

EA02-025

FORD 10/27/03

APPENDIX N

BOOK 41

PART 6 OF 6

MFD. BY FORD MOTOR CO. OF CANADA LTD.

DATE: 05/95 GVWR: 5228LB/2371KG

FRONT GAWR: 2571LB 1166KG

REAR GAWR: 2682LB 1216KG

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR
VEHICLE SAFETY, BUMPER, AND THEFT PREVENTION STANDARDS
IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 2FALP71W5S

TYPE: PASSENGER

F0014
R0113

MFD. BY FORD MOTOR CO. OF CANADA LTD.

DATE: 05/95 GVWR: 5228LB/2371KG

FRONT GAWR: 2571LB 1166KG

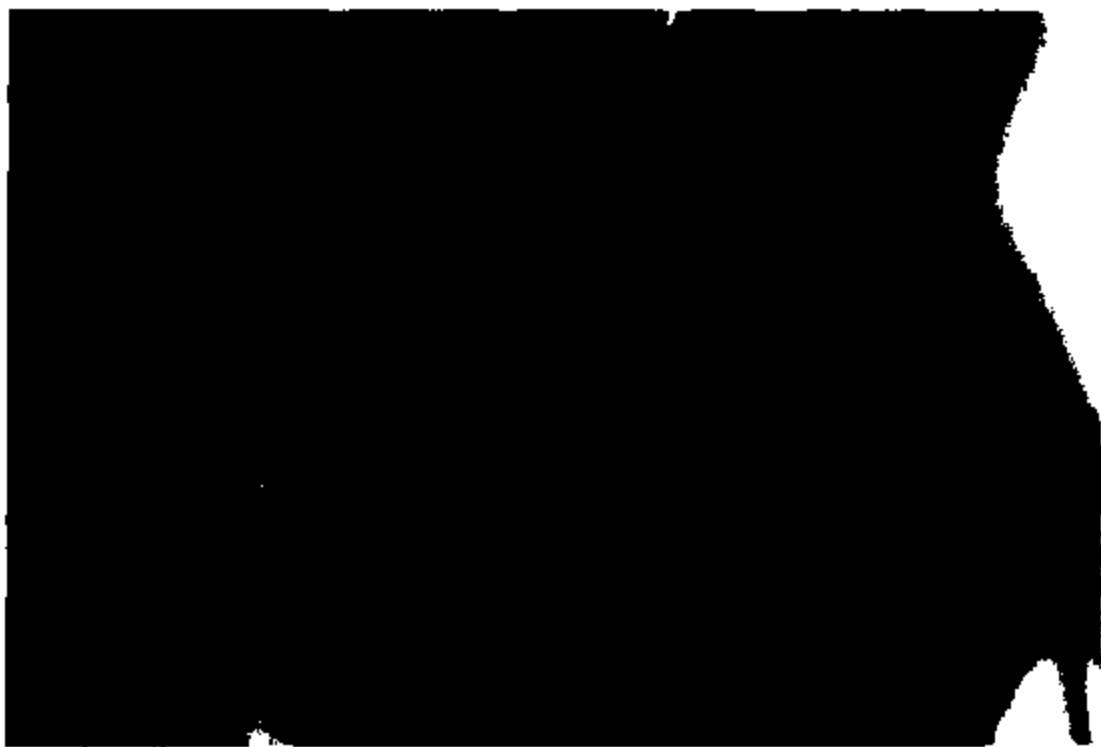
REAR GAWR: 2682LB 1216KG

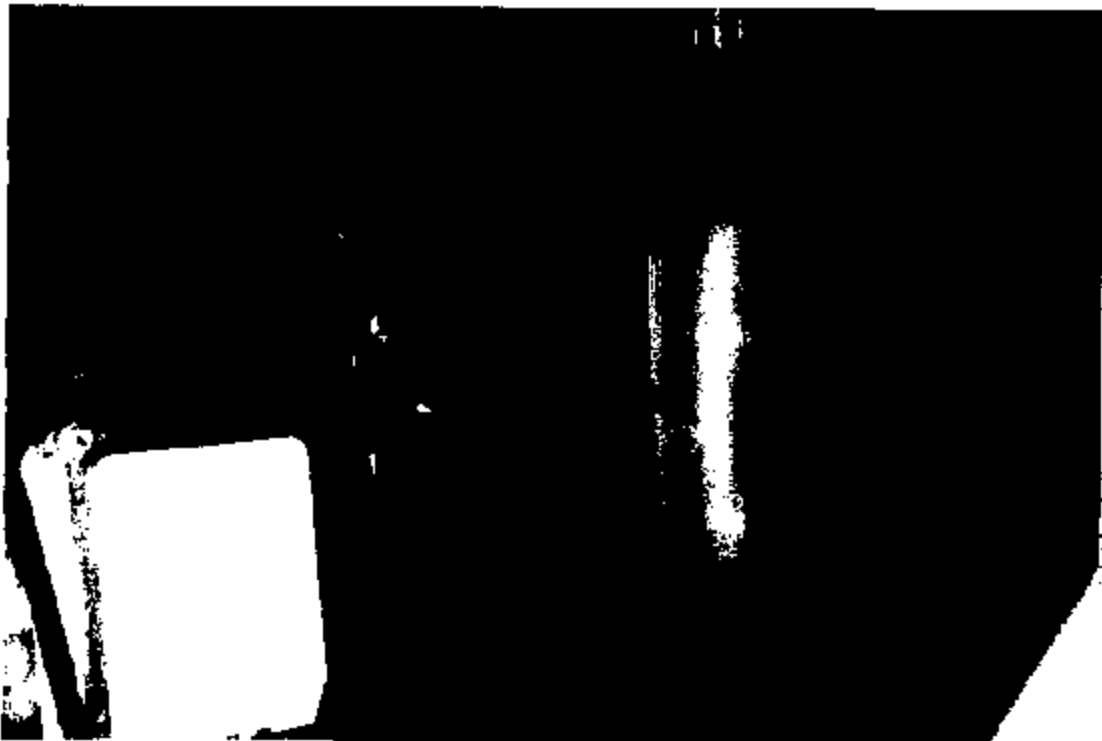
THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR
VEHICLE SAFETY, BUMPER, AND THEFT PREVENTION STANDARDS
IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 2FALP71W5S

TYPE: PASSENGER

F0014
R0113



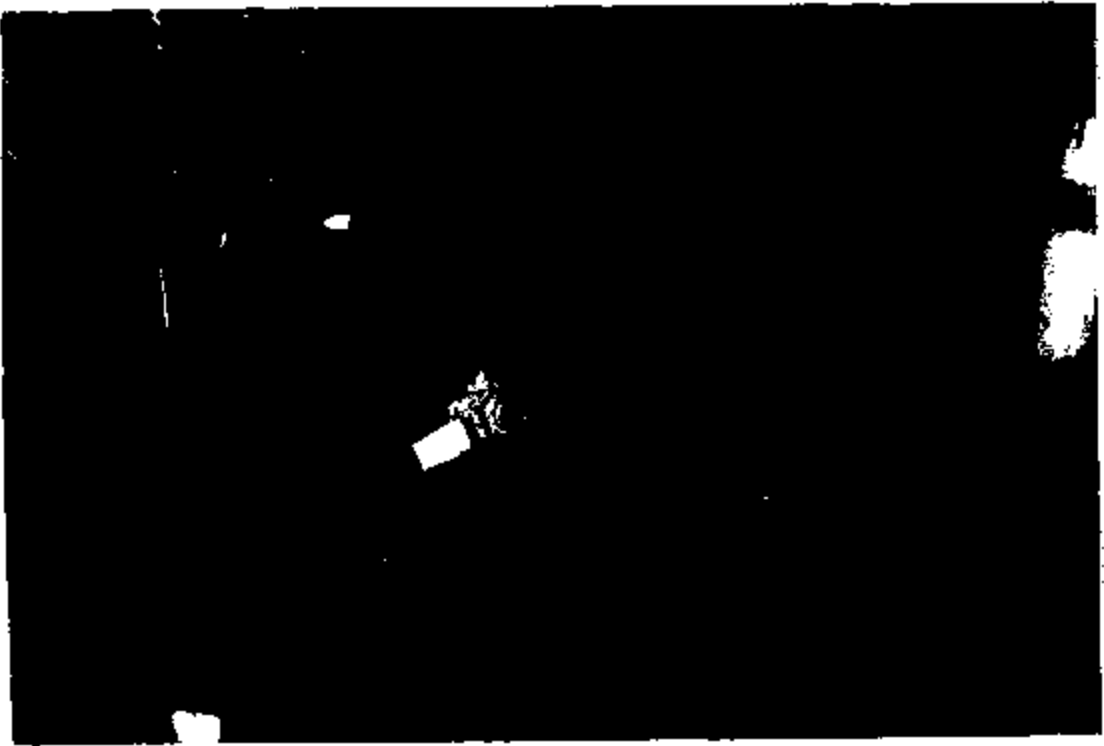
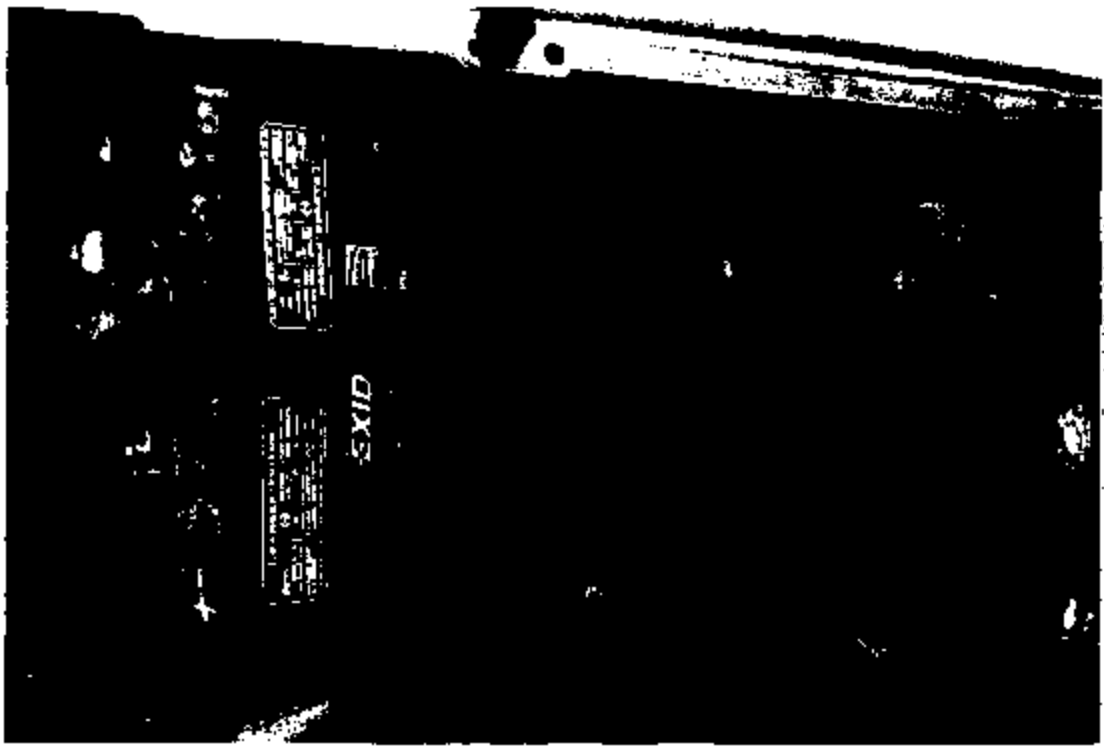










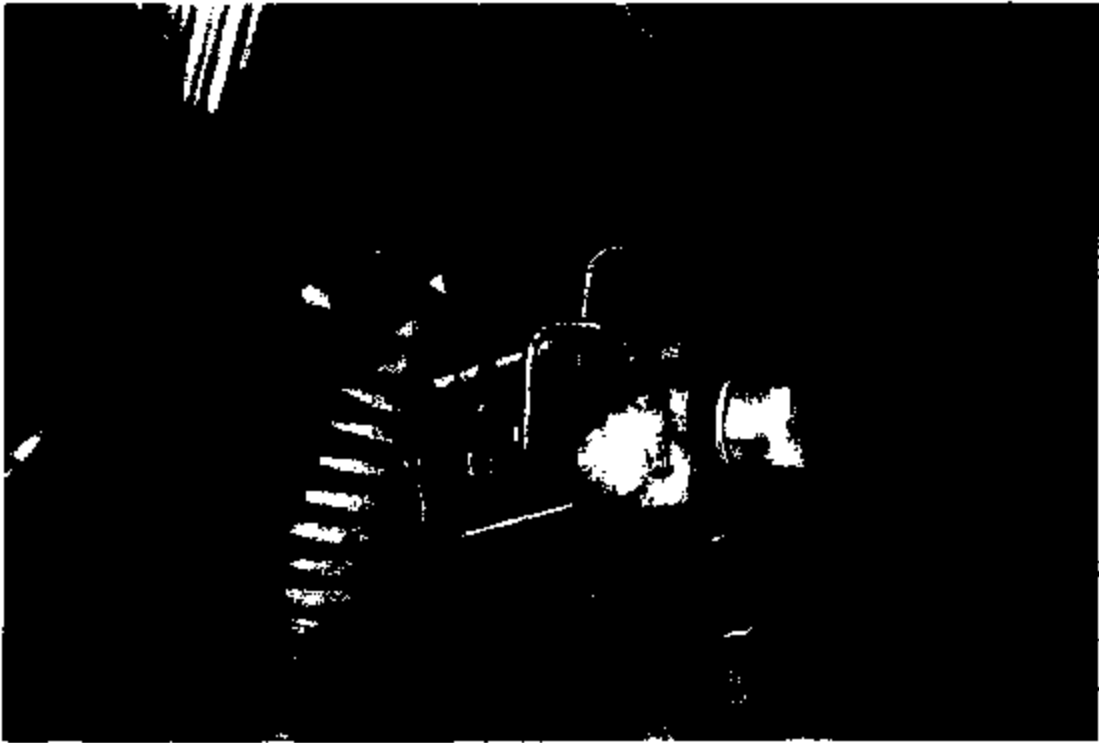


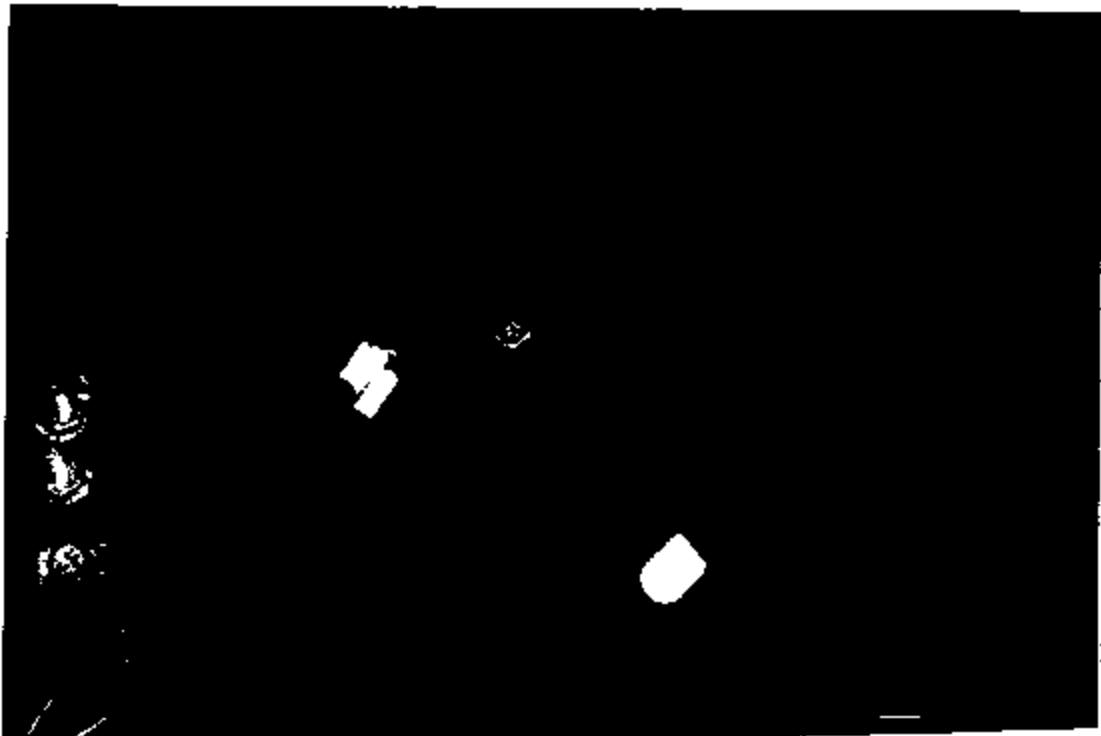
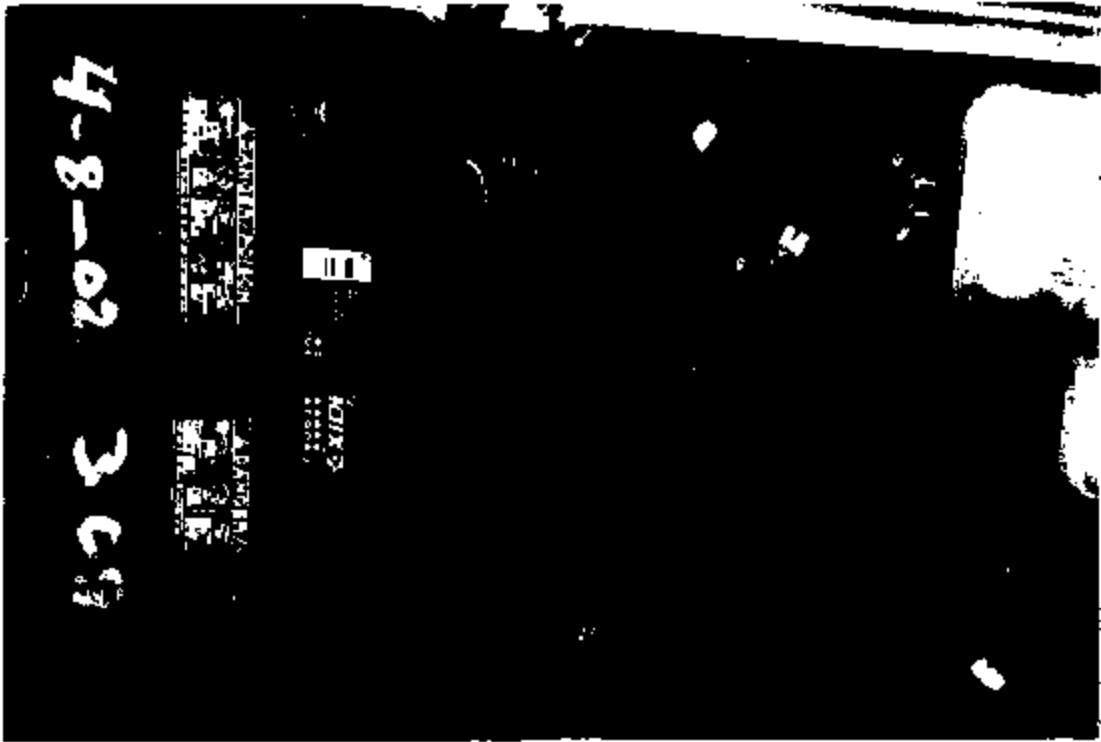














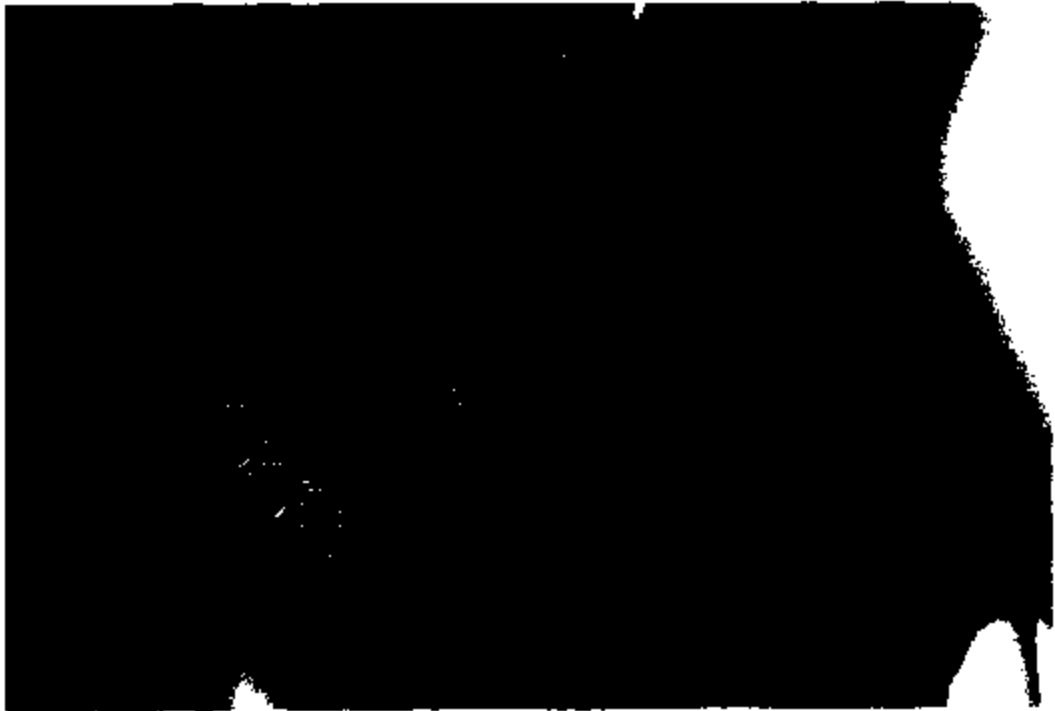
BR02-025-A 15385

MFD. BY FORD MOTOR CO. OF CANADA LTD.
DATE: 05/95 GVWR: 5228LB/2371KG
FRONT GAWR: 2571LB 1166KG
REAR GAWR: 2682LB 1216KG
THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR
VEHICLE SAFETY, BUMPER, AND THEFT PREVENTION STANDARDS
IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.
VIN: 2FALP71W5SXXXXXXXXXXXX
TYPE: PASSENGER

F0114
R0113

MFD. BY FORD MOTOR CO. OF CANADA LTD.
DATE: 05/95 GVWR: 5228LB/2371KG
FRONT GAWR: 2571LB 1166KG
REAR GAWR: 2682LB 1216KG
THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR
VEHICLE SAFETY, BUMPER, AND THEFT PREVENTION STANDARDS
IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.
VIN: 2FALP71W5SXXXXXXXXXXXX
TYPE: PASSENGER

F0114
R0113



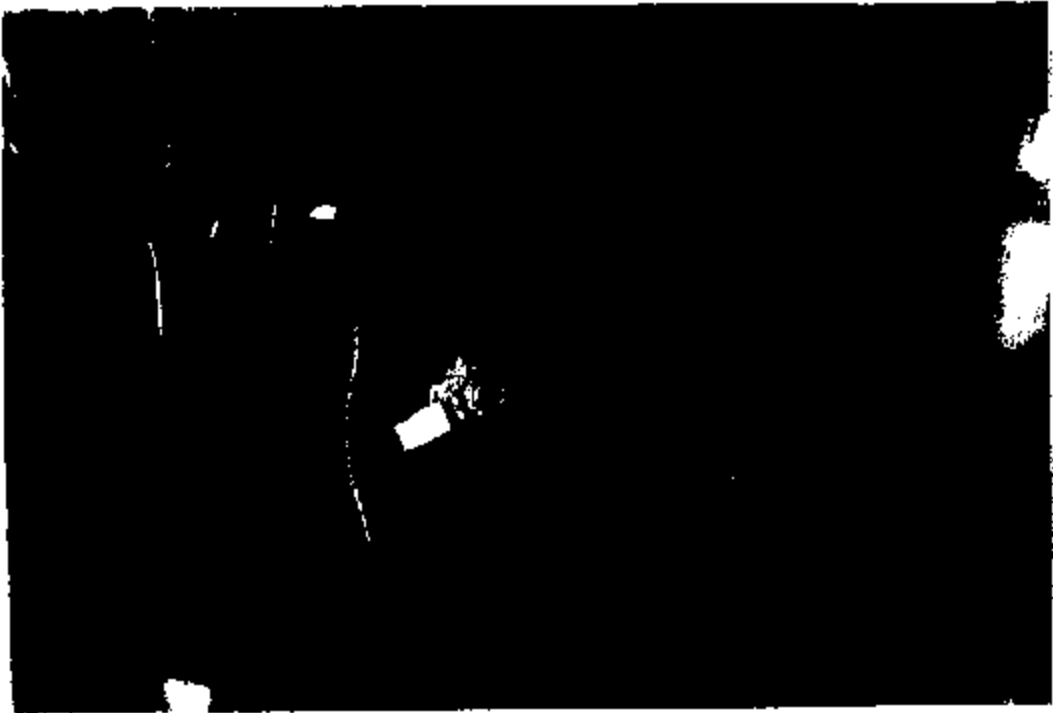
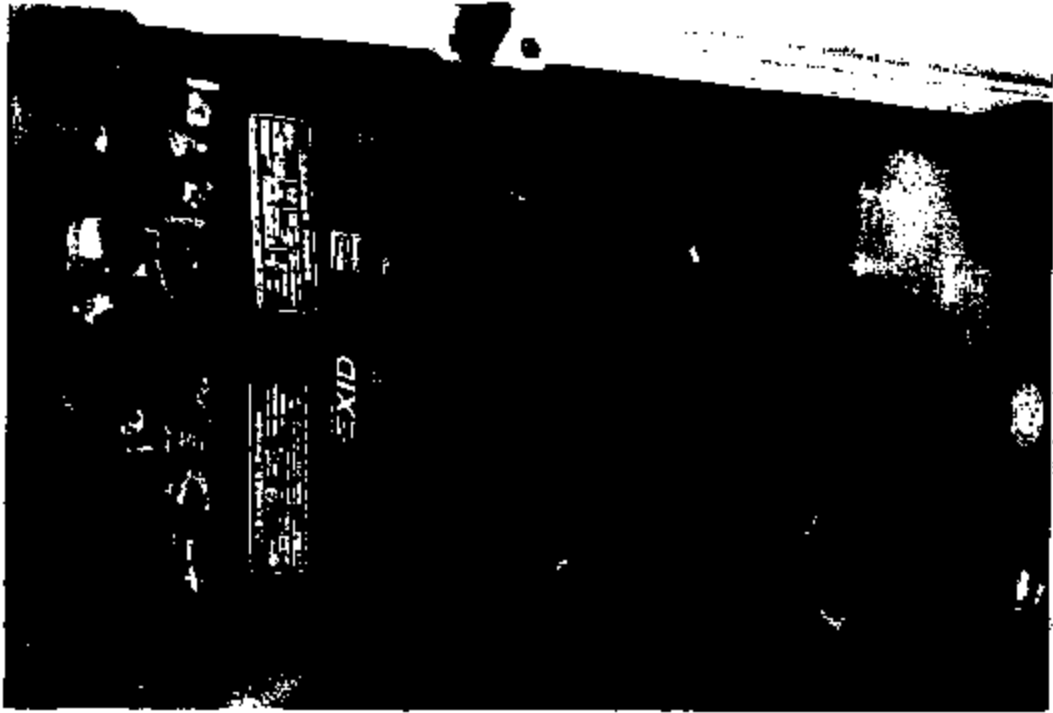


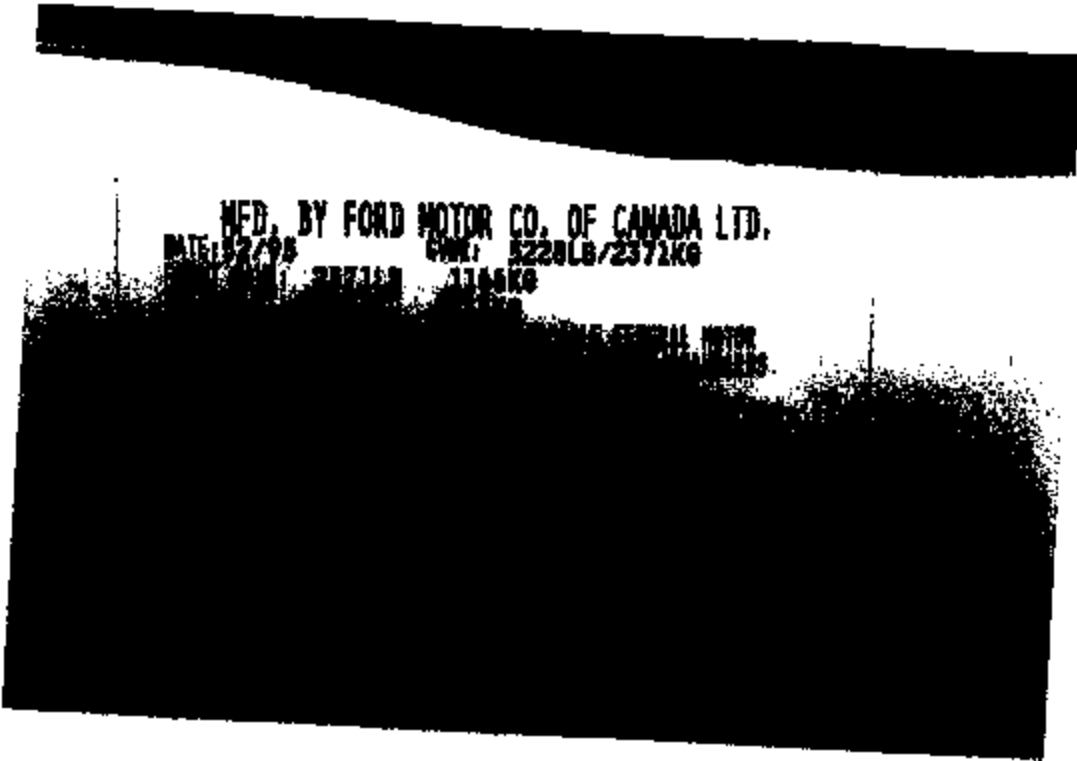






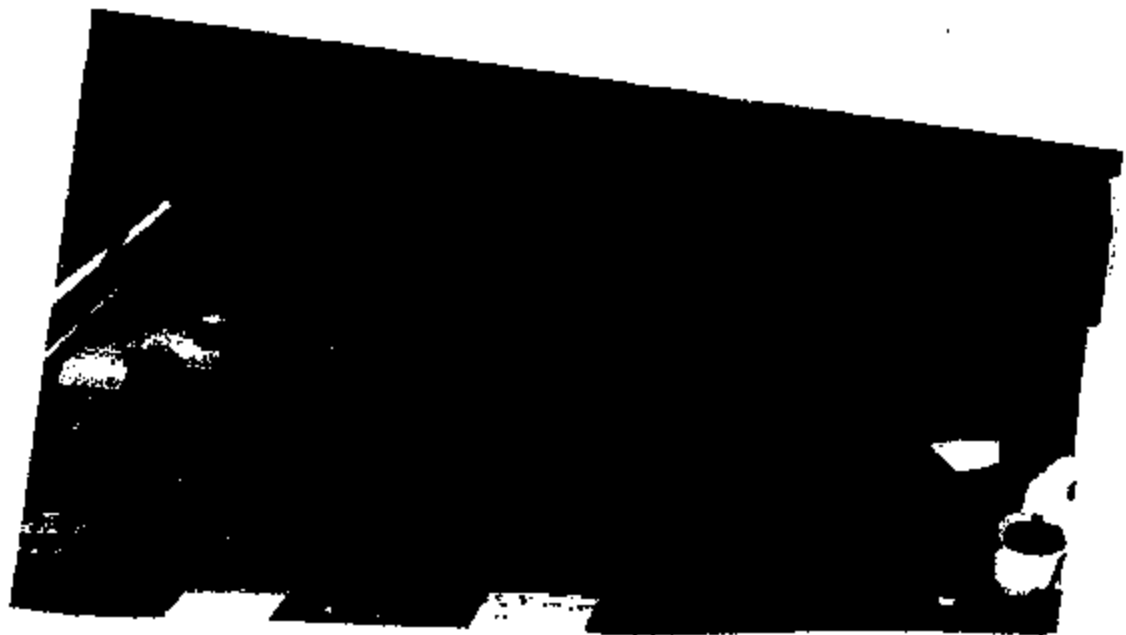
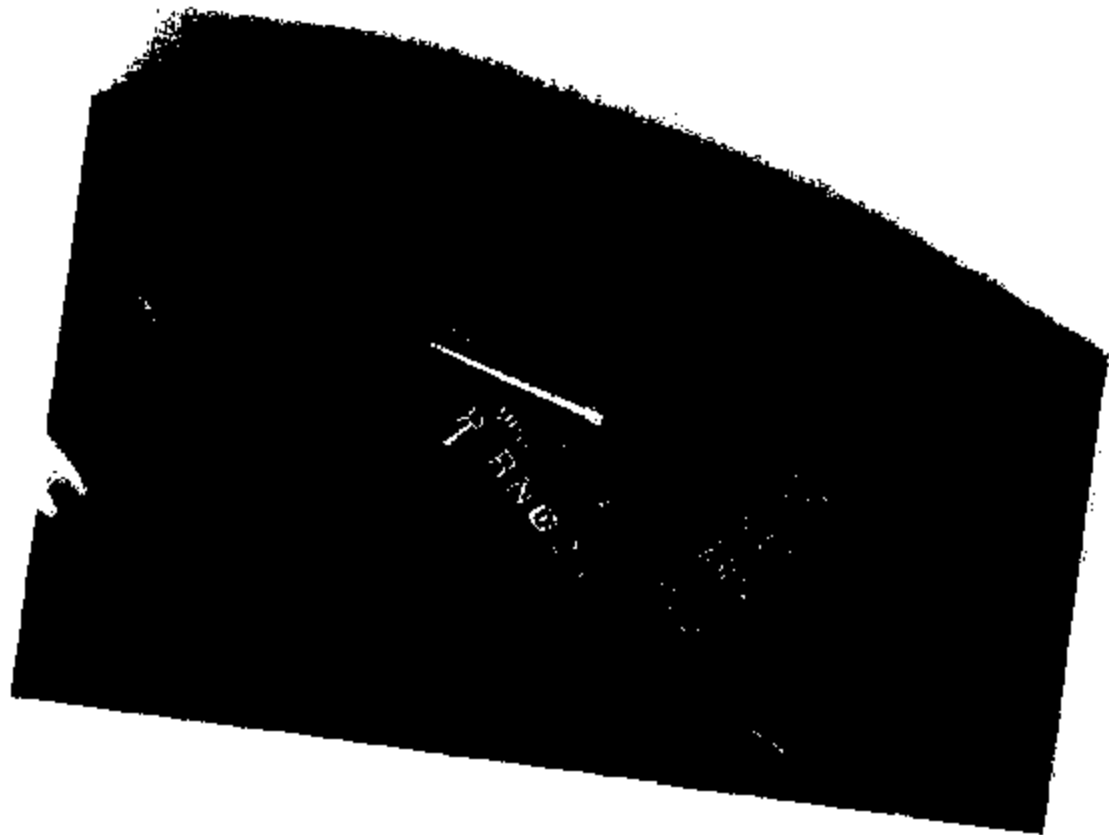






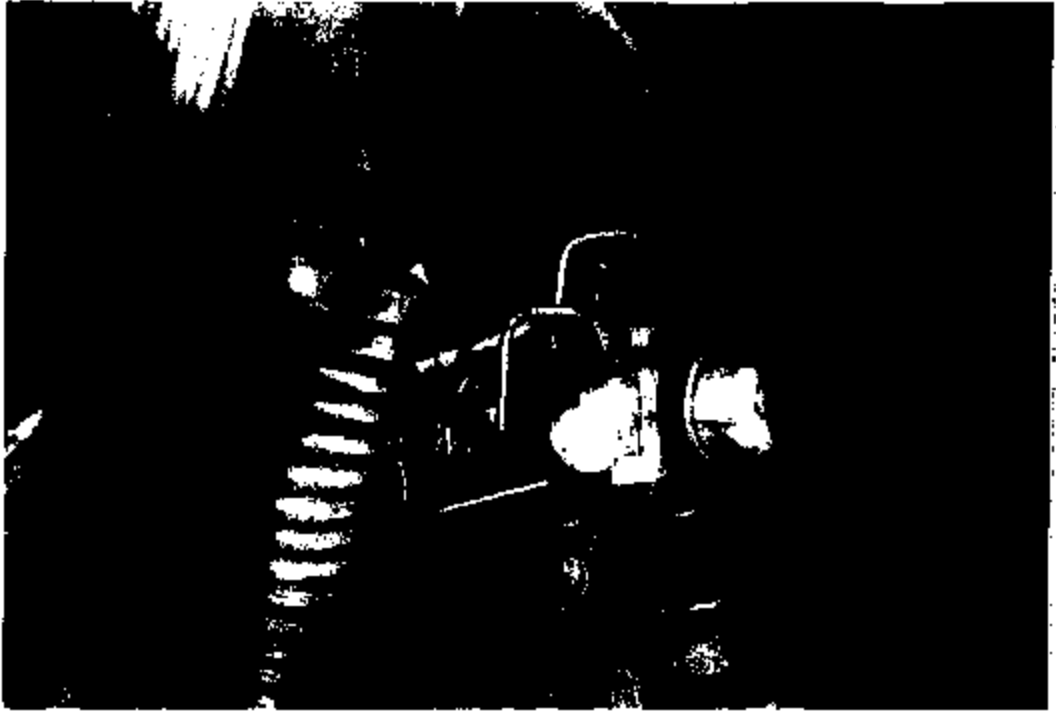
MFD. BY FORD MOTOR CO. OF CANADA LTD.
DATE: 12/98
CWL: 5220LB/2372KG

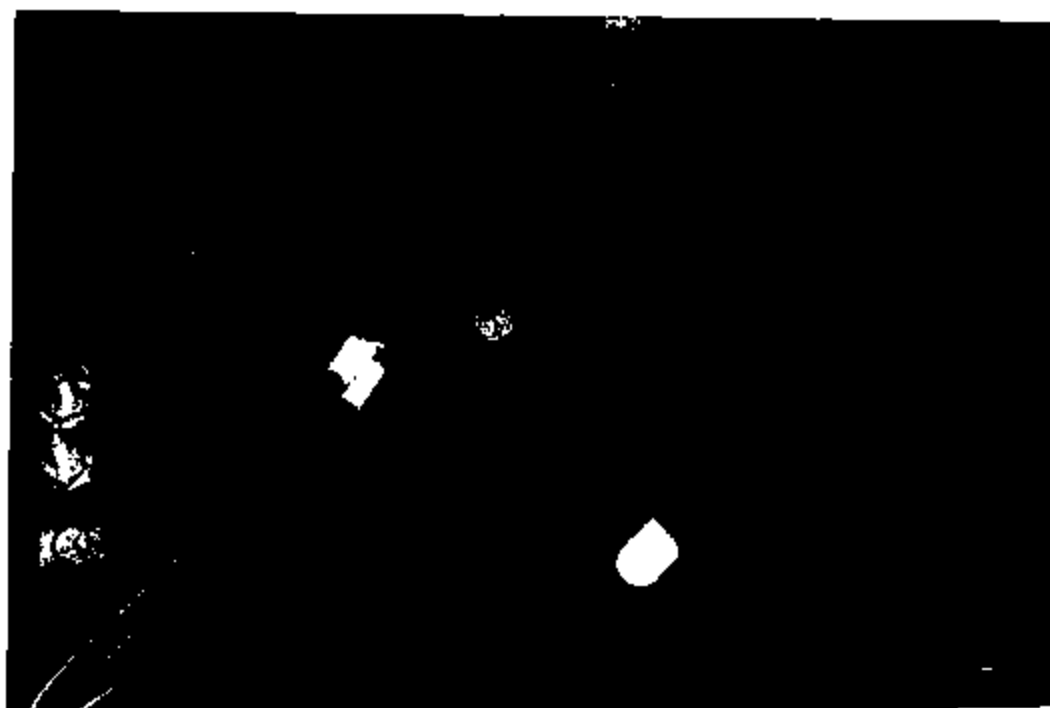
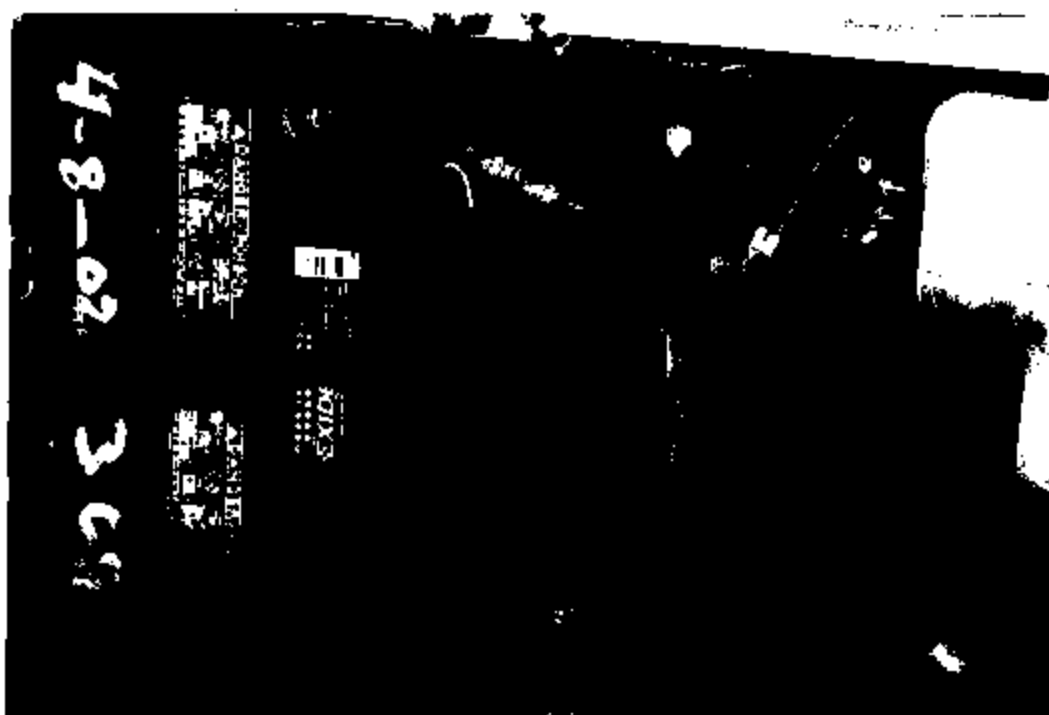




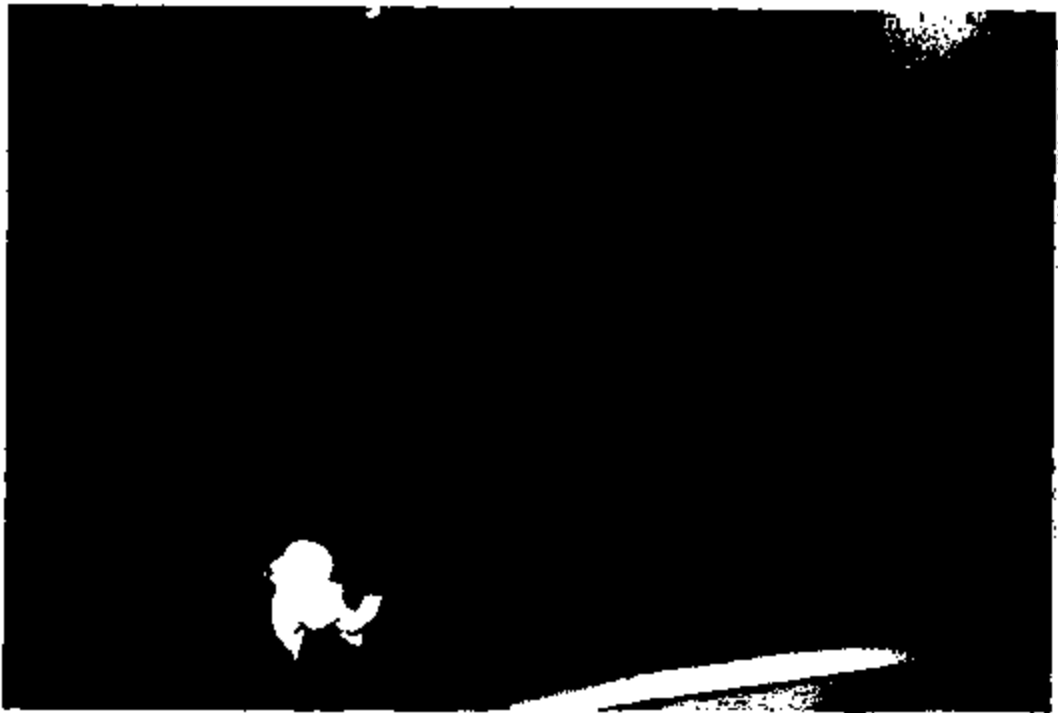
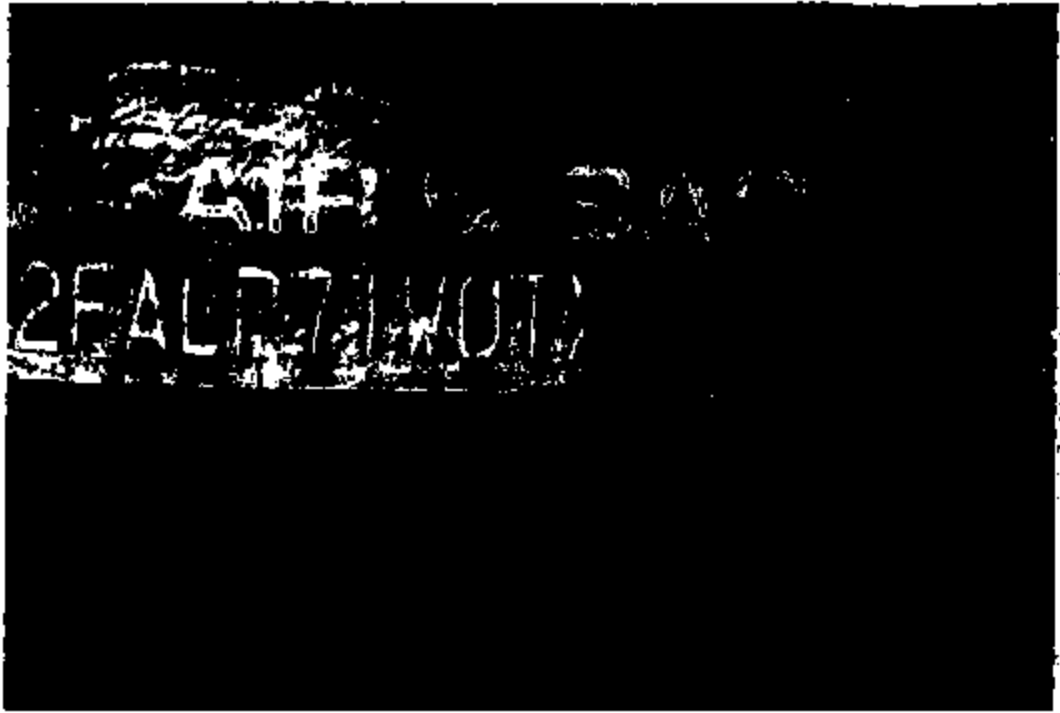


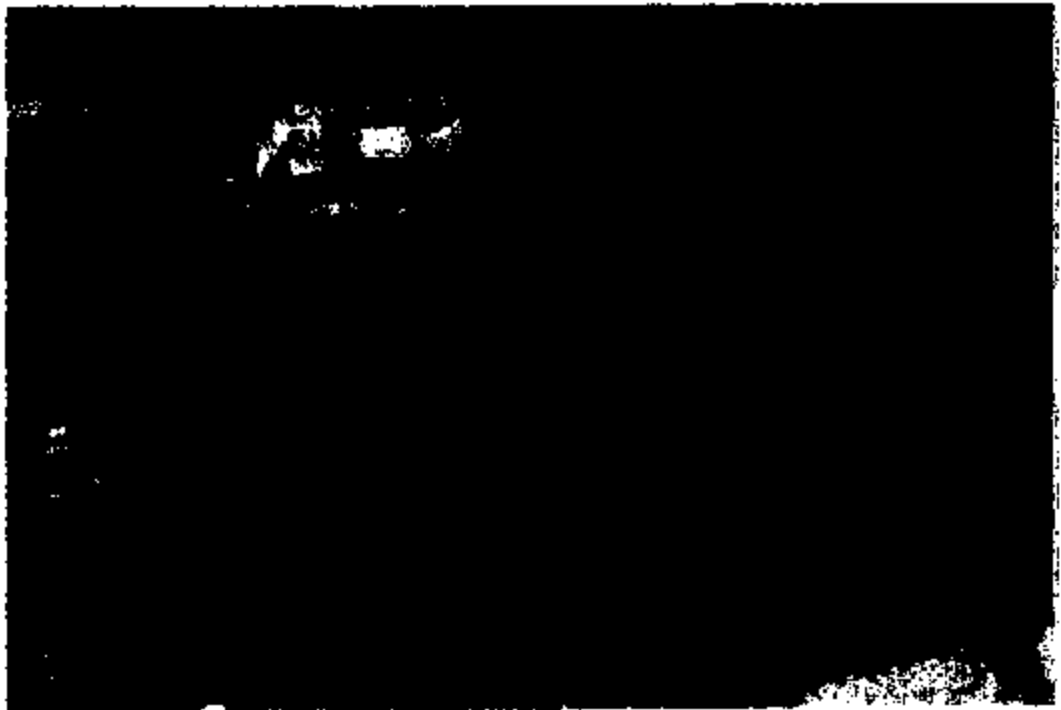
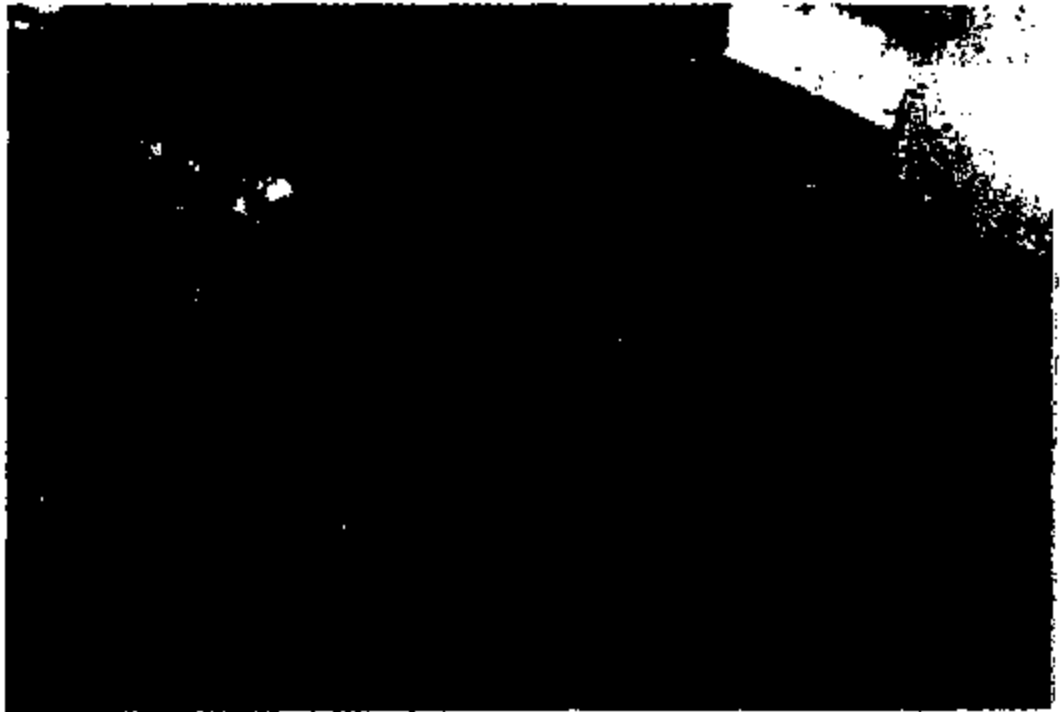








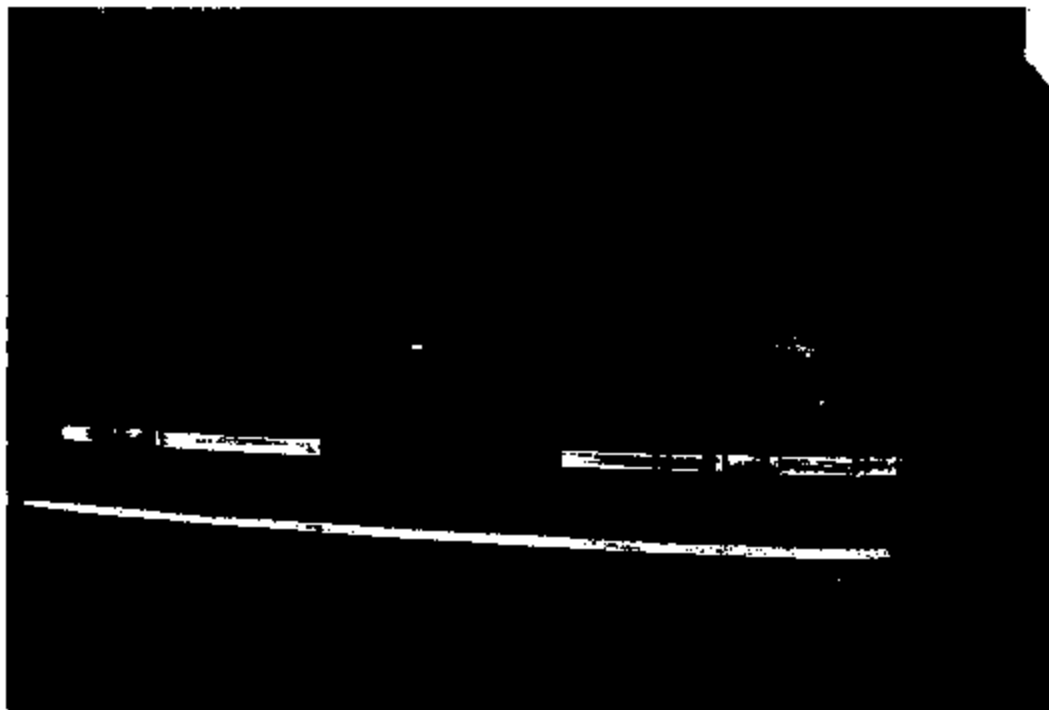


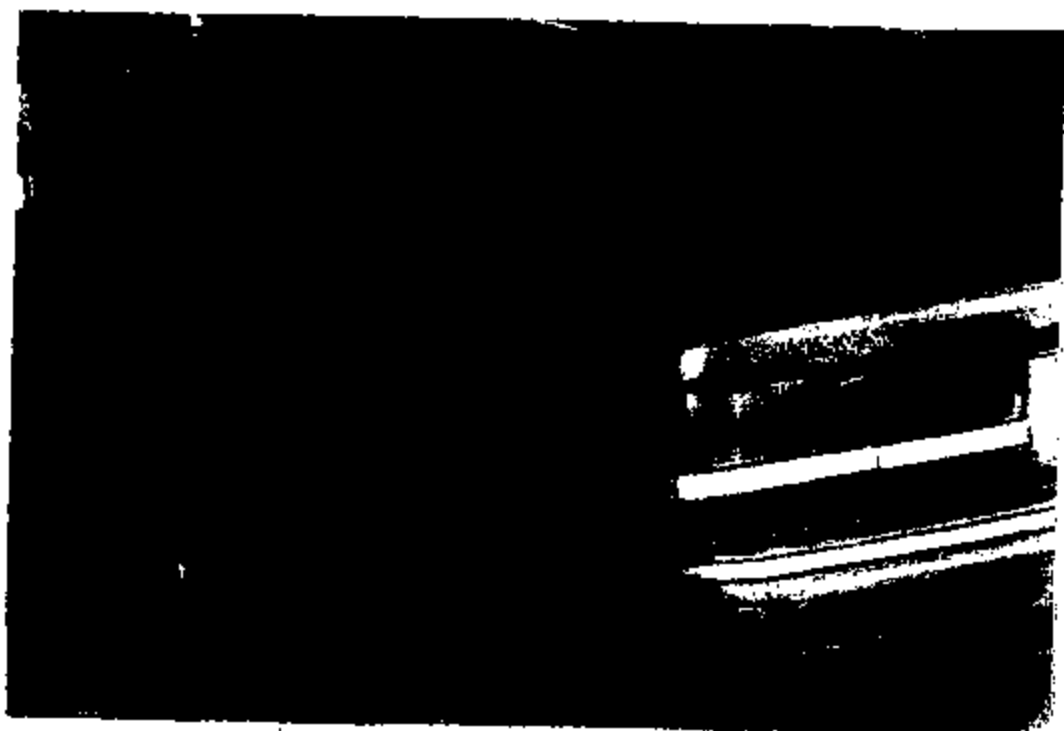




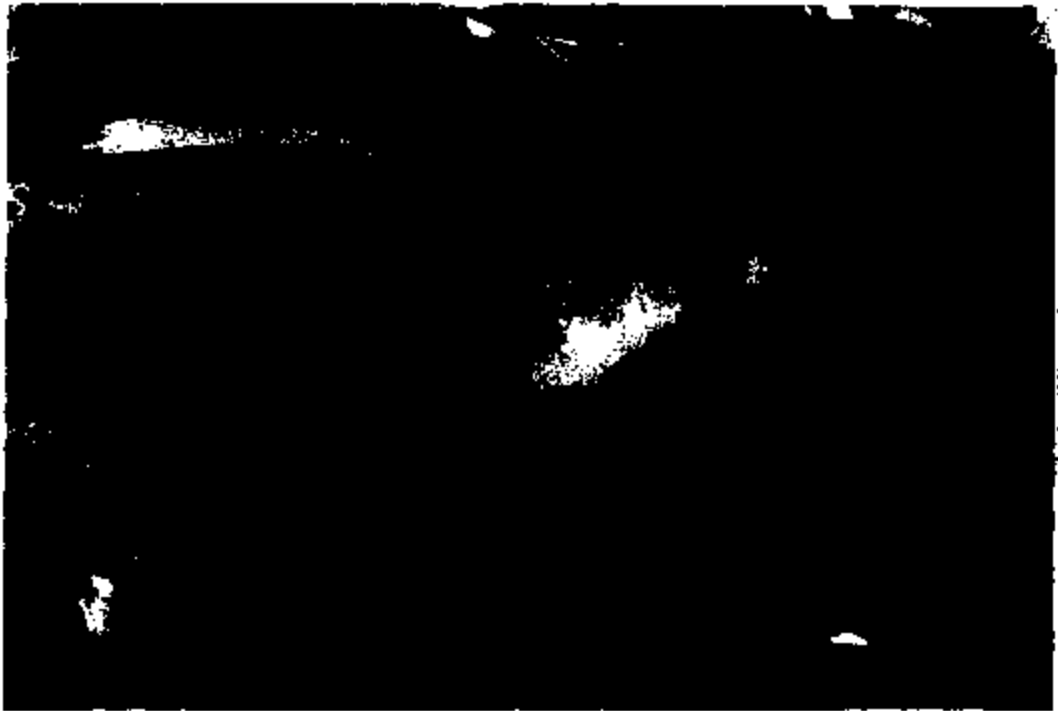






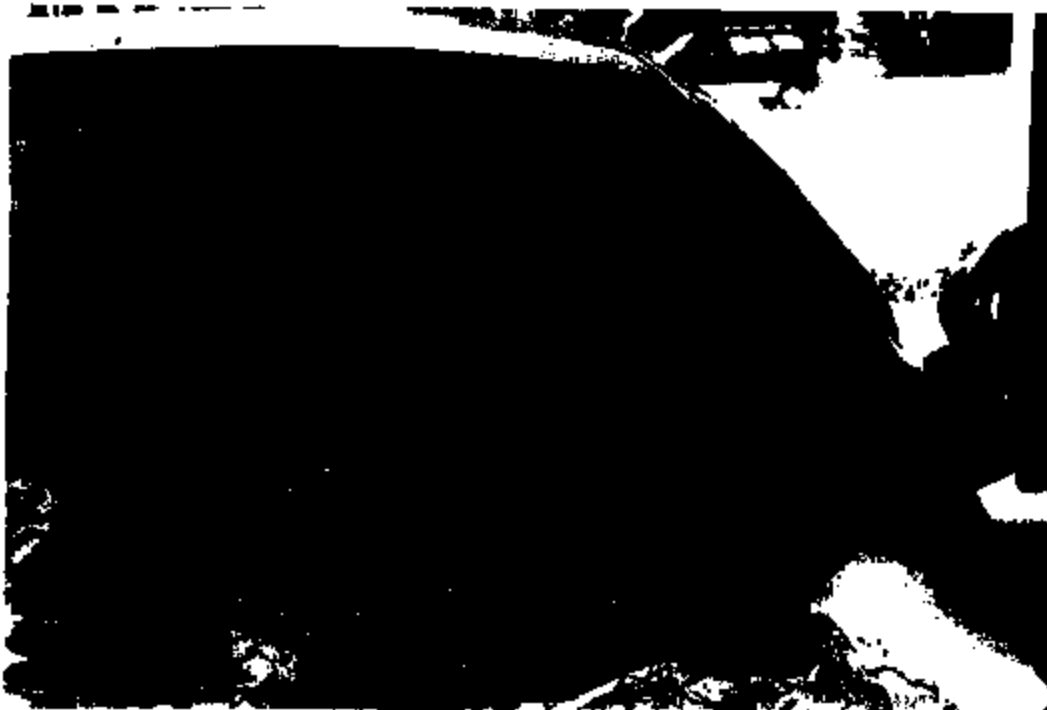




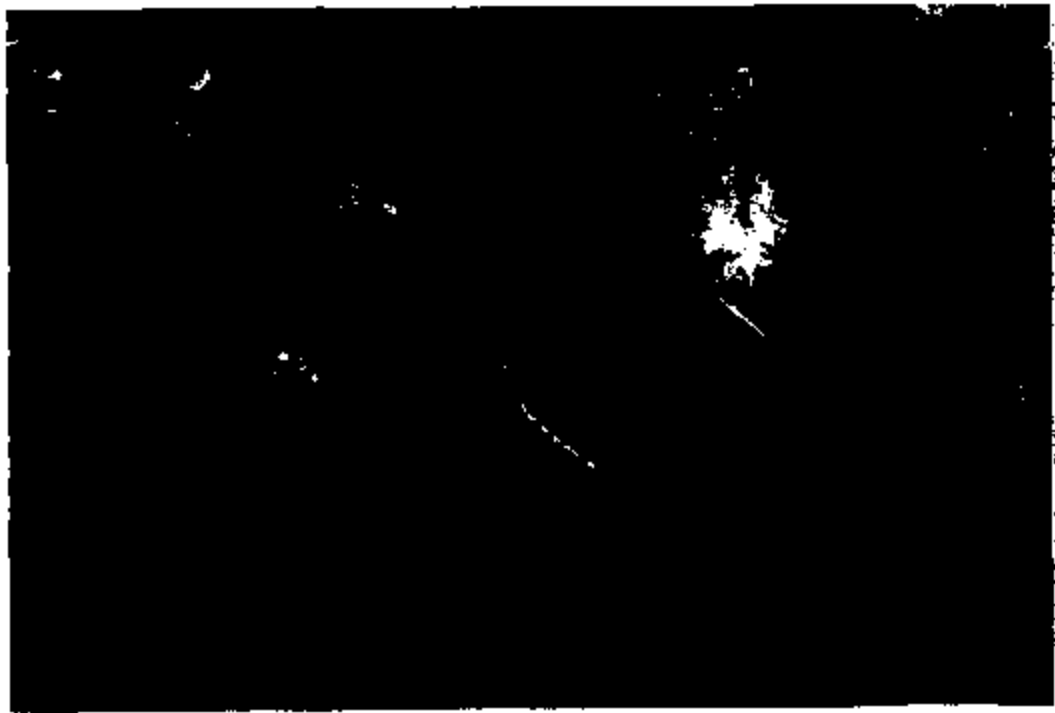






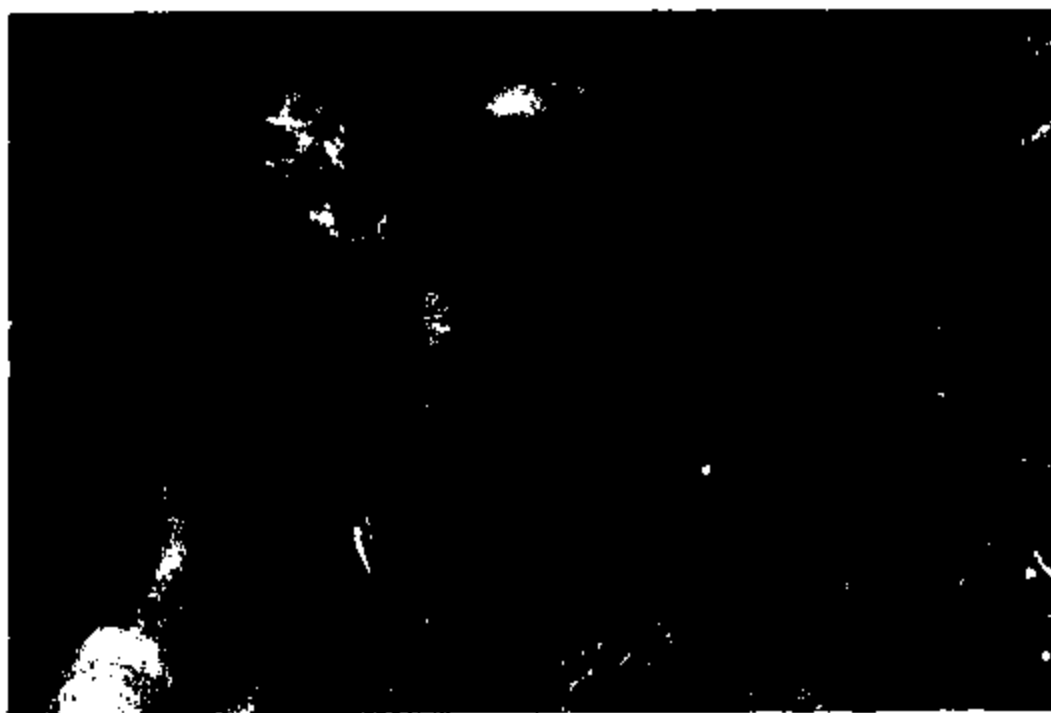
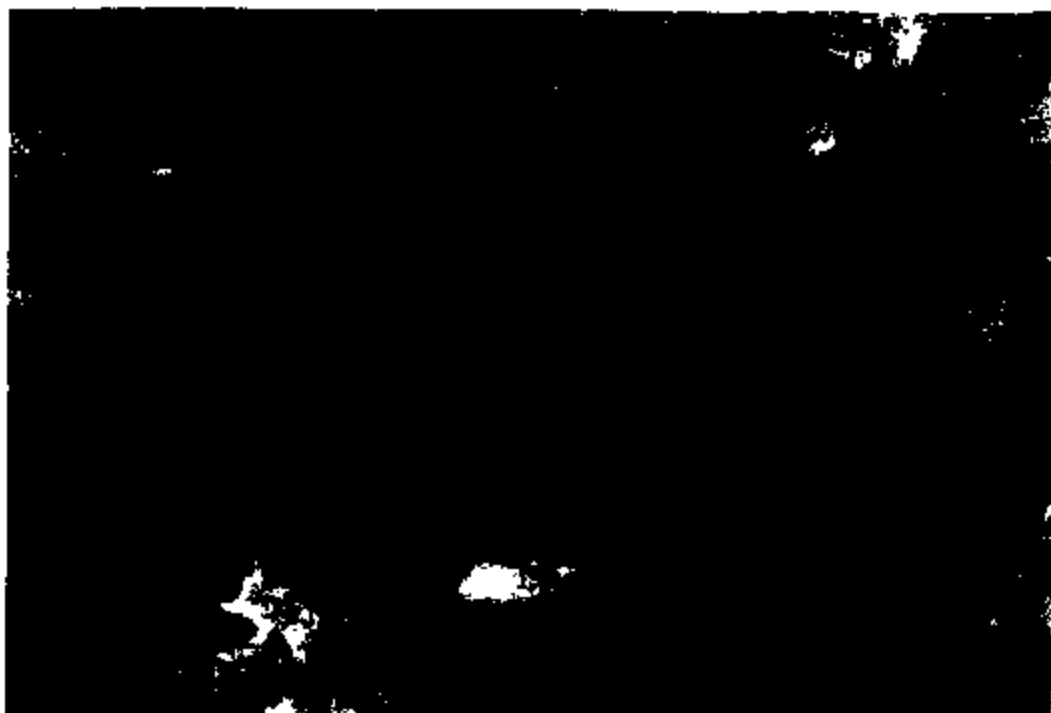


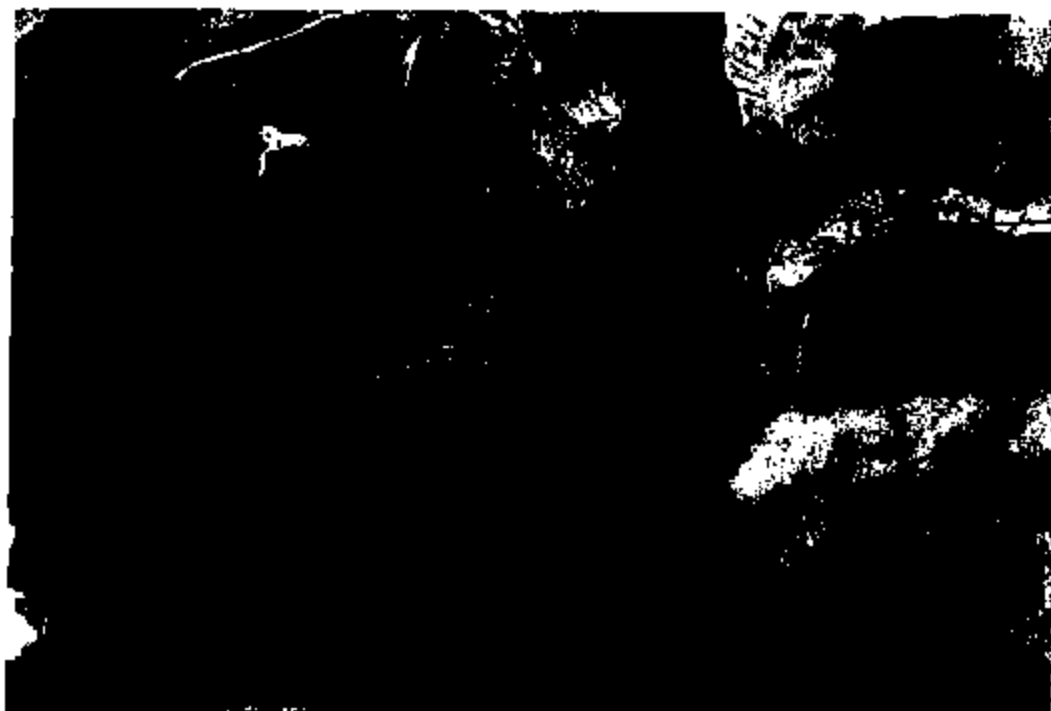




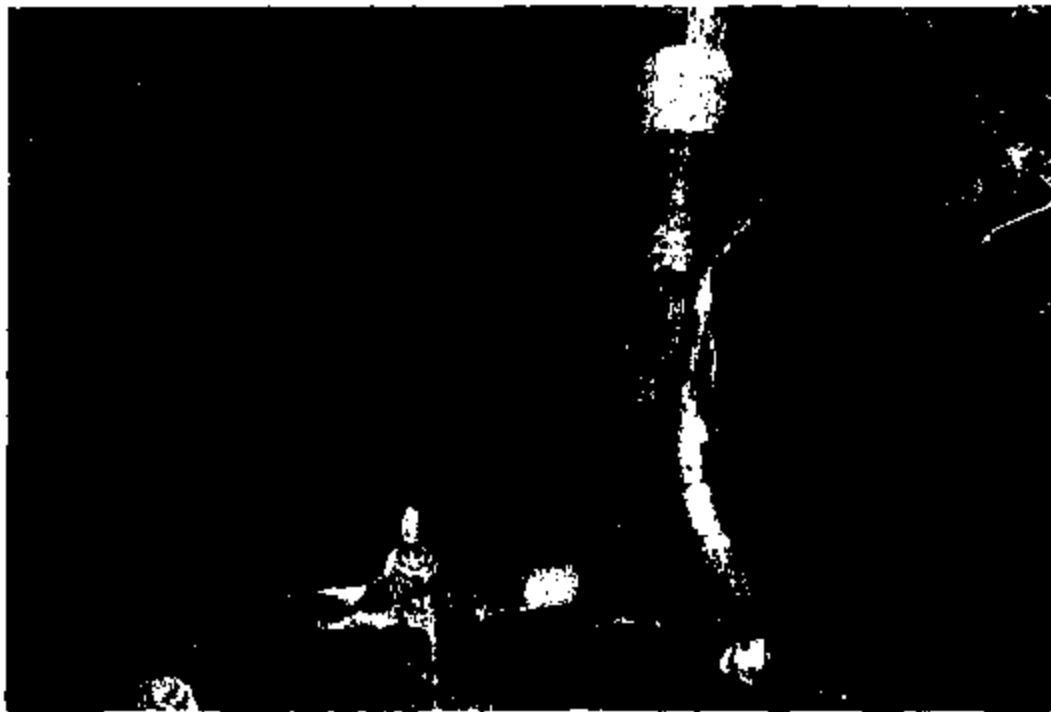








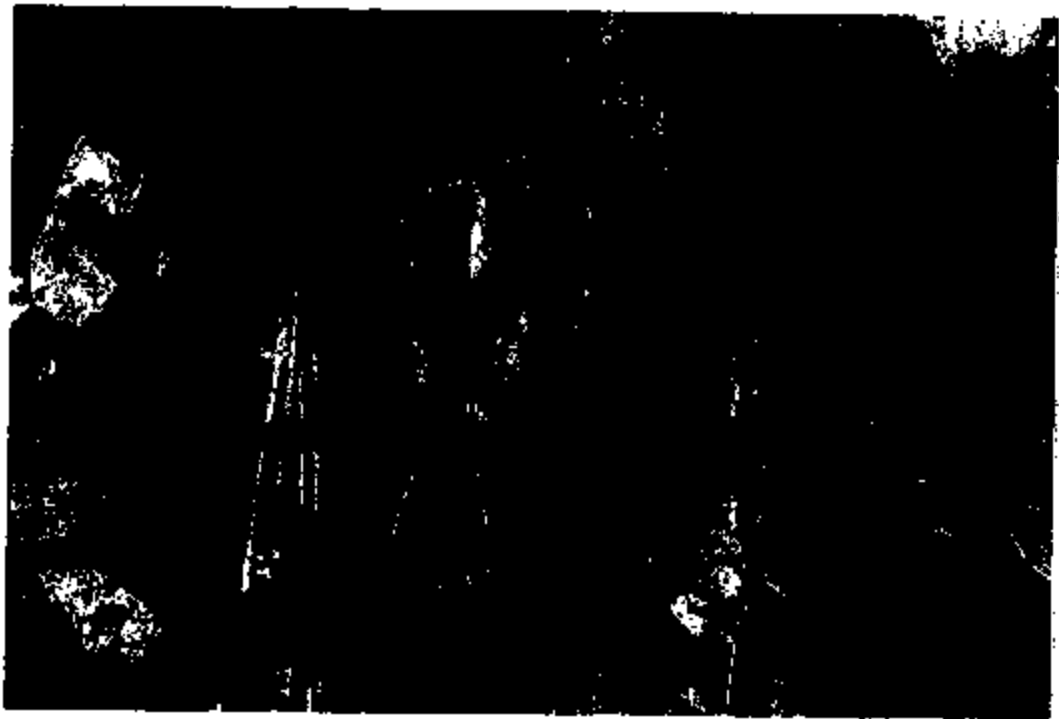


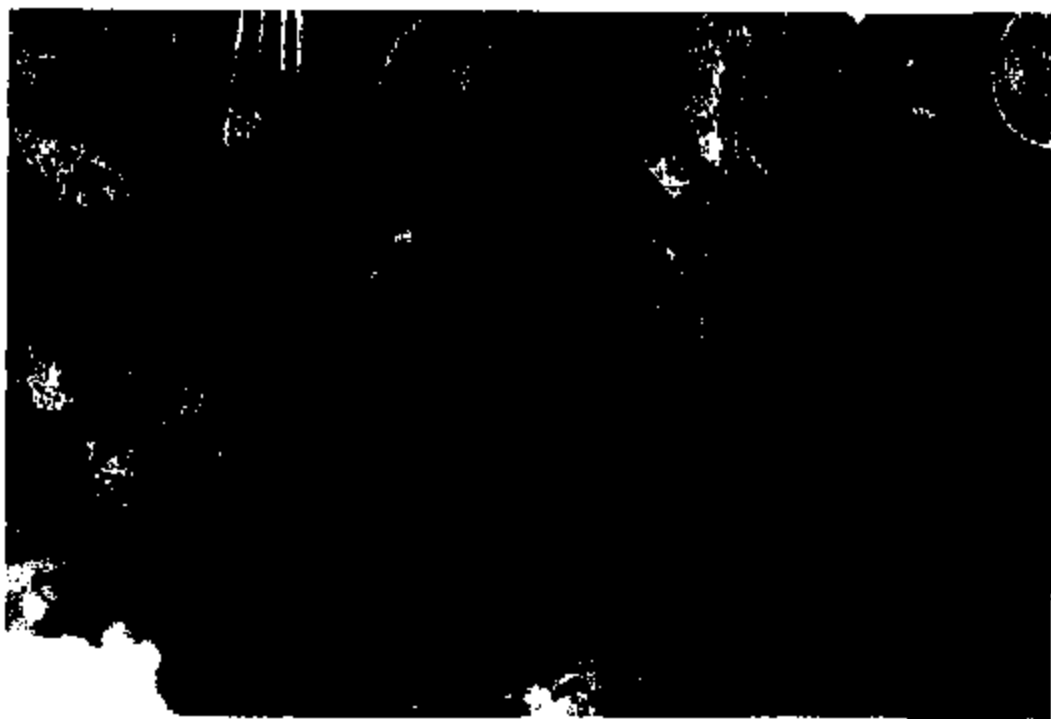










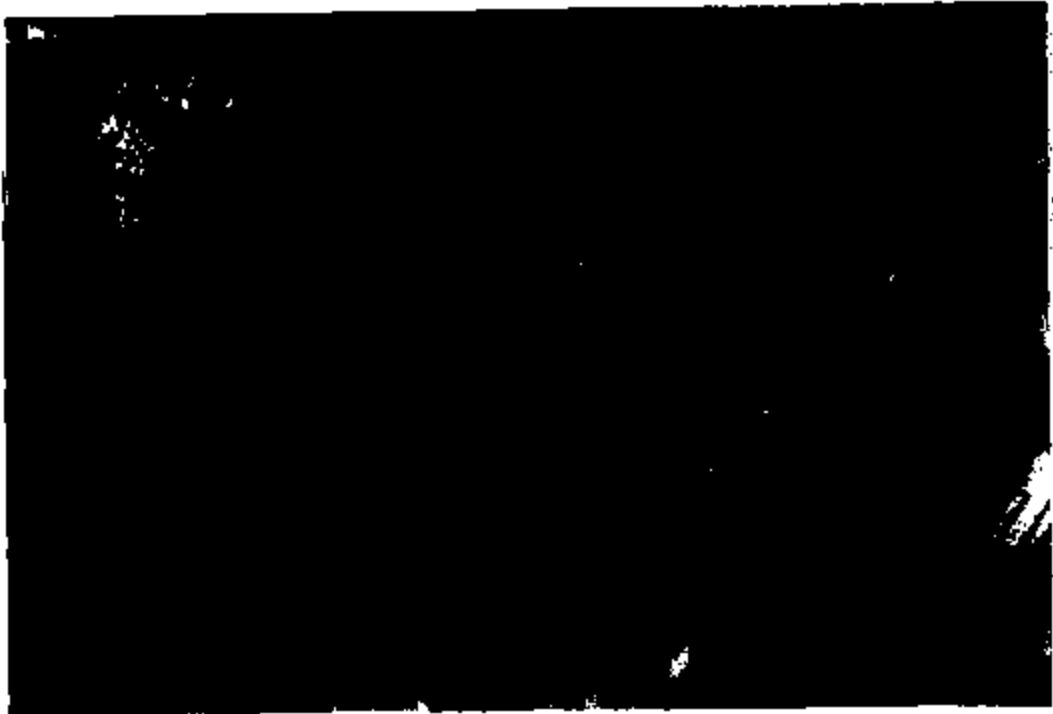








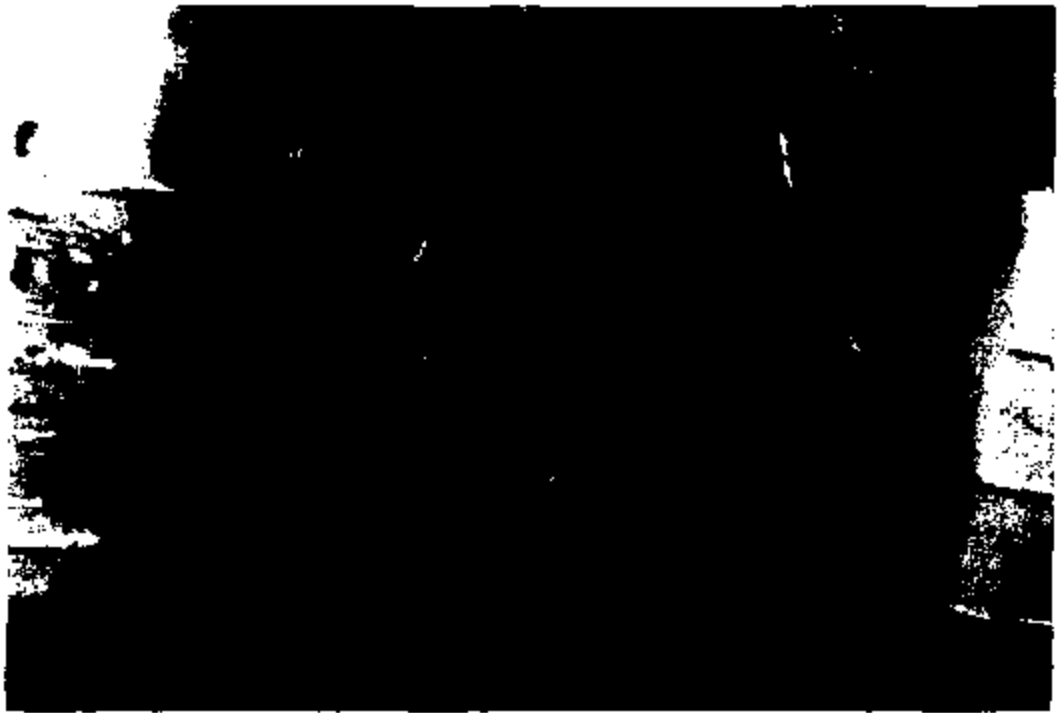






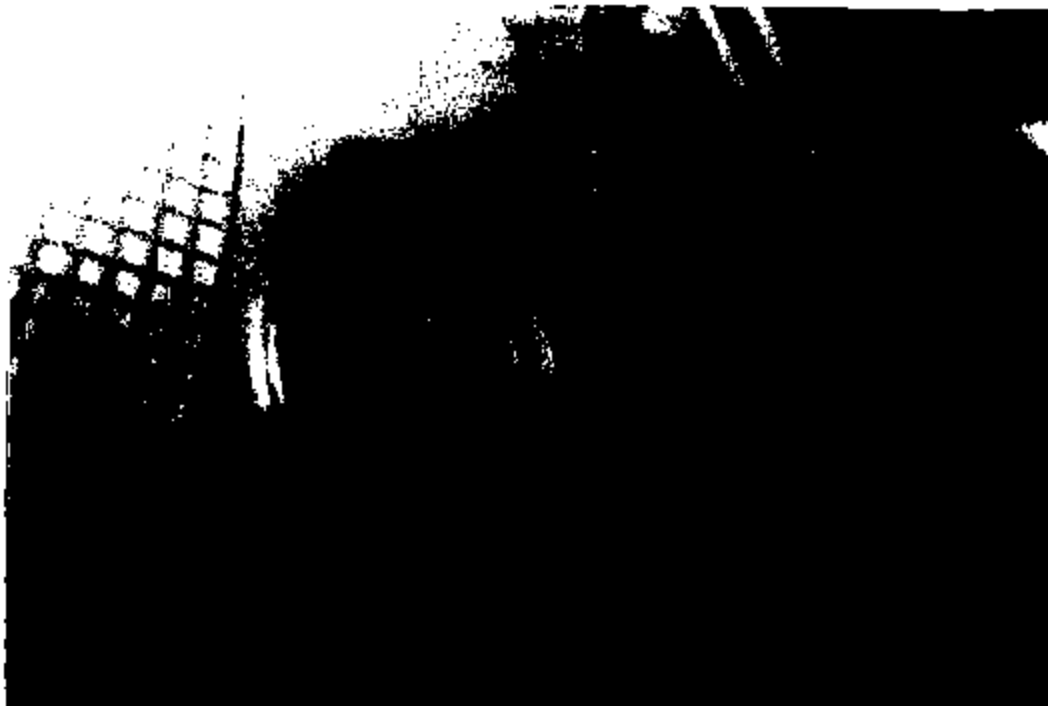


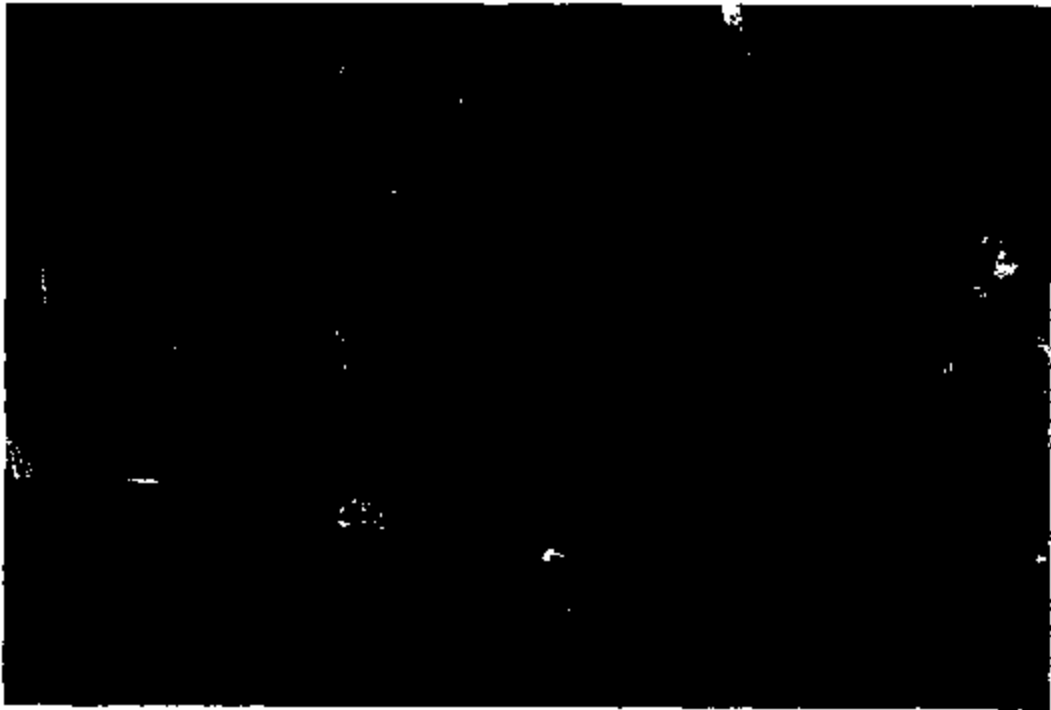






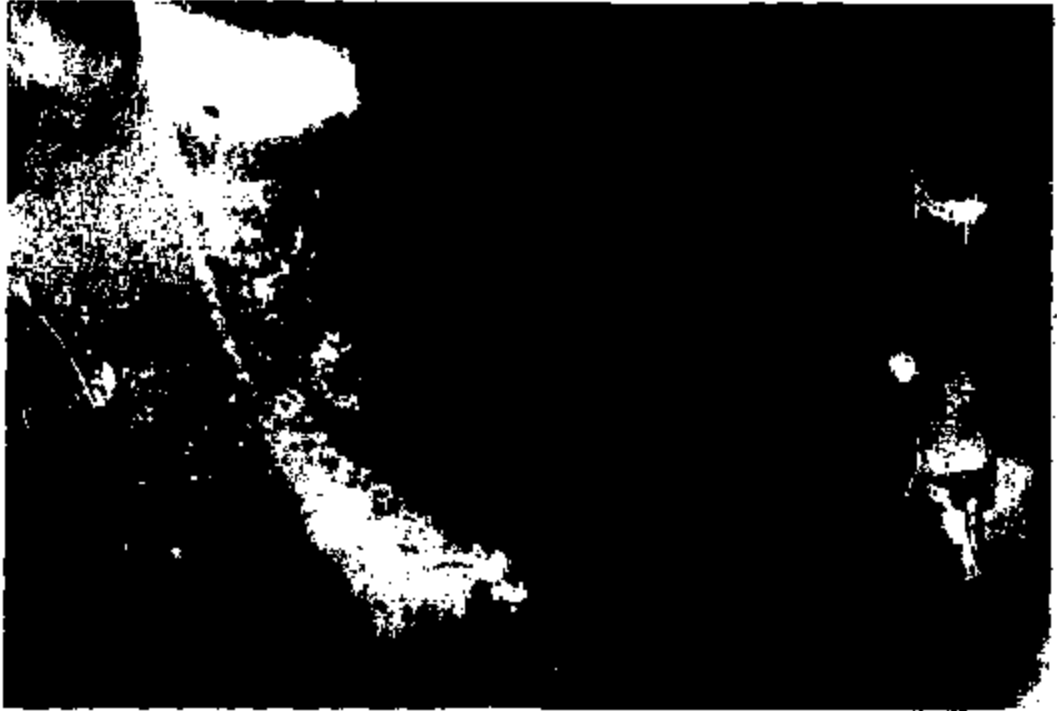




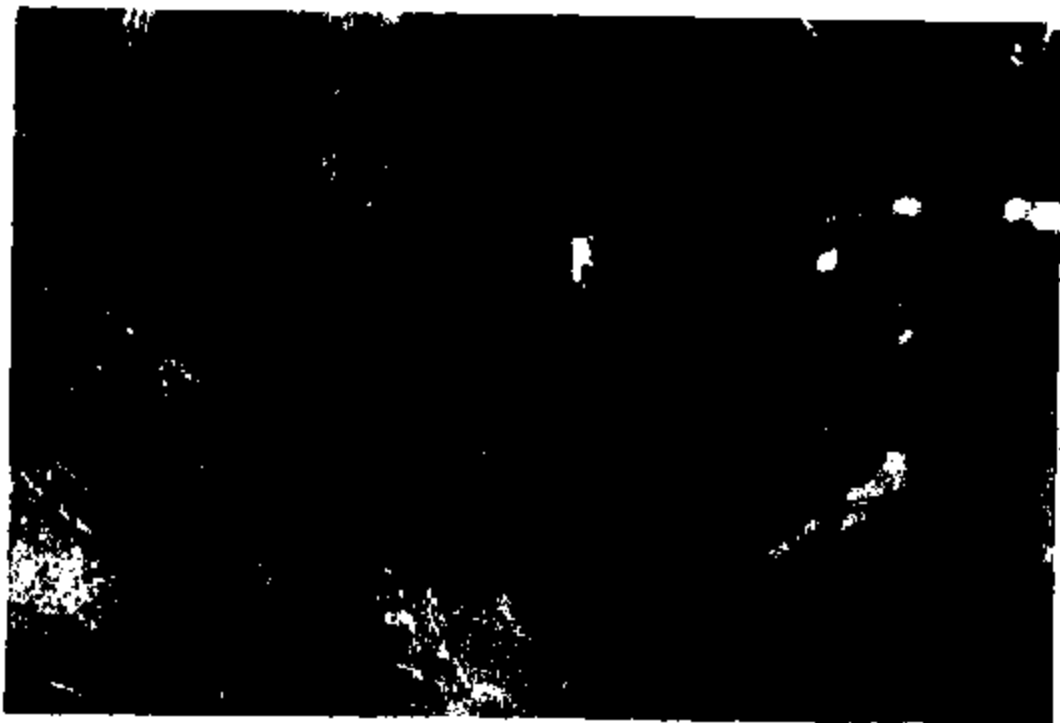


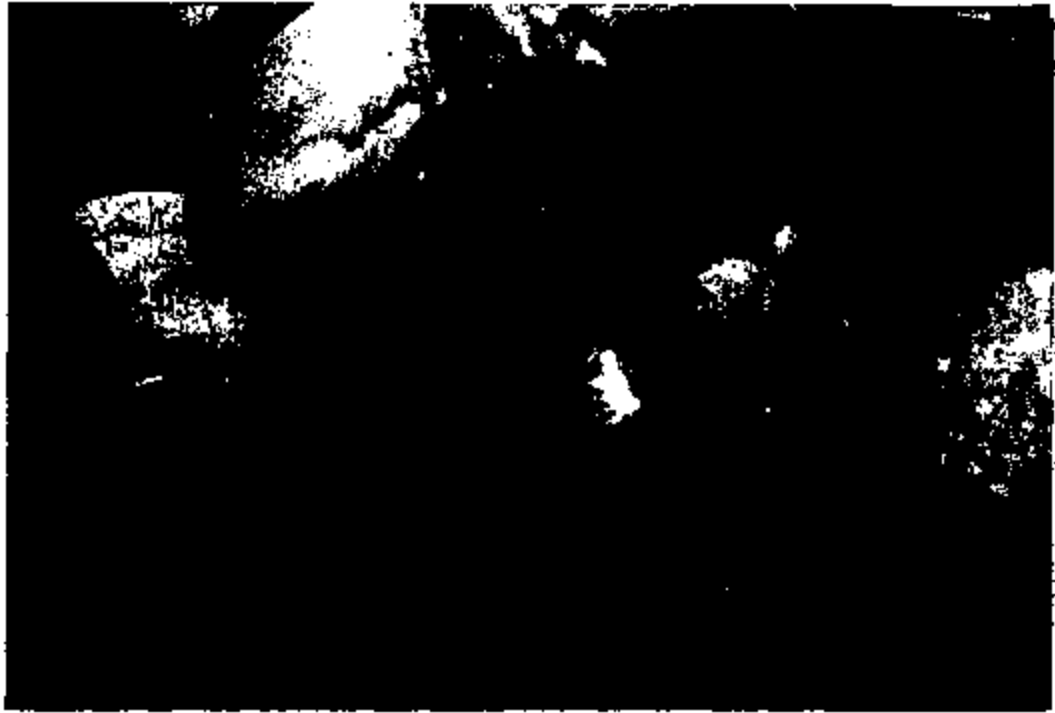


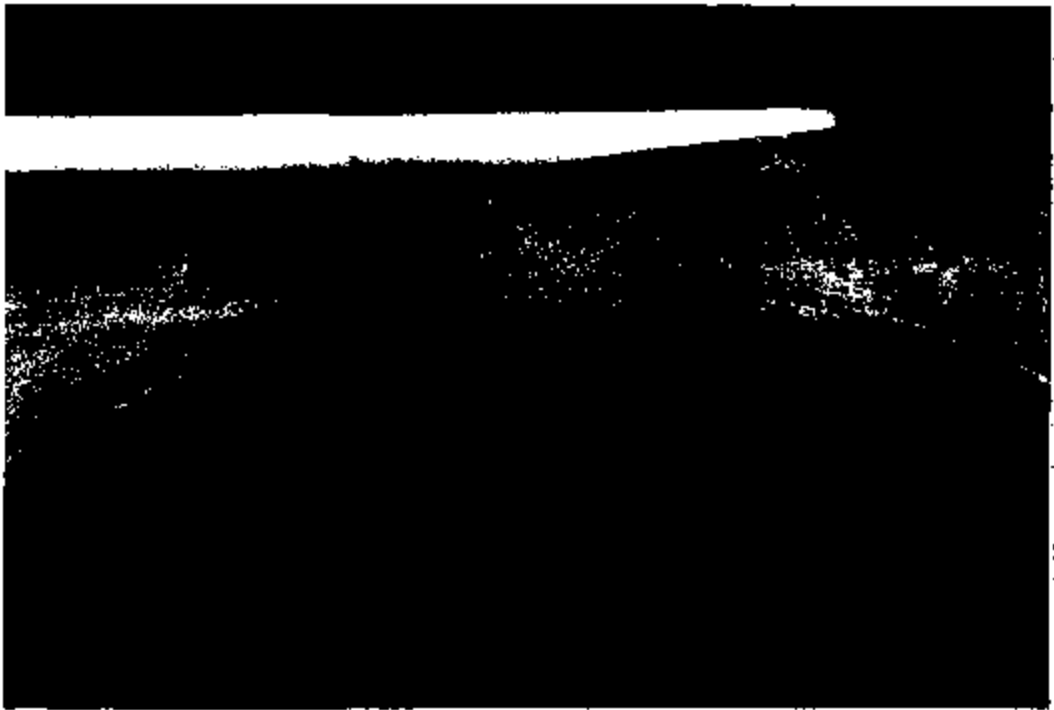
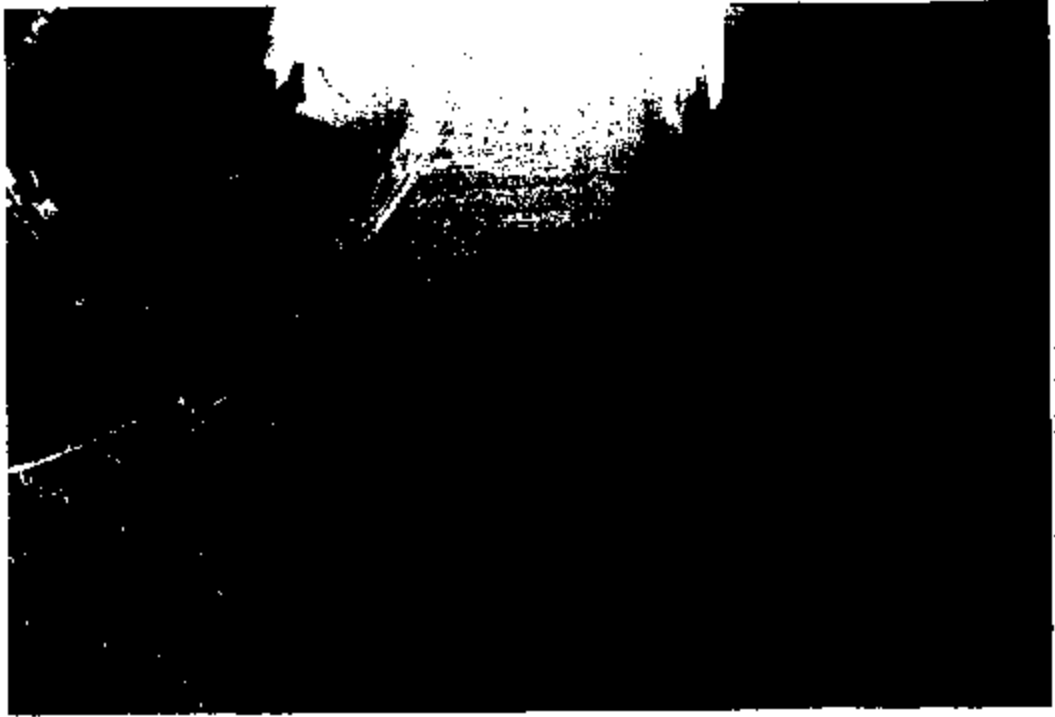
EA02-025-A 15442



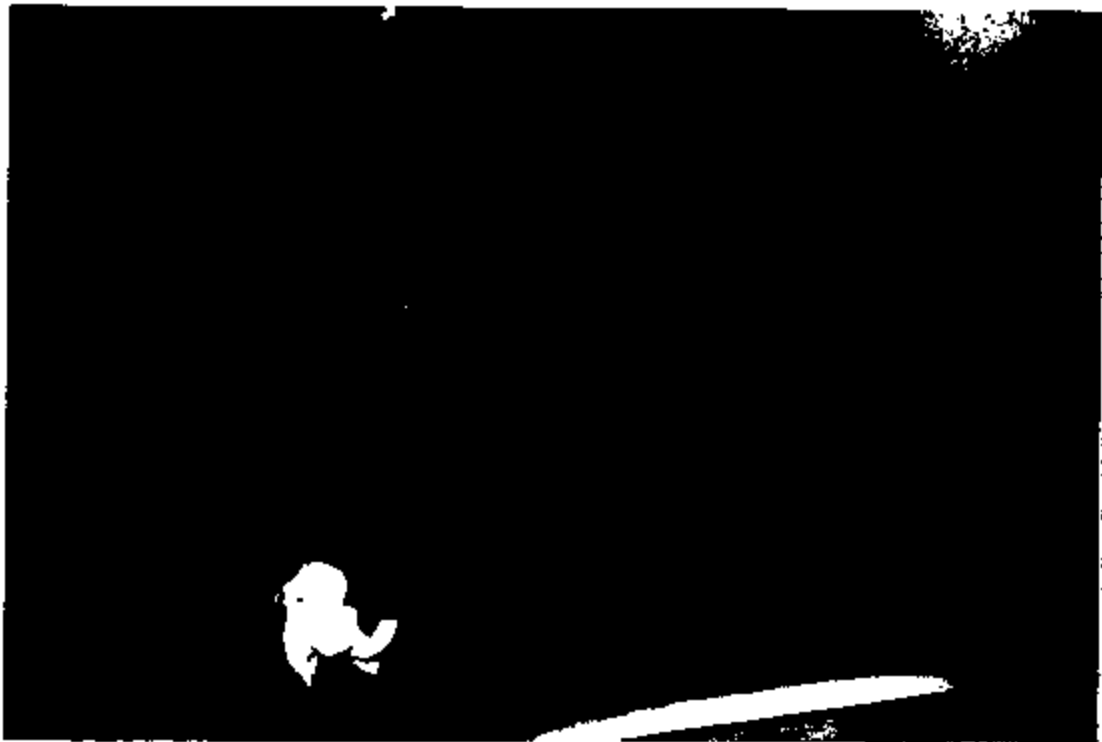
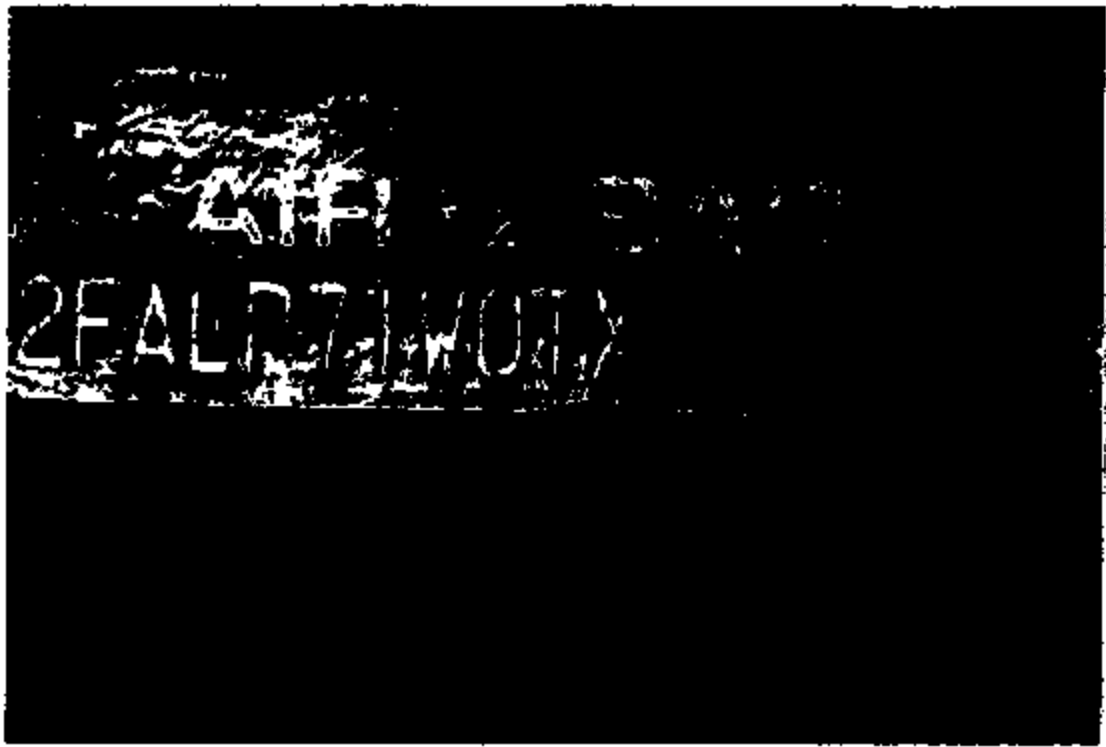


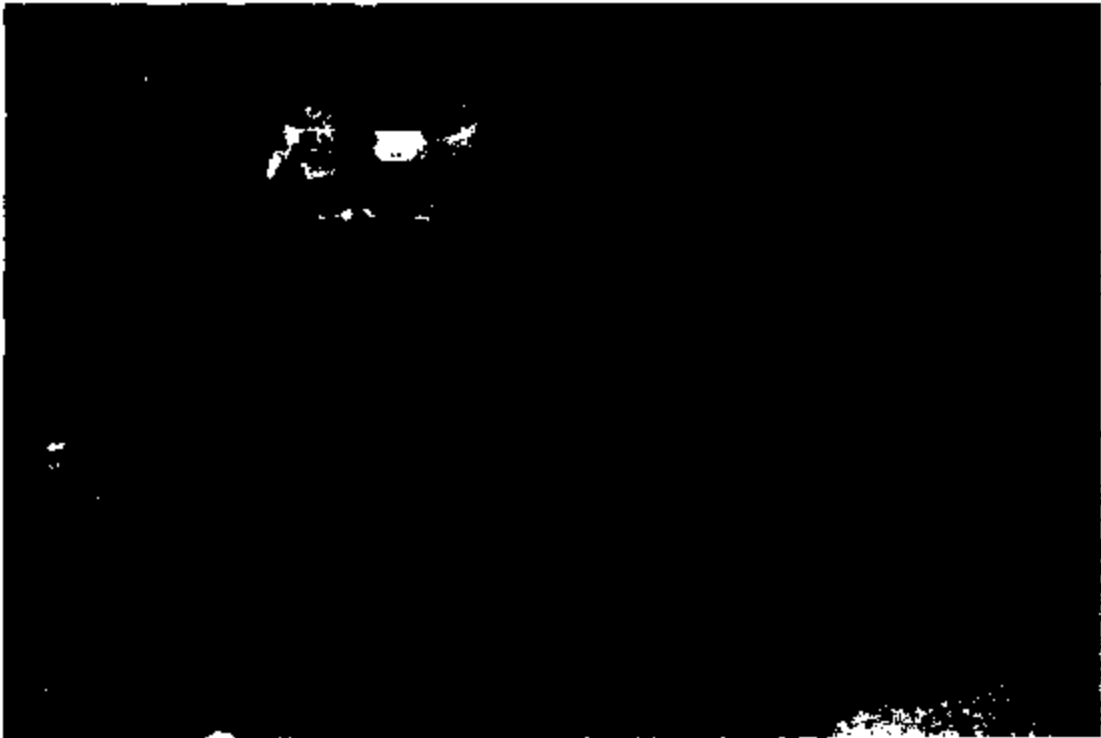
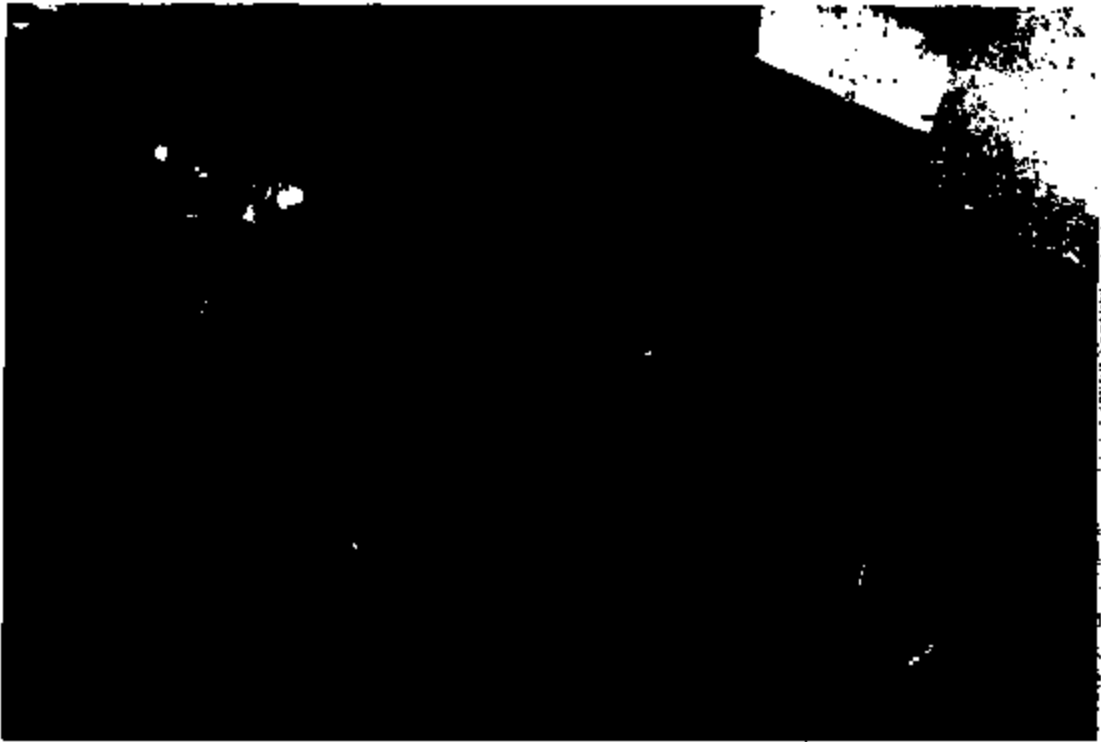




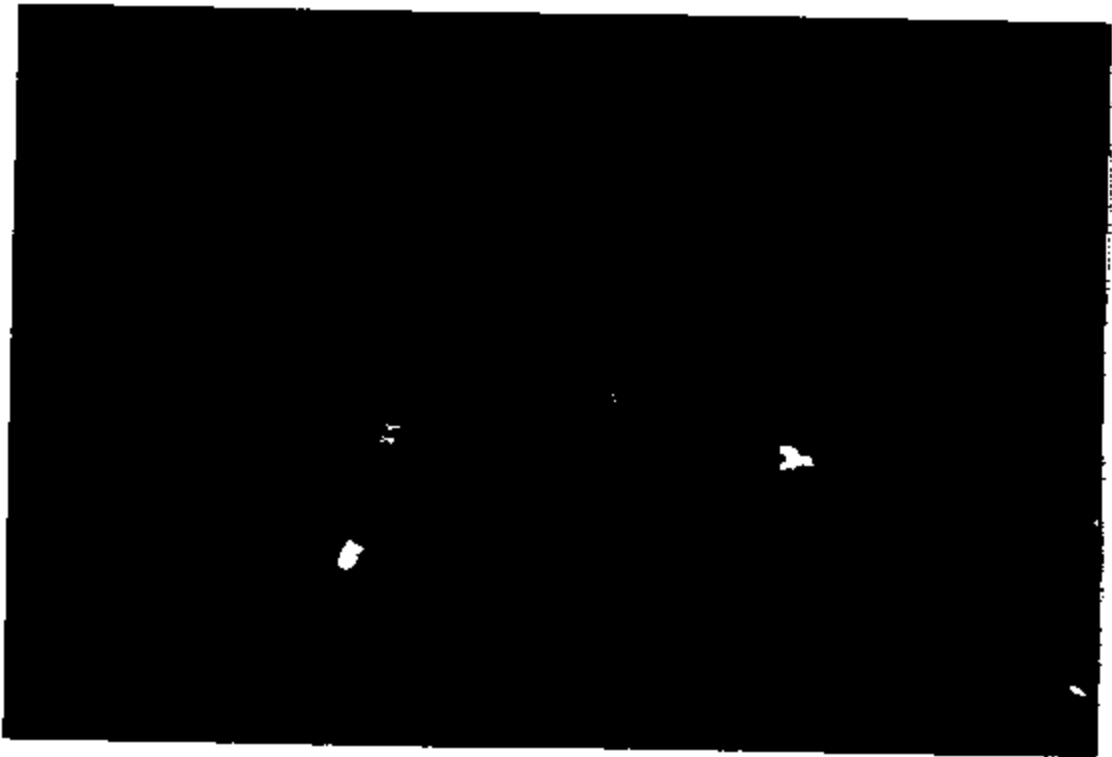


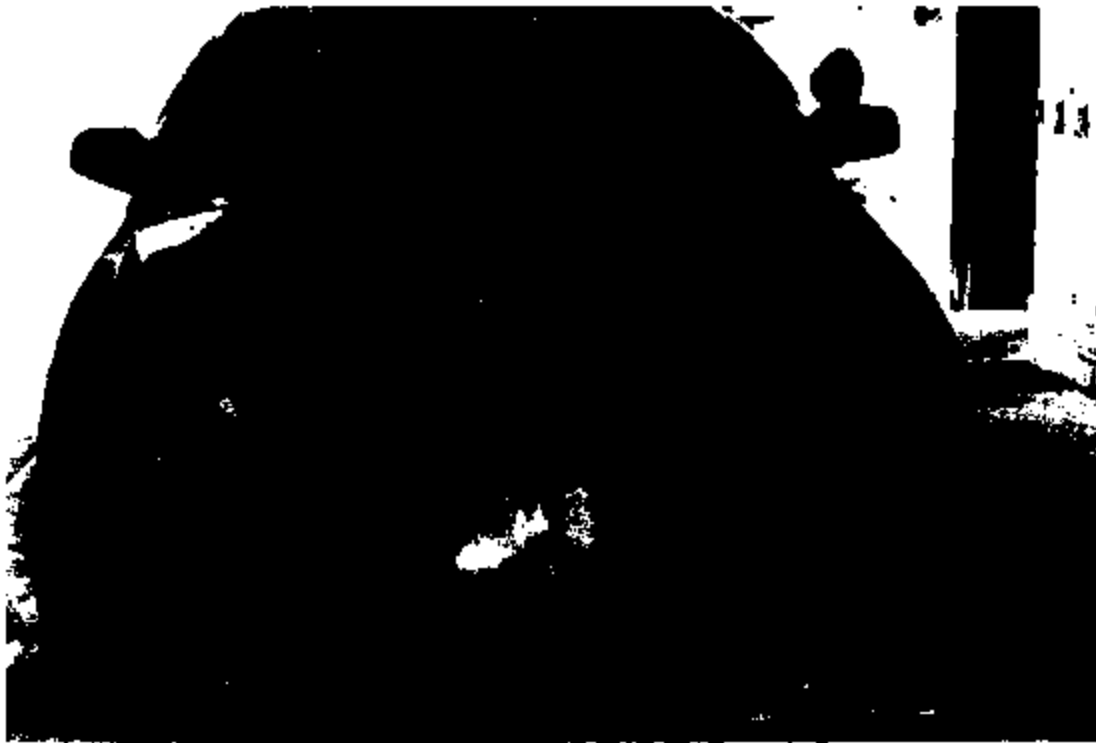


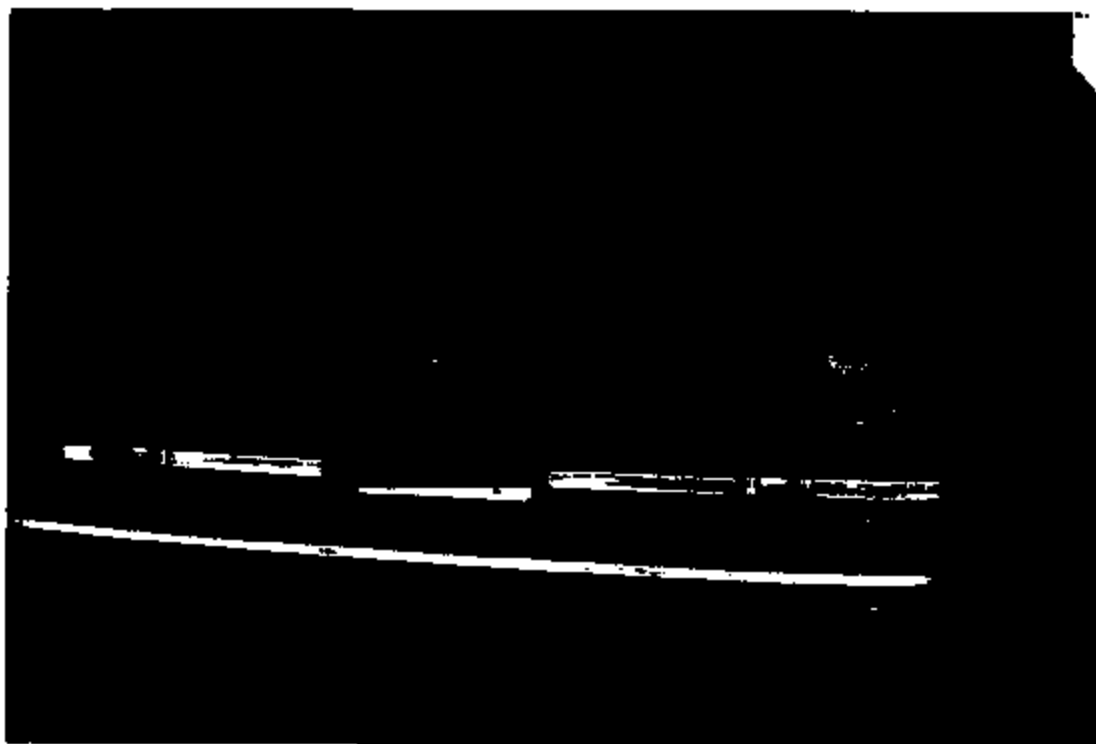


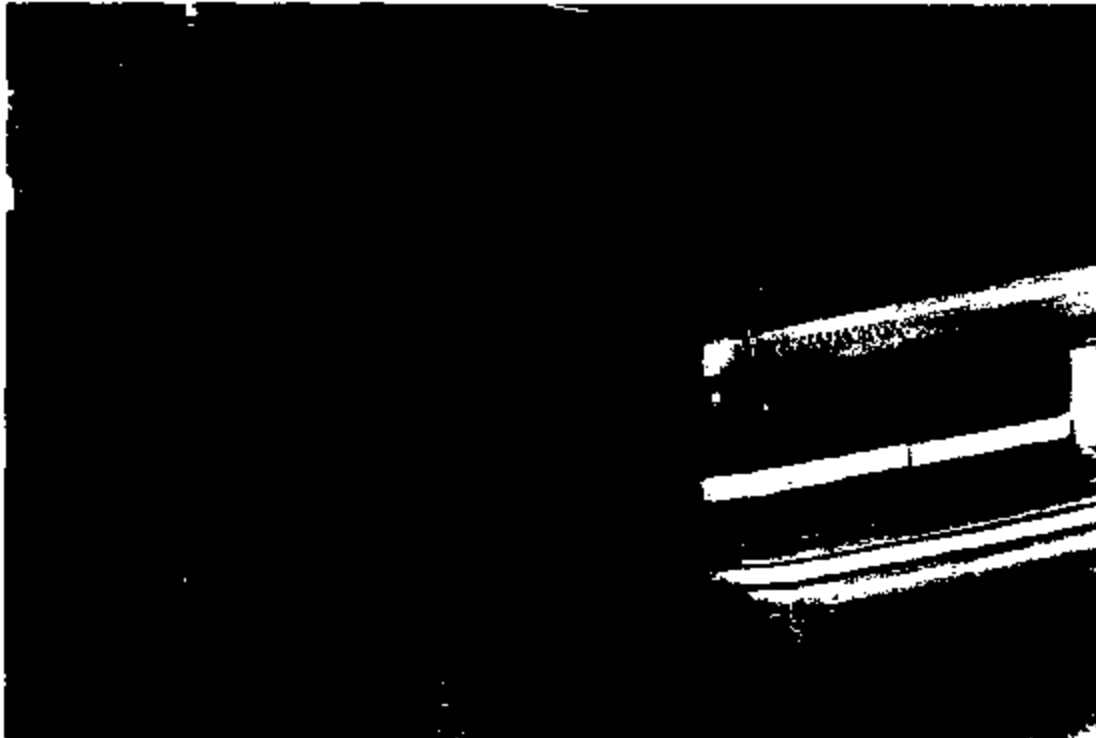






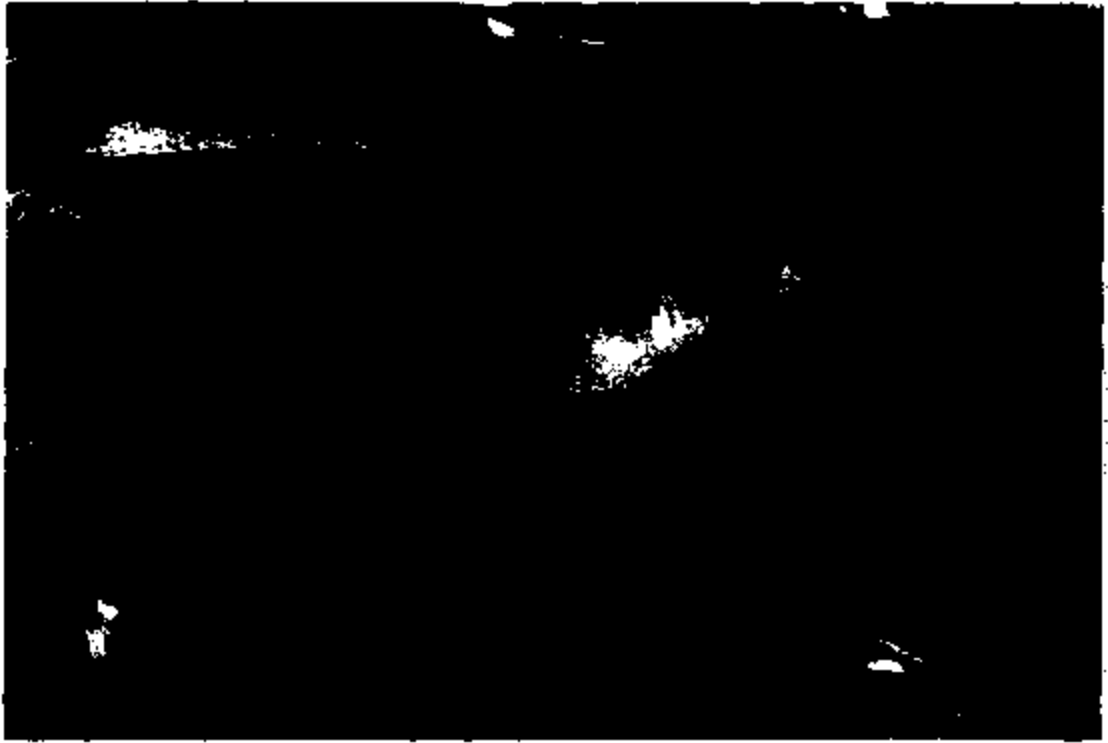






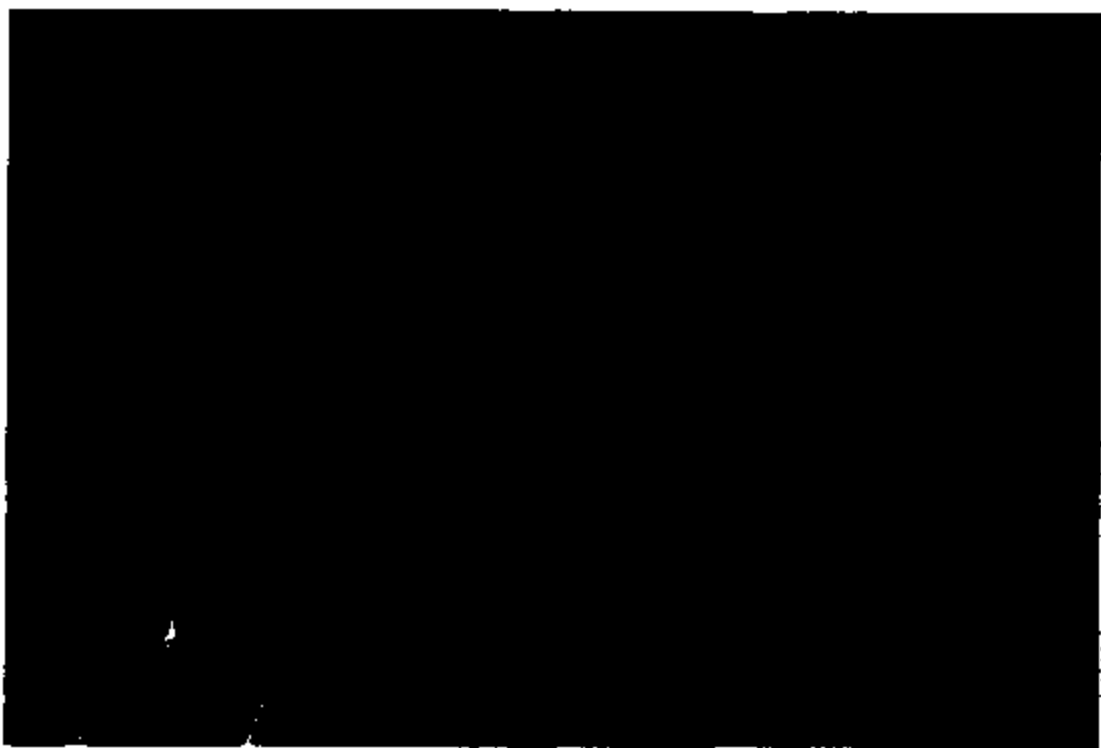
EA82-625-A 15455

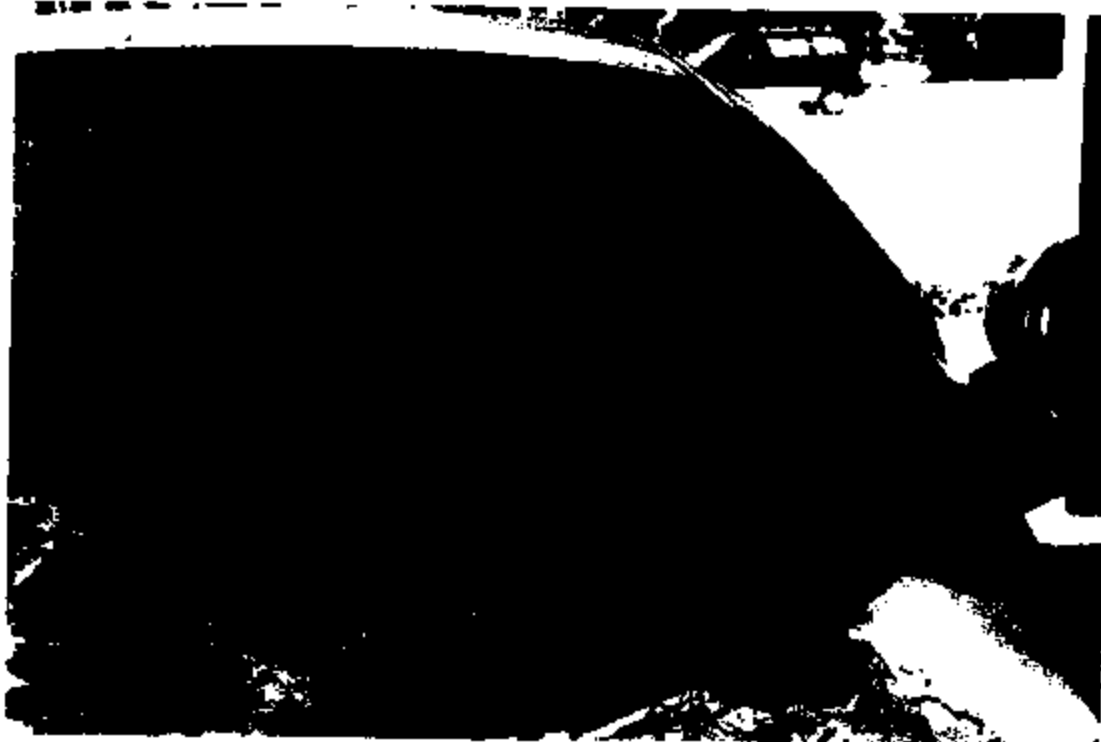


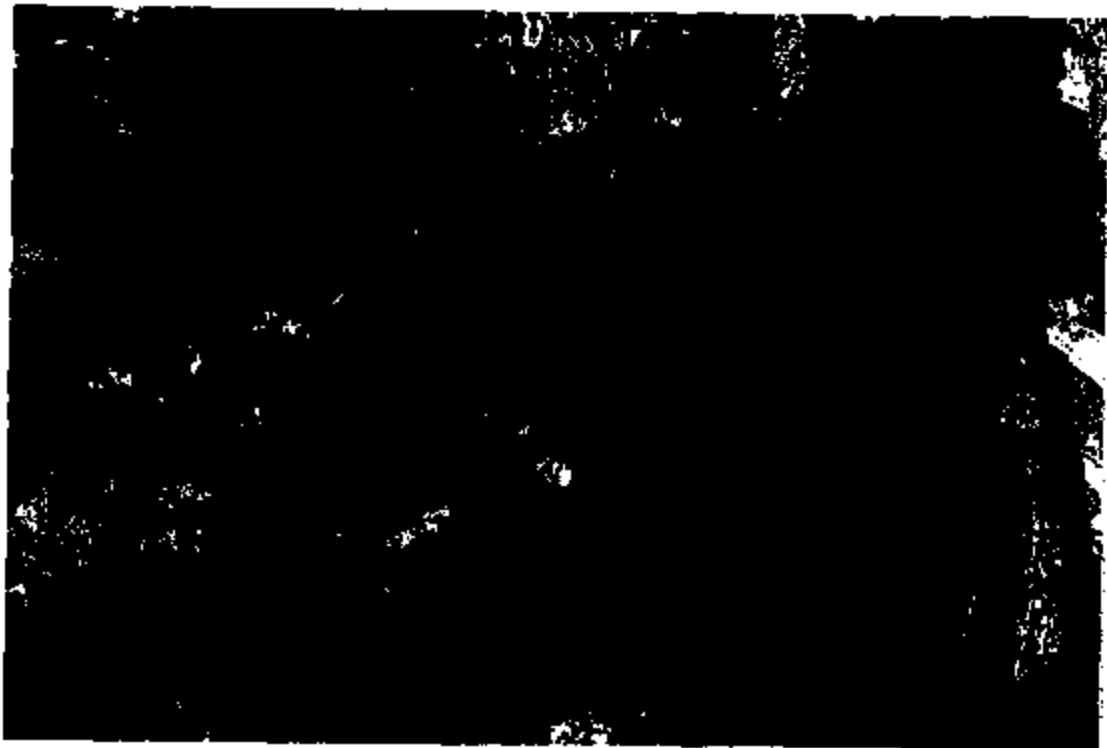
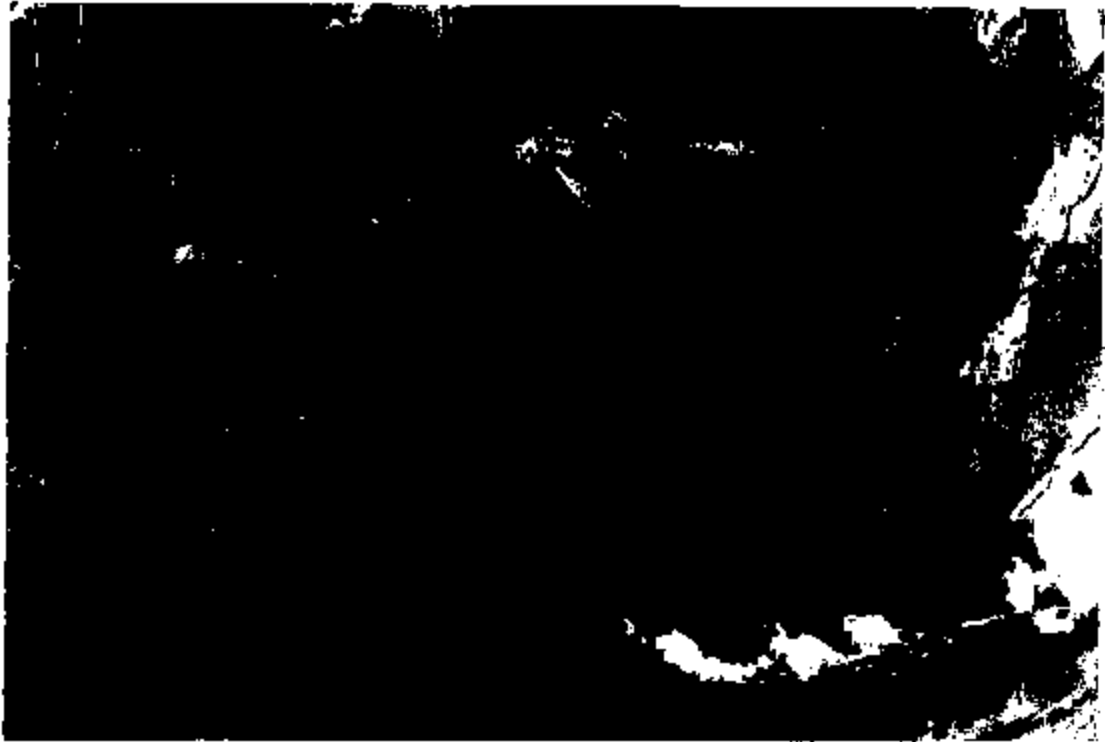


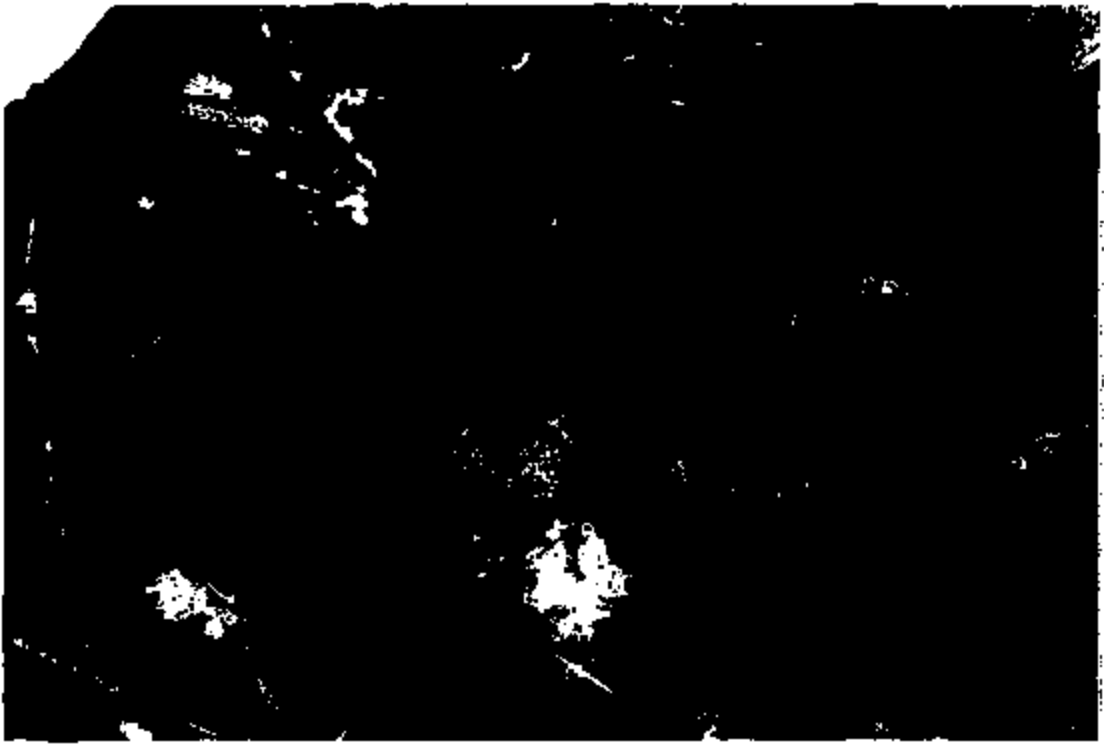
ERR2-025-A 18457













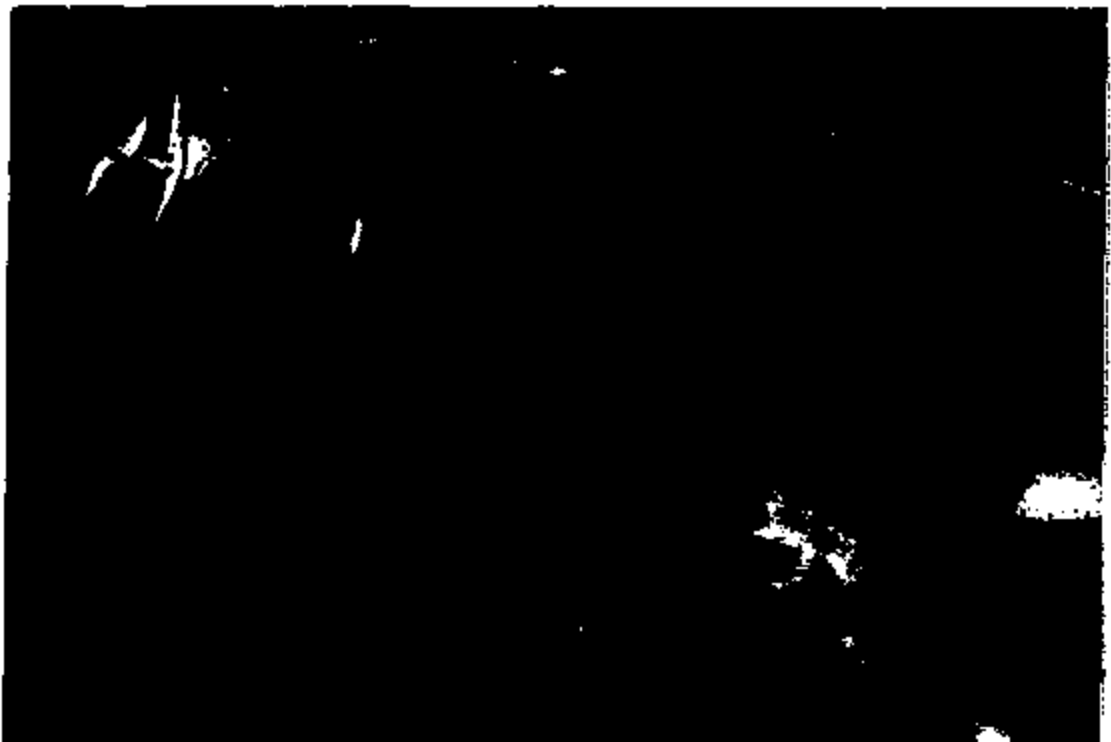


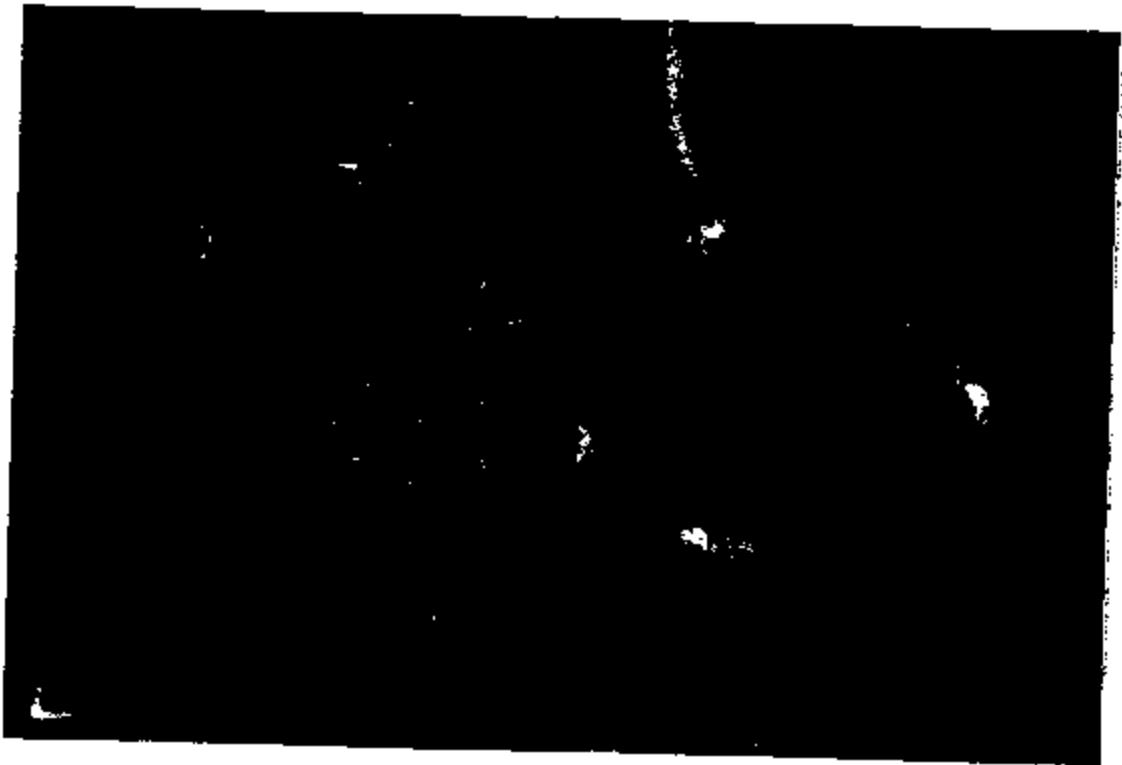
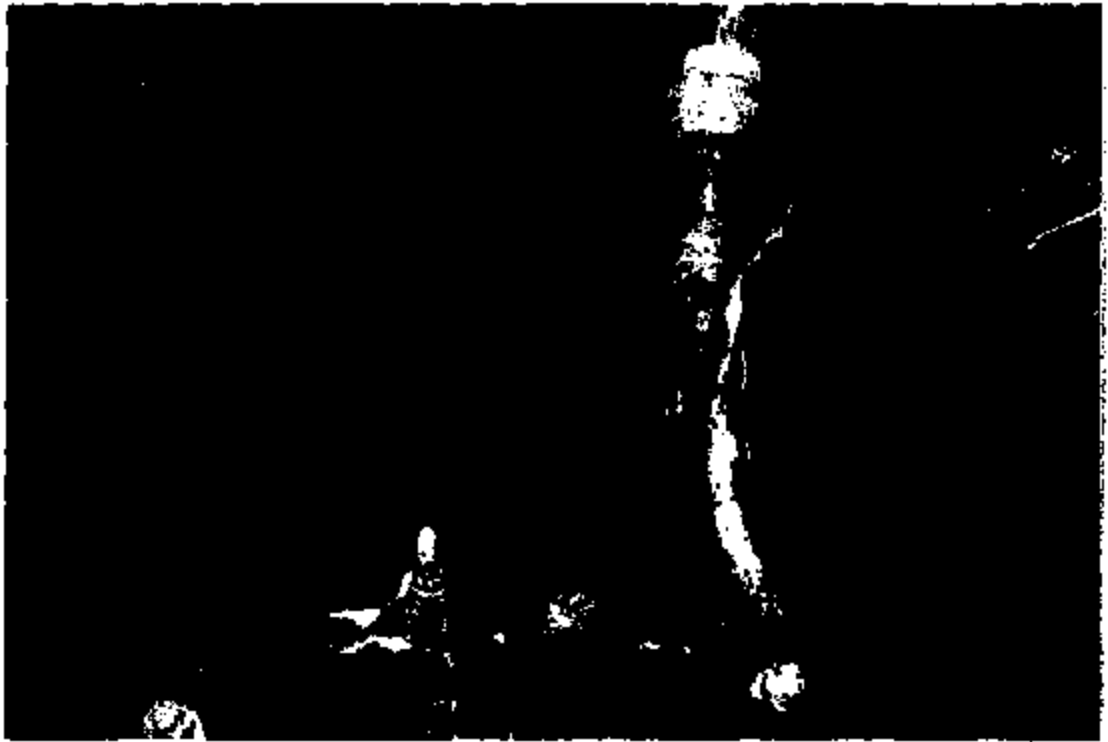


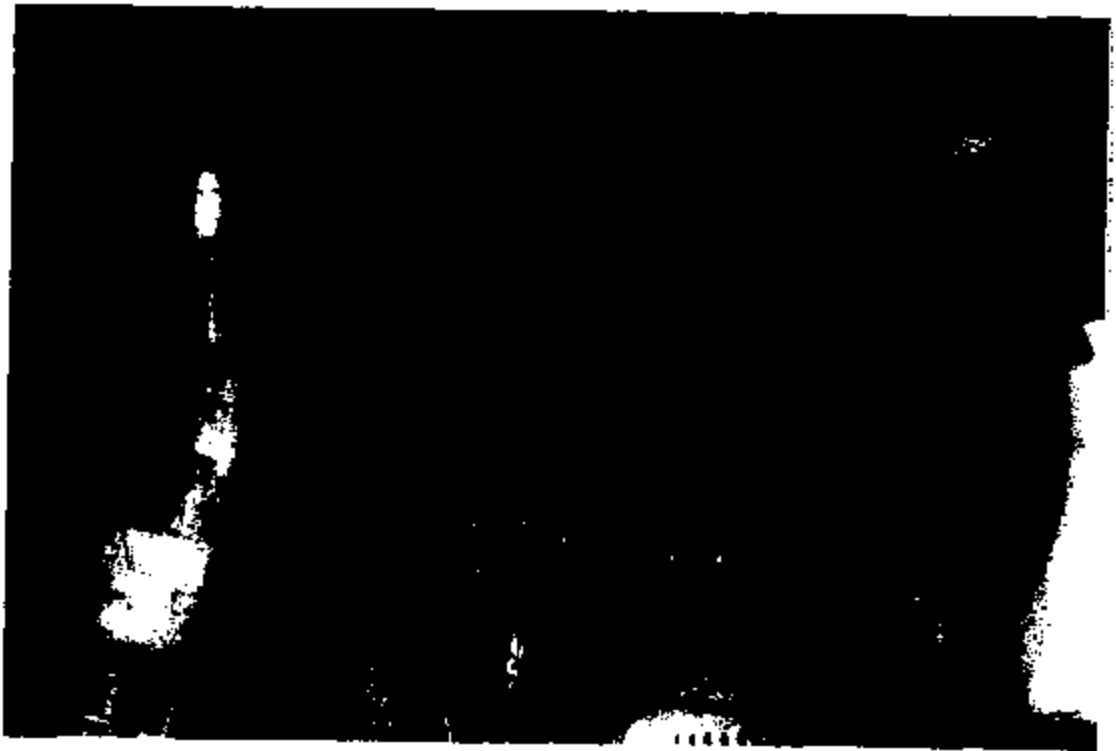
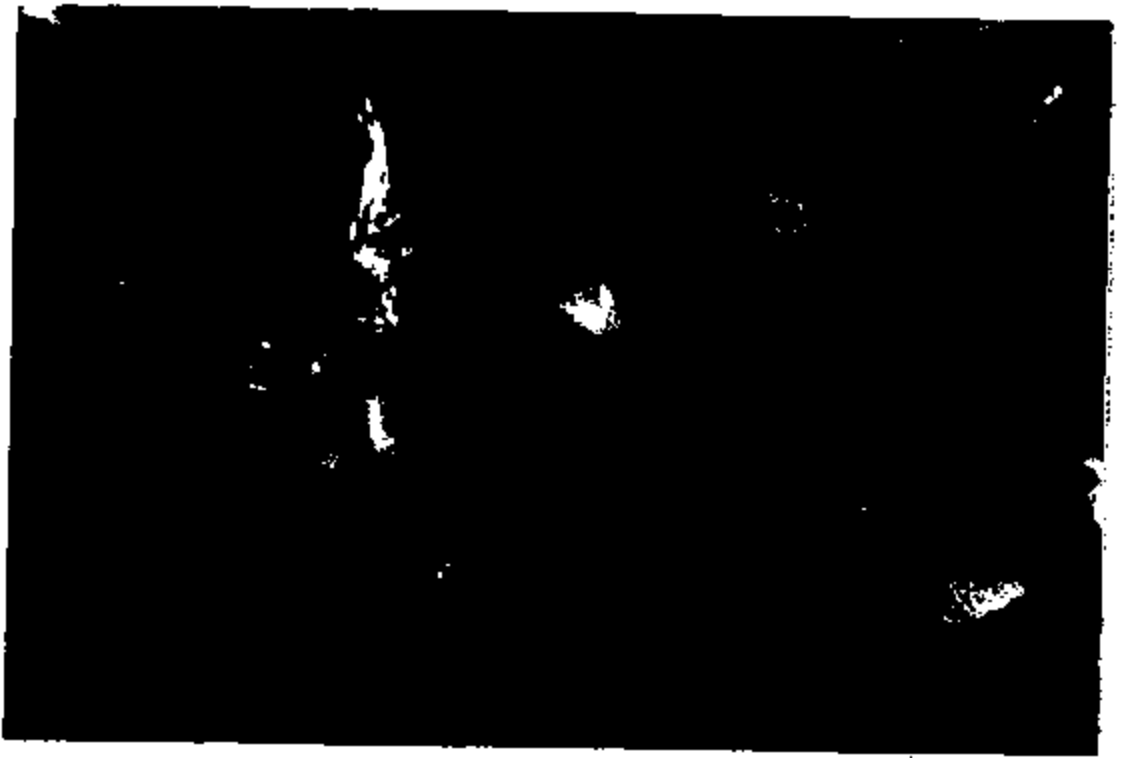
EA02-025-A 15485



EA02-025-A 15486









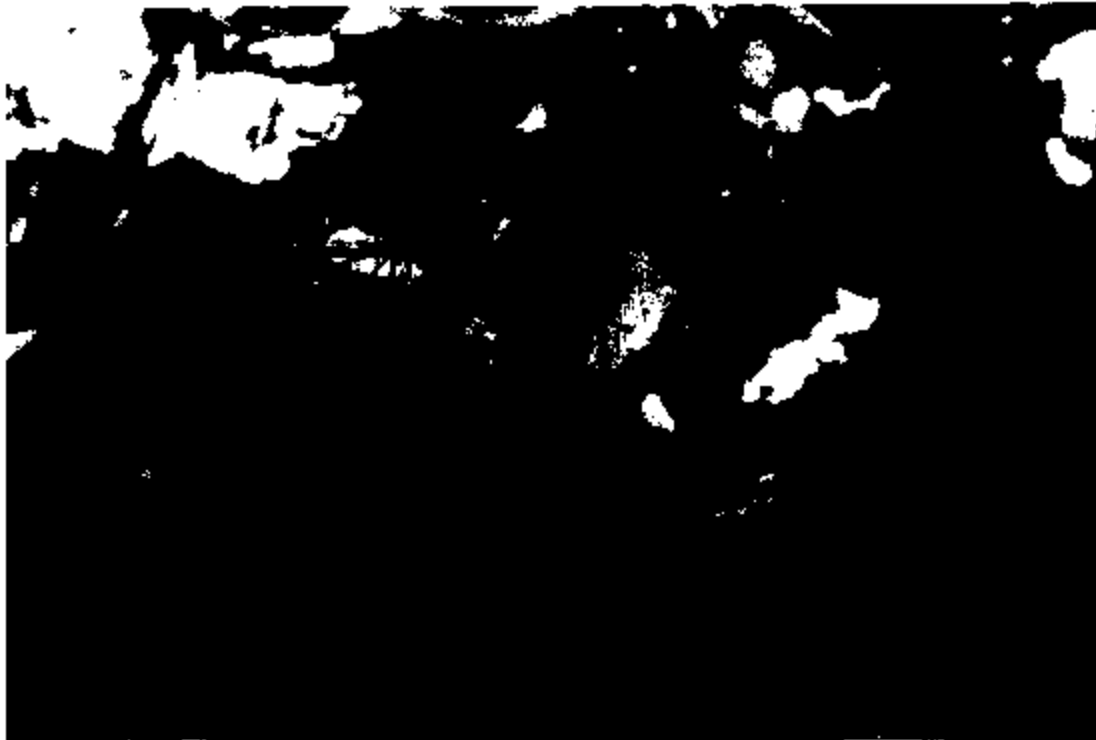




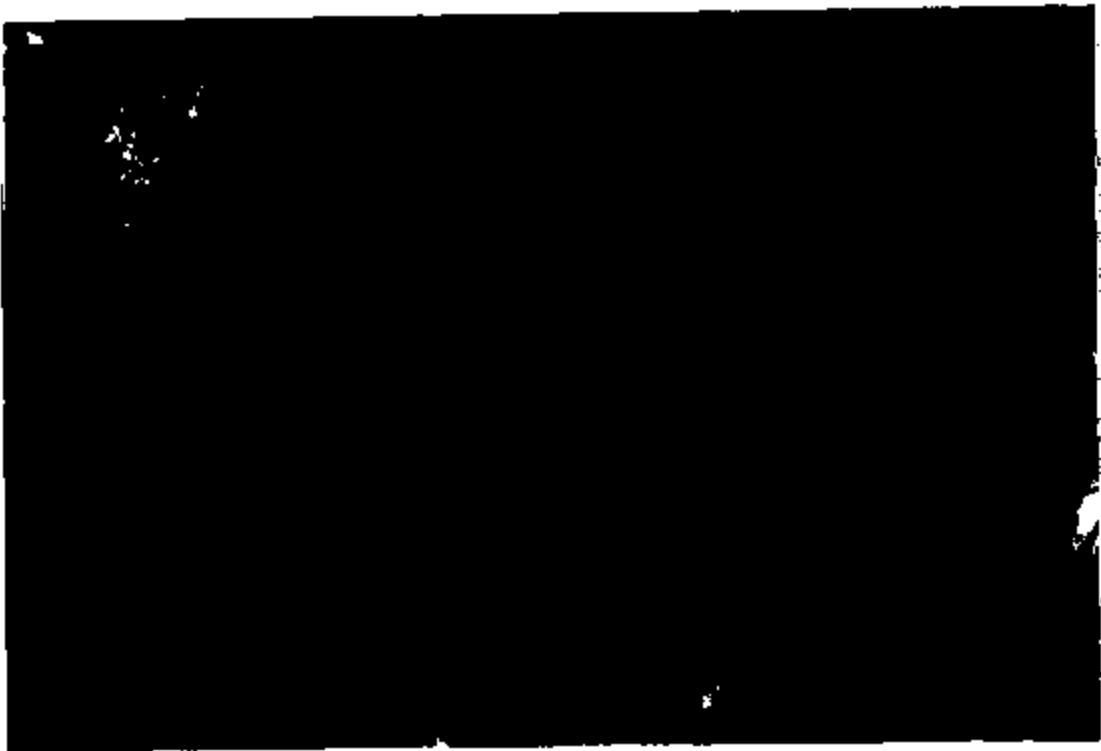


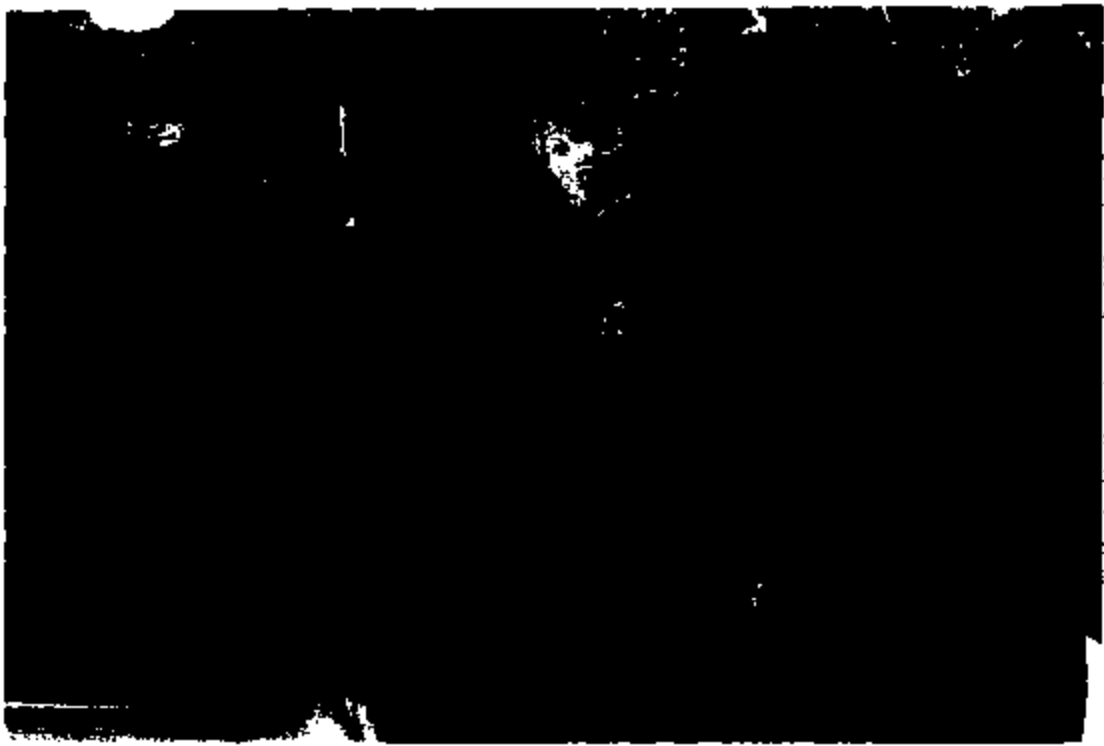








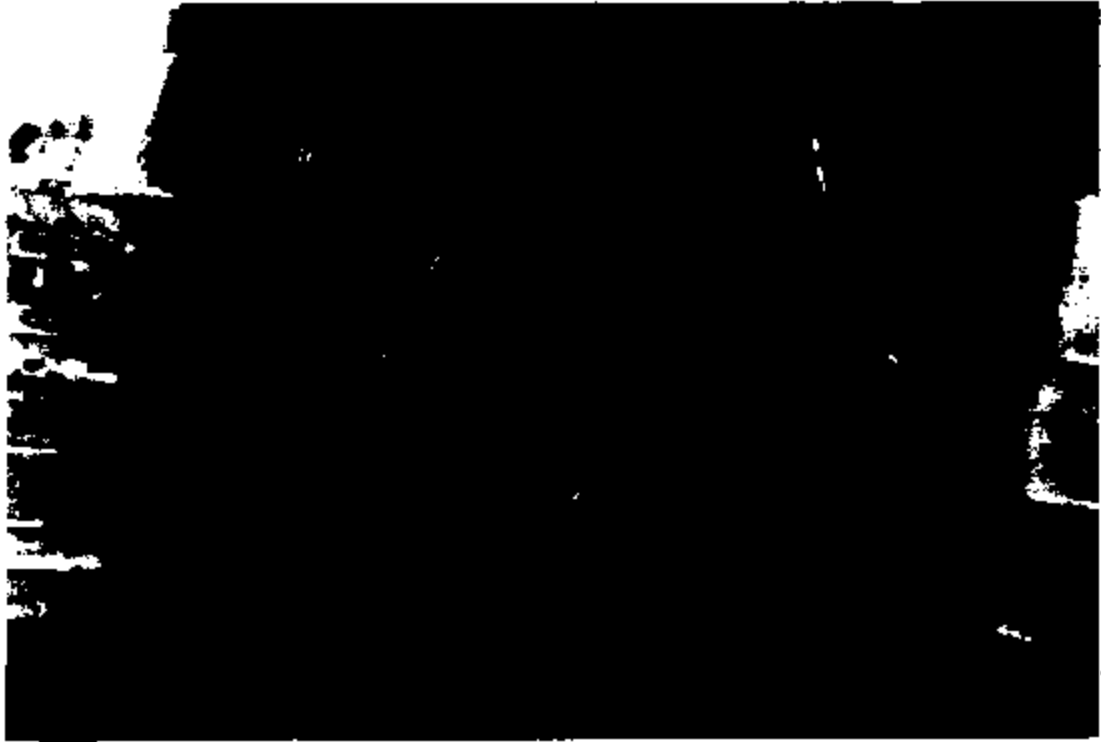


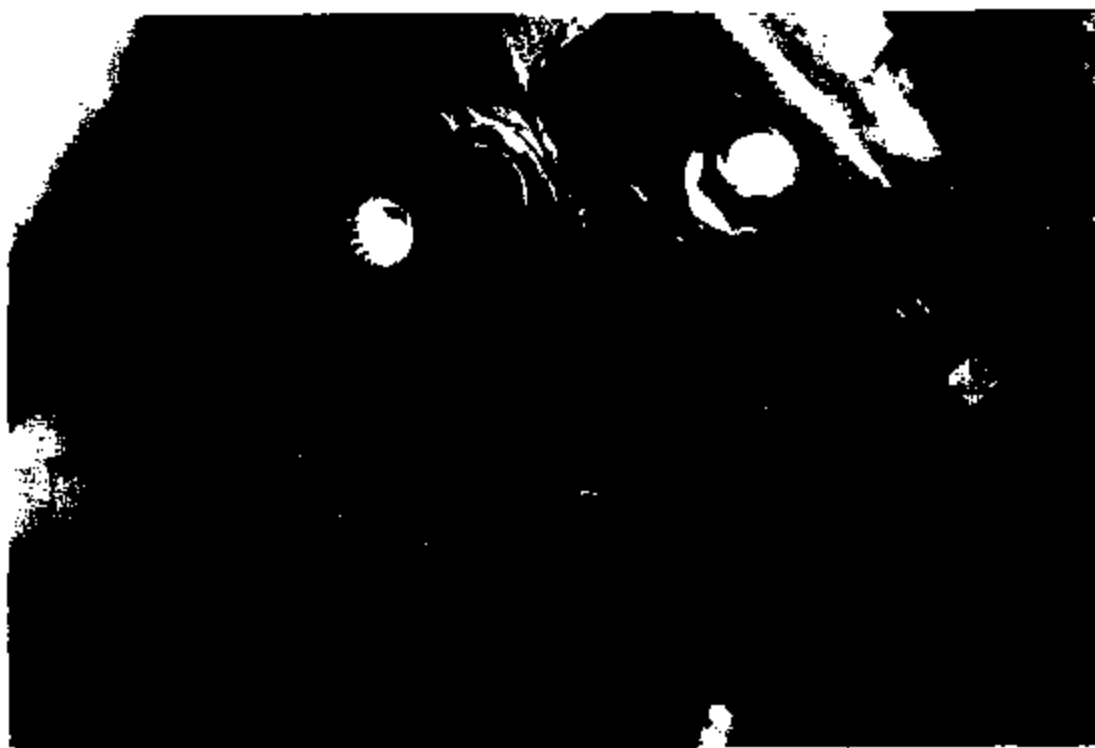




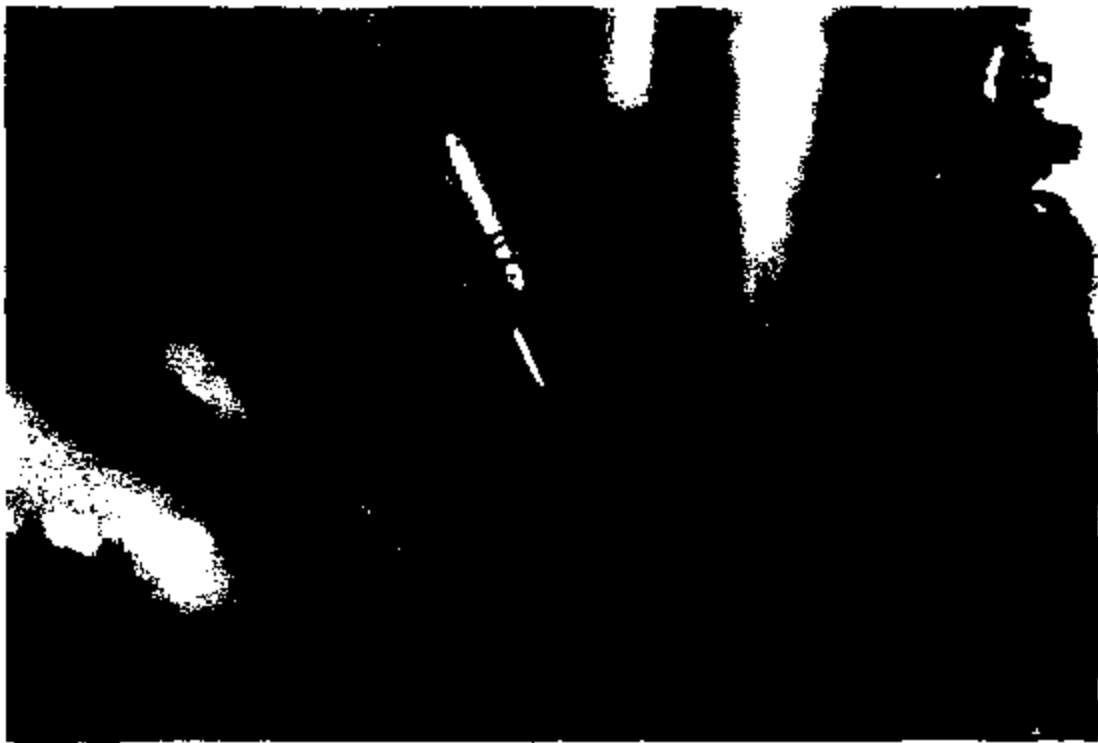


ER02-020-R 15481





EA82-825-A 15463



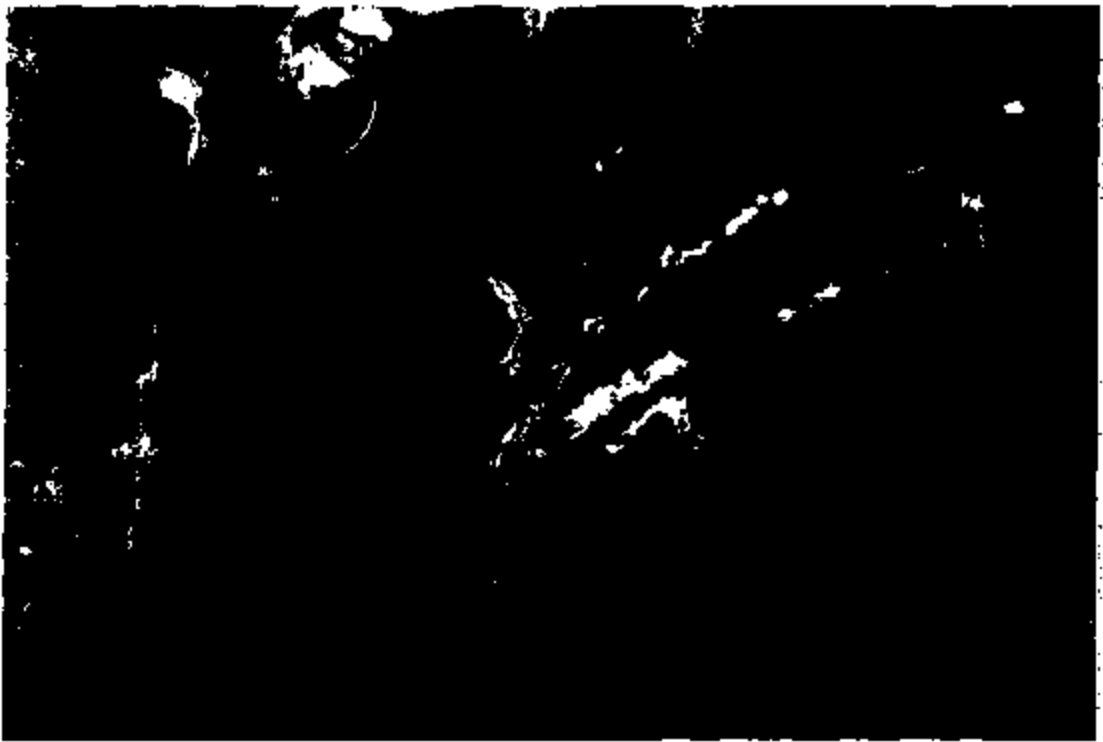
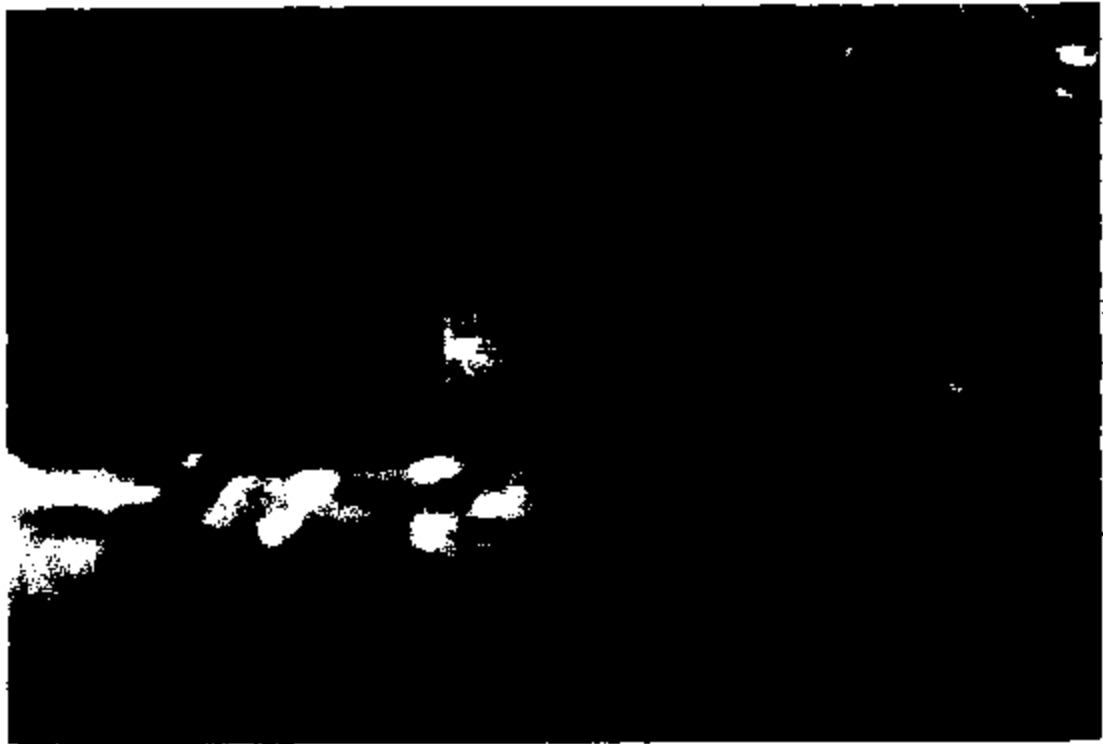


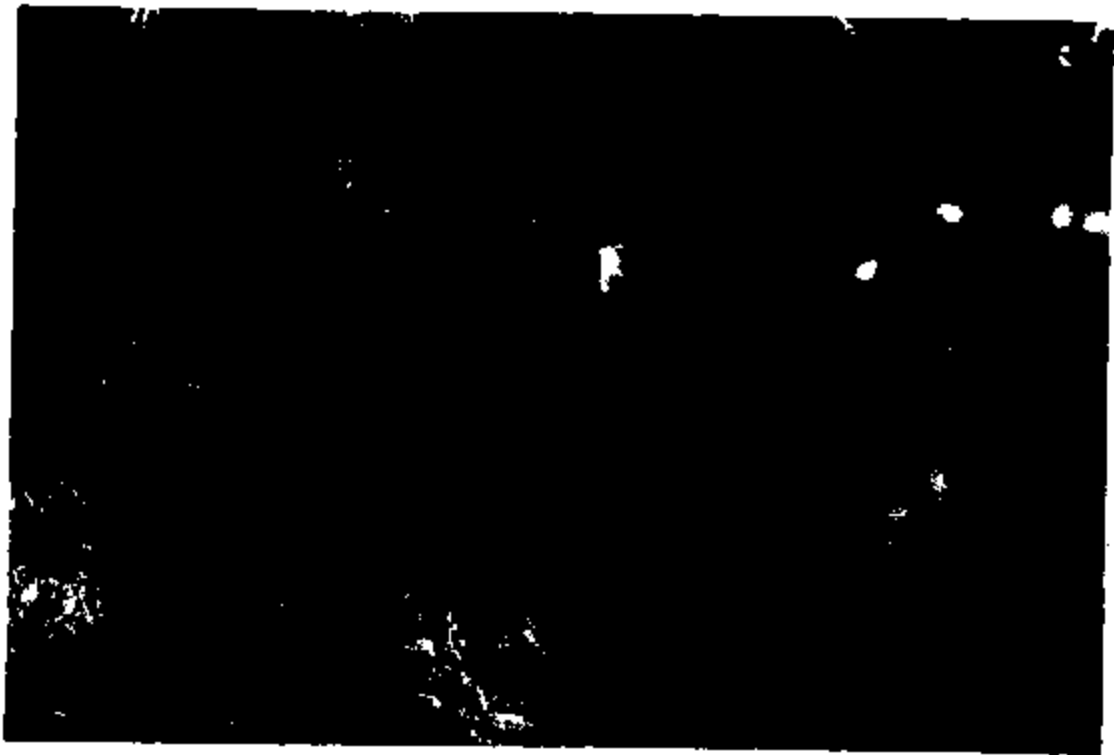
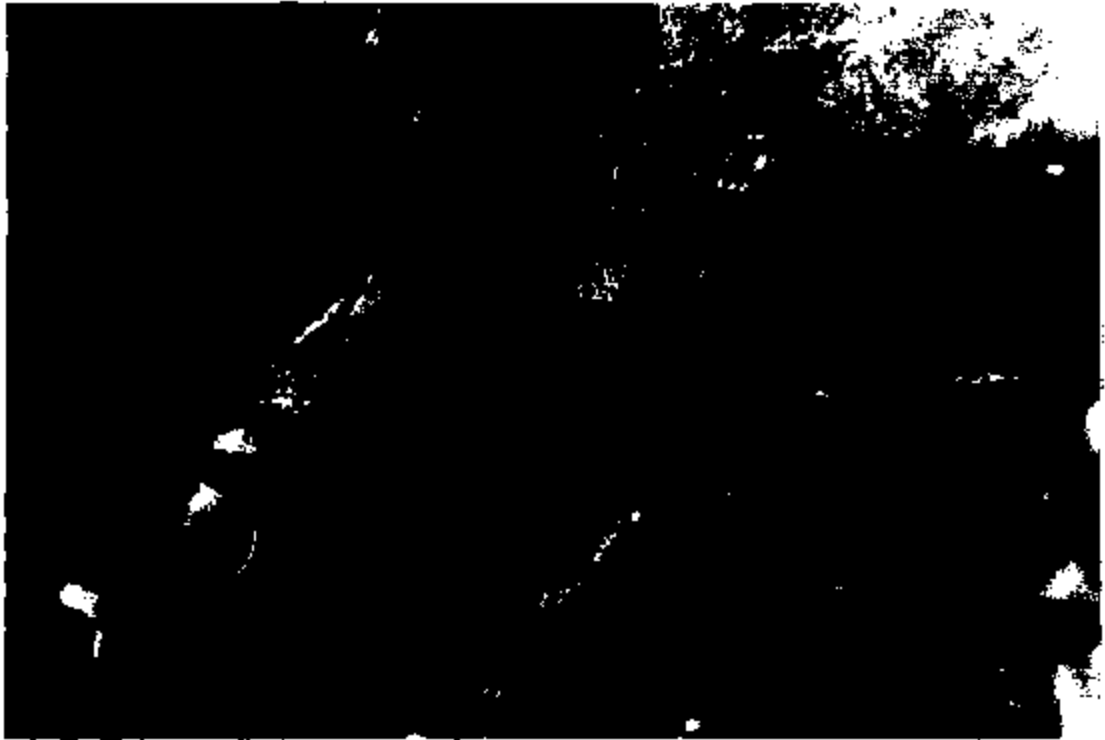


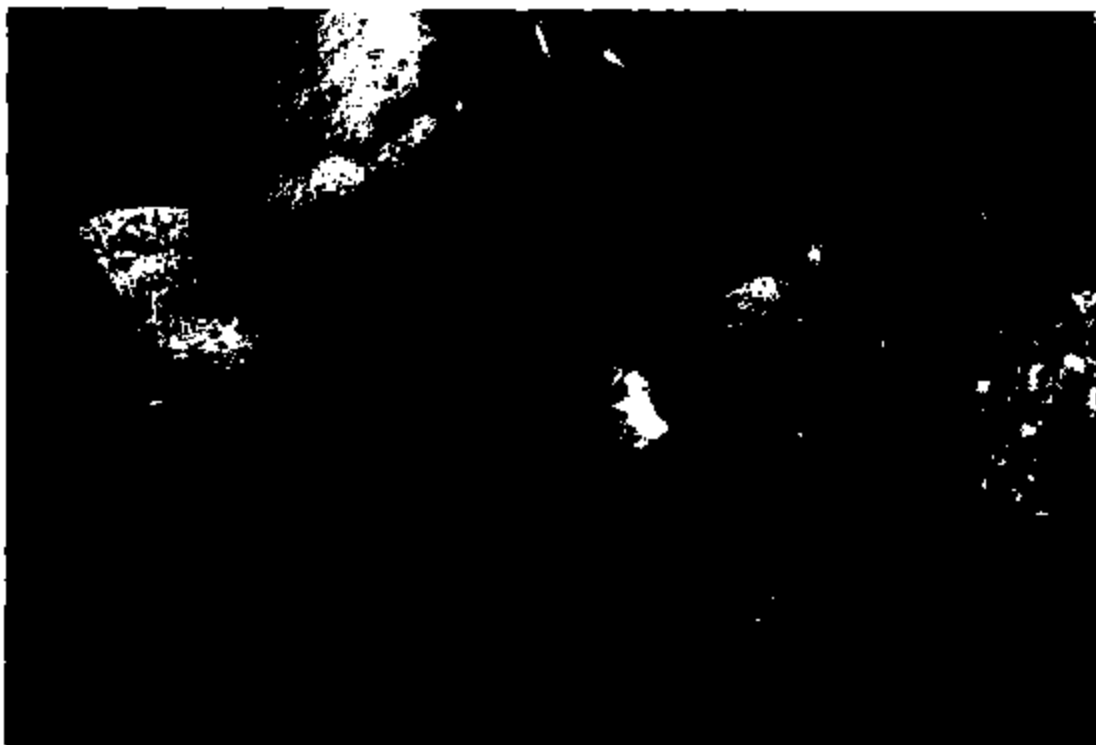


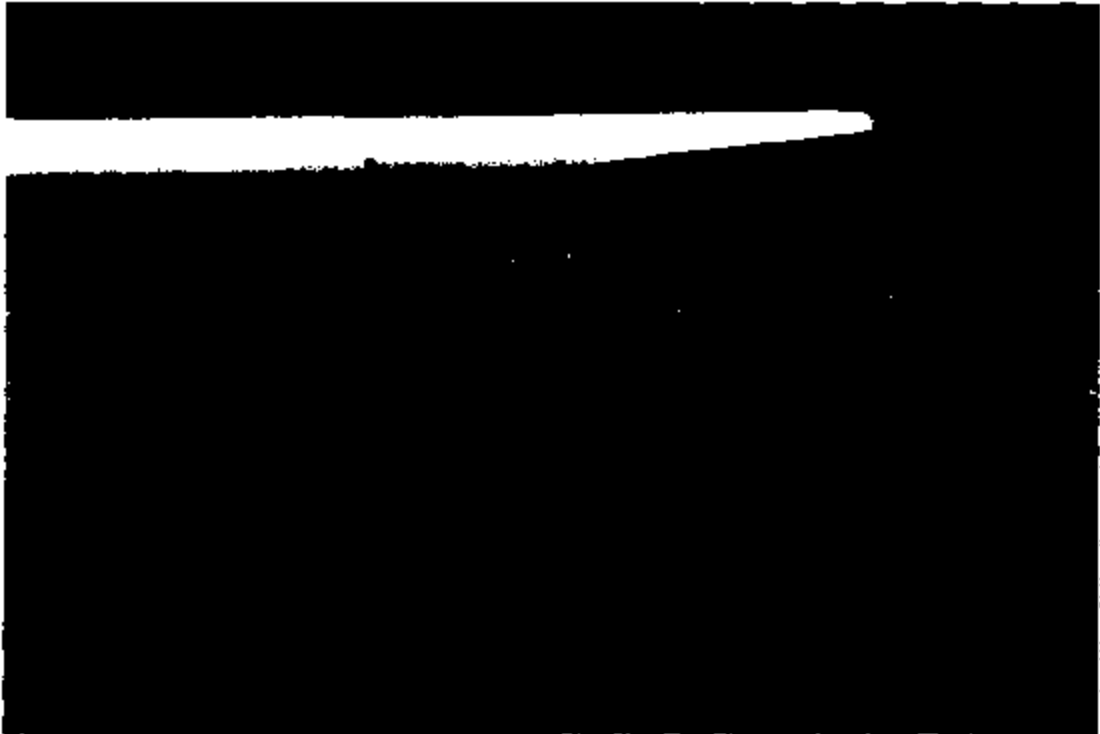
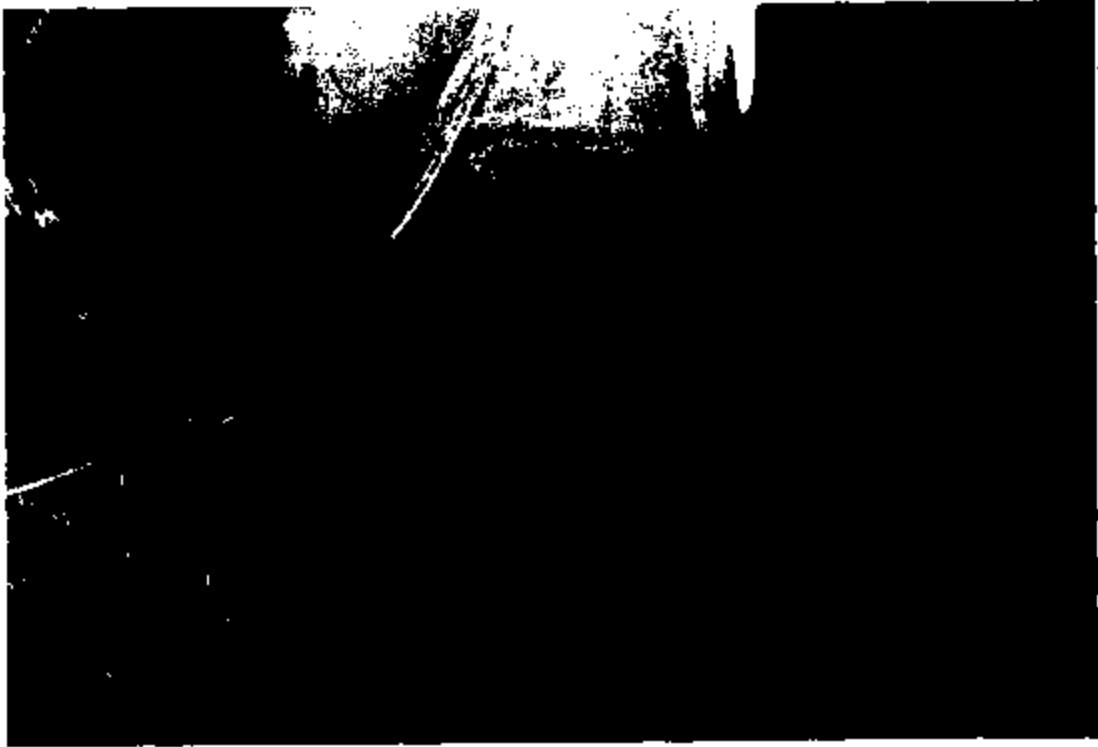
EA02-025-A 15487













ANALYTICAL WARRANTY SYSTEM

Vehicle Information Report

GENERAL VEHICLE
INFORMATION:(Related Claims)

VIN: 2FALP71W6T1 [REDACTED] Web Line: CFE - CROWN VIC (EMS MEN) 14 (F2-05) Eng Serial No: *
 Model Year: 1996 Market Derivat: C/F - FORD DIVISION DERIVATIVE Body Shell: *
 Veh Type: C Drive Code: C/B - 2 WHEL LH REAR DRIVE Engine: C/VN - R-M 4.6L 80HC EFI NA CIVI G-NP
 Inv. Dealer: 04892 Body Cab Style: C/F C - 4 DOOR SEDAN-6 LITE Trans Mission: C/DU - 4 SPD AUTO TR NAAO ACD5W4R70W
 Version/Serial: C/AB - BASE VERSION - CAR

BUILD INFORMATION:

Region: NA - #00000000 Plant: AW - ST. THOMAS PLANT BUILD
 Country: CAN - #00000000 Prod Date: 24-JUN-1996

SALE INFORMATION:

Region: NA - #00000000 Selling Dealer: 124061 - *
 Country: USA - #00000000 Selling Dtr St/Prov: FL
 Buyer St/Prov: FL
 Arrival Date: 12-JUL-1996 Real Carpet Lease: *
 Sale Date: 20-AUG-1996 Fleet/Retain/Co. Lease: F
 Warranty Start Date: 20-AUG-1996 Modified Vehicle: *
 Orig Warranty Date: 20-AUG-1996 Recquired Vehicle: * Vehicle Export Flag: N

VOC/ROC:

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----0
 P713232L37547V 3 X 36344674 6335 4P X 155 448 5 C 2715 3 P224051 2 1L0 EP2 W
 XAL6F31E WX 122P WFL A 0201 44

2562-020-9 15/99

INSTALLED OPTION INFORMATION:

Air Conditioning:	C/B - MANUAL AIR CONDITIONER	GVW Code:	-
Alternator Amp Rating:	*	GVW Class Code:	L
Amplifier:	* - [N/A]	Instrumentation:	* - [N/A]
Axle Ratio:	BQABC - 3.27 FINAL DRIVE RATIO	Mirror(Driver Side):	* - [N/A]
Axle Type:	EGIAB - NON-LIMITED SLIP REAR AXLE	Mirror(Passg Side):	* - [N/A]
Battery Amp Rating:	BW	Paint:	PNLDB - MEDIUM WEDGEWOOD CC
Brake Code:	AALAT - POLICE EQUIP PACK	Power Antenna:	* - [N/A]
Brake Code(Service):	* - [N/A]	Radio:	AP - ELECTRONIC AM/FM/STROCKLOCK
Calibration Code:	61BR12A	Sound System:	* - [N/A]
Color(Account):	* - [N/A]	Suspension Axle:	* - [N/A]
Color(Trim):	000CX -	Tire Manufacturer:	AG - GOODYEAR
Duty Type:	3	Tire Brand:	* - *
Driveshaft Code:	*	Tire Size:	D8GT - P225/70R15 BSW
Front Seat:	* - [N/A]	Traction Control:	AB - ANTI-SPIN TRACT BRAKES W/O IVD
Fuel Type:	* - [N/A]	Wheel Base:	* - [N/A]

TIRE DOT INFORMATION:

LF: * RF: *

LR: * RR: *

LI: * RI: *

SPARE: * DOT Plant Manufacturer: * - *

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code:	* Emission Code:	C/B - C/B
ESP Coverage(Miles):	* Emission Cert Type:	F
ESP Coverage(Years):	* Emission Decal Suffix:	PDF
ESP Plant Year:	* Engine Family:	TFM46V8FEL
ESP Signature Date:		

Any comments?

EM02-020-A 10/05

ANALYTICAL WARRANTY SYSTEM

Standard Claims List For Model Year 1996

Note: All Costs are in US Dollars

VIN	VEH LINE	MKT DERIV	BODY CAB	VER SERIES	DRIVE TYPE	PLT CD	TRX CD	ENG CD	PROD DATE	WARR DATE	SELLING DEALER	SELL CNT	TRX	WCC	CPSC_6	PREF	BASE	SUPP CCC CD	DIST (Miles)				
2FALP71W0TX		CPB	CP	CPC	CAB	C/B	AW	CDU	C/VN	24-JUN-1996	20-AUG-1996	124061	USA	0	6Y06	030206	*	ECXL	* A9* 51 17				
AWS Claim Keys:		2622638	Trx Codes:	2	Labor Hrs:	0	Labor Cost:	0	Material Cost:	82	Total Cost:	1.15											
Dtr Cd-Sub Cd:		0482L*	Name:		DON RED FORD, INC.		Ph:		407-64-47111		St: FL		Ctry Cd:		USA		Reg Cd:		NA	Expr Dates:	31-JUL-1996	Doc #:	00978537
Cost Comments:		EXPENSE OIL SHORTAGE																					
Tech Comments:		REPLACE OIL SHORTAGE																					
2FALP71W0TX		CPB	CP	CPC	CAB	C/B	AW	CDU	C/VN	24-JUN-1996	20-AUG-1996	124061	USA	3	7S02	180102	*	14401	* AM X1 923				
AWS Claim Keys:		4264893	Trx Codes:	2	Labor Hrs:	10.8	Labor Cost:	613.44	Material Cost:	215.37	Total Cost:	923.29											
Dtr Cd-Sub Cd:		11622*	Name:		MIAMI LINCOLN-MERCURY INC		Ph:		305-7583377		St: FL		Ctry Cd:		USA		Reg Cd:		NA	Expr Dates:	29-OCT-1996	Doc #:	0051867A
Cost Comments:		A31 RADIO & POWER MIRRORS INTD																					
Tech Comments:		923 DEAD BLOWEN FUSE 8 FOR CURTACY LIGHTS CIRCUIT TEST FOR SHORT FAIND NO MAP LIGHTS GLOVE BOX TRUNK LIGHT R AND R VICERS HEAD LNER TO TRACE LT GREEN ORA GE WIRE SHRTED R AND R COMPLETE DASH TRACE 14401 FAIND WIRE SORTS AT BRAKHT BEHID DASH BY SPLCE 290 REPAIR WIRE BURNED TEST SYSTEM FAIND NO POWER COMING FROM LIGHT CONTRO MODULE DAMAGE BY SHORT REPLACE MODULE TEST SYSTEM OK SEE																					
2FALP71W0TX		CPB	CP	CPC	CAB	C/B	AW	CDU	C/VN	24-JUN-1996	20-AUG-1996	124061	USA	12	2G04	031405	*	RSCALEM	* D36 82 16299				
AWS Claim Keys:		8547614	Trx Codes:	S07	Labor Hrs:	3	Labor Cost:	17.6	Material Cost:	0	Total Cost:	17.6											
Dtr Cd-Sub Cd:		11622*	Name:		MIAMI LINCOLN-MERCURY INC		Ph:		305-7583377		St: FL		Ctry Cd:		USA		Reg Cd:		NA	Expr Dates:	21-JUL-1997	Doc #:	0068306C
Cost Comments:		97T01 MIL LITE CONCERN T83																					
Tech Comments:		16299 REPROGRAM PCM A3 PER S82 97T01																					
2FALP71W0TX		CPB	CP	CPC	CAB	C/B	AW	C/DU	C/VN	24-JUN-1996	20-AUG-1996	124061	USA	12	*	*	*	*	* 16299				
AWS Claim Keys:		8268264	Trx Codes:	97S63	Labor Hrs:	.6	Labor Cost:	35.2	Material Cost:	8.63	Total Cost:	55.15											
Dtr Cd-Sub Cd:		11622*	Name:		MIAMI LINCOLN-MERCURY INC		Ph:		305-7583377		St: FL		Ctry Cd:		USA		Reg Cd:		NA	Expr Dates:	21-JUL-1997	Doc #:	0068306B
Cost Comments:		INSTALL KIT FAZ-8K689 -AA(INCLUDES INSPECTION OF KIT)																					

ENR2-825-9 15408

Tech Comments:		16299 RECALL HOOD STRIKER POLICE CAR RECALL HOOD STRIKER POLICE CAR																			
2FALP71W0T2	CPB	CP	CPC	CIAB	CB	AW	C/DU	C/VN	24-JUN-1996	20-AUG-1996	124061	USA	12	7CD1 *	F7AZ	11854	BA	T90	61	16299	
AWS Chain Key:		856243	Tax Code:		B83	Labor Hrs:		9	Labor Cost:		52.8	Material Cost:		53.17	Total Cost:		127.24				
Dir Cd-Sub Cd:		11622 *	Name:		MIAMI LINCOLN-MERCURY INC	Ph:		305-7583377	St: FL		City Cd:		USA	Reg Cd:		NA	Repr Date:		21-JUL-1997	Doc #:	066306A
Cost Comments:		B41 HEADLIGHT SWITCH BRZEL PERLING																			
Tech Comments:		16299 MATERIAL FIELDN REPLACE HEAD LITE SWITCH PERLING MATERIAL																			
2FALP71W0T2	CPB	CP	CPC	CIAB	CB	AW	C/DU	C/VN	24-JUN-1996	20-AUG-1996	124061	USA	15	2G94 000615 *	DIAJ	*	E29	EZ	23337		
AWS Chain Key:		1017775	Tax Code:		B84	Labor Hrs:		8	Labor Cost:		46.94	Material Cost:		0	Total Cost:		46.94				
Dir Cd-Sub Cd:		11622 *	Name:		MIAMI LINCOLN-MERCURY INC	Ph:		305-7583377	St: FL		City Cd:		USA	Reg Cd:		NA	Repr Date:		03-NOV-1997	Doc #:	071474B
Cost Comments:		E20 CK ENG LAMP ON																			
Tech Comments:		23337 MIL ON/VIBRAL PASS 15600E BRDS START UP 15600E1 CODES PASS KOBO,P9125 CONT,P100 KOER 15600E DCL DMP PASS CLEAR CODES CAUSED BY OVERHEATING 15600E1 RETEST CODES P100 KOBO,CONT MIL OFF																			
2FALP71W0T2	CPB	CP	CPC	CIAB	CB	AW	C/DU	C/VN	24-JUN-1996	20-AUG-1996	124061	USA	15	1D02 03CXX	F6AZ	9439	A	E23	D1	23337	
AWS Chain Key:		10267167	Tax Code:		S97	Labor Hrs:		3.3	Labor Cost:		193.61	Material Cost:		167.92	Total Cost:		428.7				
Dir Cd-Sub Cd:		11622 *	Name:		MIAMI LINCOLN-MERCURY INC	Ph:		305-7583377	St: FL		City Cd:		USA	Reg Cd:		NA	Repr Date:		03-NOV-1997	Doc #:	071474A
Cost Comments:		E39 VEC OVERHEATING LEAKING COOLANT																			
Tech Comments:		23337 W DIAG COOLING SYST COOLANT LEAK PREASURE TEST SYST INTAKE LEAKING, REPLACE INTAKE MANIFOLD ASSEMBLY AND GASKET ADD COOLANT RECHECK SYST OK																			
2FALP71W0T2	CPB	CP	CPC	CIAB	CB	AW	C/DU	C/VN	24-JUN-1996	20-AUG-1996	124061	USA	18	1H03 030804	F4ZZ	91460	B	E29	42	28774	
AWS Chain Key:		11078023	Tax Code:		S97	Labor Hrs:		2	Labor Cost:		117.35	Material Cost:		37.38	Total Cost:		169.66				
Dir Cd-Sub Cd:		11622 *	Name:		MIAMI LINCOLN-MERCURY INC	Ph:		305-7583377	St: FL		City Cd:		USA	Reg Cd:		NA	Repr Date:		12-JAN-1998	Doc #:	074819A
Cost Comments:		E28 CK ENG LIGHT ON																			
Tech Comments:		28774 PERFROM BRDS 15600E1,E3,E5,E2,E1E1,E1X1 KOBO PASS KOBOC P0401,P0232 REPLACE DFPZ SENSOR OUT RAINROE, REPLACE FUEL PUMP RELAY ,RETEST AND ROAD TEST																			
2FALP71W0T2	CPB	CP	CPC	CIAB	CB	AW	C/DU	C/VN	24-JUN-1996	20-AUG-1996	124061	USA	21	1A04 *	*	9424	*	*	*	31616	
AWS Chain Key:		1462164	Tax Code:		97B13	Labor Hrs:		.1	Labor Cost:		5.87	Material Cost:		0	Total Cost:		5.87				
Dir Cd-Sub Cd:		11622 *	Name:		MIAMI LINCOLN-MERCURY INC	Ph:		305-7583377	St: FL		City Cd:		USA	Reg Cd:		NA	Repr Date:		14-APR-1998	Doc #:	079350B
Cost Comments:		P0M 97B13 INTAKE MANIFOLD INSP REPL																			

1998-02-09 15:47

Tech Comments:		31619 INTAKE MANIFOLD OK																			
2FALP71W0T2	C/FB	C/F	C/F	C/AB	C/B	AW	CDU	CVN	24-JUN-1996	20-AUG-1996	124061	USA	21	1E08	030804	*	9D44E	*	E29	49	31616
AWS Claim Key:		14577831	Trx Code:	S07	Labour Hrs:	2.6	Labour Cost:	152.53	Material Cost:	0	Total Cost:	152.53									
Dir Ctl-Sub Ctl:		11622*	Name:	MIAMI LINCOLN-MERCURY INC	Ph:	305-7583377	St:	FL	City Cd:	USA	Reg Cd:	NA	Repr Date:	14-APR-1998	Doc #:	079350A					
Cust Comments:		E29 CK ENG LAMP ON																			
Tech Comments:		31619 BEIR STYCKING MIL ON VISUAL PASS 15650E SBD5 START UP 15650E1 CODES PASS KOEO,CONT,KOER 15650E5 DCL DISPS PASS 15650E1D POWER BAL PASS 15650E2D FUEL PRESS PASS 15650E24 INT FLOW PASS 15650E1H IDLE DATA PASS ROAD TEST WITH NGS SHOWS HIGH PFE .78V WHEN MIL COMES ON B AND X EGR TO INSPECT HAS HEAVY CARBON DEPOSIT 12650D7 CLEAN BEIR VALVE AND PASSAGE 15650E1X1 RETEST CODES																			
2FALP71W0T2	C/FB	C/F	C/F	C/AB	C/B	AW	CDU	CVN	24-JUN-1996	20-AUG-1996	124061	USA	21	6H06	011108	PIAZ	5423209	AA	C07	01	31678
AWS Claim Key:		14111406	Trx Code:	E04	Labour Hrs:	1.1	Labour Cost:	64.54	Material Cost:	81.14	Total Cost:	145.68									
Dir Ctl-Sub Ctl:		11622*	Name:	MIAMI LINCOLN-MERCURY INC	Ph:	305-7583377	St:	FL	City Cd:	USA	Reg Cd:	NA	Repr Date:	23-APR-1998	Doc #:	079846A					
Cust Comments:		GR2 L FRONT WINDOW INOP																			
Tech Comments:		31678 BEG CABLE BROKEN REPLACE L F WINDOW REGULATOR																			
2FALP71W0T2	C/FB	C/F	C/F	C/AB	C/B	AW	CDU	CVN	24-JUN-1996	20-AUG-1996	124061	USA	22	*	*	*	*	*	*	*	34230
AWS Claim Key:		14872663	Trx Code:	98B19	Labour Hrs:	.8	Labour Cost:	47.82	Material Cost:	3.6	Total Cost:	51.42									
Dir Ctl-Sub Ctl:		11622*	Name:	MIAMI LINCOLN-MERCURY INC	Ph:	305-7583377	St:	FL	City Cd:	USA	Reg Cd:	NA	Repr Date:	03-JUN-1998	Doc #:	081885A					
Cust Comments:		RECALL 98B19 BRAKE LINE WEAR																			
Tech Comments:		34230 RECALL 98B19 LINE WEAR WAIR PERFORM RECALL DONE																			
2FALP71W0T2	C/FB	C/F	C/F	C/AB	C/B	AW	CDU	CVN	24-JUN-1996	20-AUG-1996	124061	USA	30	*	*	*	*	*	*	*	54295
AWS Claim Key:		17706935	Trx Code:	98801	Labour Hrs:	.9	Labour Cost:	17.93	Material Cost:	86.35	Total Cost:	104.28									
Dir Ctl-Sub Ctl:		11622*	Name:	MIAMI LINCOLN-MERCURY INC	Ph:	305-7583377	St:	FL	City Cd:	USA	Reg Cd:	NA	Repr Date:	28-JAN-1999	Doc #:	0293925B					
Cust Comments:		RECALL 98801 MAS REPLACEMENT																			
Tech Comments:		54295 REPALCH SENSOR PER RECALL																			
2FALP71W0T2	C/FB	C/F	C/F	C/AB	C/B	AW	CDU	CVN	24-JUN-1996	20-AUG-1996	124061	USA	30	*	*	*	*	*	*	*	54295
AWS Claim Key:		17706935	Trx Code:	98837	Labour Hrs:	1.7	Labour Cost:	101.63	Material Cost:	42.04	Total Cost:	149.65									
Dir Ctl-Sub Ctl:		11622*	Name:	MIAMI LINCOLN-MERCURY INC	Ph:	305-7583377	St:	FL	City Cd:	USA	Reg Cd:	NA	Repr Date:	28-JAN-1999	Doc #:	0293928A					
Cust Comments:		INSTALL LOWER ARM BALL JOINTS																			
Tech Comments:		54295 RECALL WAIR PERFORMED BALL JOINTS RECALL																			

2002-02-01 10:48:55

2PALP71W0TX	C/FB	C/F	C/P	C/AB	C/B	AW	CDU	C/VN	24- JUN- 1996	20-AUG- 1996	124061	USA	35	LAD4	030001	F6AZ	9424	BB	E23	D1	84404
AWB Chgs Key:	18811162	Trx Order:	W04	Labour Hrs:	3	Labour Cost:	184.17	Material Cost:	214.76	Total Cost:	398.93										
Dir: CA-Sub Ctr:	11822-A	Name:	MIAMI LINCOLN-MERCURY INC	Ph:	305-758377	St:	FL	City Ctr:	USA	Reg Ctr:	NA	Repr Dates:	07-JUN-1999	Doc #:	81890901						
Cost Comments:	VEHICLE LEAKING COOLANT AND OVER HEATING																				
Tech Comments:	DIAG AND REPLACE INTAKE MANIFOLD																				
2PALP71W0TX	C/FB	C/F	C/P	C/AB	C/B	AW	CDU	C/VN	24- JUN- 1996	20-AUG- 1996	124061	USA	43	4C03	090201	F6AZ	5E212	DB	E29	42	77111
AWB Chgs Key:	10666333	Trx Order:	S07	Labour Hrs:	1.1	Labour Cost:	67.54	Material Cost:	305.17	Total Cost:	372.71										
Dir: CA-Sub Ctr:	11822-A	Name:	MIAMI LINCOLN-MERCURY INC	Ph:	305-758377	St:	FL	City Ctr:	USA	Reg Ctr:	NA	Repr Dates:	14-FEB-2000	Doc #:	8122207A						
Cost Comments:	CK ENG LAMP ON																				
Tech Comments:	77114 PERFORM EBC TEST, KOBU PAS, EOBC P0420, KOER PASS, PERFORM PINPOINT TEST, AND CATALYTICS BACK PRESSURE TEST, REPLACE RIGHT SIDE CAT REIST AND ROAD TEST, OK																				

Any comments?

ES02-028-9 15408

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1996; Claim Key = 17706695

Vehicle Information

Model Year: 1996

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-03]

Warranty Start Date: 20-AUG-1996

Production Date: 24-JUN-1996

VIN: 2FALP71W0T

Claim Information

Document Number: 093929A

Repair Date: 28-JAN-1999

Distance: 54295

TIS: 30

Dealer Information

Dealer Name MIAMI LINCOLN-MERCURY INC

Dealer Code: 11622 - *

Address: 8101 NW 7TH AVENUE

City: MIAMI

State: FL Zip Code: 33150

Country: USA Region Code: NA

Phone: (305)337-3377

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 101.63

Misc. Expense Amount: 5.98

Part Markup Amount:

Material Cost: 42.04

Total Cost Gross: 149.65

Cust. Concern Code: * -

Condition Code: * - [N/A]

Technician Comment: 54295 RECALL WARR. PERFORMED BALL JOINTS RECALL

Customer Comment: INSTALL LOWER ARM BALL JOINTS

Labor Op Code Labor Op Description Labor Op Cost

98S37B 101.63

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
N	F8AZ 3050 AA	JOINT ASY-FRT SUSP L	040102	1	42.04

Any comments?

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1996; Claim Key = 18811147

Vehicle Information

Model Year: 1996

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-03]

Warranty Start Date: 20-AUG-1996

Production Date: 24-JUN-1996

VIN: 2FALP71W0T2

Claim Information

Document Number: 01090901

Repair Date: 07-JUN-1999

Distance: 64404

TIS: 35

Dealer Information

Dealer Name MIAMI LINCOLN-MERCURY INC

Dealer Code: 11622 - *

Address: 8101 NW 7TH AVENUE

City: MIAMI

State: FL Zip Code:33150

Country: USA Region Code: NA

Phone: (305)337-3377

Expense Information

Customer Paid Amount: 50

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 184.17

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 214.76

Total Cost Gross: 398.93

Cust. Concern Code: E23 - ENGINE OVERHEATS/RADIATOR TROUBLES

Condition Code: D1 - POROSITY

Technician Comment: DIAG AND REPLACE INTAKE MANIFOLD

Customer Comment: VEHICLE LEAKING COOLANT AND OVER HEATING

Labor Op Code Labor Op Description Labor Op Cost

M1 184.17

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	F8AZ 9424 BB	INTAKE MANIFOLD	030001	1	197.18
N	XW7Z 9439 AA	GASKET-INTAKE MANIFO	030001	2	10.92
N	E2FZ 19549 AA	ANTI FREEZE	030300	4	6.66

Any comments?

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1996; Claim Key = 19668533

Vehicle Information

Model Year: 1996

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (BN53/EN114) [92-03]

Warranty Start Date: 20-AUG-1996

Production Date: 24-JUN-1996

VIN: 2FALP71W0TX

Claim Information

Document Number: 022207A

Repair Date: 14-FEB-2000

Distance: 77111

TIS: 43

Dealer Information

Dealer Name MIAMI LINCOLN-MERCURY INC

Dealer Code: 11622 - *

Address: 8101 NW 7TH AVENUE

City: MIAMI

State: FL Zip Code: 33150

Country: USA Region Code: NA

Phone: (305)337-3377

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 67.54

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 303.17

Total Cost Gross: 370.71

Cust. Concern Code: E29 - "CHECK ENGINE" LIGHT TROUBLE

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: 77114 PERFORM EEC TEST, KOBO PAS, KOEC P0420, KOER PASS, PERFORM PINPOINT TEST, AND CATALITICS BACK PREASURE TEST, REPLACE RIGHT SIDE CAT RETST AND ROAAD TEST, OK

Customer Comment: CK ENG LAMP ON

Labor Op Code	Labor Op Description	Labor Op Cost
12650D	EEC - (QUICK TEST) DIAGNOSIS	12.28
12650D45	PIN POINT TEST DIAGNOSIS	18.42
12650DX1	EXTRA TIME TO REPEAT FINAL QUICK TEST	6.14
5212B	CATALYTIC CONVERTER REPLACE	30.7

Caused Flag	Full Part Number PREFIX BASE SUFF	Part Description	Part CPSC	Extended Quantity	Amount
N	E9AZ 5E241 A	GASKET EXHAUST	090302	1	4.77
Y	F6AZ 5E212 DB	CONVERTER CATALYTIC	090201	1	298.4

Any comments?



JIM M^CCOY
SHOP FOREMAN
DEPARTMENT OF PUBLIC WORKS

MIAMI SHORES VILLAGE
18450 N.E. SECOND AVE.
MIAMI SHORES, FLORIDA 33138

Phone: (305) 795-2340
Fax: (305) 696-6402