

EA02-027

FORD 8/5/03

LETTER TO ODI

APPENDIX A

5 BOXES

BOX 4 OF 5

PART 3 OF 4

From: Bauer, Scott (S.C.)
Sent: Friday, August 23, 2002 2:52 PM
To: Goering, Kimberly (K.L.)
Cc: Bedges, Robert (R.S.); Ballint, Gary (G.S.); Souchock, Peter (P.D.); Dalbo, Bob (R.J.); Fascetti, Bob (R.J.)
Subject: Status of NHTSA's Investigation (PE01-043) of the Escape 3.0L Engine Stalling

Bob Bedges left a phone message with me indicating that you would like a status report on the Escape 3.0L Engine Stalling investigation (PE01-043). NHTSA and Ford held a quarterly meeting this week (Tuesday) in Washington DC and Ray Nevi or Pete Souchock could provide you with their personal impressions. At present, Ford has responded to all of the agency's requests and we are waiting to see if they will close the PE or upgrade.

Below is a summary of the pertinent information relating to this investigation:

PE01-043 2001 - 2002 Ford Escape 3.0L V6 Engine Stalling

PE Opening Date: December 7, 2001
PE Inquiry Date: February 1, 2002
Partial Response Date: March 15, 2002
Final Response Date: April 12, 2002
Amended Response Date: July 23, 2002 (2002 AWS claims not included on March 15th CD)

- a. **Alleged Defect:** The failure, malfunction, or other unsatisfactory performance of the engine control (i.e. fuel, ignition, and/or electronic control) systems, which may result in engine stalling in subject vehicles.

Vehicle Volumes:

Model Years	Ford Escape
2001 - 2002	230,658

Incident Statistics:

	PE	R/10,000 (if relevant)
VOQs	52	
Total MORS "A" (Unique incidents)	506 (348)	21.937 (15.087)
MORS "A1"	57	
MORS "A2"	82	
MORS "A3"	417	
Total CQIS "A" (Unique incidents)	872 (817)	37.805 (35.420)
CQIS "A1"	136	
CQIS "A2"	74	
CQIS "A3"	662	
Lawsuit/Claims (Breach of Warranty)	4	
Acc./Inj./Fatality	2 / 1 / 0	.087 / .043 / 0
Total Warranty "A" (Unique incidents)	2,715 (2,439)	117.707 (105.741)
Warranty "A1"	572	
Warranty "A2"	250	

Warranty "A3"	1,893	
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- Notes: "A1" Engine stalls with immediate restart
 "A2" Engine stalls with delayed or no restart
 "A3" Engine stalls without indication of how quickly engine restarts

Ford Position: The 3.0L V6 engine stalling condition has been under investigation since last summer with a task force meeting bi-weekly until March 2002-now weekly meetings. Request Number 8, which asked for Ford's opinion, was answered in our April 12th response. In our answer to Request 8 we stated:

"Furthermore, Ford believes it has identified the primary causes of stalling in the subject vehicles and has provided dealers with service information to assure prompt and proper repair of the vehicles. Ford's investigation into the alleged defect in the subject vehicles has identified four potential root causes that account for approximately 90% of the alleged 3.0L V6 engine stalling reports on the subject vehicles. These potential root causes are: 1) a sticking pintle within the Idle Air Control Valve (IACV); 2) a malfunctioning check valve in the On-board Refueling Vapor Recovery System (ORVRS); 3) power interruptions to the Power Control Module (PCM) involving the PCM Power Relay; and, 4) power interruptions to the PCM caused by loose or out-of-position connectors in the Power Distribution Box (PDB)."

Other identified causes include radio frequency interference, heavy key ring turning ignition to the Off position on severe bumps, various electrical shorts, and a collection of other potential root causes.

Relevant Changes:

- IACV:** Sticking pintle valve in IAC could result in fuel rich stalls on decals. PCM program incorporated a feedback loop to monitor idle air and will compensate for sticking pintle (Incorporated December 2001) and a redesigned IAC pintle valve that is less sensitive to sticking was incorporated at 2003 Job #1.
- ORVRS:** Plugged vent line and a sticking check valve could result in fuel rich stall during decals. Redesigned system with rerouted vent line that eliminated the check valve was incorporated 2003 Job #1.
- PCM:** Original Omron relays (contacts are in a horizontal orientation) were susceptible to power interruptions caused by vibrations in a vertical direction. The power relay was single sourced to Hella in July 2001. The Hella relay design (contacts inside relay are in a vertical orientation) is not susceptible to vibration caused power interrupts.
- PDB:** Female connectors in the distribution box could be pushed out of position. Manufacturing process change in August 2001 insures retention of connectors.

Other: Phone survey was conducted in March and April of 2002 that confirmed that 95% (64 "A3" complainants contacted by Ford personnel and 97 Tribute owners contacted by Mazda personnel in an earlier survey) of the "A3" reports and claims are actually "A1" (immediate restart).

Scott C. Bauer
 Truck Safety Investigations
 Automotive Safety Office
 Ford Motor Company
 Office: (313) 59-48786
 Fax: (313) 59-42268
 Fairlane Plaza South, Suite 500 East

From: Dalbo, Bob (R.J.)
Sent: Thursday, August 29, 2002 12:42 PM
To: Lintiac, Steven (S.); Dalbo, Bob (R.J.)
Subject: RE: 2:00 PM stall meeting

Software should be on Fordstar Monday. Pinned Pintle IACV concern is approved by engineering; needs program management concurrence. Hopefully we can move that needle next week.

Bob Dalbo
3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Steven Lintiac [mailto:SLintiac@mazdausa.com]
Sent: Wednesday, August 28, 2002 5:35 PM
To: 'Dalbo, Bob (R.J.)'
Subject: RE: 2:00 PM stall meeting

Bob,

Got your message. BTW, where do parts stand? particularly the IAC valve release? Any information is helpful. Thanks!

Steve Lintiac
Mazda North American Operations
Tribute Product Support
949-442-6514 (phone)
949-442-6599 (fax)
e-mail: slintiac@mazdausa.com

-----Original Message-----

From: Dalbo, Bob (R.J.) [mailto:rdalbo@ford.com]
Sent: Wednesday, August 28, 2002 1:40 PM
To: Fournelle, Gilbert (G.); Altoonian, Don (D.J.); Bauer, Scott (S.C.); Bhojwani, Kamal (K.); Blackburn, Thomas (T.J.); Bogema, John (P.); Cary Powell (E-mail); Chick, John (J.); Chih, Ming-Niu (M.N.); Chin, Darrel (D.); Corbett, Sandra (S.M.); De Pena, Juan (J.E.); Diez, Timothy (T.P.); Duvall, Allen (A.W.); Fascetti, Bob (R.J.); Freeland, Mark (M.); Giles, Stuart (S.); Gokhale, Renuka (R.V.); Goodwin, William (W.R.); Grewal, Bill (B.S.); Grimes, Jeff (J.R.); Hansen, George (G.C.); Herr, George (G.J.); Hofman, Michael (M.V.); Holmes, Jeffrey (J.R.); Hoshino, Jun (J.); Ichikawa, Jiyunichiro (J.); Jensen, Ted (T.E.); 'Jones, Andy'; Jordan, Donald (D.E.); Kanai, Shinji (S.); 'Khan, Naveed'; King, Robert (R.F.); Kosko, Jeff (J.R.); Kwon, Soon (S.K.); Le, Dzung (D.H.); Lintiac, Steven (S.); Linde, Peter (P.A.); Liu, Jane (J.); Marck, Edmond (E.C.); Matesa, John (J.); Maurer, James (J.B.); Mazzella, Gary (G.R.); 'McDonald, John'; McGee, Brett (B.L.); Mooney, Larry (L.); Moorhouse, Scott (S.R.); Morgan, Tomiko (T.T.); Morishima, Shigeki (S.);

Nematollahi, Sonya (S.); 'Nikolai, bernie'; Noteboom, Jim (J.E.);
Ortman, James (J.W.); Powers, Ken (K.W.); Price, Martin (M.); Raquepau,
Alden (A.P.); Rothweiler, Daniel (D.); Sanders, Muriel (M.S.); Shah,
Kiran (K.C.); Shiraishi, Masaru (M.); Stilgenbauer, Jeffrey (J.R.);
Suarez, Rhae (R.); Takasawa, Keith (K.D.); Takubo, Hiroichi (H.);
Veenstra, Tim (T.W.); Wakenell, Ray (R.A.); Wettach, Bill (B.);
Williams, Les (LHW.)
Subject: RE: 2:00 PM stall meeting

Thursday's (8/29) stall meeting will be cancelled to focus on the R11
calibrations' production trial.

Bob Dalbo
3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

> -----Original Message-----
> From: Fournelle, Gilbert (G.)
> Sent: Thursday, August 22, 2002 10:02 AM
> To: Altoonian, Don (D.J.); Bauer, Scott (S.C.); Bhojwani, Kanal
(K.);
Blackburn, Thomas (T.J.); Bogema, John (P.); Cary Powell (E-mail);
Chick,
John (J.); Chih, Ming-Niu (M.N.); Chin, Darrel (D.); Corbett, Sandra
(S.M.);
Dalbo, Bob (R.J.); De Pana, Juan (J.E.); Diez, Timothy (T.P.); Duvall,
Allen
(A.W.); Fascetti, Bob (R.J.); Fournelle, Gilbert (G.); Freeland, Mark
(M.);
Giles, Stuart (S.); Gokhale, Renuka (R.V.); Goodwin, William (W.R.);
Grewal,
Bill (B.S.); Grimes, Jeff (J.R.); Hansen, George (G.C.); Harr, George
(G.J.); Hofman, Michael (M.V.); Holmes, Jeffrey (J.R.); Hoshino, Jun
(J.);
Ichikawa, Jiyunichiro (J.); Jensen, Ted (T.E.); Jones, Andy; Jordan,
Donald
(D.E.); Kanai, Shinji (S.); Khan, Naveed; King, Robert (R.F.); Kosko,
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> Subject: 2:00 PM stall meeting

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> There will be no stall meeting at 2:00 pm today. The next meeting
will be
scheduled next week Thursday at 2:00pm. I will send the updated call in
info and a meeting notice as soon as it is available.

>
> Sincerely,
>
> Gilbert Fournelle
> V6 D204 Calibration Engineering
> 1AE27 Truck Engine Engineering (TEE)
> Phone: (313)3904968 Fax: (313)3231786
>

From: Steven Lintiaco [SLintiaco@mazdausa.com]
Sent: Thursday, August 29, 2002 12:45 PM
To: 'Dalbo, Bob (R.J.)'
Subject: RE: 2:00 PM stall meeting

Thanks Bob!

Steve Lintiaco
Mazda North American Operations
Tribute Product Support
949-442-6514 (phone)
949-442-6599 (fax)
e-mail: slintiaco@mazdausa.com

-----Original Message-----

From: Dalbo, Bob (R.J.) [mailto:rdalbo@ford.com]
Sent: Thursday, August 29, 2002 9:42 AM
To: Lintiaco, Steven (S.); Dalbo, Bob (R.J.)
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> Phone: (313)3904968 Fax: (313)3231786

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From: Steven Lintiac [SLintiac@mazdausa.com]
Sent: Thursday, August 29, 2002 1:34 PM
To: 'rdalbo@ford.com'
Cc: 'gfournal@ford.com'
Subject: FW: Updated PCM for EMC

Bob,

Has the PCM with capacitor change made it into 2003MY production? Last info I have is a 8/12/02 implementation date. Also, I heard the p/# will not change so it may be difficult to track which PCMs are updated. If true, how could we tell if a service PCM for 2001/2002MY had the capacitor update (ie: date codes, mpc #, other)?

Thanks for your usual help!

Steve Lintiac
Mazda North American Operations
Tribute Product Support
949-442-6514 (phone)
949-442-6599 (fax)
e-mail: slintiac@mazdausa.com

> -----Original Message-----
> From: Dan Rothweiler
> Sent: Thursday, August 29, 2002 10:12 AM
> To: Steven Lintiac
> Subject: Updated PCM for EMC
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> I need one for my friends Tributes that will ultimately get the new cal
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> well. If the inventory doesn't exist yet, can you let me know when it
> does or give me the part number so I can track it myself?
>
> Thanks,
>
> Daniel H. Rothweiler
> Mazda North American Operations
> Fixed Operations Technical Specialist
> Office: 732-868-2135
> Fax: 214-442-5222
> Cellular: 732-547-8578
>
>

From: Dalbo, Bob (R.J.)
Sent: Thursday, August 29, 2002 2:31 PM
To: Lintiac, Steven (S.); Dalbo, Bob (R.J.)
Cc: Fournelle, Gilbert (G.)
Subject: RE: Updated PCM for EMC

Steve,
Hard service parts with the R10 (soon to be R11) service calibration will have the capacitor.

Bob Dalbo
3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Steven Lintiac [mailto:SLintiac@mazdausa.com]
Sent: Thursday, August 29, 2002 1:34 PM
To: 'rdalbo@ford.com'
Cc: 'gfournel@ford.com'
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> **Subject:** Updated PCM for EMC
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> Mazda North American Operations
> Fixed Operations Technical Specialist
> Office: 732-868-2135
> Fax: 214-442-5222
> Cellular: 732-547-8578
>
>

From: Moorhouse, Scott (S.R.)
Sent: Thursday, August 29, 2002 7:46 PM
To: Savchetz, David (D.W.); Alvarado, OJ (O.J.); Clawson, Randy (R.R.); Wilson, Doug (D.A.); McDaniel, Keith (R.K.); Gardner, Pete (.)
Cc: Powers, Ken (K.W.); Altoonlan, Don (D.J.); Corbett, Sandra (S.M.); Hofman, Michael (M.V.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Moorhouse, Scott (S.R.); Fox, Bryan (B.J.)
Subject: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

A total of 67 vehicles were built and processed with the above referenced calibration (BAR2 pcm level). These vehicles were processed through initial start and EOL testing without incident. Vehicle logs of all 67 vehicles were evaluated and compared to current production vehicles by RVT , with no concerns noted.

Vehicles held were cold started and driven , with special attention to idle quality and changes made to address closed throttle stalls. Vehicles behaved per design intent. Complete drive evaluations were carried out to insure that no other drive parameters were inadvertently affected by the change. Concurrently, Calibration Engineering and Visteon carried out additional verification on PSW'd parts delivered this week.

Results of the plant and Engineering evaluations were reviewed with Jerry Klarr, PTSE Chief Engineering, as well as Calibration Engineering and Visteon representatives. We recommend and request that we proceed with the change, with current implementation date set for 10 September. Vehicles currently built with the new calibration would be acceptable for release and ship.

Scott Moorhouse
U204 PTSE Resident Engineer
Kansas City Assembly Plant
(ph) 816-459-1985 (fax) 816-459-1728
smoorhou@ford.com

From: Suarez, Rhae (R.)
Sent: Friday, August 30, 2002 8:49 AM
To: Fournelle, Gilbert (G.)
Cc: Dalbo, Bob (R.J.)
Subject: RE: 02 Escape Calibration Concern

Thanks. I am in the process of updating the TSB right now.

2 things:

- 1) Do you have the Tear Tag info. Or do they all go up 1 step from what I previously had: ex. NSF0 becomes NSF1?
- 2) I also need the 2003 cal info. Here is what I have:

application	old	new	old p/n	new p/n	tear tag
Ford	3M11A30500	3M11A30510	3L84-BA	3L84-BB	BAR1
CAA	3M11A30500	3M11A30510	3L84-CA	3L84-CA	CASI

Let me know as soon as you can so we get this thing out the door!

Thanks!!!

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Paper: 313-798-8242
Fax: 313-33-78337
Email: rsuarez8@ford.com

-----Original Message-----

From: Fournelle, Gilbert (G.)
Sent: Wednesday, August 28, 2002 2:53 PM
To: Suarez, Rhae (R.); Dalbo, Bob (R.J.)
Subject: RE: 02 Escape Calibration Concern

<< File: 03 Service F11 cal_Rev_00.doc >>

CALIBRATION #	PART NUMBER
2M11A30510	2U7A 12A650 CZB
2M11B30510	2U7A 12A650 CPB
2M11C30510	2U7A 12A650 CRB
2M11A30E10	2U7A 12A650 CSB
2M11A30J11	2U7A 12A650 CTB
2M11B30J11	2U7A 12A650 CUB
2M11A30X10	2U7A 12A650 CVB
2M11B30X10	2U7A 12A650 CXB
2M11A30G10	2U7A 12A650 CYB
0M11A30512	1U7A 12A650 AXD
0M11C30512	1U7A 12A650 AYD
0M11B30512	1U7A 12A650 AZD
0M11A30E12	1U7A 12A650 BBD
0M11A30J14	1U7A 12A650 BCD
0M11B30J14	1U7A 12A650 BDD
0M11A30X11	1U7A 12A650 BED
0M11A30G13	1U7A 12A650 APD

Gilbert Fournelle

V6 U204 Calibration Engineering
1AE27 Truck Engine Engineering (TEE)
Phone:(313)3904968 Fax:(313)3231786

—Original Message—

From: Suarez, Rhae (R.)
Sent: Wednesday, August 28, 2002 2:29 PM
To: Dalbo, Bob (R.J.); Fournelle, Gilbert (G.)
Subject: RE: 02 Escape Calibration Concern

Do you have the white paper? Or a list of all the calibrations needed for the Parts Request and the TSB message. I would like to get this going again.

Thanks!
Rhae

PS are going to have a stall meeting tomorrow?

—Original Message—

From: Dalbo, Bob (R.J.)
Sent: Wednesday, August 28, 2002 2:27 PM
To: Benigenburg, Timothy (T.J.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

The latest calibration to address stalling concerns will be available on Fordstar Monday, September 9, per the emergency release meeting held at 10:00 today. This presumes a successful review with the CPE at 6:30 PM tomorrow.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—

From: Benigenburg, Timothy (T.J.)
Sent: Thursday, August 22, 2002 10:45 PM
To: Dalbo, Bob (R.J.); Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Benigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Gentlemen,

I worked with the technician on this vehicle. The TSB 02-11-06 was followed step by step first and then ISM 02-06-025 was also followed. All of the listed grounds have been inspected and the PCM pins were not burnt. The MAF and DPFE were replaced. The vehicle stalled on the customer after the TSB and ISM were performed. Any help you can offer would be greatly appreciated.

Regards,

Timothy J. Benigenburg

Ford Motor Company
Field Service Engineer

N.Y. Region
Phone: 201-529-7273
Fax: 201-529-7270
teenigen@ford.com

-----Original Message-----

From: Dalbo, Bob (R.L.)
Sent: Thursday, August 22, 2002 9:05 AM
To: Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Rhae,
Please confirm that every step in the TSB and ISM have been performed. We will investigate getting an advanced copy of the new calibration.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 786-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Wednesday, August 21, 2002 7:59 AM
To: Fournelle, Gilbert (G.); Dalbo, Bob (R.L.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: FW: 02 Escape Calibration Concern

Bob/Gilbert,

Can we help Tim out and save from a Buyback? Any suggestions?

Thanks!

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 648) / 1600 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-796-6242
Fax: 313-33-78337
Email: rsuarez8@ford.com

-----Original Message-----

From: Eenigenburg, Timothy (T.J.)
Sent: Tuesday, August 20, 2002 11:15 PM
To: Suarez, Rhae (R.)
Cc: Chiavella, Paul (P.J.); Eenigenburg, Timothy (T.J.)
Subject: 02 Escape Calibration Concern

Rhae,

I am forwarding you the information on the Escape that we spoke about earlier. The vehicle is part of a large fleet that purchases many products from us. The customer has been complaining about an intermittent stalling concern since about 4000 miles. The vehicle now has 25308 miles. The vehicle stalls on decel and the TSB and ISM recommendations have been followed. The calibration was loaded from the TSB but the stalling has continued.

The technician at Hackettstown tried to update the PCM this morning but the update was not available on B20.8. The customer

has involved our Ford Division Fleet Manager and Customer Service Manager. The vehicle is well within Lemon Law and we stand to loose a good fleet customer. Is it possible to receive a copy of the new stall fix calibration to get this customer back on the road with a repaired vehicle? I realize that the calibration was removed from Fordstar due to a concern if the battery would be disconnected. I will work it out with the customer to get the vehicle back in for the final revision when it becomes available, but the customer will not take the vehicle back without the "stall fix".

The vehicle information is as follows:

VIN: 1FMCU04101KA64304

Mileage: 25308 miles

Dealer: Hackenstown Ford, P&A: 02815

Please contact me at 201-529-7273 or on my cell phone at 973-632-5419. I appreciate your assistance in this situation.

Regards,

Timothy J. Eentgenburg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

From: Suarez, Rhas (R.)
Sent: Friday, August 30, 2002 9:03 AM
To: Marlanos, Tom (T.E.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Tom/Lee,

Could you please assist us (or point us in the right direction) in releasing a new calibration ASAP. This is a very Hot Issue (Escape Stall) and getting this info out to the field is very important. I have been told that there is a special way/means of getting info onto Fordstar instead of waiting till the next update on Fridays.

Please let us know what needs to be done to get this accomplished.

Thank you,

Rhas M. Suarez

Rhas Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-708-8242
Fax: 313-33-78337
Email: rsuarez8@ford.com

-----Original Message-----

From: Terzes, Laura (L.D.)
Sent: Friday, August 30, 2002 8:47 AM
To: Suarez, Rhas (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhas FYI. Follow up with DSP re: our discussion.

Jerry: We want to go with the early release next wk ilo of Fri. Field and hotline are waiting for the new cal.

Laura Terzes

Manager, Outfitters Concerns
FCSD, Customer Service Engineering
PDC TVC 1JF68
(313) 32-36572 / fax (313) 24-88161 / lterzes.ford.com

-----Original Message-----

From: Klarr, Jerry (G.T.)
Sent: Friday, August 30, 2002 8:41 AM
To: Himes, Bob (R.S.); Fowler, Bennie (B.W.); Grandinett, Dave (D.H.)
Cc: Fascetti, Bob (R.J.); Terzes, Laura (L.D.); Auiler, Jim (J.E.); Kapp, Dan (Daniel R.); Wolfe, Brian (B.C.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

FYI, we are ready to go on the 3.0L Escape stalls calibration re-release. I've talked with Laura Terzes about doing a special FordStar release early next week ilo of waiting for Friday. We are working on accelerating the production modules.

G. T. Klarr (Jerry)
P/T Chief Engineer: PH: 32-28888/Cube: 1BA45
PDC/MD #205/FAX: 62-18063/gklarr@ford.com

-----Original Message-----

From: Fascetti, Bob (R.J.)
Sent: Friday, August 30, 2002 8:24 AM
To: Powers, Ken (K.W.); Takasawa, Keith (K.D.)
Cc: Hofman, Michael (M.V.); Klarr, Jerry (G.T.); Wright, Robin (R.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC) CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Ken, Keith,
Scott did an outstanding job with this. There is no way we could have run this many vehicles without him.

Ken, if there is one thing we did right, it was to put Scott in this job two years ago. He is the finest resident I have worked with.

The signoff meeting we had last night was with Jerry Klarr, Kumar, Jim Auller, Al Hunt, Mike Hofman, Scott, Bob Dalbo, and me. We reviewed the software DV, the actual calibration parameters from PSW hardware, the EOL results, and the drive results. We agreed to proceed with one follow up item. Visteon will set up an additional review with Jerry and me, to go over a generic fault tree analysis of how a software error should be caught with their improved process. This is a discipline follow up for future programs.

Bob Fascetti

-----Original Message-----

From: Moorhouse, Scott (S.R.)
Sent: Thursday, August 29, 2002 7:46 PM
To: Sawdletz, David (D.W.); Alvarado, OJ (O.J.); Clawson, Randy (R.R.); Wilson, Doug (D.A.); McDaniel, Keith (R.K.); Gardner, Pete (,)
Cc: Powers, Ken (K.W.); Albonian, Don (D.J.); Corbett, Sandra (S.M.); Hofman, Michael (M.V.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Moorhouse, Scott (S.R.); Fox, Bryan (B.J.)
Subject: PROVE-OUT, U204 R11 (DURATEC) CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

A total of 67 vehicles were built and processed with the above referenced calibration (BAR2 pcm level). These vehicles were processed through initial start and EOL testing without incident. Vehicle logs of all 67 vehicles were evaluated and compared to current production vehicles by RVT, with no concerns noted.

Vehicles held were cold started and driven, with special attention to idle quality and changes made to address closed throttle stalls. Vehicles behaved per design intent. Complete drive evaluations were carried out to insure that no other drive parameters were inadvertently affected by the change. Concurrently, Calibration Engineering and Visteon carried out additional verification on PSW'd parts delivered this week.

Results of the plant and Engineering evaluations were reviewed with Jerry Klarr, PTSE Chief Engineering, as well as Calibration Engineering and Visteon representatives. We recommend and request that we proceed with the change, with current implementation date set for 10 September. Vehicles currently built with the new calibration would be acceptable for release and ship.

Scott Moorhouse
U204 PTSE Resident Engineer
Kansas City Assembly Plant
(ph) 816-459-1985 (fax) 816-459-1728
smoorhou@ford.com

From: Marianos, Tom (T.E.)
Sent: Friday, August 30, 2002 9:07 AM
To: Suarez, Rhae (R.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

What are the files? Part numbers would do.

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Friday, August 30, 2002 9:03 AM
To: Marianos, Tom (T.E.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Tom/Lee,

Could you please assist us (or point us in the right direction) in releasing a new calibration ASAP. This is a very Hot Issue (Escape Stall) and getting this info out to the field is very important. I have been told that there is a special way/means of getting info onto Fordstar instead of waiting till the next update on Fridays.

Please let us now what needs to be done to get this accomplished.

Thank you,

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48104
Phone: 313-32-23344 Pager: 313-796-6242
Fax: 313-33-78337
Email: rsuarez8@ford.com

-----Original Message-----

From: Terzes, Laura (L.D.)
Sent: Friday, August 30, 2002 8:47 AM
To: Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhae FYI. Follow up with DSP re: our discussion.

Jerry: We want to go with the early release next wk ilo of Fri. Field and hotline are waiting for the new cal.

Laura Terzes

Manager, Outlifters Concerns
FCSD, Customer Service Engineering
PDC TVC 1JF58
(313) 32-36572 / fax (313) 24-88161 / lterzes.ford.com

-----Original Message-----

From: Klarr, Jerry (G.T.)
Sent: Friday, August 30, 2002 8:41 AM
To: Himes, Bob (R.S.); Fowler, Bennie (B.W.); Grandinetti, Dave (D.H.)
Cc: Fascetti, Bob (R.J.); Terzes, Laura (L.D.); Auller, Jim (J.E.); Kapp, Dan (Daniel R.); Wolfe, Brian (B.C.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

FYI, we are ready to go on the 3.0L Escape stalls calibration re-release. I've talked with Laura Terzes about doing a special FordStar release early next week ilo of waiting for Friday. We are working on accelerating the production modules.

G. T. Klarr (Jerry)

P/T Chief Engineer: PH: 32-26669/Cube: 1BA45
PDC/MD #205/FAX: 62-18063/gklarr@ford.com

-----Original Message-----

From: Fascetti, Bob (R.J.)
Sent: Friday, August 30, 2002 8:24 AM
To: Powers, Ken (K.W.); Takasawa, Keith (K.D.)
Cc: Hoffman, Michael (M.V.); Klarr, Jerry (G.T.); Wright, Robin (R.A.)
Subject: RE: PROVE-OUT, U204 R1.1 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Ken, Keith,

Scott did an outstanding job with this. There is no way we could have run this many vehicles without him.

Ken, if there is one thing we did right, it was to put Scott in this job two years ago. He is the finest resident I have worked with.

The signoff meeting we had last night was with Jerry Klarr, Kumar, Jim Auller, Al Hunt, Mike Hofman, Scott, Bob Dalbo, and me. We reviewed the software DV, the actual calibration parameters from PSW hardware, the EOL results, and the drive results. We agreed to proceed with one follow up item. Visteon will set up an additional review with Jerry and me, to go over a generic fault tree analysis of how a software error should be caught with their improved process. This is a discipline follow up for future programs.

Bob Fascetti

-----Original Message-----

From: Moorhouse, Scott (S.R.)
Sent: Thursday, August 29, 2002 7:46 PM
To: Savchetz, David (D.W.); Alvarez, OJ (O.J.); Clawson, Randy (R.R.); Wilson, Doug (D.A.); McDaniel, Keith (R.K.); Gardner, Pete (.)
Cc: Powers, Ken (K.W.); Altonjian, Don (D.J.); Corbett, Sandra (S.M.); Hoffman, Michael (M.V.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Moorhouse, Scott (S.R.); Fox, Bryan (B.J.)
Subject: PROVE-OUT, U204 R1.1 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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Scott Moorhouse
U204 PTSE Resident Engineer

Kansas City Assembly Plant
(ph) 816-459-1965 (fax) 816-459-1728
smoarthou@ford.com

From: Suarez, Rhae (R.)
Sent: Friday, August 30, 2002 9:17 AM
To: Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Fournelle, Gilbert (G.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Marianos, Tom (T.E.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Bob/Bob/Gilbert,

Can you answer Tom?

Thanks!
Rhae

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Friday, August 30, 2002 9:07 AM
To: Suarez, Rhae (R.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1600 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-796-6242
Fax: 313-33-78337
Email: rsuarez6@ford.com

-----Original Message-----

From: Terzas, Laura (L.D.)
Sent: Friday, August 30, 2002 8:47 AM
To: Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.)
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G. T. Klarr (Jerry)

P/T Chief Engineer: PH: 32-28868/Cube: 1BA46
PDC/MD #205/FAX: 62-18083/gklarr@ford.com

—Original Message—

From: Fascetti, Bob (R.J.)
Sent: Friday, August 30, 2002 6:24 AM
To: Powers, Ken (K.W.); Takasawa, Keith (K.D.)
Cc: Hoffman, Michael (M.V.); Klarr, Jerry (G.T.); Wright, Robin (R.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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Bob Fascetti

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Sent: Thursday, August 29, 2002 7:46 PM
To: Savchetz, David (D.W.); Alvarez, OJ (O.J.); Clawson, Randy (R.R.); Wilson, Doug (D.A.); McDaniel, Keith (R.K.); Gardner, Pete (.)
Cc: Powers, Ken (K.W.); Alkonian, Don (D.J.); Corbett, Sandra (S.M.); Hoffman, Michael (M.V.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Moorhouse, Scott (S.R.); Fox, Bryan (B.J.)
Subject: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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Scott Moorhouse
U204 PTSE Resident Engineer
Kansas City Assembly Plant
(ph) 816-459-1965 (fax) 816-459-1728
smoorhou@ford.com

From: Marianos, Tom (T.E.)
Sent: Friday, August 30, 2002 9:29 AM
To: Fascati, Bob (R.J.); Dalbo, Bob (R.J.); Fournelle, Gilbert (G.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Suarez, Fhae (R.); Lawler, David (D.A.)
Subject: FW:

Are the part numbers in Robin's note the ones that you are looking for?

-----Original Message-----

From: Peters, Robin (R.S.)
Sent: Thursday, August 29, 2002 4:12 PM
To: Marianos, Tom (T.E.)
Subject: RE:

2003 3.0L U204
APED E11402381-000
3LBA-BC
3LBA-CC
WERS released 8/29/02

Robin Peters
Truck PCM Timing Coordinator
Emissions Compliance Dept.
Phone: 313-39-01856

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Thursday, August 29, 2002 4:11 PM
To: Peters, Robin (R.S.)
Subject: RE:

What were the calibrations or part numbers?

-----Original Message-----

From: Peters, Robin (R.S.)
Sent: Thursday, August 29, 2002 4:09 PM
To: Marianos, Tom (T.E.)
Subject: RE:

Thanks!

Do you know the U204 status?

Robin Peters
Truck PCM Timing Coordinator
Emissions Compliance Dept.
Phone: 313-39-01856

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Thursday, August 29, 2002 3:53 PM
To: Peters, Robin (R.S.)
Subject:

Ranger files went on FordStar this morning.

Thanks,

Tom Marianos
ACSG/DSP/WDS PCM Reprogramming
tmarian1@ford.com
Ph.:313-390-5082
Fax: 313-248-4370

From: Fournelle, Gilbert (G.)
Sent: Tuesday, September 03, 2002 7:48 AM
To: Suarez, Rhae (R.)
Cc: Dalbo, Bob (R.J.)
Subject: RE: 02 Escape Calibration Concern

The tear tag info increases by one (BAR2 and CAS1) for Ford and CAA.

application	old	New	old p/n	new p/n	tear tag
Ford	3M11A30510	3M11A30511	3L8A-BA	3L84-BC	BAR2
CAA	3M11A30510	3M11A30511	3L8A-CA	3L84-CC	CAS2

Sincerely,

Gilbert Fournelle

V6 U204 Calibration Engineering
1AE27 Truck Engine Engineering (TEE)
Phone:(313)3904968 Fax:(313)3231788

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Friday, August 30, 2002 8:49 AM
To: Fournelle, Gilbert (G.)
Cc: Dalbo, Bob (R.J.)
Subject: RE: 02 Escape Calibration Concern

Thanks. I am in the process of updating the TSB right now.

2 things:

- 1) Do you have the Tear Tag info. Or do they all go up 1 step from what I previously had: ex. NSF0 becomes NSF1?
- 2) I also need the 2003 cal info. Here is what I have:

application	old	new	old p/n	new p/n	tear tag
Ford	3M11A30500	3M11A30510	3L8A-BA	3L84-BB	BAR1
CAA	3M11A30500	3M11A30510	3L84-CA	3L84-CA	CAS1

Let me know as soon as you can so we get this thing out the door!

Thanks!!!!

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-796-6242
Fax: 313-33-78537
Email: rsuarez8@ford.com

-----Original Message-----

From: Fournelle, Gilbert (G.)
Sent: Wednesday, August 28, 2002 2:53 PM
To: Suarez, Rhae (R.); Dalbo, Bob (R.J.)
Subject: RE: 02 Escape Calibration Concern

CALIBRATION #	PART NUMBER
2M11A30510	2U7A 12A850 CZB
2M11B30510	2U7A 12A850 CPB
2M11C30510	2U7A 12A850 CRB
2M11A30E10	2U7A 12A850 CSB
2M11A30J11	2U7A 12A850 CTB
2M11B30J11	2U7A 12A850 CUB
2M11A30X10	2U7A 12A850 CVB
2M11B30X10	2U7A 12A850 CXB
2M11A30G10	2U7A 12A850 CYB
0M11A30512	1U7A 12A850 AXD
0M11C30512	1U7A 12A850 AYD
0M11B30512	1U7A 12A850 AZD
0M11A30E12	1U7A 12A850 BBD
0M11A30J14	1U7A 12A850 BCD
0M11B30J14	1U7A 12A850 BDD
0M11A30X11	1U7A 12A850 BED
0M11A30G13	1U7A 12A850 APD

Gilbert Fournelle

V6 U204 Calibration Engineering
1AE27 Truck Engine Engineering (TEE)
Phone:(313)3904968 Fax:(313)3231786

—Original Message—

From: Suarez, Rhea (R.)
Sent: Wednesday, August 28, 2002 2:29 PM
To: Dalbo, Bob (R.J.); Fournelle, Gilbert (G.)
Subject: RE: 02 Escape Calibration Concern

Do you have the white paper? Or a list of all the calibrations needed for the Parts Request and the TSB message. I would like to get this going again.

Thanks!
Rhea

PS are going to have a stall meeting tomorrow?

—Original Message—

From: Dalbo, Bob (R.J.)
Sent: Wednesday, August 28, 2002 2:27 PM
To: Eisenburg, Timothy (T.J.); Suarez, Rhea (R.); Fournelle, Gilbert (G.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

The latest calibration to address stalling concerns will be available on Fordstar Monday, September 9, per the emergency release meeting held at 10:00 today. This presumes a successful review with the CPE at 8:30 PM tomorrow.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT

Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdaibo@ford.com

-----Original Message-----

From: Eenigenburg, Timothy (T.J.)
Sent: Thursday, August 22, 2002 10:45 PM
To: Dalbo, Bob (R.J.); Suarez, Rhee (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Gentlemen,

I worked with the technician on this vehicle. The TSB 02-11-06 was followed step by step first and then ISM 02-06-025 was also followed. All of the listed grounds have been inspected and the PCM pins were not burnt. The MAF and DPFE were replaced. The vehicle stalled on the customer after the TSB and ISM were performed. Any help you can offer would be greatly appreciated.

Regards,

Timothy J. Eenigenburg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Thursday, August 22, 2002 9:05 AM
To: Suarez, Rhee (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Rhee,

Please confirm that every step in the TSB and ISM have been performed. We will investigate getting an advanced copy of the new calibration.

Bob Dalbo

3.0L Calibration Supervisor

Outfitters Calibration, NAT

Phone: (313) 24-84947 Fax: (313) 32-31786

Pager: (313) 795-2859 Email: rdaibo@ford.com

-----Original Message-----

From: Suarez, Rhee (R.)
Sent: Wednesday, August 21, 2002 7:59 AM
To: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: FW: 02 Escape Calibration Concern

Bob/Gilbert,

Can we help Tim out and save from a Buyback? Any suggestions?

Thanks!

Rhee M. Suarez

Rhase Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-788-8242
Fax: 313-33-78337
Email: rsuarez8@ford.com

—Original Message—

From: Eenigenburg, Timothy (T.J.)
Sent: Tuesday, August 20, 2002 11:15 PM
To: Suarez, Rhase (R.)
Cc: Chiarello, Paul (P.J.); Eenigenburg, Timothy (T.J.)
Subject: 02 Escape Calibration Concern

Rhase,

I am forwarding you the information on the Escape that we spoke about earlier. The vehicle is part of a large fleet that purchases many products from us. The customer has been complaining about an intermittent stalling concern since about 4000 miles. The vehicle now has 25308 miles. The vehicle stalls on decel and the TSB and ISM recommendations have been followed. The calibration was loaded from the TSB but the stalling has continued.

The technician at Hackettstown tried to update the PCM this morning but the update was not available on B20.8. The customer has involved our Ford Division Fleet Manager and Customer Service Manager. The vehicle is well within Lemon Law and we stand to loose a good fleet customer. Is it possible to receive a copy of the new stall fix calibration to get this customer back on the road with a repaired vehicle? I realize that the calibration was removed from Fordstar due to a concern if the battery would be disconnected. I will work it out with the customer to get the vehicle back in for the final revision when it becomes available, but the customer will not take the vehicle back without the "stall fix".

The vehicle information is as follows:

VIN: 1FMCU04101KA64304

Mileage: 25308 miles

Dealer: Hackettstown Ford, P&A: 02815

Please contact me at 201-529-7273 or on my cell phone at 973-632-5419. I appreciate your assistance in this situation.

Regards,

Timothy J. Eenigenburg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

From: Jardine, Lee (L.A.)
Sent: Tuesday, September 03, 2002 9:58 AM
To: Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Marianos, Tom (T.E.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhae, the PT people know how to release the calibrations. From our side, it is the same as any other calibration and the release requirements are the same. The cal must be developed, validated, and released by PT with a White Paper providing all of the final release authorizations. PT advises DSP that the cal is authorized and on the POEE VAX server. DSP pulls the cal and starts the release process each Monday. The cals will be out on FordStar and PTS no later than Thursday noon of that week.

In order for Tom to check on the status of a cal release, he must have the part number of the NEW calibration.

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Friday, August 30, 2002 7:07 AM
To: Suarez, Rhae (R.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

What are the files? Part numbers would do.

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Friday, August 30, 2002 9:03 AM
To: Marianos, Tom (T.E.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Tom/Lee,

Could you please assist us (or point us in the right direction) in releasing a new calibration ASAP. This is a very Hot Issue (Escape Stall) and getting this info out to the field is very important. I have been told that there is a special way/means of getting info onto Fordstar instead of waiting till the next update on Fridays.

Please let us now what needs to be done to get this accomplished.

Thank you,

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSO
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23944 Pager: 313-796-8242
Fax: 313-33-78337
Email: rsuarez8@ford.com

-----Original Message-----

From: Terzes, Laura (L.D.)
Sent: Friday, August 30, 2002 8:47 AM
To: Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhae FYI. Follow up with DSP re: our discussion.

Jerry: We want to go with the early release next wk flo of Fri. Field and hotline are waiting for the new cal.

Laura Terzes

Manager, Outfitters Concerns
FCSD, Customer Service Engineering
PDC TVC 1JF56
(313) 32-36572 / fax (313) 24-88161 / lterzes.ford.com

-----Original Message-----

From: Kerr, Jerry (G.T.)
Sent: Friday, August 30, 2002 8:41 AM
To: Hines, Bob (R.S.); Fowler, Bernie (B.W.); Grandinett, Dave (D.H.)
Cc: Fasceiti, Bob (R.J.); Terzes, Laura (L.D.); Auiler, Jim (J.E.); Kapp, Dan (Daniel R.); Wolfe, Brian (B.C.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

FYI, we are ready to go on the 3.0L Escape stalls calibration re-release. I've talked with Laura Terzes about doing a special FordStar release early next week flo of waiting for Friday. We are working on accelerating the production modules.

G. T. Klarr (Jerry)

P/T Chief Engineer: PH: 32-26669/Cube: 1BA45
PDC/MD #205/FAX: 62-18063/gklarr@ford.com

-----Original Message-----

From: Fasceiti, Bob (R.J.)
Sent: Friday, August 30, 2002 8:24 AM
To: Powers, Ken (K.W.); Takasawa, Keith (K.D.)
Cc: Hofman, Michael (M.V.); Klarr, Jerry (G.T.); Wright, Robin (R.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Ken, Keith,
Scott did an outstanding job with this. There is no way we could have run this many vehicles without him.

Ken, if there is one thing we did right, it was to put Scott in this job two years ago. He is the finest resident I have worked with.

The signoff meeting we had last night was with Jerry Klarr, Kumar, Jim Auiler, Al Hunt, Mike Hofman, Scott, Bob Dalbo, and me. We reviewed the software DV, the actual calibration parameters from PSW hardware, the EOL results, and the drive results. We agreed to proceed with one follow up item. Visteon will set up an additional review with Jerry and me, to go over a generic fault tree analysis of how a software error should be caught with their improved process. This is a discipline follow up for future programs.

Bob Fasceiti

-----Original Message-----

From: Moorhouse, Scott (S.R.)
Sent: Thursday, August 29, 2002 7:46 PM
To: Sawchetz, David (D.W.); Alvarado, OJ (O.J.); Cleason, Randy (R.R.); Wilson, Doug (D.A.); McDaniel, Keith (R.K.); Gardner, Pete (.)
Cc: Powers, Ken (K.W.); Altonian, Don (D.L.); Corbett, Sandra (S.M.); Hofman, Michael (M.V.); Fasceiti, Bob (R.J.); Dalbo, Bob (R.J.); Moorhouse, Scott (S.R.); Fox, Bryan (B.L.)
Subject: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

A total of 67 vehicles were built and processed with the above referenced calibration (BAR2 pcm level). These vehicles were processed through initial start and EOL testing without incident. Vehicle logs of all 67 vehicles were evaluated and compared to current production vehicles by RVT, with no concerns noted.

Vehicles held were cold started and driven , with special attention to idle quality and changes made to address closed throttle stalls. Vehicles behaved per design intent. Complete drive evaluations were carried out to insure that no other drive parameters were inadvertently affected by the change. Concurrently, Calibration Engineering and Visteon carried out additional verification on PSW'd parts delivered this week.

Results of the plant and Engineering evaluations were reviewed with Jerry Klarr, PTSE Chief Engineering, as well as Calibration Engineering and Visteon representatives. We recommend and request that we proceed with the change, with current implementation date set for 10 September. Vehicles currently built with the new calibration would be acceptable for release and ship.

Scott Moorhouse
U204 PTSE Resident Engineer
Kansas City Assembly Plant
(ph) 816-459-1985 (fax) 816-459-1728
smoorhou@ford.com

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 03, 2002 2:02 PM
To: Jardine, Lee (L.A.); Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.);
Marianos, Tom (T.E.); Peters, Robin (R.S.); Ziellinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhae/Lee,

The part numbers are:

2002	2001
2M11A30510 2U7A-CZB	0M11A30512 1U7A-AXD
2M11B30510 2U7A-CPB	0M11B30512 1U7A-AZD
2M11C30510 2U7A-CRB	0M11C30512 1U7A-AYD

The white paper number is: 03.14.01-1921. Jay Ziellinski can fax you a copy if you don't have it.

The notices are E11404407-000/001.

Again, as Rhae requests, we would like to get these in the field as quickly as possible.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Jardine, Lee (L.A.)
Sent: Tuesday, September 03, 2002 9:58 AM
To: Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Marianos, Tom (T.E.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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In order for Tom to check on the status of a cal release, he must have the part number of the NEW calibration.

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Friday, August 30, 2002 7:07 AM
To: Suarez, Rhae (R.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

What are the files? Part numbers would do.

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Sent: Friday, August 30, 2002 9:03 AM
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Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
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Thank you,

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-795-6242
Fax: 313-33-78397
Email: rsuarez8@ford.com

-----Original Message-----

From: Terzes, Laura (L.D.)
Sent: Friday, August 30, 2002 8:47 AM
To: Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.)
Subject: FW: PROVE-OUT, U204 R1.1 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhae FYI. Follow up with DSP re: our discussion.

Jerry: We want to go with the early release next wk llo of Fri. Field and hotline are waiting for the new cal.

Laura Terzes

Manager, Outfitters Concerns
FCSD, Customer Service Engineering
PDC TVC 1JF56
(313) 32-26672 / fax (313) 24-88181 / lterzes.ford.com

-----Original Message-----

From: Klarr, Jerry (G.T.)
Sent: Friday, August 30, 2002 8:41 AM
To: Himes, Bob (R.S.); Fowler, Bonnie (B.W.); Grandinett, Dave (D.H.)
Cc: Fascetti, Bob (R.J.); Terzes, Laura (L.D.); Auller, Jim (J.E.); Kapp, Dan (Daniel R.); Wolfe, Brian (B.C.)
Subject: FW: PROVE-OUT, U204 R1.1 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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G. T. Klarr (Jerry)

P/T Chief Engineer: FH: 32-26869/Cube: 1BA45
PDC/MD #205/FAX: 82-16063/gklarr@ford.com

-----Original Message-----

From: Fascetti, Bob (R.J.)
Sent: Friday, August 30, 2002 8:24 AM
To: Povers, Ken (K.W.); Takasawa, Keith (K.D.)
Cc: Hoffman, Michael (M.V.); Klarr, Jerry (G.T.); Wright, Robin (R.A.)
Subject: RE: PROVE-OUT, U204 R1.1 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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Bob Fascetti

—Original Message—

From: Moorhouse, Scott (S.R.)
Sent: Thursday, August 29, 2002 7:46 PM
To: Savchetz, David (D.W.); Alvarado, OJ (O.J.); Cleason, Randy (R.R.); Wilson, Doug (D.A.); McDaniel, Keith (K.K.); Gardner, Pete (.)
Cc: Powers, Ken (K.W.); Albonian, Don (D.J.); Corbett, Sandra (S.M.); Hofman, Michael (M.V.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Moorhouse, Scott (S.R.); Fox, Bryan (B.J.)
Subject: PROVE-OUT, U204 R1.1 (DURATEC) CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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Scott Moorhouse
U204 PTSE Resident Engineer
Kansas City Assembly Plant
(ph) 816-459-1965 (fax) 816-459-1728
smoorhou@ford.com

From: King, Robert (R.F.)
Sent: Tuesday, September 03, 2002 2:02 PM
To: Dalbo, Bob (R.J.)
Subject: Out of Office AutoReply: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION
ENHANCEMENT FOR STALLS ROBUSTNESS

Dave Lawler is the Escape Program Manager (dlawler1) 414-5602. I have moved to my new assignment in PCSD as FSE in KC Region Market D-1. Please contact Dave or Rhae Suarez (rsuarez8) 322-3344 regarding any Escape/Maverick issues. Mr. Shinji Kanai (skanai2) can assist w/Mazda Tribute issues 459-1623.

From: Marianos, Tom (T.E.)
Sent: Tuesday, September 03, 2002 2:10 PM
To: Dalbo, Bob (R.J.); Jardine, Lee (L.A.); Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Peters, Robin (R.S.); Zielinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

The White Paper must be signed by VEE. I have requested a copy, dependant on if it has been signed off.

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 03, 2002 2:02 PM
To: Jardine, Lee (L.A.); Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Marianos, Tom (T.E.); Peters, Robin (R.S.); Zielinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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3.01. Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

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Sent: Tuesday, September 03, 2002 9:58 AM
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Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Marianos, Tom (T.E.)
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Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
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To: Marlanos, Tom (T.E.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
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Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
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Phone: 313-32-23344 Pager: 313-786-8242
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Email: rsuarez8@ford.com

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Laura Terzes

Manager, Outfitting Concerns
FCSD, Customer Service Engineering
PDC TVC 1JF56
(313) 32-36572 / fax (313) 24-88161 / lterzes.ford.com

-----Original Message-----

From: Klarr, Jerry (G.T.)
Sent: Friday, August 30, 2002 6:41 AM
To: Himes, Bob (R.S.); Fowler, Bonnie (B.W.); Grandinetti, Dave (D.H.)
Cc: Fascetti, Bob (R.J.); Terzes, Laura (L.D.); Aulfer, Jim (J.E.); Kapp, Dan (Daniel R.); Wolfe, Brian (B.C.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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G. T. Klarr (Jerry)
P/T Chief Engineer: PH: 32-26868/Cube: 1BA45

---Original Message---

From: Fascetti, Bob (R.J.)
Sent: Friday, August 30, 2002 8:24 AM
To: Powers, Ken (K.W.); Takasawa, Keith (K.D.)
Cc: Hofman, Michael (M.V.); Klarr, Jerry (G.T.); Wright, Robin (R.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC) CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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Bob Fascetti

---Original Message---

From: Moorhouse, Scott (S.R.)
Sent: Thursday, August 29, 2002 7:46 PM
To: Szychetz, David (D.W.); Alvarado, OJ (O.J.); Clawson, Randy (R.R.); Wilson, Doug (D.A.); McDaniel, Keith (R.K.); Gardner, Pete (-)
Cc: Powers, Ken (K.W.); Altonian, Don (D.J.); Corbett, Sandra (S.M.); Hofman, Michael (M.V.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Moorhouse, Scott (S.R.); Fox, Bryan (B.J.)
Subject: PROVE-OUT, U204 R11 (DURATEC) CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

A total of 67 vehicles were built and processed with the above referenced calibration (BAR2 pcm level). These vehicles were processed through initial start and EOL testing without incident. Vehicle logs of all 67 vehicles were evaluated and compared to current production vehicles by RVT, with no concerns noted.

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Scott Moorhouse
U204 PTSE Resident Engineer
Kansas City Assembly Plant
(ph) 816-459-1965 (fax) 816-459-1728
smoorhou@ford.com

From: Marianos, Tom (T.E.)
Sent: Tuesday, September 03, 2002 2:15 PM
To: Marianos, Tom (T.E.); Dalbo, Bob (R.J.); Jardine, Lee (L.A.); Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Peters, Robin (R.S.); Zielinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Just an update. VEE just received a copy of the white paper today. They will try to turn it around by COB today. Then we can incorporate these calibrations into this week's build.

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Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Peters, Robin (R.S.); Zielinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 03, 2002 2:02 PM
To: Jardine, Lee (L.A.); Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Marianos, Tom (T.E.); Peters, Robin (R.S.); Zielinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhae/Lee,

The part numbers are:

2002		2001	
2M11A30510	2U7A-CZB	0M11A30512	1U7A-AXD
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The notices are E11404407-000/001.

Again, as Rhae requests, we would like to get these in the field as quickly as possible.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

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From: Jardine, Lee (L.A.)
Sent: Tuesday, September 03, 2002 9:58 AM
To: Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Marianos, Tom (T.E.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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In order for Tom to check on the status of a cal release, he must have the part number of the NEW calibration.

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Friday, August 30, 2002 7:07 AM
To: Suarez, Rhae (R.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: RE: PROVE-OUT, U2D4 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

What are the files? Part numbers would do.

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Friday, August 30, 2002 9:03 AM
To: Marianos, Tom (T.E.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: FW: PROVE-OUT, U2D4 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Tom/Lee,

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Please let us now what needs to be done to get this accomplished.

Thank you,

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribula / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-29344 Pager: 313-706-6242
Fax: 313-33-78337
Email: rsuarez8@ford.com

-----Original Message-----

From: Terzes, Laura (L.D.)
Sent: Friday, August 30, 2002 8:47 AM
To: Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.)
Subject: FW: PROVE-OUT, U2D4 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhae FYI. Follow up with DSP re: our discussion.

Jerry: We want to go with the early release next wk ilo of Fri. Field and hotline are waiting for the new cal.

Laura Terzes

Manager, Outfitters Concerns
FCSD, Customer Service Engineering
PDC TVC 1JF58
(313) 32-36572 / fax (313) 24-88161 / lterzes.ford.com

-----Original Message-----

From: Klarr, Jerry (G.T.)
Sent: Friday, August 30, 2002 8:41 AM
To: Himes, Bob (B.S.); Fowler, Bernie (B.W.); Grandneth, Dave (D.H.)
Cc: Fascetti, Bob (R.J.); Terzes, Laura (L.D.); Auiler, Jim (J.E.); Kapp, Dan (Daniel R.); Wolfe, Brian (B.C.)

Subject: PW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

FYI, we are ready to go on the 3.0L Escape stalls calibration re-release. I've talked with Laura Terzee about doing a special FordStar release early next week ilo of waiting for Friday. We are working on accelerating the production modules.

G. T. Klarr (Jerry)

P/T Chief Engineer: PH: 32-28889/Cube: 1BA45
PDC/MD #205/FAX: 62-18083/gtklarr@ford.com

-----Original Message-----

From: Fasoetti, Bob (R.J.)
Sent: Friday, August 30, 2002 8:24 AM
To: Powers, Ken (K.W.); Takasawa, Keith (K.D.)
Cc: Hofman, Michael (M.V.); Klarr, Jerry (G.T.); Wright, Robin (R.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Ken, Keith,
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Bob Fasoetti

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Sent: Thursday, August 29, 2002 7:46 PM
To: Savchetz, David (D.W.); Alvarado, CJ (C.J.); Clawson, Randy (R.R.); Wilson, Doug (D.A.); McDaniel, Keith (R.K.); Gardner, Pete (.)
Cc: Powers, Ken (K.W.); Alkoonian, Don (D.J.); Corbett, Sandra (S.M.); Hofman, Michael (M.V.); Fasoetti, Bob (R.J.); Dalbo, Bob (R.J.); Moorhouse, Scott (S.R.); Fox, Bryan (B.J.)
Subject: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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Scott Moorhouse
U204 PTSE Resident Engineer
Kansas City Assembly Plant
(ph) 816-459-1965 (fax) 816-459-1728
smoorhou@ford.com

From: Peters, Robin (R.S.)
Sent: Tuesday, September 03, 2002 2:24 PM
To: Marianos, Tom (T.E.); Dalbo, Bob (R.J.); Jardine, Lee (L.A.); Suarez, Rhae (R.); Schiott, Michael (M.D.); Ezban, Al (-); Harrison, Darius (D.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fasoetti, Bob (R.J.); Zielski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Our records show that white paper #1920 (2003 production) went to VEE on 8/22 and white paper #1921 (2001 and 2002 service) went to Surveillance and Compliance on 8/22.

Robin Peters
Truck PCM Timing Coordinator
Emissions Compliance Dept.
Phone: 313-39-01656

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Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fasoetti, Bob (R.J.); Marianos, Tom (T.E.); Peters, Robin (R.S.); Zielski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

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Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-795-0242
Fax: 313-33-78337
Email: rsuarez3@ford.com

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From: Terzes, Laura (L.D.)
Sent: Friday, August 30, 2002 8:47 AM

To: Suarez, Rhea (R.)
CC: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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Laura Terzes

Manager, Outfiters Concerns
FCSD, Customer Service Engineering
PDC TVC 1JF68
(313) 32-30572 / fax (313) 24-88181 / lterzes.ford.com

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CC: Fascetti, Bob (R.J.); Terzes, Laura (L.D.); Auiler, Jim (J.E.); Kapp, Dan (Daniel R.); Wolfe, Brian (B.C.)
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P/T Chief Engineer: PH: 32-26669/Cube: 1BA45
PDC/MD #205/FAX: 62-18063/gklarr@ford.com

—Original Message—

From: Fascetti, Bob (R.J.)
Sent: Friday, August 30, 2002 6:24 AM
To: Powers, Ken (K.W.); Takasawa, Keith (K.D.)
CC: Hofman, Michael (M.V.); Klarr, Jerry (G.T.); Wright, Robin (R.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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Bob Fascetti

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Sent: Thursday, August 29, 2002 7:46 PM
To: Savchitz, David (D.W.); Aharado, OI (O.I.); Clawson, Randy (R.R.); Wilson, Doug (D.A.); McDaniel, Keith (R.K.); Gardner, Pete (.)
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Scott Moorhouse
U204 PTSE Resident Engineer
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(ph) 816-459-1965 (fax) 816-459-1728
smoorhou@ford.com

From: Marianos, Tom (T.E.)
Sent: Tuesday, September 03, 2002 2:26 PM
To: Peters, Robin (R.S.); Dalbo, Bob (R.J.); Jardine, Lee (L.A.); Suarez, Rhae (R.); Schiott, Michael (M.D.); Ezban, Al (.); Harrison, Darius (D.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Zielski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

WP 1921 is what is required and Al Ezban told me that they just got it today. That is all I know.

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From: Peters, Robin (R.S.)
Sent: Tuesday, September 03, 2002 2:24 PM
To: Marianos, Tom (T.E.); Dalbo, Bob (R.J.); Jardine, Lee (L.A.); Suarez, Rhae (R.); Schiott, Michael (M.D.); Ezban, Al (.); Harrison, Darius (D.A.)
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Robin Peters
Truck PCM Timing Coordinator
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3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

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Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Mariano, Tom (T.E.)
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-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Friday, August 30, 2002 9:03 AM
To: Mariano, Tom (T.E.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Tom/Lee,

Could you please assist us (or point us in the right direction) in releasing a new calibration ASAP. This is a very Hot Issue (Escape Stall) and getting this info out to the field is very important. I have been told that there is a special way/means of getting info onto Fordstar instead of waiting till the next update on Fridays.

Please let us now what needs to be done to get this accomplished.

Thank you,

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick

PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-796-6242
Fax: 313-33-78397
Email: rsearez3@ford.com

—Original Message—

From: Terzes, Laura (L.D.)
Sent: Friday, August 30, 2002 8:47 AM
To: Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhae FYI. Follow up with DSP re: our discussion.
Jerry: We want to go with the early release next wk llo of Fri. Field and hotline are waiting for the new cal.

Laura Terzes

Manager, Outfitters Concerns
FCSD, Customer Service Engineering
PDC TVC 1JF68
(313) 32-38672 / fax (313) 24-88161 / terzes@ford.com

—Original Message—

From: Klarr, Jerry (G.T.)
Sent: Friday, August 30, 2002 8:41 AM
To: Hines, Bob (R.S.); Fowler, Benrie (B.W.); Grandinett, Dave (D.H.)
Cc: Fasoetti, Bob (R.J.); Terzes, Laura (L.D.); Auiler, Jim (J.E.); Kapp, Dan (Daniel R.); Wolfe, Brian (B.C.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

FYI, we are ready to go on the 3.0L Escape stalls calibration re-release. I've talked with Laura Terzes about doing a special FordStar release early next week llo of waiting for Friday. We are working on accelerating the production modules.

G. T. Klarr (Jerry)
P/T Chief Engineer: PH: 32-26669/Cube: 1BA45
PDC/MD #205/FAX: 62-18063/gklarr@ford.com

—Original Message—

From: Fasoetti, Bob (R.J.)
Sent: Friday, August 30, 2002 8:24 AM
To: Powers, Ken (K.W.); Takasawa, Keith (K.D.)
Cc: Hofman, Michael (M.V.); Klarr, Jerry (G.T.); Wright, Robin (R.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Ken, Keith,
Scott did an outstanding job with this. There is no way we could have run this many vehicles without him.

Ken, if there is one thing we did right, it was to put Scott in this job two years ago. He is the finest resident I have worked with.

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Bob Fasoetti

—Original Message—

From: Moorhouse, Scott (S.R.)
Sent: Thursday, August 29, 2002 7:46 PM
To: Savchetz, David (D.W.); Avarado, DJ (D.J.); Clawson, Randy (R.R.); Wilson, Doug (D.A.); McDaniel, Keith (K.K.); Gardner, Pete (.)
Cc: Powers, Ken (K.W.); Altonian, Don (D.J.); Corbett, Sandra (S.M.); Hoffman, Michael (M.V.); Fesszitt, Bob (R.J.); Dalbo, Bob (R.J.); Moorhouse, Scott (S.R.); Fox, Bryan (B.J.)
Subject: PROVE-OUT, U204 R11 (DURATEC) CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

A total of 67 vehicles were built and processed with the above referenced calibration (BAR2 pcm level). These vehicles were processed through initial start and EOL testing without incident. Vehicle logs of all 67 vehicles were evaluated and compared to current production vehicles by RVT, with no concerns noted.

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Scott Moorhouse
U204 PTSE Resident Engineer
Kansas City Assembly Plant
(ph) 816-459-1966 (fax) 816-459-1728
smoorhou@ford.com

From: Schlott, Michael (M.D.)
Sent: Tuesday, September 03, 2002 2:29 PM
To: Peters, Robin (R.S.); Marianos, Tom (T.E.); Dalbo, Bob (R.J.); Jardine, Lee (L.A.); Suarez, Rhae (R.); Ezban, Al (.); Harrison, Darius (D.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Zielnicki, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC) CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

White paper 1921 was just received 9/3/02 by Surveillance & Compliance Audits RFI/Noise section.

Regards, *Michael D. Schlott, Esq.*

"A Lack of planning on your part does not justify an Emergency on My Part"

Ph 313-337-2570 Fax 313-845-5175

Telecommute on Wednesday's

Surveillance & Compliance Dept. / Coordinator of Emission Exemptions (Pre-cert & Field Test) for FORD & Cal
Eo's/TSB's-Oasis/Service Fix & Aftermarket Parts

Pre-cert exemptions <http://fp030033.fp.ford.com/vee/apps/exemp/exempt.html>

Field Test Exemptions <http://fp030033.fp.ford.com/vee/apps/exemp/field/exempt.html>

Cal Executive Order http://fp030033.fp.ford.com/vee/apps/exemp/cal_eo/

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To: Marianos, Tom (T.E.); Dalbo, Bob (R.J.); Jardine, Lee (L.A.); Suarez, Rhae (R.); Schlott, Michael (M.D.); Ezban, Al (.); Harrison, Darius (D.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Zielnicki, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC) CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Our records show that white paper #1920 (2003 production) went to VEE on 8/22 and white paper #1921 (2001 and 2002 service) went to Surveillance and Compliance on 8/22.

Robin Peters
Truck PCM Timing Coordinator
Emissions Compliance Dept.
Phone: 313-39-01858

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Tuesday, September 03, 2002 2:15 PM
To: Marianos, Tom (T.E.); Dalbo, Bob (R.J.); Jardine, Lee (L.A.); Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Peters, Robin (R.S.); Zielnicki, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC) CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Just an update. VEE just received a copy of the white paper today. They will try to turn it around by COB today. Then we can incorporate these calibrations into this week's build.

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From: Marianos, Tom (T.E.)
Sent: Tuesday, September 03, 2002 2:10 PM
To: Dalbo, Bob (R.J.); Jardine, Lee (L.A.); Suarez, Rhae (R.)

Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Peters, Robin (R.S.); Zielinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

The White Paper must be signed by VEE. I have requested a copy, dependant on if it has been signed off.

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 03, 2002 2:02 PM
To: Jardine, Lee (L.A.); Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Marianos, Tom (T.E.); Peters, Robin (R.S.); Zielinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhae/Lee,

The part numbers are:

2002		2001	
2M11A30510	2U7A-CZB	0M11A30512	1U7A-AXD
2M11B30510	2U7A-CPB	0M11B30512	1U7A-AZD
2M11C30510	2U7A-CRB	0M11C30512	1U7A-AYD

The white paper number is: 03.14.01-1921. Jay Zielinski can fax you a copy if you don't have it.

The notices are E11404407-000/001.

Again, as Rhae requests, we would like to get these in the field as quickly as possible.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2858 Email: rdalbo@ford.com

-----Original Message-----

From: Jardine, Lee (L.A.)
Sent: Tuesday, September 03, 2002 9:58 AM
To: Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Marianos, Tom (T.E.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhae, the PT people know how to release the calibrations. From our side, it is the same as any other calibration and the release requirements are the same. The cal must be developed, validated, and released by PT with a White Paper providing all of the final release authorizations. PT advises DSP that the cal is authorized and on the POEE VAX server. DSP pulls the cal and starts the release process each Monday. The cals will be out on FordStar and PTS no later than Thursday noon of that week.

In order for Tom to check on the status of a cal release, he must have the part number of the NEW calibration.

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Friday, August 30, 2002 7:07 AM
To: Suarez, Rhae (R.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

What are the files? Part numbers would do.

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Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
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Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-796-8242
Fax: 313-33-76337
Email: rsuarez8@ford.com

-----Original Message-----

From: Terzes, Laura (L.D.)
Sent: Friday, August 30, 2002 8:47 AM
To: Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.)
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Laura Terzes

Manager, Outfitters Concerns
FCSD, Customer Service Engineering
PDC TVC 1JF58
(313) 32-38572 / fax (313) 24-88161 / terzes.ford.com

-----Original Message-----

From: Klarr, Jerry (G.T.)
Sent: Friday, August 30, 2002 8:41 AM
To: Hines, Bob (R.S.); Fowler, Bernie (B.W.); Grandinett, Dave (D.H.)
Cc: Fascetti, Bob (R.J.); Terzes, Laura (L.D.); Auiler, Jim (J.E.); Kapp, Dan (Daniel R.); Wolfe, Brian (B.C.)
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G. T. Klarr (Jerry)

P/T Chief Engineer PH: 32-26669/Cuba: 18A45
PDC/MD #205/FAX: 62-18063/gklarr@ford.com

-----Original Message-----

From: Fascetti, Bob (R.J.)
Sent: Friday, August 30, 2002 6:24 AM
To: Powers, Ken (K.W.); Takasawa, Keith (K.D.)
Cc: Hoffman, Michael (M.V.); Klarr, Jerry (G.T.); Wright, Robin (R.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC) CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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Bob Fascetti

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From: Moorhouse, Scott (S.R.)
Sent: Thursday, August 29, 2002 7:46 PM
To: Sanchez, David (D.W.); Alvarado, OJ (O.J.); Clawson, Randy (R.R.); Wilson, Doug (D.A.); McDaniel, Keith (R.K.); Gardner, Pete (.)
Cc: Powers, Ken (K.W.); Altonian, Don (D.J.); Corbett, Sandra (S.M.); Hofman, Michael (M.V.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Moorhouse, Scott (S.R.); Fox, Bryan (B.J.)
Subject: PROVE-OUT, U204 R11 (DURATEC) CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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Scott Moorhouse
U204 PTSE Resident Engineer
Kansas City Assembly Plant
(ph) 816-459-1965 (fax) 816-459-1728
smoorhou@ford.com

From: Peters, Robin (R.S.)
Sent: Tuesday, September 03, 2002 3:11 PM
To: Marianos, Tom (T.E.)
Cc: Dalbo, Bob (R.J.); Fascetti, Bob (R.J.); Terzes, Laura (L.D.); Suarez, Rhae (R.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Importance: High

Tom,

What needs to be done to request/authorize a separate Fordstar release, earlier than this Friday, as requested in Laura Terzes and Rhae Suarez's notes below?

Thanks.

Robin Peters
Truck PCM Timing Coordinator
Emissions Compliance Dept.
Phone: 313-39-01656

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Tuesday, September 03, 2002 2:26 PM
To: Peters, Robin (R.S.); Dalbo, Bob (R.J.); Jardine, Lee (L.A.); Suarez, Rhae (R.); Schlott, Michael (M.D.); Ezban, Al (.); Harrison, Darius (D.A.)
Cc: Klar, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Zielinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

WP 1921 is what is required and Al Ezban told me that they just got it today. That is all I know.

-----Original Message-----

From: Peters, Robin (R.S.)
Sent: Tuesday, September 03, 2002 2:24 PM
To: Marianos, Tom (T.E.); Dalbo, Bob (R.J.); Jardine, Lee (L.A.); Suarez, Rhae (R.); Schlott, Michael (M.D.); Ezban, Al (.); Harrison, Darius (D.A.)
Cc: Klar, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Zielinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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Truck PCM Timing Coordinator
Emissions Compliance Dept.
Phone: 313-39-01656

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Cc: Klar, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Peters, Robin (R.S.); Zielinski, Jay (J.A.)
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Cc: Karr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Marianos, Tom (T.E.); Peters, Robin (R.S.); Zielinski, Jay (J.A.)
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Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-8487 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

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Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-798-8242
Fax: 313-33-78337
Email: rsuarez8@ford.com

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Laura Terzes

Manager, Outfitters Concerns
FCSD, Customer Service Engineering
PDC TVC 1JF56
(313) 32-35572 / fax (313) 24-88161 / lterzes.ford.com

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Sent: Friday, August 30, 2002 8:41 AM
To: Himes, Bob (B.S.); Fowler, Bernia (B.W.); Grandmett, Dave (D.H.)
Cc: Fascetti, Bob (R.J.); Terzes, Laura (L.D.); Auller, Jim (J.E.); Kapp, Dan (Daniel R.); Wolfe, Brian (B.C.)
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G. T. Klarr (Jerry)

P/T Chief Engineer. PH: 32-26888/Cube: 18A45
PDC/MD #205/FAX: 62-18083/gtklarr@ford.com

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To: Powers, Ken (K.W.); Takasawa, Keith (K.D.)

cc: Hofman, Michael (M.V.); Klarr, Jerry (G.T.); Wright, Robin (R.A.)
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The signoff meeting we had last night was with Jerry Klarr, Kumar, Jim Auller, AJ Hunt, Mike Hofman, Scott, Bob Dalbo, and me. We reviewed the software DV, the actual calibration parameters from PSW hardware, the EOL results, and the drive results. We agreed to proceed with one follow up item. Visteon will set up an additional review with Jerry and me, to go over a generic fault tree analysis of how a software error should be caught with their improved process. This is a discipline follow up for future programs.

Bob Fascetti

-----Original Message-----

From: Moorhouse, Scott (S.R.)
Sent: Thursday, August 29, 2002 7:46 PM
To: Seuchetz, David (D.W.); Alvarado, DJ (D.J.); Clawson, Randy (R.R.); Wilson, Doug (D.A.); McDaniel, Keith (R.K.); Gardner, Pete ()
Cc: Powers, Ken (K.W.); Alcornen, Don (D.J.); Corbett, Sandra (S.M.); Hofman, Michael (M.V.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Moorhouse, Scott (S.R.); Fox, Bryan (B.J.)
Subject: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

A total of 67 vehicles were built and processed with the above referenced calibration (BAR2 pcm level). These vehicles were processed through initial start and EOL testing without incident. Vehicle logs of all 67 vehicles were evaluated and compared to current production vehicles by RVT, with no concerns noted.

Vehicles held were cold started and driven, with special attention to idle quality and changes made to address closed throttle stalls. Vehicles behaved per design intent. Complete drive evaluations were carried out to insure that no other drive parameters were inadvertently affected by the change. Concurrently, Calibration Engineering and Visteon carried out additional verification on PSW'd parts delivered this week.

Results of the plant and Engineering evaluations were reviewed with Jerry Klarr, PTSE Chief Engineering, as well as Calibration Engineering and Visteon representatives. We recommend and request that we proceed with the change, with current implementation date set for 10 September. Vehicles currently built with the new calibration would be acceptable for release and ship.

Scott Moorhouse
U204 PTSE Resident Engineer
Kansas City Assembly Plant
(ph) 816-459-1965 (fax) 816-459-1728
smoorhou@ford.com

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 03, 2002 3:18 PM
To: Marianos, Tom (T.E.); Jardine, Lee (L.A.)
Co: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Suarez, Rhae (R.); Peters, Robn (R.B.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Importance: High

Lee/Tom,

Given that the white papers were received by Mike Schlott today, is there any way to get these calibrations (see attachment) out this week?

RE: PROVE-OUT,
U204 R11 (DURAT...

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Friday, August 30, 2002 9:03 AM
To: Marianos, Tom (T.E.); Jardine, Lee (L.A.)
Co: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Tom/Lee,

Could you please assist us (or point us in the right direction) in releasing a new calibration ASAP. This is a very Hot Issue (Escape Stall) and getting this info out to the field is very important. I have been told that there is a special way/means of getting info onto Fordstar instead of waiting till the next update on Fridays.

Please let us now what needs to be done to get this accomplished.

Thank you,

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23944 Pager: 313-796-8242
Fax: 313-33-78337
Email: rsuarez28@ford.com

-----Original Message-----

From: Terzes, Laura (L.D.)
Sent: Friday, August 30, 2002 8:47 AM
To: Suarez, Rhae (R.)
Co: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhee FYI. Follow up with DSP re: our discussion.

Jerry: We want to go with the early release next wk ~~to~~ of Fri. Field and hotline are waiting for the new cal.

Laura Terzes

Manager, Outfitting Concerns
FCSD, Customer Service Engineering
FDG TVC 1JF58
(313) 32-36672 / fax (313) 24-88161 / terzes.ford.com

—Original Message—

From: Klarr, Jerry (G.T.)
Sent: Friday, August 30, 2002 8:41 AM
To: Hines, Bob (R.S.); Fowler, Bonnie (B.W.); Grandinett, Dave (D.H.)
Cc: Fascetti, Bob (R.J.); Terzes, Laura (L.D.); Auller, Jim (J.E.); Kapp, Dan (Daniel R.); Wolfe, Brian (B.C.)
Subject: FW: PROVE-OUT, UZ04 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

FYI, we are ready to go on the 3.0L Escape stalls calibration re-release. I've talked with Laura Terzes about doing a special FordStar release early next week ~~ilo~~ of waiting for Friday. We are working on accelerating the production modules.

G. T. Klarr (Jerry)

P/T Chief Engineer: PH: 32-26669/Cube: 1BA45
PDC/MD #205/FAX: 82-18063/gtklarr@ford.com

—Original Message—

From: Fascetti, Bob (R.J.)
Sent: Friday, August 30, 2002 8:24 AM
To: Powers, Ken (K.W.); Takasawa, Keith (K.D.)
Cc: Hoffman, Michael (M.V.); Klarr, Jerry (G.T.); Wright, Robin (R.A.)
Subject: RE: PROVE-OUT, UZ04 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Ken, Keith,

Scott did an outstanding job with this. There is no way we could have run this many vehicles without him.

Ken, if there is one thing we did right, it was to put Scott in this job two years ago. He is the finest resident I have worked with.

The signoff meeting we had last night was with Jerry Klarr, Kumar, Jim Auller, Al Hunt, Mike Hoffman, Scott, Bob Dalbo, and me. We reviewed the software DV, the actual calibration parameters from PSW hardware, the EOL results, and the drive results. We agreed to proceed with one follow up item. Visteon will set up an additional review with Jerry and me, to go over a generic fault tree analysis of how a software error should be caught with their improved process. This is a discipline follow up for future programs.

Bob Fascetti

—Original Message—

From: Moorhouse, Scott (S.R.)
Sent: Thursday, August 29, 2002 7:46 PM
To: Savchetz, David (D.W.); Alvarado, GJ (G.J.); Clawson, Randy (R.R.); Wilson, Doug (D.A.); McDaniel, Keith (R.K.); Gardner, Pete (.)
Cc: Powers, Ken (K.W.); Altonian, Don (D.J.); Corbett, Sandra (S.M.); Hoffman, Michael (M.V.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Moorhouse, Scott (S.R.); Fox, Bryan (B.J.)
Subject: PROVE-OUT, UZ04 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

A total of 67 vehicles were built and processed with the above referenced calibration (BAR2 pcm level). These vehicles were processed through initial start and EOL testing without incident. Vehicle logs of all 67 vehicles were evaluated and compared to

current production vehicles by RVT , with no concerns noted.

Vehicles held were cold started and driven , with special attention to idle quality and changes made to address closed throttle stalls. Vehicles behaved per design intent. Complete drive evaluations were carried out to insure that no other drive parameters were inadvertently affected by the change. Concurrently, Calibration Engineering and Visteon carried out additional verification on PSW'd parts delivered this week.

Results of the plant and Engineering evaluations were reviewed with Jerry Klarr, PTSE Chief Engineering, as well as Calibration Engineering and Visteon representatives. We recommend and request that we proceed with the change, with current implementation date set for 10 September. Vehicles currently built with the new calibration would be acceptable for release and ship.

Scott Moorhouse
U204 PTSE Resident Engineer
Kansas City Assembly Plant
(ph) 816-459-1965 (fax) 816-459-1728
smoorhou@ford.com

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 03, 2002 2:02 PM
To: Jardine, Lee (L.A.); Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.);
Marianos, Tom (T.E.); Peters, Robin (R.B.); Zielinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS
ROBUSTNESS

Rhae/Lee,
The part numbers are:

2002		2001	
2M11A30510	2U7A-CZB	0M11A30512	1U7A-AXD
2M11B30510	2U7A-CPB	0M11B30512	1U7A-AZD
2M11C30510	2U7A-CRB	0M11C30512	1U7A-AYD

The white paper number is: 03.14.01-1921. Jay Zielinski can fax you a copy if you don't have it.

The notices are E11404407-000/001.

Again, as Rhae requests, we would like to get these in the field as quickly as possible.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Jardine, Lee (L.A.)
Sent: Tuesday, September 03, 2002 9:58 AM
To: Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Marianos, Tom (T.E.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhae, the PT people know how to release the calibrations. From our side, it is the same as any other calibration and the release requirements are the same. The cal must be developed, validated, and released by PT with a White Paper providing all of the final release authorizations. PT advises DSP that the cal is authorized and on the PCEE VAX server. DSP puts the cal and starts the release process each Monday. The cal will be out on FordStar and PTS no later than Thursday noon of that week.

In order for Tom to check on the status of a cal release, he must have the part number of the NEW calibration.

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Friday, August 30, 2002 7:07 AM
To: Suarez, Rhae (R.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

What are the files? Part numbers would do.

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Friday, August 30, 2002 9:03 AM
To: Marianos, Tom (T.E.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Tony/Lee,

Could you please assist us (or point us in the right direction) in releasing a new calibration ASAP. This is a very Hot Issue (Escape Stall) and getting this info out to the field is very important. I have been told that there is a special way/means of getting info onto Fordstar instead of waiting till the next update on Fridays.

Please let us now what needs to be done to get this accomplished.

Thank you,

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-798-6242
Fax: 313-33-78337
Email: rsuarez8@ford.com

-----Original Message-----

From: Terzes, Laura (L.D.)
Sent: Friday, August 30, 2002 8:47 AM
To: Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhae FYI. Follow up with DSP re: our discussion.

Jerry: We want to go with the early release next wk llo of Fri. Field and hotline are waiting for the new cal.

Laura Terzes

Manager, Outfitting Concerns
FCSD, Customer Service Engineering
PDC TVC 1JF56
(313) 32-36572 / fax (313) 24-88161 / lterzes.ford.com

-----Original Message-----

From: Klarr, Jerry (G.T.)
Sent: Friday, August 30, 2002 8:41 AM
To: Himes, Bob (R.S.); Fowler, Bennie (B.W.); Grandinett, Dave (D.H.)
Cc: Pascetti, Bob (R.L.); Terzes, Laura (L.D.); Auller, Jim (J.E.); Kapp, Dan (Daniel R.); Wolfe, Brian (B.C.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

FYI, we are ready to go on the 3.0L Escape stalls calibration re-release. I've talked with Laura Terzes about doing a special FordStar release early next week ilo of waiting for Friday. We are working on accelerating the production modules.

G. T. Klarr (Jerry)

P/T Chief Engineer: PH: 32-28689/Cube: 1BA45
PDC/MD #206/FAX: 62-18083/gtklarr@ford.com

-----Original Message-----

From: Pascetti, Bob (R.L.)
Sent: Friday, August 30, 2002 8:24 AM
To: Powers, Ken (K.W.); Takasawa, Keith (K.D.)
Cc: Hoffman, Michael (M.V.); Klarr, Jerry (G.T.); Wright, Robin (R.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Ken, Keith,

Scott did an outstanding job with this. There is no way we could have run this many vehicles without him.

Ken, if there is one thing we did right, it was to put Scott in this job two years ago. He is the finest resident I have worked with.

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Bob Fascetti

-----Original Message-----

From: Moorhouse, Scott (S.R.)
Sent: Thursday, August 29, 2002 7:46 PM
To: Savchetz, David (D.W.); Alvarado, OJ (O.J.); Clawson, Randy (R.R.); Wilson, Doug (D.A.); McDaniel, Keith (R.K.); Gardner, Pete (.)
Cc: Powers, Ken (K.W.); Altonkan, Don (D.J.); Corbett, Sandra (S.M.); Hofman, Michael (M.V.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Moorhouse, Scott (S.R.); Fox, Bryan (B.J.)
Subject: PROVE-OUT, U204 R11 (DURATEC) CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

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Scott Moorhouse
U204 PTSE Resident Engineer
Kansas City Assembly Plant
(ph) 816-459-1965 (fax) 816-459-1728
smoorhou@ford.com

From: Marianos, Tom (T.E.)
Sent: Tuesday, September 03, 2002 3:28 PM
To: Dalbo, Bob (R.J.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Pascetti, Bob (R.J.); Suarez, Rhae (R.); Peters, Robin (R.S.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Bob,
We just received the white paper, so this will make it out this week.

By the way, Lee Jardine has moved onto to a new PVT Manager's position at Twin Cities AP. So far, no replacement has been named.

Tom

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 03, 2002 3:18 PM
To: Marianos, Tom (T.E.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Pascetti, Bob (R.J.); Suarez, Rhae (R.); Peters, Robin (R.S.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS
Importance: High

Lee/Tom,

Given that the white papers were received by Mike Schlott today, is there any way to get these calibrations (see attachment) out this week?

<< Message: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS >>

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Friday, August 30, 2002 9:03 AM
To: Marianos, Tom (T.E.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Pascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Tom/Lee,

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Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD

DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-798-8242
Fax: 313-33-78337
Email: msuarez8@ford.com

-----Original Message-----

From: Terzes, Laura (L.D.)
Sent: Friday, August 30, 2002 8:47 AM
To: Suarez, Rhee (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhee FYI. Follow up with DSP re: our discussion.

Jerry: We want to go with the early release next wk ilo of Fri. Field and hotline are waiting for the new cal.

Laura Terzes

Manager, Outfitters Concerns
FCSD, Customer Service Engineering
PDC TVC 1JF56
(313) 32-96572 / fax (313) 24-88161 / lterzes.ford.com

-----Original Message-----

From: Klarr, Jerry (G.T.)
Sent: Friday, August 30, 2002 8:41 AM
To: Himes, Bob (R.S.); Fowler, Bennie (B.W.); Grandnott, Dave (D.H.)
Cc: Fascetti, Bob (R.J.); Terzes, Laura (L.D.); Auiler, Jim (J.E.); Kapp, Dan (Daniel R.); Wofia, Brian (B.C.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

FYI, we are ready to go on the 3.0L Escape stalls calibration re-release. I've talked with Laura Terzes about doing a special FordStar release early next week ilo of waiting for Friday. We are working on accelerating the production modules.

G. T. Klarr (Jerry)

P/T Chief Engineer: PH: 32-26669/Cube: 1BA45
PDC/MD #205/FAX: 62-18063/gtklarr@ford.com

-----Original Message-----

From: Fascetti, Bob (R.J.)
Sent: Friday, August 30, 2002 8:24 AM
To: Powers, Ken (K.W.); Takasawa, Keith (K.D.)
Cc: Hoffman, Michael (M.V.); Klarr, Jerry (G.T.); Wright, Robin (R.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Ken, Keith,

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Bob Fascetti

-----Original Message-----

From: Moorhouse, Scott (S.R.)

From: Thursday, August 29, 2002 7:46 PM
To: Sevchetz, David (D.W.); Alvarado, OJ (O.J.); Clawson, Randy (R.R.); Wilson, Doug (D.A.); McDaniel, Keith (R.K.); Gardner, Pete (.)
Cc: Powers, Ken (K.W.); Altoonian, Don (D.J.); Corbett, Sandra (S.M.); Hoffman, Michael (M.V.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Moorhouse, Scott (S.R.); Fox, Bryen (B.J.)
Subject: PROVE-OUT, U204 RL1 (DURATEC) CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

A total of 67 vehicles were built and processed with the above referenced calibration (BAR2 pcm level). These vehicles were processed through initial start and EOL testing without incident. Vehicle logs of all 67 vehicles were evaluated and compared to current production vehicles by RVT , with no concerns noted.

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Scott Moorhouse
U204 PTSE Resident Engineer
Kansas City Assembly Plant
(ph) 816-459-1965 (fax) 816-459-1728
smoorhou@ford.com

From: Peters, Robin (R.S.)
Sent: Tuesday, September 03, 2002 3:32 PM
To: Marianos, Tom (T.E.)
Cc: Dalbo, Bob (R.J.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

That would be wonderful. THANK YOU!

Robin Peters
Truck PCM Timing Coordinator
Emissions Compliance Dept.
Phone: 313-39-01658

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Tuesday, September 03, 2002 3:17 PM
To: Peters, Robin (R.S.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Would tomorrow COB be ok?

-----Original Message-----

From: Peters, Robin (R.S.)
Sent: Tuesday, September 03, 2002 3:11 PM
To: Marianos, Tom (T.E.)
Cc: Dalbo, Bob (R.J.); Fascetti, Bob (R.J.); Terzes, Laura (L.D.); Suarez, Rhae (R.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS
Importance: High

Tom,

What needs to be done to request/authorize a separate Fordstar release, earlier than this Friday, as requested in Laura Terzes and Rhae Suarez's notes below?

Thanks.

Robin Peters
Truck PCM Timing Coordinator
Emissions Compliance Dept.
Phone: 313-39-01658

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Tuesday, September 03, 2002 2:26 PM
To: Peters, Robin (R.S.); Dalbo, Bob (R.J.); Jardina, Lee (L.A.); Suarez, Rhae (R.); Schlotz, Michael (M.D.); Ezban, Al (.); Harrison, Darius (D.A.)
Cc: Karr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Zielinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

WP 1921 is what is required and Al Ezban told me that they just got it today. That is all I know.

-----Original Message-----

From: Peters, Robin (R.S.)
Sent: Tuesday, September 03, 2002 2:24 PM
To: Marianos, Tom (T.E.); Dalbo, Bob (R.J.); Jardina, Lee (L.A.); Suarez, Rhae (R.); Schlotz, Michael (M.D.); Ezban, Al (.); Harrison, Darius (D.A.)
Cc: Karr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Zielinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Our records show that white paper #1920 (2003 production) went to VEE on 8/22 and white paper #1921 (2001 and 2002 service) went to Surveillance and Compliance on 8/22.

Robin Peters
Truck PCM Timing Coordinator
Emissions Compliance Dept.
Phone: 313-39-01658

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Tuesday, September 03, 2002 2:15 PM
To: Marianos, Tom (T.E.); Dalbo, Bob (R.L.); Jardine, Lee (L.A.); Suarez, Rhee (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.L.); Peters, Robin (R.S.); Zielinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Just an update. VEE just received a copy of the white paper today. They will try to turn it around by COB today. Then we can incorporate these calibrations into this week's build.

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Tuesday, September 03, 2002 2:16 PM
To: Dalbo, Bob (R.L.); Jardine, Lee (L.A.); Suarez, Rhee (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.L.); Peters, Robin (R.S.); Zielinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

The White Paper must be signed by VEE. I have requested a copy, dependant on if it has been signed off.

-----Original Message-----

From: Dalbo, Bob (R.L.)
Sent: Tuesday, September 03, 2002 2:02 PM
To: Jardine, Lee (L.A.); Suarez, Rhee (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.L.); Marianos, Tom (T.E.); Peters, Robin (R.S.); Zielinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhee/Lee,

The part numbers are:

2002		2001	
2M11A30510	2U7A-CZB	0M11A30512	1U7A-AXD
2M11B30510	2U7A-CPB	0M11B30512	1U7A-AZD
2M11C30510	2U7A-CRB	0M11C30512	1U7A-AYD

The white paper number is: 03.14.01-1921. Jay Zielinski can fax you a copy if you don't have it.

The notices are E11404407-000/001.

Again, as Rhee requests, we would like to get these in the field as quickly as possible.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 796-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Jardine, Lee (L.A.)
Sent: Tuesday, September 03, 2002 9:58 AM

To: Suarez, Rhae (R.)
Cc: Karr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Marianos, Tom (T.E.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhae, the PT people know how to release the calibrations. From our side, it is the same as any other calibration and the release requirements are the same. The cal must be developed, validated, and released by PT with a White Paper providing all of the final release authorizations. PT advises DSP that the cal is authorized and on the POEE VAX server. DSP pulls the cal and starts the release process each Monday. The cal will be out on FordStar and PTS no later than Thursday noon of that week.

In order for Tom to check on the status of a cal release, he must have the part number of the NEW calibration.

—Original Message—

From: Marianos, Tom (T.E.)
Sent: Friday, August 30, 2002 7:07 AM
To: Suarez, Rhae (R.); Jardine, Lee (L.A.)
Cc: Karr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

What are the files? Part numbers would do.

—Original Message—

From: Suarez, Rhae (R.)
Sent: Friday, August 30, 2002 9:03 AM
To: Marianos, Tom (T.E.); Jardine, Lee (L.A.)
Cc: Karr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Tom/Lee,

Could you please assist us (or point us in the right direction) in releasing a new calibration ASAP. This is a very Hot Issue (Escape Stall) and getting this info out to the field is very important. I have been told that there is a special way/means of getting info onto Fordstar instead of waiting till the next update on Fridays.

Please let us now what needs to be done to get this accomplished.

Thank you,

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSO
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-796-6242
Fax: 313-33-78337
Email: rsuarez8@ford.com

—Original Message—

From: Terzes, Laura (L.D.)
Sent: Friday, August 30, 2002 8:47 AM
To: Suarez, Rhae (R.)
Cc: Karr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhae FYI. Follow up with DSP re: our discussion.

Jerry: We want to go with the early release next wk ilo of Fri. Field and hotline are waiting for the new cal.

Laura Terzes

Manager, Outfitting Concerns
FCSO, Customer Service Engineering
PDC TVC 1JF68
(313) 32-36672 / fax (313) 24-88161 / lterzee.ford.com

-----Original Message-----

From: Klarr, Jerry (G.T.)
Sent: Friday, August 30, 2002 8:41 AM
To: Hines, Bob (R.S.); Fowler, Bennie (B.W.); Grandnott, Dave (D.H.)
Cc: Fascetti, Bob (R.J.); Terzes, Laura (L.D.); Aulter, Jim (J.E.); Kapp, Dan (Daniel R.); Wolfe, Brian (B.C.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

FYI, we are ready to go on the 3.0L Escape stalls calibration re-release. I've talked with Laura Terzes about doing a special FordStar release early next week if of waiting for Friday. We are working on accelerating the production modules.

G. T. Klarr (Jerry)

P/T Chief Engineer: PH: 32-26868/Cube: 1BA45
PDC/MD #205/FAX: 62-18063/gklarr@ford.com

-----Original Message-----

From: Fascetti, Bob (R.J.)
Sent: Friday, August 30, 2002 8:24 AM
To: Powers, Ken (K.W.); Takasawa, Keith (K.D.)
Cc: Hofman, Michael (M.V.); Klarr, Jerry (G.T.); Wright, Robin (R.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Ken, Keith,

Scott did an outstanding job with this. There is no way we could have run this many vehicles without him.

Ken, if there is one thing we did right, it was to put Scott in this job two years ago. He is the finest resident I have worked with.

The signoff meeting we had last night was with Jerry Klarr, Kumar, Jim Auller, Al Hunt, Mike Hofman, Scott, Bob Dalbo, and me. We reviewed the software DV, the actual calibration parameters from PSW hardware, the EOL results, and the drive results. We agreed to proceed with one follow up item. Visteon will set up an additional review with Jerry and me, to go over a generic fault tree analysis of how a software error should be caught with their improved process. This is a discipline follow up for future programs.

Bob Fascetti

-----Original Message-----

From: Moorhouse, Scott (S.R.)
Sent: Thursday, August 29, 2002 7:46 PM
To: Sawchetz, David (D.W.); Alvarado, OJ (O.J.); Clawson, Randy (R.R.); Wilson, Doug (D.A.); McDaniel, Keith (R.K.); Gardner, Peta (.)
Cc: Powers, Ken (K.W.); Altonian, Don (D.J.); Corbett, Sandra (S.M.); Hofman, Michael (M.V.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Moorhouse, Scott (S.R.); Fox, Bryan (B.J.)
Subject: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

A total of 67 vehicles were built and processed with the above referenced calibration (BAR2 pom level). These vehicles were processed through initial start and EOL testing without incident. Vehicle logs of all 67 vehicles were evaluated and compared to current production vehicles by RVT, with no concerns noted.

Vehicles held were cold started and driven, with special attention to idle quality and changes made to address closed throttle stalls. Vehicles behaved per design intent. Complete drive evaluations were carried out to insure that no other drive parameters were inadvertently affected by the change. Concurrently, Calibration Engineering and Visteon carried out additional verification on PSW'd parts delivered this week.

Results of the plant and Engineering evaluations were reviewed with Jerry Klarr, PTSE Chief Engineering, as well as Calibration Engineering and Visteon representatives. We recommend and request that we proceed with the change, with current implementation date set for 10 September. Vehicles currently built with the new calibration would be acceptable for release and ship.

Scott Moorhouse
U204 PTSE Resident Engineer
Kansas City Assembly Plant
(ph) 816-459-1965 (fax) 816-459-1728
smoorhou@ford.com

From: Marianos, Tom (T.E.)
Sent: Tuesday, September 03, 2002 3:33 PM
To: Peters, Robin (R.S.)
Cc: Dalbo, Bob (R.J.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

We will try. That will be for FordStar only. The internet will be Wednesday at the earliest.

-----Original Message-----

From: Peters, Robin (R.S.)
Sent: Tuesday, September 03, 2002 3:32 PM
To: Marianos, Tom (T.E.)
Cc: Dalbo, Bob (R.J.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

That would be wonderful. THANK YOU!

Robin Peters
Truck PCM Timing Coordinator
Emissions Compliance Dept.
Phone: 313-39-01656

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Tuesday, September 03, 2002 3:17 PM
To: Peters, Robin (R.S.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Would tomorrow COB be ok?

-----Original Message-----

From: Peters, Robin (R.S.)
Sent: Tuesday, September 03, 2002 3:11 PM
To: Marianos, Tom (T.E.)
Cc: Dalbo, Bob (R.J.); Fazzelli, Bob (R.J.); Terzes, Laura (L.D.); Suarez, Rhae (R.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS
Importance: High

Tom,

What needs to be done to request/authorize a separate Fordstar release, earlier than this Friday, as requested in Laura Terzes and Rhae Suarez's notes below?

Thanks,

Robin Peters
Truck PCM Timing Coordinator
Emissions Compliance Dept.
Phone: 313-39-01656

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Tuesday, September 03, 2002 2:26 PM
To: Peters, Robin (R.S.); Dalbo, Bob (R.J.); Jardine, Lee (L.A.); Suarez, Rhae (R.); Schlott, Michael (M.D.); Ezban, Al (.); Harrison, Darius (D.A.)
Cc: Marr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fazzelli, Bob (R.J.); Ziefinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

WP 1921 is what is required and Al Ezban told me that they just got it today. That is all I know.

-----Original Message-----

From: Peters, Robin (R.S.)
Sent: Tuesday, September 03, 2002 2:24 PM
To: Marianos, Tom (T.E.); Dalbo, Bob (R.J.); Jardine, Lee (L.A.); Suarez, Rhae (R.); Schlott, Michael (M.D.); Ezban, Al (A.); Harrison, Darius (D.A.)
Cc: Karr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Zielinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Our records show that white paper #1920 (2003 production) went to VEE on 8/22 and white paper #1921 (2001 and 2002 service) went to Surveillance and Compliance on 8/22.

Robin Peters
Truck PCM Timing Coordinator
Emissions Compliance Dept.
Phone: 313-39-01856

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Tuesday, September 03, 2002 2:15 PM
To: Marianos, Tom (T.E.); Dalbo, Bob (R.J.); Jardine, Lee (L.A.); Suarez, Rhae (R.)
Cc: Karr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Peters, Robin (R.S.); Zielinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Just an update. VEE just received a copy of the white paper today. They will try to turn it around by COB today. Then we can incorporate these calibrations into this week's build.

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Tuesday, September 03, 2002 2:10 PM
To: Dalbo, Bob (R.J.); Jardine, Lee (L.A.); Suarez, Rhae (R.)
Cc: Karr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Peters, Robin (R.S.); Zielinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

The White Paper must be signed by VEE. I have requested a copy, dependant on if it has been signed off.

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 03, 2002 2:02 PM
To: Jardine, Lee (L.A.); Suarez, Rhae (R.)
Cc: Karr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Marianos, Tom (T.E.); Peters, Robin (R.S.); Zielinski, Jay (J.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhae/Lee,

The part numbers are:

2002		2001	
2M11A30510	2U7A-CZB	0M11A30512	1U7A-AXD
2M11B30510	2U7A-CPB	0M11B30512	1U7A-AZD
2M11C30510	2U7A-CRB	0M11C30512	1U7A-AYD

The white paper number is: 03.14.01-1921. Jay Zielinski can fax you a copy if you don't have it.

The notices are E11404407-000/001.

Again, as Rhae requests, we would like to get these in the field as quickly as possible.

Bob Dalbo

3.DL Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Jardine, Lee (L.A.)
Sent: Tuesday, September 03, 2002 9:58 AM
To: Suarez, Rhae (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Marianos, Tom (T.E.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhae, the PT people know how to release the calibrations. From our side, it is the same as any other calibration and the release requirements are the same. The cal must be developed, validated, and released by PT with a White Paper providing all of the final release authorizations. PT advises DSP that the cal is authorized and on the POEE VAX server. DSP pulls the cal and starts the release process each Monday. The cal will be out on FordStar and PTS no later than Thursday noon of that week.

In order for Tom to check on the status of a cal release, he must have the part number of the NEW calibration.

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Friday, August 30, 2002 7:07 AM
To: Suarez, Rhae (R.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

What are the files? Part numbers would do.

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Friday, August 30, 2002 9:03 AM
To: Marianos, Tom (T.E.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Tom/Lee,

Could you please assist us (or point us in the right direction) in releasing a new calibration ASAP. This is a very Hot Issue (Escape Staff) and getting this info out to the field is very important. I have been told that there is a special way/means of getting info onto Fordstar instead of waiting till the next update on Fridays.

Please let us now what needs to be done to get this accomplished.

Thank you,

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 648) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-786-6242
Fax: 313-33-78337
Email: rsuarez8@ford.com

-----Original Message-----

From: Terzes, Laura (L.D.)
Sent: Friday, August 30, 2002 8:47 AM
To: Suarez, Rhae (R.)

Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhas FYI. Follow up with DSP re: our discussion.

Jerry: We want to go with the early release next wk llo of Fri. Field and hotline are waiting for the new cal.

Larrea Tenper

Manager, Outfitters Concerns
FGSD, Customer Service Engineering
PDC TVC 1JF58
(313) 32-38572 / fax (313) 24-88181 / larrea.ford.com

-----Original Message-----

From: Klarr, Jerry (G.T.)
Sent: Friday, August 30, 2002 8:41 AM
To: Hinas, Bob (R.S.); Fowler, Bennie (B.W.); Grandnett, Dave (D.H.)
Cc: Fascetti, Bob (R.J.); Terzes, Laura (L.D.); Auiler, Jim (J.E.); Kapp, Dan (Daniel R.); Wolfe, Brian (B.C.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

FYI, we are ready to go on the 3.0L Escape stalls calibration re-release. I've talked with Laura Terzes about doing a special FordStar release early next week llo of waiting for Friday. We are working on accelerating the production modules.

G. T. Klarr (Jerry)

P/T Chief Engineer: PH: 32-26869/Cube: 1BA45
PDC/MD #205/FAX: 62-18083/gtklarr@ford.com

-----Original Message-----

From: Fascetti, Bob (R.J.)
Sent: Friday, August 30, 2002 8:24 AM
To: Powers, Ken (K.W.); Takasawa, Keith (K.D.)
Cc: Hofman, Michael (M.V.); Klarr, Jerry (G.T.); Wright, Robin (R.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Ken, Keith,
Scott did an outstanding job with this. There is no way we could have run this many vehicles without him.

Ken, if there is one thing we did right, it was to put Scott in this job two years ago. He is the finest resident I have worked with.

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Bob Fascetti

-----Original Message-----

From: Moorhouse, Scott (S.R.)
Sent: Thursday, August 29, 2002 7:46 PM
To: Savchetz, David (D.W.); Aharado, OJ (O.J.); Clawson, Randy (R.R.); Wilson, Doug (D.A.); McDaniel, Keith (R.K.); Gardner, Pete (.)
Cc: Powers, Ken (K.W.); Altoonian, Don (D.J.); Corbett, Sandra (S.M.); Hofman, Michael (M.V.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Moorhouse, Scott (S.R.); Fox, Bryan (B.J.)
Subject: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

A total of 87 vehicles were built and processed with the above referenced calibration (BAR2 pcm level). These vehicles were processed through initial start and EOL testing without incident. Vehicle logs

of all 67 vehicles were evaluated and compared to current production vehicles by RVT , with no concerns noted.

Vehicles held were cold started and driven , with special attention to idle quality and changes made to address closed throttle stalls. Vehicles behaved per design intent. Complete drive evaluations were carried out to insure that no other drive parameters were inadvertently affected by the change. Concurrently, Calibration Engineering and Visteon carried out additional verification on PSW'd parts delivered this week.

Results of the plant and Engineering evaluations were reviewed with Jerry Klarr, PTSE Chief Engineering, as well as Calibration Engineering and Visteon representatives. We recommend and request that we proceed with the change, with current implementation date set for 10 September. Vehicles currently built with the new calibration would be acceptable for release and ship.

Scott Moorhouse
U204 PTSE Resident Engineer
Kansas City Assembly Plant
(ph) 816-459-1985 (fax) 816-459-1728
smoorhou@ford.com

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 03, 2002 4:58 PM
To: Lintiaco, Steven (S.)
Subject: RE: 2:00 PM stall meeting

Update: The 2001/2002 releases did NOT make it out this past Monday due to paperwork issues. Maybe Wednesday on Fordstar.

Bob Dalbo
3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Steven Lintiaco [mailto:SLintiaco@mazdausa.com]
Sent: Thursday, August 29, 2002 12:45 PM
To: 'Dalbo, Bob (R.J.)'
Subject: RE: 2:00 PM stall meeting

Thanks Bob!

Steve Lintiaco
Mazda North American Operations
Tribute Product Support
949-442-6514 (phone)
949-442-6599 (fax)
e-mail: slintiaco@mazdausa.com

-----Original Message-----

From: Dalbo, Bob (R.J.) [mailto:rdalbo@ford.com]
Sent: Thursday, August 29, 2002 9:42 AM
To: Lintiaco, Steven (S.); Dalbo, Bob (R.J.)
Subject: RE: 2:00 PM stall meeting

Software should be on Fordstar Monday. Finned Pintle IACV concern is approved by engineering; needs program management concurrence. Hopefully we can move that needle next week.

Bob Dalbo
3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Steven Lintiaco [mailto:SLintiaco@mazdausa.com]
Sent: Wednesday, August 28, 2002 5:35 PM
To: 'Dalbo, Bob (R.J.)'

Subject: RE: 2:00 PM stall meeting

Bob,

Got your message. BTW, where do parts stand? particularly the IAC valve release? Any information is helpful. Thanks!

Steve Lintiac
Mazda North American Operations
Tribute Product Support
949-442-6514 (phone)
949-442-6599 (fax)
e-mail: slintiac@mazdausa.com

-----Original Message-----

From: Dalbo, Bob (R.J.) [mailto:rdalbo@ford.com]
Sent: Wednesday, August 28, 2002 1:40 PM
To: Fournelle, Gilbert (G.); Altoonian, Don (D.J.); Bauer, Scott (S.C.); Bhojwani, Kamal (K.); Blackburn, Thomas (T.J.); Bogema, John (P.); Cary Powell (E-mail); Chick, John (J.); Chih, Ming-Niu (M.N.); Chin, Darrel (D.); Corbett, Sandra (S.M.); De Pena, Juan (J.E.); Diaz, Timothy (T.P.); Duvall, Allen (A.W.); Fascetti, Bob (R.J.); Freeland, Mark (M.); Giles, Stuart (S.); Gokhale, Renuka (R.V.); Goodwin, William (W.R.); Grewal, Bill (B.S.); Grimes, Jeff (J.R.); Hansen, George (G.C.); Herr, George (G.J.); Hofman, Michael (M.V.); Holmes, Jeffrey (J.R.); Hoshino, Jun (J.); Ichikawa, Jiyunichiro (J.); Jensen, Ted (T.E.); 'Jones, Andy'; Jordan, Donald (D.E.); Kanai, Shinji (S.); 'Khan, Naveed'; King, Robert (R.F.); Kosko, Jeff (J.R.); Kwon, Soon (S.K.); Le, Dzung (D.H.); Lintiac, Steven (S.); Linda, Peter (P.A.); Liu, Jane (J.); Marck, Edmond (E.C.); Matesa, John (J.); Maurer, James (J.B.); Mazzella, Gary (G.R.); 'McDonald, John'; McGee, Brett (B.L.); Mooney, Larry (L.); Moorhouse, Scott (S.R.); Morgan, Tomiko (T.T.); Morishima, Shigeki (S.); Nematollahi, Sonya (S.); 'Nikolai, bernie'; Noteboom, Jim (J.E.); Ortman, James (J.W.); Powers, Ken (K.W.); Price, Martin (M.); Raquespau, Alden (A.P.); Rothweiler, Daniel (D.); Sanders, Muriel (M.S.); Shah, Kiran (K.C.); Shiraiishi, Masaru (M.); Stilgenbauer, Jeffrey (J.R.); Suarez, Rhae (R.); Takasawa, Keith (K.D.); Takubo, Hiroichi (H.); Veestra, Tim (T.W.); Wakenell, Ray (R.A.); Wettach, Bill (B.); Williams, Les (LHW.)
Subject: RE: 2:00 PM stall meeting

Thursday's (8/29) stall meeting will be cancelled to focus on the R11 calibrations' production trial.

Bob Dalbo
3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

> -----Original Message-----

> From: Fournelle, Gilbert (G.)
> Sent: Thursday, August 22, 2002 10:02 AM
> To: Altoonian, Don (D.J.); Bauer, Scott (S.C.); Bhojwani, Kamal

(K.);
Blackburn, Thomas (T.J.); Bogema, John (P.); Cary Powell (E-mail);
Chick,
John (J.); Chih, Ming-Niu (M.N.); Chin, Darrel (D.); Corbett, Sandra
(S.M.);
Dalbo, Bob (R.J.); De Pena, Juan (J.E.); Diez, Timothy (T.P.); Duvall,
Allen
(A.W.); Fascetti, Bob (R.J.); Fournelle, Gilbert (G.); Freeland, Mark
(M.);
Giles, Stuart (S.); Gokhale, Renuka (R.V.); Goodwin, William (W.R.);
Grewal,
Bill (B.S.); Grimes, Jeff (J.R.); Hansen, George (G.C.); Herr, George
(G.J.); Hofman, Michael (M.V.); Holmes, Jeffrey (J.R.); Hoshino, JUN
(J.);
Ichikawa, Jiyunichiro (J.); Jensen, Ted (T.E.); Jones, Andy; Jordan,
Donald
(D.E.); Kanai, Shinji (S.); Khan, Naveed; King, Robert (R.F.); Kosko,
Jeff
(J.R.); Kwon, Soon (S.K.); La, Dzung (D.H.); Lintiacco, Steven (S.);
Linde,
Peter (P.A.); Liu, Jane (J.); Marck, Edmond (E.C.); Matesa, John (J.);
Maurer, James (J.B.); Mazzella, Gary (G.R.); McDonald, John; McGee,
Brett
(B.L.); Mooney, Larr;
y (L.); Moorhouse, Scott (S.R.); Morgan, Tomiko (T.T.); Morishima,
Shigeki
(S.); Nematollahi, Sonya (S.); Nikolai, bernie; Noteboom, Jim (J.E.);
Ortman, James (J.W.); Powers, Ken (K.W.); Price, Martin (M.); Raquespau,
Alden (A.P.); Rothweiler, Daniel (D.); Sanders, Muriel (M.S.); Shah,
Kiran
(K.C.); Shiraishi, Masaru (M.); Stilgenbauer, Jeffrey (J.R.); Suarez,
Rhae
(R.); Takasawa, Keith (K.D.); Takubo, Hiroichi (H.); Veenstra, Tim
(T.W.);
Wakenell, Ray (R.A.); Wettach, Bill (B.); Williams, Les (LHW.)
> Subject: 2:00 PM stall meeting
>
> There will be no stall meeting at 2:00 pm today. The next meeting
will be
scheduled next week Thursday at 2:00pm. I will send the updated call in
info and a meeting notice as soon as it is available.
>
> Sincerely,
>
> Gilbert Fournelle
> V6 U204 Calibration Engineering
> 1AE27 Truck Engine Engineering (TEE)
> Phone: (313)3904968 Fax: (313)3231786
>

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 03, 2002 5:04 PM
To: Corlew, Randall (R.L.)
Cc: Daniluk Sr., John (J.J.); Belote, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

There isn't any way that I can provide an advanced version. Sorry.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—

From: Corlew, Randall (R.L.)
Sent: Wednesday, August 28, 2002 10:33 PM
To: Dalbo, Bob (R.J.)
Cc: Daniluk Sr., John (J.J.); Belote, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

Bob,

Any chance of getting an advance copy of the calibration? I have a lot of people in rental cars. Time is getting short and more vehicles every day are nearing lemon law time limits.

Thank you,

Randy Corlew

Ford Motor Company
FSE-Pittsburgh Region

—Original Message—

From: Dalbo, Bob (R.J.)
Sent: Wednesday, August 28, 2002 2:27 PM
To: Eenigenburg, Timothy (T.J.); Suarez, Rhee (R.); Fournelle, Gilbert (G.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

The latest calibration to address stalling concerns will be available on Fordstar Monday, September 9, per the emergency release meeting held at 10:00 today. This presumes a successful review with the CPE at 6:30 PM tomorrow.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—

From: Eenigenburg, Timothy (T.J.)
Sent: Thursday, August 22, 2002 10:45 PM
To: Dalbo, Bob (R.J.); Suarez, Rhee (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Gentlemen,

I worked with the technician on this vehicle. The TSB 02-11-08 was followed step by step first and then ISM 02-06-025 was also followed. All of the listed grounds have been inspected and the PCM pins were not burnt. The MAF and DPFE were replaced. The vehicle stalled on the customer after the TSB and ISM were performed. Any help you can offer would be greatly appreciated.

Regards,

Timothy J. Eenigenburg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Thursday, August 22, 2002 9:05 AM
To: Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Rhae,

Please confirm that every step in the TSB and ISM have been performed. We will investigate getting an advanced copy of the new calibration.

Bob Dalbo

3.DL Calibration Supervisor

Outfitters Calibration, NAT

Phone: (313) 24-84947 Fax: (313) 32-31786

Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Wednesday, August 21, 2002 7:59 AM
To: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: FW: 02 Escape Calibration Concern

Bob/Gilbert,

Can we help Tim out and save from a Buyback? Any suggestions?

Thanks!

Rhae M. Suarez

Rhae Michael Suarez

Product Concern Engineer - Escape / Tribute / Maverick

PVT & Field Support / FCSD

DSC II (room 543) / 1900 Fairlane Dr. / Allen Park, MI 48101

Phone: 313-32-23344 Pager: 313-706-6242

Fax: 313-33-78337

Email: rsuarez8@ford.com

---Original Message---

From: Eenigenburg, Timothy (T.J.)
Sent: Tuesday, August 20, 2002 11:15 PM
To: Suarez, Rhan (R.)
Cc: Chiarello, Paul (P.J.); Eenigenburg, Timothy (T.J.)
Subject: 02 Escape Calibration Concern

Rhan,

I am forwarding you the information on the Escape that we spoke about earlier. The vehicle is part of a large fleet that purchases many products from us. The customer has been complaining about an intermittent stalling concern since about 4000 miles. The vehicle now has 25308 miles. The vehicle stalls on decel and the TSB and ISM recommendations have been followed. The calibration was loaded from the TSB but the stalling has continued.

The technician at Hackettstown tried to update the PCM this morning but the update was not available on B20.8. The customer has involved our Ford Division Fleet Manager and Customer Service Manager. The vehicle is well within Lemon Law and we stand to loose a good fleet customer. Is it possible to receive a copy of the new stall fix calibration to get this customer back on the road with a repaired vehicle? I realize that the calibration was removed from Fordstar due to a concern if the battery would be disconnected. I will work it out with the customer to get the vehicle back in for the final revision when it becomes available, but the customer will not take the vehicle back without the "stall fix".

The vehicle information is as follows:

VIN: 1PMCU04101KA64304

Mileage: 25308 miles

Dealer: Hackettstown Ford, P&A: 02815

Please contact me at 201-529-7273 or on my cell phone at 973-632-5419. I appreciate your assistance in this situation.

Regards,

Timothy J. Eenigenburg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

From: Corlew, Randall (R.L.)
Sent: Tuesday, September 03, 2002 5:14 PM
To: Dalbo, Bob (R.J.)
Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Harris, Lisa (L.A.); Bullard, Dawn (D.)
Subject: RE: 02 Escape Calibration Concern

Bob,

Thanks for letting me know that the update is not available until release.

Can you at least let me know the software level (WDS software level number) and when it is confirmed that the release will occur?

Thank you,

Randy Corlew

Ford Motor Company
FSE-Pittsburgh Region

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 03, 2002 5:04 PM
To: Corlew, Randall (R.L.)
Cc: Daniluk Sr., John (J.J.); Belote, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

There isn't any way that I can provide an advanced version. Sorry.

Bob Dalbo

J.O.L. Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Corlew, Randall (R.L.)
Sent: Wednesday, August 28, 2002 10:33 PM
To: Dalbo, Bob (R.J.)
Cc: Daniluk Sr., John (J.J.); Belote, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

Bob,

Any chance of getting an advance copy of the calibration? I have a lot of people in rental cars! Time is getting short and more vehicles every day are nearing lemon law time limits.

Thank you,

Randy Corlew

Ford Motor Company
FSE-Pittsburgh Region

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Wednesday, August 28, 2002 2:27 PM
To: Eenigenburg, Timothy (T.J.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

The latest calibration to address stalling concerns will be available on Fordstar Monday, September 9, per the emergency release meeting held at 10:00 today. This presumes a successful review with the CPE at 6:30 PM tomorrow.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Eenigenburg, Timothy (T.J.)
Sent: Thursday, August 22, 2002 10:45 PM
To: Dalbo, Bob (R.J.); Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Gentlemen,

I worked with the technician on this vehicle. The TSB 02-11-06 was followed step by step first and then ISM 02-06-025 was also followed. All of the listed grounds have been inspected and the PCM pins were not burnt. The MAF and DPFE were replaced. The vehicle stalled on the customer after the TSB and ISM were performed. Any help you can offer would be greatly appreciated.

Regards,

Timothy J. Eenigenburg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Thursday, August 22, 2002 9:05 AM
To: Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Rhae,

Please confirm that every step in the TSB and ISM have been performed. We will investigate getting an advanced copy of the new calibration.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Wednesday, August 21, 2002 7:59 AM
To: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: FW: 02 Escape Calibration Concern

Bob/Gilbert,

Can we help Tim out and save from a Buyback? Any suggestions?

Thanks!

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1600 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-25944 Pager: 313-796-8242
Fax: 313-33-78337
Email: rsuarez6@ford.com

-----Original Message-----

From: Eenigenburg, Timothy (T.J.)
Sent: Tuesday, August 20, 2002 11:15 PM
To: Suarez, Rhae (R.)
Cc: Chitarello, Paul (P.J.); Eenigenburg, Timothy (T.J.)
Subject: 02 Escape Calibration Concern

Rhae,

I am forwarding you the information on the Escape that we spoke about earlier. The vehicle is part of a large fleet that purchases many products from us. The customer has been complaining about an intermittent stalling concern since about 4000 miles. The vehicle now has 25308 miles. The vehicle stalls on decel and the TSB and ISM recommendations have been followed. The calibration was loaded from the TSB but the stalling has continued.

The technician at Hackettstown tried to update the PCM this morning but the update was not available on B20.8. The customer has involved our Ford Division Fleet Manager and Customer Service Manager. The vehicle is well within Lemon Law and we stand to loose a good fleet customer. Is it possible to receive a copy of the new stall fix calibration to get this customer back on the road with a repaired vehicle? I realize that the calibration was removed from Fordstar due to a concern if the battery would be disconnected. I will work it out with the customer to get the vehicle back in for the final revision when it becomes available, but the customer will not take the vehicle back without the "stall fix".

The vehicle information is as follows:

VIN: 1FMCU0M101KA64304

Mileage: 25308 miles

Dealer: Hackettstown Ford, P&A: 02815

Please contact me at 201-529-7273 or on my cell phone at 973-632-5419. I appreciate your assistance in this situation.

Regards,

Timothy J. Eenigenburg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

From: Steven Lintiac [SLintiac@mazdausa.com]
Sent: Tuesday, September 03, 2002 7:12 PM
To: 'Dalbo, Bob (R.J.)'
Subject: RE: 2:00 PM stall meeting

Thanks 4 the heads up!!!!

Steve Lintiac
Mazda North American Operations
Tribute Product Support
949-442-6514 (phone)
949-442-6599 (fax)
e-mail: slintiac@mazdausa.com

-----Original Message-----

From: Dalbo, Bob (R.J.) [mailto:rdalbo@ford.com]
Sent: Tuesday, September 03, 2002 1:58 PM
To: Lintiac, Steven (S.)
Subject: RE: 2:00 PM stall meeting

Update: The 2001/2002 releases did NOT make it out this past Monday due to paperwork issues. Maybe Wednesday on Fordstar.

Bob Dalbo
3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Steven Lintiac [mailto:SLintiac@mazdausa.com]
Sent: Thursday, August 29, 2002 12:45 PM
To: 'Dalbo, Bob (R.J.)'
Subject: RE: 2:00 PM stall meeting

Thanks Bob!

Steve Lintiac
Mazda North American Operations
Tribute Product Support
949-442-6514 (phone)
949-442-6599 (fax)
e-mail: slintiac@mazdausa.com

-----Original Message-----

From: Dalbo, Bob (R.J.) [mailto:rdalbo@ford.com]
Sent: Thursday, August 29, 2002 9:42 AM
To: Lintiac, Steven (S.); Dalbo, Bob (R.J.)

Subject: RE: 2:00 PM stall meeting

Software should be on Fordstar Monday. Finned Pintle IACV concern is approved by engineering; needs program management concurrence. Hopefully we can move that needle next week.

Bob Dalbo
3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Steven Limtiaco [mailto:slimtiac@mazdausa.com]
Sent: Wednesday, August 28, 2002 5:35 PM
To: 'Dalbo, Bob (R.J.)'
Subject: RE: 2:00 PM stall meeting

Bob,

Got your message. BTW, where do parts stand? particularly the IAC valve release? Any information is helpful. Thanks!

Steve Limtiaco
Mazda North American Operations
Tribute Product Support
949-442-6514 (phone)
949-442-6599 (fax)
e-mail: slimtiac@mazdausa.com

-----Original Message-----

From: Dalbo, Bob (R.J.) [mailto:rdalbo@ford.com]
Sent: Wednesday, August 28, 2002 1:40 PM
To: Fournelle, Gilbert (G.); Altoonian, Don (D.J.); Bauer, Scott (S.C.); Bhojwani, Kamal (K.); Blackburn, Thomas (T.J.); Bogema, John (P.); Cary Powell (E-mail); Chick, John (J.); Chih, Ming-Niu (M.N.); Chin, Darrel (D.); Corbett, Sandra (S.M.); De Pena, Juan (J.E.); Diez, Timothy (T.P.); Duvall, Allen (A.W.); Fascetti, Bob (R.J.); Freeland, Mark (M.); Giles, Stuart (S.); Gokhale, Renuka (R.V.); Goodwin, William (W.R.); Grewal, Bill (B.S.); Grimes, Jeff (J.R.); Hansen, George (G.C.); Herr, George (G.J.); Hofman, Michael (M.V.); Holmes, Jeffrey (J.R.); Hoshino, Jun (J.); Ichikawa, Jiyunichiro (J.); Jensen, Ted (T.E.); 'Jones, Andy'; Jordan, Donald (D.E.); Kanai, Shinji (S.); 'Khan, Naveed'; King, Robert (R.F.); Kosko, Jeff (J.R.); Kwon, Soon (S.K.); Le, Dzung (D.H.); Limtiaco, Steven (S.); Linde, Peter (P.A.); Liu, Jane (J.); Marck, Edmond (E.C.); Matesa, John (J.); Maurer, James (J.B.); Mazzella, Gary (G.R.); 'McDonald, John'; McGee, Brett (B.L.); Mooney, Larry (L.); Moorhouse, Scott (S.R.); Morgan, Tomiko (T.T.); Morishima, Shigeki (S.); Nematollahi, Sonya (S.); 'Nikolai, bernie'; Noteboom, Jim (J.E.); Ortman, James (J.W.); Powers, Ken (K.W.); Price, Martin (M.); Raquepau, Alden (A.P.); Rothweiler, Daniel (D.); Sanders, Muriel (M.S.); Shah, Kiran (K.C.); Shiraiishi, Masaru (M.); Stilgenbauer, Jeffrey (J.R.);

Suarez, Rhae (R.); Takasawa, Keith (K.D.); Takubo, Hiroichi (H.);
Veenstra, Tim (T.W.); Wakenell, Ray (R.A.); Wettach, Bill (B.);
Williams, Les (LHW.)
Subject: RE: 2:00 PM stall meeting

Thursday's (8/29) stall meeting will be cancelled to focus on the R11
calibrations' production trial.

Bob Dalbo
3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

> -----Original Message-----

> From: Fournelle, Gilbert (G.)
> Sent: Thursday, August 22, 2002 10:02 AM
> To: Altoonian, Don (D.J.); Bauer, Scott (S.C.); Bhojwani, Kamal
(K.);
Blackburn, Thomas (T.J.); Bogema, John (P.); Cary Powell (E-mail);
Chick,
John (J.); Chih, Ming-Niu (M.N.); Chin, Darrel (D.); Corbett, Sandra
(S.M.);
Dalbo, Bob (R.J.); De Pena, Juan (J.E.); Diez, Timothy (T.P.); Duvall,
Allen
(A.W.); Fascetti, Bob (R.J.); Fournelle, Gilbert (G.); Freeland, Mark
(M.);
Giles, Stuart (S.); Gokhale, Renuka (R.V.); Goodwin, William (W.R.);
Grewal,
Bill (B.S.); Grimes, Jeff (J.R.); Hansen, George (G.C.); Herr, George
(G.J.); Hofman, Michael (M.V.); Holmes, Jeffrey (J.R.); Hoshino, Jun
(J.);
Ichikawa, Jiyunichiro (J.); Jensen, Ted (T.E.); Jones, Andy; Jordan,
Donald
(D.E.); Kanai, Shinji (S.); Khan, Naveed; King, Robert (R.F.); Kosko,
Jeff
(J.R.); Kwon, Soon (S.K.); Le, Dzung (D.H.); Lintiacco, Steven (S.);
Linde,
Peter (P.A.); Liu, Jane (J.); Marck, Edmond (E.C.); Matesa, John (J.);
Maurer, James (J.B.); Mazzella, Gary (G.R.); McDonald, John; McGee,
Brett
(B.L.); Mooney, Larrl
y (L.); Moorhouse, Scott (S.R.); Morgan, Tomiko (T.T.); Morishima,
Shigeki
(S.); Nematollahi, Sonya (S.); Nikolai, bernie; Noteboom, Jim (J.E.);
Ortman, James (J.W.); Powers, Ken (K.W.); Price, Martin (M.); Raquepau,
Alden (A.P.); Rothweiler, Daniel (D.); Sanders, Muriel (M.S.); Shah,
Kiran
(K.C.); Shiraishi, Masaru (M.); Stilgenbauer, Jeffrey (J.R.); Suarez,
Rhae
(R.); Takasawa, Keith (K.D.); Takubo, Hiroichi (H.); Veenstra, Tim
(T.W.);
Wakenell, Ray (R.A.); Wettach, Bill (B.); Williams, Les (LHW.)
> Subject: 2:00 PM stall meeting
>
> There will be no stall meeting at 2:00 pm today. The next meeting
will be
scheduled next week Thursday at 2:00pm. I will send the updated call in

info and a meeting notice as soon as it is available.

>

> Sincerely,

>

> Gilbert Fournelle

> V6 U204 Calibration Engineering

> 1AE27 Truck Engine Engineering (TEE)

> Phone: (313)3904968 Fax: (313)3231786

>

From: Harris, Lisa (L.A.)
Sent: Wednesday, September 04, 2002 10:10 AM
To: Dalbo, Bob (R.J.)
Cc: Belote, Paul (P.S.); Danluk Sr., John (J.J.); Bullard, Dawn (D.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

Bob,

I can only imagine the pressure your team is under. As a member of the field and having our team members face customers on this issue, we really need your support. We have a dealer who has told Ford Division they will not order any Escapes until this problem has been fixed and their customer complaint list is GROWING. This same dealer is considering contacting as many Ford dealers as he can and sending a note to Jim O'Connor stating their refusal to order Escapes. Like most of us the dealers are frustrated however they see these customers more than either of us. Is there any way you can assist us so we can put this "call to arms" by our dealers to rest? If sharing this information with your team/superiors will enable us to avoid Jim O from getting directly involved (as the dealers plan to make him).. It would help all of us. Can Pittsburgh be your 1st test market or part of a test in 2 markets (besides Detroit dealers)?

Thanks and let us know. I know we are all trying to do what is best.

Lisa

—Original Message—

From: Corlew, Randall (R.L.)
Sent: Tuesday, September 03, 2002 5:14 PM
To: Dalbo, Bob (R.J.)
Cc: Belote, Paul (P.S.); Danluk Sr., John (J.J.); Harris, Lisa (L.A.); Bullard, Dawn (D.)
Subject: RE: 02 Escape Calibration Concern

Bob,

Thanks for letting me know that the update is not available until release.
Can you at least let me know the software level (WDS software level number) and when it is confirmed that the release will occur?

Thank you,

Randy Corlew

Ford Motor Company
FSE-Pittsburgh Region

—Original Message—

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 03, 2002 5:04 PM
To: Corlew, Randall (R.L.)
Cc: Danluk Sr., John (J.J.); Belote, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

There isn't any way that I can provide an advanced version. Sorry.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31788
Pager: (313) 785-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Corlew, Randall (R.L.)
Sent: Wednesday, August 28, 2002 10:33 PM
To: Dalbo, Bob (R.J.)
Cc: Daniluk Sr., John (J.L.); Belota, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

Bob,
Any chance of getting an advance copy of the calibration? I have a lot of people in rental cars! Time is getting short and more vehicles every day are nearing lemon law time limits.

Thank you,

Randy Carlson

Ford Motor Company
FSE-Pittsburgh Region

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Wednesday, August 28, 2002 2:27 PM
To: Benigenburg, Timothy (T.J.); Suarez, Rhee (R.); Fournelle, Gilbert (G.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

The latest calibration to address stalling concerns will be available on Fordstar Monday, September 9, per the emergency release meeting held at 10:00 today. This presumes a successful review with the CPE at 6:30 PM tomorrow.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Benigenburg, Timothy (T.J.)
Sent: Thursday, August 22, 2002 10:45 PM
To: Dalbo, Bob (R.J.); Suarez, Rhee (R.); Fournelle, Gilbert (G.)
Cc: Benigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Gentlemen,

I worked with the technician on this vehicle. The TSB 02-11-06 was followed step by step first and then ISM 02-08-025 was also followed. All of the listed grounds have been inspected and the PCM pins were not burnt. The MAF and DPFE were replaced. The vehicle stalled on the customer after the TSB and ISM were performed. Any help you can offer would be greatly appreciated.

Regards,

Timothy J. Benigenburg

Ford Motor Company
Field Service Engineer
N.Y. Region
Phone: 201-529-7273

Fax: 201-529-7270
teenigen@ford.com

—Original Message—

From: Dalbo, Bob (R.J.)
Sent: Thursday, August 22, 2002 9:05 AM
To: Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Rhae,
Please confirm that every step in the TSB and ISM have been performed. We will investigate getting an advanced copy of the new calibration.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2869 Email: rdalbo@ford.com

—Original Message—

From: Suarez, Rhae (R.)
Sent: Wednesday, August 21, 2002 7:59 AM
To: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: FW: 02 Escape Calibration Concern

Bob/Gilbert,

Can we help Tim out and save from a Buyback? Any suggestions?

Thanks!

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
D8C II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-796-6242
Fax: 313-33-78337
Email: rsuarez8@ford.com

—Original Message—

From: Eenigenburg, Timothy (T.J.)
Sent: Tuesday, August 20, 2002 11:15 PM
To: Suarez, Rhae (R.)
Cc: Chiarello, Paul (P.J.); Eenigenburg, Timothy (T.J.)
Subject: 02 Escape Calibration Concern

Rhae,

I am forwarding you the information on the Escape that we spoke about earlier. The vehicle is part of a large fleet that purchases many products from us. The customer has been complaining about an intermittent stalling concern since about 4000 miles. The vehicle now has 25308 miles. The vehicle stalls on decel and the TSB and ISM recommendations have been followed. The calibration was loaded from the TSB but the stalling has continued.

The technician at Hackettstown tried to update the PCM this morning but the update was not available on B20.8. The customer has involved our Ford Division Fleet Manager and Customer Service Manager. The vehicle is well within Lemon Law and we stand to loose a good fleet customer. Is it possible to receive a copy of the new stall fix calibration to get this customer back on

the road with a repaired vehicle? I realize that the calibration was removed from Fordstar due to a concern if the battery would be disconnected. I will work it out with the customer to get the vehicle back in for the final revision when it becomes available, but the customer will not take the vehicle back without the "stall fix".

The vehicle information is as follows:

VIN: 1FMCU04101KA64304

Mileage: 25308 miles

Dealer: Hackettstown Ford, P&A: 02815

Please contact me at 201-529-7273 or on my cell phone at 973-632-5419. I appreciate your assistance in this situation.

Regards,

Timothy J. Eenigenberg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

From: Marianos, Tom (T.E.)
Sent: Wednesday, September 04, 2002 4:22 PM
To: Dalbo, Bob (R.J.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Suarez, Rhae (R.); Peters, Robin (R.S.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

All of the files are now available via FordStar. We are shooting for internet availability by Thursday COB.

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 03, 2002 3:18 PM
To: Marianos, Tom (T.E.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Suarez, Rhae (R.); Peters, Robin (R.S.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS
Importance: High

Lee/Tom,

Given that the white papers were received by Mike Schlott today, is there any way to get these calibrations (see attachment) out this week?

<< Message: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS >>

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31786
Pager: (313) 796-2869 Email: rdalbo@ford.com

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Friday, August 30, 2002 9:03 AM
To: Marianos, Tom (T.E.); Jardine, Lee (L.A.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Tony/Lee,

Could you please assist us (or point us in the right direction) in releasing a new calibration ASAP. This is a very Hot Issue (Escape Stall) and getting this info out to the field is very important. I have been told that there is a special way/means of getting info onto Fordstar instead of waiting till the next update on Fridays.

Please let us now what needs to be done to get this accomplished.

Thank you,

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-796-6242
Fax: 313-33-78337
Email: rsuarez8@ford.com

-----Original Message-----

From: Terzes, Laura (L.D.)
Sent: Friday, August 30, 2002 8:47 AM
To: Suarez, Rhea (R.)
Cc: Klarr, Jerry (G.T.); King, Robert (R.F.); Lawler, David (D.A.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Rhea FYI. Follow up with DSP re: our discussion.

Jerry: We want to go with the early release next wk ilo of Fri. Field and hotline are waiting for the new cal.

Laura Terzes

Manager, Outfitters Concerns
FCSD, Customer Service Engineering
PDC TYC 1JF56
(313) 32-38572 / fax (313) 24-88181 / lterzes.ford@com

-----Original Message-----

From: Klarr, Jerry (G.T.)
Sent: Friday, August 30, 2002 8:41 AM
To: Himes, Bob (R.S.); Fowler, Bernia (B.W.); Grandinetti, Dave (D.H.)
Cc: Fascetti, Bob (R.J.); Terzes, Laura (L.D.); Auller, Jim (J.E.); Kapp, Dan (Daniel R.); Wolfe, Brian (B.C.)
Subject: FW: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

FYI, we are ready to go on the 3.0L Escape stalls calibration re-release. I've talked with Laura Terzes about doing a special FordStar release early next week ilo of waiting for Friday. We are working on accelerating the production modules.

G. T. Klarr (Jerry)

P/T Chief Engineer: PH: 32-268889/Cube: 1BA45
PDC/MD #205/FAX: 62-18063/gklar@ford.com

-----Original Message-----

From: Fascetti, Bob (R.J.)
Sent: Friday, August 30, 2002 8:24 AM
To: Powers, Ken (K.W.); Takasawa, Keith (K.D.)
Cc: Hofman, Michael (M.V.); Klarr, Jerry (G.T.); Wright, Robin (R.A.)
Subject: RE: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

Ken, Keith,

Scott did an outstanding job with this. There is no way we could have run this many vehicles without him.

Ken, if there is one thing we did right, it was to put Scott in this job two years ago. He is the finest resident I have worked with.

The signoff meeting we had last night was with Jerry Klarr, Kumar, Jim Auller, Al Hunt, Mike Hofman, Scott, Bob Daibo, and me. We reviewed the software DV, the actual calibration parameters from PSW hardware, the EOL results, and the drive results. We agreed to proceed with one follow up item. Visteon will set up an additional review with Jerry and me, to go over a generic fault tree analysis of how a software error should be caught with their improved process. This is a discipline follow up for future programs.

Bob Fascetti

-----Original Message-----

From: Moorhouse, Scott (S.R.)
Sent: Thursday, August 29, 2002 7:46 PM
To: Sevcheltz, David (D.W.); Aharado, OJ (O.J.); Clawson, Randy (R.R.); Wilson, Doug (D.A.); McDaniel, Keith (R.K.); Gardner, Pete (.)
Cc: Powers, Ken (K.W.); Altonian, Don (D.J.); Corbett, Sandra (S.M.); Hofman, Michael (M.V.); Fascetti, Bob (R.J.); Daibo, Bob (R.J.); Moorhouse, Scott (S.R.); Fox, Bryan (B.J.)
Subject: PROVE-OUT, U204 R11 (DURATEC)CALIBRATION ENHANCEMENT FOR STALLS ROBUSTNESS

A total of 67 vehicles were built and processed with the above referenced calibration (BAR2 pcm level). These vehicles were processed through Initial start and EOL testing without incident. Vehicle logs of all 67 vehicles were evaluated and compared to current production vehicles by RVT , with no concerns noted.

Vehicles held were cold started and driven , with special attention to idle quality and changes made to address closed throttle stalls. Vehicles behaved per design intent. Complete drive evaluations were carried out to insure that no other drive parameters were inadvertently affected by the change. Concurrently, Calibration Engineering and Visteon carried out additional verification on PSW'd parts delivered this week.

Results of the plant and Engineering evaluations were reviewed with Jerry Klarr, PTSE Chief Engineering, as well as Calibration Engineering and Visteon representatives. We recommend and request that we proceed with the change, with current implementation date set for 10 September. Vehicles currently built with the new calibration would be acceptable for release and ship.

Scott Moorhouse
U204 PTSE Resident Engineer
Kansas City Assembly Plant
(ph) 816-459-1985 (fax) 816-459-1728
smoorhou@ford.com

From: Dalbo, Bob (R.J.)
Sent: Wednesday, September 04, 2002 4:47 PM
To: Harris, Lisa (L.A.); Suarez, Rhae (R.); Lintisco, Steven (S.); Rothweiler, Daniel (D.); Moorhouse, Scott (S.R.); Corbett, Sandra (S.M.); Altoonian, Don (D.J.); Kanai, Shinji (S.); Shiraiishi, Masaru (M.); Noteboom, Jim (J.E.); Veenstra, Tim (T.W.)
Cc: Belote, Paul (P.S.); Danluk Sr., John (J.J.); Bullard, Dawn (D.); Corlew, Randall (R.L.); Terzea, Laura (L.D.); Hofman, Michael (M.V.); Peters, Robin (R.S.); Takasawa, Keith (K.D.); Mariano, Tom (T.E.); Bob Fascetti
Subject: RE: 02 Escape Calibration Concern
Importance: High

Thanks to extraordinary efforts by the multitude of people involved in the release process:

- 2003 MY NA market calibrations will go into production 9/10.
- 2003 MY market calibrations were released on Fordstar 8/30 and are currently available (WDS version B20.11)
- 2001/2002 MY NA market service calibrations are just now available on Fordstar (WDS B20.12).
- 2001/2002 MY service calibrations will be available via Internet by 9/8.

Tim,
Please approve concern C11380555 (with Keith's concurrence) to release the finned-pintle IACV for service as the necessary calibrations are now available.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 796-2858 Email: rdalbo@ford.com

-----Original Message-----

From: Harris, Lisa (L.A.)
Sent: Wednesday, September 04, 2002 10:10 AM
To: Dalbo, Bob (R.J.)
Cc: Belote, Paul (P.S.); Danluk Sr., John (J.J.); Bullard, Dawn (D.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

Bob,

I can only imagine the pressure your team is under. As a member of the field and having our team members face customers on this issue, we really need your support. We have a dealer who has told Ford Division they will not order any Escapes until this problem has been fixed and their customer complaint list is GROWING. This same dealer is considering contacting as many Ford dealers as he can and sending a note to Jim O'Connor stating their refusal to order Escapes. Like most of us the dealers are frustrated however they see these customers more than either of us. Is there any way you can assist us so we can put this "call to arms" by our dealers to rest? If sharing this information with your team/superiors will enable us to avoid Jim O from getting directly involved (as the dealers plan to make him).. it would help all of us. Can Pittsburgh be your 1st test market or part of a test in 2 markets (besides Detroit dealers)?

Thanks and let us know. I know we are all trying to do what is best.

Lisa

-----Original Message-----

From: Corlew, Randall (R.L.)
Sent: Tuesday, September 03, 2002 5:14 PM

To: Dalbo, Bob (R.J.)
Cc: Belote, Paul (P.S.); Danluk Sr., John (J.J.); Harris, Lisa (L.A.); Bullard, Dawn (D.)
Subject: RE: 02 Escape Calibration Concern

Bob,
Thanks for letting me know that the update is not available until release.
Can you at least let me know the software level (WDS software level number) and when it is confirmed that the release will occur?

Thank you,

Randy Carlow

Ford Motor Company
FSE-Pittsburgh Region

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 03, 2002 5:04 PM
To: Carlow, Randall (R.L.)
Cc: Danluk Sr., John (J.J.); Belote, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

There isn't any way that I can provide an advanced version. Sorry.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Carlow, Randall (R.L.)
Sent: Wednesday, August 28, 2002 10:33 PM
To: Dalbo, Bob (R.J.)
Cc: Danluk Sr., John (J.J.); Belote, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

Bob,
Any chance of getting an advance copy of the calibration? I have a lot of people in rental cars! Time is getting short and more vehicles every day are nearing lemon law time limits.

Thank you,

Randy Carlow

Ford Motor Company
FSE-Pittsburgh Region

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Wednesday, August 28, 2002 2:27 PM
To: Benigenburg, Timothy (T.J.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Carlow, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

The latest calibration to address stalling concerns will be available on Fordstar Monday, September 9, per

the emergency release meeting held at 10:00 today. This presumes a successful review with the CPE at 6:30 PM tomorrow.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—

From: Eenigenburg, Timothy (T.J.)
Sent: Thursday, August 22, 2002 10:45 PM
To: Dalbo, Bob (R.J.); Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Gentlemen,

I worked with the technician on this vehicle. The TSB 02-11-06 was followed step by step first and then ISM 02-06-025 was also followed. All of the listed grounds have been inspected and the PCM pins were not burnt. The MAF and DPFE were replaced. The vehicle stalled on the customer after the TSB and ISM were performed. Any help you can offer would be greatly appreciated.

Regards,

Timothy J. Eenigenburg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

—Original Message—

From: Dalbo, Bob (R.J.)
Sent: Thursday, August 22, 2002 9:05 AM
To: Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Rhae,

Please confirm that every step in the TSB and ISM have been performed. We will investigate getting an advanced copy of the new calibration.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—

From: Suarez, Rhae (R.)
Sent: Wednesday, August 21, 2002 7:59 AM
To: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: FW: 02 Escape Calibration Concern

Bob/Gilbert,

Can we help Tim out and save from a Buyback? Any suggestions?

Thanks!

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-799-8242
Fax: 313-33-78337
Email: rsuarez8@ford.com

---Original Message---

From: Eenigenburg, Timothy (T.J.)
Sent: Tuesday, August 20, 2002 11:15 PM
To: Suarez, Rhae (R.)
Cc: Chiarello, Paul (P.J.); Eenigenburg, Timothy (T.J.)
Subject: 02 Escape Calibration Concern

Rhae,

I am forwarding you the information on the Escape that we spoke about earlier. The vehicle is part of a large fleet that purchases many products from us. The customer has been complaining about an intermittent stalling concern since about 4000 miles. The vehicle now has 25308 miles. The vehicle stalls on decel and the TSB and ISM recommendations have been followed. The calibration was loaded from the TSB but the stalling has continued.

The technician at Hackettstown tried to update the PCM this morning but the update was not available on B2D.8. The customer has involved our Ford Division Fleet Manager and Customer Service Manager. The vehicle is well within Lemon Law and we stand to loose a good fleet customer. Is it possible to receive a copy of the new stall fix calibration to get this customer back on the road with a repaired vehicle? I realize that the calibration was removed from Fordstar due to a concern if the battery would be disconnected. I will work it out with the customer to get the vehicle back in for the final revision when it becomes available, but the customer will not take the vehicle back without the "stall fix".

The vehicle information is as follows:

VIN: 1FMCU04101KA64304

Mileage: 25308 miles

Dealer: Hackettstown Ford, P&A: 02815

Please contact me at 201-529-7273 or on my cell phone at 973-632-5419. I appreciate your assistance in this situation.

Regards,

Timothy J. Eenigenburg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270
teenigen@ford.com

From: Steven Lintiaco [SLintiaco@mazdausa.com]
Sent: Wednesday, September 04, 2002 4:53 PM
To: Dalbo, Bob (R.J.)
Subject: RE: 02 Escape Calibration Concern

Thanks for the information Bob. It's very helpful as always. I know that you and the calibration group are doing everything possible to complete this fix. Will talk to you in tomorrow's meeting.

Steve Lintiaco
Mazda North American Operations
Tribute Product Support
949-442-6514 (phone)
949-442-6599 (fax)
e-mail: slintiaco@mazdausa.com

-----Original Message-----

From: Dalbo, Bob (R.J.) [mailto:rdalbo@ford.com]
Sent: Wednesday, September 04, 2002 1:47 PM
To: Harris, Lisa (L.A.); Suarez, Rhae (R.); Lintiaco, Steven (S.); Rothwaller, Daniel (D.); Moorhouse, Scott (S.R.); Corbett, Sandra (S.M.); Altkonian, Don (D.J.); Kanai, Shinji (S.); Shiraishi, Masaru (M.); Noteboom, Jim (J.E.); Veenstra, Tim (T.W.)
Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Bullard, Dawn (D.); Corlew, Randall (R.L.); Terzes, Laura (L.D.); Hofman, Michael (M.V.); Peters, Robin (R.S.); Takasawa, Keith (K.D.); Marianos, Tom (T.E.); Bob Fascetti
Subject: RE: 02 Escape Calibration Concern
Importance: High

Thanks to extraordinary efforts by the multitude of people involved in the release process:

- * 2003 MY NA market calibrations will go into production 9/10.
- * 2003 MY market calibrations were released on Fordstar 8/30 and are currently available (WDS version B20.11)
- * 2001/2002 MY NA market service calibrations are just now available on Fordstar (WDS B20.12).
- * 2001/2002 MY service calibrations will be available via Internet by 9/6.

Tim,
Please approve concern C11390555 (with Keith's concurrence) to release the finned-pintle IACV for service as the necessary calibrations are now available.

Bob Dalbo
3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

> -----Original Message-----

> From: Harris, Lisa (L.A.)
> Sent: Wednesday, September 04, 2002 10:10 AM
> To: Dalbo, Bob (R.J.)
> Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Bullard, Dawn
(D.);
Corlew, Randall (R.L.)
> Subject: RE: 02 Escape Calibration Concern

> Bob,

> I can only imagine the pressure your team is under. As a member
of
the field and having our team members face customers on this issue, we
really need your support. We have a dealer who has told Ford Division
they
will not order any Escapes until this problem has been fixed and their
customer complaint list is GROWING. This same dealer is considering
contacting as many Ford dealers as he can and sending a note to Jim
O'Connor
stating their refusal to order Escapes. Like most of us the dealers are
frustrated however they see these customers more than either of us. Is
there
any way you can assist us so we can put this "call to arms" by our
dealers
to rest? If sharing this information with your team/superiors will
enable
us to avoid Jim O from getting directly involved (as the dealers plan to
make him).. it would help all of us. Can Pittsburgh be your 1st test
market
or part of a test in 2 markets (besides Detroit dealers)?

> Thanks and let us know. I know we are all trying to do what is
best.

> Lisa

> -----Original Message-----

> From: Corlew, Randall (R.L.)
> Sent: Tuesday, September 03, 2002 5:14 PM
> To: Dalbo, Bob (R.J.)
> Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Harris, Lisa
(L.A.);
Bullard, Dawn (D.)
> Subject: RE: 02 Escape Calibration Concern

> Bob,

> Thanks for letting me know that the update is not available until
release.

> Can you at least let me know the software level (WDS software level
number) and when it is confirmed that the release will occur?

> Thank you,

>
> Randy Corlew
>
> Ford Motor Company
> FSE-Pittsburgh Region
>
> -----Original Message-----
> From: Dalbo, Bob (R.J.)
> Sent: Tuesday, September 03, 2002 5:04 PM
> To: Corlew, Randall (R.L.)
> Cc: Daniluk Sr., John (J.J.); Belote, Paul (P.S.)
> Subject: RE: 02 Escape Calibration Concern
>
> There isn't any way that I can provide an advanced version. Sorry.
>
> Bob Dalbo
> 3.0L Calibration Supervisor
> Outfitters Calibration, NAT
> Phone: (313) 24-84947 Fax: (313) 32-31786
> Pager: (313) 795-2859 Email: rdalbo@ford.com
>
> -----Original Message-----
> From: Corlew, Randall (R.L.)
> Sent: Wednesday, August 28, 2002 10:33 PM
> To: Dalbo, Bob (R.J.)
> Cc: Daniluk Sr., John (J.J.); Belote, Paul (P.S.)
> Subject: RE: 02 Escape Calibration Concern
>
> Bob,
> Any chance of getting an advance copy of the calibration? I have a lot
> of
> people in rental cars! Time is getting short and more vehicles every day
> are
> nearing lemon law time limits.
>
> Thank you,
>
> Randy Corlew
>
> Ford Motor Company
> FSE-Pittsburgh Region
>
> -----Original Message-----
> From: Dalbo, Bob (R.J.)
> Sent: Wednesday, August 28, 2002 2:27 PM
> To: Eenigenburg, Timothy (T.J.); Suarez, Rhae (R.); Fournelle,
> Gilbert
> (G.); Corlew, Randall (R.L.)
> Subject: RE: 02 Escape Calibration Concern
>
> The latest calibration to address stalling concerns will be available
> on
> Fordstar Monday, September 9, per the emergency release meeting held at
> 10:00 today. This presumes a successful review with the CPE at 6:30 PM
> tomorrow.>
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> 3.0L Calibration Supervisor
> Outfitters Calibration, NAT

> Phone: (313) 24-84947 Fax: (313) 32-31786
> Pager: (313) 795-2859 Email: rdalbo@ford.com

> -----Original Message-----

> From: Eenigenburg, Timothy (T.J.)
> Sent: Thursday, August 22, 2002 10:45 PM
> To: Dalbo, Bob (R.J.); Suarez, Rhae (R.); Fournelle, Gilbert (G.)
> Cc: Eenigenburg, Timothy (T.J.)
> Subject: RE: 02 Escape Calibration Concern

> Gentlemen,

> I worked with the technician on this vehicle. The TSB 02-11-06 was followed step by step first and then ISM 02-06-025 was also followed. All of the listed grounds have been inspected and the PCM pins were not burnt. The MAF and DPFE were replaced. The vehicle stalled on the customer after the TSB and ISM were performed. Any help you can offer would be greatly appreciated.

> Regards,
> Timothy J. Eenigenburg
> Ford Motor Company
> Field Service Engineer
> N.Y. Region
> Phone: 201-529-7273
> Fax: 201-529-7270
> teenigan@ford.com

> -----Original Message-----

> From: Dalbo, Bob (R.J.)
> Sent: Thursday, August 22, 2002 9:05 AM
> To: Suarez, Rhae (R.); Fournelle, Gilbert (G.)
> Cc: Eenigenburg, Timothy (T.J.)
> Subject: RE: 02 Escape Calibration Concern

> Rhae,
> Please confirm that every step in the TSB and ISM have been performed. We will investigate getting an advanced copy of the new calibration.

> Bob Dalbo
> 3.0L Calibration Supervisor
> Outfitters Calibration, NAT
> Phone: (313) 24-84947 Fax: (313) 32-31786
> Pager: (313) 795-2859 Email: rdalbo@ford.com

> -----Original Message-----

> From: Suarez, Rhae (R.)
> Sent: Wednesday, August 21, 2002 7:59 AM
> To: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.)
> Cc: Eenigenburg, Timothy (T.J.)
> Subject: FW: 02 Escape Calibration Concern

> Bob/Gilbert,

> Can we help Tim out and save from a Buyback? Any suggestions?

>

> Thanks!

> Rhae M. Suarez

>

> Rhae Michael Suarez

> Product Concern Engineer - Escape / Tribute / Maverick

> PVT & Field Support / FCSD

> DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101

> Phone: 313-32-23344 Pager: 313-796-6242

> Fax: 313-33-78337

> Email: rsuarez8@ford.com

>

> -----Original Message-----

> From: Eenigenburg, Timothy (T.J.)

> Sent: Tuesday, August 20, 2002 11:15 PM

> To: Suarez, Rhae (R.)

> Cc: Chiarello, Paul (P.J.); Eenigenburg, Timothy (T.J.)

> Subject: 02 Escape Calibration Concern

>

> Rhae,

> I am forwarding you the information on the Escape that we spoke about earlier. The vehicle is part of a large fleet that purchases many products from us. The customer has been complaining about an intermittent

stalling concern since about 4000 miles. The vehicle now has 25308 miles.

The vehicle stalls on decel and the TSB and ISM recommendations have been

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> The technician at Hackettstown tried to update the PCM this morning but

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Division Fleet Manager and Customer Service Manager. The vehicle is well

within Lemon Law and we stand to loose a good fleet customer. Is it possible to receive a copy of the new stall fix calibration to get this customer back on the road with a repaired vehicle? I realize that the calibration was removed from Fordstar due to a concern if the battery would

be disconnected. I will work it out with the customer to get the vehicle

back in for the final revision when it becomes available, but the customer

will not take the vehicle back without the "stall fix".

> The vehicle information is as follows:

>

VIN: 1FMCU04101KA64304

>

Mileage: 25308 miles

>

Dealer: Hackettstown Ford, P&A: 02815

>

> Please contact me at 201-529-7273 or on my cell phone at 973-632-5419. I appreciate your assistance in this situation. >

>

>

> Regards,

> Timothy J. Eenigenburg

> Ford Motor Company

> Field Service Engineer
> N.Y. Region
> Phone: 201-529-7273
> Fax: 201-529-7270
> teenigen@ford.com
>

From: Veenstra, Tim (T.W.)
Sent: Wednesday, September 04, 2002 5:11 PM
To: Piazza, Joanne (J.)
Cc: Rusu, Jessika (J.L.); Dalbo, Bob (R.J.); Takasawa, Keith (K.D.); Corbett, Sandra (S.M.); Takasawa, Keith (K.D.)
Subject: FW: 02 Escape Calibration Concern

Importance: High

Please approve C11390555 for 2003RC service only. Does not affect Hofu or KCAP and you should be able to raise to A. I have already added my approval to the d-screen. Thanks.

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Wednesday, September 04, 2002 4:47 PM
To: Harris, Lisa (L.A.); Suarez, Rhee (R.); Limiloco, Steven (S.); Rothweiler, Daniel (D.); Moorhouse, Scott (S.R.); Corbett, Sandra (S.M.); Altoonlan, Don (D.J.); Kanal, Shiraji (S.); Shirakishi, Masaru (M.); Notsboom, Jim (J.E.); Veenstra, Tim (T.W.)
Cc: Bajote, Paul (P.S.); Danik Sr., John (J.J.); Bullard, Dawn (D.); Corlew, Randall (R.L.); Terzes, Laura (L.D.); Hofman, Michael (M.V.); Peters, Robin (R.S.); Takasawa, Keith (K.D.); Marlanos, Tom (T.E.); Bob Pascetti
Subject: RE: 02 Escape Calibration Concern
Importance: High

Thanks to extraordinary efforts by the multitude of people involved in the release process:

- 2003 MY NA market calibrations will go into production 8/10.
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- 2001/2002 MY NA market service calibrations are just now available on Fordstar (WDS B20.12).
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Tim,

Please approve concern C11390555 (with Keith's concurrence) to release the finned-pintle IACV for service as the necessary calibrations are now available.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Harris, Lisa (L.A.)
Sent: Wednesday, September 04, 2002 10:10 AM
To: Dalbo, Bob (R.J.)
Cc: Bajote, Paul (P.S.); Danik Sr., John (J.J.); Bullard, Dawn (D.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

Bob,

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Thanks and let us know. I know we are all trying to do what is best.

Lisa

-----Original Message-----

From: Corlew, Randall (R.L.)
Sent: Tuesday, September 03, 2002 5:14 PM
To: Dalbo, Bob (R.J.)
Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Harris, Lisa (L.A.); Bullard, Dawn (D.)
Subject: RE: 02 Escape Calibration Concern

Bob,

Thanks for letting me know that the update is not available until release.

Can you at least let me know the software level (WDS software level number) and when it is confirmed that the release will occur?

Thank you,

Randy Corlew

Ford Motor Company
FSE-Pittsburgh Region

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Sent: Tuesday, September 03, 2002 5:04 PM
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Cc: Daniluk Sr., John (J.J.); Belote, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

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Bob Dalbo

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Phone: (313) 24-84847 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Corlew, Randall (R.L.)
Sent: Wednesday, August 28, 2002 10:33 PM
To: Dalbo, Bob (R.J.)
Cc: Daniluk Sr., John (J.J.); Belote, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

Bob,

Any chance of getting an advance copy of the calibration? I have a lot of people in rental cars! Time is getting short and more vehicles every day are nearing lemon law time limits.

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Randy Corlew

Ford Motor Company

FSE-Pittsburgh Region

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Wednesday, August 28, 2002 2:27 PM
To: Eenigenburg, Timothy (T.J.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

The latest calibration to address stalling concerns will be available on Fordstar Monday, September 9, per the emergency release meeting held at 10:00 today. This presumes a successful review with the CPE at 6:30 PM tomorrow.

Bob Dalbo

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Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Eenigenburg, Timothy (T.J.)
Sent: Thursday, August 22, 2002 10:45 PM
To: Dalbo, Bob (R.J.); Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Gentlemen,

I worked with the technician on this vehicle. The TSB 02-11-06 was followed step by step first and then ISM 02-06-025 was also followed. All of the listed grounds have been inspected and the PCM pins were not burnt. The MAF and DPFE were replaced. The vehicle stalled on the customer after the TSB and ISM were performed. Any help you can offer would be greatly appreciated.

Regards,

Timothy J. Eenigenburg

Ford Motor Company
Field Service Engineer
N.Y. Region
Phone: 201-529-7273
Fax: 201-529-7270
teenigen@ford.com

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From: Dalbo, Bob (R.J.)
Sent: Thursday, August 22, 2002 9:05 AM
To: Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Rhae,

Please confirm that every step in the TSB and ISM have been performed. We will investigate getting an advanced copy of the new calibration.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT

Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 796-2859 Email: rdalbo@ford.com

—Original Message—

From: Suarez, Rhae (R.)
Sent: Wednesday, August 21, 2002 7:59 AM
To: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: FW: 02 Escape Calibration Concern

Bob/Gilbert,

Can we help Tim out and save from a Buyback? Any suggestions?

Thanks!

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-796-8242
Fax: 313-33-78357
Email: rsuarez8@ford.com

—Original Message—

From: Eenigenburg, Timothy (T.J.)
Sent: Tuesday, August 20, 2002 11:15 PM
To: Suarez, Rhae (R.)
Cc: Chiarello, Paul (P.J.); Eenigenburg, Timothy (T.J.)
Subject: 02 Escape Calibration Concern

Rhae,

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The vehicle information is as follows:

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Mileage: 25308 miles

Dealer: Hackettstown Ford, P&A: 02815

Please contact me at 201-529-7273 or on my cell phone at 973-632-5419. I appreciate your assistance in this situation.

Regards,

Timothy J. Eenigenberg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

From: Harris, Lisa (L.A.)
Sent: Wednesday, September 04, 2002 5:38 PM
To: Dalbo, Bob (R.J.); Suarez, Rhae (R.); Limtlaco, Steven (S.); Rothweiler, Daniel (D.); Moorhouse, Scott (S.R.); Corbett, Sandra (S.M.); Alfoonlan, Don (D.J.); Kanai, Shinji (S.); Shiralah, Masaru (M.); Noteboom, Jim (J.E.); Veenstra, Tim (T.W.)
Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Bullard, Dawn (D.); Corlew, Randall (R.L.); Terzas, Laura (L.D.); Hofman, Michael (M.V.); Peters, Robin (R.S.); Takasawa, Keith (K.D.); Maranoa, Tom (T.E.); Fascetti, Bob (R.J.); Brauer, Al (A.J.)
Subject: RE: 02 Escape Calibration Concern

On behalf of the Pittsburgh Region, Ford Customer Service Division, a special thanks to the team!

—Original Message—

From: Dalbo, Bob (R.J.)
Sent: Wednesday, September 04, 2002 4:47 PM
To: Harris, Lisa (L.A.); Suarez, Rhae (R.); Limtlaco, Steven (S.); Rothweiler, Daniel (D.); Moorhouse, Scott (S.R.); Corbett, Sandra (S.M.); Alfoonlan, Don (D.J.); Kanai, Shinji (S.); Shiralah, Masaru (M.); Noteboom, Jim (J.E.); Veenstra, Tim (T.W.)
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Importance: High

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Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

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To: Dalbo, Bob (R.J.)
Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Bullard, Dawn (D.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

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Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Harris, Lisa (L.A.); Bullard, Dawn (D.)
Subject: RE: 02 Escape Calibration Concern

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Ford Motor Company
FSE-Pittsburgh Region

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Subject: RE: 02 Escape Calibration Concern

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Cc: Daniluk Sr., John (J.J.); Belote, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

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FSE-Pittsburgh Region

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To: Dalbo, Bob (R.J.); Suarez, Rhee (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
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Ford Motor Company

Field Service Engineer

N.Y. Region

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Fax: 201-529-7270

teenigen@ford.com

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Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-798-8242
Fax: 313-33-78337
Email: rsuarez8@ford.com

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Cc: Chiarello, Paul (P.J.); Eenigenburg, Timothy (T.J.)
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Fax: 201-529-7270
tsenigen@ford.com

From: Dalbo, Bob (R.J.)
Sent: Wednesday, September 04, 2002 8:10 PM
To: Veenstra, Tim (T.W.); Piazza, Joanne (J.)
Cc: Rusu, Jessica (J.L.); Takasawa, Keith (K.D.); Corbett, Sandra (S.M.); Suarez, Rhea (R.)
Subject: RE: 02 Escape Calibration Concern

Joanne/Tim,

With these new calibrations, this valve should be used for service of all model years. FCSD will release part information indicating that recalibration is required for 2001/2002 vehicles and the part packaging will also be labelled to inform customers that recalibration is necessary with this part. This is part of the stall fix.

Thanks again for your prompt assistance.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

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Cc: Rusu, Jessica (J.L.); Dalbo, Bob (R.J.); Takasawa, Keith (K.D.); Corbett, Sandra (S.M.); Takasawa, Keith (K.D.)
Subject: FW: 02 Escape Calibration Concern
Importance: High

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Cc: Balote, Paul (P.S.); Danik Sr., John (J.J.); Bullard, Dawn (D.); Corlew, Randall (R.L.); Terzas, Laura (L.D.); Hofman, Michael (M.V.); Peters, Robin (R.S.); Takasawa, Keith (K.D.); Marianos, Tom (T.E.); Bob Fascetti
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Outfitters Calibration, NAT

Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdaibo@ford.com

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To: Dalbo, Bob (R.J.)
Cc: Belote, Paul (P.S.); Danluk Sr., John (J.J.); Bullard, Dawn (D.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

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FSE-Pittsburgh Region

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From: Dalbo, Bob (R.L.)
Sent: Wednesday, August 28, 2002 2:27 PM
To: Enigenburg, Timothy (T.J.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Corlew, Randall (R.L.)
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Sent: Thursday, August 22, 2002 10:45 PM
To: Dalbo, Bob (R.L.); Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Enigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

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—Original Message—

From: Dalbo, Bob (R.J.)
Sent: Thursday, August 22, 2002 9:05 AM
To: Suarez, Rhee (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Rhee,
Please confirm that every step in the TSB and ISM have been performed. We will investigate getting an advanced copy of the new calibration.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—

From: Suarez, Rhee (R.)
Sent: Wednesday, August 21, 2002 7:59 AM
To: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: FW: 02 Escape Calibration Concern

Bob/Gilbert,

Can we help Tim out and save from a Buyback? Any suggestions?

Thanks!

Rhee M. Suarez

Rhee Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fabiano Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-796-8242
Fax: 313-33-78337
Email: rsuarez8@ford.com

—Original Message—

From: Eenigenburg, Timothy (T.J.)
Sent: Tuesday, August 20, 2002 11:15 PM
To: Suarez, Rhee (R.)
Cc: Chiarello, Paul (P.L.); Eenigenburg, Timothy (T.J.)
Subject: 02 Escape Calibration Concern

Rhee,

I am forwarding you the information on the Escape that we spoke about earlier. The vehicle is part of a large fleet that purchases many products from us. The customer has been complaining about an intermittent stalling concern since about 4000 miles. The vehicle now has 25308 miles. The vehicle stalls on decel and the TSB and ISM recommendations have been followed. The calibration was loaded from the TSB but the stalling has continued.

The technician at Hackensack tried to update the PCM this morning but the update was not available on B20.8. The customer has involved our Ford Division Fleet Manager and Customer Service Manager. The vehicle is well within Lemon Law and we stand to lose a good fleet customer. Is it possible to receive a copy of the new stall fix calibration to get this customer back on

the road with a repaired vehicle? I realize that the calibration was removed from Fordstar due to a concern if the battery would be disconnected. I will work it out with the customer to get the vehicle back in for the final revision when it becomes available, but the customer will not take the vehicle back without the "stall fix".

The vehicle information is as follows:

VIN: 1FMCUD4101KA64304

Mileage: 25308 miles

Dealer: Hackettstown Ford, P&A: 02815

Please contact me at 201-529-7273 or on my cell phone at 973-632-5419. I appreciate your assistance in this situation.

Regards,

Timothy J. Eenigenburg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

From: Eenigenburg, Timothy (T.J.)
Sent: Thursday, September 05, 2002 7:33 AM
To: Dalbo, Bob (R.J.)
Subject: RE: 02 Escape Calibration Concern

Bob,

I appreciate the update. Can we still expect to see the new calibration available on the 9th?
Thanks

Regards,
Timothy J. Eenigenburg
Ford Motor Company
Field Service Engineer
N.Y. Region
Phone: 201-529-7273
Fax: 201-529-7270
teenigen@ford.com

—Original Message—
From: Dalbo, Bob (R.J.)
Sent: Wednesday, August 28, 2002 2:27 PM
To: Eenigenburg, Timothy (T.J.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

The latest calibration to address stalling concerns will be available on Fordstar Monday, September 9, per the emergency release meeting held at 10:00 today. This presumes a successful review with the CPE at 6:30 PM tomorrow.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31786
Pager: (313) 796-2859 Email: rdalbo@ford.com

—Original Message—
From: Eenigenburg, Timothy (T.J.)
Sent: Thursday, August 22, 2002 10:45 PM
To: Dalbo, Bob (R.J.); Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Gentlemen,

I worked with the technician on this vehicle. The TSB 02-11-06 was followed step by step first and then ISM 02-06-025 was also followed. All of the listed grounds have been inspected and the PCM pins were not burnt. The MAF and DPFE were replaced. The vehicle stalled on the customer after the TSB and ISM were performed. Any help you can offer would be greatly appreciated.

Regards,
Timothy J. Eenigenburg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

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From: Dalbo, Bob (R.J.)
Sent: Thursday, August 22, 2002 9:05 AM
To: Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Rhae,

Please confirm that every step in the TSB and ISM have been performed. We will investigate getting an advanced copy of the new calibration.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Wednesday, August 21, 2002 7:59 AM
To: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: FW: 02 Escape Calibration Concern

Bob/Gilbert,

Can we help Tim out and save from a Buyback? Any suggestions?

Thanks!

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II.(room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-795-6242
Fax: 313-33-78337
Email: rsuarez6@ford.com

-----Original Message-----

From: Eenigenburg, Timothy (T.J.)
Sent: Tuesday, August 20, 2002 11:15 PM
To: Suarez, Rhae (R.)
Cc: Charselski, Paul (P.J.); Eenigenburg, Timothy (T.J.)
Subject: 02 Escape Calibration Concern

Rhae,

I am forwarding you the information on the Escape that we spoke about earlier. The vehicle is part of a large fleet that purchases many products from us. The customer has been complaining about an intermittent stalling concern since about 4000 miles. The vehicle now has 25308 miles. The vehicle stalls on decel and the TSB and ISM recommendations have been followed.

The calibration was loaded from the TSB but the stalling has continued.

The technician at Hackettstown tried to update the PCM this morning but the update was not available on B20.8. The customer has involved our Ford Division Fleet Manager and Customer Service Manager. The vehicle is well within Lemon Law and we stand to loose a good fleet customer. Is it possible to receive a copy of the new stall fix calibration to get this customer back on the road with a repaired vehicle? I realize that the calibration was removed from Fordstar due to a concern if the battery would be disconnected. I will work it out with the customer to get the vehicle back in for the final revision when it becomes available, but the customer will not take the vehicle back without the "stall fix".

The vehicle information is as follows:

VIN: 1FMCU04101KA64304

Mileage: 25308 miles

Dealer: Hackettstown Ford, P&A: 02815

Please contact me at 201-529-7273 or on my cell phone at 973-632-5419. I appreciate your assistance in this situation.

Regards,

Timothy J. Euzenberg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

From: Peters, Robin (R.S.)
Sent: Thursday, September 05, 2002 8:58 AM
To: Marianos, Tom (T.E.)
Cc: Dalbo, Bob (R.J.)
Subject: FW: 02 Escape Calibration Concern

Importance: High

Hi Tom,

Thanks for your efforts on the special U204 Fordstar release. There is one more notice outstanding, for export. The calibrations are:

1U7A 12A650 APD
1U7A 12A650 BBD
1U7A 12A650 BCD
1U7A 12A650 BDD
1U7A 12A650 BED
2U7A 12A650 CSB
2U7A 12A650 CTB
2U7A 12A650 CUB
2U7A 12A650 CVB
2U7A 12A650 CXB
2U7A 12A650 CYB

Notice: APED E11404407-001
WERS released: 9/3/2002

Questions:

Do you have the certification approval you need for these export calibrations?

If not, who supplies the approval to you, Masa Motohashi? (I'm not familiar with the export certification process.)

If so, can you project the date the calibrations would be published via Fordstar (if export calibrations are published in this method) and to the Internet?

Thanks, Tom!

Robin Peters

Truck PCM Timing Coordinator
Emissions Compliance Dept.
Phone: 313-39-01856

—Original Message—

From: Dalbo, Bob (R.J.)
Sent: Wednesday, September 04, 2002 4:47 PM
To: Harris, Lisa (L.A.); Suanaz, Rhee (R.); Limtiaco, Steven (S.); Rothweller, Daniel (D.); Moorhouse, Scott (S.R.); Corbett, Sandra (S.M.); Ahtoonian, Don (D.J.); Kanel, Shiroji (S.); Shirakishi, Masaru (M.); Noteboom, Jim (J.E.); Veenstra, Tim (T.W.)
Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Bullard, Dawn (D.); Corlew, Randall (R.L.); Terzes, Laura (L.D.); Hoffman, Michael (M.V.); Peters, Robin (R.S.); Takasawa, Keith (K.D.); Marianos, Tom (T.E.); Bob Fescott
Subject: RE: 02 Escape Calibration Concern
Importance: High

Thanks to extraordinary efforts by the multitude of people involved in the release process:

- 2003 MY NA market calibrations will go into production 9/10.
- 2003 MY market calibrations were released on Fordstar 8/30 and are currently available (WDS version

B20.11)

- 2001/2002 MY NA market service calibrations are just now available on Fordstar (WDS B20.12).
- 2001/2002 MY service calibrations will be available via Internet by 9/6.

Tim,

Please approve concern C11390555 (with Keith's concurrence) to release the finned-pintle IACV for service as the necessary calibrations are now available.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2858 Email: rdalbo@ford.com

-----Original Message-----

From: Harris, Lisa (L.A.)
Sent: Wednesday, September 04, 2002 10:10 AM
To: Dalbo, Bob (R.J.)
Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Bullard, Dawn (D.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

Bob,

I can only imagine the pressure your team is under. As a member of the field and having our team members face customers on this issue, we really need your support. We have a dealer who has told Ford Division they will not order any Escapes until this problem has been fixed and their customer complaint list is GROWING. This same dealer is considering contacting as many Ford dealers as he can and sending a note to Jim O'Connor stating their refusal to order Escapes. Like most of us the dealers are frustrated however they see these customers more than either of us. Is there any way you can assist us so we can put this "call to arms" by our dealers to rest? If sharing this information with your team/superiors will enable us to avoid Jim O from getting directly involved (as the dealers plan to make him).. It would help all of us. Can Pittsburgh be your 1st test market or part of a test in 2 markets (besides Detroit dealers)?

Thanks and let us know. I know we are all trying to do what is best.

Lisa

-----Original Message-----

From: Corlew, Randall (R.L.)
Sent: Tuesday, September 03, 2002 5:14 PM
To: Dalbo, Bob (R.J.)
Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Harris, Lisa (L.A.); Bullard, Dawn (D.)
Subject: RE: 02 Escape Calibration Concern

Bob,

Thanks for letting me know that the update is not available until release.
Can you at least let me know the software level (WDS software level number) and when it is confirmed that the release will occur?

Thank you,

Randy Corlew

Ford Motor Company
FSE-Pittsburgh Region

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 03, 2002 5:04 PM
To: Corlew, Randall (R.L.)
Cc: Daniluk Sr., John (J.J.); Bekete, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

There isn't any way that I can provide an advanced version. Sorry.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Corlew, Randall (R.L.)
Sent: Wednesday, August 28, 2002 10:33 PM
To: Dalbo, Bob (R.J.)
Cc: Daniluk Sr., John (J.J.); Bekete, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

Bob,

Any chance of getting an advance copy of the calibration? I have a lot of people in rental cars! Time is getting short and more vehicles every day are nearing lemon law time limits.

Thank you,

Randy Corlew

Ford Motor Company
FSE-Pittsburgh Region

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Wednesday, August 28, 2002 2:27 PM
To: Enigenburg, Timothy (T.J.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

The latest calibration to address stalling concerns will be available on Fordstar Monday, September 9, per the emergency release meeting held at 10:00 today. This presumes a successful review with the CPE at 6:30 PM tomorrow.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Enigenburg, Timothy (T.J.)
Sent: Thursday, August 22, 2002 10:45 PM
To: Dalbo, Bob (R.J.); Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Enigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Gentlemen,

I worked with the technician on this vehicle. The TSB 02-11-06 was followed step by step first and

then ISM 02-08-025 was also followed. All of the listed grounds have been inspected and the PCM pins were not burnt. The MAF and DPFE were replaced. The vehicle stalled on the customer after the TSB and ISM were performed. Any help you can offer would be greatly appreciated.

Regards,

Timothy J. Eenigenburg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Thursday, August 22, 2002 9:05 AM
To: Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Rhae,

Please confirm that every step in the TSB and ISM have been performed. We will investigate getting an advanced copy of the new calibration.

Bob Dalbo

S.O.L. Calibration Supervisor

Outfitters Calibration, NAT

Phone: (313) 24-84947 Fax: (313) 32-31786

Pager: (313) 795-2858 Email: rdalbo@ford.com

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Wednesday, August 21, 2002 7:59 AM
To: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: FW: 02 Escape Calibration Concern

Bob/Gilbert,

Can we help Tim out and save from a Buyback? Any suggestions?

Thanks!

Rhae M. Suarez

Rhae Michael Suarez

Product Concern Engineer - Escape / Tribute / Maverick

PVT & Field Support / FCSD

DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101

Phone: 313-32-23344 Pager: 313-796-8242

Fax: 313-33-76337

Email: rsuarez8@ford.com

-----Original Message-----

From: Eenigenburg, Timothy (T.J.)
Sent: Tuesday, August 20, 2002 11:15 PM
To: Suarez, Rhae (R.)

Cc: Chireko, Paul (P.J.); Eenigenburg, Timothy (T.J.)
Subject: 02 Escape Calibration Concern

Rbac,

I am forwarding you the information on the Escape that we spoke about earlier. The vehicle is part of a large fleet that purchases many products from us. The customer has been complaining about an intermittent stalling concern since about 4000 miles. The vehicle now has 25308 miles. The vehicle stalls on decel and the TSB and ISM recommendations have been followed. The calibration was loaded from the TSB but the stalling has continued.

The technician at Hackettstown tried to update the PCM this morning but the update was not available on B20.8. The customer has involved our Ford Division Fleet Manager and Customer Service Manager. The vehicle is well within Lemon Law and we stand to loose a good fleet customer. Is it possible to receive a copy of the new stall fix calibration to get this customer back on the road with a repaired vehicle? I realize that the calibration was removed from Fordstar due to a concern if the battery would be disconnected. I will work it out with the customer to get the vehicle back in for the final revision when it becomes available, but the customer will not take the vehicle back without the "stall fix".

The vehicle information is as follows:

VIN: 1FMCU04101KA64304

Mileage: 25308 miles

Dealer: Hackettstown Ford, P&A: 02815

Please contact me at 201-529-7273 or on my cell phone at 973-632-5419. I appreciate your assistance in this situation.

Regards,

Timothy J. Eenigenburg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

From: Sloan, Burt (B.E.)
Sent: Thursday, September 05, 2002 9:42 AM
To: Adams, Kerry (K.N.); Austin, James (J.E.); Bogema, John (P.); Boyk, Greg (G.J.); Dakhilallah, Hassan (H.A.); Dalbo, Bob (R.J.); Deladorie, Jim (J.A.); Dennis, Matt (M.A.); Fascetti, Bob (R.J.); Fournelle, Gilbert (G.); Gibson, Patrick (P.W.); Hansen, George (G.C.); Hedges, John (J.E.); Hills, Kevin (K.T.); Kieliszewski, Mark (M.D.); King, Brian (B.M.); Lewis, Marvin (M.A.); Ulmatta, Gary (G.D.); Liller, David (D.J.); Lyon, Peter (P.M.); Matkovich, Dale (D.M.); Mazzella, Gary (G.R.); McIntee, Brian (B.E.); Newman, Chris (C.W.); Perick, Don (D.A.); Putney, Bill (W.); Sabin, Scott (S.M.); Scott, Damon (D.A.); Squires, Mark (D.M.); Stelmaszczyk, Robert (R.); Turner, Donald (D.A.); Ward, Sheila (S.A.); Wettach, Bill (B.); Whitehead, Joe (J.P.); Young, Dan (D.G.)
Cc: Karr, Jerry (G.T.); Hoffman, Michael (M.V.); Corbett, Sandra (S.M.); Van Wiemeersch, John (J.R.)
Subject: U152, UP207, & U204 Drivability Team 9/11/02

U152, UP207, & U204 Drivability Team
Sep. 11, 2002
8:00 am to 10:00 am
TEE - Conference Rm 1

Call In Phone Number: 9-1-877-877-7126
Participant Code: 6341969 #

Sep. 11, 2002 Meeting Agenda:

1) Review identification of Stalls issues and projects resulting from reviewing Stalls claims

4.0L U152	John Hedges
4.6L U152	Pete Lyon
4.0L UP207	Robert
Stelmaszczyk	
3.0L U204	Bob Dalbo
2.0L U204	James Austin

Sep. 3, 2002 Meeting Minutes

Jim Austin reviewed his analysis and fix of a 3.0L Ranger Stall issue
Jim reviewed his current work on analyzing a 2.3L Ranger Hes / Surge issue
Bob Stelmaszczyk reviewed his analysis method
Jim Deladorie introduced a questionnaire that he would like dealers to fill out while diagnosing a stall

From: Dalbo, Bob (R.J.)
Sent: Thursday, September 05, 2002 11:16 AM
To: Eenigenburg, Timothy (T.J.)
Subject: FW: 02 Escape Calibration Concern

Importance: High

My apologies. I forgot to add you to the note below.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

---Original Message---

From: Dalbo, Bob (R.J.)
Sent: Wednesday, September 04, 2002 4:47 PM
To: Harris, Lisa (L.A.); Suarez, Rhan (R.); Limiaco, Steven (S.); Rothweiler, Daniel (D.); Moorhouse, Scott (S.R.); Corbett, Sandra (S.M.); Almorlan, Don (D.J.); Kanai, Shing (S.); Shiraishi, Masaru (M.); Notoboom, Jim (J.E.); Veerstra, Tim (T.W.)
Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Bullard, Dawn (D.); Corlew, Randall (R.L.); Terzes, Laura (L.D.); Hoffman, Michael (M.V.); Peters, Robin (R.S.); Takasawa, Keith (K.D.); Marianos, Tom (T.E.); Bob Feacetti
Subject: RE: 02 Escape Calibration Concern
Importance: High

Thanks to extraordinary efforts by the multitude of people involved in the release process:

- 2003 MY NA market calibrations will go into production 9/10.
- 2003 MY market calibrations were released on Fordstar 8/30 and are currently available (WDS version B20.11)
- 2001/2002 MY NA market service calibrations are just now available on Fordstar (WDS B20.12).
- 2001/2002 MY service calibrations will be available via Internet by 9/8.

Tim,

Please approve concern C11390655 (with Keith's concurrence) to release the finned-plate IACV for service as the necessary calibrations are now available.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

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Sent: Wednesday, September 04, 2002 10:10 AM
To: Dalbo, Bob (R.J.)
Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Bullard, Dawn (D.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

Bob,

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is GROWING. This same dealer is considering contacting as many Ford dealers as he can and sending a note to Jim O'Connor stating their refusal to order Escapes. Like most of us the dealers are frustrated however they see these customers more than either of us. Is there any way you can assist us so we can put this "call to arms" by our dealers to rest? If sharing this information with your team/superiors will enable us to avoid Jim O from getting directly involved (as the dealers plan to make him).. It would help all of us. Can Pittsburgh be your 1st test market or part of a test in 2 markets (besides Detroit dealers)?

Thanks and let us know. I know we are all trying to do what is best.

Lisa

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From: Corlew, Randall (R.L.)
Sent: Tuesday, September 03, 2002 5:14 PM
To: Dalbo, Bob (R.J.)
Cc: Belote, Paul (P.S.); Danluk Sr., John (J.J.); Harris, Lisa (L.A.); Bullard, Dawn (D.)
Subject: RE: 02 Escape Calibration Concern

Bob,

Thanks for letting me know that the update is not available until release.

Can you at least let me know the software level (WDS software level number) and when it is confirmed that the release will occur?

Thank you,

Randy Corlew

Ford Motor Company
FSE-Pittsburgh Region

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Sent: Tuesday, September 03, 2002 5:04 PM
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Cc: Danluk Sr., John (J.J.); Belote, Paul (P.S.)
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There isn't any way that I can provide an advanced version. Sorry.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

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To: Dalbo, Bob (R.J.)
Cc: Danluk Sr., John (J.J.); Belote, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

Bob,

Any chance of getting an advance copy of the calibration? I have a lot of people in rental cars. Time is getting short and more vehicles every day are nearing lemon law time limits.

Thank you,

Randy Carlow

Ford Motor Company
FSE-Pittsburgh Region

—Original Message—

From: Dalbo, Bob (R.J.)
Sent: Wednesday, August 28, 2002 2:27 PM
To: Eenigenburg, Timothy (T.J.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

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Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—

From: Eenigenburg, Timothy (T.J.)
Sent: Thursday, August 22, 2002 10:45 PM
To: Dalbo, Bob (R.J.); Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Gentlemen,

I worked with the technician on this vehicle. The TSB 02-11-06 was followed step by step first and then ISM 02-06-026 was also followed. All of the listed grounds have been inspected and the PCM pins were not burnt. The MAF and DPFE were replaced. The vehicle stalled on the customer after the TSB and ISM were performed. Any help you can offer would be greatly appreciated.

Regards,

Timothy J. Eenigenburg
Ford Motor Company
Field Service Engineer
N.Y. Region
Phone: 201-529-7273
Fax: 201-529-7270
teenigen@ford.com

—Original Message—

From: Dalbo, Bob (R.J.)
Sent: Thursday, August 22, 2002 9:05 AM
To: Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Rhae,

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Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 796-2859 Email: rdaibo@ford.com

—Original Message—

From: Suarez, Rhae (R.)
Sent: Wednesday, August 21, 2002 7:59 AM
To: Fournelle, Gilbert (G.); Dalbo, Bob (R.)
Cc: Eriegenburg, Timothy (T.J.)
Subject: FW: 02 Escape Calibration Concern

Bob/Gilbert,

Can we help Tim out and save from a Buyback? Any suggestions?

Thanks!

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
D8C II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-796-8242
Fax: 313-33-78337
Email: rsuarez8@ford.com

—Original Message—

From: Eriegenburg, Timothy (T.J.)
Sent: Tuesday, August 20, 2002 11:15 PM
To: Suarez, Rhae (R.)
Cc: Chiarello, Paul (P.J.); Eriegenburg, Timothy (T.J.)
Subject: 02 Escape Calibration Concern

Rhae,

I am forwarding you the information on the Escape that we spoke about earlier. The vehicle is part of a large fleet that purchases many products from us. The customer has been complaining about an intermittent stalling concern since about 4000 miles. The vehicle now has 25308 miles. The vehicle stalls on decel and the TSB and ISM recommendations have been followed. The calibration was loaded from the TSB but the stalling has continued.

The technician at Hackettstown tried to update the PCM this morning but the update was not available on B20.8. The customer has involved our Ford Division Fleet Manager and Customer Service Manager. The vehicle is well within Lemon Law and we stand to loose a good fleet customer. Is it possible to receive a copy of the new stall fix calibration to get this customer back on the road with a repaired vehicle? I realize that the calibration was removed from Fordstar due to a concern if the battery would be disconnected. I will work it out with the customer to get the vehicle back in for the final revision when it becomes available, but the customer will not take the vehicle back without the "stall fix".

The vehicle information is as follows:

VIN: LPMCU04101KA64304

Mileage: 25308 miles

Dealer: Hackettstown Ford, P&A: 02815

Please contact me at 201-529-7273 or on my cell phone at 973-632-5419. I appreciate your assistance in this situation.

Regards,

Timothy J. Eenigenburg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

From: Noteboom, Jim (J.E.)
Sent: Thursday, September 05, 2002 12:20 PM
To: Dalbo, Bob (R.J.)
Subject: RE: 02 Escape Calibration Concern

When will the new PCM and IAC be available?

Jim Noteboom
Powertrain Field Quality Specialist/Denver
Phone: 303.674.4015 FAX: 303.674.5730
Cell: 303.921.2076

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Wednesday, September 04, 2002 2:47 PM
To: Harris, Lisa (L.A.); Suarez, Rhae (R.); Limtaco, Steven (S.); Rothweiler, Daniel (D.); Moorhouse, Scott (S.R.); Corbett, Sandra (S.M.); Altonian, Don (D.J.); Kanai, Shingi (S.); Shiraiishi, Masaru (M.); Noteboom, Jim (J.E.); Veenstra, Tim (T.W.)
Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Bulard, Dawn (D.); Corlew, Randall (R.L.); Terzes, Laura (L.D.); Hoffman, Michael (M.V.); Peters, Robin (R.S.); Takasawa, Keith (K.D.); Martens, Tom (T.E.); Bob Fassetti
Subject: RE: 02 Escape Calibration Concern
Importance: High

Thanks to extraordinary efforts by the multitude of people involved in the release process:

- 2003 MY NA market calibrations will go into production 9/10.
- 2003 MY market calibrations were released on Fordstar 8/30 and are currently available (WDS version B20.11)
- 2001/2002 MY NA market service calibrations are just now available on Fordstar (WDS B20.12).
- 2001/2002 MY service calibrations will be available via Internet by 9/6.

Tim,
Please approve concern C11390555 (with Keith's concurrence) to release the finned-pintle IACV for service as the necessary calibrations are now available.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2858 Email: rdalbo@ford.com

-----Original Message-----

From: Harris, Lisa (L.A.)
Sent: Wednesday, September 04, 2002 10:10 AM
To: Dalbo, Bob (R.J.)
Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Bulard, Dawn (D.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

Bob,

I can only imagine the pressure your team is under. As a member of the field and having our team members face customers on this issue, we really need your support. We have a dealer who has told Ford Division they will not order any Escapes until this problem has been fixed and their customer complaint list is GROWING. This same dealer is considering contacting as many Ford dealers as he can and sending a note to Jim O'Connor stating their refusal to order Escapes. Like most of us the dealers are frustrated however they see these customers more than either of us. Is there any way you can assist us so we can put this "call to arms" by our dealers to rest? If sharing this information with your team/superiors will

enable us to avoid Jim O from getting directly involved (as the dealers plan to make him).. it would help all of us. Can Pittsburgh be your 1st test market or part of a test in 2 markets (besides Detroit dealers)?

Thanks and let us know. I know we are all trying to do what is best.

Lisa

-----Original Message-----

From: Corlew, Randall (R.L.)
Sent: Tuesday, September 03, 2002 5:14 PM
To: Dalbo, Bob (R.J.)
Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Harris, Lisa (L.A.); Bullard, Dawn (D.)
Subject: RE: 02 Escape Calibration Concern

Bob,

Thanks for letting me know that the update is not available until release.

Can you at least let me know the software level (WDS software level number) and when it is confirmed that the release will occur?

Thank you,

Randy Corlew

Ford Motor Company
FSE-Pittsburgh Region

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Sent: Tuesday, September 03, 2002 5:04 PM
To: Corlew, Randall (R.L.)
Cc: Daniluk Sr., John (J.J.); Belote, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

There isn't any way that I can provide an advanced version. Sorry.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Corlew, Randall (R.L.)
Sent: Wednesday, August 28, 2002 10:33 PM
To: Dalbo, Bob (R.J.)
Cc: Daniluk Sr., John (J.J.); Belote, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

Bob,

Any chance of getting an advance copy of the calibration? I have a lot of people in rental cars! Time is getting short and more vehicles every day are nearing lemon law time limits.

Thank you,

Randy Corlew

Ford Motor Company

FSE-Pittsburgh Region

-----Original Message-----

From: Dalbo, Bob (R.L.)
Sent: Wednesday, August 28, 2002 2:27 PM
To: Eenigenburg, Timothy (T.J.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

The latest calibration to address stalling concerns will be available on Fordstar Monday, September 9, per the emergency release meeting held at 10:00 today. This presumes a successful review with the CPE at 6:30 PM tomorrow.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Eenigenburg, Timothy (T.J.)
Sent: Thursday, August 22, 2002 10:45 PM
To: Dalbo, Bob (R.L.); Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Gentlemen,

I worked with the technician on this vehicle. The TSB 02-11-06 was followed step by step first and then ISM 02-06-025 was also followed. All of the listed grounds have been inspected and the PCM pins were not burnt. The MAF and DPFE were replaced. The vehicle stalled on the customer after the TSB and ISM were performed. Any help you can offer would be greatly appreciated.

Regards,

Timothy J. Eenigenburg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

-----Original Message-----

From: Dalbo, Bob (R.L.)
Sent: Thursday, August 22, 2002 9:05 AM
To: Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Rhae,

Please confirm that every step in the TSB and ISM have been performed. We will investigate getting an advanced copy of the new calibration.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT

Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdaibo@ford.com

-----Original Message-----

From: Suarez, Rhoe (R.)
Sent: Wednesday, August 21, 2002 7:59 AM
To: Fournelle, Gilbert (G.); Dalbo, Bob (R.L.)
Cc: Eanigenburg, Timothy (T.J.)
Subject: FW: 02 Escape Calibration Concern

Bob/Gilbert,

Can we help Tim out and save from a Buyback? Any suggestions?

Thanks!

Rhoe M. Suarez

Rhoe Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCBD
DSC II (room 548) / 1600 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-795-8242
Fax: 313-33-78337
Email: rsuarez8@ford.com

-----Original Message-----

From: Eanigenburg, Timothy (T.J.)
Sent: Tuesday, August 20, 2002 11:15 PM
To: Suarez, Rhoe (R.)
Cc: Chirafello, Paul (P.J.); Eanigenburg, Timothy (T.J.)
Subject: 02 Escape Calibration Concern

Rhoe,

I am forwarding you the information on the Escape that we spoke about earlier. The vehicle is part of a large fleet that purchases many products from us. The customer has been complaining about an intermittent stalling concern since about 4000 miles. The vehicle now has 25308 miles. The vehicle stalls on decal and the TSB and ISM recommendations have been followed. The calibration was loaded from the TSB but the stalling has continued.

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Regards,

Timothy J. Eenigenburg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

From: Suarez, Rhae (R.)
Sent: Thursday, September 05, 2002 1:13 PM
To: Pepitone, Gil (J.); Hansen, George (G.C.)
Cc: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.)
Subject: RE: Affinity Team Item of High VMV Warranty on Escape

Gil/George,

Here is the latest edition of the TSB (which is in the system for approvals) for the VMV replacement:

Service Procedure TSB:

NOTE: This concern may have several causes so it is important to thoroughly complete each step.

Please use the following conditions for all tests described below:

- Transmission In Park
- Engine at idle at approximately 750 RPM
- Engine temperature should be at least 88oC (190oF)
- All accessories and the engine cooling fan should be off

1. Determine if the Evaporative Vapor Management (EVAPVM) duty cycle is operating properly. If EVAPVM is functioning correctly, the duty cycle should increase to 84-100% with the FTP decreasing to approximately 2.2 volts and then recycle back to 0% duty cycle while FTP holds at approximately 2.6 volts. Do not replace the EVAPVM valve if the duty cycle functions correctly. If the duty cycle stops increasing and remains at 95-100% while FTP holds at approximately 2.6 volts, replace the EVAPVM valve with part number YLBZ-9C915-AA. Verify corrective action then proceed to Step 2.

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•

•

It has now been moved to the first step before any calibration work is done so that the vehicle will have the proper duty cycle when the vehicle is first looked at.

I hope this information is helpful. We have been working on this TSB for quite a long time. We cannot afford to have any hold ups because the Stall Issue is a very large concern.

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-766-8242
Fax: 313-33-78337
Email: rsuarezr@ford.com

-----Original Message-----

From: Pepitone, Gil (J.)
Sent: Thursday, September 05, 2002 12:13 PM
To: Hansen, George (G.C.)
Cc: Pepitone, Gil (J.); Florini, John (J.J.); DiAngelo, Renaldo (R.); Suarez, Rhae (R.); Hartmeyer, Hermann (H.); Whitworth, Rudy (A.R.)
Subject: FW: Affinity Team Item of High VMV Warranty on Escape

Hi George: I will be calling into next week's QRT to address TNI VMV and existing TSB 02-8-8.

The notes below provide specifics of changes I would recommend necessary to reduce VMV TNI for Escape.

However, TSB 02-11-8, dated 7/10/02 was recently released but did NOT include any of my suggestions: it only included additional calibration listings.

Ms. Rhee had presented my suggestions to the Escape Stalls Team on 7/1/02. See below.

Please distribute this to the Involved Parties as appropriate prior to next week's Escape QRT:
Thursday, September 05, 2002 10:00 AM-12:00 PM.

AGENDA:

E29 - CHECK ENGINE LIGHT TROUBLE: VMV Sticking J. Fiorini / K. Coyee

TSB - VMV Mis-Diagnosis: Gil Peppone

Call In Numbers:

Domestic: 888-252-9164

Ford Net: 954-1125

International: 630-424-2074

Pass code: 6821247#

Gil Peppone

-----Original Message-----

From: Peppone, Gil (J.)

Sent: Monday, July 15, 2002 10:40 AM

To: DiAngelo, Ronaldo (R.)

Cc: Peppone, Gil (J.)

Subject: FW: Affinity Team Item of High VMV Warranty on Escape

Hi Randy: here is a recent accomplishment I forgot to forward to you.

I HAD listed as a June item for the Flash Report.

Pls include with in file.

Gil Peppone

Powertrain Field Quality Specialist-"PFQS" in

South Florida

Office/Answering Machine: 954-753-9989

Cell Phone 954-242-2088

"With Warranty you are Paying for the Sins of the Past"

-----Original Message-----

From: Whitworth, Rudy (A.R.)

Sent: Monday, July 01, 2002 1:31 PM

To: Peppone, Gil (J.)

Subject: FW: Affinity Team Item of High VMV Warranty on Escape

Working!

Rudy Whitworth

MIL Affinity Team Process Leader

Phone 313-337-3135 Fax 313-246-8430

CDS ID = AWHITWOR@FORD.com <mailto:AWHITWOR@FORD.com>

-----Original Message-----

From: Suarez, Rhee (R.)

Sent: Monday, July 01, 2002 1:30 PM

To: Hartmeyer, Hamann (H.)

Cc: Whitworth, Rudy (A.R.)

Subject: RE: Affinity Team Item of High VMV Warranty on Escape

Thank you for the information. **GII has brought this issue up in the Stalls meetings and the team is in the process of developing a new revision to the TSB. It will include this information and some other additional.**

Thanks again,

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC #1 (room 548) / 1800 Fabiane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-790-6242
Fax: 313-33-78337
Email: rsuarez8@ford.com <<mailto:rsuarez8@ford.com>>

-----Original Message-----

From: Hartmeyer, Hermann (H.)
Sent: Monday, July 01, 2002 1:24 PM
To: Suarez, Rhae (R.)
Cc: Whitworth, Rudy (A.R.)
Subject: FW: Affinity Team Item of High VMV Warranty on Escape

Rhae,

Please review the attached notes regarding issues with TSB# 02-08-06 and 02-11-06. I understand from Leon Dallape that you're the author.

Hermann Hartmeyer
PD-RVT-CAPE-PCSE-Diagnostic Systems
(phone) 313-248-3480/(fax) 313-337-3813
(pager) 313-219-2873
POEE Building, MD #25
(email) hhartmey@ford.com <<mailto:hhartmey@ford.com>>

-----Original Message-----

From: Whitworth, Rudy (A.R.)
Sent: Monday, July 01, 2002 11:07 AM
To: Edgar, Vance (V.W.); Hartmeyer, Hermann (H.)
Subject: FW: Affinity Team Item of High VMV Warranty on Escape

Guay - I need a little guidance. Whom should this diagnostic method error go to for resolution??????

Rudy Whitworth

MIL Affinity Team Process Leader
Phone 313-337-3135 Fax 313-248-8430
CDS ID = AWHITWOR@FORD.com <<mailto:AWHITWOR@FORD.com>>

-----Original Message-----

From: Peplone, Gil (J.)
Sent: Friday, June 28, 2002 5:55 PM
To: Larkin, Gail (V.G.)
Cc: Whitworth, Rudy (A.R.); Altonian, Don (D.J.); Peplone, Gil (J.); DiAngelo, Renaldo (R.); Hansen, George (G.C.); Corbett, Sandra (S.M.); Auler, Jim (J.E.); Zaghef, Z. (.); Hamilton, Brennan (B.T.)
Subject: Affinity Team Item of High VMV Warranty on Escape

Good afternoon Gail: I request to be included via teleconference call for the Action Item when discussed in the appropriate future Affinity Team Meeting.

I recently reviewed the 6/14/02 Affinity Meeting Minutes. My review was late due to attendance for a Escape Study in the US Virgin Islands from 6/15-6/25/02.

This recent Study was focused on the known Concern of Decell Stalls for 3.0L. TSB 02-8-6 exists, which addresses most diagnostic method for resolution.

However, during my Investigation, I uncovered a scenario which appears to generate TNI for the 9C915 VMV. Step 4 of this TSB does not provide direction for Units which do not start their Purge Cycle: they may remain at Zero % for consider time periods. I experienced this first hand.

Discussions with Engineering informed me to perform a Drive Cycle to start the Purge Cycle.

Here are excerpts from my recent Summary Report:

Procedural Omission in TSB 02-8-6

The Repairing Tech described the following prior repair effort.

The Tech stated that while following Step #4 of the above TSB, the EVAPVM (VMV Duty Cycle) percentage was not seen to change from Zero % at idle (as specified by the TSB) after a one hour Idle.

PFQS was able to replicate this scenario on the same Unit and also for a second Unit. The fuel tanks were above ¼ full.

During discussions with Engineering during his visitation, it was suggested that the vehicle be driven to prompt the Purge Process. As a result, the purge cycle started to increase.

While Step #4 described Purge Cycle function over 84%, It's diagnostic do not describe what must be done if the value does not change from Zero% while at prolonged idle.

The Tech's interpretation of the lack of VMV Duty Cycle change from Zero % at Idle resulted in the ordering of a VMV. The Tech mentioned that if VMV replacement did not prompt a purge cycle DC increase from Zero%, a PCM would have been considered for order. Potential TNI Warranty for both the VMV (9C915) and the PCM (12A650) exists.

Here's one of my Recommendations from the same report:

A review of TSV 02-8-6, Step #4 should be conducted for consideration of the inclusion of a drive cycle prior to inspection of EVAP Purge VMV Duty Cycle values. This drive cycle would only be used for those Units which do not show an increase from 0% at idle. A time factor should be provided to aid the Tech on when he should perform the drive cycle.

Also, if fuel tank level is an influencing factor for valid EVAP evaluation, an acceptable fill range should be included in any TSB revision.

Please discuss/distribute my request with the appropriate Parties and advise so I may schedule.

If there is confusion, the part will be replaced on an assumption, and not the result of data acquisition.

**Gil Peppone
Powertrain Field Quality Specialist-"PFQS" in
South Florida
Office/Answering Machine: 954-753-9889
Cell Phone 954-242-2068
"With Warranty you are Paying for the Sins of the Past"**

From: Dalbo, Bob (R.J.)
Sent: Thursday, September 05, 2002 3:03 PM
To: Noteboom, Jim (J.E.)
Subject: RE: 02 Escape Calibration Concern

Jim,
No word yet on IACV availability. What PCM are you referring to?

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

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Sent: Thursday, September 05, 2002 12:20 PM
To: Dalbo, Bob (R.J.)
Subject: RE: 02 Escape Calibration Concern

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Jim Noteboom
Powertrain Field Quality Specialist/Denver
Phone: 303.874.4016 FAX: 303.874.5730
Cell: 303.921.2076

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To: Harris, Lisa (L.A.); Suarez, Rhee (R.); Limlaco, Steven (S.); Rothweiler, Daniel (D.); Moorhouse, Scott (S.R.); Corbett, Sandra (S.M.); Albonian, Don (D.J.); Kanai, Shirji (S.); Shirahsi, Masaru (M.); Noteboom, Jim (J.E.); Veenstra, Tim (T.W.)
Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Bullard, Dawn (D.); Corlew, Randall (R.L.); Terzes, Laura (L.D.); Hoffman, Michael (M.V.); Peters, Robin (R.S.); Takasawa, Keith (K.D.); Marlanos, Tom (T.E.); Bob Fascetti
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Importance: High

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Thanks and let us know. I know we are all trying to do what is best.

Lisa

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Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Harris, Lisa (L.A.); Buford, Dawn (D.)
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Ford Motor Company
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Bob Dalbo

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Outfiters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 785-2859 Email: rdalbo@ford.com

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To: Dalbo, Bob (R.J.)
Cc: Danluk Sr., John (J.J.); Belota, Paul (P.S.)
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Pager: (313) 795-2859 Email: mbalbo@ford.com

-----Original Message-----

From: Eenigenburg, Timothy (T.J.)
Sent: Thursday, August 22, 2002 10:45 PM
To: Dalbo, Bob (R.J.); Suarez, Rhee (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

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Ford Motor Company

Field Service Engineer

N.Y. Region

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Fax: 201-529-7270

teenigen@ford.com

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From: Dalbo, Bob (R.J.)
Sent: Thursday, August 22, 2002 9:05 AM
To: Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Rhae,
Please confirm that every step in the TSB and ISM have been performed. We will investigate getting an advanced copy of the new calibration.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Wednesday, August 21, 2002 7:59 AM
To: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: FW: 02 Escape Calibration Concern

Bob/Gilbert,

Can we help Tim out and save from a Buyback? Any suggestions?

Thanks!

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-796-8242
Fax: 313-33-78337
Email: rsuarez8@ford.com

-----Original Message-----

From: Eenigenburg, Timothy (T.J.)
Sent: Tuesday, August 20, 2002 11:15 PM
To: Suarez, Rhae (R.)
Cc: Chiarello, Paul (P.J.); Eenigenburg, Timothy (T.J.)
Subject: 02 Escape Calibration Concern

Rhae,

I am forwarding you the information on the Escape that we spoke about earlier. The vehicle is part of a large fleet that purchases many products from us. The customer has been complaining about an intermittent stalling concern since about 4000 miles. The vehicle now has 25308 miles. The vehicle stalls on decel and the TSB and ISM recommendations have been followed. The calibration was loaded from the TSB but the stalling has continued.

The technician at Hackettstown tried to update the PCM this morning but the update was not available on B20.8. The customer has involved our Ford Division Fleet Manager and Customer Service Manager. The vehicle is well within Lemon Law and we stand to loose a good fleet customer. Is it possible to receive a copy of the new stall fix calibration to get this customer back on the road with a repaired vehicle? I realize that the calibration was removed from Fordstar due to a concern if the battery would be disconnected. I will work it out with the customer to get the vehicle back in for the final revision when it becomes available, but

the customer will not take the vehicle back without the "stall fix".

The vehicle information is as follows:

VIN: 1FMCU04101KA64304

Mileage: 25308 miles

Dealer: Hackettstown Ford, P&A: 02815

Please contact me at 201-529-7273 or on my cell phone at 973-632-5419. I appreciate your assistance in this situation.

Regards,

Timothy J. Teenigen

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

From: Peplone, Gil (J.)
Sent: Friday, September 06, 2002 9:32 AM
To: Suarez, Rhae (R.)
Cc: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.); Hansen, George (G.C.); Florini, John (J.J.); DiAngelo, Renaldo (R.); Hartmeyer, Hermann (H.); Whitworth, Rudy (A.R.); Altoonlan, Don (D.J.); Peplone, Gil (J.)
Subject: RE: Affinity Team item of High VMV Warranty on Escape

Good Morning Rhae: thank you for your quick response.

The proposed changes are an improvement, however, the main issue which I experienced while on the recent Virgin Island assignment and documented below in my final Summary Report has NOT been addressed:

What should the Technician do if presented with a Unit for which the VMV/EVAP Duty cycle does NOT change from a Zero percentage while at prolonged Idle??

As I have documented, this condition can lead to TNI for the VMV. While the existing TSBs and your rewording details proper test conditions, it still does not address a "stubborn" VMV duty cycle.

My Field experience while on that Assignment had resulted my request to Engineering on what to do on three Units (total population of 22) which would not increase from Zero %, while at Idle.

I was then instructed to perform a specific drive cycle to prompt the VMV purge cycle. After that, the VMV/Evap System would indeed cycle at Idle, and were exonerated.

Please recall that the repairing Tech informed me that he had been replacing VMVs for Units which had NOT cycled off Zero percent while at Idle, prior to my visitation.

Mr. John Florini, who has VMV responsibility, recently cited high TNI VMV Warranty. I suspect my experience/observation may be a contributor to his Warranty.

Also, how long is an acceptable waiting period for the VMV/EVAP cycle to start? A time reference should also be included to alert the Field when a "VMV prompting" Drive Cycle is required.

Lastly, is fuel tank fill level a factor in prompting the VMV Cycle??

This question stems from my tutorial from Mr. Altoonlan prior to my Island's visit. He demonstrated the TSB procedures, but experienced difficulty in EVAP cycle replication. Fill level was mentioned as a possible negative influence.

If fuel fill level is indeed a factor, I further suggest a reference in pending TSB revisions.

In your response below, you cite the need to expedite the pending TSB revisions due to the high Warranty for this known "Stalls" issue. Would you please have the Team consider my suggestions in a timely manner as to meet your deadline requirements for the re-release of the Revision?

I will be presenting these Concerns in the Sept. 5th 10am Escape QRT. Please contact Mr. Hansen if you or other Team Members will be attending to discuss.

Thank you,
Gil Peplone
954-753-9989 Office
954-242-2066 Cell

-----Original Message-----
From: Suarez, Rhae (R.)
Sent: Thursday, September 06, 2002 1:13 PM
To: Peplone, Gil (J.); Hansen, George (G.C.)
Cc: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.)
Subject: RE: Affinity Team item of High VMV Warranty on Escape

Gil/George,

Here is the latest edition of the TSB (which is in the system for approvals) for the VMV replacement:

Service Procedure TSB:

NOTE: This concern may have several causes so it is important to thoroughly complete each step.

Please use the following conditions for all tests described below:

- Transmission in Park
- Engine at idle at approximately 750 RPM
- Engine temperature should be at least 88oC (190oF)
- All accessories and the engine cooling fan should be off

1. Determine if the Evaporative Vapor Management (EVAPVM) duty cycle is operating properly. If EVAPVM is functioning correctly, the duty cycle should increase to 84-100% with the FTP decreasing to approximately 2.2 volts and then recycle back to 0% duty cycle while FTP holds at approximately 2.6 volts. Do not replace the EVAPVM valve if the duty cycle functions correctly. If the duty cycle stops increasing and remains at 95-100% while FTP holds at approximately 2.6 volts, replace the EVAPVM valve with part number YL8Z-9C915-AA. Verify corrective action then proceed to Step 2.

-
-
-

It has now been moved to the first step before any calibration work is done so that the vehicle will have the proper duty cycle when the vehicle is first looked at.

I hope this information is helpful. We have been working on this TSB for quite a long time. We cannot afford to have any hold ups because the Stall issue is a very large concern.

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Navarok
PVT & Field Support / FCSD
DSC II (room 648) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-766-6242
Fax: 313-33-78337
Email: rsuarez@ford.com

-----Original Message-----

From: Pepitone, Gil (J.)
Sent: Thursday, September 05, 2002 12:13 PM
To: Hansen, George (G.C.)
Cc: Pepitone, Gil (J.); Florini, John (J.J.); DiAngelo, Renaldo (R.); Suarez, Rhae (R.); Hartmeyer, Hermann (H.); Whitworth, Rudy (A.R.)
Subject: FW: Affinity Team Item of High VMV Warranty on Escape

Hi George: I will be calling into next week's QRT to address TNI VMV and existing TSB 02-8-6.

The notes below provide specifics of changes I would recommend necessary to reduce VMV TNI for Escape.

However, TSB 02-11-6, dated 7/10/02 was recently released but did NOT include any of my suggestions: it only included additional calibration listings.

Ms. Rhae had presented my suggestions to the Escape Stalls Team on 7/1/02. See below.

Please distribute this to the involved Parties as appropriate prior to next week's Escape QFT:
Thursday, September 05, 2002 10:00 AM-12:00 PM.

AGENDA:

E29 - CHECK ENGINE LIGHT TROUBLE: VMV Sticking J. Fiorini / K. Coryea

TSB - VMV Mis-Diagnosis: Gil Peppone

Call in Numbers:

Domestic: 888-252-9184

Ford Net: 954-1125

International: 830-424-2074

Pass code: 6621247#

Gil Peppone

-----Original Message-----

From: Peppone, Gil (J.)

Sent: Monday, July 15, 2002 10:40 AM

To: DIAngelo, Renaldo (R.)

Cc: Peppone, Gil (J.)

Subject: FW: Affinity Team Item of High VMV Warranty on Escape

Hi Randy: here is a recent accomplishment I forgot to forward to you.

I HAD listed as a June item for the Flash Report.

Pls include with in file.

Gil Peppone

Powertrain Field Quality Specialist-"PFQS" in

South Florida

Office/Answering Machine: 954-753-9989

Cell Phone 954-242-2086

"With Warranty you are Paying for the Sins of the Past"

-----Original Message-----

From: Whitworth, Rudy (A.R.)

Sent: Monday, July 01, 2002 1:31 PM

To: Peppone, Gil (J.)

Subject: FW: Affinity Team Item of High VMV Warranty on Escape

Working!

Rudy Whitworth

MIL Affinity Team Process Leader

Phone 313-397-9135 Fax 313-248-8430

CDS ID = AWHITWOR@FORD.com <<mailto:AWHITWOR@FORD.com>>

-----Original Message-----

From: Suarez, Rhae (R.)

Sent: Monday, July 01, 2002 1:30 PM

To: Hartmeyer, Hermann (H.)

Cc: Whitworth, Rudy (A.R.)

Subject: RE: Affinity Team Item of High VMV Warranty on Escape

Thank you for the information. **Gil has brought this issue up in the Stalls meetings and the team is in the process of developing a new revision to the TSB. It will include this information and some other additional.**

Thanks again,

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 648) / 1800 Fabiane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-796-6242
Fax: 313-33-78337
Email: rsuarez6@ford.com <<mailto:rsuarez6@ford.com>>

-----Original Message-----

From: Hartmeyer, Hermann (H.)
Sent: Monday, July 01, 2002 1:24 PM
To: Suarez, Rhae (R.)
Cc: Whitworth, Rudy (A.R.)
Subject: FW: Affinity Team Item of High VMV Warranty on Escape

Rhae,
Please review the attached notes regarding issues with TSB# 02-08-06 and 02-11-06. I understand from Leon Dallapa that you're the author.

Hermann Hartmeyer
PD-RVT-CAPE-PCSE-Diagnostic Systems
(phone) 313-248-3480/(fax) 313-337-3813
(pager) 313-219-2873
POEE Building, MD #25
(email) hhartmey@ford.com <<mailto:hhartmey@ford.com>>

-----Original Message-----

From: Whitworth, Rudy (A.R.)
Sent: Monday, July 01, 2002 11:07 AM
To: Edgar, Vance (V.W.); Hartmeyer, Hermann (H.)
Subject: FW: Affinity Team Item of High VMV Warranty on Escape

Gusy - I need a little guidance. Whom should this diagnostic method error go to for resolution?????

Rudy Whitworth
MIL Affinity Team Process Leader
Phone 313-337-3135 Fax 313-248-8430
CDS ID = AWHITWOR@FORD.com <<mailto:AWHITWOR@FORD.com>>

-----Original Message-----

From: Peplone, Gil (J.)
Sent: Friday, June 28, 2002 5:55 PM
To: Larkin, Gail (V.G.)
Cc: Whitworth, Rudy (A.R.); Altounian, Don (D.J.); Peplone, Gil (J.); DiAngelo, Renaldo (R.); Hansen, George (G.C.); Corbett, Sandra (S.M.); Auiler, Jim (J.E.); Zaghat, Z. (.); Hamilton, Brennan (B.T.)
Subject: Affinity Team Item of High VMV Warranty on Escape

Good afternoon Gail: I request to be included via teleconference call for the Action Item when discussed in the appropriate future Affinity Team Meeting.

I recently reviewed the 6/14/02 Affinity Meeting Minutes. My review was late due to attendance for a Escape Study in the US Virgin Islands from 6/15-6/25/02.

This recent Study was focused on the known Concern of Decel Stalls for 3.0L. TSB 02-8-8 exists, which addresses most diagnostic method for resolution.

However, during my investigation, I uncovered a scenario which appears to generate TNI for the 9C915 VMV. Step 4 of this TSB does not provide direction for Units which do not start their Purge Cycle: they may remain at Zero % for consider time periods. I experienced this first hand.

Discussions with Engineering informed me to perform a Drive Cycle to start the Purge Cycle.

Here are excerpts from my recent Summary Report:

Procedural Omission in TSB 02-8-6

The Repairing Tech described the following prior repair effort.

The Tech stated that while following Step #4 of the above TSB, the EVAPVM {VMV Duty Cycle} percentage was not seen to change from Zero % at idle {as specified by the TSB} after a one hour idle.

PFQS was able to replicate this scenario on the same Unit and also for a second Unit. The fuel tanks were above ¼ full.

During discussions with Engineering during his visitation, it was suggested that the vehicle be driven to prompt the Purge Process. As a result, the purge cycle started to increase.

While Step #4 described Purge Cycle function over 84%, it's diagnostic do not describe what must be done if the value does not change from Zero% while at prolonged idle.

The Tech's interpretation of the lack of VMV Duty Cycle change from Zero % at Idle resulted in the ordering of a VMV. The Tech mentioned that if VMV replacement did not prompt a purge cycle DC increase from Zero%, a PCM would have been considered for order. Potential TNI Warranty for both the VMV (9C915) and the PCM (12A650) exists.

Here's one of my Recommendations from the same report:

A review of TSV 02-8-6, Step #4 should be conducted for consideration of the inclusion of a drive cycle prior to inspection of EVAP Purge VMV Duty Cycle values. This drive cycle would only be used for those Units which do not show an increase from 0% at idle. A time factor should be provided to aid the Tech on when he should perform the drive cycle.

Also, if fuel tank level is an influencing factor for valid EVAP evaluation, an acceptable fill range should be included in any TSB revision.

Please discuss/distribute my request with the appropriate Parties and advise so I may schedule.

If there is confusion, the part will be replaced on an assumption, and not the result of data acquisition.

Gil Peplone
Powertrain Field Quality Specialist-"PFQS" In
South Florida

Office/Answering Machine: 954-753-9969

Cell Phone 954-242-2068

"With Warranty you are Paying for the Sins of the Past"

From: Suarez, Rhae (R.)
Sent: Friday, September 06, 2002 9:42 AM
To: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.); Altoonlan, Don (D.J.); Frice, Martin (M.)
Cc: Hansen, George (G.C.)
Subject: RE: Affinity Team Item of High VMV Warranty on Escape

Alright.... I know we decided as a team, what the wording for the TSB is but does anyone want to address Gil's request. I am not as close or familiar to this as you guys are so if anyone would like to tackle Gil's suggestions please chime in.

PS please delete what I am writing to you guys!! - thd

-----Original Message-----

From: Peppone, Gil (J.)
Sent: Friday, September 06, 2002 9:32 AM
To: Suarez, Rhae (R.)
Cc: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.); Hansen, George (G.C.); Florini, John (J.J.); DiAngelo, Renaldo (R.); Hartmeyer, Hermann (H.); Whitworth, Rudy (A.R.); Altoonlan, Don (D.J.); Peppone, Gil (J.)
Subject: RE: Affinity Team Item of High VMV Warranty on Escape

Good Morning Rhae: thank you for your quick response.

The proposed changes are an improvement, however, the main issue which I experienced while on the recent Virgin Island assignment and documented below in my final Summary Report has NOT been addressed:

What should the Technician do if presented with a Unit for which the VMV/EVAP Duty cycle does NOT change from a Zero percentage while at prolonged idle??

As I have documented, this condition can lead to TNI for the VMV. While the existing TSBs and your rewording details proper test conditions, it still does not address a "stubborn" VMV duty cycle.

My Field experience while on that Assignment had resulted my request to Engineering on what to do on three Units (total population of 22) which would not increase from Zero %, while at idle.

I was then instructed to perform a specific drive cycle to prompt the VMV purge cycle. After that, the VMV/Evap System would indeed cycle at idle, and were exonerated.

Please recall that the repairing Tech informed me that he had been replacing VMVs for Units which had NOT cycled off Zero percent while at idle, prior to my visitation.

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Also, how long is an acceptable waiting period for the VMV/EVAP cycle to start? A time reference should also be included to alert the Field when a "VMV prompting" Drive Cycle is required.

Lastly, is fuel tank fill level a factor in prompting the VMV Cycle??

This question stems from my tutorial from Mr. Altoonlan prior to my Island's visit. He demonstrated the TSB procedures, but experienced difficulty in EVAP cycle replication. Fill level was mentioned as a possible negative influence.

If fuel fill level is indeed a factor, I further suggest a reference in pending TSB revisions.

In your response below, you cite the need to expedite the pending TSB revisions due to the high Warranty for this known "Stalls" issue. Would you please have the Team consider my suggestions in a timely manner as to meet your deadline requirements for the re-release of the Revision?

I will be presenting these Concerns in the Sept. 5th 10am Escape QRT. Please contact Mr. Hansen if you or other

Team Members will be attending to discuss.

Thank you,
Gil Peppone
954-753-9889 Office
954-242-2068 Cell

—Original Message—
From: Suarez, Rhea (R.)
Sent: Thursday, September 05, 2002 1:13 PM
To: Peppone, Gil (J.); Hansen, George (G.C.)
Cc: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.)
Subject: RE: Affinity Team Item of High VMV Warranty on Escape

Gil/George,

Here is the latest edition of the TSB (which is in the system for approvals) for the VMV replacement:

Service Procedure TSB:

NOTE: This concern may have several causes so it is important to thoroughly complete each step.

Please use the following conditions for all tests described below:

- Transmission in Park
- Engine at idle at approximately 750 RPM
- Engine temperature should be at least 88oC (190oF)
- All accessories and the engine cooling fan should be off

1. Determine if the Evaporative Vapor Management (EVAPVM) duty cycle is operating properly. If EVAPVM is functioning correctly, the duty cycle should increase to 84-100% with the FTP decreasing to approximately 2.2 volts and then recycle back to 0% duty cycle while FTP holds at approximately 2.6 volts. Do not replace the EVAPVM valve if the duty cycle functions correctly. If the duty cycle stops increasing and remains at 95-100% while FTP holds at approximately 2.6 volts, replace the EVAPVM valve with part number YL8Z-9C915-AA. Verify corrective action then proceed to Step 2.

It has now been moved to the first step before any calibration work is done so that the vehicle will have the proper duty cycle when the vehicle is first looked at.

I hope this information is helpful. We have been working on this TSB for quite a long time. We cannot afford to have any hold ups because the Stall issue is a very large concern.

Rhea M. Suarez

Rhea Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fahlens Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-798-8242
Fax: 313-33-78937
Email: rsuarez8@ford.com

—Original Message—

From: Peppone, Gil (J.)
Sent: Thursday, September 05, 2002 12:13 PM
To: Hansen, George (G.C.)
Cc: Peppone, Gil (J.); Fiorini, John (J.J.); DiAngelo, Renaldo (R.); Suarez, Rhae (R.); Hartmeyer, Hermann (H.); Whitworth, Rudy (A.R.)
Subject: FW: Affinity Team Item of High VMV Warranty on Escape

Hi George: I will be calling into next week's QRT to address TNI VMV and existing TSB 02-8-8.

The notes below provide specifics of changes I would recommend necessary to reduce VMV TNI for Escape.

However, TSB 02-11-8 , dates 7/10/02 was recently released but did NOT include and of my suggestions: It only included additional calibration listings.

Ms. Rhae had presented my suggestions to the Escape Stalls Team on 7/1/02. See below.

Please distribute this to the involved Parties as appropriate prior to next week's Escape QRT:
Thursday, September 05, 2002 10:00 AM-12:00 PM.

AGENDA:

E29 - CHECK ENGINE LIGHT TROUBLE: VMV Sticking J. Fiorini / K. Coryea

TSB - VMV Mis-Diagnosis: Gil Peppone

Call in Numbers:

Domestic: 888-252-8164

Ford Net: 854-1125

International: 830-424-2074

Pass code: 8621247#

Gil Peppone

---Original Message---

From: Peppone, Gil (J.)
Sent: Monday, July 15, 2002 10:40 AM
To: DiAngelo, Renaldo (R.)
Cc: Peppone, Gil (J.)
Subject: FW: Affinity Team Item of High VMV Warranty on Escape

Hi Randy: here is a recent accomplishment I forgot to forward to you.

I HAD listed as a June item for the Flash Report.

Pls include with in file.

Gil Peppone

Powertrain Field Quality Specialist-"PFQS" in
South Florida

Office/Answering Machine: 954-753-9989

Cell Phone 954-242-2066

"With Warranty you are Paying for the Sins of the Past"

---Original Message---

From: Whitworth, Rudy (A.R.)
Sent: Monday, July 01, 2002 1:31 PM
To: Peppone, Gil (J.)
Subject: FW: Affinity Team Item of High VMV Warranty on Escape

Working!

Rudy Whitworth

MIL Affinity Team Process Leader

Phone 313-337-3135 Fax 313-248-8430

CDS ID = AWHITWOR@FORD.com <<mailto:AWHITWOR@FORD.com>>

-----Original Message-----

From: Suarez, Rhee (R.)
Sent: Monday, July 01, 2002 1:30 PM
To: Hartmeyer, Hermann (H.)
Cc: Whitworth, Rudy (A.R.)
Subject: RE: Affinity Team Item of High VMV Warranty on Escape

Thank you for the information. **Gil has brought this issue up in the Stalls meetings and the team is in the process of developing a new revision to the TSB. It will include this information and some other additional.**

Thanks again,

Rhee M. Suarez

Rhee Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-766-8242
Fax: 313-33-78337
Email: rsuarez8@ford.com <<mailto:rsuarez8@ford.com>>

-----Original Message-----

From: Hartmeyer, Hermann (H.)
Sent: Monday, July 01, 2002 1:24 PM
To: Suarez, Rhee (R.)
Cc: Whitworth, Rudy (A.R.)
Subject: FW: Affinity Team Item of High VMV Warranty on Escape

Rhee,

Please review the attached notes regarding issues with TSB# 02-08-06 and 02-11-06. I understand from Leon Dallape that you're the author.

Hermann Hartmeyer
PD-RVT-CAPE-PCSE-Diagnostic Systems
(phone) 313-248-3480/(fax) 313-337-3813
(pager) 313-219-2873
POEE Building, MD #25
(email) hhartmey@ford.com <<mailto:hhartmey@ford.com>>

-----Original Message-----

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Sent: Monday, July 01, 2002 11:07 AM
To: Edgar, Vanca (V.W.); Hartmeyer, Hermann (H.)
Subject: FW: Affinity Team Item of High VMV Warranty on Escape

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Rudy Whitworth

MIL Affinity Team Process Leader
Phone 313-337-3135 Fax 313-248-8430
CDS ID = AWHITWOR@FORD.com <<mailto:AWHITWOR@FORD.com>>

-----Original Message-----

From: Peplone, Gil (L.)
Sent: Friday, June 28, 2002 5:55 PM
To: Larkin, Gail (V.G.)

Cc: Whitworth, Rudy (A.R.); Altounian, Don (D.J.); Pepitone, Gil (J.); DiAngelo, Renaldo (R.); Hansen, George (G.C.); Corbett, Sandra (S.M.); Aufer, Jim (J.E.); Zagheid, Z. (.); Hamilton, Brian (B.T.)
Subject: Affinity Team Item of High VMV Warranty on Escape

Good afternoon Gail: I request to be included via teleconference call for the Action Item when discussed in the appropriate future Affinity Team Meeting.

I recently reviewed the 6/14/02 Affinity Meeting Minutes. My review was late due to attendance for a Escape Study in the US Virgin Islands from 6/15-6/25/02.

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PFQS was able to replicate this scenario on the same Unit and also for a second Unit. The fuel tanks were above ¼ full.

During discussions with Engineering during his visitation, it was suggested that the vehicle be driven to prompt the Purge Process. As a result, the purge cycle started to increase.

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Here's one of my Recommendations from the same report:

A review of TSV 02-8-6, Step #4 should be conducted for consideration of the inclusion of a drive cycle prior to inspection of EVAP Purge VMV Duty Cycle values. This drive cycle would only be used for those Units which do not show an increase from 0% at idle. A time factor should be provided to aid the Tech on when he should perform the drive cycle.

Also, if fuel tank level is an influencing factor for valid EVAP evaluation, an acceptable fill range should be included in any TSB revision.

Please discuss/distribute my request with the appropriate Parties and advise so I may schedule.

If there is confusion, the part will be replaced on an assumption, and not the result of data acquisition.

**Gil Peplone
Powertrain Field Quality Specialist-"PFQS" in
South Florida
Office/Answering Machine: 954-753-9989
Cell Phone 854-242-2068
"With Warranty you are Paying for the Sins of the Past"**

From: Price, Martin (M.)
Sent: Friday, September 06, 2002 9:54 AM
To: Suarez, Rhae (R.); Fournelle, Gilbert (G.); Dalbo, Bob (R.J.); Altoonian, Don (D.J.)
Cc: Hansen, George (G.C.)
Subject: RE: Affinity Team Item of High VMV Warranty on Escape

The fuel level is very important, the vmv won't purge above 3/4 tank, I believe. As I have recommended in the past I believe a WDS evap test would suffice.

Martin Price

Cleveland Engine Specialist, DSC I #353
1700 Fairlane Dr, Allen Park, MI 48101
mprice28@ford.com ph. (313)317-9133

—Original Message—

From: Suarez, Rhae (R.)
Sent: Friday, September 06, 2002 9:42 AM
To: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.); Altoonian, Don (D.J.); Price, Martin (M.)
Cc: Hansen, George (G.C.)
Subject: RE: Affinity Team Item of High VMV Warranty on Escape

Alright.... I know we decided as a team, what the wording for the TSB is but does anyone want to address Gil's request. I am not as close or familiar to this as you guys are so if anyone would like to tackle Gil's suggestions please chime in.

PS please delete what I am writing to you guys!! - thx!

—Original Message—

From: Peppone, Gil (J.)
Sent: Friday, September 06, 2002 9:32 AM
To: Suarez, Rhae (R.)
Cc: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.); Hansen, George (G.C.); Florini, John (J.J.); DiAngelo, Renaldo (R.); Hartmeyer, Hermann (H.); Whitworth, Rudy (A.R.); Altoonian, Don (D.J.); Peppone, Gil (J.)
Subject: RE: Affinity Team Item of High VMV Warranty on Escape

Good Morning Rhae: thank you for your quick response.

The proposed changes are an improvement, however, the main issue which I experienced while on the recent Virgin Island assignment and documented below in my final Summary Report has NOT been addressed:

What should the Technician do if presented with a Unit for which the VMV/EVAP Duty cycle does NOT change from a Zero percentage while at prolonged idle??

As I have documented, this condition can lead to TNI for the VMV. While the existing TSBs and your rewording details proper test conditions, it still does not address a "stubborn" VMV duty cycle.

My Field experience while on that Assignment had resulted my request to Engineering on what to do on three Units (total population of 22) which would not increase from Zero %, while at idle.

I was then instructed to perform a specific drive cycle to prompt the VMV purge cycle. After that, the VMV/Evap System would indeed cycle at idle, and were exonerated.

Please recall that the repairing Tech informed me that he had been replacing VMVs for Units which had NOT cycled off Zero percent while at idle, prior to my visitation.

Mr. John Florini, who has VMV responsibility, recently cited high TNI VMV Warranty. I suspect my experience/observation may be a contributor to his Warranty.

Also, how long is an acceptable waiting period for the VMV/EVAP cycle to start? A time reference should also be included to alert the Field when a "VMV prompting" Drive Cycle is required.

Lastly, is fuel tank fill level a factor in prompting the VMV Cycle??

This question stems from my tutorial from Mr. Altoonian prior to my Island's visit. He demonstrated the TSB procedures, but experienced difficulty in EVAP cycle replication. Fill level was mentioned as a possible negative influence.

If fuel fill level is indeed a factor, I further suggest a reference in pending TSB revisions.

In your response below, you cite the need to expedite the pending TSB revisions due to the high Warranty for this known "Stale" issue. Would you please have the Team consider my suggestions in a timely manner as to meet your deadline requirements for the re-release of the Revision?

I will be presenting these Concerns in the Sept. 5th 10am Escape QRT. Please contact Mr. Hansen if you or other Team Members will be attending to discuss.

Thank you,
Gill Peptone
954-753-8989 Office
954-242-2086 Cell

---Original Message---

From: Suarez, Rhee (R.)
Sent: Thursday, September 05, 2002 1:13 PM
To: Peptone, Gill (J.); Hansen, George (G.C.)
Cc: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.)
Subject: RE: Affinity Team Item of High VMV Warranty on Escape

Gill/George,

Here is the latest edition of the TSB (which is in the system for approvals) for the VMV replacement:

Service Procedure TSB:

NOTE: This concern may have several causes so it is important to thoroughly complete each step.

Please use the following conditions for all tests described below:

- Transmission in Park
- Engine at idle at approximately 750 RPM
- Engine temperature should be at least 88°C (190°F)
- All accessories and the engine cooling fan should be off

1. Determine if the Evaporative Vapor Management (EVAPVM) duty cycle is operating properly. If EVAPVM is functioning correctly, the duty cycle should increase to 84-100% with the FTP decreasing to approximately 2.2 volts and then recycle back to 0% duty cycle while FTP holds at approximately 2.6 volts. Do not replace the EVAPVM valve if the duty cycle functions correctly. If the duty cycle stops increasing and remains at 95-100% while FTP holds at approximately 2.6 volts, replace the EVAPVM valve with part number YL8Z-9C915-AA. Verify corrective action then proceed to Step 2.

It has now been moved to the first step before any calibration work is done so that the vehicle will have the proper duty cycle when the vehicle is first looked at.

I hope this information is helpful. We have been working on this TSB for quite a long time. We cannot afford to have any hold ups because the Stall Issue is a very large concern.

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSB
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-92-2344 Pager: 313-796-6242
Fax: 313-93-78337
Email: rsuarez8@ford.com

-----Original Message-----

From: Peppone, Gil (J.)
Sent: Thursday, September 05, 2002 12:13 PM
To: Hansen, George (G.C.)
Cc: Peppone, Gil (J.); Florini, John (J.); DiAngelo, Renaldo (R.); Suarez, Rhae (R.); Hartmeyer, Hermann (H.); Wittworth, Rudy (A.R.)
Subject: FW: Affinity Team Item of High VMV Warranty on Escape

Hi George: I will be calling into next week's QRT to address TNI VMV and existing TSB 02-8-6.

The notes below provide specifics of changes I would recommend necessary to reduce VMV TNI for Escape.

However, TSB 02-11-6, dated 7/10/02 was recently released but did NOT include any of my suggestions: it only included additional calibration listings.

Ms. Rhae had presented my suggestions to the Escape Stalls Team on 7/1/02. See below.

Please distribute this to the Involved Parties as appropriate prior to next week's Escape QRT:
Thursday, September 05, 2002 10:00 AM-12:00 PM.

AGENDA:

E29 - CHECK ENGINE LIGHT TROUBLE: VMV Sticking J. Fiorini / K. Coryea

TSB - VMV Mis-Diagnosis: Gil Peppone

Call In Numbers:

Domestic: 888-252-6164

Ford Net: 954-1125

International: 630-424-2074

Pass code: 8821247#

Gil Peppone

-----Original Message-----

From: Peppone, Gil (J.)
Sent: Monday, July 15, 2002 10:40 AM
To: DiAngelo, Renaldo (R.)
Cc: Peppone, Gil (J.)
Subject: FW: Affinity Team item of High VMV Warranty on Escape

Hi Randy: here is a recent accomplishment I forgot to forward to you.

I HAD listed as a June item for the Flash Report.

Please include with in file.

Gil Peppone

Powertrain Field Quality Specialist-"PFQS" in

South Florida

Office/Answering Machine: 954-753-9989

Cell Phone 954-242-2066

"With Warranty you are Paying for the Sins of the Past"

-----Original Message-----

From: Whitworth, Rudy (A.R.)
Sent: Monday, July 01, 2002 1:31 PM
To: Peplano, Gil (J.)
Subject: FW: Affinity Team Item of High VMV Warranty on Escape

Working!

Rudy Whitworth

MIL Affinity Team Process Leader

Phone 313-337-3135 Fax 313-248-8430

CDS ID = AWHITWOR@FORD.com <<mailto:AWHITWOR@FORD.com>>

-----Original Message-----

From: Suarez, Rhea (R.)
Sent: Monday, July 01, 2002 1:30 PM
To: Hartmeyer, Hermann (H.)
Cc: Whitworth, Rudy (A.R.)
Subject: RE: Affinity Team Item of High VMV Warranty on Escape

Thank you for the information. **Gil has brought this issue up in the Stalls meetings and the team is in the process of developing a new revision to the TSB. It will include this information and some other additional.**

Thanks again,

Rhea M. Suarez

Rhea Michael Suarez

Product Concern Engineer - Escape / Tribute / Maverick

PVT & Field Support / FCSD

DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101

Phone: 313-32-23344 Pager: 313-798-8242

Fax: 313-33-78337

Email: rsuarez@ford.com <<mailto:rsuarez@ford.com>>

-----Original Message-----

From: Hartmeyer, Hermann (H.)
Sent: Monday, July 01, 2002 1:24 PM
To: Suarez, Rhea (R.)
Cc: Whitworth, Rudy (A.R.)
Subject: PW: Affinity Team Item of High VMV Warranty on Escape

Rhea,

Please review the attached notes regarding issues with TSB# 02-08-06 and 02-11-06. I understand from Leon Dallape that you're the author.

Hermann Hartmeyer

PD-RVT-CAPE-PCSE-Diagnostic Systems

(phone) 313-248-3480/(fax) 313-337-3813

(pager) 313-219-2873

POEE Building, MD #25

(email) hhartmey@ford.com <<mailto:hhartmey@ford.com>>

-----Original Message-----

From: Whitworth, Rudy (A.R.)
Sent: Monday, July 01, 2002 11:07 AM

To: Edgar, Vance (V.W.); Hartmeyer, Hermann (H.)
Subject: FW: Affinity Team Item of High VMV Warranty on Escape

Guay - I need a little guidance. Whom should this diagnostic method error go to for resolution?????

Rudy Whitworth

MIL Affinity Team Process Leader

Phone 313-337-3135 Fax 313-248-8430

CDS ID = AWHITWOR@FORD.com <<mailto:AWHITWOR@FORD.com>>

—Original Message—

From: Peplone, Gil (G.)
Sent: Friday, June 28, 2002 5:55 PM
To: Larkin, Gail (V.G.)
Cc: Whitworth, Rudy (A.R.); Altoonian, Don (D.J.); Peplone, Gil (G.); DiAngelo, Renaldo (R.); Hansen, George (G.C.); Corbett, Sandra (S.M.); Auiler, Jim (J.E.); Zaghari, Z. (.); Hamilton, Brennan (B.T.)
Subject: Affinity Team Item of High VMV Warranty on Escape

Good afternoon Gail: I request to be included via teleconference call for the Action Item when discussed in the appropriate future Affinity Team Meeting.

I recently reviewed the 6/14/02 Affinity Meeting Minutes. My review was late due to attendance for a Escape Study in the US Virgin Islands from 6/15-6/25/02.

This recent Study was focused on the known Concern of Decell Stalls for 3.0L. TSB 02-8-6 exists, which addresses most diagnostic method for resolution.

However, during my Investigation, I uncovered a scenario which appears to generate TNI for the 9C915 VMV. Step 4 of this TSB does not provide direction for Units which do not start their Purge Cycle: they may remain at Zero % for consider time periods. I experienced this first hand.

Discussions with Engineering Informed me to perform a Drive Cycle to start the Purge Cycle.

Here are excerpts from my recent Summary Report:

Procedural Omission in TSB 02-8-6

The Repairing Tech described the following prior repair effort.

The Tech stated that while following Step #4 of the above TSB, the EVAPVM (VMV Duty Cycle) percentage was not seen to change from Zero % at idle (as specified by the TSB) after a one hour idle.

PFQS was able to replicate this scenario on the same Unit and also for a second Unit. The fuel tanks were above ¼ full.

During discussions with Engineering during his visitation, it was suggested that the vehicle be driven to prompt the Purge Process. As a result, the purge cycle started to increase.

While Step #4 described Purge Cycle function over 84%, it's diagnostic do not describe what must be done if the value does not change from Zero% while at prolonged idle.

The Tech's interpretation of the lack of VMV Duty Cycle change from Zero % at Idle resulted in the ordering of a VMV. The Tech mentioned that if VMV replacement did

not prompt a purge cycle DC increase from Zero%, a PCM would have been considered for order. Potential TNI Warranty for both the VMV {9C915} and the PCM {12A650} exists.

Here's one of my Recommendations from the same report:

A review of TSV 02-8-6, Step #4 should be conducted for consideration of the inclusion of a drive cycle prior to inspection of EVAP Purge VMV Duty Cycle values. This drive cycle would only be used for those Units which do not show an increase from 0% at Idle. A time factor should be provided to aid the Tech on when he should perform the drive cycle.

Also, if fuel tank level is an influencing factor for valid EVAP evaluation, an acceptable fill range should be included in any TSB revision.

Please discuss/distribute my request with the appropriate Parties and advise so I may schedule.

If there is confusion, the part will be replaced on an assumption, and not the result of data acquisition.

Gil Pepitone
Powertrain Field Quality Specialist-"PFQS" In
South Florida
Office/Answering Machine: 954-753-9989
Cell Phone 954-242-2066
"With Warranty you are Paying for the Sins of the Past"

From: Noteboom, Jim (J.E.)
Sent: Friday, September 06, 2002 6:57 PM
To: Dalbo, Bob (R.J.)
Subject: RE: 02 Escape Calibration Concern

I understand there is a PCM with revised internal IAC hardware to go with the new IAC.

Jim Noteboom
Powertrain Field Quality Specialist/Denver
Phone: 303.874.4015 FAX: 303.874.5730
Cell: 303.921.2078

-----Original Message-----
From: Dalbo, Bob (R.J.)
Sent: Thursday, September 05, 2002 1:03 PM
To: Noteboom, Jim (J.E.)
Subject: RE: 02 Escape Calibration Concern

Jim,
No word yet on IACV availability. What PCM are you referring to?

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----
From: Noteboom, Jim (J.E.)
Sent: Thursday, September 05, 2002 12:20 PM
To: Dalbo, Bob (R.J.)
Subject: RE: 02 Escape Calibration Concern

When will the new PCM and IAC be available?

Jim Noteboom
Powertrain Field Quality Specialist/Denver
Phone: 303.874.4015 FAX: 303.874.5730
Cell: 303.921.2078

-----Original Message-----
From: Dalbo, Bob (R.J.)
Sent: Wednesday, September 04, 2002 2:47 PM
To: Harris, Lisa (L.A.); Suarez, Rhae (R.); Limbico, Steven (S.); Rothweiler, Daniel (D.); Moorhouse, Scott (S.R.); Corbett, Sandra (S.M.); Alkorian, Don (D.J.); Kanai, Shiro (S.); Shirashi, Masaru (M.); Noteboom, Jim (J.E.); Veenstra, Tim (T.W.)
Cc: Belote, Paul (P.S.); Dariluk Sr., John (J.J.); Bullard, Dawn (D.); Corlew, Randall (R.L.); Terzes, Laura (L.D.); Hoffman, Michael (M.V.); Peters, Robin (R.S.); Takasawa, Keith (K.D.); Marianos, Tom (T.E.); Bob Fascetti
Subject: RE: 02 Escape Calibration Concern
Importance: High

Thanks to extraordinary efforts by the multitude of people involved in the release process:

- 2003 MY NA market calibrations will go into production 8/10.
- 2003 MY market calibrations were released on Fordstar 8/30 and are currently available (WDS version B20.11)
- 2001/2002 MY NA market service calibrations are just now available on Fordstar (WDS B20.12).

- 2001/2002 MY service calibrations will be available via Internet by 9/8.

Tim,

Please approve concern C-11390555 (with Keith's concurrence) to release the finned-pintle IACV for service as the necessary calibrations are now available.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—

From: Harris, Lisa (L.A.)
Sent: Wednesday, September 04, 2002 10:10 AM
To: Dalbo, Bob (R.J.)
Cc: Belote, Paul (P.S.); Danluk Sr., John (J.J.); Bullard, Dawn (D.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

Bob,

I can only imagine the pressure your team is under. As a member of the field and having our team members face customers on this issue, we really need your support. We have a dealer who has told Ford Division they will not order any Escapes until this problem has been fixed and their customer complaint list is GROWING. This same dealer is considering contacting as many Ford dealers as he can and sending a note to Jim O'Connor stating their refusal to order Escapes. Like most of us the dealers are frustrated however they see these customers more than either of us. Is there any way you can assist us so we can put this "call to arms" by our dealers to rest? If sharing this information with your team/superiors will enable us to avoid Jim O from getting directly involved (as the dealers plan to make him).. It would help all of us. Can Pittsburgh be your 1st test market or part of a test in 2 markets (besides Detroit dealers)?

Thanks and let us know. I know we are all trying to do what is best.

Lisa

—Original Message—

From: Corlew, Randall (R.L.)
Sent: Tuesday, September 03, 2002 5:14 PM
To: Dalbo, Bob (R.J.)
Cc: Belote, Paul (P.S.); Danluk Sr., John (J.J.); Harris, Lisa (L.A.); Bullard, Dawn (D.)
Subject: RE: 02 Escape Calibration Concern

Bob,

Thanks for letting me know that the update is not available until release.

Can you at least let me know the software level (WDS software level number) and when it is confirmed that the release will occur?

Thank you,

Randy Corlew

Ford Motor Company
FSE-Pittsburgh Region

—Original Message—

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 03, 2002 5:04 PM
To: Corlew, Randall (R.L.)

Cc: Danluk Sr., John (J.J.); Belote, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

There isn't any way that I can provide an advanced version. Sorry.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—

From: Corlew, Randall (R.L.)
Sent: Wednesday, August 28, 2002 10:33 PM
To: Dalbo, Bob (R.L.)
Cc: Danluk Sr., John (J.J.); Belote, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

Bob,
Any chance of getting an advance copy of the calibration? I have a lot of people in rental cars! Time is getting short and more vehicles every day are nearing lemon law time limits.

Thank you,

Randy Corlew

Ford Motor Company
FSE-Pittsburgh Region

—Original Message—

From: Dalbo, Bob (R.L.)
Sent: Wednesday, August 28, 2002 2:27 PM
To: Eenigenburg, Timothy (T.J.); Suarez, Rhee (R.); Fournelle, Gilbert (G.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

The latest calibration to address stalling concerns will be available on Fordstar Monday, September 9, per the emergency release meeting held at 10:00 today. This presumes a successful review with the CPE at 6:30 PM tomorrow.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—

From: Eenigenburg, Timothy (T.J.)
Sent: Thursday, August 22, 2002 10:45 PM
To: Dalbo, Bob (R.L.); Suarez, Rhee (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Gentlemen,

I worked with the technician on this vehicle. The TSB 02-11-06 was followed step by step first and then ISM 02-06-025 was also followed. All of the listed grounds have been inspected and the PCM pins were not burnt. The MAF and DPFE were replaced. The vehicle stalled on the customer after the TSB

and ISM were performed. Any help you can offer would be greatly appreciated.

Regards,

Timothy J. Eenigenburg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Thursday, August 22, 2002 9:05 AM
To: Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Rhae,

Please confirm that every step in the TSB and ISM have been performed. We will investigate getting an advanced copy of the new calibration.

Bob Dalbo

3.0L Calibration Supervisor

Outfitters Calibration, NAT

Phone: (313) 24-84947 Fax: (313) 32-31786

Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Wednesday, August 21, 2002 7:59 AM
To: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: FW: 02 Escape Calibration Concern

Bob/Gilbert,

Can we help Tim out and save from a Buyback? Any suggestions?

Thanks!

Rhae M. Suarez

Rhae Michael Suarez

Product Concern Engineer - Escape / Tribute / Maverick

PVT & Field Support / FCSD

DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101

Phone: 313-32-23344 Pager: 313-798-8242

Fax: 313-33-78337

Email: rsuarez8@ford.com

-----Original Message-----

From: Eenigenburg, Timothy (T.J.)
Sent: Tuesday, August 20, 2002 11:15 PM
To: Suarez, Rhae (R.)
Cc: Chianello, Paul (P.J.); Eenigenburg, Timothy (T.J.)
Subject: 02 Escape Calibration Concern

Rhae,

I am forwarding you the information on the Escape that we spoke about earlier. The vehicle is part of a large fleet that purchases many products from us. The customer has been complaining about an intermittent stalling concern since about 4000 miles. The vehicle now has 25308 miles. The vehicle stalls on decel and the TSB and ISM recommendations have been followed. The calibration was loaded from the TSB but the stalling has continued.

The technician at Hackettstown tried to update the PCM this morning but the update was not available on B20.8. The customer has involved our Ford Division Fleet Manager and Customer Service Manager. The vehicle is well within Lemon Law and we stand to loose a good fleet customer. Is it possible to receive a copy of the new stall fix calibration to get this customer back on the road with a repaired vehicle? I realize that the calibration was removed from Fordstar due to a concern if the battery would be disconnected. I will work it out with the customer to get the vehicle back in for the final revision when it becomes available, but the customer will not take the vehicle back without the "stall fix".

The vehicle information is as follows:

VIN: 1PMCU041G1KA64304

Mileage: 25308 miles

Dealer: Hackettstown Ford, P&A: 02815

Please contact me at 201-529-7273 or on my cell phone at 973-632-5419. I appreciate your assistance in this situation.

Regards,

Timothy J. Teenigen

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

From: Dalbo, Bob (R.J.)
Sent: Monday, September 09, 2002 11:00 AM
To: Noteboom, Jim (J.E.)
Subject: RE: 02 Escape Calibration Concern

The new IACV requires a new calibration:
2001/early 2002 1U7A-AXD
Post 10/2002 2U7A-CZB

All 2003 are OK with the new IACV, but the latest calibration is 3L8A-BC.

A new PCM is not required per se, but the if you order a hard part, you'll get the capacitor change that improves RFI robustness.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—

From: Noteboom, Jim (J.E.)
Sent: Friday, September 06, 2002 6:57 PM
To: Dalbo, Bob (R.J.)
Subject: RE: 02 Escape Calibration Concern

I understand there is a PCM with revised internal IAC hardware to go with the new IAC.

Jim Noteboom
Powertrain Field Quality Specialist/Denver
Phone: 303.674.4015 FAX: 303.674.5730
Cell: 303.921.2076

—Original Message—

From: Dalbo, Bob (R.J.)
Sent: Thursday, September 05, 2002 1:03 PM
To: Noteboom, Jim (J.E.)
Subject: RE: 02 Escape Calibration Concern

Jim,
No word yet on IACV availability. What PCM are you referring to?

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—

From: Noteboom, Jim (J.E.)
Sent: Thursday, September 05, 2002 12:20 PM
To: Dalbo, Bob (R.J.)
Subject: RE: 02 Escape Calibration Concern

When will the new PCM and IAC be available?

Jim Noteboom
Powertrain Field Quality Specialist/Denver
Phone: 303.674.4015 FAX: 303.674.5730
Cell: 303.921.2076

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Wednesday, September 04, 2002 2:47 PM
To: Harris, Lisa (L.A.); Suarez, Rhee (R.); Umilacco, Steven (S.); Rothweller, Daniel (D.); Mourhouse, Scott (S.R.); Corbett, Sandra (S.M.); Albonian, Don (D.L.); Kanai, Shinji (S.); Shiraishi, Masaru (M.); Noteboom, Jim (J.E.); Veenstra, Tim (T.W.)
Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Buford, Dawn (D.); Corlew, Randall (R.L.); Terzes, Laura (L.D.); Hoffman, Michael (M.V.); Peters, Robin (R.S.); Takasawa, Keith (K.D.); Mariano, Tom (T.E.); Bob Fascetti
Subject: RE: 02 Escape Calibration Concern
Importance: High

Thanks to extraordinary efforts by the multitude of people involved in the release process:

- 2003 MY NA market calibrations will go into production 9/10.
- 2003 MY market calibrations were released on Fordstar 8/30 and are currently available (WDS version B20.11)
- 2001/2002 MY NA market service calibrations are just now available on Fordstar (WDS B20.12).
- 2001/2002 MY service calibrations will be available via Internet by 9/8.

Tim,

Please approve concern C11390555 (with Keith's concurrence) to release the finned-plate IACV for service as the necessary calibrations are now available.

Bob Dalbo

3.0L Calibration Supervisor
Outfiters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 786-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Harris, Lisa (L.A.)
Sent: Wednesday, September 04, 2002 10:10 AM
To: Dalbo, Bob (R.J.)
Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Buford, Dawn (D.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

Bob,

I can only imagine the pressure your team is under. As a member of the field and having our team members face customers on this issue, we really need your support. We have a dealer who has told Ford Division they will not order any Escapes until this problem has been fixed and their customer complaint list is GROWING. This same dealer is considering contacting as many Ford dealers as he can and sending a note to Jim O'Connor stating their refusal to order Escapes. Like most of us the dealers are frustrated however they see these customers more than either of us. Is there any way you can assist us so we can put this "call to arms" by our dealers to rest? If sharing this information with your team/superiors will enable us to avoid Jim O from getting directly involved (as the dealers plan to make him).. It would help all of us. Can Pittsburgh be your 1st test market or part of a test in 2 markets (besides Detroit dealers)?

Thanks and let us know. I know we are all trying to do what is best.

Lisa

-----Original Message-----

From: Corlew, Randall (R.L.)
Sent: Tuesday, September 03, 2002 5:14 PM

To: Dalbo, Bob (R.J.)
Cc: Belote, Paul (P.S.); Daniluk Sr., John (J.J.); Harris, Lisa (L.A.); Bullard, Dawn (D.)
Subject: RE: 02 Escape Calibration Concern

Bob,

Thanks for letting me know that the update is not available until release.

Can you at least let me know the software level (WDS software level number) and when it is confirmed that the release will occur?

Thank you,

Randy Carlew

Ford Motor Company
FSE-Pittsburgh Region

—Original Message—

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 03, 2002 5:04 PM
To: Carlew, Randall (R.L.)
Cc: Daniluk Sr., John (J.J.); Belote, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

There isn't any way that I can provide an advanced version. Sorry.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—

From: Carlew, Randall (R.L.)
Sent: Wednesday, August 28, 2002 10:33 PM
To: Dalbo, Bob (R.J.)
Cc: Daniluk Sr., John (J.J.); Belote, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

Bob,

Any chance of getting an advance copy of the calibration? I have a lot of people in rental cars! Time is getting short and more vehicles every day are nearing lemon law time limits.

Thank you,

Randy Carlew

Ford Motor Company
FSE-Pittsburgh Region

—Original Message—

From: Dalbo, Bob (R.J.)
Sent: Wednesday, August 28, 2002 2:27 PM
To: Eisenburg, Timothy (T.J.); Suarez, Rhee (R.); Fournelle, Gilbert (G.); Carlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

The latest calibration to address stalling concerns will be available on Fordstar Monday, September 9, per

the emergency release meeting held at 10:00 today. This presumes a successful review with the CPE at 6:30 PM tomorrow.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Eenigenburg, Timothy (T.J.)
Sent: Thursday, August 22, 2002 10:45 PM
To: Dalbo, Bob (R.J.); Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Gentlemen,

I worked with the technician on this vehicle. The TSB 02-11-06 was followed step by step first and then ISM 02-06-025 was also followed. All of the listed grounds have been inspected and the PCM pins were not burnt. The MAF and DPFE were replaced. The vehicle stalled on the customer after the TSB and ISM were performed. Any help you can offer would be greatly appreciated.

Regards,

Timothy J. Eenigenburg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Thursday, August 22, 2002 9:05 AM
To: Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Rhae,

Please confirm that every step in the TSB and ISM have been performed. We will investigate getting an advanced copy of the new calibration.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Wednesday, August 21, 2002 7:59 AM
To: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: FW: 02 Escape Calibration Concern

Bob/Gilbert,

Can we help Tim out and save from a Buyback? Any suggestions?

Thanks!

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-796-8242
Fax: 313-33-78337
Email: rsuarez8@ford.com

-----Original Message-----

From: Eenigenburg, Timothy (T.J.)
Sent: Tuesday, August 20, 2002 11:15 PM
To: Suarez, Rhae (R.)
Cc: Chiarello, Paul (P.J.); Eenigenburg, Timothy (T.J.)
Subject: 02 Escape Calibration Concern

Rhae,

I am forwarding you the information on the Escape that we spoke about earlier. The vehicle is part of a large fleet that purchases many products from us. The customer has been complaining about an intermittent stalling concern since about 4000 miles. The vehicle now has 25308 miles. The vehicle stalls on decel and the TSB and ISM recommendations have been followed. The calibration was loaded from the TSB but the stalling has continued.

The technician at Hackettstown tried to update the PCM this morning but the update was not available on B20.8. The customer has involved our Ford Division Fleet Manager and Customer Service Manager. The vehicle is well within Lemon Law and we stand to loose a good fleet customer. Is it possible to receive a copy of the new stall fix calibration to get this customer back on the road with a repaired vehicle? I realize that the calibration was removed from Fordstar due to a concern if the battery would be disconnected. I will work it out with the customer to get the vehicle back in for the final revision when it becomes available, but the customer will not take the vehicle back without the "stall fix".

The vehicle information is as follows:

VIN: 1FMCU04101KA64304

Mileage: 25308 miles

Dealer: Hackettstown Ford, P&A: 02815

Please contact me at 201-529-7273 or on my cell phone at 973-632-5419. I appreciate your assistance in this situation.

Regards,

Timothy J. Eenigenburg

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270
teenigen@ford.com

From: Noteboom, Jim (J.E.)
Sent: Monday, September 09, 2002 11:05 AM
To: Dalbo, Bob (R.J.)
Subject: RE: 02 Escape Calibration Concern

Thanks.

Jim Noteboom
Powertrain Field Quality Specialist/Denver
Phone: 303.674.4015 FAX: 303.674.5730
Cell: 303.921.2078

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Monday, September 09, 2002 9:00 AM
To: Noteboom, Jim (J.E.)
Subject: RE: 02 Escape Calibration Concern

The new IACV requires a new calibration:
2001/early 2002 1U7A-AXD
Post 10/2002 2U7A-CZB

All 2003 are OK with the new IACV, but the latest calibration is 3L8A-BC.

A new PCM is not required per se, but the if you order a hard part, you'll get the capacitor change that improves RFI robustness.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Noteboom, Jim (J.E.)
Sent: Friday, September 06, 2002 6:57 PM
To: Dalbo, Bob (R.J.)
Subject: RE: 02 Escape Calibration Concern

I understand there is a PCM with revised internal IAC hardware to go with the new IAC.

Jim Noteboom
Powertrain Field Quality Specialist/Denver
Phone: 303.674.4015 FAX: 303.674.5730
Cell: 303.921.2078

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Thursday, September 05, 2002 1:03 PM
To: Noteboom, Jim (J.E.)
Subject: RE: 02 Escape Calibration Concern

Jim,
No word yet on IACV availability. What PCM are you referring to?

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Notaboom, Jim (J.E.)
Sent: Thursday, September 05, 2002 12:20 PM
To: Dalbo, Bob (R.J.)
Subject: RE: 02 Escape Calibration Concern

When will the new PCM and IAC be available?

Jim Notaboom
Powertrain Field Quality Specialist/Denver
Phone: 303.874.4015 FAX: 303.874.5730
Cell: 303.921.2078

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Wednesday, September 04, 2002 2:47 PM
To: Harris, Lisa (L.A.); Suarez, Rhea (R.); Limtiaco, Steven (S.); Rothweiler, Daniel (D.); Moorhouse, Scott (S.R.); Corbett, Sandra (S.M.); Altonian, Don (D.J.); Kanal, Shirji (S.); Shirashi, Masaru (M.); Notaboom, Jim (J.E.); Veenstra, Tim (T.W.)
Cc: Bekota, Paul (P.S.); Daniluk Sr., John (J.J.); Bullard, Dawn (D.); Corlew, Randall (R.L.); Tarzes, Laura (L.D.); Hofman, Michael (M.V.); Peters, Robin (R.S.); Takasawa, Keith (K.D.); Mariano, Tom (T.E.); Bob Fascetti
Subject: RE: 02 Escape Calibration Concern
Importance: High

Thanks to extraordinary efforts by the multitude of people involved in the release process:

- 2003 MY NA market calibrations will go into production 9/10.
- 2003 MY market calibrations were released on Fordstar 8/30 and are currently available (WDS version B20.11)
- 2001/2002 MY NA market service calibrations are just now available on Fordstar (WDS B20.12).
- 2001/2002 MY service calibrations will be available via Internet by 9/8.

Tim,
Please approve concern C11390555 (with Keith's concurrence) to release the finned-pintle IACV for service as the necessary calibrations are now available.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Harris, Lisa (L.A.)
Sent: Wednesday, September 04, 2002 10:10 AM
To: Dalbo, Bob (R.J.)
Cc: Bekota, Paul (P.S.); Daniluk Sr., John (J.J.); Bullard, Dawn (D.); Corlew, Randall (R.L.)
Subject: RE: 02 Escape Calibration Concern

Bob,

I can only imagine the pressure your team is under. As a member of the field and having our team members face customers on this issue, we really need your support. We have a dealer who has told Ford

Division they will not order any Escapes until this problem has been fixed and their customer complaint list is GROWING. This same dealer is considering contacting as many Ford dealers as he can and sending a note to Jim O'Connor stating their refusal to order Escapes. Like most of us the dealers are frustrated however they see these customers more than either of us. Is there any way you can assist us so we can put this "call to arms" by our dealers to rest? If sharing this information with your team/superiors will enable us to avoid Jim O from getting directly involved (as the dealers plan to make him).. it would help all of us. Can Pittsburgh be your 1st test market or part of a test in 2 markets (besides Detroit dealers)?

Thanks and let us know. I know we are all trying to do what is best.

Lisa

-----Original Message-----

From: Corlew, Randall (R.L.)
Sent: Tuesday, September 03, 2002 5:14 PM
To: Dalbo, Bob (R.J.)
Cc: Belote, Paul (P.S.); Denluk Sr., John (J.J.); Harris, Lisa (L.A.); Bullard, Dawn (D.)
Subject: RE: 02 Escape Calibration Concern

Bob,

Thanks for letting me know that the update is not available until release.

Can you at least let me know the software level (WDS software level number) and when it is confirmed that the release will occur?

Thank you,

Randy Corlew

Ford Motor Company
FSE-Pittsburgh Region

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 03, 2002 5:04 PM
To: Corlew, Randall (R.L.)
Cc: Denluk Sr., John (J.J.); Belote, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

There isn't any way that I can provide an advanced version. Sorry.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 785-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Corlew, Randall (R.L.)
Sent: Wednesday, August 28, 2002 10:33 PM
To: Dalbo, Bob (R.J.)
Cc: Denluk Sr., John (J.J.); Belote, Paul (P.S.)
Subject: RE: 02 Escape Calibration Concern

Bob,

Any chance of getting an advance copy of the calibration? I have a lot of people in rental cars! Time is getting short and more vehicles every day are nearing lemon law time limits.

Thank you,

Randy Carlow

Ford Motor Company
FSE-Pittsburgh Region

—Original Message—

From: Dalbo, Bob (R.J.)
Sent: Wednesday, August 28, 2002 2:27 PM
To: Eenigenburg, Timothy (T.J.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Corlew, Randel (R.L.)
Subject: RE: 02 Escape Calibration Concern

The latest calibration to address stalling concerns will be available on Fordstar Monday, September 9, per the emergency release meeting held at 10:00 today. This presumes a successful review with the CPE at 6:30 PM tomorrow.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—

From: Eenigenburg, Timothy (T.J.)
Sent: Thursday, August 22, 2002 10:45 PM
To: Dalbo, Bob (R.J.); Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Gentlemen,

I worked with the technician on this vehicle. The TSB 02-11-06 was followed step by step first and then ISM 02-06-025 was also followed. All of the listed grounds have been inspected and the PCM pins were not burnt. The MAF and DPFE were replaced. The vehicle stalled on the customer after the TSB and ISM were performed. Any help you can offer would be greatly appreciated.

Regards,

Timothy J. Eenigenburg
Ford Motor Company
Field Service Engineer
N.Y. Region
Phone: 201-529-7273
Fax: 201-529-7270
teenigen@ford.com

—Original Message—

From: Dalbo, Bob (R.J.)
Sent: Thursday, August 22, 2002 9:05 AM
To: Suarez, Rhae (R.); Fournelle, Gilbert (G.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: RE: 02 Escape Calibration Concern

Rhae,

Please confirm that every step in the TSB and ISM have been performed. We will investigate getting an advanced copy of the new calibration.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—

From: Suarez, Rhac (R.)
Sent: Wednesday, August 21, 2002 7:59 AM
To: Fournelle, Gilbert (G.); Dalbo, Bob (R.J.)
Cc: Eenigenburg, Timothy (T.J.)
Subject: FW: 02 Escape Calibration Concern

Bob/Gilbert,

Can we help Tim out and save from a Buyback? Any suggestions?

Thanks!

Rhac M. Suarez

Rhac Michael Suarez
Product Concern Engineer - Escape / Tributs / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-796-6242
Fax: 313-33-78337
Email: rsuarez8@ford.com

—Original Message—

From: Eenigenburg, Timothy (T.J.)
Sent: Tuesday, August 20, 2002 11:15 PM
To: Suarez, Rhac (R.)
Cc: Chiarello, Paul (P.J.); Eenigenburg, Timothy (T.J.)
Subject: 02 Escape Calibration Concern

Rhac,

I am forwarding you the information on the Escape that we spoke about earlier. The vehicle is part of a large fleet that purchases many products from us. The customer has been complaining about an intermittent stalling concern since about 4000 miles. The vehicle now has 25308 miles. The vehicle stalls on decel and the TSB and ISM recommendations have been followed. The calibration was loaded from the TSB but the stalling has continued.

The technician at Hackettstown tried to update the PCM this morning but the update was not available on B20.8. The customer has involved our Ford Division Fleet Manager and Customer Service Manager. The vehicle is well within Lemon Law and we stand to loose a good fleet customer. Is it possible to receive a copy of the new stall fix calibration to get this customer back on the road with a repaired vehicle? I realize that the calibration was removed from Fordstar due to a concern if the battery would be disconnected. I will work it out with the customer to get the vehicle back in for the final revision when it becomes available, but the customer will not take the vehicle back without the "stall fix".

The vehicle information is as follows:

VIN: 1FMCU04101KA64304

Mileage: 25308 miles

Dealer: Hackettstown Ford, P&A: 02815

Please contact me at 201-529-7273 or on my cell phone at 973-632-5419. I appreciate your assistance in this situation.

Regards,

Timothy J. Teenigen

Ford Motor Company

Field Service Engineer

N.Y. Region

Phone: 201-529-7273

Fax: 201-529-7270

teenigen@ford.com

From: Suarez, Rhae (R.)
Sent: Thursday, September 12, 2002 2:47 PM
To: Dalbo, Bob (R.J.); Fournelle, Gilbert (G.)
Cc: Jaster, Daniel (D.C.); Marianos, Tom (T.E.)
Subject: Escape Stall TSB approvals 07-4373 R3

Bob/Gilbert,

Currently the stall TSB has gone through a few approvals already. There are 2 more that are required that I am aware of.

Global Template Calibration CD Approval - Tom Marianos

Global Template PSL Approval - Dan Jaster

Also,

Here are the people I emailed about the IAC availability:

SERVICE PART: 1L8Z- 9F715-AA VALVE ASY - THROTTLE AIR BY-PASS
ENGINEERING PART: 1L8E 9F715 AA ORIGIN: WERS
SUPPLIER LOC: FINIS: 4448202
Vendor Part: Fam Buy:
Motorcraft Part: CX- 1911- Prime Suplr: H388P
Comparable Part: Packager Cd:
Replaced Part: YF1Z- 9F715-AA Mat Content:
Repackng Part: Ship Mkt: 0
Buyer: 1A1 CHRIS NIELSEN NBA Phone: 734-266-9886
Dmnd Anlyst: Q55 SAM FERRISE NDA Phone: 734-523-3184
Prod Anlyst: 307 ERIC HIGHTOWER (AGENCY) NPA Phone: 734-52-35451
Price Anlyst: IB9 BRENTON GALEANO Profs ID: BGALEAN1

From: Fascetti, Bob (R.J.)
Sent: Thursday, September 12, 2002 4:40 PM
To: Dalbo, Bob (R.J.)
Subject: FW: Question about DOHC engine

Bob,
lets follow up with this person. She is local, and we should be able to take care of her. I just sent the note below to her.

—Original Message—

From: Fascetti, Bob (R.J.)
Sent: Thursday, September 12, 2002 4:38 PM
To: Spence, Pam (P.S.)
Cc: Sventickas, Ed (E.)
Subject: FW: Question about DOHC engine

Pam,
we released a calibration fix for this on September 4th. You can get this new calibration reflashed at your dealer. I am out until next Tuesday, but please call me or Bob Dalbo, the Supervisor who is leading this, next week and we can go through the details on everything that can be done. I want to ensure we fix your vehicle...

Bob Fascetti

—Original Message—

From: Sventickas, Ed (E.)
Sent: Thursday, September 12, 2002 4:07 PM
To: Spence, Pam (P.S.)
Cc: Fascetti, Bob (R.J.)
Subject: RE: Question about DOHC engine

Pam ... the person that can help is a old V Engine friend of ours...Bob Fascetti ...there are several things that can be tried

Ed Sventickas

Manager of 2.5/3.0L V6
Duratec Engines
V-Engine Engineering
Phone - 313 845 5060
Fax - 313 584 7323
esventic@ford.com
Text Pager:313-851-0828

—Original Message—

From: Spence, Pam (P.S.)
Sent: Thursday, September 12, 2002 3:59 PM
To: Sventickas, Ed (E.)
Subject: Question about DOHC engine

Ed,
I have a 2002 Escape with a DOHC engine.
In the last 2 months, the engine has stalled twice when driving on the freeway.
The dealership put on a recorder to the engine in the attempt to capture information.
Their is a technical alert that says, " no fix for engine stalling when decelerating or

coasting - engine starts right back up."

Who would be a contact in Product Engineering that I might talk with?

Pam Spence

Supv, Salaried Personnel -DEFTP

Dearborn Engine & Fuel Tank Plant

3001 Miller Road, Dearborn MI 48121

313-322-8991 (W): 313-380-8100(Fax-secured)

Tx Pager 313-785-4748 Pspence@Ford.com

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From: Dalbo, Bob (R.J.)
Sent: Thursday, August 08, 2002 1:36 PM
To: Galante, Chris (C.R.)
Subject: RE: Finned Pintle Hold-up

Chris,
All of them *are* easy to answer and between Laura Terzes and Muriel Sanders we have answered them. Please see the attached note.

Thanks for your help understanding the issues with this concern.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----



From: Galante, Chris (C.R.)
Sent: Thursday, August 08, 2002 12:52 PM
To: Dalbo, Bob (R.J.)
Subject: RE: Finned Pintle Hold-up

Hi Bob.

Tom Durfee is the service engineer who has rejected the concern. He left a bunch of questions in the description section. Not all of them are easy to answer...

Chris

Christopher R. Galante
cgalante@ford.com

 Fax: (313) 337-3813
 Phone: (313) 845-6067
Pager: (313) 795-2807

V-Engine Engineering - Ford Motor Co.



-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Thursday, September 12, 2002 4:42 PM
To: Mariano, Tom (T.E.); Jordon, LeBron (L.)
Cc: Price, Martin (M.); Salamon Jr., Peter (P.F.)
Subject: RE: new calibration issue

LeBron/Tom,
Who should look into this issue?

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rbalbo@ford.com

-----Original Message-----

From: Price, Martin (M.)
Sent: Thursday, September 12, 2002 3:37 PM
To: Fournelle, Gilbert (G.); Alkonian, Don (D.J.); Dalbo, Bob (R.J.); Rothwiler, Daniel (D.); Sanders, Muriel (M.S.); Suarez, Rhae (R.)
Subject: new calibration issue

I seem to be running into many concerns (about 8 so far) now with wds saying the pcm is calibrated to YL8F-CE but the number on the pcm is a 1U7A-AXA, MPC-161. WDS says the pcm has the latest calibration. We are trying to reprogram these manually but I am not sure if it is working. I assume this is just a wds problem, can we get it looked into?

Marti Price

Cleveland Engine Specialist, DSC I #353
1700 Fairlane Dr, Allen Park, MI 48101
mprice28@ford.com ph. (313)317-9133

From: Dalbo, Bob (R.J.)
Sent: Thursday, September 12, 2002 4:50 PM
To: Altonian, Don (D.J.); Suarez, Rhae (R.); Gilbert Fournelle
Subject: FW: Question about DOHC engine

Don/Gilbert,

Can one of you please contact Pam Spence (see note below) and get her vehicle to install the latest fixes on it?

Rhae,

Please investigate the "tech alert" that says there is no fix for this issue.

Thanks,

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Fascetti, Bob (R.J.)
Sent: Thursday, September 12, 2002 4:40 PM
To: Dalbo, Bob (R.J.)
Subject: FW: Question about DOHC engine

Bob,

lets follow up with this person. She is local, and we should be able to take care of her. I just sent the note below to her.

-----Original Message-----

From: Fascetti, Bob (R.J.)
Sent: Thursday, September 12, 2002 4:38 PM
To: Spence, Pam (P.S.)
Cc: Sventickas, Ed (E.)
Subject: FW: Question about DOHC engine

Pam,

we released a calibration fix for this on September 4th. You can get this new calibration reflashed at your dealer. I am out until next Tuesday, but please call me or Bob Dalbo, the Supervisor who is leading this, next week and we can go through the details on everything that can be done. I want to ensure we fix your vehicle...

Bob Fascetti

-----Original Message-----

From: Sventickas, Ed (E.)
Sent: Thursday, September 12, 2002 4:07 PM
To: Spence, Pam (P.S.)
Cc: Fascetti, Bob (R.J.)
Subject: RE: Question about DOHC engine

Pam ... the person that can help is a old V Engine friend of ours...Bob Fascetti ...there are several things that can be tried

Ed Sventickas

Manager of 2.5/3.0L V6
Duratec Engines
V-Engine Engineering
Phone - 313 845 5080
Fax - 313 594 7323
eavantic@ford.com
Text Pager:313-851-0626

—Original Message—

From: Spence, Pam (P.S.)
Sent: Thursday, September 12, 2002 3:59 PM
To: Sventickas, Ed (E.)
Subject: Question about DOHC engine

Ed,
I have a 2002 Escape with a DOHC engine.
In the last 2 months, the engine has stalled twice when driving on the freeway.
The dealership put on a recorder to the engine in the attempt to capture information.
Their is a technical alert that says, " no fix for engine stalling when decelerating or
coasting - engine starts right back up."

Who would be a contact in Product Engineering that I might talk with?

Pam Spence

Supv, Salaried Personnel -DEFTP
Dearborn Engine & Fuel Tank Plant
3001 Miller Road, Dearborn MI 48121
313-322-6881 (W); 313-390-6100(Fax-secured)
Tx Pager 313-785-4748 Pspence@Ford.com

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From: Suarez, Rhoe (R.)
Sent: Friday, September 13, 2002 8:13 AM
To: Dalbo, Bob (R.J.); Altoonian, Don (D.J.); Fournelle, Gilbert (G.)
Subject: RE: Question about DOHC engine

I'll look into it..... tell you the truth I don't know what a "tech alert" exactly is.

-----Original Message-----
From: Dalbo, Bob (R.J.)
Sent: Thursday, September 12, 2002 4:50 PM
To: Altoonian, Don (D.J.); Suarez, Rhoe (R.); Gilbert Fournelle
Subject: FW: Question about DOHC engine

Don/Gilbert,
Can one of you please contact Pam Spence (see note below) and get her vehicle to install the latest fixes on it?

Rhoe,
Please investigate the "tech alert" that says there is no fix for this issue.

Thanks,

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----
From: Fascetti, Bob (R.J.)
Sent: Thursday, September 12, 2002 4:40 PM
To: Dalbo, Bob (R.J.)
Subject: FW: Question about DOHC engine

Bob,
lets follow up with this person. She is local, and we should be able to take care of her. I just sent the note below to her.

-----Original Message-----
From: Fascetti, Bob (R.J.)
Sent: Thursday, September 12, 2002 4:38 PM
To: Spence, Pam (P.S.)
Cc: Sventickas, Ed (E.)
Subject: FW: Question about DOHC engine

Pam,
we released a calibration fix for this on September 4th. You can get this new calibration reflashed at your dealer. I am out until next Tuesday, but please call me or Bob Dalbo, the Supervisor who is leading this, next week and we can go through the details on everything that can be done. I want to ensure we fix your vehicle...

Bob Fascetti

-----Original Message-----
From: Sventickas, Ed (E.)
Sent: Thursday, September 12, 2002 4:07 PM
To: Spence, Pam (P.S.)
Cc: Fascetti, Bob (R.J.)

Subject: RE: Question about DOHC engine

Pam ... the person that can help is a old V Engine friend of ours...Bob Fascetti ...there are several things that can be tried

Ed Sventickas

Manager of 2.5/3.0L V6
Duratec Engines
V-Engine Engineering
Phone - 313 845 5080
Fax - 313 694 7323
esvantk@ford.com
Text Pager:313-851-0828

-----Original Message-----

From: Spence, Pam (P.S.)
Sent: Thursday, September 12, 2002 3:59 PM
To: Sventickas, Ed (E.)
Subject: Question about DOHC engine

Ed,
I have a 2002 Escape with a DOHC engine.
In the last 2 months, the engine has stalled twice when driving on the freeway.
The dealership put on a recorder to the engine in the attempt to capture information.
Their is a technical alert that says, " no fix for engine stalling when decelerating or coasting - engine starts right back up."

Who would be a contact in Product Engineering that I might talk with?

Pam Spence

Supv, Salaried Personnel -DEFTP
Dearborn Engine & Fuel Tank Plant
3001 Miller Road, Dearborn MI 48121
313-322-8961 (W): 313-380-9100(Fax-secured)
Tx Pager 313-786-4749 Pspence@Ford.com

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From: Sloan, Burt (B.E.)
Sent: Friday, September 13, 2002 2:53 PM
To: Von Linsowe, Mark (M.W.); Turner, Donald (D.A.); Thompson, Blair (B.C.)
Cc: Klarr, Jerry (G.T.); Hoffman, Michael (M.V.); Corbett, Sandra (S.M.); Van Wiemeersch, John (J.R.); Adams, Kerry (K.N.); Austin, James (J.E.); Bogema, John (P.); Boyk, Greg (G.J.); Coffey, Dan (D.C.); Crowley, Pat (P.J.); Dakhilallah, Hassan (H.A.); Dalbo, Bob (R.J.); Delarodaris, Jim (J.A.); Dennis, Matt (M.A.); Fascetti, Bob (R.J.); Fournelle, Gilbert (G.); Gaynier, Larry (L.J.); Gibson, Patriok (P.W.); Hansen, George (G.C.); Hedges, John (J.E.); Hille, Kevin (K.T.); Kleiszewski, Mark (M.D.); King, Brian (B.M.); Kosko, Jeff (J.R.); Lewis, Marvin (M.A.); Lijmatta, Gary (G.D.); Liller, David (D.J.); Lyon, Peter (P.M.); Matkovich, Dale (D.M.); Mazzella, Gary (G.R.); McIntee, Brian (B.E.); Newman, Chris (C.W.); Perlick, Don (D.A.); Putney, Bill (W.); Ross, Ann (A.M.); Sabin, Scott (S.M.); Scott, Damon (D.A.); Sloan, Burt (B.E.); Squires, Mark (D.M.); Steimaszszak, Robert (R.); Turner, Donald (D.A.); Ward, Sheila (S.A.); Wetach, Bill (B.); Whitehead, Joe (J.P.); Young, Dan (D.G.)
Subject: U152, UP207, & U204 Drivability Team Meeting

U152, UP207, & U204 Drivability Team
Sep. 18, 2002
8:00 am to 10:00 am
TEE - Conference Rm 1

Call In Phone Number: 9-1-877-877-7126
Participant Code: 6341969 #

Sep. 18, 2002 Meeting Agenda:

- | | |
|--|--------------------|
| 1) 4.0L U152 Review Stalls Claims and Projects | Sabin / Hedges |
| 2) 4.6L U152 Stalls | |
| A) Review Trend Charts | Pete Lyon |
| B) Sort issues by Build dates | |
| C) Status of calling dealers for additional details | |
| 3) 4.0L UP207 Stalls | Robert |
| Stelmaszszak | |
| Review matrix summarizing list of issues and actions planned | |
| Discuss "White Space" and how to address remaining issues | |
| 4) 4.0L U152 Hard / No Start Discussion | |
| Status of on going electrical projects for: | Don Turner |
| 65 - Battery | |
| 14401 - Wire Harness | |
| 14N089 - Relay | |
| 11002 - Starter | |
| 10346 - Alternator | |
| 15607 - PATs Transceiver | |
| 5) Status of on going PCM TNI project: | Pat Gibson / Blair |
| Thompson | |

Sep. 11, 2002 Meeting Minutes:

- 1) Team decided to monitor U204 Stalls, this will only be discussed if it degrades

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 17, 2002 2:09 PM
To: Noteboom, Jim (J.E.); Altoonian, Don (D.J.)
Subject: RE: Latest 3.0L Calibration

Jim,
You're slowing down - OK, it's the time zone difference, not you.

WDS version B21 does not seem to have the updated 2001 and 2002 calibrations on it. The WDS people are looking into it. Your only immediate hope is to find a WDS that has not been updated and use it.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31786
Pager: (313) 795-2858 Email: rdalbo@ford.com

—Original Message—

From: Noteboom, Jim (J.E.)
Sent: Tuesday, September 17, 2002 1:50 PM
To: Dalbo, Bob (R.J.); Altoonian, Don (D.J.)
Subject: Latest 3.0L Calibration

Just received a call from one of the techs that the latest WDS update did not have the new calibration. I'm going to try one tomorrow—what should I know or what details would you like?

Jim Noteboom
Powertrain Field Quality Specialist/Denver
Phone: 303.674.4015 FAX: 303.674.5730
Cell: 303.921.2078

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 17, 2002 6:48 PM
To: Suarez, Rhae (R.); Altonian, Don (D.J.); Fournelle, Gilbert (G.)
Subject: RE: Question about DOHC engine

Rhae,

I assume you contacted Pam, found out which dealer and identified what led to this "tech alert"? Or are in the process of doing so? It wouldn't be the first time a customer misunderstood what a dealer person said, but it wouldn't be the first case of misinformation either.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Friday, September 13, 2002 8:13 AM
To: Dalbo, Bob (R.J.); Altonian, Don (D.J.); Fournelle, Gilbert (G.)
Subject: RE: Question about DOHC engine

I'll look into it..... tell you the truth I don't know what a "tech alert" exactly is.

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Thursday, September 12, 2002 4:50 PM
To: Altonian, Don (D.J.); Suarez, Rhae (R.); Gilbert Fournelle
Subject: FW: Question about DOHC engine

Don/Gilbert,

Can one of you please contact Pam Spence (see note below) and get her vehicle to install the latest fixes on it?

Rhae,

Please investigate the "tech alert" that says there is no fix for this issue.

Thanks,

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Fascetti, Bob (R.J.)
Sent: Thursday, September 12, 2002 4:40 PM
To: Dalbo, Bob (R.J.)
Subject: FW: Question about DOHC engine

Bob,

lets follow up with this person. She is local, and we should be able to take care of her. I just sent the note below to her.

-----Original Message-----

From: Fascetti, Bob (R.J.)
Sent: Thursday, September 12, 2002 4:38 PM
To: Spence, Pam (P.S.)
Cc: Sventickas, Ed (E.)
Subject: FW: Question about DOHC engine

Pam,
we released a calibration fix for this on September 4th. You can get this new calibration reflashed at your dealer. I am out until next Tuesday, but please call me or Bob Dalbo, the Supervisor who is leading this, next week and we can go through the details on everything that can be done. I want to ensure we fix your vehicle...

Bob Fascetti

-----Original Message-----

From: Sventickas, Ed (E.)
Sent: Thursday, September 12, 2002 4:07 PM
To: Spence, Pam (P.S.)
Cc: Fascetti, Bob (R.J.)
Subject: RE: Question about DOHC engine

Pam ... the person that can help is a old V Engine friend of ours...Bob Fascetti ...there are several things that can be tried

Ed Sventickas

Manager of 2.5/3.0L V6
Duratec Engines
V-Engine Engineering
Phone - 313 845 5080
Fax - 313 594 7323
esventic@ford.com
Text Pager:313-851-0828

-----Original Message-----

From: Spence, Pam (P.S.)
Sent: Thursday, September 12, 2002 3:59 PM
To: Sventickas, Ed (E.)
Subject: Question about DOHC engine

Ed,
I have a 2002 Escape with a DOHC engine.
In the last 2 months, the engine has stalled twice when driving on the freeway.
The dealership put on a recorder to the engine in the attempt to capture information.
Their is a technical alert that says, " no fix for engine stalling when decelerating or coasting - engine starts right back up."

Who would be a contact in Product Engineering that I might talk with?

Pam Spence

Supv, Salaried Personnel -DEFTP
Dearborn Engine & Fuel Tank Plant
3001 Miller Road, Dearborn MI 48121
313-322-8991 (W): 313-390-9100(Fax-secured)
Tx Pager 313-795-4749 Pspence@Ford.com

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From: Suarez, Rhae (R.)
Sent: Wednesday, September 18, 2002 8:40 AM
To: Dalbo, Bob (R.J.)
Subject: RE: Question about DOHC engine

here is the reply I got from Pam. I really can't make a lot of sense out of it. What do you think? Sounds like a little of both misinformation and misunderstanding....

—Original Message—

From: Spence, Pam (P.S.)
Sent: Friday, September 13, 2002 6:55 PM
To: Suarez, Rhae (R.)
Cc: Spence, Pam (P.S.)
Subject: RE: Question about DOHC engine

Fairlane Ford dealership, the service agent Jim shared it with Tim Livemols the Service Director who related it to me (313-848-5000). Then I was told to call FCSD: Range of Dealership to see 1-800 392-3873 and the woman I spoke with read it to me verbatim.

However when I called the dealership they stated they did not have the 9-4-02 information (Jim - sales agent)

Pam Spence

Supv, Salaried Personnel -DEFTP
Dearborn Engine & Fuel Tank Plant
3001 Miller Road, Dearborn MI 48121
313-322-6891 (W): 313-390-9100(Fax-secured)
Tx Pager 313-785-4748 Pspence@Ford.com

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—Original Message—

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 17, 2002 6:48 PM
To: Suarez, Rhae (R.); Alcornian, Don (D.J.); Fournelle, Gilbert (G.)
Subject: RE: Question about DOHC engine

Rhae,
I assume you contacted Pam, found out which dealer and identified what led to this "tech alert"? Or are in the process of doing so? It wouldn't be the first time a customer misunderstood what a dealer person said, but it wouldn't be the first case of misinformation either.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—

From: Suarez, Rhae (R.)
Sent: Friday, September 13, 2002 8:13 AM
To: Dalbo, Bob (R.J.); Alcornian, Don (D.J.); Fournelle, Gilbert (G.)
Subject: RE: Question about DOHC engine

I'll look into it..... tell you the truth I don't know what a "tech alert" exactly is.

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Thursday, September 12, 2002 4:50 PM
To: Altonian, Don (D.J.); Suarez, Rhea (R.); Gilbert Fournelle
Subject: FW: Question about DOHC engine

Don/Gilbert,

Can one of you please contact Pam Spence (see note below) and get her vehicle to install the latest fixes on it?

Rhea,

Please investigate the "tech alert" that says there is no fix for this issue.

Thanks,

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-64847 Fax: (313) 32-31786
Pager: (313) 795-2858 Email: rdaibo@ford.com

-----Original Message-----

From: Fascetti, Bob (R.J.)
Sent: Thursday, September 12, 2002 4:40 PM
To: Dalbo, Bob (R.J.)
Subject: FW: Question about DOHC engine

Bob,

lets follow up with this person. She is local, and we should be able to take care of her. I just sent the note below to her.

-----Original Message-----

From: Fascetti, Bob (R.J.)
Sent: Thursday, September 12, 2002 4:38 PM
To: Spence, Pam (P.S.)
Cc: Sveticas, Ed (E.)
Subject: FW: Question about DOHC engine

Pam,

we released a calibration fix for this on September 4th. You can get this new calibration reflashed at your dealer. I am out until next Tuesday, but please call me or Bob Dalbo, the Supervisor who is leading this, next week and we can go through the details on everything that can be done. I want to ensure we fix your vehicle...

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-----Original Message-----

From: Sveticas, Ed (E.)
Sent: Thursday, September 12, 2002 4:07 PM
To: Spence, Pam (P.S.)
Cc: Fascetti, Bob (R.J.)
Subject: RE: Question about DOHC engine

Pam ... the person that can help is a old V Engine friend of ours...Bob Fascetti ...there are several things that can be tried

Ed Sveticas

Manager of 2.5/3.0L V6

Duratec Engines
V-Engine Engineering
Phone - 313 846 5080
Fax - 313 594 7323
esventic@ford.com
Text Pager:313-851-0826

-----Original Message-----

From: Spence, Pam (P.S.)
Sent: Thursday, September 12, 2002 3:59 PM
To: Sventickas, Ed (E.)
Subject: Question about DOHC engine

Ed,
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coasting - engine starts right back up."

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Pam Spence

Supv, Salaried Personnel -DEFTP
Dearborn Engine & Fuel Tank Plant
3001 Miller Road, Dearborn MI 48121
313-322-6991 (W); 313-360-9100(Fax-secured)
Tx Pager 313-795-4749 Pspence@Ford.com

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From: Steven Limtiaco [SLimtiac@mazdausa.com]
Sent: Wednesday, September 18, 2002 7:30 PM
To: Jim Bready; Kevin Howard; Mark Cheevers; David Braux; Dan Rothweller; Chris Capuzzo; Ed Stechman; Alan Johnson; Roger Tarver; Dave Scott
Cc: John Bowers; Rod Matheson (MC); Rob Facher; Dave Pace; Darrel Chin; Ron Ushikma
Subject: Tribute Engine Quit Service Calibration

Importance: High

*** IMPORTANT: PLEASE REPLY BY 9/20/02 ****

To all Region Technical Specialists:

The Ford engineering team that developed the engine quit service calibration is asking for our help. They need to have ANY feedback from the field on how the service calibration (released 9/6/02) is performing, good/bad/otherwise. Please send your comments directly to me. Thank you for your cooperation and assistance.

Steve Limtiaco
Mazda North American Operations
Tribute Product Support
949-442-6514 (phone)
949-442-6599 (fax)
e-mail: slimtiac@mazdausa.com

From: Dalbo, Bob (R.J.)
Sent: Thursday, September 19, 2002 10:54 AM
To: Noteboom, Jim (J.E.)
Subject: RE: Latest 3.0L Calibration

A most diplomatic way of saying the agenda is not published. Yes, we will put out an agenda shortly.

Thanks for the heads-up.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Noteboom, Jim (J.E.)
Sent: Thursday, September 19, 2002 10:38 AM
To: Dalbo, Bob (R.J.)
Subject: RE: Latest 3.0L Calibration

is there going to be a Stalls meeting today?

Jim Noteboom
Powertrain Field Quality Specialist/Denver
Phone: 303.674.4015 FAX: 303.674.5730
Cell: 303.921.2076

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 17, 2002 12:09 PM
To: Noteboom, Jim (J.E.); Albonian, Don (D.J.)
Subject: RE: Latest 3.0L Calibration

Jim,
You're slowing down - OK, it's the time zone difference, not you.

WDS version B21 does not seem to have the updated 2001 and 2002 calibrations on it. The WDS people are looking into it. Your only immediate hope is to find a WDS that has not been updated and use it.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Noteboom, Jim (J.E.)
Sent: Tuesday, September 17, 2002 1:50 PM
To: Dalbo, Bob (R.J.); Albonian, Don (D.J.)
Subject: Latest 3.0L Calibration

Just received a call from one of the techs that the latest WDS update did not have the new calibration. I'm going to try one tomorrow--what should I know or what details would you like?

Jim Noteboom
Powertrain Field Quality Specialist/Denver
Phone: 303.674.4015 FAX: 303.674.5730
Cell: 303.921.2076

From: Suarez, Rhae (R.)
Sent: Tuesday, September 17, 2002 1:06 PM
To: Price, Martin (M.); Altoonlan, Don (D.J.); Dalbo, Bob (R.J.); Fournelle, Gilbert (G.); Lintaco, Steven (S.); Rothweiler, Daniel (D.); Sanders, Muriel (M.S.); Lawler, David (D.A.); Myers, Dan (D.P.)
Subject: FW: another wds issue?

FYI -

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Tuesday, September 17, 2002 12:46 PM
To: Suarez, Rhae (R.)
Subject: RE: another wds issue?

This is already a high priority, We are working on it.

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Tuesday, September 17, 2002 12:39 PM
To: Price, Martin (M.); Altoonlan, Don (D.J.); Dalbo, Bob (R.J.); Fournelle, Gilbert (G.); Lintaco, Steven (S.); Rothweiler, Daniel (D.); Sanders, Muriel (M.S.)
Cc: Myers, Dan (D.P.); Marianos, Tom (T.E.); Lawler, David (D.A.)
Subject: RE: another wds issue?

I just got a message from Dan Myer (FQE) with the same concern. He had to go to another dealer that hasn't updated their WDS to version 21 yet in order to help a customer out. We need to fix this ASAP.

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-786-6242
Fax: 313-33-78337
Email: rsuarez8@ford.com

-----Original Message-----

From: Price, Martin (M.)
Sent: Tuesday, September 17, 2002 11:51 AM
To: Altoonlan, Don (D.J.); Dalbo, Bob (R.J.); Fournelle, Gilbert (G.); Lintaco, Steven (S.); Rothweiler, Daniel (D.); Sanders, Muriel (M.S.); Suarez, Rhae (R.)
Subject: another wds issue?

It appears now on version 21.1 wds isn't linking some of the updates. The 2LBA-AD does not show to update to 2U7A-CZB, in fact 2U7A-CZA doesn't update to CZB. I think the 2001 callbrations are ok. I did not check 2003's.

Marti Price

Cleveland Engine Specialist, DSC I #353
1700 Fairlane Dr, Allen Park, MI 48101
mprice28@ford.com ph. (313)317-9133

From: Suarez, Rhae (R.)
Sent: Wednesday, September 18, 2002 8:42 AM
To: Price, Martin (M.); Altoonlan, Don (D.J.); Dalbo, Bob (R.J.); Fournelle, Gilbert (G.);
Lintlaco, Steven (S.); Rothweiler, Daniel (D.); Marianos, Tom (T.E.); Lawler, David (D.A.)
Subject: FW: another wds issue?

As soon as we get this fixed, can someone please send me a note? Our field people need this information.

Thanks!!
Rhae

-----Original Message-----

From: Myers, Dan (D.P.)
Sent: Tuesday, September 17, 2002 10:38 PM
To: Suarez, Rhae (R.)
Subject: RE: another wds issue?

Rhae,
Can you let me know when this is fixed? I have 3 more Escapes to update as soon as I can get access to the callbration through WDS B21 or the LAN.

Thanks,

Dan Myers

Field Quality Engineer - Iowa
Enhanced Concern Identification

dm Myers4@ford.com

Cell 563-505-9002
Office 563-289-9991
Fax 563-289-1364

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Tuesday, September 17, 2002 12:06 PM
To: Price, Martin (M.); Altoonlan, Don (D.J.); Dalbo, Bob (R.J.); Fournelle, Gilbert (G.); Lintlaco, Steven (S.); Rothweiler, Daniel (D.); Sanders, Muriel (M.S.); Lawler, David (D.A.); Myers, Dan (D.P.)
Subject: FW: another wds issue?

FYI -

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Tuesday, September 17, 2002 12:46 PM
To: Suarez, Rhae (R.)
Subject: RE: another wds issue?

This is already a high priority, We are working on it.

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Tuesday, September 17, 2002 12:39 PM
To: Price, Martin (M.); Altoonlan, Don (D.J.); Dalbo, Bob (R.J.); Fournelle, Gilbert (G.); Lintlaco, Steven (S.); Rothweiler, Daniel (D.); Sanders, Muriel (M.S.)
Cc: Myers, Dan (D.P.); Marianos, Tom (T.E.); Lawler, David (D.A.)
Subject: RE: another wds issue?

I just got a message from Dan Myer (FQE) with the same concern. He had to go to another dealer that hasn't updated their WDS to version 21 yet in order to help a customer out. We need to fix this ASAP.

Rhae M. Suarez

Rhae Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
D8C II (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23944 Pager: 313-786-8242
Fax: 313-33-78337
Email: rsuarez8@ford.com

-----Original Message-----

From: Price, Martin (M.)
Sent: Tuesday, September 17, 2002 11:51 AM
To: Alcornian, Don (D.J.); Dalbo, Bob (R.J.); Fournelle, Gilbert (G.); Luntzco, Steven (S.); Rothweiler, Daniel (D.); Sanders, Muriel (M.S.); Suarez, Rhae (R.)
Subject: another wds issue?

It appears now on version 21.1 wds isn't linking some of the updates. The 2L8A-AD does not show to update to 2U7A-CZB, in fact 2U7A-CZA doesn't update to CZB. I think the 2001 calibrations are ok. I did not check 2003's.

Marti Price

Cleveland Engine Specialist, DSC I #353
1700 Fairlane Dr, Allen Park, MI 48101
mprice28@ford.com ph. (313)317-9133

From: Dalbo, Bob (R.J.)
Sent: Thursday, September 19, 2002 11:42 AM
To: Terzes, Laura (L.D.); Bob Fascetti
Subject: FW: another wds issue?

Bob/Laura,
Apparently the latest (B21) WDS software doesn't recognize that the stall fix updates exist. The previous version does. We don't yet have an estimate of when this issue will be resolved.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2659 Email: rdalbo@ford.com

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Wednesday, September 18, 2002 8:42 AM
To: Price, Martin (M.); Altoonian, Don (D.J.); Dalbo, Bob (R.J.); Fournelle, Gilbert (G.); Limtiaco, Steven (S.); Rothweiler, Daniel (D.); Marience, Tom (T.E.); Lawler, David (D.A.)
Subject: FW: another wds issue?

As soon as we get this fixed, can someone please send me a note? Our field people need this information.

Thanks!!
Rhae

-----Original Message-----

From: Myers, Dan (D.P.)
Sent: Tuesday, September 17, 2002 10:36 PM
To: Suarez, Rhae (R.)
Subject: RE: another wds issue?

Rhae,
Can you let me know when this is fixed? I have 3 more Escapes to update as soon as I can get access to the calibration through WDS B21 or the LAN.

Thanks,

Dan Myers

Field Quality Engineer - Iowa
Enhanced Concern Identification

dmyers4@ford.com

Cell 563-505-9002
Office 563-289-9981
Fax 563-289-1364

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Tuesday, September 17, 2002 12:06 PM
To: Price, Martin (M.); Altoonian, Don (D.J.); Dalbo, Bob (R.J.); Fournelle, Gilbert (G.); Limtiaco, Steven (S.); Rothweiler, Daniel (D.); Sanders, Muriel (M.S.); Lawler, David (D.A.); Myers, Dan (D.P.)
Subject: FW: another wds issue?

FYI -

-----Original Message-----

From: Marianos, Tom (T.E.)
Sent: Tuesday, September 17, 2002 12:46 PM
To: Suarez, Rhee (R.)
Subject: RE: another wds issue?

This is already a high priority, We are working on it.

-----Original Message-----

From: Suarez, Rhee (R.)
Sent: Tuesday, September 17, 2002 12:39 PM
To: Price, Martin (M.); Altoonian, Don (D.J.); Dalbo, Bob (R.J.); Fournelle, Gilbert (G.); Limitaco, Steven (S.); Rothweiler, Daniel (D.); Sanders, Muriel (M.S.)
Cc: Myers, Dan (D.P.); Marianos, Tom (T.E.); Lanter, David (D.A.)
Subject: RE: another wds issue?

I just got a message from Dan Myer (FQE) with the same concern. He had to go to another dealer that hasn't updated their WDS to version 21 yet in order to help a customer out. We need to fix this ASAP.

Rhee M. Suarez

Rhee Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC II (room 546) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-32-23344 Pager: 313-798-8242
Fax: 313-33-78337
Email: rsuarez8@ford.com

-----Original Message-----

From: Price, Martin (M.)
Sent: Tuesday, September 17, 2002 11:51 AM
To: Altoonian, Don (D.J.); Dalbo, Bob (R.J.); Fournelle, Gilbert (G.); Limitaco, Steven (S.); Rothweiler, Daniel (D.); Sanders, Muriel (M.S.); Suarez, Rhee (R.)
Subject: another wds issue?

It appears now on version 21.1 wds isn't linking some of the updates. The 2L8A-AD does not show to update to 2U7A-CZB, in fact 2U7A-CZA doesn't update to CZB. I think the 2001 calibrations are ok. I did not check 2003's.

Marti Price

Cleveland Engine Specialist, DSC I #353
1700 Fairlane Dr, Allen Park, MI 48101
mprice28@ford.com ph. (313)317-9133

From: Fascetti, Bob (R.J.)
Sent: Thursday, September 19, 2002 3:01 PM
To: Terzes, Laura (L.D.)
Cc: Dalbo, Bob (R.J.); Klarr, Jerry (G.T.)
Subject: RE: another wds issue?

Laura,
can you personally intervene on this. The calibration is out there and the dealer's can't put it in. We didn't get any answers today at our Stalls meeting.

Anything you can do to help would be greatly appreciated.

Bob F.

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Thursday, September 19, 2002 11:42 AM
To: Terzes, Laura (L.D.); Bob Fascetti
Subject: FW: another wds issue?

Bob/Laura,
Apparently the latest (B21) WDS software doesn't recognize that the stall fix updates exist. The previous version does. We don't yet have an estimate of when this issue will be resolved.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Suarez, Rhae (R.)
Sent: Wednesday, September 18, 2002 8:42 AM
To: Price, Martin (M.); Altomieri, Don (D.J.); Dalbo, Bob (R.J.); Fournelle, Gilbert (G.); Lintaco, Steven (S.); Rothweiler, Daniel (D.); Marlanos, Tom (T.E.); Lawler, David (D.A.)
Subject: FW: another wds issue?

As soon as we get this fixed, can someone please send me a note? Our field people need this information.

Thank!
Rhae

-----Original Message-----

From: Myers, Dan (D.P.)
Sent: Tuesday, September 17, 2002 10:38 PM
To: Suarez, Rhae (R.)
Subject: RE: another wds issue?

Rhae,
Can you let me know when this is fixed? I have 3 more Escapes to update as soon as I can get access to the calibration through WDS B21 or the LAN.

Thanks,

Dan Myers

Field Quality Engineer - Iowa

Enhanced Concern Identification

dmyers4@ford.com

Cell 563-505-9002
Office 563-289-9991
Fax 563-289-1364

-----Original Message-----

From: Suarez, Rhea (R.)
Sent: Tuesday, September 17, 2002 12:06 PM
To: Price, Martin (M.); Altonian, Don (D.J.); Dalbo, Bob (R.J.); Fournelle, Gilbert (G.); Limtiaco, Steven (S.); Rothweiler, Daniel (D.); Sanders, Muriel (M.S.); Lawler, David (D.A.); Myers, Dan (D.P.)
Subject: FW: another wds issue?

FYI -

-----Original Message-----

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Sent: Tuesday, September 17, 2002 12:46 PM
To: Suarez, Rhea (R.)
Subject: RE: another wds issue?

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-----Original Message-----

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Sent: Tuesday, September 17, 2002 12:39 PM
To: Price, Martin (M.); Altonian, Don (D.J.); Dalbo, Bob (R.J.); Fournelle, Gilbert (G.); Limtiaco, Steven (S.); Rothweiler, Daniel (D.); Sanders, Muriel (M.S.)
Cc: Myers, Dan (D.P.); Marianos, Tom (T.E.); Lawler, David (D.A.)
Subject: RE: another wds issue?

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Rhea M. Suarez

Rhea Michael Suarez
Product Concern Engineer - Escape / Tribute / Maverick
PVT & Field Support / FCSD
DSC III (room 548) / 1800 Fairlane Dr. / Allen Park, MI 48101
Phone: 313-92-23344 Pager: 313-796-8242
Fax: 313-33-78337
Email: rsuarez8@ford.com

-----Original Message-----

From: Price, Martin (M.)
Sent: Tuesday, September 17, 2002 11:51 AM
To: Altonian, Don (D.J.); Dalbo, Bob (R.J.); Fournelle, Gilbert (G.); Limtiaco, Steven (S.); Rothweiler, Daniel (D.); Sanders, Muriel (M.S.); Suarez, Rhea (R.)
Subject: another wds issue?

It appears now on version 21.1 wds isn't linking some of the updates. The 2LBA-AD does not show to update to 2U7A-CZB, in fact 2U7A-CZA doesn't update to CZB. I think the 2001 calibrations are ok. I did not check 2003's.

Marti Price

Cleveland Engine Specialist, DSC I #353
1700 Fairlane Dr, Allen Park, MI 48101

mprice28@ford.com ph. (313)317-9133

From: Sloan, Burt (B.E.)
Sent: Thursday, September 19, 2002 3:08 PM
To: 'cbishop2@visteon.com'; Levergood, Rich (R.); Alasha, Waheed (W.D.); Bailey, Owen (O.R.); Hoffman, Tom (T.W.); Deeb, Joe (J.S.); Green, Tamra (T.K.); Lockhart, Marek (M.C.); Levergood, Rich (R.)
Cc: Klarr, Jerry (G.T.); Hofman, Michael (M.V.); Corbett, Sandra (S.M.); Van Wiemeersch, John (J.R.); Adams, Kerry (K.N.); Austin, James (J.E.); Bogema, John (P.); Boyk, Greg (G.J.); Coffey, Dan (D.C.); Crowley, Pat (P.J.); Dakhlallah, Hassan (H.A.); Dalbo, Bob (R.J.); Delaroderle, Jim (J.A.); Danna, Matt (M.A.); Fascetti, Bob (R.J.); Fournelle, Gilbert (G.); Gaynier, Larry (L.J.); Gibson, Patrick (P.W.); Hansen, George (G.C.); Hedges, John (J.E.); Hille, Kevin (K.T.); Kielazewski, Mark (M.D.); King, Brian (B.M.); Kosko, Jeff (J.R.); Lewis, Marvin (M.A.); Limatta, Gary (G.D.); Liller, David (D.J.); Lyon, Peter (P.M.); Matkovich, Dale (D.M.); Mazzella, Gary (G.R.); McIntee, Brian (B.E.); Newman, Chris (C.W.); Perlok, Don (D.A.); Putney, Bill (W.); Ross, Ann (A.M.); Sabin, Scott (S.M.); Scott, Damon (D.A.); Sloan, Burt (B.E.); Squires, Mark (M.M.); Stelmaszczak, Robert (R.); Turner, Donald (D.A.); Ward, Sheila (S.A.); Wettach, Bill (B.); Whitehead, Joe (J.P.); Young, Dan (D.G.)
Subject: U152, UP207, & U204 Drivability Team Meeting 9/25/02

U152, UP207, & U204 Drivability Team
Sep. 25, 2002
8:00 am to 10:00 am
TEE - Conference Rm 1

Call In Phone Number: 9-1-877-877-7126
Participant Code: 6341969 #

Sep. 25, 2002 Meeting Agenda:

- | | |
|--|--|
| 1) IAC 8 Panel review | Jim Deladorie |
| 2) MAFs
6 Panel review for Soldering Improvements | Chris Bishop
Rich Levergood
Kerry Adams
Kerry Adams |
| Status of vehicle testing
Status of finding a vehicle with the issue | |
| 3) Fuel Pump Sender 6 Panel review
Low Pressure Follow Up | Waheed Alasha
Marek Lockhart |
| 4) PTEC TNI | Pat Gibson
Owen Bailey
Scott Sabin |
| 5) EEC Warranty Review
Impacts starting | Tamra Green
Joe Deeb |
| 6) UP207 Engine Stalls
Loose Wiring / Vacuum Leak Issues
Provide detail to Tom Hoffman | Tom Hoffman
Sheila Ward |

7) 4.6L U152 Stalls

- A) Review Trend Charts
- B) Sort Issues by Build dates
- C) Status of calling dealers for additional details

Burt Sloan
Pete Lyon

Sep. 11, 2002 Meeting Minutes:

- 1) 4.0L U152 Stalls Reviewed IAC, Wiring, PCM, and Fuel Pump Sender identified
Next steps: Determine if known actions will adequately reduce Warranty
Address unresolved failure modes
- 2) UP207 Stalls Reviewed IAC, Wiring, MAFs, and Fuel issues Identified
Next steps: Provide wiring claims for better analysis
Provide Vacuum leaks for better analysis
- 3) Reviewed Electrical:
14N089 - Relay Reviewed history of Yoke Angle Fix
14401 - Wire Harness Reviewed Paretos for C133, and loose fasteners
15607 - PATs Transceiver Reviewed two 8D's
- 4) Discussed PCM TNI project.
Pat does not intend to continue with a PCM TNI project

From: Chris Capuzzo [CCapuzzo@mazdausa.com]
Sent: Thursday, September 19, 2002 3:48 PM
To: 'rdalbo@ford.com'
Subject: WDS link


<https://www.password.ford.com/login.cgi?back=http://www.mao.ford.com/fcsd/vs/p/dsp/ngs/flshfile/caldnld.htm>

Chris Capuzzo
North East Region Technical Specialist
732-868-2154 Office
732-547-8601 Cell
917-464-2358 Fax
CCAPUZZO@mazdausa.com


From: Bauer, Scott (S.C.)
Sent: Thursday, September 19, 2002 4:11 PM
To: Dalbo, Bob (R.J.); Fascetti, Bob (R.J.); Takasawa, Keith (K.D.); Plante, Paul (P.G.)
Subject: 2001-2002 Escape (and Tribute) 3.0L V6 Engine Stalling Safety Investigation Upgrade-
EA02-027

I thought I would send a "heads-up" note ...

Attached is a copy of the opening resume for the upgraded safety investigation into the engine stalling issue involving 01-02 MY Escape/Tribute vehicles with 3.0L engines. We do not have the information request (IR) letter yet, so we do not know what questions the agency will pose. When the IR arrives we'll be scheduling a kick-off meeting.


Opening Resume
EA02-027.doc

Scott C. Bauer
Truck Safety Investigations
Automotive Safety Office
Ford Motor Company
Office: (313) 59-49786
Fax: (313) 59-42268
Fairlane Plaza South, Suite 500 East

 U.S. Department of Transportation National Highway Traffic Safety Administration	ODI RESUME		
	INVESTIGATION: EA 02-027 DATE OPENED: SEP 10 2002 SUBJECT: Engine Stalling PROMPTED BY: PE 01-043 PRINCIPAL ENGINEER: AH Matsumoto		
MANUFACTURER: Ford Motor Company/Ford North America MODEL(S): Ford Escape/Ford Taurus MODEL YEAR(S): 2001-2002 VEHICLE POPULATION: 298,770			
PROBLEM DESCRIPTION: The complainants allege that the engine stalls without warning while driving.			
FAILURE REPORT SUMMARY			
	ODI	MANUFACTURER	TOTAL
COMPLAINTS:	249	2776	2776
CRASHES:	3	0	3*
INJ CRASHES:	2	0	2
# INJURIES:	2	0	2
FAT CRASHES:	0	0	0
# FATALS:	0	0	0
OTHER:	0	0	0
* Near vehicle to vehicle crashes.			
ACTION: An Engineering Analysis (EA) has been opened.			
ENGINEER:	<i>CS/MS</i>	INV ENG: <i>John P. Smith</i>	OSC DIR: <i>[Signature]</i>
DATE:	<i>9/10/02</i>	DATE:	<i>9/10/02</i>
SUMMARY: ODI has received 1,192 complaints on the Ford Escape and 1,578 on the Ford Taurus alleging that the engine would stall out warning while driving. Eight hundred fifty two of the 2,776 complaints reflected that they have had their vehicles exhibit a stalling condition more than once. There have been 2 crashes resulting in scrap/total and back injuries. Ford Technicians have either repaired or replaced the following components to attempt to remedy the stalling condition: Electronic Throttle Control (ETC) Relay, Powertrain Control Module (PCM), Idle Air Control (IAC) Valve, Throttle Body, Gaskets to ETC, PCM, Battery, Exhaust Gas Recirculation (EGR) Valve, Delta Pressure Feedback Sensor for EGR, Fuel System Components (Pump, Relay), Mass Air Flow (MAF) Sensor, Evaporative Vapor Management (EVAP/VMI), Positive Crankcase Ventilation (PCV) Valve, and Ignition Switch. A Technical Service Bulletin regarding several of these components was issued to Ford dealers on April 2000.			
An Engineering Analysis has been opened to determine if a safety defect trend exists.			

9/10/02


From: Bogema, John (P.)
Sent: Friday, September 20, 2002 8:38 AM
To: Dalbo, Bob (R.J.)
Subject: Part number, Catch word, File name compare

Bob,

Here is the comparison

MY	P/N	Catch Word	Filename
2001	1U7A - 12A650 - AXD	ATF3	DOAR633
2002	2U7A - 12A650 - CZB	NSF1	DOAR632
2003	3L8A - 12A650 - BC	BAR2	DOAV535

John P. Bogema
3.0L Escape Calibration Engineering
Phone:313.33.75133
Location:TEE 1AE22
Email:JBOGEMA@FORD.COM

From: Dalbo, Bob (R.J.)
Sent: Friday, September 20, 2002 11:22 AM
To: John Bogema
Cc: Suarez, Rhae (R.); Altoonian, Don (D.J.); Terzes, Laura (L.D.)
Subject: RE: Ford Escape Problems

John,
Is this one of the trucks we put an experimental PCM in?

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2858 Email: rdalbo@ford.com

—Original Message—

From: Terzes, Laura (L.D.)
Sent: Friday, September 20, 2002 9:05 AM
To: Altoonian, Don (D.J.); Dalbo, Bob (R.J.)
Cc: Suarez, Rhae (R.)
Subject: FW: Ford Escape Problems

Don/Bob: I'm trying to clean up some files related to the stalls concern. Did we install the experimental PCM on veh. below? If yes, have we followed up with SM and customer to determine if veh. is fixed and matter is closed. This case was a high visibility local TV personality type whose complaint was initially sent to Keith T. Before I delete the info, just wanted to follow up.

Laura Terzes

—Original Message—

From: Fast, Mathew (M.F.)
Sent: Monday, July 22, 2002 12:17 PM
To: Terzes, Laura (L.D.)
Cc: Suarez, Rhae (R.)
Subject: RE: Ford Escape Problems

Laura/Rhae

- TSB 02-11-06 was completed
- PCM was reflashed
- PCM harness was inspected and no bent or burnt pins were identified
- MAF & gasket was not inspected
- RFI (radio tower/2-way radio) unknown if in vicinity of stalls
- DPFE was not inspected
- Inspected C270B&C&D, C110, C133 for water intrusion or pin problems
- Inspected G300, G100, G104, G105, G101

- Inspected harness near A/C compressor

Service manager would not replace some parts, he stated that he is not authorized to replace parts because the hotline says so, he needs it in writing. If they were audited they would not have any reason for replacing these parts.

-----Original Message-----

From: Terzes, Laura (L.D.)
Sent: Monday, July 22, 2002 7:28 AM
To: Fast, Mathew (M.F.); Suarez, Rhae (R.)
Subject: FW: Ford Escape Problems

One of you contact the dealer SM and see if they have performed the latest fixes for the engine stall concern. Rhae I previously .cc'd you a note on this. This customer was routed to Keith Takasawa. This case could be another for the prototype calibration. Once we determine the status of the veh. we can discuss next steps with B. Fascetti and B. Dalbo to see if they want to use it.

Laura Terzes

Manager, Outfitters Concerns
FCSD, Customer Service Engineering
PDC TVC 1JF58
(313) 32-36572 / fax (313) 24-88181 / lterzas.ford.com

-----Original Message-----

From: Ted Rusotti [mailto:Research@Ted3.Com]
Sent: Friday, July 19, 2002 8:46 AM
To: Terzes, Laura (L.D.)
Subject: Ford Escape Problems

>>>may I please have your daughter's name, VIN #, and the selling/repairing dealer information.

Dear Laura,

Thank you for your quick response.

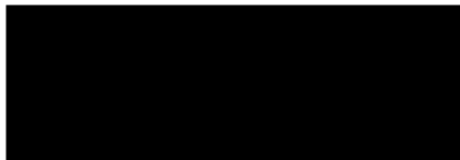
The car is registered to her, [REDACTED] Because this was her first car, I co-signed as co-purchaser.

The VIN is IFMYU 0319 2KA 46554.

The selling/repairing dealer was Beglin Ford in Beaver, PA, a Pittsburgh suburb. Incidentally, the people at Beglin have been extraordinarily helpful about this --- but I think the problem goes beyond what they can do.

Presently, the Escape is parked in our driveway. Our daughter is afraid to drive it.

Many thanks for any help you can offer.



From: Steven Lintiac (SLintiac@mazdausa.com)
Sent: Friday, September 20, 2002 1:51 PM
To: 'rdalbo@ford.com'
Cc: 'jfourmel@ford.com'; Darrel Chin; 'rsuarez8@ford.com'
Subject: Engine Quit service calibration field status (9/20/02)

Bob,

I've attached verbatims from the replies received. To date, based on hotline calls received, at least 100 vehicles have been reflashed since the calibration was released 9/6/02. There have been no comebacks reported so far. Since it's only been 2 weeks that vehicles have been running with the new calibration, we might want to give it more time before coming to a conclusion.

Steve Lintiac
Mazda North American Operations
Tribute Product Support
949-442-6514 (phone)
949-442-6599 (fax)
e-mail: slintiac@mazdausa.com

Hawaii

AT THIS TIME, I WOULD CALCULATE THAT THE HAWAII DEALERS HAVE DONE APPROXIMATELY 20-25 UNITS, I DO NOT HAVE A DEFINITE NUMBER AS THEY ARE DOING THE BACK LOG OF CUSTOMERS AND ALSO INVENTORY VEHICLES. HAVE NOT HAD ANY REPORT OF REOCCURANCE UP TO THIS POINT. SEVERAL TECHS INDICATED THAT THEY FELT THE VEHICLE RAN A LITTLE BETTER, HAD A LITTLE MORE ACCELERATION, ETC..

Gulf Region

My reply is: It is too early to determine, especially since very few Tributes have had the update!

NE Region

I have been currently running the updated calibration on a repurchase vehicle since its release. The vehicle calibration is SJC2 or DOAR63W. Before the calibration, the vehicle had a severe idle dip and almost quit once. Also when going into decel, the rpm would go to idle speed or close to it. With the service calibration, the rpm during decel will hang at about 1100rpm and then drop to idle rpm under approx 25 mph. The start up seems to be ok, and the vehicle runs fine. Maybe it's me but it feels just a slight less responsive. But all in all it is good. My question will be when it starts to get cold outside and the amb temp and act is lower. I guess we will see.. We will install in a HQP2 and check it out...

MW Region

I've applied the flash to two early production 01's, both vehicles took four to five cold starts before they would run smooth right after start up. The condition felt like a rapid idle hunt that lasted two to three seconds then engine would stabilize and run smooth for the rest of the warm up cycle. It seems that the condition was eliminated when the ambient temperature dropped into the 50's overnight, several days in a row.

Hotline Manager

No comebacks reported. The new calibration appears to be fixing concern vehicles.

slcl

From: Dalbo, Bob (R.J.)
Sent: Friday, September 20, 2002 4:16 PM
To: Jao, Jack (J.)
Cc: Chang, Chia Kai (C.); Hu, Mario (M.R.)
Subject: RE: 9/5 Phantom stall meeting minutes

Jack,

For 2003 Ford and Mazda U204/J14 vehicles use the same processor for all markets except Japan. In Japan Mazda does not offer PATS, so Tribute in Japan gets a unique PCM.

Bob Dalbo

3.0L Calibration Supervisor

Outfitters Calibration, NAT

Phone: (313) 24-84947 Fax: (313) 32-31786

Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—

From: Jao, Jack (J.)
Sent: Tuesday, September 17, 2002 7:53 PM
To: Dalbo, Bob (R.J.)
Cc: Chang, Chia Kai (C.); Hu, Mario (M.R.)
Subject: RE: 9/5 Phantom stall meeting minutes
Importance: High

Bob: Thanks for your reply! We have two brands: U204 and J14 in Taiwan market. The current PCM in the off-line are installed with same part No at same production line. That's why I need to clarify any difference in both brands, if with different PCM we need to very careful to control our production operation.

From your comment, the Taiwan off-line still keep same PCM, but different PCM in Hofu (J14 of MAZDA), Right ?

Thanks in advance.

From: Steven Lintiac [SLintiac@mazdausa.com]
Sent: Friday, September 20, 2002 4:28 PM
To: 'rdalbo@ford.com'
Cc: 'gfournel@ford.com'; 'darrel chin'; 'rsuarez8@ford.com'
Subject: FW: Engine Quit service calibration field status (9/20/02)

Revised

Bob,

(This version includes Dan's comments.) BTW, thank you for the voice message!

Steve Lintiac
Mazda North American Operations
Tribute Product Support
949-442-6514 (phone)
949-442-6599 (fax)
e-mail: slintiac@mazdausa.com

> -----Original Message-----

> From: Steven Lintiac
> Sent: Friday, September 20, 2002 10:51 AM
> To: 'rdalbo@ford.com'
> Cc: 'gfournel@ford.com'; Darrel Chin; 'rsuarez8@ford.com'
> Subject: Engine Quit service calibration field status (9/20/02)

>

> Bob,

>

> I've attached verbatims from the replies received. To date, based on
> hotline calls received, at least 100 vehicles have been reflashed
since
> the calibration was released 9/6/02. There have been no comebacks
> reported so far. Since it's only been 2 weeks that vehicles have been
> running with the new calibration, we might want to give it more time
> before coming to a conclusion.

>

> Steve Lintiac
> Mazda North American Operations
> Tribute Product Support
> 949-442-6514 (phone)
> 949-442-6599 (fax)
> e-mail: slintiac@mazdausa.com

>

> Hawaii

> AT THIS TIME, I WOULD CALCULATE THAT THE HAWAII DEALERS HAVE DONE
> APPROXIMATELY 20-25 UNITS, I DO NOT HAVE A DEFINITE NUMBER AS THEY ARE
> DOING THE BACK LOG OF CUSTOMERS AND ALSO INVENTORY VEHICLES. HAVE NOT
HAD

> ANY REPORT OF REOCCURANCE UP TO THIS POINT. SEVERAL TECHS INDICATED
THAT

> THEY FELT THE VEHICLE RAN A LITTLE BETTER, HAD A LITTLE MORE
ACCELERATION,

> ETC..

>

> Gulf Region

> My reply is: It is too early to determine, especially since very few
> Tributes have had the update!
>
> NE Region
> I have been currently running the updated calibration on a repurchase
> vehicle since its release. The vehicle calibration is SJC2 or DOAR63W.
> Before the calibration, the vehicle had a severe idle dip and almost
quit
> once. Also when going into decel, the rpm would go to idle speed or
close
> to it. With the service calibration, the rpm during decel will hang at
> about 1100rpm and then drop to idle rpm under approx 25 mph. The start
up
> seems to be ok, and the vehicle runs fine. Maybe it's me but it feels
just
> a slight less responsive. But all in all it is good. My question will
be
> when it starts to get cold outside and the amb temp and ect is lower.
I
> guess we will see.. We will install in a HQP2 and check it out...

Approximately 25 or so vehicles from dealers that I have spoken to
recently
have flashed Tributes for stalling. I have not had or heard of any
continued
stalling on any of those vehicles. My friends Tribute was flashed last
Saturday and his wife has only commented to say that the idle drop on
decel
is now corrected. She also said that the RPM during any deceleration is
now
higher. This weekend I will flash my wife's Tribute with the service
calibration and let you know what her comments are.

> MW Region
> I've applied the flash to two early production 01's, both vehicles
took
> four to five cold starts before they would run smooth right after
start
> up. The condition felt like a rapid idle hunt that lasted two to three
> seconds then engine would stabilize and run smooth for the rest of the
> warm up cycle. It seems that the condition was eliminated when the
ambient
> temperature dropped into the 50's overnight, several days in a row.
>
> Hotline Manager
> No comebacks reported. The new calibration appears to be fixing
concern
> vehicles.
>
>
> alcl

From: Bogema, John (P.)
Sent: Friday, September 20, 2002 5:53 PM
To: Dalbo, Bob (R.J.)
Subject: RE: Ford Escape Problems

no, this was not one of the vehicles

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Friday, September 20, 2002 11:22 AM
To: John Bogema
Cc: Suarez, Rhae (R.); Altoonian, Don (D.J.); Terzes, Laura (L.D.)
Subject: RE: Ford Escape Problems

John,
Is this one of the trucks we put an experimental PCM in?

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 786-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Terzes, Laura (L.D.)
Sent: Friday, September 20, 2002 9:05 AM
To: Altoonian, Don (D.J.); Dalbo, Bob (R.J.)
Cc: Suarez, Rhae (R.)
Subject: FW: Ford Escape Problems

Don/Bob: I'm trying to clean up some files related to the stalls concern. Did we install the experimental PCM on veh. below? If yes, have we followed up with SM and customer to determine if veh. is fixed and matter is closed. This case was a high visibility local TV personality type whose complaint was initially sent to Keith T. Before I delete the info, just wanted to follow up.

Laura Terzes

-----Original Message-----

From: Fast, Mathew (M.F.)
Sent: Monday, July 22, 2002 12:17 PM
To: Terzes, Laura (L.D.)
Cc: Suarez, Rhae (R.)
Subject: RE: Ford Escape Problems

Laura/Rhae

- TSB 02-11-06 was completed
- PCM was reflashed

- PCM harness was inspected and no bent or burnt pins were identified
- MAF & gasket was not inspected
- RFI (radio tower/2-way radio) unknown if in vicinity of stalls
- DPFE was not inspected
- Inspected C270B&C&D, C110, C133 for water intrusion or pin problems
- Inspected G300, G100, G104, G105, G101
- Inspected harness near A/C compressor

Service manager would not replace some parts, he stated that he is not authorized to replace parts because the hotline says so, he needs it in writing. If they were audited they would not have any reason for replacing these parts.

—Original Message—

From: Terzes, Laura (L.D.)
Sent: Monday, July 22, 2002 7:28 AM
To: Fast, Mathew (M.F.); Suarez, Rhae (R.)
Subject: FW: Ford Escape Problems

One of you contact the dealer SM and see if they have performed the latest fixes for the engine stall concern. Rhae I previously cc'd you a note on this. This customer was routed to Keith Takasawa. This case could be another for the prototype calibration. Once we determine the status of the veh. we can discuss next steps with B. Fascetti and B. Dalbo to see if they want to use it.

Laura Terzes

Manager, Outfitters Concerns
 FCSD, Customer Service Engineering
 PDC TVC 1JF58
 (313) 32-38572 / fax (313) 24-88161 / lterzes.ford.com

—Original Message—

From: Ted Ruscttl [mailto:Research@Ted3.Com]
Sent: Friday, July 19, 2002 8:46 AM
To: Terzes, Laura (L.D.)
Subject: Ford Escape Problems

>>>may I please have your daughter's name, VIN #, and the selling/repairing dealer information.

Dear Laura,

Thank you for your quick response.

The car is registered to her, [REDACTED] Because this was her first car, I co-signed as co-purchaser.

The VIN is 1FMYU 0319 2KA 46554.

The selling/repairing dealer was Beglin Ford in Beaver, PA, a Pittsburgh suburb. Incidentally, the people at Beglin have been extraordinarily helpful about this — but I think the problem goes beyond what they can do.

Presently, the Escape is parked in our driveway. Our daughter is afraid to drive it.

Many thanks for any help you can offer.



From: Dalbo, Bob (R.J.)
Sent: Friday, September 20, 2002 6:19 PM
To: Terzes, Laura (L.D.)
Cc: Altoonian, Don (D.J.); Suarez, Rhae (R.)
Subject: FW: Ford Escape Problems

Laura,
We did not install an experimental PCM in this truck.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—

From: Bogema, John (P.)
Sent: Friday, September 20, 2002 5:53 PM
To: Dalbo, Bob (R.J.)
Subject: RE: Ford Escape Problems

no, this was not one of the vehicles

—Original Message—

From: Dalbo, Bob (R.J.)
Sent: Friday, September 20, 2002 11:22 AM
To: John Bogema
Cc: Suarez, Rhae (R.); Altoonian, Don (D.J.); Terzes, Laura (L.D.)
Subject: RE: Ford Escape Problems

John,
Is this one of the trucks we put an experimental PCM in?

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—

From: Terzes, Laura (L.D.)
Sent: Friday, September 20, 2002 9:05 AM
To: Altoonian, Don (D.J.); Dalbo, Bob (R.J.)
Cc: Suarez, Rhae (R.)
Subject: FW: Ford Escape Problems

Don/Bob: I'm trying to clean up some files related to the stalls concern. Did we install the

experimental PCM on veh. below? If yes, have we followed up with SM and customer to determine if veh. is fixed and matter is closed. This case was a high visibility local TV personality type whose complaint was initially sent to Keith T. Before I delete the info, just wanted to follow up.

Laura Terzes

—Original Message—

From: Fast, Mathew (M.F.)
Sent: Monday, July 22, 2002 12:17 PM
To: Terzes, Laura (L.D.)
Cc: Suarez, Rhea (R.)
Subject: RE: Ford Escape Problems

Laura/Rhae

- TSB 02-11-06 was completed
- PCM was reflashed
- PCM harness was inspected and no bent or burnt pins were identified
- MAF & gasket was not inspected
- RFI (radio tower/2-way radio) unknown if in vicinity of stalls
- DPFE was not inspected
- Inspected C270B&C&D, C110, C133 for water intrusion or pin problems
- Inspected G300, G100, G104, G105, G101
- Inspected harness near A/C compressor

Service manager would not replace some parts, he stated that he is not authorized to replace parts because the hotline says so, he needs it in writing. If they were audited they would not have any reason for replacing these parts.

—Original Message—

From: Terzes, Laura (L.D.)
Sent: Monday, July 22, 2002 7:28 AM
To: Fast, Mathew (M.F.); Suarez, Rhea (R.)
Subject: FW: Ford Escape Problems

One of you contact the dealer SM and see if they have performed the latest fixes for the engine stall concern. Rhae I previously .cc'd you a note on this. This customer was routed to Keith Takasawa. This case could be another for the prototype calibration. Once we determine the status of the veh. we can discuss next steps with B. Fascetti and B. Dalbo to see if they want to use it.

Laura Terzes

Manager, Outfiters Concerns
FCSD, Customer Service Engineering
PDC TVC 1JF56
(313) 32-36572 / fax (313) 24-88161 / lterzes.ford.com

—Original Message—

From: Ted Ruscitti [mailto:Research@Ted3.Com]

Sent: Friday, July 19, 2002 8:46 AM
To: Terzes, Laura (L.D.)
Subject: Ford Escape Problems

>>>may I please have your daughter's name, VIN #, and the selling/repairing dealer information.

Dear Laura,

Thank you for your quick response.

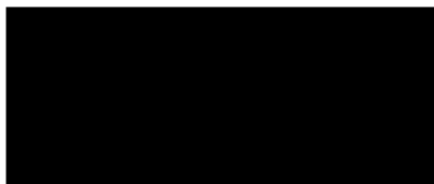
The car is registered to her [REDACTED] Because this was her first car, I co-signed as co-purchaser.

The VIN is 1FMYU 0319 2KA 46554.

The selling/repairing dealer was Beglin Ford in Beaver, PA, a Pittsburgh suburb. Incidentally, the people at Beglin have been extraordinarily helpful about this -- but I think the problem goes beyond what they can do.

Presently, the Escape is parked in our driveway. Our daughter is afraid to drive it.

Many thanks for any help you can offer.



From: Dalbo, Bob (R.J.)
Sent: Tuesday, October 29, 2002 12:56 PM
To: Yeung, Lem (.); Ortman, James (J.W.)
Cc: Jensen, Ted (T.E.); Gilbert Fournelle
Subject: 2003 Cam Cover Baffle Modification

Jim/Lem,

We dynamically tested the cam covers with the 12mm hole in the baffle at APG and found no oil carryover during turning, braking or WOT acceleration. This was also true of the production covers on the vehicle used for the testing. Gilbert Fournelle can provide details of the actual testing if desired.

Based on this and based on the dynamometer oil consumption test results, I recommend we proceed with this change.

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31788
Pager: (313) 795-2859 Email: rdalbo@ford.com

From: Pototchnik, Stefan (S.P.)
Sent: Monday, August 05, 2002 2:41 PM
To: Young, Lam (.)
Subject: FW: Part Numbers for 12 MM addition to current U204 Composite Cam Covers

Part numbers have been pulled for the 12-mm hole.

—Original Message—

From: Haddix, Gary (G.J.)
Sent: Monday, August 05, 2002 2:40 PM
To: Padar, Frank (F.)
Cc: Pototchnik, Stefan (S.P.); Hudson, Tony (A.W.); Mancini, Jon Carlo (J.C.)
Subject: Part Numbers for 12 MM addition to current U204 Composite Cam Covers



MPMI System
Notification



MPMI System
Notification

Gary Haddix
Sales Engineer
Dana Corporation Plumley Division
Phone: (313) 390-6803
Cell: (734) 718-4275
Fax: (313) 390-2770
E-Mail: ghaddix1@ford.com

From: MPNR@ford.com
Sent: Friday, July 26, 2002 10:19 AM
To: Haddix, Gary (G.J.)
Subject: MPNR System Notification

Part Number: YL8E- 6A505-CF
Partner: Ford Motor Company
Action Performed : Up-suffix
Original Part : YL8E 6A505CE
Part Name : COVER ASY-VLV RCK ARM CV-LH
Created Date : 2002-07-26 10:18:29.999990
Request By : MKWIATK1
Request For : DSHANE
Updated By : MKWIATK1
Remarks : ADD A 12MM HOLE TO THE OIL SEPARATION BAFFLE

Original Part : YL8E- 6A505-CE

Access MPNR at <http://web.mpr.ford.com> for the details.

<<<< DO NOT REPLY TO THIS NOTE >>>>

From: MPNR@ford.com
Sent: Friday, July 26, 2002 10:26 AM
To: Haddix, Gary (G.J.)
Subject: MPNR System Notification

Part Number: YL8E- 6582-AD
Partner: Ford Motor Company
Action Performed : Up-suffix
Original Part : YL8E 6582AC
Part Name : COVER ASY-VALVE ROCKER ARM RH
Created Date : 2002-07-26 10:25:56.999990
Request By : MKWIATK1
Request For : DSHANE
Updated By : MKWIATK1
Remarks : ADD A 12MM HOLE TO THE OIL SEPARATION BAFFLE

Original Part : YL8E- 6582-AC

Access MPNR at <http://web.mpnr.ford.com> for the details.

<<<< DO NOT REPLY TO THIS NOTE >>>>

From: Rusek, Ron (R.J.)
Sent: Monday, February 11, 2002 6:55 AM
To: Matsushita, Kohel (K.); Kosko, Jeff (J.R.); Yeung, Lem (.); Grimes, Jeff (J.R.); Luehrsen, Eric (E.A.)
Cc: Wettach, Bill (B.)
Subject: FW: 14D-11, ISC valve failure (21C1922623)

See below.

-----Original Message-----

From: Wettach, Bill (B.)
Sent: Saturday, February 09, 2002 12:44 PM
To: Rusek, Ron (R.J.)
Subject: RE: 14D-11, ISC valve failure (21C1922623)

Ron,

Ted Jenson tried the valve on a Escape and found the speeds high. This repeats the dealer comments. The valve has been given to Hitachi and the preliminary flow shows the valve stuck open at a constant flow rate below about 40-30% duty cycle and seems to flow ok above that. Further investigation by Hitachi is pending.

Bill Wettach
V Engine Engineering
phone 313.32.21695
wwettach@ford.com

-----Original Message-----

From: Rusek, Ron (R.J.)
Sent: Saturday, February 09, 2002 12:36 PM
To: Matsushita, Kohel (K.)
Cc: Wettach, Bill (B.); Kosko, Jeff (J.R.); Yeung, Lem (.); Grimes, Jeff (J.R.); Luehrsen, Eric (E.A.)
Subject: RE: 14D-11, ISC valve failure (21C1922623)

Matsushita-san,

We received this valve, approximately 2/1/10. Valve given to Wettach-san

Bill, please give us a status of Investigation.

-----Original Message-----

From: Matsushita, Kohei (K.)
Sent: Friday, January 25, 2002 12:16 AM
To: Rusek, Ron (R.J.); Wettach, Bill (B.); Luehrsen, Eric (E.A.)
Cc: Kosko, Jeff (J.R.); Yeung, Lem (.); Hale, Tony (A.S.)
Subject: FW: 14D-11, ISC valve failure (21C1922623-san.

Rusek san,

I am sending the part to you. The detail is the note below.
When you will receive it next week, please hand it to Jensen san.

Regards,

Kohei Matsushita
Duratec Liaison Engineer
Ford Hiroshima Powertrain Office
Tel: 81-82-285-3971 Ext: 24103
Fax: 81-82-285-3644

-----Original Message-----

From: Goto, Sachiko (S.)
Sent: Friday, January 25, 2002 2:03 PM
To: Matsushita, Kohei (K.)
Subject: RE: 14D-11, ISC valve failure (21C1922623)

Kohei,

The part was sent to Mr. Ron Rusek via DHL air way bill number 221 9945 416. ETA is Tuesday 1/29/02.

Thank you.

-----Original Message-----

From: Matsushita, Kohei (K.)

Sent: Friday, January 25, 2002 1:48 PM

To: Goto, Sachiko (S.)

Subject: FW: 14D-11, ISC valve failure (21C1922623)

これもお願いします。

Ron Rusekさんへ送って、それを渡してもらおうと思います。

Regards,

Kohei Matsushita

Duratec Liaison Engineer

Ford Hiroshima Powertrain Office

Tel: 81-82-285-3971 Ext: 24103

Fax: 81-82-285-3644

-----Original Message-----

From: Luehrsen, Eric (E.A.)

Sent: Wednesday, January 23, 2002 10:24 PM

To: Rusek, Ron (R.J.); Matsushita, Kohei (K.); Wettach, Bill (B.)

Cc: Kosko, Jeff (J.R.); Yeung, Lam (.); Hale, Tony (A.S.); Sventckas,

Ed (E.); Kwon, Soon (S.K.)

Subject: RE: 14D-11, ISC valve failure (21C1922623)

I imagine Ted Jensen (Black belt in SRL) would like to have it.

---Original Message---

From: Rusek, Ron (R.J.)

Sent: Wednesday, January 23, 2002 7:47 AM

To: Matsushita, Kohei (K.); Wettach, Bill (B.)

Cc: Koeko, Jeff (J.R.); Yeung, Lem (.); Hale, Tony (A.S.); Sventickas, Ed (E.); Kwon, Soon (S.K.); Luehrsen, Eric (E.A.)

Subject: RE: 14D-11, ISC valve failure (21C1922623)

Wettach-san,

Bill, would you like this valve returned to Dearborn or should it be shipped to Hitachi in Japan for investigation. Also, would you confirm this is the known failure mode of sticking ISC.

Matsushita-san,

Concern number C11252737 has been issued to release a modified ISC valve with improved tolerance to deposit formation. I will make sure this concern is routed to Mazda for approval.

---Original Message---

From: Matsushita, Kohei (K.)

Sent: Wednesday, January 23, 2002 3:32 AM

To: Yeung, Lem (.); Rusek, Ron (R.J.); Hale, Tony (A.S.)

Subject: FW: 14D-11, ISC valve failure (21C1922623)

Gentlemen,

This is to inform you of a new market concern.

Please confirm the information and respond to the request.

1. Defect Description

When the customer drove the highway by using the cruise control system, even if the customer did not pedal the acceleration pedal, the engine rpm could not be down under 2000rpm.

2. Investigation Results

There was no problem after ISC valve replacement.

ISC valve sticking

3. Disposal at dealer

The ISC valve was replaced.

4. Defect vehicle/part

ISC valve: YF1E-9F715-AB

5. Mazda request

Please investigate the engine and find out the root cause.

I received the failure ISC valve from Mazda.

Can I send it to you for your analysis?

Regards,

Kohei Matsushita

Duratec Liaison Engineer

Ford Hiroshima Powertrain Office

Tel: 81-82-285-3971 Ext: 24103

Fax: 81-82-285-3644

—Original Message—

From: R.Ayukawa [mailto:ayukawa.r@qa.mazda.co.jp]

Sent: Friday, January 11, 2002 5:40 PM

To: "松下山 (FHO)" <

Cc: '高橋さん (購入品チーム)' <

Subject: 新規市場不具合 Bランク 14D-11 「IACバルブの作動不良」
(21C1922823)

松下山

新規市場不具合です。

市場品質情報および図面を添付いたします。

不具合部品名は市場品質情報では「IACバルブ」、図面では「バイパスエアコントロールバルブ」と名前が異なります。ご注意ください。

1. Defect Description

クルーズコントロールを使って高速道路走行中に、アクセルを放してもエンジン回転数が2000rpm以下に下がらない。

2. Investigation Result

IACバルブのスティックと推定。

3. Disposal at dealer

IACバルブを交換した。

4. Defect vehicle/part

IACバルブ AJ03-20-660A

5. MC Request

サプライヤーの検査基準書・図面スペックそれぞれの特性を検査して下さい。

Best regards,

Ryojiro Ayukawa

Hiroshima PT Inspection Group

Hiroshima Inspection Dept.

Mazda Motor Corporation

TEL:082-282-1111 082-252-5422(Direct)

FAX:082-252-5345

mailto:ayukawa.r@qa.mazda.co.jp

From: Sveticas, Ed (E.)
Sent: Thursday, February 21, 2002 2:05 PM
To: Yeung, Lam (.)
Subject: FW: PCV valve flow data

Info

-----Original Message-----

From: Orman, James (J.W.)
Sent: Thursday, February 21, 2002 10:26 AM
To: Jensen, Ted (T.E.)
Cc: Lushsen, Eric (E.A.); Sveticas, Ed (E.)
Subject: RE: PCV valve flow data

The flow of 6 valves was measured. Three were within the normal range and 3 were outside the normal range. One of the out of range valves may have resulted in back flow at vacuums below 16" Hg.

-----Original Message-----

From: Jensen, Ted (T.E.)
Sent: Wednesday, February 13, 2002 2:47 PM
To: Orman, James (J.W.)
Cc: Lushsen, Eric (E.A.); Sveticas, Ed (E.)
Subject: FW: PCV valve flow data

Jim,

I see from your calendar that you are out of town. I need an update on the request given below.

Ted

-----Original Message-----

From: Jensen, Ted (T.E.)
Sent: Monday, February 11, 2002 5:06 PM
To: Orman, James (J.W.)
Subject: PCV valve flow data

Jim,

Is the PCV valve data available for the five valves that I delivered to you? If not, do you have an estimate for completion date that I will be able to report at my meeting tomorrow?

Ted Jensen

Subject: Updated: Update: U204 Phantom Stall Meeting
Location: TEE COnference Rm 2

Start: Thu 2/28/02 2:00 PM
End: Thu 2/28/02 3:00 PM
Show Time As: Tentative

Recurrence: Weekly
Recurrence Pattern: every Thursday from 10:00 AM to 11:00 AM

Meeting Status: Not yet responded

Required Attendees: Williams, Les (LHW.); Altoonian, Don (D.J.); Amanda, Harry (H.F.); Badgley, Joel (J.K.); Bauer, Scott (S.C.); Bhojwanl, Kamal (K.); Blackburn, Thomas (T.J.); Bogema, John (P.); Cary Powell; Chick, John (J.); Chih, Ming-Niu (M.N.); Chin, Darrel (D.); Corbett, Sandra (S.M.); Dalbo, Bob (R.J.); De Pena, Juan (J.E.); Diaz, Timothy (T.P.); Fascetti, Bob (R.J.); Fournelle, Gilbert (G.); Giles, Stuart (S.); Gokhale, Renuka (R.V.); Hansen, George (G.C.); Herr, George (G.J.); Hofman, Michael (M.V.); Holmes, Jeffrey (J.R.); Hurley, Robert (R.E.); Ichikawa, Jyunichiro (J.); Jensen, Ted (T.E.); John McDonald (E-mail); Jones, Andy; Jordan, Donald (D.E.); Kanai, Shinji (S.); King, Robert (R.F.); Klostermann, Eric (E.); Kwon, Soon (S.K.); Limtaco, Stevan (S.); Linda, Peter (P.A.); Liu, Jane (J.); Luhrsens, Eric (E.A.); Marck, Edmond (E.C.); Matasa, John (J.); Maurer, James (J.B.); Mazzella, Gary (G.R.); Mooney, Larry (L.); Moorhouse, Scott (S.R.); Morgan, Tom; Morishima, Shigeki (S.); Naveed Khan; Nematollahi, Sonya (S.); Nikolal, Bernke; Noteboom, Jim (J.E.); Ortman, James (J.W.); Powell, Cary; Powers, Ken (K.W.); Price, Martin (M.); Raquepau, Alden (A.P.); Rothweiler, Daniel (D.); Sanders, Murtel (M.S.); Shah, Kiran (K.C.); Shiraiishi, Masaru (M.); Stigenbauer, Jeffrey (J.R.); Suarez, Rhoe (R.); Sullivan, Jamie (J.P.); Takasawa, Keith (K.D.); Takubo, Hiroichi (H.); Vecchio, Anne Marie (A.); Wakenell, Ray (R.A.); Williams, Les (LHW.); Williamson, David (D.E.); Yeung, Lam (.)

Optional Attendees: Klostermann, Eric (E.); Williamson, David (D.E.)

I will be out of the office this Thursday morning 2/28/02 , therefore the stalls meeting is moved to 2 PM EST. Thank you, I will send a follow-up email in case my calendar update does not reach everyone in a timely manner.

Dial in: 1-866-250-3175 or Fordnet: 9-1-954-1163
International Participants # 1 (630) 827-6733
Passcode: 7354080#

From: Williams, Les (LHW.)
Sent: Tuesday, February 26, 2002 9:51 AM
To: Altounian, Don (D.J.); Amenda, Harry (H.F.); Badgley, Joel (J.K.); Bauer, Scott (S.C.); Bhojwani, Kamal (K.); Blackburn, Thomas (T.J.); Bogema, John (P.); Cary Powell; Chik, John (J.); Chih, Ming-Niu (M.N.); Chin, Darrel (D.); Corbett, Sandra (S.M.); Dalbo, Bob (R.J.); De Pena, Juan (J.E.); Diaz, Timothy (T.P.); Fascetti, Bob (R.J.); Fournelle, Gilbert (G.); Giles, Stuart (S.); Gokhale, Renuka (R.V.); Hanson, George (G.C.); Herr, George (G.J.); Hofman, Michael (M.V.); Holmes, Jeffrey (J.R.); Hurley, Robert (R.E.); Ichikawa, Jiyunkhiro (J.); Jensen, Ted (T.E.); John McDonald (E-mail); Jones, Andy; Jordan, Donald (D.E.); Kanai, Shinji (S.); King, Robert (R.F.); Klostermann, Eric (E.); Kwon, Soon (S.K.); Lintfaco, Steven (S.); Linde, Peter (P.A.); Liu, Jane (J.); Luehrsen, Eric (E.A.); Marck, Edmond (E.C.); Matea, John (J.); Maurer, James (J.B.); Mazzella, Gary (G.R.); Mooney, Larry (L.); Moorhouse, Scott (S.R.); Morgan, Tom; Morishima, Shigeki (S.); Naveed Khan; Nematollah, Sonya (S.); Nikola, Bernie; Noteboom, Jim (J.E.); Ortman, James (J.W.); Powell, Cary; Powers, Ken (K.W.); Price, Martin (M.); Raquepau, Aiden (A.P.); Rothweller, Daniel (D.); Sanders, Muriel (M.S.); Shah, Kiran (K.C.); Shirashi, Masaru (M.); Stilgenbauer, Jeffrey (J.R.); Suarez, Rhae (R.); Sullivan, Jamie (J.P.); Takasawa, Keith (K.D.); Takubo, Hiroichi (H.); Vecchia, Anne Marie (A.); Wakenell, Ray (R.A.); Williams, Les (LHW.); Williamson, David (D.E.); Yeung, Lam (.)
Cc: 'cpowell3@vistaon.com'
Subject: Stall meeting 2/26/02 moved to 2 PM EST

I will be out of the office this Thursday morning 2/28/02, therefore the stalls meeting is moved to 2 PM EST. Thank you, this message was sent in addition to a calendar update as a precaution.

Regards,
Les Williams
For More, Count on Les
U204 3.0L Powertrain Calibration
Truck Engine Engineering, Suite 1AE20
Phone: (313)33-72503
Fax: (313) 32-31786

Subject: Updated: Update: U204 Phantom Stall Meeting
Location: TEE COncference Rm 2

Start: Thu 1/17/02 2:00 PM
End: Thu 1/17/02 3:00 PM
Show Time As: Tentative

Recurrence: Weekly
Recurrence Pattern: every Thursday from 2:00 PM to 3:00 PM

Meeting Status: Not yet responded

Required Attendees: Williams, Les (LHW.); Altoonlan, Don (D.J.); Amenda, Harry (H.F.); Badgley, Joel (J.K.); Bauer, Scott (S.C.); Bhojwani, Kamal (K.); Blackburn, Thomas (T.J.); Bogema, John (P.); Cary Powell; Chick, John (J.); Chih, Ming-Niu (M.N.); Chih, Darrel (D.); Corbett, Sandra (S.M.); Dalbo, Bob (R.J.); De Pena, Juan (J.E.); Diaz, Timothy (T.P.); Fascetti, Bob (R.J.); Fournella, Gilbert (G.); Freeland, Mark (M.); Giles, Stuart (S.); Gokhale, Renuka (R.V.); Hansen, George (G.C.); Herr, George (G.J.); Hofman, Michael (M.V.); Holmes, Jeffrey (J.R.); Ichikawa, Jiyunkhiro (J.); Jensen, Ted (T.E.); John McDonald (E-mail); Jones, Andy; Jordan, Donald (D.E.); Kanai, Shinji (S.); King, Robert (R.F.); Klosternann, Eric (E.); Kosko, Jeff (J.R.); Kwon, Soon (S.K.); Lintiac, Steven (S.); Linde, Peter (P.A.); Liu, Jane (J.); Luehrsen, Eric (E.A.); Marck, Edmond (E.C.); Mateea, John (J.); Maurer, James (J.B.); Mazzella, Gary (G.R.); Mooney, Larry (L.); Moorhouse, Scott (S.R.); Morgan, Tom; Morishima, Shigeki (S.); Naveed Khan; Nematollahi, Sonya (S.); Nikolai, Bernie; Noteboom, Jim (J.E.); Ortman, James (J.W.); Powell, Cary; Powers, Ken (K.W.); Price, Martin (M.); Raquepau, Alden (A.P.); Rothweller, Daniel (D.); Sanders, Muriel (M.S.); Shah, Kran (K.C.); Shirahshi, Masaru (M.); Stigenbauer, Jeffrey (J.R.); Suarez, Rhae (R.); Sullivan, Jamie (J.P.); Takasawa, Keith (K.D.); Takubo, Hirochi (H.); Vecchio, Anne Marie (A.); Wakenell, Ray (R.A.); Wettach, Bill (B.); Williams, Les (LHW.); Williamson, David (D.E.); Yeung, Lem (.)

Optional Attendees: Klosternann, Eric (E.); Willamaon, David (D.E.)

Dial in: 1-866-250-3175 or Fordnet: 9-1-954-1163
International Participants # 1 (630) 827-6733
Pasacode: 7354080#

From: Williams, Les (LHW.)
Sent: Tuesday, March 05, 2002 9:25 AM
To: Alfoonian, Don (D.J.); Amenda, Harry (H.F.); Badgley, Joel (J.K.); Bauer, Scott (S.C.); Bhojwani, Kamal (K.); Blackburn, Thomas (T.J.); Bogema, John (P.); Cary Powell; Chick, John (J.); Chih, Ming-Niu (M.N.); Chin, Darrel (D.); Corbett, Sandra (S.M.); Dalbo, Bob (R.J.); De Pena, Juan (J.E.); Diez, Timothy (T.P.); Fascetti, Bob (R.J.); Fournelle, Gilbert (G.); Freeland, Mark (M.); Giles, Stuart (S.); Gokhale, Renuka (R.V.); Hansen, George (G.C.); Herr, George (G.J.); Hofman, Michael (M.V.); Holmes, Jeffrey (J.R.); Ichikawa, Jiyunichiro (J.); Jensen, Ted (T.E.); John McDonald (E-mail); Jones, Andy; Jordan, Donald (D.E.); Kanai, Shinji (S.); King, Robert (R.F.); Klostermann, Eric (E.); Koako, Jeff (J.R.); Kwon, Soon (S.K.); Lintaco, Steven (S.); Linda, Peter (P.A.); Liu, Jane (J.); Luehrs, Eric (E.A.); Marck, Edmond (E.C.); Matasa, John (J.); Maurer, James (J.B.); Mazzella, Gary (G.R.); Mooney, Larry (L.); Moorhouse, Scott (S.R.); Morgan, Tom; Morishima, Shigeki (S.); Naveed Khan; Nematollahi, Sonya (S.); Nikolai, Bernie; Notaboom, Jim (J.E.); Ortmann, James (J.W.); Powell, Cary; Powers, Ken (K.W.); Price, Martin (M.); Raquepau, Aiden (A.P.); Rothweller, Daniel (D.); Sanders, Muriel (M.S.); Shah, Kiran (K.C.); Shirahahi, Masaru (M.); Stilgenbauer, Jeffrey (J.R.); Suarez, Rhae (R.); Sullivan, Jamie (J.P.); Takasawa, Keith (K.D.); Takubo, Hirochi (H.); Vecchio, Anne Marie (A.); Wakenell, Ray (R.A.); Wettach, Bill (B.); Williams, Les (LHW.); Williamson, David (D.E.); Yeung, Lem (.)
Subject: U204 Stall Meeting moved to 2-3 PM on Thursdays

Hello Team:

My last day on this assignment is 3/15/02. The Stalls meetings have been moved to 2-3 PM EST on Thursdays. Muriel Sanders will be taking over the stalls issue after I am departed. Thanks!

Regards,
Les Williams
For More, Count on Les
U204 3.0L Powertrain Calibration
Truck Engine Engineering, Suite 1A20
Phone: (313)33-72503
Fax: (313) 32-31786

From: Sventickas, Ed (E.)
Sent: Tuesday, March 05, 2002 5:14 PM
To: Young, Lam (.)
Subject: FW: 3.0L Escape TSB team request for Black Belt assistance

Info

-----Original Message-----

From: Kosko, Jeff (J.R.)
Sent: Tuesday, March 05, 2002 5:14 PM
To: Ortman, James (J.W.); Jensen, Ted (T.E.)
Cc: Sventickas, Ed (E.)
Subject: RE: 3.0L Escape TSB team request for Black Belt assistance

Jim, the issue maybe that the brake aspirator is helping pull vapors into the IAC and throttle body. The PCV fresh air inlet tube does not meet the Design Guide for distance to the IAC and Tbody plate, and is unique

among Duratec's in that it is TEE'd together with the brake boost aspirator!

Reference this beauty in the photo below.

Set up a meeting with Ted and myself and we can get you started.

thanks

Jeff Kosko



MVC-240F.JPG

-----Original Message-----

From: Ortman, James (J.W.)
Sent: Tuesday, March 05, 2002 4:25 PM
To: Kosko, Jeff (J.R.); Jensen, Ted (T.E.)
Subject: FW: 3.0L Escape TSB team request for Black Belt assistance

What test cycle did you use to determine IAC contamination rates? I will need to repeat it to show we reduced oil consumption enough to eliminate failures.

-----Original Message-----

From: Danes, Adam (A.V.)
Sent: Tuesday, March 05, 2002 10:21 AM
To: Ortman, James (J.W.); Kosko, Jeff (J.R.)
Cc: Jensen, Ted (T.E.); Sears, Renee (R.T.)
Subject: RE: 3.0L Escape TSB team request for Black Belt assistance

Jim,

See Jeff for details on the issue. Another contact to justify the project would be Ted Jensen, Sci Lab BB working on 3.0L Escape IAC, who originally identified the issue from an IAC contamination perspective. Once you get the project charter filled out come and see me and I will sign it off. I will leave it up to you whether you use DMAIC or DFSS.

-----Original Message-----

From: Sears, Renee (R.T.)
Sent: Tuesday, March 05, 2002 9:59 AM
To: Danes, Adam (A.V.)
Cc: Ortman, James (J.W.); Kosko, Jeff (J.R.)
Subject: RE: 3.0L Escape TSB team request for Black Belt assistance

I would like Jim Ortman to take this project on.

Jim: It looks to me as though this is a specific enough project that you would be able to get it closed in a reasonable period of time. (Looking to get your 2 projects complete this year.) As such, I think it is more appropriate than some of the other proposals we discussed in our recent 1-on-1. Do you agree to take this on? Please advise.

Regards,

Renee T. Sears

Manager - Component B Engineering
V-Engine Engineering / Powertrain Operations
MD 53 POEE Building / 845-6180
rsears2@ford.com

-----Original Message-----

From: Danes, Adam (A.V.)
Sent: Thursday, February 28, 2002 4:43 PM
To: Sears, Renee (R.T.)
Subject: FW: 3.0L Escape TSB team request for Black Belt assistance

Renee,

How about Ortman for this as a project? If not, Jules may want it. My concern with Jules is that we need a DMAIC for his first project.

-----Original Message-----

From: Kosko, Jeff (J.R.)
Sent: Thursday, February 28, 2002 4:30 PM
To: Danes, Adam (A.V.)
Subject: 3.0L Escape TSB team request for Black Belt assistance

Adam, per our meeting this afternoon of the subject above, it was discussed that the 3.0L Duratec PCV system entry into the fresh air tube is the root cause of both IAC flow changes leading to stalls, and throttle body stick bind and grab.

I was asked to solicit a black belt candidate to help work on the PCV system entry or filtration to reduce the oil vapor entry into the fresh air tube.

Do you have any candidates looking for a project? As this team felt it would be better to attack the root cause then simply replace parts via the TSB.

Please let me know.

Thanks

Jeff Kosko

Intake Systems

From: Grimes, Jeff (J.R.)
Sent: Thursday, May 02, 2002 11:50 AM
To: Dabo, Bob (R.J.); Corbett, Sandra (S.M.); Smaidone, Ronald (R.P.)
Cc: Moore, Donald (D.R.); Yeung, Lem (L)
Subject: Info supporting stall and TB teams

Info on the cam-cover adhesive removal date...this was an SREA initiated by the supplier. No concern was initiated. Change would have hit Cleveland ~4/25 and Assembly plants within a week...

U204 and D186 have common covers...Change applies to both.

This note is information only, and does not imply impact on either team's investigations...

Jeff R.Grimes
Duratec Engine Programs
Ph: (313) 32-25237 Fax: (313) 59-47323
email: jgrimes1@ford.com

-----Original Message-----

From: Kevin.Bodin@dana.com [mailto:Kevin.Bodin@dana.com]
Sent: Thursday, May 02, 2002 8:27 AM
To: jgrimes1@ford.com
Subject: Re:

The last day we applied adhesive was 4/23/01. Each cover has a Julian (spelling??) date on it. Example 01 423 12AM (year, month/day, time) = 4/23/01 @ 12:AM.

Regards,

Kevin J. Bodin
North American O.E. Sales Manager
Dana Corporation Plumley Division
Customer and Engineering Support Center
27404 Drake Road, Farmington Hills, MI 48331
Phone (248) 324-6628 Fax (248) 324-6630 DanaNet 433-6628

"Grimes, Jeff

(J.R.)" To:
"Kevin.Bodin@dana.com" <Kevin.Bodin@dana.com>
<jgrimes1@ford.co cc:
> Subject:

05/01/2002 03:57

PM

Thank for the approval date on the adhesive removal for Duratec covers...

...Can you confirm the date of the first shipment of parts to CEP27
Jeff R.Grimes
Duratec Engine Programs
Ph: (313) 32-25237 Fax: (313) 59-47323
email: jgrimes1@ford.com

From: Noteboom, Jim (J.E.)
Sent: Thursday, May 09, 2002 3:46 PM
To: Senders, Muriel (M.S.); Altoonian, Don (D.J.); Badgley, Joel (J.K.); Bauer, Scott (S.C.); Bhojwani, Kamal (K.); Blackburn, Thomas (T.J.); Bogema, John (P.); 'Cary Fowell'; Chick, John (J.); Chih, Ming-Niu (M.N.); Chin, Darrel (D.); Corbett, Sandra (S.M.); Dalbo, Bob (R.J.); 'Dan Rothweiler'; De Pena, Juan (J.E.); Diaz, Timothy (T.P.); Fascetti, Bob (R.J.); Fournelle, Gilbert (G.); Freehand, Mark (M.); Giles, Stuart (S.); Gokhale, Renuka (R.V.); Grimes, Jeff (J.R.); Hansen, George (G.C.); Herr, George (G.J.); Hofman, Michael (M.V.); Holmes, Jeffrey (J.R.); Ichikawa, Jiyunichiro (J.); Jensen, Ted (T.E.); 'John McDonald'; Jones, Andy; Jordan, Donald (D.E.); Kana, Shinji (S.); King, Robert (R.F.); Klostarmann, Eric (E.); Kosko, Jeff (J.R.); Kwon, Soon (S.K.); Limiteco, Steven (S.); Linde, Peter (P.A.); Liu, Jena (J.); Marck, Edmond (E.C.); Mateas, John (J.); Maurer, James (J.B.); Mazzella, Gary (G.R.); Mooney, Larry (L.); Moorhouse, Scott (S.R.); 'Morgan, Tom'; Morishima, Shigeki (S.); 'Naveed Khan'; Nematollahi, Sonya (S.); 'Nikolai Bernie'; Ortman, James (J.W.); Powers, Ken (K.W.); Price, Martin (M.); Raquepau, Aiden (A.P.); Shah, Kiran (K.C.); Shiralshi, Masaru (M.); Silgenbauer, Jeffrey (J.R.); Suarez, Rhee (R.); Sullivan, Jamie (J.P.); Takasawa, Keith (K.D.); Takubo, Hiroichi (H.); Vecchio, Anne Marie (A.); Wakanell, Ray (R.A.); Wettach, Bill (B.); Williams, Les (LHW.); Williamson, David (D.E.); Yeung, Lam (.)
Subject: RE: U204 Stall Meeting Agenda - 5/9/02

Inspection results of '02 Escape VIN: 1FMYUO414KC19492

LOCATION: John Elway West, Denver
OWNER: Mike Cochran (JEW Service Mgr.)
MILEAGE: 3342
BUILD DATE: 1-29-02

COMPLAINT: Stalled while driving approx. 50 mph. Noticed dash lights came on and steering became stiff; coasted to side of road, went to crank (did not turn key off) and the engine restarted. Occured at around 2500 miles and has not happened since.

DIAGNOSTICS: Went through the latest TSB/ISM draft; no concerns were found except for the following:

- There was battery acid in the batt. tray that had seeped down onto grounds G-104 and 105; some corrosion was evident.
- The customer's key chain contained several oz. of additional weight.

Jim Noteboom
Powertrain Field Quality Specialist/Denver
Phone: 303.674.4015 FAX: 303.674.5730
Page: 1.888.375.1980

From: Kino, Mie (M.)
Sent: Thursday, May 30, 2002 4:34 AM
To: Yeung, Lam (.); Grimes, Jeff (J.R.); Hale, Tony (A.S.)
Cc: Page, James (J.A.); Wanjarl, Deowrat (D.); Matsushita, Kohel (K.)
Subject: New market issue 14D-13 - B ranked "Engine stall once in a while"

Importance: High

Gentlemen,

Please let me introduce myself first briefly.

I am Mie Kino, has been handling Duratec market quality issues from Mazda for J16.

From this new market issue, I am also in charge of J14.

Kohel Matsushita still handles the existing market issues and will support me.

I am glad to work with you closely from now on.

Now, please find the following new market issue "14D-13" from Mazda.

To whom should the concerned ISC valve be sent back for investigation?

Please advise.

Best regards,

Mie Kino
Duratec Quality Liaison
Ford Powertrain Hiroshima
Phone : 81-82-285-3973 Fax : 81-82-285-3644
Mazda Ext. : 24105
E-mail : mkinou@ford.com

—Original Message—

From: ayukawa.r@mazda.co.jp [mailto:ayukawa.r@mazda.co.jp]
Sent: Thursday, May 30, 2002 2:43 PM
To: mkinou@ford.com
Cc: kmatsus5@ford.com
Subject: New market Issue 14D-13 - B ranked "Engine stall once in a

From: Hale, Tony (A.S.)
Sent: Thursday, May 30, 2002 7:07 AM
To: Yeung, Lem (.); Grimes, Jeff (J.R.)
Subject: RE: New market issue 14D-13 - B ranked "Engine stall once in a while"

Importance: High

Lem/Jeff,

Do we want these concerns to go back to CEP2 or directly to us? The stall issue we should take, but the P/S Pump issue is a Chassis issue.

I guess what I am saying is that of the issues popping up, many will be CEP2 process issues, some will be us and some will be other Engineering groups at Ford. Shouldn't Ron McClaren divy these out as in the past, or are we going to take over all the claims from Japan now and funnel them out to everyone?

Tony Hale
U204 Duratec Systems Engineer
1-313-248-8482
Ahale7@ford.com

---Original Message---

From: Kino, Mie (M.)
Sent: Thursday, May 30, 2002 4:34 AM
To: Yeung, Lem (.); Grimes, Jeff (J.R.); Hale, Tony (A.S.)
Cc: Page, James (J.A.); Wanjarl, Deowrat (D.); Matsushita, Kohei (K.)
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Sent: Thursday, May 30, 2002 8:07 AM
To: Hale, Tony (A.S.); Yeung, Lam (.)
Subject: RE: New market issue 14D-13 - B ranked "Engine stall once in a while"

I'll handle the IAC one

Jeff R.Grimes
Duratec Engine Programs
Ph: (313) 32-25237 Fax: (313) 59-47323
email: jgrimes1@ford.com

—Original Message—

From: Hale, Tony (A.S.)
Sent: Thursday, May 30, 2002 7:07 AM
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Tony Hale
U204 Duratec Systems Engineer
1-313-248-8482
Ahale7@ford.com

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Sent: Thursday, May 30, 2002 4:34 AM

To: Yeung, Lem (.); Grimes, Jeff (J.R.); Hale, Tony (A.S.)

Cc: Page, James (J.A.); Wanjeri, Deowrat (D.); Matsushita, Kohei (K.)

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Best regards,

Mie Kino

Duratec Quality Liaison

Ford Powertrain Hiroshima

Phone : 81-82-285-3973 Fax : 81-82-285-3644

Mazda Ext. : 24105

E-mail : mkinou@ford.com

-----Original Message-----

From: ayukawa.r@mazda.co.jp [mailto:ayukawa.r@mazda.co.jp]

Sent: Thursday, May 30, 2002 2:43 PM

To: mkinou@ford.com

Cc: kmatsus5@ford.com

Subject: New market issue 14D-13 - B ranked "Engine stall once in a while"

From: Kino, Mie (M.)
Sent: Wednesday, June 05, 2002 4:19 AM
To: Grimes, Jeff (J.R.)
Cc: Page, James (J.A.); Wanjari, Deowrat (D.); Matsushita, Kohel (K.); Yeung, Lem (.); Hale, Tony (A.S.); Kwon, Soon (S.K.); Williamson, David (D.E.)
Subject: RE: New market issue 14D-13 - B ranked "Engine stall once in a while"

Grimes-san,

Thank you for your information and advice.

Could you provide me with the 14D and DPV&R forwarded to Mazda?

J14 Market Issues are raised from Mazda Field Quality Improvement Dept. through Mazda PT Inspection Gr. They are not the parties to receive those documents.

To close the issue 14D-13, they need information such as root cause, countermeasure, frequency rate, etc. Currently with limited information, it is still difficult for them to understand completely that the recommended replacement valve solves this issue.

If the 14D and DPV&R can provide what they need to close the issue, it would be helpful for me to reject their request for further analysis of the concerned ISC valve.

I would appreciate any comments or advice.

Best regards,

Mie Kino
Duratec Quality Liaison
Ford Powertrain Hiroshima
Phone : 81-82-285-3973 Fax : 81-82-285-3644
Mazda Ext : 24105
E-mail : mkinou@ford.com

---Original Message---

From: Grimes, Jeff (J.R.)
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To: Kino, Mie (M.)

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To: mkinou@ford.com

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Kinou-san:

This is to inform you of a new market concern.

Please confirm the information and respond to my request.

1. Defect Description

Engine stall when shifting D range to R range or opposite shifting.

2. Investigation Result

When pressing the accelerator slightly, revolution were below 500 rpm according to WDS.

After replaced ISC valve, revolution were improved above 600 rpm and no error was found.

3. Disposal at dealer

Replaced ISC valve.

4. Defect vehicle/part

Concerned ISC valve will be handed to Kinou-san before 02/6/3.

5. MC Request

Please investigate concerned ISC valve.

Best regards,

Ryojiro Ayukawa

Hiroshima PT Inspection Group

Mazda Motor Corporation

Tel:082-282-1111 082-252-5422(Direct)

Fax:082-252-5345 Ext:37316

ayukawa.r@mazda.co.jp

Here is the 14D...The DVP&R was included in my last note.

Jeff Grimes
Outfitter's Liaison
Duratec Engine Programs
Ph: 313-322-5237
e-mail: jgrimes1@ford.com

---Original Message---

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I would appreciate any comments or advice.

Domo arigato.

Jeff R. Grimes

Duratec Engine Programs

Ph: (313) 32-25237 Fax: (313) 59-47323

email: jgrimes1@ford.com

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Replaced ISC valve.

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Best regards,

Ryojiro Ayukawa

Hiroshima PT Inspection Group

Mazda Motor Corporation

Tel:082-282-1111 082-252-5422(Direct)

Fax:082-252-5345 Ext:37316

ayukawa.r@mazda.co.jp

From: Peplone, Gil (J.)
Sent: Friday, June 14, 2002 3:23 PM
To: Johnson, Jim (J.S.); Biłcki, John (J.R.); Corbett, Sandra (S.M.); DiAngelo, Renaldo (R.); Altonian, Don (D.J.); Aynesezian, Kam (K.); Bauer, Scott (S.C.); Bhojwani, Kamal (K.); Blackburn, Thomas (T.J.); Bogema, John (P.); Chick, John (J.); Chih, Ming-Niu (M.N.); Chin, Darrel (D.); Corbett, Sandra (S.M.); Dalbo, Bob (R.J.); Rothweiler, Daniel (D.); De Pena, Juan (J.E.); Diez, Timothy (T.P.); Fascetti, Bob (R.J.); Fomelle, Gilbert (G.); Freeland, Mark (M.); Giles, Stuart (S.); Gokhale, Renuka (R.V.); Grimes, Jeff (J.R.); Hansen, George (G.C.); Herr, George (G.J.); Hofman, Michael (M.V.); Holmes, Jeffrey (J.R.); Ichikawa, Jiyunichiro (J.); Jensen, Ted (T.E.); McDonald II, John (J.M.); Jordan, Donald (D.E.); King, Robert (R.F.); Kosko, Jeff (J.R.); Kwon, Soon (S.K.); Lintaco, Steven (S.); Linde, Peter (P.A.); Liu, Jane (J.); Mandziuk, Roger (R.S.); Marok, Edmond (E.C.); Matesa, John (J.); Maurer, James (J.B.); Mazzella, Gary (G.R.); Mooney, Larry (L.); Moorhouse, Scott (S.R.); Morgan, Tomiko (T.T.); Morishima, Shigeki (S.); Nematollahi, Sonya (S.); Noteboom, Jim (J.E.); Ortman, James (J.W.); Powers, Ken (K.W.); Price, Martin (M.); Raquepau, Aken (A.P.); Sanders, Muriel (M.S.); Shah, Kiran (K.C.); Shiraiishi, Masaru (M.); Stilgenbauer, Jeffrey (J.R.); Suarez, Rhae (R.); Takasawa, Keith (K.D.); Takubo, Hirochi (H.); Veenstra, Tim (T.W.); Wakenell, Ray (R.A.); Wettach, Bill (B.); Williams, Les (LHW.); Yeung, Lem (.); Benintende, Robert (R.F.); Fernandez, Ruben (R.); Bradley, Joe (J.C.); Goering, Kimberly (K.L.); Suarez, Rhae (R.); Terzes, Laura (L.D.); Martin, Mike (M.S.); Wexler, Mark (M.A.); Amely, Felix (F.A.)
Cc: Peplone, Gil (J.)
Subject: Inspection Sheet for St. Croix Vehicle Inspection

Good afternoon everyone: I have included all those that I have been in continuous communication, plus all who are part of the "Escape Stalls Team" Conference Call which I have attended.

The file below contains the form I will use. This information is a result of the feedback I have received from Mr. Altonian, plus all existing Service Communications, both external and internal.

Please note that the items are ordered in such a way to allow me to leave the vehicle in its original state until I can replicate the Stalls Concern, if ever.

I intend on extensively driving these Units until I deem it impossible for Concern replication.

At that point, I will perform any modifications to at least leave the Units at the latest repair level possible.



St. Croix Escape
Vehicle Inspec...

FYI...

Gil Peplone

Powertrain Field Quality Specialist-"PFQS" in

South Florida

Office/Answering Machine: 954-753-6989

Cell Phone 954-242-2085

"With Warranty you are Paying for the Sins of the Past"

**Escape Stalls Concern Vehicle Inspection Data
In St. Croix by Gil Pepitone 6/15/6/24/2002**

Date:

Owner:

VIN:

M.Y.:

Mileage:

**Conditions during Owner's experience, including heavy
keys/radio towers?**

Calibration level:

**DTCs? If P1000, check OBD monitor status/measure KAM Pin 55
If OBD is dumb:**

DPFE level {2A07 or later}

MAF level {BA?}

Relay PN level OK? {White letters NG} /Terminals go/no go?

PCM Hardware level/ "160" or "161"?:

Connectors/Grounds In order of inspection flow

C270b

G300

G104

G105

G101

C110

C133

G100

C270c

C270d

CPS pigtail contacting A/C pulley?

Rattle Ignition key/engine cuts out?

Stabilized RPM Value In Park, Fan off, A/C off, no Purge flow, not prolonged Idle time:

Stabilized IAC Duty Cycle Percentage in P/N, A/C off:

TPS voltage (Bogie .9 \pm .05):

Relationship of EVAP % value vs. FTP Voltage ok?

If no OK, what were values?

If relation not ok, did tapping on VMV make FTP voltage jump/engine's reaction?

Position of Flapper Valve ok?

PFQS drive results/Verified?

If verified, what were conditions?

Repairs/adjustments to vehicle:

H2O witness marks/Rust in Left Kickpanel?

Restricted EVAP line?/Blew out??

Replaced Flapper Vlv if web found?

Drilled out TB plate holes? If so, what size drill bit?/New IAC

D.C.?

Tightened any Ground/stalled connectors?
Changed DPFE?
Changed IAC?
Changed MAF?

Additional Comments:

From: Dalbo, Bob (R.J.)
Sent: Wednesday, June 19, 2002 10:58 AM
To: Kanai, Shinji (S.); Sanders, Muriel (M.S.); Altoonlan, Don (D.J.); Aynessazian, Kam (K.); Badgley, Joel (J.K.); Bauer, Scott (S.C.); Bhojwani, Kamal (K.); Blackburn, Thomas (T.J.); Bogema, John (P.); Cary Powell; Chick, John (J.); Chih, Ming-Niu (M.N.); Chin, Darrel (D.); Corbett, Sandra (S.M.); Dalbo, Bob (R.J.); Rothweiler, Daniel (D.); De Pena, Juan (J.E.); Diaz, Timothy (T.P.); Fascetti, Bob (R.J.); Fournelle, Gilbert (G.); Freeland, Mark (M.); Giles, Stuart (S.); Gokhale, Renuka (R.V.); Grewal, Bill (B.S.); Grimes, Jeff (J.R.); Hansen, George (G.C.); Herr, George (G.J.); Hofman, Michael (M.V.); Holmes, Jeffrey (J.R.); Ichikawa, Jiyunichiro (J.); Jensen, Ted (T.E.); John McDonald; Jones, Andy; Jordan, Donald (D.E.); Kanai, Shinji (S.); King, Robert (R.F.); Kosko, Jeff (J.R.); Kwon, Soon (S.K.); Limtiaco, Steven (S.); Linde, Peter (P.A.); Liu, Jane (J.); Mandziuk, Roger (R.S.); Marck, Edmond (E.C.); Matesa, John (J.); Maurer, James (J.B.); Mazzella, Gary (G.R.); Mooney, Larry (L.); Moorhouse, Scott (S.R.); Morgan, Tom; Morishima, Shigeki (S.); Naveed Khan; Nematollahi, Sonya (S.); Nikolai, Bernie; Noteboom, Jim (J.E.); Ortman, James (J.W.); Powers, Ken (K.W.); Price, Martin (M.); Raquepau, Aiden (A.P.); Shah, Kiran (K.C.); Shiralshi, Masaru (M.); Stilgenbauer, Jeffrey (J.R.); Suarez, Rhae (R.); Takasawa, Keith (K.D.); Takubo, Hirochi (H.); Veenstra, Tim (T.W.); Wakerell, Ray (R.A.); Wettach, Bill (B.); Williams, Lea (LHW.); Yeung, Lem (.)
Subject: RE: One example of Engine quit

Kanai-san,
This is the exact problem we have been working on. If your dealer services your vehicle per the TSB and ISM we have released, we believe your issue should be resolved.

Mr. Limtiaco,
Can you please help ensure Kanai-san's vehicle is properly serviced?

Bob Dalbo
3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Shinji Kanai [mailto:kanai.sh@sv.mazda.co.jp]
Sent: Wednesday, June 19, 2002 10:05 AM
To: 'Sanders, Muriel (M.S.)'; 'Altoonlan, Don (D.J.)'; 'Aynessazian, Kam (K.)'; 'Badgley, Joel (J.K.)'; 'Bauer, Scott (S.C.)'; 'Bhojwani, Kamal (K.)'; 'Blackburn, Thomas (T.J.)'; 'Bogema, John (P.)'; 'Cary Powell'; 'Chick, John (J.)'; 'Chih, Ming-Niu (M.N.)'; 'Chin, Darrel (D.)'; 'Corbett, Sandra (S.M.)'; 'Dalbo, Bob (R.J.)'; 'Dan Rothweiler'; 'De Pena, Juan (J.E.)'; 'Diaz, Timothy (T.P.)'; 'Fascetti, Bob (R.J.)'; 'Fournelle, Gilbert (G.)'; 'Freeland, Mark (M.)'; 'Giles, Stuart (S.)'; 'Gokhale, Renuka (R.V.)'; 'Grewal, Bill (B.S.)'; 'Grimes, Jeff (J.R.)'; 'Hansen, George (G.C.)'; 'Herr, George (G.J.)'; 'Hofman, Michael (M.V.)'; 'Holmes, Jeffrey (J.R.)'; 'Ichikawa, Jiyunichiro (J.)'; 'Jensen, Ted (T.E.)'; 'John McDonald'; 'Jones, Andy'; 'Jordan, Donald (D.E.)'; 'Kanai, Shinji (S.)'; 'King, Robert (R.F.)'; 'Kosko, Jeff (J.R.)'; 'Kwon, Soon (S.K.)'; 'Limtiaco, Steven (S.)'; 'Linde, Peter (P.A.)'; 'Liu, Jane (J.)'; 'Mandziuk, Roger (R.S.)'; 'Marck, Edmond (E.C.)'; 'Matesa, John (J.)'; 'Maurer, James (J.B.)'; 'Mazzella, Gary (G.R.)'; 'Mooney, Larry (L.)'; 'Moorhouse, Scott (S.R.)'; 'Morgan, Tom'; 'Morishima, Shigeki (S.)'; 'Naveed Khan'; 'Nematollahi, Sonya (S.)'; 'Nikolai, Bernie'; 'Noteboom, Jim (J.E.)'; 'Ortman, James (J.W.)';

'Powers, Ken (K.W.)'; 'Price, Martin (M.)'; 'Raquepau, Alden (A.P.)';
'Shah, Kiran (K.C.)'; 'Shiraishi, Masaru (M.)'; 'Stilgenbauer, Jeffrey
(J.R.)'; 'Suarez, Rhae (R.)'; 'Takasawa, Keith (K.D.)'; 'Takubo,
Hiroichi (H.)'; 'Veenstra, Tim (T.W.)'; 'Wakenell, Ray (R.A.)';
'Wettach, Bill (B.)'; 'Williams, Les (LHW.)'; 'Yeung, Lem (.)'
Subject: One example of Engine quit

My lease vehicle 2002MY Tribute experienced engine quit last night.

4F2YU08172KM28336 Build 12/11/2001, Retail 1/11/2002
Mileage: 7360 miles Event: 6/18/2002

After 25 minutes Freeway driving, I exited and stopped traffic signal.
About 30 sec. later I started moving to left turn and stopped at traffic signal
again about 50m later.
About 30 sec. later I started moving 20m and right turn.
Then I gave throttle accelerating vehicle up to 35 MPH - 40MPH at slight up hill
about 200m.
Then road switched down hill, I released throttle. Usually vehicle slight
increase speed up to 45MPH about 200m.
I applied throttle gently after changing road up hill. Few seconds later I
realized that vehicle kept down speed and three warning
lamp illuminated about 40MPH.
I did not calm enough.
I turned key to start position, but engine did not start because shifter was
stayed D range.
I cycled key OFF and ON again, all warning lamp illuminated about 25MPH.
I applied brake to reduce speed and turned vehicle to left.
I shifted N range and cranked. Small gear noise (starter engagement ?) was heard
but Engine started normally about 10 MPH.

I remember engine rpm dropped twice on this vehicle during last 6 month.
Possibly engine rpm drop might happen more than two, but I recognized twice.
One is same location same direction, another one was opposite direction almost
same location.
No ECM like building or equipment near there, as far as I know.
This is my first V6-4WD model. Previous Tribute was I4-4WD.
I will bring this vehicle to dealer for usual scheduled (7,500 miles) maintenance
this week.
I will ask dealer to reflash PCM calibration and continue to monitor.

If you have any question or comment, please feel free to contact to me.

Shinji Kanai
Manager, Tribute Plant QA
Mazda North American Operations

Ford Kansas City Assembly Plant
Plant Vehicle Team
8121 N.E. Hwy. 69, Claycomo, MO 64119 USA
Tel: 816-459-1623/ Fax: -1726/ e-mail: kanai.sh@sv.mazda.co.jp
Local Text Pager: 9135677156@alphapage.airtouch.com

From: Peptone, Gil (J.)
Sent: Thursday, June 27, 2002 2:11 AM
To: Johnson, Jim (J.S.); Bilicki, John (J.R.); Corbett, Sandra (S.M.); Altoonlan, Don (D.J.); Aynessazlan, Kam (K.); Bauer, Scott (S.C.); Bhojwani, Kamal (K.); Blackburn, Thomas (T.J.); Bogema, John (P.); Chick, John (J.); Chih, Ming-Nhu (M.N.); Chin, Darrel (D.); Corbett, Sandra (S.M.); Dalbo, Bob (R.J.); Rothweiler, Daniel (D.); De Pena, Juan (J.E.); Diez, Timothy (T.P.); Fascetti, Bob (R.J.); Fourmelle, Gilbert (G.); Freeland, Mark (M.); Giles, Stuart (S.); Gokhale, Renuka (R.V.); Grimes, Jeff (J.R.); Hansen, George (G.C.); Herr, George (G.J.); Hofman, Michael (M.V.); Holmes, Jeffrey (J.R.); Ichikawa, Jyunichiro (J.); Jensen, Ted (T.E.); McDonald II, John (J.M.); Jordan, Donald (D.E.); King, Robert (R.F.); Koeko, Jeff (J.R.); Kwon, Soon (S.K.); Lintlaco, Steven (S.); Linde, Peter (P.A.); Liu, Jane (J.); Mandziuk, Roger (R.S.); Marck, Edmond (E.C.); Matesa, John (J.); Maurer, James (J.B.); Mazzella, Gary (G.R.); Mooney, Larry (L.); Moorhouse, Scott (S.R.); Morgan, Tomiko (T.T.); Morishima, Shigeki (S.); Nematollahi, Sonya (S.); Noteboom, Jim (J.E.); Ortrnan, James (J.W.); Powers, Ken (K.W.); Price, Martin (M.); Raquepau, Alden (A.P.); Sanders, Muriel (M.S.); Shah, Kran (K.C.); Shiraishi, Masaru (M.); Stigenbauer, Jeffrey (J.R.); Suarez, Rhae (R.); Takasawa, Keith (K.D.); Takubo, Hirochi (H.); Veenstra, Tim (T.W.); Wakenell, Ray (R.A.); Wettach, Bill (B.); Williams, Les (LHW.); Yeung, Lam (.); Benintende, Robert (R.F.); Goering, Kimberly (K.L.); Suarez, Rhae (R.); Terzes, Laura (L.D.); Martin, Mike (M.S.); Wexler, Mark (M.A.); Amely, Felix (F.A.); Bradley, Joe (J.C.); Linde, Peter (P.A.); Goering, Kimberly (K.L.); Terzes, Laura (L.D.); Benintende, Robert (R.F.); Wexler, Mark (M.A.); Amely, Felix (F.A.)
Cc: Peptone, Gil (J.); DiAngelo, Renaldo (R.); Berenter, Joel (J.R.); Surtl, P. J. (P.J.); Noteboom, Jim (J.E.)
Subject: PFQS's Investigation Results of Virgin Islands Escape Driveability Concerns
Importance: High

Good evening everyone:

Here's my report on my trip.



Results of Virgin Island
Escape...

I will be calling in on the Conference all at 2pm today.

Call-In info: 1-877-870-9529 or Ford net 9-1-954-1144

International Participants: 1-630-693-1704

Passcode: 7673538, then hit #

I thank the Team for all their assistance.

Gil Peptone
Powertrain Field Quality Specialist-"PFQS" in
South Florida
Office/Answering Machine: 954-753-8888
Cell Phone 954-242-2068
"With Warranty you are Paying for the Sins of the Past"

Results of St. Croix/St. Thomas Virgin Island Investigation of 3.0L Escape

Executive Summary

A total of 22 Concern Units were inspected by Powertrain Field Quality {PFQS} Gil Pepitone from 6/15-6/25/02.

18% of Inspected vehicles with certain key Service Actions applied and containing uncontaminated fuel were fully resolved for the "Stalling during Deceleration" Concern, as reported by Owners.

The vehicle population which had prior repair attempts, {55%} did not have TSB/Oasis SSM Service repairs fully applied for various reasons, including test data mis-interpretation, component ordering wait time, WDS test equipment procedures/hardware issues, and "Repair Holds" for pending Engineering visitation.

However, 67% Units had **contaminated fuel and restricted fuel filters**, which may have been a **contributor** to the unverified Deceleration Stalling issue.

A second Driveability Concern (which included Units that contained the latest calibration level) of **Hesitation during moderate engine temp** was listed as a Concern for 32% of the Units. The Hesitation Concern was then verified and data /reviewed or recorded by PFQS. However, resolution was not determined. Local fuel volatility and/or PCM calibration may root cause, but this is speculation. Further investigation is in progress.

An omission of a Diagnostic procedure in TSB 02-8-6 was found, involving the requirement for a drive cycle in order to prompt the start of the Purge Cycle for proper EVAP System evaluation.

The surface blistering of multiple MAF sensor's plastic case was reported, with a sample captured.

A second MAF related issue of tight MAF retaining nuts resulted in airbox lid breakage.

A third MAF sensor related issue of missing Part Number imprint was found on two Units.

Idle Air Control (IAC) Duty Cycles were found in 27% Units to be on the high end of the spec. In some cases, IAC replacements did not reduce DC. Also, there is a need for multiple improved IAC diagnostic procedures for TSB 02-8-6.

PFQS recommendations are listed at the end of this report.

Background

PFQS was contacted in early June to inspect and resolve the reported Decell Stalling Concern on a minimum of 10 3.0L 2001/02 Escapes on the Islands of St. Croix and St. Thomas, U.S. Virgin Islands. Both dealerships use the same name of Metro Motors.



Figure 1 Metro Motors, St. Croix, VI

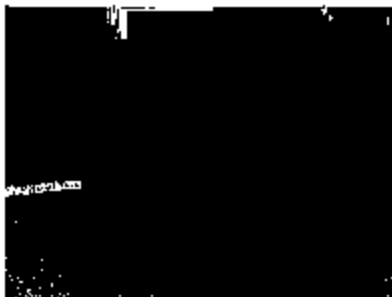


Figure 2 Burnete Matto, Service Manager

Sent: Wednesday, November 13, 2002 6:11 PM
To: Grimes, Jeff (J.R.); Sventickas, Ed (E.)
Cc: Dalbo, Bob (R.J.); Fascetti, Bob (R.J.)
Subject: FW: Problems with Escape Vehicles in Cincinnati area

Jeff and I discussed this today. We have been noticing on some of the CQIS claims that not all vehicles with stall complaints were getting the recommendation for the hotline to reflash the calibration. Jeff is going to check with FCSD on what is happening here.

W. Lam Yeung
Ford Motor Company
U204 Duratec Engine Systems Supervisor
Work 313-32-23844
Pager 313-795-2777
Fax 313-594-7323

---Original Message---
From: Sventickas, Ed (E.)
Sent: Wednesday, November 13, 2002 9:34 AM
To: Yeung, Lam (.)
Subject: FW: Problems with Escape Vehicles in Cincinnati area

Ed Sventickas
Manager of 2.6/3.0L V6
Duratec Engine
V-Engine Engineering
Phone - 313 845 6080
Fax - 313 594 7323
esventic@ford.com
Text Pager:313-851-0826

---Original Message---
From: Hallauer, Julie (J.A.)
Sent: Wednesday, November 13, 2002 9:32 AM
To: Kapp, Dan (Daniel R.); Sventickas, Ed (E.); McCliment, Greg (G.A.); Klarr, Jerry (G.T.)
Subject: FW: Problems with Escape Vehicles in Cincinnati area

FYI

Julia A. Hallauer
Powertrain PD Quality Engineering Manager
Phone: 313-32-26870 Fax: 313-24-86400
Page: 734-651-0796 Cell: 248-982-7010
Admin: Peggy Yost Ph: 313-39-07383

---Original Message---
From: Fascetti, Bob (R.J.)
Sent: Wednesday, November 13, 2002 7:35 AM
To: Vahraian, Adam (A.J.)
Cc: Hallauer, Julie (J.A.); Intravala, Joseph (J.S.); Dalbo, Bob (R.J.)
Subject: RE: Problems with Escape Vehicles in Cincinnati area

Adam,
there is a fix for this, that has been available since around 9-15. We will contact the dealer, and make sure

he is implementing it.

Bob, please call this dealer and give them the details.

Adam, I hope you are well.

Bob Fasoetti

-----Original Message-----

From: Vahratian, Adam (A.J.)
Sent: Tuesday, November 12, 2002 6:19 PM
To: Helbauer, Julie (J.A.); Intravala, Joseph (J.S.); Fasoetti, Bob (R.L.)
Subject: Problems with Escape Vehicles in Cincinnati area

Julie, Joe, and Bob,

I would like to inform you of some feedback I received from a Local Cincinnati dealer, after I asked him how Escapes were selling yesterday.

There seems to be an engine stall problem when customers drive down a steep hill and backing out of the throttle before going into a turn near the bottom of the hill.

Recently 12 - 15 customers have complained of this problem.

6 of the customers had their cars bought back by the Dealer.

- All where Female.
- 3.0L Escapes
- AWD status unknown
- Speed -35 mph
- The hills had a number of side to side turns
- Sometimes the engine would start right away, other times the customer needed to wait for a period of time before the engine started.

The Dealer I talked to was Dick Barrick

Montgomery Ford
9280 Montgomery Rd.
Montgomery, OH 45242
Phone (513) 891-0500
Fax (513) 936-5486

I am not sure if you are aware of this type of problem. I would appreciate it if you could have one of your people follow-up with this dealer.

Please give me a call if you have any questions.

Regards,

Adam Vahratian
Director CVT Programs
(513) 732-4245

From: Fournelle, Gilbert (G.)
Sent: Thursday, January 16, 2003 8:05 AM
To: Hofman, Michael (M.V.); Nakano, Hideki (H.); Lawler, Dave (D.A.); Grimes, Jeff (J.R.); Price, Martin (M.); Moorhouse, Scott (S.R.); Hoshino, Jun (J.); Hofman, Michael (M.V.); Blackburn, Thomas (T.J.); Marianos, Tom (T.E.); Atoonian, Dan (D.J.); Andy Jones (E-mail); Bauer, Scott (S.C.); Bernie Nikolai (E-mail); Bhojwani, Kamal (K.); Bogema, John (P.); Cary Powell (E-mail); Chick, John (J.); Chih, Ming-Niu (M.N.); Chin, Darrel (D.); Corbett, Sandra (S.M.); Dalbo, Bob (R.J.); De Pena, Juan (J.E.); Diaz, Timothy (T.P.); Duvall, Allen (A.W.); Fascetti, Bob (R.J.); Fournelle, Gilbert (G.); Freeland, Mark (M.); Gilles, Stuart (S.); Gokhale, Renuka (R.V.); Goodwin, William (W.R.); Grewal, Bill (B.S.); Hansen, George (G.O.); Herr, George (G.J.); Holmes, Jeffrey (J.R.); Ichikawa, Jiyunichiro (J.); Jansen, Ted (T.E.); John McDonald (E-mail); Jordan, Donald (D.E.); Kanal, Shinji (S.); Kosko, Jeff (J.R.); La, Dzung (D.H.); Lintaco, Steven (S.); Linda, Peter (P.A.); Liu, Jane (J.); Marck, Edmond (E.C.); Matesa, John (J.); Maurer, James (J.B.); Mazzeffa, Gary (G.R.); McCarthy, Fran (F.); McGee, Brett (B.L.); Mooney, Larry (L.); Morishima, Shigeki (S.); Naveed Khan (E-mail); Nematollahi, Sonya (S.); Noteboom, Jim (J.E.); Ortman, James (J.W.); Ott, David (D.J.); Powers, Ken (K.W.); Raquepau, Aiden (A.P.); Rothweiler, Daniel (D.); Shah, Kiran (K.C.); Shiralshi, Masaru (M.); Stigenbauer, Jeffrey (J.R.); Suarez, Rhae (R.); Takasawa, Keith (K.D.); Takubo, Hirochi (H.); Veenstra, Tim (T.W.); Wakenell, Ray (R.A.); Wettach, Bill (B.); Williams, Les (LHW.); Yeung, Lem (L.)
Subject: 3.OL U204 phantom stall meeting agenda 1/16/03

1/16/03 2:00pm MEETING AGENDA

- **Reports from Field** **2:00-2:10**
 - o Don Atoonian
 - o Dan Rothweiler
 - o Scott Moorhouse
 - o Steve Lintaco
 - o Marti Price
 - o Jim Noteboom

- **Issue of reprogramming a new (MPC-161) PCM with the old (MPC-160) calibration** **2:15-2:25**
 - o Update from Tom Marianos on possible software fix
 - o Discuss SSM if necessary

- **Walk-in** **2:25-2:45**

KCAP Implementation Timing

KCAP Actions	Concern #	Revised Part #	Implementation Timing
1. Omron to Hella Relays	C11293441	No Change	07/27/01
2. Updated production calibration	C11299149	See concern	1/16/02 (3 out of 7)
3. Inverted delta status- G101 ground		N/A	01/15/02
4. Inverted delta status- G100 ground	C11294758	N/A	
5. Inverted delta status- G104/G105	C11294758	N/A	
6. Implementation of robust MAP	C11299286	1L2F-12B579-BA	05/30/02
7. IAC change from Guide A to Flined Pintle (CEP2 action)	C11252737	1L8E-9F715-AA	8/30/02 Cleveland

			9/16/02 KCAP
8. 3.0L dPFE change from Kavlico to Motorola	C11262413	2F1Z-9J460-AA	07/22/02
9. 2.0L dPFE change from Kavlico to Motorola	C11274132	2F1Z-9J460-AA	07/22/02
10. Revised vent line location	C11326381		09/09/02
11. Technical Service Bulletin (TSB 02-08-06)	N/A	N/A	4/24/02
12. Special Service Message (SSM 15589)	N/A	N/A	1/29/02
13. Internal Service Message (ISM 02-01-070) - pre-TSB	N/A	N/A	2/5/02
14. ISM 02-05-017 - post-TSB	N/A	N/A	5/6/02
15. ISM 02-05-043 - Add MAF Gskt to ISM 02-05-017	N/A	N/A	5/20/02
16. TSB 02-11-06 - Modify Calibration Wording	N/A	N/A	5/5/02
17. ISM 02-06-025 - Update TSB Reference	N/A	N/A	6/14/02
18. TSB 02-23-1 - Incorporate some of ISM & improve wording		N/A	N/A
19. IAC changed to Finned Pintle for service (released)	C11390555	1L8Z-9F715-AA	9/13/02
Estimated availability is 11/08/02			
20. Calibration Enhancements	C11390580	See concern	9/11/02 for N.A.
21. EEC w/modified capacitor - production	C11371349	See concern	8/12/02 Est.
22. EEC w/modified capacitor - service	C11350478	See concern	8/12/02 Est.
23. Inverted delta status - G102/103	C11394835	N/A	TBD

11/14/02

diaf In Info:

toll free: 1-866-227-7015
 Ford net: 854-1206
 International: 1-830-893-8145
 pass code: 8402370#
 moderator code: 3457370

Thursday, January 18th
 TEE building CR#1

Regards,

Gilbert Fournelle
 V6 U204 Calibration Engineering
 1AE27 Truck Engine Engineering (TEE)
 Phone:(313)3904968 Fax:(313)3231786

Subject: 3.0L U 204 Phantom stall meeting
Location: TEE CR#1

Start: Thu 1/16/03 2:00 PM
End: Thu 1/16/03 3:00 PM
Show Time As: Tentative

Recurrence: Weekly
Recurrence Pattern: every Thursday from 2:00 PM to 3:00 PM

Meeting Status: Not yet responded

Required Attendees: Fournelle, Gilbert (G.); Hofman, Michael (M.V.); Nakano, Hideki (H.); Lawler, Dave (D.A.); Grimes, Jeff (J.R.); Price, Martin (M.); Moorhouse, Scott (S.R.); Hoshino, Jun (J.); Blackburn, Thomas (T.J.); Altoonian, Don (D.J.); Andy Jones (E-mail); Bauer, Scott (S.C.); Bernie Nikolai (E-mail); Bhojwani, Kamal (K.); Bogerna, John (P.); Cary Powell (E-mail); Chick, John (J.); Chih, Ming-Nlu (M.N.); Chin, Darrel (D.); Corbett, Sandra (S.M.); Dalbo, Bob (R.J.); De Pena, Juan (J.E.); Diaz, Timothy (T.P.); Duvall, Allen (A.W.); Fascetti, Bob (R.J.); Fournelle, Gilbert (G.); Freeland, Mark (M.); Giles, Stuart (S.); Gokhale, Renuka (R.V.); Goodwin, William (W.R.); Grewal, Bill (B.S.); Hansen, George (G.C.); Harr, George (G.J.); Holmes, Jeffrey (J.R.); Ichikawa, Jiyunichiro (J.); Jensen, Ted (T.E.); John McDonald (E-mail); Jordan, Donald (D.E.); Kanai, Shinji (S.); Koeko, Jeff (J.R.); La, Dzung (D.H.); Limtaco, Steven (S.); Linda, Peter (P.A.); Liu, Jane (J.); Marck, Edmond (E.C.); Marlanos, Tom (T.E.); Matesa, John (J.); Maurer, James (J.B.); Mazzella, Gary (G.R.); McCarthy, Fran (F.); McGee, Brett (B.L.); Mooney, Larry (L.); Morishima, Shigeki (S.); Naveed Khan (E-mail); Nematollahi, Sonya (S.); Noteboom, Jim (J.E.); Ortman, James (J.W.); Ott, David (D.J.); Powers, Ken (K.W.); Raquepau, Alden (A.P.); Rothweiler, Daniel (D.); Shah, Kiran (K.C.); Shiraiishi, Masaru (M.); Stigenbauer, Jeffrey (J.R.); Suarez, Rhae (R.); Takasawa, Keith (K.D.); Takubo, Hirochi (H.); Veonstra, Tim (T.W.); Wakenell, Ray (R.A.); Wettach, Bill (B.); Williams, Les (LHW.); Yeung, Lam (.)

Meeting agenda and meeting minutes will be send separately on a weekly basis.

toll free: 1-866-227-7015
Ford net: 954-1206
International: 1-630-693-6145

pass code: 8402370#
moderator code: 3457370

Subject: Canceled: 3.0L U204 Phantom stall meeting
Location: TEE CR#1

Start: Thu 12/5/02 2:00 PM
End: Thu 12/5/02 3:00 PM
Show Time As: Free

Recurrence: Weekly
Recurrence Pattern: every Thursday from 2:00 PM to 3:00 PM

Meeting Status: Not yet responded

Required Attendees: Fournelle, Gilbert (G.); Altoonian, Don (D.J.); Bauer, Scott (S.C.); Bhojwani, Kamal (K.); Blackburn, Thomas (T.J.); Bogerna, John (P.); Cary Powell (E-mail); Chick, John (J.); Chih, Ming-Niu (M.N.); Chih, Daniel (D.); Corbett, Sandra (S.M.); Dalbo, Bob (R.J.); De Pena, Juan (J.E.); Diaz, Timothy (T.P.); Duvall, Allen (A.W.); Fascetti, Bob (R.J.); Fournelle, Gilbert (G.); Freeland, Mark (M.); Giles, Stuart (S.); Gokhale, Renuka (R.V.); Goodwin, William (W.R.); Grewal, Bill (B.S.); Grimes, Jeff (J.R.); Hansen, George (G.C.); Herr, George (G.J.); Hofman, Michael (M.V.); Holmes, Jeffrey (J.R.); Hoshino, Jun (J.); Ichikawa, Jiyunichiro (J.); Jensen, Ted (T.E.); Jones, Andy; Jordan, Donald (D.E.); Kanai, Shinji (S.); Khan, Naveed; Kosko, Jeff (J.R.); Lawler, Dave (D.A.); Le, Dzung (D.H.); Lumlaco, Steven (S.); Linda, Peter (P.A.); Liu, Jane (J.); Marok, Edmond (E.C.); Marlanos, Tom (T.E.); Mateea, John (J.); Maurer, James (J.B.); Mazzella, Gary (G.R.); McCarthy, Fran (F.); McDonald, John; McGee, Brett (B.L.); Mooney, Larry (L.); Moorhouse, Scott (S.R.); Morishima, Shigeki (S.); Nakano, Hideki (H.); Nematollahi, Sorya (S.); Nikolai, Bernie; Noteboom, Jim (J.E.); Ortman, James (J.W.); Ott, David (D.J.); Powers, Ken (K.W.); Price, Martin (M.); Raquespau, Aiden (A.P.); Rothwiler, Daniel (D.); Shah, Kiran (K.C.); Shirahshi, Masaru (M.); Stigenbauer, Jeffrey (J.R.); Suarez, Rhae (R.); Takasawa, Keith (K.D.); Takubo, Hiroichi (H.); TMORGA43 was deleted 20021116; Veenstra, Tim (T.W.); Waknell, Ray (R.A.); Weitach, Bill (B.); Williams, Lee (LHW.); Yeung, Lem (.)

Optional Attendees: Hofman, Michael (M.V.); Nakano, Hideki (H.); Lawler, Dave (D.A.); Grimes, Jeff (J.R.); Price, Martin (M.); Moorhouse, Scott (S.R.); Hoshino, Jun (J.); Blackburn, Thomas (T.J.)

Importance: High

This meeting is cancelled due to a U204 high altitude test trip.

Meeting agenda and meeting minutes will be send separately on a weekly basis.

toll free: 1-866-227-7015
Ford net: 954-1206
International: 1-830-893-6145

pass code: 8402370#
moderator code: 3457370

From: Grimes, Jeff (J.R.)
Sent: Wednesday, December 04, 2002 9:08 AM
To: Kino, Mie (M.)
Cc: Yeung, Lem (.); Hale, Tony (A.S.); Singh, Bikram (B.); Matsushita, Kohel (K.); Corbett, Sandra (S.M.); Dalbo, Bob (R.J.); Buettner, Steve (S.B.); Moorhouse, Scott (S.R.); Miller, Brian (B.J.)
Subject: RE: New market issue 14D-20 - A ranked "Engine stalled during customer's driving"

Kino-san...A quick look at warranty identified 12 9H589 claims total for '01, '02, and '03 model years. A couple claims may be suspect but given our Warranty system...no way to verify. We've only had 1 Claim for all of 2002CY.

I have Cleveland and Kansas City reviewing engines in-process, ensuring the 543 is being followed correctly, and that additional assembly operations aren't adding additional risk.

Jeff Grimes
OPD & Value Engineering
Duratec Engine Programs, U204
Ford Motor Company
ph: (313) 322-5237 fax: (313) 594-7323
e-mail: jgrimes1@ford.com

—Original Message—

From: Kino, Mie (M.)
Sent: Tuesday, December 03, 2002 8:37 PM
To: Grimes, Jeff (J.R.)
Cc: Yeung, Lem (.); Hale, Tony (A.S.); Singh, Bikram (B.); Matsushita, Kohel (K.)
Subject: New market issue 14D-20 - A ranked "Engine stalled during customer's driving"
Importance: High

Grimes-san, Ohayo Gozaimasu,

Please find the following new market issue "14D-20" from Mazda.

Could you research whether Ford has experienced the similar failures and any 8D's exist or not?

Thank you.

Best regards,

Mle Kino

Duratec Quality Liaison

Ford Powertrain Hiroshima

Phone : 81-82-285-3968 Fax : 81-82-285-3644

Mazda Ext. : 24105

E-mail : mkinou@ford.com

---Original Message---

From: kakimoto.m@mazda.co.jp [mailto:kakimoto.m@mazda.co.jp]

Sent: Wednesday, November 27, 2002 7:47 PM

To: mkinou@ford.com

Cc: kakimoto.m@mazda.co.jp

Subject: New market issue 14D-20 - A ranked "Engine stalled during customer's driving"

Kino-san:

This is to inform you of a new market concern.

Could you please confirm information below and respond to my request?

Engine # : 687459087

Mileage : 18,855 km

1. Defect Description

Engine stalled during customer's driving.

2. Investigation Result

Cylinder Head Bolt and Fuel Charging Wiring were interfered, the circuit was short.

Please look at the photograph.

3. Disposal at dealer

Repaired the wire harness.

4. Defect vehicle/part

No part.

5. MC Request

Could you please inform if you have similar issue?

Best regards,

Masatoshi Kakimoto

Hiroshima PT Inspection Group Mazda Motor Corporation

Tel:082-282-1111 082-252-5422(Direct)

Fax:082-252-5345 Ext:37316

kakimoto.m@mazda.co.jp

Sent: Wednesday, November 13, 2002 9:32 AM
To: Kapp, Dan (Daniel R.); Sventickas, Ed (E.); McCliment, Greg (G.A.); Klarr, Jerry (G.T.)
Subject: FW: Problems with Escape Vehicles in Cincinnati area

FYI

Julia A. Hullmann

Powertrain PD Quality Engineering Manager
Phone: 313-32-26870 Fax: 313-24-86400
Page: 734-651-0796 Cell: 248-982-7010
Admin: Peggy Yost Ph: 313-39-07383

-----Original Message-----

From: Fascetti, Bob (R.J.)
Sent: Wednesday, November 13, 2002 7:35 AM
To: Vahretian, Adam (A.J.)
Cc: Halbauer, Julie (J.A.); Intravala, Joseph (J.S.); Dalbo, Bob (R.J.)
Subject: RE: Problems with Escape Vehicles in Cincinnati area

Adam,
there is a fix for this, that has been available since around 9-15. We will contact the dealer, and make sure he is implementing it.

Bob, please call this dealer and give them the details.

Adam, I hope you are well.

Bob Fascetti

-----Original Message-----

From: Vahretian, Adam (A.J.)
Sent: Tuesday, November 12, 2002 6:19 PM
To: Halbauer, Julie (J.A.); Intravala, Joseph (J.S.); Fascetti, Bob (R.J.)
Subject: Problems with Escape Vehicles in Cincinnati area

Julie, Joe, and Bob,

I would like to inform you of some feedback I received from a Local Cincinnati dealer, after I asked him how Escapes were selling yesterday.

There seems to be an engine stall problem when customers drive down a steep hill and backing out of the throttle before going into a turn near the bottom of the hill.

Recently 12 - 15 customers have complained of this problem.

6 of the customers had their cars bought back by the Dealer.

- All where Female.
- 3.0L Escapes
- AWD status unknown
- Speed ~35 mph
- The hills had a number of side to side turns
- Sometimes the engine would start right away, other times the customer needed to wait for a period of time before the engine started.

The Dealer I talked to was Dick Barrick

Montgomery Ford
9260 Montgomery Rd.
Montgomery, OH 45242
Phone (513) 891-0500
Fax (513) 936-5486

I am not sure if you are aware of this type of problem. I would appreciate it if you could have one of your people follow-up with this dealer.

Please give me a call if you have any questions.

Regards,

Adam Vahrtian
Director CVT Programs
(513) 732-4245

From: Kino, Mie (M.)
Sent: Thursday, July 18, 2002 5:23 AM
To: Grimes, Jeff (J.R.)
Cc: Yeung, Lam (.); Hale, Tony (A.S.); Wanjarl, Deowrat (D.); Matsushita, Kohal (K); Singh, Bikram (B.)
Subject: New market issue 14D-17 - B ranked "Engine stalling on overrun, IAC valve concern"
Importance: High

Grimes-san,

Please find the following new market issue "14D-17" from Mazda.

Can you accept Mazda's request to investigate the valves?

I have 5 valves returned.

Please advise.

Best regards,

Mie Kino

Duratec Quality Liaison

Ford Powertrain Hiroshima

Phone : 81-82-285-3968 Fax : 81-82-285-3644

Mazda Ext. : 24105

E-mail : mkinou@ford.com

—Original Message—

From: ayukawa.r@mazda.co.jp [mailto:ayukawa.r@mazda.co.jp]

Sent: Wednesday, July 03, 2002 4:20 PM

To: mkinou@ford.com

Subject: New market issue 14D-17 - B ranked "Engine stalling on overrun, IAC valve concern"

Kinou-san:

This is to inform you of a new market concern.

Please confirm the information and respond to my request.

Mileage : 12,851 km

1. Defect Description

The owner complained of the vehicle stalling on overrun, when pulling up to traffic lights or making a turn (off throttle driving).

2. Investigation Result

The Idle air control valve was allowing the idle speed to drop below an acceptable level, causing the engine to stall on occasions.

The idle would drop as low as 300 rpm causing a rough idle situation, and vehicle would stall.

WDS showed no DTCs.

3. Disposal at dealer

Replaced the Idle air control valve.

After it, dealer confirmed that the engine would hold the correct setting / idle speed (700 rpm).

The owner told the dealer that the rough idle / stalling had no returned, and the vehicle felt better to drive.

4. Defect vehicle/part

Concerned IAC valve will be handed to Kinou-san on 02/7/14.

5. MC Request

Please investigate whether the flow rate of concerned IAC valve is within the specification and clarify root causes.

Best regards,

Ryojiro Ayukawa

Hiroshima PT Inspection Group

Mazda Motor Corporation

Tel:082-282-1111 082-252-5422(Direct)

Fax:082-252-5345 Ext:37316

ayukawa.r@mazda.co.jp

*my e-mail address has been changed

From: Kino, Mie (M.)
Sent: Friday, July 05, 2002 3:55 AM
To: Grimes, Jeff (J.R.); 'John.Chick@hap.com'; Wettach, Bill (B.)
Cc: Yeung, Lam (.)
Subject: J14 Market Issue Close Notice : 14D-13 Engine stall once in a while



Mazda Field return

To All,

The attached report was forwarded to Mazda and Market Issue 14D-13 (Engine stall once in a while) was closed on July 4.
Thank you for your cooperation.

Best regards,

Mie Kino
Duratec Quality Liaison
Ford Powertrain Hiroshima
Phone : 81-82-285-3973 Fax : 81-82-285-3644
Mazda Ext. : 24105
E-mail : mkinou@ford.com

-----Original Message-----

From: John.Chick@hap.com [mailto:John.Chick@hap.com]
Sent: Wednesday, June 19, 2002 1:52 AM
To: mkinou@ford.com
Cc: wwettach@ford.com
Subject: New market issue 14D-13 - B ranked "Engine stall once in a while"

Kino-san,

Please send the valve to myself John Chick at :

Hitachi Automotive Products
34500 Grand River Avenue
Farmington Hills, MI 48335

I will see that the valve gets analyzed and then we can discuss the results.

Thank you,

John Chick
FSS Engineer
Hitachi Automotive
248-473-6749

----- Forwarded by John-HAPDET Chick/hapdet on 06/18/2002 12:46 PM -----

"Wettach, Bill
(B.)"
<wwettach@ford.com>
<John.Chick@hap.com>
<wwettach@ford.com>

- B
ile"

06/18/2002
10:19 AM

To: "Chick, John (J.)" <jchickl
"John Chick (J.) (E-mail 3)"
cc: "Wettach, Bill (B.)"
Subject: FW: New market issue 14D-13
ranked "Engine stall once in a wh

John,

Please contact Kinosan and arrange to have the valve analyzed.

Regards,
Bill Wettach
Design Release -IACV, CMCV, IMRC, & IMTV
Components B - Intakes II
V-Engine Engineering
Phone 313.32.21695
Fax 313.32.29265
POEE BB103 @ pillar D-10 wwettach@ford.com

-----Original Message-----

From: Grimes, Jeff (J.R.)
Sent: Wednesday, June 12, 2002 8:20 AM
To: Wettach, Bill (B.)
Subject: FW: New market issue 14D-13 - B ranked "Engine stall once in a while"

Bill, please send Kinosan Hitachi's address...Have the valve tore down...and lets review the results...

Thanx

Jeff Grimes
Outfitter's Liaison
Duratec Engine Programs
Ph: 313-322-5237
e-mail: jgrimes1@ford.com

-----Original Message-----

From: Kino, Mie (M.)
Sent: Wednesday, June 12, 2002 1:57 AM
To: Grimes, Jeff (J.R.)
Cc: Yeung, Lem (.); Hale, Tony (A.S.); Wanjarl, Deowrat (D.); Matsushita, Kohei (K.)
Subject: RE: New market issue 14D-13 - B ranked "Engine stall once in a

while"

Grimes-san,

Thank you for the 14D.

Mazda still requests the teardown analysis of the concerned ISC valve though they understand the design change to fin pintle. Since the concerned engine in issue #14D-13 stalls during shift change D -> R and vice versa, Mazda suspects that it could occur due to another root cause, not contamination in valve to stick the pintle. If the teardown analysis shows contamination in this valve, Mazda will close this issue with countermeasure of new fin pintle design.

Can you accept their request of teardown analysis? or any other advice?

Best regards,

Mie Kino
Duratec Quality Liaison
Ford Powertrain Hiroshima
Phone : 81-82-285-3973 Fax : 81-82-285-3644
Mazda Ext. : 24105
E-mail : mkinou@ford.com

-----Original Message-----

From: Grimes, Jeff (J.R.)
Sent: Wednesday, June 05, 2002 9:34 PM
To: Kino, Mie (M.)
Subject: RE: New market issue 14D-13 - B ranked "Engine stall once in a while"

Here is the 14D...The DVP&R was included in my last note.

Jeff Grimes
Outfitter's Liaison
Duratec Engine Programs
Ph: 313-322-5237
e-mail: jgrimes1@ford.com

-----Original Message-----

From: Kino, Mie (M.)
Sent: Wednesday, June 05, 2002 4:19 AM
To: Grimes, Jeff (J.R.)
Cc: Page, James (J.A.); Wanjari, Deowrat (D.); Matsushita, Kohei (K.); Yeung, Lem (.); Hale, Tony (A.S.); Kwon, Soon (S.K.); Williamson, David (D.E.)
Subject: RE: New market issue 14D-13 - B ranked "Engine stall once in a while"

Grimes-san,

Thank you for your information and advice.

Could you provide me with the 14D and DPV&R forwarded to Mazda?
J14 Market Issues are raised from Mazda Field Quality Improvement Dept.
through Mazda PT Inspection Gr.

They are not the parties to receive those documents.

To close the issue 14D-13, they need information such as root cause,
countermeasure, frequency rate, etc.

Currently with limited information, it is still difficult for them to
understand completely that the recommended replacement valve solves this
issue.

If the 14D and DPV&R can provide what they need to close the issue, it
would

be helpful for me to reject their request for further analysis of the
concerned ISC valve.

I would appreciate any comments or advice.

Best regards,

Mie Kino
Duratec Quality Liaison
Ford Powertrain Hiroshima
Phone : 81-82-285-3973 Fax : 81-82-285-3644
Mazda Ext. : 24105
E-mail : mkinou@ford.com

-----Original Message-----

From: Grimes, Jeff (J.R.)
Sent: Thursday, May 30, 2002 10:15 PM
To: Kino, Mie (M.)
Cc: Page, James (J.A.); Wanjari, Deowrat (D.); Matsushita, Kohel (K.);
Yeung, Lem (.); Hale, Tony (A.S.); Kwon, Soon (S.K.); Williamson, David
(D.E.)
Subject: RE: New market issue 14D-13 - B ranked "Engine stall once in a
while"
Importance: High

Ohayo gozaimasu, Doozo yoroshiku.

Kino-san, Thank You for offering to send us another Idle Speed Control
valve
for evaluation. However, we recently closed a market issue (14D-11, ISC
valve failure (21C1922623) on this same component. Additionally, the
"stalls" task force recognizes the ISC as a contributor to the overall
stalls concern.

The 14D and DVP&R for the recommended replacement valve was also forwarded
to Mazda and the Escape OPD team. We are asking for approval, to introduce
the new valve shortly after J#1 2003 program. This was several weeks ago.

As of today, Mazda still has not approved concern C11252737. The new valve
will address issues you are seeing in the field. We do not require you to
send back the valve, and further recommend that you approve the concern to

include the improved valve on 2003MY production engines. As a courtesy, I am including the documents for your review.

Domo arigato.

Jeff R.Grimes
Duratec Engine Programs
Ph: (313) 32-25237 Fax: (313) 59-47323
email: jgrimes1@ford.com

-----Original Message-----

From: Kino, Mie (M.)
Sent: Thursday, May 30, 2002 4:34 AM
To: Yeung, Lem (.); Grimes, Jeff (J.R.); Hale, Tony (A.S.)
Cc: Page, James (J.A.); Wanjari, Deowrat (D.); Matsushita, Kohei (K.)
Subject: New market issue 14D-13 - B ranked "Engine stall once in a while"
Importance: High

Gentlemen,

Please let me introduce myself first briefly.
I am Mie Kino, has been handling Duratec market quality issues from Mazda for J16.
From this new market issue, I am also in charge of J14.
Kohei Matsushita still handles the existing market issues and will support me.
I am glad to work with you closely from now on.

Now, please find the following new market issue "14D-13" from Mazda.
To whom should the concerned ISC valve be sent back for investigation?
Please advise.

Best regards,

Mie Kino
Duratec Quality Liaison
Ford Powertrain Hiroshima
Phone : 81-82-285-3973 Fax : 81-82-285-3644
Mazda Ext. : 24105
E-mail : mkinou@ford.com

-----Original Message-----

From: ayukawa.r@mazda.co.jp [mailto:ayukawa.r@mazda.co.jp]
Sent: Thursday, May 30, 2002 2:43 PM
To: mkinou@ford.com
Cc: knatsus5@ford.com
Subject: New market issue 14D-13 - B ranked "Engine stall once in a while"

Kinou-san:

This is to inform you of a new market concern.
Please confirm the information and respond to my request.

1. Defect Description

Engine stall when shifting D range to R range or opposite shifting.

2. Investigation Result

When pressing the accelerator slightly, revolution were below 500 rpm according to WDS.

After replaced ISC valve, revolution were improved above 600 rpm and no error was found.

3. Disposal at dealer

Replaced ISC valve.

4. Defect vehicle/part

Concerned ISC valve will be handed to Kinou-san before 02/6/3.

5. MC Request

Please investigate cocerned ISC valve.

Best regards,

Ryojiro Ayukawa

Hiroshima PT Inspection Group

Mazda Motor Corporation

Tel:082-282-1111 082-252-5422(Direct)

Fax:082-252-5345 Ext:37316

ayukawa.r@mazda.co.jp

From: Marlanos, Tom (T.E.)
Sent: Thursday, January 16, 2003 8:12 AM
To: Fournelle, Gilbert (G.); Hofman, Michael (M.V.); Nakano, Hideki (H.); Lawler, Dave (D.A.); Grimes, Jeff (J.R.); Price, Martin (M.); Moorhouse, Scott (S.R.); Hoshino, Jun (J.); Hofman, Michael (M.V.); Blackburn, Thomas (T.J.); Altoonlan, Don (D.J.); Andy Jones (E-mail); Bauer, Scott (S.C.); Bernie Nikolai (E-mail); Bhojwani, Kamal (K.); Bogema, John (P.); Cary Powell (E-mail); Chick, John (J.); Chih, Ming-Niu (M.N.); Chin, Darrel (D.); Corbett, Sandra (S.M.); Dalbo, Bob (R.J.); De Pena, Juan (J.E.); Diaz, Timothy (T.P.); Duvall, Allen (A.W.); Fascetti, Bob (R.J.); Freeland, Mark (M.); Giles, Stuart (S.); Gokhale, Renuka (R.V.); Goodwin, William (W.R.); Grewal, Bill (B.S.); Hansen, George (G.C.); Herr, George (G.J.); Holmes, Jeffrey (J.R.); Ichikawa, Jiyunkhiro (J.); Jensen, Ted (T.E.); John McDonald (E-mail); Jordan, Donald (D.E.); Kanai, Shinji (S.); Kosko, Jeff (J.R.); La, Dzung (D.H.); Limtiaco, Steven (S.); Linda, Peter (P.A.); Liu, Jane (J.); Marck, Edmond (E.C.); Matesa, John (J.); Maurer, James (J.B.); Mazzella, Gary (G.R.); McCarthy, Fran (F.); McGee, Brett (B.L.); Mooney, Larry (L.); Morishima, Shigeki (S.); Naveed Khan (E-mail); Nematollahi, Sonya (S.); Noteboom, Jim (J.E.); Ortman, James (J.W.); Ott, David (D.J.); Powers, Ken (K.W.); Raquepau, Alden (A.P.); Rothweiler, Daniel (D.); Shah, Kiran (K.C.); Shirashi, Masaru (M.); Stigenbauer, Jeffrey (J.R.); Suarez, Rhee (R.); Takasawa, Keith (K.D.); Takubo, Hirochi (H.); Veenstra, Tim (T.W.); Wakenell, Ray (R.A.); Wetlach, Bill (B.); Williams, Les (LHW.); Yeung, Lem (.)
Subject: RE: 3.0L U204 phantom stall meeting agenda 1/16/03

I will be unable to attend this meeting. However, we may have found a problem with our tool that has resulted in the reflashing of the old module's calibration. We are conducting a test that will be concluded tomorrow (1/17). Based on the results of that test, I will make recommendations for the current released WDS version for the U204 group to decide upon.

If the results come back as expected, I would assume that an SSM covering the existing WDS release would be in order and that the next release B24 which should be available in late February, should fix the issue completely. And not update would be required for the existing TSB.

Again, I won't have a definite answer until tomorrow.

Tom

-----Original Message-----

From: Fournelle, Gilbert (G.)
Sent: Thursday, January 16, 2003 8:05 AM
To: Hofman, Michael (M.V.); Nakano, Hideki (H.); Lawler, Dave (D.A.); Grimes, Jeff (J.R.); Price, Martin (M.); Moorhouse, Scott (S.R.); Hoshino, Jun (J.); Hofman, Michael (M.V.); Blackburn, Thomas (T.J.); Marlanos, Tom (T.E.); Altoonlan, Don (D.J.); Andy Jones (E-mail); Bauer, Scott (S.C.); Bernie Nikolai (E-mail); Bhojwani, Kamal (K.); Bogema, John (P.); Cary Powell (E-mail); Chick, John (J.); Chih, Ming-Niu (M.N.); Chin, Darrel (D.); Corbett, Sandra (S.M.); Dalbo, Bob (R.J.); De Pena, Juan (J.E.); Diaz, Timothy (T.P.); Duvall, Allen (A.W.); Fascetti, Bob (R.J.); Fournelle, Gilbert (G.); Freeland, Mark (M.); Giles, Stuart (S.); Gokhale, Renuka (R.V.); Goodwin, William (W.R.); Grewal, Bill (B.S.); Hansen, George (G.C.); Herr, George (G.J.); Holmes, Jeffrey (J.R.); Ichikawa, Jiyunkhiro (J.); Jensen, Ted (T.E.); John McDonald (E-mail); Jordan, Donald (D.E.); Kanai, Shinji (S.); Kosko, Jeff (J.R.); La, Dzung (D.H.); Limtiaco, Steven (S.); Linda, Peter (P.A.); Liu, Jane (J.); Marck, Edmond (E.C.); Matesa, John (J.); Maurer, James (J.B.); Mazzella, Gary (G.R.); McCarthy, Fran (F.); McGee, Brett (B.L.); Mooney, Larry (L.); Morishima, Shigeki (S.); Naveed Khan (E-mail); Nematollahi, Sonya (S.); Noteboom, Jim (J.E.); Ortman, James (J.W.); Ott, David (D.J.); Powers, Ken (K.W.); Raquepau, Alden (A.P.); Rothweiler, Daniel (D.); Shah, Kiran (K.C.); Shirashi, Masaru (M.); Stigenbauer, Jeffrey (J.R.); Suarez, Rhee (R.); Takasawa, Keith (K.D.); Takubo, Hirochi (H.); Veenstra, Tim (T.W.); Wakenell, Ray (R.A.); Wetlach, Bill (B.); Williams, Les (LHW.); Yeung, Lem (.)
Subject: 3.0L U204 phantom stall meeting agenda 1/16/03

1/16/03 2:00pm MEETING AGENDA

• Reports from Field

- o Don Altoonlan
- o Dan Rothweiler

2:00-2:10

- o Scott Moorhouse
- o Steve Liratisco
- o Maril Price
- o Jim Noteboom

- Issue of reprogramming a new (MPC-161) PCM with the old (MPC-160) calibration
 - o Update from Tom Marianos on possible software fix
 - o Discuss SSM if necessary

2:15-2:25

- Walk-in

2:25-2:45

KCAP Implementation Timing

KCAP Actions	Concern #	Revised Part #	Implementation Timing
1. Omron to Hella Relays	C11293441	No Changes	07/27/01
2. Updated production calibration	C11299149	See concern	1/16/02 (3 out of 7)
3. Inverted delta status- G101 ground		N/A	01/15/02
4. Inverted delta status- G100 ground	C11294758	N/A	
5. Inverted delta status- G104/G105	C11294758	N/A	
6. Implementation of robust MAP	C11299286	1L2F-12B579-BA	05/30/02
7. IAC change from Guide A to Finned Pintle (CEP2 action)	C11252737	1L8B-9F715-AA	8/30/02 Cleveland 9/16/02 KCAP
8. 3.0L dPFE change from Kavlico to Motorola	C11262413	2F1Z-9J460-AA	07/22/02
9. 2.0L dPFE change from Kavlico to Motorola	C11274132	2F1Z-9J460-AA	07/22/02
10. Revised vent line location	C11326381		09/09/02
11. Technical Service Bulletin (TSB 02-08-06)	N/A	N/A	4/24/02
12. Special Service Message (SSM 15589)	N/A	N/A	1/29/02
13. Internal Service Message (ISM 02-01-070) - pre-TSB	N/A	N/A	2/5/02
14. ISM 02-05-017 - post-TSB	N/A	N/A	5/6/02
15. ISM 02-05-043 - Add MAP Gskt to ISM 02-05-017	N/A	N/A	5/20/02
16. TSB 02-11-06 - Modify Calibration Wording	N/A	N/A	6/5/02
17. ISM 02-06-025 - Update TSB Reference	N/A	N/A	6/14/02
18. TSB 02-23-1 - Incorporate some of ISM & improve wording		N/A	N/A
19. IAC changed to Finned Pintle for service (released)	C11390555	1L8Z-9F715-AA	9/13/02
Estimated availability is 11/08/02			
20. Calibration Enhancements	C11390580	See concern	9/11/02 for N.A.
21. BEC w/modified capacitor - production	C11371349	See concern	8/12/02 Est.
22. BEC w/modified capacitor - service	C11350478	See concern	8/12/02 Est.
23. Inverted delta status - G102/103	C11394835	N/A	TBD

11/14/02

dial in info:

toll free: 1-866-227-7015

Ford net: 954-1208
International: 1-890-893-8145
pass code: 8402370#
moderator code: 3457370

Thursday, January 18th
TEE building CR#1

Regards,

Gilbert Fournelle

V6 U204 Calibration Engineering
1AE27 Truck Engine Engineering (TEE)
Phone:(313)3904968 Fax:(313)3231786

From: Sanders, Muriel (M.S.)
Sent: Thursday, August 15, 2002 10:05 AM
To: Yeung, Lem (.)
Subject: RE: U204 Phantom Stall Meeting

I sent a separate note yesterday regarding the ground so I won't go into too much detail here. Lear & the Electrical team do not want modify the ground on the 2003 unless we can offer data showing a problem. We do not have that data so there are not any actions planned at this time. My understanding is that this issue is closed unless someone has data correlating this issue with stalls.

Muriel Sanders
U204 3.0L Calibration
Ford Motor Company
Phone: 313-32-27307
Fax: 313-32-31786
E-mail: msander6@ford.com

-----Original Message-----

From: Yeung, Lem (.)
Sent: Thursday, August 15, 2002 7:42 AM
To: Sanders, Muriel (M.S.); Dalbo, Bob (R.J.)
Subject: RE: U204 Phantom Stall Meeting

I will be out of the office this afternoon and unable to attend. The only update I have is modified cam covers will be available to the calibration group by next Friday. Any information you can provide from APG on a speed/load condition or drive cycle which induces oil consumption would be a huge benefit. I do not recognize any other issues requiring updates from us. Let me know if I am incorrect.

Last week I heard we breezed through the poor ground issue. Is the Electrical team done investigating contributors to the stalls issue? What was done to address unclear ground signals and signal noise issues? I recall an added capacitor to the PCM and relay supplier change. Anything else or anything else needed?

W. Lem Yeung
Ford Motor Company
U204 Duratec Engine Systems Supervisor
Work 313-32-23844
Pager 313-795-2777
Fax 313-594-7323

-----Original Appointment-----

From: Sanders, Muriel (M.S.)
Sent: Monday, July 29, 2002 10:15 AM
To: Sanders, Muriel (M.S.); Altorian, Don (D.J.); Bauer, Scott (S.C.); Bhojwani, Kamal (K.); Blackburn, Thomas (T.J.); Bogema, John (P.); Cary Powell; Chick, John (J.); Chih, Ming-Miu (M.N.); Chin, Darrel (D.); Corbett, Sandra (S.M.); Dalbo, Bob (R.J.); Rothweiler, Daniel (D.); De Pena, Juan (J.E.); Diez, Timothy (T.P.); Duval, Allen (A.W.); Fascetti, Bob (R.J.); Fournelle, Gilbert (G.); Frelund, Mark (M.); Giles, Stuart (S.); Gokhale, Ranuka (R.V.); Goodwin, William (W.R.); Grawal, Bill (B.S.); Grimes, Jeff (J.R.); Hansen, George (G.C.); Herr, George (G.J.); Hoffman, Michael (M.V.); Holmes, Jeffrey (J.R.); Hoshino, Jun (J.); Ichikawa, Jiyunkhiro (J.); Jensen, Ted (T.E.); John McDonald; Jones, Andy; Jordan, Donald (D.E.); Kanal, Shing (S.); King, Robert (R.F.); Kosko, Jeff (J.R.); Kwon, Soon (S.K.); Le, Dzung (D.H.); Limtiaco, Steven (S.); Linde, Peter (P.A.); Liu, Jane (J.); Mandziuk, Roger (R.S.); Marck, Edmond (E.C.); Matassa, John (J.); Maurer, James (J.B.); Mazzella, Gary (G.R.); McGee, Brett (B.L.); Mooney, Larry (L.); Moorhouse, Scott (S.R.); Morgan, Tom; Morishima, Shigeki (S.); Naveed Khan; Nematollahi, Sonya (S.); Nikolai, Bernia; Noteboom, Jim (J.E.); Ortmann, James (J.W.); Powers, Ken (K.W.); Price, Martin (M.); Raquepau, Akien (A.P.); Sanders, Muriel (M.S.); Shah, Kiran (K.C.); Shirahsi, Masaru (M.); Stigenbauer, Jeffrey (J.R.); Suarez, Rhae (R.); Takasawa, Keith (K.D.); Takubo, Hiroshi (H.); Veenstra, Tim (T.W.); Wakenell, Ray (R.A.); Wetzsch, Bill (B.); Williams, Les (L.H.W.); Yeung, Lem (.)
Subject: Updated: U204 Phantom Stall Meeting

When: Thursday, August 15, 2002 2:00 PM-3:00 PM (GMT-05:00) Eastern Time (US & Canada).
Where: TEE Conf. Rm. 2

I extended the meeting notice a couple of more weeks. All other information remains the same.

Dial in: 1-877-870-3529 or Fordnet: 9-1-954-1144
International Participants # 1 (630) 693-1704
Passcode: 7673538#

Subject: Updated: U204 Phantom Stall Meeting
Location: TEE Conf. Rm. 2

Start: Thu 3/21/02 2:00 PM
End: Thu 3/21/02 3:00 PM
Show Time As: Tentative

Recurrence: Weekly
Recurrence Pattern: every Thursday from 2:00 PM to 3:00 PM

Meeting Status: Not yet responded

Required Attendees: Sanders, Muriel (M.S.); Altoonian, Don (D.J.); Bauer, Scott (S.C.); Bhojwani, Kamal (K.); Blackburn, Thomas (T.J.); Bogema, John (P.); Cary Powell; Chick, John (J.); Chih, Ming-Niu (M.N.); Chin, Darrel (D.); Corbett, Sandra (S.M.); Dalbo, Bob (R.J.); Dan Rothweller; De Pena, Juan (J.E.); Diaz, Timothy (T.F.); Duvall, Allen (A.W.); Fascetti, Bob (R.J.); Fournelle, Gilbert (G.); Freehand, Mark (M.); Giles, Stuart (S.); Gokhale, Renuka (R.V.); Goodwin, William (W.R.); Grewal, Bill (B.S.); Grimes, Jeff (J.R.); Hansen, George (G.C.); Herr, George (G.J.); Hofman, Michael (M.V.); Holmes, Jeffrey (J.R.); Hoshino, Jun (J.); Ichikawa, Jiyunkhiro (J.); Jensen, Ted (T.E.); John McDonald; Jones, Andy; Jordan, Donald (D.E.); Kanai, Shinji (S.); King, Robert (R.F.); Kosko, Jeff (J.R.); Kwon, Soon (S.K.); Le, Dzong (D.H.); Limitaco, Steven (S.); Linde, Peter (P.A.); Liu, Jane (J.); Mandziuk, Roger (R.S.); Marck, Edmond (E.C.); Matesa, John (J.); Maurer, James (J.B.); Mazzella, Gary (G.R.); McGee, Brett (B.L.); Mooney, Larry (L.); Moorhouse, Scott (S.R.); Morgan, Tom; Morishima, Shigeaki (S.); Naveed Khan; Nematollahi, Sonya (S.); Nikolai, Bernie; Notsboom, Jim (J.E.); Ortmann, James (J.W.); Powers, Ken (K.W.); Price, Martin (M.); Raquepau, Alden (A.P.); Sanders, Muriel (M.S.); Shah, Kiran (K.C.); Shiralshi, Masaru (M.); Stillgenbauer, Jeffrey (J.R.); Suarez, Rhae (R.); Takasawa, Keith (K.D.); Takubo, Hirochi (H.); Vaanstra, Tim (T.W.); Wakenell, Ray (R.A.); Wettach, Bill (B.); Williams, Les (LHW.); Young, Lem (.)

I extended the meeting notice a couple of more weeks. All other information remains the same.

Dial in: 1-877-870-3529 or Fordnet: 9-1-954-1144
International Participants # 1 (630) 693-1704
Passcode: 7673538#

Subject: Updated: U204 Phantom Stall Meeting
Location: TEE Conf. Rm. 2

Start: Thu 3/21/02 2:00 PM
End: Thu 3/21/02 3:00 PM
Show Time As: Tentative

Recurrence: Weekly
Recurrence Pattern: every Thursday from 2:00 PM to 3:00 PM

Meeting Status: Not yet responded

Required Attendees: Sanders, Muriel (M.S.); Altoonlan, Don (D.J.); Bauer, Scott (S.C.); Bhojwani, Kamal (K.); Blackburn, Thomas (T.J.); Bogema, John (P.); Cary Powell; Chick, John (J.); Chih, Ming-Niu (M.N.); Chin, Darrel (D.); Corbett, Sandra (S.M.); Dalbo, Bob (R.J.); Dan Rothweiler; De Pena, Juan (J.E.); Diez, Timothy (T.P.); Duvall, Allen (A.W.); Fascetti, Bob (R.J.); Fournelle, Gilbert (G.); Freeland, Mark (M.); Gilles, Stuart (S.); Gokhale, Renuka (R.V.); Goodwin, William (W.R.); Grewal, Bill (B.S.); Grimes, Jeff (J.R.); Hansen, George (G.C.); Herr, George (G.J.); Hofman, Michael (M.V.); Holmes, Jeffrey (J.R.); Hoehino, Jun (J.); Ichikawa, Jiyunichiro (J.); Jensen, Ted (T.E.); John McDonald; Jones, Andy; Jordan, Donald (D.E.); Kanai, Shinji (S.); King, Robert (R.F.); Koeko, Jeff (J.R.); Kwon, Soon (S.K.); Le, Dzung (D.H.); Lintiac, Steven (S.); Linda, Peter (P.A.); Liu, Jane (J.); Mandziuk, Roger (R.S.); Marck, Edmond (E.C.); Matasa, John (J.); Maurer, James (J.B.); Mazzella, Gary (G.R.); McGee, Brett (B.L.); Mooney, Lary (L.); Moorhouse, Scott (S.R.); Morgan, Tom; Morishima, Shigeki (S.); Naveed Khan; Nematollahi, Sonya (S.); Nikolai, Bernie; Noteboom, Jim (J.E.); Ortmann, James (J.W.); Powers, Ken (K.W.); Price, Martin (M.); Requepau, Alden (A.P.); Sanders, Muriel (M.S.); Shah, Kiran (K.C.); Shirahhi, Masaru (M.); Stilgenbauer, Jeffrey (J.R.); Suarez, Rhae (R.); Takasawa, Keith (K.D.); Takubo, Hiroichi (H.); Veenstra, Tim (T.W.); Wakenall, Ray (R.A.); Wettach, Bill (B.); Williams, Les (LHW.); Yeung, Lem (.)

I extended the meeting notice a couple of more weeks. All other information remains the same.

Dial in: 1-877-870-3529 or Fordnet: 9-1-954-1144
International Participants # 1 (630) 693-1704
Passcode: 7673538#

From: Sanders, Muriel (M.S.)
Sent: Thursday, June 27, 2002 11:59 AM
To: Yeung, Lem (.)
Subject: RE: Stalls Meeting Update

Thanks for the update.

Muriel Sanders

U204 3.0L Calibration
Ford Motor Company
Phone: 313-32-27307
Fax: 313-32-31786
E-mail: msander6@ford.com

—Original Message—

From: Yeung, Lem (.)
Sent: Thursday, June 27, 2002 10:44 AM
To: Sanders, Muriel (M.S.); Dalbo, Bob (R.J.); Corbett, Sandra (S.M.)
Subject: Stalls Meeting Update

I will be unable to call in to today's meeting. Here is our update:

We have been running rocker covers with and without the fix. Each cover takes a full shift to evaluate and several runs are required for each cover. Tentatively the data is showing repeatability between covers but not run to run. We are investigating with the supplier potential causes for this variability. Data also still shows we can improve the RH cover and TBD on the LH cover. Conclusions cannot be made until we sort out the part to part variability.

W. Lam Yeung
Ford Motor Company
U204 Duratec Engine Systems Supervisor
Work 313-32-23844
Pager 313-795-2777
Fax 313-584-7323

From: Grimes, Jeff (J.R.)
Sent: Wednesday, December 18, 2002 12:05 PM
To: Sventickas, Ed (E.)
Cc: Moore, Donald (D.R.); Yeung, Lem (.)
Subject: RE: IABV

According to Adam and Bill Wattach, the U204 design (NOT SR) does not have this particular concern...While I'm not in agreement, they feel that our issue may be in calibration/strategy...

Furthermore... in preparing for an upcoming Diagnostic TSB on IAC's Tom Durfee discovered that DEW, D188, and U204 Service manuals were IMPROPERLY identifying the appropriate Duty Cycle...Potentially leading to misdiagnosis...

I am prepping an vehicle (U204) with an RCON to begin evaluating the strategy concerns...More to come!

Jeff Grimes
OPD & Value Engineering
Duratec Engine Programs, U204
Ford Motor Company
ph: (313) 322-5237 fax: (313) 594-7323
e-mail: jgrimes1@ford.com

---Original Message---
From: Sventickas, Ed (E.)
Sent: Wednesday, December 18, 2002 11:50 AM
To: Grimes, Jeff (J.R.)
Cc: Moore, Donald (D.R.); Yeung, Lem (.)
Subject: FW: IABV

pls read the full string of notes

Ed Sventickas
Manager of 2.5/3.0L V6
Duratec Engines
V-Engine Engineering
Phone - 313 845 5080
Fax - 313 594 7323
esventic@ford.com
Text Pager:313-851-0828

---Original Message---
From: Daves, Adam (A.V.)
Sent: Wednesday, December 18, 2002 11:44 AM
To: Sventickas, Ed (E.)
Subject: RE: IABV

Possibly, but we think the main sticking agents are silicone and ammonium sulphate.

---Original Message---
From: Sventickas, Ed (E.)
Sent: Wednesday, December 18, 2002 11:39 AM
To: Daves, Adam (A.V.)
Subject: RE: IABV

Is oil contamination involved???

Ed Sventickas

Manager of 2.5/3.0L V6
Duratec Engines
V-Engine Engineering
Phone - 313 845 5080
Fax - 313 594 7323
esventic@ford.com
Text Pager:313-851-0826

-----Original Message-----

From: Danes, Adam (A.V.)
Sent: Wednesday, December 18, 2002 11:37 AM
To: Sventickas, Ed (E.)
Cc: Moore, Donald (D.R.); Yeung, Lem (.)
Subject: RE: IABV

Control seat sticking. It has been intermittent but we developed a test that the previous TNIs stick on. The contamination is similar to what we saw in guide A a couple of years ago. The stick results in a start stall D21.

-----Original Message-----

From: Sventickas, Ed (E.)
Sent: Wednesday, December 18, 2002 11:02 AM
To: Danes, Adam (A.V.)
Cc: Moore, Donald (D.R.); Yeung, Lem (.)
Subject: RE: IABV

Adam bit more detailswhat did you find?

Ed Sventickas

Manager of 2.5/3.0L V6
Duratec Engines
V-Engine Engineering
Phone - 313 845 5080
Fax - 313 594 7323
esventic@ford.com
Text Pager:313-851-0826

-----Original Message-----

From: Danes, Adam (A.V.)
Sent: Wednesday, December 18, 2002 11:01 AM
To: Sventickas, Ed (E.)
Cc: Moore, Donald (D.R.); Yeung, Lem (.)
Subject: RE: IABV

We formed a SWAT team around the finding and have an ICA in place for the 4.6L F150. We will be reporting out at a DQR early next year hopefully with the PCA. The PCA will affect all Hitachi SR users (3.0L Duratec).

-----Original Message-----

From: Sventickas, Ed (E.)
Sent: Wednesday, December 18, 2002 6:56 AM
To: Danes, Adam (A.V.)
Cc: Moore, Donald (D.R.); Yeung, Lem (.)
Subject: IABV

In PTQR yesterday Dan mentioned that recently we have a new breakthrough piece of info on what is happening with the valves can you pls share that...thanks

Ed Sventickas

Manager of 2.5/3.0L V6

Duratec Engines

V-Engine Engineering

Phone - 313 845 5080

Fax - 313 594 7323

esventic@ford.com

Text Pager:313-851-0826

From: Kaercher, Don (D.F.)
Sent: Thursday, November 07, 2002 4:38 PM
To: Lapkewych, Michael (M.P.); Hayes, April (A.A.); Terzes, Laura (L.D.); Sanders, Muriel (M.S.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Hightower, Eric (E.); Nielsen, Christian (C.A.)
Cc: Lintiacu, Steven (S.); Giblin, Michael (M.); Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); tokunaga.mi@sv.mazda.co.jp; Fournelle, Gilbert (G.); Dalbo, Bob (R.J.); Suarez, Rhae (R.); Lawler, Dave (D.A.); Moyer, Douglas (D.C.)
Subject: RE: Finned Pintle Hold-up

Wouldn't that message imply every time this IAC was replaced for any reason the processor needed to be flashed? We only want to get the message across it needs to be flashed only if it is at a level prior to B21.7. I think both Mazda and Ford use this same software calibration number.

<file:///C:/WINDOWS/Application Data/Microsoft/Signatures/usflag_sm (2).gif> **Don**

Kaercher

Ford Motor Company

FCSD PSDL QSF/Recall/Top 100 Dept. Mgr.

NPDC 1310C Text Pager: (734) 797-5993

e-mail: dkaerche@ford.com

 Phone: (734) 266-9793  Fax: (734) 266-1166

---Original Message---

From: Lapkewych, Michael (M.P.)
Sent: Thursday, November 07, 2002 4:28 PM
To: Hayes, April (A.A.); Kaercher, Don (D.F.); Terzes, Laura (L.D.); Sanders, Muriel (M.S.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Hightower, Eric (E.); Nielsen, Christian (C.A.)
Cc: Lintiacu, Steven (S.); Giblin, Michael (M.); Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); tokunaga.mi@sv.mazda.co.jp; Fournelle, Gilbert (G.); Dalbo, Bob (R.J.); Suarez, Rhae (R.); Lawler, Dave (D.A.); Moyer, Douglas (D.C.)
Subject: RE: Finned Pintle Hold-up

Greetings All, I have seen the label would it not be better to stay way from the specific - WDS, or an NGS is, or software B21.7 or later that would just rise confusion at the dealers and we would be getting calls --- couldn't we go with something simple like,

*"Vehicle Powertrain Control Module (PCM) **MUST** be reflashed to latest calibration available, Check with your local dealer - PRIOR to installing this part"*

your thoughts and comments MIKE

---Original Message---

From: Hayes, April (A.A.)

Sent: Thursday, November 07, 2002 4:11 PM

To: Kaercher, Don (D.F.); Terzes, Laura (L.D.); Sanders, Muriel (M.S.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Hightower, Eric (E.); Lapkewych, Michael (M.P.); Nielsen, Christian (C.A.)

Cc: Limtiaco, Steven (S.); Giblin, Michael (M.); Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); 'tokunaga.mi@sv.mazda.co.jp'; Fournelle, Gilbert (G.); Dalbo, Bob (R.J.); Suarez, Rhae (R.); Lawler, Dave (D.A.); Moyer, Douglas (D.C.)

Subject: RE: Finned Pintle Hold-up

Don & Sam -

Attached is the L1792 label for your review. It is a 1" x 3" label, white stock with black type. Please advise if this label is acceptable ASAP. If deemed acceptable, we can have 4500 printed labels available for shipment Monday 11/11/02 using Whittam Label Co. Additional labels can be purchased via Whittam or from the Printer of choice. The material specification with details of the L1792 will also be available Monday. Label requirement was added to the Packaging Specification today.

Thank you,

April Hayes

Black Belt Candidate

FCSD Package Engineering

ph: 734-523-3584

fax: 734-523-3430

email: ahayes14@ford.com

---Original Message---

From: Kaercher, Don (D.F.)

Sent: Wednesday, November 06, 2002 4:28 PM

To: Terzes, Laura (L.D.); Sanders, Muriel (M.S.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Kaercher, Don (D.F.); Hightower, Eric (E.); Lapkewych, Michael (M.P.); Hayes, April (A.A.); Nielsen, Christian (C.A.)

Cc: Limtiaco, Steven (S.); Giblin, Michael (M.); Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); 'tokunaga.mi@sv.mazda.co.jp'; Fournelle, Gilbert (G.); Dalbo, Bob (R.J.); Suarez, Rhae (R.); Lawler, Dave (D.A.)

Subject: Finned Pintle Hold-up

Here is a copy of our agreement. Apparently it was not done. Here is what needs to happen:

1. We need the TSB number for our "sticker" and so cataloging can include the info in the catalog.
2. April Hayes in packaging will work with Sam Ferrise to get labels for Hitachi. We will also send labels to Mazda and PRC to sticker the parts already packaged.
3. Purchasing (Chris Nielsen) will probably have to adjust the packaging price to include the cost of the sticker.
4. Mike Lapkewych will have the part cataloged with a message similar to the sticker.

Sorry for all the confusion.....

[<outbind:/5/usflag_sm%20\(2\).gif>](#) *Don Kaercher*

Ford Motor Company

FCSD PS&L QSF/Recall/Top 100 Dept. Mgr.

NPDC 1310C Text Pager: (734) 797-5993

e-mail: dkaerche@ford.com

Phone: (734) 266-9793 Fax: (734) 266-1166

-----Original Message-----

From: Terzes, Laura (L.D.)

Sent: Thursday, August 08, 2002 11:06 AM

To: Sanders, Muriel (M.S.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.)

Cc: Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Kaercher, Don (D.F.); Hightower, Eric (E.); Lapkewych, Michael (M.P.)

Subject: RE: Finned Pintle Hold-up

See below in RED text answers to questins #4 and #6.

Don, Michael and Eric: IAC part for Escape TSB we discussed today.

-----Original Message-----

From: Sanders, Muriel (M.S.)

Sent: Thursday, August 08, 2002 10:39 AM

To: Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.); Terzes, Laura (L.D.)

Cc: Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)

Subject: RE: Finned Pintle Hold-up

Importance: High

The black text below are the answers to Tom Durfee's (Service Engineering) questions. He is rejecting the concern until these items are addressed. Please let me know when this information has been added to the concern.

Lem/Jeff/Bill - I do not have WERS access. Will one of you please add the responses to items 1-3 & 7 for me. Thanks!

Rhae/Laura - Please answer items 4 & 6.

1. Other IAC's have had this new fin pintle design and no PCM reflash was required why does this vehicle line need a reflash with an IAC change?

We have data showing that the finned pintle valve is not transparent to the guide A valve. The mean finned pintle ISC duty cycle at idle is 3% higher than with the current production valve.

2. If the new IAC is installed and no reflash is done what is the failure mode?

Possible (low probability) stall at warm startup or engagement.

3. Does the calibration have to be updated with the new IAC?

Yes, applicable calibration numbers were entered in this concern by John Bogema on 7/25/02.

4. If the calib has to be update with this new IAC, how does the out of warranty customer get notified

of this requirement?

FCSD PS&L (Parts, Supply & Logistics) has agreed to work with their service parts packaging engineering to place a sticker on the Motorcraft box indicating the IAC change may require a calibration update, and refer to TSB XX-xxx-xx. Rhae Suarez will place information in the Parts Request comments section to insure the sticker is produced and fixed to package.

5. number was skipped by Tom

6. In the parts FCSD catalog we can have a flag that calls out a new PCM/Re-flash but this is not a six sigma repair.

FCSD, PS&L, has agreed to place a flag in the on-line service parts system, GCAT, indicating the new IAC part may require a calibration change. Also, the TSB will list all prior calibrations that must be updated to perform the service procedure and to insure compatibility with the new IAC part.

7. A TSB will need to be issued to the field and there is not enough information in this concern to release a TSB. New PCM part numbers will have to be release in WERS for the new calibration. The stall TSB is written and is waiting for approval of this concern. We cannot get the finned pintle IAC service part number necessary for the TSB until this concern is approved.

The calibration part numbers were released in C11390580. They will be available to Fordstar on 8/9/02.

Muriel Sanders

U204 3.0L Calibration

Ford Motor Company

Phone: 313-32-27307

Fax: 313-32-31786

E-mail: msander6@ford.com

-----Original Message-----

From: Dalbo, Bob (R.J.)

Sent: Wednesday, August 07, 2002 5:20 PM

To: Galante, Chris (C.R.); Terzes, Laura (L.D.); Fascetti, Bob (R.J.)

Cc: Sanders, Muriel (M.S.); Fournelle, Gilbert (G.)

Subject: Finned Pindle Hold-up

Importance: High

Chris,

Yes, the finned pintle IACV does require a calibration change on the Escape/Tribute. The service calibrations will be available Friday (8/9). We have a TSB in for review that explains that the calibration update is required for the new IACV.

Who in service engineering is rejecting this concern? We need to bring them up to speed on this change and the urgency to complete it.

Laura,

How does FCSD manage coordinated parts changes like this IACV/calibration combination? Is that process already underway for this change?

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

---Original Message---



From: Galante, Chris (C.R.)
Sent: Wednesday, August 07, 2002 10:47 AM
To: Dalbo, Bob (R.J.)
Subject: calibration change for Escape

Hi Bob.

We spoke earlier about the calibration change for Escape related to stalls, and you gave me a concern number (C11390556) which is related to the finned pintle IAC change. Does the IAC change require the calibration change??

The reason I ask is that service engineering is likely rejecting the concern for, among other reasons, the chance that a customer who has a vehicle out of warranty may change the IAC themselves and not be aware that a TSB exists requiring a reflash. Something I'm curious to know is that on the modular products, we introduced the finned pintle design without any calibration change. Why would the Escape be unique in this regard? If not, should we disassociate the calibration change and IAC change (i.e. have two separate concerns)?

Christopher R. Galante
cpalante@ford.com

 Fax: (313) 337-3813
 Phone: (313) 845-6067
Pager: (313) 795-2807

V-Engine Engineering - Ford Motor Co.

From: Lapkewych, Michael (M.P.)
Sent: Thursday, November 07, 2002 4:28 PM
To: Hayes, April (A.A.); Kaercher, Don (D.F.); Terzes, Laura (L.D.); Sanders, Muriel (M.S.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Hightower, Eric (E.); Nielsen, Christian (C.A.)
Cc: Lintaco, Steven (S.); Giblin, Michael (M.); Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); 'tokunaga.mi@sv.mazda.co.jp'; Fournelle, Gilbert (G.); Dalbo, Bob (R.J.); Suarez, Rhae (R.); Lawler, Dave (D.A.); Moyer, Douglas (D.C.)
Subject: RE: Finned Pintle Hold-up

Greetings All, I have seen the label would it not be better to stay way from the specific - WDS, or an NGS is. or software B21.7 or later that would just rise confusion at the dealers and we would be getting calls --- couldn't we go with something simple like,

"Vehicle Powertrain Control Module (PCM) MUST be reflashed to latest calibration available, Check with your local dealer - PRIOR to installing this part"

your thoughts and comments MIKE

-----Original Message-----

From: Hayes, April (A.A.)
Sent: Thursday, November 07, 2002 4:11 PM
To: Kaercher, Don (D.F.); Terzes, Laura (L.D.); Sanders, Muriel (M.S.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Hightower, Eric (E.); Lapkewych, Michael (M.P.); Nielsen, Christian (C.A.)
Cc: Lintaco, Steven (S.); Giblin, Michael (M.); Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); 'tokunaga.mi@sv.mazda.co.jp'; Fournelle, Gilbert (G.); Dalbo, Bob (R.J.); Suarez, Rhae (R.); Lawler, Dave (D.A.); Moyer, Douglas (D.C.)
Subject: RE: Finned Pintle Hold-up

Don & Sam -

Attached is the L1792 label for your review. It is a 1" x 3" label, white stock with black type. Please advise if this label is acceptable ASAP. If deemed acceptable, we can have 4500 printed labels available for shipment Monday 11/11/02 using Whitlam Label Co. Additional labels can be purchased via Whitlam or from the Printer of choice. The material specification with details of the L1792 will also be available Monday. Label requirement was added to the Packaging Specification today.

Thank you,

April Hayes
Black Belt Candidate
FCSD Package Engineering
ph: 734-523-3584
fax: 734-523-3490
email: ahayes14@ford.com

-----Original Message-----
From: Kaercher, Don (D.F.)

Sent: Wednesday, November 06, 2002 4:28 PM

To: Terzes, Laura (L.D.); Sanders, Muriel (M.S.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Kaercher, Don (D.F.); Hightower, Eric (E.); Lapkewych, Michael (M.P.); Hayes, April (A.A.); Nielsen, Christian (C.A.)
Cc: Lintaco, Steven (S.); Giblin, Michael (M.); Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); 'tokunaga.ml@sv.mazda.co.jp'; Fournelle, Gilbert (G.); Dalbo, Bob (R.J.); Suarez, Rhae (R.); Lawler, Dave (D.A.)
Subject: Finned Pintle Hold-up

Here is a copy of our agreement. Apparently it was not done. Here is what needs to happen:

1. We need the TSB number for our "sticker" and so cataloging can include the info in the catalog.
2. April Hayes in packaging will work with Sam Ferrise to get labels for Hitachi. We will also send labels to Mazda and PRC to sticker the parts already packaged.
3. Purchasing (Chris Nielsen) will probably have to adjust the packaging price to include the cost of the sticker.
4. Mike Lapkewych will have the part cataloged with a message similar to the sticker.

Sorry for all the confusion.....



<outbind://5/usflag_sm%20(2).gif> *Don Kaercher*

Ford Motor Company

FCSD PS&L QSF/Recall/Top 100 Dept. Mgr.

NPDC 1310C Text Pager: (734) 797-5993

e-mail: dkaerche@ford.com

 Phone: (734) 266-9793  Fax: (734) 266-1166

-----Original Message-----

From: Terzes, Laura (L.D.)

Sent: Thursday, August 08, 2002 11:06 AM

To: Sanders, Muriel (M.S.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.)

Cc: Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Kaercher, Don (D.F.); Hightower, Eric (E.); Lapkewych, Michael (M.P.)

Subject: RE: Finned Pintle Hold-up

See below in RED text answers to questlins #4 and #6.

Don, Michael and Eric: IAC part for Escape TSB we discussed today.

-----Original Message-----

From: Sanders, Muriel (M.S.)

Sent: Thursday, August 08, 2002 10:39 AM

To: Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.); Terzes, Laura (L.D.)

Cc: Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)

Subject: RE: Finned Pintle Hold-up

Importance: High

The black text below are the answers to Tom Durfee's (Service Engineering) questions. He is rejecting the concern until these items are addressed. Please let me know when this information has been added to the concern.

Lam/Jeff/Bill - I do not have WERS access. Will one of you please add the responses to items 1-3 & 7 for me. Thanks!

Rhae/Laura - Please answer items 4 & 6.

1. Other IAC's have had this new fin pintle design and no PCM reflash was required why does this vehicle line need a reflash with an IAC change?

We have data showing that the finned pintle valve is not transparent to the guide A valve. The mean finned pintle ISC duty cycle at idle is 3% higher than with the current production valve.

2. If the new IAC is installed and no reflash is done what is the failure mode?

Possible (low probability) stall at warm startup or engagement.

3. Does the calibration have to be updated with the new IAC?

Yes, applicable calibration numbers were entered in this concern by John Bogema on 7/25/02.

4. If the calib has to be update with this new IAC, how does the out of warranty customer get notified of this requirement?

FCSD PS&L (Parts, Supply & Logistics) has agreed to work with their service parts packaging engineering to place a sticker on the Motorcraft box indicating the IAC change may require a calibration update, and refer to TSB XX-xxx-xx. Rhae Suarez will place information in the Parts Request comments section to insure the sticker is produced and fixed to package.

5. number was skipped by Tom

6. In the parts FCSD catalog we can have a flag that calls out a new PCM/Re-flash but this is not a six sigma repair.

FCSD, PS&L, has agreed to place a flag in the on-line service parts system, GCAT, indicating the new IAC part may require a calibration change. Also, the TSB will list all prior calibrations that must be updated to perform the service procedure and to insure compatibility with the new IAC part.

7. A TSB will need to be issued to the field and there is not enough information in this concern to release a TSB. New PCM part numbers will have to be release in WERS for the new calibration. The stall TSB is written and is waiting for approval of this concern. We cannot get the finned pintle IAC service part number necessary for the TSB until this concern is approved.

The calibration part numbers were released in C11390580. They will be available to Fordstar on 8/9/02.

Muriel Sanders

U204 3.0L Calibration

Ford Motor Company

Phone: 313-32-27307

Fax: 313-32-31786

E-mail: msander6@ford.com

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Wednesday, August 07, 2002 5:20 PM
To: Galante, Chris (C.R.); Terzes, Laura (L.D.); Fascetti, Bob (R.J.)
Cc: Sanders, Muriel (M.S.); Fournelle, Gilbert (G.)
Subject: Finned Pintle Hold-up
Importance: High

Chris,

Yes, the finned pintle IACV does require a calibration change on the Escape/Tribute. The service calibrations will be available Friday (8/9). We have a TSB in for review that explains that the calibration update is required for the new IACV.

Who in service engineering is rejecting this concern? We need to bring them up to speed on this change and the urgency to complete it.

Laura,

How does FCSD manage coordinated parts changes like this IACV/calibration combination? Is that process already underway for this change?

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31788
Pager: (313) 795-2858 Email: rdalbo@ford.com

-----Original Message-----


From: Galante, Chris (C.R.)
Sent: Wednesday, August 07, 2002 10:47 AM
To: Dalbo, Bob (R.J.)
Subject: calibration change for Escape


Hi Bob.

We spoke earlier about the calibration change for Escape related to stalls, and you gave me a concern number (C11390555) which is related to the finned pintle IAC change. Does the IAC change require the calibration change??

The reason I ask is that service engineering is likely rejecting the concern for, among other reasons, the chance that a customer who has a vehicle out of warranty may change the IAC themselves and not be aware that a TSB exists requiring a reflash. Something I'm curious to know is that on the modular products, we introduced the finned pintle design without any calibration change. Why would the Escape be unique in this regard? If not, should we disassociate the calibration change and IAC change (i.e. have two separate concerns)?

Christopher R. Galante
cgalante@ford.com

 Fax: (313) 337-3813

 Phone: (313) 845-6067

Pager: (313) 795-2807

V-Engine Engineering - Ford Motor Co.

From: Hayes, April (A.A.)
Sent: Thursday, November 07, 2002 4:11 PM
To: Kaercher, Don (D.F.); Terzes, Laura (L.D.); Sanders, Muriel (M.S.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Hightower, Eric (E.); Lapkewych, Michael (M.P.); Nielsen, Christian (C.A.)
Cc: Limtiaco, Steven (S.); Giblin, Michael (M.); Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); 'tokunaga.mi@sv.mazda.co.jp'; Fournelle, Gilbert (G.); Dalbo, Bob (R.J.); Suarez, Rhae (R.); Lawler, Dave (D.A.); Moyer, Douglas (D.C.)
Subject: RE: Finned Pintle Hold-up

Don & Sam -

Attached is the L1792 label for your review. It is a 1" x 3" label, white stock with black type. Please advise if this label is acceptable ASAP. If deemed acceptable, we can have 4500 printed labels available for shipment Monday 11/11/02 using Whitlam Label Co. Additional labels can be purchased via Whitlam or from the Printer of choice. The material specification with details of the L1792 will also be available Monday. Label requirement was added to the Packaging Specification today.

Thank you,

April Hayes
 Black Belt Candidate
 FCSD Package Engineering
 ph: 734-523-3584
 fax: 734-523-3430
 email: abayes14@ford.com

-----Original Message-----

From: Kaercher, Don (D.F.)
Sent: Wednesday, November 06, 2002 4:28 PM
To: Terzes, Laura (L.D.); Sanders, Muriel (M.S.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Kaercher, Don (D.F.); Hightower, Eric (E.); Lapkewych, Michael (M.P.); Hayes, April (A.A.); Nielsen, Christian (C.A.)
Cc: Limtiaco, Steven (S.); Giblin, Michael (M.); Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); 'tokunaga.mi@sv.mazda.co.jp'; Fournelle, Gilbert (G.); Dalbo, Bob (R.J.); Suarez, Rhae (R.); Lawler, Dave (D.A.)
Subject: Finned Pintle Hold-up

Here is a copy of our agreement. Apparently it was not done. Here is what needs to happen:

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2. April Hayes in packaging will work with Sam Ferrise to get labels for Hitachi. We will also send labels to Mazda and PRC to sticker the parts already packaged.
3. Purchasing (Chris Nielsen) will probably have to adjust the packaging price to include the cost of the sticker.
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sticker.

Sorry for all the confusion.....



Don Kaercher

Ford Motor Company

FCSD PS&L QSF/Recall/Top 100 Dept. Mgr.

NPDC 1310C Text Pager: (734) 797-5993

e-mail: dkaerche@ford.com

Phone: (734) 266-9793 Fax: (734) 266-1166

---Original Message---

From: Terzes, Laura (L.D.)

Sent: Thursday, August 08, 2002 11:06 AM

To: Sanders, Muriel (M.S.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.)

Cc: Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Kaercher, Don (D.F.); Hightower, Eric (E.);

Lapkewych, Michael (M.P.)

Subject: RE: Finned Pintle Hold-up

See below in RED text answers to questions #4 and #6.

Don, Michael and Eric: IAC part for Escape TSB we discussed today.

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To: Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.); Terzes, Laura (L.D.)

Cc: Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)

Subject: RE: Finned Pintle Hold-up

Importance: High

The black text below are the answers to Tom Durfee's (Service Engineering) questions. He is rejecting the concern until these items are addressed. Please let me know when this information has been added to the concern.

Lem/Jeff/Bill - I do not have WERS access. Will one of you please add the responses to items 1-3 & 7 for me. Thanks!

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1. Other IAC's have had this new fin pintle design and no PCM reflash was required why does this vehicle line need a reflash with an IAC change?

We have data showing that the finned pintle valve is not transparent to the guide A valve. The mean finned pintle ISC duty cycle at idle is 3% higher than with the current production valve.

2. If the new IAC is installed and no reflash is done what is the failure mode?

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Yes, applicable calibration numbers were entered in this concern by John Bogema on 7/25/02.

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The calibration part numbers were released in C11390580. They will be available to Fordstar on 8/9/02.

Muriel Sanders

U204 3.0L Calibration

Ford Motor Company

Phone: 313-32-27307

Fax: 313-32-31786

E-mail: msander6@ford.com

---Original Message---

From: Dalbo, Bob (R.J.)

Sent: Wednesday, August 07, 2002 5:20 PM

To: Galante, Chris (C.R.); Terzes, Laura (L.D.); Fascetti, Bob (R.J.)

Cc: Sanders, Muriel (M.S.); Fournelle, Gilbert (G.)

Subject: Finned Pintle Hold-up

Importance: High

Chris,

Yes, the finned pintle IACV does require a calibration change on the Escape/Tribute. The service callbrations will be available Friday (8/9). We have a TSB in for review that explains that the calibration update is required for the new IACV.

Who in service engineering is rejecting this concern? We need to bring them up to speed on this change and the urgency to complete it.

Laura,
How does FCSD manage coordinated parts changes like this IACV/calibration combination? Is that process already underway for this change?

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----



From: Galante, Chris (C.R.)
Sent: Wednesday, August 07, 2002 10:47 AM
To: Dalbo, Bob (R.J.)
Subject: calibration change for Escape

Hi Bob.

We spoke earlier about the calibration change for Escape related to stalls, and you gave me a concern number (C11390555) which is related to the finned pintle IAC change. Does the IAC change require the calibration change??

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Christopher R. Galante
cgalante@ford.com

 Fax: (313) 337-3813
 Phone: (313) 845-6067
Pager: (313) 795-2807

V-Engine Engineering - Ford Motor Co.

Vehicle PCM must be reflashed to latest calibration available on WDS software B21.7 or later, PRIOR to installation of this part.

L1792

From: Kaercher, Don (D.F.)
Sent: Thursday, November 07, 2002 10:02 AM
To: Altoonian, Don (D.J.); Lapkewych, Michael (M.P.); Limtiaco, Steven (S.); Terzes, Laura (L.D.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Hightower, Eric (E.); Hayes, April (A.A.); Nielsen, Christian (C.A.)
Cc: Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); 'tokunaga.mi@sv.mazda.co.jp'; Suarez, Rhae (R.); Lawler, Dave (D.A.); Ferrise, Sam (S.J.)
Subject: RE: Finned Pintle Hold-up

Can't that be misunderstood? If I have this IAC replaced, and flash to 21.7, then need another IAC three years from now, couldn't I misunderstand and think I have to flash again?

Don Kaercher
Ford Motor Company
FCSD PS&L QSF/Recall/Top 100 Dept. Mgr.
NPDC 1310C Text Pager: (734) 797-5993
e-mail: dkaerche@ford.com
*Phone: (734) 266-9793 *Fax: (734) 266-1166

-----Original Message-----

From: Altoonian, Don (D.J.)
Sent: Thursday, November 07, 2002 9:59 AM
To: Lapkewych, Michael (M.P.); Kaercher, Don (D.F.); Limtiaco, Steven (S.); Terzes, Laura (L.D.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Hightower, Eric (E.); Hayes, April (A.A.); Nielsen, Christian (C.A.)
Cc: Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); 'tokunaga.mi@sv.mazda.co.jp'; Suarez, Rhae (R.); Lawler, Dave (D.A.); Ferrise, Sam (S.J.)
Subject: RE: Finned Pintle Hold-up

Michael, should we not say that your dealer has to reflash to the latest EEC module calibration when installing this valve? The Joe Blow customer does not have the slightest idea what a WDS, or an NGS is. Then to help the dealer, we could say that the calibration has to be obtained from CD-ROM 21.7 or later.

-----Original Message-----

From: Lapkewych, Michael (M.P.)
To: Kaercher, Don (D.F.); Limtiaco, Steven (S.); Terzes, Laura (L.D.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Hightower, Eric (E.); Hayes, April (A.A.); Nielsen, Christian (C.A.)
Cc: Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); 'tokunaga.mi@sv.mazda.co.jp'; Suarez, Rhae (R.); Lawler, Dave (D.A.); Ferrise, Sam (S.J.); Altoonian, Don (D.J.)
Sent: 11/7/02 8:13 AM
Subject: RE: Finned Pintle Hold-up

Greetings , per Steve's suggestion we here in cataloging can add that

note "Vehicle PCM must be reflashed to latest calibration available on WDS software B21.7 or later, PRIOR to installation of this part." to the catalog information if that helps MIKE

-----Original Message-----

From: Kaercher, Don (D.F.)
Sent: Thursday, November 07, 2002 8:04 AM
To: Lintiac, Steven (S.); Kaercher, Don (D.F.); Terzes, Laura (L.D.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Hightower, Eric (E.); Lapkewych, Michael (M.P.); Hayes, April (A.A.); Nielsen, Christian (C.A.)
Cc: Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); 'tokunaga.mi@sv.mazda.co.jp'; Suarez, Rhae (R.); Lawler, Dave (D.A.); Ferrise, Sam (S.J.); Altoonian, Don (D.J.)
Subject: RE: Finned Pintle Hold-up

Steve, I can reply to some of your suggestions. The first two are really dealing with the TSB service procedure, of which we have no input (we do not normally even see the actual text). Regarding the TSB number on the sticker, I don't have any issue with your suggestion. My only concern is will a wholesale or over-the-counter customer understand the meaning? I want it to be something that a dealer, independent garage or retail customer can understand to the point they realize they may have to have an additional "procedure" done at the dealer.

Regarding the sticker being on the part, you can do that with the stickers we send you, but the agreement we had going in to this was that this was done via a packaging spec versus WERs, so the sticker must be on the box versus the part. To change that would require the sticker to be added to the part in WERs, and you would have to work through Laura Terzes to get that done. Thanks Steve!!

<outbind://4/usflag_sm%20(2).gif> Don Kaercher
Ford Motor Company
FCSD PS&L OSF/Recall/Top 100 Dept. Mgr.
NPDC 1310C Text Pager: (734) 797-5993
e-mail: dkaerche@ford.com
*Phone: (734) 266-9793 *Fax: (734) 266-1156

-----Original Message-----

From: Steven Lintiac [mailto:SLintiac@mazdausa.com]
Sent: Wednesday, November 06, 2002 6:56 PM
To: 'Kaercher, Don (D.F.)'; 'Terzes, Laura (L.D.)'; 'Grimes, Jeff (J.R.)'; 'Yeung, Lem (.); 'Wettach, Bill (B.)'; 'Fournelle, Gilbert (G.)'; 'Fascetti, Bob (R.J.)'; 'Dalbo, Bob (R.J.)'; 'Hightower, Eric (E.)'; 'Lapkewych, Michael (M.P.)'; 'Hayes, April (A.A.)'; 'Nielsen, Christian (C.A.)'
Cc: Darrel Chin; Mike Clark; Dave Lammert; Mike Radulovich; Larry Mooney; 'tokunaga.mi@sv.mazda.co.jp'; 'Suarez, Rhae (R.)'; 'Lawler, Dave (D.A.)'; 'sferrise@ford.com'; 'daltooni@ford.com'
Subject: RE: Finned Pintle Hold-up

Don,

Some additional items to consider:

- Although the TSB instructs technicians to reflash the PCM, it is not explicit that the reflash be done as a condition to installing the new IAC valve.

- There are many more items in the TSB that may confuse technicians into thinking they need to perform the entire procedure for just an IAC valve replacement.

- Mazda's TSB number is different than Ford's. Will there be separate stickers for IAC valves shipped to Mazda? Suggestion: Rather than referring to the TSB number and to prevent making separate stickers for the Ford and Mazda TSB numbers, we might want the sticker to say, "Vehicle PCM must be reflashed to latest calibration available on WDS software B21.7 or later, PRIOR to installation of this part." I believe this statement covers both Ford and Mazda. Bob Dalbo, will this work ?

- Lastly, can we put the sticker on the part itself? There is a chance that the technician is handed a part w/o the box.

Anyway, hope these comments help.

Steve Lintiacco
Mazda North American Operations
Tribute Product Support
949-442-6514 (phone)
949-442-6599 (fax)
e-mail: slintiac@mazdausa.com

-----Original Message-----

From: Kaercher, Don (D.F.) [mailto:dkaerche@ford.com]
Sent: Wednesday, November 06, 2002 1:28 PM
To: Terzes, Laura (L.D.); Sanders, Muriel (M.S.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wattach, Bill (B.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Kaercher, Don (D.F.); Hightower, Eric (E.); Lapkewych, Michael (M.P.); Hayes, April (A.A.); Nielsen, Christian (C.A.)
Cc: Lintiacco, Steven (S.); Giblin, Michael (M.); Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); 'tokunaga.mi@sv.mazda.co.jp'; Fournelle, Gilbert (G.); Dalbo, Bob (R.J.); Suarez, Rhae (R.); Lawler, Dave (D.A.)
Subject: Pinned Pintle Hold-up

Here is a copy of our agreement. Apparently it was not done. Here is what needs to happen:

1. We need the TSB number for our "sticker" and so cataloging can include the info in the catalog.
2. April Hayes in packaging will work with Sam Ferrise to get labels for Hitachi. We will also send labels to Mazda and PRC to sticker the parts already packaged.
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<outbind://5/usflag_sm%20(2).gif> Don Kaercher
Ford Motor Company
FCSD PS&L QSF/Recall/Top 100 Dept. Mgr.
NPDC 1310C Text Pager: (734) 797-5993
e-mail: dkaerche@ford.com
*Phone: (734) 266-9793 *Fax: (734) 266-1166

-----Original Message-----

From: Terzes, Laura (L.D.)
Sent: Thursday, August 08, 2002 11:06 AM
To: Sanders, Muriel (M.S.); Grimes, Jeff (J.R.); Yeung, Lem (.);
Wettach, Bill (B.); Suarez, Rhae (R.)
Cc: Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.);
Kaercher, Don (D.F.); Hightower, Eric (E.); Lapkewych, Michael (M.P.)
Subject: RE: Finned Pintle Hold-up

See below in RED text answers to questins #4 and #6.
Don, Michael and Eric: IAC part for Escape TSB we discussed today.

-----Original Message-----

From: Sanders, Muriel (M.S.)
Sent: Thursday, August 08, 2002 10:39 AM
To: Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez,
Rhae (R.); Terzes, Laura (L.D.)
Cc: Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: RE: Finned Pintle Hold-up
Importance: High

The black text below are the answers to Tom Durfee's (Service Engineering) questions. He is rejecting the concern until these items are addressed. Please let me know when this information has been added to the concern.

Lem/Jeff/Bill - I do not have WERS access. Will one of you please add the responses to items 1-3 & 7 for me. Thanks!
Rhae/Laura - Please answer items 4 & 6.

1. Other IAC's have had this new fin pintle design and no PCM reflash was required why does this vehicle line need a reflash with an IAC change?
We have data showing that the finned pintle valve is not transparent to the guide A valve. The mean finned pintle ISC duty cycle at idle is 3% higher than with the current production valve.
2. If the new IAC is installed and no reflash is done what is the failure mode?
Possible (low probability) stall at warm startup or engagement.
3. Does the calibration have to be updated with the new IAC?
Yes, applicable calibration numbers were entered in this concern by John Bogema on 7/25/02.

4. If the calib has to be update with this new IAC, how does the out of warranty customer get notified of this requirement?

FCSD PS&L (Parts, Supply & Logistics) has agreed to work with their service parts packaging engineering to place a sticker on the Motorcraft box indicating the IAC change may require a calibration update, and refer to TSB XX-xxx-xx. Rhae Suarez will place information in the Parts Request comments section to insure the sticker is produced and fixed to package.

5. number was skipped by Tom

6. In the parts FCSD catalog we can have a flag that calls out a new PCM/Re-flash but this is not a six sigma repair.

FCSD, PS&L, has agreed to place a flag in the on-line service parts system, GCAT, indicating the new IAC part may require a calibration change. Also, the TSB will list all prior calibrations that must be updated to perform the service procedure and to insure compatibility with the new IAC part.

7. A TSB will need to be issued to the field and there is not enough information in this concern to release a TSB. New PCM part numbers will have to be release in WERS for the new calibration.

The stall TSB is written and is waiting for approval of this concern. We cannot get the finned pintle IAC service part number necessary for the TSB until this concern is approved.

The calibration part numbers were released in C11390580. They will be available to Fordstar on 8/9/02.

Muriel Sanders
U204 3.0L Calibration
Ford Motor Company
Phone: 313-32-27307
Fax: 313-32-31786
E-mail: msander6@ford.com

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Wednesday, August 07, 2002 5:20 PM
To: Galante, Chris (C.R.); Terzes, Laura (L.D.); Fascetti, Bob (R.J.)
Cc: Sanders, Muriel (M.S.); Fournelle, Gilbert (G.)
Subject: Finned Pintle Hold-up
Importance: High

Chris,

Yes, the finned pintle IACV does require a calibration change on the Escape/Tribute. The service calibrations will be available Friday (8/9). We have a TSB in for review that explains that the calibration update is required for the new IACV.

Who in service engineering is rejecting this concern? We need to bring them up to speed on this change and the urgency to complete it.

Laura,

How does FCSD manage coordinated parts changes like this IACV/calibration combination? Is that process already underway for this change?

Bob Dalbo
3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Galante, Chris (C.R.)
Sent: Wednesday, August 07, 2002 10:47 AM
To: Dalbo, Bob (R.J.)
Subject: calibration change for Escape

Hi Bob.

We spoke earlier about the calibration change for Escape related to stalls, and you gave me a concern number (C11390555) which is related to the finned pintle IAC change. Does the IAC change require the calibration change??

The reason I ask is that service engineering is likely rejecting the concern for, among other reasons, the chance that a customer who has a vehicle out of warranty may change the IAC themselves and not be aware that a TSB exists requiring a reflash. Something I'm curious to know is that on the modular products, we introduced the finned pintle design without any calibration change. Why would the Escape be unique in this regard? If not, should we disassociate the calibration change and IAC change (i.e. have two separate concerns)?

Christopher R. Galante
cgalante@ford.com

* Fax: (313) 337-3813
* Phone: (313) 845-6067
Pager: (313) 795-2807

V-Engine Engineering - Ford Motor Co.

<<usaflog.gif>>

From: Altoonian, Don (D.J.)
Sent: Thursday, November 07, 2002 9:58 AM
To: Lapkewych, Michael (M.P.); Kaercher, Don (D.F.); Lintiacco, Steven (S.); Terzes, Laura (L.D.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Hightower, Eric (E.); Hayes, April (A.A.); Nielsen, Christian (C.A.)
Cc: Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); 'tokunaga.mi@sv.mazda.co.jp'; Suarez, Rhae (R.); Lawler, Dave (D.A.); Ferrise, Sam (S.J.)
Subject: RE: Finned Pintle Hold-up

Michael, should we not say that your dealer has to reflash to the latest EEC module calibration when installing this valve? The Joe Blow customer does not have the slightest idear what a WDS, or an NGS is. Then to help the dealer, we could say that the calibration has to be obtained from CD-ROM 21.7 or later.

-----Original Message-----

From: Lapkewych, Michael (M.P.)
To: Kaercher, Don (D.F.); Lintiacco, Steven (S.); Terzes, Laura (L.D.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Hightower, Eric (E.); Hayes, April (A.A.); Nielsen, Christian (C.A.)
Cc: Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); 'tokunaga.mi@sv.mazda.co.jp'; Suarez, Rhae (R.); Lawler, Dave (D.A.); Ferrise, Sam (S.J.); Altoonian, Don (D.J.)
Sent: 11/7/02 8:13 AM
Subject: RE: Finned Pintle Hold-up

Greetings , per Steve's suggestion we here in cataloging can add that note "Vehicle PCM must be reflashed to latest calibration available on WDS software B21.7 or later, PRIOR to installation of this part." to the catalog information if that helps MIKE

-----Original Message-----

From: Kaercher, Don (D.F.)
Sent: Thursday, November 07, 2002 8:04 AM
To: Lintiacco, Steven (S.); Kaercher, Don (D.F.); Terzes, Laura (L.D.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Hightower, Eric (E.); Lapkewych, Michael (M.P.); Hayes, April (A.A.); Nielsen, Christian (C.A.)
Cc: Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); 'tokunaga.mi@sv.mazda.co.jp'; Suarez, Rhae (R.); Lawler, Dave (D.A.); Ferrise, Sam (S.J.); Altoonian, Don (D.J.)
Subject: RE: Finned Pintle Hold-up

Steve, I can reply to some of your suggestions. The first two are really dealing with the TSB service procedure, of which we have no input (we do not normally even see the actual text). Regarding the TSB number on the sticker, I don't have any issue with your suggestion. My only concern is will a wholesale or over-the-counter customer understand the meaning? I want it to be something that a dealer, independent garage or retail customer can understand to the point they realize they may have to have an additional "procedure" done at the dealer.

Regarding the sticker being on the part, you can do that with the

stickers we send you, but the agreement we had going in to this was that this was done via a packaging spec versus WERs, so the sticker must be on the box versus the part. To change that would require the sticker to be added to the part in WERs, and you would have to work through Laura Terzes to get that done. Thanks Steve!!

<outbind://4/usflag_sm&20(2).gif> Don Kaercher
Ford Motor Company
FCSD PS&L QSF/Recall/Top 100 Dept. Mgr.
NPDC 1310C Text Pager: (734) 797-5993
e-mail: dkaerche@ford.com
*Phone: (734) 266-9793 *Fax: (734) 266-1166

-----Original Message-----

From: Steven Lintiac [mailto:SLintiac@mazdausa.com]
Sent: Wednesday, November 06, 2002 6:56 PM
To: 'Kaercher, Don (D.F.)'; 'Terzes, Laura (L.D.)'; 'Grimes, Jeff (J.R.)'; 'Yeung, Lem (.); 'Wettach, Bill (B.)'; 'Fournelle, Gilbert (G.)'; 'Fascetti, Bob (R.J.)'; 'Dalbo, Bob (R.J.)'; 'Hightower, Eric (E.)'; 'Lapkewych, Michael (M.P.)'; 'Hayes, April (A.A.)'; 'Nielsen, Christian (C.A.)'
Cc: Darrel Chin; Mike Clark; Dave Lammert; Mike Radulovich; Larry Mooney; 'tokunaga.mi@sv.mazda.co.jp'; 'Suarez, Rhae (R.)'; 'Lawler, Dave (D.A.)'; 'sferrise@ford.com'; 'daltoni@ford.com'
Subject: RE: Finned Pintle Hold-up

Don,

Some additional items to consider:

- Although the TSB instructs technicians to reflash the PCM, it is not explicit that the reflash be done as a condition to installing the new IAC valve.

- There are many more items in the TSB that may confuse technicians into thinking they need to perform the entire procedure for just an IAC valve replacement.

- Mazda's TSB number is different than Ford's. Will there be separate stickers for IAC valves shipped to Mazda? Suggestion: Rather than referring to the TSB number and to prevent making separate stickers for the Ford and Mazda TSB numbers, we might want the sticker to say, "Vehicle PCM must be reflashed to latest calibration available on WDS software B21.7 or later, PRIOR to installation of this part." I believe this statement covers both Ford and Mazda. Bob Dalbo, will this work ?

- Lastly, can we put the sticker on the part itself? There is a chance that the technician is handed a part w/o the box.

Anyway, hope these comments help.

Steve Lintiac
Mazda North American Operations
Tribute Product Support
949-442-6514 (phone)
949-442-6599 (fax)
e-mail: slintiac@mazdausa.com

-----Original Message-----

From: Kaercher, Don (D.F.) [mailto:dkaerche@ford.com]
Sent: Wednesday, November 06, 2002 1:28 PM
To: Terzes, Laura (L.D.); Sanders, Muriel (M.S.); Grimes, Jeff (J.R.);
Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.); Fournelle,
Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Kaercher, Don
(D.F.); Hightower, Eric (E.); Lapkewych, Michael (M.P.); Hayes, April
(A.A.); Nielsen, Christian (C.A.)
Cc: Lintiacco, Steven (S.); Giblin, Michael (M.); Chin, Darrel (D.);
Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.);
Mooney, Larry (L.); 'tokunaga.mi@sv.mazda.co.jp'; Fournelle, Gilbert
(G.); Dalbo, Bob (R.J.); Suarez, Rhae (R.); Lawler, Dave (D.A.)
Subject: Finned Pintle Hold-up

Here is a copy of our agreement. Apparently it was not done. Here is
what needs to happen:

1. We need the TSB number for our "sticker" and so cataloging can
include the info in the catalog.
2. April Hayes in packaging will work with Sam Ferrise to get
labels for Hitachi. We will also send labels to Mazda and FRC to
sticker the parts already packaged.
3. Purchasing (Chris Nielsen) will probably have to adjust the
packaging price to include the cost of the sticker.
4. Mike Lapkewych will have the part cataloged with a message
similar to the sticker.

Sorry for all the confusion.....

<outbind://5/usflag_sm%20(2).gif> Don Kaercher
Ford Motor Company
FCSD PS&L QSF/Recall/Top 100 Dept. Mgr.
NEDC 1310C Text Pager: (734) 797-5993
e-mail: dkaerche@ford.com
*Phone: (734) 266-9793 *Fax: (734) 266-1166

-----Original Message-----

From: Terzes, Laura (L.D.)
Sent: Thursday, August 08, 2002 11:06 AM
To: Sanders, Muriel (M.S.); Grimes, Jeff (J.R.); Yeung, Lem (.);
Wettach, Bill (B.); Suarez, Rhae (R.)
Cc: Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.);
Kaercher, Don (D.F.); Hightower, Eric (E.); Lapkewych, Michael (M.P.)
Subject: RE: Finned Pintle Hold-up

See below in RED text answers to questions #4 and #6.
Don, Michael and Eric: IAC part for Escape TSB we discussed today.

-----Original Message-----

From: Sanders, Muriel (M.S.)

Sent: Thursday, August 08, 2002 10:39 AM
To: Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.); Terzes, Laura (L.D.)
Cc: Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: RE: Finned Pintle Hold-up
Importance: High

The black text below are the answers to Tom Durfee's (Service Engineering) questions. He is rejecting the concern until these items are addressed. Please let me know when this information has been added to the concern.

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Yes, applicable calibration numbers were entered in this concern by John Bogema on 7/25/02.

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The calibration part numbers were released in C11390580. They will be available to Fordstar on 8/9/02.

Muriel Sanders
U204 3.0L Calibration
Ford Motor Company
Phone: 313-32-27307
Fax: 313-32-31786
E-mail: msander6@ford.com

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Wednesday, August 07, 2002 5:20 PM
To: Galante, Chris (C.R.); Terzes, Laura (L.D.); Fascetti, Bob (R.J.)
Cc: Sanders, Muriel (M.S.); Fournelle, Gilbert (G.)
Subject: Finned Pintle Hold-up
Importance: High

Chris,

Yes, the finned pintle IACV does require a calibration change on the Escape/Tribute. The service calibrations will be available Friday (8/9). We have a TSB in for review that explains that the calibration update is required for the new IACV.

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Laura,

How does FCSD manage coordinated parts changes like this IACV/calibration combination? Is that process already underway for this change?

Bob Dalbo
3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

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Sent: Wednesday, August 07, 2002 10:47 AM
To: Dalbo, Bob (R.J.)
Subject: calibration change for Escape

Hi Bob.

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Christopher R. Galante
cgalante@ford.com

* Fax: (313) 337-3813
* Phone: (313) 845-6067
Pager: (313) 795-2807

V-Engine Engineering - Ford Motor Co.

<<usaflag.gif>>

From: Lapkewych, Michael (M.P.)
Sent: Thursday, November 07, 2002 8:14 AM
To: Kaercher, Don (D.F.); Lintlaco, Steven (S.); Terzes, Laura (L.D.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Daibo, Bob (R.J.); Hightower, Eric (E.); Hayes, April (A.A.); Nielsen, Christian (C.A.)
Cc: Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); tokunaga.mi@sv.mazda.co.jp; Suarez, Rhae (R.); Lawler, Dave (D.A.); Ferrise, Sam (S.J.); Altoonlan, Don (D.J.)
Subject: RE: Finned Pintle Hold-up



usflag.gif

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To: Lintlaco, Steven (S.); Kaercher, Don (D.F.); Terzes, Laura (L.D.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Daibo, Bob (R.J.); Hightower, Eric (E.); Lapkewych, Michael (M.P.); Hayes, April (A.A.); Nielsen, Christian (C.A.)
Cc: Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); tokunaga.mi@sv.mazda.co.jp; Suarez, Rhae (R.); Lawler, Dave (D.A.); Ferrise, Sam (S.J.); Altoonlan, Don (D.J.)
Subject: RE: Finned Pintle Hold-up

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[<outbind://4/usflag_sm%20\(2\).gif>](#) *Don Kaercher*

Ford Motor Company

FCSD PS&L QSF/Recall/Top 100 Dept. Mgr.

NPDC 1310C Text Pager: (734) 797-5993

e-mail: dkaerche@ford.com

Phone: (734) 266-9793 Fax: (734) 266-1166

-----Original Message-----

From: Steven Limtiaco [mailto:SLimtiac@mazdausa.com]

Sent: Wednesday, November 06, 2002 6:56 PM

To: 'Kaercher, Don (D.F.); Terzes, Laura (L.D.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Hightower, Eric (E.); Lapkewych, Michael (M.P.); Hayes, April (A.A.); Nielsen, Christian (C.A.)'

Cc: Darrel Chin; Mike Clark; Dave Lammert; Mike Radulovich; Larry Mooney; tokunaga.mi@sv.mazda.co.jp; Suarez, Rhae (R.); Lawler, Dave (D.A.); sferrise@ford.com; daftoonl@ford.com

Subject: RE: Finned Pintle Hold-up

Don,

Some additional items to consider:

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Steve Limtiaco

Mazda North American Operations

Tribute Product Support

949-442-6514 (phone)

949-442-6599 (fax)

e-mail: slimtiac@mazdausa.com

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Sent: Wednesday, November 06, 2002 1:28 PM

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Cc: Limtiaco, Steven (S.); Giblin, Michael (M.); Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); tokunaga.mi@sv.mazda.co.jp; Fournelle, Gilbert (G.); Dalbo, Bob (R.J.); Suarez, Rhae (R.); Lawler, Dave (D.A.)

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[outbind://5/usflag_sm%20\(2\).gif](mailto:outbind://5/usflag_sm%20(2).gif) *Don Kaercher*

Ford Motor Company

FCSD PS&L QSF/Recall/Top 100 Dept. Mgr.

NPDC 1310C Text Pager: (734) 797-5993

e-mail: dkaerche@ford.com

Phone: (734) 266-9793 Fax: (734) 266-1166

---Original Message---

From: Terzes, Laura (L.D.)

Sent: Thursday, August 08, 2002 11:06 AM

To: Sanders, Muriel (M.S.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.)

Cc: Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Kaercher, Don (D.F.); Hightower, Eric (E.); Lapkewych, Michael (M.P.)

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Importance: High

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2. If the new IAC is installed and no reflash is done what is the failure mode?

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3. Does the calibration have to be updated with the new IAC?

Yes, applicable calibration numbers were entered in this concern by John Bogema on 7/25/02.

4. If the calib has to be update with this new IAC, how does the out of warranty customer get notified of this requirement?

FCSD PS&L (Parts, Supply & Logistics) has agreed to work with their service parts packaging engineering to place a sticker on the Motorcraft box indicating the IAC change may require a calibration update, and refer to TSB XX-xxx-xx. Rhae Suarez will place information in the Parts Request comments section to insure the sticker is produced and fixed to package.

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FCSD, PS&L, has agreed to place a flag in the on-line service parts system, GCAT, indicating the new IAC part may require a calibration change. Also, the TSB will list all prior calibrations that must be updated to perform the service procedure and to insure compatibility with the new IAC part.

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The calibration part numbers were released in C11990580. They will be available to Fordstar on 8/9/02.

Muriel Sanders

U204 3.0L Calibration

Ford Motor Company

Phone: 313-32-27307

Fax: 313-32-31786

E-mail: msander6@ford.com

---Original Message---

From: Dalbo, Bob (R.J.)

Sent: Wednesday, August 07, 2002 5:20 PM

To: Galante, Chris (C.R.); Terzes, Laura (L.D.); Fascetti, Bob (R.J.)

Cc: Sanders, Muriel (M.S.); Fournelle, Gilbert (G.)

Subject: Finned Pintle Hold-up

Importance: High

Chris,

Yes, the finned pintle IACV does require a calibration change on the Escape/Tribute. The service calibrations will be available Friday (8/9). We have a TSB in for review that explains that the calibration update is required for the new IACV.

Who in service engineering is rejecting this concern? We need to bring them up to speed on this change and the urgency to complete it.

Laura,

How does FCSD manage coordinated parts changes like this IACV/calibration combination? Is that

process already underway for this change?

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----



From: Galante, Chris (C.R.)
Sent: Wednesday, August 07, 2002 10:47 AM
To: Dalbo, Bob (R.J.)
Subject: calibration change for Escape

Hi Bob.

We spoke earlier about the calibration change for Escape related to stalls, and you gave me a concern number (C11390555) which is related to the finned pintle IAC change. Does the IAC change require the calibration change??

The reason I ask is that service engineering is likely rejecting the concern for, among other reasons, the chance that a customer who has a vehicle out of warranty may change the IAC themselves and not be aware that a TSB exists requiring a reflash. Something I'm curious to know is that on the modular products, we introduced the finned pintle design without any calibration change. Why would the Escape be unique in this regard? If not, should we disassociate the calibration change and IAC change (i.e. have two separate concerns)?

Christopher R. Galante
cgalante@ford.com

 Fax: (313) 337-3813
 Phone: (313) 845-6067
Pager: (313) 795-2807

V-Engine Engineering - Ford Motor Co.

From: Kaercher, Don (D.F.)
Sent: Thursday, November 07, 2002 8:04 AM
To: Lintaco, Steven (S.); Kaercher, Don (D.F.); Terzes, Laura (L.D.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Hightower, Eric (E.); Lapkewych, Michael (M.P.); Hayes, April (A.A.); Nielsen, Christian (C.A.)
Cc: Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); tokunaga.ml@sv.mazda.co.jp; Suarez, Rhae (R.); Lawler, Dave (D.A.); Ferrise, Sam (S.J.); Altoonlan, Don (D.J.)
Subject: RE: Finned Pintle Hold-up



usflag.gif

Steve, I can reply to some of your suggestions. The first two are really dealing with the TSB service procedure, of which we have no input (we do not normally even see the actual text). Regarding the TSB number on the sticker, I don't have any issue with your suggestion. My only concern is will a wholesale or over-the-counter customer understand the meaning? I want it to be something that a dealer, independent garage or retail customer can understand to the point they realize they may have to have an additional "procedure" done at the dealer.

Regarding the sticker being on the part, you can do that with the stickers we send you, but the agreement we had going in to this was that this was done via a packaging spec versus WERs, so the sticker must be on the box versus the part. To change that would require the sticker to be added to the part in WERs, and you would have to work through Laura Terzes to get that done. Thanks Stevell

<outbind://4/usflag_sm%20(2).gif> *Don Kaercher*

Ford Motor Company

FCSD PS&L QSF/Recall/Top 100 Dept. Mgr.

NPDC 1310C Text Pager: (734) 797-5993

e-mail: dkaerche@ford.com

 Phone: (734) 266-9793  Fax: (734) 266-1768

-----Original Message-----

From: Steven Lintaco [mailto:SLintaco@mazdausa.com]

Sent: Wednesday, November 06, 2002 6:56 PM

To: 'Kaercher, Don (D.F.)'; 'Terzes, Laura (L.D.)'; 'Grimes, Jeff (J.R.)'; 'Yeung, Lem (.); 'Wettach, Bill (B.)'; 'Fournelle, Gilbert (G.)'; 'Fascetti, Bob (R.J.)'; 'Dalbo, Bob (R.J.)'; 'Hightower, Eric (E.)'; 'Lapkewych, Michael (M.P.)'; 'Hayes, April (A.A.)'; 'Nielsen, Christian (C.A.)'

Cc: Darrel Chin; Mike Clark; Dave Lammert; Mike Radulovich; Larry Mooney; tokunaga.ml@sv.mazda.co.jp; Suarez, Rhae (R.); 'Lawler, Dave (D.A.)'; 'sferrise@ford.com'; 'daltoonl@ford.com'

Subject: RE: Finned Pintle Hold-up

Don,

Some additional items to consider:

- Although the TSB instructs technicians to reflash the PCM, it is not explicit that the reflash be done as a condition to installing the new IAC valve.
- There are many more items in the TSB that may confuse technicians into thinking they need to perform the entire procedure for just an IAC valve replacement.
- Mazda's TSB number is different than Ford's. Will there be separate stickers for IAC valves shipped to Mazda?
Suggestion: Rather than referring to the TSB number and to prevent making separate stickers for the Ford and Mazda TSB numbers, we might want the sticker to say, "Vehicle PCM must be reflashed to latest calibration available on WDS software B21.7 or later, PRIOR to installation of this part." I believe this statement covers both Ford and Mazda. Bob Dalbo, will this work?
- Lastly, can we put the sticker on the part itself? There is a chance that the technician is handed a part w/o the box.

Anyway, hope these comments help.

Steve Limtiaco

Mazda North American Operations
Tribute Product Support
949-442-6514 (phone)
949-442-6599 (fax)
e-mail: slimtiac@mazdausa.com

-----Original Message-----

From: Kaercher, Don (D.F.) [mailto:dkaerche@ford.com]

Sent: Wednesday, November 06, 2002 1:28 PM

To: Terzes, Laura (L.D.); Sanders, Muriel (M.S.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Kaercher, Don (D.F.); Hightower, Eric (E.); Lapkewych, Michael (M.P.); Hayes, April (A.A.); Nielsen, Christian (C.A.)

Cc: Limtiaco, Steven (S.); Giblin, Michael (M.); Chin, Darrel (D.); Clark, Michael (M.); Lammert, David (D.); Radulovich, Michael (M.); Mooney, Larry (L.); 'tokunaga.ml@sv.mazda.co.jp'; Fournelle, Gilbert (G.); Dalbo, Bob (R.J.); Suarez, Rhae (R.); Lawler, Dave (D.A.)

Subject: Finned Pinle Hold-up

Here is a copy of our agreement. Apparently it was not done. Here is what needs to happen:

1. We need the TSB number for our "sticker" and so cataloging can include the info in the catalog.
2. April Hayes in packaging will work with Sam Ferrise to get labels for Hitachi. We will also send labels to Mazda and PRC to sticker the parts already packaged.
3. Purchasing (Chris Nielsen) will probably have to adjust the packaging price to include the cost of the sticker.
4. Mike Lapkewych will have the part cataloged with a message similar to the sticker.

Sorry for all the confusion.....

<outbind://5/usflag_am%20(2).gif> *Don Kaercher*

Ford Motor Company

FCSD PS&L QSF/Recall/Top 100 Dept. Mgr.
NPDC 1310C Text Pager: (734) 797-5993
e-mail: dkaerche@ford.com

Phone: (734) 266-9793 Fax: (734) 266-1166

---Original Message---

From: Terzes, Laura (L.D.)
Sent: Thursday, August 08, 2002 11:06 AM
To: Sanders, Muriel (M.S.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.)
Cc: Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Kaercher, Don (D.F.); Hightower, Eric (E.); Lapkewych, Michael (M.P.)
Subject: RE: Finned Pintle Hold-up

See below in RED text answers to questions #4 and #6.
Don, Michael and Eric: IAC part for Escape TSB we discussed today.

---Original Message---

From: Sanders, Muriel (M.S.)
Sent: Thursday, August 08, 2002 10:39 AM
To: Grimes, Jeff (J.R.); Yeung, Lem (.); Wettach, Bill (B.); Suarez, Rhae (R.); Terzes, Laura (L.D.)
Cc: Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: RE: Finned Pintle Hold-up
Importance: High

The black text below are the answers to Tom Durfee's (Service Engineering) questions. He is rejecting the concern until these items are addressed. Please let me know when this information has been added to the concern.

Lem/Jeff/Bill - I do not have WERS access. Will one of you please add the responses to items 1-3 & 7 for me. Thanks!
Rhae/Laura - Please answer items 4 & 6.

1. Other IAC's have had this new fin pintle design and no PCM reflash was required why does this vehicle line need a reflash with an IAC change?
We have data showing that the finned pintle valve is not transparent to the guide A valve. The mean finned pintle ISC duty cycle at idle is 3% higher than with the current production valve.
2. If the new IAC is installed and no reflash is done what is the failure mode?
Possible (low probability) stall at warm startup or engagement.
3. Does the calibration have to be updated with the new IAC?
Yes, applicable calibration numbers were entered in this concern by John Bogema on 7/25/02.
4. If the calib has to be update with this new IAC, how does the out of warranty customer get notified of this requirement?
FCSD PS&L (Parts, Supply & Logistics) has agreed to work with their service parts packaging engineering to place a sticker on the Motorcraft box indicating the IAC change may require a calibration update, and refer to TSB XX-xxx-xx. Rhae Suarez will place information in the Parts Request comments section to insure the sticker is produced and fixed to package.
5. number was skipped by Tom

6. In the parts FCSD catalog we can have a flag that calls out a new PCM/Re-flash but this is not a six sigma repair.

FCSD, PS&L, has agreed to place a flag in the on-line service parts system, GCAT, indicating the new IAC part may require a calibration change. Also, the TSB will list all prior calibrations that must be updated to perform the service procedure and to insure compatibility with the new IAC part.

7. A TSB will need to be issued to the field and there is not enough information in this concern to release a TSB. New PCM part numbers will have to be release in WERS for the new calibration. The stall TSB is written and is waiting for approval of this concern. We cannot get the finned pintle IAC service part number necessary for the TSB until this concern is approved. The calibration part numbers were released in C11390580. They will be available to Fordstar on 8/9/02.

Muriel Sanders

U204 3.0L Calibration
Ford Motor Company
Phone: 313-32-27307
Fax: 313-32-31786
E-mail: msander6@ford.com

—Original Message—

From: Dalbo, Bob (R.J.)
Sent: Wednesday, August 07, 2002 5:20 PM
To: Galante, Chris (C.R.); Terzes, Laura (L.D.); Fascetti, Bob (R.J.)
Cc: Sanders, Muriel (M.S.); Fournelle, Gilbert (G.)
Subject: Finned Pintle Hold-up
Importance: High

Chris,

Yes, the finned pintle IACV does require a calibration change on the Escape/Tribute. The service calibrations will be available Friday (8/9). We have a TSB in for review that explains that the calibration update is required for the new IACV.

Who in service engineering is rejecting this concern? We need to bring them up to speed on this change and the urgency to complete it.

Laura,

How does FCSD manage coordinated parts changes like this IACV/calibration combination? Is that process already underway for this change?

Bob Dalbo

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Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—

From: Galante, Chris (C.R.)
Sent: Wednesday, August 07, 2002 10:47 AM

To: Dalbo, Bob (R.J.)
Subject: calibration change for Escape

Hi Bob.

We spoke earlier about the calibration change for Escape related to stalls, and you gave me a concern number (C11990555) which is related to the finned pintle IAC change. Does the IAC change require the calibration change??

The reason I ask is that service engineering is likely rejecting the concern for, among other reasons, the chance that a customer who has a vehicle out of warranty may change the IAC themselves and not be aware that a TSB exists requiring a reflash. Something I'm curious to know is that on the modular products, we introduced the finned pintle design without any calibration change. Why would the Escape be unique in this regard? If not, should we disassociate the calibration change and IAC change (i.e. have two separate concerns)?

Christopher R. Galante
cgalante@ford.com



Fax: (313) 337-3813



Phone: (313) 845-6067

Pager: (313) 795-2807

V-Engine Engineering - Ford Motor Co.

From: Steven Limtiaco [SLimtiaco@mazdausa.com]
Sent: Wednesday, November 06, 2002 6:58 PM
To: 'Kaercher, Don (D.F.); Terzes, Laura (L.D.); Grimes, Jeff (J.F.); Yeung, Lem (.); Wettach, Bill (B.); Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Hightower, Eric (E.); Lapkewych, Michael (M.P.); Hayes, April (A.A.); Nielsen, Christian (C.A.)'
Co: Darrel Chin; Mike Clark; Dave Lammert; Mike Radulovich; Larry Mooney; tokunaga.mi@sv.mazda.co.jp; Suarez, Rhae (R.); Lawler, Dave (D.A.); afarnise@ford.com; daltoon1@ford.com
Subject: RE: Finned Pintle Hold-up

Don,

Some additional items to consider:

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Tribute Product Support

949-442-6514 (phone)

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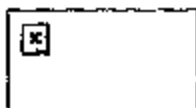
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Ford Motor Company

FCSD PS&L QSF/Recall/Top 100 Dept. Mgr.

NPDC 1310C Text Pager: (734) 797-5993

e-mail: dkaerche@ford.com

☎ Phone: (734) 266-9793 📠 Fax: (734) 266-1166

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Cc: Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Kaercher, Don (D.F.); Hightower, Eric (E.);

Lapkewych, Michael (M.P.)

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Cc: Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)

Subject: RE: Finned Pintle Hold-up

Importance: High

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Muriel Sanders

U204 3.0L Calibration

Ford Motor Company

Phone: 313-32-27307

Fax: 313-32-31786

E-mail: msander6@ford.com

---Original Message---

From: Dalbo, Bob (R.J.)

Sent: Wednesday, August 07, 2002 5:20 PM

To: Galante, Chris (C.R.); Terzes, Laura (L.D.); Fascetti, Bob (R.J.)

Cc: Sanders, Muriel (M.S.); Fournelle, Gilbert (G.)

Subject: Fined Pintle Hold-up
Importance: High

Chris,

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Bob Dalbo

3.0L Calibration Supervisor
 Outfitters Calibration, NAT
 Phone: (313) 24-84847 Fax: (313) 32-31788
 Pager: (313) 795-2859 Email: rdalbo@ford.com

—Original Message—



From: Galante, Chris (C.R.)
Sent: Wednesday, August 07, 2002 10:47 AM
To: Dalbo, Bob (R.J.)
Subject: calibration change for Escape

Hi Bob.

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Christopher R. Galante
cgalante@ford.com

 Fax: (313) 337-3813
 Phone: (313) 845-6067
 Pager: (313) 795-2807

V-Engine Engineering - Ford Motor Co.



From: Foley, Miyako (M.)
Sent: Monday, September 23, 2002 2:50 PM
To: Corbett, Sandra (S.M.)
Cc: Hale, Tony (A.S.); Yeung, Lem (.); Shiraishi, Masaru (M.); Ichikawa, Jiyunichiro (J.); Asazuki, Hideaki (H.); Grimes, Jeff (J.R.); McGee, Brett (B.L.); Moorhouse, Scott (S.R.); Foley, Miyako (M.)
Subject: RE: ISC valve change for Duratec Engine for J14 - ** Urgent **

Thank you. I will forward this information to my contact, Mr. Asazuki in Production Control.

Best regards,

Miyako Foley

Regional Supervisor

Asia Pacific (Japan/Philippines)

International Export Operations

Tel (313)845-3286

Fax (313)594-7913

mfoley8@ford.com

—Original Message—

From: Corbett, Sandra (S.M.)
Sent: Monday, September 23, 2002 2:35 PM
To: Grimes, Jeff (J.R.); Foley, Miyako (M.); McGee, Brett (B.L.); Moorhouse, Scott (S.R.)
Cc: Hale, Tony (A.S.); Yeung, Lem (.); Shiraishi, Masaru (M.); Ichikawa, Jiyunichiro (J.)
Subject: RE: ISC valve change for Duratec Engine for J14 - ** Urgent **

For communication / clarification, my contacts for Powertrain are as follows:

Shiraishi-san (Masaru)

Ichikawa-san (Jiyunichiro)

Both support a weekly OPD Powertrain audio meeting with Mazda on Thursday mornings at 7am.

Specific to the ISC change, it has been discussed extensively in the stalls team which is supported by Mazda. It is a change to the pinle design which makes the ISC more robust to sticking.

-----Original Message-----

From: Grimes, Jeff (J.R.)

Sent: Monday, September 23, 2002 2:16 PM

To: Foley, Miyako (M.); Corbett, Sandra (S.M.); McGee, Brett (B.L.); Moorhouse, Scott (S.R.); Monroe, Pat (P.A.)

Cc: Hale, Tony (A.S.); Yeung, Lem (.)

Subject: RE: ISC valve change for Duratec Engine for J14 - ** Urgent **

At the last change control Pictel, The tracking number was provided for the first shipment of engines with new IAC. The number provided was recognized by the Mazda team, and all agreed that the appropriate information had been shared.

CEP2 cannot guarantee First-In First-out on uncoordinated changes therefore engine serial number will only be approximate, and by no means assures that we fully converted to new valve.

Please confirm that the tracking number was sufficient support Mazda's efforts to incorporate, if not, please respond, I'll find additional information as necessary.

Jeff Grimes

OPD & Value Engineering

Duratec Engine Programs, U204

Ford Motor Company

ph: (313) 322-5237 fax: (313) 594-7323

e-mail: jgrimes1@ford.com

-----Original Message-----

From: Foley, Miyako (M.)

Sent: Monday, September 23, 2002 2:08 PM

To: Grimes, Jeff (J.R.); Corbett, Sandra (S.M.); McGee, Brett (B.L.); Moorhouse, Scott (S.R.); Monroe, Pat (P.A.)

Cc: Hale, Tony (A.S.); Yeung, Lem (.); Foley, Miyako (M.)

Subject: RE: ISC valve change for Duratec Engine for J14 - ** Urgent **

Jeff,

Mazda confirmed me this morning that they did not receive the information of the new ISC valve - which engine serial number the new ISC valve was installed. Can anyone provide me with this information? Thank you.

Best regards,
Miyako Foley
Regional Supervisor
Asia Pacific (Japan/Philippines)
International Export Operations
Tel (313)845-3286
Fax (313)694-7913
mfoley8@ford.com

-----Original Message-----

From: Grimes, Jeff (J.R.)
Sent: Wednesday, September 18, 2002 3:06 PM
To: Foley, Miyako (M.); Corbett, Sandra (S.M.); McGee, Brett (B.L.); Moorhouse, Scott (S.R.); Monroe, Pat (P.A.)
Cc: Hale, Tony (A.S.); Yeung, Lem (.)
Subject: RE: ISC valve change for Duratec Engine for J14 - ** Urgent **
Importance: High

Foley-san,

While a number of notes have been sent regarding this matter of the last SEVERAL MONTHS, I offer the following note where Mazda AGREES to the IAC change for the 2003MY program.

It's not important to dig through emails and determine who dropped what/when/where. Lets move forward and make the decisions that resolve the issue at hand...As we'll discuss 7:00am Dearborn time, Thursday.

Thanx
Jeff Grimes
OPD & Value Engineering
Duratec Engine Programs, U204
Ford Motor Company

ph: (313) 322-5237 fax: (313) 594-7323

e-mail: jgrimes1@ford.com

---Original Message---

From: Foley, Mlyako (M.)

Sent: Friday, September 13, 2002 3:08 PM

To: Grimes, Jeff (J.R.); Corbett, Sandra (S.M.); McGee, Brett (B.L.); Moorhouse, Scott (S.R.); Monroe, Pat (P.A.)

Cc: Hale, Tony (A.S.); Foley, Mlyako (M.)

Subject: FW: ISC valve change for Duratec Engine for J14 - ** Urgent **

Importance: High

Hello, everyone.

I received an email from Mazda this morning regarding J14/U204 Duratec Engine change. According to Mazda, ISC valve has changed in the engines but Mazda engineers were not notified with this change until yesterday. This ISC change require the new PCM's but Mazda has not ordered them through us, International Export Operations and they also have old PCM inventory.

Mazda is questioning why this engineering change was not communicated to them.

Any of information you have would be appreciated.

Pat,

Can you let me know the serial number of the engines with new ISC and when you shipped to TDS?
I assume that TDS received them last week.

Best regards,

Mlyako Foley

Regional Supervisor

Asia Pacific (Japan/Philippines)

International Export Operations

Tel (313)845-3286

Fax (313)594-7913

mfoley8@ford.com

---Original Message---

From: Foley, Miyako (M.)
Sent: Friday, September 13, 2002 8:39 AM
To: Arnold, James (J.A.); Marynowski, Jan (J.M.)
Cc: Foley, Miyako (M.); Beaudon, John (J.); Asazuki, Hideaki (H.)
Subject: RE: ISC valve change for Duratec Engine for J14
Importance: High

Jim / Jan,

Mazda raised a concern of ISC valve change which is related to PCM change.
Please call me to discuss this issue. Thank you.

Best regards,
Miyako Foley
Regional Supervisor
Asia Pacific (Japan/Philippines)
International Export Operations
Tel (313)845-3286
Fax (313)594-7913
mfoley8@ford.com

---Original Message---

From: asazuki.h@mazda.co.jp [mailto:asazuki.h@mazda.co.jp]
Sent: Friday, September 13, 2002 8:17 AM
To: jbeaudon@ford.com
Cc: mfoley8@ford.com
Subject: ISC valve change for Duratec Engine for J14

Beaudon-san,

Do you have an information that there is an engineering change that ISC valve for Duratec engine for J14? The part number for the engine is not changed. I do not know why it is not

changed. The engine using the new valve was started manufacturing from August 30 at CEP2. I heard it through our engineer yesterday.

It becomes big problem for us. Due to model year change at KCAP, the PCM was changed. The new engine can not be used with the old PCM.

The change date for PCM at Hofu was scheduled between November 1 - February 1. The date is different for each part number. If the old engine runs out before the effective date for PCM, we have to change the PCM at the same time or before, and the old PCM will be obsolescence.

I do not also know why such important information was not sent from Ford engineer to Mazda engineer till now.

Firstly, I would like to know which container the new engine are loaded, and if old and new engine are mixed, I would like to know the quantity for each engine. Is it possible to get the information?

Thank you,

Hideaki Asazuki

From: Buettner, Steve (S.B.)
Sent: Tuesday, September 10, 2002 2:37 PM
To: Yeung, Lem (.)
Subject: IABV Issue with Mazda

Do you know where the number of 100 engines came from? Does Mazda have a large inventory of engines? I'm not sure how they would correlate that number to what we have in the pipeline.

We changed over parts on August 29th, since then we have shipped 470 engines toward Mazda. Also, based on the 42 days of shipping, I would expect us to ship out up to 1000 additional engines that will arrive at Mazda before 11/1/02. Of course not all of the 1470 engines will contain the new valve, as neither CEP2 or TDS can guarantee perfect FIFO. I am still waiting to get a more accurate count of the 1000 engines we have not shipped.

The first container that may have the new valve on engines is 6388159.

Steve Buettner
CEP/II Resident Engineer
sbuettne@ford.com
216-878-2902 external
823-2902 Ford Net
216-878-2950 Fax

From: Terzes, Laura (L.D.)
Sent: Thursday, August 08, 2002 11:06 AM
To: Sanders, Muriel (M.S.); Grimes, Jeff (J.R.); Yeung, Lem (.); Wattach, Bill (B.); Suarez, Rhae (R.)
Cc: Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.); Kaercher, Don (D.F.); Hightower, Eric (E.); Lapkewych, Michael (M.P.)
Subject: RE: Finned Pintle Hold-up



uaf0q.pf

See below in RED text answers to questions #4 and #6.
Don, Michael and Eric: IAC part for Escape TSB we discussed today.

---Original Message---

From: Sanders, Muriel (M.S.)
Sent: Thursday, August 08, 2002 10:39 AM
To: Grimes, Jeff (J.R.); Yeung, Lem (.); Wattach, Bill (B.); Suarez, Rhae (R.); Terzes, Laura (L.D.)
Cc: Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: RE: Finned Pintle Hold-up
Importance: High

The black text below are the answers to Tom Durfee's (Service Engineering) questions. He is rejecting the concern until these items are addressed. Please let me know when this information has been added to the concern.

Lem/Jeff/Bill - I do not have WERS access. Will one of you please add the responses to items 1-3 & 7 for me. Thanks!

Rhae/Laura - Please answer items 4 & 6.

1. Other IAC's have had this new fin pintle design and no PCM reflash was required why does this vehicle line need a reflash with an IAC change?
We have data showing that the finned pintle valve is not transparent to the guide A valve. The mean finned pintle ISC duty cycle at Idle is 3% higher than with the current production valve.
2. If the new IAC is installed and no reflash is done what is the failure mode?
Possible (low probability) stall at warm startup or engagement.
3. Does the calibration have to be updated with the new IAC?
Yes, applicable calibration numbers were entered in this concern by John Bogema on 7/25/02.
4. If the calib has to be update with this new IAC, how does the out of warranty customer get notified of this requirement?
FCSD PS&L (Parts, Supply & Logistics) has agreed to work with their service parts packaging engineering to place a sticker on the Motorcraft box indicating the IAC change may require a calibration update, and refer to TSB XX-xxx-xx. Rhae Suarez will place information in the Parts Request comments section to insure the sticker is produced and fixed to package.
5. number was skipped by Tom

6. In the parts FCSD catalog we can have a flag that calls out a new PCM/Re-flash but this is not a six sigma repair.

FCSD, PS&L, has agreed to place a flag in the on-line service parts system, GCAT, indicating the new IAC part may require a calibration change. Also, the TSB will list all prior calibrations that must be updated to perform the service procedure and to insure compatibility with the new IAC part.

7. A TSB will need to be issued to the field and there is not enough information in this concern to release a TSB. New PCM part numbers will have to be released in WERS for the new calibration. The stall TSB is written and is waiting for approval of this concern. We cannot get the finned pintle IAC service part number necessary for the TSB until this concern is approved. The calibration part numbers were released in C11390580. They will be available to Fordstar on 8/9/02.

Muriel Sanders

U204 3.0L Calibration
Ford Motor Company
Phone: 313-32-27307
Fax: 313-32-31786
E-mail: msander6@ford.com

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Wednesday, August 07, 2002 5:20 PM
To: Galante, Chris (C.R.); Terzes, Laura (L.D.); Fascetti, Bob (R.J.)
Cc: Sanders, Muriel (M.S.); Fournelle, Gilbert (G.)
Subject: Finned Pintle Hold-up
Importance: High

Chris,

Yes, the finned pintle IACV does require a calibration change on the Escape/Tribute. The service calibrations will be available Friday (8/9). We have a TSB in for review that explains that the calibration update is required for the new IACV.

Who in service engineering is rejecting this concern? We need to bring them up to speed on this change and the urgency to complete it.

Laura,

How does FCSD manage coordinated parts changes like this IACV/calibration combination? Is that process already underway for this change?

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Galante, Chris (C.R.)
Sent: Wednesday, August 07, 2002 10:47 AM
To: Dalbo, Bob (R.J.)



Subject: calibration change for Escape

Hi Bob,

We spoke earlier about the calibration change for Escape related to stalls, and you gave me a concern number (C11390555) which is related to the finned pintle IAC change. Does the IAC change require the calibration change??

The reason I ask is that service engineering is likely rejecting the concern for, among other reasons, the chance that a customer who has a vehicle out of warranty may change the IAC themselves and not be aware that a TSB exists requiring a reflash. Something I'm curious to know is that on the modular products, we introduced the finned pintle design without any calibration change. Why would the Escape be unique in this regard? If not, should we disassociate the calibration change and IAC change (i.e. have two separate concerns)?

Christopher R. Galante
cgalante@ford.com

 Fax: (313) 337-3813
 Phone: (313) 845-6067
Pager: (313) 795-2807

V-Engine Engineering - Ford Motor Co.

From: Carl.Slindee@hap.com
Sent: Thursday, July 25, 2002 1:29 PM
To: Schuman, Howard (H.G.)
Cc: Hale, Tony (A.S.); Arnold, James (J.A.); Chick, John (J.); Grimes, Jeff (J.R.); Marynowski, Jan (J.M.); Yeung, Lem (.); Wettach, Bill (B.)
Subject: Re: Finned Pintle ISC Valve for Current Production Mazda

Howard,

Thank you for the good news of approving the more robust design.

I will order the 6 pcs mean flow 1L8E-AA free of charge and should be able to meet August end.

Thank you, Carl

"Schuman,
Howard (H.G.)" To: "Carl Slindee (E-mail)"
<Carl.Slindee@hap.com>, "Chick, John (J.)"
<hschuman@ford.com> <jchick1@ford.com>
<wwettach@ford.com>, "Grimes, Jeff (J.R.)" cc: "Wettach, Bill (B.)"
<lyeung@ford.com>, "Hale, Tony" <jgrimes1@ford.com>, "Yeung, Lem (.)"
07/25/2002 (A.S.)" <ahale7@ford.com>, "Arnold,
James (J.A.)" <jarnold3@ford.com>, "Marynowski, Jan (J.M.)"
08:41 AM
<jmarynow@ford.com>
Subject: Finned Pintle ISC Valve for
Current Production Mazda

Carl & John,

Mazda has approved the finned pintle ISC valve (1L8E-9F715-AA) for the J16L program. I will add this information to concern C11375066.

Mazda would like to have mean flow ISC valves for their next prototype engine build. This means I need 6 nominal flow parts by the end of August. Can you meet that timing? I'll write the RPS if you can supply a delivery date and cost. Thanks,

Howard Schuman
MPV Duratec Engine Systems
Phone (313) 594-6662
Fax (313) 594-7323

From: Kino, Mie (M.)
Sent: Friday, July 05, 2002 3:55 AM
To: Grimes, Jeff (J.R.); 'John.Chick@hap.com'; Wettach, Bill (B.)
Cc: Young, Lem (.)
Subject: J14 Market Issue Close Notice : 14D-13 Engine stall once in a while



Mazda field return

To All,

The attached report was forwarded to Mazda and Market Issue 14D-13 (Engine stall once in a while) was closed on July 4.
Thank you for your cooperation.

Best regards,

Mie Kino
Duratec Quality Liaison
Ford Powertrain Hiroshima
Phone : 81-82-285-3973 Fax : 81-82-285-3644
Mazda Ext. : 24105
E-mail : mkinou@ford.com

-----Original Message-----

From: John.Chick@hap.com [mailto:John.Chick@hap.com]
Sent: Wednesday, June 19, 2002 1:52 AM
To: mkinou@ford.com
Cc: wwettach@ford.com
Subject: New market issue 14D-13 - B ranked "Engine stall once in a while"

Kino-san,

Please send the valve to myself John Chick at :

Hitachi Automotive Products
34500 Grand River Avenue
Farmington Hills, MI 48335

I will see that the valve gets analyzed and then we can discuss the results.

Thank you,

John Chick
FSS Engineer
Hitachi Automotive
248-473-6749

----- Forwarded by John-HAPDET Chick/hapdet on 06/18/2002 12:46 PM -----

"Wettach, Bill
(B.)"
<ford.com>,
<John.Chick@hap.com>
<wwettach@ford.com>

- B

ile"

06/18/2002

10:19 AM

To: "Chick, John (J.)" <jchick1

"John Chick (J.) (E-mail 3)"

cc: "Wettach, Bill (B.)"

Subject: FW: New market issue 14D-13

ranked "Engine stall once in a wh

John,

Please contact Kinosan and arrange to have the valve analyzed.

Regards,
Bill Wettach
Design Release -IACV, CMCV, IMRC, & IMTV
Components B - Intakes II
V-Engine Engineering
Phone 313.32.21695
Fax 313.32.29265
POKE BB103 @ pillar D-10 wwettach@ford.com

-----Original Message-----

From: Grimes, Jeff (J.R.)
Sent: Wednesday, June 12, 2002 8:20 AM
To: Wettach, Bill (B.)
Subject: FW: New market issue 14D-13 - B ranked "Engine stall once in a while"

Bill, please send Kino-san Hitachi's address...Have the valve tore down...and lets review the results...

Thanx

Jeff Grimes
Outfitter's Liaison
Duratec Engine Programs
Ph: 313-322-5237
e-mail: jgrimes1@ford.com

-----Original Message-----

From: Kino, Mie (M.)
Sent: Wednesday, June 12, 2002 1:57 AM
To: Grimes, Jeff (J.R.)
Cc: Yeung, Lam (.); Hale, Tony (A.S.); Wanjari, Deowrat (D.); Matsushita, Kohei (K.)
Subject: RE: New market issue 14D-13 - B ranked "Engine stall once in a

while"

Grimes-san,

Thank you for the 14D.

Mazda still requests the teardown analysis of the concerned ISC valve though they understand the design change to fin pintle. Since the concerned engine in issue #14D-13 stalls during shift change D -> R and vice versa, Mazda suspects that it could occur due to another root cause, not contamination in valve to stick the pintle. If the teardown analysis shows contamination in this valve, Mazda will close this issue with countermeasure of new fin pintle design.

Can you accept their request of teardown analysis? or any other advice?

Best regards,

Mie Kino
Duratec Quality Liaison
Ford Powertrain Hiroshima
Phone : 81-82-285-3973 Fax : 81-82-285-3644
Mazda Ext. : 24105
E-mail : mkinou@ford.com

-----Original Message-----

From: Grimes, Jeff (J.R.)
Sent: Wednesday, June 05, 2002 9:34 PM
To: Kino, Mie (M.)
Subject: RE: New market issue 14D-13 - B ranked "Engine stall once in a while"

Here is the 14D...The DVP&R was included in my last note.

Jeff Grimes
Outfitter's Liaison
Duratec Engine Programs
Ph: 313-322-5237
e-mail: jgrimes1@ford.com

-----Original Message-----

From: Kino, Mie (M.)
Sent: Wednesday, June 05, 2002 4:19 AM
To: Grimes, Jeff (J.R.)
Cc: Page, James (J.A.); Wanjari, Deowrat (D.); Matsushita, Kohei (K.); Yeung, Lem (.); Hale, Tony (A.S.); Kwon, Soon (S.K.); Williamson, David (D.E.)
Subject: RE: New market issue 14D-13 - B ranked "Engine stall once in a while"

Grimes-san,

Thank you for your information and advice.

Could you provide me with the 14D and DPV&R forwarded to Mazda?
J14 Market Issues are raised from Mazda Field Quality Improvement Dept.
through Mazda PT Inspection Gr.
They are not the parties to receive those documents.
To close the issue 14D-13, they need information such as root cause,
countermeasure, frequency rate, etc.
Currently with limited information, it is still difficult for them to
understand completely that the recommended replacement valve solves this
issue.
If the 14D and DPV&R can provide what they need to close the issue, it
would
be helpful for me to reject their request for further analysis of the
concerned ISC valve.

I would appreciate any comments or advice.

Best regards,

Mie Kino
Duratec Quality Liaison
Ford Powertrain Hiroshima
Phone : 81-82-285-3973 Fax : 81-82-285-3644
Mazda Ext. : 24105
E-mail : mkinou@ford.com

-----Original Message-----

From: Grimes, Jeff (J.R.)
Sent: Thursday, May 30, 2002 10:15 PM
To: Kino, Mie (M.)
Cc: Page, James (J.A.); Wanjari, Deowrat (D.); Matsushita, Kohei (K.);
Yeung, Lem (.); Hale, Tony (A.S.); Kwon, Soon (S.K.); Williamsen, David
(D.E.)
Subject: RE: New market issue 14D-13 - B ranked "Engine stall once in a
while"
Importance: High

Ohayo gozaimasu, Doozo yoroshiku.

Kino-san, Thank You for offering to send us another Idle Speed Control
valve
for evaluation. However, we recently closed a market issue (14D-11, ISC
valve failure (21C1922623) on this same component. Additionally, the
"stalls" task force recognizes the ISC as a contributor to the overall
stalls concern.

The 14D and DVP&R for the recommended replacement valve was also forwarded
to Mazda and the Escape OPD team. We are asking for approval, to introduce
the new valve shortly after J#1 2003 program. This was several weeks ago.

As of today, Mazda still has not approved concern C11252737. The new valve
will address issues you are seeing in the field. We do not require you to
send back the valve, and further recommend that you approve the concern to

include the improved valve on 2003MY production engines. As a courtesy, I am including the documents for your review.

Domo arigato.

Jeff R.Grimes
Duratec Engine Programs
Ph: (313) 32-25237 Fax: (313) 59-47323
email: jgrimes1@ford.com

-----Original Message-----

From: Kino, Mie (M.)
Sent: Thursday, May 30, 2002 4:34 AM
To: Yeung, Lam (.); Grimes, Jeff (J.R.); Hale, Tony (A.S.)
Cc: Page, James (J.A.); Wanjari, Deowrat (D.); Matsushita, Kohei (K.)
Subject: New market issue 14D-13 - B ranked "Engine stall once in a while"
Importance: High

Gentlemen,

Please let me introduce myself first briefly.
I am Mie Kino, has been handling Duratec market quality issues from Mazda for J16.
From this new market issue, I am also in charge of J14.
Kohei Matsushita still handles the existing market issues and will support me.
I am glad to work with you closely from now on.

Now, please find the following new market issue "14D-13" from Mazda.
To whom should the concerned ISC valve be sent back for investigation?
Please advise.

Best regards,

Mie Kino
Duratec Quality Liaison
Ford Powertrain Hiroshima
Phone : 81-82-285-3973 Fax : 81-82-285-3644
Mazda Ext. : 24105
E-mail : mkinou@ford.com

-----Original Message-----

From: ayukawa.r@mazda.co.jp [mailto:ayukawa.r@mazda.co.jp]
Sent: Thursday, May 30, 2002 2:43 PM
To: mkinou@ford.com
Cc: kmatsus5@ford.com
Subject: New market issue 14D-13 - B ranked "Engine stall once in a while"

Kinou-san:

This is to inform you of a new market concern.
Please confirm the information and respond to my request.

1. Defect Description

Engine stall when shifting D range to R range or opposite shifting.

2. Investigation Result

When pressing the accelerator slightly, revolution were below 500 rpm according to WDS.

After replaced ISC valve, revolution were improved above 500 rpm and no error was found.

3. Disposal at dealer

Replaced ISC valve.

4. Defect vehicle/part

Concerned ISC valve will be handed to Kinou-san before 02/6/3.

5. MC Request

Please investigate cocerned ISC valve.

Best regards,

Ryojiro Ayukawa

Hiroshima PT Inspection Group

Mazda Motor Corporation

Tel:082-282-1111 082-252-5422(Direct)

Fax:082-252-5345 Ext:37316

ayukawa.r@mazda.co.jp

From: Schuman, Howard (H.G.)
Sent: Thursday, June 13, 2002 9:53 AM
To: Wettach, Bill (B.); Yeung, Lam (.)
Cc: Grimes, Jeff (J.R.); Marynowski, Jan (J.M.); Arnold, James (J.A.); Carl Slindee (E-mail); Chick, John (J.)
Subject: Mazda Pintle Valve Update

The latest information on the J16L pintle valve design is:

Mazda transparency testing will be completed July 25th. If the valve is transparent, Mazda will accept the new valve at that time. If it is not transparent, Mazda will have to modify their calibration. This would be completed in mid-October.

This is a change in Mazda's position. Previously they said they would not consider changing the calibration.

Howard Schuman
MPV Duratec Engine Systems
Phone (313) 594-8882
Fax (313) 594-7323

From: Schuman, Howard (H.G.)
Sent: Thursday, June 06, 2002 1:26 PM
To: Wettach, Bill (B.); Yeung, Lem (.); Grimes, Jeff (J.R.)
Cc: Friedrich, Joe (J.A.); Cominsky, Dennis (D.); Marynowski, Jan (J.M.); Arnold, James (J.A.); Kosko, Jeff (J.R.); Buehner, Steve (S.B.)
Subject: FW: ECP 02-137 2003 U204 ISC Calibration Question

The attached note from Mr. Shono of Mazda addresses the 1L8E ISC calibration study.

Mazda will have their testing completed by mid-October. That doesn't meet our timing and we asked them to improve the timing in today's pictel. Even so, the 1L8E will not be released for the J16L engine by July 15. We need to develop an alternate plan.

For now, concern C11375066 is written to delete the 1L8E-9F715-AA ISC from J16L. If CEP2 cannot handle the complexity of 2 visually identical valves, I will modify the concern to apply to U204/J14.

Please add your comments on this subject to the concern description screen.

Howard Schuman
MPV Duratec Engine Systems
Phone (313) 594-6662
Fax (313) 594-7323

—Original Message—

From: shouno.y@mazda.co.jp [mailto:shouno.y@mazda.co.jp]
Sent: Thursday, June 06, 2002 4:38 AM
To: hschuman@ford.com; jamold3@ford.com
Subject: RE: ECP 02-137 2003 U204 ISC Calibration Question

Schuman-san,

Thank you very much for your information. I've forwarded this information to our calibration engineer directly.

As you know very well that ISC calibration may affect engine stall and drivability. We have to check our calibration whether Ford will change the calibration or not.

I cannot tell you the details, however, we have a big issue (not Duratec) on Mazda's vehicle.
All calibration engineer who has a responsibility of ISC (not Yamamoto-san) are now belonging to this issue.

Because of the lack of engineer , we can not evaluate this ECP immediately.

You mentioned that the implementation timing of this ECP will be the middle of July. I'm afraid of the timing.

However , because of the reason above , we will not be able to start the evaluation until top of July. And we will need about 3.5 months for evaluation in case of changing calibration. (Worst case.)

Would you study the feasibility of implementation timing delay until middle of Oct.?

Regards,

Yuuji Shono
Assistant Manager
Powertrain Promotion Office
Powertrain Development Center
Mazda Motor Corporation
Tel : +81-82-287-4932
Fax : +81-82-287-5115
E-mail : shouno.y@pt.mazda.co.jp

From: Buettner, Steve (S.B.)
Sent: Thursday, May 16, 2002 1:31 PM
To: Young, Lem (.)
Subject: FW: Oil Contamination on U204 IAC's

Per your phone message regarding oil in IABV connectors. Please let me know if you have any further questions.

Steve Buettner
CEPII Resident Engineer
sbuettna@ford.com
216-676-2902 external
823-2902 Ford Net
216-676-2950 Fax

-----Original Message-----

From: Grimes, Jeff (J.R.)
Sent: Friday, May 10, 2002 8:26 AM
To: Buettner, Steve (S.B.)
Subject: RE: Oil Contamination on U204 IAC's

Thank, Steve. No followup required at this point...

I believe the count was 1, and nobody knew the history of the vehicle (dealer, etc). We just need ed to close-the-loop and make sure ...

I didn't expect you to find anything.

Jeff

-----Original Message-----

From: Buettner, Steve (S.B.)
To: Grimes, Jeff (J.R.)
Cc: Wettach, Bill (B.)
Sent: 5/9/02 5:33 PM
Subject: RE: Oil Contamination on U204 IAC's

I didn't see anything when I looked but I will keep my eyes open. I also forwarded the note to a few people in the plant to see if they see anything. I'll let you know if I find something. Right now, I only see the possibility of bad repair or wire harness change. The pallets are not clean, so if they drag the connector they can get some oil on them. There is some chance that an operator installing the harness getting the part dirty, but I haven't seen anything yet. How many of the returns have oil? Certainly the parts leaving this plant are a low percentage if anything.

I will see if I can assign a QOS person to do a more complete inspection, if you are correlating this to the field failures.

Sorry for the delayed response.

Steve Buettner
CEPII Resident Engineer
sbuettne@ford.com
216-676-2902 external
823-2902 Ford Net
216-676-2950 Fax

> -----Original Message-----

>From: Grimes, Jeff (J.R.)
>Sent: Thursday, May 09, 2002 4:35 PM
>To: Buettner, Steve (S.B.)
>Cc: Wettach, Bill (B.); Grimes, Jeff (J.R.)
>Subject: Oil Contamination on U204 IAC's
>Importance: High

>
>Any luck???

>
>
>Steve, several of the returned IAC's being looked at during the U204
>Stalls investigation are coming back with what appears to be oil
>contamination and corrosion. INSIDE the electrical connector.

>
>Can you please review the assembly/storage process for possible
>contamination opportunities.

>
>This isn't a sealed connector...But I find it odd to find oil inside...

>
>Bill any thoughts???

>
>Jeff R.Grimes
>Duratec Engine Programs
>Ph: (313) 32-25237 Fax: (313) 59-47323
>email: jgrimes1@ford.com
>

From: Johnson, Joe (J.H.)
Sent: Thursday, March 28, 2002 2:26 PM
To: Yeung, Lam (.)
Subject: FW: Kavlico New Pressure Die Supplier and New Gold Sputtering Supplier

Importance: High

-----Original Message-----

From: Akins, Mary (M.)
Sent: Friday, March 15, 2002 2:49 PM
To: Frederick, Rick (A.R.); Cline, Denise (D.J.); Gogate, Anil (A.B.); Hule, John (J.C.); Everett, Warren (W.L.); Toriell, Rose (R.M.); Garkiz, Jose (J.L.); Buettner, Steve (S.B.); Helmann, Greg (G.P.); Dopirak, James (J.M.); Bergmann, Hermann-Jose (H.J.); Shifford, Patrick (P.A.); Liodno, Larry (L.); Schloff, Jeffrey (J.); Lyons, Richard (R.A.); Feld, Alan (E.); Liberty, Susan (S.A.); Peters, Ed (E.W.); Weber, William (W.C.)
Cc: Barry Bugaj (E-mail); Randy Ray (E-mail); Johnson, Joe (J.H.); Ogozaly, Jim (J.C.); Smythe, Joseph (J.M.); Gates, Freeman (F.C.); Verner, Carol (C.I.); Don Ayers (E-mail); 'mmiller@kavlico.com'
Subject: Kavlico New Pressure Die Supplier and New Gold Sputtering Supplier
Importance: High

Due to supply issues from the current die manufacturer Kavlico is running on a very tight schedule to release the new pressure die supplier into production. For more details see Alert #A11340761 and Concern# C11330584.

Kavlico will be shipping 10 sensors that have new pressure die from the new supplier. These sensors will be painted bright pink and should not be left on saleable vehicles. Each plant is requested to run the sensors through their EOL/Hot test/Cold test, whatever applies to each plant. If there are issues please contact us ASAP so we can deal with them before the sensors go into production.

I will need shipping addresses, contact name and phone number for person receiving the 10 parts for trial run.

Regards,
Mary Akins

Ford phone: (313) 248-1989
Ford fax: (313) 845-3169
makins@ford.com
makinwork@aol.com
Cell Phone/Messages: (810) 942-9606
Kavlico phone: (248) 263-8757

From: Johnson, Joe (J.H.)
Sent: Thursday, March 28, 2002 2:25 PM
To: Young, Lem (.)
Subject: FW: RE: A11340761

---Original Message---

From: Akins, Mary (M.)
Sent: Wednesday, March 27, 2002 1:26 PM
To: Cline, Denise (D.L.); Gogate, Aril (A.B.); Hule, John (J.C.); Gogate, Aril (A.B.); Everett, Warren (W.L.); Garrico, Jose (J.L.); Buehner, Steve (S.B.); Shifford, Patrick (P.A.); Liotino, Larry (L.); Lyons, Richard (R.A.); Weber, William (W.C.); Johnson, Joe (J.H.); Kushniruk, Jason (J.K.); Ricci, Becky (R.R.); Moorhouse, Scott (S.R.); Kerr, Kieran (K.P.); Crawley, Ian (I.A.); Provagna, John (J.D.); Ricci, Becky (R.R.); Grealis, Terry (T.M.); Bona, Sal (S.); Sebosta, Ross (R.); Grado, Enzo (E.I.); Markland, Sherman (S.A.); Murawski, Donna (D.J.); Curran, Dan (D.P.); Tjong, Jimi (J.); Verdonck, Brad (H.B.); Loehr, Frank (F.); Simsek, Murat (M.T.); Melz, Ulrich (U.)
Cc: Baneek, Catherine (C.K.); Don Ayers (E-mail)
Subject: RE: A11340761

Please open Alert #A11340761, review and approve ASAP. Kavlico would like to ship parts to engine plants for a 10 piece trial run.

ATTN:
ESSEX, WINDSOR, ROMEO, KANSAS CITY, COLOGNE

I NEED SHIPPING ADDRESSES FOR THE 10 PIECE TRIAL RUN. I WOULD LIKE TO SHIP OUT TODAY IF POSSIBLE. If I receive shipping address, contact name and phone number by 3:00pm (EST). I will be able to ship FedEx today. If I do not receive the shipping info I will ship tomorrow.

PLEASE GET ME SHIPPING INFO ASAP.
Regards,
Mary Akins

Ford phone: (313) 248-1989
Ford fax: (313) 845-3169
makins@ford.com
makinwork@aol.com
Cell Phone/Messages: (810) 942-9606
Kavlico phone: (248) 263-8757

From: Grandas, Joseph (J.M.)
Sent: Tuesday, March 26, 2002 8:32 AM
To: Johnson, Joe (J.H.); O'Neill, Jim (J.D.)
Cc: Jones, Shiela (S.M.); Sventickas, Ed (E.); Yeung, Lam (.); Kwon, Soon (S.K.); Williamson, David (D.E.)
Subject: U204 conversion timing

Here are the dates as we know them...

>4/19/02 -- Bundy ready with production hot tubes.
>4/22/02 -- KCAP 1PP (this is also KCAPs cut off for '03 J1 changes).
>6/10/02 -- Lear wiring PSW complete(Philippians).
>6/17/02 -- KCAP 4P
>7/1 thru 7/12/02 -- KCAP shut down.
>7/22/02 -- '03 J1 KCAP

---Original Message---

From: Johnson, Joe (J.H.)
Sent: Monday, March 25, 2002 8:50 AM
To: Jones, Shiela (S.M.); Grandas, Joseph (J.M.)
Subject: FW: DPFE Current Status
Importance: High

Can you explain this to me? 8AM in my office.

Joe Johnson
Supervisor, EGR Systems, FMEI Dept
V-Engine Engineering, Powertrain Operations
POEE Bldg, Mail Drop 69
21500 Oakwood Blvd
Dearborn, Mich 48124-4091

Ph: (313) 845-8292
Fax: (313) 390-4084
e-mail: jjohnson@ford.com

---Original Message---

From: O'Neill, Jim (J.D.)
Sent: Friday, March 22, 2002 5:32 PM
To: Johnson, Joe (J.H.)
Cc: Sventickas, Ed (E.)
Subject: FW: DPFE Current Status

You need to get in the middle of this. Please do so quickly.

J. D. O'Neill
Manager, Fuel Metering, Emissions, and Ignition Dept
V-Engine Engineering
joneall@ford.com, 313-322-8839

---Original Message---

From: Sventickas, Ed (E.)
Sent: Friday, March 22, 2002 1:04 PM

To: O'Neill, Jim (J.D.)
Subject: FW: DPFE Current Status

This is not accurate ... with the timing of the Bundy part, we do not make the freeze dates at B&A and cannot proceed ... the next window is December ...so unless the tube is pulled forward we live the the Kavico issues for an extra 6 months

-----Original Message-----

From: Jones, Shiela (S.M.)
Sent: Friday, March 22, 2002 8:56 AM
To: Sventickas, Ed (E.)
Cc: O'Neill, Jim (J.D.)
Subject: RE: DPFE Current Status

Ed,

Bundy tube to be PSW by 4/28/02. The team is planning to support 1PP builds with non-paw submission. They will be ready to support 4P builds with PSW parts on 6/10 with full production ramp beginning at Job 1 (7/22/02).

Thanks,
Shiela Jones

-----Original Message-----

From: McWilliams, Kendel (K.) On Behalf Of Sventickas, Ed (E.)
Sent: Friday, March 22, 2002 8:34 AM
To: Jones, Shiela (S.M.)
Cc: O'Neill, Jim (J.D.)
Subject: RE: DPFE Current Status

Shiela,

U204 is not accurate. Bundy tube is late.

Ed Sventickas

-----Original Message-----

From: Jones, Shiela (S.M.)
Sent: Wednesday, March 20, 2002 10:34 AM
To: Kozewnik, John (J.J.); Wagner, Terrance (T.C.); Dowding, Peter (P.J.); Sventickas, Ed (E.); Gray, Chuck (C.E.)
Subject: FW: DPFE Current Status

From: Grimes, Jeff (J.R.)
Sent: Monday, March 25, 2002 2:30 PM
To: Sveticas, Ed (E.); Antonov, Simon (S.); Boardley, Brian (B.A.); Hale, Tony (A.S.); Luhrs, Eric (E.A.); Nicholson, Jeanne (J.M.); Page, James (J.A.); Pegg, Clare (C.A.); Sheth, Rushi (R.); Yeung, Lem (L.)
Cc: Williamson, David (D.E.); Kwon, Soon (S.K.); Dalbo, Bob (R.J.); Miller, Brian (B.J.)
Subject: Motorola DPFE
Importance: High

A note to clarify Motorola DPFE production intent timing.

The Motorola TMDPFE is a 2003 J#1 Action. There is NO ALTERNATIVE. Calibration has not developed a Kavlico-protected calibration.

All EGR components will be PSW'd to support 1PP in April...The wiring harness will be PSW'd to support 4P in June. The team is aware of this, but the significance of the change warrants implementation timing.

Any questions, please contact Soon Kwon on the vehicle side, or myself for the engine team.

To the U204 team. Is Mazda engineering, HOFU, and Mazda calibration on-board with this timing...Have we confirmed in writing their intent to support?

Thank

No turning back, team.

Jeff R. Grimes

Duratec Engine Programs

Ph: (313) 32-25237 Fax: (313) 59-47323

email: jgrimes1@ford.com

From: Luhrsén, Eric (E.A.)
Sent: Thursday, March 07, 2002 4:05 PM
To: Yeung, Lam (.)
Subject: FW: Bundy

... look ...

-----Original Message-----

From: Jones, Shiela (S.M.)
Sent: Thursday, March 07, 2002 4:02 PM
To: Luhrsén, Eric (E.A.)
Subject: Bundy

Just spoke with Joe...Bundy is on Track for 4/19. Looks like they may have even squeezed an additional week. Our new date may be 4/12.

Shiela Jones

Project Management Analyst - EGR Systems, FMEI Department
POEE
Phone: 313-248-3707
Fax: 313-390-4084
SJONES55@ford.com

From: Dalbo, Bob (R.J.)
Sent: Tuesday, September 17, 2002 8:27 PM
To: Ichikawa, Jiyunichiro (J.); Shiraishi, Masaru (M.); Grimes, Jeff (J.F.); Dalbo, Bob (R.J.); Fournelle, Gilbert (G.); Corbett, Sandra (S.M.); Bogema, John (P.)
Cc: Szczepanski, Kyoko (K.); Yeung, Lem (L.); Takubo, Hiroichi (H.); Hamano, Naoumi (N.); Ohga, Muneyuki (M.)
Subject: RE: C11393964 Duratec Throttle Body Design Change to Increase Robustness

Ichikawa-san,

We do not believe that this change has any calibration impact. The closed throttle airflow will be the same as manufactured and we don't believe it will change sufficiently over time to present any problems, given the latest calibration improvements (already discussed with Mazda).

Bob Dalbo
3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: ichikawa.j@mazda.co.jp [mailto:ichikawa.j@mazda.co.jp]
Sent: Tuesday, September 17, 2002 5:42 AM
To: shiraishi.m@pt.mazda.co.jp; jgrimes1@ford.com; rdalbo@ford.com; gfournelle@ford.com; scorbett@ford.com; jbogema@ford.com
Cc: kszczepa@ford.com; lyeung@ford.com; takubo.h@mazda.co.jp; hamano.n@mazda.co.jp; ohga.m@mazda.co.jp
Subject: C11393964 Duratec Throttle Body Design Change to Increase Robustness

Dalbo-san, Bogema-san

Mazda PT Engineer has received the attached Pink report today regarding Duratec Throttle Body Design Change.
We have to reply by the end of this week.

One question. Does this change affect the calibration ?
If you have generated the whitepaper, please send us.

Thank you.
Best Regards,

From: Grimes, Jeff (J.R.)
Sent: Thursday, August 29, 2002 10:54 AM
To: Buetner, Steve (S.B.); Yeung, Lam (.)
Subject: Throttle Body

Hi Steve...The new throttle body for U204 will be 2LBE-9E926-AB...

I have flow data, and will be sending it to Mazda this afternoon.

I can't say yet what their position is going to be...I'm reviewing with my calibration team as well...

Jeff Grimes
OPD & Valua Engineering
Duratec Engine Programs, U204
Ford Motor Company
ph: (313) 322-5237 fax: (313) 594-7323
e-mail: jgrimes1@ford.com

From: Arnold, James (J.A.)
Sent: Monday, August 05, 2002 2:27 PM
To: Grimes, Jeff (J.R.)
Cc: Marynowski, Jan (J.M.); Arnold, James (J.A.); Yeung, Lem (.)
Subject: FW: Request to provide throttle body specification ?ECP02-147?

Any response to Mazda on these questions. If you have partial answers, you should send them to Mazda today, and tell them when the rest of the answers will be sent.

—Original Message—

From: Arnold, James (J.A.)
Sent: Friday, August 02, 2002 8:03 AM
To: Grimes, Jeff (J.R.)
Cc: Arnold, James (J.A.); Marynowski, Jan (J.M.); Yeung, Lem (.); Schuman, Howard (H.G.)
Subject: FW: Request to provide throttle body specification ?ECP02-147?

Jeff, this is the additional data that Mazda needs to meet the August 9 commitment for approving the -AB level throttle body. Note the Aug 5 (Monday) response required date.

—Original Message—

From: ohga.m@mazda.co.jp [mailto:ohga.m@mazda.co.jp]
Sent: Friday, August 02, 2002 4:59 AM
To: dwanjar1@ford.com
Cc: okada.l@mazda.co.jp; shouno.y@mazda.co.jp; kmatsus5@ford.com; bslngh@ford.com; jmarynow@ford.com; hschuman@ford.com; jarnold3@ford.com; kihara.t@pt.mazda.co.jp; yamashita.shlg@mazda.co.jp
Subject: Request to provide throttle body specification ?ECP02-147?

Dear Mr. D. Wanjarl,

Please provide me with the following information, which is necessary to study an impact on OBD.

1. Throttle sensor output voltage

For the new throttle body (2L8E-9F926-AB) ,

please notify the upper limit of variation for throttle sensor output

voltage

when throttle body is fully closed.

Please take whole environment conditions and variations into account.

In terms of calibration, it will be a problem if this exceeds 1.1V.

2. Output repeatability when throttle body is fully closed.

Comparing the new (2L8E-9F926-AB) and current (YL8U-9E926-DD) throttle bodies, please notify if this change gives some impact on output voltage repeatability when throttle body is fully closed.

Please provide an theoretical background to reach a conclusion as well.

3. Throttle body specification

Please notify throttle plate idle position angle has changed from what degree to what degree in this change, including variations.

4. Throttle opening angle VS . flow rate characteristics

Please notify Throttle opening angle vs flow rate characteristics for current (YL8U-9E926-DD) and new (2L8E-9E926-AB) throttle bodies.

(Condition)

Throttle opening angle range: 0 degree - 15 degree

Negative pressure: Constant (Please notify negative pressure value.)

Response expected : Aug. 5th, 2002.

Sincerely,

Muneyuki Ohga

PT Control System Engineering Group, Mazda Motor Corporation

Tel; +81-82-287-4233 (Ext.28294) Fax; +81-82-287-5116 (Ext.20016)

From: Bogema, John (P.)
Sent: Wednesday, July 17, 2002 12:48 PM
To: Smailone, Ronald (R.P.); Fiorini, John (J.J.); Grimes, Jeff (J.R.); Corbett, Sandra (S.M.)
Cc: Dalbo, Bob (R.J.); Yeung, Lem (.)
Subject: 3 SCFM T-Body implementation

The 3 SCFM throttle bodies for the 3.0L U204 will require re-calibration. Based on the results of preliminary impact testing with high limit 3 SCFM throttle bodies, we have found that the increase in throttle bypass airflow in-vehicle is around 15% over the current setting (Mean Increase would be 7.5%). At that level, FPDS and our DVP directs the recalibration of two control sub-systems. The approximate timing on this is 90 hours above current workload and additional emission validation.

After this calibration is complete, we will need to release a new calibration for all markets receiving this throttle body and maintain this path for all future service releases. (In addition to the current three model years)

Therefore, in order to insure that the impact of this change is correctly and thoroughly assessed, the resulting new calibration is properly proven-out, and that PCM hardware change costs are kept at a minimum, the 3.0L calibration team suggests that this hardware change be implemented at Job #2 2003 MY.

John P. Bogema
3.0L Escape Calibration Engineering
Phone:313.33.75133
Location:TEE 1AE22
Email:JBOGEMA@FORD.COM

From: Sventickas, Ed (E.)
Sent: Tuesday, July 16, 2002 5:48 AM
To: Young, Lam (.)
Subject: FW: QSF Throttle Body to Mazda

info

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Monday, July 15, 2002 6:44 PM
To: Klarr, Jerry (G.T.)
Cc: Brennan, Patrick (P.M.); Fascetti, Bob (R.J.); Sventickas, Ed (E.)
Subject: RE: QSF Throttle Body to Mazda

Jerry,

Takubo-san (HTAKUBO) is the Mazda Powertrain Promotion Office manager for the U204/J14. I don't know if he also works on J16.

Bob Dalbo
3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84947 Fax: (313) 32-31785
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----

From: Klarr, Jerry (G.T.)
Sent: Monday, July 15, 2002 6:40 PM
To: Sventickas, Ed (E.)
Cc: Brennan, Patrick (P.M.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: RE: QSF Throttle Body to Mazda

Pat Brennan or Bob Fascetti's team may have calibration contacts to expedite this. Pat/Bob - is this Takubo-san's responsibility?

G. T. Klarr (Jerry)
P/T Chief Engineer: PH: 32-26669/Cube: 1BA45
PDC/MD #205/FAX: 62-18063/gklarr@ford.com

-----Original Message-----

From: Sventickas, Ed (E.)
Sent: Monday, July 15, 2002 2:18 PM
To: Klarr, Jerry (G.T.)
Subject: FW: QSF Throttle Body to Mazda
Importance: High

Do you have contacts within Mazda calibration that could help expedite resolution??

-----Original Message-----

From: Grimes, Jeff (J.R.)
Sent: Monday, July 08, 2002 8:17 AM
To: Smaldone, Ronald (R.P.); 'dcunnin1@visteon.com '
Cc: Schuman, Howard (H.G.); Sventickas, Ed (E.); Klarr, Jerry (G.T.);
Dalbo, Bob (R.J.)
Subject: QSF Throttle Body to Mazda
Importance: High

Ron, Dave...I had a lengthy discussion ith Mazda this morning. The topic was the QSF throttle body on J16L.

Understandably, Mazda is concerned about tip-in control...and the Dash-out (jumpiness) issue they have. They feel the increased plate angle will increase the initial surge of air around the perimeter of the plate. This larger flow could worsen the condition.

They are requesting several weeks to evaluate the impact. I have explained that J14 and U204 have evaluated the TB, and find the change transparent. However, they own calibration on J16, and we need to provide them the time to evaluate.

Mazda is requesting 4 QSF throttle bodies. Specifically, they want worst-case (largest) plate angle samples...Dave, this is where you come in..I need to layout (plate angle only) some QSF TB's and locate 4 with plate angles greater than 7.6 degrees (if available)...If not available, I need the four largest we have.

Ron or Dave, if you could please make arrangements to get these throttle bodies to Howard Schuman...He is going to have them shipped to Japan 2nd day air (or overnight).

Mazda expects to respond no later than the end of August, but will make every effort to do so sooner.

In the meant time, I have already begun discussions with Cleveland on managing TB complexity...and will pursue this when I return to the office on the 15th. CRP2 Shutdown ends that Monday, so no time is being lost.

Thank everybody.

Jeff Grimes
Duratec Engine Programs

From: Smaldone, Ronald (R.P.)
Sent: Friday, July 12, 2002 11:35 AM
To: Young, Lem (.)
Subject: July 3 Pitch to Bennie

Ron Smaldone



Relentless in the Pursuit of Quality

Ronald P. Smaldone

Six Sigma Black Belt Candidate, FMEI

V-Engine Engineering - Ford Motor Company

Phone/FAX: 313-24-82294

Email: RSMALDON@FORD.COM

Text Pager: 313-795-8424

From: Plants, Paul (P.G.)
Sent: Tuesday, July 09, 2002 4:25 PM
To: Smaldone, Ronald (R.P.); Yeung, Lem (.)
Subject: FW: 2002 Escape Spreadsheet-CQIS Info

FYI, 3.0L 4V stuck closed throttle CQIS reports. Please file this, I will not keep.

---Original Message---

From: Kirschke, Kevin (K.E.)
Sent: Thursday, June 27, 2002 7:02 AM
To: Plants, Paul (P.G.)
Subject: 2002 Escape Spreadsheet-CQIS Info

Paul,

This copy of the spreadsheet has lines between each of the 62 CQIS reports. It makes it easier to read.



02 CQIS reports -
ivortle.st..

Regards,

Kevin E. Kirschke
Truck CCRG Administrator
Automotive Safety Office

Fairlane Plaza South, Suite 500
Phone: (313) 32-37893
FAX: (313) 59-42268

TRFAM	MODEL	VEHICLE	VIN	PRIO	DATE	TIME	CALLS	TRANS	AXLE	DUR	CODE	DUR	NAME	CITY	ST	ZIP	SYMPTOM	ADDL	SYM	CMR	TYPE	COMMENTS
AR	ESCAPH	434 JLE WAGON	1FMYU01328337451	20011128	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	0028	C & M Ford, Inc.	Middletown	NY		824105	STICKING THROTTLE BODY			RE		ISM 85-01-054 ADJUSTED IDLE TO 25-30% (AC) AFT (CAM) RESIST. PWR TB
AR	ESCAPH	434 JLE WAGON	1FMYU01328337451	20011128	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	0028	C & M Ford, Inc.	Middletown	NY		824105	STICKING THROTTLE BODY			RE		ADVISED TECH TO ADJUST THE IAC THEN SEE IF THE TB IS STICKING WITH THE CABLE UNHOOKED. ALSO CHECK FOR SLUDGE IN THE THROTTLE BODY. REPLACE IF NECC.
AR	ESCAPH	434 JLE WAGON	1FMYU01328337451	20011128	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	0028	C & M Ford, Inc.	Middletown	NY		824105	STICKING THROTTLE BODY			RE		
AR	ESCAPH	434 JLE WAGON	1FMYU01328337451	20011128	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	0028	C & M Ford, Inc.	Middletown	NY		824105	STICKING THROTTLE BODY			RE		
AR	ESCAPH	434 JLE WAGON	1FMYU01328337451	20011128	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	0028	C & M Ford, Inc.	Middletown	NY		824105	STICKING THROTTLE BODY			TC		THROTTLE PLATE BINDING
FR	ESCAPH	434 JLT WAGON	1FMYU041824A9628	20010727	3.0L	DUR	0M11A30	CD4E	E	300P2.73L	0028	Berrington Motor Car,	Berrington	VT		824104	THROTTLE BODY STICKS			RP		TECH STATES THE THROTTLE PLATE STICKS IN THE THROTTLE BODY. VEHICLE HAS BEEN AT ANOTHER DEALER FOR THE SAME CONCERN ONLY HAPPENS WHEN THE ENGINE IS RUNNING. HAS CHECKED THE CABLE AND IS FREE.
FR	ESCAPH	434 JLT WAGON	1FMYU041824A9628	20010927	3.0L	DUR	0M11A30	CD4E	E	300P2.73L	0028	Berrington Motor Car,	Berrington	VT		824104	THROTTLE BODY STICKS			RP		
FR	ESCAPH	434 JLT WAGON	1FMYU041824A9628	20010817	3.0L	DUR	0M11A30	CD4E	E	300P2.73L	0028	Berrington Motor Car,	Berrington	VT		824104	THROTTLE BODY STICKS			RP		
FR	ESCAPH	434 JLT WAGON	1FMYU041824A9628	20010817	3.0L	DUR	0M11A30	CD4E	E	300P2.73L	0028	Berrington Motor Car,	Berrington	VT		824104	THROTTLE BODY STICKS			RE		ISM 85-01-054 ADJUSTED IDLE TO 25-30% (AC) AFT (CAM) RESIST. PWR TB
FR	ESCAPH	434 JLT WAGON	1FMYU041824A9628	20010817	3.0L	DUR	0M11A30	CD4E	E	300P2.73L	0028	Berrington Motor Car,	Berrington	VT		824104	THROTTLE BODY STICKS			TC		ADJUSTED THROTTLE STOP
FR	ESCAP2	432 JLE WAGON	1FMYU011280A45742	20010912	3.0L	DUR	0M11A30	CD4E	E	300P2.73C	0157	Wickstrom Ford, Inc.	Barrington	IL		824100	THROTTLE BODY STICKING			RP		TECH STATES VEHICLE (SAME IN STATION) GAS PEDAL WAS STUCKING.
FR	ESCAP2	432 JLE WAGON	1FMYU011280A45742	20010912	3.0L	DUR	0M11A30	CD4E	E	300P2.73C	0157	Wickstrom Ford, Inc.	Barrington	IL		824100	THROTTLE BODY STICKING			RP		FOUND THROTTLE BODY IS STICKING. TECH CALLING FOR KNOWING ON STICKING
FR	ESCAP2	432 JLE WAGON	1FMYU011280A45742	20010912	3.0L	DUR	0M11A30	CD4E	E	300P2.73C	0157	Wickstrom Ford, Inc.	Barrington	IL		824100	THROTTLE BODY STICKING			RP		THROTTLE BODY AND WANTS TO KNOW IF THE THROTTLE BODY SHOULD ONLY HAVE TWO BOLTS.
FR	ESCAP2	432 JLE WAGON	1FMYU011280A45742	20010912	3.0L	DUR	0M11A30	CD4E	E	300P2.73C	0157	Wickstrom Ford, Inc.	Barrington	IL		824100	THROTTLE BODY STICKING			RE		ISM 85-01-054 ADJUSTED IDLE TO 25-30% (AC) AFT (CAM) RESIST. PWR TB
FR	ESCAP2	432 JLE WAGON	1FMYU011280A45742	20010912	3.0L	DUR	0M11A30	CD4E	E	300P2.73C	0157	Wickstrom Ford, Inc.	Barrington	IL		824100	THROTTLE BODY STICKING			RE		ADV. TECH OF ILM INFO. ADV. THAT HE SHOULD COMPARE TO LIKE LIGHT. IF HE CLEARED THROTTLE BODY AND IT IS STILL STICKING THEN REPLACE T-BODY IF ONLY HELD IN BY 3 BOLTS
FR	ESCAP2	432 JLE WAGON	1FMYU011280A45742	20010912	3.0L	DUR	0M11A30	CD4E	E	300P2.73C	0157	Wickstrom Ford, Inc.	Barrington	IL		824100	THROTTLE BODY STICKING			TC		SERVICE ENGINE LIGHT ON. VEHICLE STALLED TWICE, LOST ALL POWER THEN
FR	ESCAP2	432 JLE WAGON	1FMYU011280A45742	20010912	3.0L	DUR	0M11A30	CD4E	E	300P2.73C	0157	Wickstrom Ford, Inc.	Barrington	IL		824100	THROTTLE BODY STICKING			TC		RESTARTED. GAS PEAL. FEELS LIKE IT'S STICKING. BINDING.
FR	ESCAP2	432 JLE WAGON	1FMYU011280A45742	20010912	3.0L	DUR	0M11A30	CD4E	E	300P2.73C	0157	Wickstrom Ford, Inc.	Barrington	IL		824100	THROTTLE BODY STICKING			TC		READ TSB. DID NOT VERIFY STALLING CONCERN. DID VERIFY THAT THROTTLE BODY BINDING AND STICKS SHUT. REPLACE THROTTLE BODY. REPLACE POWER
FR	ESCAP2	432 JLE WAGON	1FMYU011280A45742	20010912	3.0L	DUR	0M11A30	CD4E	E	300P2.73C	0157	Wickstrom Ford, Inc.	Barrington	IL		824100	THROTTLE BODY STICKING			TC		
FR	ESCAP2	432 JLE WAGON	1FMYU011280A45742	20010912	3.0L	DUR	0M11A30	CD4E	E	300P2.73C	0157	Wickstrom Ford, Inc.	Barrington	IL		824100	THROTTLE BODY STICKING			TC		RELAY BECAUSE OF WHITE LETTERING. THE CUSTOMER REPORTS THROTTLE BODY STICKING AND GAS PEDAL HARD TO
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			CO		DEPRESS. VEHICLE WILL LAUNCH FROM A STOP SIGN.	
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			CO			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC		REPLACED THROTTLE BODY. PART #MR 2662 CHANGED TO 8549 BY DETAILER. SYMPTOM_CODE 81400 CHANGED	
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			TO 8549 BY DETAILER
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON	1FMYU041284A90271	20011028	3.0L	DUR	2M11A30	CD4E	E	300P2.73L	A428	Parchal Ford Lincoln	Rapids	AK		819100			TC			
FR	ESCAP4	434 JLT WAGON																				

IN	FIN	MODEL	VEHICLE	VIN	WORK DATE	MO	CALLS	TRAVEL	MILE	DLR CODE	DLR NAME	QTY	ST	ZIP	SYMPTOM	ACQ. BY	ONT	TYPE	COMMENTS
IN		ESCAP	434 JLT WAGON	1FMYU04128007720	2001093	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	LUBED THE THROTTLE CABLE, SEEMS
IN		ESCAP	434 JLT WAGON	1FMYU04128007720	2001104	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	THE BRAKE PADS GOT FROZEN TO THE
IN		ESCAP	434 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	ROTOR
IN		ESCAP	434 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			CO	ACCEL PEDAL STICKS
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	ADJUSTED THROTTLE CABLE STOP TO
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	SET TRIP TO 41 VOLTS AT FULL
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	THROTTLE
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	OK NOW
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	WARM COLD, GAS PEDAL STICKS AND
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	DOES NOT WORK SMOOTH WHEN
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	PRESSING ON
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	ACCELERATOR
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	REPLACED THROTTLE BODY
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	RECHECKED COLD, WORKING GOOD.
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	DRV_DLR_CODE BYE10 CHANGED TO
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	8005 BY DISTELTER PART_ABR 86
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	CHANGED TO
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	8005 BY DISTELTER SYMPTOM_CODE
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	4000 CHANGED TO 018101 BY
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	DISTELTER
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	ALLEGED THROTTLE STUCK IDLE
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	VEHICLE NOT PRESENT AT DEALER
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	TECHNICIAN UNAVAILABLE FOR
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	COMMENT.
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	BMW GS-01-GM ADJUSTED IDLE TO 24.30%
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	(NO) AFT (KAM) RESET, PART 20
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	ADVISED SERVICE CENTER OF
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	INFORMATION IN BMW, SUGGESTED THEY
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	HAVE
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	TECHNICIAN PERFORM APPROPRIATE
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	DIAGNOSIS AND CONCERN
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	VERIFICATION.
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	FIX NR: SECOND ESCAPE IN FOR
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	THROTTLE STOPPING CONCERN
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	TECH STATES THAT THE THROTTLE
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	STICKS AT THE CLOSED THROTTLE
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	POSITION
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	IF THE TECH UNCONNECTS THE CABLE
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	FROM THE THROTTLE BODY HE CANNOT
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	FIND ANY COMPONENTS THAT ARE
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	BRINGING SERVING KNOWNS OR ADVICE
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	BMW GS-01-GM ADJUSTED IDLE TO 24.30%
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	(NO) AFT (KAM) RESET, PART 20
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	ADVISED THE TECH OF THE INFO LISTED
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	IN THE ABOVE BMW.
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	BMW STATES THROTTLE BINDS IN
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	CLOSED POSITION. SERVING KNOWNS.
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	BMW GS-01-GM ADJUSTED IDLE TO 24.30%
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	(NO) AFT (KAM) RESET, PART 20
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	ADVISED TO RESET IDLE IDLE
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	ACCEL PEDAL STICKS
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	VERIFIED THAT ACCEL PEDAL STICKS
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	WHEN ACCELERATING OFF IDLE.
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	CHECKED
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	CABLE AND PEDAL ASSEMBLY, OK.
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	RELATED TO THROTTLE BODY,
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	REPLACED
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	THROTTLE BODY, RETESTED OK. FOR
IN		ESCAP	404 JLT WAGON	1FMYU04128007720	2001115	3.0	DUR	2011A30	CD4E E	3000P2.7L	84400	MidTown Ford Sales	Wilmington	MD	30300			TC	BILL HOLD PART FOR 80

YR	MM	MODEL	VEHICLE	VIN	PRIO	DATE	TIME	AXLE	DLR CODE	DLR NAME	CITY	ST	ZIP	SYMPTOM	ADSL	SYM	CMT TYPE	COMMENTS
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	2001102	3.0L DUR	2M11A30	CD4E E	3800F2.73L	08277	Lacomb Ford Sales Lt	Lacomb	GA				CD	ALMOST IN A ACCIDENT BECAUSE WHEN THEY HAD TO PUSH HARD ON THE THROTTLE TO GET GOING, THE THROTTLE WOULD OPEN AND IN REVERSE VEHICLE
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	2001102	3.0L DUR	2M11A30	CD4E E	3800F2.73L	08277	Lacomb Ford Sales Lt	Lacomb	GA				CD	WOULD GO VERY FAST, THEY ALMOST RAN INTO ANOTHER VEHICLE. WE YERIFIED CUSTOMERS CONCERN, WHEN ENGINE WAS RUNNING YOU COULD FEEL
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	2001102	3.0L DUR	2M11A30	CD4E E	3800F2.73L	08277	Lacomb Ford Sales Lt	Lacomb	GA				CD	THE THROTTLE WAS LIKE ALMOST STUCK IN CLOSE POSITION WITH MORE PRESSURE ON THROTTLE IT WOULD LET GO AND OPEN, BUT AT THAT POINT WOULD
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	2001102	3.0L DUR	2M11A30	CD4E E	3800F2.73L	08277	Lacomb Ford Sales Lt	Lacomb	GA				CD	BEAT ABOUT 1000 RPM WHEN VEHICLE WAS SHUT OFF THERE WAS NO THROTTLE
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	2001102	3.0L DUR	2M11A30	CD4E E	3800F2.73L	08277	Lacomb Ford Sales Lt	Lacomb	GA				CD	CONCERN, PEDAL AND THROTTLE VERY FREE MOVING, WE FOUND THROTTLE PLATE
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	2001102	3.0L DUR	2M11A30	CD4E E	3800F2.73L	08277	Lacomb Ford Sales Lt	Lacomb	GA				CD	SCREWS NOT TORQUED DOWN (IA TO USE TURN LOCK) WE RETIGHTENED AND
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	2001102	3.0L DUR	2M11A30	CD4E E	3800F2.73L	08277	Lacomb Ford Sales Lt	Lacomb	GA				CD	RESET BASE IDLE
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	2001102	3.0L DUR	2M11A30	CD4E E	3800F2.73L	08277	Lacomb Ford Sales Lt	Lacomb	GA				CD	SPN_DLR_CODE BY18 CHANGED TO 08277 BY DETELTER PART_NUMBER CHANGED TO 08277 BY DETELTER SYMPTOM_CODE 08277 CHANGED TO 010000 BY DETELTER
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	2001102	3.0L DUR	2M11A30	CD4E E	3800F2.73L	08277	Lacomb Ford Sales Lt	Lacomb	GA				CD	VEHICLE WAS BROUGHT IN FOR A THROTTLE STICKING WHEN CLOSED, SO
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	20010915	3.0L DUR	2M11A30	CD4E E	3800F2.73L	01588	Rick Range Ford-Mer	Monticello	IL	62450	THROTTLE STICKS		RP	NEEDING SOME FURTHER ADVICE.
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	20010915	3.0L DUR	2M11A30	CD4E E	3800F2.73L	01588	Rick Range Ford-Mer	Monticello	IL	62450	THROTTLE STICKS		RP	SUBSCRIBER TO CHECK BASE IDLE SETTINGS, CHECK AIR CLEANER TUBE AT THE
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	20010915	3.0L DUR	2M11A30	CD4E E	3800F2.73L	01588	Rick Range Ford-Mer	Monticello	IL	62450	THROTTLE STICKS		RP	THROTTLE BODY FOR OIL BUILD UP, IF ALL OK THEN REPLACE ENTIRE THROTTLE
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	20010915	3.0L DUR	2M11A30	CD4E E	3800F2.73L	01588	Rick Range Ford-Mer	Monticello	IL	62450	THROTTLE STICKS		RP	BODY ASSEMBLY
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	20010915	3.0L DUR	2M11A30	CD4E E	3800F2.73L	01588	Rick Range Ford-Mer	Monticello	IL	62450	THROTTLE STICKS		RP	TECH STATES THAT THE CUSTOMER HAS A CONCERN WITH THE THROTTLE STICKING
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	20010915	3.0L DUR	2M11A30	CD4E E	3800F2.73L	01588	Rick Range Ford-Mer	Monticello	IL	62450	THROTTLE STICKS		RP	CLOSED, TECH REPLACED THE THROTTLE BODY ON A PREVIOUS VISIT BUT THE CONCERN IS OCCURRING AGAIN, TECH
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	20010915	3.0L DUR	2M11A30	CD4E E	3800F2.73L	01588	Rick Range Ford-Mer	Monticello	IL	62450	THROTTLE STICKS		RP	SEEMING KNOWN.
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	20010915	3.0L DUR	2M11A30	CD4E E	3800F2.73L	01588	Rick Range Ford-Mer	Monticello	IL	62450	THROTTLE STICKS		RP	88M11000 3.0L ONLY, END
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	20010915	3.0L DUR	2M11A30	CD4E E	3800F2.73L	01588	Rick Range Ford-Mer	Monticello	IL	62450	THROTTLE STICKS		RP	INVESTIGATING, SEND IDLE'S ADVISED THE TECH OF ENGINE INVESTIGATING AND SUBMIT A ECMR ADVISED
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	20010915	3.0L DUR	2M11A30	CD4E E	3800F2.73L	01588	Rick Range Ford-Mer	Monticello	IL	62450	THROTTLE STICKS		RP	THE TECH IF CONCERN IS DUPLICATED THEN REPLACE THE BODY
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	20010915	3.0L DUR	2M11A30	CD4E E	3800F2.73L	01588	Rick Range Ford-Mer	Monticello	IL	62450	THROTTLE STICKS		RP	TECHNIAN STATED THEY HAD A CONCERN OF THROTTLE FEELS LIKE IS STICKY
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	20010915	3.0L DUR	2M11A30	CD4E E	3800F2.73L	01588	Rick Range Ford-Mer	Monticello	IL	62450	THROTTLE STICKS		RP	& LOOKING FOR ASSISTANCE
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	20010915	3.0L DUR	2M11A30	CD4E E	3800F2.73L	01588	Rick Range Ford-Mer	Monticello	IL	62450	THROTTLE STICKS		RP	THROTTLE BODY FEELS LIKE HAS A HARD SPOT.
01	01	ESCORT	404 JLT WAGON	1FMYU041800011503	20010915	3.0L DUR	2M11A30	CD4E E	3800F2.73L	01588	Rick Range Ford-Mer	Monticello	IL	62450	THROTTLE STICKS		RP	ADVISED THE TECHNIAN TO CHECK THE IDLE SETTING AND SEE IF NEED TO ADD

IN	PN	MODEL	VEHICLE	VIN	PROD DATE	ENG	CALL	TRANS	AXLE	CLR CODE	CLR NAME	CITY	ST	ZIP	SYMPTOM	ADDL SYM	CMR TYPE	COMMENTS
		ESCAPH	404 JLT WAGON	1FMYU0A129A020312	20010928	3.0L DUR	0811A30	CD4E E	3809PZ.7N	3809S	Durham Motor Ltd	Boscawen	AB		404003	STICKY THROTTLE	RE	BT BASE CODE - IF OK TO REPLACE THE THROTTLE BODY.
		ESCAPH	404 JLT WAGON	1FMYU0A129A020312	20010928	3.0L 2TECH	0812A30	GM	3809PZ.7N	3809S	Poughkeepsie Ford Inc	Poughkeepsie	NY		084105	ALLEGED THROTTLE STICK	RP	CUSTOMER STATES THAT THE THROTTLE STUCK ON ACCEL. THE TECH HAS BEEN UNABLE TO DUPLICATE THE CONCERN. THE THROTTLE MOVES FREELY.
		ESCAPH	404 JLT WAGON	1FMYU0A129A020312	20010928	3.0L 2TECH	0812A30	GM	3809PZ.7N	3809S	Poughkeepsie Ford Inc	Poughkeepsie	NY		084105	ALLEGED THROTTLE STICK	RP	ADVISES TECH OF NO KNOWNS FOR THE CONCERN. DUPLICATE THE CONCERN BEFORE ANY REPAIR ATTEMPTS ARE MADE.
		ESCAPH	404 JLT WAGON	1FMYU0A129A020312	20010928	3.0L 2TECH	0812A30	GM	3809PZ.7N	3809S	Poughkeepsie Ford Inc	Poughkeepsie	NY		084105	ALLEGED THROTTLE STICK	RP	TECH STATES THAT THE THROTTLE STICKS WHEN THE VEHICLE IS AT IDLE.
		ESCAPH	404 JLT WAGON	1FMYU0A129A020312	20010928	3.0L 2TECH	0812A30	GM	3809PZ.7N	3809S	Poughkeepsie Ford Inc	Poughkeepsie	NY		084105	ALLEGED THROTTLE STICK	RP	PULLED THE CABLE OFF AND THE THROTTLE BODY IS THE CAUSE OF THE CONCERN.
		ESCAPH	404 JLT WAGON	1FMYU0A129A020312	20010928	3.0L 2TECH	0812A30	GM	3809PZ.7N	3809S	Poughkeepsie Ford Inc	Poughkeepsie	NY		084105	ALLEGED THROTTLE STICK	RP	HAS BEEN GM 15000 AND IS SEEKING KNOWNS ON ADVISE.
		ESCAPH	402 JLT WAGON	1FMYU0A129A020312	20011009	3.0L DUR	0811A30	CD4E E	3809PZ.7N	01571	Joe Rizzo Ford, Inc.	North Riverdale	NJ		084104	THROTTLE STICKING AT IDLE	RP	ADVISED THE TECH OF NO KNOWNS FOR THE CONCERN. DUPLICATE THE CONCERN BEFORE ANY REPAIR ATTEMPTS ARE MADE.
		ESCAPH	402 JLT WAGON	1FMYU0A129A020312	20011009	3.0L DUR	0811A30	CD4E E	3809PZ.7N	01571	Joe Rizzo Ford, Inc.	North Riverdale	NJ		084104	THROTTLE STICKING AT IDLE	RP	TECH STATES THAT THE THROTTLE STICKS WHEN THE VEHICLE IS AT IDLE. HAS PULLED THE CABLE OFF AND THE THROTTLE BODY IS THE CAUSE OF THE CONCERN.
		ESCAPH	402 JLT WAGON	1FMYU0A129A020312	20011009	3.0L DUR	0811A30	CD4E E	3809PZ.7N	01571	Joe Rizzo Ford, Inc.	North Riverdale	NJ		084104	THROTTLE STICKING AT IDLE	RP	HAS BEEN GM 15000 AND IS SEEKING KNOWNS ON ADVISE.
		ESCAPH	402 JLT WAGON	1FMYU0A129A020312	20011009	3.0L DUR	0811A30	CD4E E	3809PZ.7N	01571	Joe Rizzo Ford, Inc.	North Riverdale	NJ		084104	THROTTLE STICKING AT IDLE	RP	ADVISED THE TECH TO COMPARE THE PEDAL STIFFNESS WITH ANOTHER LIKE VEHICLE. IF THE THROTTLE IS EXCESSIVELY HARD TO PUSH THEN REPLACE THE THROTTLE BODY AND SUBMIT THE BODY.
		ESCAPH	402 JLT WAGON	1FMYU0A129A020312	20011009	3.0L DUR	0811A30	CD4E E	3809PZ.7N	01571	Joe Rizzo Ford, Inc.	North Riverdale	NJ		084104	THROTTLE STICKING AT IDLE	RP	VEHICLE HESITATES FROM TAKE OFF. FEELS LIKE THROTTLE STICKS. NO ACTION TAKEN.
		ESCAPH	404 JLT WAGON	1FMYU0A129A020312	20011009	3.0L DUR	0811A30	CD4E E	3809PZ.7N	01571	Joe Rizzo Ford, Inc.	North Riverdale	NJ		084104	THROTTLE STICKING AT IDLE	RP	SYMPTOM CODE IS 1008 CHARGED TO BE 1008 BY OWNER.
		ESCAPH	404 JLT WAGON	1FMYU0A129A020312	20011009	3.0L DUR	0811A30	CD4E E	3809PZ.7N	01571	Joe Rizzo Ford, Inc.	North Riverdale	NJ		084104	THROTTLE STICKING AT IDLE	RP	TECH STATES THE CUSTOMER CONCERN IS A STICKING THROTTLE. TECH STATES LAST TIME A DIFFERENT TECH REPLACED THE THROTTLE BODY AND CABLE. TECH STATES HE CAN'T VERIFY THE CONCERN. TECH STATES THE CUSTOMER HAS FLOOR MATS. SEEKING KNOWNS. ADVISE TECH OF NO KNOWNS. ADVISE TECH TO VERIFY THE CONCERN PRIOR TO ANY REPAIRS. ADVISE TECH TO CHECK THE THROTTLE BODY, CABLE, FLOOR MATS, ETC. ADVISE TECH TO REMOVE THE SECOND FLOOR MAT AND CALL BACK IF NEEDED.
		ESCAPH	404 JLT WAGON	1FMYU0A129A020312	20010928	3.0L DUR	0811A30	CD4E E	3809PZ.7N	00601	West-Hart Ford, Inc.	Hamburg	NY		010103	ALLEGED STICKING THROTTLE	RP	PBE SEEKING UPDATE FOR GM 15000 FOR STICKING THROTTLE CONCERN. VEHICLE IS BACK FOR THE THIRD REPAIR ATTEMPT AND IS FACING POSSIBLE BUY BACK.
		ESCAPH	404 JLT WAGON	1FMYU0A129A020312	20010928	3.0L DUR	0811A30	CD4E E	3809PZ.7N	00601	West-Hart Ford, Inc.	Hamburg	NY		010103	ALLEGED STICKING THROTTLE	RP	CONSULT SMC. ADVISED PBE THAT THERE IS A REWORKED THROTTLE BODY THAT IS
		ESCAPH	404 JLT WAGON	1FMYU0A129A020312	20010928	3.0L DUR	0811A30	CD4E E	3809PZ.7N	00601	West-Hart Ford, Inc.	Hamburg	NY		010103	ALLEGED STICKING THROTTLE	RP	DUE TO BE RELEASED IN A COUPLE OF WEEKS. ADVISED PBE THAT IT MAY BE POSSIBLE TO OBTAIN A REWORKED THROTTLE BODY PRIOR TO RELEASE THROUGH THE PWT.
		ESCAPH	404 JLT WAGON	1FMYU0A129A020312	20010928	3.0L DUR	0811A30	CD4E E	3809PZ.7N	00601	West-Hart Ford, Inc.	Hamburg	NY		010103	ALLEGED STICKING THROTTLE	RP	
		ESCAPH	404 JLT WAGON	1FMYU0A129A020312	20010928	3.0L DUR	0811A30	CD4E E	3809PZ.7N	00601	West-Hart Ford, Inc.	Hamburg	NY		010103	ALLEGED STICKING THROTTLE	RP	

PLANT	MODEL	VEHICLE	VIN	PROD DATE	ENG	CALL	TRANS	AXLE	DLR CODE	DLR NAME	CITY	ST	ZIP	SYMPTOM	ADD. EVM	CMR TYPE	COMMENTS
FR	ESCAP4	4X4 JLB, WAGON	1FMYU02224A00027	20010802	2.0L ZTECH	0M12A20	02M	3800P2.7L	0508	Don Vaux Ford, Inc.	Monticello	MD	20606	084104	THROTTLE STUCK CLOSED	RP	NO BUAL TECH STATES THE VEHICLE HAS A STONING BRAY THROTTLE. HE STATED HE
FR	ESCAP4	4X4 JLB, WAGON	1FMYU02224A00027	20010802	2.0L ZTECH	0M12A20	02M	3800P2.7L	0508	Don Vaux Ford, Inc.	Monticello	MD	20606	084104	THROTTLE STUCK CLOSED	RP	HE CAN SEE THE THROTTLE PLATE BACKING IN THE BODY. HE STATED HE HAS
FR	ESCAP4	4X4 JLB, WAGON	1FMYU02224A00027	20010802	2.0L ZTECH	0M12A20	02M	3800P2.7L	0508	Don Vaux Ford, Inc.	Monticello	MD	20606	084104	THROTTLE STUCK CLOSED	RP	REPLACED THE THROTTLE BODY IN THE PART TO NO AVAIL. HE IS SEEKING IF THERE IS AN UPDATED THROTTLE BODY FOR THIS CONCERN.
FR	ESCAP4	4X4 JLB, WAGON	1FMYU02224A00027	20010802	2.0L ZTECH	0M12A20	02M	3800P2.7L	0508	Don Vaux Ford, Inc.	Monticello	MD	20606	084104	THROTTLE STUCK CLOSED	RP	ADVISED TECH TO CHECK THE INTAKE FOR WARPAGE. HE SHOULD REPLACE THE
FR	ESCAP4	4X4 JLB, WAGON	1FMYU02224A00027	20010802	2.0L ZTECH	0M12A20	02M	3800P2.7L	0508	Don Vaux Ford, Inc.	Monticello	MD	20606	084104	THROTTLE STUCK CLOSED	RE	INTAKE IF WARPAGE IS FOUND. NO UPDATED PARTS.
FR	ESCAP4	4X4 JLB, WAGON	1FMYU02224A00027	20010802	2.0L ZTECH	0M12A20	02M	3800P2.7L	0508	Don Vaux Ford, Inc.	Monticello	MD	20606	084104	THROTTLE STUCK CLOSED	RE	THE ACCELERATOR IS HARD TO PUSH LIKE IN 98M 1200. CUSTOMER WANTS FIX
FR	ESCAP4	4X4 JLT, WAGON	1FMYU01129C71629	20020315	3.0L DUR	0M11A20	02M	3800P2.7L	01223	Stoner-White Ford Inc	Quincyville	PA	17130	011200		CO	FOR THIS, AFRAID TO BACK IN GARAGE. CAN NOT HOLD OFF UNTIL 3RD QUARTER 2002 LIKE 98M 1200 SAYS. WHAT
FR	ESCAP4	4X4 JLT, WAGON	1FMYU01129C71629	20020315	3.0L DUR	0M11A20	02M	3800P2.7L	01223	Stoner-White Ford Inc	Quincyville	PA	17130	011200		TC	NEEDS REPLACED? THROTTLE BODY LIKE RECALL WAS OUT ON THE EXPLORERS
FR	ESCAP4	4X4 JLT, WAGON	1FMYU01129C71629	20020315	3.0L DUR	0M11A20	02M	3800P2.7L	01223	Stoner-White Ford Inc	Quincyville	PA	17130	011200		TC	PROGRAM CODES. THANKS, 08V_DLR_CODE BYE10 CHANGED TO DASH BY DISTIBTER
FR	ESCAP4	4X4 JLT, WAGON	1FMYU01129C71629	20020315	3.0L DUR	0M11A20	02M	3800P2.7L	01223	Stoner-White Ford Inc	Quincyville	PA	17130	011200		TC	

EM02-827-D 5189

From: Schuman, Howard (H.G.)
Sent: Tuesday, July 09, 2002 1:01 PM
To: Yeung, Lam (.)
Subject: FW: QSF Throttle Body to Mazda

Importance: High

Howard Schuman
MPV Duratec Engine Systems
Phone (313) 594-6652
Fax (313) 594-7323

-----Original Message-----

From: Grimes, Jeff (J.R.)
Sent: Monday, July 08, 2002 8:17 AM
To: Smaldone, Ronald (R.P.); 'dcunnin1@visteon.com '
Cc: Schuman, Howard (H.G.); Sventickas, Ed (E.); Klarr, Jerry (G.T.); Dalbo, Bob (R.J.)
Subject: QSF Throttle Body to Mazda
Importance: High

Ron, Dave...I had a lengthy discussion ith Mazda this morning. The topic was the QSF throttle body on J16L.

Understandably, Mazda is concerned about tip-in control...and the Dash-out (jumpiness) issue they have. They feel the increased plate angle will increase the initial surge of air around the perimeter of the plate. This larger flow could worsen the condition.

The are requesting several weeks to evaluate the impact. I have explained that J14 and U204 have evaluated the TB, and find the change transparent. However, they own calibration on J16, and we need to provide them the time to evaluate.

Mazda is requesting 4 QSF throttle bodies. Specifically, they want worst-case (largest) plate angle samples...Dave, this is where you come in..I need to layout (plate angle only) some QSF TB's and locate 4 with plate angles greater than 7.6 degrees (if available)...If not avilable, I need the four largest we have.

Ron or Dave, if you could please make arrangements to get these throttle bodies to Howard Schuman...He is going to have them shipped to Japan 2nd day air (or overnight).

Mazda expects to respond no later than the end of August, but will make every effort to do so sooner.

In the meant time, I have already begun discussions with Cleveland on managing TB complexity...and will pursue this when I return to the office on the 15th. CEP2 Shutdown ends that Monday, so no time is being lost.

Thanx everybody.

Jeff Grimes

Duratec Engine Programs

From: Grimes, Jeff (J.R.)
Sent: Thursday, June 27, 2002 3:12 PM
To: Hofman, Michael (M.V.); Klarr, Jerry (G.T.); Sventickas, Ed (E.)
Cc: Yeung, Lem (.); Smaldone, Ronald (R.P.); Corbett, Sandra (S.M.); 'mmckee@vistaon.com'
Subject: Throttle Body QSF

Importance: High

1250 Throttle bodies are being delivered to FCSD's Westland facility this afternoon. They should be processed in the morning...officially closing the QSF.

The team recognizes that while the QSF service parts are more robust to causes of stick-bind-grab, there is much more to do.

This additional work will be done as part of the ongoing high-mileage project...and as a regular OPD investigation...most likely with continued black belt support.

A more complete presentation/closure report is planned for Wednesday's review with Bennie Fowler.

Jeff Grimes
Duratec Engine Programs

From: Khan, Muhammad (M.S.)
Sent: Friday, June 14, 2002 11:20 AM
To: Basel Abbas; Bill Grewal; Bob Dalbo; Brian Miller; Chad Patterson; Dave Cunningham (Visteon); Don Altonian; Donald Moore; Ed Godlewski; Edward Gates; George Hansen; Jeff Grimes; Jeff Kosko; John Bogema; John Chancey III; Karim Rashid; Lem Yeung; Michael Hofman; Mike McKee (Visteon); Muhammad Khan; Ronald Smaidone; Sandra Corbett; Sarah Padula; Scott Moorhouse; Steve Buettner; Tom Foley
Subject: HMI (Throttle Body) Updated Proformas on Web

We have uploaded the Throttle Body High Mileage updated proformas on the PT Quality Web Site at:
<http://www.homepages.ford.com/ptse/quality/sitefiles.asp?CURRDIR=%2FOutfitters%2FHigh+Mileage>

Thanks,

Muhammad S. Khan
RIE, ~~Ford Outfitters~~- PTSE
(PDC) 2B-G63
Tel.: (313)-62-14782

From: Kosko, Jeff (J.R.)
Sent: Friday, March 08, 2002 10:33 AM
To: Boardley, Brian (B.A.); Yeung, Lem (L.); Grimes, Jeff (J.R.); Smaldone, Ronald (R.P.)
Cc: Gates, Edward (E.)
Subject: RE: QSF

Brian, do we know that KCAP or CEP is not changing the throttle set air flow screw?
Before you answer (no) I recommend you discuss with the resident at each site or walk the line,
as this has recently been found that on the 4.0L SOHC both KEP and SLAP WERE ADJUSTING
the throttle set screw! This created stalling and sticking in the throttle body.

Please let me know what you find.
Jeff Kosko
Spvr. Intake Systems

-----Original Message-----
From: Boardley, Brian (B.A.)
Sent: Thursday, March 07, 2002 2:18 PM
To: Yeung, Lem (L.); Grimes, Jeff (J.R.); Kosko, Jeff (J.R.)
Subject: QSF
Importance: High

Gentlemen,

FYI, Throttle body claims are very rapidly approaching the QSF Threshold. They are considering a
QSF for throttle body currently.

Regards

Brian A. Boardley

Systems Engineer
U204 V6 Duratec System Engineering
Phone: 313-206-2143 Fax: 313-594-7323

From: Chomyshyn, Mike (B.M.)
Sent: Tuesday, December 03, 2002 7:43 PM
To: Tiu Jr., Rogelio (R.G.); 'Diane Yarde'; Price, Lance (L.E.); Chomyshyn, Mike (B.M.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.); Hernandez, Eriteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve
Importance: High

I am amazed by what we are finding. The invoice is for 248 pieces of a valve. A pallet of this part holds 960 pieces so this shipment is approx 1/4 of a pallet! It is certainly bigger than a pouch!
The weight of the 248 pieces should be approx 100 lbs!

How can we not know where this is?

Lance, we need to know how this case got out of DPD - what size, what weight, how many values included, can we prove it was shipped!

Regards,
B. M. Chomyshyn
E. M. Chomyshyn
International Distribution Operations (IDO)
Windsor, Ontario E-mail mchomysh@ford.com
Phone 951-1428 (Ford) 519-257-1428 (Bell)
Fax 951-1408

-----Original Message-----

From: Tiu Jr., Rogelio (R.G.)
Sent: Tuesday, December 03, 2002 7:26 PM
To: 'Diane Yarde'; Tiu Jr., Rogelio (R.G.); Chomyshyn, Mike (B.M.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.); Hernandez, Eriteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve

Hello Diane,

Yes Invoice Number 434230 was shipped under AWB no. 9207564693. I received the pouch personally. Invoice indicates 248 pcs of IAC valve but actual content of the pouch is just 1 pc Valve Throttle plus 5 pc bolt (F8AZ-1012-AA). Case Number is also correct (43970413). There is just one thing, that particular AWB arrived in Manila December 1, 2002 around 10 pm. The package was delivered to our plant December 2, 2002 9 PM. From your note its arriving December 3, 2002 Manila. Could you please check on this. Anyway, there are some shipments that arrived at DHL Facility Last Night, one of them might be our shipment. I'll keep you posted.

Mike,

The case number attached to the pouch is 43970413. According to DHL, items might be packed incorrectly. Please see attached note from Christine. Thanks.

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

-----Original Message-----

From: Diane Yarde [mailto:dyarde@us.dhl.com]
Sent: 04 December 2002 00:47
To: Tiu Jr., Rogelio (R.G.)
Cc: Chomyshyn, Mike (B.M.); 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
Subject: Re: Emergency Order for Old Level IAC Valve

this invoice 434230 was shipped under AWB 9207564693 arriving MNL today 03 Dec. Invoice indicates 248 quantity of part nbr YF1Z 9F715AA valve assembly - throttle contained in case 43970413, 2 lbs dims 19 x 15 x3. If this case does not contain 248 pcs, possible pick/pack issue?

"Tiu Jr., Rogelio (R.G.)" wrote:

>
> Hello Mike,
>
> I tracked the package and it already arrived at the DHL Facility in Manila
> at around 2:30 AM. Its being processed for clearance. I am now asking the
> help of our Traffic and Custom Group to Expedite its release.
>
> We appreciate every effort your team have done for us even if its a holiday
> for you guys. Thank you very much.
>
> We will be waiting for further information about the next shipment of 210
> pcs. Thank you again.
>
> Rogelio G. Tiu Jr.
> Senior Supply Chain Analyst
> Material Planning and Logistics
> Ford Motor Company Phils.
> Tel: 6349-541-5097
> Fax: 6349-541-5030
> Email: rtiu@ford.com
>
> -----Original Message-----
> From: Chomyshyn, Mike (B.M.)

> Sent: 30 November 2002 12:19
> To: 'Christine Nickols'; Chomyshyn, Mike (B.M.)
> Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);
> 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);
> Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley,
> Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: RE: Emergency Order for Old Level IAC Valve
> Importance: High
>
> Christine, please provide the invoice number as requested and fax a copy of
> that to Rogelio as requested.
>
> Rogelio, please look for the material with the regular DHL freight. The AWB
> has already been identified for you to track, and the invoice copy will be
> available to you soon.
> I hope this helps and I hope you receive the material early on Monday.
>
> Please let us know how this worked out.
>
> Regards,
> B. M. Chomyshyn
> B. M. Chomyshyn
> International Distribution Operations (IDO)
> Windsor, Ontario E-mail mchomysh@ford.com
> Phone 951-1428 (Ford) 519-257-1428 (Bell)
> Fax 951-1408
>
> -----Original Message-----
> From: Christine Nickols [mailto:cnickols@us.dhl.com]
> Sent: Friday, November 29, 2002 9:44 PM
> To: Chomyshyn, Mike (B.M.)
> Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);
> 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);
> Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley,
> Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: Re: Emergency Order for Old Level IAC Valve
>
> Mike,
>
> Material was recvd but was not shipped seperately. It was included with
> the regular nightly shipment.
> AWB# 9207564693
> Fax alert will be sent.
>
> Kindest Regards,
> Christine
>
> "Chomyshyn, Mike (B.M.)" wrote:
> >
> > Diane Yarde (DHL), we need your assistance on a very special shipment to
> > Ford Philippines going out of DPD tonight.
> > The material will be picked late this afternoon and the invoice will not
> > be available until it is ready for shipment after 5:00pm today.
> > The Dest code is 56363 DOR number 02504 Invoice - not yet known
> > Part is YF1Z-9F715-AA 210 pieces from Detroit depot (another 210 pcs to
> > be referred to other depot later)
> >

> > There is a special "Ship To" address for this material; It is:
> >
> > Pls. Attn Parts to:
> > Mr. Rogelio G. Tiu/Mr. Valery Valero
> > Ford Motor Company Philippines
> > #1 American Road, Green Field Automotive park - SEZ
> > Santa Rosa, Laguna, Philippines 4026
> > Tel: 63495415097 Fax: 63495415030
> >
> > What I need from DHL is to fax a copy of the invoice(s) to Ford
> > Philippines to the pfax listed below and also to alert everyone in this
> > e-mail note of the AWB for the shipment.
> >
> > Diane, my home phone is 519-733-3537 in case you need additional info on
> > this later tonight.
> >
> > Your usual attention to special requests is always appreciated. Thank
> > you.
> >
> > Regards,
> > B. M. Chomyshyn
> > B. M. Chomyshyn
> > International Distribution Operations (IDO)
> > Windsor, Ontario E-mail mchomysh@ford.com
> > Phone 951-1428 (Ford) 519-257-1428 (Bell)
> > Fax 951-1408
> >
> > > -----Original Message-----
> > > From: Tiu Jr., Rogelio (R.G.)
> > > Sent: Friday, November 29, 2002 2:36 AM
> > > To: Chomyshyn, Mike (B.M.); Santo, Michelle (M.C.);
> > > 'apower@us.dhl.com'
> > > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.);
> > > Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> > > 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame,
> > > Maureen (M.)
> > > Subject: RE: Emergency Order for Old Level IAC Valve
> > >
> > > Hello Again,
> > >
> > > We appreciate all the support that you have been giving us. Thank you
> > > very much.
> > >
> > > Since we might not get in touch with you again until Monday, we would
> > > like to request that the following be done:
> > >
> > > a. Please fax a copy of the invoice to this number 6349-541-5030. We
> > > will use this for import permitt application
> > > b. Please provide us of the airwaybill number or DHL tracking Number so
> > > that we can track the shipment at our end.
> > >
> > > Also please inform us if the shipment is freight prepaid (door to door)
> > > or not.
> > >
> > > We are very sorry for any inconvenience that we caused you. Thanks.
> > >
> > >
> > >
> > >
> > >

> > >
> > > Rogelio G. Tiu Jr.
> > > Senior Supply Chain Analyst
> > > Material Planning and Logistics
> > > Ford Motor Company Phils.
> > > Tel: 6349-541-5097
> > > Fax: 6349-541-5030
> > > Email: rtiu@ford.com
> > >
> > > -----Original Message-----
> > > From: Chomyshyn, Mike (B.M.)
> > > Sent: 28 November 2002 21:22
> > > To: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.)
> > > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.);
> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame,
> Maureen (M.); Chomyshyn, Mike (B.M.); Calimbahin, Jose (J.V.); Arreza, Leo
> Neil (L.C.); 'apower@us.dhl.com'
> > > Subject: RE: Emergency Order for Old Level IAC Valve
> > >
> > > OK, here is what we can do for you:
> > > Today, Thuresday Nov 28 and Friday Nov 29 are US holidays.
> > > IDO office in Canada will submit the order for 420 pieces of service
> part YF1Z-9F715-AA
> > > The order will be processed into the US system tomorrow Friday Nov 29.
> The depot is working for emergency orders only so they should process this
> order on friday afternoon.
> > > Our master depot in Detroit does not have sufficient inventory to fill
> this entire order, so other depots will be referred and allocated for some
> material.
> > > The Detroit depot will be able to ship out on Friday evening and we
> will send the material by DHL and we will co-ordinate expedited service for
> you. We also note that you have included a special "ship to" address.
> > >
> > > The material coming from our other depots will be transferred to Detroit
> (the normal consolidation point on all referred material for export markets)
> and will not be available until Monday or Tuesday of next week (Dec 2 or
> 3).>
> > >
> > > I can appreciate your urgency for these parts and our staff is working
> very hard to assist in delivering to you in the shortest possible time.
> > >
> > > Unfortunately, this order was received today during the US holiday and
> timing of this order is unfortunately poor. We will still do our best to
> assist.
> > >
> > > Regards,
> > > B. M. Chomyshyn
> > > B. M. Chomyshyn
> > > International Distribution Operations (IDO)
> > > Windsor, Ontario E-mail mchomysh@ford.com
> > > Phone 951-1428 (Ford) 519-257-1428 (Bell)
> > > Fax 951-1408
> > >
> > >
> > > -----Original Message-----
> > > From: Tiu Jr., Rogelio (R.G.)
> > > Sent: Thursday, November 28, 2002 1:07 AM
> > > To: Santo, Michelle (M.C.)

> > > Cc: Chomyshyn, Mike (B.M.); Grimes, Jeff (J.R.); Fukushima, Takashi
> (T.); Beardo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj
> (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)
> > > Subject: Emergency Order for Old Level IAC Valve

> > > Hello,

> > > You were referred to us as our Main contact for our order of 420 Pcs. of
> Old IAC valve. Attached is our firm order for the said part. Our parts are
> just enough to cover our production for this week. There are Duratec
> Engines that arrived in Manila today (288 units) but we are not very
> confident if there are still more old level engines in that shipment. Out
> of the 288 units that we checked last shipment, only 61 units were old level
> engines. We are assuming that the shipment coming in will most likely be
> pure New Level Engines. So, by Monday Morning, we will have no parts for
> our assembly line.

> > > We hope you understand our situation and facilitate our order with
> utmost urgency. Thank you very much.

> > > << File: P211281.xls >>

> > > Rogelio G. Tiu Jr.
> > > Senior Supply Chain Analyst
> > > Material Planning and Logistics
> > > Ford Motor Company Phils.
> > > Tel: 6349-541-5097
> > > Fax: 6349-541-5030
> > > Email: rtiu@ford.com

From: Chomyshyn, Mike (B.M.)
Sent: Friday, November 29, 2002 11:19 PM
To: 'Christine Nickols'; Chomyshyn, Mike (B.M.)
Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.); 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
Subject: RE: Emergency Order for Old Level IAC Valve
Importance: High

Christine, please provide the invoice number as requested and fax a copy of that to Rogelio as requested.

Rogelio, please look for the material with the regular DHL freight. The AWB has already been identified for you to track, and the invoice copy will be available to you soon.

I hope this helps and I hope you receive the material early on Monday.

Please let us know how this worked out.

Regards,

B. M. Chomyshyn

B. M. Chomyshyn

International Distribution Operations (IDO)

Windsor, Ontario E-mail mchomysh@ford.com

Phone 951-1428 (Ford) 519-257-1428 (Bell)

Fax 951-1408

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Sent: Friday, November 29, 2002 9:44 PM

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Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);

'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);

Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley,

Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,

Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)

Subject: Re: Emergency Order for Old Level IAC Valve

Mike,

Material was recvd but was not shipped seperately. It was included with the regular nightly shipment.

AWB# 9207564693

Fax alert will be sent.

Kindest Regards,

Christine

"Chomyshyn, Mike (B.M.)" wrote:

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> Diane Yarde (DHL), we need your assistance on a very special shipment to Ford

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> > Sent: Friday, November 29, 2002 2:36 AM
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> > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kraiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)

> > Subject: RE: Emergency Order for Old Level IAC Valve

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> > b. Please provide us of the airwaybill number or DHL tracking Number so that we can track the shipment at our end.

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> > Also please inform us if the shipment is freight prepaid (door to door) or not.

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> > We are very sorry for any inconvenience that we caused you. Thanks.

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> >

> > Rogelio G. Tiu Jr.
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> > Material Planning and Logistics
> > Ford Motor Company Phils.
> > Tel: 6349-541-5097
> > Fax: 6349-541-5030
> > Email: rtiu@ford.com

> >

> > -----Original Message-----

> > From: Chomyshyn, Mike (B.M.)
> > Sent: 28 November 2002 21:22
> > To: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.)
> > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.);
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'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen
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YF1Z-9F715-AA

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> > Unfortunately, this order was received today during the US holiday and timing
of this order is unfortunately poor. We will still do our best to assist.

> >

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> > B. M. Chomyshyn

> > B. M. Chomyshyn

> > International Distribution Operations (IDO)

> > Windsor, Ontario E-mail mchomysh@ford.com

> > Phone 951-1428 (Ford) 519-257-1428 (Bell)

> > Fax 951-1408

> >

> >

> > -----Original Message-----

> > From: Tiu Jr., Rogelio (R.G.)

> > Sent: Thursday, November 28, 2002 1:07 AM
> > To: Santo, Michelle (M.C.)
> > Cc: Chomyshyn, Mike (B.M.); Grimes, Jeff (J.R.); Fukushima, Takashi (T.);
Beaudo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.);
Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)
> > Subject: Emergency Order for Old Level IAC Valve
> >
> > Hello,
> >
> > You were referred to us as our Main contact for our order of 420 Pcs. of Old
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still more old level engines in that shipment. Out of the 288 units that we
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Monday Morning, we will have no parts for our assembly line.
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urgency. Thank you very much.
> >
> > << File: P211281.xls >>
> >
> >
> >
> > Rogelio G. Tiu Jr.
> > Senior Supply Chain Analyst
> > Material Planning and Logistics
> > Ford Motor Company Phils.
> > Tel: 6349-541-5097
> > Fax: 6349-541-5030
> > Email: rtiu@ford.com
> >

From: Sanders, Muriel (M.S.)
Sent: Thursday, August 08, 2002 10:39 AM
To: Grimes, Jeff (J.R.); Yeung, Lam (.); Wettach, Bill (B.); Suarez, Rhae (R.); Tarzes, Laura (L.D.)
Cc: Fournelle, Gilbert (G.); Fascetti, Bob (R.J.); Dalbo, Bob (R.J.)
Subject: RE: Finned Pintle Hold-up

Importance: High



The black text below are the answers to Tom Durfee's (Service Engineering) questions. He is rejecting the concern until these items are addressed. Please let me know when this information has been added to the concern.

Lam/Jeff/Bill - I do not have WERS access. Will one of you please add the responses to items 1-3 & 7 for me. Thanks!

Rhae/Laura - Please answer items 4 & 6.

1. Other IAC's have had this new fin pintle design and no PCM reflash was required why does this vehicle line need a reflash with an IAC change?
We have data showing that the finned pintle valve is not transparent to the guide A valve. The mean finned pintle ISC duty cycle at idle is 3% higher than with the current production valve.

2. If the new IAC is installed and no reflash is done what is the failure mode?
Possible (low probability) stall at warm startup or engagement.

3. Does the calibration have to be updated with the new IAC?
Yes, applicable calibration numbers were entered in this concern by John Bogema on 7/25/02.

4. If the calib has to be update with this new IAC, how does the out of warranty customer get notified of this requirement?

5. number was skipped by Tom

6. In the parts FCSD catalog we can have a flag that calls out a new PCM/Re-flash but this is not a six sigma repair.

7. A TSB will need to be issued to the field and there is not enough information in this concern to release a TSB. New PCM part numbers will have to be release in WERS for the new calibration. The stall TSB is written and is waiting for approval of this concern. We cannot get the finned pintle IAC service part number necessary for the TSB until this concern is approved.
The calibration part numbers were released in C11390580. They will be available to Fordstar on 8/9/02.

Muriel Sanders

U204 3.0L Calibration
Ford Motor Company
Phone: 313-32-27307
Fax: 313-32-31786

E-mail: msander6@ford.com

-----Original Message-----

From: Dalbo, Bob (R.J.)
Sent: Wednesday, August 07, 2002 5:20 PM
To: Galante, Chris (C.R.); Terzes, Laura (L.D.); Fascetti, Bob (R.J.)
Cc: Sanders, Muriel (M.S.); Fournelle, Gilbert (G.)
Subject: Fined Pintle Hold-up
Importance: High

Chris,

Yes, the fined pintle IACV does require a calibration change on the Escape/Tribute. The service calibrations will be available Friday (8/9). We have a TSB in for review that explains that the calibration update is required for the new IACV.

Who in service engineering is rejecting this concern? We need to bring them up to speed on this change and the urgency to complete it.

Laura,

How does FCSD manage coordinated parts changes like this IACV/calibration combination? Is that process already underway for this change?

Bob Dalbo

3.0L Calibration Supervisor
Outfitters Calibration, NAT
Phone: (313) 24-84847 Fax: (313) 32-31786
Pager: (313) 795-2859 Email: rdalbo@ford.com

-----Original Message-----



From: Galante, Chris (C.R.)
Sent: Wednesday, August 07, 2002 10:47 AM
To: Dalbo, Bob (R.J.)
Subject: calibration change for Escape

Hi Bob.

We spoke earlier about the calibration change for Escape related to stalls, and you gave me a concern number (C11390565) which is related to the fined pintle IAC change. Does the IAC change require the calibration change??

The reason I ask is that service engineering is likely rejecting the concern for, among other reasons, the chance that a customer who has a vehicle out of warranty may change the IAC themselves and not be aware that a TSB exists requiring a reflash. Something I'm curious to know is that on the modular products, we introduced the fined pintle design without any calibration change. Why would the Escape be unique in this regard? If not, should we disassociate the calibration change and IAC change (i.e. have two separate concerns)?

Christopher R. Galante
cgalante@ford.com

 Fax: (313) 337-3813
 Phone: (313) 845-6067
Pager: (313) 795-2807

V-Engine Engineering - Ford Motor Co.

From: Moore, Donald (D.R.)
Sent: Friday, January 10, 2003 4:33 PM
To: Sventickas, Ed (E.)
Cc: Grimes, Jeff (J.R.)
Subject: FW: Hello from the great White north

Ed, attached is what Matt and I discussed on Wednesday.....let me know if you think we need more info....

---Original Message---

From: Dixon, Matthew (M.H.)
Sent: Friday, January 10, 2003 3:37 PM
To: Grimes, Jeff (J.R.)
Cc: Moore, Donald (D.R.)
Subject: RE: Hello from the great White north

Hi Jeff,

It's a sunny but frigid 49 degrees today. I miss the snow. NOT!

I just got back from training my FCG how to acquire the data. I already got the test parameters from Tom Durfee. It won't be a problem to take IAC comand duty cycle on a 30 car sample. I can't give you Escapes, as I work at the Taurus plant.

We'll record:

- IAC D.C.
- evap purge D.C. (affects IAC duty cycle for a given RPM... we'll ensure it's 0% or blocked off)
- RPM (should be close to 656rpm when taking data)
- ECT (should be above 194 deg. F, or quite a bit higher if we're bullking without thermostat bypass valves this week)
- SHRTFT and LONGFT (fuel trim) for both banks (he'll confirm it is under the 10% standard)

I think that's all I asked him to acquire.... He's also doing some other projects for me so I'm giving him until 1/15/03 to cough up the data. I will be visiting PTO plants next week, so I'll check my email and forward you the data when I have a chance to proof it.

If you need to reach me my cell phone is 404-434-7261.

Cheers!

Matthew Dixon
Powertrain Resident Engineer
Atlanta Assembly Plant
404-689-1595
mdixon3@ford.com

---Original Message---

From: Grimes, Jeff (J.R.)
Sent: Friday, January 10, 2003 2:45 PM
To: Dixon, Matthew (M.H.)
Subject: Hello from the great White north

Hello, Matt. How are things going ... Blizzard like conditions today...hope its sunny and warm down there..

When you get a chance, I need some diagnostic data...

For current-production Escapes I need to know what IAC duty Cycle distribution looks like off EOL.

Can you check IAC duty cycle on 30 cars, and send me the data? I'll have a procedure forwarded from Durfee as soon as it's available.

Happy New Year

Jeff Grimes

OPD & Value Engineering

Duratec Engine Programs, U204

Ford Motor Company

ph: (313) 322-5237 fax: (313) 594-7323

e-mail: jgrimes1@ford.com

From: Durfee, Tom (T.P.)
Sent: Friday, January 10, 2003 2:16 PM
To: Grimes, Jeff (J.R.)
Subject: RE: Service procedure for EGR Diagnostics

Sorry the IAC TSB is hotter.

Give me till 3:00 PM today you should have one.

This will also help.



IAC TSB
087-2003-0663.doc

—Original Message—

From: Grimes, Jeff (J.R.)
Sent: Friday, January 10, 2003 2:13 PM
To: Durfee, Tom (T.P.)
Subject: Service procedure for EGR Diagnostics

Can you provide the subject section of the "book"???

Happy New Year

Jeff Grimes

OPD & Value Engineering
Duratec Engine Programs, U204
Ford Motor Company
ph: (313) 322-5237 fax: (313) 584-7323
e-mail: jgrimes1@ford.com

IAC Diagnostic Service Tips - General

- Never clean an IAC valve. Carburetor cleaners and other cleaning agents may temporarily repair the drivability concern, but the long-term functionality of the valve is compromised.
- For stalling complaints, make certain the service writer obtains as much information as possible from the customer as to the conditions causing the stall. Attached is a drivability concern check off sheet that if used can help reduce the time required to diagnose a vehicle.

NOTE: If the vehicle was in gear and moving the possibility of the IAC valve causing a stall is unlikely unless stall occurred on deceleration.

Use the following supplemental information for all engines except for the 3.9L Lincoln LS and Thunderbird.

1. Use the following conditions for the test described below:

- Transmission in Park
- Engine Temperature should be at least 190degF (88degC)
- All accessories should be off Steering wheel in the center position
- EGVR and EVAPDUTY CYCLE at zero, if the vehicle has an EGR system
- Short and Long Term Fuel trims less than 15% +

At stabilized engine speed (RPM) and temperature (hot idle) per the Powertrain Control Emission Diagnostics PC/ED manual, verify the IAC duty cycle is within reference values called out in the appropriate PC/ED manual with no purge flow (EVAPV duty cycle is 0%).

- If a Duty Cycle range is given in the PC/ED manual, ensure that the recorded duty cycle is within that range.
- If only one number is given, ensure that the duty cycle is within +/- 5% of the value of called out in the PC/ED (for example: if the PC/ED manual calls out 30% duty cycle, i.e., 30% - 5% = 25% and 30% + 5% = 35% therefore the DUTY CYCLE specification/range value is 25-35%).

Note: It is usual to see the IAC Duty Cycle vary by 1% to 2% over several minutes.

If the Duty Cycle is out of specification, proceed with the following steps:

1. Ensure that there is no purge flow.
2. Verify PCM harness integrity by performing a wiggle test on the harness while the engine is running and observe the IAC duty cycle and engine performance. Should abnormalities be observed, repair the harness as required.
3. For an IAC duty cycle high concern, unplug and plug in the IAC power connector several times. If the duty cycle remains high, replace IAC valve.
4. For an IAC duty cycle low concern, there may be an intake air leak. See the below IAC Diagnostic service tip for DTC 1506 and Other High Idle Concerns.

Use the following supplemental information for the 3.9L Lincoln LS and Thunderbird.

1. Use the following conditions for the test described below:

- Transmission in Park
- Engine idle at approximately 650 RPM
- Engine temperature should be at least 88deg C (190deg F)
- All accessories and the engine cooling fan should be off
- Steering wheel in the center position
- EGVR and EVAPDUTY CYCLE are zero
- Short and Long Term fuel trims less than 15% +

Note: It is usual to see the IAC Duty Cycle vary by 1% to 2% over several minutes.

NOTE: IT IS EXTREMELY IMPORTANT TO CHECK THE IAC DUTY CYCLE WHEN THE RPM IS AT 650 RPM. EVEN 700 RPM IS TOO HIGH FOR CHECKING THE IAC VALVE DUTY CYCLE UNDER THESE CONDITIONS. IF THE RPM IS OVER 650 RPM, MOMENTARILY OPENING AND CLOSING THE THROTTLE AND A SHORT EQUILIBRATION TIME WILL LOWER THE RPM.

At stabilized engine speed and temperature, verify that the IAC duty cycle is between 27-36% with no purge flow (EVAPV duty cycle is 0%).

If the Duty Cycle is out of specification, proceed with the following steps:

1. Ensure there is no purge flow.
2. Verify PCM harness integrity by performing a wiggle test on the harness while the engine is running and observe the IAC duty cycle and engine performance. Should abnormalities be observed, repair the harness as required.
3. For an IAC duty cycle high concern, unplug and plug in the IAC power connector several times. If the duty cycle remains high, replace IAC valve.
4. For an IAC duty cycle low concern, there may be an intake air leak. See the below IAC Diagnostic service tip for DTC 1506 and Other High Idle Concerns.

IMPORTANT: If the original IAC valve was within duty cycle specification or the duty cycle remains out of specifications after IAC valve replacement further diagnostics are required to address the customer concern.

IMPORTANT: For all vehicles please record the observed IAC duty cycle and engine RPM in the warranty claims comments for this diagnostic.

IAC Diagnostic Service Tips - DTC 1506 (IAC Over Speed Error) and other High Idle Concerns:

- There are two primary causes of high idle: damaged IAC valves and vacuum leaks.
- IAC valves can be damaged from engine induction backfires. Many times the customer may not notice the induction backfire but will notice the high idle afterwards. Indications of valve damage can be a shiny, almost polished appearance in the interior of the valve and a dislocated pintle. An IAC valve damaged by backfire should be replaced. Refer to Figure 1.
- Inspect PCV system for leaks especially looking for crack along any rubber elbow joints; also verify that the correct PCV valve is installed.
- Inspect for vacuum hoses loose or disconnected from intended ports and connections. Induction backfire can loosen or disconnect vacuum hoses.
- Two indicators can help you identify if a vacuum leak is present, even if the engine RPM appear normal in the service bay. If the duty cycle is below specification that is indicative that the engine is receiving too much air (from a vacuum leak) and the PCM is ordering the valve to close up to restrict flow. Another indication is fuel trim. Record the long term and short term fuel trim PIDS (LONGFT1, LONGFT2, SHORTFT1, etc.). If short term fuel trims are high (above specification) this is a possible indication of a vacuum leak, making the engine run lean, and the PCM is attempting to compensate.

IAC Diagnostic Service Tips - DTC 1507 (IAC Under Speed Error) and Other Low Idle Concerns:

- An under speed error may not necessarily be a fault with the IAC valve. A large friction load on the engine or obstruction in the air intake system could also reduce the engine RPMs.
- There are four possible sources of friction load that can contribute to under speed error or low idle concerns.
 1. Power Steering Load.
 2. Air Conditioning Load.
 3. Electrical Load.

4. Automatic Transmission Torque Converter Load.

IAC Diagnostic Service Tips - Rough Idle Concerns:

- Rough idle concerns are often a result of a lean running condition.
- Another possible cause is contamination build up on the MAF sensor.

IAC Diagnostic Service Tips - Engine Hard Start/Engine Crank-No Start

- While performing diagnostics, the technician should ensure that the fuel system is working correctly for all engines with hard start/crank no-start complaints.
- When diagnosing a mechanical return less fuel system, the following correction to the PC/ED pinpoint HC (4) diagnostic procedure should be used when performing the KOEO fuel pressure test:
- Perform the KOEO fuel pressure test as specific in the PC/ED manual.
- The fuel pressure should drop off no more than 10 psi from maximum pressure (no lower than 55 psi for a 65 psi max system or no lower than 45 psi for a 55 psi max system) within 5 minutes of the start of the test.
- The fuel pressure should drop off to no less than 30 psi within 30 minutes of the start of the test.
- For greatest accuracy, the service technician should read the fuel pressure as soon as possible after pump shut off, no more than 5 minutes after the start of the test.

Note: Returnable and Electronic Return Less systems should also be diagnosed using the procedures listed for them in pinpoint test HC.

IAC Diagnostic Service Tips - High Idle RPM at Start Up:

- Most engines will have a temporary high idle at engine start up to allow for catalyst light off. If DTC 1508 is not present, this indicates that there is no fault present with the IAC.
- A vehicle with very low odometer miles, may exhibit a higher than normal temporary startup fast idle (1800-2500 RPM that decreases slowly). No repairs should be attempted because this is a normal temporary PCM calibration strategy to prevent spark plug fouling during plant/transportation operation. The calibration will permanently revert to its normal strategy after the PCM has seen its first 4 miles of continuous drive cycle. A brand new vehicle may accumulate some mileage without turning this strategy off if the drive cycle has been below 4 miles at a time.

IAC Diagnostic Service Tips - IAC Valve Noise Issues

For IAC valve noise concerns check for obstructed or potentially damaged IAC valve from backfire.

Note: On some newer model year vehicles the reaction speed of the IAC valve is fast enough that it might make a 'popping' sound as it reacts to a large idle load. This is a normal characteristic and no attempts should be made in an effort to modify the performance of the IAC valve. If possible, compare against a like vehicle.

From: Tiu Jr., Rogelio (R.G.)
Sent: Tuesday, December 10, 2002 8:24 PM
To: Chomyshyn, Mike (B.M.); Hernandez, Eriteria (E.B.); 'Diane Yarde'; Price, Lance (L.E.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Ball, Karen (K.E.); Grahame, Maureen (M.)
Subject: RE: Emergency Order for Old Level IAC Valve

Mike,

What we already received was the 172 pcs. The 122 pcs is currently on our DHL depot waiting to be release. We tracked down the 126 and its still in transit. Looks like, our requirements will be completed by the end of the week. Thank you very much for your support. We appreciate it very much.

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

-----Original Message-----

From: Chomyshyn, Mike (B.M.)
Sent: 09 December 2002 20:39
To: Hernandez, Eriteria (E.B.); 'Diane Yarde'; Price, Lance (L.E.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Ball, Karen (K.E.); Grahame, Maureen (M.); Tiu Jr., Rogelio (R.G.); Chomyshyn, Mike (B.M.)
Subject: RE: Emergency Order for Old Level IAC Valve

The error was traced to a depot picking error. The missing pieces were re-ordered.

Michelle, please provide some tracking on the last shipment. Thanks.

Rogelio, did you receive all the pieces that you require?

Regards,
B. M. Chomyshyn
B. M. Chomyshyn
International Distribution Operations (IDO)
Windsor, Ontario E-mail mchomysh@ford.com
Phone 951-1428 (Ford) 519-257-1428 (Bell)
Fax 951-1408

-----Original Message-----

From: Hernandez, Eriteria (E.B.)
Sent: Monday, December 09, 2002 4:01 AM
To: Chomyshyn, Mike (B.M.); 'Diane Yarde'; Price, Lance (L.E.)

Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Ball, Karen (K.E.); Grahame,
Maureen (M.); Tiu Jr., Rogelio (R.G.)
Subject: RE: Emergency Order for Old Level IAC Valve

Dear All:

Could you please advise any update on this issue. We need to know where the error/problem has originated, besides this material is urgently needed.

We would appreciate it if you can advise us of the status the soonest.

Thank you
Mitz

-----Original Message-----

From: Chomyshyn, Mike (B.M.)
Sent: Wednesday, December 04, 2002 8:43 AM
To: Tiu Jr., Rogelio (R.G.); 'Diane Yarde'; Price, Lance (L.E.);
Chomyshyn, Mike (B.M.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro,
Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen
(K.E.); Grahame, Maureen (M.); Hernandez, Emeteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve
Importance: High

I am amazed by what we are finding. The invoice is for 248 pieces of a valve. A pallet of this part holds 960 pieces so this shipment is approx 1/4 of a pallet! It is certainly bigger than a pouch!
The weight of the 248 pieces should be approx 100 lbs!

How can we not know where this is?

Lance, we need to know how this case got out of DPD - what size, what weight, how many valves included, can we prove it was shipped!

Regards,
B. M. Chomyshyn
B. M. Chomyshyn
International Distribution Operations (IDO)
Windsor, Ontario E-mail mchomysh@ford.com
Phone 951-1428 (Ford) 519-257-1428 (Bell)
Fax 951-1408

-----Original Message-----

From: Tiu Jr., Rogelio (R.G.)
Sent: Tuesday, December 03, 2002 7:26 PM
To: 'Diane Yarde'; Tiu Jr., Rogelio (R.G.); Chomyshyn, Mike (B.M.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro,
Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen

(K.E.); Grahame, Maureen (M.); Hernandez, Emitteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve

Hello Diane,

Yes Invoice Number 434230 was shipped under AWB no, 9207564693. I received the pouch personally. Invoice indicates 248 pcs of IAC valve but actual content of the pouch is just 1 pc Valve Throttle plus 5 pc bolt (F8AZ-1012-AA). Case Number is also correct (43970413). There is just one thing, that particular AWB arrived in Manila December 1, 2002 around 10 pm. The package was delivered to our plant December 2, 2002 9 PM. From your note its arriving December 3, 2002 Manila. Could you please check on this. Anyway, there are some shipments that arrived at DHL Facility Last Night, one of them might be our shipment. Ill keep you posted.

Mike,

The case number attached to the pouch is 43970413. According to DHL, items might be packed incorrectly. Please see attached note from Christine. Thanks.

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

-----Original Message-----

From: Diane Yarde [mailto:dyarde@us.dhl.com]
Sent: 04 December 2002 00:47
To: Tiu Jr., Rogelio (R.G.)
Cc: Chomyshyn, Mike (B.M.); 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
Subject: Re: Emergency Order for Old Level IAC Valve

this invoice 434230 was shipped under AWB 9207564693 arriving MNL today 03 Dec. Invoice indicates 248 quantity of part nbr YF1Z 9F715AA valve asy - throttle contained in case 43970413, 2 lbs dims 19 x 15 x3. If this case does not contain 248 pces, possible pick/pack issue?

"Tiu Jr., Rogelio (R.G.)" wrote:

>
> Hello Mike,
>
> I tracked the package and it already arrived at the DHL Facility in Manila
> at around 2:30 AM. Its being processed for clearance. I am now asking the
> help of our Traffic and Custom Group to Expedite its release.

>
> We appreciate every effort your team have done for us even if its a holiday
> for you guys. Thank you very much.

>
> We will be waiting for further information about the next shipment of 210
> pcs. Thank you again.

>
> Rogelio G. Tiu Jr.
> Senior Supply Chain Analyst
> Material Planning and Logistics
> Ford Motor Company Phils.
> Tel: 6349-541-5097
> Fax: 6349-541-5030
> Email: rtiu@ford.com

> -----Original Message-----

> From: Chomyshyn, Mike (B.M.)
> Sent: 30 November 2002 12:19
> To: 'Christine Nickols'; Chomyshyn, Mike (B.M.)
> Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);
> 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);
> Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley,
> Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: RE: Emergency Order for Old Level IAC Valve
> Importance: High

>
> Christine, please provide the invoice number as requested and fax a copy of
> that to Rogelio as requested.

>
> Rogelio, please look for the material with the regular DHL freight. The AWB
> has already been identified for you to track, and the invoice copy will be
> available to you soon.

> I hope this helps and I hope you receive the material early on Monday.

> Please let us know how this worked out.

>
> Regards,
> B. M. Chomyshyn
> B. M. Chomyshyn
> International Distribution Operations (IDO)
> Windsor, Ontario E-mail mchomysh@ford.com
> Phone 951-1428 (Ford) 519-257-1428 (Bell)
> Fax 951-1408

> -----Original Message-----

> From: Christine Nickols [mailto:cnickols@us.dhl.com]
> Sent: Friday, November 29, 2002 9:44 PM
> To: Chomyshyn, Mike (B.M.)
> Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);
> 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);
> Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley,
> Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: Re: Emergency Order for Old Level IAC Valve

>
> Mike,

> Material was recvd but was not shipped seperately. It was included with

> the regular nightly shipment.
> AWB# 9207564693
> Fax alert will be sent.
>
> Kindest Regards,
> Christine
>
> "Chomyshyn, Mike (B.M.)" wrote:
>
>> Diane Yarde (DHL), we need your assistance on a very special shipment to
> Ford Philippines going out of DPD tonight.
>> The material will be picked late this afternoon and the invoice will not
> be available until it is ready for shipment after 5:00pm today.
>> The Dest code is 56363 DOR number 02504 Invoice - not yet known
>> Part is YF1Z-9F715-AA , 210 pieces from Detroit depot (another 210 pcs to
> be referred to other depot later)
>>
>> There is a special "Ship To" address for this material; It is:
>>
>> Pls. Attn Parts to:
>> Mr. Rogelio G. Tiu/Mr. Valery Valero
>> Ford Motor Company Philippines
>> #1 American Road, Green Field Automotive park - SEZ
>> Santa Rosa, Laguna, Philippines 4026
>> Tel: 63495415097 Fax: 63495415030
>>
>> What I need from DHL is to fax a copy of the invoice(s) to Ford
> Philippines to the pfax listed below and also to alert everyone in this
> e-mail note of the AWB for the shipment.
>>
>> Diane, my home phone is 519-733-3537 in case you need additional info on
> this later tonight.
>>
>> Your usual attention to special requests is always appreciated. Thank
> you.
>>
>> Regards,
>> B. M. Chomyshyn
>> B. M. Chomyshyn
>> International Distribution Operations (IDO)
>> Windsor, Ontario E-mail mchomysh@ford.com
>> Phone 951-1428 (Ford) 519-257-1428 (Bell)
>> Fax 951-1408
>>
>>> -----Original Message-----
>>> From: Tiu Jr., Rogelio (R.G.)
>>> Sent: Friday, November 29, 2002 2:36 AM
>>> To: Chomyshyn, Mike (B.M.); Santo, Michelle (M.C.);
> 'apower@us.dhl.com'
>>> Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.);
> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame,
> Maureen (M.)
>>> Subject: RE: Emergency Order for Old Level IAC Valve
>>>
>>> Hello Again,
>>>
>>> We appreciate all the support that you have been giving us. Thank you
> very much.

> > >
> > > Since we might not get in touch with you again until Monday, we would
> like to request that the following be done:
> > >
> > > a. Please fax a copy of the invoice to this number 6349-541-5030. We
> will use this for import permitt application
> > > b. Please provide us of the airwaybill number or DHL tracking Number so
> that we can track the shipment at our end.
> > >
> > > Also please inform us if the shipment is freight prepaid (door to door)
> or not.
> > >
> > > We are very sorry for any inconvenience that we caused you. Thanks.
> > >
> > >
> > >
> > >
> > >
> > > Rogelio G. Tiu Jr.
> > > Senior Supply Chain Analyst
> > > Material Planning and Logistics
> > > Ford Motor Company Phils.
> > > Tel: 6349-541-5097
> > > Fax: 6349-541-5030
> > > Email: rtiu@ford.com

> > > -----Original Message-----

> > > From: Chomyshyn, Mike (B.M.)
> > > Sent: 28 November 2002 21:22
> > > To: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.)
> > > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.);
> > > Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> > > 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame,
> > > Maureen (M.); Chomyshyn, Mike (B.M.); Calimbahin, Jose (J.V.); Arreza, Leo
> > > Neil (L.C.); 'apower@us.dhl.com'
> > > Subject: RE: Emergency Order for Old Level IAC Valve

> > >
> > > OK, here is what we can do for you:
> > > Today, Thursday Nov 28 and Friday Nov 29 are US holidays.
> > > IDO office in Canada will submit the order for 420 pieces of service
> part YF1Z-9F715-AA
> > > The order will be processed into the US system tomorrow Friday Nov 29.
> > > The depot is working for emergency orders only so they should process this
> > > order on Friday afternoon.
> > > Our master depot in Detroit does not have sufficient inventory to fill
> > > this entire order, so other depots will be referred and allocated for some
> > > material.
> > > The Detroit depot will be able to ship out on Friday evening and we
> > > will send the material by DHL and we will co-ordinate expedited service for
> > > you. We also note that you have included a special "ship to" address.
> > >
> > > The material coming from our other depots will be transferred to Detroit
> > > (the normal consolidation point on all referred material for export markets)
> > > and will not be available until Monday or Tuesday of next week (Dec 2 or
> > > 3).>

> > >
> > > I can appreciate your urgency for these parts and our staff is working
> > > very hard to assist in delivering to you in the shortest possible time.
> > >

> > > Unfortunately, this order was received today during the US holiday and
> timing of this order is unfortunately poor. We will still do our best to
> assist.

> > >

> > > Regards,

> > > B. M. Chomyshyn

> > > B. M. Chomyshyn

> > > International Distribution Operations (IDO)

> > > Windsor, Ontario E-mail mchomysh@ford.com

> > > Phone 951-1428 (Ford) 519-257-1428 (Bell)

> > > Fax 951-1408

> > >

> > >

> > > -----Original Message-----

> > > From: Tiu Jr., Rogelio (R.G.)

> > > Sent: Thursday, November 28, 2002 1:07 AM

> > > To: Santo, Michelle (M.C.)

> > > Cc: Chomyshyn, Mike (B.M.); Grimes, Jeff (J.R.); Fukushima, Takashi

> (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj

> (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)

> > > Subject: Emergency Order for Old Level IAC Valve

> > >

> > > Hello,

> > >

> > > You were referred to us as our Main contact for our order of 420 Pcs. of
> Old IAC valve. Attached is our firm order for the said part. Our parts are
> just enough to cover our production for this week. There are Duratec
> Engines that arrived in Manila today (288 units) but we are not very
> confident if there are still more old level engines in that shipment. Out
> of the 288 units that we checked last shipment, only 61 units were old level
> engines. We are assuming that the shipment coming in will most likely be
> pure New Level Engines. So, by Monday Morning, we will have no parts for
> our assembly line.

> > >

> > > We hope you understand our situation and facilitate our order with
> utmost urgency. Thank you very much.

> > >

> > > << File: P211281.xls >>

> > >

> > >

> > >

> > > Rogelio G. Tiu Jr.

> > > Senior Supply Chain Analyst

> > > Material Planning and Logistics

> > > Ford Motor Company Phils.

> > > Tel: 6349-541-5097

> > > Fax: 6349-541-5030

> > > Email: rtiu@ford.com

> > >

From: Christine Nickols [cnickols@us.dhl.com]
Sent: Monday, December 09, 2002 7:18 PM
To: Santo, Michelle (M.C.); Hernandez, Eriteria (E.B.)
Cc: Chomyshyn, Mike (B.M.); 'Diane Yarde'; Price, Lance (L.E.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Ball, Karen (K.E.); Grahame, Maureen (M.); Tiu Jr., Rogelio (R.G.)
Subject: Re: Emergency Order for Old Level IAC Valve



Card for Christine
Nickols

ALL,

Inv# 744136 was shipped on 12/09/02 under DHL AWB# 92027899396
PPwk has been faxed per original request.

Kindest Regards,
Christine

"Santo, Michelle (M.C.)" wrote:

>
> Dear All,
>
> The missing 248 pieces which were reordered have been packed per the following:
>
> 50 pieces packed in case 43120054 on invoice 434580.
> 76 pieces packed in case 43120055 on invoice 434580.
>
> This material left Detroit on Dec. 6/02 on DHL AWB 9207567235.
>
> 24 pieces packed in case 73278538 on invoice 744136.
> 27 pieces packed in case 73278539 on invoice 744136.
> 23 pieces packed in case 73278540 on invoice 744136.
> 48 pieces packed in case 73015129 on invoice 744136.
>
> This material originated from New York and is currently in transit to Detroit.
As soon as the awb number is available I will let you know.
>
> Regards,
>
> Michelle Santo FCSD - IDO
> PH: 519-257-1430 DIAL NET: 951-1430
> FX: 519-257-1408
> EMAIL: msanto@ford.com
>
> -----Original Message-----
> From: Chomyshyn, Mike (B.M.)
> Sent: Monday, December 09, 2002 7:39 AM
> To: Hernandez, Eriteria (E.B.); 'Diane Yarde'; Price, Lance (L.E.)
> Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
> Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.);
> Kreiger, Erik (E.); Foley, Miyako (M.); Ball, Karen (K.E.); Grahame,
> Maureen (M.); Tiu Jr., Rogelio (R.G.); Chomyshyn, Mike (B.M.)
> Subject: RE: Emergency Order for Old Level IAC Valve
>
> The error was traced to a depot picking error. The missing pieces were re-

ordered.

> Michelle, please provide some tracking on the last shipment. Thanks.

>

> Rogelio, did you receive all the pieces that you require?

>

> Regards,

> B. M. Chomyshyn

> B. M. Chomyshyn

> International Distribution Operations (IDO)

> Windsor, Ontario E-mail mchomysh@ford.com

> Phone 951-1428 (Ford) 519-257-1428 (Bell)

> Fax 951-1408

>

> -----Original Message-----

> From: Hernandez, Emitteria (E.B.)

> Sent: Monday, December 09, 2002 4:01 AM

> To: Chomyshyn, Mike (B.M.); 'Diane Yarde'; Price, Lance (L.E.)

> Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';

> Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.);

> Kreiger, Erik (E.); Foley, Miyako (M.); Ball, Karen (K.E.); Grahame,

> Maureen (M.); Tiu Jr., Rogelio (R.G.)

> Subject: RE: Emergency Order for Old Level IAC Valve

>

> Dear All:

> Could you please advise any update on this issue. We need to know where the error/problem has originated, besides this material is urgently needed.

>

> We would appreciate it if you can advise us of the status the soonest.

>

> Thank you

> Mitz

>

> -----Original Message-----

> From: Chomyshyn, Mike (B.M.)

> Sent: Wednesday, December 04, 2002 9:43 AM

> To: Tiu Jr., Rogelio (R.G.); 'Diane Yarde'; Price, Lance (L.E.);

> Chomyshyn, Mike (B.M.)

> Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';

> Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.);

> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro,

> Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen

> (K.E.); Grahame, Maureen (M.); Hernandez, Emitteria (E.B.)

> Subject: RE: Emergency Order for Old Level IAC Valve

> Importance: High

>

> I am amazed by what we are finding. The invoice is for 248 pieces of a valve. A pallet of this part holds 960 pieces so this shipment is approx 1/4 of a pallet! It is certainly bigger than a pouch!

> The weight of the 248 pieces should be approx 100 lbs!

>

> How can we not know where this is?

>

> Lance, we need to know how this case got out of DPD - what size, what weight, how many valves included, can we prove it was shipped!

>

> Regards,

> B. M. Chomyshyn

> B. M. Chomyshyn

> International Distribution Operations (IDO)

> Windsor, Ontario E-mail mchomysh@ford.com
> Phone 951-1428 (Ford) 519-257-1428 (Bell)
> Fax 951-1408

> -----Original Message-----

> From: Tiu Jr., Rogelio (R.G.)
> Sent: Tuesday, December 03, 2002 7:26 PM
> To: 'Diane Yarde'; Tiu Jr., Rogelio (R.G.); Chomyshyn, Mike (B.M.)
> Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
> Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.);
> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro,
> Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen
> (K.E.); Grahame, Maureen (M.); Hernandez, Emitteria (E.B.)
> Subject: RE: Emergency Order for Old Level IAC Valve

> Hello Diane,

> Yes Invoice Number 434230 was shipped under AWB no, 9207564693. I received the
> pouch personally. Invoice indicates 248 pcs of IAC valve but actual content of
> the pouch is just 1 pc Valve Throttle plus 5 pc bolt (F8AZ-1012-AA). Case Number
> is also correct (43970413). There is just one thing, that particular AWB arrived
> in Manila December 1, 2002 around 10 pm. The package was delivered to our plant
> December 2, 2002 9 PM. From your note its arriving December 3, 2002 Manila.
> Could you please check on this. Anyway, there are some shipments that arrived at
> DHL Facility Last Night, one of them might be our shipment. Ill keep you posted.

> Mike,

> The case number attached to the pouch is 43970413. According to DHL, items
> might be packed incorrectly. Please see attached note from Christine. Thanks.

> Rogelio G. Tiu Jr.
> Senior Supply Chain Analyst
> Material Planning and Logistics
> Ford Motor Company Phils.
> Tel: 6349-541-5097
> Fax: 6349-541-5030
> Email: rtiu@ford.com

> -----Original Message-----

> From: Diane Yarde [mailto:dyarde@us.dhl.com]
> Sent: 04 December 2002 00:47
> To: Tiu Jr., Rogelio (R.G.)
> Cc: Chomyshyn, Mike (B.M.); 'Christine Nickols'; Santo, Michelle (M.C.);
> 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.);
> Beaudo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj
> (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.);
> Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: Re: Emergency Order for Old Level IAC Valve

> this invoice 434230 was shipped under AWB 9207564693 arriving MNL today
> 03 Dec. Invoice indicates 248 quantity of part nbr YF1Z 9F715AA valve
> asy - throttle contained in case 43970413, 2 lbs dims 19 x 15 x3.
> If this case does not contain 248 pces, possible pick/pack issue?

> "Tiu Jr., Rogelio (R.G.)" wrote:

>>

> > Hello Mike,
> >
> > I tracked the package and it already arrived at the DHL Facility in Manila
> > at around 2:30 AM. Its being processed for clearance. I am now asking the
> > help of our Traffic and Custom Group to Expedite its release.
> >
> > We appreciate every effort your team have done for us even if its a holiday
> > for you guys. Thank you very much.
> >
> > We will be waiting for further information about the next shipment of 210
> > pcs. Thank you again.

> > Rogelio G. Tiu Jr.
> > Senior Supply Chain Analyst
> > Material Planning and Logistics
> > Ford Motor Company Phils.
> > Tel: 6349-541-5097
> > Fax: 6349-541-5030
> > Email: rtiu@ford.com

> > -----Original Message-----

> > From: Chomyshyn, Mike (B.M.)
> > Sent: 30 November 2002 12:19
> > To: 'Christine Nickols'; Chomyshyn, Mike (B.M.)
> > Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);
> > 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);
> > Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley,
> > Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
> > Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> > Subject: RE: Emergency Order for Old Level IAC Valve
> > Importance: High

> > Christine, please provide the invoice number as requested and fax a copy of
> > that to Rogelio as requested.

> > Rogelio, please look for the material with the regular DHL freight. The AWB
> > has already been identified for you to track, and the invoice copy will be
> > available to you soon.

> > I hope this helps and I hope you receive the material early on Monday.

> > Please let us know how this worked out.

> > Regards,
> > B. M. Chomyshyn
> > B. M. Chomyshyn
> > International Distribution Operations (IDO)
> > Windsor, Ontario E-mail mchomysh@ford.com
> > Phone 951-1428 (Ford) 519-257-1428 (Bell)
> > Fax 951-1408

> > -----Original Message-----

> > From: Christine Nickols [mailto:cnickols@us.dhl.com]
> > Sent: Friday, November 29, 2002 9:44 PM
> > To: Chomyshyn, Mike (B.M.)
> > Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);
> > 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);
> > Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley,
> > Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
> > Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)

>> Subject: Re: Emergency Order for Old Level IAC Valve
>>
>> Mike,
>>
>> Material was recvd but was not shipped seperately. It was included with
>> the regular nightly shipment.
>> AWB# 9207564693
>> Fax alert will be sent.
>>
>> Kindest Regards,
>> Christine
>>
>> "Chomyshyn, Mike (B.M.)" wrote:
>>
>>> Diana Yards (DHL), we need your assistance on a very special shipment to
>>> Ford Philippines going out of DPD tonight.
>>> The material will be picked late this afternoon and the invoice will not
>>> be available until it is ready for shipment after 5:00pm today.
>>> The Dest code is 56363 DOR number 02504 Invoice - not yet known
>>> Part is YF1Z-9F715-AA 210 pieces from Detroit depot (another 210 pcs to
>>> be referred to other depot later)
>>>
>>> There is a special "Ship To" address for this material; It is:
>>>
>>> Pls. Attn Parts to:
>>> Mr. Rogelio G. Tiu/Mr. Valery Valero
>>> Ford Motor Company Philippines
>>> #1 American Road, Green Field Automotive park - SEZ
>>> Santa Rosa, Laguna, Philippines 4026
>>> Tel: 63495415097 Fax: 63495415030
>>>
>>> What I need from DHL is to fax a copy of the invoice(s) to Ford
>>> Philippines to the pfax listed below and also to alert everyone in this
>>> e-mail note of the AWB for the shipment.
>>>
>>> Diane, my home phone is 519-733-3537 in case you need additional info on
>>> this later tonight.
>>>
>>> Your usual attention to special requests is always appreciated. Thank
>>> you.
>>>
>>> Regards,
>>> B. M. Chomyshyn
>>> B. M. Chomyshyn
>>> International Distribution Operations (IDO)
>>> Windsor, Ontario E-mail mchomysh@ford.com
>>> Phone 951-1428 (Ford) 519-257-1428 (Bell)
>>> Fax 951-1408
>>>
>>>> -----Original Message-----
>>>> From: Tiu Jr., Rogelio (R.G.)
>>>> Sent: Friday, November 29, 2002 2:36 AM
>>>> To: Chomyshyn, Mike (B.M.); Santo, Michelle (M.C.);
>>>> 'apower@us.dhl.com'
>>>> Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.);
>>>> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
>>>> 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame,
>>>> Maureen (M.)
>>>> Subject: RE: Emergency Order for Old Level IAC Valve

>>>>
>>>> Hello Again,
>>>>
>>>> We appreciate all the support that you have been giving us. Thank you
>> very much.
>>>>
>>>> Since we might not get in touch with you again until Monday, we would
>> like to request that the following be done:
>>>>
>>>> a. Please fax a copy of the invoice to this number 6349-541-5030. We
>> will use this for import permitt application
>>>> b. Please provide us of the airwaybill number or DHL tracking Number so
>> that we can track the shipment at our end.
>>>>
>>>> Also please inform us if the shipment is freight prepaid (door to door)
>> or not.
>>>>
>>>> We are very sorry for any inconvenience that we caused you. Thanks.
>>>>
>>>>
>>>>
>>>>
>>>>
>>>> Rogelio G. Tiu Jr.
>>>> Senior Supply Chain Analyst
>>>> Material Planning and Logistics
>>>> Ford Motor Company Phils.
>>>> Tel: 6349-541-5097
>>>> Fax: 5349-541-5030
>>>> Email: rtiu@ford.com
>>>>
>>>> -----Original Message-----
>>>> From: Chomyshyn, Mike (B.M.)
>>>> Sent: 28 November 2002 21:22
>>>> To: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.)
>>>> Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudc, John (J.);
>> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
>> 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame,
>> Maureen (M.); Chomyshyn, Mike (B.M.); Calimbahin, Jose (J.V.); Arreza, Leo
>> Neil (L.C.); 'apower@us.dhl.com'
>>>> Subject: RE: Emergency Order for Old Level IAC Valve
>>>>
>>>> OK, here is what we can do for you:
>>>> Today, Thursday Nov 28 and Friday Nov 29 are US holidays.
>>>> IDO office in Canada will submit the order for 420 pieces of service
>> part YP1Z-9F715-AA
>>>> The order will be processed into the US system tomorrow Friday Nov 29.
>> The depot is working for emergency orders only so they should process this
>> order on Friday afternoon.
>>>> Our master depot in Detroit does not have sufficient inventory to fill
>> this entire order, so other depots will be referred and allocated for some
>> material.
>>>> The Detroit depot will be able to ship out on Friday evening and we
>> will send the material by DHL and we will co-ordinate expedited service for
>> you. We also note that you have included a special "ship to" address.
>>>>
>>>> The material coming from our other depots will be transferred to Detroit
>> (the normal consolidation point on all referred material for export markets)
>> and will not be available until Monday or Tuesday of next week (Dec 2 or

> > 3).>
> > >
> > > I can appreciate your urgency for these parts and our staff is working
> > very hard to assist in delivering to you in the shortest possible time.
> > >
> > > Unfortunately, this order was received today during the US holiday and
> > timing of this order is unfortunately poor. We will still do our best to
> > assist.
> > >
> > > Regards,
> > > B. M. Chomyshyn
> > > B. M. Chomyshyn
> > > International Distribution Operations (IDO)
> > > Windsor, Ontario E-mail mchomysh@ford.com
> > > Phone 951-1428 (Ford) 519-257-1428 (Bell)
> > > Fax 951-1408
> > >
> > >
> > > -----Original Message-----
> > > From: Tiu Jr., Rogelio (R.G.)
> > > Sent: Thursday, November 28, 2002 1:07 AM
> > > To: Santo, Michelle (M.C.)
> > > Cc: Chomyshyn, Mike (B.M.); Grimes, Jeff (J.R.); Fukushima, Takashi
> > (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj
> > (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)
> > > Subject: Emergency Order for Old Level IAC Valve
> > >
> > > Hello,
> > >
> > > You were referred to us as our Main contact for our order of 420 Pcs. of
> > Old IAC valve. Attached is our firm order for the said part. Our parts are
> > just enough to cover our production for this week. There are Duratec
> > Engines that arrived in Manila today (288 units) but we are not very
> > confident if there are still more old level engines in that shipment. Out
> > of the 288 units that we checked last shipment, only 61 units were old level
> > engines. We are assuming that the shipment coming in will most likely be
> > pure New Level Engines. So, by Monday Morning, we will have no parts for
> > our assembly line.
> > >
> > > We hope you understand our situation and facilitate our order with
> > utmost urgency. Thank you very much.
> > >
> > > << File: P211281.xls >>
> > >
> > >
> > > Rogelio G. Tiu Jr.
> > > Senior Supply Chain Analyst
> > > Material Planning and Logistics
> > > Ford Motor Company Phils.
> > > Tel: 6349-541-5097
> > > Fax: 6349-541-5030
> > > Email: rtiu@ford.com
> > >

From: Hernandez, Emitteria (E.B.)
Sent: Monday, December 09, 2002 8:40 PM
To: Santo, Michelle (M.C.)
Cc: 'Christine Nickols'; 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Ball, Karen (K.E.); Grahame, Maureen (M.); Tiu Jr., Rogelio (R.G.); Chornyshyn, Mike (B.M.); 'Diane Yarde'; Price, Lance (L.E.)
Subject: RE: Emergency Order for Old Level IAC Valve

Dear Michelle,

We rec'd the copy of Invoice No. 434580 and it was consigned to Ford Group Phils. and as per DHL advise, this shipment was again combined with the regular shipment going to Ford Group Phils.

Could you please advise the person who prepares the invoice to declare the consignee's name and address correctly. Also, please advise DHL to separate the AWB for the shipment going to Ford Motor Phils from the one going to Ford Group Phils. The documentation process here for the two companies are not the same.

Could you please send us revised invoice for Inv No. 434560 with the correct address.

Thank you
Mitz

-----Original Message-----

From: Santo, Michelle (M.C.)
Sent: Monday, December 09, 2002 8:54 PM
To: Chornyshyn, Mike (B.M.); Hernandez, Emitteria (E.B.); 'Diane Yarde'; Price, Lance (L.E.)
Cc: 'Christine Nickols'; 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Ball, Karen (K.E.); Grahame, Maureen (M.); Tiu Jr., Rogelio (R.G.)
Subject: RE: Emergency Order for Old Level IAC Valve

Dear All,

The missing 248 pieces which were reordered have been packed per the following:

50 pieces packed in case 43120054 on invoice 434580.
76 pieces packed in case 43120055 on invoice 434580.

This material left Detroit on Dec. 6/02 on DHL AWB 9207567235.

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27 pieces packed in case 73278539 on invoice 744136.
23 pieces packed in case 73278540 on invoice 744136.
48 pieces packed in case 73015129 on invoice 744136.

This material originated from New York and is currently in transit to Detroit. As soon as the awb number is available I will let you know.

Regards,

Michelle Santo FCSD - IDO
PH: 519-257-1430 DIAL NET: 951-1430
FX: 519-257-1408
EMAIL: msanto@ford.com

-----Original Message-----

From: Chomyshyn, Mike (B.M.)
Sent: Monday, December 09, 2002 7:39 AM
To: Hernandez, Emitteria (E.B.); 'Diane Yarde'; Price, Lance (L.E.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Ball, Karen (K.E.); Grahame,
Maureen (M.); Tiu Jr., Rogelio (R.G.); Chomyshyn, Mike (B.M.)
Subject: RE: Emergency Order for Old Level IAC Valve

The error was traced to a depot picking error. The missing pieces were re-ordered.

Michelle, please provide some tracking on the last shipment. Thanks.

Rogelio, did you receive all the pieces that you require?

Regards,

B. M. Chomyshyn

B. M. Chomyshyn

International Distribution Operations (IDO)

Windsor, Ontario E-mail mchomysh@ford.com

Phone 951-1428 (Ford) 519-257-1428 (Bell)

Fax 951-1408

-----Original Message-----

From: Hernandez, Emitteria (E.B.)
Sent: Monday, December 09, 2002 4:01 AM
To: Chomyshyn, Mike (B.M.); 'Diane Yarde'; Price, Lance (L.E.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Ball, Karen (K.E.); Grahame,
Maureen (M.); Tiu Jr., Rogelio (R.G.)
Subject: RE: Emergency Order for Old Level IAC Valve

Dear All:

Could you please advise any update on this issue. We need to know where the error/problem has originated, besides this material is urgently needed.

We would appreciate it if you can advise us of the status the soonest.

Thank you

Mitz

-----Original Message-----

From: Chomyshyn, Mike (B.M.)
Sent: Wednesday, December 04, 2002 8:43 AM
To: Tiu Jr., Rogelio (R.G.); 'Diane Yarde'; Price, Lance (L.E.);

Chomyshyn, Mike (B.M.)

Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro,
Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen
(K.E.); Grahame, Maureen (M.); Hernandez, Emiteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve
Importance: High

I am amazed by what we are finding. The invoice is for 248 pieces of a valve.
A pallet of this part holds 960 pieces so this shipment is approx 1/4 of a
pallet! It is certainly bigger than a pouch!
The weight of the 248 pieces should be approx 100 lbs!

How can we not know where this is?

Lance, we need to know how this case got out of DPD - what size, what weight, how
many valves included, can we prove it was shipped!

Regards,

B. M. Chomyshyn

B. M. Chomyshyn

International Distribution Operations (IDO)
Windsor, Ontario E-mail mchomysh@ford.com
Phone 951-1428 (Ford) 519-257-1428 (Bell)
Fax 951-1408

-----Original Message-----

From: Tiu Jr., Rogelio (R.G.)
Sent: Tuesday, December 03, 2002 7:26 PM
To: 'Diane Yarde'; Tiu Jr., Rogelio (R.G.); Chomyshyn, Mike (B.M.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro,
Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen
(K.E.); Grahame, Maureen (M.); Hernandez, Emiteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve

Hello Diana,

Yes Invoice Number 434230 was shipped under AWB no, 9207564693. I received the
pouch personally. Invoice indicates 248 pcs of IAC valve but actual content of
the pouch is just 1 pc Valve Throttle plus 5 pc bolt (F8AZ-1012-AA). Case Number
is also correct (43970413). There is just one thing, that particular AWB arrived
in Manila December 1, 2002 around 10 pm. The package was delivered to our plant
December 2, 2002 9 PM. From your note its arriving December 3, 2002 Manila.
Could you please check on this. Anyway, there are some shipments that arrived at
DHL Facility Last Night, one of them might be our shipment. Ill keep you posted.

Mike,

The case number attached to the pouch is 43970413. According to DHL, items might
be packed incorrectly. Please see attached note from Christine. Thanks.

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

-----Original Message-----

From: Diane Yarde (mailto:dyarde@us.dhl.com)
Sent: 04 December 2002 00:47
To: Tiu Jr., Rogelio (R.G.)
Cc: Chomyshyn, Mike (B.M.); 'Christine Nickols'; Santo, Michelle (M.C.);
'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.);
Beaudo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj
(S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.);
Ball, Karen (K.E.); Grahame, Maureen (M.)
Subject: Re: Emergency Order for Old Level IAC Valve

this invoice 434230 was shipped under AWB 9207564693 arriving MNL today
03 Dec. INvoice indicates 248 quantity of part nbr YF12 9F715AA valve
assy - throttle contained in case 43970413, 2 lbs dims 19 x 15 x3.
If this case does not contain 248 pcs, possible pick/pack issue?

"Tiu Jr., Rogelio (R.G.)" wrote:

>
> Hello Mike,
>
> I tracked the package and it already arrived at the DHL Facility in Manila
> at around 2:30 AM. Its being processed for clearance. I am now asking the
> help of our Traffic and Custom Group to Expedite its release.
>
> We appreciate every effort your team have done for us even if its a holiday
> for you guys. Thank you very much.
>
> We will be waiting for further information about the next shipment of 210
> pcs. Thank you again.
>
> Rogelio G. Tiu Jr.
> Senior Supply Chain Analyst
> Material Planning and Logistics
> Ford Motor Company Phils.
> Tel: 6349-541-5097
> Fax: 6349-541-5030
> Email: xtiu@ford.com
>

> -----Original Message-----

> From: Chomyshyn, Mike (B.M.)
> Sent: 30 November 2002 12:19
> To: 'Christine Nickols'; Chomyshyn, Mike (B.M.)
> Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);
> 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);

> Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley,
> Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: RE: Emergency Order for Old Level IAC Valve
> Importance: High

> Christine, please provide the invoice number as requested and fax a copy of
> that to Rogelio as requested.

> Rogelio, please look for the material with the regular DHL freight. The AWB
> has already been identified for you to track, and the invoice copy will be
> available to you soon.

> I hope this helps and I hope you receive the material early on Monday.

> Please let us know how this worked out.

> Regards,
> B. M. Chomyshyn
> B. M. Chomyshyn
> International Distribution Operations (IDO)
> Windsor, Ontario E-mail mchomysh@ford.com
> Phone 951-1428 (Ford) 519-257-1428 (Bell)
> Fax 951-1408

> -----Original Message-----

> From: Christine Nickols [mailto:cnickols@us.dhl.com]
> Sent: Friday, November 29, 2002 9:44 PM
> To: Chomyshyn, Mike (B.M.)
> Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);
> 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);
> Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley,
> Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: Re: Emergency Order for Old Level IAC Valve

> Mike,

> Material was recvd but was not shipped seperately. It was included with
> the regular nightly shipment.
> AWB# 9207564693
> Fax alert will be sent.

> Kindest Regards,
> Christine

> "Chomyshyn, Mike (B.M.)" wrote:

> >
> > Diane Yarde (DHL), we need your assistance on a very special shipment to
> > Ford Philippines going out of DPD tonight.
> > The material will be picked late this afternoon and the invoice will not
> > be available until it is ready for shipment after 5:00pm today.
> > The Dest code is 56363 DOR number 02504 Invoice - not yet known
> > Part is YF12-9F715-AA 210 pieces from Detroit depot (another 210 pcs to
> > be referred to other depot later)

> > There is a special "Ship To" address for this material; It is:

> > Pls. Attn Parts to:
> > Mr. Rogelio G. Tiu/Mr. Valery Valero

> > Ford Motor Company Philippines
> > #1 American Road, Green Field Automotive park - SEZ
> > Santa Rosa, Laguna, Philippines 4026
> > Tel: 63495415097 Fax: 63495415030
> >
> > What I need from DHL is to fax a copy of the invoice(s) to Ford
> Philippines to the pfax listed below and also to alert everyone in this
> e-mail note of the AWB for the shipment.
> >
> > Diane, my home phone is 519-733-3537 in case you need additional info on
> this later tonight.
> >
> > Your usual attention to special requests is always appreciated. Thank
> you.
> >
> > Regards,
> > B. M. Chomyshyn
> > B. M. Chomyshyn
> > International Distribution Operations (IDO)
> > Windsor, Ontario E-mail mchomysh@ford.com
> > Phone 951-1428 (Ford) 519-257-1428 (Bell)
> > Fax 951-1408
> >
> > > -----Original Message-----
> > > From: Tiu Jr., Rogelio (R.G.)
> > > Sent: Friday, November 29, 2002 2:36 AM
> > > To: Chomyshyn, Mike (B.M.); Santo, Michelle (M.C.);
> 'apower@us.dhl.com'
> > > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.);
> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahams,
> Maureen (M.)
> > > Subject: RE: Emergency Order for Old Level IAC Valve
> > >
> > > Hello Again,
> > >
> > > We appreciate all the support that you have been giving us. Thank you
> very much.
> > >
> > > Since we might not get in touch with you again until Monday, we would
> like to request that the following be done:
> > >
> > > a. Please fax a copy of the invoice to this number 6349-541-5030. We
> will use this for import permitt application
> > > b. Please provide us of the airwaybill number or DHL tracking Number so
> that we can track the shipment at our end.
> > >
> > > Also please inform us if the shipment is freight prepaid (door to door)
> or not.
> > >
> > > We are very sorry for any inconvenience that we caused you. Thanks.
> > >
> > >
> > >
> > >
> > > Rogelio G. Tiu Jr.
> > > Senior Supply Chain Analyst
> > > Material Planning and Logistics

>>> Ford Motor Company Phils.
>>> Tel: 6349-541-5097
>>> Fax: 6349-541-5030
>>> Email: rtiu@ford.com

>>> -----Original Message-----

>>> From: Chomyshyn, Mike (B.M.)
>>> Sent: 28 November 2002 21:22
>>> To: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.)
>>> Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.);
> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame,
> Maureen (M.); Chomyshyn, Mike (B.M.); Calimbahin, Jose (J.V.); Arreza, Leo
> Neil (L.C.); 'apower@us.dhl.com'
>>> Subject: RE: Emergency Order for Old Level IAC Valve

>>> OK, here is what we can do for you:

>>> Today, Thursday Nov 28 and Friday Nov 29 are US holidays.
>>> IDO office in Canada will submit the order for 420 pieces of service
> part YF12-9F715-AA

>>> The order will be processed into the US system tomorrow Friday Nov 29.
> The depot is working for emergency orders only so they should process this
> order on Friday afternoon.

>>> Our master depot in Detroit does not have sufficient inventory to fill
> this entire order, so other depots will be referred and allocated for some
> material.

>>> The Detroit depot will be able to ship out on Friday evening and we
> will send the material by DHL and we will co-ordinate expedited service for
> you. We also note that you have included a special "ship to" address.

>>> The material coming from our other depots will be transferred to Detroit
> (the normal consolidation point on all referred material for export markets)
> and will not be available until Monday or Tuesday of next week (Dec 2 or
> 3).>

>>> I can appreciate your urgency for these parts and our staff is working
> very hard to assist in delivering to you in the shortest possible time.

>>> Unfortunately, this order was received today during the US holiday and
> timing of this order is unfortunately poor. We will still do our best to
> assist.

>>> Regards,
>>> B. M. Chomyshyn
>>> B. M. Chomyshyn
>>> International Distribution Operations (IDO)
>>> Windsor, Ontario E-mail mchomysh@ford.com
>>> Phone 951-1428 (Ford) 519-257-1428 (Bell)
>>> Fax 951-1408

>>> -----Original Message-----

>>> From: Tiu Jr., Rogelio (R.G.)
>>> Sent: Thursday, November 28, 2002 1:07 AM
>>> To: Santo, Michelle (M.C.)
>>> Cc: Chomyshyn, Mike (B.M.); Grimes, Jeff (J.R.); Fukushima, Takashi
> (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj
> (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)
>>> Subject: Emergency Order for Old Level IAC Valve

> > >
> > > Hello,
> > >
> > > You were referred to us as our Main contact for our order of 420 Pcs. of
> Old IAC valve. Attached is our firm order for the said part. Our parts are
> just enough to cover our production for this week. There are Duratec
> Engines that arrived in Manila today (288 units) but we are not very
> confident if there are still more old level engines in that shipment. Out
> of the 288 units that we checked last shipment, only 61 units were old level
> engines. We are assuming that the shipment coming in will most likely be
> pure New Level Engines. So, by Monday Morning, we will have no parts for
> our assembly line.
> > >
> > > We hope you understand our situation and facilitate our order with
> utmost urgency. Thank you very much.
> > >
> > > << File: P211281.xls >>
> > >
> > >
> > >
> > > Rogelio G. Tiu Jr.
> > > Senior Supply Chain Analyst
> > > Material Planning and Logistics
> > > Ford Motor Company Phils.
> > > Tel: 6349-541-5097
> > > Fax: 6349-541-5030
> > > Email: rtiu@ford.com
> > >

From: Santo, Michelle (M.C.)
Sent: Monday, December 09, 2002 7:54 AM
To: Chomyshyn, Mike (B.M.); Hernandez, Emileria (E.B.); 'Diane Yarde'; Price, Lance (L.E.)
Cc: 'Christine Nickola'; 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.);
Beaudo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Ball, Karen (K.E.); Grahame,
Maureen (M.); Tiu Jr., Rogelio (R.G.)
Subject: RE: Emergency Order for Old Level IAC Valve

Dear All,

The missing 248 pieces which were reordered have been packed per the following:

50 pieces packed in case 43120054 on invoice 434580.
76 pieces packed in case 43120055 on invoice 434580.

This material left Detroit on Dec. 6/02 on DHL AWB 9207567235.

24 pieces packed in case 73278538 on invoice 744136.
27 pieces packed in case 73278539 on invoice 744136.
23 pieces packed in case 73278540 on invoice 744136.
48 pieces packed in case 73015129 on invoice 744136.

This material originated from New York and is currently in transit to Detroit.
As soon as the awb number is available I will let you know.

Regards,

Michelle Santo FCSD - IDO
PH: 519-257-1430 DIAL NET: 951-1430
FX: 519-257-1408
EMAIL: msanto@ford.com

-----Original Message-----

From: Chomyshyn, Mike (B.M.)
Sent: Monday, December 09, 2002 7:39 AM
To: Hernandez, Emileria (E.B.); 'Diane Yarde'; Price, Lance (L.E.)
Cc: 'Christine Nickola'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Ball, Karen (K.E.); Grahame,
Maureen (M.); Tiu Jr., Rogelio (R.G.); Chomyshyn, Mike (B.M.)
Subject: RE: Emergency Order for Old Level IAC Valve

The error was traced to a depot picking error. The missing pieces were re-ordered.

Michelle, please provide some tracking on the last shipment. Thanks.

Rogelio, did you receive all the pieces that you require?

Regards,
B. M. Chomyshyn
B. M. Chomyshyn
International Distribution Operations (IDO)
Windsor, Ontario E-mail mchomysh@ford.com

Phone 951-1428 (Ford) 519-257-1428 (Bell)
Fax 951-1408

-----Original Message-----

From: Hernandez, Emitteria (E.B.)
Sent: Monday, December 09, 2002 4:01 AM
To: Chomyshyn, Mike (B.M.); 'Diane Yarde'; Price, Lance (L.E.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Ball, Karen (K.E.); Grahame,
Maureen (M.); Tiu Jr., Rogelio (R.G.)
Subject: RE: Emergency Order for Old Level IAC Valve

Dear All:

Could you please advise any update on this issue. We need to know where the error/problem has originated, besides this material is urgently needed.

We would appreciate it if you can advise us of the status the soonest.

Thank you
Mitz

-----Original Message-----

From: Chomyshyn, Mike (B.M.)
Sent: Wednesday, December 04, 2002 8:43 AM
To: Tiu Jr., Rogelio (R.G.); 'Diane Yarde'; Price, Lance (L.E.);
Chomyshyn, Mike (B.M.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro,
Rozualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen
(K.E.); Grahame, Maureen (M.); Hernandez, Emitteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve
Importance: High

I am amazed by what we are finding. The invoice is for 248 pieces of a valve. A pallet of this part holds 960 pieces so this shipment is approx 1/4 of a pallet! It is certainly bigger than a pouch! The weight of the 248 pieces should be approx 100 lbs!

How can we not know where this is?

Lance, we need to know how this case got out of DPD - what size, what weight, how many valves included, can we prove it was shipped!

Regards,
B. M. Chomyshyn
B. M. Chomyshyn
International Distribution Operations (IDO)
Windsor, Ontario E-mail mchomysh@ford.com
Phone 951-1428 (Ford) 519-257-1428 (Bell)
Fax 951-1408

-----Original Message-----

From: Tiu Jr., Rogelio (R.G.)
Sent: Tuesday, December 03, 2002 7:26 PM
To: 'Diane Yarde'; Tiu Jr., Rogelio (R.G.); Chomyshyn, Mike (B.M.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro,
Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen
(K.E.); Grahame, Maureen (M.); Hernandez, Emeteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve

Hello Diane,

Yes Invoice Number 434230 was shipped under AWB no, 9207564693. I received the pouch personally. Invoice indicates 248 pcs of IAC valve but actual content of the pouch is just 1 pc Valve Throttle plus 5 pc bolt (F8AZ-1012-AA). Case Number is also correct (43970413). There is just one thing, that particular AWB arrived in Manila December 1, 2002 around 10 pm. The package was delivered to our plant December 2, 2002 9 PM. From your note its arriving December 3, 2002 Manila. Could you please check on this. Anyway, there are some shipments that arrived at DHL Facility Last Night, one of them might be our shipment. Ill keep you posted.

Mike,

The case number attached to the pouch is 43970413. According to DHL, items might be packed incorrectly. Please see attached note from Christine. Thanks.

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

-----Original Message-----

From: Diane Yarde [mailto:dyarde@us.dhl.com]
Sent: 04 December 2002 00:47
To: Tiu Jr., Rogelio (R.G.)
Cc: Chomyshyn, Mike (B.M.); 'Christine Nickols'; Santo, Michelle (M.C.);
'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.);
Beaudo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj
(S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.);
Ball, Karen (K.E.); Grahame, Maureen (M.)
Subject: Re: Emergency Order for Old Level IAC Valve

this invoice 434230 was shipped under AWB 9207564693 arriving MNL today
03 Dec. Invoice indicates 248 quantity of part nbr YF12 9F715AA valve
assy - throttle contained in case 43970413, 2 lbs dims 19 x 15 x3.

If this case does not contain 248 pcs, possible pick/pack issue?

"Tiu Jr., Rogelio (R.G.)" wrote:

>
> Hello Mike,
>
> I tracked the package and it already arrived at the DHL Facility in Manila
> at around 2:30 AM. Its being processed for clearance. I am now asking the
> help of our Traffic and Custom Group to Expedite its release.
>
> We appreciate every effort your team have done for us even if its a holiday
> for you guys. Thank you very much.
>
> We will be waiting for further information about the next shipment of 210
> pcs. Thank you again.
>
> Rogelio G. Tiu Jr.
> Senior Supply Chain Analyst
> Material Planning and Logistics
> Ford Motor Company Phils.
> Tel: 6349-541-5097
> Fax: 6349-541-5030
> Email: rtiu@ford.com

> -----Original Message-----

> From: Chomyshyn, Mike (B.M.)
> Sent: 30 November 2002 12:19
> To: 'Christine Nickols'; Chomyshyn, Mike (B.M.)
> Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);
> 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);
> Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley,
> Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: RE: Emergency Order for Old Level IAC Valve
> Importance: High

> Christine, please provide the invoice number as requested and fax a copy of
> that to Rogelio as requested.

> Rogelio, please look for the material with the regular DHL freight. The AWB
> has already been identified for you to track, and the invoice copy will be
> available to you soon.

> I hope this helps and I hope you receive the material early on Monday.

> Please let us know how this worked out.

> Regards,
> B. M. Chomyshyn
> B. M. Chomyshyn
> International Distribution Operations (IDO)
> Windsor, Ontario E-mail mchomysh@ford.com
> Phone 951-1428 (Ford) 519-257-1428 (Bell)
> Fax 951-1408

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> From: Christine Nickols [mailto:cnickols@us.dhl.com]
> Sent: Friday, November 29, 2002 9:44 PM
> To: Chomyshyn, Mike (B.M.)
> Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);

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> Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Poley,
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> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: Re: Emergency Order for Old Level IAC Valve

> Mike,

> Material was recvd but was not shipped separately. It was included with
> the regular nightly shipment.

> AWB# 9207564693

> Fax alert will be sent.

> Kindest Regards,

> Christine

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> > Diane Yarde (DHL), we need your assistance on a very special shipment to
> Ford Philippines going out of DPD tonight.
> > The material will be picked late this afternoon and the invoice will not
> be available until it is ready for shipment after 5:00pm today.
> > The Dest code is 56363 DOR number 02504 Invoice - not yet known
> > Part is YF1Z-9F715-AA 210 pieces from Detroit depot (another 210 pcs to
> be referred to other depot later)

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> > Pls. Attn Parts to:

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> > Ford Motor Company Philippines

> > #1 American Road, Green Field Automotive park - SEZ

> > Santa Rosa, Laguna, Philippines 4026

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> > What I need from DHL is to fax a copy of the invoice(s) to Ford
> Philippines to the pfax listed below and also to alert everyone in this
> e-mail note of the AWB for the shipment.

> > Diane, my home phone is 519-733-3537 in case you need additional info on
> this later tonight.

> > Your usual attention to special requests is always appreciated. Thank
> you.

> > Regards,

> > B. M. Chomyshyn

> > B. M. Chomyshyn

> > International Distribution Operations (IDO)

> > Windsor, Ontario E-mail mchomysh@ford.com

> > Phone 951-1428 (Ford) 519-257-1428 (Bell)

> > Fax 951-1408

> > -----Original Message-----

> > > From: Tiu Jr., Rogelio (R.G.)

> > > Sent: Friday, November 29, 2002 2:36 AM

> > > To: Chomyshyn, Mike (B.M.); Santo, Michelle (M.C.);

> > > 'apower@us.dhl.com'

> > > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.);

> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame,
> Maureen (M.)
> > Subject: RE: Emergency Order for Old Level IAC Valve
> >
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> >
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> >
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> >
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> that we can track the shipment at our end.
> >
> > Also please inform us if the shipment is freight prepaid (door to door)
> or not.
> >
> > We are very sorry for any inconvenience that we caused you. Thanks.
> >
> >
> >
> >
> > Rogelio G. Tiu Jr.
> > Senior Supply Chain Analyst
> > Material Planning and Logistics
> > Ford Motor Company Phils.
> > Tel: 6349-541-5097
> > Fax: 6349-541-5030
> > Email: rtiu@ford.com
> >
> > -----Original Message-----
> > From: Chomyshyn, Mike (B.M.)
> > Sent: 28 November 2002 21:22
> > To: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.)
> > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.);
> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame,
> Maureen (M.); Chomyshyn, Mike (B.M.); Calimbahin, Jose (J.V.); Arreza, Leo
> Neil (L.C.); 'apower@us.dhl.com'
> > Subject: RE: Emergency Order for Old Level IAC Valve
> >
> > OK, here is what we can do for you:
> > Today, Thursday Nov 28 and Friday Nov 29 are US holidays.
> > IDO office in Canada will submit the order for 420 pieces of service
> part YF1Z-9F715-AA
> > The order will be processed into the US system tomorrow Friday Nov 29.
> The depot is working for emergency orders only so they should process this
> order on Friday afternoon.
> > Our master depot in Detroit does not have sufficient inventory to fill
> this entire order, so other depots will be referred and allocated for some
> material.
> > The Detroit depot will be able to ship out on Friday evening and we
> will send the material by DHL and we will co-ordinate expedited service for
> you. We also note that you have included a special "ship to" address.

> > >
> > > The material coming from our other depots will be transferred to Detroit
> (the normal consolidation point on all referred material for export markets)
> and will not be available until Monday or Tuesday of next week (Dec 2 or
> 3).>

> > >
> > > I can appreciate your urgency for these parts and our staff is working
> very hard to assist in delivering to you in the shortest possible time.

> > >
> > > Unfortunately, this order was received today during the US holiday and
> timing of this order is unfortunately poor. We will still do our best to
> assist.

> > >
> > > Regards,
> > > H. M. Chomyshyn
> > > H. M. Chomyshyn
> > > International Distribution Operations (IDO)
> > > Windsor, Ontario E-mail mchomysh@ford.com
> > > Phone 951-1428 (Ford) 519-257-1428 (Bell)
> > > Fax 951-1408

> > >
> > > -----Original Message-----

> > > From: Tiu Jr., Rogelio (R.G.)
> > > Sent: Thursday, November 28, 2002 1:07 AM
> > > To: Santo, Michelle (M.C.)
> > > Cc: Chomyshyn, Mike (B.M.); Grimes, Jeff (J.R.); Fukushima, Takashi
> > > (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj
> > > (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)
> > > Subject: Emergency Order for Old Level IAC Valve

> > >
> > > Hello,

> > >
> > > You were referred to us as our Main contact for our order of 420 Pcs. of
> Old IAC valve. Attached is our firm order for the said part. Our parts are
> just enough to cover our production for this week. There are Duratec
> Engines that arrived in Manila today (288 units) but we are not very
> confident if there are still more old level engines in that shipment. Out
> of the 288 units that we checked last shipment, only 61 units were old level
> engines. We are assuming that the shipment coming in will most likely be
> pure New Level Engines. So, by Monday Morning, we will have no parts for
> our assembly line.

> > >
> > > We hope you understand our situation and facilitate our order with
> utmost urgency. Thank you very much.

> > >
> > > << File: P211281.xls >>

> > >
> > >
> > >
> > > Rogelio G. Tiu Jr.
> > > Senior Supply Chain Analyst
> > > Material Planning and Logistics
> > > Ford Motor Company Phils.
> > > Tel: 6349-541-5097
> > > Fax: 6349-541-5030
> > > Email: rtiu@ford.com
> > >

From: Chomyshyn, Mike (B.M.)
Sent: Monday, December 09, 2002 7:39 AM
To: Hernandez, Emeteria (E.B.); 'Diane Yarde'; Price, Lance (L.E.)
Co: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Ball, Karen (K.E.); Grahame, Maureen (M.); Tiu Jr., Rogelio (R.G.); Chomyshyn, Mike (B.M.)
Subject: RE: Emergency Order for Old Level IAC Valve

The error was traced to a depot picking error. The missing pieces were re-ordered.

Michelle, please provide some tracking on the last shipment. Thanks.

Rogelio, did you receive all the pieces that you require?

Regards,
B. M. Chomyshyn
B. M. Chomyshyn
International Distribution Operations (IDO)
Windsor, Ontario E-mail mchomysh@ford.com
Phone 951-1428 (Ford) 519-257-1428 (Bell)
Fax 951-1408

-----Original Message-----

From: Hernandez, Emeteria (E.B.)
Sent: Monday, December 09, 2002 4:01 AM
To: Chomyshyn, Mike (B.M.); 'Diane Yarde'; Price, Lance (L.E.)
Co: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Ball, Karen (K.E.); Grahame, Maureen (M.); Tiu Jr., Rogelio (R.G.)
Subject: RE: Emergency Order for Old Level IAC Valve

Dear All:

Could you please advise any update on this issue. We need to know where the error/problem has originated, besides this material is urgently needed.

We would appreciate it if you can advise us of the status the soonest.

Thank you
Mitz

-----Original Message-----

From: Chomyshyn, Mike (B.M.)
Sent: Wednesday, December 04, 2002 8:43 AM
To: Tiu Jr., Rogelio (R.G.); 'Diane Yarde'; Price, Lance (L.E.); Chomyshyn, Mike (B.M.)
Co: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.); Hernandez, Emeteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve

Importance: High

I am amazed by what we are finding. The invoice is for 248 pieces of a valve. A pallet of this part holds 960 pieces so this shipment is approx 1/4 of a pallet! It is certainly bigger than a pouch!
The weight of the 248 pieces should be approx 100 lbs!

How can we not know where this is?

Lance, we need to know how this case got out of DPD - what size, what weight, how many valves included, can we prove it was shipped!

Regards,
B. M. Chomyshyn
B. M. Chomyshyn
International Distribution Operations (IDO)
Windsor, Ontario E-mail mchomysh@ford.com
Phone 951-1428 (Ford) 519-257-1428 (Bell)
Fax 951-1408

-----Original Message-----

From: Tiu Jr., Rogelio (R.G.)
Sent: Tuesday, December 03, 2002 7:26 PM
To: 'Diane Yarde'; Tiu Jr., Rogelio (R.G.); Chomyshyn, Mike (B.M.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro,
Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen
(K.E.); Grahame, Maureen (M.); Hernandez, Emteris (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve

Hello Diane,

Yes Invoice Number 434230 was shipped under AWB no, 9207554693. I received the pouch personally. Invoice indicates 248 pcs of IAC valve but actual content of the pouch is just 1 pc Valve Throttle plus 5 pc bolt (F8AZ-1012-AA). Case Number is also correct (43970413). There is just one thing, that particular AWB arrived in Manila December 1, 2002 around 10 pm. The package was delivered to our plant December 2, 2002 9 PM. From your note its arriving December 3, 2002 Manila. Could you please check on this. Anyway, there are some shipments that arrived at DHL Facility Last Night, one of them might be our shipment. Ill keep you posted.

Mike,

The case number attached to the pouch is 43970413. According to DHL, items might be packed incorrectly. Please see attached note from Christine. Thanks.

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst

Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

-----Original Message-----

From: Diane Yarde [mailto:dyarde@us.dhl.com]
Sent: 04 December 2002 00:47
To: Tiu Jr., Rogelio (R.G.)
Cc: Chomyshyn, Mike (B.M.); 'Christine Nickols'; Santo, Michelle (M.C.);
'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.);
Beaudo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj
(S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.);
Ball, Karen (K.E.); Grahame, Maureen (M.)
Subject: Re: Emergency Order for Old Level IAC Valve

this invoice 434230 was shipped under AWB 9207564693 arriving MNL today
03 Dec. Invoice indicates 248 quantity of part nbr YF1Z 9F715AA valve
assy - throttle contained in case 43970413, 2 lbs dims 19 x 15 x3.
If this case does not contain 248 pcs, possible pick/pack issue?

"Tiu Jr., Rogelio (R.G.)" wrote:

>
> Hello Mike,
>
> I tracked the package and it already arrived at the DHL Facility in Manila
> at around 2:30 AM. Its being processed for clearance. I am now asking the
> help of our Traffic and Custom Group to Expedite its release.
>
> We appreciate every effort your team have done for us even if its a holiday
> for you guys. Thank you very much.
>
> We will be waiting for further information about the next shipment of 210
> pcs. Thank you again.
>
> Rogelio G. Tiu Jr.
> Senior Supply Chain Analyst
> Material Planning and Logistics
> Ford Motor Company Phils.
> Tel: 6349-541-5097
> Fax: 6349-541-5030
> Email: rtiu@ford.com
>

> -----Original Message-----

> From: Chomyshyn, Mike (B.M.)
> Sent: 30 November 2002 12:19
> To: 'Christine Nickols'; Chomyshyn, Mike (B.M.)
> Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);
> 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);
> Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley,
> Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: RE: Emergency Order for Old Level IAC Valve
> Importance: High
>

> Christine, please provide the invoice number as requested and fax a copy of

> that to Rogelio as requested.

>

> Rogelio, please look for the material with the regular DHL freight. The AWB

> has already been identified for you to track, and the invoice copy will be

> available to you soon.

> I hope this helps and I hope you receive the material early on Monday.

>

> Please let us know how this worked out.

>

> Regards,

> B. M. Chomyshyn

> B. M. Chomyshyn

> International Distribution Operations (IDO)

> Windsor, Ontario E-mail mchomysh@ford.com

> Phone 951-1428 (Ford) 519-257-1428 (Bell)

> Fax 951-1408

>

> -----Original Message-----

> From: Christine Nickols [mailto:cnickols@us.dhl.com]

> Sent: Friday, November 29, 2002 9:44 PM

> To: Chomyshyn, Mike (B.M.)

> Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);

> 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);

> Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley,

> Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,

> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)

> Subject: Re: Emergency Order for Old Level IAC Valve

>

> Mike,

>

> Material was recvd but was not shipped seperately. It was included with

> the regular nightly shipment.

> AWB# 9207564693

> Fax alert will be sent.

>

> Kindest Regards,

> Christine

>

> "Chomyshyn, Mike (B.M.)" wrote:

>

> > Diane Yarde (DHL), we need your assistance on a very special shipment to

> > Ford Philippines going out of DPD tonight.

> > The material will be picked late this afternoon and the invoice will not

> > be available until it is ready for shipment after 5:00pm today.

> > The Dest code is 56363 DOR number 02504 Invoice - not yet known

> > Part is YF1Z-9F715-AA 210 pieces from Detroit depot (another 210 pcs to

> > be referred to other depot later)

> >

> > There is a special "Ship To" address for this material; It is:

> >

> > Pls. Attn Parts to:

> > Mr. Rogelio G. Tiu/Mr. Valery Valero

> > Ford Motor Company Philippines

> > #1 American Road, Green Field Automotive park - SEZ

> > Santa Rosa, Laguna, Philippines 4026

> > Tel: 63495415097 Fax: 63495415030

> >

> > What I need from DHL is to fax a copy of the invoice(s) to Ford

> > Philippines to the pfax listed below and also to alert everyone in this

> e-mail note of the AWB for the shipment.
> >
> > Diane, my home phone is 519-733-3537 in case you need additional info on
> this later tonight.
> >
> > Your usual attention to special requests is always appreciated. Thank
> you.
> >
> > Regards,
> > B. M. Chomyshyn
> > B. M. Chomyshyn
> > International Distribution Operations (IDO)
> > Windsor, Ontario E-mail mchomyah@ford.com
> > Phone 951-1428 (Ford) 519-257-1428 (Bell)
> > Fax 951-1408
> >
> > > -----Original Message-----
> > > From: Tiu Jr., Rogelio (R.G.)
> > > Sent: Friday, November 29, 2002 2:36 AM
> > > To: Chomyshyn, Mike (B.M.); Santo, Michelle (M.C.);
> 'apower@us.dhl.com'
> > > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.);
> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame,
> Maureen (M.)
> > > Subject: RE: Emergency Order for Old Level IAC Valve
> > >
> > > Hello Again,
> > >
> > > We appreciate all the support that you have been giving us. Thank you
> very much.
> > >
> > > Since we might not get in touch with you again until Monday, we would
> like to request that the following be done:
> > >
> > > a. Please fax a copy of the invoice to this number 6349-541-5030. We
> will use this for import permitt application
> > > b. Please provide us of the airwaybill number or DHL tracking Number so
> that we can track the shipment at our end.
> > >
> > > Also please inform us if the shipment is freight prepaid (door to door)
> or not.
> > >
> > > We are very sorry for any inconvenience that we caused you. Thanks.
> > >
> > >
> > >
> > > Rogelio G. Tiu Jr.
> > > Senior Supply Chain Analyst
> > > Material Planning and Logistics
> > > Ford Motor Company Phils.
> > > Tel: 6349-541-5097
> > > Fax: 6349-541-5030
> > > Email: rtiu@ford.com
> > >
> > > -----Original Message-----
> > > From: Chomyshyn, Mike (B.M.)

> > > Sent: 28 November 2002 21:22
> > > To: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.)
> > > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.);
> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.R.); Grahame,
> Maureen (M.); Chomyshyn, Mike (B.M.); Calimbahin, Jose (J.V.); Arreza, Leo
> Neil (L.C.); 'apower@us.dhl.com'
> > > Subject: RE: Emergency Order for Old Level IAC Valve
> > >
> > > OK, here is what we can do for you:
> > > Today, Thursday Nov 28 and Friday Nov 29 are US holidays.
> > > IDO office in Canada will submit the order for 420 pieces of service
> part YF1Z-9F715-AA
> > > The order will be processed into the US system tomorrow Friday Nov 29.
> The depot is working for emergency orders only so they should process this
> order on Friday afternoon.
> > > Our master depot in Detroit does not have sufficient inventory to fill
> this entire order, so other depots will be referred and allocated for some
> material.
> > > The Detroit depot will be able to ship out on Friday evening and we
> will send the material by DHL and we will co-ordinate expedited service for
> you. We also note that you have included a special "ship to" address.
> > >
> > > The material coming from our other depots will be transferred to Detroit
> (the normal consolidation point on all referred material for export markets)
> and will not be available until Monday or Tuesday of next week (Dec 2 or
> 3).>
> > >
> > > I can appreciate your urgency for these parts and our staff is working
> very hard to assist in delivering to you in the shortest possible time.
> > >
> > > Unfortunately, this order was received today during the US holiday and
> timing of this order is unfortunately poor. We will still do our best to
> assist.
> > >
> > > Regards,
> > > B. M. Chomyshyn
> > > B. M. Chomyshyn
> > > International Distribution Operations (IDO)
> > > Windsor, Ontario E-mail mchomysh@ford.com
> > > Phone 951-1428 (Ford) 519-257-1428 (Bell)
> > > Fax 951-1408
> > >
> > >
> > > -----Original Message-----
> > > From: Tiu Jr., Rogelio (R.G.)
> > > Sent: Thursday, November 28, 2002 1:07 AM
> > > To: Santo, Michelle (M.C.)
> > > Cc: Chomyshyn, Mike (B.M.); Grimes, Jeff (J.R.); Fukushima, Takashi
> (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj
> (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)
> > > Subject: Emergency Order for Old Level IAC Valve
> > >
> > > Hello,
> > >
> > > You were referred to us as our Main contact for our order of 420 Pcs. of
> Old IAC valve. Attached is our firm order for the said part. Our parts are
> just enough to cover our production for this week. There are Duratec
> Engines that arrived in Manila today (288 units) but we are not very

> confident if there are still more old level engines in that shipment. Out
> of the 288 units that we checked last shipment, only 61 units were old level
> engines. We are assuming that the shipment coming in will most likely be
> pure New Level Engines. So, by Monday Morning, we will have no parts for
> our assembly line.

> > >

> > > We hope you understand our situation and facilitate our order with
> utmost urgency. Thank you very much.

> > >

> > > << File: P211281.xls >>

> > >

> > >

> > >

> > >

> > > Rogelio G. Tiu Jr.

> > > Senior Supply Chain Analyst

> > > Material Planning and Logistics

> > > Ford Motor Company Phils.

> > > Tel: 6349-541-5097

> > > Fax: 6349-541-5030

> > > Email: rtiu@ford.com

> > >

From: Chomyshyn, Mike (B.M.)
Sent: Thursday, December 05, 2002 7:32 AM
To: Tiu Jr., Rogelio (R.G.); 'Diane Yarde'; Price, Lance (L.E.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.); Hamandez, Emiteria (E.B.); Chomyshyn, Mike (B.M.)
Subject: RE: Emergency Order for Old Level IAC Valve

We are re-ordering 248 pieces of this for you today.
We are still trying to find out what happened to the first shipment.

Please accept my appologies for the late delivery.

Regards,
B. M. Chomyshyn
B. M. Chomyshyn
International Distribution Operations (IDO)
Windsor, Ontario E-mail mchomysh@ford.com
Phone 951-1428 (Ford) 519-257-1428 (Bell)
Fax 951-1408

-----Original Message-----

From: Tiu Jr., Rogelio (R.G.)
Sent: Thursday, December 05, 2002 5:12 AM
To: Chomyshyn, Mike (B.M.); 'Diane Yarde'; Price, Lance (L.E.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.); Hernandez, Emiteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve

Hello Mike,

We just want to know, whats the status of the 248 pcs of Valves for the first shipment? It looks like the second and Third Shipment will arrive first. We really need to find these 248 pcs. We need a total of 420 pcs to get us through this month. If the 248 pcs cannot be found, we need 248 pcs shipped to us ASAP. The 172 pcs that will be arriving this weekend will be consumed at the instance it arrives in plant. So far we have already offlined 120 vehicles plus we are producing 3.0 liter units at a rate of 40 units a day.

We hope you understand our situation. Thanks.

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

-----Original Message-----

From: Chomyshyn, Mike (B.M.)
Sent: 04 December 2002 09:01
To: Tiu Jr., Rogelio (R.G.); 'Diane Yarde'; Price, Lance (L.E.);
Chomyshyn, Mike (B.M.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro,
Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen
(K.E.); Grahame, Maureen (M.); Hernandez, Emeteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve

I understand that the second shipment moved from our New York PDC on Monday and arrived at DHL office today so it is being scheduled to fly out tonight. I do not know the AWB at this hour, but Christine Nickols of DHL could possibly provide that within the next few hours.

Please keep me posted on the receipts for these valves. We have not done as well as we first expected in getting the parts to you.

Regards,

B. M. Chomyshyn

B. M. Chomyshyn

International Distribution Operations (IDO)
Windsor, Ontario E-mail mchomysh@ford.com
Phone 951-1428 (Ford) 519-257-1428 (Bell)
Fax 951-1408

-----Original Message-----

From: Tiu Jr., Rogelio (R.G.)
Sent: Tuesday, December 03, 2002 7:54 PM
To: Chomyshyn, Mike (B.M.); 'Diane Yarde'; Price, Lance (L.E.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro,
Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen
(K.E.); Grahame, Maureen (M.); Hernandez, Emeteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve

Hello Mike,

Thanks for writing. Do you know the AWB of the second shipment of 94 pcs. already?

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

-----Original Message-----

From: Chomyshyn, Mike (B.M.)
Sent: 04 December 2002 08:43
To: Tiu Jr., Rogelio (R.G.); 'Diane Yarde'; Price, Lance (L.E.);
Chomyshyn, Mike (B.M.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro,
Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen
(K.E.); Grahame, Maureen (M.); Hernandez, Emitteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve
Importance: High

I am amazed by what we are finding. The invoice is for 248 pieces of a valve.
A pallet of this part holds 960 pieces so this shipment is approx 1/4 of a
pallet! It is certainly bigger than a pouch!
The weight of the 248 pieces should be approx 100 lbs!

How can we not know where this is?

Lance, we need to know how this case got out of DPD - what size, what weight, how
many valves included, can we prove it was shipped!

Regards,
B. M. Chomyshyn
B. M. Chomyshyn
International Distribution Operations (IDO)
Windsor, Ontario E-mail mchomysh@ford.com
Phone 951-1428 (Ford) 519-257-1428 (Bell)
Fax 951-1408

-----Original Message-----

From: Tiu Jr., Rogelio (R.G.)
Sent: Tuesday, December 03, 2002 7:26 PM
To: 'Diane Yarde'; Tiu Jr., Rogelio (R.G.); Chomyshyn, Mike (B.M.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro,
Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen
(K.E.); Grahame, Maureen (M.); Hernandez, Emitteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve

Hello Diane,

Yes Invoice Number 434230 was shipped under AWB no, 9207564693. I received the
pouch personally. Invoice indicates 248 pcs of IAC valve but actual content of
the pouch is just 1 pc Valve Throttle plus 5 pc bolt (F8AZ-1012-AA). Case Number
is also correct (43970413). There is just one thing, that particular AWB arrived
in Manila December 1, 2002 around 10 pm. The package was delivered to our plant
December 2, 2002 9 PM. From your note its arriving December 3, 2002 Manila.
Could you please check on this. Anyway, there are some shipments that arrived at
DHL Facility Last Night, one of them might be our shipment. Ill keep you posted.

Mike,

The case number attached to the pouch is 43970413. According to DHL, items might

be packed incorrectly. Please see attached note from Christine. Thanks.

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

-----Original Message-----

From: Diane Yarde [mailto:dyarde@us.dhl.com]
Sent: 04 December 2002 00:47
To: Tiu Jr., Rogelio (R.G.)
Cc: Chomyshyn, Mike (B.M.); 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
Subject: Re: Emergency Order for Old Level IAC Valve

this invoice 434230 was shipped under AWB 9207564693 arriving MNL today 03 Dec. Invoice indicates 248 quantity of part nbr YF1Z 9F715AA valve asy - throttle contained in case 43970413, 2 lbs dims 19 x 15 x3. If this case does not contain 248 pcs, possible pick/pack issue?

"Tiu Jr., Rogelio (R.G.)" wrote:

>
> Hello Mike,
>
> I tracked the package and it already arrived at the DHL Facility in Manila
> at around 2:30 AM. Its being processed for clearance. I am now asking the
> help of our Traffic and Custom Group to Expedite its release.
>
> We appreciate every effort your team have done for us even if its a holiday
> for you guys. Thank you very much.
>
> We will be waiting for further information about the next shipment of 210
> pcs. Thank you again.
>
> Rogelio G. Tiu Jr.
> Senior Supply Chain Analyst
> Material Planning and Logistics
> Ford Motor Company Phils.
> Tel: 6349-541-5097
> Fax: 6349-541-5030
> Email: rtiu@ford.com
>
> -----Original Message-----
> From: Chomyshyn, Mike (B.M.)
> Sent: 30 November 2002 12:19

> To: 'Christine Nickols'; Chomyshyn, Mike (B.M.)
 > Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);
 > 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);
 > Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley,
 > Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
 > Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
 > Subject: RE: Emergency Order for Old Level IAC Valve
 > Importance: High

>
 > Christine, please provide the invoice number as requested and fax a copy of
 > that to Rogelio as requested.

>
 > Rogelio, please look for the material with the regular DHL freight. The AWB
 > has already been identified for you to track, and the invoice copy will be
 > available to you soon.
 > I hope this helps and I hope you receive the material early on Monday.

>
 > Please let us know how this worked out.

>
 > Regards,
 > B. M. Chomyshyn
 > B. M. Chomyshyn
 > International Distribution Operations (IDO)
 > Windsor, Ontario E-mail mchomysh@ford.com
 > Phone 951-1428 (Ford) 519-257-1428 (Bell)
 > Fax 951-1408

>
 > -----Original Message-----
 > From: Christine Nickols [mailto:cnickols@us.dhl.com]
 > Sent: Friday, November 29, 2002 9:44 PM
 > To: Chomyshyn, Mike (B.M.)
 > Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);
 > 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);
 > Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley,
 > Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
 > Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
 > Subject: Re: Emergency Order for Old Level IAC Valve

>
 > Mike,
 >
 > Material was recvd but was not shipped seperately. It was included with
 > the regular nightly shipment.
 > AWB# 9207564693
 > Fax alert will be sent.

>
 > Kindest Regards,
 > Christine

>
 > "Chomyshyn, Mike (B.M.)" wrote:
 > >
 > > Diane Yarde (DHL), we need your assistance on a very special shipment to
 > > Ford Philippines going out of DPD tonight.
 > > The material will be picked late this afternoon and the invoice will not
 > > be available until it is ready for shipment after 5:00pm today.
 > > The Dest code is 56363 DOR number 02504 Invoice - not yet known
 > > Part is YF1Z-9F715-AA 210 pieces from Detroit depot (another 210 pcs to
 > > be referred to other depot later)

> >
 > > There is a special "Ship To" address for this material; It is:

> >
> > Pls. Attn Parts to:
> > Mr. Rogelio G. Tiu/Mr. Valery Valero
> > Ford Motor Company Philippines
> > #1 American Road, Green Field Automotive park - SEZ
> > Santa Rosa, Laguna, Philippines 4026
> > Tel: 63495415097 Fax: 63495415030
> >
> > What I need from DHL is to fax a copy of the invoice(s) to Ford
> > Philippines to the pfax listed below and also to alert everyone in this
> > e-mail note of the AWB for the shipment.
> >
> > Diane, my home phone is 519-733-3537 in case you need additional info on
> > this later tonight.
> >
> > Your usual attention to special requests is always appreciated. Thank
> > you.
> >
> > Regards,
> > B. M. Chomyshyn
> > B. M. Chomyshyn
> > International Distribution Operations (IDO)
> > Windsor, Ontario E-mail mchomysh@ford.com
> > Phone 951-1428 (Ford) 519-257-1428 (Bell)
> > Fax 951-1408
> >
> > -----Original Message-----
> > From: Tiu Jr., Rogelio (R.G.)
> > Sent: Friday, November 29, 2002 2:36 AM
> > To: Chomyshyn, Mike (B.M.); Santo, Michelle (M.C.);
> > 'apower@us.dhl.com'
> > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.);
> > Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> > 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame,
> > Maureen (M.)
> > Subject: RE: Emergency Order for Old Level IAC Valve
> >
> > Hello Again,
> >
> > We appreciate all the support that you have been giving us. Thank you
> > very much.
> >
> > Since we might not get in touch with you again until Monday, we would
> > like to request that the following be done:
> >
> > a. Please fax a copy of the invoice to this number 6349-541-5030. We
> > will use this for import permitt application
> > b. Please provide us of the airwaybill number or DHL tracking Number so
> > that we can track the shipment at our end.
> >
> > Also please inform us if the shipment is freight prepaid (door to door)
> > or not.
> >
> > We are very sorry for any inconvenience that we caused you. Thanks.
> >
> >
> >
> >
> >
> >
> >
> >

>>> Rogelio G. Tiu Jr.
>>> Senior Supply Chain Analyst
>>> Material Planning and Logistics
>>> Ford Motor Company Phils.
>>> Tel: 6349-541-5097
>>> Fax: 6349-541-5030
>>> Email: rtiu@ford.com

>>> -----Original Message-----

>>> From: Chomyshyn, Mike (B.M.)
>>> Sent: 28 November 2002 21:22
>>> To: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.)
>>> Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.);
> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame,
> Maureen (M.); Chomyshyn, Mike (B.M.); Calimbahin, Jose (J.V.); Arreza, Leo
> Neil (L.C.); 'apower@us.dhl.com'
>>> Subject: RE: Emergency Order for Old Level IAC Valve

>>> OK, here is what we can do for you:
>>> Today, Thursday Nov 28 and Friday Nov 29 are US holidays.
>>> IDO office in Canada will submit the order for 420 pieces of service
> part YF1Z-9F715-AA
>>> The order will be processed into the US system tomorrow Friday Nov 29.
> The depot is working for emergency orders only so they should process this
> order on Friday afternoon.
>>> Our master depot in Detroit does not have sufficient inventory to fill
> this entire order, so other depots will be referred and allocated for some
> material.
>>> The Detroit depot will be able to ship out on Friday evening and we
> will send the material by DHL and we will co-ordinate expedited service for
> you. We also note that you have included a special "ship to" address.
>>> The material coming from our other depots will be transferred to Detroit
> (the normal consolidation point on all referred material for export markets)
> and will not be available until Monday or Tuesday of next week (Dec 2 or
> 3).>
>>> I can appreciate your urgency for these parts and our staff is working
> very hard to assist in delivering to you in the shortest possible time.
>>> Unfortunately, this order was received today during the US holiday and
> timing of this order is unfortunately poor. We will still do our best to
> assist.

>>> Regards,
>>> B. M. Chomyshyn
>>> B. M. Chomyshyn
>>> International Distribution Operations (IDO)
>>> Windsor, Ontario E-mail mchomysh@ford.com
>>> Phone 951-1428 (Ford) 519-257-1428 (Bell)
>>> Fax 951-1408

>>> -----Original Message-----

>>> From: Tiu Jr., Rogelio (R.G.)
>>> Sent: Thursday, November 28, 2002 1:07 AM
>>> To: Santo, Michelle (M.C.)
>>> Cc: Chomyshyn, Mike (B.M.); Grimes, Jeff (J.R.); Fukushima, Takashi

> (T.); Beaudon, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj
> (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)
> > > Subject: Emergency Order for Old Level IAC Valve
> > >
> > > Hello.
> > >
> > > You were referred to us as our Main contact for our order of 420 Pcs. of
> Old IAC valve. Attached is our firm order for the said part. Our parts are
> just enough to cover our production for this week. There are Duratec
> Engines that arrived in Manila today (288 units) but we are not very
> confident if there are still more old level engines in that shipment. Out
> of the 288 units that we checked last shipment, only 61 units were old level
> engines. We are assuming that the shipment coming in will most likely be
> pure New Level Engines. So, by Monday Morning, we will have no parts for
> our assembly line.
> > >
> > > We hope you understand our situation and facilitate our order with
> utmost urgency. Thank you very much.
> > >
> > > << File: P211281.xls >>
> > >
> > >
> > > Rogelio G. Tiu Jr.
> > > Senior Supply Chain Analyst
> > > Material Planning and Logistics
> > > Ford Motor Company Phils.
> > > Tel: 6349-541-5097
> > > Fax: 6349-541-5030
> > > Email: rtiu@ford.com
> > >

From: Tiu Jr., Rogelio (R.G.)
Sent: Thursday, December 05, 2002 5:12 AM
To: Chomyshyn, Mike (B.M.); 'Diane Yarde'; Price, Lance (L.E.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreigar, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.); Hernandez, Emitteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve

Hello Mike,

We just want to know, whats the status of the 248 pcs of Valves for the first shipment? It looks like the second and Third Shipment will arrive first. We really need to find these 248 pcs. We need a total of 420 pcs to get us through this month. If the 248 pcs cannot be found, we need 248 pcs shipped to us ASAP. The 172 pcs that will be arriving this weekend will be consumed at the instance it arrives in plant. So far we have already offlined 120 vehicles plus we are producing 3.0 liter units at a rate of 40 units a day.

We hope you understand our situation. Thanks.

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

-----Original Message-----

From: Chomyshyn, Mike (B.M.)
Sent: 04 December 2002 09:01
To: Tiu Jr., Rogelio (R.G.); 'Diane Yarde'; Price, Lance (L.E.); Chomyshyn, Mike (B.M.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.); Hernandez, Emitteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve

I understand that the second shipment moved from our New York PDC on Monday and arrived at DHL office today so it is being schedule to fly out tonight. I do not know the AWB at this hour, but Christine Nickols of DHL could possibly provide that within the next few hours.

Please keep me posted on the receipts for these valves. We have not done as well as we first expected in getting the parts to you.

Regards,
B. M. Chomyshyn
B. M. Chomyshyn
International Distribution Operations (IDO)
Windsor, Ontario E-mail mchomysh@ford.com

Phone 951-1428 (Ford) 519-257-1428 (Bell)
Fax 951-1408

-----Original Message-----

From: Tiu Jr., Rogelio (R.G.)
Sent: Tuesday, December 03, 2002 7:54 PM
To: Chomyshyn, Mike (B.M.); 'Diane Yarde'; Price, Lance (L.E.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro,
Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen
(K.E.); Grahame, Maureen (M.); Hernandez, Emitteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve

Hello Mike,

Thanks for writing. Do you know the AWB of the second shipment of 94 pcs.
already?

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

-----Original Message-----

From: Chomyshyn, Mike (B.M.)
Sent: 04 December 2002 08:43
To: Tiu Jr., Rogelio (R.G.); 'Diane Yarde'; Price, Lance (L.E.);
Chomyshyn, Mike (B.M.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro,
Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen
(K.E.); Grahame, Maureen (M.); Hernandez, Emitteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve
Importance: High

I am amazed by what we are finding. The invoice is for 248 pieces of a valve.
A pallet of this part holds 960 pieces so this shipment is approx 1/4 of a
pallet! It is certainly bigger than a pouch!
The weight of the 248 pieces should be approx 100 lbs!

How can we not know where this is?

Lance, we need to know how this case got out of DPD - what size, what weight, how
many valves included, can we prove it was shipped!

Regards,
B. M. Chomyshyn
B. M. Chomyshyn
International Distribution Operations (IDO)

Windsor, Ontario E-mail mchomysh@ford.com
Phone 951-1428 (Ford) 519-257-1428 (Bell)
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Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen
(K.E.); Grahame, Maureen (M.); Hernandez, Emterria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve

Hello Diane,

Yes Invoice Number 434230 was shipped under AWB no, 9207564693. I received the pouch personally. Invoice indicates 248 pcs of IAC valve but actual content of the pouch is just 1 pc Valve Throttle plus 5 pc bolt (F8AZ-1012-AA). Case Number is also correct (43970413). There is just one thing, that particular AWB arrived in Manila December 1, 2002 around 10 pm. The package was delivered to our plant December 2, 2002 9 PM. From your note its arriving December 3, 2002 Manila. Could you please check on this. Anyway, there are some shipments that arrived at DHL Facility Last Night, one of them might be our shipment. Ill keep you posted.

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Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

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Subject: Re: Emergency Order for Old Level IAC Valve

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> for you guys. Thank you very much.
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> B. M. Chomyshyn
> B. M. Chomyshyn
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> > B. M. Chomyshyn

> > International Distribution Operations (IDO)
> > Windsor, Ontario E-mail mchomysh@ford.com
> > Phone 951-1428 (Ford) 519-257-1428 (Bell)
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> or not.
> > >
> > > We are very sorry for any inconvenience that we caused you. Thanks.
> > >
> > >
> > >
> > > Rogelio G. Tiu Jr.
> > > Senior Supply Chain Analyst
> > > Material Planning and Logistics
> > > Ford Motor Company Phils.
> > > Tel: 6349-541-5097
> > > Fax: 6349-541-5030
> > > Email: rtiu@ford.com
> > >
> > > -----Original Message-----
> > > From: Chomyshyn, Mike (B.M.)
> > > Sent: 28 November 2002 21:22
> > > To: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.)
> > > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.);
> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame,
> Maureen (M.); Chomyshyn, Mike (B.M.); Calimbahin, Jose (J.V.); Arreza, Leo
> Nail (L.C.); 'apower@us.dhl.com'
> > > Subject: RE: Emergency Order for Old Level IAC Valve
> > >
> > > OK, here is what we can do for you:
> > > Today, Thursday Nov 28 and Friday Nov 29 are US holidays.
> > > IDO office in Canada will submit the order for 420 pieces of service
> part YF12-9F715-AA
> > > The order will be processed into the US system tomorrow Friday Nov 29.
> The depot is working for emergency orders only so they should process this
> order on friday afternoon.
> > > Our master depot in Detroit does not have sufficient inventory to fill

> this entire order, so other depots will be referred and allocated for some
> material.
> > > The Detroit depot will be able to ship out on Friday evening and we
> will send the material by DHL and we will co-ordinate expedited service for
> you. We also note that you have included a special "ship to" address.
> > >
> > > The material coming from our other depots will be transferred to Detroit
> (the normal consolidation point on all referred material for export markets)
> and will not be available until Monday or Tuesday of next week (Dec 2 or
> 3).>
> > >
> > > I can appreciate your urgency for these parts and our staff is working
> very hard to assist in delivering to you in the shortest possible time.
> > >
> > > Unfortunately, this order was received today during the US holiday and
> timing of this order is unfortunately poor. We will still do our best to
> assist.
> > >
> > > Regards,
> > > B. M. Chomyshyn
> > > B. M. Chomyshyn
> > > International Distribution Operations (IDO)
> > > Windsor, Ontario E-mail mchomysh@ford.com
> > > Phone 951-1428 (Ford) 519-257-1428 (Bell)
> > > Fax 951-1408

> > > -----Original Message-----

> > > From: Tiu Jr., Rogelio (R.G.)
> > > Sent: Thursday, November 28, 2002 1:07 AM
> > > To: Santo, Michelle (M.C.)
> > > Cc: Chomyshyn, Mike (B.M.); Grimes, Jeff (J.R.); Fukushima, Takashi
> (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj
> (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)
> > > Subject: Emergency Order for Old Level IAC Valve

> > > Hello,

> > > You were referred to us as our Main contact for our order of 420 Pcs. of
> Old IAC valve. Attached is our firm order for the said part. Our parts are
> just enough to cover our production for this week. There are Duratec
> Engines that arrived in Manila today (288 units) but we are not very
> confident if there are still more old level engines in that shipment. Out
> of the 288 units that we checked last shipment, only 61 units were old level
> engines. We are assuming that the shipment coming in will most likely be
> pure New Level Engines. So, by Monday Morning, we will have no parts for
> our assembly line.

> > > We hope you understand our situation and facilitate our order with
> utmost urgency. Thank you very much.

> > > << File: P211281.xls >>

> > > Rogelio G. Tiu Jr.
> > > Senior Supply Chain Analyst
> > > Material Planning and Logistics
> > > Ford Motor Company Phils.

> > > Tel: 6349-541-5097
> > > Fax: 6349-541-5030
> > > Email: rtiu@ford.com
> > >

From: Christine Nickols [cnickols@us.dhl.com]
Sent: Wednesday, December 04, 2002 8:32 PM
To: Chomyshyn, Mike (B.M.)
Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.); 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL); Ball, Karen (K.E.); Grahame, Maureen (M.)
Subject: Re: Emergency Order for Old Level IAC Valve



Card for Christine
Nickols

All,

Pls be advised DHL Detroit recvd and shipped the following material on 12/04/02.

Inv# 744024 1 pc=cs#71188293
Inv# 216183 2 pcs=cs#23176930 & 23176931

AWB# 9202786246
96 lbs

Fax alerts have been sent.

Kindest Regards,
Christine

"Chomyshyn, Mike (B.M.)" wrote:

>
> Christine, please provide the invoice number as requested and fax a copy of that to Rogelio as requested.
>
> Rogelio, please look for the material with the regular DHL freight. The AWB has already been identified for you to track, and the invoice copy will be available to you soon.
> I hope this helps and I hope you receive the material early on Monday.
>
> Please let us know how this worked out.
>
> Regards,
> B. M. Chomyshyn
> B. M. Chomyshyn
> International Distribution Operations (IDO)
> Windsor, Ontario E-mail mchomysh@ford.com
> Phone 951-1428 (Ford) 519-257-1428 (Bell)
> Fax 951-1408

> -----Original Message-----

> **From:** Christine Nickols [mailto:cnickols@us.dhl.com]
> **Sent:** Friday, November 29, 2002 9:44 PM
> **To:** Chomyshyn, Mike (B.M.)
> **Cc:** Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);
> 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);
> Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley,
> Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,

> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: Re: Emergency Order for Old Level IAC Valve
>
> Mike,
>
> Material was recvd but was not shipped seperately. It was included with
> the regular nightly shipment.
> AWB# 9207564693
> Fax alert will be sent.
>
> Kindest Regards,
> Christine
>
> "Chomyshyn, Mike (B.M.)" wrote:
> >
> > Diane Yarde (DHL), we need your assistance on a very special shipment to Ford
> Philippines going out of DPD tonight.
> > The material will be picked late this afternoon and the invoice will not be
> available until it is ready for shipment after 5:00pm today.
> > The Dest code is 56363 DOR number 02504 Invoice - not yet known
> > Part is YF1Z-9F715-AA 210 pieces from Detroit depot (another 210 pcs to be
> referred to other depot later)
> >
> > There is a special "Ship To" address for this material; It is:
> >
> > Pls. Attn Parts to:
> > Mr. Rogelio G. Tiu/Mr. Valery Valero
> > Ford Motor Company Philippines
> > #1 American Road, Green Field Automotive park - SEZ
> > Santa Rosa, Laguna, Philippines 4026
> > Tel: 63495415097 Fax: 63495415030
> >
> > What I need from DHL is to fax a copy of the invoice(s) to Ford Philippines
> to the pfax listed below and also to alert everyone in this e-mail note of the
> AWB for the shipment.
> >
> > Diane, my home phone is 519-733-3537 in case you need additional info on this
> later tonight.
> >
> > Your usual attention to special requests is always appreciated. Thank you.
> >
> > Regards,
> > B. M. Chomyshyn
> > B. M. Chomyshyn
> > International Distribution Operations (IDO)
> > Windsor, Ontario E-mail mchomysh@ford.com
> > Phone 951-1428 (Ford) 519-257-1428 (Bell)
> > Fax 951-1408
> >
> > > -----Original Message-----
> > > From: Tiu Jr., Rogelio (R.G.)
> > > Sent: Friday, November 29, 2002 2:36 AM
> > > To: Chomyshyn, Mike (B.M.); Santo, Michelle (M.C.); 'apower@us.dhl.com'
> > > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.);
> > > Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> > > 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen
> > > (M.)
> > > Subject: RE: Emergency Order for Old Level IAC Valve
> > >

> > > Hello Again,
> > >
> > > We appreciate all the support that you have been giving us. Thank you very much.
> > >
> > > Since we might not get in touch with you again until Monday, we would like to request that the following be done:
> > >
> > > a. Please fax a copy of the invoice to this number 6349-541-5030. We will use this for import permitt application
> > > b. Please provide us of the airwaybill number or DHL tracking Number so that we can track the shipment at our end.
> > >
> > > Also please inform us if the shipment is freight prepaid (door to door) or not.
> > >
> > > We are very sorry for any inconvenience that we caused you. Thanks.
> > >
> > >
> > >
> > >
> > > Rogelio G. Tiu Jr.
> > > Senior Supply Chain Analyst
> > > Material Planning and Logistics
> > > Ford Motor Company Phila.
> > > Tel: 6349-541-5097
> > > Fax: 6349-541-5030
> > > Email: rtiu@ford.com
> > >
> > > -----Original Message-----
> > > From: Chomyshyn, Mike (B.M.)
> > > Sent: 28 November 2002 21:22
> > > To: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.)
> > > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.); Chomyshyn, Mike (B.M.); Calimbahin, Jose (J.V.); Arreza, Leo Neil (L.C.); 'apower@us.dhl.com'
> > > Subject: RE: Emergency Order for Old Level IAC Valve
> > >
> > > OK, here is what we can do for you:
> > > Today, Thursday Nov 28 and Friday Nov 29 are US holidays.
> > > IDO office in Canada will submit the order for 420 pieces of service part YF1Z-9F715-AA
> > > The order will be processed into the US system tomorrow Friday Nov 29. The depot is working for emergency orders only so they should process this order on Friday afternoon.
> > > Our master depot in Detroit does not have sufficient inventory to fill this entire order, so other depots will be referred and allocated for some material.
> > > The Detroit depot will be able to ship out on Friday evening and we will send the material by DHL and we will co-ordinate expedited service for you. We also note that you have included a special "ship to" address.
> > >
> > > The material coming from our other depots will be transferred to Detroit (the normal consolidation point on all referred material for export markets) and will not be available until Monday or Tuesday of next week (Dec 2 or 3).>
> > >
> > > I can appreciate your urgency for these parts and our staff is working very

hard to assist in delivering to you in the shortest possible time.

> > >

> > > Unfortunately, this order was received today during the US holiday and timing of this order is unfortunately poor. We will still do our best to assist.

> > >

> > > Regards,

> > > B. M. Chomyshyn

> > > B. M. Chomyshyn

> > > International Distribution Operations (IDO)

> > > Windsor, Ontario E-mail mchomysh@ford.com

> > > Phone 951-1428 (Ford) 519-257-1428 (Bell)

> > > Fax 951-1408

> > >

> > >

> > > -----Original Message-----

> > > From: Tiu Jr., Rogelio (R.G.)

> > > Sent: Thursday, November 28, 2002 1:07 AM

> > > To: Santo, Michelle (M.C.)

> > > Cc: Chomyshyn, Mike (B.M.); Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lajano, Raul Emmanuel (RVL.)

> > > Subject: Emergency Order for Old Level IAC Valve

> > >

> > > Hello,

> > >

> > > You were referred to us as our Main contact for our order of 420 Pcs. of Old IAC valve. Attached is our firm order for the said part. Our parts are just enough to cover our production for this week. There are Duratec Engines that arrived in Manila today (288 units) but we are not very confident if there are still more old level engines in that shipment. Out of the 288 units that we checked last shipment, only 61 units were old level engines. We are assuming that the shipment coming in will most likely be pure New Level Engines. So, by Monday Morning, we will have no parts for our assembly line.

> > >

> > > We hope you understand our situation and facilitate our order with utmost urgency. Thank you very much.

> > >

> > > << File: P211281.xls >>

> > >

> > >

> > >

> > >

> > > Rogelio G. Tiu Jr.

> > > Senior Supply Chain Analyst

> > > Material Planning and Logistics

> > > Ford Motor Company Phils.

> > > Tel: 6349-541-5097

> > > Fax: 6349-541-5030

> > > Email: rtiu@ford.com

> > >

From: Chomyshyn, Mike (B.M.)
Sent: Tuesday, December 03, 2002 6:01 PM
To: Tiu Jr., Rogelio (R.G.); 'Diane Yarde'; Price, Lance (L.E.); Chomyshyn, Mike (B.M.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.); Hernandez, Emitteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve

I understand that the second shipment moved from our New York PDC on Monday and arrived at DHL office today so it is being scheduled to fly out tonight. I do not know the AWB at this hour, but Christine Nickols of DHL could possibly provide that within the next few hours.

Please keep me posted on the receipts for these valves. We have not done as well as we first expected in getting the parts to you.

Regards,
B. M. Chomyshyn
B. M. Chomyshyn
International Distribution Operations (IDO)
Windsor, Ontario E-mail mchomysh@ford.com
Phone 951-1428 (Ford) 519-257-1428 (Bell)
Fax 951-1408

-----Original Message-----

From: Tiu Jr., Rogelio (R.G.)
Sent: Tuesday, December 03, 2002 7:54 PM
To: Chomyshyn, Mike (B.M.); 'Diane Yarde'; Price, Lance (L.E.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.); Hernandez, Emitteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve

Hello Mike,

Thanks for writing. Do you know the AWB of the second shipment of 94 pcs. already?

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phila.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

-----Original Message-----

From: Chomyshyn, Mike (B.M.)
Sent: 04 December 2002 08:43

To: Tiu Jr., Rogelio (R.G.); 'Diane Yarde'; Price, Lance (L.E.);
Chomyshyn, Mike (B.M.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro,
Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen
(K.E.); Grahame, Maureen (M.); Hernandez, Emeteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve
Importance: High

I am amazed by what we are finding. The invoice is for 248 pieces of a valve.
A pallet of this part holds 960 pieces so this shipment is approx 1/4 of a
pallet! It is certainly bigger than a pouch!
The weight of the 248 pieces should be approx 100 lbs!

How can we not know where this is?

Lance, we need to know how this case got out of DPD - what size, what weight, how
many valves included, can we prove it was shipped!

Regards,
B. M. Chomyshyn
B. M. Chomyshyn
International Distribution Operations (IDO)
Windsor, Ontario E-mail mchomysh@ford.com
Phone 951-1428 (Ford) 519-257-1428 (Bell)
Fax 951-1408

-----Original Message-----

From: Tiu Jr., Rogelio (R.G.)
Sent: Tuesday, December 03, 2002 7:26 PM
To: 'Diane Yarde'; Tiu Jr., Rogelio (R.G.); Chomyshyn, Mike (B.M.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro,
Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen
(K.E.); Grahame, Maureen (M.); Hernandez, Emeteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve

Hello Diane,

Yes Invoice Number 434230 was shipped under AWB no, 9207564693. I received the
pouch personally. Invoice indicates 248 pcs of IAC valve but actual content of
the pouch is just 1 pc Valve Throttle plus 5 pc bolt (F8AZ-1012-AA). Case Number
is also correct (43970413). There is just one thing, that particular AWB arrived
in Manila December 1, 2002 around 10 pm. The package was delivered to our plant
December 2, 2002 9 PM. From your note its arriving December 3, 2002 Manila.
Could you please check on this. Anyway, there are some shipments that arrived at
DHL Facility Last Night, one of them might be our shipment. Ill keep you posted.

Mike,

The case number attached to the pouch is 43970413. According to DHL, items might
be packed incorrectly. Please see attached note from Christine. Thanks.

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

-----Original Message-----

From: Diane Yarde [mailto:dyarde@us.dhl.com]
Sent: 04 December 2002 00:47
To: Tiu Jr., Rogelio (R.G.)
Cc: Chomyshyn, Mike (B.M.); 'Christine Nickols'; Santo, Michelle (M.C.);
'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.);
Beaudo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj
(S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.);
Ball, Karen (K.E.); Grahame, Maureen (M.)
Subject: Re: Emergency Order for Old Level IAC Valve

this invoice 434230 was shipped under AWB 9207564693 arriving MNL today
03 Dec. Invoice indicates 248 quantity of part nbr YF1Z 9F715AA valve
assy - throttle contained in case 43970413, 2 lbs dims 19 x 15 x3.
If this case does not contain 248 pcs, possible pick/pack issue?

"Tiu Jr., Rogelio (R.G.);" wrote:

>
> Hello Mike,
>
> I tracked the package and it already arrived at the DHL Facility in Manila
> at around 2:30 AM. Its being processed for clearance. I am now asking the
> help of our Traffic and Custom Group to Expedite its release.
>
> We appreciate every effort your team have done for us even if its a holiday
> for you guys. Thank you very much.
>
> We will be waiting for further information about the next shipment of 210
> pcs. Thank you again.
>
> Rogelio G. Tiu Jr.
> Senior Supply Chain Analyst
> Material Planning and Logistics
> Ford Motor Company Phils.
> Tel: 6349-541-5097
> Fax: 6349-541-5030
> Email: rtiu@ford.com

> -----Original Message-----

> From: Chomyshyn, Mike (B.M.)
> Sent: 30 November 2002 12:19
> To: 'Christine Nickols'; Chomyshyn, Mike (B.M.)
> Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);

> 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);
> Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley,
> Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: RE: Emergency Order for Old Level IAC Valve
> Importance: High
>
> Christine, please provide the invoice number as requested and fax a copy of
> that to Rogelio as requested.
>
> Rogelio, please look for the material with the regular DHL freight. The AWB
> has already been identified for you to track, and the invoice copy will be
> available to you soon.
> I hope this helps and I hope you receive the material early on Monday.
>
> Please let us know how this worked out.
>
> Regards,
> B. M. Chomyshyn
> B. M. Chomyshyn
> International Distribution Operations (IDO)
> Windsor, Ontario E-mail mchomysh@ford.com
> Phone 951-1428 (Ford) 519-257-1428 (Ball)
> Fax 951-1408
>
> -----Original Message-----
> From: Christine Nickols [mailto:cnickols@us.dhl.com]
> Sent: Friday, November 29, 2002 9:44 PM
> To: Chomyshyn, Mike (B.M.)
> Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);
> 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);
> Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley,
> Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: Re: Emergency Order for Old Level IAC Valve
>
> Mike,
>
> Material was recvd but was not shipped seperately. It was included with
> the regular nightly shipment.
> AWB# 9207564693
> Fax alert will be sent.
>
> Kindest Regards,
> Christine
>
> "Chomyshyn, Mike (B.M.)" wrote:
>
> > Diane Yarde (DHL), we need your assistance on a very special shipment to
> > Ford Philippines going out of DPD tonight.
> > The material will be picked late this afternoon and the invoice will not
> > be available until it is ready for shipment after 5:00pm today.
> > The Dest code is 56363 DOR number 02504 Invoice - not yet known
> > Part is YF1Z-9F715-AA 210 pieces from Detroit depot (another 210 pcs to
> > be referred to other depot later)
> >
> > There is a special "Ship To" address for this material; It is:
> >
> > Pls. Attn Parts to:

>> Mr. Rogelio G. Tiu/Mr. Valery Valero
>> Ford Motor Company Philippines
>> #1 American Road, Green Field Automotive park - SEZ
>> Santa Rosa, Laguna, Philippines 4026
>> Tel: 63495415097 Fax: 63495415030
>>
>> What I need from DHL is to fax a copy of the invoice(s) to Ford
> Philippines to the pfax listed below and also to alert everyone in this
> e-mail note of the AWB for the shipment.
>>
>> Diane, my home phone is 519-733-3537 in case you need additional info on
> this later tonight.
>>
>> Your usual attention to special requests is always appreciated. Thank
> you.
>>
>> Regards,
>> B. M. Chomyshyn
>> B. M. Chomyshyn
>> International Distribution Operations (IDO)
>> Windsor, Ontario E-mail mchomysh@ford.com
>> Phone 951-1428 (Ford) 519-257-1428 (Bell)
>> Fax 951-1408
>>
>>> -----Original Message-----
>>> From: Tiu Jr., Rogelio (R.G.)
>>> Sent: Friday, November 29, 2002 2:36 AM
>>> To: Chomyshyn, Mike (B.M.); Santo, Michelle (M.C.);
> 'apower@us.dhl.com'
>>> Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.);
> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahams,
> Maureen (M.)
>>> Subject: RE: Emergency Order for Old Level IAC Valve
>>>
>>> Hello Again,
>>>
>>> We appreciate all the support that you have been giving us. Thank you
> very much.
>>>
>>> Since we might not get in touch with you again until Monday, we would
> like to request that the following be done:
>>>
>>> a. Please fax a copy of the invoice to this number 6349-541-5030. We
> will use this for import permitt application
>>> b. Please provide us of the airwaybill number or DHL tracking Number so
> that we can track the shipment at our end.
>>>
>>> Also please inform us if the shipment is freight prepaid (door to door)
> or not.
>>>
>>> We are very sorry for any inconvenience that we caused you. Thanks.
>>>
>>>
>>>
>>> Rogelio G. Tiu Jr.
>>> Senior Supply Chain Analyst

>>> Material Planning and Logistics
>>> Ford Motor Company Phils.
>>> Tel: 6349-541-5097
>>> Fax: 6349-541-5030
>>> Email: rtiu@ford.com

>>> -----Original Message-----

>>> From: Chomyshyn, Mike (B.M.)
>>> Sent: 28 November 2002 21:22
>>> To: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.)
>>> Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.);
> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahama,
> Maureen (M.); Chomyshyn, Mike (B.M.); Calimbahin, Jose (J.V.); Arreza, Leo
> Neil (L.C.); 'apower@us.dhl.com'
>>> Subject: RE: Emergency Order for Old Level IAC Valve

>>> OK, here is what we can do for you:

>>> Today, Thursday Nov 28 and Friday Nov 29 are US holidays.
>>> IDO office in Canada will submit the order for 420 pieces of service
> part YF1Z-9F71S-AA

>>> The order will be processed into the US system tomorrow Friday Nov 29.
> The depot is working for emergency orders only so they should process this
> order on Friday afternoon.

>>> Our master depot in Detroit does not have sufficient inventory to fill
> this entire order, so other depots will be referred and allocated for some
> material.

>>> The Detroit depot will be able to ship out on Friday evening and we
> will send the material by DHL and we will co-ordinate expedited service for
> you. We also note that you have included a special "ship to" address.

>>> The material coming from our other depots will be transferred to Detroit
> (the normal consolidation point on all referred material for export markets)
> and will not be available until Monday or Tuesday of next week (Dec 2 or
> 3).>

>>> I can appreciate your urgency for these parts and our staff is working
> very hard to assist in delivering to you in the shortest possible time.

>>> Unfortunately, this order was received today during the US holiday and
> timing of this order is unfortunately poor. We will still do our best to
> assist.

>>> Regards,
>>> B. M. Chomyshyn
>>> B. M. Chomyshyn
>>> International Distribution Operations (IDO)
>>> Windsor, Ontario E-mail mchomysh@ford.com
>>> Phone 951-1428 (Ford) 519-257-1428 (Bell)
>>> Fax 951-1408

>>> -----Original Message-----

>>> From: Tiu Jr., Rogelio (R.G.)
>>> Sent: Thursday, November 28, 2002 1:07 AM
>>> To: Santo, Michelle (M.C.)
>>> Cc: Chomyshyn, Mike (B.M.); Grimes, Jeff (J.R.); Fukushima, Takashi
> (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj
> (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)

> > > Subject: Emergency Order for Old Level IAC Valve
> > >
> > > Hello,
> > >
> > > You were referred to us as our Main contact for our order of 420 Pcs. of
> Old IAC valve. Attached is our firm order for the said part. Our parts are
> just enough to cover our production for this week. There are Duratec
> Engines that arrived in Manila today (288 units) but we are not very
> confident if there are still more old level engines in that shipment. Out
> of the 288 units that we checked last shipment, only 61 units were old level
> engines. We are assuming that the shipment coming in will most likely be
> pure New Level Engines. So, by Monday Morning, we will have no parts for
> our assembly line.
> > >
> > > We hope you understand our situation and facilitate our order with
> utmost urgency. Thank you very much.
> > >
> > > << File: P211281.xls >>
> > >
> > >
> > > Rogelio G. Tiu Jr.
> > > Senior Supply Chain Analyst
> > > Material Planning and Logistics
> > > Ford Motor Company Phils.
> > > Tel: 6349-541-5097
> > > Fax: 6349-541-5030
> > > Email: rtiu@ford.com
> > >

From: Tiu Jr., Rogelio (R.G.)
Sent: Tuesday, December 03, 2002 7:54 PM
To: Chomyshyn, Mike (B.M.); Diane Yarde; Price, Lance (L.E.)
Cc: 'Christine Nickola'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lajano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.); Hernandez, Emileria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve

Hello Mike,

Thanks for writing. Do you know the AWB of the second shipment of 94 pcs. already?

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

-----Original Message-----

From: Chomyshyn, Mike (B.M.)
Sent: 04 December 2002 08:43
To: Tiu Jr., Rogelio (R.G.); 'Diane Yarde'; Price, Lance (L.E.); Chomyshyn, Mike (B.M.)
Cc: 'Christine Nickola'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lajano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.); Hernandez, Emileria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve
Importance: High

I am amazed by what we are finding. The invoice is for 248 pieces of a valve. A pallet of this part holds 960 pieces so this shipment is approx 1/4 of a pallet! It is certainly bigger than a pouch!
The weight of the 248 pieces should be approx 100 lbs!

How can we not know where this is?

Lance, we need to know how this case got out of DPD - what size, what weight, how many valves included, can we prove it was shipped!

Regards,
B. M. Chomyshyn
B. M. Chomyshyn
International Distribution Operations (IDO)
Windsor, Ontario E-mail mchomysh@ford.com
Phone 951-1428 (Ford) 519-257-1428 (Bell)
Fax 951-1408

-----Original Message-----

From: Tiu Jr., Rogelio (R.G.)
Sent: Tuesday, December 03, 2002 7:26 PM
To: 'Diane Yarde'; Tiu Jr., Rogelio (R.G.); Chomyshyn, Mike (B.M.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com';
Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.);
Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro,
Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen
(K.E.); Grahame, Maureen (M.); Hernandez, Emitaria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve

Hello Diane,

Yes Invoice Number 434230 was shipped under AWB no, 9207564693. I received the pouch personally. Invoice indicates 248 pcs of IAC valve but actual content of the pouch is just 1 pc Valve Throttle plus 5 pc bolt (F8AZ-1012-AA). Case Number is also correct (43970413). There is just one thing, that particular AWB arrived in Manila December 1, 2002 around 10 pm. The package was delivered to our plant December 2, 2002 9 PM. From your note its arriving December 3, 2002 Manila. Could you please check on this. Anyway, there are some shipments that arrived at DHL Facility Last Night, one of them might be our shipment. Ill keep you posted.

Mike,

The case number attached to the pouch is 43970413. According to DHL, items might be packed incorrectly. Please see attached note from Christine. Thanks.

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

-----Original Message-----

From: Diane Yarde [mailto:dyarde@us.dhl.com]
Sent: 04 December 2002 00:47
To: Tiu Jr., Rogelio (R.G.)
Cc: Chomyshyn, Mike (B.M.); 'Christine Nickols'; Santo, Michelle (M.C.);
'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.);
Beaudo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj
(S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.);
Ball, Karen (K.E.); Grahame, Maureen (M.)
Subject: Re: Emergency Order for Old Level IAC Valve

this invoice 434230 was shipped under AWB 9207564693 arriving MNL today
03 Dec. Invoice indicates 248 quantity of part nbr YF1Z 9F715AA valve
assy - throttle contained in case 43970413, 2 lbs dims 19 x 15 x3.

If this case does not contain 248 pcs, possible pick/pack issue?

"Tiu Jr., Rogelio (R.G.)" wrote:

>
> Hello Mike,
>
> I tracked the package and it already arrived at the DHL Facility in Manila
> at around 2:30 AM. Its being processed for clearance. I am now asking the
> help of our Traffic and Custom Group to Expedite its release.
>
> We appreciate every effort your team have done for us even if its a holiday
> for you guys. Thank you very much.
>
> We will be waiting for further information about the next shipment of 210
> pcs. Thank you again.
>
> Rogelio G. Tiu Jr.
> Senior Supply Chain Analyst
> Material Planning and Logistics
> Ford Motor Company Phils.
> Tel: 6349-541-5097
> Fax: 6349-541-5030
> Email: rtiu@ford.com

> -----Original Message-----

> From: Chomyshyn, Mike (B.M.)
> Sent: 30 November 2002 12:19
> To: 'Christine Nickols'; Chomyshyn, Mike (B.M.)
> Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);
> 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);
> Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley,
> Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: RE: Emergency Order for Old Level IAC Valve
> Importance: High

> Christine, please provide the invoice number as requested and fax a copy of
> that to Rogelio as requested.

> Rogelio, please look for the material with the regular DHL freight. The AWB
> has already been identified for you to track, and the invoice copy will be
> available to you soon.

> I hope this helps and I hope you receive the material early on Monday.

> Please let us know how this worked out.

> Regards,
> B. M. Chomyshyn
> B. M. Chomyshyn
> International Distribution Operations (IDO)
> Windsor, Ontario E-mail mchomysh@ford.com
> Phone 951-1428 (Ford) 519-257-1428 (Bell)
> Fax 951-1408

> -----Original Message-----

> From: Christine Nickols [mailto:cnickols@us.dhl.com]
> Sent: Friday, November 29, 2002 9:44 PM
> To: Chomyshyn, Mike (B.M.)
> Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);

> 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);
> Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley,
> Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: Re: Emergency Order for Old Level IAC Valve
>
> Mike,
>
> Material was recvd but was not shipped separately. It was included with
> the regular nightly shipment.
> AWB# 9207564693
> Fax alert will be sent.
>
> Kindest Regards,
> Christine
>
> "Chomyshyn, Mike (B.M.)" wrote:
> >
> > Diane Yarde (DHL), we need your assistance on a very special shipment to
> > Ford Philippines going out of DFD tonight.
> > The material will be picked late this afternoon and the invoice will not
> > be available until it is ready for shipment after 5:00pm today,
> > The Dest code is 56363 DOR number 02504 Invoice - not yet known
> > Part is YF1Z-9F715-AA 210 pieces from Detroit depot (another 210 pcs to
> > be referred to other depot later)
> >
> > There is a special "Ship To" address for this material; It is:
> >
> > Pls. Attn Parts to:
> > Mr. Rogelio G. Tiu/Mr. Valery Valero
> > Ford Motor Company Philippines
> > #1 American Road, Green Field Automotive park - SEZ
> > Santa Rosa, Laguna, Philippines 4026
> > Tel: 63495415097 Fax: 63495415030
> >
> > What I need from DHL is to fax a copy of the invoice(s) to Ford
> > Philippines to the pfax listed below and also to alert everyone in this
> > e-mail note of the AWB for the shipment.
> >
> > Diane, my home phone is 519-733-3537 in case you need additional info on
> > this later tonight.
> >
> > Your usual attention to special requests is always appreciated. Thank
> > you.
> >
> > Regards,
> > B. M. Chomyshyn
> > B. M. Chomyshyn
> > International Distribution Operations (IDO)
> > Windsor, Ontario E-mail mchomysh@ford.com
> > Phone 951-1428 (Ford) 519-257-1428 (Bell)
> > Fax 951-1408
> >
> > > -----Original Message-----
> > > From: Tiu Jr., Rogelio (R.G.)
> > > Sent: Friday, November 29, 2002 2:36 AM
> > > To: Chomyshyn, Mike (B.M.); Santo, Michelle (M.C.);
> > > 'apower@us.dhl.com'
> > > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.);

> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame,
> Maureen (M.)
> > Subject: RE: Emergency Order for Old Level IAC Valve
> >
> > Hello Again,
> >
> > We appreciate all the support that you have been giving us. Thank you
> very much.
> >
> > Since we might not get in touch with you again until Monday, we would
> like to request that the following be done:
> >
> > a. Please fax a copy of the invoice to this number 6349-541-5030. We
> will use this for import permitt application
> > b. Please provide us of the airwaybill number or DHL tracking Number so
> that we can track the shipment at our end.
> >
> > Also please inform us if the shipment is freight prepaid (door to door)
> or not.
> >
> > We are very sorry for any inconvenience that we caused you. Thanks.
> >
> >
> >
> >
> > Rogelio G. Tiu Jr.
> > Senior Supply Chain Analyst
> > Material Planning and Logistics
> > Ford Motor Company Phils.
> > Tel: 6349-541-5097
> > Fax: 6349-541-5030
> > Email: rtiu@ford.com
> >
> > -----Original Message-----
> > From: Chomyshyn, Mike (B.M.)
> > Sent: 28 November 2002 21:22
> > To: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.)
> > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.);
> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame,
> Maureen (M.); Chomyshyn, Mike (B.M.); Calimbahin, Jose (J.V.); Arreza, Leo
> Neil (L.C.); 'apower@us.dhl.com'
> > Subject: RE: Emergency Order for Old Level IAC Valve
> >
> > OK, here is what we can do for you:
> > Today, Thursday Nov 28 and Friday Nov 29 are US holidays.
> > IDO office in Canada will submit the order for 420 pieces of service
> part YF1Z-9F715-AA
> > The order will be processed into the US system tomorrow Friday Nov 29.
> The depot is working for emergency orders only so they should process this
> order on Friday afternoon.
> > Our master depot in Detroit does not have sufficient inventory to fill
> this entire order, so other depots will be referred and allocated for some
> material.
> > The Detroit depot will be able to ship out on Friday evening and we
> will send the material by DHL, and we will co-ordinate expedited service for
> you. We also note that you have included a special "ship to" address.

> > >
> > > The material coming from our other depots will be transferred to Detroit
> (the normal consolidation point on all referred material for export markets)
> and will not be available until Monday or Tuesday of next week (Dec 2 or
> 3).>

> > >
> > > I can appreciate your urgency for these parts and our staff is working
> very hard to assist in delivering to you in the shortest possible time.

> > >
> > > Unfortunately, this order was received today during the US holiday and
> timing of this order is unfortunately poor. We will still do our best to
> assist.

> > >
> > > Regards,
> > > B. M. Chomyshyn
> > > B. M. Chomyshyn
> > > International Distribution Operations (IDO)
> > > Windsor, Ontario E-mail mchomysh@ford.com
> > > Phone 951-1428 (Ford) 519-257-1428 (Bell)
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> > >
> > > -----Original Message-----
> > > From: Tiu Jr., Rogelio (R.G.)
> > > Sent: Thursday, November 28, 2002 1:07 AM
> > > To: Santo, Michelle (M.C.)
> > > Cc: Chomyshyn, Mike (B.M.); Grimes, Jeff (J.R.); Fukushima, Takashi
> (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj
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> > > Subject: Emergency Order for Old Level IAC Valve

> > >
> > > Hello,
> > >
> > > You were referred to us as our Main contact for our order of 420 Pcs. of
> Old IAC valve. Attached is our firm order for the said part. Our parts are
> just enough to cover our production for this week. There are Duratec
> Engines that arrived in Manila today (288 units) but we are not very
> confident if there are still more old level engines in that shipment. Out
> of the 288 units that we checked last shipment, only 61 units were old level
> engines. We are assuming that the shipment coming in will most likely be
> pure New Level Engines. So, by Monday Morning, we will have no parts for
> our assembly line.

> > >
> > > We hope you understand our situation and facilitate our order with
> utmost urgency. Thank you very much.

> > >
> > > << File: P211281.xls >>

> > >
> > >
> > >
> > > Rogelio G. Tiu Jr.
> > > Senior Supply Chain Analyst
> > > Material Planning and Logistics
> > > Ford Motor Company Phils.
> > > Tel: 6349-541-5097
> > > Fax: 6349-541-5030
> > > Email: rtiu@ford.com
> > >

From: Tiu Jr., Rogelio (R.G.)
Sent: Tuesday, December 03, 2002 7:28 PM
To: 'Diane Yarde'; Chomyshyn, Mike (B.M.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.); Hernandez, Emeteria (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve

Mike,

By the way, I went to the DHL depot this morning as I told you last nite. The shipment is still not there. But According to DHL some packages for Ford Arrived last nite at DHL Gateway (Manila office). It will be delivered to the DHL Facility near us within the day again.

fyi.

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
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-----Original Message-----

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Hello Diane,

Yes Invoice Number 434230 was shipped under AWB no, 9207564693. I received the pouch personally. Invoice indicates 248 pcs of IAC valve but actual content of the pouch is just 1 pc Valve Throttle plus 5 pc bolt (F8AZ-1012-AA). Case Number is also correct (43970413). There is just one thing, that particular AWB arrived in Manila December 1, 2002 around 10 pm. The package was delivered to our plant December 2, 2002 9 PM. From your note its arriving December 3, 2002 Manila. Could you please check on this. Anyway, there are some shipments that arrived at DHL Facility Last Night, one of them might be our shipment. Ill keep you posted.

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The case number attached to the pouch is 43970413. According to DHL, items might be packed incorrectly. Please see attached note from Christine. Thanks.

Rogelio G. Tiu Jr.
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assy - throttle contained in case 43970413, 2 lbs dims 19 x 15 x3.
If this case does not contain 248 pcs, possible pick/pack issue?

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> at around 2:30 AM. Its being processed for clearance. I am now asking the
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>
> We appreciate every effort your team have done for us even if its a holiday
> for you guys. Thank you very much.
>
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> pcs. Thank you again.
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> Senior Supply Chain Analyst
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> Sent: 30 November 2002 12:19
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> Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley,
> Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: RE: Emergency Order for Old Level IAC Valve
> Importance: High

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> that to Rogelio as requested.

> Rogelio, please look for the material with the regular DHL freight. The AWB
> has already been identified for you to track, and the invoice copy will be
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> I hope this helps and I hope you receive the material early on Monday.

> Please let us know how this worked out.

> Regards,
> B. M. Chomyshyn
> B. M. Chomyshyn
> International Distribution Operations (IDO)
> Windsor, Ontario E-mail mchomysh@ford.com
> Phone 951-1428 (Ford) 519-257-1428 (Bell)
> Fax 951-1408

> -----Original Message-----

> From: Christine Nickols [mailto:cnickols@us.dhl.com]
> Sent: Friday, November 29, 2002 9:44 PM
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> Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley,
> Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: Re: Emergency Order for Old Level IAC Valve

> Mike,

> Material was recvd but was not shipped seperately. It was included with
> the regular nightly shipment.
> AWB# 9207564693
> Fax alert will be sent.

> Kindest Regards,
> Christine

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> >
> > Diane Yarde (DHL), we need your assistance on a very special shipment to
> > Ford Philippines going out of DFD tonight.
> > The material will be picked late this afternoon and the invoice will not
> > be available until it is ready for shipment after 5:00pm today.
> > The Dest code is 56363 DOR number 02504 Invoice - not yet known
> > Part is YF1Z-9F715-AA 210 pieces from Detroit depot (another 210 pcs to
> > be referred to other depot later)

> > There is a special "Ship To" address for this material; It is:

> > Pls. Attn Parts to:
> > Mr. Rogelio G. Tiu/Mr. Valery Valero

> > Ford Motor Company Philippines
> > #1 American Road, Green Field Automotive park - SEZ
> > Santa Rosa, Laguna, Philippines 4026
> > Tel: 63495415097 Fax: 63495415030
> >
> > What I need from DHL is to fax a copy of the invoice(s) to Ford
> Philippines to the pfax listed below and also to alert everyone in this
> e-mail note of the AWB for the shipment.
> >
> > Diane, my home phone is 519-733-3537 in case you need additional info on
> this later tonight.
> >
> > Your usual attention to special requests is always appreciated. Thank
> you.
> >
> > Regards,
> > B. M. Chomyshyn
> > B. M. Chomyshyn
> > International Distribution Operations (IDO)
> > Windsor, Ontario E-mail mchomysh@ford.com
> > Phone 951-1428 (Ford) 519-257-1428 (Bell)
> > Fax 951-1408
> >
> > > -----Original Message-----
> > > From: Tiu Jr., Rogelio (R.G.)
> > > Sent: Friday, November 29, 2002 2:36 AM
> > > To: Chomyshyn, Mike (B.M.); Santo, Michelle (M.C.);
> > > 'apower@us.dhl.com'
> > > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.);
> > > Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> > > 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame,
> > > Maureen (M.)
> > > Subject: RE: Emergency Order for Old Level IAC Valve
> > >
> > > Hello Again,
> > >
> > > We appreciate all the support that you have been giving us. Thank you
> > > very much.
> > >
> > > Since we might not get in touch with you again until Monday, we would
> > > like to request that the following be done:
> > >
> > > a. Please fax a copy of the invoice to this number 6349-541-5030. We
> > > will use this for import permitt application
> > > b. Please provide us of the airwaybill number or DHL tracking Number so
> > > that we can track the shipment at our end.
> > >
> > > Also please inform us if the shipment is freight prepaid (door to door)
> > > or not.
> > >
> > > We are very sorry for any inconvenience that we caused you. Thanks.
> > >
> > >
> > >
> > > Rogelio G. Tiu Jr.
> > > Senior Supply Chain Analyst
> > > Material Planning and Logistics

> > > Ford Motor Company Phils.
> > > Tel: 6349-541-5097
> > > Fax: 6349-541-5030
> > > Email: rtiu@ford.com
> > >

> > > -----Original Message-----

> > > From: Chomyshyn, Mike (B.M.)
> > > Sent: 28 November 2002 21:22
> > > To: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.)
> > > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.);
> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame,
> Maureen (M.); Chomyshyn, Mike (B.M.); Calimbahin, Jose (J.V.); Arreza, Leo
> Neil (L.C.); 'apower@us.dhl.com'
> > > Subject: RE: Emergency Order for Old Level IAC Valve
> > >

> > > OK, here is what we can do for you:

> > > Today, Thursday Nov 28 and Friday Nov 29 are US holidays.
> > > IDO office in Canada will submit the order for 420 pieces of service
> part YF1Z-9P715-AA

> > > The order will be processed into the US system tomorrow Friday Nov 29.
> The depot is working for emergency orders only so they should process this
> order on Friday afternoon.

> > > Our master depot in Detroit does not have sufficient inventory to fill
> this entire order, so other depots will be referred and allocated for some
> material.

> > > The Detroit depot will be able to ship out on Friday evening and we
> will send the material by DHL and we will co-ordinate expedited service for
> you. We also note that you have included a special "ship to" address.
> > >

> > > The material coming from our other depots will be transferred to Detroit
> (the normal consolidation point on all referred material for export markets)
> and will not be available until Monday or Tuesday of next week (Dec 2 or
> 3).>

> > > I can appreciate your urgency for these parts and our staff is working
> very hard to assist in delivering to you in the shortest possible time.
> > >

> > > Unfortunately, this order was received today during the US holiday and
> timing of this order is unfortunately poor. We will still do our best to
> assist.

> > > Regards,
> > > B. M. Chomyshyn
> > > B. M. Chomyshyn
> > > International Distribution Operations (IDO)
> > > Windsor, Ontario E-mail mchomysh@ford.com
> > > Phone 951-1428 (Ford) 519-257-1428 (Bell)
> > > Fax 951-1408
> > >

> > > -----Original Message-----

> > > From: Tiu Jr., Rogelio (R.G.)
> > > Sent: Thursday, November 28, 2002 1:07 AM
> > > To: Santo, Michelle (M.C.)
> > > Cc: Chomyshyn, Mike (B.M.); Grimes, Jeff (J.R.); Fukushima, Takashi
> (T.); Beaudon, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj
> (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)
> > > Subject: Emergency Order for Old Level IAC Valve

> > >
> > > Hello,
> > >
> > > You were referred to us as our Main contact for our order of 420 Pcs. of
> Old IAC valve. Attached is our firm order for the said part. Our parts are
> just enough to cover our production for this week. There are Duratec
> Engines that arrived in Manila today (288 units) but we are not very
> confident if there are still more old level engines in that shipment. Out
> of the 288 units that we checked last shipment, only 61 units were old level
> engines. We are assuming that the shipment coming in will most likely be
> pure New Level Engines. So, by Monday Morning, we will have no parts for
> our assembly line.
> > >
> > > We hope you understand our situation and facilitate our order with
> utmost urgency. Thank you very much.
> > >
> > > << File: P211281.xls >>
> > >
> > >
> > >
> > > Rogelio G. Tiu Jr.
> > > Senior Supply Chain Analyst
> > > Material Planning and Logistics
> > > Ford Motor Company Phils.
> > > Tel: 6349-541-5097
> > > Fax: 6349-541-5030
> > > Email: rtiu@ford.com
> > >

From: Tiu Jr., Rogelio (R.G.)
Sent: Tuesday, December 03, 2002 7:26 PM
To: 'Diane Yarde'; Tiu Jr., Rogelio (R.G.); Chomyahyn, Mike (B.M.)
Cc: 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.); Hernandez, Emilita (E.B.)
Subject: RE: Emergency Order for Old Level IAC Valve



FW: FCSD Shipments
under Inv #L

Hello Diane,

Yes Invoice Number 434230 was shipped under AWB no. 9207564693. I received the pouch personally. Invoice indicates 248 pcs of IAC valve but actual content of the pouch is just 1 pc Valve Throttle plus 5 pc bolt (F8AZ-1012-AA). Case Number is also correct (43970413). There is just one thing, that particular AWB arrived in Manila December 1, 2002 around 10 pm. The package was delivered to our plant December 2, 2002 9 PM. From your note its arriving December 3, 2002 Manila. Could you please check on this. Anyway, there are some shipments that arrived at DHL Facility Last Night, one of them might be our shipment. Ill keep you posted.

Mike,

The case number attached to the pouch is 43970413. According to DHL, items might be packed incorrectly. Please see attached note from Christine. Thanks.

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

-----Original Message-----

From: Diane Yarde [mailto:dyarde@us.dhl.com]
Sent: 04 December 2002 00:47
To: Tiu Jr., Rogelio (R.G.)
Cc: Chomyshyn, Mike (B.M.); 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
Subject: Re: Emergency Order for Old Level IAC Valve

this invoice 434230 was shipped under AWB 9207564693 arriving MNL today

03 Dec. Invoice indicates 248 quantity of part nbr YF1Z 9F715AA valve
assy - throttle contained in case 43970413, 2 lbs dims 19 x 15 x3.
If this case does not contain 248 pcs, possible pick/pack issue?

"Tiu Jr., Rogelio (R.G.)" wrote:

>
> Hello Mike,
>
> I tracked the package and it already arrived at the DHL Facility in Manila
> at around 2:30 AM. Its being processed for clearance. I am now asking the
> help of our Traffic and Custom Group to Expedite its release.
>
> We appreciate every effort your team have done for us even if its a holiday
> for you guys. Thank you very much.
>
> We will be waiting for further information about the next shipment of 210
> pcs. Thank you again.
>
> Rogelio G. Tiu Jr.
> Senior Supply Chain Analyst
> Material Planning and Logistics
> Ford Motor Company Phils.
> Tel: 6349-541-5097
> Fax: 6349-541-5030
> Email: rtiu@ford.com

> -----Original Message-----

> From: Chomyshyn, Mike (B.M.)
> Sent: 30 November 2002 12:19
> To: 'Christine Nickols'; Chomyshyn, Mike (B.M.)
> Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);
> 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);
> Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley,
> Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: RE: Emergency Order for Old Level IAC Valve
> Importance: High

> Christine, please provide the invoice number as requested and fax a copy of
> that to Rogelio as requested.

> Rogelio, please look for the material with the regular DHL freight. The AWB
> has already been identified for you to track, and the invoice copy will be
> available to you soon.

> I hope this helps and I hope you receive the material early on Monday.

> Please let us know how this worked out.

> Regards,
> B. M. Chomyshyn
> B. M. Chomyshyn
> International Distribution Operations (IDO)
> Windsor, Ontario E-mail mchomysh@ford.com
> Phone 951-1428 (Ford) 519-257-1428 (Bell)
> Fax 951-1408

> -----Original Message-----

> From: Christine Nickols [mailto:cnickols@us.dhl.com]
> Sent: Friday, November 29, 2002 9:44 PM

> To: Chomyshyn, Mike (B.M.)
> Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);
> 'apower@us.dhl.com'; 'dyards@us.dhl.com'; Grimes, Jeff (J.R.);
> Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley,
> Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: Re: Emergency Order for Old Level IAC Valve
>
> Mike,
>
> Material was recvd but was not shipped separately. It was included with
> the regular nightly shipment.
> AWB# 9207564693
> Fax alert will be sent.
>
> Kindest Regards,
> Christine
>
> "Chomyshyn, Mike (B.M.)" wrote:
> >
> > Diane Yarde (DHL), we need your assistance on a very special shipment to
> > Ford Philippines going out of DPD tonight.
> > The material will be picked late this afternoon and the invoice will not
> > be available until it is ready for shipment after 5:00pm today.
> > The Dest code is 56363 DOR number 02504 Invoice - not yet known
> > Part is YF1Z-9F715-AA 210 pieces from Detroit depot (another 210 pcs to
> > be referred to other depot later)
> >
> > There is a special "Ship To" address for this material; It is:
> >
> > Pls. Attn Parts to:
> > Mr. Rogelio G. Tiu/Mr. Valery Valero
> > Ford Motor Company Philippines
> > #1 American Road, Green Field Automotive park - SEZ
> > Santa Rosa, Laguna, Philippines 4026
> > Tel: 63495415097 Fax: 63495415030
> >
> > What I need from DHL is to fax a copy of the invoice(s) to Ford
> > Philippines to the pfax listed below and also to alert everyone in this
> > e-mail note of the AWB for the shipment.
> >
> > Diane, my home phone is 519-733-3537 in case you need additional info on
> > this later tonight.
> >
> > Your usual attention to special requests is always appreciated. Thank
> > you.
> >
> > Regards,
> > B. M. Chomyshyn
> > B. M. Chomyshyn
> > International Distribution Operations (IDO)
> > Windsor, Ontario E-mail mchomysh@ford.com
> > Phone 951-1428 (Ford) 519-257-1428 (Bell)
> > Fax 951-1408
> >
> > > -----Original Message-----
> > > From: Tiu Jr., Rogelio (R.G.)
> > > Sent: Friday, November 29, 2002 2:35 AM
> > > To: Chomyshyn, Mike (B.M.); Santo, Michelle (M.C.);

> 'apower@us.dhl.com'

> > > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo > 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, > Maureen (M.)

> > > Subject: RE: Emergency Order for Old Level IAC Valve

> > >

> > > Hello Again,

> > >

> > > We appreciate all the support that you have been giving us. Thank you > very much.

> > >

> > > Since we might not get in touch with you again until Monday, we would > like to request that the following be done:

> > >

> > > a. Please fax a copy of the invoice to this number 6349-541-5030. We > will use this for import permitt application

> > > b. Please provide us of the airwaybill number or DHL tracking Number so > that we can track the shipment at our end.

> > >

> > > Also please inform us if the shipment is freight prepaid (door to door) > or not.

> > >

> > > We are very sorry for any inconvinience that we caused you. Thanks.

> > >

> > >

> > >

> > >

> > > Rogelio G. Tiu Jr.

> > > Senior Supply Chain Analyst

> > > Material Planning and Logistics

> > > Ford Motor Company Phils.

> > > Tel: 6349-541-5097

> > > Fax: 6349-541-5030

> > > Email: rtiu@ford.com

> > >

> > > -----Original Message-----

> > > From: Chomyshyn, Mike (B.M.)

> > > Sent: 28 November 2002 21:22

> > > To: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.)

> > > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.); > Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo > 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, > Maureen (M.); Chomyshyn, Mike (B.M.); Calimbahin, Jose (J.V.); Arreza, Leo > Neil (L.C.); 'apower@us.dhl.com'

> > > Subject: RE: Emergency Order for Old Level IAC Valve

> > >

> > > OK, here is what we can do for you:

> > > Today, Thursday Nov 28 and Friday Nov 29 are US holidays.

> > > IDO office in Canada will submit the order for 420 pieces of service > part YF1Z-9F715-AA

> > > The order will be processed into the US system tomorrow Friday Nov 29.

> > > The depot is working for emergency orders only so they should process this > order on friday afternoon.

> > > Our master depot in Detroit does not have sufficient inventory to fill > this entire order, so other depots will be referred and allocated for some > material.

> > > The Detroit depot will be able to ship out on Friday evening and we

> will send the material by DHL and we will co-ordinate expedited service for
> you. We also note that you have included a special "ship to" address.
> > >
> > > The material coming from our other depots will be transferred to Detroit
> (the normal consolidation point on all referred material for export markets)
> and will not be available until Monday or Tuesday of next week (Dec 2 or
> 3).>
> > >
> > > I can appreciate your urgency for these parts and our staff is working
> very hard to assist in delivering to you in the shortest possible time.
> > >
> > > Unfortunately, this order was received today during the US holiday and
> timing of this order is unfortunately poor. We will still do our best to
> assist.
> > >
> > > Regards,
> > > B. M. Chomyshyn
> > > B. M. Chomyshyn
> > > International Distribution Operations (IDO)
> > > Windsor, Ontario E-mail mchomysh@ford.com
> > > Phone 951-1428 (Ford) 519-257-1428 (Bell)
> > > Fax 951-1408
> > >

> > > -----Original Message-----

> > > From: Tiu Jr., Rogelio (R.G.)
> > > Sent: Thursday, November 28, 2002 1:07 AM
> > > To: Santo, Michelle (M.C.)
> > > Cc: Chomyshyn, Mike (B.M.); Grimes, Jeff (J.R.); Fukushima, Takashi
> (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj
> (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)
> > > Subject: Emergency Order for Old Level IAC Valve

> > > Hello,

> > > You were referred to us as our Main contact for our order of 420 Pcs. of
> Old IAC valve. Attached is our firm order for the said part. Our parts are
> just enough to cover our production for this week. There are Duratec
> Engines that arrived in Manila today (288 units) but we are not very
> confident if there are still more old level engines in that shipment. Out
> of the 288 units that we checked last shipment, only 61 units were old level
> engines. We are assuming that the shipment coming in will most likely be
> pure New Level Engines. So, by Monday Morning, we will have no parts for
> our assembly line.

> > > We hope you understand our situation and facilitate our order with
> utmost urgency. Thank you very much.

> > > << File: P211281.xls >>

> > > Rogelio G. Tiu Jr.
> > > Senior Supply Chain Analyst
> > > Material Planning and Logistics
> > > Ford Motor Company Phils.
> > > Tel: 6349-541-5097
> > > Fax: 6349-541-5030
> > > Email: rtiu@ford.com

>>>

From: Hernandez, Emitteria (E.B.)
Sent: Tuesday, December 03, 2002 6:34 PM
To: Tiu Jr., Rogelio (R.G.)
Subject: FW: FCSD Shipments under Inv No. 434230 dated Nov 29, 2002



Card for Christine
Nickols

Below is the reply from DHL-USA

For your info

-----Original Message-----

From: Christine Nickols [mailto:cnickols@us.dhl.com]
Sent: Wednesday, December 04, 2002 5:46 AM
To: Hernandez, Emitteria (E.B.)
Cc: 'vilma.magallanes@ph.dhl.com'; 'ana.aguirre@ph.dhl.com';
'adrian.castro@ph.dhl.com'; 'gina.marquinez@ph.dhl.com'
Subject: Re: FCSD Shipments under Inv No. 434230 dated Nov 29, 2002

Mitz,

If contents of carton did not contain correct amount of pcs, that would be an issue at the Ford depot where the shipment originated from. We here at DHL Detroit do not handle the packaging of material. My suggestion would be to continue contact with Mike Chomyshyn, as he will have to check within the Ford plant.

Kindest Regards,
Christine

'Hernandez, Emitteria (E.B.)' wrote:

>
> 1. To Ms. Christine Nickols:
> We were advised that the subject invoice was shipped under AWB # 9207564693/ Ctn No.43970413. However, when we received the physical/actual carton, the content was one (1) pc only of Valve Assy- Throttle versus the invoice declared quantity of 240 pcs.
>
> Could you please check at your end the status of the correct cargo for this invoice. We would appreciate it if you can give us feedback within today.
>
> 2. To Ms. Vilma:-- URGENT PLS.
>
> There was another shipment, under AWB # 920781486, which include invoice No. 161439 containing "Valve Assy- Throttle" of one (1) pc. According to Gigi or Ana Aguirre, this is due for delivery tomorrow morning.
>
> Could you please hold the delivery at your CALABARZON office (in LIIP). Sir Ogie Tiu will be there tomorrow morning at 7:30 AM to verify. However, could you please check is there are cartons which consigned to Ford Motor Company. We would appreciate it if you can send reply ASAP.
>
> Thank you

>
> Mitz

From: Diane Yarde (dyarde@us.dhl.com)
Sent: Tuesday, December 03, 2002 11:47 AM
To: Tiu Jr., Rogelio (R.G.)
Cc: Chomyshyn, Mike (B.M.); 'Christine Nickols'; Santo, Michelle (M.C.); 'apower@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romuakio 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL); Ball, Karen (K.E.); Grahame, Maureen (M.)
Subject: Re: Emergency Order for Old Level IAC Valve

this invoice 434230 was shipped under AWB 9207564693 arriving MNL today 03 Dec. Invoice indicates 248 quantity of part nbr YF1Z 9F715AA valve assembly - throttle contained in case 43970413, 2 lbs dims 19 x 15 x3. If this case does not contain 248 pcs, possible pick/pack issue?

"Tiu Jr., Rogelio (R.G.)" wrote:

>
> Hello Mike,
>
> I tracked the package and it already arrived at the DHL Facility in Manila
> at around 2:30 AM. Its being processed for clearance. I am now asking the
> help of our Traffic and Custom Group to Expedite its release.
>
> We appreciate every effort your team have done for us even if its a holiday
> for you guys. Thank you very much.
>
> We will be waiting for further information about the next shipment of 210
> pcs. Thank you again.
>
> Rogelio G. Tiu Jr.
> Senior Supply Chain Analyst
> Material Planning and Logistics
> Ford Motor Company Phils.
> Tel: 6349-541-5097
> Fax: 6349-541-5030
> Email: rtiu@ford.com
>
> -----Original Message-----
> From: Chomyshyn, Mike (B.M.)
> Sent: 30 November 2002 12:19
> To: 'Christine Nickols'; Chomyshyn, Mike (B.M.)
> Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);
> 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);
> Fukushima, Takashi (T.); Beaudo, John (J.); Kreiger, Erik (E.); Foley,
> Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: RE: Emergency Order for Old Level IAC Valve
> Importance: High
>
> Christine, please provide the invoice number as requested and fax a copy of
> that to Rogelio as requested.
>
> Rogelio, please look for the material with the regular DHL freight. The AWB
> has already been identified for you to track, and the invoice copy will be
> available to you soon.
> I hope this helps and I hope you receive the material early on Monday.
>

> Please let us know how this worked out.

>
> Regards,
> B. M. Chomyshyn
> B. M. Chomyshyn
> International Distribution Operations (IDO)
> Windsor, Ontario E-mail mchomysh@ford.com
> Phone 951-1428 (Ford) 519-257-1428 (Bell)
> Fax 951-1408

> -----Original Message-----

> From: Christine Nickols [mailto:cnickols@us.dhl.com]
> Sent: Friday, November 29, 2002 9:44 PM
> To: Chomyshyn, Mike (B.M.)
> Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);
> 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);
> Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley,
> Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
> Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
> Subject: Re: Emergency Order for Old Level IAC Valve

> Mike,

> Material was recvd but was not shipped seperately. It was included with
> the regular nightly shipment.
> AWB# 9207564693
> Fax alert will be sent.

> Kindest Regards,
> Christine

> "Chomyshyn, Mike (B.M.)" wrote:

> > Diane Yarde (DHL), we need your assistance on a very special shipment to
> Ford Philippines going out of DPD tonight.
> > The material will be picked late this afternoon and the invoice will not
> be available until it is ready for shipment after 5:00pm today.
> > The Dest code is 56363 DOR number 02504 Invoice - not yet known
> > Part is YF1Z-9F715-AA 210 pieces from Detroit depot (another 210 pcs to
> be referred to other depot later)

> > There is a special "Ship To" address for this material; It is:

> > Pls. Attn Parts to:
> > Mr. Rogelio G. Tiu/Mr. Valery Valero
> > Ford Motor Company Philippines
> > #1 American Road, Green Field Automotive park - SEZ
> > Santa Rosa, Laguna, Philippines 4026
> > Tel: 63495415097 Fax: 63495415030

> > What I need from DHL is to fax a copy of the invoice(s) to Ford
> Philippines to the pfax listed below and also to alert everyone in this
> e-mail note of the AWB for the shipment.

> > Diane, my home phone is 519-733-3537 in case you need additional info on
> this later tonight.

> > Your usual attention to special requests is always appreciated. Thank
> you.

> >
> > Regards,
> > B. M. Chomyshyn
> > B. M. Chomyshyn
> > International Distribution Operations (IDO)
> > Windsor, Ontario E-mail mchomysh@ford.com
> > Phone 951-1428 (Ford) 519-257-1428 (Bell)
> > Fax 951-1408
> >
> > -----Original Message-----
> > > From: Tiu Jr., Rogelio (R.G.)
> > > Sent: Friday, November 29, 2002 2:36 AM
> > > To: Chomyshyn, Mike (B.M.); Santo, Michelle (M.C.);
> > 'apower@us.dhl.com'
> > > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.);
> > Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> > 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame,
> > Maureen (M.)
> > > Subject: RE: Emergency Order for Old Level IAC Valve
> > >
> > > Hello Again,
> > >
> > > We appreciate all the support that you have been giving us. Thank you
> > very much.
> > >
> > > Since we might not get in touch with you again until Monday, we would
> > like to request that the following be done:
> > >
> > > a. Please fax a copy of the invoice to this number 6349-541-5030. We
> > will use this for import permit application
> > > b. Please provide us of the airwaybill number or DHL tracking Number so
> > that we can track the shipment at our end.
> > >
> > > Also please inform us if the shipment is freight prepaid (door to door)
> > or not.
> > >
> > > We are very sorry for any inconvenience that we caused you. Thanks.
> > >
> > >
> > >
> > >
> > >
> > > Rogelio G. Tiu Jr.
> > > Senior Supply Chain Analyst
> > > Material Planning and Logistics
> > > Ford Motor Company Phils.
> > > Tel: 6349-541-5097
> > > Fax: 6349-541-5030
> > > Email: rtiu@ford.com
> > >
> > > -----Original Message-----
> > > From: Chomyshyn, Mike (B.M.)
> > > Sent: 28 November 2002 21:22
> > > To: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.)
> > > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.);
> > Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> > 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame,
> > Maureen (M.); Chomyshyn, Mike (B.M.); Calimbahin, Jose (J.V.); Arreza, Leo
> > Neil (L.C.); 'apower@us.dhl.com'

> > > Subject: RE: Emergency Order for Old Level IAC Valve
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> > > OK, here is what we can do for you:
> > > Today, Thursday Nov 28 and Friday Nov 29 are US holidays.
> > > IDO office in Canada will submit the order for 420 pieces of service
> part YF1Z-9F715-AA
> > > The order will be processed into the US system tomorrow Friday Nov 29.
> The depot is working for emergency orders only so they should process this
> order on Friday afternoon.
> > > Our master depot in Detroit does not have sufficient inventory to fill
> this entire order, so other depots will be referred and allocated for some
> material.
> > > The Detroit depot will be able to ship out on Friday evening and we
> will send the material by DHL and we will co-ordinate expedited service for
> you. We also note that you have included a special "ship to" address.
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> > > The material coming from our other depots will be transferred to Detroit
> (the normal consolidation point on all referred material for export markets)
> and will not be available until Monday or Tuesday of next week (Dec 2 or
> 3).>
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> > > I can appreciate your urgency for these parts and our staff is working
> very hard to assist in delivering to you in the shortest possible time.
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> > > Unfortunately, this order was received today during the US holiday and
> timing of this order is unfortunately poor. We will still do our best to
> assist.
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> > > Regards,
> > > B. M. Chomyshyn
> > > B. M. Chomyshyn
> > > International Distribution Operations (IDO)
> > > Windsor, Ontario E-mail mchomysh@ford.com
> > > Phone 951-1428 (Ford) 519-257-1428 (Bell)
> > > Fax 951-1408
> > >
> > >
> > > -----Original Message-----
> > > From: Tiu Jr., Rogelio (R.G.)
> > > Sent: Thursday, November 28, 2002 1:07 AM
> > > To: Santo, Michelle (M.C.)
> > > Cc: Chomyshyn, Mike (B.M.); Grimes, Jeff (J.R.); Fukushima, Takashi
> (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj
> (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)
> > > Subject: Emergency Order for Old Level IAC Valve
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> > > Hello,
> > >
> > > You were referred to us as our Main contact for our order of 420 Pcs. of
> Old IAC valve. Attached is our firm order for the said part. Our parts are
> just enough to cover our production for this week. There are Duratec
> Engines that arrived in Manila today (288 units) but we are not very
> confident if there are still more old level engines in that shipment. Out
> of the 288 units that we checked last shipment, only 61 units were old level
> engines. We are assuming that the shipment coming in will most likely be
> pure New Level Engines. So, by Monday Morning, we will have no parts for
> our assembly line.
> > >
> > > We hope you understand our situation and facilitate our order with

> utmost urgency. Thank you very much.

> > >

> > > << File: P211281.xls >>

> > >

> > >

> > >

> > > Rogelio G. Tiu Jr.

> > > Senior Supply Chain Analyst

> > > Material Planning and Logistics

> > > Ford Motor Company Phils.

> > > Tel: 6349-541-5097

> > > Fax: 6349-541-5030

> > > Email: rtiu@ford.com

> > >

From: Tiu Jr., Rogelio (R.G.)
Sent: Sunday, December 01, 2002 8:59 PM
To: Chomyshyn, Mike (B.M.); 'Christine Nickols'
Cc: Santo, Michelle (M.C.); 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
Subject: RE: Emergency Order for Old Level IAC Valve

Hello Mike,

I tracked the package and it already arrived at the DHL Facility in Manila at around 2:30 AM. Its being processed for clearance. I am now asking the help of our Traffic and Custom Group to Expedite its release.

We appreciate every effort your team have done for us even if its a holiday for you guys. Thank you very much.

We will be waiting for further information about the next shipment of 210 pcs. Thank you again.

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

-----Original Message-----

From: Chomyshyn, Mike (B.M.)
Sent: 30 November 2002 12:19
To: 'Christine Nickols'; Chomyshyn, Mike (B.M.)
Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.); 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
Subject: RE: Emergency Order for Old Level IAC Valve
Importance: High

Christine, please provide the invoice number as requested and fax a copy of that to Rogelio as requested.

Rogelio, please look for the material with the regular DHL freight. The AWB has already been identified for you to track, and the invoice copy will be available to you soon.

I hope this helps and I hope you receive the material early on Monday.

Please let us know how this worked out.

Regards,
B. M. Chomyshyn
B. M. Chomyshyn

International Distribution Operations (IDO)
Windsor, Ontario E-mail mchomysh@ford.com
Phone 951-1428 (Ford) 519-257-1428 (Bell)
Fax 951-1408

-----Original Message-----

From: Christine Nickols [mailto:cnickols@us.dhl.com]
Sent: Friday, November 29, 2002 9:44 PM
To: Chomyshyn, Mike (B.M.)
Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.);
'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.);
Fukushima, Takashi (T.); Beaudo, John (J.); Kraiger, Erik (E.); Poley,
Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano,
Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
Subject: Re: Emergency Order for Old Level IAC Valve

Mike,

Material was recvd but was not shipped seperately. It was included with
the regular nightly shipment.

AWB# 9207564693

Fax alert will be sent.

Kindest Regards,
Christine

"Chomyshyn, Mike (B.M.)" wrote:

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> Diane Yarde (DHL), we need your assistance on a very special shipment to Ford
Philippines going out of DPD tonight.
> The material will be picked late this afternoon and the invoice will not be
available until it is ready for shipment after 5:00pm today.
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> Pls. Attn Parts to:
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> #1 American Road, Green Field Automotive park - SEZ
> Santa Rosa, Laguna, Philippines 4026
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> What I need from DHL is to fax a copy of the invoice(s) to Ford Philippines to
the pfax listed below and also to alert everyone in this e-mail note of the AWB
for the shipment.
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> Diane, my home phone is 519-733-3537 in case you need additional info on this
later tonight.
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> Your usual attention to special requests is always appreciated. Thank you.
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> Regards,
> B. M. Chomyshyn

> B. M. Chomyshyn
> International Distribution Operations (IDO)
> Windsor, Ontario E-mail mchomysh@ford.com
> Phone 951-1428 (Ford) 519-257-1428 (Bell)
> Fax 951-1408

> > -----Original Message-----

> > From: Tiu Jr., Rogelio (R.G.)
> > Sent: Friday, November 29, 2002 2:36 AM
> > To: Chomyshyn, Mike (B.M.); Santo, Michelle (M.C.); 'apower@us.dhl.com'
> > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.);
> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen
> (M.)
> > Subject: RE: Emergency Order for Old Level IAC Valve

> > Hello Again,

> > We appreciate all the support that you have been giving us. Thank you very
> much.

> > Since we might not get in touch with you again until Monday, we would like to
> request that the following be done:

- > > a. Please fax a copy of the invoice to this number 6349-541-5030. We will
> use this for import permit application
- > > b. Please provide us of the airwaybill number or DHL tracking Number so that
> we can track the shipment at our end.

> > Also please inform us if the shipment is freight prepaid (door to door) or
> not.

> > We are very sorry for any inconvenience that we caused you. Thanks.

> > Rogelio G. Tiu Jr.
> > Senior Supply Chain Analyst
> > Material Planning and Logistics
> > Ford Motor Company Phils.
> > Tel: 6349-541-5097
> > Fax: 6349-541-5030
> > Email: rtiu@ford.com

> > -----Original Message-----

> > From: Chomyshyn, Mike (B.M.)
> > Sent: 28 November 2002 21:22
> > To: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.)
> > Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudon, John (J.);
> Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo
> 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen
> (M.); Chomyshyn, Mike (B.M.); Calimbahin, Jose (J.V.); Arreza, Leo Neil (L.C.);
> 'apower@us.dhl.com'
> > Subject: RE: Emergency Order for Old Level IAC Valve

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> > Today, Thursday Nov 28 and Friday Nov 29 are US holidays.

> > IDO office in Canada will submit the order for 420 pieces of service part YF1Z-9F715-AA

> > The order will be processed into the US system tomorrow Friday Nov 29. The depot is working for emergency orders only so they should process this order on Friday afternoon.

> > Our master depot in Detroit does not have sufficient inventory to fill this entire order, so other depots will be referred and allocated for some material.

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> > I can appreciate your urgency for these parts and our staff is working very hard to assist in delivering to you in the shortest possible time.

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> > Unfortunately, this order was received today during the US holiday and timing of this order is unfortunately poor. We will still do our best to assist.

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> > Regards,

> > B. M. Chomyshyn

> > B. M. Chomyshyn

> > International Distribution Operations (IDO)

> > Windsor, Ontario E-mail mchomysh@ford.com

> > Phone 951-1428 (Ford) 519-257-1428 (Bell)

> > Fax 951-1408

> >

> >

> > -----Original Message-----

> > From: Tiu Jr., Rogelio (R.G.)

> > Sent: Thursday, November 28, 2002 1:07 AM

> > To: Santo, Michelle (M.C.)

> > Cc: Chomyshyn, Mike (B.M.); Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)

> > Subject: Emergency Order for Old Level IAC Valve

> >

> > Hello,

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> > We hope you understand our situation and facilitate our order with utmost urgency. Thank you very much.

> >

> > << File: P211281.xls >>

> >

> >

> > Rogelio G. Tiu Jr.

> > Senior Supply Chain Analyst

> > Material Planning and Logistics
> > Ford Motor Company Phils.
> > Tel: 6349-541-5097
> > Fax: 6349-541-5030
> > Email: rtiu@ford.com
> >

From: Christine Nickols [cnickols@us.dhl.com]
Sent: Friday, November 29, 2002 9:44 PM
To: Chomyshyn, Mike (B.M.)
Cc: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.); 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharff, Saj (S.G.); Pedro, Romualdo Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Bak, Karen (K.E.); Grahame, Maureen (M.)
Subject: Re: Emergency Order for Old Level IAC Valve



Card for Christine
Nickols

Mike,

Material was recvd but was not shipped seperately. It was included with the regular nightly shipment.

AWB# 9207564693

Fax alert will be sent.

Kindest Regards,
Christine

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> Diane Yarde (DHL), we need your assistance on a very special shipment to Ford Philippines going out of DPD tonight.
> The material will be picked late this afternoon and the invoice will not be available until it is ready for shipment after 5:00pm today.
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> Part is YF1Z-9F715-AA 210 pieces from Detroit depot (another 210 pcs to be referred to other depot later)
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>> Rogelio G. Tiu Jr.
>> Senior Supply Chain Analyst
>> Material Planning and Logistics
>> Ford Motor Company Phila.
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> >
> >
> >
> > Rogelio G. Tiu Jr.
> > Senior Supply Chain Analyst
> > Material Planning and Logistics
> > Ford Motor Company Phils.
> > Tel: 6349-541-5097
> > Fax: 6349-541-5030

> > Email: rtin@ford.com
> >

From: Chomyshyn, Mike (B.M.)
Sent: Friday, November 29, 2002 11:54 AM
To: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.); 'apower@us.dhl.com'; 'dyarde@us.dhl.com'; 'bnickols@us.dhl.com'
Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
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Your usual attention to special requests is always appreciated. Thank you.

Regards,

B. M. Chomyshyn

B. M. Chomyshyn
International Distribution Operations (IDO)
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From: Tiu Jr., Rogelio (R.G.)
Sent: Friday, November 29, 2002 2:36 AM
To: Chomyshyn, Mike (B.M.); Santo, Michelle (M.C.); 'apower@us.dhl.com'
Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
Subject: RE: Emergency Order for Old Level IAC Valve

Hello Again,

We appreciate all the support that you have been giving us. Thank you very much.

Since we might not get in touch with you again until Monday, we would like to request that the following be done:

- a. Please fax a copy of the invoice to this number 6349-541-5030. We will use this for import permit application
b. Please provide us of the airwaybill number or DHL tracking Number so that we can track the shipment at our end.

Also please inform us if the shipment is freight prepaid (door to door) or not.

We are very sorry for any inconvenience that we caused you. Thanks.

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

—Original Message—

From: Chomyshyn, Mika (B.M.)
Sent: 28 November 2002 21:22
To: Tiu Jr., Rogelio (R.G.); Santa, Michelle (M.C.)
Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Besudo, John (J.); Kraiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romuelo 'Dong' (R.O.); Lefano, Raul Emmanuel (RVL.); Bail, Karen (K.E.); Grahame, Maureen (M.); Chomyshyn, Mike (B.M.); Calimbahin, Jose (J.V.); Arreza, Leo Neil (L.C.); 'apower@us.dhl.com'
Subject: RE: Emergency Order for Old Level IAC Valve

OK, here is what we can do for you:

Today, Thursday Nov 28 and Friday Nov 29 are US holidays.

IDO office in Canada will submit the order for 420 pieces of service part YF1Z-9F715-AA

The order will be processed into the US system tomorrow Friday Nov 29. The depot is working for emergency orders only so they should process this order on Friday afternoon.

Our master depot in Detroit does not have sufficient inventory to fill this entire order, so other depots will be referred and allocated for some material.

The Detroit depot will be able to ship out on Friday evening and we will send the material by DHL and we will co-ordinate expedited service for you. We also note that you have included a special "ship to" address.

The material coming from our other depots will be transferred to Detroit (the normal consolidation point on all referred material for export markets) and will not be available until Monday or Tuesday of next week (Dec 2 or 3).

I can appreciate your urgency for these parts and our staff is working very hard to assist in delivering to you in the shortest possible time.

Unfortunately, this order was received today during the US holiday and timing of this order is unfortunately poor. We will still do our best to assist.

Regards,

B. M. Chomyshyn

B. M. Chomyshyn
International Distribution Operations (IDO)
Windsor, Ontario E-mail mchomysh@ford.com
Phone 951-1428 (Ford) 519-257-1428 (Bell)
Fax 951-1408

—Original Message—

From: Tiu Jr., Rogelio (R.G.)
Sent: Thursday, November 26, 2002 1:07 AM
To: Santo, Michelle (M.C.)
Cc: Chontyshyn, Mike (B.M.); Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Sa) (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL)
Subject: Emergency Order for Old Level IAC Valve

Hello,

You were referred to us as our Main contact for our order of 420 Pcs. of Old IAC valve. Attached is our firm order for the said part. Our parts are just enough to cover our production for this week. There are Duratec Engines that arrived in Manila today (288 units) but we are not very confident if there are still more old level engines in that shipment. Out of the 288 units that we checked last shipment, only 61 units were old level engines. We are assuming that the shipment coming in will most likely be pure New Level Engines. So, by Monday Morning, we will have no parts for our assembly line.

We hope you understand our situation and facilitate our order with utmost urgency. Thank you very much.

<< File: P211281.xls >>

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

From: Tiu Jr., Rogelio (R.G.)
Sent: Friday, November 29, 2002 2:36 AM
To: Chornyshyn, Mike (B.M.); Santo, Michelle (M.C.); 'apower@us.dhl.com'
Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Myako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.)
Subject: RE: Emergency Order for Old Level IAC Valve

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Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

-----Original Message-----

From: Chornyshyn, Mike (B.M.)
Sent: 28 November 2002 21:22
To: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.)
Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Myako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.); Chornyshyn, Mike (B.M.); Calimbahin, Jose (J.V.); Araza, Leo Neil (L.C.); 'apower@us.dhl.com'
Subject: RE: Emergency Order for Old Level IAC Valve

OK, here is what we can do for you:

Today, Thursday Nov 28 and Friday Nov 29 are US holidays.

IDO office in Canada will submit the order for 420 pieces of service part YF1Z-9H71S-AA

The order will be processed into the US system tomorrow Friday Nov 29. The depot is working for emergency orders only so they should process this order on Friday afternoon.

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Regards,

B. M. Chomyshyn

B. M. Chomyshyn
International Distribution Operations (IDO)
Windsor, Ontario E-mail mchomysb@ford.com
Phone 951-1428 (Ford) 519-257-1428 (Bell)
Fax 951-1408

—Original Message—

From: Tiu Jr., Rogelio (R.G.)
Sent: Thursday, November 28, 2002 1:07 AM
To: Santo, Michelle (M.C.)
Cc: Chomyshyn, Mike (B.M.); Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Basudo, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Padro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL)
Subject: Emergency Order for Old Level IAC Valve

Hello,

You were referred to us as our Main contact for our order of 420 Pcs. of Old IAC valve. Attached is our firm order for the said part. Our parts are just enough to cover our production for this week. There are Duratec Engines that arrived in Manila today (288 units) but we are not very confident if there are still more old level engines in that shipment. Out of the 288 units that we checked last shipment, only 61 units were old level engines. We are assuming that the shipment coming in will most likely be pure New Level Engines. So, by Monday Morning, we will have no parts for our assembly line.

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<< File: P211281.xls >>

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

From: Chomyshyn, Mike (B.M.)
Sent: Thursday, November 28, 2002 8:22 AM
To: Tiu Jr., Rogelio (R.G.); Santo, Michelle (M.C.)
Cc: Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Ball, Karen (K.E.); Grahame, Maureen (M.); Chomyshyn, Mike (B.M.); Calmbahn, Jose (J.V.); Arreza, Leo Neil (L.C.); 'apower@us.dhl.com'
Subject: RE: Emergency Order for Old Level IAC Valve

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Regards,

B. M. Chomyshyn

B. M. Chomyshyn

International Distribution Operations (IDO)

Windsor, Ontario E-mail mchomysh@ford.com

Phone 951-1428 (Ford) 519-257-1428 (Bell)

Fax 951-1408

-----Original Message-----

From: Tiu Jr., Rogelio (R.G.)
Sent: Thursday, November 28, 2002 1:07 AM
To: Santo, Michelle (M.C.)
Cc: Chomyshyn, Mike (B.M.); Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)
Subject: Emergency Order for Old Level IAC Valve

Hello,

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Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

From: Tiu Jr., Rogelio (R.G.)
Sent: Thursday, November 28, 2002 1:07 AM
To: Santo, Michelle (M.C.)
Cc: Chornyshyn, Mike (B.M.); Grimes, Jeff (J.R.); Fukushima, Takashi (T.); Beaudou, John (J.); Kreiger, Erik (E.); Foley, Miyako (M.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL)
Subject: Emergency Order for Old Level IAC Valve

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P211281.xls

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Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

From: Tiu Jr., Rogelio (R.G.)
Sent: Tuesday, November 26, 2002 7:17 PM
To: Grimes, Jeff (J.R.); Ribardy, Hank (H.A.)
Cc: Fukushima, Takashi (T.); Okazaki, Yoshinori (Y.); Corbett, Sandra (S.M.); Beaudo, John (J.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Kreiger, Erik (E.); Foley, Miyako (M.); Chu, Janny (.)
Subject: RE: Urgent:Old IA Valve for Duratec 3.0 Liter Engine

Jeff,

We were provided only with the contact person (Hank Ribardy) but as to the availability of parts at FSCD we still dont have information. We also need to know how do we go about placing the order to FSCD.

Hank,

You were referred to us by Erik to help us get the parts from FSCD. We want to know if the parts are available at FCSD and how many are available. Right now, I estimate that we need atleast 420 pcs to cover October Pack Production. This is very urgent because all our stock of Duratec Engines might be new already (In our yard and In transit). Our stock of old level engines is only sufficient to cover our production today. Please let us know immediately if parts are available.

Thanks.

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5080
Email: rtiu@ford.com

---Original Message---

From: Grimes, Jeff (J.R.)
Sent: 26 November 2002 21:10
To: Tiu Jr., Rogelio (R.G.)
Cc: Fukushima, Takashi (T.); Okazaki, Yoshinori (Y.); Corbett, Sandra (S.M.); Beaudo, John (J.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Kreiger, Erik (E.); Foley, Miyako (M.)
Subject: RE: Urgent:Old IA Valve for Duratec 3.0 Liter Engine

Mr Tiu, It is my understanding that you have been provided the appropriate information to resolve this concern. If you require anything further, please let us know.

Jeff Grimes
OPD & Value Engineering
Duratec Engine Programs, U204
Ford Motor Company
ph: (313) 322-5237 fax: (313) 684-7323
e-mail: jgrimes1@ford.com

---Original Message---

From: Tiu Jr., Rogelio (R.G.)
Sent: Tuesday, November 26, 2002 5:05 AM
To: Kreiger, Erik (E.); Foley, Miyako (M.)
Cc: Fukushima, Takashi (T.); Okazaki, Yoshinori (Y.); Corbett, Sandra (S.M.); Beaudo, John (J.); Grimes, Jeff (J.R.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)
Subject: RE: Urgent:Old IA Valve for Duratec 3.0 Liter Engine

Hello Again,

Due to the urgency of the parts, whether or not the parts are available we would want to know the following information so we can process orders tomorrow.

a. How do we go about placing the order? Will we place the order manually(Excel or Word Document); Through CMMS or Through GEOS? Taiwan placed the order through their FSCD according to Mr. Simon Chen.

b. Do you require any special method or process for this order?

Thanks.

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

-----Original Message-----

From: Tiu Jr., Rogelio (R.G.)
Sent: 26 November 2002 15:50
To: Krelger, Erik (E.); Foley, Miyako (M.)
Cc: Fukushima, Takashi (T.); Okazaki, Yoshinori (Y.); Corbett, Sandra (S.M.); Beaudin, John (J.); Grimes, Jeff (J.R.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)
Subject: Urgent:Old IAC Valve for Duratec 3.0 Liter Engine

Hello,

My name is Oggie Tiu. I am in Charged of Ford Motor Company Philippines Imported Parts Supply Chain. We are in need of your assistance in providing us Old Level IAC Valve (P/N AJ03-20660-A/YF1E-9F715-AB) for Duratec Engines. Yesterday, we already detected 36 units of Duratec Engines with NEW IAC Valve. We still have 288 units of engines coming in tomorrow and we fear that all these engines are new level engines also. Right now, I estimate that we need atleast 420 pcs worth of Old IAC Valve for us to match all our October 2002 Pack Kits. We want to know if these old level IAC valves are still available for us to procure and how many are in stock.

Fukushma San of OPED referred me to you.

I am attaching notes related to the issue for your reference.

Thanks.

<< Message: RE: Urgent : IAC Valve for Ford of Philippines >>

<< Message: RE: Effective Timing Issue on Engineering Change for U204/J14 -RESEND >>

Miyako,

From one of the notes above, Information about the Cums of Old level Engines was Provided to Taiwan that is why they were able to order old level IAC valve before the the problem hit them. This is thesame information we are looking for before but apparently CEP2 informed you that this is not possible. Can you please clarify.

Thanks.

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5087
Fax: 6349-541-5030
Email: rtiu@ford.com

From: Kreiger, Erik (E.)
Sent: Tuesday, November 26, 2002 8:12 AM
To: Grimes, Jeff (J.R.)
Subject: RE: Urgent:Old IA Valve for Duratec 3.0 Liter Engine

Jeff,

Per our conversation, stock is available to ship.

-----Original Message-----

From: Grimes, Jeff (J.R.)
Sent: Tuesday, November 26, 2002 8:10 AM
To: Tiu Jr., Rogelio (R.G.)
Cc: Fukushima, Takashi (T.); Okazaki, Yoshinori (Y.); Corbett, Sandra (S.M.); Beaudou, John (J.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.); Kreiger, Erik (E.); Foley, Miyako (M.)
Subject: RE: Urgent:Old IA Valve for Duratec 3.0 Liter Engine

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Jeff Grimes

OPD & Value Engineering
Duratec Engine Programs, U204
Ford Motor Company
ph: (313) 322-5257 fax: (313) 594-7323
e-mail: jgrimes1@ford.com

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From: Tiu Jr., Rogelio (R.G.)
Sent: Tuesday, November 26, 2002 5:05 AM
To: Kreiger, Erik (E.); Foley, Miyako (M.)
Cc: Fukushima, Takashi (T.); Okazaki, Yoshinori (Y.); Corbett, Sandra (S.M.); Beaudou, John (J.); Grimes, Jeff (J.R.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)
Subject: RE: Urgent:Old IA Valve for Duratec 3.0 Liter Engine

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THanks.

Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030

Email: rtiu@ford.com

-----Original Message-----

From: Tiu Jr., Rogelio (R.G.)
Sent: 26 November 2002 15:50
To: Kreiger, Erik (E.); Foley, Miyako (M.)
Cc: Fukushima, Takashi (T.); Okazaki, Yoshinori (Y.); Corbett, Sandra (S.M.); Beaudou, John (J.); Grimes, Jeff (J.R.); Sharif, Saj (S.G.);
Padro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)
Subject: Urgent:Old IA Valve for Duratec 3.0 Liter Engine

Hello,

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Thanks.

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<< Message: RE: Effective Timing Issue on Engineering Change for U204/J14 -RESEND >>

Miyako,

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Thanks.

*Rogelio G. Tiu Jr.
Senior Supply Chain Analyst
Material Planning and Logistics
Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com*

From: Tiu Jr., Rogelio (R.G.)
Sent: Tuesday, November 28, 2002 6:05 AM
To: Kreiger, Erik (E.); Foley, Miyako (M.)
Cc: Fukushima, Takashi (T.); Okazaki, Yoshinori (Y.); Corbett, Sandra (S.M.); Beauda, John (J.); Grimes, Jeff (J.R.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)
Subject: RE: Urgent:Old IAC Valve for Duratec 3.0 Liter Engine

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THanks.

Rogelio G. Tiu Jr.
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Ford Motor Company Phils.
Tel: 6349-541-5097
Fax: 6349-541-5030
Email: rtiu@ford.com

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From: Tiu Jr., Rogelio (R.G.)
Sent: 26 November 2002 15:50
To: Kreiger, Erik (E.); Foley, Miyako (M.)
Cc: Fukushima, Takashi (T.); Okazaki, Yoshinori (Y.); Corbett, Sandra (S.M.); Beauda, John (J.); Grimes, Jeff (J.R.); Sharif, Saj (S.G.); Pedro, Romualdo 'Dong' (R.O.); Lejano, Raul Emmanuel (RVL.)
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Fax: 6349-541-5090
Email: rtiu@ford.com