION REPORT FROM EAA WHICH SHOWED THAT ACCORDING TO THE POLICE OFFICER THE VEHICLE STARTED ON FIRE BE CAUSE OF ABUSE. THE OFFICER STATED HE SAW THE VEHICLE WAS ON FIRE AND THE DRIVER WAS STILL SPINING THE WHEELS TRYING TO GET OUT OF THE DITCH HE WAS STUCK IN.
I CALLED AVIS AND TOLD THEM WE WOULD NOT BE ACCEPTING ANY LIABILITY IN THIS CASE. CASE IS READY TO CLOSE.

MIKE GREGUS PAR TEAM.

CASE HISTORY

USERID	DATE	TIME	EVENT
OMADC	02/09/98	16:00	GENERAL CASE WAS OPENED.
OMADC	02/09/98	16:00	START TIME HANDLING - CAC
OMADC	02/09/98	16:02	TROUBLE CODES CHANGED FROM: T01
OMADC	02/09/98	16:03	TROUBLE CODES CHANGED FROM: J01,T01
OMPGR	02/10/98	08:30	ROUTING CODE CHANGED FROM CAC.
OMPGR	02/10/98	08:30	STOP TIME HANDLING - CAC
[illegible]	02/10/98	08:30	START TIME HANDLING - ZON
[illegible]	02/10/98	08:30	AFTER CALL INFORMATION WAS UPDATED.
OMPGR	02/10/98	08:31	ROUTING CODE CHANGED FROM ZON.
OMPGR	02/10/98	08:31	STOP TIME HANDLING - ZOE
OMPGR	02/10/98	08:31	START TIME HANDLING - CAC
OMMRG	02/10/98	10:52	BASE CASE INFORMATION CHANGED
OMMRG	02/10/98	10:59	BASE CASE INFORMATION CHANGED
OMMRG	02/17/98	10:09	DEALER NUMBER CHANGED FROM: 26293
OMMRG	02/17/98	10:13	TROUBLE CODES CHANGED FROM: J01,T01,T30
OMMRG	02/27/98	10:43	BASE CASE INFORMATION CHANGED
OMMRG	03/30/98	14:51	GM1241 CASE OPENED
OMMRG	03/30/98	15:07	GM1241 APPROVED BY ZONE.
OMMRG	03/30/98	15:08	SOME CLOSING INFORMATION WAS CHANGED.
CLOSE	03/30/98	15:08	NO REVIEWER CHANGED FROM SPACES TO OMADC
OMMRG	03/30/98	15:08	CASE STAT CHGD FROM OPEN TO IN PROC BY USER OMMRG
OMMRG	03/30/98	15:08	STOP TIME HANDLING - CAC
OMMRG	03/30/98	15:09	NO REVIEWER CHANGED FROM OMADC TO OMMRG
OMMRG	03/30/98	15:09	CASE WAS REVIEWED BY NO-USER OMMRG
OMMRG	03/30/98	15:09	CASE WAS CLOSED BY USER OMMRG

FIELD PHOTOGRAPHIC NOTES

Division: OLDSMOBILE Ref# 980018732 Document ID Date Saved: 7/26/96
VIN: 1G3HN52K1W4806107 Claimant's Name

Division: OLDSMOBILE Ref# 980018732 Document ID (page 1 of 5)
VIN: 1G3HN52K1W4806107 Claimant's Name

Inspector JOHN A. PITT Number of Rolls 1

Roll Number

Neg.# Description

0A. FRONT VEHICLE.
1A. RIGHT SIDE OF VEHICLE.
2A. LEFT FRONT OF VEHICLE. NOTE BURNED WHEEL, TIRE AND SHEET METAL.
3A. RIGHT FRONT OF VEHICLE. NOTE BURNED WHEEL, TIRE AND SHEET METAL.
4A. RIGHT SIDE OF VEHICLE. NOTE BURNED ROOF.
5A. LEFT REAR OF VEHICLE. NOTE BURNED SHEET METAL, TIRE AND WHEEL.
6A. FRONT OF ENGINE COMPARTMENT. NOTE BURNED TRANS. COOLER LINES.
7A. FRONT OF ENGINE COMPARTMENT.
8A. ALTERNATOR.
9A. OVERALL VIEW OF ENGINE COMPARTMENT.
10A. STEERING WHEEL. NOTE KEY IN IGNITION.
11A. LEFT FRONT AXLE. NOTE BURNED AWAY AXLE BOOTS AT WHEEL AND TRANSAXLE.
12A. RIGHT FRONT AXLE. NOTE BURNED AWAY AXLE BOOT AT TRANSAXLE.
13A. VEHICLE INTERIOR FRONT.
14A. VEHICLE INTERIOR. NOTE UNBURNED BUMPER COVER ON FLOOR.
15A. TRANSMISSION OIL PAN. NOTE SCRAPE MARKS.
16A. RIGHT FRONT AXLE. NOTE BURNED AWAY AXLE SHAFT BOOT
17A. FRONT UNDER CARRIAGE.
18A. LEFT FRONT WHEEL WELL. NOTE SCRAPE MARKS.
19A. TRANSMISSION DIP STICK.
20. OIL STAIN ON PAVEMENT UNDERNEATH ENGINE COMPARTMENT.
21A. FRONT UNDER CARRIAGE OF VEHICLE.
22A. FRONT BUMPER. NOTE RIPPED METAL.
23A. GENERAL VIEW OF ENGINE COMPARTMENT.
24A. BLANK.
25.
26.
27.
28.
29.
30.
31.
32.
33.
34.
35.

PHOTO DOT

PRELIMINARY INSPECTION

FIRE

Division: OLDSMOBILE **Ref# 980618732** **Document ID** **Date Saved: 10/29/96**
VIN: 1G3HN52K1W4886107 **Claimant's Name**

Division: OLDSMOBILE **Ref# 980618732** **Document ID** (page 1 of 5)
VIN: 1G3HN52K1W4886107 **Claimant's Name**

Inspected By: JOHN A. PITT Organization: EAA
Phone: 847-488-3421 Inspection Date: 03/06/98 Mileage at Inspection: SEE ATTACHMENT B

I INSPECTION SUMMARY

Type Non Collision X Collision

Fire Origin Engine Compartment , Underdash , Other Interior , Trunk , Unknown , Other specify RUNNING GEAR, ENGINE COMPARTMENT. Component: SEE ATTACHMENT B

Following the inspection, summarize the observations: SEE ATTACHMENT B

II INTERVIEW - VEHICLE HISTORY

1. *Name, address, and phone number* of person being interviewed: SEE ATTACHMENT A

2. *Vehicle modifications* or after-market equipment? (e.g., radio, phone, CB, tires, wheels, trailer hitch/wiring, trailer brake controller, hydraulic lines, alarm system, etc.) NONE

Item(s), date installed, and by whom (name, phone):

If this vehicle is used for trailering, describe *trailering usage* (height and front shape of trailer, weight, percent of time or miles that trailer is towed, etc.):

3. *Prior collision* damage? NO (date, description, etc.)

Repaired by:

4. Describe *existing vehicle conditions* at the time of the incident (e.g. warning lights "On", engine miss, etc) : SEE ATTACHMENT A

5. *Repairs* outside of warranty (what, when, by whom?): SEE ATTACHMENT B

6. Other *vehicle history* information (from person being interviewed or GM Warranty History):

7. *Last maintenance* (date, description, by whom?): SEE ATTACHMENT B

III INTERVIEW - INCIDENT DETAILS

III A BEFORE THE FIRE

This section covers vehicle usage the day of the fire.

If being driven, describe: vehicle speed: mph, drive length h min, distance miles, and type of drive (e.g. city traffic, highway, long grades, etc.). SEE ATTACHMENT A

If parked, how long was it parked? Was the ignition off or was the engine running ? Describe drive prior to parking: drive length h min, distance miles, and type of drive (e.g. city traffic, highway, long grades, etc.).

If vehicle is a *truck*, or a *car trailering cargo* at the time of the incident, estimated total weight of cargo and trailer: lb. Load description: Load location: Height and description of front shape of trailer:

Weather conditions: CLOUDY, DARKNESS Approx. ambient temperature 30 °F. General conditions (dry, rain, wind, LIGHT SNOW COVER etc.):

III B AT THE FIRST INDICATION OF A PROBLEM

Ignition switch position (off, on X start, accessory): Engine running? (Y/N) Y

Unusual *odors*?, (Y/N) Y Describe: SEE ATTACHMENT A

Smoke? YES (from where, color, intensity, etc.) SEE ATTACHMENT A

Any *warning lights* "On", high/low *gauge readings*, or *messages displayed*? (Y/N) Describe: UNKNOWN. SEE ATTACHMENT A

Any apparent *malfunction*? UNKNOWN (Y/N) If yes, describe: SEE ATTACHMENT A

Position of *HVAC controls* (off, automatic, A/C, heater, windshield defroster, windshield defogger, rear window defogger, rear A/C, etc.) , Blower setting , Temperature setting
UNKNOWN, SEE ATTACHMENT A
Mark an "X" before all electrical systems/devices which were "On" immediately prior to the incident:

Cruise Control	Windshield Wipers	2 Way/Communication Radio
Traction Control Switch "On"	Driver Seat Heater	Power Window Controls
Low Beam Headlights	Passenger Seat Heater	Power Mirror Controls
High Beam Headlights	Auxiliary Power Outlet	Power Seat Controls
Fog Lamps	Radio, Built-in Tape/CD Player	Power Sun Roof Controls
Turn Signal	Auxiliary CD Player	Cigar Lighter
Hazard Flashers	Telephone	HVAC
Map Lights, Ft Rr	CB Radio	Other
Other Interior Lights		

If any of the above were cycled, describe: UNABLE TO COMMENT ON ANY OF THE ABOVE. SEE ATTACHMENT A

Was anyone *smoking*? (Y/N) UNKNOWN. SEE ATTACHMENT A How long since someone last smoked in the vehicle?

III C DURING THE FIRE

Time and *distance* between first indication of a problem and start of fire. SEE ATTACHMENT A

Time between start of fire and other significant events. Describe: SEE ATTACHMENT A

Time (24 hr) when fire was over or put out. APPROXIMATELY 2015 HOURS

Describe initial location, color and intensity of *smoke and flame*. UNKNOWN. SEE ATTACHMENT A.

Any *warning lights* "On", high/low *gauge readings*, or *messages displayed*? (Y/N) UNKNOWN. SEE ATTACHMENT A Describe:

Any *malfunction*? (Y/N) UNKNOWN. SEE ATTACHMENT A If yes, describe:

What did you do after you realized something was wrong? Turn Engine Off? (Y/N) . Open Hood? (Y/N) .

Other? (Y/N) Describe: UNKNOWN. SEE ATTACHMENT A

When you left vehicle: Ignition switch position (off, on, accessory): Windows open? (Y/N) , Doors open? (Y/N)
Describe: UNKNOWN. SEE ATTACHMENTS A AND B. AT TIME OF VEHICLE INSPECTION IGNITION KEY WAS IN THE LOCK. THE LOCK WAS IN THE ON POSITION.

Any *other comments* that have not been covered? SEE ATTACHMENTS A AND B.

IV VEHICLE INSPECTION

The vehicle inspection documents the physical evidence via color photographs and written observations. It is important to *also document what does not appear to be related to the fire*. This is necessary because fire cause determination often involves the process of elimination. By recording your observations in the following section, you will be following a methodical inspection format.

Take color photographs of the following:

A. Exterior:
- Front
- Right side
- Rear
- Trunk area
- Decklid outer panel
- Decklid inner panel
- Option label
- VIN
- Left side
- Hood outer panel
- Hood inner panel
- Roof
- Fuel filler "Lead Free" restrictor in place? UNKNOWN. UNABLE TO REMOVE FILLER CAP. (Y/N) Describe:
- Location of fuel filler cap (or evidence of remains): IN PLACE.

Comments: SEE ATTACHMENT B.

B. Interior:
- Door interior panels: LF, LR, RF, RR, Rear Door(s) DESTROYED BY FIRE
- Instrument panel & odometer: Overall, Ignition key and steering, Left, Right, Console, Ashtray. ALL DESTROYED BY FIRE
- Floor: Left, Right, Rear BURNED.
- Seats: LF, RF, Rear Seats. DESTROYED BY FIRE
- List all driver electrical controls which are in the "On" position (include ignition): IGNITION ON.
- Position of windows (if glass is missing, do further inspection): ALL GLASS DESTROYED BY FIRE.

Comments: SEE ATTACHMENT B.

C. Underhood:
- Engine compartment BURNED.
- Radiator, front & rear BURNED.
- Coolant recovery bottle DESTROYED BY FIRE
- Engine coolant lines/hoses, connections DESTROYED BY FIRE.
- Heater lines/hoses, connections/clamps (include those to throttle body) DESTROYED BY FIRE.
- TBI/injector rail/carburetor, all fuel lines/hoses, filter, connections DESTROYED BY FIRE.
- Engine block (note precise location of cracks, holes, etc.): NO VISIBLE CONCERNS.
- Engine: dipstick, oil cooler lines/connections, filter, oil pan OIL LEAK IN AND AROUND OIL FILTER.
- Transmission: dipstick, oil cooler lines/connections, oil pan MINOR SCRAPE MARKS ON OIL PAN.
- Master cylinder and brake fluid reservoir DESTROYED BY FIRE.
- Brake lines and hoses: ENGINE COMPARTMENT LINES AND HOSES DESTROYED BY FIRE.
- ABS/TCS Modulator DESTROYED BY FIRE

Power steering lines/hoses, connections/clamps, pump. DESTROYED BY FIRE
Exhaust system (e.g. insect X rusted, modified, out of position, clearance, etc.):
Other:

Comments: SEE ATTACHMENT B.

D. Fluids (comments only):

For the following fluids, comment on the fluid level, smell (burned?), feel (gritty?), color (dark?), and apparent condition (normal, particles, etc.):

Engine coolant: UNKNOWN. SEE ATTACHMENT B

Engine oil: AT ADD OIL MARK: MILKY IN COLOR.

Transmission fluid: CLEAN; APPEARS TO BE OVERFILLED. SEE ATTACHMENT B

Power steering fluid: UNKNOWN. SEE ATTACHMENT B

Brake fluid: UNKNOWN. SEE ATTACHMENT B

E. Underbody:

Underbody & exhaust (include hangers): NO VISIBLE CONCERNS
Catalytic converter (any discoloration or swelling?): NO
Scrapes or impact damage on the following:
Fuel tank NO
Fuel filler lines NO
Tires/Wheels YES.

Comments: SEE ATTACHMENT B

F. Electrical:
Generator & attached wiring BURNED.
Battery & attached cables BURNED.
Cooling fans BURNED.
Fuses (identify all open or *not* proper size): SEE ATTACHMENT B
Relay centers SEE ATTACHMENT B
Wiring insulation at fuse blocks SEE ATTACHMENT B
Fusible links (identify all open): SEE ATTACHMENT B
Spark plug wiring and boot condition: BURNED.
Modules: ABS/TCS, ECM, other BURNED.

Comments: SEE ATTACHMENT B

G. General Observations (Take photographs if applicable):

Photograph and comment on the item which is alleged to be the origin/cause/source of the fire:

Photograph and comment on the item/area which is the apparent origin of the fire:

Anything on vehicle which is after-market: NO

Anything on vehicle which is a modification: NO

Anything on vehicle which is unusual, or out-of-place, etc.: NO

Other relevant information: SEE ATTACHMENT B

H. Vehicle Comments:

Photograph damage to contents in the claimant's vehicle relating to the allegation. Comment on the nature and extent of damage: N/A.

V SITE INSPECTION (If applicable)

Take pictures of the site and enter comments below. If a structure was involved, or if it appears the operating environment was a contributing factor or cause, take pictures as necessary. Examples: building electrical, gas cans, water heaters or other flame or spark source, tall grass, dry leaves, ruts indicating vehicle was stuck, etc. If significant other property damage occurred due to the fire, take pictures of the damage and make notes as necessary.
Comments: N/A

ATTACHMENT B

VEHICLE INSPECTION COMMENTS

Inspected subject vehicle 03/06/98 at . O'Hare International Airport, Chicago, IL., ...Telephone ..Contact: Twenty-four photographs were taken. The prints and negatives are attached to this report.

OBSERVATIONS

1. Paint burned off hood, roof, left side of vehicle from front to gas door and the right fender right front door adjacent to mirror. All glass and vehicle interior destroyed by the fire.
2. Axle boots at wheel and transaxle left front and right front destroyed by fire. The front axles were not seized.
3. Both front tires and left rear tire burned and blown out. Mud and debris impacted on vehicle under carriage. Scrape marks on transmission oil pan.
4. Tread depth measured 8/32 on front tires and 12/32 on right rear. Due to fire damage it not possible to read the tread depth on the left rear tire.
5. Ignition key was left in the ignition in the on position.
6. Transmission cooler lines at the radiator burned away. Considering the fire, transmission fluid observed to be very clean. The dipstick indicated that the transmission was overfilled. It should be noted that the front of the vehicle was raised on jack stands. Engine oil was at the add mark and was definitely milky in color. Due to fire damage, it was not possible to examine engine coolant, brake fluid, or power steering fluid.
7. Front bumper cover had been ripped off vehicle. It had only minor fire damage. A piece of metal from the right side of the bumper reinforcement was torn away.
8. Due to fire damage, it was not possible to read the odometer.

9. All fuses relays etc. were destroyed by the fire.
10. Left hood lift burned off. Right hood lift intact.
11. Avis did not have any maintenance records on this vehicle.

Respectfully submitted,

John A. Pitt EAA/SA

Attachments: Kenosha County Sheriff's report, accident/incident report, Rays Towing invoice 309421, Avis Rent A Car rental agreement, 3 digital photographs of the vehicle's hood and Bristol Wisconsin Fire Department Report.

ATTACHMENT A

DRIVER INTERVIEW

Attempted to interview Ronald Swenson 03/09/98. George Spadoni, Human Resource/Labor relations Director, Chicago Lock Company, 10100 88th Avenue, Pleasant Prairie, Wisconsin, 53518...Telephone 414-947-7177, stated that he would not allow Ronald Swenson to provide any further information other than that contained in his written statement dated 01/20/98. (copy attached). Mr. Spadoni did indicate that he would consider submitting written interrogatories to Mr. Swenson; however, he would not allow the writer to communicate directly with the Mr. Swenson.

In the event, that Oldsmobile should decide that written interrogatories would be appropriate. it is suggested that a statement be obtained from the driver as to whether or not the traction control was activated.

TOW DRIVER INTERVIEW

On 03/09/98 the writer contacted Romano's Towing, 4207 88th Avenue, Kenosha, Wisconsin, 53144...Telephone 414-654-4088. Mr. Arcangelo Romano stated that he arrived on the scene some three hours after the fire had been extinguished. He recalled that the vehicle was stuck in a ditch, nothing more. Mr. Romano gave the impression that he did not want to be involved.

KENOSHA COUNTY SHERIFF INTERVIEW

The following is a description of the incident as related to the writer by Deputy Sheriff, K. Schwartz:

My name is Deputy Sheriff K. Schwartz, Badge 161, Kenosha County Wisconsin Sheriff's Department...Telephone 414-605-5100. On 01/19/98, I responded to a call to assist a motorist in distress. I arrived on the scene at 1913 hours. I observed an Oldsmobile on fire with the driver sitting behind the wheel attempting to drive the vehicle out of a ditch. The fire was coming from underneath the engine compartment. The driver seemed to be preoccupied and unfamiliar with the vehicle's controls.

Through sign language, I managed to have the driver roll down the window. I then reached in, unlocked the door and assisted the driver out of the vehicle. Within minutes, the vehicle became engulfed in fire. Shortly thereafter, the Bristol Wisconsin Fire Department arrived, and extinguished the fire.

BRISTOL WISCONSIN FIRE DEPARTMENT INTERVIEW

The following is a description of the incident as related to the writer by Pete Parker of the Bristol Wisconsin Fire Department:

My name is Paul Parker. I am Chief of the Bristol Wisconsin Volunteer Fire Department...Telephone 414-857-2711.

Our Department arrived on the scene at 1918 hours. We found the Oldsmobile engulfed in fire. The front end of the vehicle was down in a ditch. The undercarriage was mired in snow and soft earth. The rear of the vehicle was on the gravel shoulder. We extinguished the fire and returned to quarters at 2009 hours. It appears that the ignition factor was a result of the vehicle being stuck and overheated by operator's efforts to drive out of the ditch.

Respectfully submitted,

John A. Pitt BAA/SA

Attachment: Statement by Ronald Swenson.

STATEMENT OF

The following is a statement given by on January 20, 1998, concerning the events on January 19, 1998. This statement was given to George Spadoni Jr., the Human Resource/ Labor Relations Director.

On January 19, 1998, I met Dale Pudjen, the General Manager at Chicago Lock for a working business dinner in Pleasant Prairie, Wisconsin at 7:00 p.m.. Dale and I departed the restaurant at 7:30 p.m. and I went west on Highway 165. I missed the entrance to Highway 94 and I proceeded west on Highway 165 to Highway Q. I turned right (north) on Highway Q and pulled into a church parking lot, about on-half mile north of Highway 165 and Highway Q.

I attempted a "U-turn" in the parking lot of the church and at that time, my vehicle got stuck in the snow. I attempted to free the car by placing the car in reverse, then in forward on two (2) occasions. After the second attempt, I noticed an odor , so I turned the car off, went outside to check all four of the tires, by physically touching each tire, to see if the tires were alright.

I did not see anything out of the ordinary when I checked the car from the outside. I did smell the odor, that I noticed when I was inside the car, put did not observe anything unusual. I went back into the car, turned the car on and attempted to free the car one (1) or two (2) additional times.

After a total of three (3) to five (5) minutes (between the two attempts) a County Sheriff arrived and advised me that there was a fire coming from the engine of the car. The fire department was called and the car fire was extinguished.

Upon arrival at my hotel room, I calls and talked to a customer service representative (Debbie). The customer service representative checked with her supervisor (Chris) who stated that Avis would not rent me another car, because in the supervisor's opinion, it was a case of negligence. The supervisor stated that Avis would not make a final determination until after Avis inspected the car.

I then called Dale Pudjen and informed him on the above information. The Kenosha County Sheriff was Deputy K.G. Schwartz-Star #161, TX-1-414-605-5100 and the Case Number is #98-7393.

I, _____ has asked George Spadoni Jr., Human Resource/Labor Relations Director at Chicago Lock Company to draft the above statement concerning the events on January 19, 1998 involving the car I rented at Avis Rent-A-Car Company. The above statement accurately reflects the events that occurred on January 19, 1998.

Date 1/20/98

947-0626

UTECAPA05289902342614-PR04618

AVIS ACCIDENT/INCIDENT REPORT (TO BE COMPLETED BY CUSTOMER)

DATE OF REPORT: 1 /30 /98	WEATHER CONDITION: CLOUDY
DATE OF INCIDENT: 1 /9 /98	TIME OF INCIDENT: 19:13 AM / PM
LOCATION OF INCIDENT: HIGHWAY 0 AND 104TH STREE	
CITY: ROANOKE STATE: VA	
CITY: KENOSHA COUNTY WISCONSIN	
RENTAL AGREEMENT NO.: 3 1 3 9 0 7 4	
94 OLDS 88	UNKNOWN

NAME OF PERSON OPERATING VEHICLE: SAME AGE: 12-26-33 AREA CODE/TELEPHONE NO.: SAME

ADDRESS:

DRIVER'S LICENSE NO.: 326-26-0026 VA

BY WHOM EMPLOYED: CHICAGO LOCK COMPANY AREA CODE/TELEPHONE NO.: 414 947-7177

ADDRESS OF EMPLOYER: 10100-88th AVE CITY: PLEASANT PRAIRIE STATE: WISCONSIN ZIP CODE: 53158

VEHICLE USE: PERSONAL / BUSINESS

DESCRIPTION & EXTENT OF DAMAGE: TOTAL

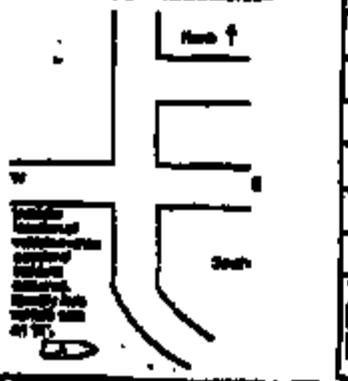
ANY OTHER DRIVERS NEGLIGENT OR DRUNK: NAME: ADDRESS: POLICY NUMBER:

NAME OF OWNER: P.V. HOLDING COMPANY P.O. BOX 66566 ADDRESS: CITY/STATE: CHICAGO, ILLINOIS AREA CODE/TELEPHONE NO.: 773-694-5680

YEAR/MAKE/MODEL: 1988 BUICK 88 4DOOR DESCRIPTION OF PROPERTY DAMAGE: FIRE DAMAGE WAS CAR DRIVABLE: YES / NO OPERATOR'S LICENSE NO.:

POLICY NO.: LICENSE PLATE NO.: R733744 STATE: ILL

PLEASE COMPLETE OR ATTACH SKETCH OF ACCIDENT



DESCRIBE HOW THE ACCIDENT HAPPENED INCLUDING DIRECTION OF VEHICLES AND TRAFFIC CONTROLS

SEE ENCLOSED REPORT

WAS POLICE CALLED: OTHER / AVIS. REPORT: OFFICER NO. / OFFICER

SIGNATURE OF PERSON COMPLETING REPORT

SIGNATURE OF PERSON REPORTING ACCIDENT

NOTE: IF ADDITIONAL SPACE IS REQUIRED TO COMPLETE THIS REPORT USE SEPARATE SHEET OF PAPER & ATTACH.

UTECAP 1-MAIL TO: AVIS CLAIMS

MAR-03-98 08:54 AM

309421

INVOICE

Ray's TOWING, Inc.

PHONE: 414-481-4600

632 W. WATERFORD AVE. · MILWAUKEE, WISCONSIN 53221-4797

AUTOMOTIVE TOWING SERVICE, INC. · Division of RAY'S TOWING, INC.

Units Providing 48 State Towing & Recovery Service

WHEEL-LIFT AND FLAT-BED SERVICE

CASH	CHARGE
	✓

Jan 2 1998

Towed for: [illegible]

Address: Milwaukee

RO #

PO # D10176996

TOW FRONT ☐ REAR ☐

FLATBED ☐ WHEEL-LIFT ☐ TOW ☐ DOLLY ☐ TRUCK ☐ CAR ☐ MAKE OLDS MODEL 88 YEAR 99 00

Service Location: Romano Towing Service
4207 - 88th Av. Kenosha WI.
MVA 3159074 - CELL PHONE #

Reason For Service: Burn out

Storage Our Yard:

Towed To: Avis

Advance Chgs. Paid: to Romano's Tow 94000 [illegible] 200 00

TOTAL 299 00

Key Loc. NV

Owner's Name

Bill Loc. AVIS

Called In By

Vehicle Drop Area Lot

Veh. Color Red

Licence # ILL B733 744

Mileage

Veh. ID #

Not responsible for any damage done to automobiles or trucks while being towed unless negligence can be proved.

Not responsible for damage done to [illegible] due to [illegible], or for damage to [illegible].

~~ATTN:~~ Jan
From: ~~Shirley~~.

Called 3/7/98
Said to call
Monday 3-9-98

To: Joe Z. - ORD Damage
From: Jeff B - mke

MAR 04 '98 08:58

UTECAPA05289902342616-PR04818

** TOTAL PAGE.01 **

TO: Joe Z. ORD Damage
From: Jeff B. MKE

Page 1 of 6

Joe,
I'll have the Bonneville
2/4/98 - Jeff

Chicago LOCK™
COMPANY

10100 88th Avenue P.O. Box 0069 Pleasant Prairie, WI 53158-0069
Phone: (414) 947-7177 Fax: (414) 947-7178

FAX TRANSMISSION COVER SHEET

Date: 1/30/98

To: [redacted] Attn: Jeff Burno

Sender: George Spadoni

Subject: Accident Report

You should receive ____ page(s), including this cover sheet.
If you do not receive all the pages, please call (414) 947-7177.

Danielle:

Here is the accident report on Mr. Swenson's incident.

If you have any questions concerning this information please
* feel free to call

George Spadoni
Human Resource / Labor Relations Director

FEB 03 '98 14:17 FR AVIS MILW DIST 414 482 7662 TO O'HARE P.03/06
FEB 03 '98 14:03 FR CHICAGO LOCK 414 947 7170 TO 14144827662 P.03/06

6037628

Wisconsin Motor Vehicle Accident Report

County: 30 | Municipality: 02 | Accident Date: 1998 | Time of Accident: 1913 | Total Number: 01 0000

Sheet No. 1 of 1

ACCIDENT LOCATION

CTH U / 136th Avenue

CTH Q / 104th Street

Unit Number | Unit Type | Total Number of Occupants | Direction of Travel

Unit Number | Unit Type | Total Number of Occupants | Direction of Travel

Soderon Ronald Dean

5549 Harmony Hill Drive

Roanoke, VA 24019 562-2703

326-26-9925 VA 98

12-26-33

1 | 1

PV Insurance Corporation

PO Box 66466

Chicago, IL 60666 694-5870

1998 Olds 88 Gold MAR

1G3HN52K1W4106107

R733 744 Aut 22 98

Avis Rental Insurance

Occupant Unit Number

XVB00 1295

UTECAPA05289902342618-PR04618

Occupant Unit Number

Occupant Unit Number

Collision With Object Not Fixed

Motor Vehicle in Transport
Parked Motor Vehicle
Deer
Subtotals
Pedestrian
Railway Train
Other Animal
Motor Vehicle in Transport
In Other Roadway
Other Object (Not Fixed)

Collision With Fixed Object

Traffic Sign Post
Traffic Signal
Utility Pole
Lam. Light Support
Other Post
Tree
Mailbox
Guardrail Face
Guardrail End
Median Barrier
Bridge Parapet End
Bridge Pier/Abutment
Impact Attenuator
Overhead Sign Post
Bridge Rail
Culvert
Ditch
Curb
Embankment
Fence
Other Fixed Object
Unknown

Non-Collision

Overturn
Fire/Explosion
Immersion
Jackknife
Other Non-Collision

Unit Number

Unit Number

Driver Restore (Or Pedestrian)

Apparent Normal
Reduced Attention
Ability Impaired
Not Observed

Presence

Neither Alcohol nor Drugs Present

Yes—Alcohol Present
Yes—Drugs Present
Yes—Alcohol & Drugs Present

Unknown

Alcohol

Test Not Given
Test Refused
Test Given, Alcohol Unknown
Test Given, No Alcohol Recovered

Drugs

Test Not Given
Test Refused
Test Given, Drugs Unknown
Test Given, No Drugs Reported
Drugs Reported (Specify Below)

Marijuana
Cocaine
Opiates
Amphetamines
PCP
Other Drug Medication
Type Unknown

Unit #

Pedestrian

Location

In Crosswalk
In Roadway
Not in Roadway
On Sidewalk

Action

Walking not facing Traffic
Disregarded Signal
Darting into Road
Dark Clothing
Walking facing Traffic

Manner of Collision

No Collision with Motor Vehicle in Transport
Removed
Head On
Rear to Rear
Angle
Sideswipe, Same Direction
Sideswipe, Opposite Direction
Unknown

Unit #

Damage Numbered Area(s) of Vehicle Damage

Extent of Damage

None
Unknown
Total (Damage to all Area)
Other
Unknown

Unit #

Damage Numbered Area(s) of Vehicle Damage

Extent of Damage

None
Unknown
Total (Damage to all Area)
Other
Unknown

Fixed Object Struck

Damage Tag #

UTECAPA05289902342619-PR04618

0037626

Officer's Opinion of Possible Contributing Circumstances

Driver Factors

Unit Number | Unit Number

Exceeding Speed Limit
Speed too Fast Condition
Fail to Yield Right of Way
Inattentive Driving
Following too Close
Improper Turn
Lack of Control
Disregarded Traffic Control
Improper Overtaking
Unable Backing
Failure to Save Control
Driver Condition
Physically Disabled
Other

Vehicle Factors

Unit Number | Unit Number

Brake System
Tires
Steering System
Turn Signals
Head Lamps
Stop Lamps
Tail Lamps
Disabled in Prior Accident
Other Disabled
Mirrors
Suspension System
Other

Highway Factors

Unit Number | Unit Number

Snow, Ice or Wet
Narrow Shoulder
Low Shoulder
Soft Shoulder
Loose Gravel
Rough Pavement
Debris from Prior Accident
Other Debris
Sign Obscured or Missing
Narrow Bridge
Construction Zone
Visibility Obscured
Other

OFFICER INFORMATION SCHWARTZ

Date Notified: 1 9 9 8
Time Notified: 1 9 1 4
Time Arrived: 1 9 1 8
Date of Report: 1 9 9 8

Tax Enforcement Agency Address: 1000-55 St Sidney
City & State: Kenosha Wisconsin 53140
Phone Number: (414) 605-5700
Agency #: P13 | Enforcement Agency: Kenosha Sheriff | Office ID #: 161

Truck & Bus Accident Information

(This Section Must Be Completed for Each Truck or Bus Involved in this Accident.)

When To Use This Section: Did the accident involve...

Part A
A truck with at least two axles and six tires?
A truck with a hazardous materials placard?
A bus designed to carry 16 or more persons, including the driver?

STOP if all the responses to Part A are "NO" do not complete this Truck & Bus Accident Information Section. If there are any "YES" answers, continue to Part B.

Part B
Any person who was fatally injured?
Any injured person requiring transport for immediate medical treatment?
One or more vehicles that had to be towed from the scene as a result of the accident?
One or more vehicles that required repair or were provided maintenance before proceeding from scene under care, jurisdiction?

STOP if all the responses to Part B are "NO" do not complete. If there are any "YES" answers, please complete this Truck & Bus Accident Information Section...

Hazardous Material Information

- Hazardous Material Class Numbers (1-4 digits):
- Hazardous Material "UN" Numbers (4 digits):
- Hazardous Material Placard Displayed?
- Hazardous Cargo was Released?

List the Hazardous Material(s) by name in this lead:

Tie the Name(s) of Released Hazardous Material(s):

Carrier Information

- Hazardous Carried?

Carrier Name:

Carrier Identification Numbers

Vehicle Side
Shipping Papers
Trip Manifest
Driver
Log Book

Vehicle Information

Vehicle Configuration

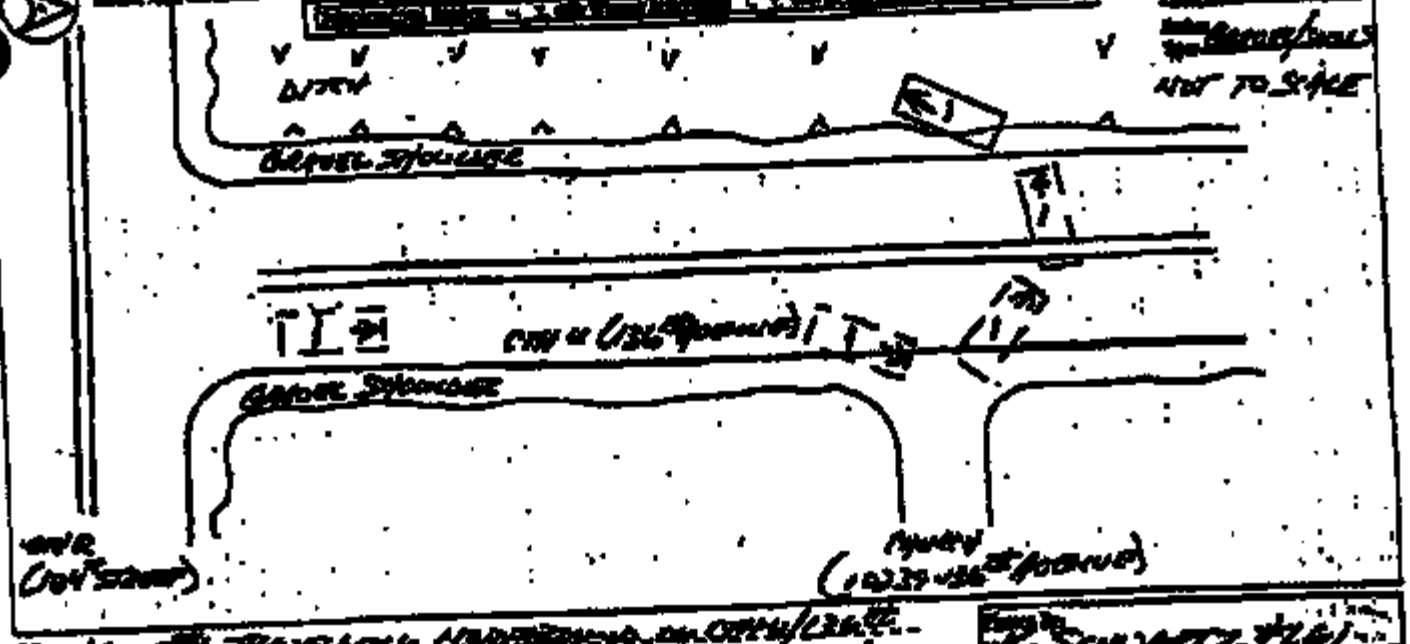
Cargo Body Type

SEQUENCE OF EVENTS FOR THIS VEHICLE

Run off Road
Jackknife
Overturn (Rollover)
Downhill Runaway
Cargo Loss or Shift
Explosion or Fire
Separation of Units
Collision involving pedestrian
Collision involving motor vehicle in transp.
Collision involving parked motor vehicle
Collision involving train
Collision involving pedalcycle
Collision involving animal
Collision involving fixed object
Collision involving other object
Other

UTECAPA05289902342620-PR04618

Pictorial Representation of Narrative



N [illegible]
A [illegible]
R [illegible]
R [illegible]
A [illegible]
T [illegible]
I [illegible]
V [illegible]
E [illegible] Not Suspicious in Nature.

Unit Number | Unit Number

Going Straight
Making Left Turn
Making Right Turn
Slowing or Stopping
Stopped in Traffic
Lightly Parked
Working Up Parking Zone
Lightly Parked
Parking Maneuver
Parking Maneuver
Changing Lanes
Overtaking on Left
Overtaking on Right
Making U Turn
Backing on Ind.
Merging
Negotiating Curve
Other

Traffic Control

Unit Number | Unit Number

No Control
Traffic Signal Operating
Traffic Signal Flashing
Stop Sign
Stop Sign with Marker
Warning
Wave sign with Marker
Yield Sign
Traffic Control Person
Flashing Signal
Other

No Control (Unlimited Access)
Full Control (Only Ramp Ramp/Exit)
Partial Control

Part A
Straight
Curve
Part B
Level/Flat
Hill

Daylight
Dark-Not Lighted
Dark-Lighted
Dawn
Dusk
Unknown

Not Physically Divided (Other Traffic)
Divided Highway, Median Strip, without Traffic Barrier
Divided Highway, Median Strip, with Traffic Barrier
One-Way Traffic
Parking Lot or Private Property

Dry
Wet
Snow/Slush
Ice
Sand, Mud, Dirt, Oil
Other
Unknown

Clear
Cloudy
Rain
Snow
Fog, Smog, Smoke
Sleet, Hail (Freezing Rain or Drizzle)
Blowing Sand, Soil, Dirt, Snow
Severe Crosswinds
Other
Unknown

On Roadway
Parking Lot or Private Property
Shoulder (Other than Shoulder within Median or Gore)
Median (Other than Median within Gore)
Outside Shoulder-Left
Outside Shoulder-Right
Off Roadway-Location Unknown
Gore (Area between Ramp & Highway)
On Ramp (to Unknown)

** TOTAL PAGE.06 **

** TOTAL PAGE.06 **

WISCONSIN FIRE INCIDENT REPORTING SYSTEM

ENTER NAME OF FIRE DEPT. Bristol Fire Dept

A — FDID: 03 0733 | INCIDENT NO.: 9810117 | MO. | DAY: 17 | YEAR: 99 | DAY OF WEEK | ALARM TIME: 1914 | ARRIVAL TIME: 1917 | MUTUAL AID: 2001

B — SITUATION FOUND: MARTIAL MENU - SEE HANDBOOK

ACTION TAKEN | MUTUAL AID

C — FIXED PROPERTY USE (OCCUPANCY): NA | IGNITION FACTOR: Vehicle stalled, overheat

D — CORRECT ADDRESS: BRISTOL, WI | ZIP CODE | CENSUS TRACT

E — ROOM OF ORIG.

F — PROPERTY NAME: Bristol Car | EAST. FIRST. NO. | TELEPHONE: Roxbury 763-3911

G — METHOD OF ALARM | CO. INSPECTION DISTRICT: 023 | SHIFT | NO. ALARMS: 1

H — NO. FIRE SERVICE PERSONNEL RESPONDED: 016 | NO. ENGINES RESPONDED: 001 | NO. AERIAL APPARATUS RESPONDED: 000 | NO. OTHER VEHICLES RESPONDED: 001

I — NUMBER OF INJURIES: FIRE SERVICE 000 | CIVILIAN 000 | NUMBER OF FATALITIES: FIRE SERVICE 000 | CIVILIAN 000

J — COMPLEX: No complex 18 | MOBILE PROPERTY TYPE (Complete Line S): Passenger Vehicles 19.1

K — AREA OF FIRE ORIGIN: Engine Compartment 18.3 | EQUIPMENT INVOLVED IN IGNITION: Vehicle 19.6

L — HOW OF INIT IGNITION: Heat from spark or flame 15.1 | TYPE OF MATERIAL IGNITED: Not ignited 19.9 | FORM OF MATERIAL IGNITED: Not classified 19.9

M — METHOD OF EXTINGUISHMENT | FIRST OF FIRE ORIGIN | ESTIMATED TOTAL DOLLAR LOSS (DO NOT SHOW CENTS): 15,000

NFIRS 1 LAYOUT 4

DISCLAIMER: No representation is made, nor responsibility is assumed as to the validity or accuracy of information shown.

N — Number of Stories | CONSTRUCTION TYPE

O — EXTENT OF DAMAGE | DETECTOR PERFORMANCE | SPRINKLER PERFORMANCE

P

Q — TYPE OF MATERIAL GENERATING MOST SMOKE | AVENUE OF SMOKE TRAVEL

R — FORM OF MATERIAL GENERATING MOST SMOKE

S — MOBILE PROPERTY: YEAR 1998 | MAKE Oldsmobile | MODEL 88 | SERIAL NO. 1G3HN52K1W4806 | LICENSE NO. 873377Y

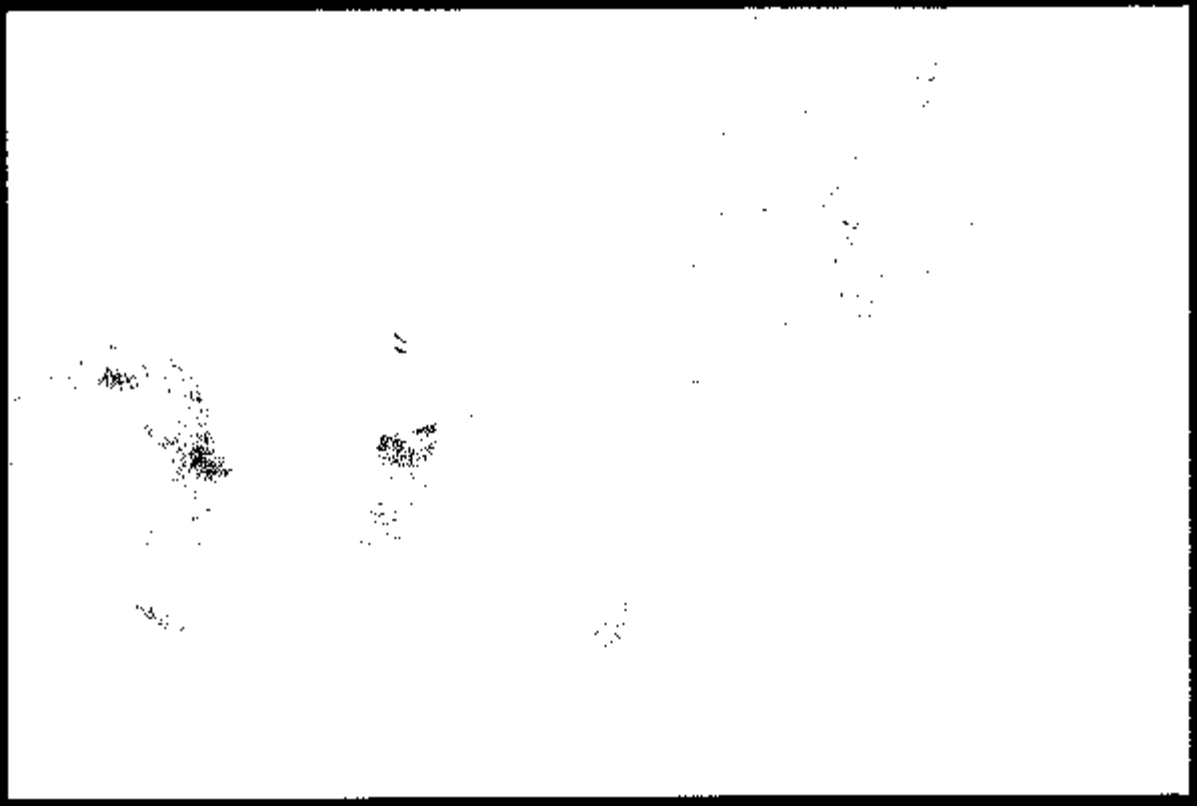
T — EQUIPMENT INVOLVED IN IGNITION: YEAR | MAKE | MODEL | SERIAL NO.

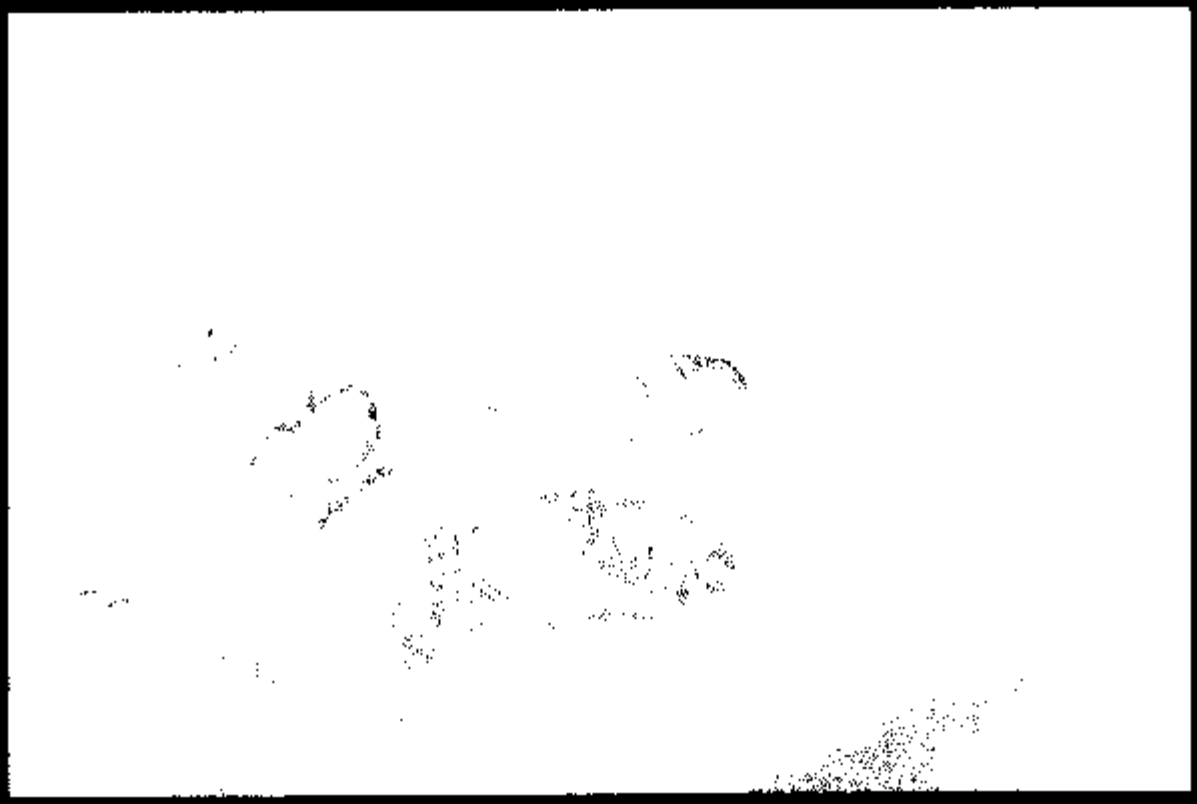
Personal information you provide may be used for secondary purposes. (Privac. Law s. 15.04 (1)(m)).

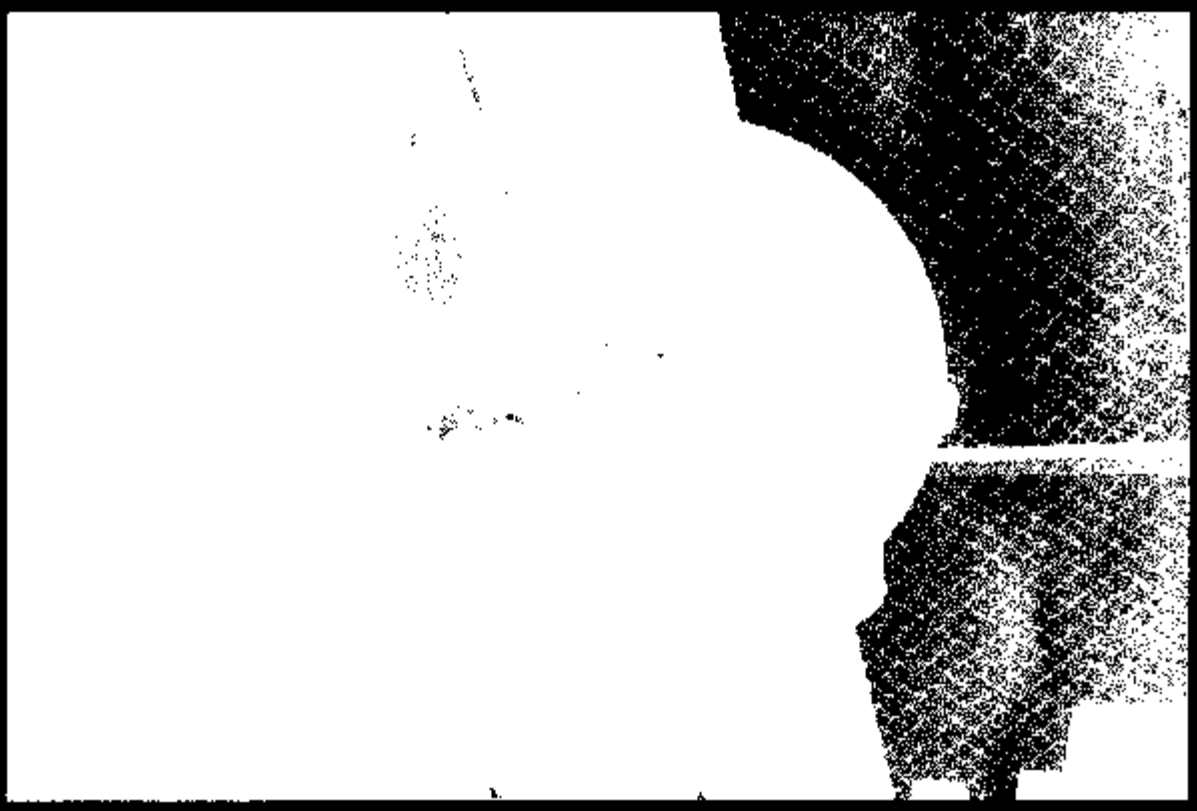
U — INFORMATION TAKING REPORT: Lt. McOme | DATE: 1/19/99

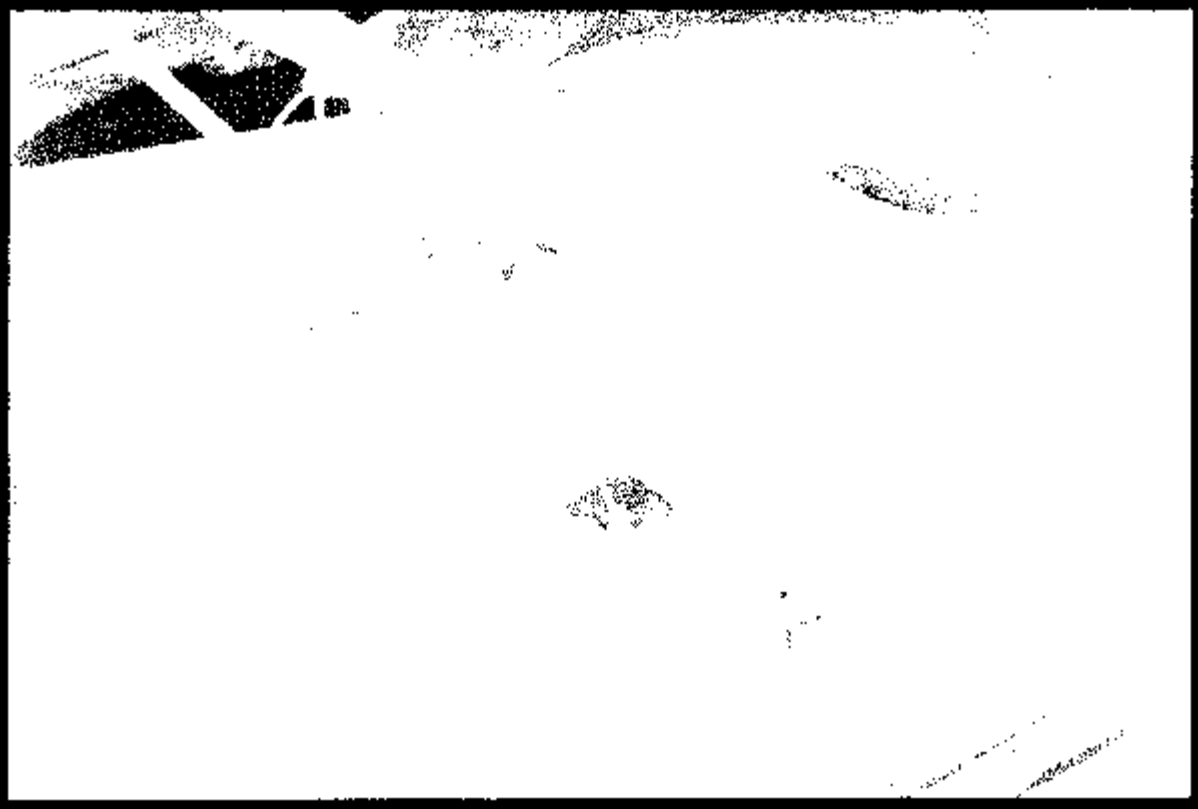
580-5301 (R 09/98)

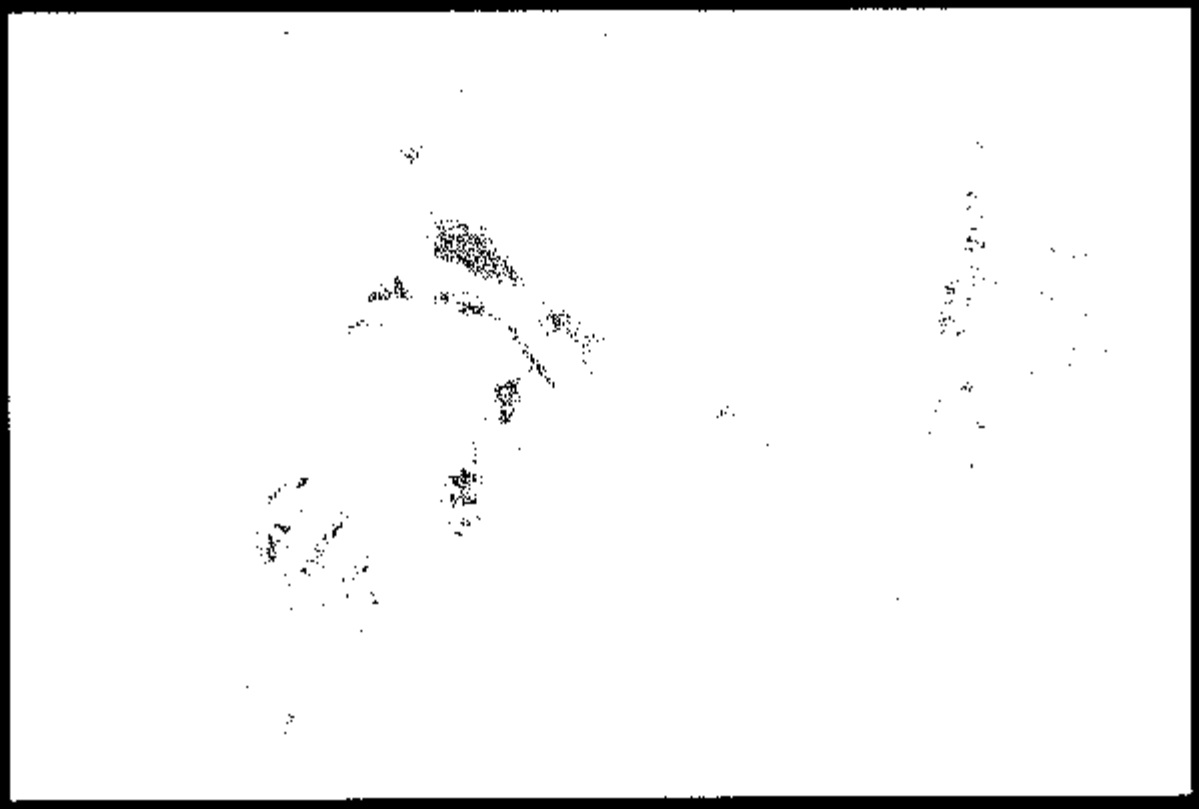
UTECAPA0528990234 2622-PR04618

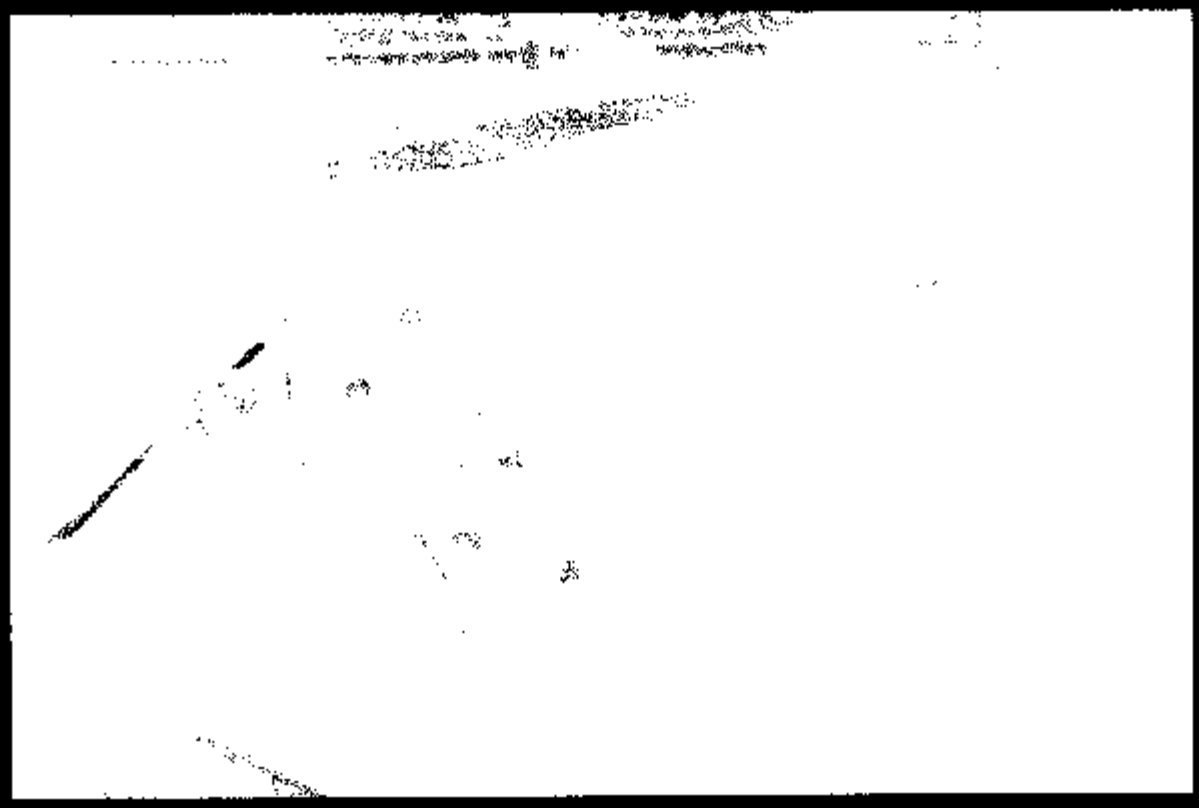


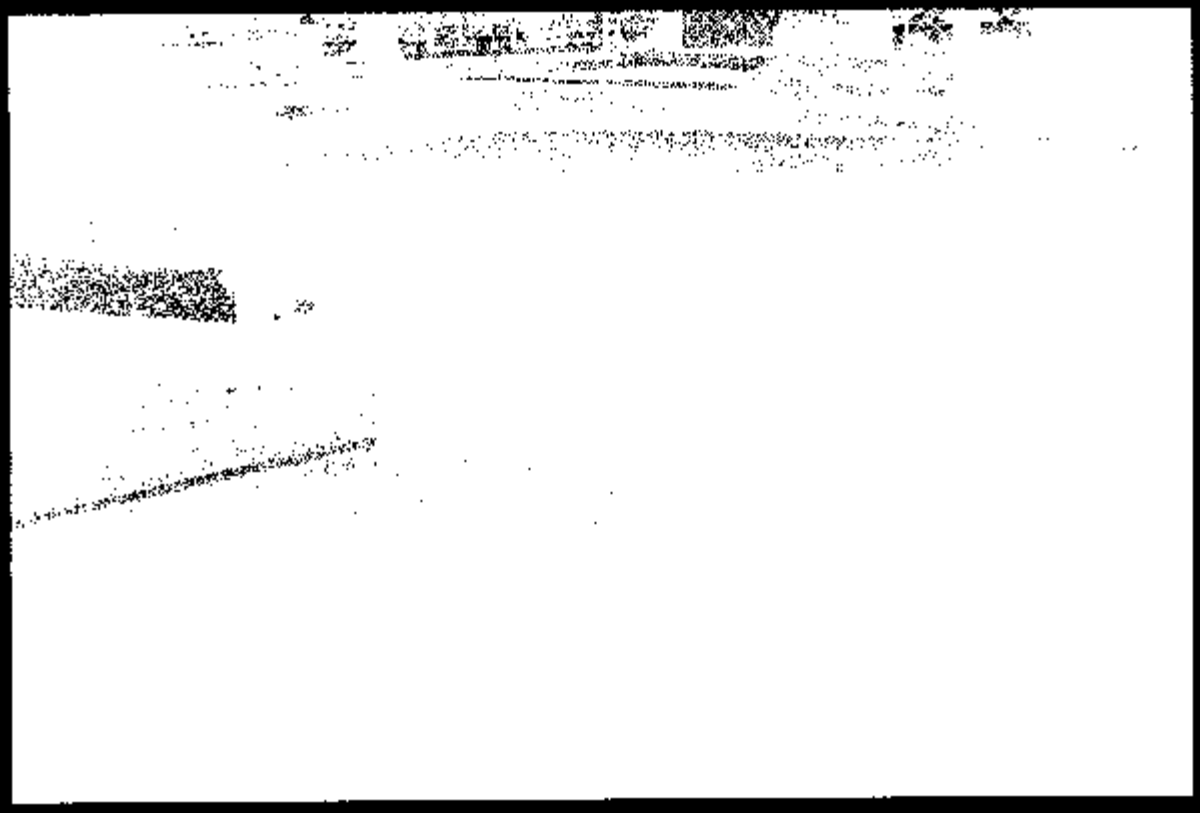


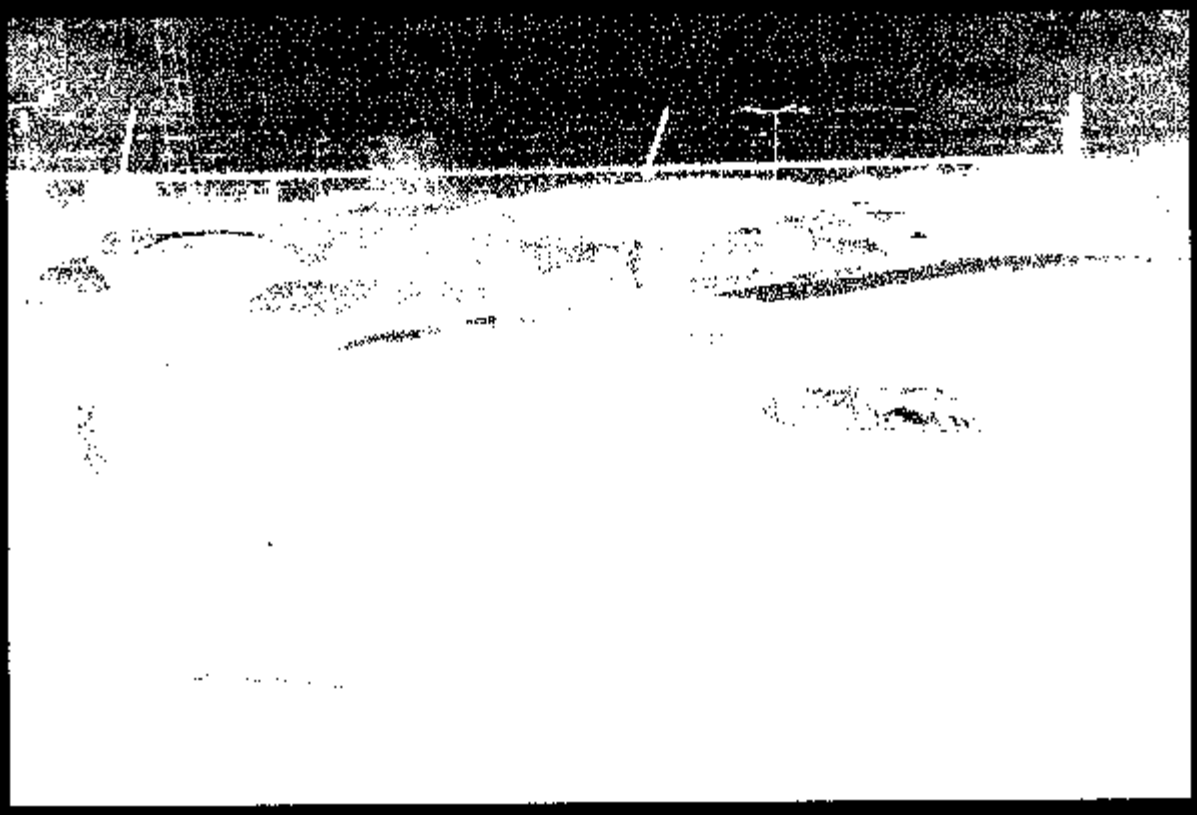


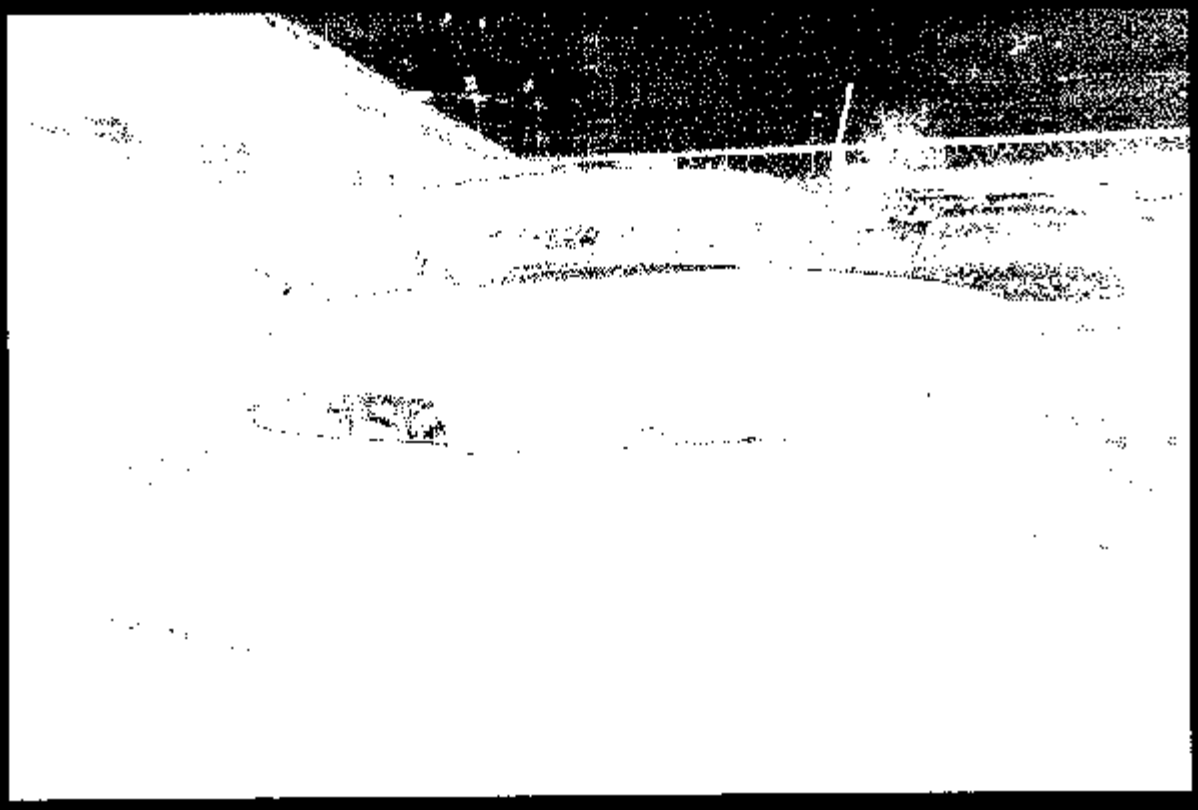


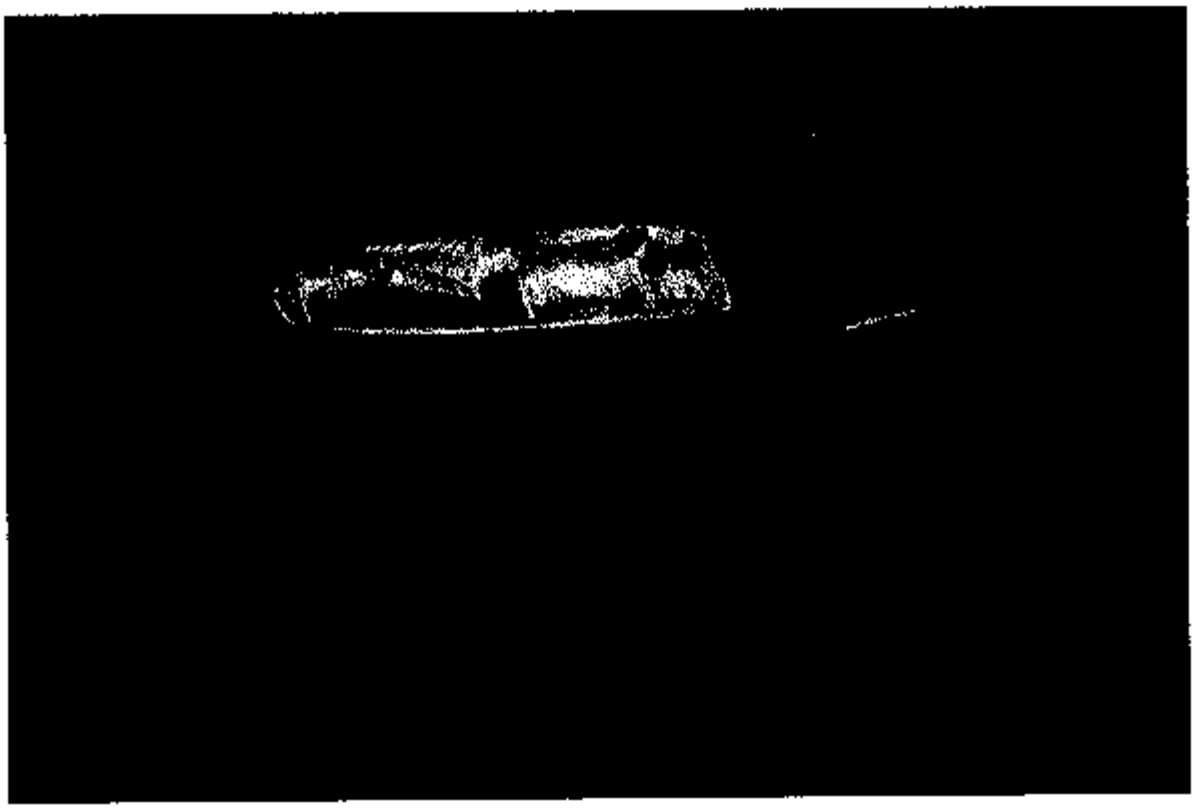












277824 PRO 4705 101-124

REF # - 970124744 DATE OF INCIDENT: 08/22/97 16:99

********** I OWNER - CLAIMANT **********

NAME OF OWNER: BUICK AGE: 0
ADDRESS: CONWAY, SC PHONE NO:
NAME OF DRIVER: AGE:
ADDRESS: GREENVILLE SC PHONE NO: - -
NAME OF CLAIMANT: S (GEN.MANAGER) AGE: 0
ADDRESS: BUICK CONWAY SC PHONE NO: - -

********** II VEHICLE **********

VIN: 2G4WB52K1V1432720 MILEAGE: 1500 DEL DATE:08/05/97 NEW/USED/DEMO:N
TRANS: 4T60-E AXLE: STANDARD
PNCPL
USES:
PERSONAL
DLR #: 2637424 DLR NAME: PONTIAC-BUICK-GMC
CITY: CONWAY STATE: SC
NATURE AND EXTENT OF DAMAGES:
EXTENSIVE ENGINE COMPARTMENT DAMAGE CAUSED BY A THERMAL EVENT. VEHICLE BEYOND REPAIR, VERY LOW MILES. EXACT COST TO REPAIR UNKNOWN, FIGURE BELOW IS NOT ACCURATE.
ESTIMATED COST OF REPAIRS: $1.00

********** III DESCRIPTION OF CLAIM **********

DRIVER'S DESCRIPTION AS TO HOW INCIDENT HAPPENED AND STATEMENT OF THE CAUSE:
"AT TEN TILL FOUR I LEFT FOR AN APPOINTMENT. I WENT TO THE DAILY REFLECTOR NEWSPAPER. THE VEHICLE CAUGHT FIRE AS I WAS IN THE OFFICE BUILDING. I EXPERIENCED NOTHING UNUSUAL WHEN I PARKED THE CAR."

DID YOU PERSONALLY SPEAK WITH DRIVER: X YES NO IF 'NO', GIVE SOURCE OF DESC:

DID YOU PERSONALLY INSPECT THE VEHICLE: X YES NO
WHAT COMPONENTS ARE ALLEGEDLY DEFECTIVE: SEVERE DAMAGE: ENGINE COMPARTMENT
WHO MADE ALLEGATION OF DEFECT: BUICK GENERAL MANAGER.
INFO FROM FURTHER INVESTIGATION: GENERAL MANAGER S.M. WORSLEY MADE THE ALLEGATION, VEHICLE INSPECTION COULD NOT DETERMINE THE CAUSE OF THE EVENT.

********** IV CLAIM HANDLING **********

TYPE OF LOSS: F (FIRE/VEHICLE/OTHER)
IF "OTHER", THEN DESCRIBE THE PROPERTY INCLUDING AGE AND CONDITION:

ORIG PURCH PRICE: $20,403.95 AMT CLAIMED: $20,728.95 AMT PAID: $20,728.95
ARTICLES OBTAINED FROM OWNER: N (Y/N) IF "N", GIVE REASON: N.A.

ARTICLES DISPOSITION:
PAYMENT/CREDIT AMT: $2,072,895.00 TO BE MADE TO: HAMWIN-WHITE BUICK 26-37424
RELEASE FORM TO BE SIGNED BY CLAIMANT: Y (Y/N) IF "N", GIVE REASON:

CLAIM HANDLED TO CONCLUSION BY: JIM COLIP TITLE: DSM
ASM ASSIGNED: 262 ASSIGN DTE: 08/27/97 DUE DATE: 10/06/97 RCVD DTE: 10/06/97
INVESTIGATION DATE: 09/03/97 INVESTIGATOR: J.E. WILLIAMS SAA
N APPROVED BY: ED KEENAN DATE: 03/03/98
CO APPROVED BY: WILLIAM G. ADUNATIS DATE: 03/03/98

GENERAL MOTORS CORPORATION REPORT DATE: 03/13/98
TO: DIVISIONAL GENERAL SERVICE MANAGER
DIVISION: BUICK

--- END OF REPORT ---

PR04705

1241-X

GENERAL MOTORS CORPORATION
TO: DIVISIONAL GENERAL SERVICE MANAGER
DIVISION: BUICK
ZONE 26
DATE OF INCIDENT: 08/22/97 HOUR 16:00

********** I OWNER - CLAIMANT **********

NAME OF OWNER BUICK AGE
ADDRESS
CITY CONWAY STATE SC ZIP PHONE NO.
NAME OF DRIVER M AGE
ADDRESS ROAD
CITY GREENVILLE STATE NC ZIP PHONE NO.
NAME OF CLAIMANT S (GEN.MANAGER) M WORSLEY AGE
ADDRESS PO BOX BUICK
CITY CONWAY STATE SC ZIP PHONE NO.

********** II VEHICLE **********

VIN 2G4WB52K1V1432720 MILEAGE 001500 DATE OF DELIVERY 08/05/97
TRANS 4T60-E AXLE STANDARD NEW/USED/DEMO N
PRINCIPLE USE OF VEHICLE
PERSONAL
DEALER HADWIN-WHITE PONTIAC-BUICK-GMC CITY CONWAY STATE SC
NATURE AND EXTENT OF DAMAGES
EXTENSIVE ENGINE COMPARTMENT DAMAGE CAUSED BY A THERMAL EVENT. VEHICLE BEYOND REPAIR, VERY LOW MILES. EXACT COST TO REPAIR UNKNOWN, FIGURE BELOW IS NOT ACCURATE.
ESTIMATED COST OF REPAIRS 00000001.00 (ATTACH COPY OF ESTIMATE)

********** III DESCRIPTION OF CLAIM **********

DRIVER'S DESCRIPTION OF HOW INCIDENT HAPPENED AND STATEMENT OF CAUSE
"AT TEN TILL FOUR I LEFT FOR AN APPOINTMENT. I WENT TO THE DAILY REFLECTOR NEWSPAPER. THE VEHICLE CAUGHT FIRE AS I WAS IN THE OFFICE BUILDING. I EXPERIENCED NOTHING UNUSUAL WHEN I PARKED TTHE CAR."

DID YOU PERSONALLY SPEAK WITH DRIVER? X YES _ NO IF "NO" GIVE SOURCE OF DESC

DID YOU PERSONALLY INSPECT THE VEHICLE? X YES _ NO
WHAT COMPONENTS ARE ALLEGEDLY DEFECTIVE? SEVERE DAMAGE: ENGINE COMPARTMENT
WHO MADE ALLEGATION OF DEFECT? HADWIN-WHITE BUICK GENERAL MANAGER.
INFO FROM FURTHER INVESTIGATION INCLUDING VEHICLE EXAMINATION & INCIDENT SCENE
GENERAL MANAGER S.M. WORSLEY MADE THE
ALLEGATION, VEHICLE INSPECTION COULD NOT DETERMINE THE CAUSE OF THE EVENT.

********** IV CLAIM HANDLING **********

TYPE OF LOSS: X FIRE DAMAGE _ PROPERTY DAMAGE-VEHICLE _ PROPERTY DAMAGE-OTHER
IF "PROPERTY DAMAGE-OTHER", COMPLETE THE FOLLOWING:
DESCRIPTION OF PROPERTY INCLUDING AGE AND CONDITION:

ORIG PURCHASE PRICE 0025403.75 AMT CLAIMED: 0020723.75 AMT PAID 0020723.75
ARTICLES OBTAINED FROM OWNER? _ YES X NO IF "NO" GIVE REASON
N.A.
DISPOSITION OF ARTICLES.

PAYMENT/CREDIT AMT: 2072855.00 TO: HADWIN-WHITE BUICK 26-3742-
RELEASE FORM SIGNED (TO BE SIGNED) BY CLAIMANT X YES _ NO IF "NO" GIVE REASON

CASE HANDLED TO CONCLUSION BY: JIM COLIP TITLE DSM
DATE OF INVESTIGATION 09/02/97 INVESTIGATOR: J.E. WILLIAMS EAP
FOR APPROVAL BY: ED KEENAN DATE 03.03.98
FOR APPROVAL BY: WILLIAM F. WEGNER

CASE REF. # 970124744 CUSTOMER INFORMATION

TITLE :
FIRST MI: LAST : BUICK
STREET :
CITY : CONWAY ST: SC ZIP :
H PHONE: B PHONE:
COMPANY: GEN MGR

VEHICLE-DEALER INFORMATION

VIN : 2G4WB52K1V1432720 DEL DTE: 08 05 97
YR/MDL : 97 WB REGAL CUSTOM MILEAGE: 001500
DEALER : PONTIAC-BUICK-GMC ZN/DLR : 26 37424
CITY : CONWAY STATE : SC

AFTER CALL INFORMATION

CUSTOMER REQUEST INFORMATION

REQUEST AREA : SERV
CONTACT TYPE : OWNER
WARRANTY : I (IN/OUT/UNK)
STOCKHOLDER : N (Y/N)
DLR SVC DISTRICT: 03
PART DELAY START:
CASE OPEN DATE : 09 27 97
ROUTING CODE : CAC CRS LOC: 1241
CORRES TYPE :

FILE RETENTION : 00
LAST ALTERED ID : B47WA

REQUEST SOURCE : H T CRS
IN CORR SEQ # : N
THIRD PARTIES : 002
GM EMPLOYEE : N (Y/N)

PART DELAY END :
SCRAP DATE :

TRANSMIT DATE :
CORP CASE # :
CENTRAL FILE : Y (Y/N)
LAST ALTERED DATE : 03 03 98

CASE CLOSING INFORMATION

FILE RETENTION : 00
DLR CONTACT DATE : 08 27 97
CLOSING DATE : 03 03 98
CO REVIEW CLOSE : B47WA
REGION REV CLOSE :

CENTRAL FILE : Y (Y/N)
DLR CONCLUSION DATE: 03 03 98
RESPONSIBLE DLR :
CO REVIEWED : Y (Y/N) DATE: 03 03 98
REGION REVIEWED : (Y/N) DATE:

CDE	DESC	CDE COMMENTS
J14	ENGINE PERFORMA	ALLEGED ENGINE CONCERN VEH SCRAPPED 2-20-98
T31	GM 1241 INVESTI	G.M. PAR INVESTIGATION VEH SCRAPPED 2-20-98
T32	FIRE DAMAGE/LOS	ALLEGED THERMAL EVENT VEH SCRAPPED 2-20-98

GENERAL COMMENTS

USER: C04LC DATE: 8/27/97 TIME: 15:16
0001/ 1 CC: SAM HUCKS
0001/ 2 DSM: JIM COLIP
0001/ 3 RECEIVED CALL FROM GENERAL MANAGER STATING THAT THE VEH IS OWNED BY
0001/ 4 THE DLR AND WAS DRIVEN BY THE OWNER'S DAUGHTER WHEN IT CAUGHT FIRE.
0001/ 5 HE CLAIMS SHE WAS IN A NEWSPAPER AGENCY AND WHEN SHE CAME OUT THE VEH
0001/ 6 WAS ON FIRE AND HAD BEEN PUT OUT. SHE CLAIMS THE VEH WAS TRYING TO
0001/ 7 START ON ITS OWN. HE CLAIMS HE CALLED THE DSM, JIM COLIP, AND HE
0001/ 8 ADVISED HIM TO CALL BMD TO GET THE CASE SET UP. I ADVISED HIM THAT
0001/ 9 A LEGAL LIAISION WOULD CALL HIM BACK.
0001/10 LORI GUITAR BCRC

USER: L23GD DATE: 9/ 2/97 TIME: 15:20
0002/ 1 OPENING CASE FOR AN EAA INVESTIGATION: ALLEGATION INVOLVE AN ALLEGED
0002/ 2 THERMAL EVENT.
0002/ 3
0002/ 4 PLEASE NOTE: THE VEHICLE IS LOCATED AT HADWIN WHITE BUICK THE
0002/ 5 VEHICLE IS A DEMO CAR.
0002/ 6 DEALER CONTACTS ARE: S.M. WORSLEY GENERAL MANAGER OR SUSIE BROWN
0002/ 7 OFFICE MANAGER. PH: 803 847 4633.
0002/ 8
0002/ 9 MRS. KELLY WHITE LIVES IN GREENSVILLE, NC AND SAYS AN AFTER MARKET
0002/10 C.D. CHANGER WAS INSTALLED IN THE TRUCK.
0002/11
0002/12 ALLEGES,PER A POLICE OFFICER'S COMMENTS THAT THE VEHICLE
0002/13 TRIED TO START ITSELF NUMEROUS TIMES DURING THE ALLEGED EVENT.
0002/14 PLEASE CALL [illegible] PAR FOR ANY QUESTIONS.

USER: B42LM DATE: 9/22/97 TIME: 10:17
0003/ 1 9/22/97 BUZZ FROM DLR CALLED REQUESTING TO SPEAK TO LORI G. OR
0003/ 2 GUY, TRANSFERED CALL TO GUY AT HIS REQUEST. LORI MABRY/BCRC.

USER: L23GD DATE: 9/22/97 TIME: 10:45
0004/ 1 LEFT MESSAGE FOR DSM, ASKING FOR INFORMATION.
0004/ 2 DSM JIM COLIP.
0004/ 3 GUY DIBELLA PAR

USER: L23GD DATE: 10/13/97 TIME: 11:03
0005/ 1 LEFT VME FOR BUZZ WORSLEY GENERAL MANAGER INFORMING HIM THAT
0005/ 2 HIS OPEN PARTS ACCOUNT HAS BEEN CREDITED.
0005/ 3 GUY DIBELLA PAR GROUP.

USER: L18DH DATE: 3/ 3/98 TIME: 08:56
0006/ 1 3-3-98
0006/ 2 RECD SCRAP VERIFICATION FROM DSM JIM COLIP. LETTER FAXED TO REENIE
0006/ 3 CASSELLS AT NAO TO REMOVE FROM INVENTORY. ORIG PICTURES FORWARDED
0006/ 4 TO RUSS GILBERT IN FLINT.
0006/ 5 SCRAP VALUE CHECK FOR $82.70 SENT TO JUDY CARLL IN FLINT FOR
0006/ 6 PROCESSING.
0006/ 7 PLEASE CLOSE CASE.

4157

WACCAMAW METAL RECYCLING, INC.
211 TIDEWATER RD [illegible]
MYRTLE BEACH, SC [illegible]

DATE 2-20-98

PAY TO THE ORDER OF Buick Motor Division $ 62.70

Sixty two dollars 70/100 DOLLARS [illegible]

WACHOVIA
Wachovia Bank, N.A.
Georgetown, SC [illegible]

FOR Scrap # 9526

⑈00004157⑈ ⑆053200019⑆ 140229675⑈

BUICK MOTOR DIVISION

GENERAL MOTORS CORPORATION

No. 45,57

ADVICE OF CASH RECEIPTS

DATE

TO

LISTED BELOW AR

1. CHECKS FOR ACCOUNT CLASSIFICATION
2. DAILY CASH AND CHECK RECEIPTS
3.

TOTAL

RECEIPT SIGNATURE

SENDER'S SIGNATURE

DATE

DEPARTMENT 92-09

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION

№ 45457

ADVICE OF CASH RECEIPTS

DATE 3-3-98

TO

LISTED BELOW ARE: ☐ CHECKS FOR ACCOUNT CLASSIFICATION
☒ DAILY CASH AND CHECK RECEIPTS BY 90-09 DEPARTMENT
☐

DETAIL (LIST NAME OF CHECK REMITTER)	AMOUNT		ACCOUNT CLASSIFICATION
Waccamaw Metal Recycling, Inc.	62	70	52 8660 09007 30110000 000 4W07
@ Scrap value of VIN 2G4WB52K1 V1432720			
Vehicle belonged to Buick, scrapped 2-20-98 by DSM Jim Colip.			
Reference document # 18838700, to dlr 26-37424 @ 10-6-97.			
TOTAL			

RECEIPT SIGNATURE

DATE

SENDER'S SIGNATURE

DEPARTMENT 90-09

To: Dawn Jantz

March 2, 1998

From: Jim Colip
District Service Manager

Dawn,

This will acknowledge that on February 20, 1998, I personally watched the destruction of V.I.N. 2G4WB52K1V1432720 in Conway, South Carolina. I took various pictures to document this activity. The only reason as to why I am not in the picture(s) where the car was destroyed is due to the depth of the mud caused by several days of rain.
Should you have any further questions, please feel free to call.

Sincerely,

Jim Colip
District Service Mgr.
Charlotte Zone

Buick Motor Division
902 E. Hamilton Avenue
Flint, MI 48550

M E M O R A N D U M

DATE: DECEMBER 16, 1997

TO: CHRIS AUSTIN, BUICK CUSTOMER RELATIONS CENTER

FROM: RUSS GILBERT, COORDINATOR FLEET/FIELD WARRANTY

SUBJECT: VEHICLE SCRAPPING
VIN: 2G4WB52K1V1432720

Your Region/Branch has been authorized to scrap the referenced vehicle.

In order to finalize this process, the following must be completed:

1. The complete vehicle is to be taken to a scrap yard and crushed beyond usability.

   (The compete vehicle is to be crushed without any component removal. If the scrap yard mandates that tires are not to be crushed with the vehicle, the divisional representative must provide photographs of the tires destroyed off the vehicle.)

2. A Buick divisional representative is to witness the scrapping and provide pictures with negatives of the complete vehicle before, during, and after crushing.

3. Region/Branch Management will issue a short memo declaring the process finalized, and indicate the name of the divisional representative that witnessed the crushing.

4. Send the memo, photographs, and negatives to:

   Buick Motor Division
   902 E. Hamilton Avenue
   Flint MI 48550
   Mail Code 485-101-385
   ATTN: Russ Gilbert, Coordinator Fleet/Field Warranty

Thank you for your assistance in this matter.

cc: file

Buick Motor Division
Customer Relations Center
6505 Corporate Drive, Suite 450
Troy, MI. 48098

M E M O R A N D U M

DATE: October 14, 1997

TO: Dave Cox - WARRANTY ADMINISTRATION

FROM: Chris Austin - Buick Customer Relations Center

SUBJECT: Authorization to Scrap Vehicle: 2G4WB52K1V1432720

We are requesting your authorization to scrap the above vehicle due to a thermal event which occurred within the engine compartment and is beyond repair.

This vehicle was involved in a P. A. R. inspection and the findings suggested a responsibility on behalf of the manufacturer.

The vehicle is owned by Hadwin-White Buick and is currently located at their location:

Hadwin-White Buick
P. O. Box 1046
Conway, SC 29526
PH: 803-347-4633
Contact: General Manager S. M. Worsley

District Service Manager Mr. Jim D. Colip will be the regional contact person and will coordinate the vehicle scrapping (voice mail box number 35506).

This vehicle is currently awaiting your disposition. Please sign and return this form at your convenience.

If this office can be of further assistance, please advise.

Authorization to scrap: _____ 12-15-97
Dave Cox, Warranty Administration Date

Enclosure

gd

Buick Motor Division
902 E. Hamilton Avenue
Flint, MI 48550

M E M O R A N D U M

DATE: March 3, 1998

TO: Reenie Cascolla

FROM: Dawn Jantz

SUBJECT: Scrap of VIN 2G4WB52K1V1432720.

Please remove the above referenced VIN from our inventory, as it was scrapped February 20, 1998.

Verification is enclosed.

I can be reached at 8-362-2766 should you have any questions.

Dawn Jantz

CERTIFICATE OF ORIGIN FOR A VEHICLE

4140

GM

RBLPD019

INVOICE NO.
4AD17498623

DATE
04/17/97

VEHICLE IDENTIFICATION NO.
2G4WB52K1V1432720

YEAR
1997

MAKE
BUICK

BODY TYPE
REGAL LS SEDAN-4DR

SHIPPING WEIGHT
3573

H.P. (S.A.E.)
34.7

G.V.W.R.
4413

NO. CYLS.
06

SERIES OR MODEL
4WB69

I, the undersigned authorized representative of the company, firm or corporation named below, hereby certify that the new vehicle described above is the property of the said company, firm or corporation and is transferred on the above date and under the Invoice Number indicated to the following distributor or dealer.

NAME OF DISTRIBUTOR, DEALER, ETC. 37424 37854F

PO BOX
CONWAY SC

It is further certified that this was the first transfer of such new vehicle in ordinary trade and commerce.

****
* THIS VEHICLE*
* HAS A *
* FEDERAL *
* EMISSION *
* SYSTEM *
****

BUICK MOTOR DIVISION
GENERAL MOTORS CORPORATION

BY: Daniel E. Kinger
(SIGNATURE OF AUTHORIZED REPRESENTATIVE) (AGENT)

FLINT MI 48550-0001
CITY, STATE

G5399981

Each undersigned owner certifies to the best of his knowledge, information and belief under penalty of the law that the vehicle is new and has not been registered or title or any lien at the time of delivery and the vehicle is not subject to any security interests other than those disclosed herein and warrant title to the vehicle.

FOR VALUE RECEIVED I TRANSFER THE VEHICLE DESCRIBED ON THE FACE OF THE OID FROM MY

DISTRIBUTOR-DEALER ASSIGNMENT NUMBER 1

NAME OF PURCHASER(S) _____

ADDRESS _____

I certify to the best of my knowledge that the odometer reading is _____ No Tenths

DEALER _____ BY: _____

State of _____ Being duly sworn upon oath says that the statements set forth are true and correct. Subscribed and sworn to me

County of _____ before this _____ day of _____ 19__

_____ Notary Public

USE NUMBER ONLY IF NECESSARY TO ASSIGN TITLE

DISTRIBUTOR-DEALER ASSIGNMENT NUMBER 2

NAME OF PURCHASER(S) _____

ADDRESS _____

I certify to the best of my knowledge that the odometer reading is _____ No Tenths

DEALER _____ BY: _____

State of _____ Being duly sworn upon oath says that the statements set forth are true and correct. Subscribed and sworn to me

County of _____ before this _____ day of _____ 19__

_____ Notary Public

USE NUMBER ONLY IF NECESSARY TO ASSIGN TITLE

DISTRIBUTOR-DEALER ASSIGNMENT NUMBER 3

NAME OF PURCHASER(S) _____

ADDRESS _____

I certify to the best of my knowledge that the odometer reading is _____ No Tenths

DEALER _____ BY: _____

State of _____ Being duly sworn upon oath says that the statements set forth are true and correct. Subscribed and sworn to me

County of _____ before this _____ day of _____ 19__

_____ Notary Public

USE NUMBER ONLY IF NECESSARY TO ASSIGN TITLE

DISTRIBUTOR-DEALER ASSIGNMENT NUMBER 4

NAME OF PURCHASER(S) _____

ADDRESS _____

I certify to the best of my knowledge that the odometer reading is _____ No Tenths

DEALER _____ BY: _____

State of _____ Being duly sworn upon oath says that the statements set forth are true and correct. Subscribed and sworn to me

County of _____ before this _____ day of _____ 19__

_____ Notary Public

USE NUMBER ONLY IF NECESSARY TO ASSIGN TITLE

DEALER PROCEDURE FOR RETAIL SALE

Federal law requires you to make the odometer mileage in connection with the transfer of ownership. Failure to complete or provide a false statement may result in fines and / or imprisonment.

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked. Odometer Reading _____ NO Tenths. ☐ The mileage stated is in excess of its mechanical limits. ☐ The odometer reading is not the actual mileage. WARNING ODOMETER DISCREPANCY

Signature(s) of Seller(s) _____ Date of Statement _____ Date of Sale _____

Printed Name(s) of Seller(s) _____ Dealer's No. _____ Being duly sworn upon oath says that the statements set forth are true and correct. Subscribed and sworn to me

Signature of Purchaser(s) _____ before this _____ day of _____ 19__

Printed Name of Purchaser(s) _____ _____ Notary Public

Company Name (if Applicable) _____ State of _____

Address of Purchaser(s) _____ County of _____

USE NUMBER ONLY IF NECESSARY TO ASSIGN TITLE

LIENHOLDER

1st lien in favor of _____

whose address is _____

2nd lien in favor of _____

whose address is _____

OMBT 8SE, 9-85

BUICK

November 20, 1997

Attention: Wanda Alford
2325 Highway 501 East
Conway, SC 29528

Dear Wanda:

Enclosed is a Certificate of Origin for a vehicle bearing VIN 2G4WB52K1V1432720. This vehicle will be scrapped due to a thermal event.

In order to begin this process, Buick Motor Division must have possession of the vehicle. Please follow the enclosed copy to assign the MSO over to Buick.

Once Buick has been assigned as the Purchaser of vehicle, please forward the original MSO back to the following address with the enclosed Airborne Express slip:

Buick Motor Division
5505 Corporate Drive, Suite 450
Troy, MI 48098
Attention: Dawn Jantz

Should you have any questions, I can be reached at (248) 952-2766.

Thank you for your cooperation.

Sincerely,

Dawn Jantz
Business Resource Group

enc.

Buick Motor Division
Customer Relations Center
5505 Corporate Drive, Suite 450
Troy, MI. 48098

M E M O R A N D U M

DATE: October 14, 1997

TO: Dave Cox - WARRANTY ADMINISTRATION

FROM: Chris Austin - Buick Customer Relations Center

SUBJECT: Authorization to Scrap Vehicle: 2G4WB52K1V1432720

We are requesting your authorization to scrap the above vehicle due to a thermal event which occurred within the engine compartment and is beyond repair.

This vehicle was involved in a P. A. R. inspection and the findings suggested a responsibility on behalf of the manufacturer.

The vehicle is owned by Hadwin-White Buick and is currently located at their location:

Conway, SC
PH:
Contact: General Manager B. M. Worsley

District Service Manager Mr. Jim D. Colip will be the regional contact person and will coordinate the vehicle scrapping (voice mail box number 36506).

This vehicle is currently awaiting your disposition. Please sign and return this form at your convenience.

If this office can be of further assistance, please advise.

Authorization to scrap: _____ _____
Dave Cox, Warranty Administration Date

Enclosure

gd

CASE REF. # 970124744 CUSTOMER INFORMATION

TITLE :
FIRST : MI: LAST : BUICK
STREET :
CITY : CONWAY ST: SC ZIP : 29526
H PHONE: --- --- B PHONE:
COMPANY S.H. WORSLEY, GEN MGR

VEHICLE-DEALER INFORMATION

VIN : 2G4WB52K1V1432720 DEL DTE: 08 05 97
YR/MDL : 97 WB REGAL CUSTOM MILEAGE: 001500
DEALER : HADWIN-WHITE PONTIAC-BUICK-GMC ZN/DLR : 26 37424
CITY : CONWAY STATE : SC

AFTER CALL INFORMATION

CUSTOMER REQUEST INFORMATION

REQUEST AREA : SERV
CONTACT TYPE : OWNER
WARRANTY : I (IN/OUT/UNK)
STOCKHOLDER : N (Y/N)
DLR SVC DISTRICT: 03
PART DELAY START:
CASE OPEN DATE : 08 27 97
ROUTING CODE : CAC CRS LOC: 1241
CORREC TYPE :

FILE RETENTION : 00
LAST ALTERED ID : L23GD

REQUEST SOURCE : H T CRS
IN CORR SEQ # : N
THIRD PARTIES : 002
GM EMPLOYEE : N (Y/N)

PART DELAY END :
SCRAP DATE :

TRANSMIT DATE :
CORP CASE # :
CENTRAL FILE : Y (Y/N)
LAST ALTERED DATE : 10 13 97

CASE CLOSING INFORMATION

FILE RETENTION : 00
1ST CONTACT DATE : 08 27 97
CLOSING DATE :
CO REVIEW CLOSE : L23GD
REGION REV CLOSE :

CENTRAL FILE : Y (Y/N)
DLR CONCLUSION DATE:
RESPONSIBLE DLR :
CO REVIEWED : (Y/N) DATE:
REGION REVIEWED : (Y/N) DATE:

CDE # DESC CDE COMMENTS
J11 # ENGINE PERFORMA ALLEGED ENGINE CONCERN

T31 # GM 1241 INVESTI G.M. PAR INVESTIGATION

T32 # FIRE DAMAGE/LOS ALLEGED THERMAL EVENT

GENERAL COMMENTS

USER: D06LG DATE: 8/27/97 TIME: 15:16
0001/ 1 CC: SAM HUCKS
0001/ 2 DSM: JIM COLIP
0001/ 3 RECEIVED CALL FROM GENERAL MANAGER STATING THAT THE VEH IS OWNED BY
0001/ 4 THE DLR AND WAS DRIVEN BY THE OWNER'S DAUGHTER WHEN IT CAUGHT FIRE.
0001/ 5 HE CLAIMS SHE WAS IN A NEWSPAPER AGENCY AND WHEN SHE CAME OUT THE VEH
0001/ 6 WAS ON FIRE AND HAD BEEN PUT OUT. SHE CLAIMS THE VEH WAS TRYING TO
0001/ 7 START ON ITS OWN. HE CLAIMS HE CALLED THE DSM, JIM COLIP, AND HE
0001/ 8 ADVISED HIM TO CALL BMD TO GET THE CASE SET UP. I ADVISED HIM THAT
0001/ 9 A LEGAL LIAISION WOULD CALL HIM BACK.
0001/10 LORI GUITAR BCRC

USER: L23GD DATE: 9/ 2/97 TIME: 15:20
0002/ 1 OPENING CASE FOR AN EAA INVESTIGATION: ALLEGATION INVOLVE AN ALLEGED
0002/ 2 THERMAL EVENT.
0002/ 3
0002/ 4 PLEASE NOTE: THE VEHICLE IS LOCATED AT HADWIN WHITE BUICK THE
0002/ 5 VEHICLE IS A DEMO CAR.
0002/ 6 DEALER CONTACTS ARE: S.H. WORSLEY GENERAL MANAGER OR SUSIE BROWN
0002/ 7 OFFICE MANAGER. PH: 803 847 4633.
0002/ 8
0002/ 9 LIVES IN GREENSVILLE, NC AND SAYS AN AFTER MARKET
0002/10 C.D. CHANGER WAS INSTALLED IN THE TRUCK.
0002/11
0002/12 ALLEGES,PER A POLICE OFFICER'S COMMENTS THAT THE VEHICLE
0002/13 TRIED TO START ITSELF NUMEROUS TIMES DURING THE ALLEGED EVENT.
0002/14 PLEASE CALL GUY DIBELLA PAR FOR ANY QUESTIONS.

USER: B42LM DATE: 9/22/97 TIME: 10:17
0003/ 1 9/22/97 BUZZ FROM DLR CALLED REQUESTING TO SPEAK TO LORI G. OR
0003/ 2 GUY, TRANSFERED CALL TO GUY AT HIS REQUEST. LORI MABRY/BCRC.

USER: L23GD DATE: 9/22/97 TIME: 10:45
0004/ 1 LEFT MESSAGE FOR DSM, ASKING FOR INFORMATION.
0004/ 2 DSM JIM COLIP.
0004/ 3 GUY DIBELLA PAR

USER: L23GD DATE: 10/13/97 TIME: 11:03
0005/ 1 LEFT VME FOR BUZZ WORSLEY GENERAL MANAGER INFORMING HIM THAT
0005/ 2 HIS OPEN PARTS ACCOUNT HAS BEEN CREDITED.
0005/ 3 GUY DIBELLA PAR GROUP.

9701241144, 7002743, 700AB7 245636 18838700

BUICK MOTOR DIVISION

TRADE / REPURCHASE AUTHORIZATION

BCRS # | DATE: 10-6-97

TYPE: ● TRADE ASSIST ○ TRADE / REPURCHASE ○ STRAIGHT REPURCHASE

Lease Unit: ☐ YES ☐ NO			Cust. Purchase Price:	$ 20,403.95
M.S.R.P. Difference:			Added Options:	
New Vehicle 231 Account:			Tax, Title & License:	
Other Dir Vehicle Exp: (cost)			Other:	$ 325.00
Total Dir Cost:	$0.00	$0.00	Subtotal:	$ 20,728.95
Rebate / Option $ / Dir Disc:				
Cust. Up / Down Grade: (-)			Deductions for:	
Cust. Usage: (-)			Use:	
	TRADE ASST.	TRADE RPCH.	Rebate:	
Trade-In Value: (-)			Damage, etc.:	
Trade Difference:	$0.00	$0.00	Over Allowance on Used:	
Taxes, Registration, Etc.:			Finance Charges: (+)	
Amount Due Dealer:	$0.00	$0.00	Amount Due Customer:	$ 20,728.95

	Wholesale	Retail		
Used Vehicle NADA Value:			Customer Participation:	$ -
			Projected Loss:	$ (20,728.95)

Dealership Name: Hadwin-Wills Buick
Dealership Contact: S. M. Wooley

Dealer Code: 28-37424
(for auction pickup only)

Original VIN: 2G4WB52K1V1432720
New Vehicle VIN:
Vehicle to Auction: ☐ YES ☐ NO

Delivery Date: No Delivery Date
Mileage (Original Veh): 2500

Customer Information

Name: Hadwin-Wills Buick
Phone #: (803) 347-4555
Street / Apt # : PO Box 1045
City, State: Conway, SC
Zip: 29526

Legal
T49

Reason for Trade / Rep:

Does this vehicle meet the Lemon Law Presumption in this state?
☐ YES ☐ NO

REQUESTOR: Guy DiBella
APPROVER: [signature]

BUICK MOTOR DIVISION
TRADE / REPURCHASE AUTHORIZATION

Dealer Participation:

Dealer will not participate in cost associated with repurchase.

Special Instructions:

Guy DiBella will request scrap authorization from Dave Cox. Jim Colip will coordinate and perform scrap process, then forward to Dave Cox.

Amount in other category reflects towing expense to return vehicle to South Carolina from North Carolina.

REQUIRED ATTACHED DOCUMENTATION:

Trade - Assist

- GM Disclosure Form With Dealer Signature ☐
- First and Second Vehicle Invoices ☐
- Signed Sales Agreement From Original Vehicle Purchase ☐
- Signed Sales Agreement for Trade- Assist / Trade Repurchase ☐
- Copy of Repair Orders Related to concern on Used Vehicle ☐
- Repair Order showing vehicle is now fixed ☐
- Reciepts for dealer cost on dealer expense items ☐

(12/12 WARRANTY BOOKLET PROVIDED TO DEALER) ☐

Trade - Repurchase

- Vehicle Title Properly Executed ☐
- Lien Release ☐
- Signed Odometer Statement ☐
- Signed Power of Attorney ☐
- First and Second Vehicle Invoices ☐
- Signed Sales Agreement From Original Vehicle Purchase ☐
- Signed Sales Agreement for Trade- Assist / Trade Repurchase ☐
- Signed Release of Claim Form for all Mandated / BBB / Legal Repurchases and Trade-Repurchases ☐
- Copy of Repair Orders Related to concern on Used Vehicle ☐
- Repair Order showing vehicle is now fixed ☐
- Reciepts for dealer cost on dealer expense items ☐

#928

BUICK

RELEASE OF CLAIM

I (we), 26-37424 residing at 2325 Hwy. 501 East, Conway, SC 29526 in consideration of $ 20,403.95- paid by General Motors Corporation, Buick Motor Division; a Delaware corporation, hereby release and discharge General Motors and its agents and employes from any and all claims and causes of action for any injuries, losses and damages to my (our) person(s) and/or property which may have been caused by, or which may at any time arise out of, or in connection with Thermal event involving Ms. Kelley White (Driver) on 8-22-97.

The mileage was 2500 on 8-22-97 19__, the date of the incident.

Vehicle Identification Number: 2G4WB52K1V1432720

DATE SIGNED: Sept. 29, 1997

WITNESS: Hadwin White Pont-Buick-GMC Truck-Sub, Inc.
Claimant

Claimant

In the STATE OF SC, COUNTY OF Horry ss.

On this 29th day of September 1997, before me personally appeared to me known to be the person(s) described in and who executed the foregoing instrument and acknowledged that he (she) (they) executed the same as his (her) (their) free act and deed.

Wanda C. Alford
Notary Public

County Horry

My Commission Expires: 5-2-2001

1997 REGAL LS SEDAN BUICK MOTOR DIVISION
[illegible] JASPER GREEN PEARL /WA GENERAL MOTORS CORPORATION
[illegible] TRIPLE LEATHER/VINYL BUCKET 700 E. HOLLIDAY AVE.
DEALER NO. [illegible] STOCK NO. 926 FLINT MI 48550-0001
VIN 2G4 [illegible] X1 V143720 VEHICLE INVOICE 4A017498623

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
[illegible] REGAL LS SEDAN	20795.00	20798.68	INVOICE 04/17/97
A01 SEAT - 6-WAY PWR. DRIVER - PASS.	N/C	N/C	SHIPPER 04/17/97
AP9 TRUNK CONVENIENCE NET - PASS.	N/C	N/C	EXP I/T 04/22/97
B34 CARPET MATERIAL - FRONT - PASS.	N/C	N/C	INT CON 04/28/97
B35 CARPET MATERIAL - REAR - PASS.	N/C	N/C	PRC ST-F 04/17/97
B48 HONEYCOMB SHADE/LIGHT - PASS.	N/C	N/C	KEYS LOAD 8/73
B46 HONEYCOMB-LIGHTED VISOR VIT-PASS.	N/C	N/C	MFP-6 STR OPT-1
[illegible] PERFORM. STEERING	N/C	N/C	[illegible] - 115
L36 ENGINE-3800 SERIES II V6	N/C	N/C	CHB-TO 37-424
N90 WHEEL 15 X 6.5 ALUMINUM	305.00	222.80	
[illegible] STEERING WH. RADIO CONTROLS-PAS	N/C	N/C	[illegible]
U10 AUDIO-POWER LIGHTED DOOR - PASS.	N/C	N/C	HP1 34.7
U03 SPKR SYST-CONCERT SOUND II-PASS.	N/C	N/C	MSRP 1127.95
U20 DRIVER INFORMATION CENTER	345.00	84.09	
U77 ANTENNA - REAR WINDOW - PASS.	N/C	N/C	
W43 LICENSE PLATE MOUNTING PKG-FRNT.	N/C	N/C	
T96 GRAN TOURING PACKAGE	777.00	707.22	
L5C PRESTIGE PACKAGE (SEL)	887.00	742.02	
[illegible] TRIPLE LEATHER/VINYL BUCKET	800.00	420.00	
[illegible] JASPER GREEN PEARL	N/C	N/C	

Posted 4/21/97

TOTAL MODEL & OPTIONS	23609.00	23000.72	DET 231 20000.95
DESTINATION CHARGE	500.00	500.00	D/E 241 675.77
TOTAL	23609.00	21000.72	PAY 310 21000.72

MINUS TOTAL LESS REBATES AND
APPROX WHOLESALE FINANCE CREDIT - 20000.77

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST INCLUDE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

[illegible] NO. 115
[illegible] PONTIAC-BUICK-GMC TRUCK [illegible] V143720
$ 21000.72 INV 4A017498623
ME 04/28/97 DEALER 37-424

V

Invoice		347-5888 347-5996	FRANCE MR HADMAN
Date	8-23-97		GREEN
Name			97
Address			BUICK REGAL
	GREENVILL NC		(?)
Phone			
Ser. No.			
Pick-up	TARE 1 = BRING 1		RO
Location			PO 058348
Street			Key
City	ROUND 405 TRIP		Rotation
Phone			Request
Officer In Charge			Disable FIRE
		Towing ⊗	Abandoned
Deliver			Accident
To	HADWIN-WHITE		In-Ditch
Street	501 EAST		In-Bog
City	CONWAY SC		Turned Over
Phone	347 4633	405	Violation

325.00 231B

BUICK

September 26, 1997

Conway, SC

Dear

RE: Case Number 970124744
1997 Buick Regal, 2G4WB52K1V1432720

Enclosed is a Buick Motor Division Release of Claim, please sign and notarize this form as we discussed. Please forward the signed release and any pertinent documents next day air (see attached). Upon receipt of the signed Release of Claim a check in the amount of $20,403.95 will be forwarded to Hadwin-White Buick.

If this office can be of any further assistance, please advise.

Guy DiBella
P. A. R. Group

gd

Enclosure

J. E. (Jim) Williams, I.C.
Service Associate

E A ASSOCIATES
30700 Telegraph Road - Suite 4566
Bingham Farms, Michigan 48025
PH: 1-248. 723.4734
FAX: 1-248. 723.3176

Di Bella
Customer Relations Center
Legal Legislative Activities Staff
5500 Corporate Drive, Suite 450
Troy, Michigan 48098

GM-PAR-Fire NC, Rev. 08/20/97

(page 1 of 3)

PRODUCT ALLEGATION RESOLUTION
FIRE (NON-COLLISION)

Division: Buick | Refl: 970124744 | VIN: 2G4WB52K1V1432720

Claimant's Name (LAST, First)

Inspected By: J. E. Williams Organization: EAA

Phone: (813) 423-4755x Inspection Date: 9/3/97 9/4/97 9/5/97 Mileage at Inspection: Unknown (Electronic odometer - no paper) EST: 2-3,000 miles.

******************************* I INSPECTION SUMMARY *******************************

Following the inspection, summarize the tests and observations.

- Hot Fire of Relative Short duration with most Heat Concentrated on Front of Engine Between upper intake manifold and Valve Cover.
- Battery Shows 12 Volts; loaded @ 10.5 Volts
- No Loaded Wires found; wiring harness damaged "outside to inside"
- Fire Rating Center Case melted; Shows No evidence of Fire inside of Case
- top Half of Throttle Body Intactful Fuse Burned; Rest Was Intact.
- No evidence of Smoke or Fire inside Vehicle

******************************* II INTERVIEW - VEHICLE HISTORY *******************************

(Note: Please indicate name, address & phone number of person being interviewed):
Mr. Kelly M. White - 302 Brentwood Rd, Greenville, N.C. 27858
Ms. (Renee) 919-757-7157 (wk) 919-321-3800

1. Vehicle modifications or after-market equipment? (e.g. radio, phone, CB, tires, wheels, trailer hitch/wiring, trailer brake controller, hydraulic lines, alarm system, etc.)

Item(s), date installed, and by whom (name, phone) 12 Disc CD player - Installed By Sellers Dealer on 5/8/97 (R/O Attached)

2. Any *prior* collision damage? (when, where, extent, repaired by, etc.) None

[redacted]

3. For the following systems, list and describe prior repairs or outstanding problems/complaints at time of incident (e.g. no starts, stalls, overheating, loss of coolant, warning lights "On", strange odors, smoke, fluid leaks on driveway, engine noise, engine miss, etc.):

Cooling System (Y/N) _____; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by: (GM, Non-GM, Owner/Other) ____

Describe _____

A/C System (Y/N) _____; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by: (GM, Non-GM, Owner/Other) ____

Describe _____

Steering System (Y/N) _____; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____

Describe _____

Transmission (Y/N) _____; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____

Describe _____

→ GM → Service [illegible]

GM-PAR-Fire NC, Rev. 6/24/95 Division Ref.# _____ VDML Ref.# FI _____ Page 2 of 6

******************** II INTERVIEW - VEHICLE HISTORY (Continued) ********************

Electrical Systems (Y/N) _____; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____

Describe _____

Fuel System (Y/N) _____; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____

Describe _____

Exhaust System (Y/N) _____; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____

Describe _____

Major Engine (Y/N) _____; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by: (GM, Non-GM, Owner/Other) ____

Describe _____

Brake/ABS/TCS System (Y/N) ____; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by: (GM, Non-GM, Owner/Other) ____

Describe _____

Body (Y/N) _____; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____

Describe _____

Other (Y/N) _____; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____

Describe _____

Regular maintenance (e.g., oil changes, belts, hoses, etc.) Done by: (GM, Non-GM, Owner/Other): None Since Delivery

Maintenance records? (Y/N) ____ Date/description of last maintenance/repair (by whom?) Not Serviced Since delivery

Any other pertinent vehicle history information (from Interviewee or GM Warranty History)? No problems with Vehicle Since delivery

Name and address of service who towed (include tow driver's name), stored and/or provided temporary service to the vehicle Vehicle Returned to Selling dealer (Hadwin-White Buick, Conway, SC

How was vehicle towed? (Flat bed, dolly, sling, front or rear lift) _____ If towed on wheels, how far? _____

******************** III INTERVIEW - INCIDENT DETAILS ********************

******************** III A INTERVIEW - IMMEDIATELY BEFORE THE FIRE ********************

If vehicle is a truck, or a car trailering cargo at the time of the incident, estimated total weight of cargo and trailer (in lbs) ____

load description — load location _____

Driver's physical description (gender, age, height, weight, disabilities) Female, Age ; No disabilities

If vehicle's ignition was "Off" prior to fire, for how long was it "Off"? 15 min Were all doors locked? (Y/N) ____

Drive length (if vehicle was parked prior to fire, describe last drive): Hrs. ____ Min. 15 Distance traveled 5 miles

If not parked, vehicle speed estimate — MPH Source of estimate — Posted speed — MPH

Fuel gauge reading (Empty, 1/4, 1/2, 3/4, Full) ? When last fueled? 8/12/97

Exact incident location Parking lot of Newspaper Agency

Weather conditions and visibility Hot, Humid

Approx. temperature 90+ °F. Any physical visual obstructions? N/A

********** III A INTERVIEW - IMMEDIATELY BEFORE THE FIRE (Continued) **********

Road: Concrete, Asphalt, Gravel, Crushed Rock, Dirt, or Other? ____ Describe: Parking lot

Shoulder: Concrete, Asphalt, Gravel, Crushed Rock, Dirt, or Other? ____ Describe: N/A

Road condition: Wet, Dry, Icy or Other? ____ If other, specify N/A

Shoulder condition: Wet, Dry, Icy or Other? ____ If other, specify N/A

Describe brake operation: (point feel, brake pull or grab, vibration, normal, etc.) N/A

Any warning lights "On", high/low gauge readings, or messages displayed? (Y/N) ____ Describe _____

Electrical systems operation: (normal, other?) Normal

Mark an "X" before all electrical systems/devices which were "On" or "Cycled" immediately prior to the incident:

___ Cruise Control	___ Windshield Wipers	___ Radio, Built-in Tape/CD Player
___ Traction Control Switch "On"	___ Air Conditioner, or "Heat"? (Y/N) ___	___ Auxiliary CD Player
___ Low Beam Headlights	___ Heater	___ Telephone
___ High Beam Headlights	___ Windshield Defogger	___ CB Radio
___ Daytime Running Lights	___ Windshield Defroster	___ Power Window Controls
___ Fog Lamps	___ Rear Window Defroster	___ Power Mirror Controls
___ Turn Signal	___ Outside Mirror Heater	___ Power Seat Controls
___ Hazard Flashers	___ Driver Seat Heater	___ Power Sun Roof Controls
___ Map Lights, Ft ___ Rr ___	___ Passenger Seat Heater	___ Cigar Lighter
___ Other Interior Lights	___ Auxiliary Power Outlet	___ Other _____

Steering operation: (normal, other?) Normal

Powertrain: (any engine miss, sluggish, surge, stall, loss of power or speed, etc.?) None - everything normal

Any unusual noises (rattle, pop, tick, grinding, metallic, roar, etc.)? From where? No noises

Did it appear to match engine speed? (Y/N) ____

Describe any unusual odors. From where? None

Any smoke? (from where, color, intensity, etc.) None

Was anyone smoking? (Y/N) ____ How long since someone last smoked in the vehicle? No evidence that cigarette lighter has ever been used

****************** III B INTERVIEW - AT BEGINNING & DURING THE FIRE ******************

Any flame? (from where, color, intensity, etc.) Claimant was not in vehicle when fire occurred

Any steam or smoke? (from where, color, intensity, etc.) Same above

Any apparent malfunction of: Cooling System? (Y/N) ____ Power Steering? (Y/N) ____ Auto Transmission? (Y/N) ____ Electrical System? (Y/N) ____ Fuel System? (Y/N) ____ Exhaust System? (Y/N) ____ Engine? (Y/N) ____ Brake System? (Y/N) ____ Other? (Y/N) ____ Describe _____ Warning Lights? (Y/N) ____ Gauges? (Y/N) ____ If so, describe: No problem with vehicle since delivery

No one with vehicle when it caught fire

What did you do after you realized something was wrong? Roll Over? (Y/N) ____ Lower Windows? (Y/N) ____ Raise Windows? (Y/N) ____ Turn Engine Off? (Y/N) ____ Turn on Hazard Flashers? (Y/N) ____ Exit Vehicle? (Y/N) ____ Open Hood? (Y/N) ____ Open Trunk? (Y/N) ____ Other? (Y/N) ____ Describe _____

GM-PAR-Fire NC, Rev. 6/24/96 Division Ref# _____ VDML Ref# Pt _____ Page 4 of 6

********** III B INTERVIEW - AT BEGINNING & DURING THE FIRE (Continued) **********

Any other comments or observations that have not been covered? Driven parked vehicle with front end pointed downhill - Set Emergency Brake - Left vehicle and went into nearby building; Heard fire engines approximately 15 min. later. Did not know her vehicle was involved. Returned to vehicle 45 min. later and found damaged vehicle & note from fire department.

********** IV - VEHICLE INSPECTION **********

The vehicle inspection documents the physical evidence via color photographs and written observations. It is important to also document what does *not* appear to be related to the fire. This is necessary because fire cause determination often involves the process of elimination. By recording your observations in the following section, you will be following a methodical inspection format.

A. Take color photographs of the following and enter observations/comments on the form:

Left & right side exterior No damage, except that done by fire department.

Front & rear exterior 2 small paint blisters on hood; hood/fenders damaged by fire department

Hood, inner & outer panels Paint blistered (2 small) on rear; rear inner panel "white" from hood.

Trunk area and Decklid, inner & outer panels None

Roof None

Door interior panels None

Left & right instrument panel & odometer No interior damage; no smoke; no odor

Ashtray(s) area No evidence of cigarette ashes

Left & right front seat and carpet None

Underbody & exhaust (include hangers) None

Option code label Located underside of trunk lid. Photographed

Engine compartment Entire compartment has extensive damage; fire hottest on rt of engine

Radiator, front & rear Radiator fan blades melted; no damage to radiator core.

Coolant recovery bottle melted

Transmission cooler lines/connections Filler tube handle melted - No damage otherwise

Engine compartment engine coolant lines/hoses, connections/clamps Hoses melted; water remains in radiator core

Engine compartment heater lines/hoses, connections/clamps (include those to throttle body) Heater hoses to firewall only minor damage; throttle body air induction duct melted on top side

All fuel lines/hoses, filter, connections/clamps Fuel injection rail intact; all connections destroyed

TBI, injector rail, or carburetor & fuel line connection All fuel lines to & from injector rail destroyed

Engine compartment fuel lines/hoses, connections & o-rings "O" ring on injector rail rear connection in place; No "O" found on injector rail connection adjacent of pressure regulator.

Power steering lines/hoses, connections/clamps —

Generator & attached wiring Plastic cover on rear of generator melted; entire generator damaged

IV - VEHICLE INSPECTION (Continued)

Battery & attached cable (Current Volts 12; Loaded Volts 10.2) Cables Disconnected Cables Not Corroded, Not Hot & Secured

Engine block (note precise location of cracks, holes, etc.) No damage to oil valve covers, Block, Carburetor or Air Cleaner; Intact as Fire Started. No damage to Valve Cover, Hold down Screws/Washers

Engine oil pan None damage

Engine compartment hinge torque rods Rt Lift Cylinder Functional; Lt detached from Hood

Engine compartment exhaust system (e.g. burnt, rusted, modified, out of position, cleanness, etc.) No damage; Some Plastic Melted and dripped on Lt Side Exhaust Manifold Shield

Any item which is alleged to be the ignitersource None

Anything on vehicle which is after-market Made when Inspected; disc Player Had Been Removed By dealer

Anything on vehicle which is a modification No

Anything on vehicle which is unusual, or out-of-place, etc. ok

B. Enter observations/comments for the following on the form and take color photographs as necessary.

For the following fluids, comment on the fluid level, smell (burned?), feel (gritty?), color (dark?), and apparent condition (normal, water, particles, etc.):

Engine coolant Appears Normal

Engine oil Abnormal: Except Water underneath upper intake manifold

Transmission fluid Normal

Power steering fluid —

Brake fluid Reservoir Melted

List all driver electrical controls which are in the "On" position (outside ignition) A/C Air conditioning was in "MAX" position

Fuses (identify all open or not proper size) All Fuses Checked and found to be Closed; Fuse Relay Center Melted; But wiring wires appear to have no damage

Wiring insulation at fuse blocks No damage; Interior Block; Fuses At Fuse Relay Center

Positive leads (identify all open) Checked By dealer Shop; All OK

Spark plug wiring and boot condition Not inspected at pt of Engine; Some Ignition intact on Rear

Fuel filler "Lead Free" restrictor in place? (Y/N) ___ Describe _____

Location of fuel filler cap (or evidence of remains) In place

Catalytic converter (any discoloration or swelling?) Appears No damage; Inspected with Shop technicians

Position of windows (if glass missing, do further inspection) All Closed

C. Photograph any damage to claimant's vehicle relating to the alleration and comment on the nature and extent of damage and estimated cost to repair (attach copy of estimate, if available). No estimate has been made. Fire Consumed everything above Waist Center, Left to Rear & Lt to Rt. More Fire Damage at Front of Engine Area on Rear Side

GM-PAR-Fire NC, Rev. 6/24/96 Division Ref.# _____ VDML Ref.# PI _____ Page 6 of 6

********** V SITE INSPECTION **********

Take pictures of the site and enter comments below. If a structure was involved, or if it appears the operating environment was a contributing factor or cause, take pictures as necessary. Examples: building electrical, gas cans, water heaters or other flame or spark source, tall grass, dry leaves, rust indicating vehicle was stuck, etc.
If significant other property damage occurred due to the fire, if possible, take pictures of the damage and make notes as necessary.

Comments: Auto moved Back to Selling Dealer From North Carolina — did Not Inspect Site

Secured Fire Department Report

11989

DATE	VEHICLE IDENTIFICATION NO.	MILEAGE IN	YEAR	MAKE - MODEL	LICENSE NO.	DELIVERY DATE
5/8/97			97	Regel		

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE

X

CUSTOMER'S INITIALS

NAME Stock # 925

ADDRESS

CITY/STATE/ZIP

LINE CODE (A-M) RELATING FAILED PART TO F.C

QTY.	PART NO.	DESCRIPTION	SALE
1	STRIPE		10.00
1	CD-12	Disc	450.00
			460.00

242C

	OPERATION	LABOR CHARGE
	LUBRICATE	
	CHANGE OIL	
	CHANGE OIL FILTER CART.	
	SERVICE AIR CLEANER	
	SERVICE WIND.	
	BALANCE WHEELS	
	ROUTINE WIND.	
	SUBSTATION DOWN SERVICE	
	POLISH	

NO.	OPERATION	TIME	PROC. NO.	INSTRUCTIONS
A				
B				
C				
D				
E				
F				
G				
H				
I				
J				
K				
L				
M				

231B

Paid

F.C. NO. 11989 | CUST. NO. | KEY 1 | MILEAGE | KEY C 9 9 9 9 | KEY + | SERVICE ADVISOR | KEY C 8 8 5 4 | KEY +

WARRANTY CLAIMS					INTERNAL SALES					PARTS & ACCESSORIES & SERVICE SALES					
COST	KEY	ACCT NO.	SALE	KEY	COST	KEY	ACCT NO.	SALE	KEY		COST	KEY	ACCT NO.	SALE	KEY
	C	462		-		C	463		-			C			-
	C	472		-		C	473		-			C			-
	C	466		-		C	466		-			C	466		-
	C	476		-		C	476		-			C	476		-
	C	480		-		C	481		-			C			-
	C	489		-		C	481		-			C			-
	C	479		-		C	479		-			C	479		-
	C	490		-		C	490		-			C	490		-
	C	491		-		C	491		-			C	491		-
	C			-		C	464		-			C			-
	C			-		C			-			C			-
CLAIM NO.	KEY	ACCT NO.	FACTORY CLAIMS TOTAL				67		+	TAX			324		-
	I	263		+			15		+	SOURCE SALES	CHARGE SALES		220	460.00	+
	I			+					+	SOURCE TO BE	CHARGE SALES		225		+

GAS, OIL & GREASE
GALS. GAS @
QTS. OIL @
LBS. GREASE @

TOTAL GAS, OIL AND GREASE

DISCLAIMER OF WARRANTIES

THE SELLER, HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER [illegible] NOR AUTHORIZES ANY OTHER PERSON [illegible] FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

GREENVILLE FIRE & RESCUE DEPT.
INCIDENT REPORT

A	FDID 74285	Incident number 01-97-002625-000	Date 8/22/97	Day FRI.	Alarm 16:02	Arrival 16:05	In-service 16:57

B	Situation found VEHICLE FIRE	Action taken	Mutual aid
C	Fixed property use	Ignition factor SHORT CIRCUIT, FAULT	
D	Incident address 000209 COTANCHE ST, GREENVILLE, NC, 278340000		Census tract
E	Occupant name	Telephone	Room or apartment
F	Owner name	Address , GREENVI	Telephone
G	Method of alarm PUBLIC CALL DIRECT PHONE CALL	District	Shift 002 / No. alarms 0
H	No. fire personnel 3	No. engines 1	No. aerials 0 / No. other vehicles 0
I	Number of injuries Fire service: 0 Civilian: 0	Number of fatalities Fire service: 0 Civilian: 0	

J	Complex	Mobile property type AUTOMOBILE
K	Area of fire origin ENGINE AREA,RUNNING GEAR,WHEEL AREA	Equipment involved in ignition INTERNAL COMBUSTION ENGINE.
L	Form of heat ignition IMPROP.OPERATING E / Type material ignited MULTIPLE MATERIALS	Form material ignited ELECTRICAL WIRE
M	Method of extinguishment	Level of fire origin / Est. loss 15000

S	Year 1997	Make BUICK	Model REGAL	Serial number 2G4WB52K1V1432720	License no. KZ26994
T	Year	Make	Model	Serial number	

U	Officer in charge AHEARN, PAUL	Date 8/22/97
	Member making report	Date 8/22/97

THIS: 12411 ACTION: C KEY: 970124744 CRS 09/23/97 14:25 CALG110M
NEXT: 12412 ACTION: I KEY: 970124744 ID: L23GD

GM1241 PAGE 1

INCIDENT DATE: 08 / 22 / 97 TIME: 16 : 00 (24 HR CLOCK)

OWNER TITLE :
FIRST : HADWIN-WHITE MI : LAST: BUICK
STREET : P.O. BOX 1045
CITY : CONWAY ST: SC ZIP : 29526
H PHONE : 803 347 4633 AGE: B PHONE:
COMPANY: S.M. WORSLEY, GEN MGR

DRIVER TITLE : MRS.
FIRST : MI : LAST:
STREET :
CITY : GREENVILLE ST: NC ZIP :
H PHONE : AGE: B PHONE:

CLAIMANT TITLE: MR.
FIRST : S (GEN.MANAGER) MI : M LAST: WORSLEY
STREET : P.O. BOX 1045 HADWIN-WHITE BUICK
CITY : CONWAY ST: SC ZIP : 29526
H PHONE : 803 847 4633 AGE: B PHONE:

PF13 BASE PF14 CMTS PF15 AFTRCL PF16 CLOSE PF17 THIRD PF18 BREACH
PF19 CONTROL PF20 MEDARB PF21 12411 PF22 1241X1 PF23 CORRSEL PF24 CAL

THIS: 12412 ACTION: C KEY: 970124744 CRS 09/23/97 14:25 CALG120M
NEXT: 12413 ACTION: I KEY: 970124744 ID: L23GD
NAME: HADWIN-WHITE BUICK CONWAY,SC YR/MDL: 97 WB TYPE: 10

GM1241 PAGE 2

BODILY INJURIES : N (Y/N) NUMBER OF PEOPLE :
IS ANOTHER VEH INVOLVED : N (Y/N) NUMBER OF VEHICLES :
DID VEHICLE TURN OVER : N (Y/N) CLAIMANT REP BY ATTNY: N (Y/N)
WHERE CAN VEHICLE BE SEEN: HADWIN-WHITE BUICK PO BOX 1045 PH: 803 347 4633
SUSIE BROWN OFFICE MANAGER/GENERAL MANAGER S. M. WORSLEY CONWAY,SC 29526
VIN : 2G4WB52K1V1432720 DEL DTE: 080597
YR/MDL: 97 WB MILEAGE: 1500
******** ******** ********* ******** ******** ******** ********
PRINCIPLE USE OF VEHICLE : PERSONAL
DRIVER DESCRIPTION OF INCIDENT & CAUSE: "AT TEN TILL FOUR I LEFT FOR AN APPOINTMENT. I WENT TO THE DAILY REFLECTOR NEWSPAPER. THE VEHICLE CAUGHT FIRE AS I WAS IN THE OFFICE BUILDING. I EXPERIENCED NOTHING UNUSUAL WHEN I PARKED THE CAR."

NATURE OF WEATHER: CLEAR
PF13 BASE PF14 CMTS PF15 AFTRCL PF16 CLOSE PF17 THIRD PF18 BREACH
PF19 CONTROL PF20 MEDARB PF21 12411 PF22 1241X1 PF23 CORRSEL PF24 CAL

THIS: 12413 ACTION: C KEY: 970124744 CRS 09/23/97 14:25 CALG130M
NEXT: 12414 ACTION: I KEY: 970124744 ID: L23GD
NAME: HADWIN-WHITE BUICK CONWAY,SC YR/MDL: 97 WB TYPE: 10

GM1241 PAGE 3

WHAT COMPONENT(S) ARE ALLEGEDLY DEFECTIVE: UNKNOWN

WHO MADE ALLEGATION OF DEFECT: CLAIMANT
WAS VEHICLE TOWED : Y (Y/N)
TOWING CO NAME : HADWIN-WHITE BUICK
TOWING CO ADDRESS: HADWIN-WHITE BUICK
TOW DRIVER NAME : NOT AVAILABLE

DID YOU SPEAK TO DRIVER: Y (Y/N)
IF "N" GIVE SOURCE OF DRIVER DESC:
VEHICLE SPEED EST : 99
SOURCE OF EST : CLAIMANT

PF13 BASE PF14 CMTS PF15 AFTRCL PF16 CLOSE PF17 THIRD PF18 BREACH
PF19 CONTROL PF20 MEDARB PF21 12411 PF22 1241X1 PF23 CORRSEL PF24 CAL

THIS: 12414 ACTION: C KEY: 970124744 CRS 09/23/97 14:26 CALG140M
NEXT: 12415 ACTION: X KEY: 970124744 ID: L23GD
NAME: HADWIN-WHITE BUICK CONWAY,SC YR/MDL: 97 WB TYPE: 10

GM1241 PAGE 4

POLICE REPORT MADE: N (Y/N) REPORT ATTACHED: (Y/N)
IF NOT ATTACHED,GIVE STATION/OFFICER MAKING REPORT:

ANY WITNESSES : N (Y/N) NUMBER:

INCIDENT LOCATION

LOCATION OF INCIDENT: 209 CONTACHE STREET, GREENVILLE, NC 27834

KIND OF ROAD: A KIND OF SHOULDER: A (CONCRETE/GRAVEL/DIRT/ROCK-CRUSH/ASPHALT)

ROAD CONDITION: D SHOULDER CONDITION: D (WET/DRY/ICY/OTHER)

VISION OBSTRUCTIONS : NONE
POSTED SPEED : 99 (MPH)

PF13 BASE PF14 CMTS PF15 AFTRCL PF16 CLOSE PF17 THIRD PF18 BREACH
PF19 CONTROL PF20 MEDARB PF21 12411 PF22 1241X1 PF23 CORRSEL PF24 CAL

THIS: 12415 ACTION: C KEY: 970124744 CRS 09/23/97 14:26 CALG150M
NEXT: 12416 ACTION: I KEY: 970124744 ID: L23GD
NAME: HADWIN-WHITE BUICK CONWAY,SC YR/MDL: 97 WB TYPE: 10

GM1241 PAGE 5 (VEHICLE)

VIN : 2G4WB52K1V1432720 DEL DATE: 08 05 97
YR/MDL: 97 WB NEW/USED/DEMO: D MILEAGE : 1500
TRANS : 4T60-E AXLE: STANDARD ENGINE : 3.8 V6
LICENSE # : STATE:
INSPEC STICK #: STATION # : EXP DATE:
SPECIAL EQUIP/FEATURES: C.D. PLAYER WAS ADDED C.D. CHANGER IN THE
TRUCK WAS INSTALLED BY MRS. WHITE'S BROTHER-IN-LAW.
NATURE AND EXTENT OF DAMAGES: ENGINE COMPARTMENT

EST COST OF REPAIR: 1
PRODUCT CAMP : NONE CAMP PERFORMED: (Y/N)
IF "Y" DESC:
TIRE SIZE AND BRAND: TIRE INFORMATION PER PHOTOS
CONDITION OF TIRE: LF: G RF: G RR: G LR: G (GOOD/POOR/FLAT)
SPARE: G

PF13 BASE PF14 CMTS PF15 AFTRCL PF16 CLOSE PF17 THIRD PF18 BREACH
PF19 CONTROL PF20 MEDARB PF21 12411 PF22 1241X1 PF23 CORRSEL PF24 CAL

THIS: 12416 ACTION: C KEY: 970124744 CRS 09/23/97 14:26 CALG160M
NEXT: 12417 ACTION: I KEY: 970124744 ID: L23GD
NAME: HADWIN-WHITE BUICK CONWAY,SC YR/MDL: 97 WB TYPE: 10

GM1241 PAGE 6 (PHOTOS/DLR/PARTS)

WERE PHOTOS TAKEN: Y (Y/N) NUMBER: 49 BY WHOM: J.E.WILLIAMS EAA
ADDRESS : 30700 TELEGRAPH ROAD SUITE 4566 BINGHAM FARMS, MI 4566
VEHICLE INSPECTED: Y (Y/N) NAME : J. E. WILLIAMS EAA/SA
NAME OF INS. REP AT INVESTIGATION:
SELLING DEALER : HADWIN-WHITE BUICK
ADDRESS : CONWAY SC
SERVICING DEALER : HADWIN-WHITE BUICK
ADDRESS : CONWAY SC
REPAIR ORDER FOUND IN VEHICLE HISTORY: N (Y/N) HOW MANY :
IF "N" EXPLAIN : WINS WARRANTY HISTORY (SEE ATTACHED)

ALLEGED DEFECTIVE PART(S) REMOVED : N (Y/N)
PARTS NAME : CUSTODIAN:
LOCATION :
HOW & WHEN WAS MATTER LEFT WITH CLAIMANT: N.A.

PF13 BASE PF14 CMTS PF15 AFTRCL PF16 CLOSE PF17 THIRD PF18 BREACH
PF19 CONTROL PF20 MEDARB PF21 12411 PF22 1241X1 PF23 CORRSEL PF24 CAL

THIS: 12417 ACTION: A KEY: 970124744 CRS 09/23/97 14:26 CALG170M
NEXT: 12418 ACTION: KEY: 970124744 ID: L23GD
NAME: HADWIN-WHITE BUICK CONWAY,SC YR/MDL: 97 MB TYPE: 10

GM1241 PAGE 7 (PROPERTY DAMAGE)

TYPE OF DAMAGE: (VEHICLE/PROPERTY OTHER THAN VEHICLE)
OWNER NAME FIRST : MI: LAST:
ADDRESS :
DRIVER NAME FIRST: MI: LAST:
ADDRESS :
VEHICLE
MAKE,MODEL & YEAR:
ESTIMATE OF SPEED: (MPH) BY WHOM:
EXTENT OF DAMAGE :
PROPERTY
KIND :
EXTENT OF DAMAGE :
ADDITIONAL COMMENTS:

PF13 BASE PF14 CMTS PF15 AFTRCL PF16 CLOSE PF17 THIRD PF18 BREACH
PF19 CONTROL PF20 MEDARB PF21 12411 PF22 1241X1 PF23 CORRSEL PF24 CAL
*I0001 TYPE APPROPRIATE INFORMATION AND PRESS ENTER TO ADD *

THIS: 12410 ACTION: A KEY: 970124744 CRS 09/23/97 14:26 CALG180M
NEXT: 12419 ACTION: KEY: 970124744 ID: L23GD
NAME: HADWIN-WHITE BUICK CONWAY,SC YR/MDL: 97 WB TYPE: 10

GM1241 PAGE 8 (BODILY INJURIES)

TITLE :
FIRST : MI : LAST:
STREET:
CITY : ST : ZIP :
HOME PHONE: BUSI PHONE: AGE:
LOCATION CODE: (A=OWNER'S VEH/B=OTHER VEH/C=PEDESTRIAN/D=OTHER)
IF "B", GIVE DRIVER NAME:
NATURE OF INJURIES :
WHERE WERE INJURIES TREATED & BY WHOM:

SEATING POSITION:
ADDITIONAL COMMENTS:

PF13 BASE PF14 CMTS PF15 AFTRCL PF16 CLOSE PF17 THIRD PF18 BREACH
PF19 CONTROL PF20 MEDARB PF21 12411 PF22 1241X1 PF23 CORRSEL PF24 CAL
*I0001 TYPE APPROPRIATE INFORMATION AND PRESS ENTER TO ADD *

THIS: 12419 ACTION: C KEY: 970124744 CRS 09/23/97 14:26 CALG250M
NEXT: 124110 ACTION: KEY: 970124744 ID: LZ3GD
NAME: BADWIN-WHITE BUICK CONWAY,SC YR/MDL: 97 WB TYPE: 10

GM1241 PAGE 9
GENERAL COMMENTS: TOTAL CMTS: 6

ER: L23GD DATE: 09/19/97 TIME: 08:36 COMMENT #: 1
2G4WB52K1V1432720 INSPECTION DATE: 9/03/97 MILEAGE AT INSPECTION: UNKNOWN
(ELECTRONIC ODOMETER - NO POWER) ESTIMATED MILEAGE AT INSPECTION: 2000/3000MI.

INSPECTION FINDINGS:
HOT FIRE OF RELATIVELY SHORT DURATION WITH MOST HEAT CONCENTRATED ON FRONT OF
THE ENGINE BETWEEN UPPER INTAKE MANIFOLD AND VALVE COVER.
BATTERY SHOWS 12 VOLTS;LOADED@10:25 VOLTS.
NO BEADED WIRES FOUND, WIRING HARNESS DAMAGED "OUTSIDE TO INSIDE".
FUSE RELAY CENTER CASE MELTED; SHOWS NO EVIDENCE OF FIRE INSIDE OF CASE.
TOP HALF OF THROTTLE BODY INDUCTION HOSE BURNED; BOTTOM INTACT.
NO EVIDENCE OR SMELL OF FIRE INSIDE VEHICLE.
12 DISC CD PLAYER - INSTALLED BY SELLING DEALER ON 5/8/97 (R.O. ATTACHED).
NO HISTORY OF RELATED REPAIRS OR OUTSTANDING PROBLEMS.
MORE: Y
PF13 BASE PF14 CMTS PF15 AFTRCL PF16 CLOSE PF17 THIRD PF18 BREACH
PF19 CONTROL PF20 MEDARB PF21 12411 PF22 1241X1 PF23 CORRSEL PF24 CAL
*I0004 TOP OF DATA DISPLAYED *

THIS: 12419 ACTION: C KEY: 970124744 CRS 09/23/97 14:26 CALG250M
NEXT: 124110 ACTION: KEY: 970124744 ID: L23GD
NAME: HADWIN-WHITE BUICK CONWAY,SC YR/MDL: 97 WB TYPE: 10

GN1241 PAGE 9
GENERAL COMMENTS: TOTAL CMTS: 6
ER: L23GD DATE: 09/19/97 TIME: 08:26 COMMENT #: 2

NO RECORD OF MAINTENANCE OR SERVICE SINCE DELIVERY.
VEHICLE RETURNED TO SELLING DEALER (HADWIN-WHITE BUICK, CONWAY, SC) ON
A FLATBED.
THE AIR CONDITIONER WAS IN THE "ON" POSITION PRIOR TO THE INCIDENT.
NO EVIDENCE THAT CIGARETTE LIGHTER HAS EVERY BEEN USED.
DRIVER PARKED VEHICLE WITH FRONT-END POINTED DOWNHILL, SET EMERGENCY BRAKE
LEFT VEHICLE AND WENT INTO NEARBY BUILDING, HEARD FIRE ENGINES APPROXIMATELY
15 MINUTES LATER. DID NOT KNOW HER VEHICLE WAS INVOLVED. RETURNED TO VEHICLE
45 MINUTES LATER AND FOUND DAMAGED VEHICLE AND NOTE FROM FIRE DEPARTMENT.
LEFT AND RIGHT EXTERIOR: NO DAMAGE, EXCEPT THAT DONE BY, FIRE DEPARTMENT.
2 SMALL PAINT BLISTERS ON HOOD, HOOD/FENDERS DAMAGE BYY FIRE DEPARTMENT.
HOOD AND INNER & OUTER PANELS: POINT BLISTERS (SPOTS) ON REAR, REAR INNER
PANEL "WHITE" FROM HEAT.
MORE: Y

PF13 BASE PF14 CMTS PF15 AFTRCL PF16 CLOSE PF17 THIRD PF18 BREACH
PF19 CONTROL PF20 MEDARB PF21 12411 PF22 1241X1 PF23 CORRSEL PF24 CAL

THIS: 12419 ACTION: C KEY: 970124744 CRS 09/23/97 14:26 CALG250M
NEXT: 124110 ACTION: KEY: 970124744 ID: L23GD
NAME: CONWAY,SC YR/MDL: 97 WB TYPE: 10

GM1241 PAGE 9

GENERAL COMMENTS: TOTAL CMTS: 6

R: L23GD DATE: 09/19/97 TIME: 08:32 COMMENT #: 3

NO INTERIOR DAMAGE, NO SMOKE, NO ODOR.
ASHTRAY: NO EVIDENCE OF CIGARETTE ASHES.
ENTIRE ENGINE COMPARTMENT HAS EXTENSIVE DAMAGE, FIRE HOTTER ON FRONT OF ENGINE.
RADIATOR FAN BLADES MELTED, NO DAMAGE TO RADIATOR CORE.
COOLANT RECOVERY BOTTLE: MELTED.
TRANSMISSION COOLER LINES/CONNECTIONS: FILLER TUBE HANDLE MELTED - NO DAMAGE OTHERWISE.
ENGINE COMPARTMENT COOLANT LINES/HOSES/CONNECTIONS: HOSES MELTED, WATER REMAINS IN RADIATOR CORE.
HEATER HOSE TO BULK HEAD ONLY MINOR DAMAGE, THROTTLE BODY AIR INDUCTION DUCT MELTED ON TOP SIDE.
FUEL INJECTION RAIL INTACT, ALL CONNECTIONS DESTROYED.
MORE: Y

PF13 BASE PF14 CMTS PF15 AFTRCL PF16 CLOSE PF17 THIRD PF18 BREACH
PF19 CONTROL PF20 MEDARB PF21 12411 PF22 1241X1 PF23 CORRSEL PF24 CAL

THIS: 12419 ACTION: C KEY: 970124744 CRS 09/23/97 14:26 CALG25DM
NEXT: 124110 ACTION: KEY: 970124744 ID: L23GD
NAME: CONWAY,SC YR/MDL: 97 WB TYPE: 10

GM1241 PAGE 9

GENERAL COMMENTS: TOTAL CMTS: 6

ER: L23GD DATE: 09/19/97 TIME: 08:41 COMMENT #: 4

ALL FUEL LINES TO AND FROM INJECTOR RAIL DESTROYED.
"O" RING ON INJECTOR RAIL REAR CONNECTION IN PLACE.
NO "O" RING FOUND ON INJECTOR RAIL CONNECTION ADJACENT OF PRESSURE REGULATOR.
PLASTIC COVER ON REAR OF GENERATOR MELTED; ENTIRE GENERATOR DAMAGED.
BATTERY/ATTACHED CABLES: CURRENT VOLTS 12; LOADED VOLTS 10:25, EXTERIOR CASE MELTED, SAGGED CABLES DISCONNECTED BY FIRE DEPARTMENT.
NO DAMAGE BELOW VALVE COVERS, FIRE CONCENTRATED ON TOP OF ENGINE, HOTTEST ON RIGHT FRONT CORNER, NO DAMAGE TO VALVE COVER HOLD DOWN SCREWS AND WASHERS.
NO DAMAGE TO THE ENGINE OIL PAN.
HINGE TORQUE RODS: RIGHT FRONT CYLINDER FUNCTIONAL, LEFT DETACHED FROM HOOD.
ENGINE COMPARTMENT EXHAUST SYSTEM: NO DAMAGE, SOME PLASTIC MELTED DRIPPED ON LEFT SIDE EXHAUST MANIFOLD SHIELD.

MORE: Y

PF13 BASE PF14 CMTS PF15 AFTRCL PF16 CLOSE PF17 THIRD PF18 BREACH
PF19 CONTROL PF20 MEDARB PF21 12411 PF22 1241X1 PF23 CORRSEL PF24 CAL

THIS: 12419 ACTION: C KEY: 970124744 CRS 09/23/97 14:26 CALG250M
NEXT: 124110 ACTION: KEY: 970124744 ID: L23GD
NAME: CONWAY,SC YR/MDL: 97 WB TYPE: 10

GM1241 PAGE 9

GENERAL COMMENTS: TOTAL CMTS: 6

ER: L23GD DATE: 09/19/97 TIME: 08:47 COMMENT #: 5

ANYTHING ON VEHICLE WHICH IS AFTER-MARKET: NONE WHEN INSPECTED, COMPACT DISC PLAYER HAD BEEN REMOVED BY DEALER.
OBSERVATIONS:
ENGINE COOLANT: NORMAL
ENGINE OIL: NORMAL, EXCEPT WATER UNDERNEATH UPPER INTAKE MANIFOLD.
TRANSMISSION FLUID: NORMAL.
BRAKE FLUID: RESERVOIR MELTED.
AIR CONDITIONING WAS IN THE "MAX" POSITION AT INSPECTION.
ALL FUSES CHECKED AND FOUND TO BE CLOSED, FUSE RELAY CENTER MELTED, BUT INTERIOR WIRES APPEAR TO HAVE NO DAMAGE.
NO DAMAGE AT INTERIOR BLOCKS, BURNED AT FUSE RELAY CENTER.
FUSIBLE LINKS: CHECKED BY DEALER SHOP: ALL O.K.
SPARKPLUG/BOOT:DISINTEGRATED ON FRONT OF ENGINE, SOME PORTIONS INTACT ON REAR.
MORE: Y

PF13 BASE PF14 CMTS PF15 AFTRCL PF16 CLOSE PF17 THIRD PF18 BREACH
PF19 CONTROL PF20 MEDARB PF21 12411 PF22 1241X1 PF23 CORRSEL PF24 CAL

THIS: 12419 ACTION: C KEY: 970124744 CRS 09/23/97 14:26 CALG250M
NEXT: 124110 ACTION: KEY: 970124744 ID: L23GD
NAME: CONWAY,SC YR/MDL: 97 WB TYPE: 10

GM1241 PAGE 9
GENERAL COMMENTS: TOTAL CMTS: 6
ER: L23GD DATE: 09/19/97 TIME: 08:51 COMMENT #: 6

FUEL FILLER CAP: IN PLACE.
CATALYTIC CONVERTER: NO DAMAGE, INSPECTED WITH SHOP TECHNICIANS.
POSITION OF WINDOWS: ALL CLOSED.
REPAIR COST:
NO ESTIMATE HAS BEEN MADE, FIRE CONSUMED EVERYTHING ABOVE VALVE COVERS,
FRONT TO REAR AND LEFT TO RIGHT MORE FIRE DAMAGE ON FRONT OF ENGINE
THAN ON REAR SIDE.
VEHICLE WAS MOVED BACK TO SELLING DEALER FROM NORTH CAROLINA - DID
NOT INSPECT SITE, (FIRE DEPARTMENT REPORT ATTACHED).

MORE: N
PF13 BASE PF14 CMTS PF15 AFTRCL PF16 CLOSE PF17 THIRD PF18 BREACH
PF19 CONTROL PF20 MEDARB PF21 12411 PF22 1241X1 PF23 CORRSEL PF24 CAL
*I0005 BOTTOM OF DATA DISPLAYED *

THIS 124110 ACTION: C KEY: 970124744 CRS 09/23/97 14:27 CALG190M
NEXT: 1241A ACTION: KEY: 970124744 ID: L23GD
NAME: CONWAY,SC YR/MDL: 97 WB TYPE: 10
GM1241 PAGE 10 (RECAP)

DIVISION NOTIFIED OF INCIDENT
BY : BCRC BY PHONE PAR GROUP GUY DIBELLA
WHEN : 08 27 97
BY WHOM: CLAIMANT MR. S.M. WORSLEY GENERAL MANAGER AT HADWIN-WHITE BUICK
ZN ASSIGNED : 26
ASSIGNMENT
INVESTIGATOR FIRST NAME: JIM MI: E LAST NAME: WILLIAMS
ASSIGNMENT DATE : 082797 DUE DATE : 090997
INVESTIGATION DATE : 090397 RECEIVED DATE : 091597
INFO FROM FURTHER INVESTIGATION: N.A.

INSURANCE CO CODE: INSMI001 DATE SENT: 090297
REGION APPRVD BY : DATE:
CO APPROVED BY : DATE:
PF13 BASE PF14 CMTS PF15 AFTRCL PF16 CLOSE PF17 THIRD PF18 BREACH
PF19 CONTROL PF20 MEDARB PF21 12411 PF22 1241X1 PF23 CORRSEL PF24 CAL

THIS: 1241A ACTION: C KEY: 970124744 CRS 09/23/97 14:27 CALG240M
NEXT: 1241A ACTION: KEY: ID: L23GD 7
44 GM1241-A
DIVISION: BUICK ZONE: 26 DATE: 08 27 97
INSURANCE COMPANY'S (LOCAL OFFICE) DESIGNATION CODE PTP 76- INSMI001
ADDRESS: P. O. BOX 02489 CITY: DETROIT ST: MI ZIP: 48202
RE:CLAIMANT (FIRST): S (GEN.MANAGER) MI: M LAST: WORSLEY
DATE OF INCIDENT : 08 22 97
REASON FOR SUBMISSION OF PRIMARY REPORT: 1 (1/2/3)
1. THE ATTACHED REPORT IS FOR YOUR INFORMATION AND RECORD.
2. WE BELIEVE THIS CLAIM MAY DESERVE FURTHER INVESTIGATION BY YOU.
3. OTHER:

FORWARD ACKN TO: 1. UNDERSIGNED FOR INQUIRIES TO: 1. UNDERSIGNED
AND/OR 2. CHRIS AUSTIN AND/OR 2. CHRIS AUSTIN

ENCLOSURES : PHOTOS, NEGATIVES, R.O.FIRE REPORT,VISS/WINS PRINT
CONTACT NAME FIRST: CHRISTINE LAST: AUSTIN MI: R
CONTACT ADDRESS: 5505 CORPORATE DRIVE SUITE 450
CITY: TROY ST: MI ZIP: 48098 CONTACT TITLE: LEGL COOR
PF13 BASE PF14 CMTS PF15 AFTRCL PF16 CLOSE PF17 THIRD PF18 BREACH
PF19 CONTROL PF20 MEDARB PF21 12411 PF22 1241X1 PF23 CORRSEL PF24 CAL

Close-up Photo
Showing Rear Side
of Engine from
Rt Front Fender

Wire to Alternator
Not Burned

Heater
Hoses

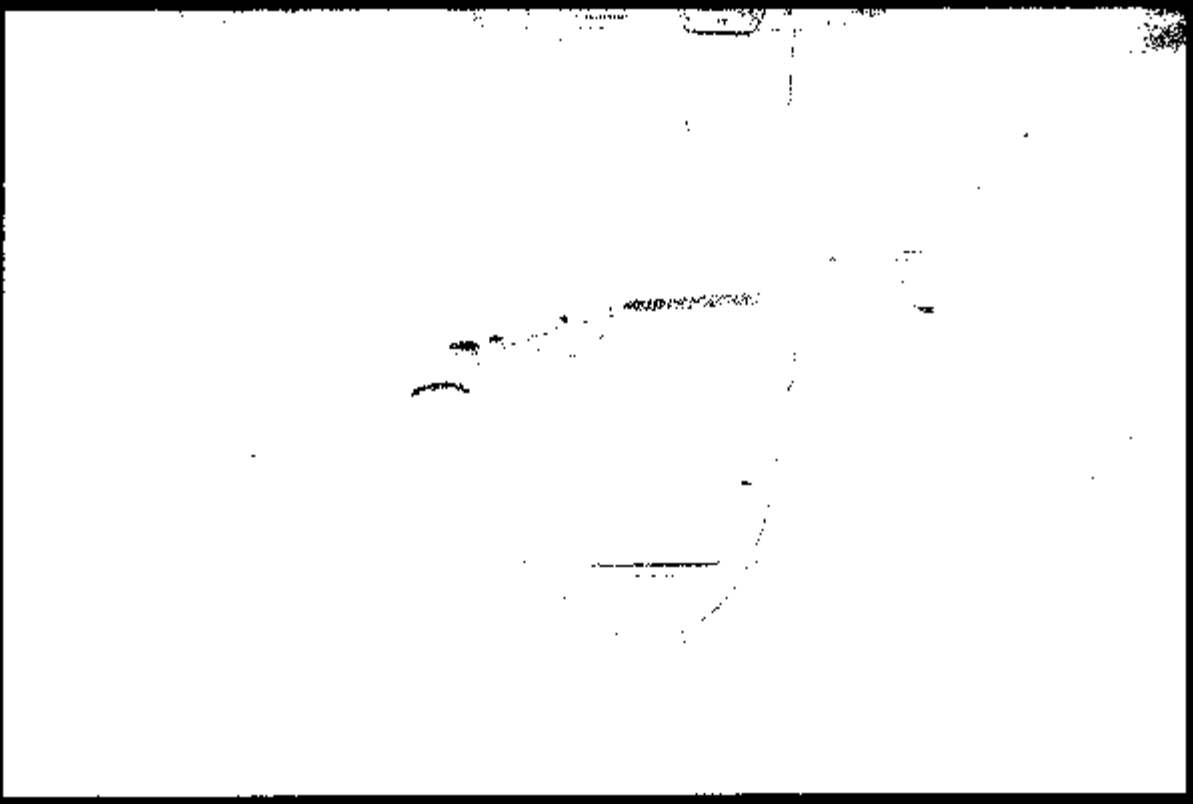
Fuel injection Rail "nipple". 0" is intact & in place

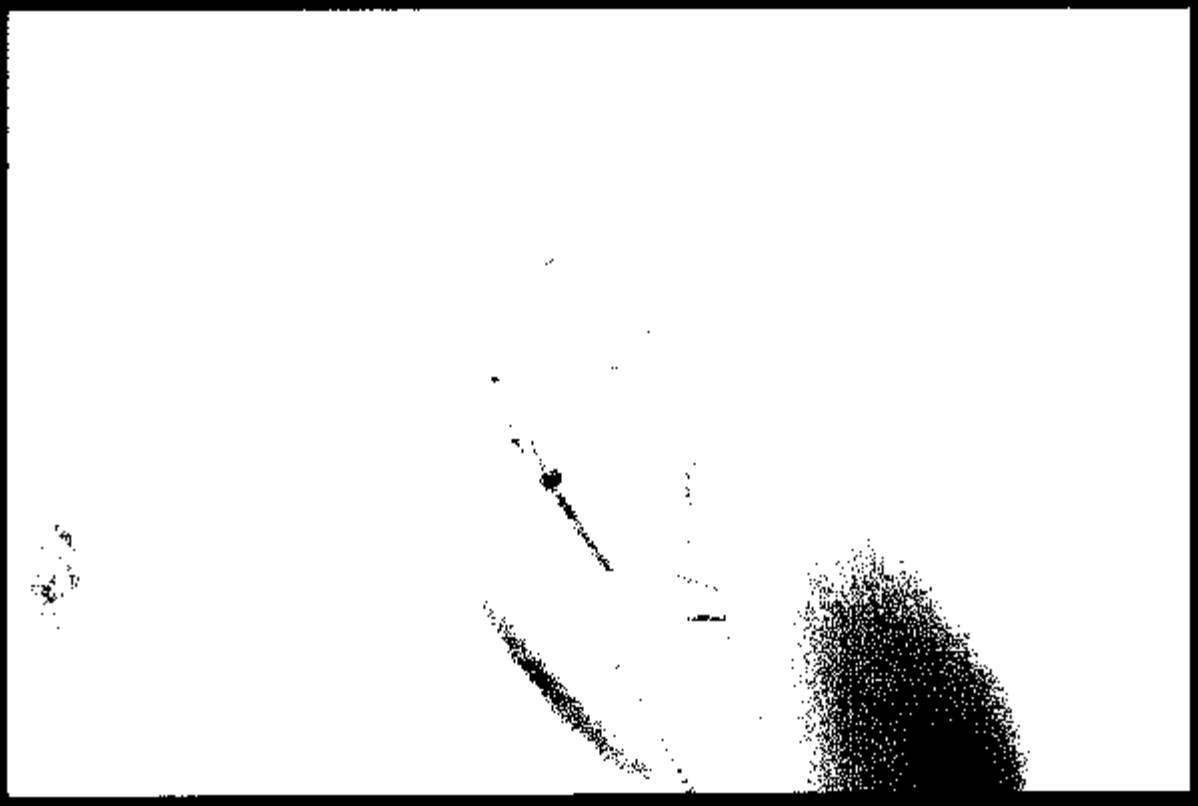
Power Brake Reservoir melted

Wiring Harness imbedded in melted Plastic Engine Cover

Throttle Body duct Burned on top side only

Clamp
Found lyn
on top of
Transaxle
Below throttle
Body





277897

BUICK MOTOR DIVISION PR04778 PAGE #: 1
*** GM RESTRICTED *** J01-124

CASE NO:	970174347	VIN:	2G4WB52KXW1407250
DATE OPENED:	05/01/1998	MODEL YR:	98
DATE CLOSED:	/ /	SERIES:	WB
SOURCE:		MILEAGE:	010177
CUSTOMER:		STATE:	GA
ADDRESS:	EASTPOINT GA 0000		P
HOME PHONE:		BUS. PHONE:	EXT:

GM 4241

AUTOMOTIVE DIVISION COMPLETING REPORT
BUICK MOTOR DIVISION
REPORT OF PRELIMINARY INVESTIGATION

CASE REF #
970174347

DESIGNATION CODE

SERIOUS INCIDENTS SHOULD BE IMMEDIATELY REPORTED BY TELEPHONE TO THE NEAREST INSURANCE COMPANY OFFICE

DATE OF INCIDENT 12/13/97 HOUR 23:25

********** I OWNER - CLAIMANT **********

NAME OF OWNER AGE
ADDRESS
CITY EASTPOINT STATE GA ZIP PHONE NO.

NAME OF DRIVER AGE
ADDRESS
CITY STATE ZIP PHONE NO.

NAME OF CLAIMANT SAME AGE
ADDRESS
CITY STATE ZIP PHONE NO.

********** II VEHICLE **********

MAKE BUICK VIN 2G4WB52K9W1407260 YEAR 98 MODEL REGAL LS
TRANS 4T65-E AXLE 3.05 ENGINE L36 3.8L MILEAGE 010177
DATE OF DEL. 08/21/97 NEW,USED OR DEMO N LICENSE NO. STATE
DEALER STEVE RAYMAN PONTIAC-BUICK-GMC
ADDRESS 4305 JONESBORO ROAD
CITY STATE GA ZIP 302912001
INSPECTION STICKER NO. INSPECTION STATION NO.
EXPIRATION DATE / /
PRINCIPLE USES OF VEHICLE
RENTAL
SPECIAL VEHICLE FEATURES OR EQUIPMENT
NONE

NATURE AND EXTENT OF DAMAGES TO VEHICLE.
ENGINE COMPARTMENT, WINDSHIELD

ESTIMATE COST OF REPAIR (ATTACH COPY OF ESTIMATE) 9999
PRODUCT CAMP : CAMP PERFORMED: N (Y/N)
IF *** DESC

********** III PROPERTY DAMAGE **********

NO PROPERTY DAMAGE INFORMATION ENTERED FOR THIS CASE

********** IV BODILY INJURY **********

NO BODILY INJURY INFORMATION ENTERED FOR THIS CASE

********** V INVESTIGATION **********

HOW, WHEN, AND BY WHOM WAS DIVISION NOTIFIED OF INCIDENT?

UTECAPA05289902346723-PR04778

CALL TO SCRT
12-15-97

LOCATION OF INCIDENT (DESIGNATE EXACT LOCATION)
PARKING LOT

TYPE OF ROAD CONCRETE GRAVEL X ASPHALT CRUSHED ROCK DIRT
CONDITION OF ROAD WET X DRY ICY OTHER
KIND OF SHOULDER CONCRETE GRAVEL X ASPHALT CRUSHED ROCK DIRT
CONDITION OF SHOULDER WET X DRY ICY OTHER
NATURE OF WEATHER CLEAR
VISION OBSTRUCTION (IF ANY DESCRIBE)
NONE
NAME AND ADDRESS OF DEALER WHO TOWED (INCLUDE TOW DRIVER'S NAME), STORED AND/OR PROVIDED TEMPORARY SERVICE TO DAMAGED VEHICLE

WHERE CAN VEHICLE BE SEEN? 3405 BOBBY BROWN PARKWAY, EASTPOINTE GA
NATIONAL CAR RENTAL
DID VEHICLE TURN OVER? YES X NO VEHICLE SPEED ESTIMATE 1 MPH
SOURCE OF SPEED ESTIMATE
MR. HENRY
POSTED SPEED LIMIT IS
BRAND AND SIZE TIRES NOT INSPECTED
CONDITION R.F. X GOOD POOR FLAT R.R. X GOOD POOR FLAT
OF TIRES: L.F. X GOOD POOR FLAT L.R. X GOOD POOR FLAT
OTHER (TRUCK OR SPARE).
0

DID YOUR SEARCH OF THE VEHICLE SERVICE HISTORY PRODUCE SERVICE REPAIR ORDERS?
YES X NO
IF "YES" ATTACH COPIES OF ALL R.O.'S. (INDICATE HOW MANY)
IF "NO" EXPLAIN NO PERTINANT REPAIRS

POLICE REPORT ATTACHED? X YES NO IF "NO", WHAT STATION OR OFFICER MADE REPORT

NAMES AND ADDRESSES OF WITNESSES
NO WITNESSES
ARE PHOTOS TAKEN? X YES NO IF "YES" HOW MANY 14 BY WHOM—NAME AND ADDRESS
KEITH P. FARVER
EAC
NOTE FURNISH PHOTOS TO INSURANCE COMPANY OFFICE WITH THIS FORM.
FORWARD NEGATIVES TO CENTRAL (HOME) OFFICE.
NAME OF INS. REPRESENTATIVE IF PRESENT, AT THE INVESTIGATION

[illegible]

DRIVER'S DESCRIPTION AS TO HOW INCIDENT HAPPENED AND HIS STATEMENT OF CAUSE.
"THE CAR WAS PARKED BY AN EMPLOYEE.
[illegible] THE [illegible] OFFICER WHAT DOING WITH THE CAR."

DID YOU PERSONALLY SPEAK WITH DRIVER? YES X NO
"YES" GIVE GISTS OF DRIVER'S DESCRIPTION.

UTECAPA062899023457 24-PR04778

MR. [illegible]
WAS VEHICLE INSPECTED? X YES NO
IF YES? IDENTIFY ALL PARTIES KEITH B. FARVER
WHAT VEHICLE COMPONENTS ARE ALLEGEDLY DEFECTIVE?
ENGINE COMPARTMENT

WHO MADE ALLEGATION OF DEFECTS MR. HENRY
IF THE ALLEGED DEFECTIVE PART HAS BEEN REMOVED FROM THE VEHICLE, INDICATE EXACT PART(S), PRESENT LOCATION AND WHO IS CUSTODIAN.

INFORMATION FROM FURTHER INVESTIGATION OF INCIDENT, INCLUDING EXAMINATION OF VEHICLE AND SCENE OF INCIDENT. NATIONAL DID NOT RESPOND TO DOCUMENTS SENT IN JANUARY TO ALLOW BUICK TO ACCEPT RESPONSIBILITY AND MAKE SETTLEMENT. FOLLOW UP LETTER IN APRIL RECEIVED NO RESPONSE.
FILE FORWARDED TO ESIS.
GENERAL COMMENTS

** VEHICLE INSPECTION **

LEFT AND RIGHT EXTERIOR- NO FIRE DAMAGE TO RIGHT OR LEFT SIDE
FRONT AND REAR EXTERIOR- FRONTAL DAMAGE TO HOOD AND ENGINE, NO REAR DAMAGE
HOOD, INNER AND OUTER PANELS- HOOD PANEL INNER AND OUTER BURNED
TRUNK AREA AND DECKLID- NO REAR AREA DAMAGE
ROOF- NO DAMAGE
DOOR INTERIOR PANELS- NO DAMAGE
LEFT AND RIGHT IP AND ODOMETER- NO DAMAGE TO IP
ASHTRAY- SOME ASHES IN ASHTRAY, NO DAMAGE
LEFT AND RIGHT FRONT SEAT AND CARPET- NO DAMAGE
UNDERBODY AND EXHAUST- EXHAUST IN PLACE, CENTER OF MUFFLER HAS NOT AREA AT CENTER
ENGINE COMPARTMENT- BURNED
RADIATOR FRONT AND REAR- INTACT, NOT BURNED
COOLANT RECOVERY BOTTLE- NO DAMAGE, 1/2 FULL OF COOLANT
TRANS COOLER LINES/CONNECTIONS- CONNECTED, NO DAMAGE
ENGINE COMPARTMENT ENGINE COOLER LINES/HOSES, CONNECTIONS/CLAMPS- ALL COOLANT LINES CONNECTED INTACT, CLAMPS IN PLACE AND RADIATOR FULL.
ENGINE COMPARTMENT HEATER LINES/HOSES- HEATER HOSES FROM ENGINE W/PUMP TO HEATER CORE INTACT. CLAMPS IN PLACE
ALL FUEL LINES/HOSES, FILTER CONNECTIONS/CLAMPS- FUEL LINES BURNED FROM RAIL TO LEFT FENDER
TBI, INJECTOR RAIL, FUEL LINE CONNECTION- TBI, INJECTOR RAIL AND CONNECTORS BURNED
ENGINE COMPARTMENT FUEL LINES/HOSES, CONNECTIONS AND O-RINGS- NOTHING REMARKING ALL BURNED
[illegible] HOSES, CONNECTIONS/CLAMPS- LINES IN PLACE, SCORCHED RESERVOIR FULL
GENERATOR AND ATTACHED WIRING- BURNED, WIRE INSULATION BURNED OFF.
BATTERY AND ATTACHED CABLES- BATTERY FULLY CHARGED. POSITIVE CABLE CUT [illegible]
ENGINE BLOCK- NO CRACKS NOTED
ENGINE OIL PAN- UNDAMAGED FULL OF DIRTY OIL
ENGINE COMPARTMENT HINGE TORQUE RODS- UNDAMAGED AND FUNCTIONAL
[illegible] SYSTEM- UNDAMAGED

[illegible]IDE-

ENGINE COOLANT- NORMAL
ENGINE OIL- DARK COLOR, HAD NOT BEEN CHANGED IN 10,177 MILES
TRANS FLUID- NORMAL, FULL
POWER STEERING FLUID- NORMAL, FULL
BRAKE FLUID- NONE AVAILABLE
DRIVER ELECTRICAL CONTROLS IN "ON" POSITION- HEATER SET FOR VENT, BLOWER ON LOW
FUSES- 2 INTERIOR FUSES BLOWN, 10 AMP CRUISE AND 20 AMP ABS. ENGINE POWER DIST CENTER MELTED ON FRONT SIDE
WIRING INSULATION AT FUSE BLOCKS- NO INTERIOR DAMAGE, WIRES ON REAR OF P.D.C. ARE SCORCHED BUT NOT BURNED
FUSIBLE LINKS- LOCATIONS UNKNOWN
SPARK PLUG WIRING AND BOOT CONDITION- PLUG WIRES AND BOOTS BURNED
FUEL FILLER RESTRICTOR IN PLACE- YES, NO DAMAGE
CATALYTIC CONVERTOR- NO DAMAGE OR DISCOLORATION
POSITION OF WINDOWS- ALL UP AND UNDAMAGED
HOW AND WHEN WAS MATTER LEFT WITH CLAIMANT?
BUICK COULD NOT REACH SETTLEMENT
WITH NATIONAL. FORWARDED MATTER TO ESIS.

****
DATE OF INVESTIGATION 011298 PRINTED NAME KEITH B FARVER
DATE SIGNED _____ SIGNED _____

DIVISIONAL REPRESENTATIVE COMPLETING INVESTIGATION - GENERAL MOTORS CORPORATION

1 PAGO FINAL 11,700.00

Cargos por Mora: Si un plazo no se paga en un período mayor de 15 días de su vencimiento, usted pagará un cargo igual al 5% del pago [illegible] de $100.00.

Saldo por Anticipado: Si usted paga toda su deuda por anticipado, puede tener derecho a un reembolso de parte del cargo por financiamiento [illegible]

Descripción del Gravamen: Usted está creando un gravamen sobre el vehículo comprado.

Información Adicional: Vea el reverso de este contrato para información adicional sobre falta de pago, incumplimiento, requerimiento de pago total antes de la fecha programada, y reembolso en caso de saldo anticipado.

DETALLE DE LA CANTIDAD FINANCIADA

1. Precio de Venta al Contado (incluyendo accesorios, servicios e impuestos) $ 26,000.00

2. Precio Pago Total= Valor neto del vehículo tomado a cuenta $ N/A

Efectivo $ 1000.00 Otro (descrito) N/A

El vehículo tomado a cuenta es un: N/A N/A N/A

3. Balance del Precio al Contado Pendiente de Pago (Diferencia entre partidas 1 y 2) $ [illegible]

4. Otros Cargos, Incluyendo Cantidades Pagadas a Otros para Usted:

A. Costo total para Seguros Pagados a Compañías de Seguro $ 4,407.00

(Ver declaración informativa sobre seguros para detalles)

B. Cargos Pagados a Agencias del Gobierno

1. Impuestos no incluidos en el Precio de Venta al Contado $

2. Cargos Gubernamentales para Licencia $ N/A

3. Cargos Gubernamentales para Registro o Traspaso de Título $ 131.00

C. Otros Cargos (El Vendedor deberá identificar quién recibirá el pago y describir el propósito)

a OTRAS PARTIDAS TITULO para $ N/A

TOTAL DE OTROS CARGOS Y CANTIDADES PAGADAS A OTROS PARA USTED $ [illegible]

5. Balance de Principal-Cantidad Financiada (3+4) $ [illegible]

6. CARGO POR FINANCIAMIENTO $ [illegible]

7. Balance Diferido (Total de pagos (5+6)) $ [illegible]

AVISO AL COMPRADOR: NO FIRME ESTE CONTRATO SIN LEERLO O SI EL MISMO CONTIENE ESPACIOS EN BLANCO. USTED TIENE DERECHO A UNA COPIA DE ESTE CONTRATO. BAJO LA LEY ACTUAL USTED TIENE DERECHO A SALDAR POR ANTICIPADO LA CANTIDAD TOTAL ADEUDADA Y BAJO CIERTAS CONDICIONES, OBTENER UN REEMBOLSO PARCIAL DEL CARGO POR FINANCIAMIENTO, COMPUTADO A BASE DE LA REGLA 78.

CONTRATO DE VENTA AL POR MENOR A PLAZOS.

Firma del Comprador [illegible] Firma del Co-Comprador [illegible]

Usted firmó este contrato y recibió una copia en (no fecha en Domingo) [illegible]

CABRERA HNOS. INC.

Co-Compradores y Otros Dueños: Un co-comprador es una persona que es responsable del pago total de la deuda. Otro dueño es una persona cuyo nombre aparece en el título del vehículo, pero que no tiene que pagar la deuda. El co-comprador o el otro dueño saben que el [illegible] el vehículo y consienten a este gravamen.

Otro dueño firma aquí _____ Dirección _____

Acreedor firma _____ Por _____

FIRMA AUTORIZADA

CESIÓN DEL VENDEDOR

El Vendedor vende y cede a General Motors Acceptance Corporation (GMAC) todos sus derechos, título o interés en este contrato.

El Vendedor garantiza y manifiesta que: (1) El contrato surgió de la venta de la propiedad descrita en el reverso de este contrato; (2) El Vendedor tenía fácil a la propiedad el momento de la venta libre de toda carga; (3) Todas las revelaciones requeridas por ley fueron debidamente hechas al Comprador antes de que éste firmara el contrato; (4) Toda la documentación sobre seguros será entregada al Comprador dentro del tiempo requerido por ley; (5) Según el leal saber y entender del Vendedor, la Declaración del Comprador que se anexa es exacta; (6) El pronto pago recibido del Comprador es exactamente según indicado; (7) El contrato es ejecutable; y (8) El Vendedor tiene derecho según requerido por ley.

Cada una de estas garantías y manifestaciones son esenciales para la aceptación del contrato por GMAC. Si cualquiera de ellas es violada o es errónea, el Vendedor incondicionalmente promete aceptar la retrocesión de este contrato y pagar a GMAC, a la demanda, la cantidad total del balance adeudado bajo este contrato. El Vendedor también conviene en indemnificar a GMAC por [illegible]

[illegible] GMAC [illegible] Violación [illegible]

El Vendedor conviene en indemnificar a GMAC [illegible] o pérdida sufrida como resultado de una demanda [illegible] contra el Vendedor.

Si este contrato es violado [illegible] pagaría a GMAC la cantidad total que GMAC pagó [illegible]

El Vendedor será responsable aunque una [illegible] variación de los términos del contrato libere al Comprador.

El Vendedor renuncia al aviso de aceptación de esta garantía [illegible] de falta de cumplimiento y falta de ejecución.

CONTRATOS ASIGNADOS CON RECURSO

Si este contrato es cedido con recurso, en [illegible] indemnizaciones y obligaciones, el Vendedor incondicionalmente garantiza el pago a la demanda del balance adeudado en este contrato y todas las pérdidas y gastos incurridos por GMAC en el caso de falta de [illegible]

Este contrato es cedido sin recurso bajo los términos de la Cesión del Vendedor.

Vendedor CABRERA HNOS. INC. CABRERA HNOS. INC. (Si Corp. o Sociedad) FIRMA AUTORIZADA (Título)

2108 PR (A) 1/95

INSURANCE / SEGURO

CASE REF. # 970174347 CUSTOMER INFORMATION

TITLE : MR.
FIRST : MI: LAST :
STREET :
CITY EASTPOINT ST: GA ZIP :
H PHONE B PHONE.
COMPANY NATIONAL CAR RENTAL- ATLANTA AIRPORT

VEHICLE-DEALER INFORMATION

VIN 2G4WB52K9W1497160 DEL DTE: 06 21 97
YR/MDL 98 WB REGAL LS MILEAGE: 010177
DEALER STEVE RAYMAN PONTIAC-BUICK-GMC ZN/DLR 27 38298
CITY UNION CITY STATE GA

AFTER CALL INFORMATION

CUSTOMER REQUEST INFORMATION

REQUEST AREA : SERV
CONTACT TYPE : OWNER
WARRANTY : I (IN/OUT/UNK.
STOCKHOLDER : N (Y/N)
DLR SVC DISTRICT: 02
PART DELAY START:
CASE OPEN DATE : 12 15 97
ROUTING CODE : CAC CRS LOC 1241
CORRES TYPE :

FILE RETENTION : 00
LAST ALTERED ID : B47WA

REQUEST SOURCE : H T CRS
IN CORR SEQ # : N
THIRD PARTIES
GM EMPLOYEE : N (Y/N)

PART DELAY END :
SCRAP DATE :

TRANSMIT DATE :
CORP CASE # :
CENTRAL FILE : Y (Y/N)
LAST ALTERED DATE : 04 22 98

CASE CLOSING INFORMATION

FILE RETENTION : 00
DLR CONTACT DATE : 01 06 98
CLOSING DATE : 04 22 98
CO REVIEW CLOSE : B47WA
REGION REV CLOSE :

CENTRAL FILE : Y (Y/N)
DLR CONCLUSION DATE: 04 22 98
RESPONSIBLE DLR :
CO REVIEWED : Y (Y/N) DATE: 04 22 98
REGION REVIEWED : (Y/N) DATE:

CDE # DESC	CDE COMMENTS
A01 # OPEN CAMPAIGN	97022 DOCUMENTED
T31 # GM 1241 INVESTI	GM FAR INVESTIGATION SEE FAR INVESTIGATION
T22 # FIRE DAMAGE/LOS	ALLEGED THERMAL EVENT SEE FAR INVESTIGATION

GENERAL COMMENTS

USER: B77JM DATE: 12/15/97 TIME: 13:51
0001/ 1 12/15/97 REC'D TELEPHONE CALL FROM MR. HENRY WHO ALLEGES THE
0001/ 2 VEHICLE CAUGHT FIRE WHILE ON THE LOT. THE CUST WAS CHECKED IN
0001/ 3 AT ON DEC 11, AT 2:02 P.M.---RENTAL AT DEC 13 AT 16:13---VEHICLE
0001/ 4 WAS RETURNED 14 MINUTES LATER AND CUST WAS PUT INTO ANOTHER
0001/ 5 VEHICLE. 11:30 P.M. A FIRE WAS DISCOVERED ALLEGEDLY. FIRE
0001/ 6 EXTINGUISHERS WERE USED AND THE FIRE DEPT RESPONDED WITH
0001/ 7 TRUCKS. THE FIRE DEPT RESPONDING IS APPARENTLY EASTPOINT, GA.
0001/ 8 THE VEHICLE IS AT THE NTIONAL RENTAL FACILTY--THE ORGANIZATION IS
0001/ 9 SELF-INSURED.
0001/10 ADVISED THE CUST OF THE CASE NUMBER.
0001/11 JAMIE MULLINS/BCRC VME 36249 X 2732

USER: B47WA DATE: 12/17/97 TIME: 11:53
0002/ 1 12-17-97
0002/ 2
0002/ 3 CORRECTED PHONE # AND CALLED CUSTOMER WHO WAS UNAVAILABLE.
0002/ 4 LEFT MESSAGE FOR HIM TO CALL BACK.
0002/ 5
0002/ 6 PLEASE TRANSFER CALL
0002/ 7
0002/ 8 BILL ADOMATIS X2777 VME 38161 B.R.G.

USER: B63JM DATE: 12/18/97 TIME: 16:09
0003/ 1 12 18 97 MR. HENRY CALLED AND I LEFT MESSAGE FOR BILL TO CALL
0003/ 2 HIM BACK. JOHN MARTIN BCRC 38260 X2726

USER: B47WA DATE: 1/ 6/98 TIME: 15:10
0004/ 1 1-6-98
0004/ 2
0004/ 3 SPOKE WITH MR. HENRY TODAY. HE ALLEGED THAT THE VEHICLE WAS PARKED
0004/ 4 BY AN EMPLOYEE IN THE NATIONAL PARKING LOT AND THEN THE NIGHT
0004/ 5 WATCHMAN NOTICED THE VEHICLE WAS ON FIRE.
0004/ 6
0004/ 7 DUE TO CUSTOMER ALLEGATIONS, INITIATING PAR INVESTIGATION
0004/ 8 WITH EAA.
0004/ 9
0004/10 PLEASE FORWARD FURTHER CONTACT TO BRG.
0004/11
0004/12 BILL ADOMATIS B.R.G.-PAR X2777 VME 38161

USER: B47WA DATE: 1/22/98 TIME: 15:49
0005/ 1 1-22-98
0005/ 2
0005/ 3 RECEIVED INSPECTION. DECIDED TO ACCEPT RESPONSIBILITY AND MAKE
0005/ 4 AN OFFER TO THE CUSTOMER
0005/ 5 CALLED MR. HENRY AND OFFERED TO PRINCIPLE TO REPURCHASE THE VEHICLE
0005/ 6 FOR $ 2,205.
0005/ 7 TODAY SENT AIRBORNE EXPRESS PACKET WITH 'POWER OF ATTORNEY' AND
0005/ 8 'RELEASE OF CLAIMS' FORM TO BE COMPLETED AND SENT BACK.

GENERAL COMMENTS

0005/ 9
0005/10 WILL WAIT FOR RETURN OF DOCUMENTS.
0005/11
0005/12 BILL ADOMATIS B.R.G.-PAR X2777 VME 38161

USER: B47WA DATE: 4/20/98 TIME: 11:57
0006/ 1 4-20-98
0006/ 2
0006/ 3 NO CONTACT FROM NATIONAL CAR RENTAL HAS OCCURED SINCE LAST COMMENT.
0006/ 4
0006/ 5 LETTER WAS SENT (CERTIFIED, RETURN RECIEPT) ON APRIL 9, 1998
0006/ 6 WHICH WAS NOT RESPONDED TO.
0006/ 7 DUE TO THE LENGTH OF TIME IN PROCESS, THIS CLAIM WILL BE CONSIDERED
0006/ 8 REJECTED AND NO SETTLEMENT WILL BE PROCESSED.
0006/ 9
0006/10 FILE WILL BE FORWARDED TO OUR INSURANCE CARRIER ESIS.
0006/11
0006/12 * FORWARD FURTHER CONTACT TO ESIS *
0006/13
0006/14 BILL ADOMATIS B.R.G.-PAR X2777 VME 38161

END OF PRINT FOR CASE # 970174347

THIS: 1241X1 ACTION: C KEY: 970174347 CRS 04/20/98 12:09 CALG200M
NEXT: 1241X2 ACTION: I KEY: 970174347 ID: B47WA

GM1241X PAGE 1

ZONE: 27 INCIDENT DATE: 121397 TIME: 23 : 25 (24 HR) SCRAP DATE:

OWNER TITLE :
FIRST : MI : LAST:
STREET : PARKWAY
CITY : EASTPOINT ST: GA ZIP :
H PHONE : AGE: B PHONE:
COMPANY : NATIONAL CAR RENTAL- ATLANTA AIRPORT

DRIVER TITLE :
FIRST : MI : LAST:
STREET :
CITY : ST: ZIP :
H PHONE : AGE: B PHONE:

CLAIMANT TITLE: SAME
FIRST : MI : LAST:
STREET :
CITY : ST: ZIP :
H PHONE : AGE: B PHONE:

PF13 BASE PF14 CMTS PF15 AFTRCL PF16 CLOSE PF17 THIRD PF18 BREACH
PF19 CONTROL PF20 MEDARB PF21 12411 PF22 1241X1 PF23 CORRSEL PF24 CAL

THIS: 1241X2 ACTION: C KEY: 970174347 CRS 04/20/98 12:09 CALG210M
NEXT: 1241X3 ACTION: I KEY: 970174347 ID: S47NA
NAME: DAVID HENRY EASTPOINT,GA YR/MDL: 98 NB TYPE: XO

GM1241X PAGE 2
VEHICLE

VIN : 2G4WB52K9W1407260 MILEAGE: 010177 DEL DATE: 08 21 97 NEW/USED/DEMO: N
TRANS: 4T65-3 AXLE : 3.05
PNCPL
USES : RENTAL
DLR #: 27 00000 DLR NAME:
CITY : STATE:

NATURE AND EXTENT OF DAMAGES:
BURNED ENGINE COMPARTMENT

ESTIMATED COST OF REPAIRS : 99999.00

PF13 BASE PF14 CMTS PF15 AFTRCL PF16 CLOSE PF17 THIRD PF18 BREACH
PF19 CONTROL PF20 MEDARB PF21 12411 PF22 1241X1 PF23 CORRSEL PF24 CAL

THIS: 1241X3 ACTION: C KEY: 970174347 CRS 04/20/98 12:09 CAL3220M
NEXT: 1241X4 ACTION: I KEY: 970174347 ID: B47WA
NAME: EASTPOINT,GA YR/MDL: 98 WB TYPE: XO

GM1241X PAGE 3

DESCRIPTION OF CLAIM

DRIVER'S DESCRIPTION AS TO HOW INCIDENT HAPPENED AND STATEMENT OF THE CAUSE:
"THE VEHICLE WAS PARKED IN THE LOT. A FEW MINUTES LATER THE LOT SECURITY NOTICED THAT THE VEHICLE WAS ON FIRE."

DID YOU PERSONALLY SPEAK WITH DRIVER : N (Y/N) IF "N", GIVE SOURCE OF DESC:
MR. DAVID HENRY
DID YOU PERSONALLY INSPECT THE VEHICLE : N (Y/N)
WHAT COMPONENTS ARE ALLEGEDLY DEFECTIVE: ENGINE COMPARTMENT
WHO MADE ALLEGATION OF DEFECT : MR. HENRY
INFO FROM FURTHER INVESTIGATION: UNABLE TO DETERMINE CAUSE OF THERMAL EVENT. BUICK ATTEMPTED TO SETTLE WITH NATIONAL CAR RENTAL, BUT THEY DID NOT RESPOND TO SETTLEMENT OFFER PAPERWORK SENT IN FEBRUARY 1998.
CLOSING CASE WITHOUT SETTLEMENT- 4-20-98

PF13 BASE PF14 CMTS PF15 AFTRCL PF16 CLOSE PF17 THIRD PF18 BREACH
PF19 CONTROL PF20 MEDARB PF21 12411 PF22 1241X1 PF23 CORRSEL PF24 CAL

THIS: 1241X4 ACTION: C KEY: 976174347 CRS 04/20/98 12:09 CALG230M
NEXT: 1241X4 - ACTION: I KEY: 976174347 ID: B47WA
NAME: EASTPOINT,GA YR/MDL: 98 WB TYPE: XO

GM1241X PAGE 4 (CLAIM HANDLING)

TYPE OF LOSS: V (FIRE/VEHICLE/OTHER)
IF "OTHER", THEN DESCRIBE THE PROPERTY INCLUDING AGE AND CONDITION:

ORIG PURCHASE PRICE : 20631.26 AMT CLAIMED : 19205.00 AMT PD:
ARTICLES OBTAINED FROM OWNER : Y (Y/N) IF "N", GIVE REASON:

ARTICLES DISPOSITION: FEELING GOOD
PAYMENT/CREDIT AMT : TO BE MADE TO: N/A
RELEASE FORM TO BE SIGNED BY CLAIMANT: N (Y/N) IF "N", GIVE REASON:
BUICK COULD NOT SETTLE WITH THE CUSTOMER.
CLAIM HANDLED TO CONCLUSION BY: BILL ADOMATIS TITLE: BRG
DSM ASSIGNED: ASSIGN DTE: 01 06 98 DUE DTE: 01 20 98 RCVD DTE: 01 16 98
INVESTIGATION DATE : 01 12 98 INVESTIGATOR: KEITH B. FARVER- EAA
REGION APPROVED BY : DATE :
CO APPROVED BY : DATE :
PF13 BASE PF14 CMTS PF15 AFTRCL PF16 CLOSE PF17 THIRD PF18 BREACH
PF19 CONTROL PF20 MEDARB PF21 12411 PF22 1241X1 PF23 CORRSEL PF24 CAL

BUICK

April 9, 1998

Eastpoint, GA

RE: 970174347

Dear Mr.

We would like to notify you that the paperwork regarding the vehicle fire of VIN # 2G4WB52K9W1407280, 1998 Buick Regal, has yet to be received. The material was sent to your attention more than 2 months ago. If National Car Rental does not wish to proceed with settlement with Buick Motor Division, we will turn the matter over to our insurance company and advise you to do the same.

If there is some miscommunication or error, please call me immediately. We would like to resolve this situation as soon as possible.

Sincerely,

William G. Adomatis
Buick Business Resource Group
(248)652-2777

BUICK

BUICK BUSINESS RESOURCE GROUP
5505 CORPORATE DRIVE, STE 450
TROY, MI 48098
(248)952-2777
Fax (248)952-6798

January 22, 1998

Eastpoint, GA

Subject: Repurchase of 2G4WB52K9W1407260

Dear Mr.

Buick Motor Division has decided to accept responsibility in the matter of the above mentioned vehicle. To complete the process of repurchasing the vehicle, please return this document and the following items to the above address. The conditions of this offer are to repurchase the vehicle for a sum of $18,206.60 as follows:

- provide a free and clear title
- a "Power of Attorney" form is signed, used only for title corrections, if needed
- an "Odometer Disclosure Statement" is signed
- a "Release of Claims" statement is signed

Please sign the bottom of this letter and return it to my attention to the address above. After receipt of your signed acceptance letter, a check will be processed and forwarded to you. Allow 10 business days for check processing. Feel free to call if you have any questions.

Sincerely,

William Adomaitis
Buick Business Resource Group

General Motors will repurchase the above referenced vehicle in exchange for release of all liability stemming from warranties, express or implied, covering this vehicle.
<970174347 >

Signature: David Henry for National Rent A Car Date

POWER OF ATTORNEY

I, David Henry for National Car Rental of Eastpoint, in the County of Richmond, and the State of Georgia, do hereby expressly constitute and appoint Christine R. Austin, Trade/Repurchase Coordinator for Buick Motor Division, General Motors Corporation, or his/her authorized designee (hereinafter "General Motors"), in the County of Richmond, GA, as my true and lawful attorney-in-fact regarding one 1996 Buick Regal LS (Make, Model, and Year), with the Vehicle Identification Number 2G4WB52K8W1407280 (the "vehicle") and its title, which is being repurchased by and returned to General Motors for good and valuable consideration, to (a) apply only if required by law for a new and/or valid replacement title when, for example, the existing vehicle title is subsequently lost or misplaced and/or (b) make only those corrections and/or changes to the title that are required by law to transfer valid title. I do hereby give said attorney-in-fact full power and authority to do only what is legally required to insure that General Motors has valid title to the vehicle, as fully as I could or might do if personally present, with full power of substitution and revocation, hereby confirming and ratifying all that said attorney-in-fact shall lawfully do or cause to be done hereafter. Signed and sealed this ____ day of _____, 19__.

_____
(Consumer)

STATE OF _____

COUNTY OF _____

_____, 19__,

Then personally appeared the above named individual and acknowledged the foregoing to be such individual's free act and deed,

_____
NOTARY PUBLIC

My Commission Expires: _____

RELEASE IN FULL OF ALL CLAIMS

That I, [redacted] for National Rent A Car for and in consideration of a 1998 Buick Regal LS automobile by General Motors Corporation, receipt of which is hereby acknowledged, do, for ourselves, our masters, principals, agents, insurers, heirs, administrators, executors, successors and assigns, hereby release, remise, acquit and forever discharge General Motors Corporation, its masters, parents, subsidiaries and affiliated corporations, principals, insurers, agents, employees, authorized dealers, successors and assigns, and any other persons, firms, or corporations who may be liable, of and from any and all claims, liabilities, damages, suits, actions or causes of action of whatsoever kind or nature, whether now arisen or hereinafter to arise, for personal injuries, property damage, damage for inconvenience or loss of use or annoyance, breach of warranty, attorney's fees and any other damages, losses or expenses arising directly or indirectly from our ownership of a new 1998 Buick Regal LS motor vehicle bearing identification number 1G4CU5217V4635023 which was purchased on or about August 21, 1997.

In further consideration of the aforesaid vehicle, we hereby agree to relinquish, surrender and assign to General Motors Corporation any and all rights, title and interest, whether legal or equitable, which we have or are entitled to in the State of Indiana and to deliver to General Motors Corporation good, free and clear title in and to this vehicle upon the execution of this release.

In further consideration of the aforesaid vehicle, we hereby agree to give General Motors immediate possession of the 1997 Buick Regal LS VIN 1G4CU5217V4635023 upon execution of this document by delivering the vehicle to a designated Buick Motor Division Representative.

We understand and agree that the aforesaid agreement is made to us in compromise and settlement of claims made by us and denied by General Motors Corporation and this it shall not be construed as an admission of fault or liability on the part of General Motors Corporation, and that said agreement is intended merely to

avoid litigation with respect to said claims.

In entering into this release in full of all claims, we represent that we have read the terms of this document and they have been completely explained to us and that those terms are fully understood and voluntarily accepted by us. This release constitutes the entire agreement of the parties. There is no other agreement, written or oral, expressed or implied, between the parties except this release. The terms of this release are contractual, not merely a recital.

In witness whereof, we have herein set our hand and seal this _____ _____ date of _____, 1997.

_____
(OWNER #1)

_____
(OWNER #2)

Subscribed and sworn to before
me this _____ day of
_____, 1997.

RCMPR029 FORMATTED INVOICE DATA INQUIRY 01/20/98
12:13:53 PROCESSING SOURCE: BUICK PAGE NO: 01
1998 REGAL LS SEDAN BUICK MOTOR DIVISION
16U BRIGHT WHITE A/6G GENERAL MOTORS CORPORATION
303 ADRIATIC BLUE LEATHER/VINYL 902 E. HAMILTON AVE.
ORDER NO. 15421B/F5 STOCK NO. FLINT MI 48550-0001
VIN 2G4 WB52 K9 W1407260 VEHICLE INVOICE 4AD18533410
****
MODEL & FACTORY OPTIONS MSRP INV AMT FLEET
4WB69 REGAL LS SEDAN 20945.00 18328.88 INVOICE 08/12/97
BQ0 FLT-NATIONAL CAR RENTAL 0.00 0.00 SHIPPED 08/06/97
FE9 FEDERAL EMISSIONS N/C N/C EXP I/T 08/23/97
L36 ENGINE- 3800 SERIES II V6 N/C N/C INT COM 08/29/97
R8E PROCESS CODE- DAILY RENT A CAR N/C N/C PRC EFF 08/09/97
UK3 STEERING WHEEL RADIO CONTROLS 125.00 102.50 KEYS SECURED
UP0 RADIO-POWER LOAD CD & CASSETTE 295.00 241.90 WFP-F QTR OPT-1
INCLUDES CONCERT SOUND II FAN: 600
VK3 LICENSE PLATE MOUNTING PKG-FRNT N/C N/C BANK: GMAC - 036
VN9 DAILY RENT-A-CAR - REPURCHASE 0.00 0.00 CHG-TO 43-662
V2G FUEL FILL CREDIT 0.00 16.00- SHIP-TO 39-052RCMPR029
FORMATTED INVOICE DATA INQUIRY 01/20/98
12:14:22 PROCESSING SOURCE: BUICK PAGE NO: 02
Y56 GRAN TOURING PACKAGE: 552.00 452.64 NATIONAL CAR RENT
INCLUDES 16" ALUMINUM WHEELS EAST POINT GA
AND P225/60R16 BLACKWALL TIRES
1SB LUXURY PACKAGE (SB) 587.00 481.34 SHIP WT: 3383
* CARPET SAVERS FRONT & REAR HP: 34.7
* MIRROR - INSIDE REARVIEW W/ CUST PO NUMBER:
MAP READING LIGHTS 98000792
* SEAT-6 WAY POWER DRIVER SIDE MEMO 1165.20
* TRUNK CONVENIENCE NET
* VISOR VANITY MIRRORS-DUAL
LIGHTED
* BACKLITE ANTENNA
16U BRIGHT WHITE N/C N/C
303 ADRIATIC BLUE LEATHER/VINYL 600.00 492.00
RCMPR029 FORMATTED INVOICE DATA INQUIRY 01/20/98
12:14:22 PROCESSING SOURCE: BUICK PAGE NO: 02
Y56 GRAN TOURING PACKAGE: 552.00 452.64 NATIONAL CAR RENT
INCLUDES 16" ALUMINUM WHEELS EAST POINT GA
AND P225/60R16 BLACKWALL TIRES
1SB LUXURY PACKAGE (SB) 587.00 481.34 SHIP WT: 3383
* CARPET SAVERS FRONT & REAR HP: 34.7
* MIRROR - INSIDE REARVIEW W/ CUST PO NUMBER:
MAP READING LIGHTS 98000792
* SEAT-6 WAY POWER DRIVER SIDE MEMO 1155.20
* TRUNK CONVENIENCE NET
* VISOR VANITY MIRRORS-DUAL
LIGHTED

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

REMIT TO GMAC NO. 036
RAY WILKINSON BUICK-CADILLAC INC/NAT VIN 2G4WB52K9W1407280
P. O. BOX 085150 $ 20631.26 INV 4AD16533410
RACINE WI 53408-5111 DUE 08/29/97 DEALER 43-982

UTECAPA0528902345741-PR04778

********** V SITE INSPECTION **********

Take pictures of the site and enter comments below. If a structure was involved, or if it appears the operating environment was a contributing factor or cause, take pictures as necessary. Examples: building electrical, gas cans, water heaters or other flame or spark source, tall grass, dry leaves, rats indicating vehicle was stuck, etc.
If significant other property damage occurred due to the fire, if possible, take pictures of the damage and make notes as necessary.

Comments: Vehicle setting on an open storage lot adjacent to other rental vehicles. No gas cans, tall grass, leaves or other source of fire. Vehicle was rented 12-13-97 at 4:13 P.M and prior to release was held for routine maintenance ie. Oil change, filter etc. No maint. since purchase. Vehicle moved from rental location to nationals Serv. Center. At 11:30 P.M a yard attendant saw smoke and fire and he and others secured fire extinguishers and attempted to put the fire out. The Fire Dept (only 3 blocks away) was called and they put the fire out and cut the battery positive cables since many wires were burned bare and grounding. Two interior fuses the 10 amp cruise and 20 amp ABS were blown. Both wires to these items under the hood were burned bare. The battery voltage is 11.98 volts, not fully charged but still very hot or strong. No fire inside vehicle. No individual hot or red wires burned to source of short. No balled wires, only external plastic covering burned off. Wires still in place and connected. The engine side of the Power Dist Cntr is burned and melted on the fuse side from the engine fire and could not be checked. Wiring harnesses on the rear side were intact and unburned away from the main fire. See photo 24 of roll #1 or 0 of roll #2. It is my opinion that this fire is fuel related and started at the fuel line connector to fuel rail on the cowl side of the engine. This is the area with the most severe heat, the fuel lines are burned from the engine to the left frt fender. The fire then spread to adjacent

Buick

********** V SITE INSPECTION **********

Take pictures of the site and enter comments below. If a structure was involved, or if it appears the operating environment was a contributing factor or cause, take pictures as necessary. Examples: building electrical, gas cans, water heaters or other flame or spark source, tall grass, dry leaves, ruts indicating vehicle was stuck, etc.
If significant other property damage occurred due to the fire, if possible, take pictures of the damage and make notes as necessary.

Comments: II/wiring, burning all plastics such as wire coatings and protective covering, engine cover, air cleaner, and Power Dist. Cntr. mainly at the top. Wiring away from the primary source of the flames is still within the protective covers and unburned. The prompt action by all parties kept the fire contained to the engine center rear. No estimate of repair has been made but it would appear to be a total loss.

[redacted] E.A.

GM-PAR-Photo, Rev. 05/20/97

PRELIMINARY PAR INSPECTION
FIELD PHOTOGRAPHIC NOTES

Division: Buick	Ref# 970174347	VIN: 2G4WB52K9W1407260
Claimant's Name (LAST, First) [redacted]		

Inspected By: Keith B. Farver Organization: E. A. A

Phone: (770) 993-9314x Inspection Date: 1/12/98 Mileage at Inspection: 10,177

Roll Number 1

Neg.#	Description
0	Right side of auto
1.	Left side of auto
2.	Rear of auto
3.	Trunk interior
4.	Inside of deck lid
5.	Top of vehicle
6.	front of vehicle
7.	Inside of hood
8.	Catalytic converter
9.	Muffler
10.	Option code label
11.	Engine compartment
12.	Radiator front + grille
13.	Radiator rear + fan
14.	Coolant recovery bottle
15.	Cooler lines
16.	Dash + frt seat interior
17.	Rear seat + interior
18.	Fuel line rail connector
19.	Master cylinder
20.	Heater hoses
21.	Rear of alternator
22.	Fuel Tank cap and restrictor
23.	Battery, positive cables cut by Fire Dept
24.	Rear of Engine Power Dist. Ctr.
25.	Wiring harness leading to radiator area
26.	
27.	
28.	
29.	
30.	
31.	
32.	
33.	
34.	
35.	
36.	
37.	

PHOTO.DOC

GM-PAR-Photo, Rev. 05/20/97

PRELIMINARY PAR INSPECTION
FIELD PHOTOGRAPHIC NOTES

Division: Buick	Ref# 970174347	VIN: 2G4WB52K9W1407260
Claimant's Name (LAST, First) [redacted]		[redacted]

Inspected By: Keith B. Farver Organization: E.A.A

Phone: (770) 993-4314 x____ Inspection Date: 1/12/98 Mileage at Inspection: 10,177

Roll Number 2

Neg.#	Description
0	Wiring harness connections to rear of Power Dist. Ctr
1.	" " left side beneath upper rad. hose
2.	" " leading to radiator at top.
3.	upper radiator hose connection to engine.
4.	Wiring near left shock tower, also m/cyl.
5.	" " " " " " "
6.	" along left frt fender inner edge
7.	" " left shock tower
8.	Power brake cyl. (note white fuel line rail connection)
9.	Heater hose and alternator.
10.	" " connects, note white fuel rail connection
11.	Power strg. pump + lines below.
12.	Feed harnesses to Pl Dist Cntr back side - Frt melted.
13.	
14.	Interior dash fuse panel (2 blown fuses
15.	Engine crankase pan
16.	Transmission pan
17.	Dash wiring on drivers side.
18.	Fire wall and lower windshield
19.	Blistered paint on hood. Heat centered at rear
20.	Rt. frt trim panel
21.	Rt rear " panel
22.	Left frt door trim panel
23.	Left rear door trim panel
24.	Under hood of undamaged 98 Regal
25.	
26.	
27.	
28.	
29.	
30.	
31.	
32.	
33.	
34.	
35.	
36.	
37.	

PHOTO.DOC

UTECAPA05289902345745-PR04778

INCIDENT REPORT

NFIRS 1

FILL IN THE REPORT IN YOUR OWN WORDS

EAST POINT FIRE DEPARTMENT

1 ☐ DELETE
2 ☐ CHANGE

A

FDID	INCIDENT NO.	EXP.	MO	DAY	YEAR	DAY OF WEEK	ALARM TIME	ARRIVAL TIME	TIME IN SERVICE
069005	008909	01	12	13	97	SATURDAY 7	2320	2324	2355

B

TYPE OF SITUATION FOUND	TYPE OF ACTION TAKEN	MUTUAL AID
VEHICLE FIRE 112	EXTINGUISHMENT 1	1 ☐ RECD 2 ☐ GIVEN

C

FIXED PROPERTY USE	IGNITION FACTOR
UNCOVERED PARKING AREA 965	ELECTRICAL SHORT 54

D

COMPLETE ADDRESS	ZIP CODE	CENSUS TRACT
[redacted]	[redacted]	

E

		ROOM OR APT.
[redacted]	[redacted]	

F

	ADDRESS	TELEPHONE
[redacted]	SAME	530-2870

G

METHOD OF ALARM FROM PUBLIC	DISTRICT	SHIFT	NO. ALARMS
RADIO 14	1003	15	1

H

NUMBER FIRE SERVICE PERSONNEL RESPONDED	NUMBER ENGINES RESPONDED	NUMBER AERIAL APPARATUS RESPONDED	NUMBER OTHER VEHICLES RESPONDED
1003	1001	1001	1010

COMPLETE IF PERSONNEL INJURED

I

NUMBER OF INJURIES		NUMBER OF FATALITIES	
FIRE SERVICE	OTHER	FIRE SERVICE	OTHER

COMPLETE IF FIRE

J

COMPLEX	MOBILE PROPERTY TYPE
NO COMPLEX 98	AUTOMOBILE 11

K

AREA OF FIRE ORIGIN	EQUIPMENT INVOLVED IN IGNITION
ENGINE COMPARTMENT 83	ELECTRICAL WIRING 40

L

FORMAT TIME OF IGNITION	TYPE OF MATERIAL IGNITED	FORM OF MATERIAL IGNITED
SHORTED OUT 24	METAL WIRE 99	ELECTRICAL 60

M

METHOD OF EXTINGUISHMENT	LEVEL OF FIRE ORIGIN	ESTIMATED LOSS (DOLLARS ONLY)
PRECONNECT 5	GROUND 1	$ 3000

COMPLETE IF STRUCTURE

N

NUMBER OF STORIES	CONSTRUCTION TYPE

O

EXTENT OF FLAME DAMAGE	EXTENT OF SMOKE DAMAGE

P

DETECTOR PERFORMANCE	SPRINKLER PERFORMANCE

Q

IF SMOKE SPREAD BEYOND ROOM OF ORIGIN	TYPE OF MATERIAL GENERATING MOST SMOKE	AVENUE OF SMOKE TRAVEL

R

FORM OF MATERIAL GENERATING MOST SMOKE

S

IF MOBILE PROPERTY	YEAR	MAKE	MODEL	SERIAL NO.	LICENSE NO.
YES	78	BUICK	REGAL	2G4WB52K9W	246570A

T

IF EQUIPMENT INVOLVED IN IGNITION	YEAR	MAKE	MODEL	SERIAL NO.
				1407260

☐ CHECK IF COMMENTS ON REVERSE SIDE

U

OFFICER IN CHARGE (NAME, BADGE, ASSIGNMENT)	DATE
[signature]	12-13-97
NAME & NUMBER REPORT OF FIREFIGHTER FROM ABOVE	DATE

X

ITECAPA0528990234574 8-PR04778

U.S. SECURITY ASSOCIATES, INC.

SECURITY OFFICER DAILY LOG

DIVISION NAME: _____

FACILITY NAME: National mail lot. SECURITY OFFICER: Dwarcus Echols

FACILITY NBR: _____ DATE: 12/13/97 SHIFT HOURS: FROM 5:30 TO 12:00

TIME	ENTRY
3:30	Report on duty. Nothing to report
4:30	Nothing to report.
5:30	Everything going fines
6:30	Everything is moving slowly.
7:30	Check the lot with nothing to report.
8:30	Check the lot with nothing to report.
9:30	Nothing to report.
10:30	Nothing to report.
11:30	A white 4 door car caught on fire.
12:00	Time to go

National Car Rental

To: Sue

Company: _____

Fax: 770174847

Phone: _____

From: Dana Hawk

Company: _____

Fax: _____

Phone: _____

Number of Pages: 4

Page 1 of 1 Logs

D. Echols
Security Officer Signature

US-504 (Rev. 3/97)

CASE NO: 97-0174347
DATE OPENED: 12/15/1997
DATE CLOSED: 05/01/1998
SOURCE: PHONE
CUSTOMER: [redacted]
ADDRESS: [redacted]
HOME PHONE: [redacted]

VIN: 2G4WB52K9W1407260
MODEL YR: 98
SERIES: WB REGAL LS
MILEAGE: 010177

EASTPOINT GA 30344
BUS. PHONE: 000 000 0000 EXT:

********** GENERAL COMMENTS **********

12/15/97 REC'D TELEPHONE CALL FROM MR. [redacted] WHO ALLEGES THE VEHICLE CAUGHT FIRE WHILE ON THE LOT. THE CUST WAS CHECKED IN AT ON DEC 11, AT 5:02 P.M.---RENTAL AT DEC 13 AT 16:13---VEHICLE WAS RETURNED 14 MINUTES LATER AND CUST WAS PUT INTO ANOTHER VEHICLE. 11:30 P.M. A FIRE WAS DISCOVERED ALLEGEDLY. FIRE EXTINGUISHERS WERE USED AND THE FIRE DEPT RESPONDED WITH TRUCKS. THE FIRE DEPT RESPONDING IS APPARENTLY EASTPOINT, GA. THE VEHICLE IS AT THE NTIONAL RENTAL FACILTY---THE ORGANIZATION IS SELF-INSURED.
ADVISED THE CUST OF THE CASE NUMBER.
[redacted] CRC VEH [redacted]

12-17-97

CORRECTED PHONE # AND CALLED CUSTOMER WHO WAS UNAVAILABLE. LEFT MESSAGE FOR HIM TO CALL BACK.

PLEASE TRANSFER CALL

BILL ADOMATIS X2777 VEH 38161 B.R.G.

12 18 97 MR. HENRY CALLED AND I LEFT MESSAGE FOR BILL TO CALL HIM BACK. JOEN MARTIN BCRC 38260 X2726

1-6-98

SPOKE WITH MR. [redacted] TODAY. HE ALLEGED THAT THE VEHICLE WAS PARKED BY AN EMPLOYEE IN THE NATIONAL PARKING LOT AND THEN THE NIGHT WATCHMAN NOTICED THE VEHICLE WAS ON FIRE.

DUE TO CUSTOMER ALLEGATIONS, INITIATING PAR INVESTIGATION WITH NRA.

PLEASE FORWARD FURTHER CONTACT TO BRG.

BILL ADONATIS B.R.G.-PAR X2777 VRE 38161

1-22-98

RECEIVED INSPECTION. DECIDED TO ACCEPT RESPONSIBILITY AND MAKE
AN OFFER TO THE CUSTOMER
CALLED MR. HENRY AND AGREED IN PRINCIPLE TO REPURCHASE THE VEHICLE
FOR $19,205.
TODAY SENT AIRBORNE EXPRESS PACKET WITH "POWER OF ATTORNEY" AND
"RELEASE OF CLAIMS" FORM TO BE COMPLETED AND SENT BACK.

WILL WAIT FOR RETURN OF DOCUMENTS.

BILL ADOMATIS B.R.G.-PAR X2777 VMR 38161

4-20-98

NO CONTACT FROM NATIONAL CAR RENTAL HAS OCCURED SINCE LAST COMMENT.

LETTER WAS SENT (CERTIFIED, RETURN RECIEPT) ON APRIL 9, 1998
WHICH WAS NOT RESPONDED TO.
DUE TO THE LENGTH OF TIME IN PROCESS, THIS CLAIM WILL BE CONSIDERED
REJECTED AND NO SETTLEMENT WILL BE PROCESSED.

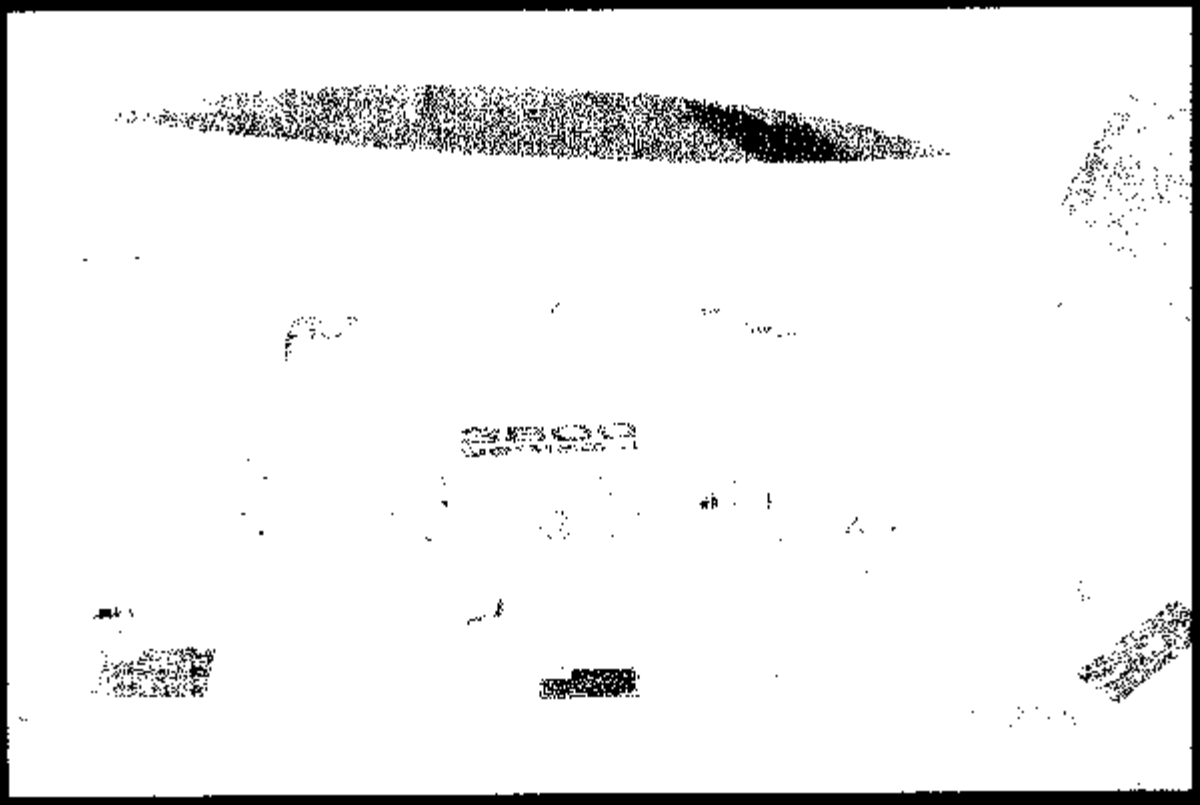
FILE WILL BE FORWARDED TO OUR INSURANCE CARRIER ESIS.

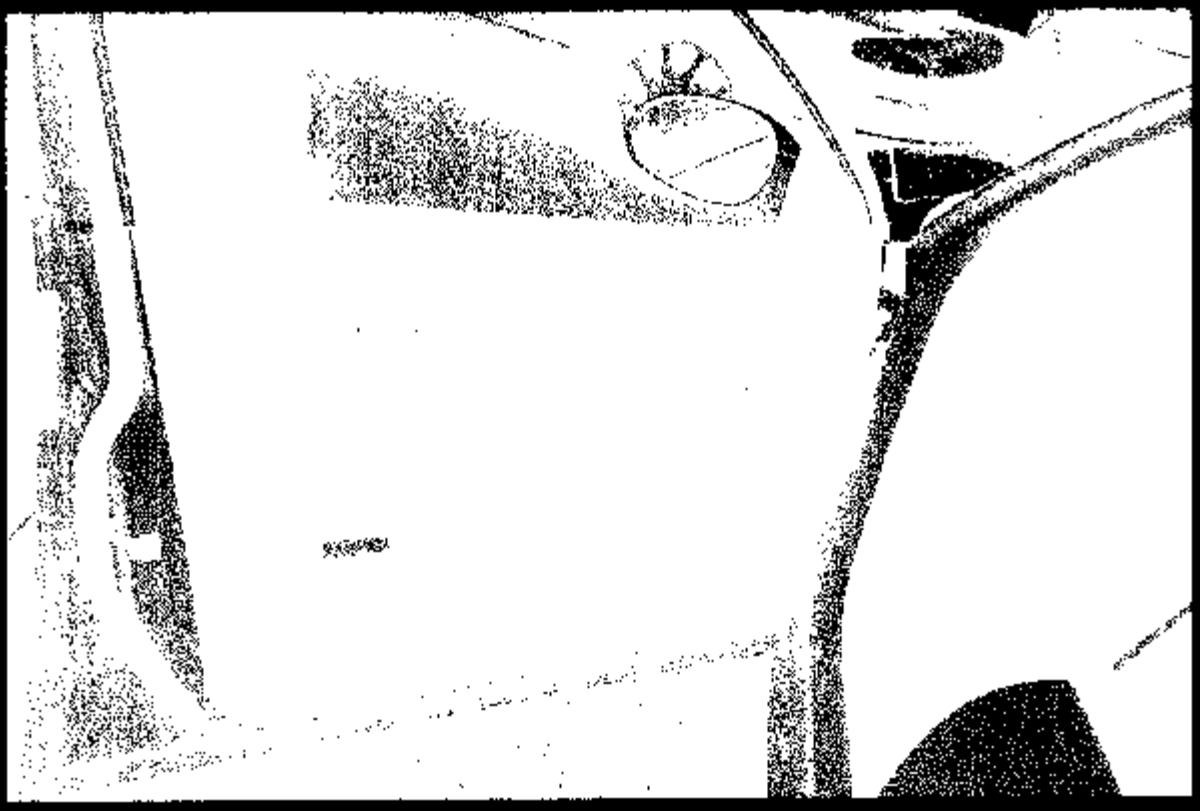
* FORWARD FURTHER CONTACT TO ESIS *

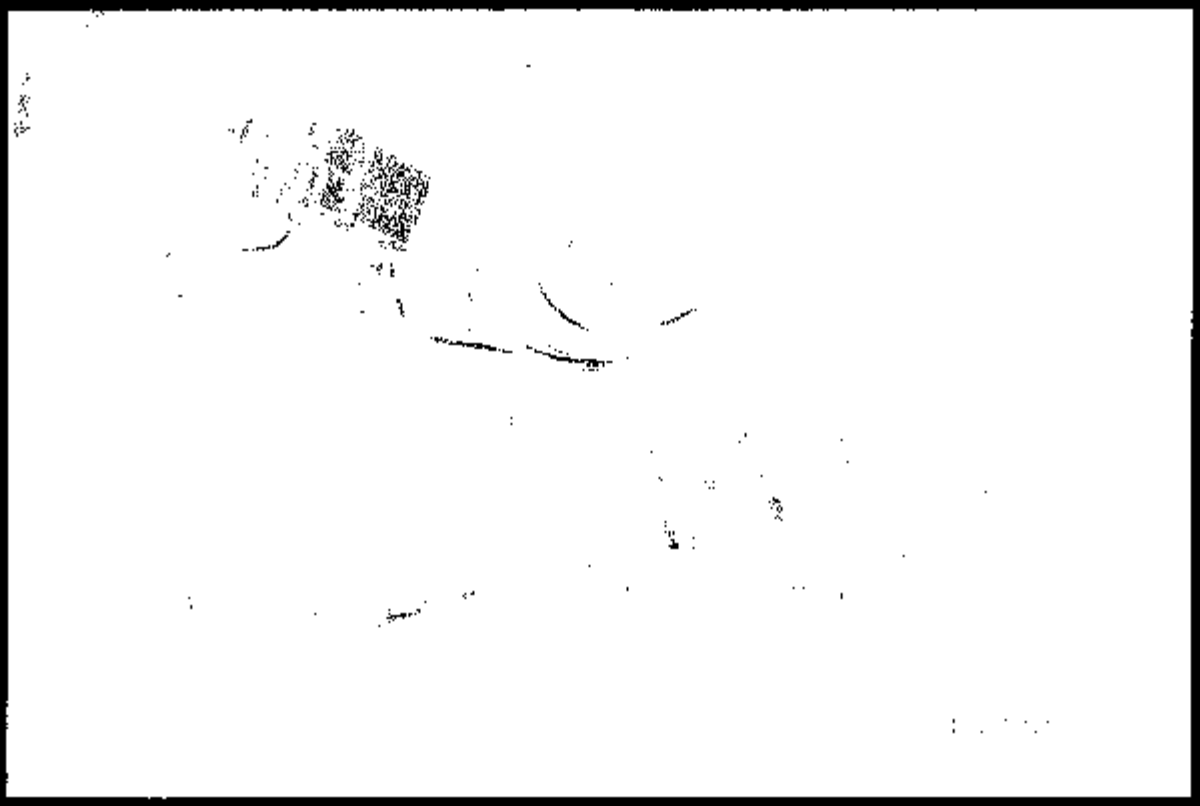
BILL ADOMATIS B.R.G.-PAR X2777 VMR 38161

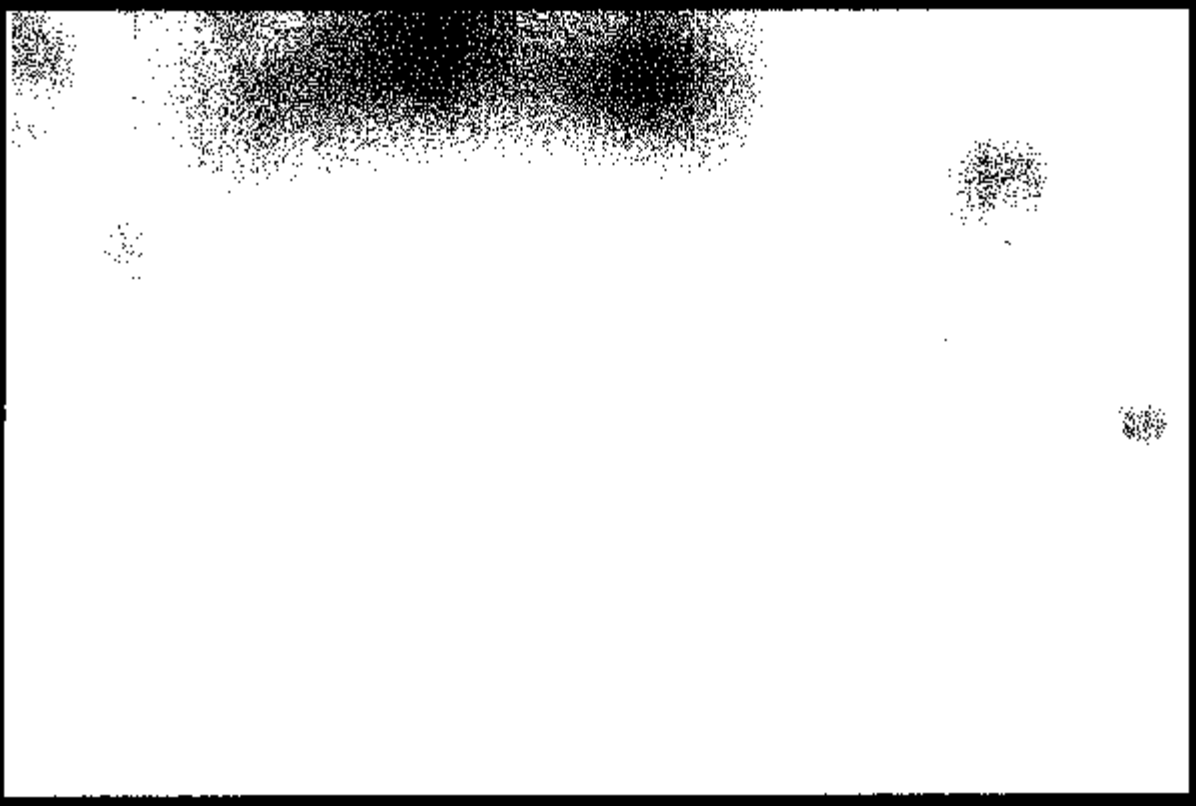
********** REQUEST CODE AND COMMENTS **********

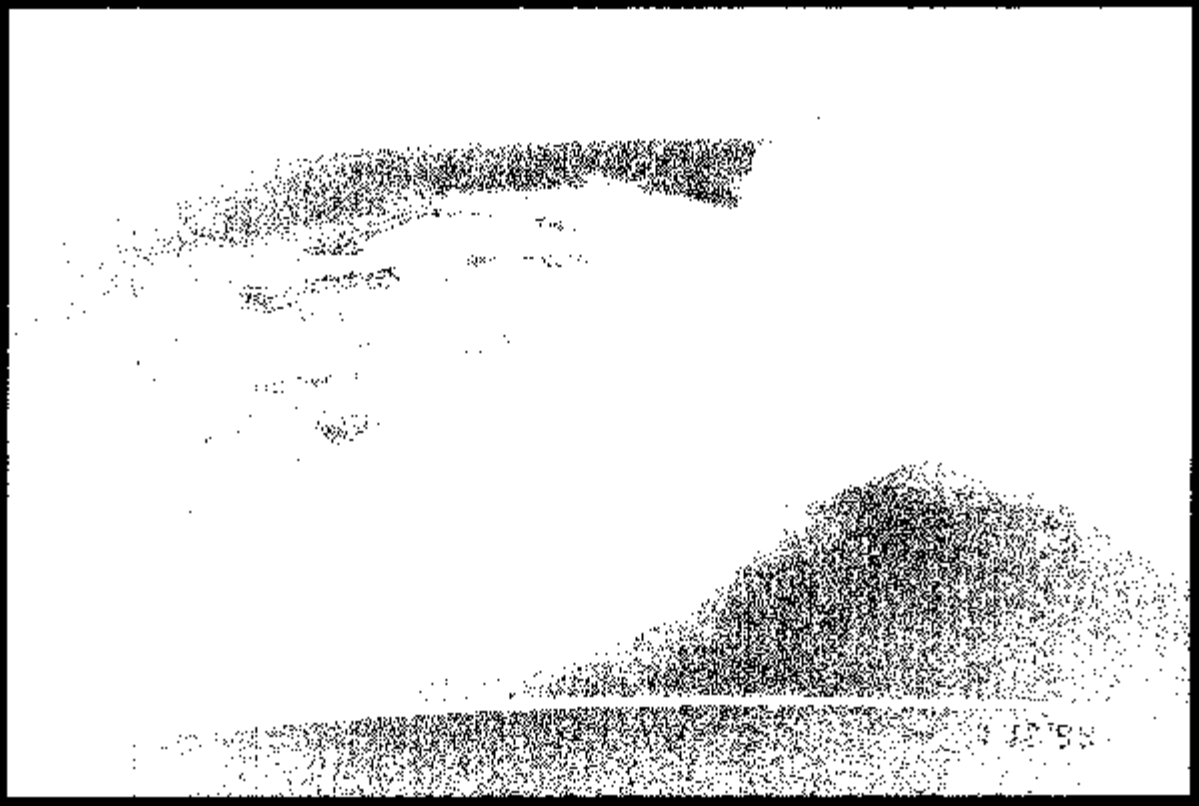
CDE #	DESC	CDE COMMENTS
A01	0 OPEN CAMPAIGN	97022 DOCUMENTED
T31	1 GM 1241 INVEST	GM PAR INVESTIGATION SEE PAR INVESTIGATION
T32	0 FIRE DAMAGE/LO	ALLEGED THERMAL EVENT SEE PAR INVESTIGATION

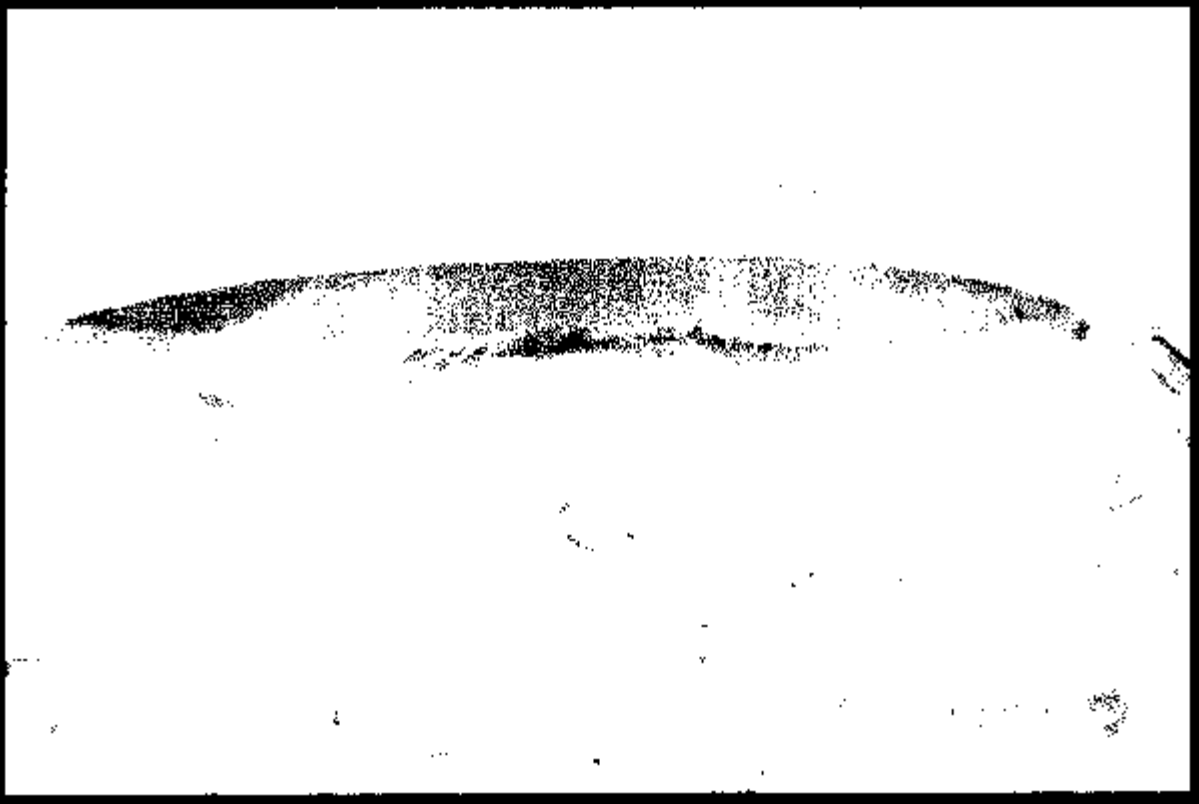




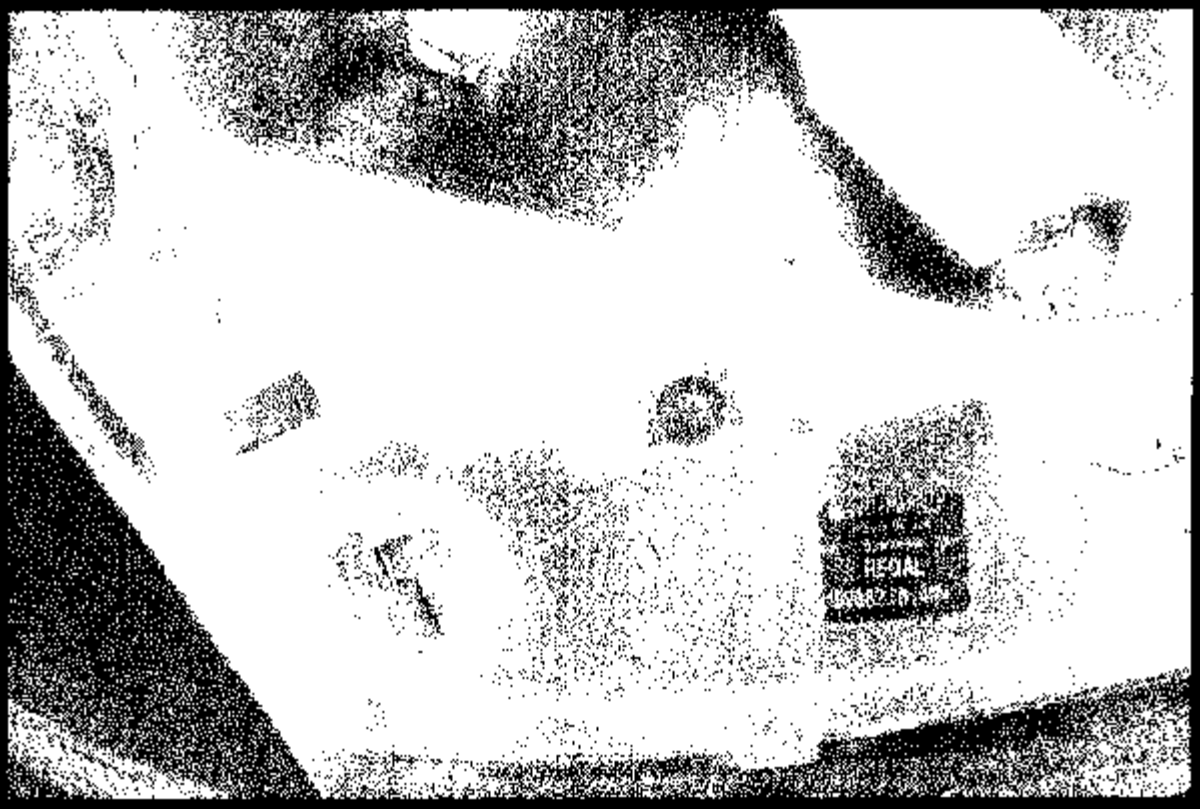


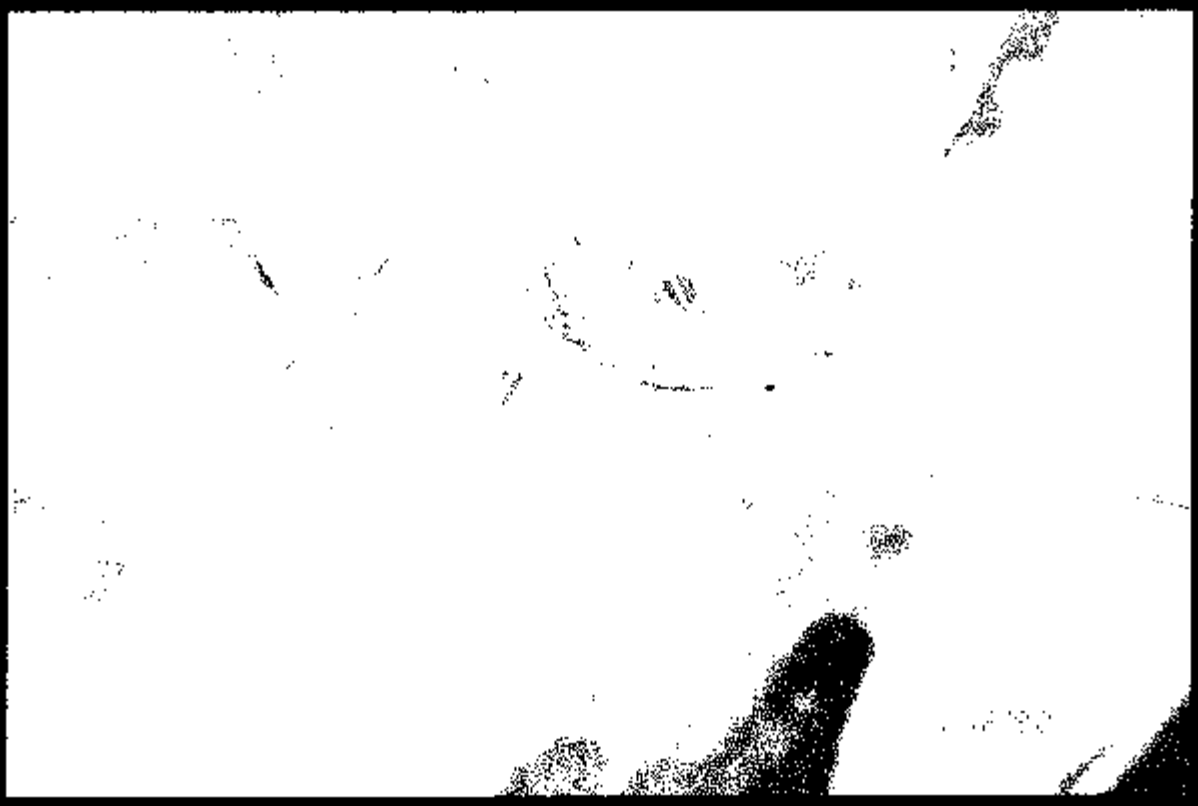




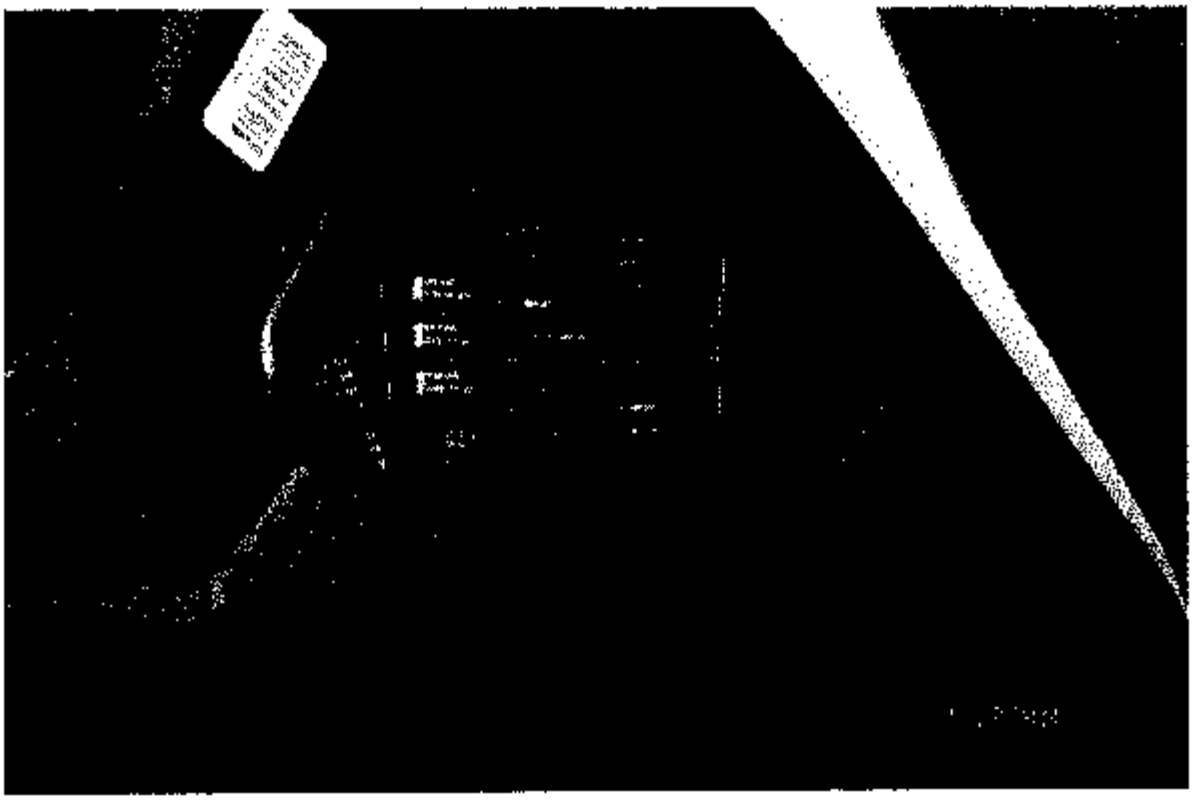


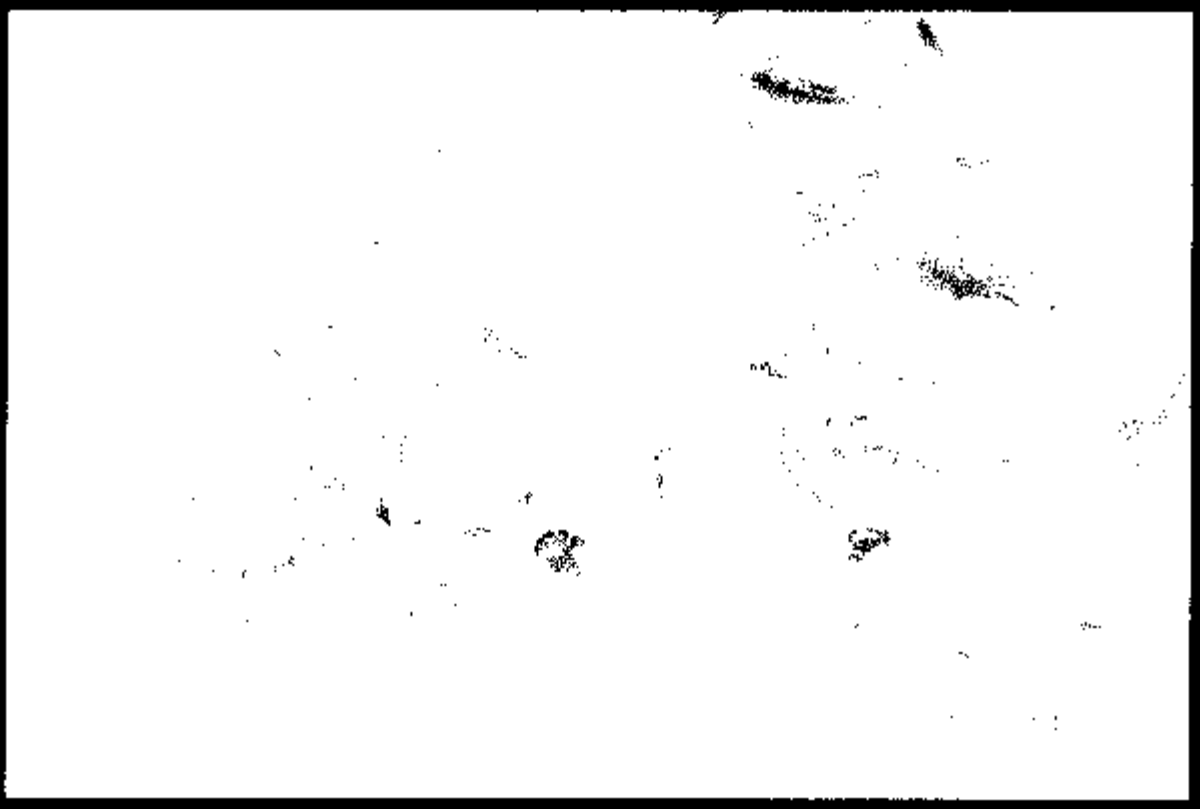
PRO4778

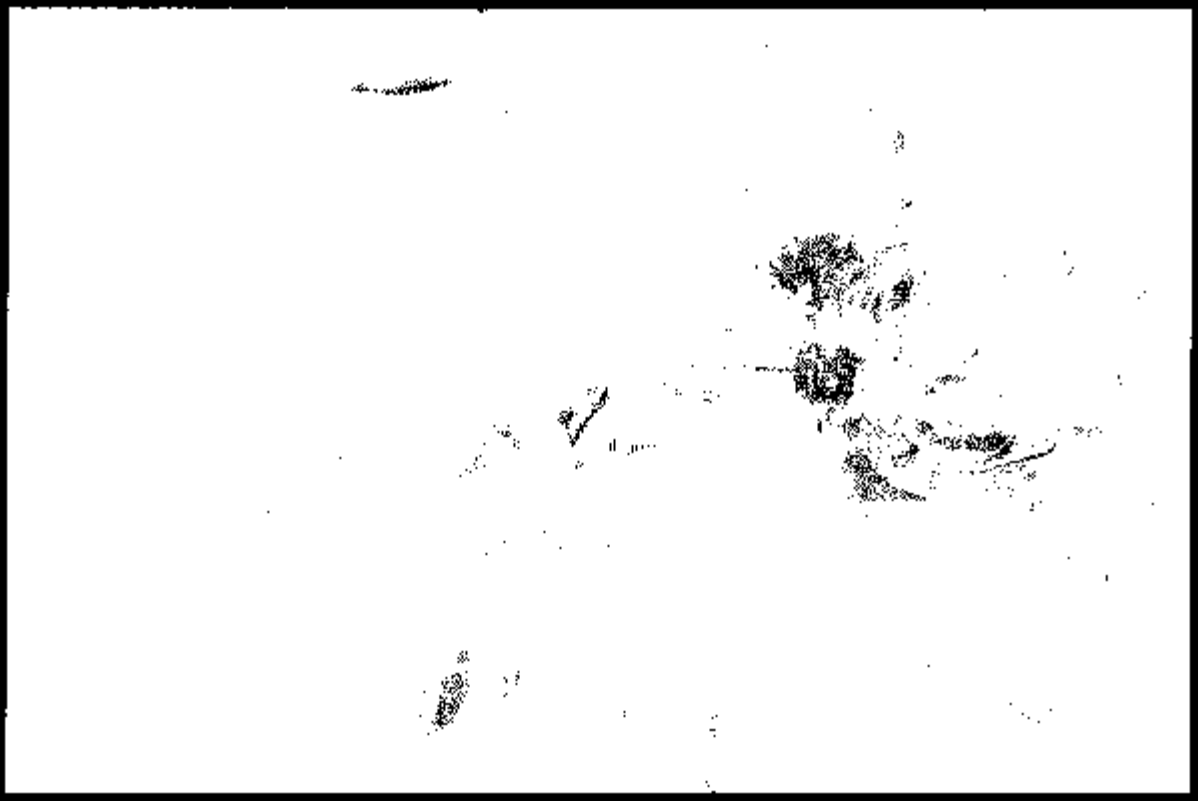


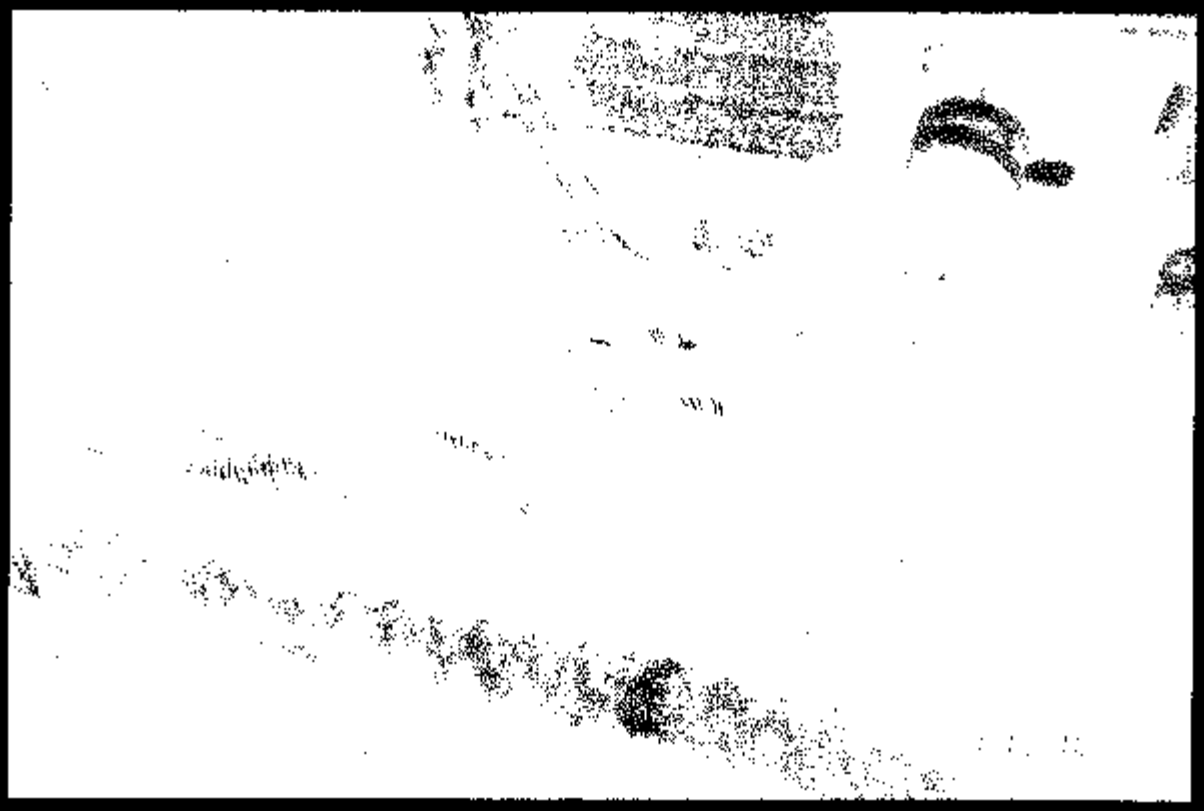


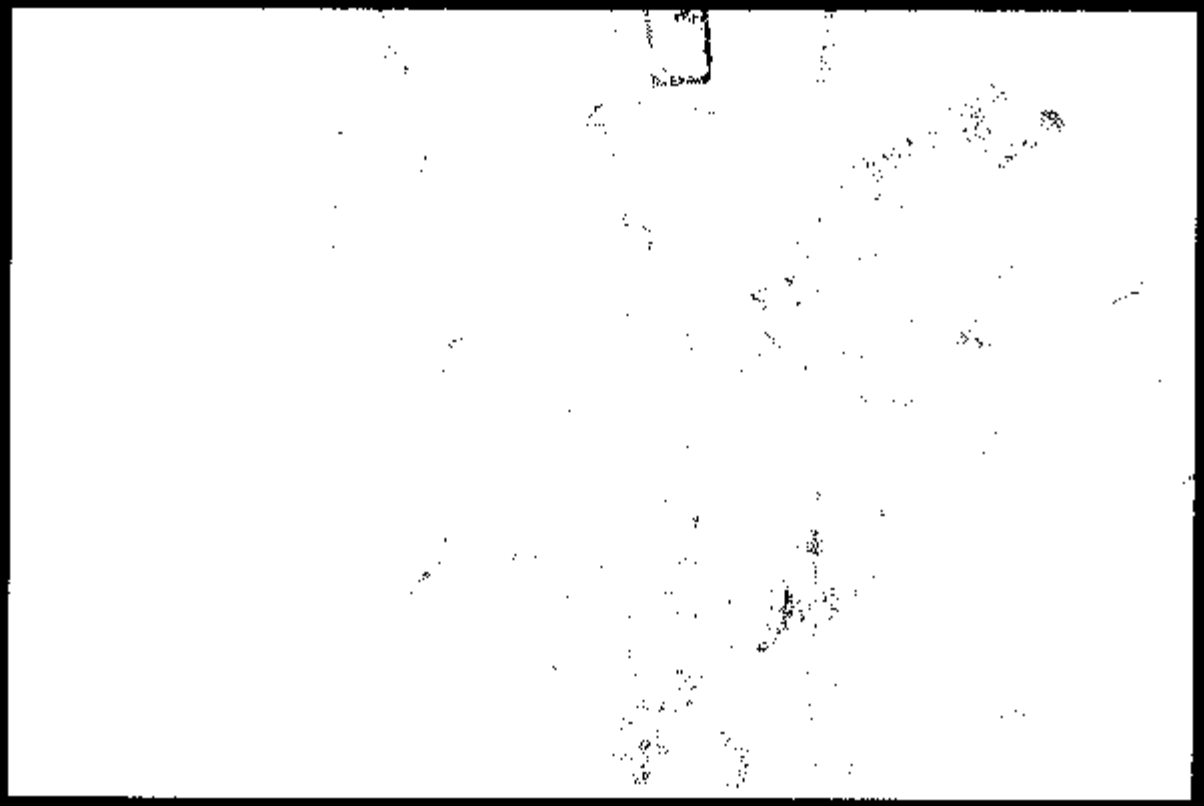
PRO4778

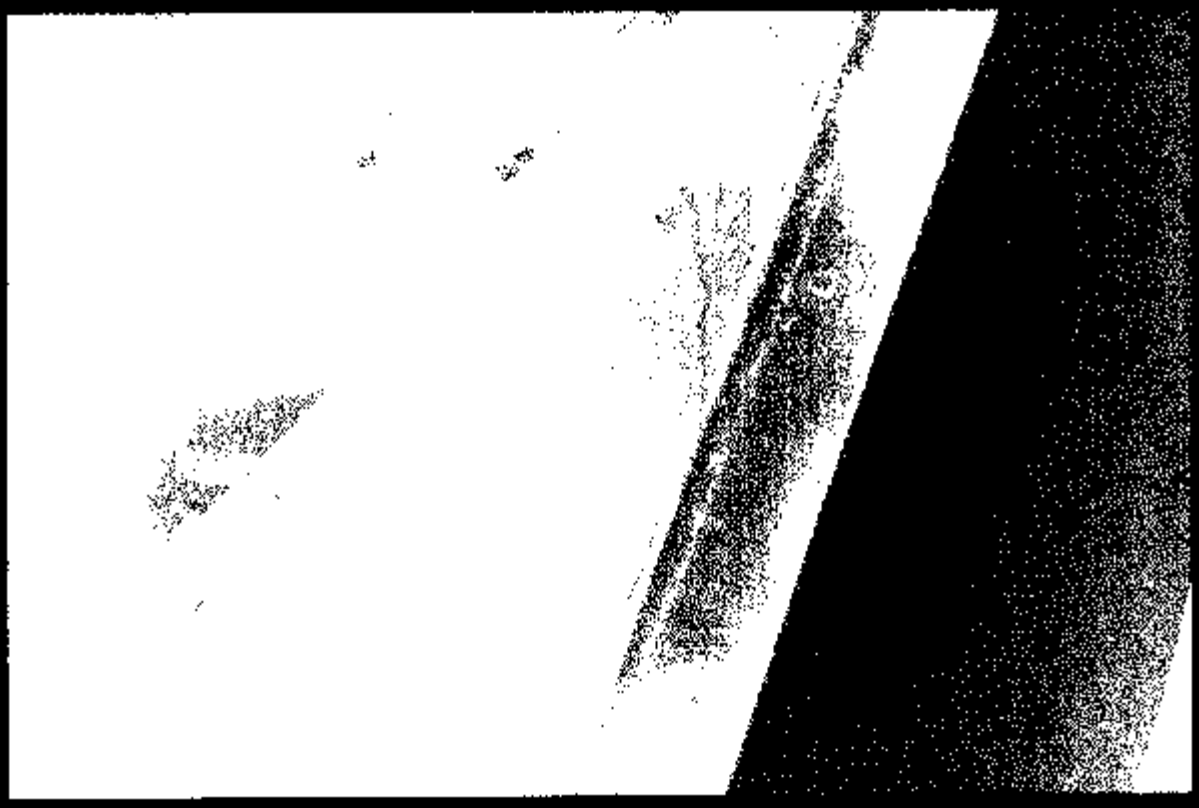


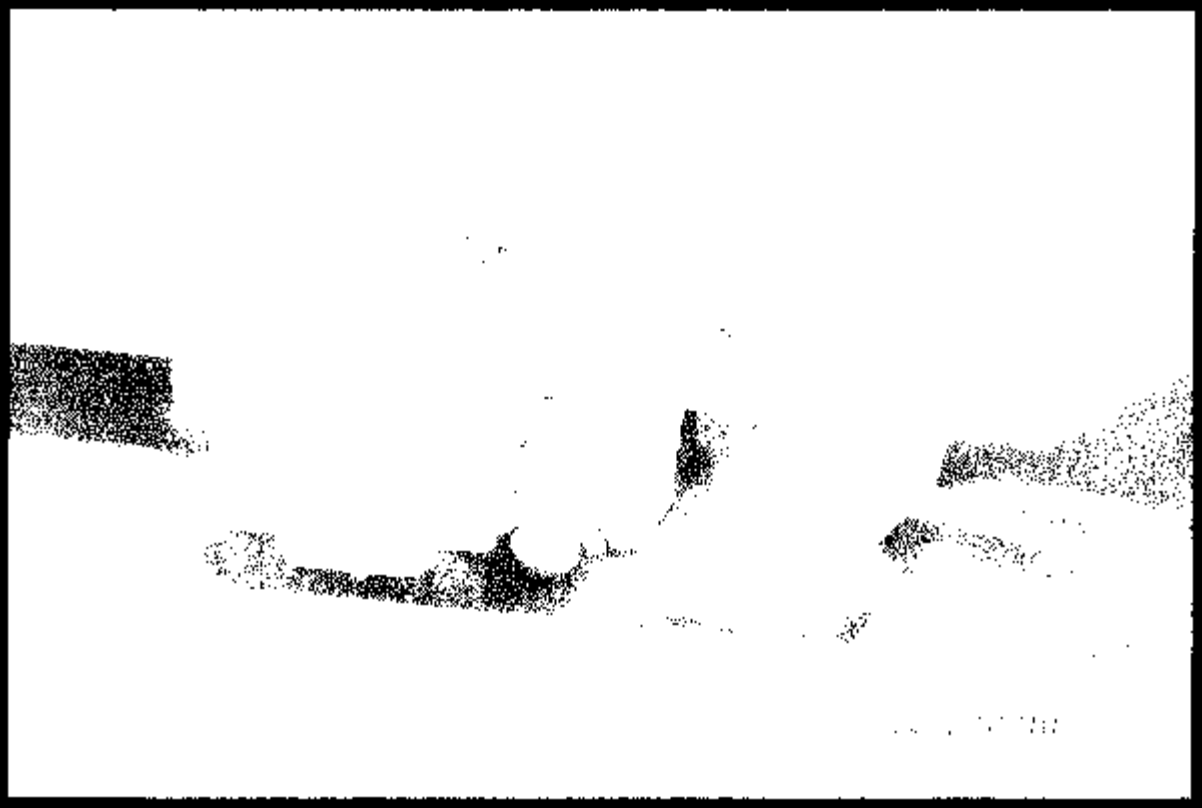


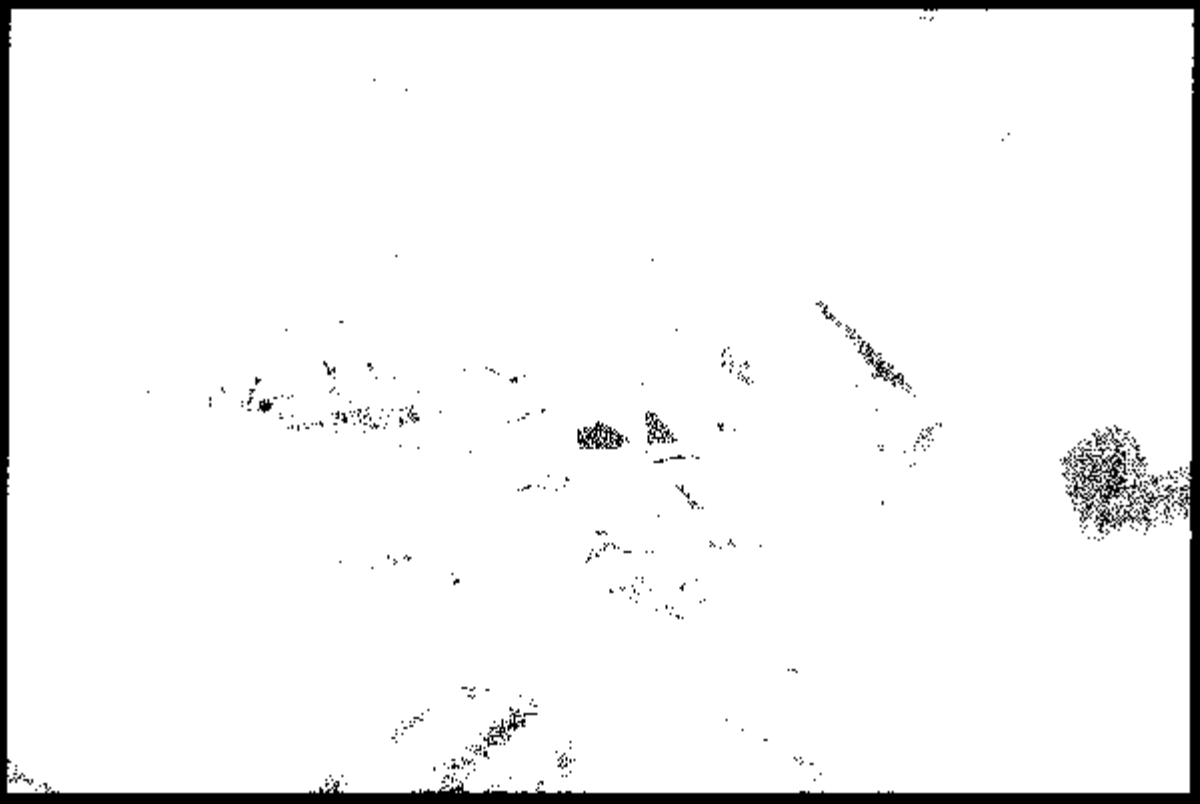


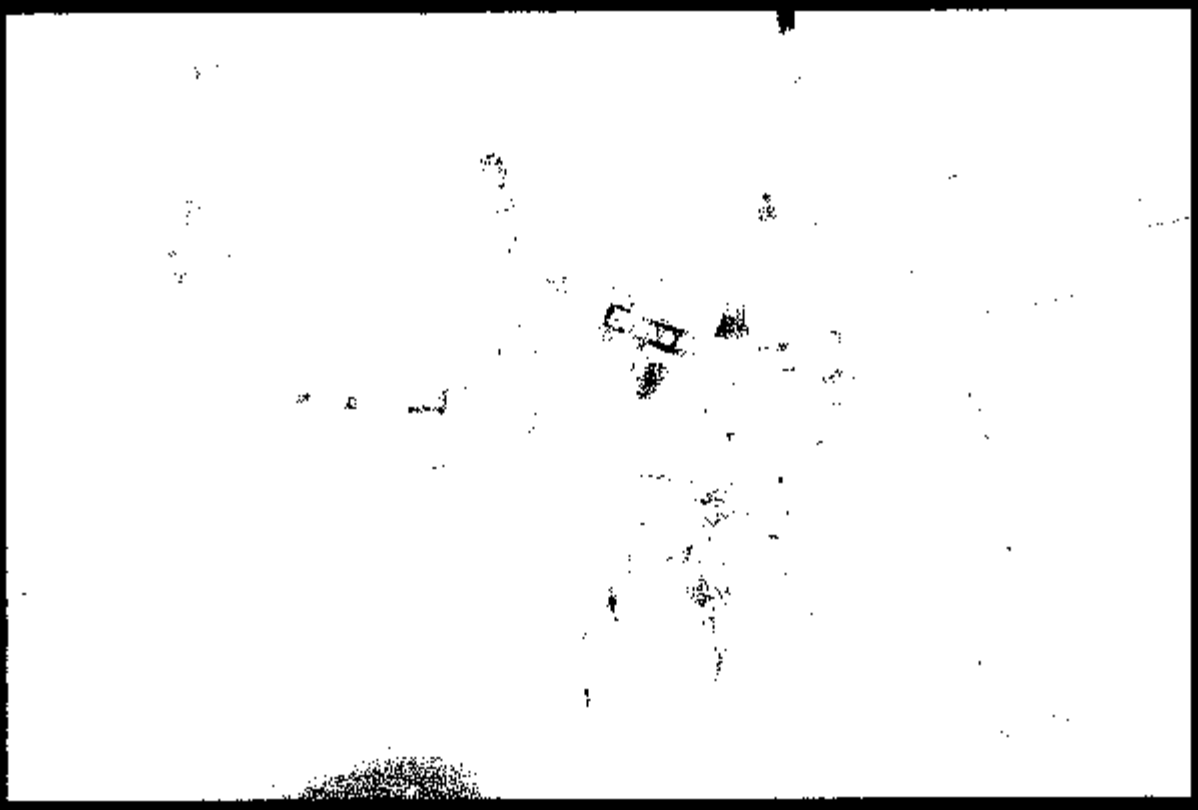


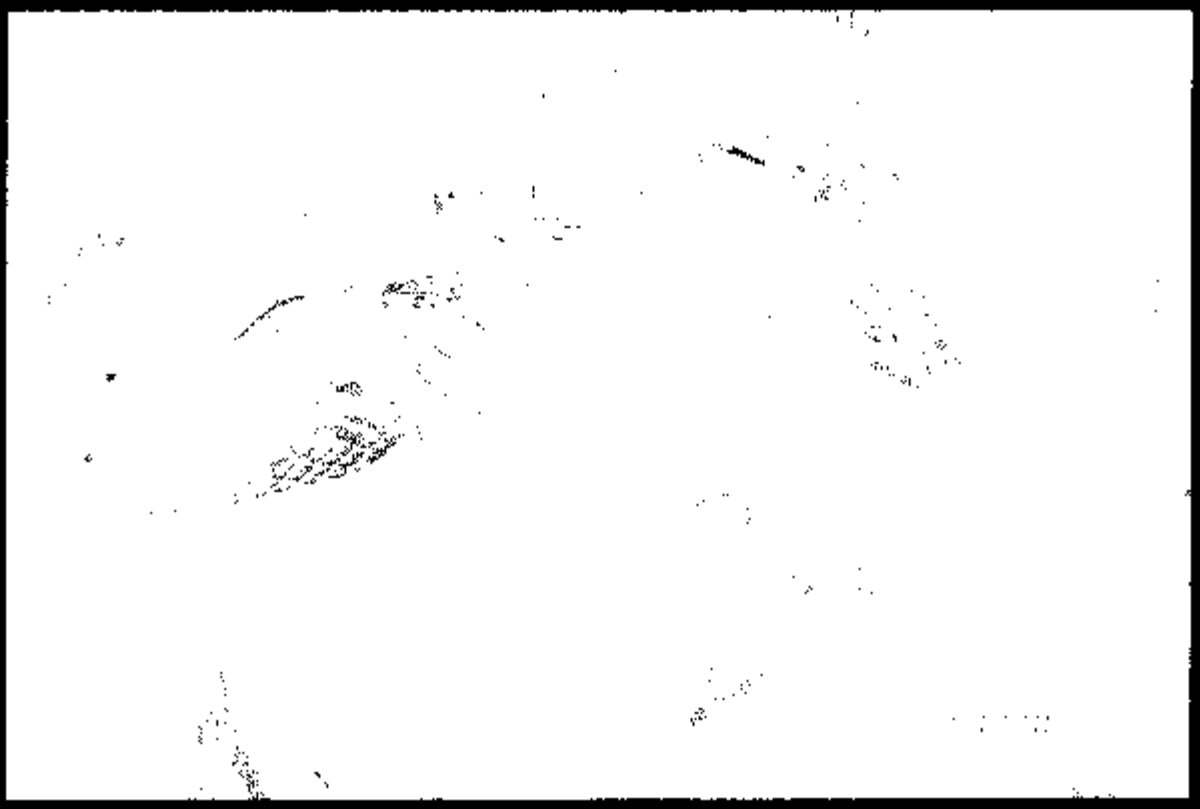


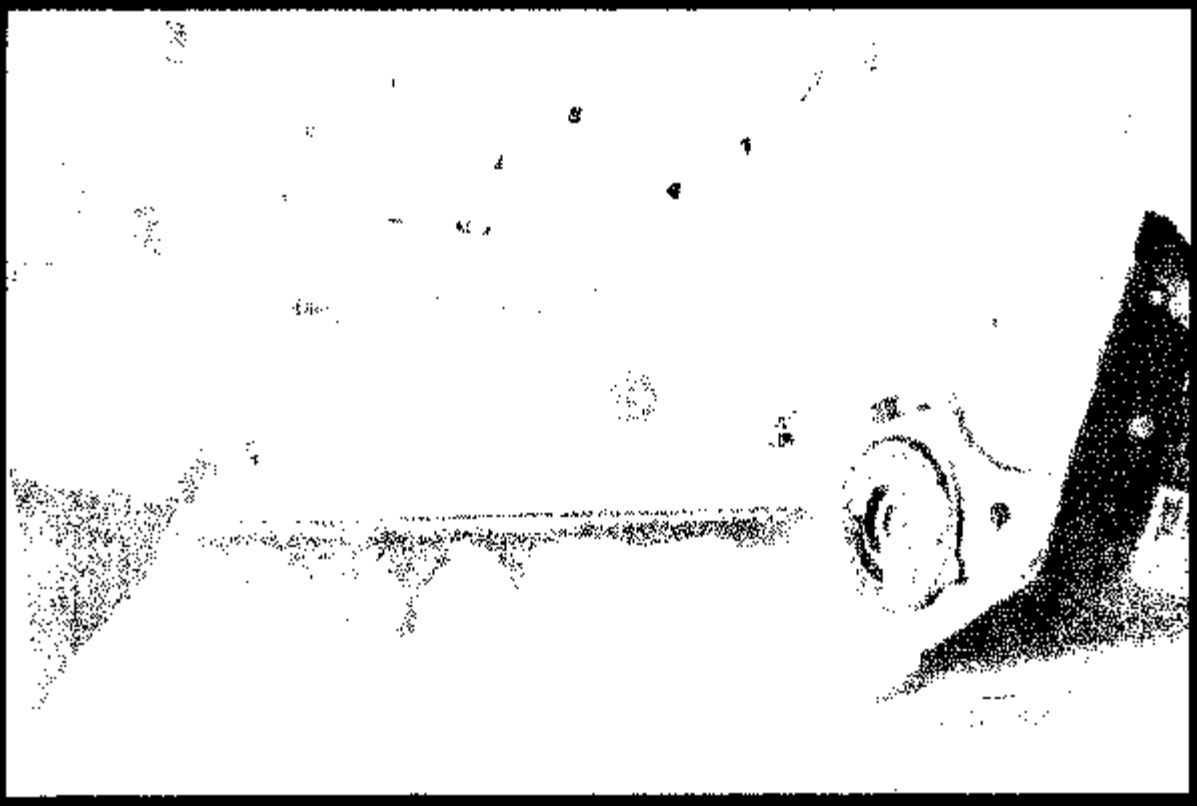


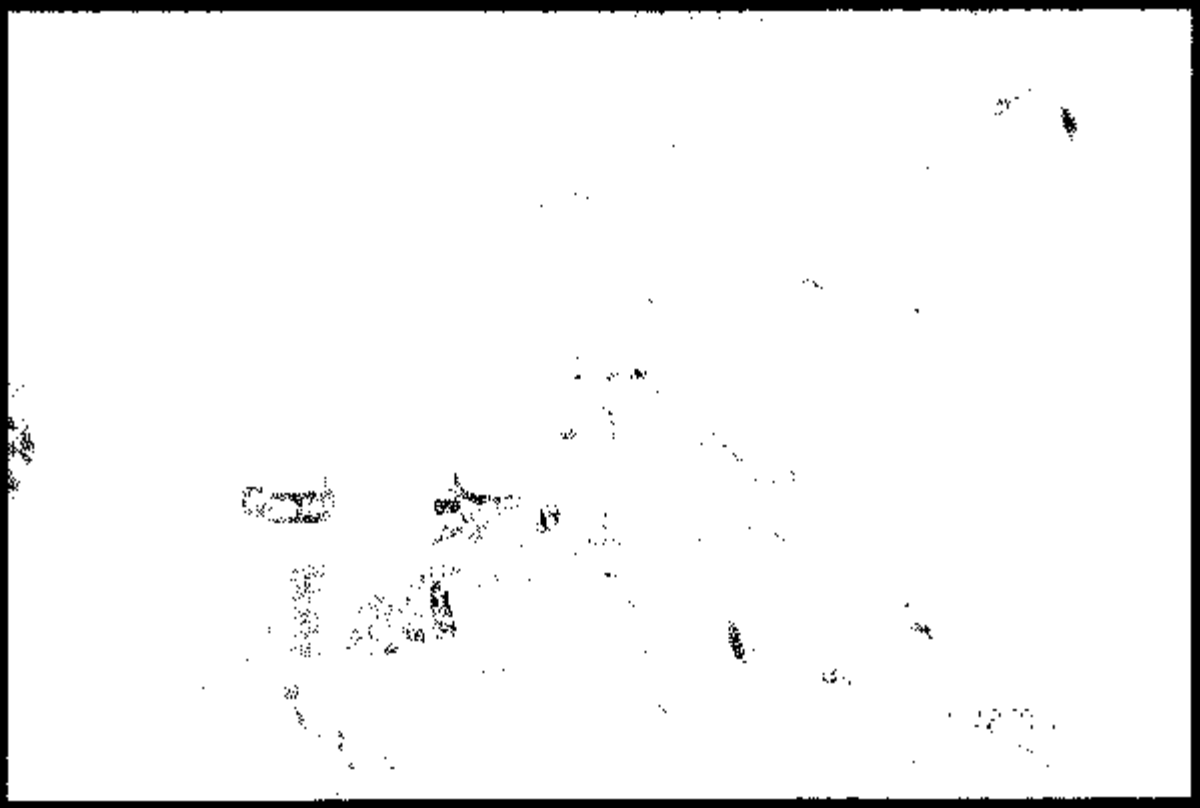


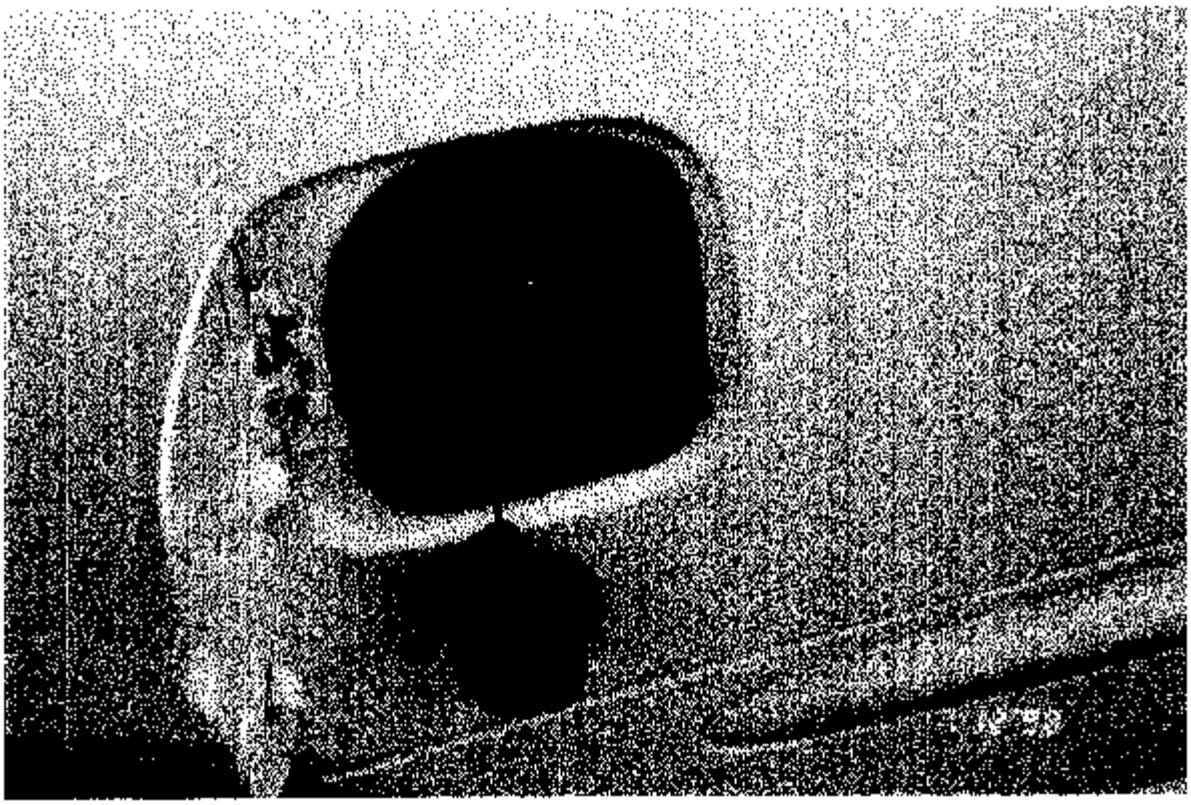


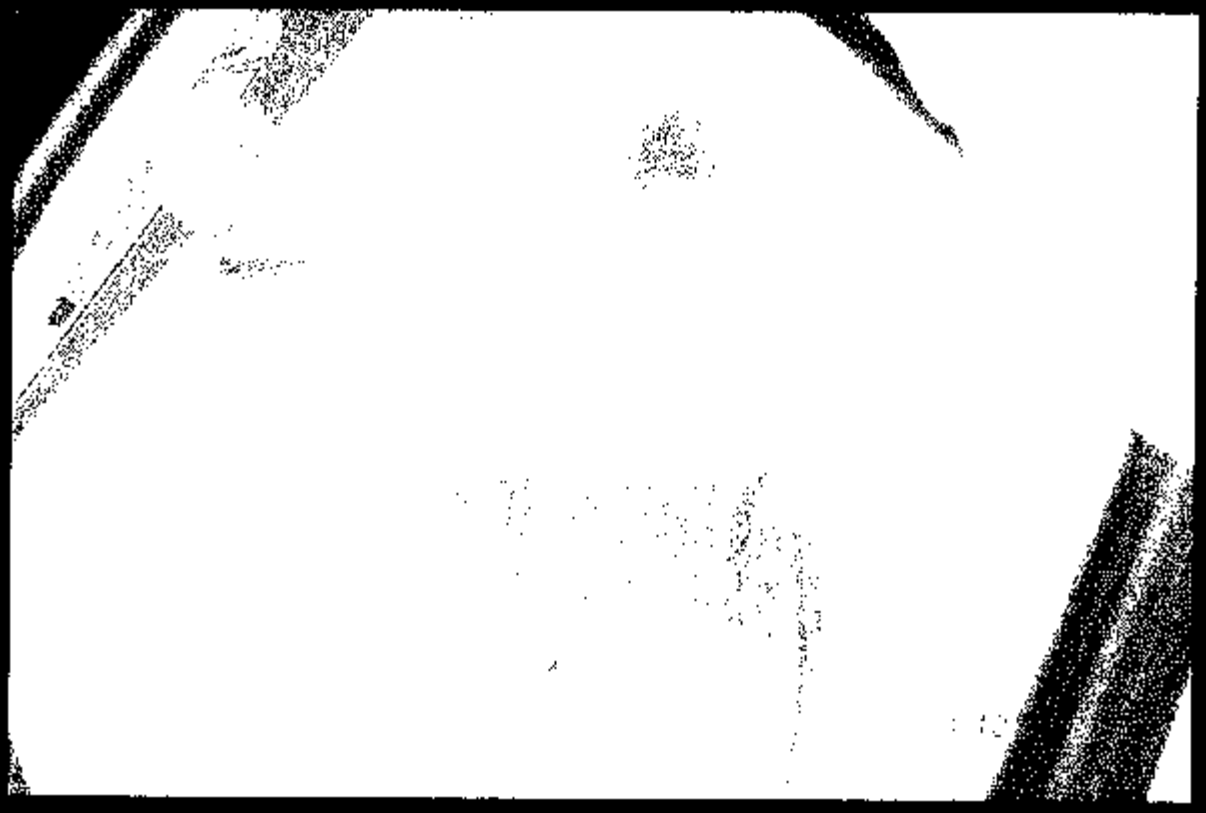


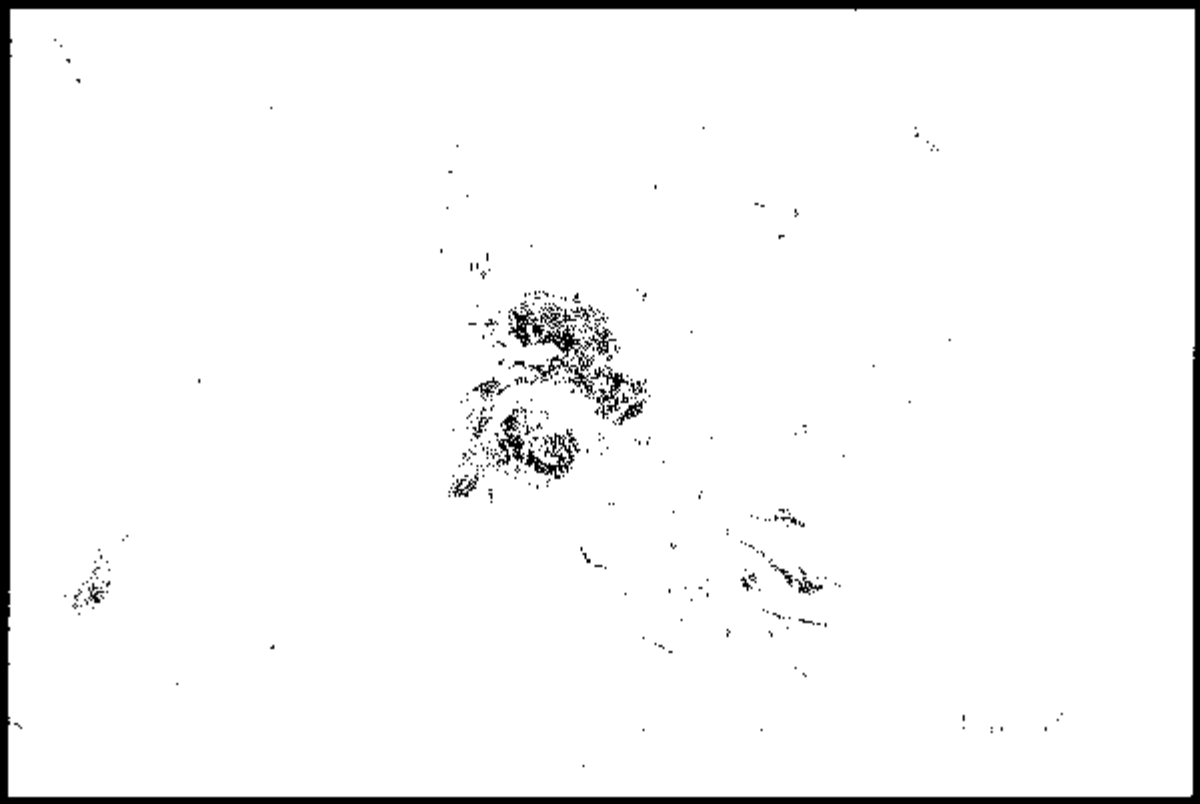


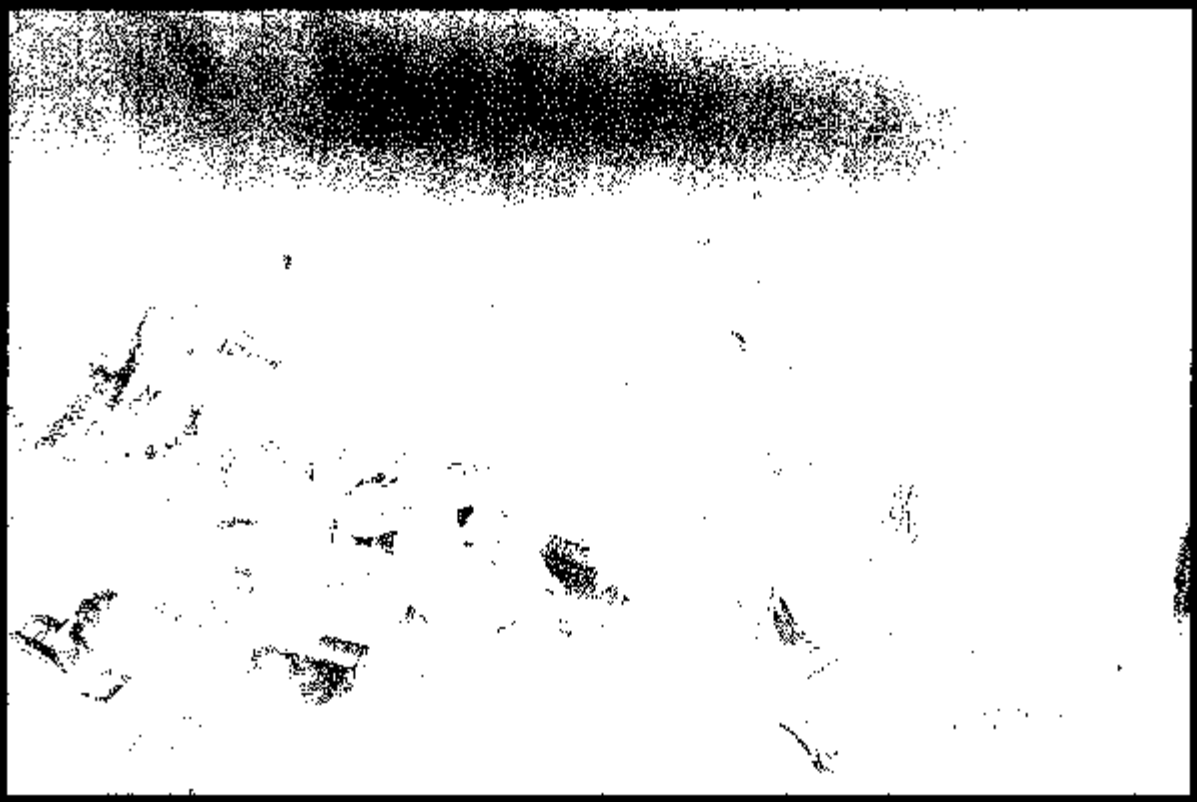


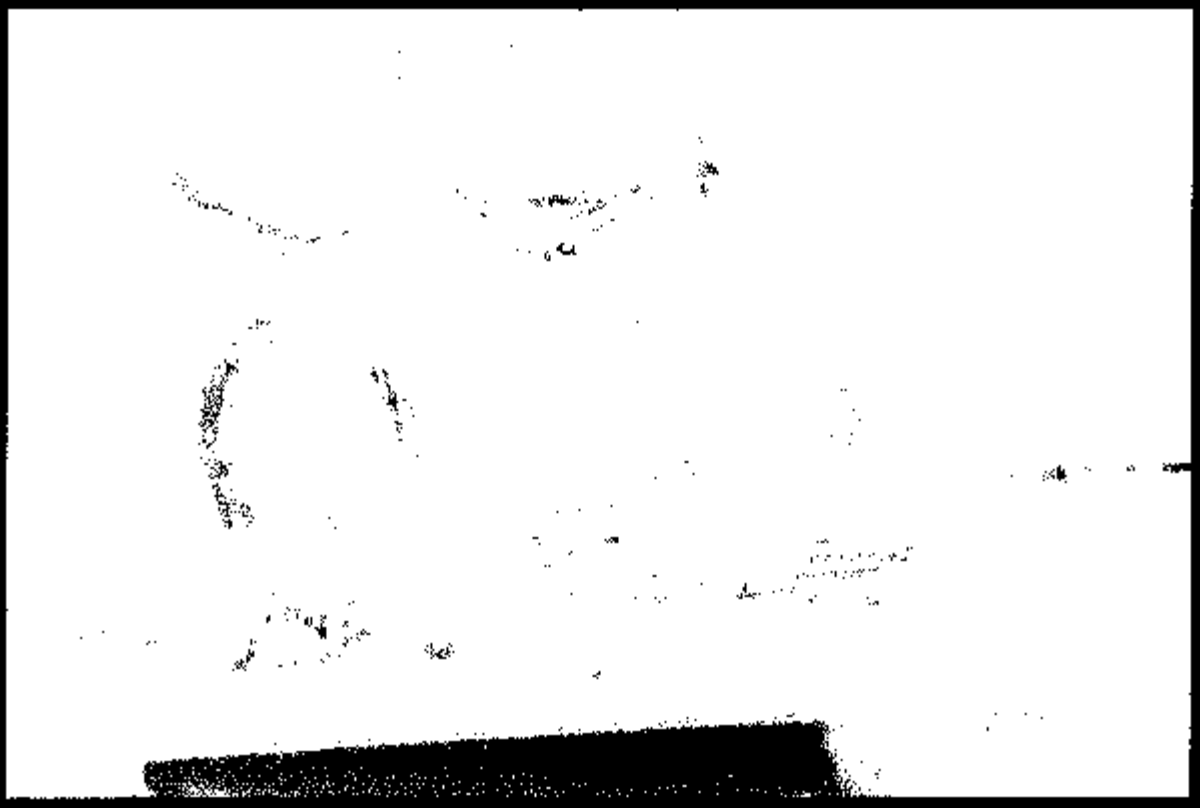


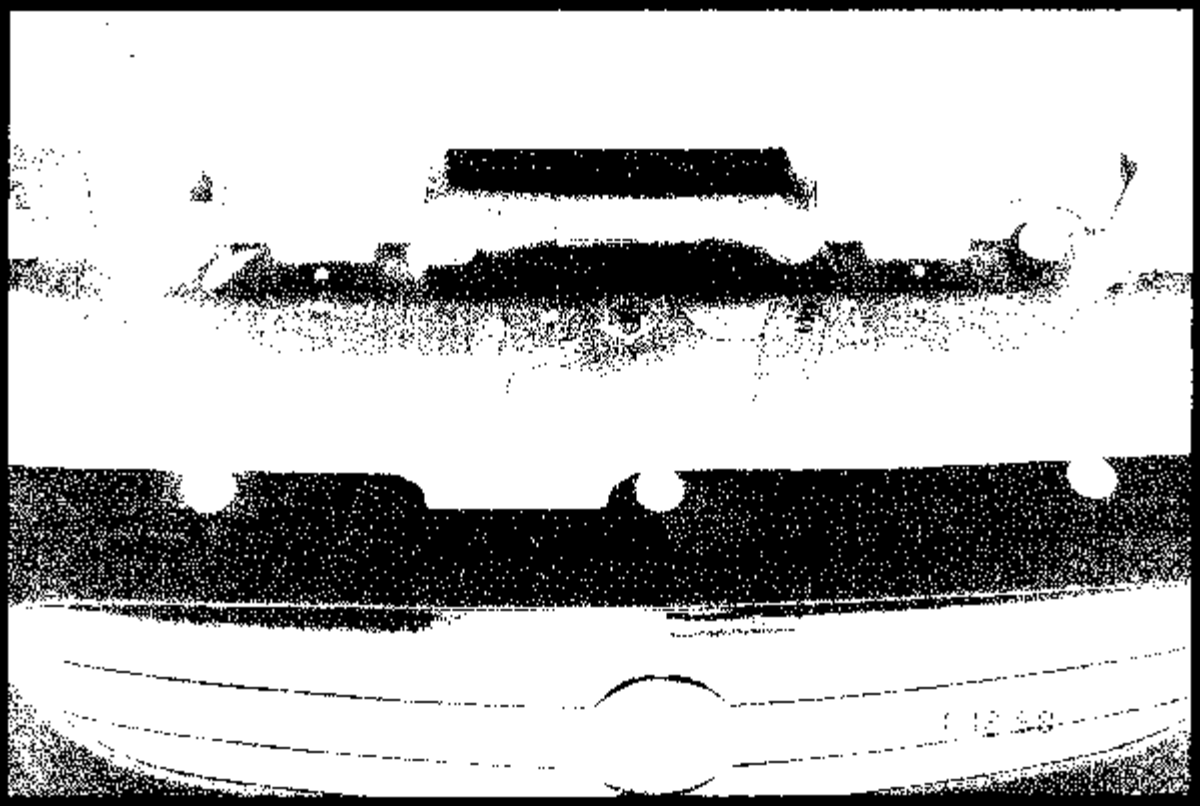


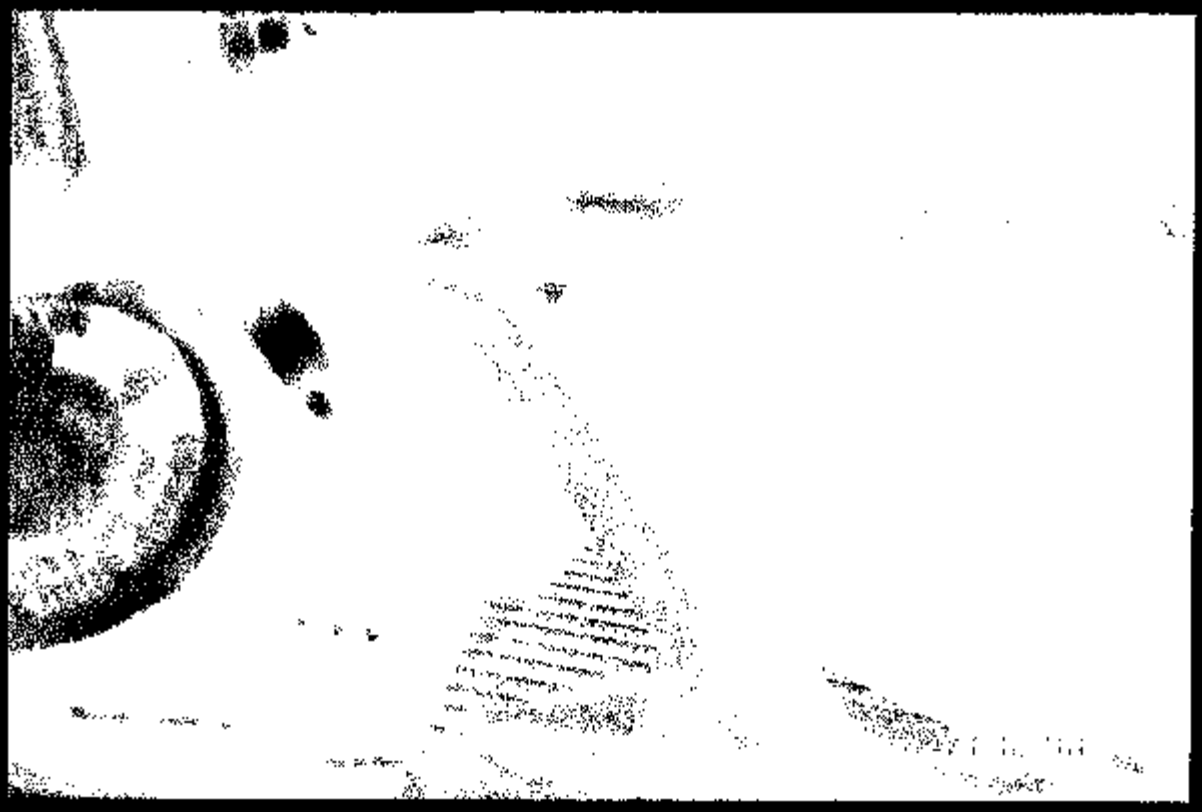


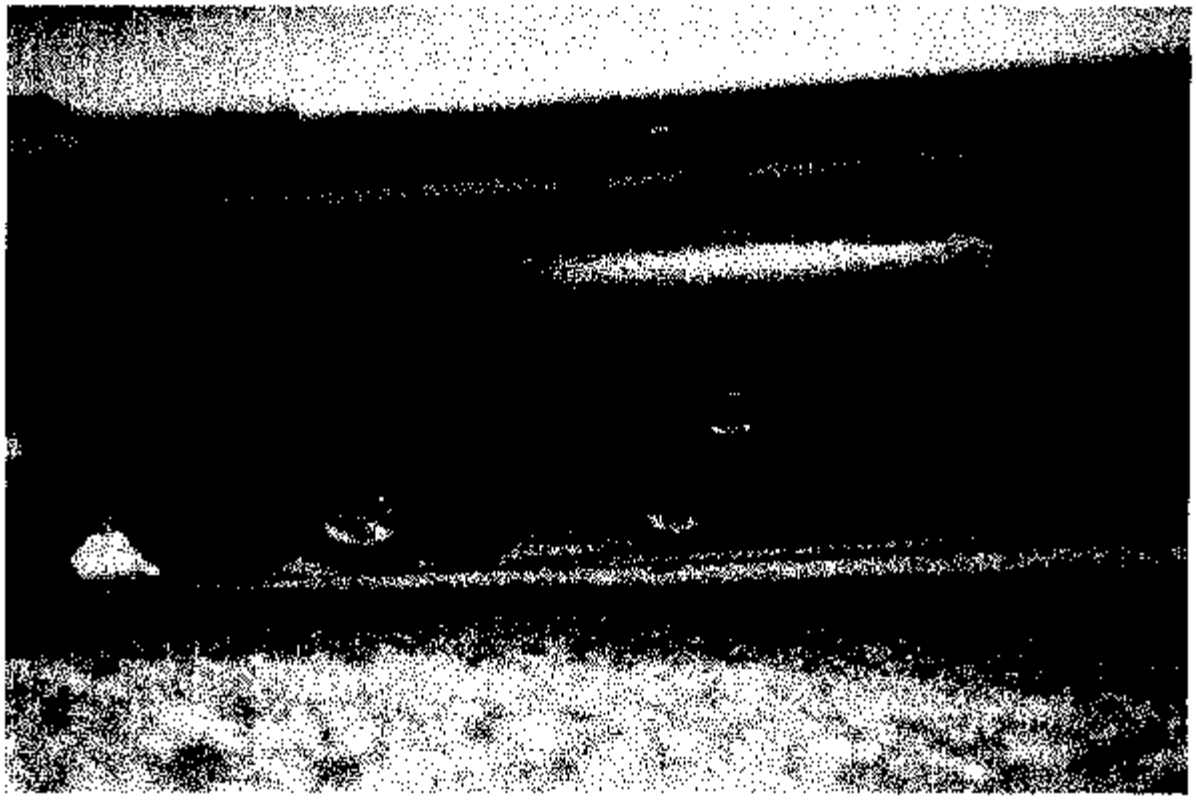


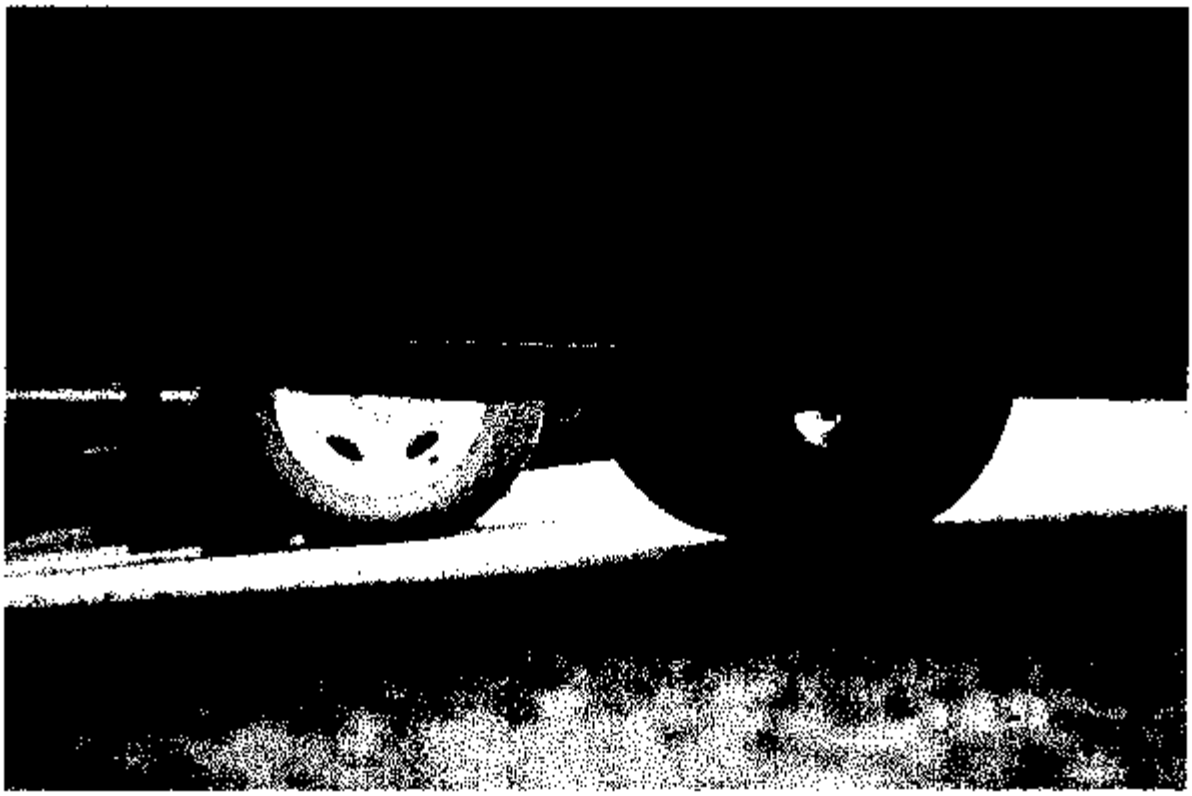


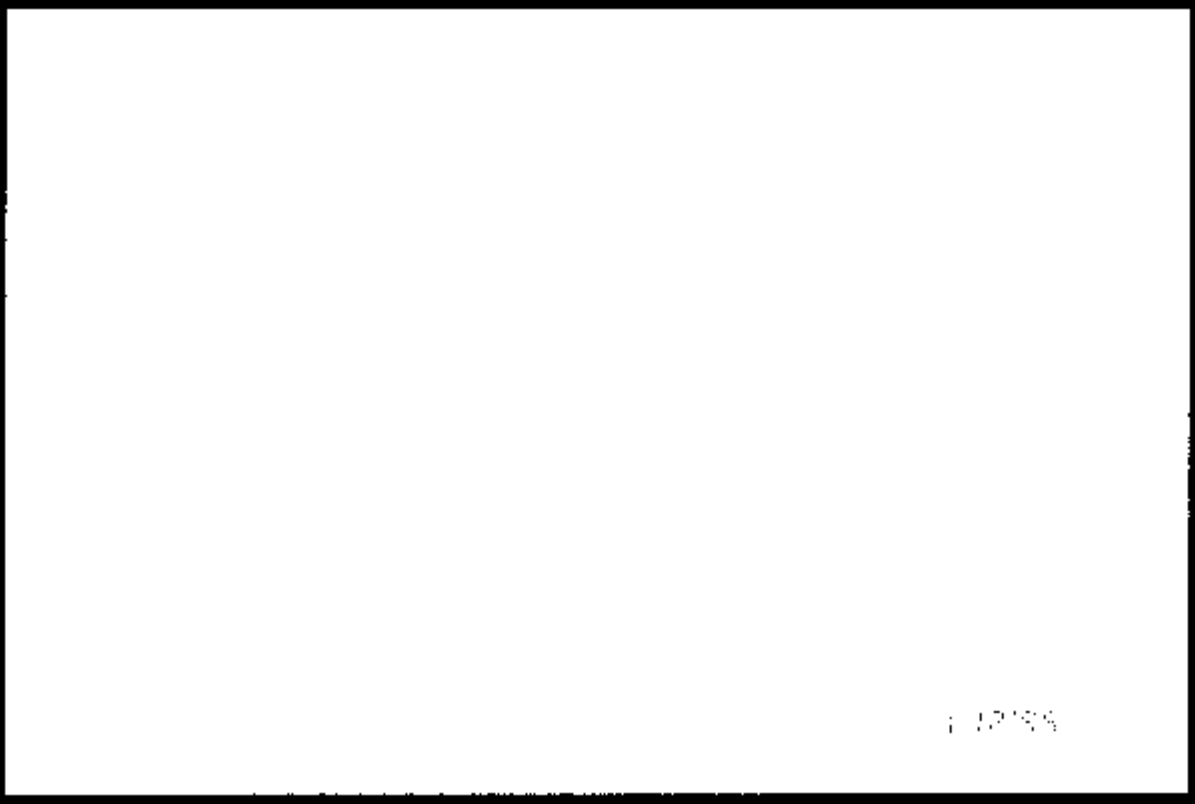


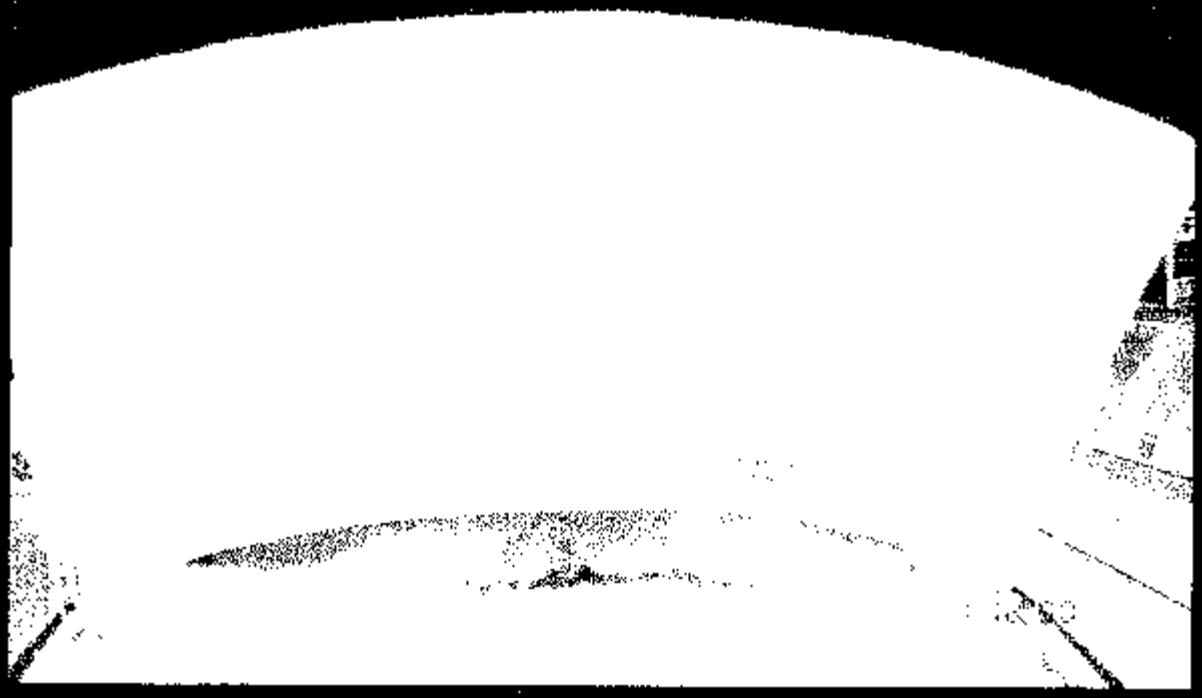


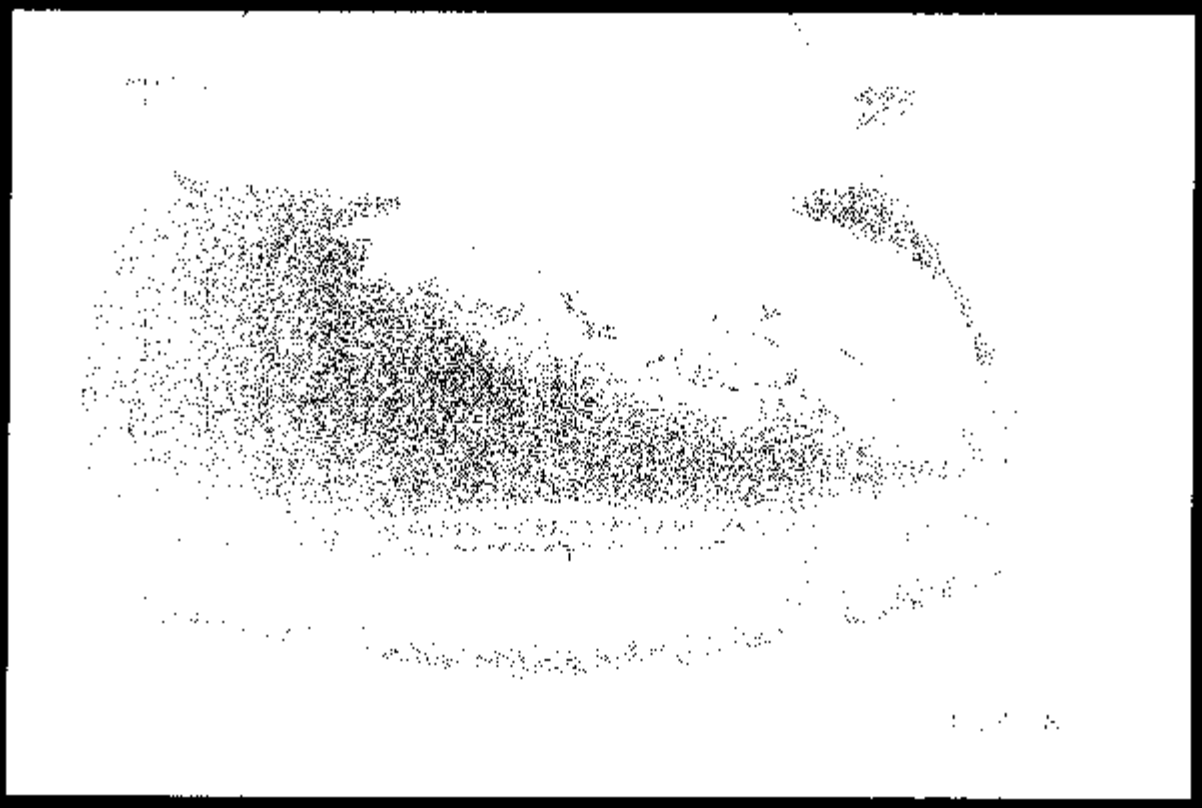


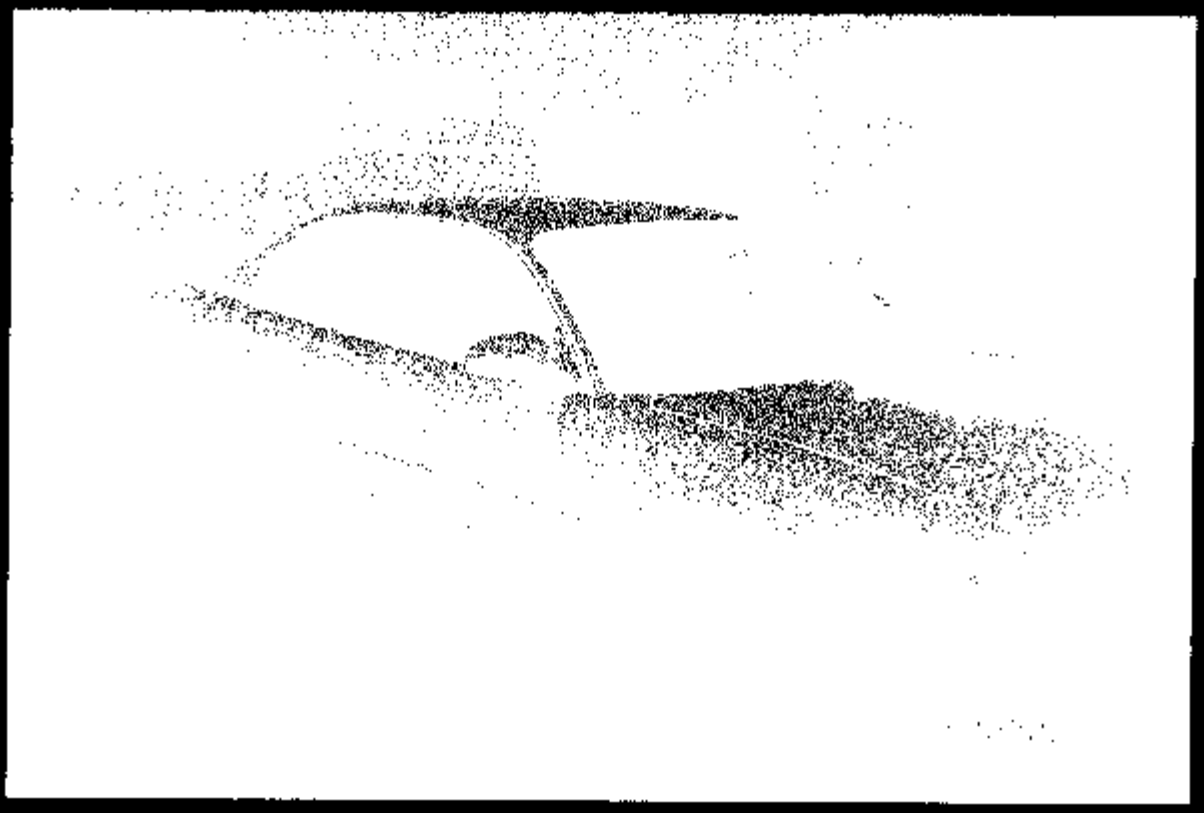


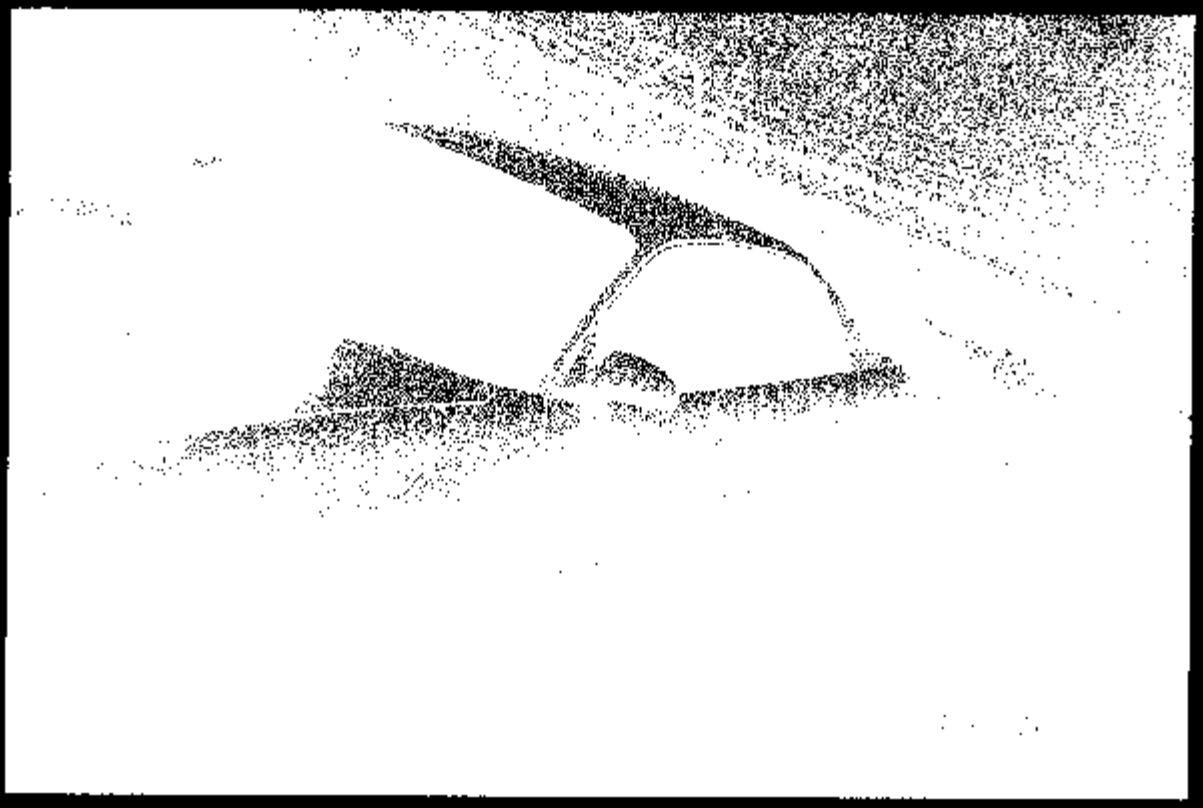


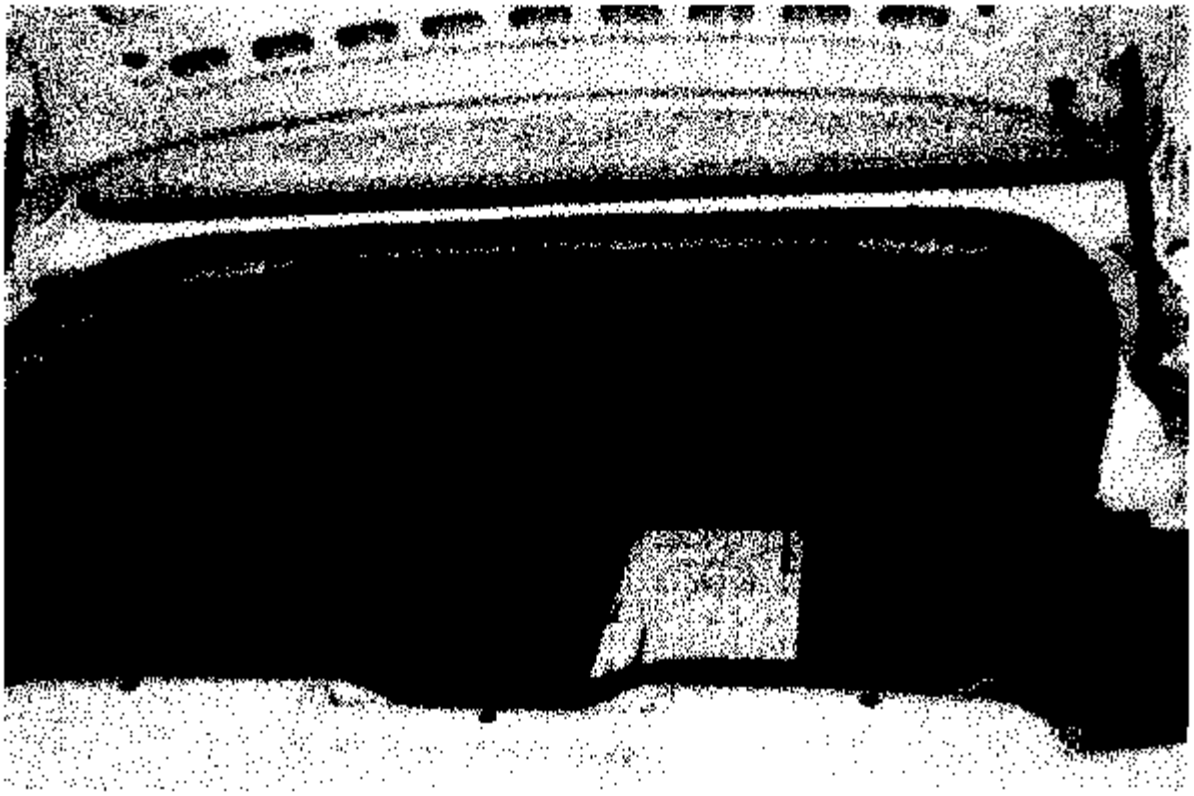


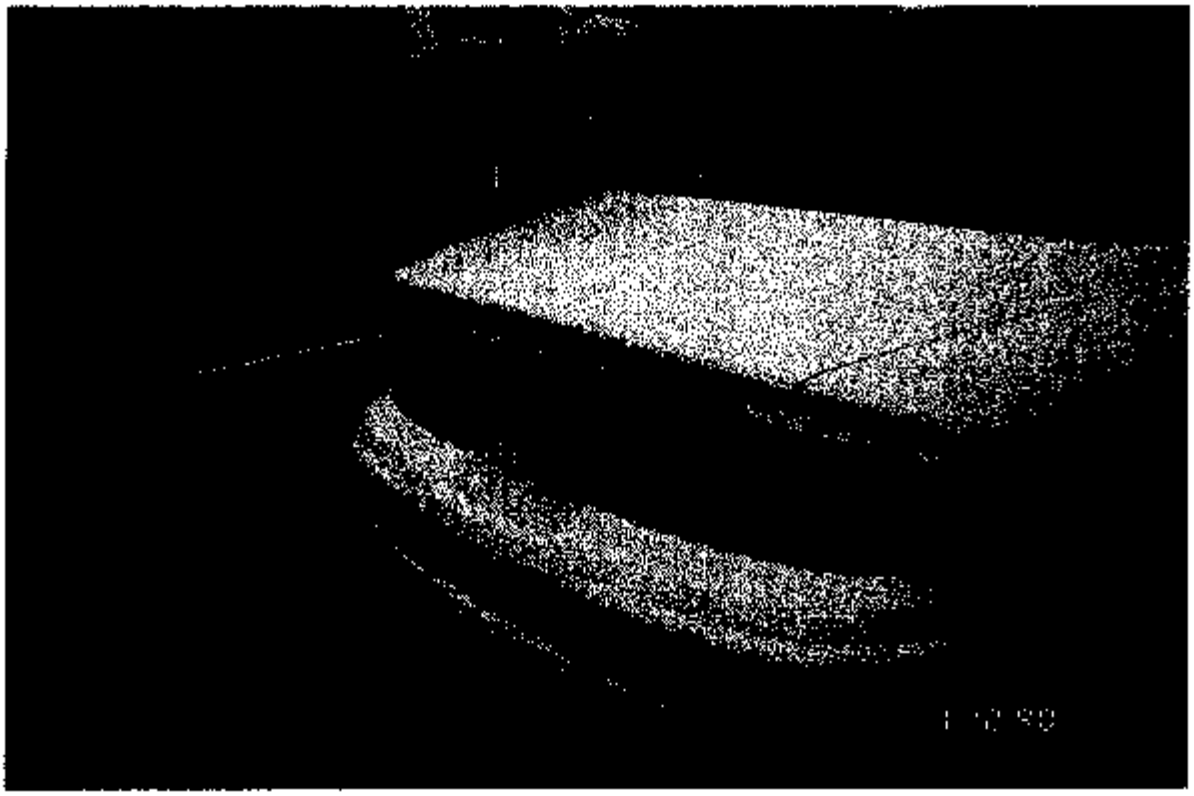


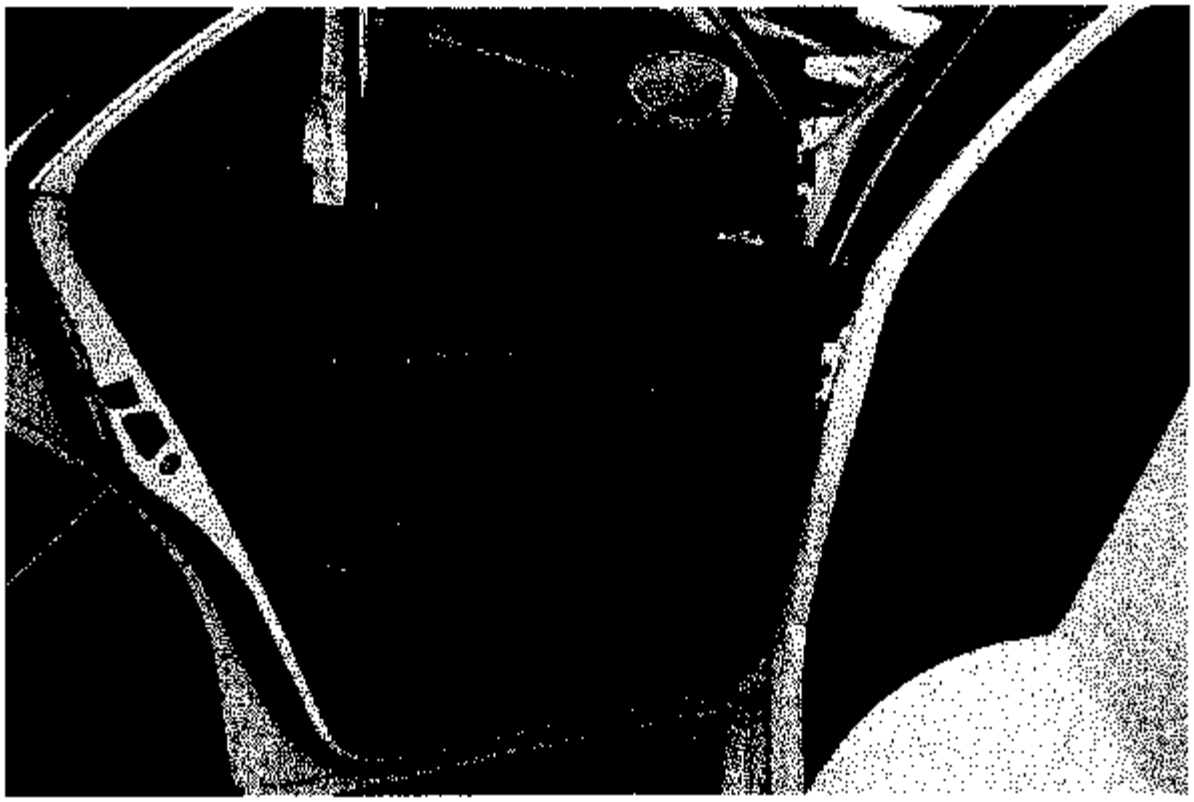












277932 PR04813
J01-124

GENERAL MOTORS CORPORATION
PONTIAC-GMC
DIVISION: PONTIAC-GMC
ZONE: Division of General Motors Corporation

DATE: 01/28/98

ESIS UNIT
GM Central Claims
P.O. Box 02489
Detroit, MI 48202

RE: Claimant: [redacted]

Date of Incident: 12/22/97

CAC File No.: 56237460

Gentlemen:

Attached is a PAR report with information on the above captioned incident. This Report of Preliminary Investigation is submitted to you for the reason(s) indicated below:

1. (x) The attached report is for your information and record.
2. ( ) We believe this claim may deserve further investigation by you.
3. (x) Other: Undetermined cause of fire. Settled with Insurance Compamany.

We have checked the above items based upon the information we have at this time. If you do not agree, or if subsequent facts come to your attention indicating the advisability of a different approach, we would appreciate being advised promptly.

Forward claim acknowledgments to:

Product Investigation Coordinator
Pontiac-GMC Division
M.C. 483-631-730
31 E. Judson
Pontiac, MI 48342-2230

Further inquiries regarding this claim should be directed to the undersigned.

Very truly yours,

PONTIAC-GMC DIVISION
General Motors Corporation

Mary Pat Reagan

Customer Service Center Supervisor
31 E. Judson
M.C. 483-631-730
Pontiac, MI 48342-2230

Enclosures:
- [x] CAC Case Comments
- [x] EAA Reps Notes
- [x] Pictures
- [ ] Estimates
- [ ] Police Report
- [ ] RO's
- [ ] Derm Tape
- [ ] Other:

P.O. Box 436008 - Pontiac, MI 48343-6008

UTECAPA05289902343756-PR04813

Product Allegation Resolution- General

Documentation Decision Criteria

- [ ] Bodily injury
- [ ] Collision
- [ ] Property damage outside the confines of the vehicle
- [x] Non-collision damage and fire to subject vehicle above $2000
- [ ] Personal property damage above $1,000

Customer Information

Case Number:	56-237460-02
Claimant's Last Name:	[redacted]
VIN:	1G2WP52K9VF203874

Incident Information

Date and Time of Incident:	12/22/97 at 9:00 a.m.
Location of Incident:	Underneath a lean to at apartment complex/owner's residence - 7575 Willowchase Boulevard Apartment 3301 Houston, TX 77070
Description of Incident:	Claimant states previous concern w/ alarm going off intermittently. States 12/21 in p.m. alarm going off & gentleman raised hood & disconnected alarm. Stated the next a.m. attempted to start vehicle, vehicle would not start. States saw smoke, then fire.
Current Location of Vehicle:	Bayou City Auction Pool - Per EAA investigator, vehicle towed to a salvage yard by insurance company.
Alleged Defective Component:	No specific component is alleged.

Product Allegation Resolution
Non-Collision Vehicle Damage

Case Number:	56237469-02
Claimant's Last Name:	[redacted]
VIN:	1G2WP52K9VF203874

Special equipment and features:	GM Alarm installed by dealer - Beck & Masten Pontiac/GMC Houston, TX 16-22041 on 8/20/96.
Primary use of vehicle:	Personal Use
Insurance carrier:	Allstate Insurance Company - Agent Scott Sobsey 281-469-3773
Weather conditions:	Unknown
Comments:	Per EAA investigator, claimant may have already settled w/ her insurance carrier. Per EAA, vehicle towed to Bayou City Auction Pool by insurance company.

Product Allegation Resolution
Summary/Closing

Case Number:	**56237460-02**
Claimant's Last Name:	[redacted]
VIN:	**1G2WP52K9VF203874**

Was Physical inspection done? Y/N	Y
Inspector's name/organization:	Gerry Naylor/EAA
Date of inspection:	
Mileage at inspection:	
What was done at the inspection:	Visual inspection of vehicle & photographs taken of vehicle & vehicle damage.
Vehicle road-tested: Y/N:	N
Describe:	Unable to road-test due to vehicle damage.
Results:	Per EAA, vehicle badly burnt due to fire, plastic cover on top of engine completely melted, all wiring destroyed.
System components inspected:	All under-hood components & fluids.
Summary of facts from the investigation:	Unable to determine source of ignition & unable to determine cause of fire. Inspected of vehicle at Bayou City Auction Pool - engine was so badly burnt, source of ignition could not be determined.
How and when was the matter left with claimant:	Advised claimant appears as though matter has been settled w/ ins co. Advised claimant Pontiac would take no further action in regards to claim. No further action required./.

Who Notified Division of Incident: Claimant/Owner on 12/22/97 at 6:18 p.m.

FILE NBR: 56237460 02
VIN : 1G2WP52K9VF203074 OPEN CAMPAIGNS:
MODEL YR: 97 MODEL CODE: PGP DLV DATE: DOCUMENT NBR:
OWNER: WAR ST DTE: FILE SCRAP: 12 30 98
TITLE : MS. FILE PURGE: 12 30 98
FIRST : [redacted]
MIDDLE :
LAST : [redacted] SUFFIX:
PHONE : [redacted] WORK: [redacted] EXT: FAX:
STREET : [redacted]
APARTMENT 3301
CITY : HOUSTON STATE: TX ZIP: [redacted]

ZNE: 21

DEALER INFORMATION

16 22041 BECK & MASTEN PONTIAC-GMC, INC. HOUSTON TX
SERVICE DALE PATTERSON MANAGER 281 469 5222

CLAIMANT ALLEGATION

COMPLAINT CODE: T49 DESC: ALLEGED FIRE-1241 REQUEST BY: NICHOLS, CRAIG
REVISED CODE: OPEN COMMENTS
CUST ALLEGED THAT HER VEH CAUGHT ON FIRE BY HER APARTMENT COMPLEX. CUST STATED SHE WAS TOLD TO CALL PONTIAC. CUST STATED SHE THINKS EITHER THE DLR OR INSURANCE COMPANY SAID TO CALL US.

CLAIMANT COMMENTS

12/22/97 06:18P NICHOLS, CRAIG N
CUST ALLEGED VEH CAUGHT ON FIRE UNDERNEATH A LEAN TO AT APARTMENT COMPLEX.
1.ALLEGED FIRE OCCURED AROUND 9 AM TODAY, 12/22/97, CUST CLAIMS.
2.CUST STATED VEH HAD NOT BEEN DRIVEN FOR SEVERAL DAYS.
3.CUST STATED ALARM IN VEH HAD GONE OFF INTERMITTENTLY.
4.CUST STATED SHE AND ANOTHER PERSON WENT TO VEH WHEN ALARM WENT OFF THIS
MORNING. CUST STATED HOOD WAS RAISED TO SEE WHERE TO TURN OFF ALARM.
5.CUST STATED COULD NOT FIND WHERE TO TURN OFF ALARM.
6.CUST STATED VEH STARTED SMOKING UNDER HOOD
7.CUST STATED VEH HOOD BUCKLED FROM HEAT OF ALLEGED FIRE.
8.CUST STATED FIRE DEPT CAME TO SCENE. CUST THINKS FIRE DEPT IS HOUSTON.
DATE TIME NAME
12/22/97 06:21P NICHOLS, CRAIG N
9.CUST STATED VEH IS AT DLR AT THIS TIME.
10.CUST STATED SHE WAS TOLD TO CALL PONTIAC BY EITHER THE DLR OR POSSIBLY HER INSURANCE COMPANY. CUST STATED SHE IS NOT SURE WHICH.
11.CUST INSURANCE COMPANY IS ALLSTATE.
12.SCOTT SOBSEY IS AGENT. TELEPHONE NUMBER IS 281/469/3773.
LEFT MESSAGE FOR TOM (SM) AT DLR FOR MORE INFORMATION ON THIS CASE.

per: J. Naylor 1-9-98
Allstate: already settled w/cust

WARRANTY HISTORY

NUM	DLR/ZN	DATE	NUMBER	CYCLE	TYPE	AA CODE	CREDIT	CREDIT	CREDIT
001	22041	07/31/96	063529	633	I				

PAGE 2 VIN 1G2WPS2K9VF203074

21 MILES: 6 Z7000 PASSENGER CAR AND TRUCK NVI
002 22041 08/20/96 064745 635
21 MILES: 201 B5400 LID, REAR COMPARTMENT-ALIGN
003 22041 10/23/97 091712 800
21 MILES: 14634 B5490 STRIKER, DECK LID LOCK-REPLACE

ORIGINAL OWNER

GM-PAR-Photo, Rev. 05/20/97

PRELIMINARY PAR INSPECTION
FIELD PHOTOGRAPHIC NOTES

Division: Pont-GMC	Roll: 58237460-02	VIN: 1G2WP52K9VF203074
Claimant's Name (LAST, First): [redacted]		

Inspected By: GERALD D. NAYLOR Organization: ENGINEERING ANALYSIS ASSOC.

Phone: 281-580-4322 Inspection Date: 1/17/98 Mileage at Inspection: 15209

Roll Number ____

Neg.#	Description
0	FRONT VIEW OF VEH. FIRE DAMAGE TO HOOD & FRONT OF VEH
1.	LEFT FRONT SIDE OF VEH.
2.	RIGHT " " " "
3.	REAR VIEW OF VEH - NO FIRE DAMAGE
4.	OUTSIDE VIEW OF FIRE DAMAGE TO HOOD
5.	INSIDE VIEW OF FIRE DAMAGE TO HOOD
6.	6-THRU 13 ARE PICTURES OF FIRE DAMAGE TO ENGINE-
7.	FIRE IN ENGINE COMPART WAS SO SEVERE IT BURNT &
8.	COULD NOT DETERMINE IGNITION CAUSE OF FIRE
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PHOTO DOC

[redacted]

[redacted]

SPRING, TX [redacted]

[redacted]

STATE PEGB

BECK & MASTEN FOR UNPP

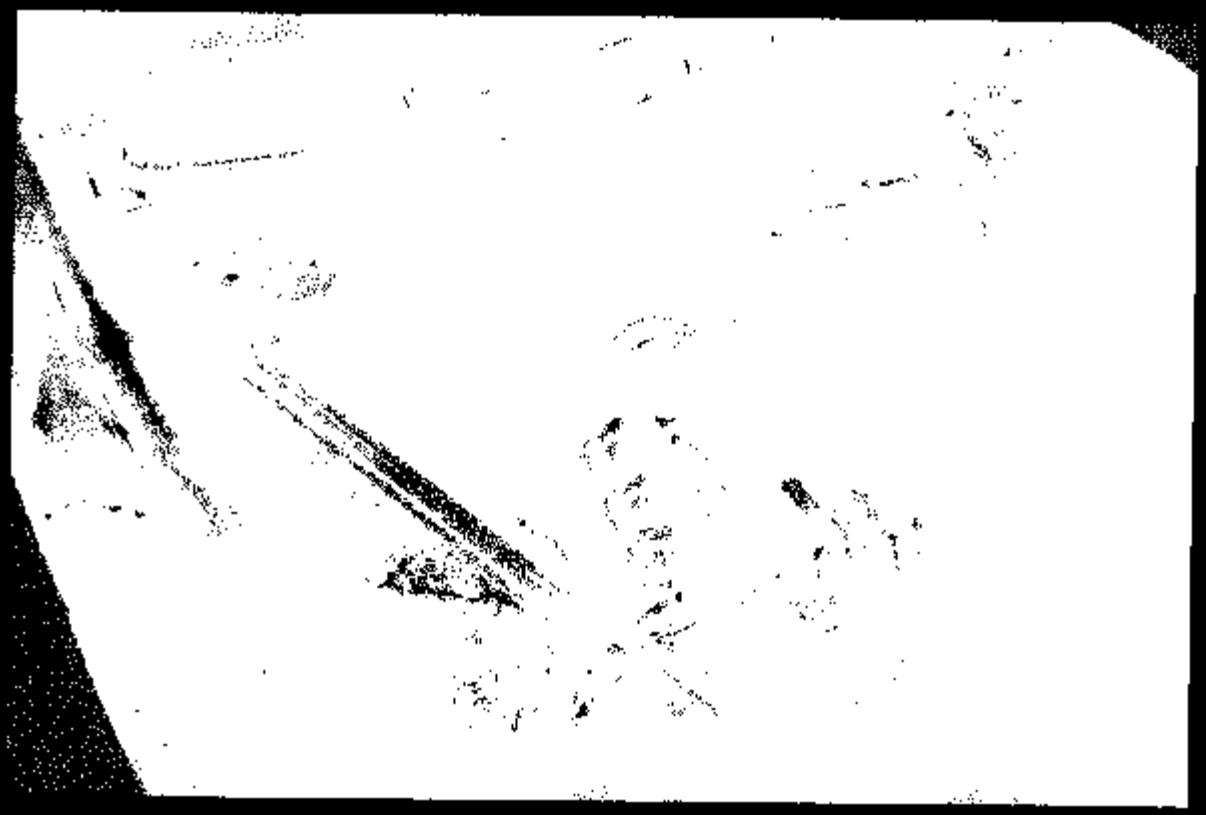
[redacted]

REMOTE ALARM

[redacted]

281-897-6659 BECK & MASTEN PARTS

PR04813



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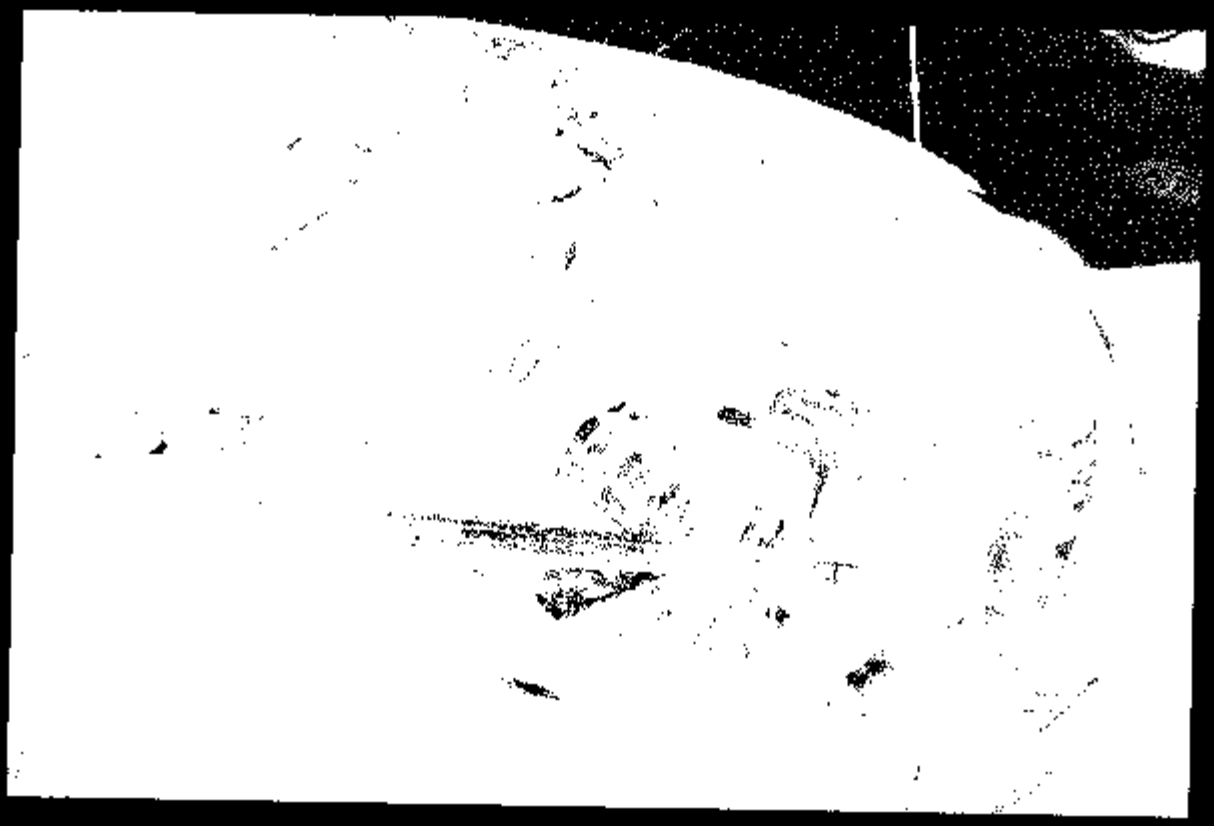

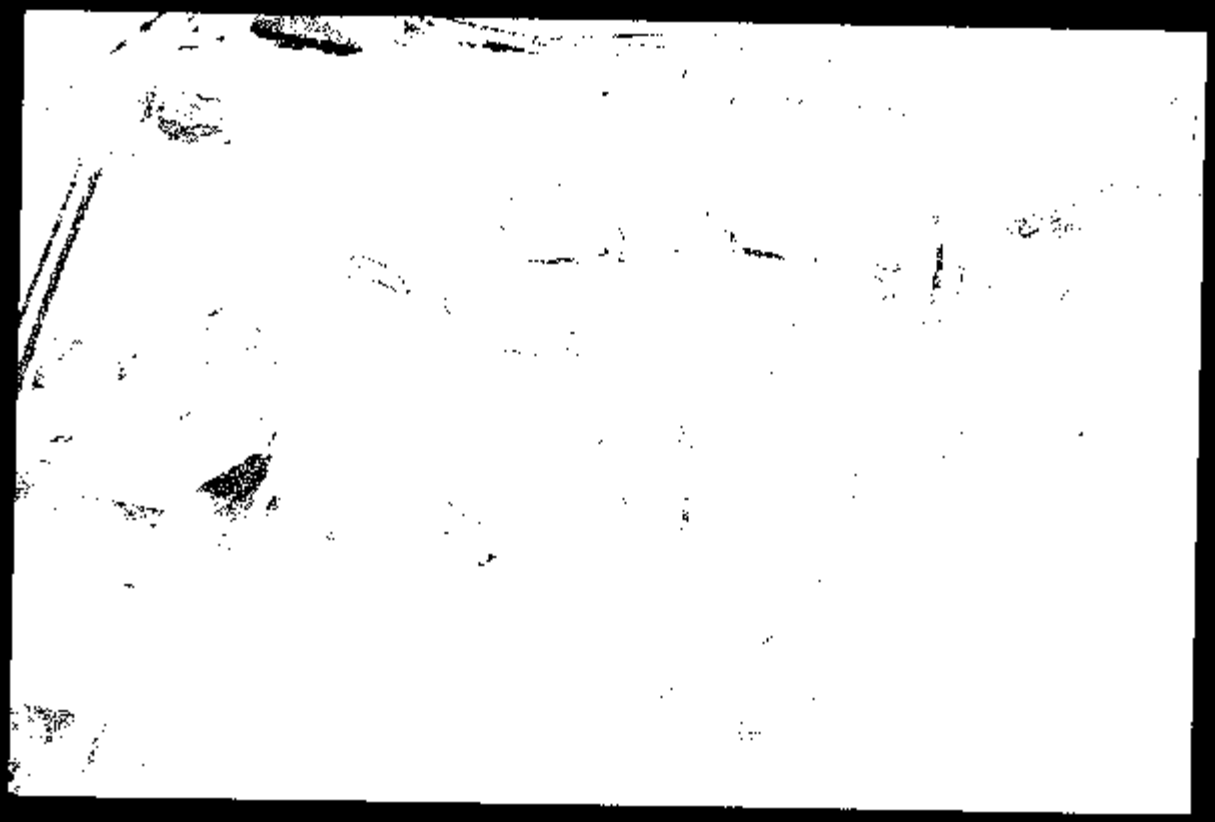

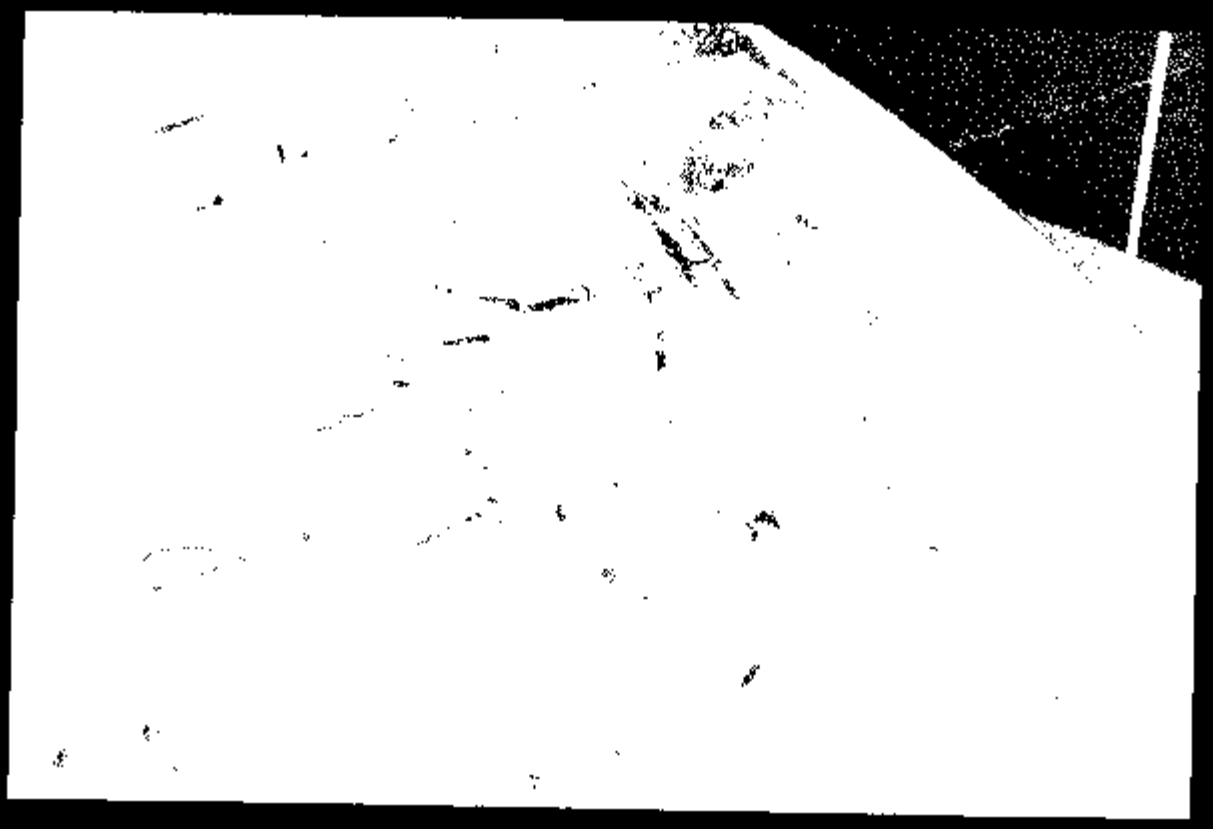

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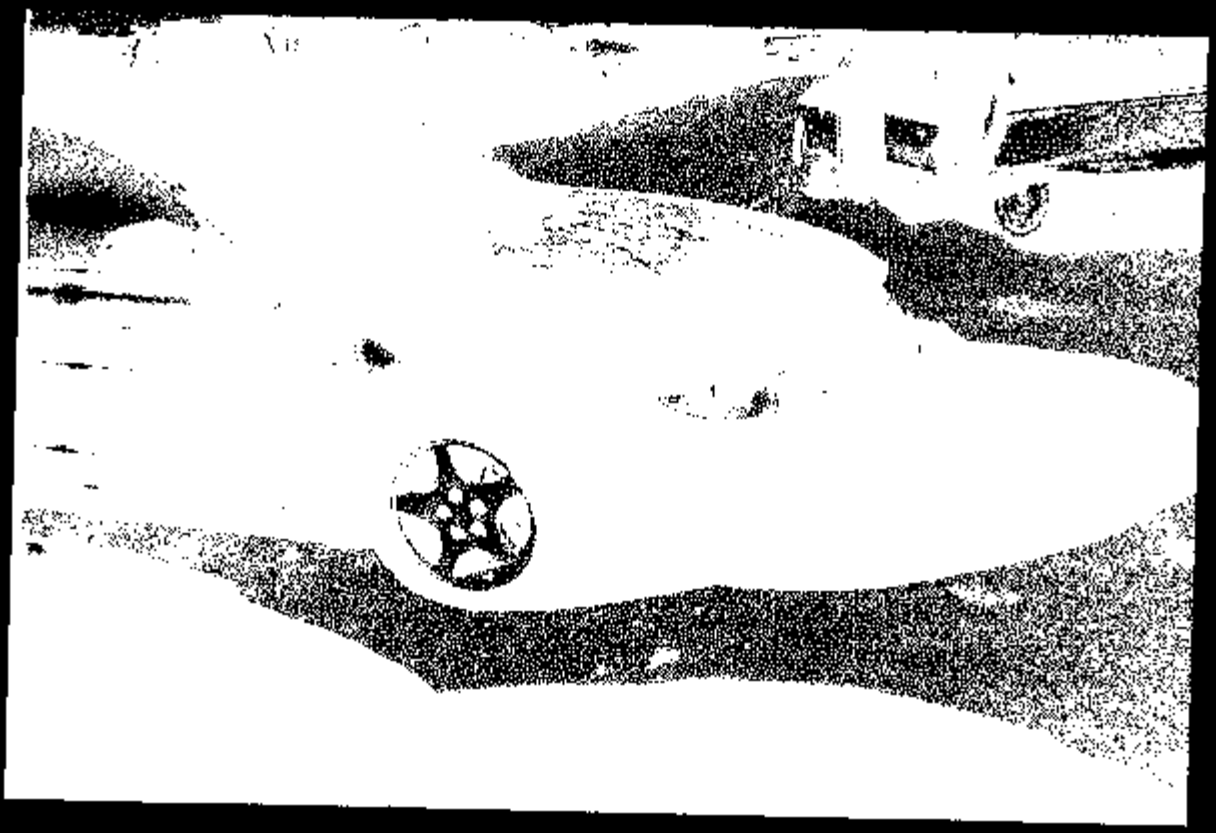

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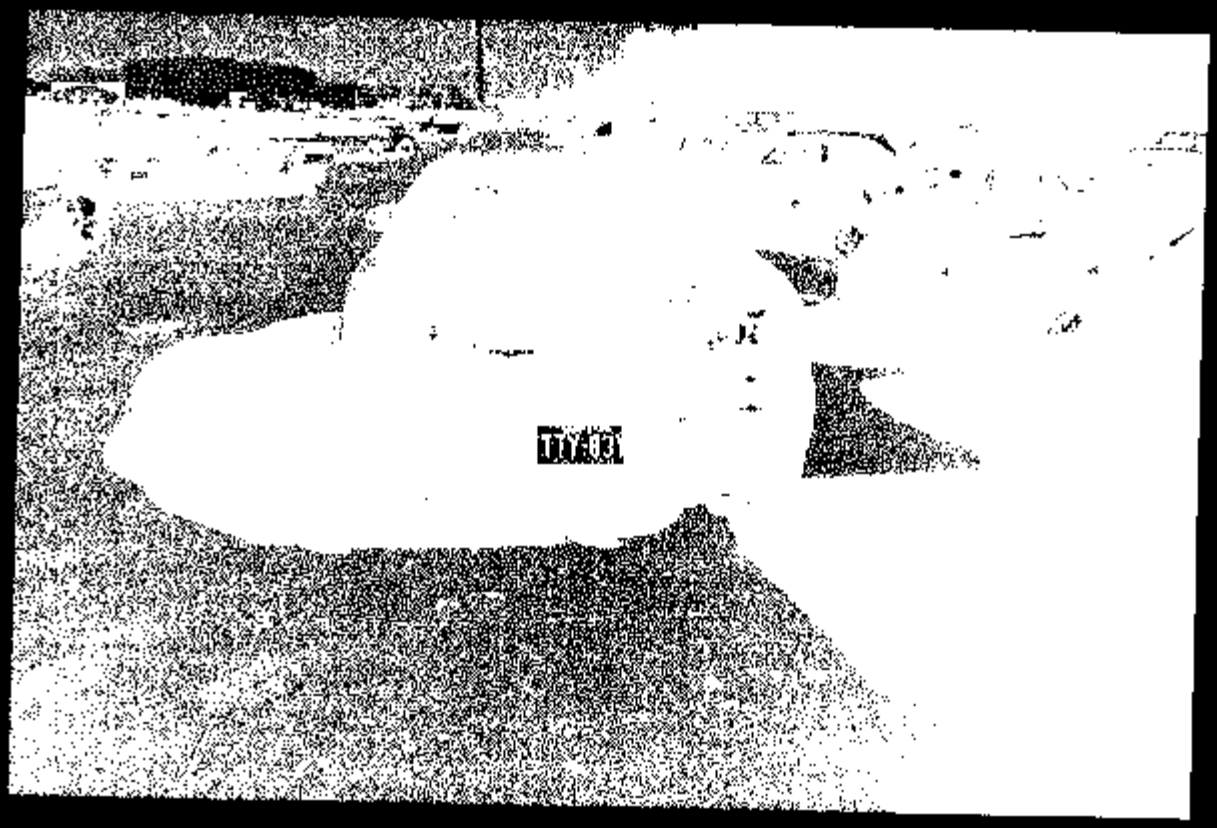

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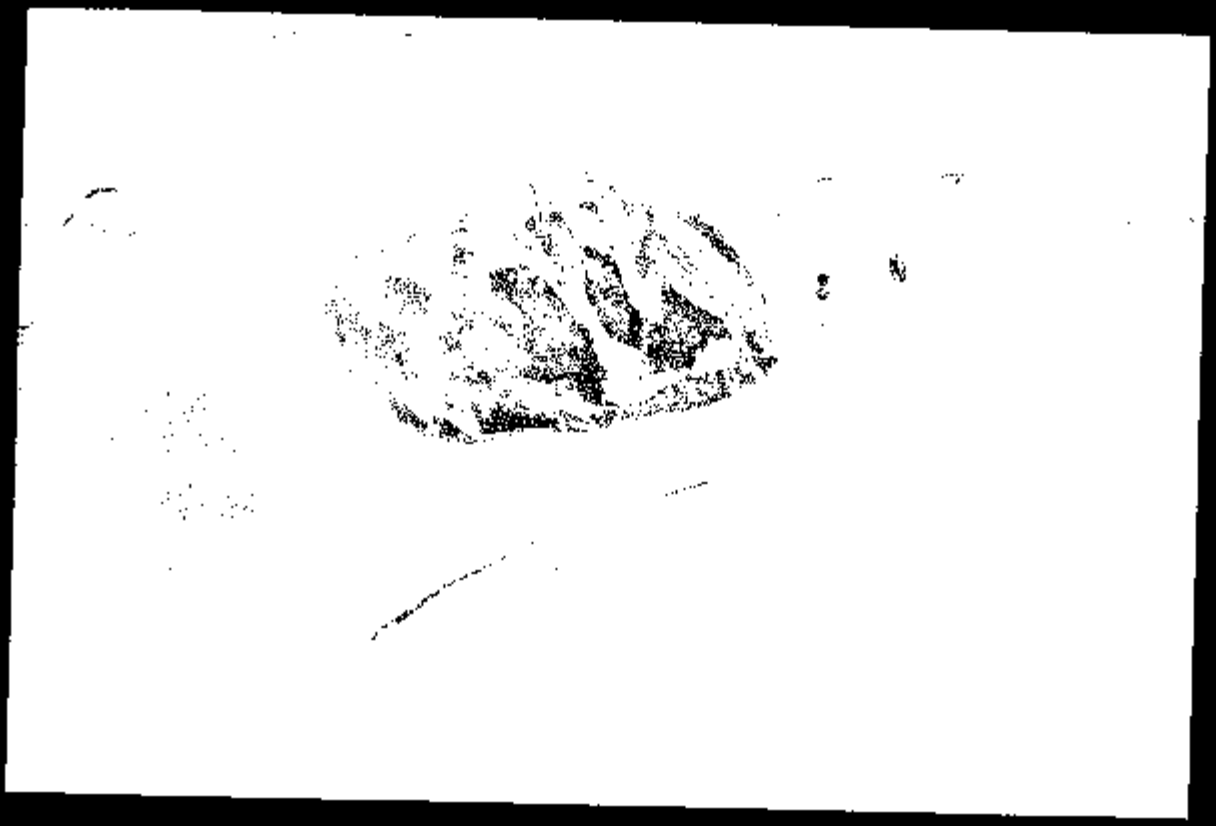

278088 PR04970
M04-050

GENERAL MOTORS CORPORATION

DIVISION: PONTIAC - GMC

ZONE: Mid-Atlantic-Pontiac

DATE: 04/02/98

ESIS UNIT
GM Central Claims
P.O. Box 02489
Detroit, MI 48202

RE: Claimant: International Training, Inc.

Date of Incident: 12/09/97

CAC File No.: 97270672

Gentlemen:

Attached is a PAR report with information on the above captioned incident. This Report of Preliminary Investigation is submitted to you for the reason(s) indicated below:

1. (x) The attached report is for your information and record.
2. ( ) We believe this claim may deserve further investigation by you.
3. ( ) Other:

We have checked the above items based upon the information we have at this time. If you do not agree, or if subsequent facts come to your attention indicating the advisability of a different approach, we would appreciate being advised promptly.

Forward claim acknowledgments to:

Product Investigation Coordinator
Pontiac-GMC Division
M.C. 483-631-730
31 E. Judson
Pontiac, MI 48342-6008

Further inquiries regarding this claim should be directed to the undersigned.

Very truly yours,

PONTIAC-GMC DIVISION
General Motors Corporation

Customer Service Center Supervisor
31 E. Judson
M.C. 483-631-730
Pontiac, MI 48342-6008

Enclosures:
- ☐ CAC Case Comments
- ☒ EAA Reps Notes
- ☒ Pictures
- ☐ Estimates
- ☐ Police Report
- ☒ RO's
- ☐ Derm Tape
- ☐ Other:

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	Amount Financed The amount of credit provided to you or on your behalf.	Total of Payments The amount you will have paid after you have made all scheduled payments.	Total Sale Price The total cost of your purchase on credit, including your down payment.
6.99 %	$ 1873.86	$ 12559.26	$ 14433.12	$ 22003.50

Your Payment Schedule will be:

No. of Payments	Amount of Payments	When Payments Are Due
60	$ 300.00	Monthly, Beginning JUNE 27
	$	

Security: You are giving a security interest in the motor vehicle being purchased.

Prepayment: If you pay off early, you will not have to pay a penalty.

Filing Fees $ 5.00

Late Charge: If a payment is late, you will be charged 5% of the unpaid amount in default or $ ____, whichever is less, but not more than $ 5.00 or a greater amount to the extent permitted by applicable law.

See your contract for any additional information about nonpayment, default, any required repayment in full before the scheduled date, and prepayment refunds and penalties.

In the Bentleyings Pontiac Buick Cadillac Inc.
we are the Seller 247 Grant Street Chambersburg PA 17201

MONT. MILLER 440 W EXE. ST SHIPPENSBURG PA 17257 Zip Code

You are the Buyer(s) _____ (Name(s)) _____ (Address) _____ (City, State, Zip Code)

If there is more than one Buyer, each promises separately and together, to pay all amounts owed and to perform all agreements in this Contract.

TRADE-IN: You have traded in the following vehicle: 91 Pontiac GRAND PRIX 7300.00 N.A. 7300.00
Year and Make | Color | Trade Allowance | Lien Payoff | Net Trade-In

If a balance is still owing on the vehicle you have traded in, the Seller will pay off this amount on your behalf. You warrant and represent to us that any trade-in is free from all liens, encumbrances or security interests except as shown in the amount "Still Owing."

PROPERTY INSURANCE: You may choose the person through whom insurance is obtained against loss or damage to the Vehicle and against liability arising out of use or ownership of the Vehicle. In this Contract, "you" are someone who leases the Vehicle and lease it yourself.

CREDIT INSURANCE IS NOT REQUIRED: Credit Life Insurance and Credit Disability Insurance are not required to obtain credit, and will not be provided unless you sign (after that) agree to pay the additional premium. Please read the NOTICE OF PROVIDER DISCLOSURE on the reverse side. Your insurance certificate or policy will tell you the MAXIMUM amount of insurance available. All insurance purchased will be for the term of the credit.

By signing, you select Single Credit Life Insurance, which costs $ _____ Which is your age? _____ Years

Signature of Buyer to be insured for Single Credit Life Insurance

By signing, you select Single Credit Accident & Health Insurance, which costs $ _____ What is your age? _____ Years

Signature of Buyer to be insured for Single Credit Accident & Health Insurance

By signing, you both select Joint Credit Life Insurance, which costs $ N.A. What are your ages?

1. _____ _____
2. _____
Signatures of both Buyers to be insured for Joint Credit Life Insurance

By signing, you both select Joint Credit Accident & Health Insurance, which costs $ N.A. What are your ages? Percentage to be insured

1. _____ %
2. _____ %
Signatures of both Buyers to be insured for Joint Credit Accident & Health Insurance

Security:
VEHICLE: You have agreed to purchase, under the terms of this Contract, the following motor vehicle and its extra equipment, which is called the "Vehicle" in this Contract.

NEW	Year and Make	Color	Body Style	No. Cyl.	Truck Use Capacity	Gross Vehicle Rating
N	96 Pontiac	GRAND PRIX SE COUPE 06			3G2WJ12M8TF127774	

Equipment: AT PS AM-FM Stereo 6 Cyl. Other _____
with AC PW AM-FM Tape Vinyl Top

ASSIGNMENT: We may assign this Contract and Security Agreement to a sales finance company which is the "Assignee." If this Assignee assigns this Contract to a subsequent assignee, the term also refers to such subsequent assignee. After the assignment, all rights and benefits of the Seller in this Contract and in the Security Agreement shall belong to and be enforceable by the Assignee. The Assignee will notify you when and if Seller makes an assignment.

PARENT PARENT CREDIT SIGNS

CO-SIGNER: Any person signing this Co-Signer's Agreement below promises separately and together with all Co-Signer(s) and Buyer(s), to pay all sums due and to perform all agreements in this Contract. Co-Signer will not be a Buyer of the Vehicle.

GUARANTOR: Any person signing this Co-Buyer's Security Agreement below gives us a security interest in the Vehicle and agrees separately and together with all Co-Signer(s) and Buyer(s), to perform all agreements in the Security Agreement and all other sums of this Contract except the "Promise to Pay" section.

TRADE: The statements in the boxes above are part of this Contract.

PROMISE TO PAY: You agree to pay us the Total Sale Price for the Vehicle by making the Total Downpayment and paying us the Amount Financed plus Interest. You promise to make payments in accordance with the Payment Schedule. You promise to make payments on or before the same day of each month as the first payment date. You agree to pay all other amounts which may become due under the terms of this Contract. You agree to pay the Seller or Assignee costs of suit. You also agree to pay reasonable attorneys' fees of Seller or Assignee based on attorney to collect amounts due under this Contract or to protect or get possession of the Vehicle. You agree to make payments at the place or to send payments to the address which the Assignee may currently specify to the address listed to you.

SECURITY AGREEMENT: To secure the payment of all sums due and the performance of all agreements contained under this Contract, you give a security interest in the Vehicle, on all parts thereof, equipment installed in the Vehicle or any later work, and on any proceeds of the Vehicle, including insurance proceeds. The Assignee may sell all your equipment, but not repossess under this Security Agreement any of your money or property with Assignee. This includes any balance which is due or may be due in the future to deposited with Assignee by you. Assignee may do this without any other notice to you.

[illegible]

By signing below, we agree to sell the Vehicle to you under the terms of this Contract.

NOTICE TO BUYER—DO NOT SIGN THIS CONTRACT IN BLANK. YOU ARE ENTITLED TO AN EXACT COPY OF THE CONTRACT YOU SIGN. KEEP IT TO PROTECT YOUR LEGAL RIGHTS.

SELLER Jennings Pontiac Buick Cadillac Inc.

BY [signature] 05/28/1996 Date

BUYER [redacted] (SEAL) 05/28/1996 Date

BUYER _____ (SEAL) _____ Date

CO-SIGNER: YOU SHOULD READ THE NOTICE TO CO-SIGNERS, WHICH HAS BEEN GIVEN TO YOU ON A SEPARATE DOCUMENT, BEFORE SIGNING THIS CO-SIGNER'S AGREEMENT.

ITECAPA0618990236706S-PR0297

Itemization of Amount Financed

Cash Price	$ 19361.00
Cash Downpayment	$ 270.38
Net Trade-In	$ 7300.00
Total Downpayment	$ 7570.38
Unpaid Cash Price Balance	$ 11790.62
To Credit Insurance Insurer	$ N.A.
To Public Officials	
License, Sign and Registration	$ 30.00
Use Tax	$ 5.00
To Dealer-Other	$ 700.64
To N.A.	$
To Dealer-Other	$ 5.00
To N.A.	$
Amount Financed	$ 12559.26
Finance Charge	$ 1873.86
Total of Payments (Time Balance)	$ 14433.12

Payment Schedule - You agree to pay to us the Amount Financed plus Interest in the Payment Schedule below in consecutive monthly payments of $ 300.00, but the last payment of $ 300.00 will be due on JUL 27 [illegible], and these payments will be due on that same day of each month following.

Product Allegation Resolution- General

Documentation Decision Criteria

- [ ] Bodily Injury
- [ ] Collision
- [ ] Property damage outside the confines of the vehicle
- [x] Non-collision damage and fire to subject vehicle above $2000
- [ ] Personal property damage above $1,000

Customer Information

Case Number:	97270672-01
Claimant's Last Name:	International Training Inc.
VIN:	1G2WJ52K2VF319542

Incident Information

Date and Time of Incident:	12/9/97 at approximately 2:15 PM.
Location of Incident:	Middle Peninsula Regional Airport, Route 643, West Point VA.
Description of Incident:	Claimant alleged the power steering hose disconnected at the clamp point and caused a loss in steering and an engine fire.
Current Location of Vehicle:	Whitmore Pontiac. Int. VA Routes 30 & 33, West Point, VA 23181
Alleged Defective Component:	Power Steering Hose.
Who Notified Division of Incident:	Claimant: Jerry Hoffman, International Training, 12/16/97.

Product Allegation Resolution
Non-Collision Vehicle Damage

Case Number:	**97279672-01**
Claimant's Last Name:	**International Training Inc.**
VIN:	**1G2WJ52K2VF319542**

Special equipment and features:	None.
Primary use of vehicle:	Used for defensive driving education on a closed course.
Insurance carrier:	Unknown.
Weather conditions:	Clear and dry. 80 degrees.
Comments:	Claimant alleged the power steering hose disconnected at the clamp point and caused a loss in steering and an engine fire.

Product Allegation Resolution
Summary/Closing

Case Number:	**97270672-01**
Claimant's Last Name:	**International Training Inc.**
VIN:	**1G2WJ52K2VF319542**

Was Physical Inspection done? Y/N	Yes.
Inspector's name/organization:	L.M. Watts. EAA.
Date of inspection:	1/8/98.
Mileage at inspection:	8,411
What was done at the inspection:	Visual inspection, photographs.
Vehicle road-tested: Y/N:	No. Does not apply.
Describe:	
Results:	
System components inspected:	
Summary of facts from the investigation:	Investigation revealed the high pressure power steering hose appeared to have detached from its coupling sleeve on the power steering gear and the fluid appeared to have sprayed onto the hot manifold causing the fire.
How and when was the matter left with claimant:	PART was informed by Fred Tebbets, Brand Quality, he had spoke to ITI on 2/12 and stated to position to claimant that Pontiac would not be taking responsibility.

(1) FAXED 1-9-98 2:32 PM

FACSIMILE

DATE: 01-09-98
ATTN: [redacted]
GENERAL MOTORS CORPORATION
MID \ LUX HEADQUARTERS
30001 VAN DYKE AVE.
BOX 9020-WARREN, MI.-48090-9020
MAIL CODE: 480-210-116
(FAX # 810-575-0027)
SUBJECT: INTERNATIONAL TRAINING

(VEHICLE # 1) 1G2WJ52K6VF312006. (MILES: 4,716.) THIS VEHICLE WAS INSPECTED ON 01-07-98, AT BRUCE AUTO PARTS, IN MECHANICSVILLE,VA., AND ITS HIGH PRESSURE P/S LINE WAS BURNED AWAY. NO ENCAPSULATED NEOPRENE WAS FOUND IN THE CRIMPED CONNECTOR AT THE RACK AND PINION GEAR ASSEMBLY.

(VEHICLE # 2) 1G2WJ52K2VF319542.(MILES: 8,411.) PAR # 97270672-01. THIS VEHICLE WAS ALSO INSPECTED ON 01-07-98; BUT AT WHITMORE CHEVROLET-OLDS-PONTIAC, IN WEST POINT, VA., AND ITS HIGH PRESSURE P/S LINE WAS BURNED AWAY. FRAGMENTS OF BURNED NEOPRENE WERE FOUND IN THE CRIMPED CONNECTOR AT THE RACK AND PINION GEAR ASSEMBLY; BUT THEY WERE NOT ENCAPSULATED.

BOTH OF THE ABOVE VEHICLES APPEARED TO HAVE EXPERIENCED DETACHMENT OF THE H/P HOSES AT THE GEAR ASSEMBLY.

VEHICLE USE SITE

I WENT TO INTERNATIONAL TRAINING ON 01-08-98, AND MET MR. JERRY HOFFMAN (PRESIDENT); AND HE PROVIDED ANSWERS TO MANY QUESTIONS RELATED TO THE ABOVE VEHICLES. HE ALSO GAVE ME A DEMONSTRATION DRIVE ON ONE OF THE OBSTACLE AVOIDANCE COURSES. MY EVALUATION OF THE COURSE, COUPLED WITH THE INFORMATION PROVIDED BY MR. HOFFMAN, ENHANCED MY VIEW OF EXTRANEOUS VEHICULAR USE WHICH COULD EXACERBATE STEERING GEAR FLUID TEMPERATURES WITH ATTENDANT EXTRANEOUS IMPOSITIONS OF MOST OF THE VEHICULAR CHASSIS COMPONENTS.

(BRAKE PADS WERE SAID TO HAVE BEEN REPLACED AT OR BELOW 3,000 MILES ON THE SUBJECT VEHICLES AND TIRES WERE ALSO SAID TO HAVE BEEN REPLACED.) L. M. WATTS (EAA) PROJ. # 365

L. M. Watts

UTECAPA0816990236707O-PR04970

WHITMORE
CHEVROLET, OLDSMOBILE, PONTIAC CO.
WEST POINT, VIRGINIA 23181

Oldsmobile

Chevrolet

"BOBBY" JACKOWSKI
Service Manager

Bus. Phone 848-2600
Richmond 737-8704
Williamsburg 829-8115

International Training Incorporated

Rich Weaver
Force Protection Training Director

P.O. Box 1400 West Point, Virginia U.S.A. 23181-1400

Phone: (804) 785-8000
Fax: (804) 785-2710
Toll-Free: (800) 604-4464

STU III: (804) 785-7911
E-Mail: ITIDrive@AOL.COM

International Training Incorporated

[redacted]
President

P.O. Box 1400 West Point, Virginia U.S.A. 23181-1400

Phone: (804) 785-8000
Fax: (804) 785-2710
Toll-Free: (800) 604-4464

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E-Mail ITIDrive@AOL.COM

DELPHI
Saginaw Steering Systems

Ken Sayulo
Staff Project Engineer
Product Engineering
Hoses & Seals

World Headquarters
3900 Holland Road
Saginaw, Michigan
48601-9494 USA

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Fax: (1) 517.757.8123

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Fax (804) 730-7254

Roy Kochanski
(810) 575-5632

UTECAPA08169902367071-PR04970

WHITMORE PONTIAC OLDSMOBILE CHEVROLET

WEST POINT, VA

P.O. BOX 192 WEST POINT, VIRGINIA 23181
TELEPHONE: (804) 843-2600 • 737-8704 • 229-2115

[illegible] WARRANTIES

[illegible] expressly disclaims warranties, either expressed or implied, [illegible] any implied warranty of merchantability or fitness for a particular purpose, and [illegible] assumes nor authorizes any other person [illegible] assume for it any liability in connection with [illegible] sale of said products.

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MA[illegible]

X _____
CUSTOMER'S SIGNATURE

CUSTOMER NO. 10	ADVISOR ROBERT JACKOWSKI 1316	RAT NO.	INVOICE DATE 05/09/97	INVOICE NO. PRWP47175
WHITMORE CHEV OLDS PONT CO	LABOR RATE / LICENSE NO. / MILEAGE IN 0		COLOR	STOCK NO. 512[illegible]
18825 ELTHAM RD	97/PONTIAC/GRAND PRIX/GR PRIX SE SDN		DELIVERY DATE	DELIVERY MILES
P O BOX 192	1 G 2 W J 5 2 K 2 V F 3 1 9 5 4 2		SELLING DEALER NO.	PRODUCTION DATE
WEST POINT, VIRGINIA 23181	F.T.E. NO. / P.O. NO.		R.O. DATE 05/01/97	
ASSISTANCE PHONE / BUSINESS PHONE 804-843-2600	COMMENTS			MILEAGE OUT

LABOR & PARTS
[illegible] 1 01CVZP PDI HOURS: 1.40 TECH(S):1216 56.00
CLAIM # A19542

PARTS	QTY	FP NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
JOB # 1	1	1051515	OPTIKLEEN 8.800	2.20	2.20	2.86	2.86
			JOB # 1 COST TOTAL		2.20		
			JOB # 1 TOTAL PARTS				2.86
			JOB # 1 TOTAL LABOR & PARTS				58.86
			R/O TAX				0.00
			R/O TOTALS				58.86

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	LABOR	PARTS	SUB.LAB.	SUB.PART	GOO	MISC	TAX	TOTAL
A19542	56.00	0.00	0.00	0.00	0.00	0.00	0.00	56.00
47178	0.00	2.86	0.00	0.00	0.00	0.00	0.00	2.86
CLAIM TOTALS	56.00	2.86	0.00	0.00	0.00	0.00	0.00	58.86

APPROVED BY SIGNATURE

UTECAPA08169902367072-PR04970

WHITMORE PONTIAC OLDSMOBILE CHEVROLET

WEST POINT, VA

P.O. BOX 192 WEST POINT, VIRGINIA 23181
TELEPHONE: (804) 843-2800 • 737-8704 • 220-2115

WARRANTIES

The seller, hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE

X

CUSTOMER'S SIGNATURE

10	ROBERT JACKOWSKI 1316		05/14/97	PRC847392
[redacted]		17		5125
	97/PONTIAC/GRAND PRIX/GR PRIX SE SDN			
P O BOX 192	1 [illegible]			
WEST POINT, VIRGINIA [redacted]			05/13/97	

LABOR & PARTS

1 35CVZ	BRAKE WORK INSTALL ABS BRAKE CUT OFF SWITCH	TECH(S)=1328	72.00

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1		SWITCH		6.01	6.01
JOB # 1	1		WIRE		2.40	2.40
JOB # 1	1		SNUB		1.20	1.20
				JOB # 1 TOTAL PARTS		9.61
				JOB # 1 TOTAL LABOR & PARTS		81.61

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SS	SHOP SUPPLIES		3.60
			TOTAL - MISC	3.60

COMMENTS
ITY

TOTALS

WE APPRECIATE YOUR PATRONAGE!!!!

TOTAL LABOR..	72.00
TOTAL PARTS..	9.61
TOTAL SUBLET.	0.00
TOTAL G.D.O..	0.00
TOTAL MISC...	3.60
TOTAL TAX....	0.44
TOTAL INVOICE $	85.65

#8048

CASH ( ) CHECK( ) HOUSE CHARGE(✓) CREDIT CD ( )

DATE 5 14 97 INITIALS (JM)

CUSTOMER SIGNATURE

UTECAPA0S169902367073-PR04970

WHITMORE PONTIAC OLDSMOBILE CHEVROLET

WEST POINT, VA

P.O. BOX 192 WEST POINT, VIRGINIA 23181
TELEPHONE: (804) 843-2600 • 737-6704 • 229-2115

[illegible] WARRANTIES

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TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE

[illegible]

X

CUSTOMER'S SIGNATURE

CUSTOMER NO. 10	ADVISOR ROBERT JACKOWSKI 1316	HAT NO.	INVOICE DATE 05/14/97	INVOICE NO. PN1847391
[redacted]	LABOR RATE / LICENSE NO.	MILEAGE IN 17	COLOR	STOCK NO. 5125
[redacted]	97/PONTIAC/GRAND PRIX/GR PRIX SE SDN		DELIVERY DATE	DELIVERY MILES
P O BOX 192	1 [illegible] 2 [illegible] J 5 2 K 2 V F 3 1 9 5 4 2		SELLING DEALER NO.	PRODUCTION DATE
WEST POINT, VIRGINIA [redacted]	R.O. NO.	P.O. NO.	R.O. DATE 05/13/97	
PRESENCE PHONE [redacted]	COMMENTS			RELEASE OUT

LABOR & PARTS

1 35CVZ BRAKE WORK HOURS: 2.00 TECH(S):1332 80.00
INSTALL AUX BRAKE
SOLD TO ITI

JOB # 1 TOTAL LABOR & PARTS 80.00

COMMENTS
ITI

TOTALS

CONTROL#	ACCOUNT#	AMOUNT..
5125	241	80.00

TOTAL LABOR..	80.00
TOTAL PARTS..	0.00
TOTAL SUBLET.	0.00
TOTAL G.O.S..	0.00
TOTAL MISC...	0.00
TOTAL TAX....	0.00
TOTAL INVOICE $	80.00

APPROVED BY SIGNATURE

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(12)

WHITMORE PONTIAC OLDSMOBILE CHEVROLET

WEST POINT, VA

P.O. BOX 192 WEST POINT, VIRGINIA 23181
TELEPHONE: (804) 843-2600 • 737-8704 • 229-2115

WARRANTIES

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[illegible]

X

CUSTOMER'S SIGNATURE

CUSTOMER NO. 2040	ADVISOR DIANE S JOHNSON 1336	HAT NO.	INVOICE DATE 06/05/97	INVOICE NO. PNC547817
[redacted]	LABOR RATE	LICENSE NO. 2[illegible]9454	MILEAGE IN 640	COLOR	STOCK NO. 5127
	YEAR / MAKE / MODEL 97/PONTIAC/GRAND PRIX/GR PRIX SE [illegible]		DELIVERY DATE [illegible]/13/97	DELIVERY MILES 17
	VEHICLE ID. NO. 1 G 2 W J 5 2 K 2 V F 3 1 9 5 4 2		SELLING DEALER NO.	PRODUCTION DATE
WEST POINT, VA [redacted]	K.T.S. NO.	P.O. NO.	R.O. DATE 06/05/97	
[redacted]	COMMENTS			MILEAGE OUT

LABOR & PARTS
1 40CVZ ENG MECHANICAL WORK TECH(S)#1017 WARRANTY
AFTER DRIVING FOR AWHILE FEELS LIKE BRAKES HOLDING GOES
ALONG WITH OUT FOOT ON PEDAL
ADJ AND LUBE CABLE

JOB # 1 TOTAL LABOR & PARTS 0.00

COMMENTS
CALL

TOTALS

WE APPRECIATE YOUR PATRONAGE!!!!

TOTAL LABOR..	0.00
TOTAL PARTS..	0.00
TOTAL SUBLET.	0.00
TOTAL G.O.B..	0.00
TOTAL MISC...	0.00
TOTAL TAX....	0.00
TOTAL INVOICE $	0.00

CASH ( ) CHECK( ) HOUSE CHARGE( ) CREDIT CD ( )
DATE / / INITIALS( )

[redacted]

CUSTOMER SIGNATURE

UTECAPA06169902367075-PR04970

WHITMORE PONTIAC OLDSMOBILE CHEVROLET

WEST POINT, VA

P.O. BOX 192 WEST POINT, VIRGINIA 23181
TELEPHONE: (804) 843-2600 • 737-8704 • 229-2115

WARRANTIES

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TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE

X ___ CUSTOMER'S SIGNATURE

CUSTOMER NO. TO	SALESMAN ROBERT JACKOWSKI 1313	HAT NO.	INVOICE DATE 05/09/97	INVOICE NO. PRWB47177
WHITMORE CHEV OLDS PONT CO	LABOR RATE	LICENSE NO.	MILEAGE IN 9	COLOR
10025 ELTHAM RD	MODEL CHARACTERISTICS 97/PONTIAC/GRAND PRIX/GR PRIX SE SDN			STOCK NO. 5125
P O BOX 192	VEHICLE NO. 1G2WJ52K2VF319542			DELIVERY DATE / DELIVERY DEALER
WEST POINT, VIRGINIA 23181	RTE NO.	RSC NO.		BILLING DEALER NO. / PRODUCTION DATE
RESIDENCE PHONE / BUSINESS PHONE 804-843-2600	COMMENTS		R.O. DATE 05/01/97	MILEAGE OUT

LABOR & PARTS

1 G2CVZ BODY WORK HOURS: 1.00 TECH(S)#1334 40.00
REPAIR & REFINISH L/F FENDER
REPAIR LH FT FENDER & BLEND & CLEARCOAT LH FT TO DOOR TO MATCH

JOB N 1 TOTAL LABOR & PARTS 40.00

G.O.G. & SUPPLIES

JOB N 1 1.0 PAINT @ 25.700 /UNIT 25.70
TOTAL - GOG 25.70

COMMENTS
TRANS CLAIM

R/O TAX 0.00
R/O TOTALS 65.70

WARRANTY CLAIM DETAIL TOTALS

CLAIM.....	TOTAL....
47177	65.70
CLAIM TOTALS	65.70

APPROVED BY SIGNATURE

DCS AUDIT SLIP

DCS DATA FILE: GNGNTF.587
05/09/97
1427

TRANSPORTATION NEW CLAIM

RO NUMBER	RO DATE	VIN	DIV	DEALER	ODOMETER
047177	05/01/97	1G2WJ52K2VF319542	6	04465	9

DELIVERY RECEIPT #	DATE RECEIVED	CARRIER CODE
41777375	05/01/97	FR

LN	J	CT	DCODE	LABOP	PC	PART-NO.	TOT-PTS	LHRS	OHRS	NET-CHT	CH-OUT	AUTH CODE	AUTH AUTH
1	1	T	14043	A06B1				1.0					

[illegible] TO LEFT

UTECAPA0916090023670 78-PRO4970

14-0EW

WHITMORE PONTIAC OLDSMOBILE CHEVROLET

WEST POINT, VA

P.O. BOX 192 WEST POINT, VIRGINIA 23181
TELEPHONE: (804) 843-2600 • 737-8704 • 229-2115

[illegible]

This [illegible] hereby expressly disclaims [illegible] warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE

[illegible]

X

CUSTOMER'S SIGNATURE

CUSTOMER NO. 2048	ADDRESS DIANE S JOHNSON 1336	HAT NO.	INVOICE DATE 05/21/97	INVOICE NO. PNC847552
	LABOR RATE / LICENSE NO.	MILEAGE IN 621	COLOR	STOCK NO. 5125
PO BOX 1400	YEAR/MAKE/MODEL 97/PONTIAC/GRAND PRIX/OR PRIX SE GDN		DELIVERY DATE 05/13/97	DELIVERY MILES 17
	INSPECTION NO. 1 G 2 W J 5 2 K 2 V F 3 1 9 5 4 2		SELLING DEALER NO.	PRODUCTION DATE
WEST POINT, VA 23181	F.I.E. NO.	P.O. NO.	P.O. DATE 05/20/97	
[redacted] [redacted]	COMMENTS			RELEASE OUT

LABOR & PARTS

1 35CVZ BRAKE WORK TECH(S):24 WARRANTY

BRAKE STICKING EVERY ONCE IN A WHILE
ADJ AUX BRAKE

JOB # 1 TOTAL LABOR & PARTS 0.00

COMMENTS
CALL

TOTALS

WE APPRECIATE YOUR PATRONAGE!!!!

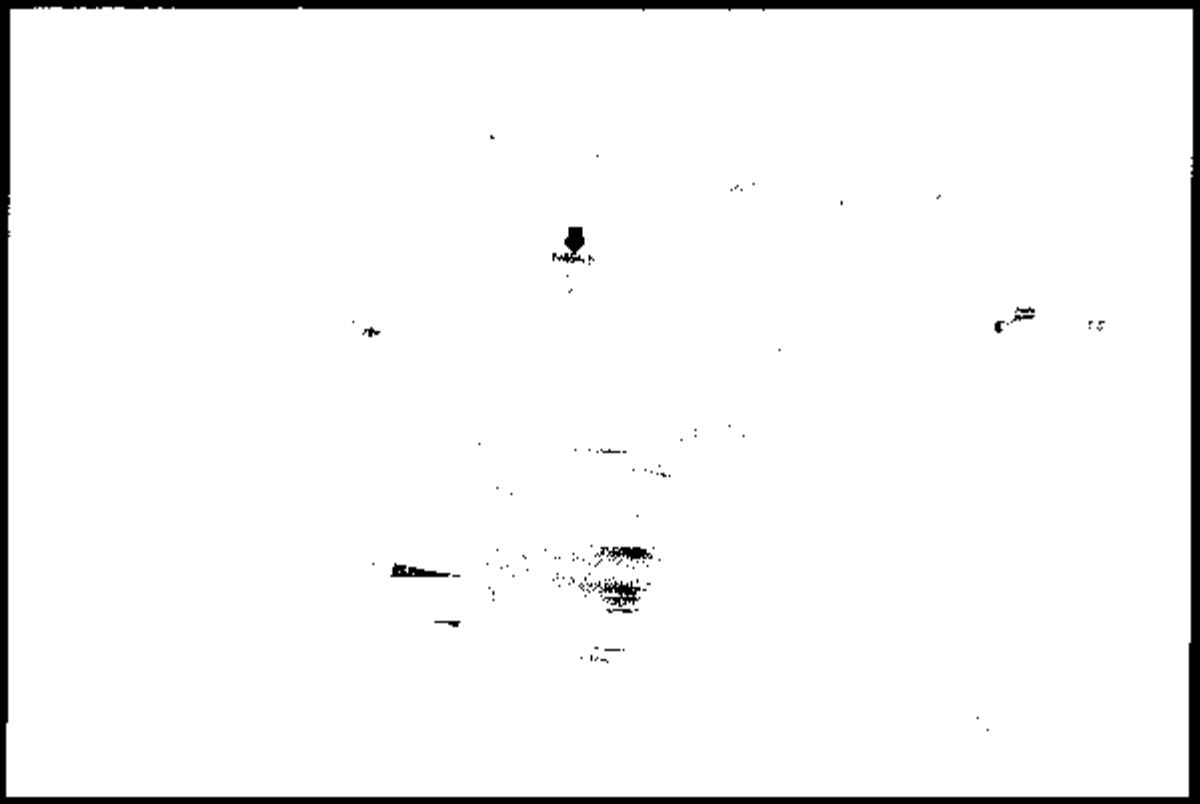
TOTAL LABOR..	0.00
TOTAL PARTS..	0.00
TOTAL SUBLET.	0.00
TOTAL G.O.G..	0.00
TOTAL MISC...	0.00
TOTAL TAX....	0.00
TOTAL INVOICE $	0.00

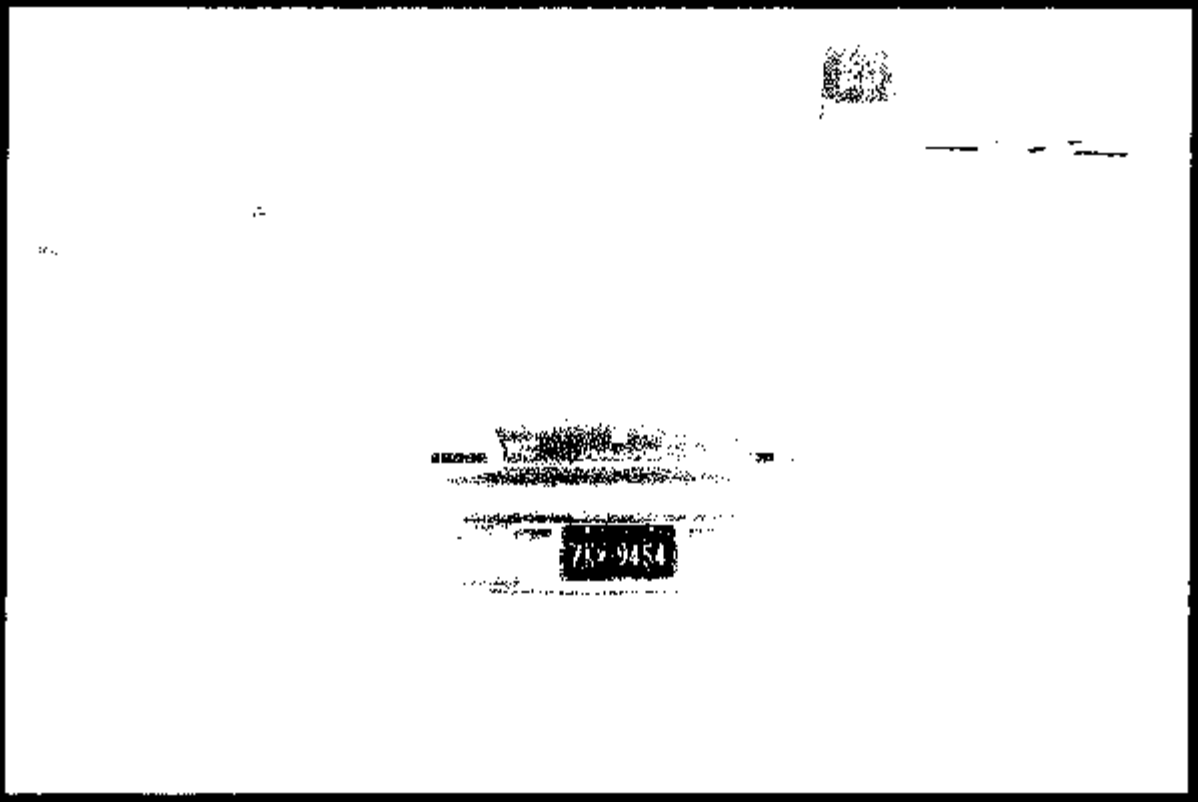
CASH ( ) CHECK( ) HOUSE CHARGE(✓) CREDIT CD ( )

DATE 5 03 97 INITIALS [illegible]

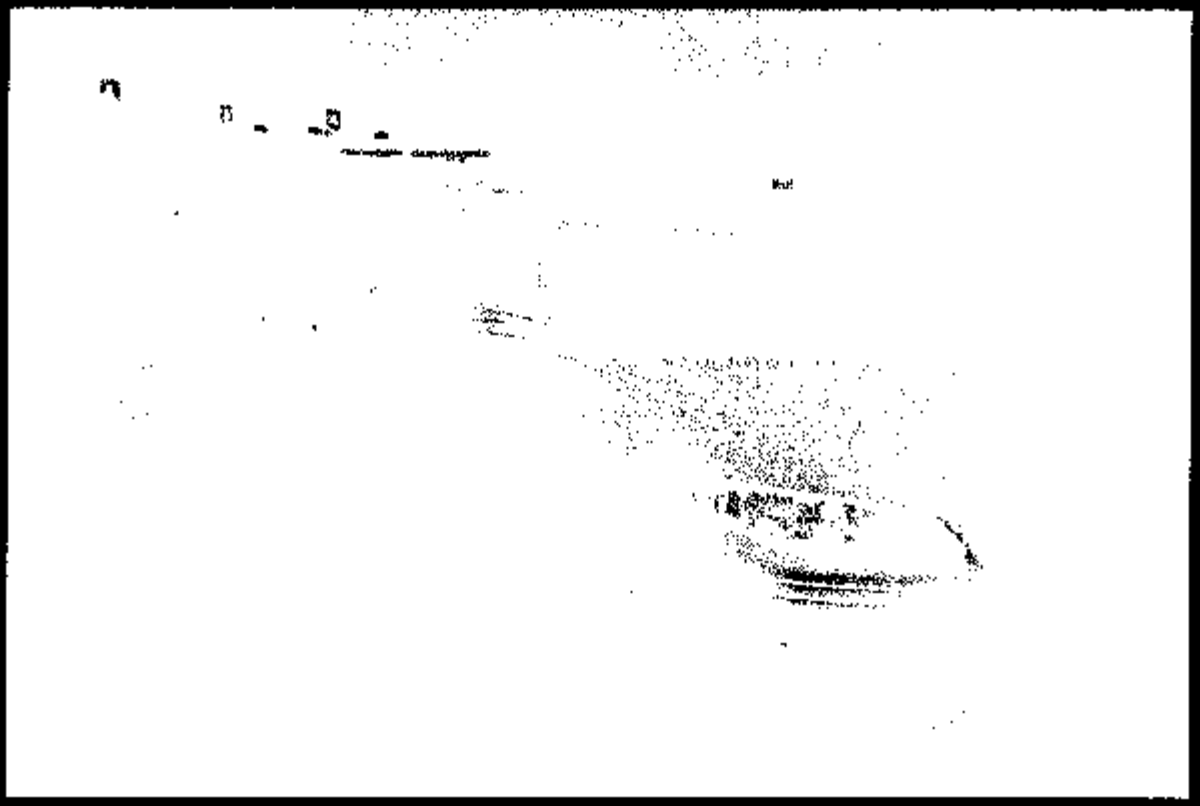
CUSTOMER SIGNATURE

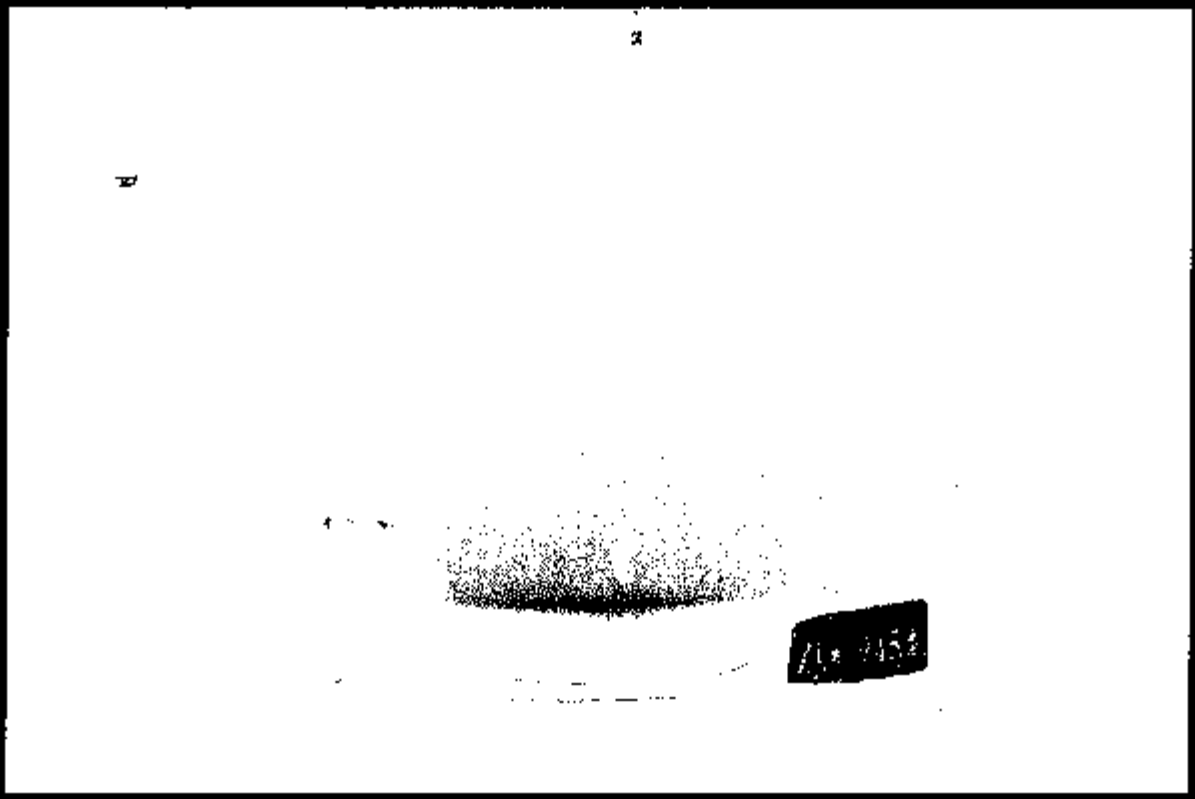
UTECAPA06169902367077-PR04970





PR04970





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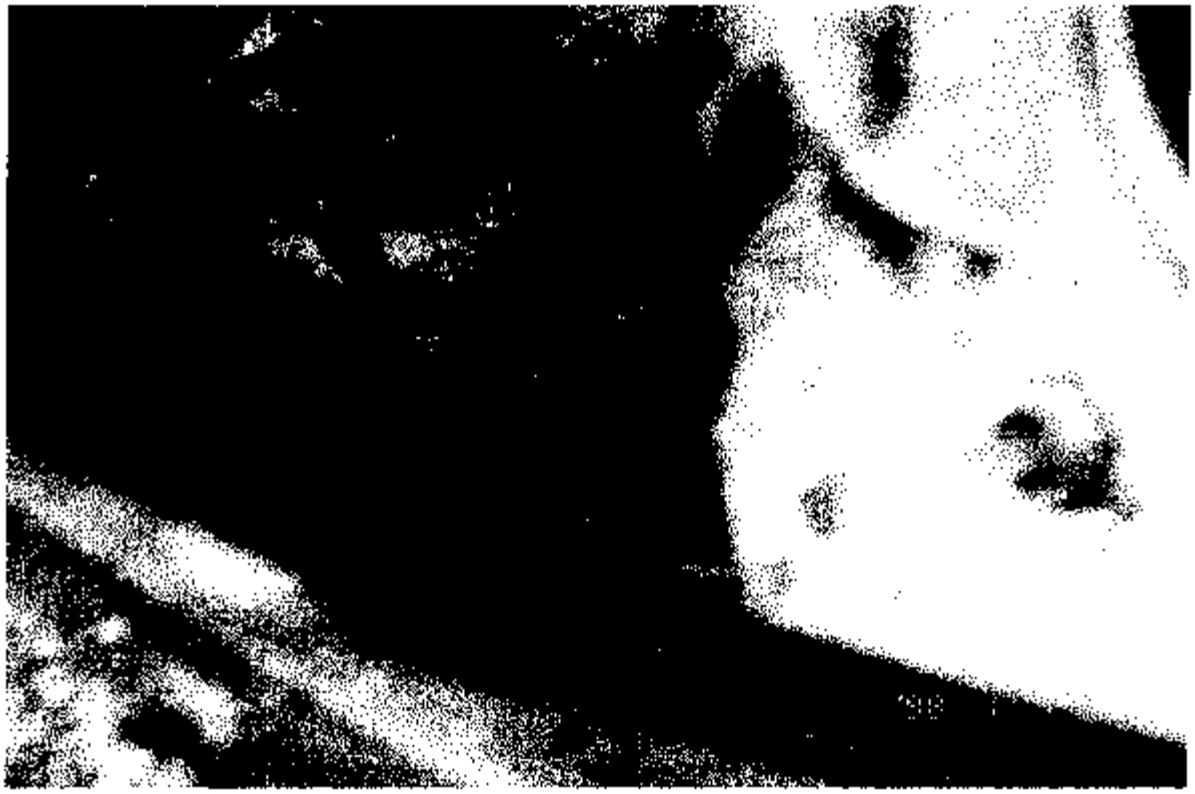

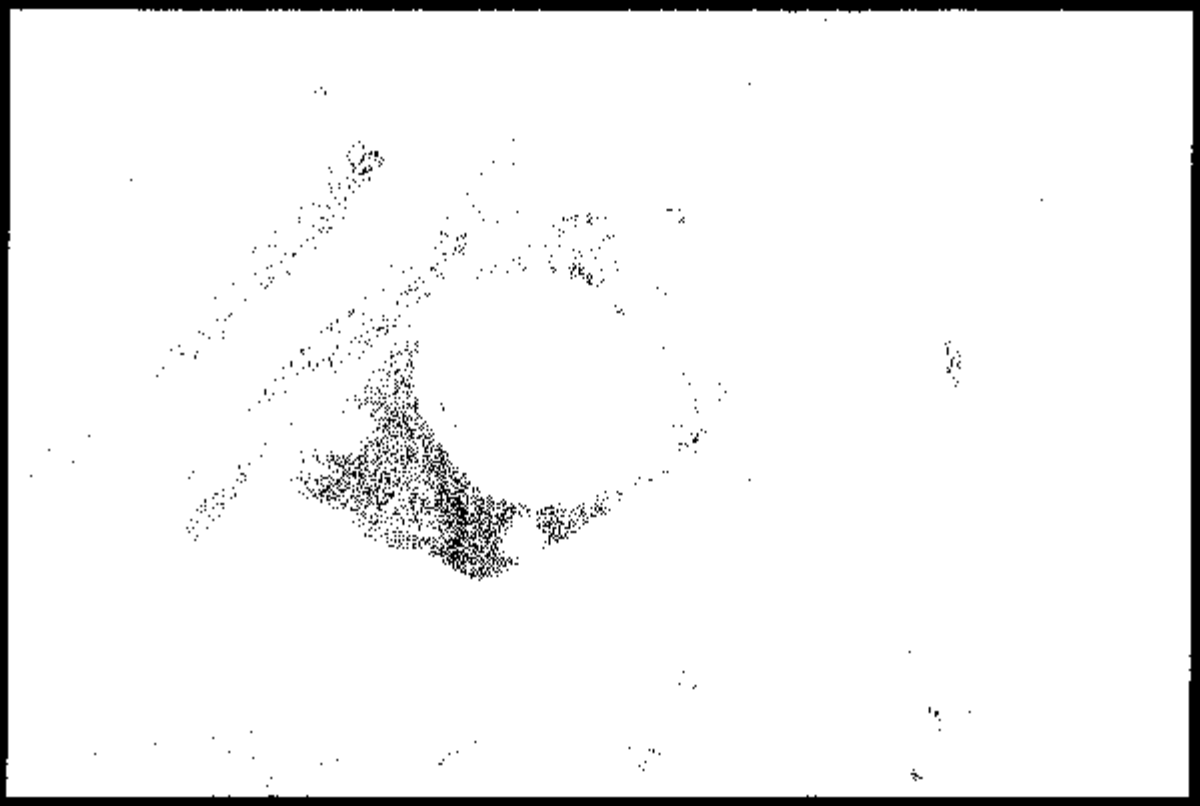

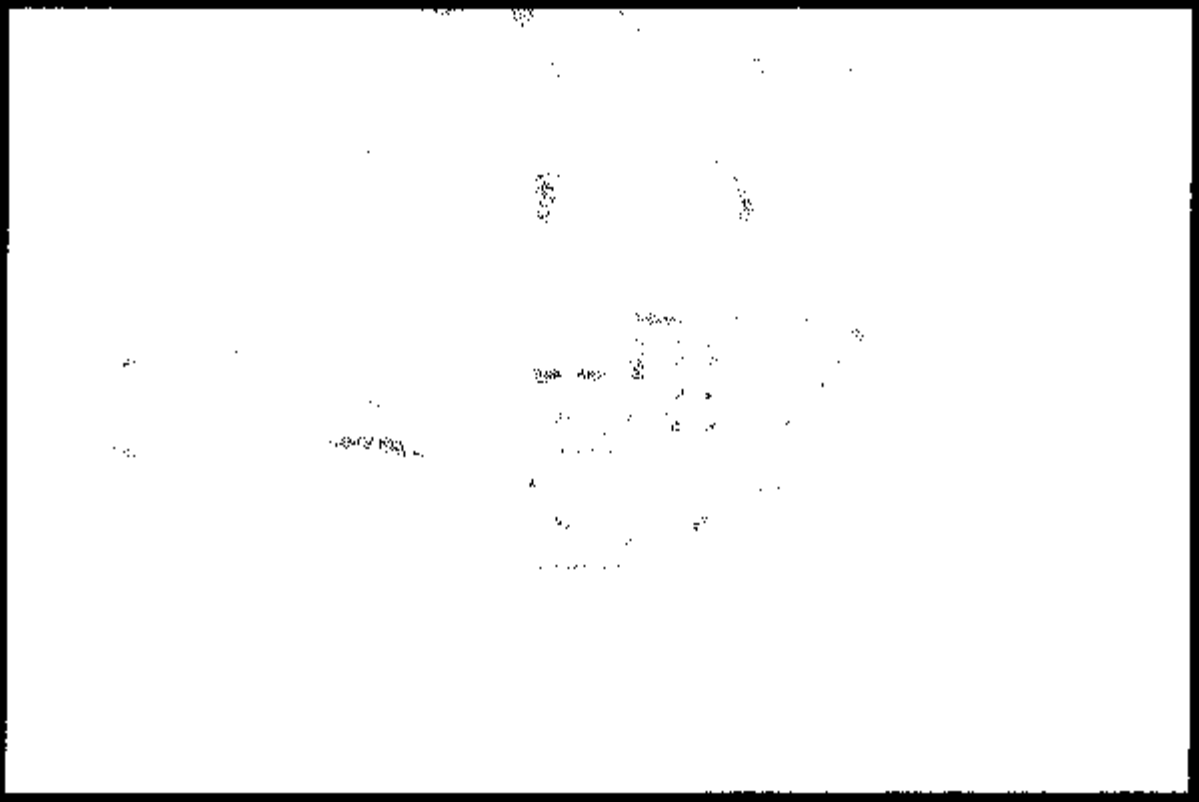

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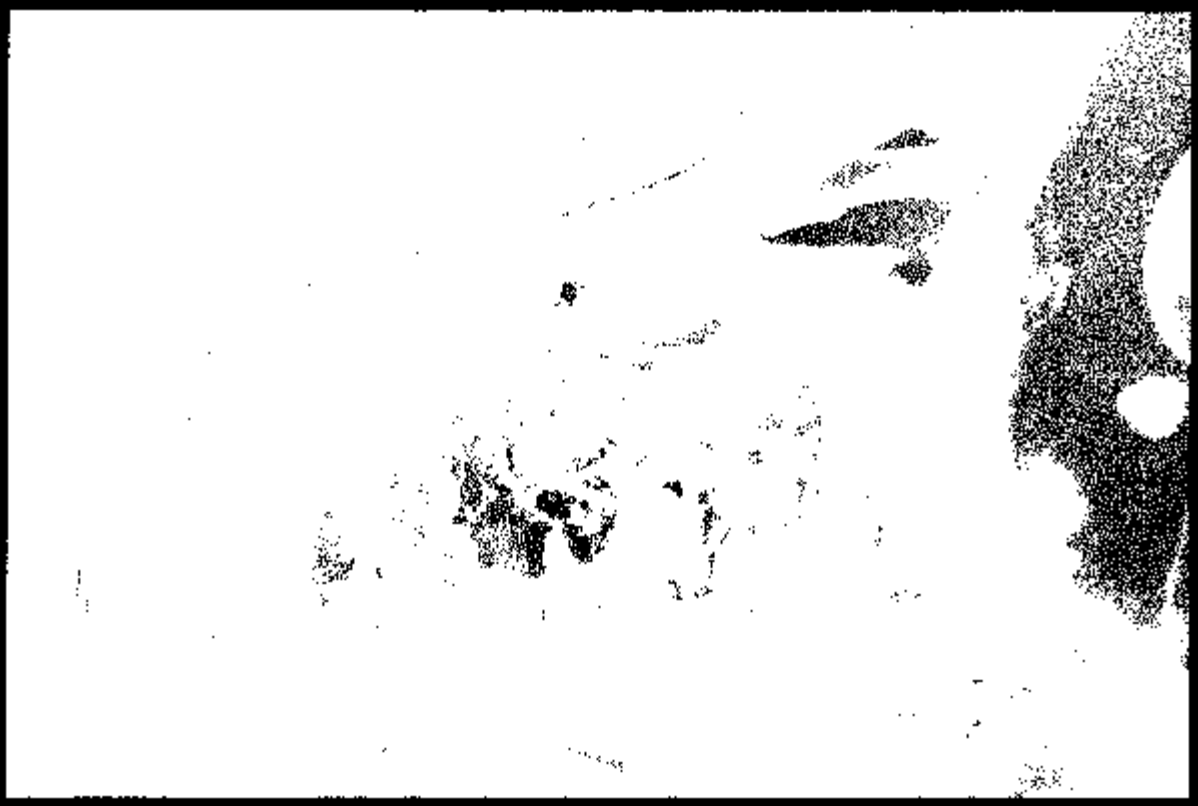

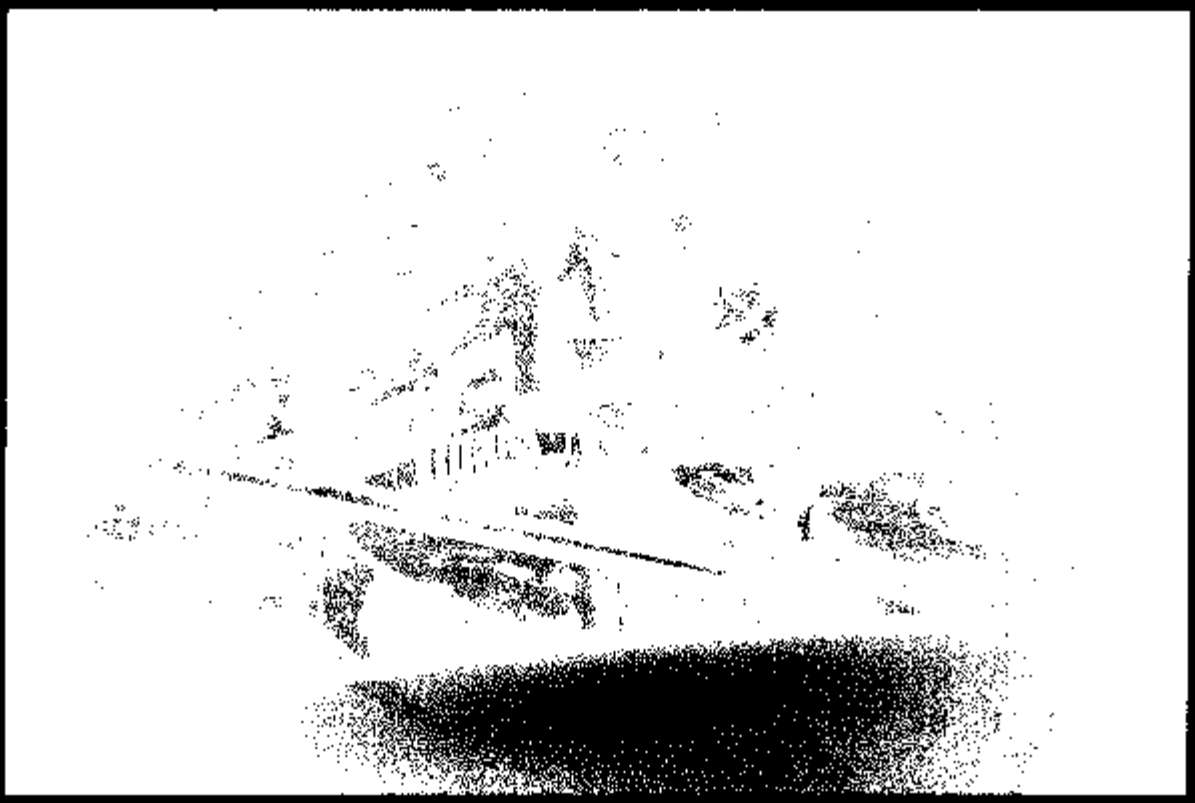

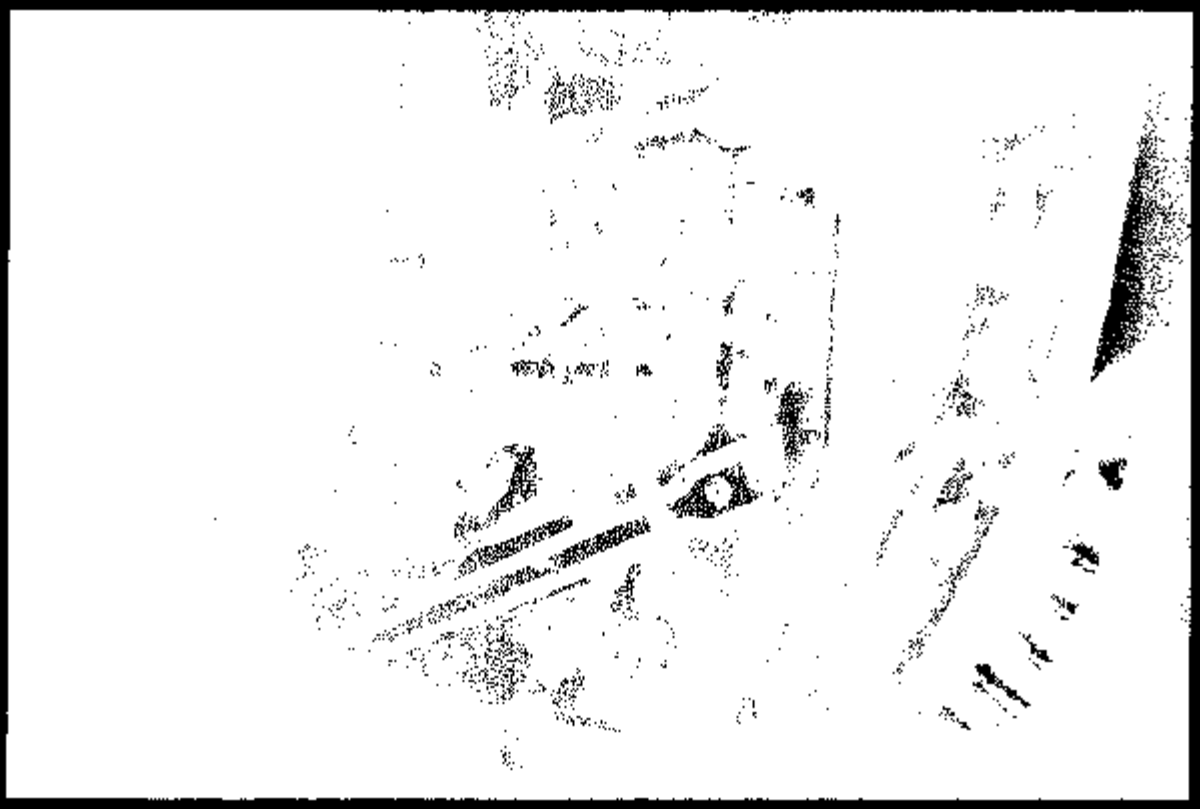

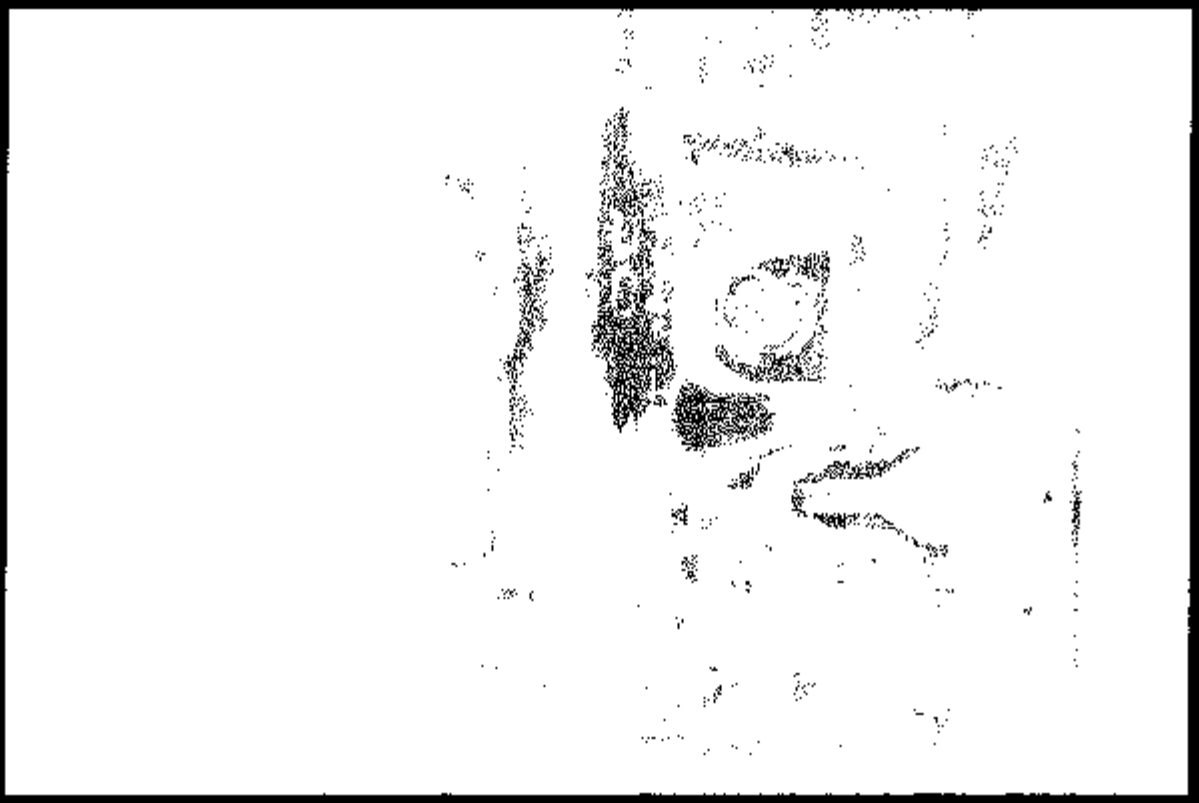

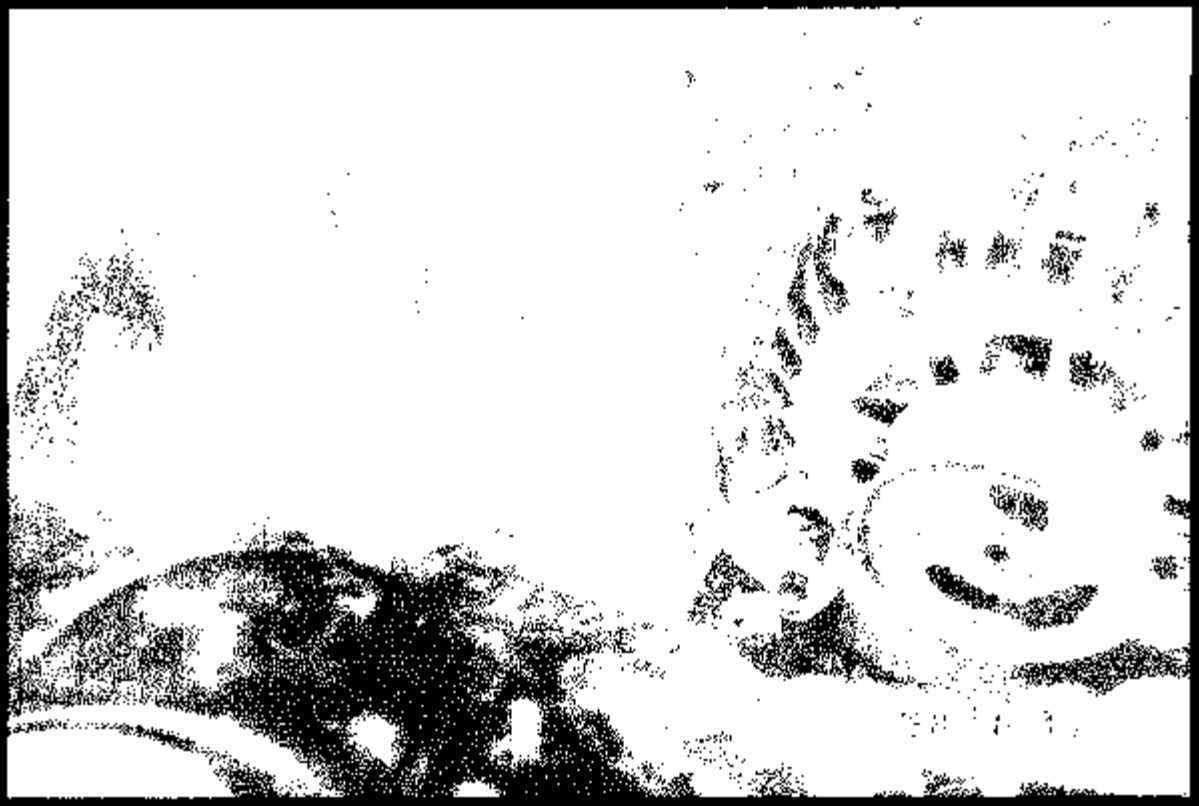

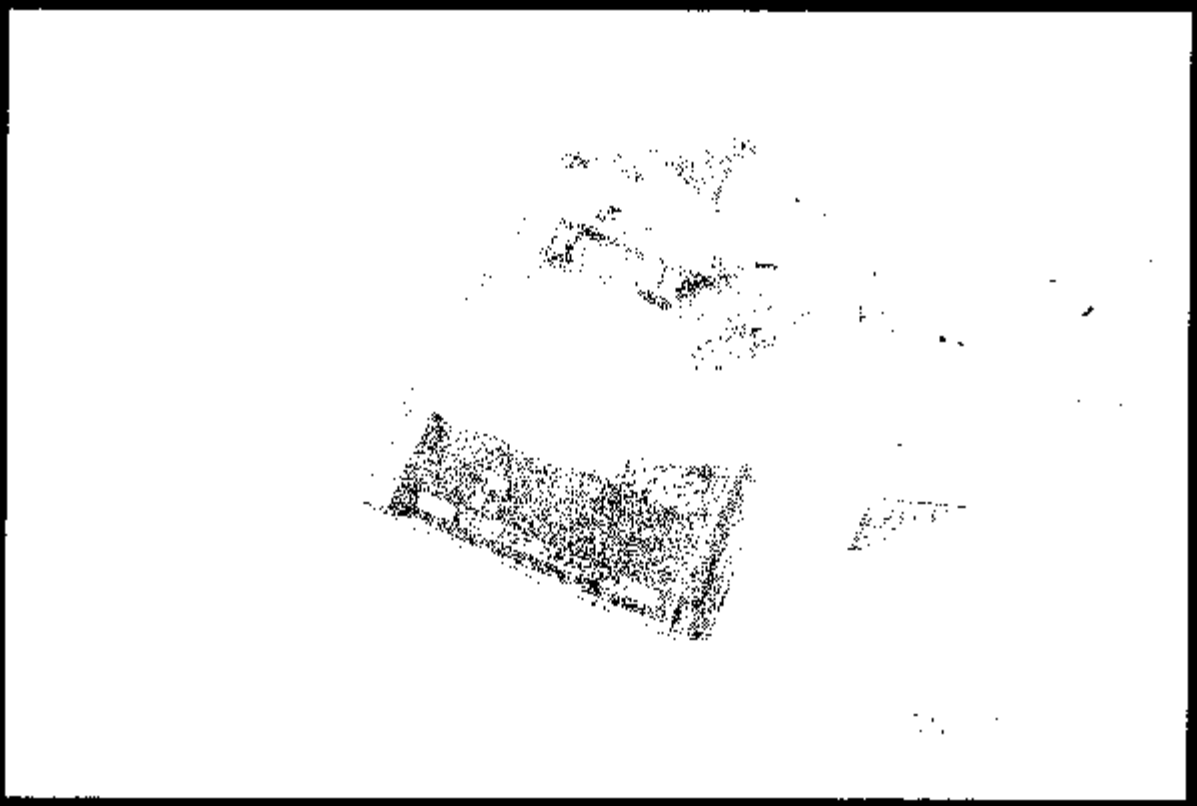

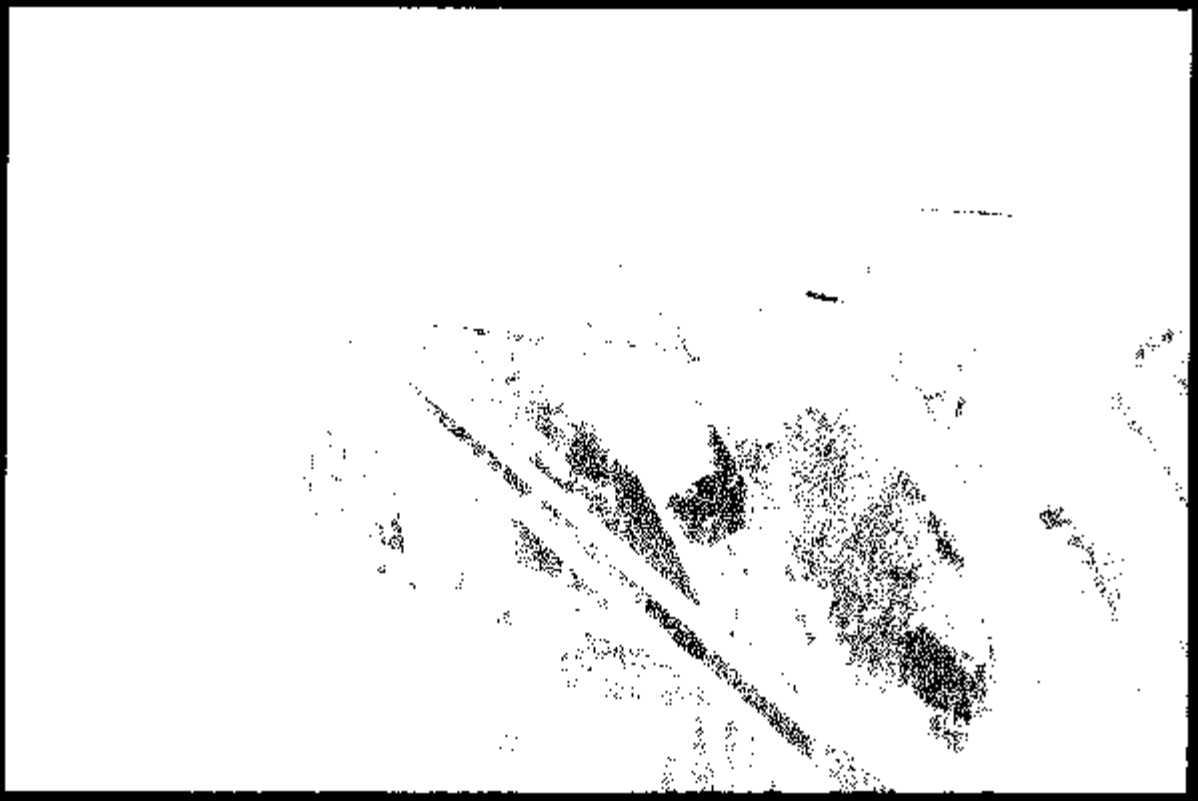

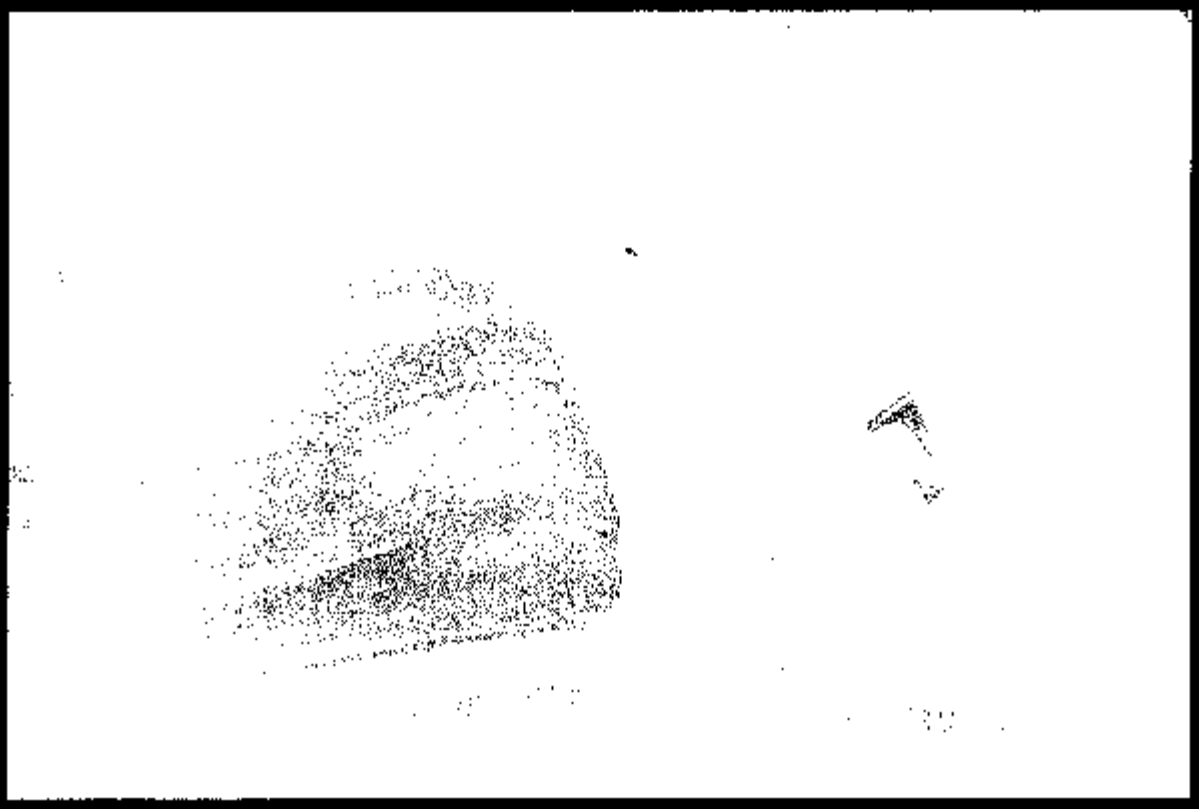

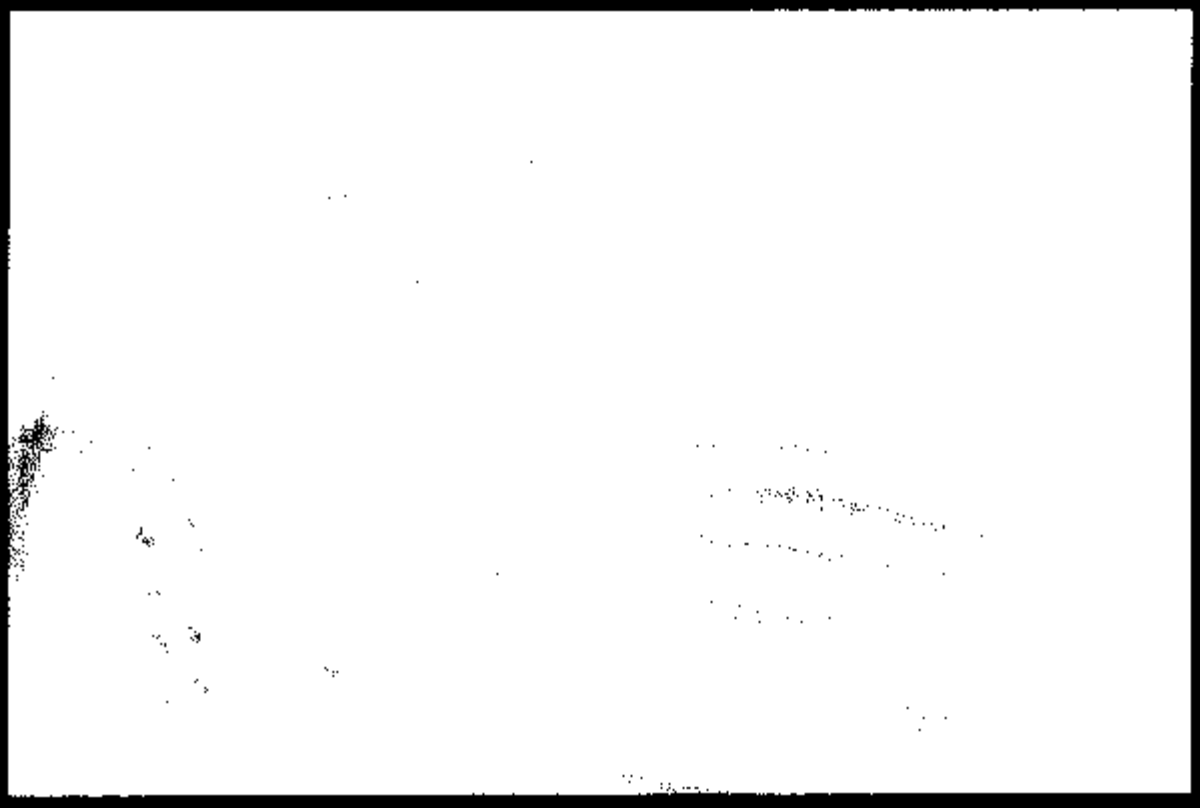

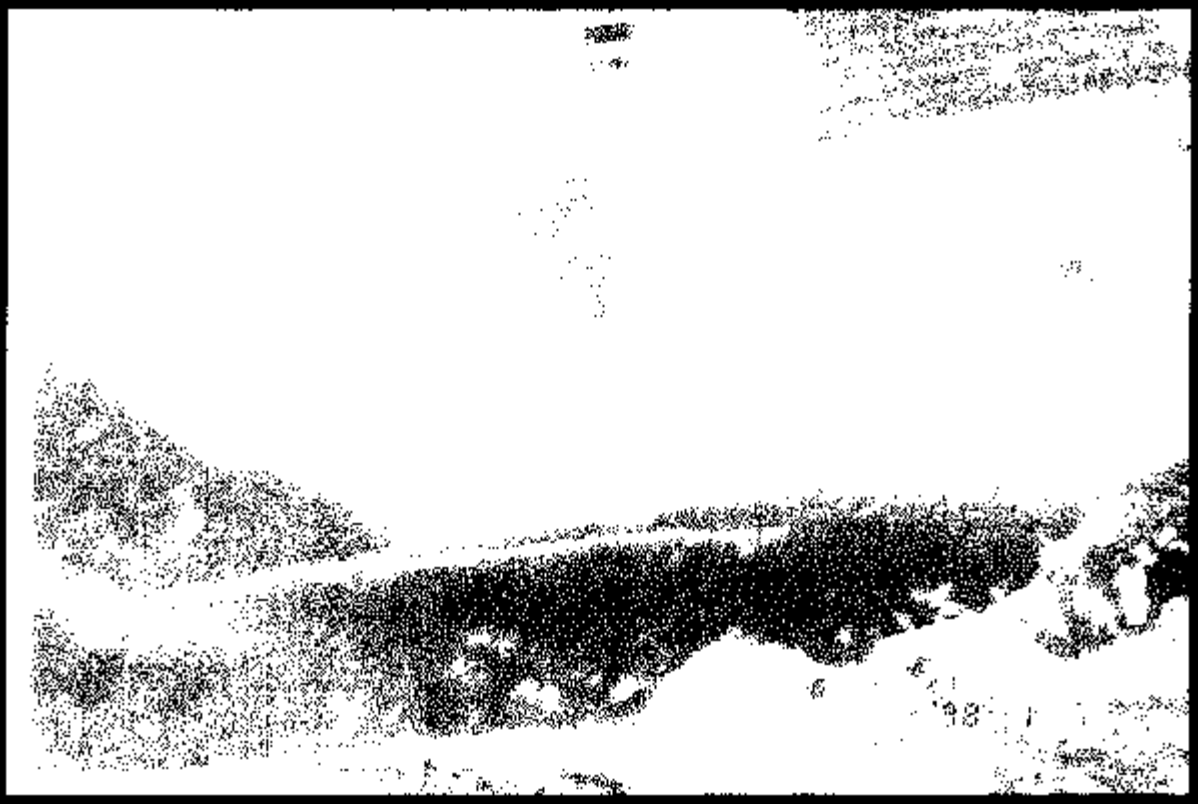

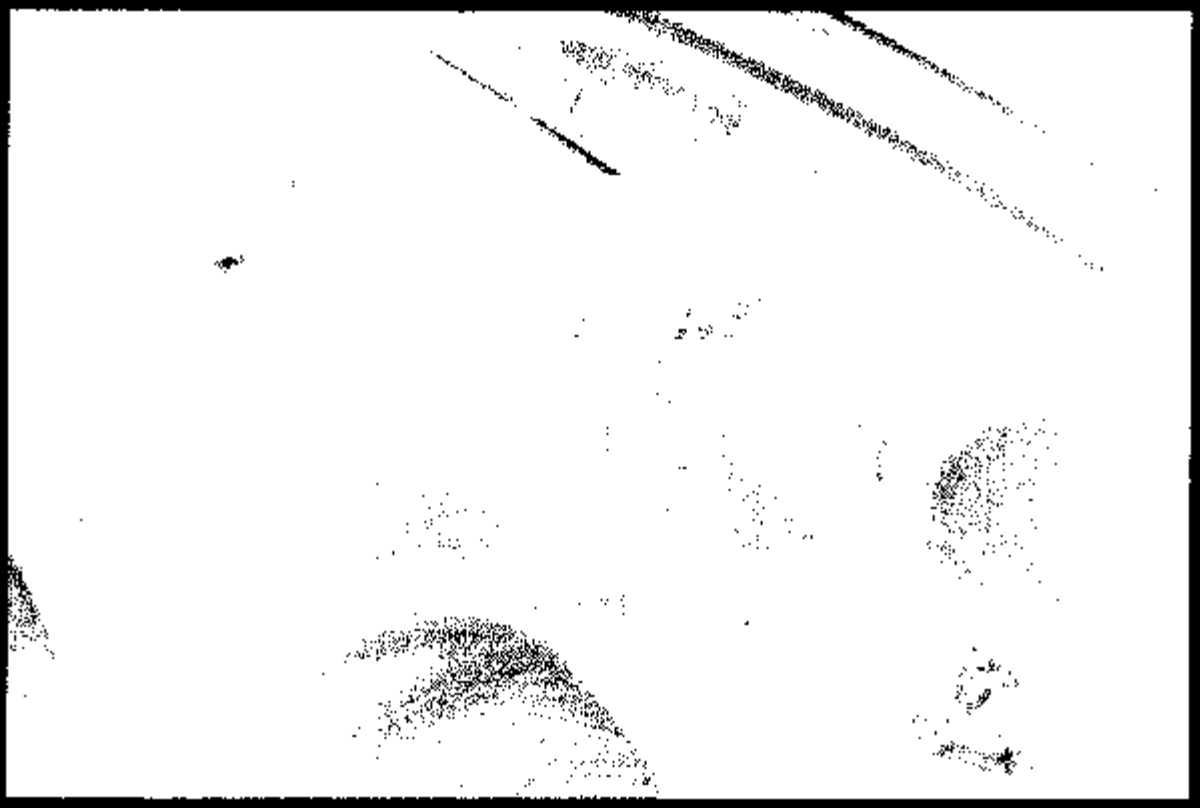

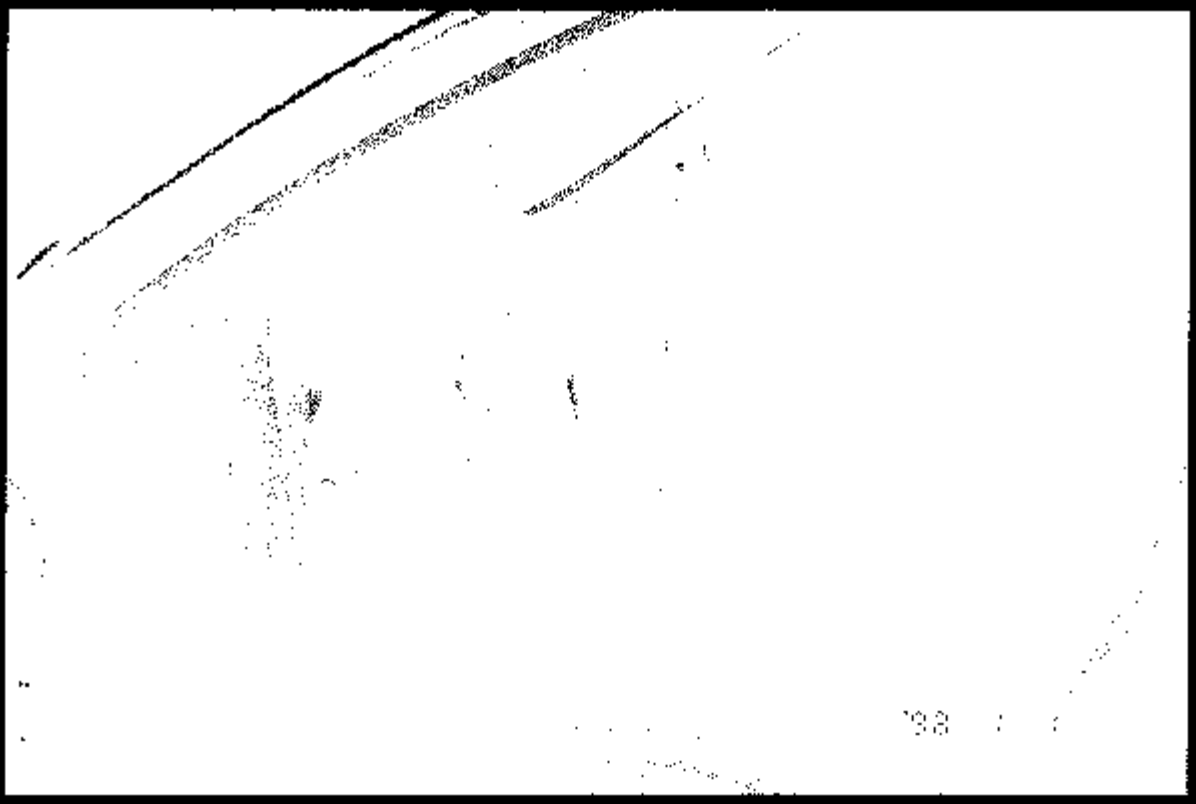

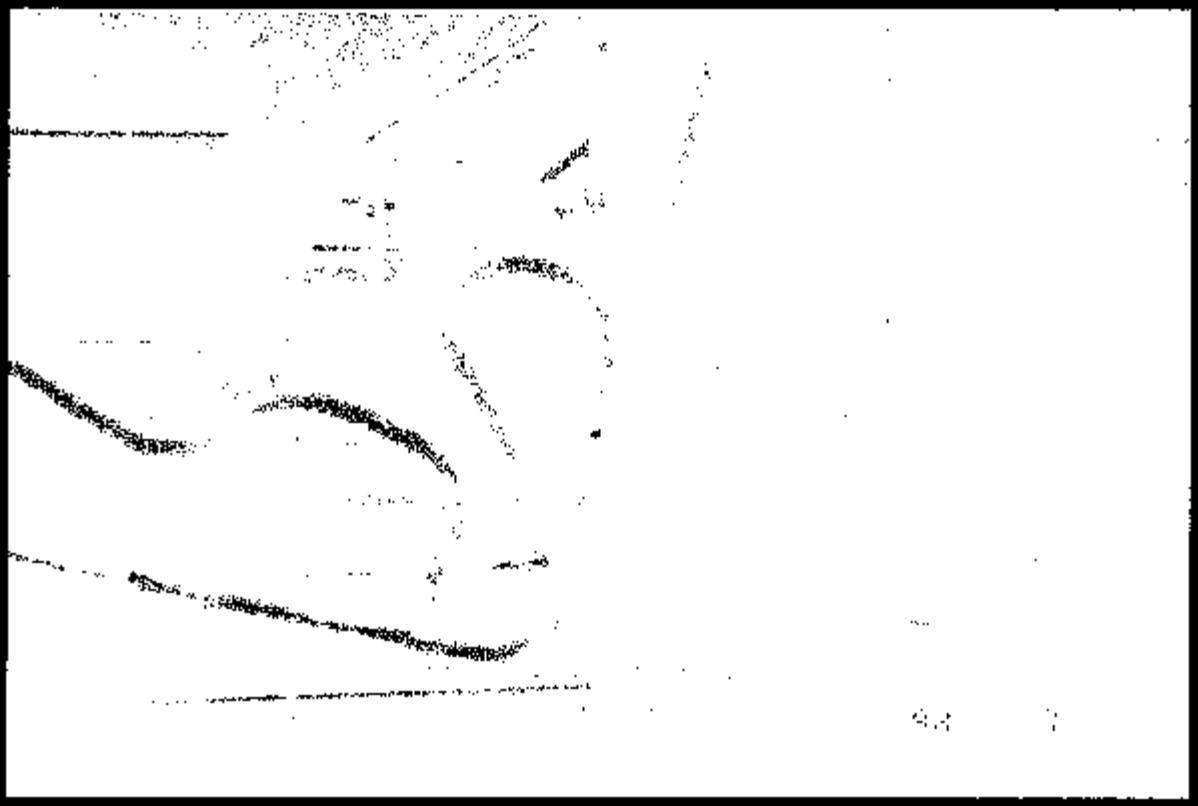

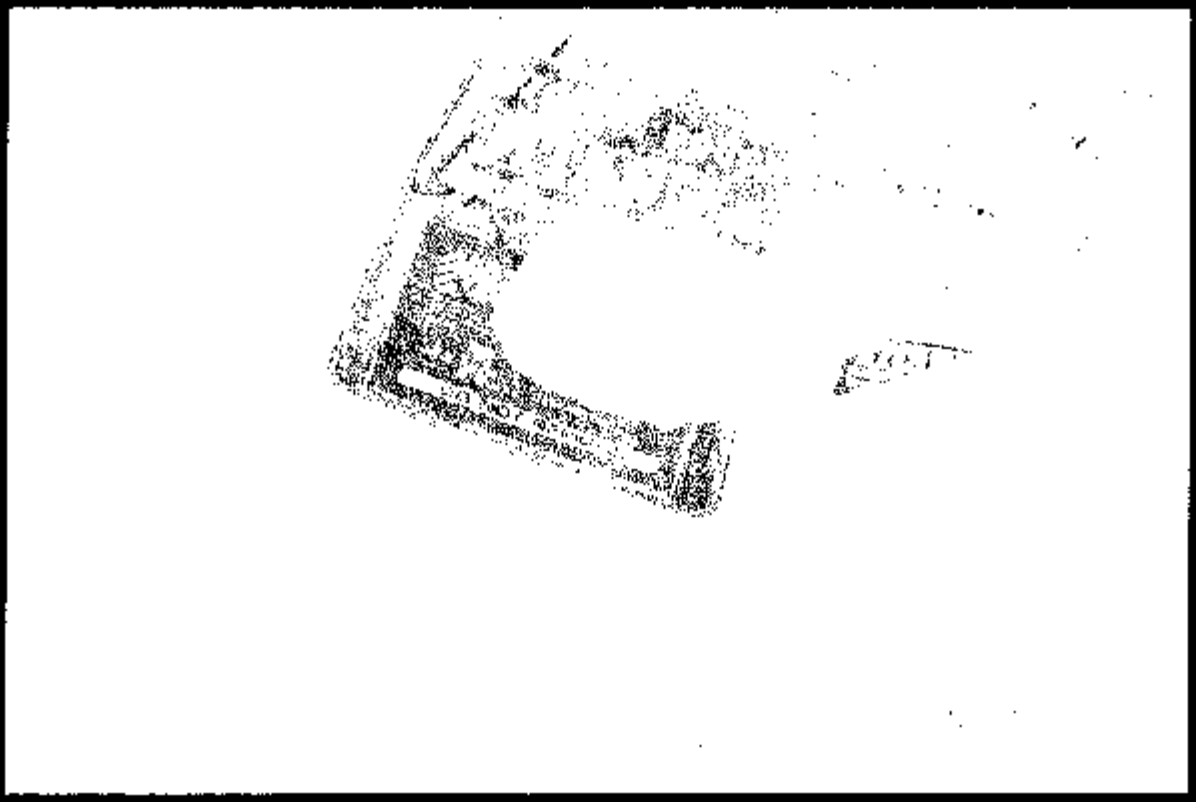

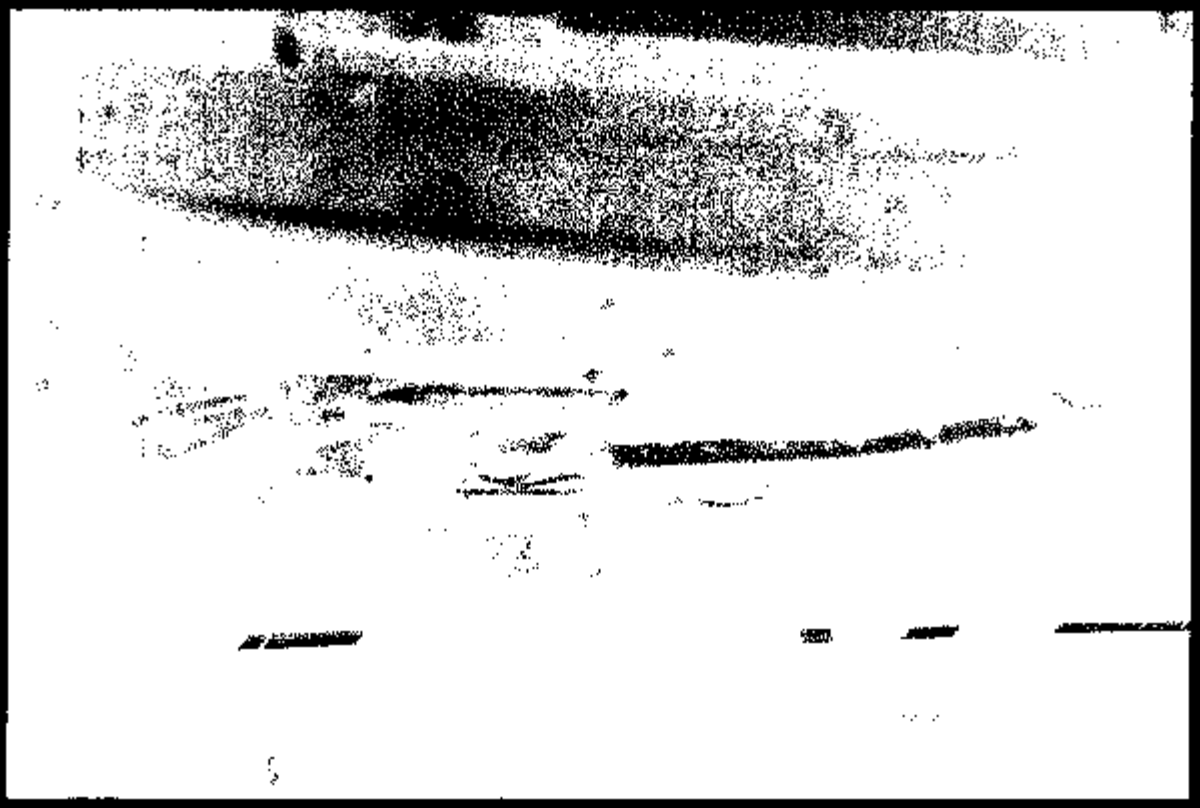

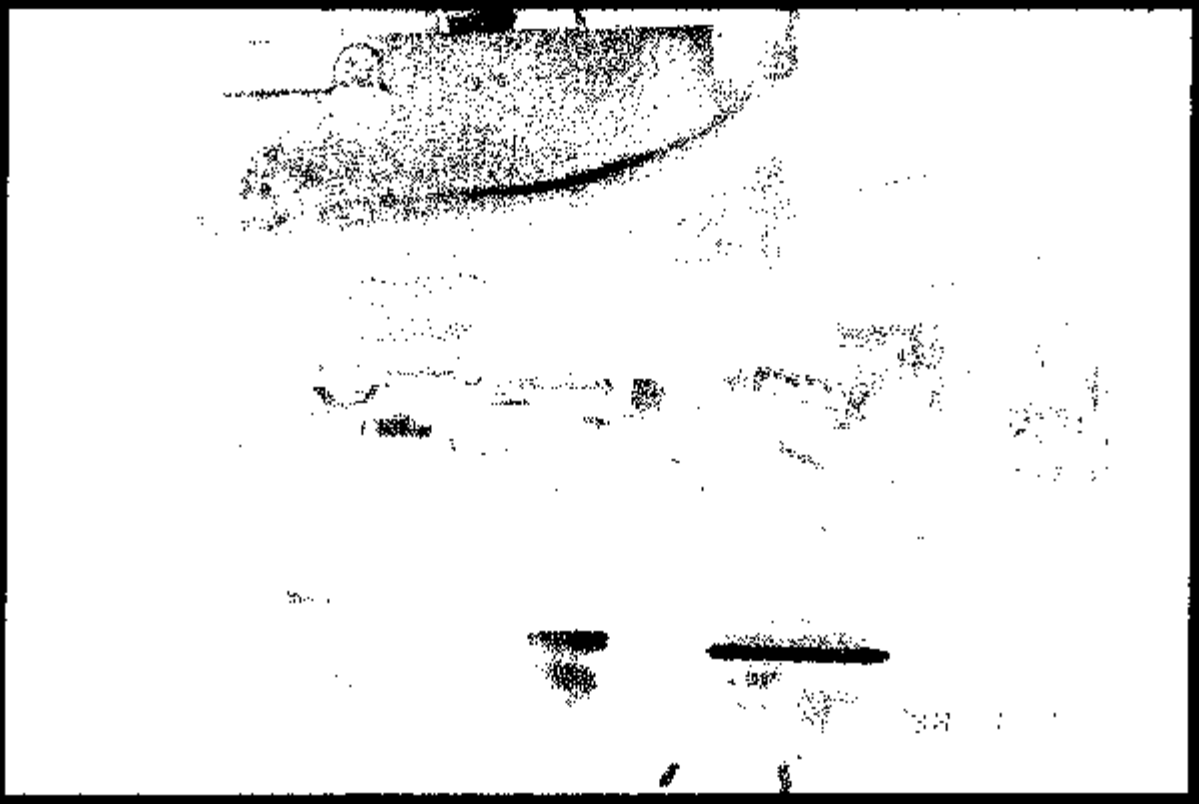

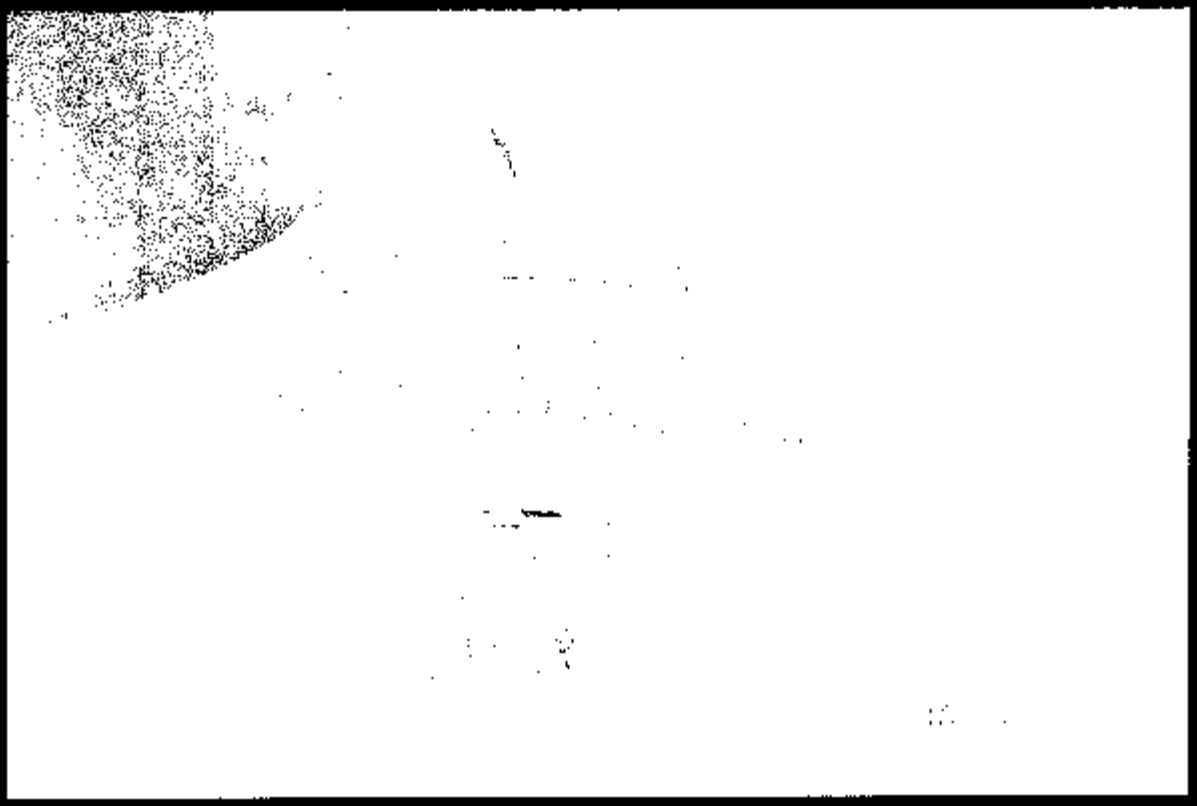

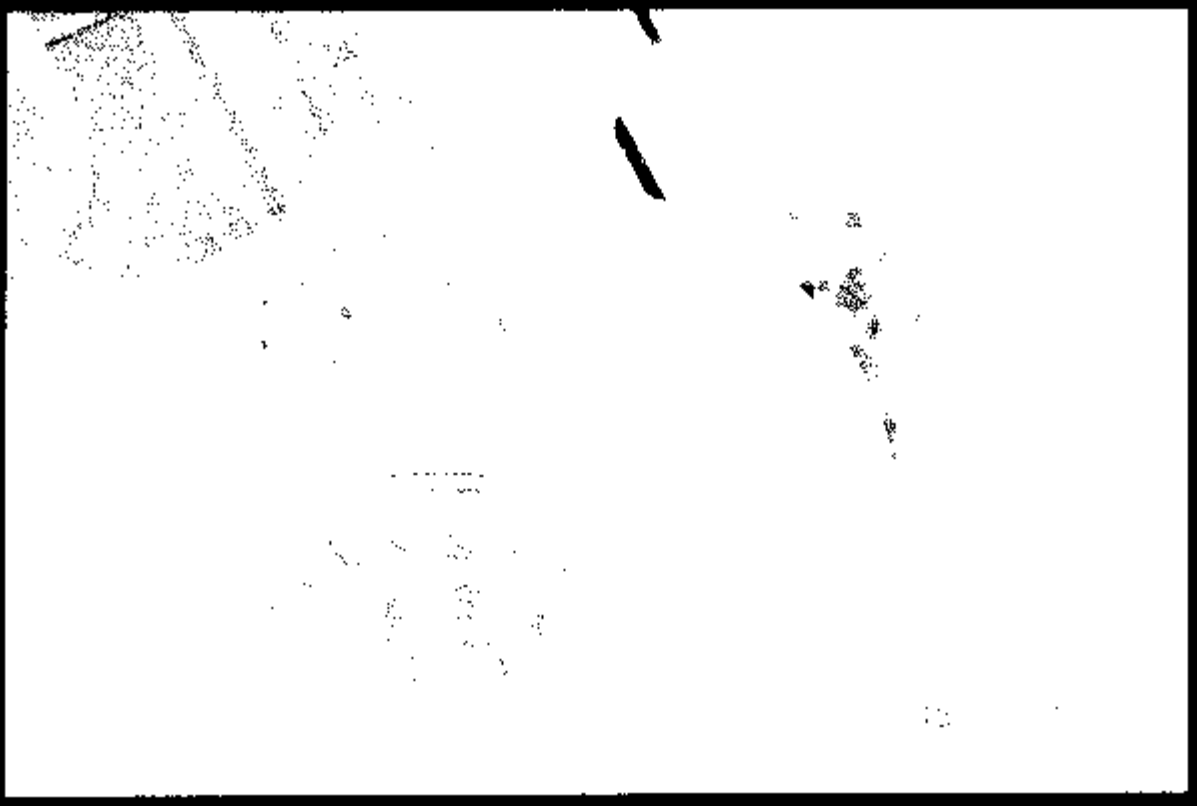

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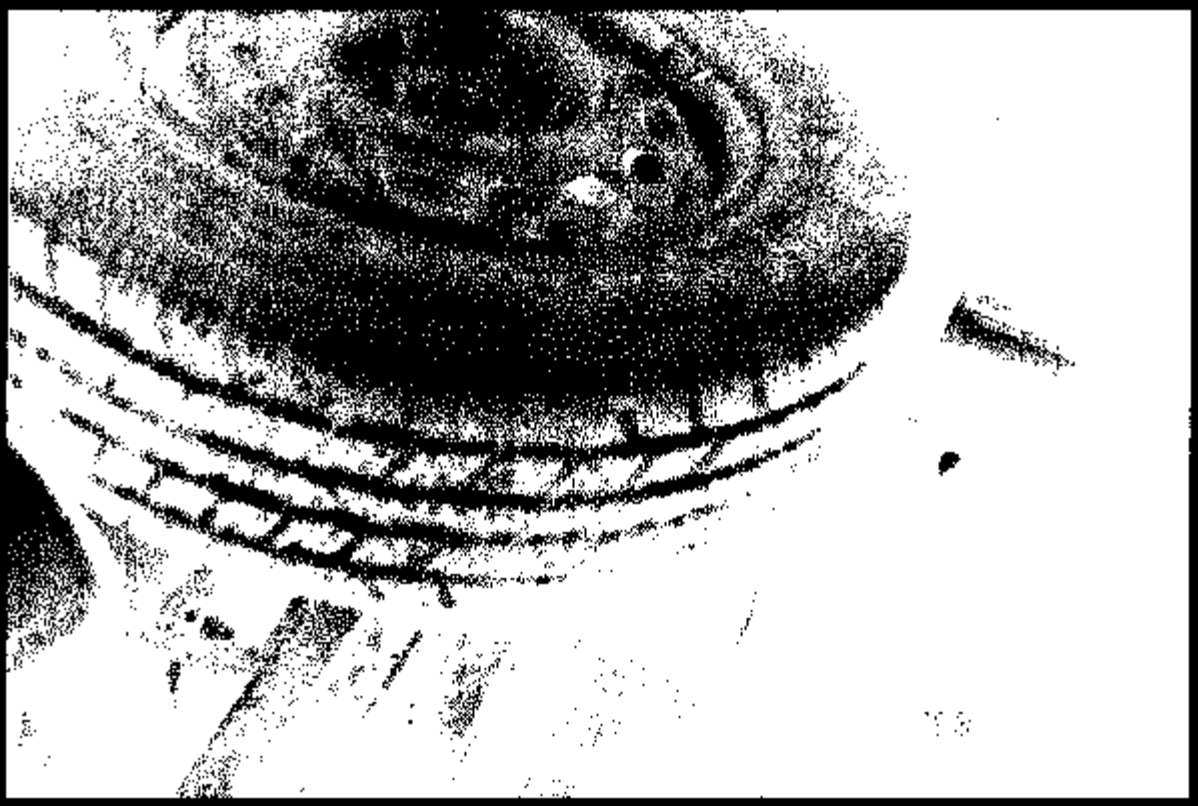

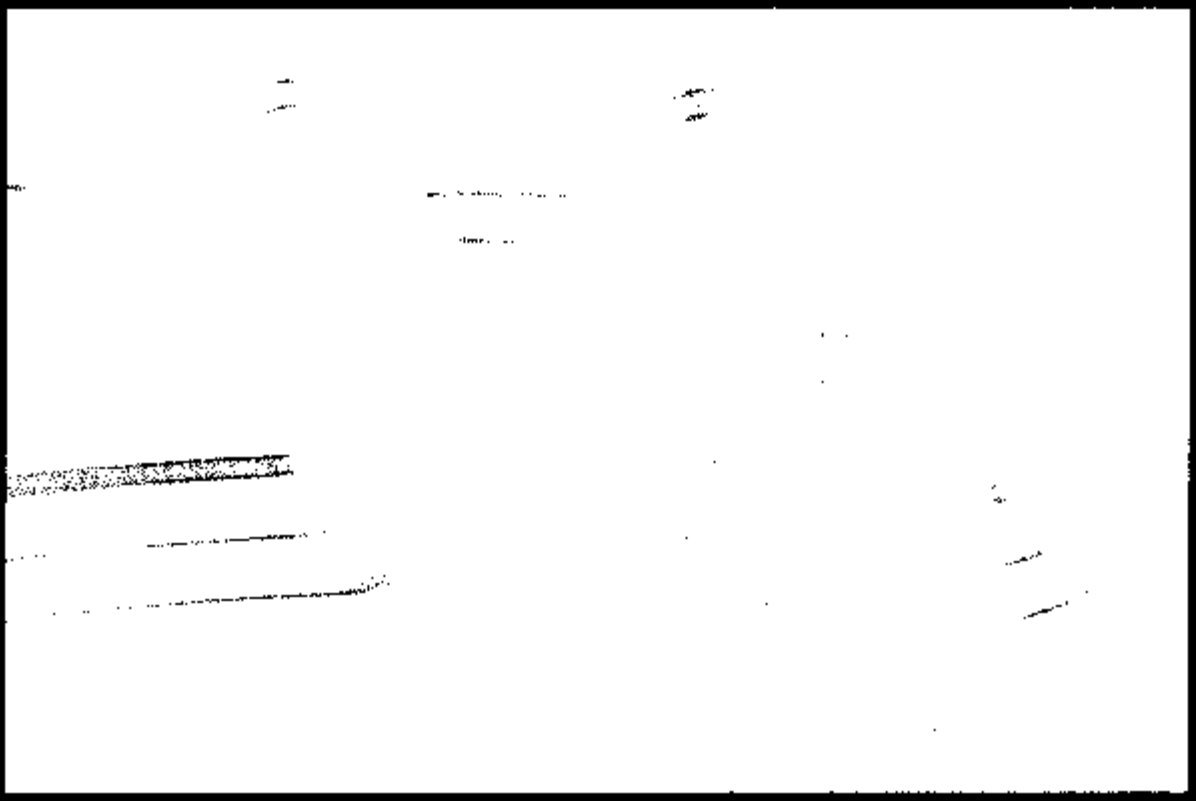

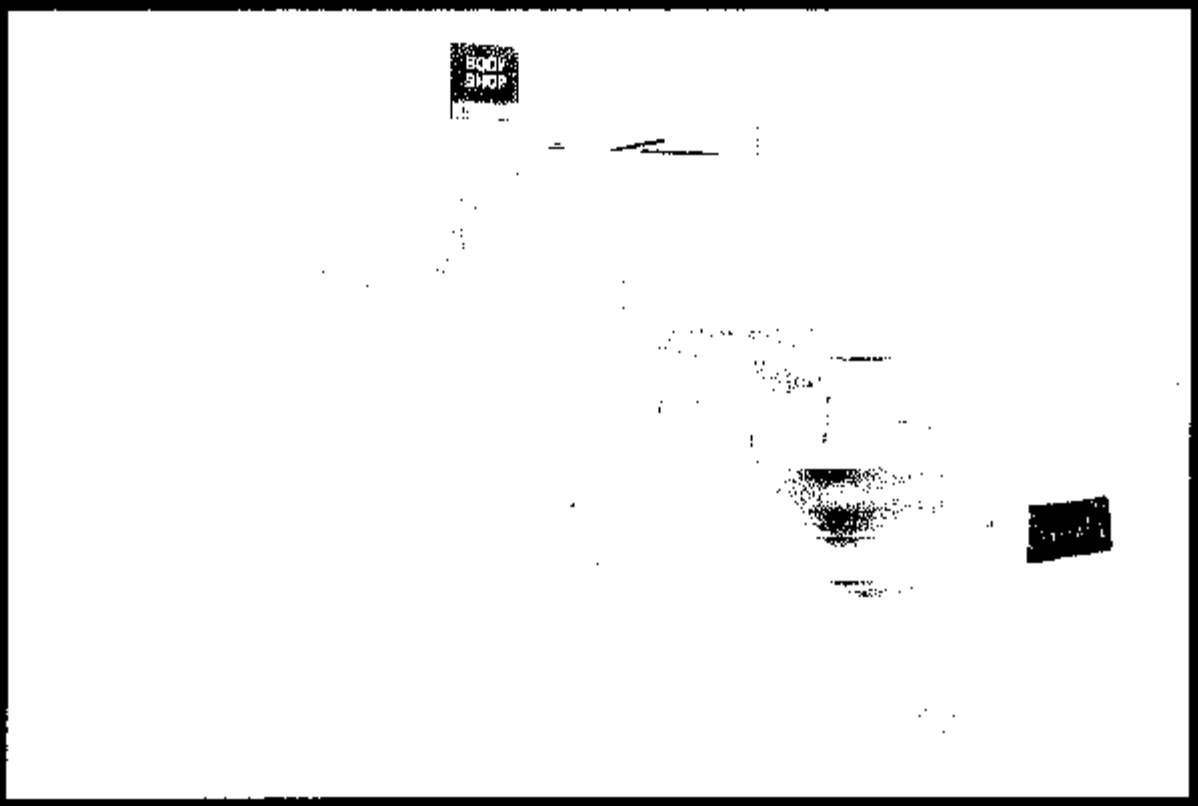
BOOK
SHOP

278089 PR04971
M04-042

GENERAL MOTORS CORPORATION

DIVISION: PONTIAC - GMC

ZONE: Mid-Atlantic-Pontiac

DATE: 04/02/98

ESIS UNIT
GM Central Claims
P.O. Box 02489
Detroit, MI 48202

RE: Claimant:

Date of Incident: 09/25/97

CAC File No.: 98006414

Gentlemen:

Attached is a PAR report with information on the above captioned incident. This Report of Preliminary Investigation is submitted to you for the reason(s) indicated below:

1. (x) The attached report is for your information and record.
2. ( ) We believe this claim may deserve further investigation by you.
3. ( ) Other:

We have checked the above items based upon the information we have at this time. If you do not agree, or if subsequent facts come to your attention indicating the advisability of a different approach, we would appreciate being advised promptly.

Forward claim acknowledgments to:

Product Investigation Coordinator
Pontiac-GMC Division
M.C. 483-631-730
31 E. Judson
Pontiac, MI 48342-6008

Further inquiries regarding this claim should be directed to the undersigned.

Very truly yours,

PONTIAC-GMC DIVISION
General Motors Corporation

Customer Service Center Supervisor
31 E. Judson
M.C. 483-631-730
Pontiac, MI 48342-6008

Enclosures:
- ☐ CAC Case Comments
- ☒ EAA Reps Notes
- ☒ Pictures
- ☐ Estimates
- ☐ Police Report
- ☒ RO's
- ☐ Derm Tape
- ☐ Other:

Product Allegation Resolution- General

Documentation Decision Criteria

- [ ] Bodily Injury
- [ ] Collision
- [ ] Property damage outside the confines of the vehicle
- [X] Non-collision damage and fire to subject vehicle above $2000
- [ ] Personal property damage above $1,000

Customer Information

Case Number:	98006414-01
Claimant's Last Name:	[redacted]
VIN:	1G2WJ52K2VF318006

Incident Information

Date and Time of Incident:	9/25/97.
Location of Incident:	Middle Peninsula Regional Airport, Route 643, West Point VA.
Description of Incident:	Claimant alleged the power steering hose disconnected at the clamp point and caused a loss in steering and an engine fire.
Current Location of Vehicle:	Whitmore Pontiac. Int. VA Routes 30 & 33, West Point, VA 23181
Alleged Defective Component:	Power Steering Hose.
Who Notified Division of Incident:	Claimant: Jerry Hoffman, International Training, 12/16/97.

Product Allegation Resolution
Non-Collision Vehicle Damage

Case Number:	**98806414-01**
Claimant's Last Name:	[redacted]
VIN:	**1G2WJ52K2VF318006**

Special equipment and features:	None.
Primary use of vehicle:	Used for defensive driving education on a closed course.
Insurance carrier:	Unknown.
Weather conditions:	Clear and dry. 80 degrees.
Comments:	Claimant alleged the power steering hose disconnected at the clamp point and caused a loss in steering and an engine fire.

Product Allegation Resolution
Summary/Closing

Case Number:	**98006414-01**
Claimant's Last Name:	[redacted]
VIN:	**1G2WJ52K2VF318006**

Was Physical inspection done? Y/N	Yes.
Inspector's name/organization:	L.M. Watts. EAA.
Date of inspection:	1/7/98.
Mileage at inspection:	4,716
What was done at the inspection:	Visual inspection, photographs.
Vehicle road-tested: Y/N:	No. Does not apply.
Describe:	
Results:	
System components inspected:	
Summary of facts from the investigation:	Investigation revealed the high pressure power steering hose appeared to have detached from its coupling sleeve on the power steering gear and the fluid appeared to have sprayed onto the hot manifold causing the fire.
How and when was the matter left with claimant:	PART was informed by Fred Tebbets, Brand Quality, he had spoke to ITI on 2/12 and stated position to claimant that Pontiac would not be taking responsibility.

(7)

FAXED 1-9-98 2:32 PM

FACSIMILE

DATE: 01-09-98
ATTN: [redacted]
GENERAL MOTORS CORPORATION
MID \ LUX HEADQUARTERS
[redacted]
BOX 9020-WARREN, ML-[redacted]
MAIL CODE: 480-210-116
(FAX # 810-575-0027)
SUBJECT: INTERNATIONAL TRAINING

(VEHICLE # 1) 1G2WJ52K6VF318006. (MILES: 4,716.) THIS VEHICLE WAS INSPECTED ON 01-07-98, AT BRUCE AUTO PARTS, IN MECHANICSVILLE,VA., AND ITS HIGH PRESSURE P/S LINE WAS BURNED AWAY. NO ENCAPSULATED NEOPRENE WAS FOUND IN THE CRIMPED CONNECTOR AT THE RACK AND PINION GEAR ASSEMBLY.
(VEHICLE # 2) 1G2WJ52K2VF319542.(MILES: 8,411.) PAR # 97270672-01. THIS VEHICLE WAS ALSO INSPECTED ON 01-07-98; BUT AT WHITMORE CHEVROLET-OLDS-PONTIAC, IN WEST POINT, VA., AND ITS HIGH PRESSURE P/S LINE WAS BURNED AWAY. FRAGMENTS OF BURNED NEOPRENE WERE FOUND IN THE CRIMPED CONNECTOR AT THE RACK AND PINION GEAR ASSEMBLY; BUT THEY WERE NOT ENCAPSULATED.

BOTH OF THE ABOVE VEHICLES APPEARED TO HAVE EXPERIENCED DETACHMENT OF THE H/P HOSES AT THE GEAR ASSEMBLY.

VEHICLE USE SITE

I WENT TO INTERNATIONAL TRAINING ON 01-08-98, AND MET MR. JERRY HOFFMAN (PRESIDENT); AND HE PROVIDED ANSWERS TO MANY QUESTIONS RELATED TO THE ABOVE VEHICLES. HE ALSO GAVE ME A DEMONSTRATION DRIVE ON ONE OF THE OBSTACLE AVOIDANCE COURSES. MY EVALUATION OF THE COURSE, COUPLED WITH THE INFORMATION PROVIDED BY MR. HOFFMAN, ENHANCED MY VIEW OF EXTRANEOUS VEHICULAR USE WHICH COULD EXACERBATE STEERING GEAR FLUID TEMPERATURES WITH ATTENDANT EXTRANEOUS IMPOSITIONS OF MOST OF THE VEHICULAR CHASSIS COMPONENTS.
(BRAKE PADS WERE SAID TO HAVE BEEN REPLACED AT OR BELOW 3,000 MILES ON THE SUBJECT VEHICLES AND TIRES WERE ALSO SAID TO HAVE BEEN REPLACED.) L. M. WATTS (EAA) PROJ. # 365

L. M. Watts

(8)

WHITMORE
CHEVROLET, OLDSMOBILE, PONTIAC CO.
WEST POINT, VIRGINIA 23181

Oldsmobile

Chevrolet

"BOBBY" JACKOWSKI
Service Manager

Bus. Phone 843-2500
Richmond 737-6704
Williamsburg 229-2115

International Training Incorporated

Rich Weaver
Force Protection Training Director

P.O. Box 1400 West Point, Virginia U.S.A. 23181-1400

Phone: (804) 785-6900
Fax: (804) 785-2719
Toll-Free: (800) 804-4484

STU III: (804) 785-7911
E-Mail: ITI Drive@AOL.COM

International Training Incorporated

Jerry E. Hoffman
President

P.O. Box 1400 West Point, Virginia U.S.A. 23181-1400

Phone: (804) 785-6900
Fax: (804) 785-2719
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DELPHI
Seamless Sensing Systems

Ken Sayala
Staff Product Engineer
Product Engineering
Hoses & Suits

World Headquarters
3600 Holland Road
Saginaw, Michigan
48601-9494 USA

Tel: (1) 817.767.8843
Fax: (1) 817.767.6125

Quality Recycled
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BRUCE
Auto Parts
Dennis Armentrout

8218 Mechanicsville Pike
Mechanicsville, Va. 23111

Phone (804) 746-6251
Fax (804) 730-7254

Ray Kochansl.
(810) 575-56

PI SSR DELI61010

PS Form 1095, Nov

By (Signature and Tit

JTECAPA08169902367083-PR04971

(9)

WHITMORE PONTIAC OLDSMOBILE CHEVROLET

WEST POINT, VA

P.O. BOX 192 WEST POINT, VIRGINIA 23181
TELEPHONE: (804) 843-2600 • 737-6704 • 229-2115

[illegible] presently [illegible] warranties, [illegible] expressed or implied, [illegible] disclaim any implied warranty of merchantability or fitness for a particular purpose, and [illegible] assumes nor authorizes any other person [illegible] assume for it any liability in connection with [illegible] sale of said products.

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE [illegible]

X _____ CUSTOMER'S SIGNATURE

CUSTOMER NO. 10	ADVISOR ROBERT JACKOWSKI 1316	HIT NO.	INVOICE DATE 05/13/97	INVOICE NO. PNCS47371
WHITMORE CHEV OLDS PONT CO	LABOR RATE / LICENSE NO.	MILEAGE IN 0	COLOR	STOCK NO. 5123
10825 ELTHAM RD	YEAR / MAKE / MODEL 97/PONTIAC/GRAND PRIX/SR PRIX SE SDN		DELIVERY DATE	DELIVERY MILES
P O BOX 192	VEHICLE I.D. NO. 1 G2 WJ 5 2 K 6 V F S 1 8 0 0 6		SELLING DEALER NO.	PRODUCTION DATE
WEST POINT, VIRGINIA 23181	F.I.E. NO.	P.O. NO.	P.O. DATE 05/13/97	
PRIVATE PHONE [redacted]	COMMENTS			MILEAGE OUT

LABOR & PARTS

1 35CVZ BRAKE WORK TECH(S):1320 72.00
INSTALL ABS CUT OFF SWITCH

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	SWITCH		6.01	6.01
JOB # 1	1	WIRE		2.40	2.40
JOB # 1	1	ENDS		1.20	1.20
			JOB # 1 TOTAL PARTS		9.61
			JOB # 1 TOTAL LABOR & PARTS		81.61

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SS	SHOP SUPPLIES		3.60
			TOTAL - MISC	3.60

COMMENTS
ITI

TOTALS

WE APPRECIATE YOUR PATRONAGE!!!!

TOTAL LABOR..	72.00
TOTAL PARTS..	9.61
TOTAL SUBLET.	0.00
TOTAL G.O.G..	0.00
TOTAL MISC...	3.60
TOTAL TAX....	0.44
TOTAL INVOICE $	85.65

#2048

CASH ( ) CHECK( ) HOUSE CHARGE(✓) CREDIT CD ( )
DATE 5/14/97 INITIALS UM

CUSTOMER SIGNATURE

UTECAPA08168902367084-PR04971

(10)

WHITMORE PONTIAC OLDSMOBILE CHEVROLET

WEST POINT, VA

P.O. BOX 192 WEST POINT, VIRGINIA 23181
TELEPHONE: (804) 843-2600 • 737-8704 • 229-2115

[illegible] warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of these products.

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE

X _____ CUSTOMER'S SIGNATURE

CUSTOMER NO. 10	ADVISOR ROBERT JACKOWSKI 1316	RO NO.		INVOICE DATE 05/13/97	INVOICE PRIS47370
WHITMORE CHEV OLDS PONT CO	CARD NO.	CARD NO.	MILEAGE IN 6	COLOR	STORE NO. 5123
18025 ELTHAM RD	DESCRIPTION 77/PONTIAC/GRAND PRIX/GR PRIX SE SDN			DELIVERY DATE	DELIVERY DEALER
P O BOX 192	VEHICLE NO. 1G2NJ52K6VF318004			BILLING DEALER NO.	PRODUCTION DATE
WEST POINT, VIRGINIA 23181	P.O. NO.		P.O. NO.	RO DATE 05/13/97	
CUSTOMER PHONE	DEALER PHONE 804-843-2600	COMMENTS			MILEAGE OUT

LABOR & PARTS

1 35CVZ	BRAKE WORK INSTALL BRAKE SOLD TO ITI	HOURS: 2.00 TECH(B):1332	80.00
		JOB # 1 TOTAL LABOR & PARTS	80.00

COMMENTS
ITI

TOTALS

CONTROL#	ACCOUNT#	AMOUNT
5123	241	80.00

TOTAL LABOR..	80.00
TOTAL PARTS..	0.00
TOTAL SUBLET.	0.00
TOTAL G.O.G..	0.00
TOTAL MISC...	0.00
TOTAL TAX....	0.00
TOTAL INVOICE $	80.00

APPROVED BY SIGNATURE

1 G 2 U J 5 2 K 6 V F 3 1 8 0 0 6 | 97/PONTIAC/GRAND PRIX/GR PRIX SE SD | 5123 | 50074

INTERNATIONAL TRAINING INC
PO BOX 1400
WEST POINT, VA 23181

CUSTOMER NO	COLOR	DELIVERY DATE	DELIVERY MILES	BILLING DEALER NO	P.O. DATE
2048		05/13/97	6		09/26/97

SERVICE CONTRACT | CONTRACT NO | EXPIRATION DATE | EXPIRATION MILES | ADVISOR 1316

RESIDENCE PHONE 804-785-6000 | BUSINESS PHONE 804-785-6000

TIME RECEIVED 08:35am | DATE TIME PROMISED 09/26/97 05:30pm | PRIORITY

LABOR RATE

EXCLUSION OF WARRANTIES

DATE: _____ SIGNED:

CARD NO | MILEAGE 4716 | TIME | AD CONC | TUNED | P.S.

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: PARTS LABOR TOTAL

X

1 C 82CVZ BODY WORK FIRE DAMAGE

TOTAL LOSS

1065

towing 156.25 = 708.25

Storage 552.00

(65 days @ 8.00 per Day)

Storage

WARR. PARTS RETURNED

QUANTITY	DESCRIPTION
Fax	Y
Donna Sydnor	71
	30
(804) 344-8760	Y

DATE: REC'D. BY

PRELIMINARY ESTIMATE $

AUTHORIZED BY: X

REVISED ESTIMATE (1) $	DATE	TIME	BY
REVISED ESTIMATE (2) $			
REVISED ESTIMATE (3) $			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATE

X

UTECAPA0816390236706 6-PR04971

CHUBB

CHUBB GROUP OF INSURANCE COMPANIES

P.O. BOX 716, RICHMOND, VIRGINIA 23218-0716

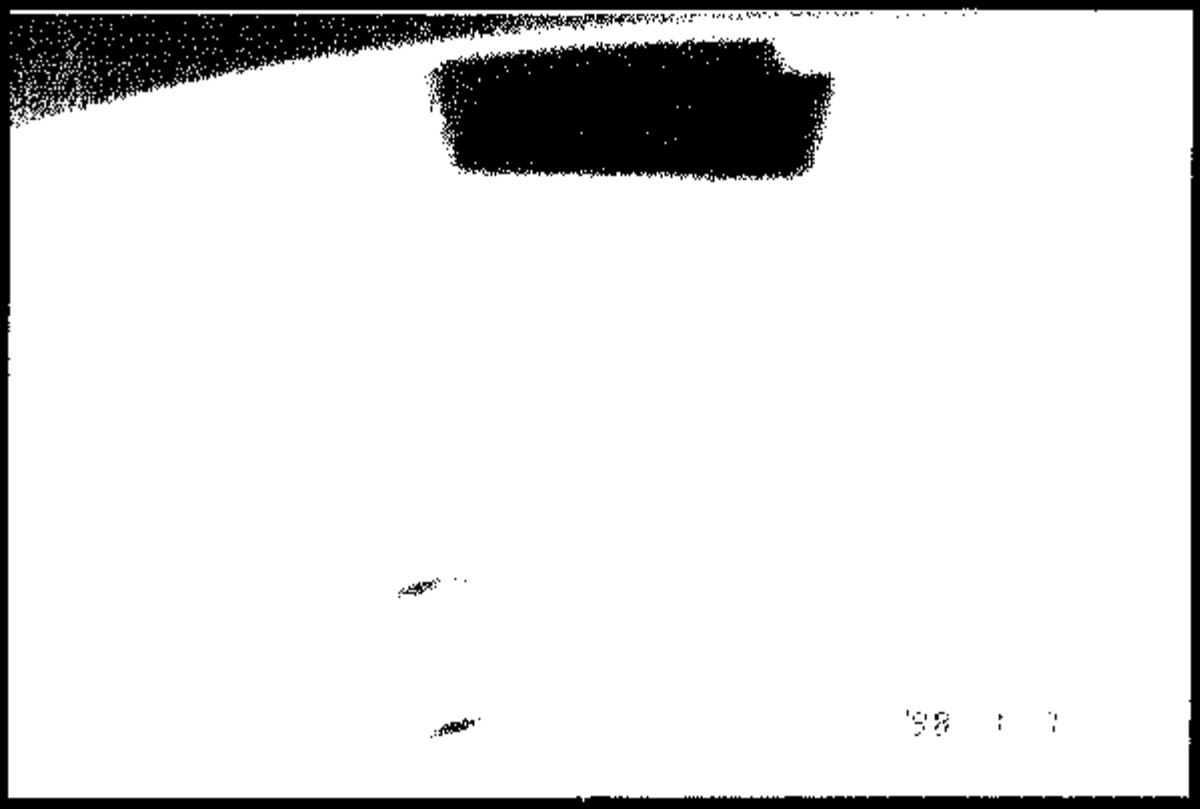
Insured:	O'GARA-HESS & EISENHARDT ARMO	**Policy No:**	000073240366
Claimant:	INSURED	**Date of Loss:**	09/25/97
Producer:	ACORDIA/RAUH	**Issue Date:**	12/04/97
		Check No:	04031049

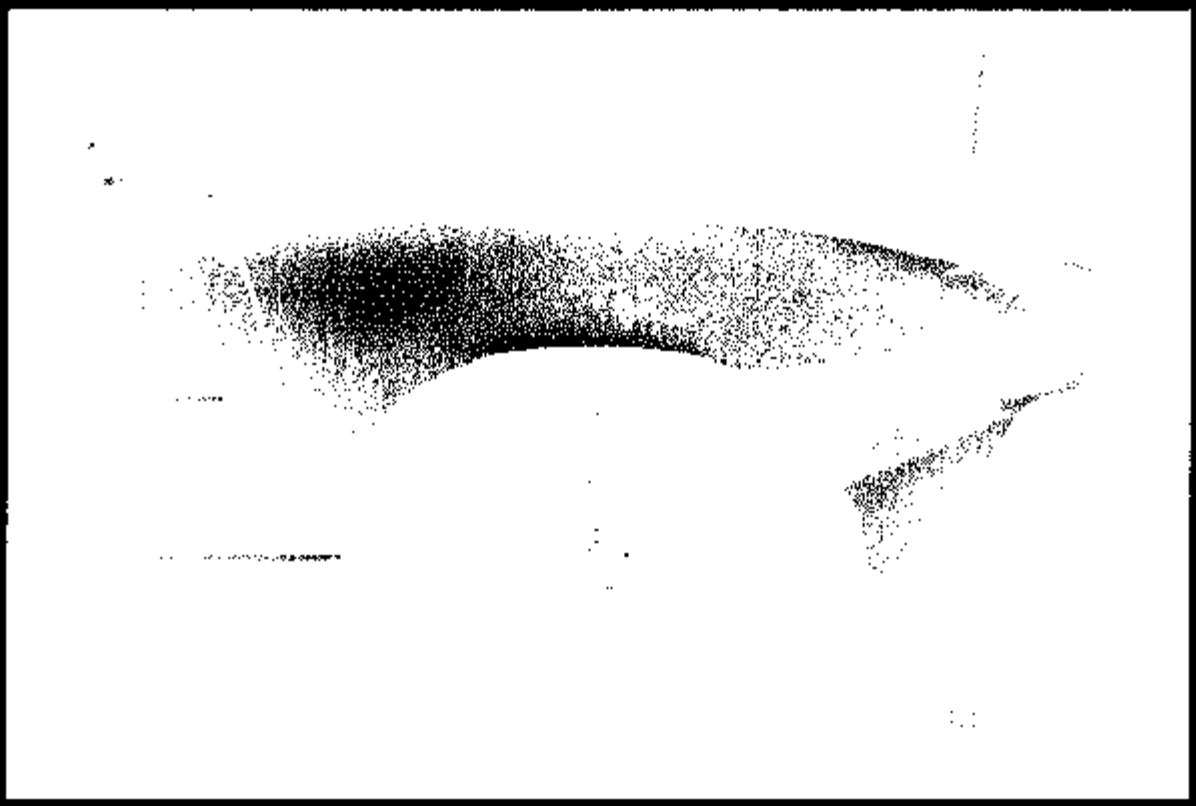
Below you will find a check in the amount of $708.25.
If you have any questions please call (804)344-8700.

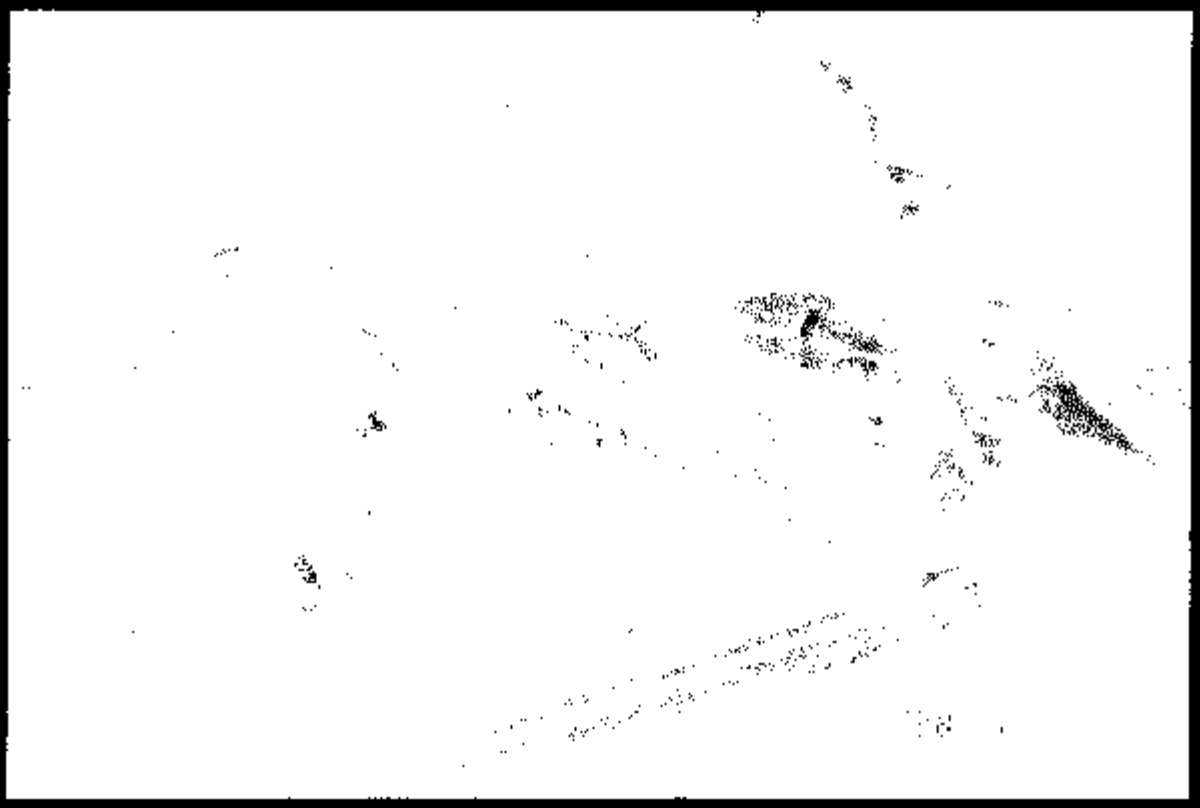
Sincerely,

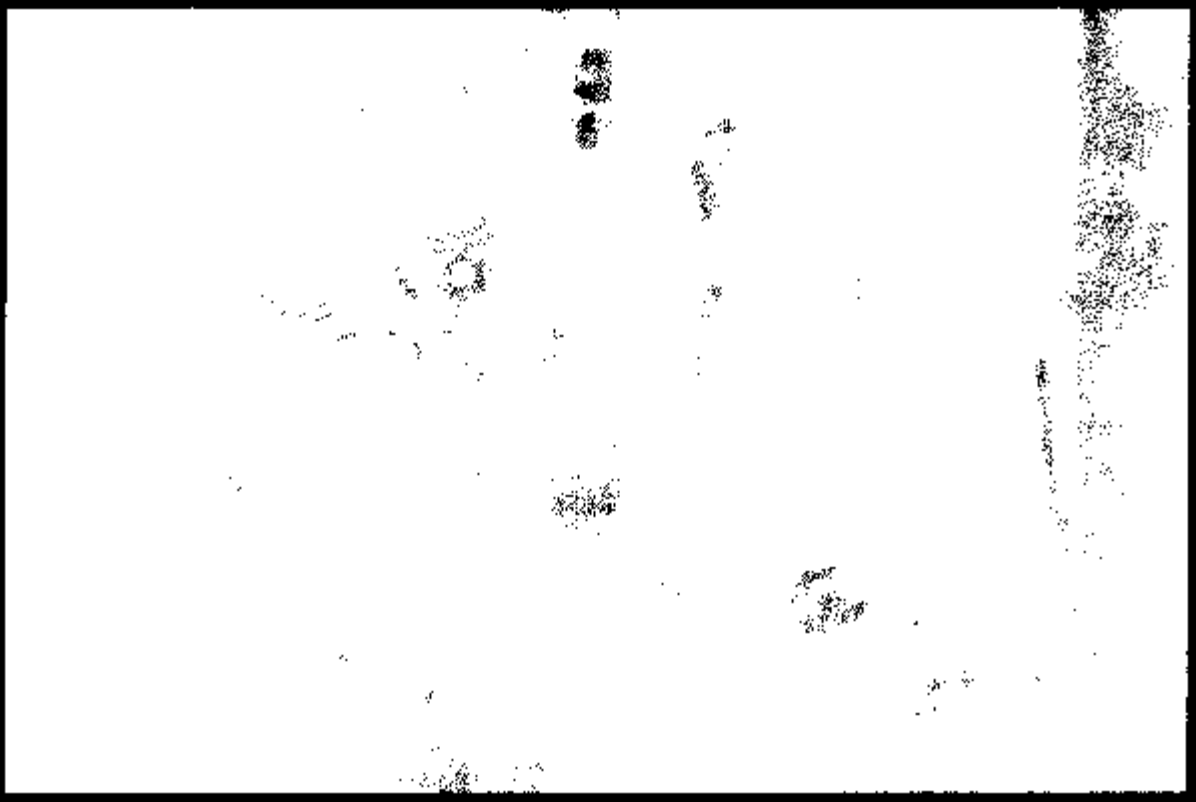
Donna Sydnor

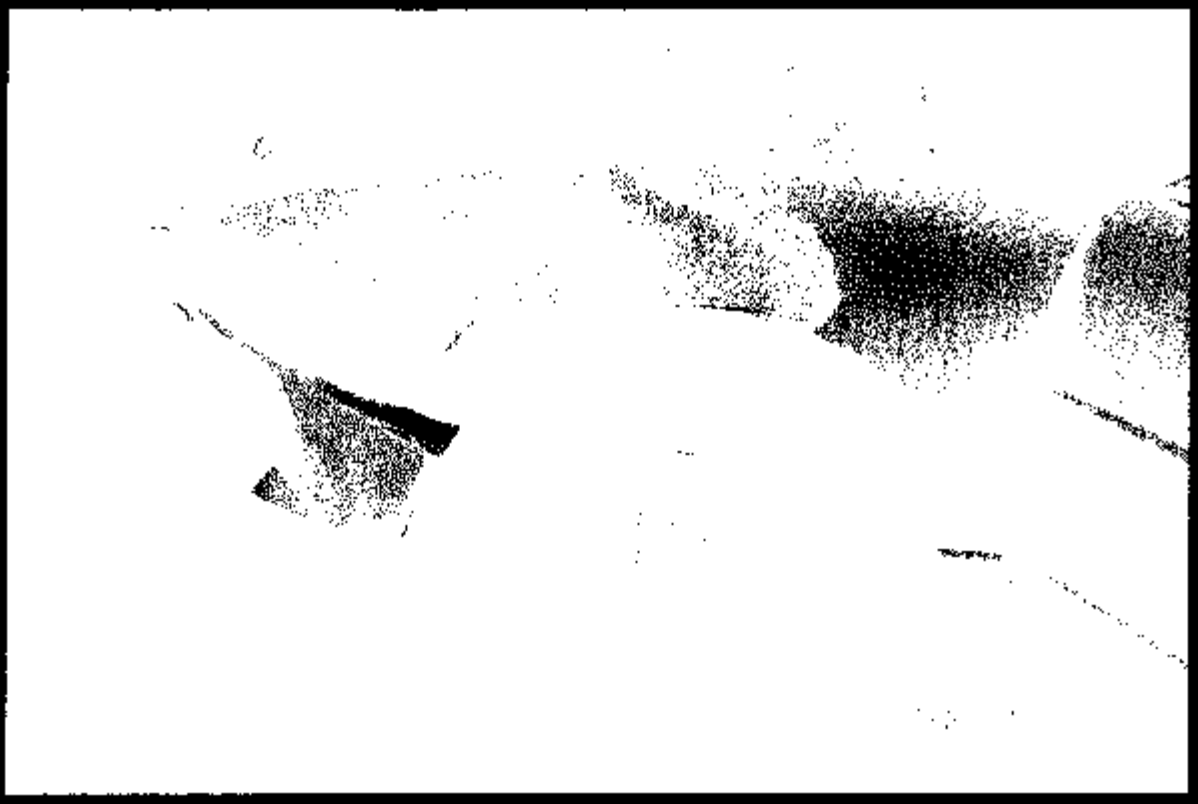
Attachments

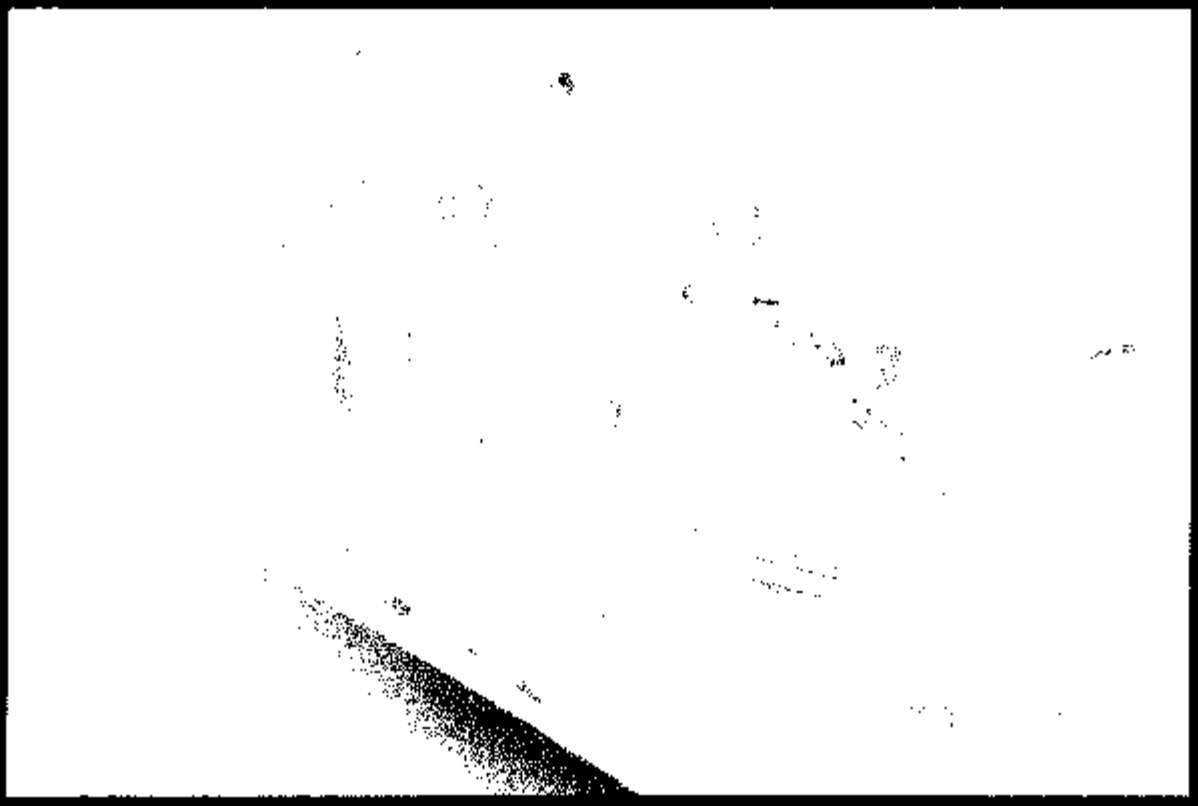


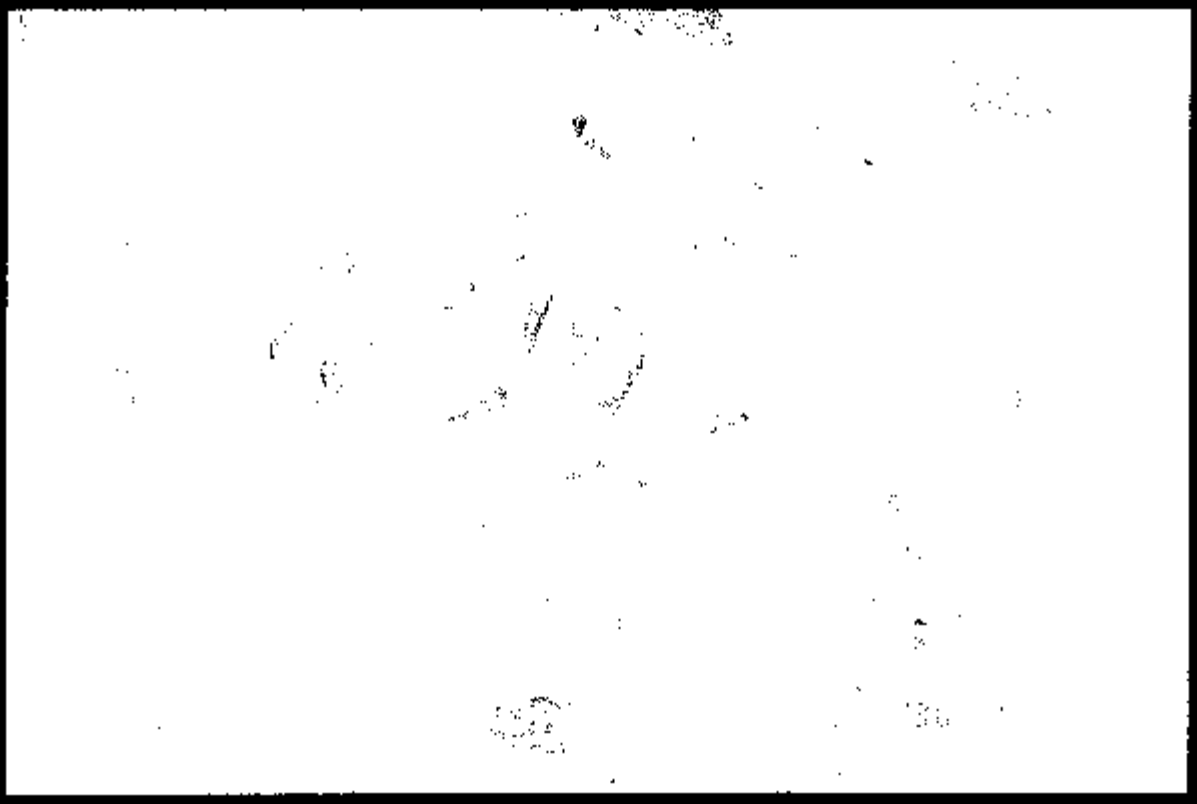


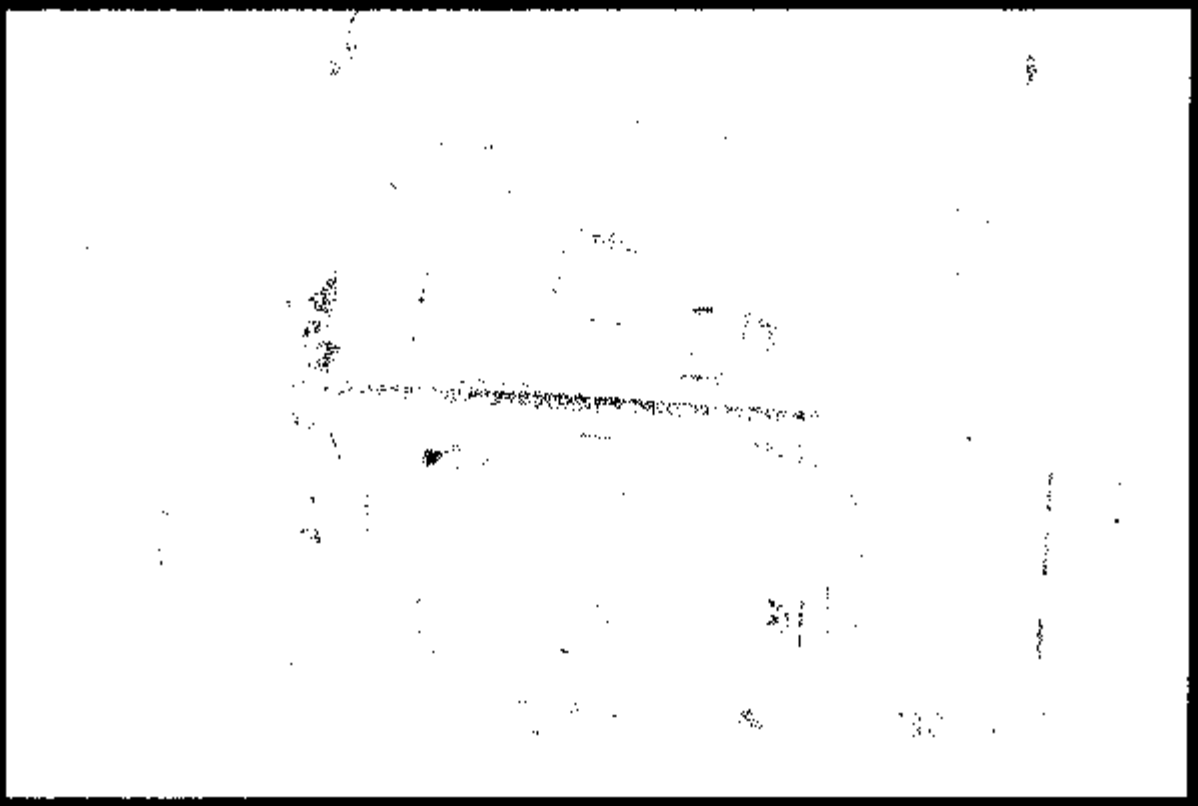


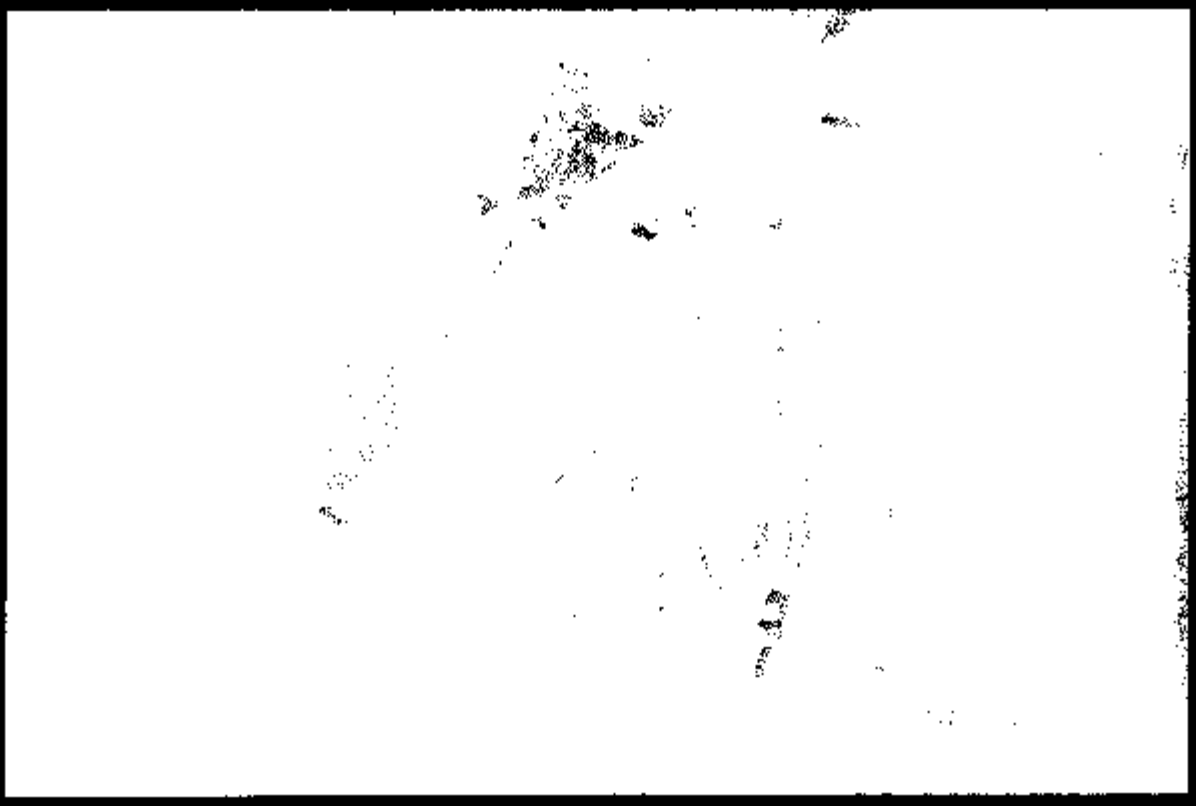


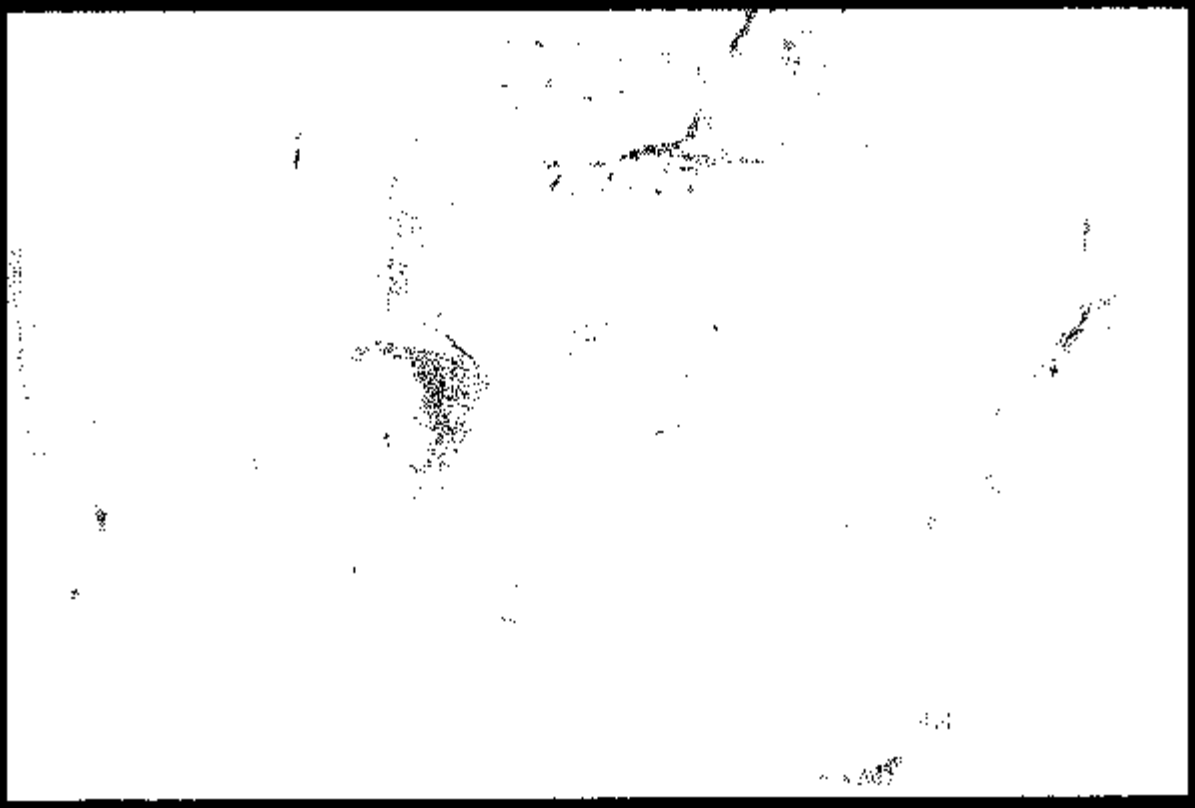


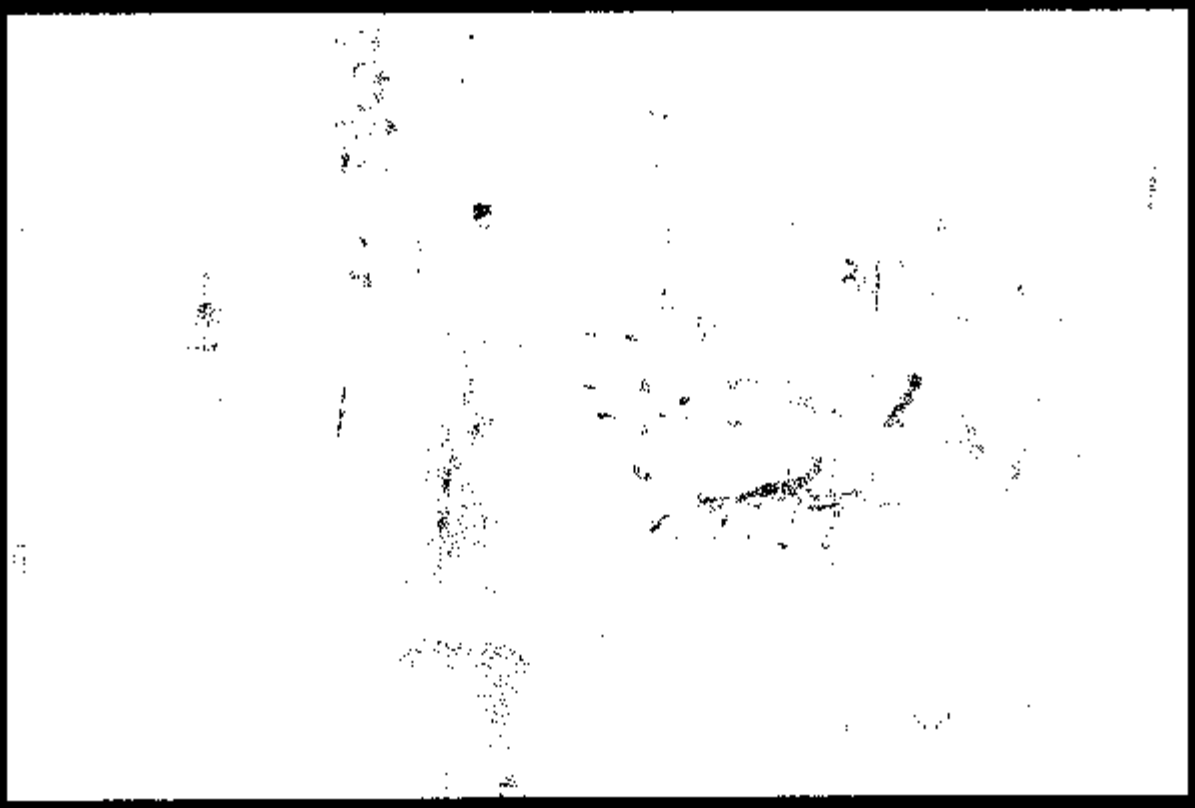


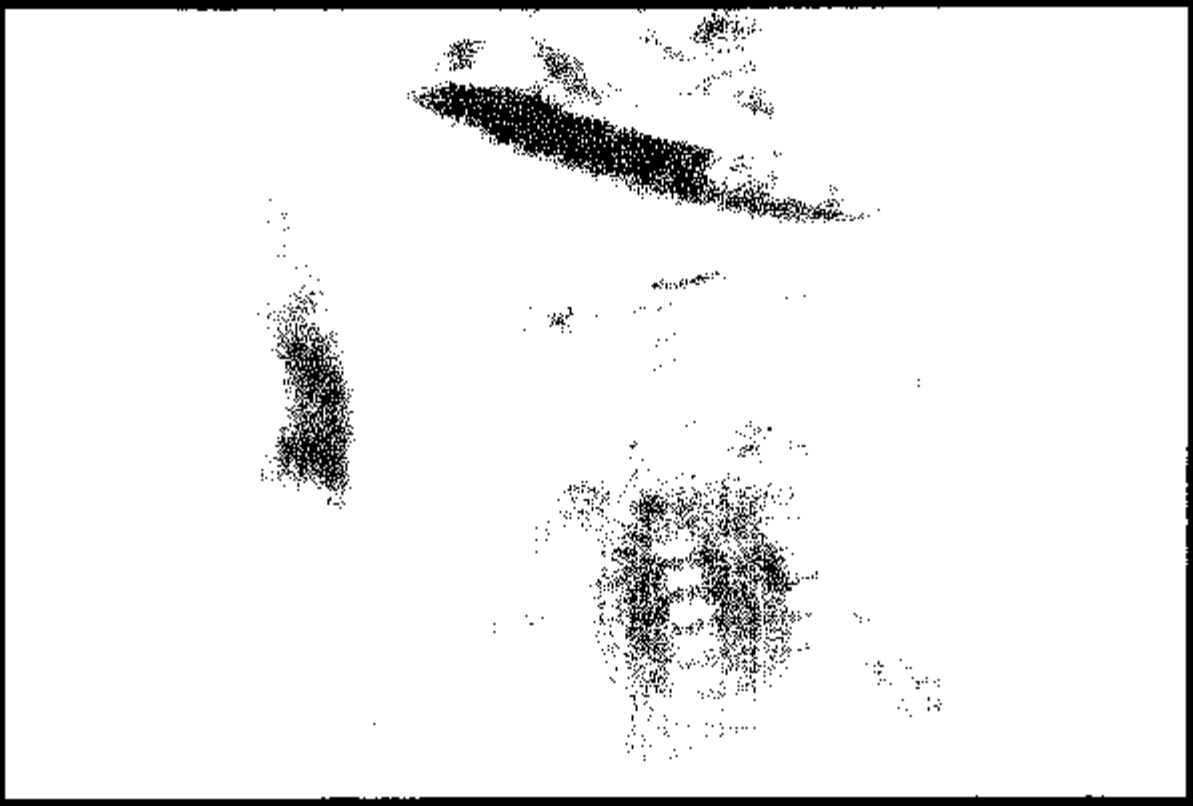


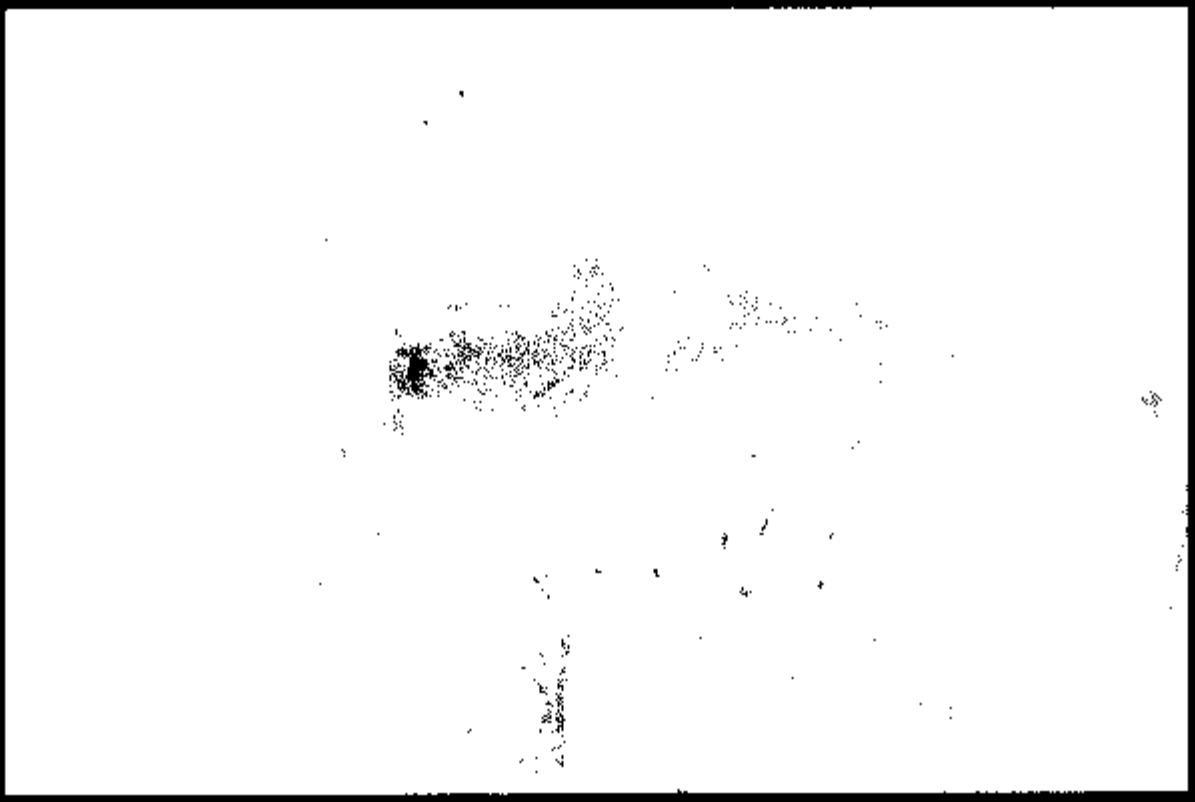


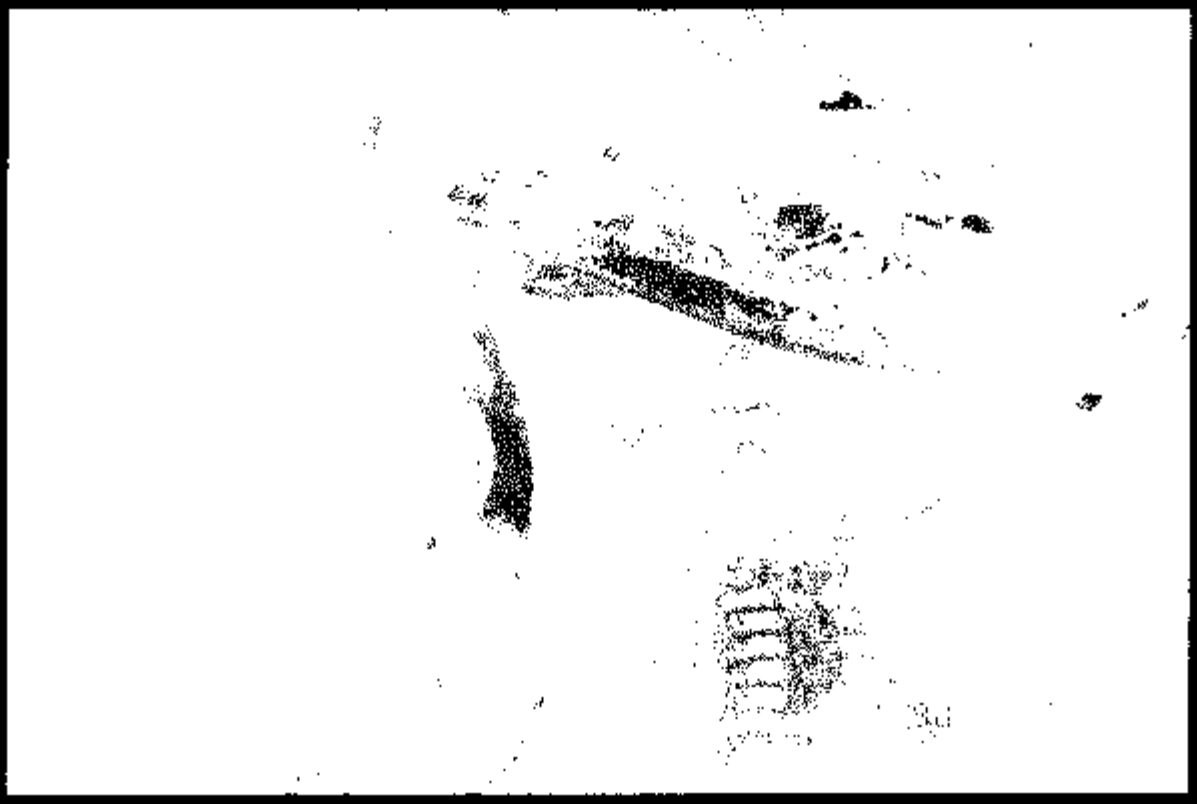


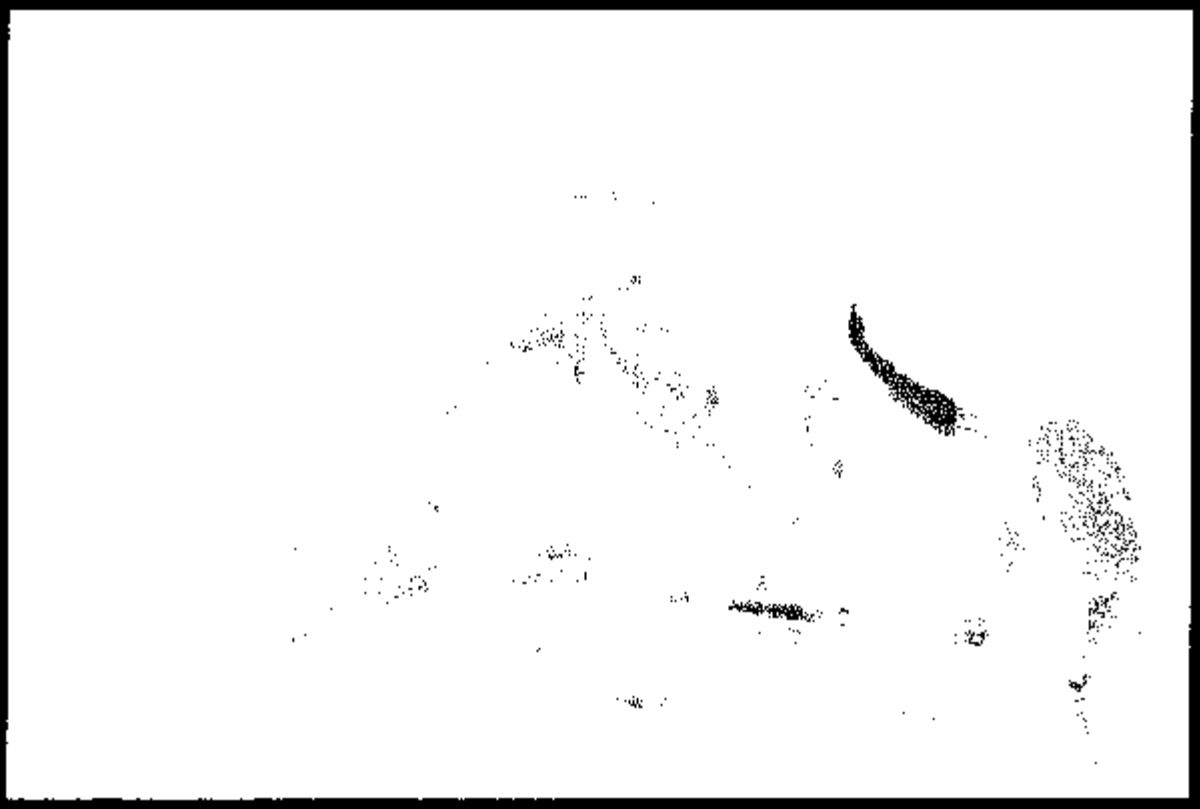


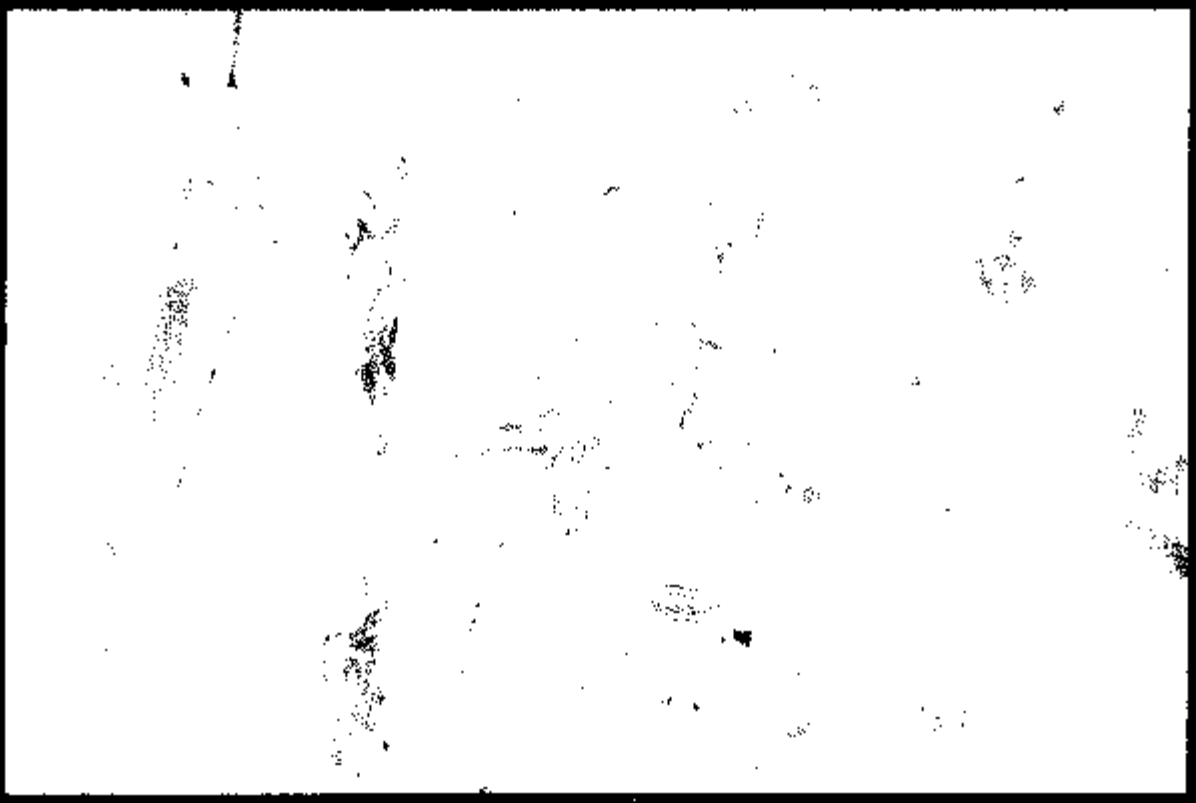


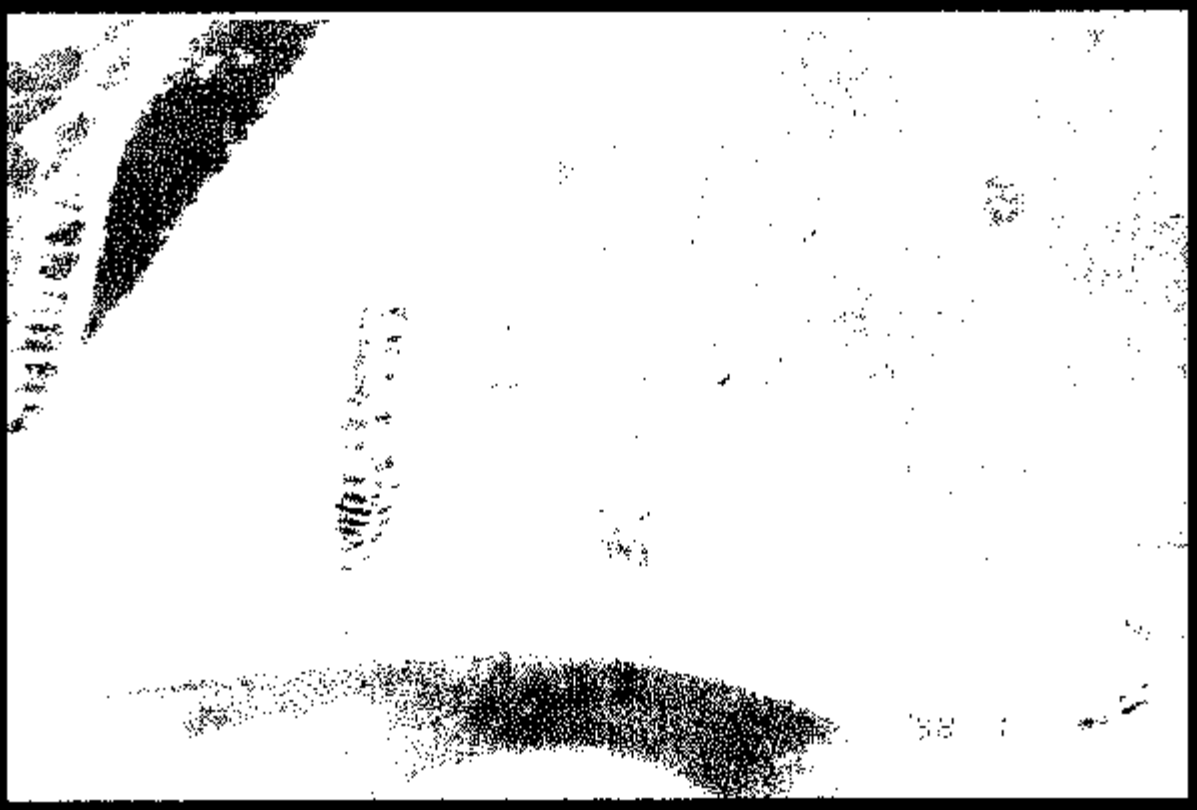


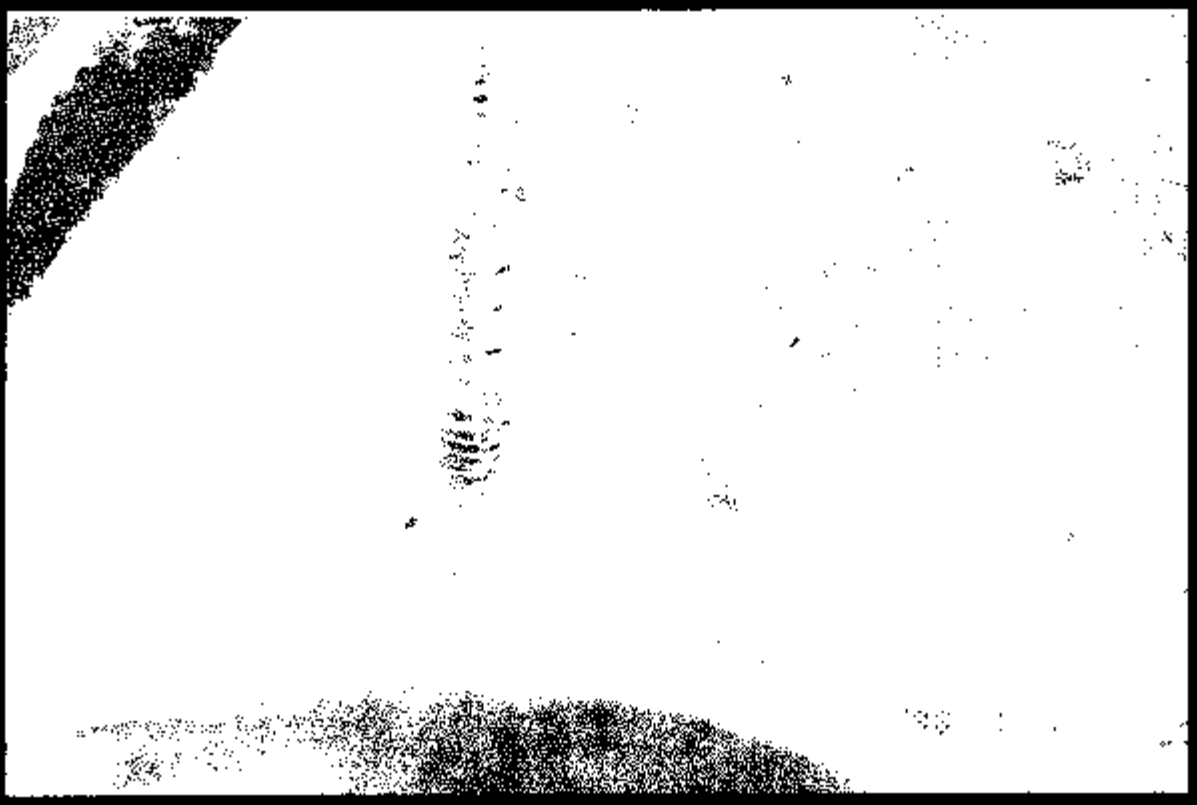


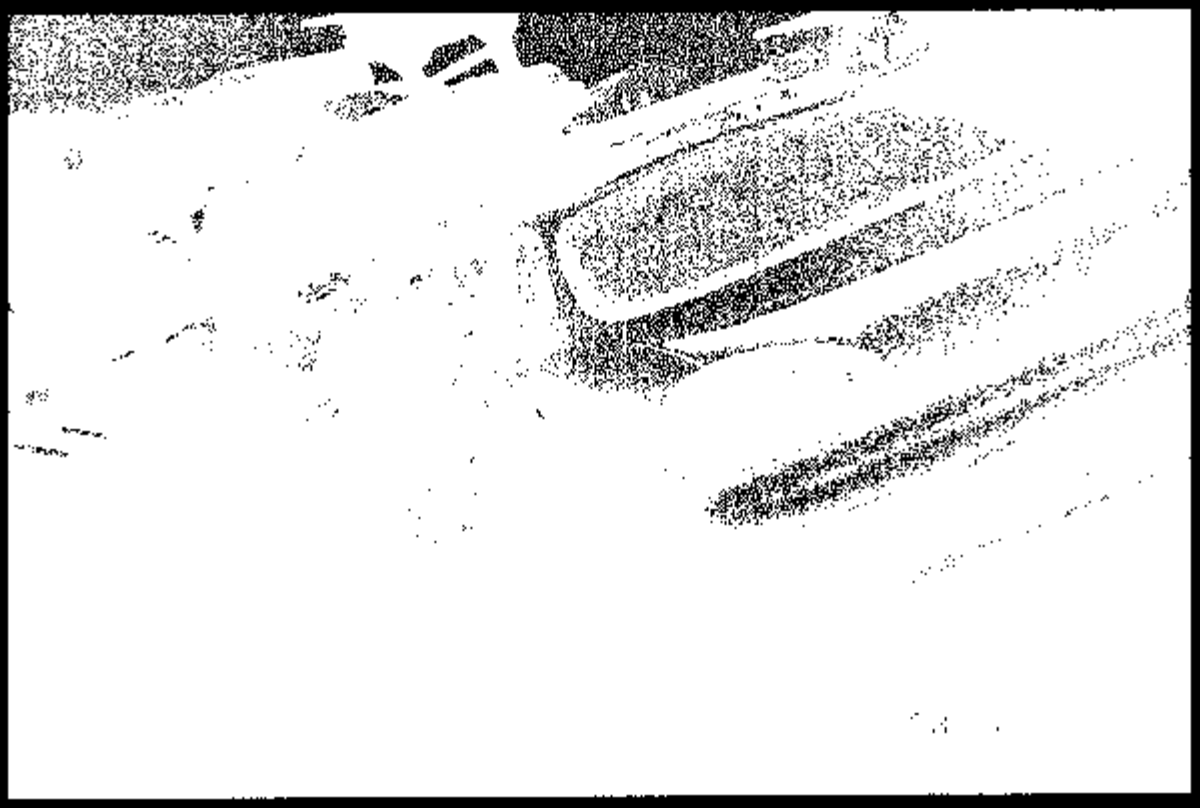


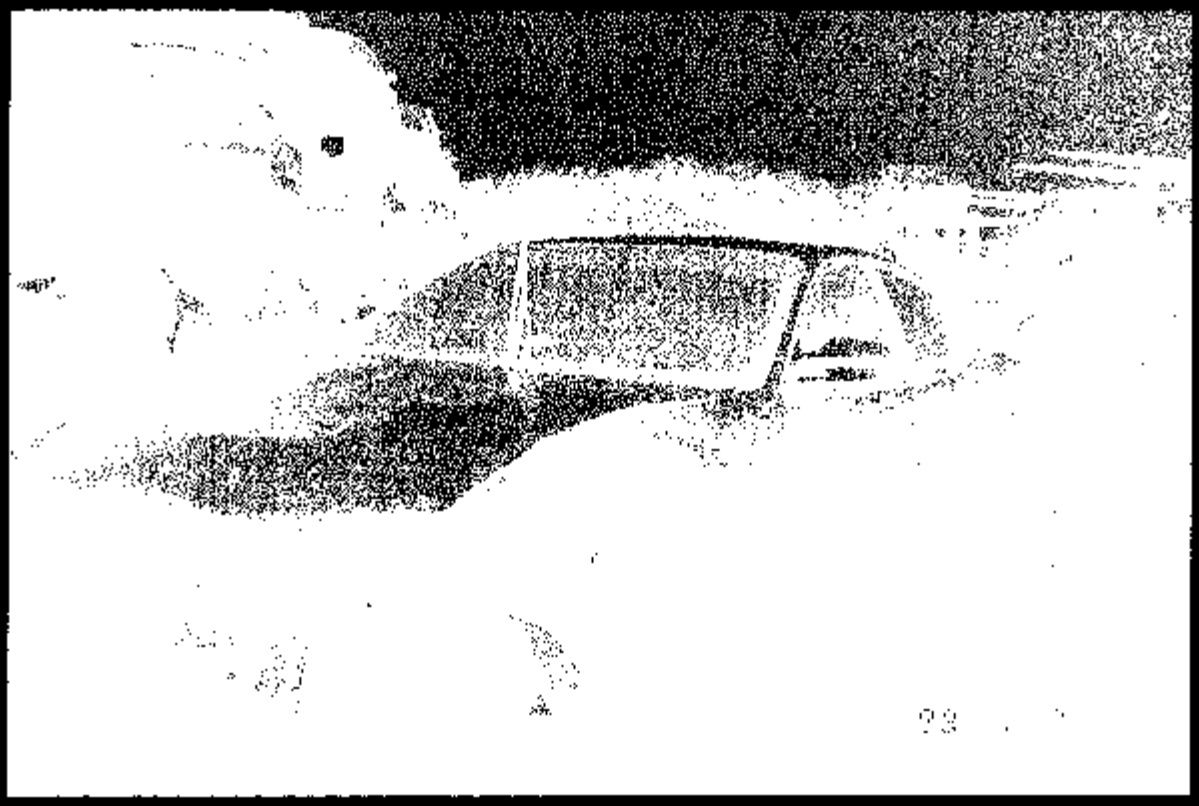


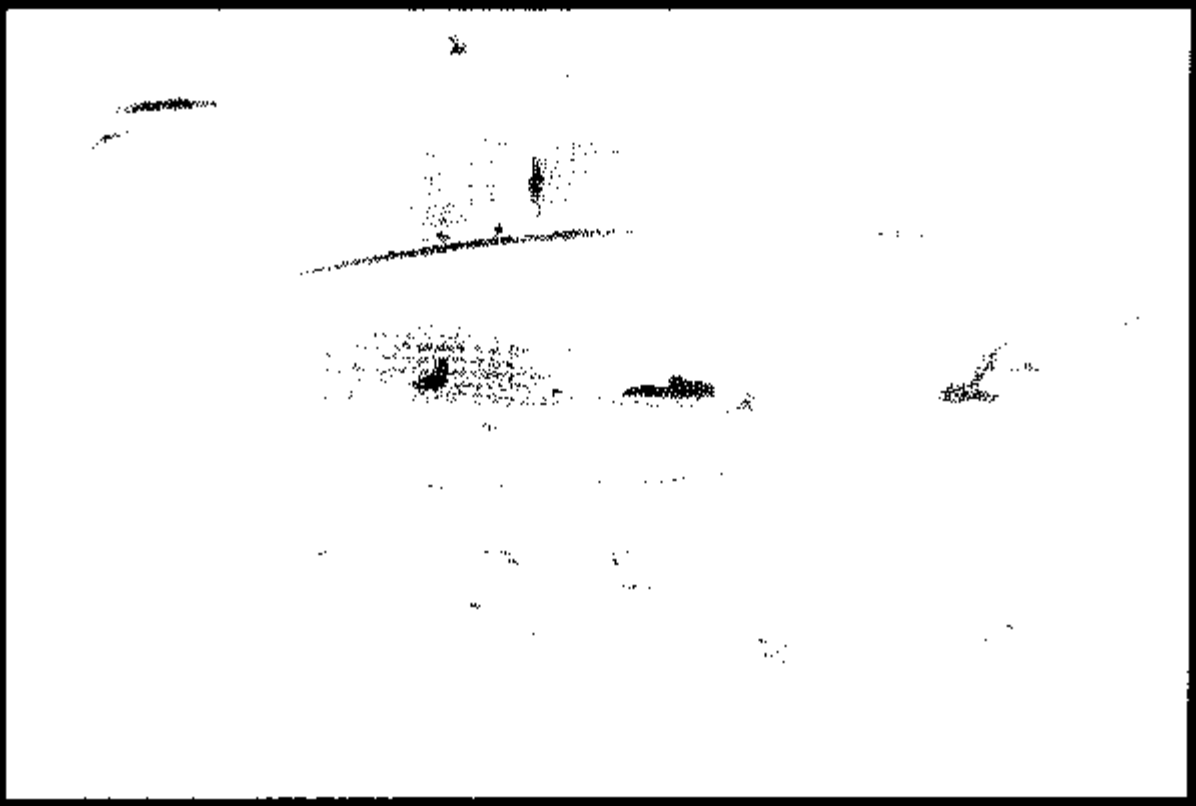


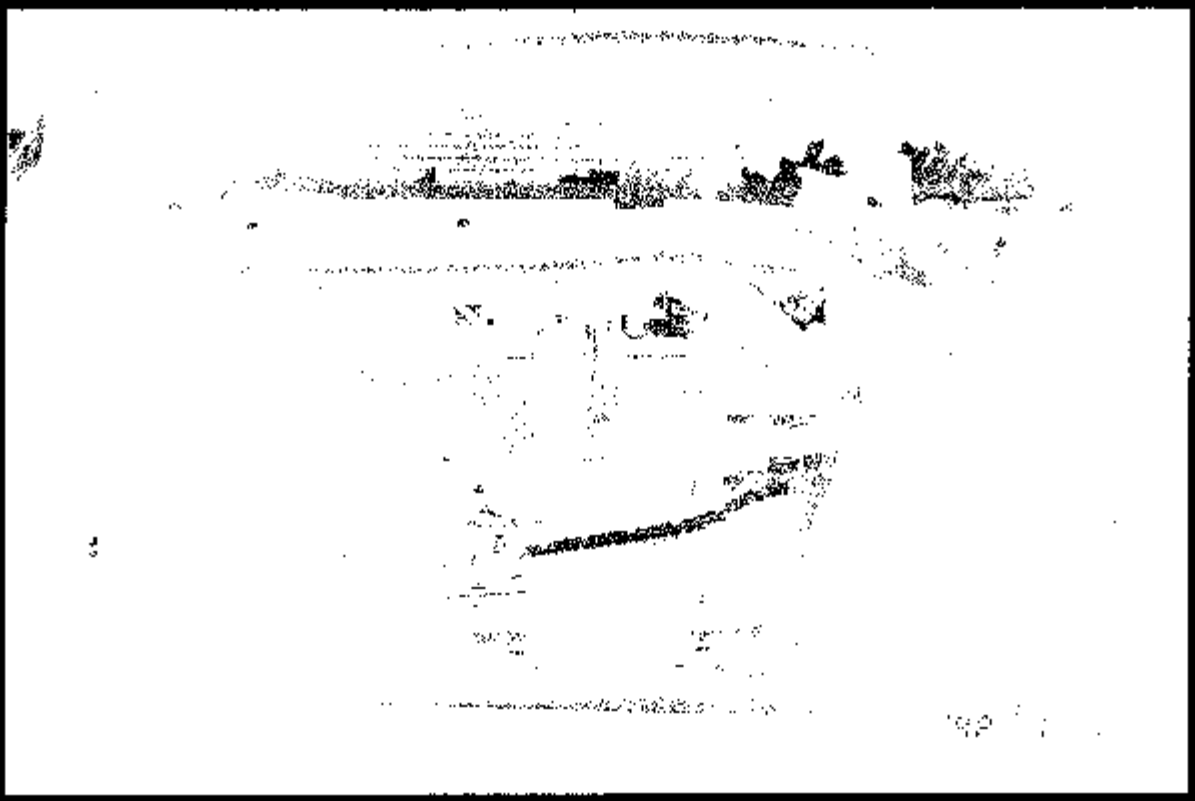


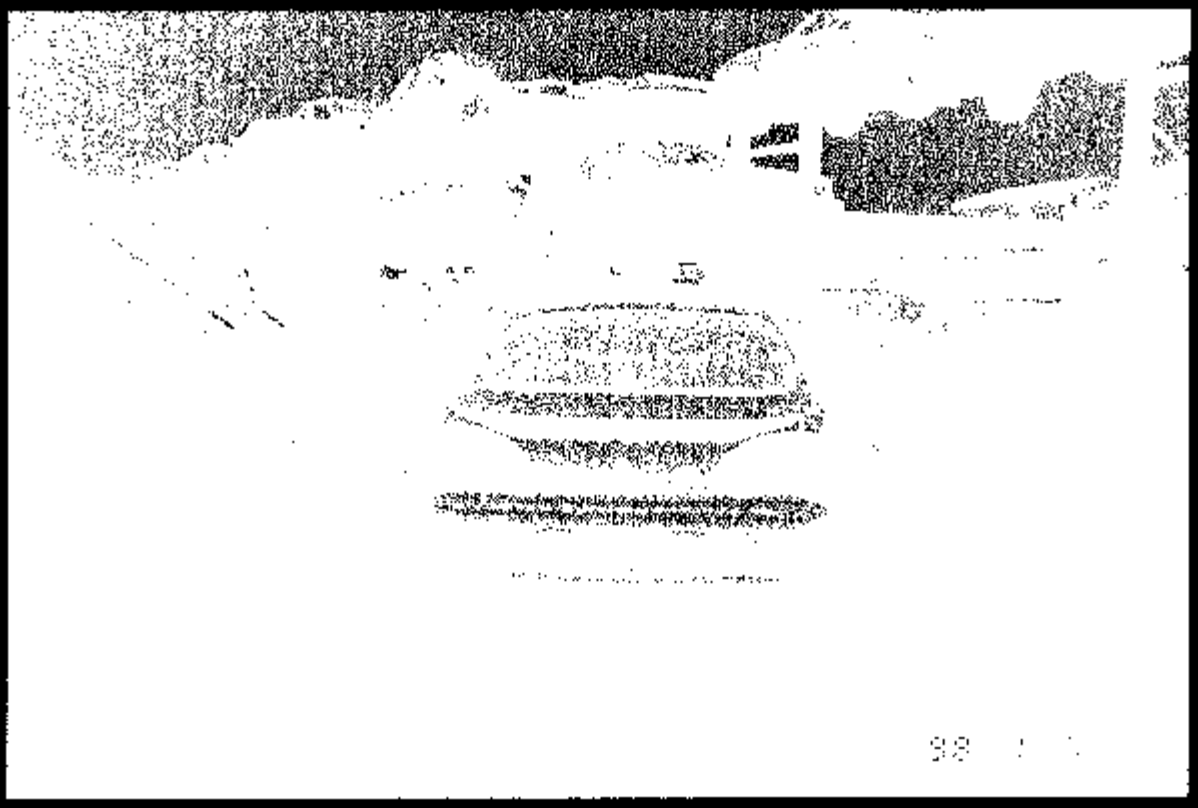


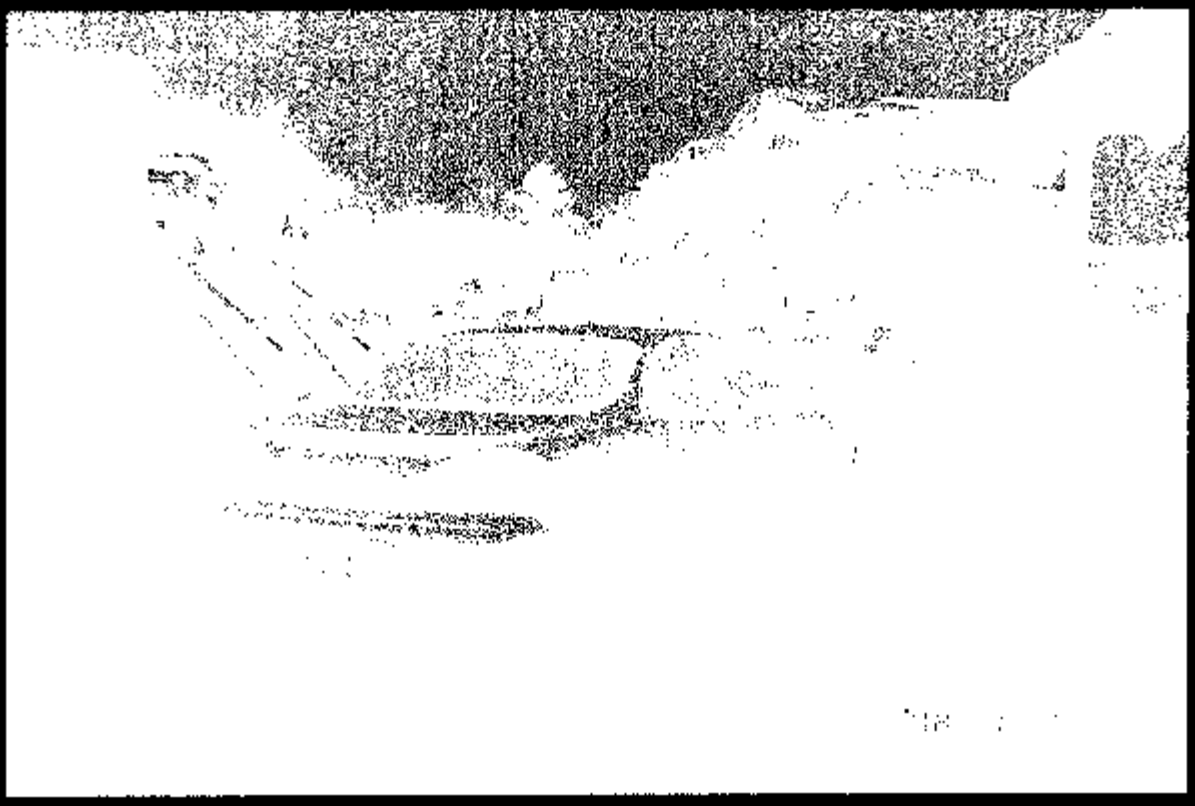


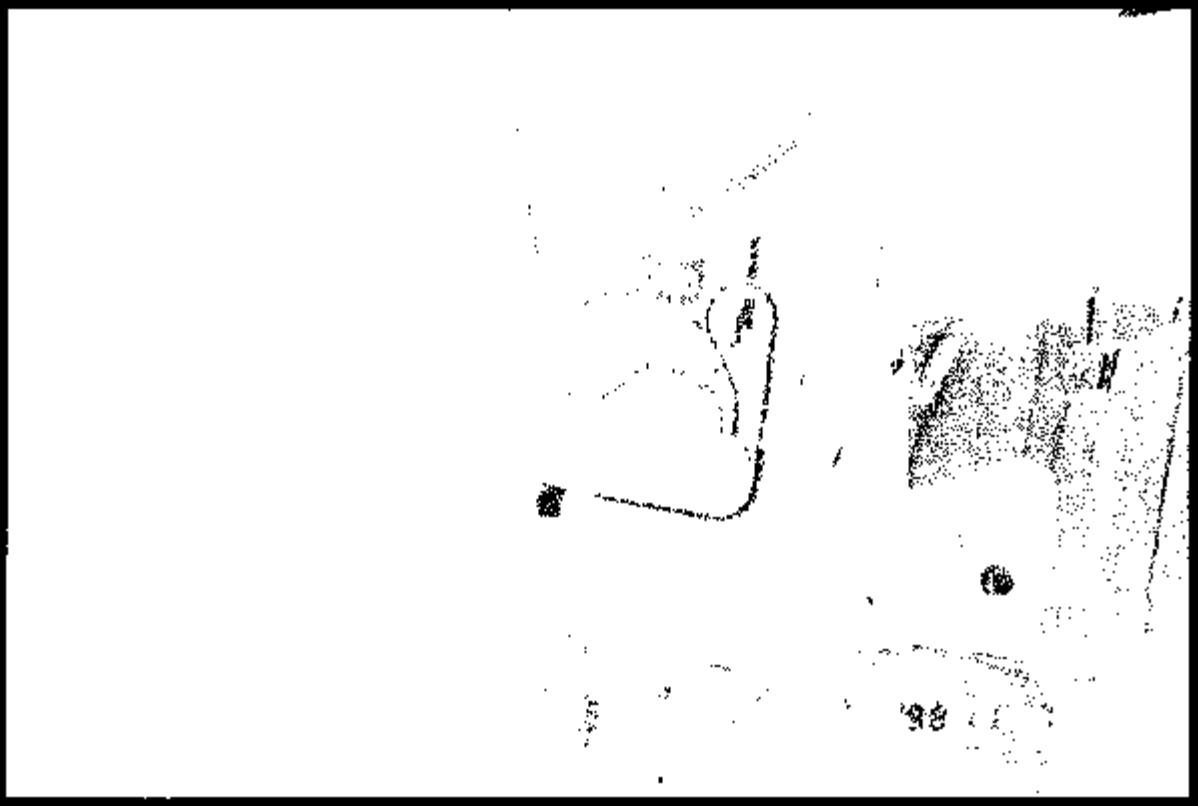


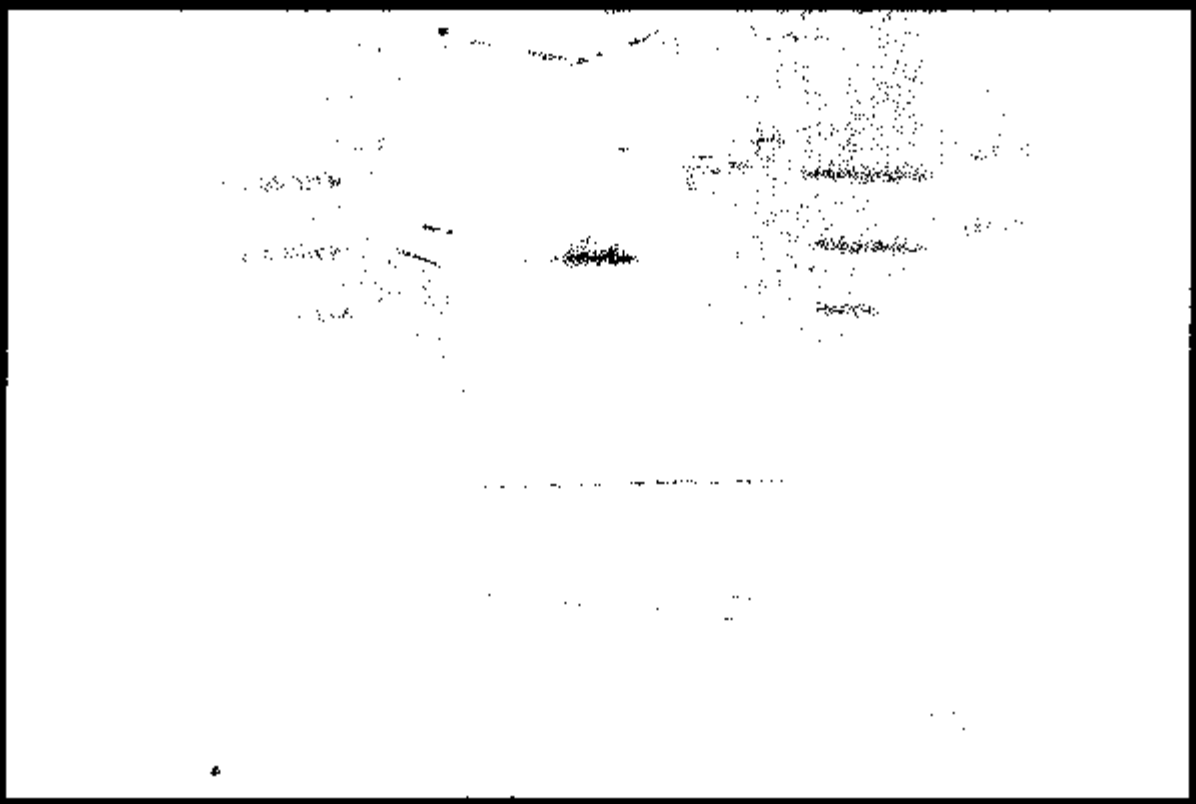


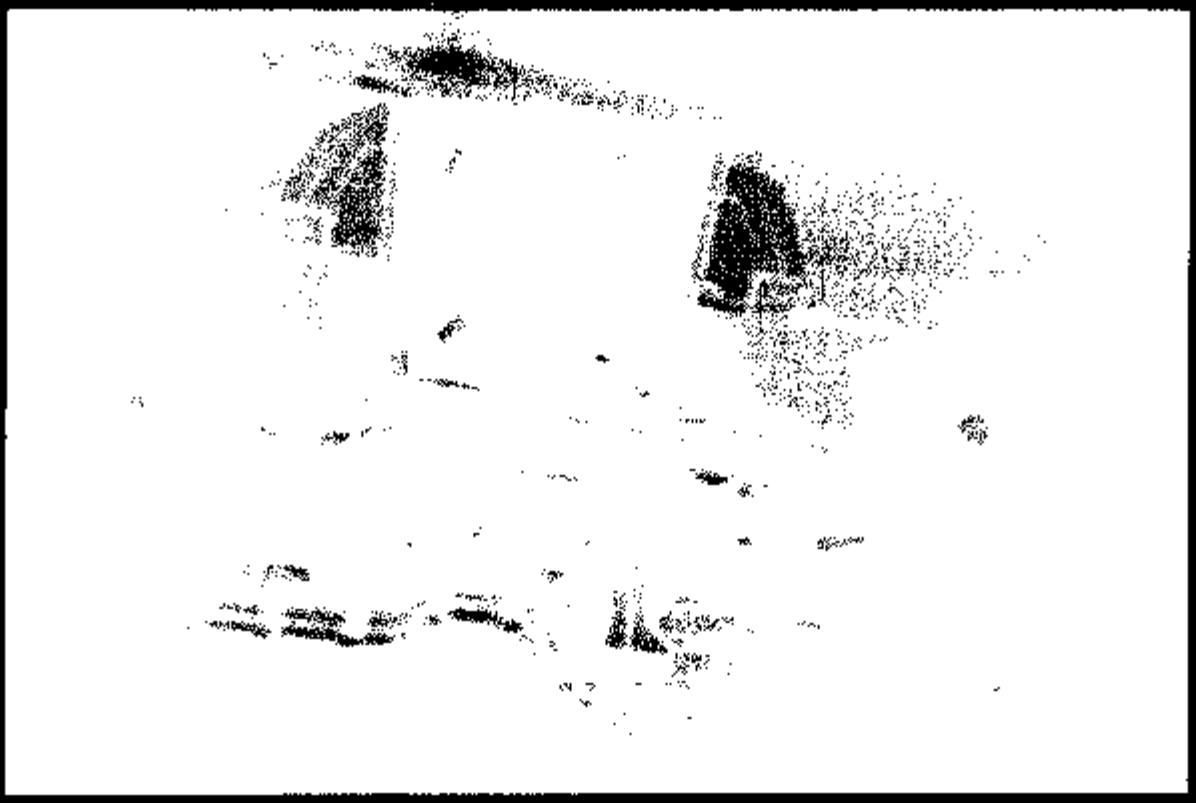


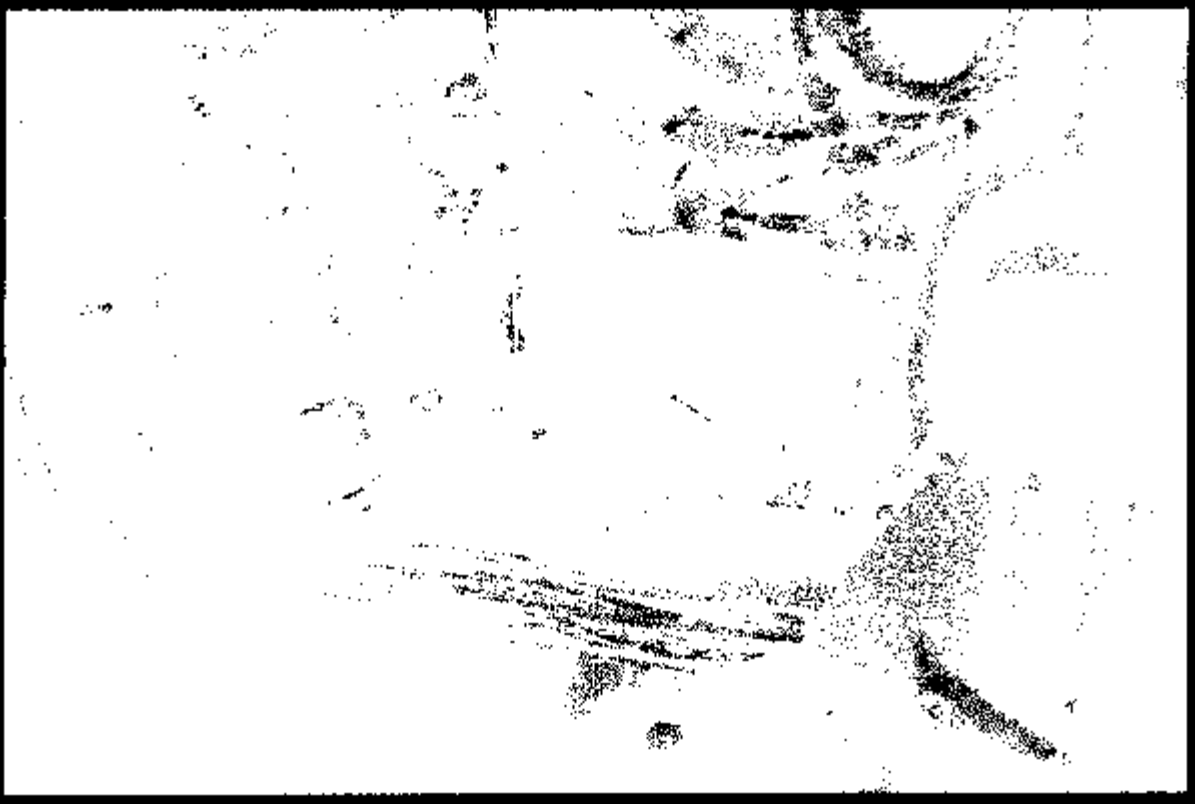


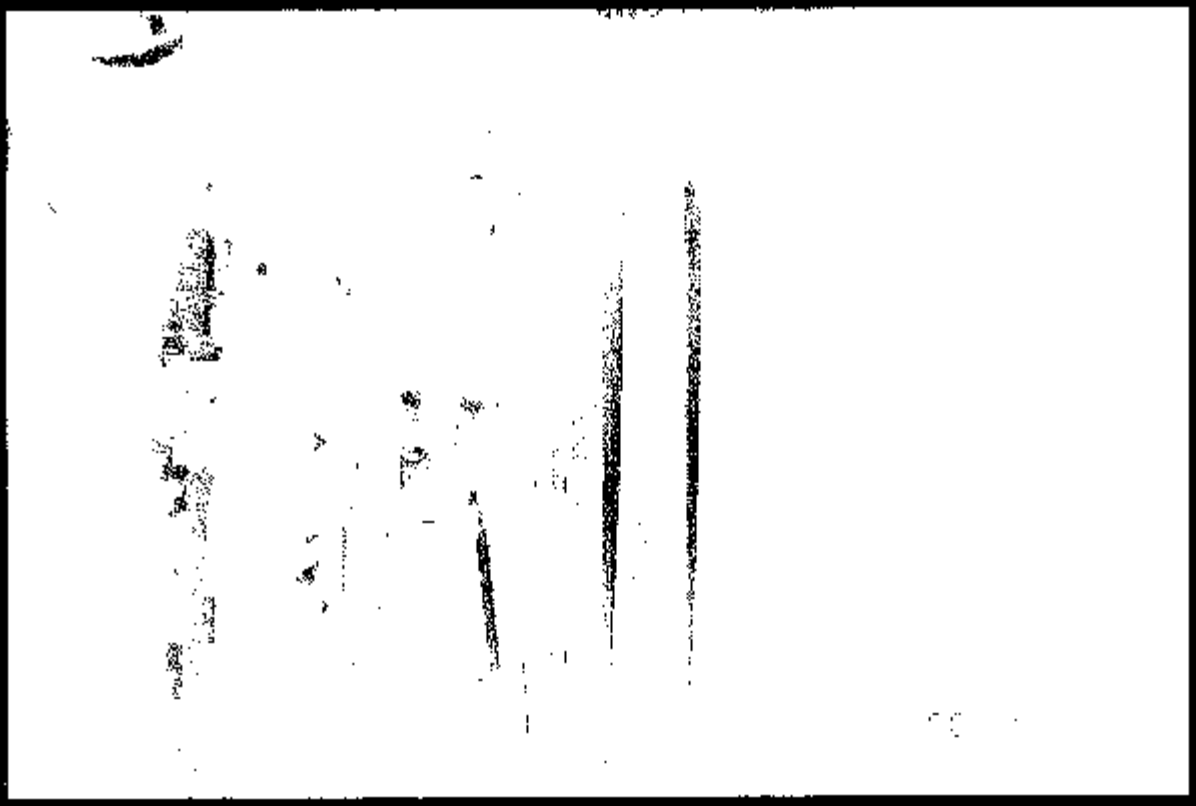


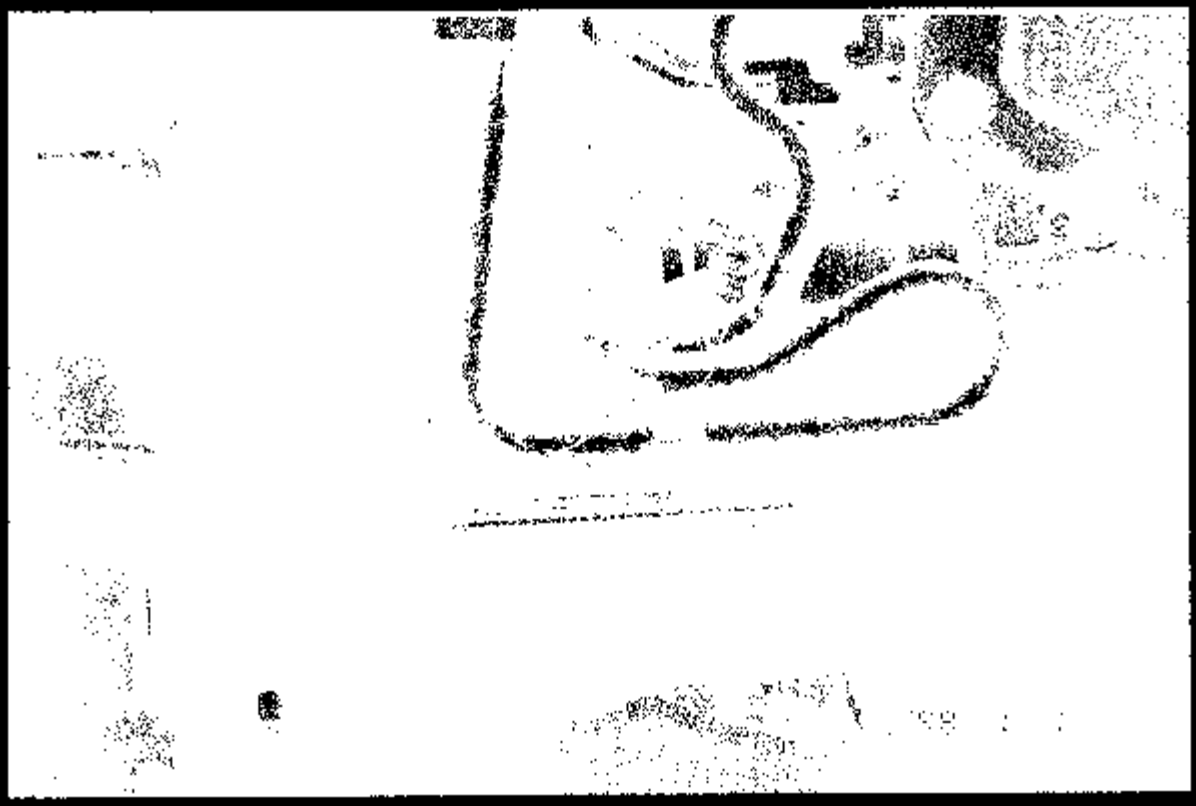


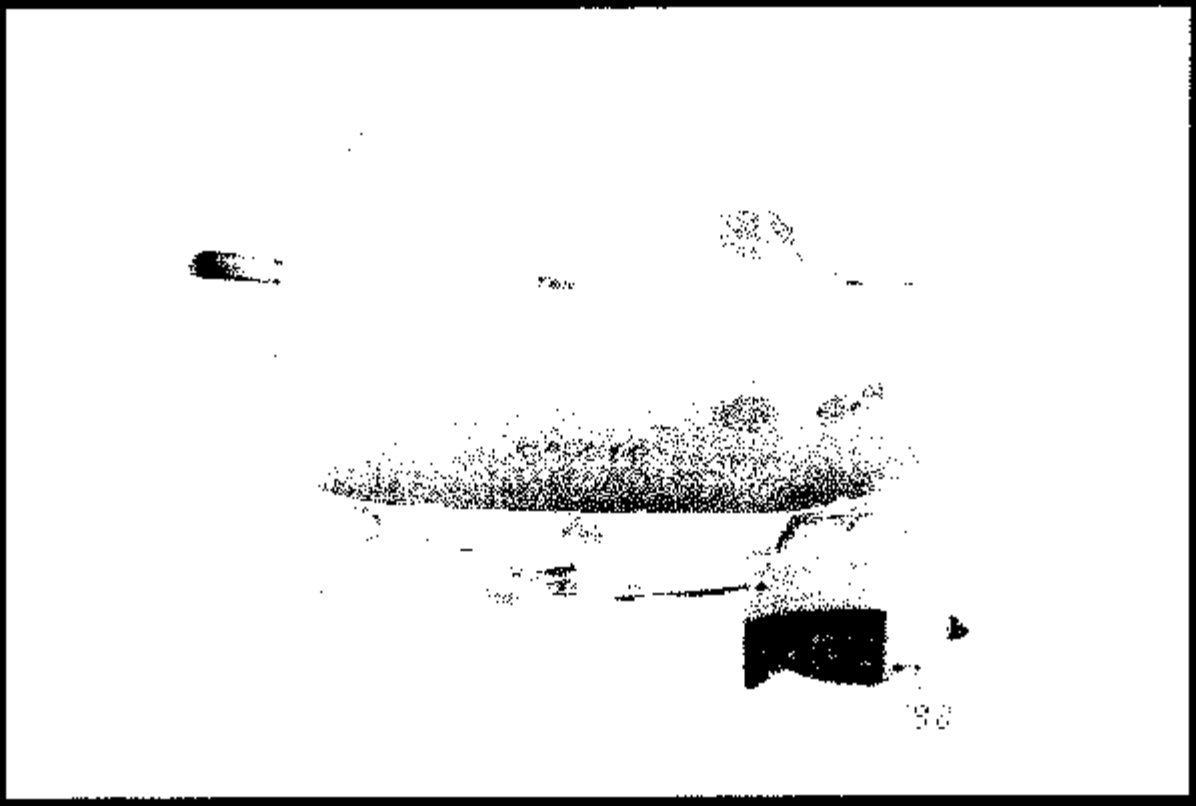


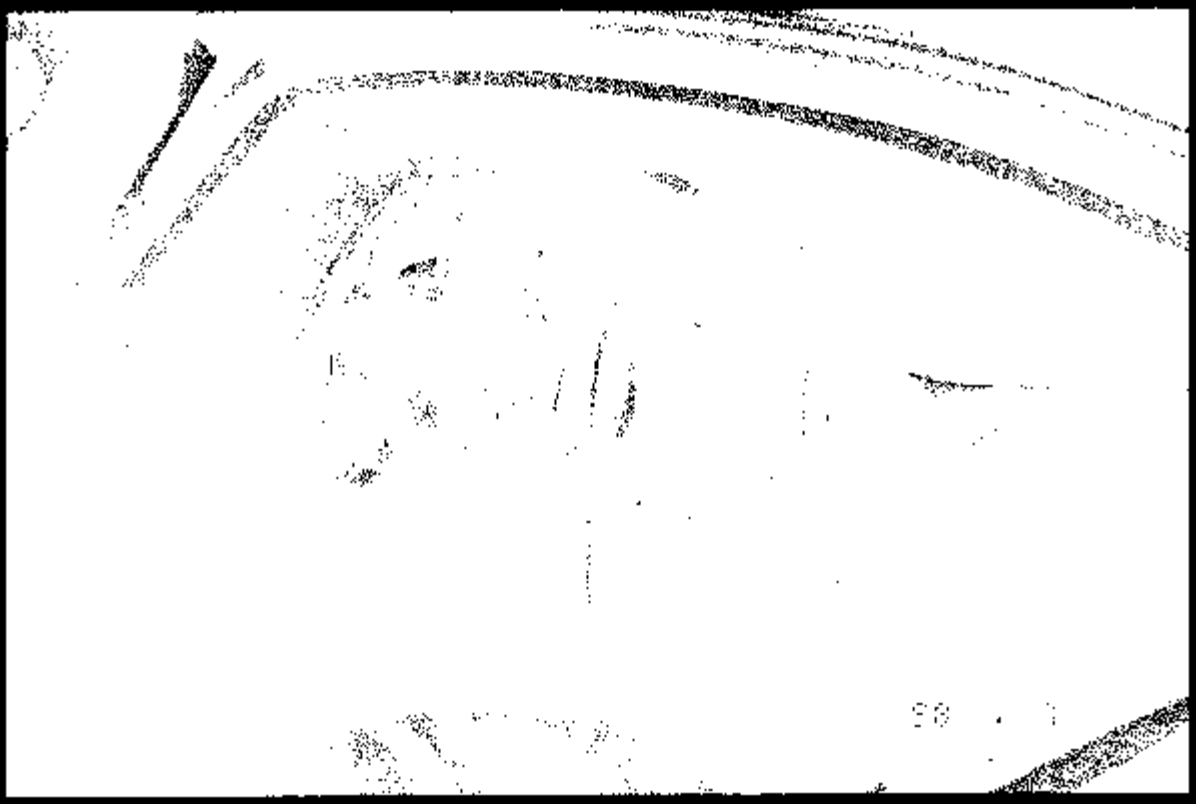


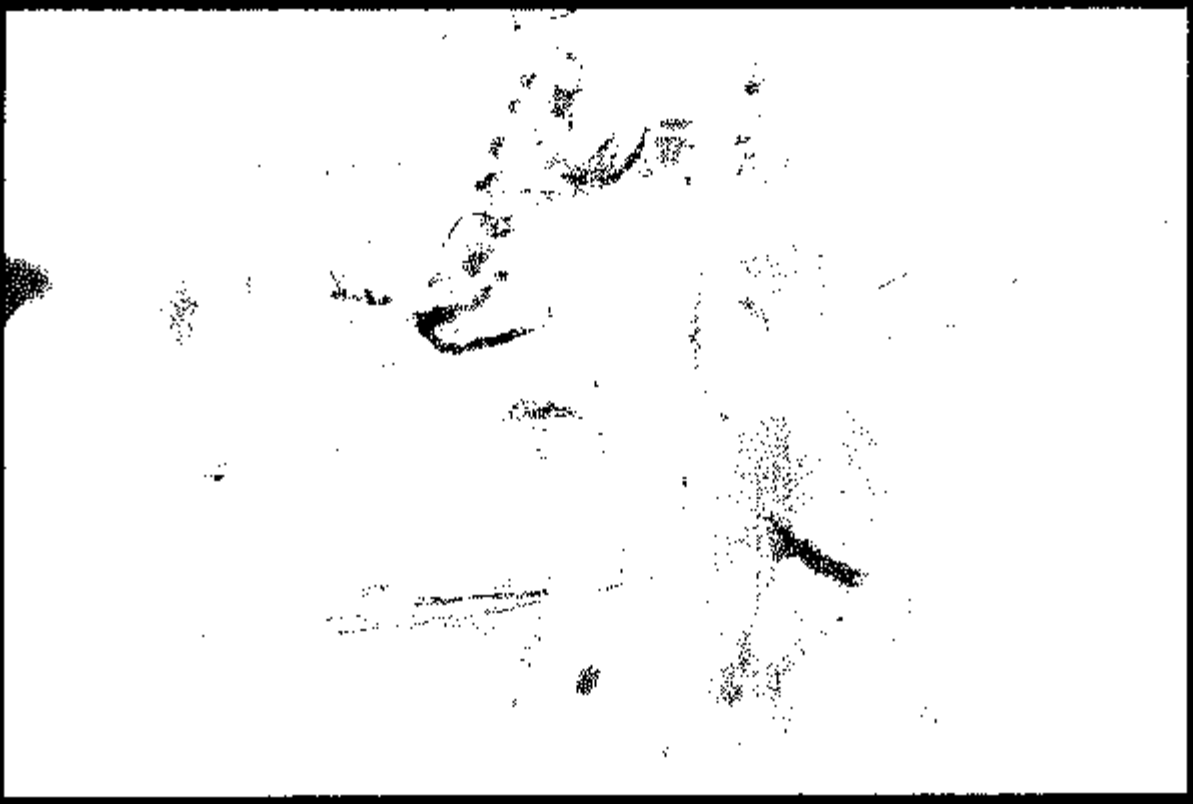


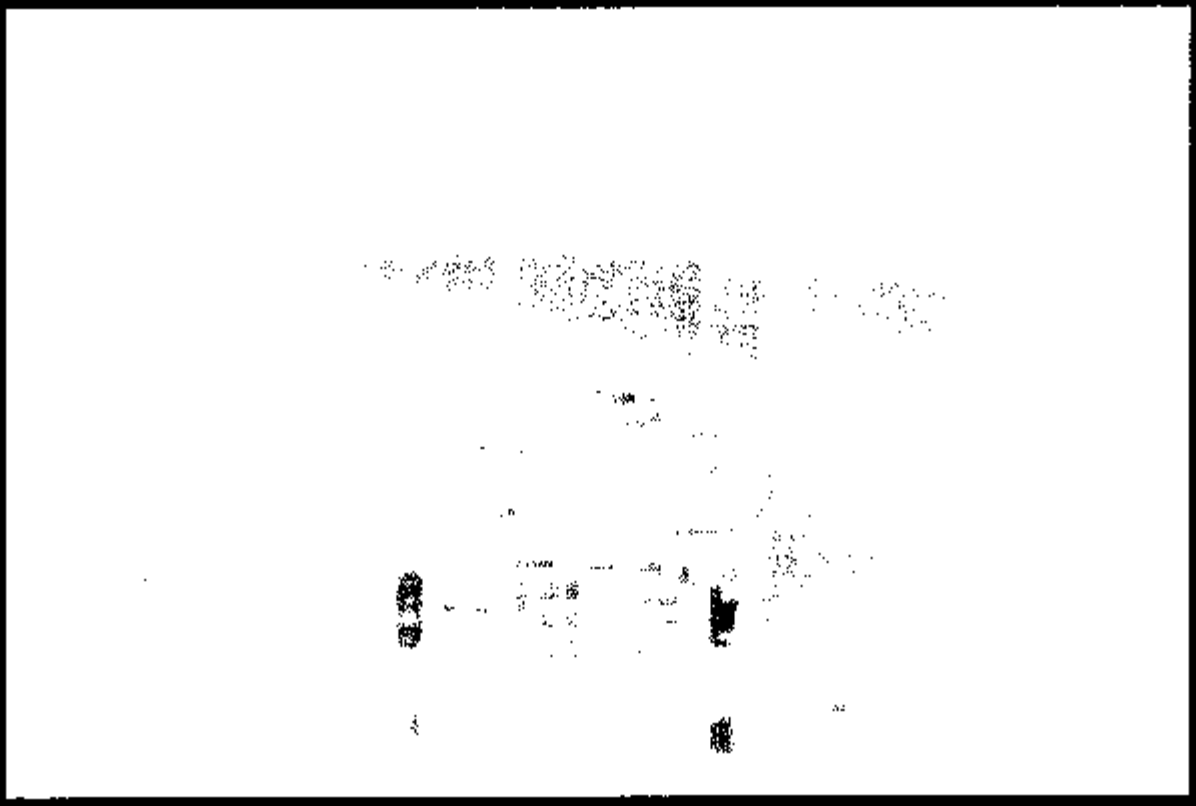


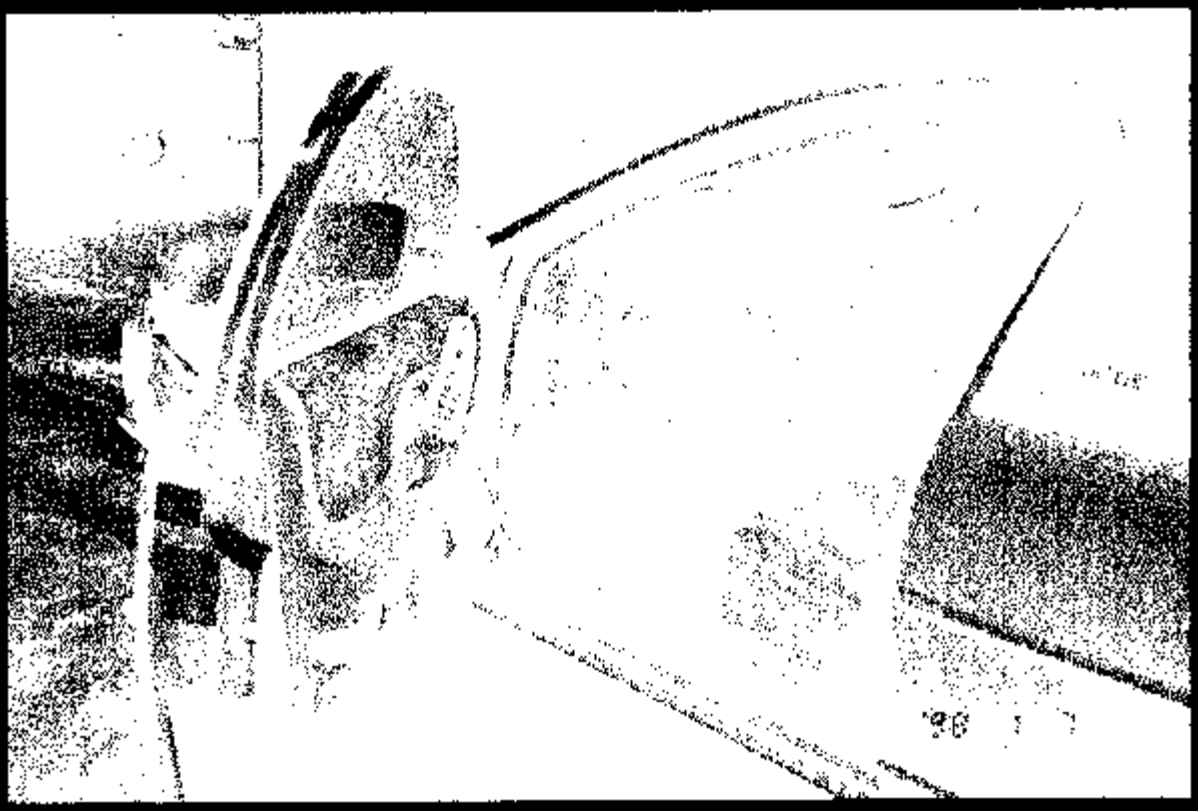


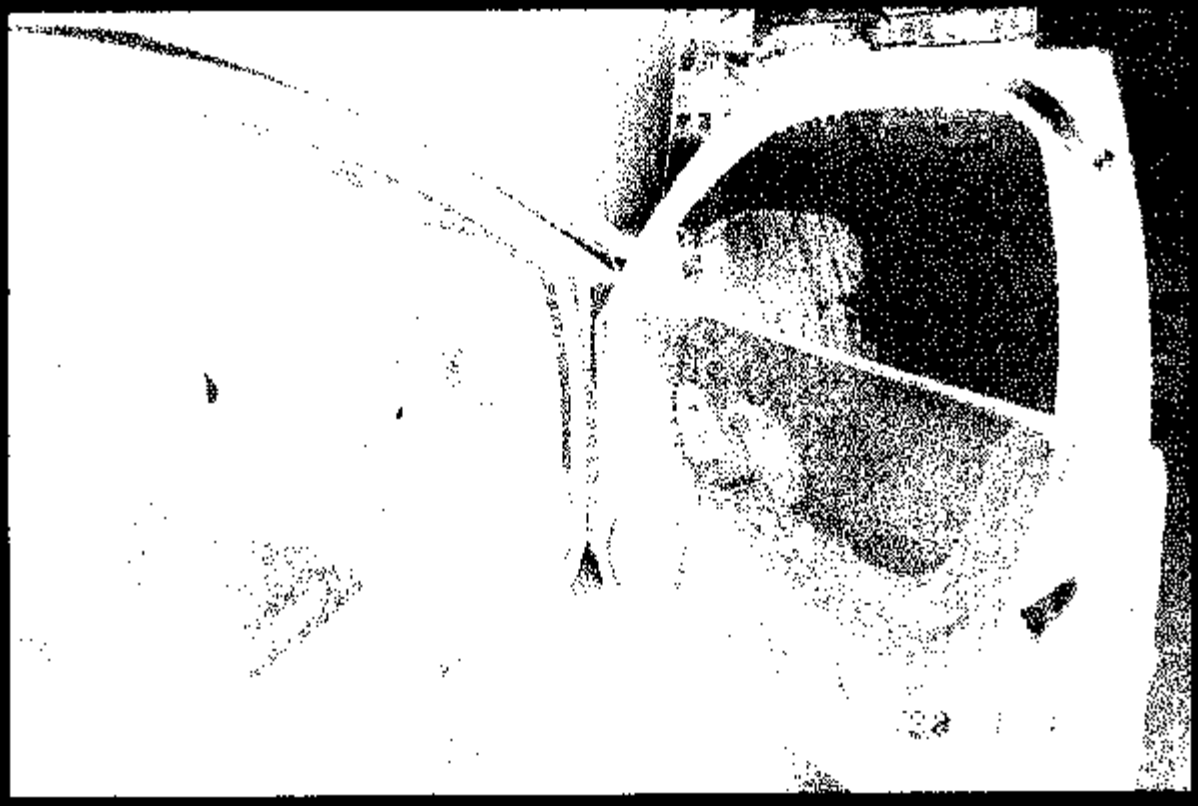


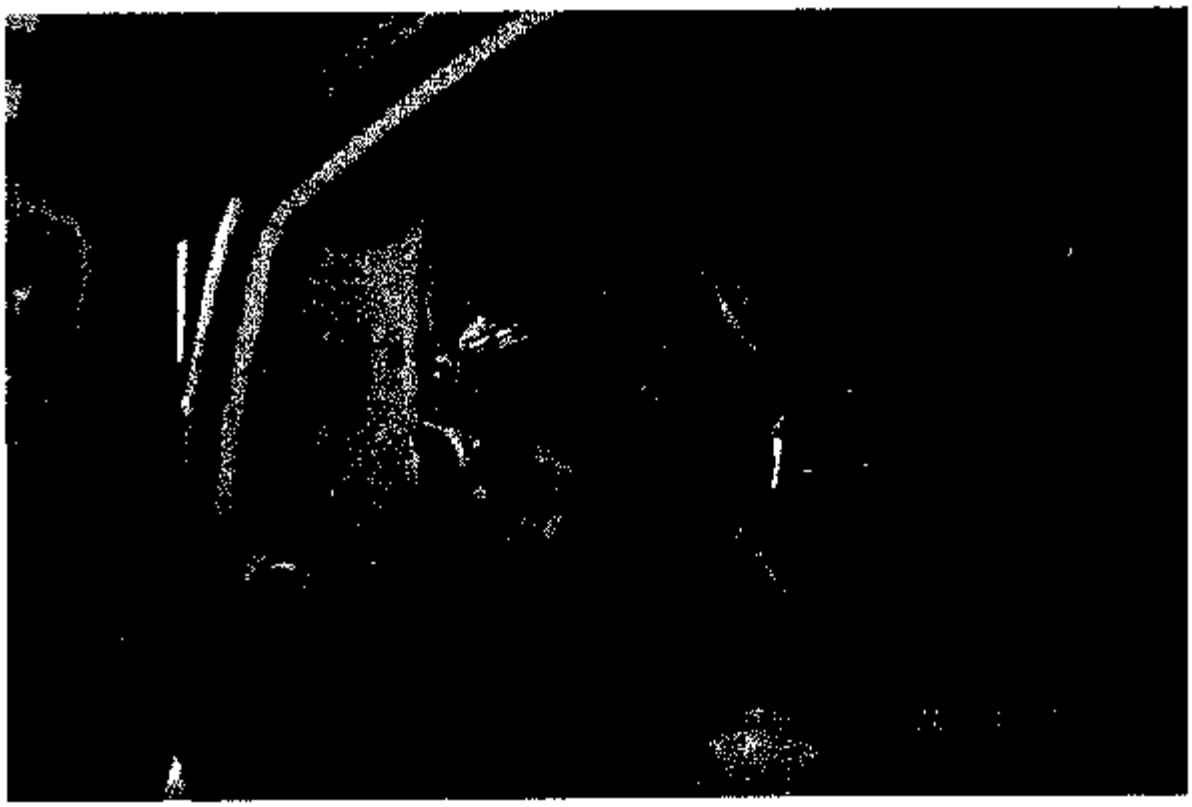












278206

PR05088
J01-112

GENERAL MOTORS CORPORATION

DIVISION: PONTIAC - GMC

ZONE: 03

DATE: 12/04/97

ESIS UNIT
GM Central Claims
P.O. Box 02489
Detroit, MI 48202

RE: Claimant: [redacted]

Date of Incident: 9/24/97

CAC File No.: 56366282

Gentlemen:

Attached is a PAR report with information on the above captioned incident. This Report of Preliminary Investigation is submitted to you for the reason(s) indicated below:

1. (x) The attached report is for your information and record.
2. ( ) We believe this claim may deserve further investigation by you.
3. ( ) Other:

We have checked the above items based upon the information we have at this time. If you do not agree, or if subsequent facts come to your attention indicating the advisability of a different approach, we would appreciate being advised promptly.

Forward claim acknowledgments to:

Product Investigation Coordinator
Pontiac-GMC Division
M.C. 483-631-730
31 E. Judson
Pontiac, MI 48342-2230

Further inquiries regarding this claim should be directed to the undersigned.

Very truly yours,

PONTIAC-GMC DIVISION
General Motors Corporation

Customer Service Center Supervisor
31 E. Judson
M.C. 483-631-730
Pontiac, MI 48342-2230

Enclosures:
- [x] CAC Case Comments
- [x] EAA Rep Notes/ Investigation Report
- [x] Pictures
- [ ] Estimates
- [ ] Police Report
- [ ] RO's
- [ ] Dorm Tape
- [ ] Other:

UTECAPA06139902355937-PR05088

Product Allegation Resolution- General

Documentation Decision Criteria

- [ ] Bodily Injury
- [ ] Collision
- [ ] Property damage outside the confines of the vehicle
- [x] Non-collision damage and fire to subject vehicle above $2000
- [ ] Personal property damage above $1,000

Customer Information

Case Number:	56306202-02
Claimant's Last Name:	[redacted]
VIN:	1G2WP52K9VF211191

Incident Information

Date and Time of Incident:	9/24/97
Location of Incident:	1950 Hendersonville Road, Ashland, NC 28803
Description of Incident:	Customer's low oil light came on. Customer stopped his car to add oil. He spilled some oil when pouring it into the motor and went for a towel. When he returned the engine had caught fire.
Current Location of Vehicle:	Harry's Pontiac. 819 Patton Avenue, Ashland, NC 28806.
Alleged Defective Component:	Fuel delivery or engine electrical systems.
Who Notified Division of Incident:	Claimant: [redacted]

Product Allegation Resolution
Non-Collision Vehicle Damage

Case Number:	56306292-02
Claimant's Last Name:	[redacted]
VIN:	1G2WP52K9VF211191

Special equipment and features:	None
Primary use of vehicle:	Personal Transportation.
Insurance carrier:	Farm Bureau
Weather conditions:	Light Rain
Comments:	stopped his car to add oil. He spilled some oil when pouring it into the motor and went for a towel. When he returned the engine had caught fire.

Product Allegation Resolution
Summary/Closing

Case Number:	**56306202-02**
Claimant's Last Name:	[redacted]
VIN:	**1G2WP52K9VF211191**

Was Physical inspection done? Y/N	Yes.
Inspector's name/organization:	L.M. Watts.
Date of inspection:	10/29/97
Mileage at inspection:	17,657
What was done at the inspection:	Visual inspection, Photographs.
Vehicle road-tested: Y/N:	No. Does not apply.
Describe:	
Results:	
System components inspected:	
Summary of facts from the investigation:	The electrical system was checked and no wiring was found to have balling or fusing witness marks. A ten amp RAP fuse was blown in the underhood PDC. Radiator 2" low on fluid. Engine oil pan was awash in oil spilled from above.
How and when was the matter left with claimant:	Contacted customer by phone on 12/2/97 and advised that Pontiac's investigation determined the cause of the fire was the owner having spilled oil over the hot engine manifold.

PRELIMINARY PAR INSPECTION
FIELD PHOTOGRAPHIC NOTES

Division: Pont.-GMC	Ref# 56306202-02	VIN: 1G2WP52K9VF211191
Claimant's Name (LAST, First) [redacted]		

Inspected By: L.M. WATTS Organization: (EAA)

Phone: (704) 596-6637 x Inspection Date: 10/ 29/ 97 Mileage at Inspection: 17,657

Roll Number 1

Neg.#	Description
0	None.
1.	Left side of car.
2.	Right side of car.
3.	Frontal of car.
4.	Rear of car.
5.	Under side of hood.
6.	Top of hood.
7.	Left view of IP.
8.	Right view of IP.
9.	Speedometer.
10.	Ash tray.
11.	Ash tray.
12.	#1 tape pointer of burned fuel line.
13.	#2 tape pointer of burned fuel line at rail.
14.	Front of engine at oil fill opening.
15.	Left to right across engine.
16.	Right side engine.
17.	45 degree of engine left to right.
18.	Right front outer exhaust manifold port.
19.	Center and left front manifold ports. (ASH.)
20.	Blurred.
21.	Oil dip stick.(Wouldn't go back in tube.Blocked.)
22.	Right side of engine etc.
23.	Alternator.
24.	Alternator-PDC-&engine coil pack.Minor damage.
25.	45 degree shot of engine.Front.to rear.

ROLL # 2---1-45 degree of undercarriage and wet oil pan. 2-Left to right shot of wet oil pan and cradle. 3-bottom up of oil pan. 4-Same as #3. 5-oily engine cradle.6-Dry undercarriage beyond cradle.7-Left front side of floor pan.(Black appearance is not oil.) 8-Left side engine cradle rail. 9-Full shot of undercarriage from rear to front. (Dry of oil.) 10-Minor splash of oil on lower front of catalytic converter. 11-Oil filter dry. (Not leaking.) 12-Full contentsof oil drained.(Measured later to determine exactly three quarts was drained.) 13-Battery and cables. Cables detached.

14-15-Oil filler cap.(Undamaged and not in engine compartment at time of fire.--Had been retained by Kirk Henderson of Harry's Pont-GMC.) 16-Coolant reservoir and cap/tube showing full contents on wet tube.

CHRONOLOGY

SUBJECT: PAR # 56306202-02

CLAIMANT: MR [redacted]

TO ADVISE THAT THE ABOVE REFERENCED CASE INVESTIGATION WAS BEGUN AND COMPLETED ON 10-29-97, AT HARRY'S PONTIAC-GMC, IN ASHEVILLE, N.C. PHOTOGRAPHS WERE TAKEN PRIOR TO MOVING ANYTHING AND ALL POSSIBLE INSPECTIONS AND TESTS WERE PERFORMED IN THE PARKING LOT PRIOR TO PLACING THE VEHICLE ON A LIFT FOR UNDERCARRIAGE INSPECTIONS. THE ELECTRICAL SYSTEM WAS CHECKED AND NO WIRING WAS FOUND TO HAVE "BALLING OR FUSING" WITNESS MARKS. TEN AMP FUSE NAMED RAP WAS THE ONLY ONE BLOWN IN THE UNDERHOOD "PDC" AND NONE WERE FOUND TO BE BLOWN IN THE INTERIOR FUSE PANEL. THE RADIATOR AND ITS HOSES WERE NOT DAMAGED BY THE FIRE AND THE RADIATOR WAS 2" LOW OF COOLANT; BUT THE RECOVERY BOTTLE WAS FULL. THE RADIATOR CAP WAS TIGHT. INSPECTION OF THE FRONT EXHAUST MANIFOLD REVEALED HEAVY ASH DEPOSITS ON THOSE TWO PORTS NEAREST THE LEFT SIDE OF THE VEHICLE AND BELOW THE OIL FILLER TUBE. THE RIGHT MANIFOLD PORT EVIDENCED NO ASH DEPOSITS AND THAT SIDE EXPERIENCED THE LEAST HEAT AND / OR FLAME DAMAGE. MOST OF THE INTENSE HEAT AND / OR FLAME DAMAGE WAS ATOP THE ENGINE. THE REAR LOWER SIDE OF THE ENGINE EVIDENCED LITTLE DAMAGE AND THE HEATER HOSES AND A/C TUBING WERE UNDAMAGED IN THAT AREA. ALL INSPECTIONS AND EVALUATIONS OF THE ENGINE COMPARTMENT (WHILE THE VEHICLE WAS STILL ON THE PAVEMENT) TENDED TO IDENTIFY THE FRONT EXHAUST MANIFOLD AS THE SOURCE OF IGNITION, AND SPILLED ENGINE OIL AS THE PRIMARY COMBUSTIBLE. THE VEHICLE WAS PLACED ON A LIFT AND INSPECTED FOR ANY EVIDENCE OF OIL OR OTHER FLUID SPRAY PATTERNS ON ITS UNDERCARRIAGE; AND NONE WERE FOUND BEYOND THE NEAR PROXIMITY OF THE ENGINE CRADLE. THE ENGINE OIL PAN WAS AWASH IN OIL WHICH WAS SPILLED FROM ABOVE. AS WE WERE BEGINNING TO DRAIN THE OIL (USING A PAINT STRAINER TO COLLECT ANY FOREIGN MATTER THAT MAY HAVE BEEN PRESENT), FARM BUREAU'S SENIOR FIELD ADJUSTER, [redacted], ARRIVED AND WITNESSED THE PROCEDURE. HE ALSO VIEWED OUR MEASUREMENT OF THE OIL WHICH WAS EXACTLY THREE QUARTS. I SUGGESTED HIS INSPECTION OF THE UNDERCARRIAGE AND POINTED OUT THE DOWNWARD ONLY WASH OF OIL IN THE CRADLE'S NEAR PROXIMITY. (CONTINUED)

SUBJECT: PAR # 5630620-02

I ASKED [redacted] IF HE HAD ANY QUESTIONS AS TO WHAT CAUSED THE EVENT; AND HE SAID "YOU'RE THE PROFESSIONAL." THEN, I OVERHEARD [redacted] WHEN HE ADVISED [redacted] (HARRY'S PONTIAC-GMC: SERVICE TECHNICAL MANAGER) TO ORDER THE PARTS TO REPAIR THE VEHICLE. [redacted] MADE NO STATEMENTS CONTESTING MY EVALUATIONS AND FINDINGS; AND HE MADE NO ASSERTIONS THAT SUGGESTED ANY PROBABILITY OF SUBROGATION. THE FIRE REPORT IS QUITE CLEAR IN STATEMENTS REGARDING ORIGIN AND CAUSE; AND IT WAS NOT PROCURED PRIOR TO MY (ON PAVEMENT) EVALUATIONS. THE "PAR" FORM SPECIFICS SHOULD BE SUFFICIENT TO CONFIRM THAT NO MANUFACTURING IMPROPRIETIES WERE THE CAUSE OF, OR CONTRIBUTORY TO, THE EVENT.

OWNER INTERVIEW

I CALLED [redacted] ON 10-29-97 AT ABOUT 8:44 P.M., AND HE PROVIDED ANSWERS RELEVANT TO QUESTIONS POSED ON THE "PAR" FORMS. HE ALSO PROVIDED HIS STATEMENT REGARDING THE EVENT. HE SAID THE LOW OIL LAMP WAS FLASHING AND HE PULLED OVER IN FRONT OF A POST OFFICE--OPENED THE TRUNK TO GET SOME OIL--OPENED THE HOOD AND POURED OIL IN FILLER BUT SPILLED SOME ON THE ENGINE--WENT BACK TO THE TRUNK TO GET A TOWEL TO WIPE THE SPILL--RETURNED TO THE FRONT OF THE CAR AND THE ENGINE WAS ON FIRE--TRIED TO PUT FIRE OUT WITH TOWEL BUT TO NO AVAIL--AND THEN CALLED 911 FROM HIS CELL PHONE. SAID HE DROPPED HOOD PRIOR TO CALL. SAID HE FEARED THAT THE VEHICLE FIRE WOULD CAUSE THE BUILDING TO CATCH ON FIRE. END: 9:07 P.M.

CLOSING

DURING OUR CONVERSATION, I ADVISED THAT NO MANUFACTURING IMPROPRIETIES WERE FOUND; AND THAT PONTIAC MOTOR DIVISION'S REPLY, TO HIS INITIAL INQUIRY, WOULD BE BASED ON THESE FINDINGS. HE OFFERED NO CONTEST TO MY STATEMENT AND THANKED ME FOR ALL EFFORTS EXPENDED ON HIS BEHALF.

L. M. Watts

L. M. WATTS (EA ASSOC.) PROJ. # 365

NORTH CAROLINA FIRE AND RESCUE COMMISSION

ID-SFC-2 NORTH CAROLINA INCIDENT REPORT (10)

FDID: 011 | 10 | 1 — Department Name: Asheville Fire Dept — County: 011 — Exp.: 01 — Incident No.: 9171915 13

Mo.	Day	Yr.	Day of Week	Alarm Time	Time Out	Arr. Time	Time In	Tot. Time Out
01	19	97	4	21:21:13	21:22:18	22:22:19	21:3	1:12 / 1:14:19

ALL CALLS

INCIDENT ADDRESS OR LOCATION — Street: 1950 Hendersonville Road — Apt.: — City: Asheville — State: N.C. — Zip: 28803

OCCUPANT NAME — Last, First: — Phone: ( )

OWNER NAME — Last, First: [redacted] — Phone: [redacted]

OWNER ADDRESS — Street: [redacted] — City: Asheville — State: N.C. — ZIP: [redacted]

Mutual Aid (check one): 1 [X] Received 2 [ ] Given 3 [ ] Not Apply

FIRE SERVICE RESPONSE: Personnel 16 — Engines 12 — Aerials 6 — Tankers 0 — Other Vehicles 1

Hazardous Materials Involved: 1 [ ] Yes 2 [X] No

PLEASE PUT APPROPRIATE CODE NUMBER IN BOX FOR EACH CATEGORY

METHOD OF ALARM FROM PUBLIC: 1 Telephone; 2 Municipal alarm system; 3 Private alarm system; 4 Radio; 5 Verbal; 6 Home alarm; 7 Tie-line; 8 Voice signal: Fire alarm system; 9 Other — [1]

TYPE OF SITUATION FOUND: 11 Structure fire; 13 Any fire outside a structure where the material burning has a value; 13 Vehicle fire; 14 Trash, brush, grass fire; 15 Nature fire (material burning has no value); 16 Explosion, no after-fire; 17 Outside spill, leak with fire; 18 Fire/explosion not classified; 20 Overpressure rupture (no combustion); 30 Rescue; 31 EMS only; 40 Hazardous condition; 50 Service call; 60 Good intent call; 71 False malicious; 73 False malfunction; 74 False unintentional; 99 Other situation found — [13]

TYPE OF ACTION TAKEN: 1 Extinguishment; 2 Rescue; 3 Investigation; 4 Restore hazard; 5 Standby; 6 Salvage; 7 Medical Aid; 8 Fill in, move up; 9 Cancelled enroute; 0 Water supply — Primary [1]; Secondary [3]

REQUIRED COMPLETION OF INJURY & FATALITY REPORT — No. incident-related injuries: Fire Srv. 0, Other 0 — No. incident-related fatalities: Fire Srv. 0, Other 0 — Is juvenile suspected in ignition? 1 [ ] YES 2 [X] NO

Is property abandoned or vacant? 1 [ ] Yes 2 [X] No

FIRES

Fill in this section if "TYPE OF SITUATION FOUND" is 11, 12, 13, 16, 17, 99 ONLY (14, Optional) (Refer to coding sheet)

Fixed Property Use: N/A — 000

Ignition Factor: MISUSE OF MATERIAL Ignited — 40

Area of Fire Origin: ENGINE Comp. — 83

Equipment Involved in Ignition: VEHICLE — 96

Form of Heat of Ignition: RADIATED HEAT — 80

Type of Material Ignited: PLASTIC — 40

Form of Material Ignited: NOT CLASSIFIED — 90

If Heating Equipment Involved, Type of Fuel Used: 1 Kerosene; 2 LPG; 3 Electric; 4 Wood; 5 Coal; 6 Oil; 7 Natural Gas; 8 Gasoline; 9 Other; 0 Not Apply — [0]

PROPERTY DAMAGE CLASSIFICATIONS: 1 $1-99; 2 $100-999; 3 $1,000-9,999; 4 $10,000-24,999; 5 $25,000-49,999; 6 $50,000-149,999; 7 $150,000-499,999; 8 $500,000-999,999; 9 $1,000,000 or more; 0 NO DOLLAR LOSS — Value [4], Damaged [3]

Estimated Value: 12100 — Estimated Structure Damage: 1800 — Estimated Contents Damage: 10

CONDITION UPON ARRIVAL: 1 Overheat; 2 Smoldering; 3 Open flame; 8 Out on arrival — [3]

MOBILE PROPERTY TYPE: 11 Automobile; 12 Bus; 13 All-terrain vehicle; 14 Motor home; 15 Travel trailer; 17 Mobile home; 20 Freight road transport; 30 Rail transport; 40 Water transport; 50 Air transport; 60 Heavy equipment; 70 Special vehicles, containers; 99 Other mobile property type; 00 Not Apply — [11]

If Mobile Property: Yr. 97 — Make: PONTIAC — Model: GRAND PRIX — St. NC — Lic. Number: THOMAS-G — Serial Number/VIN: 1G2WP52K9VF211191

If Equipment Involved in Ignition: Yr. — Kind: — Make: — Model: — Serial Number:

STRUCTURE FIRES

NO. OF STORIES: 1 Single Story; 2 Two Stories; 3 3 or 4; 4 5 or 6; 5 7 to 10; 6 11 to 20; 7 21 to 50; 8 Over 50; 9 Below Grade

Building Height: [ ]

Level of Fire Origin: [ ]

EXTENT OF DAMAGE: 1 Confined to the object of origin; 2 Confined to part of room or area of origin; 3 Confined to room of origin; 4 Confined to fire-rated comp. of origin; 5 Confined to floor of origin; 6 Confined to structure of origin; 7 Extended beyond structure of origin; 8 No damage of this type — Flame [ ], Smoke [ ], Water [ ]

CONSTRUCTION TYPE: 1 Fire resistive; 2 Noncombustible; 3 Heavy timber; 4 Ordinary; 5 Frame; 6 Other — [ ]

SPRINKLER PERFORMANCE: 1 Equipment operated; 2 Equipment inserviceable, did not operate; 3 Equipment present: fire too small to operate; 8 No equipment present; 9 Equipment not in service — [ ]

DETECTOR PERFORMANCE: 1 [ ] Present 2 [ ] Not Present

If Present, Type of Closest Unit: 1 [ ] Smoke 2 [ ] Heat 1 [ ] Battery 2 [ ] A/C

Power Supply: 1 In room of fire operated; 2 Not in room of fire operated; 3 In room of fire did not operate; 4 Not in room of fire did not operate; 5 In room: fire too small to operate; 9 Not classified (Not Apply) — [ ]

Fire Referred for Investigation to: 1 [ ] Yes 2 [X] No

Officer in Charge (name, position): W.R. Shipman Acting Senior Capt.

Member Making Report: J.S. Hart Acting Capt

Remarks: owner spilled oil onto EXHAUST MANIFOLD

UTECAPA8413902356844-PR05088

FIXED PROPERTY USE

- 100 [illegible] Assembly [illegible]
- 120 Churches, Clergy [illegible]
- 130 Educational [illegible]
- 140 Colleges, Universities
- 200 Institutional Property
- 400 [illegible] Residential Property
- 410 One or Two Family Dwellings
- 420 Apartment, Tenements
- 440 Hotel, Motel, Inns, Lodges
- 500 Store, Office Property
- 600 Public Industry, Utility
- 700 Manufacturing Property
- 800 Storage Property
- 815 Barns, Stables
- 900 Special Property (bridges, culverts, shelters, etc.)
- 000 Not Applicable

IGNITION FACTOR

- 11 [illegible]
- 21 Mechanical [illegible]
- 31 Electrical [illegible]
- 34 Intentional [illegible] of fire
- 35 Welding [illegible] to close
- 36 Children playing with fire
- 41 [illegible]
- 51 [illegible] accidentally
- 52 Flammable used to kindle fire
- 54 Combustible too close to heat
- 60 Mechanical malfunction
- 61 Part failure
- 65 Electrical failure
- 00 Installation, construction deficiency
- 01 Installed too close to combustible
- 70 Operational deficiency
- 71 Collision, overturned
- 72 Unattended
- 73 Spontaneous combustion
- 80 Natural conditions
- 84 Lightning
- 99 Other factor

AREA OF FIRE ORIGIN

Means of Egress

- 01. Hallway, corridor, exit
- 02. Exterior stairway
- 03. Interior stairway
- 04. Escalator
- 05. Lobby, entrance way
- 09. Not classified above

Assembly Areas

- 11. Fixed seats (100 or more persons)
- 12. Without fixed seats (100 or more persons)
- 13. With or without fixed seats (less than 100 persons)
- 14. Lounge area
- 15. Sales, showroom area
- 16. Library, art gallery, exhibit
- 17. Swimming pool
- 19. Not classified above

Function Areas

- 21. Patient rooms, sleeperoom, cabin, lockups
- 22. Wards, dormitories, barracks
- 23. Dining area, lunchroom, cafeteria
- 24. Kitchen, cooking area
- 25. Laundry, locker room, cloakroom
- 26. Laundry area
- 27. Office
- 28. Health clinic, massage parlors, barber, beauty

Function Areas (continued)

- 31. Laboratory
- 32. Filming or photographic room
- 33. First aid, treatment room
- 34. Operating room
- 35. Electronic equipment room
- 36. Projection room, stage light
- 38. Process, manufacturing
- 39. Not classified above

Storage Areas

- 41. Tank, bin
- 42. Closet
- 43. Supply
- 44. Records storage room, vault
- 45. Stripping, receiving, loading
- 46. Trash or rubbish container
- 47. Garage, carport, garage
- 49. Not classified above

Service Facilities

- 51. Elevator, dumbwaiter
- 52. Utility shaft
- 53. Light shaft
- 54. Crawl
- 55. Duct
- 56. Display window
- 57. Chimney
- 58. Conveyor
- 59. Not classified above

Service Equipment Areas

- 61. Machinery room
- 62. Heating equipment, water heater
- 63. Refrigerator area, transformer vault
- 64. Ventilation room
- 65. Maintenance shop
- 66. Test cell
- 67. Enclosure with pressurized air
- 68. Enclosure with enriched oxygen atmosphere
- 69. Not classified above

Equipment Areas

- 71. Crawl space, attic, infrastructure space
- 72. Exterior balcony, open porch
- 73. Ceiling and floor assembly, concealed fire stopping space
- 74. Ceiling and roof assembly, concealed fire stopping space
- 75. Wall assembly, concealed wall space
- 76. Exterior wall surface
- 77. Exterior roof surface
- 78. Awning
- 79. Not classified above

Transportation, Vehicle Areas

- 81. Passenger
- 82. Truck, load carrying
- 83. Engine, running gear area
- 84. Fuel tank, fuel line
- 85. Operating, control
- 86. Exterior exposed surface
- 89. Not classified above

Other Areas of Origin

- 91. On or near railroad right of way, embankment
- 92. On or near highway, public way, street
- 93. Court, terrace, patio
- 94. Lawn, field, open area
- 95. Wildlife area, woods
- 97. Multiple location
- 99. Not classified above

EQUIPMENT INVOLVED IN IGNITION

- 10 Heating Systems (central heat, [illegible], space heaters, woodstoves)
- 20 Cooking Equipment
- 30 Air cond., Refrigeration Equip (central air)
- 40 Electrical Distribution Equip. (fixed wiring and transformer)
- 50 Appliance (TV, dryer, washer, hand tools, etc.)
- 60 Special Equipment (electronic, vending, incinerator, etc.)
- 70 Processing Equipment (kiln, cooking equipment, planing equipment, etc.)
- 80 Service Equipment (wastewater, heating, air tanks)
- 90 Exposures (Exterior)
- 94 Exposures (Interior)
- 95 Vehicle (all motorized vehicles)
- 99 Other not classified above

FORM OF HEAT OR IGNITION

- 11 Heat from open flame, burning [illegible]
- 20 Heat from [illegible]
- 30 Heat from electrical [illegible]
- 40 Heat from open flame burning [illegible]
- 51 Heat from electrical [illegible]
- 52 Heat from a natural source [illegible]
- 61 [illegible]
- 99 Other [illegible]

TYPE MATERIAL IGNITED

- 10 Gas (natural, [illegible])
- 20 Flammable [illegible]
- 30 Volatile oil, [illegible]
- 40 Plastic (polyethylene, PVC, etc.)
- 50 Natural products (cotton, [illegible])
- 60 Wood [illegible]
- 70 Paper [illegible]
- 81 [illegible]
- 99 Other not classified above

FORM OF MATERIAL IGNITED

- 10 Structure (exterior [illegible], covering surface)
- 20 Furniture (upholstery, [illegible])
- 30 Soft goods, wearing apparel (clothing, towels, bedding, mattress)
- 40 Adversitem, decorations, (pictures, [illegible], magazines)
- 50 Supplies, [illegible]
- 60 Fuel [illegible] (gas, [illegible])
- 70 General (non [illegible] products [illegible])
- 80 Special form, equipment (duct, [illegible])
- 99 Other not classified above

#11

(11)

15864

WORKORDER

PAGE 1

HARRY'S

CADILLAC • PONTIAC • GMC TRUCK CO., INC.
819 Patton Ave. - Phone 252-3821
ASHEVILLE, NC 28806
CADILLAC • PONTIAC • GMC TRUCK
SALES & SERVICE

STOMER #:114256

[redacted]

WEAVERVILLE N NC [redacted]
HOME: [redacted] BUS: [redacted]

SERVICE ADVISOR: 149 SANDY WILLIAMS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	97	PONTIAC GRANADA Grand Prix	1G2WP52K9VF211191		17657/	T15

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
02OCT96			17:00 25SEP97		48.00	CASH	

R.O. OPENED	READY	OPTIONS: STK:2707300 DLR:18715 2)LABOR_RATE_$44.00
25SEP97 08:41		Front lot - [redacted] IN KEY BOX

LINE OF CODE	TECH	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	?	WP94	ENGINE CAUGHT ON FIRE

B

Enterprise Rental Car
PO# 102471

[redacted] 97 Black G/P

Towed-in - by Skyland Exxon
motor caught on fire.

[redacted] HENDERSONVILLE RD

PRELIMINARY ESTIMATE $

ED BY X

	DATE	TIME	BY
E (1)			
E (2)			
E (3)			

ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL ABOVE REVISED ESTIMATES:

ned In

UTECAPA08139902355946-PR05088

(12)

#14

[redacted]TOMER #:114256

[redacted]

WEAVERVILLE N NC [redacted]

HOME: [redacted] BUS:

11954

WORKORDER

PAGE 1

HARRY'S

CADILLAC • PONTIAC • GMC TRUCK CO., INC.

319 Patton Ave. • Phone 252-3821

ASHEVILLE, NC 28802

CADILLAC • PONTIAC • GMC TRUCK

SALES & SERVICE

SERVICE ADVISOR: 149 SANDY WILLIAMS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	97	PONTIAC GRANADA	1G2NP52K9VF211191		14267/	T25

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
02OCT95			** WAITER **		44.00	CASH	

R.O. OPENED	READY	OPTIONS: STK:2707300 DLR:18715 2)LABOR_RATE_$44.00
23JUN97 08:16		

LINE OP CODE	TECH	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A 01		C	OIL & FILTER CHANGE . CHECK ALL FLUIDS & TIRE PRESSURE

LOF

#14

X

Rotate tires

#14

PAID

CUSTOMER WAITING

REVISE REPORT	ESTIMATE TIME	A.O. NO.	TIME	OUT
—	6 75	1934 / 14	KH	6/23

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased and that in no event shall dealer be liable for incidental or consequential damages or commercial loss arising out of such purchase. The undersigned purchaser further agrees that the warranties extended by dealer, outside, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems or persons with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the manufacturer or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repair thereon. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE $ _____

AUTHORIZED BY X

	DATE	TIME	BY
REVISED ESTIMATE (1)			
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X _____

CUSTOMER SIGNATURE

UTECAPA06139902355947-PR05068

CADILLAC—PONTIAC—GMC TRUCK CO., INC.
819 Patton Ave. - Phone 252-3821
ASHEVILLE, N.C. 28806
CADILLAC & PONTIAC
SALES & SERVICE

WILLIAMS

GMC TRUCKS

R.O.#

NAME: [illegible] T. WHEELER	CUSTOMER NO.: 11425[illegible]	R.O. DATE: 2/16/97	MILEAGE: [illegible]	TIME PROMISED: 8:39	TIME DELIVERED: 2/16 8:40	DEALER #: 16715	CONTROL #: 461
ADDRESS: [illegible] NORTH HILL RD.	ADVISOR: 149	RESIDENCE PHONE #: (704)645-5[illegible]	BUSINESS PHONE #:				
CITY, STATE: [illegible]VILLE N.C.	ZIP CODE: 28737	VIN #: 2[illegible]F211[illegible]	DEL. DATE: [illegible]/2/96	DEL. MILEAGE: 0			
CAR: FORT	MODEL: GRAND PRIX	COLOR: BLACK	LICENSE / TAG #:	VEHICLE ID NO.: [illegible]			

X _____ CUSTOMER'S SIGNATURE

LABOR PAYL 814.03

LAST R.O. #: [illegible] LAST R.O. DATE: 12/ 6/96

ANTI-FREEZE SHOULD TEST TO -20° YOUR CAR TESTED TO _____

* * * CUSTOMER REQUESTS * * *

1 LUBE, OIL AND FILTER Complete 0 / 0 PT:C #29

2 ROTATE TIRES Complete 0 / 0 PT:C #29

* * * RECOMMENDED MAINTENANCE * * *

RC 6000 MILE SERVI 180 6000 0 / 0 PT:C / 3

* * * ADDITIONAL SERVICE * * *

CUSTOMER WAITING

THANK YOU! FOR BRINGING YOUR CAR TO US FOR SERVICE.

WHILE IT WAS HERE WE FOUND THAT THE FOLLOWING ITEMS NEED ATTENTION-

5 OIL

ORIGINAL PARTS AND LABOR _____
REVISED ESTIMATES _____

HARRY S
[illegible]ILLAC—PONTIAC—GMC TRUCK CO., INC.
819 Patton Ave. - Phone 252-3821
ASHEVILLE, N.C. 28806
CADILLAC & PONTIAC
SALES & SERVICE

WILLIAMS SANDY

R.O.# 79115 A

[illegible] GEORGE T. WHEELER	CUSTOMER NO. 114256	R.O. DATE 12/20/96	MILEAGE 4622	TIME REC'D 14:08	TIME PROMISED 12/20 14:08	DEALER # 18715	CONTROL # 803
ADDRESS 12 NORTH HILL RD.	JOBBER 149	RESIDENCE PHONE # (704)645-5386	BUSINESS PHONE # ( ) -				
CITY, STATE HAVERVILLE N.C.	ZIP CODE 28787	VIN # 2WP211191	DEL. DATE 10/ 2/96	DEL. MILEAGE 0			
7	NAME PONT	MODEL GRAND PRIX	COLOR BLACK	LICENSE / TAG #	VEHICLE ID NO. 1G2WP52X9VF211191	X	

LABOR RATE $44.00

LAST NO #	LAST NO DATE	
78608	12/ 6/96	ANTI-FREEZE SHOULD TEST TO -20° YOUR CAR TESTED TO _____

LABOR RATE $44.00

* * * CUSTOMER REQUESTS * * *

1 #11 E/D PLAYER INOP (SOP) 0 / 0 PT:N

Replace Radio R0750 0.8 #11

* * * RECOMMENDED MAINTENANCE * * *

MAJ 6000 MILE SERVI 107 6000 0 / 0 PT:C

* * * ADDITIONAL SERVICE * * *

CUSTOMER WAITING

THANK YOU! FOR BRINGING YOUR CAR TO US FOR SERVICE.

WHILE IT WAS HERE WE FOUND THAT THE FOLLOWING ITEMS NEED ATTENTION-

ORIGINAL PARTS AND LABOR _____

REVISED ESTIMATES _____

CADILLAC—PONTIAC—GMC TRUCK CO., IN
819 Patton Ave. - Phone 252-3821
ASHEVILLE, N.C. 28806
CADILLAC & PONTIAC
SALES & SERVICE

PONTIAC | Cadillac | GMC TRUCKS

78613

R.O.#

[redacted]	CUSTOMER NO.	RO DATE	MILEAGE 3200	TIME RECD	TIME PROMISED	DEALER	CONTROL #
[redacted]	ADVISOR #	RESIDENCE PHONE 45386	BUSINESS PHONE #				
CITY STATE ASHEVILLE N.C.	ZIP CODE	TYPE	DEL DATE	DEL MILEAGE			
YR.	MAKE	MODEL	COLOR	LICENSE / TAG #	VEHICLE ID NO.		

X

LAST RO | LAST RO DATE

ANTI-FREEZE SHOULD TEST TO -20° YOUR CAR TESTED TO

[redacted]

#28

* * * CUSTOMER REQUESTS * * *

1 RADIO & TAPE PLAYER INOP 0 / 0 PT:E

RA 3P 4703

~~[illegible] RO 450~~

* * * RECOMMENDED MAINTENANCE * * *

NO 3000 MILE SERVI 90 3000 0 / 0 PT:C / 7

* * * ADDITIONAL SERVICE * * *

Ordered

ticket closed out

THANK YOU! FOR BRINGING YOUR CAR TO US FOR SERVICE.

WHILE IT WAS HERE WE FOUND THAT THE FOLLOWING ITEMS NEED ATTENTION-

ORIGINAL PARTS AND LABOR

REVISED ESTIMATES

UTECAPA0613990235595O-PR05088

UTECAPA0813990235951-PR06088

HARRY'S
CADILLAC—PONTIAC—GMC TRUCK CO., INC.
819 Patton Ave. - Phone 252-3821
ASHEVILLE, N.C. 28806
[redacted]LAC & PONTIAC
[redacted] & SERVICE

DONNA S [redacted]Y

78608 A

R.O.#

HARRY'S CADILLAC PONTIAC	1005	12/ 6/96	3200	10:12	12/ 6 10:13	10715	158
819 PATTON AVESTREET	810	2707300					
ASHEVILLE NC	29806	2VF211191					
97 PONT	GRAND PRIX	SHACK		1G2WP52K4VF211191			

LAST RO # 7161 | LAST RO DATE 10/29/96 | ANTI-FREEZE SHOULD TEST TO -28° YOUR CAR TESTED TO _____

* * * CUSTOMER REQUESTS * * *

1 CHECK TIRE PRESSURE LIGHT ON 0 / 0 PT:N
complete #5

2 CD PLAYER WONT TAKE TAPES . 0 / 0 PT:N
28 - RA 3P 4703 ordered

PAID

3 OIL/FILTER LUBE CHECK ALL FLUIDS AND TIRE PRESSURE 0 / 0 PT:N
Complete #5

* * * RECOMMENDED MAINTENANCE * * *

NO 3000 MILE SERVI 00 3000 0 / 0 PT:N

* * * ADDITIONAL SERVICE * * *

CUSTOMER WAITING

CUSTOMER WAITING

THANK YOU! FOR BRINGING YOUR CAR TO US FOR SERVICE.

WHILE IT WAS HERE WE FOUND THAT THE FOLLOWING ITEMS NEED ATTENTION-

5 DIC

ORIGINAL PARTS AND LABOR
REVISED ESTIMATES

17 OF 37

HARRY'S
CADILLAC—PONTIAC—GMC TRUCK CO., INC.

619 Patton Ave. - Phone 252-3821
ASHEVILLE, N.C. 28506
CADILLAC & PONTIAC
SALES & SERVICE

GMC TRUCKS

2255 ALEX VARGA RO.# 77161

NAME	CUSTOMER NO.	P.O. DATE	MILEAGE	TIME REC'D	TIME PROMISED	DEALER #	CONTROL #
HARRYS CADILLAC	1005	10/29/96	335	9:17	10/29 8:10	18715	2567

ADDRESS	ADVISOR	REFERENCE PHONE #	BUSINESS PHONE #
619 PATTON AVE	906	(2707300)	( ) -

CITY, STATE	ZIP CODE	W/E #	DEL. DATE	DEL. MILEAGE
ASHEVILLE NC	28806	2VF211191		

#	NAME	MODEL	COLOR	LICENSE / TAG #	VEHICLE I.D. NO.
7	PONT	GRAND PRIX	BLACK		1G2WJ52K9VF211191

X _____ CUSTOMER'S SIGNATURE

LAST RO # | LAST RO DATE | ANTI-FREEZE SHOULD TEST TO -20° YOUR CAR TESTED TO _____

LABOR RATE 34.00

* * * CUSTOMER REQUESTS * * *

1 CLEAN FOR DELIVERY 0 / 0 PT:I C-3
X

2 N.C. STATE INSPECTION Nestate 0 / 0 PT:I #14
X

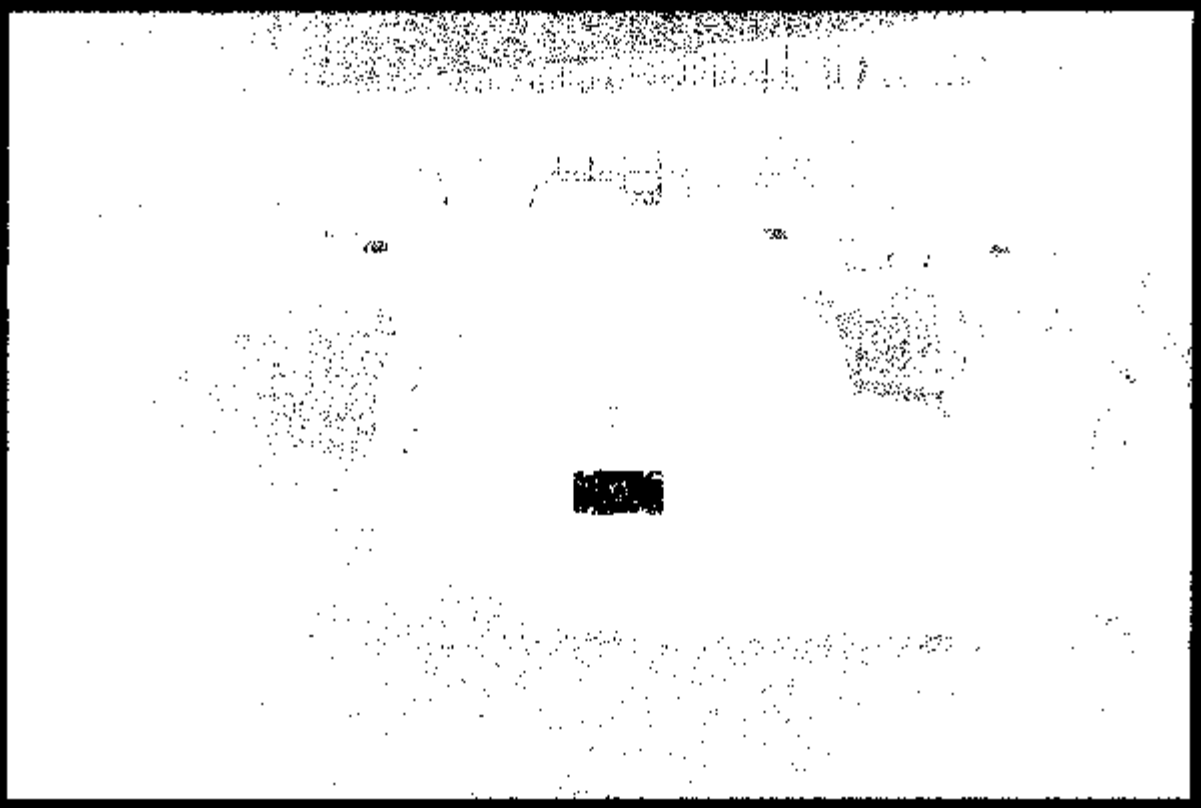
CUSTOMER WAITING

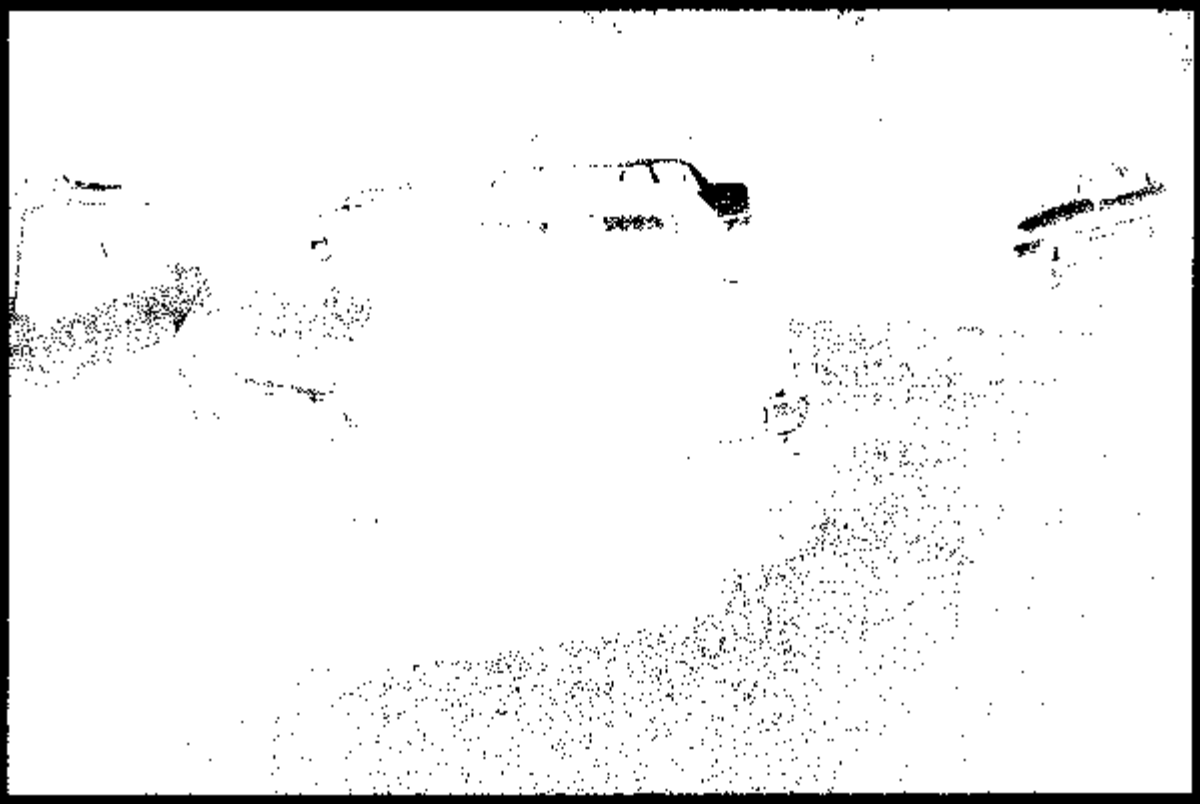
THANK YOU! FOR BRINGING YOUR CAR TO US FOR SERVICE.

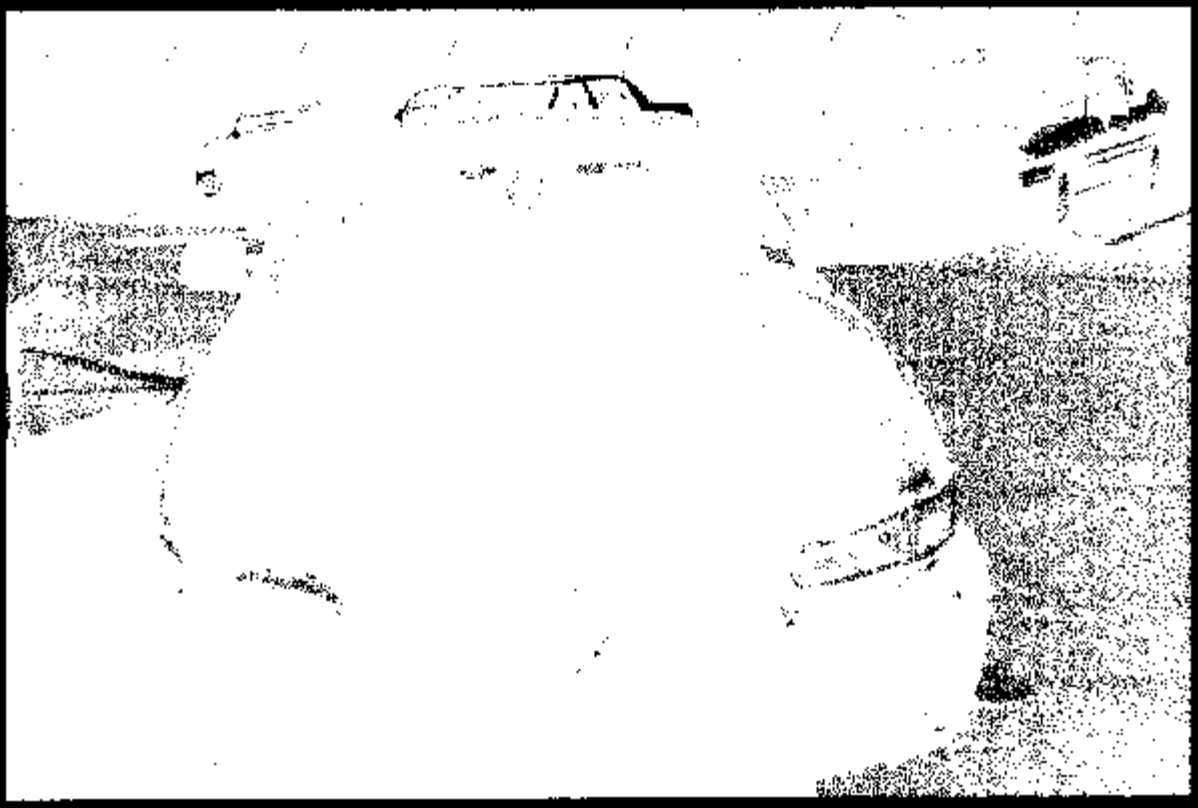
WHILE IT WAS HERE WE FOUND THAT THE FOLLOWING ITEMS NEED ATTENTION-

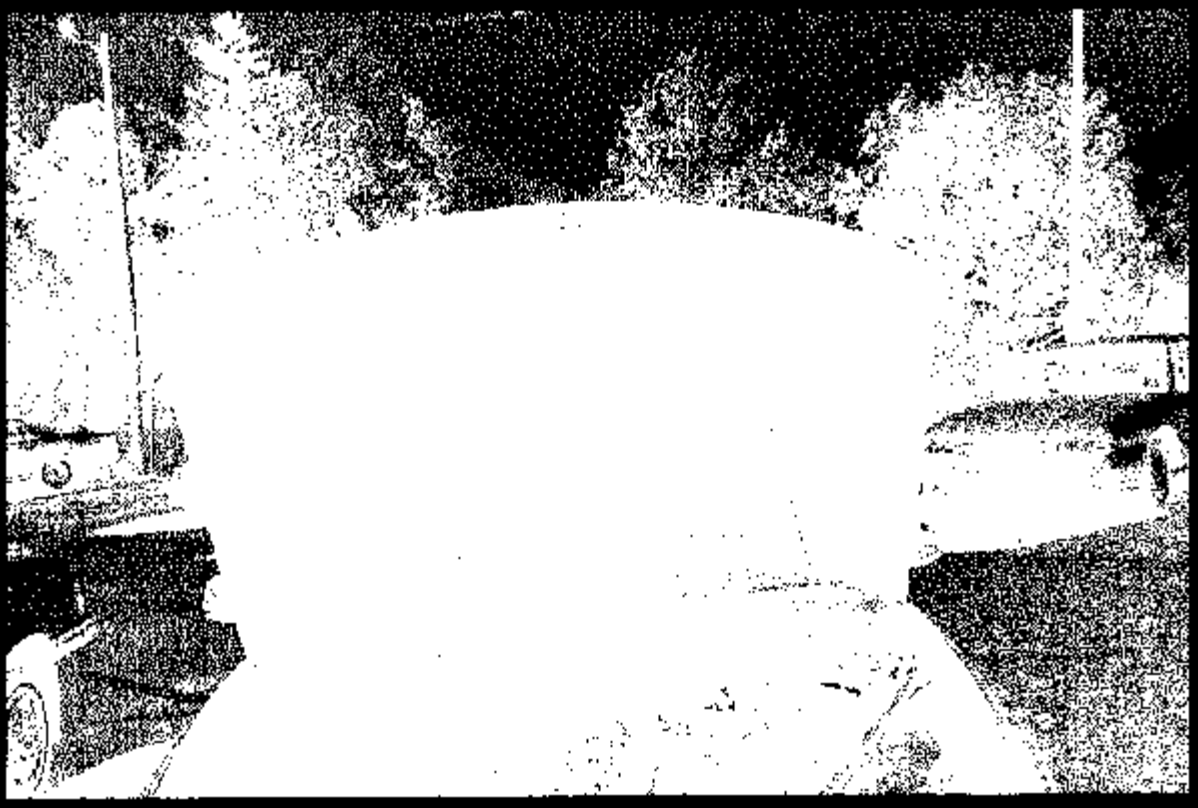
ORIGINAL PARTS AND LABOR _____
REVISED ESTIMATES _____

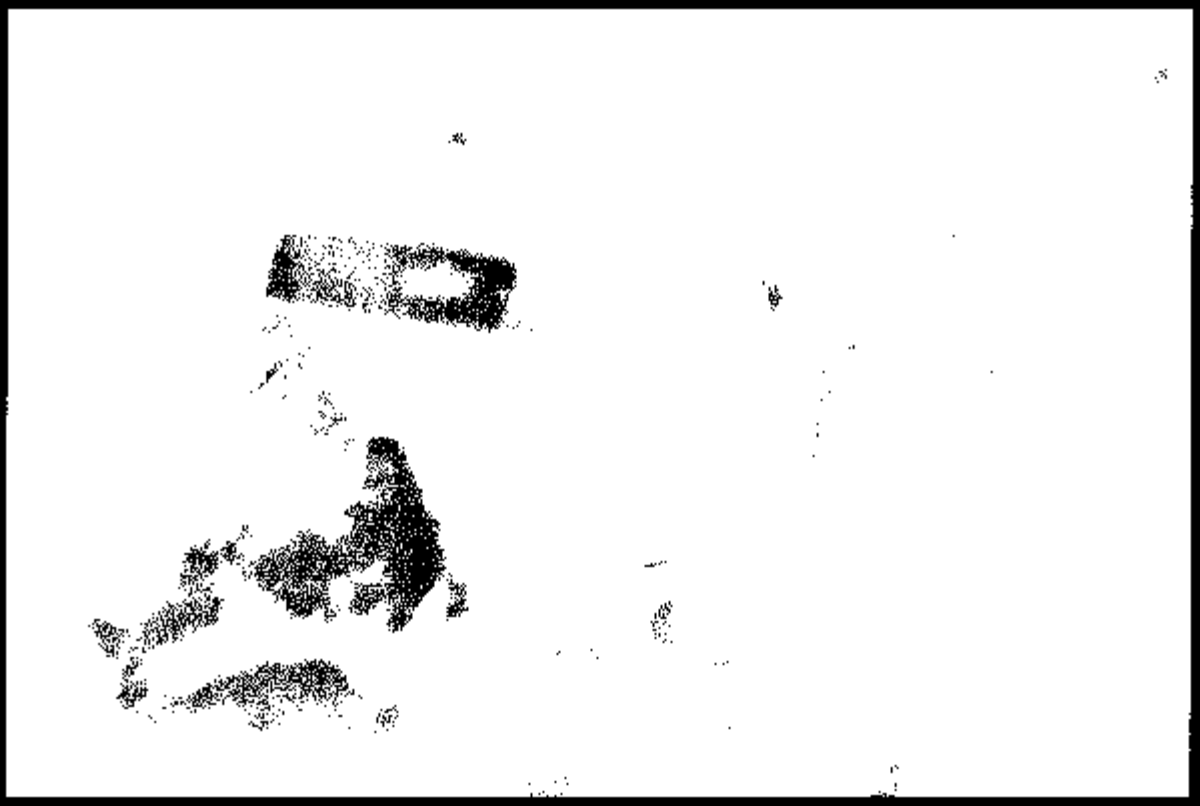
UTECAPA0813990235695 2-PR05088

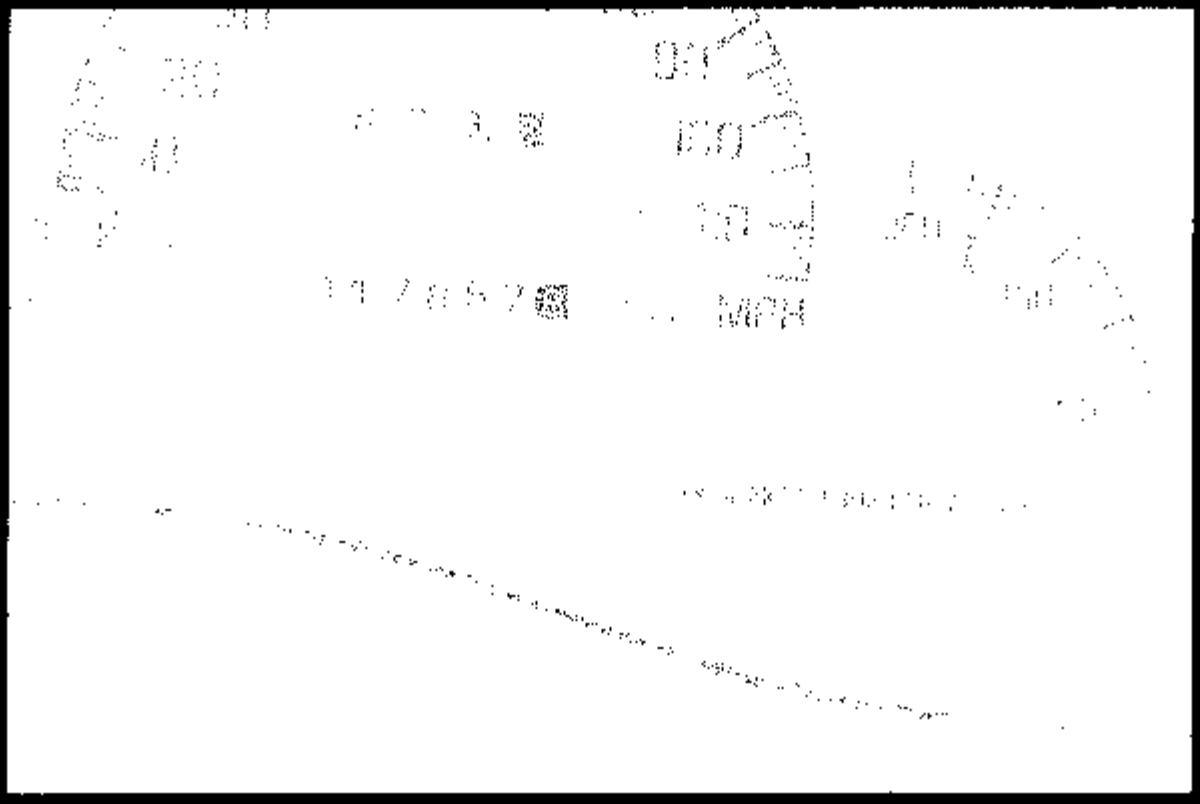


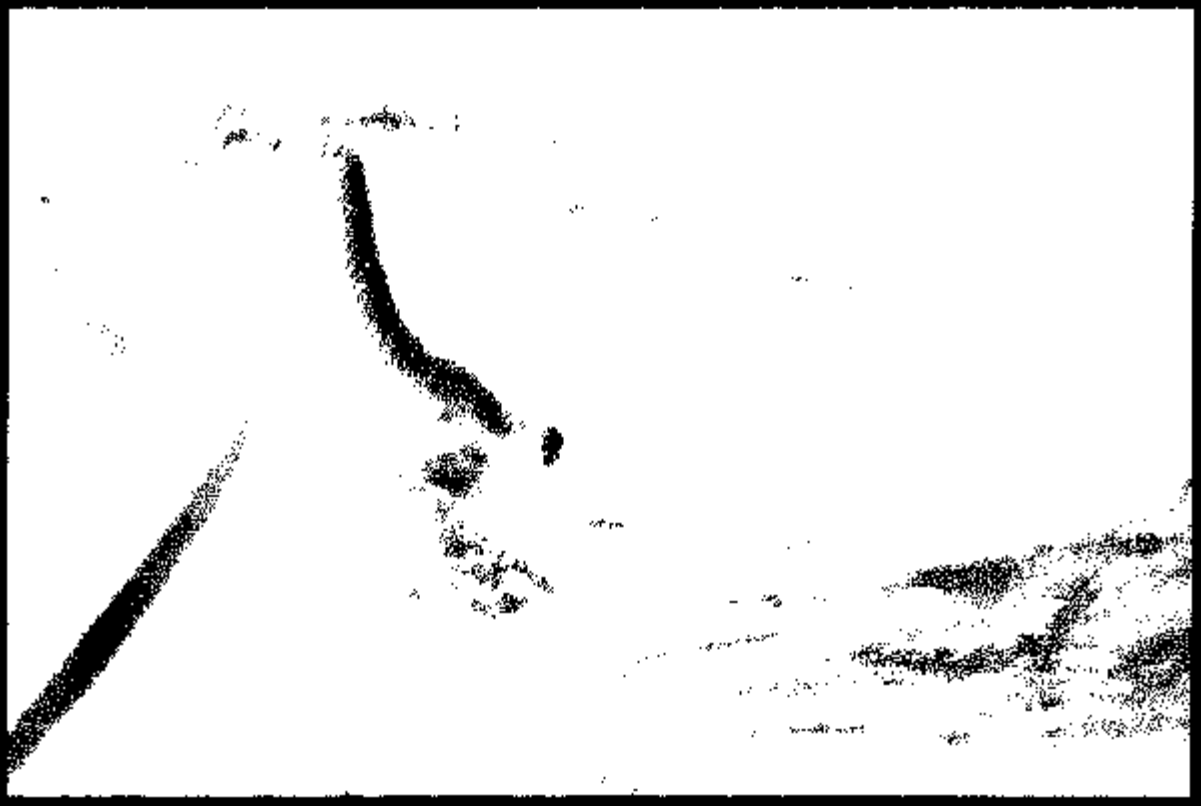


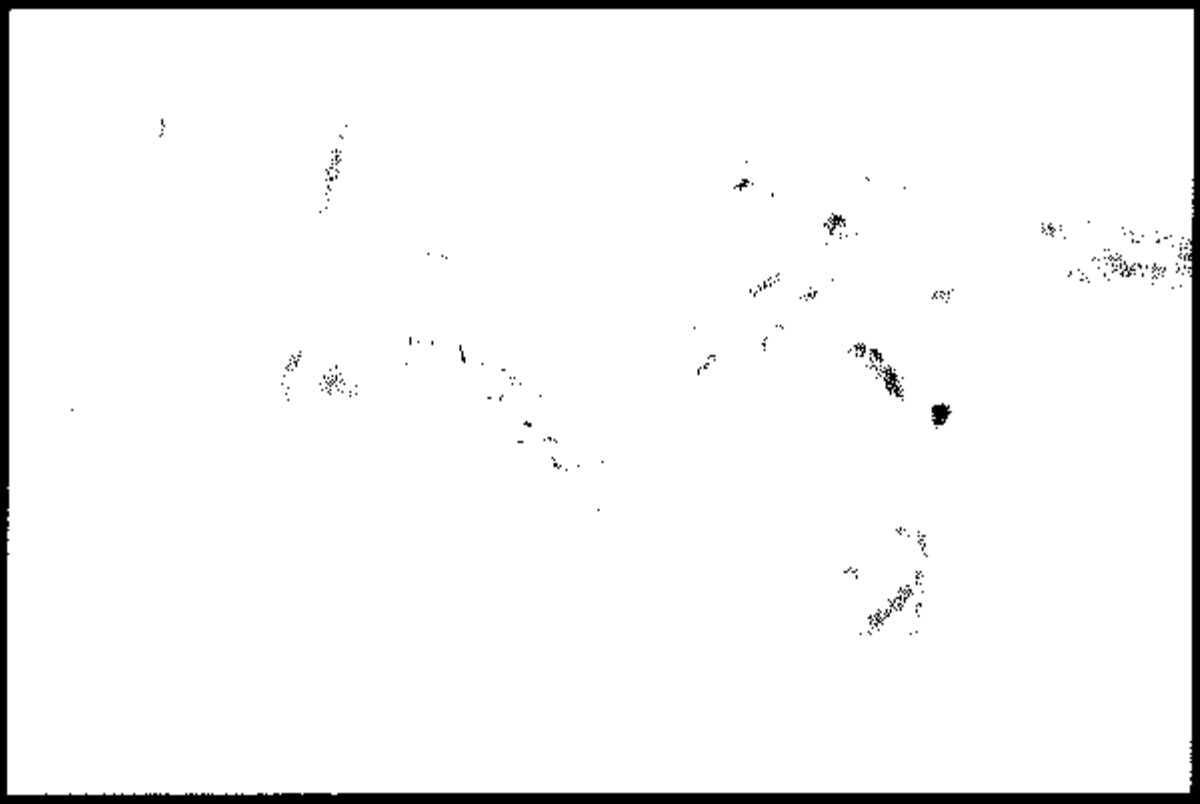


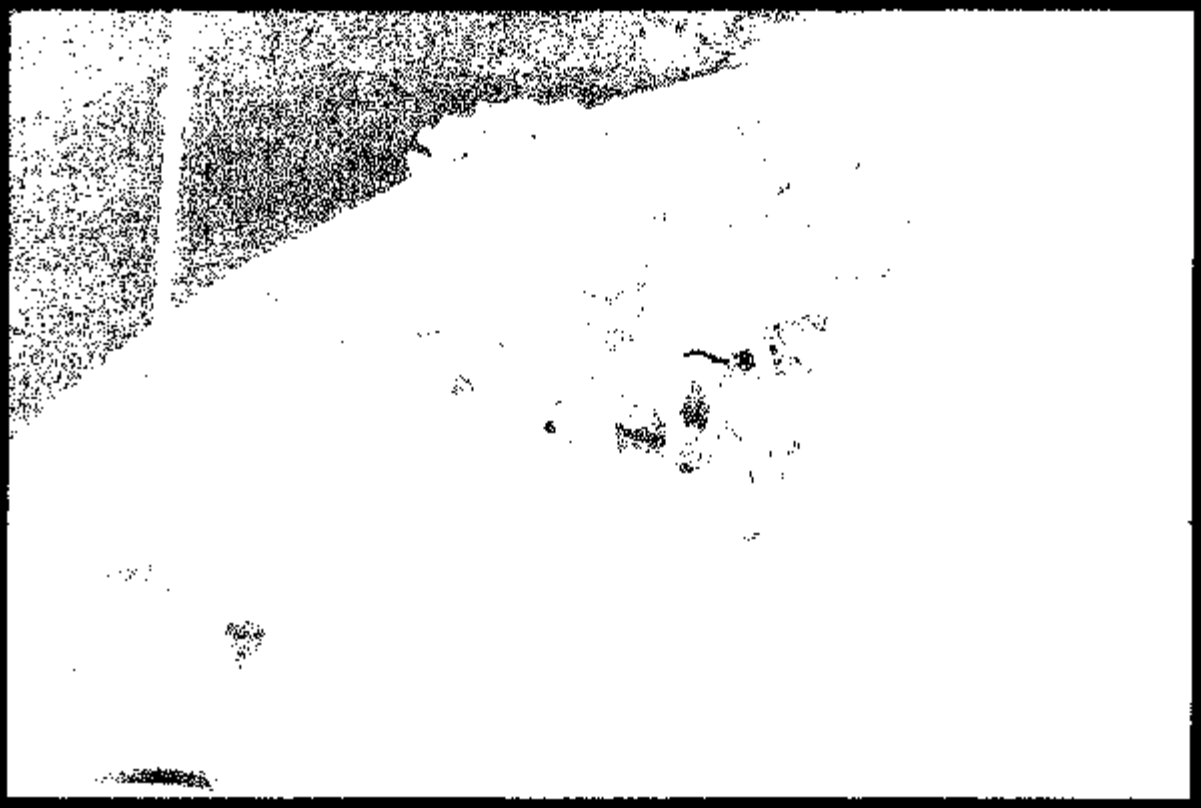


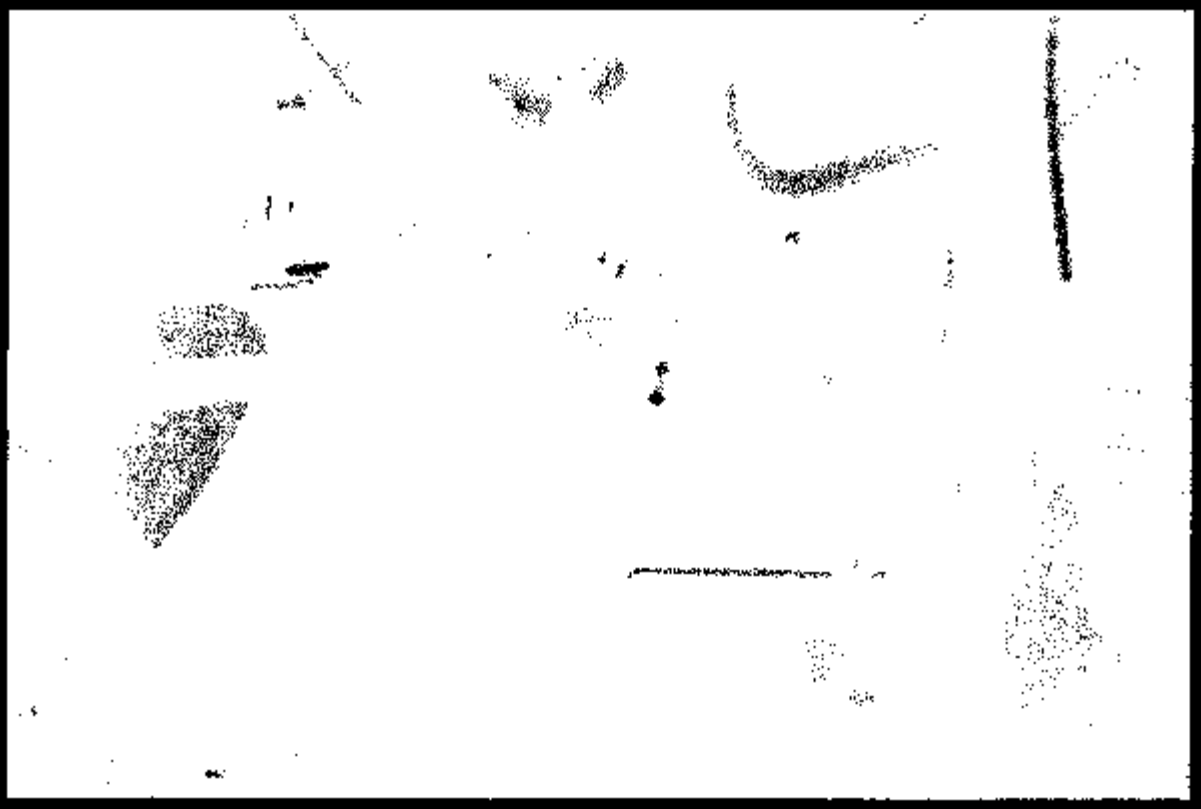


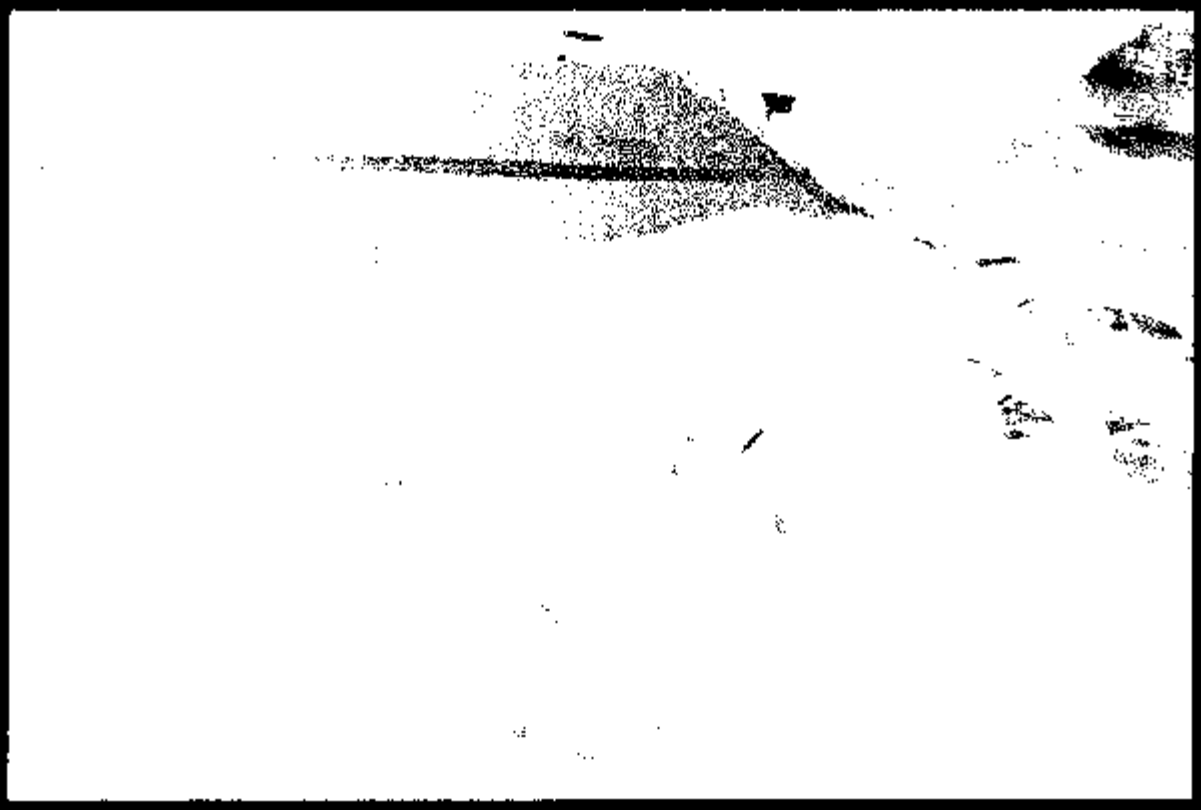


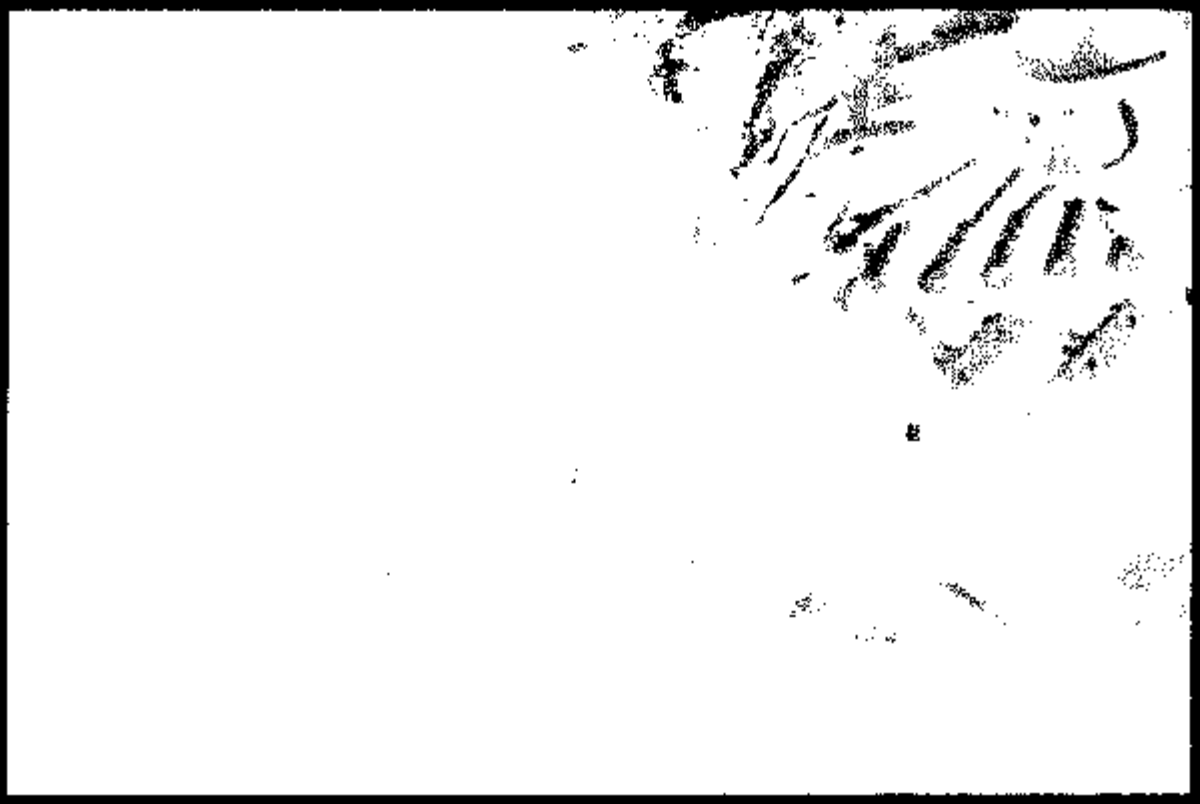


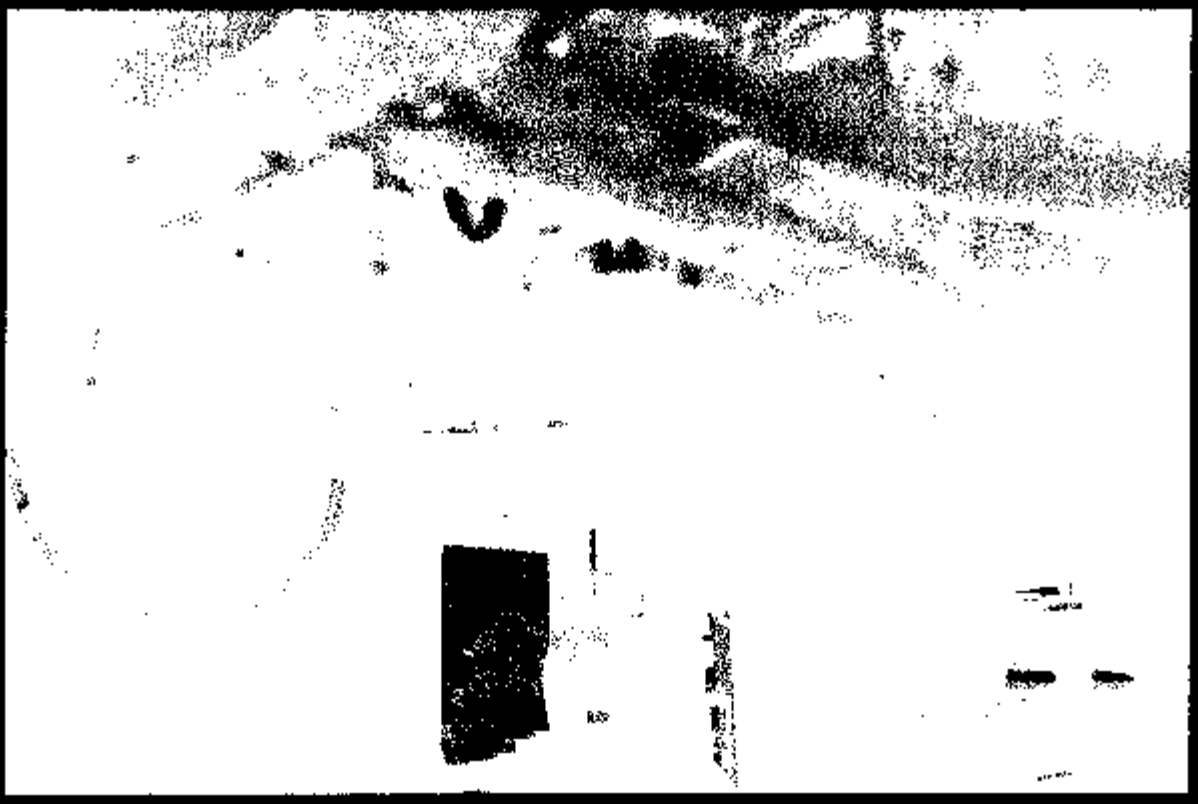


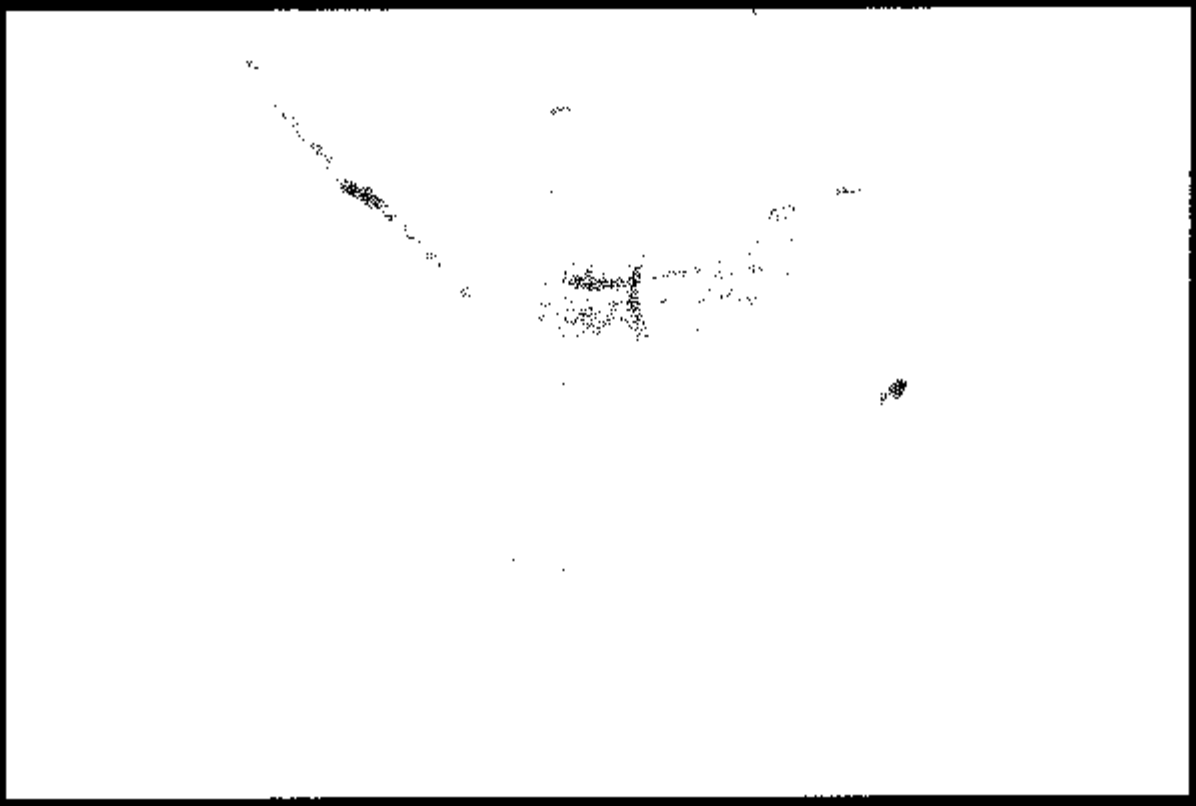


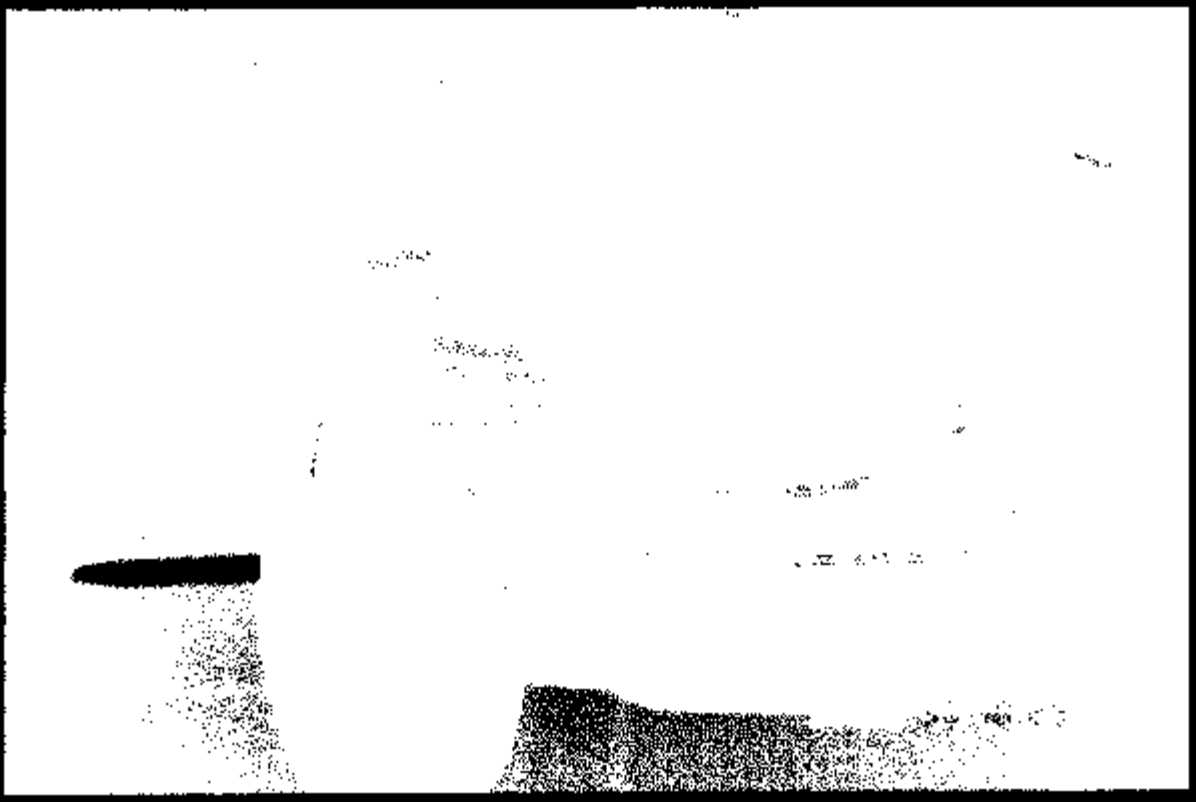


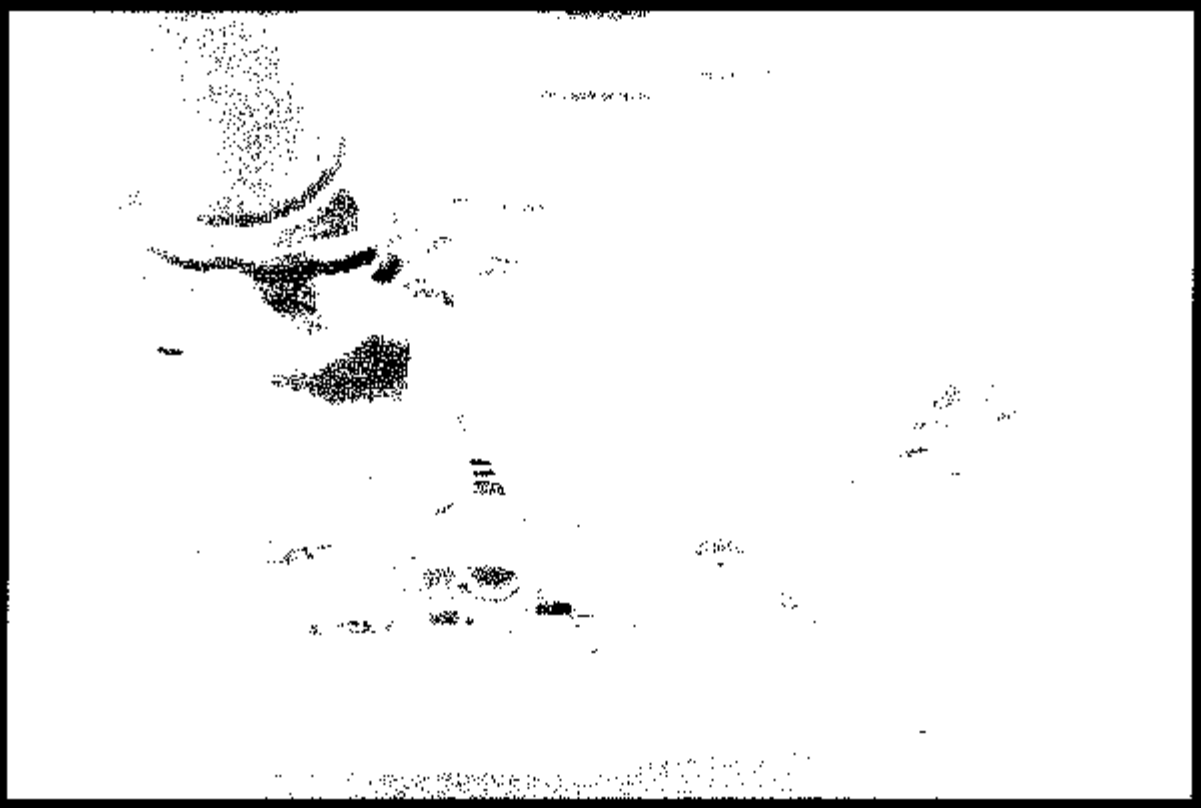


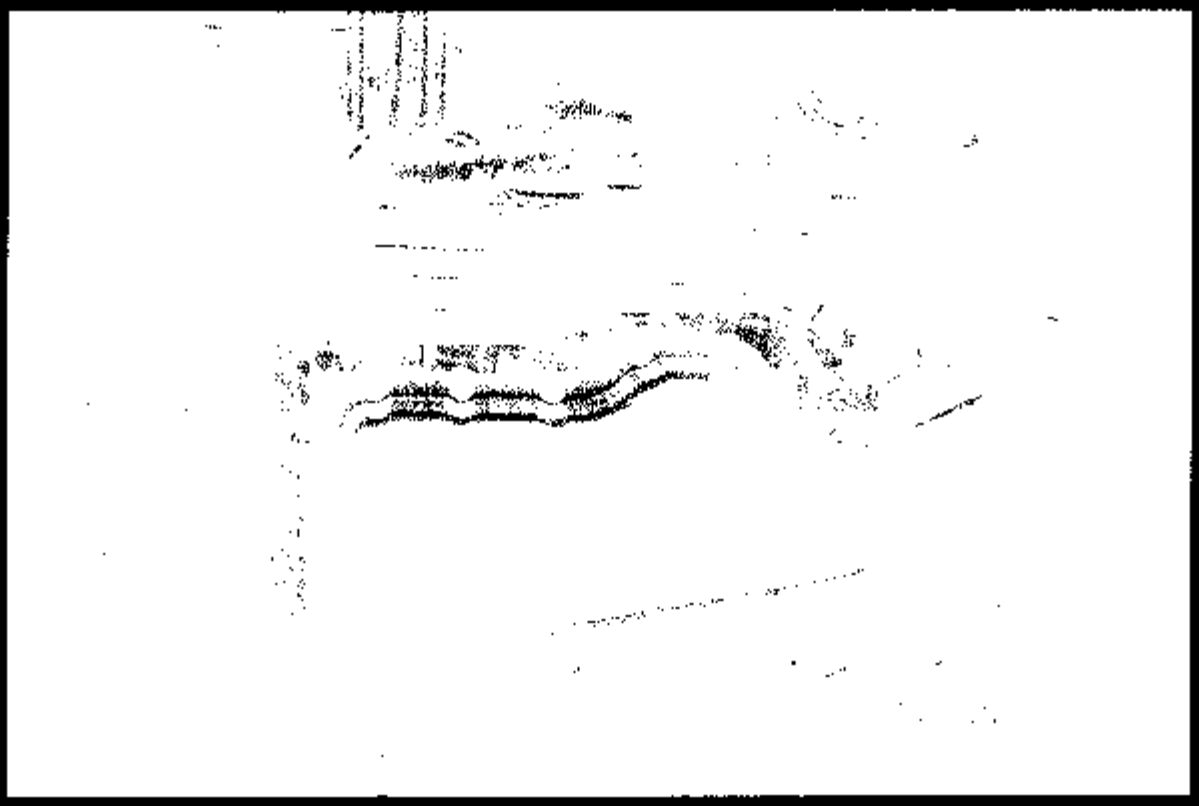


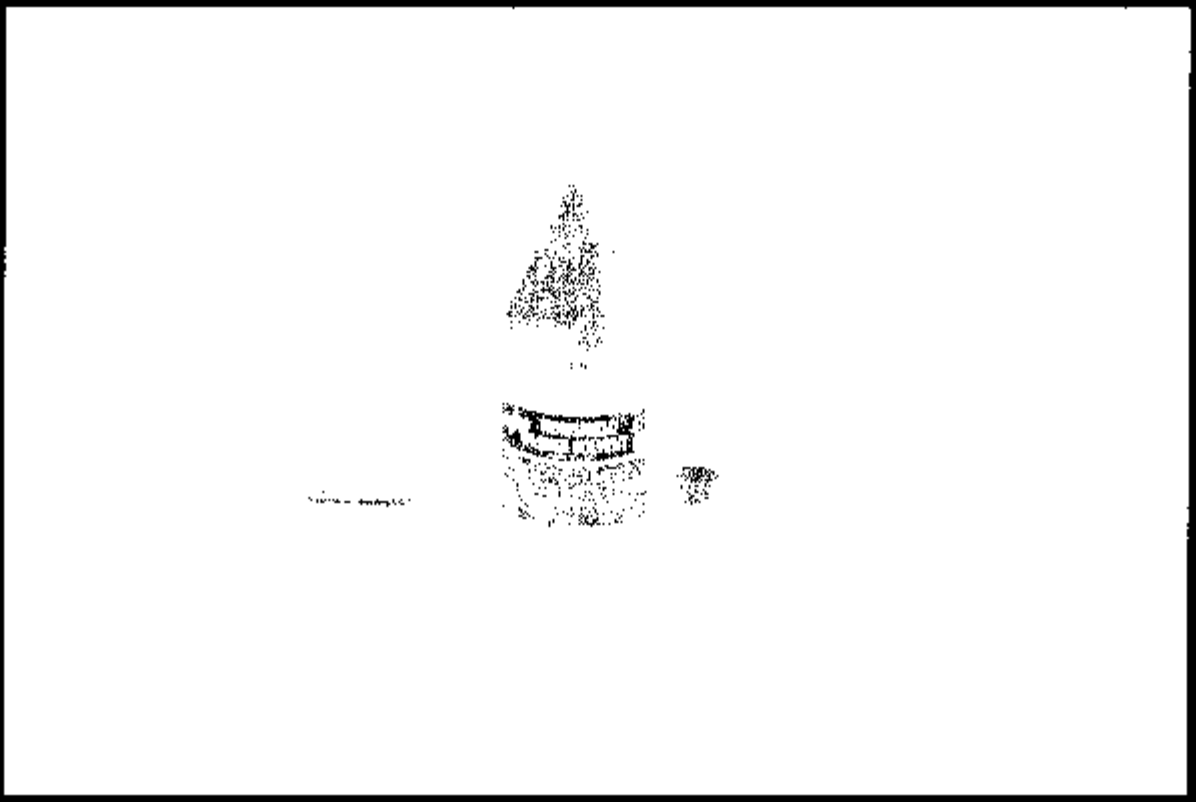


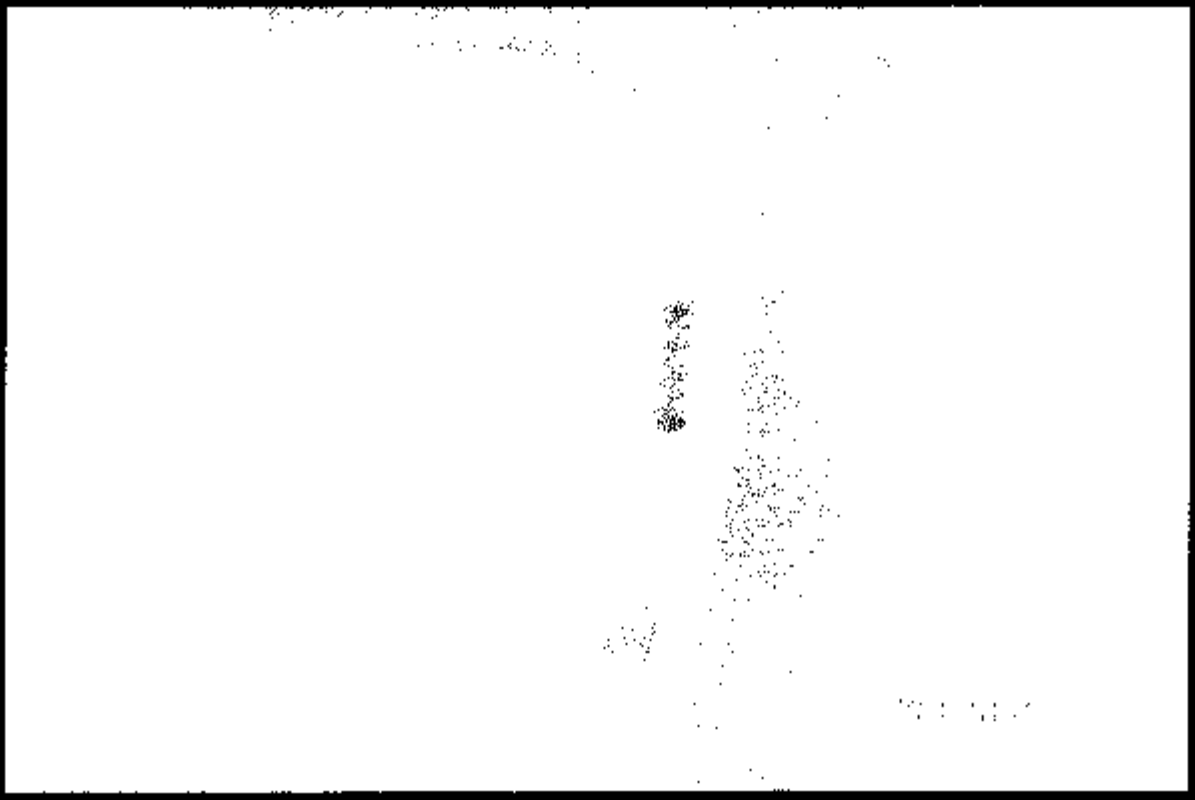


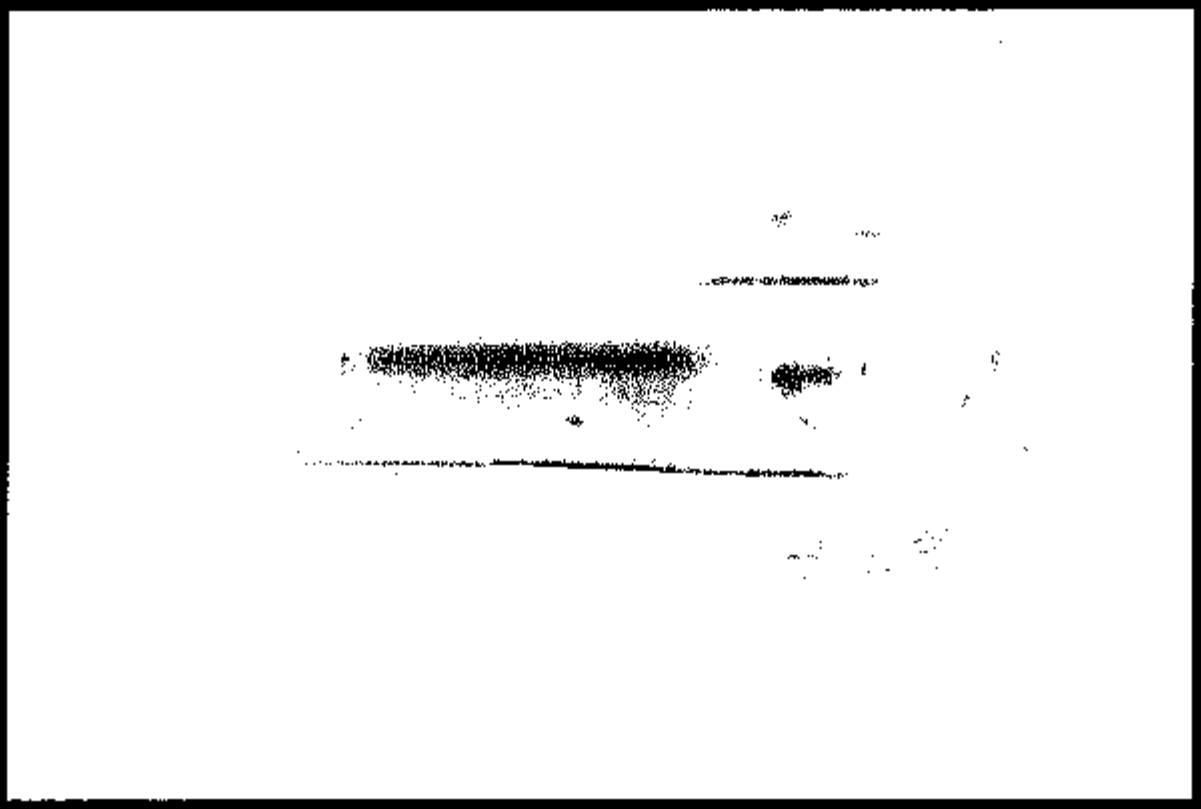


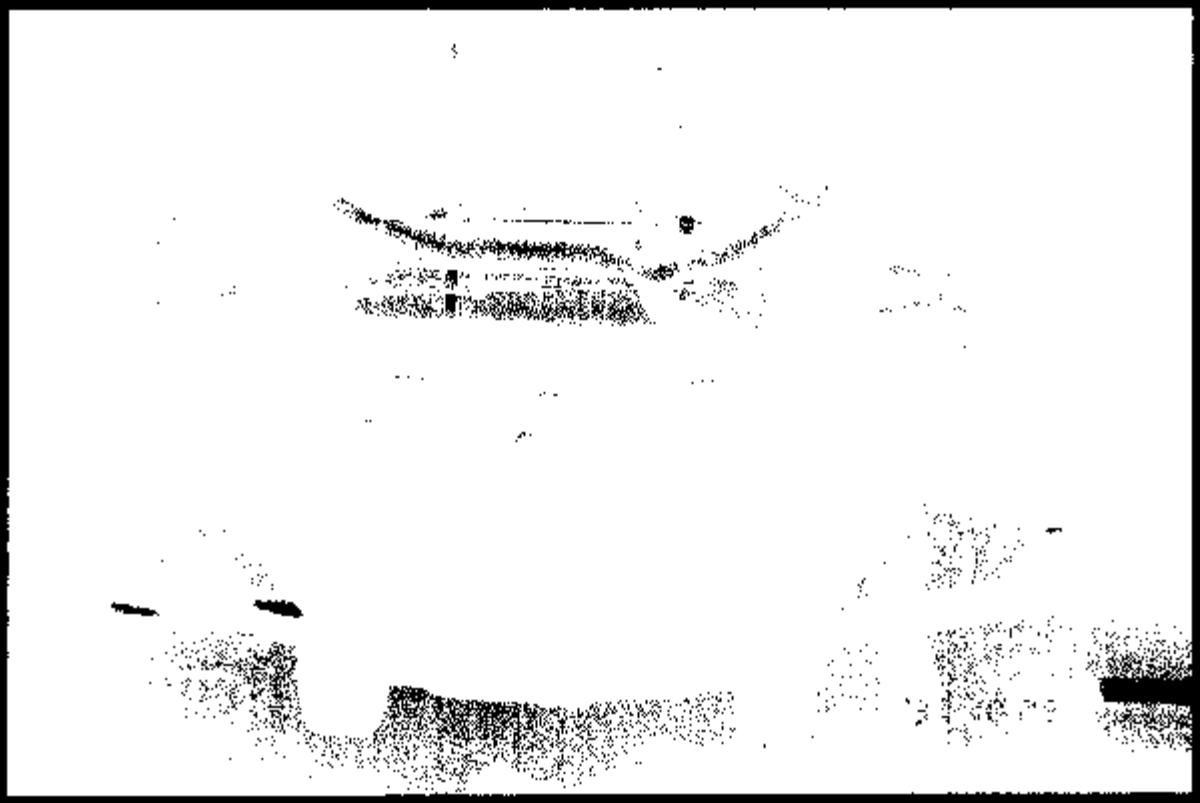


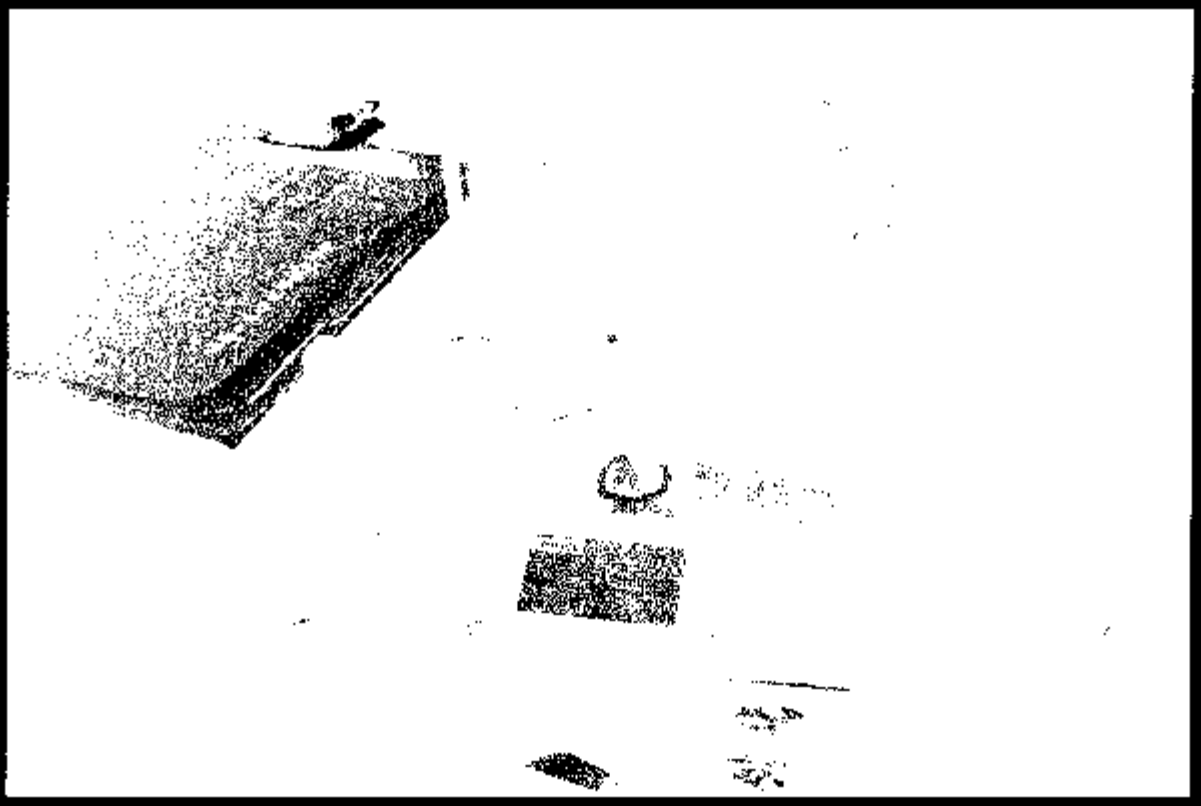


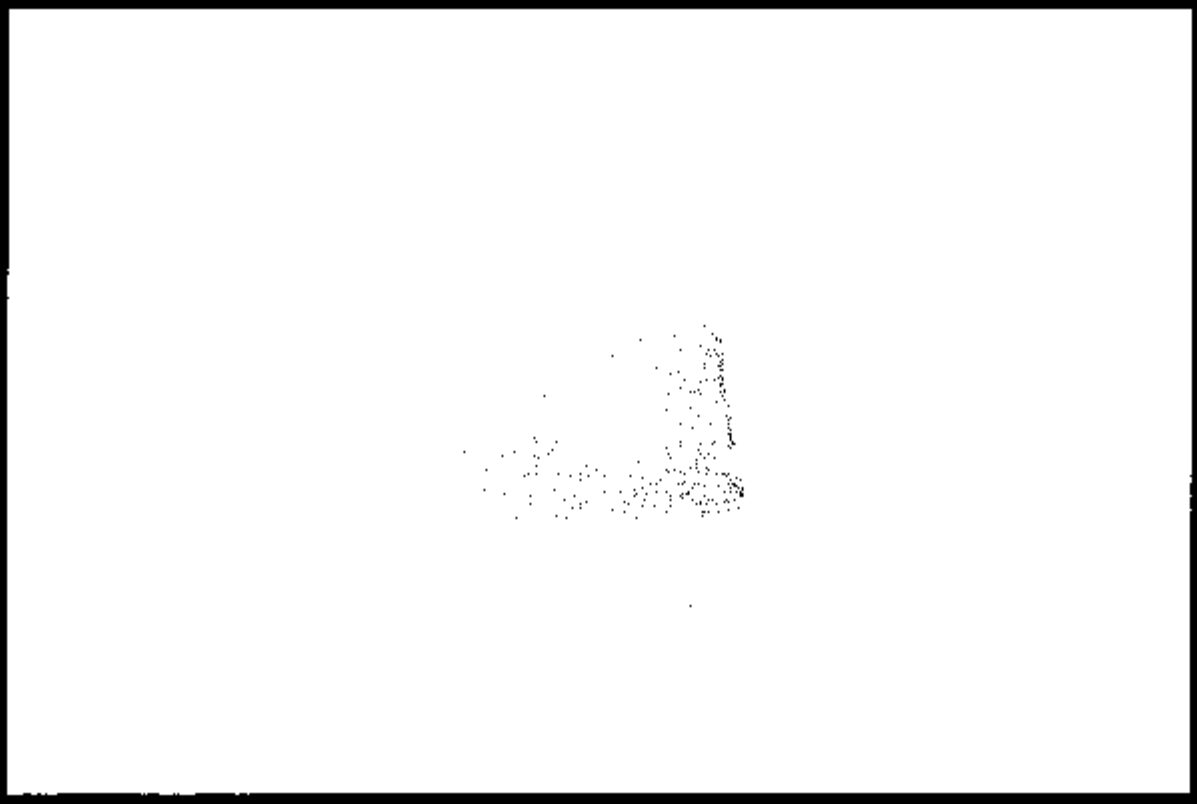


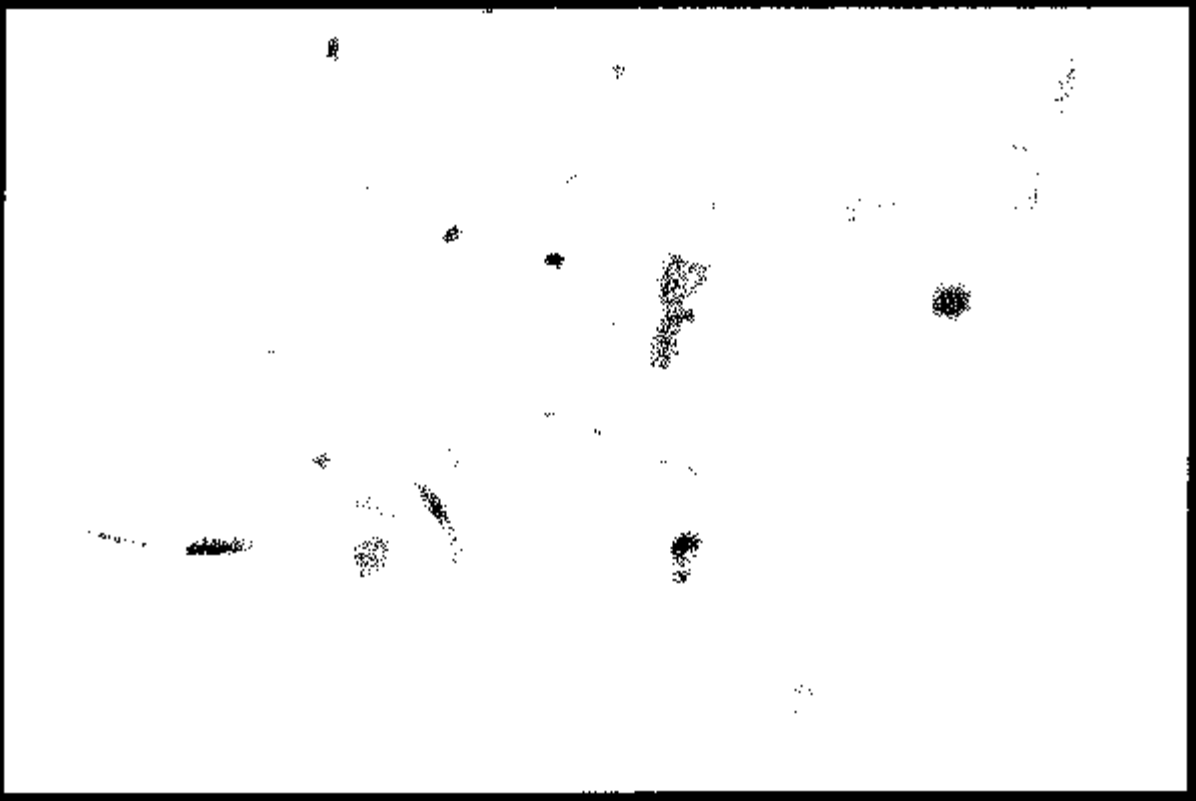












278397

BUICK MOTOR DIVISION
*** GM RESTRICTED ***

PR05279 PAGE #: 1
J01-124

CASE NO: 970146910
DATE OPENED: 05/08/1998
DATE CLOSED: / /
SOURCE:
CUSTOMER: [redacted]
ADDRESS: [redacted], ST LOUIS, MO
HOME PHONE: [redacted]

VIN: 1G4HP52K4WH421952
MODEL YR:
SERIES:
MILEAGE: 000793
STATE: MO

BUS. PHONE: EXT:

UTECAPA0616990235750O-PR05279

CR25A 1241-X PAGE: 1
05/09/98 GENERAL MOTORS CORPORATION REPORT DATE: 05/08/98
00:16 TO: DIVISIONAL GENERAL SERVICE MANAGER
DIVISION: BUICK
ZONE: CHICAGO

REF # - 970146910 DATE OF INCIDENT: 10/15/97 12:18

********** I OWNER - CLAIMANT **********

NAME OF OWNER: [redacted] AGE: [redacted]
ADDRESS: [redacted], ST LOUIS, MO PHONE NO: [redacted]
NAME OF DRIVER: AGE:
ADDRESS: PHONE NO: - -
NAME OF CLAIMANT: AGE:
ADDRESS: PHONE NO: - -

********** II VEHICLE **********

VIN: 1G4EP52KXWE421952 MILEAGE: 793 DEL DATE:09/26/97 NEW/USED/DEMO:N
TRANS: 4T65E AXLE: 3.05
PNCPL
USES:
PERSONAL
DLR #: 3642460 DLR NAME: GUBLER-LEMP BUICK-GMC TRUCK, I
CITY: MISHAWAKA STATE: IN
NATURE AND EXTENT OF DAMAGES:
VEHICLE ENGINE COMPARTMENT DESTROYED

ESTIMATED COST OF REPAIRS: $22,964.51

********** III DESCRIPTION OF CLAIM **********

DRIVER'S DESCRIPTION AS TO HOW INCIDENT HAPPENED AND STATEMENT OF THE CAUSE:
"CAR WAS PARKED AT VENTURE, WENT SHOPPING, THEN I WAS PAGED IN THE STORE.
BY THE TIME I CAME TO THE FRONT OF STORE THE VEHICLE WAS ON FIRE.
THE FIRE DEPARTMENT PUT FIRE OUT."

DID YOU PERSONALLY SPEAK WITH DRIVER: X YES NO IF 'NO', GIVE SOURCE OF DESC:

DID YOU PERSONALLY INSPECT THE VEHICLE: YES X NO
WHAT COMPONENTS ARE ALLEGEDLY DEFECTIVE: UNKNOWN
WHO MADE ALLEGATION OF DEFECT: MS. CRAMFORD
INFO FROM FURTHER INVESTIGATION: BUICK ACCEPTED RESPONSIBILITY FOR INCIDENT

********** IV CLAIM HANDLING **********

TYPE OF LOSS: F (FIRE/VEHICLE/OTHER)
IF "OTHER", THEN DESCRIBE THE PROPERTY INCLUDING AGE AND CONDITION:

ORIG PURCH PRICE: $22,964.51 AMT CLAIMED: $22,964.51 AMT PAID: $22,964.51
ARTICLES OBTAINED FROM OWNER: N (Y/N) IF "N", GIVE REASON: VEHICLE BURNED
, NO PERSONAL PROPERTY BURNED
ARTICLES DISPOSITION: N/A
PAYMENT/CREDIT AMT: $22,964.51 TO BE MADE TO: GURLEY LEEP BUICK
RELEASE FORM TO BE SIGNED BY CLAIMANT: Y (Y/N) IF "N", GIVE REASON:

CLAIM HANDLED TO CONCLUSION BY: PAUL ZALMEZAK TITLE: SRG
ASM ASSIGNED: DJR ASSIGN DTE: 11/03/97 DUE DATE: 11/17/97 RCVD DTE: 12/03/97
INVESTIGATION DATE: 11/06/97 INVESTIGATOR: RAY GROGG, EAA
N APPROVED BY: ED KEEMAN DATE: 12/16/97
CO APPROVED BY: PAUL ZALMEZAK DATE: 12/16/97

278430 PHO 5312
K30-013

GENERAL MOTORS CORPORATION

DIVISION: PONTIAC - GMC
ZONE: Commercial West
DATE: 05/15/98

ESIS UNIT
GM Central Claims
P.O. Box 02489
Detroit, MI 48202

RE: Claimant: [redacted]

Date of Incident: 3-20-98

CAC File No.: 98070091-01

Gentlemen:

Attached is a PAR report with information on the above captioned incident. This Report of Preliminary investigation is submitted to you for the reason(s) indicated below:

1. (x) The attached report is for your information and record.
2. ( ) We believe this claim may deserve further investigation by you.
3. ( ) Other:

We have checked the above items based upon the information we have at this time. If you do not agree, or if subsequent facts come to your attention indicating the advisability of a different approach, we would appreciate being advised promptly.

Forward claim acknowledgments to:

Product Investigation Coordinator
Pontiac-GMC Division
M.C. 483-631-730
31 E. Judson
Pontiac, MI 48342-6008

Further inquiries regarding this claim should be directed to the undersigned.

Very truly yours,

PONTIAC-GMC DIVISION
General Motors Corporation

Customer Service Center Supervisor
31 E. Judson
M.C. 483-631-730
Pontiac, MI 48342-6008

Enclosures:
- [x] CAC Case Comments
- [x] EAA Rape Notes
- [x] Pictures
- [x] Estimates
- [ ] Police Report
- [ ] RO's
- [ ] Dorm Tape
- [x] Other: Trans Fluid Check, Alamo Incident Report

Product Allegation Resolution- General

Documentation Decision Criteria

- [ ] Bodily Injury
- [ ] Collision
- [ ] Property damage outside the confines of the vehicle
- [x] Non-collision damage and fire to subject vehicle above $2000
- [ ] Personal property damage above $1,000

Customer Information

Case Number:	98078091-01
Claimant's Last Name:	[redacted]
VIN:	1G2HX52K8VH272576

Incident Information

Date and Time of Incident:	3/20/98 at approximately 7:45 PM.
Location of Incident:	I-94 at mile marker 124, West bound 14 miles of Miles City, MT.
Description of Incident:	Claimant alleged that the driver was signaled to pull over by another motorist who noticed smoke coming from under the hood of the vehicle in question.
Current Location of Vehicle:	Bert Automotive, 2540 Phyllis Road, Billings, MT
Alleged Defective Component:	Transmission.
Who Notified Division of Incident:	Claimant: Alamo Rent A Car. 4/6/98.

Product Allegation Resolution
Non-Collision Vehicle Damage

Special equipment and features:	None.
Primary use of vehicle:	Rental Vehicle.
Insurance carrier:	Alamo Rental Car Damage Recovery. P.O. Box 22842, Fort Lauderdale, Fl 33335. (800) 837-2264.
Weather conditions:	Cloudy, Daylight, Dry roads. Cold.
Comments:	EAA report reflects that estimated vehicle speed was 110 MPH at the time of the said incident.

Product Allegation Resolution
Summary/Closing

Was Physical inspection done? Y/N	Yes.
Inspector's name/organization:	Charles Tate. EAA.
Date of inspection:	4/15/98.
Mileage at inspection:	31,310
What was done at the inspection:	Visual inspection, photographs.
Vehicle road-tested: Y/N:	No.
Describe:	
Results:	
System components inspected:	Transmission fluid, mount, inner cv boot and joint, wiring harness and neutral start switch.
Summary of facts from the investigation:	Automotive transmission fluid overheated and blew out the vent onto the exhaust. This caused damage to the rack and pinion system, the mount, inner cv boot and joint, the engine wiring harness and the neutral start switch.
How and when was the matter left with claimant:	Contacted Alamo Rental on 4/28/98 and advised claimant to work with their insurance carrier to resolve the issue. The cause of the fire was due to excessive abuse and continual speeds of 110 MPH which compromised the transmission fluid.

DONATION REQUEST

Description:
Vehicles damaged in transit, vehicles deemed non-repairable, and vehicles that were repurchased previously may be donated to an automotive vocational, ASEP, or YES school.

Purpose:
To dispose of vehicles not sold at a GM sponsored auction site and to provide NAO Dealer Accounting with documentation to remove the vehicle from Pontiac-GMC's Inventory.

Frequency:
When the District Service Manager or Zone Service Manager determines that a vehicle is to be donated and the Disposition Coordinator has obtained all of the necessary paperwork from the dealership (title, POA, lien release, etc.)

Task:
The Donation Request form (sample copy attached) must be completed by the Region or Repurchase Coordinator. The district will usually locate a school who will accept the vehicle. If the district is unable to locate a "home" for the vehicle, then Elena Brooks-Daniels may be able to assist in locating an ASEP school in the area.

Once the Disposition Coordinator forwards the file to the Auction-Inventory Coordinator, the following must be completed:

1. Forward the following documents to Elena Brooks-Daniels via Federal express:
   - Completed Donation Request form
   - Certificate of Title
   - Copy of Repurchase Check Request form (front and back)
   - POA, if applicable
   - Lien release, if applicable
2. Make photocopies of all the originals for our records. The original Check Request form remains with our repurchase file.
3. Update DMAC-PF17 with comments:
   "Forwarded donation request to Elena Brooks-Daniels via Federal Express. Documents included: title, POA, and lien release."
4. Update ACCESS database. As indicated on Illustration I, update status from Paperwork Pending to Donation Scrap Pending. In addition, update the Comments field indicating date paperwork was forwarded for processing. Save record and select the "Disposition" button. Update "Date Initiated".
5. File in Donation/Scrap Pending drawer.

PRODUCT ALLEGATION RESOLUTION
FIRE (NON-COLLISION)

Division: PONTIAC	Ref# 99078091 01	VIN: 1G2HX52K8VH272576
Claimant's Name (LAST, First): [redacted]		

Inspected By: CHARLES TATE Organization: EAA, INC.

Phone: (305) 773-0086 Inspection Date: 4/15/99 Mileage at Inspection: 31310

********** I INSPECTION SUMMARY **********

Following the inspection, summarize the tests and observations.

AUTOMATIC TRANSMISSION FLUID OVERHEATED, BLEED OUT VENT ONTO EXHAUST. BURNED TRANSMISSION, RACK & PINION, TRANSMISSION MOUNT, LEFT INNER CV BOOT & JOINT, UNDERHOOD WIRING HARNESS, AND NEUTRAL START SWITCH. ATTEMPTED TO INTERVIEW DRIVER THOMAS FRASER, BUT HE WOULD NOT RESPOND. [redacted] REFUSED TO PROVIDE THE DRIVER WITH A REPLACEMENT VEHICLE FOLLOWING THE FIRE, FOR REASONS OF THEIR OWN.

********** II INTERVIEW - VEHICLE HISTORY **********

(Note: Please indicate name, address & phone number of person being interviewed): TANCE CATANIA, DAMAGE RECOVERY, [redacted], 5301 NW 33RD AVE, FT. LAUDERDALE, FL 33309, (954) 522-0000 X224.

1. Vehicle modifications or after-market equipment? (e.g. radio, phone, CB, tires, wheels, trailer hitch/wiring, trailer brake controller, hydraulic lines, alarm system, etc.)

Item(s), date installed, and by whom (name, phone): NONE

2. Any *prior* collision damage? (when, where, extent, repaired by, etc.) NONE

3. For the following systems, list and describe *prior* repairs or outstanding problems/complaints at time of incident (e.g. no starts, stalls, overheating, loss of coolant, warning lights "On", strange odors, smoke, fluid leaks on driveway, engine noise, engine miss, etc.):

Cooling System (Y/N) N ; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by: (GM, Non-GM, Owner/Other) ____

Describe ____

A/C System (Y/N) N ; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by: (GM, Non-GM, Owner/Other) ____

Describe ____

Steering System (Y/N) N ; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____

Describe ____

Transmission (Y/N) N ; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____

Describe ____

********** II INTERVIEW - VEHICLE HISTORY (Continued) **********

Electrical Systems (Y/N) N ; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____
Describe _____

Fuel System (Y/N) N ; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____
Describe _____

Exhaust System (Y/N) N ; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____
Describe _____

Major Engine (Y/N) N ; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by: (GM, Non-GM, Owner/Other) ____
Describe _____

Brake/ABS/TCS System (Y/N) N ; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by: (GM, Non-GM, Owner/Other) ____
Describe _____

Body (Y/N) N ; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____
Describe _____

Other (Y/N) N ; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____
Describe _____

Regular maintenance (e.g., oil changes, belts, hoses, etc.) Done by: (GM, Non-GM, Owner/Other): Non-GM

Maintenance records? (Y/N) N Date/description of last maintenance/repair (by whom?) PDI 6-6-97, LOF 7-24-97, [illegible] 8-5-97, LOF 9-22-97, LOF [illegible]-4-97, LOF 2-22-98 (J. CATANIA)

Any other pertinent vehicle history information (from Interviewee or GM Warranty History)? None

Name and address of service who towed (include tow driver's name), stored and/or provided temporary service to the vehicle Unknown

How was vehicle towed? (flat bed, dolly, sling, front or rear lift) Unknown If towed on wheels, how far? —

********** III INTERVIEW - INCIDENT DETAILS **********

********** III A INTERVIEW - IMMEDIATELY BEFORE THE FIRE **********

If vehicle is a truck, or a car trailering cargo at the time of the incident, estimated total weight of cargo and trailer (in lbs) ____

Load description N/A load location N/A

Driver's physical description (gender, age, height, weight, disabilities) Unknown

If vehicle's ignition was "Off" prior to fire, for how long was it "Off"? Less "on" Were all doors locked? (Y/N) —

Drive length (if vehicle was parked prior to fire, describe last drive): Hrs. — Min. — Distance traveled —

If not parked, vehicle speed estimate 110 MPH Source of estimate J. CATANIA Posted speed "Reasonable" MPH

Fuel gauge reading (Empty, 1/4, 1/2, 3/4, Full) 1/4 When last fueled? Unknown

Exact incident location I-94 AT MILE MARKER 124, WEST BOUND 14 MILES WEST OF MILES CITY, MT.

Weather conditions and visibility CLOUDY, DAYLIGHT, DRY ROADS, 3-20-98 @ 6:44 PM

Approx. temperature COLD °F. Any physical visual obstructions? None

********** III A INTERVIEW - IMMEDIATELY BEFORE THE FIRE (Continued) **********

Road: Concrete, Asphalt, Gravel, Crushed Rock, Dirt, or Other? C Describe: _____

Shoulder: Concrete, Asphalt, Gravel, Crushed Rock, Dirt, or Other? C Describe: _____

Road condition: Wet, Dry, Icy or Other? D If other, specify _____

Shoulder condition: Wet, Dry, Icy or Other? D If other, specify _____

Describe brake operation: (pedal feel, brake pull or grab, vibration, normal, etc.) NO PROBLEM REPORTED

Any warning lights "On", high/low gauge readings, or messages displayed? (Y/N) N Describe NONE REPORTED

Electrical systems operation: (normal, other?) NO PROBLEM REPORTED

Mark an "X" before all electrical systems/devices which were "On" or "Cycled" immediately prior to the incident: UNKNOWN

___ Cruise Control	___ Windshield Wipers	___ Radio, Built-in Tape/CD Player
___ Traction Control Switch "On"	___ Air Conditioner, on "Max"? (Y/N) ___	___ Auxiliary CD Player
___ Low Beam Headlights	___ Heater	___ Telephone
___ High Beam Headlights	___ Windshield Defogger	___ CB Radio
___ Daytime Running Lights	___ Windshield Defroster	___ Power Window Controls
___ Fog Lamps	___ Rear Window Defroster	___ Power Mirror Controls
___ Turn Signal	___ Outside Mirror Heater	___ Power Seat Controls
___ Hazard Flashers	___ Driver Seat Heater	___ Power Sun Roof Controls
___ Map Lights, Ft ___ Rr ___	___ Passenger Seat Heater	___ Cigar Lighter
___ Other Interior Lights	___ Auxiliary Power Outlet	___ Other _____

Steering operation: (normal, other?) NO PROBLEM REPORTED

Powertrain: (any engine miss, sluggish, surge, stall, loss of power or speed, etc.?) NO PROBLEM REPORTED

Any unusual noises (bang, pop, tick, grinding, metallic, roar, etc.)? From where? NONE REPORTED

Did it appear to match engine speed? (Y/N) —

Describe any unusual odors. From where? NONE REPORTED

Any smoke? (from where, color, intensity, etc.) TRUCKER FOLLOWING VEHICLE SAW SMOKE AND SIGNALED DRIVER TO PULL OVER.

Was anyone smoking? (Y/N) NA How long since someone last smoked in the vehicle? NA

********** III B INTERVIEW - AT BEGINNING & DURING THE FIRE **********

Any flame? (from where, color, intensity, etc.) NONE REPORTED

Any steam or smoke? (from where, color, intensity, etc.) SMOKE FROM BENEATH VEHICLE AND FROM ENGINE COMPARTMENT.

Any apparent malfunction of: Cooling System? (Y/N) N Power Steering? (Y/N) N Auto Transmission? (Y/N) Y Electrical Systems? (Y/N) N Fuel System? (Y/N) N Exhaust System? (Y/N) N Engine? (Y/N) N Brake System? (Y/N) N Other? (Y/N) N Describe: _____ Warning Lights? (Y/N) ___ Gauges? (Y/N) N If so, describe: _____

What did you do after you realized something was wrong? Pull Over? (Y/N) NA Lower Windows? (Y/N) Y Raise Windows? (Y/N) N Turn Engine Off? (Y/N) Y Turn on Hazard Flashers? (Y/N) NA Exit Vehicle? (Y/N) Y Open Hood? (Y/N) Y Open Trunk? (Y/N) N Other? (Y/N) N Describe _____

********** III B INTERVIEW - AT BEGINNING & DURING THE FIRE (Continued) **********

Any other comments or observations that have not been covered? None Available

********** IV - VEHICLE INSPECTION **********

The vehicle inspection documents the physical evidence via color photographs and written observations. It is important to also document what does *not* appear to be related to the fire. This is necessary because fire cause determination often involves the process of elimination. By recording your observations in the following section, you will be following a methodical inspection format.

A. Take color photographs of the following and enter observations/comments on the form:

Left & right side exterior OK

Front & rear exterior OK

Hood, inner & outer panels OK

Trunk area and Deckfld, inner & outer panels OK outer, No Key, Code Incorrect

Roof OK

Door interior panels OK

Left & right instrument panel & odometer OK

Ashtray(s) area OK

Left & right front seat and carpet OK

Underbody & exhaust (include hangers) Evidence of Burning as Described.

Option code label In Trunk, No Key, Code Incorrect.

Engine compartment Evidence of Burning at Trans. Vent Area.

Radiator, front & rear OK

Coolant recovery bottle OK

Transmission cooler lines/connections OK

Engine compartment engine coolant lines/hoses, connections/clamps OK

Engine compartment heater lines/hoses, connections/clamps (include those to throttle body) OK

All fuel lines/hoses, filter, connections/clamps OK

TBI, injector rail, or carburetor & fuel line connection OK

Engine compartment fuel lines/hoses, connections & o-rings OK

Power steering lines/hoses, connections/clamps OK

Generator & attached wiring OK

********** IV - VEHICLE INSPECTION (Continued) **********

Battery & attached cables OK

Engine block (note precise location of cracks, holes, etc.) _____

Engine oil pan OK

Engine compartment hinge torque rods OK

Engine compartment exhaust system (e.g. intact, rusted, modified, out of position, clearance, etc.) OK

Any item which is alleged to be the cause/source NONE

Anything on vehicle which is after-market NO

Anything on vehicle which is a modification NO

Anything on vehicle which is unusual, or out-of-place, etc. NO

B. Enter observations/comments for the following on the form and take color photographs as necessary.

For the following fluids, comment on the fluid level, smell (burned?), feel (gritty?), color (dark?), and apparent condition (normal, water, particles, etc.):

Engine coolant OK

Engine oil 1 QT. LOW, DIRTY & BURN SMELL

Transmission fluid 2 PTS. LOW, DIRTY & BURN SMELL

Power steering fluid OK

Brake fluid OK

List all driver electrical controls which are in the "On" position (include ignition) NONE AT INSPECTION.

Fuses (identify all open or not proper size) OK

Wiring insulation at fuse blocks OK

Fusible links (identify all open) OK

Spark plug wiring and boot condition OK

Fuel filler "Lead-Free" restrictor in place? (Y/N) Y Describe _____

Location of fuel filler cap (or evidence of remains) OK

Catalytic converter (any discoloration or swelling?) OK

Position of windows (if glass missing, do further inspection) CLOSED

C. Photograph any damage to claimant's vehicle relating to the allegation and comment on the nature and extent of damage and estimated cost to repair (attach copy of estimate, if available): ESTIMATE ATTACHED FOR $5303.34 SUBJECT TO TEAR DOWN.

******************************* V SITE INSPECTION *******************************

Take pictures of the site and enter comments below. If a structure was involved, or if it appears the operating environment was a contributing factor or cause, take pictures as necessary. Examples: building electrical, gas cans, water heaters or other flame or spark source, tall grass, dry leaves, ruts indicating vehicle was stuck, etc.
If significant other property damage occurred due to the fire, if possible, take pictures of the damage and make notes as necessary.

Comments: SITE DID NOT CONTRIBUTE TO FIRE OTHER THAN IT ALLOWED DRIVER TO TRAVEL AT "110 MPH" PER JAMES CATALINA AS COVERED PREVIOUSLY, AND BASED ON HIS INTERVIEWS WITH THE DRIVER, THOMAS FRASER.

GM-PAG-Fire NO, Rev. 09/20/97

PRODUCT ALLEGATION RESOLUTION
FIRE (NON-COLLISION)

Division: Pontiac	Ref# 98078091 01	VIN: 1G2HX52K8VH272576
Claimant's Name (LAST, First)	[redacted]	

Inspected By: CHARLES TATE Organization: EAA, INC.

Phone: (303) 773-0086 Inspection Date: 4/15/98 Mileage at Inspection: 31310

Roll Number 2.25

Neg.#	Description	
0	FRONT	38. ENGINE DIP STICK, 1 QT. LOW
1.	R. SIDE	39. F. DISC, HEAT DISCOLORED
2.	R. SIDE	40. SAME
3.	R. SIDE	41. R. DRUM
4.	LOWER R. SIDE	42. SAME
5.	R. SIDE FROM R. REAR	43. R. SHOES
6.	LOWER R. SIDE	44. R. DRUMS, HOT SPOTS
7.	L. FRONT	45. SAME
8.	L. SIDE	46. CV DAMAGE FROM WHEEL WELL
9.	L. REAR FROM L. REAR	47. ADDITIONAL DAMAGE FROM WELL
10.	BACK	48. DAMAGE FROM UNDERBODY
11.	BACK	49. SAME
12.	DECK	50. SAME
13.	ROOF	51. SAME
14.	L.R. DOOR	52. SAME
15.	I.P.	53. OIL SPILL DOWN EXHAUST
16.	I.P.	54. FRONT TIRE
17.	I.P. CLUSTER	55. REAR TIRE
18.	ASHTRAY	
19.	R.F. DOOR	
20.	FRONT FLOOR	
21.	L.R. DOOR	
22.	REAR FLOOR	
23.	R.R. DOOR	
24.	HOOD OUTER	
25.	HOOD, INNER	
26.	ENGINE COMP., WIRING REMOVED	
27.	ENGINE COMP., TRANS. CASE EXPOSED	
28.	AREA OF FIRE AT TRANS. VENT	
29.	SAME	
30.	SAME	
31.	SAME	
32.	SAME	
33.	SAME	
34.	SAME	
35.	ENGINE COMP. FROM RIGHT SIDE, NO DAMAGE, EXTINGUISHER DUST	
36.	TRANS. DIP STICK, 2 PTS. LOW, OIL BURNT, SMELLS.	
37.	TRANS. OIL ON PAPER TOWEL, FOR COLOR AND SMELL.	

PHOTO.DOC

[redacted]

[redacted] Lane (406) 252-2307
[redacted] 1-800-[redacted]

DATE: SHOWED: X

STOCK NO.	TAG NO. T514	COLOR WHITE	
[redacted]	31318	01JAN97	PONTIAC BONNEVILLE

NAME: [redacted]

[redacted]

CITY/STATE/ZIP: BILLINGS MT 59101

BILL TO:

P.O. NO.

TIME PROMISED: 17:00 15APR98

HOME PHONE:

BUSINESS PHONE: 406-252-9279

ENGINE NO. | TRANSM. NO. | AXLE NO. | PROD. DATE | LABOR RATE: 0.00

ESTIMATE $

INVESTIGATE DAMAGE TO VEHICLE

Trans Fluid overheated, Blew out vent onto exhaust - Burned trans, Rack + pinion trans mount, Left lower CV Boot + Joint - under Hood wiring Harness neutral start switch

TOWING | AMOUNT

MISC. CHARGES | AMOUNT

SUBLETS P.O.NO. | AMOUNT

FOREMAN'S SIGNATURE X

TECHNICIAN COPY

Vehicle Fire - Info Only

ACCIDENT INVESTIGATOR'S REPORT

Accident Number: 98 | Year: 98 | Agency: 000 | ID Number: 1354 | Month: 03 | Seq No: 03 | Date of Accident: 032098 | Time: 1844 | Name of City: | City Code: | Name of County: CUSTER | County Code: 14 | 02

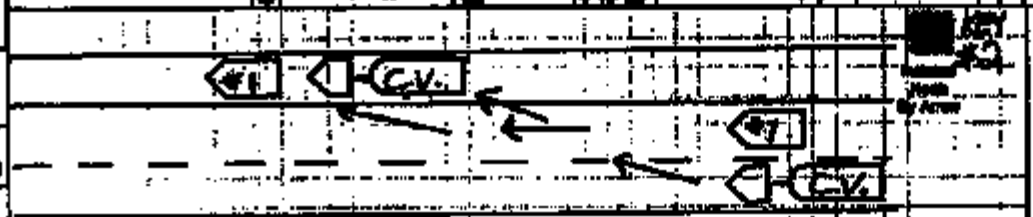
Occurred On: I-94 | At Intersection Of: | Miles: 13.9 | Of: MILES CITY

2 | Not At Intersection | Feet: 01.9 | Miles: | Of: MOON CREEK (EXIT 126) | Location Code: I00 94 0124+0400

Class of Trafficway: 1 | Grade & Hwy Align.: 3 | Relation to Roadway: 1 | Relation to Junction: 0 | Latitude: | Longitude:

1 | Construction/Maintenance Zone: 0 | Site Study Suggested: 0 | Speed Limit: 065 | Speed Limit Units: M | Traffic Controls: 1.6 | Stoppage: 0 | Reservation: | 02

0.0



← I-94 WESTBOUND/CUSTER COUNTY

MILES CITY

Range: 45E | Township: 07N | Section: 34

COLLISION TYPE - Multiple Veh.

1 Rear-End | 2 Sideswipe, Same Direction | 3 Sideswipe, Opposite Direction | 4 Left Turn, Same Direction | 5 Left Turn, Opposite Direction | 6 Right Angle | 7 Right Turn, Same Direction | 8 Right Turn, Opposite Direction | 9 Head-On | 0 Other

21

VEHICLE ONE WAS WESTBOUND ON I-94 IN CUSTER COUNTY ACCORDING TO A SUBJECT (IAN CLIFFORD) IN THE VEHICLE. A COMMERCIAL VEHICLE WAS PASSING VEHICLE ONE WHEN THE COMMERCIAL DRIVER MOTIONED FOR VEHICLE ONE TO PULL OVER WHILE POINTING AT THE FRONT END OF THE CAR. BOTH VEHICLES PULLED OVER AND THE C.V. DRIVER RAN UP TO VEHICLE ONE WITH A FIRE EXTINGUISHER. THE HOOD WAS LIFTED, AND A SMALL ENGINE FIRE WAS PUT OUT. (IT IS UNCLEAR WHO WAS DRIVING. ONE SUBJECT WAS UNAVAILABLE AND ONE SUBJECT GAVE CONFLICTING INFO. TWICE HE SAID HE WAS DRIVING, TWICE HE SAID HE WAS NOT) 00

97

DRIVER 1 | DRIVER | PEDESTRIAN

Driver's Name (Last)	First	Middle	Driver's Name (Last)	First	Middle
UNKNOWN					

Address - Number and Street:

City: | State: | Zip Code: | City: | State: | Zip Code: | 01

Driver License Number: | State: | Operator / Commercial / Other: | Driver License Number: | State: | Operator / Commercial / Other:

Date of Birth: | Driver License Status / Restriction Compliance / Other Licensing Date: | Insurance Carrier: NAT'L. UNION FIRE INS. | Date of Birth: | Driver License Status / Restriction Compliance / Other Licensing Date: | Insurance Carrier:

Violation Code 1: | Summons No. 1: | Violation Code 1: | Summons No. 1:

Violation Code 2: | Summons No. 2: | Policy Number: RMCA 3207 MN | Violation Code 2: | Summons No. 2: | Policy Number:

Vehicle 1 | Vehicle

Owner: Same as Driver [redacted] | Owner: Same as Driver

Number and Street: [redacted] | Number and Street:

City: FT. LAUDERDALE | State: FL. | Zip Code: [redacted] | City: | State: | Zip Code:

Vehicle Identification Number: 62HX52K8YN272576 | License Plate Number: 771 PTR | Vehicle Identification Number: | License Plate Number:

Vehicle Make: PONTIAC | Vehicle Year: 97 | License State: MN. | Vehicle Make: | Vehicle Year: | License State:

Vehicle Damage | Vehicle Damage | Vehicle/Pedestrian Number | Vehicle Damage | Vehicle Damage | Vehicle/Pedestrian Number

STATE OF MONTANA - ACCIDENT INVESTIGATION CODES

INSTRUCTIONS

* EXPLAIN IN ACCIDENT DESCRIPTION

If a field DOES NOT APPLY, enter a dash (-)

1 WEATHER CONDITIONS

1 Fog, Smog, Smoke
2 Sleet, Hail, Freezing Rain, Drizzle
3 Blowing Sand, Soil, Dirt, Snow
4 Severe Crosswinds
5 Clear
6 Cloudy
7 Rain
8 Snow
10 No Adverse Condition
97 Other *
98 Unknown

2 LIGHT CONDITION

1 Daylight
2 Dark - Not Lighted
3 Dark - Lighted
4 Dawn
5 Dusk
6 Unknown

3 ROADWAY SURFACE CONDITION

1 Dry
2 Wet
3 Snow or Slush
4 Ice
5 Sand, Mud, Dirt, Oil
7 Loose Gravel
8 Other *
9 Unknown

4 OTHER DAMAGE TYPE

0 None
1 Guard, Lighting, Power Pole
2 Sign
3 Guardrail
4 Fence
5 Building
6 Shrubbery/Trees
7 Maintenance Equip.
8 Fire Hydrant
9 Road Surface
10 Drainage Structure
11 Fence
12 Barricades
13 Other *

5 OTHER DAMAGE OWNERSHIP

1 Federal
2 State
3 County
4 City
5 Private

6 OTHER DAMAGE SEVERITY

1 Under $100
2 $100 to $400
3 Over $400

7-9 CONTRIBUTING CIRCUMSTANCES (Up to 5 per Vehicle)

0 None

DRIVER

1 Drugs
2 Alcohol
3 Failed to Yield Right of Way
4 Disregarded Traffic Signs, Signals, Road Markings
5 Exceeded Posted Speed Limit
6 Too Fast for Conditions
7 Made an Improper Turn
8 Wrong Side or Wrong Way
9 Followed Too Closely
10 Improper Lane Change
11 Improper Backing Operation
12 Improper Passing
13 Improper Starting
14 Improper Parking
15 Fell Asleep, Fainted, etc.
16 Did Not Comply with License Restrictions
17 Inattentive Driving
18 Careless Driving
19 Other (Driver) *

ENVIRONMENT

21 Fog, Smog, Smoke
22 Sleet, Hail
23 Blowing Sand, Soil, Dirt, Snow
24 Severe Crosswinds
25 Rain, Snow
26 Sign Obstruction
27 Vegetation Obstruction
28 Water Back Obstruction
29 HB Obstruction
30 Building Obstruction
31 Glare in Roadway
32 Sun Glare
37 Other *(Environment)

OTHER PERSON

41 Drugs
42 Alcohol
43 Failed To Yield ROW
44 Disregard Traffic Control Device
45 Illegally in Roadway
46 Bicycle Violation
47 Cycling not Visible
48 Other (Person) *

PASSENGER

51 Drugs
52 Alcohol
53 Obstructed Driver's View
54 Other Distraction *
57 Other (Passenger) *

ROAD

61 Wet
62 Icy
63 Slushy
64 Debris
65 Pot, Holes, Bumps
66 Worn, Travel-Polished Surface
67 Road Under Construction/Maintenance
68 Obstruction
69 Traffic Control Device Inoperative
76 Shoulder Low, Soft or High
77 Other (Road) *

VEHICLE

81 Brakes
82 Steering
83 Power Plant
84 Suspension
85 Tires
86 Exhaust
87 Lights
88 Signals
89 Windows
90 Restraint System
91 Wheels
92 Truck Coupling
93 Cargo
94 Fuel System
97 Other (Vehicle) *

8 WHICH VEHICLE OCCUPIED

1 Vehicle 1 P Pedestrian
2 Vehicle 2 O Other *

10 SEATING POSITION

11 Front Seat - Left Side (Motorcycle Driver)

11 OCCUPANT PROTECTION

0 None Used - Veh. Occupant
1 Shoulder Belt Only Used
2 Lap Belt Only Used
3 Shoulder and Lap Belt Used
4 Child Safety Seat Used
5 Helmet Used
6 Not Applicable - Nonmotorist
7 Restraint Use Unknown
10 Improper Use

15 INJURY CLASSIFICATION

0 No Injury
1 Possible Injury
2 Nonincapacitating Evident Injury
3 Incapacitating Injury
4 Fatal Injury
5 Injured, Severity Unknown
6 Died Prior to Accident

20-23 FIRST HARMFUL EVENT & MOST HARMFUL EVENT

NONCOLLISION

1 Overturn
2 Rollover/Roll
3 Immersion
4 Jackknife
7 Other Noncollision *

COLLISION WITH

8 Pedestrian
9 Pedalcyclist
10 Railway Train
12 MV in Transport
13 MV in Transport on Other Roadway
14 Parked MV
15 MV at Rest (Any)
16 Wild Animal
17 Domestic Animal
18 Other Obj. Not Fixed *

COLLISION WITH FIXED OBJECT

30 Impact Attenuator
31 Bridge Pier or Abutment
32 Bridge Parapet End
33 Bridge Rail
34 Guardrail Face
35 Guardrail End
36 Median Barrier
37 Eng. Traffic Sign Post
38 Overhead Sign Support
39 Lighting/Light Support
40 Utility Pole
41 Other Post
42 Culvert
43 Curb
44 Ditch
45 Embankment
46 Fence
47 Mail Box
48 Tree
49 Other Fixed Object *
44 Rock or Boulder
99 Unknown

24-25 VEHICLE BODY STYLE

1 Passenger Car (Unknown)
2 Van
3 Bus
4 School Bus
5 Pickup (Category Unknown)
6 Truck/Truck-Tractor
7 Motorhome
8 Motorcycle
9 Ambulance
10 Farm Tractor/Farm Equip.
11 Construction Equipment
12 Pickup/Light Cargo
13 Bicycle
14 Bicycle/Moped
15 Other *
16 Fire Truck
17 Small Pickup
18 Standard Pickup
19 Subcompact Car
20 Compact Car
21 Mid-Size Car
22 Large Passenger Car
23 Small Station Wagon
24 Mid-Size Station Wagon
25 Large Station Wagon
26 Moped
27 Mini-Bike
28 Sport Utility
29 Working Construction
99 Unknown

26-27 TRAILER STYLE

0 No Trailer
1 Camping Trailer
2 Mobile Home
3 Utility Trailer (GVWR & Under)
4 Utility Trailer (Over GVWR)
5 Semi Cargo Tlr.
6 Full Cargo Trailer
7 Pole Trailer
8 Two Trailer Unit
9 Three Trailer Unit
10 Fifth Wheel
11 Boat Trailer
12 Two Trailer Unit Recreational
13 Other *

28-29 VEHICLE INTENT

1 Go Straight Ahead
2 Overtake
3 Make Right Turn
4 Make Left Turn
5 Make U Turn
6 Slow or Stop
7 Start in Traffic Lane
8 Start from Parked Position
9 Back
10 Remain Stopped in Traffic Lane
11 Remain Parked
12 Lane Change
13 Parking Maneuver
14 Other *

30 - 31 PEDESTRIAN ACTION

10 Crossing at Intersection or In Crosswalk
11 Crossing not at Intersection or In Crosswalk
12 Entering or Crossing Behind School Bus
13 Entering or Crossing From Behind Other Vehicle
20 Walking With Traffic
30 Walking Against Traffic
31 Approaching or Leaving School Bus
32 Approaching or Leaving Other Vehicle
33 Playing or Working on Vehicle
39 Jumped From Vehicle
99 Other Working *
70 Standing

PAGE 1 OF 1

SOLD TO: ACCOUNT NO [illegible]
RETAIL CASH
RC

SHIP TO

Mr Goodlin [illegible]

MB		CASH	BILLINGS MT

		0	2[illegible]	[illegible]	2320.50	2320.50	2,320.50
		0	1[illegible]	[illegible]	42.96	42.96	42.96
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	35.70	35.70	35.70
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	523.[illegible]	523.[illegible]	523.[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	306.[illegible]	306.[illegible]	306.[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
3	3	0	1052884	FLUID	4.58	4.58	13.74

******* INVOICE QUOTE *******

NO RETURN [illegible]
ELECTRIC [illegible]

PARTS	3,401.83
FREIGHT	
DEPOSIT	0.00
SALES TAX	0.00
TOTAL	$3,401.83

PONTIAC
Cadillac
GMC TRUCKS

CUSTOMER COPY

DATE ENTERED		DATE SHIPPED		
15 APR 98		15 APR 98		1589

QUOTE

ACCOUNT NO. 9999

PAGE 1 OF 1

SOLD TO

RETAIL CASH
RC

SHIP TO

SHIP VIA							
			MB		CASH		BILLINGS MT

1	1	0	12171418	F-HARNESS	661.51	661.51	661.51

******* I N V O I C E Q U O T E *******

NO RETURN ON ELECTRICAL PARTS

PARTS	661.51
SUBLET	
FREIGHT	0.00
SALES TAX	0.00
TOTAL	$661.51

CUSTOMER COPY

PONTIAC

GMC TRUCKS

MODEL: _____ DATE _____ RO NO. _____

YEAR _____ ENGINE SIZE _____ GAS _____ DIESEL _____

TRANS. _____ R-AXLE _____ F-AXLE _____ P-STR _____ A-C _____

CARB NO. _____ 2 BRL _____ 4 BRL _____ EXH _____ AIR PUMP _____ 4 x 4 _____ 2 x 4 _____

QUAN.	PART NO.	DESCRIPTION		COST
	Rack + Pinion	2.4		
	align	2.1		
	trans mount	.8	12.40	
	Trans	7.0		
	Boot + CV	2.0	20.0	
	Harness	4.5		
	Flash from Ann	1.0		

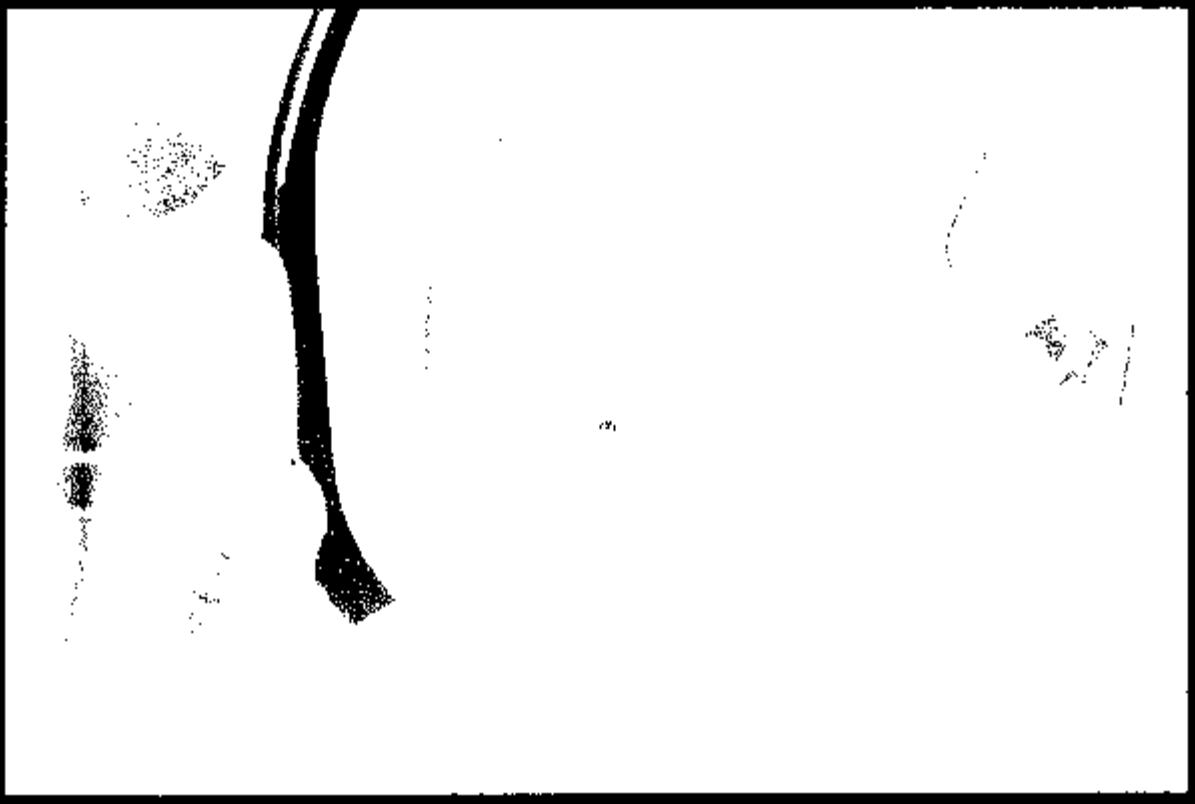
SIGNED _____

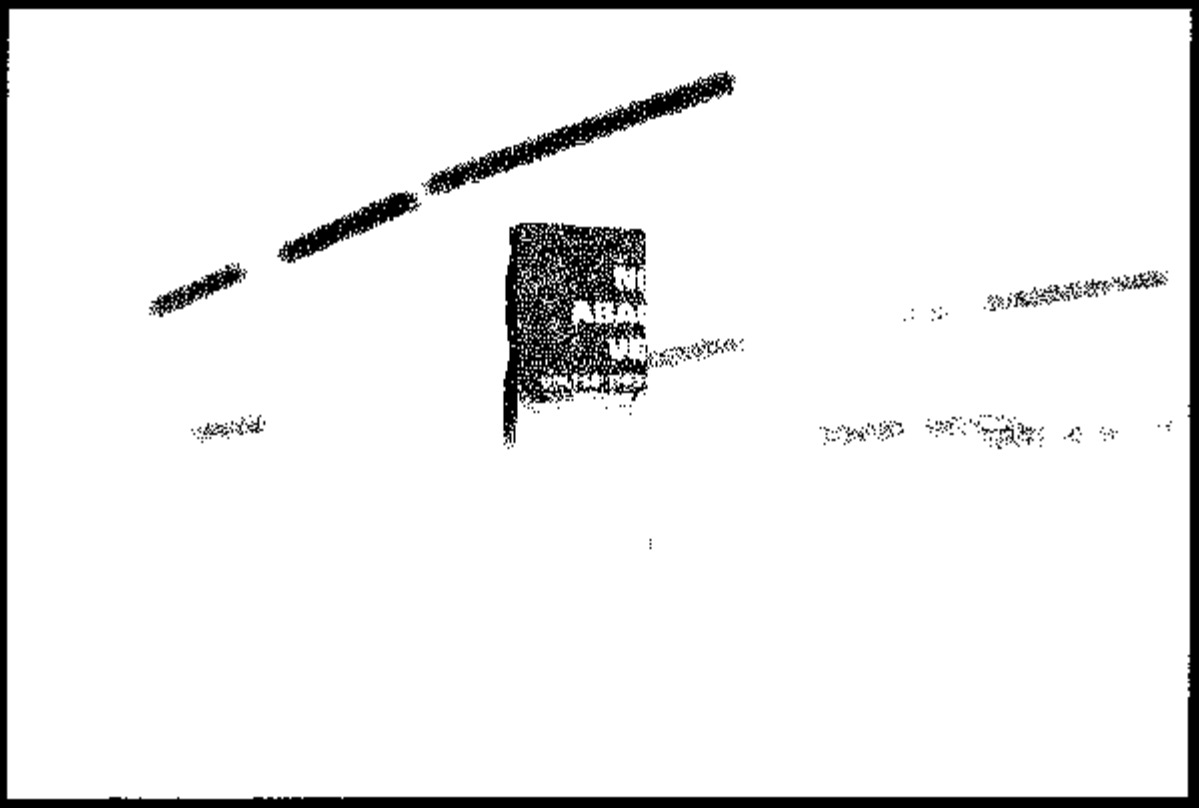
PARTS — 3,401.83 +
PARTS — 661.51 +
LABOR — 1,240.00 -

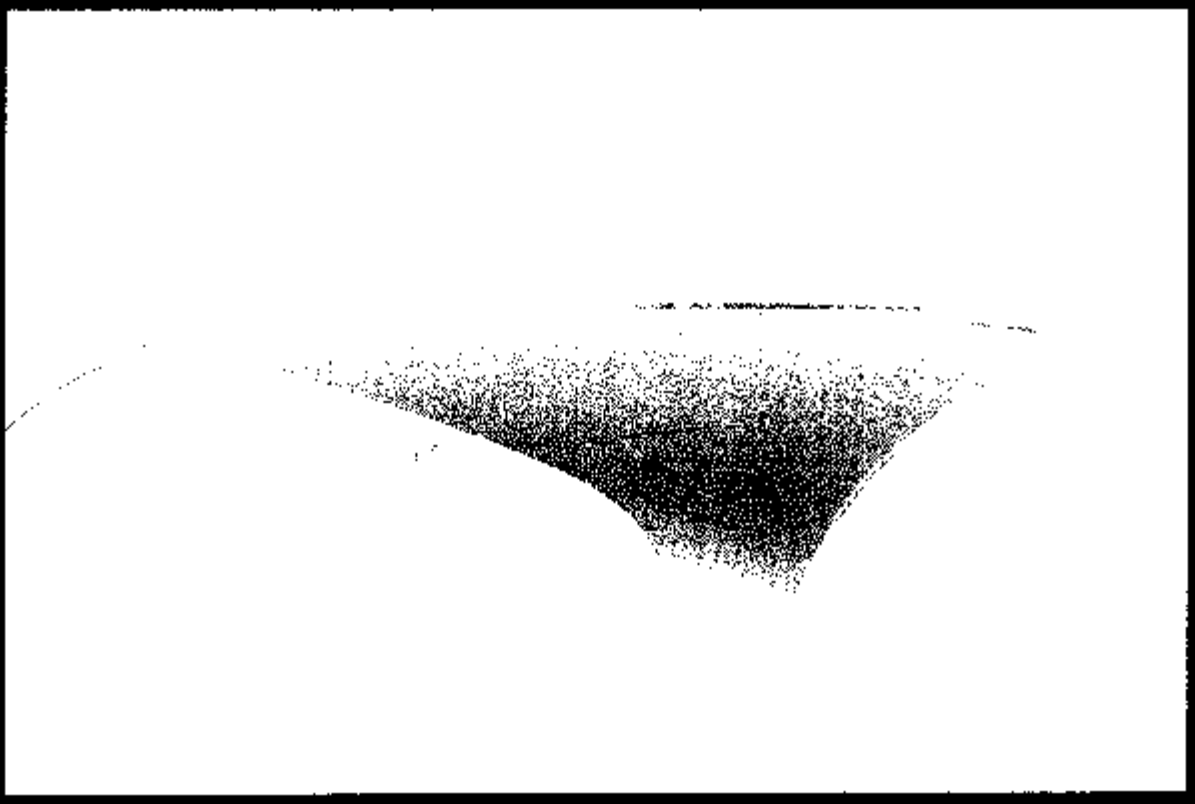
0 *

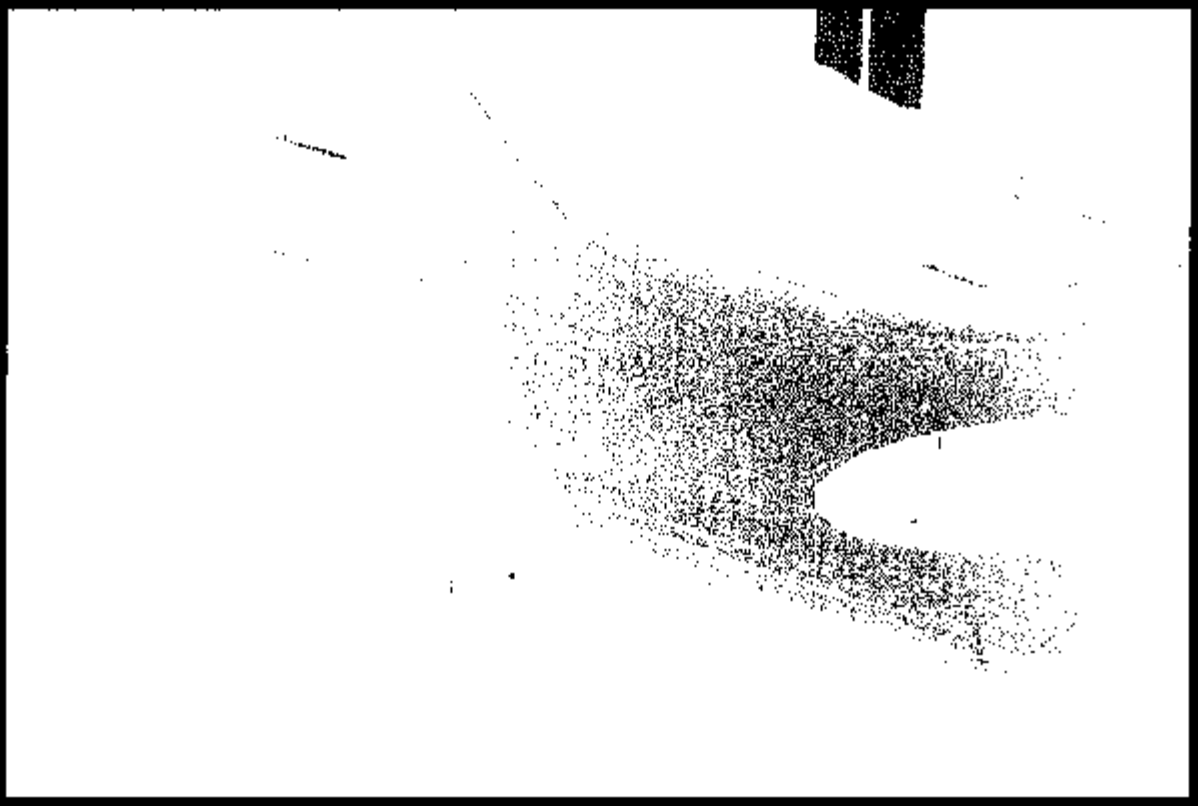
TOTAL 5,103.34 *

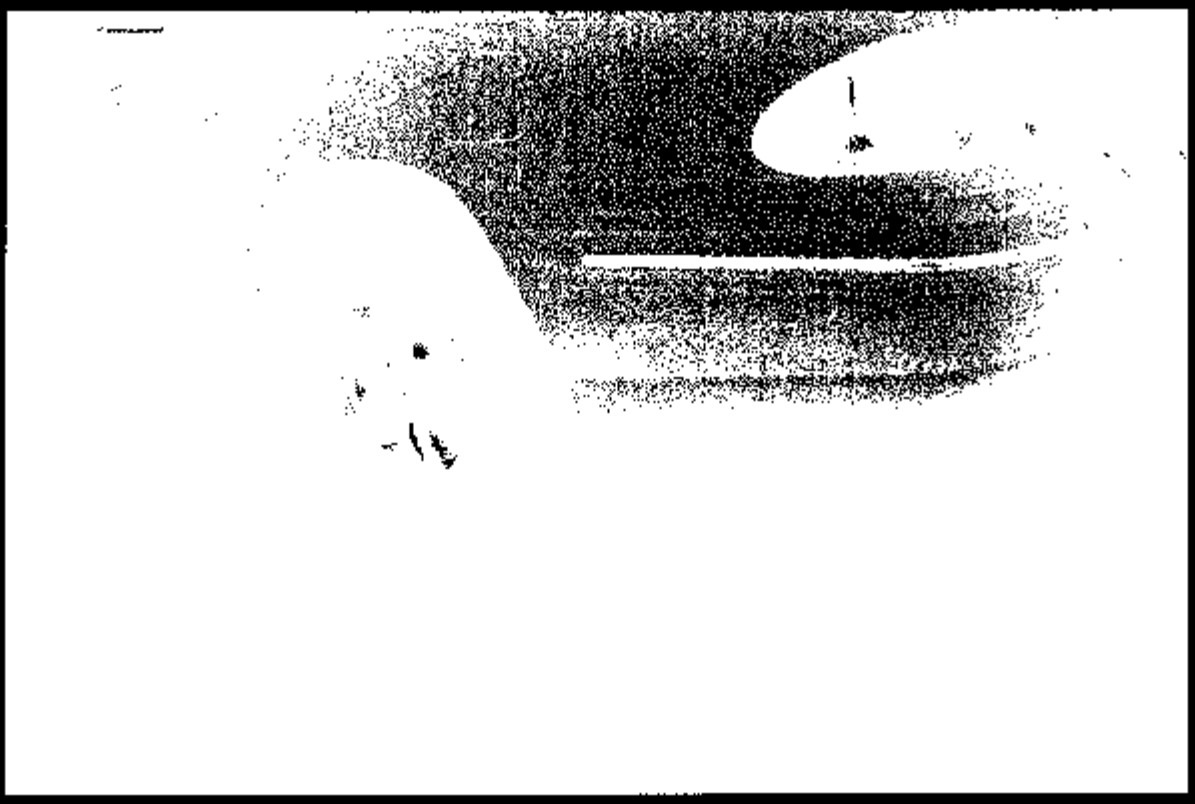
ESTIMATE

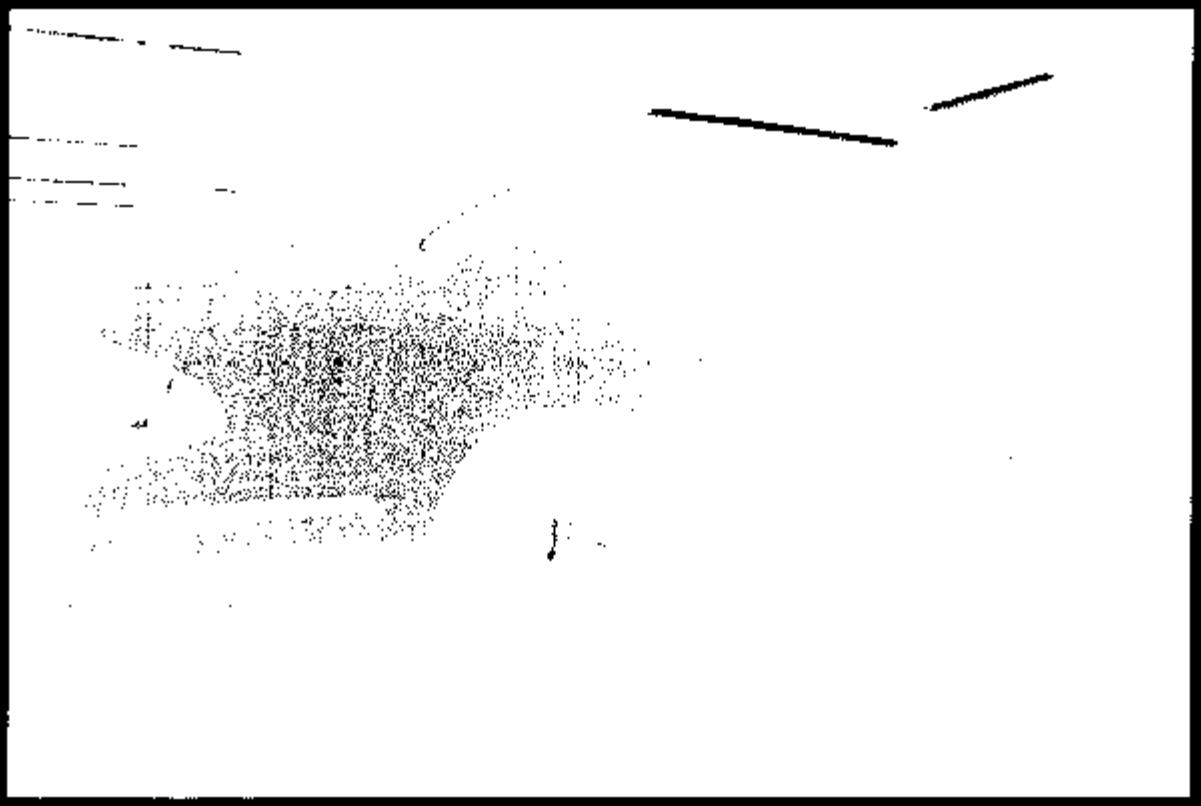


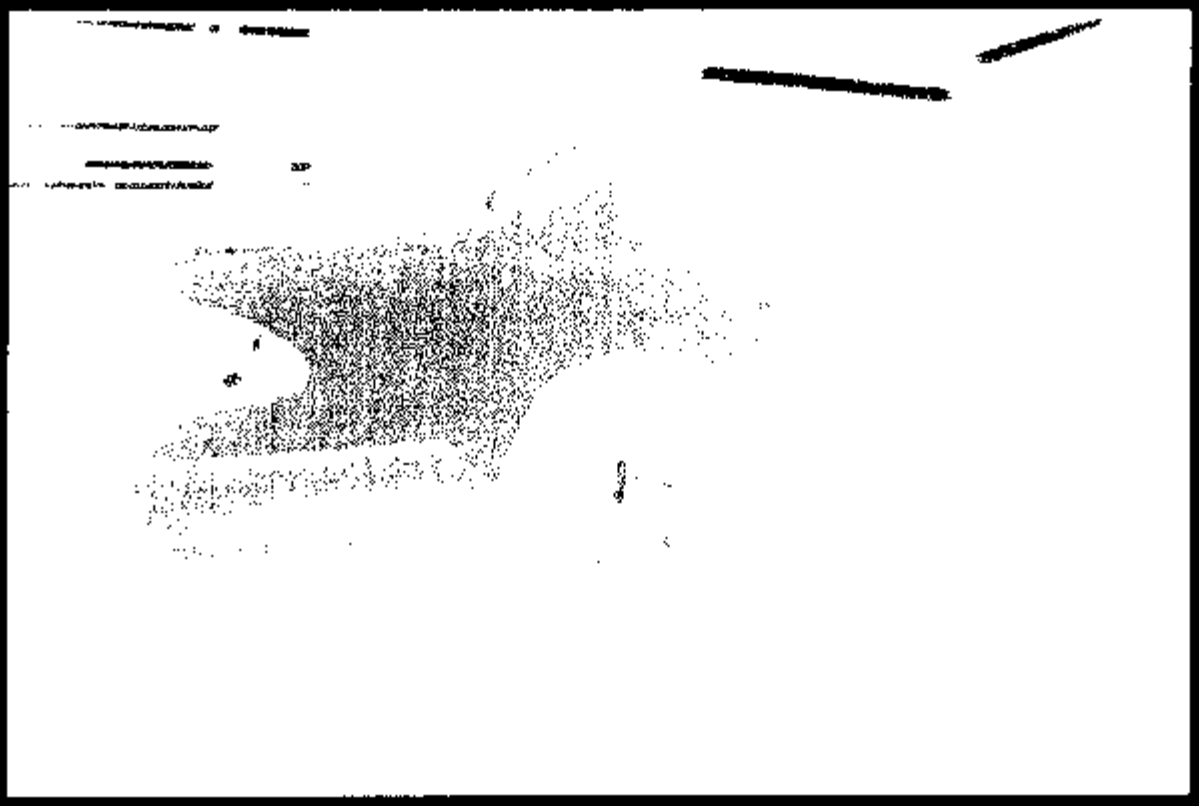


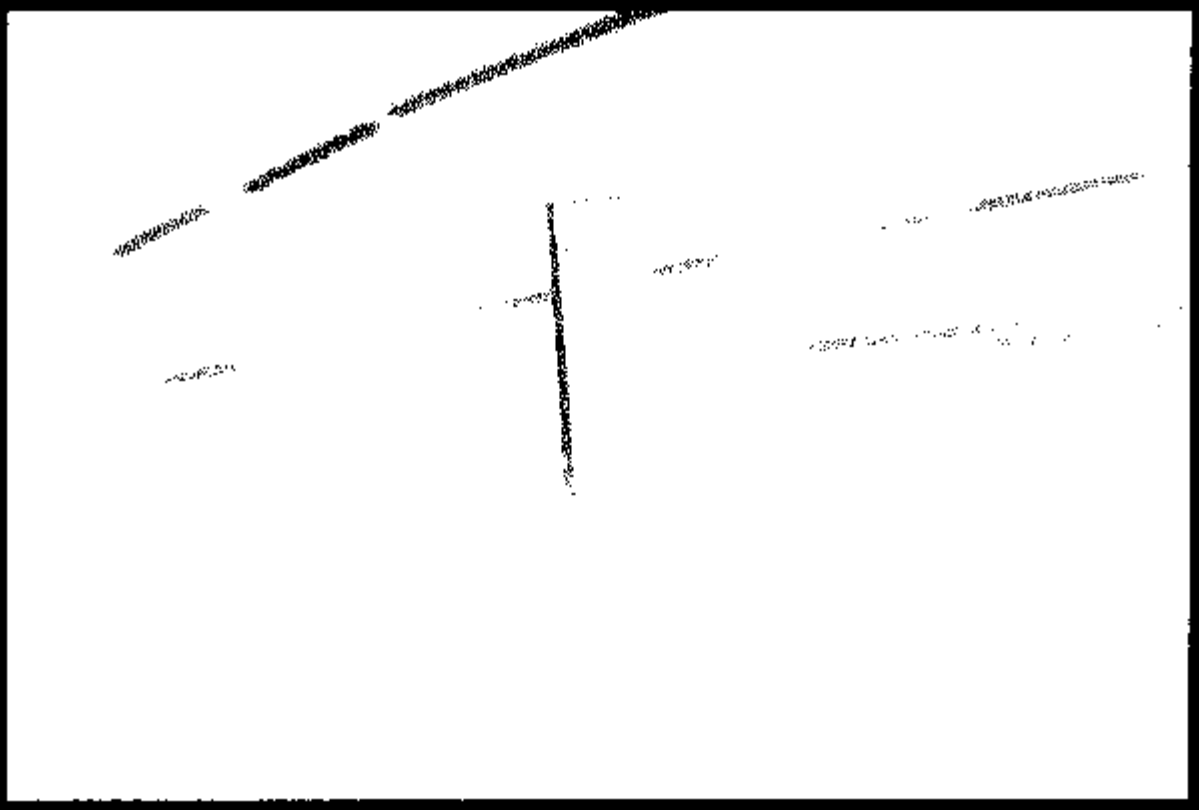


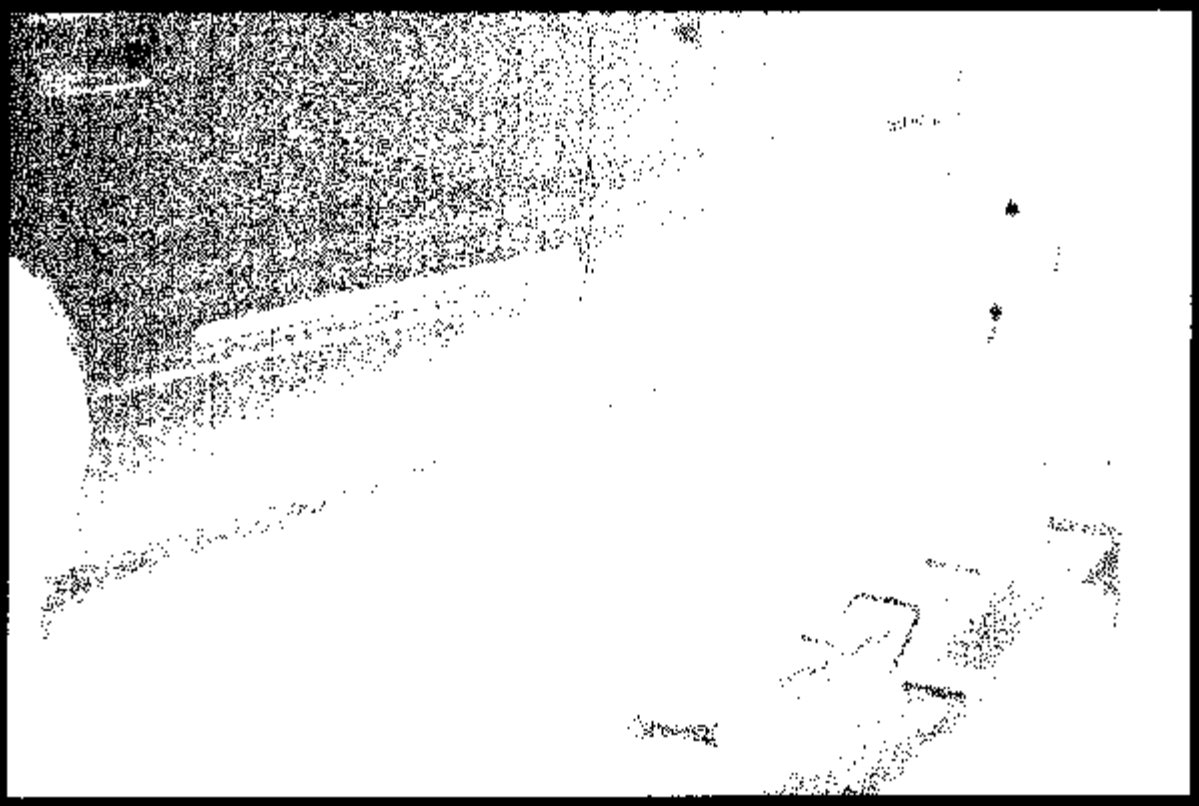


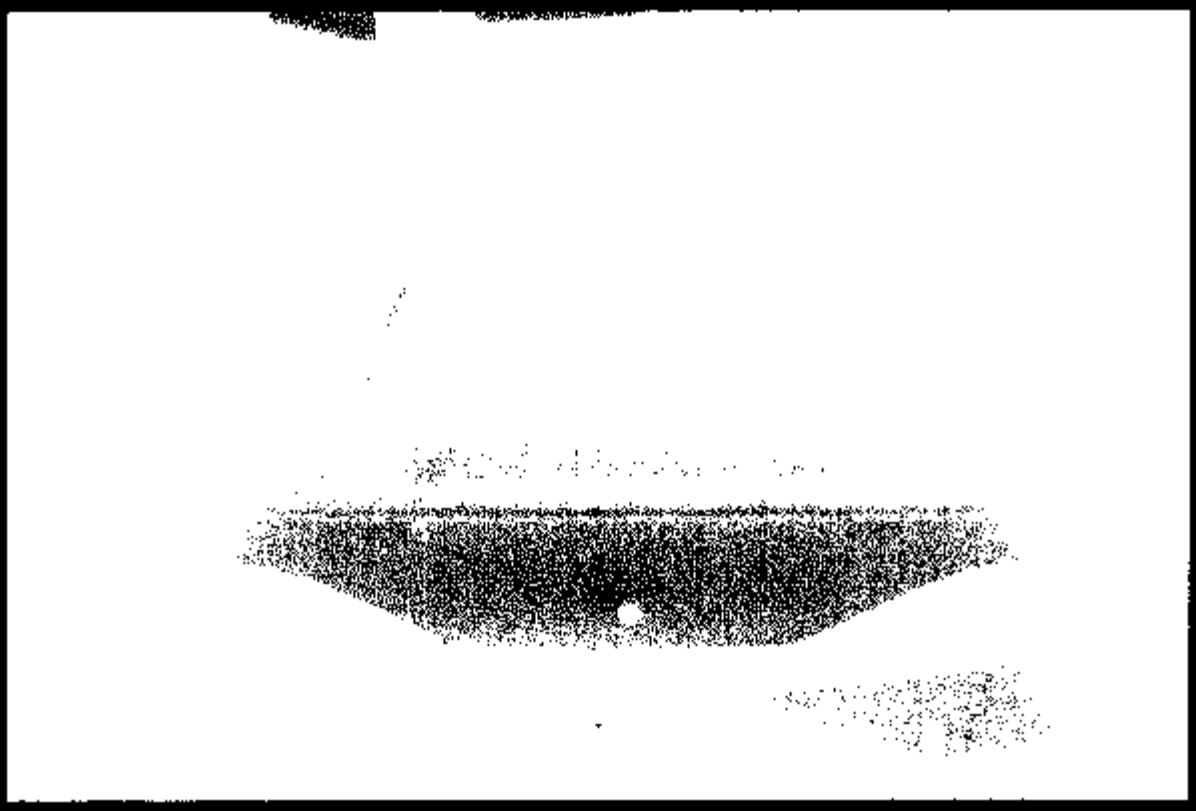


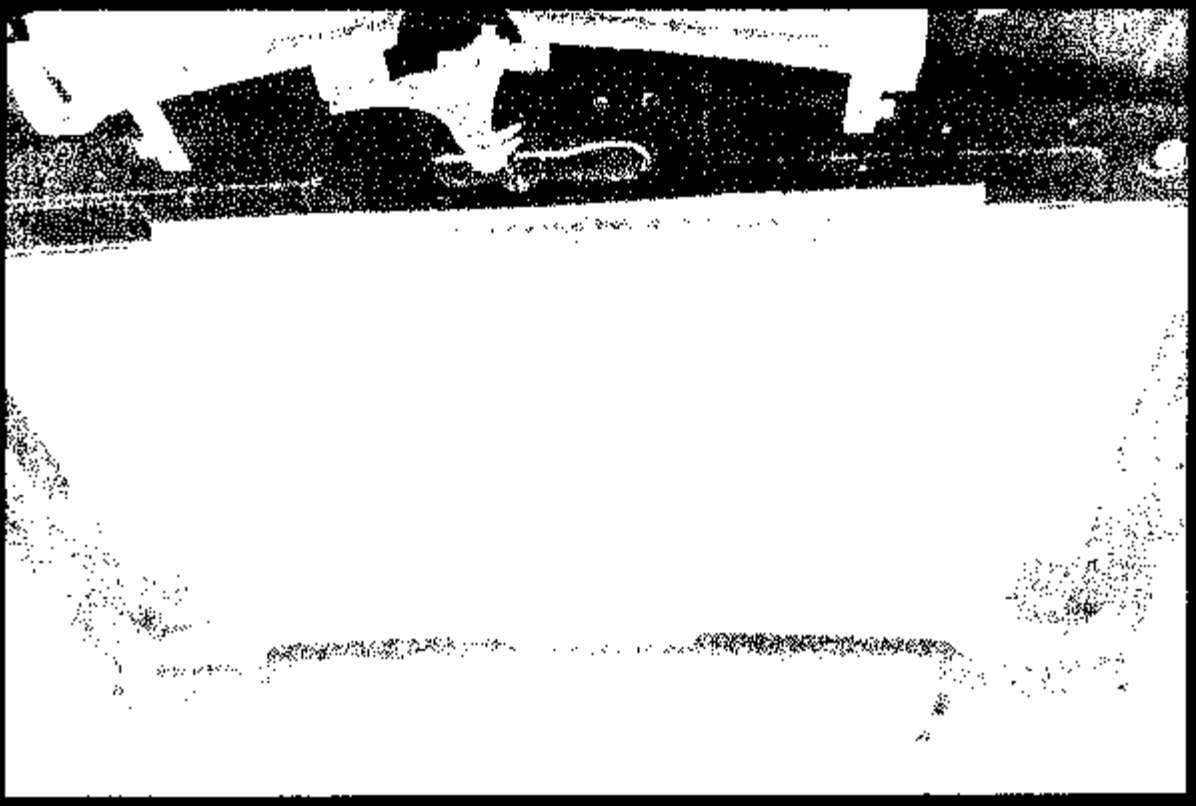


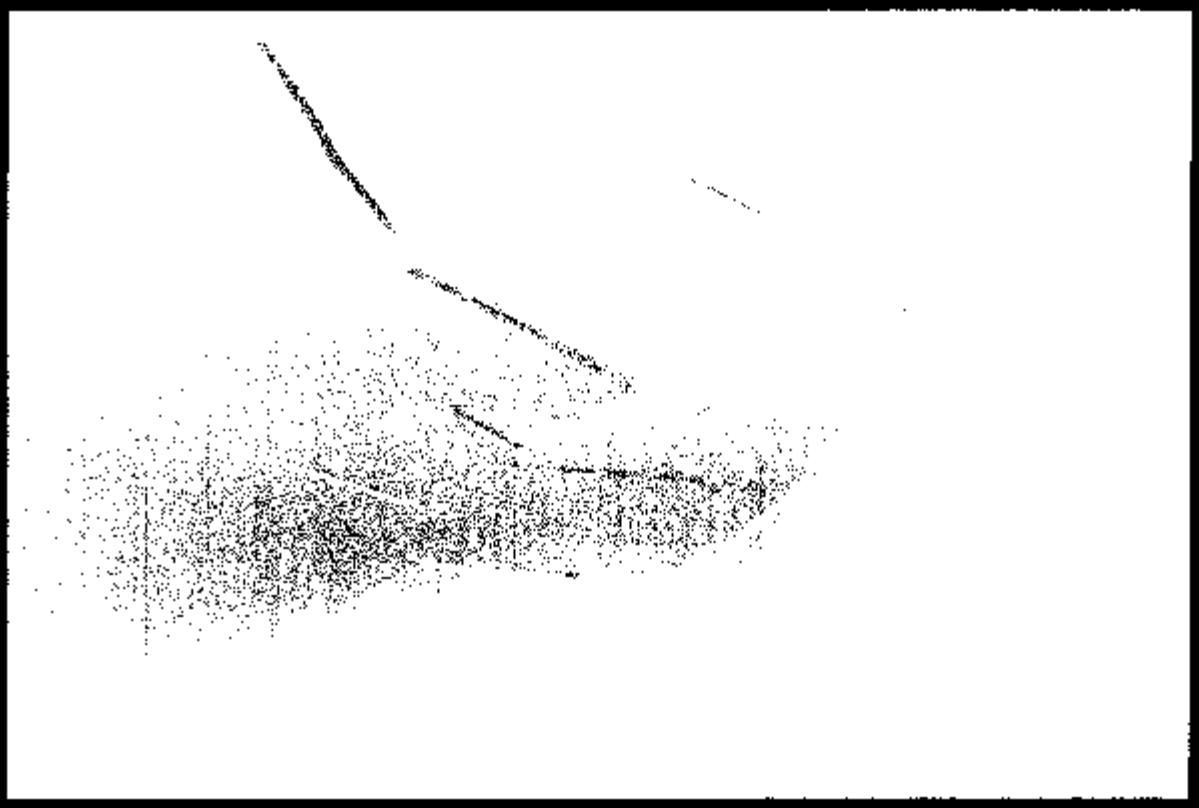


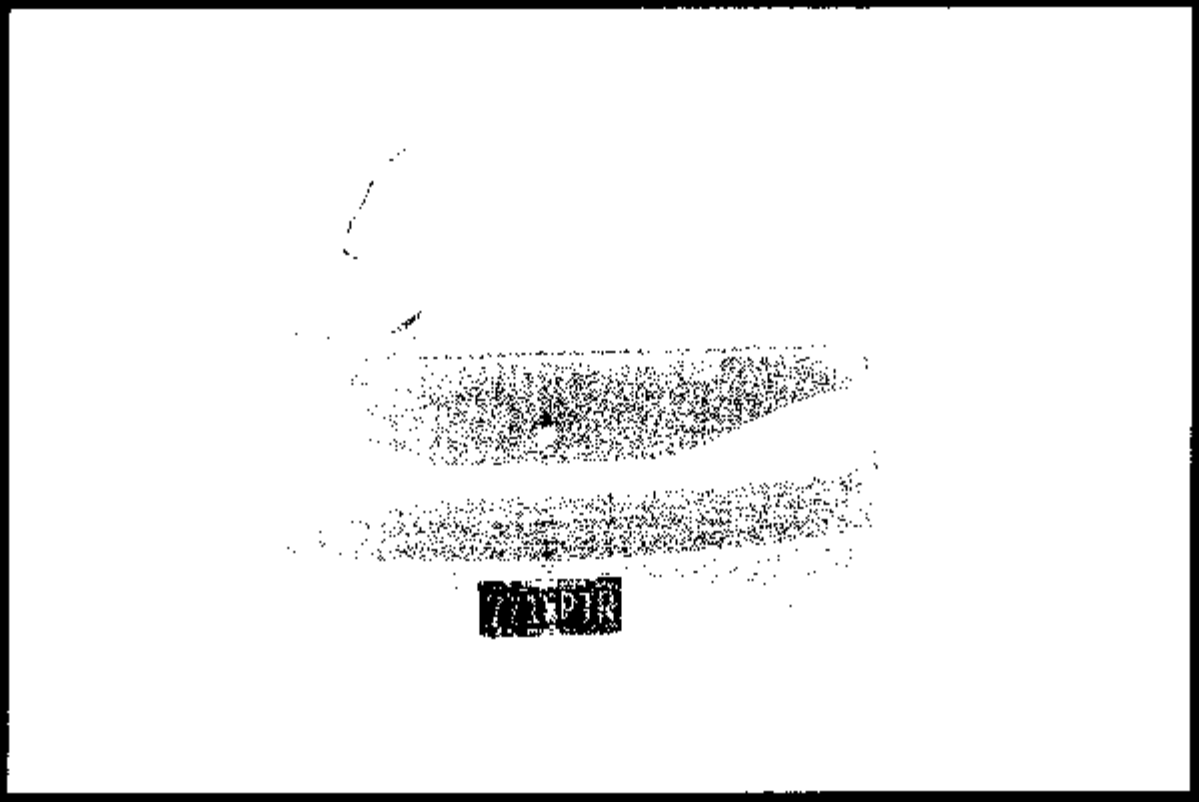


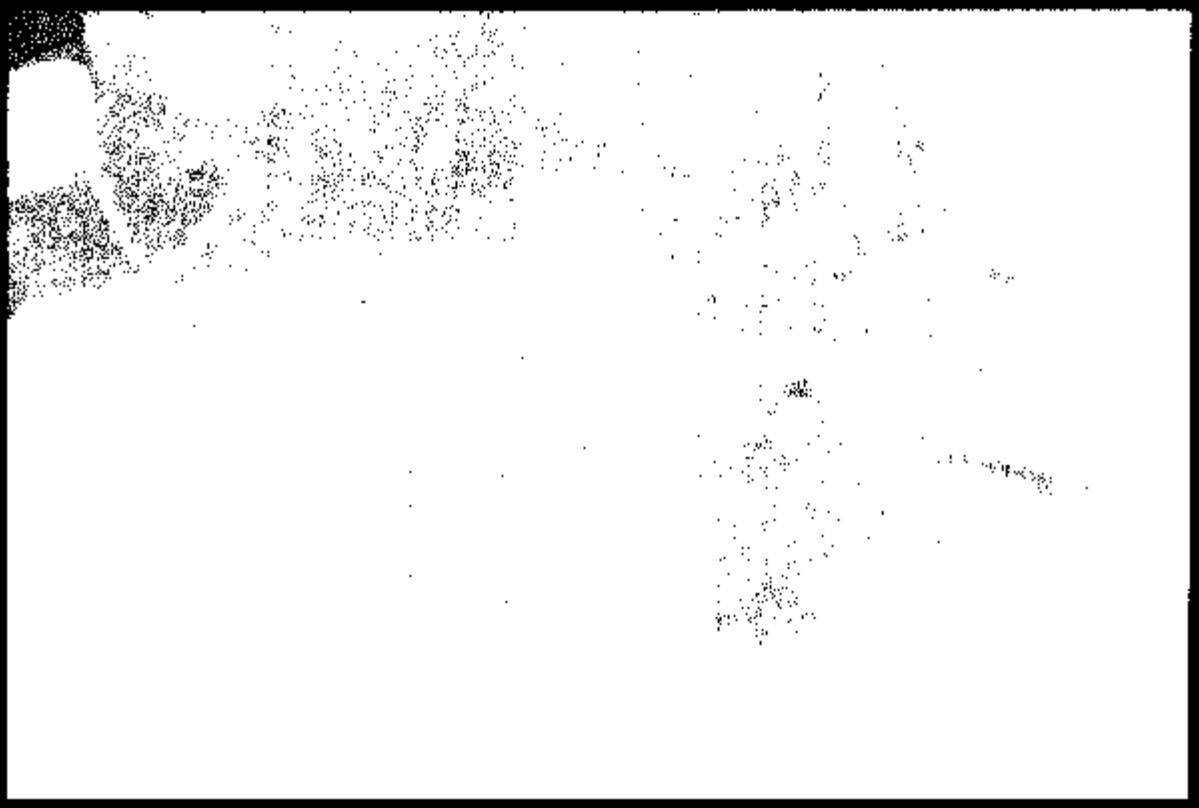


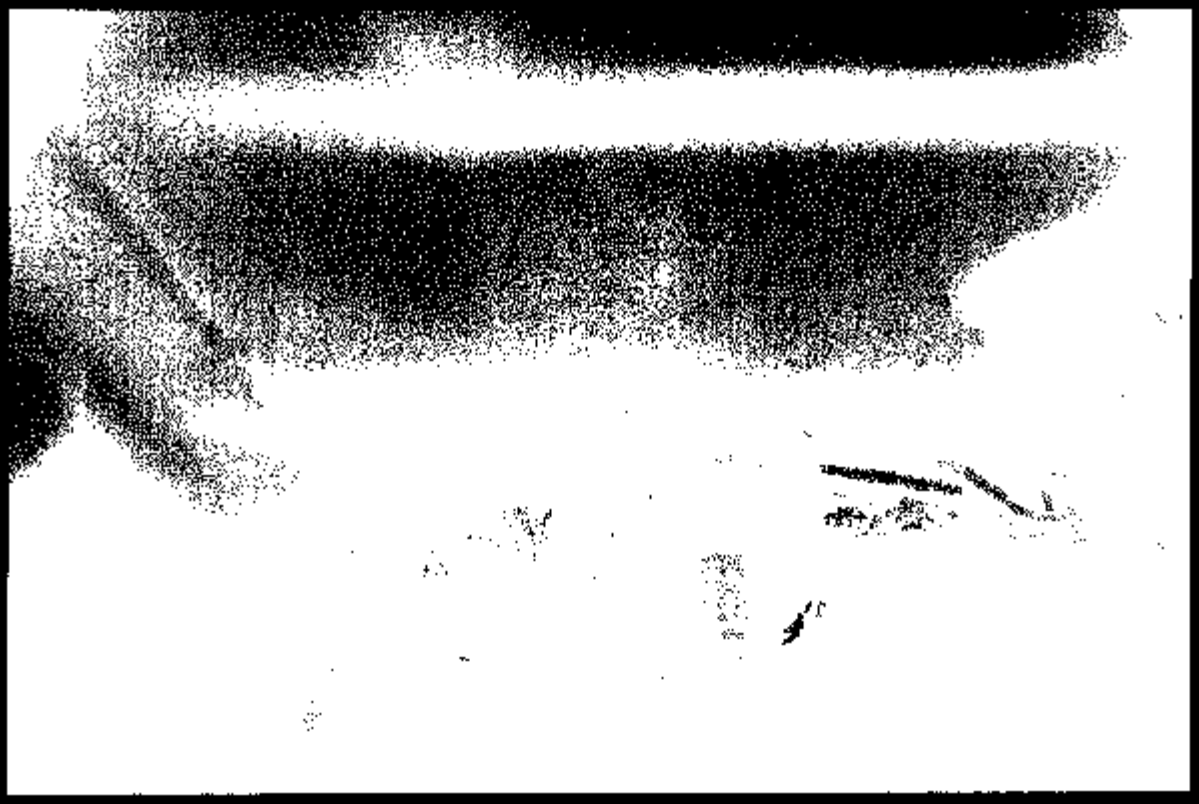


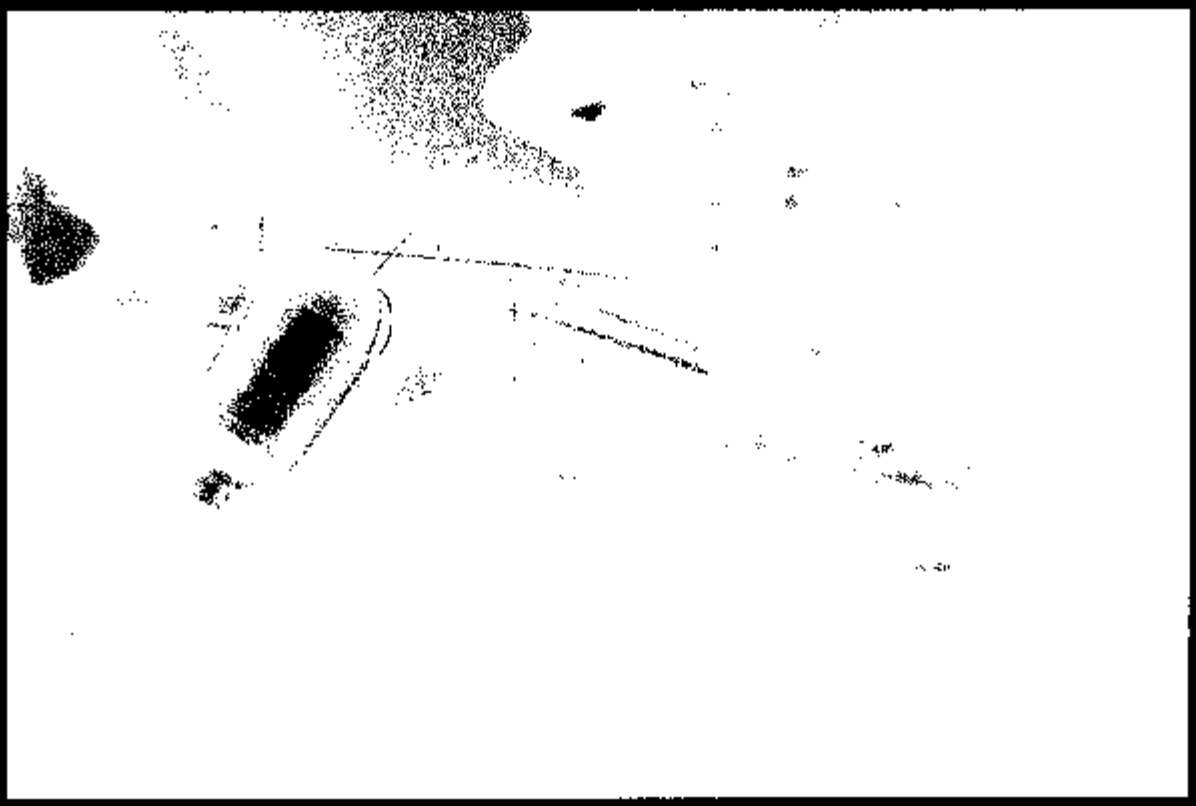


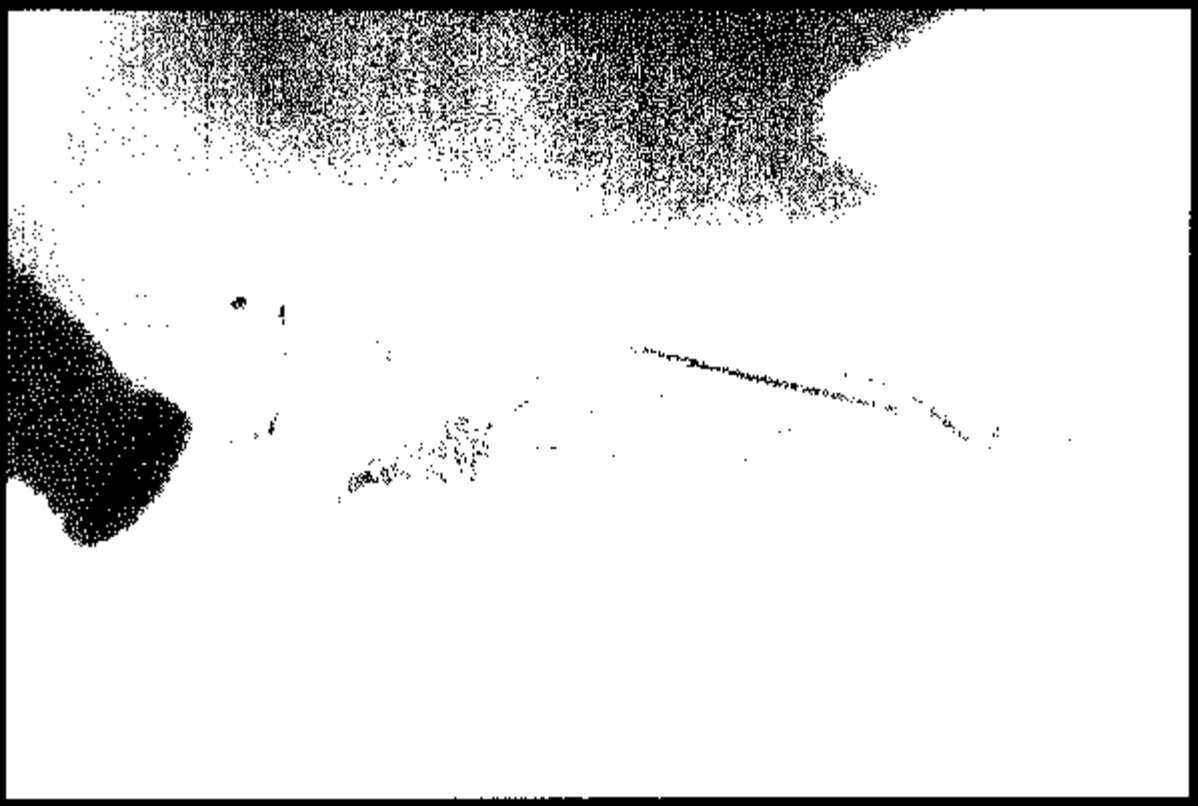


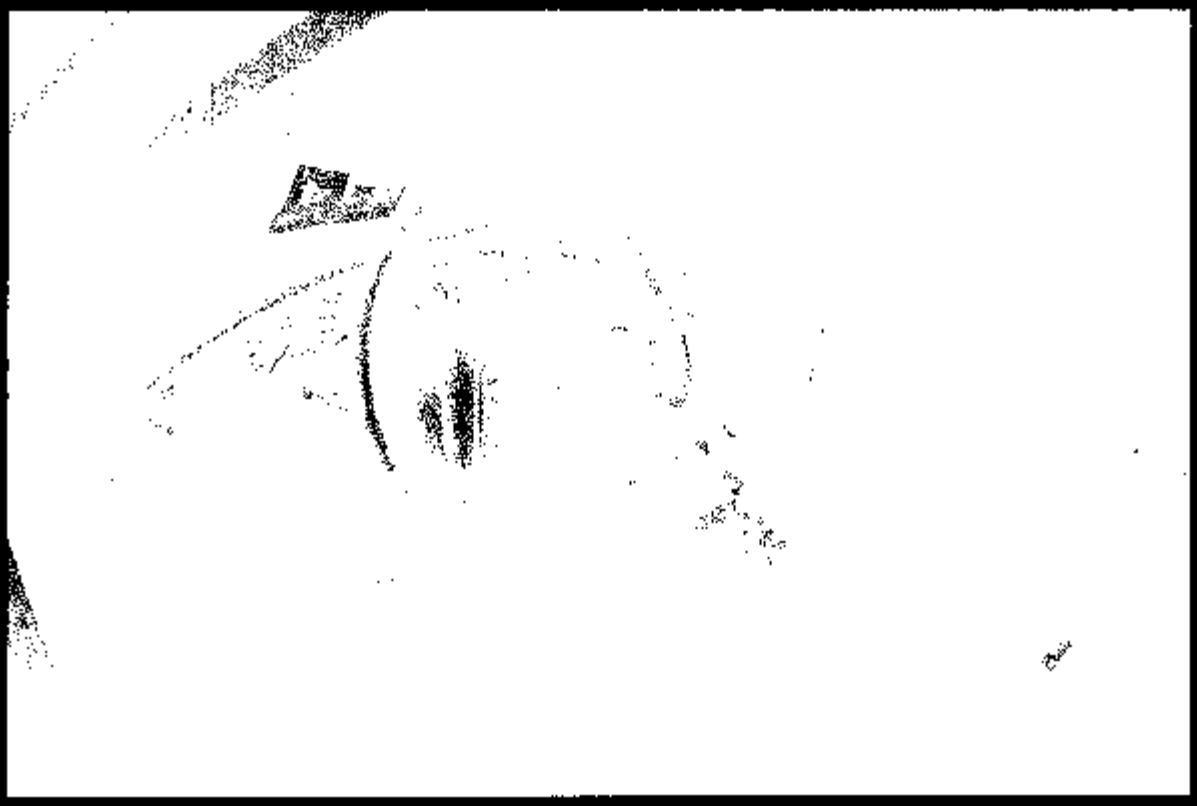


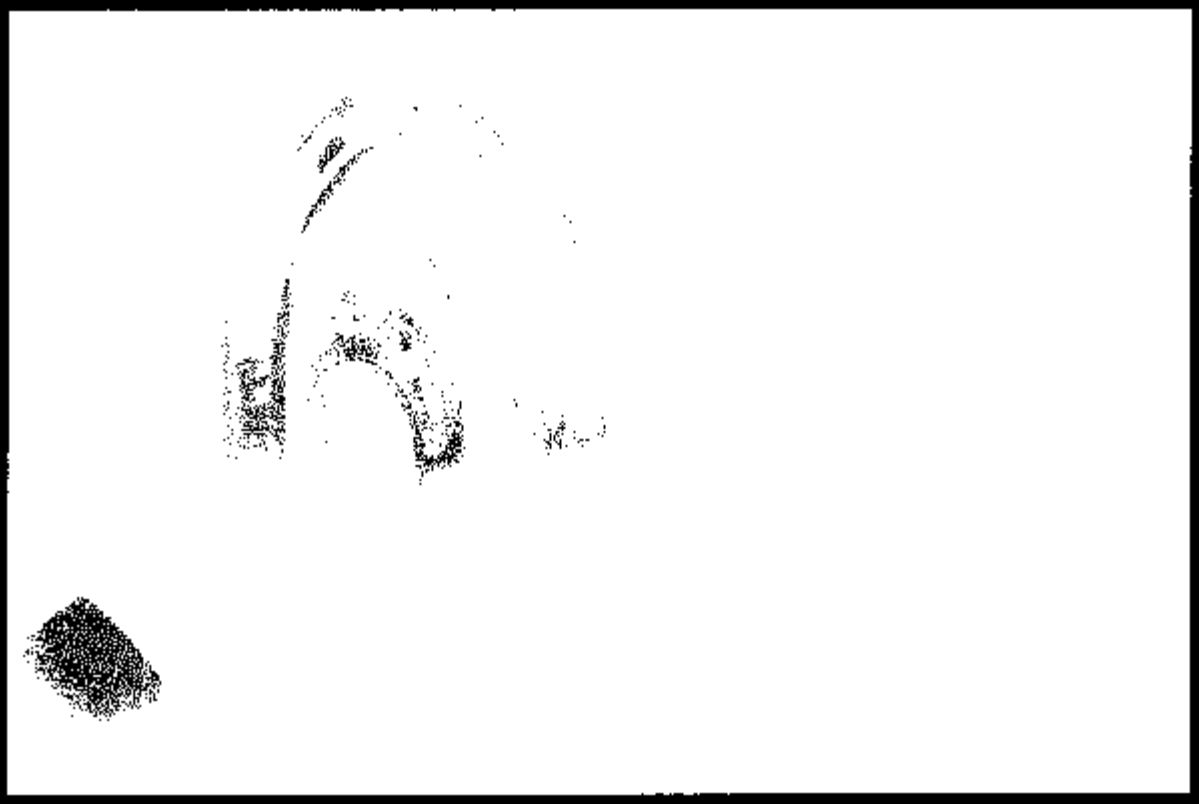


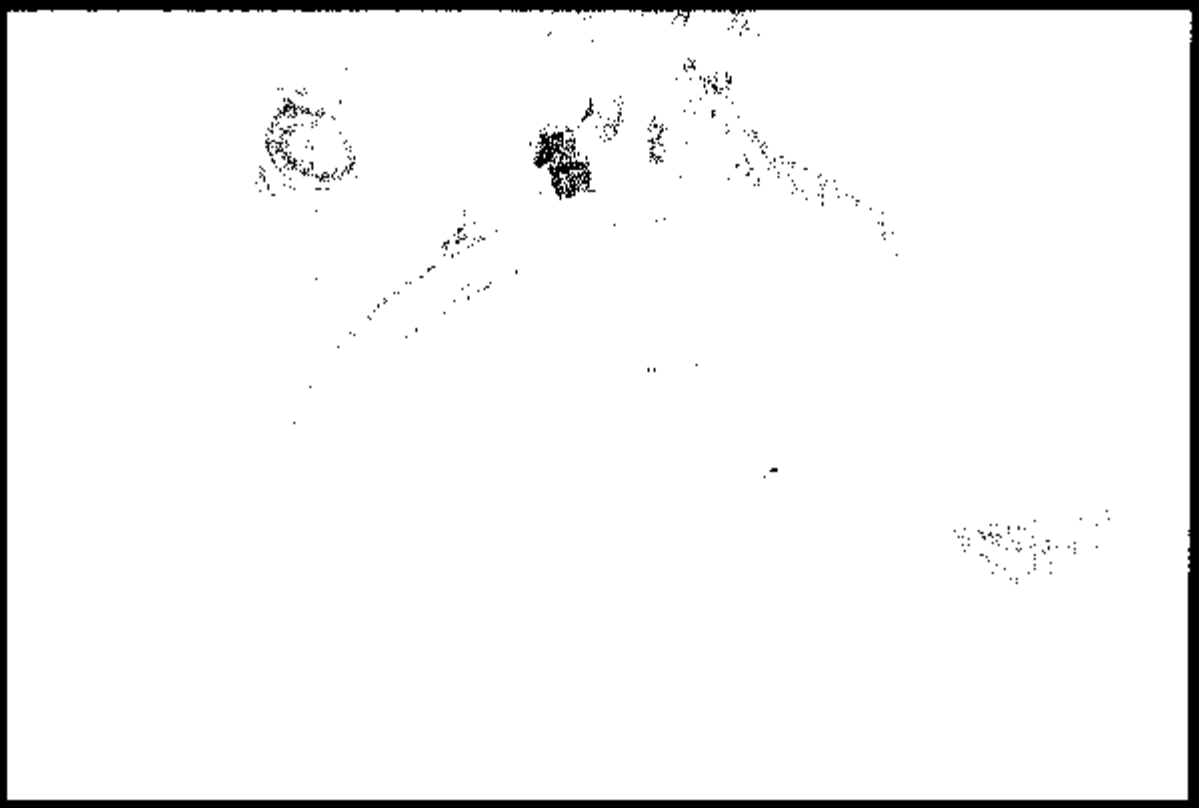


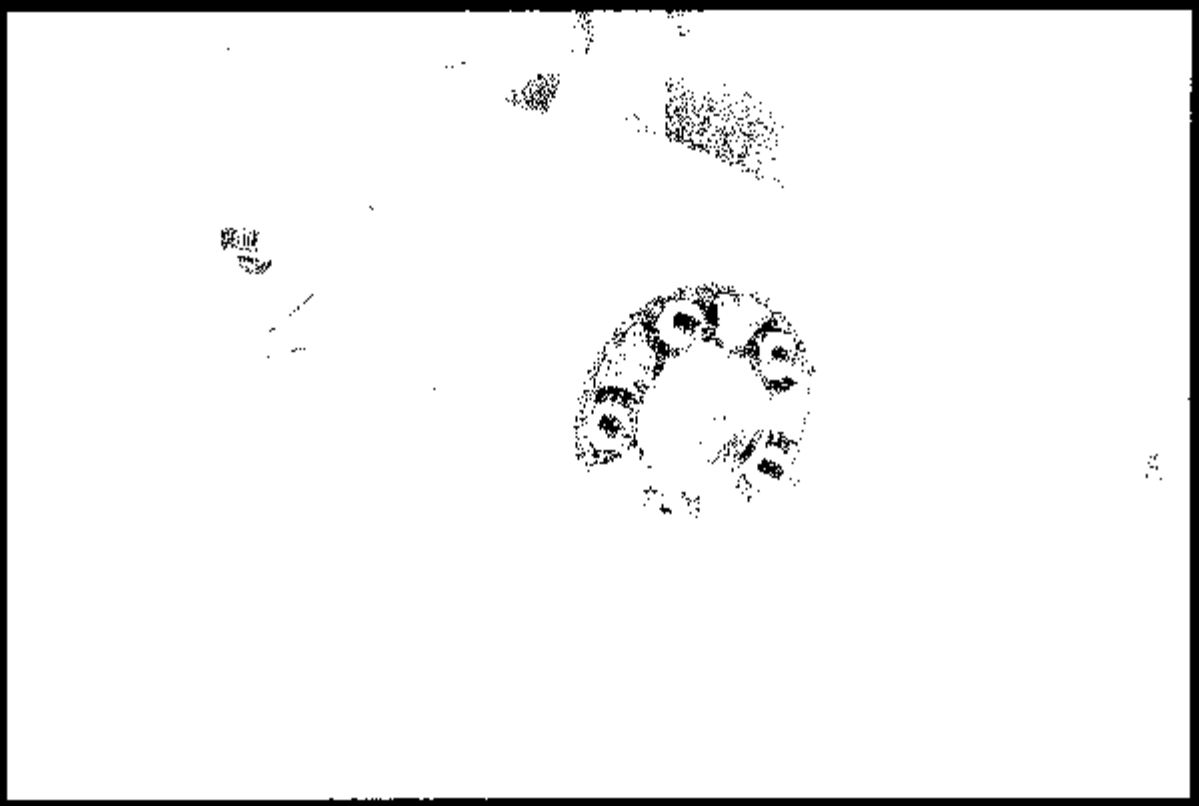


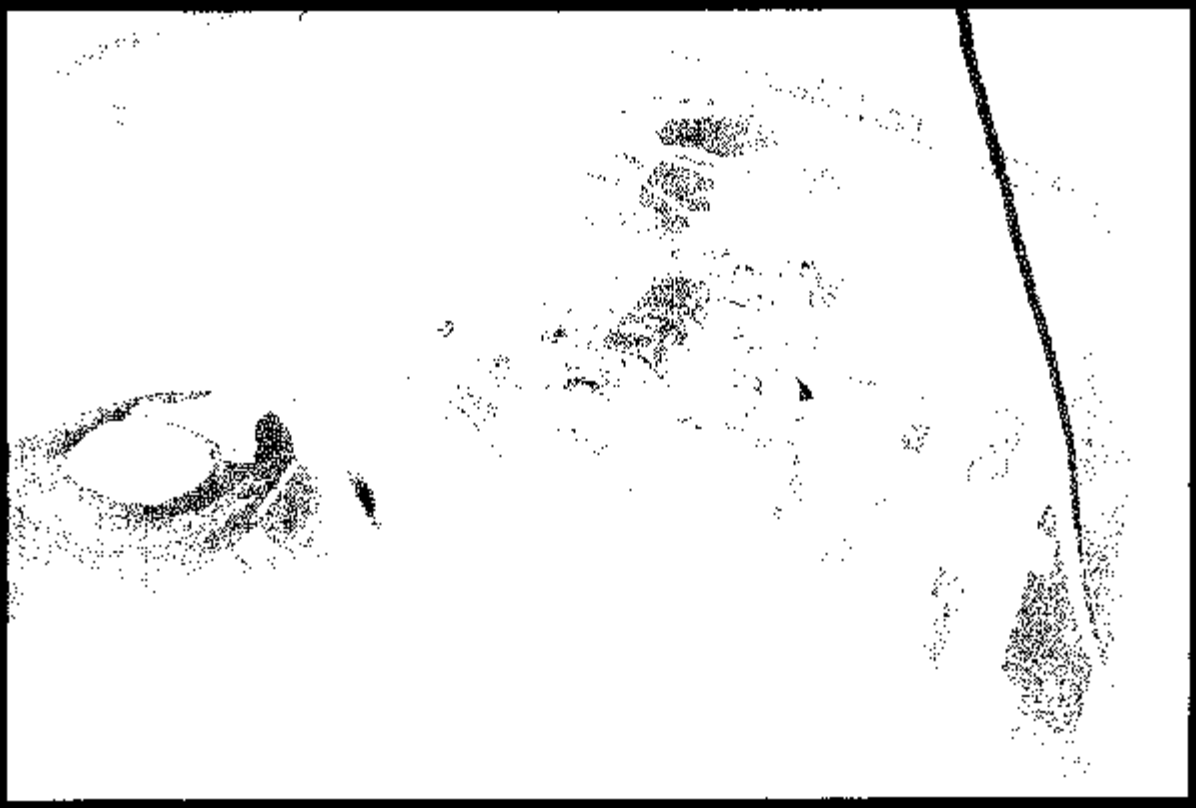


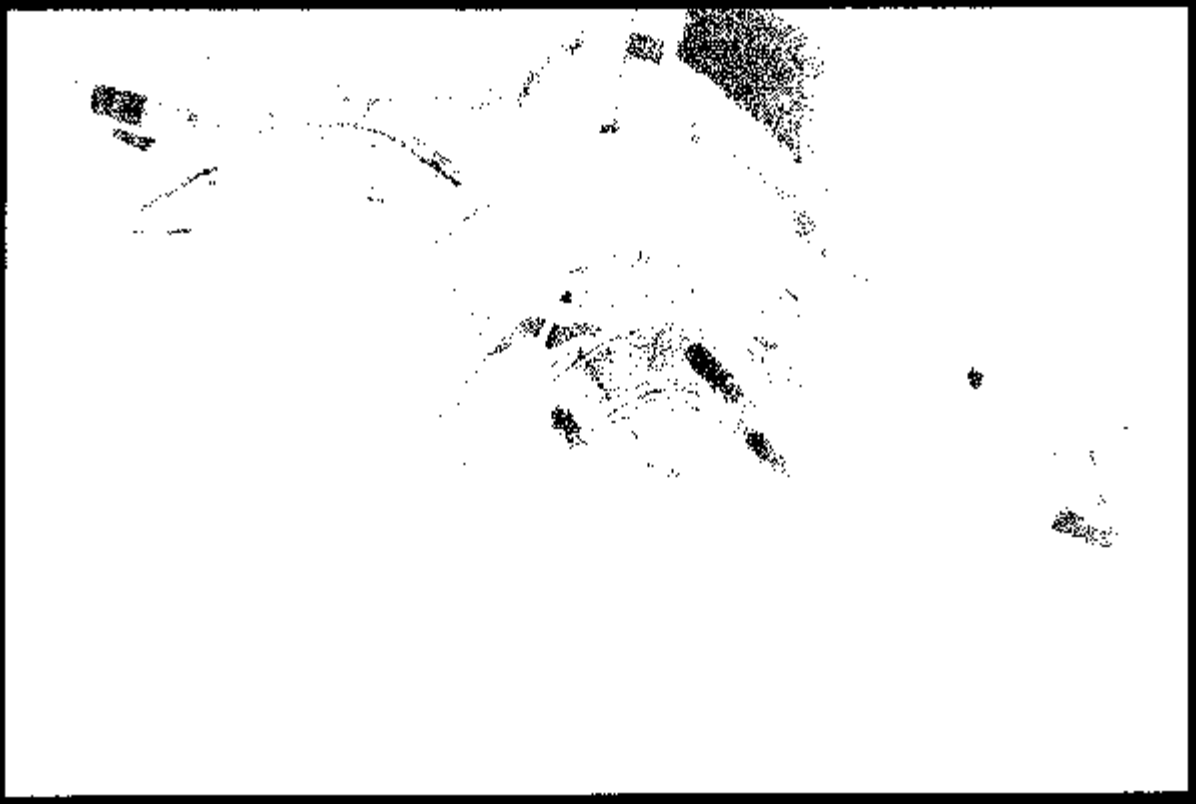


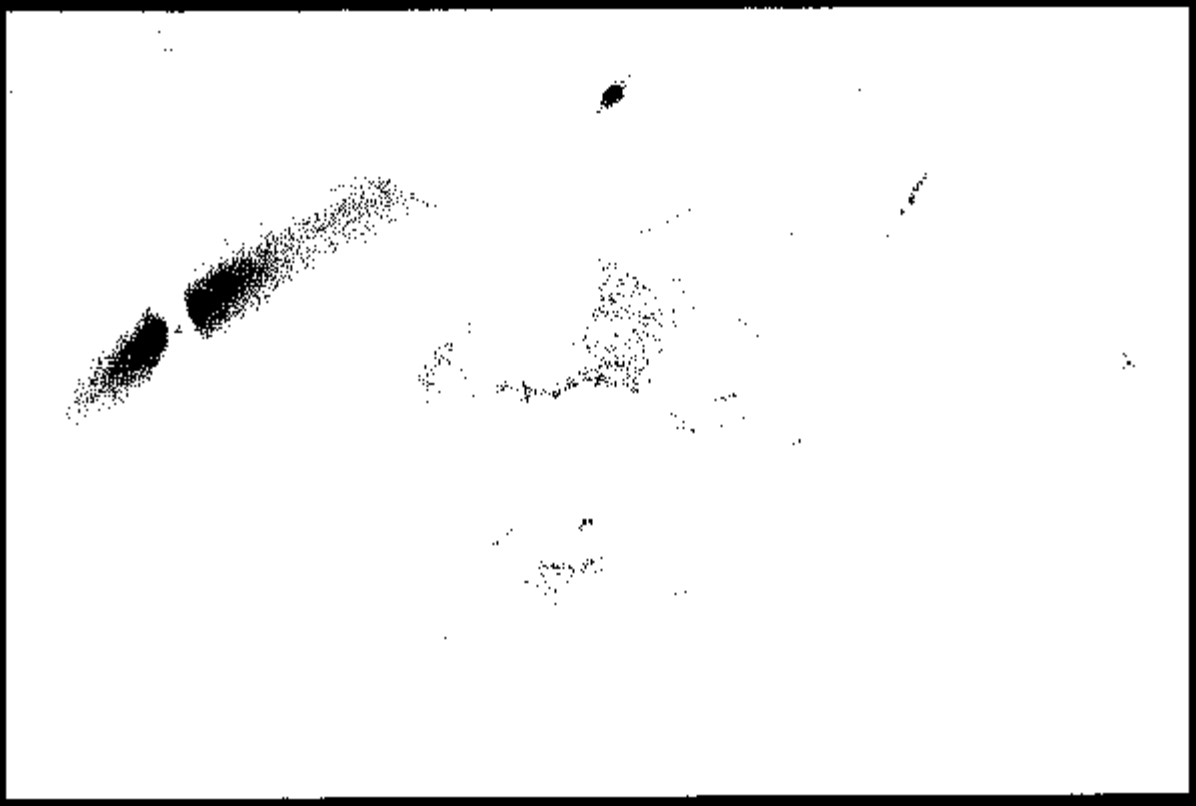


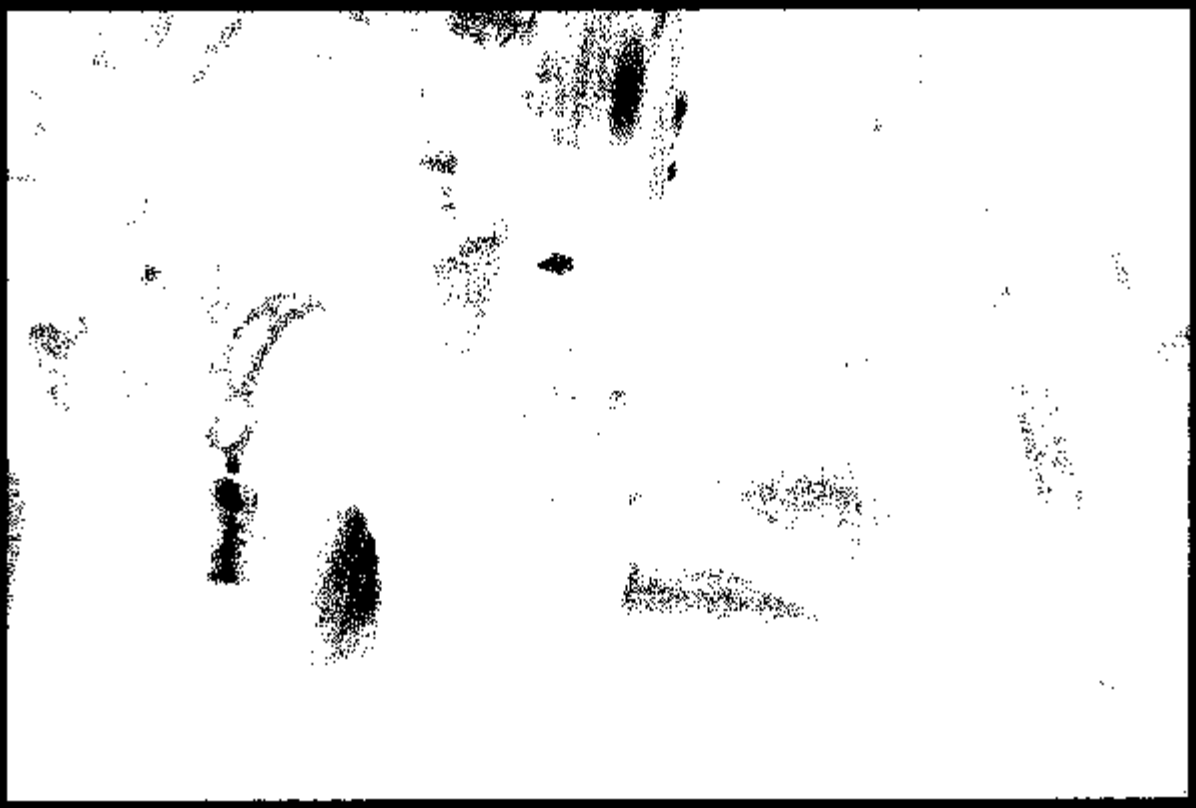


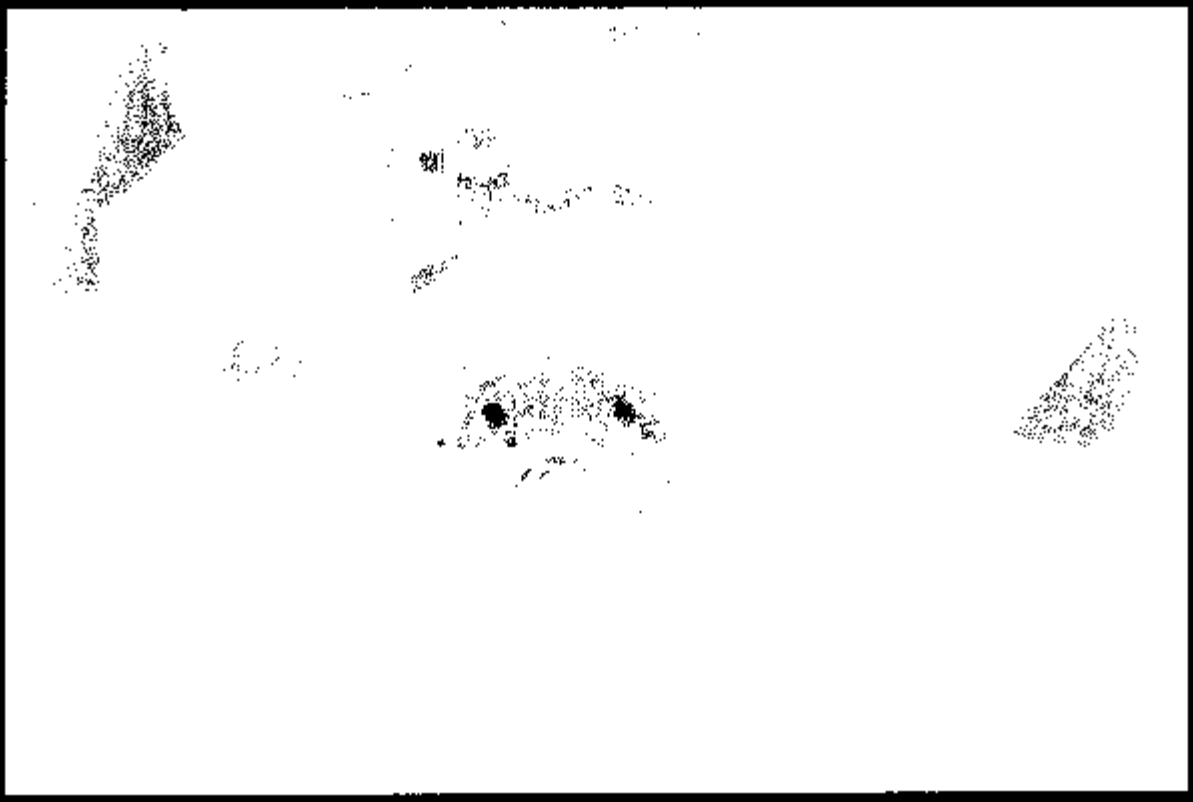












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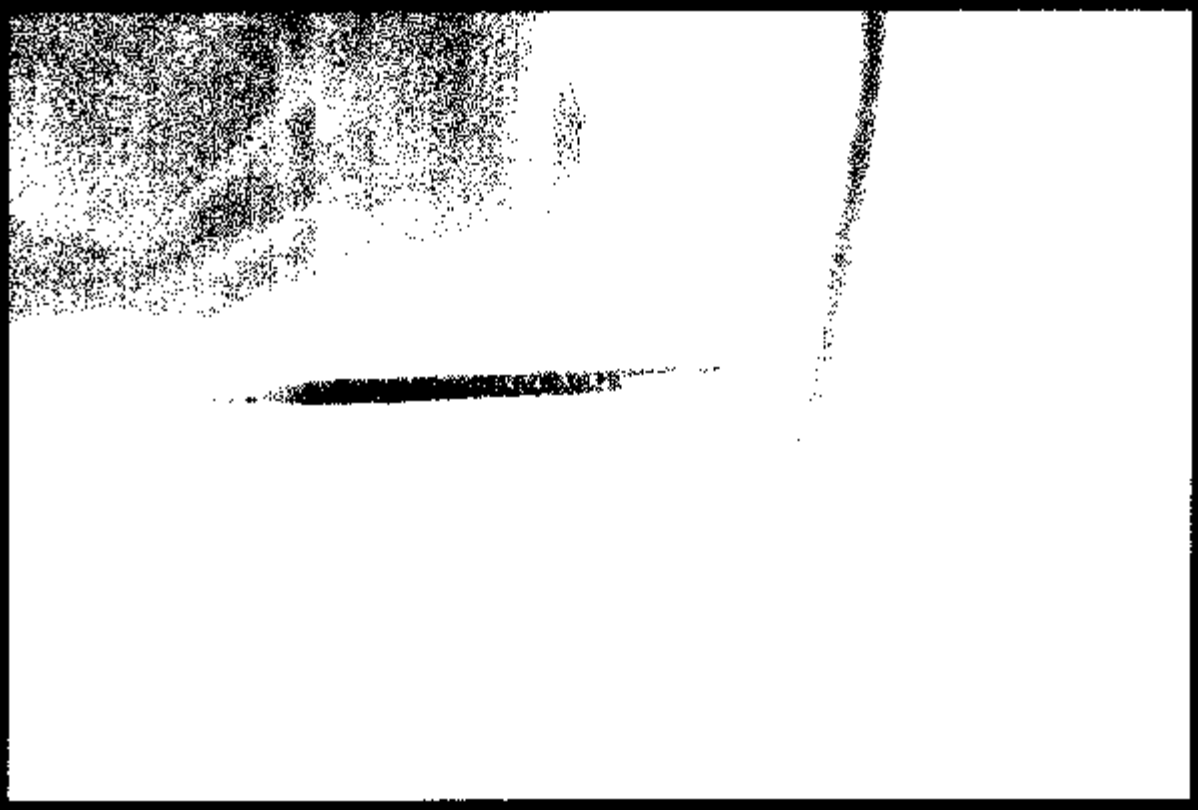

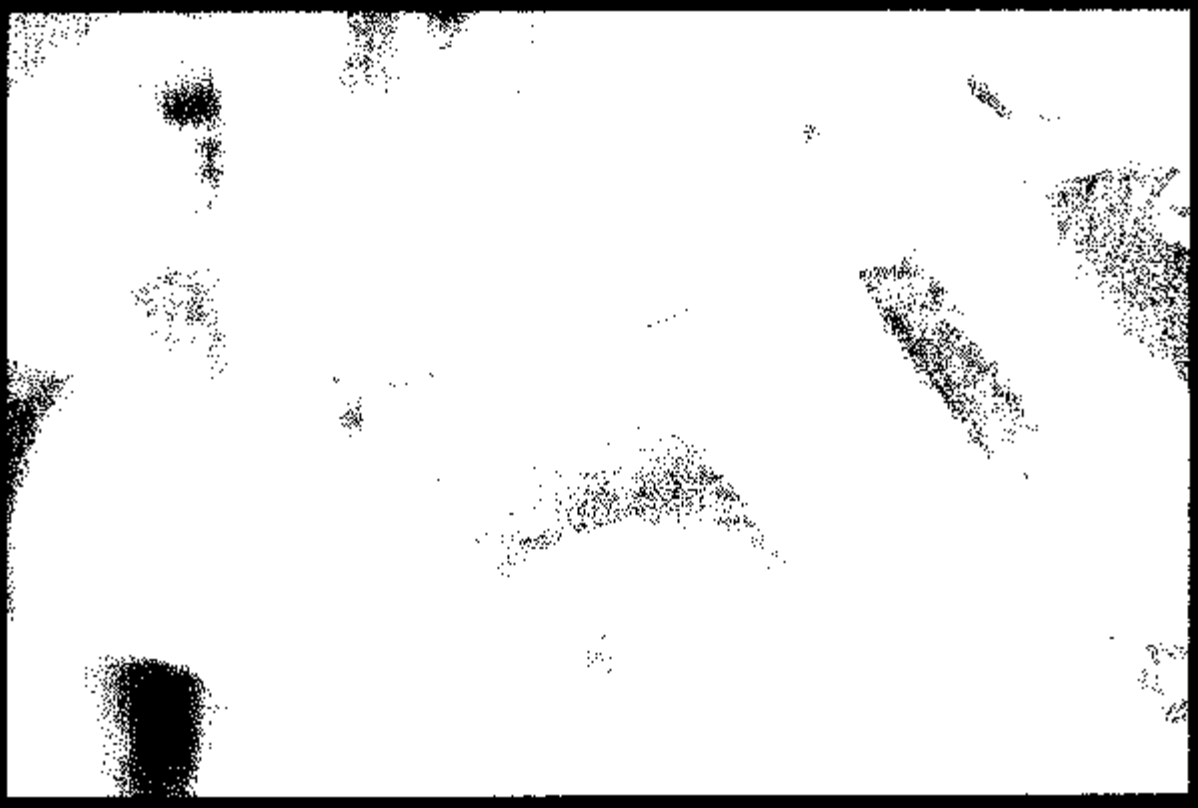

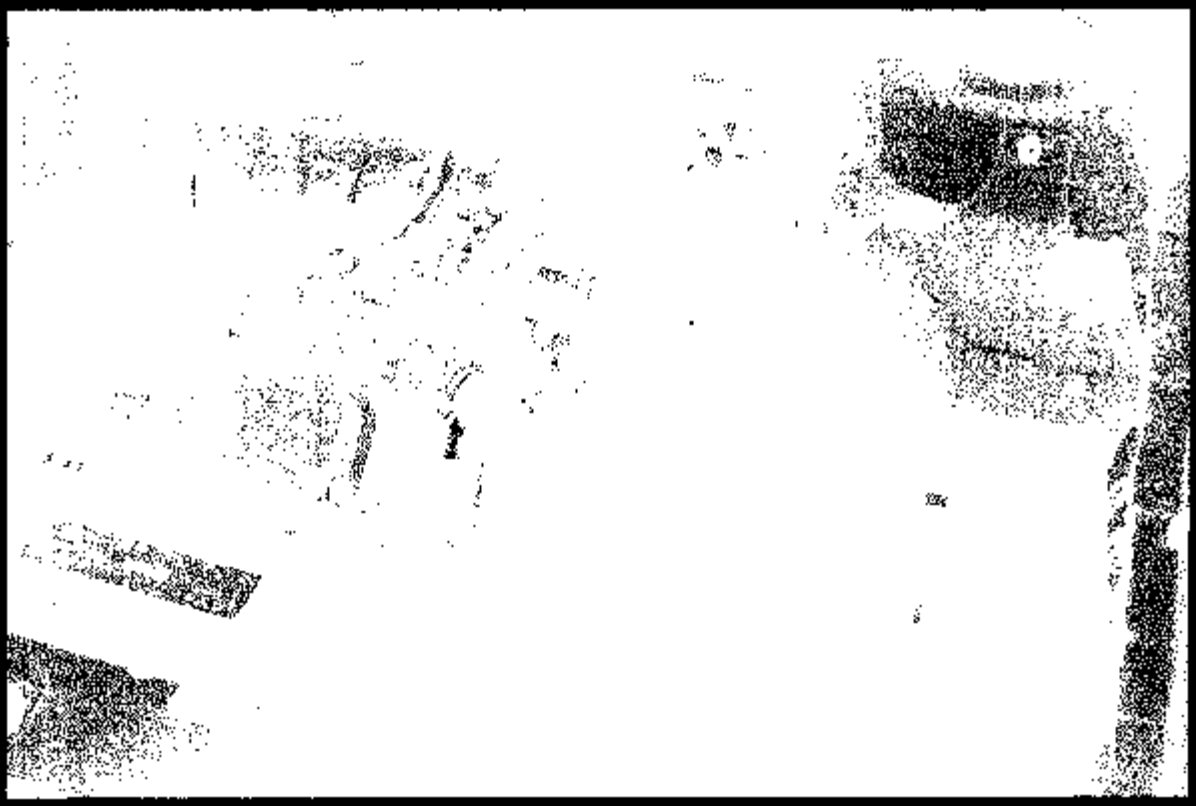

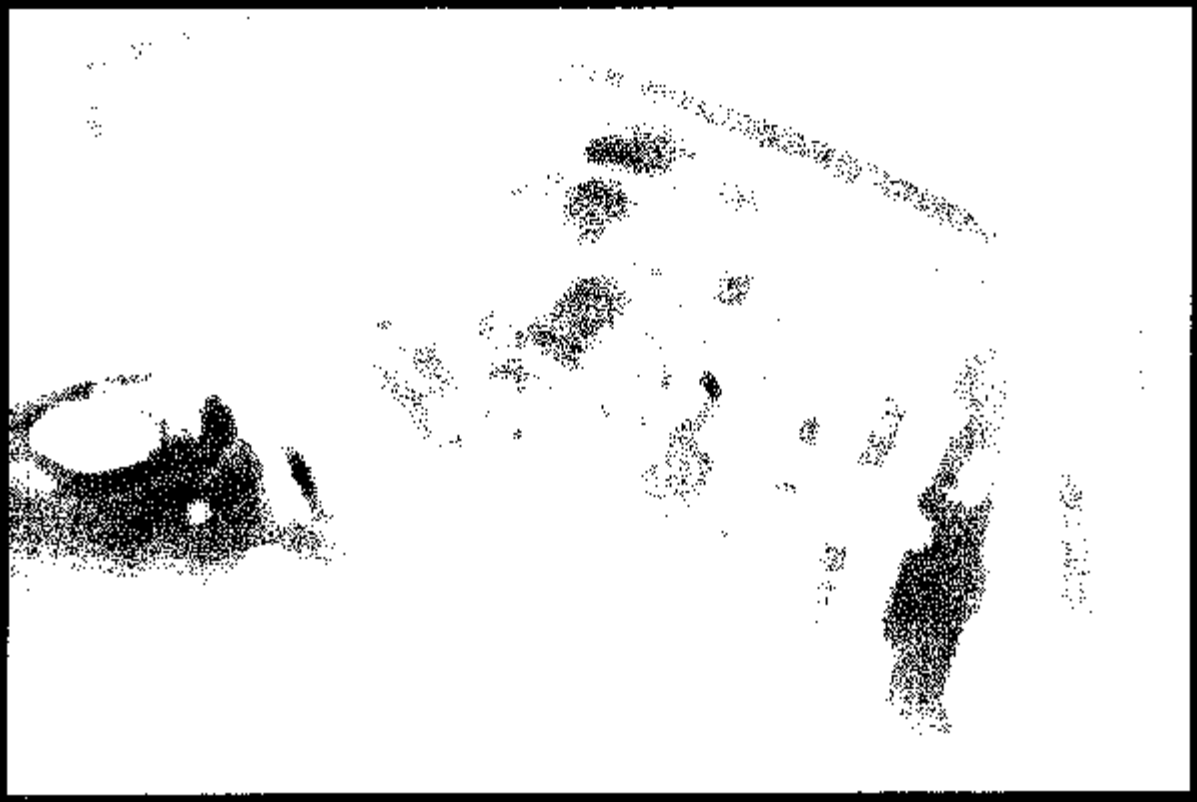

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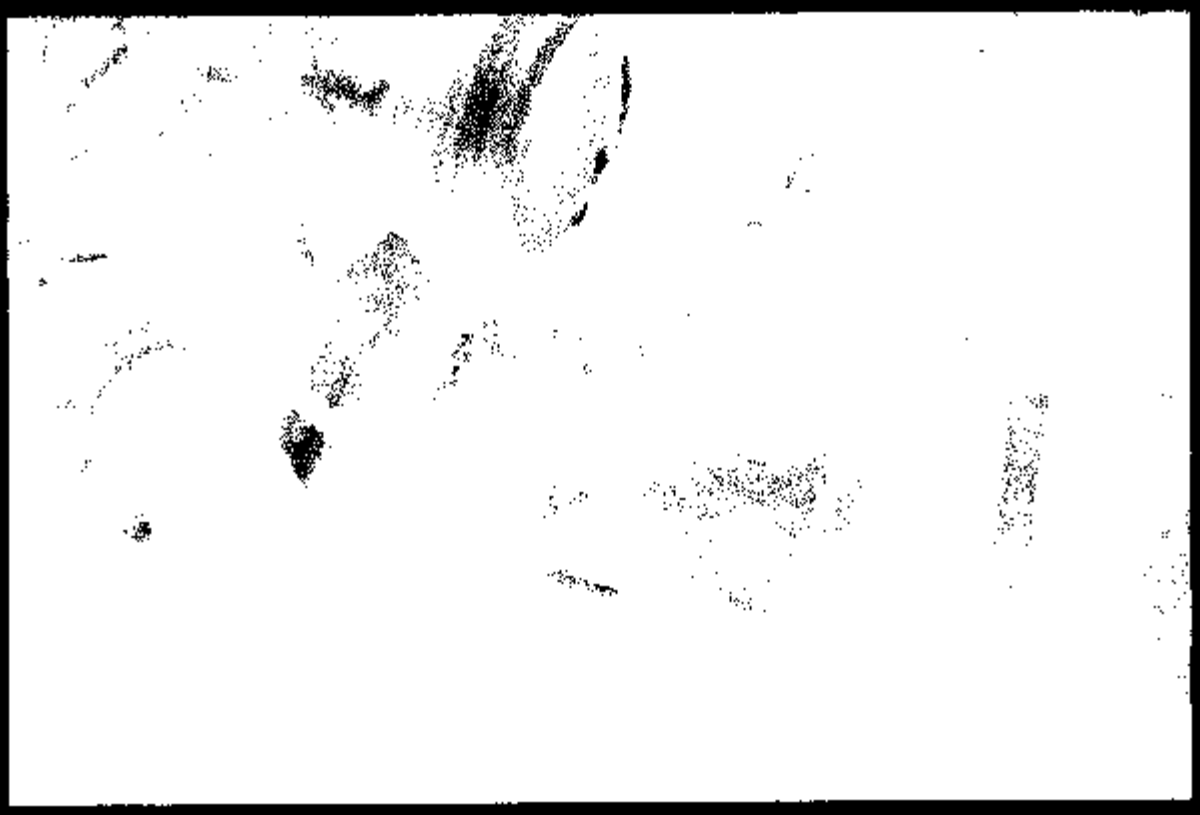

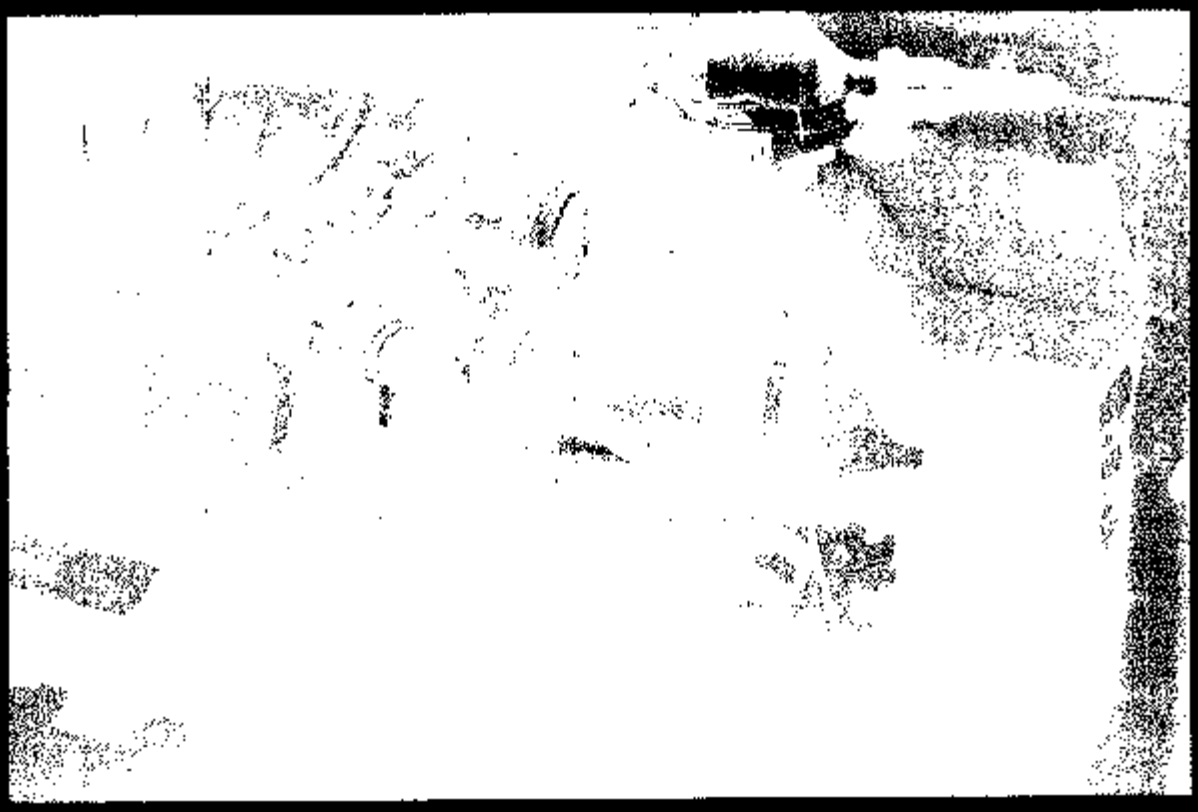

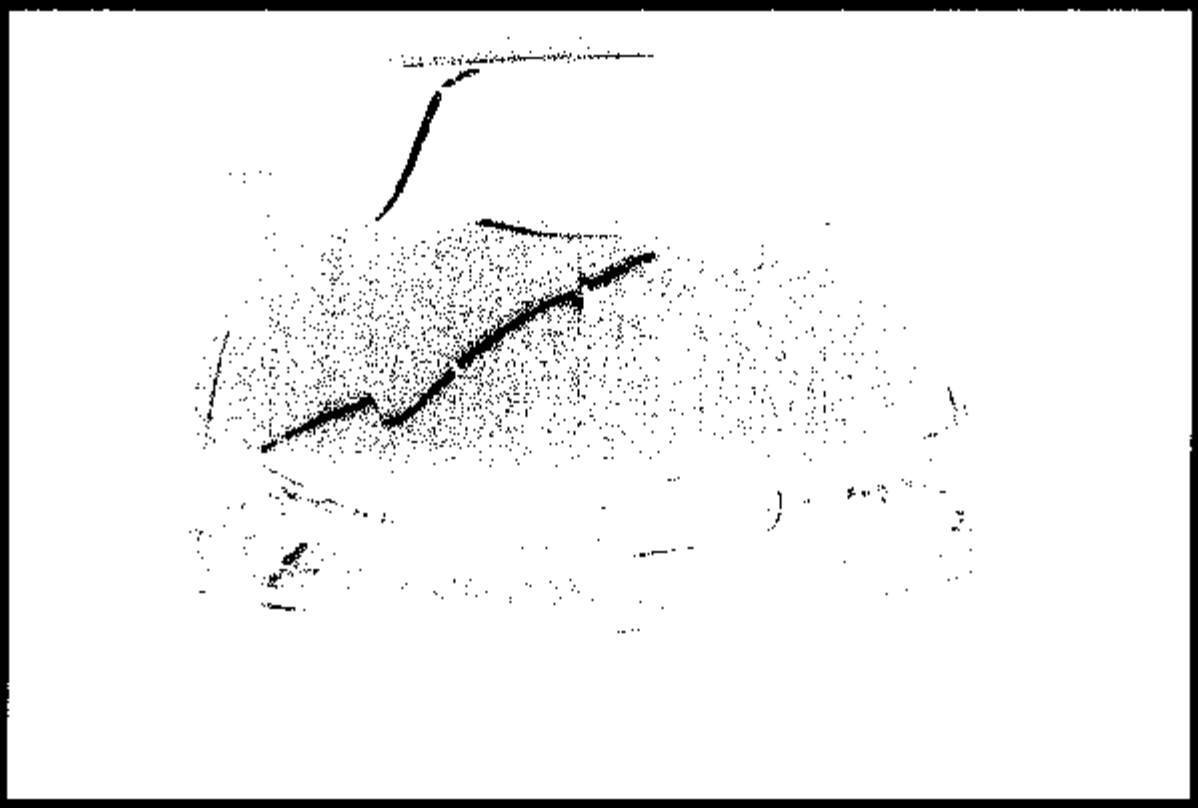

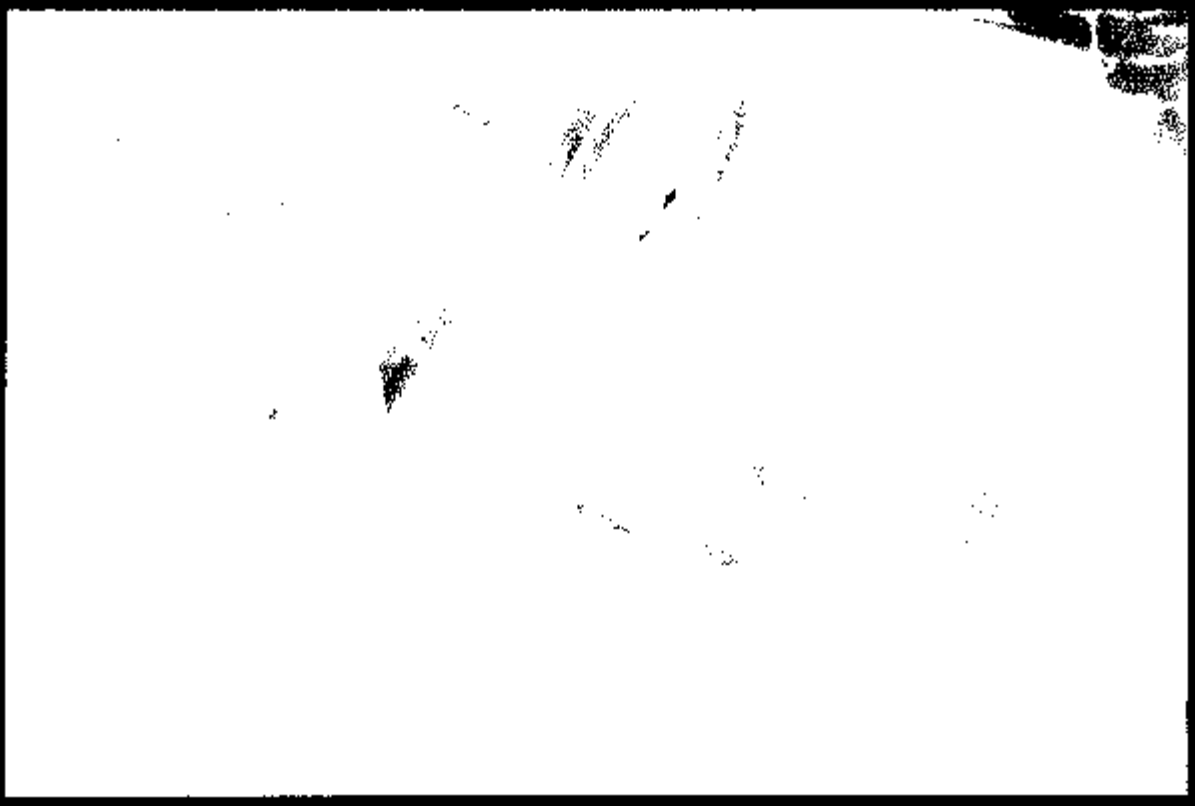

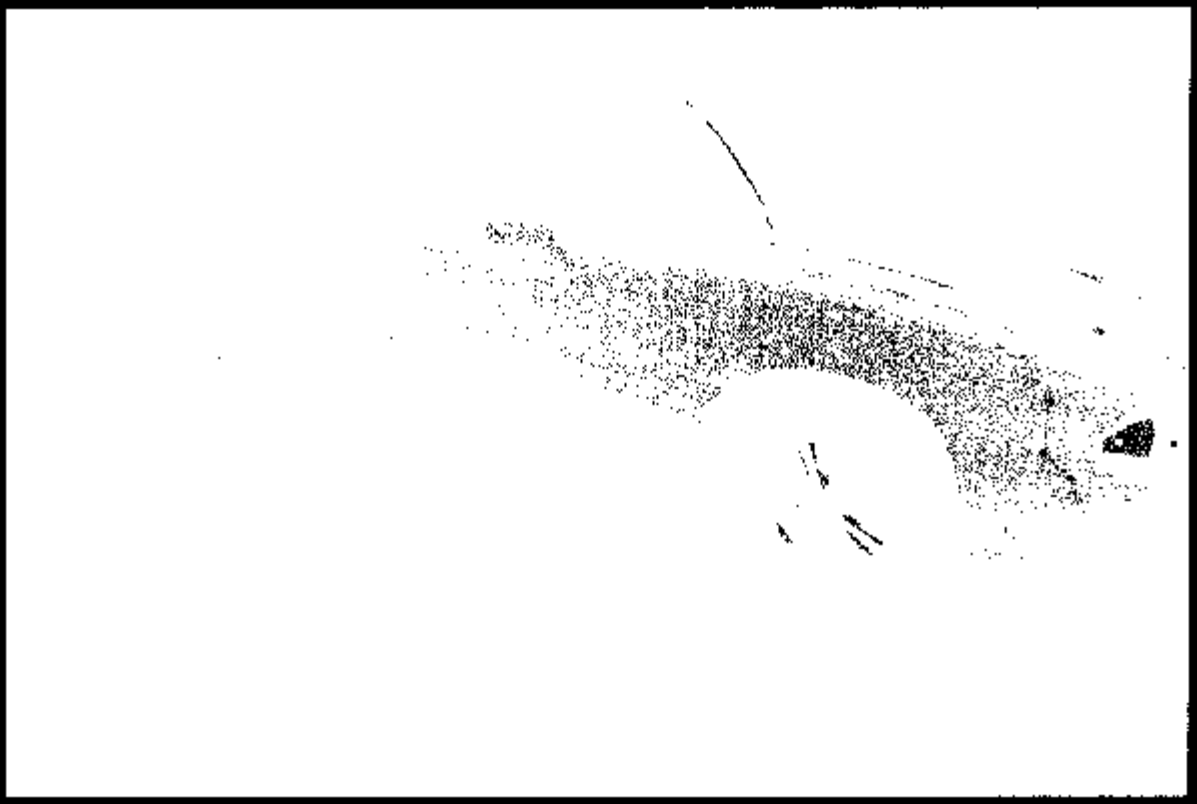

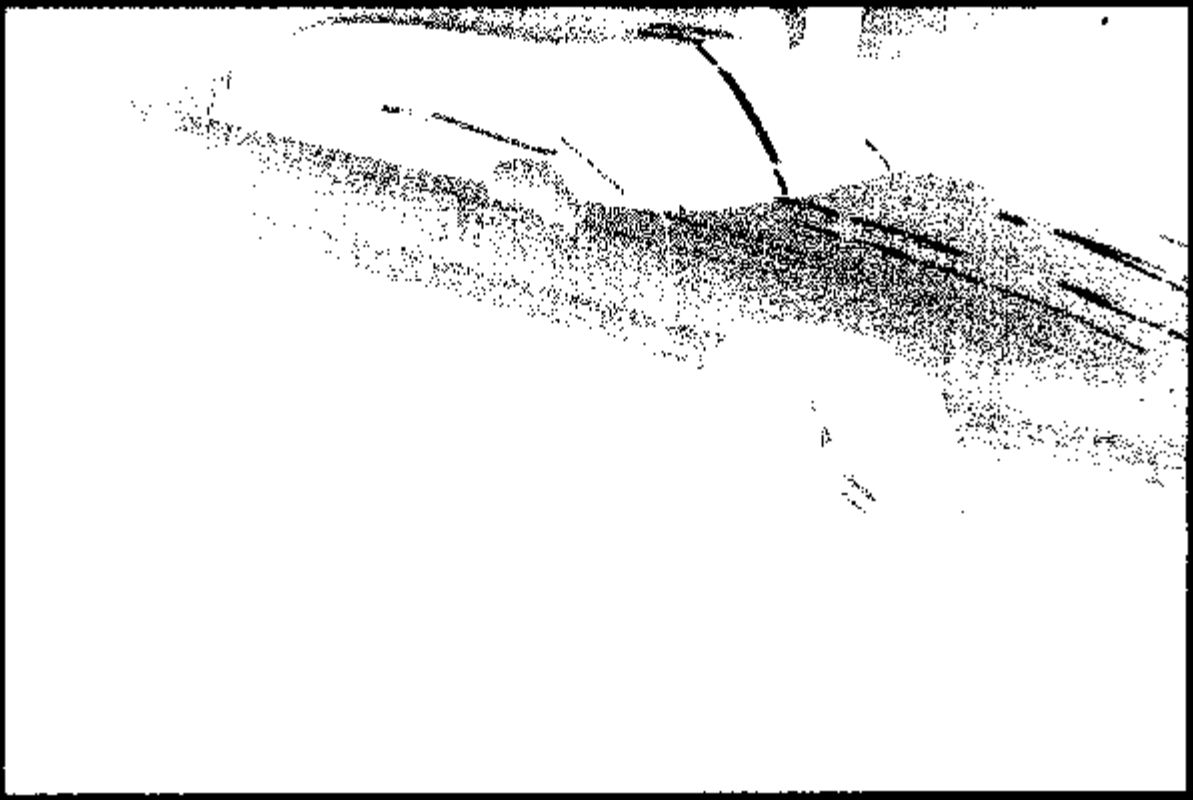

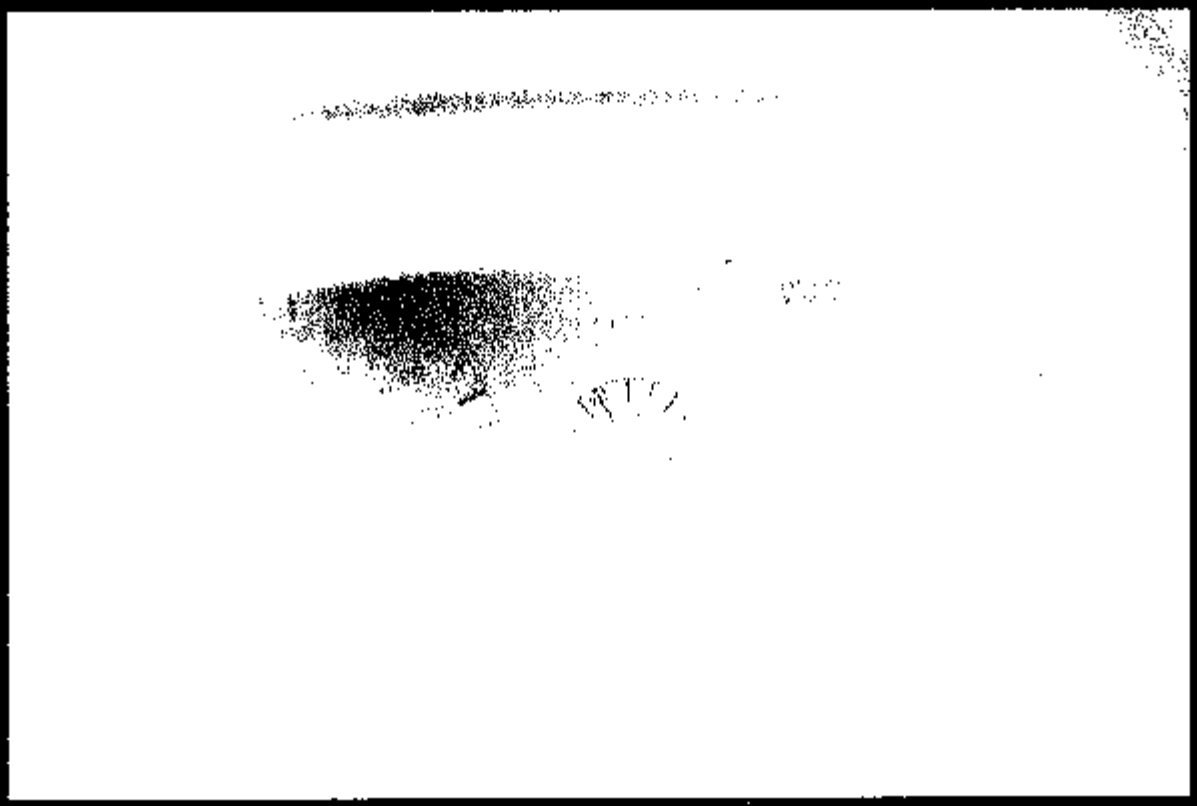

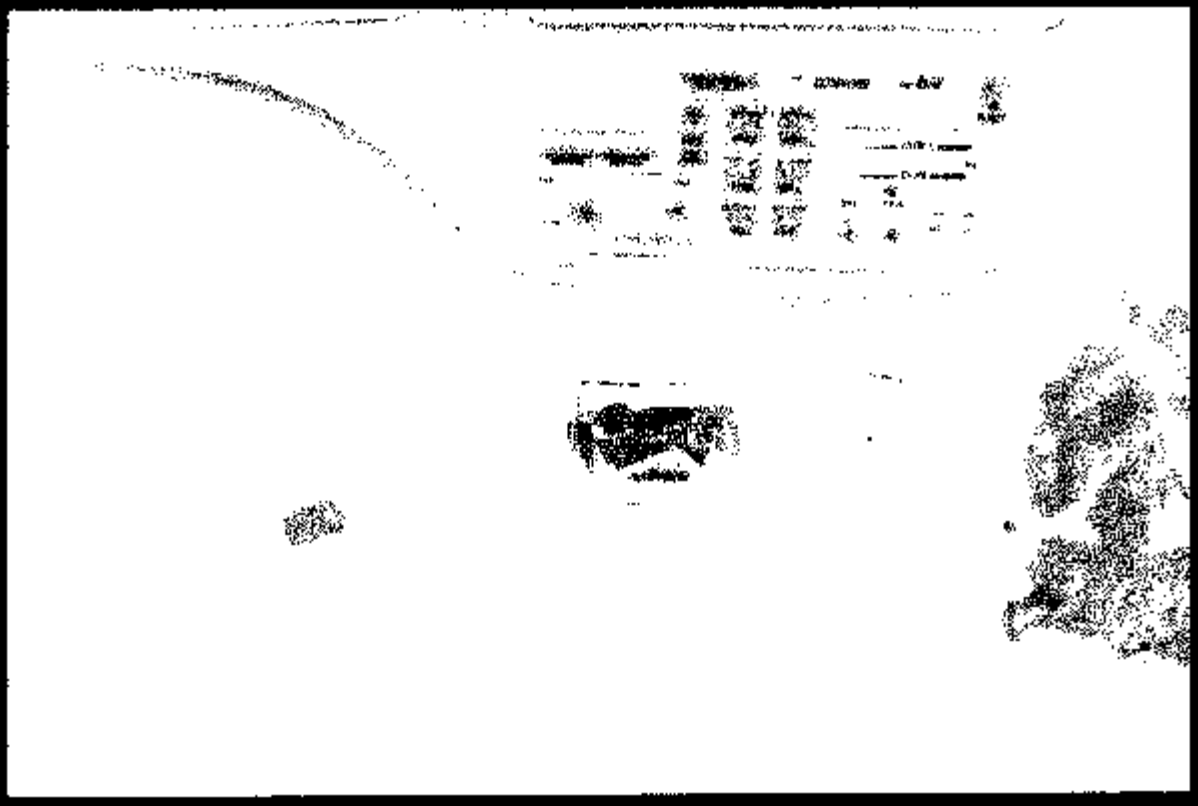

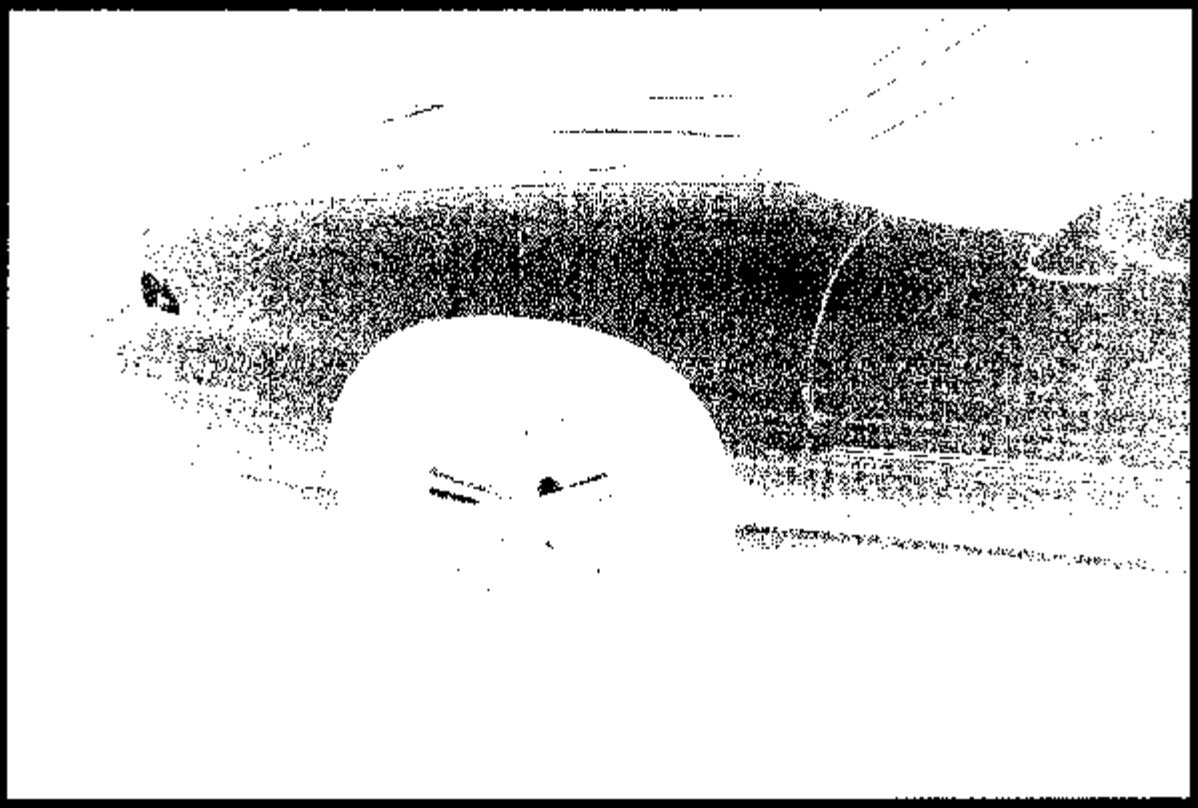

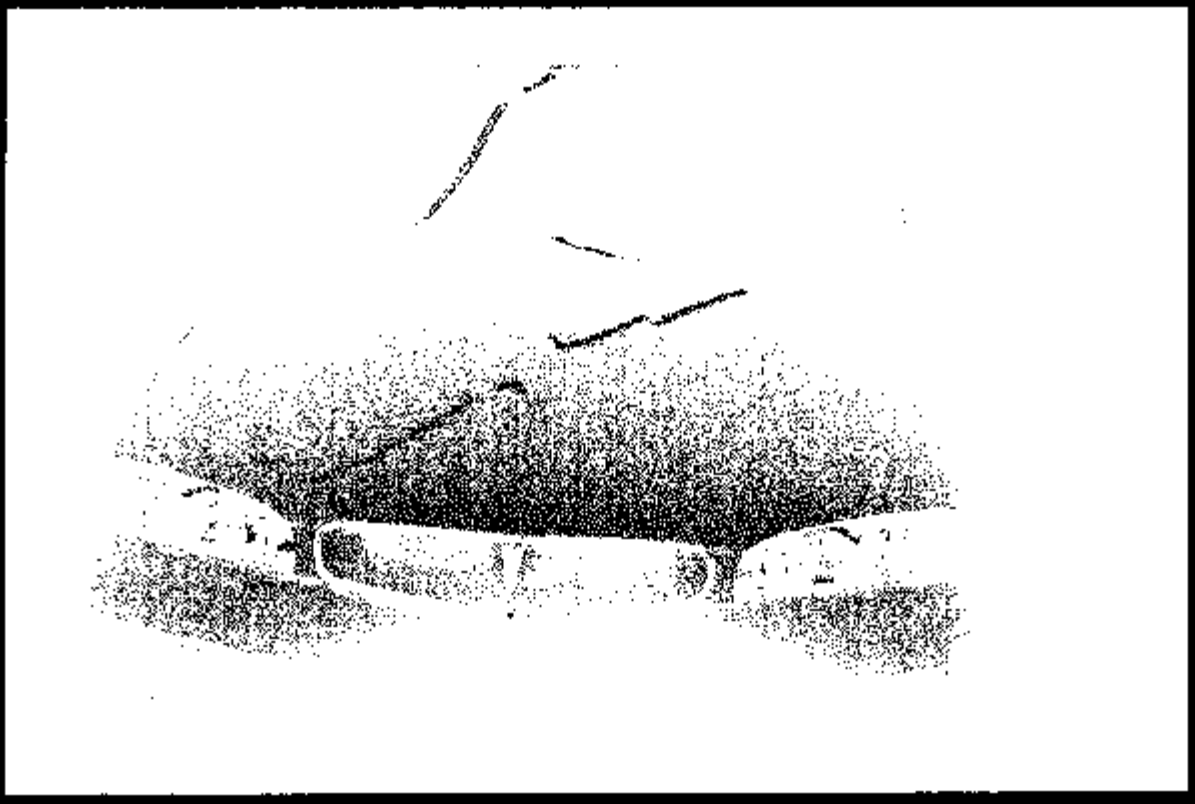

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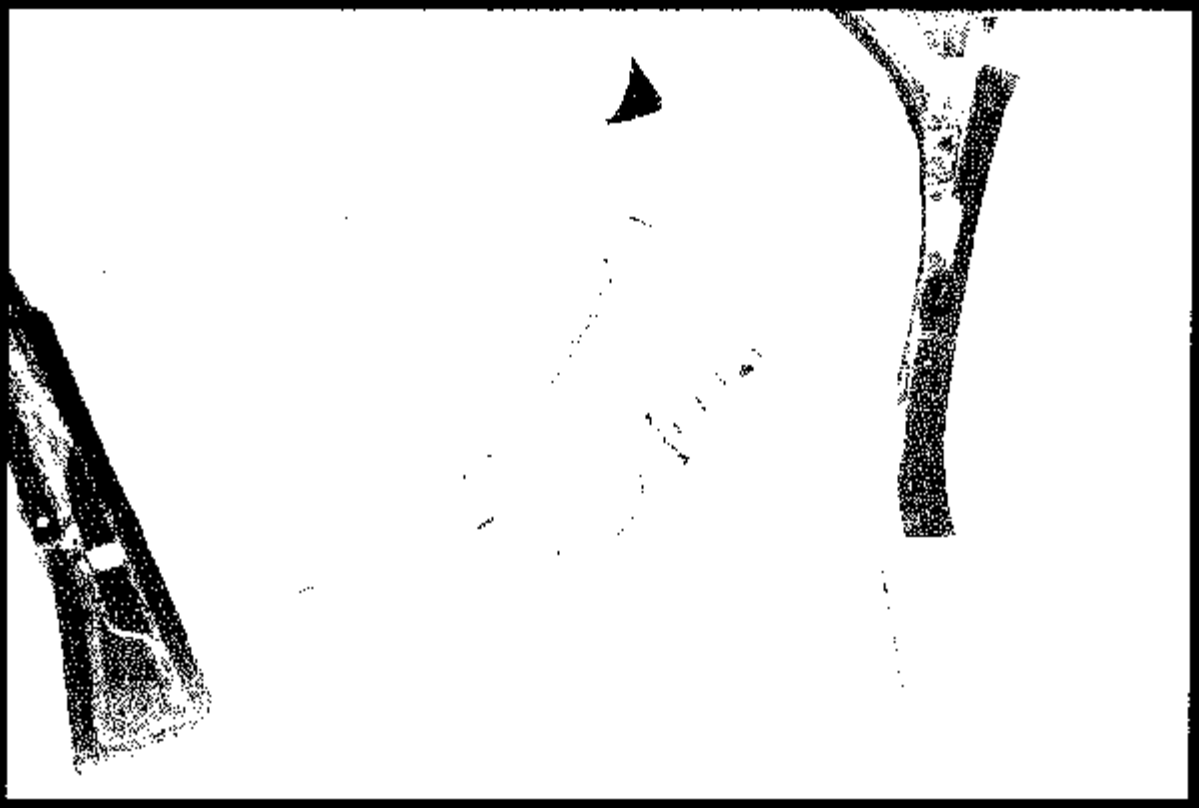

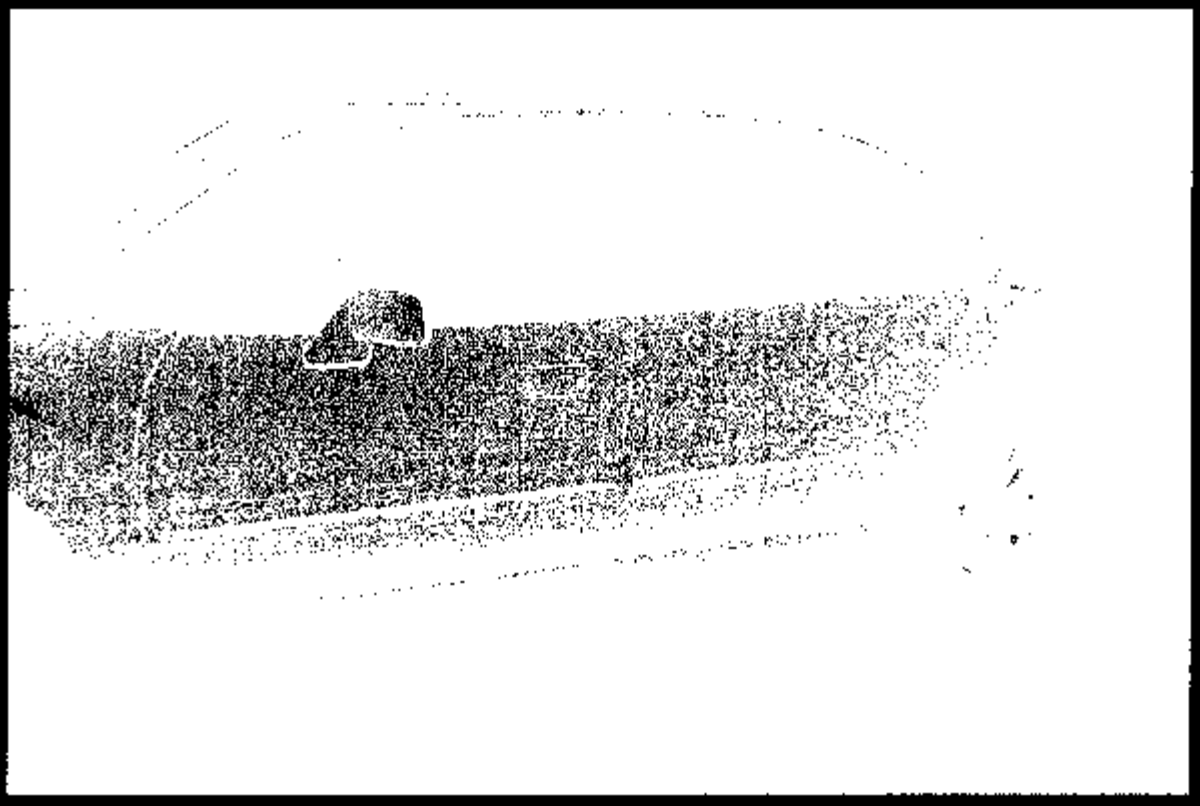

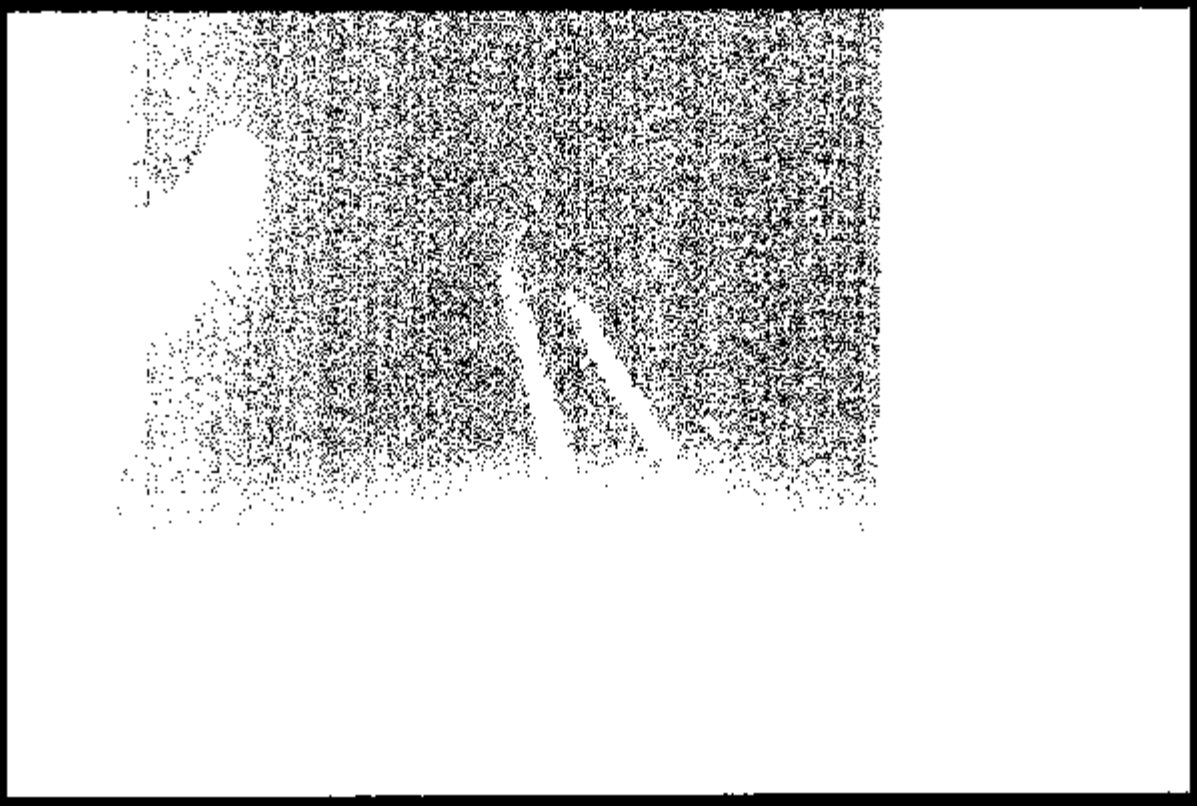

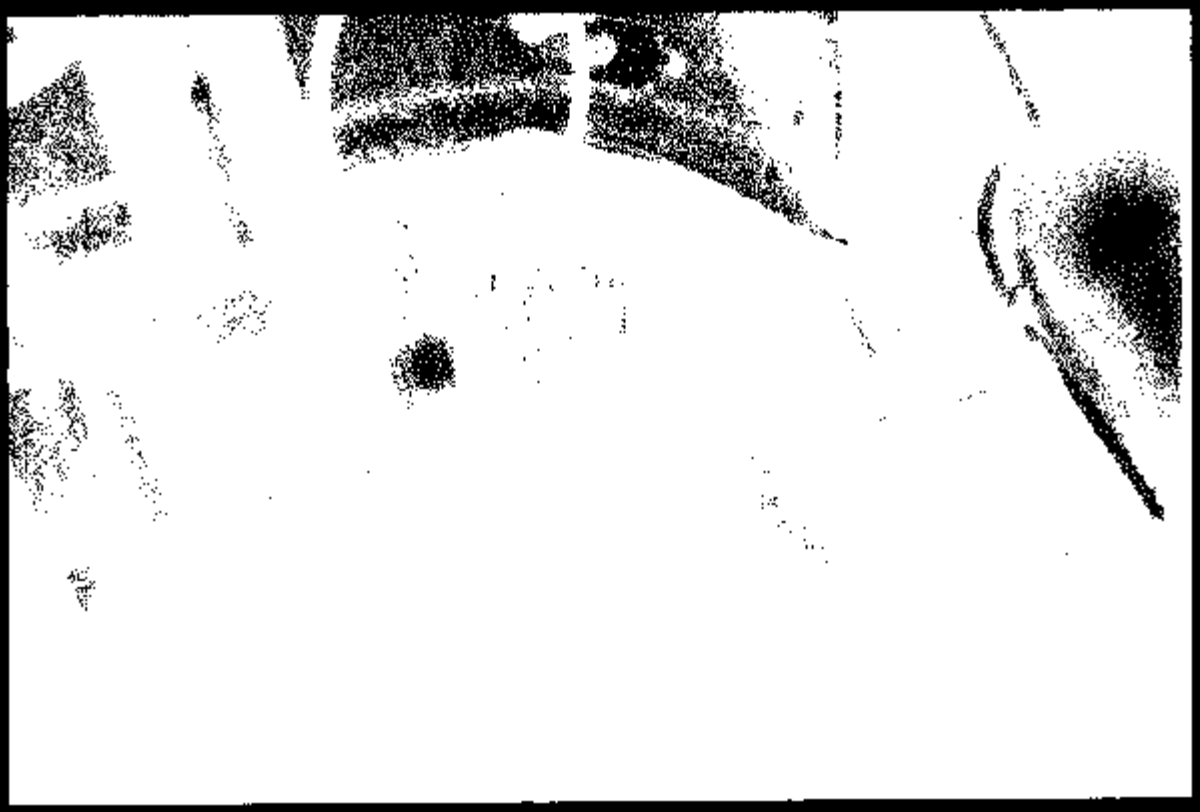

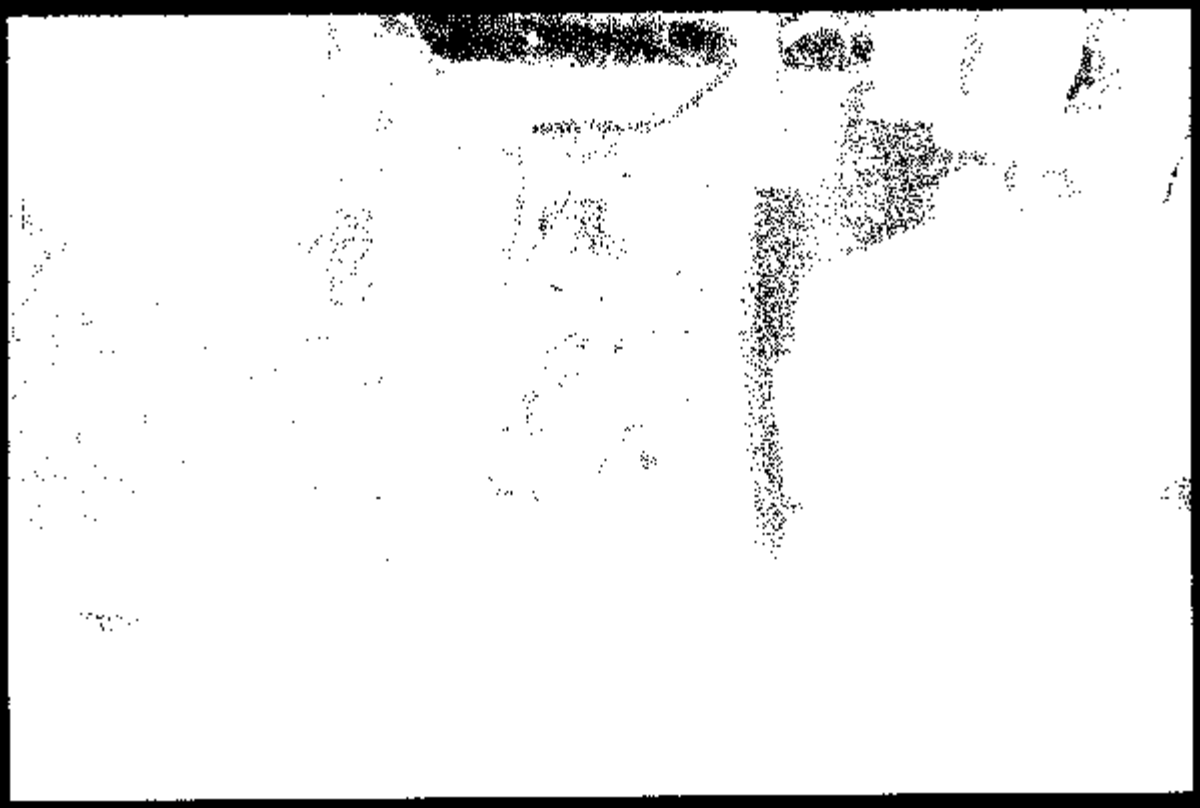

278435 PR05317
J01-124

CR26A 1241-X
05/16/98
00:15

GENERAL MOTORS CORPORATION
TO: DIVISIONAL GENERAL SERVICE MANAGER
DIVISION: BUICK
ZONE: CHARLOTTE

PAGE: 1
REPORT DATE: 05/15/98

REF # - 980033974 DATE OF INCIDENT: 02/27/98 12:99

********** I OWNER - CLAIMANT **********

NAME OF OWNER: [redacted] AGE: 74
ADDRESS: [redacted], SENECA, SC PHONE NO: [redacted]
NAME OF DRIVER: [redacted] AGE: 0
ADDRESS: [redacted] SENECA SC PHONE NO: - -
NAME OF CLAIMANT: AGE:
ADDRESS: PHONE NO: - -

********** II VEHICLE **********

VIN: [illegible]512481 MILEAGE: 9176 DEL DATE:07/22/97 NEW/USED/DEMO:N
TRANS: 4T60-E AXLE: 2.84
PROPL
[illegible]:
PERSONAL
DLR #: [illegible]7666 DLR NAME: WARD SMITH, CHEVROLET-BUICK, I
CITY: SENECA STATE: SC
[illegible] AND EXTENT OF DAMAGES:
ENGINE COMPARTMENT

[illegible] COST OF REPAIRS: $3,447.00

********** III DESCRIPTION OF CLAIM **********

DRIVER'S DESCRIPTION AS TO HOW INCIDENT HAPPENED AND STATEMENT OF THE CAUSE:
"I WAS DRIVING DOWNTOWN AND THE CAR STARTED SMOKING. I STOPPED AT A PLACE AND THEY FOUND A FIRE IN THE ENGINE AND PUT IT OUT."

DID YOU PERSONALLY SPEAK WITH DRIVER: X YES NO IF 'NO', GIVE SOURCE OF DESC:

DID YOU PERSONALLY INSPECT THE VEHICLE: YES X NO
[illegible] COMPONENTS ARE ALLEGEDLY DEFECTIVE: ENGINE COMPARTMENT
[illegible] ALLEGATION OF DEFECT: MR. BRYANT
INFO FROM FURTHER INVESTIGATION:

********** IV CLAIM HANDLING **********

TYPE OF LOSS: F (FIRE/VEHICLE/OTHER)
IF "OTHER", THEN DESCRIBE THE PROPERTY INCLUDING AGE AND CONDITION:

ORIG PURCH PRICE: $23,817.21 AMT CLAIMED: $6,554.73 AMT PAID: $6,554.73
ARTICLES OBTAINED FROM OWNER: N (Y/N) IF "N", GIVE REASON: REPAIRS ONLY

ARTICLES DISPOSITION:
PAYMENT/CREDIT AMT: $6,554.73 TO BE MADE TO: JACK BRYANT BUICK -Z OP CODE
RELEASE FORM TO BE SIGNED BY CLAIMANT: Y (Y/N) IF "N", GIVE REASON:

CLAIM HANDLED TO CONCLUSION BY: [redacted] TITLE: ERG
ASN ASSIGNED: WGA ASSIGN DTE: 03/02/98 DUE DATE: 03/16/98 RCVD DTE: 03/16/98
INVESTIGATION DATE: 03/09/98 INVESTIGATOR: C.L. NELSON
M APPROVED BY: ED KEENAN DATE: 05/05/98
CO APPROVED BY: WILLIAM G. ADOMATIS DATE: 05/05/98

CASE REF. # 980033974 CUSTOMER INFORMATION

TITLE : [redacted]
FIRST : [redacted] MI: LAST : [redacted]
STREET : [redacted]
CITY : SENECA ST: SC ZIP : [redacted]
H PHONE: [redacted] B PHONE:
COMPANY:

VEHICLE-DEALER INFORMATION

VIN : 1G4HP52K1VH512461 DEL DTE: 07 23 97
YR/MDL : 97 HP LESABRE CUSTOM MILEAGE: 009176
DEALER : WARD SMITH, CHEVROLET-BUICK, I ZN/DLR : 26 37666
CITY : SENECA STATE : SC

AFTER CALL INFORMATION
CUSTOMER REQUEST INFORMATION

REQUEST AREA : SERV
CONTACT TYPE : OWNER
WARRANTY : I (IN/OUT/UNK)
STOCKHOLDER : N (Y/N)
DLR SVC DISTRICT: 02
PART DELAY START:
CASE OPEN DATE : 02 27 98
ROUTING CODE : CAC CSR LOC: 1241
CORRES TYPE : AGENB

FILE RETENTION : 00
LAST ALTERED ID : B47WA

REQUEST SOURCE : H T CRS
IN CORR SEQ # : Y
THIRD PARTIES : 001
GM EMPLOYEE : N (Y/N)

PART DELAY END :
SCRAP DATE :

TRANSMIT DATE :
CORP CASE # :
CENTRAL FILE : Y (Y/N)
LAST ALTERED DATE : 05 05 98

CASE CLOSING INFORMATION

FILE RETENTION : 00
DLR CONTACT DATE : 03 02 98
CLOSING DATE : 05 05 98
CO REVIEW CLOSE : B47WA
REGION REV CLOSE :

CENTRAL FILE : Y (Y/N)
DLR CONCLUSION DATE: 05 05 98
RESPONSIBLE DLR :
CO REVIEWED : Y (Y/N) DATE: 05 05 98
REGION REVIEWED : (Y/N) DATE:

CDE # DESC	CDE COMMENTS
T31 : GM 1241 INVESTI	GM FAR INVESTIGATION SEE PAR(X) INVESTIGATION
T32 : FIRE DAMAGE/LOS	ALLEGED THERMAL EVENT SEE PAR(X) INVESTIGATION

GENERAL COMMENTS

USER: B77JM DATE: 2/27/98 TIME: 13:23
0001/ 1 2/27/98
0001/ 2 DEALERSHIP PHONE: [redacted] SERVICE MANAGER: CHARLIE EDMONDS
0001/ 3 DIST SVC MGR: JOHN SHAFFER VME #: 38241
0001/ 4 RECEIVED TELEPHONE CALL FROM JOHN SHAFFER, DSM, WHO ADVISES
0001/ 5 CHARLIE EDMONDS, ADVISED HIM A CUSTOMER VEHICLE HAS CAUGHT FIRE
0001/ 6 BCRC TELEPHONED THE DS TO FOLLOW-UP. HE STATES THE CUSTOMER IS
0001/ 7 ALLEGING BMD IS RESPONSIBLE FOR REPAIRS. THE VEHICLE HAS
0001/ 8 BEEN TOWED TO DLRSHIP AND IS CURRENTLY AT THE DLRSHIP.
0001/ 9 HAVE ADVISED PAR GROUP. WILL FORWARD THE CASE TO THEM
0001/10 FOR REVIEW. JAMIE MULLINS/BCRC VME 36249 X2732

USER: B47WA DATE: 3/ 2/98 TIME: 12:00
0002/ 1 3-2-98
0002/ 2
0002/ 3 CONTACTED CUSTOMER TO OBTAIN PAR INFORMATION. CUSTOMER WAS NOT
0002/ 4 SURE OF MANY OF THE DETAILS OF THE ALLEGATIONS. CUSTOMER CLAIMS
0002/ 5 THAT HE AND HIS WIFE WERE JUST DRIVING DOWN THE ROAD WHEN THEY
0002/ 6 NOTICED SMOKE COMING FROM THE HOOD. CUSTOMER ALLEGES THAT THEY
0002/ 7 STOPPED, AND SOME OTHER PEOPLE HELPED PUT THE ALLEGED UNDER HOOD
0002/ 8 FIRE OUT.
0002/ 9
0002/10 * DUE TO CUSTOMER ALLEGATIONS, INITATING PAR INVESTIGATION WITH
0002/11
0002/12 PLEASE FORWARD FURTHER CONTACT TO BRG
0002/13
0002/14 BILL ADOMATIS B.R.G.-PAR X2777 VME 38161

USER: B77JM DATE: 3/ 5/98 TIME: 15:11
0003/ 1 3/5/98
0003/ 2 CUST CALLS FOR INFORMATION ON THE TIME FRAME FOR CONCLUSION
0003/ 3 OF PAR INVESTIGATION. CUSTOMER IS CURRENTLY IN A RENTAL
0003/ 4 VEHICLE. LEFT A MESSAGE FOR ED KEENEN WHO WILL ADVISE OF
0003/ 5 OF A TIME-FRAME.
0003/ 6 JAMIE MULLINS/BCRC VME 36249 X 2732

USER: B77JM DATE: 3/ 5/98 TIME: 15:37
0004/ 1 3/5/98 TRIED TO FOLLOW-UP WITH CUSTOMER. HAVE LEARNED
0004/ 2 FORM [redacted] THIS INVESTIGATION WILL LIKELY CONLUDE
0004/ 3 WITHIN 5 TO 7 WORKING DAYS. CUST PHONE WAS BUSY.
0004/ 4 WILL TRY AGAIN LATER.
0004/ 5 JAMIE MULLINS.BCRC VME 36249 X2732

USER: 648RR DATE: 3/16/98 TIME: 16:01
0005/ 1 03/16/98 PER [redacted] I REQUESTED THE ORIGINALS AND WILL FORWARD
0005/ 2 THEM TO BILL UPON RECEIPT. BCRC RACHELLE RADFAN TULASHIE 38229 X2727.

USER: B16MM DATE: 3/17/98 TIME: 10:01
0006/ [illegible]

USER: B16MM DATE: 3/17/98 TIME: 10:02

GENERAL COMMENTS

0007/ 1 3/17/98
0007/ 2 CUST CALLED IN. TRANSFERED CALL TO PAR, CHRISTINE PRICE.
0007/ 3
0007/ 4 MARLA MELTZER BCRC EXT 2730 VME 38621

USER: B38EK DATE: 3/17/98 TIME: 15:39
0008/ 1 B36EK 3/17/98 15:27
0008/ 2 RECEIVED CALL FROM [redacted] ADVISED [redacted] OF PROCEDURE. INFO
0008/ 3 HAS BEEN RECEIVED FROM EAA, WE ARE WAITING FOR ESTIMATE FROM DEALER.
0008/ 4 ALSO ADVISED CUST THAT IT APPEARS VEHICLE IS REPAIRABLE. SHE WOULD BE
0008/ 5 REQUIRED TO SIGN A RELEASE OF LIABILITY. CUST WANTS DOCUMENTS FORWARDE
0008/ 6 D TO HER. I ADVISED THAT IT IS NOT BUICK'S POLICY TO FORWARD INVESTIG
0008/ 7 ATION DOCUMENTS. IF AGREEMENT CANNOT BE REACHED, ON AGREEMENT OR REPAI
0008/ 8 RS, CASE WILL BE TURNED OVER TO OUR INSURANCE CO. AT PRESENT, WE ARE A
0008/ 9 WAITING AN ESTIMATE FROM DEALER. I CONTACTED CC: CHARLIE EDMONDS TO AD
0008/10 VISE HIM THAT WE MUST HAVE ESTIMATE TO MAKE FINAL DECISION. HE IS WORK
0008/11 ING ON IT. [redacted] BRG

USER: B77CP DATE: 3/17/98 TIME: 16:06
0009/ 1 3/17/98
0009/ 2
0009/ 3 RECEIVED CALL FROM [redacted] WHO STATES THAT SHE WOULD LIKE
0009/ 4 TO KNOW THE RESULTS OF THE INVESTIGATION AND ALSO STATES THAT
0009/ 5 ANYTHING LESS THAN A NEW VEHICLE WILL NOT BE ACCEPTED. ADVISED
0009/ 6 [redacted] THAT WE ARE WAITING FOR THE DEALER TO SEND AN ESTIMATE
0009/ 7 OF THE DAMAGES AND WILL PROVIDE A POSITION AT THE TIME IT IS
0009/ 8 RECEIVED. [redacted] ADVISED THAT SHE WOULD LIKE TO SPEAK WITH
0009/ 9 SUPERVISOR AND CALL ROUTED TO ED KEENAN WHO ADVISED MRS.
0009/10 BRYANT THAT WE WOULD REPAIR THE VEHICLE UPON RECEIPT OF SIGNED
0009/11 RELEASE, OTHERWISE, WE WILL FORWARD TO ESIS FOR HANDLING. MRS.
0009/12 BRYANT ADVISED BY [redacted] THAT WE WILL BE IN CONTACT WITH HER
0009/13 WHEN WE RECEIVE THE ESTIMATE AND A FINAL POSITION WILL BE
0009/14 PROVIDED AT THAT TIME. **ANY FURTHER CONTACTS, PLEASE REFER TO
0009/15 BRG** CHRISTINE PRICE, BRG-PAR, X2774, VME: 38251

USER: B48RR DATE: 3/17/98 TIME: 16:38
0010/ 1 03/17/98 FORWARDED ORIGINALS TO BILL ADOMATIS. BCRC RACHELLE
0010/ 2 KADFAN TULASHIE 35227 X2717.

USER: B47UA DATE: 3/30/98 TIME: 09:56
0011/ 1 3-30-98
0011/ 2
0011/ 3 CUSTOMER AGREED A FEW DAYS AGO TO ACCEPT BUICK'S TERMS TO PAY
0011/ 4 FOR VEHICLE REPAIRS IN EXCHANGE FOR A SIGNED RELEASE.
0011/ 5 THE RELEASE WAS FAXED ON 3-25-98 WITH BOTH SIGNATURES.
0011/ 6 DEALER IS CURRENTLY REPAIRING THE VEHICLE AND WILL FORWARD THE
0011/ 7 COST TO BRG FOR REIMBURSEMENT.
0011/ 8
0011/ 9 ALSO, CUSTOMER WANTED A LETTER STATING THAT THE WARRANTY WOULD
0011/10 STILL APPLY. BRG COMPOSED A LETTER ADVISING THAT THE WARRANTY WAS
0011/11 FOR 36/36 AND DOES NOT CHANGE FOR THIS REPAIR. CUSTOMER WAS

GENERAL COMMENTS

0011/12 SATISFIED WITH THIS LETTER.
0011/13
0011/14 BILL ADOMATIS B.R.G-PAR X2777 VME 38161

USER: P06BH DATE: 3/31/98 TIME: 09:07
0012/ 1 3-31-98
0012/ 2 RECEIVED EXECUTIVE LETTER ADDRESSED TO [redacted], JR. DATED 3/5/98.
0012/ 3 PER PREVIOUS COMMENTS IN CASE, BCRC WILL TAKE NO FURTHER ACTION IN
0012/ 4 REGARDS TO LETTER RECEIVED. FORWARDING ORIGINAL TO BRG.
0012/ 5 BRIAN K HAGON/BCRC/(248)952-2754/VME37200

USER: B18MM DATE: 4/24/98 TIME: 08:49
0013/ 1 4/24/98
0013/ 2
0013/ 3 REC'D DOCUMENT IN CORR QUE. ATTACHING AND ARCHIVING AS PER
0013/ 4 INSTRUCTIONS ON EXECUTIVE CASE.
0013/ 5
0013/ 6 MARLA MELTZER BCRC EXT 2749 VME 38621

BRYANT, JACK/ELIZABETH
10012 FAIRVIEW CHURCH RD.
SENECA SC 296720000

WARD SMITH CHEVROLET-BUICK,INC
305 BY-PASS 123 P.O. BOX 638
SENECA, S.C. 29678
864-882-4648

DATE	YEAR	MAKE	MODEL	VIN	STK/CUS	MILES IN	MILES OUT	TAG
02/27/98	97	BUICK	LESABRE	1G4HP52K5VH512481	396	9176	0	0000

SERVICE DATE	NOTIFIED	SVC ADV	PROMISED DATE/TIME	LICENSE	RATE	PAYMENT	INV.DATE
07/21/97	00/00/00	00	00/00/00 00:00		50.00	01	04/23/98

R.O. NUMBER	TAX ID	HOME PHONE	BUSINESS PHONE
1595		[redacted]	(000)000-0000 0000

REPAIR LINE 01

FIRE DAMAGE
REPAIR FIRE DAMAGE PER ATTACHED ESTIMATES.
BILL CODE - W

z1242	REPAIR FIRE DAMAGE 2	NJ98 M A	28.40	640.42	1280.84
		TOTAL LABOR		640.42	1280.84
GM	1051515	-OPTIKLE	1	2.20	3.08
GM	2724900	*-ACCUMUL	1	40.00	56.00
GM	10292512	-LABEL	1	4.50	6.30
GM	10464076	*-GENER R	1	117.87	165.01
GM	12102746	-CONN 1-	1	28.64	40.09
GM	12117339	-CONNECT	1	18.36	25.70
GM	12125676	-CONNECT	1	44.46	62.24
GM	12126469	-CONNECT	1	15.90	22.26
GM	12163484	-HARNESS	1	19.15	26.81
GM	12171412	-HARNESS	1	384.60	538.44
GM	12192048	*-WIRE KI	1	19.38	27.13
GM	12363335	-CAP,WSW	1	2.04	2.85
GM	12377967	-FLOID	1	3.42	4.78
GM	12450157	-SWITCH	1	23.45	32.83
GM	17113136	-MANIFOL	1	144.60	202.44
GM	17113198	-RAIL-IN	1	80.26	112.36
GM	17113284	*-VLV-EGR	1	83.93	117.50
GM	17120601	*-INJECTO	3	149.34	209.07
GM	18029759	-CYLINDE	1	107.00	149.80
GM	18029959	-BOOSTER	1	123.84	173.37
GM	20064875	-RET-HOO	10	5.80	8.10
GM	22110871	-WSW NOT	1	107.13	149.98
GM	22155035	-CONTAIN	1	5.55	7.77
GM	24503125	-PIPE AS	1	44.40	62.16
GM	24503390	-BODY	1	235.01	329.01
GM	24504466	-ADAPTER	1	14.70	20.58
GM	24504626	-PIPE AS	1	8.16	11.42
GM	24506747	-LABEL	1	4.50	6.30

LABOR		LABOR		LABOR		LABOR AMOUNT	
PARTS		PARTS		PARTS		PARTS AMOUNT	
MISC. SALES		MISC. SALES		MISC. SALES		MISC. SALES	
MATERIALS		MATERIALS		MATERIALS		MATERIALS	
						TOTAL CHARGE	
DEDUCTIBLE		DEDUCTIBLE		DEDUCTIBLE		DEDUCTIBLE	
SALES TAX		SALES TAX		SALES TAX		SALES TAX	
						OTHER PAY	
INTERNAL		CONTRACTS		WARRANTY		CUSTOMER PAY	

BRYANT, JACK/ELIZABETH
10012 FAIRVIEW CHURCH RD.
SENECA SC 296720000

WARD SMITH CHEVROLET-BUICK,INC
305 BY-PASS 123 P.O. BOX 638
SENECA, S.C. 29678
864-882-4648

DATE	YEAR	MAKE	MODEL	VIN	STK/CUS	MILES IN	MILES OUT	TAG
02/27/98	97	BUICK	LESABRE	1G4HP52K5VH512481	396	9176	0	0000

SERVICE DATE	NOTIFIED	SVC ADV	PROMISED DATE/TIME	LICENSE	RATE	PAYMENT	INV.DATE
07/21/97	00/00/00	00	00/00/00 00:00		50.00	01	04/23/98

R.O. NUMBER	TAX ID	HOME PHONE	BUSINESS PHONE
1595		[redacted]	(000)000-0000 0000

GM	24506901	-SHIELD	1	19.80	27.72
GM	25099617	-CLEANER	1	74.05	103.67
GM	25140567	-MODULE	1	212.40	297.36
GM	25312203	*-SENSOR-	1	62.76	87.86
GM	25532619	-GASKET-	1	6.15	8.61
GM	25532625	-COVER A	1	27.75	38.85
GM	25535538	-SHIELD-	1	13.74	19.23
GM	25536936	-LAMP AS	1	6.75	9.45
GM	25601552	-BRACKET	1	7.38	10.33
GM	25619416	-CABLE A	1	25.95	36.33
GM	25625165	-PIPE	1	33.75	47.25
GM	25625166	-PIPE	1	25.20	35.28
GM	25625372	-CABLE-A	1	8.10	11.34
GM	25630340	-INDICAT	1	3.15	4.41
GM	25636789	-LABEL-A	1	4.50	6.30
GM	25636828	-RESERVO	1	7.37	10.31
GM	25645400	-CABLE	1	8.64	12.09
GM	25647543	-RETAINE	1	15.30	21.42
GM	25651922	-INSULAT	1	33.00	46.20
GM	25655080	-LABEL	1	4.50	6.30
GM	25665518	-HOSE AS	1	56.02	78.42
GM	52466053	-MOTOR A	1	34.24	47.93
YY	R134A		2	13.06	18.28
YY	PAINT& MATERIALS		1	98.57	98.57
			TOTAL PARTS	2640.32	3656.89

SUBLET REPAIR LINE 02

TOWING (CARTER WRECKER SERVICE)
BILL CODE - W

Z1242	TOWING	MJ98 M A	.00	27.00	27.00
			TOTAL LABOR	27.00	27.00

SUBLET REPAIR LINE 03

RENTAL CAR 53 DAYS
BILL CODE - W

Z1242	53 DAYS RENTAL	2	MJ99 M A	.00	1590.00	1590.00

LABOR		LABOR		LABOR		LABOR AMOUNT	
PARTS		PARTS		PARTS		PARTS AMOUNT	
MISC. SALES		MISC. SALES		MISC. SALES		MISC. SALES	
MATERIALS		MATERIALS		MATERIALS		MATERIALS	
						TOTAL CHARGE	
DEDUCTIBLE		DEDUCTIBLE		DEDUCTIBLE		DEDUCTIBLE	
SALES TAX		SALES TAX		SALES TAX		SALES TAX	
						OTHER PAY	
INTERNAL		CONTRACTS		WARRANTY		CUSTOMER PAY	

BRYANT, JACK/ELIZABETH
10012 FAIRVIEW CHURCH RD.
SENECA SC 296720000

WARD SMITH CHEVROLET-BUICK,INC
385 BY-PASS 123 P.O. BOX 638
SENECA, S.C. 29678
864-882-4648

DATE	YEAR	MAKE	MODEL	VIN	STK/CUS	MILES IN	MILES OUT	TAG
02/27/98	97	BUICK	LESABRE	1G4HP52K5VH512481	396	9176	0	0000

SERVICE DATE	NOTIFIED	SVC ADV	PROMISED DATE/TIME	LICENSE	RATE	PAYMENT	INV.DATE
07/21/97	00/00/00	00	00/00/00 00:00		50.00	01	04/23/98

R.O. NUMBER	TAX ID	HOME PHONE	BUSINESS PHONE
1595		[redacted]	(000)000-0000 0000

TOTAL LABOR 1590.00 1590.00

LABOR	.00	LABOR	.00	LABOR	2897.94	LABOR AMOUNT	.00
PARTS	.00	PARTS	.00	PARTS	3656.89	PARTS AMOUNT	.00
MISC. SALES	.00	MISC. SALES	.00	MISC. SALES	.00	MISC. SALES	.00
MATERIALS	.00	MATERIALS	.00	MATERIALS	.00	MATERIALS	.00
						TOTAL CHARGE	.00
DEDUCTIBLE	.00	DEDUCTIBLE	.00	DEDUCTIBLE	.00	DEDUCTIBLE	.00
SALES TAX	.00	SALES TAX	.00	SALES TAX	.00	SALES TAX	.00
						OTHER PAY	.00
INTERNAL	.00	CONTRACTS	.00	WARRANTY	6554.73	CUSTOMER PAY	.00

WARD SMITH CHEVROLET-BUICK, INC.
123 By-Pass
SENECA, SOUTH CAROLINA 29678
PHONE 882-4648

WARD SMITH CHEVROLET-BUICK-GEO, INC.
P.O. BOX 638
SENECA, SC 29679

MEMORANDUM
ESTIMATE OF REPAIR COSTS

NO. 1 of 3

NAME [redacted] DATE 3-18-98

ADDRESS PHONE

BELOW IS OUR ESTIMATE TO REPAIR YOUR 1997 - Buick AUTOMOBILE

MODEL	LICENSE NO.	MOTOR NO.	SERIAL NO.	RELEASE
LeSabre		1G4HP52K5VH512481		9176

PARTS NECESSARY AND ESTIMATE OF LABOR REQUIRED	PAINT COST ESTIMATE	PARTS COST ESTIMATE	LABOR COST ESTIMATE
Replace Hood Insulation		46 20	0 3
Replace Hood Ins. Retainers (10)		8 12	Inc
Replace Underhood Lamp		9 45	0 2
Replace Master Cylinder		149 80	0 6
Bench Bleed		4 09	Inc
Replace Brake Booster		173 38	1 0
Replace W/S Wiper Motor		149 98	0 6
Replace Cruise Control module		291 36	0 3
Replace EGR Valve		117 50	0 2
Replace Trans. Dipstick		4 41	0 2
Replace Accelerator Cable		11 34	0 4
Replace Fuel Injector Sight Shield		21 22	0 2
Replace Trans Shifter Cable		36 33	0 6
Replace W/S Washer Fluid Container		7 07	0 2
W/S Washer Fluid		3 08	Inc
Replace Coolant Container		10 92	0 2
Replace Trans. Neutral Safety Switch		32 83	0 8
Replace Fuel Injector Rail Kit		112 36	0 8
Replace 3 Right Fuel Injector		209 01	0 6
Replace Throttle Body Assy		329 01	0 8
Replace Upper Manifold Assy		202 44	1 0
TOTALS			
PAINT, PARTS AND LABOR ESTIMATE GRAND TOTAL			

The above is an estimate based on our inspection and does not cover any additional parts or labor which may be required after the work has been opened up. Occasionally after the work has been started worn parts are discovered which are not evident on the first inspection. Because of this the above prices are not guaranteed

WARD SMITH CHEVROLET-BUICK, INC.
123 By-Pass
SENECA, SOUTH CAROLINA 29678
PHONE 882-4848

WARD SMITH CHEVROLET-BUICK-GEO, INC.
P. O. BOX 638
SENECA, SC 29679

MEMORANDUM
ESTIMATE OF REPAIR COSTS

NO. 2 of 3

NAME [redacted] DATE 3-18-98

ADDRESS _____ PHONE _____

BELOW IS OUR ESTIMATE TO REPAIR YOUR _____ AUTOMOBILE

MODEL	LICENSE NO.	MOTOR NO.	SERIAL NO.	MILEAGE

PARTS REQUIRED AND OPERATION OF LABOR REQUIRED	PAINT COST ESTIMATE		PARTS COST ESTIMATE		LABOR COST ESTIMATE	
Replace Right (Rear) Valve Cover			38	85	0	6
Pre Valve Cover Gasket			8	01	Inc	
Replace Heater Blower Motor			49	94	0	4
Replace Rt. Compartment Sight Shield			19	24	0	3
Replace O2 Sensor at manifold			87	86	0	2
Replace EGR Adapter			20	58	0	4
Replace EGR Valve Outlet Pipe			11	42	Inc	
Replace air Cleaner Assy		X	103	01	0	2
Replace Cruise Control Cable			12	10	0	2
Replace Fwd. Fuel Feed Pipe			49	25	1	9
Replace Fwd. Fuel Return Pipe			35	28	0	4
Replace A/Trans Wiring Harness			26	81	0	5
Replace Engine Wiring Harness			538	44	1	3
Replace Emission Label (24506[illegible])			6	30	0	2
Replace AIR Bag & AC Label (25655[illegible])			6	30	Inc	
Replace Dex-Cool Label (1029[illegible]512)			6	30	Inc	
Replace R134A Label 2553[illegible]789			6	30	Inc	
Replace Alternator			165	02	0	4
Replace A/C Fitting Assy.		X	78	43	0	6
Replace Receiver Dryer (Accumulator)			56	00	0	3
Replace A/C			—		0	7
R134 Freon			18	28	Inc	
Replace Exhaust Crossover Pipe			62	16	0	5
TOTALS						
PAINT, PARTS AND LABOR ESTIMATE GRAND TOTAL						

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WARD SMITH CHEVROLET-BUICK, INC.
123 By-Pass
SENECA, SOUTH CAROLINA 29678
PHONE 882-4648

WARD SMITH CHEVROLET-BUICK-GEO, INC.
P.O. BOX 638
SENECA, SC 29679

MEMORANDUM
ESTIMATE OF REPAIR COSTS

NO. 3 of 3

NAME [redacted] DATE 3-18-98

ADDRESS [redacted] PHONE

BELOW IS OUR ESTIMATE TO REPAIR YOUR AUTOMOBILE

MODEL	LICENSE NO.	MOTOR NO.	SERIAL NO.	MILEAGE

PARTS NECESSARY AND NATURE OF LABOR REQUIRED	PAINT COST ESTIMATE	PARTS COST ESTIMATE	LABOR COST ESTIMATE
Repair Left Fender			10
Refinish Left Fender	13	-	-
Materials (GH)	-	34 29	
Blend & Color Coat Left Door & Hood to Match	20		[illegible]
Materials GD		64 28	
Paint Mixing Time	03		
Clean Engine Compartment			20
Clean Car Complete			20
	36	3444 37	[illegible]
Parts 3444.37			
Labor 1008 28			
Paint Time 162 36			
Towing Service 27 00			
Total 4662 01			
(Rental Car 30.00 Per Day From 3-27-98)			
(Possible Other Repairs will be Necessary After Repair Started)			

PAINT, PARTS AND LABOR ESTIMATE GRAND TOTAL

The above is an estimate based on our inspection and does not cover any additional parts or labor which may be required after the work has been opened up. Occasionally after the work has been started worn parts are discovered which are not evident on the first inspection. Because of this the above prices are not guaranteed

WARD SMITH CHEVROLET-BUICK, INC.
123 By-Pass
SENECA, SOUTH CAROLINA 29678
PHONE 882-4646

WARD SMITH CHEVROLET-BUICK-GEO, INC.
P. O. BOX 638
SENECA, SC 29679

MEMORANDUM
ESTIMATE OF REPAIR COSTS

NO. Supplement

NAME [redacted] DATE 4-30-94

ADDRESS PHONE

BELOW IS OUR ESTIMATE TO REPAIR YOUR 1992 - Buick LeSabre AUTOMOBILE

MODEL	LICENSE NO.	MOTOR NO.	SERIAL NO.	MILEAGE

PARTS NECESSARY AND ESTIMATE OF LABOR REQUIRED	PAINT COST ESTIMATE	PARTS COST ESTIMATE	LABOR COST ESTIMATE
Replace W.S. Washer Container	CAP	2 86	Inc
Replace Underhood Lamp Connector		22 26	0 2
Replace P.C.M. Housing	Cover	21 42	0 2
Replace W.S. Wiper motor Connector		25 20	0 2
Replace W.S. Wiper motor Circuit Board Connector		40 10	0 2
Replace Cruise Control Module Connector		62 24	0 2
Replace all Spark Plug Wires		27 13	0 7
Replace Multi-use Relay Fuse Bracket		10 32	0 3
		212 04	20
Labor 90 20			
Parts 212 04			
302 24			
TOTALS			
PAINT, PARTS AND LABOR ESTIMATE GRAND TOTAL			

The above is an estimate based on our inspection and does not cover any additional parts or labor which may be required after the work has been opened up. Occasionally after the work has been started worn parts are discovered which are not evident on the first inspection. Because of this the above prices are not guaranteed

10012 Fairview Church Road
Seneca, SC 29672
March 24, 1998

Mr. Bill Adamatis
Business Resource Group-PAR Team
Buick Motor Division
902 E. Hamilton Ave.
Flint, Michigan 48550

Re: Fire Incident involving Buick LeSabre Model LCF
VIN 1G4HP52K5VH512481
Date Purchased and Delivered 7/22/97
Mileage on 2/27/98: 9185 approx.
Customer Service Case #980033974
Release of Claim

Dear [redacted]

We are delaying our signing of the release of claim form which you faxed to Ward Smith because we sincerely feel that the fire incident involving our car has adversely affected the value and safety of the vehicle. Therefore we are invoking the rights of the Lemon Law of South Carolina. We understand that under this law another arbitrator will be sent to address replacement or refund of the vehicle.

We have discussed our concerns with a representative of the SC Department of Consumer Affairs and he has advised us to take this course of action. We would appreciate your continued cooperation in resolving this incident.

Thank you for your assistance.

[redacted]

CC: Mr. John F. Smith, Jr.
President, General Motors Corporation
3044 W. Grand Boulevard
Detroit, Michigan 48202

Release of Claim

I (we), Jack and Elizabeth Bryant residing in Seneca, SC in consideration of repair costs paid by General Motors Corporation, Buick Motor Division: a Delaware corporation, hereby release and discharged General Motors and its agents and employees for any and all claims and causes of action for any injuries, losses and damages to my (our) person(s) and/or property which may have been caused by, or which may at any time arise out of, or in connection with vehicle fire.

The approximate mileage was 9176 on February 27, 1998, the date of the incident.
Vehicle Identification Number:1G4HP52K5VH512481

Date Signed: March 25, 1998

Witness

[redacted]

[redacted]
Claimant

[redacted]
Claimant

In the STATE OF SC, COUNTY OF Oconee ss.

On this 25 day of March 1998, before me personally appeared to me known to be the person(s) described in and who executed the foregoing instrument and acknowledged that he (she) (they) executed the same as his (hers) (their) free act and deed.

Nancy L. Ratliff
Notary Public

Oconee
County

My Commission Expires: 1-18-99

Buick Motor Division
Business Resource Group
5505 Corporate Drive, Ste 450
Troy, MI 48098

F A C S I M I L E

2 pages

DATE: March 20, 1998

TO: Charlie Edmonds - Fax (864) 882-1098

FROM: Bill Adomatis

SUBJECT: [redacted]

Please have the [redacted] sign this form prior to repair of the vehicle. They have agreed on this date to sign this form and have Buick repair their vehicle. Please fax the form back to me, with signatures, at (248)952-6798. Then please mail the original signed form to the above address.

When you have a final repair order written, fax that to me as well. When I receive the final r.o. I will call you back with the labor op code to claim the repair costs.

We appreciate your help with this matter, and if you need any more information please call.

Thanks again

Bill

Bill Adomatis
Business Resource Group- PAR Team
(248)952-2777

EXECUTIVE CASE HANDLING

Customer [redacted] Date (BCRC Rec'd) 3/25/98

Ref (i.e. Smith/Wagoner/Zarrella) Smith

BCRC Supervisor Southeast

Cust Concern (s): 97 HP-Cars fire (1241)

BCRC# 980033974

Action Taken ✓ Full Adjustment (Goodwill) DISTRIBUTED 3-25-98

____ Partial Adjustment (Goodwill)

____ Facilitated Repair

____ Retention Certificate

____ GMPP Offered

____ Information Provided/No Assistance Requested

____ Customer Declined Offer

____ Denied Assistance

Date Closed Still Open - [illegible]

Brian

Satisfied (Yes/No)

Please return to Arnell when done!

10012 Fairview Church Road
Seneca, SC 29672
March 5, 1998

RECEIVED
MAR 16 1998
J. F. SMITH, JR.

Mr. John F. Smith, Jr.
President, General Motors Corporation
3044 W. Grand Boulevard
Detroit, Michigan 48202

Re: Fire Incident involving Buick LeSabre Model LCF
on 2/27/98
VIN 1G4HP52K5VH512481
Date Purchased and delivered 7/22/97
Mileage 9185 approx.
Customer Service Case #980033974

Dear Mr. Smith:

We have been satisfied owners of General Motors automobiles for many years and we know that you are concerned about the safety and reliability of your vehicles. We want you to know about an unusual occurrence we recently experienced with our new Buick LeSabre. Your customer service representative in Flint, Michigan, has told us that we have the case number above and that action will be taken to investigate the event.

On February 27, 1998, we were driving along at a reasonable rate of speed and had stopped for a signal light when we noticed smoke rising from the hood of our car. We immediately pulled over into the nearest business parking space. Workmen helped open the hood and then extinguished the flames engulfing the engine using a large rug. We felt very fortunate that their help was available, knowing that we could have been out in the country in a less traveled area and without assistance. In that event we would have had to watch the car burn completely.

We phoned our dealer, Ward Smith Chevrolet-Buick-Geo, Inc. in Seneca (864-882-4646), who sent mechanics to assess the damage and tow the vehicle to their service department. Ted Smith acknowledged the incident and furnished us a Buick Skylark to use. The service manager at Ward Smith has told us they are waiting for an independent inspection before any action will be taken.

Our car has the customary General Motors Warranty Coverage as well as the General Motors Protection Plan. We have had the required maintenance as scheduled in our owners manual for 3000, 6000, and most recently 9000 miles, with receipts for verification.

We feel that the safety of our car has been compromised and that the only satisfactory action on the part of General Motors is to furnish us with a new automobile of comparable, or better, value.

Please feel free to telephone us at 864-882-4527 if you have questions. We will appreciate hearing from you.

Sincerely yours,

[redacted]

[redacted]

CERTIFIED

Z 043 107 893

MAIL

RETURN RECEIPT
REQUESTED

$2.45

SENECA

MAR 0 6 199

Mr. John F. Smith, Jr.
President, General Motors Corporation
3044 W. Grand Blvd.
Detroit, Michigan 48202

Buick Motor Division
Business Resource Group
5505 Corporate Drive, Ste 450
Troy, MI 48098

F A C S I M I L E

DATE: March 24, 1998

TO: Charlie Edmonds

FROM: Bill Adomatis

SUBJECT: [redacted]

I think this letter should satisfy the [redacted] Please call me if you need anything else.

Thanks again for your help

Bill Adomatis

(248)952-2777

BUICK

March 24, 1998

Mr. and Mrs. Jack Bryant
10012 Fairfield Church Road
Seneca, SC 29672

RE: 980033974

Dear [redacted]

Buick Motor Division consistently strives to satisfy our customer and live up to their expectations. One way to achieve this is to cover all warranty repairs done at authorized Buick dealers.

This letter is to acknowledge that all repairs undertaken at Ward Smith Buick to repair damages caused by thermal event will be covered under the remainder of the warranty. These repairs will have the same level of coverage as any other conventional warranty issue. The New Vehicle Warranty on your 1997 Buick LeSabre is for 3 years or 36,000 miles from the date the vehicle was purchased.

Any further repair needs on your vehicle within the warranty period will be performed at any authorized Buick dealer according to the New Vehicle Warranty guidelines.

Thank You

Sincerely,

William G. Adomatis
Business Resource Group

Buick Motor Division
Business Resource Group
5505 Corporate Drive, Ste 450
Troy, MI 48098

F A C S I M I L E

2 pages

DATE: March 20, 1999

TO: Charlie Edmonds - Fax 864-982-1098

FROM: Bill Adornetis

SUBJECT: [redacted]

Please have th[redacted]ign this form prior to repair of the vehicle. They have agreed on this date to sign this form and have Buick repair their vehicle. Please fax the form back to me, with signatures, at (248)952-6798. Then please mail the original signed form to the above address.

When you have a final repair order written, fax that to me as well. When I receive the final r.o. I will call you back with the labor op code to claim the repair costs.

We appreciate your help with this matter, and if you need any more information please call.

Thanks again

Bill

Bill Adornetis
Business Resource Group- PAR Team
(248)952-2777

Release of Claim

I (we), [redacted] and [redacted] residing in Seneca, SC in consideration of repair costs paid by General Motors Corporation, Buick Motor Division: a Delaware corporation, hereby release and discharged General Motors and its agents and employees for any and all claims and causes of action for any injuries, losses and damages to my (our) person(s) and/or property which may have been caused by, or which may at any time arise out of, or in connection with vehicle fire.

The approximate mileage was 9176 on February 27, 1998, the date of the incident.
Vehicle Identification Number: 1G4HP52K5VH512481

Date Signed: _____

Witness

_____
Claimant

_____

_____
Claimant

In the STATE OF _____, COUNTY OF _____ss.

On this _____ day of _____ 1998, before me personally appeared to me known to be the person(s) described in and who executed the foregoing instrument and acknowledged that he (she) (they) executed the same as his (here) (their) free act and deed.

_____
Notary Public

_____
County

My Commission Expires: _____

PRODUCT ALLEGATION RESOLUTION
FIRE (NON-COLLISION)

Division: BUICK	Ref# 980033974	VIN: 1G4HP52K5YH512481
Claimant's Name (LAST, First) [redacted]		

Inspected By: C.L. (BUD) NELSON Organization: E.A.A.

Phone: (803) 794-9421 x — Inspection Date: 3/9/98 Mileage at Inspection: 9176

********** I INSPECTION SUMMARY **********

Following the inspection, summarize the tests and observations.

- NO WIRING SHORTS OR OPEN FUSES FOUND.
- FIRE CONCENTRATED IN IMMEDIATE FRONT OF EGR VALVE AT LEFT-REAR SIDE OF ENGINE.
- VERY INTENSE FIRE THAT MELTED WIRING INSULATION AND PLASTIC PARTS. SMOTHERED BY PLACING A RUG OVER THE FLAMES.
- THE BATTERY IS STILL HOT.

********** II INTERVIEW - VEHICLE HISTORY **********

(Note: Please indicate name, address & phone number of person being interviewed): [redacted] FAIRVIEW CHURCH RD, SENECA, SC [redacted] TELE [redacted]

1. Vehicle modifications or after-market equipment? (e.g. radio, phone, CB, tires, wheels, trailer hitch/wiring, trailer brake controller, hydraulic lines, alarm system, etc.)

Item(s), date installed, and by whom (name, phone) NONE

2. Any *prior* collision damage? (when, where, extent, repaired by, etc.) NO

3. For the following systems, list and describe *prior* repairs or outstanding problems/complaints at time of incident (e.g. no starts, stalls, overheating, loss of coolant, warning lights "On", strange odors, smoke, fluid leaks on driveway, engine noise, engine miss, etc.):

Cooling System (Y/N) N; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by: (GM, Non-GM, Owner/Other) ____

Describe ____

A/C System (Y/N) N; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by: (GM, Non-GM, Owner/Other) ____

Describe ____

Steering System (Y/N) N; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____

Describe ____

Transmission (Y/N) N; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____

Describe ____

********** II INTERVIEW - VEHICLE HISTORY (Continued) **********

Electrical Systems (Y/N) Y ; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____

Describe WATER FAN MOTOR NOISY — ORDERED, TO BE REPLACED.

Fuel System (Y/N) N ; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____

Describe ____

Exhaust System (Y/N) N ; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____

Describe ____

Major Engine (Y/N) N ; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by: (GM, Non-GM, Owner/Other) ____

Describe ____

Brake/ABS/TCS System (Y/N) N ; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by: (GM, Non-GM, Owner/Other) ____

Describe ____

Body (Y/N) N ; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____

Describe ____

Other (Y/N) N ; Repairs (None, Satisfied, Unsatisfied) ____ Repaired by (GM, Non-GM, Owner/Other) ____

Describe ____

Regular maintenance (e.g., oil changes, belts, hoses, etc.) Done by: (GM/Non-GM, Owner/Other): ____

Maintenance records? (Y/N) Y Date/description of last maintenance/repair (by whom?) 2-26-98

Any other pertinent vehicle history information (from interviewee or GM Warranty History)? HAD STEREO CD PLAYER REPAIRED/REPLACED SOON AFTER PURCHASE.

Name and address of service who towed (include tow driver's name), stored and/or provided temporary service to the vehicle CARTEE WRECKING Co., MARSHALL AVE., SENECA, SC [redacted]

How was vehicle towed? (flat bed, dolly, sling, front or rear lift) FRT. LIFT If towed on wheels, how far? 1 MILE

********** III INTERVIEW - INCIDENT DETAILS **********

********** III A INTERVIEW - IMMEDIATELY BEFORE THE FIRE **********

If vehicle is a truck, or a car trailering cargo at the time of the incident, estimated total weight of cargo and trailer (in lbs) ____

load description ____ load location ____

Driver's physical description (gender, age, height, weight, disabilities) F, OVER 50, 5'5", 135 LBS. NO DIS.

If vehicle's ignition was "Off" prior to fire, for how long was it "Off"? NA Were all doors locked? (Y/N) Y

Drive length (if vehicle was parked prior to fire, describe last drive): Hrs. — Min. 10 Distance traveled 6 MILES

If not parked, vehicle speed estimate: 0 MPH Source of estimate DRIVER Posted speed 45 MPH

Fuel gauge reading (Empty, 1/4, 1/2, 3/4, Full) 1/2 When last fueled? 2-21-98

Exact incident location SENECA DR. + HWY 123, SENECA, SC

VEHICLE WAS HEADED EAST. WAS STOPPED AT TRAFFIC LIGHT WHEN NOTICED SMOKE COMING OUT AROUND HOOD.

Weather conditions and visibility MISTY.

Approx. temperature 55 °F. Any physical visual obstructions? NONE

********** III A INTERVIEW - IMMEDIATELY BEFORE THE FIRE (Continued) **********

Road: Concrete, Asphalt, Gravel, Crushed Rock, Dirt, or Other? ____ Describe: DAMP

Shoulder: Concrete, Asphalt, Gravel, Crushed Rock, Dirt, or Other? ____ Describe: _____

Road conditions: Wet, Dry, Icy or Other? ____ If other, specify _____

Shoulder conditions: Wet, Dry, Icy or Other? ____ If other, specify _____

Describe brake operation: (pedal feel, brake pull or grab, vibration, normal, etc.) NORMAL

Any warning lights "On", high/low gauge readings, or messages displayed? (Y/N) N Describe _____

Electrical systems operation: (normal, other?) _____

Mark an "X" before all electrical systems/devices which were "On" or "Cycled" immediately prior to the incident:

___ Cruise Control	✓ Windshield Wipers	___ Radio, Built-in Tape/CD Player
___ Traction Control Switch "On"	___ Air Conditioner, on "Max"? (Y/N) ___	___ Auxiliary CD Player
___ Low Beam Headlights	✓ Heater	___ Telephone
___ High Beam Headlights	___ Windshield Defogger	___ CB Radio
✓ Daytime Running Lights	___ Windshield Defroster	___ Power Window Controls
___ Fog Lamps	___ Rear Window Defroster	___ Power Mirror Controls
___ Turn Signal	___ Outside Mirror Heater	___ Power Seat Controls
___ Hazard Flashers	___ Driver Seat Heater	___ Power Sun Roof Controls
___ Map Lights, Ft ___ Rr ___	___ Passenger Seat Heater	___ Cigar Lighter
___ Other Interior Lights	___ Auxiliary Power Outlet	___ Other _____

Steering operation: (normal, other?) NORMAL

Powertrain: (any engine miss, sluggish, surge, stall, loss of power or speed, etc.?) NORMAL

Any unusual noises (bang, pop, tick, grinding, metallic, roar, etc.)? From where? NONE

Did it appear to match engine speed? (Y/N) ____

Describe any unusual odors. From where? SMELLED UNUSUAL ODOR. THOUGHT WAS FROM TRUCK BESIDE THE VEH.

Any smoke? (from where, color, intensity, etc.) NO

Was anyone smoking? (Y/N) N How long since someone last smoked in the vehicle? NEVER

********** III B INTERVIEW - AT BEGINNING & DURING THE FIRE **********

Any flames? (from where, color, intensity, etc.) RED FLAMES 8-10" HIGH

Any steam or smoke? (from where, color, intensity, etc.) GREY SMOKE COMING FROM ENGINE AREA.

Any apparent malfunction of: Cooling System? (Y/N) N Power Steering? (Y/N) N Auto Transmission? (Y/N) N Electrical Systems? (Y/N) N Fuel System? (Y/N) N Exhaust System? (Y/N) N Engine? (Y/N) N Brake System? (Y/N) N Other? (Y/N) N Describe: _____ Warning Lights? (Y/N) N Gauges? (Y/N) N If so, describe: _____

What did you do after you realized something was wrong? Pull Over? (Y/N) Y Lower Windows? (Y/N) N Raise Windows? (Y/N) N Turn Engine Off? (Y/N) Y Turn on Hazard Flashers? (Y/N) N Exit Vehicle? (Y/N) Y Open Hood? (Y/N) Y Open Trunk? (Y/N) N Other? (Y/N) N Describe MAN AT KROGER MARINE RAISED HOOD AND THREW A RUG ON THE FLAMES.

********** III B INTERVIEW - AT BEGINNING & DURING THE FIRE (Continued) **********

Any other comments or observations that have not been covered? NO

********** IV - VEHICLE INSPECTION **********

The vehicle inspection documents the physical evidence via color photographs and written observations. It is important to also document what does *not* appear to be related to the fire. This is necessary because fire cause determination often involves the process of elimination. By recording your observations in the following section, you will be following a methodical inspection format.

A. Take color photographs of the following and enter observations/comments on the form:

Left & right side exterior NO DAMAGE

Front & rear exterior FIRE DAMAGE TO HOOD AND LF FENDER.

Hood, inner & outer panels HOOD INNER PANEL AND INSULATION BURNED.

Trunk area and Deckfld, inner & outer panels NO DAMAGE

Roof NO DAMAGE

Door interior panels NO DAMAGE

Left & right instrument panel & odometer NO DAMAGE

Ashtray(s) area NO DAMAGE

Left & right front seat and carpet NO DAMAGE

Underbody & exhaust (include hangers) NO DAMAGE

Option code label ——

Engine compartment TOP OF ENGINE BURNED AT LEFT REAR.

Radiator, front & rear NO DAMAGE.

Coolant recovery bottle NO DAMAGE - SMOKED

Transmission cooler lines/connections NO DAMAGE

Engine compartment engine coolant lines/hoses, connections/clamps NO DAMAGE

Engine compartment heater lines/hoses, connections/clamps (include those to throttle body) THROTTLE CABLE AND CONNECTOR BURNED.

All fuel lines/hoses, filter, connections/clamps FUEL LINES CLOSE TO EGR VALVE BURNED.

TBI, injector rail, or carburetor & fuel line connection ALL BURNED/DAMAGED AT LR.

Engine compartment fuel lines/hoses, connections & o-rings DAMAGED AT LR OF ENGINE.

Power steering lines/hoses, connections/clamps NO DAMAGE

Generator & attached wiring NO DAMAGE

********** IV - VEHICLE INSPECTION (Continued) **********

Battery & attached cables NO DAMAGE - BATTERY STILL CHARGED.

Engine block (note precise location of cracks, holes, etc.) NO DAMAGE.

Engine oil pan NO DAMAGE.

Engine compartment hinge torque rods NO DAMAGE.

Engine compartment exhaust system (e.g. intact, rusted, modified, out of position, aftermarket, etc.) NO DAMAGE

Any item which is alleged to be the cause/source SEE PHOTOS.

Anything on vehicle which is after-market N/A

Anything on vehicle which is a modification N/A

Anything on vehicle which is unusual, or out-of-place, etc. NONE

B. Enter observations/comments for the following on the form and take color photographs as necessary.

For the following fluids, comment on the fluid level, smell (burned?), feel (gritty?), color (dark?), and apparent condition (normal, water, particles, etc.):

Engine coolant NORMAL - FULL

Engine oil NORMAL - FULL + CLEAN

Transmission fluid NORMAL - FULL

Power steering fluid NORMAL

Brake fluid NORMAL - FULL (COVER BURNED)

List all driver electrical controls which are in the "On" position (include ignition) W/S WIPER, HEATER FAN

Fuses (identify all open or not proper size) NO OPEN - ALL PROPER SIZE.

Wiring insulation at fuse blocks OK

Fusible links (identify all open) OK

Spark plug wiring and boot condition GOOD

Fuel filler "Lead Free" restrictor in place? (Y/N) Y Describe

Location of fuel filler cap (or evidence of remains) ON FUEL FILLER NECK.

Catalytic converter (any discoloration or swelling?) NORMAL

Position of windows (if glass missing, do further inspection) ALL UP - GOOD CONDITION

C. Photograph any damage to claimant's vehicle relating to the allegation and comment on the nature and extent of damage and estimated cost to repair (attach copy of estimate, if available):

DEALER WILL NOT PROVIDE ESTIMATE OF REPAIRS. SAID ALL FIRE DAMAGE IS REPAIRED ON COST + BASIS

********** V SITE INSPECTION **********

Take pictures of the site and enter comments below. If a structure was involved, or if it appears the operating environment was a contributing factor or cause, take pictures as necessary. Examples: building electrical, gas cans, water heaters or other flame or spark sources, tall grass, dry leaves, ruts indicating vehicle was stuck, etc.
If significant other property damage occurred due to the fire, if possible, take pictures of the damage and make notes as necessary.

Comments: DRIVER HAD STOPPED AT TRAFFIC LIGHT ON HWY. 123 AT SENECA DRIVE IN SENECA. SAW SMOKE COMING FROM UNDER HOOD, PULLED ACROSS INTERSECTION INTO PARKING AREA AT KROEGER MARINE. THE MANAGER THERE OPENED THE HOOD AND THREW AN OLD RUG OVER THE FLAMES, EXTINGUISHING THE FIRE.

COPY

[redacted]
Seneca, SC [redacted]
March 5, 1998

Mr. John F. Smith, Jr.
President, General Motors Corporation
3044 W. Grand Boulevard
Detroit, Michigan 48202

Re: Fire Incident involving Buick LeSabre Model LCF
on 2/27/98
VIN 1G4HP52K5VH512481
Date Purchased and delivered 7/22/97
Mileage on 2/27/98: 9185 approx.
Customer Service Case #980033974

0720135

Dear Mr. Smith:

We have been satisfied owners of General Motors automobiles for many years and we know that you are concerned about the safety and reliability of your vehicles. We want you to know about an unusual occurrence we recently experienced with our new Buick LeSabre. Your customer service representative in Flint, Michigan, has told us that we have the case number above and that action will be taken to investigate the event.

On February 27, 1998, we were driving along at a reasonable rate of speed and had stopped for a signal light when we noticed smoke rising from the hood of our car. We immediately pulled over into the nearest business parking space. Workmen helped open the hood and then extinguished the flames snuffing the engine using a large rug. We felt very fortunate that their help was available, knowing that we could have been out in the country in a less traveled area and without assistance. In that event we would have had to watch the car burn completely.

We phoned our dealer, Ward Smith Chevrolet-Buick-Geo, Inc. in Seneca (864-882-4646), who sent mechanics to assess the damage and tow the vehicle to their service department. Ted Smith acknowledged the incident and furnished us a Buick Skylark to use. The service manager at Ward Smith has told us they are waiting for an independent inspection before any action will be taken.

Our car has the customary General Motors Warranty Coverage as well as the General Motors Protection Plan. We have had the required maintenance as scheduled in our owners manual for 3000, 6000, and most recently 9000 miles, with receipts for verification.

We feel that the safety of our car has been compromised and that the only satisfactory action on the part of General Motors is to furnish us with a new automobile of comparable, or better, value.

Please feel free to telephone us at 864-882-4527 if you have questions. We will appreciate hearing from you.

Sincerely yours,

[redacted]

GM-PAR-Photo, Rev. 06/20/97

PRELIMINARY PAR INSPECTION
FIELD PHOTOGRAPHIC NOTES

Division: BUICK	Ref# 9806 33974	VIN: 1G4HP52K5YH512401
Claimant's Name (LAST, First)	[redacted]	

Inspected By: C.L. (BUD) NELSON Organization: EAA

Phone: (808) 254-9421 x____ Inspection Date: 3/9/98 Mileage at Inspection: 9176

Roll Number 1

Neg.#	Description
0	
1.	LEFT SIDE - EXT.
2.	RIGHT SIDE - EXT.
3.	FRONT - EXT
4.	REAR - EXT. - R
5.	REAR - EXT - L
6.	HOOD INNER PANEL
7.	HOOD OUTER PANEL
8.	DECK LID + TRUNK AREA
9.	ROOF - EXT.
10.	LF + LR DOOR INNER PANELS
11.	RF + RR ✓ ✓ ✓
12.	INST. PANEL - LEFT
13.	✓ ✓ - RIGHT
14.	STEERING WHEEL + ODOMETER (9176 MILES)
15.	ASHTRAY
16.	LF SEAT + CARPET
17.	LR SEAT ✓ ✓
18.	RF ✓ ✓ ✓
19.	RR ✓ ✓ ✓
20.	EXHAUST SYSTEM
21.	✓ ✓ SHOWING HANGERS
22.	HOOD
23.	ENGINE COMPARTMENT
24.	RADIATOR (FRT.)
25.	RADIATOR (REAR)
26.	COOLANT RECOVERY CONTAINER
27.	ENGINE OIL PAN + UNDERBODY
28.	COOLANT LINES + HOSES
29.	GENERATOR + BELT.
30.	BURNED AREA OF ENGINE - LEFT SIDE
31.	✓ ✓ ✓ ✓ ✓ ✓
32.	ENGINE COVER - MASTER CYL. COVER.
33.	POWER STEERING HOSES
34.	BATTERY CABLES
35.	ENGINE OIL PAN + TRANS. COOLER LINES
36.	CATA. CONVERTER
37.	ENGINE BURNED AREA - LEFT SIDE

GM-PAR-Photo, Rev. 06/20/97

PRELIMINARY PAR INSPECTION
FIELD PHOTOGRAPHIC NOTES

Division: BUICK	Reff: 980033974	VIN: 164 HP52K5VH 512481
Claimant's Name (LAST, First)	[redacted]	

Inspected By: C.L. (BUD) NELSON Organization: EAA

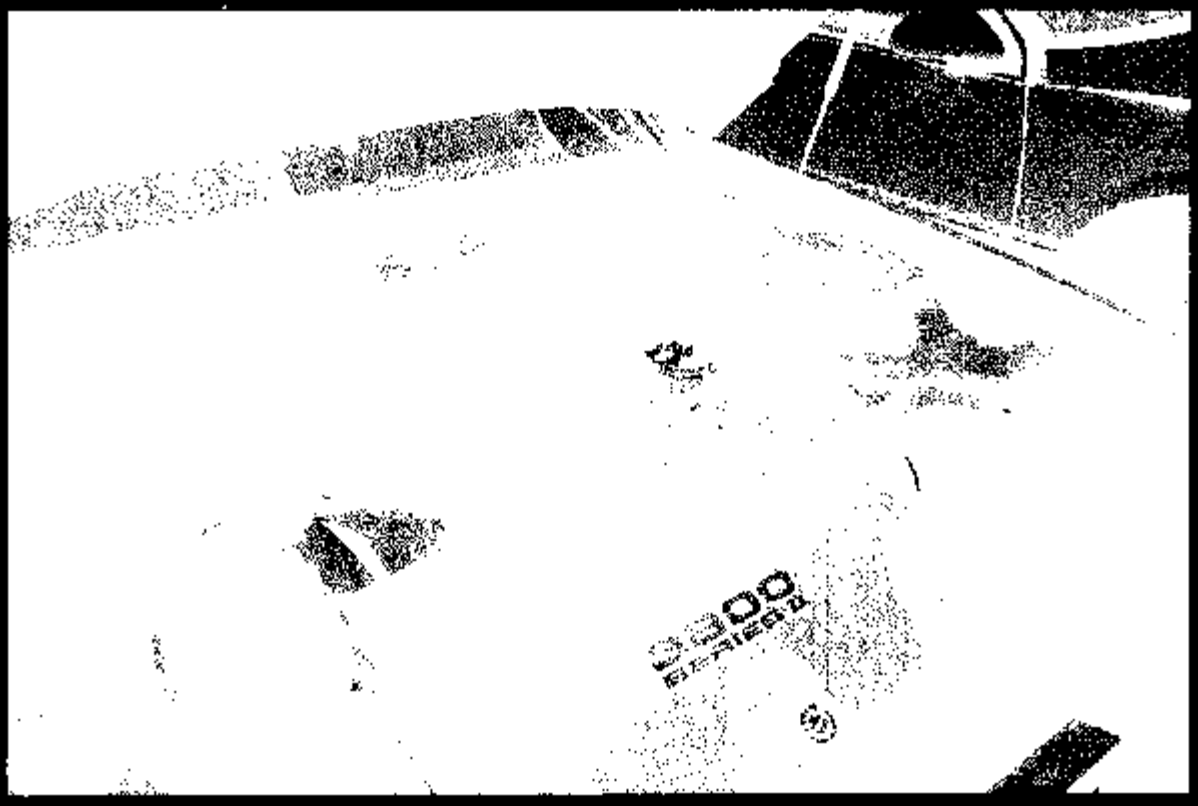
Phone: (808) 754-9421 x ___ Inspection Date: 3/5/98 Mileage at Inspection: 9176

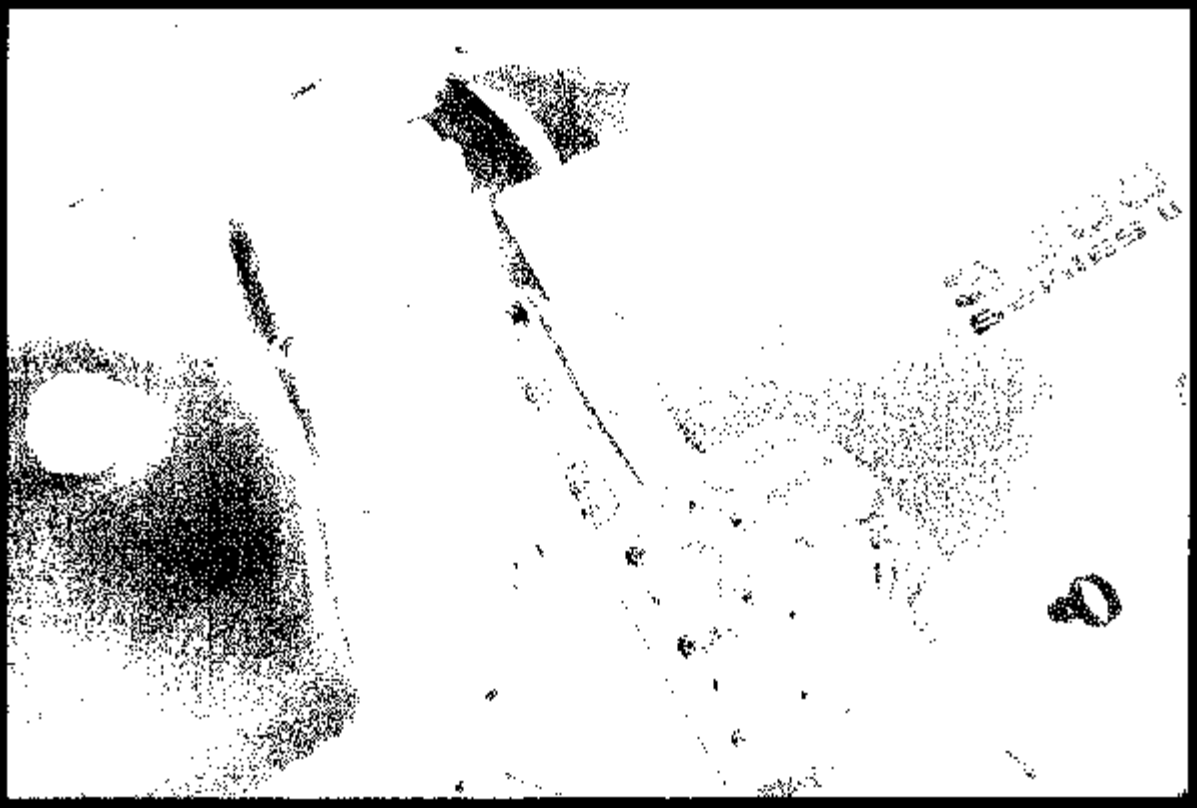
Roll Number ___

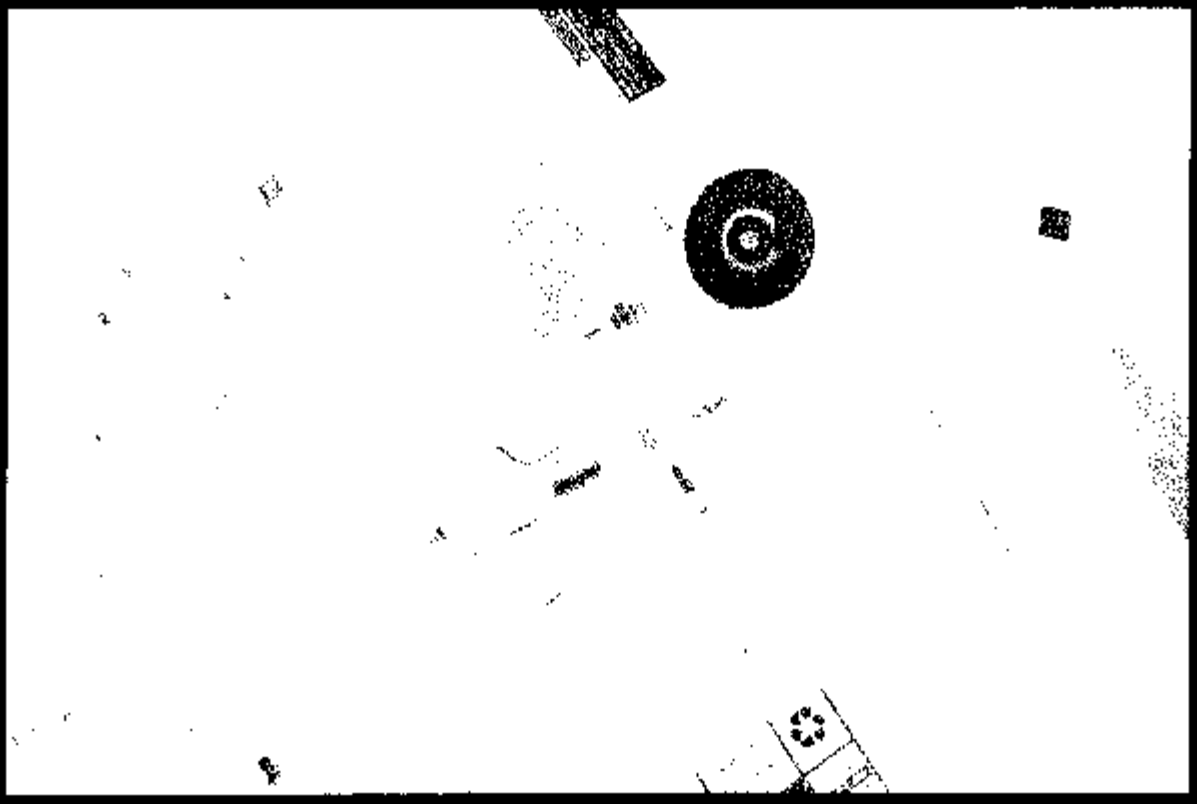
Neg.#	Description
0	
38	ENGINE BURNED AREA - LEFT SIDE
39	ENGINE ✓ ✓ FROM RIGHT SIDE
40	INCIDENT SITE.

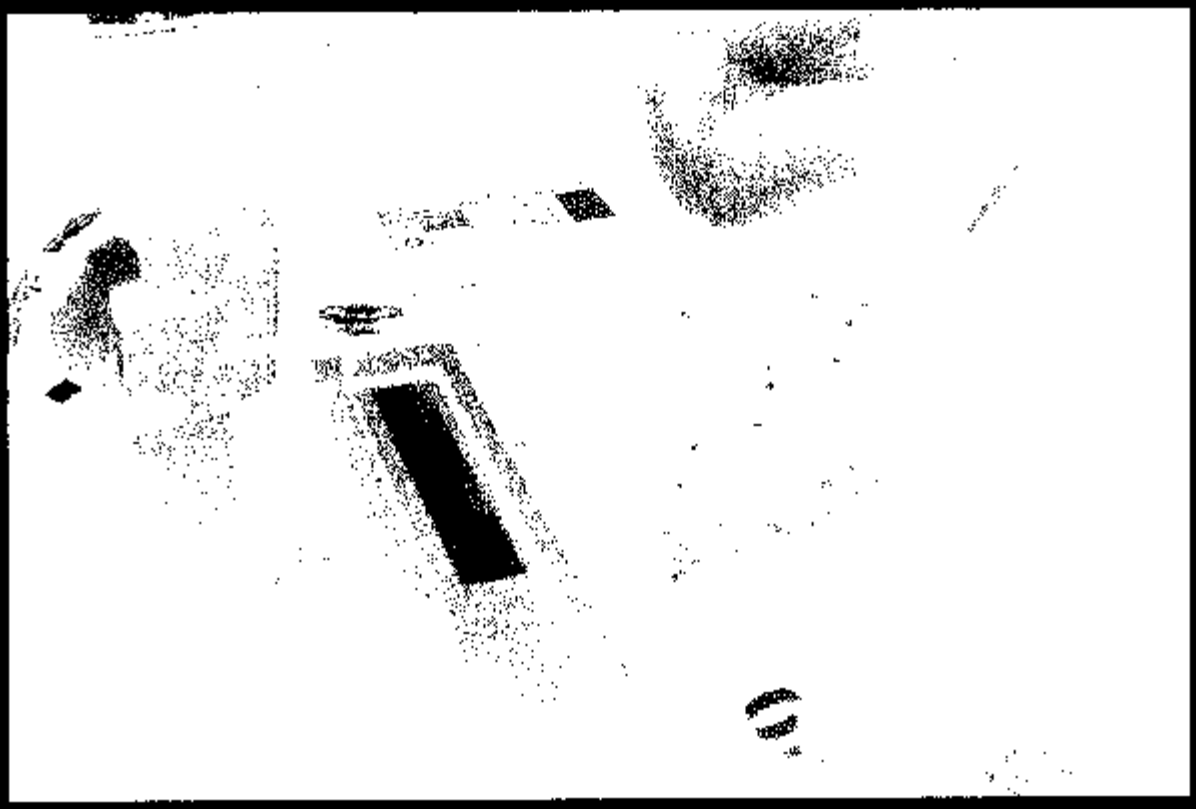
PHOTO.DOC

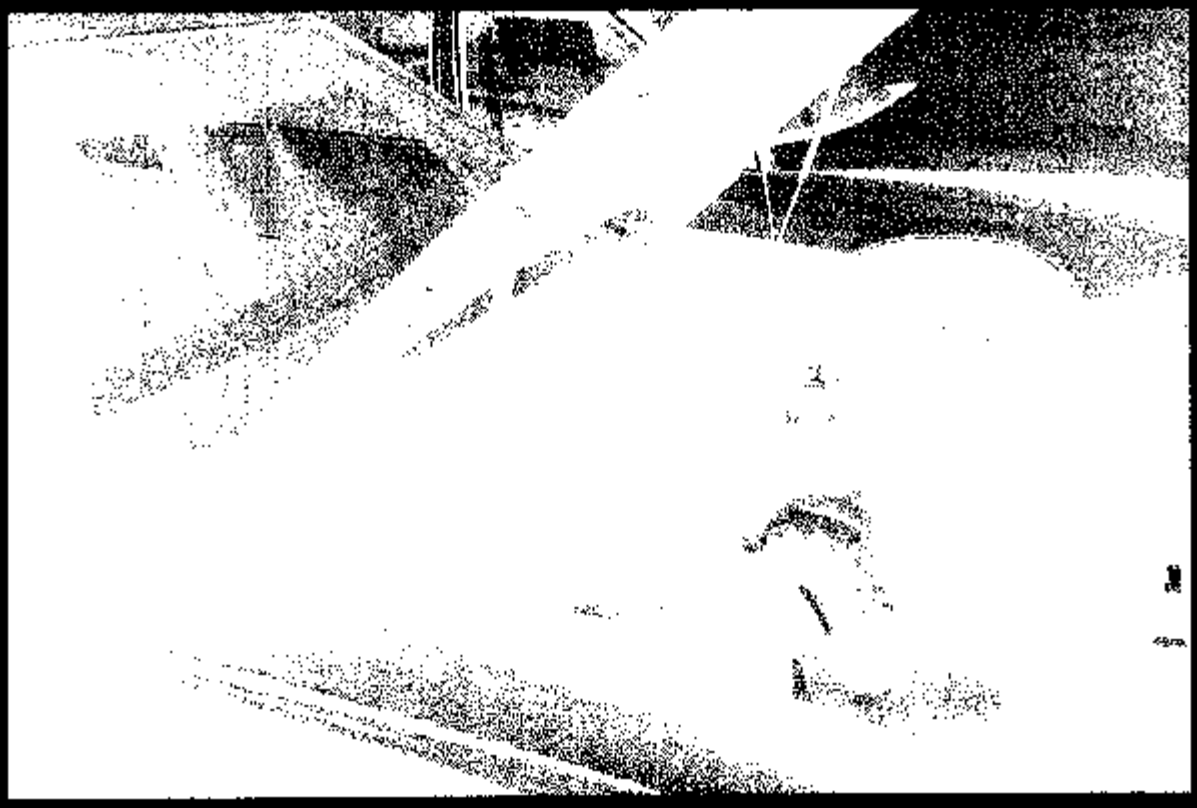
PRO5317

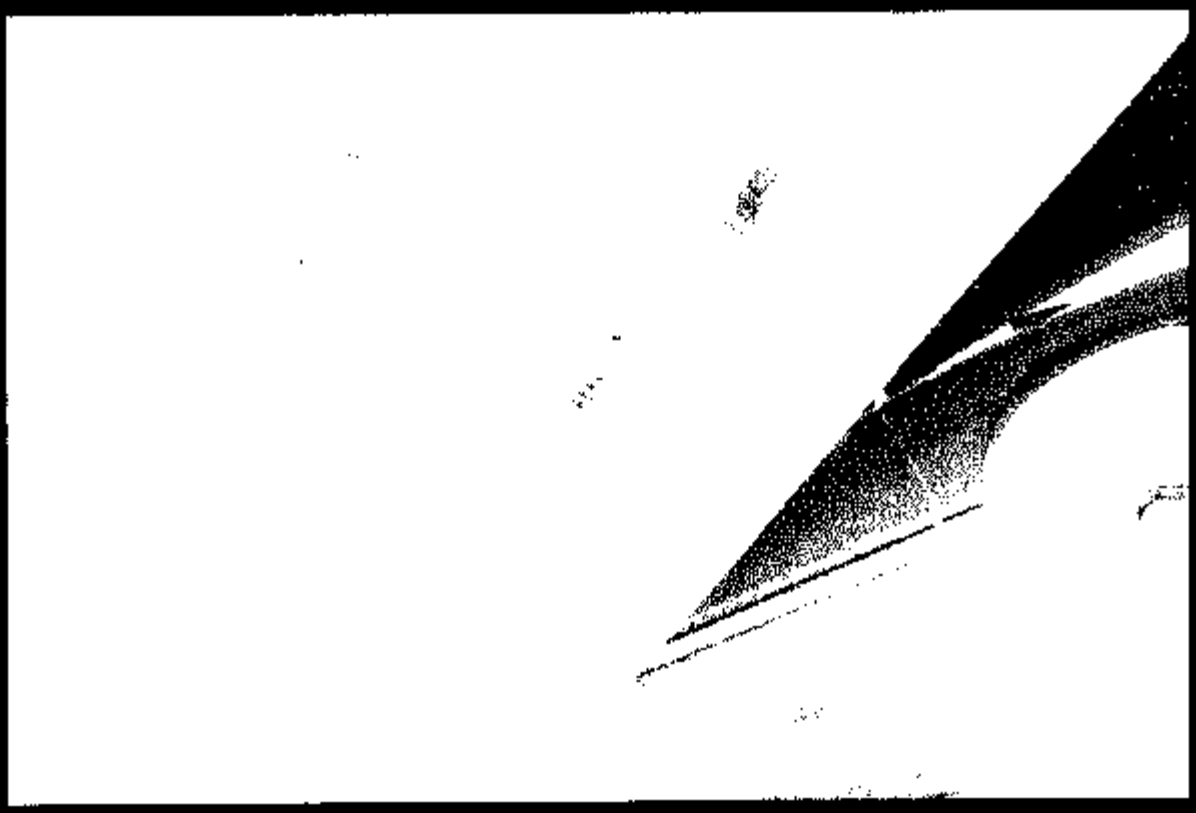


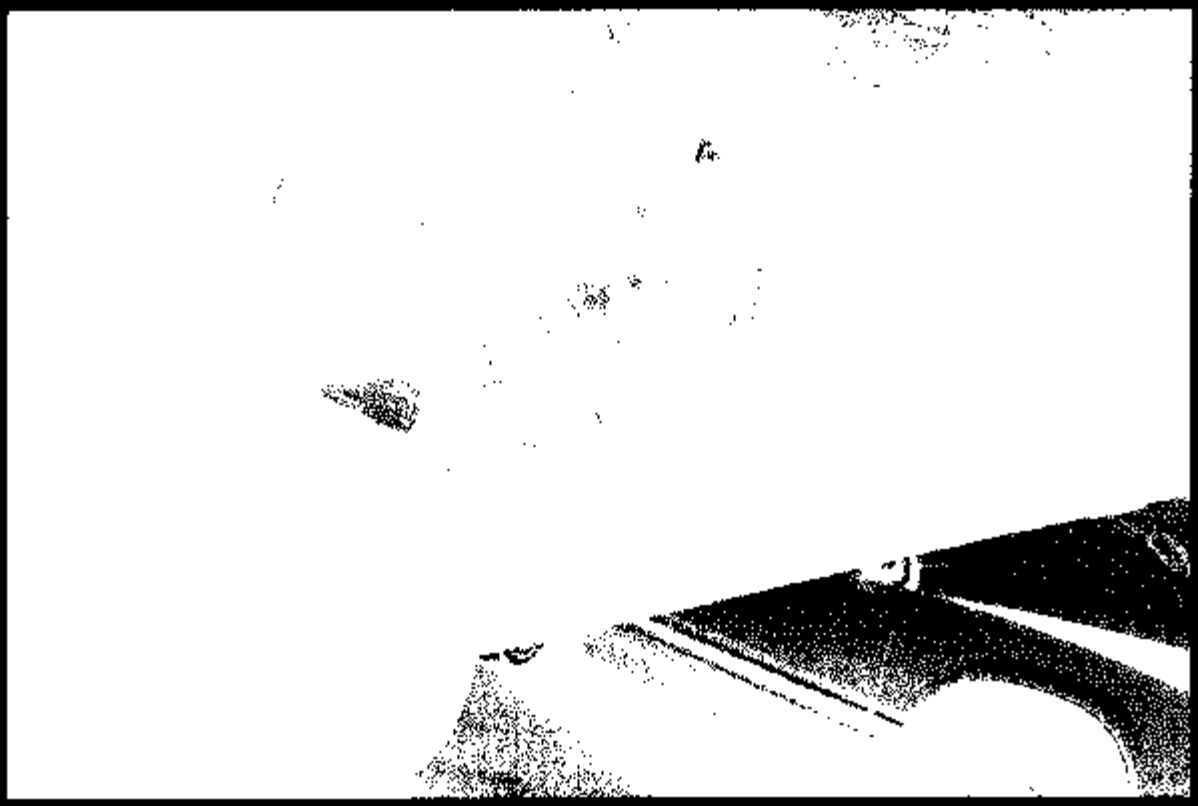


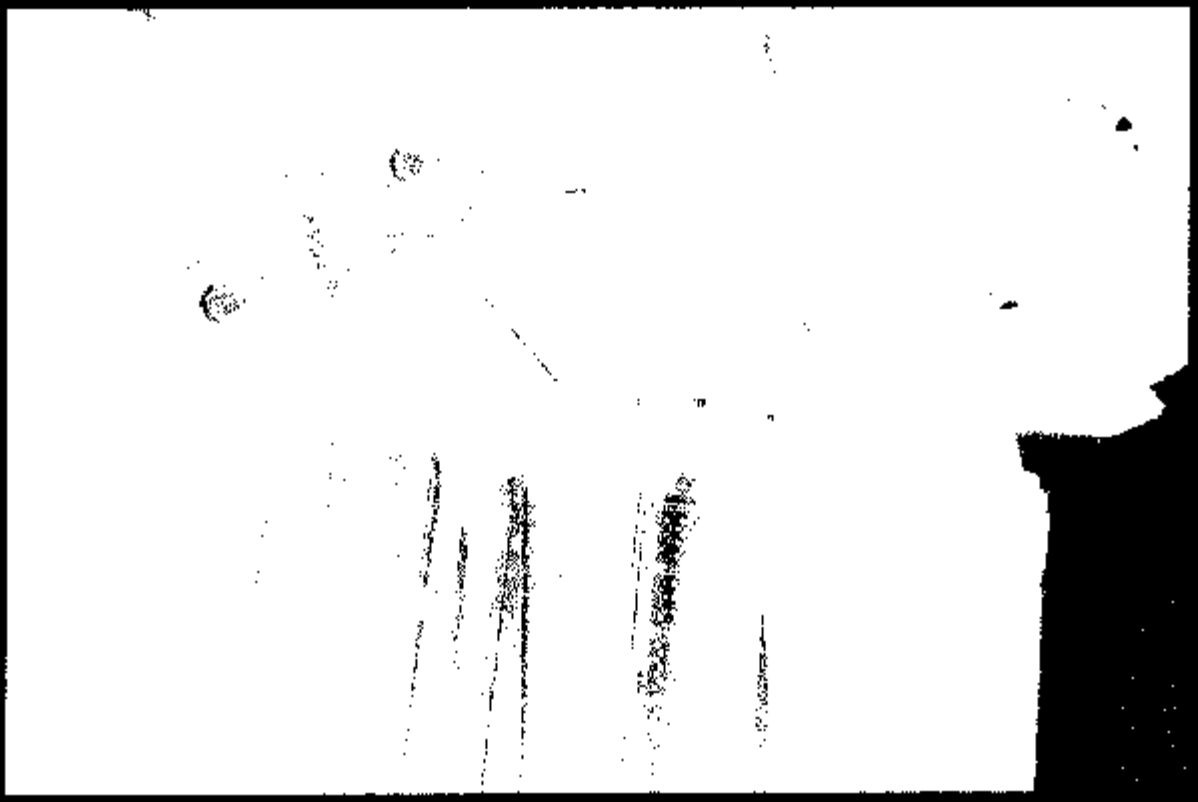


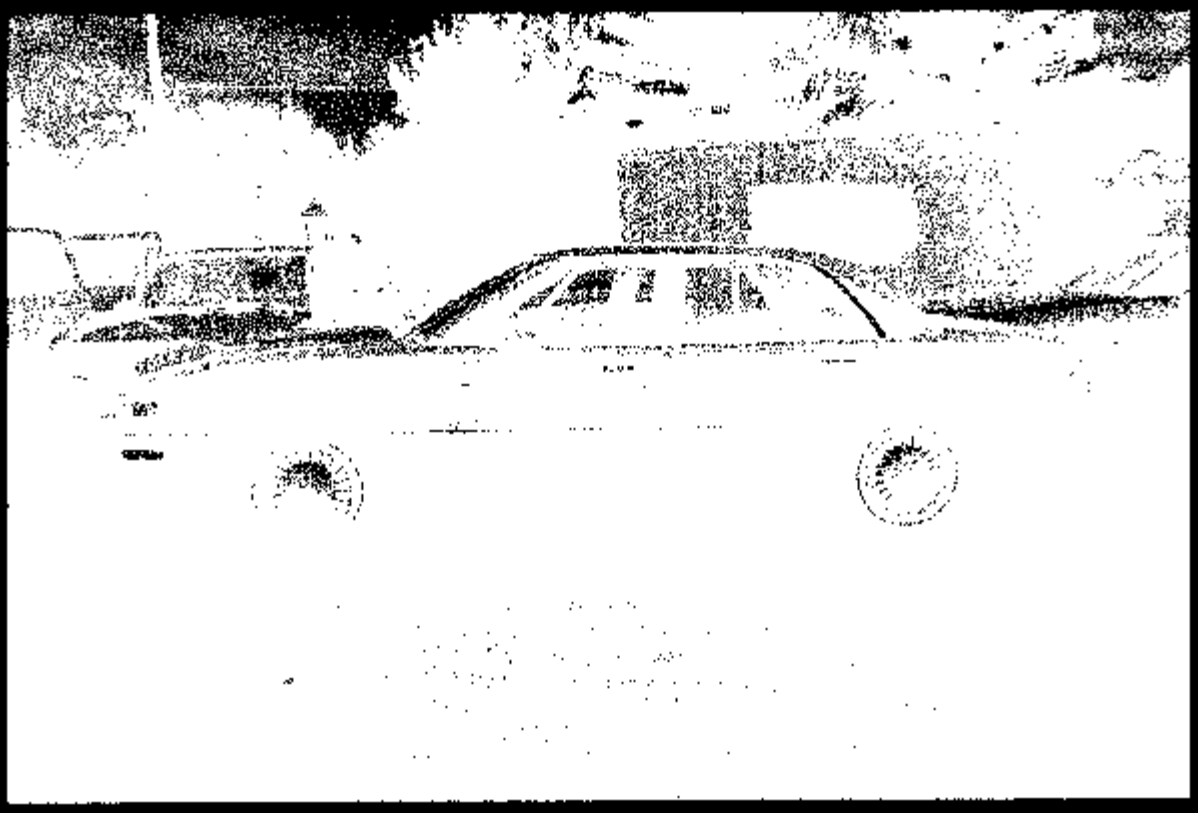


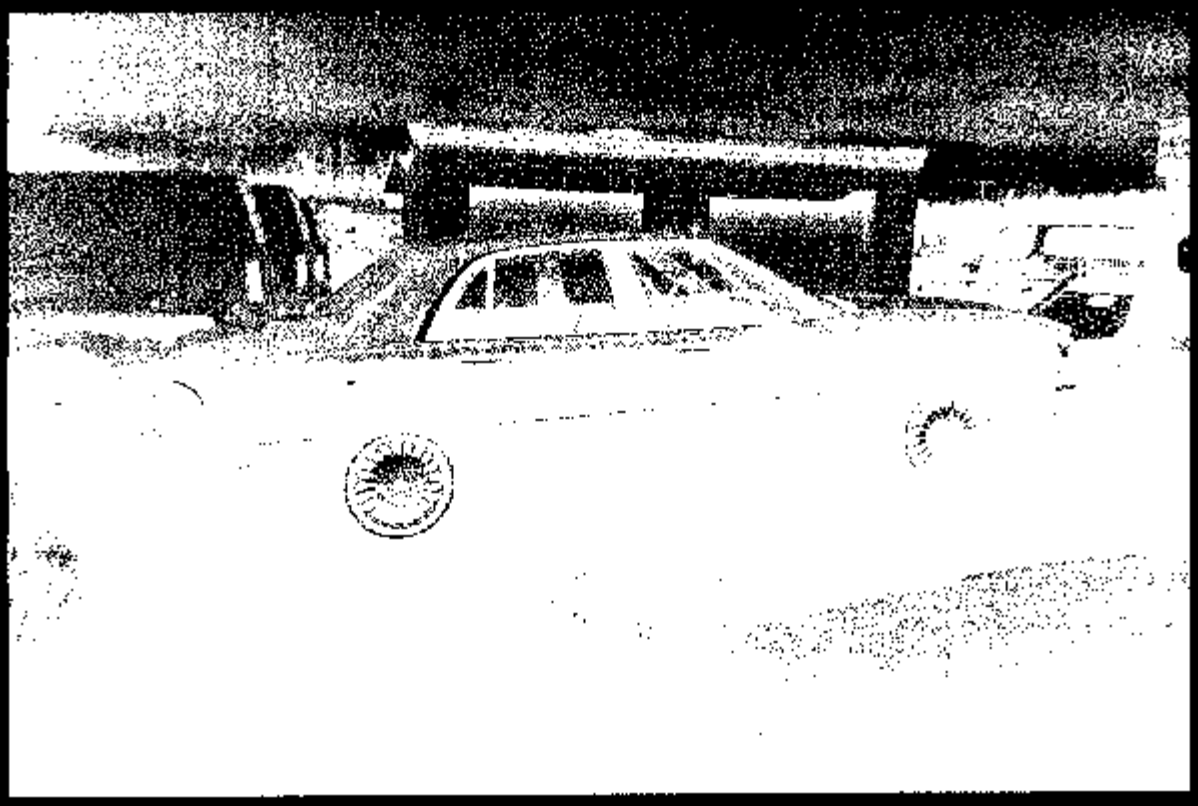


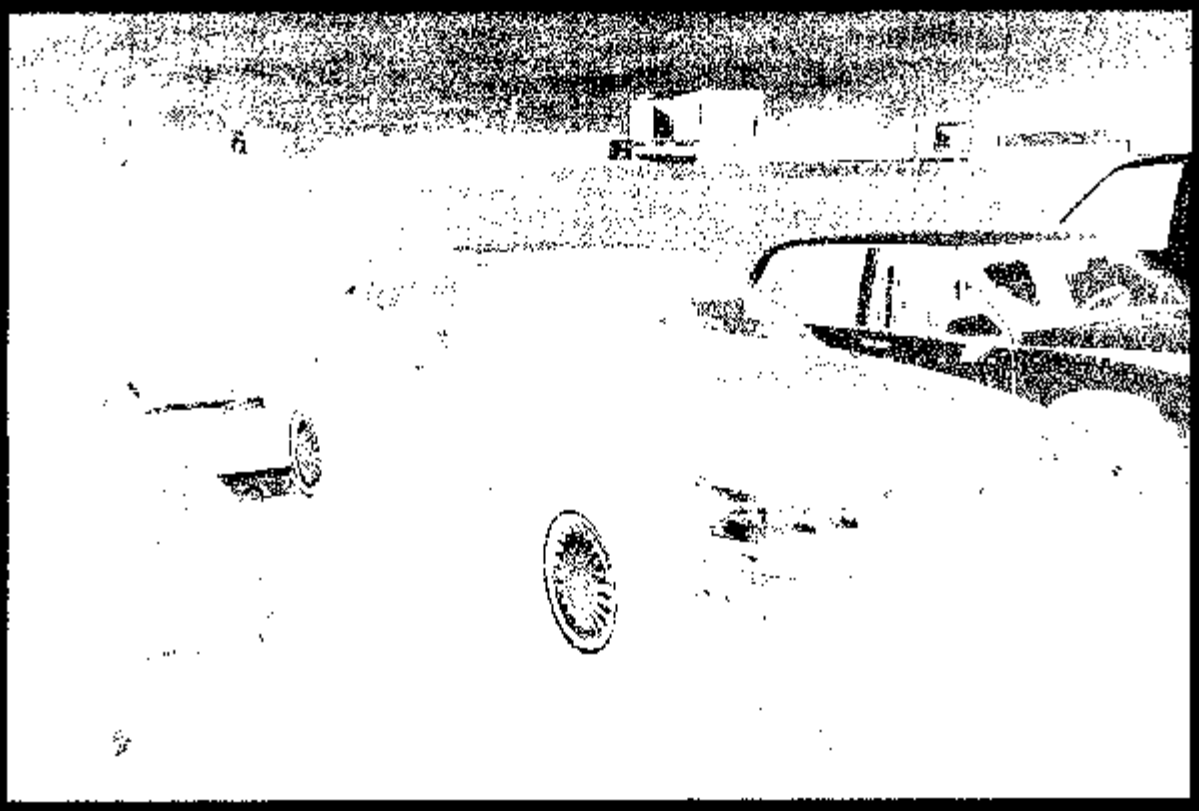


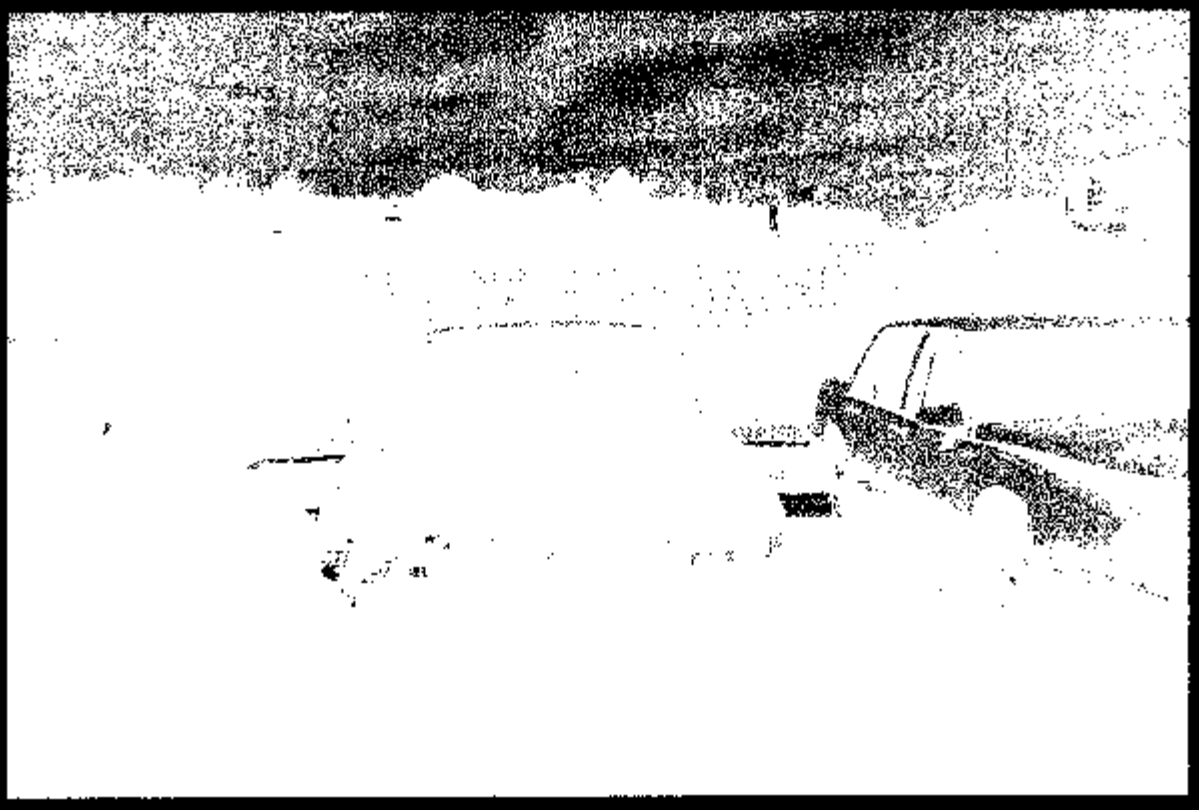


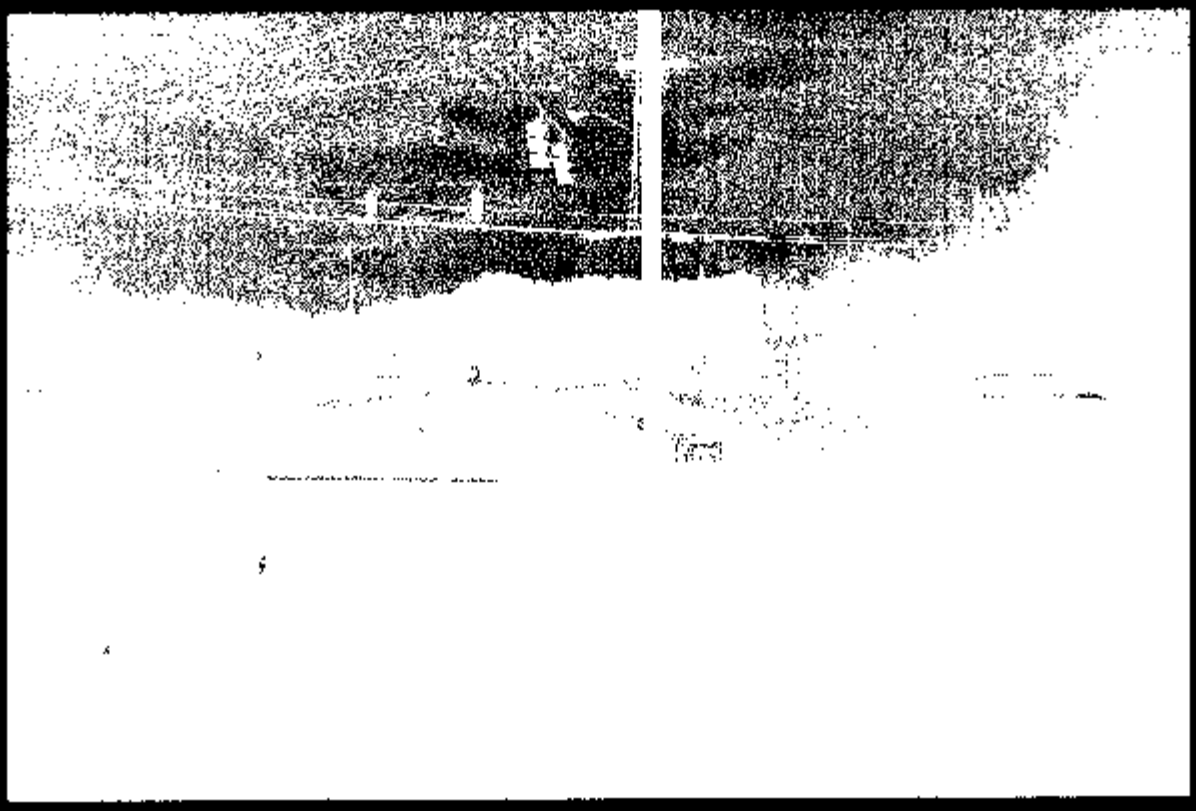


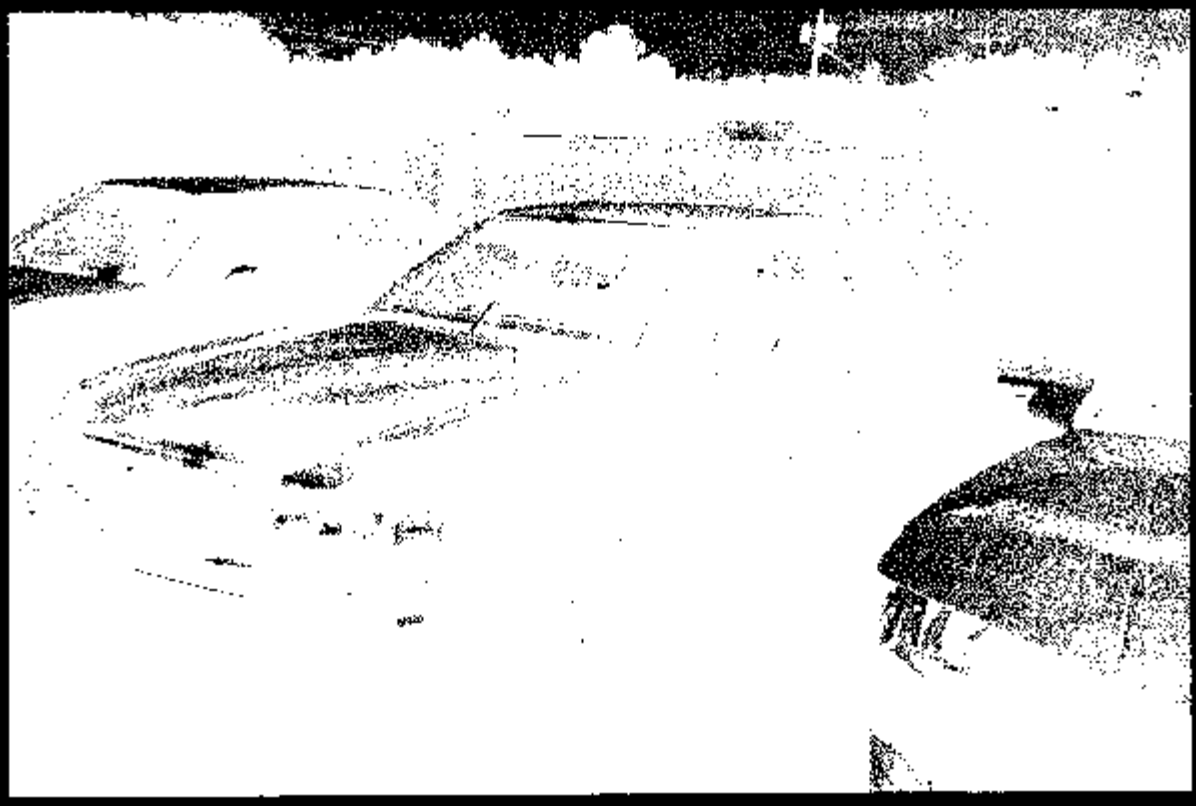


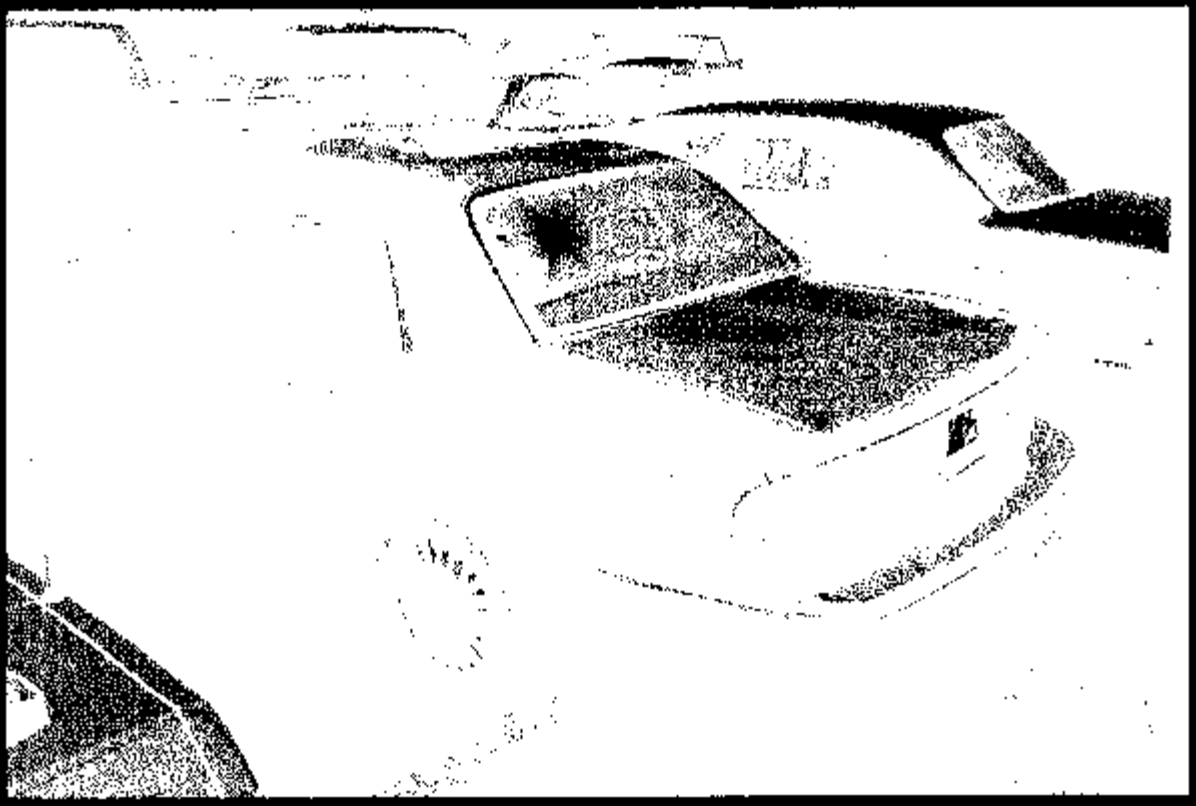


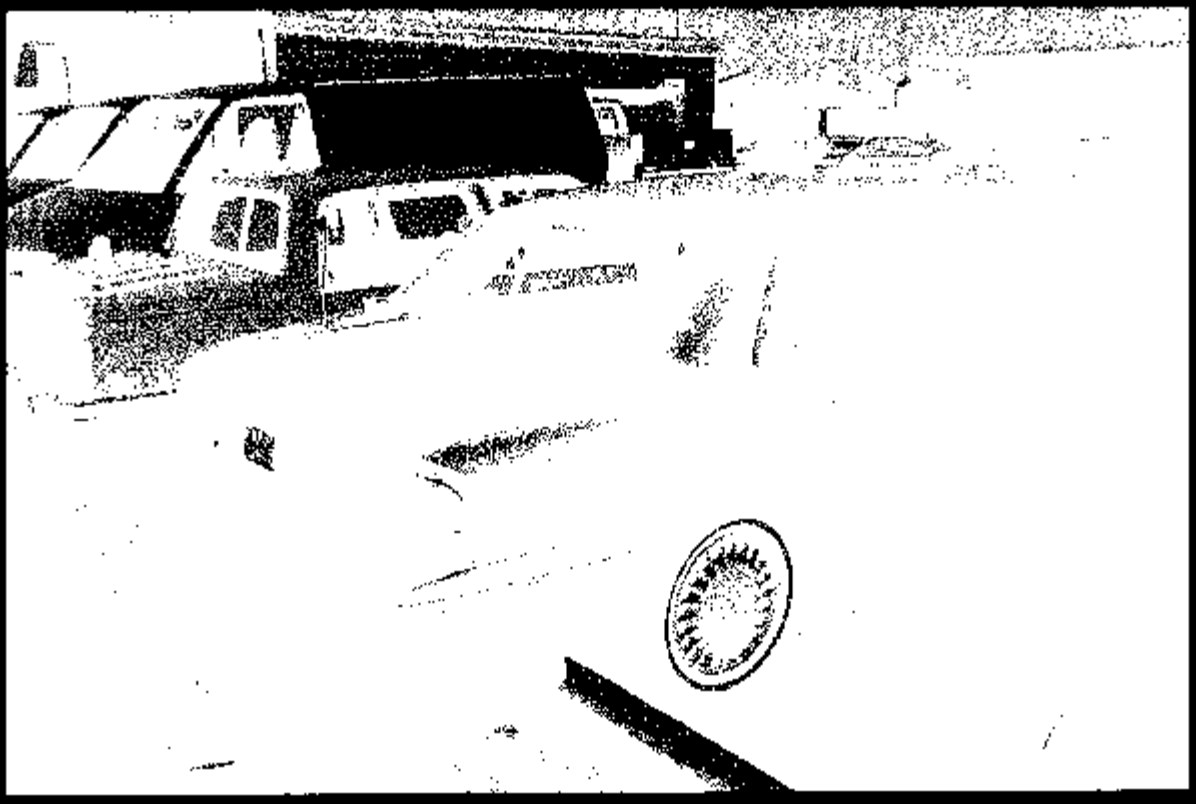


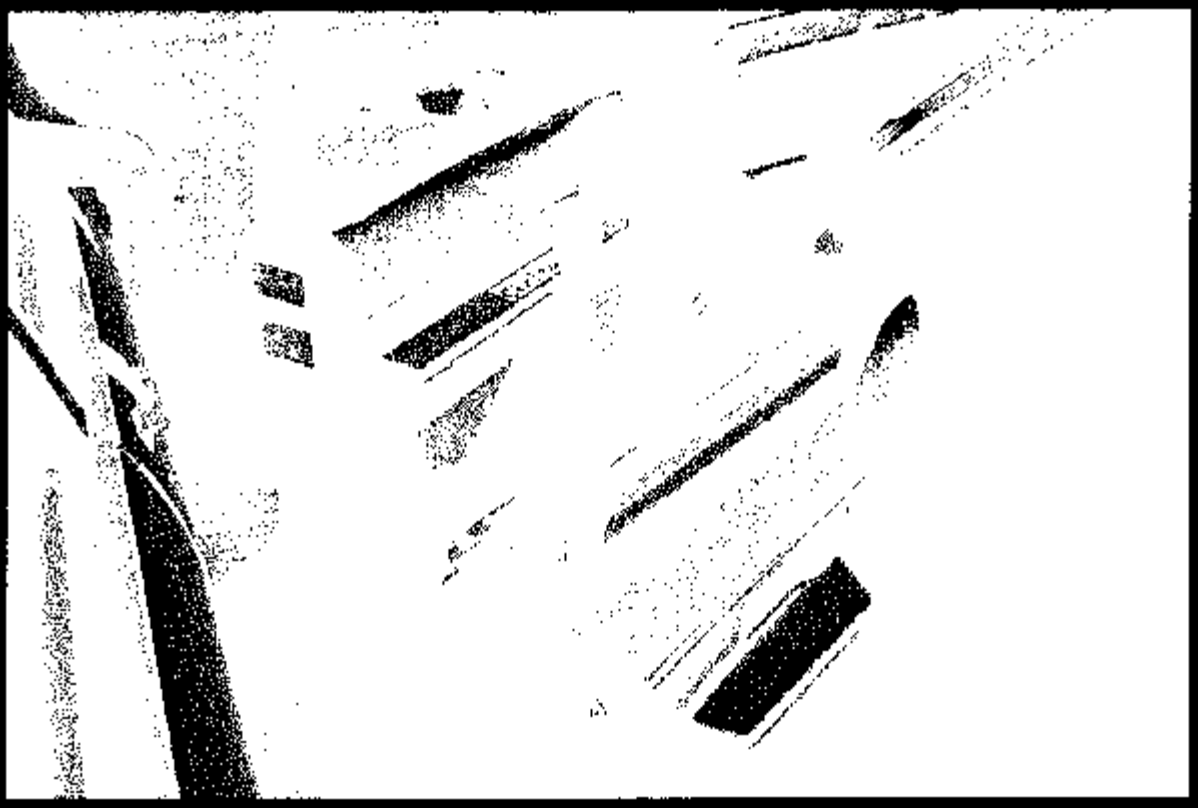


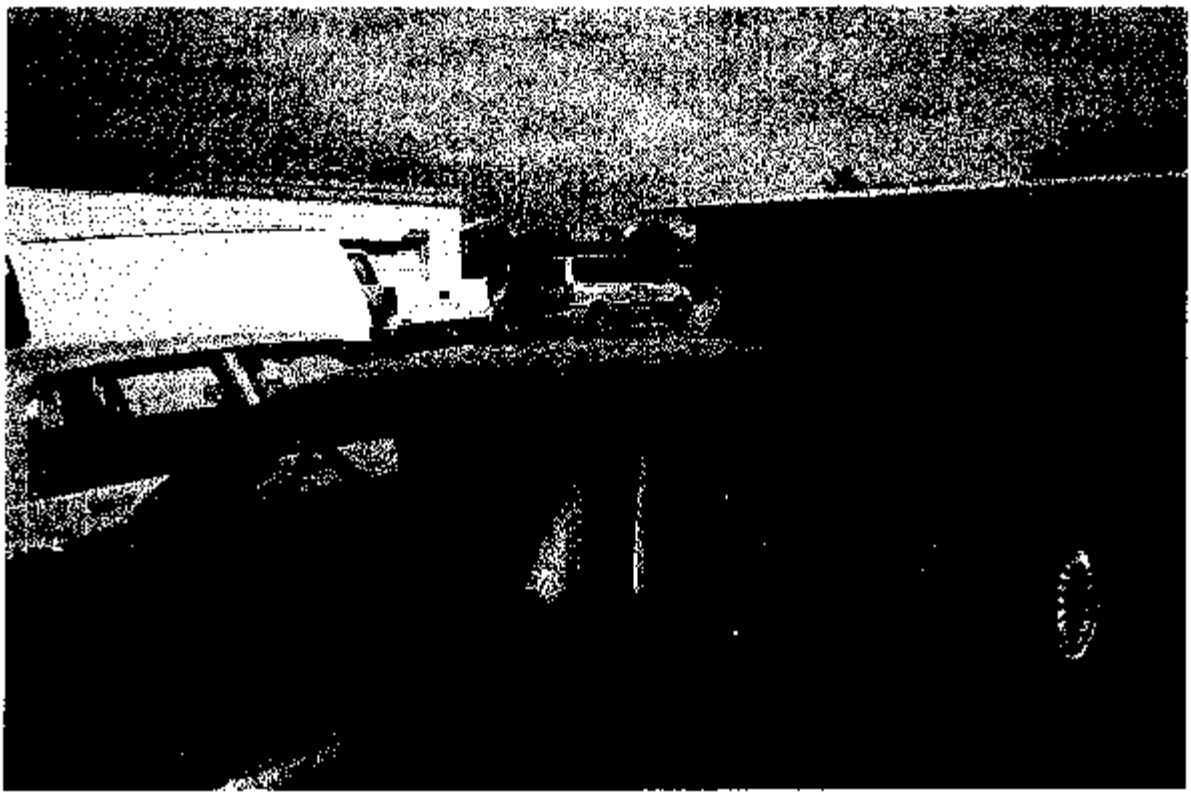


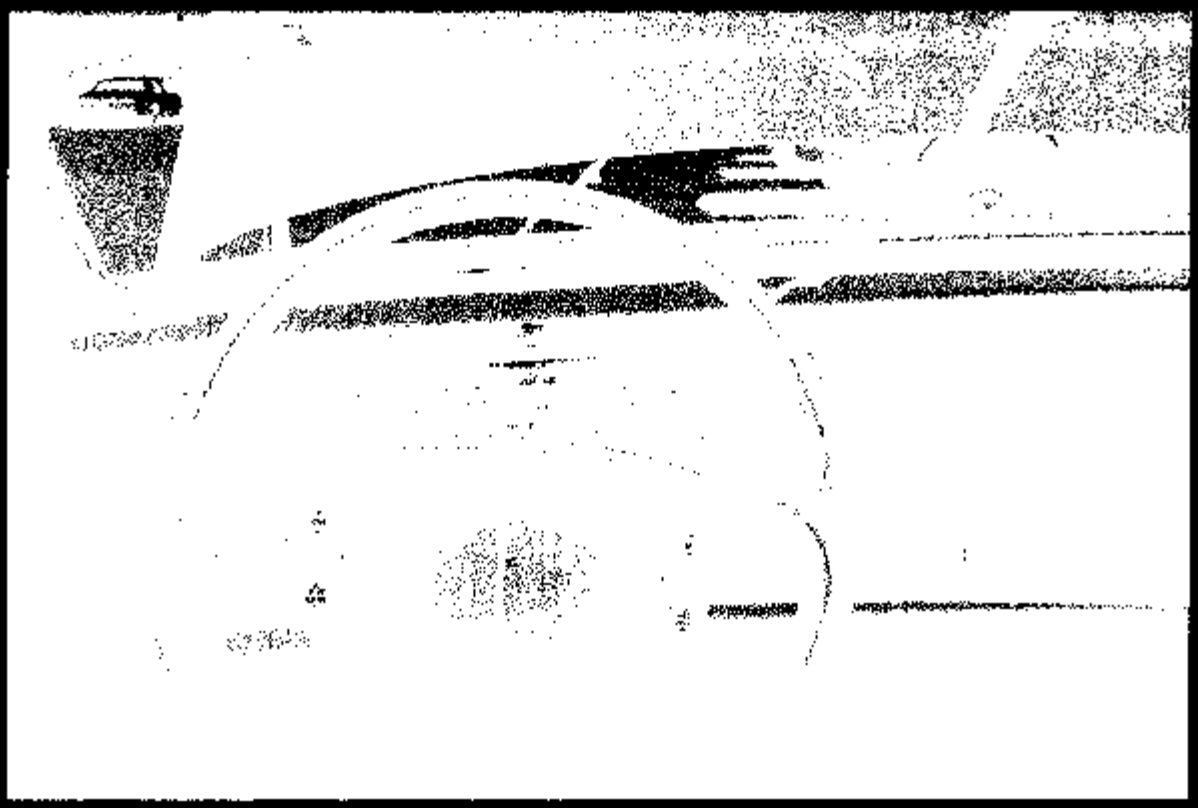


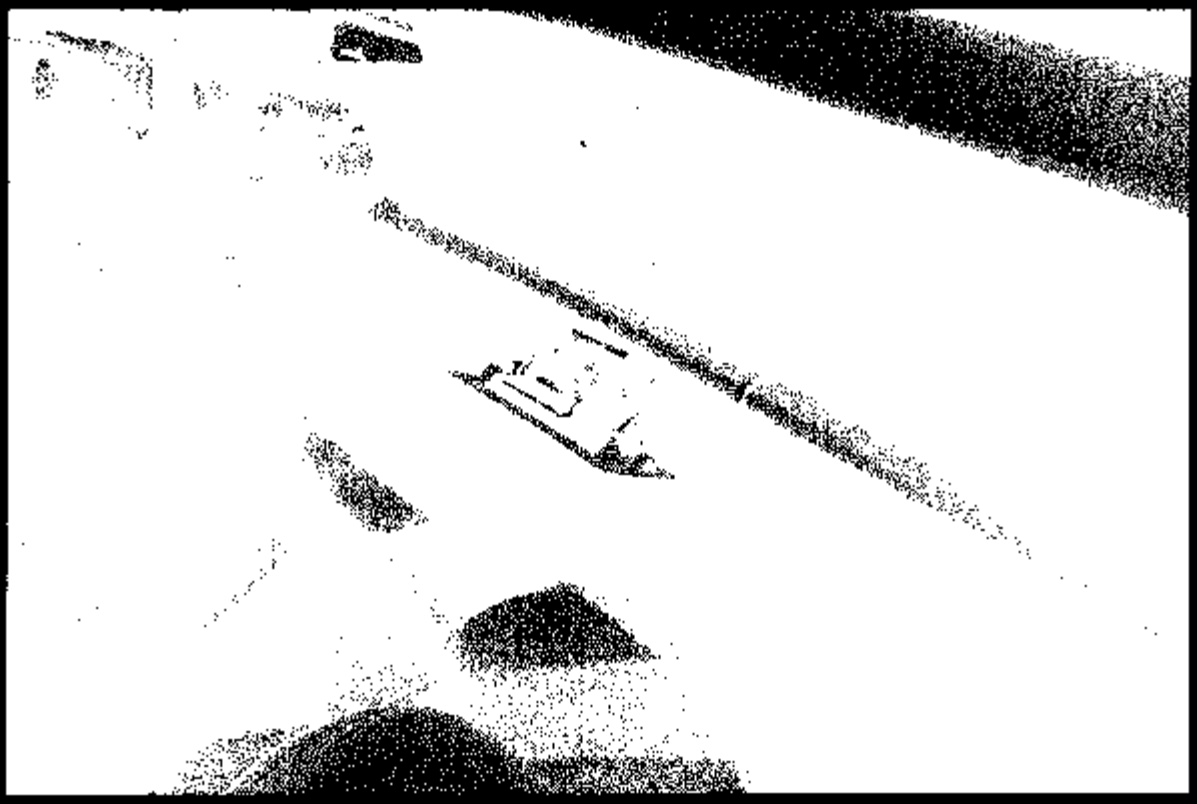


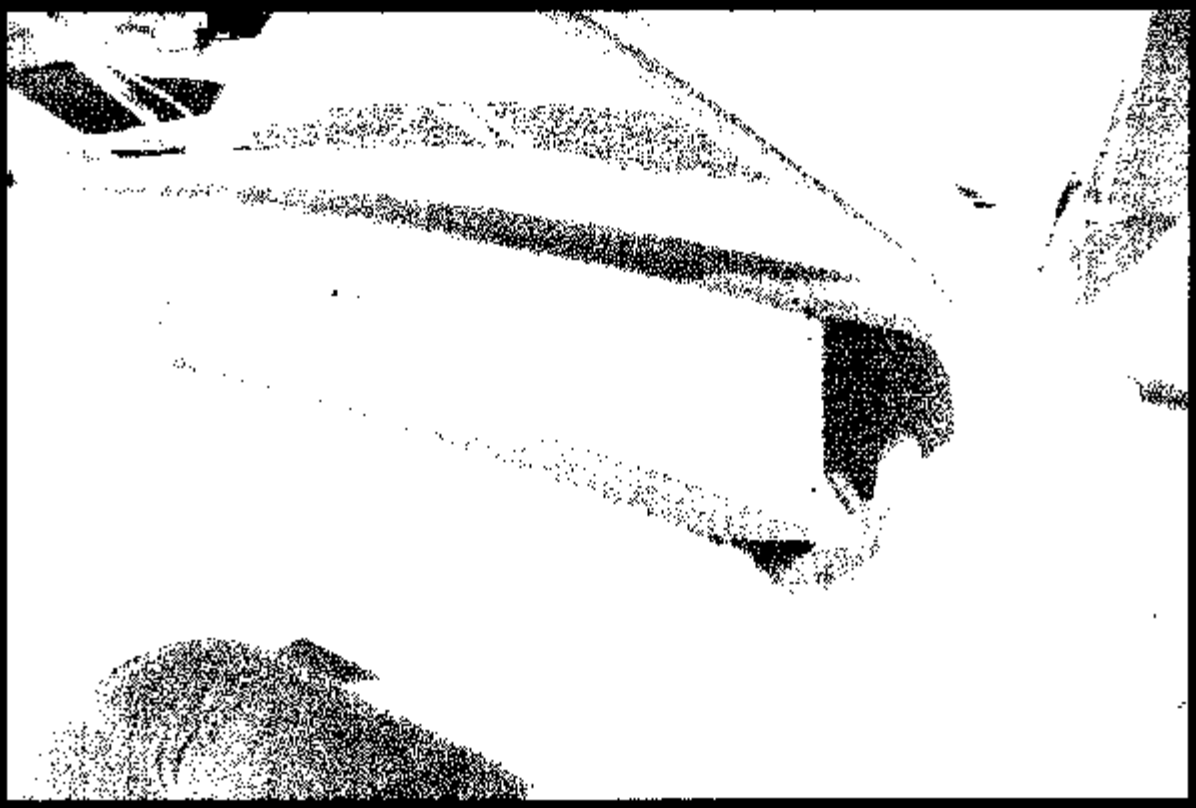


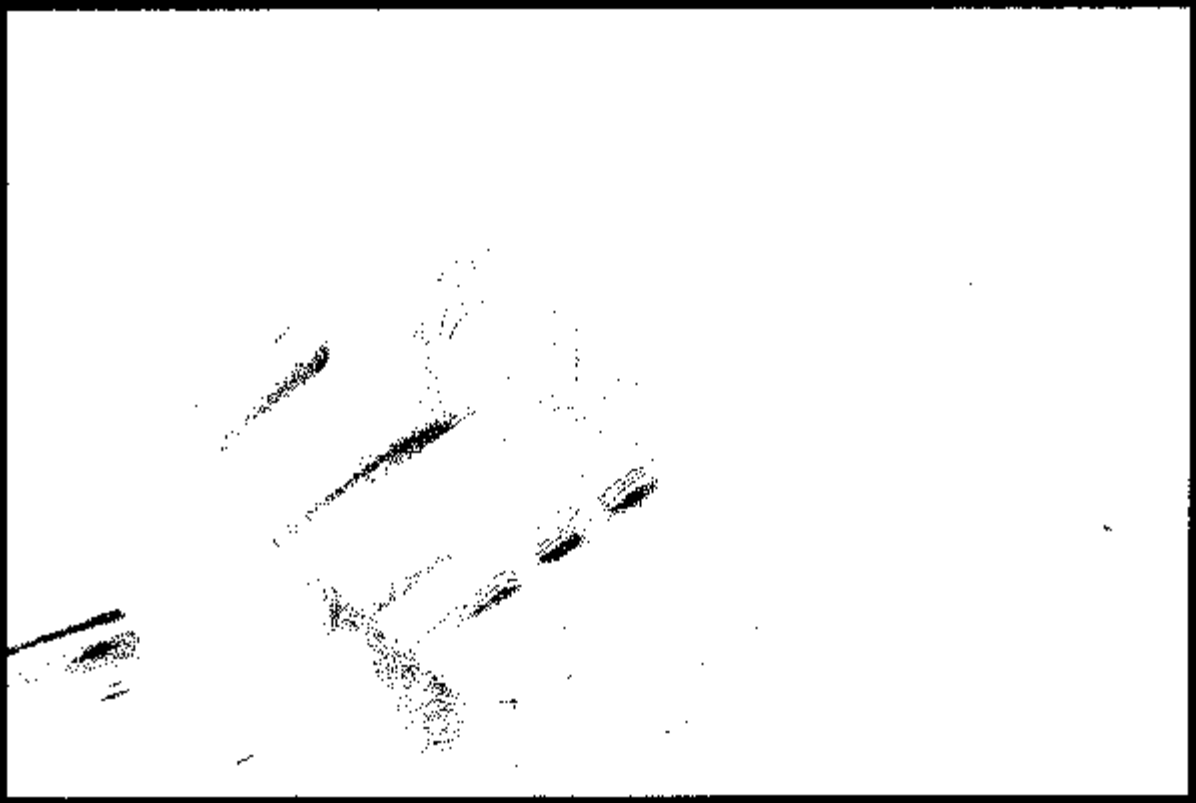


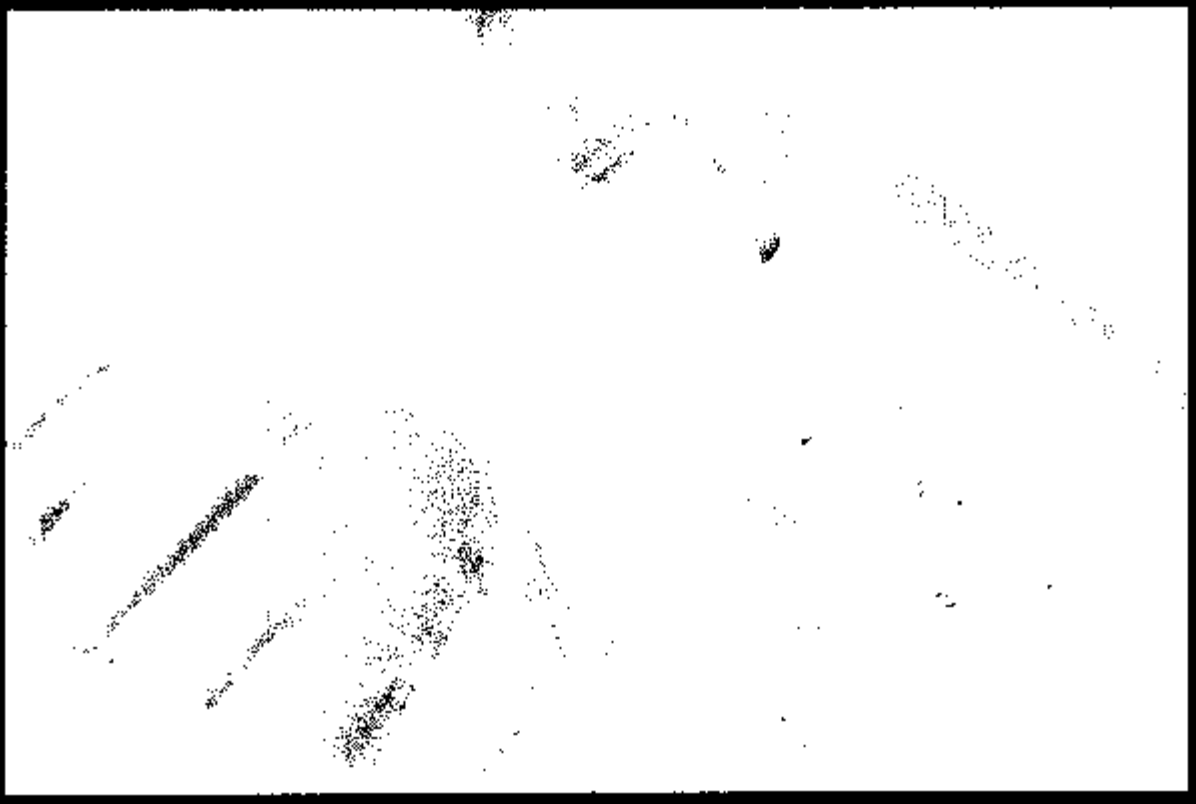


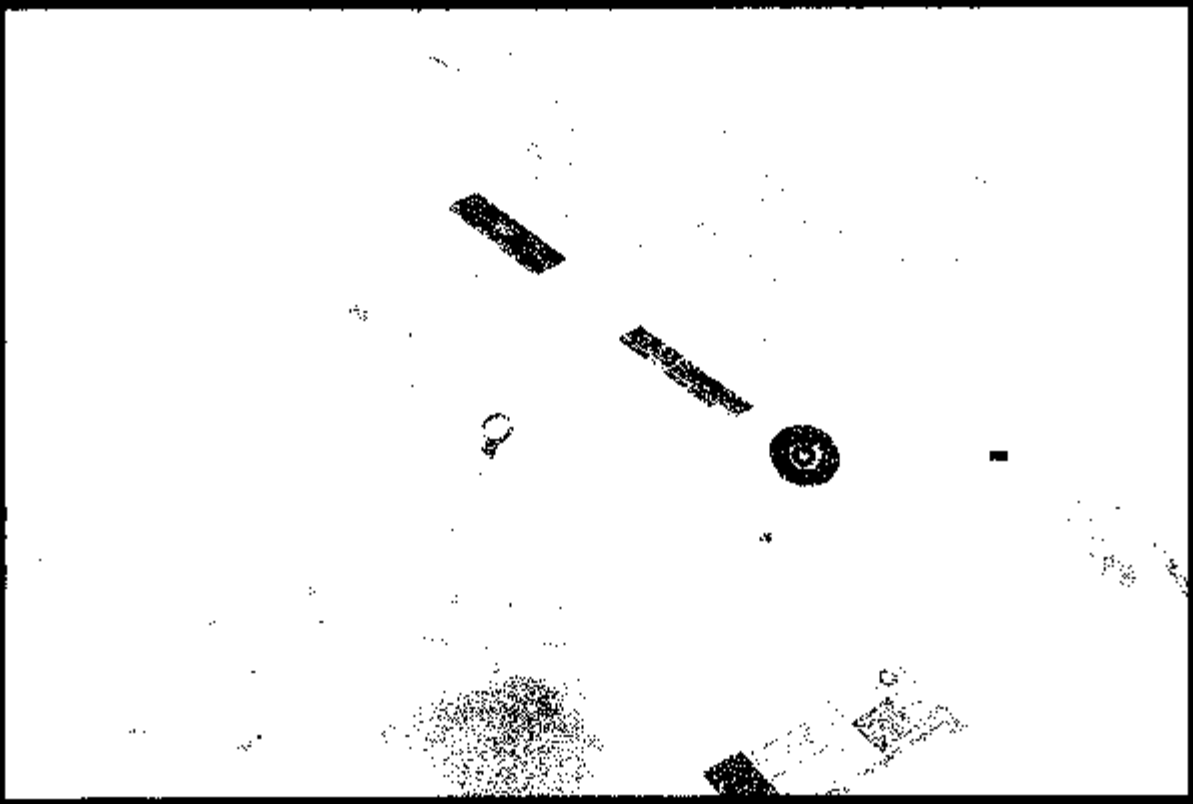


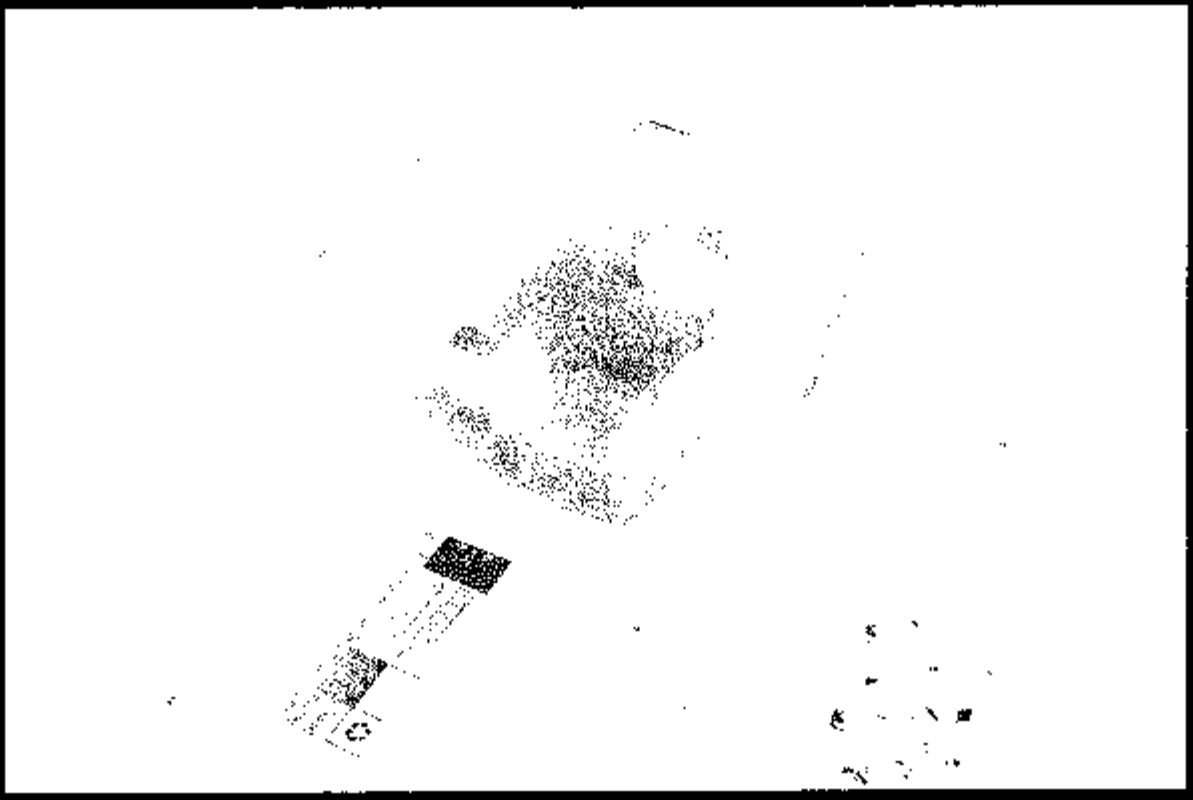












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